

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1XC	TFF	F	A	T	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#024	RECALEM	#4	22-Feb-12	2	3482	\$0.00	\$37.79	0	NA	OR	RAN OASIS TEST FOR LEVEL AS PER TSB#122	CUSTOMER STATES SON	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1E1TC	TFF	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#024	RECALEM	#4	17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHE	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#024	RECALEM	#4	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRN	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	#024	RECALEM	#4	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#024	RECALEM	#4	14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CLIENT STATES ENGINE	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	#024	RECALEM	#4	15-Mar-12	2	3580	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#024	RECALEM	#4	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#024	RECALEM	#4	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER CUST.	CUSTOMER STATES GE	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	#024	RECALEM	#4	28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHI	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES, INC.	#024	RECALEM	#4	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	CWCW0E08	2012	1FTFX1E1TC	TFF	F	A	T	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#024	RECALEM	#4	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib 12 2 10	VEHICLE CUT OUT AND	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#024	RECALEM	#4	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGES AT HIGHWAY	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	TFF	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	#024	RECALEM	#4	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	2-Dec-11	22-Feb-12	MIFFORD FORD, INC.	#024	RECALEM	#4	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1E1TC	TFF	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	#024	RECALEM	#4	6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#024	RECALEM	#4	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	REF TEST PCM PASS MONITOR DATA LOGGER	CUSTOMER STATES YEL	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	CAMB1001	2012	1FTFW1E1TC	TFF	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#024	RECALEM	#4	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH U	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	11-Dec-11	13-Feb-12	SUN HILL FORD	#024	RECALEM	#4	27-Feb-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREF. LAG ON ACCELER	CUSTOMER STATES VER	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	9-Dec-11	13-Feb-12	NOYES FORD	#024	RECALEM	#4	6-Mar-12	1	322	\$0.00	\$28.52	0	NA	GA	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	#003	V52	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	#024	RECALEM	#4	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST. VERIFY ET REPROGRAMMER PCM	VERIFY ENGINE LIGHT C	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#024	RECALEM	#4	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0304 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#024	RECALEM	#4	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0304	CUSTOMER STATES CHE	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#024	RECALEM	#4	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	#024	RECALEM	#4	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0304 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	13-Nov-11	21-Feb-12	SIK FAMILY FORD, INC.	#024	RECALEM	#4	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0304	CUSTOMER STATES CHE	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#024	RECALEM	#4	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	#024	RECALEM	#4	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0304 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	13-Nov-11	21-Feb-12	SIK FAMILY FORD, INC.	#024	RECALEM	#4	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0304	CUSTOMER STATES CHE	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#024	RECALEM	#4	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	#024	RECALEM	#4	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0304 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	13-Nov-11	21-Feb-12	SIK FAMILY FORD, INC.	#024	RECALEM	#4	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0304	CUSTOMER STATES CHE	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#024	RECALEM	#4	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	#024	RECALEM	#4	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0304 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	13-Nov-11	21-Feb-12	SIK FAMILY FORD, INC.	#024	RECALEM	#4	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0304	CUSTOMER STATES CHE	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#024	RECALEM	#4	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	#024	RECALEM	#4	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0304 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	13-Nov-11	21-Feb-12	SIK FAMILY FORD, INC.	#024	RECALEM	#4	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0304	CUSTOMER STATES CHE	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#024	RECALEM	#4	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	#024	RECALEM	#4	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0304 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	13-Nov-11	21-Feb-12	SIK FAMILY FORD, INC.	#024	RECALEM	#4	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0304	CUSTOMER STATES CHE	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#024	RECALEM	#4	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	#024	RECALEM	#4	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0304 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#003	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFF	F	A	T	13-Nov-11	21-Feb-12	SIK FAMILY FORD, INC.	#024	RECALEM	#4	2-Mar-12	1	1365	\$0.00	\$26.										

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	CHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	CLC	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	NA	2012	1FFXW1C2C	T	F	B	A	T	K	T	C	AF	28-Oct-11	14M-12	DAVID SELFF FORD, INC.	#	254	RECALEM	#	24	22-Mar-12	1	1,506	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHECK	#	1503	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T	F	B	A	T	K	T	C	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	254	RECALEM	#	4	1-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH	#	1503	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T	F	B	A	T	K	T	C	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	254	RECALEM	#	4	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	1503	V48	TRANSMISSION
TSB REFLASH	PT C&C	CLDR004	2012	1FFXW1XC	T	F	B	A	T	K	T	C	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	254	RECALEM	#	4	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TX	PERFORMED TSB 12 02 10 REPROGRAM PC	CUSTOMER STATES VEH	#	1503	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E1XC	T	F	B	A	T	K	T	C	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	254	RECALEM	#	4	16-Feb-12	1	105	\$0.00	\$44.01	0	NS	169 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T	F	B	A	T	K	T	C	AF	27-Jan-12	31-Dec-11	MALLOY FORD	#	254	RECALEM	#	4	17-Feb-12	2	318	\$0.00	\$32.07	0	TX	15 TSB CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E1C3	T	F	B	A	T	K	T	C	AF	13-Dec-11	29-Dec-11	MORROW FORD	#	254	RECALEM	#	4	18-Feb-12	2	438	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	CASAP010	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTOOK	#	254	RECALEM	#	4	16-Feb-12	1	1,284	\$0.00	\$42.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E8C	T	F	B	A	T	K	T	C	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	254	RECALEM	#	4	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHECK	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T	F	B	A	T	K	T	C	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	254	RECALEM	#	4	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	2 CUSTOMER STATES ENGINE	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T	F	B	A	T	K	T	C	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#	254	RECALEM	#	4	23-Feb-12	1	1,743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TO TSB 12 0 10. REPROG	CS STATES WHEN ACC	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T	F	B	A	T	K	T	C	AF	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	254	RECALEM	#	4	23-Feb-12	1	1,250	\$0.00	\$40.51	0	TX	VERIFIED CONCERN. FOUND TSB 12 10	10 REPROGRAM PC	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1FFXW1E2C	T	F	B	A	T	K	T	C	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	254	RECALEM	#	4	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	7-Nov-11	15-Dec-11	VONDERLIP FORD	#	254	RECALEM	#	4	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	CNDP028	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	254	RECALEM	#	4	24-Feb-12	1	973	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS PINP	CUSTOMER STATES THE	#	1503	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	254	RECALEM	#	4	17-Feb-12	1	326	\$0.00	\$34.32	0	TX	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHECK ENGINE LIGHT W	#	1503	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T	F	B	A	T	K	T	C	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	254	RECALEM	#	4	12-Mar-12	3	436	\$0.00	\$31.25	0	TX	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CAU	#	1503	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T	F	B	A	T	K	T	C	AF	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	254	RECALEM	#	4	1-Mar-12	2	1,203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	1503	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C	T	F	B	A	T	K	T	C	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	254	RECALEM	#	4	15-Mar-12	1	3,513	\$0.00	\$31.68	0	TX	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#	1503	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C	T	F	B	A	T	K	T	C	AF	13-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	254	RECALEM	#	4	15-Mar-12	1	436	\$0.00	\$32.66	0	TX	13K 432 ROAD TEST FOR P0304 REPAIR FOR	P0304 REPAIR FOR TRAN	#	1503	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFX1C1C5C	T	F	B	A	T	K	T	C	AF	9-Dec-11	11-Jan-12	TRILLIUM FORD LINCOLN LTD.	#	254	RECALEM	#	4	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	1503	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	254	RECALEM	#	4	22-Feb-12	3	3,880	\$0.00	\$30.31	0	TX	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	1503	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	254	RECALEM	#	4	6-Mar-12	3	3,553	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	1503	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	254	RECALEM	#	4	12-Mar-12	2	2,381	\$0.00	\$40.06	0	TX	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#	1503	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T	F	B	A	T	K	T	C	AF	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	254	RECALEM	#	4	17-Feb-12	2	2,332	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	23-Nov-11	29-Dec-11	POWER FORD VALENCIA	#	254	RECALEM	#	4	22-Feb-12	2	3,718	\$0.00	\$40.83	0	TX	DIAG CONC PASS KOE PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	254	RECALEM	#	4	20-Feb-12	1	441	\$0.00	\$32.44	0	TX	CHECKED TSB FOUND TSB 12 2 10 FOR ENGINE SURGE	AND ENGINE SURGES AND	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T	F	B	A	T	K	T	C	AF	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	254	RECALEM	#	4	12-Mar-12	2	3,123	\$0.00	\$36.83	0	TX	TRUCK LOSING POWER PCM PROGRAMMING DIAG	CUST STATES TRUCK ST	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T	F	B	A	T	K	T	C	AF	22-Nov-11	3-Feb-12	JACKY ROBINSON FORD LINCOLN, INC.	#	254	RECALEM	#	4	16-Mar-12	1	1,415	\$0.00	\$32.66	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE HAS SURGE	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	254	RECALEM	#	4	22-Mar-12	2	1,870	\$0.00	\$31.52	0	TX	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. REF	TRUCK IS BUCKING WHI	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	17-Jan-12	12-Dec-11	SCOTT FORD	#	254	RECALEM	#	4	2-Mar-12	3	2,058	\$0.00	\$25.89	0	TX	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T	F	B	A	T	K	T	C	AF	14-Jan-12	20-Jan-12	PATTERSON FORD OF ROWIE	#	254	RECALEM	#	4	16-Mar-12	1	1,415	\$0.00	\$32.66	0	TX	ROAD TESTED. SURGE. ILL. EEC DIA PASS SUR	VEHICLE FEELS SURGE	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	CCFH1004	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	3-Jan-12	16-Feb-12	ROY SCHULTENS FORD, INC.	#	254	RECALEM	#	4	8-Mar-12	2	1,500	\$0.00	\$34.44	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. CUST	CHECK AND ADVISE SUR	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T	F	B	A	T	K	T	C	AF	14-Jan-12	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	254	RECALEM	#	4	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TX	PERFORM EEC PRESENT NO MIL. IDS SURGE	IS A HESITAT	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	12-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	254	RECALEM	#	4	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RUN SELF TEST. PERFORMED TSB 12 2 10 REPROG	CUSTOMER STATES VEH	#	1503	V50	PT C&C
TSB REFLASH	PT C&C	CMAJ009	2012	1FFXW1E7C	T	F	B	A	T	K	T	C	AF	6-Jan-12	4-Feb-12	JIM ROBINSON FORD LINCOLN, INC.	#	254	RECALEM	#	4	8-Mar-12	2	1,415	\$0.00	\$32.66	0	TX	IDS DTC FOUND P0304 IN UPDATED PCM UNDE	CUSTOMER STATES UNDE	#	1503	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T	F	B	A	T	K	T	C	AF	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	254	RECALEM	#	4	15-Mar-12	1	355	\$0.00	\$29.03	0	TX	RECAL PCM PER TSB 12 2 10 (NOTE SSM 55	CS WHILE DRIVING INT	#	1503	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T	F	B	A	T	K	T	C	AF	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	254	RECALEM	#														





# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION	
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C2	T	F	F	A	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	4025	RECALEM	34-30-MAR-12	4	7512	\$0.00	\$28.04	01	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#103	V42	01	TRANSMISSION
COP	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	34-29-MAR-12	2	9082	\$68.63	\$93.00	01	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	01	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	4025	RECALEM	34-5-MAR-12	1	11	\$5.17	\$58.27	01	NA	PA	CHECK TESTED. POWER BRK PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#103	V52	01	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C3	T	F	F	A	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	4025	RECALEM	34-14-MAR-12	1	1488	\$909.97	\$1,620.90	01	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	#103	V29	01	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	17-Dec-11	5-Jan-12	PERFORMANCE FORD	4025	RECALEM	34-3-APR-12	3	7023	\$0.00	\$23.55	01	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	CUKING ENGINE LIGHT	#1	#103	V29	01	PT C&C
DIAG - MISFIRE	ENGINE	CBAM007	2012	1F1FW1E1C3	T	F	F	A	23-Dec-11	12-Jan-12	ROMEO FORD INC.	4025	RECALEM	34-20-MAR-12	3	4402	\$0.00	\$77.86	01	NA	MI	ECC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#103	V52	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	4025	RECALEM	34-5-MAR-12	3	2060	\$0.00	\$76.12	01	NA	NC	ROTEST EEC TEST MISSED! FOUND DURING VIS	MISSING AND FUEL MIL	#1	#103	V49	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	4025	RECALEM	34-24-MAR-12	0	70	\$0.00	\$29.73	01	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES FUEL	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4025	RECALEM	34-12-MAR-12	1	129	\$0.00	\$33.07	01	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP	PER CUSTOMER REQUESTS	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	4025	RECALEM	34-5-MAR-12	4	3048	\$0.00	\$36.60	01	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM COM	CLDIAGNOSIS FOR CHECK	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	4025	RECALEM	34-5-MAR-12	3	5036	\$0.00	\$37.12	01	NA	MI	ECC TEST NO CODES. REPROGRAMMED PCM	PER CUSTOMER STATES	#1	#103	V52	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	4025	RECALEM	34-12-MAR-12	1	1358	\$0.00	\$33.60	01	NA	MB	SCAN TEST NO CODES. CHECK OASIS. REPROG	WARNING MESSAGE(S)	#1	#103	V52	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	21-Dec-11	30-Mar-12	FAIRWAY FORD	4025	RECALEM	34-2-MAR-12	1	608	\$0.00	\$29.69	01	NA	TN	ENGINE MISS. NO CODE CONCERN. CK OUT	PROG. CUSTOMER STATES TH	#1	#103	V44	01	PT MALFUNCTION
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	13-Jan-12	20-Feb-12	KENDALL FORD	4025	RECALEM	34-2-APR-12	2	2861	\$0.00	\$36.60	01	NA	OR	HOOKEUP IDS. CHECKING GATING STUMBL	ON. CUSTOMER ENGINE LI	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	9-Dec-11	7-Jan-12	WYSE FORD, INC.	4025	RECALEM	34-6-APR-12	4	3893	\$84.05	\$142.70	01	NA	LA	ECC TEST P0302. PERFORM POWER BALANCE	REL. CUSTOMER STATES CHE	#1	#103	V29	01	PT C&C
COP	ENGINE	CDFAV005	2012	1F1FW1E1C3	T	F	F	A	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4025	RECALEM	34-12-MAR-12	1	129	\$58.88	\$253.98	01	NA	WI	TECH PULLED CODES AND COIL TEST. INSTAL	LLEST. CUSTOMER STATES	#1	#103	V52	01	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	4025	RECALEM	34-10-APR-12	3	2209	\$61.70	\$203.17	01	NA	BC	PO300. ROADTEST AND RECORD FULL THROTT	LE. CHECK ENGINE LIGHT	#1	#103	V29	01	PT C&C
COP	ENGINE	CDX0200	2012	1F1FW1E1C3	T	F	F	A	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	4025	RECALEM	34-11-APR-12	3	9335	\$58.88	\$152.05	01	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTS	OK. CUSTOMER STATES CHE	#1	#103	V29	01	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	10-Feb-12	17-Mar-12	KAUFFOLD FORD	4025	RECALEM	34-11-APR-12	1	1358	\$0.00	\$27.51	01	NA	OR	REF. TSB. IDS & EEC TEST [ME. CLEARED CODE	S & C. SHE WAS DRIVING	#1	#103	V52	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	22-Feb-12	17-Mar-12	BENGAH FORD, LLC	4025	RECALEM	34-9-APR-12	1	3054	\$397.71	\$471.15	01	NA	AL	RETRIVED CODE P0430 FROM PCM. REPLACED	LEFT CATALYTIC CONVERTER	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	19-Mar-12	17-Mar-12	MINE FORD LINCOLN	4025	RECALEM	34-9-APR-12	1	671	\$84.05	\$79.15	01	NA	GA	TESTED EEC SYSTEM. [NO] REPROGRAMMED	PCM. CUSTOMER STATES	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	4025	RECALEM	34-2-APR-12	1	1234	\$458.89	\$548.87	01	NA	FL	DIAG. REPLACE LEFT CONVERTER AND REPR	OG. CUSTOMER STATES CHE	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	CODE007	2012	1F1FW1E1C3	T	F	F	A	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	4025	RECALEM	34-3-APR-12	2	1388	\$608.90	\$647.16	01	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C. S. CHECK ENGINE LIGHT	#1	#103	V44	01	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	4025	RECALEM	34-23-MAR-12	2	4033	\$234.64	\$932.36	01	NA	CT	VERIFIED THE CONCERN. DTC CHECK P0430	REPAIR. S. CHECK IDLE	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	18-Jan-12	22-Feb-12	WICHITA FALLS FORD LINCOLN	4025	RECALEM	34-4-APR-12	2	4208	\$448.35	\$515.86	01	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT	AND DRIVEABILITY.	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	4025	RECALEM	34-5-APR-12	1	766	\$413.00	\$498.33	01	NA	AL	VERIFIED CONCERN. IDS. SELF TEST P0430	CONC. AMBER WARNING	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	22-Feb-12	17-Mar-12	NORTH BAY FORD LINCOLN	4025	RECALEM	34-6-APR-12	1	3434	\$0.00	\$46.65	01	NA	CA	TESTED EEC SYSTEM. [NO] REPROGRAMMED	PCM. CUSTOMER STATES	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	4025	RECALEM	34-6-APR-12	1	2787	\$0.00	\$0.00	01	NA	AL	PERFORM EEC KOEO. KOER FORD CODE	P0430. CUSTOMER STATES	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	4025	RECALEM	34-4-APR-12	4	7865	\$0.00	\$31.12	01	NA	IN	ECC TEST PCM NO DTC'S. PRESENT. REPR	OG. ENGINE. HESITATES	#1	#103	V52	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	34-29-MAR-12	1	4082	\$0.00	\$32.50	01	NA	GA	ECC TEST. CODE P0306. [AND] ROAD TEST	AFTER CUSTOMER REQUE	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	4025	RECALEM	34-2-APR-12	4	9852	\$0.00	\$30.30	01	NA	MS	TESTED EEC SYSTEM. KOEO. P0306. REPR	OG. HFT PASSING. CHECK	#1	#103	V52	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	11-Jan-12	11-Feb-12	KYRIS FORD LINCOLN	4025	RECALEM	34-6-APR-12	1	820	\$0.00	\$27.15	01	NA	GA	CHECKED DTC'S. PASSED PER	CUSTOMER STATES CHE	#1	#103	V44	01	PT MALFUNCTION
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	4025	RECALEM	34-30-MAR-12	1	1762	\$0.00	\$31.20	01	NA	WI	visual inspect OK for code all pass ok	oasis reprogram [un]	#1	#103	V52	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	20-Dec-11	11-Jan-12	ANCRA FORD	4025	RECALEM	34-5-APR-12	3	6199	\$0.00	\$31.71	01	NA	TX	RAN FNPT TESTS. MIST REPROGRAMMED	WITH E29. CUSTOMER	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	9-Jan-12	27-Feb-12	JOE MANNING CAPITAL FORD	4025	RECALEM	34-23-MAR-12	1	3449	\$0.00	\$30.92	01	NA	KS	DIAGNOSIS TEST. KOEO. PASS. COX P0300	NO. CUSTOMER CONCERN	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	29-Jan-12	31-Dec-11	FREB BEANS FORD LINCOLN	4025	RECALEM	34-9-APR-12	1	29	\$58.88	\$186.02	01	NA	PA	ENGINE RUNS ROUGH. CHECK ENGINE LIGHT	ON. DEALER STATES THE	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	9-Dec-11	31-Dec-11	GENTLE FORD, LLC	4025	RECALEM	34-27-MAR-12	1	2781	\$84.05	\$79.15	01	NA	GA	TEST EEC SYSTEM. [NO] REPROGRAMMED	PCM. CUSTOMER STATES	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	4025	RECALEM	34-7-APR-12	2	3890	\$0.00	\$30.70	01	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES	#1	#103	V29	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	5-Jan-12	9-Mar-12	WILSON MOTORS	4025	RECALEM	34-3-APR-12	1	2696	\$0.00	\$33.05	01	NA	TX	TESTED ON IDS. NO DTC. REPROGRAM PCM	AS PER ENGINE CUTS	#1	#103	V52	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	23-Jan-12	9-Mar-12	FREESE MOTORS, INC.	4025	RECALEM	34-6-APR-12	1	1	\$0.00	\$27.15	01	NA	GA	SELF TEST CODES. P0306. COX. CK ENG	LIGHT FLASHING.	#1	#103	V52	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	25-Nov-11	17-Dec-11	FORD LINCOLN OF FRANKLIN	4025	RECALEM	34-9-APR-12	4	8559	\$0.00	\$34.30	01	NA	TN	ECC TEST. NO DTC'S. REPROGRAM PCM	PER TSB. CUSTOMER	#1	#103	V52	01	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	25-Jan-12	11-Feb-12	MARCOONE FORD OF MIAMI	4025	RECALEM	34-3-APR-12	2													



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	CHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION				
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	T8F	F	AT	17-Feb-12	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN-CUSTOMER STATES CHE	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC7	T8F	F	AT	23-Feb-12	15-Feb-12	23-Feb-12	PITTSBURG FORD	#1258	RECALEM	#4	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK CODES, NO TSBIS FOUND TSB 12 2 CUSTOMER STATES CHE	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T8F	F	AT	9-Jan-12	9-Jan-12	9-Jan-12	RYAN FORD	#1258	RECALEM	#1	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND C/C	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX	T8F	F	AT	17-Jan-12	18-Feb-12	17-Jan-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOTIFY REPAIR	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4	T8F	F	AT	27-Jan-12	27-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1258	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10 CUSTOMER STATES VEH	A11	V29	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETX	T8F	F	AT	11-Nov-11	11-Nov-11	11-Nov-11	RIDGEWOOD FORD SALES LIMITED	#1258	NPF	#1	20-Apr-12	1	9	\$66.99	\$171.69	1	GA	OH	#	ECC TEST CODE P0305 REPROGRAM IGNITION DIAGN	A11	V29	PT & C
FUEL INJECTOR	ENGINE	C03F004	2012	1FTFW1ET2	T8F	F	AT	25-Jan-12	3-Jan-12	25-Jan-12	DIETHL FORD	#1258	NPF	#3	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND A2	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	T8F	F	AT	12-Apr-12	10-Mar-12	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1258	DIAG	#1	12-Apr-12	0	29	\$20.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON PCM P0316 PERFORM DIAGNOSTICS	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	T8F	F	AT	12-Apr-12	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1258	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11 WHILE DRIVING VEHICLE	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3	T8F	F	AT	19-Mar-12	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1258	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0304 P0304 P0305 IN MEMORY CUSTOMER STATES CHE	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1	T8F	F	AT	26-Mar-12	1-Mar-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1258	5.00E-212	E	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED EEC SYSTEM KOED PASS CODE P0300 CUSTOMER STATES THA	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T8F	F	AT	28-Feb-12	13-Feb-12	28-Feb-12	NORTHSHORE FORD	#1258	RECALEM	#1	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VERIFY OWNER CONCERN, CHECK FOR DTCS, P0300 OWNER STATES REF	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3	T8F	F	AT	4-Feb-12	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1258	RECALEM	#4	16-Apr-12	1	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST EEC S/M CUSTOMER PER TSB 12 10 C, U.S. ON DRIVES GRM	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	9-Apr-12	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#1258	RECALEM	#1	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0300 RSB #12 02 10 CUSTOMER STATES THA	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3	T8F	F	AT	25-Feb-12	28-Nov-11	25-Feb-12	ARROW FORD, INC.	#1258	RECALEM	#1	9-Apr-12	2	3764	\$0.00	\$37.76	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 10 REF CUSTOMER STATES WH	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	30-Jan-12	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1258	RECALEM	#4	19-Apr-12	1	6444	\$0.00	\$33.50	0	GA	ND	#	CHECK EEC REFLASH PCM PER TSB 12 10 APP FOR SURGES MISS	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AT	1-Dec-11	28-Dec-11	1-Dec-11	KEN KNAPP FORD SALES LTD	#1258	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFY CUSTOMER CONCERN, TSB 12 02 10 APPLICATES ENGINE MISS	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AT	28-Dec-11	28-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1258	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 10, VERIFY ENGINE SUI CUSTOMER STATES WH	A11	V29	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5	T8F	F	AT	17-Feb-12	17-Feb-12	17-Feb-12	ALBI FORD LINCOLN JULIETTE INC.	#1258	NPF	#1	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	QC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CK EN ALL	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	C05D507	2012	1FTFW1ETX	T8F	F	AT	13-Apr-12	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#1	24-Apr-12	1	1653	\$0.00	\$139.18	2	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	C0R4009	2012	1FTFW1ET2	T8F	F	AT	13-Apr-12	19-Nov-11	13-Apr-12	ALBI FORD LINCOLN JULIETTE INC.	#1258	DIAG	#1	24-Apr-12	-1	9	\$5.29	\$91.85	1	GA	QC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CK EN ALL	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4	T8F	F	AT	31-Dec-11	18-Mar-12	31-Dec-11	PACKEY WEBB FORD	#1258	5.00E-212	E	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TEST EEC, CODE P0403, REPLACE CAT CONVERTER, CUSTOMER STATES THA	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1	T8F	F	AT	10-Feb-12	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1258	RECALEM	#1	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED EEC TEST CODE P0300, REPLACE CUSTOMER STATES INC	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3	T8F	F	AT	15-Feb-12	17-Jan-12	15-Feb-12	AWKS FORD CORPORATION	#1258	RECALEM	#1	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	GA	#	CONVERTOR FAULTED EEC TEST CODE P0300, REPLACE CUSTOMER STATES INC	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3	T8F	F	AT	17-Mar-12	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1258	RECALEM	#4	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THA	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9	T8F	F	AT	5-Apr-12	22-Nov-11	5-Apr-12	WADE FORD, INC.	#1258	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.88	0	GA	GA	#	TEST DROVE, VERIFY CONCORCK OASIS PERFORM WHEN ON CRUISE CONT	A11	V29	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3	T8F	F	AT	12-Jan-12	12-Jan-12	12-Jan-12	HINSEVELT FORD CO	#1258	RECALEM	#4	18-Apr-12	3	3978	\$0.00	\$32.65	0	GA	MI	#	CK CODES NOT VERIFIED, EEC diagnosis, pass, che	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2	T8F	F	AT	12-Jan-12	12-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CO	#1258	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, eec diagnosis, pass, che	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1	T8F	F	AT	26-Mar-12	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CKD OASIS AND FUL CHECK FOR MISFIRE WH	A11	V29	PT & C
COP	ENGINE	C0TDB007	2012	1FTFW1ET3	T8F	F	AT	14-Mar-12	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#1258	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED DIS, PULLED DOES, OK APPROVAL CODE P	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2	T8F	F	AT	8-Feb-12	24-Feb-12	8-Feb-12	SHERWOOD FORD	#1258	12029	C	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TYPN COIL AND PLUG DIAG AND REPORT EN	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2	T8F	F	AT	6-Feb-12	9-Feb-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1258	5.00E-212	E	5-Apr-12	2	3500	\$413.00	\$515.07	1	GA	OK	#	PERFORMED DIAGNOSIS, TSB 12 10, CUSTOMER STATES THA	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET3	T8F	F	AT	6-Feb-12	9-Feb-12	6-Feb-12	VENK COUNTRY FORD	#1258	5.00E-212	E	5-Apr-12	2	3500	\$413.00	\$515.07	1	GA	OK	#	PERFORMED DIAGNOSIS, TSB 12 10, CUSTOMER STATES THA	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2	T8F	F	AT	14-Feb-12	14-Feb-12	14-Feb-12	VERN DIEZEL FORD LINCOLN	#1258	5.00E-212	E	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0300, PERFORM PPTS, REPLA	A11	V29	PT & C
TSB REFLASH	PT & C	C0E4007	2012	1FTFW1ET3	T8F	F	AT	14-Mar-12	21-Feb-12	14-Mar-12	BOBBER FORD SALES, INC.	#1258	RECALEM	#4	23-Apr-12	3	3354	\$405.35	\$530.48	1	GA	IL	#	PERFORMED DIAGNOSIS, TSB 12 10, CUSTOMER STATES THA	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET0	T8F	F	AT	22-Mar-12	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1258	RECALEM	#4	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	PERFORMED CONCERN, TSB 12 10, REPLACE CUSTOMER STATES WH	A11	V29	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	9-Feb-12	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVEABILITY CONCERN, CUST	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	11-Feb-12	11-Feb-12	11-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVEABILITY CONCERN, CUST	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	6-Dec-11	10-Dec-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#1258	RECALEM	#4	23-Apr-12	1	3211	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 10, NO CODES IN PCM, HOW	A11	V29	PT & C
TSB REFLASH	PT & C	C0X6H01	2012	1FTFW1ET8	T8F	F	AT	31-Dec-11	21-Nov-11	31-Dec-11	BERNARD FORD	#1258	RECALEM	#4	24-Apr-12	4	3843	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CAUSING REPROGRAM PCM	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2	T8F	F	AT	29-Feb-12	8-Feb-12	29-Feb-12	ASHIE NO WASS FORD	#1258	RECALEM	#4	23-Apr-12	2	3869	\$0.00	\$38.69	0	GA	NC	#	TEST DROVE, NO MISS, FUEL TEST DROVE WITH	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX	T8F	F	AT	23-Feb-12	15-Feb-12	23-Feb-12	PALM BAY FORD	#1258	RECALEM	#4	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FORD P0305 P0306 MISS	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	8-Feb-12	15-Feb-12	8-Feb-12	WASSASSET FORD, INC.	#1258	RECALEM	#4	23-Apr-12												

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	CHEBUO FORD SALES	#202	5.00E-212	27-Apr-12	1	3787	3282.57	3533.42	TX	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	7-Apr-12	7-Apr-12	FORD OF AUGUSTA, INC.	#202	RECALEM	24-24-Apr-12	1	6756	5434.31	5439.49	GA	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHEK ENGINE LIGHT ON	5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	#202	RECALEM	24-18-Apr-12	1	4692	30.00	30.00	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	4/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CADILLAC	#202	RECALEM	24-27-Apr-12	1	2366	30.00	30.00	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, RUN	5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	4-Jan-12	26-Jan-12	MELODY MOTORS LTD	#202	RECALEM	24-24-Apr-12	3	7305	30.00	30.00	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, FLAS	4/20/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#202	RECALEM	24-27-Apr-12	2	2083	30.00	333.37	OH	VERIFIED CONCERN, CHECKED FOR CODES FORD	CUSTOMER STATES CHE	4/4/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-Mar-12	2-Apr-12	YARMON FORD, INC.	#202	RECALEM	24-13-Apr-12	1	1354	30.00	30.00	MI	PERFORM TSB 12 2 TO WPI	CHEK ENGINE LIGHT S	5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	1-Feb-12	22-Feb-12	SOERENS FORD, INC.	#202	RECALEM	24-14-Apr-12	2	3955	30.00	337.02	GA	SCANNED DTC0 P0305 P0316 REPROGRAM PCM	C S CHECK ENGINE LI	5/18/12	PT C&C	
COP	ENGINE	CSD3008	2012	1F1FW1E10C	T8F	F	14	17-Dec-11	13-Mar-12	CHAMBERLAIN	#202	RECALEM	24-30-Apr-12	3	3321	384.05	1160.70	TX	MIL ON RETRIEVED CONTINUE COMP. TEST	CUSTOMER STATES CHE	5/18/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	13-Jan-12	3-Feb-12	CITY FORD SALES LTD	#202	5.00E-212	20-Mar-12	1	6039	3819.88	11,020.03	TX	CHECK B054 REPLACE RIG	ADDON AS PER BH RRP	4/26/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	27-Apr-12	27-Apr-12	ROBERTS MOTORS, INC.	#202	RECALEM	24-27-Apr-12	1	678	3434.31	3536.21	GA	CHECK FOR CODES HAD P0430 CHECKED OASIS	CHEK ENGINE LIGHT ON	5/18/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	10-Jan-12	25-Jan-12	MT. CRAWFORD SERVICE, INC.	#202	RECALEM	24-18-Apr-12	3	5372	3405.35	3476.76	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CHEK ENGINE LIGHT ON	5/18/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1F1FW1E10C	T8F	F	14	8-Dec-11	20-Feb-12	NORTHSHORE	#202	RECALEM	24-28-Apr-12	3	10472	3405.35	3480.26	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	V CUSTOMER STATES EN	5/18/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	18-Dec-11	29-Feb-12	HILLCREST FORD LINCOLN	#202	RECALEM	24-27-Apr-12	3	7622	3405.35	3494.38	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	S C CEL JUST CAME ON	5/18/12	PT C&C	
TSB REFLASH	PT C&C	CSD3008	2012	1F1FW1E10C	T8F	F	14	22-Jan-12	23-Mar-12	MARSHAL HIZE FORD, INC.	#202	RECALEM	24-28-Apr-12	2	3430	30.00	355.59	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	2-Feb-12	24-Feb-12	MARVYVILLE FORD	#202	RECALEM	24-26-Apr-12	3	6065	30.00	338.41	GA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTELY, INC.	#202	RECALEM	24-25-Apr-12	1	56	30.00	338.00	GA	VERIFY CONCERN OF C/C TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUN	5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	26-Oct-11	30-Dec-11	DAVIS STANLEY FORD	#202	RECALEM	24-30-Apr-12	5	11497	30.00	335.14	GA	PCM CALIBRATION, PERFORM TSB 12 2 TO WPI	CUST STATES CHECK EN	5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	#202	RECALEM	24-30-Apr-12	3	10121	30.00	336.33	GA	CODE 4 - VERIFY C/C ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN	5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	7-Apr-12	11-Apr-12	MEL HAMBELTON FORD, INC.	#202	RECALEM	24-7-Apr-12	1	5162	30.00	336.69	GA	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010		5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#202	RECALEM	24-7-Apr-12	1	5118	30.00	337.10	GA	CHEK ENGINE LIGHT ON, RUNS RUGH, RETRIEVE	CHEK ENGINE LIGHT ON	5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	30-Jan-12	3-Feb-12	MONTRORSE FORD	#202	RECALEM	24-10-Apr-12	3	5789	30.00	335.65	GA	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	CUST STATES THIS WAS DOWN	5/18/12	PT C&C	
COP	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	24-Feb-12	5-Apr-12	MELODY MOTORS LTD	#202	RECALEM	24-2-May-12	1	2805	361.70	1317.77	TX	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	Check out engine light on	4/11/12	PT C&C	
DIAG - MISFIRE	ENGINE	CSD3003	2012	1F1FW1E10C	T8F	F	14	24-Apr-12	1-May-12	KRACHAL FORD & LINCOLN CO.	#202	RECALEM	24-24-Apr-12	-1	3275	558.88	3211.63	TX	ROAD TEST AND VERIFY. Road tested then code	HARD ACCEL LIKE PASSES	5/18/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	27-Feb-12	9-Mar-12	BISON MOTOR COMPANY	#202	12A680	30	30-Apr-12	2	2758	30.00	346.27	OH	PERFORMED IDS SELF TEST THIS TIME	CS DRIVING IN RAIN W/ET	5/18/12	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	13-Feb-12	8-Mar-12	WARREN FORD, INC.	#202	DIAG	24-4-May-12	2	7742	30.00	366.04	GA	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHEK ENGINE LIGHT IS	5/18/12	PT C&C	
DIAG - MISFIRE	ENGINE	CSD3002	2012	1F1FW1E10C	T8F	F	14	13-Feb-12	8-Mar-12	AL PIEMONTE'S HOT HOVS FD, INC.	#202	DIAG	24-7-May-12	2	2447	30.00	360.77	TX	EEC TEST P0308, PERFORMED POWER BLANKS	CUSTOMER BLANKS	5/18/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	19-Dec-11	23-Feb-12	HEISER FORD LINCOLN	#202	DIAG	24-7-May-12	1	5088	30.00	349.38	TX	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	4/18/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	12-Jan-12	7-Feb-12	TOUST OUTALET, INC.	#202	DIAG	24-7-May-12	4	3476	30.00	341.85	TX	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	CHEK ENGINE LIGHT ON	5/18/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-Dec-11	12-Dec-11	ROBERTS MOTORS, INC.	#202	RECALEM	24-28-Apr-12	1	4922	30.00	342.28	TX	TESTED ENGINE COVERED WITH PROTECTANT	CHEK ENGINE LIGHT ON	5/18/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	8-Nov-11	13-Dec-11	FORD OF SLEDD	#202	RECALEM	24-26-Apr-12	1	17627	3405.35	3480.84	TX	TESTED SYSTEM, REPLACED CONVERTER AND UR	RUNNING BAD, SPUTTER	5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	27-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#202	RECALEM	24-13-May-12	2	4522	30.00	351.51	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS	CHEK ENGINE LIGHT ON	4/26/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	28-Feb-12	9-Mar-12	SHERRILL FORD COMPANY	#202	RECALEM	24-7-May-12	1	861	30.00	323.87	TX	PERFORM TSB 12 2 TO WPI	CHEK ENGINE LIGHT ON	5/18/12	PT C&C	
COP	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	28-Feb-12	9-Mar-12	SHERWOOD FORD LINCOLN	#202	RECALEM	24-7-May-12	2	9666	344.65	3203.96	TX	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	5/18/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	6-Jan-12	7-Apr-12	SHOUX FALLS FORD	#202	RECALEM	24-4-May-12	1	867	361.70	3204.59	TX	EEC TEST P0301, PERFORMED PINPOINTING	DIAG AND REPORT ON	4/22/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	20-Mar-12	20-Mar-12	REYNOLDS FORD COMPANY	#202	DIAG	24-7-May-12	1	849	30.00	320.00	TX	SCAN FOR CODES, TEST FOR NOW, SET	CUSTOMER STATES THE	5/18/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	#202	DIAG	24-30-Apr-12	2	3217	30.00	351.40	TX	NON-ENGINE TEST AT THIS TIME	CHEK ENGINE LIGHT ON	4/11/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	14-Dec-11	18-Jan-12	RICHPORT FORD LINCOLN LTD.	#202	5.00E-212	7-May-12	4	5899	3263.51	3469.23	TX	CONFIRM CHECK ENGINE. TO FIND IT HAS COME	REPAIR FOR CHECK EN	4/24/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	5-Feb-12	15-Mar-12	ROWER FORD SALES, INC.	#202	5.00E-212	8-May-12	1	4967	3397.71	3508.98	TX	CONFIRM CHECK ENGINE. TO FIND IT HAS COME	REPAIR FOR CHECK EN	4/24/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	10-Nov-11	20-Jan-12	HACIENDA FORD	#202	5.00E-212	3-May-12	4	8844	3405.35	3492.78	TX	VERIFIED CONCERN FORD AND REPROGRAMED P	C S THAT SEE LIGHT IS	5/18/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1F1FW1E10C	T8F	F	14	27-Feb-12	14-Mar-12	TR LAKES FORD	#202	5.00E-212	3-May-12	2	4702	3506.44	3652.34	TX	EEC TEST ROAD TEST MONITOR ROAD TEST POW	FEELS LIKE MISFIRE UN	5/18/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	2-Apr-12	19-Apr-12	POWER FORD INC	#202	5.00E-212	3-May-12	1	2188	30.00	3113.49	TX	DIAG SCAN TESTS, TESTED FOR P0309	CUSTOMER STATES CHE	5/18/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	22-Feb-12	9-Mar-12	AVALON FORD SALES '966 LIMITED	#202	5.00E-212	9-May-12	-1	864	30.00	326.82	TX	CHEK ENGINE LIGHT ON/PRODUCTION DATE, RO	AD50 CHECK REPORT FOR	4/11/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	21-Nov-11	23-Jan-12	LIMBERTON FORD LINCOLN	#202	5.00E-212	4-May-12	1	10980	3397.71	3417.99	GA	CHECK DTC'S, REPROGRAM PCM AND REPLACE	L4 CHECK ENGINE LIGHT	5/18/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#202	5.00E-212	4-May-12	2	8913	3397.71	3507.77	GA	P0430 LEFT BANK CONVERTER REPAIRS, TESTED	CODE FOR AT RISHRA	5/18/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	29-Nov-11	23-Dec-11	PAIL CLARK FORD, INC.	#202	RECALEM	24-27-Apr-12	5	3887	3524.98	3632.00	TX	IDS TEST P0430, CHECKED OASIS, PERFORMED	T C'S THE CELL WAS ON	5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	18-Nov-11	30-Jan-12	RIDGEWOOD FORD SALES LIMITED	#202	RECALEM	24-4-May-12	4	3121	30.00	332.22	TX	EEC TEST ROAD TEST MONITOR ROAD TEST POW	FEELS LIKE MISFIRE UN	5/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	13-Jan-12	30-Apr-12	COASTAL FORD SALES LTD.	#20												

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LIC	ENGINE CHASSIS CC	ASSY PLANT	PRD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C4	TB6	F	14	TW	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#024	RECALEM	#24	9-May-12	2	6589	\$434.31	\$516.10	1	TX	AB	REPLACE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE OIL	#1803	V42	PT	MAJUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#024	RECALEM	#24	1-May-12	2	3667	\$293.51	\$390.84	1	VT	AB	EEC TEST P0301 P0300 1Y. REPLACED #1 COIL & ENGINE LIGHT ON	ENG NO CUSTOMER STATES THE	#1803	V29	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#024	RECALEM	#24	9-May-12	1	3659	\$413.00	\$468.37	1	VT	AB	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C4	TB6	F	14	TW	TC3	AF	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	#024	RECALEM	#24	4-May-12	2	2074	\$400.00	\$315.05	0	VA	AL	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	STATES ENG LAMP CAM	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#024	RECALEM	#24	11-May-12	2	2134	\$0.00	\$389.48	0	VA	MB	VERIFIED CONCERN OF (EVER SPEED CONDITION	ELECTRICAL CONCERN	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AJ	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#024	RECALEM	#24	23-Apr-12	3	1781	\$0.00	\$34.83	0	VA	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	CECB0011	2012	1FTFW1E7C3	TB6	F	14	TW	TC3	AF	28-Feb-12	5-Apr-12	BELL MOTORS, INC.	#024	RECALEM	#24	3-May-12	1	833	\$0.00	\$0.00	0	VA	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#1803	V40	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#024	RECALEM	#24	7-May-12	2	1420	\$0.00	\$27.97	0	VA	SD	TSB 12 01 20 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #	#1803	V40	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	15-Feb-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#024	RECALEM	#24	9-May-12	2	2172	\$0.00	\$0.00	0	VA	TX	DIAG. ENGINE LIGHT ON, RETRIEVED DTC P03	EEC CS SERVICE ENGINE	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C1	TB6	F	14	TW	TC3	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#024	RECALEM	#24	11-May-12	1	1685	\$0.00	\$42.05	0	VA	SC	SELF TEST P0303 CHECK OASIS, FOUND SSM	22222 CHECK STATE OF EN	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C6	TB6	F	14	TW	TC3	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#024	RECALEM	#24	10-May-12	3	6600	\$0.00	\$27.96	0	VA	TN	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPR	CUSTOMER STATES THAT	#1803	V52	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#024	RECALEM	#24	8-May-12	1	784	\$84.05	\$142.25	2	VA	AL	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUST STATES VEHICLE #	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C9	TB6	F	14	TW	TC3	AJ	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	#24	15-May-12	4	11781	\$58.88	\$113.41	1	VA	MN	VERIFY CONCERN AND WED COIL NOW MISFIRE	CHECK ENGINE LIGHT #	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	22-Mar-12	2-Apr-12	BARBLE FORD, INC.	#024	DIAG	#24	14-May-12	2	3430	\$0.00	\$118.18	1	VA	IN	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TELL MIS	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C1	TB6	F	14	TW	TC3	AF	25-Jan-12	20-Jan-12	SIMI VALLEY FORD	#024	DIAG	#24	8-May-12	4	4168	\$319.19	\$867.62	5	VA	CA	INJECTOR TEST EEC, COULD PROBLEM STILL PRE	CUSTOMER STATES WA	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	22-Mar-12	2-Apr-12	BARBLE FORD, INC.	#024	DIAG	#24	14-May-12	2	3430	\$0.00	\$118.18	1	VA	IN	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TELL MIS	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C1	TB6	F	14	TW	TC3	AF	17-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#024	DIAG	#24	2-May-12	2	1428	\$0.00	\$15.28	0	VA	OK	CK ENG LIGHT ON PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	17-Feb-12	5-Mar-12	TERRERBONE FORD	#024	DIAG	#24	15-May-12	3	5633	\$0.00	\$27.97	0	VA	LA	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WA	#1803	V52	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	28-Feb-12	6-Mar-12	SCOTT FORD	#024	DIAG	#24	24-May-12	3	3947	\$0.00	\$46.50	1	VA	MI	SCAN FOR CODES, RETRIEVED P0308, ROAD TEST	ON WEAY, W/COCK DOWN	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	TB6	F	14	TW	TC3	AJ	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#024	DIAG	#24	9-May-12	1	1579	\$0.00	\$54.25	1	VA	TX	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AF CSYS CK ENG LAMP C	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#024	DIAG	#24	8-May-12	1	571	\$0.00	\$155.61	2	VA	NY	VERIFY CONCERN P0308, REPAIR BALANCE	PRESURE CUSTOMER STATES THE	#1803	V44	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#024	RECALEM	#24	5-May-12	2	1420	\$0.00	\$27.96	0	VA	TX	EEC TESTED, RAN KOEO, KOEO FOUND CODE P03	CUSTOMER STATES THE	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C1	TB6	F	14	TW	TC3	AJ	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	#24	24-Apr-12	2	4844	\$307.35	\$488.88	1	VA	MN	VERIFY CONCERN LIGHT, BUT THE UPDATE TO T	CHECK ENGINE LIGHT #	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#024	RECALEM	#24	28-Apr-12	3	9844	\$405.35	\$483.30	1	VA	WA	VERIFIED CONCERN, EEC TEST P0430, TSB 12	02 CUSTOMER STATES CHE	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AJ	31-Jan-12	3-Feb-12	GERBER FORD	#024	RECALEM	#24	11-May-12	4	8538	\$449.87	\$533.80	1	VA	MI	VERIFY CONCERN, EEC TEST P0301, TSB 12	02 CUSTOMER STATES THE	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C1	TB6	F	14	TW	TC3	AJ	11-Jan-12	27-Jan-12	LONGMONT FORD	#024	RECALEM	#24	7-May-12	4	8333	\$405.35	\$503.44	1	VA	CO	DIAGNOSE P0430 EFFICIENCY BANK 2 REPAIR	CUSTOMER CONCERN	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AJ	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#024	RECALEM	#24	10-May-12	4	1743	\$397.73	\$488.58	1	VA	TX	RECALL OF EEC TEST P0430, REPROGRAM PCM	EEC CUSTOMER STATES #	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	17-Jan-12	3-Feb-12	GERBER FORD	#024	RECALEM	#24	11-May-12	4	8538	\$449.87	\$533.80	1	VA	MI	VERIFY CONCERN, EEC TEST P0301, TSB 12	02 CUSTOMER STATES THE	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	17-Jan-12	16-Mar-12	DOWNEY FORD LINCOLN	#024	RECALEM	#24	11-May-12	2	2682	\$0.00	\$0.00	0	VA	NB	VERIFY CONCERN CHECKED OASIS FOUND AND P	code light on and its m	#1803	V52	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	27-Jan-12	19-Apr-12	DAYTON FORD	#024	RECALEM	#24	14-May-12	1	2588	\$0.00	\$35.20	0	VA	TX	CHECK DTCs CODE PASS AND REPROGRAM THE	TRUCK STATES WHILE A	#1803	V52	PT	C&C
TSB REFLASH	PT C&C	CEK60017	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	13-Nov-11	20-Mar-12	ALBERTA FORD SALES INC.	#024	RECALEM	#24	11-May-12	3	3622	\$0.00	\$36.32	0	VA	TX	EEC TEST INSTRUCTED, CUSTOMER STATES THE	VEHICLE IS NOT START	#1803	V40	PT	C&C
TSB REFLASH	PT C&C	CEK6008	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	#024	RECALEM	#24	11-May-12	2	669	\$0.00	\$36.69	0	VA	LA	PERFORMED TSB 12 2 10, REPROGRAMMED PC	MS, TRUCK IS MISSING O	#1803	V40	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	13-Nov-11	24-Feb-12	ROBERSON FORD SALES, INC.	#024	RECALEM	#24	10-May-12	3	3022	\$0.00	\$36.32	0	VA	OR	VERIFY ID STUMBLE MISFIRE CONCERN, NO DTCs	DRIVER REPORTS WHEN	#1803	V52	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	31-Jan-12	6-Mar-12	ALBERTA FORD SALES INC.	#024	RECALEM	#24	11-May-12	3	3622	\$0.00	\$36.32	0	VA	TX	VERIFY CONCERN, EEC TEST P0111, CHECK	ENGINE LIGHT #	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#024	RECALEM	#24	15-May-12	3	6302	\$0.00	\$32.02	0	VA	PA	VERIFY CHECK ENGINE LIGHT BY EEC TEST KO	CUST STATES CHECK EN	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	CEBF004	2012	1FTFW1E7C4	TB6	F	14	TW	TC3	AJ	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	#024	RECALEM	#24	15-May-12	4	10134	\$0.00	\$39.10	0	VA	KS	M O 10244 RECALL, REPROGRAM PCM PER TSB	CUSTOMER REQUEST T	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	17-Jan-12	6-Mar-12	ROGER WHEELER FORD	#024	RECALEM	#24	11-May-12	2	2662	\$0.00	\$31.62	0	VA	TX	EEC TESTED, RAN KOEO, KOEO FOUND CODE P03	CUSTOMER STATES THE	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	VA	IN	VERIFY CONCERN, COIL BALANCE ASGM SPM	CUSTOMER STATES VEH	#1803	V52	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	6-Feb-12	26-Mar-12	LONG-LEWIS FORD INC.	#024	RECALEM	#24	18-May-12	2	6201	\$60.35	\$161.48	1	VA	AL	KX04L PLUG FAILURE, #807, SELF TEST P0301	REPR, EEC TEST, STATES	#1803	V29	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C0	TB6	F	14	TW	TC3	AF	12-Dec-11	6-Mar-12	WOODRIDGE FORD LINCOLN LTD.	#024	RECALEM	#24	11-May-12	2	2952											



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION	
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1E6C	TFF	F	140W	TC3	AF	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	#1	#1	9F593 B3	17-May-12	2	3503	\$335.05	\$925.96	PA	#1	CHECKED AND PULLED VTDI NO. NO DTCS. D2L	CUST STATES ON COOLD	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	6-Mar-12	26-Mar-12	TERRY ORTINSKY RAY FORD SALE	#1	#1	12405	23-May-12	2	4796	\$0.00	\$31.00	ON	#1	SCANNED AND PULLED C AS IT WAS RUNNING. C2L	IS ON AND STARTED. C2L	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#1	#1	DIAG	22-May-12	2	2035	\$0.00	\$55.76	PA	#1	VERIFY CONCERN. EEC STRATEGIES. RESET C2L	BOSS DOWN WHEN PAS	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CE3B0013	2012	1FTFX1E2C	TFF	F	140W	TC3	AF	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	#1	#1	DIAG	26-May-12	2	1686	\$0.00	\$91.61	PA	#1	RAN ALL TESTS ALL PAS. OASIS. NFF. CND.	UNDRIVER STATES THAT THE	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AJ	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#1	#1	5.0E6212	23-May-12	3	7581	\$434.31	\$513.35	PA	#1	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	#1	#1	RECALEM	9-May-12	4	16075	\$434.31	\$533.50	PA	#1	VERIFIED CHECK ENGINE RECAL EMMA. MISFIRE	CUSTOMER STATES ENG	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	#1	#1	RECAL	24-May-12	2	6116	\$0.00	\$0.00	PA	#1	TEST EEC AND P0306 RECAL AS PER TSB AND CLK	ENGINE LIGHT CAME ON	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	#1	#1	RECALEM	24-May-12	6	10341	\$0.00	\$40.75	ON	#1	ROAD TEST CONFIRMED. OCM REPROGRAM MO	CUSTOMER WAS DRIVIN	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#1	#1	RECALEM	24-May-12	2	6201	\$0.00	\$35.03	PA	#1	POW CAL AND COOL FUEL WELL. SEE JOB S	REPAIR CHECK ENGINE LI	#1	V29	PT C&C
COP	ENGINE	CEPA1002	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	#1	#1	12029 C	23-May-12	3	6597	\$72.09	\$108.71	PA	#1	XPERFORMED ROAD TEST WITH MISFIRE MONIT	CUSTOMER STATES ON ACC	#1	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E6C	TFF	F	140W	TC3	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#1	#1	12029 C	23-May-12	3	3725	\$68.05	\$138.73	PA	#1	XEEC TEST P0303. DCL DISPLAY IGNITION DIA	MISFIRE CHECK ENGINE LI	#1	V29	PT C&C
COP	ENGINE	CEC2021	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	8-Dec-11	28-Dec-11	MULLINAX FORD	#1	#1	12029 C	25-May-12	6	9204	\$91.50	\$305.73	PA	#1	KINSTAL IDS P0306 RUN ECTS NO TESTS PPT	E29 CUST STATES CHECK	#1	V29	PT C&C
COP	ENGINE	CEA1025	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	#1	#1	12029 C	25-May-12	2	8691	\$58.00	\$172.71	PA	#1	CK CKED OUT TO VERIFY C/ INSPECT. NO VISIBL	E29 CK ENG LIGHT ON	#1	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E4C	TFF	F	140W	TC3	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#1	#1	12029 C	25-May-12	1	2181	\$68.99	\$238.91	PA	#1	CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AJ	8-Mar-12	13-Apr-12	BOUNDFORD FORD SALES LTD.	#1	#1	NFF	29-May-12	2	1327	\$0.00	\$103.00	PA	#1	INSPECTED. ADVISED C/ INJECTOR. THEN WHEN	EEC CHECK ENGINE LI	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C	TFF	F	140W	TC3	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	#1	#1	DIAG	30-May-12	2	9961	\$0.00	\$38.49	PA	#1	IDS TEST CODE P0306 OASIS CONTACT HISTO	CLIENT STATES YES	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#1	#1	DIAG	30-May-12	2	2690	\$0.00	\$74.14	PA	#1	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	13-Mar-12	15-Apr-12	WALTON FORD SALES LTD.	#1	#1	NFF	29-May-12	2	1327	\$0.00	\$103.00	PA	#1	INSPECTED. ADVISED C/ INJECTOR. THEN WHEN	EEC CHECK ENGINE LI	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	29-Mar-12	25-Apr-12	CHESTATE FORD	#1	#1	RECALEM	24-May-12	1	2481	\$442.50	\$527.58	PA	#1	RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG	#1	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	#1	#1	12029 C	25-May-12	5	15163	\$64.05	\$105.32	PA	#1	XEEC TEST CODE P0305. REPLACED NUMBERS	CHECK ENGINE LIGHT ON	#1	V29	PT C&C
COP	ENGINE	CE4F004	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#1	#1	12029 C	25-May-12	2	1321	\$0.00	\$68.63	PA	#1	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT F	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CE5F0001	2012	1FTFX1C9C	TFF	F	140W	TC3	AF	10-Dec-11	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	#1	#1	12029 C	25-May-12	3	5021	\$58.88	\$138.62	PA	#1	CKECH VERIFIED CUSTOMER BALANCE TEST	CYLINDR CUSTOMER STATES TH	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	#1	#1	DIAG	23-May-12	3	5208	\$0.00	\$16.05	ON	#1	DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	A. S. CHECK ENGINE LI	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#1	#1	DIAG	23-May-12	2	1563	\$0.00	\$48.40	PA	#1	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT F	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E9C	TFF	F	140W	TC3	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#1	#1	DIAG	23-May-12	2	1563	\$0.00	\$48.40	PA	#1	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT F	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AJ	9-Mar-12	16-Mar-12	WINTERTOWN FORD	#1	#1	DIAG	23-May-12	3	1117	\$0.00	\$37.16	PA	#1	TEST TEST VEHICLE RUN ON TEST CK RE	ENGINE LIGHT ON	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE4W0017	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	14-Feb-12	19-Apr-12	SUNSHINE FORD LINCOLN, INC.	#1	#1	RECALEM	24-May-12	1	1357	\$480.95	\$670.38	PA	#1	P0306 RAN OASIS. LOCK AND RECAL C/	CUSTOMER STATES ENG	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#1	#1	RECALEM	24-May-12	1	2719	\$0.00	\$31.45	PA	#1	CC 04 BPM RECAL. PERFORM C	TRUCK SHAKING AND	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AJ	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	#1	#1	RECALEM	24-May-12	6	11420	\$0.00	\$27.22	ON	#1	NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND A	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	23-Jan-12	19-Apr-12	MILLER FORD SALES	#1	#1	RECALEM	24-May-12	2	2992	\$0.00	\$26.00	PA	#1	PERFORMED DIAGNOSIS. CHECKED C/	ENGINE LIGHT ON. DTC	#1	V29	PT C&C
ENGINE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	#1	#1	12029 C	25-May-12	4	4849	\$58.88	\$170.51	PA	#1	XPERFORM ROAD TEST. C/ IN AT LATEST C/	CUSTOMER STATES ENG	#1	V29	PT C&C
ENGINE	ENGINE	CE3C3009	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	30-Jan-12	22-May-12	TOUSLEY FORD INC.	#1	#1	12029 C	25-May-12	1	700	\$58.88	\$185.40	PA	#1	XPERFORM TEST AND DID NOT REMOVE REL	COMPR. CHECK ENGINE LI	#1	V29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#1	#1	DIAG	24-May-12	2	5291	\$0.00	\$71.52	PA	#1	SPARK PLUGS. CHECKED AND REPERK	CHECK ENGINE LIGHT	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#1	#1	DIAG	8-Mar-12	2	2186	\$0.00	\$102.18	PA	#1	EEC TEST. P0306. PNP/PC	CHECK ENGINE LIGHT	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CEW92410	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	24-Feb-12	24-Apr-12	JUBILEE FORD SALES (1983) LTD	#1	#1	DIAG	23-May-12	1	4400	\$1,226.05	\$173.11	PA	#1	EEC TEST. P0306. LIGHT. REPAIR TO MAKE	AS. CHECK ENGINE LI	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CEW92410	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	24-Feb-12	24-Apr-12	JUBILEE FORD SALES (1983) LTD	#1	#1	DIAG	23-May-12	1	4400	\$1,226.05	\$173.11	PA	#1	EEC TEST. P0306. LIGHT. REPAIR TO MAKE	AS. CHECK ENGINE LI	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#1	#1	5.0E6212	22-May-12	2	5462	\$413.00	\$513.38	PA	#1	DIAG EEC TEST. P/POINT HF AND FOUND LE	CUST STATES CHECK EN	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	#1	#1	5.0E6212	25-May-12	3	4853	\$397.71	\$484.82	PA	#1	DIAG. EEC TEST. P0430. IDS. B/BEY IN	STRUCTURED TO	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	#1	#1	5.0E6212	22-May-12	2	5462	\$413.00	\$513.38	PA	#1	PERFORMED DIAGNOSIS. CHECKED C/	CUST STATES CHECK	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	#1	#1	5.0E6212	25-May-12	2	1050	\$297.71	\$610.39	PA	#1	OR. VERIFY CONCERN. CHECKER. CHECK FOR	CUST STATES THAT THE	#1	V29	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7C	TFF	F	140W	TC3	AF	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	#1	#1	RECALEM	24-May-12	3	3352	\$283.51	\$356.24	PA	#1	VERIFIED CONCERN. W/ENGINE LIGHT. C/	NO. ENGINE LIGHT ON	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	9-Nov-11	19-Dec-11	DOUGLAS FORD SALES LTD.	#1	#1	RECALEM	24-May-12	5	3923	\$283.51	\$356.24	PA	#1	REPLACED BANK CATALYTIC CONVERTER AS	PER REPAIR	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	140W	TC3	AF	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	#1	#1	RECALEM	24-May-12	4	13688	\$283.51	\$407.37	PA	#1	INSPECTED FOR CEL. LIG. FOUND TSB 12 2	10. DRIVABILITY GAS COM	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA</																									

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PRD DATE	WARRANTY DATE	DEALER	DEALERSHIP	JOB NO	PNR NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	STEELE FORD LINCOLN	0002	RECALEM	34	31-May-12	2	\$361	\$293.51	\$372.65	13	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM ADVICE ON VAN NEISSING.	4/26/12	GOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	JACQUES OLIVER FORD INC.	0002	RECALEM	34	4-Jun-12	3	\$968	\$287.07	\$381.90	13	NS	OC #1547 VER. DTC P0300 101 INTERCHANGEABLE. CHECK FOR FUEL SYSTEM MALFUNCTION.	4/26/12	GOD FUEL ECONOMY
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4	T06	F	B	A	T	13	APR	BENNA FORD SUPERIOR	0002	0K775	34	5-Jun-12	3	\$778	\$0.00	\$48.24	11	NA	OC #1547 VER. DTC P0300 101 INTERCHANGEABLE. CHECK FOR FUEL SYSTEM MALFUNCTION.	4/26/12	GOD FUEL ECONOMY
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4	T06	F	B	A	T	13	APR	M G M FORD LINCOLN SALES LTD	0002	0K775	34	7-Jun-12	2	\$276	\$0.00	\$57.22	13	NA	AB # VERIFIED CK ENF LIFE IS ON IDS TEST P0300 0305. CUSTOMER FOR CK ENF LIFE.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	LAMORELUX FORD, INC	0002	RECALEM	34	4-Jun-12	4	\$765	\$0.00	\$35.02	01	NA	MA # SELF TESTED AND RECEIVED P0300. RANDOM MISFIRE. CUSTOMER STATES VEHICLE IS RUNNING.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	HARRY HUMPHRIES AUTO CITY INC	0002	RECALEM	34	5-Jun-12	3	\$600	\$0.00	\$32.22	01	NA	OH # SELF TESTED MISFIRE CODES P0304 P0305 P0306 RUN WHEN ACCELL TURBO #18.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	STEELE FORD LINCOLN	0002	RECALEM	34	5-Jun-12	3	\$429	\$0.00	\$31.65	03	NA	NS # CHECKED AND TESTED WITH IDS RETRIEVED CODES WHILE PICKING UP SPEE.	4/26/12	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	TURNPIKE FORD OF HUNTINGTON	0002	RECALEM	34	1-Jun-12	1	\$251	\$0.00	\$0.00	01	NA	WV # 0904 12 2 10 22225. CK ENG LT TROUBLES ON.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	HILLSBORO FORD INC.	0002	RECALEM	34	4-Jun-12	3	\$027	\$0.00	\$33.77	01	NA	NH # PERFORMED SELF TEST (EXERCISE) IF YOU HAD CUSTOMER STATES THAT.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	DEAN ABOUR FORD INC.	0002	RECALEM	34	1-Jun-12	1	\$93	\$0.00	\$34.54	01	NA	MI # HOOKED UP IDS AND HAD CODES FOR P0304 P0303. CUSTOMER STATES THAT.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	WINDSOR MOTORS 1975 LTD.	0002	RECALEM	34	6-Jun-12	1	\$24	\$0.00	\$48.83	03	NA	AB # VERIFIED CHECK ENGINE SSB 22225 AND REFER TO GAS ENGINE MECHANIC.	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	BULLER FORD INC.	0002	5.00E+212	E	5-Jun-12	3	\$324	\$405.17	\$507.85	11	NA	NJ # PERFORMED TSB 12 06 04. REPLACED CATALYTIC CONVERTER STATES CHE.	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	LAFAYETTE FORD LINCOLN	0002	5.00E+212	E	1-Jun-12	3	\$468	\$300.63	\$420.21	11	NA	NC # VERIFIED CONCERN ON KE O HFS HP10 CATALYTIC CONVERSION LIGHT ON.	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	WOODHOUSE FORD SOUTH, INC.	0002	5.00E+212	E	11-May-12	5	\$017	\$397.71	\$400.79	11	NA	NE # PULLED CODE P0300 WHEN K2 CA. CK THE CK ENGINE LIGHT ON.	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	CURRIE MOTORS FRANKFURT INC	0002	RECALEM	34	1-Jun-12	6	\$1268	\$322.11	\$426.25	11	NA	IL # IDS TEST P0430. REPLACE LEFT CONVERTER AND CUSTOMER STATES CHECK EN.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	FRASER FORD SALES LTD	0002	RECALEM	34	5-Jun-12	5	\$691	\$263.51	\$386.55	12	NA	ON # VERIFIED TSB 12 2 10 22225. REPAIRED LEFT HAND CUSTOMER AND REPORT ON.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	TALLAHASSEE FORD LINCOLN	0002	0K775	34	8-Jun-12	1	\$39	\$0.00	\$40.77	11	NA	FL # VERIFIED CONCERN FOR ORDERED. CK ENGINE IS RUNNING.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	HALL FORD LINCOLN	0002	RECALEM	34	4-Jun-12	1	\$632	\$0.00	\$0.00	01	NA	VA # DIAG CEL P0300 P0304 P0305 CHECK OASIS. CUSTOMER STATES THAT CHE.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	RAPID FORD	0002	RECALEM	34	24-May-12	-1	\$21	\$0.00	\$34.85	01	NA	MN # CHECK WITH IDS. FOUND CODE OF P0430. COMPLAINT. CHECK AND REPORT ON.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	JIM HANSEN FORD LINCOLN	0002	RECALEM	34	3-Apr-12	1	\$50	\$0.00	\$42.77	11	NA	OK # P0300 PLUGGED IN IDS PULLED CODES FOR MISFIRE. CHECK AND ADVISE ON.	4/26/12	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	12029 C	0002	12029 C	34	21-May-12	4	\$081	\$68.88	\$281.81	21	NA	TX # CHECKED CONCERN PER CYLINDER 6 SHORTED. CUSTOMER STATES CHE.	4/26/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	LAKELAND FORD SALES (2009) LTD	0002	12029	34	4-Jun-12	5	\$274	\$68.99	\$227.82	21	NA	SK # CHECK ENGINE LIGHT ON. CUSTOMER STATES CHE.	4/26/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	JURILEE FORD SALES (1983) LTD	0002	DIAG	34	8-May-12	3	\$265	\$0.00	\$51.09	11	NA	OK # IDS TEST P0304, P0306, P0308. CHECK PCM CALIBRATION. CUSTOMER STATES CHE.	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	MOTOR MOTORS LTD.	0002	DIAG	34	2-Jun-12	1	\$79	\$0.00	\$68.18	11	NA	MI # PERFORMED IDS CHECK OUT OF TOWN. NO PAID. CUSTOMER STATES CHE.	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	POIRIER FORD INC.	0002	5.00E+212	E	28-May-12	4	\$823	\$288.97	\$376.44	13	NA	QC # VERIFY TERMIN CHECK POUR P2138. VERIFY TERMIN CHECK POUR P2138.	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	DAHL FORD ENTERPRISE INC	0002	5.00E+212	E	6-Jun-12	2	\$456	\$292.98	\$376.52	11	NA	VA # VERIFY CONCERN. PERFORM TESTING. REPLACE CHECK ENGINE LIGHT ON.	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	FAMILY FORD-LINCOLN	0002	5.00E+212	E	6-Jun-12	5	\$487	\$316.39	\$393.60	11	NA	OH # VERIFIED CUSTOMER CONCERN FOUND TSB 12 6. CUSTOMER STATES THE.	4/26/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	R. D. SAWYER MOTOR CO., INC	0002	RECALEM	34	4-Jun-12	5	\$360	\$292.99	\$398.92	11	NA	NC # VERIFIED CUSTOMER CONCERN, CHECK ENGINE LIGHT ON. CUSTOMER STATES CHE.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	DIKOR'S FORD	0002	0K775	34	6-Jun-12	3	\$407	\$436.31	\$436.31	11	NA	NC # PERFORM CHECK ENGINE LIGHT ON. CUSTOMER STATES CHE.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	LAMB FORD SALES LTD	0002	0K775	34	11-Jun-12	3	\$557	\$0.00	\$53.59	13	NA	AB # IDS CHECKED AND RETRIEVED DTC P0300. CUSTOMER ENGINE LIGHT ON.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	EIDE FORD LINCOLN	0002	0K775	34	11-Jun-12	2	\$422	\$0.00	\$43.21	11	NA	ND # IDS PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHE.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	BOB JONES FORD	0002	0K775	34	9-Jun-12	3	\$469	\$0.00	\$35.19	01	NA	NC # TEST CHECKED FOR CODES. NO CODES STORED. CHECK AND ADVISE ON.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	KEN WILLIAM FORD INC	0002	0K775	34	9-Jun-12	6	\$041	\$0.00	\$39.72	11	NA	NC # DIAG. KOEO P0300. NO MISFIRE ON TEST D RIVE. CUSTOMER STATES CHE.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	GARBISER FORD INC	0002	0K775	34	8-Jun-12	4	\$788	\$0.00	\$43.24	11	NA	FL # VERIFIED CONCERN RAN SSM TSB FOUND TSB12. CUSTOMER STATES WHILE DRIV.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	JIM HANSEN FORD LINCOLN	0002	RECALEM	34	24-May-12	1	\$50	\$0.00	\$42.77	11	NA	OK # IDS TESTED WITH IDS. FOUND CODE P0300. CHECK AND ADVISE ON.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	FORD OF LONDONRYRE	0002	RECAL	34	4-Jun-12	6	\$852	\$0.00	\$38.87	01	NA	NH # SELF TEST P0301, RUN TSB AND SSM. 22225 AD ON REPAIR. CHECK EN.	4/26/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	T06	F	B	A	T	13	APR	DUCHANE MOTOR LTD	0002	RECALEM	34	5-Jun-12	2	\$201	\$0.00	\$49.57	02	NA	AB # RPT VER VERIFY WITH IDS WIT P0300/P0308. CHECK ENGINE LIGHT ON.	4/26/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1TC	T06	F	B	A </tr																	





