

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR	TIS	MILEAGE	MATERIAL	TOTAL	TECH	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AF	3-Jan-12	27-Jan-12	#024	RECALEM	#24	9-May-12	2	#689	\$431.31	\$516.10	1	PA	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LIGHT ON	#180	V42	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	T/F6	F/B41E	T/KW	T/C3	AF	3-Jan-12	8-Mar-12	#024	RECALEM	#24	1-May-12	2	#367	\$293.51	\$390.84	1	PA	REPLACE TEST (P0301 P0430) ONLY. REPLACED #1 COIL AND	ENGINE LIGHT ON. COIL AND	#180	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	23-Mar-12	#024	RECALEM	#24	9-May-12	2	#369	\$419.00	\$446.37	1	PA	VERIFY CONCERN. RETRIEVED DTC CODES WITH O	CUSTOMER STATES THE #1	#180	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AF	10-Jan-12	22-Mar-12	#024	RECALEM	#24	4-May-12	2	#274	\$0.00	\$31.05	0	PA	VERIFY CONCERN. KOEO SSM 2225 LEAD TO TSB	STATES ENGINE LAMP. CAM	#180	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	T/F6	F/B41E	T/KW	T/C3	AF	10-Feb-12	10-Apr-12	#024	RECALEM	#24	11-May-12	2	#134	\$0.00	\$36.46	0	PA	VERIFIED CONCERN. EVER SPEED CONDITION	ELECTRICAL. CONCERN	#180	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AJ	31-Jan-12	2-Feb-12	#024	RECALEM	#24	23-Apr-12	3	#171	\$0.00	\$24.03	0	PA	PERFORMED DIAGNOSIS. REPROGRAMMED PCM	ENGINE LIGHT IS ON. VEH	#180	V29	PT C&C
TSB REFLASH	PT C&C	CECB0011	2012	1FTFW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	9-Apr-12	#024	RECALEM	#24	3-May-12	1	#83	\$0.00	\$0.00	0	PA	SELF TEST FOUND CODE P0430. PER FORM PPT	VEHICLE HAS ROUGH IDLE	#180	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C9	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	9-Mar-12	#024	RECALEM	#24	7-May-12	2	#423	\$0.00	\$27.97	0	PA	TSB 12 2 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT H	#180	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	15-Jan-12	23-Mar-12	#024	RECALEM	#24	9-May-12	2	#217	\$0.00	\$0.00	0	PA	DIAG. ENGINE LIGHT ON. RETRIEVED DTC P03	ENGINE SERVICE ENGINE	#180	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B41E	T/KW	T/C3	AF	28-Jan-12	13-Apr-12	#024	RECALEM	#24	11-May-12	1	#1655	\$0.00	\$42.05	0	PA	SELF TEST P0303. CHECK OASIS. FOUND SSM 2222	CHECK CAUSE OF ENGINE	#180	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	14-Feb-12	#024	RECALEM	#24	10-May-12	3	#660	\$0.00	\$27.96	0	PA	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPR	CUSTOMER STATES THE	#180	V52	PT C&C
COP	ENGINE	CEC0008	2012	1FTFW1E7C1	T/F6	F/B41E	T/KW	T/C3	AJ	27-Feb-12	27-Apr-12	#024	RECALEM	#24	8-May-12	1	#764	\$64.05	\$142.25	2	PA	TEST EEC. ROAD TEST WITH MONITOR. PERFORM	CUSTOMER STATES VEHICLE	#180	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C3	T/F6	F/B41E	T/KW	T/C3	AJ	25-Jan-12	9-Feb-12	#024	RECALEM	#24	15-May-12	4	#11781	\$58.88	\$113.41	1	PA	VERIFY CONCERN. AND WED COIL. NOW MISFIRE	CHECK ENGINE LIGHT CH	#180	V29	PT C&C
FUEL INJECTOR	DIAG - MISFIRE	CEHC4017	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	27-Jan-12	26-Jan-12	#024	RECALEM	#24	8-May-12	4	#4168	\$319.19	\$667.62	5	PA	INJECTOR TEST EEC. COIL. COIL. PROBLEM STILL PRE	CUSTOMER STATES THE	#180	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	28-Mar-12	7-Apr-12	#024	RECALEM	#24	14-May-12	2	#340	\$0.00	\$119.18	1	PA	ROADTEST RUNS OK. VEH. REFER CUSTOMER TO	STEP ON GAS. TEST MIS	#180	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C1	T/F6	F/B41E	T/KW	T/C3	AF	28-Jan-12	31-Mar-12	#024	RECALEM	#24	2-May-12	2	#1428	\$0.00	\$15.28	0	PA	OK. CK. ENGINE LIGHT ON. PERFORM EEC. TEST	WITH IDS. CUSTOMER CLAIMS VEH	#180	V42	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AJ	17-Feb-12	5-Mar-12	#024	RECALEM	#24	15-May-12	3	#5633	\$0.00	\$27.97	0	PA	LA. EEC. TEST NO CODES IN [ASIS] AND NO MESS	CUSTOMER STATES THE	#180	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	6-Mar-12	#024	RECALEM	#24	14-May-12	3	#347	\$0.00	\$46.50	1	PA	SCAN FOR CODES. RETRIEVED P0308. ROAD TEST	ON WEAY. IN LOCK DOWN	#180	V42	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	26-Mar-12	30-Apr-12	#024	RECALEM	#24	9-May-12	1	#1579	\$0.00	\$54.25	1	PA	TX. PERFORMED EEA. EEC TO REPAIRS ARE TO BE	AF. AC. SYS. CK. ENGINE LAMP	#180	V42	PT C&C
DIAG - MISFIRE	ENGINE	CEHB0008	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	7-Apr-12	30-Apr-12	#024	RECALEM	#24	8-May-12	1	#71	\$0.00	\$155.61	2	PA	VERIFY CONCERN. POWERFERR BACK PRESSURE	CUSTOMER STATES THE	#180	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	T/F6	F/B41E	T/KW	T/C3	AF	12-Jan-12	14-Mar-12	#024	RECALEM	#24	11-May-12	1	#1929	\$465.35	\$225.35	1	PA	SCAN TEST. KOEO. SCAN RETEST. NO CODES	CUSTOMER STATES THE	#180	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDXA0511	2012	1FTFW1E7C8	T/F6	F/B41E	T/KW	T/C3	AJ	12-Feb-12	27-Feb-12	#024	RECALEM	#24	24-Apr-12	2	#484	\$497.31	\$498.98	1	PA	VERIFY CONCERN. LIGHT. BUT THE UPDATE TO T	CHECK ENGINE LIGHT. IN	#180	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C8	T/F6	F/B41E	T/KW	T/C3	AJ	17-Jan-12	9-Feb-12	#024	RECALEM	#24	26-Apr-12	3	#844	\$405.35	\$483.30	1	PA	VERIFIED CONCERN. EEC. TEST. P0430. TSB 12	02. CUSTOMER STATES THE	#180	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E7C6	T/F6	F/B41E	T/KW	T/C3	AJ	31-Jan-12	3-Feb-12	#024	RECALEM	#24	11-May-12	4	#538	\$449.67	\$533.50	1	PA	VERIFY. LITE. ON. AND COMPUTER CHECKS SHOW	CHECK ENGINE LIGHT ON	#180	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C1	T/F6	F/B41E	T/KW	T/C3	AJ	11-Jan-12	27-Jan-12	#024	RECALEM	#24	7-May-12	4	#833	\$405.35	\$503.44	1	PA	CO. DIAGNOSIS. P0430 CATALYTIC EFFICIENCY. BAK	2. REPAIR. CONCERN	#180	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C8	T/F6	F/B41E	T/KW	T/C3	AJ	27-Oct-11	18-Jan-12	#024	RECALEM	#24	10-May-12	4	#1743	\$397.71	\$488.58	1	PA	TX. RECALEM. EEC. TEST. P0430. REPROGRAM PCM	2. CUSTOMER STATES THE	#180	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	T/F6	F/B41E	T/KW	T/C3	AF	24-Mar-12	2-Apr-12	#024	RECALEM	#24	11-May-12	2	#427	\$0.00	\$68.27	0	PA	4122 SCAN TEST. KOEO. SCAN RETEST. NO CODES	CUSTOMER STATES THE	#180	V29	PT C&C
TSB REFLASH	PT C&C	CEGP3317	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	#024	RECALEM	#24	11-May-12	2	#282	\$0.00	\$0.00	0	PA	VERIFY CONCERN. CHECKED OASIS. FOUND AND P	ck engine light on. and its m	#180	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E7C8	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	19-Apr-12	#024	RECALEM	#24	14-May-12	1	#268	\$0.00	\$35.20	0	PA	TX. CHECK DTC. CODE PASS. AND REPROGRAM THE	CUSTOMER STATES THE	#180	V52	PT C&C
TSB REFLASH	PT C&C	CEHGP007	2012	1FTFW1E7C2	T/F6	F/B41E	T/KW	T/C3	AF	30-Mar-12	22-May-12	#024	RECALEM	#24	11-May-12	2	#282	\$0.00	\$35.20	0	PA	TX. CHECK DTC. CODE PASS. AND REPROGRAM THE	CUSTOMER STATES THE	#180	V52	PT C&C
TSB REFLASH	PT C&C	CEK00008	2012	1FTFW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	10-Nov-11	4-Apr-12	#024	RECALEM	#24	11-May-12	2	#699	\$0.00	\$36.69	0	PA	LA. PERFORMED TSB 12 2 10. REPROGRAMMED PCM	C. S. TRUCK IS MISSING. ON	#180	V40	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	24-Feb-12	#024	RECALEM	#24	10-May-12	3	#362	\$0.00	\$36.32	0	PA	OR. VERIFIED STUMBLE. MISFIRE. CONCERN NO DTC	DRIVER STATES WHEN	#180	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	22-Mar-12	#024	RECALEM	#24	9-May-12	2	#801	\$0.00	\$27.97	0	PA	TX. VERIFIED CONCERN. LIGHT. KOEO. P1111. K	CHECK ENGINE LIGHT T	#180	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	25-Feb-12	#024	RECALEM	#24	15-May-12	3	#630	\$0.00	\$32.05	0	PA	PA. VERIFIED CHECK ENGINE LIGHT. BY EEC. TEST	KOEO. STATES CHECK EN	#180	V29	PT C&C
TSB REFLASH	PT C&C	CEBF0004	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AJ	4-Jan-12	26-Jan-12	#024	RECALEM	#24	15-May-12	4	#1032	\$0.00	\$39.10	0	PA	KS. M O 10124 RECALL. REPROGRAM PCM PER	TSB. CUSTOMER REQUEST T	#180	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	T/F6	F/B41E	T/KW	T/C3	AF	24-Mar-12	2-Apr-12	#024	RECALEM	#24	11-May-12	2	#427	\$0.00	\$68.27	0	PA	TX. CHECKED AND FOUND P0308. FOUND TSB 12	2 10. CUSTOMER STATES THE	#180	V29	PT C&C
COP	ENGINE	CEBV0007	2012	1FTFX1E7C8	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	#024	RECALEM	#24	22-May-12	1	#1499	\$58.88	\$130.25	1	PA	TX. VERIFIED CONCERN. COIL. BALANCE. ASK. SPM	CUSTOMER STATES THE	#180	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	26-Mar-12	#024	RECALEM	#24	18-May-12	2	#201	\$64.05	\$141.48	1	PA	AL. KOEO. PLUG FAILURE. 1967. SELF TEST. P03	01. CUSTOMER STATES THE	#180	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	20-May-12	#024	RECALEM	#24	22-May-12	1	#1209	\$0.00	\$141.48	1	PA	TX. VERIFIED CONCERN. COIL. BALANCE. ASK. SPM	CUSTOMER STATES THE	#180	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	30-Jan-12	#024	RECALEM	#24	17-May-12	4	#7490	\$84.05	\$122.40	1	PA	MO. KOEO. TEST. P0301. RAN. CYL. POWER. BALANCE	TEST. CUSTOMER STATES TH	#180	V29	PT C&C
FUEL INJECTOR	DIAG - MISFIRE	N/A	2012	1FTFW1E7C1	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	22-Feb-12	#024	RECALEM	#24	12-May-12	3	#4975	\$302.10	\$700.08	4	PA	WI. EEC. DIAG. DTC. P0303. C1. E1. P0360. C4	CUSTOMER STATES THE	#180	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	5-Apr-12	19-May-12	#024	RECALEM	#24	10-May-12	2	#83	\$0.00	\$148.81	1	PA	TX. VERIFIED CONCERN. LIGHT. STILL PRESENT. PER	CUSTOMER STATES THE	#180	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C5	T/F6	F/B41E	T/KW	T/C3	AF	8-Feb-12	7-Mar-12	#024	RECALEM	#24	17-May-12	3	#882	\$0.00	\$121.96	2	PA	TX. CHECKED OUT. ENGINE. LIGHT. NO MISFIRE	DETECTED. EEC. ON. K	#180	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFX1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	9-Mar-12	2-Apr-12	#024	RECALEM	#24	22-May-12	1	#696	\$0.00	\$39.03	0	PA	WA. PERFORMED QUICK. TEST. ON OTHER THAN T	HA. CUSTOMER REQUEST	#180	V40	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFX1E7C1	T/F6	F/B41E	T/KW	T/C3	AJ	12-Feb-12	4-May-12	#024	RECALEM	#24	16-May-12	1	#989	\$397.71	\$688.27	2	PA	TX. VERIFIED CONCERN. EEC. REPROGRAMMED PCM	AN. CK. ENGINE LIGHT ON	#180	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CERC2001	2012	1FTFW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	23-Mar-12	#024	RECALEM	#24	18-May-12	2	#282	\$405.35	\$467.30	1	PA	MS. CHECK EEC. CONTACT FOR TECH. HOT LINE	WAS. DIAGNOSIS. DRIVEABILITY	#180	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C1	T/F6	F/B41E	T/KW	T/C3	AF	11-Dec-11	14-Feb-12	#024	RECALEM	#24	14-May-12	4	#772	\$405.35	\$494.48	1	PA	NC. PERFORM. DIAG. CODES. P0305. P0308. P0430	RE. CK. ENGINE LIGHT. ON. IDLE	#180	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	15-Feb-12	#024	RECALEM	#24	26-Apr-12	3	#681	\$405.35	\$513.83	1	PA	TX. TESTED FOR CODES. EEC. FOR APPY. WITH EN	GIN. CHECK ENGINE LIGHT	#180	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	22-Dec-11	9-Jan-12	#024	RECALEM	#24	18-May-12	5	#1036	\$432.78	\$514.25	1	PA	NY. DIAG. LEFT. BANK. CONVERTER. IS. FAILING. RE	FER. YELLOW. CHECK EN	#180	V29	PT C

2012 MY 3 5L GTDI P415 Misfire Claims (28).xls

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	BASE	PNR NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WARRSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS & ACTION	CD	CD CL	CD CL	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	27-Apr-12		STEELE FORD LINCOLN		#24	RECALEM	24	31-May-12	2		6231	\$290.51	\$372.65	13	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM ADJUST ON VAN MISSING.	A	\$30.4	V42	PT C&C	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12		JACQUES OLIVER FORD INC.		#24	RECALEM	24	4-Jun-12	3		3968	\$287.07	\$381.90	13	NS	QC #1547 VER DTC P0300 ID ON INTERCHANGER LES COES. VERIFIER LA LUMIERE	A	\$60.4	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T4C3	T/F6	F/B41E	T/KW	T/C3	AF	18-Feb-12	17-Mar-12		BENNA FORD SUPERIOR		#24	RECALEM	24	5-Jun-12	3		3778	\$0.00	\$48.24	1	VA	ECG TESTED NO CODES. FOUND LATER CALIBRA ON COLO START TRUCK	A	\$93.5	V44	PT C&C	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C3	T/F6	F/B41E	T/KW	T/C3	AJ	28-Mar-12	24-Apr-12		M G M FORD LINCOLN SALES LTD.		#24	RECALEM	24	7-Jun-12	2		2576	\$0.00	\$57.22	13	VA	VERIFIED CK ENF LITE IS ON IDS TEST P0300 0305. CONCERN FOR CK ENG L	A	\$62.4	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	27-Feb-12		LAMOREUX FORD, INC.		#24	RECALEM	24	4-Jun-12	4		7553	\$0.00	\$35.02	0	MA	SELF TESTED AND RECEIVED P0300. RANDOM MISFIRE. CUSTOMER STATES	A	\$93.5	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Mar-12	5-Apr-12		HARRY HUMPHRIES AUTO CITY, INC.		#24	RECALEM	24	5-Jun-12	3		8400	\$0.00	\$32.22	0	VA	ECG TEST MISFIRE CODES P0304 P0305 P0306 RUN WHEN ACCELL TURBOS	A	\$93.5	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	6-Mar-12	27-Mar-12		STEELE FORD LINCOLN		#24	RECALEM	24	5-Jun-12	3		3429	\$0.00	\$31.55	03	NS	CHCKED AND TESTED WITH IDS RETRIEVED CODE WHILE PICKING UP SPEE	A	\$30.4	V44	PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C3	T/F6	F/B41E	T/KW	T/C3	AJ	29-Mar-12	16-May-12		TURNPIKE FORD OF HUNTINGTON		#24	RECALEM	24	1-Jun-12	1		1251	\$0.00	\$0.00	0	VA	ECG EN LT TROUBLES CK	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	5-Apr-12		HILLSBORO FORD, INC.		#24	RECALEM	24	4-Jun-12	3		4027	\$0.00	\$33.77	0	VA	PERFORMED SELF TEST (EXERCISE) IF YOU HAD CUSTOMER STATES GO	A	\$93.5	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	17-Apr-12	28-May-12		WINDSOR MOTORS 1975 LTD.		#24	RECALEM	24	6-Jun-12	1		724	\$0.00	\$48.83	03	NS	VERIFIED CHECK ENGINE SSM 22225 AND REFER GAS ENGINE MECHANIC	A	\$60.4	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	30-May-12		DEAN ANDOR FORD, INC.		#24	RECALEM	24	1-Jun-12	1		693	\$0.00	\$34.54	0	VA	HOOKEED UP IDS AND HAD CODES FOR P0304 P0305. CUSTOMER STATES THA	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C3	T/F6	F/B41E	T/KW	T/C3	AJ	28-May-12	17-Apr-12		PRESTIGE FORD, INC.		#24	RECALEM	24	18-May-12	2		2932	\$0.00	\$33.25	0	VA	PERFORM ECG TEST NO DTC CHECK CODE NO 6 NO 10 CUSTOMER STATES CK	A	\$93.5	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	17-Apr-12	28-May-12		WINDSOR MOTORS 1975 LTD.		#24	RECALEM	24	6-Jun-12	1		724	\$0.00	\$48.83	03	NS	VERIFIED CHECK ENGINE SSM 22225 AND REFER GAS ENGINE MECHANIC	A	\$60.4	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	30-Mar-12		BULKER FORD, INC.		#24	RECALEM	24	5-Jun-12	3		3324	\$405.17	\$507.85	1	NS	PERFORMED TSB 12 06 04. REPLACED CATALYTIC. CUSTOMER STATES CH	A	\$93.5	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T4C3	T/F6	F/B41E	T/KW	T/C3	AJ	12-Feb-12	6-Mar-12		LAFAYETTE FORD LINCOLN		#24	RECALEM	24	1-Jun-12	3		4408	\$300.63	\$420.21	1	NS	VERIFIED CONCERN ON BK QK HFS HFD10 PERFORMER CUSTOMER ENGINE LIGHT ON	A	\$93.5	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AJ	13-Dec-11	27-Dec-11		WOODHOUSE FORD SOUTH, INC.		#24	RECALEM	24	11-May-12	4		10157	\$397.71	\$440.76	1	NS	PULLED CODE P0300 WHEN 42 CK CK THE CK ENGINE LIGHT	A	\$93.5	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	12-Dec-11	22-Dec-11		CURRIE MOTORS FRANKFORT INC.		#24	RECALEM	24	1-Jun-12	6		13606	\$322.11	\$425.25	1	NS	IDS TEST P0430. REPLACE LEFT CONVERTER AND CUST STATES CHECK EN	A	\$93.5	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T8C3	T/F6	F/B41E	T/KW	T/C3	AJ	7-Dec-11	9-Jan-12		FRASER FORD SALES LTD.		#24	RECALEM	24	5-Jun-12	5		6991	\$263.51	\$386.55	12	NS	PERFORMED TSB 12 2 10 REPLACED LEFT HAND CHECK AND REPORT ON A	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	6-Mar-12	1-Jun-12		TALLAHASSEE FORD LINCOLN		#24	RECALEM	24	6-Jun-12	1		539	\$0.00	\$40.77	1	NS	VERIFIED CONCERN P0304 ORDERED CHECK AND DIVE ON	A	\$93.5	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AJ	22-Feb-12	11-May-12		HALL FORD LINCOLN		#24	RECALEM	24	4-Jun-12	1		3632	\$0.00	\$0.00	0	VA	DIAG CEL P0300 P0304 P0305 CHECK OASIS. CUST STATES THAT CH	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AJ	7-Feb-12			RAPID FORD		#24	RECALEM	24	24-May-12	-1		231	\$0.00	\$34.85	0	VA	CHECK WITH IDS. FOUND CODE OF P0430. CHECK COMPLAINT. CHECK EN	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C3	T/F6	F/B41E	T/KW	T/C3	AJ	18-Feb-12	3-Apr-12		JIM HANSEN FORD LINCOLN		#24	RECALEM	24	8-Jun-12	3		2855	\$0.00	\$51.09	14	NS	ECG TEST P0304 P0305 P0306 CHECK PCM CALIBRA. CHECK AND DIVE ON	A	\$93.5	V52	PT C&C	
COP	ENGINE	CEUE0011	2012	1FTFW1T0C3	T/F6	F/B41E	T/KW	T/C3	AF	9-Jan-12	21-Feb-12		SPIKES MOTOR COMPANY, INC.		#24	RECALEM	24	21-May-12	4		4081	\$58.88	\$261.81	2	NS	CKCHECKED CONCERN P0304 CYLINDER 6 SHORTED 3 CUSTOMER STATES CH	A	\$93.5	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	30-Jan-12		LAKELAND FORD SALES (2009) LTD.		#24	RECALEM	24	4-Jun-12	5		12274	\$68.99	\$227.62	2	NS	SK CHECK ENGINE LIGHT 02 10	A	\$93.5	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	18-Feb-12	3-Apr-12		JIM HANSEN FORD LINCOLN		#24	RECALEM	24	8-Jun-12	3		2855	\$0.00	\$51.09	14	NS	ECG TEST P0304 P0305 P0306 CHECK PCM CALIBRA. CHECK AND DIVE ON	A	\$93.5	V52	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	28-Jan-12	24-May-12		FORMO MOTORS LTD.		#24	RECALEM	24	8-Jun-12	1		790	\$0.00	\$68.18	13	NS	PERFORMED IDS CHECKM OUT OF TOWN. NO PAIR CHECK ENGINE WARNING	A	\$93.5	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T8C3	T/F6	F/B41E	T/KW	T/C3	AF	26-May-12	24-Feb-12		POIRIER FORD INC.		#24	RECALEM	24	28-May-12	4		8923	\$288.97	\$376.44	12	NS	VERIFIED TERMINAL CHECK POUR P2138 > VERIFIER TERMINAL CHECK	A	\$93.5	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T4C3	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	30-Jan-12		DAHL FORD DEVELOPMENT INC.		#24	RECALEM	24	6-Jun-12	2		4586	\$292.99	\$337.52	1	VA	VERIFY CONCERN. PERFORM TESTING. REPLACE CK ENGINE LIGHT ON	A	\$93.5	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	26-Jan-12		FAMILY FORD-LINCOLN		#24	RECALEM	24	6-Jun-12	5		5487	\$316.39	\$393.60	1	NS	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6 CUSTOMER STATES TH	A	\$93.5	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	5-Dec-11	27-Jan-12		R. D. SAWYER MOTOR CO., INC.		#24	RECALEM	24	4-Jun-12	5		3840	\$292.99	\$393.62	1	NS	VERIFIED CUSTOMER CONCERN, CHECK ENGINE. CHECK ENGINE LIGHT ON	A	\$93.5	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	24-Mar-12		WOLF JOHN'S FORD		#24	RECALEM	24	6-Jun-12	1		4765	\$434.31	\$518.18	1	NS	PERFORM CHECK ENGINE. CUTE CODE MAINTENANCE. VERIFIED CUSTOMER	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	16-Mar-12	30-Mar-12		LAMB FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	3		3557	\$0.00	\$53.59	13	NS	ECG CHECKED AND RETRIEVED DTC P0300 P0304. CHECK ENGINE LITE ON	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	1-Apr-12	30-Apr-12		EIDE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2		4242	\$0.00	\$43.21	1	NS	ND #4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CH	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	27-Feb-12		KEN WILSON FORD INC.		#24	RECALEM	24	6-Jun-12	1		4586	\$0.00	\$33.77	0	NS	ECG TEST P0304 P0305 P0306 CHECK PCM CALIBRA. CHECK AND DIVE ON	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	5-Dec-11	18-Feb-12		GARBNER FORD INC.		#24	RECALEM	24	8-Jun-12	4		10481	\$0.00	\$39.72	1	NS	NC #DIAG. KOED P0300. NO MISFIRE ON TEST D RIVE. CUST STATES ENGINE LIGH	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	3-Dec-11	16-Feb-12		GARBNER FORD INC.		#24	RECALEM	24	8-Jun-12	4		8798	\$0.00	\$43.24	1	NS	FL #VERIFIED CONCERN RAIN SSM TSB FORD TSB CUST STATES WHILE DR	A	\$93.5	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	24-Mar-12	19-Mar-12		JIM HANSEN FORD LINCOLN		#24	RECALEM	24	10-Jun-12	1		4057	\$0.00	\$60.01	1	NS	TEST DRIVE FOR MIL. ON LT. DIVE FOR CODES. CHECK AND ADVISE ON	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	13-Dec-11		FORD OF LONDONDORE		#24	RECALEM	24	4-Jun-12	6		3852	\$0.00	\$38.87	0	NS	NH #SELF TEST P0301, RUN TSB AND SSM. SSM 22225 ADJUST ON REPAIR. CHECK	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	10-Apr-12	2-May-12		DUCHANE MOTORS LTD.		#24	RECALEM	24	5-Jun-12	2		2501	\$0.00	\$49.57	03	NS	VA #RT VEH VERIFY WITH IDS WIT P0300P0303P0306 CHECK ENGINE LIGHT ON	A	\$93.5	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	24-Mar-12		DUCHANE MOTORS LTD.		#24	RECALEM	24	5-Jun-12	2		2501	\$0.00	\$49.57	03	NS	NC #CONFIRM CHECK ENGINE. CUTE CODE MAINTENANCE. VERIFIED CUSTOMER	A	\$93.5	V29	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1T8C3	T/F6	F/B41E	T/KW	T/C3	AF	10-Feb-12			ADVANTAGE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	-1		1279	\$52.29	\$115.19	13	NS	VA #XCOMPUTER HOOKUP CODE P0306 POWER BAL. PLEASE CHECK AND REP	A	\$93.5	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T8C3	T/F6	F/B41E	T/KW	T/C3	AF	28-Apr-12	25-May-12		DAVIS FORD SALES, INC.		#24	RECALEM	24	11-Jun-12	-1		640	\$0.00	\$0.00	0	NS	MS #THIS VEHICLE WAS TOWED IN WITH A LACK OF P0430 ENGINE LIGHT ON	A	\$93.5	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T8C3	T/F6	F/B41E	T/KW	T/C3	AF	28-Apr-12	12-Apr-12		NORBE FORD		#24	RECALEM	24	11-Jun-12	-1		640	\$0.00	\$0.00	0	NS	IA #TEST DRIVE TESTED WITH TIME. AS PER SSM 22225. CUST STATES	A	\$93.5	V29	PT C&C	TRANSMISSION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T/F6	F/B41E	T/KW	T/C3	AJ	2-Nov-11	14-Jan-12		PORTSMOUTH FORD		#24	RECALEM	24	5-Jun-12	5		4										

2012 MY 3 5L GTDI P415 Misfire Claims (28).xls

2012 MY 3 5L GTDI P415 Misfire Claims (28).xls

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	CHLCE LFT	CHLCE RFT	CHLCE CWS	CHLCE CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#1209	2012	2-Jan-12	6	7529	\$58.88	\$144.38	1	WA	#XEEC TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS, CUSTOMER STATES VEH			V52	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#1209	2012	25-Jan-12	4	7324	\$68.81	\$157.97	1	WA	#XVEEY CONCERN DID NOT SEE CODE AND PLUG FOR CHECK ENGINE LIGHT (S)			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#1209	2012	25-Jan-12	4	4149	\$84.05	\$154.92	1	WA	#X442, 12029, INSPECT FOR PRESSURE PASSED, PER CUSTOMER STATES VEH			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#1209	2012	3-Jul-12	2	12	\$66.99	\$136.41	1	WA	#XKVEEY CONCERN DTC P0304 EN COURSE R CHECK ENGINE LIGHT ON			V44	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD, INC.	#1209	2012	26-Jan-12	6	17910	\$58.88	\$181.95	1	WA	#XKVEEY CONCERN, ISO2 BAD CYLINDER 3 CYC WHEN DRIVING 65 MPH			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	13-Dec-11	10-Feb-12	WILF'S BLUE FORD SALES LTD.	#1209	2012	22-May-12	4	10224	\$61.70	\$98.76	1	WA	#XKROAD TEST VERIFIED CIL COIL ROAD TEST VERIF CUSTOMER REPORTS VEH			V44	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#1209	2012	19-Jan-12	4	7954	\$84.05	\$158.72	1	WA	#XKMI, ON IDS TEST NO2, P0303, DCL, POWER BAL, CHECK FOR LIGHT ON KE			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	19-Jan-12	15-Mar-12	CHILLWACK FORD	#1209	2012	22-Jun-12	4	4192	\$66.99	\$308.34	2	WA	#XK10, MIL, ON EEC TEST PLUG COIL AND PLUG CL ELECTRICAL / LIGHTS ON KE			V44	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	26-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#1209	2012	25-Jan-12	3	4825	\$61.70	\$145.81	1	WA	#XKTEST, P0303, CHECK OASIS pop, dealer code 117			V44	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#1209	2012	19-Jan-12	4	7954	\$84.05	\$158.72	1	WA	#XKMI, ON IDS TEST NO2, P0303, DCL, POWER BAL, CHECK FOR LIGHT ON KE			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUCHULA, INC.	#1209	2012	12-Jun-12	2	6190	\$144.69	\$327.22	1	WA	#XKVERIFIED CUSTOMER CO #6 COIL ON PLUG ROAD CUSTOMER STATES VEH			V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	17-Mar-12	12-Apr-12	JARRETT-GORDON FORD, INC.	#1209	2012	27-Jun-12	3	4090	\$31.77	\$106.07	1	WA	#XKPERFORM EEC TEST DRAIN VEH REK ALL NOIS CUSTOMER STATES CHECK VEH			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	14-Mar-12	18-May-12	FEVER FORD AND LINCOLN, INC.	#1209	2012	25-Jun-12	2	3385	\$333.96	\$678.51	4	WA	#XKVERIFY CONCERN, SELF RAN ACCESS TO BUECTO CUSTOMER STATES ENG			V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	7-Mar-12	2-Apr-12	MCOMMON FORD	#1209	2012	29-May-12	2	1994	\$0.00	\$148.15	1	WA	#XKVERIFY CONCERN, HOOKING TEST CONCERN AT THIS CUSTOMER STATES CH			V44	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#1209	2012	3-Jul-12	2	3538	\$0.00	\$141.46	2	WA	#XKEEC TESTS NO DTCS, DODK TEST MON PD DA S CUSTOMER LIGHT BLINKED AND			V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#1209	2012	25-Jun-12	4	8339	\$300.63	\$387.03	1	WA	#XKPERFORM RULE LOSS OF POWER RULED CODES P0302, P0303, P0304, P0305			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	28-Feb-12	4-Apr-12	WEIKERT FORD INC.	#1209	2012	27-Jun-12	3	8050	\$344.27	\$444.00	1	WA	#XKPERFORMED DIAGNOSIS REPLACED CONVERTER CHECK DRIVABILITY (S)			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#1209	2012	12-Jun-12	3	11370	\$312.07	\$304.08	1	WA	#XKCONSUMER VERIFIED DTC S P0300, P0305, P0306, P0304, DIAGNOSE AND ADVISE			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#1209	2012	25-Jun-12	4	8339	\$300.63	\$387.03	1	WA	#XKPP0212 FC 12 120604 (S) C S CHECK ENGINE (MIL)			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	10-Jan-12	14-Feb-12	WOOLWINE FORD LINCOLN, INC.	#1209	2012	27-Jun-12	5	20977	\$311.37	\$384.13	1	WA	#XKEEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP 1 CUSTOMER STATES THA			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	29-Mar-12	24-May-12	MULLINAX FORD	#1209	2012	28-Jun-12	2	4889	\$418.56	\$519.06	1	WA	#XKINSTALL, IDS P0430 INSTALL, CAT PER TSB PM UP29 CUSTOMER STATES CHECK			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Feb-12	26-Mar-12	FORD FORD LINCOLN OF WILLIAM	#1209	2012	25-Jun-12	4	5478	\$384.45	\$469.65	1	WA	#XKPERFORMED DIAGNOSIS, FOUND CODE P0430, CHECK DRIVABILITY (S)			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#1209	2012	25-Jun-12	2	3498	\$312.07	\$392.12	1	WA	#XKVERIFY CONCERN, RAN EEC TEST PULLED CODE R CUSTOMER STATES TRU			V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	22-Nov-11	17-Mar-12	MARYVILLE FORD	#1209	2012	22-Jun-12	4	8622	\$384.09	\$413.84	1	WA	#XKTEST DRIVE TO TRY TO TEST DRIVE CUSTOMER STATES TRU			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Feb-12	26-Mar-12	CAPITAL FORD LINCOLN OF WILM	#1209	2012	25-Jun-12	4	5478	\$384.45	\$469.65	1	WA	#XKRETRIVE CODE P0430 REPLACED LEFT CAT ON CUSTOMER STATES TRU			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD INC.	#1209	2012	26-Jun-12	4	18719	\$282.99	\$371.44	1	WA	#XKDIAG AND RAN OASIS FOUND TSB 12 06 04 PER TSB CUSTOMER STATES CHE			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#1209	2012	26-Jun-12	4	8005	\$308.12	\$435.83	1	WA	#XKPERFORMED TSB 12 6 4 INSTALL CONVERTOR AND CHECK ENGINE LIGHT ON			V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	25-Feb-12	13-Apr-12	HERB CHAMBERS FORD OF WESTBORO	#1209	2012	25-Jun-12	1	2285	\$310.07	\$412.07	1	WA	#XKTECH RAN INSPECTION, FOUND CODE P0430, CHECK ENGINE (MIL)			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#1209	2012	11-Jun-12	2	5402	\$345.34	\$445.07	1	WA	#XKPERFORMED DIAGNOSIS, FOUND CODE P0430, CHECK DRIVABILITY (S)			V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	25-Jan-12	29-Mar-12	CAVALIER FORD LINCOLN	#1209	2012	13-Jun-12	3	2643	\$311.37	\$414.32	1	WA	#XKTEST DRIVE VERIF PROOT THIS TIME CUSTOMER STATES VEH			V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	18-Mar-12	3-Apr-12	GARY FORD SALES, INC.	#1209	2012	25-Jun-12	1	5927	\$345.34	\$445.07	1	WA	#XKPERFORM TEST DTC P0302, P0303, P0304, P0305, P0306, P0307, P0308, P0309, P0310, P0311, P0312, P0313, P0314, P0315, P0316, P0317, P0318, P0319, P0320, P0321, P0322, P0323, P0324, P0325, P0326, P0327, P0328, P0329, P0330, P0331, P0332, P0333, P0334, P0335, P0336, P0337, P0338, P0339, P0340, P0341, P0342, P0343, P0344, P0345, P0346, P0347, P0348, P0349, P0350, P0351, P0352, P0353, P0354, P0355, P0356, P0357, P0358, P0359, P0360, P0361, P0362, P0363, P0364, P0365, P0366, P0367, P0368, P0369, P0370, P0371, P0372, P0373, P0374, P0375, P0376, P0377, P0378, P0379, P0380, P0381, P0382, P0383, P0384, P0385, P0386, P0387, P0388, P0389, P0390, P0391, P0392, P0393, P0394, P0395, P0396, P0397, P0398, P0399, P0400, P0401, P0402, P0403, P0404, P0405, P0406, P0407, P0408, P0409, P0410, P0411, P0412, P0413, P0414, P0415, P0416, P0417, P0418, P0419, P0420, 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2012 MY 3 5L GTDI P415 Misfire Claims (28).xls

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	CHLCE LFT	CHLCE RFT	CHLCE CWS	CHLCE CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AJ	21-Feb-12	22-May-12	DUAL FORD	#P#	6K775	26	12-Jun-12	2	2819	\$12.95	\$58.19	1	NA	# VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#P#	V42	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#P#	6K775	26	15-Jun-12	3	7788	\$14.63	\$65.72	1	NA	# EEC TEST: P0300 P0304 P0305 P0306, REPROGRAM THE TRUCK SEMED TO #	VEHICLE LACKS POWER	#P#	V42	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	15-May-12	CROPPER MOTORS INC.	#P#	6K775	26	14-Jun-12	2	2108	\$13.86	\$52.03	1	NA	# CONFIRMED CUSTOMER'S CONCERN & FOLLOWED THE TRUCK SEMED TO #	VEHICLE LACKS POWER	#P#	V42	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	22-May-12	7-Jul-12	TOMBALL FORD, INC.	#P#	6K775	26	12-Jul-12	1	1622	\$0.00	\$46.19	1	NA	# 120604A, SHR EEC TEST DRIVING HABITS	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	CD443002	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	16-Feb-12	15-Mar-12	TUSKET SALES & SERVICE LTD	#P#	6K775	26	12-Jul-12	4	9321	\$13.66	\$43.67	1	NS	# DID NOT ROAD TEST, CH FOUND TSB 12 6 4 THAT RUNS ROUGH SE E	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCAL	#P#	6K775	26	9-Jul-12	2	5722	\$17.99	\$70.31	1	NA	# IDS EEC TEST P0302 P0306, REFER TO TSB 12 6 4 THAT USE SPO 1210301 CUST	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	20-Jan-12		TEAM FORD SALES LIMITED	#P#	6K775	26	18-Jun-12	-1	196	\$14.63	\$67.03	1	NA	# CONFIRMED MIL ON, RETALLED COOLER SHIELD	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#P#	6K775	26	12-Jul-12	1	2179	\$0.00	\$43.12	1	NA	# CHECK FOR DTCS P0300, CHECK TO TSB 12 6 4 THAT CUSTOMER STATES VEH	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	13-Mar-12	HACENDIA FORD	#P#	6K775	26	5-Jul-12	4	4686	\$0.00	\$45.12	1	NA	# PERFORMED IDS TEST AND FOUND NO CODES, RE-C S WHEN PRESS ON AC	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	10-Apr-12	8-May-12	CROPPER MOTORS INC.	#P#	6K775	26	15-Jun-12	2	2656	\$13.86	\$52.03	1	NA	# CONFIRMED CUSTOMER'S CONCERN & PERFORMED THE ENGINE LIGHT WAS	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-May-12	26-Jun-12	JOHNSON BROTHERS FORD	#P#	6K775	26	11-Jul-12	1	1672	\$0.00	\$46.65	1	NA	# EEC TEST P0304 P0305 P0306 REPROGRAMMED P THE CK ENGINE LIGHT	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	28-Jan-12	HELFMAN FORD, INC.	#P#	6K775	26	6-Jul-12	6	7481	\$0.00	\$174.21	1	NA	# Y KEOE PASS KOER PASS KOEC P0301 PERM TH CUSTOMER STATES, CH	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	22-May-12	480 FORD LINCOLN	#P#	6K775	26	13-Jul-12	2	2146	\$61.70	\$135.82	1	NA	# XROAD TEST MISS FIRE NO T TEST POWER BALLEN	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	10-Jan-12	26-Jan-12	REYNOLDS FORD LINCOLN OF EDMON	#P#	6K775	26	2-Jul-12	2	3180	\$28.10	\$246.93	1	NA	# CKIDS TEST P0305, CK MODDED #4 AND #5 COILS AN P03 CUSTOMER STATES	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	6K775	26	2-Jul-12	6	12372	\$56.88	\$137.74	1	NA	# CHECKED FOR ROADTEST EEC004 TEST VEHICLES	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	15-Feb-12	21-Mar-12	BIG VALLEY FORD LINCOLN	#P#	6K775	26	5-Jul-12	4	1574	\$64.05	\$163.84	1	NA	# 724 1663 TEST DROVE VEHIC WITH CYLINDER #4 CUSTOMER STATES TH	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
FUEL INJECTOR	DIAG - MISFIRE	CGK0001	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12		BOB TURNERS FORD COUNTRY	#P#	9F893	26	2-Jul-12	-1	3	\$201.57	\$611.89	1	NA	# TEST P0302 P0306 P0300 ASS ROAD TEST ON KOW, CL ON SOLID RUNS RO	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
DIAG - MISFIRE	ENGINE	CGK0001	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	11-Jun-12		FRIENDSHIP FORD	#P#	9F893	26	11-Jul-12	-1	162	\$0.00	\$323.31	0	NA	# TEST DROVE, SCAN IDS FOR RELATIVE PROFILE	CUSTOMER STATES WH	#P#	V42	PT C&C
DIAG - MISFIRE	ENGINE	CGK0005	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	29-May-12	12-Jun-12	DUNCAN FORD LINCOLN	#P#	DIAG	26	10-Jul-12	1	3661	\$0.00	\$55.16	1	NA	# CK ENGINE LIGHT ON CK OADS P0304 P0304 CUSTOMER STATES TH	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	9-May-12	TOMBALL FORD, INC.	#P#	6K775	26	10-Jul-12	3	6589	\$303.03	\$395.41	1	NA	# PERFORM EEC DIAGS P0304 P0305 P0306 P0306 RE	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12	CAPITAL FORD SALES LIMITED	#P#	6K775	26	8-Jul-12	1	1260	\$14.63	\$65.58	1	NA	# VERIFIED CONCERN, SCANE AND REPROGRAM PCM	WARNING LIGHT ONLITE	#P#	V42	PT C&C
DIAG - P0430	EXHAUST	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12	BILLY CAIN FORD-LINCOLN OF COR	#P#	NPF	26	13-Jul-12	2	1737	\$0.00	\$227.70	1	NA	# VERD CONCERN INSPECT CK OASIS DIAG, CK CUSTOMER STATES VEH	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12	OROUS FORD INC.	#P#	6K775	26	25-Jun-12	3	5845	\$0.00	\$14.50	0	NA	# CUSTOMER COMPLAINT VE THE REPAIR PERFORM CUSTOMER COMPLAINS	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12	TEAM FORD SALES LIMITED	#P#	6K775	26	8-Jul-12	1	1260	\$14.63	\$65.58	1	NA	# VERIFIED CONCERN, SCANE AND REPROGRAM PCM	WARNING LIGHT ONLITE	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AJ	1-May-12	23-May-12	DESJARDINS AUTO COLLECTION	#P#	6K775	26	26-Jun-12	2	1921	\$0.00	\$62.83	1	NA	# FAIRE ESSAIE ROUTE, SORTIR CODE FAIRE BULTEM CHECK ENGINE	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	9-Jul-12	DISCOVERY FORD SALES LTD.	#P#	6K775	26	16-Jul-12	1	1589	\$13.66	\$76.23	1	NA	# FOUND TSB UPDATED PCM	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	CPYF008	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	7-Feb-12	7-Apr-12	BRENNEN FORD LINCOLN	#P#	6K775	26	25-Jun-12	3	5024	\$0.00	\$246.46	1	NA	# PERFORMED EEC DIAG, IDP IN SPARK PLUG CUSTOMER STATES TH	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	CGJ0004	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	24-Apr-12	REYNOLDS FORD LINCOLN OF EDMON	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# TECH 127 REC. TO PERFORM TSB 12 6 4 PER SCD	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	PHILLIPPT FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	7-Apr-12	BRENNEN FORD LINCOLN	#P#	6K775	26	25-Jun-12	3	5024	\$0.00	\$246.46	1	NA	# FOUND TSB UPDATED PCM	E26 CHECK ENGINE LIGHT	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	24-Apr-12	REYNOLDS FORD LINCOLN OF EDMON	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	26	16-Jul-12	3	7019	\$10.74	\$56.05	1	NA	# VERIFY VEHICLE LOSSES POWER WHEN ACCELERA	C5 VEHICLE LOSSES POW	#P#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	CGOIS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	CRANKS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION				
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	16-May-12	29-Jun-12	DISCOVERY FORD SALES LTD.	#P2	8K775	25	18-Jun-12	1	2584	\$13.66	\$72.23	136	NA	SK	#TSB KNOWN FOR ECOBOOST'S Reprogrammed PCM CHECK ENGINE LIGHT ON	A44	2	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	18-May-12	15-Jun-12	MERIT FORD SALES (2003) LTD.	#P2	8K775	24	18-Jun-12	2	3067	\$0.00	\$48.99	140	NA	SK	#CHECK CAUSE OF LACK POWER AND RUNS ROUGH CHECK ENGINE LIGHT ON	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	19-Feb-12	19-Mar-12	ELKINS FORDLAND	#P2	8K775	24	10-Jun-12	4	5133	\$10.74	\$45.20	110	NA	WV	#CHECKED EEC SYSTEM CODES P0300 P0303 TEST COMPUTER SYS IN	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	28-Feb-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	#P2	8K775	25	13-Jul-12	4	8042	\$0.00	\$41.47	110	NA	WV	#0304 0305 0306 12 6 4 CUSTOMER STATES CHECK	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	#P2	8K775	25	27-Jun-12	4	3325	\$14.63	\$100.03	170	NA	BC	#DIAG FOR CONCERN EEC TEST P0306 PRESENT. DRIVEABILITY/CEL LOSS	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	13-Jun-12	10-Jul-12	DISCOVERY FORD SALES LTD.	#P2	8K775	24	18-Jun-12	4	5039	\$13.66	\$72.23	136	NA	SK	#learned for codes. found relevant to TSB 12 6 4 noted TRUCK W/IL VESTATE A	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	20-Apr-12	15-May-12	ALL STAR FORD	#P2	8K775	25	16-Jul-12	3	4234	\$0.00	\$47.31	110	NA	LA	#EEC TEST CODES P0300 P0304 P0305 AND P0306 C 3 CHECK ENGINE LIGHT	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	2-Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD.	#P2	8K775	24	29-May-12	4	4627	\$379.18	\$486.11	160	NA	SK	#CODES P0306 P0430. CLEARED CODES. REPLACE CHECK ENGINE LIGHT ON	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	13-Jun-12	10-Jul-12	CHUCK RENZI FORD, LLC	#P2	8K775	24	18-Jun-12	1	915	\$68.88	\$92.33	110	NA	MI	#ENGINE RUNS POOR. JAMES ROAD TEST AFTER R	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	16-Jun-12	10-Jul-12	BARTOW FORD COMPANY	#P2	8K775	24	18-Jun-12	0	65	\$76.47	\$157.92	110	NA	FL	#CDS TESTED AND DCL MONITORED P0306 SWITCH	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	13-Jun-12	11-Jul-12	SHAWNEE MISSION FORD, INC.	#P2	8K775	24	10-Jul-12	6	13395	\$64.05	\$212.99	110	NA	KS	#OPEN CIRCUIT IGNITION COIL ASSEMBLY COIL ON THE CHECK ENGINE LIGHT	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	28-Apr-12	1-Jun-12	JUBILEE FORD SALES (1983) LTD	#P2	8K775	24	17-Jul-12	5	4520	\$5.29	\$127.90	110	NA	SK	#CHECK TEST. P0304 P0305 1 TEST. OK	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	20-Apr-12	1-Jun-12	CYPRESS MOTORS (S.C.) LTD.	#P2	8K775	24	17-Jul-12	-1	222	\$0.00	\$56.25	136	NA	SK	#SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	24-Nov-11	14-Mar-12	HELLER FORD SALES INC.	#P2	8K775	24	25-Jun-12	4	7264	\$322.11	\$409.34	110	NA	IL	#VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	24-Nov-11	14-Mar-12	WOODBRIDGE FORD LINCOLN LTD.	#P2	8K775	24	17-Jul-12	2	1669	\$288.04	\$402.37	132	NA	AB	#RETRIEVE ROAD. CAT CONVERTER ORDERED AS	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	#P2	8K775	24	30-Jun-12	4	10697	\$311.37	\$391.87	110	NA	PA	#VERIFIED AND DIAGNOSED PCM TEST DROVE	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	29-Mar-12	21-Apr-12	MOYER FORD SALES, INC.	#P2	8K775	24	16-Jul-12	3	6852	\$300.63	\$375.75	110	NA	AL	#SET2 CHECKED DTCS AND REPLACED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	23-Feb-12	26-Apr-12	TOWN EAST FORD	#P2	8K775	24	18-Jun-12	3	6861	\$0.00	\$48.99	110	NA	TX	#PCM WILLYSET CALIBRATION AS OUTLINED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	30-Mar-12	23-May-12	TOWNSEND FORD	#P2	8K775	24	11-Jul-12	2	3001	\$10.04	\$51.54	110	NA	AL	#TEST AND INSTALL DEFLECTOR PER TSB 12 6 4	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	#P2	8K775	24	11-Jul-12	2	6131	\$0.00	\$59.53	132	NA	AB	#PERFORMED TESTS/DRIVE VERIFIED CONCERN	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	11-Apr-12	8-May-12	STAR FORD SALES LIMITED	#P2	8K775	24	17-Jul-12	3	5562	\$0.00	\$94.34	132	NA	AB	#VERIFY CONCERN. EEC TESTED P0300 P0303	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	14-Feb-12	20-Mar-12	ALEXANDER AUTO CENTER	#P2	8K775	24	12-Jul-12	4	23577	\$10.74	\$52.15	110	NA	TX	#Verified customer concern. Found TSB 12 6 4. As per	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	14-Mar-12	18-May-12	SKAHA FORD INC.	#P2	8K775	24	17-Jul-12	2	1200	\$0.00	\$47.27	172	NA	BC	#IDS HOOK UP AND SCAN FOR CODES NONE	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	11-Apr-12	1-Jun-12	NORTH STAR FORD SALES LIMITED	#P2	8K775	24	17-Jul-12	3	5562	\$0.00	\$94.34	132	NA	AB	#VERIFY CONCERN. EEC TESTED P0300 P0303	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	10-May-12	1-Jun-12	CHENOWETH FORD, INC.	#P2	8K775	24	19-Jul-12	2	10087	\$0.00	\$37.28	110	NA	WV	#42 RAN SELF TEST CODE P0300 P0304 P0305	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	26-Mar-12	16-Jun-12	LANDERS FORD	#P2	8K775	24	17-Jul-12	1	1890	\$0.00	\$46.49	110	NA	TX	#VERIFIED CONCERN. VISN AIR DAM ON THE	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	#P2	8K775	24	19-Jul-12	1	1910	\$0.00	\$37.28	110	NA	WV	#VERIFIED CONCERN FOR CODES AS WELL AS KOEO	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	#P2	8K775	24	19-Jul-12	1	4846	\$0.00	\$37.28	110	NA	WV	#42 TEST DROVE UNIT FOR CONCERN RAN	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	A44	1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.59	110	NA						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	CHILE	LT	CH	ENGINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK	CD	PART NUMBER	REPAIR	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE /	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CL	CL	CLAIM BINNED FUNCTION
COP	ENGINE	CGMC2002	2012	1FTFW1E7C5	TIF6	FBI	AF	17-Feb-12	25-Apr-12		JORGENSEN FORD SALES, INC.						12029	2	2-Jan-12	3	4723	\$58.88	\$177.03	1	PA	X/DIAG CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VEH IS HESITANT						
DIAG - MISFIRE	ENGINE	CGEEH009	2012	1FTFW1E7C5	TIF6	FBI	AF	9-Jan-12	2-Apr-12		B.J. MAUREN MOTOR COMPANY, INC.						DIAG	2	5-Jul-12	4	3939	\$0.00	\$66.69	1	PA	PERFORMED IDS TESTS CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C4	TIF6	FBI	AF	15-Nov-11	11-Jan-12		WEKERT FORD INC.						5.00E+212	3	26-Jun-12	1	7327	\$46.94	\$446.57	1	PA	REPLACE CATALYTIC CONVERTER/REFLASH PCM CHECK DRIVABILITY ISS						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C4	TIF6	FBI	AF	23-May-12	8-Jun-12		CLARION FORD						5.00E+212	3	11-Jul-12	2	1588	\$300.63	\$372.75	1	PA	PERFORMED DIAG. CODES P0297, P0430, REP ROD CUSTOMER STATES CHE						
CATALYTIC CONVERTER	EXHAUST	CFND0331	2012	1FTFW1E7C5	TIF6	FBI	AF	16-Mar-12	28-May-12		MLK RIVER FARM SUPPLY LTD						5.00E+212	3	14-Jun-12	1	2317	\$308.14	\$402.00	1	PA	CHECK ENGINE LIGHT ON, P0304,P0305,P0306,P0308						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C5	TIF6	FBI	AF	23-Mar-12	6-Jun-12		FARWAY FORD SALES LTD						5.00E+212	3	19-Jul-12	2	5568	\$293.51	\$365.80	1	PA	DIAGNOSED, PINPOINT CHECKED, REPLACED LH CHK ENG LITE ON						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C5	TIF6	FBI	AF	17-Nov-11	7-Jan-12		PLANET FORD LINCOLN						5.00E+212	3	16-Jul-12	7	15390	\$311.37	\$406.18	1	PA	EEC TEST KOEC P0430, REPLACED CATALYTIC CO						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C8	TIF6	FBI	AF	19-Feb-12	9-Mar-12		A C COLLINS FORD, INC.						5.00E+212	3	12-Jul-12	5	8340	\$292.99	\$46.49	1	PA	EEC TESTED RAN KOEC KOEC FOUND CODES P0303						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C5	TIF6	FBI	AF	15-Mar-12	22-Jun-12		JONES FORD, INC.						5.00E+212	3	19-Jul-12	1	6377	\$311.37	\$368.54	1	PA	TSB 12 04 4 VERIFY CONCERN, EEC TEST ROAD						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	24-Jan-12	2-Jun-12		MULLINAX FORD						8K775	2	23-Jul-12	2	2424	\$0.00	\$41.19	1	PA	GTDI CHECK DTCS, INSTALL CAC AIR DEFLECTOR						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	5-Ago-12	5-May-12		DISCOVERY FORD SALES LTD.						8K775	2	23-Jul-12	3	8888	\$0.00	\$58.57	1	PA	SCANNED FOR CODES NON SYSTEM						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C5	TIF6	FBI	AF	16-Feb-12	7-Mar-12		TEAM FORD SALES LIMITED						8K775	2	20-Jul-12	5	1176	\$14.63	\$67.03	1	PA	CONFIRMED CUSTOMER CONCERN, PERFORMED						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C4	TIF6	FBI	AF	26-Apr-12	16-Jun-12		WOOLFINE FORD LINCOLN, INC.						8K775	2	20-Jul-12	2	2761	\$0.00	\$36.39	1	PA	VERIFIED CONCERN CHECK ENGINE LIGHT ON POS						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	TIF6	FBI	AF	3-Feb-12	11-Apr-12		KOCH FORD LINCOLN SALES (2003)						8K775	2	25-Jun-12	3	5191	\$14.63	\$71.56	1	PA	SCAND PCM FOUND CODE (REPROGRAM TRUCK B						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C5	TIF6	FBI	AF	28-Feb-12	15-Jun-12		HELIAM FORD INC.						8K775	2	10-Jul-12	4	4500	\$0.00	\$49.79	1	PA	EEC TEST P0308 INSTALLED AIR DEFLECTOR AND						
TSB REFLASH	PT C&C	CGW1024	2012	1FTFW1E7C5	TIF6	FBI	AF	3-Jan-12	23-Jan-12		SULLIVAN FORD LINCOLN, INC.						8K775	2	23-Jul-12	7	5658	\$0.00	\$38.31	1	PA	RUN EEC TEST, REFLASHED PCM, PER TSB 12 06						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	22-Mar-12	17-May-12		GULF COAST FORD						8K775	2	11-Jul-12	2	3290	\$12.84	\$58.31	1	PA	LABOR TO VERIFY CONCERN IDS DIAG, KOEC/KO						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C5	TIF6	FBI	AF	4-Nov-11	22-Mar-12		TWO-WAY SERVICE LTD.						8K775	2	23-Jul-12	5	8462	\$14.63	\$55.38	1	PA	P0303, P0308, CONCERN, REFERENCE AND PERFORM						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	20-Mar-12	18-Apr-12		BATTLEFIELD FORD CULPEPER						8K775	2	23-Jul-12	4	9316	\$0.00	\$43.28	1	PA	WARR ROAD TEST DIAG CEL ON RUNS ROUGH ID						
TSB REFLASH	PT C&C	CGRC2008	2012	1FTFX1E11C	TIF6	FBI	AF	20-Dec-11	4-Jan-12		BUSS FORD LINCOLN						8K775	2	17-Jul-12	7	13630	\$0.00	\$51.09	1	PA	EEC TEST CODE P0304/PERFORM TSB 12 06 ON A						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C5	TIF6	FBI	AF	20-Dec-11	14-Apr-12		DOWNY FORD LINCOLN						8K775	2	23-Jul-12	2	1539	\$14.63	\$68.19	1	PA	CAUSE VERIFIER CODE, AVEO IDS P0304, P0305						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	27-Mar-12	14-Jul-12		PEACH COUNTY FORD, INC.						8K775	2	20-Jun-12	1	781	\$11.51	\$50.94	1	PA	PERFORMED TSB 12 6 INSTALLED DEFLECTOR PI						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	20-Mar-12	15-May-12		BIRCHWOOD KEYSTONE FORD						8K775	2	20-Jun-12	2	1092	\$15.60	\$61.37	1	PA	12080A, BASIC PINPINS						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	8-Mar-12	23-Mar-12		PLUMMER FORD DONNA/DNA						8K775	2	15-Jul-12	4	3417	\$0.00	\$38.71	1	PA	CAUSE VERIFIER CODE, AVEO IDS P0304, P0305						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C5	TIF6	FBI	AF	28-Jan-12	31-May-12		DENNY ANDREWS FORD SALES INC.						8K775	2	12-Jul-12	2	4963	\$14.63	\$131.87	1	PA	CAC DEFLECTOR AND THE PUSH PINS INSTALLED						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	7-Feb-12	6-Apr-12		SATCHER MOTOR COMPANY						8K775	2	18-Jul-12	4	3864	\$0.00	\$42.58	1	PA	INSPECT FOR CAC SHIELD, REPROGRAM P66						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C5	TIF6	FBI	AF	18-Feb-12	14-Apr-12		DAVIS FORD LINCOLN OF COLUMB						8K775	2	20-Jun-12	3	4042	\$14.63	\$68.19	1	PA	VERIFY CUST CONCERN PERFORM EEC TEST, HA						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	TIF6	FBI	AF	18-Feb-12	2-May-12		AUTOMAX FORD						8K775	2	7-Jul-12	3	2292	\$10.74	\$56.39	1	PA	VERIFY NO CODES PRESENT PERFORM TSB 12 6						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	30-Mar-12	2-May-12		SULLIVAN FORD LINCOLN, INC.						8K775	2	23-Jul-12	-1	27	\$0.00	\$38.31	1	PA	RUN EEC TEST AND FOUND CODE P0304 PERFORM						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	10-Mar-12	23-Apr-12		CLASSIC FORD LINCOLN						8K775	2	23-Jul-12	3	2292	\$0.00	\$38.31	1	PA	VERIFY NO CODES PRESENT PERFORM TSB 12 6						
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E7C2	TIF6	FBI	AF	12-Mar-12	13-Mar-12		DEARBORN MOTORS LTD.						8K775	2	16-Jul-12	5	4502	\$44.92	\$292.06	1	PA	CONFIRM CONCERN, IDS PINS, CUSTOMER TO C						
SPARK PLUGS	ENGINE	CGT88011	2012	1FTFW1E7C3	TIF6	FBI	AF	4-Jun-12	21-Jun-12		TONY BETHEN & SONS FORD						12405	2	20-Jul-12	1	3262	\$55.17	\$164.03	1	PA	PERFORMED EEC DIAG, 1. REMOVED AND REPLAC						
FUEL INJECTOR	EXHAUST	CGR9022	2012	1FTFW1E7C3	TIF6	FBI	AF	24-Feb-12	24-Feb-12		DANIS FORD LINCOLN SALES LTD.						8K775	2	23-Jul-12	1	5	\$301.68	\$3,091.00	1	PA	TEST EEC PASS, CHECK RESISTANCE TO HOTLINE						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	24-Apr-12	23-May-12		TAYLOR MOTOR CO. OF WAYNESVILLE						5.00E+212	3	28-Jun-12	2	1626	\$331.37	\$388.24	1	PA	verify concern mil on knee pass knee code p0308						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	19-Mar-12	19-Apr-12		HARDY FAMILY FORD						5.00E+212	3	18-Jul-12	4	8900	\$357.57	\$450.63	1	PA	RUN EEC DIAG P0306 P0343 REPLACE DRIVERS						
CATALYTIC CONVERTER	EXHAUST	CGR9021	2012	1FTFW1E7C3	TIF6	FBI	AF	7-Dec-12	19-Dec-12		ROTHRE MOORE INC.						5.00E+212	3	18-Jul-12	4	12008	\$377.88	\$468.19	1	PA	TECH SHAKES AND ALL						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	19-Mar-12	28-Apr-12		STOCKMAN MOTOR, INC.						5.00E+212	3	10-Jul-12	3	3493	\$292.99	\$372.99	1	PA	RAN DIAG FOUND MISC, P0430 CATALYST SERVIC						
CATALYTIC CONVERTER	EXHAUST	CGEEK910	2012	1FTFW1E7C3	TIF6	FBI	AF	21-Feb-12	7-Mar-12		PALM BAY FORD						5.00E+212	3	18-Jul-12	5	7817	\$332.89	\$418.28	1	PA	CONTINUED DIAG P0306 P0343 REPLACE DRIVERS						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	TIF6	FBI	AF	16-Mar-12	12-Apr-12		METRO FORD SALES LIMITED						5.00E+212	3	11-Jul-12	2	836	\$298.23	\$418.28	1	PA	12 6 4 COMPLETED, TSB 2011						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	27-Mar-12	27-Apr-12		AVALLON FORD SALES 1996 LIMITED						5.00E+212	3	5-Jul-12	3	6729	\$308.14	\$406.86	1	PA	CONFIRM CHECK ENGINE LIFERUN SELF TEST & C						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	TIF6	FBI	AF	5-Nov-12	16-Jan-12		JENKINS & WYNNIE FORD LINCOLN						5.00E+212	3	5-Jul-12	6	5430	\$292.99	\$382.99	1	PA	TEST REPELACED CONSUMER STATES MISS						
CATALYTIC CONVERTER	EXHAUST	CGK0301	2012	1FTFW1E7C3	TIF6	FBI	AF	22-Dec-12	9-Jan-12		DAVID SEAR FORD						5.00E+212	3	11-Jul-12	-1	5	\$650.92	\$6,509.20	1	PA	DURING ROAD TEST DRIVED EXHAUST PIPE WHI						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	14-Dec-11	31-Dec-11		BARIL FORD LINCOLN INC.						5.00E+212	3	23-Jul-12	7	8584	\$402.26	\$486.03	1	PA	VERIFY CHECK ENGINE ALLTIME TEST CODE P04						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	4-May-12	16-Jun-12		CYPRESS MOTORS D.S.C. LTD.						5.00E+212	3	17-Jul-12	1	5142	\$307.17	\$419.67	1	PA	SCANNED, HAD CODES P0304, P0305, P0306						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	TIF6	FBI	AF	18-Nov-11	14-Mar-12		TOMMIE VAUGHN AUTO COUNTRY						5.00E+212	3	20-Jul-12	5	1454	\$300.63	\$388.55	1	PA	VERIFY CONCERN, EEC						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	TIF6	FBI	AF	9-Feb-12	30-Mar-12		FORD OF SUIDELL						8K775	2	23-Jul-12	4	450	\$0.00	\$45.68	1	PA	TESTED SYSTEM, P0306, STED, OK AT THIS TIME						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	27-Feb-12	22-Mar-12		HUNTINGTON FORD, INC.						8K775	2	23-Jul-12	5	8638	\$0.00	\$46.17	1	PA	SP 8K775 CC 4 - CHECK FOR DEFLECTOR REPR						
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	TIF6	FBI	AF	28-Apr-12	30-Jun-12		HARG FORD SALES, INC.						8K775	2	23-Jul-12	3	2705	\$10.00	\$43.05	1	PA	PERFORMED EEC TEST FOUND P0304, P0305, P0308						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE LT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FTFW1C18C	#	TIF6	FBI4E6	TIKW	TC3	AJ	24-Mar-12	24-May-12	BOB TOMES FORD	#	B0L	12029	\$24.05	\$191.49	#	TX	VERIFIED CUSTOMERS ROAD TESTED REPAIR	#	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1C14C	#	TIF6	FBI4E6	TIKW	TC3	AF	8-Jun-12	23-Jun-12	TURNPIKE FORD OF HUNTINGTON	#	B0L	12029	\$5.17	\$46.84	#	WV	X-RAN DIAGNOSTICS P0303 CK PCM CALIBRA	#	PT C&C
FUEL INJECTOR	ENGINE	CGNLC021	2012	1FTFW1C18C	#	TIF6	FBI4E6	TIKW	TC3	AF	9-Apr-12	18-May-12	SPIKES MOTOR COMPANY, INC.	#	B0L	97563	\$388.96	\$1,077.13	#	TX	CHECKED CONCERN PERFORMED FUEL TEST	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGZB7018	2012	1FTFW1C11C	#	TIF6	FBI4E6	TIKW	TC3	AJ	17-Jun-12	4-Jul-12	GREAT LAKES FORD LINCOLN OF MI	#	B0L	5.00E+212	\$308.75	\$386.72	#	MI	VERIFY CONCERN AND INSPECT AND PERFORM	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C18C	#	TIF6	FBI4E6	TIKW	TC3	AJ	16-Dec-11	28-Feb-12	RYBURN MOTOR COMPANY, INC.	#	B0L	5.00E+212	\$310.67	\$392.37	#	AR	FOUND TSB# 12 6 4 ADDRESSING CONCERN***	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E11C	#	TIF6	FBI4E6	TIKW	TC3	AF	19-Jan-12	11-Feb-12	GARBER FORD, INC.	#	B0L	5.00E+212	\$447.50	\$551.56	#	FL	PERFORM TSB 12 6 4 SELFTEST RECEIVED DTC	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E18C	#	TIF6	FBI4E6	TIKW	TC3	AF	28-Jun-12	6-Jul-12	FRED GRANDE FORD SALES, INC.	#	B0L	5.00E+212	\$300.83	\$384.13	#	MI	ROAD TESTED VERIFIED CONCERN BROUGHT INT	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1XC	#	TIF6	FBI4E6	TIKW	TC3	AF	26-Mar-12	7-May-12	HUNTERSVILLE FORD	#	B0L	5.00E+212	\$322.99	\$384.87	#	NC	EEC DIAG P0430 KOEC PP TST HF REPLACED CAT	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E18C	#	TIF6	FBI4E6	TIKW	TC3	AJ	21-May-12	29-May-12	RIXSON AUTOPEX	#	B0L	5.00E+212	\$300.83	\$386.13	#	LA	COMPLETED TSB 12 6 4 1 WPI	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1C14C	#	TIF6	FBI4E6	TIKW	TC3	AJ	20-Jan-12	4-Feb-12	CLASSIC FORD SALES	#	B0L	5.00E+212	\$292.99	\$292.99	#	NC	DTC P430 BANK 2 CONVERTER, REPL CONVERTE	#	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C10C	#	TIF6	FBI4E6	TIKW	TC3	AF	26-Mar-12	30-Apr-12	SUMMERVILLE FORD, INC.	#	B0L	5.00E+212	\$300.83	\$417.19	#	NC	VERIFY CONCERN CK ENGINE LT ON RETRIEVE C	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E10C	#	TIF6	FBI4E6	TIKW	TC3	AF	26-Mar-12	30-Apr-12	NORTH STAR FORD	#	B0L	5.00E+212	\$311.02	\$412.47	#	MN	SCANNED FOR DTC P0430 FOUND TSB 12 6 2 RE	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E10C	#	TIF6	FBI4E6	TIKW	TC3	AF	15-Nov-11	3-Mar-12	FORD OF KIRKLAND	#	B0L	5.00E+212	\$341.40	\$565.93	#	WA	VERIFIED MIL ON, PERFORM	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E15C	#	TIF6	FBI4E6	TIKW	TC3	AJ	11-Apr-12	7-Jun-12	BEAUDRY & LAPORTE LTEE	#	B0L	5.00E+212	\$309.11	\$397.43	#	QC	VERIFY TEMON CHECK TEUR ET MISE AJOUR D	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E18C	#	TIF6	FBI4E6	TIKW	TC3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#	B0L	6K775	\$12.84	\$48.92	#	SD	VEH MISFIRE CHECKED CODES INSPECTED FOUR	#	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E13C	#	TIF6	FBI4E6	TIKW	TC3	AJ	20-Feb-12	11-Apr-12	CROWN FORD	#	B0L	6K775	\$11.44	\$57.13	#	TN	126064A ROAD TEST C&AR DTC'S, REROD TEST	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E15C	#	TIF6	FBI4E6	TIKW	TC3	AF	7-Nov-11	4-May-12	PINEWOOD FORD LIMITED	#	B0L	6K775	\$14.63	\$76.44	#	ON	ROAD TEST AND CHECK OASIS FOR CONCERN, P	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E16C	#	TIF6	FBI4E6	TIKW	TC3	AF	5-Mar-12	18-May-12	BILLY WOOD FORD	#	B0L	6K775	\$10.04	\$48.95	#	LA	FOUND P0430 CODES FOUND TSB 12 6 4 INSTAL	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	#	TIF6	FBI4E6	TIKW	TC3	AF	23-Apr-12	11-May-12	FRANK JACKSON SANDY SPRINGS FO	#	B0L	6K775	\$10.76	\$60.12	#	GA	EEC TEST NO CODES PERFORM TSB 12 6 4 INSTA	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E17C	#	TIF6	FBI4E6	TIKW	TC3	AF	9-Nov-11	27-Dec-11	MOYER FORD SALES, INC.	#	B0L	6K775	\$0.00	\$39.56	#	AL	6K775 CHECKED DTC P0306 INSPEP	#	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E15C	#	TIF6	FBI4E6	TIKW	TC3	AF	22-Mar-12	2-May-12	ACADIANA FORD, INC.	#	B0L	6K775	\$10.74	\$50.31	#	LA	DTC KOEC P0300 P0304 P0305 TSB 126064 IN	#	PT C&C
TSB REFLASH	PT C&C	CGREJ006	2012	1FTFW1E1XC	#	TIF6	FBI4E6	TIKW	TC3	AF	7-Nov-11	10-May-12	RED WING FORD	#	B0L	6K775	\$0.00	\$50.80	#	MN	VERIFY CK ENG LIGHT IS ON, P0300 P0304 P0305	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C	#	TIF6	FBI4E6	TIKW	TC3	AF	16-May-12	15-Jun-12	RYBURN MOTOR COMPANY, INC.	#	B0L	6K775	\$0.00	\$40.85	#	AR	VERIFIED CUSTOMERS CONCERN RAN DCTS AN	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E14C	#	TIF6	FBI4E6	TIKW	TC3	AJ	23-Feb-12	30-Mar-12	WALKER FORD COMPANY, INC.	#	B0L	6K775	\$14.58	\$60.50	#	LA	EEC TEST NO CODES, ROADTEST, RUN OASIS,	#	PT MALFUNCTION
TSB REFLASH	PT C&C	CFUB7006	2012	1FTFW1E16C	#	TIF6	FBI4E6	TIKW	TC3	AF	7-Feb-12	17-Apr-12	CITRUS MOTORS	#	B0L	6K775	\$10.04	\$60.86	#	CA	PERFORM TSB 12 6 4, REPROGRAM PCM AND IN	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E19C	#	TIF6	FBI4E6	TIKW	TC3	AF	13-Feb-12	9-Jun-12	LEGACY FORD	#	B0L	6K775	\$11.44	\$56.48	#	TX	6K775 CC 42 EEC TEST, KOEC CODES P0300,	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E17C	#	TIF6	FBI4E6	TIKW	TC3	AF	4-Apr-12	17-Apr-12	MIDLETON FORD	#	B0L	6K775	\$11.44	\$54.28	#	OH	EEC DIAG FOUND TSB FOR CONCERN, REPLACED	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E11C	#	TIF6	FBI4E6	TIKW	TC3	AJ	28-Jan-12	28-Feb-12	BONNER SPRINGS FORD, INC.	#	B0L	6K775	\$0.00	\$44.58	#	KS	DTS TEST PCM KOEC PASS KOEC PASS REPROGR	#	PT MALFUNCTION
TSB REFLASH	PT C&C	CGZF0005	2012	1FTFW1E14C	#	TIF6	FBI4E6	TIKW	TC3	AJ	28-Nov-11	30-Dec-11	NORTH COUNTRY FORD LINCOLN	#	B0L	6K775	\$0.00	\$53.92	#	MN	RAN MESSAGES VERIFY ROUND TSB LOOKS OK	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E10C	#	TIF6	FBI4E6	TIKW	TC3	AF	15-Mar-12	3-Jul-12	WATERLOO FORD LINCOLN SALES L	#	B0L	6K775	\$0.00	\$56.75	#	AB	INSPECT FOR MIL WAS ON FLASHING TSB 12 6	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E12C	#	TIF6	FBI4E6	TIKW	TC3	AF	4-May-12	26-Jun-12	ANDERSON FORD	#	B0L	6K775	\$11.44	\$54.28	#	SC	TSB 12 6 4 - PERFORM SYSTEM TESTS, P0304,	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10C	#	TIF6	FBI4E6	TIKW	TC3	AF	23-Nov-11	28-May-12	GULLO FORD OF CONROE	#	B0L	6K775	\$10.74	\$56.63	#	TX	CK FOUND ENGINE WILL HESITATE TO ACCELES	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	#	TIF6	FBI4E6	TIKW	TC3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#	B0L	6K775	\$10.04	\$59.03	#	NC	INSTALL WIND DEFLECTOR AND REPROGRAM P	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E15C	#	TIF6	FBI4E6	TIKW	TC3	AJ	13-Mar-12	23-May-12	OCEAN PARK FORD SALES LTD.	#	B0L	6K775	\$0.00	\$56.99	#	NC	DIAGNOSED FOR CONCERN, DTS TEST, P0300	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E12C	#	TIF6	FBI4E6	TIKW	TC3	AF	24-May-12	24-Jul-12	HUDSON FORD, LLC	#	B0L	6K775	\$0.00	\$50.69	#	VT	EEC TEST CODES P0300 P0306 P0308 PERFORM	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E14C	#	TIF6	FBI4E6	TIKW	TC3	AF	23-Mar-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	#	B0L	6K775	\$11.44	\$54.83	#	PA	CHECK ENGINE HESITATION ON LONG DRIVE,	#	PT C&C

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2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Tuesday, July 31, 2012 10:24 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (7/31/12)

Thirty-one new claims today

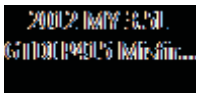
(19) TSB Reflash (one of these has a 6/21/12 vehicle build date, this is the first TSB claim against the 6K775 past the 5/24/12 cutoff build date in the TSB)

(9) Catalytic Converter (one of these has a 6/6/12 vehicle build date)

(1) COP

(1) Fuel Injector

(1) Diag - Misfire

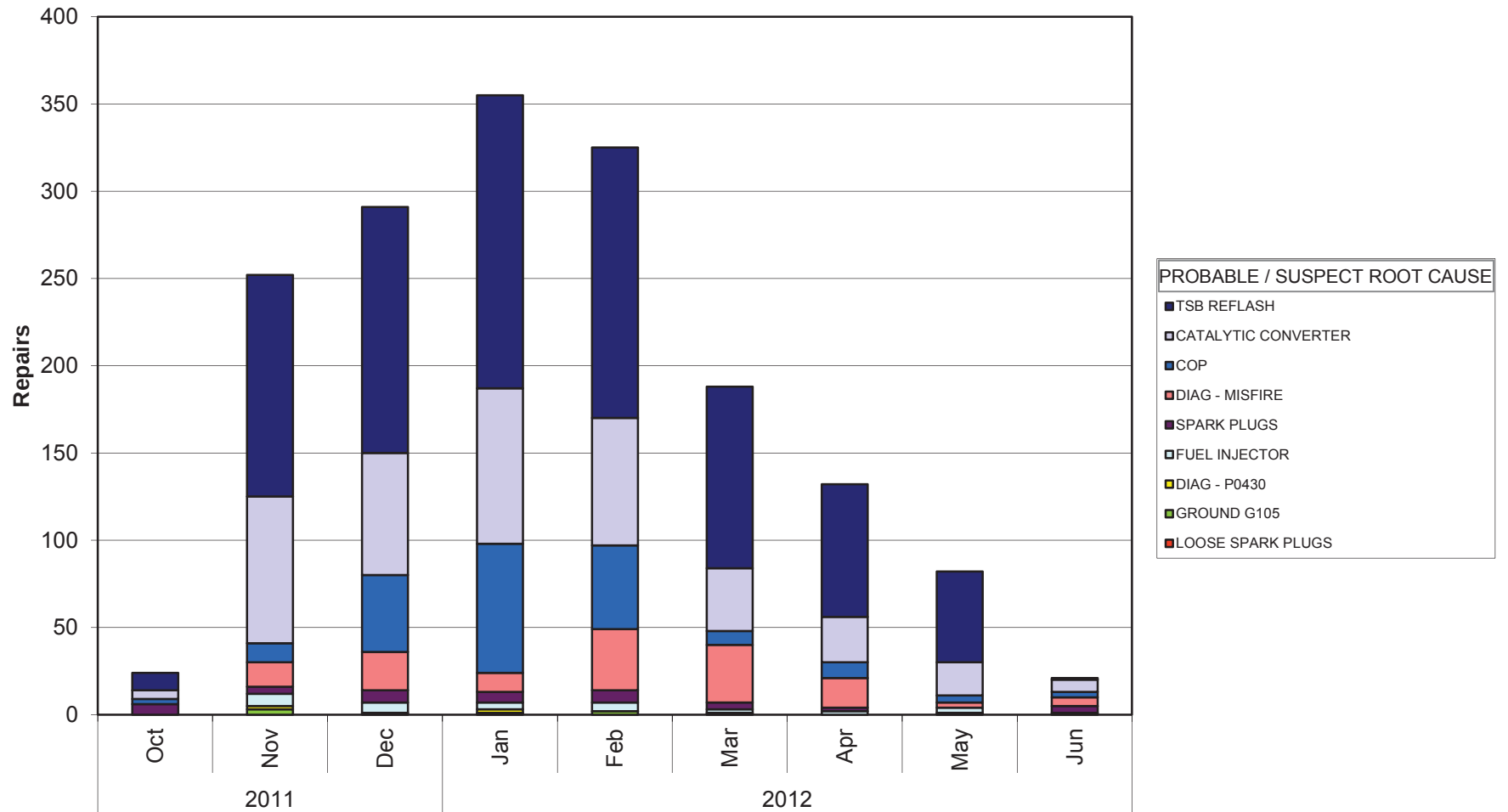


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 7/30/12



Years	PROD DATE
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Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

GROUND G105		DIAG - P0430
	3	2
		2
	2	1
		1
	5	6

FUEL INJECTOR	SPARK PLUGS	
		6
	7	4
	6	7
	4	6
	5	7
	2	4
	2	2
	3	
	1	4
	30	40

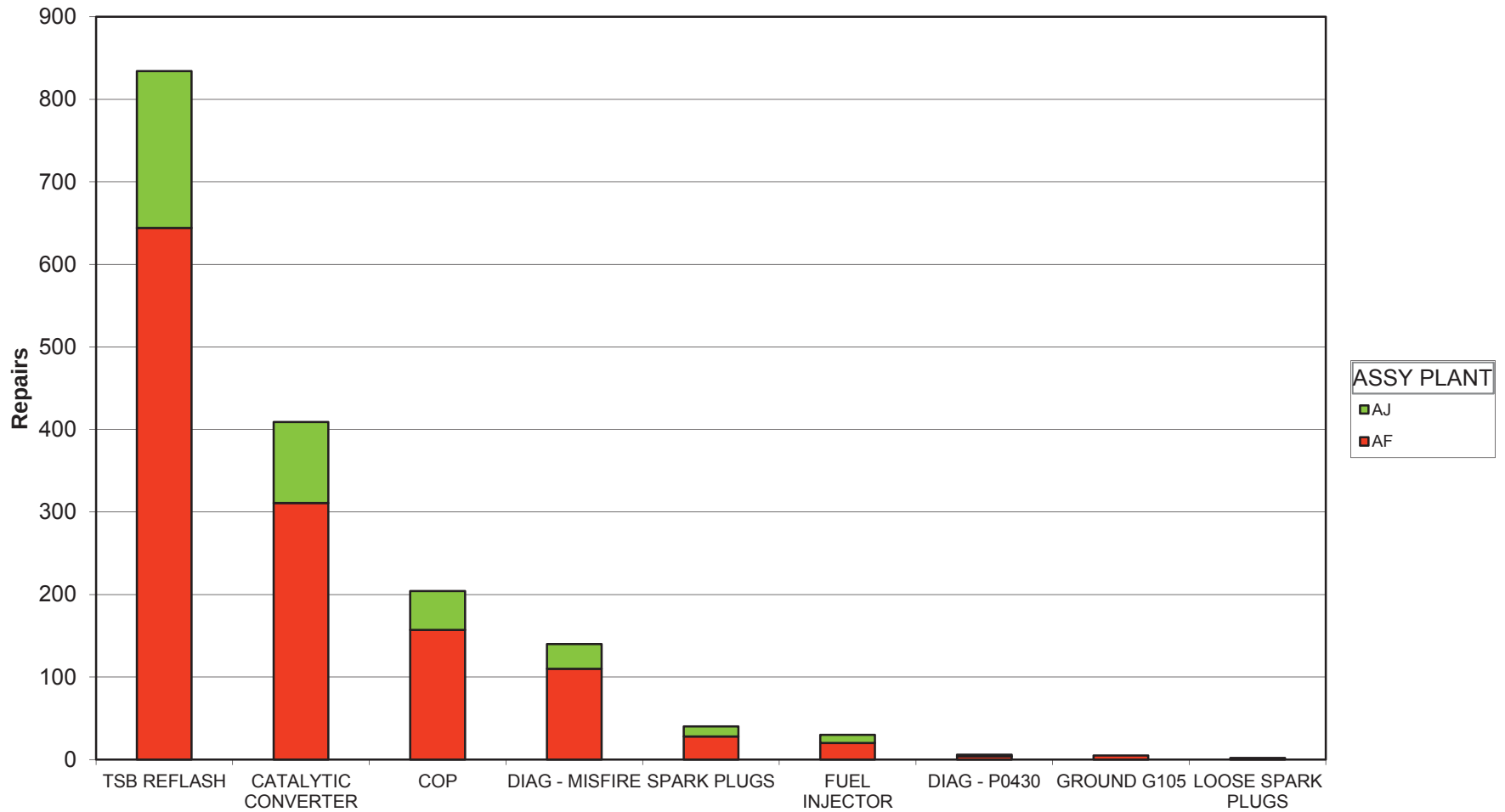
DIAG - MISFIRE		COP
		3
	14	11
	22	44
	11	74
	35	48
	33	8
	17	9
	3	4
	5	3
	140	204

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	10
	84	127
	70	141
	89	168
	73	155
	36	104
	26	76
	19	52
	7	1
	409	834
		1670

ENGINE CODE TRANS CODE PART NUMBER BASE VFG CODE LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 7/30/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	ASSY PLANT		
PROBABLE / SUSPECT ROOT CAUSE	AF	AJ	Grand Total
TSB REFLASH	644	190	834
CATALYTIC CONVERTER	311	98	409
COP	157	47	204
DIAG - MISFIRE	110	30	140
SPARK PLUGS	28	12	40
FUEL INJECTOR	20	10	30
DIAG - P0430	4	2	6
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1280	390	1670

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2012 MY 3 5L GTDI P415 Misfire Claims (29).xls

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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	CGOIS REPORT	DEL YR	VIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	BASE	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS & ACTION	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	24-Feb-12	27-Apr-12		STEELE FORD LINCOLN		#24	RECALEM	24-1	31-May-12	2		6231	\$290.51	\$372.65	13	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM ADVICE ON VEH MISFIRE.	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	24-Feb-12	13-Mar-12		JACQUES OLIVER FORD INC.		#24	RECALEM	24-4	1-Jun-12	3		3968	\$287.07	\$381.90	13	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM ADVICE ON VEH MISFIRE.	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	15-Feb-12	17-Mar-12		BENNA FORD SUPERIOR		#24	RECALEM	24-1	5-Jun-12	3		3778	\$0.00	\$48.24	1	WI	IDS TESTED NO CODES. FOUND LATER CALIBRA ON COLO START TRUCK	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	26-Mar-12	24-Apr-12		M G M FORD LINCOLN SALES LTD.		#24	RECALEM	24-1	7-Jun-12	2		2576	\$0.00	\$57.22	13	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM ADVICE ON VEH MISFIRE.	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	6-Feb-12	27-Feb-12		LAMOREUX FORD, INC.		#24	RECALEM	24-4	7-Jun-12	4		7553	\$0.00	\$35.02	0	MA	SELF TESTED AND RECEIVED P0300. RANDOM MISFIRE. CUSTOMER STATES VEH	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	19-Mar-12	5-Apr-12		HARRY HUMPHRIES AUTO CITY, INC.		#24	RECALEM	24-1	5-Jun-12	3		8400	\$0.00	\$32.22	0	OH	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	6-Mar-12	27-Mar-12		STEELE FORD LINCOLN		#24	RECALEM	24-1	5-Jun-12	3		3429	\$0.00	\$31.65	03	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM ADVICE ON VEH MISFIRE.	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	29-Mar-12	16-May-12		TURNPIKE FORD OF HUNTINGTON		#24	RECALEM	24-1	1-Jun-12	1		1251	\$0.00	\$0.00	0	VA	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	15-Mar-12	5-Apr-12		HILLSBORO FORD, INC.		#24	RECALEM	24-1	4-Jun-12	3		4027	\$0.00	\$33.77	0	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Apr-12	28-May-12		WINDSOR MOTORS 1975 LTD.		#24	RECALEM	24-1	6-Jun-12	1		724	\$0.00	\$48.83	03	AB	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	25-May-12	30-May-12		DEAN AUBURN FORD, INC.		#24	RECALEM	24-1	1-Jun-12	1		693	\$0.00	\$34.54	0	MI	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	18-May-12	17-Apr-12		PRESTIGE FORD, INC.		#24	RECALEM	24-1	1-Jun-12	2		2312	\$0.00	\$33.25	0	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Apr-12	28-May-12		WINDSOR MOTORS 1975 LTD.		#24	RECALEM	24-1	6-Jun-12	1		724	\$0.00	\$48.83	03	AB	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	28-Feb-12	30-Mar-12		BUHLER FORD, INC.		#24	RECALEM	24-1	5-Jun-12	3		3324	\$405.17	\$507.85	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	12-Feb-12	6-Mar-12		LAFAYETTE FORD LINCOLN		#24	RECALEM	24-1	1-Jun-12	3		4408	\$300.63	\$420.21	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	13-Dec-11	27-Dec-11		WOODHOUSE FORD SOUTH, INC.		#24	RECALEM	24-1	11-May-12	4		10157	\$397.71	\$440.76	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	12-Dec-11	22-Dec-11		CURRIE MOTORS FRANKFORD INC.		#24	RECALEM	24-1	1-Jun-12	6		13606	\$322.11	\$425.25	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	7-Dec-11	9-Jan-12		FRASER FORD SALES LTD.		#24	RECALEM	24-1	5-Jun-12	5		6991	\$263.51	\$366.55	12	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	6-Mar-12	1-Jun-12		TALLAHASSEE FORD LINCOLN		#24	RECALEM	24-1	6-Jun-12	1		539	\$0.00	\$40.77	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	22-Feb-12	11-May-12		HALL FORD LINCOLN		#24	RECALEM	24-1	4-Jun-12	1		3632	\$0.00	\$0.00	0	VA	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	7-Feb-12			RAPID FORD		#24	RECALEM	24-1	24-May-12	-1		231	\$0.00	\$34.85	0	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	15-Feb-12	3-Apr-12		JIM HANSEN FORD LINCOLN		#24	RECALEM	24-1	6-Jun-12	1		2855	\$0.00	\$51.09	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
COP	ENGINE	CEUE0011	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	21-Feb-12		SPAKES MOTOR COMPANY, INC.		#24	RECALEM	24-1	21-May-12	4		4081	\$58.88	\$261.81	2	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jan-12	30-Jan-12		LAKELAND FORD SALES (2009) LTD.		#24	RECALEM	24-1	4-Jun-12	5		12274	\$69.99	\$227.62	2	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	15-Feb-12	3-Mar-12		JUBILEE FORD SALES (1983) LTD.		#24	RECALEM	24-1	8-May-12	3		2855	\$0.00	\$51.09	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	28-Jan-12	24-May-12		FORMO MOTORS LTD.		#24	RECALEM	24-1	8-Jun-12	1		790	\$0.00	\$68.18	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	5-Jun-12	24-Feb-12		POIRIER FORD, INC.		#24	RECALEM	24-1	28-May-12	4		8223	\$288.97	\$376.44	12	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	28-Jan-12	30-Apr-12		DAHL FORD DEVELOPMENT INC.		#24	RECALEM	24-1	6-Jun-12	2		4566	\$292.99	\$372.52	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	15-Nov-11	26-Jan-12		FAMILY FORD-LINCOLN		#24	RECALEM	24-1	6-Jun-12	5		5487	\$316.39	\$393.60	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	5-Dec-11	27-Jan-12		R. D. SAWYER MOTOR CO., INC.		#24	RECALEM	24-1	4-Jun-12	5		3840	\$292.99	\$369.92	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	12-Dec-11	24-May-12		WOLF JOHN'S FORD		#24	RECALEM	24-1	6-Jun-12	4		4566	\$436.31	\$518.18	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	16-Mar-12	30-Mar-12		LAMB FORD SALES LTD.		#24	RECALEM	24-1	11-Jun-12	3		3557	\$0.00	\$53.59	13	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	1-Jun-12	30-Apr-12		ELE FORD SALES LTD.		#24	RECALEM	24-1	11-Jun-12	2		4242	\$0.00	\$43.21	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	1-Jun-12	30-Apr-12		NOBLE FORD		#24	RECALEM	24-1	6-Jun-12	1		4566	\$0.00	\$53.59	13	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	5-Dec-11	26-Dec-11		KEN WILSON FORD INC.		#24	RECALEM	24-1	8-Jun-12	4		10481	\$0.00	\$39.72	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	3-Dec-11	18-Feb-12		GARBER FORD, INC.		#24	RECALEM	24-1	8-Jun-12	4		8798	\$0.00	\$43.24	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	24-Mar-12	19-May-12		JIM HANSEN FORD LINCOLN		#24	RECALEM	24-1	10-Jun-12	1		2057	\$0.00	\$30.01	1	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	7-Nov-11	13-Dec-11		FORD OF LONDONDRY LTD.		#24	RECALEM	24-1	4-Jun-12	6		3852	\$0.00	\$38.87	0	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	10-Apr-12	2-May-12		DUCHANE MOTOR LTD.		#24	RECALEM	24-1	5-Jun-12	2		2501	\$0.00	\$49.57	03	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	12-Apr-12	24-May-12		DUCHANE MOTOR LTD.		#24	RECALEM	24-1	5-Jun-12	2		2501	\$0.00	\$49.57	03	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	10-Feb-12	2-May-12		ADVANTAGE FORD SALES LTD.		#24	RECALEM	24-1	11-Jun-12	-1		1279	\$52.29	\$115.19	13	NS	IDS TEST MISFIRE CODES P0300 P0306 P0306 RUN WHEN ACCEL TURBO	VERIFIED TERMIN CHECK POUR P415H >	VERIFIED TERMIN CHECK POUR P415H >	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	28-Apr-12</																			

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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	WORKER	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AJ	21-Feb-12	22-May-12		DUVAL FORD	#P#	6K775	26	12-Jun-12	2	2819	\$12.95	\$58.19	1	VA	# VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#A#	V42	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	5-Apr-12		JUBILEE FORD SALES (1983) LTD	#P#	6K775	26	15-Jun-12	3	7788	\$14.63	\$65.72	1	VA	# EEC TEST: P0300 P0304 P0305 P0306, REPROGRAM THE TRUCK SEMI TO #	CHECK ENGINE LIGHT TR	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	15-May-12		CROPPER MOTORS INC.	#P#	6K775	26	14-Jun-12	2	2108	\$13.86	\$52.03	1	VA	# CONFIRMED CUSTOMER'S CONCERN & FOLLOWED	THE TRUCK SEMI TO #	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	22-May-12	7-Jul-12		TOMBALL FORD, INC.	#P#	6K775	26	12-Jul-12	1	1622	\$0.00	\$46.19	1	TX	# 120604A, SHR EEC TEST, DRIVING HABITS	E26 CHECK ENGINE LITE	#A#	V29	PT C&C
TSB REFLASH	PT C&C	CD443002	2012	1FTFW1E7B0C	T/F6	F/B41E	T/KW	T/C3	AF	16-Feb-12	15-Mar-12		TUSKET SALES & SERVICE LTD	#P#	6K775	26	12-Jul-12	4	9321	\$13.66	\$43.67	1	NS	# DID NOT ROAD TEST, CH FOUND TSB 12 6 4 THAT	RUNS ROUGH SEE ECO	#A#	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	18-May-12		FORD OF OCALA LINCOLN OF OCAL	#P#	6K775	26	9-Jul-12	2	5722	\$17.99	\$70.31	1	FL	# IDS EEC TEST P0302 P0306, REFER TO TSB 12 6 4 THAT	USE SPO 1210301 CUST	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	20-Jan-12			TEAM FORD SALES LIMITED	#P#	6K775	26	18-Jun-12	-1	196	\$14.63	\$67.03	1	TX	# CONFIRMED MIL ON, RETALLED COOLER SHIELD	CHECK ENGINE LIGHT	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	17-Jun-12		TEAM FORD OF NAVASOTA	#P#	6K775	26	12-Jul-12	1	2179	\$0.00	\$43.12	1	TX	# CHECK FOR DTCS P0300, CHECK TO TSB 12 6 4 THAT	CUSTOMER STATES VEH	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	13-Mar-12		HACENDIA FORD	#P#	6K775	26	5-Jul-12	4	4686	\$0.00	\$45.12	1	TX	# PERFORMED IDS TEST AND FOUND NO CODES, RE	C/S WHEN PRESS ON AC	#A#	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	10-Apr-12	8-May-12		CROPPER MOTORS INC.	#P#	6K775	26	15-Jun-12	2	2656	\$13.66	\$52.03	1	TX	# CONFIRMED CUSTOMER'S CONCERN & PERFORM	THE ENGINE LIGHT WAS	#A#	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2C	T/F6	F/B41E	T/KW	T/C3	AF	3-May-12	26-Jun-12		JOHNSON BROTHERS FORD	#P#	6K775	26	11-Jul-12	1	1672	\$0.00	\$46.65	1	TX	# EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	28-Jan-12		HELFMAN FORD, INC.	#P#	6K775	26	6-Jul-12	6	7481	\$0.00	\$174.21	1	TX	# Y KOED PASS KOER PASS KOEC P0301 PER TB	CUSTOMER STATES, CHE	#A#	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	22-May-12		480 FORD LINCOLN	#P#	12029	C12	13-Jul-12	2	2146	\$61.70	\$135.82	1	TX	# XROAD TEST MISS FIRE NO 7 TEST POWER BAL	CHECK ENGINE ALL TIME	#A#	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		REYNOLDS FORD LINCOLN OF EDMON	#P#	12029	C12	2-Jul-12	2	3180	\$28.10	\$246.93	1	TX	# CKIDS TEST P0305, CK MODDED #4 AND #5 COILS AN	P09 CUSTOMER STATES	#A#	V49	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#P#	12029	C12	2-Jul-12	6	12372	\$56.88	\$137.74	1	TX	# CHECKED ROAD TESTADTEST EEC004 TEST V	CHECK ENGINE LIGHT ON	#A#	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	15-Feb-12	21-Mar-12		BIG VALLEY FORD LINCOLN	#P#	12405	C12	5-Jul-12	4	1574	\$64.05	\$163.84	1	TX	# 724 1663 TEST DROVE VEHIC WITH CYLINDER F	CUSTOMER STATES THE	#A#	V29	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFX1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12			BOB TURNERS FORD COUNTRY	#P#	9F983	B1	2-Jul-12	-1	3	\$261.57	\$611.89	5	TX	# TEST P0202 P0206 P0300ASS ROAD TEST ON K	OWEL ON, SOLID RUN RO	#A#	V29	PT C&C
DIAG - MISFIRE	ENGINE	CGK0001	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	11-Jun-12			FRIENDSHIP FORD	#P#	D43	C12	11-Jul-12	-1	162	\$0.00	\$323.31	0	TX	# TEST DROVE, SCAN IDS FOR RELATIVE PROBLE	CUSTOMER STATES WHI	#A#	V29	PT C&C
DIAG - MISFIRE	ENGINE	CGK0U005	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	29-May-12	12-Jun-12		DUNCAN FORD LINCOLN	#P#	DIAG	C12	10-Jul-12	1	3661	\$0.00	\$55.16	1	TX	# CK ENGINE LIGHT ON CK OADSI P0304 P0304	CUSTOMER STATES THA	#A#	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	9-May-12		TOMBALL FORD, INC.	#P#	6K775	26	10-Jul-12	3	6589	\$303.03	\$395.41	1	TX	# PERFORM EEC DIAGS P0304 P0305 P0306 RE	CHECK ENGINE LIGHT ON	#A#	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12		CAPITAL FORD LINCOLN INC	#P#	6K775	26	6-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFY CONCERN, SCAN AND REPROGRAM PCM	WARNING LITE ONLY	#A#	V44	PT C&C
DIAG - P0430	EXHAUST	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P#	NPF	N0	13-Jul-12	2	1737	\$0.00	\$227.70	1	TX	# VERIFD CONCERN INSPECT CK OASID DIAG	CUSTOMER STATES VEH	#A#	V41	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P#	6K775	26	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VTE THE REPAIR PERFOR	CUSTOMER COMPLAINS	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12		CAPITAL FORD LINCOLN INC	#P#	6K775	26	6-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFY CONCERN, SCAN AND REPROGRAM PCM	WARNING LITE ONLY	#A#	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P#	NPF	N0	13-Jul-12	2	1737	\$0.00	\$227.70	1	TX	# VERIFD CONCERN INSPECT CK OASID DIAG	CUSTOMER STATES VEH	#A#	V41	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P#	6K775	26	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VTE THE REPAIR PERFOR	CUSTOMER COMPLAINS	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12		CAPITAL FORD LINCOLN INC	#P#	6K775	26	6-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFY CONCERN, SCAN AND REPROGRAM PCM	WARNING LITE ONLY	#A#	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P#	NPF	N0	13-Jul-12	2	1737	\$0.00	\$227.70	1	TX	# VERIFD CONCERN INSPECT CK OASID DIAG	CUSTOMER STATES VEH	#A#	V41	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P#	6K775	26	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VTE THE REPAIR PERFOR	CUSTOMER COMPLAINS	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12		CAPITAL FORD LINCOLN INC	#P#	6K775	26	6-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFY CONCERN, SCAN AND REPROGRAM PCM	WARNING LITE ONLY	#A#	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P#	NPF	N0	13-Jul-12	2	1737	\$0.00	\$227.70	1	TX	# VERIFD CONCERN INSPECT CK OASID DIAG	CUSTOMER STATES VEH	#A#	V41	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P#	6K775	26	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VTE THE REPAIR PERFOR	CUSTOMER COMPLAINS	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12		CAPITAL FORD LINCOLN INC	#P#	6K775	26	6-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFY CONCERN, SCAN AND REPROGRAM PCM	WARNING LITE ONLY	#A#	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P#	NPF	N0	13-Jul-12	2	1737	\$0.00	\$227.70	1	TX	# VERIFD CONCERN INSPECT CK OASID DIAG	CUSTOMER STATES VEH	#A#	V41	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P#	6K775	26	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VTE THE REPAIR PERFOR	CUSTOMER COMPLAINS	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12		CAPITAL FORD LINCOLN INC	#P#	6K775	26	6-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFY CONCERN, SCAN AND REPROGRAM PCM	WARNING LITE ONLY	#A#	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P#	NPF	N0	13-Jul-12	2	1737	\$0.00	\$227.70	1	TX	# VERIFD CONCERN INSPECT CK OASID DIAG	CUSTOMER STATES VEH	#A#	V41	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P#	6K775	26	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VTE THE REPAIR PERFOR	CUSTOMER COMPLAINS	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12		CAPITAL FORD LINCOLN INC	#P#	6K775	26	6-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFY CONCERN, SCAN AND REPROGRAM PCM	WARNING LITE ONLY	#A#	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P#	NPF	N0	13-Jul-12	2	1737	\$0.00	\$227.70	1	TX	# VERIFD CONCERN INSPECT CK OASID DIAG	CUSTOMER STATES VEH	#A#	V41	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P#	6K775	26	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VTE THE REPAIR PERFOR	CUSTOMER COMPLAINS	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12		CAPITAL FORD LINCOLN INC	#P#	6K775	26	6-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFY CONCERN, SCAN AND REPROGRAM PCM	WARNING LITE ONLY	#A#	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P#	NPF	N0	13-Jul-12	2	1737	\$0.00	\$227.70	1	TX	# VERIFD CONCERN INSPECT CK OASID DIAG	CUSTOMER STATES VEH	#A#	V41	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P#	6K775	26	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VTE THE REPAIR PERFOR	CUSTOMER COMPLAINS	#A#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12		CAPITAL FORD LINCOLN INC	#P#	6K775	26	6-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFY CONCERN, SCAN AND REPROGRAM PCM	WARNING LITE ONLY	#A#	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P#	NPF	N0	13-Jul-12	2	1737	\$0.00	\$227.70	1	TX	# VERIFD CONCERN INSPECT CK OASID DIAG	CUSTOMER STATES VEH	#A#	V41	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0C	T/F6	F/B41E																						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK	CD	PART NUMBER	REPAIR	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
DOP - MISFIRE	ENGINE	CGMC2002	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	17-Feb-12	25-Apr-12	JORGENSEN FORD SALES, INC.	#28	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MI	X/DIAG CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VEH IS HESITANT	#1	#303	V29	PT C&C
EXHAUST	ENGINE	CGEEH009	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	9-Jan-12	2-Apr-12	B.J. MAUREN MOTOR COMPANY INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MI	X/DIAG CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VEH IS HESITANT	#1	#303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	15-Nov-11	11-Jan-12	WEKERT FORD INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	FL	X/REPLACE CATALYTIC CONVERTER/REFLASH PCM CHECK DRIVABILITY	#1	#303	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	23-May-12	8-Jun-12	CLARION FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	PA	X/PERFORMED DIAG. CODES P0297, P0430, REP. ROD	#1	#303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFND0031	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	AB	X/CHECK ENGINE LIGHT ON, P0304 P0305 P0306 P04	#1	#303	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	23-May-12	8-Jun-12	FARWAY FORD SALES LTD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/DIAGNOSIS, PINPOINT CHECKED, REPLACED LH CH	#1	#303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	17-Nov-11	7-Jan-12	PLANET FORD LINCOLN	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	TX	X/ECC TEST KOEC P0430, REPLACED CATALYTIC CO	#1	#303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	19-Feb-12	9-Mar-12	A C COLLINS FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	TX	X/ECC TESTED RAN KOEC KOEC FOUND CODES P0303	#1	#303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	15-Mar-12	22-Jun-12	JONES FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	SC	X/TSB 12-64 VERIFY CONCERN, ECC TEST, ROAD	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	24-Jan-12	2-Jun-12	MLINX FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	AL	X/OTDI CHECK DTCs, INSTALL CAC AIR DEFLECTOR	#1	#303	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	5-Apr-12	5-May-12	DISCOVERY FORD SALES LTD.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	SK	X/SCANNED FOR CODES, NON SYSTEM	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	AB	X/CONFIRMED CUSTOMER CONCERN, PERFORMED	#1	#303	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	26-Apr-12	16-Jun-12	WOOLFINE FORD LINCOLN, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MS	X/VERIFIED CONCERN CHECK ENGINE LIGHT ON P0303	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	3-Feb-12	11-Apr-12	KOCH FORD LINCOLN SALES (2003)	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	AB	X/SCAND PCM FOUND CODE (REPROGRAM TRUCK B8)	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	28-Feb-12	15-Jun-12	HELIAM FORD INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	TX	X/ECC TEST P0303 INSTALLED AIR DEFLECTOR AND	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	CGW1024	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MS	X/TSB RUN ECC TEST, REFLASHED PCM, PER TSB 12-64	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	22-Mar-12	17-May-12	GULF COAST FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	TX	X/LABOR TO VERIFY CONCERN IDS CODE, KOEC/KOEC	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	4-Nov-11	22-Mar-12	TWO-WAY SERVICE LTD.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	SK	X/TSB 12-64 VERIFY CONCERN, ECC TEST, ROAD	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	VA	X/WARR ROAD TEST DIAG CEL ON RUNS, ROAD IDCL	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	CGRC2008	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	IL	X/ECC TEST CODE P0304/PERFORM TSB 12-64 ON	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	8-Mar-12	23-Mar-12	PLAMONDIN FORD DONNAONA	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/PERFORMED TSB 12-64 INSTALLED DEFLECTOR P/V	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/1208MA, BASIC PINPINS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	8-Mar-12	23-Mar-12	PLAMONDIN FORD DONNAONA	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/PERFORMED TSB 12-64 INSTALLED DEFLECTOR P/V	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/1208MA, BASIC PINPINS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/1208MA, BASIC PINPINS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/1208MA, BASIC PINPINS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/1208MA, BASIC PINPINS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/1208MA, BASIC PINPINS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/1208MA, BASIC PINPINS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/1208MA, BASIC PINPINS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/1208MA, BASIC PINPINS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/1208MA, BASIC PINPINS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/1208MA, BASIC PINPINS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	GA	X/CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1	88L	1209	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	NA	MB	X/1208MA, BASIC PINPINS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	TAIW	TC3	AF	20-Mar-12	15-May-12																		

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2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Wednesday, August 01, 2012 11:05 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (8/1/12)

Forty-four new claims today

(24) TSB Reflash (two of these have 6/12/12 and 6/29/12 vehicle build dates, these claims against the 6K775 are past the 5/24/12 cutoff build date in the TSB)

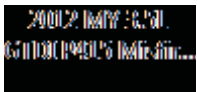
(11) Catalytic Converter (two of these have 6/7/12 and 6/22/12 vehicle build dates)

(5) COP

(2) Diag - Misfire

(1) Spark Plug

(1) Diag - P0430 (one of these has a 6/15/12 vehicle build date)

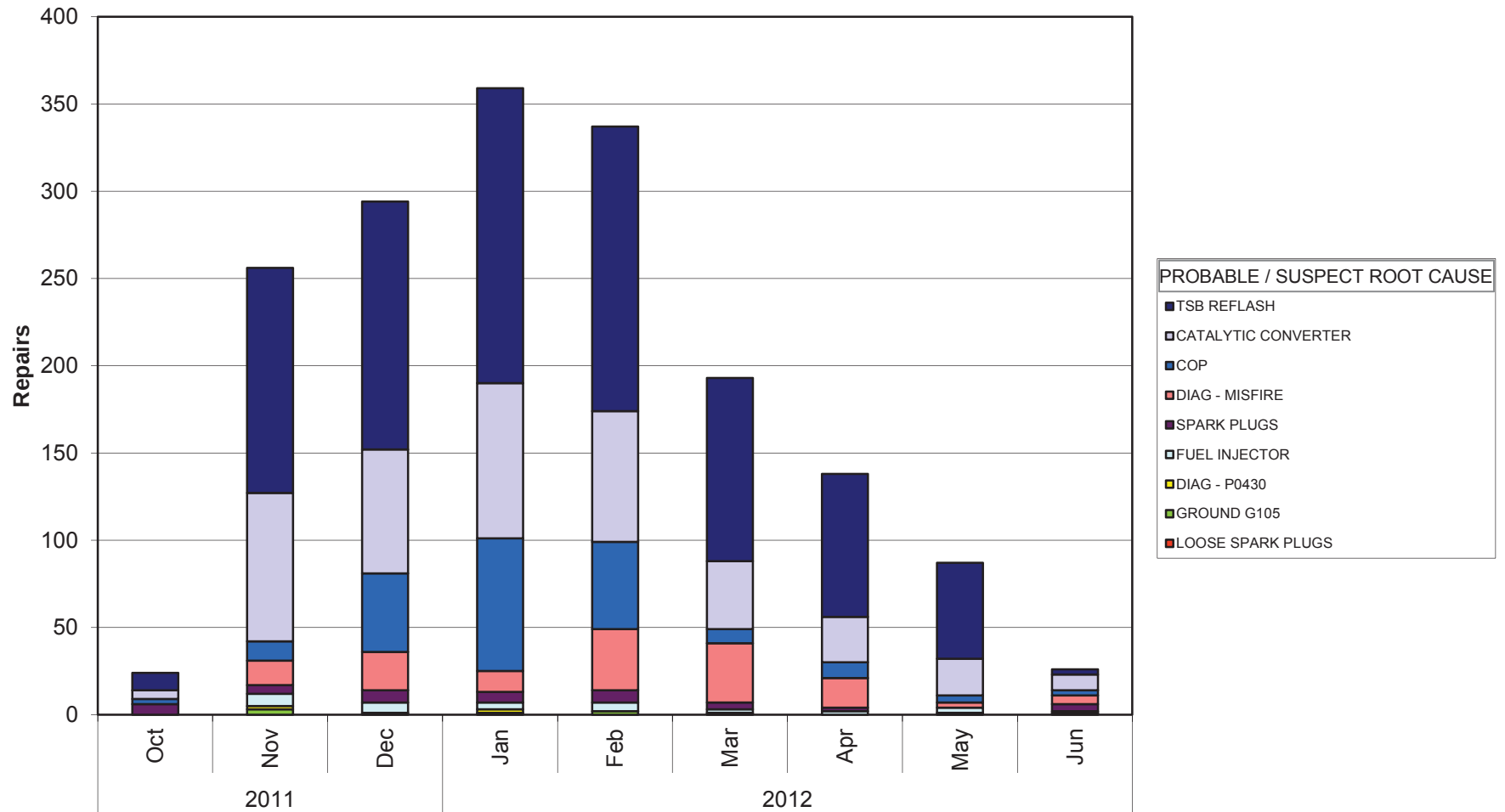


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 7/31/12



Years	PROD DATE
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Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

GROUND G105		DIAG - P0430
	3	2
		2
	2	1
		1
		1
	5	7

FUEL INJECTOR	SPARK PLUGS	
		6
	7	5
	6	7
	4	6
	5	7
	2	4
	2	2
	3	
	1	4
	30	41

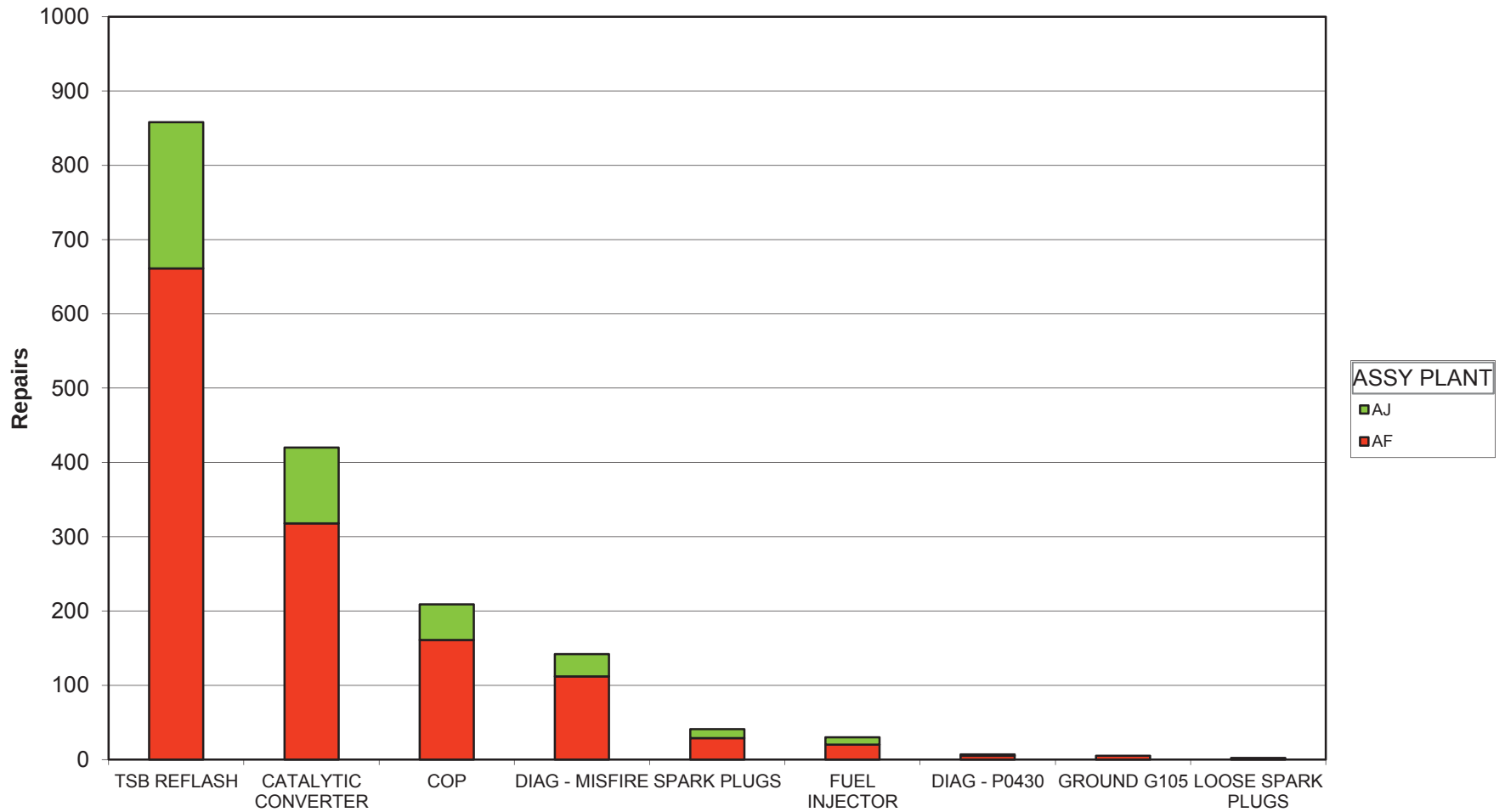
DIAG - MISFIRE		COP
		3
	14	11
	22	45
	12	76
	35	50
	34	8
	17	9
	3	4
	5	3
	142	209