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	CHLCE	LINE	ENGINE	TRANS	ASSY	PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	CB	PART NUMBER	YR	CB	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	YR	CB	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AJ	23-Feb-12	9-Mar-12	LITHIA FORD LINCOLN OF GRAND	39	02	5.00E-212	E	02	6-Jun-12	3	16185	\$292.99	\$388.36	1	N/A	ND	✓	CHECKED CODES AND PERFORMED	CUSTOMER STATES THE	01	01	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	21-Feb-12	18-Mar-12	DAVID SELF FORD, INC.	01	02	5.00E-212	E	02	13-Jun-12	3	6946	\$313.05	\$401.37	1	N/A	TX	✓	VERIFIED COMPLAINT - COOLER AND REPROGR	C.S. CHECK ENG LIGHT	01	01	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	1-Dec-11	28-Mar-12	TRADITION FORD	01	02	RECALEM	E	02	4-May-12	2	1263	\$293.51	\$382.83	1	N/A	GA	✓	VERIFIER CONFIRMED RECALEM (04)	CHECK ENGINE LIGHT	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	11-Jun-12	11-Jun-12	PARKS FORD LINCOLN OF GAINES	01	02	6K775	02	02	25-Jun-12	1	942	\$0.00	\$51.51	1	N/A	FL	✓	PERFORM INSPECTION, SELF TEST P3034, PERFO	CHECK ENGINE LIGHT ON	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AJ	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	01	02	6K775	02	02	15-Jun-12	7	18742	\$0.00	\$46.21	1	N/A	GA	✓	CHECK DTCS, INSPECTION PCM PER TSB AND RE	ENGINE SKIP MISS DRIVE	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	30-Apr-12	14-May-12	LUTHER FAMILY FORD	01	02	6K775	02	02	25-Jun-12	2	5739	\$0.00	\$48.87	1	N/A	ND	✓	PERFORMED TSB 12.6 & EEC TESTED CODE P0308	CHECK ENGINE LIGHT ON	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	19-Dec-11	17-Feb-12	LARUEL FORD LINCOLN	01	02	6K775	02	02	20-Jun-12	5	8691	\$12.82	\$50.00	1	N/A	PA	✓	VERIFIED INSTALL DEFLECTOR PER TSB 12.6 &	CUSTOMER STATES ENG	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	17-Jan-12	20-Feb-12	HILLER FORD INC	01	02	6K775	02	02	21-Jun-12	1	5287	\$10.74	\$58.87	1	N/A	WI	✓	PER TSB 12.6 & INSTALLED CAR AIR DAM, AN DREPE	D42 C/S THAT THE ENGIN	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	22-Mar-12	13-Apr-12	GRUY SMITH FORD INC.	01	02	6K775	02	02	12-Jun-12	3	3393	\$13.27	\$60.39	1	N/A	FL	✓	MODULE UPDATE - INSTALL CAR AIR DEF	CUSTOMER STATES THE	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	01	02	6K775	02	02	12-Jun-12	3	4300	\$10.04	\$54.73	1	N/A	FL	✓	EEC TEST, XOCOPASS, MILEAGE TEST FOUND 2	LOW FUEL MILEAGE 12M	01	01	01	PT C&C
COP	ENGINE	CFV20201	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	01	02	12029	C	02	21-Jun-12	1	332	\$58.88	\$241.10	2	N/A	PA	✓	CHECK ENGINE MISS ON/NG ON #6, CONTACT HO	AROUND 60 MPH VEHI	01	01	01	PT C&C
COP	ENGINE	CFNCL021	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	9-Apr-12	16-May-12	SPIRES MOTOR COMPANY, INC.	01	02	12029	C	02	14-Jun-12	1	3227	\$58.88	\$218.43	2	N/A	TX	✓	CHECKED ENGINE PER RETEST AND ROAD TEST	CUSTOMER STATES CHE	01	01	01	PT C&C
DIAG - MISFIRE	ENGINE	CE4F0018	2012	1F1FX1E7C0K	T8F	F	04A	T1KW	T1C3	AF	11-Mar-12	28-Mar-12	NORTHWOODS FORD LINCOLN, INC.	01	02	DIAG	02	02	30-May-12	3	5557	\$0.00	\$25.22	0	N/A	MN	✓	PERFORMED EEC TEST K0ED DTC P0308 P0308	CUSTOMER STATES CE	01	01	01	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	6-May-12	31-May-12	VEGREVILLE FORD SALES & SERVICE	01	02	DIAG	02	02	21-Jun-12	1	3367	\$0.00	\$70.53	1	N/A	AB	✓	COULDNT VERIFY COOLANT normal at this time, cu	GAS ENGINE REPAIR RE	01	01	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	01	02	5.00E-212	E	02	13-Jun-12	5	5177	\$293.51	\$518.66	2	N/A	BC	✓	EEC TEST RECEIVED CODE P0430 PERFORM DIAG	DRIVEABILITY MISC CHE	01	01	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	22-Feb-12	21-Mar-12	SOUTHVIEW FORD	01	02	5.00E-212	E	02	4-Jun-12	3	7128	\$313.92	\$371.70	1	N/A	GA	✓	SCAN ENGINE AND FOUND CODE FOR LIT COVE	ENGINE RUNS SMOOTH	01	01	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	01	02	5.00E-212	E	02	18-Jun-12	4	4281	\$300.63	\$339.76	1	N/A	TX	✓	CALIBRATION - RE CALIBRATE PCM	C.S. CHECK ENGINE LIGH	01	01	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	25-Apr-12	12-Apr-12	CITY FORD SALES LTD.	01	02	5.00E-212	E	02	12-Jun-12	1	2103	\$296.23	\$401.57	1	N/A	AB	✓	CHECK B054 P0308 P0308 TSB 12.6 & 120804B. 5	ORDER REPAIR FOR WAS ON	01	01	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	11-Feb-12	15-Mar-12	LUTHER FAMILY FORD	01	02	5.00E-212	E	02	21-Jun-12	4	9180	\$310.87	\$404.00	1	N/A	ND	✓	PERFORMED TSB 12.6 & INSTALLED AIR DEFLECTO	CUSTOMER STATES CE	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E7C0K	T8F	F	04A	T1KW	T1C3	AJ	26-Mar-12	12-Apr-12	BROWN'S SALES & LEASING, INC.	01	02	6K775	02	02	15-Jun-12	3	6103	\$0.00	\$40.49	1	N/A	IA	✓	TRUCK MISFIRES AND STALLS AFTER LONG DRIV	CUSTOMER STATES THE	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	21-Mar-12	19-Apr-12	BUTCH OUTALETTE, INC.	01	02	6K775	02	02	11-Jun-12	2	6143	\$10.74	\$53.94	1	N/A	MS	✓	VERIFIED CONCERN, PERFORMED EEC TEST DTC	CHECK ENGINE LIGHT ON	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	8-Nov-11	5-Dec-11	WEINERT FORD INC.	01	02	6K775	02	02	26-Jun-12	7	7647	\$0.00	\$48.87	1	N/A	FL	✓	INSTALL REVISED CALIBRATION PER: D2 06 04	CHECK DRIVEABILITY ISS	01	01	01	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	23-Apr-12	7-May-12	LANDALE FORD COMPANY	01	02	6K775	02	02	14-Jun-12	2	2447	\$0.00	\$38.02	1	N/A	GA	✓	DOES NOT OPERATE TSB#1 - REPROGRAM PCM	PERK ENGINE LIGHT IS ON	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	01	02	6K775	02	02	25-Jun-12	1	721	\$0.00	\$44.44	1	N/A	FL	✓	TSB 12.6 & 4, eec diag, retrieve codes p0300, p0304, p0308	CUSTOMER STATES THAT CH	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	01	02	6K775	02	02	21-Jun-12	4	4712	\$0.00	\$47.62	1	N/A	CC	✓	TS#7 VER DTC P0300 [NAME PCM DE CL38 124	ENVS VERIFIER LA LIMITE	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E7C0K	T8F	F	04A	T1KW	T1C3	AF	2-Mar-12	23-Apr-12	KEN COX FORD, INC.	01	02	6K775	02	02	11-Jun-12	2	4305	\$10.74	\$46.65	1	N/A	AL	✓	RAN EEC TEST P0300, P0306, P0308 CHECKED IN	FK ENGINE LIGHT ON CH	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	15-Feb-12	30-Apr-12	PLANTATION FORD	01	02	6K775	02	02	26-Jun-12	2	6357	\$0.00	\$50.37	1	N/A	FL	✓	ROAD TEST TRUCK NOT ICE PROCEDURE STEPS	CUSTOMER STATES TRANS H	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	10-Nov-11	28-Mar-12	BARTON FORD COMPANY	01	02	6K775	02	02	25-Jun-12	3	4937	\$12.95	\$63.20	1	N/A	FL	✓	PERFORM TSB 12.6	CUSTOMER STATES THE CHE	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	01	02	6K775	02	02	14-Jun-12	2	2662	\$11.44	\$57.08	1	N/A	PA	✓	VERIFIED CONCERN CHECKED CODES P0300 P0308	CUSTOMER STATES THE CHE	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	18-Apr-12	30-May-12	WEBER-HARRIS FORD, INC.	01	02	6K775	02	02	26-Jun-12	1	893	\$0.00	\$38.35	1	N/A	PA	✓	SHIELD IS IN PLACE, UPDATED PCM PER TSB	CUSTOMER STATES TRU	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E7C0K	T8F	F	04A	T1KW	T1C3	AF	13-Jan-12	30-Jan-12	KOENIGS FORD	01	02	6K775	02	02	14-Jun-12	5	3963	\$10.74	\$51.52	1	N/A	WI	✓	TESTED EEC PNPPOINT TEST CODE P0308 REPR	DRIVEABILITY CUSTOM	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	8-Mar-12	6-Apr-12	HUB CITY FORD, INC.	01	02	6K775	02	02	12-Jun-12	3	7064	\$10.74	\$47.78	1	N/A	FL	✓	VERIFY THE CONCERN AND PERFORM REPAIR PER	CUSTOMER STATES CHE	01	01	01	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AJ	12-Jan-12	11-Feb-12	DON DAVIS FORD LINCOLN	01	02	6K775	02	02	26-Jun-12	5	6265	\$0.00	\$45.56	1	N/A	TX	✓	IDS INSTALLED KOED KOER SELF TEST DTC P0308	CUSTOMER STATES CHE	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	1-Feb-12	23-Feb-12	TOWNSENS SALES & SERVICE, INC.	01	02	6K775	02	02	5-Jun-12	4	5502	\$10.74	\$54.02	1	N/A	IA	✓	ROAD TEST, RAN WELL, RESIBLE CONDENSATION	C.S. WHILE ACCELERATION	01	01	01	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AF	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES &	01	02	6K775	02	02	18-Jun-12	3	6895	\$0.00	\$65.02	1	N/A	AB	✓	DTCS, CHECK FOR DEFLECTOR PLATE AND REPR	CHECK FOR HESITATION	01	01	01	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E7C0K	T8F	F	04A	T1KW	T1C3	AJ	9-May-12	29-May-12	DEWEY FORD	01	02	6K775	02	02	22-Jun-12	1	2282	\$12.84	\$58.41	1	N/A	IA	✓	IDS TESTED PASSES, RAN OASIS INSTALLED I					

## 2012 MY 3.5L GTDI P415 Misfire Claims

## 2012 MY 3.5L GTDI P415 Misfire Claims



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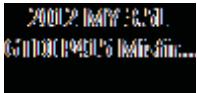
## 2012 MY 3.5L GTDI P415 Misfire Claims

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Friday, June 29, 2012 10:26 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/29/12)

**Twenty-five new claims today**

(20) TSB Reflash  
(3) Catalytic Converter  
(1) Fuel Injector  
(1) Diag - Misfire



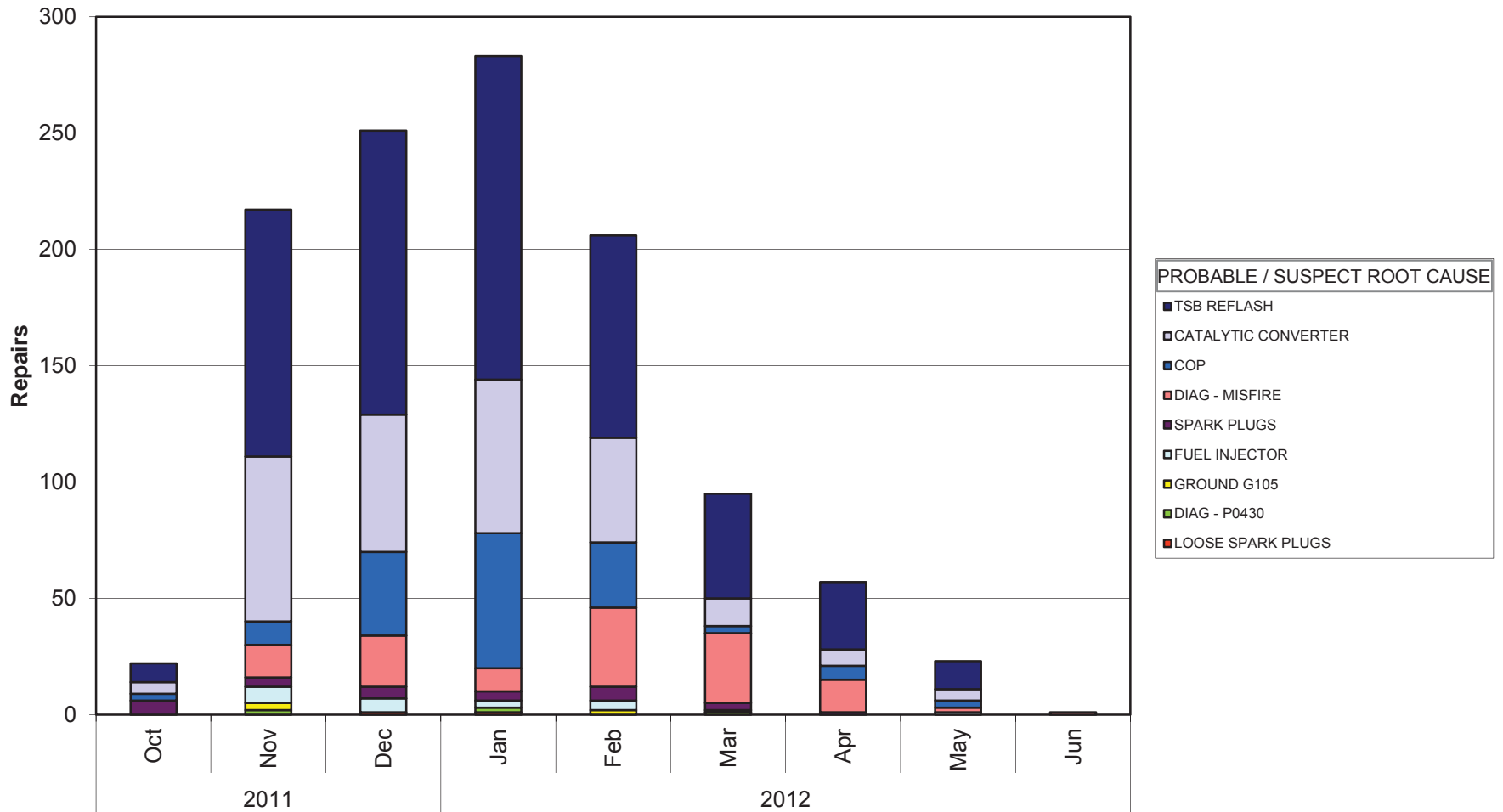
Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888



ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 6/28/12**



Years	PROD DATE
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Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	7	4
	6	5
	3	4
	4	6
	1	3
		1
	1	
	22	29

DIAG - MISFIRE	COP	
		3
	14	10
	22	36
	10	58
	34	28
	30	3
	14	6
	2	3
	1	
	127	147

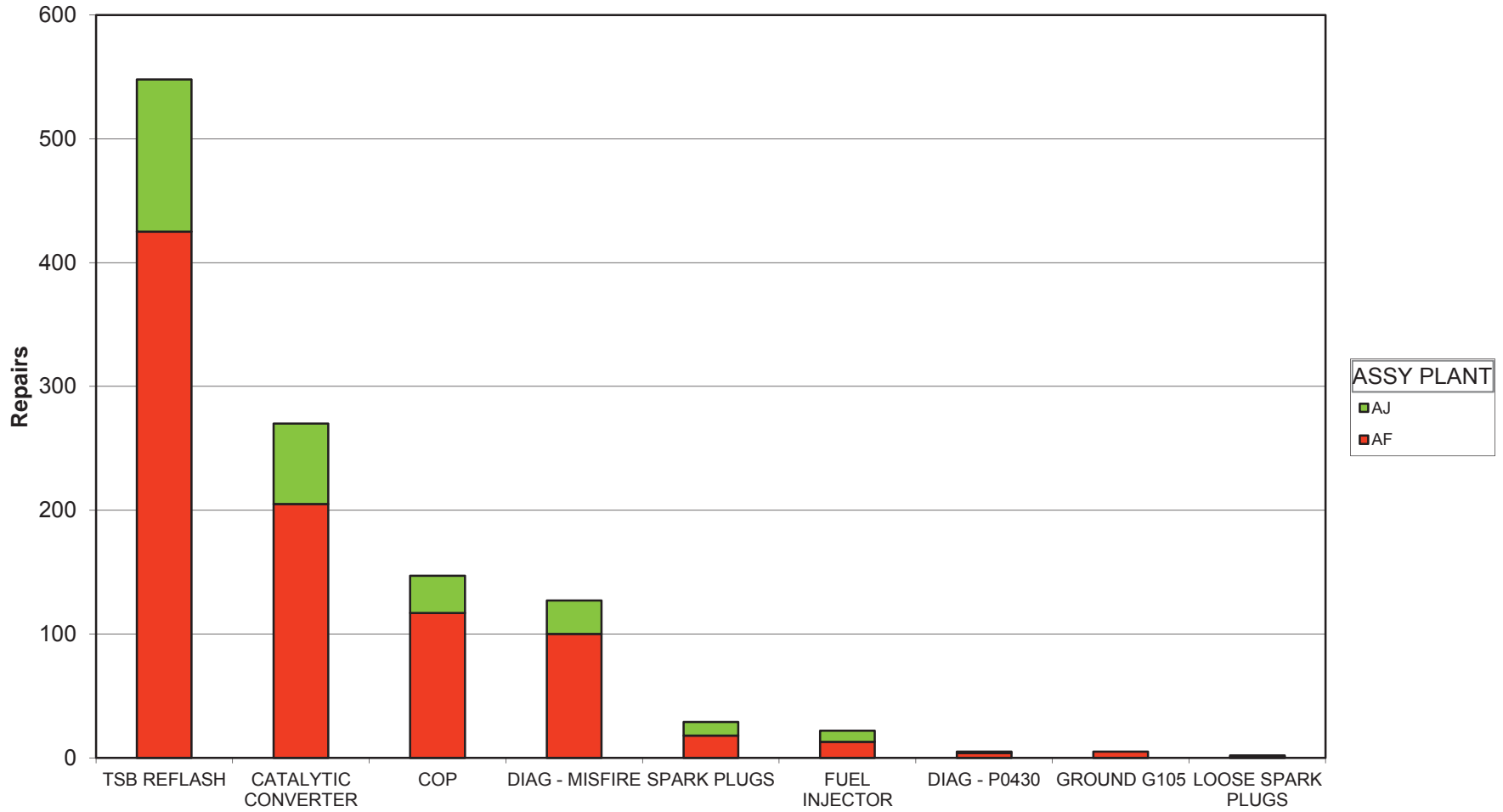
CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	71	106
	59	122
	66	139
	45	87
	12	45
	7	29
	5	12
		1
	270	548
		1155



ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

### 2012 MY 3.5L GTDI P415 Misfire Claims AWS Load Date: 6/28/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	425	123	548
CATALYTIC CONVERTER	205	65	270
COP	117	30	147
DIAG - MISFIRE	100	27	127
SPARK PLUGS	18	11	29
FUEL INJECTOR	13	9	22
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	888	267	1155

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03 REPORT	DEL YTE	WIN	VEHICLE INFO	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function
COP	ENGINE	BLTD0003	2012	1FFFW1C3C	TFF	F	12/11	12-Dec-11	MIKE FITZPATRICK FORD, INC.	#12029	12-Dec-11	0	929	\$63.09	GA	EEC TEST PID MONITOR TEST REPLACED #5 COIL ENGINE SKIP MISS DRIVE			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E9C	TFF	F	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#12029	29-Nov-11	0	20	\$5.17	GA	EEC TEST FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E9C	TFF	F	24-Oct-11		FUTURE FORD OF CLOVIS	#12465	22-Dec-11	-1	28	\$10.38	CA	EEC TEST P0300, POWERED PLUGS AND ROAD	SALES STATES CHECK #1		PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E4C	TFF	F	25-Oct-11		HILLER FORD INC	#12405	6-Dec-11	-1	10	\$5.17	WI	VERIFIED CONCERN, PEGS CC 42	D42 C THERE IS AN EN		PT C&C
GROUND G15	ENGINE	N/A	2012	1FFFW1E3C	TFF	F	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LIN	#12029	28-Jan-11	1	148	\$80.00	AB	239 VERIFIED CONCERN, P00	CHECK AND ADVISE ON		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E8C	TFF	F	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#12465	16-Dec-11	1	519	\$0.00	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER	CUSTOMER CONCERN O		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E8C	TFF	F	10-Nov-11		ALL STAR FORD	#12029	22-Dec-11	-1	272	\$0.00	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW	CS CLAM ON VEH SP		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C	TFF	F	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#12029	28-Dec-11	1	418	\$240.12	GA	873 ROADTESTED & VERIFIED CONCERN, PC	SOFTWARE	ON CAUSE OF	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E4C	TFF	F	8-Dec-11	23-Dec-11	DUNGAN FORD LINCOLN	#12029	30-Dec-11	1	1961	\$520.44	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE	CUSTOMER STATES CHE		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C	TFF	F	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#12029	20-Dec-11	1	730	\$426.12	IL	EEC TEST P0430 MONITORED PDS, REPLACED BA	CUSTOMER COMPLAINT		PT C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFFW1E8C	TFF	F	6-Nov-11		LILLISTON FORD, INC.	#12029	10-Dec-11	-1	12	\$522.25	NJ	EEC TEST ENGINE LIGHT, EMBLEM AND ROADTEST	CHECK ENGINE LIGHT		PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E2C	TFF	F	27-Nov-11		HALLMARK FORD SALES LIMITED	#12029	4-Jan-12	-1	135	\$4.88	BC	DIAG. TESTS: CODE P0304, PINPOINT MONITOR TE	CK ENG RUNNING ROU		PT C&C
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFFW1E4C	TFF	F	18-Nov-11	15-Dec-11	PETER SCOTT PETERSON MOTORS INC	#12029	19-Dec-11	-2	12	\$268.55	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA	CUSTOMER STATES MI		PT C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFFW1E7C	TFF	F	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#12029	3-Jan-12	1	790	\$405.35	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO	MOTOR STATES THE T		PT C&C
COP	ENGINE	N/A	2012	1FFFW1E6C	TFF	F	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#12029	4-Jan-12	-1	522	\$161.77	WA	ISS SET UP EEC TEST ITEM TESTED COILS & F	CHECK AND ADVISE EN		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E2C	TFF	F	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#12029	2-Jan-12	1	244	\$397.71	TX	EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST	FOR CHECK ENGINE LI		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E9C	TFF	F	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#12029	11-Jan-12	1	1184	\$0.00	MI	INSTANT FUEL ECONOMY TEST, EEC TEST, KICK	FOR CUST STATES ON		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E4C	TFF	F	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD.	#12029	10-Jan-12	1	124	\$180.57	NS	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA	ENGINE SKIP AT TIMES		PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E5C	TFF	F	7-Nov-11		CAM CLARK FORD SALES LTD.	#12029	12-Jan-12	-3	3	\$9.71	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH	CHECK ENGINE LIGHT		PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFW1E2C	TFF	F	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#12029	7-Jan-12	1	1301	\$143.80	SD	PERFORM IDS QUICK TEST, WET AROUND THE	CUSTOMER STATES CHE		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E6C	TFF	F	25-Oct-11		MARK MATTHEW FORD, INC.	#12029	13-Jan-12	1	450	\$422.65	MI	EEC TESTS DCL AND FUEL PRESS TESTS IN FLOW	CUST STATES THAT THE		PT C&C
COP	ENGINE	N/A	2012	1FFFW1E1C	TFF	F	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#12029	13-Jan-12	1	250	\$84.05	MI	TEST EEC CONC P0316 HFE OUTFOR CYLINDR	CUST STATES THAT THE		PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E4C	TFF	F	6-Jan-12		BARBIE FORD	#12029	12-Jan-12	-1	6	\$90.19	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN	CK ENGINE LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFFW1E0C	TFF	F	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#12029	19-Jan-12	1	1084	\$397.71	TX	VERIFIED CONCERN, EEC TEST P0430, PINPOINT	TEAS GAS ENGINE DRIV		PT C&C
ENGINE	ENGINE	CANA0002	2012	1FFFW1E2C	TFF	F	28-Oct-11	27-Dec-11	RON DURRANT FORD	#12029	13-Jan-12	1	1238	\$128.10	CA	1238 CUST STATES VEH LEON ACCEL CYLINDR	IS BRPULSE CHECK AND		PT C&C
FUEL INJECTOR	ENGINE	CAMB0001	2012	1FFFW1E7C	TFF	F	14-Dec-11		MARK MATTHEW FORD, INC.	#12029	13-Jan-12	1	791	\$209.75	MI	PRE-PLACED INJECTOR, WASH INJECTOR	ENGINE CUTS OUT DUE		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E3C	TFF	F	10-Nov-11		OTIS FORD, INC.	#12029	16-Jan-12	-1	458	\$444.30	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST	CK ENGINE LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E8C	TFF	F	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#12029	16-Jan-12	2	2878	\$407.88	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP P	ON CHECK ENGINE LAMP		PT C&C
GROUND G15	ENGINE	CAQA0024	2012	1FFFW1E0C	TFF	F	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#12029	16-Jan-12	1	1050	\$80.00	MD	ROAD TEST CANNOT VEH PERFORMED A CUEL	CUSTOMER STATES WHE		PT C&C
ENGINE	ENGINE	N/A	2012	1FFFW1E8C	TFF	F	18-Nov-11	30-Nov-11	AUTOWAY FORD AND LINCOLN	#12029	23-Jan-12	2	2577	\$152.94	FL	ROAD TESTED VEHICLE, SPARK PERFORMED CO	ON ACCELERATION		PT C&C
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFFW1E7C	TFF	F	1-Dec-11	3-Jan-12	ALTON BARLEY FORD	#12029	24-Jan-12	1	2807	\$0.00	MI	ISS TEST, P0318, CR OASIS PER SSM 22192,	CUSTOMER STATES WHEN		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C	TFF	F	1-Dec-11	12-Jan-12	KEN WILSON FORD INC	#12029	16-Jan-12	2	2115	\$21.08	NC	ISS TEST, PASS CODES AND CHECK G105 AS PER	CLIENT STATES IT FEELS		PT C&C
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFFW1E7C	TFF	F	18-Nov-11	3-Jan-12	UNILMANN MOTOR, INC.	#12029	23-Jan-12	1	560	\$0.00	MI	ISS TEST, P0301, P0304, P0307, P0308, WASH	CUSTOMER STATES SWAP		PT C&C
COP	ENGINE	CACQ0001	2012	1FFFW1E0C	TFF	F	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#12029	23-Jan-12	1	343	\$860.20	MI	ISS TEST, P0318, CR OASIS PER SSM 22192,	CUSTOMER STATES WHEN		PT C&C
FUEL INJECTOR	ENGINE	CAMI0002	2012	1FFFW1E7C	TFF	F	9-Dec-11		EAGLE COUNTRY FORD	#12029	13-Jan-12	-1	436	\$263.54	MI	VERIFIED CONCERN, PRELIMINARY INJECTORS	AND OASIS START		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C	TFF	F	13-Jan-12		YAKWOOD FORD, INC.	#12029	23-Jan-12	1	560	\$0.00	MI	ISS TEST, P0301, P0304, P0307, P0308, WASH	CUSTOMER STATES SWAP		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E3C	TFF	F	18-Nov-11	19-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#12029	23-Jan-12	2	1286	\$0.00	MI	EEC TEST, NO CODES, FOLLOW SYMPTOM CHART	TO PASS VEHICLE #		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E8C	TFF	F	28-Nov-11	27-Dec-11	MUSK MOTORS, INC.	#12029	30-Jan-12	2	1011	\$0.00	MI	ISS TEST, NO CODES, ROAD TEST UNABLE TO	VERIFY POWER AFTER AC		PT C&C
DIAG - MISFIRE	ENGINE	CAQA0024	2012	1FFFW1E0C	TFF	F	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#12029	16-Jan-12	1	1050	\$80.00	MD	ROAD TEST CANNOT VEH PERFORMED A CUEL	CUSTOMER STATES WHE		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E4C	TFF	F	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#12029	26-Jan-12	1	2197	\$0.00	NE	ISS TEST, RETRIEVED DTLS AND NEEDED TO	CHECK ENGINE LIGHT		PT C&C
CATALYTIC CONVERTER	EXHAUST	CADP0002	2012	1FFFW1E6C	TFF	F	11-Dec-11	26-Jan-12	NELSON FORD, INC.	#12029	26-Jan-12	1	581	\$410.74	VA	VERIFY CEL IS ON VISUAL/DIAG RESULTS, REPLAC	CUSTOMER STATES CUL		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E6C	TFF	F	19-Dec-11	23-Dec-11	DEAN SELLERS INC	#12029	30-Jan-12	2	3889	\$397.71	MI	ISS TEST EEC (KOER PASS) C042 BPN 5212	MILEAGE CHECK ENGINE		PT C&C
COP	ENGINE	N/A	2012	1FFFW1E4C	TFF	F	5-Jan-12	31-Jan-12	WOODRIDGE FORD LINCOLN LTD	#12029	1-Feb-12	1	52	\$111.37	AB	VERIFIED CONCERN OF FROM OTHER CYLINDER	DIAGNOSE ENGINE LIG		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E8C	TFF	F	7-Dec-11	26-Dec-11	TERRIERONE FORD	#12029	4-Feb-12	1	2424	\$0.00	MI	RAN EEC TEST P0308 IN CYLINDER AT THIS TIME	SE CUSTOMER STATES HIS		PT C&C
COP	ENGINE	CBFC0006	2012	1FFFW1E8C	TFF	F	13-Jan-12	26-Jan-12	WESTWAY FORD	#12029	4-Feb-12	1	1462	\$58.88	TX	CUST STATES THE CHECK NO PERFORMED POWER	STATES CHECK ENGIN		PT C&C
COP	ENGINE	N/A	2012	1FFFW1E5C	TFF	F	13-Dec-11	12-Jan-12	DEL RIO FORD LINCOLN	#12029	13-Jan-12	1	469	\$58.88	TX	FOUNDED FAULTY COIL ASSISTANCE CK, ROAD	TESTED AND PERFORMED P		PT C&C
COP	ENGINE	N/A	2012	1FFFW1E0C	TFF	F	13-Jan-12	30-Jan-12	MUNDAY FORD	#12029	2-Feb-12	1	113	\$58.88	TX	VERIFIED CONCERN, IDS CYL, HD9 JMA VEH	BAT C'S CK ENGINE FL		PT C&C
ENGINE	ENGINE	N/A	2012	1FFFW1E6C	TFF	F	6-Dec-11	16-Jan-12	FESTIVAL FORD SALES (1983) LTD	#12029	6-Feb-12	1	1461	\$58.88	TX	KOER PASS KOER PASS 12850045 03 REPLAC	CHECK ENGINE LIGHT		PT C&C
COP	ENGINE	N/A	2012	1FFFW1E7C	TFF	F	5-Jan-12	31-Jan-12	CROPPER MOTORS INC.	#12029	2-Feb-12	1	494	\$60.20	MI	CHECKED & CONFIRMED HD9 ALL CYLINDERS	PAS ENGINE LIGHT WAS		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C	TFF	F	6-Jan-12		MC MCCORMACK FORD	#12029	31-Jan-12	-1	198	\$0.00	PA	PERFORM SYSTEM TEST UP SPARK PLUGS AN	CUSTOMER STATES CUL		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C	TFF	F	17-Dec-11		WILLIAMS FORD LINCOLN	#12029	28-Jan-12	-1	10	\$0.00	PA	VERIFIED CONCERN, PUL DASHIS FOR FURTHER	U/S CHECK ENGINE LI		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C	TFF	F	9-Dec-11	29-Dec-11	THE LAKES FORD	#12029	6-Feb-12	2	1553	\$0.00	MO	1553 DIAG 82, TEST EEC SYST, PASS KOER	KOER C'S VEH CALME, ON		PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E2C	TFF	F	17-Dec-11	3-Feb-12	FREEDOM FORD SALES LIMITED	#12029	6-Feb-12	1	412	\$0.00	IA	RAN SELF TEST CODES (ADVISED AT THIS TIME	TEST STATES THAT THE		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E6C	TFF	F	21-Dec-11	30-Jan-12	VONDERAAR FORD	#12029	8-Feb-12	1	501	\$397.71	TX	VERIFY CONCERN ENGINE LAMP STAYS ON PER	FORMER STATES CHECK		PT C&C
DIAG - P0430	EXHAUST	N/A	2012	1FFFW1E3C	TFF	F	13-Jan-11	27-Jan-12	HIXSON AUTOLEX	#12029	8-Feb-12	1	1549	\$0.00	LA	VERIFIED COMPLAINT RAN DTC P0430 RAN OASIS	C'S THE CHECK ENGINE		PT C&C
DIAG - MISFIRE	ENGINE	CBAC0026	2012	1FFFW1E4C	TFF	F	8-Dec-11	28-Dec-11	DUNLOP FORD SALES LTD	#12029	1-Feb-12	2	4065	\$80.00	AB	SCANNED ALL MODULES CHECK OASIS, NO INFO	D AND FOR VEHICLE W		PT C&C
COP	ENGINE	CBFC0009	2012	1FFFW1E8C	TFF	F	13-Jan-12	23-Dec-11	HEALEY FORD LINCOLN, LLC	#12029	6-Feb-12	2	1263	\$147.29	NY	SCANNED FOR DTCs, N/C WATCHING POWER	BALD CUSTOMER STATES		PT C&C
COP	ENGINE	CBNC0002	2012	1FFFW1E8C	TFF	F	15-Nov-11	26-Jan-12	SUPERIOR FORD LINCOLN	#12029	10-Feb-12	1	1767</						



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	MODEL	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XC	TFS	F	A	T	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	2012	RECALL	NA	22-Feb-12	2	\$482	\$0.00	\$37.79	01	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#122	CUSTOMER STATES SON	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTW1E1TC	TFS	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	2012	RECALL	NA	17-Feb-12	2	1721	\$0.00	\$37.78	01	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHE	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	2012	RECALL	NA	22-Feb-12	1	314	\$0.00	\$35.04	01	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRN	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	2012	RECALL	NA	10-Feb-12	1	45	\$0.00	\$36.03	01	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	2012	RECALL	NA	15-Mar-12	2	3580	\$0.00	\$33.81	01	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	2012	RECALL	NA	12-Mar-12	1	2113	\$0.00	\$32.97	01	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	2012	RECALL	NA	8-Mar-12	1	1269	\$0.00	\$40.06	01	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER CUST.	CUSTOMER STATES GET	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	2012	RECALL	NA	27-Feb-12	2	3387	\$0.00	\$35.42	01	NA	TN	1/20/12A RECALL# 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHE	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES, INC.	2012	RECALL	NA	8-Mar-12	3	3017	\$0.00	\$41.51	01	NA	QC	VERIFY PROBLEME TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	11FTX1E1TC	TFS	F	A	T	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	2012	RECALL	NA	21-Mar-12	1	1105	\$0.00	\$28.52	01	NA	KS	verify concern ecc test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	2012	RECALL	NA	22-Feb-12	1	590	\$0.00	\$37.44	01	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGES AT HIGHWAY	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TC	TFS	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	2012	RECALL	NA	29-Feb-12	1	965	\$0.00	\$32.00	01	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	2-Dec-11	23-Feb-12	METRO FORD, INC.	2012	RECALL	NA	29-Feb-12	1	771	\$0.00	\$37.02	01	NA	MO	1/20/12A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTW1E1TC	TFS	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	2012	RECALL	NA	6-Mar-12	2	2687	\$0.00	\$35.54	01	NA	MD	RECALL TSB 12 2 10	ON ACCELERATION FORD	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	2012	RECALL	NA	6-Mar-12	1	1336	\$0.00	\$31.00	01	NA	GA	REF TEST PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES VER	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	CAMB1T01	2012	11FTW1E1TC	TFS	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	2012	RECALL	NA	2-Mar-12	3	1656	\$0.00	\$28.54	01	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH U	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	11-Dec-11	11-Feb-12	SUN HILL FORD	2012	RECALL	NA	21-Mar-12	-1	3177	\$0.00	\$29.24	01	NA	WI	VERIFY FORD AND PREF. LAG ON ACCELER	STAN MA SAYS IF YOUR	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	2012	RECALL	NA	16-Mar-12	1	1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER PCM	VERIFY ENGINE LIGHT C	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	13-Nov-11	21-Feb-12	MIDDLEKAUF FORD LINCOLN	2012	RECALL	NA	27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	2012	RECALL	NA	2-Mar-12	1	1365	\$0.00	\$26.81	01	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0099	CUSTOMER STATES CHE	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	2012	RECALL	NA	12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	2012	RECALL	NA	23-Mar-12	2	4182	\$0.00	\$36.40	01	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	11-Dec-11	30-Dec-11	ALJ DUNSTON FORD	2012	RECALL	NA	6-Mar-12	3	4831	\$0.00	\$32.02	01	NA	TX	VISUAL INSPECTION OF REPERFORMED PROC	CUSTOMER STATES VER	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	21-Dec-11	11-Jan-12	CHAMPION FORD	2012	RECALL	NA	16-Mar-12	1	1278	\$0.00	\$35.14	01	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	11FTW1E1TC	TFS	F	A	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	2012	RECALL	NA	15-Feb-12	2	3235	\$0.00	\$29.94	01	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES CHE	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	16-Feb-12	2	9	\$0.00	\$24.01	03	NA	NS	1/15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	16-Feb-12	-1	9	\$0.00	\$24.01	01	NA	NS	1/15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTN1E1TC	TFS	F	A	T	15-Dec-11	31-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	28-Feb-12	1	1186	\$0.00	\$24.01	03	NA	NS	1/19/10 PERFORMED KOEO TEST NO DTC	NO FAULT CODES	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	17-Jan-12	29-Dec-11	SUN HILL FORD	2012	RECALL	NA	16-Feb-12	2	1455	\$0.00	\$29.24	01	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES SURGE AT	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	2012	RECALL	NA	16-Feb-12	1	2532	\$0.00	\$32.23	01	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 22215	AND DIAG CUSTOMER STATES	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TC	TFS	F	A	T	26-Nov-11	8-Dec-11	WEST FORD LINCOLN	2012	RECALL	NA	24-Feb-12	3	3665	\$0.00	\$37.74	01	NA	NH	NO DTC S RETRIEVED. FOUND SSM 22215 AND	ENGINE	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	11FTX1E1TC	TFS	F	A	T	19-Jan-12	11-Feb-12	WEBER-HARRIS FORD, INC.	2012	RECALL	NA	23-Feb-12	1	342	\$0.00	\$29.24	01	NA	TX	VERIFIED CONCERN. TEST EEC	CUSTOMER STATES WHE	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	9-Dec-11	20-Jan-12	MURRAY MOTOR CO., INC.	2012	RECALL	NA	22-Feb-12	2	3392	\$0.00	\$28.75	01	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	21-Dec-11	29-Dec-11	AUFFENBERG FORD NORTH, INC.	2012	RECALL	NA	20-Feb-12	2	3277	\$0.00	\$43.10	01	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTS TO JERK UPON	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	2012	RECALL	NA	29-Feb-12	1	857	\$0.00	\$33.56	01	NA	MI	PREF DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUN VEH	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	11-Jan-12	3-Feb-12	ANCIRA FORD	2012	RECALL	NA	13-Mar-12	2	5141	\$0.00	\$31.71	01	NA	TX	REFER TO SSM 22225 IN LITCY CONCERNS. VEH BU	24 CUSTOMER STATES	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	2012	RECALL	NA	16-Mar-12	4	4268	\$0.00	\$52.02	03	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUND	REPAIR FOR VEH SURGE	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	8-Dec-11	9-Feb-12	SUN HILL FORD	2012	RECALL	NA	16-Feb-12	1	1310	\$0.00	\$29.24	01	NA	WI	VERIFY REPROGRAM	CUSTOMER STATES SURGE M	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	2012	RECALL	NA	24-Feb-12	2	988	\$0.00	\$30.99	01	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	28-Nov-11	26-Jan-12	STUYVE FORD OF TALLEGAHUI	2012	RECALL	NA	17-Feb-12	1	611	\$0.00	\$30.30	01	NA	OK	SC. RECALL P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	9-Nov-11	14-Dec-11	YARMON FORD	2012	RECALL	NA	25-Feb-12	3	1992	\$0.00	\$30.31	01	NA	MN	TSB 12 2 10. REPROGRAMMED PCM. WPI	CHECK FOR ENGINE SUI	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	CWCW0K19	2012	11FTW1E1TC	TFS	F	A	T	8-Nov-11	17-Jan-12	DICKS MACKENZIE FORD	2012	RECALL	NA	1-Mar-12	2	1104	\$0.00	\$39.75	01	NA	OR	ROAD TEST CHECK OASIS PERFORM TSB 12 2 10	TURBO SERGES IN AND	NA	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	22-Dec-11	9-Feb-12	TYLER FORD LTD	2012	RECALL	NA	27-Feb-12	1	1094	\$0.00	\$33.15	01	NA	TX	EEC TEST NO CODES REPROGRAM PCM PER TSB	EASE RACEL FROM 12	NA	5/2/12	PT C&C
TSB REFLASH																											



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION								
TSB REFLASH	PT C&C	NA	2012	1FFWY1C2C	T	F	B	A	T	K	T	C	AF	28-Oct-11	14-Mar-12	DAVID SELFF FORD, INC.	#	RECALEM	#	22-Mar-12	1	1508	\$0.00	\$34.23	0	TX	#	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHECK	#	TSB	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T	F	B	A	T	K	T	C	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	RECALEM	#	14-Mar-12	3	2967	\$0.00	\$38.32	0	MI	#	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVER STATES VEH	#	TSB	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T	F	B	A	T	K	T	C	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	RECALEM	#	28-Feb-12	2	1169	\$0.00	\$34.00	0	FL	#	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	TSB	V48	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR004	2012	1FFWY1C1X	T	F	B	A	T	K	T	C	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	RECALEM	#	15-Feb-12	3	5797	\$0.00	\$34.92	0	TN	#	PERFORMED TSB 12 02 10 REPROGRAMMED PCM	CUSTOMER STATES VEH	#	TSB	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	RECALEM	#	16-Feb-12	1	105	\$0.00	\$44.01	0	NS	#	169 DUE TEST DRIVE AND VERIFIED CONCERN	CHEVIE IN HUBERTS VA	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	27-Jan-12	31-Dec-11	MALLOY FORD	#	RECALEM	#	17-Feb-12	1	9	\$0.00	\$24.01	0	NS	#	15 TSB CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E1C3	T	F	B	A	T	K	T	C	AF	13-Dec-11	29-Dec-11	MORROW FORD	#	RECALEM	#	18-Feb-12	2	3188	\$0.00	\$30.74	0	PA	#	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	CASAP010	2012	1FFWY1E1C	T	F	B	A	T	K	T	C	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	RECALEM	#	16-Feb-12	1	1284	\$0.00	\$42.25	0	IL	#	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	RECALEM	#	17-Feb-12	2	1952	\$0.00	\$35.14	0	TX	#	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHECK	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	RECALEM	#	14-Feb-12	2	1452	\$0.00	\$32.65	0	WI	#	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12 10	CUSTOMER STATES ENGINE	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#	RECALEM	#	23-Feb-12	1	1743	\$0.00	\$35.49	0	FL	#	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	CS STATES WHEN ACC	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E2C	T	F	B	A	T	K	T	C	AF	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	RECALEM	#	23-Feb-12	1	1250	\$0.00	\$40.51	0	MN	#	VERIFIED CONCERN. FOUND TSB 12 10	REPROG	CUSTOMER STATES THE	#	TSB	V50	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1FFWY1E2C	T	F	B	A	T	K	T	C	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	RECALEM	#	14-Feb-12	2	2063	\$0.00	\$36.24	0	MO	#	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T	F	B	A	T	K	T	C	AF	7-Nov-11	15-Dec-11	VONDERLIP FORD	#	RECALEM	#	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	#	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T	F	B	A	T	K	T	C	AF	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	RECALEM	#	24-Feb-12	1	323	\$0.00	\$33.14	0	TX	#	TEST ENGINE PERFORMANCE DIAGNOSTICS PINP	CUSTOMER STATES THE	#	TSB	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T	F	B	A	T	K	T	C	AF	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	RECALEM	#	17-Feb-12	1	976	\$0.00	\$34.32	0	MN	#	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	TSB	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E4C	T	F	B	A	T	K	T	C	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	RECALEM	#	12-Mar-12	3	4366	\$0.00	\$31.25	0	LA	#	RAN EEC TEST. SUSPECTED POSSIBLY IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	TSB	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E4C	T	F	B	A	T	K	T	C	AF	23-Dec-11	14-Jan-12	KINSELE FORD THREE RIVERS	#	RECALEM	#	14-Mar-12	1	1203	\$0.00	\$30.21	0	TX	#	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	TSB	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E2C	T	F	B	A	T	K	T	C	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	RECALEM	#	15-Mar-12	1	3513	\$0.00	\$31.68	0	AR	#	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#	TSB	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E2C	T	F	B	A	T	K	T	C	AF	13-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	RECALEM	#	14-Mar-12	1	436	\$0.00	\$26.86	0	TX	#	13K 432 ROAD TEST FOR PRR REPAIR FOR TRAN	PRR REPAIR FOR TRAN	#	TSB	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFX1C1C5C	T	F	B	A	T	K	T	C	AF	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	RECALEM	#	21-Feb-12	-1	3115	\$0.00	\$34.06	0	TX	#	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	TSB	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E3C	T	F	B	A	T	K	T	C	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	RECALEM	#	22-Feb-12	3	3800	\$0.00	\$30.31	0	PA	#	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#	TSB	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T	F	B	A	T	K	T	C	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	RECALEM	#	6-Mar-12	3	3553	\$0.00	\$34.66	0	TX	#	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	TSB	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T	F	B	A	T	K	T	C	AF	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	RECALEM	#	12-Mar-12	1	2381	\$0.00	\$40.06	0	TX	#	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#	TSB	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	RECALEM	#	17-Feb-12	2	2332	\$0.00	\$33.14	0	TX	#	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	23-Dec-11	29-Dec-11	POWER FORD VALENCIA	#	RECALEM	#	22-Feb-12	2	3718	\$0.00	\$40.83	0	TX	#	DIAG CONC PASS KOE PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	RECALEM	#	20-Feb-12	1	441	\$0.00	\$32.44	0	TX	#	CHECKED TSB FOUND TSB 12 2 10 FOR ENGINE SURGE	ENGINE SURGES AND LO	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	RECALEM	#	12-Mar-12	2	3123	\$0.00	\$36.83	0	GA	#	TRUCK LOSING POWER PCM PROGRAMMING DIAG	CUST STATES TRUCK ST	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	22-Nov-11	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	RECALEM	#	14-Mar-12	1	1415	\$0.00	\$32.66	0	TX	#	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE MIL HAS SURP	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	RECALEM	#	22-Mar-12	2	1870	\$0.00	\$31.52	0	TX	#	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. REF	TRUCK IS BUCKING WH	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	12-Jan-12	12-Dec-11	SCOTT FORD	#	RECALEM	#	23-Mar-12	3	2058	\$0.00	\$25.89	0	TX	#	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	11-Dec-11	3-Jan-12	PATTERSON FORD OF ROWIE	#	RECALEM	#	16-Mar-12	1	1500	\$0.00	\$34.44	0	TX	#	ROAD TESTED. SUSPECTED I/OE DIA PASS MATH	VEHICLE FEELS SURGE	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	CCFH1004	2012	1FFWY1E1X	T	F	B	A	T	K	T	C	AF	3-Jan-12	16-Feb-12	RAY SCHULTENS FORD, INC.	#	RECALEM	#	8-Mar-12	2	1500	\$0.00	\$34.44	0	TX	#	NO CODES PRESENT. NO MIL. IDS NORMAL. CUSTO	MER CHECK AND ADVISE SUR	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E4C	T	F	B	A	T	K	T	C	AF	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECALEM	#	15-Mar-12	1	3198	\$0.00	\$27.96	0	TX	#	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#	TSB	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E4C	T	F	B	A	T	K	T	C	AF	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	RECALEM	#	21-Feb-12	1	1088	\$0.00	\$37.34	0	TX	#	REPROGRAM PCM PER TSB 12 2 10 (NOTE SSM 55	CS WHILE DRIVING INE	#	TSB	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E4C	T	F	B	A	T	K	T	C	AF	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	RECALEM	#	23-Mar-12	1	436	\$0.00	\$31.20	0	TX	#	RECAL REFRESH PER TSB 12 02 10	CUSTOMER ENGINE LIGH	#	TSB	V29	PT C&C	
TSB REFLASH	PT C&C	CMX4009	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	3-Feb-12	3-Feb-12	JIM ROBERTSON FORD LINCOLN, INC.	#	RECALEM	#	8-Mar-12	1	1415	\$0.00	\$32.66	0	TX	#	IDS DTC P0300 POSSIBLY IN UPDATED PCM UNDE	CUSTOMER STATES UNDE	#	TSB	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	RECALEM	#	15-Mar-12	1	355	\$0.00	\$29.03	0	TX	#	12 02 10	CHEK ENGINE LIGHT ON	#	TSB	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E7C	T	F	B	A	T	K	T	C	AF	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	RECALEM	#	24-Mar-12	1	290	\$0.00	\$36.40	0	TX	#	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CHEK ENGINE LIGHT ON	#	TSB	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW																														



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	CHLCE LIT	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	CBY4011	2012	1FFW1E1XC	T/F6	F/B4T6	T/KW	T/C3	AJ	6-Feb-12	22-Feb-12	PHILPOTT FORD	#1029	C4	23-Feb-12	1	418	\$0.00	\$35.12	0.00	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK TURBO NOT BOOSTING	#1029	V4	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T/F6	F/B4T6	T/KW	T/C3	AF	25-Jan-12		TUSKET SALES & SERVICE LTD	#1029	C4	15-Feb-12	-1	9	\$0.00	\$24.01	0.00	NS	15 FEB 12 2.2 VERIFIED CONCERN SELF TEST NO ENGINE SKIPS AT TIMES	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#1029	C4	17-Feb-12	3	8274	\$0.00	\$35.82	0.00	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1B8	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#1029	C4	22-Feb-12	2	4587	\$0.00	\$37.79	0.00	GA	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES OK	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1B6	T/F6	F/B4T6	T/KW	T/C3	AF	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#1029	C4	23-Feb-12	1	3859	\$0.00	\$44.10	0.00	GA	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK AT THIS TIME	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	4-Dec-11	30-Jan-12	JIM BURKE FORD	#1029	C4	23-Feb-12	1	1606	\$0.00	\$37.37	0.00	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCHANGED	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1XC	T/F6	F/B4T6	T/KW	T/C3	AF	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#1029	C4	27-Feb-12	1	1824	\$0.00	\$34.40	0.00	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER TEST	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	#1029	C4	23-Feb-12	1	435	\$0.00	\$0.00	0.00	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 1. VEHICLE BUICKS WITH ST	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1B8	T/F6	F/B4T6	T/KW	T/C3	AJ	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#1029	C4	27-Feb-12	2	2624	\$0.00	\$34.12	0.00	TX	4.2 REPROGRAM PCM AS PER TSB 12 2.10 NO CODES REQUALS WHILE DRIVING	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C4	T/F6	F/B4T6	T/KW	T/C3	AF	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#1029	C4	28-Feb-12	3	6381	\$0.00	\$36.12	0.00	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL P	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#1029	C4	27-Feb-12	3	3114	\$0.00	\$30.79	0.00	NC	TEST DROVE. KOEC PASS PERFORMED TSB 12 2.2 VEHICLE IS HESITANT	#1029	V5	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMBUS	#1029	C4	5.0E+212 E	12-Mar-12	3	4437	\$405.35	\$500.28	1.00	NC	SC IDS P0430BANK 2 BELOW THRES. PERP TSB 12 20 CUSTOMER STATES OK	#1029	V4	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C8	T/F6	F/B4T6	T/KW	T/C3	AF	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#1029	C4	20-Mar-12	2	1990	\$405.35	\$480.08	1.00	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON	#1029	V5	PT	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#1029	C4	14-Mar-12	1	4094	\$0.00	\$38.58	1.00	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES OK	#1029	V2	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1C7C	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#1029	C4	23-Mar-12	1	1344	\$0.00	\$46.86	0.00	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C4	T/F6	F/B4T6	T/KW	T/C3	AF	1-Feb-12	22-Feb-12	CHAMPION FORD	#1029	C4	20-Mar-12	1	4984	\$0.00	\$35.14	0.00	TX	NO MIL PERFORMED KOEC TEST NO DTC REPROGRAM. CHECK ENGINE LIGHT ON	#1029	V4	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	22-Dec-11	23-Jan-12	LAUDERS MOTOR FORD	#1029	C4	22-Mar-12	2	10722	\$0.00	\$31.85	0.00	TX	TSB UPDATE 12 2.10 REPROGRAM PCM. PERFORM CUSTOMER STATES OK	#1029	V5	PT	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FFW1E1B8	T/F6	F/B4T6	T/KW	T/C3	AF	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#1029	C4	12-Mar-12	0	676	\$66.99	\$237.63	2.50	ON	EEC TEST P0303 KOEC P CONNECTORS OK REFLASH CHECK ENGINE LIGHT ON	#1029	V4	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#1029	C4	23-Mar-12	3	5814	\$73.90	\$177.30	1.00	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING	#1029	V4	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	12-Dec-11	10-Feb-12	BENNETT FORD (1993) LTD.	#1029	C4	27-Feb-12	1	677	\$292.67	\$470.13	1.00	NC	KOEC PASS KOEC PASS KOEC P0303. PPT TEST. DIAG CHECK ENGINE LIGHT ON	#1029	V4	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C4	T/F6	F/B4T6	T/KW	T/C3	AF	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#1029	C4	16-Mar-12	1	2886	\$485.43	\$571.53	1.00	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THAT	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#1029	C4	26-Mar-12	1	1628	\$0.00	\$26.54	0.00	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFORM CUSTOMER ENGINE LIGHT	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#1029	C4	24-Mar-12	1	978	\$0.00	\$11.84	0.00	TX	978 REPROGRAM PCM. PULLED CODES. P0300. CS EEC CAME ON WHILE	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1B8	T/F6	F/B4T6	T/KW	T/C3	AF	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#1029	C4	21-Mar-12	1	1050	\$0.00	\$32.32	0.00	TX	NO DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#1029	C4	22-Mar-12	2	4593	\$0.00	\$35.18	0.00	TX	UNABLE TO VERIFY. EEC TEST KOEC P0111. KOEC CUSTOMER STATES MIL	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	28-Dec-11	10-Feb-12	GATEWAY MOTORS, INC.	#1029	C4	16-Mar-12	1	4953	\$0.00	\$35.14	0.00	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON	#1029	V5	PT	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AJ	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1029	C4	22-Mar-12	2	8558	\$845.05	\$112.03	1.00	TX	VERIFIED CONCERN. FOC CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN	#1029	V5	PT	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FFW1E1B8	T/F6	F/B4T6	T/KW	T/C3	AJ	20-Dec-11	23-Jan-12	R & S MOTORS, INC.	#1029	C4	22-Mar-12	-1	29	\$58.88	\$108.92	1.00	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE	#1029	V4	PT	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Feb-12		BIWICK FORD SALES, INC.	#1029	C4	22-Mar-12	1	29	\$84.05	\$108.92	1.00	TX	RUN DIAGNOSIS. KOEC PASS. GO TO PINPOINT TEST OK. TRUCK STARTS	#1029	V4	PT	CLAIM BINNED FUNCTION	
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#1029	C4	22-Feb-12	0	53	\$5.05	\$150.80	1.00	TX	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CEL LIGHT	#1029	V4	PT	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	10-Feb-12		ROBIN FORD SALES LTD.	#1029	C4	28-Mar-12	-1	492	\$0.00	\$62.48	1.00	TX	NO CODES TSB 12 2.10 FOUND D1 BANK MISFIRE. INSPECT LAMP CAME ON D	#1029	V4	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Feb-12		PHIL LONG FORD LINCOLN	#1029	C4	20-Mar-12	1	502	\$0.00	\$18.88	1.00	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#1029	C4	20-Mar-12	1	4894	\$0.00	\$36.73	0.00	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	27-Nov-11	15-Dec-11	RICART FORD	#1029	C4	24-Mar-12	4	3872	\$0.00	\$34.73	0.00	TX	PERF SELF TEST P0301 CHECKED OASIS. RECHECK CUSTOMER STATES THAT	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	19-Nov-11	10-Feb-12	COURTESY FORD SALES, INC.	#1029	C4	20-Mar-12	1	4953	\$0.00	\$35.14	0.00	TX	TEST DROVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#1029	C4	26-Mar-12	2	5488	\$0.00	\$32.60	0.00	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1B8	T/F6	F/B4T6	T/KW	T/C3	AF	9-Nov-11	6-Feb-12	HENDERSON FORD	#1029	C4	27-Mar-12	2	1457	\$0.00	\$32.04	0.00	TX	PERFORMED TSB #12 2.10. REPROGRAM PCM. CUSTOMER STATES OK	#1029	V4	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Feb-12		WAYNE FORD SALES, INC.	#1029	C4	27-Mar-12	2	1457	\$0.00	\$32.04	0.00	TX	PERFORMED TSB #12 2.10. REPROGRAM PCM. CUSTOMER STATES OK	#1029	V4	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	#1029	C4	23-Mar-12	3	3345	\$0.00	\$40.08	0.00	TX	REPROGRAM PCM PER TPUTER TO LEARN THE CUSTOMER REPORTS OF	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LTD.	#1029	C4	28-Mar-12	2	1571	\$0.00	\$36.11	0.00	TX	CHECK ENGINE LIGHT ON. CUSTOMER STATES OK	#1029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1C4	T/F6	F/B4T6	T/KW	T/C3	AF	4-Jan-12	29-Dec-11	PHIL LONG FORD OF BOWTOWN	#1029	C4	28-Mar-12	3	1897	\$0.00	\$38.88	1.00	TX	EEC TEST. CODE P0303. PERFORM RELATIVE COMPARISON. MESSAGE	#1029	V5	PT	CLAIM BINNED FUNCTION	
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AJ	15-Jan-12	14-Jan-12	CAVALIER FORD LINCOLN	#1029	C4	14-Mar-12	1	2160	\$143.56	\$602.46	5.00	VA	EEC TEST FOUND MISFIRE. DID NOT FAIL. REMOVE UJEST STATES VEHICLE	#1029	V5	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	6-Dec-11	26-Jan-12	CHUCK SPAETH FORD, INC.	#1029	C4	16-Mar-												



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION		
DIAG - MISFIRE	ENGINE	C8TJ0012	2012	1FTFW1ETC1	T8F	F	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	28-Mar-12	2	4904	\$0.00	\$69.05	GA	GA	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN	CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CD180044	2012	1FTFW1ETC7	T8F	F	AF	15-Feb-12	23-Feb-12	PITTSBURG FORD	#324	RECALEM	6-Apr-12	2	2967	\$405.35	\$477.29	TX	TX	CHECKED CK ENGINE LIGHTS, FOUND TSB 12	CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETG5	T8F	F	AF	1-Dec-11	9-Jan-12	RYAN FORD	#24	RECALEM	23-Mar-12	3	12762	\$405.35	\$489.49	TX	TX	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	CUSTOMER STATES CHE	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX3	T8F	F	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#524	RECALEM	17-Apr-12	2	2351	\$0.00	\$31.62	OH	OH	ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES VEH	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4C	T8F	F	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#524	RECALEM	24-Apr-12	3	4487	\$0.00	\$332.61	IL	IL	DIAG REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES VEH	A1	V29	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETX3	T8F	F	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#84	12465	28-Apr-12	-1	9	666.99	\$1171.69	ON	ON	ECC TEST CODE P0305 REPROGRAM IGNITION DIAGN	CUSTOMER STATES VEH	A1	V29	PT & C
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ET2C	T8F	F	AF	3-Jan-12	25-Jan-12	DIETHL FORD	#1	9F593	28-Mar-12	1	1103	\$130.35	\$564.54	WA	WA	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND	CUSTOMER STATES CHE	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET65	T8F	F	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1	DIAG	12-Apr-12	0	29	29.00	\$35.75	ON	ON	VERIFIED CHECK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET65	T8F	F	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#21	DIAG	18-Apr-12	1	1080	\$0.00	\$58.08	TX	TX	CHECKED CONCERN CHECKED FOR CODES A1	WHILE DRIVING VEHICLE	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C	T8F	F	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1	NPF	20-Apr-12	2	1248	\$0.00	\$51.44	TX	TX	IDS TESTS P0304 P0304 P0305 IN MEMORY	CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T8F	F	AF	21-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#4	5.00E212	6-Apr-12	1	1122	\$405.35	\$485.89	IN	IN	CHECKED ECU SYSTEM KOED PASS CODE P0300	CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET65	T8F	F	AF	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#24	RECALEM	16-Apr-12	2	2609	\$405.35	\$514.47	TX	TX	VEHICLE OWNER CONCERN, CHECK FOR DTCS, F	259 OWNER STATES REF	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	T8F	F	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#524	RECALEM	24-Apr-12	3	3501	\$413.00	\$502.77	TX	TX	CHECK OUT TEST ECU IN PCM PER TSB 12 10	CUSTOMER STATES VEH	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T8F	F	AF	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#524	RECALEM	18-Apr-12	1	690	\$0.00	\$0.00	TX	TX	CODE P0305 REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES CHE	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET65	T8F	F	AF	28-Nov-11	23-Feb-12	ARROW FORD, INC.	#24	RECALEM	9-Apr-12	2	3764	\$0.00	\$317.76	TX	TX	REPROGRAM PCM PERFORMED TSB 12 10 REF	CUSTOMER STATES VEH	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T8F	F	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#524	RECALEM	14-Apr-12	3	6444	\$0.00	\$333.50	IN	IN	CHECK ECU REFLASH PCM PER TSB 12 2 10	CUSTOMER STATES VEH	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET65	T8F	F	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#524	RECALEM	10-Apr-12	-1	5031	\$0.00	\$363.63	ON	ON	VERIFIED CUSTOMER CONCERN, TSB 12 2 10	APPLICATES SURGING MISC	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET65	T8F	F	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#524	RECALEM	10-Apr-12	4	4431	\$0.00	\$401.16	ON	ON	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE S	CUSTOMER STATES VEH	A1	V29	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5C	T8F	F	AF	17-Feb-12		ALBI FORD LINCOLN JOLIETTE INC.	#1	12465	23-Apr-12	-1	9	55.29	\$91.85	GA	GA	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	VERIFYER LK EX ALL	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	C05DX517	2012	1FTFX1ETXC	T8F	F	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1	DIAG	24-Apr-12	1	1653	\$0.00	\$139.18	ON	ON	DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT	CUSTOMER STATES VEH	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ET2C	T8F	F	AF	23-Mar-12	24-Mar-12	WALKER AUTOLEX	#1	DIAG	24-Apr-12	1	3978	\$0.00	\$32.65	IL	IL	VERIFIED CUST CONCERN TRUCK WAS RUNNING	ENGINE SUFFERED LOSS	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	T8F	F	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1	5.00E212	11-Apr-12	4	8594	\$426.12	\$532.37	IL	IL	TEST EEC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE SOU	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T8F	F	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#524	RECALEM	13-Apr-12	3	3354	\$405.35	\$530.48	CA	CA	CONVERTOR FAULTED ECU, TEST CODE P0303, RE	CUSTOMER STATES INC	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET65	T8F	F	AF	17-Jan-12	15-Feb-12	AWKS FORD CORPORATION	#524	RECALEM	24-Apr-12	2	8013	\$426.12	\$521.18	TX	TX	CONVERTOR FAULTED ECU, TEST CODE P0303, RE	CUSTOMER STATES INC	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4C	T8F	F	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#524	RECALEM	18-Apr-12	2	2988	\$0.00	\$38.88	ON	ON	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES CHE	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9C	T8F	F	AF	22-Nov-11	5-Apr-12	WADE FORD, INC.	#1	RECALEM	20-Apr-12	1	3044	\$0.00	\$38.88	ON	ON	TEST DROVE, VERIFY CONCORCK OASIS PERFORM	WHEN ON CRUISE CONTROL	A1	V29	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET65	T8F	F	AF	17-Jan-12	12-Jan-12	HINESVILLE FORD INC	#1	RECALEM	16-Apr-12	3	3978	\$0.00	\$32.65	IL	IL	CK CAME ON AND STARTED FLASHING, STOP AN	CUSTOMER STATES VEH	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET65	T8F	F	AF	23-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CD	#324	RECALEM	14-Apr-12	4	8929	\$0.00	\$32.20	MI	MI	concern could not be verified, ecc diagnosis, pass	INTERMITTENT CUT OUT	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T8F	F	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1	RECALEM	13-Apr-12	1	1772	\$0.00	\$30.58	ON	ON	CK CODES NONE PRESENT, CK OASIS AND FUL	CHECK FOR MISFIRE WHEN	A1	V29	PT & C
COP	ENGINE	C0TDB007	2012	1FTFW1ET3C	T8F	F	AF	25-Jan-12	14-Mar-12	C & G FORD SALES, INC.	#1	12029	20-Apr-12	2	1378	\$58.88	\$216.27	TX	TX	USED DIS, PULLED DOES, CK APPROVAL CODE	P CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	T8F	F	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#1	12029	20-Apr-12	3	3284	\$66.99	\$245.59	TX	TX	PERFORM TSB REPROGRAM IGNITION COIL AND	PLUGS, DIAG AND REPORT ENG	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E00011	2012	1FTFW1ET2C	T8F	F	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1	5.00E212	20-Apr-12	2	3284	\$66.99	\$245.59	TX	TX	PERFORM TSB REPROGRAM IGNITION COIL AND	PLUGS, DIAG AND REPORT ENG	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E00011	2012	1FTFW1ET2C	T8F	F	AF	9-Jan-12	6-Feb-12	VENIC COUNTRY FORD	#1	5.00E212	5-Apr-12	2	3530	\$413.00	\$515.07	TX	TX	CONCERN PERP IDS DIAGNOSTIC DISPLAY	CK LACK SHT CHK ENG LIGH	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	T8F	F	AF	14-Feb-12	14-Feb-12	VERN DIE FORD LINCOLN	#1	RECALEM	24-Apr-12	2	2988	\$405.35	\$479.65	IN	IN	PERFORMED DIAG, P0303, PERFORM PPTS, REPLA	CUT OUT STUCK ON POWER	A1	V29	PT & C
TSB REFLASH	PT & C	C0E4N007	2012	1FTFW1ET65	T8F	F	AF	6-Mar-12	14-Mar-12	BOBBER FORD SALES, INC.	#1	RECALEM	24-Apr-12	3	3354	\$405.35	\$485.89	TX	TX	PERFORMED DIAGNOSIS, FOUND P0301 TO LA	TEST CHECK DRIVABILITY SWI	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET65	T8F	F	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1	RECALEM	18-Apr-12	1	1941	\$0.00	\$0.00	TX	TX	VERIFIED CONCERN FORD TSB 12 12 REPLACE	CUSTOMER STATES VEH	A1	V29	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFX1ET8C	T8F	F	AF	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#1	RECALEM	20-Apr-12	3	2838	\$0.00	\$38.11	ON	ON	TSB 12 2 10 - TEST DRIVABILITY CONCERN	CUSTOMER STATES DRIVING	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T8F	F	AF	23-Jan-12	14-Mar-12	WERNER FORD SALES, INC.	#1	RECALEM	14-Apr-12	3	3978	\$0.00	\$32.65	IL	IL	PERFORMED DIAGNOSIS, FOUND P0301 TO LA	TEST CHECK DRIVABILITY SWI	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T8F	F	AF	17-Jan-12	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#1	RECALEM	24-Apr-12	4	3241	\$0.00	\$45.73	ON	ON	PERFORMED TSB 12 2 10, NO CODES IN PCM, HO	UNDER ACCELERATION	A1	V29	PT & C
TSB REFLASH	PT & C	C0X6H001	2012	1FTFW1ET8C	T8F	F	AF	21-Nov-11	31-Dec-11	BERNARD FORD	#1	RECALEM	24-Apr-12	4	3213	\$0.00	\$34.27	ON	ON	PROGRAMMING IS CAUSING, REPROGRAM PCM	STATES SES LIGHT CAUSE	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2C	T8F	F	AF	8-Feb-12	29-Feb-12	ASHIE NO HASS FORD, INC.	#524	RECALEM	23-Apr-12	2	3869	\$0.00	\$38.88	NC	NC	TEST DROVE NO MISS FELT TEST DROVE WITH	COILS, ENGINE HAS AN ENG	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX3	T8F	F	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#24	RECALEM	24-Apr-12	3	4094	\$0.00	\$33.10	ON	ON	COMPLETED DIAG FORD P0305 P0306 MISS	FIRE, CUSTOMER STATES, CHE	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T8F	F	AF	15-Jan-12	9-Feb-12	WALMSLEY FORD, INC.	#1	RECALEM	24-Apr-12	3	4094	\$0.00	\$32.08	ON	ON	ECC TESTED SYSTEM CODE P0304 FOUND SSM	ZEL, STARTED FLASHING	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3C	T8F	F	AF	2-Dec-11	13-Feb-12	ROHLING FORD, INC.	#1	RECALEM	17-Apr-12	3	3355	\$0.00	\$27.99	ON	ON	CHECKED FOR DTCS, DROVE VEHICLE TWICE,	CUSTOMER CONCERN	A1	V29	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFX1ET0C	T8F	F	AF	13-Dec-11	31-Mar-12	SCOTT FORD	#1	RECALEM	24-Apr-12	1	2326	\$0.00	\$25.89	ON	ON	REPROGRAM AS PER TSB 12 2 10	CUSTOMER STATES ENG	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	C0Y8I004	2012	1FTFW1ET2C	T8F	F	AF	27-Mar-12	10-Apr-12	TUSKET SALES & SERVICE LTD	#1	NPF	25-Apr-12	1	1188	\$0.00	\$60.01	TX	TX	1825 ENGINE MISFIRE RPT, COULDNT VERIFY	CUSTOMER CONCERN	A1	V29	EXHAUST
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T8F	F	AF	22-Nov-11	24-Jan-12	JERRY FORD SALES LTD	#1	RECALEM	11-Apr-12	3	4780	\$282.57	\$338.92	TX	TX	535 VERIFIED MIL ON, 185 REMOVED BANK 2	CHECK ENGINE LAMP ON	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CAW18A01																						



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	8-Feb-12	1-Apr-12					NS	OH	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	30-Jan-12	7-Apr-12					NS	KS	VERIFIED CONCERN PER LEFT CAT CONVERTOR CHECK ENGINE LIGHT ON					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	28-Feb-12	22-Mar-12					WA	OH	VERIFIED CUSTOMER CONCERN, PERFORMED SE CUSTOMER COMPLAINS					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	19-Feb-12	31-Mar-12					MI	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVERTOR CHECK ENGINE LIGHT ON					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	4-Jan-12	26-Jan-12					SK	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN ENGINE LIGHT ON, FLAS					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	17-Jan-12	27-Mar-12					OH	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUND CUSTOMER STATES CHE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	11-Mar-12	2-Apr-12					MN	MN	PERFORM TSB 12 2 TO WPI					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	1-Feb-12	22-Feb-12					WI	WI	SCANNED DTCs P0305 P0316 REPROGRAM PCM P C S CHECK ENGINE LIGHT ON					
COP	ENGINE	CDS0208	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	17-Dec-11	13-Mar-12					TX	TX	MIL ON RETRIEVED CONTINUE/RE COMP. TEST WPI					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E10C	T06	F	B	A	T	1K0W	T	C	AJ	13-Jan-12	3-Feb-12					AB	AB	TEST B054 REPLACE RIG ADDON AS PER BH RRP					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	15-Jan-12	25-Apr-12					IL	IL	CHECK FOR CODES HAD P0430 CHECKED OASIS CHECK ENGINE LIGHT ON					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	10-Jan-12	25-Jan-12					OH	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO WPI CHECK ENGINE LIGHT ON					
CATALYTIC CONVERTER	EXHAUST	CDS00019	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	8-Dec-11	20-Feb-12					TX	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VEE CUSTOMER STATES ENG					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	18-Dec-11	25-Feb-12					TX	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P0305 C CEL JUST CAME ON					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	22-Jan-12	23-Mar-12					TX	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P0309 OWNER STATES 3 DAYS					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	2-Feb-12	24-Feb-12					WA	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI CUSTOMER STATES CHE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	20-Dec-11	27-Mar-12					IL	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, ROK CNG LIGHT ON RUNS					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	25-Oct-11	30-Dec-11					OK	OK	PCM CALIBRATION, PERFORM WPI					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	25-Jan-12	9-Feb-12					ND	ND	CODE 4 - VERIFY C/K ENG LIGHT ON, KOEO PASS, C PERFORM CHECK ENGINE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	13-Feb-12	16-Mar-12					KS	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T06	F	B	A	T	1K0W	T	C	AJ	25-Oct-11	30-Dec-11					IL	IL	ISS CODE P0303, P0304, P0305, P0308, P0309, P0310, P0311, P0312, P0313, P0314, P0315, P0316, P0317, P0318, P0319, P0320, P0321, P0322, P0323, P0324, P0325, P0326, P0327, P0328, P0329, P0330, P0331, P0332, P0333, P0334, P0335, P0336, P0337, P0338, P0339, P0340, P0341, P0342, P0343, P0344, P0345, P0346, P0347, P0348, P0349, P0350, P0351, P0352, P0353, P0354, P0355, P0356, P0357, P0358, P0359, P0360, P0361, P0362, P0363, P0364, P0365, P0366, P0367, P0368, P0369, P0370, P0371, P0372, P0373, P0374, P0375, P0376, P0377, P0378, P0379, P0380, P0381, P0382, P0383, P0384, P0385, P0386, P0387, P0388, P0389, P0390, P0391, P0392, P0393, P0394, P0395, P0396, P0397, P0398, P0399, P0400, P0401, P0402, P0403, P0404, P0405, P0406, P0407, P0408, P0409, P0410, P0411, P0412, P0413, P0414, P0415, P0416, P0417, P0418, P0419, P0420, P0421, P0422, P0423, P0424, P0425, P0426, P0427, P0428, P0429, P0430, P0431, P0432, 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P1434, P1435, P1436, P1437, P1438, P1439, P1440, P1441, P1442, P1443, P1444, P1445, P1446, P1447, P1448, P1449, P1450, P1451, P1452, P1453, P1454, P1455, P1456, P1457, P1458, P1459, P1460, P1461, P1462, P1463, P1464, P1465, P1466, P1467, P1468, P1469, P1470, P1471, P1472, P1473, P1474, P1475, P1476, P1477, P1478, P1479, P1480, P1481, P1482, P1483, P1484, P1485, P1486, P1487, P1488, P1489, P1490, P1491, P1492, P1493, P1494, P1495, P1496, P1497, P1498, P1499, P1500, P1501, P1502, P1503, P1504, P1505, P1506, P1507, P1508, P1509, P1510, P1511, P1512, P1513, P1514, P1515, P1516, P1517, P1518, P1					