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	10
	85	129
	71	142
	89	169
	75	163
	39	105
	26	82
	21	55
	9	3
	420	858
		1714

ENGINE CODE	TRANS CODE	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 7/31/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	ASSY PLANT		
PROBABLE / SUSPECT ROOT CAUSE	AF	AJ	Grand Total
TSB REFLASH	661	197	858
CATALYTIC CONVERTER	318	102	420
COP	161	48	209
DIAG - MISFIRE	112	30	142
SPARK PLUGS	29	12	41
FUEL INJECTOR	20	10	30
DIAG - P0430	5	2	7
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1312	402	1714

2012 MY 3 5L GTDI P415 Misfire Claims (30).xls

[illegible]

2012 MY 3 5L GTDI P415 Misfire Claims (30).xls

2012 MY 3 5L GTDI P415 Misfire Claims (30).xls

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	CHLCE LFT	CHLCE RFT	CHLCE CWS	CHLCE CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	WORKSHOP	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1E4C3	T1F6	F1B4E4	T1K0V	T1C3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#024	RECALEM	#24	9-May-12	4	\$689	\$434.31	\$518.10	1	VA	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LIGHT ON	#1803	V42	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1E4C3	T1F6	F1B4E4	T1K0V	T1C3	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#024	RECALEM	#24	1-May-12	2	\$667	\$293.51	\$390.84	1	VA	EEC TEST P0301 P0430 IV, REPLACED #1 CONG & ENG LIGHT ON	ENGINE LIGHT ON	#1803	V29	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1E4C3	T1F6	F1B4E4	T1K0V	T1C3	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#024	RECALEM	#24	9-May-12	1	\$659	\$413.00	\$448.37	1	VA	VERIFY CONCERN RETIRED DTC CODES WITH O2 CUSTOMER STATES THE #1803	V29	PT MALFUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4C3	T1F6	F1B4E4	T1K0V	T1C3	AF	10-Jan-12	22-Mar-12	ECKENROD FORD SALES OF CULM	#024	RECALEM	#24	4-May-12	2	\$274	\$0.00	\$315.05	0	VA	VERIFY CONCERN KOEO SSM 2222S LEAD TO TSB STATES ENG LAMP CAM #1803	V29	PT MALFUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4C3	T1F6	F1B4E4	T1K0V	T1C3	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD LINCOLN, INC.	#024	RECALEM	#24	11-May-12	2	\$134	\$0.00	\$386.48	0	VA	VERIFIED CONCERN OF (EVER SPEED CONDITION) ELECTRICAL CONCERN #1803	V29	PT MALFUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4C3	T1F6	F1B4E4	T1K0V	T1C3	AF	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#024	RECALEM	#24	23-Apr-12	3	\$171	\$0.00	\$24.03	0	VA	PERFORMED DIAGNOSIS, REPROGRAMMED PCM ENGINE LIGHT IS ON, VEH #1803	V29	PT MALFUNCTION		
TSB REFLASH	PT C&C	CECB0011	2012	1FTFWW1E4C3	T1F6	F1B4E4	T1K0V	T1C3	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#024	RECALEM	#24	3-May-12	1	\$83	\$0.00	\$0.00	0	VA	SELF TEST FOUND CODE P0430, PERFORM PPT #1 VEHICLE HAS ROUGH IDLE #1803	V40	PT MALFUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4C3	T1F6	F1B4E4	T1K0V	T1C3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#024	RECALEM	#24	7-May-12	2	\$423	\$0.00	\$27.97	0	VA	TSB 12 2 10 REPROGRAMMED THE PCM WPI CHECK ENGINE LIGHT #1803	V44	PT MALFUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4C3	T1F6	F1B4E4	T1K0V	T1C3	AF	15-Feb-12	22-Mar-12	SAMES MOTOR COMPANY, INC.	#024	RECALEM	#24	9-May-12	2	\$212	\$0.00	\$0.00	0	VA	DIAG. ENGINE LIGHT ON, RETIRED DTC P0301, P0302, P0303, P0304, P0305, P0306, P0307, P0308, P0309, P0310, P0311, P0312, P0313, P0314, P0315, P0316, P0317, P0318, P0319, P0320, P0321, P0322, P0323, P0324, P0325, P0326, P0327, P0328, P0329, P0330, P0331, P0332, P0333, P0334, P0335, P0336, P0337, P0338, P0339, P0340, P0341, P0342, P0343, P0344, P0345, P0346, P0347, P0348, P0349, P0350, P0351, P0352, P0353, P0354, P0355, P0356, P0357, P0358, P0359, P0360, P0361, P0362, P0363, P0364, P0365, P0366, P0367, P0368, P0369, P0370, P0371, P0372, P0373, P0374, P0375, P0376, P0377, P0378, P0379, P0380, P0381, P0382, P0383, P0384, P0385, P0386, P0387, P0388, P0389, P0390, P0391, P0392, P0393, P0394, P0395, P0396, P0397, P0398, P0399, P0400, P0401, P0402, P0403, P0404, P0405, P0406, P0407, P0408, P0409, P0410, P0411, P0412, P0413, P0414, P0415, P0416, P0417, P0418, P0419, P0420, P0421, P0422, P0423, P0424, P0425, P0426, P0427, P0428, P0429, P0430, P0431, P0432, P0433, P0434, P0435, P0436, P0437, P0438, 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2012 MY 3 5L GTDI P415 Misfire Claims (30).xls

2012 MY 3 5L GTDI P415 Misfire Claims (30).xls

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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	WORKS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	21-Feb-12	22-May-12		DUVAL FORD	#P2	8K775	2012	12-Jun-12	2	2819	\$12.95	\$58.19	1	VA	# VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#S1	V42	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	5-Apr-12		JUBILEE FORD SALES (1983) LTD	#P2	8K775	2012	15-Jun-12	3	7788	\$14.63	\$65.72	1	VA	# EEC TEST: P0300 P0304 P0305 P0306, REPROGRAM THE TRUCK SEMI TO #1441	CHECK ENGINE LIGHT TR4	#A41	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	15-May-12		CROPPER MOTORS INC.	#P2	8K775	2012	14-Jun-12	2	2108	\$13.86	\$52.03	1	VA	# CONFIRMED CUSTOMER'S CONCERN & FOLLOWED	THE TRUCK SEMI TO #1441	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	22-May-12	7-Jul-12		TOMBALL FORD, INC.	#P2	8K775	2012	12-Jul-12	1	1622	\$0.00	\$46.19	1	TX	# 120604A, SHR EEC TEST DRIVING HABITS	E26 CHECK ENGINE LIGHT	#S1	V29	PT C&C
TSB REFLASH	PT C&C	CD443002	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	16-Feb-12	15-Mar-12		TUSKET SALES & SERVICE LTD	#P2	8K775	2012	12-Jul-12	4	9321	\$13.66	\$43.67	1	NS	# DID NOT ROAD TEST, CH FOUND TSB 12 2 4 & 4	RUNS ROUGH SE ECU	#A2	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	18-May-12		FORD OF OCALA LINCOLN OF OCALA	#P2	8K775	2012	9-Jul-12	2	5722	\$17.99	\$70.31	1	FL	# IDS EEC TEST P0302 P0306, REFER TO TSB 12 2 4 & 4	USE SPO 1210301 CUST	#S1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	25-Jun-12	13-Jun-12		HACENDIA FORD	#P2	8K775	2012	5-Jul-12	4	4866	\$0.00	\$45.12	1	TX	# PERFORMED IDS TEST AND FOUND NO CODES, RE	C/S WHEN PRESS ON AC	#S1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	10-Apr-12	8-May-12		CROPPER MOTORS INC.	#P2	8K775	2012	15-Jun-12	2	2656	\$13.66	\$52.03	1	VA	# CONFIRMED CUSTOMER'S CONCERN & PERFORMED	THE ENGINE LIGHT WAS	#A41	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	13-May-12	26-Jun-12		JOHNSON BROTHERS FORD	#P2	8K775	2012	11-Jul-12	1	1872	\$0.00	\$46.65	1	TX	# EEC TEST P0304 P0305 P0306 REPROGRAMMED	P THE CK ENGINE LIGHT	#S1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	28-Jan-12		HELFMAN FORD, INC.	#P2	8K775	2012	6-Jul-12	6	7481	\$0.00	\$174.21	1	TX	# Y KOED PASS KOER PASS KOEC P0301 PER TH	CUSTOMER STATES VEH	#S1	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	22-May-12		REYNOLDS FORD LINCOLN OF EDMON	#P2	12029	2012	2-Jul-12	2	3180	\$128.10	\$246.93	1	TX	# CKIDS TEST P0305, CK MODDED #4 AND #5	COLLY AN P09 CUSTOMER STATES	#S1	V49	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#P2	12029	2012	2-Jul-12	6	12372	\$56.88	\$137.74	1	TX	# CHECKED ROAD TEST, CH FOUND TSB 12 2 4 & 4	CUSTOMER STATES VEH	#S1	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	22-May-12		REYNOLDS FORD LINCOLN OF EDMON	#P2	12029	2012	2-Jul-12	2	3180	\$128.10	\$246.93	1	TX	# CKIDS TEST P0305, CK MODDED #4 AND #5	COLLY AN P09 CUSTOMER STATES	#S1	V49	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#P2	12029	2012	2-Jul-12	6	12372	\$56.88	\$137.74	1	TX	# CHECKED ROAD TEST, CH FOUND TSB 12 2 4 & 4	CUSTOMER STATES VEH	#S1	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	15-Feb-12	21-Mar-12		BIG VALLEY FORD LINCOLN	#P2	12405	2012	5-Jul-12	4	1574	\$64.05	\$163.84	1	TX	# CK 724 1663 TEST DROVE VEHIC WITH CYLINDER	F4 CUSTOMER STATES TH	#S1	V29	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFX1E19C	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12			BOB TURNER'S FORD COUNTRY	#P2	9F983	2012	2-Jul-12	-1	3	\$201.57	\$611.89	5	TX	# TEST P0202 P0206 P0300 ASS ROAD TEST ON	CK ON SOLID ROUN RO	#S1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CGK0001	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	11-Jun-12			FRIENDSHIP FORD	#P2	D4G3	2012	11-Jul-12	-1	162	\$0.00	\$323.31	0	TX	# TEST DROVE, SCAN IDS FOR RELATIVE PROBLE	CUSTOMER STATES VEH	#S1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CGK0005	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	29-May-12	12-Jun-12		DUNCAN FORD LINCOLN	#P2	DIAG	2012	10-Jul-12	1	3661	\$0.00	\$55.16	1	TX	# CK ENGINE LIGHT ON CK OASIS P0304 P0304	CUSTOMER STATES TH	#S1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	9-May-12		TOMBALL FORD, INC.	#P2	5.00E+21E2	2012	10-Jul-12	3	6589	\$303.03	\$395.41	1	TX	# PERFORM EEC DIAGS P0304 P0305 P0306 RE	CHECK ENGINE LIGHT ON	#S1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	26-Jun-12		CAPITAL FORD LINCOLN INC	#P2	5.00E+21E2	2012	8-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFIED CONCERN, SCAN AND REPROGRAM PC	WARNING LIGHT ON LITE	#A41	V29	PT C&C
DIAG - P0430	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P2	NPF	2012	13-Jul-12	2	1737	\$0.00	\$227.77	0	TX	# VERD CONCERN INSPECT CK OASIS DIAG, C	USTOMER STATES VEH	#S1	V81	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P2	8K775	2012	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VEH THE REPAIR PERFOR	CUSTOMER COMPLAINS	#S1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	26-Jun-12		CAPITAL FORD LINCOLN INC	#P2	8K775	2012	8-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFIED CONCERN, SCAN AND REPROGRAM PC	WARNING LIGHT ON LITE	#A41	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P2	NPF	2012	13-Jul-12	2	1737	\$0.00	\$227.77	0	TX	# VERD CONCERN INSPECT CK OASIS DIAG, C	USTOMER STATES VEH	#S1	V81	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P2	8K775	2012	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VEH THE REPAIR PERFOR	CUSTOMER COMPLAINS	#S1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	26-Jun-12		CAPITAL FORD LINCOLN INC	#P2	8K775	2012	8-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFIED CONCERN, SCAN AND REPROGRAM PC	WARNING LIGHT ON LITE	#A41	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P2	NPF	2012	13-Jul-12	2	1737	\$0.00	\$227.77	0	TX	# VERD CONCERN INSPECT CK OASIS DIAG, C	USTOMER STATES VEH	#S1	V81	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P2	8K775	2012	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VEH THE REPAIR PERFOR	CUSTOMER COMPLAINS	#S1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	26-Jun-12		CAPITAL FORD LINCOLN INC	#P2	8K775	2012	8-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFIED CONCERN, SCAN AND REPROGRAM PC	WARNING LIGHT ON LITE	#A41	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P2	NPF	2012	13-Jul-12	2	1737	\$0.00	\$227.77	0	TX	# VERD CONCERN INSPECT CK OASIS DIAG, C	USTOMER STATES VEH	#S1	V81	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P2	8K775	2012	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VEH THE REPAIR PERFOR	CUSTOMER COMPLAINS	#S1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	26-Jun-12		CAPITAL FORD LINCOLN INC	#P2	8K775	2012	8-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFIED CONCERN, SCAN AND REPROGRAM PC	WARNING LIGHT ON LITE	#A41	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P2	NPF	2012	13-Jul-12	2	1737	\$0.00	\$227.77	0	TX	# VERD CONCERN INSPECT CK OASIS DIAG, C	USTOMER STATES VEH	#S1	V81	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P2	8K775	2012	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VEH THE REPAIR PERFOR	CUSTOMER COMPLAINS	#S1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	26-Jun-12		CAPITAL FORD LINCOLN INC	#P2	8K775	2012	8-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFIED CONCERN, SCAN AND REPROGRAM PC	WARNING LIGHT ON LITE	#A41	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P2	NPF	2012	13-Jul-12	2	1737	\$0.00	\$227.77	0	TX	# VERD CONCERN INSPECT CK OASIS DIAG, C	USTOMER STATES VEH	#S1	V81	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P2	8K775	2012	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VEH THE REPAIR PERFOR	CUSTOMER COMPLAINS	#S1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	26-Jun-12		CAPITAL FORD LINCOLN INC	#P2	8K775	2012	8-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFIED CONCERN, SCAN AND REPROGRAM PC	WARNING LIGHT ON LITE	#A41	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P2	NPF	2012	13-Jul-12	2	1737	\$0.00	\$227.77	0	TX	# VERD CONCERN INSPECT CK OASIS DIAG, C	USTOMER STATES VEH	#S1	V81	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P2	8K775	2012	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VEH THE REPAIR PERFOR	CUSTOMER COMPLAINS	#S1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	26-Jun-12		CAPITAL FORD LINCOLN INC	#P2	8K775	2012	8-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFIED CONCERN, SCAN AND REPROGRAM PC	WARNING LIGHT ON LITE	#A41	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P2	NPF	2012	13-Jul-12	2	1737	\$0.00	\$227.77	0	TX	# VERD CONCERN INSPECT CK OASIS DIAG, C	USTOMER STATES VEH	#S1	V81	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P2	8K775	2012	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VEH THE REPAIR PERFOR	CUSTOMER COMPLAINS	#S1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	26-Jun-12		CAPITAL FORD LINCOLN INC	#P2	8K775	2012	8-Jul-12	1	1260	\$14.63	\$65.58	1	TX	# VERIFIED CONCERN, SCAN AND REPROGRAM PC	WARNING LIGHT ON LITE	#A41	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12		BILLY CAIN FORD-LINCOLN OF COR	#P2	NPF	2012	13-Jul-12	2	1737	\$0.00	\$227.77	0	TX	# VERD CONCERN INSPECT CK OASIS DIAG, C	USTOMER STATES VEH	#S1	V81	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12		OROUS FORD INC.	#P2	8K775	2012	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	# CUSTOMER COMPLAINT VEH THE REPAIR PERFOR	CUSTOMER COMPLAINS			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
DOP - MISFIRE	ENGINE	CGMC2002	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	17-Feb-12	25-Apr-12	JORGENSEN FORD SALES, INC.	#28	1209	C	2	4723	\$58.88	\$177.03	1	PA	MI	X/DIAG CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VEH IS HESITANT	#1	P0303	V20	PT C&C
EXHAUST	ENGINE	CGEEH009	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	9-Jan-12	2-Apr-12	B.J. MAUREN MOTOR COMPANY, INC.	#28	1209	C	3	3939	\$0.00	\$66.69	1	PA	MI	PERFORMED IDS TESTS CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN	#1	P0303	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	15-Nov-11	11-Jan-12	WEKERT FORD INC.	#28	5.00E+212	E	2	7227	\$345.94	\$445.57	1	PA	FL	REPLACE CATALYTIC CONVERTER/REFLASH PCM CHECK DRIVABILITY ISS	#1	P0303	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AJ	23-May-12	8-Jun-12	CLARION FORD	#28	5.00E+212	E	2	1588	\$300.63	\$372.75	1	PA	PA	PERFORMED DIAG. CODES P0297, P0430, REP ROD	#1	P0303	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFND0031	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD	#28	5.00E+212	E	1	2317	\$308.14	\$402.00	1	PA	AB	CHECK ENGINE LIGHT ON, P0304,P0305,P0306 P0304	#1	P0303	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AJ	23-May-12	8-Jun-12	FARWAY FORD SALES LTD	#28	5.00E+212	E	2	5568	\$293.51	\$365.80	1	PA	MB	DIAGNOSED P0101P0102 CHECKED REPLACED 11V CHK ENG LITE ON	#1	P0303	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	17-Nov-11	7-Jan-12	PLANET FORD LINCOLN	#28	5.00E+212	E	2	15390	\$311.37	\$406.18	1	PA	TX	EEC TEST KOEC P0430, REPLACED CATALYTIC CO	#1	P0303	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	19-Feb-12	9-Mar-12	A C COLLINS FORD, INC.	#28	5.00E+212	E	5	8340	\$292.99	\$46.49	1	PA	TX	EEC TESTED RAN KOEC KOEC FOUND CODES P0303	#1	P0303	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AJ	15-Mar-12	22-Jun-12	JONES FORD, INC.	#28	5.00E+212	E	1	6377	\$311.37	\$398.54	1	PA	SC	TSB 12 6 4 VERIFY CONCERN EEC TEST ROAD	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	24-Jan-12	2-Jun-12	MLINLUX FORD	#28	7	6775	-	2424	\$0.00	\$41.19	1	PA	AL	GTDI CHECK DTCS, INSTALL CAC AIR DEFLECTOR	#1	P0303	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	5-Apr-12	5-May-12	DISCOVERY FORD SALES LTD.	#28	7	6775	-	8888	\$0.00	\$58.57	1	PA	SK	SCANNED FOR CODES NON SYSTEM	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	#28	7	6775	-	5176	\$14.63	\$67.03	1	PA	AB	CONFIRMED CUSTOMER CONCERN, PERFORMED	#1	P0303	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AJ	26-Apr-12	16-Jun-12	WOOLFINE FORD LINCOLN, INC.	#28	7	6775	-	2761	\$0.00	\$36.39	1	PA	MS	VERIFIED CONCERN CHECK ENGINE LIGHT ON POS	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	3-Feb-12	11-Apr-12	KOCH FORD LINCOLN SALES (2003)	#28	7	6775	-	5191	\$14.63	\$71.56	1	PA	AB	SCAND PCM FOUND CODE (REPROGRAM TRUCK B8	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	28-Feb-12	15-Jun-12	HELIAM FORD INC.	#28	7	6775	-	4500	\$0.00	\$43.79	1	PA	TX	EEC TEST P0303 INSTALLED AIR DEFLECTOR AND	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	CGW1024	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AJ	3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	#28	7	6775	-	5658	\$0.00	\$38.31	1	PA	MS	RUN EEC TEST, REFLASHED PCM, PER TSB 12 06	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AJ	22-Mar-12	17-May-12	GULF COAST FORD	#28	7	6775	-	3290	\$12.84	\$58.31	1	PA	TX	LABOR TO VERIFY CONCERN IDS DIAG, KOEC/KO	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AJ	4-Nov-11	22-Mar-12	TWO-WAY SERVICE LTD.	#28	7	6775	-	8462	\$14.63	\$65.38	1	PA	SK	P0303, P0305, P0306, REFERENCE AND PERFORM	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	20-Mar-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	#28	7	6775	-	6316	\$0.00	\$43.28	1	PA	VA	WARR ROAD TEST DIAG CEL ON RUNS RUFF IDCL	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	CGRC2008	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	#28	7	6775	-	13630	\$0.00	\$51.09	1	PA	IL	EEC TEST CODE P0304/PERFORM TSB 12 06 ON A	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AJ	8-Mar-12	14-Apr-12	PLUMMER FORD LINCOLN	#28	7	6775	-	1530	\$14.63	\$68.19	1	PA	AB	CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	P0303	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	27-Mar-12	14-May-12	PEACH COUNTY FORD, INC.	#28	7	6775	-	781	\$11.51	\$50.94	1	PA	GA	PERFORMED TSB 12 6 4 INSTALLED DEFLECTOR PI	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AJ	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#28	7	6775	-	1092	\$15.00	\$61.37	1	PA	MB	12208A, BASIC PINS PINS	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	8-Mar-12	23-Mar-12	PLUMMER FORD DONNA/DNA	#28	7	6775	-	3417	\$0.00	\$38.71	1	PA	TX	CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	P0303	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	28-Jan-12	31-May-12	DENNY ANDREWS FORD SALES, INC.	#28	7	6775	-	4963	\$14.63	\$131.87	1	PA	AB	CAC DEFLECTOR AND THE PUSH PINS INSTALLED	#1	P0303	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	7-Feb-12	6-Apr-12	SATCHER MOTOR COMPANY	#28	7	6775	-	3864	\$0.00	\$42.58	1	PA	SC	INSPECT FOR CAC SHIELD, REPROGRAM P66	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	28-Feb-12	14-Apr-12	DOWNEY FORD LINCOLN	#28	7	6775	-	4042	\$14.63	\$68.55	1	PA	AB	VERIFY CUST CONCERN PERFORM EEC TEST, H	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	18-Feb-12	2-May-12	AUTOMAX FORD	#28	7	6775	-	2292	\$10.74	\$56.39	1	PA	TX	VERIFY NO CODES PRESENT PERFORM TSB 12 6	#1	P0303	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	30-Mar-12	23-Apr-12	SULLIVAN FORD LINCOLN, INC.	#28	7	6775	-	27	\$0.00	\$38.31	1	PA	MS	RUN EEC TEST AND FOUND CODE P0304 PERFORM	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	30-Mar-12	23-Apr-12	CLASSIC FORD LINCOLN OF COLUMB	#28	7	6775	-	2292	\$0.00	\$38.31	1	PA	AB	VERIFY NO CODES PRESENT PERFORM TSB 12 6	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	13-Mar-12	13-Mar-12	DEARBORN MOTORS LTD	#28	7	6775	-	4502	\$44.92	\$292.06	1	PA	BC	X/CONFIRM CONCERN, IDS PINS, CUSTOMER TO	#1	P0303	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	4-Jun-12	21-Jun-12	TONY BETHEN & SONS FORD	#28	7	6775	-	3282	\$55.17	\$164.03	1	PA	TX	PERFORMED EEC DIAG, 1. REMOVED AND REPLAC	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	CGR8011	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	24-Feb-12	24-Feb-12	DANIS FORD LINCOLN SALES LTD.	#28	7	6775	-	5	\$301.68	\$3,091.00	1	PA	TX	TEST EEC PASS, CHECK RESISTANCE TO HOTLINE	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	24-Apr-12	23-May-12	TAYLOR MOTOR CO. OF WAYNESVILLE	#28	7	6775	-	1626	\$331.37	\$388.24	1	PA	NC	verify concern on koeo pass rod code p0306	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	19-Apr-12	19-Apr-12	HARDY FAMILY FORD	#28	7	6775	-	890	\$357.57	\$450.63	1	PA	GA	RUN EEC DIAG P0306 P0430 REPLACE DRIVERS	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	16-Mar-12	12-Apr-12	ROTHRE MOORE INC.	#28	7	6775	-	3208	\$377.88	\$468.19	1	PA	TX	TECH VERIFIED CONCERN, P0304, P0305, P0306	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	19-Mar-12	28-Apr-12	STOCKMAN MOTOR, INC.	#28	7	6775	-	3493	\$292.99	\$372.99	1	PA	ND	RAN DIAG CONTINUOUS, P0430 CATALYST SYSTEM	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	CGEEK010	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	21-Feb-12	7-Mar-12	PALM BAY FORD	#28	7	6775	-	7817	\$332.89	\$418.28	1	PA	FL	COMPLETED DIAG FOUND MISSE FIRES AND CAL	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	16-Mar-12	12-Apr-12	METRO FORD SALES LIMITED	#28	7	6775	-	836	\$298.23	\$368.19	1	PA	TX	12 6 4 COMPLETED, TSB 20111 109HS	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	27-Mar-12	27-Apr-12	AVALLON FORD SALES 1998 LIMITED	#28	7	6775	-	6729	\$308.14	\$406.86	1	PA	NL	CONFIRM CHECK ENGINE LUMEN SELF TEST & CLE	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	5-Nov-12	16-Jan-12	JENKINS & WYNNIE AND LINCOLN	#28	7	6775	-	5430	\$292.99	\$382.99	1	PA	TX	TEST REPELACED CONCERN IDS, CUSTOMER ST	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	CGC0001	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	22-Jan-12	22-Jan-12	DAVID SEY FORD	#28	7	6775	-	1	\$650.00	\$6,500.00	1	PA	TX	DURING ROAD TEST DRIVED EXHAUST PIPE WIT	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	14-Dec-11	31-Dec-11	BARIL FORD LINCOLN INC.	#28	7	6775	-	8584	\$402.26	\$486.03	1	PA	QC	VERIFY CHECK ENGINE ALLUME TEST CODE P04	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	4-May-12	16-Jun-12	CYPRESS MOTORS D.S.C. LTD.	#28	7	6775	-	5142	\$307.17	\$419.67	1	PA	SK	SCANNED, HAD CODES P0304, P0305, P0306	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	28-Nov-11	14-Mar-12	TOMMIE VAUGHN AUTO COUNTRY	#28	7	6775	-	1454	\$300.63	\$388.55	1	PA	TX	VERIFY CONCERN, EEC, TE	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AJ	9-Feb-12	30-Mar-12	FORD OF SUELL	#28	7	6775	-	450	\$0.00	\$45.68	1	PA	LA	TESTED SYSTEM, P0306, STED, OK AT THIS TIME	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TRKW	TC3	AF	21-Feb-12	22-Mar-12	HUNTINGTON FORD, INC.	#28	7	6775	-	8638	\$0.00	\$46.17	1	PA	MI	SP 8075 CC-4, CHECK FOR DEFLECTOR REPRER	#1	P0303	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FT																								

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BIN	CLAIM FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C9	TIF6	FBI	AF	TIC3	AF	29-Jun-12	12-Jul-12	LANDERS-MCLARTY FORD	#	606E+212	#	30-Jul-12	1	#	763	\$0.00	\$82.18	MI	AR	# P0302 & P0316 - IDS SELF TEST - P0302 & P0316 IN	CUSTOMER STATES CHECK	#	1229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C9	TIF6	FBI	AF	TIC3	AF	16-Nov-11	28-Dec-11	ED KOEHN FORD LINCOLN	#	6K775	#	25-Jul-12	8	#	20288	\$0.00	\$39.49	MI	MI	# INSPECT & EEC P0305 P0306 RAN OASIS & FOUND	CUSTOMER STATES CHECK	#	1229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AJ	20-Feb-12	28-Jun-12	MORROW BROTHERS FORD, INC.	#	6K775	#	17-Jul-12	1	#	560	\$11.51	\$51.57	IL	IL	# VERIFIED CONCERN, OAK OASIS FOUND TSB 12.6.1 VEHICLE STUMBLES ON		#	1452	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1C19C9	TIF6	FBI	AF	TIC3	AF	13-Jan-12	4-Feb-12	NICK NICHOLAS FORD, INC.	#	6K775	#	19-Jul-12	6	#	11955	\$0.00	\$36.23	FL	FL	# DIAG AND RAN OASIS FOUND TSB 12.06.04 UPDATE	WHEN DRIVING AND TRY	#	1444	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C9	TIF6	FBI	AF	TIC3	AF	4-Apr-12	25-Apr-12	WEIKERT FORD INC.	#	6K775	#	31-Jul-12	4	#	6679	\$0.00	\$49.87	MI	FL	# PERFORMED DIAGNOSIS UPDATE PCM TO LATEST	CHECK DRIVABILITY ISSU	#	1444	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AF	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	#	6K775	#	30-Jul-12	3	#	5335	\$0.00	\$45.31	CT	CT	# PERFORMED TSB 12.06.04 AND REPROGRAMMED	CUST STATES WHILE DRIV	#	1444	PT MALFUNCTION
TSB REFLASH	PT C&C	CFDDH009	2012	1FTFW1ET4C9	TIF6	FBI	AF	TIC3	AF	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD.	#	6K775	#	4-Jul-12	7	#	16895	\$14.63	\$57.99	ON	ON	# VERIFIED CONCERN, SCANNED FOR CODES - P0303	CHECK CAUSE ENGINE	#	1429	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AF	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	#	6K775	#	28-Jul-12	1	#	2762	\$0.00	\$38.44	MI	MI	# RUN KEY ON ENGINE OF LEARNED CODE AND LET	CUSTOMER CONCERN C	#	1429	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AF	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	#	6K775	#	25-Jul-12	2	#	6862	\$10.74	\$51.88	TX	TX	# REPROGRAM PCM PER 120604A 5 HRS CODE 4.2	ENGINE RUNS ROUGH O	#	1444	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C14C9	TIF6	FBI	AF	TIC3	AJ	17-Feb-12		ADAMSON FORD, L.L.C.	#	6K775	#	17-Jul-12	-1	#	251	\$10.74	\$54.33	AL	AL	# EEC TEST P0304 & PREFORM TSB OPERATION 1	CUST SAYS THE CHECK	#	1229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C9	TIF6	FBI	AF	TIC3	AF	28-Feb-12	18-Apr-12	MAGUIRE'S FORD	#	6K775	#	16-Jul-12	4	#	8831	\$11.44	\$53.36	PA	PA	# VERIFY CUSTOMERS CONCERN HOOK UP TO IDS	CUST STATES CHECK EN	#	1429	PT C&C
TSB REFLASH	PT C&C	GOYA2093	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AF	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSTOWN	#	6K775	#	14-Jul-12	4	#	2484	\$10.74	\$211.02	PA	PA	# VERIFIED CONCERN, CHECKED CODES, P0302, RA	CUST STS CHECK FOR E	#	1452	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AJ	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	#	6K775	#	30-Jul-12	2	#	2875	\$12.95	\$58.19	FL	FL	# CHECK ENGINE LIGHT P0305, DIAG AND PERFORM	CUSTOMER STATES C H	#	1229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AJ	23-Apr-12	23-Jun-12	ELKINS FORDLAND	#	6K775	#	3-Jul-12	1	#	482	\$10.74	\$45.20	WV	WV	# CHECKED EEC CKD PCM FOR UPDATES CKD AND WHEN DRIVING AT A STE		#	1452	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AJ	28-Feb-12	28-Jun-12	ROCKBRIDGE AUTO MALL, INC.	#	6K775	#	29-Jul-12	1	#	1213	\$0.00	\$42.46	VA	VA	# RETRIEVED CODES FOUND TSB 12.6.4 REPROGRAM	CUST STATES CHECK IN	#	1429	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C18C9	TIF6	FBI	AF	TIC3	AF	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	#	6K775	#	26-Jul-12	1	#	2238	\$10.74	\$51.88	TX	TX	# REPROGRAMMED PCM PER 120604A 5 HRS COD	ENGINE RUNS ROUGH O	#	1444	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AJ	3-May-12	18-May-12	NATCHITOCHES FORD LINCOLN	#	6K775	#	16-Jul-12	2	#	3246	\$10.74	\$62.69	LA	LA	# CK FOR TRANS PROBLEM 1, STEP 2 FOUND AIR DE	CUSTOMER STATES TRA	#	1448	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AJ	11-Apr-12	20-Jun-12	GENILINI FORD, INC.	#	6K775	#	23-Jul-12	2	#	3319	\$23.11	\$70.03	NJ	NJ	# CK OASIS TSB 12.6.4 WITH BUILD DATE ON OR BE	PERFORM CHECK ENGR	#	1229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AF	12-Apr-12	28-Apr-12	STANLEY FORD-MCGREGOR	#	6K775	#	11-Jul-12	3	#	6301	\$10.74	\$55.07	TX	TX	# PERFORMED REPAIRS AS PER TSB 12.6.4 INSTALL	CUST STATE THE ENGR	#	1440	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET2C9	TIF6	FBI	AF	TIC3	AF	23-Feb-12	8-Apr-12	HALL FORD ELIZABETH CITY	#	6K775	#	23-Jul-12	4	#	5106	\$0.00	\$50.42	NC	NC	# LAB OPE 120604A, PERFORMED PCM TO LATEST	CUST STATES CHECKER	#	1429	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AF	14-Feb-12	6-Mar-12	MONTGOMERY MOTORS	#	6K775	#	12-Jul-12	5	#	11156	\$11.44	\$47.19	NC	NC	# CHECK OUT HOOK UP IDS AND FOUND TSB 12.6.4	CHECK FOR BAD VIBRAT	#	1458	SHOCK & HANDLING
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AF	4-Apr-12	11-Apr-12	ASHIE COUNTY FORD, INC.	#	6K775	#	17-Jul-12	4	#	6570	\$0.00	\$38.96	NC	NC	# TEST AND PERFORMED TSB 120604	CUST STATES CK ENGR	#	1429	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C9	TIF6	FBI	AF	TIC3	AF	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#	6K775	#	20-Jul-12	6	#	18673	\$12.85	\$51.29	LA	LA	# RD TEST, VERIFY, CK OASIS, FOUND TSB 12.06.04	cust feels jerking while driv	#	1452	PT C&C

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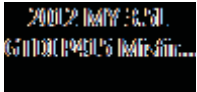
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From: Steslicki, Michael (M.E.)
Sent: Thursday, August 02, 2012 2:50 PM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafulo, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (8/2/12)

Forty-two new claims today

- (16) Catalytic Converter
- (13) TSB Reflash
- (6) COP
- (4) Diag - Misfire (two of these have 6/19/12 and 6/27/12 vehicle build dates)
- (3) Spark Plug (one of these has a 6/15/12 vehicle build date)

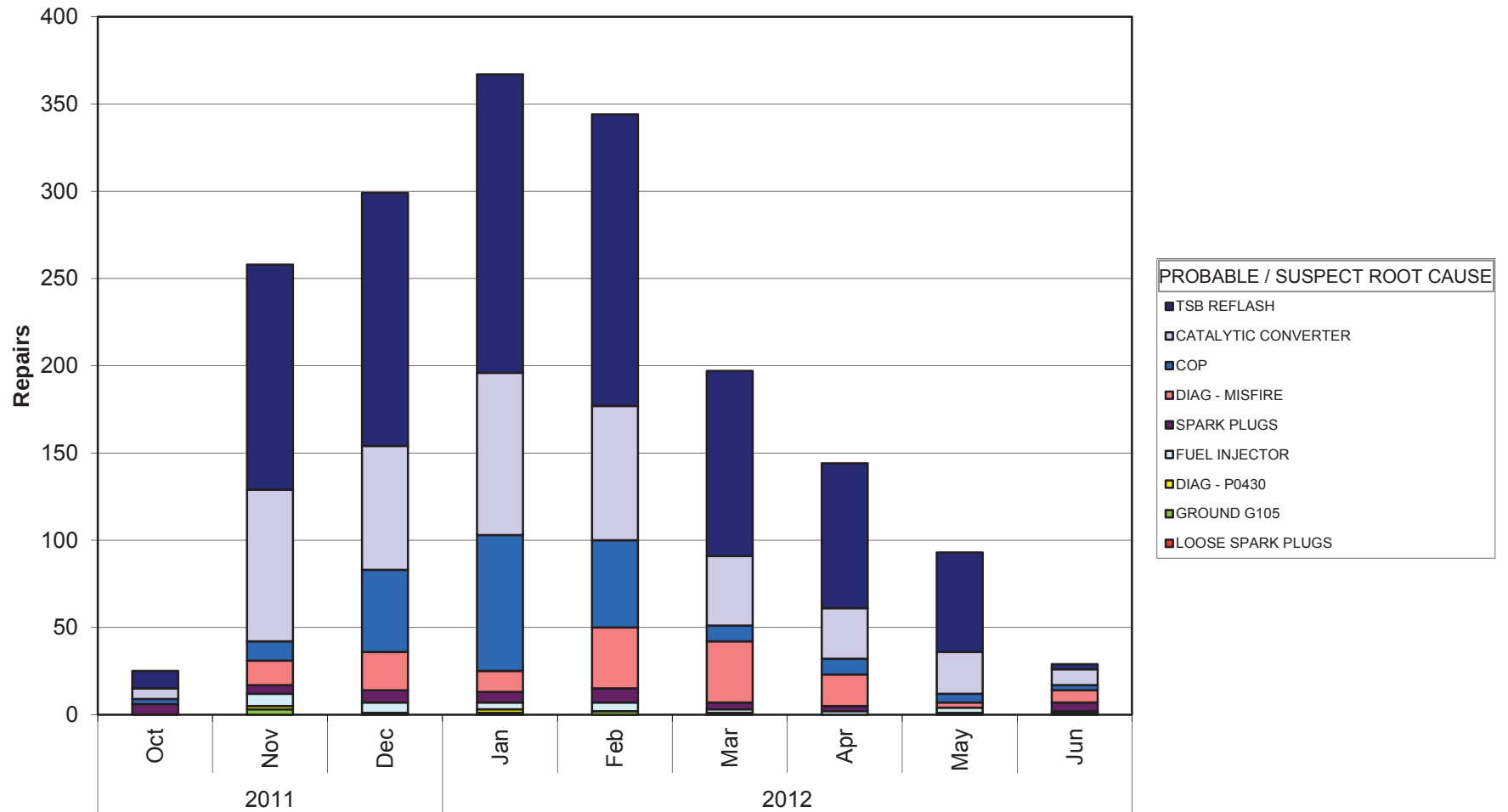


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 8/1/12



Years	PROD DATE
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Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

GROUND G105	DIAG - P0430
3	2
2	2
	1
	1
	1
5	7

FUEL INJECTOR		SPARK PLUGS
		6
	7	5
	6	7
	4	6
	5	8
	2	4
	2	3
	3	
	1	5
	30	44

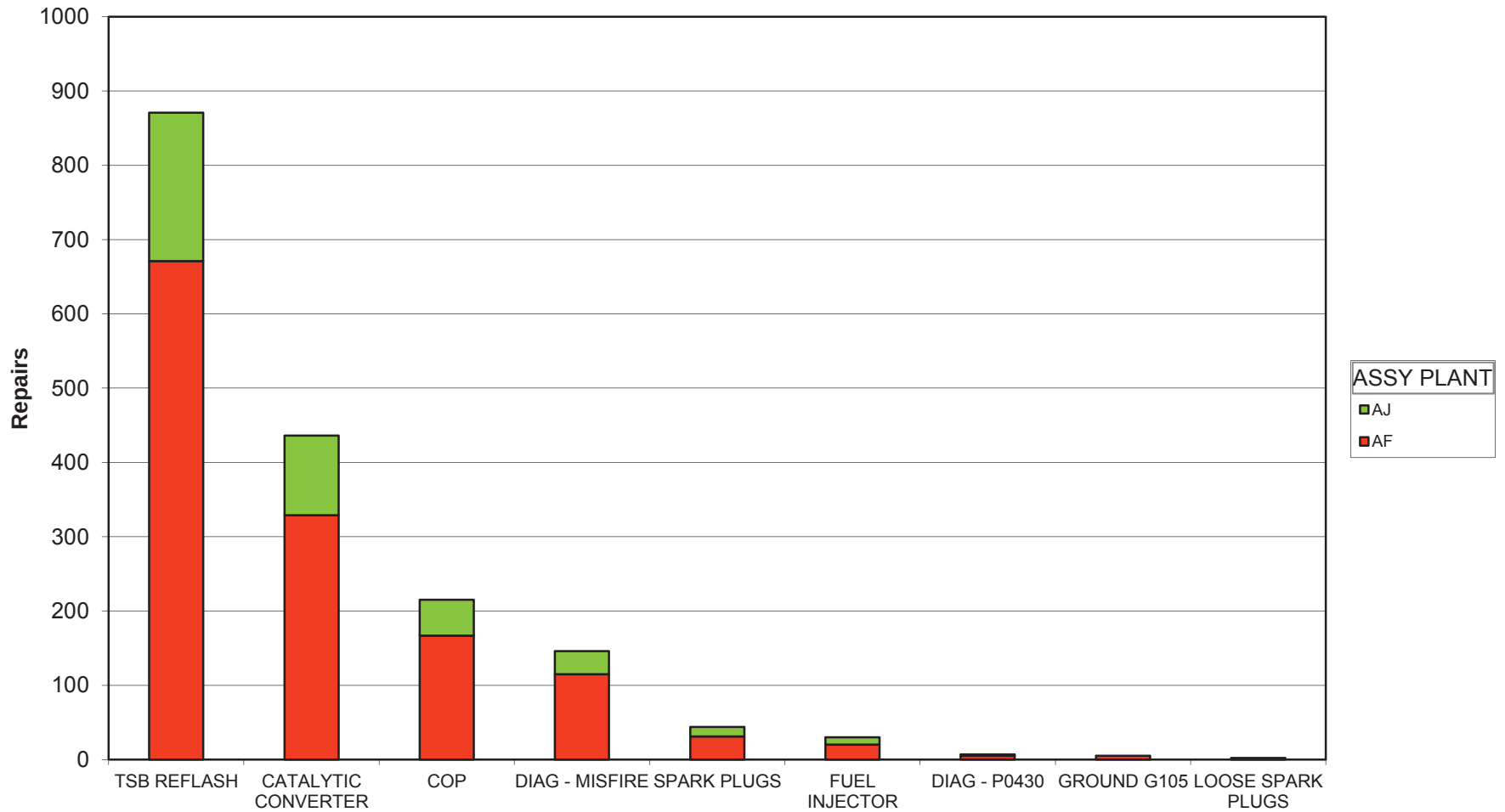
DIAG - MISFIRE		COP
		3
	14	11
	22	47
	12	78
	35	50
	35	9
	18	9
	3	5
	7	3
	146	215

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	6	10
	87	129
	71	145
	93	171
	77	167
	40	106
	29	83
	24	57
	9	3
	436	871
		1756

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 8/1/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	ASSY PLANT		
PROBABLE / SUSPECT ROOT CAUSE	AF	AJ	Grand Total
TSB REFLASH	671	200	871
CATALYTIC CONVERTER	329	107	436
COP	167	48	215
DIAG - MISFIRE	115	31	146
SPARK PLUGS	31	13	44
FUEL INJECTOR	20	10	30
DIAG - P0430	5	2	7
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1344	412	1756

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	CHASSIS	ASSY	PROD DATE	WARRANTY START DATE	DEalership	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
COP	ENGINE	BLTD0003	2012	1FTFWW1C3CF	T/F6	F/B414E	T/KW	T/C3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	1	929	\$63.09	116181	1	CA	#1209 CUST TEST P415 MONITOR TEST REPLACED #6 COIL ENGINE SKIP MISS DRIVE	#1209	V52	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AJ	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#1209	29-Nov-11	0	20	\$5.17	\$63.22	116181	1	CA	#1209 CUST FOR CODES, #2 SPARK PLUGS AND ROAD TEST DRIVE ON P415 MONITOR	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AJ	24-Oct-11	8-Dec-11	FUTURE FORD OF CLOVIS	#1209	22-Dec-11	1	28	\$10.33	\$159.03	116181	1	CA	#1209 CUST P0300, POWERED PLUGS AND ROAD TEST SALES STATES CHECK #6	#1209	V52	PT C&C
GROUND G105	ENGINE	NIA	2012	1FTFWW1T4C3	T/F6	F/B414E	T/KW	T/C3	AJ	25-Oct-11	9-Dec-11	HILLER FORD INC	#1209	6-Dec-11	-1	10	\$5.17	\$42.48	116181	1	WI	#1209 CUST VERIFIED CONCERN, P0300 CC 42	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LINCOLN	#1209	23-Nov-11	1	148	\$30.00	\$89.19	1801	1	AB	#1209 CUST VERIFIED CONCERN, P0300	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	8-Dec-11	23-Dec-11	DEAN ARBOUR FORD OF WEST BRANCH	#1209	30-Dec-11	1	1951	\$520.44	\$137.92	31	FL	#1209 CUST VERIFIED COMPLAINT, INTERMITTENTLY CLEAR CUSTOMER STATES CHECK #6	#1209	V52	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	27-Nov-11	10-Dec-11	ALL STAR FORD	#1209	22-Dec-11	-1	272	\$30.00	\$79.35	116181	1	WA	#1209 CUST DID NOT DUTY ON RD TSD AND REINST IN FLOW	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#1209	28-Dec-11	1	418	\$240.12	\$453.16	2304	1	ON	#1209 CUST ROADTESTED & VERIFIED CONCERN, P0300 SOFTWARE REPORT ON CAUSE OF	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	8-Dec-11	23-Dec-11	DUNCAN FORD LINCOLN	#1209	30-Dec-11	1	1951	\$520.44	\$137.92	31	FL	#1209 CUST VERIFIED COMPLAINT, INTERMITTENTLY CLEAR CUSTOMER STATES CHECK #6	#1209	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#1209	20-Dec-11	1	730	\$426.12	\$562.96	116181	1	IL	#1209 CUST TEST P0300 MONITORED PIDS, REPLACED B&C	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	6-Nov-11	10-Dec-11	ILLIOTT FORD, INC.	#1209	8-Dec-11	-1	12	\$562.25	\$698.95	116181	1	NJ	#1209 CUST CHECK ENGINE LIGHT IS BLENDING AND ROADTEST CHECK ENGINE LIGHT ON	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AJ	18-Nov-11	10-Dec-11	BOWEN SCARFF FORD LINCOLN	#1209	6-Jan-12	1	522	\$161.77	\$409.11	31	WA	#1209 CUST ISS SET UP EEC TEST WHEN TESTED COILS FAIL	#1209	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTORS INC	#1209	3-Jan-12	1	790	\$405.35	\$509.26	116181	1	MI	#1209 CUST VERIFIED CONCERN, P0300 TEST CUSTOMER TO MONITOR STATES THE	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#1209	10-Jan-12	1	124	\$160.57	\$241.25	132	NS	#1209 CUST 201 SKIP TEST DROVE AHEAD UNDER LOAD, REPLACED ENGINE SKIP AT TIMES	#1209	V52	PT C&C	
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AJ	18-Nov-11	10-Dec-11	SCOTT PETERSON MOTORS INC	#1209	19-Dec-11	-1	12	\$268.55	\$746.16	619	SD	#1209 CUST GS STILL MISFIRE ON #2 INJECTOR FLOW PLW	#1209	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTORS INC	#1209	3-Jan-12	1	790	\$405.35	\$509.26	116181	1	MI	#1209 CUST VERIFIED CONCERN, P0300 TEST CUSTOMER TO MONITOR STATES THE	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#1209	10-Jan-12	1	124	\$160.57	\$241.25	132	NS	#1209 CUST 201 SKIP TEST DROVE AHEAD UNDER LOAD, REPLACED ENGINE SKIP AT TIMES	#1209	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#1209	2-Jan-12	1	244	\$397.71	\$504.17	116181	1	TX	#1209 CUST EEC TEST, P0300, CK DISPLAY, PINPOINT TEST, CHECK ENGINE LIGHT ON	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	11-Dec-11	26-Dec-11	DON SEELEY FORD, INC.	#1209	11-Jan-12	1	1184	\$30.00	\$24.90	01	MI	#1209 CUST INSTANT FUEL ECONOMY TEST, EEC TEST, KICK FOR CUST STATES THE	#1209	V48	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AJ	7-Nov-11	21-Dec-11	CAM CLARK FORD SALES LTD.	#1209	12-Jan-12	-1	3	\$9.71	\$225.54	232	AB	#1209 CUST 210 SELF TEST PCM HANCE TEST SHOWED THAT CHECK ENGINE LIGHT S	#1209	V52	PT C&C	
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AJ	2-Dec-11	21-Dec-11	WHITE'S CLAYTON FORD INC	#1209	7-Jan-12	1	1301	\$143.80	\$511.81	116181	1	SD	#1209 CUST PERFORM IDS QUICK TEST, WET AROUND THE CUSTOMER STATES, CH	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	6-Jan-12	10-Jan-12	PAT MILLIKEN FORD, INC.	#1209	13-Jan-12	1	250	\$84.55	\$255.51	216	MI	#1209 CUST TEST EEC, CON P0318 PFE ENGINE FOR CYLINDER CUST STATES THAT THE	#1209	V52	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	6-Jan-12	10-Jan-12	BARRIE FORD	#1209	12-Jan-12	-1	6	\$60.19	\$253.50	233	ON	#1209 CUST HOOK UP IDS PINPOINT, INS INTERVAL, PLANT IN A KNG LIGHT ON IS	#1209	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AJ	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC	#1209	19-Jan-12	1	1084	\$397.71	\$456.78	116181	1	TX	#1209 CUST VERIFIED CONCERN, EEC TEST P0300, PINPOINT B&C ENGINE DRIVABILITY	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AJ	28-Oct-11	27-Dec-11	RON DURRANT FORD	#1209	13-Jan-12	1	1236	\$126.10	\$310.87	216	CA	#1209 CUST STATES VEH 1 ON ACCEL CYLINDER IS REPLACE CHECK AND AD	#1209	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	10-Nov-11	10-Dec-11	OTIS FORD, INC.	#1209	16-Jan-12	-1	456	\$444.30	\$571.46	116181	1	NY	#1209 CUST CHECK ENGINE LIGHT ON P0300, PINPOINT TEST, CK ENGINE LAMP ON	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#1209	16-Jan-12	2	2878	\$447.66	\$609.35	216	MI	#1209 CUST PERFORM IDS DIAG CODE P0300 FOLLOWUP PGM CHECK ENGINE LAMP ON	#1209	V52	PT C&C	
GROUND G105	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	28-Dec-11	10-Dec-11	WALTON FORD, INC.	#1209	18-Jan-12	1	560	\$20.00	\$106.98	01	MI	#1209 CUST P0300, INSPECT COILS, LEAKS, FLOOR GAS MIL	#1209	V52	PT C&C	
GROUND G105	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#1209	16-Jan-12	1	1050	\$30.00	\$226.69	216	MD	#1209 CUST ROAD TEST CANNOT VERN AND CHECKED A FUEL, CUSTOMER STATES WHE	#1209	V52	PT C&C	
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	1-Dec-11	30-Nov-11	AUTOWAY FORD AND LINCOLN	#1209	23-Jan-12	2	2377	\$152.94	\$259.78	116181	1	FL	#1209 CUST ROAD TESTED VEHICLE, SPRIE PERFORMED COILS, ON ACCELERATION	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	18-Nov-11	30-Nov-11	WHITSON FORD LINCOLN, LLC	#1209	18-Jan-12	1	548	\$48.97	\$245.27	116181	1	CA	#1209 CUST VERRY IDS TEST, EEC TEST OK	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	1-Dec-11	30-Nov-11	ALTON BLAKLEY FORD	#1209	24-Jan-12	1	2807	\$30.00	\$50.23	116181	1	NY	#1209 CUST EEC TEST P0318, CK OASIS PER SSM 22192, ROAD TEST STATES WHEN AC	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	18-Nov-11	12-Dec-11	KEN WILSON FORD INC	#1209	16-Jan-12	2	2215	\$21.06	\$136.54	216	NC	#1209 CUST IDS TEST, PASS CODES AND CHECK CYLINDER AS PER CLIENT STATES IT FEEL	#1209	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#1209	23-Jan-12	1	343	\$60.20	\$156.26	131	SK	#1209 CUST TRACK MISFIRE STATES WHEN SWAP CUSTOMER STATES WHEN SWAP	#1209	V52	PT C&C	
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#1209	23-Jan-12	1	343	\$60.20	\$156.26	131	SK	#1209 CUST EEC TEST CODE P0210 PRESENT, PINPOINT DIAG NOT START, VEH RAN	#1209	V52	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	18-Nov-11	13-Jan-12	EAGLE COUNTRY FORD	#1209	13-Jan-12	-1	436	\$243.54	\$558.29	116181	1	MI	#1209 CUST VERIFIED CONCERN, COILING INJECTORS AND ON START DRYING THE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	18-Nov-11	13-Jan-12	EAGLE COUNTRY FORD	#1209	13-Jan-12	-1	436	\$243.54	\$558.29	116181	1	MI	#1209 CUST VERIFIED CONCERN, COILING INJECTORS AND ON START DRYING THE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	18-Nov-11	13-Jan-12	DOUGLAS FORD LINCOLN SALES LTD	#1209	23-Jan-12	2	1286	\$30.00	\$91.85	133	ON	#1209 CUST EEC TEST, NO CODES, FOLLOW SYMPTOM CHART WENT TO PASS VEHICLE	#1209	V52	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	28-Nov-11	27-Dec-11	MUD MOTORS, INC.	#1209	30-Jan-12	2	1011	\$30.00	\$20.51	01	MI	#1209 CUST IDS TEST NO CODES ROAD TEST UNABLE TO VERLOST POWER AFTER AC	#1209	V48	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	21-Nov-11	27-Dec-11	MUD MOTORS, INC.	#1209	30-Jan-12	2	1011	\$30.00	\$20.51	01	MI	#1209 CUST IDS TEST NO CODES ROAD TEST UNABLE TO VERLOST POWER AFTER AC	#1209	V48	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	21-Nov-11	27-Dec-11	MUD MOTORS, INC.	#1209	30-Jan-12	2	1011	\$30.00	\$20.51	01	MI	#1209 CUST IDS TEST NO CODES ROAD TEST UNABLE TO VERLOST POWER AFTER AC	#1209	V48	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#1209	26-Jan-12	1	2197	\$30.00	\$58.84	116181	1	NE	#1209 CUST IDS TEST RETRIEVED DTLINE AND NEEDED TO CHECK ENGINE LIGHT ON	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	11-Dec-11	25-Jan-12	NEILSON FORD, INC.	#1209	26-Jan-12	1	551	\$410.74	\$506.96	116181	1	VA	#1209 CUST VERRY CELI ON VISUARD DIAG RESULTS, REPLACE CUSTOMER STATES CK	#1209	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	18-Dec-11	21-Dec-11	DEAN SELLERS INC	#1209	30-Jan-12	2	3889	\$397.71	\$523.12	116181	1	MI	#1209 CUST TEST EEC & KOEO PASS, C04K BPN TEST MILLED, CHECK ENGINE LIGHT ON	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	5-Jan-12	31-Jan-12	WOODBRIDGE FORD LINCOLN LTD	#1209	1-Feb-12	1	52	\$111.37	\$442.90	303	AB	#1209 CUST VERIFIED CONCERN OF FROM OTHER CYLINDER, DIAGNOSE ENGINE LIGHT	#1209	V52	PT C&C	
COP	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	7-Dec-11	26-Dec-11	TERRERRONE FORD	#1209	1-Feb-12	2	2424	\$30.00	\$65.87	116181	1	LA	#1209 CUST RAN EEC TEST P0300 RAN CYLINDER AT THIS TIME, SET CUSTOMER STATES HIS	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	13-Jan-12	26-Dec-11	WESTWAY FORD	#1209	4-Feb-12	1	1622	\$58.88	\$172.12	116181	1	TX	#1209 CUST CUST STATES THE CHECK NO PERFORMED POWER, CUST STATES CHECK	#1209	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFWW1T9C1	T/F6	F/B414E	T/KW	T/C3	AF	13-Dec-11	12-Jan-12	DEL RIO FORD LINCOLN	#1209	13-Jan-12	1	469	\$58.88	\$139.94	116181	1	TX	#1209 CUST FOUND FAULTY COIL, ASSISTANCE OK, ROAD TESTED AND PERFORMED PGM	#1209	V44	PT C&C
COP	ENGINE	NIA																							

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	ACTIVITY	CD	CL	CC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1C2C	T/F6	FBI4T6	T/KW	T/C3	AF	28-Oct-11	1-Mar-12		DAVID SELF FORD, INC.	#25	RECALEM	#24	22-Mar-12	1	1306	\$0.00	\$34.23	0	NA	TX	# VERIFIED CUSTOMERS CONCERN, EEC TEST CODE	CUSTOMER STATES CHECK	#1	#30	V29	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E12C	T/F6	FBI4T6	T/KW	T/C3	AF	23-Nov-11	20-Dec-11		VILLAGE FORD INC.	#25	RECALEM	#24	1-Mar-12	3	2967	\$0.00	\$38.32	0	NA	MI	# ROAD TESTED FOUND ERRATIC SHIFTS PERFORMED TSB 12 2 10	DRIVER STATES VEH	#1	#30	V49	10	TRANSMISSION	
TSB REFLASH	PT C&C	COLORADO	2012	1FTFWW1C7C	T/F6	FBI4T6	T/KW	T/C3	AF	27-Nov-11	9-Dec-11		TED RUSSELL FORD LINCOLN	#25	RECALEM	#24	15-Feb-12	3	5797	\$0.00	\$34.92	0	NA	TN	# PERFORMED TSB 12 02 10 REPROGRAMMED PCM	CUSTOMER STATES VEH	#1	#30	V49	10	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1X7C	T/F6	FBI4T6	T/KW	T/C3	AF	7-Jan-12	25-Jan-12		TUSKET SALES & SERVICE LTD	#25	RECALEM	#24	18-Feb-12	1	105	\$0.00	\$24.01	0	NA	NS	#169 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T9C	T/F6	FBI4T6	T/KW	T/C3	AF	23-Nov-11	31-Dec-11		MALLOY FORD	#25	RECALEM	#24	17-Feb-12	2	3188	\$0.00	\$32.07	0	NA	AL	#15 TS CHECKED OUT AND VERIFIED CONCERN	DRIVES ROUGH	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	CASAP003	2012	1FTFX1E13C	T/F6	FBI4T6	T/KW	T/C3	AF	13-Dec-11	29-Dec-11		MORROW FORD	#25	RECALEM	#24	18-Feb-12	2	4438	\$0.00	\$30.74	0	NA	PA	# attempt to verify, no faults in system, checked oas and	CUSTOMER STATES VEH	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	CASAP010	2012	1FTFWW1C1C	T/F6	FBI4T6	T/KW	T/C3	AF	9-Jan-12	25-Jan-12		KUNES COUNTRY FORD OF ANTOOK	#25	RECALEM	#24	18-Feb-12	1	1284	\$0.00	\$42.25	0	NA	IL	# TEST AND DIAGNOSE REPROGRAM PCM	TEST OF CUSTOMER GETTING P	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T8C	T/F6	FBI4T6	T/KW	T/C3	AF	9-Dec-11	11-Jan-12		CHAMPION FORD	#25	RECALEM	#24	17-Feb-12	2	1952	\$0.00	\$35.14	0	NA	TX	# NO MIL PERFORMED KOEC TEST NO DTC ROAD TEST	CUSTOMER STATES THE	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C	T/F6	FBI4T6	T/KW	T/C3	AF	23-Nov-11	14-Jan-12		MEDFORD MOTORS, INC.	#25	RECALEM	#24	14-Feb-12	2	1452	\$0.00	\$32.65	0	NA	WI	# VERIFIED CONCERN, RAN OASIS, FOUND TSB 12 2 10	CUSTOMER STATES ENG	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T2C	T/F6	FBI4T6	T/KW	T/C3	AF	18-Jan-12	10-Feb-12		GATOR FORD	#25	RECALEM	#24	23-Feb-12	1	1743	\$0.00	\$35.49	0	NA	FL	# ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	CUSTOMER STATES WHEN ACC	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	7-Nov-11	15-Dec-11		VONDRAL FORD	#25	RECALEM	#24	8-Mar-12	3	3540	\$0.00	\$32.00	0	NA	TX	# ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer State Check	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	CB040051	2012	1FTFWW1E2C	T/F6	FBI4T6	T/KW	T/C3	AF	25-Nov-11	30-Jan-12		WACONIA FORD SALES, INC.	#25	RECALEM	#24	23-Feb-12	1	1250	\$0.00	\$40.51	0	NA	MN	# VERIFIED CONCERN, FOUND TSB 12 2 10	REPROG	CUSTOMER STATES THE	#1	#30	V52	10	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	30-Jan-11	30-Dec-11		ANDERSON FORD OF ST. JOSEPH, L	#25	RECALEM	#24	14-Feb-12	2	2063	\$0.00	\$36.24	0	NA	MO	# SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	17-Nov-11	21-Dec-11		JIM TAYLOR FORD LINCOLN	#25	RECALEM	#24	12-Mar-12	3	4356	\$0.00	\$31.25	0	NA	LA	# RAN EEC TESTS FOUND P0301 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CAUSE	#1	#30	V29	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E2C	T/F6	FBI4T6	T/KW	T/C3	AF	23-Dec-11	14-Jan-12		KINSELE FORD THREE RIVERS	#25	RECALEM	#24	1-Mar-12	2	12023	\$0.00	\$30.21	0	NA	TX	# NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON ENGINE	#1	#30	V44	10	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	17-Jan-12	20-Feb-12		LEWIS FORD SALES, INC.	#25	RECALEM	#24	15-Mar-12	1	3513	\$0.00	\$31.68	0	NA	AR	# UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHEN	#1	#30	V44	10	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E2C	T/F6	FBI4T6	T/KW	T/C3	AF	14-Jan-12	31-Jan-12		TOWN & COUNTRY FORD	#25	RECALEM	#24	8-Mar-12	3	3553	\$0.00	\$34.66	0	NA	TX	# REPROGRAMMED PER TSB 120210. WP	CUSTOMER STATES THE	#1	#30	V44	10	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C5C	T/F6	FBI4T6	T/KW	T/C3	AF	9-Dec-11	21-Dec-11		TRILLIUM FORD LINCOLN LTD.	#25	RECALEM	#24	21-Feb-12	-1	3115	\$0.00	\$34.06	0	NA	ON	# ROAD TEST VEHICLE CHECK OASIS FOR TSB8 FOR	CHECK AND REPORT FOR	#1	#30	V44	10	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	1-Dec-11	21-Dec-11		BARBER FORD	#25	RECALEM	#24	22-Feb-12	3	3880	\$0.00	\$30.31	0	NA	PA	# REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THAT	#1	#30	V44	10	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	8-Dec-11	15-Dec-11		TOWN & COUNTRY FORD	#25	RECALEM	#24	8-Mar-12	3	3553	\$0.00	\$34.66	0	NA	TX	# REPROGRAMMED PER TSB 120210. WP	CUSTOMER STATES THE	#1	#30	V44	10	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E0C	T/F6	FBI4T6	T/KW	T/C3	AF	4-Nov-11	26-Jan-12		PHIL LONG FORD OF CHAPEL HILLS	#25	RECALEM	#24	12-Mar-12	2	2331	\$0.00	\$40.06	0	NA	CO	# CHECK FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TR	#1	#30	V44	10	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C	T/F6	FBI4T6	T/KW	T/C3	AF	21-Dec-11	29-Dec-11		KELLER FORD	#25	RECALEM	#24	17-Feb-12	2	2382	\$0.00	\$33.14	0	NA	MI	# PERFORM TSB 12 2 10 REPROGRAM TSB 12 2 10	DIAGNOSE CUSTOMER ST	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	27-Jan-12	10-Feb-12		POWER FORD VALDENO	#25	RECALEM	#24	22-Feb-12	3	4712	\$0.00	\$38.61	0	NA	CA	# DIAG CONC PASS KOED PASS CHECKED OASIS	TO DO TRANS LACK OF	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	29-Jan-12	16-Feb-12		PREFERRED FORD OF GRAND HAVEN	#25	RECALEM	#24	20-Feb-12	1	441	\$0.00	\$32.44	0	NA	MI	# CHECKED TSB8 FOUND TSB 12 2 10 FOR ENGINE SURGE	ENGINE SURGES AND L	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	12-Jan-12	4-Feb-12		LOGANSVILLE FORD	#25	RECALEM	#24	12-Mar-12	2	3123	\$0.00	\$36.83	0	NA	GA	# TRUCK LOSING POWER PCM PROGRAMING DIAG	CUST STATES TRUCK ST	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	9-Jan-12	3-Feb-12		JACKY JONSON FORD INC.	#25	RECALEM	#24	8-Mar-12	1	1460	\$0.00	\$32.86	0	NA	WV	# RETEST AND CONFIRM SURGE. EEC TEST ALL PAS	CUSTOMER STATES VEH	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	22-Nov-11	17-Jan-12		NOBLE AUTOMOTIVE, INC.	#25	RECALEM	#24	22-Feb-12	2	1870	\$0.00	\$31.52	0	NA	IA	# FOLLOWED TSB 12 02 10, NO DCTS PERFORM. REF	TRUCK IS BUCKING WH	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	11-Dec-11	12-Dec-11		SCOTT FORD	#25	RECALEM	#24	23-Mar-12	3	2058	\$0.00	\$25.89	0	NA	WV	# REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEE	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	CCFP1004	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	3-Jan-12	20-Jan-12		PATTERSON FORD OF ROWIE	#25	RECALEM	#24	16-Mar-12	1	826	\$0.00	\$32.86	0	NA	TX	# ROAD TESTED. SURGE UPHILL. EEC DIA PASS SUR	VEHICLE FEELS LIKE SU	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	3-Jan-12	20-Jan-12		RAY SCHULTENS FORD INC.	#25	RECALEM	#24	8-Mar-12	2	1500	\$0.00	\$34.44	0	NA	OR	# NO CODES PRESENT NO MIL. IDS NORMAL. CON	CHECK AND ADVISE SUR	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	14-Jan-12	16-Feb-12		FORD LINCOLN OF COKEVILLE	#25	RECALEM	#24	15-Mar-12	1	3198	\$0.00	\$27.96	0	NA	TN	# PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	C THERE IS A HESITAT	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	9-Jan-12	3-Feb-12		JOE MYERS FORD LINCOLN	#25	RECALEM	#24	16-Mar-12	3	4388	\$0.00	\$35.81	0	NA	OH	# RUN SELF TEST. REPROGRAM TSB 12 2 10	REPROG	CUSTOMER STATES VEH	#1	#30	V52	10	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	6-Jan-12	4-Feb-12		MAC HAIK FORD LINCOLN	#25	RECALEM	#24	21-Feb-12	1	1088	\$0.00	\$37.34	0	NA	TX	# REPROGRAM PCM PER TSB 12 2 10 (NOTE SSM 55	CHECK DRIVING INTE	#1	#30	V29	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	27-Jan-12	16-Feb-12		SYKORA FAMILY FORD, INC.	#25	RECALEM	#24	23-Mar-12	1	438	\$0.00	\$31.20	0	NA	TX	# RECAL REFRESH PER TSB 12 2 10	CHECK FOR ENGINE LIG	#1	#30	V29	10	PT C&C	
TSB REFLASH	PT C&C	CCMA2009	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	9-Jan-12	3-Feb-12		JIM ROBINSON FORD LINCOLN, INC	#25	RECALEM	#24	8-Mar-12	1	1415	\$0.00	\$32.86	0	NA	TX	# EEC DIA PASS KOED PASS CHECKED OASIS	CUSTOMER STATES VEH	#1	#30	V52	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	1-Feb-12	6-Mar-12		FERNELUS FORD LINCOLN, INC.	#25	RECALEM	#24	15-Mar-12	1	355	\$0.00	\$29.03	0	NA	MI	# CK ENG LIGHT WAS NOT TO RETEST ALL OK AT	CHECK ENGINE LIGHT ON	#1	#30	V29	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	6-Jan-12	16-Feb-12		CHAMBER FORD KATY	#25	RECALEM	#24	4-Mar-12	1	295	\$0.00	\$36.40	0	NA	TX	# CK ENG LIGHT WAS NOT TO RETEST ALL OK AT	CHECK ENGINE LIGHT ON	#1	#30	V29	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	11-Dec-11	31-Jan-12		DIXON FORD LINCOLN, LLC	#25	RECALEM	#24	7-Mar-12	1	2126	\$0.00	\$33.63	0	NA	TX	# CHECK CUSTOMER COMPLAINT, UNABLE TO REPR	CUST STATES WHEN TO	#1	#30	V44	10	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	9-Dec-11	30-Dec-11		ELK GROVE FORD	#25	RECALEM	#24	8-Mar-12	3	3132	\$0.00	\$46.00	0	NA	CA	# TEST DRIVE VEHICLE. CAN NOT DUPLICATE OR	CUSTOMER STATES ENG	#1	#30	V44	10	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	23-Nov-11	20-Jan-12		JOE MYERS FORD LINCOLN	#25	RECALEM	#24	16-Mar-12	3	4388	\$0.00	\$35.81	0	NA	TX	# REPROGRAM PCM PER TSB 12 02 10, 120210A	CUSTOMER STATES THE	#1	#30	V44	10	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	3-Jan-12	15-Jan-12		DOWNTOWN FORD LINCOLN, INC.	#25	RECALEM	#24	16-Mar-12	3	4388	\$0.00	\$35.81	0	NA	OH	# ROAD TEST TO VERIFY PROGRAM PCM TO THE L	CUS WHEN DRIVING ON H	#1	#30	V44	10	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	5-Dec-11	5-Jan-12		UNIVERSAL FORD LINCOLN SALES L	#25	RECALEM	#24	14-Feb-12	2	4337	\$0.00	\$52.02	0	NA	AB	# 8980 CASUAL RECALEM (E LIGHT)	REPAIR FOR VEH LACKS	#1	#30	V44	10	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C	T/F6	FBI4T6	T/KW	T/C3	AF	15-Nov-11	16-Jan-12		CROSSROADS FORD OF KERNERSVILLE	#25	RECALEM	#24	6-Mar-12	2	4229	\$0.00	\$34.79	0	NA	NC	# CHECK OASIS AND FOUND TSB 12 2 10. REPROG	C. SAT ABOUT 1500 RPM	#1	#30	V44	10	TRANSMISSION	
TSB REFLASH	PT C&C	N																														

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YN	VIN	CHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	CH	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CBYAN011	2012	1FTFW1ETXC	T/F6	FBI41E	T/KW	T/C3	AF	6-Feb-12	22-Feb-12		PHILPOTT FORD	#1209	C24	23-Feb-12	1		418	\$0.00	\$35.12	0.0	TX	#VERIFY TURBO NOT BOOSTING PROPERLY, CHECK TURBO NOT BOOSTING			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	FBI41E	T/KW	T/C3	AF	25-Jan-12			TUSKET SALES & SERVICE LTD	#1209	C24	16-Feb-12	1		9	\$0.00	\$24.01	0.0	NS	#15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNS ROUGH			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	BLTD0003	2012	1FTFW1ETC3	T/F6	FBI41E	T/KW	T/C3	AF	21-Nov-11	1-Dec-11		MIKE FITZPATRICK CORP. INC.	#1209	C24	17-Feb-12	1		8274	\$0.00	\$35.82	0.0	GA	#REPROGRAMMED THE PCM AND RETEST REPAIRS			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AF	9-Dec-11	11-Jan-12		NORTHSHORE FORD TRUCK SALES, IN	#1209	C24	27-Feb-12	2		4557	\$0.00	\$37.79	0.0	OR	#INSTALLED IDS AND CHECKED CONCERN, BEING NO INTER CUSTOMER STATES OR			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AF	10-Jan-12	30-Jan-12		BOYER FORD TRUCKS, INC.	#1209	C24	23-Feb-12	1		3839	\$0.00	\$44.10	0.0	GA	#ROADTEST CONNECT IDS AND PERFORMED SELF			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AF	4-Dec-11	30-Jan-12		JIM BURKE FORD	#1209	C24	23-Feb-12	1		1606	\$0.00	\$37.37	0.0	CA	#VERIFIED CONCERN, CHECK OK AT THIS TIME			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	T/F6	FBI41E	T/KW	T/C3	AF	4-Dec-11	30-Jan-12		TONY BETTEN & SONS FORD, INC.	#1209	C24	27-Feb-12	1		1824	\$0.00	\$34.40	0.0	CA	#PERFORM EEC TEST DIA19 MFG FUEL ECONOMY			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	T/F6	FBI41E	T/KW	T/C3	AF	2-Dec-11	31-Jan-12		STEEF PONTE FORD LINCOLN	#1209	C24	23-Feb-12	1		435	\$0.00	\$30.30	0.0	NY	#INSPECT AND DIAG. REPROGRAM PCM PER TSB			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	CGBY004	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	4-Jan-12	12-Jan-12		JENNINGS ANDERSON FORD	#1209	C24	27-Feb-12	2		2624	\$0.00	\$34.12	0.0	TX	#D REPROGRAM PCM AS PER TSB 12 2 10 NO CODES			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	FBI41E	T/KW	T/C3	AJ	15-Nov-11	28-Dec-11		RED MCCOMBS FORD	#1209	C24	28-Feb-12	3		6381	\$0.00	\$35.16	0.0	TX	#CC 04 PCM UPDATE ACCT ENGINE SURGES AND QUALITY CHECK INITIAL			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	FBI41E	T/KW	T/C3	AJ	6-Dec-11	28-Dec-11		KEN WILSON FORD INC.	#1209	C24	27-Feb-12	1		3314	\$0.00	\$30.79	0.0	NC	#TEST DRIVE, KOED PASS, PERFORMED TSB 12 2 10			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	FBI41E	T/KW	T/C3	AJ	27-Oct-11	20-Dec-11		CLASSIC FORD LINCOLN OF COLUMB	#1209	C24	27-Feb-12	3		4437	\$405.35	\$500.28	1.0	NC	#IDS P0430 BANK 2 BELOW THRES. PERP TSB 12 20			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	FBI41E	T/KW	T/C3	AJ	23-Dec-11	18-Feb-12		DENNY FORD LINCOLN, INC.	#1209	C24	20-Mar-12	2		1997	\$0.00	\$480.08	1.0	MO	#PERFORMED DIAG. LIGHT ON Y P0430 CATALYST			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	FBI41E	T/KW	T/C3	AJ	23-Dec-11	25-Jan-12		LANGERS MCCLARY FORD	#1209	C24	23-Mar-12	2		10722	\$0.00	\$31.85	0.0	AR	#TSB UPDATE 12 2 10 REPROGRAM PCM			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	FBI41E	T/KW	T/C3	AJ	13-Jan-12	2-Mar-12		RICHPORT FORD LINCOLN LTD.	#1209	C24	23-Mar-12	1		1344	\$0.00	\$48.86	0.0	TX	#CONFIRM CONCERN, REPROGRAM CONCERN			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	FBI41E	T/KW	T/C3	AF	1-Feb-12	22-Feb-12		CHAMPION FORD	#1209	C24	20-Mar-12	1		4984	\$0.00	\$35.14	0.0	TX	#NO MIL PERFORMED KOED TEST NO DTC REPRO			PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	FBI41E	T/KW	T/C3	AF	5-Feb-12	16-Mar-12		CONLIN CARS NEWTON	#1209	C24	24-Mar-12	1		978	\$0.00	\$31.84	0.0	TX	#TSB UPDATE 12 2 10 REPROGRAM PCM			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AF	17-Feb-12	15-Mar-12		DONWAY FORD SALES LTD.	#1209	C24	12-Mar-12	0		676	\$66.99	\$237.63	2.3	ON	#EEC TEST P0303 KOEC PCONNECTORS OK REPLAC			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AF	7-Dec-11	6-Jan-12		CHAPMAN FORD LINCOLN SALES	#1209	C24	23-Mar-12	3		5814	\$73.90	\$177.30	1.0	NJ	#VEHICLE IS STILL PRESENTING CODE P0302, TEST			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AF	7-Dec-11	6-Jan-12		BENNETT FORD	#1209	C24	23-Mar-12	3		5062	\$282.57	\$470.13	1.0	TX	#KOE PASS KOEC PASS KOEC P0303, PPT TEST			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AF	11-Jan-12	22-Feb-12		MCCOMBS FORD WEST	#1209	C24	16-Mar-12	1		2986	\$485.43	\$571.53	1.0	TX	#DUE TO ENGINE LIGHT BE2, SENSOR WAS LEAKING			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AF	7-Feb-12	17-Mar-12		SHERWOOD GROVES FORD	#1209	C24	23-Mar-12	1		1628	\$0.00	\$25.54	0.0	TX	#COMPUTER TESTED SYSTEM CODE P0304 PERFO			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AF	8-Feb-12	16-Mar-12		HUTCHESON FORD SALES, INC.	#1209	C24	23-Mar-12	1		1050	\$0.00	\$32.32	0.0	TX	#DIAGNOSE, REFERENCE TSB 12 02 10 REPROGRA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	17-Jan-12	9-Feb-12		DISCOVERY FORD LINCOLN	#1209	C24	23-Mar-12	2		4593	\$0.00	\$35.18	0.0	TX	#UNABLE TO VERIFY, EEC TEST KOED P0111, KO			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	17-Jan-12	9-Feb-12		DISCOVERY FORD LINCOLN	#1209	C24	23-Mar-12	2		4593	\$0.00	\$35.18	0.0	TX	#UNABLE TO VERIFY, EEC TEST KOED P0111, KO			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03	1.0	TX	#VERIFIED CONCERN, FORD CLEARED M06 DATA			PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET8C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	C24	22-Mar-12	1		8558	\$84.05	\$112.03							

2012 MY 3.5L GTDI P415 Misfire Claims.xls

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	CRANK	ASSY	PROD DATE	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
DIAG - MISFIRE	ENGINE	C8TC0001	2012	1FTFW1ET1C3	TIF6	FBI4T6	TIKW	TC3	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#258	NPP	#24	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	EECT TEST NO CODES, NO TSB'S OR SSME, NO IN	CUSTOMER STATES ENG	#1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	1-Dec-11	23-Feb-12	PITTSBURG FORD	#312	RECALEM	#24	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK ENG LIGHT IN OASIS FOUND TSB 12	CUSTOMER STATES CHE	#1	V52	PT C&C
EXHAUST	ENGINE	N/A	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#24	RECALEM	#24	23-Mar-12	3	12752	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CIL TRIM TABLES AND CL	C CHECK ENGINE LIGHT	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETX01	TIF6	FBI4T6	TIKX	TC3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#24	RECALEM	#24	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES THA	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C3	TIF6	FBI4T6	TIKX	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD	#24	RECALEM	#24	17-Apr-12	3	4467	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 02 10	CUSTOMER STATES VEH	#1	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETX01	TIF6	FBI4T6	TIKX	TC3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#24	RECALEM	#24	20-Apr-12	1	9	\$66.99	\$171.89	1	GA	ON	#	EECT TEST CODE P0305 PERFORM IGNITION DIAGN	CHECK FOR ROUGH RUN	#1	V52	PT C&C
FUEL INJECTOR	ENGINE	C3C3F004	2012	1FTFW1ET2C3	TIF6	FBI4T6	TIKX	TC3	AF	3-Jan-12	25-Jan-12	DIETL FORD	#24	RECALEM	#24	29-Mar-12	3	1103	\$130.35	\$564.54	5	GA	WA	#	TEST DRIVE INTERMITTENTLY BETWEEN PCM PIN 84 AND	CUSTOMER STATES CHE	#1	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETX01	TIF6	FBI4T6	TIKX	TC3	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#24	RECALEM	#24	12-May-12	0	29	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0306	PERFORM DIAGNOSTICS	#1	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#24	RECALEM	#24	18-Apr-12	1	1080	\$0.00	\$58.38	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES AL1	WHILE DRIVING VEHICLE	#1	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C3	TIF6	FBI4T6	TIKX	TC3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD, INC.	#24	NPP	#24	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES THA	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	TIF6	FBI4T6	TIKX	TC3	AF	1-May-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#24	RECALEM	#24	6-May-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED EEC SYSTEM KOED PASS KOEC P0300	CUSTOMER STATES THA	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	13-May-12	28-Feb-12	NORTHSHORE FORD	#24	RECALEM	#24	16-May-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VERIFY OWNER CONCERN, CHECK FOR DTCs, P	LESS OWNER STATES RE	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C3	TIF6	FBI4T6	TIKX	TC3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#24	RECALEM	#24	16-May-12	3	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST EEC S/N PCM PER TSB 12 10	C, CEL, ON DRIVES GR	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	28-Feb-12	9-Apr-12	MACX GRUBBS FORD, INC.	#24	RECALEM	#24	18-May-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0306 P0300 RSB #12 02 10	CUSTOMER STATES THA	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	28-Nov-11	22-Feb-12	ARROW FORD	#24	RECALEM	#24	9-May-12	2	3764	\$0.00	\$31.75	0	GA	TX	#	REPROGRAM PCM - PERFORMED TSB 12 12 10 REPR	CUSTOMER STATES WH	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#24	RECALEM	#24	19-May-12	3	6464	\$0.00	\$33.50	0	GA	ND	#	CHECK EEC REFLASH PCM PER TSB 12 2 10	CHECK FOR ENGINE MIS	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#24	RECALEM	#24	30-Mar-12	-1	5031	\$0.00	\$30.63	0	GA	ON	#	VERIFIED CUSTOMER CONCERN, TSB 12 02 10 AP	HESTATES SURGES WH	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#24	RECALEM	#24	10-May-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 12 10, VERIFY ENGINE S	UST STATES WHEN CIL	#1	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5C3	TIF6	FBI4T6	TIKX	TC3	AF	17-Feb-12		ALBI FORD LINCOLN JOLIETTE INC	#24	RECALEM	#24	23-May-12	-1	9	\$52.29	\$91.85	1	GA	QC	#	0212 CONFIRMER PLAINTON LA BOUGIE DU CYL 6	VERIFIER LK EX ALL	#1	V52	PT C&C
DIAG - MISFIRE	ENGINE	C0DXS017	2012	1FTVX1ETX01	TIF6	FBI4T6	TIKX	TC3	AJ	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#24	RECALEM	#24	24-May-12	1	1653	\$0.00	\$138.19	2	GA	ON	#	DIAG SELF TEST P0305 PIS NOT APPLY BUILD DAT	CUSTOMER STATES THA	#1	V52	PT C&C
DIAG - MISFIRE	ENGINE	C0RQA009	2012	1FTFW1ET2C3	TIF6	FBI4T6	TIKX	TC3	AF	17-Mar-12		WILSON FORD SALES, INC.	#24	RECALEM	#24	11-May-12	2	2072	\$0.00	\$73.11	1	GA	LA	#	VERIFIED CUST CONCERN, TRUCK WAS RUNNING	ENGINE, SUFFERED LOS	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C3	TIF6	FBI4T6	TIKX	TC3	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#24	RECALEM	#24	11-May-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TEST EEC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE SO	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	TIF6	FBI4T6	TIKX	TC3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#24	RECALEM	#24	13-May-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	VERIFIED CONCERN, CIL	REPLACE CUSTOMER STATES THA	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C3	TIF6	FBI4T6	TIKX	TC3	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#24	RECALEM	#24	11-May-12	2	8013	\$426.12	\$521.18	1	GA	CA	#	CONVERTOR FAILED EEC TEST, CODE P0301, RE	CUSTOMER STATES IN	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C3	TIF6	FBI4T6	TIKX	TC3	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#24	RECALEM	#24	18-May-12	2	2998	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES THA	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C3	TIF6	FBI4T6	TIKX	TC3	AJ	12-Jan-12	5-Apr-12	WADE FORD, INC.	#24	RECALEM	#24	20-May-12	1	3044	\$0.00	\$38.79	0	GA	GA	#	TEST DRIVE, VERIFY CONCER, CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	23-Mar-12	14-May-12	MINNELLIE FORD CO	#24	RECALEM	#24	16-May-12	3	3678	\$0.00	\$32.45	0	GA	TX	#	VEHICLE CAME ON AND STARTED FLASHING, ST	OP AND CUST STATES WH	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C3	TIF6	FBI4T6	TIKX	TC3	AF	17-Dec-11	12-Jan-12	KRAPOHL FORD & LINCOLN CO.	#24	RECALEM	#24	20-May-12	4	8929	\$0.00	\$32.50	0	GA	MI	#	CONCERN COULD NOT BE VERIFIED, EEC DIAGNOS	PASS, CHECK INTERMITTENT CUT OUT	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C3	TIF6	FBI4T6	TIKX	TC3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#24	RECALEM	#24	13-May-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CKD OASIS AND FOL	CHECK FOR MISFIRE WH	#1	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET1C3	TIF6	FBI4T6	TIKX	TC3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#24	RECALEM	#24	13-May-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CKD OASIS AND FOL	CHECK FOR MISFIRE WH	#1	V52	PT C&C
COP	ENGINE	C0TD0807	2012	1FTFW1ET9C3	TIF6	FBI4T6	TIKX	TC3	AF	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#24	RECALEM	#24	20-May-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	IDS OASIS, PULLED D0ES, CK APPROVAL CODE	P, CUSTOMER STATES CHE	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C3	TIF6	FBI4T6	TIKX	TC3	AF	19-Mar-12	8-Feb-12	SHERWOOD FORD	#24	RECALEM	#24	24-May-12	3	3284	\$466.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM KIT IN COIL AND PLUG	DIAG AND REPORT EN	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C3	TIF6	FBI4T6	TIKX	TC3	AF	19-Mar-12	8-Feb-12	SHERWOOD FORD	#24	RECALEM	#24	24-May-12	3	3284	\$466.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM KIT IN COIL AND PLUG	DIAG AND REPORT EN	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	C0DEE001	2012	1FTFW1ETX01	TIF6	FBI4T6	TIKX	TC3	AF	9-Jan-12	6-Feb-12	VENN COUNTRY FORD	#24	RECALEM	#24	5-May-12	2	3530	\$413.00	\$515.07	1	GA	ON	#	VERIFIED CONCERN PERF IDS DIAGNOSTIC DISPLA	ST CTS CHK ENG LIGH	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C3	TIF6	FBI4T6	TIKX	TC3	AJ	17-Feb-12	14-Feb-12	VENN IDE FORD LINCOLN	#24	RECALEM	#24	23-May-12	2	2958	\$405.35	\$476.85	1	GA	SD	#	PERFORMED DIAG, P0430, PERFORM PPTS, REPL	ACK OUT LACK OF POW	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	C0G3A007	2012	1FTFW1ET2C3	TIF6	FBI4T6	TIKX	TC3	AF	23-Feb-12	21-Feb-12	BOBBER FORD SALES, INC.	#24	RECALEM	#24	29-May-12	2	1673	\$405.35	\$488.47	1	GA	IL	#	IDS CODE P0430, CHECK OASIS TSB 12 2 10 CON	TACT, CUSTOMER STATE	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET0C3	TIF6	FBI4T6	TIKX	TC3	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#24	RECALEM	#24	18-May-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN PERF IDS DIAGNOSTIC DISPLA	ST CTS CHK ENG LIGH	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTX1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#24	RECALEM	#24	20-May-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 - TEST DRIVEABILITY CONCERN	CUSTOMER STATES DRIV	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	9-Jan-12	14-Mar-12	BOBBER FORD SALES, INC.	#24	RECALEM	#24	29-May-12	2	1673	\$405.35	\$488.47	1	GA	IL	#	PERFORMED DIAGNOSIS, UPDATED PCM TO LATEST	VERSION, CHECK DRIVE	#1	V52	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C3	TIF6	FBI4T6	TIKX	TC3	AF	17-Nov-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#24	RECALEM	#24	23-May-12	5	3243	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 10, NO CODES IN PCM, HOW	UNDER ACCELERATION	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	21-Nov-11	31-Dec-11	GERMANY FORD	#24	RECALEM	#24	24-May-12	4	3811	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CAUSAL, REPROGRAM PCM	PERFORMED TEST SEE	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C3	TIF6	FBI4T6	TIKX	TC3	AF	6-Apr-12	28-Apr-12	ASHIE COMPANY LTD	#24	RECALEM	#24	23-May-12	2	8000	\$0.00	\$38.65	0	GA	NC	#	TEST DRIVE NO MISS FELT TEST DRIVE WITH	IDS VEHICLE HAS AN	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETX01	TIF6	FBI4T6	TIKX	TC3	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#24	RECALEM	#24	24-May-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FOUND P0306 MISS FIRE	CUSTOMER STATES, CH	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	TIF6	FBI4T6	TIKX	TC3	AF	15-Jan-12	8-Feb-12	WISCONSIN FORD, INC.	#24	RECALEM	#24	24-May-12	3	4604	\$0.00	\$32.06	0	GA	ME	#	EECT TESTED SYSTEM CODE P0304 FOUND SSM	242, STARTED FLASHING	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C3	TIF6	FBI4T6	TIKX	TC3	AJ	2-Dec-11	11-Feb-12	ROLLING FORD	#24	RECALEM	#24	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	IA	#	CHECKED FOR DTC, CONFORMED VEHICLE TWICE	CUSTOMER CONCERN	#1	V52	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET0C3	TIF6	FBI4T6																							

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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORKSHOPS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#024	RECALEM	#24	9-May-12	4	6589	\$434.31	\$516.10	1	PA	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LIGHT ON	#180	V42	PT	CLAIM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#024	RECALEM	#24	1-May-12	2	3667	\$293.51	\$390.84	1	PA	EEC TEST P0301 P0430 1V, REPLACED #1 COIL AND	ENGINE LIGHT ON / COIL AND	#180	V29	PT	CLAIM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#024	RECALEM	#24	9-May-12	1	3659	\$413.00	\$446.37	1	PA	VERIFY CONCERN RETIRED DTC CODES WITH 03	CUSTOMER STATES THE #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	10-Jan-12	22-Mar-12	ECKENROD FORD SALES OF CULM	#024	RECALEM	#24	4-May-12	2	2074	\$0.00	\$31.05	0	PA	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	CUSTOMER STATES EMP CAMP #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD LINCOLN, INC.	#024	RECALEM	#24	11-May-12	2	2134	\$0.00	\$36.46	0	PA	VERIFIED CONCERN OF (EVER SPEED CONDITION	ELECTRICAL CONCERN #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#024	RECALEM	#24	23-Apr-12	3	1781	\$0.00	\$24.03	0	PA	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#024	RECALEM	#24	3-May-12	1	833	\$0.00	\$0.00	0	PA	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE #180	#180	V40	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#024	RECALEM	#24	7-May-12	2	1423	\$0.00	\$27.97	0	PA	TSB 12 02 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #180	#180	V44	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	15-Feb-12	22-Mar-12	SAMES MOTOR COMPANY, INC.	#024	RECALEM	#24	9-May-12	2	2172	\$0.00	\$0.00	0	PA	DIAG. ENGINE LIGHT ON RETIRED DTC P03	ENGINE SERVICE ENGINE #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	28-Dec-12	13-Apr-12	CELEBRATION FORD SALES LTD	#024	RECALEM	#24	11-May-12	1	1665	\$0.00	\$42.05	0	PA	SELF TEST P0303, CHECK OASIS, FOUND SSM 22222	CHECK CAUSE OF ENGINE #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jan-12	14-Feb-12	FORD LINCOLN OF COOKVILLE	#024	RECALEM	#24	10-May-12	3	6660	\$0.00	\$27.96	0	PA	TECHNICIAN REFERENCED TSB# 12 02 10 AND	CHECK ENGINE LIGHT #180	#180	V52	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	CECB0008	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	22-Feb-12	27-Apr-12	SUNNY KING FORD	#024	RECALEM	#24	8-May-12	1	764	\$64.05	\$142.25	2	PA	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUSTOMER STATES VEHICLE #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	#24	15-May-12	4	11781	\$58.88	\$113.41	1	PA	VERIFY CONCERN AND WED COIL NOW MISFIRE	CHECK ENGINE LIGHT #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	CECH4017	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	26-Jan-12	SIM VALLEY FORD	#024	RECALEM	#24	8-May-12	4	4168	\$319.19	\$667.62	5	PA	INJECTOR TEST EEC COIL PROBLEM STILL PRE	CUSTOMER STATES CHE #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	22-Feb-12	7-Apr-12	BARILE FORD, INC.	#024	RECALEM	#24	14-May-12	2	3430	\$0.00	\$119.18	1	PA	ROADTEST RUNS OK WITH REFER CUSTOMER TO	STEP ON GAS, TEST MIS #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	20-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#024	RECALEM	#24	2-May-12	2	1428	\$0.00	\$15.28	0	PA	CK ENG LIGHT ON PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH #180	#180	V42	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Feb-12	5-Mar-12	TERRERBONE FORD	#024	RECALEM	#24	15-May-12	3	5633	\$0.00	\$27.97	0	PA	EEC TEST NO CODES IN OASIS AND NO MESSAGES	CUSTOMER STATES WAR #180	#180	V52	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	28-Feb-12	8-Mar-12	SCOTT FORD	#024	RECALEM	#24	14-May-12	3	3847	\$0.00	\$46.50	1	PA	SCAN FOR CODES, RETIRED P0306 ROAD TEST	ON WEAY, IN LOCK DOWN #180	#180	V42	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#024	RECALEM	#24	9-May-12	1	1579	\$0.00	\$54.25	1	PA	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AFAC SYS CK ENG LAMP #180	#180	V42	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	CEHB0008	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	7-Apr-12	30-Apr-12	SMITH CARRIS FORD LINCOLN	#024	RECALEM	#24	8-May-12	1	871	\$0.00	\$155.61	2	PA	VERIFY CONCERN POWERFIRE BACK PRESSURE	CUSTOMER STATES THE #180	#180	V44	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	22-Feb-12	15-Mar-12	DALE HOWARD FORD, INC.	#024	RECALEM	#24	15-May-12	3	1929	\$465.35	\$525.35	1	PA	SCAN TEST KOEO, REPROGRAM PCM AND	CHECK ENGINE LIGHT ON #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	CDXA0011	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	#24	24-Apr-12	2	4584	\$397.71	\$468.98	1	PA	VERIFY CONCERN LIGHT, BUT THE UPDATE TO	THE CHECK ENGINE LIGHT #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#024	RECALEM	#24	26-Apr-12	3	9844	\$405.35	\$483.30	1	PA	VERIFIED CONCERN, EEC TEST P0430, TSB 12 02	CUSTOMER STATES CHE #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	31-Jan-12	3-Feb-12	GEISER FORD, INC.	#024	RECALEM	#24	11-May-12	4	2638	\$449.87	\$533.80	1	PA	VERIFY EEC ON AND COMPUTER CHECKS SHOW	CHECK ENGINE LIGHT ON #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	11-Jan-12	27-Jan-12	LONGMONT FORD	#024	RECALEM	#24	7-May-12	4	8933	\$405.35	\$503.44	1	PA	DIAGNOSE P0430 CATALYTIC EFFICIENCY BANK	2 REPAIR / CONCERN #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#024	RECALEM	#24	10-May-12	4	17473	\$397.71	\$488.58	1	PA	SCALEM 04 EEC TEST P0430, REPROGRAM PCM	2 CUSTOMER STATES #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	CECP0317	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#024	RECALEM	#24	11-May-12	2	6282	\$0.00	\$0.00	0	PA	VERIFY CONCERN CHECKED OASIS FOUND AND	Pk engine light on and its #180	#180	V42	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#024	RECALEM	#24	11-May-12	2	6282	\$0.00	\$0.00	0	PA	VERIFY CONCERN CHECKED OASIS FOUND AND	Pk engine light on and its #180	#180	V42	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	CECH0007	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	DAYTOWN FORD	#024	RECALEM	#24	14-May-12	1	2568	\$0.00	\$35.20	0	PA	CHECK DTCs CODE PASS AND REPROGRAM THE	CUSTOMER STATES WHILE #180	#180	V52	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	CECH0007	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	DAYTOWN FORD	#024	RECALEM	#24	14-May-12	1	2568	\$0.00	\$35.20	0	PA	CHECK DTCs CODE PASS AND REPROGRAM THE	CUSTOMER STATES WHILE #180	#180	V52	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	CECH0008	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	#024	RECALEM	#24	11-May-12	2	669	\$0.00	\$36.69	0	PA	PERFORMED TSB 12 02 10, REPROGRAMMED PCM	C S TRUCK IS MISSING OASIS #180	#180	V40	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jan-12	24-Feb-12	ROBERTSON FORD SALES, INC.	#024	RECALEM	#24	10-May-12	3	3022	\$0.00	\$36.32	0	PA	VERIFY STUMBLE MISFIRE CONCERN NO DTCs	DRIVER STATES WHEN #180	#180	V52	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	22-Feb-12	6-Mar-12	ALBEMARLE MOTOR COMPANY	#024	RECALEM	#24	9-May-12	3	4601	\$0.00	\$30.61	0	PA	VERIFIED CONCERN, EEC TEST P0301 P0430	ENGINE LIGHT #1111 #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#024	RECALEM	#24	15-May-12	3	6302	\$0.00	\$32.05	0	PA	VERIFY CHECK ENGINE LIGHT BY EEC TEST	KOEO STATES CHECK #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	CEBF0004	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	4-Jan-12	25-Jan-12	RUSTY KECK FORD, INC.	#024	RECALEM	#24	15-May-12	4	10134	\$0.00	\$39.10	0	PA	M O 10124 RECALL, REPROGRAM PCM PER	TSB CUSTOMER REQUEST #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	CEBV0007	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	PA	VERIFY CONCERN CODE BALANCE AGAIN SPM	CUSTOMER STATES VEH #180	#180	V52	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	6-Feb-12	26-Mar-12	LONG-LEWIS FORD LINCOLN	#024	RECALEM	#24	18-May-12	2	6201	\$64.05	\$151.48	1	PA	CKOIL PLUG FAILURE, 8607, SELF TEST P0301	RECEIVE CUST. STATES CHECK #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	12-Dec-11	20-May-12	WOODBRIDGE FORD LINCOLN LTD	#024	RECALEM	#24	22-May-12	3	3622	\$65.29	\$225.35	1	PA	VERIFY CONCERN, EEC TEST P0301 P0430	ENGINE LIGHT #1111 #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	30-Jan-12	OZARK FORD LINCOLN	#024	RECALEM	#24	17-May-12	4	7490	\$84.05	\$122.40	1	PA	MO KNOX TEST P0301 RAN CYL POWER BALANCE	VERIFY CUSTOMER STATES THAT #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	22-Feb-12	OSKARENS FORD, INC.	#024	RECALEM	#24	12-May-12	3	4975	\$302.10	\$708.08	4	PA	DIAG DTC P0303 (S1) 8P950 CO42	CUSTOMER STATES THE #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	5-Apr-12	19-May-12	MIKE REYNOLDS FORD LINCOLN	#024	RECALEM	#24	10-May-12	3	3847	\$0.00	\$148.81	1	PA	VERIFY CONCERN, EEC TEST P0301 P0430	ENGINE LIGHT #1111 #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	7-Mar-12	7-Mar-12	CHAPARRAL FORD, INC.	#024	RECALEM	#24	17-May-12	3	6082	\$0.00	\$121.96	2	PA	CKED OUT CK ENGINE LI, NO MISS FIRE	DETECTED EEC CK ENGINE LIGHT #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	9-Mar-12	2-Apr-12	LAKEWOOD FORD, INC.	#024	RECALEM	#24	22-May-12	1	8986	\$0.00	\$39.03	0	PA	PERFORMED QUICK TEST ON OTHER THAN THAT	FACUSTOMER REQUEST #180	#180	V40	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	12-Feb-12	4-May-12	TOMMIE VAUGHN MOTORS, INC.	#024	RECALEM	#24	16-May-12	1	989	\$397.71	\$668.27	2	PA	VERIFY CONCERN, EEC REPROGRAMMED PCM	AND CK ENGINE LIGHT ON #180	#180	V29	PT	CLAIM MALFUNCTION
TSB REFLASH	PT C&C	CECZ0001	2012	1FTFWW1E4T3	T/F6	F/B4T6	T/KW	T/C3	AF	3-Mar-12	23-Mar-12	PREMIER FORD LINCOLN	#024	RECALEM	#24	18-May-12	2	2767	\$405.35	\$467.30	1	PA	CHECK EEC, CONTACT FOR TECH HOT LINE	WAS DIAGNOSE DRIVEABILITY #180	#180	V29	PT	CLAIM

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	TRANS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION	
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1E6T03	T06	FBI	4T	T03	AF	11-Feb-12	31-Mar-12		FAULKNER-CIOCCA FORD	25	#	17-May-12	2	\$353	\$335.05	\$925.96	7	PA	PA	#CHECKED AND PULLED VIT DI NO. NO DTC'S. D2	CUST STATES ON COLD S	PA	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1E7203	T06	FBI	4T	T03	AF	1-Mar-12	7-Apr-12		TERRY ORTINSKY ROYAL FORD SALE	24	#	22-May-12	2	\$786	\$0.00	\$311.00	0	PA	PA	#SCANNED AND PULLED C AS IT WAS RUNNING. CK	CUST IS ON AND STARTED	PA	PT C&C
DIAG- MISFIRE	ENGINE	CE3B0013	2012	1FTFX1E1203	T06	FBI	4T	T03	AF	20-Mar-12	18-Apr-12		BESHORE AND KOLLER, INC.	24	#	26-May-12	2	\$1686	\$0.00	\$91.61	1	PA	PA	#RAN ALL TESTS ALL PAS OASIS NPF_CND	UNDRIVER STATES THAT TH	PA	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AJ	27-Feb-12	6-Mar-12		BOB RIDINGS FORD, INC.	24	#	50-E0E212	E3	\$7581	\$434.31	\$513.35	1	PA	IL	#PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check	PA	PT C&C
EXHAUST	EXHAUST	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	21-Nov-11	12-Jan-12		ALLAN VOIL FORD LINCOLN, INC.	24	#	RECALEM	24	\$16075	\$434.31	\$533.50	1	PA	GA	#VERIFIED CHECK ENGINE RECAL EMAMMI ESIN 18	CUSTOMER STATES EN	PA	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1803	T06	FBI	4T	T03	AF	12-Mar-12	27-Mar-12		BRIEN MOTORS INC.	24	#	RECAL	24	\$1116	\$0.00	\$0.00	0	PA	WA	#TEST EEC AND P0306 RECAL AS PER TSB AND C	CLOCK ENGINE LIGHT CAME ON	PA	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	22-Nov-11	8-Dec-11		CAPITAL FORD LINCOLN INC.	24	#	RECALEM	24	\$10341	\$0.00	\$460.75	0	PA	SK	#ROAD TEST CONFIRMED S OCH REPROGRAM MO	CUSTOMER WAS DRIVIN	PA	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	8-Feb-12	29-Mar-12		LONGLEWIS FORD LINCOLN	24	#	RECALEM	24	\$2001	\$0.00	\$35.63	0	PA	AL	#POW OIL AND COIL PLUGS WELL. SEE JOB S	REPAIR CHECK ENG LIGH	PA	PT C&C
COP	ENGINE	CEPA1002	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	9-Dec-11	28-Dec-11		MULLINAX FORD	24	#	RECALEM	24	\$9204	\$91.50	\$305.73	2	PA	FL	#INSTAL IDS P0306 RUN TESTS NO TESTS PPT	CUST STATES CHECK EN	PA	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	9-Feb-12	22-Mar-12		NEW COUNTRY FORD, INC.	24	#	RECALEM	24	\$6597	\$72.09	\$108.71	0	PA	NY	#XPERFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC	PA	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	23-Jan-12	12-Mar-12		JOE MYERS FORD LINCOLN	24	#	RECALEM	24	\$3725	\$58.88	\$138.73	0	PA	TX	#XEEC TEST P0306, DOL DISPLAY IGNITION DIAG	MISFIRE CHECK ENGINE LI	PA	PT C&C
COP	ENGINE	CE3A1025	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	28-Feb-12	18-Apr-12		CHAPARRAL FORD, INC.	24	#	RECALEM	24	\$2691	\$58.88	\$172.71	0	PA	TX	#CKED OUT TO VERIFY C OCH INSPECT. NO VISIBL	E29 CK ENG LIGHT ON	PA	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	10-Feb-12	1-May-12		DEARBORN MOTORS LTD.	24	#	RECALEM	24	\$2181	\$68.99	\$238.91	2	PA	BC	#XCONFIRM MIL LIGHT ON. ES	CHECK AND REPAIR FOR	PA	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	6-Dec-11	28-Dec-11		KEN WILSON FORD INC.	24	#	DIAG	24	\$961	\$0.00	\$38.49	1	PA	NC	#ISS TEST CODE P0306 OASIS CONTACT HISTORY	CUSTOMER STATES YES	PA	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	10-Apr-12	12-May-12		MIKE CASTRUCCI FORD LINCOLN OF	24	#	DIAG	24	\$1352	\$0.00	\$42.10	1	PA	KY	#TECH CHECKED AND REC ODE AND ROADTESTED	CUSTOMER STATES WH	PA	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	21-Feb-12	23-Apr-12		MORRIS S MINNETONKA FORD LINCO	24	#	DIAG	24	\$2690	\$0.00	\$74.14	1	PA	MN	#CHECKED AND VERIFIED THIS CONCERN N	CUSTOMER STATES THE CH	PA	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AJ	8-Mar-12	19-Apr-12		BOUNDARY FORD SALES LTD.	24	#	NPF	24	\$1327	\$0.00	\$103.00	1	PA	AB	#INSPECTED & FOUND IGNITATING THE ISSUE	CHECK AND REPORT FO	PA	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	29-Mar-12	25-Apr-12		CHESTATE FORD	24	#	RECALEM	24	\$2481	\$442.50	\$527.58	1	PA	GA	#04 RECALEM PERFORMED DIAG. P0430, TESTED A	E29 CUST STATES EN	PA	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	9-Nov-11	13-Jan-12		JENSEN'S LEMARS FORD	24	#	RECALEM	24	\$15183	\$64.05	\$105.32	1	PA	IA	#XEEC TEST CODE P0306, REPLACED NUMBER 5	CHECK ENGINE LIGHT	PA	PT C&C
COP	ENGINE	CEMF0004	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	13-Mar-12	30-Apr-12		FORT MOTORS LIMITED	24	#	DIAG	24	\$1321	\$0.00	\$68.63	1	PA	BC	#INSPECTED & FOUND IGNITATING THE ISSUE	CHECK AND REPORT FO	PA	PT C&C
DIAG- MISFIRE	ENGINE	CE5FX001	2012	1FTFX1C1903	T06	FBI	4T	T03	AF	20-Dec-11	16-Mar-12		KEITH HAWTHORNE FORD LINCOLN O	24	#	DIAG	24	\$5021	\$58.88	\$138.62	1	PA	NC	#XTECH VERIFIED CUSTOMER BALANCE TEST CYL	CUSTOMER STATES TH	PA	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	14-Feb-12	7-Mar-12		WALTERBORO MOTOR SALES CO., IN	24	#	DIAG	24	\$5208	\$0.00	\$16.05	0	PA	SC	#DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	AL S CHECK ENGINE LIGH	PA	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	13-Mar-12	25-Apr-12		JACK SCHMITT FORD LINCOLN	24	#	DIAG	24	\$1563	\$0.00	\$46.40	1	PA	IL	#CUST STATES CK ENG LIGH FLASHED AFTER	CUSTOMER STATES CK	PA	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AJ	13-Mar-12	16-Mar-12		WATERTOWN FORD	24	#	DIAG	24	\$3117	\$0.00	\$37.16	1	PA	SD	#ROAD TEST VEHICLE RUN ON TEST CK REFER	CHECK ENGINE LIGHT	PA	PT C&C
DIAG- MISFIRE	ENGINE	CEB00007	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	23-Jan-12	8-Apr-12		SUNSHINE FORD LINCOLN, INC.	24	#	DIAG	24	\$1357	\$480.95	\$870.38	2	PA	NY	#P0306 RAN OASIS LOCKED AND RECAL C	CUSTOMER STATES CH	PA	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	23-Jan-12	19-Apr-12		GOLDEN CIRCLE FORD LINCOLN, IN	24	#	RECALEM	24	\$1219	\$0.00	\$31.45	0	PA	TN	#CC 04 BPM RECALEM	PERFORM C	PA	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AJ	19-Nov-11	12-Dec-11		MOUW MOTOR COMPANY, INC.	24	#	RECALEM	24	\$17400	\$0.00	\$27.22	0	PA	IA	#NO CODES. CHECKED OASIS. PERFORMED TS	ENGINE RUNNING AND A	PA	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	24-Feb-12	14-Apr-12		WILLER FORD SALES	24	#	RECALEM	24	\$510	\$0.00	\$25.00	0	PA	TX	#PERFORMED DIAG CHECK AND PERFORMED PNP	CUST STATES DELIGHT	PA	PT C&C
SPARK PLUGS	ENGINE	CE3C3009	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	30-Jan-12	14-Feb-12		ACCESS FORD, INC.	24	#	RECALEM	24	\$4849	\$58.88	\$170.51	1	PA	TX	#XPERFORM ROAD TEST CK IS AT ITS LATEST C	CUSTOMER STATES EN	PA	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	30-Jan-12	22-May-12		TOUSLEY FORD, INC.	24	#	RECALEM	24	\$700	\$58.88	\$196.40	1	PA	MN	#XROAD TEST AND DID NOT REMED RELATIVE COMP	CHECK ENGINE LIGHT ON	PA	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	17-Feb-12	3-Apr-12		JUBILEE FORD SALES (1983) LTD	24	#	DIAG	24	\$2591	\$0.00	\$71.32	1	PA	SK	#EEC TEST, P0306,P0304,RE	CHECK ENGINE LIGHT TR	PA	PT C&C
DIAG- MISFIRE	ENGINE	CEW9R241	2012	1FTFW1E1003	T06	FBI	4T	T03	AJ	22-Feb-12	29-Mar-12		JUBILEE FORD SALES (1983) LTD	24	#	DIAG	24	\$2716	\$0.00	\$102.18	1	PA	SK	#EEC TEST, P0306, PNP	CHECK ENGINE LIGHT TR	PA	PT C&C
DIAG- MISFIRE	ENGINE	CEW9R240	2012	1FTFW1E1003	T06	FBI	4T	T03	AJ	19-Mar-12	14-Apr-12		JUBILEE FORD SALES (1983) LTD	24	#	DIAG	24	\$2600	\$0.00	\$91.66	1	PA	SK	#EEC TEST, P0306, PNP	CHECK ENGINE LIGHT TR	PA	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E1003	T06	FBI	4T	T03	AJ	2-Mar-12	2-Apr-12		MASON CITY FORD LINCOLN, INC.	24	#	RECALEM	24	\$4852	\$413.00	\$513.38	1	PA	IA	#DIAG EEC TEST PNPPOINT H AND FOUND LEFT	CUST STATES CHECK EN	PA	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	20-Feb-12	26-Mar-12		BILL KNIGHT FORD	24	#	RECALEM	24	\$3563	\$397.71	\$464.82	1	PA	OK	#CATALYST CODE, IDS ISBBLE VIT INSTRUCTED TO	CHECK ENGINE LIGHT	PA	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	24-Feb-12	24-Apr-12		WILSON FORD LINCOLN	24	#	RECALEM	24	\$1440	\$1,228.05	\$1,482.79	1	PA	TX	#PERFORMED DIAG CHECK AND PERFORMED PNP	CUST STATES DELIGHT	PA	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	22-Feb-12	19-Mar-12		ROBERTSON'S ALBANY FORD	24	#	RECALEM	24	\$1050	\$397.71	\$610.39	1	PA	OR	#VERIFY CONCERN, CHECK VERTICER, CHECK FO	CUST STATES THAT THE	PA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1003	T06	FBI	4T	T03	AF	27-Jan-12	23-Mar-12		COREY FORTNEY LIMITED	24	#	RECALEM	24	\$3352	\$263.51	\$366.24	1	PA	NC	#VERIFIED CONCERN WITNESSING, CHECK FO	CHECK ENGINE LIGHT ON	PA	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	9-Nov-11	15-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	24	#	RECALEM	24	\$3023	\$263.51	\$366.24	1	PA	NC	#REPLACED BANK 2 CATALYTIC CONVERTER AS	CHECK ENGINE LIGHT ON	PA	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	6-Jan-12	4-Feb-12		KOCH FORD LINCOLN SALES (2003)	24	#	RECALEM	24	\$13688	\$293.51	\$467.37	1	PA	AB	#INSPECTED FOR CEL DIAG found TSB 12 2 to truck	DRIVEABILITY GAS CON	PA	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	6-Jan-12	16-Apr-12		TEAM FORD SALES LIMITED	24	#	RECALEM	24	\$4252	\$0.00	\$0.00	0	PA	AB	#CONFIRMED MIL ON PERFORM NOW, P0430 NOT PRE	CUSTOMER STATES THE	PA	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AJ	28-Feb-12	8-Mar-12		GROGAN FORD LINCOLN INCORPORAT	24	#	RECALEM	24	\$4892	\$0.00	\$38.92	0	PA	ON	#INSPECTED FOR CHECK ENGINE LIGHT ON, CHECK	INSPECTOR STATES CH	PA	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1003	T06	FBI	4T	T03	AF	18-Jan-12	19-Mar-12		NEW PRAGUE FORD	24	#	RECALEM	24	\$10207	\$0.00	\$41.72	0	PA	MN	#EEC TEST, NO CODES. CHECK OASIS, SSM 22225	Customer States WHEN A	PA	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	13-Dec-11	5-Apr-12		LAMB FORD SALES LTD	24	#	RECALEM	24	\$10332	\$0.00	\$42.88	0	PA	AB	#EEC CHECKED CODE P0430 FOLLOWED TSB 12 02	CHECK ENGINE LIGH ON	PA	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AJ	4-Nov-11	22-Mar-12		TWO-WAY SERVICE LTD	24	#	RECALEM	24	\$3842	\$0.00	\$32.60	0	PA	TX	#CHECK DTC'S, NONE, CHTCH FOR FUTURE UPDA	CHECK ENGINE LIGHT ON	PA	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	6-Jan-12	15-Mar-12		UNIVERSAL FORD LINCOLN SALES L	24	#	RECALEM	24	\$6894	\$68.99	\$208.07	2	PA	AB	#XSEEL TEST PCM, P0304, 04 SPK PLUG, R/T MONI	D50 REPAIR FOR VEHIC	PA	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AJ	22-Mar-12	9-Apr-12		WOOD MOTORS FORD	24	#	RECALEM	24	\$1572	\$133.98	\$157.15	0	PA	NB	#REPLACED COILS ON CYL 5 AND 6, TEST DROVE	DRIVEABILITY CONCERN	PA	PT C&C
DIAG- MISFIRE	ENGINE	CEBX0017	2012	1FTFX1E1003	T06	FBI	4T	T03	AF	19-Jan-12	21-Feb-12		WEBER-HARRIS FORD	24	#	RECALEM	24	\$3002	\$0.00	\$297.28	4	PA	PA	#REPLACED COILS ON CYL 5 AND 6, TEST DROVE	DRIVEABILITY CONCERN	PA	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	21-Nov-11	14-Dec-11		TENVOORDE FORD	24	#	RECALEM	24	\$5940	\$0.00	\$34.34	0	PA	MN	#TESTED EEC SYSTEM P03B12 2 0	SEE CUSTOMER CONCERN	PA	PT C&C
DIAG- MISFIRE	ENGINE	CECP0001	2012	1FTFW1E1003	T06	FBI	4T	T03	AF	22-Feb-12	19-Mar-12		ROUT														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	CGOIS REPORT	DEL YR	VIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	BASE	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORKSHOPS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC5	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	27-Apr-12		STEELE FORD LINCOLN		#24	RECALEM	24	31-May-12	2	6231	\$293.51	\$372.65	13	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORMED ON VEH MISSING.	A302A	V42	PT C&C	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC5	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12		JACQUES OLIVER FORD INC.		#24	RECALEM	24	4-Jun-12	3	3968	\$287.07	\$381.90	13	NS	CK 1547 VER DTC P0300 010 INTERCHANGER LES COES. VERIFIER LA LUMIERE	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	F/B41E	T/KW	T/C3	AF	18-Feb-12	17-Mar-12		BENNA FORD SUPERIOR		#24	RECALEM	24	5-Jun-12	3	3778	\$0.00	\$48.24	1	VA	ECG TESTED NO CODES. FOUND LATER CALIBRA ON COLO START TRUCK	A302A	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC8	T/F6	F/B41E	T/KW	T/C3	AJ	26-Mar-12	24-Apr-12		M G M FORD LINCOLN SALES LTD.		#24	RECALEM	24	7-Jun-12	2	2576	\$0.00	\$57.22	13	VA	VERIFIED CK ENF LITE IS ON IDS TEST P0300 0305. CONCERN FOR CK ENG	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	27-Feb-12		LAMOREUX FORD, INC		#24	RECALEM	24	4-Jun-12	4	7653	\$0.00	\$36.02	0	MA	SELF TESTED AND RECEIVED P0300. RANDOM MISFIRE CUSTOMER STATES VEH	A302A	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	19-Mar-12	5-Apr-12		HARRY HUMPHRIES AUTO CITY, INC		#24	RECALEM	24	5-Jun-12	3	8400	\$0.00	\$32.22	0	VA	ECG TEST MISFIRE CODES P0304 P0308 P0309 RUN WHEN ACCELL TURBOS	A302A	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC5	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	5-Apr-12		HILLSBORO FORD, INC		#24	RECALEM	24	4-Jun-12	3	4027	\$0.00	\$33.77	0	VA	PERFORMED SELF TEST EXCELERATION IF YOU HAD CUSTOMER STATES GO	A302A	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC5	T/F6	F/B41E	T/KW	T/C3	AF	17-Apr-12	28-May-12		WINDSOR MOTORS 1975 LTD.		#24	RECALEM	24	6-Jun-12	1	724	\$0.00	\$48.83	0	AB	VERIFIED CHECK ENGINE SSB 22225 AND REFER GAS ENGINE MECHANIC	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC5	T/F6	F/B41E	T/KW	T/C3	AJ	15-May-12	30-May-12		DEAN AUBOURN FORD, INC		#24	RECALEM	24	1-Jun-12	1	693	\$0.00	\$34.54	0	MI	HOOKEED UP IDS AND HAD CODES FOR P0304 P0308. CUSTOMER STATES THA	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AJ	28-May-11	17-Apr-12		PRESTIGE FORD, INC		#24	RECALEM	24	18-May-12	2	2932	\$0.00	\$33.25	0	VA	PERFORM ECG TEST NO DTC CHECK MODE 6 NO IDS. CUSTOMER STATES GO	A302A	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	17-Apr-12	28-May-12		WINDSOR MOTORS 1975 LTD.		#24	RECALEM	24	6-Jun-12	1	724	\$0.00	\$48.83	0	AB	VERIFIED CHECK ENGINE SSB 22225 AND REFER GAS ENGINE MECHANIC	A302A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC2	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	30-Mar-12		BUHLER FORD, INC		#24	5.00E+212	E	5-Jun-12	3	3324	\$405.17	\$507.85	1	VA	PERFORMED TSB 12 06 04. REPLACED CATALYTIC. CUSTOMER STATES CHN	A302A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC4	T/F6	F/B41E	T/KW	T/C3	AJ	12-Feb-12	6-Mar-12		LAFAYETTE FORD LINCOLN		#24	5.00E+212	E	1-Jan-12	3	4408	\$300.63	\$420.21	1	VA	VERIFIED CONCERN ON BK HPF H510 PERFORM CK ENGINE LIGHT ON	A302A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AJ	13-Dec-11	27-Dec-11		WOODHOUSE FORD SOUTH, INC.		#24	RECALEM	24	11-May-12	4	10157	\$397.71	\$440.76	1	VA	PULLED CODE P0300 WHEN VEH START. CK THE CK ENGINE LIGHT	A302A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AJ	12-Dec-11	22-Dec-11		CURRIE MOTORS FRANKFORT INC		#24	RECALEM	24	1-Jun-12	6	13606	\$322.11	\$425.25	1	VA	IDS TEST P0430. REPLACE LEFT CONVERTER AND CUST STATES CHECK EN	A302A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC8	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	9-Jan-12		FRASER FORD SALES LTD.		#24	RECALEM	24	5-Jun-12	5	6091	\$263.51	\$366.55	12	VA	PERFORMED TSB 12 2 10. REPLACED LEFT HAND CHECK AND REPORT ON A	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	6-Mar-12	1-Jun-12		TALLAHASSEE FORD LINCOLN		#24	RECALEM	24	8-Jun-12	1	539	\$0.00	\$40.77	1	VA	VERIFIED CONCERN FOR MISFIRE. CK VEHICLE IS RUNNING	A302A	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AJ	22-Feb-12	11-May-12		HALL FORD LINCOLN		#24	RECALEM	24	4-Jun-12	1	3632	\$0.00	\$0.00	0	VA	DIAG CEL P0300 P0304 P0305 P0306 CHECK OASIS. CUST STATES THAT CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AF	7-Feb-12			RAPID FORD		#24	RECALEM	24	24-May-12	-1	231	\$0.00	\$34.85	0	VA	CHECK WITH IDS. FOUND CODE OF P0430. CHECK COMPLAINT. CHECK EN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	18-Feb-12	3-Mar-12		JIM HANSEN FORD LINCOLN		#24	DIA2	24	8-May-12	3	2855	\$0.00	\$51.09	1	VA	ECG TEST P0304, P0306, P0308. CHECK PCM CALIBRATION. CUSTOMER STATES GO	A302A	V52	PT C&C	
COP	ENGINE	CEUE0011	2012	1FTFW1ETC0	T/F6	F/B41E	T/KW	T/C3	AF	9-Jan-12	21-Feb-12		SPIKES MOTOR COMPANY, INC.		#24	12029	C	21-May-12	4	4081	\$58.88	\$261.81	2	VA	CKCHECKED CONCERN FOR CYLINDER 6 SHORTED. CUSTOMER STATES CHN	A302A	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	30-Jan-12		LAKELAND FORD SALES (2009) LTD.		#24	12029	C	4-Jun-12	5	12274	\$68.99	\$227.52	2	VA	SK CHECK ENGINE LIGHT 02 10. CUSTOMER ENGINE LIGHT ON	A302A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	18-Feb-12	3-Mar-12		JIM HANSEN FORD LINCOLN		#24	DIA2	24	8-May-12	3	2855	\$0.00	\$51.09	1	VA	ECG TEST P0304, P0306, P0308. CHECK PCM CALIBRATION. CUSTOMER STATES GO	A302A	V52	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AF	26-Jan-12	24-May-12		FORMO MOTORS LTD.		#24	DIA2	24	8-May-12	1	790	\$0.00	\$68.18	1	VA	PERFORMED IDS CHECK OUT OF TOWN. NO PAID CHECK ENGINE WARNING	A302A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC8	T/F6	F/B41E	T/KW	T/C3	AF	28-Jan-12	24-Feb-12		POIRIER FORD, INC		#24	5.00E+212	E	28-May-12	4	8223	\$288.97	\$376.44	1	VA	VERIFIED TERMINAL CHECK POUR P2138. VERIFIER TERMINAL CHECK POUR	A302A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC4	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	26-Jan-12		DANH FORD DEVELOPMENT INC.		#24	5.00E+212	E	6-Jun-12	2	4856	\$292.99	\$372.52	1	VA	VERIFY CONCERN. PERFORM TESTING. REPLACE CK ENGINE LIGHT ON	A302A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	26-Jan-12		FAMILY FORD-LINCOLN		#24	5.00E+212	E	6-Jun-12	5	5487	\$316.39	\$393.60	1	VA	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6. CUSTOMER STATES THE	A302A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC2	T/F6	F/B41E	T/KW	T/C3	AF	5-Dec-11	27-Jan-12		R. D. SAWYER MOTOR CO., INC.		#24	5.00E+212	E	4-Jun-12	5	3840	\$262.99	\$369.92	1	VA	VERIFIED CUSTOMER CONCERN, CHECK ENGINE. CHECK ENGINE LIGHT ON	A302A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	24-Jan-12		BIG JOHN'S FORD		#24	5.00E+212	E	6-Jun-12	1	4765	\$436.31	\$518.18	1	VA	PERFORM CHECK ENGINE APPROVED. CUST STATES CHECK EN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	16-Mar-12	30-Mar-12		LAMB FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	3	3557	\$0.00	\$53.59	1	VA	ECG CHECKED AND RETRIEVED DTC P0300. CHECK ENGINE LIGHT ON	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	30-Apr-12		EMBE FORD SALES LTD.		#24	RECALEM	24	11-Jun-12	2	4242	\$0.00	\$43.21	1	VA	ND 4242 PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHN	A302A	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10																									