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE ID	CHASSIS	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	TFF	F	A	T	1	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#024	RECALEM	#24	9-May-12	2	6589	\$434.31	\$516.10	1	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LITE ON	#180	V4	2	0	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	TFF	F	A	T	1	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#024	RECALEM	#24	1-May-12	2	3667	\$293.51	\$390.84	1	TX	EEC TEST P0301 P0300 1Y. REPLACED #1 COIL & EGR LIGHT ON ENG NO	CUSTOMER STATES THE	#180	V2	0	0	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	TFF	F	A	T	1	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#024	RECALEM	#24	9-May-12	1	3659	\$413.00	\$468.37	1	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	TFF	F	A	T	1	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	#024	RECALEM	#24	4-May-12	2	2074	\$0.00	\$315.05	0	TX	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP CAM	CUSTOMER STATES THE	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	TFF	F	A	T	1	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#024	RECALEM	#24	11-May-12	2	2134	\$0.00	\$389.48	0	TX	VERIFY CONCERN OF (EVER SPEED CONDITION	ELECTRICAL CONCERN	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	TFF	F	A	T	1	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#024	RECALEM	#24	23-Apr-12	3	1781	\$0.00	\$34.83	0	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E13C3	TFF	F	A	T	1	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#024	RECALEM	#24	3-May-12	1	833	\$0.00	\$0.00	0	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#180	V4	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	TFF	F	A	T	1	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#024	RECALEM	#24	7-May-12	2	1420	\$0.00	\$27.97	0	WI	TSB 12 10 2 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #	#180	V4	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	TFF	F	A	T	1	15-Jan-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#024	RECALEM	#24	9-May-12	2	2172	\$0.00	\$0.00	0	TX	DIAG. ENGINE LIGHT ON, RETRIEVED DTC P03	E22 CS SERVICE ENGINE	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	TFF	F	A	T	1	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#024	RECALEM	#24	11-May-12	1	1685	\$0.00	\$42.05	0	TX	SELF TEST P0303 CHECK OASIS, FOUND SSM 22222	CHECK ENGINE LIGHT #	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFX1E16C3	TFF	F	A	T	1	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#024	RECALEM	#24	10-May-12	3	6600	\$0.00	\$27.96	0	TX	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPR	CUSTOMER STATES THAT	#180	V2	0	0	PT MALFUNCTION	
COPI	EXHAUST	CEHC0038	2012	11FFW1E11C3	TFF	F	A	T	1	27-Feb-12	27-Apr-12	SUNNY KING FORD	#024	RECALEM	#24	8-May-12	1	784	\$84.05	\$142.25	2	TX	TEST EEC. ROAD TEST WITH MONITOR. PERFORM	CUSTOMER STATES VEHIC	#180	V2	0	0	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E18C3	TFF	F	A	T	1	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	#24	15-May-12	4	11781	\$58.88	\$113.41	1	TX	VERIFY CONCERN AND WED. COIL NOW MISFIR	CHECK ENGINE LIGHT #	#180	V2	0	0	PT MALFUNCTION	
FUEL INJECTOR	EXHAUST	CEHC4017	2012	11FFW1E10C3	TFF	F	A	T	1	23-Jan-12	20-Jan-12	SIMI VALLEY FORD	#024	RECALEM	#24	8-May-12	4	4168	\$319.19	\$867.62	5	TX	INJECTOR TEST EEC. COULD PROBLEM STILL PRE	CUSTOMER STATES CHE	#180	V2	0	0	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E16C3	TFF	F	A	T	1	22-Mar-12	2-Apr-12	BARBLE FORD, INC.	#024	DIAG	#24	14-May-12	2	3430	\$0.00	\$118.18	1	TX	ROADTEST RUNS OK. VEH. REFER CUSTOMER TO	STEP ON GAS. TELL MIS	#180	V2	0	0	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E11C3	TFF	F	A	T	1	17-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#024	DIAG	#24	2-May-12	2	1428	\$0.00	\$15.28	0	TX	CK ENG LIGHT ON PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH	#180	V2	0	0	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	TFF	F	A	T	1	17-Feb-12	8-Mar-12	TERRIBONE FORD	#024	DIAG	#24	15-May-12	3	5633	\$0.00	\$27.97	0	TX	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS	#180	V2	0	0	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E12C3	TFF	F	A	T	1	28-Feb-12	6-Mar-12	SCOTT FORD	#024	DIAG	#24	9-May-12	3	3947	\$0.00	\$46.50	1	TX	SCAN FOR CODES. RETRIEVED P0308. ROAD TEST	ON WEA. W/COIL DOWN	#180	V2	0	0	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E13C3	TFF	F	A	T	1	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#024	DIAG	#24	9-May-12	1	1579	\$0.00	\$54.25	1	TX	PERFORMED EEA. EEC TO REPAIRS ARE TO BE	AF. CUSTOMER STATES	#180	V2	0	0	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	CEHB0008	2012	11FFW1E10C3	TFF	F	A	T	1	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#024	NPP	#24	8-May-12	1	571	\$0.00	\$155.61	2	TX	VERIFY CONCERN P0308. REPAIR BACK PRESSURE	CUSTOMER STATES THE	#180	V4	0	0	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	TFF	F	A	T	1	27-Feb-12	27-Apr-12	SUNNY KING FORD	#024	RECALEM	#24	5-May-12	1	1429	\$46.35	\$25.00	1	TX	EEC TESTED. RAN KOEO. KOEO FOUND CODE P03	CUSTOMER STATES THE	#180	V2	0	0	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	CEHC0038	2012	11FFW1E11C3	TFF	F	A	T	1	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	#24	24-Apr-12	2	4884	\$397.51	\$488.88	1	TX	VERIFY CONCERN LIGHT. BUT THE UPDATE TO T	CHECK ENGINE LIGHT #	#180	V2	0	0	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E1X03	TFF	F	A	T	1	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#024	RECALEM	#24	28-Apr-12	3	9844	\$405.35	\$483.30	1	TX	VERIFY CONCERN. EEC TEST. P0430. TSB 12 02	CUSTOMER STATES CHE	#180	V2	0	0	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E1T03	TFF	F	A	T	1	31-Jan-12	3-Feb-12	GERBER FORD	#024	RECALEM	#24	11-May-12	4	8538	\$449.87	\$533.80	1	TX	VERIFY CONCERN. EEC TEST. P0308. TSB 12 02	CHECK ENGINE LIGHT #	#180	V2	0	0	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E1T03	TFF	F	A	T	1	11-Jan-12	27-Jan-12	LONGMONT FORD	#024	RECALEM	#24	7-May-12	4	8333	\$405.35	\$503.44	1	TX	DIAGNOSE. P0430. EFFICIENCY BANK 2. REPAIR /	CUSTOMER	#180	V2	0	0	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E1T03	TFF	F	A	T	1	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#024	RECALEM	#24	10-May-12	4	1743	\$397.71	\$488.58	1	TX	COIL. EEC. TEST. P0430. REPROGRAM PCM. E22	CUSTOMER STATES TH	#180	V2	0	0	PT MALFUNCTION	
CAT - P0308	EXHAUST	NA	2012	11FFW1E1T03	TFF	F	A	T	1	8-May-12	8-May-12	PLANET FORD LINCOLN	#024	RECALEM	#24	10-May-12	2	4127	\$0.00	\$23.98	0	TX	DIAG. SCAN TEST. KOEO. REPEAT. NO CODES.	CUSTOMER STATES CH	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEGP3117	2012	11FFW1E10C3	TFF	F	A	T	1	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#024	RECALEM	#24	11-May-12	2	6282	\$0.00	\$0.00	0	TX	VERIFY CONCERN. CHECKED OASIS. FOUND AND	ENGINE LIGHT ON and its	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFX1E18C3	TFF	F	A	T	1	27-Jan-12	19-Apr-12	DAYTON FORD	#024	RECALEM	#24	14-May-12	1	2588	\$0.00	\$35.20	0	TX	CHECK DTC. CODE PASS AND REPROGRAM THE	TRUCK STATES WHILE A	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEKC0017	2012	11FFW1E12C3	TFF	F	A	T	1	13-Nov-11	20-Mar-12	ALBANY FORD	#024	RECALEM	#24	11-May-12	1	2588	\$0.00	\$35.20	0	TX	TEST. TEST. TEST. TEST. TEST. TEST. TEST.	CUSTOMER STATES THE	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEKC0008	2012	11FFW1E1X03	TFF	F	A	T	1	13-Nov-11	4-Apr-12	DON BOHN FORD	#024	RECALEM	#24	11-May-12	2	669	\$0.00	\$36.69	0	TX	PERFORMED TSB 12 2 10. REPROGRAMMED PC	3. TRUCK IS MISSING O	#180	V4	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	TFF	F	A	T	1	10-Jan-12	24-Feb-12	ROBERTSON FORD SALES, INC.	#024	RECALEM	#24	10-May-12	3	3022	\$0.00	\$36.32	0	TX	VERIFY STUMBLE. MISFIRE. CONCERN NO DTC.	DRIVER REPORTS WHEN	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	TFF	F	A	T	1	31-Jan-12	3-Feb-12	GERBER FORD	#024	RECALEM	#24	11-May-12	4	8538	\$0.00	\$46.50	1	TX	VERIFY CONCERN. EEC TEST. P0111. CK	CHECK ENGINE LIGHT #	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C3	TFF	F	A	T	1	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#024	RECALEM	#24	15-May-12	3	6302	\$0.00	\$32.05	0	TX	VERIFY CHECK ENGINE LIGHT BY EEC TEST. KO	CUSTOMER STATES CHE	#180	V2	0	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEBFJ004	2012	11FFW1E14C3	TFF	F	A	T	1	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	#024	RECALEM	#24	15-May-12	4	10134	\$0.00	\$39.10	0	TX	M O 10244 RECALEM. REPROGRAM PCM PER TSB	CUSTOMER REQUEST T	#180	V2	0	0	PT MALFUNCTION	
CAT - P0308	EXHAUST	NA	2012	11FFW1E10C3	TFF	F	A	T	1	12-Dec-11	3-Mar-12	ROGEE FORD	#024	RECALEM	#24	10-May-12	2	2662	\$0.00	\$31.00	0	TX	DIAG. SCAN TEST. KOEO. REPEAT. NO CODES.	CUSTOMER STATES CH	#180	V2	0	0	PT MALFUNCTION	
COP	ENGINE	CEVB0007	2012	11FFX1E18C3	TFF	F	A	T	1	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	TX	VERIFY CONCERN. COIL. BALANCE. ASK SMP	CUSTOMER STATES VEH	#180	V2	0	0	PT MALFUNCTION	
ENGINE	NA	2012	11FFW1E10C3	TFF	F	A	T	1	27-Jan-12	26-Mar-12	LONG-LEWIS FORD INC.	#024	RECALEM	#24	18-May-12	2	6201	\$601.35	\$151.48	1	TX	COIL. COIL. COIL. COIL. COIL. COIL. COIL.	CUSTOMER STATES THE	#180	V2	0	0	PT MALFUNCTION		
FUEL INJECTOR	EXHAUST	NA	2012	11FFW1E10C3	TFF	F	A	T	1	17-Jan-12	30-Jan-12	OZARK FORD LINCOLN	#024	RECALEM	#24	17-May-12	4	7490	\$405.35	\$122.40	1	TX	MO. KOEO. TEST. P0301. RAN. CYL. POWER. BALANCE. REPR	CUSTOMER STATES TH	#180	V2	0	0	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C3	TFF	F	A	T	1	1-Feb-12	22-Feb-12	SCOFERNS FORD, INC.	#024	RECALEM	#24	12-May-12	3	4975	\$302.10	\$700.08	1	TX	EEC. DIAG. DTC. P0303. C1. B1. P0360. CO	CUSTOMER STATES THE	#180	V2	0	0	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E11C3	TFF	F	A	T	1	5-Apr-12	19-May-12	MIKE REYNOLDS FORD LINCOLN	#024	RECALEM	#24	10-May-12	3	4219	\$0.00	\$148.81	1	TX	VERIFY CONCERN. EEC TEST. P0308. TSB 12 02	CUSTOMER STATES CH	#180	V2	0	0	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE</																													

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE LINE	ENGINE	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1T6C	T6F	F	FA	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	9F593	17-May-12	2	3503	5335.05	9295.96	PA	CHECKED AND PULLED VTDI NO. NO DTCS. D2L	CUST STATES ON COOLD				
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T2C	T6F	F	FA	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAY FORD SALE	12405	27-May-12	2	4796	80.00	311.00	00	PA	SCANNED AND PULLED C AS IT WAS RUNNING. C2L	IS ON AND STARTED. C2L			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T2C	T6F	F	FA	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	22-May-12	2	2035	80.00	555.76	72	PA	VERIFY CONCERN. EEC STRATEGIES. RESET C	BOSS DOWN WHEN PAS			
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1T2C	T6F	F	FA	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	DIAG	29-May-12	2	1686	80.00	391.61	16	PA	RAN ALL TESTS ALL PAS OASIS. NFF. CND	UNDRIVER STATES THAT			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T0C	T6F	F	FA	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.00E212	24-May-12	3	7581	5434.31	5513.35	16	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T0C	T6F	F	FA	21-Nov-11	12-Jan-12	ALLAN VEIL FORD LINCOLN INC.	RECALEM	9-May-12	4	16075	8434.31	8533.50	16	PA	VERIFIED CHECK ENGINE RECAL EMMAEMIS18	CUSTOMER STATES ENG			
TSB REFLASH	PT C&C	NA	2012	1FTFW1T0C	T6F	F	FA	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	RECAL	24-May-12	2	6116	80.00	80.00	01	PA	TEST EEC AND P0306 RECAL AS PER TSB AND CLK	ENGINE LIGHT CAME ON			
TSB REFLASH	PT C&C	NA	2012	1FTFW1T0C	T6F	F	FA	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	RECALEM	24-May-12	6	10341	80.00	840.75	06	PA	ROAD TEST CONFIRMED. OCM REPROGRAM MO	CUSTOMER WAS DRIVIN			
TSB REFLASH	PT C&C	NA	2012	1FTFW1T0C	T6F	F	FA	18-May-12		LONGLEWIS FORD LINCOLN	RECALEM	24-May-12	2	6201	80.00	335.03	01	PA	POW CAL AND COOL FUEL WELL. SEE JOE'S	REPAIR CHECK ENGINE LI			
COP	ENGINE	CEPA1002	2012	1FTFW1T1C	T6F	F	FA	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	12029	23-May-12	3	6597	572.09	1108.71	01	PA	XPERFORMED ROAD TEST WITH MISFIRE MONIT	CUSTOMER STATES ON ACC			
COP	ENGINE	NA	2012	1FTFW1T6C	T6F	F	FA	23-Jan-12	18-Mar-12	JOE MYERS FORD LINCOLN	12029	23-May-12	3	3725	588.05	1138.73	01	PA	XREC TEST P0303. DCL DISPLAY IGNITION DIA	MISFIRE CHECK ENGINE LI			
COP	ENGINE	CEA2021	2012	1FTFW1T1C	T6F	F	FA	9-Dec-11	28-Dec-11	MULLINAX FORD	12029	23-May-12	6	9294	591.50	3305.73	01	PA	KINSTAL IDS P0306 RUN ECTS NO TESTS PPT	E29 CUST STATES CHECK			
COP	ENGINE	CEA1025	2012	1FTFW1T0C	T6F	F	FA	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	12029	23-May-12	2	8691	588.05	1172.71	01	PA	CK CHECK OUT TO VERIFY C/ INSPECT. NO VISIBL	E29 CK ENG LIGHT ON			
COP	ENGINE	NA	2012	1FTFW1T4C	T6F	F	FA	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	23-May-12	1	2181	568.99	5238.91	20	PA	CK CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR			
DIAG - MISFIRE	ENGINE	CEA2021	2012	1FTFW1T1C	T6F	F	FA	8-Dec-11	28-Dec-11	KEN WILSON FORD INC.	DIAG	30-May-12	6	9961	80.00	539.69	16	PA	IDS TEST CODE P0306 OASIS CONTACT HISTOR	CLIENT STATES YES			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	FA	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	DIAG	30-May-12	2	2690	80.00	374.14	16	PA	TECH CHECKED AND RECODE AND ROADTESTED	CUSTOMER STATES WHI			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T0C	T6F	F	FA	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	30-May-12	2	1327	80.00	1103.00	11	PA	INSPECTED. ADVISED C/ INTERCOMER. THEN WHEN	EEC CHECK ENGINE LI			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	T6F	F	FA	29-Mar-12	25-Apr-12	HESTATE FORD	RECALEM	24-May-12	1	2481	1442.50	5257.58	16	PA	RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG			
COP	ENGINE	NA	2012	1FTFW1T0C	T6F	F	FA	14-Feb-12	13-Jan-12	JENSEN'S LEMARS FORD	12029	23-May-12	5	15183	588.05	1105.32	16	PA	XREC TEST CODE P0305. REPLACED NUMBERS	CHECK ENGINE LIGHT ON			
COP	ENGINE	CEA4004	2012	1FTFW1T0C	T6F	F	FA	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	80.00	568.63	16	PA	INSPECTED & FOUND ENTANGLED THE ISSUE.	CHECK AND REPORT F			
DIAG - MISFIRE	ENGINE	CE5FK001	2012	1FTFX1T9C	T6F	F	FA	10-Dec-11	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	12029	23-May-12	3	5021	588.88	1138.62	16	PA	CKXTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDER CUSTOMER STATES THA			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T0C	T6F	F	FA	14-Feb-12	7-Mar-12	WALTERBOR MOTOR SALES CO. N	DIAG	23-May-12	3	5208	80.00	916.05	01	PA	DIAG IDS P0306 SSM 22225 STUMBLE ON ACCEL	A S CHECK ENGINE LIGHT			
DIAG - MISFIRE	ENGINE	CEA4004	2012	1FTFW1T0C	T6F	F	FA	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	80.00	568.63	16	PA	INSPECTED & FOUND ENTANGLED THE ISSUE.	CHECK AND REPORT F			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	FA	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	23-May-12	1	1563	80.00	549.40	16	PA	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	FA	9-Mar-12	16-Mar-12	WATERTOWN FORD	DIAG	23-May-12	3	3117	80.00	537.16	16	PA	ROAD TEST VEHICLE RUN ON TEST CK REFERRED	CHECK ENGINE LIGHT ON			
CATALYTIC CONVERTER	EXHAUST	CEA4007	2012	1FTFW1T0C	T6F	F	FA	14-Feb-12	14-Apr-12	SUNSHINE FORD LINCOLN INC.	DIAG	23-May-12	1	1357	5480.95	670.38	16	PA	P0306 BANK OASIS LOCK AND RECAL C/	CUSTOMER STATES CH			
TSB REFLASH	PT C&C	NA	2012	1FTFW1T2C	T6F	F	FA	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN. N	RECALEM	24-May-12	1	2719	80.00	531.45	01	PA	CC 04 BPM RECAL. PERFORM C	TRUCK SHAKING AND			
TSB REFLASH	PT C&C	NA	2012	1FTFW1T2C	T6F	F	FA	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY INC.	RECALEM	24-May-12	6	11420	80.00	527.22	01	PA	NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND A			
TSB REFLASH	PT C&C	NA	2012	1FTFW1T2C	T6F	F	FA	19-Nov-11	12-Dec-11	MILLER FORD SALES	RECALEM	24-May-12	6	11420	80.00	527.22	01	PA	PERFORMED DIAGNOSIS. CHECKED C/	DTC P0306			
ENGINE	ENGINE	NA	2012	1FTFW1T0C	T6F	F	FA	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	12029	23-May-12	4	4849	588.05	1170.51	16	PA	XPERFORM ROAD TEST TCM AS AT ITS LATEST	C/ CUSTOMER STATES ENG			
ENGINE	ENGINE	CE3C3009	2012	1FTFW1T0C	T6F	F	FA	30-Jan-12	22-May-12	TOUSLEY FORD INC.	12029	23-May-12	1	700	588.88	5185.40	16	PA	XPERFORM TEST AND DID NOT REMOVE RELATIVE	COMPR			
SPARK PLUGS	ENGINE	NA	2012	1FTFW1T0C	T6F	F	FA	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	5291	80.00	371.52	30	PA	SPARK PLUGS. CHECKED ENGINE LIGHT	ON			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	FA	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	2181	80.00	1102.18	16	PA	EEC TEST. P0306. PNP/PC	CHECK ENGINE LIGHT			
DIAG - MISFIRE	ENGINE	CEW9241	2012	1FTFW1T0C	T6F	F	FA	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	2181	80.00	1102.18	16	PA	EEC TEST. P0306. PNP/PC	CHECK ENGINE LIGHT			
DIAG - MISFIRE	ENGINE	CEW9240	2012	1FTFW1T0C	T6F	F	FA	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	2181	80.00	1102.18	16	PA	EEC TEST. P0306. PNP/PC	CHECK ENGINE LIGHT			
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1T0C	T6F	F	FA	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN INC.	5.00E212	22-May-12	2	5462	3413.00	5513.38	16	PA	DIAG EEC TEST P/POINT HF AND FOUND LEFT	C/ CUSTOMER STATES CHE			
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1T3C	T6F	F	FA	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	5.00E212	23-May-12	3	4853	3397.71	3484.82	16	PA	DIAG/TEST P0430. IDS ISBLE YET INSTRUCTED	T/ CHECK ENGINE LIGHT			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T0C	T6F	F	FA	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	5.00E212	23-May-12	3	4440	1228.05	1173.11	16	PA	PERFORMED DIAGNOSIS. CHECKED PNP/PC	CUST STATES DELIGHT			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T0C	T6F	F	FA	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	5.00E212	23-May-12	2	1050	3977.71	5610.39	16	PA	OR VERIFY CONCERN. CHECK/ENTER CHECK	FOR PC			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T0C	T6F	F	FA	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	RECALEM	24-May-12	3	3352	5283.51	3356.24	16	PA	VERIFIED CONCERN. VERIFY LIGHT. CK NOW	CUST STATES THAT THE			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T0C	T6F	F	FA	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	RECALEM	24-May-12	5	3923	5283.51	3356.24	16	PA	VERIFIED CONCERN. VERIFY LIGHT. CK NOW	CUST STATES THAT THE			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T0C	T6F	F	FA	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	24-May-12	4	13688	5283.51	3407.37	30	PA	REPLACED BANK CATALYTIC CONVERTER AS PER	ENGINE LIGHT ON			
TSB REFLASH	PT C&C	NA	2012	1FTFW1T4C	T6F	F	FA	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	RECALEM	24-May-12	2	4252	80.00	80.00	02	PA	INSPECTED FOR CEL LIGHT found TSB 12 2 to	TRUCK DRIVEABILITY GAS CON			
TSB REFLASH	PT C&C	NA	2012	1FTFW1T4C	T6F	F	FA	20-Feb-12	9-Mar-12	GROGAN FORD LINCOLN INCORPORAT	RECALEM	24-May-12	2	4892	80.00	339.92	01	PA	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES THE			
TSB REFLASH	PT C&C	NA	2012	1FTFW1T4C	T6F	F	FA	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	RECALEM	24-May-12	3	10207	80.00	541.72	01	PA	INSPECTED FOR CHECK ENGINE LIGHT ON. CHECK	INSPECT FOR CHECK EN			
TSB REFLASH	PT C&C	NA	2012	1FTFW1T4C	T6F	F	FA	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	RECALEM	24-May-12	2	10332	80.00	542.88	01	PA	EEC TEST. NO CODES. CHECK OASIS. SSM 22225	Customer States when A			
TSB REFLASH	PT C&C	NA	2012	1FTFW1T4C	T6F	F	FA	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD	RECALEM	24-May-12	2	3842	80.00	332.60	01	PA	EEC TEST. NO CODES. CHECK OASIS. SSM 22225	Customer States when A			
COP	ENGINE	NA	2012	1FTFW1T6C	T6F	F	FA	6-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES 2	12029	23-May-12	3	5894	568.99	5298.07	20	PA	XREF TEST PCM. P0304. A SPK PLUG. RFT	MONITOR 50 REPAIR FOR VEH			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	FA	22-Mar-12	9-Apr-12	WOOD MOTORS FORD	12029	23-May-12	2	1572	1133.98	1157.15	16	PA	REPLACED COILS ON CYS 5 AND 7. TEST DROVE	DRIVEABILITY CONCERN			
DIAG - MISFIRE	ENGINE	CEBXE017	2012	1FTFX1T7C	T6F	F	FA	9-Jan-12	21-Feb-12	WEBER-HARRIS FORD INC.	6K775	25-Mar-12	2	3002	50.00	3297.28	01	PA	CK CHECK DTCS. INOME. C/CHK FOR FUTURE	UPDIA ENGINE LIGHT ON			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	FA	21-Nov-11	14-Dec-11	TENVOORE FORD INC.													



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PRD DATE	WARRANTY DATE	FOR DEALERSHIP	FOR OR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION									
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	01	02	RECALEM	34	31-May-12	2	3161	\$293.51	\$372.65	13	NA	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	A1	\$304	V42	0	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	01	02	RECALEM	34	4-Jun-12	3	3968	\$287.07	\$381.90	13	NA	QC	#1547 VER. DTC P0300 101 INTERCHANGE	ES. COE2. VERIFY LA LUMIERE	A1	\$260	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4	T06	F	04	T	1K0W	TC3	AF	16-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	01	02	RECALEM	34	5-Jun-12	3	3778	\$80.00	\$48.24	1	NA	WI	ECG TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK #1	A1	\$935	V44	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD.	01	02	RECALEM	34	7-Jun-12	2	2576	\$0.00	\$57.22	13	NA	AB	#VERIFIED CK ENF LIFE IS ON IDS TEST	P0300 0305. CUSTOMER FOR CK ENF	A1	\$24	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	6-Feb-12	27-Feb-12	LAMOREUX FORD, INC.	01	02	RECALEM	34	4-Jun-12	4	7563	\$0.00	\$35.02	0	NA	MA	#SELF TESTED AND RECEIVED P0300. RANDOM	MIS. CUSTOMER STATES VEHICLE	A1	\$300	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC.	01	02	RECALEM	34	5-Jun-12	3	8400	\$0.00	\$32.22	0	NA	OH	#CHECK TEST MISFIRE CODES P0304 P0305 P0306	RUN WHEN ACCELL TURBO #1	A1	\$493	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	01	02	RECALEM	34	5-Jun-12	3	3429	\$0.00	\$31.65	03	NA	NS	#CHECKED AND TESTED WITH IDS RETRIEVED	CODES WHILE PICKING UP SPEE	A1	\$304	V44	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	01	02	RECALEM	34	4-Jun-12	3	4027	\$0.00	\$33.77	0	NA	NH	#PERFORMED SELF TEST (EXERCISE) IF YOU	HAVE CUSTOMER STATES GOOD	A1	\$935	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1C3	T06	F	04	T	1K0W	TC3	AF	15-May-12	30-May-12	DEAN ABOUR FORD INC.	01	02	RECALEM	34	1-Jun-12	1	693	\$0.00	\$34.54	0	NA	MI	#HOOKED UP IDS AND HAD CODES FOR P0304	P0303. CUSTOMER STATES THAT	A1	\$300	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	29-Oct-11	17-Apr-12	WINDSOR FORD, INC.	01	02	RECALEM	34	1-Jun-12	2	2312	\$0.00	\$33.25	0	NA	FL	#PERFORM EEC TEST NO DTC CHECK MODE	6 NO DTC CUSTOMER STATES NO	A1	\$300	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	01	02	RECALEM	34	6-Jun-12	1	724	\$0.00	\$48.83	03	NA	AB	#VERIFIED CHECK ENGINE SSB 22229 AND	REFER TO GAS ENGINE MECHANIC	A1	\$400	V44	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C2	T06	F	04	T	1K0W	TC3	AF	28-Feb-12	30-Mar-12	BULLER FORD INC.	01	02	5.00E+212	E	5-Jun-12	3	3324	\$405.17	\$507.85	1	NA	NJ	#PERFORMED TSB 12 06 04. REPLACED	CATALYTIC. CUSTOMER STATES CHE	A1	\$300	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C4	T06	F	04	T	1K0W	TC3	AF	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	01	02	5.00E+212	E	1-Jun-12	3	4468	\$300.63	\$420.21	1	NA	NC	#VERIFIED CONCERN ON 1K OHF HP10	PERFORMING CK ENGINE LIGHT ON	A1	\$300	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH, INC.	01	02	5.00E+212	E	11-May-12	5	10157	\$397.71	\$440.79	1	NA	NE	#PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	A1	\$300	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD.	01	02	RECALEM	34	1-Jun-12	5	6991	\$263.51	\$386.55	12	NA	ON	#PERFORMED TSB 12 2 10. REPLACED	LEFT HAND. CHECK AND REPORT ON	A1	\$240	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	01	02	RECALEM	34	8-Jun-12	1	539	\$0.00	\$40.77	1	NA	FL	#VERIFIED CONCERN FORD	ORDERED. CK VEHICLE IS RUNNING	A1	\$300	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	22-Feb-12	11-May-12	HALL FORD LINCOLN	01	02	RECALEM	34	4-Jun-12	1	3632	\$0.00	\$0.00	0	NA	VA	#DIAG CEL P0300 P0304 P0305 CHECK	OASIS. CUST STATES THAT CHE	A1	\$300	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	7-Feb-12	3-Apr-12	RAPID FORD	01	02	RECALEM	34	24-May-12	-1	231	\$0.00	\$34.85	0	NA	MN	#CHECK WITH IDS. FOUND CODE OF P0430.	COMPLAINT. CHECK ENGINE LIGHT	A1	\$240	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	01	02	RECALEM	34	8-Jun-12	1	255	\$0.00	\$51.09	1	NA	OK	#ECG TEST P0304, P0305, P0306. CHECK	PCM CALIBRATION SURGES ON	A1	\$444	V52	0	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	9-Jan-12	21-Feb-12	SPUEES MOTOR COMPANY, INC.	01	02	12029	C	21-May-12	4	4081	\$88.88	\$261.81	2	NA	TX	#CHECKED CONCERN PER	CYLINDER 6 SHORTED. CUSTOMER STATES CHE	A1	\$300	V29	0	PT C&C
ENGINE	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD.	01	02	12029	C	4-Jun-12	5	1274	\$68.99	\$227.82	2	NA	SK	#CHECK ENGINE LIGHT OR	2. CUSTOMER STATES THAT	A1	\$240	V29	0	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	16-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD.	01	02	DIAG	C	8-May-12	3	2855	\$0.00	\$51.09	1	NA	WA	#ECG TEST P0304, P0305, P0306. CHECK	PCM CALIBRATION SURGES ON	A1	\$444	V52	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	26-Apr-12	24-May-12	MOTOR MOTORS LTD.	01	02	DIAG	C	2-Jun-12	1	790	\$0.00	\$68.18	1	NA	MB	#PERFORMED IDS CHECK ON TOWN. NO	PAID. CHECK ENGINE WARNING	A1	\$444	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	5-Jan-12	24-Feb-12	POIRIER FORD INC.	01	02	5.00E+212	E	28-May-12	4	8923	\$288.97	\$376.44	13	NA	QC	#VERIFY TERMIN CHECK POUR P2138	> VERIFY TERMIN CHECK	A1	\$260	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C4	T06	F	04	T	1K0W	TC3	AF	15-Nov-11	26-Jan-12	DAHL FORD MOTORSPORT INC.	01	02	5.00E+212	E	6-Jun-12	2	4566	\$292.99	\$376.52	1	NA	VA	#VERIFY CONCERN. PERFORM TESTING.	REPLACE CHECK ENGINE LIGHT ON	A1	\$300	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	01	02	5.00E+212	E	6-Jun-12	5	5487	\$316.39	\$393.60	1	NA	OH	#VERIFIED CUSTOMER CONCERN FOUND	TSB 12 6. CUSTOMER STATES THE	A1	\$300	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C2	T06	F	04	T	1K0W	TC3	AF	5-Oct-11	27-Jan-12	R. D. SAWYER FORD CO., INC.	01	02	RECALEM	34	4-Jun-12	5	3940	\$292.99	\$399.92	1	NA	NC	#VERIFIED CUSTOMER CONCERN, CHECK	ENGINE. CHECK ENGINE LIGHT ON	A1	\$300	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	15-Nov-11	26-Jan-12	DIXIE FORD	01	02	5.00E+212	E	6-Jun-12	5	5487	\$316.39	\$393.60	1	NA	OH	#PERFORM CHECK ENGINE TEST. CUSTOMER	STATES THAT CHECK ENGINE LIGHT	A1	\$300	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD.	01	02	RECALEM	34	11-Jun-12	3	3557	\$0.00	\$53.59	13	NA	AB	#CHECKED AND RETRIEVED DTC P0300.	CHECK ENGINE LIGHT ON #1	A1	\$444	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	01	02	RECALEM	34	11-Jun-12	2	4242	\$0.00	\$43.21	1	NA	ND	#4X2 PERFORMED SELF TESTS NO CODES.	CUSTOMER STATES CHE	A1	\$300	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	16-Mar-12	30-Mar-12	BOB JONES FORD	01	02	RECALEM	34	6-Jun-12	1	4468	\$0.00	\$35.19	0	NA	AB	#CHECKED FOR CODES. FOUND P0300. CHECK	AND SCAN FOR STORED FAULTS	A1	\$300	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	6-Dec-11	26-Dec-11	KEN WILLIAM FORD INC.	01	02	RECALEM	34	9-Jun-12	6	10481	\$0.00	\$39.72	1	NA	NC	#DIAG. KOEO P0300. NO MISFIRE ON TEST	D RIVE. CUST STATES ENGINE LIGHT	A1	\$300	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	3-Dec-11	16-Feb-12	GARBNER FORD INC.	01	02	RECALEM	34	8-Jun-12	4	8798	\$0.00	\$43.24	1	NA	FL	#PERFORM CONCERN RAN SSM TSB	FOUND TSB12. CUST STATES WHILE DRIV	A1	\$300	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	24-Feb-12	30-Apr-12	JIM HANSEN FORD FORD LINCOLN	01	02	RECALEM	34	8-Jun-12	1	4567	\$61.72	\$192.18	1	NA	QC	#TEST CHECKED FOR CODES. FOUND P0300.	CHECK AND REPORT ON	A1	\$240	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	01	02	RECALEM	34	4-Jun-12	6	3852	\$0.00	\$38.87	0	NA	NH	#SELF TEST P0301, RUN TSB AND SSM.	22225. UPDATE ON REPAIR. CHECK	A1	\$1	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	10-Apr-12	2-May-12	DUCHANNE MOTORS LTD.	01	02	RECALEM	34	4-Jun-12	2	2501	\$0.00	\$49.57	03	NA	AB	#RT VEH VERIFY WITH IDS WIT	P0300/P0308. CHECK ENGINE LIGHT ON	A1	\$300	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	04	T	1K0W	TC3	AF	12-Apr-12	3-May-12	DIXIE FORD	01	02	RECALEM	34	8-Jun-12	1	4566	\$292.99	\$3										







## 2012 MY 3.5L GTDI P415 Misfire Claims

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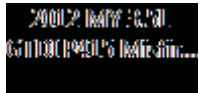
## 2012 MY 3.5L GTDI P415 Misfire Claims

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Monday, July 09, 2012 3:28 PM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/30/12 - 7/9/12)

**One hundred fourteen new claims today from the last six load days in AWS**

(63) TSB Reflash  
(34) Catalytic Converter  
(12) COP  
(3) Diag - Misfire  
(1) Spark Plug  
(1) Fuel Injector



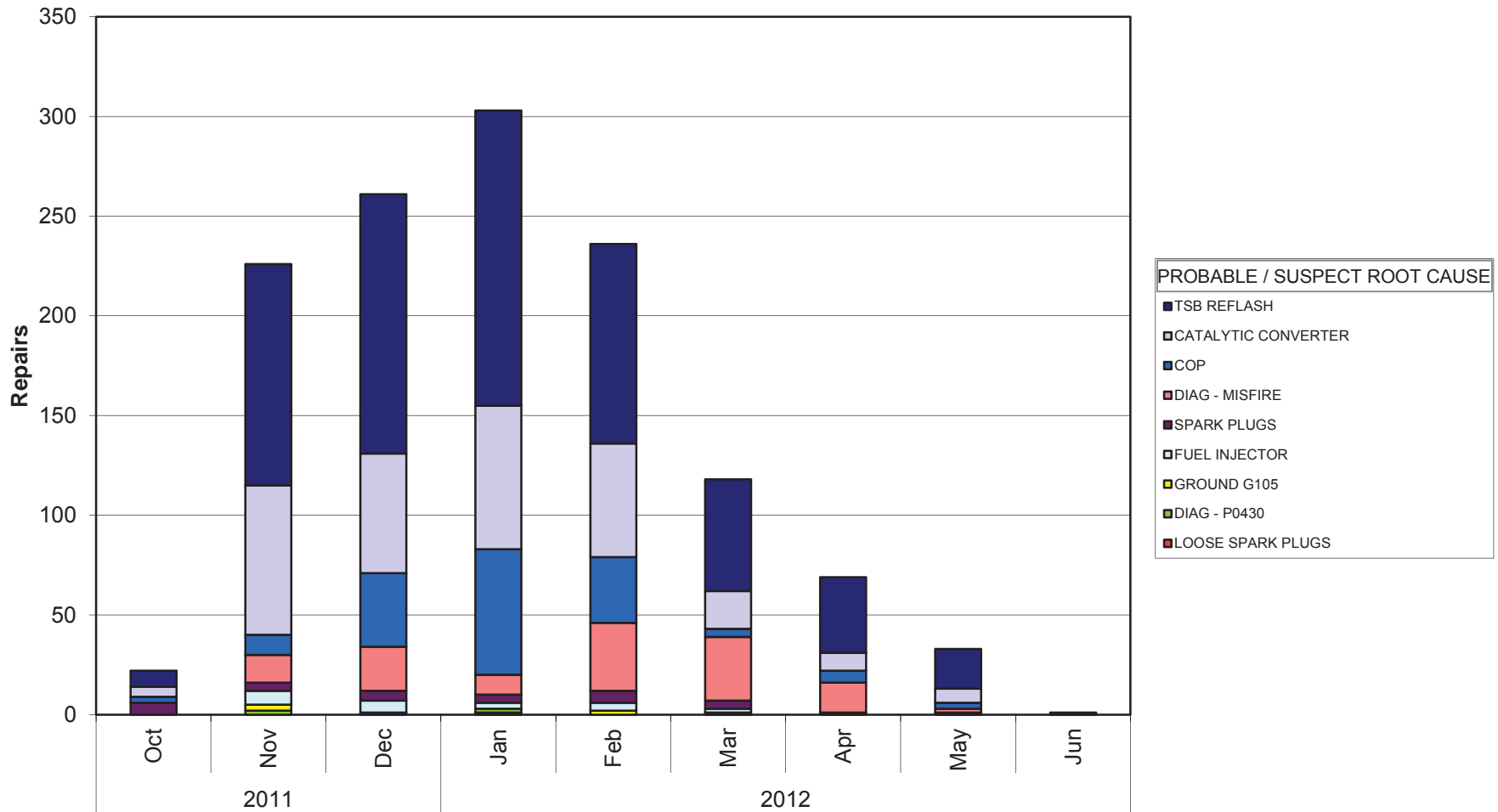
Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888



ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/6/12**



Years	PROD DATE
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Mike Steslicki  
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	7	4
	6	5
	3	4
	4	6
	2	4
	1	1
	23	30

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DIAG - MISFIRE	COP	
		3
	14	10
	22	37
	10	63
	34	33
	32	4
	15	6
	2	3
	1	
	130	159

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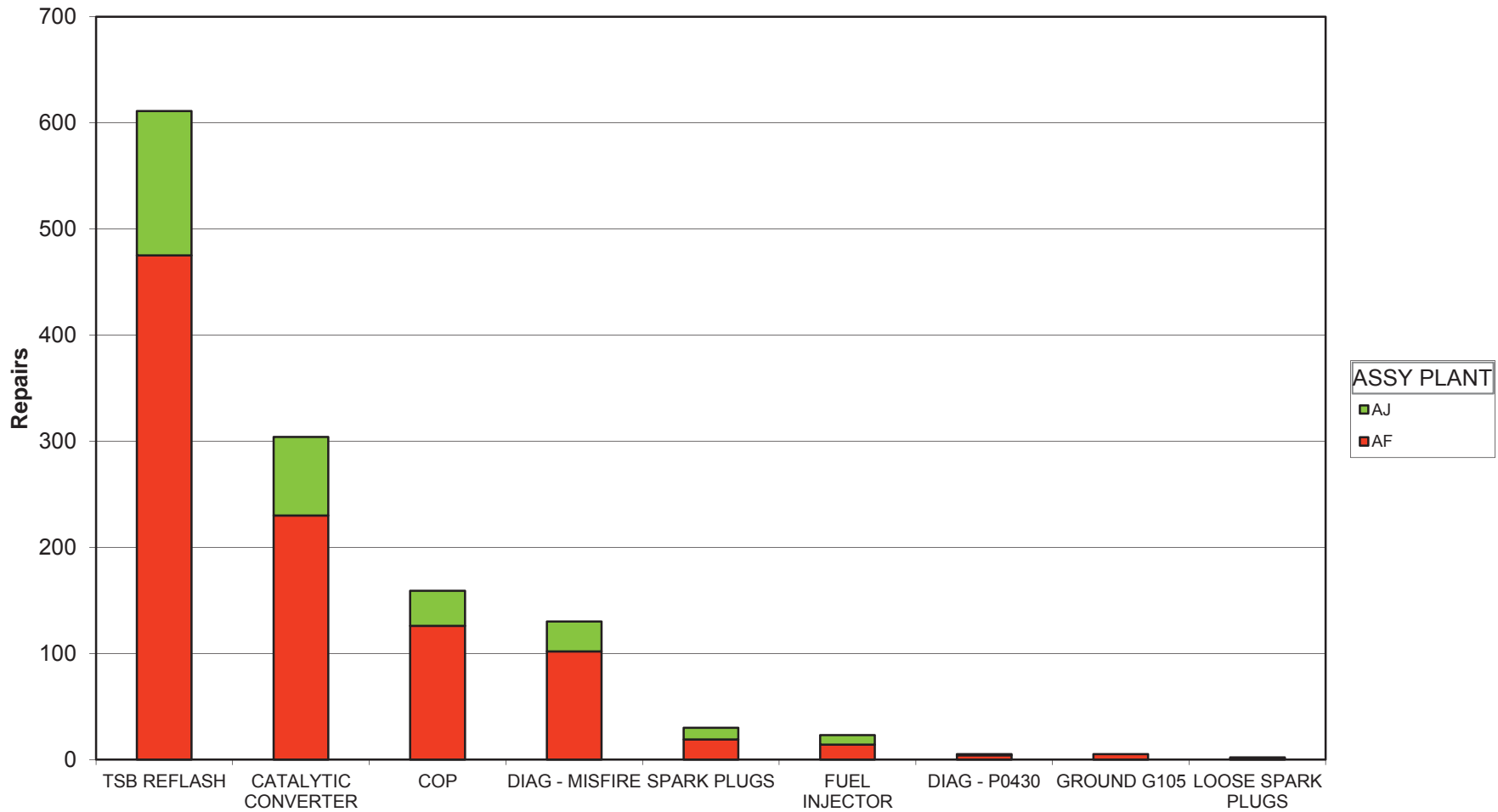
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CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	75	111
	60	130
	72	148
	57	100
	19	56
	9	38
	7	20
		1
	304	611
		1269

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

### 2012 MY 3.5L GTDI P415 Misfire Claims AWS Load Date: 7/6/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	475	136	611
CATALYTIC CONVERTER	230	74	304
COP	126	33	159
DIAG - MISFIRE	102	28	130
SPARK PLUGS	19	11	30
FUEL INJECTOR	14	9	23
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	976	293	1269



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03 REPORT	DEL YR	WIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLAIM BINNED FUNCTION
COP	ENGINE	BLTD0003	2012	1FFFW1C3	TFF	F	A	T	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#	12029	12-Dec-11	1	929	\$63.09	\$116.81	GA	GA	ECC TEST PID MONITOR TEST REPLACED #3 ENGINE SPC MISS DRIVE			V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1R6	TFF	F	A	T	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#	12029	20-Nov-11	0	20	\$0.57	\$63.22	GA	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG			V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1R6	TFF	F	A	T	24-Oct-11	22-Dec-11	FUTURE FORD OF CLOVIS	#	12465	22-Dec-11	-1	28	\$10.38	\$159.03	CA	CA	ECC TEST P0300, POWERED PLUGS AND ROAD			V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1T4	TFF	F	A	T	25-Oct-11	6-Dec-11	HILLER FORD INC	#	12405	6-Dec-11	-1	10	\$5.17	\$42.48	GA	GA	VERIFIED CONCERN, PEGS CC 42			V52	PT C&C
GROUND G105	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LIN	#	12029	28-Nov-11	1	148	\$80.00	\$89.19	AB	AB	239 VERIFIED CONCERN, P00			A61	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1R6	TFF	F	A	T	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#	12465	10-Dec-11	1	519	\$0.00	\$74.80	GA	GA	HOOK UP IDS AND SELF TURNED TO CUSTOMER			V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1R6	TFF	F	A	T	10-Nov-11		ALL STAR FORD	#	12029	22-Dec-11	-1	272	\$0.00	\$79.35	GA	GA	DID NOT DUPL ON RD TSD AND REINST IN FLOW			V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	15-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#	500E212	28-Dec-11	1	418	\$240.12	\$453.16	GA	GA	#73 ROADTESTED & VERIFIED CONCERN, PCN SOFTWARE			A60	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T4	TFF	F	A	T	8-Dec-11	23-Dec-11	DUNGAN FORD LINCOLN	#	500E212	30-Dec-11	1	1961	\$520.44	\$737.92	FL	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CHECK			V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T4	TFF	F	A	T	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#	500E212	20-Dec-11	1	730	\$426.12	\$562.96	GA	GA	ECC TEST P0430 MONITORED PIDS, REPLACED BA			V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFFWE1R6	TFF	F	A	T	6-Nov-11		LILLISTON FORD, INC.	#	500E212	11-Dec-11	-1	12	\$562.25	\$668.95	GA	GA	ECC TEST ENGINE LIGHT, EMBLEM AND ROADTEST			V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	27-Nov-11		HALLMARK FORD SALES LIMITED	#	12	4-Jan-12	-1	135	\$4.88	\$179.42	BC	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TE			V41	PT C&C
FUEL INJECTOR	ENGINE	BLSE0014	2012	1FFFWE1T4	TFF	F	A	T	18-Nov-11	19-Dec-11	SCOTT PETERSON MOTORS INC	#	9F593	19-Dec-11	-2	126	\$268.55	\$746.16	GA	GA	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA			V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFFWE1C3	TFF	F	A	T	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#	500E212	3-Jan-12	1	790	\$405.35	\$509.26	GA	GA	VERIFIED CONCERN, P0301 TEST CUSTOMER TO			V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#	12029	4-Jan-12	-1	522	\$161.77	\$409.11	GA	GA	ISS SET UP ECC TEST ITEM TESTED COILS & F			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#	500E212	21-Jan-12	1	244	\$397.71	\$504.17	GA	GA	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST			V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1R6	TFF	F	A	T	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#	NPF	11-Jan-12	1	1184	\$0.00	\$24.00	GA	GA	INSTANT FUEL ECONOMY TEST, CHECK TEST CON			V40	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD	#	12029	10-Jan-12	-1	124	\$180.97	\$241.25	GA	GA	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA			V41	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	7-Nov-11		CAM CLARK FORD SALES LTD.	#	12	12-Jan-12	-1	3	\$9.71	\$225.54	GA	GA	0 210 SELF TEST PCM HANCE TEST SHOWED TH			A62	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#	9F593	7-Jan-12	1	1301	\$143.80	\$511.81	GA	GA	PERFORM IDS QUICK TEST, WET AROUND THE			V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1R6	TFF	F	A	T	25-Oct-11		MARK MATTHEW FORD, INC.	#	12029	18-Jan-12	-1	59	\$42.65	\$57.14	GA	GA	ECC TESTS DCL AND FUEL PRESS TESTS IN FLOW			V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#	12405	13-Jan-12	-1	250	\$84.05	\$255.21	GA	GA	TEST ECC, CONC P0316 HFE ENGINE FOR CYLINDR			V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	6-Jan-12		BARBIE FORD	#	12029	12-Jan-12	-1	6	\$90.19	\$253.50	GA	GA	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN			A61	PT C&C
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFFWE1C3	TFF	F	A	T	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#	500E212	19-Jan-12	1	1084	\$339.71	\$465.78	GA	GA	VERIFIED CONCERN, ECC TEST P0430, PINPOINT			V52	PT C&C
ENGINE	ENGINE	CANA0002	2012	1FFFWE1C3	TFF	F	A	T	28-Oct-11	27-Dec-11	RON DURRANT FORD	#	12029	13-Jan-12	1	1238	\$128.10	\$310.87	GA	GA	1238 CUST STATES VIB LEON ACCEL CYLINDR B			V52	PT C&C
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFFWE1C3	TFF	F	A	T	14-Dec-11		YAKIMOR FORD, INC.	#	12029	13-Jan-12	1	791	\$209.75	\$522.30	GA	GA	PRELACE INJECTOR, 184 INJECTOR, 184 INJECT			V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	10-Nov-11		OTIS FORD, INC.	#	500E212	16-Jan-12	-1	458	\$444.30	\$571.46	GA	GA	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST			V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	TFF	F	A	T	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#	500E212	16-Jan-12	2	2878	\$407.88	\$695.25	GA	GA	PERFORM IDS DIAG, CODE P0430 FOLLOWUP PIN			V52	PT C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFFWE1C3	TFF	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	128837	16-Jan-12	1	1050	\$80.00	\$226.69	GA	GA	ROAD TEST CANNOT VEH, PERFORMED COIL			V52	PT C&C
ENGINE	ENGINE	N/A	2012	1FFFWE1R6	TFF	F	A	T	8-Nov-11	30-Nov-11	AUTOWAY FORD AND LINCOLN	#	12029	23-Jan-12	2	2577	\$152.94	\$259.78	GA	GA	ROAD TESTED VEHICLE, SPARE PERFORMED COIL			V52	PT C&C
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFFWE1C3	TFF	F	A	T	1-Dec-11	3-Jan-12	ALTON BRADLEY FORD	#	DIAG	24-Jan-12	1	2807	\$0.00	\$50.23	GA	GA	VERIFY IDS TEST, TEST OK			V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1R6	TFF	F	A	T	18-Nov-11	12-Jan-12	KEN WILSON FORD INC	#	12405	16-Jan-12	2	2105	\$21.08	\$136.24	GA	GA	ISS TEST, PASS CODES AND CUSTOMER TO PER			V52	PT C&C
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFFWE1C3	TFF	F	A	T	1-Dec-11	3-Jan-12	WHITNEY FORD, INC.	#	DIAG	24-Jan-12	1	2807	\$0.00	\$50.23	GA	GA	ISS TEST, PASS CODES AND CUSTOMER TO PER			V52	PT C&C
COP	ENGINE	CACQ0001	2012	1FFFWE1C3	TFF	F	A	T	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#	12029	23-Jan-12	1	343	\$60.20	\$156.26	GA	GA	ISS TEST, PASS CODES AND CUSTOMER TO PER			V52	PT C&C
FUEL INJECTOR	ENGINE	CAMI0002	2012	1FFFWE1C3	TFF	F	A	T	9-Dec-11	13-Jan-12	EAGLE COUNTRY FORD	#	9F593	13-Jan-12	-1	498	\$263.54	\$558.29	GA	GA	VERIFIED CONCERN, PRELACE INJECTORS AND			V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	13-Jan-12		YAKIMOR FORD, INC.	#	12029	23-Jan-12	1	590	\$0.00	\$57.14	GA	GA	ISS TEST, PASS CODES AND CUSTOMER TO PER			V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	18-Dec-11	19-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#	DIAG	23-Jan-12	2	1286	\$0.00	\$91.85	GA	GA	ECC TEST, NO CODES, FOLLOW SYMPTOM CHART			A61	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	28-Nov-11	27-Dec-11	MUSK MOTORS, INC.	#	NPF	30-Jan-12	2	1011	\$0.00	\$20.51	GA	GA	ISS TEST, NO CODES, ROAD TEST UNABLE TO			V52	PT C&C
DIAG - MISFIRE	ENGINE	CAQA0024	2012	1FFFWE1C3	TFF	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	NPF	19-Jan-12	1	1050	\$80.00	\$226.69	GA	GA	ROAD TEST CANNOT VEH, PERFORMED COIL			V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#	DIAG	26-Jan-12	1	2197	\$0.00	\$59.84	GA	GA	ISS TEST, RETRIEVED DTLS AND NEEDED TO			V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CADP0002	2012	1FFFWE1C3	TFF	F	A	T	11-Dec-11	26-Jan-12	NELSON FORD, INC.	#	500E212	26-Jan-12	1	581	\$410.74	\$558.96	GA	GA	VERIFY CEL IS ON, VISUALDIAG RESULTS, REPLAC			V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1R6	TFF	F	A	T	19-Dec-11	23-Dec-11	DEAN SELLERS INC	#	500E212	30-Jan-12	2	3889	\$397.71	\$523.12	GA	GA	TEST ECC, KEOER PASS, [CODE BPN] SELF MILE			V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1T4	TFF	F	A	T	5-Jan-12	31-Jan-12	WOODRIDGE FORD LINCOLN LTD	#	12F	1-Feb-12	1	52	\$111.37	\$442.90	GA	GA	VERIFIED CONCERN OF FROM OTHER CYLINDER			A61	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	7-Dec-11	26-Dec-11	TERRIERONE FORD	#	DIAG	4-Feb-12	2	2424	\$0.00	\$55.87	GA	GA	RAN ECC TEST P0300, RAN CYL IN THIS TIME SE			V52	PT C&C
COP	ENGINE	CBFC0006	2012	1FFFWE1C3	TFF	F	A	T	13-Jan-12	26-Jan-12	WESTWAY FORD	#	12029	4-Feb-12	1	1462	\$58.88	\$172.12	GA	GA	CUST STATES THE CHECK NO PERFORMED POWER			V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	13-Dec-11	12-Jan-12	DEL RIO FORD LINCOLN	#	12029	13-Jan-12	1	469	\$58.88	\$139.94	GA	GA	FOUNDED FAULTY COIL ASSISTANCE OK, ROAD			V44	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	13-Jan-12	30-Jan-12	MUNDAY FORD	#	12029	2-Feb-12	1	113	\$68.88	\$175.88	GA	GA	VERIFIED CONCERN, IDS CYL, HD9 JMA TEST			V52	PT C&C
ENGINE	ENGINE	N/A	2012	1FFFWE1R6	TFF	F	A	T	6-Dec-11	18-Jan-12	FESTIVAL FORD SALES (1983) LTD	#	12029	6-Feb-12	1	1461	\$58.88	\$392.81	GA	GA	KEOER PASS KOER PASS, [128804] 0 3 REPLAC			A62	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1C3	TFF	F	A	T	5-Jan-12	31-Jan-12	CROPPER MOTORS INC	#	12029	2-Feb-12	1	494	\$60.20	\$136.04	GA	GA	CHECKED & CONFIRMED HD				

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	WARRANTY DATE	WARRANTY DATE	DEALERSHIP	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION		
COP	ENGINE	NA	2012	11/17/11	11/17/11	SIMI VALLEY FORD	12029 C14	22-Feb-12	0	1191	\$64.05	CA	TEST EEC CODE P0305D7V JES YES JB9 NO JB11				PT C&C		
COP	ENGINE	NA	2012	11/17/11	11/17/11	BANKSTON FORD OF ARLINGTON	12029 C14	17-Feb-12	0	10	\$64.05	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON				PT C&C	
SPARK PLUGS	ENGINE	NA	2012	11/17/11	11/17/11	REVERVIEW FORD LINCOLN SALES	12465 C14	24-Feb-12	1	248	\$55.29	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER				PT C&C	
SPARK PLUGS	ENGINE	NA	2012	11/17/11	11/17/11	FREEDOM FORD SALES LIMITED	12465 C14	22-Feb-12	-1	32	\$5.29	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER				PT C&C	
DIAG - MISFIRE	ENGINE	CBUA072	2012	11/17/11	11/17/11	EVERY FORD	12029 C14	20-Feb-12	1	781	\$80.00	NC	IDS EEC TEST P0303D33 STEE SYSTEM PASS	INSPECT AND ADVISE CUST				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	HILLOREST FORD LINCOLN	12029 C14	27-Feb-12	1	1978	\$58.88	TX	VERIFIED COMPLAINT LEFT CYLINDER NUMBER	CUSTOMER STATES WHEN				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	ALMA FORD INC.	12029 C14	23-Feb-12	2	2858	\$66.99	TX	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE				PT C&C	
DIAG - MISFIRE	ENGINE	CAMA1012	2012	11/17/11	11/17/11	MIKE REICHENBACH FORD LINCOLN	12029 C14	17-Feb-12	1	503	\$58.88	CA	PERFORMED EEC TEST DATA LOGGER DCL DISPLAY	CUSTOMER STATES WHEN				PT C&C	
CATALYTIC CONVERTER	EXHAUST	CBCH003	2012	11/17/11	11/17/11	SUNSET AUTO CO INC	12029 C14	12-Jan-12	1	2819	\$80.00	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES WHEN				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	WEST COAST FORD LINCOLN	12029 C14	3-Feb-12	2	2650	\$201.04	TX	CHECK FOR MIL ON AND ERN. NO FIX AVAILABLE	CHECK & REPORT CHECK				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	HIXSON AUTOLEX	12029 C14	21-Feb-12	3	1683	\$397.71	TX	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES WHEN				PT C&C	
COP	ENGINE	NA	2012	11/17/11	11/17/11	SOUTHWEST FORD INC	12029 C14	5-Mar-12	1	952	\$64.05	TX	SCAN RAN IDS DIAGNOSIS FOUND. REPLACED COIL AND	SPARK LIGHT CAME ON AND				PT C&C	
SPARK PLUGS	ENGINE	NA	2012	11/17/11	11/17/11	ERWIN MOTORS INC	12029 C14	5-Mar-12	3	4399	\$117.77	TX	COOLERS COMPRESSION T/PK COIL TEST OK	COND UP IN LIGHT FLARE				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	DIETHL FORD	12029 C14	5-Mar-12	2	879	\$5.79	TX	WA X-TEST DRIVE VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES WHEN				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	HUNT FORD INC	12029 C14	27-Feb-12	-1	10	\$405.35	TX	SCAN SYSTEMS TEST CONCERN P0340 REPROGRAM PGM	CUSTOMER STATES WHEN				PT C&C	
FUEL INJECTOR	ENGINE	NA	2012	11/17/11	11/17/11	TUTTLE CLOK FORD LINCOLN	12029 C14	2-Mar-12	1	852	\$64.05	TX	CK ENGINE LIGHT CAME ON. NO COOL AND SPARK	CHECK ENGINE LIGHT ON				PT C&C	
FUEL INJECTOR	ENGINE	CAMA1012	2012	11/17/11	11/17/11	SUNSET AUTO CO INC	12029 C14	12-Jan-12	1	1819	\$397.25	TX	NO ROAD TEST AND DIAGN. CK FUEL FOR E8	CUSTOMER STATES WHEN				PT C&C	
COP	ENGINE	NA	2012	11/17/11	11/17/11	MCCRAY FORD	12029 C14	8-Mar-12	1	2894	\$58.88	TX	AL EEC TEST DTC P0306 POWER BALANCE REPLACED	CUSTOMER STATES WHEN				PT C&C	
COP	ENGINE	NA	2012	11/17/11	11/17/11	MICKEY FORD	12029 C14	8-Mar-12	1	665	\$58.88	TX	IDS TEST INDICATES MISC. MISFIRE IS NO LONG	CUSTOMER STATES WHEN				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	HOUSTON FORD INC	12029 C14	5-Mar-12	2	5307	\$58.88	TX	NO L.O.F. COMPLETED. TECHNICIAN'S: 20883	3.000 MILE FAREY RER				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	TUSKET SALES & SERVICE LTD	12029 C14	8-Mar-12	3	5174	\$282.57	TX	NO B3001 CONVERTER TESTS AND RE TESTED ALL	ORIGINE DOME SPRKS. KE				PT C&C	
SPARK PLUGS	ENGINE	NA	2012	11/17/11	11/17/11	DAN WIELBOLD FORD	12465 C14	15-Mar-12	1	151	\$64.05	TX	IDS TEST INDICATES MISC. MISFIRE IS NO LONG	CUSTOMER STATES WHEN				PT C&C	
SPARK PLUGS	ENGINE	NA	2012	11/17/11	11/17/11	JACK DEMMER FORD INC	12465 C14	13-Mar-12	2	3385	\$5.17	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	BENNA FORD SUPERIOR	12029 C14	13-Mar-12	2	1883	\$405.35	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
FUEL INJECTOR	ENGINE	CGCER001	2012	11/17/11	11/17/11	CHARLES GABUS FORD	12029 C14	15-Mar-12	-1	34	\$319.11	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
SPARK PLUGS	ENGINE	NA	2012	11/17/11	11/17/11	LITFA FORD LINCOLN OF BOISE	12029 C14	16-Mar-12	-1	18	\$5.17	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
COP	ENGINE	NA	2012	11/17/11	11/17/11	BOB RINGOLD FORD LINCOLN	12029 C14	15-Mar-12	1	435	\$205.00	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	KENTWOOD FORD SALES, INC.	12029 C14	19-Mar-12	1	507	\$61.70	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
CATALYTIC CONVERTER	EXHAUST	CPBR007	2012	11/17/11	11/17/11	CRAIN FORD JACKSONVILLE	12029 C14	15-Mar-12	1	1538	\$413.00	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
COP	ENGINE	NA	2012	11/17/11	11/17/11	EXCEL MOTOR LP	12029 C14	19-Mar-12	1	3997	\$71.00	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
COP	ENGINE	NA	2012	11/17/11	11/17/11	BOBBY FORD, INC.	12029 C14	20-Mar-12	3	4934	\$58.88	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
DIAG - MISFIRE	ENGINE	CPBR007	2012	11/17/11	11/17/11	LEIF JOHNSON FORD	12029 C14	19-Mar-12	1	855	\$64.05	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	ST THOMAS FORD LINCOLN SALES	12029 C14	19-Mar-12	1	829	\$20.00	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
COP	ENGINE	CPBR007	2012	11/17/11	11/17/11	LOCKHART MTR GO INC	12029 C14	15-Mar-12	1	1055	\$64.05	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
FUEL INJECTOR	ENGINE	CGCER001	2012	11/17/11	11/17/11	PHENIX FORD	12029 C14	15-Mar-12	1	439	\$398.03	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	VARSITY FORD LINCOLN, INC.	12029 C14	22-Mar-12	1	797	\$405.35	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	FIVE STAR FORD	12029 C14	14-Mar-12	1	410	\$405.35	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	GULLO FORD OF GONDORE	RECALEM	24	15-Mar-12	1	7109	\$405.35	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	NORTSIDE FORD	RECALEM	24	15-Mar-12	1	3865	\$413.00	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	MORRIS BUFFALO FORD	RECALEM	24	2-Mar-12	2	8423	\$405.35	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	BOLTON FORD, L.L.C.	RECALEM	24	5-Mar-12	1	5131	\$405.35	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	TIPTON MOTORS, INC.	RECALEM	24	1-Mar-12	1	2329	\$413.00	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	TYLER FORD LTD	RECALEM	24	20-Mar-12	1	3728	\$405.35	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	ROBERTSON'S ALBANY FORD	RECALEM	24	21-Feb-12	1	897	\$727.00	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	LAFAYETTE FORD LINCOLN	RECALEM	24	5-Mar-12	1	443	\$401.53	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	EMBRAN FORD SALES LTD	RECALEM	24	17-Feb-12	0	21	\$203.51	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	KINSELD FORD LINCOLN	RECALEM	24	1-Mar-12	1	688	\$413.00	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	K&S FORD	RECALEM	24	29-Feb-12	2	5870	\$448.28	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	ROUNTREE FORD AND FORD LINCOLN	RECALEM	24	9-Mar-12	1	1189	\$397.71	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	BILL MACDONALD FORD	RECALEM	24	7-Mar-12	3	7273	\$397.71	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	TAYLOR FORD SALES LTD	RECALEM	24	21-Feb-12	2	4814	\$203.51	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	TOWNSEND FORD	RECALEM	24	24-Mar-12	1	819	\$397.71	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	NORTSIDE FORD	RECALEM	24	21-Feb-12	1	2777	\$405.35	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	MID-COUNTY FORD SALES LTD	RECALEM	24	9-Mar-12	3	4684	\$282.57	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	WHITE FORD LINCOLN, L.L.C.	RECALEM	24	22-Feb-12	3	3048	\$401.53	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	GENTLYLY ACCOUNT LTEE	RECALEM	24	30-Jan-12	2	1544	\$271.92	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	LADE FORD	RECALEM	24	27-Feb-12	2	8524	\$405.35	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	ALL STAR FORD INC	RECALEM	24	24-Mar-12	1	2927	\$20.00	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/17/11	11/17/11	LONG-LEWIS FORD LINCOLN OF COR	RECALEM	24	17-Feb-12	2	8524	\$405.35	TX	NO MISFIRE. SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	CAYBP009	2012	11/17/11	11/17/11	DESJARDINS AUTO COLLECTION	RECALEM	24	24-Jan-12	2	3325	\$271.9							

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XCF	T06	F	NA	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#	24	RECALEM	14-22-Feb-12	2	1482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#122	CUSTOMER STATES SONA	152	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTW1E1TCF	T06	F	NA	21-Nov-11	29-Dec-11	PRESTON FORD INC	#	24	RECALEM	14-17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	14-22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRN	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	25-Jan-12	7-Feb-12	MIKE SAND FORD AT THE AVENUES 4	#	24	RECALEM	14-10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#	24	RECALEM	14-14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	14-15-Mar-12	2	3580	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	14-12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. RESTARTED TO SHUTTER	CUSTOMER STATES VER	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS 5	#	24	RECALEM	14-8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER CUST.	CUSTOMER STATES GET	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	14-23-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES INC	#	24	RECALEM	14-8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	GA	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	152	PT C&C
TSB REFLASH	PT C&C	CWC0E008	2012	11FTX1E1TCF	T06	F	NA	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#	24	RECALEM	14-21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	14-22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGES AT HIGHWAY	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TCF	T06	F	NA	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	14-29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	2-Dec-11	23-Feb-12	METRO FORD, INC.	#	24	RECALEM	14-29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	152	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTW1E1TCF	T06	F	NA	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	14-6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#	24	RECALEM	14-6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES VER	152	PT C&C
TSB REFLASH	PT C&C	CAMB1T001	2012	11FTW1E1TCF	T06	F	NA	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	14-2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH U	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	11-Dec-11	10-Feb-12	SUE HILL FORD	#	24	RECALEM	14-21-Mar-12	-1	317	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREF. LAG ON ACCELER	STAN MA SAYS IF YOUR	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T06	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$								



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function				
TSB REFLASH	PT C&C	NA	2012	1FFWY1C2C	T6	F	A	T	28-Oct-11	14-Mar-12	DAVID SELFF FORD, INC.	#	RECALEM	24-12-22Mar-12	1	1506	\$0.00	\$34.23	01	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T6	F	A	T	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	RECALEM	24-11-13Mar-12	3	2967	\$0.00	\$38.32	01	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T6	F	A	T	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	RECALEM	24-11-29Feb-12	2	1169	\$0.00	\$34.00	01	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR004	2012	1FFWY1C1X	T6	F	A	T	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	RECALEM	24-11-15Feb-12	3	5797	\$0.00	\$34.92	01	TN	PERFORMED TSB 12 02 10 REPROGRAMMED	CUSTOMER STATES VEH	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T6	F	A	T	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	RECALEM	24-11-16Feb-12	1	105	\$0.00	\$24.01	03	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1X	T6	F	A	T	27-Jan-12	31-Dec-11	MALLOY FORD	#	RECALEM	24-11-16Feb-12	1	9	\$0.00	\$24.01	03	NS	15 TSB CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	V50	PT C&C	
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E1C3	T6	F	A	T	13-Dec-11	29-Dec-11	MORROW FORD	#	RECALEM	24-11-18Feb-12	2	3188	\$0.00	\$30.74	01	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	V50	PT C&C	
TSB REFLASH	PT C&C	CASAP010	2012	1FFWY1E1C	T6	F	A	T	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOKA	#	RECALEM	24-11-16Feb-12	1	1284	\$0.00	\$24.25	01	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	9-Dec-11	11-Jan-12	CHAMPION FORD	#	RECALEM	24-11-17Feb-12	2	1952	\$0.00	\$35.14	01	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	RECALEM	24-11-14Feb-12	2	1452	\$0.00	\$32.65	01	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	CUSTOMER STATES ENG	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	18-Jan-12	10-Feb-12	GATOR FORD	#	RECALEM	24-11-23Feb-12	1	1743	\$0.00	\$35.69	01	FL	ROAD TEST AND DID NOT TO TSB 12 0 10. REPROG	CS STATES WHEN ACC	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	RECALEM	24-11-23Feb-12	1	1250	\$0.00	\$40.51	01	MN	VERIFIED CONCERN. FOUND TSB 12 10	REPROG	CUSTOMER STATES THE	#	V50	PT C&C
TSB REFLASH	PT C&C	CB0A001	2012	1FFWY1E1C	T6	F	A	T	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	RECALEM	24-11-14Feb-12	2	2063	\$0.00	\$36.24	01	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	7-Nov-11	15-Dec-11	VONDERLIP FORD	#	RECALEM	24-11-8Mar-12	3	3540	\$0.00	\$32.00	01	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	31-Jan-12	29-Feb-12	SILSBEE FORD, INC.	#	RECALEM	24-11-24Feb-12	1	323	\$0.00	\$33.14	01	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PINP	CUSTOMER STATES THE	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	RECALEM	24-11-17Feb-12	1	976	\$0.00	\$34.32	01	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	RECALEM	24-11-12Mar-12	3	4366	\$0.00	\$31.25	01	LA	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	RECALEM	24-11-1Mar-12	2	1203	\$0.00	\$30.21	01	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHE	#	V49	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	RECALEM	24-11-15Mar-12	1	3513	\$0.00	\$31.68	01	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WH	#	V49	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	14-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	RECALEM	24-11-12Mar-12	3	456	\$0.00	\$26.86	01	TX	13K 432 ROAD TEST FOR P06 REPAIR FOR TRAN	P06 REPAIR FOR TRAN	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1C1C5	T6	F	A	T	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	RECALEM	24-11-21Feb-12	-1	3115	\$0.00	\$34.06	01	ON	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FORD CHECK AND REPORT	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	RECALEM	24-11-22Feb-12	3	3800	\$0.00	\$30.31	01	PA	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	RECALEM	24-11-6Mar-12	3	3553	\$0.00	\$34.66	01	MI	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	RECALEM	24-11-12Mar-12	2	2381	\$0.00	\$40.06	01	NC	ROAD TEST FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	RECALEM	24-11-17Feb-12	2	2382	\$0.00	\$33.14	01	MI	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	29-Jan-12	29-Dec-11	POWER FORD VALENCIA	#	RECALEM	24-11-27Feb-12	2	3718	\$0.00	\$40.83	01	CA	DIAG CONC PASS KOE PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	RECALEM	24-11-20Feb-12	1	441	\$0.00	\$32.44	01	MI	CHECKED TSB FOUND TSB 12 2 10 FOR ENGINE SUR	ENGINE SURGES AND L	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	RECALEM	24-11-12Mar-12	2	3123	\$0.00	\$36.83	01	GA	TRUCK LOSING POWER PCM PROGRAMMING DMS	CUST STATES TRUCK ST	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	29-Jan-12	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	RECALEM	24-11-12Mar-12	2	1415	\$0.00	\$31.68	01	MI	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3.5 ENGINE HAS SURP	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	RECALEM	24-11-22Mar-12	2	1870	\$0.00	\$31.52	01	IA	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. REF	TRUCK IS BUCKING WH	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	12-Dec-11	12-Dec-11	SCOTT FORD	#	RECALEM	24-11-22Mar-12	3	2058	\$0.00	\$25.89	01	MI	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	17-Jan-12	3-Jan-12	PATTERSON FORD OF ROWIE	#	RECALEM	24-11-16Mar-12	2	1500	\$0.00	\$34.44	01	MI	ROAD TESTED. SURGE. MIL. EEC DIA PASS MIL	VEHICLE FEELS SURP	#	V50	PT C&C	
TSB REFLASH	PT C&C	CCFH1004	2012	1FFWY1E1C	T6	F	A	T	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD INC.	#	RECALEM	24-11-8Mar-12	2	1500	\$0.00	\$34.44	01	OR	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECALEM	24-11-15Mar-12	1	3198	\$0.00	\$27.96	01	TX	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3 THERE IS A HESITAT	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	12-Dec-11	29-Dec-11	STYKORA FAMILY FORD, INC.	#	RECALEM	24-11-22Mar-12	1	436	\$0.00	\$31.20	01	TX	RUN SELF TEST. PERFORMED TSB 12 2 10 REPROG	CUSTOMER STATES VEH	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	RECALEM	24-11-21Feb-12	1	1088	\$0.00	\$37.34	01	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI 55	CS WHILE DRIVING INT	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	RECALEM	24-11-22Mar-12	1	436	\$0.00	\$31.20	01	TX	RECAL REFLASH PER TSB 12 02 10	CHEK ENGINE LIGHT	#	V50	PT C&C	
TSB REFLASH	PT C&C	CM2A009	2012	1FFWY1E1C	T6	F	A	T	3-Feb-12	3-Feb-12	JIM ROBBINS FORD LINCOLN, INC.	#	RECALEM	24-11-6Mar-12	2	1415	\$0.00	\$31.68	01	MI	IDS DMS CONCERN. SURGE. REPROGRAM PCM UN	CUSTOMER STATES UN	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	RECALEM	24-11-15Mar-12	1	355	\$0.00	\$29.03	01	MI	12 02 10	CHEK ENGINE LIGHT ON	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	RECALEM	24-11-22Mar-12	1	295	\$0.00	\$36.40	01	TX	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CHEK ENGINE LIGHT ON	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	11-Dec-11	31-Jan-12	DIXON FORD COMPANY, LLC	#	RECALEM	24-11-22Mar-12	2	2126	\$0.00	\$33.63	01	IL	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CHEK ENGINE STATES	#	V49	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	9-Dec-11	30-Dec-11	ELK GROVE FORD	#	RECALEM	24-11-8Mar-12	2	3111	\$0.00	\$46.00	01	CA	TEST DRIVE VEHICLE. CAN NOT DUPLICATE OR	VENH RUNS RING RIN	#	V49	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	23-Nov-11	20-Jan-12	JOE MYERS FORD LINCOLN	#	RECALEM	24-11-16Mar-12	2	1932	\$0.00	\$35.49	01	TX	REPROGRAM PCM PER TSB 12 02 10, 120210A	CS VEH RUNS RING BU	#	V49	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	3-Jan-12	15-Jan-12	DOWNTOWN FORD LINCOLN, INC.	#	RECALEM	24-11-16Mar-12	3	4388	\$0.00	\$36.61	01	MI	ROAD TEST TO VERIFY PROGRAM PCM TO THE LA	CS WHEN DRIVING ON H	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	5-Dec-11	5-Jan-12	UNIVERSAL FORD LINCOLN SALES	#	RECALEM	24-11-14Feb-12	2	4337	\$0.00	\$52.02	03	AB	#990 CASUAL RECALEM [E LIGHT]	REPAIR FOR VEH LACK	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1C	T6	F	A	T	5-Nov-11	28-Dec-11	LYNCH FORD/MT. VERNON, INC.	#	RECALEM	24-11-16Feb-12	2	3807	\$0.00									