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL Y	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CD	CL	CC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	15-MAR-12	22-MAY-12	DUAL FORD					6K775	2012-12-11-12	2	2819	\$12.95	\$58.19	1	NA	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER						
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	15-MAR-12	5-APR-12	JUBILEE FORD SALES (1983) LTD				6K775	2012-11-12-12	3	7788	\$14.63	\$65.72	1	NA	EEC TEST: P0300 P0304 P0305 P0306. REPROGRAM THE TRUCK SEMI TO 12.4	CHECK ENGINE LIGHT TR4							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	15-MAR-12	15-MAY-12	CROPPER MOTORS INC.				6K775	2012-11-12-12	2	2108	\$13.86	\$52.03	1	NA	CONFIRMED CUSTOMER'S CONCERN. FOLLOWED THE TRUCK SEMI TO 12.4	CHECK ENGINE LIGHT TR4							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	22-MAY-12	7-JUL-12	TOMBALL FORD				6K775	2012-12-11-12	1	1622	\$0.00	\$46.19	1	NA	120604A. SHR. EEC TEST. DRIVING HABITS.	E26 CHECK ENGINE LIGHT							
TSB REFLASH	PT C&C	CD443002	2012	12/11/12	T76	FBI	AF	16-FEB-12	15-MAY-12	TUSKET SALES & SERVICE LTD				6K775	2012-12-11-12	4	9321	\$13.66	\$43.67	1	NA	DID NOT ROAD TEST. CH FOUND TSB 12.4 & 4.4	RUNS ROUGH SEVERE ECU							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	16-FEB-12	15-MAY-12	FORD OF OCAIA LINCOLN OF OCAIA				6K775	2012-9-11-12	2	5732	\$17.99	\$70.31	1	NA	IDS EEC TEST P0302 P0306. REFER TO TSB 12.4 & 4.4	USE SPO 1210301 CUST							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	25-JUN-12	13-MAY-12	HACENDIA FORD				6K775	2012-5-11-12	4	4866	\$0.00	\$45.12	1	NA	PERFORMED IDS TEST AND FOUND NO CODES. RE	IDS WHEN PRESS ON AC							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	10-APR-12	8-MAY-12	CROPPER MOTORS INC.				6K775	2012-15-11-12	2	2656	\$13.86	\$52.03	1	NA	CONFIRMED CUSTOMER'S CONCERN. PERFORM THE ENGINE LIGHT WAS								
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	13-MAY-12	26-JUN-12	JOHNSON BROTHERS FORD				6K775	2012-11-11-12	1	1872	\$0.00	\$46.65	1	NA	EEC TEST P0304 P0305 P0306 REPROGRAMMED	P THE CK ENGINE LIGHT							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	13-MAY-12	26-JUN-12	HELFMAN FORD, INC.				6K775	2012-6-11-12	6	7481	\$0.00	\$174.21	1	NA	Y KEO PASS KOER PASS KOEC P0301 PER TH	CUSTOMER STATES VEH							
COP	ENGINE	N/A	2012	12/11/12	T76	FBI	AF	7-DEC-11	22-MAY-12	480 FORD LINCOLN				12029	2012-13-11-12	2	2146	\$61.70	\$135.82	1	NA	XROAD TEST MISS FIRE NO T5 TEST POWER BAL	CHECK ENGINE ALL TIME							
COP	ENGINE	N/A	2012	12/11/12	T76	FBI	AF	10-JAN-12	26-JUN-12	REYNOLDS FORD LINCOLN OF EDMON				12029	2012-2-11-12	6	3180	\$128.10	\$246.93	1	NA	OK. IDS TEST P0305. CK MODIFIED #4 AND #5	CUSTOMER STATES VEH							
COP	ENGINE	N/A	2012	12/11/12	T76	FBI	AF	10-JAN-12	26-JUN-12	AIRPORT FORD				12029	2012-2-11-12	6	12372	\$56.88	\$137.74	1	NA	OK. IDS TEST ROADTEST. EEC VOLTAGE	CHECK ENGINE LIGHT ON							
COP	ENGINE	N/A	2012	12/11/12	T76	FBI	AF	15-FEB-12	21-MAR-12	BIG VALLEY FORD LINCOLN				12405	2012-5-11-12	4	1574	\$64.05	\$163.84	1	NA	OK. 724 1663 TEST DROVE VEHIC WITH CYLINDER	CUSTOMER STATES TH							
FUEL INJECTOR	ENGINE	N/A	2012	12/11/12	T76	FBI	AF	13-JUN-12		BOB TURNERS FORD COUNTRY				9F983	2012-2-11-12	-1	3	\$201.57	\$611.89	1	NA	TEST P0202 P0206 P0304 ASS ROAD TEST ON	ON SOLID RUNS ROUGH							
DIAG - MISFIRE	ENGINE	CGK0001	2012	12/11/12	T76	FBI	AF	11-JUN-12		FRIENDSHIP FORD				DAG	2012-11-11-12	-1	162	\$0.00	\$323.31	0	NA	TEST DROVE. SCAN IDS FOR RELATIVE PROBLE	CUSTOMER STATES WH							
DIAG - MISFIRE	ENGINE	CGK0005	2012	12/11/12	T76	FBI	AF	29-MAY-12	12-JUN-12	DUNCAN FORD LINCOLN				DAG	2012-10-11-12	1	3661	\$0.00	\$55.16	1	NA	OK. CK ENGINE LIGHT ON CK OADS1 P0304 P030	CUSTOMER STATES TH							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12/11/12	T76	FBI	AF	4-APR-12	9-MAY-12	TOMBALL FORD				5.00E+212	2012-10-11-12	3	6589	\$303.03	\$395.41	1	NA	PERFORM EEC DIAGS P0304 P0305 P0306 RE	CHECK ENGINE LIGHT ON							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12/11/12	T76	FBI	AF	15-MAY-12	20-JUN-12	CAPITAL FORD LINCOLN INC				5.00E+212	2012-6-11-12	1	1260	\$14.63	\$65.88	1	NA	VERIFY CONCERN. SCAN AND REPROGRAM PCM	WARNING LIGHT ON LITE							
DIAG - P0430	EXHAUST	N/A	2012	12/11/12	T76	FBI	AF	10-MAY-12	11-JUN-12	BILLY CAIN FORD-LINCOLN OF COR				NPF	2012-13-11-12	2	1737	\$0.00	\$227.77	0	NA	OK. VERD CONCERN INSPECT CK OASID DIAG	CUSTOMER STATES VEH							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	27-MAR-12	12-APR-12	OROUS FORD INC.				6K775	2012-25-11-12	3	5845	\$0.00	\$14.50	0	NA	CUSTOMER COMPLAINT. VEH REPAIR PERFORM	CUSTOMER COMPLAINS							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	15-MAY-12	20-JUN-12	CAPITAL FORD LINCOLN INC				6K775	2012-6-11-12	1	1260	\$14.63	\$65.88	1	NA	VERIFY CONCERN. SCAN AND REPROGRAM PCM	WARNING LIGHT ON LITE							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	1-MAY-12	23-MAY-12	DESJARDINS AUTO COLLECTION				6K775	2012-26-11-12	2	1921	\$0.00	\$92.83	1	NA	OK. FAIRE ESSAI ROUTIER. SORTIR CODE FAIRE	BULTEMENT CHECK ENGINE							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	14-MAY-12	9-JUL-12	DISCOVERY FORD SALES LTD.				6K775	2012-16-11-12	1	1589	\$13.66	\$76.23	1	NA	FOUND TSB UPDATED PCM	CHECK ENGINE LIGHT ON							
TSB REFLASH	PT C&C	CGJ0004	2012	12/11/12	T76	FBI	AF	7-FEB-12	7-APR-12	REYNOLDS FORD LINCOLN OF EDMON				6K775	2012-25-11-12	3	5024	\$0.00	\$246.46	1	NA	PERFORMED EEC DIAG. [IDP] PERFORMED TSB	CHECK ENGINE LIGHT ON							
TSB REFLASH	PT C&C	CPYF008	2012	12/11/12	T76	FBI	AF	14-MAY-12	24-APR-12	PHILPOT FORD				6K775	2012-16-11-12	3	7019	\$10.74	\$56.05	1	NA	VERIFY VEHICLE LOSSES POWER WHEN ACCE	CS VEHICLE LOSSES POW							
TSB REFLASH	PT C&C	CGJ0004	2012	12/11/12	T76	FBI	AF	7-FEB-12	7-APR-12	BRENNEN FORD LINCOLN				6K775	2012-25-11-12	3	5024	\$0.00	\$246.46	1	NA	FOUND TSB UPDATED PCM	CHECK ENGINE LIGHT ON							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	3-MAR-12	31-MAR-12	MULLINAX FORD				6K775	2012-12-11-12	4	9780	\$10.74	\$51.93	1	NA	VERIFY CONCERN HAS AN MILE LIGHT ON. TEST	EEC CUSTOMER STATES W							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	3-FEB-12	28-FEB-12	RODDEY FORD SALES LIMITED				6K775	2012-10-11-12	5	6675	\$16.87	\$66.35	1	NA	AB. CHECKED FOR SES LIGHT. CK OPERATION	CHECK ENGINE LIGHT ON							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	18-MAR-12	16-MAR-12	WOLVERINE FORD SALES (2006) LT				6K775	2012-11-11-12	1	1511	\$14.63	\$63.78	1	NA	VERIFIED CONCERN. PERFORMED SCAN. P0301	CHECK ENGINE LIGHT ON							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	17-FEB-12	24-MAY-12	JIM PENNEY LTD				6K775	2012-11-11-12	1	1511	\$14.63	\$63.78	1	NA	CONFIRMED CUSTOMER	CONFIRM VEH FOR ENGINE LIGHT							
TSB REFLASH	PT C&C	CEN0018	2012	12/11/12	T76	FBI	AF	27-MAR-12	2-MAY-12	ELKINS FORDLAND				6K775	2012-11-11-12	2	4059	\$10.74	\$45.20	1	NA	DO TSB. REPROGRAM PCM AND INSTALL SHIELD	CHECK BAD ENGINE MISS							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	22-FEB-12	21-MAY-12	ELKINS FORDLAND				6K775	2012-11-11-12	4	760	\$0.00	\$42.31	1	NA	PERFORMED EEC DIAG. [IDP] PERFORMED TSB	CUSTOMER STATES VEH							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	22-FEB-12	21-MAY-12	PERRY PITRE FORD CO INC				6K775	2012-12-11-12	3	12642	\$0.00	\$33.54	1	NA	EEC TEST FOR DTC CODED TESTED RETESTED	CK VO CUSTOMER STATES TH							
COP	ENGINE	N/A	2012	12/11/12	T76	FBI	AF	4-APR-12	23-MAR-12	MEDLIN MOTOR CO., INC.				12029	2012-12-11-12	4	7959	\$64.05	\$162.52	1	NA	OK. PERFORMED EEC DIAG. [IDP] PERFORMED TSB	CUSTOMER STATES TH							
COP	ENGINE	N/A	2012	12/11/12	T76	FBI	AF	4-APR-12	9-MAY-12	SIMMONS ROCKWELL FORD, INC.				12029	2012-5-11-12	3	7963	\$69.40	\$100.13	1	NA	VERIFIED CONCERN. SCAN AND REPROGRAM PCM	CUSTOMER STATES TH							
COP	ENGINE	N/A	2012	12/11/12	T76	FBI	AF	14-DEC-11	4-JUN-12	SPIKE DYKES FORD LINCOLN				12029	2012-29-11-12	6	26044	\$58.88	\$188.11	2	NA	TX. XNVERF CC VAVL. INSPECT REMOVED AND REPLA	CUSTOMER STATES WH							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12/11/12	T76	FBI	AF	22-MAR-12	16-JUN-12	BECK FORD LINCOLN				5.00E+212	2012-29-11-12	6	215	\$358.84	\$427.68	1	NA	FL. VERIFY CONCERN. EEC TEST P0304 OASIS	CUSTOMER STATES WH							
CATALYTIC CONVERTER	EXHAUST	CAS0Y022	2012	12/11/12	T76	FBI	AF	18-FEB-12	16-MAR-12	KENDALL FORD				5.00E+212	2012-14-11-12	2	2325	\$311.37	\$408.03	1	NA	OK. RAN PINPOINT TEST. P0301 TSB 12.4 & 4.4	CUSTOMER STATES TH							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12/11/12	T76	FBI	AF	28-JAN-12	16-FEB-12	SCHMITT BROS AUTO, INC.				5.00E+212	2012-3-11-12	5	5887	\$311.37	\$404.58	1	NA	WI. REPROGRAM PCM. INSTALL DEFLECTOR AND LEFT	CUSTOMER STATES TH							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12/11/12	T76	FBI	AF	27-FEB-12	9-MAR-12	JOE MACHENS FORD LINCOLN				5.00E+212	2012-25-11-12	4	6458	\$311.37	\$410.09	1	NA	MO. VERIFIED EEC TEST IDS [RE. RE EEC TEST	ROAD TEST. CUSTOMER STATES TH							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12/11/12	T76	FBI	AF	3-MAY-12		REYNOLDS FORD, INC.				5.00E+212	2012-11-11-12	-1	32	\$300.63	\$388.88	1	NA	OK. ROAD TEST. EEC TEST KOER PASS CONT	P0430. W/F E26 MIL ON							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12/11/12	T76	FBI	AF	16-APR-12	30-APR-12	GARY SMITH FORD INC				5.00E+212	2012-9-11-12	3	5834	\$389.23	\$389.23	0	NA	FL. FAULTY CONVERTER	CATALYTIC CONVE USE SPO 12179001 CUST							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12/11/12	T76	FBI	AF	6-MAY-12	12-JUN-12	MAC HACHS SOUTHWAY FORD				5.00E+212	2012-2-11-12	2	2694	\$311.37	\$398.02	1	NA	TX. PERFORM EEC TESTS. KNOCK AND PASSED	E26 CUSTOMER STATES TH							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	8-MAY-12	20-JUN-12	BARTOW FORD COMPANY				6K775	2012-13-11-12	1	5969	\$12.95	\$59.20	1	NA	FL. EEC TEST CODE P0306. INSTALL BATTERY AND REPR	CUSTOMER STATES VEH							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	8-MAY-12	20-JUN-12	BEACH FORD LINCOLN, INC.				6K775	2012-16-11-12	1	2430	\$0.00	\$39.61	1	NA	SC. INSTALLED COMPUTER ON TO VEHICLE AND SCAN	CUSTOMER STATES CH							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	20-APR-12	20-JUN-12	CAPITAL MOTORS (1985) LTD				6K775	2012-26-11-12	1	2648	\$0.00	\$54.23	1	NA	BC. VERIFIED CUSTOMER CUST ISSUES FOLLOWED TSB	CHECK AND REPORT VEH							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	17-MAR-12	17-APR-12	NOVLAN BROS SALES				6K775	2012-16-11-12	4	1962	\$13.66	\$67.81	1	NA	SK. DIAG RUNS ROUGH. CHECK ENGINE LIGHT FLASH	CHECK ENGINE LIGHT ON							
TSB REFLASH	PT C&C	N/A	2012	12/11/12	T76	FBI	AF	28-JAN-12	1																					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	CRANKS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORKSHOPS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	16-May-12	29-Jun-12	DISCOVERY FORD SALES LTD.	#P2	6K775	25	18-Jun-12	1	2584	\$13.66	\$72.23	136	NA	SK	#TSB KNOWN FOR ECOBOOST'S Reprogrammed PCM	CHEK ENGINE LIGHT ON	A442	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	18-May-12	15-Jun-12	MERIT FORD SALES (2003) LTD	#P2	6K775	24	18-Jun-12	2	3067	\$0.00	\$48.99	141	NA	SK	#CHECK CAUSE OF LACK POWER AND RUNS ROUGH	CHEK ENGINE LIGHT ON	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	19-Feb-12	19-Mar-12	ELKINS FORDLAND	#P2	6K775	24	10-Jun-12	4	5133	\$10.74	\$45.20	11	NA	WV	#CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYS IN	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	28-Feb-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	#P2	6K775	25	13-Jun-12	4	8042	\$0.00	\$41.47	1	NA	WV	#0304 0305 0306 12 6 4	CUSTOMER STATES CHEK	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	#P2	6K775	25	27-Jun-12	4	3325	\$14.63	\$100.03	170	NA	BC	#DIAG FOR CONCERN EEC TEST P0308 PRESENT	DRIVEABILITY/IDLE LOSS	A471	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jun-12	10-Jul-12	DISCOVERY FORD SALES LTD.	#P2	6K775	24	18-Jun-12	4	5039	\$13.66	\$72.23	136	NA	SK	#learned for codes. found relevant to TSB 12 6 4 noted TRUCK W/IL VESTATE	CHEK FOR RUNNING VEH	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	20-Apr-12	15-May-12	ALL STAR FORD	#P2	6K775	25	16-Jun-12	3	4234	\$0.00	\$47.31	1	NA	LA	#EEC TEST CODES P0300 P0304 P0305 AND P0306	CHEK ENGINE LIGHT ON	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	2-Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD	#P2	6K775	24	29-May-12	4	4627	\$379.18	\$486.11	104	NA	SK	#CODES P0306 P0430. CLEARED CODES. REPLACE	CHEK ENGINE LIGHT ON	A460	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jun-12	10-Jul-12	CHUCK RENZI FORD, LLC	#P2	6K775	24	18-Jun-12	1	915	\$68.88	\$92.33	11	NA	MI	#ENGINE RUNS POOR. ANGES. ROAD TEST AFTER R	CHEK FOR RUNNING VEH	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	16-Jun-12	10-Jul-12	BARTOW FORD COMPANY	#P2	6K775	24	18-Jun-12	0	65	\$76.47	\$157.92	1	NA	FL	#XCS TESTED AND DCL MONITORED P0306 SWITCH	CUSTOMER STATES THAT ENG	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jun-12	11-Jun-12	SHAWNEE MISSION FORD, INC.	#P2	6K775	24	10-Jul-12	6	13395	\$64.05	\$212.99	1	NA	KS	#XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL ON	CHEK ENGINE LIGHT ON	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	24-Apr-12	1-Jun-12	JUBILEE FORD SALES (1983) LTD	#P2	6K775	24	17-Jun-12	5	4520	\$5.29	\$127.90	1	NA	SK	#CHECK TEST. P0304 P0305 1 TEST. OK	CHEK ENGINE LIGHT ON	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	24-Apr-12	1-Jun-12	CYPRESS MOTORS (S.C.) LTD.	#P2	6K775	24	17-Jun-12	-1	222	\$0.00	\$56.25	134	NA	SK	#SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHEK FOR CEL	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	20-Nov-11	14-Mar-12	HELLER FORD SALES INC	#P2	6K775	24	25-Jun-12	4	7264	\$322.11	\$409.34	1	NA	IL	#VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHEK ENGINE WARNING	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	24-Apr-12	1-Jun-12	WOODBRIDGE FORD INC/AL IN	#P2	6K775	24	17-Jun-12	2	1669	\$288.04	\$402.37	1	NA	AB	#RETRIEVE ROAD. CAT CONVERTER ORDERED AS	CHEK ENGINE LIGHT ON	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	#P2	6K775	24	30-Jun-12	4	10697	\$311.37	\$391.87	1	NA	PA	#VERIFIED AND DIAGNOSED PCM TEST DROVE	CUSTOMER STATES THAT	A435	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	29-Mar-12	21-Apr-12	MOYER FORD SALES, INC.	#P2	6K775	24	16-Jun-12	3	6852	\$300.63	\$376.75	1	NA	AL	#SET2 CHECKED DTCS AND REPLACED	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	23-Feb-12	26-Apr-12	TOWN EAST FORD	#P2	6K775	24	18-Jun-12	3	6861	\$0.00	\$48.99	1	NA	TX	#PCM WILAYSET CALIBRATION AS OUT LINED	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	30-Mar-12	23-May-12	TOWNSEND FORD	#P2	6K775	24	11-Jun-12	2	3001	\$10.04	\$51.64	1	NA	AL	#TEST AND INSTALL DEFLECTOR PER TSB 12 6 4	Customer states quiet white	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	#P2	6K775	24	11-Jun-12	2	6131	\$0.00	\$59.53	124	NA	AB	#PERFORMED TESTS/DRIVE VERIFIED CONCERN	LOW POWER / WHEN PA	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	11-Apr-12	8-May-12	NORTH STAR FORD SALES LIMITED	#P2	6K775	24	17-Jun-12	3	5562	\$0.00	\$94.34	132	NA	AB	#VERIFY CONCERN. EEC TESTED P0300 P0303	PO303 EEC SYSTEM DIAGNOS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	14-Feb-12	20-Mar-12	ALEXANDER AUTO CENTER	#P2	6K775	24	12-Jun-12	4	23577	\$10.74	\$52.15	1	NA	TX	#Verified customer concern. Found TSB 12 6 4. As per	Customer states vehicle in	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	14-Mar-12	18-May-12	SKAHA FORD INC	#P2	6K775	24	17-Jun-12	2	1200	\$0.00	\$47.27	122	NA	BC	#IDS HOOK UP AND SCAN FOR CODES. NONE. SUB	CHEK CHECK AND REPORT ON	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	11-Apr-12	1-Jun-12	CHENOWETH FORD, INC.	#P2	6K775	24	19-Jun-12	2	10087	\$0.00	\$37.28	1	NA	WV	#42 RAN SELF TEST CODE P0300 P0304 P0305	P0305 EEC SYSTEM WREN	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	26-Mar-12	16-Jun-12	LANDERS FORD	#P2	6K775	24	17-Jun-12	1	1890	\$0.00	\$46.49	1	NA	TX	#VERIFIED CONCERN. VISIN AIR DAM ON THE	TRUCK ENGINE LIGHT IS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	#P2	6K775	24	19-Jun-12	8	4846	\$0.00	\$37.28	1	NA	WV	#42 TEST DROVE UNIT FOR CONCERN RAN	SELF CUSTOMER STATES	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	18-May-12	31-May-12	VALLEY FORD SALES	#P2	6K775	24	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	6-Jun-12	5-Jul-12	ENERGY CITY FORD INC	#P2	6K775	24	18-Jun-12	1	1402	\$10.33	\$166.17	1	NA	TX	#VERIFIED CONCERN. IDS BALANCE AFTER HARD	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	17-Nov-11	12-Jun-12	EWALDS HARTFORD FORD, LLC	#P2	6K775	24	16-Jun-12	2	2082	\$0.00	\$46.92	1	NA	WI	#WHILE ROAD TESTING W/OK AT THIS TIME.	RUNS POORLY ON AN	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	19-Apr-12	5-Jun-12	MCCREE FORD, INC.	#P2	6K775	24	12-Jun-12	2	2820	\$10.04	\$56.32	1	NA	TX	#RUN DIAG. P0305 AND P0306. RUN OASIS FOUND	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	27-Apr-12	14-May-12	MCRAE FORD, INC.	#P2	6K775	24	18-Jun-12	1	820	\$0.00	\$46.92	1	NA	TX	#VERIFY CONCERN. SCAN AREA 1 ROAD TEST ON	CHEK ENGINE LIGHT ON	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	17-May-12	21-May-12	LONG-LEWIS FORD LINCOLN	#P2	6K775	24	13-Jun-12	2	5042	\$0.00	\$42.34	1	NA	AL	#PERFORMED TSB 12 6 4. RECALIBRATION	C 3 THAT THE CEL IS ON	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	21-Dec-11	12-Jan-12	SCOR LAKE FORD	#P2	6K775	24	13-Jun-12	7	6466	\$58.88	\$168.86	1	NA	TX	#XVERIFIED CONCERN. RETEST	CHEK AND ADVISE CH	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	6-Jun-12	4-May-12	JENKINS & WYNN FORD SALES	#P2	6K775	24	11-Jun-12	1	5462	\$58.88	\$168.86	1	NA	TX	#TESTED AND REPLACED ENGINE COIL AND PLU	CHEK ENGINE LIGHT IS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	4-May-12	28-May-12	ADVANTAGE FORD SALES LTD	#P2	6K775	24	16-Jun-12	2	3214	\$65.48	\$247.51	230	NA	AB	#XCOMPUTER HOOKUP CODE P0306 PIN POINT AND	CHEK AND ADVISE FOR	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	7-Mar-12	15-Mar-12	KELLY FORD	#P2	6K775	24	16-Jun-12	5	10398	\$84.73	\$170.29	1	NA	FL	#XOTC CODE P0306. FOUND IGNITION COIL AND SP	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	27-Apr-12	4-May-12	CHUCK TESTER FORD MOTIVE, INC	#P2	6K775	24	18-Jun-12	1	1402	\$10.33	\$166.17	1	NA	TX	#VERIFY CONCERN. IDS BALANCE AFTER HARD	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	5-Mar-12	22-Jun-12	MIKE DAVIDSON FORD	#P2	6K775	24	16-Jun-12	1	195	\$389.94	\$484.78	1	NA	FL	#V C IDS TEST P0300 P0430 P0304 RUN POWER BAL	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	28-Jun-12	13-Jul-12	HEERING FORD	#P2	6K775	24	18-Jun-12	1	552	\$362.99	\$398.79	1	NA	MS	#RUN EEC TESTS. KOEO CODE P0304 RUN CATALYST	TEST THAT THE CK ENGINE	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	14-Feb-12	7-Mar-12	ROBERT R. IRWIN MOTORS, INC.	#P2	6K775	24	16-Jun-12	1	7869	\$300.63	\$398.99	1	NA	NH	#VERIFY SELF TEST P0430 REPLACE BANK	CHEK ENGINE LIGHT IS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	7-Mar-12	5-Apr-12	PAYNE RO GRANDIE CITY FORD, LL	#P2	6K775	24	6-Jul-12	4	7745	\$311.37	\$391.95	1	NA	TX	#PERFORM DIAG. RETRIEVE	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	6-Mar-12	28-May-12	MEADOWLAKE FORD SALES & SERV	#P2	6K775	24	26-Jun-12	1	3139	\$308.11	\$415.46	124	NA	ON	#CHECKED FOR MIL LIGHT ON. HAD CODE P0304	RPT ON CHECK ENGINE	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	11-Nov-11	3-May-12	WOLF AUTO CENTER STEERING	#P2	6K775	24	18-Jun-12	3	11011	\$300.63	\$377.15	1	NA	CO	#SCANNED FOR CODES. HAD CODES P0306	REPROGRAMMED. CUST	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	12-Jan-12	18-Feb-12	HOSKINS FORD SALES LTD	#P2	6K775	24	15-Jun-12	4	5312	\$15.60	\$66.89	170	NA	BC	#SCANNED FOR CODES. IN 13 INSTALLED PLATE	AS ENGINE CUSTOMER PL	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	21-May-12	14-Jun-12	MARCOINE FORD OF DELRAY	#P2	6K775	24	18-Jun-12	2	2435	\$0.00	\$47.63	1	NA	FL	#VERIFIED CONCERN CHECK ENGINE LIGHT ON	PE23 CUSTOMER REPORT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	4-Nov-11	13-Jan-12	FORT MOTORS LIMITED	#P2	6K775														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	CHASSIS	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION	
DOP - MISFIRE	ENGINE	CGMC2002	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	17-Feb-12	25-Apr-12	JORGENSEN FORD SALES, INC.	#2381	12029	2	4723	\$58.88	\$177.03	1	PA	X/DIAG CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VEH IS HESITANT	#1	#3035	V229	PT C&C
DOP - MISFIRE	ENGINE	CGEEH009	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	9-Jan-12	2-Apr-12	B.J. MAUREN MOTOR COMPANY, INC.	#2381	DIAG	3	3739	\$0.00	\$66.89	1	PA	#PERFORMED IDS TESTS CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T4C3	T1F6	FBI41E	T1K0V	T1C3	AF	15-Nov-11	11-Jan-12	WEKERT FORD INC.	#2381	5.00E+212	3	7227	\$345.94	\$445.57	1	PA	#REPLACE CATALYTIC CONVERTER/REFLASH PCM CHECK DRIVABILITY ISS	#1	#3035	V442	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AJ	23-May-12	8-Jun-12	CLARION FORD	#2381	5.00E+212	2	1588	\$300.63	\$372.75	1	PA	#PERFORMED DIAG. CODES P0297, P0430, REP ROD	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFND0031	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD	#2381	5.00E+212	1	2317	\$308.14	\$402.00	1	PA	#CHECK ENGINE LIGHT ON, P0304,P0305,P0306,P0308	#1	#3035	V524	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AJ	23-May-12	8-Jun-12	FARROW FORD SALES LTD	#2381	5.00E+212	2	5568	\$293.51	\$365.80	1	PA	#DIAGNOSED P0102P1 CHECKED, REPLACED LH CHK ENG LITE ON	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	17-Nov-11	7-Jan-12	PLANET FORD LINCOLN	#2381	5.00E+212	1	15390	\$311.37	\$406.18	1	PA	#ECC TEST KOEC P0430, REPLACED CATALYTIC CO	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	19-Feb-12	9-Mar-12	A C COLLINS FORD, INC.	#2381	5.00E+212	5	8340	\$292.99	\$46.49	1	PA	#ECC TESTED RAN KOEC KOEC FOUND CODES P0303	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AJ	15-Mar-12	22-Jun-12	JONES FORD, INC.	#2381	5.00E+212	1	6377	\$311.37	\$398.54	1	PA	#TSB 12 64 4 VERRY CONCERN ECC TEST ROAD	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	24-Jan-12	2-Jun-12	MULLINAX FORD	#2381	8K775	2	2424	\$0.00	\$41.19	1	PA	#LH: GTDTC: CHECK DTCs, INSTALL CAC AIR DEFLECTOR	#1	#3035	V442	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	5-Ago-12	5-May-12	DISCOVERY FORD SALES LTD.	#2381	8K775	3	8888	\$0.00	\$58.57	1	PA	#SCANNED FOR CODES NON SYSTEM	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	#2381	8K775	5	5176	\$14.63	\$67.03	1	PA	#CONFIRMED CUSTOMER CONCERN, PERFORMED	#1	#3035	V442	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T4C3	T1F6	FBI41E	T1K0V	T1C3	AJ	26-Apr-12	16-Jun-12	WOOLFINE FORD LINCOLN, INC.	#2381	8K775	2	2761	\$0.00	\$36.39	1	PA	#VERIFIED CONCERN CHECK ENGINE LIGHT ON POS	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T2C3	T1F6	FBI41E	T1K0V	T1C3	AF	3-Feb-12	11-Apr-12	KOCH FORD LINCOLN SALES (2003)	#2381	8K775	3	5191	\$14.63	\$71.56	1	PA	#SCAND PCM FOUND CODE (REPROGRAM TRUCK B	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	28-Feb-12	15-Jun-12	HELIAM FORD INC.	#2381	8K775	4	4500	\$0.00	\$49.19	1	PA	#ECC TEST P0308 INSTALLED AIR DEFLECTOR AND	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	CGW1024	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AJ	3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	#2381	8K775	7	5658	\$0.00	\$38.31	1	PA	#RAN ECC TEST, REFLASHED PCM, PER TSB 12 06	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AJ	22-Mar-12	17-May-12	GULF COAST FORD	#2381	8K775	11	3290	\$12.84	\$58.31	1	PA	#LABOR TO VERIFY CONCERN IDS CODE, KOEC/KO	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AJ	4-Nov-11	22-Mar-12	TWO-WAY SERVICE LTD.	#2381	8K775	5	8462	\$14.63	\$55.38	1	PA	#P0303, P0308, P0306, REFERENCE AND PERFORM	#1	#3035	V442	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	20-Mar-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	#2381	8K775	2	6316	\$0.00	\$43.28	1	PA	#WARR ROAD TEST DIAG CEL ON RUNS RHOID	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	CGRC2008	2012	1FTFW1T1C3	T1F6	FBI41E	T1K0V	T1C3	AF	20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	#2381	8K775	17	13630	\$0.00	\$51.09	1	PA	#ECC TEST CODE P0304/PERFORM TSB 12 06 ON	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	8-Mar-12	23-Mar-12	PLUMMER FORD LINCOLN	#2381	8K775	2	1539	\$14.63	\$68.19	1	PA	#CHECKED FOR CODES P0303 P0304 P0305 P0308	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#2381	8K775	2	781	\$11.51	\$50.94	1	PA	#PERFORMED TSB 12 64 INSTALLED DEFLECTOR PI	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AJ	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#2381	8K775	2	1092	\$15.00	\$61.37	1	PA	#1208MA, BASIC PINS PINS	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	8-Mar-12	23-Mar-12	PLUMMER FORD LINCOLN	#2381	8K775	2	3417	\$0.00	\$38.71	1	PA	#CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#3035	V442	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	28-Jan-12	31-May-12	DENNY ANDREWS FORD SALES, INC.	#2381	8K775	2	4993	\$14.63	\$131.87	1	PA	#CAC DEFLECTOR AND THE PUSH PINS INSTALLED	#1	#3035	V442	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	7-Feb-12	6-Apr-12	SATCHER MOTOR COMPANY	#2381	8K775	2	3684	\$0.00	\$42.58	1	PA	#INSPECT FOR CAC SHIELD, REPROGRAM P66	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	18-Feb-12	14-Apr-12	DOWNEY FORD LINCOLN	#2381	8K775	2	4842	\$14.63	\$38.55	1	PA	#VERIFY CUST CONCERN PERFORM ECC TEST, H	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	18-Feb-12	2-May-12	AUTOMAX FORD	#2381	8K775	2	2292	\$10.74	\$56.39	1	PA	#VERIFY NO CODES PRESENT PERFORM TSB 12 64	#1	#3035	V442	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	30-Mar-12	23-Apr-12	SULLIVAN FORD LINCOLN, INC.	#2381	8K775	2	27	\$0.00	\$38.31	1	PA	#RAN ECC TEST TEST FOUND CODE P0304 PERFORM	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	30-Mar-12	23-Apr-12	CLASSIC FORD LINCOLN OF COLUMBIA	#2381	8K775	2	2292	\$0.00	\$38.31	1	PA	#P0303, P0308, P0306, REFERENCE AND PERFORM	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	10-Feb-12	13-Mar-12	DEARBORN MOTORS LTD	#2381	8K775	12	4502	\$44.92	\$292.06	1	PA	#XCONFIRM CONCERN, IDS PINS, CUSTOMER TO	#1	#3035	V442	PT C&C
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	4-Jun-12	21-Jun-12	TONY BETHEN & SONS FORD	#2381	12405	2	3282	\$55.17	\$164.03	1	PA	#PERFORMED ECC DIAG, 1. REMOVED AND REPLAC	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	CGR9021	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	24-Feb-12	21-Mar-12	DANIS FORD LINCOLN SALES LTD.	#2381	8K775	2	5	\$301.68	\$3,091.00	1	PA	#TEST ENGINE PASSES, CHECK RESISTANCE TO	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	24-Apr-12	23-May-12	TAYLOR MOTOR CO. OF WAYNESVILLE	#2381	5.00E+212	2	1626	\$331.37	\$388.24	1	PA	#verify concern mil on knee pass road code p0308	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	5-Jun-12	19-Aug-12	HARDY FAMILY FORD	#2381	5.00E+212	4	8900	\$357.57	\$450.63	1	PA	#RAN ECC DIAG P0306 P0343 REPLACE DRIVERS	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	CGR9021	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	7-Dec-12	12-Apr-12	ROBERT MOORE INC.	#2381	5.00E+212	2	13208	\$377.88	\$469.19	1	PA	#TECH VERIFIED CONCERN, P0304, P0308, P030	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	19-Mar-12	28-Apr-12	STOCKMAN MOTOR, INC.	#2381	5.00E+212	2	3493	\$292.99	\$372.99	1	PA	#RAN DIAG FOUND P0306, P0430 CATALYST SYSTE	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	21-Feb-12	7-Mar-12	PALM BAY FORD	#2381	5.00E+212	2	7817	\$332.89	\$418.28	1	PA	#CONTINUED DIAG FOUND MISSED FIRES AND CA	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGEEK910	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	16-Mar-12	12-Apr-12	METRO FORD SALES LIMITED	#2381	5.00E+212	2	8362	\$298.23	\$418.28	1	PA	#TSB 12 64 COMPLETE 2011, 1.09HRS	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	27-Mar-12	27-Apr-12	AVALLON FORD SALES 1996 LIMITED	#2381	5.00E+212	2	6729	\$308.14	\$406.86	1	PA	#CONFIRM CHECK ENGINE LUMEN SELF TEST & C	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	5-Nov-12	16-Jan-12	JENKINS & WYNNIE AND LINCOLN	#2381	5.00E+212	6	5430	\$292.99	\$382.99	1	PA	#TEST REPELACED CONCENTRATOR, KOEC/KO	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGC0301	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	22-Dec-12	2-Jun-12	DAVID SEAR FORD	#2381	5.00E+212	1	5	\$650.00	\$6,500.00	1	PA	#DURING ROAD TEST DRIVE EXHAUST PIPE WIT	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	14-Dec-11	31-Dec-11	BARIL FORD LINCOLN INC.	#2381	5.00E+212	2	8584	\$402.26	\$486.03	1	PA	#VERIFY CHECK ENGINE ALLUME TEST CODE P04	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	4-May-12	16-Jun-12	CYPRESS MOTORS D.S.C. LTD.	#2381	5.00E+212	1	5142	\$307.17	\$419.67	1	PA	#SCANNED, HAD CODES P0304, P0305, P0306	#1	#3035	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	28-Nov-11	14-Mar-12	TOMMIE VAUGHN AUTO COUNTRY	#2381	5.00E+212	1	1454	\$300.63	\$388.55	1	PA	#VERIFY CONCERN, ECC, TE	#1	#3035	V442	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AJ	9-Feb-12	30-Mar-12	FORD OF SUDELL	#2381	8K775	2	450	\$0.00	\$45.68	1	PA	#TESTED SYSTEM, P0306, INST. OK AT THIS T	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	21-Feb-12	22-Mar-12	HUNTINGTON FORD, INC.	#2381	8K775	3	8838	\$0.00	\$46.17	1	PA	#P 03075 CC 42, CHECK FOR DEFLECTOR REPR	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3	AF	28-Apr-12	30-Jun-12	HARG FORD SALES, INC.	#2381	8K775	1	2705	\$11.44	\$43.05	1	PA	#PERFORMED ECC TEST FOUND P0304, P0305, P0	#1	#3035	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	FBI41E	T1K0V	T1C3</																	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION				
COP	ENGINE	N/A	2012	1FTFW1T8C	T/F6	F/B416	T/KW	T/C3	AF	24-Mar-12	24-May-12	BOB TOMES FORD	#B312	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B302	V52	24	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1T4C	T/F6	F/B416	T/KW	T/C3	AF	8-Jun-12	23-Jun-12	TURNPIKE FORD OF HUNTINGTON	#B312	12	E	3413	\$5.17	\$48.84	1	TX	WV X-RAN DIAGNOSTICS P0308 P0313 CK PCM CALIBRA	CHECK ENGINE LIGHT ON	#B302	V52	24	PT C&C		
FUEL INJECTOR	ENGINE	CG2K1201	2012	1FTFW1T8C	T/F6	F/B416	T/KW	T/C3	AF	9-Apr-12	18-May-12	SPRINKS MOTOR COMPANY, INC.	#B312	9	B	9638	0	3707	\$388.96	\$1,077.13	5	TX	X-CHECKED CONCERN PER PERFORMED FUEL TEST	CUSTOMER STATES TO	#B302	V29	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	CG2B1018	2012	1FTFW1T1C	T/F6	F/B416	T/KW	T/C3	AJ	17-Jun-12	4-Jul-12	GREAT LAKES FORD LINCOLN OF MI	#B312	5	E	2573	\$308.75	\$398.72	1	MI	MI X-VERIFY CONCERN AND INSPECT AND PERFORM D	CUSTOMER STATES CHE	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T9C	T/F6	F/B416	T/KW	T/C3	AJ	16-Dec-11	28-Feb-12	RYBURN MOTOR COMPANY, INC.	#B312	5	E	18138	\$310.67	\$392.37	1	TX	AR X-FOUND TSSM 12 6 4 ADDRESSING CONCERN**	HC CUSTOMER STATES CHE	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C	T/F6	F/B416	T/KW	T/C3	AF	19-Jan-12	11-Feb-12	CARBON FORD, INC.	#B312	5	E	10089	\$447.50	\$551.56	1	TX	FL X-PERFORM TSS 12 6 4 SELFTEST RECEIVED DTC P	VEHICLE HAS CHECK EN	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T6C	T/F6	F/B416	T/KW	T/C3	AF	28-Jun-12	6-Jul-12	FRED GARDNER FORD SALES, INC.	#B312	5	E	1610	\$300.83	\$384.13	1	MI	MI X-ROAD TESTED VERIFIED CONCERN BROUGHT INT	CUSTOMER STATES THE	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T9C	T/F6	F/B416	T/KW	T/C3	AF	28-Jun-12	7-May-12	HUNTSVILLE FORD	#B312	5	E	13147	\$292.99	\$384.87	1	TX	NC X-ECC DIAG P0430 KOEC PP TST HF REPLACED CAT	CUSTOMER STATES CHE	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T6C	T/F6	F/B416	T/KW	T/C3	AJ	21-May-12	23-May-12	RIXSON AUTOLEXP	#B312	5	E	9093	\$300.83	\$396.13	1	TX	LA X-COMPLETED TSS 12 6 4 1 WPI	CUSTOMER STATES CHE	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T4C	T/F6	F/B416	T/KW	T/C3	AJ	20-May-12	4-Feb-12	CLASSIC FORD SALES	#B312	5	E	17379	\$292.99	\$392.99	1	TX	NC X-DTC P430 BANK 2 CONVERTER, REPL CONVERTE	CHECK ENGINE LIGHT ON	#B302	V44	24	PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B416	T/KW	T/C3	AJ	18-Jan-12	23-Jun-12	SUMMERVILLE FORD, INC.	#B312	5	E	2574	\$300.83	\$417.19	1	TX	NC X-TEST CONCERN CK ENGINE LT ON RETRIEVE CK	AIR INTAKE BLOW OFF	#B302	V52	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T0C	T/F6	F/B416	T/KW	T/C3	AF	28-Jun-12	30-Apr-12	NORTH STAR FORD	#B312	5	E	20785	\$311.02	\$412.47	1	TX	MI X-SCANNED FOR DTC P0430 FOUND TSS 12 6 2 Q	RECHECK CHECK ENGINE LIGHT	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T0C	T/F6	F/B416	T/KW	T/C3	AF	15-Nov-11	3-Mar-12	FORD OF KIRKLAND	#B312	5	E	14009	\$311.04	\$565.93	1	TX	WA X-VERIFY MIL ON, PER FIK	CHECK ENGINE LIGHT	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T9C	T/F6	F/B416	T/KW	T/C3	AJ	11-Apr-12	7-Jun-12	BEAUDRY & LAPORTE LEE	#B312	5	E	4238	\$309.11	\$397.43	1	TX	QC X-VERIFY TEMON CHECK TEUR R TMS AJOU R TEMON	CHECK CHECK ENGINE	#B302	V44	24	PT MALFUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B416	T/KW	T/C3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#B312	5	E	10366	\$12.84	\$48.92	1	TX	SD X-VERIFY MISFIRE CHECKED CODES INSPECTED FOUR	TYCE IN THE LAST 80K	#B302	V44	24	PT MALFUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T9C	T/F6	F/B416	T/KW	T/C3	AF	20-Feb-12	11-Apr-12	CROWN FORD	#B312	5	E	4534	\$11.44	\$57.13	1	TX	TN X-126064A ROAD TEST C&AR DTC'S REROAD TEST	CUST STATES THAT THE	#B302	V29	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C	T/F6	F/B416	T/KW	T/C3	AF	7-Nov-11	4-May-12	PINEWOOD FORD LIMITED	#B312	5	E	9088	\$11.44	\$76.44	1	TX	ON X-ROAD TEST AND CHECK OASIS FOR CONCERN	PER CUSTOMER COMPLA	#B302	V44	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B416	T/KW	T/C3	AF	15-Mar-12	18-May-12	BILLY WOOD FORD	#B312	5	E	5233	\$10.04	\$48.95	1	TX	LA X-FOUND P0430 CODES FOUND TSS 12 6 4 INSTAL	CHECK ENGINE LIGHT IS	#B302	V29	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T9C	T/F6	F/B416	T/KW	T/C3	AF	23-Apr-12	11-May-12	FRANK JACKSON SANDY SPRINGS FO	#B312	5	E	5001	\$10.76	\$60.12	1	TX	GA X-ECC TEST NO CODES PERFORM TSS 12 6 4 INSTA	CUSTOMER STATES TR	#B302	V52	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T7C	T/F6	F/B416	T/KW	T/C3	AF	9-Nov-11	27-Dec-11	MOYER FORD SALES, INC.	#B312	5	E	14657	\$0.00	\$39.56	1	TX	AL X-8K75S CHECKED DTC P0330 INSPECT	CUSTOMER STATES VEH	#B302	V44	24	PT TRANSMISSION		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B416	T/KW	T/C3	AF	23-May-12	7-May-12	LIBERTY FORD, INC.	#B312	5	E	4832	\$10.74	\$48.95	1	TX	LA X-ECC KOEC P0308 P0309 P0330 TSS 12000 IN	CHECK ENGINE LIGHT ON	#B302	V29	24	PT C&C		
TSB REFLASH	PT C&C	CG9EJ005	2012	1FTFW1T9C	T/F6	F/B416	T/KW	T/C3	AF	7-Nov-11	10-May-12	RED WING FORD	#B312	5	E	3022	\$8.00	\$50.80	1	TX	MI X-VERIFY CK ENGINE LIGHT IS ON P0300 P0304 P0305	C/C CK ENGINE LIGHT	#B302	V29	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T0C	T/F6	F/B416	T/KW	T/C3	AF	18-May-12	15-Jun-12	RYBURN MOTOR COMPANY, INC.	#B312	5	E	2329	\$0.00	\$40.85	1	TX	AR X-VERIFIED CUSTOMERS CONCERN RAN DCT'S AN	CUSTOMER STATES VEH	#B302	V29	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T4C	T/F6	F/B416	T/KW	T/C3	AF	23-Feb-12	30-Mar-12	WALKER FORD COMPANY, INC.	#B312	5	E	2230	\$14.58	\$60.50	1	TX	MI X-ECC TEST NO CODES R0ADTEST RUN OASIS	INDURVABILITY CONCERN	#B302	V44	24	PT MALFUNCTION		
TSB REFLASH	PT C&C	CFUB7006	2012	1FTFW1T6C	T/F6	F/B416	T/KW	T/C3	AF	7-Feb-12	17-Apr-12	CITRUS MOTORS	#B312	5	E	6182	\$10.04	\$60.86	1	TX	CA X-PERFORM TSS 12 6 4. REPROGRAM PCM AND INST	UP UP DEPT	#B302	V52	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T9C	T/F6	F/B416	T/KW	T/C3	AF	13-Feb-12	9-Jun-12	LEGACY FORD	#B312	5	E	3193	\$10.74	\$58.48	1	TX	TX X-8K75S CC 42 EEC TEST KOEC CODES P0300	P0330 CUST STATES CHECK E	#B302	V52	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T1C	T/F6	F/B416	T/KW	T/C3	AF	18-May-12	2-Jun-12	WILMES FORD-LINCOLN, INC.	#B312	5	E	2675	\$0.00	\$39.58	1	TX	OK X-KOEC PASS COM MEM P0308 CHECKED OASIS	CUSTOMER STATES THE	#B302	V29	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T1C	T/F6	F/B416	T/KW	T/C3	AF	28-Jan-12	28-Feb-12	BONNER SPRINGS FORD, INC.	#B312	5	E	5489	\$0.00	\$44.95	1	TX	KS X-IDS TEST PCM KOEC PASS KOEC PASS REPRGR	CUSTOMER STATES CHE	#B302	V44	24	PT MALFUNCTION		
TSB REFLASH	PT C&C	CG2F1005	2012	1FTFW1T4C	T/F6	F/B416	T/KW	T/C3	AF	28-Jan-12	29-May-12	HUGO FORD, INC.	#B312	5	E	8009	\$0.00	\$48.95	1	TX	MI X-RAN MESSAGES VERIFIED TSS LOOKS OK R	CUSTOMER STATES THE	#B302	V44	24	PT MALFUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T0C	T/F6	F/B416	T/KW	T/C3	AF	15-Mar-12	3-Jul-12	WATERLOO FORD LINCOLN SALES LT	#B312	5	E	1361	\$0.00	\$59.75	1	TX	AB X-INSPECT FOR MIL WAS ON FLASHING TSS 12 6 4	CHECK AND ADVISE FOR	#B302	V44	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T2C	T/F6	F/B416	T/KW	T/C3	AF	14-May-12	26-Jun-12	ANDERSON FORD	#B312	5	E	1485	\$11.44	\$48.26	1	TX	SC X-TSS 12 6 4 PERFORM SYSTEM TESTS, P0304	308 CUSTOMER STATES CHE	#B302	V29	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T9C	T/F6	F/B416	T/KW	T/C3	AF	22-Feb-12	24-Mar-12	GUIN FORD OF CONROE	#B312	5	E	1210	\$10.74	\$58.48	1	TX	TX X-CK FOUND ENGINE WILL RESISTATE TO ACCE	LS THAT ENGINE MISFIR	#B302	V29	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T3C	T/F6	F/B416	T/KW	T/C3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD OF COLUMB	#B312	5	E	9695	\$10.04	\$59.93	1	TX	SC X-INSTAL WIND DEFLECTOR AND REPROGRAM	FOR VEHICLE BOGGS DOWN	#B302	V52	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T9C	T/F6	F/B416	T/KW	T/C3	AF	13-Mar-12	23-May-12	OCEAN PARK FORD SALES LTD.	#B312	5	E	3825	\$0.00	\$59.99	1	TX	BC X-DIAGNOSED FOR CONCERN IDS TEST P0300	P0330 CHECK AND REPORT ON	#B302	V44	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T2C	T/F6	F/B416	T/KW	T/C3	AF	6-Jan-12	2-Feb-12	DAVIS FORD SALES LTD.	#B312	5	E	2656	\$0.00	\$48.95	1	TX	MI X-ECC TEST CODES P0300 P0308 P0309 PERFORM	DRIVEABILITY CONCERN	#B302	V44	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T4C	T/F6	F/B416	T/KW	T/C3	AF	23-Mar-12	4-Jun-12	SOUTH LINES LINCOLN, INC.	#B312	5	E	2702	\$11.44	\$54.83	1	TX	PA X-CHECK ENGINE HESITATION ON LONG DRIVE	REFUGINE CUTS OUT AND	#B302	V52	24	PT C&C		
FUEL INJECTOR	ENGINE	CE9F0052	2012	1FTFW1T2C	T/F6	F/B416	T/KW	T/C3	AF	2-Feb-12	24-Feb-12	DAMS FORD LINCOLN SALES LTD.	#B312	12	B	2322	\$93.40	\$588.73	4	TX	BC X-KIDS HOOKUP AND DIAGN ON CYL 4 UNDER	DRIVEABILITY CONCERN	#B302	V44	24	PT C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T9C	T/F6	F/B416	T/KW	T/C3	AF	4-Apr-12	12-Jul-12	BIG M FORD LINCOLN LTD.	#B312	5	E	841	\$0.00	\$55.02	1	TX	AB X-CONFIRMED CONCERN IDS CONNECT AND	CHECK DIAG AND ADVISE FOR	#B302	V44	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B416	T/KW	T/C3	AF	24-May-12	11-Jun-12	WOOLWING FORD LINCOLN, INC.	#B312	5	E	4005	\$292.99	\$395.75	1	TX	MS X-AS PER TSS REPLACED CATALYTIC CONVERTER	CHECK ENGINE LIGHT ON	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	F/B416	T/KW	T/C3	AF	29-Jun-12	31-Jul-12	TOMBALL FORD, INC.	#B312	5	E	18007	\$200.83	\$395.41	1	TX	TX X-126064A 10MI EEC TEST CODE P0308	NSP AND CHECK ENGINE	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B416	T/KW	T/C3	AF	30-Mar-12	23-May-12	TOWNSEND FORD	#B312	5	E	3218	\$292.99	\$378.19	1	TX	AL X-RAN EEC TEST REPLACED LEFT CATALYTIC CON	Customer States Check en	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CE5AK003	2012	1FTFX1T1C	T/F6	F/B416	T/KW	T/C3	AJ	27-Feb-12	21-Mar-12	FAIRLEY & STEVENS LTD	#B312	5	E	3248	\$308.14	\$398.42	1	TX	NS X-ECC TEST P0308 P0430 POWER BALANCE	MISS NO CODES CHECK E	#B302	V44	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CE5AN013	2012	1FTFX1T1C	T/F6	F/B416	T/KW	T/C3	AF	13-Apr-12	23-May-12	DES LAURENTS FORD INC.	#B312	5	E	254	\$284.48	\$388.11	1	TX	QC X-VERIFY DTC'S P0308 P031	31 REPROGRAM MOTORS	#B302	V44	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CG5E007	2012	1FTFW1T3C	T/F6	F/B416	T/KW	T/C3	AF	6-Jun-12	5-Jul-12	JARRETT-GORDON FORD, INC.	#B312	5	E	2187	\$400.71	\$484.83	1	TX	FL X-PERFORM EEC DIAG TEST PULL CODE P0430	AND CUST STATES VEH WEN	#B302	V52	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	F/B416	T/KW	T/C3	AF	14-Feb-12	28-Mar-12	MALLOY FORD	#B312	5	E	8021	\$311.37	\$399.91	1	TX	VA X-CK DTC'S CODE VP0430 AS PER TSS 12 6 4	REPLACED AND CHECK EN	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T0C	T/F6	F/B416	T/KW	T/C3	AF	11-Jan-12	11-Feb-12	MALLOY FORD	#B312	5	E	3850	\$311.37	\$394.11	1	TX	AL X-IDS HOOK UP RETRIEVE DTC'S P0430	REPLACED LEFT CUSTOME	#B302	V29	24	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T9C	T/F6	F/B416	T/KW	T/C3	AF	29-May-12	21-Jun-12	DAVID SELL FORD, INC.	#B312	5	E	1387	\$300.83	\$398.95	1	TX	TX X-FOUND RELATED TSS PERFORMED TSS 12 6 4	OK C/C CHECK ENGINE LI	#B302	V29	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B416	T/KW	T/C3	AF	22-Apr-12	13-Jun-12	GAYLORD FORD LINCOLN, INC.	#B312	5	E	2339	\$10.74	\$49.29	1	TX	MI X-VERIFIED CUSTOMER CONCERN, RAN ELEC	TRONIC CUSTOMER STATES	#B302	V29	24	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1																								

Age Group	Percentage
18-24	10%
25-34	20%
35-44	30%
45-54	25%
55-64	15%
65-74	10%
75-84	5%
85+	5%

2012 MY 3.5L GTDI P415 Misfire Claims

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2012 MY 3.5L GTDI P415 Misfire Claims

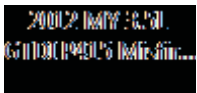
2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Tuesday, August 21, 2012 7:02 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (8/21/12)

Thirty-four new claims today

(16) Catalytic Converter (one of these has a July 2012 build date - 7/18/12)
(9) TSB Reflash
(3) COP
(3) Diag - Misfire
(2) Spark Plug
(1) Diag - P0430

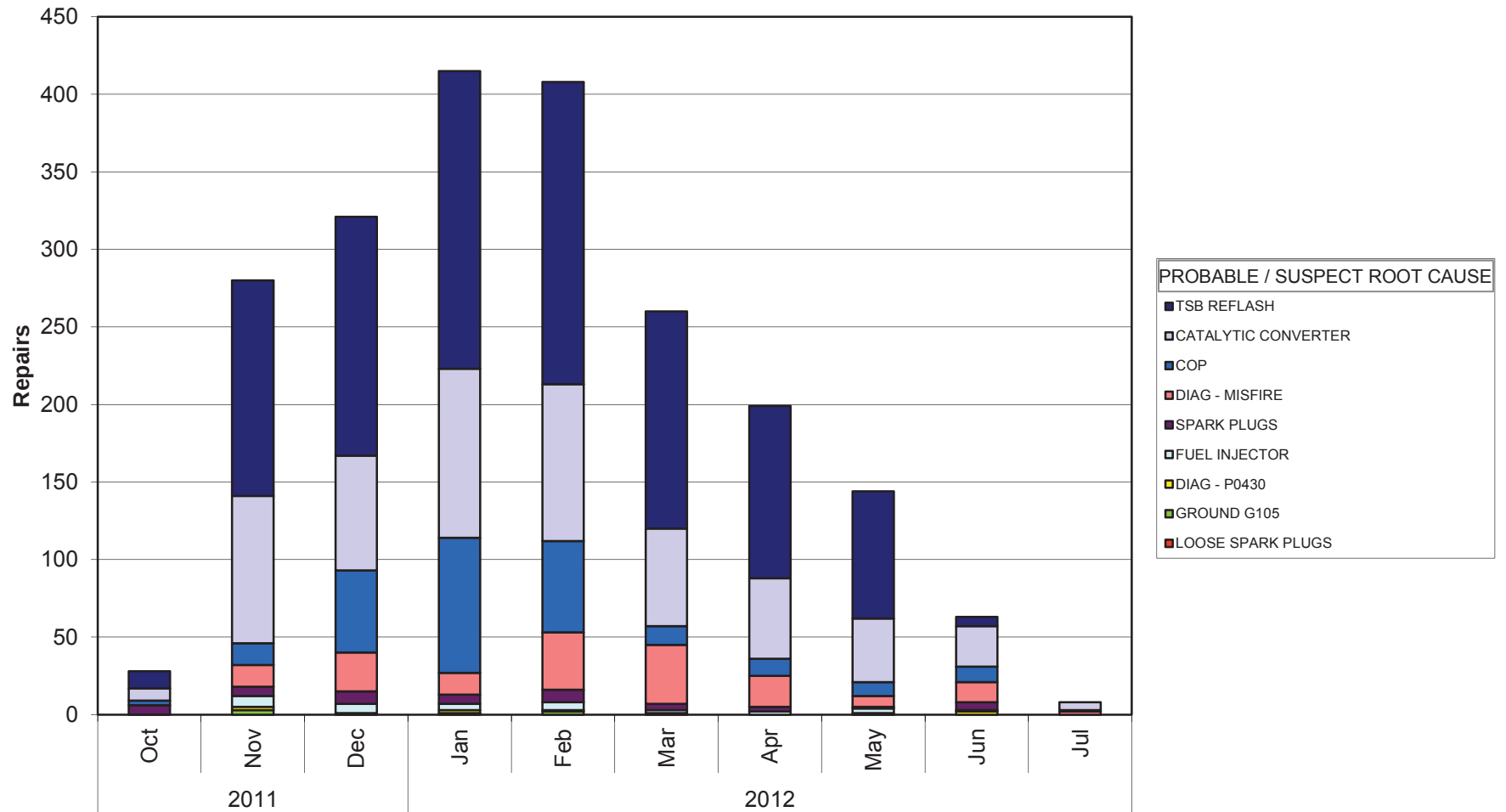


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 8/20/12



Years PROD DATE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
Grand Total		2

GROUND G105		DIAG - P0430
	3	2
		2
	2	1
		1
		1
		2
	5	9

FUEL INJECTOR	SPARK PLUGS	
		6
	7	6
	6	8
	4	6
	5	8
	2	4
	2	3
	3	1
	1	5
	30	47

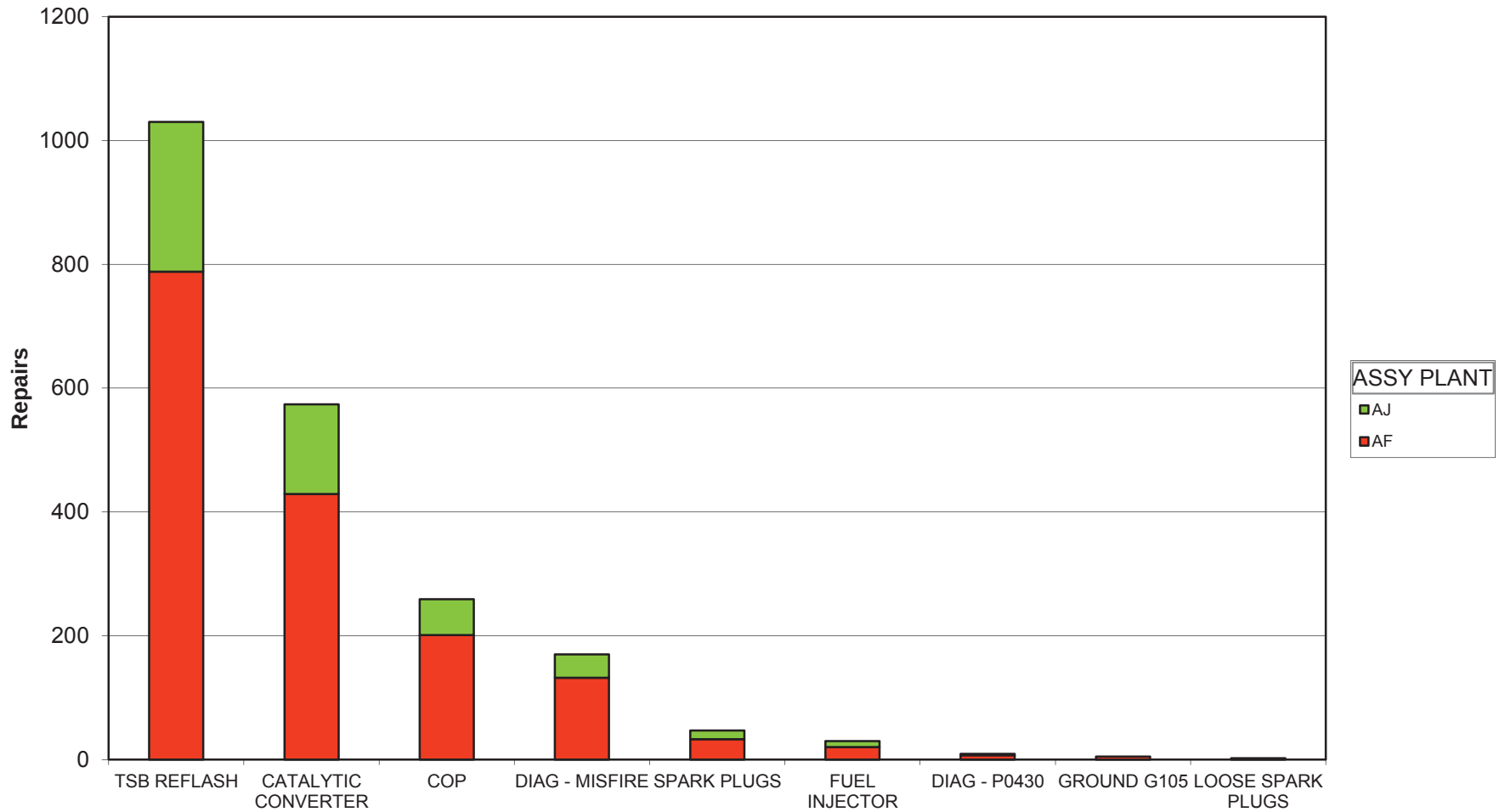
DIAG - MISFIRE	COP	
		3
	14	14
	25	53
	14	87
	37	59
	38	12
	20	11
	7	9
	13	10
	2	1
	170	259

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	8	11
	95	139
	74	154
	109	192
	101	195
	63	140
	52	111
	41	82
	26	6
	5	
	574	1030
		2126

ENGINE CODE	TRANS CODE	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 8/20/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	ASSY PLANT		
PROBABLE / SUSPECT ROOT CAUSE	AF	AJ	Grand Total
TSB REFLASH	788	242	1030
CATALYTIC CONVERTER	429	145	574
COP	201	58	259
DIAG - MISFIRE	132	38	170
SPARK PLUGS	33	14	47
FUEL INJECTOR	20	10	30
DIAG - P0430	7	2	9
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1616	510	2126

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIFE	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BIN	FUNCTION			
COP	ENGINE	BLTD0003	2012	1FTFWW1C3	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#B8L	12029	C3	12-Dec-11	1	929	\$63.09	\$116.81	1	GA	#	ECCTEST P0130 MONITOR TEST REPLACED #6 COIL ENGINE SKP MISS DRIVE	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E9C	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#B8L	12029	C3	29-Nov-11	0	20	\$5.17	\$63.22	1	GA	#	CKECHK FOR CODES, #2 SPARK PLUG CRACKED, RST TEST DRIVE ON P0130	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E9C	T/F6	F/B41E	T/KW	T/C3	AJ	24-Oct-11	8-Dec-11	FUTURE FORD OF CLOVIS	#B8L	12465	C3	22-Dec-11	1	28	\$10.33	\$159.03	1	CA	#	ECCTEST P0300, POWERED PLUGS AND ROAD TEST	#1	V29	PT C&C
GROUND G105	ENGINE	NIA	2012	1FTFWW1E4C	T/F6	F/B41E	T/KW	T/C3	AF	25-Oct-11	9-Dec-11	HILLER FORD INC	#B8L	12405	C3	6-Dec-11	-1	10	\$5.17	\$42.48	0	WI	#	VERIFIED CONCERN, PERISS CC 42	#1	V29	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	15-Dec-11	JIM HANSEN'S GATEWAY FORD LINCOLN	#B8L	12029	C3	23-Jan-12	1	148	\$30.00	\$89.19	1	AB	#	238 VERIFIED CONCERN, #2 COIL	#1	V29	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	23-Dec-11	DEAN ARBOUR FORD OF WEST BRANCH	#B8L	12405	C3	10-Dec-11	1	1951	\$520.44	\$137.92	3	FL	#	VERIFIED COMPLAINT, INTERMITTENTLY CLEAR, CUSTOMER STATES CHECK ENGINE LIGHT	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	15-Dec-11	ALL STAR FORD	#B8L	12029	C3	22-Dec-11	1	272	\$30.00	\$79.35	1	WI	#	DID NOT DUPL ON RD TSD AND REINST IN FLOW	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#B8L	12029	C3	28-Dec-11	1	418	\$240.12	\$443.16	2	GA	#	ROADTESTED & VERIFIED CONCERN, P0130	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E4C	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	23-Dec-11	DUNFORD FORD LINCOLN	#B8L	12029	C3	30-Dec-11	1	1951	\$520.44	\$137.92	3	FL	#	VERIFIED COMPLAINT, INTERMITTENTLY CLEAR, CUSTOMER STATES CHECK ENGINE LIGHT	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTOR SALES, INC.	#B8L	12029	C3	8-Dec-11	-1	12	\$592.25	\$698.95	1	GA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTOR SALES, INC.	#B8L	12029	C3	8-Dec-11	-1	12	\$592.25	\$698.95	1	GA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTOR SALES, INC.	#B8L	12029	C3	8-Dec-11	-1	12	\$592.25	\$698.95	1	GA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTOR SALES, INC.	#B8L	12029	C3	8-Dec-11	-1	12	\$592.25	\$698.95	1	GA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTOR SALES, INC.	#B8L	12029	C3	8-Dec-11	-1	12	\$592.25	\$698.95	1	GA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTOR SALES, INC.	#B8L	12029	C3	8-Dec-11	-1	12	\$592.25	\$698.95	1	GA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTOR SALES, INC.	#B8L	12029	C3	8-Dec-11	-1	12	\$592.25	\$698.95	1	GA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTOR SALES, INC.	#B8L	12029	C3	8-Dec-11	-1	12	\$592.25	\$698.95	1	GA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTOR SALES, INC.	#B8L	12029	C3	8-Dec-11	-1	12	\$592.25	\$698.95	1	GA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTOR SALES, INC.	#B8L	12029	C3	8-Dec-11	-1	12	\$592.25	\$698.95	1	GA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTOR SALES, INC.	#B8L	12029	C3	8-Dec-11	-1	12	\$592.25	\$698.95	1	GA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN MOTOR SALES, INC.	#B8L	12029	C3	8-Dec-11	-1	12	\$592.25	\$698.95	1	GA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	HALLMARK FORD SALES LIMITED	#B8L	12029	C3	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST, OK, ENG RUNNING ROUGH	#1	V29	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	BOWEN SCARFF FORD LINCOLN	#B8L	12029	C3	6-Jan-12	1	522	\$161.77	\$409.11	3	WA	#	ECCTEST P0130, MONITORED PIDS, REPLACED #6 COIL	#1		

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2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	CHLCE LFT	CHLCE RFT	CHLCE CRNS	CHLCE CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER/SHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION				
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#024	RECALEM	24-22-Feb-12	2	#3492	\$0.00	\$37.79	01	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#12 2 10	CUSTOMER STATES SON	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	CAQAP024	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	23-Jan-12	26-Dec-11	PRESTON FORD LINCOLN	#024	RECALEM	24-17-Feb-12	2	#1721	\$0.00	\$37.78	01	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHI	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	23-Jan-12	9-Feb-12	DELAHY FORD, INC.	#024	RECALEM	24-22-Feb-12	1	#314	\$0.00	\$35.04	01	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRN	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	25-Jan-12	7-Feb-12	MIKE SHAD FORD AT THE AVENUES	#024	RECALEM	24-10-Feb-12	1	#45	\$0.00	\$36.03	01	NA	FL	CS LACKS POWER ON ENGINE	CUSTOMER STATES WHI	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#024	RECALEM	24-14-Mar-12	3	#2748	\$0.00	\$30.79	01	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CLIENT STATES ANGE	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#024	RECALEM	24-12-Mar-12	1	#2113	\$0.00	\$32.97	01	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES WHI	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	21-Nov-11	22-Feb-12	RUSTY ECK FORD, INC.	#024	RECALEM	24-9-Mar-12	1	#3866	\$0.00	\$36.91	01	NA	KS	M O 3866 RECALEM PERFORM SELFTEST AND RECALLS WAS DOING ABOUT	CUSTOMER STATES GEL	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	11-Dec-11	14-Feb-12	RISK FAMILY FORD, INC.	#024	RECALEM	24-20-Feb-12	1	#915	\$0.00	\$26.91	01	NA	NC	RAN EEC TEST PASS REPROGRAMMED PER TSB	CUSTOMER STATES VER	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	7-Dec-11	5-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#024	RECALEM	24-8-Mar-12	1	#1269	\$0.00	\$30.49	01	NA	CO	VERIFIED CONCERN. PULLED CODES, NONE PER	CUSTOMER STATES GEL	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	31-Jan-12	25-Jan-12	CROWN FORD	#024	RECALEM	24-28-Feb-12	2	#3387	\$0.00	\$36.42	01	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHI	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	19-Feb-12	CHARTWELL FORD (VENTES) INC.	#024	RECALEM	24-29-Feb-12	2	#965	\$0.00	\$32.00	01	NA	TX	CHECK ENGINE CHOKES DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#024	RECALEM	24-21-Mar-12	1	#1105	\$0.00	\$28.52	01	NA	KS	verify concern eec test p0034 check oasis lab 12 02 10	VEHICLE CUT OUT AND	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#024	RECALEM	24-22-Feb-12	1	#590	\$0.00	\$37.44	01	NA	WI	CONFIRM CONCERN TEST EEC. NO CODES	REBURSTS AT HIGHWAY 47	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	25-Oct-11	29-Feb-12	VONDRAL FORD	#024	RECALEM	24-29-Feb-12	2	#771	\$0.00	\$37.02	01	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATOR	RANDOM ENGINE SURGE	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	CB2A008	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	23-Dec-11	13-Jan-12	METRO FORD, INC.	#024	RECALEM	24-6-Mar-12	2	#681	\$0.00	\$35.54	01	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	25-Oct-11	29-Feb-12	NORRIS FORD	#024	RECALEM	24-6-Mar-12	1	#1336	\$0.00	\$31.00	01	NA	GA	RECALL TEST PCM PASS MONITOR DATA LOGGER	CUSTOMER STATES VER	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	CAM1T001	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#024	RECALEM	24-24-Mar-12	3	#1656	\$0.00	\$28.54	01	NA	AR	DIAG EEC NO CODES, TEST DROVE AND SERGE	ENGINE RUNS ROUGH UP	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	28-Nov-11	29-Dec-11	SUT HILL FORD	#024	RECALEM	24-21-Mar-12	-1	#1317	\$0.00	\$29.24	01	NA	WI	VERIFY FORD AND PERFORM LAG ON ACCELER	STAN MA SAYS IF YOUR	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	8-Dec-11	2-Feb-12	NORRIS FORD	#024	RECALEM	24-24-Mar-12	1	#322	\$0.00	\$25.01	01	NA	MO	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	#024	RECALEM	24-16-Mar-12	1	#1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST VERIFIER EEC REPROGRAMMER KM	VERIFY MOTOR A CO	#024	V29	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	13-Nov-11	21-Feb-12	MIDDLEBACH FORD LINCOLN	#024	RECALEM	24-27-Feb-12	-1	#25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST P0430 NEC TO PERFORM PCM	CHECK ENGINE LIGHT ON	#024	V29	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#024	RECALEM	24-24-Mar-12	1	#1365	\$0.00	\$26.81	01	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0036	CUSTOMER STATES CHE	#024	V29	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	17-Nov-11	22-Feb-12	ROBICHAUX FORD	#024	RECALEM	24-12-Mar-12	1	#2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	#024	V29	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#024	RECALEM	24-21-Mar-12	2	#4182	\$0.00	\$36.40	01	NA	TX	BASE WARRANTY CC 44 ACCELERATION AFTER EX	ENGINE MISSES OUT	#024	V40	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	28-Dec-11	30-Dec-11	JOHNSTON FORD	#024	RECALEM	24-6-Mar-12	1	#4831	\$0.00	\$32.20	01	NA	TX	VISUAL INSPECTION CONFIRM PERFORMED	CUSTOMER STATES WHI	#024	V40	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	21-Nov-11	11-Jan-12	CHAMPION FORD	#024	RECALEM	24-16-Mar-12	3	#12378	\$0.00	\$35.14	01	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	#024	V44	24	PT C&C	
TSD REFLASH	PT C&C	CA189001	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	11-Dec-11	31-Dec-11	FRANKLIN FORD, INC.	#024	RECALEM	24-15-Feb-12	2	#3125	\$0.00	\$29.94	01	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 02 10	CUSTOMER STATES WHI	#024	V48	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	21-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#024	RECALEM	24-15-Feb-12	2	#3125	\$0.00	\$29.94	01	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 02 10	CUSTOMER STATES WHI	#024	V48	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-16-Feb-12	2	#9	\$0.00	\$24.01	03	NA	NS	15 H15 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-16-Feb-12	-1	#9	\$0.00	\$24.01	03	NA	NS	15 H15 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	11-Nov-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-16-Feb-12	-1	#9	\$0.00	\$24.01	03	NA	NS	15 H15 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-28-Feb-12	1	#1186	\$0.00	\$24.01	03	NA	NS	1910 PERFORMED CONCERN CONCERN CONCERN	RUNS ROUGH AT TIMES	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	15-Dec-11	29-Dec-11	SUT HILL FORD	#024	RECALEM	24-16-Feb-12	2	#1455	\$0.00	\$29.24	01	NA	WI	DIAG AND VERIFY RECALL STATES SURGE AT	VEHICLE CUT OUT AND	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	29-Dec-11	12-Mar-12	PURVIS FORD, INC.	#024	RECALEM	24-16-Feb-12	2	#1639	\$0.00	\$28.66	01	NA	TX	DIAG AND VERIFY RECALL STATES SURGE AT	VEHICLE CUT OUT AND	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	CBV8X020	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	#024	RECALEM	24-16-Feb-12	1	#2532	\$0.00	\$32.23	01	NA	TX	PERFORMED EEC SELF TEST	NOTED SSM 22190 ALDIA	CUSTOMER STATES WHI	#024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	26-Nov-11	8-Dec-11	BIEST FORD LINCOLN	#024	RECALEM	24-24-Feb-12	3	#3665	\$0.00	\$37.74	01	NA	NH	NO DTC 5 RETRIEVED	TESTING	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	COE00017	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	19-Jan-12	24-Feb-12	WEBER-HARRIS FORD, INC.	#024	RECALEM	24-24-Feb-12	1	#342	\$0.00	\$32.00	01	NA	TX	VERIFIED CONCERN. PERFORMED	CUSTOMER STATES WHI	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	21-Dec-11	20-Jan-12	MURRAY MOTOR CO., INC.	#024	RECALEM	24-20-Feb-12	2	#3392	\$0.00	\$28.75	01	NA	TX	RAN DIAGS P111 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	28-Dec-11	AUTTERBERG FORD NORTH, INC.	#024	RECALEM	24-22-Feb-12	2	#3277	\$0.00	\$43.10	01	NA	TX	TSB 12 2 10 APPLIES REPROGRAM PCM	VEH STARTS TO JERK UP	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	23-Jan-12	7-Feb-12	AUTTERBERG FORD NORTH, INC.	#024	RECALEM	24-28-Feb-12	1	#877	\$0.00	\$33.39	01	NA	TX	PERFORM CONCERN CONCERN CONCERN CONCERN	THE ENG WAS RUNNING	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	11-Jan-12	3-Feb-12	ANCORA FORD	#024	RECALEM	24-13-Mar-12	2	#5141	\$0.00	\$31.71	01	NA	TX	REFER TO SSM 22225 IN LIT CONCERNS. VEH BUOL2	CUSTOMER STATES WHI	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	28-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#024	RECALEM	24-16-Mar-12	4	#4248	\$0.00	\$32.02	02	NA	AB	SCANNED FOR CODES, NONE. CHK OASIS & FOUND	REPAIR FOR VEH SURGE	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	8-Dec-11	9-Feb-12	SUT HILL FORD	#024	RECALEM	24-16-Feb-12	1	#1310	\$0.00	\$29.24	01	NA	WI	VERIFY REPROGRAM CONCERN	CUSTOMER STATES WHI	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#024	RECALEM	24-24-Feb-12	2	#988	\$0.00	\$30.99	01	NA	TN	TEST DROVE VEHICLE. CHECK DTCs, NONE PRESS	S. ENGINE IS SURGING	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6	T/KW	T/C3	AF	28-Nov-11	24-Jan-12	STUTTEVILLE FORD OF TALLAHUE	#024	RECALEM	24-17-Feb-12	3	#611	\$0.00	\$30.30	01	NA	OK	CS. RECALEM P0030 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXCF	T/F6	F/B4T6																							

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	ACTIVITY	CD	CL	CC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1C20K	T/F6	F/B4T6	T/KW	T/C3	AF	28-Oct-11	1-Mar-12		DAVID SELLF FORD, INC.	#25	RECALEM	24-22-Mar-12	1	1306	\$0.00	\$34.23	0	NA	TX	# VERIFIED CUSTOMERS CONCERN, EEC TEST CODE		CUSTOMER STATES CHEV		V29	29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E12G5	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	20-Dec-11		VILLAGE FORD INC.	#25	RECALEM	24-11-Mar-12	3	2967	\$0.00	\$38.32	0	NA	MI	# ROAD TESTED FOUNDERERRATIC SHIFTS PERFORM 3.5L DRIVER STATES VEH		CUSTOMER STATES VEH		V49	49	TRANSMISSION	
TSB REFLASH	PT C&C	COLD0004	2012	1FTFWW1E1X01	T/F6	F/B4T6	T/KW	T/C3	AF	27-Nov-11	9-Dec-11		TED RUSSELL FORD LINCOLN	#25	RECALEM	24-15-Feb-12	3	5797	\$0.00	\$34.92	0	NA	TN	# PERFORMED TSB 12 02 10 REPROGRAMMED PCM		CUSTOMER STATES VEH		V49	49	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1X03	T/F6	F/B4T6	T/KW	T/C3	AF	7-Jan-12	25-Jan-12		TUSKET SALES & SERVICE LTD	#25	RECALEM	24-18-Feb-12	1	105	\$0.00	\$24.01	0	NA	NS	#169 DUE TEST DROVE AND VERIFIED CONCERN, VEHICLE IN HUBERTS VA		CUSTOMER STATES VEH		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1S01	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	31-Dec-11		MALLOY FORD	#25	RECALEM	24-17-Feb-12	2	3188	\$0.00	\$32.07	0	NA	AL	#IDS HOOK UP KOED SELF TEST DTC P0300 PERFO		CUSTOMER STATES VEH		V52	52	PT C&C	
TSB REFLASH	PT C&C	CASA0033	2012	1FTFX1E13C03	T/F6	F/B4T6	T/KW	T/C3	AF	13-Dec-11	29-Dec-11		MORROW FORD	#25	RECALEM	24-18-Feb-12	2	4438	\$0.00	\$30.74	0	NA	PA	#attempt to verify, no faults in system, checked oass and		CUSTOMER STATES VEH		V52	52	PT C&C	
TSB REFLASH	PT C&C	CAS0010	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	25-Jan-12		KUNES COUNTRY FORD OF ANTOOK	#25	RECALEM	24-18-Feb-12	1	1284	\$0.00	\$42.25	0	NA	IL	#TEST AND DIAGNOSIS, REPROGRAM PCM, TEST OF		CUSTOMER GETTING P		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E78C1	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	11-Jan-12		CHAMPION FORD	#25	RECALEM	24-17-Feb-12	2	1952	\$0.00	\$35.14	0	NA	TX	#NO MIL PERFORMED KOED TEST NO DTC ROAD TE		CUSTOMER STATES THE		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C01	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	14-Jan-12		MEDFORD MOTORS, INC.	#25	RECALEM	24-14-Feb-12	2	1452	\$0.00	\$32.65	0	NA	WI	#VERIFIED CONCERN, RAN OASS, FOUND TSB 12 02		CUSTOMER STATES ENG		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C02	T/F6	F/B4T6	T/KW	T/C3	AF	18-Jan-12	10-Feb-12		GATOR FORD	#25	RECALEM	24-23-Feb-12	1	1743	\$0.00	\$35.69	0	NA	FL	#ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG		CUSTOMER STATES WHEN ACC		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	7-Nov-11	15-Dec-11		VONDRAL FORD	#25	RECALEM	24-8-Mar-12	3	3540	\$0.00	\$32.00	0	NA	TX	#ROAD TEST TO VERIFY CONCERN MIL LAMP ON E		CUSTOMER STATE CHECK E		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E12C01	T/F6	F/B4T6	T/KW	T/C3	AF	25-Nov-11	30-Jan-12		WACONIA FORD SALES, INC.	#25	RECALEM	24-23-Feb-12	1	1250	\$0.00	\$40.51	0	NA	MO	#SURGED CONCERN, FOUND TSB 12 2 10. REPR		CUSTOMER STATES THE		V52	52	PT C&C	
TSB REFLASH	PT C&C	CB040051	2012	1FTFWW1E12C01	T/F6	F/B4T6	T/KW	T/C3	AF	30-Nov-11	30-Dec-11		ANDERSON FORD OF ST. JOSEPH, L	#25	RECALEM	24-14-Feb-12	2	2063	\$0.00	\$36.24	0	NA	MO	#VERIFIED CONCERN, SURGES ON HIGHWAY		CUSTOMER STATES WHEN		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	17-Nov-11	21-Dec-11		JIM TAYLOR FORD LINCOLN	#25	RECALEM	24-12-Mar-12	3	4356	\$0.00	\$31.25	0	NA	LA	#RAN EEC TESTS FOUND P030A IN SYSTEM, RAN O		CHECK ENGINE LIGHT CA		V29	29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E12C01	T/F6	F/B4T6	T/KW	T/C3	AF	31-Jan-12	25-Feb-12		SILSBEE FORD, INC.	#25	RECALEM	24-24-Feb-12	1	323	\$0.00	\$33.14	0	NA	TX	#TEST ENGINE PERFORMANCE DIAGNOSTICS P		CUSTOMER STATES THE		V49	49	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	5-Jan-12	23-Jan-12		LUNDGREN MOTORS, INC.	#25	RECALEM	24-17-Feb-12	1	978	\$0.00	\$34.32	0	NA	MN	#CHECK FOR CODES FOR CONCERN, FOUND TSB		CHECK ENGINE LIGHT W		V29	29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E14C01	T/F6	F/B4T6	T/KW	T/C3	AF	17-Nov-11	21-Dec-11		JIM TAYLOR FORD LINCOLN	#25	RECALEM	24-12-Mar-12	3	4356	\$0.00	\$31.25	0	NA	LA	#RAN EEC TESTS FOUND P030A IN SYSTEM, RAN O		CHECK ENGINE LIGHT CA		V29	29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E14C01	T/F6	F/B4T6	T/KW	T/C3	AF	23-Dec-11	14-Jan-12		KINSELE FORD THREE RIVERS	#25	RECALEM	24-1-Mar-12	2	12023	\$0.00	\$30.21	0	NA	TX	#NO CODES PERFORM TSB 12 02 10 REPROGRAM		ENGINE LIGHT ON ENGI		V49	49	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	20-Feb-12		LEWIS FORD SALES, INC.	#25	RECALEM	24-15-Mar-12	1	3513	\$0.00	\$31.68	0	NA	AR	#UNABLE TO DUPLICATE (AGE 22225 CONCERN I		CUSTOMER STATES THAT		V49	49	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E12C01	T/F6	F/B4T6	T/KW	T/C3	AF	14-Jan-12	31-Jan-12		LEWIS FORD SALES, INC.	#25	RECALEM	24-15-Mar-12	1	434	\$0.00	\$32.86	0	NA	AR	#130 432 ROAD TEST FOR P030 REPAIR FOR TRAN		P030 REPAIR FOR TRAN		V49	49	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1C1C01	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	21-Dec-11		TRILLIUM FORD LINCOLN LTD.	#25	RECALEM	24-21-Feb-12	-1	3115	\$0.00	\$34.06	0	NA	ON	#ROAD TEST VEHICLE CHECK OASS FOR TSB		CHECK AND REPORT FOR		V49	49	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E13C01	T/F6	F/B4T6	T/KW	T/C3	AF	1-Dec-11	21-Dec-11		BARBER FORD, INC.	#25	RECALEM	24-22-Feb-12	3	3880	\$0.00	\$30.31	0	NA	PA	#REPROGRAMMED AS PER TSB 120210 RECHECK		CUSTOMER STATES THAT		V49	49	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	8-Dec-11	15-Dec-11		TOWN & COUNTRY FORD	#25	RECALEM	24-8-Mar-12	3	3553	\$0.00	\$34.66	0	NA	IL	#REPROGRAMMED PER TSB 120210, WP		CUSTOMER STATES THE		V49	49	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	4-Nov-11	26-Jan-12		PHIL LONG FORD OF CHAPEL HILLS	#25	RECALEM	24-12-Mar-12	2	2331	\$0.00	\$40.06	0	NA	CO	#CHECK FOR DTC AND REPROGRAM PCM		CUSTOMER REPORTS TR		V49	49	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	21-Dec-11	29-Dec-11		KELLER FORD, INC.	#25	RECALEM	24-17-Feb-12	2	2382	\$0.00	\$33.14	0	NA	MI	#PERFORM TSB 12 2 10 REPROGRAM TSB 12 2 10		DIAGNOSIS CUSTOMER ST		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	27-Jan-12	10-Feb-12		POWER FORD VALDENO	#25	RECALEM	24-22-Feb-12	3	3718	\$0.00	\$40.63	0	NA	CA	#DIAG CONC PASS KOED PASS CHECKED OASS		FOR AUTO TRANS LACK		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	29-Jan-12	16-Feb-12		PREFERRED FORD OF GRAND HAVEN	#25	RECALEM	24-20-Feb-12	1	441	\$0.00	\$32.44	0	NA	MI	#CHECKED TSB8 FOUND TSB 12 2 10 FOR ENGINE		ENGINE SURGES AND LO		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	12-Jan-12	4-Feb-12		LOGANSVILLE FORD	#25	RECALEM	24-12-Mar-12	2	3123	\$0.00	\$36.83	0	NA	GA	#TRUCK LOSING POWER PCM PROGRAMING D		CUSTOMER STATES TRUCK		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	3-Feb-12		JACKY JONSON FORD INC.	#25	RECALEM	24-8-Mar-12	2	1450	\$0.00	\$32.86	0	NA	TX	#TESTED AND CONFIRM SURGE, EEC TEST ALL PA		CUSTOMER STATES A SUR		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	22-Nov-11	17-Jan-12		NOBLE AUTOMOTIVE, INC.	#25	RECALEM	24-22-Feb-12	2	1870	\$0.00	\$31.52	0	NA	IA	#FOLLOWED TSB 12 02 10, NO DCTS PERFORM		REFR. TRUCK IS BUCKING WH		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	22-Nov-11	12-Dec-11		SCOTT FORD	#25	RECALEM	24-23-Feb-12	3	2058	\$0.00	\$25.89	0	NA	WV	#REPROGRAMMED AS PER TSB 12 2 10		CUSTOMER STATES FEB		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jan-12	30-Jan-12		PATTERSON FORD OF ROWIE	#25	RECALEM	24-16-Mar-12	2	1500	\$0.00	\$32.86	0	NA	TX	#ROAD TESTED, SURGE UPHILL, EEC DIA PASS		VEHICLE IS BUCKING WH		V52	52	PT C&C	
TSB REFLASH	PT C&C	CCPF1004	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jan-12	20-Jan-12		RAY SCHULTENS FORD INC.	#25	RECALEM	24-8-Mar-12	2	1500	\$0.00	\$34.44	0	NA	OR	#NO CODES PRESENT NO MIL, IDS NORMAL, C		CHECK AND ADVISE SUR		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E14C01	T/F6	F/B4T6	T/KW	T/C3	AF	14-Jan-12	16-Feb-12		FORD LINCOLN OF COKEVILLE	#25	RECALEM	24-15-Mar-12	1	3198	\$0.00	\$27.96	0	NA	TN	#PERFORM EEC QUICK TESTS, PASS, CHECK OASS		C THERE IS A HESITAT		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	3-Feb-12		STYRON FORD LINCOLN, INC.	#25	RECALEM	24-8-Mar-12	2	8815	\$0.00	\$30.81	0	NA	TX	#RAN SELF TEST, 10 REPROGRAM TSB 12 2 10		REPROGRAM TSB 12 2 10		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E14C01	T/F6	F/B4T6	T/KW	T/C3	AF	6-Jan-12	4-Feb-12		MAC HAIK FORD LINCOLN	#25	RECALEM	24-21-Feb-12	1	1088	\$0.00	\$37.34	0	NA	TX	#REPROGRAM PCM PER TSB 12 2 10 (NOTE SSM		554C5 WHILE DRIVING INT		V29	29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E14C01	T/F6	F/B4T6	T/KW	T/C3	AF	27-Jan-12	16-Feb-12		SYKORA FAMILY FORD, INC.	#25	RECALEM	24-23-Mar-12	1	438	\$0.00	\$31.20	0	NA	TX	#RECAL REFLASH PER TSB 12 2 10		CHECK FOR ENGINE LIG		V29	29	PT C&C	
TSB REFLASH	PT C&C	CCM42009	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	3-Feb-12		JIM ROBINSON FORD LINCOLN, INC.	#25	RECALEM	24-8-Mar-12	2	1415	\$0.00	\$32.86	0	NA	TX	#IDS DIAG P0300 P0306 P041 UPATED PCM UN		CUSTOMER STATES WHEN		V52	52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	1-Feb-12	6-Mar-12		FERNELIUS FORD LINCOLN, INC.	#25	RECALEM	24-15-Mar-12	1	355	\$0.00	\$29.03	0	NA	MI	#CHECK ENGINE WAS NOT T		CHECK ENGINE LIGHT ON		V29	29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	6-Jan-12	16-Feb-12		CHAMBER FORD KATY	#25	RECALEM	24-4-Mar-12	1	295	\$0.00	\$33.40	0	NA	TX	#CK ENG LIGHT WAS NOT T		CHECK CUSTOMER STATE		V49	49	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E13C01	T/F6	F/B4T6	T/KW	T/C3	AF	11-Dec-11	31-Jan-12		DIXON FORD, LLC	#25	RECALEM	24-7-Mar-12	1	2126	\$0.00	\$33.63	0	NA	TX	#CHECK CUSTOMER COMPLAINT, UNABLE TO REPR		CUSTOMER STATES WHEN		V49	49	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E13C01	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	30-Dec-11		ELK GROVE FORD	#25	RECALEM	24-8-Mar-12	3	1912	\$0.00	\$46.00	0	NA	CA	#TEST DRIVE VEHICLE, CAN NOT DUPLICATE O		VEHICLE RUNS RICH		V52	52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	20-Jan-12		JOEY BURNS FORD LINCOLN	#25	RECALEM	24-19-Mar-12	2	3132	\$0.00	\$35.49	0	NA	TX	#REPROGRAM PCM PER TSB 12 02 10, 1220		C5 VEH RUNS RICH BU		V49	49	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C01	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jan-12	15-Jan-12		DOWNTOWN FORD LINCOLN, INC.	#25	RECALEM	24-16-Mar-12	3	4388	\$0.00	\$36.81	0	NA	HI	#ROAD TEST TO VERIFY PROGRAM PCM TO THE		C5 WHEN DRIVING ON H		V49	49	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1X01																											

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	CRANK	ASSY	PROD DATE	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION				
DIAG - MISFIRE	ENGINE	C8TC0001	2012	1FTFW1ETC1	T/F6	F/B4T6	T/KW	T/C3	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#25	NPP	#24	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	EECT TEST NO CODES, NO TSB'S OR SSME, NO IN	CUSTOMER STATES ENG	#1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC2	T/F6	F/B4T6	T/KW	T/C3	AF	1-Dec-11	23-Feb-12	PITTSBURG FORD	#24	RECALEM	#24	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK ENGINE LIGHT IN OASIS FOUND TSB 12	CUSTOMER STATES CHE	#1	V52	PT C&C
EXHAUST	ENGINE	N/A	2012	1FTFW1ETC2	T/F6	F/B4T6	T/KW	T/C3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#24	RECALEM	#24	23-Mar-12	3	12752	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CIL TRIM TABLES AND CL	C CUSTOMER ENGINE LIGHT	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#24	RECALEM	#24	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES THA	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD	#24	RECALEM	#24	17-Apr-12	3	4467	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 02 10	CUSTOMER STATES THA	#1	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC5	T/F6	F/B4T6	T/KW	T/C3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#24	NPP	#24	20-Apr-12	1	9	\$66.99	\$171.89	1	GA	ON	#	EECT TEST CODE P0305 PERFORM IGNITION DIAGN	CHECK FOR ROUGH RUN	#1	V52	PT C&C
FUEL INJECTOR	ENGINE	C83C0004	2012	1FTFW1ETC2	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jan-12	25-Jan-12	DIETL FORD	#24	9F593	B	29-Mar-12	3	1103	\$130.35	\$564.54	5	GA	WA	#	TEST DRIVE INTERMITTENTLY BETWEEN PCM PIN 84 AND	CUSTOMER STATES CHE	#1	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#24	DIAG	#24	12-May-12	0	29	\$0.00	\$36.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0306	PERFORM DIAGNOSTICS	#1	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	10-Mar-12	12-May-12	BENSON FORD, INC.	#24	DIAG	#24	18-Apr-12	1	1080	\$0.00	\$58.38	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES AL1	WHILE DRIVING VEHICLE	#1	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD, INC.	#24	NPP	#24	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES THA	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC11	T/F6	F/B4T6	T/KW	T/C3	AF	1-May-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#24	5.00E+212	E	6-Mar-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED EEC SYSTEM KOED PASS KOEC P0300	CUSTOMER STATES THA	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	13-May-12	28-Feb-12	NORTHSHORE FORD	#24	RECALEM	#24	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VERIFY OWNER CONCERN, CHECK FOR DTCs, P	LESS OWNER STATES RE	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#24	RECALEM	#24	16-Apr-12	3	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST EEC S/N PCM PER TSB 12 10	C CUSTOMER STATES THA	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC8	T/F6	F/B4T6	T/KW	T/C3	AF	28-Feb-12	9-Apr-12	MACX GRUBBS FORD, INC.	#24	RECALEM	#24	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0306 P0300 RSB #12 02 10	C CUSTOMER STATES THA	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC5	T/F6	F/B4T6	T/KW	T/C3	AF	28-Nov-11	22-Feb-12	ARROW FORD	#24	RECALEM	#24	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	TX	#	REPROGRAM PCM - PERFORMED TSB 12 2 10 REPR	CUSTOMER STATES WH	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#24	RECALEM	#24	19-Apr-12	3	6464	\$0.00	\$33.50	0	GA	ND	#	CHECK EEC REFLASH PCM PER TSB 12 2 10	CHECK FOR ENGINE MIS	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#24	RECALEM	#24	30-Mar-12	-1	5031	\$0.00	\$30.63	0	GA	ON	#	VERIFIED CUSTOMER CONCERN, TSB 12 02 10 AP	HESTATES SURGES WH	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#24	RECALEM	#24	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE S	UST STATES WHEN CIL	#1	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC5	T/F6	F/B4T6	T/KW	T/C3	AF	17-Feb-12		ALBI FORD LINCOLN JOULETTE INC	#24	12405	#24	23-Apr-12	-1	9	\$52.29	\$91.85	1	GA	QC	#	0212 CONFIRMER PLANTION LA BOUGIE DU CYL 6	VERIFIER LE CK EN ALL	#1	V52	PT C&C
DIAG - MISFIRE	ENGINE	CDDX0017	2012	1FTVX1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#24	DIAG	#24	24-Apr-12	1	1653	\$0.00	\$138.19	2	GA	ON	#	DIAG SELF TEST P0305 PS NOT APPLY BUILD DAT	CUSTOMER STATES THA	#1	V52	PT C&C
DIAG - MISFIRE	ENGINE	CORAX009	2012	1FTFW1ETC2	T/F6	F/B4T6	T/KW	T/C3	AF	19-Nov-11	31-Dec-11	WALKER FORD	#24	RECALEM	#24	11-Apr-12	3	8594	\$426.12	\$532.37	1	GA	IL	#	TEST EEC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE SO	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC4	T/F6	F/B4T6	T/KW	T/C3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#24	RECALEM	#24	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	VERIFIED CONCERN, CIL	REPLACE CUSTOMER STATES THA	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#24	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	CA	#	CONVERTOR FAILED EEC TEST, CODE P0301, RE	CUSTOMER STATES IN	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	F/B4T6	T/KW	T/C3	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#24	RECALEM	#24	18-Apr-12	2	2998	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES THA	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	12-Jan-12	5-Apr-12	WADE FORD, INC.	#24	RECALEM	#24	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	GA	#	TEST DRIVE, VERIFY CONCER, CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	23-Jan-12	14-Mar-12	MINNIELLE FORD CO	#24	RECALEM	#24	16-Apr-12	1	3678	\$0.00	\$32.45	0	GA	TX	#	VEHICLE CAME ON AND STARTED FLASHING, ST	OP AND CUST STATES W	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC2	T/F6	F/B4T6	T/KW	T/C3	AF	17-Dec-11	12-Jan-12	KRAPOHL FORD & LINCOLN CO	#24	RECALEM	#24	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, eec diagnosis, pass	CHK INTERMITTENT CUT OUT	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T/F6	F/B4T6	T/KW	T/C3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#24	RECALEM	#24	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CKD OASIS AND FOL	CHECK FOR MISFIRE WH	#1	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC12	T/F6	F/B4T6	T/KW	T/C3	AF	23-Jan-12	2-Feb-12	BOBBER FORD	#24	RECALEM	#24	20-Apr-12	3	3262	\$64.05	\$169.00	1	GA	TX	#	RUN KOEC KOEC, PERFORM TEST DRIVE AND M	ENGINE LITE ON AND M	#1	V52	PT C&C
COP	ENGINE	CDDT0007	2012	1FTFW1ETC1	T/F6	F/B4T6	T/KW	T/C3	AF	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#24	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	IDS OASIS, PULLED ODS, CK APPROVAL CODE	P CUSTOMER STATES CHE	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC2	T/F6	F/B4T6	T/KW	T/C3	AF	19-Nov-11	8-Feb-12	SHERWOOD FORD	#24	12029	C	24-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TYN KOIL AND PLUG	DIAG AND REPORT EN	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDEE0001	2012	1FTFW1ETC1	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	6-Feb-12	RUSSELL FORD	#24	5.00E+212	E	5-Apr-12	2	3597	\$71.10	\$247.02	1	GA	TX	#	POCO P1111 10 PMSK LEFT	CUSTOMER STATES THA	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	14-Feb-12	14-Feb-12	VAN EIDE FORD LINCOLN	#24	RECALEM	#24	23-Mar-12	2	3530	\$413.00	\$515.07	1	GA	ON	#	VERIFIED CONCERN PERFORM IDS DIAGNOSTA	DISPLAT CUST STS CK	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC2	T/F6	F/B4T6	T/KW	T/C3	AF	21-Feb-12	24-Mar-12	BOBBER FORD SALES, INC.	#24	RECALEM	#24	23-Mar-12	2	2958	\$405.35	\$476.85	1	GA	SD	#	PERFORMED DIAG, P0430, PERFORM PPTS, RE	PLCK OUT LACK OF POW	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#24	RECALEM	#24	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN PERFORM TSB 12 2 10 RE	PLACE CUSTOMER STATE	#1	V52	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTX1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#24	RECALEM	#24	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 - TEST DRIVEABILITY CONCERN	CUSTOMER STATES DRIV	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	14-Mar-12	BOBBER FORD	#24	RECALEM	#24	20-Apr-12	3	3262	\$0.00	\$32.45	0	GA	TX	#	PERFORMED DIAGNOSIS, UPDATED PCM TO LATE	ST, CHECK DRIVEABIL	#1	V52	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T/F6	F/B4T6	T/KW	T/C3	AF	17-Nov-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#24	RECALEM	#24	23-Apr-12	5	3241	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 2 10, NO CODES IN PCM, H	OW UNDER ACCELERATI	#1	V52	PT C&C
TSB REFLASH	PT C&C	CHEX0001	2012	1FTFW1ETC8	T/F6	F/B4T6	T/KW	T/C3	AF	21-Nov-11	31-Dec-11	GERMANY FORD	#24	RECALEM	#24	24-Apr-12	4	3813	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CAUSAL, REPROGRAM PCM	PLATES SES LIGHT C	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC2	T/F6	F/B4T6	T/KW	T/C3	AF	6-Feb-12	28-Feb-12	ASHIE OIL COMPANY, INC.	#24	RECALEM	#24	23-Apr-12	2	8000	\$0.00	\$38.65	0	GA	NC	#	TEST DRIVE NO MASS FELT TEST DRIVE WITH	IDS VERIFIED HAS AN	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#24	RECALEM	#24	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FORD P0306 P0306 MISS	PERFORM CUSTOMER	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AF	2-Feb-12	8-Feb-12	WISCONSIN FORD, INC.	#24	RECALEM	#24	24-Apr-12	3	4604	\$0.00	\$32.06	0	GA	ME	#	EECT TESTED SYSTEM CODE P0304 FOUND SSM	242 CIL STARTED FLASHING	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B4T6	T/KW	T/C3	AJ	2-Dec-11	11-Feb-12	ROLLING FORD	#24	RECALEM	#24	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	IA	#	CHECKED FOR DTC, COIMPROVE VEHICLE, TWIS	CUSTOMER CONCERN	#1	V52	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTX1ETC0	T/F6	F/B4T6	T/KW	T/C3	AF	13-Dec-11	31-Mar-12	SCOTT FORD	#24	RECALEM	#24	24-Apr-12	1	2326	\$0.00	\$25.89	0	GA	WV	#	REPROGRAM AS PER TSB 12 2 10	CUSTOMER STATES ENG	#1	V52	PT C&C
COP	ENGINE	CORR0014	2012	1FTX1ETC6	T/F6	F/B4T6	T/KW	T/C3	AF	14-Dec-11	26-Dec-11	DOWNTOWN FORD, INC.	#24	12029	C	16-Apr-12	4	3260	\$58.88	\$138.25	1	GA	KY	#	ROAD TEST, VERIFY MISS, CK OASIS, REPR	MISS ON ACCEL FROM	#1	V52	PT C&C
DIAG - MISFIRE	ENGINE	COYB1004	2012	1FTFW1ETC2	T/F6	F/B4T6	T/KW	T/C3	AF	27-Mar-12	10-Apr-12	TUSKET SALES & SERVICE LTD	#24	RECALEM	#24	18-Apr-12	2	1188											