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PNR NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CD CL	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2		F	B	A	T	K	1C3	AJ	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	4	202	30-Mar-12	4	7512	90.00	528.04	0	NA	ME	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#1	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4	202	29-Mar-12	2	9082	968.63	993.00	0	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#1	V52	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	9-Mar-12	21-Mar-12	COLE & BIRD FORD LINCOLN, INC.	4	202	5-Apr-12	1	11	55.17	598.27	0	NA	PA	CHECK TESTED. POWER BRK PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#1	V52	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	5	202	14-Mar-12	1	1488	909.97	1,620.90	7	NA	MN	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH R	#1	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	5	202	3-Apr-12	3	7023	50.00	923.55	0	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO KIGINE LIGHT CAM	#1	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CONF007	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	5	202	20-Mar-12	3	4402	80.00	577.86	0	NA	MI	ECC TEST NO CODE. ROAD TEST WITH CUSTOMER	CUSTOMER STATES WHE	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	3	202	5-Apr-12	3	2060	80.00	576.12	0	NA	NC	ROTEST EEC TEST MISSEJ FOUND DURING VIS	MISSING AND FUEL MIL	#1	#1	V49	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	4	202	29-Mar-12	0	70	80.00	529.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME RURI	CUSTOMER STATES FUEL	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4	202	12-Mar-12	1	129	80.00	535.07	0	NA	WI	TECH DROVE AND STILL MISFIRE TECH SWAP	PER CUSTOMER REQUEST	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	7	202	5-Apr-12	4	3048	80.00	536.60	0	NA	NC	REFER TO TSB 12 2 10 AND REPROGRAM COM	CLDIAGNOSIS FOR CHECK	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	7	202	29-Mar-12	3	5036	80.00	537.12	0	NA	MI	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	4	202	12-Mar-12	1	1358	80.00	533.60	0	NA	MB	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	4	202	2-Apr-12	1	608	80.00	529.69	0	NA	TN	ENGINE MISS, NO CODE CONCERN. CK OUT	PROG. CUSTOMER STATES TH	#1	#1	V49	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	4	202	2-Apr-12	2	2661	80.00	539.69	0	NA	OR	HOOKEUP IDS CHECKING/GETTING STUMBL	ON H/C CUSTOMER STATE	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	9-Dec-11	7-Jan-12	WYBAY FORD, INC.	4	202	6-Apr-12	4	3953	944.05	1,422.70	1	NA	LA	ECC TEST P0302 PERFORM POWER BALANCE	REL. CUSTOMER STATES CH	#1	#1	V29	PT C&C
COP	ENGINE	CONF005	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4	202	12-Mar-12	1	129	558.58	525.93	0	NA	WI	TECH PULSED CODES AND/ED COIL TECH INSTAL	LLEST. CUSTOMER STATE	#1	#1	V52	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	4	202	10-Apr-12	3	2209	561.70	5203.17	2	NA	NC	PO030. ROADTEST AND RECORD FULL THROTT	LE. CHECK ENGINE LIGHT	#1	#1	V29	PT C&C
COP	ENGINE	CONF020	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	4	202	11-Apr-12	3	935	558.88	1,152.05	1	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	10-Feb-12	17-Mar-12	KAUGH FORD	4	202	11-Apr-12	-1	1358	80.00	527.51	0	NA	OR	REF. TSB. IDS & ECC TEST [ME. CLEARED CODE	S & C. SHE WAS DRIVING AT	#1	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	22-Feb-12	17-Mar-12	BELL FORD, LLC	4	202	9-Apr-12	-1	3054	539.71	5471.15	0	NA	AL	RETRIVED CODE P0430 FROM PCM REPLACED	LEFT CATALYTIC CONVERTER	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	22-Feb-12	17-Mar-12	MINE FORD LINCOLN	4	202	9-Apr-12	-1	3054	539.71	5471.15	0	NA	AL	RETRIVED CODE P0430 FROM PCM REPLACED	LEFT CATALYTIC CONVERTER	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	4	202	2-Apr-12	-1	1234	545.89	5548.97	1	NA	FL	DIAG REFLA LEFT CONVERTER AND REPROGR	AM. CUSTOMER STATES CHE	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	4	202	3-Apr-12	2	1388	808.90	5647.16	0	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C. S CHECK ENGINE LIGHT	#1	#1	V49	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	4	202	23-Mar-12	2	4033	524.64	5932.36	1	NA	CT	VERIFIED THE CONCERN DUE TO CHECK P0430	RE. S CHECK IDLE SURGE	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	4	202	4-Apr-12	-2	4208	544.35	5515.86	1	NA	TX	PERFORMED TSB AND REFLA LEFT CAT AND	DRIVEABILITY. #1	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	4	202	5-Apr-12	1	766	543.00	5499.33	1	NA	AL	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CU	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	4	202	6-Apr-12	-1	3434	80.00	545.65	0	NA	CA	TESTED EEC SYSTEM. [NO REPROGRAMMED	PCM. CUSTOMER STATES	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	4	202	6-Apr-12	-1	3434	80.00	545.65	0	NA	CA	PERFORM EEC KOEO. KOER FORD CODE P0430.	CUSTOMER STATES TH	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	4	202	4-Apr-12	4	2785	80.00	531.12	0	NA	IN	ECC TEST PCM NO DTC'S PRESENT. REPROGRAM	ENGINE. HESITATES/SURR	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	10-Feb-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4	202	29-Mar-12	1	982	80.00	532.50	0	NA	GA	ECC TEST. CODE P0306. [AND ROAD TESTED	AFTER CUSTOMER REQUEST	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	4	202	2-Apr-12	4	4082	90.00	530.30	0	NA	MS	TESTED EEC SYSTEM. KOEO. P0306. REPROGRAM	HT PASSING CHECK AT	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	11-Dec-11	11-Feb-12	KYRIS FORD LINCOLN	4	202	6-Apr-12	-1	820	80.00	527.15	0	NA	TX	CHECKED DTC'S. PASSED PER CUSTOMER	STATES CHECK FOR	#1	#1	V49	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AJ	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	4	202	30-Mar-12	1	1762	80.00	531.20	0	NA	WI	visual inspect CK for code all pass ok	oasis reprogram [customer states check engi	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	4	202	5-Apr-12	3	6199	80.00	531.71	0	NA	TX	RAN FNPT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER STATE	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	19-Jan-12	27-Feb-12	JOE MANNING CAPITAL FORD	4	202	23-Mar-12	1	3449	80.00	530.52	0	NA	KS	DISSEMINATION TEST. KOEO PASS. CONT	P0300.00 CUSTOMER CONCERN	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	9-Jan-12	9-Jan-12	FREB BEANS FORD LINCOLN	4	202	9-Apr-12	-1	29	558.88	1196.02	1	NA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT	ON DEALER STATES THE EM	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	29-Jan-12	31-Dec-11	GENTLE FORD, LLC	4	202	9-Apr-12	-1	2781	804.05	4791.26	0	NA	CA	TEST EEC SYSTEM. [NO TEST CUSTOMER	STATES CHECK FOR	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	4	202	7-Apr-12	2	3980	80.00	530.70	0	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES CH	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	5-Jan-12	9-Mar-12	WILSON MOTORS	4	202	3-Apr-12	1	2636	80.00	533.05	0	NA	TX	TESTED ON IDS NO DTC PREPROGRAM PCM	AS PER ENGINE CUTS OUT WHEN	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3		F	B	A	T	K	1C3	AF	23-Jan-12	14-Feb-12	WREBE MOTOR, INC.	4	202	6-Apr-12	-1	820	80.00	527.15	0	NA	CA	SELF TEST CODES. P0306. P0308. CK	EN. LIGHT FLASHING.	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C																														



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION				
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	TF6	F	4	1	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN-CUSTOMER STATES CHE#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC1	TF6	F	4	1	15-Feb-12	23-Feb-12	PITTSBURG FORD	#3124	RECALEM	#4	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK CODES, NO TSBIS FOUND TSB 12 2 CUSTOMER STATES CHE#	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	1-Dec-11	9-Jan-12	RYAN FORD	#1258	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL-C CHECK ENGINE LIGHT	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1258	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10 CUSTOMER STATES VEH#	A11	V29	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	4	1	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#1258	NPF	#1	20-Apr-12	-1	6	\$66.99	\$171.69	1	GA	OH	#	ECC TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC CHECK FOR ROUGH RUN	A11	V29	PT & C
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ETC1	TF6	F	4	1	3-Jan-12	25-Jan-12	DIETL FORD	#1258	NPF	#1	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND CUSTOMER STATES CHE#	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	4	1	12-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1258	DIAG	#1	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	4	1	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1258	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11 W/VEHICLE DRIVING VEHICLE	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	4	1	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1258	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0304 P0305 P0306 IN MEMORY CUSTOMER STATES CHE#	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1258	5.0E+212	E	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED ECC SYSTEM KOED PASS CODE P0303 CUSTOMER STATES CHE#	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#1258	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VEHICLE OWNER CONCERN, CHECK FOR DTCS, P0303 OWNER STATES REF#	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1258	RECALEM	#4	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST ECC S/M CALIBR PER TSB 12 2 10 C.CEL ON DRIVES GRM#	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#1258	RECALEM	#4	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0305 P0306 RSB #12 2 10	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#1258	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 2 10 REPROGRAM CUSTOMER STATES WH#	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1258	RECALEM	#4	19-Apr-12	3	6444	\$0.00	\$33.50	0	GA	ND	#	CHECK ECC REFLASH PCM PER TSB 12 2 10 CHECK FOR SURGE MISS#	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	1-Dec-11		KEN KNAPP FORD SALES LTD	#1258	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFIED CUSTOMER CONCERN, TSB 12 2 10 APPROPRIATELY SERVICED	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1258	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE SUI-CUSTOMER STATES WHEN CL#	A11	V29	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC1	TF6	F	4	1	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1258	NPF	#1	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	QC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6, VERIFIER LE CK EN ALL#	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	C0D5X017	2012	1FTFW1ETC1	TF6	F	4	1	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#1	24-Apr-12	1	1653	\$0.00	\$139.18	2	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ETC1	TF6	F	4	1	24-Mar-12	24-Mar-12	WALKER AUTOLEX	#1258	DIAG	#1	24-Mar-12	1	3978	\$0.00	\$32.65	1	GA	LA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1258	5.0E+212	E	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TEST ECC, CODE P0403, REPLACE CAT CONVERTER, CUSTOMER STATES CHE#	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1258	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED ECC TEST CODE P0303, REPLACE CUSTOMER STATES INC#	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	17-Jan-12	17-Mar-12	AWMS FORD CORPORATION	#1258	RECALEM	#4	11-Apr-12	2	8013	\$405.35	\$521.18	1	GA	GA	#	CONVERTOR FAULTED ECC TEST CODE P0303, REPLACE CUSTOMER STATES INC#	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1258	RECALEM	#4	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	VA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES TH#	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	22-Nov-11	5-Apr-12	WADE FORD, INC.	#1258	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	VA	#	TEST DROVE, VERIFY CONCORCK OASIS PERFORM WHEN ON CRUISE CONTROL	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	23-Jan-12	12-Jan-12	HINSEVILLE FORD INC	#1258	RECALEM	#4	18-Apr-12	3	3978	\$0.00	\$32.65	1	GA	MI	#	CK CODES NOT VERIFIED, ecc diagnosis, pass, che#	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	17-Jan-12	12-Jan-12	KRAPOHL FORD & LINCOLN CD	#1258	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, ecc diagnosis, pass, che#	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CKD OASIS AND FORD CHECK FOR MISFIRE WH#	A11	V29	PT & C
COP	ENGINE	C0TDB007	2012	1FTFW1ETC1	TF6	F	4	1	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#1258	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED IDS, PULLED DOES, CK APPROVAL CODE	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	2-Feb-12	8-Feb-12	SHERWOOD FORD	#1258	12029	C	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TYPN COIL AND PLUG DIAG AND REPORT ENG#	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TF6	F	4	1	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1258	5.0E+212	E	5-Apr-12	2	3500	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERFORMED TSB 12 2 10 REPROGRAM CUSTOMER STATES CHE#	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0801	2012	1FTFW1ETC1	TF6	F	4	1	14-Feb-12	14-Feb-12	VERN IDE FORD LINCOLN	#1258	5.0E+212	E	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0303, PERFORM PPTS, REPLACE OUT LACK OF POWER	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1258	RECALEM	#4	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 2 10 REPLACE CUSTOMER STATES WH#	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 2 10 TEST DRIVEABILITY CONCERN, CUSTOMER STATES DRIVING#	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	TF6	F	4	1	17-Jan-12	16-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	PERFORMED DIAGNOSIS, P0305, P0306, P0307, P0308, P0309, P0310, P0311, P0312, P0313, P0314, P0315, P0316, P0317, P0318, P0319, P0320, P0321, P0322, P0323, P0324, P0325, P0326, P0327, P0328, P0329, P0330, P0331, P0332, P0333, P0334, P0335, P0336, P0337, P0338, P0339, P0340, P0341, P0342, P0343, P0344, P0345, P0346, P0347, P0348, P0349, P0350, P0351, P0352, P0353, P0354, P0355, P0356, P0357, P0358, P0359, P0360, P0361, P0362, P0363, P0364, P0365, P0366, P0367, P0368, P0369, P0370, P0371, P0372, P0373, P0374, P0375, P0376, P0377, P0378, P0379, P0380, P0381, P0382, P0383, P0384, P0385, P0386, P0387, P0388, P0389, P0390, P0391, P0392, P0393, P0394, P0395, P0396, P0397, P0398, P0399, P0400, P0401, P0402, P0403, P0404, P0405, P0406, P0407, P0408, P0409, P0410, P0411, P0412, P0413, P0414, P0415, P0416, P0417, P0418, P0419, P0420, P0421, P0422, P0423, P0424, P0425, P0426, P0427, P0428, P0429, P0430, P0431, P0432, P0433, P0434, P0435, P0436, P0437, P0438, P0439, P0440, P0441, P0442, P0443, P0444, P0445, P0446, P0447, P0448, P0449, P0450, P0451, P0452, P0453, P0454, P0455, P0456, P0457, P0458, P0459, P0460, P0461, P0462, P0463, P0464, P0465, P0466, P0467, P0468, P0469, P0470, P0471, P0472, P0473, P0474, P0475, P0476, P0477, P0478, P0479, P0480, P0481, P0482, P0483, P0484, P0485, P0486, P0487, P0488, P0489, P0490, P0491, P0492, P0493, P0494, P0495, P0496, P0497, P0498, P0499, P0500, P0501, P0502, P0503, P0504, P0505, P0506, P0507, P0508, P0509, P0510, P0511, P0512, P0513, P0514, P0515, P0516, P0517, P0518, P0519, P0520, P0521, P0522, P0523, P0524, P0525, P0526, P0527, P0528, P0529, P0530, P0531, P0532, P0533, P0534, P0535, P0536, P0537, P0538, P0539, P0540, P0541, P0542, P0543, P0544, P0545, P0546, P0547, P0548, P0549, P0550, P0551, P0552, P0553, P0554, P0555, P0556, P0557, P0558, P0559, P0560, P0561, P0562, P0563, P0564, P0565, P0566, P0567, P0568, P0569, P0570, P0571, P0572, P0573, P0574, P0575, P0576, P0577, P0578, P0579, P0580, P0581, P0582, P0583, P0584, P0585, P0586, P0587, P0588, P0589, P0590, P0591, P0592, P0593, P0594, P0595, P0596, P0597, P0598, P0599, P0600, P0601, P0602, P0603, P0604, P0605, P0606, P0607, P0608, P0609, P0610, P0611, P0612, P0613, P0614, P0615, P0616, P0617, P0618, P0619, P0620, P0621, P0622, P0623, P0624, P0625, P0626, P0627, P0628, P0629, P0630, P0631, P0632, P0633, P0634, P0635, P0636, P0637, P0638, P0639, P0640, P0641			

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWWE10C	TFF	F	4M	T	TC3	AF	8-Feb-12	5-APR-12	CHEBUO FORD SALES	#202	5.00E-212	27-Apr-12	1	3787	3282.57	3353.42	13	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHEK ENGINE LIGHT ON	4/20/12	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWWE18C	TFF	F	4M	T	TC3	AF	30-Jan-12	7-Apr-12	FORD OF AUSTRIA, INC.	#202	RECALEM	24	24-Apr-12	1	6756	8434.31	8439.49	11	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHEK ENGINE LIGHT ON	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE13C	TFF	F	4M	T	TC3	AJ	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	#202	RECALEM	24	18-Apr-12	1	4692	80.00	80.00	0	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE14C	TFF	F	4M	T	TC3	AF	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CADILLAC	#202	RECALEM	24	27-Apr-12	1	2366	80.00	80.00	0	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FL	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	4-Jan-12	26-Jan-12	MELODY MOTORS LTD	#202	RECALEM	24	24-Apr-12	3	7305	80.00	842.70	0	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN	ENGINE LIGHT ON, RUN	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#202	RECALEM	24	27-Apr-12	2	2083	80.00	833.37	0	OH	VERIFIED CONCERN, CHECKED FOR CODES FOU	CUSTOMER STATES CHE	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	11-Mar-12	2-Apr-12	YARMON FORD, INC.	#202	RECALEM	24	13-Apr-12	1	1354	80.00	80.00	0	MN	PERFORM TSB 12 2 TO WPI	CHEK ENGINE LIGHT S	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	1-Feb-12	22-Feb-12	SOERENS FORD, INC.	#202	RECALEM	24	14-Apr-12	2	3955	80.00	837.02	0	WA	SCANNED DTC0 P0305 P0316 REPROGRAM PCM P	C S CHECK ENGINE LI	4/20/12	PT & C
COP	ENGINE	CSD3008	2012	1FFWWE12C	TFF	F	4M	T	TC3	AF	17-Dec-11	13-Mar-12	CHAMBERLAIN	#202	RECALEM	24	30-Apr-12	3	3321	884.05	1160.70	1	TX	MIL ON RETRIEVED CONTINUE COMP. TEST IN	CUSTOMER STATES CHE	4/20/12	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E13C	TFF	F	4M	T	TC3	AF	13-Jan-12	3-Feb-12	CITY FORD SALES LTD	#202	5.00E-212	27-Apr-12	1	8039	3819.88	11020.03	232	AB	TECH B054 REPLACE RIG	ADDON AS PER BH	4/20/12	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWWE18C	TFF	F	4M	T	TC3	AF	13-Jan-12	25-Apr-12	ROBERTS MOTORS, INC.	#202	RECALEM	24	27-Apr-12	1	678	8434.31	8536.21	11	NS	CHECK FOR CODES HAD P0430 CHECKED OASIS	CHEK ENGINE LIGHT ON	4/20/12	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWWE14C	TFF	F	4M	T	TC3	AJ	10-Jan-12	25-Jan-12	MT. CRAIG FORD, INC.	#202	RECALEM	24	18-Apr-12	3	5372	8405.35	8478.76	11	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CHEK ENGINE LIGHT ON	4/20/12	PT & C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFWWE17C	TFF	F	4M	T	TC3	AJ	8-Dec-11	20-Feb-12	NORTHSHORE	#202	RECALEM	24	28-Apr-12	3	10472	8405.35	8480.26	11	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VE	CUSTOMER STATES ENG	4/20/12	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	18-Dec-11	25-Feb-12	HILLCREST FORD LINCOLN	#202	RECALEM	24	27-Apr-12	3	7622	8405.35	8494.38	11	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	S C CEL JUST CAME ON	4/20/12	PT & C
TSB REFLASH	PT C&C	CSD2008	2012	1FFWWE16C	TFF	F	4M	T	TC3	AF	22-Jan-12	23-Mar-12	MARSHAL HIZE FORD, INC.	#202	RECALEM	24	28-Apr-12	2	3430	80.00	855.59	0	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AJ	2-Feb-12	24-Feb-12	MARVYVILLE FORD	#202	RECALEM	24	26-Apr-12	3	6065	80.00	838.41	0	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFVX17C	TFF	F	4M	T	TC3	AJ	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTELY, INC.	#202	RECALEM	24	25-Apr-12	1	56	80.00	838.00	0	IL	VERIFY CONCERN OF C/C TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUN	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE12C	TFF	F	4M	T	TC3	AJ	26-Oct-11	30-Dec-11	DAVIS STANLEY FORD	#202	RECALEM	24	30-Apr-12	5	11497	80.00	835.14	0	OK	PCM CALIBRATION, PERFORM CODES	JUST STATES CHECK EN	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE18C	TFF	F	4M	T	TC3	AJ	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	#202	RECALEM	24	30-Apr-12	3	10121	80.00	838.33	0	ND	CODE 4 - VERIFY C/C ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#202	RECALEM	24	7-Apr-12	1	5162	80.00	838.69	0	NS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010		4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AJ	15-Dec-11	30-Dec-11	ROBERTS MOTORS, INC.	#202	RECALEM	24	30-Apr-12	1	5118	80.00	837.78	0	NS	CHEK ENGINE LIGHT ON, RUNS RUGH, RETRIEVE	CHEK ENGINE LIGHT ON	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE16C	TFF	F	4M	T	TC3	AF	30-Jan-12	3-Feb-12	MONTRORSE FORD	#202	RECALEM	24	30-Apr-12	3	5789	80.00	835.65	0	OH	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	CUST STATES THIS WAS DOWN	4/20/12	PT & C
COP	ENGINE	NA	2012	1FFWWE18C	TFF	F	4M	T	TC3	AJ	24-Feb-12	5-Apr-12	MELODY MOTORS LTD	#202	RECALEM	24	2-May-12	1	2805	861.70	1357.77	10	NS	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CHECK out engine light on	4/20/12	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FFWWE16C	TFF	F	4M	T	TC3	AF	27-Feb-12	9-Mar-12	BISSON MOTOR COMPANY	#202	12A680	28	30-Apr-12	2	2758	80.00	847.27	0	NS	PERFORMED IDS SELF TEST AT THIS TIME	CS DRIVING IN RAIN W/	4/20/12	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	13-Feb-12	8-Mar-12	WARREN FORD, INC.	#202	DIAG	28	4-May-12	2	7742	80.00	866.04	0	NS	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHEK ENGINE LIGHT IS	4/20/12	PT & C
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	13-Feb-12	13-Mar-12	AL PIEMONTE'S HOT HOVS FD, INC.	#202	DIAG	28	7-May-12	2	2447	80.00	860.77	0	IL	EEC TEST P0308, PERFORMED PERFORMED BLANK	CUSTOMER BLANKS	4/20/12	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	12-Dec-11	23-Feb-12	HEISER FORD LINCOLN	#202	DIAG	28	7-May-12	1	5088	80.00	849.38	11	WA	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	4/20/12	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	19-Jan-12	7-Feb-12	OUTLET OUTLET, INC.	#202	DIAG	28	7-May-12	4	3476	80.00	841.85	0	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	CHEK ENGINE LIGHT ON	4/20/12	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	8-Nov-11	13-Dec-11	FORD OF SLEDD	#202	RECALEM	24	26-Apr-12	1	17677	8405.35	8480.84	11	NS	TESTED ENGINE, CHECKED FOR CODES, PERFORM	ENGINE LIGHT ON	4/20/12	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	8-Nov-11	13-Dec-11	FORD OF SLEDD	#202	RECALEM	24	26-Apr-12	1	17677	8405.35	8480.84	11	NS	TESTED SYSTEM, REPLACED CONVERTER AND UR	RUNNING BAD, SPUTTER	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	24-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#202	RECALEM	24	13-May-12	2	4522	80.00	851.51	0	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS	CHEK ENGINE LIGHT ON	4/20/12	PT & C
TSB REFLASH	PT C&C	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	28-Feb-12	7-Apr-12	SHILOH FALLS FORD LINCOLN	#202	RECALEM	24	7-May-12	2	8666	8405.35	8203.96	11	SD	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	4/20/12	PT & C
COP	ENGINE	NA	2012	1FFX1E10C	TFF	F	4M	T	TC3	AJ	28-Feb-12	7-Apr-12	SHERWOOD FORD	#202	12029	28	4-May-12	1	867	861.70	8204.59	12	NS	EEC TEST CODE P0302, PERFORMED PINPOINTING	DIAG AND REPORT ON	4/20/12	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FFWWE14C	TFF	F	4M	T	TC3	AJ	6-Jan-12	20-Mar-12	REYNOLDS MOTOR COMPANY	#202	DIAG	28	7-May-12	1	849	80.00	867.78	0	TX	SCAN FOR CODES, CHECKED FOR NOW, CUSTOM	ER STATES THIS WAS	4/20/12	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	#202	DIAG	28	30-Apr-12	2	3217	80.00	851.40	13	NS	NON-ENGINE T/EAT THIS TIME	CHEK ENGINE LIGHT ON	4/20/12	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	14-Dec-11	18-Jan-12	RICHPORT FORD LINCOLN LTD.	#202	5.00E-212	7-May-12	4	5899	3293.51	8489.23	270	NS	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK EN	4/20/12	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	4-Feb-12	15-Mar-12	ROWER FORD SALES, INC.	#202	5.00E-212	7-May-12	4	4967	3397.71	8509.78	11	TX	ISS TEST P0303, PERFORMED PERFORMED	ENGINE PERFORMANCE	4/20/12	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWWE18C	TFF	F	4M	T	TC3	AF	10-Nov-11	20-Jan-12	LACIENA FORD	#202	5.00E-212	7-May-12	4	8844	8405.35	8492.78	11	TX	VERIFIED CONCERN FORD AND REPROGRAMED P	C S THAT SEE LIGHT IS	4/20/12	PT & C	
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	27-Feb-12	14-Mar-12	TR LAKES FORD	#202	5.00E-212	7-May-12	2	4702	850.00	8652.34	0	MO	EEC TEST CAT CONV & TACT HOLE IN W/ISSUE	CS VERT CK ENG LIGHT	4/20/12	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFWWE18C	TFF	F	4M	T	TC3	AF	2-Apr-12	19-Apr-12	POWER FORD INC	#202	5.00E-212	7-May-12	1	2188	80.00	8113.49	11	OR	DIAG SCAN TESTS, TESTED FOR P0309	CUSTOMER STATES CHE	4/20/12	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AJ	22-Feb-12	9-Mar-12	AVALON FORD SALES '986 LIMITED	#202	5.00E-212	7-May-12	-1	864	80.00	826.82	0	NS	CHEK ENGINE LIGHT ON, PRODUCTION DATE, RO	AD50 CHECK REPORT FOR	4/20/12	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWWE18C	TFF	F	4M	T	TC3	AF	21-Nov-11	23-Jan-12	LUMBERTON FORD LINCOLN	#202	5.00E-212	7-May-12	4	10980	3397.71	8477.99	10	NS	CHECK DTC'S, REPROGRAM PCM AND REPLACE L	CHEK ENGINE LIGHT ON	4/20/12	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFWWE17C	TFF	F	4M	T	TC3	AF	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.														



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE ID	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E14C3	TFF	F	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#	RECAL	24-4	9-May-12	2	6589	\$434.31	\$516.10	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE OIL	#	14	01	01	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E14C3	TFF	F	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#	RECAL	24-4	1-May-12	2	3667	\$293.51	\$390.84	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	ENGINE LIGHT ON ENG NO CUSTOMER STATES THE	#	14	01	01	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E14C3	TFF	F	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#	RECAL	24-4	9-May-12	1	3659	\$413.00	\$468.37	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E14C3	TFF	F	AF	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLM	#	RECAL	24-4	4-May-12	2	2074	\$0.00	\$315.05	VA	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	STATES ENG LAMP CAM	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E14C3	TFF	F	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#	RECAL	24-4	11-May-12	2	2134	\$0.00	\$389.48	VA	VERIFY CONCERN OF IVER SPEED CONDITION	ELECTRICAL CONCERN	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E14C3	TFF	F	AF	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#	RECAL	24-4	23-Apr-12	3	1781	\$0.00	\$34.83	VA	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	1FTFW1E13C3	TFF	F	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#	RECAL	24-4	3-May-12	1	833	\$0.00	\$0.00	VA	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13C3	TFF	F	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#	RECAL	24-4	7-May-12	2	1420	\$0.00	\$27.97	VA	TSB 12 01 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT H	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13C3	TFF	F	AF	15-Jan-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#	RECAL	24-4	9-May-12	2	2172	\$0.00	\$0.00	VA	DIAG ENGINE LIGHT ON, RETRIEVED DTC P03	E25 OIL SERVICE ENGINE	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13C3	TFF	F	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	RECAL	24-4	11-May-12	1	1685	\$0.00	\$42.05	VA	SELF TEST P0303, CHECK OASIS, FOUND SSM	22222 CHECK STATE OF EN	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13C3	TFF	F	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECAL	24-4	10-May-12	3	6600	\$0.00	\$27.96	VA	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPR	CUSTOMER STATES THAT	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0038	2012	1FTFW1E11C3	TFF	F	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	24-4	8-May-12	1	784	\$84.05	\$182.25	VA	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUST STATES VEHICLE	#	14	01	01	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#	RECAL	24-4	15-May-12	4	11781	\$58.88	\$113.41	VA	VERIFY CONCERN AND WED CUL NOW MISFIRE	CHECK ENGINE LIGHT CH	#	14	01	01	PT MALFUNCTION	
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	23-Mar-12	2-Apr-12	BARBLE FORD, INC.	#	DIAG	24-4	14-May-12	2	3430	\$0.00	\$118.18	VA	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TELL MIS	#	14	01	01	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	24-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#	DIAG	24-4	2-May-12	2	1428	\$0.00	\$15.28	VA	CK ENG LIGHT ON, PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH	#	14	01	01	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	17-Feb-12	8-Mar-12	TERRIBONE FORD	#	DIAG	24-4	15-May-12	3	5633	\$0.00	\$27.97	VA	EEC TEST NO CODES IN OASIS AND NO MESSAGE	CUSTOMER STATES WAS	#	14	01	01	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	28-Feb-12	6-Mar-12	SCOTT FORD	#	DIAG	24-4	14-May-12	3	3947	\$0.00	\$46.50	VA	SCAN FOR CODES, RETRIEVED P0308, ROAD TEST	ON WEAY, W/NOCK DOWN	#	14	01	01	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#	DIAG	24-4	9-May-12	1	1579	\$0.00	\$54.25	VA	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AF CYS CR ENG LAMP C	#	14	01	01	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	CEHB0008	2012	1FTFW1E13C3	TFF	F	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	NPP	24-4	8-May-12	1	571	\$0.00	\$155.61	VA	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THE	#	14	01	01	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13C3	TFF	F	AF	27-Jan-12	27-Feb-12	MUSCATEL BURNS FORD	#	RECAL	24-4	24-Apr-12	2	4884	\$397.51	\$488.88	VA	VERIFY CONCERN LIGHT, BUT THE UPDATE TO T	CHECK ENGINE LIGHT, IS	#	14	01	01	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13C3	TFF	F	AF	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#	RECAL	24-4	28-Apr-12	3	9844	\$405.35	\$483.30	VA	VERIFY CONCERN EEC TEST P0430, TSB 12 02	CUSTOMER STATES CHE	#	14	01	01	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13C3	TFF	F	AF	11-Jan-12	27-Jan-12	LONGMONT FORD	#	RECAL	24-4	7-May-12	4	8333	\$405.35	\$503.44	VA	VERIFY CONCERN EEC TEST P0430, TSB 12 02	CHECK ENGINE LIGHT ON	#	14	01	01	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13C3	TFF	F	AF	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#	RECAL	24-4	10-May-12	4	1743	\$397.51	\$488.88	VA	DIAGNOSE OASIS, EEC TEST P0430, REPROGRAM	P2528 CUSTOMER STATES	#	14	01	01	PT MALFUNCTION	
CAT - P0430	EXHAUST	NA	2012	1FTFW1E13C3	TFF	F	AF	17-Jan-12	8-Mar-12	PLANET FORD LINCOLN	#	RECAL	24-4	10-May-12	2	4127	\$0.00	\$23.98	VA	SCAN TEST KOEO, SCAN RETEST NO CODES	CUSTOMER STATES CH	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEGP317	2012	1FTFW1E13C3	TFF	F	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#	RECAL	24-4	11-May-12	2	6282	\$0.00	\$0.00	VA	VERIFY CONCERN CHECKED OASIS FOUND AND	ENGINE LIGHT ON and its	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13C3	TFF	F	AF	27-Jan-12	19-Apr-12	BAITWYN FORD	#	RECAL	24-4	14-May-12	1	2588	\$0.00	\$35.20	VA	CHECK DTC5 CODE PASS AND REPROGRAM THE	TRUCK STATES WHILE A	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEKCG007	2012	1FTFW1E13C3	TFF	F	AF	13-Nov-11	20-Mar-12	WOODRIDGE FORD LINCOLN LTD.	#	RECAL	24-4	11-May-12	2	1929	\$445.35	\$533.30	VA	TEST INSTRUMENTS, CUSTOMER STATES THE	VEHICLE IS NOT STARTI	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEKCG008	2012	1FTFW1E13C3	TFF	F	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	#	RECAL	24-4	11-May-12	2	669	\$0.00	\$36.69	VA	PERFORMED TSB 12 2 10, REPROGRAMMED PC	3, TRUCK IS MISSING OIL	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13C3	TFF	F	AF	13-Jan-12	24-Feb-12	ROBERTSON FORD SALES, INC.	#	RECAL	24-4	10-May-12	3	3022	\$0.00	\$36.32	VA	VERIFY STUMBLE MISFIRE, CONCERN NO DTC5	DRIVER REPORTS WHEN	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13C3	TFF	F	AF	31-Jan-12	3-Feb-12	GERBER FORD, INC.	#	RECAL	24-4	11-May-12	4	2638	\$0.00	\$448.87	VA	VERIFY CONCERN KOEO, KOEO P1111, CK	CHECK ENGINE LIGHT H	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E13C3	TFF	F	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#	RECAL	24-4	15-May-12	3	6302	\$0.00	\$32.05	VA	VERIFY CHECK ENGINE LIGHT BY EEC TEST	KOEO CUST STATES CHECK	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEBF0004	2012	1FTFW1E14C3	TFF	F	AF	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	#	RECAL	24-4	15-May-12	4	10134	\$0.00	\$39.10	VA	M O 10244 RECALL, REPROGRAM PCM PER TSB	CUSTOMER REQUEST T	#	14	01	01	PT MALFUNCTION	
TSB REFLASH	PT C&C	CEB0007	2012	1FTFW1E13C3	TFF	F	AF	19-Jan-12	6-Mar-12	ROGEE FORD, INC.	#	RECAL	24-4	10-May-12	2	2652	\$0.00	\$31.61	VA	CHECKED AND FORKUP, TSB 12 2 10, CUST	STATES CHECK ENGIN	#	14	01	01	PT MALFUNCTION	
COP	ENGINE	CEVB0007	2012	1FTFW1E13C3	TFF	F	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#	RECAL	24-4	22-May-12	1	1499	\$58.88	\$130.25	VA	VERIFY CONCERN COORD BALANCE ASGM SPM	CUSTOMER STATES VEH	#	14	01	01	PT MALFUNCTION	
ENGINE	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	17-Jan-12	26-Mar-12	LONG-LEWIS FORD INC.	#	RECAL	24-4	18-May-12	2	6201	\$601.35	\$151.48	VA	CK OIL PLUG FAILURE, REPR, SELF TEST, POS	22, CUST STATES CHECK	#	14	01	01	PT MALFUNCTION	
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	12-Dec-11	9-Mar-12	WOODRIDGE FORD LINCOLN LTD.	#	RECAL	24-4	10-May-12	2	2952	\$0.00	\$225.35	VA	VERIFY CONCERN, PERFORM BALANCE TEST, W	HEN DRIVING, ENGINE	#	14	01	01	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	17-Jan-12	30-Jan-12	OZARK FORD LINCOLN	#	RECAL	24-4	17-May-12	4	7490	\$405.35	\$122.40	VA	M O KIDS TEST P0301, RAN CYL POWER BALANCE	VERIFY, CUSTOMER STATES TH	#	14	01	01	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	4-Apr-12	22-Feb-12	SCOFERNS FORD, INC.	#	RECAL	24-4	12-May-12	3	4975	\$302.10	\$700.08	VA	EEC DIAG DTC P0303, C15P, P0360, C	CUSTOMER STATES THE	#	14	01	01	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	19-Jan-12	19-May-12	MIKE REEDER FORD LINCOLN	#	RECAL	24-4	10-May-12	2	1429	\$0.00	\$148.81	VA	VERIFY CONCERN, ENGINE IS STILL PRESENT,	PERFORM CUSTOMER'S	#	14	01	01	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	8-Feb-12	7-Mar-12	CHAPARRAL FORD, INC.	#	RECAL	24-4	17-May-12	3	8882	\$0.00	\$121.98	VA	CKED OUT CK ENGINE, NO MISFIRE DETECTE	E25 CK ENG LIGHT CAM	#	14	01	01	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	9-Mar-12	2-Apr-12	LAKEWOOD FORD	#	RECAL	24-4	22-May-12	2	5986	\$0.00	\$39.03	VA	PERFORMED CHECK, TEST ON OTHER THAN T	HAT CUSTOMER REPORTS	#	14	01	01	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E13C3	TFF	F	AF	12-Feb-12	4-May-12	TOMMIE VAUGHN MOTORS, INC.	#	RECAL	24-4	16-May-12	1	989	\$397.71	\$588.27	VA	VERIFY CONCERN, EEL REPROGRAMED PCM	CK ENGINE LIGHT ON	#	14	01	01	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	CERC2001	2012	1FTFW1E13C3	TFF	F	AF	3-Mar-12	23-Mar-12	PREMIER FORD LINCOLN	#	RECAL	24-4	18-May-12	2	5867	\$405.35	\$487.30	VA	CHECK EEC, CONTACT FOR TECH HOT LINE	WAS DIAGNOSE DRIVEABIL	#	14	01	01	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13C3	TFF	F	AF	11-Dec-11	14-Feb-12	LAFAYETTE FORD LINCOLN	#	RECAL	24-4	18-May-12	4	2721	\$405.35	\$484.48	VA	PERFORM DIAG CODES P0306, P0308, P0430,	REF CK ENGINE LIGHT ON	#	14	01	01	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E13C3	TFF	F	AF	19-Jan-12	15-Feb-12	ROOMAN FORD SALES, INC.	#	RECAL	24-4	26-Apr-12	1	5064	\$0										

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function			
FUEL INJECTOR	ENGINE	CEQ4408	2012	1FTFW1T6C	2	F	F	T	AF	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	#1	#1	9F593 B3	17-May-12	2	3503	\$335.05	\$925.96	PA	#1	CHECKED AND PULLED VTDI NO DTC'S. D2L	CUST STATES ON COOLD	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1T2C	2	F	F	T	AF	6-Mar-12	26-Mar-12	TERRY ORTINSKY RAY FORD SALE	#1	#1	12405	22-May-12	2	4796	\$0.00	\$31.00	ON	#1	SCANNED AND PULLED C AS IT WAS RUNNING. D2L	CK IS ON AND STARTED. CK	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1T2C	2	F	F	T	AF	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#1	#1	DIAG	22-May-12	2	2035	\$0.00	\$55.76	PA	#1	VERIFY CONCERN. EEC STRATEGIES. RESET CK	BOSS DOWN WHEN PAS	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	CE3B013	2012	1FTFX1T2C	2	F	F	T	AF	20-Mar-12	18-Apr-12	BESHORE AND KOLLER, INC.	#1	#1	DIAG	26-May-12	2	1686	\$0.00	\$91.61	PA	#1	RAN ALL TESTS ALL PAS OASIS. NFF	CND UNDRIVER STATES THAT	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T2C	2	F	F	T	AJ	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#1	#1	5.00E212	23-May-12	3	7581	\$434.31	\$513.35	PA	#1	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T2C	2	F	F	T	AF	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	#1	#1	RECALEM	9-May-12	4	16075	\$434.31	\$533.50	PA	#1	VERIFIED CHECK ENGINE RECAL EMMAEMIS18	CUSTOMER STATES ENG	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	2	F	F	T	AF	12-Mar-12	27-Mar-12	BRIEN MOTORS, INC.	#1	#1	RECAL	24-May-12	2	6116	\$0.00	\$0.00	PA	#1	TEST EEC AND P0306 RECAL AS PER TSB AND	CLK ENGINE LITE CAME ON	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	2	F	F	T	AF	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN, INC.	#1	#1	RECALEM	24-May-12	6	10341	\$0.00	\$40.75	ON	#1	ROAD TEST CONFIRMED 5 OCM REPROGRAM	CUSTOMER WAS DRIVIN	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	2	F	F	T	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#1	#1	RECALEM	24-May-12	2	6201	\$0.00	\$35.03	PA	#1	POW CAL AND COOL FUEL WELL. SEE JOB	REPAIR CHECK ENGINE LI	#1	V29	PT C&C	
COP	ENGINE	CEPA1002	2012	1FTFW1T1C	2	F	F	T	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD, INC.	#1	#1	12029 C	23-May-12	3	6597	\$72.09	\$108.71	PA	#1	KOEFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T6C	2	F	F	T	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#1	#1	12029 C	23-May-12	3	3725	\$68.05	\$138.73	PA	#1	XEEC TEST P0303. DCL DISPLAY IGNITION DIA	MISFIRE CHECK ENGINE LI	#1	V29	PT C&C	
COP	ENGINE	CEC2021	2012	1FTFW1T1C	2	F	F	T	AF	8-Dec-11	28-Dec-11	MULLINAX FORD	#1	#1	12029 C	25-May-12	6	9294	\$91.50	\$305.73	PA	#1	KINSTAL IDS P0306 RUN ECTS NO TESTS PPT	E29 CUST STATES CHECK	#1	V29	PT C&C	
COP	ENGINE	CEA1025	2012	1FTFW1T1C	2	F	F	T	AF	28-Feb-12	18-Apr-12	CHAPARRAL FORD, INC.	#1	#1	12029 C	25-May-12	2	8691	\$58.00	\$172.71	PA	#1	CK CKED OUT TO VERIFY C/ INSPECT. NO VISIBL	E29 CK ENG LIGHT ON	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T4C	2	F	F	T	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#1	#1	12029 C	25-May-12	1	2181	\$68.99	\$238.91	PA	#1	CK CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1T6C	2	F	F	T	AF	8-Mar-12	13-Apr-12	BOUNDFORD FORD SALES LTD.	#1	#1	NFF	29-May-12	2	1327	\$0.00	\$103.00	PA	#1	INSPECTED ADVISED CK. Interceptor. then when	EEC CHECK ENGINE LITE	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1T6C	2	F	F	T	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	#1	#1	DIAG	30-May-12	2	9961	\$0.00	\$39.89	PA	#1	IDS TEST CODE P0306 OASIS CONTACT HISTORY	CLENT STATES TESTER	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1T6C	2	F	F	T	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#1	#1	DIAG	30-May-12	2	2690	\$0.00	\$74.14	PA	#1	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1T6C	2	F	F	T	AF	8-Mar-12	13-Apr-12	BOUNDFORD FORD SALES LTD.	#1	#1	NFF	29-May-12	2	1327	\$0.00	\$103.00	PA	#1	INSPECTED ADVISED CK. Interceptor. then when	EEC CHECK ENGINE LITE	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	2	F	F	T	AF	29-Mar-12	25-Apr-12	CHESTATE FORD	#1	#1	RECALEM	24-May-12	1	2481	\$442.50	\$527.58	PA	#1	RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T7C	2	F	F	T	AF	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	#1	#1	12029 C	25-May-12	5	15183	\$64.05	\$105.32	PA	#1	XEEC TEST CODE P0305. REPLACED NUMBERS	CHECK ENGINE LIGHT ON	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T6C	2	F	F	T	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#1	#1	DIAG	28-May-12	2	1321	\$0.00	\$68.63	PA	#1	INSPECTED & FOUND ENTANGLED THE ISSUE	CHECK AND REPORT F	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	CE5F001	2012	1FTFX1C9C	2	F	F	T	AF	10-Dec-11	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	#1	#1	12029 C	28-May-12	3	5021	\$58.88	\$138.62	PA	#1	CKXTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDR CUSTOMER STATES THA	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1T6C	2	F	F	T	AF	14-Feb-12	7-Mar-12	WALTERBOR MOTOR SALES CO., N	#1	#1	DIAG	23-May-12	3	5208	\$0.00	\$16.05	ON	#1	DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	A. S CHECK ENGINE LITE	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	CE4F004	2012	1FTFW1T6C	2	F	F	T	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#1	#1	DIAG	28-May-12	2	1321	\$0.00	\$68.63	PA	#1	INSPECTED & FOUND ENTANGLED THE ISSUE	CHECK AND REPORT F	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1T6C	2	F	F	T	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#1	#1	DIAG	11-May-12	1	1563	\$0.00	\$49.40	PA	#1	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1T6C	2	F	F	T	AF	9-Mar-12	16-Mar-12	WATERTOWN FORD	#1	#1	DIAG	29-May-12	3	3117	\$0.00	\$37.16	PA	#1	CUST TEST VEHICLE RUN ON TEST CK REFER	CHECK ENGINE LIGHT ON	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CE4W017	2012	1FTFW1T6C	2	F	F	T	AF	14-Feb-12	14-Apr-12	SUNSHINE FORD LINCOLN, INC.	#1	#1	RECALEM	24-May-12	1	1357	\$480.95	\$670.38	PA	#1	P0306 BANK OASIS LOCK AND TECH CONC	CUSTOMER STATES CK	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T2C	2	F	F	T	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#1	#1	RECALEM	24-May-12	1	2719	\$0.00	\$31.45	PA	#1	CC 04 BPM RECAL	PERFORM C	TRUCK SHAKING AND	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	2	F	F	T	AF	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	#1	#1	RECALEM	24-May-12	6	11420	\$0.00	\$27.22	ON	#1	NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND A	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	2	F	F	T	AF	19-Nov-11	12-Dec-11	MILLER FORD SALES	#1	#1	RECALEM	24-May-12	6	11420	\$0.00	\$27.22	ON	#1	PERFORMED DIAGNOSIS. CHECKED P	PERFORMED DIAGNOSIS. CHECKED P	CUST STATES DELIGHT	#1	V29	PT C&C
ENGINE	ENGINE	NA	2012	1FTFW1T6C	2	F	F	T	AF	30-Jan-12	14-Feb-12	ACCESS FORD, LTD.	#1	#1	12029 C	28-May-12	4	4849	\$58.88	\$170.51	PA	#1	CKXPERFORM ROAD TEST. CK IS AT LATEST C	CUSTOMER STATES ENG	#1	V29	PT C&C	
ENGINE	ENGINE	CE3C3009	2012	1FTFW1T6C	2	F	F	T	AF	30-Jan-12	22-May-12	TOUSLEY FORD, INC.	#1	#1	12029 C	28-May-12	1	700	\$58.88	\$185.40	PA	#1	XROAD TEST AND DID NOT REMO RELATIVE COMP	CHECK ENGINE LIGHT ON	#1	V29	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FTFW1T6C	2	F	F	T	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#1	#1	DIAG	24-May-12	2	5291	\$0.00	\$71.52	PA	#1	SPARK PLUGS MONITOR EVERYTHING GOOD AT	FA. CHECK ENGINE LIGHT	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1T6C	2	F	F	T	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#1	#1	DIAG	24-May-12	2	5291	\$0.00	\$71.52	PA	#1	EEC TEST. P0306.P0304.R	CHECK ENGINE LIGHT TR	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	CE1W9241	2012	1FTFW1T6C	2	F	F	T	AF	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#1	#1	DIAG	8-May-12	2	2186	\$0.00	\$102.18	PA	#1	EEC TEST. P0306. PNP03	CHECK ENGINE LIGHT TR	#1	V29	PT C&C	
DIAG- MISFIRE	ENGINE	CE1W9240	2012	1FTFW1T6C	2	F	F	T	AF	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#1	#1	DIAG	8-May-12	2	2186	\$0.00	\$102.18	PA	#1	EEC TEST. P0306. PNP03	CHECK ENGINE LIGHT TR	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1T6C	2	F	F	T	AF	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#1	#1	5.00E212	22-May-12	2	5462	\$413.00	\$513.38	PA	#1	DIAG EEC TEST P/POINT HF AND FOUND LEFT	CUST STATES CHECK EN	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1T6C	2	F	F	T	AF	20-Mar-12	26-Mar-12	BILL KNIGHT FORD	#1	#1	5.00E212	29-May-12	3	4853	\$397.71	\$484.82	PA	#1	DIAG TEST. P0430. IDS ISBLE YET INSTRUCTED	CUST ENGINE LIGHT ON	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	2	F	F	T	AF	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	#1	#1	5.00E212	22-May-12	2	5460	\$1,226.05	\$1,473.11	PA	#1	PERFORMED DIAGNOSIS. CHECKED PNP03	CUST STATES DELIGHT	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	2	F	F	T	AF	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	#1	#1	5.00E212	29-May-12	2	1050	\$397.71	\$610.39	PA	#1	OR VERIFY CONCERN. CHECKER. CHECK FOR	CUST STATES THAT THE	#1	V29	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T7C	2	F	F	T	AF	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	#1	#1	RECALEM	24-May-12	3	3352	\$283.51	\$356.24	PA	#1	VERIFIED CONCERN. VERIFY ENGINE LIGHT. CK	NOV ENGINE LIGHT ON	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	2	F	F	T	AF	9-Nov-11	19-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#1	#1	RECALEM	24-May-12	1	3923	\$283.51	\$356.35	PA	#1	REPLACED BANK CATALYTIC CONVERTER AS	PERFORMED DIAGNOSIS	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	2	F	F	T	AF	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	#1	#1	RECALEM	24-May-12	4	13688	\$283.51	\$407.37	PA	#1	INSPECTED FOR CEL LIGHT FOUND TSB 12 2	12 TOX DRIVABILITY GAS COM	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T4C	2	F	F	T	AF	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	#1	#1	RECALEM	24-May-12	2	4252	\$0.00	\$0.00	PA	#1	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES THE	#1	V29	PT C&C	
TSB REFLASH	PT C&C																											









# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	PN	PN CD	PN CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD	CD	CD	CLAIM BINNED FUNCTION
COP	ENGINE	NA	2012	1FTFW1ETC	2	TFS	F	12-Jan-12	17-Jan-12	KELLER FORD, INC.	#	2209	C	2-Jan-12	6	7529	588.88	1444.38	1	NA	#	VERIFY CONCERN, PIN POINT, IGNITION SYSTEM DIAGNOSIS, CUSTOMER SAYS VEH	#	6005	V52	2	PT C&C		
COP	ENGINE	NA	2012	1FTFX1ETC	2	TFS	F	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#	1209	C	12-Jan-12	4	2344	801.00	1157.97	1	NA	#	VERIFY CONCERN, IDTS, COIL AND PLUG FORD CHECK ENGINE LIGHT IS ON	#	6005	V52	2	PT C&C		
COP	ENGINE	NA	2012	1FTFW1ETC	2	TFS	F	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#	1209	C	25-Jan-12	4	4140	884.05	1154.92	1	NA	#	MI 442, 1209 - INSPECT FOR PRESSURE PASSED, PER CUSTOMER STATES VEH	#	6005	V52	2	PT C&C		
COP	ENGINE	NA	2012	1FTFX1ETC	2	TFS	F	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#	1209	C	3-Jul-12	2	12	966.99	1136.41	1	NA	#	GC - VERIFY CODE DTC-P0300 ET P0304 EN COURSE R CHECK ENGINE LIGHT ON	#	6005	V44	1	PT MALFUNCTION		
COP	ENGINE	NA	2012	1FTFW1ETC	2	TFS	F	7-Jan-12	21-Jan-12	MEL HAMBLEN FORD, INC.	#	1209	C	26-Jan-12	6	17910	588.88	1181.95	1	NA	#	KS - VERIFIED CONCERN, IDTS, BAD CYLINDER 3 COIL WHEN DRIVING 55 MPH	#	6005	V52	2	PT C&C		
COP	ENGINE	NA	2012	1FTFW1ETC	2	TFS	F	13-Dec-11	10-Feb-12	WILF'S ELITE FORD SALES LTD.	#	1209	C	22-May-12	4	10234	891.70	998.78	1	NA	#	MI - XROAD TEST VERIFIED COIL ROAD TEST VERIFIED CUSTOMER REPORTS VEH	#	6005	V44	1	PT C&C		
COP	ENGINE	NA	2012	1FTFW1ETC	2	TFS	F	29-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	1209	C	25-Jan-12	3	4825	961.70	1145.81	1	NA	#	KS - XTEST, P0303, CHECK OIL AND COP, dealer code 1100 CHECK CAUSE OF VEH	#	6005	V52	2	PT C&C		
COP	ENGINE	NA	2012	1FTFW1ETC	2	TFS	F	2-Feb-12	21-Feb-12	MEL HAMBLEN FORD, INC.	#	1209	C	19-Jan-12	4	7954	884.05	1158.72	1	NA	#	KS - XMI, ON IDTS TEST, KOER P0300, DCL, POWER BLAKE, CHECK FOR LIGHT ON VEH	#	6005	V52	2	PT C&C		
COP	ENGINE	NA	2012	1FTFW1ETC	2	TFS	F	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUWATONA, INC.	#	1209	C	12-Jun-12	2	6100	1144.69	3227.22	1	NA	#	FL - VERIFIED CUSTOMER COIL #6 COIL ON PLUG ROAD CUSTOMER STATES VEH	#	6005	V52	2	PT C&C		
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ETC	2	TFS	F	17-Mar-12	12-Apr-12	JARRETT-GORDON FORD, INC.	#	1209	C	27-Jun-12	3	4090	331.77	1106.07	1	NA	#	FL - PERFORMED EEC TEST, DIAL TEST, VEH RECK ALL, NOISE, CUSTOMER STATES CHECK EN	#	6005	V52	2	PT C&C		
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1ETC	2	TFS	F	14-Mar-12	18-May-12	FEYER FORD AND LINCOLN, INC.	#	1209	C	25-Jan-12	2	3385	333.98	878.51	1	NA	#	NC - VERIFY CONCERN, SELF-RAN AGAIN TO INJECTOR, CUSTOMER STATES EN	#	6005	V52	2	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC	2	TFS	F	7-Mar-12	2-Apr-12	MCOMMON FORD	#	1209	C	29-May-12	2	1994	90.00	1148.15	1	NA	#	CT - VERIFY CONCERN, HOOKING CONCERN AT THIS CUSTOMER STATES CHE	#	6005	V52	2	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC	2	TFS	F	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#	1209	C	3-Jul-12	2	3588	90.00	1141.48	2	NA	#	TX - EEC TESTS, NO DTCS, DE-ROAD TEST, MON, PID DATA, SAYS LIGHT BLINKED AND	#	6005	V52	2	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC	2	TFS	F	12-Mar-12	14-Apr-12	EGGOLF FORD OF BREWSTER	#	1209	C	26-Jan-12	3	3442	90.00	982.55	1	NA	#	NC - CUSTOMER STATES LOSS OF POWER, RULED CODES, PO CUSTOMER STATES VEH	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	28-Feb-12	4-Apr-12	WEIKERT FORD INC.	#	500E-212	E	27-Jun-12	3	9050	3344.27	3444.00	1	NA	#	FL - PERFORMED DIAGNOSIS, REPLACED CONVERTER, CHECK DRIVABILITY ISSU	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1ETC	2	TFS	F	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#	500E-212	E	12-Jun-12	3	11370	3312.07	3304.08	1	NA	#	AR - CONCERN VERIFIED, DTC P0300, P0303, P0306, P0400, DIAGNOSE AND ADVISE	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	8-Mar-12	23-Mar-12	CRAN FORD JACKSONVILLE	#	500E-212	E	25-Jan-12	4	8339	3303.03	3307.03	1	NA	#	AR - #P#9212 12 01 1206045, CUSTOMER STATES CHECK EN	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1FTFW1ETC	2	TFS	F	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	500E-212	E	27-Jun-12	5	20977	3311.37	3384.13	1	NA	#	MS - EEC TEST, DTC P0430 REFER TO TSB 12 6 4 STEP 1 CUSTOMER STATES THA	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	29-Mar-12	24-May-12	MULLINAX FORD	#	500E-212	E	29-Jun-12	2	4899	3418.58	3918.05	1	NA	#	FL - INSTALL, IDS P0430, INSTALL, CAT, PER TSB, PCM UP, ECU, CUSTOMER STATES CHE	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	27-Feb-12	29-Mar-12	FEYER FORD AND LINCOLN, INC.	#	500E-212	E	25-Jan-12	2	4478	3384.45	3469.65	1	NA	#	NC - PERFORMED DIAGNOSIS, REPROGRAMMED PCM TO LATEST CALIBRATION, CHECK THE CHECK ENGINE	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#	500E-212	E	25-Jun-12	2	3488	3312.07	3392.12	1	NA	#	AR - VERIFY CONCERN, RAN EEC, TEST, PULLED CODE, CUSTOMER STATES TRU	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	22-Nov-11	17-Mar-12	MARYVILLE FORD	#	500E-212	E	22-Jun-12	4	9622	3384.09	3413.84	1	NA	#	WA - TEST DRIVE TO TRY TO TEST DRIVE, CUSTOMER STATES CHE	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	27-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN OF WILLIAMSBURG	#	500E-212	E	25-Jan-12	4	8478	3384.45	3469.65	1	NA	#	NC - RETRIEVE CODE, P0430, REPLACED, TEST, CAT, ON, CUSTOMER STATES CHECK EN	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1ETC	2	TFS	F	24-Feb-12	13-Mar-12	NICK NICOLAS FORD, INC.	#	500E-212	E	26-Jun-12	4	18719	3282.99	3371.44	1	NA	#	FL - DIAG AND RAN OASIS, FOUND TSB 12 06 04, PER TSB, CUSTOMER STATES CHECK EN	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#	500E-212	E	26-Jun-12	4	8005	3308.14	3483.83	324	NA	#	AB - PERFORMED TSB 12 6 4, INSTALL, CONVERTOR AND CHECK ENGINE LIGHT ON	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	29-Feb-12	23-Mar-12	HERB CHAMBERLAIN FORD OF WESTBORO	#	500E-212	E	25-Jan-12	3	2265	3310.07	3412.07	1	NA	#	MA - TECH RAN SELF TEST, 2980, CUSTOMER STATES ENGINE	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#	500E-212	E	11-Jun-12	2	2642	3345.34	3445.07	1	NA	#	FL - PERFORMED DIAGNOSIS, FOUND CODE P0430, CHECK DRIVABILITY ISSU	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ETC	2	TFS	F	25-Jan-12	29-Mar-12	CAVALIER FORD LINCOLN	#	500E-212	E	13-Jun-12	3	5403	3311.37	3414.32	1	NA	#	VA - TEST DRIVE, VERIFY, PRODUCE THIS TIME, CUSTOMER STATES VEH	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	27-Mar-12	2-Apr-12	GARY FORD SALES LINCOLN	#	500E-212	E	20-Jan-12	3	2945	3465.84	3465.84	1	NA	#	NC - EEC TEST, RAN END TEST, KOER P0111, CUSTOMER STATES EN	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	18-Mar-12	16-Mar-12	NELSON FORD SALES (2003) INC.	#	500E-212	E	14-Jun-12	4	2993	3293.51	3385.01	1	NA	#	NC - REFER TO TSB 12 6 4, EEC, REPLACE BANK 2 O, DIAGNOSE FOR CHECK E	#	6005	V44	1	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	26-Mar-12	29-Apr-12	JORDAN FORD LTD.	#	500E-212	E	2-Jan-12	3	13628	3300.63	3421.27	1	NA	#	TX - VERIFIED CONCERN, KOER P0300, CATALYTIC EPHC, CUSTOMER STATES THE	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	1-Jan-12	14-Mar-12	AL PACKER WHITE MOTOR SALES	#	500E-212	E	8-Jun-12	3	5401	3311.37	3412.07	1	NA	#	TX - CHECK DTC, P0430, REFER TO LATEST CALIBRATION, CUSTOMER STATES VEH	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CE1E0A18	2012	1FTFW1ETC	2	TFS	F	17-Jan-12	22-Mar-12	WAKAHACHIE FORD	#	500E-212	E	7-Jun-12	3	7319	3312.07	3400.65	1	NA	#	TX - QUICK TEST, P0430, PERFORM, TSB 12 6 4, REPLACE, CHECK ENGINE LIGHT, ON	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	4-Jan-12	7-Feb-12	GULF COAST FORD	#	500E-212	E	8-Jan-12	5	8989	3310.07	3401.81	1	NA	#	TX - LABOR TO VERIFY CONCERN, IDTS, DIAG, KOER, CUSTOMER STATES CK EN	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	23-Feb-12	24-Mar-12	WHITNEY FORD SALES LTD.	#	500E-212	E	25-Jan-12	3	4979	3302.17	3392.48	1	NA	#	TX - CONCERN REPORTED, DIAGNOSTIC, CUSTOMER STATES CHECK EN	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	9-Dec-11	11-Jan-12	CHAMPION FORD	#	500E-212	E	21-Jun-12	6	8716	3310.07	3401.34	1	NA	#	TX - REPLACED LEFT CAT, INSTALLED INTERCOOLER, CUSTOMER STATES THE	#	6005	V44	1	PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#	500E-212	E	19-Jan-12	4	5518	3300.63	3398.88	1	NA	#	NH - VERIFIED CUSTOMERS CONCERN, FOUND CODE, P0300, CUSTOMER STATES LEI	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	14-Feb-12	24-Mar-12	TONY FORD SALES INC.	#	500E-212	E	25-Jan-12	3	4979	3303.03	3392.48	1	NA	#	TX - PERFORM CONCERN, CHECK ENGINE LIGHT IS ON, CUSTOMER STATES CHE	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CERA0009	2012	1FTFW1ETC	2	TFS	F	17-Feb-12	24-Apr-12	DOWNEY FORD LINCOLN	#	500E-212	E	20-Jun-12	2	14175	3308.14	3377.53	1	NA	#	NB - VERIFY CODE, COIL CODED, REPROGRAMMED, PCM, CUSTOMER STATES UN	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CFRA0003	2012	1FTFX1ETC	2	TFS	F	28-Nov-11	15-Dec-11	CLARENVILLE FORD SALES LIMITED	#	500E-212	E	18-Jan-12	7	5441	3307.17	3370.48	1	NA	#	NL - VERIFIED BUCKING AND MISFIRE, CODE, RETRIEVE, CHECK VEH FOR BUCKING	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	9-Jan-12	16-Apr-12	HUMBERS MOTORS LIMITED	#	500E-212	E	4-Jun-12	3	5441	3307.17	3370.48	1	NA	#	NL - VERIFY CONCERN, CHECK ENGINE LIGHT ON, CUSTOMER STATES CHECK EN	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	TFS	F	4-Feb-12	31-Mar-12	ROYAL OAK FORD	#	500E-212	E	18-Jun-12	3	2321	3311.09	3360.11	1	NA	#	MI - EEC TEST, P0430, AS PER TSB 120604, T100, REPLACE, CHECK ENGINE LIGHT, IS ON	#	6005	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CFSP031	2012	1FTFW1ETC	2	TFS	F																						

## 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	QINS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION									
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E18C	F	TIF6	F	AF	TIKW	TC3	AF	18-Dec-11	11-May-12	DIEHLS FORD SALES INC	#	FQ	6K775	25-Jun-12	2	\$293	\$10.04	\$46.65	1	NA	MD	#	IDS TEST FOUND CODE P0430. FOUND TSB 12 6 4	CUSTOMER REPORTS VIBRATION	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E18C	F	TIF6	F	AF	TIKW	TC3	AF	27-Feb-12	13-Mar-12	HONDRU FORD	#	FQ	6K775	14-Jun-12	4	\$495	\$10.04	\$52.77	1	NA	PA	#	CCC E29 CC 42 CAUSAL. FALSIFIED THE PCM AND WHELE DRIVING ON THE	CUSTOMER STATES WAKE UP	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C0	F	TIF6	F	AF	TIKW	TC3	AF	13-May-12	27-May-12	FORD OF LONDOBERRY	#	FQ	6K775	2-Jul-12	2	\$943	\$12.84	\$91.63	1	NA	NH	#	CHECK TO VERIFY CUST. PINS AND REPROGRAM	CUSTOMER STATES WAKE UP	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E19C	F	TIF6	F	AF	TIKW	TC3	AF	4-May-12	28-May-12	DES LAURENTIDES FORD INC.	#	FQ	6K775	20-Jun-12	1	\$1665	\$14.63	\$60.44	1	NA	QC	#	VERIFY CHECK ENGINE ALLUME P0304.VERIFY T3 S1 RENDEMENT MOTEUR	CUSTOMER STATES WAKE UP	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E14C	F	TIF6	F	AF	TIKW	TC3	AF	15-May-12	25-May-12	SUNSET COUNTRY FORD LTD.	#	FQ	6K775	4-Jul-12	2	\$281	\$14.63	\$64.67	1	NA	ON	#	INSTALLED AIR DEFLECTOR PLATE AS PER TSB 13 INSTALL CAC DEFLECTO	CUSTOMER STATES WAKE UP	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E18C	F	TIF6	F	AF	TIKW	TC3	AF	11-Dec-11	17-Mar-12	ENNIS FORD, INC.	#	FQ	6K775	26-Jun-12	4	\$250	\$0.00	\$45.13	1	NA	TX	#	TEST SYSTEM WITH IDS RECEIVED CODES P0303. VEHICLE HESITATES WH	CUSTOMER STATES WAKE UP	#	TSB	V52	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E18C	F	TIF6	F	AF	TIKW	TC3	AF	30-Jan-12	15-Feb-12	KEN WILSON FORD INC	#	FQ	6K775	5-Jul-12	5	\$422	\$0.00	\$39.72	1	NA	NC	#	VERIFY COONERN. PULLED CODES P0316. PERFO	TRAVELING. CLIENT STA	#	TSB	V52	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E19C	F	TIF6	F	AF	TIKW	TC3	AJ	12-Jan-12	23-Mar-12	DISCOVERY FORD SALES LTD.	#	FQ	6K775	28-Jun-12	4	\$618	\$0.00	\$58.57	1	NA	SK	#	SCAN ELECTRONICS. NO CODES PRESENT. CHECK	CHECK ENGINE LITE FLA	#	TSB	V48	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E14C	F	TIF6	F	AF	TIKW	TC3	AF	8-May-12	13-Jun-12	B. F. EVANS FORD, INC.	#	FQ	6K775	20-Jun-12	1	\$452	\$0.00	\$39.94	1	NA	KY	#	TEST TRANSMISSION. DTC P0830. REPROGRAM	TRANS SHIFTS HARD 2 3	#	TSB	V48	F	Q	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E12C	F	TIF6	F	AF	TIKW	TC3	AF	2-May-12	21-May-12	GARNET FORD INC	#	FQ	6K775	13-Jun-12	1	\$161	\$10.04	\$60.81	1	NA	PA	#	PERFORM TSB TO REPLACE TI	CUSTOMER STATES THA	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E15C	F	TIF6	F	AF	TIKW	TC3	AF	8-Mar-12	1-May-12	TIMBERLAND FORD	#	FQ	6K775	20-Jun-12	2	\$1206	\$0.00	\$36.71	1	NA	FL	#	DIAG. KOEO AND KOER. CODE P0306 CHECKED ON	CUSTOMER STATES CHE	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	F	TIF6	F	AF	TIKW	TC3	AF	13-Jan-12		ORDUS FORD, INC.	#	FQ	6K775	11-Jun-12	-1	\$210	\$11.44	\$48.69	1	NA	MI	#	CUSTOMER COMPLAINT. [M PCM TO LATEST CAL	CUSTOMER COMPLAINS	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	F	TIF6	F	AF	TIKW	TC3	AF	24-Apr-12	23-May-12	J. C. LEWIS FORD	#	FQ	6K775	26-Jun-12	2	\$1337	\$0.00	\$43.68	1	NA	GA	#	RUN IDS TEST. KOEO P03	FURTHER AT DESTINATI	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	CG8BZ004	2012	1FTFW1C12C	F	TIF6	F	AF	TIKW	TC3	AJ	3-Feb-12	4-Jun-12	VIC BAILEY FORD LINCOLN	#	FQ	6K775	30-Jun-12	1	\$191	\$0.00	\$41.96	1	NA	SC	#	CHECKED AND RECALIBRATED P.C.M. PER T.S.B.	C.S. CHECK ENGINE LIGH	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C0	F	TIF6	F	AF	TIKW	TC3	AF	29-Mar-12	20-Jun-12	WAYNE AKERS FORD, INC.	#	FQ	6K775	25-Jun-12	1	\$26	\$15.95	\$51.87	1	NA	FL	#	IEO TEST. P0304. AS PER TSB 12 6 4. REPROGRAM	CUST STATES CHK ENG	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C	F	TIF6	F	AF	TIKW	TC3	AF	7-Feb-12	18-Feb-12	SUPERIOR FORD LINCOLN	#	FQ	6K775	30-Jun-12	5	\$411	\$0.00	\$38.13	1	NA	WV	#	CODE P0306 TSB 120604 VERIFIED CONCERN	COG COMPUTER ENGINE PER	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E14C	F	TIF6	F	AF	TIKW	TC3	AF	21-Mar-12	13-Jun-12	DEARBORN MOTORS LTD	#	FQ	6K775	25-Jun-12	1	\$1270	\$0.00	\$53.73	1	NA	BC	#	SCAN FOR CONCERN. CHECK OASIS FOUND TSB	CHECK AND REPAIR FOR	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C0	F	TIF6	F	AF	TIKW	TC3	AF	23-Apr-12	30-May-12	BEAUDRY ELAPONTE LITE	#	FQ	6K775	3-Jun-12	2	\$164	\$0.00	\$44.16	1	NA	QC	#	VERIFYER CHECK ENGINE EST ALLUME ET VEHICU	LUBRIERE CHECK ENGINE	#	TSB	V41	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	F	TIF6	F	AF	TIKW	TC3	AF	20-Apr-12	18-May-12	PATRICKA FORD SALES (1994)	#	FQ	6K775	6-Jun-12	1	\$754	\$0.00	\$54.38	1	NA	AB	#	CK CODES GOT P0300 P0305 AND P0306 ON MEMC	COMPUTER ENGINE ANA	#	TSB	V41	F	Q	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E11C	F	TIF6	F	AF	TIKW	TC3	AF	7-Feb-12	11-Apr-12	BILL HOOD FORD LINCOLN	#	FQ	6K775	12-Jun-12	3	\$678	\$10.74	\$53.68	1	NA	LA	#	TSB 12 06 04 2011 2012 F 150 3.5L GTDI. CHECK DT	CUSTOMER STATES CHE	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E18C	F	TIF6	F	AF	TIKW	TC3	AF	14-May-12	30-May-12	ROUNTREE-MOORE INC.	#	FQ	6K775	28-Jun-12	1	\$1227	\$0.00	\$42.99	1	NA	FL	#	IEO TEST. P0306. CK AIR DEFLECTOR IN INTERCOO	DIAGNOSE CHECK ENGINE	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E17C	F	TIF6	F	AF	TIKW	TC3	AF	14-May-12	9-Jun-12	RAPID FORD	#	FQ	6K775	20-Jun-12	1	\$1001	\$11.44	\$56.40	1	NA	MN	#	VERIFYER CUST COMPLAINT. SCANNED FOR DTCS	COMPLAINT. CUSTOMER	#	TSB	V29	F	Q	PT C&C
TSB REFLASH	PT C&C	CCPPP001	2012	1FTFW1C10C	F	TIF6	F	AF	TIKW	TC3	AF	18-Feb-12	28-Feb-12	LOCKHART MTR CO INC	#	FQ	6K775	5-Jul-12	5	\$1214	\$0.00	\$41.92	1	NA	TX	#	VERIFYER MIL LIGHT ON. RETRIEVED TROUBLE	COE HAD A LOSS OF POW	#	TSB	V52	F	Q	PT C&C

## **2012 MY 3.5L GTDI P415 Misfire Claims**



## 2012 MY 3.5L GTDI P415 Misfire Claims

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## 2012 MY 3.5L GTDI P415 Misfire Claims

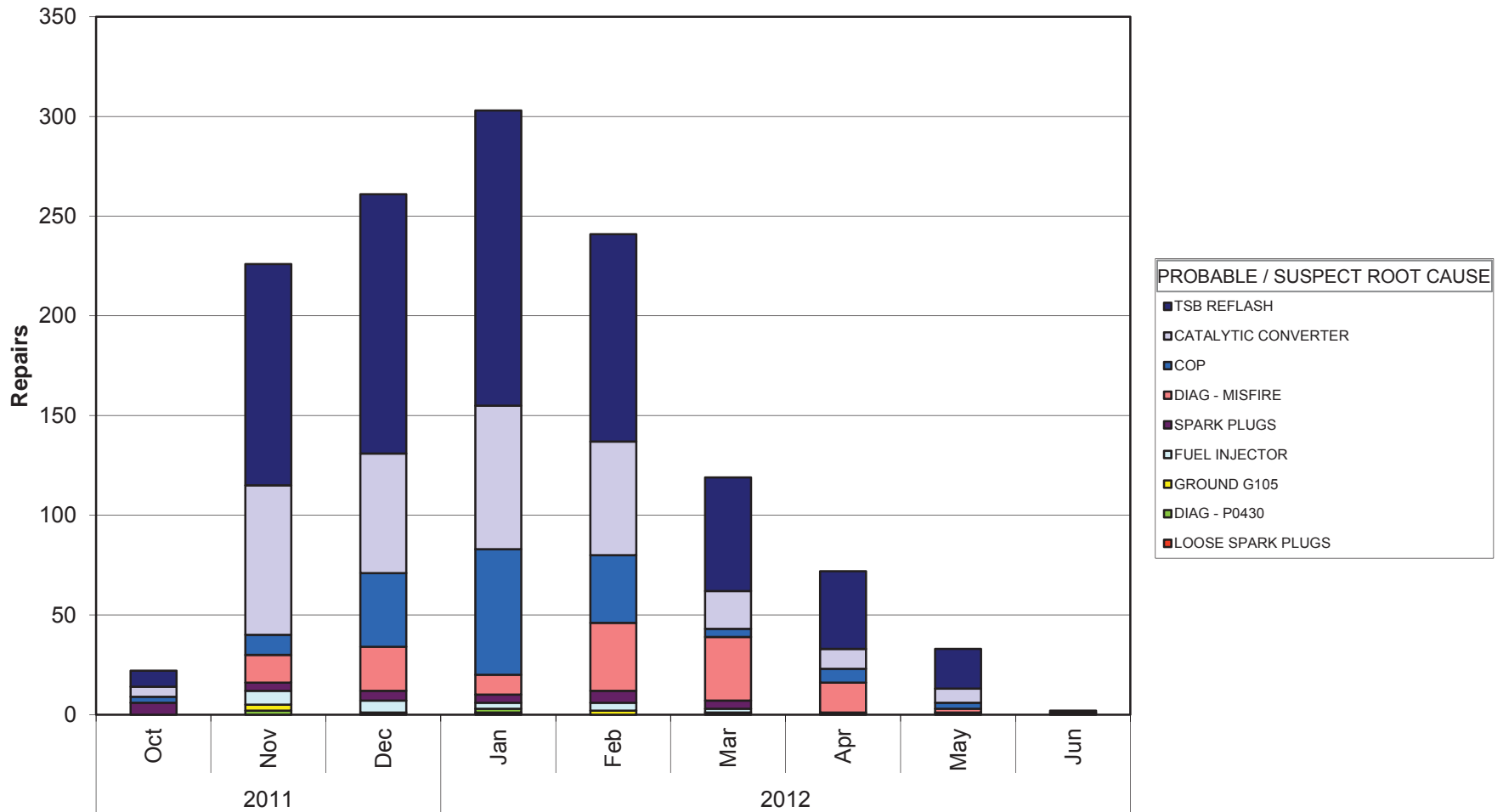
## 2012 MY 3.5L GTDI P415 Misfire Claims

## 2012 MY 3.5L GTDI P415 Misfire Claims

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/6/12**



Years	PROD DATE
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Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2



DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

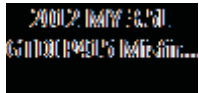
FUEL INJECTOR	SPARK PLUGS	
		6
	7	4
	6	5
	3	4
	4	6
	2	4
		1
	1	
	23	30

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Tuesday, July 10, 2012 9:59 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (7/10/12)

**Ten new claims today**

(6) TSB Reflash  
(2) Catalytic Converter  
(2) COP

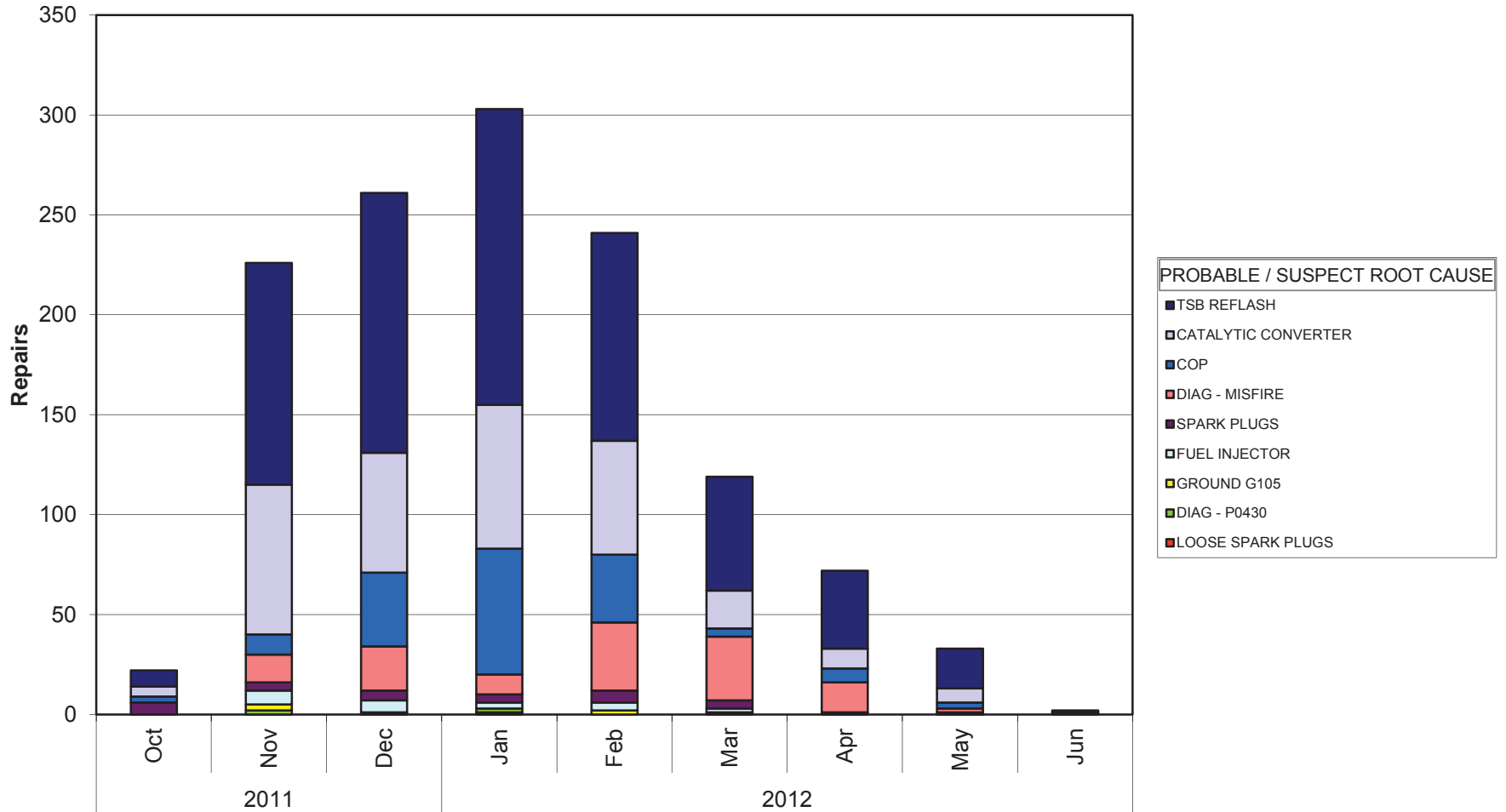


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/6/12**



Years	PROD DATE
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Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	7	4
	6	5
	3	4
	4	6
	2	4
		1
	1	
	23	30

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DIAG - MISFIRE	COP	
		3
	14	10
	22	37
	10	63
	34	34
	32	4
	15	7
	2	3
	1	
	130	161

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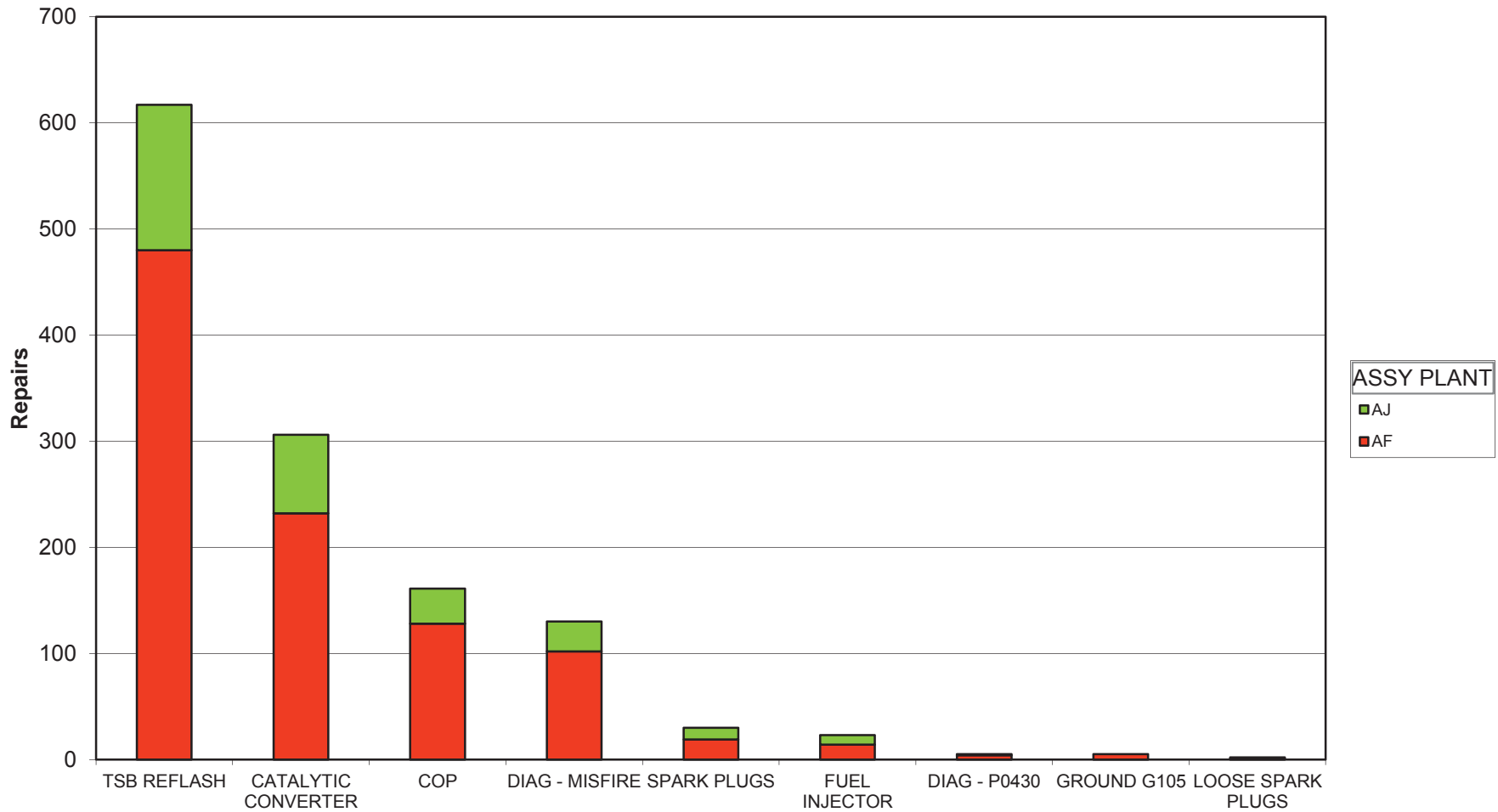


CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	75	111
	60	130
	72	148
	57	104
	19	57
	10	39
	7	20
	1	2
	306	617
		1279

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
AWS Load Date: 7/6/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	480	137	617
CATALYTIC CONVERTER	232	74	306
COP	128	33	161
DIAG - MISFIRE	102	28	130
SPARK PLUGS	19	11	30
FUEL INJECTOR	14	9	23
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	985	294	1279

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03 REPORT	DEL YTE	WIN	VEHICLE INFO	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function	
COP	ENGINE	BLTD0003	2012	1FFWV1C3	TFF	F	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	0	929	\$63.09	1161.81	GA	ECC TEST PID MONITOR TEST REPLACED CK ENGINE SKIP MISS DRIVE			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	AF	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#1209	29-Nov-11	0	20	\$0.57	\$63.22	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	AF	24-Oct-11		FUTURE FORD OF CLOVIS	#12465	22-Dec-11	-1	28	\$10.38	\$159.03	CA	ECC TEST P0300, POWERED PLUGS AND ROAD			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4C	TFF	F	AF	25-Oct-11		HILLER FORD INC	#12405	6-Dec-11	-1	10	\$5.17	\$42.48	WI	VERIFIED CONCERN, PEGS CC 42			PT C&C
GROUND G105	ENGINE	N/A	2012	1FFWV1E3C	TFF	F	AF	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LIN	#12029	28-Nov-11	1	148	\$80.00	\$89.19	AB	239 VERIFIED CONCERN, P00			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	AF	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#12465	10-Dec-11	1	519	\$0.00	\$74.80	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	AF	10-Nov-11		ALL STAR FORD	#1209	22-Dec-11	-1	272	\$0.00	\$79.35	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	TFF	F	AF	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#1209	28-Dec-11	1	418	\$240.12	\$453.16	ON	873 ROADTESTED & VERIFIED CONCERN, PCN SOFTWARE			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E4C	TFF	F	AF	8-Dec-11	23-Dec-11	DUNGAN FORD LINCOLN	#1209	30-Dec-11	1	1961	\$520.44	\$737.92	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CHECK			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	TFF	F	AF	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#1209	20-Dec-11	1	730	\$426.12	\$562.96	IL	ECC TEST P0430 MONITORED PIDS, REPLACED BA			PT C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFWV1E8C	TFF	F	AF	6-Nov-11		LILLISTON FORD, INC.	#1209	11-Dec-11	-1	12	\$562.25	\$668.95	NJ	CHECK FOR CODES, IEMBLE AND ROADTEST			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E2C	TFF	F	AF	27-Nov-11		HALLMARK FORD SALES LIMITED	#1209	4-Jan-12	-1	135	\$4.88	\$179.42	BC	DIAG. TESTS: CODE P0306, PINPOINT MONITOR TE			PT C&C
FUEL INJECTOR	ENGINE	BLSE0014	2012	1FFWV1E4C	TFF	F	AF	18-Nov-11		SCOTT PETERSON MOTORS INC.	#1209	19-Dec-11	-1	12	\$268.55	\$746.16	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA			PT C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFX1E17C	TFF	F	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#1209	3-Jan-12	1	790	\$405.35	\$509.26	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO			PT C&C
COP	ENGINE	N/A	2012	1FFWV1E6C	TFF	F	AF	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#1209	4-Jan-12	-1	522	\$161.77	\$459.11	WA	ISS SELF UP ECC TEST ITEM TESTED COILS FAILE			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E2C	TFF	F	AF	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#1209	21-Jan-12	1	244	\$397.71	\$504.17	MI	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	AF	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#1209	11-Jan-12	1	1184	\$0.00	\$24.00	MI	INSTANT FUEL ECONOMY TEST, CUSTOMER GIVE			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFX1E14C	TFF	F	AF	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD.	#1209	10-Jan-12	1	124	\$180.97	\$241.25	NS	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E5C	TFF	F	AF	7-Nov-11		CAM CLARK FORD SALES LTD.	#1209	12-Jan-12	-1	3	\$9.71	\$225.54	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH			PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E2C	TFF	F	AF	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#1209	7-Jan-12	1	1301	\$143.80	\$511.81	SD	PERFORM IDS QUICK TEST, WET AROUND THE			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6C	TFF	F	AF	25-Oct-11		MARK MARTIN FORD, INC.	#1209	13-Jan-12	1	464	\$42.65	\$57.11	GA	ECC TESTS DCL AND FUEL PRESS TESTS IN FLOW			PT C&C
COP	ENGINE	N/A	2012	1FFWV1E1C	TFF	F	AF	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#1209	13-Jan-12	1	250	\$84.05	\$255.21	MI	TEST ECC CONT P0316 HFE OUES FOR CYLINDR			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4C	TFF	F	AF	6-Jan-12		BARRIE FORD	#1209	12-Jan-12	-1	6	\$90.19	\$253.50	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN			PT C&C
CATALYTIC CONVERTER	EXHAUST	CAT0E003	2012	1FFWV1E0C	TFF	F	AF	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#1209	19-Jan-12	1	1084	\$397.71	\$456.78	MI	VERIFIED CONCERN, ECC TEST P0430, PINPOINT			PT C&C
ENGINE	ENGINE	CANA0002	2012	1FFWV1E2C	TFF	F	AF	28-Oct-11	27-Dec-11	RON DURRANT FORD	#1209	13-Jan-12	1	1238	\$128.10	\$310.87	CA	1296 CUST STATES VIB ON ACCEL CYLINDR IS			PT C&C
FUEL INJECTOR	ENGINE	CAM01001	2012	1FFX1E17C	TFF	F	AF	10-Nov-11	14-Dec-11	OTIS FORD, INC.	#1209	16-Jan-12	1	791	\$209.75	\$222.30	MI	PRELACE INJECTOR, 184 INJECTOR, WAS INJECT			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E17C	TFF	F	AF	10-Nov-11	12-Dec-11	HINES PARK FORD, INC.	#1209	16-Jan-12	2	456	\$444.30	\$571.46	MI	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E3C	TFF	F	AF	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#1209	16-Jan-12	2	2878	\$407.88	\$695.35	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN			PT C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFWV1E0C	TFF	F	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#1209	16-Jan-12	1	1050	\$80.00	\$226.69	MD	ROAD TEST CANNOT VEH AND CHECKED A FUEL			PT C&C
ENGINE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	AF	18-Nov-11	30-Nov-11	AWTOWAY FORD AND LINCOLN	#1209	23-Jan-12	2	2577	\$152.94	\$259.78	FL	ROAD TESTED VEHICLE, SPARE PERFORMED CO			PT C&C
FUEL INJECTOR	ENGINE	CAGAA003	2012	1FFWV1E8C	TFF	F	AF	1-Dec-11	3-Jan-12	ALTON BLAKLEY FORD	#1209	24-Jan-12	1	2807	\$0.00	\$50.23	MI	VERIFY IDS TEST, TEST OK			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	AF	1-Dec-11	12-Jan-12	KEN WILSON FORD INC	#1209	16-Jan-12	2	2105	\$21.08	\$136.24	NC	IDS TEST, PASS CODES AND CHECK G105 AS PER			PT C&C
DIAG- MISFIRE	ENGINE	CAPA0009	2012	1FFWV1E7C	TFF	F	AF	18-Nov-11	3-Jan-12	UNILMANN MOTOR, INC.	#1209	23-Jan-12	1	595	\$51.77	\$78.54	VA	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER			PT C&C
COP	ENGINE	N/A	2012	1FFX1E19C	TFF	F	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#1209	23-Jan-12	1	343	\$60.20	\$156.26	MI	553.90 ECC TEST CODE, P2810 PREINST PINPOI			PT C&C
FUEL INJECTOR	ENGINE	CAM01002	2012	1FFX1E17C	TFF	F	AF	9-Dec-11	13-Jan-12	EAGLE COUNTRY FORD	#1209	13-Jan-12	-1	436	\$263.54	\$558.29	MI	VERIFIED CONCERN, PRELIMINARY INJECTORS			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E3C	TFF	F	AF	13-Jan-12		YAKOWSKI FORD, INC.	#1209	23-Jan-12	1	560	\$0.00	\$57.11	MI	LIGHT NOT ON AT START, CHECK ENGINE LIGHT			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E3C	TFF	F	AF	18-Nov-11	19-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#1209	23-Jan-12	2	1286	\$0.00	\$91.85	ON	ECC TEST, NO CODES, FOLLOW SYMPTOM CHART			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E3C	TFF	F	AF	28-Nov-11	27-Dec-11	MUSK MOTORS, INC.	#1209	30-Jan-12	2	1011	\$0.00	\$20.51	MI	IDS TEST NO CODES, ROAD TEST, VERIFY POW			PT C&C
DIAG- MISFIRE	ENGINE	CAQA0024	2012	1FFWV1E0C	TFF	F	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#1209	19-Jan-12	1	1050	\$80.00	\$226.69	MD	ROAD TEST CANNOT VEH AND CHECKED A FUEL			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFX1E14C	TFF	F	AF	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#1209	26-Jan-12	1	2197	\$0.00	\$59.84	MI	IDS TEST RETRIEVED DTLS AND NEEDED TO C			PT C&C
CATALYTIC CONVERTER	EXHAUST	CAT0E002	2012	1FFWV1E6C	TFF	F	AF	11-Dec-11	26-Jan-12	NELSON FORD, INC.	#1209	26-Jan-12	1	581	\$410.74	\$556.96	VA	VERIFY CEL IS ON VISUAL/DIAG RESULTS, REPL			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6C	TFF	F	AF	19-Dec-11	23-Dec-11	DEAN SELLERS INC	#1209	30-Jan-12	2	3889	\$397.71	\$523.12	MI	TEST ECC (KOEYER PASS) CODE BPN 5212 MIL			PT C&C
COP	ENGINE	N/A	2012	1FFWV1E4C	TFF	F	AF	5-Jan-12	31-Jan-12	WOODRIDGE FORD LINCOLN LTD	#1209	1-Feb-12	1	52	\$111.37	\$442.90	AB	VERIFIED CONCERN OF FROM OTHER CYLINDER			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	AF	7-Dec-11	26-Dec-11	TERRIERONE FORD	#1209	4-Feb-12	2	2424	\$0.00	\$55.87	MI	RAN ECC TEST P0300, RAN CYL AT THIS TIME SE			PT C&C
COP	ENGINE	CBF05006	2012	1FFWV1E8C	TFF	F	AF	13-Jan-12	26-Jan-12	WESTWAY FORD	#1209	4-Feb-12	1	1462	\$58.88	\$172.12	MI	CUST STATES THE CHECK NO PERFORMED POW			PT C&C
COP	ENGINE	N/A	2012	1FFWV1E5C	TFF	F	AF	13-Dec-11	12-Jan-12	DEL RIO FORD LINCOLN	#1209	13-Jan-12	1	469	\$58.88	\$139.94	MI	FOUNDED FAULTY COIL ASSISTANCE OK, ROAD			PT C&C
COP	ENGINE	N/A	2012	1FFX1E16C	TFF	F	AF	16-Jan-12	30-Jan-12	MUNDAY FORD	#1209	2-Feb-12	1	113	\$68.88	\$175.88	MI	VERIFIED CONCERN, IDS CYL, HD9 JBA TEST			PT C&C
ENGINE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	AF	6-Dec-11	16-Jan-12	FESTIVAL FORD SALES (1983) LTD	#1209	6-Feb-12	1	1461	\$58.88	\$292.81	ON	KOED PASS KOER PASS 12850045 03 REPLAC			PT C&C
COP	ENGINE	N/A	2012	1FFX1E17C	TFF	F	AF	5-Jan-12	31-Jan-12	CROPPER MOTORS INC.	#1209	2-Feb-12	1	494	\$60.20	\$136.04	MI	CHECKED & CONFIRMED HD9 ALL CYLINDERS			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	AF	6-Jan-12	17-Jan-12	MC MCCORMACK FORD	#1209	31-Jan-12	1	198	\$0.00	\$70.89	MI	PERFORM SYSTEM TEST UP SPARK PLUGS AN			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFN1E12C	TFF	F	AF	17-Dec-11		WILLIAMS FORD LINCOLN	#1209	28-Jan-12	-1	10	\$0.00	\$14.05	PA	VERIFIED CONCERN, PUL DASHIS FOR FURTHER			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFX1E17C	TFF	F	AF	9-Dec-11	29-Dec-11	THE LAKES FORD	#1209	6-Feb-12	2	1553	\$0.00	\$14.66	MI	1553 DIAG 82, TEST ECC SYST, PASS KOEYER			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E2C	TFF	F	AF	17-Dec-11	3-Feb-12	FREEDOM FORD SALES LIMITED	#1209	6-Feb-12	1	412	\$0.00	\$26.49	MI	RAN SELF TEST CODES (ADVISED AT THIS TIME			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E2C	TFF	F	AF	17-Dec-11	3-Feb-12	CHARLES GABUS FORD	#1209	6-Feb-12	1	412	\$0.00	\$26.49	MI	RAN SELF TEST CODES (ADVISED AT THIS TIME			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6C	TFF	F	AF	21-Dec-11	30-Jan-12	VONDERAAR FORD	#1209	8-Feb-12</									

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	IN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	CL	CL	CLAIM BINNED FUNCTION
COP	ENGINE	NA	2012	1	TFFW	F	1470	T	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12029	2012	22-Feb-12	0	1191	\$64.05	\$216.40	CA	CA	TEST EEC CODE P0305D7V JES YES JB9 NO JB11	CUSTOMER STATES CHE	#12029	1	1	1	PT C&C
COP	ENGINE	NA	2012	1	TFFW	F	1470	T	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	2012	17-Feb-12	0	10	\$64.05	\$179.26	TX	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	#12029	1	1	1	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1	TFFW	F	1470	T	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	2012	24-Feb-12	1	248	\$55.29	\$210.46	CA	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	#12465	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1	TFFW	F	1470	T	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	2012	22-Feb-12	-1	32	\$5.29	\$218.32	CA	CA	IDS EEC TEST P0303P033 STEE SYSTEM PASS	INSPECT AND ADVISE FC	#12465	1	1	1	PT C&C
COP	ENGINE	NA	2012	1	TFFW	F	1470	T	30-Jan-12	14-Feb-12	EVERY FORD	#12029	2012	20-Feb-12	1	781	\$80.00	\$91.68	TX	TX	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES VER	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	1-Dec-11	16-Jan-12	HILLOREST FORD LINCOLN	#12029	2012	23-Feb-12	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT LEFT CYLINDER NUMBER	LUMERE CHECK ENG	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#12029	2012	14-Feb-12	2	1560	\$63.82	\$93.75	VA	VA	FOUND W/AL DRIVING IN/OUT A FUR FOR THIS	CUSTOMER STATES WHEN	#12029	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1	TFFW	F	1470	T	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	2012	17-Feb-12	1	503	\$58.88	\$199.24	TX	TX	PERFORMED EEC TEST DATA LOGGER DCL DISPLAY	CUSTOMER STATES SEE LI	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	23-Nov-11	28-Dec-11	SUNSET AUTO CO INC	#12029	2012	12-Jan-12	1	2819	\$80.00	\$215.26	TX	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES SEE LI	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	2012	3-Feb-12	2	2650	\$201.04	\$519.83	TX	TX	CHECK FOR MIL ON AND ERN NO FIX AVAILABLE	CHECK & REPORT CHECK	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	2012	21-Feb-12	3	1683	\$397.71	\$497.23	TX	TX	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHE	#12029	1	1	1	PT C&C
COP	ENGINE	NA	2012	1	TFFW	F	1470	T	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC	#12029	2012	5-Mar-12	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOUND REPLACED COIL AND	SEES LIGHT CAME ON AND	#12029	1	1	1	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1	TFFW	F	1470	T	18-Nov-11	13-Dec-11	ERWIN MOTORS INC	#12029	2012	4-Mar-12	3	4399	\$117.77	\$229.40	TX	TX	COOLERS COMPRESSION T/POK EEC TEST OK	COND UP IN/OUT FLUEN	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	3-Jan-12	25-Jan-12	DIELH FORD	#12029	2012	5-Mar-12	2	879	\$5.79	\$98.17	TX	TX	WA XTEST DRIVE VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES CHE	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	5-Nov-11	18-Jan-12	HUNT FORD INC	#12029	2012	27-Feb-12	-1	10	\$405.35	\$484.13	TX	TX	RAN SYSTEMS TEST CONCERN P0340 REPROGRAM P	CUSTOMER STATES WHEN	#12029	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1	TFFW	F	1470	T	4-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2012	2-Mar-12	1	852	\$64.05	\$203.78	TX	TX	OK ENGINE LIGHT CAME ON NO COOL AND SPARK	CHECK ENGINE LIGHT	#12029	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1	TFFW	F	1470	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	2012	12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	TX	ROAD TESTED AND DIAGN LESS, CUL FUEL FOR	CUSTOMER STATES THIS	#12029	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1	TFFW	F	1470	T	23-Nov-11	14-Feb-12	MCCLEARY FORD	#12029	2012	8-Mar-12	1	2694	\$58.88	\$165.09	TX	TX	AL EEC TEST DTC P0306 POWER BALANCE REPLACED	CUSTOMER STATES HAD	#12029	1	1	1	PT C&C
COP	ENGINE	NA	2012	1	TFFW	F	1470	T	13-Nov-11	31-Jan-12	HOUSTON FORD INC	#12029	2012	5-Mar-12	2	5307	\$58.88	\$154.40	TX	TX	IDS TEST INDICATES CMMT MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	2012	8-Mar-12	3	51574	\$282.57	\$354.59	TX	TX	B3001 CONVERTER TESTS AND RE TESTED ALL	CRIME DOME SHIPS KE	#12029	1	1	1	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1	TFFW	F	1470	T	15-Dec-11	18-Jan-12	DAN WIELBOLD FORD	#12465	2012	15-Mar-12	2	1531	\$64.05	\$174.54	TX	TX	IDS TEST INDICATES CMMT MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12465	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	2012	13-Mar-12	2	3885	\$5.17	\$121.99	TX	TX	PERFORMED SELF TEST RECEIVED CODE P0368 THE	ENGINE LIGHT ON	#12029	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1	TFFW	F	1470	T	15-Dec-11	18-Jan-12	JACK DEMMER FORD INC	#12465	2012	13-Mar-12	2	3885	\$5.17	\$121.99	TX	TX	PERFORMED SELF TEST RECEIVED CODE P0368 THE	ENGINE LIGHT ON	#12465	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	2012	13-Mar-12	2	3885	\$5.17	\$121.99	TX	TX	PERFORMED SELF TEST RECEIVED CODE P0368 THE	ENGINE LIGHT ON	#12029	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1	TFFW	F	1470	T	24-Nov-11	10-Feb-12	CHARLES GABUS FORD	#12029	2012	15-Mar-12	1	1531	\$64.05	\$174.54	TX	TX	RETRIEVED CODE P0304 EM TEST AND INJECTOR	NEW CARS STATES THA	#12029	1	1	1	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1	TFFW	F	1470	T	22-Oct-11	10-Feb-12	LITRA FORD LINCOLN OF BOISE	#12029	2012	16-Mar-12	-1	18	\$5.17	\$78.84	TX	TX	IDS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATE	#12029	1	1	1	PT C&C
COP	ENGINE	NA	2012	1	TFFW	F	1470	T	22-Oct-11	10-Feb-12	BOB RINGOLD FORD LINCOLN	#12029	2012	16-Mar-12	-1	18	\$5.17	\$78.84	TX	TX	IDS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATE	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	17-Feb-12	3-Mar-12	KENTWOOD FORD SALES, INC	#12029	2012	19-Mar-12	1	507	\$61.70	\$163.38	TX	TX	HOOK UP IDS BOO P0303 REPROGRAM TEST NO	1 IS SEE PREVIOUS HISTO	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#12029	2012	15-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	PN 8212 CODE 42 LEFT P0340 RAN OASIS	CUSTOMER STATES CHE	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	17-Feb-12	3-Mar-12	EXCEL FORD LINCOLN LP	#12029	2012	15-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	PN 8212 CODE 42 LEFT P0340 RAN OASIS	CUSTOMER STATES CHE	#12029	1	1	1	PT C&C
COP	ENGINE	NA	2012	1	TFFW	F	1470	T	21-Dec-11	19-Jan-12	BOBBY FORD, INC	#12029	2012	20-Mar-12	3	4934	\$58.88	\$116.98	TX	TX	CUSTOMER COMPLAINT REPORT COMPLAINT CONC	CHECK ENGINE LIGHT	#12029	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1	TFFW	F	1470	T	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12029	2012	19-Mar-12	1	856	\$64.05	\$138.50	TX	TX	PLACER BURNED OUT #0 COIL AND SPARKPLUG	OPER GUER TEST THE TRUCK	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	7-Nov-11	30-Nov-11	ST THOMAS FORD LINCOLN SALES	#12029	2012	15-Mar-12	1	6245	\$437.05	\$545.81	TX	TX	TEST P0303, P0306, P0308, P0309, P0310, P0311	INSPECT OR CHECK EN	#12029	1	1	1	PT C&C
COP	ENGINE	NA	2012	1	TFFW	F	1470	T	11-Nov-11	30-Nov-11	LOCKHART FORD LINCOLN	#12029	2012	15-Mar-12	1	6245	\$437.05	\$545.81	TX	TX	ELECTRONIC ENGINE DIAGNOSIS P0430, DCL	DISP/ST STATE SERVICE	#12029	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1	TFFW	F	1470	T	16-Feb-12	26-Feb-12	PINESHAW MTR GO INC	#12029	2012	15-Mar-12	1	1055	\$64.05	\$207.35	TX	TX	1/2029 AL VISUAL INSPECTION ROAD TESTED	WITH SC43 CHECK ENGINE	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	7-Nov-11	5-Dec-11	BOLTON FORD, L.L.C	#12029	2012	15-Mar-12	1	439	\$398.63	\$693.12	TX	TX	VERIFIED CUSTOMER CONCERN NO TSB#	CUSTOMER STATES THA	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	13-Dec-11	10-Mar-12	VARSITY FORD LINCOLN, INC	#12029	2012	22-Mar-12	1	410	\$405.35	\$561.20	TX	TX	EEEC DIAG, DTC P0430, PINPOINT TEST, DCL	DCL CHECK ENGINE LIGHT	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12029	2012	14-Mar-12	1	792	\$405.35	\$497.69	TX	TX	EEEC TEST P0303 PERFORM TSB 12 2 TO	REPLACE ENGINE LIGHT	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12029	2012	15-Mar-12	1	7109	\$405.35	\$494.87	TX	TX	REPROGRAM PCM AND REPLACE LEFT CAT	CONVERTER LIGHT	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#12029	2012	15-Mar-12	1	3865	\$413.00	\$500.91	TX	TX	PERFORM DIAG, REPROGRAM THE PCM & REPLA	CE2S REPAIR SERVICE EN	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	18-Dec-11	4-Jan-12	MORRIS BUFFALO FORD	#12029	2012	2-Mar-12	2	8423	\$405.35	\$500.35	TX	TX	PCM CALIBRATION APPARENTLY THE TSB DOES	NOT STATES THE CHECK	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	15-Nov-11	16-Feb-12	BOLTON FORD, L.L.C	#12029	2012	15-Mar-12	1	5131	\$405.35	\$488.35	TX	TX	VERIFIED CUSTOMER CONCERN RETEST OK	TEST DCL CHECK ENGINE	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	15-Nov-11	23-Dec-11	TIPTON MOTORS, INC	#12029	2012	14-Mar-12	1	3239	\$413.00	\$500.53	TX	TX	CHECKED WITH IDS CODES P0308 PERFORMED	LUMBER CHECK ENGINE	#12029	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW	F	1470	T	13-Feb-12	23-Feb-12	TYLER FORD LTD	#12029	2012	20-Mar-12</													

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YE	WIN	VEHICLE LINE	ENGINE CHASS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XC	T76	F	B	A	T	10K	T	3	RECALLM	24	22-Feb-12	2	1482	\$0.00	\$37.79	0	NA	OR	RAN OASIS FOR TOR LEVEL AS PER TSB#122	CUSTOMER STATES SON	152	04	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHI	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRU	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON A	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	C/S STATES ENGINE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	15-Mar-12	2	3580	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. RESTARTED TO SHUTTER	CUSTOMER STATES VER	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER C/S	CUSTOMER STATES GE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALLM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	152	04	PT C&C
TSB REFLASH	PT C&C	CWC0E008	2012	11FTX1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib lib 12 2 10	VEHICLE OUT AT HIGH	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGERS AT HIGHWAY	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	152	04	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALLM TSB 12 2 10	ON ACCELERATION FOR	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS MONITOR DATA LOGGER	CUSTOMER STATES YER	152	04	PT C&C
TSB REFLASH	PT C&C	CAMB1001	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE	ENGINE RUNS ROUGH	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	21-Mar-12	-1	317	\$0.00	\$29.24	0	NA	WI	VERIFY CONCERN AND PREF. LAG ON ACCELER	CUSTOMER STATES VER	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	NC	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C/O	VERIFY ENGINE LIGHT C/O	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	NC	VERIFIED CONCERN TESTED FOUND CODE P0300	CUSTOMER STATES CHE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C/O	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	2-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY C/O ON ACCELERATION AFTER	ENGINE MISSES OUT	152	04	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	6-Mar-12	3	4831	\$0.00	\$39.20	0	NA	TX	VISUAL INSPECTION OK. NO PERFORMED PROC	CUSTOMER STATES VER	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	16-Mar-12	3	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES CHE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	15-Feb-12	2	9	\$0.00	\$24.01	0	NA	TX	RECALLM COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES CHE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	15-Feb-12	-1	9	\$0.00	\$24.01	0	NA	TX	RECALLM COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES CHE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	15-Feb-12	-1	9	\$0.00	\$24.01	0	NA	TX	RECALLM COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES CHE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	TX	RECALLM COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES CHE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY CONCERN	CUSTOMER STATES SUR	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	16-Feb-12	2	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 22215	DIAG CUSTOMER STATES	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 2225 AND TSB	ENGINE	152	04	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	11FTX1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	23-Feb-12	1	342	\$0.00	\$29.24	0	NA	TX	VERIFIED CONCERN. PULLED CODES. NONE PER	CUSTOMER STATES WHE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON AC	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTS TO JERK UP	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	29-Feb-12	1	857	\$0.00	\$33.56	0	NA	MI	PREF DIAG FOR CONCERN. NO CODES ARE PRESE	THE ENG WAS RUNNING	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LIT. CONCERNS. VEH BU	24 CUSTOMER STATES	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	REPAIR FOR VEH SURGE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	16-Feb-12	1	1310	\$0.00	\$29.24	0	NA	WI	VERIFY CONCERN. PULLED CODES. NONE PER	CUSTOMER STATES SUR	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	24-Feb-12	2	988	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	SC. RECALLM P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	25-Feb-12	3	1992	\$0.00	\$30.31	0	NA	MN	TSB 12 2 10. REPROGRAMMED PCM. WPI	CHECK FOR ENGINE SUI	152	04	PT C&C
TSB REFLASH	PT C&C	CWC0K019	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	1-Mar-12	2	1104	\$0.00	\$39.75	0	NA	OR	ROAD TEST CHECK OASIS PERFORM TSB 12 2 10	TURBO SERGES IN AND	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T76	F	B	A	T	10K	T	3	RECALLM	24	27-Feb-12	1	1094	\$0.00	\$33.15	0	NA	TX	EEC TEST NO CODES REPROGRAM PCM PER TSB	EASE RACEL FROM 12	152	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTN1E1																							



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	OC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1C2C	T6F	F	A	28-Oct-11	14-Mar-12	DAVID SELFF FORD, INC.	#	252	RECALEM	24-12-22-Mar-12	1	1,506	\$0.00	\$34.23	01	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	1803	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T6F	F	A	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	252	RECALEM	24-11-14-Mar-12	3	2,997	\$0.00	\$38.32	01	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVERS STATE VEH	#	1803	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T6F	F	A	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	252	RECALEM	24-11-29-Feb-12	2	1,169	\$0.00	\$34.00	01	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	1803	V48	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR004	2012	1FFXW1XC	T6F	F	A	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	252	RECALEM	24-11-15-Feb-12	3	5,797	\$0.00	\$34.92	01	TN	PERFORMED TSB 12 02 10 REPROGRAMMED PCM	CUSTOMER STATES VEH	#	1803	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1XC	T6F	F	A	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	252	RECALEM	24-11-16-Feb-12	1	105	\$0.00	\$24.01	032	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	27-Jan-12	31-Dec-11	MALLOY FORD	#	252	RECALEM	24-11-17-Feb-12	2	318	\$0.00	\$32.07	01	AL	IDS HOOK UP KOEO SELF TEST DTC P0300 PERFO	CUSTOMER STATES VEH	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E1C3	T6F	F	A	13-Dec-11	29-Dec-11	MORROW FORD	#	252	RECALEM	24-11-18-Feb-12	2	438	\$0.00	\$30.74	01	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	CASAP010	2012	1FFXW1E1C	T6F	F	A	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOKA	#	252	RECALEM	24-11-18-Feb-12	1	1,284	\$0.00	\$42.25	01	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	9-Dec-11	11-Jan-12	CHAMPION FORD	#	252	RECALEM	24-11-17-Feb-12	2	1,952	\$0.00	\$35.14	01	TX	NO MIL PERFORMED KOEO TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	252	RECALEM	24-11-14-Feb-12	2	1,452	\$0.00	\$32.65	01	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	CUSTOMER STATES ENG	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	18-Jan-12	10-Feb-12	GAYTOR FORD	#	252	RECALEM	24-11-23-Feb-12	1	1,743	\$0.00	\$35.49	01	FL	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	CS STATES WHEN ACC	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	252	RECALEM	24-11-23-Feb-12	1	1,250	\$0.00	\$40.51	01	MN	VERIFIED CONCERN. FOUND TSB 12 2 10	REPROG	CUSTOMER STATES THE	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	CB0A001	2012	1FFXW1E2C	T6F	F	A	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	252	RECALEM	24-11-14-Feb-12	2	2,063	\$0.00	\$36.24	01	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6F	F	A	7-Nov-11	15-Dec-11	VONDERHAR FORD	#	252	RECALEM	24-11-8-Mar-12	3	3540	\$0.00	\$32.00	01	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer claims check	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6F	F	A	31-Jan-12	29-Feb-12	SILSBEE FORD, INC.	#	252	RECALEM	24-11-24-Feb-12	1	323	\$0.00	\$33.14	01	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS PINP	CUSTOMER STATES THE	#	1803	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6F	F	A	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	252	RECALEM	24-11-17-Feb-12	1	976	\$0.00	\$34.32	01	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	1803	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T6F	F	A	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	252	RECALEM	24-11-12-Mar-12	3	436	\$0.00	\$31.25	01	LA	RAN EEC TEST. SUSPECTED P0300 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	1803	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T6F	F	A	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	252	RECALEM	24-11-14-Mar-12	1	1,203	\$0.00	\$30.21	01	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	1803	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C	T6F	F	A	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	252	RECALEM	24-11-15-Mar-12	1	3,513	\$0.00	\$31.68	01	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WH	#	1803	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C	T6F	F	A	13-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	252	RECALEM	24-11-15-Mar-12	1	436	\$0.00	\$32.66	01	TX	130 430 ROAD TEST FOR P0300 REPAIR FOR TRAN	P0300 REPAIR FOR TRAN	#	1803	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFX1C1C5C	T6F	F	A	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	252	RECALEM	24-11-21-Feb-12	-1	3,115	\$0.00	\$34.06	01	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	1803	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C	T6F	F	A	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	252	RECALEM	24-11-22-Feb-12	3	3,880	\$0.00	\$30.31	01	PA	ROAD TEST VEHICLE CHECK OASIS FOR TBS FOR	CHECK AND REPORT FO	#	1803	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6F	F	A	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	252	RECALEM	24-11-22-Feb-12	3	3,553	\$0.00	\$34.66	01	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	1803	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6F	F	A	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	252	RECALEM	24-11-12-Mar-12	1	2,331	\$0.00	\$40.06	01	NC	ROAD TEST VEHICLE CHECK OASIS FOR TBS FOR	CUSTOMER REPORTS TH	#	1803	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	252	RECALEM	24-11-17-Feb-12	2	2,382	\$0.00	\$33.14	01	TX	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	23-Nov-11	29-Dec-11	POWER FORD VALENCIA	#	252	RECALEM	24-11-22-Feb-12	2	3,718	\$0.00	\$40.83	01	TX	DIAG CONC PASS KOEO PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	252	RECALEM	24-11-20-Feb-12	1	441	\$0.00	\$32.44	01	MI	CHECKED TBS FOUND TSB 12 2 10 FOR ENGINE SURGE	ENGINE SURGES AND LO	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	252	RECALEM	24-11-12-Mar-12	2	3,123	\$0.00	\$36.83	01	GA	TRUCK LOSING POWER PCM PROGRAMMING DIAG	CUST STATES TRUCK ST	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	22-Nov-11	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	252	RECALEM	24-11-16-Mar-12	1	1,415	\$0.00	\$32.66	01	TX	PROTEST AND CONFIRM REPROGRAM PCM	3. ENGINE FAULT SURP	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	252	RECALEM	24-11-22-Feb-12	2	1,870	\$0.00	\$31.52	01	IA	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. REPR	TRUCK IS BUCKING WH	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	17-Jan-12	12-Dec-11	SCOTT FORD	#	252	RECALEM	24-11-23-Mar-12	3	2,058	\$0.00	\$25.89	01	WI	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	14-Jan-12	20-Feb-12	PATTERSON FORD OF ROWIE	#	252	RECALEM	24-11-16-Mar-12	1	2,058	\$0.00	\$33.43	01	TX	ROAD TESTED. SUSPECTED P0300. P0300	VEHICLE FEELS SURP	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	CCFH1004	2012	1FFXW1E1C	T6F	F	A	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD INC.	#	252	RECALEM	24-11-8-Mar-12	2	1,500	\$0.00	\$34.44	01	OR	NO CODES PRESENT. NO MIL. IDS NORMAL. CUST	CHECK AND ADVISE SUR	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T6F	F	A	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	252	RECALEM	24-11-15-Mar-12	1	3,198	\$0.00	\$27.96	01	TX	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6F	F	A	12-Jan-12	29-Dec-11	STYKORA FAMILY FORD, INC.	#	252	RECALEM	24-11-23-Mar-12	1	436	\$0.00	\$31.20	01	TX	RUN SELF TEST. PERFORMED TSB 12 2 10 REPROG	CUSTOMER STATES VEH	#	1803	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T6F	F	A	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	252	RECALEM	24-11-21-Feb-12	1	1,088	\$0.00	\$37.34	01	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SSM 55	CS WHILE DRIVING INT	#	1803	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T6F	F	A	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	252	RECALEM	24-11-23-Mar-12	1	436	\$0.00	\$31.20	01	TX	RECAL REFLASH PER TSB 12 02 10	CHEK ENGINE LIGHT	#	1803	V29	PT C&C	
TSB REFLASH	PT C&C	CM2A009	2012	1FFXW1E7C	T6F	F	A	3-Feb-12	3-Feb-12	JIM ROBINSON FORD LINCOLN, INC.	#	252	RECALEM	24-11-8-Mar-12	1	1,415	\$0.00	\$32.66	01	TX	IDS DIAG P0300 POSSIBLE UPDATED PCM UNDE	CUSTOMER STATES UNDE	#	1803	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	252	RECALEM	24-11-15-Mar-12	1	355	\$0.00	\$29.03	01	MI	12 02 10	CHEK ENGINE LIGHT ON	#	1803	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	252	RECALEM	24-11-23-Mar-12	1	290	\$0.00	\$36.40	01	TX	CK ENG LIGHT WAS NOT 1. RETEST ALL OK AT	CHEK ENGINE LIGHT ON	#	1803	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C	T6F	F	A	11-Dec-11	31-Jan-12	DIXON FORD COMPANY, LLC	#	252	RECALEM	24-11-23-Mar-12	2	2,136	\$0.00	\$33.43	01	TX	CK ENG LIGHT WAS NOT 1. RETEST ALL OK AT	CHEK ENGINE LIGHT ON	#	1803	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C	T6F	F	A	9-Dec-11	30-Dec-11	ELK GROVE FORD	#	252	RECALEM	24-11-8-Mar-12	3	3,111	\$0.00	\$46.00	01	TX	TEST DRIVE VEHICLE. CAN NOT DUPLICATE OR	CUSTOMER STATES ENG	#	1803	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6F	F	A	23-Nov-11	20-Jan-12	JOE MYERS FORD LINCOLN	#	252	RECALEM	24-11-16-Mar-12	2	1,932	\$0.00	\$35.49	01	TX	REPROGRAM PCM PER TSB 12 02 10, 120210A	CS VEH RUNS RING BU	#	1803	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C																										

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION							
TSB REFLASH	PT C&C	CBY4011	2012	1FFW1E1XC	TFF6	F	A	T	12	22-Feb-12	PHILPOTT FORD	#12029	RECALEM	24	23-Feb-12	1	418	\$0.00	532	12	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING	#12029	V42	PT	CLAIM BINNED FUNCTION							
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	25-Jan-12	TUSKET SALES & SERVICE LTD	#12029	RECALEM	24	15-Feb-12	-1	9	\$0.00	\$24	01	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH	#12029	V52	PT	CLAIM BINNED FUNCTION							
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	RECALEM	24	17-Feb-12	2	1860	\$0.00	\$24	01	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES	#12029	V52	PT	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC	TFF6	F	A	T	12	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#12029	RECALEM	24	17-Feb-12	3	8274	\$0.00	\$35	02	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES	#12029	V52	PT	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#12029	RECALEM	24	22-Feb-12	2	4587	\$0.00	\$37	09	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTCO CUSTOMER STATES ON	#12029	V52	PT	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12029	RECALEM	24	23-Feb-12	1	3859	\$0.00	\$44	00	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK AT THIS TIME	#12029	V52	PT	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12029	RECALEM	24	23-Feb-12	1	1606	\$0.00	\$37	01	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCHANGED	#12029	V52	PT	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12029	RECALEM	24	27-Feb-12	1	1824	\$0.00	\$34	40	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER	#12029	V52	PT	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	2-Dec-11	31-Jan-12	STEEF PONTRE FORD LINCOLN	#12029	RECALEM	24	23-Feb-12	1	435	\$0.00	\$0	00	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 2 10. NO CODES. VEHICLE BUCKS WITH SHIVER	#12029	V52	PT	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	TFF6	F	A	T	12	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#12029	RECALEM	24	27-Feb-12	2	2624	\$0.00	\$34	12	TX	D 2 REPROGRAM PCM AS PER TSB 12 2 10. NO CODES. REVALY WHILE DRIVING	#12029	V52	PT	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#12029	RECALEM	24	28-Feb-12	3	6381	\$0.00	\$36	10	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL P	#12029	V52	PT	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#12029	RECALEM	24	27-Feb-12	3	3114	\$0.00	\$30	79	NC	TEST DROVE. KOEO PASS. PERFORMED TSB 12 2 10. CS VEHICLE IS HESITATING	#12029	V52	PT	CLAIM BINNED FUNCTION						
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMBUS	#12029	5.00E-212	2	12-Mar-12	3	4437	\$405.35	\$500	28	IN	SC	IDS P0300 BANK 2 BELOW THRESH. PERP TSB 12 2 0. CUSTOMER STATES CK	#12029	V44	PT	CLAIM BINNED FUNCTION					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#12029	RECALEM	24	20-Mar-12	2	1930	\$405.35	\$480	08	IN	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON	#12029	V29	PT	CLAIM BINNED FUNCTION					
DIAG - MISFIRE	EXHAUST	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#12029	DIAG	2	14-Mar-12	1	4094	\$0.00	\$38	58	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHECK	#12029	V29	PT	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TC	TFF6	F	A	T	12	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12029	RECALEM	24	23-Mar-12	1	1344	\$0.00	\$48	86	ON	BC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON	#12029	V29	PT	CLAIM BINNED FUNCTION					
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	1-Feb-12	22-Feb-12	CHAMPION FORD	#12029	RECALEM	24	20-Mar-12	1	4984	\$0.00	\$35	14	TX	NO MIL. PERFORMED KOEO TEST NO DTC REPROGRAM. CHECK ENGINE LIGHT ON	#12029	V44	PT	CLAIM BINNED FUNCTION						
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#12029	RECALEM	24	23-Mar-12	2	1072	\$0.00	\$31	85	IN	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHECK	#12029	V29	PT	CLAIM BINNED FUNCTION					
COP	ENGINE	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12029	12029	C	12	12-Mar-12	0	676	\$66.99	\$237	63	23	ON	ON	EEC TEST P0300 KOEO P CONNECTORS OK REFLASH CHECK ENGINE LIGHT ON	#12029	V42	PT	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#12029	12029	C	12	23-Mar-12	3	5814	\$73.90	\$177	30	1	NJ	ON	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING	#12029	V44	PT	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	22-Dec-11	23-Jan-12	BENNETT FORD	#12029	12029	C	12	22-Mar-12	1	977	\$292.67	\$470	13	1	SC	ON	KOEO PASS KOER PASS KOEO P0300. PPT TEST OK. DIAG CHECK ENGINE LIGHT	#12029	V44	PT	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12029	RECALEM	24	16-Mar-12	1	2886	\$485.43	\$571	53	IN	TX	PA	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THAT	#12029	V29	PT	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12029	RECALEM	24	26-Mar-12	1	1628	\$0.00	\$26	54	IN	TX	PA	COMPUTER TESTED SYSTEM CODE P0300. PERFORM CUSTOMER ENGINE LIGHT	#12029	V29	PT	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#12029	RECALEM	24	24-Mar-12	1	978	\$0.00	\$31	84	IN	TX	PA	978 REPROGRAM PCM. PULLED CODES. P0300. CS CS CAME ON WHILE	#12029	V52	PT	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#12029	RECALEM	24	21-Mar-12	1	1050	\$0.00	\$32	32	IN	MO	MO	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER	#12029	V52	PT	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	RECALEM	24	22-Mar-12	2	4593	\$0.00	\$35	18	IN	WA	WA	UNABLE TO VERIFY. EEC TEST KOEO P1111. KOEO CUSTOMER STATES MIL	#12029	V29	PT	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	8-Feb-12	16-Mar-12	GATEWAY MOTORS, INC.	#12029	RECALEM	24	18-Mar-12	1	4953	\$0.00	\$35	14	IN	TX	UT	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON	#12029	V29	PT	CLAIM BINNED FUNCTION				
COP	ENGINE	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12029	12029	C	12	22-Mar-12	2	8558	\$845.05	\$112	01	18	IN	UT	UT	VERIFIED CONCERN. FOC CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN	#12029	V29	PT	CLAIM BINNED FUNCTION		
COP	ENGINE	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	20-Dec-11	17-Feb-12	R & S MOTORS, INC.	#12029	12029	C	12	22-Mar-12	-1	29	\$58.88	\$108	92	1	IN	TX	UT	UT	CHECKED OUT. RAN SELF TEST AND FOUND CYL 1 VEHICLE HAS A MISFIRE	#12029	V40	PT	CLAIM BINNED FUNCTION	
SPARK PLUGS	ENGINE	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	15-Dec-11	12-Mar-12	FREEFORD FORD SALES LIMITED	#12029	12029	C	12	22-Feb-12	0	5	\$5.05	\$150	80	13	2	IN	TX	UT	UT	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CELL LIGHT	#12029	V42	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	10-Feb-12		ROBIN FORD SALES LTD.	#12029	NPP	2	22-Feb-12	-1	492	\$0.00	\$62	48	1	IN	TX	UT	UT	NO CODES TSB 12 2 10 FOUND D1 BANK MISSES. INSPECT LAMP CAME ON D	#12029	V42	PT	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	22-Dec-11	16-Dec-11	PHIL LONG FORD OF BROWNSVILLE	#12029	RECALEM	24	20-Mar-12	1	4984	\$0.00	\$35	14	IN	TX	UT	UT	PERFORM SELF TEST. PERFORMED TSB 12 2 10. ENGINE LIGHT CAME ON	#12029	V52	PT	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	RECALEM	24	20-Mar-12	1	4984	\$0.00	\$35	14	IN	TX	UT	UT	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER	#12029	V52	PT	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	17-Nov-11	15-Dec-11	RICKART FORD	#12029	RECALEM	24	24-Mar-12	4	3872	\$0.00	\$34	73	IN	TX	UT	UT	PERF SELF TEST. P0301 CHECKED OASIS. REWAS RETURNER STATES THAT	#12029	V29	PT	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	TFF6	F	A	T	12	10-Feb-12	10-Feb-12	COURTESY FORD, INC.	#12029	RECALEM	24	24-Mar-12	1	4984	\$0.00	\$35	14	IN	TX	UT	UT	TEST DROVE AND VERIFIED CONCERN. USED AS 04 SUBS. ENGINE LIGHT CAME ON	#12029	V29	PT	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#12029	RECALEM	24	26-Mar-12	2	5488	\$0.00	\$32	60	IN	TX	UT	UT	DO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL	#12029	V52	PT	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	9-Nov-11	6-Feb-12	HENDERSON FORD	#12029	RECALEM	24	27-Mar-12	2	1457	\$0.00	\$32	04	IN	TX	UT	UT	PERFORMED TSB #12 2 10. REPROGRAM PCM. CH CUSTOMER STATES CUS	#12029	V48	PT	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	14-Feb-12		WAYNE FORD SALES LTD.	#12029	RECALEM	24	27-Mar-12	2	1457	\$0.00	\$32	04	IN	TX	UT	UT	DIAG CONCERN. STEERING AND ACCELERATION WHEN QUICK ACCEL. FROM	#12029	V48	PT	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	#12029	RECALEM	24	23-Mar-12	3	3345	\$0.00	\$40	08	IN	TX	UT	UT	REPROGRAM PCM PER TPUTER. TO LEARN THE CUSTOMER REPORTS OF	#12029	V52	PT	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	21-Jan-12	6-Feb-12	FREED BEANS FORD OF BROWNSVILLE	#12029	RECALEM	24	28-Mar-12	2	1571	\$0.00	\$36	11	IN	TX	UT	UT	PERFORMED SELF TEST. PERFORMED TSB 12 2 10. ENGINE LIGHT CAME ON	#12029	V29	PT	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF6	F	A	T	12	4-Jan-12	29-Mar-12	TEAGUE FORD LINCOLN	#12029	RECALEM	24	28-Mar-12	3	1887	\$0.00	\$33	88	IN</											



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM ID	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C2	TW6	F	140K	TC3	AF	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	4025	RECALEM	24	30-Mar-12	4	7512	90.00	528.04	0	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#103	V42	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	24	29-Mar-12	2	9082	968.63	993.00	0	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	9-Mar-12	21-Mar-12	COLE & BIRD FORD LINCOLN, INC.	4025	RECALEM	24	5-Apr-12	1	11	55.17	598.27	0	PA	CHECK TESTED. POWER LOSS PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#103	V52	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	4025	RECALEM	24	14-Mar-12	1	1488	909.97	1,620.90	7	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	#103	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	4025	RECALEM	24	3-Apr-12	3	7023	300.00	923.55	0	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO ENGINE LIGHT CAME	#1	#103	V29	PT C&C
DIAG - MISFIRE	ENGINE	CBAM007	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	4025	RECALEM	24	20-Mar-12	3	4402	80.00	577.86	0	MI	ECC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	4025	RECALEM	24	5-Apr-12	3	2060	80.00	576.12	0	NC	ROTEST EEC TEST MISSED! FOUND DURING VIS	MISSION AND FUEL MIL	#1	#103	V49	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	4025	RECALEM	24	29-Mar-12	0	70	80.00	929.73	0	PA	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES VEH	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4025	RECALEM	24	12-Mar-12	1	129	80.00	535.07	0	WI	TECH DROVE AND STILL MISFIRE! TECH SWAP	PUEST REQUESTS CEL	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	4025	RECALEM	24	5-Apr-12	4	3048	80.00	536.60	0	NC	REFER TO TSB 12 2 10 AND REPROGRAM CM	CLDIAGNOSIS FOR CHECK	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	4025	RECALEM	24	29-Mar-12	3	5036	80.00	937.12	0	MI	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES ENG	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	4025	RECALEM	24	12-Mar-12	1	1358	80.00	530.60	0	MI	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	4025	RECALEM	24	2-Apr-12	1	608	80.00	529.89	0	MI	ENGINE MISS, NO CODE CONCERN. CK OUT. P	CUSTOMER STATES THA	#1	#103	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	4025	RECALEM	24	2-Apr-12	2	2861	80.00	539.69	0	MI	HOOKEUP IDS CHECKING/GETTING STUMBL	ON H/CUSTOMER STATE	#1	#103	V29	PT C&C
COP	ENGINE	CDFAV005	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4025	RECALEM	24	6-Apr-12	4	3893	984.05	1,142.70	1	MI	ECC TEST P0302 PERFORM POWER BALANCE	REL. CUSTOMER STATES	#1	#103	V29	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	4025	RECALEM	24	10-Apr-12	3	2209	961.70	9203.17	2	NC	TECH00L ROUTED TEST AND RECORD FULL	THROTTLE. CHECK EN	#1	#103	V29	PT C&C
COP	ENGINE	CDX0200	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	9-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	4025	RECALEM	24	11-Apr-12	3	9335	588.88	1,152.05	1	MI	ECC ENGINE MISFIRE. ROAD TEST. FNPT	TESTS 3. CUSTOMER	#1	#103	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	10-Feb-12	17-Mar-12	KENALL FORD	4025	RECALEM	24	11-Apr-12	-1	1358	80.00	527.51	0	MI	RTR TEST. IDS & EEC TEST [ME. CLEARED	CODES & C.S. HE WAS	#1	#103	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	22-Feb-12	17-Mar-12	BANGHOLD FORD, LLC	4025	RECALEM	24	9-Apr-12	-1	3054	3397.71	4471.15	0	MI	RETRIVED CODE P0430 FROM PCM REPLACED	LEFT CATALYTIC CONVE	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	27-Feb-12	17-Mar-12	MINE FORD LINCOLN	4025	RECALEM	24	9-Apr-12	-1	2781	80.00	545.65	0	MI	LEFT CATALYTIC CONVE. EEC TEST P0430	RE. CHECK ENGINE LI	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	4025	RECALEM	24	2-Apr-12	-1	1234	3458.89	5848.97	1	MI	DIAG REPLACED LEFT CONVERTER AND REPR	GRAM. CUSTOMER STATE	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CODE007	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	8-Dec-11	10-Feb-12	GREENHAWY FORD, INC.	4025	RECALEM	24	3-Apr-12	2	1388	808.90	9847.16	0	MI	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LI	#1	#103	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	4025	RECALEM	24	23-Mar-12	-2	4033	524.64	993.36	1	MI	VERIFIED CONCERN DUE TO EEC P0430	RE. S. CHECK I/OLE	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	4025	RECALEM	24	4-Apr-12	-2	4208	344.35	9515.86	1	MI	PERFORMED TSB AND REPLACED LEFT CAT	AND DRIVEABILITY.	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	4025	RECALEM	24	5-Apr-12	1	768	1413.00	949.33	1	MI	VERIFIED CONCERN IDS SELF TEST P0430	CON. AMBER WARNIN	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	4025	RECALEM	24	6-Apr-12	-1	3434	80.00	545.65	0	MI	PERFORM EEC SYSTEM. INNOV REPROGRAM	PCM. CUSTOMER STATE	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	4025	RECALEM	24	6-Apr-12	-1	2787	80.00	501.10	0	MI	PERFORM EEC KOEO, KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	4025	RECALEM	24	4-Apr-12	4	7865	80.00	931.12	0	MI	ECC TEST PCM 20 NO DTC'S PRESENT. REPR	ENGINE. HESITATES/SUR	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	24	29-Mar-12	1	4982	80.00	532.50	0	MI	ECC TEST EEC CODE P0306. [AND ROAD TEST	AFTER CUSTOMER REQUE	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	4025	RECALEM	24	2-Apr-12	4	9852	90.00	530.30	0	MI	TESTED EEC SYSTEM. KOEO, P0306. REPR	HT PASSING CHECK I	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	23-Jan-12	11-Feb-12	KRYE FORD LINCOLN	4025	RECALEM	24	9-Apr-12	-1	800	80.00	527.15	0	MI	CHECKED DTC'S AND PERFORMED TSB. C	USTOMER STATES CHE	#1	#103	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	4025	RECALEM	24	30-Mar-12	1	1762	80.00	531.20	0	MI	visual inspect OK for code all pass ok	oasis reprogram [cu	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	4025	RECALEM	24	5-Apr-12	3	6199	80.00	531.71	0	MI	RAN PINPOINT TESTS. MIST REPROGRAM	WITH E29 CUSTOMER	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	9-Jan-12	21-Jan-12	JOE MCKAY CAPITAL FORD	4025	RECALEM	24	23-Mar-12	1	3449	80.00	530.92	0	MI	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	29-Jan-12	17-Feb-12	MERLE KELLY FORD, INC.	4025	RECALEM	24	23-Mar-12	1	3449	80.00	530.92	0	MI	ID/EMISSION TEST. KOEO PASS. OCT P0300	NO. CUSTOMER CONCERN	#1	#103	V29	PT C&C
COP	ENGINE	CDK0015	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	9-Jan-12	9-Jan-12	FREB BEANS FORD LINCOLN	4025	RECALEM	24	9-Apr-12	-1	29	588.88	1186.02	1	MI	ENGINE RUNS ROUGH CHECK ENGINE LI	ON DEALER STATES THE	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	29-Jan-12	31-Dec-11	GENTLE STEFFY FORD, LLC	4025	RECALEM	24	19-Apr-12	4	2781	804.05	979.16	0	MI	ECC TEST EEC SYSTEM. INNOV REPR	ENGINE. HESITATES/SUR	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	4025	RECALEM	24	7-Apr-12	2	3890	80.00	530.70	0	MI	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATE	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	5-Jan-12	9-Mar-12	WILSON MOTORS	4025	RECALEM	24	3-Apr-12	1	2696	80.00	533.05	0	MI	TESTED ON IDS NO DTC PREPROGRAM	PCM AS PER ENGINE	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AF	29-Jan-12	17-Feb-12	FREESE MOTORS, INC.	4025	RECALEM	24	9-Apr-12	-1	800	80.00	527.15	0	MI	REPL TEST CODES. KOEO PASS. CK	EN. ENGINE FLASHIN	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	140K	TC3	AJ	25-Nov-11	17-Dec-11	FORD LINCOLN OF FRANKLIN	4025	RECALEM	24	9-Apr-12	4	8559	80.00	534.30	0	MI	ECC TEST NO DTC'S REPROGRAM	PCM PER TSB. C	#1	#103	V52	PT C&C