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	WORKSHOP	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1E4C3	T/F6	F/B41E	T/KW	T/C3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#024	RECALEM	#24	9-May-12	4	6589	\$434.31	\$518.10	1	PA	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LIGHT ON	#180	V42	PT	MAINTENANCE
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES, INC.	#024	RECALEM	#24	1-May-12	2	3667	\$293.51	\$390.84	1	PA	EEC TEST P0301 P0430 (V) REPLACED #1 COIL AND	ENGINE LIGHT ON / COIL #1	#180	V29	PT	MAINTENANCE
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#024	RECALEM	#24	9-May-12	1	3659	\$413.00	\$448.37	1	PA	VERIFY CONCERN RETIRED DTC CODES WITH 03	CUSTOMER STATES THE #1	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E4C3	T/F6	F/B41E	T/KW	T/C3	AF	10-Jan-12	22-Mar-12	ECKENROD FORD SALES OF CULM	#024	RECALEM	#24	4-May-12	2	2174	\$0.00	\$31.05	0	PA	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	STATES ENGINE LAMP	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E2C3	T/F6	F/B41E	T/KW	T/C3	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD LINCOLN, INC.	#024	RECALEM	#24	11-May-12	2	2134	\$0.00	\$38.46	0	PA	VERIFIED CONCERN OF (EVER SPEED CONDITION	ELECTRICAL CONCERN #	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#024	RECALEM	#24	23-Apr-12	3	1781	\$0.00	\$24.03	0	PA	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CECB0011	2012	1FTFWW1E3C3	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#024	RECALEM	#24	3-May-12	1	839	\$0.00	\$0.00	0	PA	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#180	V40	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E9C3	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#024	RECALEM	#24	7-May-12	2	1423	\$0.00	\$27.97	0	PA	TSB 12 02 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT H	#180	V44	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	15-Feb-12	22-Mar-12	SAMES MOTOR COMPANY, INC.	#024	RECALEM	#24	9-May-12	2	2172	\$0.00	\$0.00	0	PA	DIAG. ENGINE LIGHT ON RETIRED DTC P03	ENGINE SERVICE ENGINE	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C3	T/F6	F/B41E	T/KW	T/C3	AF	28-Dec-12	13-Apr-12	CELEBRATION FORD SALES LTD	#024	RECALEM	#24	11-May-12	1	1685	\$0.00	\$42.05	0	PA	SELF TEST P0303, CHECK OASIS, FOUND SSM	22222 CHECK CAUSE OF ENGINE	#180	V42	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E6C3	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	14-Feb-12	FORD LINCOLN OF COOKVILLE	#024	RECALEM	#24	10-May-12	3	6660	\$0.00	\$27.96	0	PA	TECHNICIAN REFERENCED TSB# 12 02 10 AND	PERFORMED CUSTOMER STATES CH	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEC008	2012	1FTFWW1E1C3	T/F6	F/B41E	T/KW	T/C3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#024	RECALEM	#24	8-May-12	1	764	\$84.05	\$142.25	2	PA	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUSTOMER STATES VEHICLE	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E9C3	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	#24	15-May-12	4	11781	\$58.88	\$113.41	1	PA	VERIFY CONCERN AND WED COIL NOW MISFIRE	CHECK ENGINE LIGHT CH	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEHC4017	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	26-Jan-12	SUN VALLEY FORD	#024	RECALEM	#24	8-May-12	4	4168	\$319.19	\$867.62	5	PA	INJECTOR TEST EEC, COIL PLUG PROBLEM STILL	PREVIOUS CUSTOMER STATES CH	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E1C3	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	7-Apr-12	BARILE FORD, INC.	#024	RECALEM	#24	14-May-12	2	3430	\$0.00	\$118.18	1	PA	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TEST MISF	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	20-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#024	RECALEM	#24	2-May-12	2	1428	\$0.00	\$15.28	0	PA	OK CK ENGINE LIGHT ON PERFORM EEC TEST	WITH IDS, CUSTOMER CLAIMS VEH	#180	V42	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	5-Mar-12	TERRERBONE FORD	#024	RECALEM	#24	15-May-12	3	5633	\$0.00	\$27.97	0	PA	EEC TEST NO CODES IN OASIS AND NO MESSAGES	CUSTOMER STATES WORK	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	8-Mar-12	SCOTT FORD	#024	RECALEM	#24	14-May-12	3	3847	\$0.00	\$48.50	1	PA	SCAN FOR CODES, RETIRED P0308 ROAD TEST	ON WEAY, IN LOCK DOWN	#180	V42	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E3C3	T/F6	F/B41E	T/KW	T/C3	AF	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#024	RECALEM	#24	9-May-12	1	1579	\$0.00	\$54.25	1	PA	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AF, C&C SYS OK, ENGINE LAMP	#180	V42	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEHB0008	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	7-Apr-12	30-Apr-12	SMITH CARNS FORD LINCOLN	#024	RECALEM	#24	8-May-12	1	871	\$0.00	\$155.61	2	PA	VERIFY CONCERN POWERFIRE BACK PRESSURE	CUSTOMER STATES THE #1	#180	V44	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	27-Feb-12	27-Apr-12	DALE HOWARD FORD, INC.	#024	RECALEM	#24	15-May-12	1	1929	\$405.35	\$525.35	1	PA	EEC TESTED RAN KOEO, KOER FOUND CODE	P0430, CUSTOMER STATES THE	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CDXAS011	2012	1FTFWW1E8C3	T/F6	F/B41E	T/KW	T/C3	AF	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	#24	24-Apr-12	2	4584	\$397.71	\$498.88	1	PA	VERIFY CONCERN LIGHT, BUT THE UPDATE TO	THE CHECK ENGINE LIGHT	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#024	RECALEM	#24	28-Apr-12	3	9844	\$405.35	\$483.30	1	PA	VERIFIED CONCERN, EEC TEST P0430, TSB 12	02 CUSTOMER STATES CH	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	3-Feb-12	GEISER FORD, INC.	#024	RECALEM	#24	11-May-12	4	2638	\$449.87	\$533.80	1	PA	VERIFY LITE ON AND COMPUTER CHECKS SHOW	CHECK ENGINE LIGHT ON	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	11-Jan-12	27-Jan-12	LONGMONT FORD	#024	RECALEM	#24	7-May-12	4	8933	\$405.35	\$503.44	1	PA	DIAGNOSE P0430 CATALYTIC EFFICIENCY BANK	2 REPAIR / CONCERN	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#024	RECALEM	#24	10-May-12	4	17473	\$397.71	\$488.58	1	PA	SCALEM 04 EEC TEST P0430, REPROGRAM PCM	22 CUSTOMER STATES CH	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEGP3317	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#024	RECALEM	#24	11-May-12	2	6282	\$0.00	\$0.00	0	PA	SCAN TEST KOEO, SCAN RETEST NO CODES	CUSTOMER STATES CH	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#024	RECALEM	#24	11-May-12	2	6282	\$0.00	\$0.00	0	PA	VERIFY CONCERN CHECKED OASIS FOUND AND	P, ck engine light on and its m	#180	V42	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#024	RECALEM	#24	11-May-12	2	6282	\$0.00	\$0.00	0	PA	CHECK DTCs CODE PASS AND REPROGRAM THE	CHECK STALLS WHILE AT	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEHC0027	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#024	RECALEM	#24	11-May-12	2	6282	\$0.00	\$0.00	0	PA	VERIFY CONCERN CHECKED OASIS FOUND AND	P, ck engine light on and its m	#180	V42	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEHC0028	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	#024	RECALEM	#24	11-May-12	2	669	\$0.00	\$36.69	0	PA	PERFORMED TSB 12 02 10, REPROGRAMMED PCM	C, S TRUCK IS MISSING ON	#180	V40	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	24-Feb-12	ROBERTSON FORD SALES, INC.	#024	RECALEM	#24	10-May-12	3	3022	\$0.00	\$36.32	0	PA	VERIFY STUMBLE MISFIRE CONCERN NO DTCs	DRIVER STATES WHEN	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	6-Mar-12	ALBEMARLE MOTOR COMPANY	#024	RECALEM	#24	9-May-12	3	801	\$0.00	\$22.35	0	PA	VERIFIED CONCERN LIGHT, KOEO P1111 K	CHECK ENGINE LIGHT T	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#024	RECALEM	#24	15-May-12	3	6302	\$0.00	\$32.05	0	PA	VERIFY CHECK ENGINE LIGHT BY EEC TEST	KOEO, CUSTOMER STATES CH	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEBF0004	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	4-Jan-12	25-Jan-12	RUSTY KECK FORD, INC.	#024	RECALEM	#24	15-May-12	4	10134	\$0.00	\$39.10	0	PA	M O 10124 RECALL - REPROGRAM PCM PER	TSB, CUSTOMER REQUEST T	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	6-Mar-12	21-Mar-12	ROGER WHITFIELD FORD	#024	RECALEM	#24	15-May-12	2	3400	\$0.00	\$31.09	0	PA	CHECKED AND FOUND P0308 FOUND TSB 12	02 10, CUSTOMER STATES CH	#180	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEBV0007	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	PA	VERIFIED CONCERN COIL BALANCE AGAIN	SCAN, CUSTOMER STATES VEH	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	PA	VERIFIED CONCERN COIL BALANCE AGAIN	SCAN, CUSTOMER STATES VEH	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	PA	VERIFIED CONCERN COIL BALANCE AGAIN	SCAN, CUSTOMER STATES VEH	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	PA	VERIFIED CONCERN COIL BALANCE AGAIN	SCAN, CUSTOMER STATES VEH	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	PA	VERIFIED CONCERN COIL BALANCE AGAIN	SCAN, CUSTOMER STATES VEH	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	PA	VERIFIED CONCERN COIL BALANCE AGAIN	SCAN, CUSTOMER STATES VEH	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	PA	VERIFIED CONCERN COIL BALANCE AGAIN	SCAN, CUSTOMER STATES VEH	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	PA	VERIFIED CONCERN COIL BALANCE AGAIN	SCAN, CUSTOMER STATES VEH	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	PA	VERIFIED CONCERN COIL BALANCE AGAIN	SCAN, CUSTOMER STATES VEH	#180	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12</												

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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	26-Mar-12	23-Apr-12	ARMSTRONG FORD OF HOMESTEAD	#P2	8K775	25	12-Jun-12	2	3260	\$0.00	\$42.89	1	TX	# VERIFIED CONCERN, FOLLOWED TSB 12.6 4. NO D	C ENGINE MISFIRE LEFT	W	#3035	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C40	T/F6	F/B4T6	T/KW	T/C3	AF	23-May-12	23-May-12	PRINCE GEORGE MOTORS LTD	#P2	8K775	25	13-Jun-12	-1	6	\$0.00	\$56.82	1	TX	# SCAN CODES FOUND P0300, P0304, P0305, P0306	FOUND CHECK ENGINE	L	#A62	A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C40	T/F6	F/B4T6	T/KW	T/C3	AF	19-Nov-11	2-Feb-12	DAVE MOORE FORD, INC.	#P2	8K775	25	5-Jun-12	2	12571	\$300.83	\$382.88	1	TX	# VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON	W	#3035	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#P2	12029	25	14-Jun-12	3	4977	\$66.99	\$172.41	1	TX	# REPLACED #2 COIL AND PLUG FOR MISFIRE CONC	ENGINE MISFIRE STILL	L	#A4	A	V29	PT C&C
SPARK PLUGS	ENGINE	CFMB610	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	13-Nov-11	14-May-12	SHERWOOD FORD	#P2	8K775	25	13-Jun-12	2	4946	\$106.58	\$308.24	3	TX	# XCEED TEST (CONT CODES) SPARK PLUGS (4) ELECTRODE	CHECK PCM AS VEHICLE	W	#A72	A	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	26-Feb-12	7-Apr-12	HIXSON AUTOPLEX	#P2	5.00E+212	25	11-Jun-12	3	4519	\$292.99	\$375.92	1	TX	# TEST DRIVE, RAN EEC SYSTEM TESTS, PERFORMED	CUSTOMER STATES THAT	W	#3035	V44	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LEE	#P2	8K775	25	5-Jun-12	4	4096	\$283.51	\$361.92	1	TX	# REPLACER CATALYSTEUR GAUCHE ET REPEROGE	TEMOIN DANOMALIE ALL	L	#A20	A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	11-Jun-12	6-Apr-12	SHAFFER FORD SALES, INC.	#P2	8K775	25	14-May-12	2	2788	\$405.35	\$473.35	1	TX	# CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON	W	#3035	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	#P2	5.00E+212	25	7-Jun-12	1	15	\$0.00	\$44.89	1	TX	# PERFORM TSB 12.6 4 PCM UPGRADE FOR MEMORY	CHECK ENGINE LIGHT IS	W	#3035	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#P2	8K775	25	14-Jun-12	4	9843	\$0.00	\$326.29	1	TX	# CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CHECK ENGINE LIGHT	W	#3035	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#P2	8K775	25	14-Jun-12	3	4977	\$13.66	\$72.23	1	TX	# PERFORMED TSB 12.6 04 AND UPDATED PCM AS	CHECK ENGINE LIGHT	W	#A4	A	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	8-Feb-12	23-Feb-12	MARSHAL WIDE FORD, INC.	#P2	8K775	25	15-Jun-12	4	9469	\$0.00	\$48.69	1	TX	# ROAD TEST THE ENGINE LIGHT IS ON EEC TEST	CK ENGINE LIGHT IS ON	W	#3035	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	13-Feb-12	24-Mar-12	BLT SUMMERS FORD, L.L.C.	#P2	8K775	25	15-Jun-12	3	7482	\$0.00	\$40.51	1	TX	# RAN QUICK TEST P0308 PERFORM TSB 12.6 4 REP	VEHICLE WAS CHUGGING	W	#3035	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	#P2	8K775	25	5-Jun-12	3	6981	\$0.00	\$37.71	0	TX	# RUN EEC DIAG TESTS KOED P0308 POWER BAL	VEHICLE CUSTOMER STATES WHEN	W	#3035	V48	PT TRANSMISSION	
DIAG - MISFIRE	ENGINE	CFE0519	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	20-Apr-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#P2	5.00E+212	25	17-Jun-12	6	7274	\$0.00	\$168.06	1	TX	# SCANNED, NO CODES, C/PMS ADD, CONTACTED	ADVISE TO REPAIR FOR	W	#A4	A	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	10-Feb-12	27-Feb-12	JIM HATHAWAY FORD SALES LIMITED	#P2	5.00E+212	25	11-Jun-12	2	3956	\$263.51	\$356.84	1	TX	# PERFORM SYSTEM TESTS CODE P0430 REPLA	REPAIR CAUSE MIL LIGHT	W	#A4	A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	#P2	5.00E+212	25	11-Jun-12	7	5868	\$308.75	\$395.44	1	TX	# VERIFIED CUSTOMER COMPLAINED NEW LEFT	BAR DRIVEABILITY GAIN	W	#3035	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	9-Nov-11	3-Jun-12	D & D MOTORS, INC.	#P2	5.00E+212	25	15-Jun-12	6	12714	\$333.72	\$333.72	0	TX	# FAXED DOCUMENTS 6/18/12 P0300 REPLACED	VEHICLE	W	#3035	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	17-Feb-12	26-Apr-12	JIM HATHAWAY FORD SALES LIMITED	#P2	5.00E+212	25	11-Jun-12	2	3956	\$263.51	\$356.84	1	TX	# PERFORM SYSTEM TESTS CODE P0430 REPLA	REPAIR CAUSE MIL LIGHT	W	#A4	A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	#P2	5.00E+212	25	11-Jun-12	7	5868	\$308.75	\$395.44	1	TX	# VERIFIED CUSTOMER COMPLAINED NEW LEFT	BAR DRIVEABILITY GAIN	W	#3035	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	#P2	8K775	25	11-Jun-12	3	12687	\$0.00	\$38.15	1	TX	# EEC TEST PASS MODE B 12.6 4 WAS MULTIPLE	C S AT TIMES ENGINE	W	#3035	V40	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	18-Mar-12	5-May-12	LANGDALE FORD COMPANY	#P2	8K775	25	11-Jun-12	2	3880	\$0.00	\$30.02	1	TX	# DOES NOT OPERATE SELECTOR PLATE PRESSE	CHECK ENGINE LIGHT ON	W	#3035	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	#P2	8K775	25	11-Jun-12	3	12687	\$0.00	\$38.15	1	TX	# EEC TEST PASS MODE B 12.6 4 WAS MULTIPLE	C S AT TIMES ENGINE	W	#3035	V40	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	28-Feb-12	4-Apr-12	JONES FORD, INC.	#P2	8K775	25	12-Jun-12	3	3232	\$0.00	\$43.84	1	TX	# WARRANTY VERIFY CONCERN EEC TEST CODES	CUSTOMER STATES CHECK	W	#3035	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	23-Feb-12	6-Apr-12	LARRY H. MILLER FORD LINCOLN P	#P2	12029	25	18-Jun-12	3	5767	\$64.05	\$153.24	1	TX	# XWARRANTY, TEST DROPPED COIL AND SPARK	STATES THAT THE	W	#3035	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	21-Feb-12	28-May-12	FORMULE FORD, INC.	#P2	8K775	25	13-Jun-12	1	1056	\$0.00	\$34.48	0	TX	# SORTR CODE P0300,P032 19E872 A EST	ACTUAL VERIFY CHECK ENGINE	W	#A22	A	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	4-May-12	28-May-12	FORMULE FORD, INC.	#P2	8K775	25	13-Jun-12	1	1056	\$0.00	\$34.48	0	TX	# SORTR CODE P0300,P032 19E872 A EST	ACTUAL VERIFY CHECK ENGINE	W	#A22	A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	21-Feb-12	31-Mar-12	ARMSTRONG FORD OF HOMESTEAD	#P2	5.00E+212	25	6-Jun-12	3	6991	\$371.89	\$474.83	1	TX	# FLDS DIAG DTC P0430, CATALYTIC DIAG, BACK	PRES C S THAT CHECK ENGINE	W	#3035	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	21-Feb-12	31-Mar-12	LARRY H. MILLER FORD LINCOLN P	#P2	5.00E+212	25	6-Jun-12	3	6991	\$371.89	\$474.83	1	TX	# FLDS DIAG DTC P0430, CATALYTIC DIAG, BACK	PRES C S THAT CHECK ENGINE	W	#3035	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	18-Nov-11	3-Dec-11	JIM HANSEN'S GATEWAY FORD LINC	#P2	5.00E+212	25	18-Jun-12	7	11638	\$263.51	\$414.81	1	TX	# 26328 CONNECTED IDS ADM PULLED CODES, P	0303, P0304 AND ADVISE FOR	W	#A60	A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	#P2	5.00E+212	25	9-Jun-12	1	1115	\$318.27	\$550.19	2	TX	# VERIFIED CEL ON, CHECKSET H/F YES, HPF NO	C/S ENGINE MECHANIC	W	#A60	A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	18-Jun-12	13-Jun-12	GRIBBONS FORD	#P2	8K775	25	18-Jun-12	1	4387	\$309.71	\$447.78	1	TX	# VERIFIED CEL ON, START ADAPTIVE STRM	CUSTOMER STATES THAT	W	#3035	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	24-Feb-12	13-Mar-12	BAKER NICHOLAS FORD, INC.	#P2	8K775	25	9-Jun-12	3	10192	\$17.84	\$57.07	1	TX	# CHECK ENGINE LIGHT ON AND RUNNING	ROUGH CHECK ENGINE LIGHT	W	#3035	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	8-Feb-12	16-Apr-12	NIXT FORD, INC.	#P2	8K775	25	18-Jun-12	3	10234	\$170.74	\$56.18	1	TX	# PERFORM DIAGNOSIS DRIPPLERS, 120844	CUSTOMER STATES THAT	W	#3035	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	22-May-12	4-Jun-12	ELDER FORD, INC.	#P2	8K775	25	18-Jun-12	3	4959	\$0.00	\$49.89	1	TX	# CC 42 KPC KOED PASS, KOED PASS, KOED	P 0303, P0304	W	#3035	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	13-Dec-11	11-Jan-12	FRIENDSHIP FORD	#P2	8K775	25	7-Jun-12	5	4658	\$170.74	\$48.42	1	TX	# VERIFIED CEL LIGHT IS PROGRAMMED PCM AND	CUSTOMER STATES THAT	W	#3035	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	29-Mar-12	25-Apr-12	CHESLATE FORD	#P2	8K775	25	18-Jun-12	2	8989	\$0.00	\$43.90	1	TX	# PREFORMED DIAG, P0301, P0305, P0306	UPDATED CUST STATES ENGINE	W	#3035	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	3-Apr-12	15-Jun-12	HOUSTON FORD SALES, INC.	#P2	8K775	25	18-Jun-12	-1	1087	\$0.00	\$37.15	1	TX	# PERFORM DIAG, CODE P0308 REPROGRAM PCM	PLUGS	W	#3035	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#P2	8K775	25	11-Jun-12	6	4762	\$0.00	\$36.82	1	TX	# CONFIRMED ON TEST DRIVE NO CODES, COI	CUSTOMER STATES ENGINE	W	#A2	A	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	15-Feb-12	28-May-12	HOUSTON FORD SALES, INC.	#P2	12029	25	5-Jun-12	2	501	\$160.40	\$365.51	2	TX	# RETRIEVE DTC'S P0308, TER HEAD, WAS ABLE	TO ENGINE CHECK ENGINE	W	#A72	A	V52	PT C&C
COP	ENGINE	CFMB610	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	14-Apr-12	14-Apr-12	ROUNDTREE-MOORE INC.	#P2	12029	25	13-Jun-12	-1	4807	\$165.48	\$363.78	1	TX	# VERIFIED CONCERN, PULL CODES, PRIOR	APPROX	W	#3035	V52	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	27-Dec-11	11-May-12	WESTGARD MTRS DRUMHELLER LTD	#P2	12029	25	19-Jun-12	-1	363	\$66.99	\$163.36	1	TX	# XCONFIRMED CONCERN EMBRESSION PASS	PERFORM VEHICLE STARTED RUN	W	#A42	A	V44	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	18-Jan-12	11-May-12	WALTERBORO MOTOR SALES CO, IN	#P2	8K775	25	11-Jun-12	1	2335	\$0.00	\$16.36	0	TX	# CONNECT IDS, RAN QUICK TEST PASS, RAN	PWR BAL C S ENGINE LOST POWER	W	#A2	A	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	20-Dec-11	3-Feb-12	HIXSON AUTOPLEX	#P2	5.00E+212	25	11-Jun-12	5	12462	\$262.99	\$375.92	1	TX	# TEST DRIVE, RAN EEC SYSTEM TESTS, RAN	LEFT CUST STATES ENGINE	W	#3035	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C30	T/F6	F/B4T6	T/KW	T/C3	AF	24-Dec-11	30-Apr-12	HILL AUTOMOTIVE, INC.	#P2	5.00E+212	25	24-May-12	1	3136	\$405.35</										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AJ	23-Feb-12	9-Mar-12	LITHIA FORD LINCOLN OF GRAND P	#30	#30	6-Jun-12	3	15105	\$292.99	\$388.36	1	NA	ND	CHECKED CODES AND P0340 RETURN. INSPECT	CUST STATES CHECK ENGINE LIGHT	#30	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	16-Mar-12	DAVID SELF FORD, INC.	#31	#31	13-Jun-12	3	6946	\$313.05	\$401.37	1	NA	TX	VERIFIED COMPLAINT. P-COOLER AND REPROGRAM	C CHECK ENGINE LIGHT	#31	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	1-Dec-11	29-Mar-12	TRADITION FORD	#32	#32	4-May-12	2	1263	\$293.51	\$362.83	1	NA	QC	VERIFIER CONFIRMER RECALEM (04)	CHECK ENGINE CLIENT	#32	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	23-Jun-12	11-Jun-12	PARKS FORD LINCOLN OF GAINESVILLE	#33	#33	25-Jun-12	1	942	\$0.00	\$51.51	1	NA	GA	PERFORM INSPECTION. SELF TEST P0304. PERFORM	CHECK ENGINE LIGHT ON	#33	V20	PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#34	#34	15-Jun-12	7	18742	\$0.00	\$46.21	1	NA	GA	CHECK DTCS. REPROGRAM PCM PER TSB AND REENGINE SKP MISS DRIVE	CHECK ENGINE LIGHT	#34	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AJ	30-Apr-12	14-May-12	LUTHER FAMILY FORD	#35	#35	25-Jun-12	2	5739	\$0.00	\$48.87	1	NA	NO	PERFORMED TSB 12.6 & EEC TESTED CODE P0308	CHECK ENGINE LIGHT	#35	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	19-Dec-11	17-Feb-12	LAUREL FORD LINCOLN	#36	#36	20-Jun-12	5	8691	\$12.82	\$50.40	1	NA	PA	VERIFIED. INSTALL DEFLECTOR PER TSB 12.6 & 4	CUSTOMER STATES ENGINE	#36	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	20-Feb-12	HILLER FORD INC	#37	#37	21-Jun-12	5	5267	\$10.74	\$58.87	1	NA	WI	PER TSB 12.6 & 4. INSTALLED CAC AIR DAM. AIR DEFLECTOR	CUST STATES THAT THE ENGINE	#37	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	13-Apr-12	GRAY SMITH FORD INC.	#38	#38	12-Jun-12	3	3393	\$13.27	\$60.39	1	NA	FL	MODULE UPDATE. INSTALL CAC AIR DEFLECTOR	CUSTOMER STATES THE ENGINE	#38	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	#39	#39	12-Jun-12	3	4300	\$10.04	\$54.73	1	NA	FL	EEC TEST. KOCORASS. MILEAGE TEST FOUND 2 LOW FUEL MILEAGE 12M	CUSTOMER STATES ENGINE	#39	V44	PT MALFUNCTION
COP	ENGINE	CFV02001	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	#40	#40	21-Jun-12	1	332	\$58.88	\$241.10	2	NA	PA	VERIFIED ENGINE MISS DURING ON-WAY. CONTACT TECH	ENGINE LIGHT ON	#40	V20	PT C&C
COP	ENGINE	CFN01021	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	9-Apr-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	#41	#41	14-Jun-12	1	3227	\$58.88	\$218.43	2	NA	TX	VERIFIED CONCERN PER PER TEST AND ROAD TEST	CUST STATES CHECK ENGINE	#41	V20	PT C&C
DIAG - MISFIRE	EXHAUST	CE4F0015	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	21-Mar-12	LUTHER FAMILY FORD	#42	#42	4-Jun-12	3	7328	\$113.92	\$371.70	1	NA	GA	PERFORMED EEC TEST. KOEO CODE P0308. PERFORM	CUSTOMER STATES ENGINE	#42	V20	PT C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	6-May-12	31-May-12	VEGEVILLE FORD SALES & SERVICE	#43	#43	21-Jun-12	1	3367	\$0.00	\$70.53	1	NA	AB	COULDNT VERIFY COORDINATE normal at this time. CAC GAS ENGINE REPAIR KIT	CHECK ENGINE LIGHT	#43	V42	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	19-Jun-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	#44	#44	13-Jun-12	5	5177	\$263.51	\$518.66	2	NA	BC	EEC TEST RECEIVED CODE P0430 PERFORM DIAG	DRIVEABILITY MISCH. CHECK	#44	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	21-Mar-12	LUTHER FAMILY FORD	#45	#45	4-Jun-12	3	7328	\$113.92	\$371.70	1	NA	GA	PERFORMED TSB 12.6 & 4. INSTALLED CAC AIR DEFLECTOR	CUSTOMER STATES ENGINE	#45	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	#46	#46	18-Jun-12	4	4281	\$300.63	\$339.76	1	NA	TX	CALIBRATION. RE-CALIBRATE PCM	C CHECK ENGINE LIGHT	#46	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	25-Apr-12	23-May-12	CITY FORD SALES LTD.	#47	#47	12-Jun-12	1	2103	\$296.23	\$401.57	1	NA	AB	RECALL 054 P0308 P0304 TSB 12.6 & 4. 120604B. 5. ORDER REPAIR FOR WAS ON HIGH	CUSTOMER STATES ENGINE	#47	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AJ	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	#48	#48	15-Jun-12	3	6103	\$0.00	\$40.49	1	NA	IA	TRUCK MISFIRES AND STALLS AFTER LONG DRIVE	CUSTOMER STATES THE ENGINE	#48	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	21-Mar-12	19-Apr-12	BUTCH OUTAULET, INC.	#49	#49	11-Jun-12	2	8143	\$10.74	\$53.94	1	NA	MS	VERIFIED CONCERN. PERFORMED EEC TEST. DTC	CHECK ENGINE LIGHT	#49	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	5-Dec-11	WENKERT FORD INC.	#50	#50	26-Jun-12	7	7547	\$0.00	\$48.87	1	NA	GA	INSTALL REVISED CALIBRATION PER TSB 04	CHECK DRIVEABILITY ISS	#50	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	CE4F0008	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	23-Apr-12	7-May-12	LANGDALE FORD COMPANY	#51	#51	14-Jun-12	1	2447	\$0.00	\$38.02	1	NA	GA	DOES NOT OPERATE SELF. REPROGRAM PCM PER	CUSTOMER STATES THAT ENGINE	#51	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	#52	#52	25-Jun-12	1	721	\$0.00	\$44.44	1	NA	FL	TSB 12.6 & 4. eec diag. retrieve codes p0300, p0304, p0308	CUSTOMER STATES THAT ENGINE	#52	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	#53	#53	21-Jun-12	4	4712	\$0.00	\$47.42	1	NA	QC	ROAD TEST. DTC P0300. P0308. CHECKED INFC	CUSTOMER STATES THAT ENGINE	#53	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	2-Mar-12	23-Apr-12	KEN COX FORD, INC.	#54	#54	11-Jun-12	2	4305	\$10.74	\$46.65	1	NA	AL	RAN EEC TEST. P0300, P0308. CHECKED INFC	CUSTOMER STATES THAT ENGINE	#54	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	15-Feb-12	30-Apr-12	PLANTATION FORD	#55	#55	26-Jun-12	2	6357	\$0.00	\$53.37	1	NA	FL	ROAD TEST. TRUCK NOT ICE. PROCEDURE STEPS	CUST STATES TRANS MISC	#55	V40	PT TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12	BARTON FORD COMPANY	#56	#56	25-Jun-12	1	481	\$12.82	\$55.88	1	NA	VT	PERFORM TSB 12.6 & 4	CUST STATES THE CHECK	#56	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	#57	#57	14-Jun-12	2	2662	\$11.44	\$57.08	1	NA	PA	VERIFIED CONCERN CHECKED CODES P0300 P0308	CUSTOMER STATES THE CHECK	#57	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	16-Apr-12	30-May-12	WEBER-HARRIS FORD INC.	#58	#58	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE. UPDATED PCM PER TSB	CUSTOMER STATES THE CHECK	#58	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12	13-Jun-12	ASHLAND FORD INC.	#59	#59	21-Jun-12	1	3667	\$10.74	\$51.51	1	NA	VT	TESTED EEC. P0300. PERFORMED	DRIVEABILITY. CUSTOMER	#59	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	8-Mar-12	6-Apr-12	DUB CITY FORD, INC.	#60	#60	12-Jun-12	3	7064	\$10.74	\$47.78	1	NA	FL	VERIFY THE CONCERN AND PERFORM REPAIR PER	CUSTOMER STATES THE CHECK	#60	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AJ	12-Jan-11	11-Feb-12	HON DAVIS FORD LINCOLN	#61	#61	25-Jun-12	5	6285	\$0.00	\$45.92	1	NA	TX	IDS INSTALLED KOEO KOER SELF TEST. P0308	CUSTOMER STATES THE CHECK	#61	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12	TOWNSEND SALES & SERVICE, INC.	#62	#62	21-Jun-12	4	4662	\$10.74	\$46.65	1	NA	GA	ROAD TEST. RAN WELL. RECALIBRATION	C CHECK ENGINE LIGHT	#62	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES & S	#63	#63	18-Jun-12	3	6895	\$0.00	\$65.02	1	NA	AB	DTCS. CHECK FOR DEFLECTOR PLATE AND REPR	CHECK FOR HESITATION	#63	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AJ	9-May-12	26-May-12	DEWEY FORD	#64	#64	22-Jun-12	1	2282	\$12.84	\$58.41	1	NA	IA	IDS TESTED PASSES. RAN OASIS INSTALLED. CAC TRUCK HAS A MISS AT	CHECK ENGINE LIGHT	#64	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12	ASHLAND FORD INC.	#65	#65	21-Jun-12	1	3667	\$10.74	\$51.51	1	NA	VT	REFLASH PCM PER TSB 12.6 & 4. ROAD TEST OKAY	CUSTOMER STATES THE CHECK	#65	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AJ	21-Feb-12	31-Mar-12	ARMISTONG FORD OF HOMESTEAD	#66	#66	20-Jun-12	5	6470	\$0.00	\$34.31	1	NA	FL	IDS DIAG DTCS P0300. P0308. TESTS E1. E6. CAC HOOK 3.5. THAT CHECK ENGINE	CHECK CAUSE OF ENGINE	#66	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	#67	#67	20-Jun-12	5	19492	\$0.00	\$38.47	1	NA	SK	CHECK CAUSE MIL LIGHT ON. VERIFIED P0308	CHECK CAUSE OF MIL. LUMIERE	#67	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12	21-Apr-12	CLARENVILLE FORD SALES LTD.	#68	#68	21-Jun-12	1	3767	\$132.46	\$165.15	1	NA	NC	CHECKED VEH FOR ENG KIT	CHECK ENGINE LIGHT	#68	V42	PT C&C
ENGINE	ENGINE	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	7-Feb-12	26-Apr-12	ENCINITAS FORD	#69	#69	25-Jun-12	-1	3565	\$84.05	\$160.14	1	NA	CA	KX3568 FORD DTC P0301. IGLE. CYLINDER ONE IS ENGINE LIGHT IS ON. CUS	CHECK ENGINE LIGHT	#69	V20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	26-Apr-12	TEAM FORD OF MARETTA	#70	#70	25-Jun-12	2	2007	\$68.63	\$178.71	1	NA	GA	KOEO TEST. P0308. P0309. INFORMED CUSTOMER	CHECK ENGINE LIGHT	#70	V52	PT C&C
DIAG - MISFIRE	EXHAUST	CH102014	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AJ	4-Jun-12	26-Jun-12	KARL FLAMMER FORD INC.	#71	#71	25-Jun-12	-1	717	\$0.00	\$48.79	1	NA	FL	KOEO TEST. P0308. P0309. INFORMED CUSTOMER	CHECK ENGINE LIGHT	#71	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEND9009	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AJ	23-Feb-12	9-Mar-12	BUTCH OUTAULET, INC.	#72	#72	18-Jun-12	4	7640	\$331.37	\$397.76	1	NA	MS	RUN EEC TEST. CODE P0340 CHECK OVER AND PE	CHECK ENGINE LIGHT ON	#72	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	26-Feb-12	MARCOE FORD OF FORT LAUDERDALE	#73	#73	22-Jun-12	5	7655	\$321.97	\$449.50	1	NA	FL	VERIFIED CONCERN. VERIFIED CONCERN EEC TEST	CUSTOMER STATES THE CHECK	#73	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	26-May-12	SUNSET COUNTRY FORD LTD.	#74	#74	11-Jun-12	2	6941	\$293.51	\$393.88	1	NA	ON	CAC. ON & VEHICLE. SELF. CONVERTER ASSY & C	CUSTOMER WAS TROUBLED	#74	V20	PT C&C
TSB REFLASH	PT C&C	CBME2007	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	4-Jan-12	17-Jan-12	BAYWAY LINCOLN	#75	#75	26-Jun-12	6	7720	\$10.74	\$59.71	1	NA	TX	CHECKED DTCS. INSTALL CAC AIR DEFLECTOR. PL	CLIENT REPORTS INTER	#75	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	CFM61010	2012	1FTFW1T5C03	T/F6	F/B41E	T/KW	T/C3	AF	13-Nov-11	14-May-12	PRINCE GEORGE MOTORS LTD.	#76	#76	9-Jun-12	4	4389	\$13.63	\$71.46	1							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	CGOIS REPORT	DEL YR	VIN	VEHICLE LIT	CH	EN	CR	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION		
COP	ENGINE	N/A	2012	1FTFW1ETSCX	T/F6	F	B	A	T	K	W	K	12029	2012	2-12-12	6	7529	568.88	\$144.38	1	WA	#10000 TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS, CUSTOMER STATES VEH			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET70P	T/F6	F	B	A	T	K	W	K	12029	2012	14-Feb-12	4	7324	868.81	\$157.97	1	WA	#10000 VERIFIED CONCERN DID NOT SEE CODES FOR CHECK ENGINE LIGHT (S)			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	4	4149	864.05	\$154.92	1	WA	#10000 INSPECT FORD PRESSURE PASSED, PER CUSTOMER STATES VEH			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET90X	T/F6	F	B	A	T	K	W	K	12029	2012	3-Jul-12	2	12	566.99	\$136.41	1	WA	#10000 VERIFIED CODE DTC-P0302 EN COURSE R			V52	20	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET5C	T/F6	F	B	A	T	K	W	K	12029	2012	26-Jun-12	6	17910	558.88	\$181.95	1	WA	#10000 VERIFIED CONCERN, ISO2 BAD CYLINDER 3 CYC WHEN DRIVING 65 MPH			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET1C	T/F6	F	B	A	T	K	W	K	12029	2012	22-May-12	4	10224	861.70	\$98.76	1	WA	#10000 XROAD TEST VERIFIED C/C, C/O, ROAD TEST VERIFIED, CUSTOMER REPORTS VEH			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET1C	T/F6	F	B	A	T	K	W	K	12029	2012	19-Jun-12	4	7954	864.05	\$158.72	1	WA	#10000 X/C ON ISO TEST NO2, P0303, DTC, POWER BALANCE, CHECK FOR LIGHT ON NE			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET2C	T/F6	F	B	A	T	K	W	K	12029	2012	22-Jun-12	4	4192	566.99	\$308.34	2	WA	#10000 BC, KX18 MIL ON EEC TEST PLUG C/O AND PLUG C/L ELECTRICAL / LIGHTS ON NE			V52	20	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET1C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	3	4825	861.70	\$145.81	1	WA	#10000 SK, X10TEST, P0303, CHECK OASIS, per dealer code if v			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	19-Jun-12	4	7954	864.05	\$158.72	1	WA	#10000 X/C ON ISO TEST NO2, P0303, DTC, POWER BALANCE, CHECK FOR LIGHT ON NE			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	12-Jun-12	2	6190	\$144.69	\$227.22	1	WA	#10000 FL, VERIFIED CUSTOMER C/O NO COIL ON PLUG ROAD, CUSTOMER STATES VEH			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET7C	T/F6	F	B	A	T	K	W	K	12029	2012	27-Jun-12	3	4098	\$312.07	\$106.07	1	WA	#10000 FL, PERFORM EEC TEST, DRAIN VEH, REK ALL NOISE, CUSTOMER STATES CHECK			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	4	3385	\$333.96	\$978.51	4	WA	#10000 NC, #10000 VERIFY CONCERN, SELF RAN ACCESS TO BUECTO, CUSTOMER STATES ENG			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	29-May-12	2	1594	\$0.00	\$148.15	1	WA	#10000 CT, #10000 VERIFY CONCERN, HOOKING CONCERN AT THIS CUSTOMER STATES CH			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET4C	T/F6	F	B	A	T	K	W	K	12029	2012	3-Jul-12	2	3538	\$0.00	\$141.46	2	WA	#10000 TX, #10000 EEC TESTS NO DTCS DE ROAD TEST MON PD, SALES LIGHT BLINKED AND			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	3	3442	\$0.00	\$62.55	1	WA	#10000 NC, #10000 CUSTOMER LOSS OF POWER RULED CODES P0302, CUSTOMER STATES VEH			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	27-Jun-12	3	8050	\$344.27	\$444.00	1	WA	#10000 FL, #10000 PERFORMED DIAGNOSIS REPLACED CONVERTER, CHECK DRIVEABILITY IS			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET3C	T/F6	F	B	A	T	K	W	K	12029	2012	12-Jun-12	3	11370	\$312.07	\$304.08	1	WA	#10000 AR, #10000 CUSTOMER VERIFIED DTC P0303, P0305, P0306, P04			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	4	8339	\$300.63	\$387.03	1	WA	#10000 AR, #10000 P0302 P0303 P0304 P0305 P0306 P04			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	2	20977	\$311.37	\$384.13	1	WA	#10000 MS, #10000 EEC TEST DTC P0302 REFER TO TSB 12 6 4 STEP 1			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	26-Jun-12	2	4889	\$418.56	\$519.05	1	WA	#10000 FL, #10000 INSTALL, ISO P0303, INSTALL, CAT PER TSB PM, UPD			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	4	5478	\$384.45	\$469.65	1	WA	#10000 NC, #10000 RETRIEVE CODE P0301, REPLACED LEFT CAT, ON			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	2	3498	\$312.07	\$392.12	1	WA	#10000 AR, #10000 VERIFY CONCERN, RAN EEC TEST PULLED CODE P			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	22-Jun-12	4	8622	\$384.09	\$413.84	1	WA	#10000 WA, #10000 TEST DRIVE TO TRY TO TEST DRIVE			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	4	5478	\$384.45	\$469.65	1	WA	#10000 NC, #10000 RETRIEVE CODE P0301, REPLACED LEFT CAT, ON			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	4	18719	\$282.99	\$371.44	1	WA	#10000 FL, #10000 DIAG AND RAN OASIS FOUND TSB 12 06 04 PER TSB			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	26-Jun-12	4	8005	\$308.12	\$453.83	1	WA	#10000 AB, #10000 PERFORMED TSB 12 6 4 INSTALL CONVERTOR AND			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	1	2285	\$310.07	\$412.07	1	WA	#10000 NC, #10000 TECH RAN INSPECT, ENGINE, CUSTOMER STATES VEH			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	11-Jun-12	2	5402	\$345.34	\$445.07	1	WA	#10000 FL, #10000 PERFORMED DIAGNOSIS, FOUND CODE P0430			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	13-Jun-12	3	2643	\$311.37	\$414.32	1	WA	#10000 VA, #10000 TEST DRIVE, VERIFIED PROBLEM THIS TIME			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	3	5927	\$345.34	\$445.07	1	WA	#10000 FL, #10000 PERFORMED TEST, DRAIN, CAT, PER TSB PM, UPD			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	14-Jun-12	4	2993	\$290.51	\$385.01	1	WA	#10000 BC, #10000 REFER TO TSB 12 6 4 EEC TESTS REPLACE BANK 2			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	2-Jul-12	3	13938	\$300.63	\$341.27	1	WA	#10000 TX, #10000 VERIFIED CONCERN NO2, P0303, CATLYST, EPHIC			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	8-Jun-12	3	5491	\$311.37	\$407.99	1	WA	#10000 TX, #10000 CHECK DTC'S, P0401, REPAIR, CAT, CATLYST, CO			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	8-Jun-12	3	7319	\$312.07	\$400.65	1	WA	#10000 TX, #10000 QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLAC			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	7-Jul-12	5	6899	\$310.07	\$461.81	1	WA	#10000 TX, #10000 LABOR TO VERIFY CONCERN, ISO, DIAG, KEO, KEO, K			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	19-Jun-12	1	4982	\$302.12	\$415.34	1	WA	#10000 TX, #10000 CONFIRM CHECK ENGINE, H/LATEST CALIBRA			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	11-Jun-12	6	6716	\$310.07	\$461.81	1	WA	#10000 TX, #10000 REPLACED LEFT CAT, INSTALLED INTERCOOLER			V52	20	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	19-Jun-12	4	8518	\$300.63	\$398.86	1	WA	#10000 NH, #10000 VERIFIED CUSTOMERS CONCERN FOUND CODE			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	4-Jun-12	1	8979	\$303.73	\$392.48	1	WA	#10000 NH, #10000 PERFORM EEC TEST, DRAIN, CAT, PER TSB PM, UPD			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	20-Jun-12	1	14175	\$308.12	\$377.53	1	WA	#10000 NH, #10000 EEC TEST, COIL CODES, TEST, REPROGRAMMED P			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	18-Jun-12	1	5441	\$307.17	\$370.48	1	WA	#10000 NH, #10000 VERIFIED BUCKING AND MISFIRE, CODE REPAIR			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	8-Jun-12	3	5491	\$311.37	\$407.99	1	WA	#10000 NH, #10000 VERIFIED CHECK ENGINE LIGHT ON SCAN FOR			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	18-Jun-12	3	2321	\$311.09	\$360.11	1	WA	#10000 MI, #10000 EEC TEST P0430 AS PER TSB 120604, T100			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	19-Jun-12	1	569	\$612.24	\$1,055.95	3	WA	#10000 CA, #10000 ROAD TEST, BRUIT EN LES PICK, DEFECT, ORDER			V52	20	PT EXHAUST
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	12-Jun-12	1	4239	\$311.37	\$387.11	1	WA	#10000 WY, #10000 VERIFIED CONCERN CHECK ENGINE LIGHT IS ON			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	16-Jun-12	4	4975	\$311.03	\$405.58	1	WA	#10000 TX, #10000 LABOR OP 120604, CUS, CONVERTER, INSTALLED			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	4	8481	\$302.99	\$390.97	1	WA	#10000 MA, #10000 REPLACED LEFT HAND CATALYTIC CONVERTER			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	2	4192	\$300.63	\$385.15	1	WA	#10000 MI, #10000 REPAIR FOR CODES P0430, S100N FOR THE CAC, TUBE			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	4	7875	\$414.23	\$507.76	1	WA	#10000 FL, #10000 CHECK RUNNING CONC, EEC TEST, FOT CODES, PER			V52	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	1	6027	\$50.00	\$148.96	1	WA	#10000 AB, #10000 1517 WAS ABLE TO CO, CHECKED FOR TSB 120604, C			V52	20	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	A	T	K	W	K	12029	2012	25-Jun-12	2	388	\$50.00	\$245.05	0	WA	#10000 FL, #10000 DIAG FOR CONCERN KEO AND KEO P0301, N					

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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	21-Feb-12	22-May-12		DUVAL FORD	#	6K775	26	12-Jun-12	2	2819	\$12.95	\$58.19	1	VA	#	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#	V42	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	5-Apr-12		JUBILEE FORD SALES (1983) LTD	#	6K775	26	15-Jun-12	3	7788	\$14.63	\$65.72	1	VA	#	EEC TEST: P0300 P0304 P0305 P0306, REPROGRAM THE TRUCK SEMI TO #	CHECK ENGINE LIGHT TR	#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	15-May-12		CROPPER MOTORS INC.	#	6K775	26	14-Jun-12	2	2108	\$13.86	\$52.03	1	VA	#	# CONFIRMED CUSTOMER'S CONCERN & FOLLOWED	THE TRUCK SEMI TO #	#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	22-May-12	7-Jul-12		TOMBALL FORD	#	6K775	26	12-Jul-12	1	1622	\$0.00	\$46.19	1	TX	#	120604A, SHR, EEC TEST, DRIVING HABITS	E26 CHECK ENGINE LITE	#	V42	PT C&C
TSB REFLASH	PT C&C	CD443002	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	16-Feb-12	15-Mar-12		TUSKET SALES & SERVICE LTD	#	6K775	26	12-Jul-12	4	9321	\$13.66	\$43.67	1	NS	#	# DID NOT ROAD TEST, CH FOUND TSB 12 6 4 THAT	RUNS ROUGH SEE ECO	#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	16-Apr-12	18-May-12		FORD OF OCALA LINCOLN OF OCALA	#	6K775	26	9-Jul-12	2	5732	\$17.99	\$70.31	1	FL	#	# IDS EEC TEST P0302 P0306, REFER TO TSB 12 6 4	USE SPO 12103019 CUST	#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	25-Jun-12	13-Jul-12		HACENDIA FORD	#	6K775	26	5-Jul-12	4	4866	\$0.00	\$45.12	1	TX	#	# PERFORMED IDS TEST AND FOUND NO CODES, RE	C/S WHEN PRESS ON AC	#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	10-Apr-12	8-May-12		CROPPER MOTORS INC.	#	6K775	26	15-Jun-12	2	2656	\$13.86	\$52.03	1	VA	#	# CONFIRMED CUSTOMER'S CONCERN & PERFORMED	THE ENGINE LIGHT WAS	#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	13-May-12	26-Jun-12		JOHNSON BROTHERS FORD	#	6K775	26	11-Jul-12	1	1872	\$0.00	\$46.65	1	TX	#	# EEC TEST P0304 P0305 P0306 REPROGRAMMED	P THE CK ENGINE LIGHT	#	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	28-Jan-12		HELFMAN FORD, INC.	#	6K775	26	6-Jul-12	6	7481	\$0.00	\$174.21	1	TX	#	# Y KOED PASS KOER PASS KOEC P0301 PER TH	CUSTOMER STATES VEH	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	22-May-12		480 FORD LINCOLN	#	6K775	26	13-Jul-12	2	2146	\$61.70	\$135.82	1	TX	#	# XROAD TEST MIS FIRE NO 7 TEST POWER BALAN	CHECK ENGINE ALLUME	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		REYNOLDS FORD LINCOLN OF EDMON	#	6K775	26	2-Jul-12	2	3180	\$28.10	\$246.93	1	TX	#	# CKIDS TEST P0305, CK MODDED #4 AND #5 COILS	AN P09 CUSTOMER STATES	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1	TX	#	# CHECKED ROAD TEST, CH FOUND TSB 12 6 4	CHECK ENGINE LIGHT ON	#	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12		AIRPORT FORD	#	6K775	26	2-Jul-12	6	12372	\$58.88	\$137.74	1							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	CHASSIS	ENGINE	TRANS	ASSY	PROD DATE	WARRANTY START DATE	DEalership	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	16-May-12	29-Jun-12	DISCOVERY FORD SALES LTD.	67K75	18-Jun-12	2	2584	\$13.66	\$72.23	136	NA	SK	TSB KNOWN FOR ECOBOOST'S Reprogrammed PCM	CHECK ENGINE LIGHT ON	A442	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	16-May-12	15-Jun-12	MERIT FORD SALES (2003) LTD	67K75	18-Jun-12	2	3067	\$0.00	\$48.99	104	NA	SK	CHECK CAUSE OF LACK POWER AND RUNS ROUGH	CHECK ENGINE LIGHT ON	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	19-Feb-12	19-Mar-12	ELKINS FORDLAND	67K75	10-Jun-12	4	5133	\$10.74	\$45.20	10	NA	WV	CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYS WITH	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	28-Feb-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	67K75	13-Jul-12	4	8042	\$0.00	\$41.47	1	NA	WV	0304.0305.0306. 12.6.4	CUSTOMER STATES CHECK	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	67K75	27-Jun-12	4	3325	\$14.63	\$100.03	170	NA	BC	DIAG FOR CONCERN EEC TEST P0308 PRESENT. DRIVEABILITY/IDLE LOSS	TEST DRIVE	A411	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	3-Mar-12	2-Apr-12	DISCOVERY FORD SALES LTD.	67K75	18-Jun-12	4	5039	\$13.66	\$72.23	136	NA	SK	Is learned for codes. found relevant to TSB 12.6.4 noted TRUCK W/IL VESTATE	CHECK FOR RUNNING VEH	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	20-Apr-12	15-May-12	ALL STAR FORD	67K75	16-Jul-12	3	4234	\$0.00	\$47.31	1	NA	LA	EEC TEST CODES P0300 P0304 P0305 AND P0306 C. CHECK ENGINE LIGHT	CHECK ENGINE LIGHT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	2-Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD	67K75	29-May-12	4	4627	\$379.18	\$486.11	104	NA	SK	CODES P0306. P0430. CLEARED CODES. REPLACE	CHECK ENGINE LIGHT ON	A460A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	13-Jun-12	10-Jul-12	CHUCK RENZI FORD, LLC	67K75	18-Jun-12	1	915	\$68.88	\$92.33	10	NA	MI	ENGINE RUNS POOR. JAMES ROAD TEST AFTER R	CHECK FOR RUNNING VEH	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	16-Jun-12	10-Jul-12	BARTOW FORD COMPANY	67K75	10-Jul-12	0	65	\$76.47	\$157.92	1	NA	FL	CODES TESTED AND DCL MONITORED P0306 SWITCH	CUSTOMER STATES THAT ENG	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	12-Jun-12	11-Jun-12	SHAWNEE MISSION FORD, INC.	67K75	10-Jul-12	6	13385	\$64.05	\$212.99	1	NA	KS	XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL ON	THE CHECK ENGINE LIGHT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	13-Jun-12	7-Mar-12	JUBILEE FORD SALES (1983) LTD	67K75	17-Jul-12	5	4520	\$5.29	\$127.90	1	NA	SK	CHECK TEST. P0304 P0305. TEST OK	CHECK ENGINE LIGHT	A442	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	28-Apr-12	1-Jun-12	CYPRESS MOTORS (S.C.) LTD.	67K75	17-Jul-12	1	222	\$0.00	\$56.25	134	NA	SK	SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHECK FOR CEL	A432	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	20-Nov-11	14-Mar-12	HELLER FORD SALES INC	67K75	25-Jun-12	4	7264	\$322.11	\$409.34	1	NA	IL	VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHECK ENGINE WARNING	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	27-Apr-12	4-May-12	WOODBRIDGE FORD INC/ALIN LTD	67K75	17-Jul-12	2	1669	\$288.04	\$402.37	1	NA	AB	RETRIEVE ROAD. CAT CONVERTER ORDERED AS	CHECK ENGINE LIGHT ON	A460A	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	67K75	30-Jun-12	4	10607	\$311.37	\$391.87	1	NA	PA	VERIFIED AND DIAGNOSSED PCM TEST DRIVE	CUSTOMER STATES THAT	A435	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	29-Mar-12	21-Apr-12	MOYER FORD SALES, INC.	67K75	16-Jul-12	3	6852	\$300.63	\$375.75	1	NA	AL	SET2. CHECKED DTCS AND REPLAC	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	23-Feb-12	26-Apr-12	TOWN EAST FORD	67K75	18-Jun-12	3	6861	\$0.00	\$48.99	1	NA	TX	POW VALVE/SEAT CALIBRATION AS OUT LINED	CUSTOMER STATES CHECK IN	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	30-Mar-12	23-May-12	TOWNSEND FORD	67K75	11-Jul-12	2	3001	\$10.04	\$51.54	1	NA	AL	TEST AND INSTALL DEFLECTOR PER TSB 12.6.4	Customer States quiet while	A461	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	67K75	19-Jul-12	2	6131	\$0.00	\$59.53	124	NA	AB	PERFORMED TEST/DRIVE. VERIFIED CONCERN	LOST POWER / WHEN PA	A461	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	14-Feb-12	8-May-12	STAR FORD SALES LIMITED	67K75	17-Jul-12	3	5562	\$0.00	\$94.34	132	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303. P0306	SYSTEM DIAGNOSIS	A442	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	14-Feb-12	20-Mar-12	ALEXANDER AUTO CENTER	67K75	12-Jul-12	4	23577	\$10.74	\$52.15	1	NA	TX	Verified customer concern. Found TSB 12.6.4. As per	Customer states vehicle no	A435	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	14-Mar-12	18-May-12	SKAHA FORD INC	67K75	17-Jul-12	2	1200	\$0.00	\$47.27	172	NA	BC	IDS HOOK UP AND SCAN FOR CODES. NONE. SUB	CHECKER AND REPORT ON	A432	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	11-Apr-12	8-May-12	NORTH STAR FORD SALES LIMITED	67K75	17-Jul-12	3	5562	\$0.00	\$94.34	132	NA	AB	VERIFY CONCERN. EEC TESTED P0300 P0303. P0306	SYSTEM DIAGNOSIS	A442	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	16-Jun-12	1-Jun-12	CHENOWETH FORD, INC.	67K75	19-Jul-12	2	10087	\$0.00	\$37.28	1	NA	WV	42. RAN SELF TEST CODE P0300 P0304 P0305 P0308	CUSTOMER STATES WREN	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	28-Mar-12	18-Jun-12	LANDERS FORD	67K75	17-Jul-12	1	1890	\$0.00	\$46.49	1	NA	TN	VERIFIED CONCERN. VISIN AIR DAM ON THE UBERS	CHECK ENGINE LIGHT IS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	67K75	19-Jul-12	2	4846	\$0.00	\$37.28	1	NA	WV	42. TEST DRIVE UNIT FOR CONCERN RAN D42	CUSTOMER STATES	A435	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	16-Nov-11	31-May-12	VALLEY FORD SALES	67K75	18-Jul-12	2	3296	\$14.63	\$59.99	101	NA	SK	TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CHECK	CHECK ENGINE LIGHT ON	A461	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	6-Jun-12	5-Jul-12	ENERGY COUNTY STERLING	67K75	18-Jul-12	1	1402	\$10.33	\$166.17	1	NA	AB	VERIFIED CONCERN. IDS BALANCE AFTER HARD A	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	21-Nov-11	12-Jun-12	EWALDS HARTFORD FORD, LLC	67K75	16-Jul-12	2	2082	\$0.00	\$46.92	1	NA	WI	WHILE ROAD TESTING W/OK AT THIS TIME.	RUNS POORLY ON AN AC	A435	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	19-Nov-11	5-Jun-12	MCCREE FORD, INC.	67K75	16-Jul-12	2	2820	\$10.04	\$56.32	1	NA	TX	RUN DIAG. P0305 AND P0306. RUN OASIS FOUND	CUSTOMER STATES WHILE DR	A435	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	14-Feb-12	7-Mar-12	LONG-LEWIS FORD LINCOLN	67K75	16-Jul-12	2	6042	\$0.00	\$42.34	1	NA	AL	PERFORMED TSB 12.6.4. RECALIBRATION	C.3 THAT THE CEL IS ON	A435	V1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	17-May-12	21-May-12	LONG-LEWIS FORD LINCOLN	67K75	16-Jul-12	2	6042	\$0.00	\$42.34	1	NA	AL	PERFORMED TSB 12.6.4. RECALIBRATION	C.3 THAT THE CEL IS ON	A435	V1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	21-Dec-11	12-Jan-12	SCOR LAKE FORD	67K75	13-Jul-12	7	6466	\$58.88	\$168.86	1	NA	TX	VERIFIED CONCERN. RETEST	CHECK AND ADVISE CH	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	27-Apr-12	4-May-12	JENKINS & WYNN FORD SALES	67K75	11-Jul-12	1	5402	\$58.88	\$168.86	1	NA	TX	TESTED AND REPLACED NUMBER 6 COIL AND PLU	CHECK ENGINE LIGHT IS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	4-May-12	28-May-12	ADVANTAGE FORD SALES LTD	67K75	16-Jul-12	2	3214	\$65.48	\$247.51	230	NA	AB	XCUMPTOR HOOKUP CODE P0306 PIN POINT AND	CHECK AND ADVISE FOR	A461	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	7-Mar-12	15-Mar-12	KELLY FORD	67K75	16-Jul-12	5	10388	\$84.73	\$170.29	1	NA	FL	XDOT CODE P0306. FOUND IGNITION COIL AND SP	CUSTOMER STATES CHECK	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	27-Apr-12	4-May-12	CHUCK STEINER FORD MOTIVE, INC	67K75	16-Jul-12	1	1402	\$10.33	\$166.17	1	NA	AB	VERIFIED CONCERN. IDS BALANCE AFTER HARD A	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	5-Mar-12	22-Jun-12	MIKE DAVIDSON FORD	67K75	16-Jul-12	1	195	\$389.94	\$484.78	1	NA	FL	V. C. IDS TEST P0304 P0304 RUN POWER BAL	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	28-Jun-12	13-Jul-12	HEERING FORD	67K75	16-Jul-12	1	552	\$262.99	\$399.79	1	NA	MS	RUN EEC TESTS. KOEO CODE P0306. RUN CATALYST	TEST THAT THE CK ENGINE	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	14-Feb-12	7-Mar-12	ROBERT R. IRWIN MOTORS, INC.	67K75	16-Jul-12	1	7869	\$300.63	\$399.79	1	NA	NH	VERIFY SELF TEST P0430. REPLACE BANK	CHECK ENGINE LIGHT IS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	7-Mar-12	5-Apr-12	PAYNE RO GRANDIE CITY FORD, LL	67K75	16-Jul-12	4	7745	\$311.37	\$391.95	1	NA	TX	PERFORM DIAG. RETRIEVE	CUSTOMER STATES CHECK	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	6-Mar-12	28-May-12	MEADOWLAKE FORD SALES & SERV	67K75	16-Jul-12	1	3139	\$308.11	\$415.46	124	NA	ON	CHECKED FOR MIL LIGHT ON. HAD CODE P0306. RPT	ON CHECK ENGINE	A435	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	11-Nov-11	3-Jun-12	WOLF AUTO CENTER STEERING	67K75	16-Jul-12	3	11011	\$300.63	\$377.15	1	NA	CO	SCANNED FOR CODES. HOOKUP REPROGRAM	CUSTOMER STATES CHECK	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	12-Feb-12	18-Feb-12	HOSKINS FORD SALES LTD	67K75	15-Jun-12	4	5312	\$15.60	\$66.89	170	NA	BC	SCANNED FOR CODES. N1 13 INSTALLED PLATE	AS ENGINE CUSTOMER PLU	A435	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	21-Jan-12	13-Jan-12	MARCOINE FORD OF DELRAY	67K75	18-Jul-12	2	2455	\$0.00	\$47.63	1	NA	FL	VERIFIED CONCERN CHECK ENGINE LIGHT ON	PE22 CUSTOMER REPORT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	4-Nov-11	13-Jan-12	FORT MOTORS LIMITED	67K75	18-Jul-12	1	7270	\$0.00	\$57.44	1	NA	BC	DIAG FOR CEL ON. CEL HAD NEEDED UPDATED	PROBLEMS	A435	V1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	13-Mar-12	19-Jun-12	CAPITAL FORD LINCOLN INC	67K75	17-Jul-12	1	2192	\$14.63	\$65.55	135	NA	SK	VERIFY CONCERN SCAN AT THIS TIME	CEL ON DASH AND RUN	A442	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	12-Apr-12	24-May-12	BENNETT DUNLOP FORD (1993) LTD	67K75	18-Jul-12	1	3630	\$14.63	\$68.00	1	NA	SK	KOEO PASS KOER PASS KOEC P0304 P0305 P0306	DIAG CHECK ENGINE LIG	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	23-Mar-12	28-May-12	VALLEY FORD SALES	67K75	17-Jul-12	2	3756	\$14.63	\$50.18	1	NA	SK	HOOK UP IDS AND SCAN FOR CODES. CODE P0306	CHECK FOR WHEN PLU	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C1	T	F	B	A	4-Feb-12	1-May-12	HUNTINGTON FORD, INC.	67K75	16-Jul-12	3	4004	\$11.62	\$60.19	1	NA	MI	CP 67K75. CC. INST. DEFLECTOR REPROGRAM	E29. SERVICE ENGINE	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012</																						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	CHASSIS	ASSY	PROD	WARRANTY	DEALER	WORK	PART	REPAIR	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM	CLAIM BINNED FUNCTION	
COP	ENGINE	CGMC2002	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	17-Feb-12	25-Apr-12	JORGENSEN FORD SALES, INC.	#1209	DIAG	2-Jan-12	3	4723	\$58.88	\$177.03	1	PA	X/DIAG CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VEH IS HESITANT	#1303S	V20	PT C&C	
DIAG - MISFIRE	ENGINE	CGEEH009	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	9-Jan-12	2-Apr-12	B.J. MAUREN MOTOR COMPANY, INC.	#1209	DIAG	5-Jan-12	4	3939	\$0.00	\$66.69	1	PA	IDS TESTS CHUCKS CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN	#1303S	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	15-Nov-11	11-Jan-12	WEKERT FORD INC.	#1209	DIAG	26-Jan-12	1	7227	\$345.94	\$445.57	1	PA	REPLACE CATALYTIC CONVERTER REPLASH PCM CHECK DRIVABILITY	#1303S	V44	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AJ	23-May-12	8-Jun-12	CLARION FORD	#1209	DIAG	11-Jun-12	2	1588	\$300.63	\$372.75	1	PA	PERFORMED DIAG. CODES P0297, P0430, REP ROD	#1303S	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CFND0031	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD	#1209	DIAG	14-Jun-12	1	2317	\$308.14	\$402.00	1	PA	CHECK ENGINE LIGHT ON, P0304 P0305 P0306 P04	#1303S	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AJ	23-May-12	8-Jun-12	FARWAY FORD SALES LTD	#1209	DIAG	19-Jun-12	2	5568	\$293.51	\$365.80	1	PA	DIAGNOSED P0102P CHECKED REPLACED 11V CHK ENG LITE ON	#1303S	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	17-Nov-11	7-Jan-12	PLANET FORD LINCOLN	#1209	DIAG	16-Jun-12	7	15390	\$311.37	\$406.18	1	PA	EEC TEST KOEC P0430, REPLACED CATALYTIC CO	#1303S	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	19-Feb-12	9-Mar-12	A C COLLINS FORD, INC.	#1209	DIAG	12-Jun-12	5	8340	\$292.99	\$46.49	1	PA	EEC TESTED RAN KOEC KOEC FOUND CODES P0303	#1303S	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AJ	15-Mar-12	22-Jun-12	JONES FORD, INC.	#1209	DIAG	19-Jun-12	1	6377	\$311.37	\$398.54	1	PA	TSB 12 6 4 VERIFY CONCERN EEC TEST ROAD	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	24-Jan-12	2-Jun-12	MULLINAX FORD	#1209	DIAG	23-Jun-12	2	2424	\$0.00	\$41.19	1	PA	GTDI CHECK DTCS, INSTALL CAC AIR DEFLECTOR	#1303S	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	5-Age-12	5-May-12	DISCOVERY FORD SALES LTD.	#1209	DIAG	23-Jun-12	3	8888	\$0.00	\$58.57	1	PA	SCANNED FOR CODES NON SYSTEM	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	#1209	DIAG	20-Jun-12	5	5176	\$14.63	\$67.03	1	PA	CONFIRMED CUSTOMER CONCERN, PERFORMED	#1303S	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	26-Apr-12	16-Jun-12	WOOLFINE FORD LINCOLN, INC.	#1209	DIAG	20-Jun-12	2	2761	\$0.00	\$36.39	1	PA	VERIFIED CONCERN CHECK ENGINE LIGHT ON POS	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	3-Feb-12	11-Apr-12	KOCH FORD LINCOLN SALES (2003)	#1209	DIAG	25-Jun-12	3	5191	\$14.63	\$71.56	1	PA	SCAND PCM FOUND CODE P0304PERFORM TRUCK	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	28-Feb-12	15-Jun-12	HELIAM FORD INC.	#1209	DIAG	10-Jun-12	4	4500	\$0.00	\$38.31	1	PA	EEC TEST P0306 INSTALLED AIR DEFLECTOR AND	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGW1024	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	#1209	DIAG	23-Jun-12	7	5658	\$0.00	\$58.31	1	PA	RUN EEC TEST REFLASHED PCM PER TSB 12 06	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AJ	22-Mar-12	17-May-12	GULF COAST FORD	#1209	DIAG	11-Jun-12	2	3290	\$12.84	\$58.31	1	PA	LABOR TO VERIFY CONCERN IDS DIAG, KOEC/KO	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AJ	4-Nov-11	22-Mar-12	TWO-WAY SERVICE LTD.	#1209	DIAG	23-Jun-12	5	8462	\$14.63	\$65.38	1	PA	P0303, P0306, P0308, REFERENCE AND PERFORM	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	20-Mar-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	#1209	DIAG	23-Jun-12	4	6316	\$0.00	\$43.28	1	PA	WARR ROAD TEST DIAG CEL ON RUNS RHO	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGRC2008	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	#1209	DIAG	17-Jun-12	7	13630	\$0.00	\$51.09	1	PA	EEC TEST CODE P0304PERFORM TSB 12 06 ON	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	20-Dec-11	12-Apr-12	DOWNY FORD LINCOLN	#1209	DIAG	23-Jun-12	3	1539	\$14.63	\$68.19	1	PA	EEC TEST CODE P0303 P0306 P0308 P0309	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#1209	DIAG	23-Jun-12	1	781	\$11.51	\$50.94	1	PA	PERFORMED TSB 12 6 4 INSTALLED DEFLECTOR PI	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AJ	20-Mar-12	15-May-12	BEACHWOOD KEYSTONE FORD	#1209	DIAG	20-Jun-12	2	1092	\$15.00	\$61.37	1	PA	12060A, BASIC PINS PINS	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	8-Mar-12	23-Mar-12	PLUMMER FORD DONNAHNA	#1209	DIAG	15-Jun-12	4	3417	\$0.00	\$38.71	1	PA	CAUSE VERIFIER CODE AVEO IDS P0304 P0305	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	28-Jan-12	31-May-12	DENNY ANDREWS FORD SALES INC.	#1209	DIAG	12-Jun-12	2	4963	\$14.63	\$131.87	1	PA	CAC DEFLECTOR AND THE PUSH PINS INSTALLED	#1303S	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	7-Feb-12	6-Apr-12	SATCHER MOTOR COMPANY	#1209	DIAG	18-Jun-12	4	3864	\$0.00	\$42.58	1	PA	INSPECT FOR CAC SHIELD, REPROGRAM P	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	28-Feb-12	14-Apr-12	DOWNY FORD LINCOLN	#1209	DIAG	23-Jun-12	3	4042	\$14.63	\$68.55	1	PA	VERIFY CUST CONCERN PERFORM EEC TEST	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	18-Feb-12	2-May-12	AUTOMAX FORD	#1209	DIAG	7-Jul-12	3	2292	\$10.74	\$56.39	1	PA	VERIFY NO CODES PRESENT PERFORM TSB 12 6	#1303S	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	30-Mar-12	23-Apr-12	SULLIVAN FORD LINCOLN, INC.	#1209	DIAG	23-Jun-12	-1	27	\$0.00	\$38.31	1	PA	RUN EEC TEST AND FOUND CODE P0304PERFORM	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	30-Mar-12	23-Apr-12	CLASSIC FORD LINCOLN OF COLUMBIA	#1209	DIAG	23-Jun-12	3	2292	\$0.00	\$38.31	1	PA	VERIFY NO CODES PRESENT PERFORM TSB 12 6	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	13-Mar-12	13-Mar-12	DEARBORN MOTORS LTD	#1209	DIAG	16-Jun-12	5	4502	\$44.92	\$292.06	1	PA	X/CONFIRM CONCERN, IDS PINS, CUSTOMER TO	#1303S	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	4-Jun-12	21-Jun-12	TONY BETHEN & SONS FORD	#1209	DIAG	20-Jun-12	1	3282	\$55.17	\$164.03	1	PA	PERFORMED EEC DIAG, 1. REMOVED AND REPLAC	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88012	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	24-Feb-12	24-Feb-12	DANIS FORD LINCOLN SALES LTD.	#1209	DIAG	20-Jun-12	1	5201	\$301.68	\$3,091.00	1	PA	TEST EEC PASS, CHECK RESISTANCE TO HOTLINE	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	24-Apr-12	23-May-12	TAYLOR MOTOR CO. OF WAYNESVILLE	#1209	DIAG	20-Jun-12	2	1626	\$331.37	\$388.24	1	PA	verify concern mil on knee pass knee pass	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	19-Apr-12	19-Apr-12	HARDY FAMILY FORD	#1209	DIAG	18-Jun-12	4	8900	\$357.57	\$450.63	1	PA	RUN EEC DIAG P0306 P0430 REPLACED DRIVERS	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	19-Apr-12	19-Apr-12	ROBERT MOORE INC.	#1209	DIAG	18-Jun-12	4	8900	\$357.57	\$450.63	1	PA	TECH SHAKES AND ALL	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	19-Apr-12	19-Apr-12	STOCKMAN MOTOR, INC.	#1209	DIAG	10-Jun-12	3	3493	\$292.99	\$372.99	1	PA	RN DIAG CONTINUED P0306 P0430 CATALYST	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	19-Apr-12	19-Apr-12	PALM BAY FORD	#1209	DIAG	18-Jun-12	5	7817	\$332.89	\$418.28	1	PA	FL CONTINUED DIAG FOUND MISSED FIRES AND	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	19-Apr-12	19-Apr-12	METRO FORD LINCOLN SALES LTD.	#1209	DIAG	11-Jun-12	2	836	\$298.23	\$418.28	1	PA	12 6 4 COMPLETED 20111 109HS	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	27-Mar-12	27-Apr-12	AVALLON FORD SALES 1996 LIMITED	#1209	DIAG	5-Jul-12	3	6729	\$308.14	\$406.86	1	PA	CONFIRM CHECK ENGINE LUMEN SELF TEST & C	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	27-Mar-12	27-Apr-12	JENKINS & WYNNIE ANDERSON LTD.	#1209	DIAG	11-Jun-12	6	5430	\$292.99	\$382.99	1	PA	TEST REPELACED CODES P0303, P0306, P030	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	27-Mar-12	27-Apr-12	DAVID SEAR FORD	#1209	DIAG	11-Jun-12	-1	5	\$0.00	\$59.92	\$68.03	1	PA	DURING ROAD TEST DRIVED EXHAUST PIPE W	#1303S	V20	PT C&C
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	14-Dec-11	31-Dec-11	BARIL FORD LINCOLN INC.	#1209	DIAG	23-Jun-12	7	8584	\$402.26	\$486.03	1	PA	VERIFY CHECK ENGINE ALLUME TEST CODE P	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	4-May-12	16-Jun-12	CYPRESS MOTORS D.S.C. LTD.	#1209	DIAG	17-Jun-12	1	5142	\$307.17	\$419.67	1	PA	SCANNED, HAD CODES P0304, P0305, P0306	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	14-May-12	14-May-12	TOMMIE VAUGHAN AUTO COUNTRY	#1209	DIAG	20-Jun-12	5	1454	\$300.63	\$388.55	1	PA	VERIFY CONCERN, EEC TEST	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	9-Feb-12	30-Mar-12	FORD OF SUELL	#1209	DIAG	23-Jun-12	4	450	\$0.00	\$45.68	1	PA	TESTED SYSTEM, P0306, STED, OK AT THIS	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	21-Feb-12	22-Mar-12	HUNTINGTON FORD, INC.	#1209	DIAG	23-Jun-12	5	8638	\$0.00	\$46.17	1	PA	SP 8075 CC 42, CHECK FOR DEFLECTOR REPR	#1303S	V20	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	T1F6	F1B41E	T1K0V	T1C3	AF	28-Apr-12	30-Jun-12	HAGG FORD SALES, INC.	#1209	DIAG	23-Jun-12	3	2705	\$0.00	\$43.0							

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	ASSY	PROD DATE	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	29-Jun-12	12-Jul-12	LANDERS-McCLARTY FORD	#	0000	30-Jun-12	1	763	\$0.00	\$92.18	1	NR	AR	#P0302 & P0316 IDS SELF TEST P0302 & P0316 IN CUSTOMER STATES CHE	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	16-Nov-11	28-Dec-11	ED KOHN FORD LINCOLN	#	0000	26-Jul-12	8	20288	\$0.00	\$39.49	1	NR	MI	#INSPECT & EEC P0305 P0306 RAN OASIS & FOUND CUSTOMER STATES CHE	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AJ	20-Feb-12	20-Jun-12	MORROW BROTHERS FORD, INC.	#	0000	17-Jul-12	1	580	\$11.51	\$51.07	1	NR	IL	#VERIFIED CONCERN, OASIS CASIS FOUND TSB 12.6.1 VEHICLE STUMLES ON #	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1C19C	T8F	FBI	TW	TC3	AF	13-Jan-12	4-Feb-12	NICK NECHOLS FORD, INC.	#	0000	19-Jul-12	6	11955	\$0.00	\$36.23	1	NR	FL	#DIAG AND RAN OASIS FOUND TSB 12.06.04 UPDATE WHEN DRIVING AND TRY	#	V44-F04	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E14C	T8F	FBI	TW	TC3	AF	4-Apr-12	25-Apr-12	WEIKERT FORD INC.	#	0000	31-Jul-12	4	6679	\$0.00	\$49.87	1	NR	FL	#PERFORMED DIAGNOSIS UPDATE PCM TO LATEST CHECK DRIVABILITY ISSU	#	V44-F04	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	#	0000	30-Jul-12	3	5335	\$0.00	\$45.31	1	NR	CT	#PERFORMED TSB 12.06.04 AND REPROGRAMMED CUST STATES WHILE DR	#	V44-F04	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	#	0000	26-Jul-12	2	6862	\$10.74	\$51.88	1	NR	TX	#REPROGRAM PCM PER 120604.5 HRS CODE 4.2 ENGINE RUNS ROUGH O	#	V44-F04	PT MALFUNCTION
TSS REFLASH	PT C&C	CFDDH009	2012	1FTFW1E14C	T8F	FBI	TW	TC3	AF	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD	#	0000	4-Jul-12	7	16695	\$14.63	\$57.99	1	NR	ON	#VERIFIED CONCERN, SCANNED FOR CODES P0308 CHECK CAUSE ENGINE	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T8F	FBI	TW	TC3	AF	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	#	0000	28-Jul-12	1	2762	\$0.00	\$38.44	1	NR	MI	#RUN KEY ON ENGINE OFF LEARNED CODE AND LET CUSTOMER CONCERN C	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T8F	FBI	TW	TC3	AF	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	#	0000	26-Jul-12	2	6862	\$10.74	\$51.88	1	NR	TX	#REPROGRAM PCM PER 120604.5 HRS CODE 4.2 ENGINE RUNS ROUGH O	#	V44-F04	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E14C	T8F	FBI	TW	TC3	AJ	17-Feb-12		ADAMSON FORD, L.L.C.	#	0000	17-Jul-12	-1	251	\$10.74	\$54.33	1	NR	AL	#ECC TEST P0304 & P0308 TSB OPERATION 1.1 CUST STATES THE CHECK	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	9-Feb-12	24-Mar-12	MAGUIRE'S FORD	#	0000	16-Jul-12	4	8831	\$11.40	\$53.36	1	NR	PA	#VERIFY CUSTOMER CONCERN HOOK UP TO IDS CUST STATES CHECK EN	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	CGY4203	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSWOM	#	0000	14-Jul-12	4	2884	\$10.74	\$111.02	1	NR	PA	#VERIFIED CONCERN, CHECKED CODES P0302, P0308 CUST STS CHECK FOR E	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AJ	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	#	0000	3-Jul-12	2	2875	\$12.95	\$58.19	1	NR	FL	#CHECK ENGINE LIGHT P0305, DIAG AND PERFORM CUSTOMER STATES A H	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	23-Apr-12	29-Jun-12	ELKINS FORDLAND	#	0000	3-Jul-12	1	482	\$10.74	\$45.20	1	NR	WV	#CHECKED EEC CKD PCM FOR UPDATES CKD AND WHEN DRIVING AT A STE	#	V52-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AJ	28-Feb-12	29-Jun-12	ROCKMORRADO AUTO MALL, INC.	#	0000	24-Jul-12	1	1213	\$0.00	\$42.46	1	NR	VA	#RETRIEVED CODE FOUND TSB 12.6.4 REPROGRAM CUST STATES CHECK EN	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	#	0000	26-Jul-12	1	2238	\$10.74	\$51.88	1	NR	TX	#REPROGRAMMED PCM PER 120604.5 HRS CODE ENGINE RUNS ROUGH O	#	V44-F04	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AJ	3-May-12	18-May-12	NATCHITOCHES FORD LINCOLN	#	0000	16-Jul-12	2	3246	\$10.74	\$62.69	1	NR	LA	#CK FOR TRANS PROBLEM, STEP 2 FOUND AIR DENIGER CUSTOMER STATES TRAM	#	V44-F04	PT TRANSMISSION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AJ	11-Apr-12	20-Jun-12	GENTLEWIN FORD INC.	#	0000	26-Jul-12	2	3319	\$23.11	\$30.03	1	NR	NJ	#CK CASIS TSB 12.6.1 WITH BUILD DATE OK OR BE PERFORM CHECK ENGIN	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	12-Apr-12	26-Apr-12	STANLEY FORD-MCGREGOR	#	0000	11-Jul-12	3	6301	\$10.74	\$55.07	1	NR	TX	#PERFORMED REPAIRS AS PER TSB 12.6.4 INSTALL CUST STATE THE ENGR	#	V40-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E12C	T8F	FBI	TW	TC3	AF	23-Feb-12	6-Apr-12	HALL FORD ELIZABETH CITY	#	0000	23-Jul-12	4	5106	\$0.00	\$50.42	1	NR	NC	#LAB OPE 120604. PERFORMED PROGRAM PCM TO LATEST CUST STATES CHECKE	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	13-Mar-12	15-Apr-12	MONTAGNA MOTOR	#	0000	11-Jul-12	4	1115	\$11.44	\$47.11	1	NR	NC	#CHECK OUT HOOK UP IDS AND FOUND TSB 12.6.4 CHECK FOR BAD VIBRAT	#	V89-F04	PT SHOCK & HANDLING
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	4-Apr-12	11-Apr-12	ASHE COUNTY FORD INC.	#	0000	26-Jul-12	4	6570	\$0.00	\$36.96	1	NR	NC	#TEST AND PERFORMED TSB 120604 CUST STATES OKS ON ENG	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#	0000	16-Jul-12	6	18673	\$12.85	\$51.29	1	NR	LA	#RD TEST, VERIFY, CK CASIS, FOUND TSB 12.06.04, cuf feels jermy while dr	#	V52-F04	PT C&C
TSS REFLASH	PT C&C	CGXK007	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	3-May-12	22-Jun-12	WAYNE ANGERS FORD INC.	#	0000	15-Jul-12	1	2387	\$87.80	\$201.46	2	NR	TX	#TSB 12020 ROAD TESTING FOUND TSB DESCRIBED CUST STATES VEH BU	#	V52-F04	PT C&C
TSS REFLASH	PT C&C	CGEEH009	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	4-Jan-12	2-Apr-12	SLOAN'S MOTORS INC	#	0000	6-Jul-12	4	4158	\$84.05	\$131.27	1	NR	PA	#CKCHECKED DCTS FOUND P0306, DID POWER BALANCE CHECK ENGINE LIGHT	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	19-Dec-11	14-Mar-12	MORRIS BUANO FORD	#	0000	26-Jul-12	5	11058	\$58.88	\$136.32	1	NR	MN	#XBASE PART 12029 COND/CLATIVE COMPRESS ON ADD FOUND BAD INGIN	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	CGF4202	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	11-Jan-12	11-Jun-12	CHAMBERLAIN FORD FREDWAY	#	0000	15-Jul-12	7	11768	\$58.88	\$143.57	1	NR	TX	#VERIFIED CONCERN, EEC TEST CODE P0301 POWER ENGINE ENGINE PER	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	31-Jan-12	24-May-12	GEORGE STOCKFISH FORD (1987)	#	0000	1-Aug-12	3	2785	\$80.20	\$1176.40	1	NR	ON	#XVERIFIED ENGINE LIGHT NATION CLON FROM NEW CHECK ENGINE LIGHT	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	CGT4202	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	18-Mar-12	13-Feb-12	LUTHER FAMILY FORD	#	0000	1-Aug-12	6	8144	\$64.05	\$137.58	1	NR	ND	#XPERFORMED EEC TEST AD SPARK PLUG REASSEMBLE PERFORM CHECK ENGIN	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	CG4D013	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	1-Feb-12	25-Mar-12	AL PACKER FORD SALES	#	0000	30-Jul-12	5	6992	\$7.38	\$63.03	1	NR	FL	#5672 RPM'S FLUCTUATE, IDS TEST P0304, PIN POINT CUST STATES RPM'S FLU	#	V40-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD WEST LTD.	#	0000	23-Jul-12	2	1790	\$14.20	\$168.91	1	NR	AB	#SELF TEST PCM HAVE D NATION PNT 3013 FOUND CHECK AND ADVISE ON	#	V40-F04	PT C&C
TSS REFLASH	PT C&C	CG4D013	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	19-Jun-12	13-Jul-12	GLEN FORDLAND	#	0000	30-Jul-12	1	3817	\$0.00	\$27.08	1	NR	TX	#LABOR TO IDS DIAG, K/O CONCENTR POWER CONTACT CUST STATES THE	#	V40-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	3-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#	0000	24-Jul-12	5	4348	\$0.00	\$23.80	1	NR	AB	#ECC TEST SYSTEM PASSED, NO CODES AVAILABLE CHECK AND ADVISE ON	#	V40-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E12C	T8F	FBI	TW	TC3	AF	27-Mar-12	23-Jul-12	SUNSET FORD FORD LTD.	#	0000	31-Jul-12	1	2179	\$0.00	\$100.47	1	NR	ON	#INSPECTED, NO CEL ON IERN WOULD OCCUR CUSTOMER STATES THA	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	CGZ4707	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	3-Apr-12	20-Mar-12	ED MURDOCK FORD	#	0000	24-Jul-12	1	1436	\$0.00	\$214.88	1	NR	TX	#RETRIEVED DCTS P0306 AND P0308 FOUND TSB FOR CUSTOMER STATES	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	2-Apr-12	16-Apr-12	ELLIOTT FORD LINCOLN	#	0000	25-Jul-12	4	10022	\$310.67	\$393.88	1	NR	TX	#VERIFY COCERN CELS (RETEST ALL CK ON THIS CUSTOMER STATES THE	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AJ	30-Jan-12	12-Apr-12	A C COLLINS FORD, INC.	#	0000	9-Jul-12	3	5884	\$308.28	\$202.22	1	NR	TX	#CHECKED OVER KOED N148 COLOR BUEN C881E CUSTOMER STATES THE	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	9-Jan-12	30-Mar-12	CAPITAL FORD INC.	#	0000	19-Jul-12	4	8934	\$300.63	\$360.41	1	NR	NC	#TEST DRIVE, VERIFIED CONCERN, EEC TEST P0305, CK ENGINE LIGHT	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	24-Feb-12	13-Mar-12	AUTOMOBILES PERSON	#	0000	20-Jul-12	5	1586	\$722.62	\$1,086.35	3	NR	QC	#SORTOR CODE P0420 MAJAVS REINDEMENT DU CALUMIERE CHECK ENGINE	#	V40-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	15-Nov-11	30-Dec-11	TED BRITF FORD SALES, INC.	#	0000	23-Jul-12	7	7598	\$366.53	\$477.79	1	NR	NC	#TSB 12.6.4, DUG EEC SYSTEM AND FOUND CHECK ENGINE LIGHT ON	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	15-Mar-12	13-Jul-12	ELKINS FORDLAND	#	0000	13-Jul-12	1	5248	\$300.35	\$369.28	1	NR	WV	#CKD EEC P0430 REPLACED LH CAT PER TSB 12.06.04 CHECK ENGINE L	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AJ	30-Jan-12	14-Feb-12	TROIS-RIVIERES FORD LINCOLN IN	#	0000	22-Jul-12	5	8213	\$436.54	\$645.54	1	NR	QC	#VERIFY LUMIRE ENGINE, OK VERIFIER TEMON CHECK ENGIN	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E12C	T8F	FBI	TW	TC3	AF	11-Nov-11	26-Apr-12	ASTORIA FORD	#	0000	11-Jul-12	3	7512	\$311.37	\$403.88	1	NR	OR	#VERIFIED CHECK ENGINE/AMM PC	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	11-Apr-12	26-Jun-12	AL PACKER FORD LINCOLN	#	0000	30-Jul-12	2	2907	\$485.84	\$438.58	1	NR	FL	#4616 VERIFIED ENGINE LIGHT IS ON FORD TSBM	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	21-Jan-12	30-May-12	SIGNATURE FORD LINCOLN	#	0000	5-Jul-12	2	3025	\$300.63	\$388.55	1	NR	MI	#PERFORMED TSB 12.6.4 KOED TEST FOUND DTC P CHECK ENGINE LIGHT	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	20-Apr-12	13-Jul-12	BOLTON FORD, L.L.C.	#	0000	23-Jul-12	4	1735	\$311.37	\$368.06	1	NR	LA	#USED IDS HAND DIAG TEST P0430 REPROGRAMMED CHECK ENGIN	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AJ	25-Oct-11	9-Dec-11	BEACH FORD INC.	#	0000	19-Jul-12	8	20789	\$311.37	\$416.38	1	NR	CA	#WARN DTC TEST AND EEC CONVERTER INSTAL POWERTRAIN COMPUTE	#	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T8F	FBI	TW	TC3	AF	24-May-12	24-Jul-12	HUMSON FORD, LLC														

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2012 MY 3 5L GTDI P415 Misfire Claims (37).xls

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BIN	FUNCTION		
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	24-May-12	13-Jul-12	ALEX KARRAS LINCOLN, INC.	#	2012	5.00E+212	E	6-Aug-12	1	1889	\$321.97	\$514.30	2	NA	IDIS TEST P0438 CONVERTER ASSEMBLY INOP. RE	CUSTOMER STATES CHE	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHBB021	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	24-May-12	19-Jul-12	TERRY MOORE FORD COUNTRY, LLC	#	2012	5.00E+212	E	2-Aug-12	1	3268	\$300.63	\$384.18	1	NA	TEST DRIVE. IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT ON	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AJ	25-May-12	6-Jul-12	METROPOLITAN FORD, LLC	#	2012	5.00E+212	E	15-Aug-12	2	4988	\$308.75	\$400.35	1	NA	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#	2012	5.00E+212	E	9-Aug-12	1	1791	\$292.99	\$395.81	1	NA	VERIFIED COMPLAINT (PAIR REPAIR BANK 2	DRIVABILITY	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGZB7017	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	3-Jun-12		ZUMBROTA FORD	#	2012	5.00E+212	E	23-Jul-12	-1	22	\$520.44	\$882.28	4	NA	REMOVED Y PIPE FROM 1 STAMPED CORRECTLY	EXHAUST LEAK NOTICED	#	1000	V501	PT C&C
CATALYTIC CONVERTER	EXHAUST	CIND7002	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	5-Jun-12		SEYMOUR FORD LINCOLN	#	2012	5.00E+212	E	14-Aug-12	1	586	\$300.63	\$479.37	2	NA	VERIFIED ENGINE LIGHT ON. CONTACTED TECH	OWNER STATES CHECK	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	9-Jun-12	2-Aug-12	LOGANVILLE FORD	#	2012	5.00E+212	E	6-Aug-12	2	3666	\$322.11	\$417.14	1	NA	PERF EEC DIAG. P0438 PERF TSB 12.6.4. REP. C	UST STATES CK ENGINE	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AJ	8-Jun-12		INTERSTATE FORD	#	2012	5.00E+212	E	13-Jul-12	-1	138	\$296.81	\$421.58	1	NA	TEST DRIVE AND VERIFY CONVERTER ASSY	REPAIRS STATES SES ON	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHNBX006	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	9-Jun-12	2-Aug-12	BRIARWOOD FORD, INC.	#	2012	5.00E+212	E	14-Aug-12	1	1425	\$308.49	\$480.87	2	NA	EEC TEST CODES P0300 MONITOR RELATED POS	CHECK ENGINE LIGHT ON	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHCK0302	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	19-Jun-12	17-Jul-12	PERFORMANCE FORD	#	2012	5.00E+212	E	6-Aug-12	1	2265	\$293.69	\$399.00	1	NA	PERFORMED IDS DIAGNOSIS. CODE P0438 IN M	CK ENGINE LIGHT ON	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	12-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#	2012	5.00E+212	E	6-Aug-12	2	3620	\$311.37	\$414.19	1	NA	TSB 12.6.4. VERIFIED CK ENG LIGHT ON EEC	TEST WHILE ON VACATION CH	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AJ	18-Jun-12	5-Jul-12	LANDAU FORD LINCOLN SALES LIME	#	2012	5.00E+212	E	7-Aug-12	2	3120	\$282.57	\$391.38	1	NA	VERIFY HOOK IDS EEC TEST P0438 BANK 2 CAT	ADJUST CORRECT FOR CHECK	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	25-Nov-12	13-Jul-12	PERFORMANCE FORD	#	2012	5.00E+212	E	6-Aug-12	1	2265	\$293.69	\$399.00	1	NA	PERFORMED IDS DIAGNOSIS. CODE P0438 IN M	CK ENGINE LIGHT ON	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	20-Jun-12	12-Jul-12	WOOLWINE FORD LINCOLN, INC.	#	2012	5.00E+212	E	19-Jul-12	1	417	\$300.63	\$373.39	1	NA	VERIFIED CONCERN CK LIGHT ON DONE TEST	PICK CK CK ENGINE LIGHT	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AJ	21-Jun-12	19-Jul-12	KRKK AUTO COMPANY	#	2012	5.00E+212	E	13-Aug-12	1	2672	\$292.99	\$392.65	1	NA	MS KOEO P0438 PER TEST HP INSPECT WIRING	CK CK ENGINE LIGHT	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	22-Jun-12	1-Aug-12	SAMES CROW FORD LINCOLN	#	2012	5.00E+212	E	6-Aug-12	1	1239	\$292.99	\$391.72	1	NA	TX CHECK TO SEE IF CHECK/TEST PASS	CS CHECK ENGINE LIGHT	#	1000	V401	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AJ	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#	2012	5.00E+212	E	14-Aug-12	2	1801	\$292.99	\$349.56	1	NA	MS VERIFIED CONCERN. EEC TEST DTG P0300 PRE	SENSE CUSTOMER STATES SES	#	1000	V401	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AJ	19-Jul-12	26-Jul-12	HATHAWAY LIMITED	#	2012	5.00E+212	E	14-Aug-12	1	2702	\$293.51	\$364.14	1	NA	TX CHECK OUT AND NEG TO REPAIR PER TSB	12.6.4. ELECTR	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AJ	13-Jul-12	27-Jul-12	KREICHO, FORD, INC.	#	2012	5.00E+212	E	8-Aug-12	1	1457	\$300.63	\$398.89	1	NA	MS VERIFY CONCERN FORD CODE AND RETEST	CK ENGINE LIGHT IS	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	20-Jul-12	1-Aug-12	J.C. LEWIS FORD	#	2012	5.00E+212	E	7-Aug-12	1	537	\$313.92	\$401.28	1	NA	GA CHECKED EEC CODE P0300 WAS PRESENT	CLEAR	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHCK0204	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	23-Jun-12	11-Jul-12	JIMMY HENRICH MOTORS, INC.	#	2012	5.00E+212	E	3-Aug-12	1	2443	\$292.99	\$374.17	1	NA	MS PERFORMED REPAIRS AS PER TSB 12.6.4.	CUSTOMER STATES THA	#	1000	V501	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AJ	24-Feb-12	30-Apr-12	RIVER CITY FORD SALES LTD	#	2012	5.00E+212	E	27-Jul-12	3	4156	\$308.11	\$405.57	1	NA	MS VERIFIED CONCERN PERFORMED TSB 12.6.4	REPAIR CHECK AND ADVISE ON	#	1000	V401	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	9-Nov-11	15-Dec-11	WORLD FORD-PENSACOLA	#	2012	5.00E+212	E	7-Aug-12	1	14785	\$301.33	\$398.07	1	NA	FL CHECKED FOR CODES. P0438, PERFORMED	TSB CS CHECK ENGINE LIGH	#	1000	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	23-Jun-12	11-Jul-12	KEN COX FORD, INC.	#	2012	5.00E+212	E	10-Aug-12	2	3533	\$301.33	\$375.45	1	NA	AL RAN EEC TEST UTM40. P0438 TEST DRIVE AND	MILE CS CHECK ENGINE LIGH	#	1000	V201	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AJ	26-Oct-11	27-Apr-12	RYAN FORD	#	2012	5.00E+212	E	11-Jul-12	3	10890	\$139.39	\$555.44	1	NA	TX VERIFIED CUSTOMER. QDES. RETESTED 10	MILE CS CHECK ENGINE LIGH	#	1000	V201	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	8-Nov-11	17-Jan-12	DICK'S MACKENZIE FORD	#	2012	5.00E+212	E	8-Aug-12	8	5930	\$114.44	\$62.72	1	NA	OR FEELING HESITATION OR MISFIRE UPON	ACCELERATION HARD ACCELERATION	#	1000	V501	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	8-Nov-11	17-Jan-12	MALLOY FORD	#	2012	5.00E+212	E	7-Aug-12	7	9710	\$80.00	\$444.27	1	NA	AL REPROGRAM AND INSTALL SHIELD/DEFLECTOR	PLATE CUSTOMER STATES THE	#	1000	V501	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	22-Nov-11	3-Jan-12	MELROY MOTORS LTD	#	2012	5.00E+212	E	20-Jul-12	7	15782	\$133.66	\$697.103	1	NA	SK Scan test. PASS. Perform TSB 12.6.4. reprogram	P0438 Check out engine light	#	1000	V201	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#	2012	5.00E+212	E	20-Jun-12	4	4458	\$133.66	\$671.74	1	NA	ON CHECK ENGINE LAMP ON. SURGINGS. MISFIRE	WITH CUSTOMER REPORTS A	#	1000	V201	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	25-Nov-11	15-Mar-12	WESTERLYNCH COMPANY	#	2012	5.00E+212	E	20-Jul-12	7	15872	\$80.00	\$447.63	1	NA	TX HOOKED UP SCAN TOOL. TEST CODE P0438	CUSTOMER STATES THE	#	1000	V501	PT C&C
TSB P0438	PT C&C	CP2P002	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	26-Nov-11	14-Dec-11	ELK RIVER FORD, INC.	#	2012	5.00E+212	E	8-Aug-12	6	7729	\$114.44	\$59.24	1	NA	MS INSTALLED INTERCOOLER AIR DEFLECTOR AND	GENERAL	#	1000	V501	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AJ	29-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#	2012	5.00E+212	E	21-Aug-12	6	11899	\$104.04	\$44.28	1	NA	TX TEST DRIVE VEHICLE. TESTED CK	CUSTOMER REQUEST TO	#	1000	V501	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	2-Dec-11	30-Jan-12	KEN COX FORD, INC.	#	2012	5.00E+212	E	23-Aug-12	7	20040	\$80.00	\$444.27	1	NA	TX VERIFY ENGINE LIGHT ON. PERFORMED	TEST CS CHECK ENGINE LIGH	#	1000	V501	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	2-Dec-11	30-Jan-12	CAMBRIDG FORD SALES LTD.	#	2012	5.00E+212	E	21-Jun-12	5	4767	\$133.66	\$611.108	1	NA	ON INSTALL DEFLECTOR PLATE AS PER TSB 12.6.4	CHECK LIGHT ON. WHEN	#	1000	V401	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#	2012	5.00E+212	E	13-Jul-12	7	19138	\$111.51	\$431.10	1	NA	IN FOUND DTG P0301 P0308 & P0306 REPAIRED	PER RUNS ROUGH CODES	#	1000	V201	PT C&C
TSB P0438	PT C&C	CHFB0013	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	3-Jan-12	15-Mar-12	BLENVING FORD, INC.	#	2012	5.00E+212	E	19-Jul-12	3	9811	\$103.74	\$47.67	1	NA	TX CHECKED DTCS. INSTALLED CAC AIR DEFLECTOR	CUSTOMER STATES THE	#	1000	V401	PT C&C
TSB P0438	PT C&C	CHFB0008	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	20-Dec-11	11-Jul-12	CLASSIC FORD LINCOLN	#	2012	5.00E+212	E	9-Aug-12	1	657	\$80.00	\$454.54	1	NA	OH SEE TSB 12.6.4. COLL. SHAD TEST AFTER	VEHICLE CUST STATES WHEN	#	1000	V501	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	22-Dec-11	29-May-12	ALL STAR FORD LINCOLN	#	2012	5.00E+212	E	13-Jul-12	2	1864	\$114.44	\$59.75	1	NA	LA EEC TEST CODE P0300 RAN OASIS. PERFORM	TSB CS STARTED MISFIRING	#	1000	V501	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	4-Jan-12	19-Jan-12	CRIVELLI FORD	#	2012	5.00E+212	E	7-Aug-12	7	15225	\$114.44	\$50.07	1	NA	PA REPROGRAMMED PCM AND INSTALLED SHIELD	DEFLECTOR ENGINE LIGHT FLAS	#	1000	V501	PT C&C
TSB P0438	PT C&C	NIA	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	5-Jan-12	6-Feb-12	BEAUNTON FORD (1983) LTD	#	2012	5.00E+212	E	2-Aug-12	6	10768	\$143.63	\$68.00	1	NA	SK VERIFY CONCERN PERFORM DIAGNOSIS	INSTANT INTERMITTENT VIBR	#	1000	V501	PT C&C
TSB P0438	PT C&C	CHNF0002	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	5-Jan-12	25-Feb-12	BEATY TOWNSEND FORD (1983) LTD	#	2012	5.00E+212	E	3-Aug-12	7	17983	\$80.00	\$444.27	1	NA	TX VERIFY CONCERN PERFORM DIAGNOSIS	INSTANT INTERMITTENT VIBR	#	1000	V501	PT C&C
TSB P0438	PT C&C	CHGK0013	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	11-Jan-12	7-Feb-12	BARTOW FORD COMPANY	#	2012	5.00E+212	E	10-Aug-12	7	11424	\$123.95	\$58.20	1	NA	FL EEC TEST CODE P0300 PERFORM TSB 12.6.4	INSTA CUST STATES THERE IS	#	1000	V401	PT C&C
TSB P0438	PT C&C	CBKMF003	2012	1FTFW1ETC1	T1F6	F18A12	T1K0V	T1C3	AF	13-Jan-12	15-Feb-12	G.W. MOSHER MOTORS LTD	#	2012	5.00E+212	E	11-Jul-12	5	24311	\$143.63									

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK	CD	PART NUMBER	REPAIR	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE /	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CD	CD	CLAIM BINNED FUNCTION	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	20-Mar-12	15-May-12		BIRCHWOOD KEYSTONE FORD	31	#F2	8K775	25	15-Aug-12	4	4299	\$13.66	\$59.43	134	NA	MB	# CANNOT VERIFY ENGINE AND REPROGRAMMED	REPAIR CHECK ENGINE LIGHT	A4	2	2	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	20-Mar-12	3-Apr-12		BLACKSTOCK FORD LINCOLN SALES	31	#F2	8K775	25	18-Jul-12	4	9454	\$13.66	\$59.93	134	NA	ON	# PERFORMED TSB 12 6 4 REPROGRAM PCM AND IN	CHECK ENGINE LIGHT ON	A4	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	25-Mar-12	30-Apr-12		ALPHEON FORD LINCOLN	31	#F2	8K775	25	18-Jul-12	3	9379	\$11.44	\$58.07	134	NA	WI	# CHECKED OASIS FOUND TSB 12 6 4 CHECK DTCS	CUSTOMER STATES VER	A3	1	1	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	20-Jul-12		TONY BETTEN & SONS FORD, INC.	31	#F2	8K775	25	11-Aug-12	1	668	\$10.74	\$55.12	134	NA	MI	# TEST DRIVE, COULD NOT TIME 0.5 HRS BASIC	PAGES LIGHT CAME ON AND TRUC	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	5-Apr-12		KINDLE FORD-LINCOLN, INC.	31	#F2	8K775	25	4-Aug-12	5	5349	\$40.00	\$46.89	134	NA	NJ	# CHK DTCS P0301 P0316 RECALIBRATE PCM AND CEL	CAME ON AND TRUC	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	30-Mar-12	5-Jul-12		MILNES FORD, INC.	31	#F2	8K775	25	13-Aug-12	5	15718	\$0.00	\$45.34	134	NA	MI	# IDS TEST P0304 P0305 P0308 CYLINDER BALANCE	CUSTOMER STATES WHEN	A3	1	1	PT C&C
TSS REFLASH	PT C&C	CGZB7007	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	20-Jun-12		RISER FORD LINCOLN	22	#F2	8K775	25	1-Aug-12	2	2687	\$18.38	\$65.06	134	NA	AR	# PERFORMED TSB 12 6 4 LABOR OP. 120604A C 4 C	S CHECK ENGINE LIGHT	A3	1	1	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	20-Jun-12		NELSON AUTO CENTER, INC.	31	#F2	8K775	25	9-Aug-12	4	5831	\$0.00	\$79.02	134	NA	MN	# CK CODES REFER TO TSB 12 6 4. INSPECT AND	RENG WAS LOW ON PWR	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	25-Aug-12		SCARSDALE FORD, INC.	31	#F2	8K775	25	11-Aug-12	4	10472	\$0.00	\$57.57	134	NA	NY	# VERIFIED RETRIEVED CODE #P0308 asper tab # 12 6 4	regro. Customer's Mass fire	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	18-May-12		FORMULE FORD INC.	31	#F2	8K775	25	15-Aug-12	3	6951	\$14.63	\$57.73	134	NA	QC	# SORTED CODE OASIS FAIT TSB 12 6 4 REPROGRAM	VERIFIER LUMIERE CHECK	A4	2	2	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	5-Apr-12	23-May-12		AUTO DESROISERS FORD INC.	31	#F2	8K775	25	31-Jul-12	3	4265	\$14.63	\$55.03	134	NA	QC	# VERIFIET ET TESTE POURRIE REFAIT ESSAIE ROUTE	LUMIERE CHECK ENGINE	A4	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	9-Apr-12	30-Apr-12		RELIABLE MOTORS (1992) LTD.	31	#F2	8K775	25	7-Aug-12	4	5475	\$14.63	\$56.51	134	NA	ON	# TSB 12 6 4 APPLIES. VERIFIED CONCERN	CHECK DRIVING, PULLING TRAIL	A4	1	1	TRANSMISSION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	11-Apr-12	8-Jun-12		JIM HANSEN'S GATEWAY FORD LIN	22	#F2	8K775	25	17-Aug-12	3	4476	\$0.97	\$61.62	134	NA	AB	# T204 VERIFY CUSTOMER CONCERN. CHECK DTCS	CHECK AND ADJUST	A4	2	2	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	27-Jun-12		SUMMERVILLE FORD, INC.	31	#F2	8K775	25	11-Aug-12	2	12988	\$0.00	\$43.28	134	NA	SC	# ROAD TEST PERFORM EEC TEST FOUND CODES	CHECK ENGINE LIGHT	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	16-Apr-12	3-May-12		KOCH FORD LINCOLN SALES (2003)	31	#F2	8K775	25	10-Aug-12	4	20154	\$0.00	\$56.93	134	NA	AB	# WENT FOR ROAD TEST. Doctor ok reprogram pcm to	DRIVEABILITY GAS CON	A4	3	3	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	16-Apr-12	14-Jun-12		SCHRAEGE BROTHERS, INC.	31	#F2	8K775	25	8-Aug-12	2	4652	\$0.00	\$36.44	134	NA	WI	# TEST SYSTEM FOR LACK OF POWER REPROGRAM	CHECK ENGINE LITE STAP	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	17-Apr-12	28-Jun-12		DUTRO FORD LINCOLN, INC.	31	#F2	8K775	25	15-Aug-12	2	6520	\$0.00	\$38.08	134	NA	OH	# TEST EEC SYSTEM DTCS. REPROGRAM PCM AND	CUSTOMER STATES THAT	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	29-May-12		JUBILEE FORD SALES (1983) LTD.	31	#F2	8K775	25	8-Aug-12	3	5504	\$14.63	\$65.72	134	NA	SK	# EEC TEST. P0305 P0306. PCM UPDATE AND INSTAL	CHECK ENGINE LIGHT	A4	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	19-Apr-12	22-Jun-12		ALBI FORD LINCOLN JOULETTE INC.	31	#F2	8K775	25	10-Aug-12	2	4938	\$0.00	\$43.29	134	NA	QC	# 3448 SORTIR CODE DE DIAG EN MEMOIRE P0305	VERIFIER LUMIERE CHECK	A4	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	25-Apr-12	23-May-12		CAM CLARK FORD SALES LTD.	31	#F2	8K775	25	11-Aug-12	3	2732	\$10.74	\$54.73	134	NA	ON	# IDS TEST P0308 RD TEST PERFORM PWR BAL	UNABLE CHECK ENG LIGHT ON	A3	1	1	PT C&C
TSS REFLASH	PT C&C	CHC03004	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	25-Apr-12	9-Jun-12		CHAPMAN FORD SALES, INC.	31	#F2	8K775	25	25-Jul-12	2	5335	\$11.44	\$61.39	134	NA	PA	# 8K775/42E29 P0304 P0305 P0306 REPROGRAM PCM	CUSTOMER STATES COM	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	25-Apr-12	20-Jun-12		WHITEHORSE MOTORS LTD.	22	#F2	8K775	25	20-Jul-12	2	4731	\$14.63	\$58.72	134	NA	YT	# CUSTOMER COMPLAINED FILE ON THE INTERCO	CHECK ENGINE LIGHT	A4	2	2	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	25-Apr-12	7-Jul-12		KEITH HAWTHORNE FORD LINCOLN	31	#F2	8K775	25	13-Aug-12	3	7355	\$0.00	\$47.25	134	NA	NA	# CONCERN CODE E29. VERIFIED CONCERN KOEO	CUSTOMER STATES THA	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	28-Apr-12	28-Jun-12		WOODRIDGE FORD LINCOLN LTD.	31	#F2	8K775	25	7-Aug-12	2	1810	\$0.00	\$38.56	134	NA	AB	# VERIFIED CONCERN, PERFORMED EEC TESTS	REDIAGNOSE ENGINE LIGHT	A4	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	28-Apr-12	21-May-12		FOX FORD LINCOLN OF CADILLAC	31	#F2	8K775	25	11-Aug-12	3	3620	\$0.00	\$35.55	134	NA	MI	# TSB 12 6 4. NO DTCS TSB 12 6 4 STEP NO STEP	WAS FLASHING FOR R	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	1-May-12	21-Jul-12		MC MURRAY COMPANY	31	#F2	8K775	25	11-Aug-12	3	5867	\$10.74	\$44.73	134	NA	MD	# CHECK DTCS KOEO 1111 KOEO 308. CHK	ENGINE LITE ON	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	1-May-12	21-Jul-12		PRINCE FREDERICK FORD, INC.	31	#F2	8K775	25	13-Aug-12	1	1873	\$0.00	\$48.99	134	NA	MD	# CONFIRM CONCERN, RUN OASIS FOR TSB SSM	P CUSTOMER STATES MIL	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	2-May-12	21-May-12		MURRAY'S FORD LINCOLN	31	#F2	8K775	25	16-Aug-12	3	9231	\$0.00	\$35.38	134	NA	PA	# TEST DRIVE FOUND COIN TEST DRIVE RUNS	CUSTOMER STATES CHECK	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	22-May-12	31-May-12		CAM CLARK FORD SALES LTD.	31	#F2	8K775	25	13-Aug-12	3	4937	\$0.00	\$36.44	134	NA	ON	# DIAG ENGINE LIGHT ON. IDS TEST. CODES P0301	CHECK ENGINE LIGHT ON	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	11-May-12	29-May-12		CELEBRATION FORD SALES LTD.	31	#F2	8K775	25	25-Jul-12	2	4573	\$0.00	\$52.57	134	NA	SK	# check cause of engine light on, pulled codes p0300, p03	CHECK CAUSE OF ENGINE	A4	2	2	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	11-May-12	29-May-12		ANCHORA FORD	31	#F2	8K775	25	27-Jul-12	2	3740	\$10.74	\$31.65	134	NA	TX	# VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	D42 CUSTOMER STATES	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	13-May-12	20-Jul-12		CROSSROADS FORD LINCOLN OF MONT	31	#F2	8K775	25	13-Aug-12	1	820	\$0.00	\$39.63	134	NA	NC	# DTCS 304 6 AND OTHER DTCS REPROGRAMMED	CEL WAS TOWED IN	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	20-Jul-12		OTIS FORD INC.	31	#F2	8K775	25	13-Aug-12	1	2019	\$0.00	\$54.68	134	NA	NY	# 120604 0.5 8K775 42 P0301 1 NO 2 YES 4 RECA	P VEHICLE TOWED IN EN	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	5-Jul-12		ANNIS FORD CORPORATION	31	#F2	8K775	25	1-Aug-12	1	4839	\$0.00	\$46.05	134	NA	GA	# PROGRAMMING EEC TEST. CODE P0306, PINPOINT	CUSTOMER STATES EN	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	18-May-12	20-Jun-12		GEORGE STODOLSKY FORD (1987)	31	#F2	8K775	25	13-Aug-12	2	2374	\$0.00	\$44.70	134	NA	NA	# VERIFIED CUSTOMER CONCERN	PERFORM DIAGNOSTIC	A4	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	20-May-12	9-Jun-12		TIPTON FORD, INC.	22	#F2	8K775	25	13-Aug-12	3	2169	\$10.74	\$52.32	134	NA	TX	# PERFORMED SELF TEST FOUND DTCS P0306, FOUR	CUSTOMER STATES THA	A3	1	1	TRANSMISSION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	20-May-12	16-Jul-12		GRINWALD FORD, INC.	31	#F2	8K775	25	16-Aug-12	2	4873	\$0.00	\$44.16	134	NA	WI	# eec test, codes p0306 and p0297. reprogram pcm per	Customer States check	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	22-May-12	13-Jun-12		LASCO FORD, INC.	31	#F2	8K775	25	13-Aug-12	3	5132	\$0.00	\$46.66	134	NA	MI	# SELF TEST CODES P0306 CONCERNS AT THIS TIME	CUSTOMER STATES CH	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	23-May-12	13-Jun-12		BENNETT-DUNLOP FORD (1993) LTD	72	#F2	8K775	25	4-Aug-12	2	1704	\$0.00	\$53.37	134	NA	SK	# KOEO PASS KOER PASS KOEC P0306, PINPOINT	FORM FOR CHECK ENGINE	A4	2	2	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	25-May-12	26-Jun-12		CHES TATES FORD	31	#F2	8K775	25	4-Aug-12	1	6319	\$16.00	\$39.90	134	NA	GA	# IDS DIAG, HAS RAN MISFIRE CODE, PERFORM	DR CUST STATES SHU	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	29-May-12	23-Jun-12		TWIN STATE FORD, INC.	31	#F2	8K775	25	10-Aug-12	2	49253	\$0.00	\$38.63	134	NA	VT	# VERIFY CONCERN RETRIEVE DTCS CODES P0306	P CUSTOMER STATES TH	A3	1	1	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	29-May-12	11-Jul-12		HALDEMAN FORD LINCOLN, INC.	31	#F2	8K775	25	13-Aug-12	2	4706	\$0.00	\$45.64	134	NA	PA	# UNABLE TO VERIFY CONCERN, CHECK ENGINE LIGH	CUSTOMER STATES VER	A3	1	1	TRANSMISSION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC3	T/F6	F/B41E	T/KW	T/C3	AF	9-Jun-12	25-Jun-12		NORTHERN LIGHTS FORD																		