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CL	CF	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	ENGINE	C8TJ0012	2012	1FTFW1ETC1	T8F	F	AF	24-Jan-12	17-Feb-12		SLUDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN-CUSTOMER STATES CHE	#1258	V2	2	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDT0004	2012	1FTFW1ETC7	T8F	F	AF	15-Feb-12	23-Feb-12		PTTSBURG FORD	#3224	RECALEM	#4	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK ENG LIGHTS, NO CODES FOUND TSB 12 12 CUSTOMER STATES CHE	#1258	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T8F	F	AF	1-Dec-11	9-Jan-12		RYAN FORD	#1254	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL-C CHECK ENGINE LIGHT	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX	T8F	F	AF	17-Jan-12	18-Feb-12		BUCKEYE FORD LINCOLN, LLC	#1254	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOTIFY REPAIR	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4	T8F	F	AF	3-Jan-12	27-Jan-12		LANDMARK FORD, INC.	#1254	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 12 10 CUSTOMER STATES VEH	#1258	V2	0	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETX	T8F	F	AF	11-Nov-11			RIDGEWOOD FORD SALES LIMITED	#1254	NPF	#1	20-Apr-12	-1	8	\$66.99	\$171.69	1	GA	OH	#	BEET TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC	#1258	V2	0	PT & C
FUEL INJECTOR	ENGINE	C03F004	2012	1FTFW1ET2	T8F	F	AF	3-Jan-12	25-Jan-12		DIETHL FORD	#1254	NPF	#1	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND A2 CUSTOMER STATES CHE	#1258	V2	0	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	T8F	F	AF	23-Nov-11	12-Apr-12		GEORGE STOCKFISH FORD (1987)	#1254	DIAG	#1	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON PCM P0316 PERFORM DIAGNOSTICS	#1258	V2	0	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	T8F	F	AF	10-Mar-12	12-Apr-12		BENSON FORD, INC.	#1254	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11 WHILE DRIVING VEHICLE	#1258	V2	0	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3	T8F	F	AF	1-Mar-12	19-Mar-12		DONNELLY FORD LINCOLN	#1254	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY CUSTOMER STATES CHE	#1258	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1	T8F	F	AF	21-Jan-12	26-Mar-12		COURTESY FORD LINCOLN, INC.	#1254	5.00E+212	E	12-Apr-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED CK ENG SYSTEM KOEO PASSED KOEC P0300 CUSTOMER STATES CHE	#1258	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T8F	F	AF	13-Feb-12	23-Feb-12		NORTHSHORE FORD	#1254	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VEHICLE OWNER CONCERN, CHECK FOR DTCS, P0305 OWNER STATES REF	#1258	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4	T8F	F	AF	22-Nov-11	4-Feb-12		JOE COOPER FORD, INC.	#1254	RECALEM	#4	16-Apr-12	1	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST EEC S/M CALIBRATION TSB 12 12 10 C.CEL ON DRIVES GRM	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AF	28-Feb-12	9-Apr-12		MACX GRUBBS FORD, INC.	#1254	RECALEM	#4	18-Apr-12	1	890	\$0.00	\$0.00	0	GA	MS	#	CODE P0306 P0300 RSB #12 02 10 CUSTOMER STATES TRM	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AF	28-Nov-11	23-Feb-12		ARROW FORD, INC.	#1254	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$37.76	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 12 10 REPROGRAM CUSTOMER STATES WH	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AF	22-Dec-11	30-Jan-12		PARKWAY FORD SALES, INC.	#1254	RECALEM	#4	19-Apr-12	1	6444	\$0.00	\$33.50	0	GA	ND	#	CHECK EEC REFLASH PCM PER TSB 12 12 10 CHECK FOR SURGE MISS	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AF	1-Dec-11			KEN KNAPP FORD SALES LTD	#1254	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFIED CUSTOMER CONCERN TSB 12 02 10 APPHITES ENGINE MISS	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AF	2-Dec-11	28-Dec-11		COURTESY FORD LINCOLN	#1254	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 12 10 VERIFY ENGINE SUI CUSTOMER STATES WHEN CL	#1258	V2	0	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5	T8F	F	AF	17-Feb-12			ALBI FORD LINCOLN JULIETTE INC.	#1254	NPF	#1	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	QC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CK EN ALL	#1258	V2	0	PT & C
DIAG - MISFIRE	ENGINE	C0D5X017	2012	1FTFX1ETX	T8F	F	AF	22-Mar-12	13-Apr-12		JIM KEAY FORD LINCOLN SALES LT	#1254	DIAG	#1	24-Apr-12	1	1653	\$0.00	\$139.18	2	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	#1258	V2	0	PT & C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ET2	T8F	F	AF	28-Mar-12	28-Mar-12		WALKER AUTOLEX	#1254	DIAG	#1	11-Apr-12	1	854	\$0.00	\$73.11	1	GA	LA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	#1258	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4	T8F	F	AF	19-Nov-11	31-Dec-11		PACKEY WEBB FORD	#1254	5.00E+212	E	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TEST EEC, CODE P0403, REPLACE CAT CONVERTER, CUSTOMER STATES TH	#1258	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1	T8F	F	AF	30-Jan-12	10-Feb-12		THE FORD STORE MORGAN HILL	#1254	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	VERIFIED CONCERN, CTR CHECK P0303, REPROGRAM CUSTOMER STATES INC	#1258	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T8F	F	AF	17-Jan-12	15-Feb-12		AWKS FORD CORPORATION	#1254	RECALEM	#4	11-Apr-12	2	8013	\$405.35	\$521.18	1	GA	CA	#	CONVERTOR FAULTED EEC TEST, CODE P0303, REPROGRAM CUSTOMER STATES INC	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4	T8F	F	AF	22-Nov-11	17-Mar-12		HARRIS FORD LINCOLN	#1254	RECALEM	#4	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES TH	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9	T8F	F	AF	23-Jan-12	5-Apr-12		WADE FORD, INC.	#1254	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	GA	#	TEST DROVE, VERIFY CONCERN CK OASIS PERFORM WHEN ON CRUISE CONTROL	#1258	V4	0	PT & MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AF	23-Jan-12	12-Jan-12		HENSIVILLE FORD INC.	#1254	RECALEM	#4	18-Apr-12	3	3978	\$0.00	\$32.65	0	GA	MI	#	CK CAME ON AND STARTED FLASHING, STOP AND CUSTOMER STATES TH	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AF	23-Jan-12	12-Jan-12		KRAPHOL FORD & LINCOLN CD	#1254	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, eec diagnosis, pass, che INTERMITTENT OUT	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1	T8F	F	AF	17-Jan-12	26-Mar-12		LEWIS FORD LINCOLN OF HAYS	#1254	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CK OASIS AND FUL CUSTOMER FOR MISFIRE WH	#1258	V2	0	PT & C
COP	ENGINE	C0TDB007	2012	1FTFW1ET6	T8F	F	AF	25-Jan-12	14-Mar-12		C & G FORD SALES, INC.	#1254	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED DIS, PULLED DOES, CK APPROVAL CODE P CUSTOMER STATES CHE	#1258	V2	0	PT & C
COP	ENGINE	N/A	2012	1FTFW1ET2	T8F	F	AF	2-Feb-12	8-Feb-12		SHERWOOD FORD	#1254	12029	C	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TKN COIL AND PLUG DIAG AND REPORT ENG	#1258	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E00011	2012	1FTFW1ET2	T8F	F	AF	9-Jan-12	6-Feb-12		RUSSELL & SMITH FORD, INC.	#1254	5.00E+212	E	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERP IDS DIAGDATA DISPLAY CHECK LUST CHK ENG LIGHT	#1258	V2	0	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E00011	2012	1FTFW1ET2	T8F	F	AF	9-Jan-12	6-Feb-12		VERN DIEZEL FORD LINCOLN	#1254	5.00E+212	E	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0303, PERFORM PPTS, REPLACE OUT LACK OF POWER	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AF	6-Mar-12	22-Mar-12		PERFORMANCE FORD	#1254	RECALEM	#4	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 12 10 REPLACE CUSTOMER STATES WH	#1258	V4	0	PT & MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFX1ET8	T8F	F	AF	16-Nov-11	9-Feb-12		THOROUGHBRID FORD	#1254	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVEABILITY CONCERN, CUSTOMER STATES DRIVING	#1258	V4	0	PT & TRANSMISSION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AF	17-Jan-12	14-Mar-12		WERNER FORD	#1254	RECALEM	#4	20-Apr-12	3	3978	\$0.00	\$32.65	0	GA	MI	#	PERFORMED DIAGNOSIS, P0303, P0301 TO LATES, CHECK DRIVEABILITY	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1	T8F	F	AF	17-Jan-12	6-Dec-11		WOODBRIDGE FORD LINCOLN LTD	#1254	RECALEM	#4	23-Apr-12	1	3243	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 12 10, NO CODES IN PCM, HOW UNDER ACCELERATION	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AF	21-Nov-11	31-Dec-11		BERNARD FORD	#1254	RECALEM	#4	24-Apr-12	4	3211	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CALIBRATION, REPROGRAM PCM STATES SES LIGHT CALIB	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2	T8F	F	AF	6-Feb-12	29-Feb-12		ASHIE NO HANG INC.	#1254	RECALEM	#4	23-Apr-12	2	3869	\$0.00	\$38.69	0	GA	NC	#	TEST DROVE NO MISS FELT TEST DROVE WITH US, CUSTOMER HAS EN	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX	T8F	F	AF	2-Feb-12	23-Feb-12		PALM BAY FORD	#1254	RECALEM	#4	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FORD P0305 P0306 MISS FIRE, CUSTOMER STATES, CHE	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AF	15-Jan-12	9-Feb-12		WASCASSET FORD, INC.	#1254	RECALEM	#4	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	ME	#	EEC TESTED SYSTEM CODE P0304 FOUND SSM 24 CEL STARTED FLASHING	#1258	V2	0	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AF	2-Dec-11	13-Feb-12		ROHLING FORD	#1254	RECALEM	#4	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	GA	#	CHECKED FOR DTCS, DROVE VEHICLE TWICE, CUSTOMER CONCERN	#1258	V4	0	PT & MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFX1ET0																								

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION				
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	8-Feb-12	8-Feb-12	12	27-Apr-12	1	3787	3282.57	3353.42	TX	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	30-Jan-12	7-Apr-12	12	24-Apr-12	1	6756	5400.35	5490.49	IL	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHEK ENGINE LIGHT ON	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	28-Feb-12	22-Mar-12	12	18-Apr-12	1	4692	80.00	80.00	WA	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	19-Feb-12	31-Mar-12	12	27-Apr-12	1	2366	80.00	80.00	MI	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLAS	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	4-Jan-12	26-Jan-12	12	24-Apr-12	3	7305	80.00	842.70	OK	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, RUN	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	17-Jan-12	27-Mar-12	12	27-Apr-12	2	2083	80.00	833.37	OH	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUR	CUSTOMER STATES CHE	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	11-Mar-12	2-Apr-12	12	13-Apr-12	1	1354	80.00	80.00	MI	MI	PERFORM TSB 12 2 TO WPI	CHEK ENGINE LIGHT ON	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	1-Feb-12	22-Feb-12	12	14-Apr-12	2	3955	80.00	837.02	MI	MI	SCANNED DTCs P0305 P0316 REPROGRAM PCM P	C S CHECK ENGINE LIGHT	4/28/12	PT C&C		
COP	ENGINE	CSD3008	2012	1FTFW1E100K	T8F	F	14	12	17-Dec-11	13-Mar-12	12	30-Apr-12	3	3321	884.05	1160.70	MI	MI	MIL ON RETRIEVED CONTINUEABLE COMP. TEST	CUSTOMER STATES CHE	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E100K	T8F	F	14	12	13-Jan-12	3-Feb-12	12	20-Mar-12	1	6039	3819.88	11020.03	TX	AB	TECH B054 REPLACE RIG	ADDON AS PER BH RRP	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	10-Jan-12	25-Jan-12	12	27-Apr-12	1	678	5434.31	5536.21	MI	IL	CHEK FOR CODES HAD P0430 CHECKED OASIS	CHEK ENGINE LIGHT ON	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	10-Jan-12	25-Jan-12	12	18-Apr-12	3	5372	5405.35	5476.76	MI	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CHEK ENGINE LIGHT ON	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FTFW1E100K	T8F	F	14	12	8-Dec-11	20-Feb-12	12	28-Apr-12	3	10472	5405.35	5490.26	MI	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	V CUSTOMER STATES ENG	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	18-Dec-11	29-Feb-12	12	27-Apr-12	3	7622	5405.35	5494.38	MI	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	S C CEL JUST CAME ON	4/28/12	PT C&C		
TSB REFLASH	PT C&C	CSD3008	2012	1FTFW1E100K	T8F	F	14	12	22-Jan-12	23-Mar-12	12	28-Apr-12	2	3430	80.00	855.59	MI	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	2-Feb-12	24-Feb-12	12	26-Apr-12	3	6065	80.00	538.41	MI	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFX1E100K	T8F	F	14	12	20-Dec-11	27-Mar-12	12	25-Apr-12	1	56	80.00	938.00	MI	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUN	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	25-Oct-11	30-Dec-11	12	30-Apr-12	5	11497	80.00	535.14	MI	OK	PCM CALIBRATION, PERFORM CO	JUST STATES CHECK EN	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	25-Jan-12	9-Feb-12	12	30-Apr-12	3	10121	80.00	536.33	MI	ND	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	13-Feb-12	16-Mar-12	12	7-Apr-12	1	5162	80.00	536.69	MI	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010		4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	25-Oct-11	30-Dec-11	12	5118	80.00	536.69	MI	MI	CHEK ENGINE LIGHT ON, RUNS RUGH, RETRIE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C				
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	30-Jan-12	3-Feb-12	12	5789	80.00	535.65	MI	OH	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	CUST STATES THIS WAS DOWN	4/28/12	PT C&C				
COP	ENGINE	NA	2012	1FTFW1E100K	T8F	F	14	12	24-Feb-12	5-Apr-12	12	12029	2	2805	561.70	1357.77	MI	SK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CHECK out engine light on	4/28/12	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100K	T8F	F	14	12	27-Feb-12	9-Mar-12	12	12680	30	3275	558.88	5211.63	MI	MI	ROAD TEST AND VERIFY. Road tested then code	HARD ACCEL LIKE PASS	4/28/12	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100K	T8F	F	14	12	13-Feb-12	8-Mar-12	12	12680	30	2758	80.00	546.27	MI	MI	PERFORMED IDS SELF TEST THIS TIME	CS DRIVING IN RAIN W/	4/28/12	PT MALFUNCTION		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100K	T8F	F	14	12	13-Feb-12	8-Mar-12	12	4344	2	2742	80.00	566.04	MI	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHEK ENGINE LIGHT IS	4/28/12	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100K	T8F	F	14	12	19-Dec-11	23-Feb-12	12	7440	2	2447	80.00	560.77	MI	IL	EEC TEST P0308, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	4/28/12	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100K	T8F	F	14	12	19-Dec-11	7-Feb-12	12	7440	2	5088	80.00	549.38	MI	MI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	12-Jan-12	7-Feb-12	12	7440	2	3476	80.00	541.85	MI	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGIN	CHEK ENGINE LIGHT ON	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	8-Nov-11	13-Dec-11	12	7440	2	4922	28	5088	80.00	541.85	MI	MI	TESTED ENGINE COVERED	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	8-Nov-11	13-Dec-11	12	7440	2	17627	5405.35	5480.84	MI	LA	TESTED SYSTEM, REPLACED CONVERTER AND U	RUNNING BAD, SPUTTER	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	27-Feb-12	8-Mar-12	12	1304	2	4522	80.00	581.51	MI	SK	CHECK DTC'S, P0301, NO CONVERTER AT THIS	CHEK ENGINE LIGHT ON	4/28/12	PT C&C		
COP	ENGINE	NA	2012	1FTFX1E100K	T8F	F	14	12	28-Feb-12	7-Apr-12	12	12029	2	861	561.70	1357.77	MI	OR	PERFORM TSB 12 2 TO WPI	CUSTOMER STATES CHE	4/28/12	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFX1E100K	T8F	F	14	12	28-Feb-12	7-Apr-12	12	12029	2	866	561.70	1357.77	MI	SD	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	4/28/12	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100K	T8F	F	14	12	6-Jan-12	7-Apr-12	12	12029	2	867	561.70	1357.77	MI	AB	EEC TEST CODE P0302, PERFORMED PINPOINT	DIAG AND REPORT ON	4/28/12	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100K	T8F	F	14	12	13-Feb-12	20-Mar-12	12	7440	2	813	561.70	1357.77	MI	TX	SCAN FOR CODES, TESTED FOR NOW, SERVIC	CUSTOMER STATES THE	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	14-Dec-11	18-Jan-12	12	500E-212	2	3219	80.00	551.40	MI	NS	CONFIRM ENGINE TEST THIS TIME	CHEK ENGINE LIGHT ON	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	14-Dec-11	18-Jan-12	12	500E-212	2	5898	5293.51	5499.23	MI	BC	ENGINE CHECK ENGIN, TO FIND IT HAS COME	REPAIR FOR CHECK EN	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	5-Feb-12	13-Mar-12	12	500E-212	2	4922	561.70	1357.77	MI	TX	ISS TEST P0308, P0304 MISFIRES CYL #1	ENGINE PERFORMANCE	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	10-Nov-11	20-Jan-12	12	500E-212	2	8844	5405.35	5492.78	MI	TX	VERIFIED CONCERN, FOLLOVED PROGRAMMED P	C S THAT SELL LIGHT IS	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1FTFW1E100K	T8F	F	14	12	27-Feb-12	14-Mar-12	12	500E-212	2	4702	550.44	565.24	MI	MO	EEC TEST 212 CAT CONV, FACT HISTORY ID #050	CK VERT CK ENG LIGHT	4/28/12	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100K	T8F	F	14	12	2-Apr-12	19-Apr-12	12	12029	2	2188	80.00	5113.49	MI	OR	DIAG RAN SCAN TESTS, TESTED FOR P0309	CUSTOMER STATES CHE	4/28/12	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100K	T8F	F	14	12	22-Feb-12	9-Mar-12	12	500E-212	2	864	80.00	526.62	MI	NL	CHEK ENGINE LIGHT ON, PRODUCTION DATE, R	OAD50 CHECK REPORT	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	21-Nov-11	23-Jan-12	12	500E-212	2	10980	3397.71	5417.99	MI	NC	CHECK DTC'S, REPROGRAM PCM AND REPLACE	L4 CHECK ENGINE LIGHT	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	13-Feb-12	16-Mar-12	12	500E-212	2	8913	3397.71	5507.77	MI	KS	P0430 LEFT BANK CONVE REPAIRS, TESTED SO	CK FOR AT RISHRA	4/28/12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E100K	T8F	F	14	12	29-Nov-11	23-Dec-11	12	500E-212	2	3887	5248.98	5632.00	MI	FL	ISS TEST P0430, CHECKED OASIS, PERFORMED	T C S THE CELL WAS ON	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	18-Nov-11	30-Jan-12	12	500E-212	2	3121	80.00	532.22	MI	ON	EEC TEST ROAD TEST MONITOR ROAD TEST POW	FEELS LIKE MISFIRE	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	13-Jan-12	30-Jan-12	12	500E-212	2	58	80.00	547.69	MI	BC	CHEK OASIS FOR TSB 110, REVIEWED TSB	CHEK ENGINE LIGHT ON	4/28/12	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E100K	T8F	F	14	12	5-Dec-11	12-Dec-11	12	500E-212	2	1786	80.00	540.78	MI	IL	VERIFY ROUGH ACCELL WHEN DRIVING, CHECK	O CUSTOMER REPORTS MI	4/28/12	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E100K	T8F	F	14	12	20-Jan-12	20-Mar-12	12	500E-212	2	3860	80.00	510.44	MI	IL	CHECKED EEC P0308 TEST CAN DUPLICATE CO</					



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LIT	LINE	ENGINE	CLANS	CC	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	YR	GR	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E4C	T	F	F	T	AW	3-Jan-12	27-Jan-12		LANDMARK FORD, INC.	#	24	RECALEM	#	34	9-May-12	2		6589	\$434.31	\$516.10	1	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE ON ENG	#	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	T	F	F	T	AW	20-Jan-12	8-Mar-12		RAINBOW FORD SALES INC.	#	24	RECALEM	#	34	1-May-12	2		3667	\$293.51	\$390.84	1	TX	REPLACE TSB P0301 P0306 T1	REPLACED #1 COIL & ENGINE LIGHT ON ENG	#	1	PT MALFUNCTION
EXHAUST	NA	2012	11FFW1E7C	T	F	F	F	T	AW	25-Jan-12	12-Apr-12		TWIN STATE FORD, INC.	#	24	RECALEM	#	34	9-May-12	1		3659	\$413.00	\$468.37	1	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E4C	T	F	F	T	AW	10-Jan-12	22-Mar-12		ECKENROD FORD LINCOLN OF CULLMAN	#	24	RECALEM	#	34	4-May-12	2		2074	\$0.00	\$315.05	0	TX	VERIFY CONCERN K06D SSM 22225 LEAD TO TSB	STATES ENG LAMP CAMER	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E2C	T	F	F	T	AW	10-Feb-12	10-Apr-12		NORTHLAND FORD SALES LTD.	#	24	RECALEM	#	34	11-May-12	2		2134	\$0.00	\$389.48	0	TX	VERIFY CONCERN OF (EVER SPEED CONDITION	ELECTRICAL CONCERN	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	AW	31-Jan-12	2-Feb-12		REPUBLIC FORD LINCOLN, INC.	#	24	RECALEM	#	34	23-Apr-12	3		1781	\$0.00	\$34.83	0	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E3C	T	F	F	T	AW	28-Feb-12	9-Apr-12		BELL MOTORS, INC.	#	24	RECALEM	#	34	3-May-12	1		833	\$0.00	\$0.00	0	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E9C	T	F	F	T	AW	17-Jan-12	9-Mar-12		MILBANK FORD, INC.	#	24	RECALEM	#	34	7-May-12	2		1423	\$0.00	\$27.97	0	WI	TSB 12 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	AW	15-Feb-12	23-Mar-12		SAMES MOTOR COMPANY, INC.	#	24	RECALEM	#	34	9-May-12	2		2172	\$0.00	\$0.00	0	TX	DIAG ENGINE LIGHT ON, RETRIEVED DTC P03	ENGINE SERVICE ENGINE	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E1C	T	F	F	T	AW	28-Jan-12	13-Apr-12		CELEBRATION FORD SALES LTD.	#	24	RECALEM	#	34	11-May-12	1		1685	\$0.00	\$42.05	0	TX	SELF TEST P0303 CHECK OASIS, FOUND SSM	22222 CHECK CAUSE OF ENG	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFX1E6C	T	F	F	T	AW	13-Dec-11	14-Feb-12		FORD LINCOLN OF COOKVILLE	#	24	RECALEM	#	34	10-May-12	3		6600	\$0.00	\$27.96	0	TX	TECHNICIAN REFERENCED TSB# 12 2 10 AND	REPROGRAMMED PCM	#	1	PT MALFUNCTION
COP	ENGINE	CEHC0038	2012	11FFW1E1C	T	F	F	T	AW	27-Feb-12	27-Apr-12		SUNNY KING FORD	#	24	RECALEM	#	34	8-May-12	1		784	\$84.05	\$142.25	2	TX	TEST EEC ROAD TEST WITH MONITOR PERFORM	CUST STATES VEHICLE	#	1	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E9C	T	F	F	T	AW	25-Jan-12	9-Feb-12		MUSCATEL BURNS FORD	#	24	RECALEM	#	34	15-May-12	4		11781	\$58.88	\$113.41	1	TX	VERIFY CONCERN AND WED COIL NOW MISFIRE	CHECK ENGINE LIGHT #	#	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E6C	T	F	F	T	AW	22-Mar-12	2-Apr-12		BARBLE FORD, INC.	#	24	DIAG	#	34	14-May-12	2		3430	\$0.00	\$118.18	1	TX	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TEST MISF	#	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E1C	T	F	F	T	AW	17-Feb-12	31-Mar-12		MCKAY FORD LINCOLN	#	24	DIAG	#	34	2-May-12	2		1428	\$0.00	\$15.28	0	TX	CK ENG LIGHT ON PERFORM EEC TEST WITH	IDS CUSTOMER CLAIMS VEH	#	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E1C	T	F	F	T	AW	17-Feb-12	8-Mar-12		TERRIBONE FORD	#	24	DIAG	#	34	15-May-12	3		5633	\$0.00	\$27.97	0	TX	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS	#	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	T	F	F	T	AW	28-Feb-12	6-Mar-12		SCOTT FORD	#	24	DIAG	#	34	2-May-12	3		3947	\$0.00	\$46.50	1	TX	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST	ON WEAY, W/COIL DOWN	#	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E3C	T	F	F	T	AW	26-Mar-12	30-Apr-12		TEXAS MOTORS FORD	#	24	DIAG	#	34	9-May-12	1		1579	\$0.00	\$54.25	1	TX	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AT FAC, CYS CR ENG LAMP	#	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEHB0008	2012	11FFW1E1C	T	F	F	T	AW	7-Apr-12	30-Apr-12		SMITH CHAIRS FORD LINCOLN	#	24	NPP	#	34	8-May-12	1		571	\$0.00	\$155.61	2	TX	VERIFY CONCERN P0308 PER PRESSURE	TESTER STATES THE	#	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	T	F	F	T	AW	27-Feb-12	27-Apr-12		SUNNY KING FORD	#	24	RECALEM	#	34	8-May-12	1		1429	\$46.35	\$53.80	1	TX	EEC TESTED RAN KOE, KOE FOR FOUND	CUSTOMER STATES THE	#	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CDXA0011	2012	11FFW1E8C	T	F	F	T	AW	12-Feb-12	27-Feb-12		MUSCATEL BURNS FORD	#	24	RECALEM	#	34	24-Apr-12	2		4844	\$405.35	\$488.98	1	TX	VERIFY CONCERN LIGHT, BUT THE UPDATE TO	THE CHECK ENGINE LIGHT	#	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	T	F	F	T	AW	17-Jan-12	9-Feb-12		DISCOVERY FORD LINCOLN	#	24	RECALEM	#	34	28-Apr-12	3		5884	\$405.35	\$488.98	1	TX	VERIFY CONCERN EEC TEST P0430, TSB 12	02 CUSTOMER STATES CHE	#	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFX1E6C	T	F	F	T	AW	31-Jan-12	3-Feb-12		GERBER FORD	#	24	RECALEM	#	34	11-May-12	4		2638	\$449.87	\$533.80	1	TX	VERIFY CONCERN EEC TEST P0308	CHECK ENGINE LIGHT ON	#	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E1C	T	F	F	T	AW	11-Jan-12	27-Jan-12		LONGMONT FORD	#	24	RECALEM	#	34	7-May-12	4		8333	\$405.35	\$503.44	1	TX	DIAGNOSE P0430 EFFICIENCY BANK 2	REPAIR / CONCERN	#	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	T	F	F	T	AW	27-Oct-11	18-Jan-12		PLANET FORD LINCOLN	#	24	RECALEM	#	34	10-May-12	4		17433	\$397.73	\$488.98	1	TX	RECALL CODE EEC TEST P0430, REPROGRAM	PCM, E28 CUSTOMER STATES	#	1	PT MALFUNCTION
CAT - P0430	EXHAUST	NA	2012	11FFW1E7C	T	F	F	T	AW	12-Feb-12	3-Apr-12		PLANET FORD LINCOLN	#	24	RECALEM	#	34	8-May-12	2		4127	\$0.00	\$23.98	0	TX	SCAN TEST KOE, KOE CAN RESET NO CODES	CUSTOMER STATES CHE	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	CEGP317	2012	11FFW1E7C	T	F	F	T	AW	1-Mar-12	16-Mar-12		DOWNEY FORD LINCOLN	#	24	RECALEM	#	34	11-May-12	2		6282	\$0.00	\$0.00	0	TX	VERIFY CONCERN CHECKED OASIS FOUND	AND PCM (engine light on and its m	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFX1E8C	T	F	F	T	AW	27-Jan-12	19-Apr-12		DAYTOWN FORD	#	24	RECALEM	#	34	14-May-12	1		2588	\$0.00	\$35.20	0	TX	CHECK DTC CODE PASS AND REPROGRAM	THE TRUCK STATES WHILE A	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	CEK6007	2012	11FFW1E7C	T	F	F	T	AW	13-Nov-11	24-Dec-12		WOODRIDGE FORD LINCOLN LTD.	#	24	RECALEM	#	34	11-May-12	2		3629	\$0.00	\$36.32	0	TX	TEST STATES	CUSTOMER STATES THE	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	CEK6008	2012	11FFW1E7C	T	F	F	T	AW	10-Nov-11	4-Apr-12		DON BOHN FORD	#	24	RECALEM	#	34	11-May-12	2		669	\$0.00	\$36.69	0	TX	PERFORMED TSB 12 2 10, REPROGRAMMED	PCM, C3 TRUCK IS MISSING ON	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	AW	13-Nov-11	24-Feb-12		ROBERTSON FORD SALES, INC.	#	24	RECALEM	#	34	10-May-12	3		3022	\$0.00	\$36.32	0	TX	VERIFY STUMBLE MISFIRE CONCERN NO	DTC'S DRIVER REPORTS WHEN	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	AW	13-Nov-11	24-Feb-12		ALBERMARLE MOTOR COMPANY	#	24	RECALEM	#	34	10-May-12	3		3022	\$0.00	\$36.32	0	TX	VERIFY CONCERN K06D P1111	CHECK ENGINE LIGHT #	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	AW	31-Jan-12	25-Feb-12		DAVIES FORD, INC.	#	24	RECALEM	#	34	15-May-12	3		6302	\$0.00	\$32.05	0	TX	VERIFY CHECK ENGINE LIGHT BY EEC TEST	KOES CUST STATES CHECK EN	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	CEBF004	2012	11FFW1E4C	T	F	F	T	AW	4-Jan-12	26-Jan-12		RUSTY ECK FORD, INC.	#	24	RECALEM	#	34	15-May-12	4		10134	\$0.00	\$39.10	0	TX	M O 1024 RECALL ENGINE REPROGRAM	PCM PER TSB, CUSTOMER REQUEST	#	1	PT MALFUNCTION
COP	ENGINE	CEVBU007	2012	11FFX1E8C	T	F	F	T	AW	19-Jan-12	24-Apr-12		LAMOLLE VALLEY FORD, INC.	#	24	RECALEM	#	34	22-May-12	1		1499	\$58.88	\$130.25	1	TX	VERIFY CONCERN COIL BALANCE ASGM	SUP CUSTOMER STATES VEH	#	1	PT MALFUNCTION
COP	ENGINE	NA	2012	11FFW1E7C	T	F	F	T	AW	27-Jan-12	26-Mar-12		LONG-LEWIS FORD LINCOLN	#	24	RECALEM	#	34	18-May-12	2		6201	\$64.05	\$161.48	1	TX	KOOL PLUG FAILURE, #807 SELF TEST	P0301, E29 CUST STATES CHECK	#	1	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E7C	T	F	F	T	AW	17-Feb-12	26-Feb-12		WOODRIDGE FORD LINCOLN LTD.	#	24	RECALEM	#	34	10-May-12	3		2952	\$0.00	\$22.92	0	TX	VERIFY CONCERN COIL BALANCE TEST	WHEN DRIVING, ENGINE	#	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	T	F	F	T	AW	17-Feb-12	26-Feb-12		OZARK FORD LINCOLN	#	24	RECALEM	#	34	17-May-12	4		7490	\$84.05	\$122.40	1	TX	M O KIDS TEST P0301 RAN CYL POWER	BALANCE, VERIFY CUSTOMER STATES THA	#	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E1C	T	F	F	T	AW	4-Apr-12	19-May-12		SCIENCE FORD, INC.	#	24	RECALEM	#	34	10-May-12	3		4975	\$302.10	\$700.08	1	TX	EEC DIAG DTC P0303 (P1) P0360	CUSTOMER STATES THE	#	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	T	F	F	T	AW	19-May-12	19-May-12		MIKE REYNOLDS FORD LINCOLN	#	24	RECALEM	#	34	10-May-12	3		4975	\$302.10	\$700.08	1	TX	VERIFY CONCERN EEC TEST P0303	CUSTOMER STATES CHECK EN	#	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	T	F	F	T	AW	8-Feb-12	7-Mar-12		CHAPARRAL FORD, INC.	#	24	RECALEM	#	34	17-May-12	3		8832	\$0.00	\$121.98	2	TX	CKED OUT CK ENGINE, NO MISFIRE	DETECTED, E29 CK ENG LIGHT	#	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFX1E6C	T	F	F	T																							

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	LAB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E16C	T	F	F	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	9F593	17-May-12	2	3503	\$335.05	\$925.96	PA	CHECKED AND PULLED DTC NO. NO DTC'S. DTC	CUST STATES ON COOLD			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2C	T	F	F	6-Mar-12	26-Mar-12	TERRY ORTINSKY RAY FORD SALE	12405	22-May-12	2	4796	\$0.00	\$311.00	PA	SCANNED AND PULLED C AS IT WAS RUNNING. CIG	IS ON AND STARTED. CIG			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2C	T	F	F	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	22-May-12	2	2035	\$0.00	\$55.76	PA	VERIFY CONCERN. EEC STRATEGIES. RESET C	BOSS DOWN WHEN PAS			PT & C
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1E2C	T	F	F	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	DIAG	29-May-12	2	1686	\$0.00	\$91.61	PA	RAN ALL TESTS ALL PAS. OASIS. NFF. CND.	UNDRIVER STATES THAT			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10C	T	F	F	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.0E212	26-May-12	3	7581	\$434.31	\$513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T	F	F	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	RECALEM	9-May-12	4	16075	\$434.31	\$533.50	PA	VERIFIED CHECK ENGINE RECAL EMMA. EMISSION	CUSTOMER STATES ENGINE			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C	T	F	F	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	RECAL	24-May-12	2	6116	\$0.00	\$0.00	PA	TEST EEC AND P0306 RECAL AS PER TSB AND	CLCK ENG LITE CAME ON			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C	T	F	F	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	RECALEM	24-May-12	6	10341	\$0.00	\$40.75	PA	ROAD TEST CONFIRMED. OCM REPROGRAM	CUSTOMER WAS DRIVING			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10C	T	F	F	18-May-12		LONGLEWIS FORD LINCOLN	RECALEM	24-May-12	2	6201	\$0.00	\$35.03	PA	POW CAL AND COOL FUEL WELL. SEE JOB'S	REPAIR CHECK ENGINE LIGHT			PT & C
COP	ENGINE	CEPA1002	2012	1FTFW1E11C	T	F	F	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	12029	23-May-12	3	6597	\$72.09	\$108.71	PA	KOEFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC			PT & C
COP	ENGINE	NA	2012	1FTFW1E6C	T	F	F	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	23-May-12	3	3725	\$68.05	\$138.73	PA	XEEC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENGINE LIGHT			PT & C
COP	ENGINE	CEC2021	2012	1FTFW1E11C	T	F	F	8-Dec-11	28-Dec-11	MULLINAX FORD	12029	23-May-12	6	9204	\$91.50	\$305.73	PA	KINSTAL IDS P0306 RUN ERRS. NO TESTS PPT	E29 CUST STATES CHECK			PT & C
COP	ENGINE	CEA1025	2012	1FTFW1E11C	T	F	F	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	12029	23-May-12	2	8691	\$58.88	\$172.71	PA	CKXOED TO VERIFY C/ INSPECT. NO VISIBLE D	E29 CK ENG LIGHT ON			PT & C
COP	ENGINE	NA	2012	1FTFW1E4C	T	F	F	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	23-May-12	1	2181	\$68.99	\$238.91	PA	CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E11C	T	F	F	8-Dec-11	28-Dec-11	KEN WILSON FORD INC.	DIAG	30-May-12	6	9961	\$0.00	\$39.49	PA	IDS TEST CODE P0306 OASIS CONTACT HISTORY	CLENT STATES TEST			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C	T	F	F	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN OF	DIAG	30-May-12	2	1327	\$0.00	\$42.10	PA	TECH CHECKED AND RECODE AND ROADTESTED	CUSTOMER STATES WHEN			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T	F	F	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	30-May-12	2	2690	\$0.00	\$74.14	PA	CHECKED AND VERIFIED THIS CONCERN	CUST STATES THE CHECK			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T	F	F	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	NFF	29-May-12	2	1327	\$0.00	\$103.00	PA	INSPECTED. ADVISED C/ INJECTOR. THEN WHEN	EEC CHECK ENGINE LITE			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E8C	T	F	F	29-Mar-12	25-Apr-12	CHESTATE FORD	RECALEM	24-May-12	1	2481	\$442.50	\$527.58	PA	RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENGINE			PT & C
COP	ENGINE	NA	2012	1FTFW1E7C	T	F	F	14-Feb-12	13-Jan-12	JENSEN'S LEMARS FORD	12029	23-May-12	5	15183	\$64.05	\$105.32	PA	RECALEM TEST CODE P0305. REPLACED NUMB	CHECK ENGINE LIGHT ON			PT & C
DIAG - MISFIRE	ENGINE	CE4F004	2012	1FTFW1E12C	T	F	F	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	\$0.00	\$68.63	PA	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT F			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E9C	T	F	F	13-Mar-12	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	12029	23-May-12	3	5021	\$58.88	\$138.62	PA	CKXEC VERIFIED CUSTOMER BALANCE TEST	CYLINDR CUSTOMER STATES TH			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E9C	T	F	F	14-Feb-12	7-Mar-12	WALTERBOR MOTOR SALES CO. IN	DIAG	23-May-12	3	5208	\$0.00	\$165.05	PA	DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	A. S CHECK ENGINE LIGHT			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E9C	T	F	F	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	23-May-12	1	1563	\$0.00	\$49.40	PA	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E9C	T	F	F	9-Mar-12	16-Mar-12	SUNSHINE FORD LINCOLN INC.	DIAG	23-May-12	3	1117	\$0.00	\$37.16	PA	TEST VEHICLE RUN ON TEST CK REFERRED	CHECK ENGINE LIGHT ON			PT & C
CATALYTIC CONVERTER	EXHAUST	CE4M007	2012	1FTFW1E10C	T	F	F	14-Feb-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	RECALEM	24-May-12	1	2719	\$0.00	\$31.45	PA	CC 04 BPM RECAL. PERFORM C	TRUCK SHAKING AND			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C	T	F	F	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	RECALEM	24-May-12	6	11420	\$0.00	\$27.22	PA	NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND A			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6C	T	F	F	23-Jan-12	12-Mar-12	MILLER FORD SALES	RECALEM	24-May-12	1	2992	\$0.00	\$26.00	PA	PERFORMED DIAG. CHECKED ENGINE	ENGINE LIGHT ON. DTC			PT & C
ENGINE	ENGINE	NA	2012	1FTFW1E7C	T	F	F	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	12029	23-May-12	4	4849	\$58.88	\$170.51	PA	PERFORM ROAD TEST. C/ IN AT LATEST C/	CUSTOMER STATES EN			PT & C
ENGINE	ENGINE	CE3C3009	2012	1FTFW1E7C	T	F	F	30-Jan-12	22-May-12	TOUSLEY FORD INC.	12029	23-May-12	1	700	\$58.88	\$105.40	PA	XROAD TEST AND DID NOT REMO RELATIVE	COMPR. CHECK ENGINE LIGHT ON			PT & C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E7C	T	F	F	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD.	DIAG	24-May-12	2	5291	\$0.00	\$71.52	PA	SPARK PLUGS. CHECKED ENGINE LIGHT	ON. CHECK ENGINE LI			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T	F	F	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD.	DIAG	8-May-12	2	2186	\$0.00	\$102.18	PA	TEST. P0306. PNP/PC	CHECK ENGINE LIGHT			PT & C
DIAG - MISFIRE	ENGINE	CEW9241	2012	1FTFW1E7C	T	F	F	14-Feb-12	2-Apr-12	STAMFORD FORD SALES LTD.	DIAG	23-May-12	1	1440	\$1,226.05	\$173.11	PA	PERFORMED DIAG. CHECKED REPAIR MAKE	AS. CHECK ENGINE LI			PT & C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E7C	T	F	F	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	5.0E212	22-May-12	2	5462	\$413.00	\$513.38	PA	DIAG EEC TEST. P/POINT H AND FOUND LEFT	CUST STATES CHECK EN			PT & C
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1E7C	T	F	F	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	5.0E212	23-May-12	3	4853	\$397.71	\$464.82	PA	NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND A			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T	F	F	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	5.0E212	23-May-12	1	1440	\$1,226.05	\$173.11	PA	PERFORMED DIAG. CHECKED REPAIR MAKE	AS. CHECK ENGINE LI			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T	F	F	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	5.0E212	23-May-12	2	1050	\$397.71	\$610.39	PA	VERIFY CONCERN. CHECK ENGINE LIGHT	CUST STATES THAT THE			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7C	T	F	F	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	RECALEM	24-May-12	3	3352	\$283.51	\$356.24	PA	VERIFIED CONCERN. W/ENGINE LIGHT. CK	ENGINE LIGHT ON			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T	F	F	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD.	RECALEM	24-May-12	1	3923	\$283.51	\$356.35	PA	REPLACED BANK CATALYTIC CONVERTER AS	PER REPAIR			PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T	F	F	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	24-May-12	4	13688	\$283.51	\$407.37	PA	INSPECTED FOR CEL LIGHT. TSB 12 2 TO	TRUCK DRIVEABILITY GAS			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T	F	F	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	RECALEM	24-May-12	2	4252	\$0.00	\$0.00	PA	CONFIRMED MIL ON. PERFORM NOW. P0430	NOT PRE. CUSTOMER STATES			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T	F	F	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	RECALEM	24-May-12	2	4892	\$0.00	\$39.92	PA	INSPECTED FOR CHECK ENGINE LIGHT ON.	CHECK INSPECT FOR			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E7C	T	F	F	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	RECALEM	24-May-12	3	10207	\$0.00	\$41.72	PA	EEC TEST. NO CODES. CHECK OASIS. SSM	22225. Customer States			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T	F	F	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD.	RECALEM	24-May-12	2	10332	\$0.00	\$42.88	PA	EEC CHECKED CODE P0306 FOLLOWING T	IG. CHECK ENGINE LI			PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T	F	F	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD.	RECALEM	24-May-12	2	3842	\$0.00	\$32.60	PA	REPLACED COILS ON CYL 5 AND T. TEST	DRIVE. DRIVEABILITY			PT & C
COP	ENGINE	NA	2012	1FTFW1E6C	T	F	F	6-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES L	12029	23-May-12	3	5894	\$68.99	\$208.07	PA	TEST TEST PCM. P0304. A SPK PLUG. RFT	MONITOR. DTC REPAIR			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C	T	F	F	22-Mar-12	9-Apr-12	WOOD MOTORS FORD	12029	23-May-12	2	1572	\$133.98	\$157.15	PA	REPLACED COILS ON CYL 5 AND T. TEST	DRIVE. DRIVEABILITY			PT & C
DIAG - MISFIRE	ENGINE	CE8E0017	2012	1FTFX1E7C	T	F	F	9-Jan-12	21-Feb-12	WEBER-HARRIS FORD INC.	6K775	25-Mar-12	2	3002	\$0.00	\$297.28	PA	CHEE TEST PCM. P0304. A SPK PLUG. RFT	MONITOR. DTC REPAIR			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T	F	F	21-Nov-11	14-Dec-11	TENVOPE FORD, INC.	6K775	25-May-12	5	6940	\$0.00	\$34.34	PA	TESTED EEC SYSTEM. P03B12 2.0	SEE CUSTOMER CONC			PT & C
DIAG - MISFIRE	ENGINE	CE4M007	2012	1FTFW1E7C	T	F	F	22-Feb-12	19-Mar-12	ROUNTREE FORD AND FORD LINCOLN	6K775	21-May-12	1	492	\$0.00	\$343.25	PA	PASS CODES NO MISFIRE. RUNNING GREAT	C/AT. CHECK W/ILE			PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E4C	T	F	F	21-Nov-11	9-Jan-12	K&S FORD	6K775	25-May-12	1	1119	\$0.00	\$37.30	PA	RUN EEC TEST AND DID NOT VERIFY CONC	SS. DURING ACCELERATION			PT & C
DIAG - MISFIRE	ENGINE	CE4M004	2012	1FTFW1E7C	T	F	F	15-Feb-12	23-Feb-12	PITTSBURGH FORD	6K775	24-May-12	2	2967	\$0.00	\$79.14	PA	CHECKED CK ENG LIGHT. W/ TRIED TO	REPROGRAM. CUSTOMER			PT & C

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PRD DATE	WARRANTY DATE	DEALER	DEALERSHIP	JOB NO	GR NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	RECALEM	31-May-12	2	3681	2393.51	3372.65	135	NS	NC	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	RECALEM	4-Jun-12	3	3968	8287.07	3381.90	135	NS	QC	1547 VER. DTC P0300 I01 INTERCHANGER LES	COES. VERIFY LA LUMIERE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	RECALEM	5-Jun-12	3	3778	800.00	548.24	11	NS	WI	ECC TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD.	RECALEM	7-Jun-12	2	2576	800.00	557.22	137	NS	AB	VERIFIED CK ENF LITE IS ON IDS TEST P0300	CONSUMER FOR CK ENF LITE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Feb-12	27-Feb-12	LAMORELUX FORD, INC.	RECALEM	4-Jun-12	4	7653	800.00	335.02	0	NS	MA	SELF TESTED AND RECEIVED P0300. RANDOM MIS	CONSUMER STATES VEHICLE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC.	RECALEM	5-Jun-12	3	8400	800.00	332.22	0	NS	OH	RECEIVED MISFIRE CODES P0304 P0305 P0306	RUN WHEN ACCELL TURBO					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	RECALEM	5-Jun-12	3	3429	800.00	331.65	033	NS	NS	CHECKED AND TESTED WITH IDS RETRIEVED CO	WHEN PICKING UP SPEE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	RECALEM	4-Jun-12	3	4027	800.00	333.77	0	NS	NH	PERFORMED SELF TEST (EXERCISE) IF YOU H	CUSTOMER STATES GOOD					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	15-May-12	30-May-12	DEAN ABOUR FORD INC.	RECALEM	1-Jun-12	1	693	800.00	534.54	0	NS	MI	HOOKEED UP IDS AND HAD CODES FOR P0304	P0305 CUSTOMER STATES THA					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	29-Oct-11	17-Apr-12	PRISTINE FORD, INC.	RECALEM	1-Jun-12	2	2312	800.00	333.25	0	NS	FL	PERFORM EEC TEST NO DTC CHECK MODE & NO	INTERCHANGER LES COE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	RECALEM	6-Jun-12	1	724	800.00	548.83	038	NS	AB	VERIFIED CHECK ENGINE SSB 22225 AND REFER	GAS ENGINE MECHANIC					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Feb-12	30-Mar-12	BULLER FORD INC.	RECALEM	5-Jun-12	3	3324	4405.17	5507.85	118	NS	NJ	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	RECALEM	1-Jun-12	3	4468	3300.63	3420.21	118	NS	NC	VERIFIED CONCERN ON 1K OX HFS HP10 PERFORM	CK ENGINE LIGHT ON					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH INC.	RECALEM	11-May-12	5	10157	3397.71	3440.79	118	NS	NE	PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD.	RECALEM	1-Jun-12	5	6991	2363.51	3386.55	122	NS	ON	PERFORMED TSB 12 2 10. REPLACED LEFT HAND	CUST AND REPORT ON A					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	RECALEM	8-Jun-12	1	539	800.00	342.77	118	NS	FL	VERIFIED CONCERN F04E1 ORDERED	CS VEHICLE IS RUNNING					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	22-Feb-12	11-May-12	HALL FORD LINCOLN	RECALEM	4-Jun-12	1	3632	800.00	300.00	0	NS	VA	DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES CHE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Feb-12	3-Jun-12	RAPID FORD	RECALEM	24-May-12	-1	231	800.00	334.85	0	NS	MN	CHECK WITH IDS. FOUND CODE OF P0430. CHECK	COMPLAINT. CHECK EN					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	8-Jun-12	3	2855	800.00	551.09	134	NS	SK	EEC TEST P0304, P0305, P0306. CHECK PCM CALIB	RESTATES SURGES ON					
COP	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	9-Jan-12	21-Feb-12	12029 C	RECALEM	21-May-12	4	4081	588.88	8261.81	218	NS	TX	CHECKED CONCERN PER CYLINDER 6 SHORTED	CUSTOMER STATES CHE					
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD.	RECALEM	4-Jun-12	5	1274	568.99	322.82	268	NS	SK	CHECK ENGINE LIGHT OR 2	CUSTOMER STATES CHE					
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	18-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD.	RECALEM	8-May-12	3	2855	800.00	551.09	134	NS	SK	EEC TEST P0304, P0305, P0306. CHECK PCM CALIB	RESTATES SURGES ON					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Apr-12	24-May-12	MOTOR MOTORS LTD.	RECALEM	4-Jun-12	1	790	800.00	588.18	130	NS	MB	PERFORMED IDS CHECKM OUT OF TOWN. NO PA	CHECK ENGINE WARNIN					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	5-Jan-12	24-Feb-12	POIRIER FORD INC.	RECALEM	28-May-12	4	8923	3288.97	3376.44	135	NS	QC	VERIFY TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Nov-11	26-Jan-12	DAHL FORD MOTORSPORT INC.	RECALEM	6-Jun-12	2	4566	2292.99	3376.52	134	NS	AB	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	RECALEM	6-Jun-12	5	5487	3316.39	3393.60	118	NS	OH	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	5-Oct-11	27-Jan-12	R. D. SAWYER FORD CO. INC.	RECALEM	4-Jun-12	5	3840	3292.99	3399.92	118	NS	NC	VERIFIED CUSTOMER CONCERN, CHECK ENGINE	CHECK ENGINE LIGHT ON					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Dec-11	27-Jan-12	DIXIE FORD	RECALEM	6-Jun-12	3	3840	3292.99	3399.92	118	NS	NC	PERFORM CHECK ENGINE TEST. CUSTOMER	STATES CHECK EN					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD.	RECALEM	11-Jun-12	3	3557	800.00	553.59	130	NS	AB	EEC CHECKED AND RETRIEVED DTC P0300/P0304.	CHECK ENGINE LIGHT ON					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	RECALEM	11-Jun-12	2	4242	900.00	343.21	118	NS	ND	4242 PERFORMED SELF TESTES NO CODES	CUSTOMER STATES CHE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Mar-12	30-Mar-12	BOB JONES'S FORD INC.	RECALEM	6-Jun-12	3	4468	3300.63	3420.21	118	NS	NC	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Dec-11	26-Dec-11	KEN WILLIAM FORD INC.	RECALEM	9-Jun-12	6	10481	800.00	339.72	118	NS	NC	DIAG. KOEO P0300. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CHE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	3-Dec-11	18-Feb-12	GARBISER FORD INC.	RECALEM	8-Jun-12	4	8788	800.00	343.24	118	NS	FL	VERIFIED CONCERN RAN SSM TSB FOUND TSB12	CUSTOMER STATES CHE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	8-Jun-12	3	4081	588.88	8261.81	218	NS	TX	CHECKED CONCERN PER CYLINDER 6 SHORTED	CUSTOMER STATES CHE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	RECALEM	4-Jun-12	2	3852	800.00	338.87	0	NS	NH	SELF TEST P0301, RUN TSB AND SSM. 22225	AD ON REPAIR. CHECK					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	10-Apr-12	2-May-12	DUCHANNE MOTORS LTD.	RECALEM	4-Jun-12	2	2501	800.00	349.57	032	NS	AB	RETURN VERIFY WITH IDS WIT P0300/P0303	CHECK ENGINE LIGHT ON					
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Dec-11	26-Jan-12	DIXIE FORD	RECALEM	6-Jun-12	3	3840	3292.99	3399.92	118	NS	NC	CONFIRMED PREVENTIVE MAINTENANCE	VERIFY CHECK EN					
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	10-Feb-12	25-Mar-12	ADVANTAGE FORD SALES LTD.	RECALEM	11-Jun-12	1	1279	58.29	3153.19	130	NS	AB	XCOMPUTOR HOOKUP CODE P0306 POWER BAL	PLEASE CHECK AND R					
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Apr-12	25-May-12	DAVIS FORD SALES INC.	RECALEM	4-Jun-12	1	640	800.00	500.00	118	NS	MS	THIS VEHICLE WAS TOWED IN WITH A LACK OF	PERK ENGINE LIGHT ON					
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Mar-12	12-Apr-12	PORTSMOUTH FORD	RECALEM	11-Jun-12	2	1279	58.29	3153.19	130	NS	AB	TEST DRIVE. TESTED WITH IDS AS PER SSM	22225. CUSTOMER					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	2-Nov-11	14-Jan-12	PORTSMOUTH FORD	RECALEM	4-Jun-12	5	4468	3300.63	3420.21	118	NS	NH	VERIFIED CONCERN IDS SET LEVEL. CLEARED	CUSTOMER STATES CE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	31-Mar-12	30-Apr-12	FRIEDBERG FORD INC.	RECALEM	12-Jun-12	2	1414	800.00	1103.69	118	NS	DE	TECHNICIAN FOUND CODE IDS DIAG. FOUND	TSB ENGINE MECHANICAL					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	17-Feb-12	9-Mar-12	TUSKET SALES & SERVICE LTD.	RECALEM	7-Jun-12	4	3997	800.00	330.01	134	NS	NS	RAM PCM UPDATE. REPROGRAM PCM TO LATEST	UPDATE FOR BUS ROU					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	27-Feb-12	28-Feb-12	BALDWIN FORD-LINCOLN INC.	RECALEM	12-Jun-12	4	8802	800.00	337.19	118	NS	MO	FOUND ENGINE CUTTING OUT UNDER ACC. RAN	SUS OUTS OUT ON ACCE					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Apr-12	25-May-12	MIT BRYDGES FORD SALES LTD.	RECALEM	2-Jun-12	1	720	800.00	342.80	118	NS	ON	INSPT CAUSE OF MISFIRE. CK DTC CODE P0301	CHECK ENGINE MIL. LI					
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Mar-12	12-May-12	PIONEER FORD	RECALEM	11-Jun-12	2	2788												



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER	WORK ORDER NUMBER	REP. DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REP. STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	26-Mar-12	23-Apr-12	ARMSTRONGS FORD OF HOMESTEAD	#	67	75	25	3260	\$0.00	\$42.89	1	TX	VERIFIED CONCERN, FOLLOWED TSB 12.6.4. NO DTC'S	ENGINE MISFIRE FELT VIB	A4	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	23-May-12	13-Jun-12	PRINCE GEORGE MOTORS LTD	#	67	75	25	6	\$0.00	\$56.82	1	TX	SCAN CODES FOUND P0300, P0304, P0305, P0308	FOUND CHECK ENGINE LIGHT ON	A6	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C4	T	F	F	T	TC3	AF	19-Nov-11	28-Jun-12	DAVE MOORE FORD INC	#	67	75	25	12571	\$300.63	\$382.88	1	TX	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON	A1	2	PT C&C
COP	ENGINE	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	67	75	25	4977	\$66.99	\$172.41	1	TX	REPLACED #2 COIL AND PLUG FOR MISFIRE CONC	ENGINE MISFIRE STILL ON	A4	2	PT C&C
SPARK PLUGS	ENGINE	CFM810	2012	1FFW1E1C6	T	F	F	T	TC3	AF	13-Nov-11	14-May-12	SHERWOOD FORD	#	67	75	25	4946	\$10.56	\$308.24	3	TX	CHECK TEST (CONT CODE) # PLUGS (4) ELECTRODE	CHECK PCM AS VEHICLE	A7	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	28-Feb-12	7-Apr-12	HIXSON AUTOLEX	#	67	75	25	4519	\$292.99	\$375.92	1	TX	TEST DRIVE, RAN CHECK SYSTEM TESTS, PERFORM	CUSTOM STATES CHECK EN	A4	2	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LTEE	#	67	75	25	4096	\$283.51	\$381.92	1	TX	REPLACER CATALYSER GAUCHE ET REPROG	TEMOM DANOMALLE A1	A2	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AJ	11-Jan-12	6-Apr-12	SHAFFER FORD SALES INC	#	67	75	25	2788	\$405.35	\$473.35	1	TX	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AJ	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, OKLAHOMA	#	67	75	25	15	\$0.00	\$44.89	1	TX	PERFORM TSB 12.6.4 PCM UPGRADE FOR MEMORY	CHECK ENGINE LIGHT IS	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C1	T	F	F	T	TC3	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67	75	25	9843	\$0.00	\$39.26	1	TX	CK ENG LIGHT ON DTC P0300, P0303, P0308	CS CHECK ENGINE LIGHT	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	67	75	25	4977	\$13.66	\$72.23	1	TX	PERFORM TSB 12.06.04 AND UPDATED PCM AN	CHECK ENGINE LIGHT FL	A4	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AJ	8-Feb-12	23-Feb-12	MARSHAL WIZERS FORD, INC.	#	67	75	25	9469	\$0.00	\$48.49	1	TX	VERIFY THE ENGINE LIGHT IS ON EEC TEST 3	CK ENGINE LIGHT ON	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	#	67	75	25	7482	\$0.00	\$40.51	1	TX	RUN QUICK TEST P0308 PERFORM TSB 12.6.4	REPLACE VEHICLE W/	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	#	67	75	25	6881	\$0.00	\$37.71	0	TX	RUN EEC DIAG TESTS KOEM P0308 POWER BAL	TECH CUSTOMER STATES WH	A1	2	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	CFE1039	2012	1FFW1E1C2	T	F	F	T	TC3	AF	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES I	#	67	75	25	7274	\$0.00	\$158.06	1	TX	SCANNED, NO CODES, CH FIRM AGO, CONTACTED	ADVISE TO REPAIR FOR	A4	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	3-Dec-11	18-Feb-12	FORD OF OCALA LINCOLN OF OCAL	#	67	75	25	10154	\$410.82	\$463.84	1	TX	DIAG, REPLACE LEFT SIDE CAT CONV. AND REPR	CUSTOMER STATES THE	A1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AJ	7-Mar-12	2-May-12	PERFORMANCE FORD	#	67	75	25	5322	\$300.63	\$388.22	1	TX	TSB 12.06.04 DIAG, CODE ARRIVAL	CUSTOMER STATES THE	A1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFN5507	2012	1FFW1E1C3	T	F	F	T	TC3	AF	9-Nov-11	3-Jun-12	D & D MOTORS INC	#	67	75	25	3274	\$333.72	\$333.72	0	TX	FIXED DOCUMENTS #10.2 P0308 REPLACED BA	CHECK ENGINE LIGHT ON	A1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	17-Feb-12	26-Apr-12	JIM HATHAWAY FORD SALES LEMITE	#	67	75	25	3966	\$283.51	\$356.84	1	TX	PERFORMED SYSTEM TESTS CODE P0430 REPLA	REPAIR CAUSE MIL LIGHT	A1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1C1	T	F	F	T	TC3	AJ	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	#	67	75	25	5868	\$308.24	\$396.44	1	TX	VERIFIED CUSTOMER INSTALLED NEW LEFT BA	DRIVEABILITY GA	A1	2	PT C&C
TSB REFLASH	PT C&C	CFE8109	2012	1FFW1E1C3	T	F	F	T	TC3	AF	11-Feb-12	14-Feb-12	DAVITA FORD	#	67	75	25	14448	\$10.74	\$37.10	1	TX	INSTALLED INTERCOOLER DEFLECTOR AND REPR	CS VEHICLE ENGINE ST	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AJ	10-Feb-12	10-Mar-12	HELFMAN FORD, INC.	#	67	75	25	10950	\$0.00	\$45.79	1	TX	PCM REPROGRAM YES KOEO PASS KOER PASS	CHECK ENGINE LIGHT ON	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	18-Mar-12	5-May-12	LANGDALE FORD COMPANY	#	67	75	25	3880	\$0.00	\$38.02	1	TX	DOES NOT OPERATE TSB DEFLECTOR PLATE PRES	CHECK ENGINE LIGHT ON	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	#	67	75	25	12687	\$0.00	\$38.15	1	TX	EEC TEST PASS MODE B 12.6.4 WAS MULTIPLE	CS AT TIMES ENGINE BL	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AJ	28-Feb-12	4-Apr-12	JONES FORD, INC.	#	67	75	25	3232	\$0.00	\$43.84	1	TX	WARRANTY VERIFY CONCERN, EEC TEST CODES	CUSTOMER STATES THE	A1	2	PT C&C
ENGINE	NA	2012	1FFW1E1C3	T	F	F	F	T	TC3	AF	23-Jan-12	6-Apr-12	LARRY H. MILLER FORD LINCOLN P	#	67	75	25	5767	\$64.05	\$133.24	1	TX	WARRANTY, TEST DRIVE, PLACED COIL AND SPAR	QUEST STATES THAT T	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	13-Jun-12	11-Jul-12	QUATRE FORD LINCOLN	#	67	75	25	11286	\$10.10	\$93.60	1	TX	EEC TEST P0308 PERFORM TSB 12.6.4. NO D	CS ENGINE LIGHT RUNS	A1	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	4-May-12	28-May-12	FORMULE FORD, INC.	#	67	75	25	1056	\$0.00	\$34.48	0	TX	SCORTOR CODE P0300,P0321,1E872 A EST ACU	VERIFY CHECK ENGINE	A2	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AJ	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	#	67	75	25	6991	\$371.89	\$474.83	1	TX	IDS DIAG DTC P0302, CATALYTIC DIAG, BACK PRE	CS THAT CHECK ENGINE	A1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	11-Feb-12	11-Mar-12	LARRY H. MILLER FORD LINCOLN P	#	67	75	25	5414	\$311.63	\$337.10	1	TX	AS PER TSBAN INSTRUCTIONS, CUSTOMER STATE	CHECK ENGINE LIGHT	A1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	18-Nov-11	3-Dec-11	JIM HANSEN'S GATEWAY FORD LINC	#	67	75	25	16358	\$283.51	\$414.81	1	TX	26326 CONNECTED IDS AND PULLED CODES, CH	CHECK AND ADVISE FOR	A6	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1C2	T	F	F	T	TC3	AF	17-Apr-12	28-May-12	WINSTON MOTORS 1975 LTD.	#	67	75	25	1115	\$318.27	\$350.19	2	TX	VERIFIED CELL ON, CHESTEST HIF YES, HPF NO	CS CHECK ENGINE MECHAN	A6	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	11-May-12	11-Jun-12	JIM HANSEN'S GATEWAY FORD LINC	#	67	75	25	16358	\$307.71	\$407.71	1	TX	VERIFIED CONCERN, FULL CUSTOMER APPROV	CUSTOMER STATES THE	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AJ	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	67	75	25	10192	\$17.84	\$57.07	1	TX	CHECK ENGINE LIGHT ON AND RUNNING ROUGH	CHECK ENGINE LIGHT ON	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C4	T	F	F	T	TC3	AF	8-Feb-12	16-Apr-12	BAKTER FORD, INC.	#	67	75	25	10234	\$10.74	\$36.10	1	TX	PERFORM DIAGNOSIS DRIPRAPS, 120844	CUSTOMER STATES THA	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	11-Feb-12	11-Mar-12	DAVITA FORD	#	67	75	25	14448	\$0.00	\$49.99	1	TX	CC 42 KRIED KOEID PASS, KOER PASS, KOE	CHECK ENGINE LIGHT	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	13-Dec-11	11-Jan-12	FRIENDSHIP FORD	#	67	75	25	4658	\$10.74	\$49.42	1	TX	VERIFIED CELL LAMP IS PROGRAMMED PCM AND	CUSTOMER STATES THE	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	29-Mar-12	29-Apr-12	CHESTNUT FORD	#	67	75	25	5898	\$0.00	\$43.90	1	TX	PREFORMED DIAG, P0304, P0305, P0306 UP	CUSTOMER STATES THE	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	30-Jan-12	29-Feb-12	DAVITA FORD	#	67	75	25	14448	\$0.00	\$49.99	1	TX	PERFORM DIAG, CHECK KOER PASS, KOER PA	CUSTOMER STATES THE	A1	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	67	75	25	4762	\$0.00	\$38.82	1	TX	CONFIRMED ON TEST DRIVE DIAG, NO CODES, CO	CUSTOMER STATES THE	A1	2	PT C&C
COP	ENGINE	NA	2012	1FFW1E1C2	T	F	F	T	TC3	AF	7-May-12	28-May-12	HORN FORD SALES LTD.	#	67	75	25	501	\$334.80	\$386.51	2	TX	RETRIEVE DTC'S P0306, TER HARD WAS ABLE TO	CUSTOMER STATES THE	A1	2	PT C&C
COP	ENGINE	CFE8109	2012	1FFW1E1C3	T	F	F	T	TC3	AF	11-May-12	28-May-12	ROUNDTREE MOORE INC	#	67	75	25	4879	\$156.46	\$196.11	1	TX	VERIFIED CONCERN, FULL CUSTOMER APPROV	CS CH ENGINE LIGHT	A1	2	PT C&C
COP	ENGINE	NA	2012	1FFW1E1C3	T	F	F	T	TC3	AF	27-Jan-12	12-Feb-12	WESTERDALE MOTORS DRUMHELLER LTD	#	67	75	25	363	\$66.99	\$163.36	1	TX	CONFIRMED CONCERN, IMPRESSION PASS PER	VEHICLE STARTED RUN	A4	2	PT MALFUNCTION
DIAG - MISFIRE	EXHAUST	NA	2012	1FFW1E1C6	T	F	F	T	TC3	AF	08-Dec-11	11-May-12	WALTERBORO MOTOR SALES CO., IN	#	67	75	25	2335	\$0.00	\$16.58	0	TX	CONNECT IDS, RAN QUICK TEST PASS, RAN PW	BA 4 ENGINE LOST POWER	A1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1C6	T	F	F	T	TC3	AJ	29-Feb-12	2-Feb-12	HIXSON AUTOLEX	#	67	75	25	12482	\$292.99	\$375.92	1	TX	TEST DRIVE, RAN CHECK SYSTEM TESTS, PER	C			

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALER	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLAIM BINNED FUNCTION					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AJ	23-Feb-12	18-Mar-12	LITHIA FORD LINCOLN OF GRAND P	80	6-Jun-12	3	15185	\$292	\$388	36	PA	CHECKED CODES AND P	3030 RETURN, INSPECT	CUSTOMER STATES THE	EN	4/12	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	21-Feb-12	18-Mar-12	DAVID SELF FORD, INC.	80	13-Jun-12	3	6846	\$333	\$401	37	TX	VERIFIED COMPLAINT- P	COILS AND REPROGR	C'S CHECK ENG LIGHT	IS	4/12	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	1-Dec-11	28-Mar-12	TRADITION FORD	80	4-May-12	2	1283	\$283	\$382	35	GA	VERIFIER CONFIRMER	RECALEM (04)	CHECK ENGINE LIGHT	IS	4/12	PT & C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINES	80	25-Jun-12	1	942	\$0	\$51	1	FL	PERFORM INSPECTION, SELF	TEST-P3034, PERFO	CHECK ENGINE LIGHT	IS	4/12	PT & C	
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	80	18-Feb-12	7	18742	\$0	\$48	21	GA	CHECK DTCS, REPROGRAM	PCM PER TSB AND RE	ENGINE SKIP MISS DRIV	IS	4/12	PT & C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AJ	30-Apr-12	14-May-12	LUTHER FAMILY FORD	80	25-Jun-12	1	5739	\$0	\$48	87	PA	NO	PERFORMED TSB 12.6	ECC TESTED CODE P0308	CHECK ENGINE LIGHT	IS	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	19-Dec-11	17-Feb-12	LAUREL FORD INC.	80	20-Jun-12	5	8691	\$12	\$50	40	PA	VERIFIED INSTALL DEFLECTOR	PER TSB 12.6 & 4	CUSTOMER STATES ENG	IS	4/12	PT & C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	17-Jan-12	20-Feb-12	HILLER FORD INC	70	21-Jun-12	5	5287	\$10	\$58	87	WI	PER TSB 12.6 & 4	INSTALLED CAC AIR DAM	4/23 C/S THAT THE ENGIN	IS	4/12	PT & C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	22-Jan-12	13-Apr-12	GRAY SMITH FORD INC.	80	12-Jun-12	3	3393	\$13	\$27	39	FL	MODULE UPDATE	INSTALL CAC AIR DEF	CUSTOMER STATES THE	EN	4/12	PT & C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	80	12-Jun-12	3	4300	\$10	\$4	3	FL	ECC TEST, KODPASS, MILEAGE	TEST FOUND 3	LOW FUEL MILEAGE 12M	IS	4/12	PT & C	
COP	ENGINE	CFVZ0201	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	80	12-Jun-12	1	332	\$58	\$24	10	PA	VERIFY ENGINE MISS ON	NO. CONTACT HO	AROUND 60 MPH VELOC	IS	4/12	PT & C	
DIAG- MISFIRE	ENGINE	CFNL021	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	9-Mar-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	80	21-Jun-12	1	327	\$58	\$8	23	TX	CHECKED CONCERN PER	RETEST AND ROAD TEST	CUSTOMER STATES CHE	EN	4/12	PT & C	
DIAG- MISFIRE	ENGINE	CE4F0015	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	11-Mar-12	28-Mar-12	NORTHWOODS FORD LINCOLN, INC.	80	30-May-12	3	5557	\$0	\$25	22	PA	NO	PERFORMED ECC TEST	KOED DTC P0308	CUSTOMER STATES CEL	IS	4/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	6-May-12	31-May-12	VEGREVILLE FORD SALES & SERVICE	80	21-Jun-12	1	3367	\$0	\$70	33	MS	AB	COULDN'T VERIFY CO	ORDINATION AT THIS TIME, C	GAS ENGINE REPAIR RE	IS	4/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	80	13-Jun-12	5	5177	\$263	\$1	59	BC	AB	ECC TEST RECEIVED CODE	P0430 NORMAL DIAGN	DRIVEABILITY MISS, CHE	EN	4/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	22-Feb-12	21-Mar-12	SOUTHVIEW FORD INC.	80	4-Jun-12	3	7281	\$313	\$37	70	GA	AB	SCAN ENGINE AND FOUN	D CODE FOR LUK COVER	ENGINE RUNS SLIGHTLY	IS	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	80	18-Jun-12	4	4281	\$300	\$338	76	TX	AB	CALIBRATION	RE CALIBRATE PCM	C'S CHECK ENGINE LIGH	IS	4/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	25-Apr-12	13-Apr-12	CITY FORD SALES LTD.	70	12-Jun-12	1	2103	\$296	\$40	57	TX	AB	TECH 8054 P0308 P0304	TSB 12.6 & 4 1208048.5	5 ORDERS FOR WAS ON	IS	4/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	11-Feb-12	13-Mar-12	LUTHER FAMILY FORD	80	21-Jun-12	1	2151	\$10	\$7	1	GA	AB	PERFORMED TSB 12.6	& 4 INSTALLED AIR DEFLECTOR	CUSTOMER CONCERN C	EN	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AJ	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	80	15-Jun-12	3	6103	\$0	\$40	49	TX	AB	TRUCK MISFIRES AND	STALLS AFTER LONG DRIV	CUSTOMER STATES THE	EN	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	21-Mar-12	19-Apr-12	BUTCH OUTALETTE, INC.	80	11-Jun-12	2	6143	\$10	\$53	94	MS	AB	VERIFY CONCERN, PERFORM	ECC TEST DTC	CUSTOMER ENGINE LIGHT	IS	4/12	PT & C
TSB REFLASH	PT C&C	CE4F0018	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	8-Nov-11	5-Dec-11	WENKST FORD INC.	80	26-Jun-12	7	7547	\$0	\$48	87	TX	AB	INSTALL REVISED CALIBRATION	PER TSB 12.6	CHECK DRIVEABILITY	IS	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	23-Apr-12	7-May-12	LANDGOLF FORD COMPANY	80	14-Jun-12	1	2447	\$0	\$38	12	GA	AB	DOES NOT OPERATE TSB	12.6 REPROGRAM PCM	CUSTOMER ENGINE LIGHT	IS	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	80	25-Jun-12	1	721	\$0	\$44	44	FL	AB	TSB 12.6 & 4, ecc diag	retrieve codes p0300, p0304, p0308	CUSTOMER STATES THAT	EN	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	24-Feb-12	13-Mar-12	JACQUES DEALERSHIP	80	4-Jul-12	1	4712	\$0	\$47	42	TX	CC	TSB 12.6 VER. DTC P0300	REPROGRAM PCM	VERIFIER LA LUMIERE	IS	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	23-Apr-12	23-Apr-12	KEN COX FORD, INC.	80	11-Jun-12	2	4350	\$10	\$74	68	TX	AB	RAN ECC TEST, P0300, P0306	P0308 CHECKED INFL	CUSTOMER ENGINE LIGHT	IS	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	15-Feb-12	30-Apr-12	PLANTATION FORD	80	26-Jun-12	2	6357	\$0	\$53	37	PA	AB	ROAD TEST TRUCK NOT	ICE PROCEDURE STEPS	CUSTOMER STATES TRANS	IS	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	15-Mar-12	23-Apr-12	BARTON COMPANY	80	11-Jun-12	1	612	\$12	\$52	35	TX	AB	PERFORM TSB 12.6	C/S	CUSTOMER STATES THE	EN	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	80	14-Jun-12	1	2662	\$11	\$44	57	PA	AB	PERFORM CONCERN CHECK	CODES P0300 P0308	CUSTOMER STATES THE	EN	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	18-Mar-12	30-May-12	WEBER-HARRIS FORD INC.	80	26-Jun-12	1	893	\$30	\$38	35	PA	AB	SHIELD IS IN PLACE,	UPDATED PCM PER TSB	CUSTOMER STATES TRU	EN	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	13-Mar-12	13-Mar-12	CLARENVILLE FORD SALES, INC.	80	12-Jun-12	1	866	\$10	\$14	15	PA	AB	TESTED ECC PROGNOSTIC	PERFORMED	CUSTOMER STATES CHE	EN	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	8-Jun-12	6-Apr-12	HUB CITY FORD, INC.	70	12-Jun-12	3	7064	\$10	\$74	78	FL	AB	VERIFY THE CONCERN	AND PERFORM REPAIR	CUSTOMER STATES CHE	EN	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	12-Jan-12	11-Feb-12	DON DAVIS FORD LINCOLN	80	25-Jun-12	5	6285	\$0	\$45	22	TX	AB	IDS INSTALLED KOED	KOER SELF TEST DTC P0308	CUSTOMER STATES CHE	EN	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	12-Jan-12	13-Mar-12	TOWNSHIP FORD INC.	80	12-Jun-12	1	491	\$10	\$14	14	GA	AB	ROAD TEST, RAN WAT	ERTEST AT 53 MPH	ACCELERATION	IS	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES	80	18-Jun-12	3	6895	\$0	\$65	102	PA	AB	DTCS, CHECK FOR	DEFLECTOR PLATE AND	REPR CHECK FOR	IS	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AJ	9-May-12	29-May-12	DEWEY FORD	80	22-Jun-12	1	2282	\$12	\$4	38	TX	AB	IDS TESTED PASSES,	RAN OASIS INSTALLED	DC DI TRUCK HAS MISS	IS	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	21-Feb-12	23-Apr-12	ARMSTRONG FORD OF HOMESTEAD	80	29-May-12	1	6470	\$0	\$34	31	FL	AB	IDS DIAG DTC'S P0300	NO TESTS E1, E6, CK	VERIFIED C/S THAT	EN	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	80	30-May-12	5	1849	\$20	\$38	47	PA	AB	IDS DIAG DTC'S P0300	NO TESTS E1, E6, CK	VERIFIED C/S THAT	EN	4/12	PT & C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	10-Feb-12	27-Apr-12	CLARENVILLE FORD SALES, INC.	80	29-May-12	1	1867	\$13	\$26	15	TX	AB	CHECK CAUSE OF	ENGINE LIGHT, CHECK	CAUSE OF ENGINE LIGHT	IS	4/12	PT & C
COP	ENGINE	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	7-Feb-12	27-Apr-12	ENCINITAS FORD	80	25-Jun-12	-1	3565	\$84	\$16	14	PA	AB	CAC	K3568 FORD DTC P0301	CYLE CYLINDER ONE	IS	4/12	PT & C
DIAG- MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AF	18-Feb-12	26-Apr-12	TEAM FORD OF MARIETTA	80	21-Jun-12	2	2007	\$68	\$17	71	GA	AB	KVHECHE RUNNING,	ROU1, RETEST	CHECK ENGINE LIGHT	IS	4/12	PT & C
CATALYTIC CONVERTER	EXHAUST	CE1G0314	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AJ	4-Jun-12	4-Jun-12	KARL FLAMMER FORD INC.	80	25-Jun-12	-1	717	\$0	\$48	79	FL	AB	RETEST P0308 P0309	INFORMED CUSTOMER	ENTER DESCRIPTION	IS	4/12	PT & C
CATALYTIC CONVERTER	EXHAUST	CEND9009	2012	1F1FW1E1TC3	TF6	F	BA	TKW	TC3	AJ	23-Feb-12	9-Mar-12	BUTCH OUTALETTE, INC.	80	18-Jun-12	4	7640	\$331	\$39	76	MS	AB	RUN ECC TEST, CODE	P0340 CHECK OVER	AND PE CHECK ENGINE	IS	4/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC3																								