2012 MY 3.5L GTDI P415 Misfire Claims

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2012 MY 3.5L GTDI P415 Misfire Claims

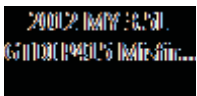
2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Wednesday, August 22, 2012 7:16 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (8/22/12)

Thirty-three new claims today

(18) TSB Reflash
(9) Catalytic Converter
(4) COP (one of these has a July 2012 build date - 7/21/12)
(2) Diag - Misfire (one of these has a July 2012 build date - 7/9/12)

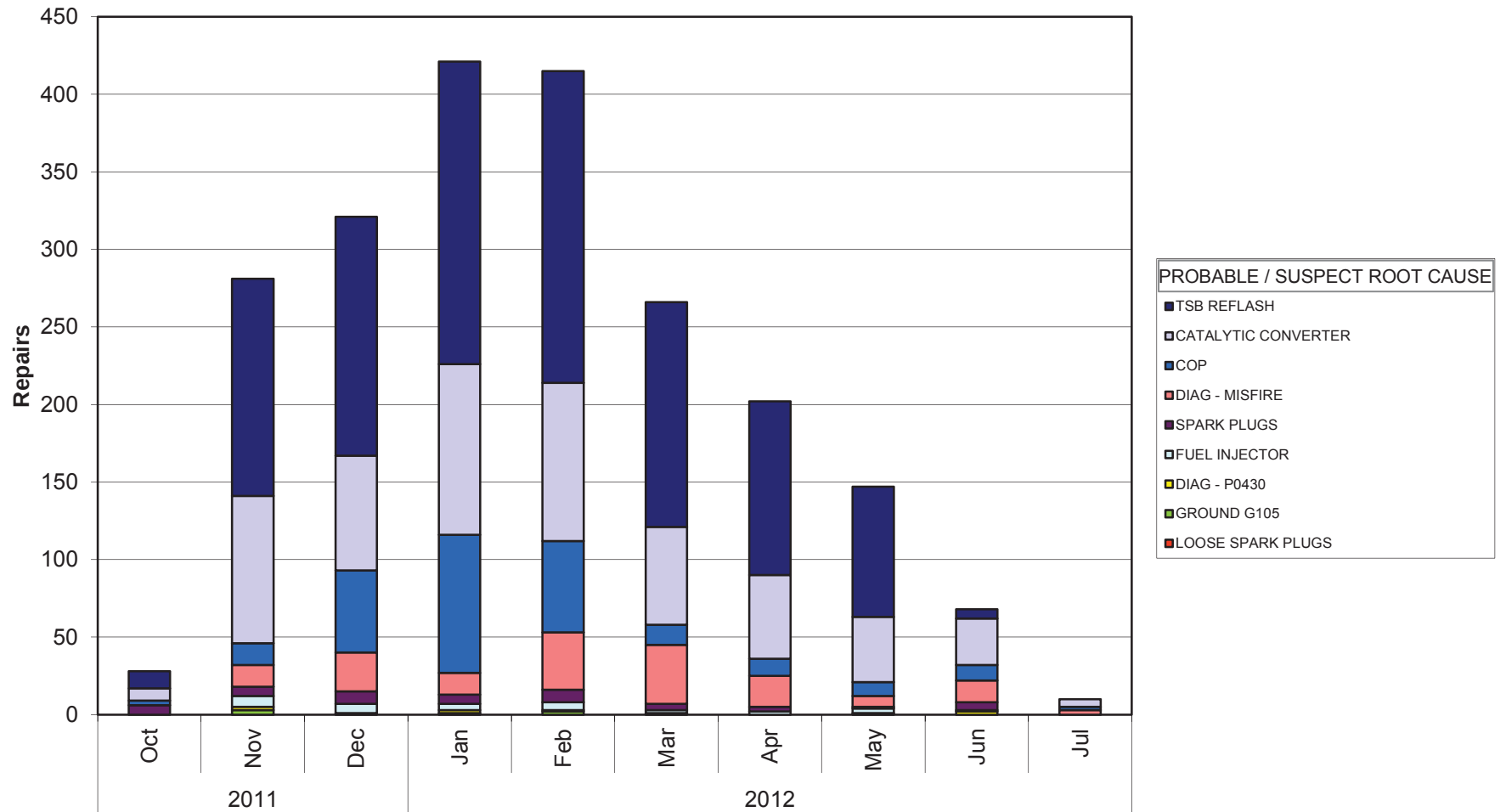


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 8/21/12



Years PROD DATE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
Grand Total		2

GROUND G105		DIAG - P0430
	3	2
		2
	2	1
		1
		1
		2
	5	9

FUEL INJECTOR		SPARK PLUGS
		6
	7	6
	6	8
	4	6
	5	8
	2	4
	2	3
	3	1
	1	5
	30	47

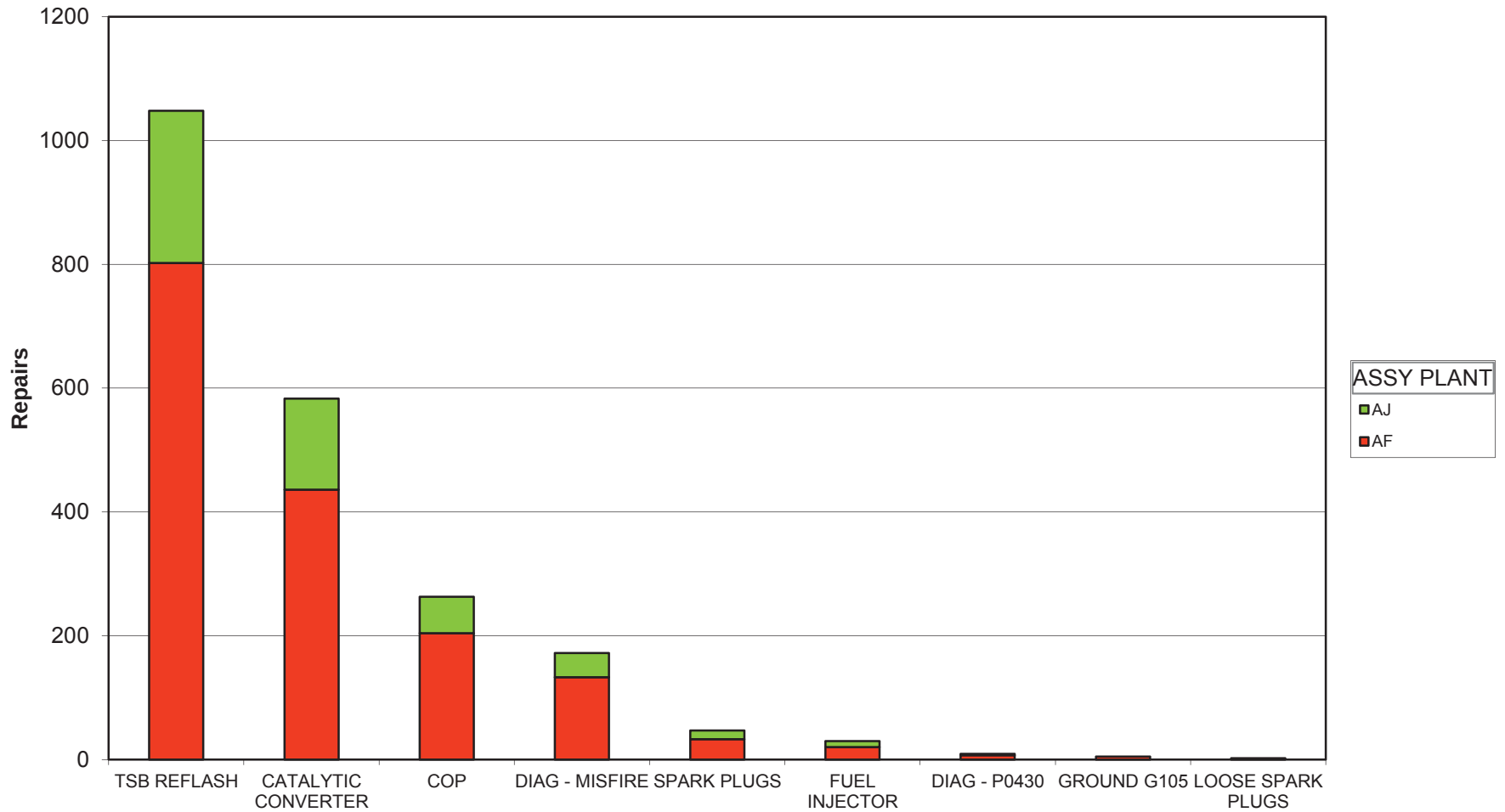
DIAG - MISFIRE	COP	
		3
	14	14
	25	53
	14	89
	37	59
	38	13
	20	11
	7	9
	14	10
	3	2
	172	263

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	8	11
	95	140
	74	154
	110	195
	102	201
	63	145
	54	112
	42	84
	30	6
	5	
	583	1048
		2159

ENGINE CODE	TRANS CODE	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 8/21/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	ASSY PLANT		
PROBABLE / SUSPECT ROOT CAUSE	AF	AJ	Grand Total
TSB REFLASH	802	246	1048
CATALYTIC CONVERTER	436	147	583
COP	204	59	263
DIAG - MISFIRE	133	39	172
SPARK PLUGS	33	14	47
FUEL INJECTOR	20	10	30
DIAG - P0430	7	2	9
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1641	518	2159

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	CHASSIS	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
COP	ENGINE	BLTD0003	2012	1FTFWW1C3C	T/F6	F/B414E	T/KW	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	1	929	\$63.09	116181	CA	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AJ	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#1209	29-Nov-11	0	20	\$5.17	\$63.22	116181	CA	#1209 CUST FOR CODES, #2 SPARK PLUGS AND #66 COIL TEST DRIVE ON P415 MONITOR	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AJ	24-Oct-11	8-Dec-11	FUTURE FORD OF CLOVIS	#1209	22-Dec-11	1	28	\$10.39	\$159.03	116181	CA	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
GROUND G105	ENGINE	NIA	2012	1FTFWW1T4C	T/F6	F/B414E	T/KW	TC3	AJ	25-Oct-11	9-Dec-11	HILLER FORD INC	#1209	6-Dec-11	-1	10	\$5.17	\$42.48	116181	WI	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	9-Nov-11	30-Nov-11	JIM HANSEN'S GATEWAY FORD LINCOLN	#1209	23-Dec-11	1	148	\$80.00	\$89.19	1801	AB	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T4C	T/F6	F/B414E	T/KW	TC3	AF	8-Dec-11	23-Dec-11	DEAN ARBOUR FORD OF WEST BRANCH	#1209	30-Dec-11	1	1961	\$520.44	\$137.92	31	FL	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T2C	T/F6	F/B414E	T/KW	TC3	AF	27-Nov-11	10-Dec-11	ALL STAR FORD	#1209	22-Dec-11	1	272	\$80.00	\$795.31	116181	WA	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#1209	8-Dec-11	-1	418	\$240.12	\$443.16	2304	ON	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	8-Dec-11	23-Dec-11	DUNCAN FORD LINCOLN	#1209	30-Dec-11	1	1961	\$520.44	\$137.92	31	FL	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#1209	20-Dec-11	1	730	\$426.12	\$562.96	116181	IL	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	BLIA0002	2012	1FTFWW1T8C	T/F6	F/B414E	T/KW	TC3	AF	6-Nov-11	10-Dec-11	ILLIOTT FORD, INC.	#1209	8-Dec-11	-1	12	\$562.25	\$698.95	116181	NJ	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#1209	18-Dec-11	1	522	\$161.77	\$409.11	31	WA	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AJ	18-Nov-11	22-Dec-11	SCOTT PETERSON MOTORS INC	#1209	19-Dec-11	-1	12	\$268.55	\$746.16	619	SD	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#1209	19-Dec-11	1	790	\$405.35	\$509.26	116181	MI	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	23-Nov-11	28-Dec-11	BOWEN SCARFF FORD LINCOLN	#1209	18-Dec-11	1	522	\$161.77	\$409.11	31	WA	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	11-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#1209	23-Dec-11	1	244	\$397.71	\$504.17	116181	TX	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	11-Dec-11	26-Dec-11	DON SEELEY FORD, INC.	#1209	11-Dec-11	1	1184	\$80.00	\$24.90	01	MI	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#1209	10-Dec-11	1	124	\$160.57	\$241.25	116181	NS	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AJ	7-Nov-11	18-Dec-11	CAM CLARK FORD SALES LTD.	#1209	12-Dec-11	-1	3	\$9.71	\$225.54	2324	AB	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AJ	2-Dec-11	21-Dec-11	WHITES CLAYTON FORD, INC.	#1209	7-Dec-11	1	1301	\$143.80	\$511.81	116181	SD	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AJ	25-Oct-11	9-Dec-11	MARK MARTIN FORD	#1209	23-Dec-11	1	404	\$422.65	\$57.13	116181	CA	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#1209	13-Jan-12	1	250	\$84.05	\$255.51	2161	MI	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	6-Jan-12	10-Jan-12	BARRIE FORD	#1209	12-Dec-11	-1	6	\$60.19	\$253.50	2324	ON	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AJ	15-Dec-11	5-Jan-12	COONST MOTORS, INC.	#1209	12-Dec-11	-1	35	\$5.17	\$49.04	116181	NS	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	CANA0003	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AJ	28-Oct-11	27-Dec-11	PARIS FORD LINCOLN, INC.	#1209	13-Jan-12	1	1084	\$397.71	\$495.78	116181	TX	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	10-Nov-11	10-Dec-11	RON DURRANT FORD	#1209	13-Jan-12	1	1236	\$126.10	\$310.87	2161	CA	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
GROUND G105	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	2-Dec-11	12-Dec-11	OTIS FORD, INC.	#1209	16-Jan-12	1	791	\$209.12	\$202.10	116181	NY	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
GROUND G105	ENGINE	CAQA0024	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	21-Nov-11	29-Dec-11	HINES PARK FORD, INC.	#1209	16-Jan-12	2	2878	\$447.68	\$609.35	2161	MI	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	1-Dec-11	12-Dec-11	WHITSON FORD LINCOLN, LLC	#1209	18-Jan-12	1	1057	\$80.00	\$168.98	116181	MI	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	1-Dec-11	3-Jan-12	PRESTON FORD LINCOLN	#1209	23-Jan-12	2	1057	\$80.00	\$226.69	2161	MD	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	1-Dec-11	12-Dec-11	ALTON BLAKLEY FORD	#1209	24-Jan-12	1	2807	\$80.00	\$550.23	116181	NY	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	1-Dec-11	12-Dec-11	KEN WILSON FORD, INC.	#1209	16-Jan-12	2	2115	\$21.06	\$136.54	2161	NC	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	COONST MOTORS, INC.	#1209	12-Dec-11	-1	35	\$5.17	\$49.04	116181	NS	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	17-Dec-11	10-Jan-12	BENNETT-DUNLOP FORD (1993) LTD	#1209	23-Jan-12	1	343	\$60.20	\$156.26	1374	SK	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	17-Dec-11	10-Jan-12	EAGLE COUNTRY FORD	#1209	13-Jan-12	-1	436	\$243.54	\$558.29	116181	MI	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	17-Dec-11	10-Jan-12	UNIFIL MOTOR MOTORS, INC.	#1209	13-Jan-12	1	560	\$80.00	\$90.71	116181	WA	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	28-Nov-11	18-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#1209	23-Jan-12	2	1286	\$80.00	\$91.85	1324	ON	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	28-Nov-11	27-Dec-11	MUD MOTORS, INC.	#1209	30-Jan-12	2	1011	\$80.00	\$20.51	01	MI	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	21-Nov-11	27-Dec-11	WHITSON FORD LINCOLN, LLC	#1209	18-Jan-12	1	1057	\$80.00	\$168.98	116181	MI	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#1209	26-Jan-12	1	2197	\$80.00	\$58.84	116181	NE	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	11-Dec-11	25-Jan-12	WELSON FORD, INC.	#1209	26-Jan-12	1	551	\$410.74	\$506.96	116181	VA	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	18-Dec-11	21-Dec-11	DEAN SELLERS INC	#1209	30-Jan-12	2	3889	\$397.71	\$523.12	116181	MI	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	5-Jan-12	31-Jan-12	WOODBRIDGE FORD LINCOLN LTD	#1209	1-Feb-12	1	52	\$111.37	\$442.90	3304	AB	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	7-Dec-11	26-Dec-11	TERRERRONE FORD	#1209	1-Feb-12	2	2424	\$80.00	\$65.87	116181	LA	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	13-Jan-12	26-Dec-11	WESTWAY FORD	#1209	4-Feb-12	1	1622	\$58.88	\$172.12	116181	TX	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	13-Dec-11	12-Jan-12	DEL RIO FORD LINCOLN	#1209	13-Jan-12	1	469	\$58.88	\$139.94	116181	TX	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	16-Dec-11	30-Jan-12	MUNDAY FORD	#1209	23-Jan-12	1	113	\$58.88	\$175.88	116181	TX	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E	T/KW	TC3	AF	6-Dec-11	19-Jan-12	FESTIVAL FORD SALES (1983) LTD	#1209	6-Feb-12	1	1461	\$56.48	\$262.81	2324	CA	#1209 CUST TEST P415 MONITOR TEST REPLACED #66 COIL ENGINE SKP MISS DRIVE	#1209	V52	PT C&C
DIAG - SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1T9C	T/F6	F/B414E																		

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2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER/SHIP	WORK ORDER NUMBER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BIN	FUNCTION		
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	F	B	A	T	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	10252	RECALEM	24-22-Feb-12	2	#	3492	\$0.00	\$37.79	01	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#12 2 10	CUSTOMER STATES SON	152	204	PT C&C	
TSD REFLASH	PT C&C	CAQAP024	2012	1FTFW1ETC01	T06	F	B	A	T	21-Nov-11	26-Dec-11	PRESTON FORD LINCOLN	10252	RECALEM	24-17-Feb-12	2	#	1721	\$0.00	\$37.79	01	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WH	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	23-Jan-12	9-Feb-12	DELAHY FORD, INC.	10252	RECALEM	24-22-Feb-12	1	#	514	\$0.00	\$35.04	01	NA	NY	CK FOR SLOUGHISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TR	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC30	T06	F	B	A	T	25-Jan-12	7-Feb-12	MIKE SHAD FORD AT THE AVENUES	10252	RECALEM	24-10-Feb-12	1	#	45	\$0.00	\$36.03	01	NA	FL	CS LACKS POWER ON ENGINE	CUSTOMER STATES	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC61	T06	F	B	A	T	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	10252	RECALEM	24-14-Mar-12	3	#	2748	\$0.00	\$30.79	01	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CLIENT STATES ANGE	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC20	T06	F	B	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	10252	RECALEM	24-12-Mar-12	1	#	2113	\$0.00	\$32.97	01	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC71	T06	F	B	A	T	21-Nov-11	22-Feb-12	RUSTY ECK FORD, INC.	10252	RECALEM	24-9-Mar-12	1	#	3866	\$0.00	\$36.91	01	NA	KS	MO 0 3866 RECALEM PERFORM SELFTEST AND REWAYS WAS DOING ABOUT	CUSTOMER STATES GE	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T06	F	B	A	T	11-Dec-11	14-Feb-12	SCISK FAMILY FORD, INC.	10252	RECALEM	24-20-Feb-12	1	#	815	\$0.00	\$26.91	01	NA	NC	RAN EEC TEST PASS REPROGRAMMED PER TSB	CUSTOMER STATES VER	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	7-Dec-11	5-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	10252	RECALEM	24-8-Mar-12	1	#	1269	\$0.00	\$30.46	01	NA	CO	VERIFIED CONCERN. PULLED CODES, NONE PER	CUSTOMER STATES GE	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	31-Jan-12	25-Jan-12	CROWN FORD	10252	RECALEM	24-28-Feb-12	2	#	3387	\$0.00	\$35.42	01	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WH	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	9-Dec-11	19-Feb-12	CHARTWIND FORD (VENTES) INC.	10252	RECALEM	24-29-Feb-12	2	#	965	\$0.00	\$32.00	01	NA	TX	CHECK ENGINE CHOKES DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	10252	RECALEM	24-21-Mar-12	1	#	1105	\$0.00	\$28.52	01	NA	KS	verify concern eec test p0034 check oas lib 12 02 10	VEHICLE CUT ON AND	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	10252	RECALEM	24-22-Feb-12	1	#	590	\$0.00	\$37.44	01	NA	WI	CONFIRM CONCERN TEST EEC NO CODES	REBURSTS AT HIGHWAY 40	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	25-Oct-11	29-Feb-12	ZENITH FORD SALES LTD.	10252	RECALEM	24-29-Feb-12	2	#	771	\$0.00	\$37.02	01	NA	MO	120210A 4 HRS PERFORATION CHECK OPERATOR	RANDOM ENGINE SURGE	152	204	PT C&C	
TSD REFLASH	PT C&C	CB2A008	2012	1FTFW1ETC01	T06	F	B	A	T	23-Dec-11	13-Jan-12	METRO FORD, INC.	10252	RECALEM	24-6-Mar-12	2	#	2681	\$0.00	\$35.54	01	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	25-Oct-11	29-Feb-12	NORRIS FORD	10252	RECALEM	24-6-Mar-12	1	#	1336	\$0.00	\$37.00	01	NA	GA	SELF TEST PCM PASS MONITOR DATA LOGGER	CUSTOMER STATES WE	152	204	PT C&C	
TSD REFLASH	PT C&C	CAM1T001	2012	1FTFW1ETC01	T06	F	B	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	10252	RECALEM	24-24-Mar-12	3	#	1656	\$0.00	\$28.54	01	NA	AR	DIAG EEC NO CODES TEST DROVE AND SERGE	ENGINE RUNS ROUGH	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	28-Nov-11	13-Jan-12	SUT HILL FORD	10252	RECALEM	24-21-Mar-12	-1	#	1317	\$0.00	\$29.24	01	NA	WI	VERIFY FORD AND PERFORM LAG ON ACCELER	STAN MA SAYS IF YOUR	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	8-Dec-11	2-Feb-12	NORRIS FORD	10252	RECALEM	24-21-Mar-12	1	#	322	\$0.00	\$25.00	01	NA	NC	RECAL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	10252	RECALEM	24-16-Mar-12	1	#	1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST VERIFY EEC REPROGRAMMER PCM	VERIFY MOTOR A CO	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	13-Nov-11	21-Feb-12	MIDDLEKAUF FORD LINCOLN	10252	RECALEM	24-27-Feb-12	-1	#	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST P0430 NEC TO PERFORM PCM	CHECK ENGINE LIGHT ON	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	6-Feb-12	21-Feb-12	SEISK FAMILY FORD, INC.	10252	RECALEM	24-24-Mar-12	1	#	1365	\$0.00	\$26.81	01	NA	NC	VERIFIED CONCERN TESTED FORD CODE P0036	CUSTOMER STATES CH	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	10252	RECALEM	24-12-Mar-12	1	#	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN ENGINE LIGHT	CUSTOMER STATES CH	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	10252	RECALEM	24-21-Mar-12	2	#	4182	\$0.00	\$36.40	01	NA	TX	BASE WARRANTY CC 41 ACCELERATION AFTER EX	ENGINE MISSES OUT	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	29-Dec-11	9-Feb-12	JOHN JONSTON FORD	10252	RECALEM	24-6-Mar-12	3	#	4431	\$0.00	\$32.20	01	NA	TX	VISUAL INSPECTION CONFIRM PERFORMED	CUSTOMER STATES WH	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	21-Nov-11	11-Jan-12	CHAMPION FORD	10252	RECALEM	24-16-Mar-12	3	#	12378	\$0.00	\$35.14	01	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPROG	CUSTOMER STATES CH	152	204	PT C&C	
TSD REFLASH	PT C&C	CA189001	2012	1FTFW1ETC01	T06	F	B	A	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	10252	RECALEM	24-15-Feb-12	2	#	3125	\$0.00	\$29.94	01	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 02 10 FOR	CUSTOMER STATES CH	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	11-Nov-11	14-Dec-11	JOHN JONSTON FORD	10252	RECALEM	24-16-Mar-12	3	#	12378	\$0.00	\$35.14	01	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPROG	CUSTOMER STATES CH	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD.	10252	RECALEM	24-16-Feb-12	2	#	9	\$0.00	\$24.01	03	NA	NS	1515 DUE 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD.	10252	RECALEM	24-16-Feb-12	-1	#	9	\$0.00	\$24.01	03	NA	NS	1515 DUE 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	11-Nov-11	13-Jan-12	TUSKET SALES & SERVICE LTD.	10252	RECALEM	24-16-Feb-12	-1	#	6972	\$0.00	\$24.01	03	NA	NS	1515 DUE 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD.	10252	RECALEM	24-28-Feb-12	1	#	1186	\$0.00	\$24.01	03	NA	NS	1515 DUE 12 2 10 NO FAULT CODES	RUNS ROUGH AT TIMES	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	15-Dec-11	29-Dec-11	SUT HILL FORD	10252	RECALEM	24-16-Feb-12	2	#	1455	\$0.00	\$29.24	01	NA	WI	DIAG AND VERIFY RECAL	STATES SURGE AT	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	29-Dec-11	12-Mar-12	PURVIS FORD, INC.	10252	RECALEM	24-16-Feb-12	3	#	1639	\$0.00	\$29.24	01	NA	WI	DIAG AND VERIFY RECAL	STATES SURGE AT	152	204	PT C&C	
TSD REFLASH	PT C&C	CBV8X020	2012	1FTFW1ETC01	T06	F	B	A	T	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	10252	RECALEM	24-16-Feb-12	1	#	2532	\$0.00	\$32.23	01	NA	TX	PERFORMED EEC SELF	CC NOTED SSM 22190 ALDIA	CUSTOMER STATES	152	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	26-Nov-11	8-Dec-11	BIEST FORD LINCOLN	10252	RECALEM	24-24-Feb-12	3	#	3665	\$0.00	\$37.74	01	NA	NH	NO DTC 5 RETRIEVED	FORM SSM 22225 AND T	ENGINE	152	204	PT C&C
TSD REFLASH	PT C&C	COE00017	2012	1FTFW1ETC01	T06	F	B	A	T	19-Jan-12	24-Feb-12	WEBER-HARRIS FORD, INC.	10252	RECALEM	24-24-Feb-12	3	#	342	\$0.00	\$32.23	01	NA	TX	VERIFIED CONCERN	PERFORMED EEC	CUSTOMER STATES WH	152	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	21-Dec-11	20-Jan-12	MURRAY MOTOR CO., INC.	10252	RECALEM	24-20-Feb-12	2	#	3392	\$0.00	\$28.75	01	NA	TX	RAN DIAGS P111 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	9-Dec-11	26-Dec-11	AUTUMBERG FORD NORTH, INC.	10252	RECALEM	24-22-Feb-12	2	#	3277	\$0.00	\$43.10	01	NA	TX	TSB 12 2 10 APPLIES REPROGRAM PCM	VEH STARTS TO JERK	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	23-Jan-12	7-Feb-12	CHARLES HENDERSON FORD, INC.	10252	RECALEM	24-28-Feb-12	1	#	897	\$0.00	\$33.98	01	NA	TX	PERFORMED EEC TEST	NO CODES ARE PRESENT	THE ENG WAS RUNNING	152	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	11-Jan-12	3-Feb-12	ANCORA FORD	10252	RECALEM	24-13-Mar-12	2	#	6141	\$0.00	\$37.71	01	NA	TX	REFER TO SSM 22225 IN LIT CONCERNS	VEH BUOLD CUSTOMER STATES	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	28-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	10252	RECALEM	24-16-Mar-12	4	#	4248	\$0.00	\$32.02	02	NA	AB	SCANNED FOR CODES, NONE	CHK OASIS & FOUND REPAIR FOR VEH	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	8-Dec-11	9-Feb-12	SUT HILL FORD	10252	RECALEM	24-16-Feb-12	1	#	1310	\$0.00	\$29.24	01	NA	WI	VERIFY REPROGRAM	CUSTOMER STATES SURGE	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	10252	RECALEM	24-24-Feb-12	2	#	888	\$0.00	\$30.99	01	NA	TN	TEST DROVE VEHICLE. CHECK DTCs, NONE PRESS	S. ENGINE IS SURGING	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	28-Nov-11	26-Jan-12	STUTTEVILLE FORD OF TALLAHUE	10252	RECALEM	24-17-Feb-12	3	#	611	\$0.00	\$30.30	01	NA	OK	CS RECALEM P0030 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	152	204	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC01	T06	F	B	A	T	9-Nov-11	14-Dec-11	YARMON FORD, INC.	10252	RECALEM	24-25-Feb-12	3	#	1992	\$0.00	\$30.31	01	NA	TX	TSB 12 02 10, REPROGRAMMED PCM, WPI	CHECK FOR ENGINE SURGE	152	204	PT C&C	
TSD REFLASH	PT C&C	COEWK019	2012	1FTFW1ETC01	T06	F	B	A	T	8-Nov-11	17-Jan-12	DICK'S MACK																	

Figure 1. The effect of the number of trials on the number of correct responses. The number of correct responses was significantly higher than the number of incorrect responses for all groups. The number of correct responses was significantly higher than the number of incorrect responses for all groups. The number of correct responses was significantly higher than the number of incorrect responses for all groups.

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION
TSE REFLASH	PT C&C	CBYAN01	2012	1FTFW1ETX00	T/F6	FBI41E	TW0V	TC13	AF	6-Feb-12	22-Feb-12		PHILPOTT FORD	#1209	1209	23-Feb-12	1	418	\$0.00	\$35.12	\$0.00	TX	#VERIFY TURBO NOT BOOSTING PROPERLY, CHECK TURBO NOT BOOSTING			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET100	T/F6	FBI41E	TW0V	TC13	AF	25-Jan-12			TUSKET SALES & SERVICE LTD	#1209	1209	16-Feb-12	1	9	\$0.00	\$40.01	\$0.00	NS	#15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNS ROUGH			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	BLTD0003	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	21-Nov-11	1-Dec-11		MIKE FITZPATRICK CORP. INC.	#1209	1209	17-Feb-12	3	8274	\$0.00	\$35.82	\$0.00	GA	#REPROGRAMMED THE PCM AND RETEST REPAIRS			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET800	T/F6	FBI41E	TW0V	TC13	AF	9-Dec-11	11-Jan-12		NORTHSHORE FORD TRUCK SALES, INC.	#1209	1209	27-Feb-12	2	4557	\$0.00	\$37.79	\$0.00	OR	#INSTALLED IDS AND CHECKED CONCERN, BEING NO INTER-CUSTOMER STATES OR			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET800	T/F6	FBI41E	TW0V	TC13	AF	10-Jan-12	30-Jan-12		BOYER FORD TRUCKS, INC.	#1209	1209	23-Feb-12	1	3839	\$0.00	\$44.00	\$0.00	GA	#ROADTEST CONNECT IDS AND PERFORMED SELF-CHECK STATES WHILE PLUGS			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET800	T/F6	FBI41E	TW0V	TC13	AF	4-Dec-11	30-Jan-12		JIM BURKE FORD	#1209	1209	23-Feb-12	1	1606	\$0.00	\$37.37	\$0.00	CA	#VERIFIED CONCERN, CHECK OK AT THIS TIME			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ETX00	T/F6	FBI41E	TW0V	TC13	AF	4-Dec-11	30-Jan-12		TONY BETTEN & SONS FORD, INC.	#1209	1209	27-Feb-12	1	1824	\$0.00	\$34.40	\$0.00	CA	#PERFORM EEC TEST DIA19 MFG FUEL ECONOMY GETTING A MISFIRE PER			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	2-Dec-11	31-Jan-12		STEEF PONTE FORD LINCOLN	#1209	1209	23-Feb-12	1	435	\$0.00	\$0.00	\$0.00	NY	#INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 2 10 VEHICLE BUCKS WITH SP			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	CGBY004	2012	1FTFW1ET800	T/F6	FBI41E	TW0V	TC13	AJ	4-Jan-12	12-Jan-12		JENNINGS ANDERSON FORD	#1209	1209	27-Feb-12	2	2624	\$0.00	\$34.12	\$0.00	TX	#D REPROGRAM PCM AS PER TSB 12 2 10 NO CODES			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET400	T/F6	FBI41E	TW0V	TC13	AJ	15-Nov-11	28-Dec-11		RED MCCOMBS FORD	#1209	1209	28-Feb-12	3	6381	\$0.00	\$35.16	\$0.00	TX	#CC 04 PCM UPDATE ACCENT ENGINE SURGES AND QUALITY CHECK INITIAL			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET100	T/F6	FBI41E	TW0V	TC13	AJ	6-Dec-11	28-Dec-11		KEN WILSON FORD INC.	#1209	1209	27-Feb-12	3	3314	\$0.00	\$30.79	\$0.00	NC	#TEST DRIVE, KOED PASS, PERFORMED TSB 12 2 10 VEHICLE IS HESITAT			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AJ	27-Oct-11	20-Feb-12		CLASSIC FORD LINCOLN OF COLUMB	#1209	1209	28-Feb-12	3	4437	\$405.35	\$500.28	\$1,905.63	NC	#IDS P0430BANK 2 BELOW THRES. PERP TSB 12 2 0 CUSTOMER STATES CK			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AJ	23-Nov-11	18-Feb-12		DENNY FORD LINCOLN, INC.	#1209	1209	28-Feb-12	3	1990	\$405.35	\$480.08	\$1,885.43	NC	#PERFORMED DIAG. LIGHT ON P0430 CATALYST CHECK ENGINE LIGHT ON			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AJ	22-Dec-11	25-Jan-12		LANGERS MCCLARY FORD	#1209	1209	28-Feb-12	2	10702	\$0.00	\$31.85	\$0.00	AR	#TSB UPDATE TSB 12 2 10 REPROGRAM PCM PERFORM CUSTOMER STATES CHE			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AJ	13-Jan-12	2-Mar-12		RICHPORT FORD LINCOLN LTD.	#1209	1209	23-Mar-12	1	1344	\$0.00	\$48.86	\$0.00	NC	#CONFIRM CONCERN, PULICATING CONCERN, THE CHECK ENGINE LIGHT ON			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET400	T/F6	FBI41E	TW0V	TC13	AF	1-Feb-12	22-Feb-12		CHAMPION FORD	#1209	1209	20-Mar-12	1	4984	\$0.00	\$35.14	\$0.00	TX	#NO MIL PERFORMED KOED TEST NO DTC REPRODUCED CHECK ENGINE LIGHT			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET400	T/F6	FBI41E	TW0V	TC13	AF	5-Feb-12	16-Mar-12		CONLIN CARS NEWTON	#1209	1209	24-Mar-12	1	978	\$0.00	\$31.84	\$0.00	TX	#TSB UPDATE TSB 12 2 10 REPROGRAM PCM PERFORM CUSTOMER STATES CHE			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET800	T/F6	FBI41E	TW0V	TC13	AF	17-Feb-12	15-Mar-12		DONWAY FORD SALES LTD.	#1209	1209	12-Mar-12	0	676	\$66.99	\$237.63	\$234.62	ON	#EEC TEST P0303 KOEC PCONNECTORS OK REPLACED CHECK ENGINE LIGHT IS			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	7-Dec-11	6-Jan-12		CHAPMAN FORD LINCOLN SALES	#1209	1209	23-Mar-12	3	5814	\$73.90	\$177.30	\$177.30	NJ	#VEHICLE IS STILL PRESENTING CODE P0302, TEST AFTER REPROGRAMMING			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	19-Jan-12	19-Feb-12		BENNETT FORD	#1209	1209	23-Mar-12	3	5067	\$282.57	\$470.13	\$470.13	TX	#KOE PASS KOER PASS KOEC P0303, PPT TEST, DIAG CHECK ENGINE LIGHT			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET400	T/F6	FBI41E	TW0V	TC13	AF	11-Jan-12	22-Feb-12		MCCOMBS FORD WEST	#1209	1209	16-Mar-12	1	2986	\$485.43	\$571.53	\$1,056.96	TX	#DUE TO ENGINE LIGHT BE2, SENSOR WAS LEAKING CUSTOMER STATES THA			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	7-Feb-12	17-Mar-12		SHERWOOD GROVES FORD	#1209	1209	23-Mar-12	1	1628	\$0.00	\$25.54	\$0.00	TX	#COMPUTER TESTED SYSTEM CODE P0304, PERFORMED CHECK ENGINE LIGHT			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	8-Feb-12	16-Mar-12		GATEWAY MOTORS, INC.	#1209	1209	24-Mar-12	1	978	\$0.00	\$31.84	\$0.00	TX	#TSB UPDATE TSB 12 2 10 REPROGRAM PCM PERFORM CUSTOMER STATES CHE			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET800	T/F6	FBI41E	TW0V	TC13	AF	17-Jan-12	9-Feb-12		HUTCHESON FORD SALES, INC.	#1209	1209	23-Mar-12	1	1050	\$0.00	\$32.32	\$0.00	TX	#DIAGNOSE, REFERENCE TSB 12 02 10 REPROGRAM CUSTOMER STATES SER			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ETX00	T/F6	FBI41E	TW0V	TC13	AJ	17-Jan-12	9-Feb-12		DISCOVERY FORD LINCOLN	#1209	1209	23-Mar-12	2	4593	\$0.00	\$35.18	\$0.00	TX	#UNABLE TO VERIFY, EEC TEST KOED P0111, NOISE CUSTOMER STATES MIL			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET100	T/F6	FBI41E	TW0V	TC13	AF	12-Dec-11	16-Jan-12		WATKINS FORD	#1209	1209	23-Mar-12	2	4953	\$0.00	\$31.14	\$0.00	TX	#PERFORMED SELF TEST, TESTED OK			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET100	T/F6	FBI41E	TW0V	TC13	AF	15-Dec-11	23-Jan-12		ED KENLEY FORD INC.	#1209	1209	22-Mar-12	2	8558	\$844.05	\$112.03	\$1,196.08	TX	#VERIFIED CONCERN, PCM CLEARED MESSAGE & DATA GAS DRIVABILITY CONCERN			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET800	T/F6	FBI41E	TW0V	TC13	AJ	20-Dec-11			R & S MOTORS, INC.	#1209	1209	22-Mar-12	-1	29	\$58.88	\$108.92	\$167.80	TX	#CHECKED OUT, RAN SELF TEST AND FOUND CLY VEHICLE HAS A MISFIRE			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET800	T/F6	FBI41E	TW0V	TC13	AJ	14-Dec-11	17-Feb-12		BELMONT FORD LINCOLN	#1209	1209	22-Mar-12	1	2669	\$844.05	\$102.13	\$1,196.08	TX	#RAN DIAGNOSTIC TEST P-308, GO TO PINPOINT TEST CK TRUCK			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	15-Dec-11	12-Mar-12		FREEDOM FORD SALES LIMITED	#1209	1209	22-Feb-12	0	53	\$5.05	\$110.80	\$132.85	TX	#DIAGNOSE CHECK ENGINE LIGHT, IGNITION SYSTEM TEST, INSPECT FOR CEL LIGHT			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	15-Dec-11	12-Mar-12		ROBIN FORD SALES LTD.	#1209	1209	22-Mar-12	-1	462	\$0.00	\$62.48	\$62.48	TX	#NO CODES TSB 12 2 10 FOUND LV BANK MISS (ENGINE LAMP CAME ON DUE			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	15-Dec-11	12-Mar-12		DELLER FORD LINCOLN	#1209	1209	22-Mar-12	1	111	\$0.00	\$32.88	\$32.88	TX	#PERFORM SELF TEST, PERFORMED TSB 12 2 10 ENGINE BUCKS AND FUEL			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	22-Nov-11	16-Dec-11		PALM COAST FORD	#1209	1209	20-Mar-12	4	4894	\$0.00	\$36.73	\$0.00	TX	#TSB 12 02 01A 4PH05, REPROGRAMMED PCM PERC 3 WHEN DRIVING OVER			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ETX00	T/F6	FBI41E	TW0V	TC13	AF	27-Nov-11	15-Dec-11		RICART FORD	#1209	1209	24-Mar-12	4	3872	\$0.00	\$34.73	\$0.00	TX	#PULF SELF TEST P0301, CHECKED OASIS, WAS RETURNING DRIVER STATES THA			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	CB18009	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	19-Nov-11	28-Jan-12		COURTESY FORD INC.	#1209	1209	23-Mar-12	3	1325	\$0.00	\$35.18	\$0.00	TX	#TEST DRIVE AND VERIFIED A SURGE USED AS A SUB			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	19-Nov-11	28-Jan-12		MILLS MOTOR, INC.	#1209	1209	24-Mar-12	2	5488	\$0.00	\$32.60	\$0.00	TX	#DO SELF TEST, CHECK OASIS, FIND TSB 12 02 10, ICS THAT TRUCK WILL C			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET800	T/F6	FBI41E	TW0V	TC13	AF	9-Nov-11	6-Feb-12		HENDERSON FORD	#1209	1209	27-Mar-12	2	1457	\$0.00	\$32.04	\$0.00	TX	#PERFORMED TSB #12 2 10, RE PROGRAM CLY VEHICLE CUSTOMER STATES THA			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	14-Dec-11	16-Jan-12		WATKINS FORD	#1209	1209	23-Mar-12	2	4209	\$0.00	\$32.88	\$0.00	TX	#DIAG CONCERN, STUBBLE ON HEAVY ACCELERATION WHEN QUICK ACCEL PER			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET100	T/F6	FBI41E	TW0V	TC13	AF	18-Nov-11	20-Jan-12		PHIL LONG FORD OF CHAPEL HILLS	#1209	1209	23-Mar-12	3	3345	\$0.00	\$40.08	\$0.00	TX	#REPROGRAM PCM PER PMPUTER TO LEARN THE CUSTOMER REPORTS OF THE			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET100	T/F6	FBI41E	TW0V	TC13	AF	21-Jan-12	6-Feb-12		FREEDOM FORD SALES LIMITED	#1209	1209	28-Mar-12	2	161	\$0.00	\$36.11	\$0.00	TX	#CHECK ENGINE LIGHT ON, REPROGRAM PCM, SERVICE ENGINE WARNING			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET100	T/F6	FBI41E	TW0V	TC13	AF	4-Jan-12	23-Jan-12		FRUE BEANS FORD OF BOWTOWN	#1209	1209	28-Mar-12	3	1687	\$844.05	\$108.92	\$1,196.08	TX	#EEC TEST, CODE P0303, PERFORMED RELATIVE COMPARISON AMONG COMPAR			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	15-Dec-11	14-Jan-12		CAVALIER FORD LINCOLN	#1209	1209	14-Mar-12	3	2160	\$143.56	\$602.46	\$746.02	TX	#EEC TEST FOUND MISFIRE, NO TO FAIL, REMOVE UPGRADE STATES VEHICLE			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	15-Dec-11	26-Mar-12		CHUCK SPATH FORD, INC.	#1209	1209	16-Mar-12	2	2892	\$405.35	\$486.83	\$892.18	TX	#CODES DTC AND REPROGRAM PCM, REPLACED L4 CHECK ENGINE LIGHT ON			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	20-Dec-11	30-Jan-12		MOM MOTOR COMPANY, INC.	#1209	1209	8-Mar-12	2	4462	\$488.46	\$666.51	\$1,154.97	TX	#CODES P0272, P0430, CHD DATA AND SENSOR WALK, CHECK ENGINE LIGHT			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	11-Nov-11	6-Feb-12		BIG VALLEY FORD LINCOLN	#1209	1209	16-Mar-12	2	2087	\$0.00	\$46.35	\$0.00	TX	#459 4278, SEE TSB 12 2 10, 459 4278, EEC TEST, KO CUSTOMER STATES INT			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF	7-Dec-11	6-Jan-12		CHAPMAN FORD LINCOLN SALES	#1209	1209	23-Mar-12	3	5814	\$0.00	\$37.80	\$0.00	TX	#RECALEM P0303, IDS SYSTEM DIAG CODE P0303, CK CS CK ENGINE LIGHT			PT C&C	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1ET300	T/F6	FBI41E	TW0V	TC13	AF																		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T2C0	T/F6	F/B414E	T/KW	T/C3	AJ	13-Nov-11	8-Dec-11		GRIFFITH FORD LINCOLN	4#024	RECALEM	24	30-Mar-12	4	7512	\$0.00	\$26.04	0	NA	MI	TECH STATES VERIFIED UNTIL ENGINEERS CON	CUSTOMER STATES SLUGG	1#003	V42	PT C&C
COP	ENGINE	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	20-Jan-12	10-Feb-12		VERNE JONES FORD COMPANY, INC.	1#029	RECALEM	24	28-Mar-12	2	9082	\$68.63	\$83.00	0	NA	GA	TECH TEST AFTER JOB 1 STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	1#003	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	9-Mar-12	21-Mar-12		COL & BIRD FORD LINCOLN, INC.	1#012	RECALEM	24	5-Apr-12	1	11	\$5.17	\$56.27	0	NA	PA	TECH TESTED. POWER B& PORCUL BROKEN ON C	CUSTOMER STATES CHE	1#003	V52	PT C&C
FUEL INJECTOR	ENGINE	CONF0002	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	13-Dec-11	11-Feb-12		MIDWAY FORD COMPANY	1#018	RECALEM	24	14-Mar-12	1	1498	\$909.97	\$1,620.90	7	NA	MI	INSPECTED. VEH RUNNING BACK RAN HOTLINE	CUSTOMER STATES VEH IS RU	1#003	V52	PT C&C
DIAG - MISFIRE	ENGINE	COB00007	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	17-Dec-11	5-Jan-12		PERFORMANCE FORD	1#018	RECALEM	24	3-Apr-12	3	7023	\$0.00	\$23.55	0	NA	TX	TECH UNL INVEIGATION BY TECH HOTLINE	CUSTOMER STATES VEH IS RU	1#003	V52	PT C&C
DIAG - MISFIRE	ENGINE	CCAB0013	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	15-Dec-11	14-Jan-12		BILL CLOUGH FORD INC.	1#018	RECALEM	24	5-Apr-12	3	2060	\$0.00	\$37.12	0	NA	NC	ROTEST EEC TEST MISSEM FORD DURING VIS	CUSTOMER STATES VEH IS RU	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	11-Feb-12	30-Mar-12		FREEDOM FORD SALES, INC.	1#018	RECALEM	24	29-Mar-12	0	70	\$0.00	\$29.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME REAR	CUSTOMER STATES VEH IS RU	1#003	V52	PT C&C
TSB REFLASH	PT C&C	CDFA0005	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	7-Jan-12	28-Feb-12		BERGSTROM FORD OF OSHKOSH, INC.	1#018	RECALEM	24	12-Mar-12	1	129	\$0.00	\$35.07	0	NA	WI	TECH DROVE AND STILL MISFIRE TECH SWAP PE	CUSTOMER REQUESTS CH	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	9-Dec-11	6-Jan-12		NELSON FORD SALES (2003) INC.	1#018	RECALEM	24	5-Apr-12	4	3048	\$0.00	\$36.60	0	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CUSTOMER STATES TH	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	9-Dec-11	27-Jan-12		BIARWOOD FORD, INC.	1#018	RECALEM	24	29-Mar-12	3	6306	\$0.00	\$37.12	0	NA	MI	TECH TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES EN	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	1-Dec-11	3-Mar-12		WESTWARD FORD SALES LTD.	1#018	RECALEM	24	12-Mar-12	1	1358	\$0.00	\$33.60	0	NA	MB	SCAN TEST NO CODES CHECK OASIS/REPROGRA	CUSTOMER STATES VEH IS RU	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	21-Dec-11	30-Mar-12		FAIRWAY FORD	1#018	RECALEM	24	2-Apr-12	1	608	\$0.00	\$29.99	0	NA	TN	ENGINE MISS. NO CODE CONCERN	CUSTOMER STATES TH	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	13-Dec-11	20-Feb-12		KENDALL FORD	1#018	RECALEM	24	2-Apr-12	2	2661	\$0.00	\$36.69	0	NA	OR	HOOKEUP IDS CHECKING GATING STUMBL ON H	CUSTOMER ENGINE LIGHT	1#003	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	9-Dec-11	7-Jan-12		WRAY FORD, INC.	1#018	RECALEM	24	6-Apr-12	4	3893	\$64.05	\$142.70	1	NA	LA	TECH TEST P0300 PERFORM POWER BALANCE	CUSTOMER STATES CH	1#003	V52	PT C&C
COP	ENGINE	CDFA0005	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	12-Dec-11	3-Feb-12		KEY WEST FORD SALES LTD.	1#018	RECALEM	24	10-Apr-12	3	2209	\$61.70	\$203.17	1	NA	BC	P0300. ROUTED TEST AND RECORD FULL THRO	CUSTOMER ENGINE LIGHT	1#003	V52	PT C&C
COP	ENGINE	CDFA0005	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	9-Jan-12	27-Mar-12		DON WOODS FORD LINCOLN, INC.	1#018	RECALEM	24	1-Apr-12	3	5835	\$58.88	\$152.05	1	NA	OH	ENGINE MISFIRE. ROAD TEST FPNPT TESTES	CUSTOMER STATES CH	1#003	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	10-Feb-12			KAUGH FORD	1#018	RECALEM	24	11-Apr-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST. IDS & EEC TEST [ME. CLEARED CODES	CUSTOMER STATES CH	1#003	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		BENARD FORD, LLC	1#018	RECALEM	24	9-Apr-12	1	3054	\$397.71	\$471.15	1	NA	AL	RETRIVED CODE P0430 FROM PCM REPLACED LE	CUSTOMER STATES TH	1#003	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	18-Dec-11	17-Mar-12		GENE STEFFY FORD, INC.	1#018	RECALEM	24	5-Apr-12	1	8133	\$465.35	\$579.11	1	NA	KS	LEFT CATALYTIC CONVERTER. EEC TEST P030	CHECK ENGINE LIGHT IS	1#003	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	20-Feb-12	13-Mar-12		MIKE SHAD FORD AT THE AVENUES	1#018	RECALEM	24	2-Apr-12	1	1234	\$484.89	\$548.87	1	NA	FL	DIAG REPLACE LEFT CONVERTER AND REPROGR	CUSTOMER STATES CH	1#003	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	COCE0007	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	8-Dec-11	10-Feb-12		GREENWAY FORD, INC.	1#018	RECALEM	24	3-Apr-12	2	3188	\$608.90	\$847.16	1	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	CUSTOMER ENGINE LIGHT	1#003	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	23-Jan-12	6-Feb-12		STEVENS FORD LINCOLN	1#018	RECALEM	24	23-Mar-12	2	4033	\$234.64	\$932.36	1	NA	CT	VERIFIED THE CONCERN TO EEC TEST P0430	CUSTOMER STATES CH	1#003	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	18-Jan-12	22-Feb-12		WICHTA FORD FORD LINCOLN	1#018	RECALEM	24	4-Apr-12	2	4208	\$406.35	\$515.86	1	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY	1#003	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	28-Nov-11	31-Mar-12		ERNEST MCCALLY FORD, INC.	1#018	RECALEM	24	5-Apr-12	1	766	\$413.00	\$498.33	1	NA	AL	VERIFIED CONCERN IDS SELF TEST CAME	AMBER WARNING ON CU	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		BAUGH FORD, LLC	1#018	RECALEM	24	6-Apr-12	1	2787	\$0.00	\$80.00	0	NA	AL	PERFORM EEC KOEO. KOER FORD CODE P0430	CUSTOMER STATES TH	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	16-Nov-11	27-Dec-11		HERITAGE FORD, INC.	1#018	RECALEM	24	4-Apr-12	4	2765	\$0.00	\$31.12	0	NA	IN	TECH TEST PCM NO DTC'S PRESENT REPROGRAM	ENGINE HESITATES/SHU	1#003	V52	PT C&C
TSB REFLASH	PT C&C	COB00007	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	11-Dec-11	11-Feb-12		VERNE JONES FORD COMPANY, INC.	1#018	RECALEM	24	29-Mar-12	2	9082	\$0.00	\$32.50	0	NA	GA	TECH TEST. CODE P0300. [AND ROAD TESTED	AFTER CUSTOMER REQUEST T	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	11-Dec-11	30-Dec-11		NATCHEZ FORD LINCOLN	1#018	RECALEM	24	2-Apr-12	4	4852	\$0.00	\$30.30	0	NA	MS	TESTED EEC SYSTEM. KOEO. P0300. REPROGRAM	TEST PASSING GEAR SH	1#003	V52	PT C&C
TSB REFLASH	PT C&C	CDFA0005	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	15-Nov-11	17-Mar-12		FILLBACK FORD, INC.	1#018	RECALEM	24	30-Mar-12	1	1762	\$0.00	\$31.20	0	NA	WI	TECH TESTED. CODE P0300. [AND ROAD TESTED	AFTER CUSTOMER REQUEST T	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	21-Feb-12	11-Jan-12		ANCHORA FORD	1#018	RECALEM	24	5-Apr-12	3	6199	\$0.00	\$31.71	0	NA	TX	RAN PINTPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER STATES	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	9-Jan-12	27-Feb-12		JOE MACHINERY CAPITAL CITY FORD	1#018	RECALEM	24	23-Mar-12	1	3449	\$0.00	\$30.92	0	NA	KS	TECH TESTED. CODE P0300. [AND ROAD TESTED	AFTER CUSTOMER REQUEST T	1#003	V52	PT C&C
COP	ENGINE	CDFA0005	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	9-Jan-12	27-Feb-12		MERLE KELLY FORD, INC.	1#018	RECALEM	24	23-Mar-12	1	3449	\$0.00	\$30.92	0	NA	KS	TECH TESTED. CODE P0300. [AND ROAD TESTED	AFTER CUSTOMER REQUEST T	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	9-Jan-12	27-Feb-12		FREB BEANS FORD LINCOLN	1#018	RECALEM	24	9-Apr-12	1	25	\$58.88	\$186.02	1	NA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT ON	DEALER STATES THE EN	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	7-Feb-12	20-Feb-12		GENE STEFFY FORD, INC.	1#018	RECALEM	24	5-Apr-12	1	2781	\$64.05	\$152.05	1	NA	KS	TEST EEC SYSTEM. KOEO AND RETEST. OK. TEST	CUSTOMER STATES CH	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	7-Feb-12	20-Feb-12		BEACH FORD LINCOLN, INC.	1#018	RECALEM	24	7-Apr-12	2	3890	\$0.00	\$30.70	0	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN CUSTOMER STATES CH	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	5-Jan-12	6-Mar-12		WILSON MOTORS	1#018	RECALEM	24	3-Apr-12	2	2586	\$0.00	\$33.05	0	NA	TX	TESTED ON IDS NO DTC PREPROGRAM FOR	PER ENGINE CUTS OUT WHEN	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	28-Jan-12			FREB BEANS FORD LINCOLN	1#018	RECALEM	24	6-Apr-12	1	800	\$0.00	\$27.15	0	NA	TX	SELF TEST CODES P0300 P0308 CK ENG	FLASHING	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	25-Nov-11	17-Dec-11		FORD LINCOLN OF FRANKLIN	1#018	RECALEM	24	5-Apr-12	4	8559	\$0.00	\$34.30	0	NA	TN	TECH TEST NO DTC'S REPROGRAM PCM PER	TSB CUSTOMER STATES CH	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	9-Dec-11	11-Feb-12		MARCONO FORD OF MIAMI	1#018	RECALEM	24	3-Apr-12	2	5041	\$0.00	\$37.39	0	NA	FL	CUSTOMER STATES FELIGRAM PCM SOFTWARE	CUSTOMER STATES CH	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	9-Dec-11	3-Jan-12		DIERRE FORD LINCOLN	1#018	RECALEM	24	30-Mar-12	3	7786	\$0.00	\$32.07	0	NA	OK	VERIFIED CONCERN FOR OASIS FOR UPDATE	CODE ON 2 OCCASIONS. DURN	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	20-Dec-11	27-Mar-12		TOM PECK FORD OF HUNTELY, INC.	1#018	RECALEM	24	9-Apr-12	1	40	\$0.00	\$36.38	0	NA	IL	VERIFY CEL ON SEMEDES. VERIFY REPAIR.	CHECK ENGINE LIGHT IS	1#003	V52	PT C&C
TSB REFLASH	PT C&C	CAAA0008	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	21-Dec-11	13-Jan-12		UHLIMANN MOTORS, INC.	1#018	RECALEM	24	28-Feb-12	2	2339	\$0.00	\$38.11	0	NA	WA	TEST DROVE VEHICLE. FLASHED THE PCM AND	CEL'S THAT WHEN THE VEH	1#003	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AJ	10-Jan-12	14-Feb-12		WOOLWINE FORD LINCOLN, INC.	1#018	RECALEM	24	9-Apr-12	1	8038	\$0.00	\$38.00	0	NA	MS	VERIFIED CONCERN REFER TO SSM 22225	REFER CK FOR RUNNING PO	1#003	V52	PT C&C
COP	ENGINE	CDID0022	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW	T/C3	AF	27-Feb-12	23-Mar-12		OLIVER FORD SALES, INC.	1#018	RECALEM	24	9-Apr-12	1	553	\$63.09	\$143.25	1	NA	IN	VERIFIED CONCERN PERFORMED WDS TEST	RECHECK ENGINE LIGHT IS	1#003	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFWW1T1C0	T/F6	F/B414E	T/KW																						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY	DEalership	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	STOR	CUSTOMER COMMENTS	ACTIVITY	CD	CL	CD	CL	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	C8TC0001	2012	1FTFW1ETC1	T1F6	F1B4T6	T1K0W	T1C3	AF	24-Jan-12	17-Feb-12		SLUDGE FORD, INC.	#1258	NPP	#24	28-Mar-12	2	9	4904	\$0.00	\$69.05	11	GA	GA	#EECT TEST NO CODES, NO TSB'S OR SSME, NO IN	CUSTOMER STATES ENGINE	#1258	V52	24	10	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	15-Feb-12	23-Feb-12		PITTSBURGH FORD	#1258	RECALEM	#24	6-Apr-12	2	2987	\$405.35	\$477.29	11	GA	GA	#CHECKED CK ENGINE LIGHT IN OASIS FOUND TSB 12	CUSTOMER STATES CHECK	#1258	V29	24	10	PT C&C	
EXHAUST	ENGINE	N/A	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	1-Dec-11	9-Jan-12		RYAN FORD	#1258	RECALEM	#24	23-Mar-12	3	12752	\$405.35	\$489.49	11	GA	TX	#VERIFIED CUSTOMERS C&C TRIM TABLES AND CL	C CHECK ENGINE LIGHT	#1258	V29	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T1F6	F1B4T6	T1K0W	T1C3	AF	17-Jan-12	18-Feb-12		BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#24	17-Apr-12	2	2351	\$0.00	\$31.62	01	GA	OH	#ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES THAT	#1258	V52	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T1F6	F1B4T6	T1K0W	T1C3	AF	3-Jan-12	27-Jan-12		LANDMARK FORD	#1258	RECALEM	#24	17-Apr-12	3	4487	\$0.00	\$33.62	01	GA	IL	#DIAG REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES THAT	#1258	V29	24	10	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC5	T1F6	F1B4T6	T1K0W	T1C3	AF	11-Nov-11			RIDGEWOOD FORD SALES LIMITED	#1258	NPP	#24	20-Apr-12	1	9	\$66.99	\$171.89	12	GA	ON	#ECC TEST CODE P0305 PERFORM IGNITION DIAGN	CHECK FOR ROUGH RUN	#1258	V52	24	10	PT C&C	
FUEL INJECTOR	ENGINE	C03C004	2012	1FTFW1ETC5	T1F6	F1B4T6	T1K0W	T1C3	AF	3-Jan-12	25-Jan-12		DIETL FORD	#1258	NPP	#24	29-Mar-12	3	1103	\$130.35	\$564.54	51	GA	WA	#TEST DRIVE INTERMITTENTLY BETWEEN PCM PIN 84 AND	CUSTOMER STATES CHECK	#1258	V29	24	10	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC6	T1F6	F1B4T6	T1K0W	T1C3	AF	23-Nov-11	12-Apr-12		GEORGE STOKFISH FORD (1987)	#1258	DIAG	#24	12-May-12	0	29	\$0.00	\$35.75	01	GA	ON	#VERIFIED CHECK ENGINE LAMP ON CODE P0306	PERFORM DIAGNOSTICS	#1258	V42	24	10	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC6	T1F6	F1B4T6	T1K0W	T1C3	AF	10-Mar-12	12-Apr-12		BENSON FORD, INC.	#1258	DIAG	#24	18-Apr-12	1	1080	\$0.00	\$58.38	11	GA	SC	#CHECKED CONCERN CHECKED FOR CODES AL1	WHILE DRIVING VEHICLE	#1258	V52	24	10	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC7	T1F6	F1B4T6	T1K0W	T1C3	AF	1-Mar-12	19-Mar-12		DONNELLY FORD	#1258	NPP	#24	20-Apr-12	2	1248	\$0.00	\$51.44	11	GA	ON	#IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES THAT	#1258	V42	24	10	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC11	T1F6	F1B4T6	T1K0W	T1C3	AF	21-Jan-12	26-Mar-12		COURTESY FORD LINCOLN, INC.	#1258	5.00E+212	E	6-Mar-12	1	1122	\$405.35	\$485.89	11	GA	ID	#CHECKED ECC SYSTEM KOED PASS KOEC P0300	CUSTOMER STATES THAT	#1258	V29	24	10	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC12	T1F6	F1B4T6	T1K0W	T1C3	AF	13-Feb-12	23-Feb-12		PORTNORTH FORD	#1258	5.00E+212	E	15-Apr-12	2	2609	\$405.35	\$514.47	11	GA	TX	#VERIFY OWNER CONCERN, CHECK FOR DTCs, P	LESS OWNER STATES RE	#1258	V29	24	10	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC4	T1F6	F1B4T6	T1K0W	T1C3	AF	22-Nov-11	4-Feb-12		JOE COOPER FORD, INC.	#1258	RECALEM	#24	16-Apr-12	3	3501	\$413.00	\$502.77	11	GA	OK	#CHECK OUT TEST ECC S/N PCM PER TSB 12 2 10	C, CEL, ON DRIVES GR	#1258	V29	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC8	T1F6	F1B4T6	T1K0W	T1C3	AF	28-Feb-12	9-Apr-12		MACX GRUBBS FORD, INC.	#1258	RECALEM	#24	18-Apr-12	1	690	\$0.00	\$0.00	01	GA	MS	#CODE P0308 P0300 RSB #12 02 10	CUSTOMER STATES THAT	#1258	V29	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC5	T1F6	F1B4T6	T1K0W	T1C3	AF	28-Nov-11	22-Feb-12		ARROW FORD	#1258	RECALEM	#24	9-Apr-12	2	3764	\$0.00	\$31.75	01	GA	TX	#REPROGRAM PCM - PERFORMED TSB 12 2 10 REPR	CUSTOMER STATES WHEN	#1258	V52	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T1F6	F1B4T6	T1K0W	T1C3	AF	22-Dec-11	30-Jan-12		PARKWAY FORD SALES, INC.	#1258	RECALEM	#24	19-Apr-12	3	6464	\$0.00	\$33.50	01	GA	ND	#CHECK ECC REFLASH PCM PER TSB 12 2 10	CHECK FOR ENGINE MIS	#1258	V52	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T1F6	F1B4T6	T1K0W	T1C3	AF	1-Dec-11			KEN KNAPP FORD SALES LTD	#1258	RECALEM	#24	30-Mar-12	-1	5031	\$0.00	\$30.63	01	GA	ON	#VERIFIED CUSTOMER CONCERN, TSB 12 02 10 AP	PEHATES SURGES WHEN	#1258	V52	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T1F6	F1B4T6	T1K0W	T1C3	AF	2-Dec-11	28-Dec-11		COURTESY FORD LINCOLN	#1258	RECALEM	#24	10-Apr-12	4	4431	\$0.00	\$40.16	01	GA	ON	#UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE SU	CK STATES WHEN CL	#1258	V52	24	10	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC5	T1F6	F1B4T6	T1K0W	T1C3	AF	17-Feb-12			ALBI FORD LINCOLN JOULETTE INC	#1258	12405	#24	23-Apr-12	-1	9	\$52.29	\$91.85	13	GA	QC	#0212 CONFIRMER PLANTION LA BOUGIE DU CYL 6	VERIFIER LE CK EN ALL	#1258	V42	24	10	PT C&C	
DIAG - MISFIRE	ENGINE	C0DX0017	2012	1FTFW1ETC1C	T1F6	F1B4T6	T1K0W	T1C3	AF	22-Mar-12	13-Apr-12		JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#24	24-Apr-12	1	1653	\$0.00	\$138.19	20	GA	ON	#DIAG SELF TEST P0305 PEI NOT APPLY BUILD DAT	CUSTOMER STATES THE	#1258	V42	24	10	PT C&C	
DIAG - MISFIRE	ENGINE	C0QA0009	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	19-Nov-11	31-Dec-11		PACKEY WEBB FORD	#1258	5.00E+212	E	24-Apr-12	4	8594	\$426.12	\$532.37	11	GA	IL	#TEST ECC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE SO	#1258	V29	24	10	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC4	T1F6	F1B4T6	T1K0W	T1C3	AF	30-Jan-12	10-Feb-12		THE FORD STORE MORGAN HILL	#1258	RECALEM	#24	13-Apr-12	3	3354	\$405.35	\$530.48	11	GA	CA	#VERIFIED CONCERN, CH	REPLACE CUSTOMER STATES THE	#1258	V29	24	10	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC5	T1F6	F1B4T6	T1K0W	T1C3	AF	17-Jan-12	15-Feb-12		ANKS FORD CORPORATION	#1258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	11	GA	CA	#CONVERTOR FAILED ECC TEST, CODE P0301, RE	CUSTOMER STATES IN	#1258	V29	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T1F6	F1B4T6	T1K0W	T1C3	AF	22-Nov-11	17-Mar-12		HARRIS FORD LINCOLN	#1258	RECALEM	#24	18-Apr-12	2	2988	\$0.00	\$38.88	01	GA	WA	#ROAD TEST, RESAERACH OASIS, FOUND CUSTOMER	CUSTOMER STATES THAT	#1258	V42	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC9	T1F6	F1B4T6	T1K0W	T1C3	AF	12-Jan-12	5-Apr-12		WADE FORD, INC.	#1258	RECALEM	#24	20-Apr-12	1	3044	\$0.00	\$38.79	01	GA	GA	#TEST DROVE, VERIFY CONCER, CK OASIS PERFORM	WHEN ON CRUISE CONT	#1258	V44	24	10	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T1F6	F1B4T6	T1K0W	T1C3	AF	9-Sep-12	14-Mar-12		MINNELLIE FORD CO	#1258	RECALEM	#24	15-Apr-12	3	3878	\$0.00	\$32.45	01	GA	MI	#VEEL CAME ON AND STARTED FLASHING, STOP AND	CRUISE STATES WHEN	#1258	V52	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	23-Jan-12	12-Jan-12		KRAPOHL FORD & LINCOLN CO	#1258	RECALEM	#24	20-Apr-12	4	8929	\$0.00	\$32.50	01	GA	MI	#concern could not be verified, ecc diagnosis, pass	CHK INTERMITTENT CUT OUT	#1258	V52	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T1F6	F1B4T6	T1K0W	T1C3	AF	17-Jan-12	26-Mar-12		LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#24	13-Apr-12	1	1772	\$0.00	\$30.28	01	GA	KS	#CK CODES NONE PRESENT, CKD OASIS AND FOL	CHECK FOR MISFIRE WHEN	#1258	V52	24	10	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC12	T1F6	F1B4T6	T1K0W	T1C3	AF	23-Jan-12	2-Feb-12		ROBERTSON FORD	#1258	RECALEM	#24	20-Apr-12	3	3282	\$64.05	\$169.10	11	GA	TX	#RUN KOEC KOEC, PERFORM TEST DRIVE AND	ENGINE LITE ON AND MIS	#1258	V52	24	10	PT C&C	
COP	ENGINE	C0TD0007	2012	1FTFW1ETC10	T1F6	F1B4T6	T1K0W	T1C3	AF	25-Jan-12	14-Mar-12		C & C FORD SALES, INC.	#1258	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	11	GA	PA	#ECC IDS, PULLED ODS, CK APPROVAL CODE P	CUSTOMER STATES CHECK	#1258	V29	24	10	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC12	T1F6	F1B4T6	T1K0W	T1C3	AF	19-Feb-12	8-Feb-12		SHERWOOD FORD	#1258	12029	C	24-Apr-12	3	3284	\$66.99	\$245.59	23	GA	AB	#PERFORM TSB REPROGRAM TKN COIL AND PLUG	DIAG AND REPORT EN	#1258	V42	24	10	PT C&C	
CATALYTIC CONVERTER	EXHAUST	C0EE0001	2012	1FTFW1ETC10	T1F6	F1B4T6	T1K0W	T1C3	AF	9-Jan-12	6-Feb-12		RUSSELL FORD	#1258	5.00E+212	E	5-Apr-12	2	3590	\$413.00	\$515.07	11	GA	OK	#P0301 P111110 P0304 P0305 P0306 P0307	CUSTOMER STATES THAT	#1258	V29	24	10	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC12	T1F6	F1B4T6	T1K0W	T1C3	AF	14-Feb-12	14-Feb-12		VENN EIDE FORD LINCOLN	#1258	RECALEM	#24	23-Mar-12	2	2958	\$405.35	\$476.85	11	GA	SD	#PERFORMED DIAG, P0430, PERFORM PPTS, REPL	CK OUT LACK OF POWER	#1258	V52	24	10	PT C&C	
TSB REFLASH	PT C&C	C0GJ0007	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	21-Feb-12	24-Mar-12		BOBBER FORD SALES, INC.	#1258	RECALEM	#24	29-Apr-12	3	1673	\$405.35	\$476.85	11	GA	IL	#IDS CODES NONE PRESENT, CKD OASIS PERFORM	CUSTOMER STATES THAT	#1258	V44	24	10	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T1F6	F1B4T6	T1K0W	T1C3	AF	6-Mar-12	22-Mar-12		PERFORMANCE FORD	#1258	RECALEM	#24	18-Apr-12	1	1941	\$0.00	\$0.00	01	GA	NE	#VERIFIED CONCERN PERFORMED TSB 12 2 10 REPR	CUSTOMER STATES WHEN	#1258	V44	24	10	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T1F6	F1B4T6	T1K0W	T1C3	AF	16-Nov-11	9-Feb-12		THOROUGHBRID FORD	#1258	RECALEM	#24	20-Apr-12	3	2838	\$0.00	\$38.11	01	GA	MO	#TSB 12 02 10 - TEST DRIVEABILITY CONCERN	CUSTOMER STATES DRIVING	#1258	V48	24	10	PT TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T1F6	F1B4T6	T1K0W	T1C3	AF	9-Sep-12	14-Mar-12		ROBERTSON FORD	#1258	RECALEM	#24	20-Apr-12	3	3282	\$64.05	\$169.10	11	GA	TX	#PERFORMED DIAGNOSIS UPDATED PCM TO LATEST	CHK DRIVEABILITY B	#1258	V52	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC11	T1F6	F1B4T6	T1K0W	T1C3	AF	17-Nov-11	6-Dec-11		WOODBRIDGE FORD LINCOLN LTD	#1258	RECALEM	#24	23-Apr-12	5	3241	\$0.00	\$45.73	01	GA	AB	#PERFORMED TSB 12 2 10, NO CODES IN PCM, HOW	UNDER ACCELERATION	#1258	V42	24	10	PT C&C	
TSB REFLASH	PT C&C	C0EX0001	2012	1FTFW1ETC11	T1F6	F1B4T6	T1K0W	T1C3	AF	21-Nov-11	31-Dec-11		GERMANY FORD	#1258	RECALEM	#24	24-Apr-12	4	3813	\$0.00	\$34.27	01	GA	OH	#PROGRAMMING IS CAUSAL, REPROGRAM PCM	PERFORMED SES LIGHT	#1258	V52	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC12	T1F6	F1B4T6	T1K0W	T1C3	AF	6-Feb-12	28-Feb-12		ASHIE OAK FORD, INC.	#1258	RECALEM	#24	23-Apr-12	2	8000	\$0.00	\$38.85	01	GA	NC	#TEST DROVE NO MISS FELT TEST DRIVE WITH	DS VEHICLE HAS AN	#1258	V52	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T1F6	F1B4T6	T1K0W	T1C3	AF	2-Feb-12	23-Feb-12		PALM BAY FORD	#1258	RECALEM	#24	24-Apr-12	3	4094	\$0.00	\$33.10	01	GA	FL	#COMPLETED DIAG FORD P0306 MISS FIRE	CUSTOMER STATES CHECK	#1258	V29	24	10	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	T1F6	F1B4T6	T1K0W	T1C3	AF	15-Jan-12	8-Feb-12		WISCONSIN FORD, INC.	#1258	RECALEM	#																

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR	TIS	MILEAGE	MATERIAL	TOTAL	WARRANTY	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E74C	T/F6	F/B41E	T/KW	T/C3	AF	3-Jan-12	27-Jan-12	1	9-May-12	4	#	6589	\$434.31	\$516.10	1	TX	#	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LIGHT ON	#	1407	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E72C	T/F6	F/B41E	T/KW	T/C3	AF	20-Jan-12	8-Mar-12	1	1-May-12	2	#	3667	\$293.51	\$390.84	1	TX	#	EEC TEST P0301 P0430 IV, REPLACED #1 COIL & ENG LIGHT ON	ENGINE LIGHT ON	#	1407	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E72C	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	12-Apr-12	1	9-May-12	1	#	3659	\$413.00	\$446.37	1	TX	#	VERIFY CONCERN RETRIEVED DTC CODES WITH OBD	CUSTOMER STATES THE #	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B41E	T/KW	T/C3	AF	10-Jan-12	22-Mar-12	1	4-May-12	2	#	2174	\$0.00	\$31.05	0	TX	#	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP CAM #	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E72C	T/F6	F/B41E	T/KW	T/C3	AF	10-Feb-12	10-Apr-12	1	4-May-12	2	#	2034	\$0.00	\$36.46	0	TX	#	VERIFIED CONCERN OF (EVER SPEED CONDITION) ELECTRICAL CONCERN	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E72C	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	2-Feb-12	1	23-Apr-12	3	#	1781	\$0.00	\$24.03	0	TX	#	PERFORMED DIAGNOSIS, REPROGRAMMED PCM ENGINE LIGHT IS ON, VEH	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	1FTFW1E73C	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	9-Apr-12	1	3-May-12	1	#	833	\$0.00	\$0.00	0	TX	#	SELF TEST FOUND CODE P0430, PERFORM PPT A	VEHICLE HAS ROUGH IDLE	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E73C	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	9-Mar-12	1	7-May-12	2	#	1423	\$0.00	\$27.67	0	TX	#	TSB 12 2 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E73C	T/F6	F/B41E	T/KW	T/C3	AF	15-Feb-12	22-Mar-12	1	9-May-12	2	#	2172	\$0.00	\$0.00	0	TX	#	DIAG. ENGINE LIGHT ON RETRIEVED DTC P03 86	ENGINE SERVICE ENGINE	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E71C	T/F6	F/B41E	T/KW	T/C3	AF	28-Dec-12	13-Apr-12	1	11-May-12	1	#	1665	\$0.00	\$42.05	0	TX	#	SELF TEST P0303, CHECK OASIS, FOUND SSM 22222	CHECK CAUSE OF ENGINE #	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	14-Feb-12	1	10-May-12	3	#	6660	\$0.00	\$27.96	0	TX	#	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPROGRAMMED THE PCM	CUSTOMER STATES THE #	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	7-Apr-12	1	14-May-12	2	#	3430	\$0.00	\$115.18	1	TX	#	ROADTEST RUNS OK WITH REFER CUSTOMER TO STEP ON GAS, TEST MIS	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	6-Mar-12	1	14-May-12	3	#	3847	\$0.00	\$46.50	1	TX	#	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST ON WEAY, IN LOCK DOWN	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	26-Mar-12	30-Apr-12	1	9-May-12	1	#	1579	\$0.00	\$54.25	1	TX	#	PERFORMED EEA, EEC TO REPAIRS ARE TO BE AF AC SYS CK ENG LAMP	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	7-Apr-12	30-Apr-12	1	8-May-12	1	#	671	\$0.00	\$155.61	2	TX	#	VERIFY CONCERN POWERFIRE BACK PRESSURE	CUSTOMER STATES THE #	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	27-Dec-12	15-Mar-12	1	12-May-12	1	#	1929	\$465.35	\$525.35	1	TX	#	SCAN TEST KOEO, REPROGRAM PCM AND CHECK CUSTOMER STATES CH	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	12-Feb-12	27-Feb-12	1	24-Apr-12	2	#	4584	\$397.71	\$468.98	1	TX	#	VERIFY CONCERN LIGHT, BUT THE UPDATE TO THE CHECK ENGINE LIGHT	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	9-Feb-12	1	26-Apr-12	3	#	9844	\$405.35	\$483.30	1	TX	#	VERIFIED CONCERN, EEC TEST P0430, TSB 12 02	CUSTOMER STATES THE #	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	3-Feb-12	1	11-May-12	4	#	2638	\$449.67	\$533.80	1	TX	#	VERIFY LITE ON AND COMPUTER CHECKS SHOW	CHECK ENGINE LIGHT ON	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	11-Jan-12	27-Jan-12	1	7-May-12	4	#	8933	\$405.35	\$503.44	1	TX	#	DIAGNOSE P0430 CATALYTIC EFFICIENCY BANK 2 REPAIR / CONCERN	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	27-Oct-11	18-Jan-12	1	10-May-12	4	#	17473	\$397.71	\$488.58	1	TX	#	REPLACE OIL, EEC TEST P0430, REPROGRAM PCM AND CUSTOMER STATES	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	27-Oct-11	24-Apr-12	1	10-May-12	4	#	4127	\$0.00	\$23.98	0	TX	#	SCAN TEST KOEO, REPROGRAM PCM AND CHECK CUSTOMER STATES CH	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	1	11-May-12	2	#	6282	\$0.00	\$0.00	0	TX	#	VERIFY CONCERN CHECKED OASIS FOUND AND Pk engine light on and its #	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	19-Apr-12	1	14-May-12	1	#	2568	\$0.00	\$35.20	0	TX	#	CHECK DTCs CODE PASS AND REPROGRAM THE CUST STATES WHILE A	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	15-Apr-12	1	11-May-12	2	#	4261	\$0.00	\$22.35	0	TX	#	EEC TEST TROUBLE CODES AS INSTRUCTED	CUSTOMER STATES THE #	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	10-Nov-11	4-Apr-12	1	11-May-12	2	#	669	\$0.00	\$36.69	0	TX	#	PERFORMED TSB 12 2 10, REPROGRAMMED PCM, C S TRUCK IS MISSING O	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	24-Feb-12	1	10-May-12	3	#	3022	\$0.00	\$36.32	0	TX	#	VERIFIED STUMBLE MISFIRE CONCERN ON DTCs, DRIVER STATES WHEN	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	22-Jan-12	6-Mar-12	1	10-May-12	3	#	4601	\$0.00	\$30.61	0	TX	#	VERIFIED CONCERN, DIAGNOSIS N KOEO P1111 K	CHECK ENGINE LIGHT #	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	25-Feb-12	1	15-May-12	3	#	6302	\$0.00	\$32.05	0	TX	#	VERIFY CHECK ENGINE LIGHT BY EEC TEST KOEO CUST STATES CHECK	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	4-Jan-12	25-Jan-12	1	15-May-12	4	#	10134	\$0.00	\$39.10	0	TX	#	M O 10124 RECALL, REPROGRAM PCM PER TSB, CUSTOMER REQUEST T	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	6-Mar-12	21-Mar-12	1	15-May-12	4	#	3400	\$0.00	\$31.09	0	TX	#	CHECKED AND FOUND P0308 FOUND TSB 12 2 10	CUSTOMER STATES THE #	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	1	22-May-12	1	#	1499	\$58.88	\$130.25	1	TX	#	VERIFIED CONCERN CODE BALANCE AGAIN SPM CUSTOMER STATES VEH	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	26-Mar-12	1	18-May-12	2	#	6201	\$64.05	\$151.48	1	TX	#	XCCEL PLUG FAILURE, 8607, SELF TEST P0301, RE29 CUST STATES CHECK	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	20-May-12	1	22-May-12	1	#	3822	\$65.29	\$225.35	1	TX	#	VERIFIED CONCERN, BALANCE AGAIN SPM CUSTOMER STATES VEH	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	30-Jan-12	1	17-May-12	4	#	7490	\$84.05	\$122.40	1	TX	#	MO KXDS TEST P0301 RAN CYL POWER BALANCE CHECK CUSTOMER STATES TH	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	22-Feb-12	1	12-May-12	3	#	4975	\$302.10	\$708.08	4	TX	#	DIAG DTC P0303 C11 9P950 C042	CUSTOMER STATES THE #	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	5-Apr-12	19-May-12	1	10-May-12	3	#	820	\$0.00	\$148.81	1	TX	#	VERIFY CONCERN, ENGINE IS STILL PRESENT, PERFORM	CUSTOMER STATES THE #	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	7-Mar-12	1	17-May-12	3	#	8082	\$0.00	\$121.96	2	TX	#	CHECKED OIL ENGINE LI, NO MISS FIRE DETECTED	ENGINE LIGHT CAM	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	9-Mar-12	2-Apr-12	1	22-May-12	2	#	6986	\$0.00	\$39.03	0	TX	#	PERFORMED QUICK TEST OTHER THAN THAT F CUSTOMER REQUESTS	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	12-Feb-12	4-May-12	1	18-May-12	1	#	989	\$397.71	\$668.27	2	TX	#	VERIFIED CONCERN, EEC REPROGRAMMED PCM AND CHECK ENGINE LIGHT	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	23-Mar-12	1	18-May-12	2	#	5767	\$405.35	\$467.30	1	TX	#	CHECK EEC, CONTACT FOR TECH HOT LINE WAS (DIAGNOSE DRIVEABILITY)	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	11-Dec-11	14-Feb-12	1	18-May-12	4	#	2282	\$405.35	\$468.48	1	TX	#	PERFORM DIAG CODES P0305 P0308 & P0430, REK ENG LIGHT ON, IDLE	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	15-Feb-12	1	26-Apr-12	3	#	5981	\$405.35	\$513.83	1	TX	#	TESTED FOR CODES AGAIN FOR APPY WITH ENGINE CHECK ENGINE LIGHT	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	22-Dec-11	9-Jan-12	1	18-May-12	5	#	10356	\$432.78	\$514.25	1	TX	#	DIAG LEFT BANK CONVERTER IS FAILING REFER, YELLOW CHECK ENGINE	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	26-Nov-11	8-Dec-11	1	18-May-12	6	#	11287	\$413.00	\$500.91	1	TX	#	VERIFY CONCERN, PERFORM EEC TEST P0430, CUST STATES CHECK	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	16-Nov-11	30-Nov-11	1	18-May-12	6	#	11236	\$397.71	\$472.21	1	TX	#	DIAG, YES TEST, CODES P0300, P0430, CK OASIS CHECK ENGINE LIGHT	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	26-Jan-12	1-Mar-12	1	8-May-12	3	#	6726	\$405.35	\$482.90	1	TX	#	VERIFY CONCERN, CHECK FOR CODES (P0300) FOR C S, CHECK ENGINE LIT	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	13-Nov-11	14-Dec-11	1	18-May-12	2	#	6045	\$0.00	\$34.30	0	TX	#	REPROGRAMMED PER TSB	CHECK ENGINE LIGHT #	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	23-Mar-12	1	15-May-12	2	#	6354	\$0.00	\$26.90	0	TX	#	C RECALL, LO 120210A	NO DTCs, DIAG ENGINE PERFORM	#	1407	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	27-Jan-12	27-Apr-12	1	15-May-12	1	#	2043	\$0.00	\$25.31	0	TX	#	PERFORMED TSB 12 2 10 REPROGRAMMED PCM, CHECK VEHICLE FOR	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	1-Dec-12	3-Jan-12	1	15-May-12	2	#	3654	\$0.00	\$41.65	0	TX	#	EEC TEST, CODE P0301, CKD OASIS, PROBLEM COCK, CHECK FOR CUSTOMER	#	1407	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	T/F6	F/B41E	T/KW	T/C3	AF	15-Jan-12	15-May-12	1	15-May-12	-1	#	369	\$0.00	\$32.80	0	TX	#	VERIFY CONCERN SEARCHED				

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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	ENGINE	TRANS	ASSY	PROD DATE	WARRANTY START DATE	DEALER	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	WORKSHOP	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	26-Mar-12	23-Apr-12	ARMSTRONG FORD OF HOMESTEAD	#P2	8K775	25	12-Jun-12	2	3260	\$0.00	\$42.89	1	TX	VERIFIED CONCERN, FOLLOWED TSB 12.6 4. NO DTC'S	ENGINE MISFIRE	W4	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	23-May-12	23-May-12	PRINCE GEORGE MOTORS LTD	#P2	8K775	25	13-Jun-12	1	6	\$0.00	\$56.82	1	TX	SCAN CODES FOUND P0300, P0304, P0305, P0306	FOUND CHECK ENGINE	A6	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	19-Nov-11	2-Feb-12	DAVE MOORE FORD, INC.	#P2	8K775	25	5-Jun-12	2	12571	\$300.83	\$382.88	1	TX	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON	1	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#P2	12029	25	14-Jun-12	1	4977	\$66.99	\$172.41	1	TX	REPLACED #2 COIL AND PLUG FOR MISFIRE	ENGINE MISFIRE	T4	1	PT C&C
SPARK PLUGS	ENGINE	CFMB610	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	13-Nov-11	14-May-12	SHERWOOD FORD	#P2	8K775	25	13-Jun-12	2	4946	\$106.58	\$308.24	3	TX	XCHECK TEST (COIL CODE) SPARK PLUGS (W4 ELECTRODE)	CHECK PCM AS VEHICLE	A7	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	28-Feb-12	7-Apr-12	HIXSON AUTOPLEX	#P2	5.00E+212	25	11-Jun-12	3	4519	\$292.99	\$375.92	1	TX	TEST DRIVE, RAN EEC SYSTEM TESTS, PERFORMED	CUSTOMER STATES THAT	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LEE	#P2	8K775	25	5-Jun-12	4	4096	\$283.51	\$361.92	1	TX	REPLACER CATALYSTEUR GAUCHE ET REPERO	TEMOIN DANOMALIE ALL	A2	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	11-Jun-12	6-Apr-12	SHAFFER FORD SALES, INC.	#P2	8K775	25	14-Jun-12	2	2788	\$405.35	\$473.35	1	TX	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	#P2	5.00E+212	25	7-Jun-12	1	15	\$0.00	\$44.89	1	TX	PERFORM TSB 12.6 4 PCM UPGRADE FOR MEMO	CHECK ENGINE LIGHT IS	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#P2	8K775	25	14-Jun-12	1	9843	\$0.00	\$326.29	1	TX	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#P2	8K775	25	14-Jun-12	3	4977	\$13.66	\$72.23	1	TX	PERFORMED TSB 12.6 04 AND UPDATED PCM	CK ENGINE LIGHT ON	A4	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	8-Feb-12	23-Feb-12	MARSHAL WIDE FORD, INC.	#P2	8K775	25	15-Jun-12	4	9469	\$0.00	\$48.69	1	TX	ROAD TEST THE ENGINE LIGHT IS ON EEC TEST	CK ENGINE LIGHT IS ON	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	#P2	8K775	25	15-Jun-12	3	7482	\$0.00	\$40.51	1	TX	RUN QUICK TEST P0308 PERFORM TSB 12.6 4	REF VEHICLE WAS CHUGGING	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	#P2	8K775	25	5-Jun-12	3	6581	\$0.00	\$37.71	0	TX	RUN EEC DIAG TESTS KOER PCM POWER BAL	TEST CUSTOMER STATES WHEN	1	1	PT C&C
DIAG - MISFIRE	ENGINE	CFE8509	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	20-Apr-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#P2	5.00E+212	25	4-Jun-12	6	7274	\$0.00	\$168.06	1	TX	SCANNED, NO CODES, C/P HAS ADD CONTACTED	ADVISE TO REPAIR FOR	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	10-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#P2	8K775	25	14-Jun-12	1	9843	\$0.00	\$326.29	1	TX	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	11-Jun-12	6-Apr-12	SHAFFER FORD SALES, INC.	#P2	8K775	25	14-Jun-12	2	2788	\$405.35	\$473.35	1	TX	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	#P2	5.00E+212	25	7-Jun-12	1	15	\$0.00	\$44.89	1	TX	PERFORM TSB 12.6 4 PCM UPGRADE FOR MEMO	CHECK ENGINE LIGHT IS	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#P2	8K775	25	14-Jun-12	1	9843	\$0.00	\$326.29	1	TX	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#P2	8K775	25	14-Jun-12	3	4977	\$13.66	\$72.23	1	TX	PERFORMED TSB 12.6 04 AND UPDATED PCM	CK ENGINE LIGHT ON	A4	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	8-Feb-12	23-Feb-12	MARSHAL WIDE FORD, INC.	#P2	8K775	25	15-Jun-12	4	9469	\$0.00	\$48.69	1	TX	ROAD TEST THE ENGINE LIGHT IS ON EEC TEST	CK ENGINE LIGHT IS ON	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	#P2	8K775	25	15-Jun-12	3	7482	\$0.00	\$40.51	1	TX	RUN QUICK TEST P0308 PERFORM TSB 12.6 4	REF VEHICLE WAS CHUGGING	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	#P2	8K775	25	5-Jun-12	3	6581	\$0.00	\$37.71	0	TX	RUN EEC DIAG TESTS KOER PCM POWER BAL	TEST CUSTOMER STATES WHEN	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	9-Nov-11	3-Jun-12	D & D MOTORS, INC.	#P2	5.00E+212	25	15-Jun-12	6	12714	\$333.72	\$333.72	0	TX	FIXED DOCUMENTS 618 12 PCM30 REPLACED	CHECK ENGINE LIGHT ON	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	17-Feb-12	26-Apr-12	JIM HATHAWAY FORD SALES LIMITED	#P2	5.00E+212	25	11-Jun-12	2	3956	\$263.51	\$356.84	1	TX	PERFORM SYSTEM TESTS CODE P0430 REPLA	REPAIR CAUSE MIL LIGHT	A1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	#P2	5.00E+212	25	11-Jun-12	7	5868	\$308.75	\$395.44	1	TX	VERIFIED CUSTOMER COMPLAINED NEW LEFT	B4 DRIVEABILITY/GA	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	#P2	8K775	25	11-Jun-12	3	12687	\$0.00	\$38.15	1	TX	TEST TEST PASS MODE B 12.6 4 WAS MULTIPLE	C S AT TIMES ENGINE	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	10-Feb-12	10-Mar-12	HELFMAN FORD, INC.	#P2	8K775	25	12-Jun-12	4	10950	\$0.00	\$45.79	1	TX	PCM REPROGRAM YES KOED PASS KOER PASS	CHECK ENGINE LIGHT ON	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	18-Mar-12	5-May-12	LANGDALE FORD COMPANY	#P2	8K775	25	11-Jun-12	2	3880	\$0.00	\$38.02	1	TX	DOES NOT OPERATE SELECTOR PLATE PRESSE	CHECK ENGINE LIGHT ON	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	#P2	8K775	25	11-Jun-12	3	12687	\$0.00	\$38.15	1	TX	TEST TEST PASS MODE B 12.6 4 WAS MULTIPLE	C S AT TIMES ENGINE	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	23-Feb-12	16-Mar-12	JONES FORD, INC.	#P2	8K775	25	12-Jun-12	3	3232	\$0.00	\$43.64	1	TX	WARRANTY VERIFY CONCERN EEC TEST CODES	CUSTOMER STATES CHE	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	28-Jan-12	6-Apr-12	LARRY H. MILLER FORD LINCOLN P	#P2	8K775	25	18-Jun-12	3	5787	\$64.05	\$153.24	1	TX	WARRANTY, TEST DROPPED COIL AND SPARK	QUEST STATES THAT TH	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	4-May-12	26-May-12	FORMULE FORD, INC.	#P2	8K775	25	13-Jun-12	1	1056	\$0.00	\$34.48	0	TX	CK SORTOR CODE P0300,P032 19E872 A EST	ACTUAL VERIFY CHECK ENGINE	A2	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	21-Feb-12	31-Mar-12	ARMSTRONG FORD OF HOMESTEAD	#P2	5.00E+212	25	6-Jun-12	3	6991	\$371.89	\$474.83	1	TX	FLS IDS DIAG DTC P0430, CATALYTIC DIAG, BACK	PRES C S THAT CHECK ENGINE	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	18-Nov-11	3-Dec-11	JIM HANSEN'S GATEWAY FORD LINC	#P2	5.00E+212	25	18-Jun-12	7	11358	\$263.51	\$414.81	1	TX	AB 26328 CONNECTED IDS ADM PULLED CODES	P0303, P0304 AND ADVISE FOR	A6	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	17-Apr-12	26-May-12	WINDSOR MOTORS 1975 LTD.	#P2	5.00E+212	25	9-Jun-12	1	1115	\$318.27	\$550.19	2	TX	AB VERIFIED CEL ON, CHECKSET H/F YES, HPF NO	C/S CHECK ENGINE MECHANIC	A6	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	18-Jun-12	13-Jul-12	GRIBBONS FORD	#P2	5.00E+212	25	25-Jun-12	4	9387	\$309.71	\$427.88	1	TX	AB VERIFIED CEL ON, START ADAPTIVE STRM	CUSTOMER STATES WHEN	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#P2	8K775	25	9-Jun-12	3	10192	\$17.84	\$57.07	1	TX	FL CHECK ENGINE LIGHT ON AND RUNNING	ROUGH CHECK ENGINE LIGHT	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	8-Feb-12	16-Apr-12	BAXTER FORD, INC.	#P2	8K775	25	18-Jun-12	3	10234	\$170.74	\$56.18	1	TX	NE PERFORM DIAGNOSIS DRIPPLERS, 120844	CUSTOMER STATES THAT	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	22-Apr-12	4-Jun-12	ELDER FORD, INC.	#P2	8K775	25	18-Jun-12	1	695	\$0.00	\$49.78	1	TX	CC 42 KPC KOED PASS, KOER PASS, KOER P	0304, P0305, P0306	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	13-Dec-11	11-Jan-12	FRIENDSHIP FORD	#P2	8K775	25	7-Jun-12	5	4658	\$10.74	\$48.42	1	TX	TN VERIFIED CEL LAMP IS DROGGED PCM AND	CUSTOMER STATES THE	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	29-Mar-12	25-Apr-12	CHESLATE FORD	#P2	8K775	25	18-Jun-12	2	8988	\$0.00	\$43.90	1	TX	GA PREFORMED DIAG, P0304, P0305, P0306	UPDATED CUST STATES ENGINE	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	3-Apr-12	15-May-12	KOER MOTOR FORD	#P2	8K775	25	18-Jun-12	1	1077	\$0.00	\$37.15	1	TX	GA PERFORM DIAG CODE P0308 REPROGRAM	PCM PLUGS	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	28-Nov-11	29-Dec-11	KRAM MARTIN FORD	#P2	8K775	25	11-Jun-12	6	4762	\$0.00	\$36.82	1	TX	AR CONFIRMED ON TEST DRIVE NO CODES, COI	CUSTOMER STATES ENGINE	1	1	PT C&C
COP	ENGINE	CAMB1001	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	28-Mar-12	26-May-12	HOMES FORD SALES LTD.	#P2	12029	25	5-Jun-12	1	501	\$160.40	\$365.51	2	TX	BC RETRIEVE DTC'S P0308, TER HEAD, WAS AB	LE TO ENGINE CHECK ENGINE	A7	2	PT C&C
COP	ENGINE	CFMB610	2012	1FTFW1ET3C0	T8F6	F84E14	T8K0	T8C3	AF	14-Jun-12	14-Jun-12	ROUTINE-MOORE INC	#P2	12029	25	19-Jun-12	1	6079	\$155.48	\$383.78	1	TX	FL VERIFIED CONCERN, PULL CODES, PRIOR	APPROX 1200	1	1	PT C&C
COP	ENGINE	N/A	2012																								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AJ	23-Feb-12	9-Mar-12	LITHIA FORD LINCOLN OF GRAND P	#30	#30	6-Jun-12	3	15105	\$292.99	\$388.36	1	NA	ND	CHECKED CODES AND P0340 RETURN. INSPECT	CUST STATES CHECK ENGINE	#30	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	9-Mar-12	DAVID SELF FORD, INC.	#31	#31	13-Jun-12	3	6946	\$313.05	\$401.37	1	NA	TX	VERIFIED COMPLAINT. P-COOLER AND REPROGRAM	C CHECK ENGINE LIGHT	#30	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	1-Dec-11	29-Mar-12	TRADITION FORD	#31	#31	4-May-12	2	1263	\$293.51	\$362.83	1	NA	QC	VERIFIER CONFIRMER RECALEM (04)	CHECK ENGINE CLIENT	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	23-Jun-12	11-Jun-12	PARKS FORD LINCOLN OF GAINESVILLE	#31	#31	25-Jun-12	1	942	\$0.00	\$51.51	1	NA	GA	PERFORM INSPECTION. SELF TEST P0304. PERFORM	CHECK ENGINE LIGHT ON	#30	V29	PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#31	#31	15-Jun-12	7	18742	\$0.00	\$46.21	1	NA	GA	CHECK DTCS. REPROGRAM PCM PER TSB AND REENGINE SKP MISS DRIVE	CHECK ENGINE LIGHT ON	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AJ	30-Apr-12	14-May-12	LUTHER FAMILY FORD	#31	#31	25-Jun-12	2	5739	\$0.00	\$48.87	1	NA	NO	PERFORMED TSB 12.6 & EEC TESTED CODE P0304	CHECK ENGINE LIGHT ON	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	19-Dec-11	17-Feb-12	LAUREL FORD LINCOLN	#31	#31	20-Jun-12	5	8691	\$12.82	\$50.40	1	NA	PA	VERIFIED. INSTALL DEFLECTOR PER TSB 12.6 & CUSTOMER STATES ENG	CUSTOMER STATES ENG	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	20-Feb-12	HILLER FORD INC	#31	#31	21-Jun-12	5	5267	\$10.74	\$58.87	1	NA	WI	PER TSB 12.6 & INSTALLED CAC AIR DAM. AIR DEF	D42 C/S THAT THE ENGINE	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	13-Apr-12	GRAY SMITH FORD INC.	#31	#31	12-Jun-12	3	3393	\$13.27	\$60.39	1	NA	FL	MODULE UPDATE. INSTALL CAC AIR DEFLECTOR	CUSTOMER STATES THE	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	#31	#31	12-Jun-12	3	4300	\$10.04	\$54.73	1	NA	FL	EEC TEST. KOCORASS. MILEAGE TEST FOUND 2 LOW FUEL MILEAGE 12M	CUSTOMER STATES THE	#30	V44	PT MALFUNCTION
COP	ENGINE	CFV02001	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	#31	#31	21-Jun-12	1	332	\$58.88	\$241.10	2	NA	PA	VERIFY ENGINE MISS DURING ON-NEE CONTACT	ENGINE MISS DURING	#30	V29	PT C&C
COP	ENGINE	CFN01021	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Apr-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	#31	#31	14-Jun-12	1	3227	\$58.88	\$218.43	2	NA	TX	VERIFY CONCERN PER TEST AND ROAD TEST	CUST STATES CHECK EN	#30	V29	PT C&C
DIAG - MISFIRE	EXHAUST	CE4F0015	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	21-Mar-12	LUTHER FAMILY FORD	#31	#31	4-Jun-12	3	7338	\$113.92	\$371.70	1	NA	GA	RESCAN ENGINE AND FOUND CODE FOR LIT COVE	ENGINE RUNS SLUGGISH	#30	V29	PT C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	6-May-12	31-May-12	VEGEVILLE FORD SALES & SERVICE	#31	#31	21-Jun-12	1	3367	\$0.00	\$70.53	1	NA	AB	COULDNT VERIFY COORDINATE normal at this time. cu	GAS ENGINE REPAIR RE	#30	V42	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	19-Jun-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	#31	#31	13-Jun-12	5	5177	\$263.51	\$518.66	2	NA	BC	EEC TEST RECEIVED CODE P0430 PERFORM DIAG	DRIVEABILITY MISS. CHE	#30	V40	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	21-Mar-12	LUTHER FAMILY FORD	#31	#31	4-Jun-12	3	7338	\$113.92	\$371.70	1	NA	GA	RESCAN ENGINE AND FOUND CODE FOR LIT COVE	ENGINE RUNS SLUGGISH	#30	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	#31	#31	18-Jun-12	4	4281	\$300.63	\$339.76	1	NA	TX	CALIBRATION. RE-CALIBRATE PCM	C CHECK ENGINE LIGHT	#30	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	25-Apr-12	23-May-12	CITY FORD SALES LTD.	#31	#31	12-Jun-12	1	2103	\$296.23	\$401.57	1	NA	AB	TECH 8054 P0306 P0304 TSB 12.6 & 120604B. 5	ORDER REPAIR FOR WAS ON	#30	V46	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	5-Dec-11	WENKERT FORD INC.	#31	#31	26-Jun-12	7	7547	\$0.00	\$48.87	1	NA	GA	INSTALL REVISED CALIBRATION PER 12.06.04	CHECK DRIVEABILITY ISS	#30	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AJ	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	#31	#31	15-Jun-12	3	6103	\$0.00	\$40.49	1	NA	IA	TRUCK MISFIRES AND STALLS AFTER LONG DRIVE	CUSTOMER STATES THE	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	21-Mar-12	19-Apr-12	BUTCH OUTAULET, INC.	#31	#31	11-Jun-12	2	8143	\$10.74	\$53.94	1	NA	MS	VERIFIED CONCERN. PERFORMED EEC TEST DTC	CHECK ENGINE LIGHT FL	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	5-Dec-11	WENKERT FORD INC.	#31	#31	26-Jun-12	7	7547	\$0.00	\$48.87	1	NA	GA	INSTALL REVISED CALIBRATION PER 12.06.04	CHECK DRIVEABILITY ISS	#30	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	CE4F0008	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	23-Apr-12	7-May-12	LANGDALE FORD COMPANY	#31	#31	14-Jun-12	1	2447	\$0.00	\$38.02	1	NA	GA	DOES NOT OPERATE TEST. REPROGRAM PCM PER	CUSTOMER STATES TH	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	#31	#31	25-Jun-12	1	721	\$0.00	\$44.44	1	NA	FL	TSB 12.6 & 4. eec diag. retrieve codes p0300, p0304, p0308	Customer Light On	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	#31	#31	21-Jun-12	4	4712	\$0.00	\$47.42	1	NA	QC	VERIFY DTC P0300.1	ENGINE LIGHT ON	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	2-Mar-12	23-Apr-12	KEN COX FORD, INC.	#31	#31	11-Jun-12	2	4305	\$10.74	\$46.85	1	NA	AL	RUN EEC TEST. CODE P0300. P0306. CHECKED INFO	CHECK ENGINE LIGHT ON	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	15-Feb-12	30-Apr-12	PLANTATION FORD	#31	#31	25-Jun-12	2	6357	\$0.00	\$53.37	1	NA	FL	ROAD TEST. TRUCK NOT ICE. PROCEDURE STEPS	CUST STATES TRANS MI	#30	V49	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	2-Mar-12	13-Jun-12	BARTON FORD COMPANY	#31	#31	25-Jun-12	1	487	\$12.82	\$55.88	1	NA	VT	PERFORM TSB 12.6	CUST STATES THE CHE	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	#31	#31	14-Jun-12	2	2662	\$11.44	\$57.08	1	NA	PA	VERIFIED CONCERN CHECKED CODES P0300 P0308	Customer States the	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	16-Apr-12	30-May-12	WEBER-HARRIS FORD INC.	#31	#31	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE. UPDATED PCM PER TSB	CUSTOMER STATES TRU	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12	13-Jun-12	ASHLAND FORD INC.	#31	#31	15-Jun-12	1	366	\$10.74	\$51.75	1	NA	VT	TESTED EEC. P0300.1. TEST CODE. P0308. REPROGRAM	DRIVEABILITY. CUSTOM	#30	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	8-Mar-12	6-Apr-12	HUB CITY FORD, INC.	#31	#31	12-Jun-12	3	7064	\$10.74	\$47.78	1	NA	FL	VERIFY THE CONCERN AND PERFORM REPAIR PER	CUSTOMER STATES CHE	#30	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AJ	12-Jan-11	11-Feb-12	DON DAVIS FORD LINCOLN	#31	#31	25-Jun-12	5	6285	\$0.00	\$45.92	1	NA	TX	IDS INSTALLED KOEO KOER SELF TEST. CODE P0308	CUSTOMER STATES CH	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	23-Feb-12	TOWNSEND SALES & SERVICE, INC.	#31	#31	25-Jun-12	4	5602	\$10.74	\$45.92	1	NA	GA	ROAD TEST. RAN WELL. RE-TEST. CONCENTRATION	C 5 W/ME & ACCELERATION	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES & S	#31	#31	18-Jun-12	3	6895	\$0.00	\$65.02	1	NA	GA	DTCS. CHECK FOR DEFLECTOR PLATE AND REPR	CHECK FOR HESITATION	#30	V46	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AJ	9-May-12	29-May-12	DEWEY FORD	#31	#31	22-Jun-12	1	2282	\$12.84	\$58.41	1	NA	IA	IDS TESTED PASSES. RAN OASIS INSTALLED. C	TRUCK HAS A MISS AT	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12	ASHLAND FORD INC.	#31	#31	21-Jun-12	4	3481	\$0.00	\$47.42	1	NA	QC	VERIFY DTC P0300.1	ENGINE LIGHT ON	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	31-Mar-12	ARMSTRONG FORD OF HOMESTEAD	#31	#31	29-May-12	5	6470	\$0.00	\$34.31	1	NA	FL	IDS DIAG DTCS P0300.1. TESTS E1. E6. C	HK HOD3 C/S. THAT CHECK ENGINE	#30	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	#31	#31	30-May-12	5	19492	\$0.00	\$38.47	1	NA	SK	CHECK CAUSE MIL LIGHT ON. VERIFIED P0308	CHECK CAUSE OF MIL. L	#30	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12	21-Apr-12	CLARENCE FORD SALES LTD.	#31	#31	15-May-12	1	1767	\$132.46	\$165.15	1	NA	FL	CHECKED VEH FOR ENG LT	CHECK ENGINE LIGHT	#30	V42	PT C&C
ENGINE	ENGINE	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	7-Feb-12	26-Apr-12	ENCINITAS FORD	#31	#31	25-Jun-12	-1	3565	\$84.05	\$160.14	1	NA	CA	KX3568 FORD DTC P0301. IGLE. CYLINDER ONE IS	ENGINE LIGHT IS ON. C	#30	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	26-Apr-12	TEAM FORD OF MARETTA	#31	#31	25-Jun-12	2	2007	\$68.63	\$178.71	1	NA	GA	KX3568 RUNNING. RDU. RETEST	CHECK ENGINE LIGHT	#30	V52	PT C&C
DIAG - MISFIRE	EXHAUST	CE100314	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AJ	4-Jun-12	26-Apr-12	KARL FLAMMER FORD INC.	#31	#31	25-Jun-12	-1	717	\$0.00	\$48.79	1	NA	FL	KOEO TEST P0304. P0308. INFORMED CUSTOMER	ENTER DESCRIPTION. A	#30	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEND9009	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AJ	23-Feb-12	9-Mar-12	BUTCH OUTAULET, INC.	#31	#31	18-Jun-12	4	7640	\$331.37	\$397.76	1	NA	MS	RUN EEC TEST. CODE P0340 CHECK OVER AND PE	CHECK ENGINE LIGHT ON	#30	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	26-Feb-12	MARCOE FORD OF FORT LAUDERDALE	#31	#31	22-Jun-12	5	7655	\$321.97	\$449.50	1	NA	FL	VERIFIED CONCERN. VERIFIED CONCERN EEC TEST	CUSTOMER STATES VER	#30	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	12-Jun-12	SUNSET COUNTRY FORD LTD.	#31	#31	11-Jun-12	2	6941	\$293.51	\$393.88	1	NA	ON	CCEL. ON & VEHICLE. STOP. CONVERTER ASSY & C	CUSTOMER WAS TRAVEL	#30	V29	PT C&C
TSB REFLASH	PT C&C	CBME2007	2012	1FTFW1ET3C0	T/F6	F/B41E	T/KW	T/C3	AF	4-Jan-12	17-Jan-12	BAYVIEW LINCOLN	#31	#31	25-Jun-12	6	7720	\$10.74	\$59.71	1	NA	TX	CHECKED DTCS. INSTALL CAC AIR DEFLECTOR PL	CLIENT REPORTS INTER	#30	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	CFM61010	2012	1FTFW1ET3C0	T/F6	F/B41E	T/K																				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#1209	2012	2-Jan-12	6	7529	568.88	\$144.38	1	WA	#XEEC TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS	DIAGNOSIS	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T1F6	F18A12	T1K0W	T1C3	AF	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#1209	2012	12-Jan-12	4	7324	868.81	\$157.97	1	WA	#XVEEY CONCERN DID NOT CHECK ENGINE LIGHT	CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T1F6	F18A12	T1K0W	T1C3	AF	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#1209	2012	25-Jan-12	4	4149	864.05	\$154.92	1	WA	#X442, 12029, INSPECT FORDRIVE PASSED, PER	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T1F6	F18A12	T1K0W	T1C3	AF	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#1209	2012	3-Jul-12	2	12	566.99	\$136.41	1	WA	#XVEEY CONCERN DTC P0304 EN COURSE	CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#1209	V52	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD, INC.	#1209	2012	26-Jan-12	6	17910	558.88	\$181.95	1	WA	#XVEEY CONCERN, ISO5 BAD CYLINDER 3 CYC	CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	13-Dec-11	10-Feb-12	WILF'S BLUE FORD SALES LTD.	#1209	2012	22-May-12	4	10224	861.70	\$98.76	1	WA	#XROAD TEST VERIFIED CIL COIL ROAD TEST VERI	CUSTOMER REPORTS	CUSTOMER REPORTS	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AJ	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#1209	2012	19-Jan-12	4	7954	864.05	\$158.72	1	WA	#XMI, ON IDS TEST NO2, P0303, DCL, POWER BAL	CHECK FOR LIGHT ON	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	19-Jan-12	15-Mar-12	CHILLWACK FORD	#1209	2012	22-Jun-12	4	4182	566.99	\$308.34	273	WA	#XK10, MIL ON, EEC TEST PLUG COIL AND PLUG CL	ELECTRICAL / LIGHTS ON	CUSTOMER STATES VEH	#1209	V52	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	26-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#1209	2012	25-Jan-12	3	4825	861.70	\$145.81	1	WA	#XTEST, P0303, CHECK OASIS, per dealer code v	CHECK CAUSE OF VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#1209	2012	19-Jan-12	4	7954	864.05	\$158.72	1	WA	#XMI, ON IDS TEST NO2, P0303, DCL, POWER BAL	CHECK FOR LIGHT ON	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUCHULA, INC.	#1209	2012	12-Jun-12	2	4090	1144.69	\$227.22	1	WA	#XVERIFIED CUSTOMER COIL ON PLUG ROAD	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	17-Mar-12	12-Apr-12	JARRETT-GORDON FORD, INC.	#1209	2012	27-Jun-12	3	6186	\$310.77	\$106.07	1	WA	#XPERFORM EEC TEST DRAIN VEH RECK ALL NO	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	14-Mar-12	18-May-12	FEVER FORD AND LINCOLN, INC.	#1209	2012	25-Jun-12	2	3385	\$333.96	\$678.51	4	WA	#XVERIFY CONCERN, SELF RAN ACCESS TO BUECT	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	7-Mar-12	2-Apr-12	MCMAHON FORD	#1209	2012	29-May-12	2	1994	\$0.00	\$148.15	1	WA	#XVERIFY CONCERN HOOKING CONCERN AT THE	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#1209	2012	3-Jul-12	2	3538	\$0.00	\$141.46	2	WA	#XEEC TESTS NO DTCS, DRIVING TEST MON PD	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AJ	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#1209	2012	5-Jun-12	4	8339	\$300.63	\$387.03	1	WA	#XPERFORMED DIAGNOSIS REPLACED CONVERTER	CHECK DRIVABILITY	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	26-Feb-12	4-Apr-12	WEIKERT FORD INC.	#1209	2012	27-Jun-12	3	8053	\$344.27	\$444.00	1	WA	#XCONFORM CHECK ENGINE, H/LATEST CALIBRA	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#1209	2012	12-Jun-12	3	11370	\$312.07	\$304.08	1	WA	#XCONFORM CHECK ENGINE, H/LATEST CALIBRA	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#1209	2012	5-Jun-12	4	8339	\$300.63	\$387.03	1	WA	#XPERFORMED DIAGNOSIS REPLACED CONVERTER	CHECK DRIVABILITY	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AJ	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#1209	2012	27-Jun-12	2	20977	\$311.37	\$384.13	1	WA	#XEEC TEST DTC P0430 REF TO TSB 12 6 4	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	29-Mar-12	24-May-12	MULLINAX FORD	#1209	2012	28-Jun-12	2	4889	\$418.56	\$519.06	1	WA	#XINSTALL, ISO P0430 INSTALL, CAT PER TSB PM	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	27-Feb-12	26-Mar-12	FORD FORD LINCOLN OF WILMINT	#1209	2012	25-Jun-12	4	5478	\$384.45	\$469.65	1	WA	#XRETRIEVE CODE P0430 REPLACED LEFT CAT ON	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AJ	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#1209	2012	25-Jun-12	2	3488	\$312.07	\$392.12	1	WA	#XVERIFY CONCERN RAN EEC TEST PULLED CODE	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	22-Nov-11	17-Mar-12	MARYVILLE FORD	#1209	2012	22-Jun-12	4	8622	\$384.09	\$413.84	1	WA	#XTEST DRIVE TO TRY TO TEST DRIVE	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	27-Feb-12	26-Mar-12	CAPITAL FORD LINCOLN OF WILMINT	#1209	2012	25-Jun-12	4	5478	\$384.45	\$469.65	1	WA	#XRETRIEVE CODE P0430 REPLACED LEFT CAT ON	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AJ	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#1209	2012	26-Jun-12	4	18719	\$282.99	\$371.44	1	WA	#XDIAG AND RAN OASIS FOUND TSB 12 06 04	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#1209	2012	26-Jun-12	4	8005	\$308.12	\$453.83	1	WA	#XPERFORMED TSB 12 6 4 INSTALL CONVERTOR	CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	25-Feb-12	21-Mar-12	HERB CHAMBERS FORD OF WESTBORO	#1209	2012	25-Jun-12	4	2285	\$310.77	\$412.07	1	WA	#XTECH RAN INSPECTION, ENGINE LIGHT ON	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#1209	2012	11-Jun-12	2	5402	\$345.34	\$445.07	1	WA	#XPERFORMED DIAGNOSIS, FOUND CODE P0430	CHECK DRIVABILITY	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	25-Jan-12	29-Mar-12	CAVALIER FORD LINCOLN	#1209	2012	13-Jun-12	3	2643	\$311.37	\$414.32	1	WA	#XTEST DRIVE VEH PROBT THIS TIME	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	27-Mar-12	3-Apr-12	GARY FORD SALES, INC.	#1209	2012	25-Jun-12	4	8972	\$303.73	\$392.48	1	WA	#XPERFORM TEST DRIVE, H/LATEST CALIBRA	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	1-Mar-12	18-Mar-12	NELSON FORD SALES (2003)	#1209	2012	14-Jun-12	4	2993	\$293.51	\$385.01	1	WA	#XREF TO TSB 12 6 4 EEC'S REPLACE BANK 2	DIAGNOSIS FOR CHECK	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	26-Nov-12	23-Apr-12	JORDAN FORD, LTD.	#1209	2012	2-Jul-12	3	13938	\$300.63	\$421.27	1	WA	#XVERIFY CONCERN NO2, P0430, CATALYST EPHIC	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	1-Mar-12	18-Mar-12	AL PACKER WHITE MARLIN FORD	#1209	2012	8-Jun-12	3	5401	\$311.37	\$407.99	1	WA	#XCHECK DTCS, P0430, REPAIR CAT, VEH COM	CHECK FOR TRANS	CUSTOMER STATES VEH	#1209	V52	PT TRANSMISSION
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	17-Jan-12	22-Mar-12	WAKAHACHE FORD	#1209	2012	8-Jun-12	3	7319	\$312.07	\$600.65	1	WA	#XQUICK TEST, P0430, PERFORM TSB 12 6 4	REPLACE CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	4-Jan-12	7-Feb-12	GULF COAST FORD	#1209	2012	7-Jun-12	5	6899	\$310.77	\$401.61	1	WA	#XLABOR TO VERIFY CONCERN, ISO5 BAD CYLINDER	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	27-Mar-12	3-Apr-12	WHITEHEAD FORD SALES LTD	#1209	2012	19-Jun-12	4	4982	\$302.17	\$415.34	1	WA	#XCONFORM CHECK ENGINE, H/LATEST CALIBRA	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#1209	2012	6-Jun-12	6	6715	\$310.77	\$401.34	1	WA	#XREPLACED LEFT CAT, INSTALLED INTERCOOLER	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#1209	2012	19-Jun-12	4	5516	\$300.63	\$396.86	1	WA	#XVERIFIED CUSTOMERS CONCERN FOUND CODE	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	27-Mar-12	3-Apr-12	TONY FORD SALES, INC.	#1209	2012	4-Jun-12	3	4972	\$303.73	\$392.48	1	WA	#XPERFORM TEST DRIVE, H/LATEST CALIBRA	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	17-Feb-12	24-Apr-12	DOWNEY FORD	#1209	2012	20-Jun-12	2	14175	\$308.14	\$377.53	1	WA	#XEEC TEST, COIL CODES, REPROGRAMMED PCU	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	28-Nov-11	15-Dec-11	CLARKVILLE FORD SALES LIMITED	#1209	2012	18-Jun-12	2	5445	\$307.17	\$370.48	1	WA	#XREFLECT BUCKING AND MISFIRE CODE REIRE	CHECK VEH FOR BUCKING	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	9-Jan-12	16-Apr-12	HUMBERS MOTORS LIMITED	#1209	2012	8-Jun-12	3	5401	\$310.77	\$407.99	1	WA	#XVERIFY CHECK ENGINE LIGHT ON SCAN FOR	CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	4-Feb-12	31-Mar-12	ROYAL OAK FORD	#1209	2012	18-Jun-12	3	2321	\$311.09	\$360.11	1	WA	#XEEC TEST P0430 AS PER TSB 120604A T100	REPLACE CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	21-Nov-12	31-Mar-12	DERAGON AUTO CITE INC.	#1209	2012	19-Jun-12	1	569	\$612.24	\$1,055.95	3,22	WA	#XROAD TEST BRUIT EN LES PICKS DEFECT	ORDER VERIFIER SLAGE IN LOW	CUSTOMER STATES VEH	#1209	V52	PT EXHAUST
COP	ENGINE	N/A	2012	1FTFW1ETC	T1F6	F18A12	T1K0W	T1C3	AF	26-Feb-12	21-Mar-12	THUNDER BASIN FORD, LLC	#1209	2012	12-Jun-12	1	4289	\$311.37	\$387.11	1	WA	#XVERIFY CONCERN CHECK ENGINE LIGHT IS ON	CUSTOMER STATES VEH	CUSTOMER STATES VEH	#1209	V52	PT C&C