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GO2IS REPORT	DEL YR	VIN	MODEL	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	PN	PN PART NUMBER	PN CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD CL	CLAIM BINNED FUNCTION	
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#	12029	C3	2-Jan-12	6	7529	588.88	1444.38	1	NA	#	CHECK TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS	CUSTOMER STATES VEH	#	12029	12029	PT & C	
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#	12029	C3	12-Jun-12	4	2324	188.81	1157.97	1	NA	WA	#	VERIFY CONCERN, DTC, CODE, AND PLUG FOR CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#	12029	12029	PT & C
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#	12029	C3	25-Jun-12	4	4149	884.05	1154.92	1	NA	MI	#	KM2 12029 - INSPECT FOR PRESSURE PASSED PER CUSTOMER STATES VEH	#	12029	12029	PT & C	
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#	12029	C3	3-Jul-12	2	12	96.99	91.36	1	NA	GA	#	CONVERTER CODE DTC-P0302 ET P0304 EN COURSE R	CHECK ENGINE LIGHT ON	#	12029	12029	PT MALFUNCTION
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD, INC.	#	12029	C3	26-Jun-12	4	17910	588.88	1181.95	1	NA	KS	#	CONVERTER CONCERN, IDS & BAD CYLINDER C3 WHEN DRIVING 55 MPH	CUSTOMER STATES VEH	#	12029	12029	PT & C
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	13-Dec-11	10-Feb-12	WILF'S ELITE FORD SALES LTD.	#	12029	C3	22-May-12	4	10224	861.70	898.78	1	NA	NB	#	ROAD TEST VERIFIED DTC, COIL ROAD TEST VERIFIED	CUSTOMER STATES VEH	#	12029	12029	PT & C
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	19-Jan-12	15-Mar-12	CHILLWACK FORD	#	12029	C3	22-Jun-12	4	4182	566.99	3308.34	2	NA	BC	#	CK 10) MIL ON, EEC TEST PL, LACE COIL AND PLUG CL	ELECTRICAL / LIGHTS ON	#	12029	12029	PT MALFUNCTION
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#	12029	C3	19-Jun-12	4	7954	884.05	1158.72	1	NA	KS	#	MIL ON, IDS TEST, KOER P0302, DCL, POWER BLAKE	CHECK FOR LIGHT ON	#	12029	12029	PT & C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUWATONA, INC.	#	12029	C3	12-Jun-12	2	6109	1144.69	3227.22	1	NA	FL	#	PERFORMED CUSTOMER CK #6 COIL ON PLUG ROAD	CUSTOMER STATES VEH	#	12029	12029	PT & C
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	14-Mar-12	18-May-12	JARRETT-GORDON FORD, INC.	#	12029	C3	27-Jun-12	3	4090	513.77	1106.07	1	NA	FL	#	CONVERTER EEC TEST, DIAL TEST, VER RECK ALL NO	CUSTOMER STATES CHECK EN	#	12029	12029	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	7-Mar-12	2-Apr-12	FEYER FORD AND LINCOLN, INC.	#	12029	C3	25-Jun-12	2	3385	533.98	878.51	1	NA	NC	#	VERIFY CONCERN, SELF-RAN AGAIN TO INJECTOR	CUSTOMER STATES EN	#	12029	12029	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	27-Apr-12	24-May-12	MONMOUTH FORD	#	12029	C3	29-May-12	2	1994	80.00	1148.15	1	NA	CT	#	VERIFY CONCERN, HOOKING CONCERN AT THIS	CUSTOMER STATES CHE	#	12029	12029	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	AF	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#	12029	C3	3-Jul-12	2	3588	90.00	1148.15	2	NA	TX	#	EEC TESTS NO DTCS, DE-ROAD TEST, MON, PID DA	SES LIGHT BLINKED AND	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	12-Mar-12	14-Apr-12	EGGOLF FORD OF BREWARD	#	500E-212	E3	26-Jun-12	3	342	80.00	582.55	1	NA	NC	#	CUST STATE LOSS OF POWER RULED CODES PO	CUSTOMER STATES VEH	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	28-Feb-12	4-Apr-12	WEIKERT FORD INC.	#	500E-212	E3	27-Jun-12	3	9050	3344.27	3444.00	1	NA	FL	#	PERFORMED DIAGNOSIS, REPLACED CONVERTER	CHECK DRIVABILITY ISS	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#	500E-212	E3	12-Jun-12	3	1170	5312.07	3304.08	1	NA	AR	#	CONCERN VERIFIED DTC, P0300, P0306, P0306	DIAGNOSE AND ADVISE	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#	500E-212	E3	25-Jun-12	4	839	3303.03	3307.03	1	NA	AR	#	PP #212 12 12 120604	C3 CHECK ENGINE MIL	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1FTFW1ETC3	TFF	F	AF	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	500E-212	E3	27-Jun-12	5	2097	3311.37	3384.13	1	NA	MS	#	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP	CUSTOMER STATES THA	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	29-Mar-12	24-May-12	MULLINAX FORD	#	500E-212	E3	28-Jun-12	2	4889	3418.56	3819.08	1	NA	FL	#	INSTALL IDS P0430 INSTALL CAT PER TSB PCM UP	EEC TEST STATES CHECK	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	27-Feb-12	20-Mar-12	WILSON WHITE MARSH FORD	#	500E-212	E3	25-Jun-12	4	5478	3384.45	3469.65	1	NA	LA	#	RAN EEC TEST P0430 REPROGRAMMED PCM TO LA	CS THE CHECK ENGINE	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#	500E-212	E3	25-Jun-12	2	3488	5312.07	3392.12	1	NA	AR	#	VERIFY CONCERN, RAN EEC TEST, PULLED CODE	CUSTOMER STATES TRC	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	22-Nov-11	17-Mar-12	MARYVILLE FORD	#	500E-212	E3	22-Jun-12	4	8622	3384.09	3413.84	1	NA	WA	#	TEST DROVE TO TRY TO TEST DROVE	CUSTOMER STATES CHE	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	27-Feb-12	20-Mar-12	CAPITAL FORD LINCOLN OF WILLIAM	#	500E-212	E3	25-Jun-12	4	5478	3384.45	3469.65	1	NA	NC	#	RETRIEVE CODE P0430 REFER LEFT CAT ON	CUST STATES CHECK EN	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	500E-212	E3	28-Jun-12	4	18719	3282.99	3371.44	1	NA	FL	#	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER	T8 CUSTOMER STATES	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#	500E-212	E3	28-Jun-12	4	8005	3308.14	3453.83	3	NA	AB	#	PERFORMED TSB 12 6 4 INSTALL CONVERTER AND	CHECK ENGINE LIGHT ON	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	23-Feb-12	13-Apr-12	HERB CHAMBERLAIN FORD OF WESTBORO	#	500E-212	E3	25-Jun-12	3	2265	3310.07	3412.07	1	NA	MA	#	TECH RAN SELF TEST, PULLED CODE, AD	CUSTOMER STATES CHE	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#	500E-212	E3	11-Jun-12	2	5402	3345.34	3445.07	1	NA	FL	#	PERFORMED DIAGNOSIS, FOUND CODE P0430	CHECK DRIVABILITY ISS	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ETC3	TFF	F	AF	25-Jan-12	23-Mar-12	CAVALIER FORD LINCOLN	#	500E-212	E3	13-Jun-12	3	2643	3311.37	3414.32	1	NA	VA	#	TEST DROVE VERIFY PROBLEM THIS TIME	CUST STATES VEH	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	18-Mar-12	16-Mar-12	GARY FORD SALES LINCOLN	#	500E-212	E3	25-Jun-12	3	2949	3485.84	3485.84	1	NA	FL	#	EEC TEST, RAN END TEST, KOER P0111	CUSTOMER STATES EN	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	18-Mar-12	16-Mar-12	NELSON FORD SALES (2003) INC.	#	500E-212	E3	14-Jun-12	4	2993	3293.51	3385.01	1	NA	BC	#	REFER TO TSB 12 6 4 EEC REPLACE BANK 2	DIAGNOSE FOR CHECK E	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	26-Mar-12	23-Apr-12	JORDAN FORD, LTD.	#	500E-212	E3	2-Jan-12	3	13628	3300.63	3421.27	1	NA	TX	#	VERIFY CONCERN, NO CODES, P0300, CATLYST E	CUSTOMER STATES THE	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	17-Mar-12	22-Mar-12	AL PACKER FORD SALES	#	500E-212	E3	8-Jun-12	3	3491	3311.37	3407.69	1	NA	TX	#	CHECK DTC'S, POWER TRIP, LIGHTS ON, CO	CHECK FOR TRANS	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	CE5E0A18	2012	1FTFW1ETC3	TFF	F	AF	17-Jan-12	22-Mar-12	WAKAHACHIE FORD	#	500E-212	E3	8-Jun-12	3	7319	3312.07	3400.65	1	NA	TX	#	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLA	CHECK ENGINE LIGHT ON	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	4-Jan-12	7-Feb-12	GULF COAST FORD	#	500E-212	E3	7-Jan-12	5	8989	3310.07	3401.81	1	NA	TX	#	LABOR TO VERIFY CONCERN, IDS, DIAG, KOER	CUSTOMER STATES CK EN	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	23-Feb-12	13-Apr-12	WHITNER FORD SALES LTD.	#	500E-212	E3	25-Jun-12	3	4929	3311.37	3397.11	1	NA	NC	#	CONFIRM CHECK ENGINE LIGHT IS ON	CUSTOMER REPORTED	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	500E-212	E3	21-Jun-12	6	8716	3310.07	3401.34	1	NA	TX	#	REPLACED LEFT CAT, INSTALLED INTERCOOLER	CUSTOMER STATES CHE	#	12029	12029	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#	500E-212	E3	18-Jun-12	4	5518	3300.63	3396.88	1	NA	NH	#	VERIFY CUSTOMER CONCERN, CONCERN CODE	P0300, CUSTOMER STATE	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	27-Mar-12	24-Apr-12	TONY FORD SALES, INC.	#	500E-212	E3	25-Jun-12	3	4929	3311.37	3397.11	1	NA	NC	#	PERFORM EEC TEST, P0300, P0306, P0306	CHECK ENGINE LIGHT	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	CE9A0009	2012	1FTFW1ETC3	TFF	F	AF	17-Feb-12	24-Apr-12	DOWNEY FORD LINCOLN	#	500E-212	E3	20-Jun-12	2	14175	3308.14	3377.53	1	NA	NB	#	EEC TEST, COIL CODES, REPROGRAMMED PCM	CUSTOMER STATES UN	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	CF9A0003	2012	1FTFW1ETC3	TFF	F	AF	28-Nov-11	16-Dec-11	CLARENVILLE FORD SALES LIMITED	#	500E-212	E3	18-Jun-12	7	5441	3307.17	3370.46	1	NA	NL	#	VERIFY BUCKING AND MISFIRE, CONCERN	CHECK VEH FOR BUCKI	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	AF	9-Mar-12	16-Apr-12	HUMBERS MOTORS LIMITED	#	500E-212	E3	4-Jun-12	3	5441	3307.17	3368.58	1	NA	NL	#	VERIFY CHECK ENGINE LIGHT ON, CONCERN	CHECK ENGINE LIGHT	#	12029	12029	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3																								

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	QC/IS REPORT	DEL YR	VIN	CHLCE LIT	SN	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	BASE	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BANNED FUNCTION					
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	Tf6	F	AF	TC3	AF	18-Dec-11	11-May-12		DIHLS FORD SALES INC	#	FQ	6K775	24	25-Jun-12	2	#	3293	\$10.04	\$46.65	1	MD	#	IDS TEST FOUND CODE P0430 FOUND TSB 12 6 4	CUSTOMER REPORTS VIB	#	9035	V29 F04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	Tf6	F	AF	TC3	AF	27-Feb-12	13-Mar-12		HONDUY FORD	#	FQ	6K775	24	14-Jun-12	4	#	8495	\$10.04	\$52.77	1	PA	#	CCC E29 CC 42 CAUSAL	REPLISHED THE PCM AND WHILE DRIVING ON	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E71C	Tf6	F	AF	TC3	AF	13-May-12	27-May-12		FORD OF LOWMEADERY	#	FQ	6K775	24	2-Jun-12	2	#	1943	\$12.84	\$61.63	1	VA	#	CHEK TO VERIFY CUSTN PINS AND REPROGRAM	CUSTOMER STATES W/	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E79C	Tf6	F	AF	TC3	AF	4-May-12	28-May-12		DES LAURENTIDES FORD INC.	#	FQ	6K775	24	20-Jun-12	1	#	1665	\$14.63	\$60.44	1	QC	#	VERIFY CHECK ENGINE ALLUME P0304 VERIFIE T31 RENDEMENT MOTEUR	#	9035	V29 F04	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	Tf6	F	AF	TC3	AF	15-May-12	25-May-12		SUNSET COUNTRY FORD LTD.	#	FQ	6K775	24	4-Jul-12	2	#	2381	\$14.63	\$64.67	1	ON	#	INSTALLED AIR DEFLECTOR PLATE AS PER TSB 12 6 4	INSTALLED CAC DEFLECTOR	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	Tf6	F	AF	TC3	AF	11-Dec-11	17-Mar-12		EMMS FORD, INC.	#	FQ	6K775	24	26-Jun-12	4	#	6250	\$0.00	\$45.13	1	TX	#	TEST SYSTEM WITH IDS RECEIVED CODES PAS3	VEHICLE HESITATES W/H	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	Tf6	F	AF	TC3	AF	4-Jun-12	15-Feb-12		KEN WILSON FORD INC	#	FQ	6K775	24	5-Jul-12	5	#	4222	\$0.00	\$39.72	1	NC	#	VERIFY CONCERN PULLED CODES P0316 PERFO	TRAVELING CLIENT STA7	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E79C	Tf6	F	AF	TC3	AF	12-Jan-12	23-Mar-12		DISCOVERY FORD SALES LTD.	#	FQ	6K775	24	28-Jun-12	4	#	6618	\$0.00	\$58.57	1	SK	#	SCAN ELECTRONICS NO CODES PRESENT CHECK	CHECK ENGINE LITE FLA	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	Tf6	F	AF	TC3	AF	8-May-12	13-Jun-12		B. F. EVANS FORD, INC.	#	FQ	6K775	24	20-Jun-12	1	#	1452	\$0.00	\$39.94	1	VA	#	TEST TRANSMISSION, DTC P0430, REPROGRAM	TRANS SHIFTS HARD 23	#	9035	V48 F04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E72C	Tf6	F	AF	TC3	AF	2-May-12	21-May-12		GARNET FORD INC	#	FQ	6K775	24	13-Jun-12	1	#	2161	\$10.04	\$60.61	1	PA	#	INI	PERFORM TSB TO REPLACE TI	CUSTOMER STATES THA	#	9035	V29 F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E75C	Tf6	F	AF	TC3	AF	8-Mar-12	1-May-12		TIMBERLAND FORD	#	FQ	6K775	24	20-Jun-12	2	#	1206	\$0.00	\$36.71	1	PA	#	DIAG, KOER AND KOER CODE P0306 CHECKED O	A CUSTOMER STATES CHE	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E73C	Tf6	F	AF	TC3	AF	13-Jan-12			ORDUS FORD, INC.	#	FQ	6K775	24	11-Jun-12	-1	#	219	\$11.44	\$48.69	1	MI	#	CUSTOMER COMPLAINT [AM PCM TO LATEST CAL	CUSTOMER COMPLAINS	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7XC	Tf6	F	AF	TC3	AF	24-Apr-12	23-May-12		J. C. LEWIS FORD	#	FQ	6K775	24	26-Jun-12	2	#	1337	\$0.00	\$43.68	1	GA	#	RUN IDS TEST KOEG P03	FURTHER AT DESTINATI	CHECK ENGINE LIGHT IS	#	9035	V29 F04	PT C&C
TSB REFLASH	PT C&C	CGBB2004	2012	1FTFW1C2C	Tf6	F	AF	TC3	AF	3-Feb-12	4-Jun-12		VIC BAILEY FORD LINCOLN	#	FQ	6K775	24	30-Jun-12	1	#	2191	\$0.00	\$41.96	1	NC	#	CHECKED AND RECALIBRATED P.C.M. PER T.S.B.	C.S. CHECK ENGINE LIGHT	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C0C	Tf6	F	AF	TC3	AF	29-Mar-12	29-Jun-12		WAYNE AKERS FORD, INC.	#	FQ	6K775	24	25-Jun-12	1	#	826	\$15.95	\$61.67	1	VA	#	EEO TEST, P0304, AS PER TSB 12 6 4	REPROGRAM	CUSTOMER STATES CHK ENG	#	9035	V29 F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	Tf6	F	AF	TC3	AF	7-Feb-12	16-Feb-12		SUPERIOR FORD LINCOLN	#	FQ	6K775	24	30-Jun-12	5	#	4011	\$0.00	\$36.13	1	VA	#	CODE P0306 TSB 12064 VERIFIED CONCERN	COG	COMPUTER ENGINE PER	#	9035	V29 F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	Tf6	F	AF	TC3	AF	21-Mar-12	13-Jun-12		DEARBORN MOTORS LTD	#	FQ	6K775	24	25-Jun-12	1	#	1270	\$0.00	\$53.73	1	VA	#	SCAN FOR CONCERN, CHECK OASIS FOUND TSB	CHECK AND REPAIR FOR	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	Tf6	F	AF	TC3	AF	23-Apr-12	30-May-12		BEAUDRY & LAPOINTE TEE	#	FQ	6K775	24	3-Jun-12	2	#	2164	\$0.00	\$44.16	1	QC	#	VERIFY CHECK ENGINE EST ALLUME ET VEHI	LUMIERE CHECK ENGINE E	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E73C	Tf6	F	AF	TC3	AF	20-Apr-12	18-May-12		PATRICK FORD SALES (1994)	#	FQ	6K775	24	6-Jun-12	1	#	754	\$0.00	\$54.38	1	AB	#	CK CODES GOT P0300 P0305 AND P0306 ON MEM	COMPUTER ENGINE ANA	#	9035	V44 F04	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E71C	Tf6	F	AF	TC3	AF	7-Feb-12	11-Apr-12		BILL HOOD FORD LINCOLN	#	FQ	6K775	24	12-Jun-12	3	#	3678	\$10.74	\$53.68	1	VA	#	TSB 12 06 04 2011 2012 F 150 3.5L GTDI	CHECK DT	CUSTOMER STATES CHE	#	9035	V29 F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	Tf6	F	AF	TC3	AF	14-May-12	30-May-12		ROUNTREE-MOORE INC.	#	FQ	6K775	24	28-Jun-12	1	#	1257	\$0.00	\$42.99	1	VA	#	EEO TEST P0306 CK AIR DEFLECTOR IN INTERCO	DIAGNOSE CHECK ENGINE	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E77C	Tf6	F	AF	TC3	AF	14-May-12	9-Jun-12		RAPID FORD	#	FQ	6K775	24	20-Jun-12	1	#	1001	\$11.44	\$56.40	1	VA	#	VERIFIED CUST COMPLAINT, SCANNED FOR DTCS	COMPLAINT, CUSTOMER	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	COFP001	2012	1FTFW1C7C	Tf6	F	AF	TC3	AF	16-Feb-12	28-Feb-12		LOCKHART MTR CO INC	#	FQ	6K775	24	5-Jul-12	5	#	13214	\$0.00	\$41.52	1	TX	#	VERIFIED MIL LIGHT ON RETRIEVED TROUBLE	CODES HAD A LOSS OF POW	#	9035	V52 F04	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E72C	Tf6	F	AF	TC3	AF	27-Feb-12	19-Mar-12		GORDIE BOUCHER FORD LINCOLN OF	#	BL	12029	CS	14-Jun-12	4	#	7379	\$88.88	\$170.08	1	VA	#	VERIFIED CONCERN PERFORMED EEO DIAG FOUN	CS THE TRUCK SHAKES	#	9035	V52 F04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E73C	Tf6	F	AF	TC3	AF	11-Apr-12	25-Apr-12		AUTOMOBILE VILLENEUVE AMQUII	#	BL	12029	CS	29-Jun-12	3	#	4514	\$66.99	\$128.18	1	QC	#	KVVERIFIER CODE AVEC IDS RATE CYL N06	faite essai LA LUMIERE DU MOTEUR	#	9035	V42 2 JA	V48 F04	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E79C	Tf6	F	AF	TC3	AF	12-Apr-12	28-May-12		KANATA FORD SALES LTD.	#	BL	5 00E212	E	5-Jul-12	2	#	2709	\$293.51	\$381.41	1	ON	#	BE12 CC42 P430 KOEC, CHECK DTCS, REPLACE	CUST STATES CHECK EN	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	Tf6	F	AF	TC3	AF	2-Jun-12	21-Jun-12		EAU CLAIRE FORD LINCOLN	#	BL	5 00E212	E	7-Jul-12	1	#	815	\$95.28	\$77.79	2	VA	#	REPLACED THE RE CATLYETS TOO NUTRIALTE	CS THAT IT LOOKS LIKE	#	9035	V39 F04	SCREEKS & RATTLES	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	Tf6	F	AF	TC3	AF	26-Feb-12	28-Mar-12		PALM BAY FORD	#	FQ	6K775	24	27-Jun-12	4	#	6882	\$13.95	\$56.65	1	VA	#	COMPLETED DIAG FOUND TSB 12 6 4	INSTALLED	CUSTOMER STATES CHE	#	9035	V29 F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E72C	Tf6	F	AF	TC3	AF	27-Feb-12	10-Mar-12		GORDIE BOUCHER FORD LINCOLN OF	#	FQ	6K775	24	14-Jun-12	4	#	7379	\$10.04	\$60.12	1	VA	#	CHECK DTCS FOUND P0301 REFER TO TSB 12 6 4	CS THE CHECK ENGINE	#	9035	V29 F04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E77C	Tf6	F	AF	TC3	AF	23-Apr-12	9-Jun-12		WESLACO FORD, LLP	#	FQ	6K775	24	7-Jul-12	1	#	4627	\$0.00	\$43.69	1	TX	#	RAN KOER KOER RETRIEVED P0306 FOUND TSB	12 6 4	CUSTOMER STATES	#	9035	V29 F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E79C	Tf6	F	AF	TC3	AF	22-Feb-12	5-Apr-12		JIM PENNEY LTD	#	FQ	6K775	24	18-Jun-12	3	#	4037	\$14.63	\$53.78	1	NC	#	CONFIRMED CUSTOMER CONCERN, PERFORMED	CK VEH FOR ENGINE LIG	#	9035	V41 2 JA	V29 F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E73C	Tf6	F	AF	TC3	AF	17-Feb-12	28-Feb-12		PINEWOOD FORD LIMITED	#	FQ	6K775	24	9-Jul-12	5	#	9096	\$0.00	\$67.81	1	ON	#	ROAD TEST RUNS OK, RETRIEVE DTC P0304, P0303	CHECK FOR ENGINE LIG	#	9035	V42 2 JA	V29 F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E76C	Tf6	F	AF	TC3	AF	10-Mar-12	18-Apr-12		BILL JARRETT FORD, INC.	#	FQ	6K775	24	25-Jun-12	3	#	2615	\$12.59	\$54.78	1	VA	#	TEST DRIVE, TO VERIFY	IS	CUSTOMER STATES CHE	#	9035	V29 F04	PT C&C

## 2012 MY 3.5L GTDI P415 Misfire Claims

## 2012 MY 3.5L GTDI P415 Misfire Claims

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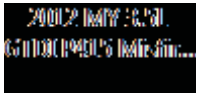
## 2012 MY 3.5L GTDI P415 Misfire Claims

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Thursday, July 12, 2012 1:00 PM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (7/11/12 - 7/12/12)

**Twenty-nine new claims from the last two days**

(12) TSB Reflash  
(10) Catalytic Converter  
(6) COP  
(1) Spark Plug

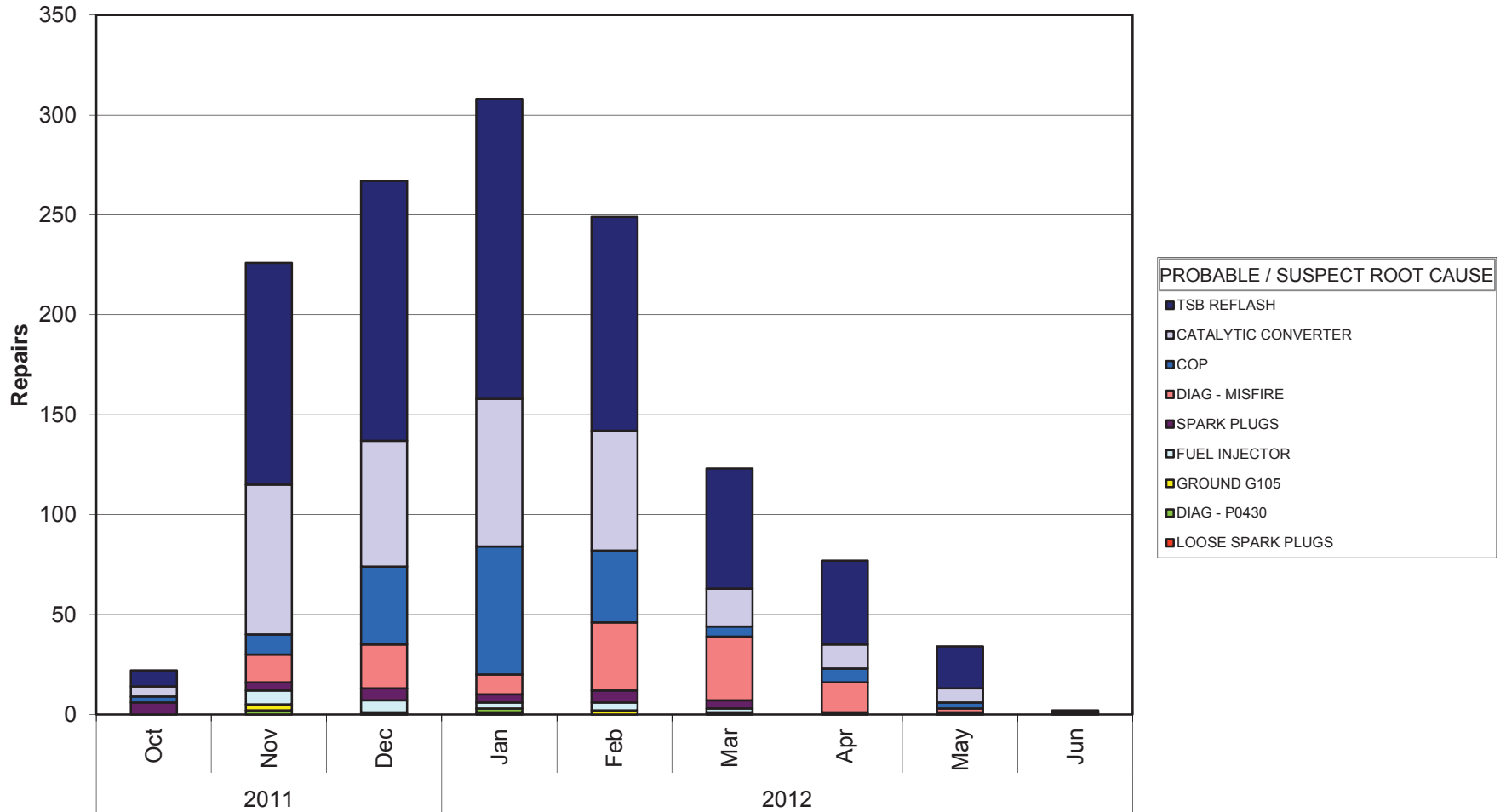


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/11/12**



Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	7	4
	6	6
	3	4
	4	6
	2	4
	1	1
	23	31

DIAG - MISFIRE	COP	
		3
	14	10
	22	39
	10	64
	34	36
	32	5
	15	7
	2	3
	1	
	130	167

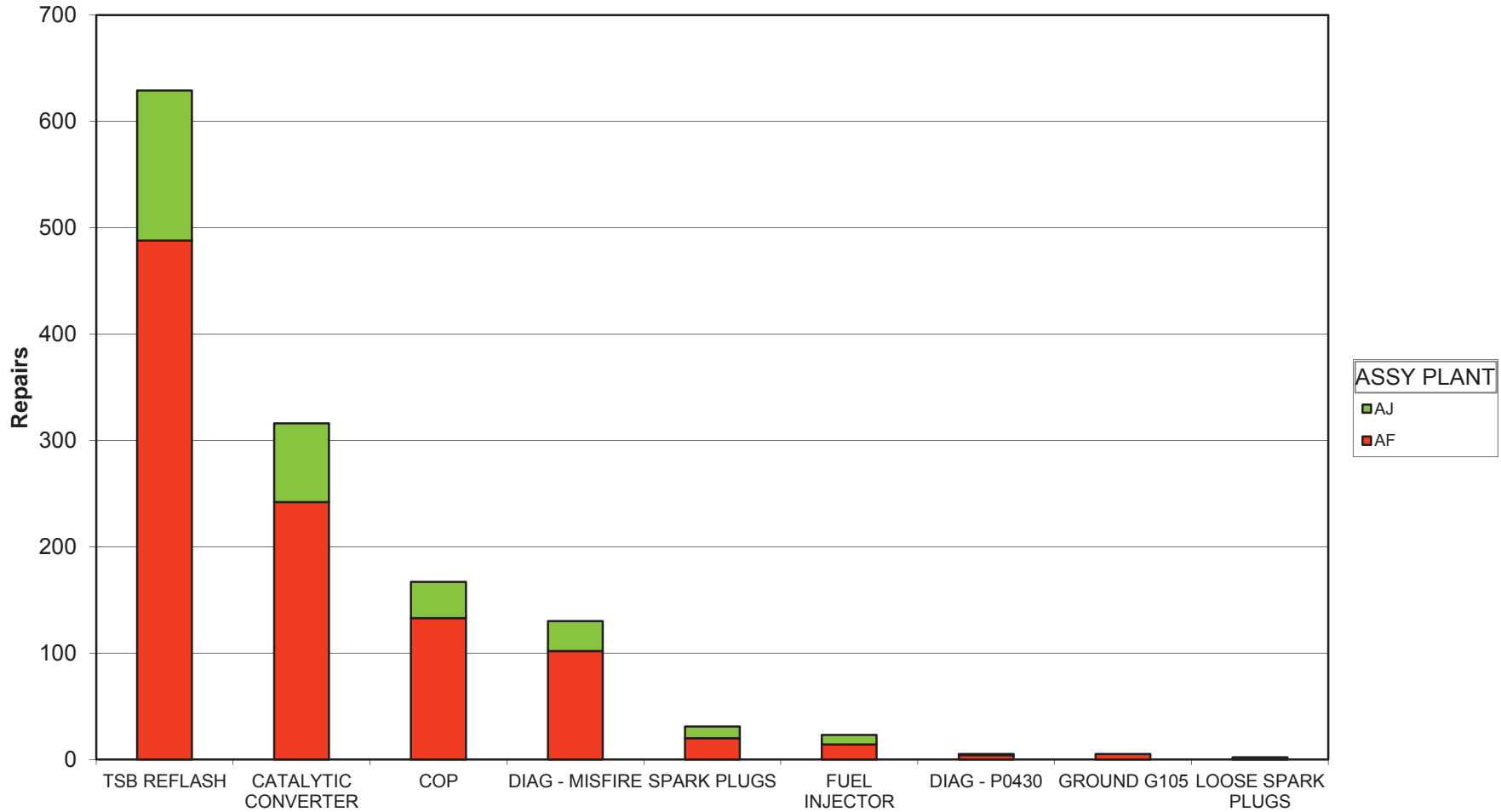
CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	75	111
	63	130
	74	150
	60	107
	19	60
	12	42
	7	21
	1	2
	316	629
		1308



ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/11/12**



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	488	141	629
CATALYTIC CONVERTER	242	74	316
COP	133	34	167
DIAG - MISFIRE	102	28	130
SPARK PLUGS	20	11	31
FUEL INJECTOR	14	9	23
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1009	299	1308



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	VIN	VEHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLF	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FFW1E7C0	TFF	F	14T0K	TC3	AF	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	CA	TEST EEC CODE P0305D7V JES YES JB9 NO JB11	CUSTOMER STATES CHEV	#12029	CA	V52	04	PT C&C
COP	ENGINE	N/A	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	17-Feb-12	0	10	\$64.05	\$179.26	TX	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	#12029	TX	V52	04	PT C&C
SPARK PLUGS	ENGINE	CB0011	2012	1FFW1E7C5	TFF	F	14T0K	TC3	AF	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$55.29	\$210.46	CA	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	#12465	CA	V52	04	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFX1E14C	TFF	F	14T0K	TC3	AF	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	CA	CA	IDS EEC TEST P0303P033 STEE SYSTEM PASS	INSPECT AND ADVISE FC	#12465	CA	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	CBUAF012	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	30-Jan-12	14-Feb-12	EVERY FORD	#12029	20-Feb-12	1	781	\$80.00	\$91.68	TX	TX	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES VER	#12029	TX	V52	04	PT C&C
COP	ENGINE	N/A	2012	1FFW1E7C4	TFF	F	14T0K	TC3	AF	10-Jan-12	11-Feb-12	HILLOREST FORD LINCOLN	#12029	27-Feb-12	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT EEC TO CYLINDER NUMBER	CUSTOMER STATES VER	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	1-Dec-11	16-Jan-12	ALMA FORD INC.	#12029	23-Feb-12	2	2858	\$66.99	\$195.38	TX	TX	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E1C0	TFF	F	14T0K	TC3	AF	7-Dec-11	18-Jan-12	MACK HARK FORD	#12029	28-Feb-12	2	1471	\$465.95	\$469.00	TX	TX	REPLACED DRIVERS SIDE (LEFT) CATALYST (SEE ADD) OWNER PER THE ENGINE	CUSTOMER STATES VER	#12029	TX	V52	04	PT C&C
COP	ENGINE	CBM013	2012	1FFW1E7C0	TFF	F	14T0K	TC3	AJ	15-Dec-11	14-Jan-12	CATALYER FORD LINCOLN	#12029	14-Feb-12	2	1660	\$63.82	\$93.75	VA	VA	FOUND W/AL DRIVING (ING INTO A FUR FOR THIS)	CUSTOMER STATES WHEN CO	#12029	VA	V52	04	PT MALFUNCTION
ENGINE	ENGINE	CBUAF012	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	07-Feb-12	1	503	\$58.88	\$199.24	TX	TX	PERFORMED EEC TEST DATA LOGGER, DISPL	CUSTOMER STATES SEE LI	#12029	TX	V40	07	PT C&C
DIAG - MISFIRE	ENGINE	CAMA0112	2012	1FFW1E7C0	TFF	F	14T0K	TC3	AJ	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	2819	\$80.00	\$215.26	TX	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES SEE LI	#12029	TX	V40	07	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CB001003	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	3-Feb-12	2	2650	\$201.04	\$519.83	TX	TX	CHECK FOR MIL ON AND ERN. NO FIX AVAILABLE	CHECK & REPORT CHECK	#12029	TX	V40	07	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	TX	TX	REPLACED BANK TWO/DRIVERS SIDE/LEFT CAT	CUSTOMER STATES CHEV	#12029	TX	V52	04	PT C&C
COP	ENGINE	N/A	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC.	#12029	5-Mar-12	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SEES LIGHT CAME ON AND	#12029	TX	V52	04	PT C&C
COP	ENGINE	N/A	2012	1FFX1E1K6	TFF	F	14T0K	TC3	AF	18-Nov-11	13-Dec-11	ERWIN MOTORS INC.	#12029	4-Mar-12	3	4369	\$117.77	\$229.40	TX	TX	COOLERS COMPRESSION T/PK COIL TEST OK	COND UP IN LIGHT FLU	#12029	TX	V52	04	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	3-Jan-12	25-Jan-12	DEIHL FORD	#12029	5-Mar-12	2	879	\$5.79	\$98.17	TX	TX	W/AL TEST DRIVE, VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES CHEV	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C0	TFF	F	14T0K	TC3	AF	5-Nov-11	18-Jan-12	HUNT FORD INC.	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	TX	TX	RAN SYSTEMS TEST CONCERN P0340 REPROGRAM	P0340 CUSTOMER STATES THIS	#12029	TX	V52	04	PT C&C
COP	ENGINE	N/A	2012	1FFW1E7C4	TFF	F	14T0K	TC3	AF	9-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2-Mar-12	1	852	\$64.05	\$203.78	TX	TX	ENGINE LIGHT CAME ON, NO COOL AND SPARK	CHECK ENGINE LIGHT	#12029	TX	V52	04	PT C&C
FUEL INJECTOR	ENGINE	CAMA0112	2012	1FFW1E7C0	TFF	F	14T0K	TC3	AJ	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	2819	\$397.25	\$3,949.04	TX	TX	ROAD TESTED AND DIAGN. KFC FUEL FOR E8	CUSTOMER STATES THIS	#12029	TX	V52	04	PT C&C
ENGINE	ENGINE	N/A	2012	1FFW1E7C0	TFF	F	14T0K	TC3	AF	23-Nov-11	14-Feb-12	MCCLEARY FORD	#12029	8-Mar-12	1	1894	\$58.88	\$165.09	TX	TX	IDS TEST DTC P0306 POWER BALANCE, REPLACED	CUSTOMER STATES HAD	#12029	TX	V52	04	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	28-Oct-11	23-Mar-12	COLUMBINE FORD INC.	#12029	6-Mar-12	1	665	\$58.88	\$140.83	TX	TX	IDS TEST INDICATES MIST. MISFIRE IS NO LONG	CUSTOMER STATES CHEV	#12029	TX	V52	04	PT C&C
COP	ENGINE	CBHDE012	2012	1FFW1E7C0	TFF	F	14T0K	TC3	AF	13-Jan-12	31-Jan-12	HOUSTON FORD INC.	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	TX	TX	M/L OF COMPLETED. TECHNICIAN(S): 20683	3.000 MILE FAREY REC	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E1C4	TFF	F	14T0K	TC3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	5174	\$282.57	\$354.59	TX	TX	B3001 CONVERTER TEST, R AND RE TESTED ALL	ORCHEMIE DOME SPKRS. KE	#12029	TX	V52	04	PT C&C
COP	ENGINE	N/A	2012	1FFX1E1C2	TFF	F	14T0K	TC3	AJ	28-Oct-11	23-Mar-12	COLUMBINE FORD INC.	#12029	6-Mar-12	1	665	\$58.88	\$140.83	TX	TX	IDS TEST INDICATES MIST. MISFIRE IS NO LONG	CUSTOMER STATES CHEV	#12029	TX	V52	04	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E7C6	TFF	F	14T0K	TC3	AF	15-Jan-12	18-Jan-12	JACK DEMMER FORD INC.	#12465	13-Mar-12	2	3385	\$5.17	\$121.99	TX	TX	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	#12465	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E1C3	TFF	F	14T0K	TC3	AJ	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	5-Mar-12	2	1883	\$405.35	\$620.35	TX	TX	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHROMES ROUNDS. C/P	#12029	TX	V40	07	PT C&C
COP	ENGINE	N/A	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	15-Jan-12	18-Jan-12	BENNA FORD SUPERIOR	#12029	5-Mar-12	2	1883	\$405.35	\$620.35	TX	TX	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHROMES ROUNDS. C/P	#12029	TX	V40	07	PT C&C
FUEL INJECTOR	ENGINE	CGCER001	2012	1FFX1E1K6	TFF	F	14T0K	TC3	AJ	24-Oct-11	10-Feb-12	CHARLES GABUS FORD	#12029	7-Mar-12	-1	34	\$319.11	\$928.44	TX	TX	RETRIEVED CODE P0304 (EM TEST AND INJECTOR	NEW CARS STATES THAT	#12029	TX	V52	04	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E7C4	TFF	F	14T0K	TC3	AJ	22-Nov-11	16-Dec-11	LITRA FORD LINCOLN OF BOISE	#12029	16-Mar-12	-1	18	\$5.17	\$78.84	TX	TX	IDS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATE	#12029	TX	V40	07	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	17-Jan-12	7-Mar-12	KENTWOOD FORD SALES, INC.	#12029	19-Mar-12	1	507	\$61.70	\$163.38	TX	TX	ABN HP IDS B05 P0303 REPROGRAM TEST NO I	SEE PREVIOUS HISTORY	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	CBP8007	2012	1FFW1E7C6	TFF	F	14T0K	TC3	AJ	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#12029	15-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	PN 8212 CODE 42 LEFT P0340 REPAIR. RAN	CUSTOMER STATES CHEV	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	17-Jan-12	18-Jan-12	EXCEL FORD LINCOLN LP	#12029	20-Mar-12	1	4397	\$397.71	\$497.23	TX	TX	FRANK CAT BROKEN. RAN EEC TEST. CUSTOMER	STATE THAT CHECK	#12029	TX	V52	04	PT C&C
COP	ENGINE	N/A	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	21-Dec-11	19-Jan-12	BOBBY FORD, INC.	#12029	20-Mar-12	3	4934	\$58.88	\$116.98	TX	TX	CUSTOMER COMPLAINT (REPORT, COMPLAINT	CODES CHECK ENGINE LIGHT	#12029	TX	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	CBP8007	2012	1FFW1E7C4	TFF	F	14T0K	TC3	AF	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12029	19-Mar-12	1	855	\$64.05	\$138.50	TX	TX	REPLACE BURNED OUT #6 COIL AND SPARKPLUG	OPER QUOTE THE TRUCK	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	7-Nov-11	30-Nov-11	ST THOMAS FORD LINCOLN SALES	#12029	15-Mar-12	1	4397	\$397.71	\$497.23	TX	TX	PERFORMED EEC TEST, RAN OASIS, OK TEST	INSPECT OR CHECK EN	#12029	TX	V52	04	PT C&C
COP	ENGINE	CCPP001	2012	1FFW1E7C0	TFF	F	14T0K	TC3	AF	16-Feb-12	26-Feb-12	LOCKHART MTR GO INC	#12029	15-Mar-12	1	1055	\$64.05	\$207.35	TX	TX	ELECTRONIC VISUAL INSPECTION ROAD TESTED	WITH SCAS 3 CHECK ENGINE LIGHT	#12029	TX	V52	04	PT C&C
FUEL INJECTOR	ENGINE	CBM0109	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	7-Nov-11	5-Dec-11	PHINNEY FORD	#12029	15-Mar-12	1	4397	\$398.63	\$683.12	TX	TX	VERIFIED CUSTOMER CONCERN. NO TSB#	CUSTOMER STATES THAT	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C6	TFF	F	14T0K	TC3	AF	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#12029	22-Mar-12	1	410	\$405.35	\$561.20	TX	TX	EEEC DIAG. DTC P0430, PINPOINT TEST. DCL	CHECK ENGINE LIGHT ON	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C2	TFF	F	14T0K	TC3	AF	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12029	14-Mar-12	1	797	\$405.35	\$497.69	TX	TX	EEEC TEST P0303 PERFORM TSB 12 2 TO	REPLACE ENGINE LIGHT IS	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E1C6	TFF	F	14T0K	TC3	AF	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12029	15-Mar-12	1	7109	\$405.35	\$494.87	TX	TX	REPROGRAM PCM AND REPLACE LEFT CAT	CONV. CHECK ENGINE LIGHT	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C6	TFF	F	14T0K	TC3	AF	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#12029	15-Mar-12	1	3865	\$413.00	\$500.91	TX	TX	PERFORM DIAG. REPROGRAM THE PCM & REPLA	CE2S REPAIR SERVICE EN	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C4	TFF	F	14T0K	TC3	AJ	18-Dec-11	4-Jan-12	MORRIS BUFFALO FORD	#12029	2-Mar-12	2	8423	\$405.35	\$500.35	TX	TX	PCM CALIBRATION APPARENTLY THE TSB DOES	NOT STATES THIS RECHG	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C6	TFF	F																					

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YE	WIN	VEHICLE LINE	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH COMMENTS 3	CLAIM BINNED FUNCTION					
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XC	TFS	F	NA	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, IN	#	24	RECALEM	NA	22-Feb-12	2	3482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#1221	CUSTOMER STATES SON	#	152	2	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTW1E1TC	TFS	F	NA	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	24	RECALEM	NA	17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHI	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	NA	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRH	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	#	24	RECALEM	NA	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#	24	RECALEM	NA	14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CLIENT STATES ENGINE	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	NA	15-Mar-12	2	3580	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	NA	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. RESTARTED TO SHUTTER	CUSTOMER STATES VER	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	NA	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER CUST.	CUSTOMER STATES GET	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	NA	28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES INC	#	24	RECALEM	NA	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	#	152	2	PT C&C
TSB REFLASH	PT C&C	CWC0E008	2012	11FTX1E1TC	TFS	F	NA	26-Jan-12	15-Mar-12	TXIN MOTORS FORD	#	24	RECALEM	NA	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	NA	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGERS AT HIGHWAY	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TC	TFS	F	NA	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	NA	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	2-Dec-11	23-Feb-12	METRO FORD, INC.	#	24	RECALEM	NA	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	#	152	2	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTW1E1TC	TFS	F	NA	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	NA	6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	25-Oct-11	20-Feb-12	GRIFFIN FORD LINCOLN, INC.	#	24	RECALEM	NA	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER	CUSTOMER STATES YER	#	152	2	PT C&C
TSB REFLASH	PT C&C	CAMB1E001	2012	11FTW1E1TC	TFS	F	NA	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	NA	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH U	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	11-Dec-11	13-Feb-12	SUIT HILL FORD	#	24	RECALEM	NA	21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	9-Dec-11	13-Feb-12	NOYES FORD	#	24	RECALEM	NA	21-Mar-12	1	322	\$0.00	\$29.24	0	NA	GA	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	#	24	RECALEM	NA	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER PCM	VERIFY ENGINE LIGHT C	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	NA	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	6-Feb-12	21-Feb-12	SEK FAMILY FORD, INC.	#	24	RECALEM	NA	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	NA	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#	24	RECALEM	NA	23-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	11-Dec-11	30-Dec-11	ALJ DUNSTON FORD	#	24	RECALEM	NA	6-Mar-12	3	4431	\$0.00	\$32.02	0	NA	TX	VISUAL INSPECTION OK. NO PERFORMED PROC	CUSTOMER STATES VER	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	21-Dec-11	11-Jan-12	CHAMPION FORD	#	24	RECALEM	NA	16-Mar-12	3	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	#	152	2	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	11FTW1E1TC	TFS	F	NA	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#	24	RECALEM	NA	15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES ENGINE	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	22-Jan-12	13-Feb-12	WILSON FORD	#	24	RECALEM	NA	15-Feb-12	1	442	\$0.00	\$29.94	0	NA	CA	RED TEST AND CUST. FOUND PER CUST. STATES	TRAF	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	NA	16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	NA	16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN.	DRUNS ROUGH	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	13-Jan-12	13-Jan-12	ZEPHYRUS FORD SALES LTD	#	24	RECALEM	NA	28-Feb-12	1	4922	\$0.00	\$33.89	0	NA	TX	CHECKED DTCS NONE PRESENT AT THIS TIME. B	WHEN GOING UP HILL V	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	NA	28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED EEC SELF TEST. NO FAULT CODE	RUNS ROUGH AT TIMES	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	15-Dec-11	29-Dec-11	SUIT HILL FORD	#	24	RECALEM	NA	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES SURGE	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	15-Dec-11	29-Dec-11	SUIT HILL FORD	#	24	RECALEM	NA	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	HIS HOOKUP REF CODES PASSED PERFORMED T	C/S. TEST SURGING DUT	#	152	2	PT C&C
TSB REFLASH	PT C&C	CBV5X020	2012	11FTW1E1TC	TFS	F	NA	24-Jan-12	24-Jan-12	TIPTON FORD, INC.	#	24	RECALEM	NA	16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 22215	ALDIAG CUSTOMER STATES	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TC	TFS	F	NA	8-Dec-11	8-Dec-11	WEST FORD LINCOLN	#	24	RECALEM	NA	24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 22215 AND	ENGINE	#	152	2	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	11FTX1E1TC	TFS	F	NA	19-Jan-12	19-Jan-12	WEBER-HARRIS FORD, INC.	#	24	RECALEM	NA	23-Feb-12	1	342	\$0.00	\$29.94	0	NA	TX	VERIFIED CONCERN. TEST EEC	CUSTOMER STATES WHE	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	#	24	RECALEM	NA	20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON AC	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	9-Dec-11	29-Dec-11	AUFFENBERG FORD NORTH, INC.	#	24	RECALEM	NA	22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEN STARTS TO JERK U	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#	24	RECALEM	NA	29-Feb-12	1	497	\$0.00	\$33.89	0	NA	TX	PREF DIAG FOR CONCERN. NO CODES ARE PRE	THE ENG WAS RUNNING	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	11-Jan-12	3-Feb-12	ANCIRA FORD	#	24	RECALEM	NA	13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LIT. CONCERNS. VEN B	U42 CUSTOMER STATES	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	#	24	RECALEM	NA	16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	REPAIR FOR VEH SURGIN	#	152	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	NA	8-Dec-11	9-Feb-12	SUIT HILL FORD	#	24	RECALEM	NA	16-Feb-12	1	1310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAM	CUST STATES SURGE MI	#			



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	MODEL	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SALES	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	CF	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFXW1C2C	TFS	F	B	A	T	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	24	22-Mar-12	1	1,508	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	1603	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	TFS	F	B	A	T	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	24	13-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVER STATES VEH	#	1603	V48	0	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	TFS	F	B	A	T	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	24	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	1603	V48	0	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR004	2012	1FFXW1C2C	TFS	F	B	A	T	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	24	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED	CUSTOMER STATES VEH	#	1603	V48	0	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X3	TFS	F	B	A	T	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	24	16-Feb-12	1	105	\$0.00	\$34.01	0	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	27-Jan-12	31-Dec-11	TUSKET SALES & SERVICE LTD	#	24	16-Feb-12	1	9	\$0.00	\$34.01	0	NS	15 TSB CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	CASA003	2012	1FFX1E1C3	TFS	F	B	A	T	13-Dec-11	29-Dec-11	MORROW FORD	#	24	18-Feb-12	2	3188	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	CASA010	2012	1FFXW1E1C3	TFS	F	B	A	T	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	24	16-Feb-12	1	1,284	\$0.00	\$42.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	9-Dec-11	11-Jan-12	CHAMPION FORD	#	24	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	9-Dec-11	14-Jan-12	MEDFORD MOTORS, INC.	#	24	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12 10	CUSTOMER STATES CHE	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	18-Jan-12	10-Feb-12	GATOR FORD	#	24	23-Feb-12	1	1,743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	CS STATES WHEN ACC	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	24	23-Feb-12	1	1,250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10	REPROG	CUSTOMER STATES THE	#	1603	V50	0	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1FFXW1E1C3	TFS	F	B	A	T	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	24	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	7-Nov-11	15-Dec-11	VONDERLAF FORD	#	24	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	31-Jan-12	29-Feb-12	SILSBEE FORD, INC.	#	24	24-Feb-12	1	323	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PINP	CUSTOMER STATES THE	#	1603	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	24	17-Feb-12	1	976	\$0.00	\$34.32	0	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	1603	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	24	12-Mar-12	3	436	\$0.00	\$31.25	0	LA	RAN EEC TEST. SUSPECTED P0300 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	1603	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	24	13-Mar-12	1	1,203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHE	#	1603	V48	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	24	15-Mar-12	1	3,513	\$0.00	\$31.68	0	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#	1603	V48	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	3-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	24	8-Mar-12	1	436	\$0.00	\$32.66	0	TX	135 430 ROAD TEST FOR P0300 REPAIR FOR	P0300 REPAIR FOR TRAN	#	1603	V48	0	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1C1C5	TFS	F	B	A	T	9-Dec-11	9-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	24	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHE	#	1603	V48	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	24	22-Feb-12	3	3,880	\$0.00	\$30.31	0	PA	ROAD TEST VEHICLE CHECK OASIS FOR TBS	FOR CHECK AND REPORT	#	1603	V48	0	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	24	6-Mar-12	3	3,553	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	1603	V48	0	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	12-Mar-12	1	2,331	\$0.00	\$40.06	0	TX	ROAD TEST VEHICLE CHECK OASIS FOR TBS	FOR CHECK AND REPORT	#	1603	V48	0	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	24	17-Feb-12	2	2,382	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 REPROGRAM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	29-Jan-12	29-Dec-11	POWER FORD VALENCIA	#	24	27-Feb-12	2	3,718	\$0.00	\$40.83	0	TX	DIAG CONC PASS KOE PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	24	20-Feb-12	1	441	\$0.00	\$32.44	0	TX	CHECKED TBSB FOUND TSB 12 2 10 FOR ENGINE	ENGINE SURGES AND LO	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	24	12-Mar-12	2	3,123	\$0.00	\$36.83	0	GA	TRUCK LOSING POWER PCM PROGRAMMING	DIAG	CUST STATES TRUCK ST	#	1603	V50	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	29-Jan-12	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	24	16-Mar-12	1	1,415	\$0.00	\$32.66	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3.5 ENGINE HAS SURG	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	24	22-Mar-12	2	1,870	\$0.00	\$31.52	0	TX	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. RE	TRUCK IS BUCKING WH	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	17-Jan-12	12-Dec-11	SCOTT FORD	#	24	23-Mar-12	3	2,058	\$0.00	\$25.89	0	TX	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	17-Jan-12	3-Jan-12	PATTERSON FORD OF ROWIE	#	24	16-Mar-12	1	1,415	\$0.00	\$32.66	0	TX	ROAD TESTED. SUSPECTED P0300 IN SYSTEM. RAN O	ASIS. FEELS LIKE SUR	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	CCPF1004	2012	1FFXW1E1C3	TFS	F	B	A	T	14-Jan-12	20-Jan-12	RAY SCHULTZ FORD INC.	#	24	8-Mar-12	2	1,500	\$0.00	\$34.44	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	3-Feb-12	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	24	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TX	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESIT	#	1603	V50	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	24	21-Feb-12	1	1,088	\$0.00	\$37.34	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI	CS WHILE DRIVING INT	#	1603	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	24	23-Mar-12	1	436	\$0.00	\$31.20	0	TX	RECAL REFRESH PER TSB 12 02 10	CUSTOMER ENGINE LI	#	1603	V29	0	PT C&C	
TSB REFLASH	PT C&C	CMX4009	2012	1FFXW1E1C3	TFS	F	B	A	T	3-Feb-12	3-Feb-12	JIM ROBINSON FORD LINCOLN, INC.	#	24	8-Mar-12	1	1,415	\$0.00	\$32.66	0	TX	IDS DIAG P0300 POSSIBLE UNUPDATED PCM UN	CUSTOMER STATES UN	#	1603	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	24	15-Mar-12	1	355	\$0.00	\$29.03	0	TX	REPROGRAM PCM PER TSB 12 02 10	CUSTOMER STATES UN	#	1603	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	24	24-Mar-12	1	290	\$0.00	\$36.40	0	TX	CK ENG LIGHT WAS NOT 1 RETEST ALL OK AT	CHEK ENGINE LIGHT ON	#	1603	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	11-Dec-11	31-Jan-12	DIXON FORD LINCOLN, LLC	#	24	16-Mar-12	2	2,126	\$0.00	\$33.63	0	TX	CK ENG LIGHT WAS NOT 1 RETEST ALL OK AT	CUSTOMER STATES VEH	#	1603	V48	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	9-Dec-11	30-Dec-11	ELK GROVE FORD	#	24	8-Mar-12	3	3,111	\$0.00	\$46.00	0	TX	TEST DRIVE VEHICLE. CAN NOT DUPLICATE O	RVE CUSTOMER STATES	#	1603	V48	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	23-Nov-11	20-Jan-12	JOE MYERS FORD LINCOLN	#	24	16-Mar-12	3	2,132	\$0.00	\$35.49	0	TX	REPROGRAM PCM PER TSB 12 02 10, 120210	CS VEH RUNS RICH BU	#	1603	V48	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	TFS	F	B	A	T	3-Jan-12	15-Jan-12	DOWNTOWN FORD LINCOLN, INC.	#	24	16-Mar-12	3	4,388	\$0.00	\$36.61	0	TX	ROAD TEST TO VERIFY PROGRAM PCM TO THE	LA CS WHEN DRIVING ON						

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CBY4011	2012	1FFW1E1XC	TX	F	A	6-Feb-12	22-Feb-12	PHILPOTT FORD	#12029	RECALEM	34-23-Feb-12	1	418	\$0.00	\$35.12	01	TX	VERIFY TURBO NOT BOOSTING PROPERLY, CHECK CS TURBO NOT BOOSTING				V42	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	25-Jan-12		TUSKET SALES & SERVICE LTD	#12029	RECALEM	34-15-Feb-12	-1	9	\$0.00	\$24.01	03	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	RECALEM	34-17-Feb-12	2	1860	\$0.00	\$24.01	03	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC	TX	F	A	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#12029	RECALEM	34-17-Feb-12	3	8274	\$0.00	\$35.82	01	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#12029	RECALEM	34-22-Feb-12	2	4587	\$0.00	\$37.79	01	GA	INSTALLED IDS AND CHECKED CONCERN, BEING NO DTC CUSTOMER STATES OWN				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12029	RECALEM	34-23-Feb-12	1	3859	\$0.00	\$44.10	01	GA	ROADTEST CONNECT IDS AND PERFORMED SELF TEST, CUSTOMER STATES WHILE ON				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12029	RECALEM	34-23-Feb-12	1	1606	\$0.00	\$37.37	01	GA	VERIFIED CONCERN, CHECK OK AT THIS TIME, CUSTOMER STATES UNCL				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12029	RECALEM	34-27-Feb-12	1	1824	\$0.00	\$34.40	01	GA	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	2-Dec-11	31-Jan-12	STEEF PONTRE FORD LINCOLN	#12029	RECALEM	34-23-Feb-12	1	435	\$0.00	\$0.00	01	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 1. VEHICLE BUICKS WITH SF				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	TX	F	A	14-Nov-11	12-Jan-12	JENNINGS ANDERSON FORD	#12029	RECALEM	34-27-Feb-12	2	2624	\$0.00	\$34.12	01	TX	DI REPROGRAM PCM AS PER TSB 12 2 10. NO CODES, REVALS WHILE DRIVING				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	5-Jan-12	28-Dec-11	RED MCCOMBS FORD	#12029	RECALEM	34-28-Feb-12	3	6381	\$0.00	\$36.16	01	TX	CC 04 PCM UPDATE ACCONT ENGINE SURGES AND QUALITY CHECK INITIAL				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#12029	RECALEM	34-27-Feb-12	3	3114	\$0.00	\$30.79	01	NC	TEST DROVE, KOEC PASS, PERFORMED TSB 12 2 10. CS VEHICLE IS HESITAT				A30	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TX	F	A	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#12029	5.0OE-212	34-12-Mar-12	3	4437	\$405.35	\$500.28	1	NC	SC IDS P0300BANK 2 BELOW THRES. PERP TSB 12 2 0. CUSTOMER STATES CK				A40	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TX	F	A	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#12029	5.0OE-212	34-20-Mar-12	2	1990	\$405.35	\$480.08	1	MO	MS PERFORMED DIAG. LIGHT ON Y P0430 CATALYST CHECK ENGINE LIGHT				A40	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFW1E1TC	TX	F	A	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#12029	DIAG	34-14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAI AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE				A20	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12029	RECALEM	34-23-Mar-12	1	1344	\$0.00	\$46.86	01	NC	CONFIRM CONCERN, REPROGRAMMING CONCERN, CHECK ENGINE LIGHT ON				A40	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	1-Feb-12	22-Feb-12	CHAMPION FORD	#12029	RECALEM	34-20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	NO MIL, PERFORMED KOEC TEST NO DTC REPROG. CHECK ENGINE LIGHT				A40	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#12029	RECALEM	34-22-Mar-12	2	1072	\$0.00	\$31.85	01	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE				A30	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FFW1E1TC	TX	F	A	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12029	12029	34-12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0300 KOEC P CONNECTORS OK REFLAC. CHECK ENGINE LIGHT				A12	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TX	F	A	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#12029	12029	34-23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				A40	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TX	F	A	7-Dec-11	6-Jan-12	BENNETT FORD	#12029	12029	34-23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				A40	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TX	F	A	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12029	RECALEM	34-16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2, SENSOR WAS LEAKING. CUSTOMER STATES THA				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12029	RECALEM	34-26-Mar-12	1	1628	\$0.00	\$26.54	01	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFORM. CUSTOMER ENGINE LIGH				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#12029	RECALEM	34-24-Mar-12	1	978	\$0.00	\$31.84	01	TX	978 REPROGRAM PCM. PULLED CODES, P0300. CS ICE CAME ON WHILE				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#12029	RECALEM	34-21-Mar-12	1	1050	\$0.00	\$32.32	01	MO	DIAGNOSE, REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	7-Feb-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	RECALEM	34-22-Mar-12	2	4593	\$0.00	\$35.18	01	TX	UNABLE TO VERIFY, EEC TEST KOEC P1111, KOEC CUSTOMER STATES MIL				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	8-Feb-12	16-Mar-12	GATEWAY MOTORS, INC.	#12029	RECALEM	34-18-Mar-12	1	4953	\$0.00	\$35.14	01	TX	PERFORMED SELF TEST, TESTED OK. ENGINE LIGHT CAME ON				A30	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FFW1E1TC	TX	F	A	15-Dec-11	23-Jan-12	ED KENLEY FORD INC	#12029	12029	34-22-Mar-12	2	8558	\$845.05	\$112.03	1	TX	VERIFIED CONCERN, FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				A30	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FFW1E1TC	TX	F	A	15-Dec-11	23-Jan-12	ED KENLEY FORD INC	#12029	12029	34-22-Mar-12	2	8558	\$845.05	\$112.03	1	TX	VERIFIED CONCERN, FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				A30	PT	CLAIM BINNED FUNCTION
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1TC	TX	F	A	20-Dec-11		R & S MOTORS, INC.	#12029	12029	34-22-Mar-12	-1	29	\$58.88	\$108.92	1	TX	CHECKED OUT, RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE				A30	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	TX	F	A	17-Feb-12		BENTLEY FORD	#12029	12029	34-22-Mar-12	1	29	\$58.88	\$108.92	1	TX	CHECKED OUT, RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#12029	12029	34-22-Feb-12	0	53	\$5.05	\$150.80	13	TX	DIAGNOSE CHECK ENGINE LIGHT, IGNITION SYSTEM INSPECT FOR CELL LIGHT				A40	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	TX	F	A	10-Feb-12		ROBIN FORD SALES LTD.	#12029	12029	34-22-Feb-12	-1	462	\$0.00	\$62.48	1	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISS. INSPECT LAMP CAME ON DU				A40	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	17-Feb-12		ED KENLEY FORD INC	#12029	12029	34-22-Mar-12	1	462	\$0.00	\$62.48	1	TX	PERFORM SELF TEST, PERFORMED TEST, ENGINE LIGHT CAME ON				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	RECALEM	34-20-Mar-12	4	4894	\$0.00	\$36.73	01	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	27-Nov-11	15-Dec-11	RICART FORD	#12029	RECALEM	34-24-Mar-12	4	3872	\$0.00	\$34.73	01	TX	PERF SELF TEST, P0301 CHECKED OASIS. REWAS RETURNER STATES THA				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	TX	F	A	19-Nov-11	10-Feb-12	COURTESY FORD SALES, INC.	#12029	RECALEM	34-24-Mar-12	4	3872	\$0.00	\$34.73	01	TX	PERF SELF TEST, P0301 CHECKED OASIS. REWAS RETURNER STATES THA				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#12029	RECALEM	34-26-Mar-12	2	5488	\$0.00	\$32.60	01	TX	NO SELF TEST, CHECK OASIS, FIND TSB 12 02 10. CS THAT TRUCK WILL				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	9-Nov-11	6-Feb-12	HENDERSON FORD	#12029	RECALEM	34-27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				A40	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	17-Nov-11	10-Feb-12	WAYNE FORD SALES, INC.	#12029	RECALEM	34-27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				A40	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#12029	RECALEM	34-23-Mar-12	3	3345	\$0.00	\$40.08	01	TX	REPROGRAM PCM PER TPUTER, TO LEARN THE CUSTOMER REPORTS OF				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LIMITED	#12029	RECALEM	34-28-Mar-12	2	1571	\$0.00	\$36.11	01	TX	PERFORM SELF TEST, PERFORMED TEST, ENGINE LIGHT CAME ON				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TX	F	A	4-Jan-12	29-Mar-12	PHIL LONG FORD OF CHAPEL HILLS	#12029	RECALEM	34-28-Mar-12	3	1887	\$0.00	\$38.89	01	TX	PERFORM SELF TEST, PERFORMED TEST, ENGINE LIGHT CAME ON				A30	PT	CLAIM BINNED FUNCTION
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFW1E1TC	TX	F	A	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#12029	9F593	34-14-Mar-12	3	2160	\$143.56	\$602.46	5	VA	EEC TEST FOUND MISFIRE AND TO FAIL. REMOVE UJ4 STATES VEHICLE				A30	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TX	F	A	6-Jan-12	26-Jan-12	CHUCK SPAETH FORD	#12029	RECALEM	34-18-Mar-12	2	2892	\$405.35										





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION					
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	EECT TEST NO CODES, NO TSBIS OR SSMs. NO IN-CUSTOMER STATES CHE	A1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	15-Feb-12	23-Feb-12	PITTSBURG FORD	#1258	RECALEM	#4	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK CODES, NO TSBIS FOUND TSB 12 2 CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#1258	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND C/C	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1258	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10 CUSTOMER STATES VEH	A1	V29	PT & C
COP	ENGINE	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#1258	NPF	#1	20-Apr-12	-1	6	\$66.99	\$171.69	1	GA	OH	#	EECT TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC	A1	V29	PT & C
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	3-Jan-12	25-Jan-12	DIELH, FORD	#1258	NPF	#1	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND A2	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1258	DIAG	#1	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1258	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A1 WHILE DRIVING VEHICLE	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1258	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0304 P0305 P0306 IN MEMORY CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1258	5.00E+212	E	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED EEC SYSTEM KOED PASS CODE P0630 CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#1258	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VEHICLE OWNER CONCERN CHECK FOR DTCS, P0259 OWNER STATES REF	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1258	RECALEM	#4	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST EEC S/M CALIBR PER TSB 12 2 10 C.CEL ON DRIVES GRM	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#1258	RECALEM	#4	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0306 P0308 RSB #12 02 10 CUSTOMER STATES TRM	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#1258	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	TX	#	REPROGRAM PCM REPROGRAM TSB 12 2 10 REPROGRAM CUSTOMER STATES WH	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1258	RECALEM	#4	19-Apr-12	2	6444	\$0.00	\$33.50	0	GA	ND	#	CHECK EEC REFLASH PCM PER TSB 12 2 10 CHECK FOR SURGES M/S	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#1258	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFIED CUSTOMER CONCERN TSB 12 02 05 APPLICATES ENGINE M/S	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1258	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10 VERIFY ENGINE S/L	A1	V29	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1258	NPF	#1	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	QC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CEN ALL	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	C05DX517	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#1	24-Mar-12	1	1653	\$0.00	\$139.18	2	GA	ON	#	DIAG SELF TEST P0305 P15 NOT APPLY BUILD DATA	A1	V29	PT & C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	23-Mar-12	24-Mar-12	WALKER AUTOLEX	#1258	DIAG	#1	24-Mar-12	1	3978	\$0.00	\$32.45	1	GA	LA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1258	5.00E+212	E	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TEST EEC, CODE P0403. REPLACE CAT CONVERTER CK SERVICE ENGINE S/O	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1258	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED EEC TEST CODE P0630. REPLACE CUSTOMER STATES INC	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	17-Jan-12	17-Mar-12	AWKS FORD CORPORATION	#1258	RECALEM	#4	11-Apr-12	2	8013	\$405.35	\$521.18	1	GA	GA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THA	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1258	RECALEM	#4	18-Apr-12	2	2968	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THA	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	22-Nov-11	5-Apr-12	WADE FORD, INC.	#1258	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	GA	#	TEST DROVE, VERIFY CONCORCK OASIS PERFORM WHEN ON CRUISE CONT	A1	V29	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	23-Jan-12	12-Jan-12	HINESVILLE FORD INC	#1258	RECALEM	#4	16-Apr-12	3	3978	\$0.00	\$32.45	1	GA	MI	#	CK CODE NO PRESENT. CKD OASIS AND FUL	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	17-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CD	#1258	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified. eec diagnosis, pass. che	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CKD CODES NONE PRESENT. CKD OASIS AND FUL	A1	V29	PT & C
COP	ENGINE	C0TDB007	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#1258	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED IDS, PULLED DOES, OK APPROVAL CODE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#1258	12029	C	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TYN COIL AND PLUG	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1258	5.00E+212	E	5-Apr-12	2	3500	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERFORM IDS DIAGNOSTIC	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	14-Feb-12	14-Feb-12	VERN IDE FORD LINCOLN	#1258	5.00E+212	E	23-Mar-12	2	2968	\$405.35	\$476.95	1	GA	SD	#	PERFORMED DIAG, P0306, PERFORM PPTS, REPLA	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	2-Feb-12	23-Feb-12	BOSCH FORD SALES, INC.	#1258	RECALEM	#4	23-Apr-12	2	3978	\$0.00	\$32.45	1	GA	IL	#	PERFORMED DIAGNOSIS, P0306, P0308, P0309	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1258	RECALEM	#4	16-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 2 10 REPLACE	A1	V29	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVEABILITY CONCERN	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	17-Jan-12	14-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVEABILITY CONCERN	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	17-Jan-12	14-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVEABILITY CONCERN	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	17-Jan-12	14-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVEABILITY CONCERN	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	17-Jan-12	14-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVEABILITY CONCERN	A1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C3	TF6	F	4M	1K0W	TC3	AF	17-Jan-12	14-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838										