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	WORKERS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION					
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AJ	21-Feb-12	22-May-12	DUAL FORD	#P#	6K775	-24	12-Jun-12	2	2819	\$12.95	\$58.19	1	VA	#	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#P#	6K775	-24	15-Jun-12	3	7788	\$14.63	\$65.72	1	VA	#	EEC TEST: P0300 P0304 P0305 P0306. REPROGRAM THE TRUCK SEMI TO #1441	VEHICLE LACKS POWER	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	15-May-12	CROPPER MOTORS INC.	#P#	6K775	-24	14-Jun-12	2	2108	\$13.86	\$52.03	1	VA	#	# CONFIRMED CUSTOMER'S CONCERN. FOLLOWED THE TRUCK SEMI TO #1441	VEHICLE LACKS POWER	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	22-May-12	7-Jul-12	TOMBALL FORD	#P#	6K775	-24	12-Jul-12	1	1622	\$0.00	\$46.19	1	VA	#	#120604A. SHR. EEC TEST. DRIVING HABITS.	E26 CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CD443002	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	16-Feb-12	15-Mar-12	TUSKET SALES & SERVICE LTD	#P#	6K775	-24	12-Jul-12	4	9321	\$13.66	\$43.67	1	NS	#	# DID NOT ROAD TEST. CHP FOUND TSB 12 6 4 THAT RUNS ROUGH SEVE ECO	E26 CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCALA	#P#	6K775	-24	9-Jul-12	2	5732	\$17.99	\$70.31	1	VA	#	# IDS EEC TEST P0302 P0306. REFER TO TSB 12 6 4 THAT USE SPO 12103019 CUST	E26 CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	25-Jun-12	13-Jun-12	HACENDIA FORD	#P#	6K775	-24	5-Jul-12	4	4866	\$0.00	\$45.12	1	VA	#	# PERFORMED IDS TEST AND FOUND NO CODES. RE-C	E26 CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	10-Apr-12	8-May-12	CROPPER MOTORS INC.	#P#	6K775	-24	15-Jun-12	2	2656	\$13.86	\$52.03	1	VA	#	# CONFIRMED CUSTOMER'S CONCERN. REPROGRAM THE ENGINE LIGHT WAS	E26 CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	13-May-12	26-Jun-12	JOHNSON BROTHERS FORD	#P#	6K775	-24	11-Jul-12	1	1872	\$0.00	\$46.65	1	VA	#	# EEC TEST P0304 P0305 P0306 REPROGRAMMED P	E26 CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	28-Jan-12	HELFMAN FORD, INC.	#P#	6K775	-24	6-Jul-12	6	7481	\$0.00	\$174.21	1	VA	#	# Y KOED PASS KOER PASS KOEC P0301 PER CH	E26 CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	22-May-12	480 FORD LINCOLN	#P#	12029	C12	2-Jul-12	2	2146	\$61.70	\$135.82	1	VA	#	# XROAD TEST MIS FIRE NO 7 TEST POWER BALAN	CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C12	2-Jul-12	6	12372	\$58.88	\$137.74	1	VA	#	# CHECKED FOR DTCS P0300. CHECK TO TSB 12 6 4	CUSTOMER STATES VEH	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	15-Feb-12	21-Mar-12	BIG VALLEY FORD LINCOLN	#P#	12465	C12	5-Jul-12	4	1574	\$64.05	\$163.84	1	VA	#	# 724 1663 TEST DROVE VEHIC WITH CYLINDER F	CUSTOMER STATES TH	#P#	14/2	PT	CLAIM BINNED FUNCTION
FUEL INJECTOR	ENGINE	N/A	2012	1FTFX1E19C	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12		BOB TURNERS FORD COUNTRY	#P#	9F983	B1	2-Jul-12	-1	3	\$261.57	\$611.89	5	VA	#	# TEST P0202 P0206 P0304 P0305 ROAD TEST ON	CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	CGK0001	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	11-Jun-12		FRIENDSHIP FORD	#P#	D1A3	C12	11-Jul-12	-1	162	\$0.00	\$52.31	0	VA	#	# TEST DROVE. SCAN IDS FOR RELATIVE PROBLE	CUSTOMER STATES WH	#P#	14/2	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	CGK0005	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	29-May-12	12-Jun-12	DUNCAN FORD LINCOLN	#P#	D1A3	C12	10-Jul-12	1	3661	\$0.00	\$55.16	1	VA	#	# CK ENGINE LIGHT ON CK OADSI P0304 P0304	CUSTOMER STATES TH	#P#	14/2	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	9-May-12	TOMBALL FORD	#P#	5.00E+21E2	E12	10-Jul-12	3	6589	\$303.03	\$395.41	1	VA	#	# PERFORM EEC DIAGS P0304 P0305 P0306 RE	CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	26-Jun-12	CAPITAL FORD LINCOLN INC	#P#	5.00E+21E2	E12	8-Jul-12	1	1260	\$14.63	\$65.88	1	VA	#	# VERIFIED CONCERN. SCAN AND REPROGRAM PC	WARNING LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
DIAG - P0430	EXHAUST	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12	BILLY CAIN FORD-LINCOLN OF COR	#P#	NPF	N0	13-Jul-12	2	1737	\$0.00	\$22.77	0	VA	#	# VERD CONCERN INSPECT CK OASID DIAG. C	CUSTOMER STATES VEH	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12	OROUS FORD	#P#	6K775	-24	25-Jun-12	3	5845	\$0.00	\$14.50	0	VA	#	# CUSTOMER COMPLAINT. VE THE REPAIR PERFOR	CUSTOMER COMPLAINS	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AJ	1-May-12	23-May-12	DESJARDINS AUTO COLLECTION	#P#	6K775	-24	26-Jun-12	2	1921	\$0.00	\$28.93	1	VA	#	# SCARE ESSAIE ROUTER. SORTIR CODE FAIRE BUL	CHECK ENGINE L	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AJ	14-May-12	9-Jul-12	DISCOVERY FORD SALES LTD.	#P#	6K775	-24	16-Jul-12	1	1589	\$13.66	\$76.23	1	VA	#	# FOUND TSB MULTIPLE CODES P0300 P0301 P0304	CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AJ	14-May-12	24-Apr-12	PHILPOT FORD	#P#	6K775	-24	16-Jul-12	3	7519	\$10.74	\$56.05	1	VA	#	# VERIFIED CONCERN. SCAN AND REPROGRAM PC	CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CPYF008	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AJ	7-Feb-12	7-Apr-12	BRENNEN FORD LINCOLN	#P#	6K775	-24	25-Jun-12	3	5024	\$0.00	\$44.46	1	VA	#	# XROAD TEST MIS FIRE NO 7 TEST POWER BALAN	CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CGJ4004	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AJ	23-Feb-12	21-Mar-12	REYNOLDS FORD SALES (2006) LT	#P#	6K775	-24	10-Jul-12	2	1163	\$11.44	\$67.31	1	VA	#	# TECH 127 REC. TO PERFORM TSB 12 6 4 PER	ADD DTC	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AJ	3-Mar-12	31-Mar-12	MULLINAX FORD	#P#	6K775	-24	12-Jul-12	4	9780	\$10.74	\$51.93	1	VA	#	# VERIFIED CONCERN HAS AN MILL LIGHT ON. TEST	EEC CUSTOMER STATES W	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	3-Feb-12	28-Feb-12	RODDE FORD SALES LIMITED	#P#	6K775	-24	10-Jul-12	5	6675	\$16.87	\$66.35	1	VA	#	# AB CHECKED FOR SES LIGHT. CK OPERATION	CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	16-May-12	WOLVERINE FORD	#P#	6K775	-24	14-Jul-12	1	11463	\$13.66	\$67.31	1	VA	#	# VERIFIED CONCERN. PERFORMED SCAN. P0301	CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	24-May-12	JIM PENNEY LTD	#P#	6K775	-24	11-Jun-12	1	1511	\$14.63	\$53.78	1	VA	#	# CONFIRMED CUSTOMER CONCERN. CONFIRM C	VEH FOR ENGINE LIGH	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CENCM18	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	2-May-12	ELKINS FORDLAND	#P#	6K775	-24	13-Jun-12	2	4059	\$10.74	\$45.20	1	VA	#	# DO TSB. REPROGRAM PCAN AND INSTALL SHIELD	CHECK BAD ENGINE MIS	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	23-Feb-12	21-Mar-12	ELKINS FORDLAND	#P#	6K775	-24	13-Jun-12	4	7807	\$20.00	\$44.21	1	VA	#	# PERFORMED EEC DIAG. [TOP] PINPOINT TEST.	CUST STATES CHECK EN	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AJ	3-Apr-12	23-Apr-12	PERRY PITRE FORD CO INC	#P#	6K775	-24	12-Jul-12	3	12642	\$0.00	\$33.54	1	VA	#	# EEC TEST FOR DTC CODED TESTED RETESTED CK	VO CUSTOMER STATES TH	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	23-Mar-12	MEDLIN MOTOR CO., INC.	#P#	12029	C12	12-Jul-12	4	7959	\$64.05	\$162.52	1	VA	#	# XPERFORMED EEC DIAG. [TOP] IN SPARK PLUG	CUSTOMER STATES TH	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	9-Apr-12	9-Apr-12	SIMMONS ROCKWELL FORD, INC.	#P#	12029	C12	9-Apr-12	1	7863	\$69.40	\$100.13	1	VA	#	# VERIFIED CONCERN. SCAN AND REPROGRAM PC	CUSTOMER STATES TH	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	14-Dec-11	4-Jun-12	SPIKE DYKES FORD LINCOLN	#P#	12029	C12	29-Jun-12	6	26044	\$58.88	\$188.11	2	VA	#	# TX XAVER CC VISION. INSPECT REMOVED AND REPLA	CUSTOMER STATES CH	#P#	14/2	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	22-Mar-12	1-Jun-12	BECK FORD LINCOLN	#P#	5.00E+21E2	E12	29-Jun-12	6	215	\$345.84	\$427.68	1	VA	#	# FL VERIFIED CONCERN. EEC TEST P0304 OASIS	PINPOINT TEST P0301	#P#	14/2	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	CSK0Y22	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	16-May-12	KENDALL FORD	#P#	5.00E+21E2	E12	14-Jul-12	1	2325	\$311.37	\$448.03	1	VA	#	# CAN PINPOINT TEST. P0301 TSB 12 6 4 AS	CUSTOMER STATES TH	#P#	14/2	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	28-Jan-12	18-Feb-12	SCHMIT BROS AUTO, INC.	#P#	5.00E+21E2	E12	3-Jul-12	5	5887	\$311.37	\$404.58	1	VA	#	# REPROGRAM PCAN. INSTALL DEFLECTOR AND LEF	CUSTOMER STATES TH	#P#	14/2	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Feb-12	9-Mar-12	JOE MACHENS FORD LINCOLN	#P#	5.00E+21E2	E12	25-Jun-12	4	6458	\$311.37	\$410.09	1	VA	#	# VERIFIED EEC TEST IDS [RE] EEC TEST ROAD	CUSTOMER STATES TH	#P#	14/2	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	3-May-12		REYNOLDS FORD, INC.	#P#	5.00E+21E2	E12	11-Jul-12	-1	32	\$300.63	\$388.86	1	VA	#	# ROAD TEST. EEC TEST KOER PASS CONT P0430	FWF E26 MIL ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	16-Apr-12	30-Apr-12	GRAY SMITH FORD INC	#P#	5.00E+21E2	E12	9-Jul-12	3	5834	\$389.23	\$389.23	0	VA	#	# FAULTY CONVERTER. CATALYTIC CONVE USE SPO	12179001 CUST	#P#	14/2	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	6-May-12	12-Jun-12	MAC HACS SOUTHWAY FORD	#P#	5.00E+21E2	E12	13-Jul-12	2	2694	\$311.37	\$398.02	1	VA	#	# PERFORM EEC TESTS. SCAN AND PASSED	E26 CUSTOMER STATES	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	6-Apr-12	20-Apr-12	BARTOW FORD COMPANY	#P#	6K775	-24	13-Jul-12	1	5969	\$12.95	\$58.20	1	VA	#	# EEC TEST CODEP0306. INSTALL BATTERY AND REPR	CUSTOMER STATES VEH	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	8-May-12	20-Jun-12	BEACH FORD LINCOLN, INC.	#P#	6K775	-24	16-Jul-12	1	2430	\$0.00	\$39.61	1	VA	#	# SC INSTALLED COMPUTER ON TO VEHICLE AND SCAN	CUSTOMER STATES CH	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	20-Apr-12	26-Jun-12	CAPITAL MOTORS (1985) LTD	#P#	6K775</															

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	CHLCE LFT	CHLCE RFT	CHLCE CWS	CHLCE CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORK ORDER NUMBER	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	29-Jun-12	DISCOVERY FORD SALES LTD.	#P2	8K775	25	18-Jun-12	1	2584	\$13.66	\$72.23	136	NA	SK	#TSB KNOWN FOR ECOBOOST'S Reprogrammed PCM	CHEK ENGINE LIGHT ON	A442	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	18-May-12	15-Jun-12	MERIT FORD SALES (2003) LTD.	#P2	8K775	24	18-Jun-12	2	3067	\$0.00	\$48.99	144	NA	SK	#CHECK CAUSE OF LACK POWER AND RUNS ROUGH	CHEK ENGINE LIGHT ON	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	19-Feb-12	19-Mar-12	ELKINS FORDLAND	#P2	8K775	24	10-Jun-12	4	5133	\$10.74	\$45.20	11	NA	WV	#CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYS W/NA	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	#P2	8K775	25	13-Jul-12	4	8042	\$0.00	\$41.47	11	NA	WV	#0304.0305.0306. 12.6.4	CUSTOMER STATES CHEK	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	#P2	8K775	25	27-Jun-12	4	3325	\$14.63	\$100.03	170	NA	BC	#DIAG FOR CONCERN EEC TEST P0308 PRESENT. DRIVEABILITY/IDLE LOSS	TEST DRIVE	A471	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12	10-Jul-12	DISCOVERY FORD SALES LTD.	#P2	8K775	24	18-Jun-12	4	5039	\$13.66	\$72.23	136	NA	SK	#learned for codes. found relevant to TSB 12.6.4 noted TRUCK W/ALY. HESTATE A	CHEK FOR RUNNING VEH	A441	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	20-Apr-12	15-May-12	ALL STAR FORD	#P2	8K775	25	16-Jul-12	3	4234	\$0.00	\$47.31	11	NA	LA	#EEC TEST CODES P0300 P0304 P0305 AND P0306 C.3 CHECK ENGINE LIGHT	CHEK ENGINE LIGHT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	2-Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD.	#P2	8K775	24	29-May-12	4	4627	\$379.18	\$486.11	104	NA	SK	#CODES P0306. P0430. CLEARED CODES. REPLACE	CHEK ENGINE LIGHT ON	A460	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12	10-Jul-12	CHUCK RENZI FORD, LLC	#P2	8K775	24	18-Jun-12	1	915	\$58.88	\$92.33	11	NA	MI	#ENGINE RUNS POOR. JAMES. ROAD TEST AFTER R	CHEK FOR RUNNING VEH	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	16-Jun-12	10-Jul-12	BARTOW FORD COMPANY	#P2	8K775	24	10-Jul-12	0	65	\$76.47	\$157.92	11	NA	FL	#XDS TESTED AND DCL MONITORED P0306 SWITCH	CUSTOMER STATES THAT ENG	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	12-Jun-12	11-Jun-12	SHAWNEE MISSION FORD, INC.	#P2	8K775	24	10-Jul-12	6	13385	\$64.05	\$212.99	11	NA	KS	#XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL ON	CHEK ENGINE LIGHT ON	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12	7-Jul-12	JUBILEE FORD SALES (1983) LTD	#P2	8K775	24	17-Jul-12	5	4520	\$5.29	\$127.90	11	NA	SK	#CHECK TEST. P0304 P0305. TEST OK	CHEK ENGINE LIGHT	A442	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	29-Apr-12	1-Jun-12	CYPRESS MOTORS (S.C.) LTD.	#P2	8K775	24	17-Jul-12	-1	222	\$0.00	\$56.25	134	NA	SK	#SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHEK FOR CEL	A432	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	20-Nov-11	14-Mar-12	HELLER FORD SALES INC.	#P2	8K775	24	25-Jun-12	4	7264	\$322.11	\$409.34	11	NA	IL	#VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHEK ENGINE WARNING	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	24-Apr-12	4-May-12	WOODBRIDGE FORD INCAL LTD.	#P2	8K775	24	17-Jul-12	2	1669	\$288.04	\$442.37	132	NA	AB	#RETRIEVE ROAD. CAT CONVERTER ORDERED AS	CHEK ENGINE LIGHT ON	A460	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	#P2	8K775	24	30-Jun-12	4	10697	\$311.37	\$391.87	11	NA	PA	#VERIFIED AND DIAGNOSED PCM TEST DROVE	CUSTOMER STATES THAT	A435	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	29-Mar-12	21-Apr-12	MOYER FORD SALES, INC.	#P2	8K775	24	16-Jul-12	3	6852	\$300.63	\$375.75	11	NA	AL	#SET2. CHECKED DTCS AND REPLAC	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	23-Feb-12	26-Apr-12	TOWN EAST FORD	#P2	8K775	24	18-Jun-12	3	6861	\$0.00	\$48.99	11	NA	TX	#PCM W/ALYST CALIBRATION AS OUTLINED	CUST STATES CHECK IN	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	30-Mar-12	23-May-12	TOWNSEND FORD	#P2	8K775	24	11-Jul-12	2	3001	\$10.04	\$51.54	11	NA	AL	#TEST AND INSTALL DEFLECTOR PER TSB 12.6.4	Customer States quiet white	A461	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	#P2	8K775	24	11-Jul-12	2	6131	\$0.00	\$59.53	124	NA	AB	#PERFORMED TESTS/DRIVE A VERIFIED CONCERN	LOW POWER / WHEN PA	A461	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	11-Apr-12	8-May-12	STAR FORD SALES LIMITED	#P2	8K775	24	17-Jul-12	3	5562	\$0.00	\$94.34	132	NA	AB	#VERIFY CONCERN. EEC TESTED P0300 P0303. P0306	SYSTEM DIAGNOSIS	A442	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	20-Mar-12	ALEXANDER AUTO CENTER	#P2	8K775	24	12-Jul-12	4	23577	\$10.74	\$52.15	11	NA	TX	#Verified customer concern. Found TSB 12.6.4. As per	Customer states vehicle m	A435	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	18-May-12	SKAHA FORD INC.	#P2	8K775	24	17-Jul-12	2	1200	\$0.00	\$47.27	122	NA	BC	#IDS HOOK UP AND SCAN FOR CODES. NONE. SUB	CHEK CHECK AND REPORT ON	A432	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	11-Apr-12	1-Jun-12	NORTH STAR FORD SALES LTD.	#P2	8K775	24	17-Jul-12	3	5562	\$0.00	\$94.34	132	NA	AB	#VERIFY CONCERN. EEC TESTED P0300 P0303. P0306	SYSTEM DIAGNOSIS	A442	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	20-May-12	1-Jun-12	CHENOWETH FORD, INC.	#P2	8K775	24	19-Jul-12	2	10087	\$0.00	\$37.28	11	NA	WV	#42. RAN SELF TEST CODE P0300 P0304 P0305 P0308	CUST STATES WREN	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	26-Mar-12	16-Jun-12	LANDERS FORD	#P2	8K775	24	17-Jul-12	1	1890	\$0.00	\$46.49	11	NA	TX	#VERIFIED CONCERN. VISIN AIR DAM ON THE UBERS	CHEK ENGINE LIGHT IS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	ENERGY CITY FORD INC.	#P2	8K775	24	18-Jul-12	1	1910	\$0.00	\$37.11	11	NA	TX	#VERIFIED CONCERN FOR CODES AS WELL AS KOEO	CHEK ENGINE LIGHT IS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	#P2	8K775	24	18-Jul-12	1	4846	\$0.00	\$37.28	11	NA	WV	#42. TEST DROVE UNIT FOR CONCERN RAN SELF	DA2 CUSTOMER STATES	A435	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	31-May-12	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CHECK	CHEK ENGINE LIGHT ON	A461	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	6-Jun-12	5-Jul-12	VALLEY FORD SALES	#P2	8K775	24	18-Jul-12	1	4201	\$0.00	\$48.99	11	NA	AB	#VERIFIED CONCERN. SCANNED. ROAD TEST ON LIN	REPAIR FOR CHECK DROVE	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	12-Jun-12	EWALDS HARTFORD FORD, LLC	#P2	8K775	24	16-Jul-12	2	2082	\$0.00	\$46.49	11	NA	WI	#WHILE ROAD TESTING W/OK AT THIS TIME.	RUNS POORLY ON AN AC	A435	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	19-Apr-12	5-Jun-12	MCCREE FORD, INC.	#P2	8K775	24	16-Jul-12	2	2820	\$10.04	\$56.12	11	NA	TX	#RUN DIAG. P0305 AND P0306. RUN OASIS FOUND	CUST STATES WHILE DRIV	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	7-Mar-12	LONG-LEWIS FORD LINCOLN	#P2	8K775	24	16-Jul-12	2	6042	\$0.00	\$42.34	11	NA	AL	#VERIFY CONCERN. SCANNED. ROAD TEST ON LIN	CHEK ENGINE LIGHT IS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	17-May-12	21-May-12	LONG-LEWIS FORD LINCOLN	#P2	8K775	24	13-Jul-12	2	6042	\$0.00	\$42.34	11	NA	AL	#PERFORMED TSB 12.6.4. RECALIBRATION	C.3 THAT THE CEL IS ON	A435	V1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	21-Dec-11	12-Jan-12	SCOR LAKE FORD	#P2	8K775	24	13-Jul-12	7	6466	\$58.88	\$168.86	11	NA	TX	#XVERIFIED CONCERN. RETEST	CHEK AND ADVISE CH	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	27-Apr-12	4-May-12	JENKINS & WYNN FORD INC.	#P2	8K775	24	11-Jul-12	3	5402	\$58.88	\$154.43	11	NA	TX	#TESTED AND REPLACED NUMBER 6 COIL AND PLU	CHEK ENGINE LIGHT IS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	4-May-12	28-May-12	ADVANTAGE FORD SALES LTD	#P2	8K775	24	16-Jul-12	2	3214	\$65.48	\$247.51	230	NA	NA	#XCOMPUTER HOOKUP CODE P0306 PIN POINT AND	CHEK AND ADVISE FOR	A461	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	7-Mar-12	15-Mar-12	KELLY FORD	#P2	8K775	24	16-Jul-12	5	10388	\$84.73	\$170.29	11	NA	FL	#XOTC CODE P0306. FOUND IGNITION COIL AND SP	CUST STATES CHECK IN	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	6-Jun-12	5-Jul-12	CHUCK STEIN FORD MOTIVE, INC.	#P2	8K775	24	16-Jul-12	1	1402	\$10.33	\$166.17	11	NA	AL	#VERIFY CONCERN. INSPECTION AFTER HARD A	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	5-Mar-12	22-Jun-12	MIKE DAVIDSON FORD	#P2	8K775	24	26-Jun-12	1	195	\$389.94	\$484.78	11	NA	FL	#V. C. IDS TEST P0300 P0430 P0304 RUN POWER BAL	CUSTOMER STATES THAT	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	28-Jun-12	13-Jul-12	HEERING FORD	#P2	8K775	24	18-Jul-12	1	552	\$362.99	\$398.79	11	NA	MS	#RUN EEC TESTS. KOEO CODE P0430. RUN CATALYST	THAT THE CK ENGINE IS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	7-Mar-12	ROBERT R. IRWIN MOTORS, INC.	#P2	8K775	24	16-Jul-12	1	7869	\$300.63	\$380.95	11	NA	NH	#VERIFY SELF TEST P0430. REPLACE BANK CHECK	CHEK ENGINE LIGHT IS	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	7-Mar-12	5-Apr-12	PAYNE RO GRANDIE CITY FORD, LL	#P2	8K775	24	6-Jul-12	4	7745	\$311.37	\$391.95	11	NA	TX	#PERFORM DIAG. RETRIEVE	CUSTOMER STATES CHEK	A435	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	6-Mar-12	28-May-12	MEADOWLAKE FORD SALES & SERV	#P2	8K775	24	26-Jun-12	1	3139	\$308.11	\$415.46	124	NA	ON	#CHECKED FOR MIL LIGHT ON. HAD CODE P0300. RPT	ON CHECK ENGINE	A435	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C1	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	3-Nov-12	WOLF AUTO CENTER STEERING	#P2	8K775	24	18-Jul-12	3	11011	\$300.63	\$3								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	CHASSIS	ASSY	PROD	WARRANTY	DEALER	WORK	PART	REPAIR	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM	CLAIM BINNED FUNCTION					
COP	ENGINE	CGMC2002	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	17-Feb-12	26-Apr-12	JORGENSEN FORD SALES, INC.	#23	88L	1209	C	2	2412	588.88	\$177.03	1	PA	MI	X/DIAG CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VEH IS HESITANT	#1	930S	V20	26	PT C&C	
DIAG - MISFIRE	ENGINE	CGEEH009	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	9-Jan-12	2-Apr-12	B.J. MAUREN MOTOR COMPANY, INC.	#1	88L	DIAG	C	3	4733	300.00	366.89	1	PA	PA	PERFORMED IDS TESTS CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN	#1	930S	V20	26	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	15-Nov-11	11-Jan-12	WEKERT FORD INC.	#1	88L	5.00E+212	E	26-Jun-12	1	7327	\$345.94	\$445.57	1	PA	FL	REPLACE CATALYTIC CONVERTER/REFLASH PCM CHECK DRIVABILITY ISS	#1	930S	V44	26	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AJ	23-May-12	8-Jun-12	CLARION FORD	#1	88L	5.00E+212	E	11-Jul-12	2	1588	\$300.63	\$372.75	1	PA	PA	PERFORMED DIAG. CODES P0297, P0430, REP ROD CUSTOMER STATES CHE	#1	930S	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFNDK031	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD	#1	88L	5.00E+212	E	14-Jun-12	1	2317	\$308.14	\$402.00	1	PA	AB	CHECK ENGINE LIGHT ON, P0304,P0305,P0306,P0308	#1	930S	V52	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AJ	23-Mar-12	6-Jun-12	FARWAY FORD SALES LTD	#1	88L	5.00E+212	E	19-Jul-12	2	5568	\$293.51	\$365.80	1	PA	MB	DIAGNOSED, PINPOINT CHECKED, REPLACED 11 CHK ENG LITE ON	#1	930S	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	17-Nov-11	7-Jan-12	PLANET FORD LINCOLN	#1	88L	5.00E+212	E	16-Jul-12	7	15390	\$311.37	\$406.18	1	PA	TX	EEC TEST KOEC P0430, REPLACED CATALYTIC CO	#1	930S	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	19-Feb-12	9-Mar-12	A C COLLINS FORD, INC.	#1	88L	5.00E+212	E	12-Jul-12	5	8340	\$292.99	\$46.49	1	PA	TX	EEC TESTED RAN KOEC KOEC FOUND CODES P0303	#1	930S	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AJ	15-Mar-12	22-Jun-12	JONES FORD, INC.	#1	88L	5.00E+212	E	19-Jul-12	1	6377	\$311.37	\$398.54	1	PA	SC	TSB 12 6 4 VERRY CONCERN EEC TEST ROAD	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	24-Jan-12	2-Jun-12	MULLINAX FORD	#1	88L	7K75	-26	23-Jul-12	2	2424	\$0.00	\$41.19	1	PA	AL	GTDI CHECK DTCS, INSTALL CAC AIR DEFLECTOR	#1	930S	V44	26	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	5-Ago-12	5-May-12	DISCOVERY FORD SALES LTD.	#1	88L	7K75	-26	23-Jul-12	3	8888	\$0.00	\$58.57	1	PA	SK	SCANNED FOR CODES NON SYSTEM	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	#1	88L	7K75	-26	20-Jul-12	5	5176	\$14.63	\$67.03	1	PA	AB	CONFIRMED CUSTOMER CONCERN, PERFORMED	#1	930S	V44	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AJ	26-Apr-12	16-Jun-12	WOOLFINE FORD LINCOLN, INC.	#1	88L	7K75	-26	20-Jul-12	2	2761	\$0.00	\$36.39	1	PA	MS	VERIFIED CONCERN CHECK ENGINE LIGHT ON POS	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	3-Feb-12	11-Apr-12	KOCH FORD LINCOLN SALES (2003)	#1	88L	7K75	-26	25-Jun-12	3	5191	\$14.63	\$71.56	1	PA	AB	SCAND PCM FOUND CODE (REPROGRAM TRUCK B	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	28-Feb-12	15-Jun-12	HELIAM FORD INC.	#1	88L	7K75	-26	10-Jul-12	4	4500	\$0.00	\$49.79	1	PA	TX	EEC TEST P0308 INSTALLED AIR DEFLECTOR AND	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	CGW1024	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AJ	3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	#1	88L	7K75	-26	23-Jul-12	7	5658	\$0.00	\$38.31	1	PA	MS	RUN EEC TEST, REFLASHED PCM, PER TSB 12 06	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AJ	22-Mar-12	17-May-12	GULF COAST FORD	#1	88L	7K75	-26	11-Jul-12	2	3290	\$12.84	\$58.31	1	PA	TX	LABOR TO VERIFY CONCERN IDS CODE, KOEC/KO	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AJ	4-Nov-11	22-Mar-12	TWO-WAY SERVICE LTD.	#1	88L	7K75	-26	23-Jul-12	5	8462	\$14.63	\$65.38	1	PA	SK	P0303, P0308, CONCERN, REFERENCE AND PERFORM	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	20-Mar-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	#1	88L	7K75	-26	23-Jul-12	4	9316	\$0.00	\$43.28	1	PA	VA	WARR ROAD TEST CEL ON RUNS ROUGH IDOL	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	CGRC2008	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	#1	88L	7K75	-26	17-Jul-12	7	13630	\$0.00	\$51.09	1	PA	IL	EEC TEST CODE P0304/PERFORM TSB 12 06 ON A	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	20-Dec-11	7-Jun-12	DOWNY FORD LINCOLN	#1	88L	7K75	-26	23-Jul-12	2	1539	\$14.63	\$68.19	1	PA	AB	CHECKED FOR CODES P0303 P0304 P0305 P0308	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	27-Mar-12	14-Jul-12	PEACH COUNTY FORD, INC.	#1	88L	7K75	-26	20-Jun-12	1	781	\$11.51	\$50.94	1	PA	GA	PERFORMED TSB 12 6 4 INSTALLED DEFLECTOR P	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AJ	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#1	88L	7K75	-26	20-Jun-12	2	1092	\$15.60	\$61.37	1	PA	MB	12060A, BASIC PINPINS	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	8-Mar-12	23-Mar-12	PLUMMER FORD DONNAONA	#1	88L	7K75	-26	15-Jul-12	4	3417	\$0.00	\$38.71	1	PA	QC	CAUSE VERIFIER CODE, AVED IDS P0304, P0305	#1	930S	V44	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	28-Jan-12	31-May-12	DENNY ANDREWS FORD SALES INC.	#1	88L	7K75	-26	12-Jul-12	2	4993	\$14.63	\$131.87	1	PA	AB	CAC DEFLECTOR AND THE PUSH PINS INSTALLED	#1	930S	V44	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	7-Feb-12	6-Apr-12	SATCHER MOTOR COMPANY	#1	88L	7K75	-26	18-Jul-12	4	3684	\$0.00	\$42.58	1	PA	SC	INSPECT FOR CAC SHIELD, REPROGRAM P66	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	18-Feb-12	14-Apr-12	DOWNY FORD LINCOLN	#1	88L	7K75	-26	18-Jul-12	3	4042	\$14.63	\$48.73	1	PA	AB	VERIFY CUST CONCERN PERFORM EEC TEST, HA	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	18-Feb-12	2-May-12	AUTOMAX FORD	#1	88L	7K75	-26	7-Jul-12	3	2292	\$10.74	\$56.39	1	PA	TX	VERIFY NO CODES PRESENT PERFORM TSB 12 6 4	#1	930S	V44	26	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	30-Mar-12	23-Jul-12	SULLIVAN FORD LINCOLN, INC.	#1	88L	7K75	-26	23-Jul-12	-1	27	\$0.00	\$38.31	1	PA	MS	RUN EEC TEST AND FOUND CODE P0304 PERFORM	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	30-Mar-12	23-Jul-12	CLASSIC FORD LINCOLN OF COLUMBIA	#1	88L	7K75	-26	23-Jul-12	3	2292	\$0.00	\$38.31	1	PA	TX	VERIFY NO CODES PRESENT PERFORM TSB 12 6 4	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	13-Mar-12	13-Mar-12	DEARBORN MOTORS LTD.	#1	88L	7K75	-26	16-Jul-12	5	4502	\$44.92	\$292.06	1	PA	BC	X/CONFIRM CONCERN, IDS PIN, CUSTOMER TO C	#1	930S	V44	26	PT C&C
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	4-Jun-12	21-Jun-12	TONY BETHLEN & SONS FORD	#1	88L	7K75	-26	20-Jul-12	1	3282	\$55.17	\$164.03	1	PA	TX	PERFORMED EEC DIAG, 1. REMOVED AND REPLAC	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	CGR9012	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	24-Feb-12	24-Feb-12	DANIS FORD LINCOLN SALES LTD.	#1	88L	7K75	-26	20-Jul-12	1	5	\$301.68	\$3,091.00	1	PA	TX	TEST EEC PASS, CHECK RESISTANCE TO HOTLINE	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	24-Apr-12	23-May-12	TAYLOR MOTOR CO. OF WAYNESVILLE	#1	88L	5.00E+212	E	28-Jun-12	2	1626	\$331.37	\$388.24	1	PA	NC	verify concern mil on knee pass knee pass code	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	CGR9011	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	19-Mar-12	19-Apr-12	HARDY FAMILY FORD	#1	88L	5.00E+212	E	18-Jul-12	4	8900	\$357.57	\$450.63	1	PA	GA	RUN EEC DIAG P0306 P0430 REFLASH DRIVERS S	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	19-Mar-12	12-Apr-12	ROTHBERRY MOORE INC.	#1	88L	5.00E+212	E	18-Jul-12	4	3208	\$377.88	\$463.98	1	PA	TX	TECH VERIFIED CONCERN, P0308, P0430, AL	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	19-Mar-12	28-Apr-12	STOCKMAN MOTOR, INC.	#1	88L	5.00E+212	E	10-Jul-12	3	3493	\$292.99	\$372.99	1	PA	ND	RAN DIAG COMPLETED, P0430 CATALYST SY	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	CGEEK010	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	21-Feb-12	7-Mar-12	PALM BAY FORD	#1	88L	5.00E+212	E	18-Jul-12	5	7817	\$332.89	\$418.28	1	PA	FL	CONTINUED DIAG FOUND MISSE FIRES AND CAL	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	16-Mar-12	12-Apr-12	METRO FORD SALES LIMITED	#1	88L	5.00E+212	E	11-Jul-12	2	836	\$298.23	\$44.92	1	PA	TX	TSB 12 6 4 COMPLETED 20111 109HS	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	27-Mar-12	27-Apr-12	AVALLON FORD SALES 1998 LIMITED	#1	88L	5.00E+212	E	5-Jul-12	3	6729	\$308.14	\$406.86	1	PA	NL	CONFIRM CHECK ENGINE LIFERUN SELF TEST & C	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	5-Nov-12	16-Jan-12	JENKINS & WYNNIE ANDERSON LTD.	#1	88L	5.00E+212	E	11-Jul-12	6	5430	\$292.99	\$382.99	1	PA	TX	TEST REPELACED CODES P0303, P0308, P030	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	CGC0001	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	22-Mar-12	22-Mar-12	DAVID SEYER FORD	#1	88L	5.00E+212	E	11-Jul-12	-1	5	\$650.00	\$6,500.00	1	PA	TX	DURING ROAD TEST DRIVEN EXHAUST PIPE WIT	#1	930S	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T1F6	F1B41E	T1K0V	T1C3	AF	14-Dec-11	31-Dec-11	BARIL FORD LINCOLN INC.	#1	88L	5.00E+212	E	23-Jul-12	7	8584	\$402.2										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR	TSB	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
COP	ENGINE	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	24-Mar-12	24-May-12	BOB TOMES FORD	#B381	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B381	V52	210	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1C4C	T/F6	F/B414E	T/KW	TC3	AF	8-Jun-12	29-Jun-12	TURNPIKE FORD OF HUNTINGTON	#B381	1209	C	26-Jun-12	2	3413	\$5.17	\$48.84	1	TX	WV X-RAN DIAGNOSTICS P0308 P0313 CK PCM CALIBRA	CHECK ENGINE LIGHT ON	#B381	V52	210	PT C&C
FUEL INJECTOR	ENGINE	CG2K1201	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	9-Apr-12	18-May-12	SPRINKS MOTOR COMPANY, INC.	#B381	1209	C	26-Jun-12	2	3807	\$388.96	\$1,077.13	5	TX	X-CHECKED CONCERN PER PERFORMED FUEL TEST	CUSTOMER STATES TO	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	CG2B1018	2012	1FTFW1E11C	T/F6	F/B414E	T/KW	TC3	AF	17-Jun-12	4-Jul-12	GREAT LAKES FORD LINCOLN OF MI	#B381	1209	C	26-Jun-12	1	2573	\$308.75	\$398.72	1	MI	X-VERIFY CONCERN AND INSPECT AND PERFORM D	CUSTOMER STATES CHE	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	16-Dec-11	28-Feb-12	RYBURN MOTOR COMPANY, INC.	#B381	1209	C	26-Jun-12	1	18138	\$310.67	\$392.37	1	MI	AR X-FOUND TSB# 12 6 4 ADDRESSING CONCERN**	"HCE CUSTOMER STATES CHE	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	19-Jan-12	11-Feb-12	CARBON FORD, INC.	#B381	1209	C	26-Jun-12	6	10089	\$447.50	\$551.56	1	FL	X-PERFORM TSB 12 6 4 SELFTEST RECEIVED DTC P	VEHICLE HAS CHECK EN	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	28-Jun-12	6-Jul-12	FRED GARDNER FORD SALES, INC.	#B381	1209	C	26-Jun-12	1	1610	\$300.83	\$384.13	1	MI	MI X-ROAD TESTED VERIFIED CONCERN BROUGHT INT	CUSTOMER STATES THE	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	25-Jul-12	3	HUNTSVILLE FORD	#B381	1209	C	26-Jun-12	3	13147	\$292.99	\$384.87	1	MI	NC X-ECC DIAG P0430 KOEC PP TST HF REPLACED CAT	CUSTOMER STATES CHE	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AJ	21-May-12	29-May-12	RIXSON AUTOLEXP	#B381	1209	C	26-Jun-12	2	9093	\$300.83	\$396.13	1	LA	LA X-COMPLETED TSB 12 6 4 1 WPI	C/S WHEN RUNNING & T	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AJ	20-Jan-12	4-Feb-12	CLASSIC FORD SALES	#B381	1209	C	26-Jun-12	6	17379	\$292.99	\$392.99	1	NC	NC X-DTC P430 BANK 2 CONVERTER, REPL. CONVERT	CHECK ENGINE LIGHT ON	#B381	V52	210	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AJ	18-May-12	29-Jun-12	SUMMERVILLE FORD, INC.	#B381	1209	C	26-Jun-12	2	2574	\$300.83	\$417.19	1	NC	SC X-TEST CONCERN CK ENGINE LT ON RETRIEVE CK	AIR INTAKE BLEW OFF	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	26-Mar-12	30-Apr-12	NORTH STAR FORD	#B381	1209	C	26-Jun-12	2	20785	\$311.02	\$412.47	1	MI	MI X-SCANNED FOR DTC P0430 FOUND TSB 12 6 2 Q	RECHECK ENGINE LIGHT	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	15-Nov-11	3-Mar-12	FORD OF KIRKLAND	#B381	1209	C	26-Jun-12	5	14009	\$314.40	\$565.93	1	WA	WA X-VERIFY MIL ON, PER F	CHECK ENGINE LIGHT	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AJ	11-Apr-12	7-Jun-12	BEAUDRY & LAPORTE LEE	#B381	1209	C	26-Jun-12	2	4238	\$309.11	\$597.43	1	QC	QC X-VERIFY TEMON CHECK/TEUR R TISE JAUJ R	TEMON CHECK ENGINE	#B381	V52	210	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#B381	1209	C	26-Jun-12	5	10366	\$12.84	\$48.92	1	SD	SD X-VERIFY MISFIRE CHECKED CODES INSPECTED FOUR	TYCE IN THE LAST 80K	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	20-Feb-12	11-Apr-12	CROWN FORD	#B381	1209	C	26-Jun-12	4	4534	\$11.44	\$57.13	1	TN	TN X-120604A ROAD TEST C/CAR DTC'S REROAD TEST	CUST STATES THAT THE	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	9-Nov-11	4-May-12	PINEWOOD FORD LIMITED	#B381	1209	C	26-Jun-12	3	9068	\$114.63	\$76.44	1	ON	ON X-ROAD TEST AND CHECK OASIS FOR CONCERN	PER CUSTOMER COMPLA	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	5-Mar-12	18-May-12	BILLY WOOD FORD	#B381	1209	C	26-Jun-12	3	5233	\$10.04	\$48.96	1	LA	LA X-FOUND P0430 CODES FOUND TSB 12 6 4 INSTAL	CHECK ENGINE LIGHT IS	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	23-Apr-12	11-May-12	FRANK JACKSON SANDY SPRINGS FO	#B381	1209	C	26-Jun-12	3	5001	\$10.76	\$56.12	1	GA	GA X-ECC TEST NO CODES PERFORM TSB 12 6 4 INSTA	CUSTOMER STATES TR	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	9-Nov-11	27-Dec-11	MOYER FORD SALES, INC.	#B381	1209	C	26-Jun-12	8	14657	\$6.00	\$39.56	1	AL	AL X-8K75S CHECKED DTC P0330 INSPECT	CUSTOMER STATES VEH	#B381	V52	210	PT TRANSMISSION
TSB REFLASH	PT C&C	CG9EJ005	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	7-Nov-11	10-May-12	RED WING FORD	#B381	1209	C	26-Jun-12	3	3022	\$80.00	\$40.85	1	MI	MI X-VERIFY CK ENGINE LIGHT IS ON. P0300 P0304 P0305	C/S CK ENGINE LIGHT	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	16-May-12	16-Jun-12	RYBURN MOTOR COMPANY, INC.	#B381	1209	C	26-Jun-12	2	2329	\$0.00	\$50.80	1	MI	MI X-VERIFIED CUSTOMERS CONCERN RAN DCT'S AN	CUSTOMER STATES VEH	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	23-Feb-12	30-Mar-12	WALKER FORD COMPANY, INC.	#B381	1209	C	26-Jun-12	2	2230	\$14.58	\$60.50	1	MI	MI X-ECC TEST NO CODES, ROADTEST, RUN OASIS, IN	DRIVEABILITY CONCERN	#B381	V52	210	PT MALFUNCTION
TSB REFLASH	PT C&C	CFUB7006	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	7-Feb-12	17-Apr-12	CITRUS MOTORS	#B381	1209	C	26-Jun-12	4	6182	\$10.04	\$60.86	1	CA	CA X-PERFORM TSB 12 6 4. REPROGRAM PCM AND IN	STUNE UP DEPT	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	13-Feb-12	9-Jun-12	LEGACY FORD	#B381	1209	C	26-Jun-12	2	3193	\$10.74	\$56.48	1	TX	TX X-8K75S CC 42. EEC TEST. KOEC CODES P0300, P	30BUST. STATES CHECK E	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	18-May-12	2-Jun-12	WILMES FORD-LINCOLN, INC.	#B381	1209	C	26-Jun-12	1	2675	\$80.00	\$39.58	1	MI	MI X-KOEC PASS, CONT. MEM P0308 CHECKED OASIS.	CUSTOMER STATES THE	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	28-Jan-12	28-Feb-12	BONNER SPRINGS FORD, INC.	#B381	1209	C	26-Jun-12	5	5489	\$0.00	\$44.95	1	MI	MI X-IDS TEST PCM KOEC PASS KOEC PASS REPRGR	CUSTOMER STATES CHE	#B381	V52	210	PT MALFUNCTION
TSB REFLASH	PT C&C	CG2B1018	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	28-Jan-12	29-May-12	WILSON FORD	#B381	1209	C	26-Jun-12	1	5023	\$0.00	\$23.93	1	MI	MI X-RAN MESSAGES VERIFIED TSB 12 6 4 LOOKS OK	CUSTOMER STATES THE	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	15-Mar-12	3-Jul-12	WATERLOO FORD LINCOLN SALES LT	#B381	1209	C	26-Jun-12	1	1361	\$80.00	\$56.75	1	AB	AB X-INSPECT FOR MIL WAS ON FLASHING TSB 12 6 4	CHECK AND ADVISE FOR	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	14-May-12	26-Jun-12	ANDERSON FORD	#B381	1209	C	26-Jun-12	1	1465	\$11.44	\$54.26	1	MI	MI X-TSB 12 6 4 PERFORM SYSTEM TESTS, P0304, 308	CUSTOMER STATES CHE	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	22-May-12	24-May-12	GUIN FORD	#B381	1209	C	26-Jun-12	1	1210	\$10.74	\$56.48	1	TX	TX X-CK FOUND ENGINE WILL RESISTATE TO ACCE	LS THAT ENGINE MISFIR	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD OF COLUMB	#B381	1209	C	26-Jun-12	8	9695	\$10.04	\$59.93	1	NC	NC X-INSTALL WIND DEFLECTOR AND REPROGRAM P	VEHICLE BOGGS DOWN	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	13-Mar-12	23-May-12	OCEAN PARK FORD SALES LTD.	#B381	1209	C	26-Jun-12	2	3625	\$20.00	\$60.99	1	BC	BC X-DIAGNOSED FOR CONCERN, IDS TEST, P0300 P	30BUST. CHECK AND REPORT ON	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	6-Jun-12	2-Feb-12	AVANON FORD SALES 1996 LIMITED	#B381	1209	C	26-Jun-12	6	4105	\$248.22	\$1,040.29	1	MI	MI X-ECC TEST CODES P0300 P0308 P0309 PERFORM	DRIVEABILITY, FUEL D	#B381	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	23-Mar-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	#B381	1209	C	26-Jun-12	2	5706	\$11.44	\$54.83	1	PA	PA X-CHECK ENGINE HESITATION ON LONG DRIVE, RE	FINENE CUS OUT AND	#B381	V52	210	PT C&C
FUEL INJECTOR	ENGINE	CE9F0052	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	2-Feb-12	24-Feb-12	DAMS FORD LINCOLN SALES LTD.	#B381	1209	C	26-Jun-12	5	2352	\$93.40	\$568.73	1	BC	BC X-KOCS HOOKUP AND DIAGN ON CYL 4 UNDER	DRIVEABILITY MISFIRE	#B381	V52	210	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	4-Jun-12	2-Feb-12	AVANON FORD SALES 1996 LIMITED	#B381	1209	C	26-Jun-12	6	4105	\$248.22	\$1,040.29	1	MI	MI X-CONFIRM COMPLANT C/S, TSB, B4, B5, B6, B7	1230 CHECK REPORT FOR	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	3-Apr-12	12-Jul-12	BIG M FORD LINCOLN LTD.	#B381	1209	C	26-Jun-12	1	841	\$80.00	\$55.02	1	AB	AB X-CONFIRMED CONCERN, IDS CONNECT AND C	HEDIOG AND ADVISE FOR	#B381	V52	210	PT FUEL FILL & DEL
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	24-May-12	11-Jun-12	WOOLWING FORD LINCOLN, INC.	#B381	1209	C	26-Jun-12	2	4005	\$292.99	\$395.75	1	MI	MI X-AS PER TSB REPLACED CATALYTIC CONVERTER	CHECK ENGINE LIGHT	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	29-May-12	31-May-12	TOMBALL FORD, INC.	#B381	1209	C	26-Jun-12	2	1800	\$200.03	\$366.41	1	TX	TX X-120606 1 LOW EEC TEST CODE P0308, P308	AND CHECK ENGINE L	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	30-Mar-12	23-May-12	TOWNSEND FORD	#B381	1209	C	26-Jun-12	3	3218	\$292.99	\$376.19	1	MI	MI X-RAN EEC TEST REPLACED LEFT CATALYTIC CON	Customer States Check	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE5AK003	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	27-Feb-12	21-Mar-12	FAIRLEY & STEVENS LTD	#B381	1209	C	26-Jun-12	5	2348	\$398.14	\$398.42	1	NS	NS X-ECC TEST P0308 P0430 POWER BALANCE MISS	NO CHECK AND ADVISE C	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE5AN013	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	13-Apr-12	23-May-12	DES LAURENTS FORD INC.	#B381	1209	C	26-Jun-12	2	254	\$284.48	\$388.11	1	QC	QC X-VERIFY DTC'S P0308 P031	31 REPROGRAM MOTORE	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	CG5EF007	2012	1FTFW1C78C	T/F6	F/B414E	T/KW	TC3	AF	6-Jun-12	5-Jul-12	JARRETT-GORDON FORD, INC.	#B381	1209	C	26-Jun-12	1	2187	\$400.71	\$484.63	1	FL	FL X-PERFORM EEC DIAG TEST PULL CODE P0430	AND CUST STATES VEH	#B381	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012																									

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR	TIS	MATERIAL	TOTAL	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C2	T/F6	F/B41E	T/KW	T/C3	AF	29-Jun-12	12-Jul-12	LANDERS-McCLARTY FORD	#B3L3	5.00E-212	E	30-Jul-12	1	763	\$0.00	\$92.18	1	NA	AR	#P0302 & P0316 IDS SELF TEST P0302 & P0316 IN CUSTOMER STATES CHECK	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	16-Nov-11	28-Dec-11	ED KOHN FORD LINCOLN	#B3L3	8K775	-1	20-Jun-12	8	20288	\$0.00	\$49.49	1	NA	MI	#INSPECT & EEC P0305 P0306 RAN OASIS & FOUND CUSTOMER STATES CHECK	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C4	T/F6	F/B41E	T/KW	T/C3	AJ	20-Feb-12	20-Jun-12	MORROW BROTHERS FORD, INC.	#B3L3	8K775	-1	17-Jul-12	1	580	\$11.51	\$51.07	1	NA	IL	#VERIFIED CONCERN, OASIS FOUND TSB 12.6.1 VEHICLE STUMBLER ON	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1C19C3	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	4-Feb-12	NICK NECHOLS FORD, INC.	#B3L3	8K775	-1	19-Jul-12	6	11955	\$0.00	\$36.23	1	NA	FL	#DIAG AND RAN OASIS FOUND TSB 12.06.04 UPDATE WHEN DRIVING AND TRY	#B3L3	V44-F04	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E14C3	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	25-Apr-12	WEKERT FORD INC.	#B3L3	8K775	-1	31-Jul-12	4	6679	\$0.00	\$49.87	1	NA	FL	#PERFORMED DIAGNOSIS UPDATE PCM TO LATEST CHECK DRIVABILITY ISSU	#B3L3	V44-F04	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E15C3	T/F6	F/B41E	T/KW	T/C3	AF	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	#B3L3	8K775	-1	30-Jul-12	3	5335	\$0.00	\$45.31	1	NA	CT	#PERFORMED TSB 12.06.04 AND REPROGRAMMED CUST STATES WHILE DR	#B3L3	V44-F04	PT MALFUNCTION
TSS REFLASH	PT C&C	CFDD0009	2012	1FTFW1E14C3	T/F6	F/B41E	T/KW	T/C3	AF	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD.	#B3L3	8K775	-1	4-Jul-12	7	16695	\$14.63	\$57.99	1	NA	ON	#VERIFIED CONCERN, SCANNED FOR CODES P0303 CHECK CAUSE ENGINE	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C3	T/F6	F/B41E	T/KW	T/C3	AF	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	#B3L3	8K775	-1	28-Jul-12	1	2762	\$0.00	\$38.44	1	NA	MI	#RUN KEY ON ENGINE OFF LEARNED CODE AND LET CUSTOMER CONCERN C	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E18C3	T/F6	F/B41E	T/KW	T/C3	AF	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	#B3L3	8K775	-1	28-Jul-12	2	6862	\$10.74	\$51.88	1	NA	TX	#REPROGRAM PCM PER 120604.5 HRS CODE 4.2 ENGINE RUNS ROUGH O	#B3L3	V44-F04	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E14C3	T/F6	F/B41E	T/KW	T/C3	AJ	17-Feb-12		ADAMSON FORD, L.L.C.	#B3L3	8K775	-1	17-Jul-12	-1	251	\$10.74	\$54.33	1	NA	AL	#ECC TEST P0304 & P0305 TSB OPERATION 1.1 CUST STATES THE CHECK	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	16-Apr-12	MAGUIRE'S FORD	#B3L3	8K775	-1	16-Jul-12	4	8831	\$11.41	\$53.36	1	NA	PA	#VERIFY CUSTOMERS CONCERN HOOK UP TO IDS CUST STATES CHECK EN	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	CGY42093	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSWOM	#B3L3	8K775	-1	14-Jul-12	4	2884	\$10.74	\$211.02	1	NA	PA	#VERIFIED CONCERN, CHECKED CODES P0302, RA CUST STS CHECK FOR E	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	#B3L3	8K775	-1	3-Jul-12	2	2875	\$12.95	\$58.19	1	NA	FL	#CHECK ENGINE LIGHT P0305, DIAG AND PERFORM CUSTOMER STATES C	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E19C3	T/F6	F/B41E	T/KW	T/C3	AF	23-Apr-12	29-Jun-12	ELKINS FORDLAND	#B3L3	8K775	-1	3-Jul-12	1	482	\$10.74	\$45.20	1	NA	WV	#CHECKED EEC CKD PCM FOR UPDATES CKD AND WHEN DRIVING AT A S	#B3L3	V50-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E11C3	T/F6	F/B41E	T/KW	T/C3	AJ	28-Feb-12	28-Jun-12	ROCKMORRADO AUTO MALL INC.	#B3L3	8K775	-1	24-Jun-12	1	1213	\$0.00	\$42.46	1	NA	VA	#RETRIEVED CODE FOUND TSB 12.6.4 REPROGRAM CUST STATES CHECK	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E18C3	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	#B3L3	8K775	-1	26-Jul-12	1	2238	\$10.74	\$51.88	1	NA	TX	#REPROGRAMMED PCM PER 120604.5 HRS CODE ENGINE RUNS ROUGH O	#B3L3	V44-F04	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AJ	3-May-12	18-May-12	NATCHITOCHES FORD LINCOLN	#B3L3	8K775	-1	16-Jul-12	2	3246	\$10.74	\$62.69	1	NA	LA	#CK FOR TRANS PROBLEM, STEP 2 FOUND AIR ENGINE CUSTOMER STATES TRAM	#B3L3	V44-F04	TRANSMISSION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AJ	11-Apr-12	20-Jun-12	GENTLEIN FORD INC.	#B3L3	8K775	-1	23-Jul-12	2	3319	\$23.11	\$30.03	1	NA	NJ	#CK OASIS TSB 12.6.1 WITH BUILD DATE OK OR BE PERFORM CHECK ENGIN	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C3	T/F6	F/B41E	T/KW	T/C3	AF	12-Apr-12	26-Apr-12	STANLEY FORD-McGREGOR	#B3L3	8K775	-1	11-Jul-12	3	6301	\$10.74	\$55.07	1	NA	TX	#PERFORMED REPAIRS AS PER TSB 12.6.4 INSTALL CUST STATE THE EN	#B3L3	V40-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	23-Feb-12	6-Apr-12	HALL FORD ELIZABETH CITY	#B3L3	8K775	-1	23-Jul-12	4	5106	\$0.00	\$50.42	1	NA	NC	#LAB OPE 120604. PERFORMED PROGRAM PCM TO LATEST CUST STATES CHECKE	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C3	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	11-Apr-12	ASHIE COUNTY FORD INC.	#B3L3	8K775	-1	23-Jul-12	4	6570	\$0.00	\$36.96	1	NA	NC	#CHECK OUT HOOK UP IDS AND FOUND TSB 12.6.4 CHECK FOR BAD VIBRAT	#B3L3	V89-F04	SHOCK & HANDLING
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C3	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	11-Apr-12	ASHIE COUNTY FORD INC.	#B3L3	8K775	-1	23-Jul-12	4	6570	\$0.00	\$36.96	1	NA	NC	#TEST AND PERFORMED TSB 120604 CUST STATES OK ENG W	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E19C3	T/F6	F/B41E	T/KW	T/C3	AF	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#B3L3	8K775	-1	16-Jul-12	6	18673	\$12.85	\$51.29	1	NA	LA	#RD TEST, VERIFY, CK OASIS, FOUND TSB 12.06.04, cuf feels jerky while dr	#B3L3	V50-F04	PT C&C
TSS REFLASH	PT C&C	CGXK0007	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	3-May-12	22-Jun-12	WAYNE ANGERS FORD INC.	#B3L3	12029	C3A	19-Jul-12	1	2387	\$87.80	\$201.46	2	NA	IL	#TSB 12029 ROAD TESTING FOUND TSB DESCRIBED CUST STATES VEH BU	#B3L3	V50-F04	PT C&C
TSS REFLASH	PT C&C	CGEEH0009	2012	1FTFW1E19C3	T/F6	F/B41E	T/KW	T/C3	AF	4-Jun-12	2-Apr-12	SLOAN'S MOTORS INC.	#B3L3	12029	C3A	6-Jul-12	4	4158	\$84.05	\$131.27	1	NA	PA	#CKECCED CODES FOUND P0306, DID POWER BALANCE CHECK ENGINE LIGHT	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Dec-11	14-Mar-12	MORRIS BUFFALO FORD	#B3L3	12029	C3A	28-Jul-12	5	11058	\$58.88	\$136.32	1	NA	MN	#XBASE PART 12029 COND/CLIMATE COMPRESS ON ADD FOUND BAD INGIN	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	CGF02002	2012	1FTFW1E14C3	T/F6	F/B41E	T/KW	T/C3	AF	11-Jan-12	11-Jun-12	CHAMBERLAIN FORD GULF FREEWAY	#B3L3	12029	C3A	28-Jul-12	7	11768	\$58.88	\$143.57	1	NA	TX	#VERIFIED CONCERN EEC TEST CODE P0301 POWER ENGINE ENGINE PER	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E17C3	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	24-May-12	GEORGE STOCKFISH FORD (1987)	#B3L3	12029	B3A	2-Aug-12	3	2785	\$80.20	\$117.60	1	NA	ON	#XVERIFIED ENGINE LIGHT NATION CLON FROM NEW CHECK ENGINE LIGHT	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E17C3	T/F6	F/B41E	T/KW	T/C3	AF	18-Mar-12	13-Feb-12	LUTHER FAMILY FORD	#B3L3	12029	C3A	1-Aug-12	6	8144	\$64.05	\$137.57	1	NA	ND	#XPERFORMED EEC TEST ADD SPARK PLUG REASSESS PERFORMANCE CHECK ENGIN	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	CGT02002	2012	1FTFW1E17C3	T/F6	F/B41E	T/KW	T/C3	AF	18-Mar-12	13-Feb-12	LUTHER FAMILY FORD	#B3L3	12029	C3A	1-Aug-12	6	8144	\$64.05	\$137.57	1	NA	ND	#XPERFORMED EEC TEST ADD SPARK PLUG REASSESS PERFORMANCE CHECK ENGIN	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	CG4D0013	2012	1FTFW1E18C3	T/F6	F/B41E	T/KW	T/C3	AF	1-Feb-12	25-Mar-12	AL PACKER FORD SALES	#B3L3	12405	-1	30-Jul-12	5	6992	\$7.38	\$63.03	1	NA	FL	#567 RPM'S FLUCTUATE, IDS TEST P0304, PIN POINT CUST STATES RPM'S FLU	#B3L3	V40-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	27-Jul-12	16-Jun-12	CAM CLARK FORD WEST LTD.	#B3L3	12405	-1	23-Jul-12	2	1790	\$14.20	\$168.91	1	NA	AB	#SELF TEST PCM HAVE D NATION PBT 3013 FOUND CHECK AND ADVISE ON	#B3L3	V40-F04	PT C&C
TSS REFLASH	PT C&C	CG4G0009	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	9-Jun-12	30-Mar-12	CLARK FORD	#B3L3	12405	-1	30-Jul-12	2	1790	\$14.20	\$168.91	1	NA	AB	#SELF TEST PCM HAVE D NATION PBT 3013 FOUND CHECK AND ADVISE ON	#B3L3	V40-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E19C3	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#B3L3	12405	-1	24-Jul-12	5	4348	\$0.00	\$23.80	1	NA	AB	#ECC TEST SYSTEM PASSED, NO CODES AVAILABLE CHECK AND ADVISE ON	#B3L3	V40-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E19C3	T/F6	F/B41E	T/KW	T/C3	AF	27-Jul-12	23-Jul-12	SUNSET FORD FORD LTD.	#B3L3	12405	-1	31-Jul-12	1	2179	\$0.00	\$100.47	1	NA	ON	#INSPECTED, NO CEL ON IERN WOULD OCCUR, CUSTOMER STATES THAT A	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	CGZ01007	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	20-Mar-12	SUNSET FORD FORD LTD.	#B3L3	12405	-1	31-Jul-12	1	2179	\$0.00	\$100.47	1	NA	ON	#INSPECTED, NO CEL ON IERN WOULD OCCUR, CUSTOMER STATES THAT A	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	2-Apr-12	16-Apr-12	ELLIOTT FORD LINCOLN	#B3L3	5.00E-212	E	25-Jul-12	4	10022	\$310.67	\$393.88	1	NA	TX	#VERIFY COGNER CELS (RETEST ALL CK ON THIS CUSTOMER STATES THE	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E14C3	T/F6	F/B41E	T/KW	T/C3	AJ	30-Jun-12	12-Apr-12	A C COLLINS FORD, INC.	#B3L3	5.00E-212	E	9-Jul-12	3	5884	\$308.28	\$202.22	1	NA	TX	#CHECKED OVER KOED N148 COLOR BURIN C881E CUSTOMER STATES THE	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	9-Jun-12	30-Mar-12	CAPITAL FORD INC.	#B3L3	5.00E-212	E	19-Jul-12	4	8934	\$300.63	\$390.41	1	NA	NC	#TEST DRIVE, VERIFIED CONCERN, EEC TEST P0305, CK ENGINE LIGHT	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12	AUTOMOBILES PERSON	#B3L3	5.00E-212	F	20-Jul-12	5	1586	\$722.62	\$1,096.35	3	NA	QC	#SORTER CODE P0420 MAJAVS REINDEMENT DU CALUMIERE CHECK PASS	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	30-Dec-11	TED BRITTS FORD SALES, INC.	#B3L3	5.00E-212	F	23-Jul-12	7	7598	\$366.53	\$477.79	1	NA	NC	#TSB 12.6.4, DUG EEC SYSTEM AND FOUND CHECK ENGINE LIGHT ON	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	30-Dec-11	TED BRITTS FORD SALES, INC.	#B3L3	5.00E-212	F	23-Jul-12	7	7598	\$366.53	\$477.79	1	NA	NC	#TSB 12.6.4, DUG EEC SYSTEM AND FOUND CHECK ENGINE LIGHT ON	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	30-Dec-11	TED BRITTS FORD SALES, INC.	#B3L3	5.00E-212	F	23-Jul-12	7	7598	\$366.53	\$477.79	1	NA	NC	#TSB 12.6.4, DUG EEC SYSTEM AND FOUND CHECK ENGINE LIGHT ON	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	30-Dec-11	TED BRITTS FORD SALES, INC.	#B3L3	5.00E-212	F	23-Jul-12	7	7598	\$366.53	\$477.79	1	NA	NC	#TSB 12.6.4, DUG EEC SYSTEM AND FOUND CHECK ENGINE LIGHT ON	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	30-Dec-11	TED BRITTS FORD SALES, INC.	#B3L3	5.00E-212	F	23-Jul-12	7	7598	\$366.53	\$477.79	1	NA	NC	#TSB 1			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	22-Feb-12	12-Apr-12	CROUSE FORD SALES INC.	#	67K75	25	23-Jul-12	4	4886	\$10.74	\$56.05	1	PA	SC	EEC TESTED, P0308 IN MEMORY, RAN OASIS, INST	CHECK ENGINE LIGHT IS	#	229	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFX1C19C0	T86	FBI	T86	T86	T86	T86	13-Mar-12	4-Apr-12	BEACH FORD LINCOLN, INC.	#	67K75	1	10-Aug-12	4	10431	\$0.00	\$39.61	1	PA	SD	RETRIEVE DTC P0308 IN TSB 12 08 04 REPROGRAM	CUSTOMER STATES BAG	#	230	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	9-Feb-12	15-May-12	MAXWELL FORD	#	67K75	1	27-Jul-12	3	6561	\$58.88	\$135.71	1	PA	TX	XEEC TEST PASS PASS PASS POWER BALANCE TEST	C ON HEAVY ACCEL	#	231	PT C&C
COP	ENGINE	CHCDJ002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#	67K75	1	18-Jun-12	4	6129	\$59.58	\$111.55	1	PA	OH	XOVERVIEW CONCERN, CKD FOR CODES FOUND P03	CUSTOMER STATES CHECK	#	232	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	24-Jan-12	26-Feb-12	HUB CITY FORD, INC.	#	67K75	1	16-Jun-12	5	2708	\$207.65	\$325.25	1	PA	LA	K06 PLUGS AND NO 3 4 6 (ACCELERATION REPLACE	CUSTOMER STATES DRIVING	#	233	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	234	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	235	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFX1C14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	236	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	237	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	238	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	239	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	240	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	241	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	242	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	243	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	244	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	245	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	246	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	247	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	248	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	249	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	250	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	251	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	252	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	253	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	254	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	255	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	256	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	257	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	258	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	259	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	260	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	261	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	262	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	263	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	264	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	265	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	266	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	267	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	268	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	269	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	1-May-12	19-Jun-12	NORTHLAND FORD	#	67K75	1	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH CHECK EN	#	270	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E17C0	T86	FBI	T86	T86	T86	T86	23-Apr-12	31-May-12	MONAHAN FORD SALES	#	67K75	1	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0303	DIAG FOR CHECK ENGINE	#	271	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFW1E14C0	T86	FBI	T86	T86	T86	T86	18-Jun-12	1-May-12	FOVLEWILLER FORD	#	67K75	1	18-Jun-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 95212 OK EEC P0308, CUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#	272	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFEB0002	2																										

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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BIN	FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	24-May-12	13-Jul-12	ALEX KARRAS LINCOLN, INC.	#23	0306212	E	8-Aug-12	1	1889	\$321.97	\$514.30	2	NA	IDIS TEST P0438 CONVERTER ASSEMBLY MFR. RE	CUSTOMER STATES CHE	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8B0021	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	24-May-12	19-Jul-12	TERRY MOORE FORD COUNTRY, LLC	#23	0306212	E	2-Aug-12	1	3268	\$300.63	\$384.18	1	NA	TEST DRIVE, IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT ON	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AJ	25-May-12	6-Jul-12	METROPOLITAN FORD, LLC	#23	0306212	E	10-Aug-12	2	4988	\$308.75	\$400.35	1	NA	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#23	0306212	E	9-Aug-12	1	1791	\$292.99	\$365.81	1	NA	VERIFIED COMPLAINT (PAIR REPAIR BANK 2	DRIVABILITY	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGZB7017	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	3-Jun-12		ZUMBROTA FORD	#23	0306212	E	23-Jul-12	-1	22	\$520.44	\$882.28	4	NA	REMOVED Y PIPE FROM 1 STAMPED CORRECTLY	EXHAUST LEAK NOTICED	#1803	V501	06	EXHAUST
CATALYTIC CONVERTER	EXHAUST	CINB7007	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	5-Jun-12		SEYMOUR FORD LINCOLN	#23	0306212	E	14-Aug-12	1	586	\$300.63	\$479.37	2	NA	VERIFIED ENGINE LIGHT ON, CONTACTED TECH	OWNER STATES CHECK	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	9-Jun-12	2-Aug-12	LOGANVILLE FORD	#23	0306212	E	8-Aug-12	2	3666	\$322.11	\$417.14	1	NA	PERF EEC DIAG, P0438 PERFORM TSB 12.6.4	REP. CUST STATES CK ENGINE	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AJ	6-Jun-12		INTERSTATE FORD	#23	0306212	E	13-Jul-12	-1	138	\$296.81	\$421.56	1	NA	TEST DRIVE AND VERIFY CONVERTER ASSY	REPAIR STATES SES ON	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	CINB7006	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	9-Jun-12	2-Aug-12	BRIARWOOD FORD, INC.	#23	0306212	E	8-Aug-12	1	1425	\$308.49	\$480.87	2	NA	EEC TEST CODES P0300 (MONITOR RELATED POS)	CHECK ENGINE LIGHT ON	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8C0007	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	19-Jun-12	17-Jul-12	LANDAU FORD LINCOLN SALES LIME	#23	0306212	E	8-Aug-12	2	2265	\$293.69	\$369.00	1	NA	PERFORMED IDS DIAGNOSIS, CODE P0438 IN MFR	CK ENGINE LIGHT ON	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	12-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#23	0306212	E	8-Aug-12	2	3620	\$311.37	\$414.19	1	NA	TSB 12.6.4 - VERIFIED CK ENGINE LIGHT ON EEC TEST	WHILE ON VACATION CH	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AJ	18-Jun-12	5-Jun-12	LANDAU FORD LINCOLN SALES LIME	#23	0306212	E	7-Aug-12	2	3120	\$282.57	\$391.38	1	NA	VERIFY HOOK IDS EEC TEST P0438 BANK 2 CAT	DIAGNOSTIC FOR CHECK	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	12-Jun-12	12-Jul-12	WOOLWINE FORD LINCOLN, INC.	#23	0306212	E	19-Jul-12	1	417	\$300.63	\$373.39	1	NA	VERIFIED CONCERN CEL LIGHT ON, DONE TEST	POCK CK ENGINE LIGHT	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AJ	21-Jun-12	19-Jul-12	KRKK AUTO COMPANY	#23	0306212	E	13-Aug-12	1	2672	\$262.99	\$362.25	1	NA	MONITOR P0438 PP TEST HF INSPCT WIRING CK	CK ENGINE LIGHT IS	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AJ	22-Jun-12	1-Aug-12	SAMES CROW FORD LINCOLN	#23	0306212	E	8-Aug-12	1	1239	\$262.99	\$381.72	1	NA	CHECK TO SEE IF CHECK/TEST PASS	C/S CHECK ENGINE LIGHT	#1803	V401	04	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#23	0306212	E	14-Aug-12	2	1801	\$262.99	\$349.56	1	NA	VERIFIED CONCERN, EEC TEST DTC P0438 PRESE	CUSTOMER STATES SES	#1803	V401	04	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AJ	19-Jun-12	26-Jul-12	HATHAWAY LIMITED	#23	0306212	E	14-Aug-12	1	2702	\$293.51	\$364.14	1	NA	CHCK CUT AND NEG TO REPAIR PER TSB 12.6.4	ELECTRONIC DIAGNOSIS	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AJ	13-Jul-12	27-Jul-12	KREICHO, INC.	#23	0306212	E	8-Aug-12	1	1457	\$300.63	\$398.89	1	NA	VERIFY CONCERN FOUR CODE AND RETEST CK	CHECK ENGINE LIGHT IS	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	20-Jul-12	1-Aug-12	J.C. LEWIS FORD	#23	0306212	E	7-Aug-12	1	537	\$313.92	\$401.28	1	NA	CHECKED EEC CODE P0306 WAS PRESENT CLEAR	CHECK ENGINE LIGHT	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8C0004	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	23-Jun-12	11-Jul-12	JIMMY WATKINS MOTORS, INC.	#23	0306212	E	3-Aug-12	1	2443	\$262.99	\$374.17	1	NA	PERFORMED REPAIRS AS PER TSB 12.6.4	CUSTOMER STATES TH	#1803	V501	06	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AJ	24-Feb-12	30-Apr-12	RIVER CITY FORD SALES LTD	#23	0306212	E	27-Jul-12	3	4156	\$308.11	\$405.57	1	NA	VERIFIED CONCERN PERFORMED TSB 12.6.4 REPE	CHECK ENGINE AND ADVISE ON	#1803	V401	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	9-Nov-11	15-Dec-11	WORLD FORD-PENSACOLA	#23	0306212	E	17-Aug-12	8	14785	\$307.33	\$398.07	1	NA	CHECKED FOR CODES, P0438, PERFORMED TSB	C/S CHECK ENGINE LIGHT	#1803	V201	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	23-Jun-12	11-Jul-12	KEN COX FORD, INC.	#23	0306212	E	10-Aug-12	2	3533	\$300.00	\$57.45	1	NA	RAN EEC TEST U0140, P0438 TEST DRIVE AND M	CHECK ENGINE LIGHT ON	#1803	V201	04	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AJ	26-Oct-11	27-Apr-12	RYAN FORD	#23	0306212	E	11-Jul-12	3	10890	\$130.39	\$555.44	1	NA	VERIFY CUSTOMER'S QDES, RETESTED 10 MLE	C/S CHECK ENGINE LIGHT	#1803	V201	04	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	8-Nov-11	17-Jan-12	DICK'S MACKENZIE FORD	#23	0306212	E	8-Aug-12	8	5930	\$114.44	\$62.72	1	NA	FEELING HESITATION OR MISFIRE UPON ACCEL	HARD ACCELERATION	#1803	V501	06	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	8-Nov-11	17-Jan-12	MALLOY FORD	#23	0306212	E	7-Aug-12	7	9710	\$80.00	\$44.27	1	NA	REPROGRAM AND INSTALL SHIELD/DEFLECTOR	CUSTOMER STATES THE	#1803	V501	06	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	22-Nov-11	3-Jan-12	MELODY MOTORS LTD	#23	0306212	E	20-Jul-12	7	15782	\$133.66	\$677.10	1	NA	Scan test, PASS, Perform tsb 12.6.4, reprogram	CK check on engine light	#1803	V201	04	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#23	0306212	E	20-Jun-12	4	4458	\$133.66	\$671.74	1	NA	CHECKED ENGINE LAMP ON, SURGINS, MISFIRE	WITH CUSTOMER REPORTS A	#1803	V401	04	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	25-Nov-11	15-Mar-12	WESTERLYNCH COMPANY	#23	0306212	E	15-Jul-12	2	15872	\$80.00	\$47.63	1	NA	HICKED UP SCAN REPAIR TEST CODE P0438	CUST STATES THE	#1803	V501	06	PT C&C
TSB P0438	PT C&C	CP2P002	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	26-Nov-11	14-Dec-11	ELK RIVER FORD, INC.	#23	0306212	E	8-Aug-12	8	7729	\$114.44	\$59.24	1	NA	INSTALLED INTERCOOLER AIR DEFLECTOR AND	GENERAL	#1803	V501	06	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AJ	29-Nov-11	30-Jan-12	GLIAM MOTORS, INC.	#23	0306212	E	21-Aug-12	6	11899	\$104.04	\$44.28	1	NA	TEST DROVE VEHICLE, RETESTED CK	CUSTOMER REQUEST TO	#1803	V501	06	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	1-Dec-11	19-Mar-12	KEVIN FORD LINCOLN	#23	0306212	E	23-Jul-12	3	2040	\$80.00	\$44.27	1	NA	VERIFY ENGINE LIGHT ON, PASS PASS CHECK	CUSTOMER STATES THE	#1803	V501	06	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	2-Dec-11	30-Jan-12	CAMBRIAN FORD SALES LTD.	#23	0306212	E	21-Jun-12	5	4767	\$133.66	\$110.98	1	NA	ON INSTALL DEFLECTOR ON PER TSB 12.6.4	CHECK LIGHT ON, WHEN	#1803	V401	04	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#23	0306212	E	13-Jul-12	7	19136	\$111.51	\$43.10	1	NA	FOUND DTC P0013 P0306 & P0306 REPAIRED PER	RUNS ROUGH CODES	#1803	V201	04	PT C&C
TSB P0438	PT C&C	CH8F0013	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	14-Dec-11	15-Mar-12	BLENVING FORD, INC.	#23	0306212	E	19-Jul-12	3	9615	\$103.74	\$47.63	1	NA	CHECKED DTCS, INSTALLED CAR DEFLECTOR	CUST STATES ENGINE W	#1803	V401	04	PT MALFUNCTION
TSB P0438	PT C&C	CH8F0008	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	20-Dec-11	11-Jul-12	CLASSIC FORD LINCOLN	#23	0306212	E	9-Aug-12	1	657	\$80.00	\$46.54	1	NA	SEE TSB 12.6.4, COIL SHAD TEST AFTER VEHICLE	STARTS WHEN TURN	#1803	V501	06	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	22-Dec-11	29-May-12	ALL STAR FORD LINCOLN	#23	0306212	E	13-Jul-12	2	1864	\$114.44	\$59.75	1	NA	EEC TEST CODE P0300 RAN OASIS, PERFORM TSB	C/S STARTED MISFIRING	#1803	V501	06	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	19-Dec-11	15-Mar-12	WESTERN FORD LINCOLN	#23	0306212	E	19-Jul-12	3	9615	\$103.74	\$47.63	1	NA	REPROGRAMMED PCM AND INSTALLED SHIELD	AL ENGINE LIGHT FLAS	#1803	V501	06	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	4-Jan-12	19-Jan-12	CRIVELLI FORD	#23	0306212	E	7-Aug-12	7	15225	\$114.44	\$50.07	1	NA	VERIFY CONCERN PERFORM DIAGNOSIS INST	INTERMITTENT VEHICLE	#1803	V501	06	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	5-Jan-12	6-Feb-12	BEATTY RUNDSP FORD (1983) LTD	#23	0306212	E	7-Aug-12	6	10768	\$143.63	\$68.00	1	NA	VERIFY CONCERN PERFORM DIAGNOSIS INST	INTERMITTENT VEHICLE	#1803	V501	06	PT C&C
TSB P0438	PT C&C	CH8F0002	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	10-Jan-12	25-Jan-12	BEAU TOWNSEND FORD (1983) LTD	#23	0306212	E	3-Aug-12	7	1795	\$80.00	\$44.27	1	NA	VERIFY CONCERN PERFORM DIAGNOSIS INST	INTERMITTENT VEHICLE	#1803	V501	06	PT C&C
TSB P0438	PT C&C	CH8F0002	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	11-Jan-12	7-Feb-12	BARTOWN FORD COMPANY	#23	0306212	E	10-Aug-12	7	11424	\$123.95	\$58.20	1	NA	EEC TEST CODE P0300 PERFORM TSB 12.6.4 INST	CUSTOMER STATES THERE IS	#1803	V401	04	PT MALFUNCTION
TSB P0438	PT C&C	CH8F0003	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	13-Jan-12	15-Feb-12	G.W. MOSHER MOTORS LTD	#23	0306212	E	11-Jul-12	5	24311	\$143.63	\$57.22	1	NA	CHECKED FOR DTC CODES PERFORMED TSB 12.6	ENGINE HESITATES STU	#1803	V501	06	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	19-Jan-12	22-Feb-12	SIGNATURE FORD OF PERRY	#23	0306212	E	13-Aug-12	8	8889	\$80.00	\$44.63	1	NA	TECH 1075, THWART, CHEMIA, TIME 6.5	CUSTOMER STATES THE	#1803	V201	04	PT C&C
TSB P0438	PT C&C	CG8B7015	2012	1FTFW1ETC	T8F	FBI	1T8K	TC3	AF	19-Jan-12	26-Mar-12	PARKS FORD LINCOLN OF GAINESVILLE	#23	0306212	E	30-Jul-12	5	8621	\$115.20	\$66.71	1	NA	PERFORM TSB 12.6.4, INSTALL CAC DEFLECTOR	CK CHECK ENGINE LIGHT ON	#1803	V201	04	PT C&

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	CGOIS REPORT	DEL	YIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F	B	F	A	J	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	3	#K775	25	15-Aug-12	4	4299	\$13.66	\$59.43	13	MA	MB	# CANNOT VERIFY ENGINE AND REPROGRAMMED	REPAIR CHECK ENGINE	A4	2	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C0	T/F6	F	B	F	A	J	20-Mar-12	3-Apr-12	BLACKSTOCK FORD LINCOLN SALES	1	#K775	34	18-Jul-12	4	9464	\$13.66	\$59.93	13	MA	MA	# PERFORMED TSB 12 6 4 REPROGRAM PCM AND IN	ENGINE LIGHT ON	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C0	T/F6	F	B	F	A	J	25-Mar-12	30-Apr-12	ALPHEON FORD LINCOLN	1	#K775	34	18-Jul-12	3	9379	\$11.44	\$58.07	1	MA	WI	# CHECKED OASIS FOUND TSB 12 6 4 CHECK DTCS	CUSTOMER STATES VER	A3	1	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C0	T/F6	F	B	F	A	J	27-Mar-12	20-Jul-12	TONY BETTEN & SONS FORD, INC.	1	#K775	34	11-Aug-12	1	668	\$10.74	\$55.12	1	MA	MI	# TEST DRIVE, COULD NOT TIME 0.5 HRS BASIC	PAGES LIGHT CAME ON AND	A3	1	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E9C0	T/F6	F	B	F	A	J	27-Mar-12	5-Apr-12	KINDLE FORD-LINCOLN, INC.	1	#K775	34	4-Aug-12	5	5349	\$49.00	\$46.89	1	MA	NJ	# CHK DTCS P0301 P0316 RECALIBRATE PCM AND	CAME ON AND TRUCK	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C0	T/F6	F	B	F	A	J	28-Mar-12	3-Apr-12	MILNES FORD, INC.	1	#K775	34	13-Aug-12	5	15718	\$0.00	\$45.34	1	MA	MI	# IDS TEST P0304 P0305 P0308 CYLINDER BALANCE	CUSTOMER STATES WHEN	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E8C0	T/F6	F	B	F	A	J	30-Mar-12	5-Jul-12	MALLOY FORD	1	#K775	34	1-Aug-12	1	1991	\$0.00	\$44.27	1	MA	VA	# VERIFY CONSUMER, IDS CONNECT PERFORM	SILENT CUSTOMER STATES THE	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	CGZB007	2012	1FTFW1ET6C0	T/F6	F	B	F	A	J	3-Apr-12	20-Jun-12	RISER FORD LINCOLN	2	#K775	34	2-Aug-12	2	2687	\$18.38	\$65.06	1	MA	AR	# PERFORMED TSB 12 6 4 LABOR OP. 120604A C 4	C S CHECK ENGINE LIGHT	A3	1	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET0C0	T/F6	F	B	F	A	J	4-Apr-12	20-Apr-12	NELSON AUTO CENTER, INC.	1	#K775	34	9-Aug-12	4	5831	\$0.00	\$39.02	1	MA	MN	# CK CODES REFER TO TSB 12 6 4. INSPECT AND	REPAIR WAS LOW ON PWR	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F	B	F	A	J	4-Apr-12	25-Apr-12	SCARSDALE FORD, INC.	3	#K775	34	9-Aug-12	4	10472	\$0.00	\$57.57	1	MA	NY	# Verified retrieved code #P0308 asper lab # 12 6 4	regro. Customer States mis fire	A3	1	V40	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T/F6	F	B	F	A	J	4-Apr-12	18-May-12	FORMULE FORD INC.	1	#K775	34	15-Aug-12	3	6951	\$14.63	\$57.73	1	MA	QC	# SORTED CODE OASIS FAIT TSB 12 6 4 REPROGRAM	VERIFY LUMIERE CHECK	A4	2	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C0	T/F6	F	B	F	A	J	4-May-12	23-May-12	AUTO DESROISERS FORD INC.	1	#K775	34	31-Jul-12	3	4265	\$14.63	\$55.03	1	MA	QC	# VERIFIE ET TESTE POUR LE REPAR ESSAI ROUTE	LUMIERE CHECK ENGINE	A4	2	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C0	T/F6	F	B	F	A	J	9-Apr-12	30-Apr-12	RELIABLE MOTORS (1992) LTD	1	#K775	34	7-Aug-12	4	5475	\$14.63	\$56.51	1	MA	ON	# TSB 12 6 4 APPLIES. VERIFIED CONSUMER	CHECK DRIVING, PULL TRAIL	A4	1	V49	PT TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC0	T/F6	F	B	F	A	J	11-Apr-12	8-Jun-12	JIM HANSEN'S GATEWAY FORD LINCOLN	2	#K775	34	17-Aug-12	3	4476	\$0.97	\$61.62	1	MA	AB	# T204 VERIFY CUSTOMER CONCERN, CHECK DTCS	CHECK AND ADJUST	A4	2	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC0	T/F6	F	B	F	A	J	13-May-12	20-Jun-12	CAM CLARK FORD INC.	1	#K775	34	13-Aug-12	3	277	\$10.74	\$46.10	1	MA	TX	# IDS TEST P0308 RD TEST REPR PCM AND	CUSTOMER STATES THAT	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC0	T/F6	F	B	F	A	J	16-Apr-12	3-May-12	KOCH FORD LINCOLN SALES (2003)	1	#K775	34	8-Aug-12	4	20154	\$0.00	\$56.93	1	MA	AB	# WENT FOR ROAD TEST. Inspector on reprogram	pcm to DRIVEABILITY GAS CON	A4	2	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C0	T/F6	F	B	F	A	J	16-Apr-12	14-Jun-12	SCHRAEGE BROTHERS, INC.	1	#K775	34	10-Aug-12	2	4652	\$0.00	\$36.44	1	MA	WI	# TEST SYSTEM FOR LACK OF POWER REPROGRAM	CHECK ENGINE LITE STA	A3	1	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E9C0	T/F6	F	B	F	A	J	17-Apr-12	28-Jun-12	DUTRO FORD LINCOLN, INC.	1	#K775	34	15-Aug-12	3	6820	\$0.00	\$38.08	1	MA	OH	# TEST EEC SYSTEM DTC#1 REPROGRAM PCM AND	CUSTOMER STATES THAT	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C0	T/F6	F	B	F	A	J	18-Apr-12	29-May-12	JUBILEE FORD SALES (1983) LTD	1	#K775	34	8-Aug-12	3	5504	\$14.63	\$65.72	1	MA	SK	# EEC TEST. P0305 P0306. PCM UPDATE AND	INSTALL CHECK ENGINE LIGHT	A4	1	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E9C0	T/F6	F	B	F	A	J	18-May-12	22-Jun-12	ALB FORD LINCOLN JOULETTE INC.	1	#K775	34	10-Aug-12	2	4938	\$0.00	\$43.29	1	MA	QC	# 3448 SORTOR CODE DE DIAG EN MEMOIRE P0305	VERIFY LUMIERE CHECK	A4	1	V50	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C0	T/F6	F	B	F	A	J	25-Apr-12	7-Jun-12	CHAPMAN FORD SALES LTD	1	#K775	34	25-Jul-12	2	5335	\$11.44	\$61.39	1	MA	PA	# 8K775/42E29 P0304 P0305 P0306 REPROGRAM	PCM CUSTOMER STATES COM	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C0	T/F6	F	B	F	A	J	25-Apr-12	20-Jun-12	WHITEHORSE MOTORS, LTD	2	#K775	34	20-Jul-12	2	4731	\$14.63	\$68.12	1	MA	YT	# 8K775/CUSTOMER COMPLAINT FILED ON THE	INTERCO CHECK ENGINE LIGHT	A4	2	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C0	T/F6	F	B	F	A	J	25-Apr-12	7-Jun-12	KEITH HAWTHORNE FORD LINCOLN	1	#K775	34	13-Aug-12	3	7355	\$0.00	\$47.25	1	MA	MA	# CONCENTR CODE E29. VERIFIED CONCERN	KOEO CUSTOMER STATES THA	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET0C0	T/F6	F	B	F	A	J	28-Apr-12	28-Jun-12	WOODRIDGE FORD LINCOLN LTD	1	#K775	34	7-Aug-12	2	1810	\$0.00	\$56.16	1	MA	AB	# VERIFIED CONCERN, PERFORMED EEC TESTS	REDIAGNOSE ENGINE LIGHT	A4	1	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C0	T/F6	F	B	F	A	J	28-Apr-12	21-May-12	FOX FORD LINCOLN OF CADILLAC	1	#K775	34	11-Aug-12	3	3620	\$0.00	\$38.55	1	MA	MI	# TSB 12 6 4. NO DTCS TSB 12 6 4 STEP NO	STEP WAS FLASHING FOR R	A4	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C0	T/F6	F	B	F	A	J	28-Apr-12	13-Jun-12	MJ MCQUIRE COMPANY	1	#K775	34	11-Aug-12	3	5867	\$10.74	\$47.13	1	MA	ND	# CHECK DTCS KOEO P1111 KOER P1111 KOER	CHK ENGINE LITE ON	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C0	T/F6	F	B	F	A	J	1-May-12	21-Jul-12	PRINCE FREDERICK FORD, INC.	1	#K775	34	15-Aug-12	1	1873	\$0.00	\$48.99	1	MA	MD	# CONFIRM CONCERN, RUN OASIS FOR TSB	SSM. CUSTOMER STATES MIL	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C0	T/F6	F	B	F	A	J	2-May-12	21-May-12	MURRAY'S FORD LINCOLN	1	#K775	34	16-Aug-12	3	9231	\$0.00	\$35.38	1	MA	PA	# TEST DRIVE FOUND COAST TEST DRIVE	RUNS CUSTOMER STATES MIL	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C0	T/F6	F	B	F	A	J	4-May-12	31-May-12	CAM CLARK FORD SALES LTD.	1	#K775	34	13-Aug-12	3	9379	\$11.44	\$58.07	1	MA	WI	# DIAG ENGINE LIGHT ON. IDS TEST CODES	P0301. CHECK ENGINE LIGHT	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C0	T/F6	F	B	F	A	J	11-May-12	29-May-12	CELEBRATION FORD SALES LTD.	1	#K775	34	25-Jul-12	2	4573	\$0.00	\$52.57	1	MA	SK	# check cause of engine light on, pulled codes	P0300, p0301 CHECK CAUSE OF ENGINE	A4	2	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC0	T/F6	F	B	F	A	J	11-May-12	22-Jun-12	ANCHORA FORD	1	#K775	34	27-Jul-12	2	3740	\$10.74	\$31.65	1	MA	TX	# VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	DI4 CUSTOMER STATES THE	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC0	T/F6	F	B	F	A	J	13-May-12	20-Jun-12	CROSSROADS STATE FORD OF MONT	1	#K775	34	13-Aug-12	3	2129	\$0.00	\$46.69	1	MA	TX	# P113. 344 6 NO OTHER DTCS REPROGRAMMED	IN. CELLO WAS TOWED IN	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC0	T/F6	F	B	F	A	J	16-May-12	20-Jul-12	OTIS FORD, INC.	1	#K775	34	1-Aug-12	1	2019	\$0.00	\$54.68	1	MA	NY	# 120604A 0 5 8K775 42 P0301 1 NO 2 YES 4	RECALL. VEHICLE TOWED IN EN	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C0	T/F6	F	B	F	A	J	16-May-12	5-Jul-12	ANNIS FORD CORPORATION	1	#K775	34	1-Aug-12	1	4830	\$0.00	\$49.05	1	MA	GA	# PROGRAMMING EEC TEST CODE P0306. PINPOINT	CUSTOMER STATES THAT	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C0	T/F6	F	B	F	A	J	16-May-12	19-Jul-12	GEORGE'S FORD LINCOLN (1987)	1	#K775	34	13-Aug-12	3	2129	\$0.00	\$46.69	1	MA	TX	# PERFORM DIAGNOSTIC CHECKER. CONCERN	PERFORM CUSTOMER STATES THA	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET5C0	T/F6	F	B	F	A	J	20-May-12	9-Jun-12	TIPTON FORD, INC.	2	#K775	34	13-Aug-12	3	2169	\$10.74	\$52.32	1	MA	TX	# PERFORMED SELF TEST FOUND DTC P0300. FOUR	CUSTOMER STATES THAT	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C0	T/F6	F	B	F	A	J	20-May-12	16-Jul-12	GRINWALD FORD, INC.	1	#K775	34	16-Aug-12	2	4873	\$0.00	\$44.16	1	MA	WI	# eec test, codes p0306 and p0297. reprogram	pcm per Customer States check	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C0	T/F6	F	B	F	A	J	23-May-12	13-Jun-12	LAECO FORD, INC.	1	#K775	34	13-Aug-12	3	2129	\$0.00	\$46.69	1	MA	TX	# SELF TEST CODES P0306 CONCERN AT THIS	TIME CUSTOMER STATES CHECK	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C0	T/F6	F	B	F	A	J	23-May-12	13-Jun-12	BENNETT-DUNLOP FORD (1993) LTD	7	#K775	34	13-Aug-12	2	1704	\$0.00	\$53.37	1	MA	SK	# KOEO PASS MOER PASS KOEO P0306. PINPOINT	FORM FOR CHECK ENGINE	A4	2	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C0	T/F6	F	B	F	A	J	25-May-12	26-Jun-12	CHESLEY FORD	1	#K775	34	24-Jul-12	1	6319	\$16.00	\$39.90	1	MA	GA	# IDS DIAG. HAS RANDOM MISFIRE CODE. PERFORM	DI4 CUST STATES SHOCK	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C0	T/F6	F	B	F	A	J	29-May-12	23-Aug-12	TWIN STAR FORD INC.	1	#K775	34	10-Aug-12	2	800	\$0.00	\$38.63	1	MA	VT	# VERIFY CONCERN, RETRIEVE DTCS P0306	P3 CUSTOMER STATES THAT	A3	1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C0	T/F6	F	B	F	A	J	29-May-12	11-Jul-12	HALDEMAN FORD LINCOLN, INC.	1	#K775	34	13-Aug-12	2	4706	\$0.00	\$45.64	1	MA	PA	# UNABLE TO VERIFY CONCERN, CHECK ENGINE	LIGHT CUSTOMER STATES VER	A3	1	V49	PT TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C0	T/F6	F	B	F	A	J	30-May-12	25-Jun-12	NORTHERN LIGHTS FORD SALES	1	#K775	34	13-Aug-12	2	1921	\$0.00	\$55.57	1	MA	ON	# CHECK FOR CODES. FIND P0308 CYLINDER	1 MIS CHECK ENGINE LIGHT	A4	1	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C0	T/F6	F	B	F	A	J	14-Jun-12	7-Aug-12	SUPERIORBROOKDALE FORD	1	#K775	34	11-Aug-12	1	1214	\$0.00	\$57.07	1	MA	MN	# ROAD TESTED AND OK EEC P0300 CK TSB	AND P0306 CUSTOMER STATES CH	A3	1	V52	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ET3C0	T/F6	F	B	F	A	J	17-Feb-12	28-Feb-12	OKARDIDGE FORD SALES (1981) LTD	1	#B3L3	12029	C	16-Aug-12	6	13632	\$102.74	\$311.47	231	MA	ON	# KIDNAPSE ENGINE CONTROLS. CODES P0301	REPORT ON CAUSE OF M	A4	1	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET1C0	T/F6	F	B	F	A	J	14-Jun-12	10-Aug-12</																			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	REL YR	VIN	CHLCE LT	SN	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REP	SN	PROVINCE / C	STATE / I	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CC	CL	CF	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C9	T/F6	F/B416	T/KW	T/C3	AF	21-Jan-12	2-Jun-12	HEBERTS TOWN & COUNTRY FORD L	#	D/L3	5.00E+212	E/28	26-Jun-12	2	#	6690	\$311.37	\$386.12	1	#	NA	LA	#	CHECK DTCS, REPLACE LEFT BANK CONVERTER, INSTALL CAC AIR DEFLECTOR	#	S/603S	V29	F/6	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C9	T/F6	F/B416	T/KW	T/C3	AF	30-Jun-12	5-Jul-12	BILL BROWN FORD, INC.	71	#	D/L3	5.00E+212	E/28	14-Aug-12	2	#	2504	\$292.99	\$553.18	3	#	NA	MI	#	PERFORMED EEC TEST (D) CATALYST PERFORMANCE, ADVISE YELLOW CHECK	#	S/603S	V29	F/6	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C9	T/F6	F/B416	T/KW	T/C3	AJ	21-Jun-12		CHAMPION FORD GULF FREEWAY	#	D/L3	5.00E+212	E/28	20-Aug-12	1	#	455	\$292.99	\$455.91	1	#	NA	TX	#	VERIFIED CONCERN EEC TEST CODE P0430 (P/NP) MAINTENANCE & GENER	#	S/603S	V29	F/6	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1T2C1	T/F6	F/B416	T/KW	T/C3	AF	20-Apr-12	17-May-12	KEN STILLWELL FORD	06	#	D/L3	5.00E+212	E/28	14-Aug-12	3	#	4013	\$300.63	\$380.35	1	#	NA	MI	#	PERFORM DIAG AND INSTALL NEW CONV PER DIAG	#	S/603S	V44	F/6	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTVX1C160K	T/F6	F/B416	T/KW	T/C3	AJ	8-May-12	18-Jun-12	RIVERSIDE FORD SALES LIMITED	35	#	D/L3	5.00E+212	E/28	9-Jul-12	1	#	1647	\$309.11	\$392.82	1	#	NA	ON	#	SCAN TEST, CODES P030X AND P0430 PRESENT, CHECK ENGINE LIGHT	#	A/100A	V29	F/6	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C9	T/F6	F/B416	T/KW	T/C3	AF	10-Jan-12	12-Mar-12	TOWN & COUNTRY FORD	#	P/2	6K775	-24	21-Jul-12	5	#	12477	\$10.74	\$55.03	1	#	NA	AL	#	DIAGNOSE VEHICLE CONCERN, INSTALL CAC DEFLECTOR, CHECK ENGINE LIGHT	#	S/603S	V29	F/6	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C1	T/F6	F/B416	T/KW	T/C3	AF	13-Nov-11	8-May-12	RYAN FORD	#	P/2	6K775	-28	30-Jul-12	3	#	14416	\$10.74	\$55.79	1	#	NA	TX	#	ROADTESTED TO VERIFY APPROX 20 MILES, PASSED, SEEMS TO BE IN NE	#	S/603S	V39	F/6	0	SQUEAKS & RATTLES	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C1	T/F6	F/B416	T/KW	T/C3	AF	16-May-12	11-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	4	#	P/2	6K775	-34	11-Aug-12	3	#	2220	\$10.74	\$49.18	1	#	NA	MI	#	DIAG LOSS OF POWER HOOK UP SCAN TOOL, OOD CONCERN OF LOSS OF P	#	S/603S	V52	F/6	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET03C	T/F6	F/B416	T/KW	T/C3	AF	19-Feb-12	7-Aug-12	DONLEY FORD LINCOLN, INC.	#	P/2	6K775	-24	20-Aug-12	1	#	1584	\$0.00	\$43.38	1	#	NA	OH	#	RAN IDS TEST FOUND CODE P0300 AND P0516 FOR CUSTOMER STATES CHE	#	S/603S	V29	F/6	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C19C1	T/F6	F/B416	T/KW	T/C3	AF	2-May-12	17-May-12	DUAL FORD	#	P/2	6K775	-32	17-Aug-12	4	#	7560	\$12.95	\$58.19	1	#	NA	FL	#	VERIFY CONCERN, CONTACT OASIS TO FIND TSB	#	S/603S	V23	F/6	0	SPEED CONTROL	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1C19C1	T/F6	F/B416	T/KW	T/C3	AF	20-Mar-12	4-Apr-12	MULLINAX FORD	10	#	P/2	6K775	-28	17-Aug-12	5	#	6417	\$15.34	\$65.59	1	#	NA	FL	#	INSTALL IDS AND GET CODE P0306, PER TSB REPAIR	#	S/603S	V29	F/6	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETK0C	T/F6	F/B416	T/KW	T/C3	AF	21-Feb-12	27-Mar-12	LONG-LEWIS FORD LINCOLN	#	P/2	6K775	-28	15-Aug-12	5	#	9444	\$10.04	\$52.88	1	#	NA	AL	#	INSTALLED DEFLECTOR PER TSB 12 6 4	#	S/603S	V29	F/6	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET0C1	T/F6	F/B416	T/KW	T/C3	AF	10-Mar-12	27-Apr-12	LIBERTY FORD, INC.	54	#	P/2	6K775	-28	20-Aug-12	4	#	15588	\$10.74	\$57.73	1	#	NA	OH	#	SELF TEST P0300 P0305 P0306, TSB 12 6 4, REPRO	#	S/603S	V29	F/6	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET0C1	T/F6	F/B416	T/KW	T/C3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	37	#	P/2	6K775	-28	13-Aug-12	2	#	2254	\$14.63	\$74.13	1	#	NA	AB	#	INSTALLED CAC AIR DEFLECTOR AND UPDATED PLEASE CHECK AND AD	#	A/622A	V29	F/6	0	PT C&C
TSB REFLASH	PT C&C	GDSE0001	2012	1FTFW1ET60K	T/F6	F/B416	T/KW	T/C3	AJ	14-Feb-12	19-Mar-12	VILLAGE FORD LINCOLN SALES LTD	#	P/2	6K775	-24	30-Jul-12	5	#	9061	\$14.63	\$63.50	1	#	NA	SK	#	CHECKED/ROADTESTED VEHICLE & VERIFIED COR	#	A/112A	V52	F/6	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E12C0K	T/F6	F/B416	T/KW	T/C3	AJ	9-Mar-12	28-May-12	FORD APPALACHES INC	#	P/2	6K775	-33	28-Jun-12	2	#	2365	\$14.63	\$57.73	1	#	NA	QC	#	DESCRIPTION LUMIERE (active de ce BT operation)	#	A/242A	V52	F/6	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET5C1	T/F6	F/B416	T/KW	T/C3	AF	18-Mar-12	20-Apr-12	GAYLORD FORD LINCOLN, INC.	#	P/2	6K775	-28	13-Aug-12	4	#	8334	\$0.00	\$23.13	0	#	NA	MI	#	PERFORMED ELECTRONIC ENGINE CONTROL TEST	#	S/603S	V29	F/6	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C9	T/F6	F/B416	T/KW	T/C3	AF	21-Feb-12	4-May-12	HAMMETT MOTOR COMPANY	#	P/2	6K775	-24	27-Jul-12	3	#	13971	\$10.39	\$48.91	1	#	NA	MS	#	CHECK ENGINE LIGHT ON RUN CODES P0306 PERF	#	S/603S	V29	F/6	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C1	T/F6	F/B416	T/KW	T/C3	AF	13-Jan-12	24-Jan-12	METCALFE'S GARAGE LTD	#	P/2	6K775	-24	8-Aug-12	7	#	21241	\$14.63	\$58.90	1	#	NA	MB	#	RETRIEVE CODES, CODE P0305, CHECKED OASIS	#	A/448A	V29	F/6	0	PT C&C	
TSB REFLASH	PT C&C	CHODJ008	2012	1FTFW1ET80K	T/F6	F/B416	T/KW	T/C3	AJ	30-Mar-12	18-Jul-12	JIM PENNEY LTD	#	P/2	6K775	-28	15-Aug-12	1	#	2187	\$14.63	\$53.78	1	#	NA	NL	#	CONFIRMED CUSTOMER CONCERN, CHECKED FOR FOK VEH FOR ENGINE LIG	#	A/541A	V29	F/6	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1T6C1	T/F6	F/B416	T/KW	T/C3	AF	23-Feb-12	19-Mar-12	ED KOERN FORD OF WAYLAND, INC.	#	P/2	6K775	-24	15-Aug-12	5	#	12233	\$0.00	\$41.30	1	#	NA	MI	#	DIAGNOSED AND PERFORMED TSB 12060A CHECK ENGINE MISFIRES UNDER	#	S/603S	V52	F/6	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTVX1E12C0K	T/F6	F/B416	T/KW	T/C3	AJ	20-Jan-12	2-Feb-12	SCHRAGE BROTHERS, INC.	#	P/2	6K775	-28	21-Aug-12	7	#	11842	\$0.00	\$36.44	1	#	NA	WI	#	REPAIR VEHICLE PER TSB 12 6 4 NO POWER AND	#	S/603S	V29	F/6	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E12C1	T/F6	F/B416	T/KW	T/C3	AF	23-Feb-12	8-Mar-12	AUTOMOBILES MAUGER FORD INC.	#	P/2	6K775	-28	20-Aug-12	6	#	14654	\$0.00	\$36.87	1	#	NA	QC	#	VERIFIER CHECK ENGINE V3000,B10F1,B11F0,P030	#	A/243A	V29	F/6	0	PT C&C	

2012 MY 3.5L GTDI P415 Misfire Claims

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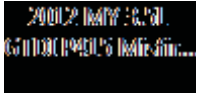
2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Thursday, August 23, 2012 2:26 PM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (8/23/12)

Twenty-nine new claims today

(12) TSB Reflash
(9) Catalytic Converter
(4) COP
(2) Spark Plug **(one of these has a July 2012 build date - 7/9/12)**
(2) Diag - Misfire

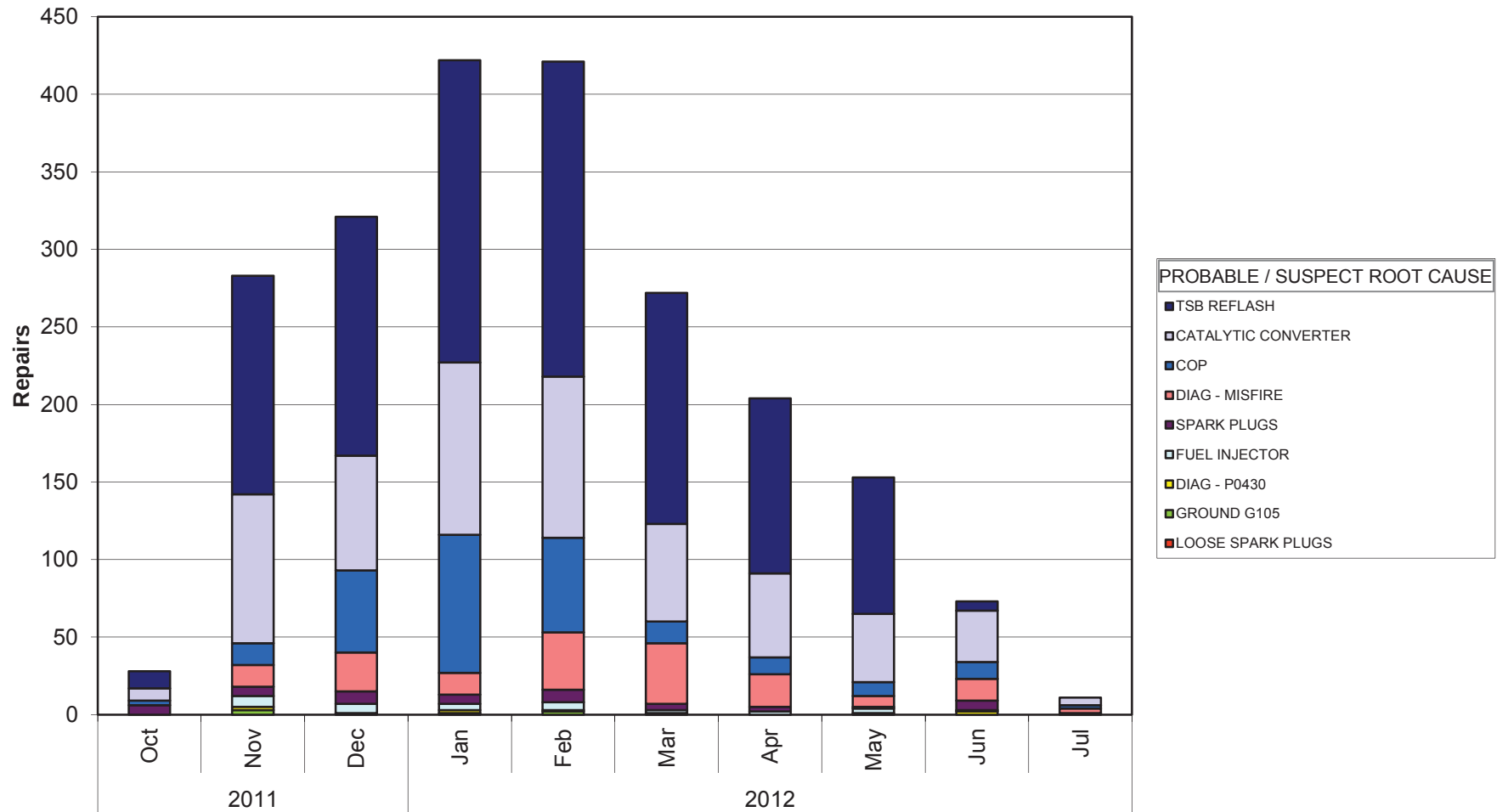


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 8/22/12



Years PROD DATE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
Grand Total		2

GROUND G105	DIAG - P0430
3	2
2	2 1 1 1 2
5	9

FUEL INJECTOR	SPARK PLUGS	
		6
	7	6
	6	8
	4	6
	5	8
	2	4
	2	3
	3	1
	1	6
		1
	30	49

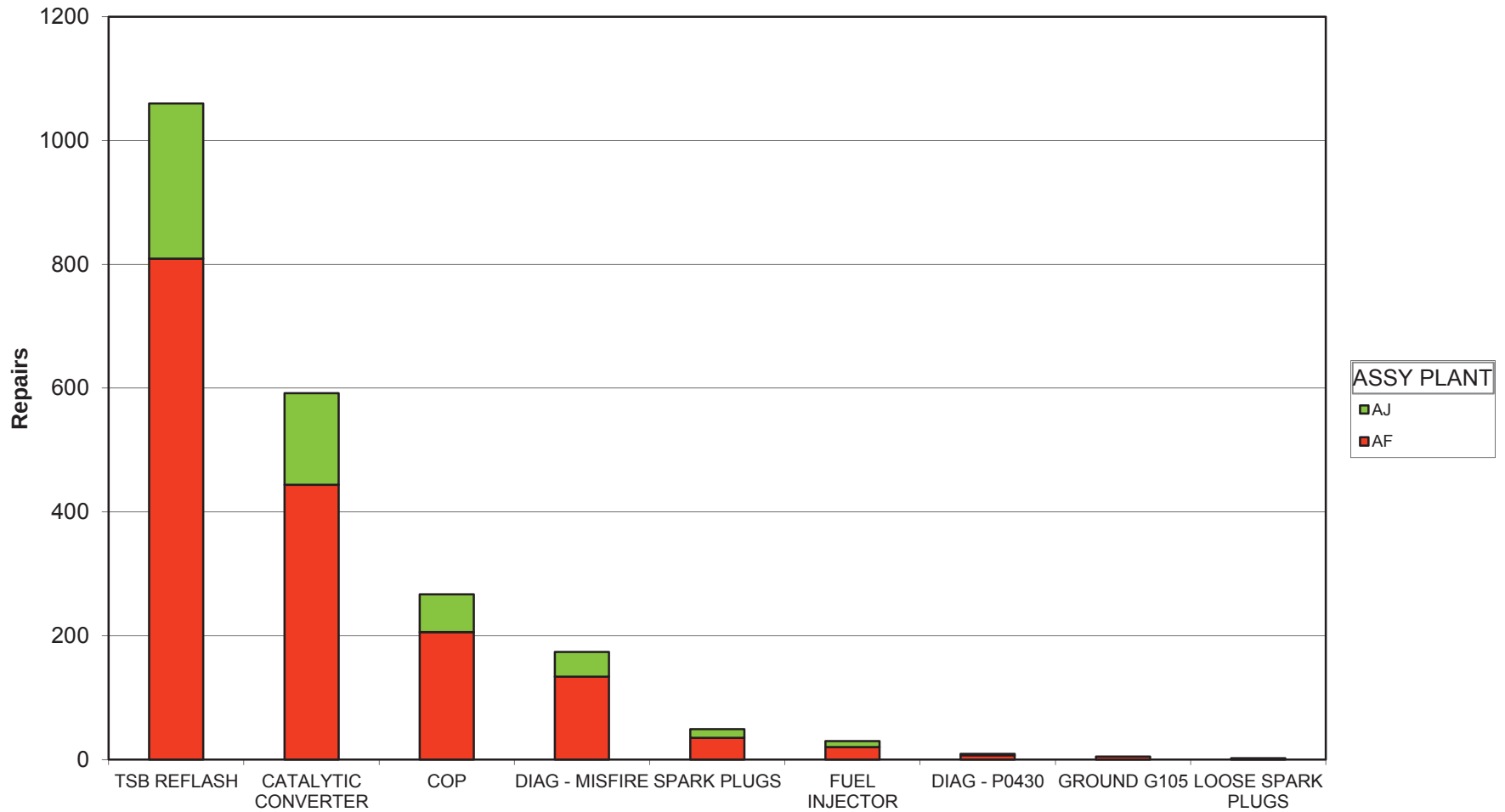
DIAG - MISFIRE		COP
		3
	14	14
	25	53
	14	89
	37	61
	39	14
	21	11
	7	9
	14	11
	3	2
	174	267

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	8	11
	96	141
	74	154
	111	195
	104	203
	63	149
	54	113
	44	88
	33	6
	5	
	592	1060
		2188

ENGINE CODE	TRANS CODE	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 8/22/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	ASSY PLANT		
PROBABLE / SUSPECT ROOT CAUSE	AF	AJ	Grand Total
TSB REFLASH	809	251	1060
CATALYTIC CONVERTER	444	148	592
COP	206	61	267
DIAG - MISFIRE	134	40	174
SPARK PLUGS	35	14	49
FUEL INJECTOR	20	10	30
DIAG - P0430	7	2	9
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1661	527	2188

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	CHASSIS	ASSY	PROD DATE	WARRANTY START DATE	DEalership	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
COP	ENGINE	BLTD0003	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	1	929	\$63.09	116181	CA	#ECC TEST P415 MONITOR TEST REPLACED #6 COIL	ENGINE SKIP MISS DRIVE	#1209	V52	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E9	T/F6	F/B414E	T/KW	TC3	AF	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#1209	29-Nov-11	0	20	\$5.17	\$63.22	116181	CA	#ECC TEST FOR CODES, #2 SPARK PLUG CRACKED, RST TEST DRIVE ON P415	SALES STATES CHECK #4	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E4	T/F6	F/B414E	T/KW	TC3	AF	25-Oct-11		HILLER FORD INC	#1209	6-Dec-11	-1	10	\$5.17	\$42.48	0181	WI	#VERIFIED CONCERN, PERISS CC 42	D42 C5 THERE IS AN EN4	#1209	V52	PT C&C
GROUND G105	ENGINE	NIA	2012	1FTFWW1E3	T/F6	F/B414E	T/KW	TC3	AF	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LINCOLN	#1209	23-Nov-11	1	148	\$80.00	\$89.19	1801	AB	#238 VERIFIED CONCERN	CHECK AND ADVISE ON #4	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E8	T/F6	F/B414E	T/KW	TC3	AF	9-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANCH	#1209	10-Dec-11	1	519	\$30.00	\$74.50	116181	MI	#HOCK UP IDS AND SELF TURNED TO CUSTOMER	CUSTOMER CONCERN	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E3	T/F6	F/B414E	T/KW	TC3	AF	11-Nov-11		ALL STAR FORD	#1209	22-Dec-11	1	272	\$80.00	\$79.35	116181	WI	#DID NOT DUPL ON RDTSD AND REINST IN FLOW	CS CLAM ON VEH SP	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	10-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#1209	28-Dec-11	1	418	\$240.12	\$453.16	2301	ON	#675 ROADTESTED & VERIFIED CONCERN, RST SOFTWARE	REPORT ON CAUSE OF	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E4C	T/F6	F/B414E	T/KW	TC3	AF	8-Dec-11	23-Dec-11	DUNCAN FORD LINCOLN	#1209	30-Dec-11	1	1951	\$520.44	\$173.92	316181	FL	#VERIFIED COMPLAINT, VERTER ASSEMBLY CLE	CUSTOMER STATES CHE	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	TC3	AF	27-Nov-11		HALLMARK FORD SALES LIMITED	#1209	4-Jan-12	1	31	\$4.88	\$179.42	272181	BC	#DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST	CK ENG RUNNING ROU	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E5C	T/F6	F/B414E	T/KW	TC3	AF	18-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#1209	18-Jan-12	1	522	\$161.77	\$409.11	316181	WA	#ISS SET UP EEC TEST WHEN TESTED COILS FAIL	CHECK AND ADVISE EN	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#1209	3-Jan-12	1	790	\$405.35	\$509.26	116181	MI	#VERIFIED CONCERN, POST TEST CUSTOMER TO MO	CUSTOMER STATES THE	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E6C	T/F6	F/B414E	T/KW	TC3	AF	7-Nov-11	18-Dec-11	BOYER SCARFF FORD LINCOLN	#1209	18-Jan-12	1	522	\$161.77	\$409.11	316181	WA	#ISS SET UP EEC TEST WHEN TESTED COILS FAIL	CHECK AND ADVISE EN	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E4C	T/F6	F/B414E	T/KW	TC3	AF	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#1209	2-Jan-12	1	244	\$397.71	\$504.17	116181	TX	#ECC TEST, P430, CK DISPLAY, PINPOINT TEST	CHECK ENGINE LITE ON	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	11-Dec-11	26-Dec-11	DON SEELEY FORD, INC.	#1209	11-Jan-12	1	1184	\$0.00	\$24.90	0181	MI	#INSTANT FUEL ECONOMY TEST, EEC TEST, CK	FOR CUST STATES OK	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B414E	T/KW	TC3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD.	#1209	10-Jan-12	1	124	\$160.57	\$241.25	116181	NS	#201 SKIP TEST DROVE AIPS UNDER LOAD, REPL	ENGINE SKIP AT TIMES	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	TC3	AF	7-Nov-11		CAM CLARK FORD SALES LTD.	#1209	12-Jan-12	1	3	\$9.71	\$225.54	2301	AB	#D 210 SELF TEST PCM HANCE TEST SHOWED TH	CHECK ENGINE LIGHT S	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	TC3	AF	2-Dec-11	21-Dec-11	WHITES CLAYTON FORD, INC.	#1209	7-Jan-12	1	1301	\$143.80	\$511.81	2301	SD	#PERFORM IDS QUICK TEST, WET AROUND THE	CUSTOMER STATES CHE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E6C	T/F6	F/B414E	T/KW	TC3	AF	6-Jan-12		PAT MILLIKEN FORD, INC.	#1209	13-Jan-12	1	250	\$84.05	\$255.51	2181	MI	#TEST EEC, CON P0316 PFE ENGINE FOR CYLINDR	CUSTOMER STATES TH	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E4C	T/F6	F/B414E	T/KW	TC3	AF	6-Jan-12		BARRIE FORD	#1209	12-Jan-12	1	6	\$60.19	\$253.50	2301	ON	#HOCK UP IDS PINPOINT TNG INTERNAL FAULT IN	CK ENGINE LIGHT ON	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#1209	19-Jan-12	1	1084	\$397.71	\$456.78	116181	TX	#VERIFIED CONCERN, EEC TEST P430, PINPOINT	B6 GAS ENGINE DRIVAB	#1209	V52	PT C&C
ENGINE	ENGINE	CANA0003	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	TC3	AF	28-Oct-11	27-Dec-11	RON DURRANT FORD	#1209	13-Jan-12	1	1236	\$126.10	\$310.87	2181	CA	#1236 CUST STATES VEH 1 ON ACCEL CYLINDR	IS BPLASSE CHECK AND	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	28-Oct-11	27-Dec-11	MARK MARTIN FORD	#1209	13-Jan-12	1	791	\$329.75	\$510.75	116181	MI	#REPL ACCEL INJECTOR, 1800 RPM, 1800 RPM	ENGINE CUTS OUT DUE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E3C	T/F6	F/B414E	T/KW	TC3	AF	10-Nov-11		OTIS FORD, INC.	#1209	16-Jan-12	1	456	\$444.30	\$571.46	116181	NY	#CHECK ENGINE LIGHT ON P430, PINPOINT TEST	CK ENGINE LAMP ON SE	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E8C	T/F6	F/B414E	T/KW	TC3	AF	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#1209	16-Jan-12	2	2878	\$447.66	\$609.35	2181	MI	#PERFORM IDS, DIAG CODE P430, FOLLOWUP P	CK ENGINE LIGHT ON	#1209	V52	PT C&C
GROUND G105	ENGINE	NIA	2012	1FTFWW1E6C	T/F6	F/B414E	T/KW	TC3	AF	2-Dec-11	12-Dec-11	WHITSON FORD LINCOLN, LLC	#1209	16-Jan-12	1	500	\$2.00	\$106.98	0181	MI	#DTC SCAN, INSPECT COILS, LEAKS, FLOOR GAS	MIL, LEAKS, FLOOR GAS	#1209	V52	PT MALFUNCTION
GROUND G105	ENGINE	CAQA0024	2012	1FTFWW1E6C	T/F6	F/B414E	T/KW	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#1209	16-Jan-12	1	1050	\$0.00	\$226.69	2181	MD	#ROAD TEST CANNOT VERN AND CHECKED A FUEL	CUSTOMER STATES WH	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E8C	T/F6	F/B414E	T/KW	TC3	AF	8-Nov-11	30-Nov-11	AUTOWAY FORD AND LINCOLN	#1209	23-Jan-12	2	2377	\$152.94	\$259.78	116181	FL	#ROAD TESTED VEHICLE, SPRIE PERFORMED COIL	CUSTOMER ON ACCELER	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	1-Dec-11	3-Jan-12	ALTON BLAKLEY FORD	#1209	24-Jan-12	1	2807	\$0.00	\$550.23	116181	NY	#ECC TEST, P0316, CK OASIS PER SSM 22102, R	ROAD TEST STATES WHEN	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	18-Nov-11	12-Dec-11	KEN WILSON FORD, INC.	#1209	16-Jan-12	2	2115	\$21.06	\$136.54	2181	NC	#IDS TEST, PASS CODES AND CHECK GYAS AS PER	CLIENT STATES IT FEELS	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	24-Nov-11		WATKINS FORD	#1209	24-Jan-12	1	560	\$2.00	\$90.71	116181	WA	#TRUCK MISFIRE STATES WHEN SWAP	CUSTOMER STATES WHEN	#1209	V52	PT C&C
COP	ENGINE	CAQC0001	2012	1FTFWW1E8C	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#1209	23-Jan-12	1	343	\$60.20	\$156.26	131181	SK	#553.93 EEC TEST CODE P0210 PRESENT, PINPOI	NO START, VEH RAN	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	CAMA0002	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11		EAGLE COUNTRY FORD	#1209	13-Jan-12	1	436	\$243.54	\$558.29	116181	MI	#VERIFIED CONCERN, COILING INJECTORS AND	COS AFTER TRYING THE	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	28-Oct-11	13-Jan-12	UNIFIL MOTOR, INC.	#1209	13-Jan-12	1	560	\$2.00	\$90.71	116181	WA	#ECC TEST, NO CODES, FOLLOW SYMPTOM CHART	WENT TO PASS VEHICLE	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	28-Nov-11	27-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#1209	23-Jan-12	2	1286	\$0.00	\$91.85	1301	ON	#ECC TEST, NO CODES, FOLLOW SYMPTOM CHART	WENT TO PASS VEHICLE	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	28-Nov-11	27-Dec-11	MUD MOTOR, INC.	#1209	30-Jan-12	2	1011	\$0.00	\$20.51	0181	MI	#IDS TEST NO CODES ROAD TEST UNABLE TO VER	LOST POWER AFTER AC	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	21-Nov-11		PRER FORD	#1209	30-Jan-12	1	800	\$0.00	\$84.45	0181	MD	#ROAD TEST COULD NOT VERIFY CONCERN, CUS	CUSTOMER STATES THE	#1209	V52	PT MALFUNCTION
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E4C	T/F6	F/B414E	T/KW	TC3	AF	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#1209	26-Jan-12	1	2197	\$0.00	\$58.84	116181	NE	#IDS TEST RETRIEVED DTLINE AND NEEDED TO	CHECK ENGINE LIGHT ON	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CAZB0002	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	TC3	AF	11-Dec-11	26-Jan-12	NEILSON FORD, INC.	#1209	26-Jan-12	1	551	\$410.74	\$506.96	116181	VA	#VERIF CEL IS ON, VISUARD RESULTS, REPLAC	CUSTOMER STATES CK	#1209	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	TC3	AF	18-Dec-11	21-Dec-11	DEAN SELLERS INC	#1209	30-Jan-12	2	3889	\$397.71	\$523.12	116181	MI	#ECC TEST, P0316, CK BPR TEST MILLED, C	CHECK ENGINE LIGHT	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E4C	T/F6	F/B414E	T/KW	TC3	AF	5-Jan-12	31-Jan-12	WOODBRIDGE FORD LINCOLN LTD	#1209	1-Feb-12	1	52	\$111.37	\$442.90	3301	AB	#VERIFIED CONCERN OF #FROM OTHER CYLINDER	DIAGNOSE ENGINE LIT	#1209	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	TC3	AF	7-Dec-11	26-Dec-11	TERREBONNE FORD	#1209	1-Feb-12	2	2424	\$0.00	\$65.67	116181	LA	#RAN EEC TEST P0306 RAN CYLINDER AT THIS	TIME, SELF CUSTOMER	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	TC3	AF	13-Jan-12	26-Jan-12	WESTWAY FORD	#1209	4-Feb-12	1	1622	\$58.88	\$172.12	116181	TX	#CUST STATES THE CHECK NO PERFORMED POW	ER CUST STATES CHECK	#1209	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	TC3	AF	13-Dec-11	12-Jan-12	DEL RIO FORD LINCOLN	#1209	13-Jan-12	1	469	\$58.88	\$139.94	116181	TX	#FOUND FAULTY COIL, ASSISTANCE OK, ROAD	TESTED AND PERFORM	#1209	V52	PT MALFUNCTION
COP	ENGINE	NIA	2012	1FTFWW1E6C	T/F6	F/B414E	T/KW	TC3	AF	16-Dec-11	30-Jan-12	MUNDAY FORD	#1209	2-Feb-12	1	113	\$58.88	\$175.88	116181	TX	#VERIFIED CONCERN, INS CYL, HOB JBA VES	BAT C5 CK ENG LIGHT	#1209	V52	PT C&C
ENGINE	ENGINE	NIA	2012	1FTFWW1E6C	T/F6	F/B414E	T/KW	TC3	AF	6-Dec-11	19-Jan-12	FESTIVAL FORD SALES (1983) LTD	#1209	6-Feb-12	1	1461	\$565.48	\$262.81	2301	CA	#KOED PASS KOER PASS 1260045 03 REPLACE	CHECK ENGINE LIGHT	#1209	V52	PT C&C
ENGINE	ENGINE	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	5-Jan-12	31-Jan-12	CROPPER MOTOR, INC.	#1209	2-Feb-12	1	494	\$60.20	\$136.04	1801	SK	#CHECKED & CONFIRMED H01 ALL CYLINDERS	PASSENGER LIGHT WAS	#1209	V52	PT C&C
DIAG- SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	TC3	AF	11-Dec-11	21-Dec-11	BOB MCCORMACK FORD	#1209	15-Jan-12	1	195	\$0.00	\$70.89	116181	PA	#PREFORM SYSTEM TESTED UP SPARK PLUGS	AND CUSTOMER STATES	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	TC3	AF	17-Dec-11		WILLIAMS FORD LINCOLN	#1209	2-Feb-12	1	10	\$0.00	\$14.05	0181	PA	#VERIFIED CONCERN, FUEL OASIS FOR FURTHER	UYS & CHECK ENGINE	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	THE LAKES FORD	#1209	6-Feb-12	2	1553	\$0.00	\$144.66	0181	MO	#1553 DIAG R2, TEST EEC, SYST, PASS KOER	KOER C5 VEH CAME, ON	#1209	V52	PT C&C
DIAG- MISFIRE	ENGINE	NIA	2012	1																					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	CHLCE LFT	CHLCE RFT	CHLCE CWS	CHLCE CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD CLC	CD CLC	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#1209	22-Feb-12	2	1191	\$64.05	\$216.40	2	NA	CA	TEST EEC CODE P0300/07V, JES JB9 NO JB11	REPLACED DRIVERS SIDE (LEFT) CATALYST (SE4)	ADD ONE29 PER THE D	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	29-Jan-12	22-Feb-12	BANKSTON FORD OF ARLINGTON	#1209	17-Feb-12	0	10	\$64.05	\$179.26	1	NA	TX	INSPECT FOR THE CHECK ENGINE LIGHT ON #1 CYLINDER	CHECK ENGINE LIGHT ON #1 CYLINDER	CHECK ENGINE LIGHT ON #1 CYLINDER	1	1	1	PT C&C
SPARK PLUGS	ENGINE	CDBX0011	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	2-Feb-12	20-Feb-12	RIVERVIEW FORD LINCOLN SALES I	#1209	24-Feb-12	1	248	\$55.20	\$210.46	3	NA	NB	VERIFIED CONCERN ISS. CONNECTOR PIN FITS. ENGINE LACKS POWER UP	VERIFIED CONCERN ISS. CONNECTOR PIN FITS. ENGINE LACKS POWER UP	VERIFIED CONCERN ISS. CONNECTOR PIN FITS. ENGINE LACKS POWER UP	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFX1ET4C	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#1209	22-Feb-12	-1	32	\$5.29	\$218.32	23	NA	AB	ISS EEC TEST P0300/P0301/ST EEC SYSTEM PASS RS	INSPECT AND ADVISE FC	INSPECT AND ADVISE FC	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	CBUA012	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	14-Feb-12	FEVER FORD	#1209	20-Feb-12	1	781	\$0.00	\$91.68	1	NA	NC	VERIFIED CONCERN, RAN W/OK. NO FURTHER	CUSTOMER STATES VEH	CUSTOMER STATES VEH	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	1-Dec-11	16-Jan-12	HILLOREST FORD LINCOLN	#1209	27-Feb-12	1	1978	\$58.88	\$139.01	1	NA	TX	VERIFIED COMPLAINT SET TO CYLINDER NUMBER	CUSTOMER STATES VEH	CUSTOMER STATES VEH	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1ET4C	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	16-Jan-12	MAC HAK FORD	#1209	28-Feb-12	2	1471	\$405.35	\$489.00	1	NA	TX	REPLACED DRIVERS SIDE (LEFT) CATALYST (SE4)	ADD ONE29 PER THE D	ADD ONE29 PER THE D	1	1	1	PT C&C
COP	ENGINE	CBUA012	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#1209	14-Feb-12	2	1560	\$63.82	\$93.75	0	NA	VA	FOUND W/ILE DRIVING (W/OK INTO A FUR FOR THE	CUSTOMER STATES VEH	CUSTOMER STATES VEH	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	CBUA012	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#1209	17-Feb-12	1	503	\$58.88	\$199.24	2	NA	SC	PERFORMED EEC TEST DATA LOGGED DIS. DISPLAY	CUSTOMER STATES VEH	CUSTOMER STATES VEH	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	CAMA0112	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#1209	12-Jan-12	1	2819	\$0.00	\$215.26	2	NA	MO	PER ANDREW FORD FROM THEY HAVE RECORD	CUSTOMER STATES VEH	CUSTOMER STATES VEH	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDBX0013	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#1209	3-Feb-12	2	2650	\$201.24	\$519.83	2	NA	BC	CHECK FOR MIL ON AND ERR. NO FIX AVAILABLE	CHECK & REPORT CHECK	CHECK & REPORT CHECK	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	21-Dec-11	HIXSON AUTOLEXP	#1209	21-Feb-12	1	1683	\$397.71	\$497.23	1	NA	LA	REPLACED BANK TWO/DRIVERS SIDE/LEFT CAT AT	CUSTOMER STATES VEH	CUSTOMER STATES VEH	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC.	#1209	5-Mar-12	1	952	\$405.35	\$210.29	2	NA	TX	RAN IDS DIAGNOSIS FOR. REPLACED COLD ON AND	SEES LIGHT CAME ON AND	SEES LIGHT CAME ON AND	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFX1ET4C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	13-Dec-11	ERWIN MOTORS INC.	#1209	5-Mar-12	3	4390	\$117.77	\$229.40	2	NA	TN	COOL COMPRESSOR. TEST EEC TEST OK	COND UP IN LIGHT CH	COND UP IN LIGHT CH	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	5-Nov-11	13-Feb-12	HUNT FORD INC	#1209	27-Feb-12	-1	10	\$405.35	\$484.13	1	NA	KY	RAN SYSTEMS TEST. CODE P0430 REPROGRAM PCM	CUSTOMER STATES VEH	CUSTOMER STATES VEH	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	7-Jan-12	13-Feb-12	TUTTLE CREEK FORD LINCOLN	#1209	2-Mar-12	1	852	\$64.05	\$343.78	2	NA	CA	C/K ENGINE. LIGHT CAME. NO TOOL AND SPARK PL	CHECK ENGINE LIGHT	CHECK ENGINE LIGHT	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	CAMA0112	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#1209	12-Jan-12	1	2819	\$397.71	\$3,948.04	0	NA	MO	ROAD TESTED AND DIAGN. LACK FUEL FOR RE	CUSTOMER STATES VEH	CUSTOMER STATES VEH	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-12	14-Feb-12	MCCLARY FORD	#1209	8-Mar-12	1	1694	\$58.88	\$165.09	1	NA	AL	EEC TEST DTC P0306 POWER BALANCE. REPLACED	CUSTOMER STATES VEH	CUSTOMER STATES VEH	1	1	1	PT C&C
COP	ENGINE	CDBX0012	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	28-Dec-11	DAN WIEBOLD FORD INC.	#1209	27-Feb-12	1	530	\$208.65	\$687.16	1	NA	TX	EEC DIAG. DONT CODE FIELD AND INSPECT. PERFORM	5 CIL. ON. TRUCK S	5 CIL. ON. TRUCK S	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	20-Feb-12	HOUSTON FORD, INC.	#1209	5-Mar-12	2	5307	\$58.88	\$154.40	1	NA	MN	L.O.F. COMPLETED. TECHNICIAN(S). 20883	3,000 MILE FACTORY RE	3,000 MILE FACTORY RE	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1ET4C	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD.	#1209	8-Mar-12	3	\$1574	\$322.57	\$354.59	32	NA	NS	B3001 CONVERTER TESTS AND RE TESTED ALL	ORIGINE DOME SIPS. KE	ORIGINE DOME SIPS. KE	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ET4C	T/F6	F/B41E	T/KW	T/C3	AF	28-Oct-11	2-Mar-12	COLUMBINE FORD, INC.	#1209	5-Mar-12	1	685	\$58.88	\$140.83	1	NA	CA	ISS TEST INDICATES C/MET. MISFIRE IS NO LONG	CUSTOMER STATES VEH	CUSTOMER STATES VEH	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	16-Jan-12	CHUCK DEMMER FORD, INC.	#1209	13-Mar-12	2	3385	\$5.17	\$121.99	1	NA	MI	PERFORMED SELF TEST RECEIVED CODE P0306 THE EN	ENGINE LIGHT ON	ENGINE LIGHT ON	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1ET4C	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#1209	13-Mar-12	2	1853	\$405.35	\$620.25	2	NA	WI	TESTED AND FOUND C/D CONVERTOR. CLEARED CH	MISSERS ROUGH. C/D	MISSERS ROUGH. C/D	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	20-Feb-12	DAN WIEBOLD FORD INC.	#1209	27-Feb-12	1	531	\$64.05	\$174.54	1	NA	CA	LIGHT NOT ON NO DTC'S. RE IN SHOP. FUEL LINE	TESTED. FUEL LINE	TESTED. FUEL LINE	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	CGCE0001	2012	1FTFX1ET4C	T/F6	F/B41E	T/KW	T/C3	AF	24-Oct-11	10-Mar-12	CHARLES GABUS FORD	#1209	7-Mar-12	-1	34	\$319.11	\$928.44	7	NA	MI	RETRIEVED CODE P0304/EM TEST AND INJECTOR	NEW CARS STATES THA	NEW CARS STATES THA	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	20-Feb-12	LYTHA FORD LINCOLN OF BOSE	#1209	12-Mar-12	-1	18	\$5.17	\$78.84	1	NA	ID	XCUST STATES CHECK SPARK PLUGS AND FOUR	SALES MANAGER STATE	SALES MANAGER STATE	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	7-Mar-12	KENTWOOD FORD SALES, INC.	#1209	19-Mar-12	1	597	\$61.70	\$163.38	132	NA	AR	HOOK UP IDS KEO P0300/REROAD TEST NO 1 IS	SEE PREVIOUS HISTORY	SEE PREVIOUS HISTORY	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	CCPB0007	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#1209	15-Mar-12	1	1538	\$443.55	\$552.72	2	NA	AR	PN 8212 CODE 42 LEFT P0430 P1300. RAN OASIS	CUSTOMER STATES VEH	CUSTOMER STATES VEH	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	5-Mar-12	EXCEL FORD LINCOLN LP	#1209	19-Mar-12	1	7012	\$397.71	\$548.87	1	NA	TX	BANK CAT BROKEN INSIDE TEST EEC SYSTEM	CUSTOMER STATES VEH	CUSTOMER STATES VEH	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Dec-11	19-Feb-12	BOBBY FORD, INC.	#1209	20-Mar-12	3	4934	\$58.88	\$116.98	1	NA	TX	PERFORM COMPLAINT/REPAIR. COMPLAINT CONC	CHECK ENGINE LIGHT	CHECK ENGINE LIGHT	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	CGCE0007	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#1209	19-Mar-12	1	855	\$64.05	\$136.50	1	NA	TX	REPLACE BURNED OUT #0 COLD AND SPARKPLUG	UPPER GULP TEST THE TRUCK	UPPER GULP TEST THE TRUCK	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	CCPB0007	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	19-Mar-12	ST THOMAS CATALYTIC LINCOLN SALES I	#1209	19-Mar-12	1	710	\$20.00	\$115.21	2	NA	TX	EEC TEST P0300, P0304, P0306, P0308. ON TEST	INSPECT FOR CHECK EN	INSPECT FOR CHECK EN	1	1	1	PT C&C
COP	ENGINE	CCPB0001	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	30-Nov-11	LOCKHART FORD LINCOLN	#1209	15-Mar-12	4	6245	\$437.05	\$545.81	1	NA	FL	ELECTRONIC ENGINE DIAGNOSIS P0430. DCL	DISPUST STATE SERVICE	DISPUST STATE SERVICE	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	CCPB0001	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	16-Feb-12	28-Feb-12	PINESHAW MTR CO INC	#1209	15-Mar-12	1	1055	\$64.05	\$207.15	1	NA	TX	1/2029 46 VISUAL INSPECTION TESTED WITH	SCAL 3 CHECK ENGINE	SCAL 3 CHECK ENGINE	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	5-Mar-12	RYAN FORD	#1209	27-Feb-12	3	4309	\$388.63	\$683.12	1	NA	TX	VERIFIED CUSTOMER CONCERN. CHECKED OASIS	NO TSB8 CUSTOMER	NO TSB8 CUSTOMER	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#1209	22-Mar-12	1	410	\$405.35	\$561.20	2	NA	TX	EEEC DIAG. DTC P0430. PINPOINT TEST. DCL	CHECK ENGINE LIGHT ON	CHECK ENGINE LIGHT ON	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	1-Mar-12	FIVE STAR FORD	#1209	14-Mar-12	1	792	\$405.35	\$489.89	1	NA	TX	EEC TEST P0430 PERFORM TSB 12 2 TO	REPLACE SES LIGHT IS ON. PERFORM	REPLACE SES LIGHT IS ON. PERFORM	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#1209	21-Mar-12	2	7109	\$405.35	\$484.37	1	NA	TX	REPROGRAM PCM AND REPLACE LEFT CAT CONVE	CHECK ENGINE LIGHT LACK	CHECK ENGINE LIGHT LACK	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#1209	15-Mar-12	1	3865	\$413.00	\$500.91	1	NA	TX	PERFORM DIAG. REPROGRAM THE PCM & REPLAC	E29S REPAIR SERVICE EN	E29S REPAIR SERVICE EN	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	18-Dec-11	4-Jun-12	MORRIS BUFFALO FORD	#1209	24-Mar-12	2	6423	\$405.35	\$500.35	1	NA	MN	PCM CALIBRATION APPARENTLY THE TSB DOES	NOT CHECK THE CHECK E	NOT CHECK THE CHECK E	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	16-Nov-11	16-Feb-12	BOLTON FORD, L.L.C.	#1209	5-Mar-12	1	5131	\$405.35	\$488.35	1	NA	LA	VERIFIED CUSTOMER CONC. RETEST OK. TEST	CHECK ENGINE LIGHT ON	CHECK ENGINE LIGHT ON	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	5-Nov-11	23-Dec-11	TIPTON MOTORS, INC.	#1209	14-Mar-12	3	2329	\$413.00	\$500.53	1	NA	TX	CHECKED WITH IDS CODES P0306. PERFORMED	JAMBER CHECK ENGINE	JAMBER CHECK ENGINE	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	23-Feb-12	TYLER FORD	#1209	24-Mar-12	1	3728	\$405.35	\$488.32	1	NA	TX	EEC TEST CODE P0430 REPROGRAM PCM REPLAC	CHECK ENGINE LIGHT	CHECK ENGINE LIGHT	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	14-Feb-12	ROBERTSON'S ALBANY FORD	#1209	24-Mar-12	1	3928	\$413.00	\$512.07	1	NA	OR	SELF TESTED. RAN OASIS AND FOUND TSB 12	92 CUST STATES CHECK EN	92 CUST STATES CHECK EN	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	7-Feb-12	21-Feb-12	LAFAYETTE FORD LINCOLN	#1209	5-Mar-12	1	443	\$401.53	\$490.66	1	NA	NC	VERIFIED COMPLAINT PERFORMED T						

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	CRANKS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER/SHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION			
TSD REFLASH	PT C&C	N/A	2012	1FTFX1E1XCP	T/F6	F/B41E	T/KW	T/C3	AF	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#024	RECALEM	24-22-Feb-12	2	#3492	\$0.00	\$37.79	0.0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#12 2 10	CUSTOMER STATES SON	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	CAQAP024	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	26-Dec-11	PRESTON FORD LINCOLN	#024	RECALEM	24-17-Feb-12	2	#1721	\$0.00	\$37.78	0.0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	9-Feb-12	DELAHY FORD, INC.	#024	RECALEM	24-22-Feb-12	1	#314	\$0.00	\$35.04	0.0	NA	NY	CK FOR SLOUSOSH SHIT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	7-Feb-12	MIKE SHAD FORD AT THE AVENUES	#024	RECALEM	24-10-Feb-12	1	#45	\$0.00	\$36.03	0.0	NA	FL	CS LACKS POWER ON ENGINE	CUSTOMER STATES WHEN	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#024	RECALEM	24-14-Mar-12	3	#2748	\$0.00	\$30.79	0.0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CLIENT STATES ENGINE	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#024	RECALEM	24-12-Mar-12	1	#2113	\$0.00	\$33.97	0.0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES WHEN	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	22-Feb-12	RUSTY ECK FORD, INC.	#024	RECALEM	24-9-Mar-12	1	#3866	\$0.00	\$36.10	0.0	NA	KS	MO 0 3866 RECALEM PERFORM SELFTEST AND RECALLS WAS DOING ABOUT	CUSTOMER STATES GET	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	11-Dec-11	14-Feb-12	RISK FAMILY FORD, INC.	#024	RECALEM	24-20-Feb-12	1	#915	\$0.00	\$26.91	0.0	NA	NC	RAN EEC TEST PASS REPROGRAMMED PER TSB	CUSTOMER STATES WHEN	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	5-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#024	RECALEM	24-8-Mar-12	1	#1269	\$0.00	\$34.06	0.0	NA	CO	VERIFIED CONCERN. PULLED CODES, NONE PER	CUSTOMER STATES GET	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	7-Jan-12	25-Jan-12	CROWN FORD	#024	RECALEM	24-28-Feb-12	2	#3387	\$0.00	\$36.42	0.0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFX1E1T0C	T/F6	F/B41E	T/KW	T/C3	AJ	9-Dec-11	19-Feb-12	CHARTWIND FORD (VENTES) INC.	#024	RECALEM	24-29-Feb-12	2	#965	\$0.00	\$32.00	0.0	NA	TX	CHECK ENGINE CHOKES DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFX1E1T0C	T/F6	F/B41E	T/KW	T/C3	AJ	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#024	RECALEM	24-21-Mar-12	1	#1105	\$0.00	\$28.52	0.0	NA	KS	verify concern eec test p0004 check oasis lab 12 02 10	VEHICLE CUT ON AND	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#024	RECALEM	24-22-Feb-12	1	#590	\$0.00	\$37.44	0.0	NA	WI	CONFIRM CONCERN TEST EEC NO CODES	RECURSING AT HIGHWAY 40	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AJ	23-Dec-11	23-Feb-12	METRO FORD, INC.	#024	RECALEM	24-29-Feb-12	1	#771	\$0.00	\$37.02	0.0	NA	MO	120210A 4 HRS PERFORATION CHECK OPERATOR	RANDOM ENGINE SURGE	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	CB2A008	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	23-Dec-11	13-Jan-12	NORRIS FORD	#024	RECALEM	24-6-Mar-12	2	#287	\$0.00	\$35.54	0.0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	25-Oct-11	29-Feb-12	GRiffin FORD LINCOLN, INC.	#024	RECALEM	24-6-Mar-12	1	#1336	\$0.00	\$31.00	0.0	NA	GA	SELF TEST PCM PASS MONITOR DATA LOGGER	CUSTOMER STATES WHEN	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	CAMB1001	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#024	RECALEM	24-24-Mar-12	3	#1656	\$0.00	\$28.54	0.0	NA	AR	DIAG EEC NO CODES, TEST DROVE AND SERGE	ENGINE RUNS ROUGH	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	28-Nov-11	29-Dec-11	SUT HILL FORD	#024	RECALEM	24-21-Mar-12	-1	#1317	\$0.00	\$29.24	0.0	NA	WI	VERIFY FORD AND PERFORM LAG ON ACCELER	STAN MA SAYS IF YOUR	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	29-Feb-12	NORRIS FORD	#024	RECALEM	24-24-Mar-12	1	#322	\$0.00	\$25.10	0.0	NA	MO	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AJ	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	#024	RECALEM	24-16-Mar-12	1	#1530	\$0.00	\$31.23	0.02	NA	QC	QUICK TEST VERIFY EEC REPROGRAMMER PCM	VERIFY MOTOR A CO	#024	V29	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	13-Nov-11	21-Feb-12	MIDDLEBACH FORD LINCOLN	#024	RECALEM	24-27-Feb-12	-1	#25	\$0.00	\$35.19	0.0	NA	ID	CHECKED OUT TEST P0430 NEC TO PERFORM PCM	CHECK ENGINE LIGHT ON	#024	V29	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#024	RECALEM	24-24-Mar-12	1	#1365	\$0.00	\$26.81	0.0	NA	TX	VERIFIED CONCERN TESTED FORD CODE P0006	CUSTOMER STATES WHEN	#024	V29	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AJ	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#024	RECALEM	24-12-Mar-12	1	#2557	\$0.00	\$32.78	0.0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	#024	V29	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AJ	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#024	RECALEM	24-21-Mar-12	2	#4182	\$0.00	\$36.40	0.0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER EX	ENGINE MISSES OUT	#024	V40	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	28-Dec-11	30-Dec-11	JOHNSTON FORD	#024	RECALEM	24-6-Mar-12	1	#4831	\$0.00	\$32.20	0.0	NA	TX	VISUAL PERFORMED PROCEDURE	CUSTOMER STATES WHEN	#024	V40	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	11-Jan-12	CHAMPION FORD	#024	RECALEM	24-16-Mar-12	3	#12378	\$0.00	\$35.14	0.0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES WHEN	#024	V44	24	PT C&C	
TSD REFLASH	PT C&C	CA189001	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#024	RECALEM	24-15-Feb-12	2	#3125	\$0.00	\$29.94	0.0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 02 10 FOR	CUSTOMER STATES WHEN	#024	V48	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#024	RECALEM	24-15-Feb-12	2	#3125	\$0.00	\$29.94	0.0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 02 10 FOR	CUSTOMER STATES WHEN	#024	V48	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-16-Feb-12	2	#9	\$0.00	\$24.01	0.02	NA	NS	15 DUE 12 02 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-16-Feb-12	-1	#9	\$0.00	\$24.01	0.02	NA	NS	15 DUE 12 02 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-16-Feb-12	-1	#9	\$0.00	\$24.01	0.02	NA	NS	15 DUE 12 02 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-28-Feb-12	1	#1186	\$0.00	\$24.01	0.02	NA	NS	15 DUE 12 02 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	15-Dec-11	29-Dec-11	SUT HILL FORD	#024	RECALEM	24-16-Feb-12	2	#1455	\$0.00	\$29.24	0.0	NA	WI	DIAG AND VERIFY RECALL STATES SURGE AT	VEHICLE CUT ON AND	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	29-Dec-11	12-Mar-12	PURVIS FORD, INC.	#024	RECALEM	24-16-Feb-12	2	#1639	\$0.00	\$26.82	0.0	NA	WI	ISDS HOOKUP REF CODES PASSED PERFORMED	TEST CS, FEELS SURGING DUE	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	CBV8X020	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	#024	RECALEM	24-16-Feb-12	1	#2532	\$0.00	\$32.23	0.0	NA	TX	PERFORMED EEC SELF TEST	NOTED SSM 22192 ALDIA	CUSTOMER STATES WHEN	#024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFX1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	26-Nov-11	8-Dec-11	TIPTON FORD, INC.	#024	RECALEM	24-24-Feb-12	3	#3665	\$0.00	\$37.74	0.0	NA	NH	NO DTC 5 RETRIEVED	FORM SSM 22225 AND TSB	CUSTOMER STATES WHEN	#024	V52	24	PT C&C
TSD REFLASH	PT C&C	COE00017	2012	1FTFX1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Feb-12	WEBER-HARRIS FORD, INC.	#024	RECALEM	24-24-Feb-12	3	#462	\$0.00	\$32.23	0.0	NA	TX	VERIFIED CONCERN	FEELS CS, CUSTOMER STATES WHEN	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	21-Dec-11	20-Jan-12	MURRAY MOTOR CO., INC.	#024	RECALEM	24-20-Feb-12	2	#3392	\$0.00	\$28.75	0.0	NA	TX	RAN DIAGS P111 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	CUSTOMER STATES WHEN	#024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	9-Dec-11	28-Dec-11	AUTUMBERG FORD NORTH, INC.	#024	RECALEM	24-22-Feb-12	2	#3277	\$0.00	\$43.10	0.0	NA	AL	TSB 12 2 10 APPLIES REPROGRAM PCM	VEH STARTS TO JERK UPON	CUSTOMER STATES WHEN	#024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	7-Feb-12	CHARLES HENDERSON FORD, INC.	#024	RECALEM	24-28-Feb-12	1	#87	\$0.00	\$33.98	0.0	NA	TX	PERF DIAG FOR CONCERN NO CODES ARE PRESENT	THE ENG WAS RUNNING	CUSTOMER STATES WHEN	#024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	11-Jan-12	3-Feb-12	ANCIRA FORD	#024	RECALEM	24-13-Mar-12	2	#5141	\$0.00	\$31.71	0.0	NA	TX	REFER TO SSM 22225 IN LIT CONCERNS	VEH BUZZ 4 CUSTOMER STATES	CUSTOMER STATES WHEN	#024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	28-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#024	RECALEM	24-16-Mar-12	4	#4248	\$0.00	\$32.02	0.04	NA	AB	SCANNED FOR CODES, NONE, CHK OASIS & FOUND	REPAIR FOR VEH SURGE	CUSTOMER STATES WHEN	#024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	9-Feb-12	SUT HILL FORD	#024	RECALEM	24-16-Feb-12	1	#1310	\$0.00	\$29.24	0.0	NA	WI	VERIFY REPROGRAMMER	CUSTOMER STATES WHEN	#024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#024	RECALEM	24-24-Feb-12	2	#988	\$0.00	\$30.99	0.0	NA	TN	TEST DROVE VEHICLE, CHECK DTCs, NONE PRESS	S. ENGINE IS SURGING	CUSTOMER STATES WHEN	#024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	28-Nov-11	26-Jan-12	STUTTEVILLE FORD OF TALLAHUE	#024																

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	CRANKS	CC	ASSY	PROD DATE	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION		
DIAG - MISFIRE	ENGINE	C8TC0001	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPP	#24	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	EECT TEST NO CODES, NO TSB'S OR SSME, NO IN	CUSTOMER STATES ENGINE	#1258	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ET6C3	T1F6	FBI4T6	T1K0W	TC3	AF	15-Feb-12	23-Feb-12	PITTSBURG FORD	#1258	RECALEM	#24	6-Apr-12	2	2987	\$405.35	\$477.29	1	GA	KS	#CHECKED CK ENGINE LIGHT IN OASIS FOUND TSB 12	CUSTOMER STATES CHECK	#1258	V29	PT C&C
EXHAUST	ENGINE	N/A	2012	1FTFW1ET6C3	T1F6	FBI4T6	T1K0W	TC3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#1258	RECALEM	#24	23-Mar-12	3	12752	\$405.35	\$489.49	1	GA	TX	#VERIFIED CUSTOMERS CIL TRIM TABLES AND CL	C CHECK ENGINE LIGHT	#1258	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#24	17-Apr-12	2	2351	\$0.00	\$31.82	0	GA	OH	#ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES THAT	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C3	T1F6	FBI4T6	T1K0W	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD	#1258	RECALEM	#24	17-Apr-12	3	4487	\$0.00	\$33.52	0	GA	IL	#DIAG REPROGRAM PCM PER TSB 12 02 10	CUSTOMER STATES THAT	#1258	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#1258	NPP	#24	20-Apr-12	1	9	\$66.99	\$171.89	1	GA	ON	#ECC TEST CODE P0305 PERFORM IGNITION DIAGN	CHECK FOR ROUGH RUN	#1258	V52	PT C&C
FUEL INJECTOR	ENGINE	C3C3F004	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	23-Jan-12	25-Jan-12	DIETL FORD	#1258	NPP	#24	29-Mar-12	3	1103	\$130.35	\$564.54	5	GA	WA	#TEST DRIVE INTERMITTENTLY BETWEEN PCM PIN 84 AND	CUSTOMER STATES CHECK	#1258	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	3-Jan-11	12-Apr-12	GEORGE STOKFISH FORD (1987)	#1258	DIAG	#24	12-May-12	0	29	\$0.00	\$35.75	0	GA	ON	#VERIFIED CHECK ENGINE LAMP ON CODE P0306	PERFORM DIAGNOSTICS	#1258	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C3	T1F6	FBI4T6	T1K0W	TC3	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1258	DIAG	#24	18-Apr-12	1	1080	\$0.00	\$58.38	1	GA	SC	#CHECKED CONCERN CHECKED FOR CODES AL1 WHILE DRIVING VEHICLE	CIL WHILE DRIVING	#1258	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C3	T1F6	FBI4T6	T1K0W	TC3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD	#1258	NPP	#24	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES THAT	#1258	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	1-May-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1258	5.00E+212	E	6-Mar-12	1	1122	\$405.35	\$485.89	1	GA	ID	#CHECKED ECC SYSTEM KOED PASS KOEC P0300	CUSTOMER STATES THAT	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C3	T1F6	FBI4T6	T1K0W	TC3	AF	13-May-12	29-Feb-12	NORTHSHORE FORD	#1258	5.00E+212	E	15-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#VERIFY OWNER CONCERN CHECK FOR DTCs, P030	DESI OWNER STATES REPAIR	#1258	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C3	T1F6	FBI4T6	T1K0W	TC3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1258	RECALEM	#24	16-Apr-12	3	3501	\$413.00	\$502.77	1	GA	OK	#CHECK OUT TEST ECC SEN PCM PER TSB 12 10	C, CEL, ON DRIVES GR	#1258	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	T1F6	FBI4T6	T1K0W	TC3	AF	28-Feb-12	9-Apr-12	MACX GRUBBS FORD, INC.	#1258	RECALEM	#24	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#CODE P0308 P0300 RSB #12 02 10	CUSTOMER STATES THAT	#1258	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	T1F6	FBI4T6	T1K0W	TC3	AF	28-Nov-11	22-Feb-12	ARROW FORD	#1258	RECALEM	#24	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	TX	#REPROGRAM PCM - PERFORMED TSB 12 12 10 REPR	CUSTOMER STATES WHEN	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	T1F6	FBI4T6	T1K0W	TC3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1258	RECALEM	#24	19-Apr-12	3	6464	\$0.00	\$33.50	0	GA	ND	#CHECK ECC REFLASH PCM PER TSB 12 2 10	CHECK FOR ENGINE MIS	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	T1F6	FBI4T6	T1K0W	TC3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#1258	RECALEM	#24	30-Mar-12	-1	5031	\$0.00	\$30.63	0	GA	ON	#VERIFIED CUSTOMER CONCERN, TSB 12 02 10 AP	HESTATES SURGES WHEN	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	T1F6	FBI4T6	T1K0W	TC3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1258	RECALEM	#24	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#UPDATE PCM PER TSB 12 10, VERIFY ENGINE SLE	CUSTOMER STATES WHEN CIL	#1258	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5C3	T1F6	FBI4T6	T1K0W	TC3	AF	17-Feb-12		ALBI FORD LINCOLN JOLUETTE INC	#1258	12405	#24	23-Apr-12	-1	9	\$52.29	\$91.85	1	GA	QC	#0212 CONFIRMER PLANTION LA BOUGIE DU CYL 6	VERIFIER LE CK EN ALL	#1258	V29	PT C&C
DIAG - MISFIRE	ENGINE	C0DXS017	2012	1FTFX1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AJ	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#24	24-Apr-12	1	1653	\$0.00	\$119.18	2	GA	ON	#DIAG SELF TEST P0305 PPS NOT APPLY BUILD DAT	CUSTOMER STATES THAT	#1258	V29	PT C&C
DIAG - MISFIRE	ENGINE	C0RQA009	2012	1FTFW1ET2C3	T1F6	FBI4T6	T1K0W	TC3	AF	17-Mar-12		ARKS FORD CORPORATION	#1258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	GA	#VERIFIED CUST CONCERN TRUCK WAS RUNNING	ENGINE SUFFERED LOSS	#1258	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C3	T1F6	FBI4T6	T1K0W	TC3	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1258	5.00E+212	E	24-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#TEST ECC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE SO	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1258	RECALEM	#24	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#VERIFIED CONCERN, CIL	REPLACE CUSTOMER STATES THE	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C3	T1F6	FBI4T6	T1K0W	TC3	AF	17-Jan-12	15-Feb-12	ARKS FORD CORPORATION	#1258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	GA	#CONVERTOR FAILED ECC TEST, CODE P0301, REPR	CUSTOMER STATES IN	#1258	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C3	T1F6	FBI4T6	T1K0W	TC3	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1258	RECALEM	#24	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	WA	#ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES THAT	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C3	T1F6	FBI4T6	T1K0W	TC3	AJ	12-Jan-12	5-Apr-12	WADE FORD, INC.	#1258	RECALEM	#24	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	GA	#TEST DRIVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1258	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	23-Mar-12	14-Mar-12	MINNIELLE FORD CO	#1258	RECALEM	#24	15-Apr-12	3	3878	\$0.00	\$32.45	0	GA	TX	#VEHICLE CAME ON AND STARTED FLASHING, STOP	AND CRUISE STATES WHEN	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C3	T1F6	FBI4T6	T1K0W	TC3	AF	17-Jan-12	12-Jan-12	KRAPOHL FORD & LINCOLN CO.	#1258	RECALEM	#24	20-Apr-12	4	8929	\$0.00	\$32.50	0	GA	MI	#concern could not be verified, ecc diagnosis, pass	check, INTERMITTENT CUT OUT	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#24	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#CK CODES NONE PRESENT, CKD OASIS AND FOL	CHECK FOR MISFIRE WHEN	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#24	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#CK CODES NONE PRESENT, CKD OASIS AND FOL	CHECK FOR MISFIRE WHEN	#1258	V52	PT C&C
COP	ENGINE	C0TD0807	2012	1FTFW1ET9C3	T1F6	FBI4T6	T1K0W	TC3	AF	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#1258	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#IDS TEST, IDS, PULLED ODS, CK APPROVAL, CODE	P, CUSTOMER STATES CHECK	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C3	T1F6	FBI4T6	T1K0W	TC3	AF	19-Mar-12	8-Feb-12	SHERWOOD FORD	#1258	12029	C	24-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#PERFORM TSB REPROGRAM KIT IN COIL AND PLUG	DIAG AND REPORT EN	#1258	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	C0DEE001	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	9-Jan-12	6-Feb-12	RUSSELL FORD	#1258	5.00E+212	E	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	ON	#P0301 P1111 10 P0301 TEST, REPLACE LEFT	CUSTOMER STATES THAT	#1258	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C3	T1F6	FBI4T6	T1K0W	TC3	AJ	14-Feb-12	14-Feb-12	VENN EIDE FORD LINCOLN	#1258	RECALEM	#24	23-Mar-12	2	2958	\$405.35	\$476.85	1	GA	SD	#PERFORMED DIAG, P0430, PERFORM PPTS, REPL	CK OUT LACK OF POWER	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C3	T1F6	FBI4T6	T1K0W	TC3	AF	23-Mar-12	23-Mar-12	BOBBER FORD SALES, INC.	#1258	RECALEM	#24	29-Apr-12	1	1673	\$405.35	\$476.85	1	GA	IL	#ECC TEST, P0305, P0306, P0307, P0308, P030	CUSTOMER STATES THAT	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET0C3	T1F6	FBI4T6	T1K0W	TC3	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1258	RECALEM	#24	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#VERIFIED CONCERN PERFORMED IDS DIAGNOSTIC	DISPLAY, CUSTOMER STATES	#1258	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTX1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#24	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#TSB 12 02 10, TEST DRIVEABILITY CONCERN	CUSTOMER STATES DRIVING	#1258	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET0C3	T1F6	FBI4T6	T1K0W	TC3	AF	9-Mar-12	9-Mar-12	BOBBER FORD SALES, INC.	#1258	RECALEM	#24	29-Apr-12	1	1673	\$405.35	\$476.85	1	GA	IL	#PERFORMED DIAGNOSIS, UPDATED PCM TO LATEST	VERSION, CHECK DRIVEABILITY	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	17-Nov-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#1258	RECALEM	#24	23-Apr-12	5	3213	\$0.00	\$45.73	0	GA	AB	#PERFORMED TSB 12 10, NO CODES IN PCM, HOW	UNDER ACCELERATION	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C3	T1F6	FBI4T6	T1K0W	TC3	AF	21-Nov-11	31-Dec-11	GERMANY FORD	#1258	RECALEM	#24	24-Apr-12	4	3841	\$0.00	\$34.57	0	GA	OH	#PROGRAMMING IS CAUSAL, REPROGRAM PCM	PERFORMED TESTS LIGHT	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C3	T1F6	FBI4T6	T1K0W	TC3	AF	6-Feb-12	28-Feb-12	ASHIE OIL COMPANY	#1258	RECALEM	#24	23-Apr-12	2	8000	\$0.00	\$38.85	0	GA	NC	#TEST DRIVE NO MISS FELT TEST DRIVE WITH	IDS VEHICLE HAS AN ENG	#1258	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C3	T1F6	FBI4T6	T1K0W	TC3	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#1258	RECALEM	#24	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#COMPLETED DIAG FORD P0306 P0308 MISS	PERFORM CUSTOMER STATES	#1258	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET5C3	T1F6	FBI4T6	T1K0W	TC3	AF	14-Feb-12	8-Feb-12	WISCONSIN FORD, INC.	#1258	RECALEM	#24	23-Apr-12	3	4804	\$0.00	\$32.08	0	GA	ME	#ECC TESTED SYSTEM CODE P0304 FOUND, SSM	242, STARTED FLASHING	#1258	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C3	T1F6	FBI4T6	T1K0W	TC3	AJ	2-Dec-11	11-Feb-12	ROLLING FORD	#1258	RECALEM	#24	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	IA	#CHECKED FOR DTC, COULD NOT IMPROVE VEHIC	LE, TWO, CUSTOMER CONCERN	#1258	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET0C3	T1F6	FBI4T6	T1K0W	TC3	AF	13-Dec-11	31-Mar-12	SCOTT FORD	#1258	RECALEM	#24	24-Apr-12	1	2326	\$0.00	\$25.89	0	GA	WV</					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEalership	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORKERS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	8-Feb-12	1-Apr-12	CHEBUCK FORD SALES	#2383	5.00E+212	F	27-Apr-12	1	3787	\$282.57	\$353.42	13	NS	COMPLETED EEC TESTING, P4020 PRESENT THREE	CHECK ENGINE LIGHT IS ON	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	7-Apr-12	FORD OF AUGUSTA, INC.	#2383	RECALEM	24	24-Apr-12	1	6756	\$405.35	\$490.49	11	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHECK ENGINE LIGHT IS ON	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	#2383	RECALEM	24	18-Apr-12	1	4862	\$0.00	\$0.00	0	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SERVICE	CUSTOMER COMPLAINS	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CAULIAK	#2383	RECALEM	24	27-Apr-12	1	2366	\$0.00	\$0.00	0	MI	P4030 NEW PCM CALIBRATION & LH CAT CONVERTER	CHECK ENGINE LIGHT IS ON	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	4-Jan-12	26-Jan-12	MELOYD MOTORS LTD	#2383	RECALEM	24	24-Apr-12	3	7305	\$0.00	\$42.70	0	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN	ENGINE LIGHT WAS FLAS	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#2383	RECALEM	24	27-Apr-12	2	2063	\$0.00	\$33.57	0	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUR	CUSTOMER STATES CHE	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	11-Mar-12	2-Apr-12	YARMON FORD, INC.	#2383	RECALEM	24	13-Apr-12	1	1394	\$0.00	\$0.00	0	MI	PERFORM TSB 12.2 IO WPI	CHECK ENGINE LIGHT IS	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	1-Feb-12	22-Feb-12	SOERENS FORD, INC.	#2383	RECALEM	24	14-Apr-12	2	3955	\$0.00	\$37.02	0	WA	SCANNED DTCS P0305 P0316 REPROGRAM PCM	C CHECK ENGINE LIGHT	15	15	PT C&C
COP	ENGINE	C04E0308	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Dec-11	1-Mar-12	CHAMBER FORD	#2383	12029	C	30-Apr-12	3	3321	\$64.05	\$160.70	1	TX	MIL ON RETRIEVED CONFIDENTIAL COMP. TEST	CUSTOMER STATES CHE	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	3-Feb-12	CITY FORD SALES LTD	#2383	5.00E+212	F	20-Mar-12	1	3039	\$819.88	\$1,020.03	23	AB	TECH B054 REPLACE RCP	ADDON AS PER BH RRP	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	25-Apr-12	ROBERTS MOTORS, INC.	#2383	RECALEM	24	27-Apr-12	1	678	\$434.31	\$536.21	11	IL	TECH FOR CODES HAD P4030 CHECKED OASIS	CHECK ENGINE LIGHT IS	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	25-Jan-12	MT. GRAB FORD, INC.	#2383	RECALEM	24	18-Apr-12	3	5372	\$405.35	\$476.76	11	OH	ISS CODE P0430, SERVICED PER TSB 12.2 IO	CHECK ENGINE LIGHT ON	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	C0SD0019	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	20-Feb-12	NORTHSIDE FORD	#2383	RECALEM	24	28-Apr-12	3	10472	\$405.35	\$480.26	11	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	VEHICULAR STATES ENG	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	18-Dec-11	25-Feb-12	HILLCREST FORD LINCOLN	#2383	RECALEM	24	27-Apr-12	3	7622	\$405.35	\$494.38	11	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	C S CEL JUST CAME ON	15	15	PT C&C
TSB REFLASH	PT C&C	C0D4L008	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	22-Jan-12	28-Mar-12	MARSHALL WIDE FORD	#2383	RECALEM	24	28-Apr-12	2	3430	\$0.00	\$65.59	0	TX	VERIFY C&C CHECK DTCS FOUND P0308 AND P030	OWNER STATES 3 DAYS	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	2-Feb-12	24-Feb-12	MARYSVILLE FORD	#2383	RECALEM	24	28-Apr-12	3	6065	\$0.00	\$38.41	0	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTERLY, INC.	#2383	RECALEM	24	25-Apr-12	1	56	\$0.00	\$39.38	0	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENG LIGHT ON RUNS	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	26-Oct-11	30-Dec-11	DAVIS STANLEY FORD	#2383	RECALEM	24	30-Apr-12	5	11467	\$0.00	\$35.14	0	WA	PCM CALIBRATION - PER C&C	CUST STATES CHECK EN	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	#2383	RECALEM	24	30-Apr-12	3	10121	\$0.00	\$36.33	0	ND	CODE 4 - VERIFY CK ENG LITE ON, KOEO PASS, C	PERFORM CHECK ENGIN	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#2383	RECALEM	24	7-May-12	1	5162	\$0.00	\$36.69	0	WA	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12	210	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	16-Mar-12	ROBERTSON FORD	#2383	RECALEM	24	7-May-12	1	5118	\$0.00	\$37.01	0	WA	CHECK ENGINE LIGHT ON, RUNS ROUGH, RETRI	RETRIEVE CHECK ENGINE	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	3-Feb-12	MONTROSE FORD INC	#2383	RECALEM	24	30-Apr-12	3	5789	\$0.00	\$35.65	0	OH	OPERATION 120124.0.4 - RUN OASIS TSB 12.2	IO CUST STATES WAS DON	15	15	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	24-Feb-12	5-Apr-12	MELOYD MOTORS LTD	#2383	12029	C	2-May-12	1	2805	\$61.70	\$157.77	10	TX	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	Check out engine light on	15	15	PT C&C
COP	ENGINE	C0D5Y003	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	22-Jan-12	15-Mar-12	KRAPHOL FORD & LINCOLN CO.	#2383	12029	C	24-Apr-12	-1	3275	\$58.88	\$211.83	2	WA	ROAD TEST AND VERIFY. Road tested then code	P4030 HARD ACCEL LIKE PASS	15	15	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	27-Feb-12	9-Mar-12	BISON MOTOR COMPANY	#2383	12A680	0	30-Apr-12	2	2758	\$0.00	\$46.27	0	WA	PERFORMED IDS SELF TEST AT THIS TIME	CS DRIVING IN RAIN WHEN	15	15	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	8-Mar-12	WARREN FORD, INC.	#2383	DIAG	24	4-May-12	2	7742	\$0.00	\$66.04	0	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHECK ENGINE LIGHT IS	15	15	PT C&C
DIAG - MISFIRE	ENGINE	C0C8E002	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	23-Feb-12	AL PIERMONTI'S AUTO HD, FD, INC.	#2383	DIAG	24	8-May-12	2	2447	\$0.00	\$60.77	0	TX	TEST TEST P0308, PERFORMED BLANKS TEST	CUSTOMER STATES SER	15	15	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	23-Feb-12	HEISER FORD LINCOLN	#2383	DIAG	24	7-May-12	1	5088	\$0.00	\$49.38	0	WA	EEC TEST P0301, P0304 MISFIRE CYL #1 AND APO	CHECK FOR CAUSE OF A	15	15	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	7-Feb-12	BUCKT OUSTALE, INC.	#2383	DIAG	24	7-May-12	4	3476	\$0.00	\$41.85	0	WA	VERIFIED CONCERN, EEC SSM FOUND ENGINEERS	CHECK ENGINE LIGHT ON	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	25-Feb-12	ROBERTSON FORD	#2383	DIAG	24	8-May-12	1	4057	\$402.35	\$477.66	3	TX	TESTED ENGINE ELECTRICAL AND RECEIVED C	CHECK ENGINE LIGHT ON	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	13-Dec-11	FORD OF SLEIDEL	#2383	RECALEM	24	26-Apr-12	1	17687	\$405.35	\$480.84	11	WA	TESTED SYSTEM, REPLACED CONVERTER AND U	RUNNING BAD, SPUTTER	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#2383	RECALEM	24	13-May-12	2	4522	\$0.00	\$61.51	0	TX	CHECK DTCS S, P0301, NO CONCERN AT THIS TIME	CHECK ENGINE LIGHT ON	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	25-Feb-12	CONWAY FORD	#2383	RECALEM	24	8-May-12	1	4057	\$61.70	\$208.37	0	TX	ISSUE LINE A FOR ALL, TECH SELF TEST PASS	ANDREWS 7/17/2008 CH	15	15	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	28-Feb-12	20-Mar-12	SIOUX FALLS FORD LINCOLN	#2383	12029	C	7-May-12	2	6666	\$64.05	\$203.95	0	TX	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	15	15	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	6-Jan-12	7-Apr-12	SHERWOOD FORD	#2383	12029	C	4-May-12	1	867	\$61.70	\$204.59	0	TX	EEC TEST CODE P0302, PERFORMED PPOINPTING	DIAG AND REPORT ON C	15	15	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	16-Mar-12	REYNOLDS MOTOR COMPANY	#2383	DIAG	24	7-May-12	1	5247	\$0.00	\$34.01	0	TX	SCAN FOR CODES & CLEAR CODES FOR NOW, SEE	CUSTOMER STATES TH	15	15	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	#2383	DIAG	24	30-Apr-12	2	3217	\$0.00	\$51.40	0	TX	NS - ELECTRONIC ENGINE TEST THIS TIME	CHECK ENGINE LIGHT ON	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	18-Jan-12	RICHPORT FORD LINCOLN LTD	#2383	5.00E+212	E	7-May-12	4	5899	\$263.51	\$469.23	13	WA	CONFIRM CHECK ENGINE & CLEAR CODES	REPAIR FOR CHECK EN	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	10-Feb-12	25-Feb-12	ROBERTSON FORD	#2383	5.00E+212	E	8-May-12	1	5247	\$397.71	\$508.77	0	TX	ISS TEST P0308, PERFORMED BLANKS TEST	ENGINE PERFORMANCE	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	10-Nov-11	20-Jan-12	LAKENIA FORD	#2383	5.00E+212	E	3-May-12	4	8844	\$405.35	\$496.78	11	TX	VERIFIED CONCERN FOLLO AND REPROGRAMMED	P C S THAT SET LIGHT IS	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	27-Feb-12	14-Mar-12	HACIENSA FORD	#2383	5.00E+212	E	3-May-12	2	4702	\$500.44	\$652.34	0	TX	4702 SE212 CAT CONV & FACT HOLE IN #10557	C S VEH CK ENG LIGH	15	15	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	2-Feb-12	15-Apr-12	POWER FORD LINCOLN CO.	#2383	DIAG	24	3-May-12	1	2186	\$0.00	\$47.89	0	TX	DIAG RAN SCAN TEST AND FOUND CODES P030	CUSTOMER STATES CHE	15	15	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	22-Feb-12	15-Apr-12	AVALLON FORD SALES 1996 LIMITED	#2383	DIAG	24	9-May-12	-1	664	\$0.00	\$26.62	0	TX	CHECK ENGINE LIGHT ON/DRUCTION DATE, ROAD	550 CHECK REPORT FOR	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	23-Jan-12	LUMBERTON FORD, INC.	#2383	5.00E+212	E	4-May-12	1	10980	\$397.71	\$477.66	0	WA	CHECK DTCS, REPROGRAM PCM AND REPLACE	LIGHT ENGINE LIGHT IS	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#2383	5.00E+212	E	8-May-12	2	8913	\$397.71	\$507.77	0	TX	P4030 LEFT BANK CONVERTER REPAIRS, TESTED	CHECK FOR AT RISHMA	15	15	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	29-Nov-11	23-Dec-11	PAUL CLARK FORD	#2383	RECALEM	24	27-Apr-12	5	3887	\$524.98	\$632.00	0	WA	ISS TEST P0430, CHECKED OASIS, PERFORMED	T C S THE CEL WAS ON	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ETC	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	11-Jan-12	RIDGEWOOD FORD SALES LIMITED	#2383	RECALEM	24	8-May-12	4	3121	\$0.00	\$32.22	0	TX	EEC TEST ROAD TEST MONITOR ROAD TEST POW	ER LIKE MISFIRE FOLLO	15	15	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF																		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL Y	VIN	VEHICLE LIT	ENGINE	TRANS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	WORK ORDER NUMBER	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#024	RECALEM	#24	9-May-12	4	6589	\$434.31	\$518.10	1	IN	PA	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LIGHT ON	#1803	V42	PT	MAINTENANCE
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#024	RECALEM	#24	1-May-12	2	3667	\$293.51	\$390.84	131	IN	AB	EEC TEST P0301 P0430 IV, REPLACED #1 ON ENGINE LIGHT ON	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#024	RECALEM	#24	9-May-12	1	3659	\$413.00	\$448.37	1	IN	VT	VERIFY CONCERN RETIRED DTC CODES WITH O2 CUSTOMER STATES THE #1803	CUSTOMER STATES THE #1803	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	10-Jan-12	22-Mar-12	ECKENROD FORD SALES OF GULM	#024	RECALEM	#24	4-May-12	2	2074	\$0.00	\$31.05	0	IN	AL	VERIFY CONCERN KOEO SSM 2222S LEAD TO TSB STATES EMP LAMP CAM #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD LINCOLN, INC.	#024	RECALEM	#24	11-May-12	2	2134	\$0.00	\$38.46	0	IN	MB	VERIFIED CONCERN OF (EVER SPEED CONDITION) ELECTRICAL CONCERN #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#024	RECALEM	#24	23-Apr-12	3	1781	\$0.00	\$24.03	0	IN	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM ENGINE LIGHT ON	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CECB0011	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#024	RECALEM	#24	3-May-12	1	833	\$0.00	\$0.00	0	IN	WI	SELF TEST FOUND CODE P0430, PERFORM PPT #1 VEHICLE HAS ROUGH IDLE #1803	ENGINE LIGHT ON	#1803	V40	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#024	RECALEM	#24	7-May-12	2	1423	\$0.00	\$27.97	0	IN	SD	TSB 12 2 10 REPROGRAMMED THE PCM WPI CHECK ENGINE LIGHT #1803	ENGINE LIGHT ON	#1803	V44	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	15-Feb-12	22-Mar-12	SAMES MOTOR COMPANY, INC.	#024	RECALEM	#24	9-May-12	2	2172	\$0.00	\$0.00	0	IN	TX	DIAG. ENGINE LIGHT ON RETIRED DTC P03 8622 CS SERVICE ENGINE #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	28-Dec-12	13-Apr-12	CELEBRATION FORD SALES LTD	#024	RECALEM	#24	11-May-12	1	1685	\$0.00	\$42.05	0	IN	SK	SELF TEST P0303 CHECK OASIS, FOUND SSM 2222 CHECK CAUSE OF ENGINE #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	13-Jan-12	14-Feb-12	FORD LINCOLN OF COOKVILLE	#024	RECALEM	#24	10-May-12	3	6660	\$0.00	\$27.96	0	IN	TN	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPROGRAMMED CUSTOMER STATES CHECK #1803	ENGINE LIGHT ON	#1803	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEC008	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#024	RECALEM	#24	8-May-12	1	764	\$84.05	\$142.25	2	IN	AL	TEST EEC, ROAD TEST WITH MONITOR, PERFORMANCE STATES VEHICLE #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	#24	15-May-12	4	11781	\$58.88	\$113.41	1	IN	MN	VERIFY CONCERN AND WED COIL NOW MISFIRE CHECK ENGINE LIGHT #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEHC4017	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	27-Jan-12	26-Jan-12	SUN VALLEY FORD	#024	RECALEM	#24	8-May-12	4	4168	\$319.19	\$867.62	5	IN	CA	INJECTOR TEST EEC COIL PROBLEM STILL PRESENT CUSTOMER STATES CHECK #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	28-Feb-12	7-Apr-12	BARILE FORD, INC.	#024	RECALEM	#24	14-May-12	2	3430	\$0.00	\$118.18	1	IN	IN	ROADTEST RUNS OK WITH REFER CUSTOMER TO STEP ON GAS, TEST MISFIRE #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	20-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#024	RECALEM	#24	2-May-12	2	1428	\$0.00	\$15.28	0	IN	OK	CK ENGINE LIGHT ON PERFORM EEC TEST WITH IDS CUSTOMER CLAIMS VEHICLE #1803	ENGINE LIGHT ON	#1803	V42	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	17-Feb-12	5-Mar-12	TERRERBONE FORD	#024	RECALEM	#24	15-May-12	3	5633	\$0.00	\$27.97	0	IN	LA	EEC TEST NO CODES IN OASIS AND NO MESSAGES CUSTOMER STATES WORK #1803	ENGINE LIGHT ON	#1803	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	28-Feb-12	8-Mar-12	SCOTT FORD	#024	RECALEM	#24	14-May-12	3	3847	\$0.00	\$48.50	1	IN	MI	SCAN FOR CODES, RETIRED P0308 ROAD TEST ON WEAY, IN WORK DOWN #1803	ENGINE LIGHT ON	#1803	V42	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#024	RECALEM	#24	9-May-12	1	1579	\$0.00	\$54.25	1	IN	TX	PERFORMED EEA, EEC TO REPAIRS ARE TO BE AF AC SYS OK ENGINE LAMP #1803	ENGINE LIGHT ON	#1803	V42	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEHB0008	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	7-Apr-12	30-Apr-12	SMITH CARNS FORD LINCOLN	#024	RECALEM	#24	8-May-12	1	871	\$0.00	\$155.61	2	IN	NY	VERIFY CONCERN POWERFIRE BACK PRESSURE CUSTOMER STATES CHECK #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	27-Feb-12	27-Apr-12	DALE HOWARD FORD, INC.	#024	RECALEM	#24	15-May-12	1	1929	\$465.35	\$525.35	1	IN	TX	SCAN TEST KOEO, REPROGRAM PCM AND RETEST NO CODES CUSTOMER STATES CHECK #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CDXA0511	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	#24	24-Apr-12	2	4584	\$397.71	\$488.98	1	IN	MN	VERIFY CONCERN LIGHT, BUT THE UPDATE TO THE CHECK ENGINE LIGHT #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#024	RECALEM	#24	28-Apr-12	3	9844	\$405.35	\$483.30	1	IN	WA	VERIFIED CONCERN, EEC TEST P0430, TSB 12 02 CUSTOMER STATES CHECK #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	31-Jan-12	3-Feb-12	GEISER FORD, INC.	#024	RECALEM	#24	11-May-12	4	2638	\$449.87	\$533.80	1	IN	TX	VERIFY EEC ON AND COMPUTER CHECKS SHOW NO CODES CUSTOMER STATES CHECK #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	11-Jan-12	27-Jan-12	LONGMONT FORD	#024	RECALEM	#24	7-May-12	4	8933	\$405.35	\$503.44	1	IN	CO	DIAGNOSE P0430 CATALYTIC EFFICIENCY BANK 2 REPAIR / CONCERN #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#024	RECALEM	#24	10-May-12	4	17473	\$397.71	\$488.98	1	IN	TX	SCALEM 04 EEC TEST P0430, REPROGRAM PCM AND REPROGRAM CUSTOMER STATES CHECK #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEGP3317	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#024	RECALEM	#24	11-May-12	2	6282	\$0.00	\$0.00	0	IN	NB	VERIFY CONCERN CHECKED OASIS FOUND AND P1 ck engine light on and its m #1803	ENGINE LIGHT ON	#1803	V42	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	17-Jan-12	19-Apr-12	DAYTOWN FORD	#024	RECALEM	#24	14-May-12	1	2568	\$0.00	\$35.20	0	IN	TX	CHECK DTCs CODE PASS AND REPROGRAM THE TRUCK STALLS WHILE AT #1803	ENGINE LIGHT ON	#1803	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEH007	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	30-Jan-12	15-Apr-12	DALE HOWARD FORD, INC.	#024	RECALEM	#24	15-May-12	1	2682	\$0.00	\$22.35	0	IN	TX	EEC TEST TROUBLE CODES AS INSTRUCTED, CUSTOMER STATES CHECK #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEKC0008	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	#024	RECALEM	#24	11-May-12	2	669	\$0.00	\$36.69	0	IN	PA	PERFORMED TSB 12 2 10, REPROGRAMMED PCM, C3 TRUCK IS MISSING O2 #1803	ENGINE LIGHT ON	#1803	V40	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	13-Jan-12	24-Feb-12	ROBERTSON FORD SALES, INC.	#024	RECALEM	#24	10-May-12	3	3022	\$0.00	\$36.32	0	IN	OR	VERIFIED STUMBLE MISFIRE CONCERN NO DTCs DETECTED TRUCKS WHEN #1803	ENGINE LIGHT ON	#1803	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	22-Jan-12	6-Mar-12	ALBEMARLE MOTOR COMPANY	#024	RECALEM	#24	9-May-12	1	800	\$0.00	\$30.81	0	IN	TX	VERIFIED CONCERN, DIAGNOSIS N KOEO P1111 K2 CHECK ENGINE LIGHT #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#024	RECALEM	#24	15-May-12	3	6302	\$0.00	\$32.05	0	IN	PA	VERIFIED CHECK ENGINE LIGHT BY EEC TEST KOEO STATES CHECK ENGINE #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEBF0004	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	4-Jan-12	25-Jan-12	RUSTY KECK FORD, INC.	#024	RECALEM	#24	15-May-12	4	10134	\$0.00	\$39.10	0	IN	KS	M O 10124 RECALL, REPROGRAM PCM PER TSB, CUSTOMER REQUEST T #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	6-Mar-12	21-Mar-12	ROGER WHITFIELD FORD	#024	RECALEM	#24	15-May-12	1	3400	\$0.00	\$31.09	0	IN	TX	CHECKED AND FOUND P0308 FOUND TSB 12 2 10, CUSTOMER STATES CHECK #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	CEBV0007	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	19-Jan-12	24-Apr-12	LAMOLIE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	IN	VT	VERIFIED CONCERN CODE BALANCE AGAIN SPM CUSTOMER STATES VEHICLE #1803	ENGINE LIGHT ON	#1803	V52	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	6-Feb-12	26-Mar-12	LONG-LEWIS FORD LINCOLN	#024	RECALEM	#24	18-May-12	2	6201	\$64.85	\$151.48	1	IN	AL	KOEO PLUG FAILURE, REBOOT, SELF TEST P0301, RE29 CUST. STATES CHECK #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	12-Dec-11	20-May-12	WOODBRIDGE FORD LINCOLN LTD	#024	RECALEM	#24	22-May-12	1	3832	\$65.29	\$225.35	1	IN	TX	VERIFIED CONCERN, CHECKED BALANCE, TEST WHEN DRIVING AND ACCEL #1803	ENGINE LIGHT ON	#1803	V42	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	17-Jan-12	30-Jan-12	OZARK FORD LINCOLN	#024	RECALEM	#24	17-May-12	4	7490	\$84.05	\$122.40	1	IN	MO	KOEO TEST P0301 RAN CYL POWER BALANCE REPAIR CUSTOMER STATES THAT #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	17-Jan-12	22-Feb-12	OSCHENBERG FORD, INC.	#024	RECALEM	#24	12-May-12	3	4975	\$302.10	\$708.08	4	IN	WI	EEC DIAG DTC P0303 (3) EEC P959 CO2-4 CUSTOMER STATES THE #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	5-Apr-12	19-May-12	MIKE REYNOLDS FORD LINCOLN	#024	RECALEM	#24	10-May-12	1	820	\$0.00	\$148.81	1	IN	TX	VERIFY CONCERN, ENGINE IS STILL PRESENT, PERFORMANCE STATES CHECK #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	8-Feb-12	7-Mar-12	CHAPARRAL FORD, INC.	#024	RECALEM	#24	17-May-12	3	6882	\$0.00	\$21.96	2	IN	TX	CKED OUT ON ENGINE LIGHT, NO MISFIRE DETECTED E29 CS ENGINE LIGHT CAM #1803	ENGINE LIGHT ON	#1803	V29	PT	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T4C3	T1F6	F18A12	T1K0V	T1C3	AF	9-Mar-12																			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL	YIN	VEHICLE	ENGINE	TRANS	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	TECH COMMENTS 3	CLAIM BINNED FUNCTION
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	11-Feb-12	31-Mar-12	FAULKNER-CIOCCA FORD	9F593	17-May-12	2	3503	\$335.05	\$925.96	7	PA	#CHECKED AND PULLED VIT D1 NO. NO DTC'S. D2	CU STATES ON COLD S	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	11-Mar-12	26-Mar-12	TERRY ORTINSKY ROYAL FORD SALE	12405	23-May-12	2	4786	\$0.00	\$31.00	0	PA	#SCANNED AND PULLED C AS IT WAS RAINING. CK	CU STATES ON STARTED	P/C&C
DIAG- MISFIRE	ENGINE	CE30B013	2012	1FTFX1T2C3	T/F6	F/B41E	T/KW	T/C3	AF	11-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	22-May-12	2	2035	\$90.00	\$55.78	1	BC	#VERIFY CONCERN. EEC STRATEGIES RESET CK	BOSS DOWN WHEN PAS	P/C&C
DIAG- MISFIRE	ENGINE	CE30B013	2012	1FTFX1T2C3	T/F6	F/B41E	T/KW	T/C3	AF	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	DIAG	26-May-12	2	1686	\$0.00	\$91.61	1	PA	#RAN ALL TESTS ALL PAS OASIS NPF	CND UNDRIVER STATES THAT TH	P/C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.00E+212	23-May-12	3	7581	\$434.31	\$513.35	1	PA	#PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check T	P/C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	12-Jan-12	ALLAN VOIL FORD LINCOLN INC.	RECALEM	9-May-12	4	16075	\$434.31	\$533.50	1	PA	#VERIFIED CHECK ENGINE RECAL EMAMISIN 18	CUSTOMER STATES EN	P/C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	22-Nov-11	27-Mar-12	BRIEN MOTORS INC.	RECAL	24-May-12	2	6116	\$0.00	\$0.00	0	WA	#TEST EEC AND P0306 RECAL AS PER TSB	AND CLOCK ENGINE LITE CAME ON	P/C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	8-Dec-11	CAPITAL FORD LINCOLN INC.	RECAL	24-May-12	6	10341	\$0.00	\$40.75	0	PA	#ROAD TEST CONFIRMED S OCH REPROGRAM	CUSTOMER WAS DRIVIN	P/C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	RECALEM	18-May-12	2	6201	\$0.00	\$35.63	0	PA	#POW OIL AND COIL PLUGS WELL. SEE JOE'S	REPAIR CHECK ENG LIG	P/C&C
COP	ENGINE	CEPA1002	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	9-Dec-11	28-Dec-11	MULLINAX FORD	12029	23-May-12	6	9204	\$91.50	\$305.73	2	PA	#INSTAL IDS P0306 RUN TESTS NO TESTS PPT	EC29 CUST STATES CHECK	P/C&C
COP	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	12029	23-May-12	3	6597	\$72.09	\$108.71	0	PA	#XPERFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC	P/C&C
COP	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	23-May-12	3	3725	\$58.88	\$138.73	1	PA	#XEEC TEST P0306. DOL DISPLAY IGNITION DASH	MISFIRE CHECK ENGINE LI	P/C&C
COP	ENGINE	CE3A1025	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	18-Apr-12	CHAPARRAL FORD, INC.	12029	23-May-12	2	8691	\$58.88	\$172.71	1	PA	#CKED OUT TO VERIFY C O	INSPECT NO VISIBLE D	P/C&C
COP	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	23-May-12	1	2181	\$68.99	\$238.91	2	PA	#CKED OUT TO VERIFY C O	INSPECT NO VISIBLE D	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	6-Dec-11	28-Dec-11	KEN WILSON FORD INC.	DIAG	30-May-12	6	9961	\$0.00	\$38.49	1	PA	#ISS TEST CODE P0306 OASIS CONTACT HISTORY	CUSTOMER STATES YESTER	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN OF	DIAG	30-May-12	1	1352	\$0.00	\$42.10	1	PA	#TECH CHECKED AND REC	CODE AND ROADTESTED	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	30-May-12	2	2690	\$0.00	\$74.14	1	PA	#TECH CHECKED AND VERIFIED THIS CONCERN	CUSTOMER STATES THE CHECK	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	8-Mar-12	19-Apr-12	BOUNDARY FORD SALES LTD.	NPF	23-May-12	2	1327	\$0.00	\$103.00	1	PA	#INSPECTED ADVISORY C O	intercooler. then when tall	P/C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	29-Mar-12	25-Apr-12	CHESTATE FORD	RECALEM	24-May-12	1	2481	\$442.50	\$527.58	1	PA	#04 RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENGINE	P/C&C
COP	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	12029	23-May-12	5	15183	\$64.05	\$105.32	1	PA	#XEEC TEST CODE P0305. REPLACED NUMBER 5	CHECK ENGINE LIGHT ON	P/C&C
COP	ENGINE	CEM4004	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	\$0.00	\$68.63	1	PA	#XEEC TEST CODE P0305. REPLACED NUMBER 5	CHECK ENGINE LIGHT ON	P/C&C
DIAG- MISFIRE	ENGINE	CE5F0001	2012	1FTFX1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	20-Dec-11	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	DIAG	23-May-12	3	5021	\$58.88	\$138.62	1	PA	#NCTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDER CUSTOMER STATES TH	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. IN	DIAG	23-May-12	3	6208	\$0.00	\$16.05	0	PA	#DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	A S CHECK ENGINE LIGHT	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	25-Apr-12	WILSON FORD LINCOLN INC.	DIAG	23-May-12	2	1321	\$0.00	\$68.63	1	PA	#INSPECTED & FOUND ENITATING THE ISSUE	CHECK AND REPORT FO	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	23-May-12	1	1563	\$0.00	\$46.40	1	PA	#CUST STATES CK ENGINE FL	FLASHED AFTER AN	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	9-Mar-12	16-Mar-12	WATERTOWN FORD	DIAG	23-May-12	3	3117	\$0.00	\$37.16	1	PA	#ROAD TEST VEHICLE RUN ON TEST CK	REFERRED CHECK ENGINE LIGHT	P/C&C
CATALYTIC CONVERTER	EXHAUST	CEB0007	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	23-Feb-12	18-Mar-12	SUNSHINE FORD LINCOLN INC.	DIAG	23-May-12	1	1357	\$480.95	\$670.38	1	PA	#P0306 RAN OASIS LOCKED AND REPROGRAM	CUSTOMER STATES CH	P/C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN IN.	RECALEM	24-May-12	1	2119	\$0.00	\$31.45	0	PA	#CC 04 BPM RECALEM	PERFORM C	P/C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	19-Nov-11	12-Dec-11	MOMM MOTOR COMPANY, INC.	RECALEM	24-May-12	6	11420	\$0.00	\$27.22	0	PA	#NO CODES. CHECKED OASIS. PERFORMED TSB	ENGINE SOUNDS AND A	P/C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	24-Feb-12	14-Apr-12	WILLIAMS FORD SALES	RECALEM	24-May-12	1	4510	\$0.00	\$25.00	0	PA	#PERFORMED DIAG CHECK AND PERFORMED PNP	TEST ON DTC P0306	P/C&C
COP	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	12029	23-May-12	4	4849	\$58.88	\$170.51	1	PA	#XPERFORM ROAD TEST TCM	IS AT ITS LATEST CAL	P/C&C
COP	ENGINE	CE3C3009	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	30-Apr-12	22-May-12	TOUSLEY FORD, INC.	12029	23-May-12	1	700	\$58.88	\$196.40	1	PA	#XROAD TEST AND DID NO	IMMO RELATIVE COMPRI	P/C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	3-Apr-12	WILSON FORD LINCOLN INC.	DIAG	23-May-12	1	1164	\$5.65	\$117.29	1	PA	#REPLACED BANK 2 CATALYTIC CONVERTER AS	PERFORMED REPAIR	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	23-May-12	2	5291	\$0.00	\$71.32	1	PA	#EEC TEST. P0306/P0304	RE	P/C&C
DIAG- MISFIRE	ENGINE	CEW92411	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	23-May-12	2	2716	\$0.00	\$102.18	1	PA	#EEC TEST. P0306. PNP	CK	P/C&C
DIAG- MISFIRE	ENGINE	CEW9240	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	19-Mar-12	14-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	23-May-12	1	3160	\$0.00	\$91.66	1	PA	#EEC TEST. P0306. PNP	CK	P/C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	5.00E+212	22-May-12	2	4852	\$413.00	\$513.38	1	PA	#DIAG EEC TEST PINTPOINT H	AND FOUND LEFT C	P/C&C
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	5.00E+212	29-May-12	3	5463	\$397.71	\$464.82	1	PA	#CATALYST CODE. IDS	ISBLEY YET INSTRUCTED TO	P/C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	24-Apr-12	WILSON FORD LINCOLN INC.	5.00E+212	29-May-12	1	1440	\$1,228.05	\$1,482.79	1	PA	#PERFORMED DIAG CHECK AND PERFORMED PNP	TEST ON DTC P0306	P/C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	5.00E+212	29-May-12	2	1050	\$297.71	\$610.39	1	PA	#VERIFY CONCERN. CHECK	VERIFIER. CHECK FOR PC	P/C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	27-Jan-12	23-Mar-12	COREY FORBES LIMITED	RECALEM	24-May-12	3	3352	\$263.51	\$366.24	1	PA	#VERIFIED CONCERN WITNESS	CHECK FOR PC	P/C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	19-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	RECALEM	24-May-12	3	3923	\$263.51	\$366.24	1	PA	#REPLACED BANK 2 CATALYTIC CONVERTER AS	PERFORMED REPAIR	P/C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	24-May-12	4	13688	\$293.51	\$467.37	1	PA	#INSPECTED FOR CEL	LDI found TSB 12 2 to truck	P/C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	RECALEM	24-May-12	2	4252	\$0.00	\$0.00	0	PA	#CONFIRMED M O	PERFORM NOW. P0430 NOT PRE	P/C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	RECALEM	24-May-12	2	4252	\$0.00	\$38.92	0	PA	#INSPECTED FOR CHECK	ENGINE LIGHT ON. CHECK	P/C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	RECALEM	24-May-12	3	10207	\$0.00	\$41.72	0	PA	#EEC TEST. NO CODES. CHECK	OASIS. SSM 22225.	P/C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	RECALEM	24-May-12	2	10332	\$0.00	\$42.88	0	PA	#EEC CHECKED CODE P030	FOLLOWED TSB 12 02	P/C&C
COP	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	4-Nov-11	22-Mar-12	TWO-WAY SERVICE LTD	RECALEM	24-May-12	1	3842	\$0.00	\$32.60	0	PA	#CHECK DTC'S. NONE. C	HIGH FOR FUTURE UPDA	P/C&C
COP	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	6-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES L	12029	23-May-12	3	6894	\$68.99	\$208.07	2	PA	#XSEEL TEST PCM. P0304. 4	SPK PLUG. R/T MONIT	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AJ	22-Mar-12	9-Apr-12	WOOD MOTORS FORD	12029	23-May-12	2	1572	\$133.98	\$157.15	0	PA	#REPLACED COILS ON C	YLS & FAND T TEST DRO	P/C&C
DIAG- MISFIRE	ENGINE	CEBX0017	2012	1FTFX1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	21-Feb-12	WEBER-HARRIS FORD INC.	6K775	29-May-12	2	3002	\$0.00	\$297.28	4	PA	#REPLACED COILS ON C	YLS & FAND T TEST DRO	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	14-Dec-11	TENVOORDE FORD INC.	6K775	29-May-12	5	6940	\$0.00	\$34.34	0	PA	#TESTED EEC SYSTEM	PC5B12 2 10	P/C&C
DIAG- MISFIRE	ENGINE	CECU0021	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	19-Mar-12	ROUTINE FORD AND FORD LINCOLN	6K775	29-May-12	1	492	\$0.00	\$243.25	1	PA	#PASS CODES NO MISFIRE	RUNNING GREAT C	P/C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C3	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	9-Kas-12	K											

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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	26-Mar-12	23-Apr-12	ARMSTRONG FORD OF HOMESTEAD	#	67K75	2012	12-Jun-12	2	3260	\$0.00	\$42.89	1	LA	VERIFIED CONCERN, FOLLOWED TSB 12.6.4 NO DTC	ENGINE MISFIRE	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T4C	T76	FBI	418	TW	TC3	AF	23-May-12	23-May-12	PRINCE GEORGE MOTORS LTD	#	67K75	2012	13-Jun-12	-1	6	\$0.00	\$56.82	1	BC	SCAN CODES FOUND P0300, P0304, P0305, P0306	FOUND CHECK ENGINE	LA	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T4C	T76	FBI	418	TW	TC3	AF	19-Nov-11	23-Feb-12	DAVE MOORE FORD, INC.	#	67K75	2012	5-Jun-12	2	12571	\$300.83	\$382.88	1	TX	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON	LA	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	67K75	2012	14-Jun-12	1	4977	\$66.99	\$172.41	1	SK	REPLACED #2 COIL AND PLUG FOR MISFIRE CONC	ENGINE MISFIRE	STILL	1	PT C&C
SPARK PLUGS	ENGINE	CFMB010	2012	1FTFW1E1T6C	T76	FBI	418	TW	TC3	AF	13-Nov-11	14-May-12	SHERWOOD FORD	#	67K75	2012	13-Jun-12	2	4946	\$106.58	\$308.24	1	CA	XOEEC TEST (COIL CODE) SPARK PLUGS (4) ELECTRODE	CHECK PCM AS VEHICLE	LA	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	26-Feb-12	7-Apr-12	HIXSON AUTOPLEX	#	67K75	2012	11-Jun-12	3	4519	\$292.99	\$375.92	1	LA	TEST DRIVE, RAN EEC SYSTEM TESTS, PERFORMED	CUSTOMER STATES THAT	LA	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LEE	#	67K75	2012	5-Jun-12	4	4096	\$283.51	\$361.92	1	QC	REPLACER CATALYSTEUR GAUCHE ET REPEROGE	TEMOIN DANOMALIE ALL	LA	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AJ	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	#	67K75	2012	7-Jun-12	1	15	\$0.00	\$44.89	1	FL	PERFORM TSB 12.6.4 PCM UPGRADE FOR MEMOR	CHECK ENGINE LIGHT IS	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AJ	8-Feb-12	23-Feb-12	MARSHAL WIDE FORD, INC.	#	67K75	2012	13-Jun-12	4	9469	\$0.00	\$48.49	1	TX	ROAD TEST THE ENGINE LIGHT IS ON EEC TEST	CK ENGINE LIGHT IS ON	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	2012	14-Jun-12	1	9843	\$0.00	\$39.29	1	LA	CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	11-Jun-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	67K75	2012	14-Jun-12	3	4977	\$13.66	\$72.23	1	MS	PERFORMED TSB 12.6.4 AND UPDATED PCM AND	CHECK ENGINE LIGHT	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AJ	8-Feb-12	23-Feb-12	MARSHAL WIDE FORD, INC.	#	67K75	2012	13-Jun-12	4	9469	\$0.00	\$48.49	1	TX	ROAD TEST THE ENGINE LIGHT IS ON EEC TEST	CK ENGINE LIGHT IS ON	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	#	67K75	2012	15-Jun-12	3	7482	\$0.00	\$40.51	1	NE	RUN QUICK TEST P0308 PERFORM TSB 12.6.4 RE	VEHICLE WAS CHUGGING	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	#	67K75	2012	5-Jun-12	3	6981	\$0.00	\$37.71	0	LA	RUN EEC DIAG TESTS KOEP P0308 POWER BAL	TECH CUSTOMER STATES WHEN	LA	1	PT C&C
DIAG - MISFIRE	ENGINE	CFE05019	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	20-Apr-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#	67K75	2012	6-Jun-12	6	7274	\$0.00	\$168.06	1	AB	SCANNED, NO CODES, C/P HAS ADD, CONTACTED	ADVISE TO REPAIR FOR	LA	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	3-Dec-11	18-Feb-12	FORD OF OCALA LINCOLN OF OCAL	#	67K75	2012	12-Jun-12	4	10154	\$410.82	\$463.84	1	FL	DIAG. REPLACE LEFT SIDE CAT CONV AND REPR	CUSTOMER STATES THE	LA	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AJ	7-Mar-12	2-May-12	PERFORMANCE FORD	#	67K75	2012	13-Jun-12	2	5322	\$308.75	\$398.22	1	NE	TSB 12.6.4 DIAG, CODE ARRIVAL	CUSTOMER STATES THE	LA	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	9-Nov-11	3-Jun-12	D & D MOTORS, INC.	#	67K75	2012	13-Jun-12	6	12714	\$333.72	\$333.72	0	LA	FIXED DOCUMENTS 618.12 C/P P0308 REPLACED	CHECK ENGINE LIGHT ON	LA	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	17-Feb-12	26-Apr-12	JIM HATHAWAY FORD SALES LEMITE	#	67K75	2012	11-Jun-12	2	3956	\$263.51	\$356.84	1	NS	PERFORM SYSTEM TESTS CODE P0430 REPLA	REPAIR CAUSE MIL LIGHT	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AJ	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	#	67K75	2012	11-Jun-12	7	5868	\$308.75	\$395.44	1	LA	VERIFIED CUSTOMER COMPLAINED NEW LEFT	B4 DRIVEABILITY GAIN	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	#	67K75	2012	11-Jun-12	3	12687	\$0.00	\$35.15	1	TX	SELF TEST PASS MODE B 12.6.4 WAS MULTIPLE	C/S AT TIMES ENGINE	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AJ	10-Feb-12	10-Mar-12	HELFMAN FORD, INC.	#	67K75	2012	12-Jun-12	4	10950	\$0.00	\$45.79	1	LA	PCM REPROGRAM YES KOED PASS KOER PASS	CHECK ENGINE LIGHT	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	18-Mar-12	5-May-12	LANGDALE FORD COMPANY	#	67K75	2012	11-Jun-12	2	3880	\$0.00	\$30.02	1	GA	DOES NOT OPERATE SELF-TESTER PLATE PRES	CHECK ENGINE LIGHT ON	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	#	67K75	2012	11-Jun-12	3	12687	\$0.00	\$35.15	1	TX	SELF TEST PASS MODE B 12.6.4 WAS MULTIPLE	C/S AT TIMES ENGINE	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AJ	28-Jan-12	4-Apr-12	JONES FORD, INC.	#	67K75	2012	12-Jun-12	3	3232	\$0.00	\$43.84	1	LA	WARRANTY VERIFY CONCERN EEC TEST CODES	CUSTOMER STATES CHE	LA	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	23-Feb-12	6-Apr-12	LARRY H. MILLER FORD LINCOLN P	#	67K75	2012	18-Jun-12	3	5787	\$64.05	\$153.24	1	LA	XOAWARRANTY, TEST DROPPED COIL AND SPARK	GUAGES STATES THAT	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	23-Feb-12	6-Apr-12	LARRY H. MILLER FORD LINCOLN P	#	67K75	2012	18-Jun-12	3	5787	\$64.05	\$153.24	1	LA	XOAWARRANTY, TEST DROPPED COIL AND SPARK	GUAGES STATES THAT	LA	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	4-May-12	26-May-12	FORMULE FORD, INC.	#	67K75	2012	13-Jun-12	1	1056	\$0.00	\$34.48	0	NS	QC (SORTER CODE P0300,P0302 19E872 A EST	ANALYSIS VERIFY CHECK ENGINE	LA	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	21-Feb-12	31-Mar-12	ARMSTRONG FORD OF HOMESTEAD	#	67K75	2012	6-Jun-12	3	6991	\$371.89	\$474.83	1	FL	IDS DIAG DTC P0402, CATALYTIC DIAG, BACK	PRES C/S THAT CHECK ENGINE	LA	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	18-Nov-11	3-Dec-11	JIM HANSEN'S GATEWAY FORD LINC	#	67K75	2012	18-Jun-12	7	11558	\$263.51	\$414.81	1	TX	PERFORM DIAG P0308 PERFORM PROGRAM PCM	PLUGS TESTS	LA	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	17-Apr-12	26-May-12	WINDSOR MOTORS 1975 LTD.	#	67K75	2012	9-Jun-12	1	1115	\$318.27	\$550.19	1	AB	VERIFIED CEL ON, CHECKST H/F YES, HPF NO	C/S CHECK ENGINE MECHANIC	LA	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	18-Jun-12	13-Jul-12	WINDSOR MOTORS 1975 LTD.	#	67K75	2012	9-Jun-12	1	1115	\$318.27	\$550.19	1	AB	VERIFIED CEL ON, CHECKST H/F YES, HPF NO	C/S CHECK ENGINE MECHANIC	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	24-Feb-12	13-Mar-12	BICKER FORD, INC.	#	67K75	2012	9-Jun-12	3	10192	\$17.84	\$57.07	1	FL	CHECK ENGINE LIGHT ON AND RUNNING ROUGH	CHECK ENGINE LIGHT	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	8-Feb-12	16-Apr-12	NAXTER FORD, INC.	#	67K75	2012	18-Jun-12	3	10234	\$170.74	\$56.18	1	NE	PERFORM DIAGNOSIS DRIPPLERS, 120844	CUSTOMER STATES THAT	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	22-Apr-12	4-Jun-12	ELDER FORD, INC.	#	67K75	2012	9-Jun-12	1	695	\$0.00	\$49.79	1	TX	CC 42 K/P REPAIR, KOED PASS, KOER PASS, KO	ER LIGHT ON	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	13-Dec-11	11-Jan-12	FRIENDSHIP FORD	#	67K75	2012	7-Jun-12	5	4658	\$10.74	\$48.42	1	TX	VERIFIED CEL INSTALLED IN PROGRAMMED PCM	AND CUSTOMER STATES	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	29-Mar-12	25-Apr-12	CHESLATE FORD	#	67K75	2012	7-Jun-12	2	888	\$0.00	\$43.90	1	GA	PREFORMED DIAG, P0304, P0305, P0306	UPDATED CUST STATES ENGINE	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	3-Apr-12	25-May-12	KOED PASS FORD, INC.	#	67K75	2012	7-Jun-12	1	1087	\$0.00	\$37.15	1	TX	PERFORM DIAG P0308 PERFORM PROGRAM PCM	PLUGS TESTS	LA	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	67K75	2012	11-Jun-12	6	4762	\$0.00	\$36.82	1	LA	CONFIRMED ON TEST DRIVE NO CODES, COI	CUSTOMER STATES ENGINE	LA	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	7-May-12	26-May-12	HOUNTS FORD SALES LTD.	#	67K75	2012	5-Jun-12	1	501	\$160.40	\$365.51	1	BC	RETRIEVE DTC'S P0306, TER HEAD, WAS ABLE	TO ENGINE CHECK ENGINE	LA	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	28-Nov-11	31-Mar-12	ROCKFORD MOTORS INC.	#	67K75	2012	9-Jun-12	1	6979	\$165.48	\$363.75	1	LA	VERIFIED CONCERN, PULL CODE, PRIOR APPRO	C/S ON ENGINE LIGHT	LA	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	27-Dec-11	11-May-12	WESTERDALE MTRS DRUMHELLER LTD	#	67K75	2012	19-Jun-12	-1	363	\$66.99	\$163.36	1	ON	XOCONFIRMED CONCERN EMBRESSION PASS	PERFORM VEHICLE STARTED RUN	LA	2	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	18-Jan-12	11-May-12	WALTERBORO MOTOR SALES CO, IN	#	67K75	2012	6-Jun-12	1	2335	\$0.00	\$16.36	0	LA	CONNECT IDS, RAN QUICK TEST PASS, RAN	PRW B4 C/S ENGINE LOST POWER	LA	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	20-Dec-11	3-Feb-12	HIXSON AUTOPLEX	#	67K75	2012	11-Jun-12	5	12462	\$262.99	\$375.92	1	LA	TEST DRIVE, RAN EEC SYSTEM TESTS, RAN	LEFT CUST STATES ENGINE	LA	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	24-Dec-11	30-Apr-12	HILL AUTOMOTIVE, INC.	#	67K75	2012	24-Jun-12	1	3136	\$405.35	\$486.16	1	LA	SELF TEST CODE P0430 12.2 10 WPI	HARD UPP SHIFT FROM	LA	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI	418	TW	TC3	AF	12-Dec-11	22-May-12	LEWIS FORD SALES, INC.	#	67K75	2012	25-Jun-12	-1	161	\$61.32	\$62.42	0	LA	COMP IDS SETUP RET DTC HNZ1 FOUND AIR	LEAK ENGINE LIGHT IS ON	LA	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T3C	T76	FBI																						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YTE	VIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	ACTIVITY	CLAIM BIN	CLAIM FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AJ	23-Feb-12	9-Mar-12	LITHIA FORD LINCOLN OF GRAND P	#30	6-Jun-12	3	15105	\$292.99	\$388.36	1	NA	ND	CHECKED CODES AND PERFORMED	CUSTOMER STATES ENGINE	#30	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	21-Feb-12	9-Mar-12	DAVID SELF FORD, INC.	#30	13-Jun-12	3	6946	\$313.05	\$401.37	1	NA	TX	VERIFIED COMPLAINT. COOLER AND REPROGRAM	C CHECK ENGINE LIGHT	#30	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	1-Dec-11	29-Mar-12	TRADITION FORD	#30	4-May-12	2	1263	\$293.51	\$362.83	1	NA	QC	VERIFIER CONFIRMER RECALEM (04)	CHECK ENGINE CLIENT	#30	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	23-Jun-12	11-Jun-12	PARKS FORD LINCOLN OF GAINESVILLE	#30	25-Jun-12	1	942	\$0.00	\$51.51	1	NA	GA	PERFORM INSPECTION, SELF TEST P0304, PERFORM	CHECK ENGINE LIGHT	#30	V20	PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#30	15-Jun-12	7	18742	\$0.00	\$46.21	1	NA	GA	CHECK DTCS, REPROGRAM PCM PER TSB AND REENGINE SKP MISS DRIVE	CHECK ENGINE LIGHT	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AJ	30-Apr-12	14-May-12	LUTHER FAMILY FORD	#30	25-Jun-12	2	5739	\$0.00	\$48.87	1	NA	NO	PERFORMED TSB 12.6 & EEC TESTED CODE P0308	CHECK ENGINE LIGHT	#30	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	19-Dec-11	17-Feb-12	LAUREL FORD LINCOLN	#30	20-Jun-12	5	8691	\$12.82	\$50.40	1	NA	PA	VERIFIED INSTALL DEFLECTOR PER TSB 12.6 & CUSTOMER STATES ENGINE	CHECK ENGINE LIGHT	#30	V52	PT C&C
TSB REFLASH	PT C&C	CFDAW005	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	7-Feb-12	27-Apr-12	MACX RODS FORD, INC.	#30	19-Jun-12	2	3941	\$0.00	\$37.37	1	NA	MS	PERFORMED TSB 12.6 & 04 REPROGRAMMED PCM	CUSTOMER STATES ENGINE	#30	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	17-Jan-12	20-Feb-12	HILLER FORD INC	#30	21-Jun-12	5	5267	\$10.74	\$58.87	1	NA	WI	PER TSB 12.6 & 4 INSTALLED CAC AIR DAM, AIR DEFLECTOR	CUSTOMER STATES ENGINE	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	23-Jun-12	13-Apr-12	GRAY SMITH FORD INC.	#30	12-Jun-12	3	3393	\$13.27	\$60.39	1	NA	FL	MODULE UPDATE	INSTALL CAC AIR DEFLECTOR	#30	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	#30	12-Jun-12	3	4300	\$10.04	\$54.73	1	NA	FL	EEC TEST, KOEO/COOPER, MILEAGE TEST FOUND 2 LOW FUEL MILEAGE 12M	CUSTOMER STATES ENGINE	#30	V44	PT MALFUNCTION
COP	ENGINE	CFV02001	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	#30	21-Jun-12	1	332	\$58.88	\$241.10	2	NA	PA	VERIFIED ENGINE MISS DURING ON-ON, CONTACT TEST	ENGINE LIGHT	#30	V20	PT C&C
COP	ENGINE	CFN01021	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	9-Apr-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	#30	14-Jun-12	1	3227	\$58.88	\$218.43	2	NA	TX	VERIFIED CONCERN PER TEST AND ROAD TEST	CUSTOMER STATES ENGINE	#30	V20	PT C&C
DIAG - MISFIRE	EXHAUST	CE4F0015	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	22-Feb-12	21-Mar-12	LUTHER FAMILY FORD	#30	4-Jun-12	3	7338	\$133.92	\$371.70	1	NA	GA	RESCAN ENGINE AND FOUND CODE FOR LIT CODE	ENGINE RUNS SMOOTH	#30	V20	PT C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	6-May-12	31-May-12	VEGEVILLE FORD SALES & SERVICE	#30	21-Jun-12	1	3367	\$0.00	\$70.53	1	NA	AB	COULDNT VERIFY COORDINATE normal at this time, co	GAS ENGINE REPAIR	#30	V42	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	19-Jun-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	#30	13-Jun-12	5	5177	\$263.51	\$518.66	2	NA	BC	EEC TEST RECEIVED CODE P0430 PERFORM DIAG	DRIVEABILITY MISCH	#30	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	22-Feb-12	21-Mar-12	LUTHER FAMILY FORD	#30	4-Jun-12	3	7338	\$133.92	\$371.70	1	NA	GA	RESCAN ENGINE AND FOUND CODE FOR LIT CODE	ENGINE RUNS SMOOTH	#30	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	#30	18-Jun-12	4	4281	\$300.63	\$339.76	1	NA	TX	CALIBRATION	RE CALIBRATE PCM	#30	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	25-Apr-12	23-May-12	CITY FORD SALES LTD.	#30	12-Jun-12	1	2103	\$296.23	\$401.57	1	NA	TX	RESCAN P0308 P0304 TSB 12.6 & 120604B	5 ORDER REPAIR FOR WAS ON HIGH	#30	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	8-Nov-11	5-Dec-11	WENKERT FORD INC.	#30	26-Jun-12	7	7547	\$0.00	\$48.87	1	NA	GA	INSTALL REVISED CALIBRATION PER TSB 04	CHECK DRIVEABILITY	#30	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AJ	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	#30	15-Jun-12	3	6103	\$0.00	\$40.49	1	NA	IA	TRUCK MISFIRES AND STALLS AFTER LONG DRIVE	CUSTOMER STATES ENGINE	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	21-Mar-12	19-Apr-12	BUTCH OUTAUSTE, INC.	#30	11-Jun-12	2	8143	\$10.74	\$53.94	1	NA	MS	VERIFIED CONCERN, PERFORMED EEC TEST	CHECK ENGINE LIGHT	#30	V20	PT C&C
TSB REFLASH	PT C&C	CE4F0008	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	8-Nov-11	5-Dec-11	WENKERT FORD INC.	#30	26-Jun-12	7	7547	\$0.00	\$48.87	1	NA	GA	INSTALL REVISED CALIBRATION PER TSB 04	CHECK DRIVEABILITY	#30	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	22-Apr-12	15-Jun-12	LANGFORD FORD COMPANY	#30	14-Jun-12	1	2447	\$0.00	\$38.02	1	NA	GA	DOES NOT OPERATE TEST, REPROGRAM PCM	CUSTOMER STATES ENGINE	#30	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	#30	25-Jun-12	1	721	\$0.00	\$44.44	1	NA	FL	TSB 12.6 & 4, eec diag, retrieve codes p0300, p0304, p0308	CUSTOMER STATES THAT ON	#30	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	#30	21-Jun-12	4	4712	\$0.00	\$47.42	1	NA	QC	ROAD TEST, DTC P0300, P0308, P0304, P0308	VERIFIER LUMIERE	#30	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	2-March-12	23-Apr-12	KEN COX FORD, INC.	#30	11-Jun-12	2	4305	\$10.74	\$46.65	1	NA	AL	RUN EEC TEST, CODE P0300, P0308, CHECKED INFO	CUSTOMER LIGHT ON	#30	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	2-March-12	30-Apr-12	PLANTATION FORD	#30	25-Jun-12	2	6357	\$0.00	\$53.37	1	NA	FL	ROAD TEST, TRUCK NOT ICE PROCEDURE STEPS	CUSTOMER STATES TRANS	#30	V40	PT TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	2-March-12	30-Apr-12	BARTON FORD COMPANY	#30	25-Jun-12	2	6357	\$0.00	\$53.37	1	NA	FL	ROAD TEST, TRUCK NOT ICE PROCEDURE STEPS	CUSTOMER STATES TRANS	#30	V40	PT TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	#30	14-Jun-12	2	2662	\$11.44	\$57.08	1	NA	PA	VERIFIED CONCERN CHECKED CODES P0300 P0308	CUSTOMER STATES CHECK	#30	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	16-Apr-12	30-May-12	WEBER-HARRIS FORD INC.	#30	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE, UPDATED PCM PER TSB	CUSTOMER STATES TRANS	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	13-Mar-12	13-Jun-12	ASHLAND FORD INC.	#30	21-Jun-12	1	3667	\$10.74	\$51.75	1	NA	WI	TESTED EEC, P0300, P0308, P0308	DRIVEABILITY	#30	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	8-Mar-12	6-Apr-12	HUB CITY FORD, INC.	#30	12-Jun-12	3	7064	\$10.74	\$47.78	1	NA	FL	VERIFIED THE CONCERN AND PERFORM REPAIR	CUSTOMER STATES CHECK	#30	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AJ	12-Jan-12	11-Feb-12	DON DAVIS FORD LINCOLN	#30	25-Jun-12	5	6265	\$0.00	\$45.92	1	NA	TX	IDS INSTALLED KOEO KOER SELF TEST, P0308	CUSTOMER STATES CHECK	#30	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	24-Feb-12	13-Mar-12	TOWNSEND FORD SALES & SERVICE, INC.	#30	21-Jun-12	4	4692	\$10.74	\$47.42	1	NA	GA	ROAD TEST, RAN WELL, VERIFIED CONCERN	CUSTOMER STATES CHECK	#30	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES & SERVICE	#30	18-Jun-12	3	6885	\$0.00	\$65.02	1	NA	GA	DTCS, CHECK FOR DEFLECTOR PLATE AND REPAIR	CHECK FOR HESITATION	#30	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AJ	9-May-12	29-May-12	DEWEY FORD	#30	26-Jun-12	1	2282	\$12.84	\$58.41	1	NA	IA	IDS TESTED PASSES, RAN OASIS INSTALLED, CO	TRUCK HAS A MISS AT	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	24-Feb-12	13-Mar-12	UNIVERSAL FORD LINCOLN SALES & SERVICE	#30	18-Jun-12	3	6885	\$0.00	\$65.02	1	NA	GA	DTCS, CHECK FOR DEFLECTOR PLATE AND REPAIR	CHECK FOR HESITATION	#30	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AJ	21-Feb-12	31-Mar-12	ARMSTRONG FORD OF HOMESTEAD	#30	26-Jun-12	1	2282	\$12.84	\$58.41	1	NA	IA	IDS TESTED PASSES, RAN OASIS INSTALLED, CO	TRUCK HAS A MISS AT	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	#30	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE, UPDATED PCM PER TSB	CUSTOMER STATES TRANS	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	#30	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE, UPDATED PCM PER TSB	CUSTOMER STATES TRANS	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	#30	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE, UPDATED PCM PER TSB	CUSTOMER STATES TRANS	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	#30	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE, UPDATED PCM PER TSB	CUSTOMER STATES TRANS	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	#30	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE, UPDATED PCM PER TSB	CUSTOMER STATES TRANS	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	#30	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE, UPDATED PCM PER TSB	CUSTOMER STATES TRANS	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	#30	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE, UPDATED PCM PER TSB	CUSTOMER STATES TRANS	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	#30	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE, UPDATED PCM PER TSB	CUSTOMER STATES TRANS	#30	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1TSCX	T/F6	F	B	M	T	TC3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	#30	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CDL	CDL	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	3-Jan-12	17-Jan-12		KELLER FORD INC.	#1209	C34	2-Jan-12	6	7529	\$58.88	\$144.38	1	WA	#1209	TECH TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS, CUSTOMER STATES VEH						
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	14-Feb-12		LEGACY FORD PASCO	#1209	C34	12-Jan-12	4	7324	\$68.81	\$157.97	1	WA	#1209	VERIFY CONCERN DID NOT SEE CODE AND PLUG TEST FOR CHECK ENGINE LIGHT (S)						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	15-Mar-12		SUBURBAN FORD OF STERLING HEIGHTS	#1209	C34	25-Jan-12	4	4149	\$84.05	\$154.92	1	WA	#1209	INSPECT FOR KNOCK, CUSTOMER STATES VEH						
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B41E	T/KW	T/C3	AF	8-Feb-12	31-May-12		AUTOMOBILES DALTON INC.	#1209	C34	3-Jul-12	2	12	\$66.99	\$136.41	1	WA	#1209	OC, KNOCKED CODE DTC P0304 EN COURSE R, CHECK ENGINE LIGHT ON						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	7-Jan-12	21-Jan-12		MEL HAMBELTON FORD INC.	#1209	C34	26-Jan-12	6	17910	\$58.88	\$181.95	1	WA	#1209	VERIFY CONCERN, ISO2 BAD CYLINDER 3 CODE WHEN DRIVING 65 MPH						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	10-Feb-12		WILF'S BLUE FORD SALES LTD.	#1209	C34	22-May-12	4	10224	\$61.70	\$98.76	1	WA	#1209	XROAD TEST VERIFIED CILU CILU ROAD TEST VERIFIED, CUSTOMER REPORTS VEH						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	2-Feb-12	21-Feb-12		MEL HAMBELTON FORD INC.	#1209	C34	19-Jan-12	4	7954	\$84.05	\$158.72	1	WA	#1209	SMIL ON ISO TEST KNOCK P0303 DTC, POWER BALANCE, CHECK FOR LIGHT ON KE						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	15-Mar-12		CHILLWICK FORD	#1209	C34	22-Jun-12	4	4192	\$66.99	\$308.34	273	WA	#1209	BC KX18 MIL ON EEC TEST PLUG LACE CILU AND PLUG CILU ELECTRICAL / LIGHTS ON KE						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	26-Jan-12	13-Apr-12		CELEBRATION FORD SALES LTD.	#1209	C34	25-Jan-12	3	4825	\$61.70	\$145.81	1	WA	#1209	SK XTEST, P0303, CHECK OASIS pop, dealer code 1111						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	2-Feb-12	21-Feb-12		FEVER FORD AND LINCOLN, INC.	#1209	C34	19-Jan-12	4	7954	\$84.05	\$158.72	1	WA	#1209	SMIL ON ISO TEST KNOCK P0303 DTC, POWER BALANCE, CHECK FOR LIGHT ON KE						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	19-Mar-12	20-Apr-12		ALAN JAY FORD OF WAUCHULA, INC.	#1209	C34	12-Jun-12	2	6190	\$144.69	\$327.22	1	WA	#1209	VERIFIED CUSTOMER C046 COIL ON PLUG ROAD, CUSTOMER STATES VEH						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Mar-12	12-Apr-12		JARRETT-GORDON FORD INC.	#1209	C34	27-Jun-12	3	4090	\$132.77	\$106.07	1	WA	#1209	PERFORM EEC TEST DRAIN VER RECK ALL NOISE, CUSTOMER STATES VEH						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	18-May-12		FEVER FORD AND LINCOLN, INC.	#1209	C34	25-Jan-12	3	3385	\$333.96	\$678.51	4	WA	#1209	VERIFY CONCERN, SELF RAN ACCESS TO BUECTO, CUSTOMER STATES VEH						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	7-Mar-12	2-Apr-12		MCOMMON FORD	#1209	C34	29-May-12	2	1994	\$0.00	\$148.15	1	WA	#1209	VERIFY CONCERN, HOOKING TEST CONCERN AT THIS CUSTOMER STATES CH						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	27-Apr-12	24-May-12		SOUTHWEST FORD, INC.	#1209	C34	3-Jul-12	2	3538	\$0.00	\$141.46	2	WA	#1209	EEC TESTS NO DTCS DE HOOKING TEST MON PD DA SIES LIGHT BLINKED AND NO						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	8-Mar-12	23-Mar-12		GRAN FORD JACKSONVILLE	#1209	C34	25-Jan-12	4	8339	\$300.63	\$387.03	1	WA	#1209	PERFORMED DIAGNOSIS REPLACED CONVERTER, CHECK DRIVABILITY (S)						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	26-Feb-12	4-Apr-12		WEIKERT FORD INC.	#1209	C34	27-Jun-12	3	8053	\$344.27	\$444.00	1	WA	#1209	PERFORMED DIAGNOSIS REPLACED CONVERTER, CHECK DRIVABILITY (S)						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	1-Feb-12	29-Mar-12		RANDALL FORD INC.	#1209	C34	12-Jun-12	3	11370	\$312.07	\$304.08	1	WA	#1209	CUSTOMER VERIFIED DTC P0300 P0305 P0306 P04						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	8-Mar-12	23-Mar-12		GRAN FORD JACKSONVILLE	#1209	C34	25-Jan-12	4	8339	\$300.63	\$387.03	1	WA	#1209	PERFORMED DIAGNOSIS REPLACED CONVERTER, CHECK DRIVABILITY (S)						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	14-Feb-12		WOOLINE FORD LINCOLN, INC.	#1209	C34	27-Jun-12	5	20977	\$311.37	\$384.13	1	WA	#1209	EEC TEST DTC P0430 REF TO TSB 12 6 4 STEP 1						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	29-Mar-12	24-May-12		MULLINAX FORD	#1209	C34	26-Jan-12	2	4889	\$418.56	\$519.05	1	WA	#1209	INSTALL IDS P0430 INSTALL CAT PER TSB PM UPD, CUSTOMER STATES VEH						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	27-Feb-12	26-Mar-12		FORD FORD LINCOLN OF WILLIAM	#1209	C34	25-Jan-12	4	5478	\$384.45	\$469.65	1	WA	#1209	RETRIEVE CODE P0430 REPLACED LEFT CAT ON C						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	3-Jan-12	26-May-12		SUPERIOR FORD, INC.	#1209	C34	25-Jan-12	2	3498	\$312.07	\$392.12	1	WA	#1209	VERIFY CONCERN, RAN EEC TEST PULLED CODE P						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	22-Nov-11	17-Mar-12		MARYVILLE FORD	#1209	C34	22-Jun-12	4	8622	\$384.09	\$413.84	1	WA	#1209	TEST DRIVE TO TRY TO TEST DRIVE						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	27-Feb-12	26-Mar-12		CAPITAL FORD LINCOLN OF WILLIAM	#1209	C34	25-Jan-12	4	5478	\$384.45	\$469.65	1	WA	#1209	RETRIEVE CODE P0430 REPLACED LEFT CAT ON C						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	24-Feb-12	13-Mar-12		NICK NICHOLAS FORD INC.	#1209	C34	26-Jan-12	4	18719	\$282.99	\$371.44	1	WA	#1209	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER TSB						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	3-Feb-12	10-Mar-12		MACLIN FORD SALES	#1209	C34	26-Jan-12	4	8005	\$308.12	\$435.83	1	WA	#1209	PERFORMED TSB 12 6 4 INSTALL CONVERTOR AND CHECK ENGINE LIGHT ON						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	26-Feb-12	21-Mar-12		HERB CHAMBERS FORD OF WESTBORO	#1209	C34	25-Jan-12	3	2285	\$310.07	\$412.07	1	WA	#1209	TECH RAN NEW EEC TEST STEP 1 INSTALL CAT ON C						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	13-Apr-12		WEIKERT FORD INC.	#1209	C34	11-Jun-12	2	5402	\$345.34	\$445.07	1	WA	#1209	PERFORMED DIAGNOSIS, FOUND CODE P0430						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	29-Mar-12		CAVALIER FORD LINCOLN	#1209	C34	13-Jun-12	3	2643	\$311.37	\$414.32	1	WA	#1209	TEST DRIVE VERIFIED PROBLEM THIS TIME						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	3-Apr-12		GARY FORD SALES, INC.	#1209	C34	25-Jan-12	3	2592	\$345.34	\$445.07	1	WA	#1209	PERFORMED DIAGNOSIS, FOUND CODE P0430						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	1-Mar-12	18-Mar-12		NELSON FORD SALES (2003) INC.	#1209	C34	14-Jun-12	4	2993	\$293.51	\$385.01	1	WA	#1209	REFER TO TSB 12 6 4 EEC TEST REPLACE BANK 2						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	26-Nov-11	23-Apr-12		JORDAN FORD, LTD.	#1209	C34	2-Jul-12	3	13938	\$300.63	\$421.27	1	WA	#1209	VERIFY CONCERN KNOCK P0430 CATALYST EPHIC						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	22-Mar-12		AL PACKER WHITE MARLIN FORD	#1209	C34	8-Jun-12	3	5401	\$311.37	\$407.99	1	WA	#1209	CHECK DTCS, P0430, REPAIR CILU CATALYST, CO						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	22-Mar-12		WAKAHACHE FORD	#1209	C34	8-Jun-12	3	7319	\$312.07	\$400.65	1	WA	#1209	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLAC						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	4-Jan-12	7-Feb-12		GULF COAST FORD	#1209	C34	7-Jun-12	5	6989	\$310.07	\$461.81	1	WA	#1209	LABOR TO VERIFY CONCERN, ISO2 BAD KNOCK						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	3-Apr-12		WHITEHEAD FORD SALES LTD	#1209	C34	19-Jun-12	4	4982	\$302.17	\$415.34	1	WA	#1209	CONFIRM CHECK ENGINE LIGHT, P1 LATEST CALIBRA						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Dec-11	11-Jan-12		CHAMPION FORD	#1209	C34	21-Jun-12	6	6716	\$310.07	\$461.34	1	WA	#1209	REPLACED LEFT CAT, INSTALLED INTERCOOLER						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	23-Feb-12		PORTSMOUTH FORD	#1209	C34	19-Jun-12	4	8516	\$300.63	\$398.86	1	WA	#1209	VERIFIED CUSTOMERS CONCERN FOUND CODE P						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	3-Apr-12		TONY FORD SALES, INC.	#1209	C34	4-Jun-12	3	4972	\$300.63	\$392.48	1	WA	#1209	PERFORM EEC TEST DRAIN TO LATEST CALIBRA						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	24-Apr-12		DOWNEY FORD	#1209	C34	20-Jun-12	2	14175	\$308.12	\$377.53	1	WA	#1209	EEC TEST, COIL CODES, TEST REPROGRAMMED P						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	26-Nov-11	15-Dec-11		CLARKVILLE FORD SALES LIMITED	#1209	C34	18-Jun-12	2	5441	\$307.17	\$370.48	1	WA	#1209	REFLECT BUCKING AND MISFIRE CODE REPAIR						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Jan-12	16-Apr-12		HUMBERS MOTORS LIMITED	#1209	C34	8-Jun-12	3	5401	\$310.07	\$415.34	1	WA	#1209	VERIFIED CHECK ENGINE LIGHT ON SCAN FOR C						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	4-Feb-12	31-Mar-12		ROYAL OAK FORD	#1209	C34	18-Jun-12	3	2321	\$311.09	\$360.11	1	WA	#1209	EEC TEST P0430 AS PER TSB 120604 T100						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	31-Mar-12		DERAGON AUTO CITE INC.	#1209	C34	19-Jun-12	1	569	\$612.24	\$1,055.95	3,22	WA	#1209	ROAD TEST BRUIT ON EEC PICK DEFECT, ORDER						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	26-Feb-12	21-Mar-12		THUNDER BASIN FORD, LLC	#1209	C34	12-Jun-12	1	4289	\$311.37	\$387.11	1	WA	#1209	VERIFY CONCERN CHECK ENGINE LIGHT IS ON						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	8-Mar-12		CHAMPION FORD KATY	#1209	C34	16-Jun-12	4	4975	\$311.09	\$405.58	1	WA	#1209	LABOR OP 120604B CUS CONVERTER, INSTALLED						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Mar-12	23-Mar-12		LANGFORD FORD, INC.	#1209	C34	25-Jan-12	4	8481	\$302.99	\$390.97	1	WA	#1209	REPLACED LEFT HAND CATALYTIC CONVERTER						
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Feb-																				

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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIFE	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	WORK ORDER	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION					
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AJ	21-Feb-12	22-May-12	DUAL FORD	#P#	6K775	-24	12-Jun-12	2	2819	\$12.95	\$58.19	1	VA	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC0	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#P#	6K775	-24	15-Jun-12	3	7788	\$14.63	\$65.72	1	VA	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	15-May-12	CROPPER MOTORS INC.	#P#	6K775	-24	14-Jun-12	2	2108	\$13.86	\$52.03	1	VA	CONFIRMED CUSTOMER'S CONCERN AND FOLLOWED THE TRUCK SEMED TO	THE TRUCK SEMED TO	#P#	14/2	PT	CL	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	22-May-12	7-Jul-12	TOMBALL FORD, INC.	#P#	6K775	-24	12-Jul-12	1	1622	\$0.00	\$46.19	1	TX	120604A SHR EEC TEST DRIVING HABITS	E28 CHECK ENGINE LIGHT	#P#	14/2	PT	CL	MAINTENANCE
TSB REFLASH	PT C&C	CD443002	2012	1FTFW1ETC9	T/F6	F/B41E	T/KW	T/C3	AF	16-Feb-12	15-Mar-12	TUSKET SALES & SERVICE LTD	#P#	6K775	-24	12-Jul-12	4	9321	\$13.66	\$43.67	1	NS	DID NOT ROAD TEST, CH FOUND TSB 12 6 4 THAT	RUNS ROUGH SE ECO	#P#	14/2	PT	CL	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC7	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCALA	#P#	6K775	-24	9-Jul-12	2	5732	\$17.99	\$70.31	1	FL	IDS EEC TEST P0302 P0308 REFER TO TSB 12 6 4 THAT	USE SPO 12103101 CUST	#P#	14/2	PT	CL	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AF	25-Jun-12	13-Jun-12	HACENDIA FORD	#P#	6K775	-24	5-Jul-12	4	4866	\$0.00	\$45.12	1	TX	PERFORMED IDS TEST AND FOUND NO CODES, RE	C/S WHEN PRESS ON AC	#P#	14/2	PT	CL	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC7	T/F6	F/B41E	T/KW	T/C3	AF	20-Jan-12		TEAM FORD SALES LIMITED	#P#	6K775	-24	18-Jun-12	-1	196	\$14.63	\$67.03	1	TX	CONFIRMED MIL ON RETAILER COOLER SHIELD	CHECK ENGINE LIGHT	#P#	14/2	PT	CL	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#P#	6K775	-24	11-Jul-12	1	2179	\$0.00	\$43.12	1	TX	CHECK FOR DTCS P0300, CHECK TO TSB 12 6 4	CUSTOMER STATES VEH	#P#	14/2	PT	CL	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	F/B41E	T/KW	T/C3	AF	10-Apr-12	8-May-12	CROPPER MOTORS INC.	#P#	6K775	-24	15-Jun-12	2	2656	\$13.86	\$52.03	1	TX	CONFIRMED CUSTOMER'S CONCERN AND PERFORMED THE ENGINE LIGHT WAS	THE ENGINE LIGHT WAS	#P#	14/2	PT	CL	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC2	T/F6	F/B41E	T/KW	T/C3	AF	3-May-12	26-Jun-12	JOHNSON BROTHERS FORD	#P#	6K775	-24	11-Jul-12	1	1872	\$0.00	\$46.65	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AF	18-May-11	28-Jun-12	HELFMAN FORD, INC.	#P#	6K775	-24	6-Jul-12	6	7481	\$0.00	\$174.21	1	TX	Y KEOE PASS KOER PASS KOEC P0301 PER CH	CUSTOMER STATES CH	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC5	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	22-May-12	480 FORD LINCOLN	#P#	12029	C-24	2-Jul-12	2	2146	\$61.70	\$135.82	1	TX	XROAD TEST MISS FIRE NO 7 TEST POWER BALAN	CHECK ENGINE ALL TIME	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	REYNOLDS FORD LINCOLN OF EDMON	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-24	2-Jul-12	6	13792	\$58.88	\$137.74	1	TX	VEHICLE LACKS POWER	VEHICLE LACKS POWER	#P#	14/2	PT	CL	MAINTENANCE
COP	ENGINE	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan																			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LT	CH	EN	CR	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORKERS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CL	CC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-May-12	29-Jun-12		DISCOVERY FORD SALES LTD.	#P2	6K775	#28	18-Jun-12	1	2584	\$13.66	\$72.23	136	NA	SK	#TSB KNOWN FOR ECOBOOST'S Reprogrammed PCM	CHEK ENGINE LIGHT ON	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	18-May-12	15-Jun-12		MERIT FORD SALES (2003) LTD.	#P2	6K775	#34	18-Jun-12	2	3067	\$0.00	\$48.99	144	NA	NA	#CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYS IN	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	28-Feb-12	2-Apr-12		TURNPIKE FORD OF HUNTINGTON	#P2	6K775	#28	13-Jul-12	4	8042	\$0.00	\$41.47	116	NA	WV	#0304 0305 0306 12 6 4	CUSTOMER STATES CHE	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	17-Feb-12	16-Mar-12		KICKING HORSE FORD SALES LTD.	#P2	6K775	#28	27-Jun-12	4	3325	\$14.63	\$100.03	170	NA	BC	#DIAG FOR CONCERN EEC TEST P0308 PRESENT	DRIVEABILITY/CLUE LOSS	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jun-12	10-Jul-12		DISCOVERY FORD SALES LTD.	#P2	6K775	#28	18-Jun-12	4	5039	\$13.66	\$72.23	136	NA	SK	#learned for codes. found relevant to TSB 12 6 4 noted	TRUCK WILL VIBRATE	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	20-Apr-12	15-May-12		ALL STAR FORD	#P2	6K775	#28	16-Jul-12	3	4234	\$0.00	\$47.31	116	NA	LA	#EEC TEST CODES P0300 P0304 P0305 AND P0306	C CHECK ENGINE LIGHT	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	2-Feb-12	22-Feb-12		GREAT PLAINS FORD SALES LTD.	#P2	6K775	#28	29-May-12	4	4627	\$379.18	\$486.11	164	NA	SK	#CODES P0306 P0430. CLEARED CODES. REPLACE	CHEK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jun-12	10-Jul-12		CHUCK RENZI FORD, LTD.	#P2	6K775	#28	18-Jun-12	1	915	\$68.88	\$92.33	117	NA	MI	#ENGINE RUNS POOR AFTER ROAD TEST AFTER R	CHECK FOR RUNNING VEH	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Jun-12	10-Jul-12		BARTOW FORD COMPANY	#P2	6K775	#28	10-Jul-12	0	65	\$76.47	\$157.92	181	NA	FL	#XCS TESTED AND DCL MONITORED P0306 SWITCH	CUSTOMER STATES THAT ENG	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jun-12	11-Jul-12		SHAWNEE MISSION FORD, INC.	#P2	6K775	#28	10-Jul-12	6	13395	\$64.05	\$212.99	118	NA	KS	#XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL ON	THE CHECK ENGINE LIGHT	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jun-12	7-Jul-12		JUBILEE FORD SALES (1983) LTD	#P2	6K775	#28	17-Jul-12	5	4520	\$5.29	\$127.90	132	NA	SK	#CHECK TEST. P0304 P0305 1 TEST OK	CHECK ENGINE LIGHT	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	28-Apr-12	1-Jun-12		WOODBRIDGE FORD INCAL LTD	#P2	6K775	#28	4-Jul-12	2	1669	\$288.04	\$442.37	132	NA	AB	#RETRIEVE ROAD. CAT CONVERTER ORDERED AS	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AJ	2-Nov-11	14-Mar-12		CYPRESS MOTORS (S.C.) LTD.	#P2	6K775	#28	17-Jul-12	-1	222	\$0.00	\$56.25	134	NA	SK	#SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHECK FOR CEL	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AJ	20-Apr-11	14-Mar-12		HELLER FORD SALES INC	#P2	6K775	#28	25-Jun-12	4	7264	\$322.11	\$409.34	131	NA	IL	#VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHECK ENGINE WARNING	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AJ	27-Apr-12	4-May-12		RYBULER MOTOR COMPANY, INC.	#P2	6K775	#28	18-Jun-12	4	17308	\$0.00	\$55.93	132	NA	BC	#VERIFY CONCERN. TSB 12 6 4 APPLIES NO PART	CUSTOMER STATES THAT	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AJ	11-Mar-12	27-Mar-12		HOFFMAN FORD SALES, INC.	#P2	6K775	#28	30-Jun-12	4	10697	\$311.37	\$391.87	118	NA	PA	#VERIFIED AND DIAGNOSED PCM TEST DROVE	CUSTOMER STATES THAT	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	29-Mar-12	21-Apr-12		MOYER FORD SALES, INC.	#P2	6K775	#28	16-Jul-12	3	6852	\$300.63	\$375.75	118	NA	AL	#SET2 CHECKED DTCS AND REPLAC	CUSTOMER STATES THAT	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AJ	23-Feb-12	26-Apr-12		TOWN EAST FORD	#P2	6K775	#28	18-Jun-12	3	6861	\$0.00	\$48.99	116	NA	TX	#PCM WILLYSET CALIBRATION AS OUTLINED	CUSTOMER STATES THAT	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	30-Mar-12	23-May-12		TOWNSEND FORD	#P2	6K775	#28	11-Jul-12	2	3001	\$10.04	\$51.54	116	NA	AL	#TEST AND INSTALL DEFLECTOR PER TSB 12 6 4	Customer States quit while	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	15-May-12	31-May-12		WOLVERINE FORD SALES (2006) LT	#P2	6K775	#28	11-Jul-12	2	6131	\$0.00	\$59.53	132	NA	AB	#PERFORMED TESTS/DIAG. VERIFIED CONCERN	LOW POWER / WHEN PA	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	11-Apr-12	8-May-12		NORTH STAR FORD SALES LIMITED	#P2	6K775	#28	17-Jul-12	3	5562	\$0.00	\$94.34	132	NA	AB	#VERIFY CONCERN. EEC TESTED P0300 P0303	PO303 EEC SYSTEM DIAGNOS	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	14-Feb-12	20-Mar-12		ALEXANDER AUTO CENTER	#P2	6K775	#28	12-Jul-12	4	23577	\$10.74	\$52.15	116	NA	TX	#42 TEST DRIVE UNIT FOR CONCERN RAN	DA2 CUSTOMER STATES	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	14-Mar-12	18-May-12		SKAHA FORD INC.	#P2	6K775	#28	17-Jul-12	2	1200	\$0.00	\$47.27	122	NA	BC	#IDS HOOK UP AND SCAN FOR CODES	NONE. SUB	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	14-Mar-12	1-Jun-12		CHENOWETH FORD, INC.	#P2	6K775	#28	19-Jul-12	2	10087	\$0.00	\$37.28	116	NA	WV	#42 RAN SELF TEST CODE P0300 P0304 P0305	P0305 EECUST STATES WREN	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	26-Mar-12	16-Jun-12		LANDERS FORD	#P2	6K775	#28	17-Jul-12	1	1890	\$0.00	\$46.49	116	NA	TX	#VERIFIED CONCERN. VISIN AIR DAM ON THE	UBRS CHECK ENGINE LIGHT IS	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	17-Nov-11	15-Dec-11		CHENOWETH FORD, INC.	#P2	6K775	#28	18-Jul-12	1	1910	\$0.00	\$37.28	116	NA	WV	#VERIFIED CONCERN FOR CODES AS WELL AS KOEO	CHECK ENGINE LIGHT IS	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	4846	\$0.00	\$37.28	116	NA	WV	#42 TEST DRIVE UNIT FOR CONCERN RAN	DA2 CUSTOMER STATES	A44	2	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B4T6	T/KW	T/C3	AF	16-Nov-11	31-May-12		VALLEY FORD SALES	#P2	6K775	#28	18-Jul-12	2	3296	\$14.63	\$59.99	130	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHECK ENGINE LIGHT ON	A44	1	NA	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A																													

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
COP	ENGINE	CGMC2002	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	17-Feb-12	25-Apr-12	JORGENSEN FORD SALES, INC.	#281	12029	C	2	4723	\$58.88	\$177.03	1	PA	MI	X/DIAG CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VEH IS HESITANT	#1	#303	V29	PT C&C
DIAG - MISFIRE	ENGINE	CGEEH009	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	9-Jan-12	2-Apr-12	B.J. MAURER MOTOR COMPANY, INC.	#281	12029	C	3	3939	\$0.00	\$66.69	1	PA	MI	PERFORMED IDS TESTS CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN	#1	#303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	15-Nov-11	11-Jan-12	WEKERT FORD INC.	#281	5.00E+212	E	2	7227	\$345.94	\$445.57	1	PA	FL	REPLACE CATALYTIC CONVERTER/REFLASH PCM CHECK DRIVABILITY ISS	#1	#303	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AJ	23-May-12	8-Jun-12	CLARION FORD	#281	5.00E+212	E	2	1588	\$300.63	\$372.75	1	PA	PA	PERFORMED DIAG. CODES P0297, P0430, REP ROD CUSTOMER STATES CHE	#1	#303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFND0031	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD	#281	5.00E+212	E	1	2317	\$308.14	\$402.00	1	PA	AB	CHECK ENGINE LIGHT ON, P0304,P0305,P0306,P0430	#1	#303	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AJ	23-May-12	8-Jun-12	FARWAY FORD SALES LTD	#281	5.00E+212	E	2	5568	\$293.51	\$365.80	1	PA	MB	DIAGNOSED, PINPOINT CHECKED, REPLACED 11 CH ENG LITE ON	#1	#303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	17-Nov-11	7-Jan-12	PLANET FORD LINCOLN	#281	5.00E+212	E	2	15390	\$311.37	\$406.18	1	PA	TX	EEC TEST KOEC P0430, REPLACED CATALYTIC CO	#1	#303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	19-Feb-12	9-Mar-12	A C COLLINS FORD, INC.	#281	5.00E+212	E	5	8340	\$292.99	\$46.49	1	PA	TX	EEC TESTED RAN KOEC KOER FOUND CODES P0303	#1	#303	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AJ	15-Mar-12	22-Jun-12	JONES FORD, INC.	#281	5.00E+212	E	1	6377	\$311.37	\$398.54	1	PA	SC	TSB 12 6 4 VERIFY CONCERN, EEC TEST ROAD	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	24-Jan-12	2-Jun-12	MULLINAX FORD	#281	7875	-2	2424	\$0.00	\$41.19	1	PA	AL	GTDI CHECK DTCS, INSTALL CAC AIR DEFLECTOR	#1	#303	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	5-Apr-12	5-May-12	DISCOVERY FORD SALES LTD.	#281	7875	-2	2888	\$0.00	\$58.57	1	PA	SK	SCANNED FOR CODES NON SYSTEM	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	#281	7875	-2	2176	\$14.63	\$67.03	1	PA	AB	CONFIRMED CUSTOMER CONCERN, PERFORMED	#1	#303	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AJ	26-Apr-12	16-Jun-12	WOOLFINE FORD LINCOLN, INC.	#281	7875	-2	2761	\$0.00	\$36.39	1	PA	MS	VERIFIED CONCERN CHECK ENGINE LIGHT ON POS	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	3-Feb-12	11-Apr-12	KOCH FORD LINCOLN SALES (2003)	#281	7875	-2	5191	\$14.63	\$71.56	1	PA	AB	SCAND PCM FOUND CODE (REPROGRAM TRUCK B	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	28-Feb-12	15-Jun-12	HELIAM FORD INC.	#281	7875	-2	4500	\$0.00	\$43.79	1	PA	TX	EEC TEST P0306 INSTALLED AIR DEFLECTOR AND	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	CGW1024	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AJ	3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	#281	7875	-2	7658	\$0.00	\$38.31	1	PA	MS	RUN EEC TEST, REFLASHED PCM, PER TSB 12 06	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AJ	22-Mar-12	17-May-12	GULF COAST FORD	#281	7875	-2	3290	\$12.84	\$58.31	1	PA	TX	LABOR TO VERIFY CONCERN IDS DIAG, KOEC/KO	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AJ	4-Nov-11	22-Mar-12	TWO-WAY SERVICE LTD.	#281	7875	-2	8462	\$14.63	\$55.38	1	PA	SK	P0303, P0306, P0308, REFERENCE AND PERFORM	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	20-Mar-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	#281	7875	-2	6316	\$0.00	\$43.28	1	PA	VA	WARR ROAD TEST DIAG CEL ON RUNS RUDID	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	CGRC2008	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	#281	7875	-2	13630	\$0.00	\$51.09	1	PA	IL	EEC TEST CODE P0304/PERFORM TSB 12 06 ON	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	8-Mar-12	14-Apr-12	PLUMMER FORD LINCOLN	#281	7875	-2	1529	\$14.63	\$68.19	1	PA	AB	CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	27-Mar-12	14-Jun-12	PEACH COUNTY FORD, INC.	#281	7875	-2	781	\$31.51	\$50.94	1	PA	GA	PERFORMED TSB 12 6 4 INSTALLED DEFLECTOR P	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AJ	20-Mar-12	15-May-12	BEACHWOOD KEYSTONE FORD	#281	7875	-2	1092	\$15.00	\$61.37	1	PA	MB	12060A, BASIC PINPINS	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AJ	8-Mar-12	23-Mar-12	PLUMMER FORD LINCOLN	#281	7875	-2	3417	\$0.00	\$38.71	1	PA	TX	CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#303	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	28-Jan-12	31-May-12	DENNY ANDREWS FORD SALES, INC.	#281	7875	-2	4963	\$14.63	\$131.87	1	PA	AB	CAC DEFLECTOR AND THE PUSH PINS INSTALLED	#1	#303	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	7-Feb-12	6-Apr-12	SATCHER MOTOR COMPANY	#281	7875	-2	3864	\$0.00	\$42.58	1	PA	SC	INSPECT FOR CAC SHIELD, REPROGRAM P66	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	28-Jan-12	14-Apr-12	DOXNEY FORD LINCOLN	#281	7875	-2	4042	\$14.63	\$38.55	1	PA	AB	VERIFY CUST CONCERN PERFORM EEC TEST	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	18-Feb-12	2-May-12	AUTOMAX FORD	#281	7875	-2	2292	\$10.74	\$56.39	1	PA	TX	VERIFY NO CODES PRESENT PERFORM TSB 12 6 4	#1	#303	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	30-Mar-12	23-Jun-12	SULLIVAN FORD LINCOLN, INC.	#281	7875	-2	27	\$0.00	\$38.31	1	PA	MS	RUN EEC TEST AND FOUND CODE P0304 PERFORM	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	30-Mar-12	23-Jun-12	CLASSIC FORD LINCOLN OF COLUMBIA	#281	7875	-2	2292	\$0.00	\$38.31	1	PA	TX	VERIFY NO CODES PRESENT PERFORM TSB 12 6 4	#1	#303	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	10-Feb-12	13-Mar-12	DEARBORN MOTORS LTD	#281	7875	-2	4502	\$44.92	\$292.06	1	PA	BC	X/CONFIRM CONCERN, IDS PINS, CUSTOMER TO	#1	#303	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	4-Jun-12	21-Jun-12	TONY BETHEN & SONS FORD	#281	12405	-2	3262	\$51.71	\$164.03	1	PA	AB	PERFORMED EEC DIAG, 1. REMOVED AND REPLAC	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	CGR90012	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	24-Feb-12	21-May-12	DANIS FORD LINCOLN SALES LTD.	#281	7875	-2	5	\$201.68	\$3,091.07	1	PA	TX	TEST EEC, PASS, CHECK RESISTANCE TO HOTLINE	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	24-Apr-12	23-May-12	TAYLOR MOTOR CO. OF WAYNESVILLE	#281	5.00E+212	E	2	1626	\$331.37	\$388.24	1	PA	NC	verify concern mil on knee pass knee pass	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	CGR90011	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	19-Mar-12	19-Apr-12	HARDY FAMILY FORD	#281	5.00E+212	E	4	8900	\$357.57	\$450.63	1	PA	GA	RUN EEC DIAG P0306 P0430 REFLASH DRIVERS	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	15-Mar-12	12-Apr-12	ROBERT MOORE INC.	#281	5.00E+212	E	4	3208	\$377.88	\$468.19	1	PA	TX	TECH SHAKES AND ALL	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	19-Mar-12	28-Apr-12	STOCKMAN MOTOR, INC.	#281	5.00E+212	E	2	3493	\$292.99	\$372.99	1	PA	ND	RAN DIAG CONTINUOUS, P0430 CATALYST SER	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	CGEEK010	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	21-Feb-12	7-Mar-12	PALM BAY FORD	#281	5.00E+212	E	5	7817	\$332.89	\$418.28	1	PA	FL	COMPLETED DIAG FOUND MISSES FIRES AND	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	16-Mar-12	12-Apr-12	METRO FORD SALES LIMITED	#281	5.00E+212	E	2	836	\$298.23	\$374.18	1	PA	TX	REPLACE CATALYTIC CO	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	27-Mar-12	27-Apr-12	AVALLON FORD SALES 1998 LIMITED	#281	5.00E+212	E	2	6729	\$308.14	\$406.86	1	PA	NL	CONFIRM CHECK ENGINE LUMEN SELF TEST &	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	5-Nov-12	16-Jan-12	JENKINS & WYNNIE AND LINCOLN	#281	5.00E+212	E	6	5430	\$292.99	\$382.99	1	PA	TX	INSTALLED REPELACED CONVEYER	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	CGC0001	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	22-Dec-12	12-Feb-12	DAVID SEYER FORD	#281	5.00E+212	E	1	4590	\$292.99	\$382.99	1	PA	TX	DURING ROAD TEST DRIVED EXHAUST PIPE WIT	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	14-Dec-11	31-Dec-11	BARIL FORD LINCOLN INC.	#281	5.00E+212	E	2	8584	\$402.26	\$486.03	1	PA	QC	VERIFY CHECK ENGINE ALLUME TEST CODE P04	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	4-May-12	16-Jun-12	CYPRESS MOTORS D.S.C. LTD.	#281	5.00E+212	E	1	5142	\$307.17	\$419.67	1	PA	SK	SCANNED, HAD CODES P0304, P0305, P0306	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	15-Nov-11	14-Mar-12	TOMMIE VAUGHN AUTO COUNTRY	#281	5.00E+212	E	5	1454	\$300.63	\$388.55	1	PA	TX	VERIFY CONCERN, EEC	#1	#303	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AJ	9-Feb-12	30-Mar-12	FORD OF SUDELL	#281	7875	-2	450	\$0.00	\$45.68	1	PA	LA	TESTED SYSTEM, P0306, STED, OK AT THIS	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	21-Feb-12	22-Mar-12	HUNTINGTON FORD, INC.	#281	7875	-2	8338	\$0.00	\$45.17	1	PA	MI	SP 8075 CC-4, CHECK FOR DEFLECTOR REPR	#1	#303	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C3	TIF6	FBI	FAIR	TKW	TC3	AF	28-Apr-12	30-Jun-12	HARG FORD SALES, INC.	#281	7875	-2	2705											

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	CGIS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
COP	ENGINE	N/A	2012	1FTFW1T8C	T/F6	F/B416	T/KW	T/C3	AF	24-Mar-12	24-May-12	BOB TOMES FORD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1T4C	T/F6	F/B416	T/KW	T/C3	AF	8-Jun-12	29-Jun-12	TURNPIKE FORD OF HUNTINGTON	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
FUEL INJECTOR	ENGINE	CG21021	2012	1FTFW1T8C	T/F6	F/B416	T/KW	T/C3	AF	9-Apr-12	18-May-12	SPRINKS MOTOR COMPANY, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	CG281018	2012	1FTFW1T1C	T/F6	F/B416	T/KW	T/C3	AF	17-Jun-12	4-Jul-12	GREAT LAKES FORD LINCOLN OF MI	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T9C	T/F6	F/B416	T/KW	T/C3	AF	16-Dec-11	28-Feb-12	RYBURN MOTOR COMPANY, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C	T/F6	F/B416	T/KW	T/C3	AF	19-Jan-12	11-Feb-12	CARBON FORD, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T6C	T/F6	F/B416	T/KW	T/C3	AF	28-Jun-12	6-Jul-12	FRED GARDNER FORD SALES, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T8C	T/F6	F/B416	T/KW	T/C3	AF	21-May-12	29-May-12	RIXSON AUTOLEXP	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T4C	T/F6	F/B416	T/KW	T/C3	AF	20-Jan-12	4-Feb-12	CLASSIC FORD SALES	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B416	T/KW	T/C3	AF	18-May-12	29-Jun-12	SUMMERVILLE FORD, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T0C	T/F6	F/B416	T/KW	T/C3	AF	26-Mar-12	30-Apr-12	NORTH STAR FORD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T0C	T/F6	F/B416	T/KW	T/C3	AF	15-Nov-11	3-Mar-12	FORD OF KIRKLAND	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C	T/F6	F/B416	T/KW	T/C3	AF	11-Apr-12	7-Jun-12	BEAUDRY & LAPORTE LEE	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B416	T/KW	T/C3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C	T/F6	F/B416	T/KW	T/C3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C	T/F6	F/B416	T/KW	T/C3	AF	15-Mar-12	18-May-12	BILLY WOOD FORD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C	T/F6	F/B416	T/KW	T/C3	AF	23-Apr-12	11-May-12	FRANK JACKSON SANDY SPRINGS FORD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C	T/F6	F/B416	T/KW	T/C3	AF	9-Nov-11	27-Dec-11	MOYER FORD SALES, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C	T/F6	F/B416	T/KW	T/C3	AF	15-Mar-12	18-May-12	BILLY WOOD FORD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	CG9EJ006	2012	1FTFW1T5C	T/F6	F/B416	T/KW	T/C3	AF	7-Nov-11	10-May-12	RED WING FORD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T0C	T/F6	F/B416	T/KW	T/C3	AF	16-May-12	16-Jun-12	RYBURN MOTOR COMPANY, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T4C	T/F6	F/B416	T/KW	T/C3	AF	23-Feb-12	30-Mar-12	WALKER FORD COMPANY, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	CFUB7006	2012	1FTFW1T6C	T/F6	F/B416	T/KW	T/C3	AF	7-Feb-12	17-Apr-12	CITRUS MOTORS	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T0C	T/F6	F/B416	T/KW	T/C3	AF	13-Feb-12	9-Jun-12	LEGACY FORD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T1C	T/F6	F/B416	T/KW	T/C3	AF	18-May-12	2-Jun-12	WILMES FORD-LINCOLN, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T1C	T/F6	F/B416	T/KW	T/C3	AF	28-Jan-12	28-Feb-12	BONNER SPRINGS FORD, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	CG2F7005	2012	1FTFW1T4C	T/F6	F/B416	T/KW	T/C3	AF	28-Jan-12	28-Feb-12	BONNER SPRINGS FORD, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T0C	T/F6	F/B416	T/KW	T/C3	AF	15-Mar-12	3-Jul-12	WATERLOO FORD LINCOLN SALES LTD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T2C	T/F6	F/B416	T/KW	T/C3	AF	14-May-12	26-Jun-12	ANDERSON FORD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C	T/F6	F/B416	T/KW	T/C3	AF	22-May-12	29-May-12	GUIN FORD OF CONROE	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T3C	T/F6	F/B416	T/KW	T/C3	AF	27-Oct-11	20-Dec-11	CLASSIC FORD OF COLUMBIA	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C	T/F6	F/B416	T/KW	T/C3	AF	13-Mar-12	23-May-12	OCEAN PARK FORD SALES LTD.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T4C	T/F6	F/B416	T/KW	T/C3	AF	6-Jun-12	2-Feb-12	DAVIS FORD SALES LTD.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T4C	T/F6	F/B416	T/KW	T/C3	AF	23-Mar-12	4-Jun-12	SOUTH LINES LINCOLN, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
FUEL INJECTOR	ENGINE	CE9F0002	2012	1FTFW1T2C	T/F6	F/B416	T/KW	T/C3	AF	2-Feb-12	24-Feb-12	DAMS FORD LINCOLN SALES LTD.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T5C	T/F6	F/B416	T/KW	T/C3	AF	4-May-12	12-Jun-12	BIG M FORD LINCOLN LTD.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B416	T/KW	T/C3	AF	24-May-12	11-Jun-12	WOOLWING FORD LINCOLN, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T5C	T/F6	F/B416	T/KW	T/C3	AF	20-May-12	31-Jun-12	TOMBALL FORD, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B416	T/KW	T/C3	AF	30-Mar-12	23-May-12	TOWNSEND FORD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEA90003	2012	1FTFX1T1C	T/F6	F/B416	T/KW	T/C3	AF	27-Feb-12	21-Mar-12	FAIRLEY & STEVENS LTD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEA90003	2012	1FTFX1T1C	T/F6	F/B416	T/KW	T/C3	AF	13-Apr-12	23-May-12	DES LAURENTS FORD INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGSEF007	2012	1FTFW1T3C	T/F6	F/B416	T/KW	T/C3	AF	6-Feb-12	5-Jul-12	JARRETT-GORDON FORD, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	F/B416	T/KW	T/C3	AF	14-Feb-12	28-Mar-12	MALLOY FORD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T0C	T/F6	F/B416	T/KW	T/C3	AF	25-Jan-12	11-Feb-12	MALLOY FORD	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T8C	T/F6	F/B416	T/KW	T/C3	AF	29-May-12	21-Jun-12	DAVID SELL FORD, INC.	#B31	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B30S	V52	210	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B416	T/KW	T/C3	AF	22-Apr-12	13-Jun-12	GAYLORD FORD LINCOLN, INC.	#B31	1209	C	26-Jun-12</												

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MATERIAL	TOTAL	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T/F6	F/B41E	T/KW	T/C3	AF	29-Jun-12	12-Jul-12	LANDERS-McCLARTY FORD	#B3L3	5.00E+212	E	30-Jun-12	1	763	\$0.00	\$92.18	1	NA	AR	#P0302 & P0316 IDS SELF TEST	#P0302 & P0316 IN CUSTOMER STATES	#B3L3	V29-F04	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T/F6	F/B41E	T/KW	T/C3	AF	16-Nov-11	28-Dec-11	ED KOHN FORD LINCOLN	#B3L3	8K775	36	20-Jun-12	8	20288	\$0.00	\$349.49	1	NA	MI	#INSPECT & EEC P0305 P0306 RAN OASIS & FOUND CUSTOMER STATES	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T/F6	F/B41E	T/KW	T/C3	AJ	20-Feb-12	20-Jun-12	MORROW BROTHERS FORD, INC.	#B3L3	8K775	36	17-Jul-12	1	580	\$11.51	\$51.07	1	NA	IL	#VERIFIED CONCERN, OASIS FOUND TSB 12.6.1 VEHICLE STUMLES ON	#B3L3	V44-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFX1C19C	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	4-Feb-12	NICK NECHOLS FORD, INC.	#B3L3	8K775	36	19-Jul-12	6	11955	\$0.00	\$326.23	1	NA	FL	#DIAG AND RAN OASIS FOUND TSB 12.06.04 UPDATE WHEN DRIVING AND TRY	#B3L3	V44-F04	PT MALFUNCTION	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E14C	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	25-Apr-12	WEKERT FORD INC.	#B3L3	8K775	36	31-Jul-12	4	6679	\$0.00	\$489.87	1	NA	FL	#PERFORMED DIAGNOSIS UPDATE PCM TO LATEST CHECK DRIVABILITY ISS	#B3L3	V44-F04	PT MALFUNCTION	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E14C	T/F6	F/B41E	T/KW	T/C3	AF	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	#B3L3	8K775	36	30-Jul-12	3	5335	\$0.00	\$45.31	1	NA	CT	#PERFORMED TSB 12.06.04 AND REPROGRAMMED CUST STATES WHILE DR	#B3L3	V44-F04	PT MALFUNCTION	
TSS REFLASH	PT C&C	CFDD0009	2012	1FTFW1E14C	T/F6	F/B41E	T/KW	T/C3	AF	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD.	#B3L3	8K775	36	4-Jul-12	7	16695	\$14.63	\$57.99	1	NA	ON	#VERIFIED CONCERN, SCANNED FOR CODES P0303 CHECK CAUSE ENGINE	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	#B3L3	8K775	36	28-Jul-12	1	2762	\$0.00	\$384.44	1	NA	MI	#RUN KEY ON ENGINE OFF LEARNED CODE AND LET CUSTOMER CONCERN C	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	#B3L3	8K775	36	28-Jul-12	2	6862	\$10.74	\$51.88	1	NA	TX	#REPROGRAM PCM PER 120604 5 HRS CODE 4 2 ENGINE RUNS ROUGH	#B3L3	V44-F04	PT MALFUNCTION	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E14C	T/F6	F/B41E	T/KW	T/C3	AJ	17-Feb-12		ADAMSON FORD, L.L.C.	#B3L3	8K775	36	17-Jul-12	-1	251	\$10.74	\$54.33	1	NA	AL	#ECC TEST P0304 6. PREFORM TSB OPERATION 1 2 CUST STATES THE CHECK	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	16-Apr-12	MAGUIRE'S FORD	#B3L3	8K775	36	16-Jul-12	4	8831	\$11.44	\$53.36	1	NA	PA	#VERIFY CUSTOMERS CONCERN HOOK UP TO IDS CUST STATES CHECK EN	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	CGY42093	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSWOM	#B3L3	8K775	36	14-Jul-12	4	2884	\$10.74	\$211.02	1	NA	PA	#VERIFIED CONCERN, CHECKED CODES P0302 RAN CUST STS CHECK FOR E	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	#B3L3	8K775	36	3-Jul-12	2	2875	\$12.95	\$58.19	1	NA	FL	#CHECK ENGINE LIGHT P0305, DIAG AND PERFORM CUSTOMER STATES A	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	23-Apr-12	29-Jun-12	ELKINS FORDLAND	#B3L3	8K775	36	3-Jul-12	1	482	\$10.74	\$45.20	1	NA	WV	#CHECKED EEC CKD PCM FOR UPDATES CKD AND WHEN DRIVING AT A S	#B3L3	V52-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AJ	28-Feb-12	29-Jun-12	ROCKMORRADO AUTO MALL, INC.	#B3L3	8K775	36	24-Jul-12	1	1213	\$0.00	\$42.46	1	NA	VA	#RETRIEVED CODE FOUND TSB 12.6.4 REPROGRAM CUST STATES CHECK	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	#B3L3	8K775	36	26-Jul-12	1	2238	\$10.74	\$51.88	1	NA	TX	#REPROGRAMMED PCM PER 120604 5 HRS CODE ENGINE RUNS ROUGH	#B3L3	V44-F04	PT MALFUNCTION	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AJ	3-May-12	18-May-12	NATCHITOCHES FORD LINCOLN	#B3L3	8K775	36	16-Jul-12	2	3246	\$10.74	\$62.69	1	NA	LA	#CK FOR TRANS PROBLEM, STEP 2 FOUND AIR ENGINE CUSTOMER STATES TRAM	#B3L3	V44-F04	TRANSMISSION	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AJ	11-Apr-12	20-Jun-12	GENTLEWIN FORD INC.	#B3L3	8K775	36	23-Jul-12	2	3319	\$23.11	\$30.03	1	NA	NJ	#CK OASIS TSB 12.6.1 WITH BUILD DATE OK OR BE PERFORM CHECK ENGIN	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	12-Apr-12	26-Apr-12	STANLEY FORD-McGREGOR	#B3L3	8K775	36	11-Jul-12	3	6301	\$10.74	\$55.07	1	NA	TX	#PERFORMED REPAIRS AS PER TSB 12.6.4 INSTALL CUST STATE THE EN	#B3L3	V40-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E12C	T/F6	F/B41E	T/KW	T/C3	AF	23-Feb-12	6-Apr-12	HALL FORD ELIZABETH CITY	#B3L3	8K775	36	23-Jul-12	4	5106	\$0.00	\$50.42	1	NA	NC	#LAB OPE 120604, PERFORMED PROGRAM PCM TO LATEST CUST STATES CHECKE	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	13-Apr-12	MONTE CARLO MOTORS	#B3L3	8K775	36	13-Jul-12	1	1115	\$11.44	\$47.11	1	NA	NC	#CHECK OUT HOOK UP IDS AND FOUND TSB 12.6.4	#B3L3	V89-F04	SHOCK & HANDLING	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	11-Apr-12	ASHIE COUNTY FORD INC.	#B3L3	8K775	36	27-Jul-12	4	6570	\$0.00	\$38.96	1	NA	NC	#TEST AND PERFORMED TSB 120604	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#B3L3	8K775	36	16-Jul-12	6	18673	\$12.85	\$51.29	1	NA	LA	#RD TEST, VERIFY, CK OASIS, FOUND TSB 12.06.04, cust feels jerky while dr	#B3L3	V52-F04	PT C&C	
TSS REFLASH	PT C&C	CGXK0007	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	3-May-12	22-Jun-12	WAYNE ANGERS FORD INC.	#B3L3	12029	C3A	19-Jul-12	1	2387	\$87.80	\$201.46	2	NA	TX	#TSB 12029 ROAD TESTING FOUND TSB DESCRIBED CUST STATES VEH BU	#B3L3	V52-F04	PT C&C	
TSS REFLASH	PT C&C	CGEEH0009	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	4-Jan-12	2-Apr-12	SLOAN'S MOTORS INC.	#B3L3	12029	C3A	6-Jul-12	4	4158	\$84.05	\$131.27	1	NA	PA	#CKCHECKED DTCS FOUND P0306, DID POWER BALAN CHECK ENGINE LIGHT ON	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	19-Dec-11	14-Mar-12	MORRIS BUANO FORD	#B3L3	12029	C3A	28-Jul-12	5	11058	\$58.88	\$136.32	1	NA	MI	#XBASE PART 12029 COND/CLATIVE COMPRESS ON ADD FOUND BAD INGIN	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	CGF00002	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	11-Jan-12	11-Jun-12	CHAMBERLAIN FORD GULF FREEWAY	#B3L3	12029	C3A	26-Jul-12	7	11768	\$58.88	\$143.57	1	NA	TX	#VERIFIED CONCERN EEC TEST CODE P0301 POWER ENGINE ENGINE PER	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	24-May-12	GEORGE STOCKFISH FORD (1987)	#B3L3	12029	B3A	2-Aug-12	3	2785	\$80.20	\$1176.40	1	NA	ON	#XVERIFIED ENGINE LIGHT NATION CLON FROM NEW CHECK ENGINE LIGHT ON	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	18-Mar-12	13-Feb-12	LUTHER FAMILY FORD	#B3L3	12029	C3A	1-Aug-12	6	8144	\$64.05	\$137.58	1	NA	ND	#XPERFORMED EEC TEST ADD SPARK PLUG REASSEMBLE PERFORM CHECK ENGIN	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	CGT00002	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	19-Jun-12	10-Jul-12	GULF COAST FORD	#B3L3	12029	C3A	2-Aug-12	1	8934	\$103.59	\$214.88	1	NA	TX	#ECC TEST SYSTEM DIAG, EEC TEST RELATIVE COMP 10 HESTATATES ENGIN	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	CG4D0013	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	1-Feb-12	25-Mar-12	AL PACKER FORD SALES	#B3L3	12405	-D1	30-Jul-12	5	6992	\$7.38	\$63.03	1	NA	FL	#5672 RPM'S FLUCTUATE, IDS TEST P0304, PIN POINT CUST STATES RPM'S FLU	#B3L3	V40-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	27-Jul-12	16-Jun-12	CAM CLARK FORD WEST LTD.	#B3L3	12405	-D1	23-Jul-12	2	1790	\$14.20	\$168.91	1	NA	AB	#SELF TEST PCM HAVE D NATION PBT 3013 FOUND CHECK AND ADVISE ON	#B3L3	V40-F04	PT C&C	
TSS REFLASH	PT C&C	CG4G0009	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	19-Jun-12	13-Jul-12	GLEN FORDLAND	#B3L3	12405	-D1	30-Jul-12	1	3817	\$0.00	\$27.08	1	NA	TX	#LABOR TO EDS DIAG, K/O CONCENTR POWER CONTACT	#B3L3	V40-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	20-Mar-12	CAM CLARK FORD SALES LTD.	#B3L3	DIAG	-D1	24-Jul-12	5	4348	\$0.00	\$23.80	1	NA	AB	#ECC TEST SYSTEM PASSED, NO CODES AVAILABLE CHECK AND ADVISE ON	#B3L3	V40-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E16C	T/F6	F/B41E	T/KW	T/C3	AF	27-Jul-12	23-Jul-12	SUNSET FORD FORD LTD.	#B3L3	APP	-D1	31-Jul-12	1	2179	\$0.00	\$100.47	1	NA	ON	#INSPECTED, NO CEL ON ICDRN WOULD OCCUR, CUSTOMER STATES THA	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	CGZK1007	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	20-Mar-12	CLARK FORD SALES LTD.	#B3L3	APP	-D1	31-Jul-12	1	2179	\$0.00	\$100.47	1	NA	ON	#RETRIEVED DTCS P0304 AND P0306 FOUND TSB FOR CUSTOMER STATES	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	2-Apr-12	16-Apr-12	ELLIOTT FORD LINCOLN	#B3L3	5.00E+212	E	25-Jul-12	4	10022	\$133.67	\$393.88	1	NA	TX	#VERIFY COCERN CELS (RETEST ALL CK ON THIS CUSTOMER STATES THE	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AJ	20-Jun-12	12-Apr-12	A C COLLINS FORD, INC.	#B3L3	5.00E+212	E	9-Jul-12	3	5884	\$308.28	\$620.22	3	NA	TX	#CHECKED OVER KOED K1148 COLOR BURIN C8BITE CUSTOMER STATES THE	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	9-Jan-12	30-Mar-12	CAPITAL FORD INC.	#B3L3	5.00E+212	E	19-Jul-12	4	8934	\$300.63	\$390.41	1	NA	NC	#TEST DRIVE, VERIFIED CONCERN, EEC TEST P0305, CK ENGINE LIGHT	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12	AUTOMOBILES PERSON	#B3L3	5.00E+212	F	20-Jul-12	5	1586	\$722.62	\$1,096.35	3	NA	QC	#SORTER CODE P0420 MAJAVS REINDEMENT DU CALUMIERE CHECK ENGIN	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	30-Dec-11	TED BRITF FORD SALES, INC.	#B3L3	5.00E+212	F	23-Jul-12	7	7598	\$366.53	\$477.79	1	NA	WV	#TSB 12.6.4, DUG EEC SYSTEM AND FOUND CHECK ENGINE LIGHT ON	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	13-Jul-12	CLARK FORD SALES LTD.	#B3L3	5.00E+212	F	13-Jul-12	6	5248	\$300.35	\$398.28	1	NA	WV	#CKD EEC P0430 REPLACED LH CAT PER TSB 12.06.04 CHECK ENGINE LIGH	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AJ	30-Jun-12	14-Feb-12	TROIS-RIVIERES FORD LINCOLN IN	#B3L3	5.00E+212	E	22-Jun-12	5	8213	\$436.54	\$645.54	1	NA	QC	#VERIFY LUMIRE ENGINE, OK	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E16C	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	26-Apr-12	ASTORIA FORD	#B3L3	5.00E+212	E	11-Jul-12	3	7612	\$311.37	\$400.88	1	NA	OR	#VERIFIED CHECK ENGINE/AMM PC	#B3L3	V29-F04	PT C&C	
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E16C	T/F6	F/B41E	T/KW	T/C3	AF	11-Apr-12	26-Jun-12	AL PACKER FORD LINCOLN	#B3L3	5.00E+212	E	30-Jul-12	2	2907	\$485.84	\$438.58	1	NA	FL	#4616 VERIFIED ENGINE LIGHT IS ON FOUND TSBM	#B3L3	V29-F04	PT C&C	
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2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE INFO	ENGINE	CRANK	ASSY	PROD	WARRANTY	DEALER	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E14C0	T/F6	F/B41E	T/KW	T/C3	AJ	22-Feb-12	12-Apr-12	CROUSE FORD SALES INC.	#P2	6K775	25	23-Jul-12	4	4886	\$10.74	\$56.05	1	PA	MD	EEC TESTED, P0308 IN MEMORY, RAN OASIS, INST	CHECK ENGINE LIGHT IS	#B03	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFX1C19C0	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	4-Apr-12	BEACH FORD LINCOLN, INC.	#P2	6K775	10	19-Jul-12	4	10431	\$0.00	\$39.61	1	PA	SC	RETRIEVE DTC P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES BAG L	#B03	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E14C0	T/F6	F/B41E	T/KW	T/C3	AJ	9-Feb-12	15-May-12	MAXWELL FORD	#B03	12029	C3	27-Jul-12	3	6561	\$58.88	\$135.71	1	PA	TX	XEEC TEST PASS PASS PASS POWER BALANCE TEST	C ON HEAVY ACCEL PER	#B03	V29	PT C&C
COP	ENGINE	CHCDJ002	2012	1FTFW1E17C0	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#B03	12029	C3	18-Jul-12	4	6129	\$59.58	\$111.55	1	PA	OH	XOVERFIED CONCERN, CKD FOR CODES FOUND P03	CUSTOMER STATES CHE	#B03	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E14C0	T/F6	F/B41E	T/KW	T/C3	AF	24-Jan-12	20-Feb-12	HUB CITY FORD, INC.	#B03	12029	C3	16-Jul-12	5	2708	\$207.65	\$325.25	1	PA	LA	K06 PLUGS AND NO 3 4 6 (ACCELERATION REPLACE	CUSTOMER STATES DRIVING	#B03	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E14C0	T/F6	F/B41E	T/KW	T/C3	AF	1-Jan-12	12-Jul-12	METRO FORD AUTO SALES, INC.	#B03	5.00E+212	E	26-Jul-12	1	682	\$292.99	\$389.54	1	PA	MS	EEC P0430 P071 HP1172 11F2 11F3 11F4 11F5 11F6	CEL IS ON NO SYMPTOM	#B03	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E17C0	T/F6	F/B41E	T/KW	T/C3	AF	23-Apr-12	31-May-12	MONAHAN FORD SALES	#B03	5.00E+212	E	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	VERIFIED CONCERN, CHECKED FOR DTC P0308	DIAG FOR CHECK ENGINE	#B03	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFBF0002	2012	1FTFX1E14C0	T/F6	F/B41E	T/KW	T/C3	AF	23-May-12	1-May-12	FOVLEWILLER FORD	#B03	5.00E+212	E	18-Jul-12	3	6538	\$311.37	\$400.50	1	PA	MI	6538 5E212 CK EEC P0430 CKUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#B03	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E17C0	T/F6	F/B41E	T/KW	T/C3	AF	1-May-12	19-Jun-12	NORTHLAND FORD	#B03	5.00E+212	E	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	VERIFY CONCERN, P0303 PRESENT, REPLACE TH	THRUINS ROUGH/CHECK EN	#B03	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDRD0039	2012	1FTFW1E17C0	T/F6	F/B41E	T/KW	T/C3	AF	12-Feb-12	23-Mar-12	HIKSON AUTOPEX	#B03	5.00E+212	E	11-Jul-12	4	7252	\$346.87	\$442.17	1	PA	LA	REPLACED LH CATALYTIC CONVERTER ASSEMBL	CUSTOMER STATES CHE	#B03	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E14C0	T/F6	F/B41E	T/KW	T/C3	AJ	13-Feb-12	22-Feb-12	PINICON FORD LINCOLN, INC.	#B03	5.00E+212	E	10-Jul-12	5	9090	\$303.73	\$382.18	1	PA	IA	EEC TEST KOEC P0430 KOEO P1000 KOER P10	CUSTOMER STATES CHE	#B03	V29	PT MALFUNCTION
TSE REFLASH	PT C&C	CELE0002	2012	1FTFW1E16C0	T/F6	F/B41E	T/KW	T/C3	AJ	15-Mar-12	11-Apr-12	FAIRBANK MOTOR SALES	#P2	6K775	1	1-Aug-12	4	14355	\$10.04	\$50.38	1	PA	MI	INSTALLED SHIELD AND PROGRAMMED PCM UNDE	CUSTOMER STATES RUN	#B03	V44	PT MALFUNCTION
TSE REFLASH	PT C&C	CGK0U015	2012	1FTFX1E17C0	T/F6	F/B41E	T/KW	T/C3	AJ	31-Mar-12	30-Apr-12	JOHN KENNEDY FORD POTTSTOWN	#P2	6K775	1	1-Aug-12	3	2946	\$18.39	\$68.69	1	PA	PA	CHECKED FOR CODES NO CODES FOUND AT THIS	CUSTOMER STATES CHE	#B03	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E13C0	T/F6	F/B41E	T/KW	T/C3	AJ	12-Apr-12	14-May-12	PREMIER FORD LINCOLN	#P2	6K775	1	1-Aug-12	3	6726	\$0.00	\$39.96	1	PA	MS	PERFORM OBD SCAN HAS FAIL CODES P0305 AND	FUELED/DRIVABILITY	#B03	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E12C0	T/F6	F/B41E	T/KW	T/C3	AJ	16-Dec-11	11-Jan-12	FORT DODGE FORD LINCOLN	#P2	6K775	1	2-Aug-12	7	17050	\$0.00	\$41.39	1	PA	LA	CHECK ENGINE LIGHT ON/PAUSE REPROGRAMME	CUSTOMER STATES CHE	#B03	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E19C0	T/F6	F/B41E	T/KW	T/C3	AJ	28-Feb-12	28-Apr-12	COURTESY FORD LINCOLN	#P2	6K775	1	2-Aug-12	4	2661	\$10.74	\$50.79	1	PA	LA	PERFORMED TSB 12 08 04 INSTALLED FT SHIELD	CHECK ENGINE LIGHT ON	#B03	V29	PT C&C
COP	ENGINE	CGSEF007	2012	1FTFW1E13C0	T/F6	F/B41E	T/KW	T/C3	AF	6-Jun-12	5-Jul-12	TOMIALI, FORD, INC.	#B03	12029	C3	30-Jul-12	1	3331	\$126.10	\$192.77	1	PA	TX	XEEC TEST CODE P0308 ADP FORWAK OK AT TH	24EN CHECK ENGINE LIT	#B03	V29	PT C&C
COP	ENGINE	CH44X007	2012	1FTFW1E19C0	T/F6	F/B41E	T/KW	T/C3	AF	12-Feb-12	30-Jun-12	UPSTON MOTORS, INC.	#B03	12029	C3	23-Jul-12	1	1669	\$64.05	\$178.81	1	PA	WI	XTEST DRIVE FELT MISS (CLEARED CODES RETE	VEHICLE HESITATES MISS	#B03	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E19C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	28-Feb-12	TWIN STATE FORD, INC.	#B03	5.00E+212	E	5-Jul-12	5	8102	\$311.37	\$385.02	1	PA	VT	VERIFY CONCERN, RETRIEVE DTC CODES P0430	CUSTOMER STATES THE	#B03	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C0	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	28-Mar-12	PERSON FORD LINCOLN, INC.	#B03	5.00E+212	E	26-Jul-12	1	16222	\$311.37	\$389.96	1	PA	SD	VERIFY CONCERN, RETRIEVE DTCs CHECK OASIS	CHECK ENGINE LIGHT IS	#B03	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E15C0	T/F6	F/B41E	T/KW	T/C3	AF	17-May-12	17-May-12	NATON BLAKEY FORD INC	#B03	5.00E+212	E	26-Jul-12	1	4768	\$307.65	\$395.90	1	PA	LA	CK FOR MIL LIGHT ON (2) REPROGRAMMER	CUSTOMER STATES CHE	#B03	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C0	T/F6	F/B41E	T/KW	T/C3	AJ	11-Apr-12	20-Jun-12	GENTILINI FORD, INC.	#B03	5.00E+212	E	1-Aug-12	2	3773	\$377.94	\$434.24	1	PA	NJ	SELF TEST CODE P0430, OR LEFT BANK CATALYT	PERFORM CHECK ENGINE	#B03	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E10C0	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	24-Jul-12	NORRIS FORD	#B03	5.00E+212	E	2-Aug-12	1	3472	\$0.00	\$45.65	1	PA	MD	8E212 CHECKED FOR DTCs REPROGRAMMED WITH	C WHEN TRYING TO PA	#B03	V44	PT MALFUNCTION
TSE REFLASH	PT C&C	CEC1T004	2012	1FTFW1E12C0	T/F6	F/B41E	T/KW	T/C3	AF	8-May-12	28-May-12	NIA FORD	#B03	5.00E+212	E	6-Jul-12	2	2157	\$0.00	\$44.07	1	PA	OK	TESTED AND REPROGRAMMED AS PER TSB 12 08	04, C WHEN TRYING TO PA	#B03	V52	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E12C0	T/F6	F/B41E	T/KW	T/C3	AF	30-Apr-12	7-Jun-12	MATHEWS FORD OREGON	#P2	6K775	1	6-Aug-12	3	7796	\$0.00	\$43.44	1	PA	OH	performed tsb 12 08 04 reprogrammed pcm	Customer States ck eng	#B03	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E13C0	T/F6	F/B41E	T/KW	T/C3	AF	30-Mar-12	15-May-12	SIMMONS ROCKWELL FORD OF FALLS	#P2	6K775	1	31-Jul-12	3	4678	\$0.00	\$41.25	1	PA	PA	VERIFIED CONCERN, TESTED SYSTEM FOUND CO	D C WHEN ACCELERATE	#B03	V52	PT C&C
TSE REFLASH	PT C&C	CGS0W002	2012	1FTFW1E16C0	T/F6	F/B41E	T/KW	T/C3	AF	12-Feb-12	23-Jul-12	MAC HACHS SOUTHWAY FORD	#P2	6K775	1	31-Aug-12	1	9846	\$10.74	\$54.34	1	PA	TX	PERFORM EEC TESTS PER PCM 120604, E.E.	DATE CUSTOMER STATES	#B03	V29	PT MALFUNCTION
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E14C0	T/F6	F/B41E	T/KW	T/C3	AF	2-May-12	3-Jul-12	COCCIA FORD LINCOLN	#P2	6K775	1	3-Aug-12	2	1948	\$0.00	\$40.00	1	PA	PA	TECH RD TESTED VEHICLE PROGRAM THE PCM RE	Customer States CHE	#B03	V52	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E10C0	T/F6	F/B41E	T/KW	T/C3	AF	28-May-12	30-Apr-12	TRE STAR FORD	#P2	6K775	1	3-Aug-12	3	3130	\$10.74	\$52.55	1	PA	PA	TECHNICAL CONCERN, PERFORMED TSB 12 0 4	UPDATER CUSTOMER STATES CHE	#B03	V52	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E10C0	T/F6	F/B41E	T/KW	T/C3	AF	11-May-12	17-Jun-12	FINN BLAKEY FORD INC	#P2	6K775	1	3-Aug-12	1	6258	\$0.00	\$40.00	1	PA	PA	VERIFY CONCERN, CHECK ENGINE LIGHT ON SWI	CK ENGINE LIGHT ON SWI	#B03	V52	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E10C0	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	30-Dec-11	EARL FLOYD FORD	#P2	6K775	1	16-Jul-12	7	11700	\$111.44	\$51.55	1	PA	KY	VERIFIED THE CONCERN (CALIBRATION, CONCER	WHILE DRIVING IN RAIN	#B03	V52	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E10C0	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	30-Mar-12	FREEDOM FORD SALES, INC.	#P2	6K775	1	23-Jul-12	4	4790	\$111.44	\$49.79	1	PA	PA	VERIFIED CONCERN, HOOKED UP IDS FOUND CO	CUSTOMER STATES CHE	#B03	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E10C0	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	23-Jul-12	GRAND FORD	#P2	6K775	1	23-Jul-12	1	751	\$0.00	\$44.34	1	PA	PA	CONFIRMED CUSTOMER COMPLAINT HAS 2 DTC	CHECK ENGINE LITE ON	#B03	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E10C0	T/F6	F/B41E	T/KW	T/C3	AF	28-Mar-12	22-Jun-12	RAY VARNER FORD, LLC	#P2	6K775	1	13-Jul-12	1	1131	\$111.44	\$54.50	1	PA	TN	VERIFIED CONCERN, PERFORMED EEC DIAG, DTC	ENGINE DIED WHILE DR	#B03	V52	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E19C0	T/F6	F/B41E	T/KW	T/C3	AF	12-Feb-12	30-Jun-12	UPTOWN MOTORS, INC.	#P2	6K775	1	23-Jul-12	1	1669	\$111.44	\$59.26	1	PA	WI	EEC TEST P0302 P0304 FOUND TSB 12 0 4 REPR	ODIC CUSTOMER STATES THE	#B03	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E19C0	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	23-Jul-12	GRAND FORD	#P2	6K775	1	23-Jul-12	1	8102	\$0.00	\$44.34	1	PA	OH	VERIFIED CONCERN, PERFORMED EEC DIAG, DTC	ENGINE DIED WHILE DR	#B03	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E11C0	T/F6	F/B41E	T/KW	T/C3	AF	18-Jun-12	20-Mar-12	VILLAGE FORD	#B03	12029	C3	25-Jul-12	5	9453	\$82.43	\$220.85	1	PA	MI	KIDS HOOK UP EEC TEST (PINPOINT TEST HD1	RED 38 REPAIR UNDER W	#B03	V29	PT C&C
COP	ENGINE	CGED7013	2012	1FTFW1E19C0	T/F6	F/B41E	T/KW	T/C3	AF	4-Dec-11	30-Apr-12	DIEN'S FORD SALES INC.	#B03	12029	C3	5-Jul-12	3	7481	\$63.09	\$151.08	1	PA	MO	KRPMR10 NOT STRT FLW CHPMI PROCEDURE, PR	VEHICLE TOWED IN 0709	#B03	V52	PT C&C
COP	ENGINE	CGAF0003	2012	1FTFW1E19C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Mar-12	29-Mar-12	FRASER FORD SALES LTD	#B03	12029	C3	30-Jul-12	1	7568	\$63.09	\$151.08	1	PA	GA	KWOCOCNT CODES PROXICOL TO CYLINDER 4	CUSTOMER STATES CHE	#B03	V29	PT C&C
COP	ENGINE	CHDAF012	2012	1FTFW1E10C0	T/F6	F/B41E	T/KW	T/C3	AJ	2-Feb-12	17-Feb-12	GARY CROSSLEY FORD, INC.	#B03	12029	C3	3-Aug-12	6	12742	\$84.05	\$300.04	2	PA	MO	KRPMR APPROVAL CODE, PLUG FOR FOULING DUC	S AT TIMES WHILE DR	#B03	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E12C0	T/F6	F/B41E	T/KW	T/C3	AJ	25-Jun-12	19-Jul-12	BLUEGRASS FORD INC.	#B03	5.00E+212	E	3-Aug-12	2	2148	\$262.99	\$370.12	1	PA	TX	SELF TEST KOEC PASS KOEC P0430 P0430 P	CS CHECK ENGINE LIT	#B03	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C0	T/F6	F/B41E	T/KW	T/C3	AJ	28-Apr-12	31-May-12	MVA NEW FORD LINCOLN	#B03	5.00E+212	E	31-Jul-12	1	7823	\$311.37	\$401.15	1	PA	IN	DTC P0430 P0430 PERFORM TSB 12 0 4 INSTAL	C OX CK EN LIT IS ON IN	#B03	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C0	T/F6	F/B41E	T/KW	T/C3	AJ	25-Oct-11	20-Feb-12	GRiffin FORD LINCOLN, INC.	#B03	5.00E+212	E	31-Jul-12	6	14769	\$333.62	\$414.32	1	PA	GA	SELF TEST PCM KOEO PASS KOER P0430 CHECK	CUSTOMER STATES CHE	#B03	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CNRC8001	2012	1FTFX1E17C0	T/F6	F/B41E	T/KW	T/C3	AJ	27-Apr-12	16-May-12	MIKE SHAD FORD AT THE AVEENUES	#B03	5.00E+212	E	11-Jul-12	2	6720	\$334.92	\$427.58	1	PA	FL	PERFORM TSB 12 08 04, INSTALL K&K AIR DEF	CLIPS FOR BELLY PAN A	#B03	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E16C0	T/F6	F/B41E	T/KW	T/C3	AF	19-Jul-12	23-Jul-12	COURTESY FORD LINCOLN	#B03	5.00E+212	E	30-Jul-12	1	1170	\$300.63	\$398.75	1	PA	LA	RAN EEC TEST CODE P07EC, 287	CHECK ENGINE LIGHT ON	#B03		

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	24-May-12	13-Jul-12	ALEX KARRAS LINCOLN, INC.	#	2012	6-Aug-12	1	1889	\$321.97	\$514.30	2	NA	IS TEST P0430 CONVERTER ASSEMBLY MFR. RE	CUSTOMER STATES CHE	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8B021	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	24-May-12	19-Jul-12	TERRY MOORE FORD COUNTRY, LLC	#	2012	6-Aug-12	1	3268	\$300.63	\$384.18	1	NA	TEST DRIVE. IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT ON	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	25-May-12	6-Jul-12	METROPOLITAN FORD, LLC	#	2012	6-Aug-12	2	4988	\$308.75	\$430.35	1	NA	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#	2012	6-Aug-12	1	1791	\$292.99	\$395.81	1	NA	VERIFIED COMPLAINT (PAIR REPAIR BANK 2	DRIVABILITY	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGZB7017	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	3-Jun-12		ZUMBROTA FORD	#	2012	6-Aug-12	-1	22	\$520.44	\$882.28	4	NA	REMOVED Y PIPE FROM 1 STAMPED CORRECTLY	EXHAUST LEAK NOTICED	#	12/29/12	EXHAUST
CATALYTIC CONVERTER	EXHAUST	CIND7002	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	5-Jun-12		SEYMOUR FORD LINCOLN	#	2012	6-Aug-12	1	598	\$300.63	\$479.37	2	NA	VERIFIED ENGINE LIGHT ON. CONTACTED TECH	OWNER STATES CHECK	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	9-Jun-12	2-Aug-12	LOGANVILLE FORD	#	2012	6-Aug-12	2	3666	\$322.11	\$417.14	1	NA	PERF EEC DIAG. P0430 PER TSB 12.6.4. REP. CAT	CUST STATES CK ENGINE	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	8-Jun-12		INTERSTATE FORD	#	2012	6-Aug-12	-1	138	\$296.81	\$421.58	1	NA	TEST DRIVE AND VERIFY CONVERTER ASSY	REPAIR STATES SES ON A	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHNBX006	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	9-Jun-12	2-Aug-12	BRIARWOOD FORD, INC.	#	2012	6-Aug-12	1	1425	\$308.49	\$480.87	2	NA	EEC TEST CODES P0300 MONITOR RELATED POS	CHECK ENGINE LIGHT ON	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8C0002	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	19-Jun-12	17-Jul-12	LANDAU FORD LINCOLN SALES LIME	#	2012	6-Aug-12	2	3120	\$282.57	\$391.38	1	NA	PERFORMED IDS DIAGNOSIS. CODE P0430 IN MFR	CK ENGINE LIGHT ON	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	18-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#	2012	6-Aug-12	2	3620	\$311.37	\$414.19	1	NA	TSB 12.6.4. VERIFIED CK ENG LIGHT ON EEC TEST	WHILE ON VACATION CHA	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	12-Jun-12	8-Jul-12	LANDAU FORD LINCOLN SALES LIME	#	2012	6-Aug-12	2	3120	\$282.57	\$391.38	1	NA	VERIFY HOOK IDS EEC TEST P0430 BANK 2 CAT	DO CORRECT FOR CHECK E	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	19-Jun-12	12-Jul-12	WOOLINE FORD LINCOLN, INC.	#	2012	6-Aug-12	1	417	\$300.63	\$373.39	1	NA	VERIFIED CONCERN CEL LIGHT ON DONE TEST	POK CK ON ENGINE LIGHT	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	21-Jun-12	19-Jul-12	KRKK AUTO COMPANY	#	2012	6-Aug-12	1	2672	\$262.99	\$362.25	1	NA	MS KOEO P0430 PER TEST HP INSPECT WIRING	CK ON CK ENGINE LIGHT	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	21-Jun-12	14-Jul-12	COLONIA FORD, INC.	#	2012	6-Aug-12	7	2133	\$262.99	\$369.20	1	NA	WV IDS EEC P0430 PERFORM PP TEST HP FOLLO	CUSTOMER STATES THA	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	22-Jun-12	1-Aug-12	SAMES CROW FORD LINCOLN	#	2012	6-Aug-12	1	1239	\$262.99	\$361.72	1	NA	TX CHECK TO SEE IF CHECK/TEST PASS	C/S CHECK ENGINE LIGH	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#	2012	6-Aug-12	2	1801	\$262.99	\$349.56	1	NA	MS VERIFIED CONCERN. EEC TEST DTG P0300 PRESE	CHECK ENGINE STATES	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	19-Jul-12	28-Jul-12	HATHAWAY LIMITED	#	2012	6-Aug-12	1	2702	\$203.51	\$364.14	1	NA	MB CHECK OUT AND NEG TO REPAIR PER TSB 12.6.4	ELECTRONIC DIAGNOSIS	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	13-Jul-12	27-Jul-12	KREICHO, FORD, INC.	#	2012	6-Aug-12	1	1457	\$300.63	\$398.89	1	NA	MB VERIFY CONCERN FOUND CODE AND RETEST	CK ENGINE LIGHT IS C	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	20-Jul-12	1-Aug-12	J.C. LEWIS FORD	#	2012	6-Aug-12	1	537	\$313.92	\$401.28	1	NA	GA CHECKED EEC CODE P0430 WAS PRESENT CLEAR	CHECK ENGINE LIGHT	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8C0004	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	25-Jul-12	19-Aug-12	JIMMY HENRICH MOTORS, INC.	#	2012	6-Aug-12	1	2445	\$262.99	\$374.17	1	NA	TX PERFORMED REPAIRS AS PER TSB 12.6.4	CUSTOMER STATES THA	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	24-Feb-12	30-Apr-12	RIVER CITY FORD SALES LTD	#	2012	6-Aug-12	3	4158	\$308.11	\$405.57	1	NA	MB VERIFIED CONCERN PERFORMED TSB 12.6.4 REPA	CHECK ENGINE AND ADVISE ON	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	9-Nov-11	15-Dec-11	WORLD FORD-PENSACOLA	#	2012	6-Aug-12	1	14785	\$301.33	\$398.07	1	NA	FL CHECKED FOR CODES. P0430, PERFORMED TSB	C/S CHECK ENGINE LIGH	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	23-Jun-12	11-Jul-12	KEN COX FORD, INC.	#	2012	6-Aug-12	2	3533	\$301.33	\$375.45	1	NA	AL RAN EEC TEST U0140. P0430 TEST DRIVE AND M	CHECK ENGINE LIGHT	#	12/29/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	26-Oct-11	27-Apr-12	RYAN FORD	#	2012	6-Aug-12	3	10890	\$139.39	\$555.44	1	NA	TX VERIFIED CUSTOMER CONC. RETESTED 10 MLE	C/S CHECK ENGINE LIGH	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	8-Nov-11	17-Jan-12	DICK'S MACKENZIE FORD	#	2012	6-Aug-12	8	5930	\$114.44	\$62.72	1	NA	OR FEELING HESITATION OR MISFIRE UPON ACCEL	RATION HARD ACCELERATION	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	22-Nov-11	3-Jan-12	MALLOY FORD	#	2012	6-Aug-12	7	9710	\$80.00	\$444.27	1	NA	TX REPROGRAM AND INSTALL SHIELD DEFLECTOR	CUSTOMER STATES THE	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	22-Nov-11	3-Jan-12	MELODY MOTORS LTD	#	2012	6-Aug-12	7	15782	\$133.66	\$677.03	1	NA	SK Scan test. PASS. PERFORM TSB 12.6.4. reprogram	POK Check out engine light	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#	2012	6-Aug-12	4	4458	\$133.66	\$671.74	1	NA	ON CHECKED ENGINE LAMP ON. SURGINS. MISFIRE	WITH CUSTOMER REPORTS A	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	25-Nov-11	15-Mar-12	WESTERLYNCH COMPANY	#	2012	6-Aug-12	7	15872	\$80.00	\$447.63	1	NA	TX HOOKED UP SCAN TOOL. TEST CODE P0430	CUST STATES THE	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	CP2P002	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	26-Nov-11	14-Dec-11	ELK RIVER FORD, INC.	#	2012	6-Aug-12	8	7729	\$114.44	\$59.24	1	NA	MN INSTALLED INTERCOOLER AIR DEFLECTOR AND R	GENERAL	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AJ	29-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#	2012	6-Aug-12	6	11899	\$104.04	\$44.28	1	NA	VA TEST DRIVE VEHICLE. TESTED OK	CUSTOMER REQUEST TO	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	2-Dec-11	30-Jan-12	ROPER FORD, INC.	#	2012	6-Aug-12	7	20040	\$80.00	\$447.63	1	NA	TX VERIFY ENGINE LIGHT ON. PERFORM CHECK	DIAGNOSIS. CUSTOMER	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	2-Dec-11	30-Jan-12	CAMBRIAN FORD SALES LTD.	#	2012	6-Aug-12	5	4767	\$133.66	\$61.10	1	NA	ON INSTALL DEFLECTOR PLATE AS PER TSB 12.6.4	CHECK LIGHT ON. WHEN	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#	2012	6-Aug-12	7	19138	\$111.51	\$43.10	1	NA	IN FOUND DTC P0013 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES PER	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	CH8F0013	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	3-Jan-12	15-Mar-12	BLENVING FORD, INC.	#	2012	6-Aug-12	7	9815	\$103.74	\$47.67	1	NA	TX CHECKED DTCS. INSTALLED CAC AIR DEFLECTOR	CUST STATES ENGINE W	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	CH8F0008	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	20-Dec-11	11-Jul-12	CLASSIC FORD LINCOLN	#	2012	6-Aug-12	1	657	\$80.00	\$45.44	1	NA	OH SEE TSB 12.6.4. COLL. SHAD TEST AFTER VEHIC	LE START WHEN TURN	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	22-Dec-11	29-May-12	ALL STAR FORD LINCOLN	#	2012	6-Aug-12	2	1894	\$114.44	\$59.75	1	NA	LA EEC TEST CODE P0300 RAN OASIS. PERFORM TSB	C/S STARTED MISFIRING	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	3-Jan-12	15-Mar-12	BENNETT FORD, INC.	#	2012	6-Aug-12	7	9815	\$103.74	\$47.67	1	NA	TX REPROGRAMMED PCM AND INSTALLED SHIELD	ALONG ENGINE LIGHT FL	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	4-Jan-12	19-Jan-12	CRIVELLI FORD	#	2012	6-Aug-12	7	15225	\$114.44	\$50.07	1	NA	PA VERIFY CONCERN PERFORM DIAGNOSIS INST	INTERMITTENT VEHICLE	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	5-Jan-12	6-Feb-12	BEAUNTY RUNDUP FORD (1983) LTD	#	2012	6-Aug-12	6	10768	\$143.63	\$68.00	1	NA	SK KOEO PASS KICER PASS KICER PASS. REPROGRAM	DIAG FOR LOSS OF POW	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	CH8F0002	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	25-Jan-12	25-Jul-12	BEAU TOWNSEND FORD	#	2012	6-Aug-12	7	17953	\$80.00	\$447.63	1	NA	TX CHECK TSB RECALL. PCM PER TSB 12.6.4	CUSTOMER STATES THE	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	CGK0U013	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	11-Jan-12	7-Feb-12	BARTOW FORD COMPANY	#	2012	6-Aug-12	7	11424	\$123.95	\$58.20	1	NA	FL EEC TEST CODE P0300 PERFORM TSB 12.6.4 INST	CUATION STATES THERE IS	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	CG8U0003	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	13-Jan-12	15-Feb-12	G.W MOSHER MOTORS LTD	#	2012	6-Aug-12	5	24311	\$143.63	\$57.22	1	NA	NS CHECKED FOR DTC CODES PERFORMED TSB 12.6	ENGINE HESITATES STU	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	19-Jan-12	22-Feb-12	SIGNATURE FORD OF PERRY	#	2012	6-Aug-12	8	8889	\$80.00	\$444.63	1	NA	MI TECH 1075. THWART. CHEMIA. TIME. 6.5	CUSTOMER STATES THE	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	CG8B7015	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	21-Jan-12	26-Mar-12	PARKS FORD LINCOLN OF GAINESVILLE	#	2012	6-Aug-12	5	8621	\$115.20	\$66.71	1	NA	FL PERFORM TSB 12.6.4. INSTALL CAC DEFLECTOR	AL CHECK ENGINE LIGHT	#	12/29/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C1	T/F6	F/B414E	T/KW	T/C3	AF	24-Jan-12	15-Feb-12	ALL STAR FORD	#	2012	6-Aug-12	6	7781	\$132.62	\$64.00	1	NA	WA VERIFIED CUSTOMER CONC. NEEDED AT THIS TIME	CHECK ENGINE LIGHT	#	12/29/12	PT C&C

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	CGOIS REPORT	DEL	YIN	VEHICLE LIT	CH	LINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	31	00	00	00	00	00	15-Aug-12	4	4289	\$13.66	\$59.43	13	MI	MB	# CANNOT VERIFY ENGINE AND REPROGRAMMED	REPAIR CHECK ENGINE LIGHT	A42	2	2
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	20-Mar-12	3-Apr-12	BLACKSTOCK FORD LINCOLN SALES	00	00	00	00	00	00	18-Jul-12	4	9464	\$13.66	\$59.43	13	MI	ON	# PERFORMED TSB 12 6 4 REPROGRAM PCM AND IN	CHECK ENGINE LIGHT ON	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	25-Mar-12	30-Apr-12	ALPHEON FORD LINCOLN	00	00	00	00	00	00	18-Jul-12	3	9379	\$11.44	\$58.07	10	MI	WI	# CHECKED OASIS FOUND TSB 12 6 4 CHECK DTCS	CUSTOMER STATES VER	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	27-Mar-12	20-Jul-12	TONY BETTEN & SONS FORD, INC.	00	00	00	00	00	00	11-Aug-12	1	668	\$10.74	\$55.12	10	MI	MI	# TEST DRIVE, COULD NOT TIME 0.5 HRS BASIC	PAGES LIGHT CAME ON TRUCK	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFX1E190C1	T8F6	FBI	AF	27-Mar-12	5-Apr-12	KINDLE FORD-LINCOLN, INC.	00	00	00	00	00	00	00	00	5349	\$4.00	\$46.89	10	MI	NJ	# CHK DTCS P0301 P0316 RECALIBRATE PCM AND	CAME ON AND TRUCK	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	28-Mar-12	3-Apr-12	MILNES FORD, INC.	00	00	00	00	00	00	13-Aug-12	5	15718	\$0.00	\$45.34	10	MI	MI	# IDS TEST P0304 P0305 P0308 CYLINDER BALANCE	CUSTOMER STATES WHEN	A42	1	1
TSS REFASH	PT C&C	CGZB007	2012	1FTFW1E1T8C1	T8F6	FBI	AF	4-Apr-12	20-Apr-12	NELSON AUTO CENTER, INC.	00	00	00	00	00	00	9-Aug-12	4	5831	\$0.00	\$39.02	10	MI	MN	# CK CODES REFER TO TSB 12 6 4. INSPECT AND	RENG WAS LOW ON PWR	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	30-Mar-12	5-Jul-12	MALLOY FORD	00	00	00	00	00	00	1-Aug-12	1	1991	\$0.00	\$44.27	10	MI	VA	# VERIFY CONSUMER, IDS CONNECT PERFORM	SILENT CUSTOMER STATES THE	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	4-Apr-12	20-Jun-12	RISER FORD LINCOLN	00	00	00	00	00	00	2-Aug-12	2	2687	\$18.38	\$65.06	10	MI	AR	# PERFORMED TSB 12 6 4 LABOR OP. 120604A C 4	C S CHECK ENGINE LIGHT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	4-Apr-12	20-Jun-12	NELSON AUTO CENTER, INC.	00	00	00	00	00	00	9-Aug-12	4	5831	\$0.00	\$39.02	10	MI	MN	# CK CODES REFER TO TSB 12 6 4. INSPECT AND	RENG WAS LOW ON PWR	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	4-Apr-12	25-Apr-12	SCARSDALE FORD, INC.	00	00	00	00	00	00	8-Aug-12	4	10472	\$0.00	\$57.57	10	MI	NY	# Verified retrieved code #P0308 asper lab # 12 6 4	regro. Customer/States mis fire	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	4-Apr-12	18-May-12	FORMULE FORD INC.	00	00	00	00	00	00	15-Aug-12	3	6951	\$14.63	\$57.73	10	MI	QC	# SORTED CODE OASIS FAIT TSB 12 6 4 REPROGRAM	VERIFY LUMIERE CHECK	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	13-May-12	23-May-12	AUTO DESROSIERS FORD INC.	00	00	00	00	00	00	31-Jul-12	3	4265	\$14.63	\$55.03	10	MI	QC	# VERIFIÉ ET TESTE POUR LE REFAIT ESSAI ROUTE	LUMIERE CHECK ENGINE	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	9-Apr-12	30-Apr-12	RELIABLE MOTORS (1992) LTD	00	00	00	00	00	00	7-Aug-12	4	5475	\$14.63	\$56.51	10	MI	ON	# TSB 12 6 4 APPLIES. VERIFIED CONCERN	CHK DRIVING, PULLING TRAIL	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	11-Apr-12	8-Jun-12	JIM HANSEN'S GATEWAY FORD LINCOLN	00	00	00	00	00	00	17-Jul-12	3	4476	\$0.97	\$61.62	10	MI	AB	# 7204 VERIFY CUSTOMER CONCERN, CHECK DTCS	CHECK AND ADJUST	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	15-Apr-12	27-Jun-12	SUMMERVILLE FORD, INC.	00	00	00	00	00	00	11-Aug-12	2	12988	\$0.00	\$43.28	10	MI	SC	# ROAD TEST PERFORM EEC TEST FOUND CODES	8 CHECK ENGINE LIGHT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	18-Apr-12	14-Jun-12	KOCH FORD LINCOLN SALES (2003)	00	00	00	00	00	00	8-Aug-12	4	20154	\$0.00	\$56.93	10	MI	AB	# WENT FOR ROAD TEST. Inspector reprogram pcm to	DRIVEABILITY GAS CON	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	16-Apr-12	14-Jun-12	SCHRAEGE BROTHERS, INC.	00	00	00	00	00	00	10-Aug-12	2	4652	\$0.00	\$36.44	10	MI	WI	# TEST SYSTEM FOR LACK OF POWER REPROGRAM	CHECK ENGINE LIGHT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	17-Apr-12	28-Jun-12	DUTRO FORD LINCOLN, INC.	00	00	00	00	00	00	15-Aug-12	3	6820	\$0.00	\$38.08	10	MI	OH	# TEST EEC SYSTEM DTC P0301 REPROGRAM PCM AND	CUSTOMER STATES THAT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	18-Apr-12	29-May-12	JUBILEE FORD SALES (1983) LTD	00	00	00	00	00	00	8-Aug-12	3	5504	\$14.63	\$55.72	10	MI	SK	# EEC TEST, P0305 P0306, PCM UPDATE AND INSTAL	CHECK ENGINE LIGHT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFX1E190C1	T8F6	FBI	AF	18-Apr-12	22-Jun-12	ALB FORD LINCOLN JOULETTE INC.	00	00	00	00	00	00	10-Aug-12	2	4938	\$0.00	\$43.29	10	MI	QC	# 3448 SORTIR CODE DE DIAG EN MEMOIRE P0305	VERIFY LUMIERE CHECK	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	25-Apr-12	7-Jul-12	CHAPMAN FORD SALES, INC.	00	00	00	00	00	00	25-Jul-12	2	5335	\$11.44	\$61.39	10	MI	PA	# 8K775/42E29 P0304 P0305 P0306 REPROGRAM PC	CUSTOMER STATES COM	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	25-Apr-12	20-Jun-12	WHITEHORSE MOTORS LTD.	00	00	00	00	00	00	20-Jul-12	2	4731	\$14.63	\$58.12	10	MI	YT	# CUSTOMER COMPLAINED FILE ON THE INTERCO	CHECK ENGINE LIGHT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	25-Apr-12	7-Jul-12	KEITH HAWTHORNE FORD LINCOLN	00	00	00	00	00	00	13-Aug-12	3	7355	\$0.00	\$47.25	10	MI	AB	# CONCERN CODE E29. VERIFIED CONCERN KEO	CUSTOMER STATES THAT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	28-Apr-12	28-Jun-12	WOODRIDGE FORD LINCOLN LTD.	00	00	00	00	00	00	7-Aug-12	2	1810	\$0.00	\$56.16	10	MI	AB	# VERIFIED CONCERN, PERFORMED EEC TESTS	REDIAGNOSE ENGINE LIGHT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	28-Apr-12	21-May-12	FOX FORD LINCOLN OF CADILLAC	00	00	00	00	00	00	11-Aug-12	3	3620	\$0.00	\$35.55	10	MI	MI	# TSB 12 6 4. NO DTCS TSB 12 6 4 STEP NO STEP	WAS FLASHING FOR R	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	1-May-12	21-Jul-12	PRINCE FREDERICK FORD, INC.	00	00	00	00	00	00	13-Aug-12	1	1873	\$0.00	\$48.99	10	MI	MD	# CONFIRM CONCERN, RUN OASIS FOR TSB SSM	P. CUSTOMER STATES MIL	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	24-May-12	21-May-12	MURRAY'S FORD LINCOLN	00	00	00	00	00	00	16-Aug-12	3	9231	\$0.00	\$35.38	10	MI	PA	# TEST DRIVE FOUND NO DTC TEST DRIVE RUNS	CUSTOMER STATES CHECK	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	11-May-12	29-May-12	CELEBRATION FORD SALES LTD.	00	00	00	00	00	00	25-Jul-12	2	4573	\$0.00	\$52.57	10	MI	SK	# check cause of engine light on, pulled codes	P0300, p03	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	11-May-12	22-Jun-12	ANCHORA FORD	00	00	00	00	00	00	27-Jul-12	2	3740	\$10.74	\$51.65	10	MI	TX	# VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	424 CUSTOMER STATES	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	16-May-12	20-Jul-12	CROSSROADS STATE FORD INC OF MONT	00	00	00	00	00	00	13-Aug-12	1	2019	\$0.00	\$54.68	10	MI	NY	# 120604A C 5 8K775 42 P0301 1 NO 2 YES 4 RECA	P. VEHICLE TOWED IN EN	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	16-May-12	5-Jul-12	AKINS FORD CORPORATION	00	00	00	00	00	00	1-Aug-12	1	4830	\$0.00	\$49.05	10	MI	GA	# PROGRAMMING EEC TEST CODE P0306, PINPOINT	CUSTOMER STATES THAT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	19-May-12	13-Jun-12	GEORGE'S FORD SALES (1987)	00	00	00	00	00	00	13-Aug-12	1	2169	\$0.00	\$48.99	10	MI	TX	# PERFORMED SELF TEST FOUND DTC P0300, FOUR	CUSTOMER STATES THAT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	20-May-12	9-Jun-12	TIPTON FORD, INC.	00	00	00	00	00	00	13-Aug-12	3	2169	\$10.74	\$52.32	10	MI	TX	# PERFORMED SELF TEST FOUND DTC P0300, FOUR	CUSTOMER STATES THAT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	20-May-12	16-Jun-12	GRINWALD FORD, INC.	00	00	00	00	00	00	16-Aug-12	2	4873	\$0.00	\$44.16	10	MI	WI	# eec test, codes p0306 and p0297, reprogram pin	customer States check	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	22-May-12	31-May-12	CHESLATER FORD	00	00	00	00	00	00	24-Aug-12	1	540	\$10.74	\$53.24	10	MI	GA	# IDS DIAG, HAS RANDOM MISFIRE CODE, PERFORM	DRIVE CUST STATES SHUT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	23-May-12	26-Jun-12	BENNETT-DUNLOP FORD (1993) LTD	00	00	00	00	00	00	3-Aug-12	2	1704	\$0.00	\$53.37	10	MI	SK	# KEOE PASS MOTOR PASS KEOE P0306, PINPOINT	FORM FOR CHECK ENGINE	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	28-May-12	20-Jun-12	CHESLATER FORD	00	00	00	00	00	00	24-Aug-12	1	540	\$10.74	\$53.24	10	MI	GA	# IDS DIAG, HAS RANDOM MISFIRE CODE, PERFORM	DRIVE CUST STATES SHUT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	29-May-12	23-Jun-12	TWIN COUNTRY FORD INC	00	00	00	00	00	00	10-Aug-12	2	800	\$0.00	\$38.63	10	MI	NY	# VERIFY CONCERN, RETRIEVE DTC CODES P0306	P. CUSTOMER STATES THAT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	29-May-12	11-Jul-12	HALDEMAN FORD LINCOLN, INC.	00	00	00	00	00	00	3-Aug-12	2	4706	\$0.00	\$45.64	10	MI	PA	# UNABLE TO VERIFY CONCERN, CHECK ENGINE LIGH	CUSTOMER STATES VER	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	30-May-12	25-Jun-12	NORTHERN LIGHTS FORD SALES	00	00	00	00	00	00	3-Aug-12	2	1921	\$0.00	\$55.57	10	MI	ON	# CHECK FOR CODES. FIND P0308 CYLINDER 1 MIS	CHECK ENGINE LIGHT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	14-Jun-12	7-Aug-12	SUPERIORBROOKDALE FORD	00	00	00	00	00	00	11-Aug-12	1	1214	\$0.00	\$57.07	10	MI	MN	# ROAD TESTED AND CK EEC P0300 CK TSB AND P03	CUSTOMER STATES THAT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	17-Feb-12	28-Feb-12	OKADRIE FORD SALES (1981) LTD.	00	00	00	00	00	00	16-Aug-12	6	13632	\$102.74	\$311.47	23	MI	ON	# KIDNAPSE ENGINE CONTROLS, CODES P0301, R	REPORT ON CAUSE OF M	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	14-Jun-12	10-Aug-12	SILOUX FALLS FORD LINCOLN	00	00	00	00	00	00	5-Aug-12	1	540	\$10.74	\$53.24	10	MI	SD	# KXCHECK OUTLIER, FEEL R&B COIL & PLUGS. TE	CHECK ENGINE LIGHT	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	6-Mar-12	23-Apr-12	HEARN FORD	00	00	00	00	00	00	11-Aug-12	1	10095	\$84.05	\$316.29	10	MI	AL	# KORN EEC TEST FOUND P0306 NO 8 CYLINDER	BOOTS IN MORNING, BO	A42	1	1
TSS REFASH	PT C&C	N/A	2012	1FTFW1E1T8C1	T8F6	FBI	AF	30-May-12																					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE LT	CH	ENGINE	TRANS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	OK	CB	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE /	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CL	CC	CLAIM BINNED FUNCTION						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	21-Jan-12	5-Jun-12	HEBERTS TOWN & COUNTRY FORD L	#	PQ	5.00E+212	E	26-Jun-12	2	#	6690	\$311.37	\$386.12	1	NA	LA	#	CHECK DTCs, REPLACE LEFT BANK CONVERTER, INSTALL CAC AIR DEFLECTOR	#	S	#	B03S	V20	F03	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	30-Jun-12	5-Jul-12	BILL BROWN FORD, INC.	#	PQ	5.00E+212	E	14-Aug-12	2	#	2504	\$282.99	\$563.18	3	NA	MI	#	PERFORMED EEC TEST TO CATALYST PERFORMED CKADY YELLOW CHECK	#	S	#	B03S	V20	F03	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AJ	21-Jun-12		CHAMPION FORD GULF FREEWAY	#	PQ	5.00E+212	E	20-Aug-12	1	#	455	\$292.99	\$405.91	1	NA	TX	#	VERIFIED CONCERN EEC TEST CODE P0303 P0304 MAINTENANCE & GENERAL	#	S	#	B03S	V20	F03	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1ET7C1	T/F6	F	B414E	T/KW	T/C3	AF	20-Apr-12	17-May-12	KEN STILLWELL FORD	#	PQ	5.00E+212	E	14-Aug-12	3	#	4013	\$300.63	\$380.35	1	NA	MI	#	PERFORM DIAG AND INSTALL NEW CONV PER DIAG	#	CHECK ENGINE LIGHT IS	#	S	#	B03S	V44	F03	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1ET6K0	T/F6	F	B414E	T/KW	T/C3	AJ	8-May-12	18-Jun-12	RIVERSIDE FORD SALES LIMITED	#	PQ	5.00E+212	E	9-Jul-12	1	#	1647	\$309.11	\$392.82	1	NA	ON	#	SCAN TEST, CODES P030X AND P0430 PRESENT, R	#	CHECK ENGINE LIGHT IS	#	S	#	B03A	V20	F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	10-Jan-12	12-Mar-12	TOWN & COUNTRY FORD	#	PQ	6K775	-N2	31-Jul-12	5	#	12477	\$10.74	\$55.03	1	NA	AL	#	DIAGNOSE VEHICLE CONCERN, INSTALL CAC DEFLECTOR, CHECK ENGINE LIGHT	#	S	#	B03S	V20	F04	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	19-Feb-12	7-Aug-12	DEAN ARBOUR FORD OF WEST BRANC	#	PQ	6K775	-N2	20-Aug-12	3	#	1864	\$0.00	\$43.38	1	NA	OH	#	RAN IDS TEST FOUND CODE P0300 AND P0316 FOR	#	CUSTOMER STATES CHE	#	S	#	B03S	V20	F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	13-Nov-11	8-May-12	RYAN FORD	#	PQ	6K775	-N2	30-Jul-12	3	#	14416	\$10.74	\$55.79	1	NA	TX	#	ROADTESTED TO VERIFY APPROX 20 MILES PASS	#	S	#	B03S	V30	F03	PT SQUEAKS & RATTLES		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	16-May-12	11-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	#	PQ	6K775	-N2	11-Jun-12	3	#	2220	\$10.74	\$49.18	1	NA	MI	#	DIAG LOSS OF POWER HOOK UP SCAN TOOL, COD	#	CHECKER OF LOSS OF	#	S	#	B03S	V52	F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	19-Feb-12	7-Aug-12	DONLEY FORD LINCOLN, INC.	#	PQ	6K775	-N2	20-Aug-12	1	#	1864	\$0.00	\$43.38	1	NA	OH	#	RAN IDS TEST FOUND CODE P0300 AND P0316 FOR	#	CUSTOMER STATES CHE	#	S	#	B03S	V20	F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	2-May-12	17-May-12	DUAL FORD	#	PQ	6K775	-N2	17-Jul-12	4	#	7560	\$12.95	\$58.19	1	NA	FL	#	VERIFY CONCERN, CONTACT OASIS TO FIND TSB	#	CUSTOMER STATES WH	#	S	#	B03S	V23	F03	PT SPEED CONTROL
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	20-Mar-12	4-Apr-12	MULLINAX FORD	#	PQ	6K775	-N2	17-Aug-12	5	#	6417	\$15.34	\$65.59	1	NA	FL	#	INSTALL IDS AND GET CODE P0306, PER TSB RE	#	REPAIR CUSTOMER STATES CHE	#	S	#	B03S	V20	F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	21-Feb-12	27-Mar-12	LONGLEWIS FORD LINCOLN	#	PQ	6K775	-N2	18-Aug-12	5	#	9444	\$10.04	\$52.88	1	NA	AL	#	INSTALLED DEFLECTOR PER TSB 12 6 4, RE	#	INSTALL SOP DEFLECTOR	#	S	#	B03S	V20	F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	10-Mar-12	27-Apr-12	LIBERTY FORD, INC.	#	PQ	6K775	-N2	20-Aug-12	4	#	15588	\$10.74	\$57.73	1	NA	OH	#	SELF TEST P0300 P0305 P0306, TSB 12 6 4, REPR	#	CHECK ENGINE LIGHT IS	#	S	#	B03S	V20	F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#	PQ	6K775	-N2	13-Aug-12	2	#	2254	\$14.63	\$74.13	1	NA	AB	#	INSTALLED CAC AIR DEFLECTOR AND UPDATED	#	PLEASE CHECK AND AD	#	S	#	B03S	V20	F03	PT C&C
TSB REFLASH	PT C&C	CGSE0001	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AJ	14-Feb-12	19-Mar-12	VILLAGE FORD LINCOLN SALES LTD	#	PQ	6K775	-N1	30-Jul-12	5	#	9061	\$14.63	\$63.50	1	NA	SK	#	CHECKED AND ROADTESTED VEHICLE & VERIFIED	#	COR CHECK REPAIR FOR VEH	#	S	#	B03S	V41	F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET2K0	T/F6	F	B414E	T/KW	T/C3	AJ	9-Mar-12	28-May-12	FORD APPALACHES INC	#	PQ	6K775	-N3	28-Jun-12	2	#	2365	\$14.63	\$57.73	1	NA	QC	#	DESCRIPTION LUMIERE (active de ce BT operation	#	CHECK ENGINE ALLUM	#	S	#	B03S	V42	F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	18-Mar-12	20-Apr-12	GAYLORD FORD LINCOLN, INC.	#	PQ	6K775	-N3	13-Aug-12	4	#	8334	\$0.00	\$23.13	0	NA	MI	#	PERFORMED ELECTRONIC ENGINE CONTROL T	#	CUSTOMER STATES THE	#	S	#	B03S	V20	F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	21-Feb-12	4-May-12	HAMMETT MOTOR COMPANY	#	PQ	6K775	-N1	27-Jul-12	3	#	13971	\$10.39	\$48.91	1	NA	MS	#	CHECK ENGINE LIGHT ON RUN CODES P030	#	PERFORM CHECK ENGINE LIGHT	#	S	#	B03S	V20	F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	13-Jan-12	24-Jan-12	METCALFE'S GARAGE LTD	#	PQ	6K775	-N2	18-Aug-12	7	#	21241	\$14.63	\$56.90	1	NA	MB	#	RETRIEVE CODES, CODE P0305, CHECKED OASIS	#	CHECK ENGINE LIGHT ON	#	S	#	B03S	V44	F04	PT C&C
TSB REFLASH	PT C&C	CHOD0008	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AJ	30-Mar-12	18-Jul-12	JIM PENNEY LTD	#	PQ	6K775	-N2	15-Aug-12	1	#	2167	\$14.63	\$53.78	1	NA	MI	#	CONFIRMED CUSTOMER CONCERN, CHECKED FO	#	CK VEH FOR ENGINE LIG	#	S	#	B03S	V20	F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	23-Feb-12	19-Mar-12	ED KOENIG FORD OF WAYLAND, INC.	#	PQ	6K775	-N1	15-Aug-12	5	#	12233	\$0.00	\$41.30	1	NA	MI	#	DIAGNOSED AND PERFORMED TSB 120604	#	CHECK ENGINE MISFIRE	#	S	#	B03S	V50	F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET2K0	T/F6	F	B414E	T/KW	T/C3	AJ	20-Jan-12	2-Feb-12	SCHRAEGE BROTHERS, INC.	#	PQ	6K775	-N2	20-Aug-12	7	#	11842	\$0.00	\$36.44	1	NA	WI	#	REPAIR VEHICLE PER TSB 12 6 4 NO POWER AND	#	CHECK ENGINE LITE CON	#	S	#	B03S	V20	F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET2C1	T/F6	F	B414E	T/KW	T/C3	AF	23-Feb-12	8-Mar-12	AUTOMOBILES MAUGER FORD INC.	#	PQ	6K775	-N2	20-Aug-12	6	#	14654	\$0.00	\$36.87	1	NA	QC	#	VERIFY CHECK ENGINE V3000,B10F1,B10F1,P030	#	CHECK ENGINE ALLUM	#	S	#	B03S	V42	F03	PT C&C
COP	ENGINE	CGSE0001	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	11-Jul-12	25-Jul-12	N/A FORD	#	B03S	12029	-C01	20-Aug-12	1	#	3134	\$117.77	\$205.90	1	NA	OK	#	XHOOKED UP TO IDS AND JAND RETESTED AND	#	RESULTS VERIFIED OUT ON A	#	S	#	B03S	V50	F03	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AJ	12-Feb-12	5-Mar-12	NATIONAL TILDEN-CALGARY	#	B03S	12029	-C02	6-Aug-12	6	#	7029	\$132.94	\$151.35	0	NA	AB	#	XENGINE LIGHT STAYS ON, P0300P0305P0305	#	RAN ENGINE LIGHTS ON A	#	S	#	B03S	V41	F03	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ET3C0	T/F6	F	B414E	T/KW	T/C3	AF	6-Feb-12	15-Feb-12	MORRIS MINNETONKA FORD LINCO	#	B03S	12029	-C03	21-Aug-12	7	#	17324	\$64.05	\$260.79	2	NA	MI	#	XCOMPLETED EEC QUICK TESTS COMPLETED	#	PIRNGHAST STAYS ON AC	#	S	#	B03S	V52	F03	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	29-Mar-12	19-Apr-12	TOWN EAST FORD	#	B03S	12029	-C04	20-Aug-12	5	#	8520	\$88.68	\$204.95	2	NA	TX	#	XTIME TO CHECK OIL CHANGE M COIL, AND RET	#	TEST CUSTOMER STATES THE	#	S	#	B03S	V40	F04	PT TRANSMISSION
SPARK PLUGS	ENGINE	CGTB0011	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	4-Jun-12	21-Jun-12	TONY BETTEN & SONS FORD, INC.	#	B03S	12	-Y03	17-Aug-12	2	#	6340	\$10.33	\$125.71	1	NA	MI	#	XROAD TEST TO VERIFY CHAS NO MORE MISS	#	FIRE CUSTOMER STATES TH	#	S	#	B03S	V41	F03	PT C&C
SPARK PLUGS	ENGINE	CHQF7001	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	9-Jul-12	26-Jul-12	TROIS RIVIERES FORD LINCOLN IN	#	B03S	12405	-N1	17-Aug-12	1	#	2110	\$5.29	\$179.89	2	NA	QC	#	VERIFY MOTEUR, PREPARE, REMPLACER BOUGIE	#	VERIFIER MOTEUR EN	#	S	#	B03S	V42	F03	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFX1ET7C1	T/F6	F	B414E	T/KW	T/C3	AF	19-Mar-12	3-Apr-12	BURNETT-THIEL FORD, INC.	#	B03S	13440	-N1	22-Aug-12	5	#	10061	\$0.00	\$20.86	0	NA	IA	#	ENGINE RUNS ROUGH AFTER LONG DRIVE, MISS	#	CHECK ENGINE LAMP IS	#	S	#	B03S	V11	F03	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AJ	5-Apr-12	11-Jul-12	HIGHLAND FORD SALES LTD	#	B03S	NPF	-N1	7-Aug-12	1	#	1988	\$0.00	\$47.84	1	NA	ON	#	NO PROBLEM FOUND	#	CHECK ENGINE LIGHT IS	#	S	#	B03S	V44	F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	21-Nov-11	20-Jan-12	NORTHSIDE FORD	#	PQ	5.00E+212	E	18-Aug-12	7	#	32562	\$311.37	\$402.09	1	NA	TX	#	Verify concern, perform eec test p0303, perform	#	TSB 12 6 4 REPAIR SERVICE EN	#	S	#	B03S	V20	F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	16-May-12	19-Jun-12	RYBURN MOTOR COMPANY, INC.	#	PQ	5.00E+212	E	2-Aug-12	2	#	2836	\$300.63	\$386.99	1	NA	AR	#	VERIFIED CHECK ENGINE CONVERTER, NUTS AND	#	CLICE CUSTOMER STATES	#	S	#	B03S	V20	F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	9-May-12	5-Jun-12	NOURSE CHILlicothe FORD LINCOLN	#	PQ	5.00E+212	E	30-Jul-12	2	#	5351	\$311.37	\$392.52	1	NA	OH	#	REPLACED LEFT CAT AND REPROGRAMMED PCM	#	CUSTOMER STATES CHE	#	S	#	B03S	V20	F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHBX0004	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AJ	18-Jun-12	16-Jul-12	PINEWOOD FORD LIMITED	#	PQ	5.00E+212	E	14-Aug-12	2	#	1051	\$722.62	\$1,105.84	3	NA	ON	#	RETRIEVE DTC P0430 OR OASIS NIK, CONTACT HO	#	AFTER DRIVING AWHILE	#	S	#	B03S	V43	F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	23-Feb-12	10-Mar-12	RANDALL REEDS PLANET FORD	#	PQ	5.00E+212	E	14-Aug-12	6	#	6669	\$311.37	\$406.44	1	NA	TX	#	PERFORMED EEC TEST, VERIFIED NO TEST KOE	#	PERFORM PASS, CUSTOMER STATES CHE	#	S	#	B03S	V20	F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1ET2C1	T/F6	F	B414E	T/KW	T/C3	AF	11-Jan-12	12-Jul-12	RHINEBECK FORD, INC.	#	PQ	5.00E+212	E	23-Jul-12	1	#	1200	\$374.32	\$467.64	1	NA	NY	#	XKOE TEST P0430, PER TSB 12 6 4, REPLACED	#	LEFT CUSTOMER STATES VER	#	S	#	B03S	V20	F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET9C1	T/F6	F	B414E	T/KW	T/C3	AF	4-Jun-12	21-Jun-12	BICKFORD MOTORS, INC.	#	PQ	5.00E+212	E	11-Jul-12	1	#	1329	\$351.17															

2012 MY 3.5L GTDI P415 Misfire Claims

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