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	CHEBUO FORD SALES	#202	5.00E-212	27-Apr-12	1	3787	3282.57	3533.42	TX	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHECK ENGINE LIGHT ON	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	FORD OF AUGUSTA, INC.	#202	5.00E-212	24-Apr-12	1	6756	5405.35	5490.49	GA	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHECK ENGINE LIGHT ON	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	JESS FORD OF PULLMAN	#202	RECALEM	18-Apr-12	1	4692	80.00	80.00	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	FOX FORD LINCOLN OF CADILLAC	#202	RECALEM	27-Apr-12	1	2366	80.00	80.00	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLAS	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	MELODY MOTORS LTD	#202	RECALEM	24-Apr-12	3	7305	80.00	842.70	OK	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, RUN	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	BYERS FORD, LLC	#202	RECALEM	11-27-Apr-12	2	2083	80.00	833.37	OH	VERIFIED CONCERN, CHECKED FOR CODES F004	CUSTOMER STATES CHE	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	YARMON FORD, INC.	#202	RECALEM	13-Apr-12	1	1354	80.00	80.00	OH	PERFORM TSB 12 2 TO WPI	CK ENGINE LIGHT ON	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	SOERENS FORD, INC.	#202	RECALEM	14-Apr-12	2	3955	80.00	837.02	OH	SCANNED DTCS P0305 P0316 REPROGRAM PCM	C CHECK ENGINE LIGHT ON	4/23/12	PT C&C
COP	ENGINE	CSD3008	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	CHAMBERLAIN	#202	12029	30-Apr-12	3	3321	884.05	1160.70	TX	MIL ON RETRIEVED CONTAMINATE COMP. TEST	CUSTOMER STATES CHE	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	CITY FORD SALES LTD	#202	5.00E-212	20-Mar-12	1	6039	3819.88	11020.03	TX	TECH 8054 REPLACE RIG	ADDON AS PER BH RRP	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	ROBERTS MOTORS, INC.	#202	RECALEM	27-Apr-12	1	678	5434.31	5536.21	IN	CHECK FOR CODES HAD P0430 CHECKED OASIS	CHECK ENGINE LIGHT ON	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	MT. CRAWFORD, INC.	#202	RECALEM	18-Apr-12	3	5372	5405.35	5476.76	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CHECK ENGINE LIGHT ON	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	NORTHSHORE	#202	RECALEM	28-Apr-12	3	10472	5405.35	5490.26	IN	RESTRICTED CAT CONVERTER, ROAD TEST TO	CUSTOMER STATES ENG	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	HILLCREST FORD LINCOLN	#202	RECALEM	27-Apr-12	3	7622	5405.35	5494.38	IN	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	C, S CEL, JUST CAME ON	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	MARSHAL HIZE FORD, INC.	#202	RECALEM	28-Apr-12	2	3430	80.00	855.59	IN	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	MARYVILLE FORD	#202	RECALEM	26-Apr-12	3	6065	80.00	538.41	OH	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	TOM PECK FORD OF HUNTLEY, FORD	#202	RECALEM	25-Apr-12	1	56	80.00	938.00	IN	VERIFY CONCERN OF C/C TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUNS	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	DAVIS STANLEY FORD	#202	RECALEM	30-Apr-12	5	11487	80.00	535.14	OH	PCM CALIBRATION, PERFORM COOL	JUST STATES CHECK EN	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	LUTHER FAMILY FORD	#202	RECALEM	30-Apr-12	3	10121	80.00	536.33	OH	CODE 4 - VERIFY C/C ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	MEL HAMBELTON FORD, INC.	#202	RECALEM	7-Apr-12	1	5162	80.00	536.69	OH	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010		4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	MEL HAMBELTON FORD, INC.	#202	RECALEM	7-Apr-12	1	5118	80.00	536.69	OH	CHECK ENGINE LIGHT ON, RUNS RUGH, RETRIE	CHECK ENGINE LIGHT ON	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	MONTRORSE FORD	#202	RECALEM	30-Apr-12	3	5789	80.00	535.65	OH	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	CUSTOMER STATES WAS DOWN	4/23/12	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	MELODY MOTORS LTD	#202	12029	2-May-12	1	2805	561.70	1357.77	OK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	check out engine light on	4/23/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	KRACHOL FORD & LINCOLN CO.	#202	12029	24-Apr-12	-1	3275	558.88	5211.63	TX	ROAD TEST AND VERIFY. Road Idle when code	HARD ACCEL LIKE PASSES	4/23/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	BISON MOTOR COMPANY	#202	12A680	30-Apr-12	2	2758	80.00	546.27	OH	PERFORMED IDS SELF TEST THIS TIME	CS DRIVING IN RAIN W/	4/23/12	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	WARREN FORD, INC.	#202	DIAG	4-May-12	2	7742	80.00	566.04	IN	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHECK ENGINE LIGHT IS	4/23/12	PT C&C
DIAG - MISFIRE	ENGINE	CERH0002	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	AL PIEMONTE'S HOT HO'S FD, INC.	#202	DIAG	7-May-12	2	2447	80.00	567.00	IN	EEC TEST P0308, PERFORMED P0308 MONITOR	CUSTOMER BLANKS	4/23/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	HEISER FORD LINCOLN	#202	DIAG	7-May-12	1	5088	80.00	549.38	IN	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	4/23/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	TOUT OUSTALET, INC.	#202	DIAG	7-May-12	4	3476	80.00	541.85	IN	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	CHECK ENGINE LIGHT ON	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	AL PIEMONTE'S HOT HO'S FD, INC.	#202	DIAG	7-May-12	2	4922	80.00	567.00	IN	TESTED ENGINE COVERED WITH WAX	CHECK ENGINE LIGHT ON	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	FORD OF SLEDD	#202	RECALEM	26-Apr-12	1	17627	5405.35	5480.84	IN	TESTED SYSTEM, REPLACED CONVERTER AND U	RUNNING BAD, SPUTTER	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	TWO-WAY SERVICE LTD	#202	RECALEM	13-May-12	2	4522	80.00	581.51	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS	CHECK ENGINE LIGHT ON	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	SHILOH FALLS FORD LINCOLN	#202	12029	7-May-12	2	9666	80.00	5203.96	TX	PERFORMED IDS SELF TEST PASS	ANDREW CR 7/23/08	4/23/12	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	SHERWOOD FORD	#202	12029	4-May-12	1	867	561.70	1304.59	TX	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	4/23/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	REYNOLDS MOTOR COMPANY	#202	12029	4-May-12	1	867	561.70	1304.59	TX	PERFORMED P0301, PERFORMED PINPOINTING	DIAG AND REPORT ON	4/23/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	BRUCE FORD SALES LIMITED	#202	DIAG	30-Apr-12	2	3217	80.00	551.40	TX	SCANNED CODES, PERFORMED P0301 FOR NOW	CUSTOMER STATES THE	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	RICHPORT FORD LINCOLN LTD.	#202	5.00E-212	7-May-12	4	5599	5263.51	5469.23	TX	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK EN	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	ROBERTS MOTORS, INC.	#202	5.00E-212	8-May-12	1	4927	5397.71	5508.98	TX	ISS TEST P0308, PERFORMED P0308 MONIT	ENGINE PERFORMANCE	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	LACIENA FORD	#202	5.00E-212	3-May-12	4	6844	5405.35	5492.78	IN	VERIFIED CONCERN F04 AND REPROGRAMED P	C S THAT SEE LIGHT ON	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	TR LAKES FORD	#202	5.00E-212	3-May-12	2	4702	5506.44	5652.34	IN	ISS 26212 CAT CONV & FACT HISTORY ID #0507	C/S VERT CK ENG LIGHT	4/23/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	POWER FORD INC	#202	5.00E-212	19-Apr-12	1	2188	80.00	5113.49	IN	DIAG SCAN TESTS, CHECKED CODES P0309	CUSTOMER STATES CHE	4/23/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	AVALON FORD SALES '966 LIMITED	#202	5.00E-212	9-May-12	-1	864	80.00	526.62	OK	CHECK ENGINE LIGHT ON, PRODUCTION DATE	ROAD 550 CHECK REPORT	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	LUMBERTON FORD LINCOLN	#202	5.00E-212	4-May-12	1	10980	3397.71	5417.99	IN	CHECK DTC'S, REPROGRAM PCM AND REPLACE	L4 CHECK ENGINE LIGHT ON	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	MEL HAMBELTON FORD, INC.	#202	5.00E-212	8-May-12	2	8913	3397.71	5507.77	IN	P0430 LEFT BANK CONVERTER REPAIRS, TESTED	CODES FOR AT RISHOR	4/23/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	PALL CLARK FORD	#202	RECALEM	27-Apr-12	5	3887	5248.98	5632.00	IN	ISS TEST P0430, CHECKED OASIS, PERFORMED	T C'S THE CELL WAS ON, N	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	RIDGEWOOD FORD SALES LIMITED	#202	RECALEM	4-May-12	4	3121	80.00	532.22	OK	EEC TEST ROAD TEST MONITOR ROAD TEST	FEELS LIKE MISFIRE UN	4/23/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11-24-12	11-24-12	COASTAL FORD SALES LTD.	#202	RECALEM	8-May-12	2	58	80.00	547.69	OK	CHECK OASIS FOR TSB 110, REVIEWED TSB	CHECK ENGINE LIGHT ON	4/23/12	PT C

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	VIN	VEHICLE LIC	ENGINE CHASS CC	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C4	TB6	F	AF	3-Jan-12	27-Jan-12		LANDMARK FORD, INC.	#	RECAL	24-4	9-May-12	2	6589	\$434.31	\$516.10	TX	REPALCE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE OIL						PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TB6	F	AF	20-Jan-12	8-Mar-12		RAINBOW FORD SALES INC.	#	RECAL	24-4	1-May-12	2	3667	\$293.51	\$390.84	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH OBD	ENGINE LIGHT ON ENG NO							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TB6	F	AF	25-Jan-12	12-Apr-12		TWIN STATE FORD, INC.	#	RECAL	24-4	9-May-12	1	3659	\$413.00	\$468.37	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH OBD	CUSTOMER STATES THE							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C4	TB6	F	AF	10-Jan-12	22-Mar-12		ECKENROD FORD LINCOLN OF CULLM	#	RECAL	24-4	4-May-12	2	2074	\$0.00	\$315.05	VA	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	STATES ENG LAMP CAMG							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C7	TB6	F	AF	10-Feb-12	10-Apr-12		NORTHLAND FORD SALES LTD.	#	RECAL	24-4	11-May-12	2	2134	\$0.00	\$389.48	VA	VERIFY CONCERN OF OVER SPEED CONDITION	ELECTRICAL CONCERN							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C7	TB6	F	AF	31-Jan-12	2-Feb-12		REPUBLIC FORD LINCOLN, INC.	#	RECAL	24-4	23-Apr-12	3	1781	\$0.00	\$34.83	VA	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH							PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	1FTFW1E1C3	TB6	F	AF	28-Feb-12	9-Apr-12		BELL MOTORS, INC.	#	RECAL	24-4	3-May-12	1	833	\$0.00	\$0.00	VA	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	TB6	F	AF	17-Jan-12	9-Mar-12		MILBANK FORD, INC.	#	RECAL	24-4	7-May-12	2	1420	\$0.00	\$27.67	VA	TSB 12 10 2 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT ON							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C7	TB6	F	AF	15-Jan-12	23-Mar-12		SAMES MOTOR COMPANY, INC.	#	RECAL	24-4	9-May-12	2	2172	\$0.00	\$0.00	VA	DIAG ENGINE LIGHT ON RETRIEVED DTC P03	ENGINE SERVICE ENGINE							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C1	TB6	F	AF	28-Jan-12	13-Apr-12		CELEBRATION FORD SALES LTD.	#	RECAL	24-4	11-May-12	1	1685	\$0.00	\$42.05	VA	SELF TEST P0303 CHECK OASIS, FOUND SSM	22222 CHECK CAUSE OF ENGINE							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C7	TB6	F	AF	13-Dec-11	14-Feb-12		FORD LINCOLN OF COOKVILLE	#	RECAL	24-4	10-May-12	3	6600	\$0.00	\$27.96	VA	TECHNICIAN REFERENCED TSB# 12 2 10 AND	REPROGRAMMED PCM PER							PT MALFUNCTION
COP	ENGINE	CEHC0038	2012	1FTFW1E1C1	TB6	F	AF	27-Feb-12	27-Apr-12		SUNNY KING FORD	#	RECAL	24-4	8-May-12	1	784	\$84.05	\$142.25	VA	TEST EEC ROAD TEST WITH MONITOR PERFORM	CUST STATES VEHICLE							PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1E1C3	TB6	F	AF	25-Jan-12	9-Feb-12		MUSCATEL BURNS FORD	#	RECAL	24-4	15-May-12	4	11781	\$58.88	\$113.41	VA	VERIFY CONCERN AND WED COLD NOW MISFIRE	CHECK ENGINE LIGHT ON							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TB6	F	AF	22-Mar-12	2-Apr-12		BARBLE FORD, INC.	#	DIAG	24-4	14-May-12	2	3430	\$0.00	\$118.18	VA	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TEST MISF							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C1	TB6	F	AF	14-Feb-12	31-Mar-12		MCKAY FORD LINCOLN	#	DIAG	24-4	2-May-12	2	1428	\$0.00	\$15.28	VA	CK ENG LIGHT ON PERFORM EEC TEST WITH	IDS CUSTOMER CLAIMS VEH							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TB6	F	AF	17-Feb-12	5-Mar-12		TERRERONE FORD	#	DIAG	24-4	15-May-12	3	5633	\$0.00	\$27.67	VA	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TB6	F	AF	28-Feb-12	6-Mar-12		SCOTT FORD	#	DIAG	24-4	14-May-12	3	3947	\$0.00	\$46.50	VA	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST	ON WEAK W/NOCK DOWN							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C3	TB6	F	AF	26-Mar-12	30-Apr-12		TEXAS MOTORS FORD	#	DIAG	24-4	9-May-12	1	1579	\$0.00	\$54.25	VA	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AT FCS CUSTOMER STATES							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEHB0008	2012	1FTFW1E1C7	TB6	F	AF	7-Apr-12	30-Apr-12		SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	VA	VERIFY CONCERN P0308 PER PRESSURE	CUSTOMER STATES THE							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TB6	F	AF	27-Jan-12	27-Apr-12		SUNNY KING FORD	#	RECAL	24-4	8-May-12	1	1420	\$0.00	\$27.67	VA	EEC TESTED RAN KOEO KOER FOUND CODE P03	08 CUSTOMER STATES THE							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CDXA0011	2012	1FTFW1E1C8	TB6	F	AF	12-Feb-12	27-Feb-12		MUSCATEL BURNS FORD	#	RECAL	24-4	24-Apr-12	2	4844	\$405.35	\$483.30	VA	VERIFY CONCERN LIGHT BUT THE UPDATE TO	THE CHECK ENGINE LIGHT							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TB6	F	AF	17-Jan-12	9-Feb-12		DISCOVERY FORD LINCOLN	#	RECAL	24-4	28-Apr-12	3	9844	\$405.35	\$483.30	VA	VERIFY CONCERN EEC TEST P0430, TSB 12 02	CUSTOMER STATES CHE							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TB6	F	AF	31-Jan-12	3-Feb-12		GERBER FORD	#	RECAL	24-4	11-May-12	4	8538	\$449.67	\$533.30	VA	VERIFY CONCERN TEST AND COMPUTER CHECKS	SHOW CHECK ENGINE LIGHT							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C1	TB6	F	AF	11-Jan-12	27-Jan-12		LONGMONT FORD	#	RECAL	24-4	7-May-12	4	8333	\$405.35	\$503.44	VA	DIAGNOSE P0430 EFFICIENCY BANK 2 REPAIR	CUSTOMER CONCERN							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C7	TB6	F	AF	27-Oct-11	18-Jan-12		PLANET FORD LINCOLN	#	RECAL	24-4	10-May-12	4	17433	\$397.73	\$488.58	VA	RECAL KOEO EEC TEST P0430, REPROGRAM	P0308 CUSTOMER STATES							PT MALFUNCTION
CAT - P0430	EXHAUST	NA	2012	1FTFW1E1C7	TB6	F	AF	17-Jan-12	3-Feb-12		ROGER WALKER FORD	#	RECAL	24-4	8-May-12	2	4127	\$0.00	\$23.98	VA	SCAN TEST KOEO (RAN TEST) NO CODES	CUSTOMER STATES CHE							PT MALFUNCTION
TSB REFLASH	PT C&C	CEGP317	2012	1FTFW1E1C7	TB6	F	AF	1-Mar-12	16-Mar-12		DOWNEY FORD LINCOLN	#	RECAL	24-4	11-May-12	2	6282	\$0.00	\$0.00	VA	VERIFY CONCERN CHECKED OASIS FOUND AND	ENGINE LIGHT ON and its							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C8	TB6	F	AF	27-Jan-12	19-Apr-12		DAYTOWN FORD	#	RECAL	24-4	14-May-12	1	2588	\$0.00	\$35.20	VA	CHECK DTC CODE PASS AND REPROGRAM THE	TRUCK STATES WHILE A							PT MALFUNCTION
TSB REFLASH	PT C&C	CEKC0007	2012	1FTFW1E1C7	TB6	F	AF	13-Nov-11	20-Dec-11		ALBERTA MOTOR COMPANY	#	RECAL	24-4	8-May-12	1	3022	\$0.00	\$36.32	VA	EEC TEST INSTRUCTED CUSTOMER STATES	THE CHECK ENGINE							PT MALFUNCTION
TSB REFLASH	PT C&C	CEKC0008	2012	1FTFW1E1C7	TB6	F	AF	10-Nov-11	4-Apr-12		DON BOHN FORD	#	RECAL	24-4	11-May-12	2	669	\$0.00	\$36.69	VA	PERFORMED TSB 12 2 10, REPROGRAMMED	PCM, TRUCK IS MISSING							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C7	TB6	F	AF	13-Nov-11	24-Feb-12		ROBERSON FORD SALES, INC.	#	RECAL	24-4	10-May-12	3	3022	\$0.00	\$36.32	VA	VERIFY ID STUMBLE MISFIRE CONCERN NO	DTC'S DRIVER REPORTS WHEN							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C7	TB6	F	AF	31-Jan-12	3-Feb-12		ALBERTA MOTOR COMPANY	#	RECAL	24-4	8-May-12	1	3022	\$0.00	\$36.32	VA	VERIFY CONCERN KOEO P0111 CHECK	ENGINE LIGHT ON							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C7	TB6	F	AF	31-Jan-12	25-Feb-12		DAVIES FORD, INC.	#	RECAL	24-4	15-May-12	3	6302	\$0.00	\$32.05	VA	VERIFY CHECK ENGINE LIGHT BY EEC TEST	KOEO CUST STATES CHECK							PT MALFUNCTION
TSB REFLASH	PT C&C	CEBF0004	2012	1FTFW1E1C4	TB6	F	AF	4-Jan-12	25-Jan-12		RUSTY ECK FORD, INC.	#	RECAL	24-4	15-May-12	4	10134	\$0.00	\$39.10	VA	M O 1024 RECAL ENGINE REPROGRAM PCM	PER TSB CUSTOMER REQUEST							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C7	TB6	F	AF	17-Jan-12	3-Feb-12		WOODRUFF FORD LINCOLN LTD.	#	RECAL	24-4	11-May-12	4	2652	\$0.00	\$148.81	VA	VERIFY CONCERN KOEO P0308, TSB 12 02	CUSTOMER STATES THE							PT MALFUNCTION
COP	ENGINE	CEVB0007	2012	1FTFW1E1C8	TB6	F	AF	19-Jan-12	24-Apr-12		LAMOLLE VALLEY FORD, INC.	#	RECAL	24-4	22-May-12	1	1499	\$58.88	\$130.25	VA	VERIFY CONCERN COORD BALANCE ASGM	SCAN CUSTOMER STATES							PT MALFUNCTION
COP	ENGINE	NA	2012	1FTFW1E1C7	TB6	F	AF	17-Jan-12	26-Mar-12		LONG-LEWIS FORD INC.	#	RECAL	24-4	18-May-12	2	6201	\$605.35	\$151.48	VA	KOEO PLUG FAILURE, REPR SELF TEST	P0308, CUSTOMER STATES							PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1E1C7	TB6	F	AF	17-Jan-12	30-Jan-12		WOODRUFF FORD LINCOLN LTD.	#	RECAL	24-4	18-May-12	2	6201	\$605.35	\$151.48	VA	VERIFY CONCERN TEST WHEN DRIVING	ACCELERATION							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TB6	F	AF	17-Jan-12	22-Feb-12		OZARK FORD LINCOLN	#	RECAL	24-4	17-May-12	4	7490	\$405.35	\$122.40	VA	M O KIDS TEST P0301 RAN CYL POWER	BALANCE REPR CUSTOMER STATES							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C1	TB6	F	AF	4-Apr-12	19-May-12		SCIENCE FORD, INC.	#	RECAL	24-4	10-May-12	3	4975	\$302.10	\$700.08	VA	EEC DIAG DTC P0303 (P0308) REPR	CUSTOMER STATES THE							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TB6	F	AF	19-Jan-12	19-May-12		MIKE REYNOLDS FORD LINCOLN	#	RECAL	24-4	10-May-12	3	1420	\$0.00	\$148.81	VA	VERIFY CONCERN KOEO ENGINE IS STILL	PRESENT, PERFORM							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TB6	F	AF	8-Feb-12	7-Mar-12		CHAPARRAL FORD, INC.	#	RECAL	24-4	17-May-12	3	8832	\$0.00	\$121.98	VA	CKED OUT CK ENGINE, NO MISFIRE	DETECTED, EEC							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C7	TB6	F	AF	9-Mar-12	2-Apr-12		LAKEWOOD FORD	#	RECAL	24-4	22-May-12	2	5986	\$0.00	\$39.03	VA	PERFORMED CHECK TEST ON OTHER THAN	THE CUSTOMER STATES							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C1	TB6	F	AF	12-Feb-12	4-Mar-12		TOMMIE VAUGHN MOTORS, INC.	#	RECAL	24-4	18-May-12	1	989	\$397.71	\$588.27	VA	VERIFY CONCERN EEC REPROGRAM PCM	CK ENGINE LIGHT ON							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CERC0001	2012	1FTFW1E1C3	TB6</																								



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	#21	17-May-12	2	3503	\$335.05	\$925.96	PA	CHECKED AND PULLED VTDI NO. NO DTCS. DTC	CUST STATES ON COOLD		V40	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	6-Mar-12	26-Mar-12	TERRY ORTINSKY RAY FORD SALE	#21	22-May-12	2	4796	\$0.00	\$31.00	PA	SCANNED AND PULLED C AS IT WAS RUNNING. CIG	IS ON AND STARTED. DTC			V40	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#21	22-May-12	2	2035	\$0.00	\$55.76	PA	VERIFY CONCERN. EEC STRATEGIES. RESET TIM	BOSS DOWN WHEN PAS			V40	PT C&C
DIAG - MISFIRE	ENGINE	CE3B0013	2012	1FTFX1T2C3	TFF	F	4M	TIC3	AF	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	#21	26-May-12	2	1686	\$0.00	\$91.61	PA	RAN ALL TESTS ALL PAS. OASIS. NFF. CND.	UNDRIVER STATES THAT			V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AJ	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#21	26-May-12	3	7581	\$434.31	\$513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	#21	9-May-12	4	16075	\$434.31	\$533.50	PA	VERIFIED CHECK ENGINE RECALL EMMA/EMH/18	CUSTOMER STATES ENG			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	#21	24-May-12	2	6116	\$0.00	\$0.00	PA	TEST EEC AND P0306 RECAL AS PER TSB AND CLK	ENGINE LIGHT CAME ON			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	#21	24-May-12	6	10341	\$0.00	\$40.75	PA	ROAD TEST CONFIRMED. OCM REPROGRAM MO	CUSTOMER WAS DRIVIN			V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#21	18-May-12	2	6201	\$0.00	\$35.03	PA	POW CAL AND COOL FUEL WELL. SEE JOE'S	REPAIR CHECK ENG LIGH			V29	PT C&C
COP	ENGINE	CEPA1002	2012	1FTFW1T1C3	TFF	F	4M	TIC3	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	#21	23-May-12	3	6597	\$72.09	\$108.71	PA	XPERFORMED ROAD TEST WITH MISFIRE MONIT	CUSTOMER STATES ON ACC			V52	PT C&C
COP	ENGINE	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#21	22-May-12	3	3725	\$68.05	\$138.73	PA	XREC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENG LIGH			V29	PT C&C
COP	ENGINE	CECQ2021	2012	1FTFW1T1C3	TFF	F	4M	TIC3	AF	9-Dec-11	28-Dec-11	MULLINAX FORD	#21	25-May-12	6	9294	\$91.50	\$305.73	PA	KINSTAL IDS P0306 RUK. ETS. NO TESTS PPT	E29 CUST STATES CHECK E			V29	PT C&C
COP	ENGINE	CEA1025	2012	1FTFW1T5C3	TFF	F	4M	TIC3	AF	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	#21	29-May-12	2	8691	\$58.00	\$172.71	PA	TK CK'ED OUT TO VERIFY CK. INSPECT. NO VISIBL	E29 CK ENG LIGHT ON			V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1T4C3	TFF	F	4M	TIC3	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#21	25-May-12	1	2181	\$68.99	\$238.91	PA	CK'CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR			V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AJ	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	#21	29-May-12	2	1327	\$0.00	\$103.00	PA	INSPECTED. ADVISED CIL. INTERCOMER. THEN WHEN	EEC CHECK ENGINE LIGH			V40	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN OF	#21	30-May-12	1	1352	\$0.00	\$42.10	PA	TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES WHT			V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#21	30-May-12	2	2690	\$0.00	\$74.14	PA	CHECKED AND VERIFIED THIS CONCERN. N	CUST STATES THE CHECK			V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AJ	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	#21	29-May-12	2	1327	\$0.00	\$103.00	PA	INSPECTED. ADVISED CIL. INTERCOMER. THEN WHEN	EEC CHECK ENGINE LIGH			V40	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1C1C3	TFF	F	4M	TIC3	AF	29-Mar-12	25-Apr-12	CHESTATE FORD	#21	17-May-12	1	2481	\$442.50	\$527.58	PA	RECALL PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG			V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1T7C3	TFF	F	4M	TIC3	AF	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	#21	25-May-12	5	15183	\$64.05	\$105.32	PA	RECALL TEST CODE P0305. REPLACED NUMBERS	CHECK ENGINE LIGHT ON			V29	PT C&C
DIAG - MISFIRE	ENGINE	CE4F0004	2012	1FTFW1T4C3	TFF	F	4M	TIC3	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#21	28-May-12	2	1321	\$0.00	\$68.63	PA	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT FO			V40	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#21	11-May-12	1	1563	\$0.00	\$49.40	PA	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI			V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AJ	9-Mar-12	16-Mar-12	WATERTOWN FORD	#21	29-May-12	3	3117	\$0.00	\$37.16	PA	ROAD TEST. VEHICLE RUL ON TEST CK REFERRED	CHECK ENGINE LIGHT ON			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE4W0017	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	14-Feb-12	19-Apr-12	SUNSHINE FORD LINCOLN, INC.	#21	8-May-12	1	1357	\$480.95	\$670.38	PA	P0303 BANK OASIS LOCK AND RECAL. CIL	CUSTOMER STATES CK			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T2C3	TFF	F	4M	TIC3	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#21	15-May-12	1	2119	\$0.00	\$31.45	PA	CC 04 BPM RECALL. PERFORM CS TRUCK SHAKING	AND			V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T3C3	TFF	F	4M	TIC3	AJ	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	#21	14-May-12	6	11420	\$0.00	\$27.22	PA	NO CODES. CHECKED OASIS. PERFORMED TSB	IGN SURGES AND A			V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T3C3	TFF	F	4M	TIC3	AJ	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	#21	14-May-12	6	11420	\$0.00	\$27.22	PA	PERFORMED DIAGNOSIS. CHECKED ENGINE	PERFORMED P0306			V52	PT C&C
COP	ENGINE	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	#21	28-May-12	4	4849	\$58.00	\$176.51	PA	TK XPERFORM ROAD TEST. TCM AS AT ITS LATEST	CUSTOMER STATES ENG			V29	PT C&C
COP	ENGINE	CE3C3009	2012	1FTFW1T5C3	TFF	F	4M	TIC3	AF	30-Jan-12	22-May-12	TOUSLEY FORD INC.	#21	29-May-12	1	700	\$58.88	\$105.40	PA	XROAD TEST AND DID NOT REMO RELATIVE COMPRI	CHECK ENGINE LIGHT ON			V29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#21	24-May-12	2	2591	\$0.00	\$71.52	PA	SPARK PLUGS. CHECKED ENGINE LIGHT	ON. CHECKED ENGINE			V29	PT C&C
DIAG - MISFIRE	ENGINE	CEW9241	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#21	8-May-12	2	618	\$0.00	\$102.18	PA	REC TEST. P0306. PNP/PC	CHECK ENGINE LIGHT			V29	PT C&C
DIAG - MISFIRE	ENGINE	CEW9240	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#21	8-May-12	2	618	\$0.00	\$102.18	PA	REC TEST. P0306. PNP/PC. REPAIR TO MAKE AS	ORIGINAL. CHECK EN			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#21	22-May-12	2	5462	\$413.00	\$513.38	PA	DIAG EEC TEST. PIPPOINT HT AND FOUND LEFT	CUST STATES CHECK EN			V29	PT C&C
COP	ENGINE	CECQ2002	2012	1FTFW1T3C3	TFF	F	4M	TIC3	AF	24-Feb-12	26-Mar-12	BILL KNIGHT FORD	#21	29-May-12	3	4853	\$397.71	\$464.82	PA	DIAG TEST. P0430. IDS HBLE VET INSTRUCTED TO	CHECK ENGINE LIGHT			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN, INC.	#21	22-May-12	2	1440	\$1,226.05	\$1,613.11	PA	PERFORMED DIAGNOSIS. CHECKED PNP/PC	CUST STATES DELIGHT			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	#21	15-May-12	2	1050	\$397.71	\$610.39	PA	OR. VERIFY CONCERN. CHECK ENGINE LIGHT	CUST STATES THAT THE			V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	#21	23-May-12	3	3352	\$283.51	\$356.24	PA	VERIFIED CONCERN. VERIFY CHECK FOR PC	CUST STATES THE			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	9-Nov-11	19-Dec-11	DOUGLAS HILTON SALES LTD	#21	15-May-12	1	3923	\$283.51	\$356.35	PA	REPLACED BANK CATALYTIC CONVERTER AS PER	ENGINE LIGHT ON			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	#21	8-May-12	4	13688	\$283.51	\$407.37	PA	INSPECTED FOR CEL LIGHT found TSB 12 2 to truck	DRIVEABILITY CONCER			V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T4C3	TFF	F	4M	TIC3	AF	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	#21	24-May-12	2	4252	\$0.00	\$0.00	PA	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES THE			V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AJ	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	#21	12-Apr-12	2	4892	\$0.00	\$39.92	PA	INSPECTED FOR CHECK ENGINE LIGHT ON. CHECK	INSPECT FOR CHECK EN			V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T7C3	TFF	F	4M	TIC3	AF	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	#21	25-May-12	3	10207	\$0.00	\$41.72	PA	EEC TEST. NO CODES. CHECK OASIS. SSM 22225.	Customer States when			V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	#21	29-May-12	2	10332	\$0.00	\$42.88	PA	EEC CHECKED CODE P0306 FOLLOWING TSB 12 02	CHECK ENGINE LIGHT ON			V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AJ	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD	#21	28-May-12	2	3842	\$0.00	\$32.60	PA	REPLACED COILS ON CYL 5 AND 7. TEST DROVE	DRIVEABILITY CONCER			V40	PT C&C
COP	ENGINE	NA	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AF	6-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES 2	#21	28-May-12	3	5894	\$68.99	\$208.07	PA	XREF TEST PCM. P0304. 4 SPK PLUG. RFT MONIT	50 REPAIR FOR VEHIC			V40	PT C&C
DIAG - MISFIRE	ENGINE	CEB80009	2012	1FTFW1T6C3	TFF	F	4M	TIC3	AJ	22-Mar-12	9-Apr-12	WOOD MOTORS FORD	#21	30-May-12	2	1572	\$133.98	\$157.15	PA	REPLACED COILS ON CYL 5 AND 7. TEST DROVE	DRIVEABILITY CONCER			V40	PT C&C
DIAG - MISFIRE	ENGINE	CEBX0017	2012	1FTFX1T7C3	TFF	F	4M	TIC3	AF	9-Jan-12	21-Feb-12	WEBER-HARRIS FORD INC.	#21	25-May-12	2	3002	\$0.00								

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PRD DATE	WARRANTY DATE	FOR DEALERSHIP	PN PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH COMMENTS 3	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	RECALEM	34	31-May-12	2	6381	2393.51	3372.65	135	NA	NC	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	A	380	V42	GOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	RECALEM	34	4-Jun-12	3	3968	8287.07	3381.90	153	NA	QC	1547 VER. DTC P0300 I01 INTERCHANGER	ECOS2. VERIFY LA LUMIERE	A	380	V29	CLM LUMIN
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4	T06	F	B	A	16-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	RECALEM	34	5-Jun-12	3	3778	800.00	548.24	11	NA	WI	ECG TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK #	A	380	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD	RECALEM	34	7-Jun-12	2	2576	80.00	557.22	13	NA	AB	VERIFIED CK ENF LIFE IS ON IDS TEST	P0300 0305. CUSTOMER FOR CK ENF	A	380	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Feb-12	27-Feb-12	LAMOREUX FORD, INC	RECALEM	34	4-Jun-12	4	7653	80.00	335.02	0	NA	MA	SELF TESTED AND RECEIVED P0300. RANDOM MIS	CONSUMER SIBRES VEHICLE	A	380	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC	RECALEM	34	5-Jun-12	3	8400	80.00	332.22	0	NA	OH	ECG TEST MISFIRE CODES P0304 P0305 P0306 RUN	WHEN ACCELL TURBOS #	A	380	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	RECALEM	34	5-Jun-12	3	3429	80.00	331.65	0	NA	NS	CHECKED AND TESTED WITH IDS RETRIEVED CO	WHILE PICKING UP SPEE	A	380	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	RECALEM	34	4-Jun-12	3	4027	80.00	333.77	0	NA	NH	PERFORMED SELF TEST (EXERCISE) IF YOU H	ADVIS ON CUSTOMER STATES GO	A	380	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1C3	T06	F	B	A	15-May-12	30-May-12	DEAN ABOUR FORD INC.	RECALEM	34	1-Jun-12	1	693	80.00	534.54	0	NA	MI	HOOKEUP IP IDS AND HAD CODES FOR P0304 P03	CUSTOMER STATES THA	A	380	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	29-Oct-11	17-Apr-12	PEANOR FORD, INC.	RECALEM	34	1-Jun-12	2	2312	80.00	534.25	0	NA	FL	PERFORM EEC TEST NO DTC CHECK MODE 6 NO	ADVIS ON CUSTOMER STATES GO	A	380	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD	RECALEM	34	6-Jun-12	1	724	80.00	548.83	0	NA	AB	VERIFIED CHECK ENGINE SSB 22225 AND REFER	GAS ENGINE MECHANIC	A	380	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C2	T06	F	B	A	28-Feb-12	30-Mar-12	BULLER FORD INC.	RECALEM	34	5-Jun-12	3	3324	4405.17	5507.85	1	NA	NJ	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CH	A	380	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C4	T06	F	B	A	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	RECALEM	34	1-Jun-12	3	4468	3300.63	3420.21	1	NA	NC	VERIFIED CONCERN ON KE O HFS HP10 PERFORM	CK ENGINE LIGHT ON	A	380	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH INC.	RECALEM	34	11-May-12	5	10157	3397.71	3440.79	1	NA	NE	PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	A	380	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD	RECALEM	34	1-Jun-12	5	6991	2263.51	3386.55	12	NA	ON	PERFORMED TSB 12 2 10. REPLACED LEFT HAND	ADVIS ON CHECK AND REPORT ON	A	380	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	RECALEM	34	8-Jun-12	1	539	80.00	342.77	1	NA	FL	VERIFIED CONCERN FOR	ORDERED CS VEHICLE IS RUNNING	A	380	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	22-Feb-12	11-May-12	HALL FORD LINCOLN	RECALEM	34	4-Jun-12	1	3632	80.00	50.00	0	NA	VA	DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES THAT	A	380	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Feb-12	3-Apr-12	RAPID FORD	RECALEM	34	24-May-12	-1	231	80.00	334.85	0	NA	MN	CHECK WITH IDS. FOUND CODE OF P0430. CHECK	COMPLAINT. CHECK ENGINE	A	380	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	14-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	34	24-May-12	1	255	80.00	351.09	1	NA	OK	ECG TEST P0304. P0305. P0306. CHECK PCM CAL	HEAT/STAT/SURGES ON	A	380	V44	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	9-Jan-12	21-Feb-12	PIEKS MOTOR COMPANY, INC.	RECALEM	34	21-May-12	4	4081	588.88	281.81	2	NA	TX	CHECKED CONCERN PER	CYLINDER 6 SHORTED CS	A	380	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	RECALEM	34	4-Jun-12	5	1274	668.99	327.82	2	NA	SK	CHECK ENGINE LIGHT OR	2	A	380	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	34	8-May-12	3	2855	80.00	551.09	1	NA	NA	ECG TEST P0304. P0305. P0306. CHECK PCM CAL	HEAT/STAT/SURGES ON	A	380	V44	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	26-Apr-12	24-May-12	MOTOR MOTORS LTD.	DIAG	34	2-Jun-12	1	790	80.00	688.18	1	NA	MB	PERFORMED IDS CHECKM OUT OF TOWN. NO PA	CHECK ENGINE WARNIN	A	380	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	5-Jan-12	24-Feb-12	POIRIER FORD INC.	RECALEM	34	28-May-12	4	8923	3288.97	3376.44	153	NA	QC	VERIFY TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK	A	380	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C4	T06	F	B	A	15-Nov-11	26-Jan-12	DAHL FORD MOTORSPORT INC	RECALEM	34	6-Jun-12	2	4566	2292.98	3376.52	1	NA	VA	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A	380	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	RECALEM	34	6-Jun-12	5	5487	3316.39	3393.60	1	NA	OH	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	A	380	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C2	T06	F	B	A	5-Dec-11	27-Jan-12	R. D. SAWYER FORD CO., INC	RECALEM	34	4-Jun-12	5	3940	3292.99	3398.92	1	NA	NC	VERIFIED CUSTOMER CONCERN, CHECK ENGINE	CHECK ENGINE LIGHT ON	A	380	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Nov-11	26-Jan-12	DIXIE FORD	RECALEM	34	6-Jun-12	2	4942	3436.31	3393.60	1	NA	NC	PERFORM CHECK ENGINE TEST. APPROVED	CUSTOMER STATES THAT	A	380	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	34	11-Jun-12	3	3557	80.00	553.59	1	NA	AB	ECG CHECKED AND RETRIEVED DTC P0300.P0304.	CHECK ENGINE LIGHT ON	A	380	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	RECALEM	34	11-Jun-12	2	4242	90.00	343.21	1	NA	ND	442Z PERFORMED SELF TEST/NO CODES	CUSTOMER STATES CH	A	380	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Mar-12	30-Mar-12	BOB JONES FORD INC	RECALEM	34	6-Jun-12	1	460	80.00	335.19	0	NA	NC	TEST CHECKED FOR CODES. FOUND P0300. CHECK	AND ADVISE ON	A	380	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Dec-11	26-Dec-11	KEN WILLIAM FORD INC	RECALEM	34	9-Jun-12	6	10481	80.00	339.72	1	NA	NC	DIAG. KOEO P0306. NO MISFIRE ON TEST D RIVE	CS CHECK ENGINE LIGHT	A	380	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	3-Dec-11	18-Feb-12	GARBISER FORD INC	RECALEM	34	8-Jun-12	4	8798	80.00	343.24	1	NA	FL	PERFORMED CONCERN RAN SSM TSB FOUND TSB12	CUSTOMER STATES WHILE DR	A	380	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	34	24-May-12	1	457	80.00	343.24	1	NA	NC	TEST CHECKED FOR CODES. FOUND P0300. CHECK	AND ADVISE ON	A	380	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Nov-11	13-Dec-11	FORD OF LONDONRYE	RECALEM	34	4-Jun-12	6	3852	80.00	338.87	0	NA	NH	SELF TEST P0301, RUN TSB AND SSM. 22225	ADON REPAIR. CHECK	A	380	V13	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	10-Apr-12	2-May-12	DUCHANNE MOTORS LTD	RECALEM	34	5-Jun-12	2	2501	80.00	349.57	0	NA	AB	RT VERT VERIFY WITH IDS WIT P0300/P0308	CHECK ENGINE LIGHT ON	A	380	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Dec-11	3-Mar-12	DIXIE FORD	RECALEM	34	6-Jun-12	2	4566	2292.98	3376.52	1	NA	VA	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A	380	V44	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	10-Feb-12	27-Jan-12	ADVANTAGE FORD SALES LTD	RECALEM	34	11-Jun-12	1	1279	65.29	3153.19	1	NA	AB	XCOMPUTOR HOOKUP CODE P0306 POWER BAL	PLEASE CHECK AND RE	A	380	V44	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Apr-12	25-May-12	DAVIS FORD SALES, INC	RECALEM	34	4-Jun-12	1	640	80.00	500.00	1	NA	MS	THIS VEHICLE WAS TOWED IN WITH A LACK OF	PERK ENGINE LIGHT ON	A	380	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Mar-12	12-Apr-12	PORTSMOUTH FORD	RECALEM	34	11-Jun-12	2	1279	65.29	3153.19	1	NA	IA	TEST DRIVE. TESTED WITH IDS. AS PER SSM	22225. CUSTOMER INTER	A	380	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E1C3	T06	F	B	A	2-Nov-11	14-Jan-12	PORTSMOUTH FORD	RECALEM	34	5-Jun-12	5	4966	3300.63	3396.88	1	NA	NH	VERIFIED CONCERN IDS ST LEVEL. CLEARED CO	STATUS STATES CE LIGHT	A	380	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1C3	T06	F	B	A	31-Mar-12	30-Apr-12	FRIEDBERG FORD INC.	RECALEM	34	12-Jun-12	2	1414	80.00	1103.69	1	NA	DE	TECHNICIAN FOUND CODE IDS DIAG. FOUND TSB	ENGINE MECHANICAL RE	A	380	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	17-Feb-12	9-Mar-12	TUSKET SALES & SERVICE LTD	RECALEM	34	7-Jun-12	4	3997	80.00	330.01	1	NA	NS	RAM PCM UPDATE. REPROGRAM PCM TO LATEST	UPDATE FOR BUS ROU	A	380	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3																							

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YN	CHICLE	LINE	ENGINE	PLANT	ASSY	PROD DATE	WARRANTY START DATE	DEALER	YR	CR	PNR NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	26-Mar-12	23-Apr-12	ARMSTRONGS FORD OF HOMESTEAD	FL	67	67	6K775	2012	12-Jun-12	2	3260	\$0.00	\$42.89	1	NA	VERIFIED CONCERN, FOLLOWED TSB 12 6 4. DTC P0300	C SCANNED FOR MISFIRE	FL	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	23-May-12	13-Jun-12	PRINCE GEORGE MOTORS LTD	BC	67	67	6K775	2012	13-Jun-12	-1	6	\$0.00	\$56.82	1	NA	SCANNED FOR MISFIRE, FOUND CHECK ENGINE LIGHT ON	FOUND CHECK ENGINE LIGHT ON	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C4	T76	F	AF	19-Nov-11	28-Jun-12	DAVE MOORE FORD INC	TX	67	67	RECALEM	2012	5-Jun-12	2	12571	\$300.63	\$382.88	1	NA	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON	NA	44	2	PT C&C	
COP	ENGINE	NA	2012	1F7FW1E1C3	T76	F	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	AB	67	67	12029	2012	14-Jun-12	3	4977	\$66.99	\$172.41	1	NA	REPLACED W/ COIL AND PLUG FOR MISFIRE CONC	ENGINE MISFIRE	FL	44	2	PT C&C	
SPARK PLUGS	ENGINE	CFM6B10	2012	1F7FW1E1C6	T76	F	AF	13-Nov-11	14-May-12	SHERWOOD FORD	AB	67	67	12029	2012	13-Jun-12	2	4946	\$10.56	\$308.24	3	NA	CHECK TEST (MOT CODE)K PLUGS (MOT ELECTRODE)	CHECK PCM AS VEHICLE	NA	44	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F7FW1E1C3	T76	F	AF	28-Feb-12	7-Apr-12	HIXSON AUTOLEX	LA	67	67	5.00E-212	2012	11-Jun-12	3	4519	\$292.99	\$375.92	1	NA	TEST DRIVE, RAN ECU SYSTEM TESTS, PERFORM	CUSTOM STATES CHECK	NA	44	2	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F7FW1E1C3	T76	F	AF	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LTEE	QC	67	67	RECALEM	2012	5-Jun-12	4	4096	\$283.51	\$381.92	1	NA	REPLACER CATALYSEUR GAUCHE ET REPROG	TEMON DANOMALLE AJ	NA	44	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F7FW1E1C3	T76	F	AF	11-Jan-12	6-Apr-12	SHAFFER FORD SALES INC	MD	67	67	RECALEM	2012	4-Jun-12	2	2788	\$405.35	\$473.35	1	NA	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	FL	67	67	5.00E-212	2012	7-Jun-12	1	15	\$0.00	\$44.89	1	NA	PERFORM TSB 12 6 4 PCM UPGRADE FOR MEMORY	CHECK ENGINE LIGHT IS	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	MS	67	67	6K775	2012	14-Jun-12	4	9843	\$0.00	\$39.26	1	NA	CK ENG LIGHT ON DTC P0300, P0304, P0305, P0306	C SCANNED ENGINE LIGHT	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	AB	67	67	6K775	2012	14-Jun-12	3	4977	\$13.66	\$72.23	1	NA	PERFORM TSB 12 06 04 AND UPDATED PCM AND	CHECK ENGINE LIGHT ON	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	8-Feb-12	23-Feb-12	MARSHAL WIZERS FORD, INC.	PA	67	67	6K775	2012	15-Jun-12	4	9469	\$0.00	\$48.69	1	NA	REFILL THE ENGINE LIGHT IS ON EEC TEST 0	CK ENGINE LIGHT ON	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	NE	67	67	6K775	2012	15-Jun-12	3	7482	\$0.00	\$40.51	1	NA	RUN QUICK TEST P0306 PERFORM TSB 12 6 4	REPLACE WAS CHUGGING	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	SC	67	67	RECALEM	2012	5-Jun-12	3	6851	\$0.00	\$37.71	0	NA	RUN ECU DIAG TESTS KOEM P0300 POWER BAL	TECH CUSTOMER STATES WH	NA	44	2	PT TRANSMISSION	
DIAG - MISFIRE	ENGINE	CFE1809	2012	1F7FW1E1C3	T76	F	AF	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES I	AB	67	67	DIAG	2012	4-Jun-12	6	7274	\$0.00	\$156.06	1	NA	SCANNED, NO CODES, CH FIRM AGO, CONTACTED	ADVISE TO REPAIR FOR	NA	44	1	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F7FW1E1C3	T76	F	AF	3-Dec-11	18-Feb-12	FORD OF OCALA LINCOLN OF OCAL	FL	67	67	5.00E-212	2012	12-Jun-12	4	10154	\$410.82	\$463.84	1	NA	DIAG, REPLACE LEFT SIDE CAT CONV. AND REPRG	CUSTOMER STATES THE	NA	44	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CFNA5007	2012	1F7FW1E1C3	T76	F	AF	7-Mar-12	2-May-12	PERFORMANCE FORD	FL	67	67	5.00E-212	2012	13-Jun-12	2	5322	\$300.63	\$388.22	1	NA	TSB 12 06 04 DIAG, CODE ARRIVAL	CUSTOMER STATES THE	NA	44	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F7FW1E1C3	T76	F	AF	9-Nov-11	3-Jun-12	D & D MOTORS INC	FL	67	67	5.00E-212	2012	13-Jun-12	6	3274	\$333.72	\$333.72	0	NA	FIXED DOCUMENTS 6/10/12 P0300 REPLACED BA	CHECK ENGINE LIGHT ON	NA	44	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F7FW1E1C3	T76	F	AF	17-Feb-12	26-Apr-12	JIM HATHAWAY FORD SALES LEMITE	FL	67	67	5.00E-212	2012	11-Jun-12	2	3966	\$283.51	\$356.84	1	NA	PERFORMED SYSTEM TESTS CODE P0430 REPLA	REPAIR CAUSE MIL LIGHT	NA	44	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F7FW1E1C3	T76	F	AF	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	FL	67	67	5.00E-212	2012	11-Jun-12	7	5868	\$308.24	\$395.44	1	NA	VERIFIED CUSTOMER INSTALLED NEW LEFT BA	DRIVEABILITY/GA	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	10-Feb-12	10-Mar-12	HELFMAN FORD, INC.	TX	67	67	6K775	2012	12-Jun-12	4	10950	\$0.00	\$45.79	1	NA	PCM REPROGRAM YES KOEO PASS KOER PASS	CHECK ENGINE LIGHT ON	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	18-Mar-12	5-May-12	LANGDALE FORD COMPANY	GA	67	67	6K775	2012	11-Jun-12	2	3880	\$0.00	\$30.02	1	NA	DOES NOT OPERATE TSB 12 06 04 W/ MULTIPLE	CHECK ENGINE LIGHT ON	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	TX	67	67	6K775	2012	11-Jun-12	3	12687	\$0.00	\$39.15	1	NA	EEC TEST PASS MODE 6 IS 12 6 4 WAS MULTIPLE	C SCAT TIMES ENGINE BL	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	28-Feb-12	4-Apr-12	JONES FORD, INC.	FL	67	67	6K775	2012	12-Jun-12	3	3232	\$0.00	\$43.84	1	NA	WARRANTY VERIFY CONCERN EEC TEST CODES	CUSTOMER STATES THE	NA	44	2	PT C&C	
COP	ENGINE	NA	2012	1F7FW1E1C3	T76	F	AF	23-Jan-12	6-Apr-12	LARRY H MILLER FORD LINCOLN P	UT	67	67	12029	2012	18-Jun-12	3	5767	\$64.05	\$133.24	1	NA	WARRANTY, TEST DRIVE, PLACED COIL AND SPARK	TESTS THAT TH	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FX1E1C3	T76	F	AF	11-Mar-12	11-Jun-12	QUATRE FORD LINCOLN	KS	67	67	DIAG	2012	13-Jun-12	1	11582	\$128.10	\$393.60	1	NA	TEST TEST POINT COIL REPROGRAM PCM PER	TSB 12 06 04	NA	44	2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F7FX1E1C3	T76	F	AF	4-May-12	28-May-12	FORMULE FORD, INC.	QC	67	67	DIAG	2012	13-Jun-12	1	1056	\$0.00	\$34.48	0	NA	SCORTOR CODE P0300,P0321,1E872 A EST	ACTUAL VERIFY CHECK ENGINE	NA	44	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F7FW1E1C3	T76	F	AF	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	FL	67	67	5.00E-212	2012	6-Jun-12	3	6991	\$371.89	\$474.83	1	NA	DISC DIAG DTC P0304, CATALYTIC DIAG, BACK	PRES C'S THAT CHECK ENGINE	NA	44	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F7FW1E1C3	T76	F	AF	18-Nov-11	3-Dec-11	LARRY H MILLER FORD LINCOLN P	UT	67	67	5.00E-212	2012	11-Jun-12	1	14487	\$114.24	\$37.15	1	NA	AS PER TSB 12 06 04, PERFORMED CUSTOMER	STATES THAT	NA	44	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F7FW1E1C3	T76	F	AF	18-Nov-11	3-Dec-11	JIM HANSEN'S GATEWAY FORD LINC	AB	67	67	5.00E-212	2012	18-Jun-12	7	16358	\$283.51	\$414.81	1	NA	26326 CONNECTED IDS AND PULLED CODES, P03	03 CHECK AND ADVISE FOR	NA	44	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F7FW1E1C3	T76	F	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	AB	67	67	5.00E-212	2012	9-Jun-12	1	1115	\$318.27	\$550.19	2	NA	VERIFIED CEL ON, CHESTEST H/F YES, HPF NO	CH3 CHECK ENGINE MECHANIC	NA	44	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F7FX1E1C3	T76	F	AF	11-Mar-12	13-Mar-12	JIM HANSEN'S GATEWAY FORD LINC	AB	67	67	5.00E-212	2012	9-Jun-12	1	1115	\$318.27	\$550.19	2	NA	VERIFIED CONCERN, PERFORMED CUSTOMER	STATES THAT	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FX1E1C3	T76	F	AF	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	FL	67	67	6K775	2012	9-Jun-12	3	10192	\$17.84	\$57.07	1	NA	CHECK ENGINE LIGHT ON AND RUNNING	ROUGH CHECK ENGINE LIGHT ON	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C4	T76	F	AF	8-Feb-12	16-Apr-12	BAKTER FORD, INC.	NE	67	67	6K775	2012	18-Jun-12	3	10234	\$10.74	\$56.16	1	NA	PERFORM DIAGNOSIS DRIPRAPS, 120804	CUSTOMER STATES THA	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C6	T76	F	AF	3-Apr-12	11-Jun-12	DAVE MOORE FORD INC	TX	67	67	6K775	2012	18-Jun-12	1	8207	\$0.00	\$49.97	1	NA	CC 42 KRIED KOEO PASS, KOER PASS, KOE	P0300 CHECK ENGINE LIGHT	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FX1E1C4	T76	F	AF	13-Dec-11	11-Jan-12	FRIENDSHIP FORD	TN	67	67	6K775	2012	7-Jun-12	5	4658	\$10.74	\$49.42	1	NA	VERIFIED CEL LAMP IS PROGRAMMED PCM AND	CUSTOMER STATES THE	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	29-Mar-12	29-Apr-12	CHESTNUT FORD	GA	67	67	6K775	2012	15-Jun-12	2	5898	\$0.00	\$43.90	1	NA	PREFORMED DIAG, P0304, P0305, P0306	UPDATED CUSTOMER STATES ENGINE	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	11-Mar-12	30-Apr-12	KIDDER FORD	GA	67	67	6K775	2012	15-Jun-12	1	8207	\$0.00	\$49.97	1	NA	PERFORM DIAG, CHECK KOEO PASS, KOER	P0300 CUSTOMER STATES	NA	44	2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E1C3	T76	F	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	AR	67	67	RECAL	2012	11-Jun-12	6	4762	\$0.00	\$36.82	1	NA	CONFIRMED ON TEST DRIVE DIAG NO CODES, COI	CUSTOMER STATES ENGINE	NA	44	2	PT C&C	
COP	ENGINE	NA	2012	1F7FW1E1C3	T76	F	AF	7-May-12	28-May-12	HORNBY FORD SALES LTD.	BC	67	67	12029	2012	5-Jun-12	1	501	\$334.60	\$386.51	2	NA	RETRIEVE DTC'S P0306, TER HARD WAS ABLE	TO CUSTOMER STATES ENGINE	NA	44	2	PT C&C	
COP	ENGINE	CFM9P23	2012	1F7FW1E1C3	T76	F	AF	11-Mar-12	28-May-12	ROUNDTREE MOORE INC	FL	67	67	12029	2012	11-Jun-12	1	4879	\$156.46	\$196.11	1	NA	VERIFIED CONCERN, PERFORM APPROX	CUSTOMER STATES THE	NA	44	2	PT C&C	



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHLSE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	YR	MO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	REASON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	1/23	12/12	LITHIA FORD LINCOLN OF GRAND P	2012	6	15	5.00E+212	6-Jun-12	3	15185	\$292.99	\$388.36	1	PA	NO	CHECKED CODES AND P0303 RETURN. INSPECT	CUSTOMER STATES THE	PA	2/28	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	21	18-Mar-12	DAVID SELF FORD, INC.	2012	13	06	5.00E+212	13-Jun-12	3	6846	\$333.05	\$401.37	1	TX	NO	VERIFIED COMPLAINT. P0303 AND REPROGR	CUSTOMER STATES THE	TX	2/28	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	1	1-Dec-11	TRADITION FORD	2012	4	04	5.00E+212	4-May-12	2	1283	\$293.51	\$382.83	1	GA	NO	VERIFIER CONFIRMED RECALL (04)	CHECK ENGINE LIGHT	GA	2/28	0	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	11-Jun-12	PARKS FORD LINCOLN OF GAINESV	2012	25	01	8K75	25-Jun-12	1	942	\$0.00	\$51.51	1	FL	NO	PERFORM INSPECTION. SELF TEST P0304. PERFO	CHECK ENGINE LIGHT ON	FL	2/28	0	PT & C
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC3	T/F6	F	B	A	T	3	1-Nov-11	MIKE FITZPATRICK FORD, INC.	2012	15	11	8K75	15-Nov-12	7	18742	\$0.00	\$48.21	1	GA	NO	CHECK DTCS. REPROGRAM PCM PER TSB AND RE	ENGINE SKIP MISS DRIVIN	GA	2/28	0	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	30-Apr-12	LUTHER FAMILY FORD	2012	25	01	8K75	25-Jun-12	1	5739	\$0.00	\$48.87	1	PA	NO	PERFORMED TSB 12.6 & EEC TESTED CODE P0308	CHECK ENGINE LIGHT ON	PA	2/28	0	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	19-Dec-11	LAUREL FORD INC.	2012	20	01	8K75	20-Jun-12	5	8691	\$12.82	\$50.00	1	PA	NO	VERIFIED INSTALL DEFLECTOR PER TSB 12.6 &	CUSTOMER STATES ENG	PA	2/28	0	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	17-Jan-12	HILLER FORD INC	2012	21	01	8K75	21-Jun-12	5	5287	\$10.74	\$58.87	1	WI	NO	PER TSB 12.6 & INSTALLED CAC AIR DAM. AIR DREPP	DIAG CUS THAT THE ENGIN	WI	2/28	0	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	17-Jan-12	GRAY SMITH FORD INC.	2012	21	01	8K75	21-Jun-12	3	3393	\$13.27	\$60.39	1	FL	NO	MODULE UPDATE. INSTALL CAC AIR DEFLECT	CUSTOMER STATES THE	FL	2/28	0	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	14-Mar-12	RUSH TRUCK CENTER, ORLANDO	2012	12	03	8K75	12-Jun-12	3	4300	\$10.04	\$54.73	1	FL	NO	EEC TEST. KOCOPASS. MILEAGE TEST FOUND 2	LOW FUEL MILEAGE 12M	FL	2/28	0	PT & C
COP	ENGINE	CFVZ0201	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	3-May-12	SOUTH HILLS LINCOLN, INC.	2012	12	09	12029	12-Jun-12	1	332	\$58.88	\$241.10	2	PA	NO	VERIFIER ENGINE MISS ONGOING. CONTACT HO	AROUND 60 MPH. VEHICLE	PA	2/28	0	PT & C
COP	ENGINE	CFNL021	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	9-May-12	SPIRITS MOTOR COMPANY, INC.	2012	12	09	12029	12-Jun-12	1	327	\$58.88	\$218.43	2	TX	NO	CHECKED CONCERN PER RETEST AND ROAD TEST	CUSTOMER STATES CHE	TX	2/28	0	PT & C
DIAG - MISFIRE	ENGINE	CE4F0015	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	11-Mar-12	NORTHWOODS FORD LINCOLN, INC.	2012	3	04	DIAG	30-May-12	3	5557	\$0.00	\$25.22	0	PA	NO	PERFORMED EEC TEST. KOED DTC P0308. P0303	CUSTOMER STATES CHE	PA	2/28	0	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	6-May-12	VEGREVILLE FORD SALES & SERVICE	2012	21	01	DIAG	21-Jun-12	1	3367	\$0.00	\$70.53	1	GA	NO	COULDN'T VERIFY COORDINATION AT THIS TIME. C	GAS ENGINE REPAIR RE	GA	2/28	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	19-Jan-12	DAMS FORD LINCOLN SALES LTD.	2012	13	01	5.00E+212	13-Jun-12	5	5177	\$293.51	\$918.66	2	TX	NO	EEC TEST RECEIVED CODE P0430. NORMAL DIAG	DRIVEABILITY. MISS. CHE	TX	2/28	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	22-Feb-12	SOUTHVIEW FORD INC.	2012	4	01	5.00E+212	4-Jun-12	3	7281	\$313.92	\$371.70	1	GA	NO	SCAN ENGINE AND FOUND CODE FOR LUK COVER	ENGINE RUNS SLIGHTLY	GA	2/28	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	13-Feb-12	COMMERCIAL MOTOR COMPANY	2012	18	01	5.00E+212	18-Jun-12	4	4281	\$300.63	\$339.76	1	TX	NO	CALIBRATION. RE-CALIBRATE PCM	CHECK ENGINE LIGHT ON	TX	2/28	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	25-Apr-12	CITY FORD SALES LTD.	2012	12	01	5.00E+212	12-Jun-12	1	2103	\$296.23	\$401.57	1	TX	NO	RECALL 054 P0303 P0304 TSB 12.6 & 120804B. 5	REPAIR FOR WAS ON HO	TX	2/28	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	11-Feb-12	WILSON FAMILY FORD	2012	12	01	5.00E+212	12-Jun-12	1	2151	\$10.87	\$44.07	1	TX	NO	PERFORMED TSB 12.6 & INSTALLED AIR DEFLECTO	CUSTOMER CONCERN TH	TX	2/28	0	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC2	T/F6	F	B	A	T	3	26-Mar-12	BROWN'S SALES LEASING, INC.	2012	15	03	8K75	15-Jun-12	3	6103	\$0.00	\$40.49	1	TX	NO	TRUCK MISFIRES AND STALLS AFTER LONG DRIVE	CUSTOMER STATES THE	TX	2/28	0	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	3	21-Mar-12	BUTCH OUTALETTE, INC.	2012	11	01	8K75	11-Jun-12	2	8143	\$10.74	\$53.94	1	MS	NO	TRUCKING CONCERN. PERFORMED EEC TEST DTC	CHECK ENGINE LIGHT ON	MS	2/28	0	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	3	8-Nov-11	WENKST FORD INC.	2012	26	01	8K75	26-Jun-12	7	7547	\$0.00	\$48.87	1	TX	NO	INSTALL REVISED CALIBRATION PER 12.06.04	CHECK DRIVEABILITY ISS	TX	2/28	0	PT & C
TSB REFLASH	PT C&C	CE4F0008	2012	1FFW1E1TC3	T/F6	F	B	A	T	3	23-Apr-12	LANGDALE FORD COMPANY	2012	14	01	8K75	14-Jun-12	1	2447	\$0.00	\$38.02	1	GA	NO	DOES NOT OPERATE TSB. REPROGRAM PCM PER	CUSTOMER LIGHT ON. PE	GA	2/28	0	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3	22-Apr-12	DESOTO AUTO MALL	2012	25	01	8K75	25-Jun-12	1	721	\$0.00	\$44.44	1	FL	NO	TSB 12.6 & 4. eec diag. reflash codes p0300, p0304, p0308	CUSTOMER STATES THAT CH	FL	2/28	0	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC6	T/F6	F	B	A <td T																						
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC6	T/F6	F	B	A	T	3																				
TSB REFLASH	PT C&C	N/A																												
TSB REFLASH	PT C&C	N/A																												
TSB REFLASH	PT C&C	N/A																												
TSB REFLASH	PT C&C	N/A																												
TSB REFLASH	PT C&C	N/A																												
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TSB REFLASH	PT C&C	N/A																												
TSB REFLASH	PT C&C	N/A																												
TSB REFLASH	PT C&C	N/A																												
TSB REFLASH	PT C&C	N/A																												
COP	ENGINE	N/A																												
COP	ENGINE	N/A																												
DIAG - MISFIRE	ENGINE	CH1G5914																												

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOCS REPORT	DEL YE	VIN	VEHICLE ID	ENGINE	PLANT	ASSY	PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
COP	ENGINE	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#	2029	03	2	7529	568.88	1444.38	1	NA	MI	VEHICLE CONCERN, PIN POINT, IGNITION SYSTEM DIAGNOSIS, CUSTOMER STATES VEH	#	9035	V29	2	PT C&C
COP	ENGINE	NA	2012	1FTFX1ETFP7	2	F8	AF	T1K0W	TC3	AF	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#	1209	03	4	2324	868.81	1157.97	1	NA	WA	VEHICLE CONCERN, DTC, OIL, AND PLUG FOR CHECK ENGINE LIGHT IS	#	9035	V29	2	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#	1209	03	4	4149	884.05	1154.92	1	NA	MI	42209 - INSPECT FOR PRESSION PASSED, PER CUSTOMER STATES VEH	#	9035	V29	2	PT C&C
COP	ENGINE	NA	2012	1FTFX1ETSCX	2	F8	AF	T1K0W	TC3	AF	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#	1209	03	2	12	966.99	1136.41	1	NA	GA	CONVERTER CODE DTC-P0300 ET P0304 EN COURSE R, CHECK ENGINE LIGHT ON	#	9035	V44	1	PT MALFUNCTION
COP	ENGINE	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD, INC.	#	1209	03	2	17910	986.88	1181.95	1	NA	KS	CONVERTER CONCERN, I/O, BAD CYLINDER C3 WHEN DRIVING 55 MPH	#	9035	V29	2	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	13-Dec-11	10-Feb-12	WILF'S ELITE FORD SALES LTD.	#	1209	03	4	10234	861.70	898.78	1	NA	MB	ROAD TEST VERIFIED C3, COIL ROAD TEST VERIFIED, CHECK CAUSE OF V	#	9035	V44	1	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	19-Jan-12	15-Mar-12	CHILLWACK FORD	#	1209	03	4	6182	966.99	1308.34	2	NA	BC	CK 10) MIL ON, EEC TEST PL, LACE COIL AND PLUG CL, ELECTRICAL / LIGHTS OF A	#	9035	V44	1	PT MALFUNCTION
COP	ENGINE	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#	1209	03	4	7954	884.05	1158.72	1	NA	KS	MIL ON, I/O, TEST, KOE, P0300, DCL, POWER BAL, CHECK FOR LIGHT ON	#	9035	V29	2	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUWATUSA, INC.	#	1209	03	2	6109	1144.69	3227.22	1	NA	FL	PERFORMED CUSTOMER CO #6 COIL ON PLUG ROAD, CUSTOMER STATES VEH	#	9035	V29	2	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	14-Mar-12	18-May-12	JARRETT-GORDON FORD, INC.	#	1209	03	3	4090	313.77	1106.07	1	NA	FL	CONVERTER EEC TEST, DIAL TEST, VER, RECK ALL, NO, CUSTOMER STATES CHECK EN	#	9035	V29	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	14-Mar-12	18-May-12	FEYER FORD AND LINCOLN, INC.	#	9190	03	2	3365	333.96	878.51	1	NA	NC	VEHICLE CONCERN, SELF, PAN, CHANGE TO INJECTOR, CUSTOMER STATES EN	#	9035	V29	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	7-Mar-12	2-Apr-12	MONMOUTH FORD	#	DIAG	03	2	1994	80.00	1148.15	1	NA	CT	VEHICLE CONCERN, HOOKING CONCERN AT THIS CUSTOMER STATES CHE	#	9035	V29	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#	DIAG	03	2	3588	90.00	1141.46	2	NA	TX	EEC TESTS NO DTCS, DE, ROAD TEST, MON, PID, DATA, SES LIGHT BLINKED AND	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	12-Mar-12	14-Apr-12	EGGOLF FORD OF BREWSTER	#	DIAG	03	3	342	80.00	952.55	1	NA	NC	CUSTOMER STATES LOSS OF POWER, RULED CODES, PO, CUSTOMER STATES VEH	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	28-Feb-12	4-Apr-12	WEIKERT FORD INC.	#	5.00E+212	E	2	3050	334.27	1444.00	1	NA	FL	PERFORMED DIAGNOSIS, REPLACED CONVERTER, CHECK DRIVABILITY ISSU	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1ETC3P	2	F8	AF	T1K0W	TC3	AF	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#	5.00E+212	E	2	1170	332.07	1304.08	1	NA	AR	CONCERN VERIFIED, DTC P0300, P0306, P0306, P04, DIAGNOSE AND ADVISE	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#	5.00E+212	E	2	839	330.03	1307.03	1	NA	AR	PP 9212 12 12 120804	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	5.00E+212	E	2	2097	331.37	1384.13	1	NA	MS	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP 1, CUSTOMER STATES THA	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	29-Mar-12	24-May-12	MULLINAX FORD	#	5.00E+212	E	2	4889	3418.56	1819.05	1	NA	FL	INSTALL, I/O, P0300, INSTALL, CAT, PER TSB, PGM, E29, CUSTOMER STATES CHECK	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	14-Mar-12	14-Apr-12	FEYER FORD AND LINCOLN, INC.	#	5.00E+212	E	2	1579	330.03	1307.03	1	NA	NC	PERFORMED DIAGNOSIS, REPLACED PGM TO L, AS THE CHECK ENGINE	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#	5.00E+212	E	2	3488	332.07	1392.12	1	NA	AR	VEHICLE CONCERN, EEC TEST, PULLED CODE, CUSTOMER STATES TRC	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	22-Nov-11	17-Mar-12	MARYVILLE FORD	#	5.00E+212	E	2	8622	3384.09	1413.84	1	NA	WA	TEST DRIVE TO TRY TO TEST DRIVE, CUSTOMER STATES CHE	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	27-Feb-12	20-Mar-12	CAPITAL FORD LINCOLN OF WILLIAM	#	5.00E+212	E	2	8478	3384.45	1469.65	1	NA	NC	RETRIEVE CODE, P0430, REPLACED LEFT CAT, ON, CUSTOMER STATES CHECK EN	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1ETC3P	2	F8	AF	T1K0W	TC3	AF	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	5.00E+212	E	2	18719	3282.99	1371.44	1	NA	FL	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER TSB, CUSTOMER STATES CHECK EN	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#	5.00E+212	E	2	8005	3308.14	1345.83	1	NA	AB	PERFORMED TSB 12 6 4 INSTALL CONVERTER AND, CHECK ENGINE LIGHT ON	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	29-Feb-12	13-Apr-12	HERB CHAMBERLAIN FORD OF WESTBORO	#	5.00E+212	E	2	2965	3310.07	1412.07	1	NA	MA	TECH RAN SELF TEST, I/O, P0300, P0300, P0300, CUSTOMER STATES CHE	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#	5.00E+212	E	2	5402	3345.34	1445.07	1	NA	FL	PERFORMED DIAGNOSIS, FOUND CODE P0430, CHECK DRIVABILITY ISSU	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	25-Jan-12	23-Mar-12	CAVALIER FORD LINCOLN	#	5.00E+212	E	2	2643	3311.37	1414.32	1	NA	VA	TEST DRIVE, VERIFIED, P0300, THIS TIME, CUSTOMER STATES TRUCK EN	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	27-Mar-12	8-Apr-12	GARY FORD SALES LINCOLN	#	5.00E+212	E	2	2965	3310.07	1412.07	1	NA	MA	PERFORMED DIAGNOSIS, FOUND CODE P0300, CUSTOMER STATES TRUCK EN	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	1-Mar-12	18-Mar-12	NELSON FORD SALES (2003) INC.	#	5.00E+212	E	2	2993	3293.51	1385.01	1	NA	BC	REFER TO TSB 12 6 4 E, RE, REPLACE BANK 2, DIAGNOSE FOR CHECK E	#	9035	V44	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	28-Mar-12	23-Apr-12	JORDAN FORD, LTO	#	5.00E+212	E	2	13628	3300.63	1421.27	1	NA	TX	VEHICLE CONCERN, NO, DTC, DE, ROAD TEST, CATYLIST, EPOCH, CUSTOMER STATES THE	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	1-Mar-12	8-Mar-12	AL PACKER WHITE MARSH FORD	#	5.00E+212	E	2	1591	3311.37	1412.07	1	NA	NC	CHECK DTC, P0430, REFER TO LATEST CALIBRA, CUSTOMER STATES TRUCK EN	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE5E0A18	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	17-Jan-12	22-Mar-12	WAKAHACHIE FORD	#	5.00E+212	E	2	7319	3312.07	1400.65	1	NA	TX	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLAC, CHECK ENGINE LIGHT, ON	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	4-Jan-12	7-Feb-12	GULF COAST FORD	#	5.00E+212	E	2	8989	3310.07	1401.81	1	NA	TX	QUICK TEST, CONCERN, I/O, DTC, KOE, KOE, CUSTOMER STATES CK EN	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	23-Feb-12	13-Apr-12	WHITNEY FORD LTD	#	5.00E+212	E	2	8297	3302.17	1415.34	1	NA	TX	CONFIRM CHECK ENGINE LIGHT, CUSTOMER REPORTED, CUSTOMER STATES CHE	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	5.00E+212	E	2	8716	3310.07	1401.34	1	NA	TX	REPLACED LEFT CAT, INSTALLED INTERCOOLER, CUSTOMER STATES CHE	#	9035	V44	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#	5.00E+212	E	2	5518	3300.63	1396.88	1	NA	NH	VEHICLE CONCERN, CUSTOMER CONCERN, CODE, P, CUSTOMER STATES CHECK EN	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	27-Mar-12	8-Apr-12	TONY FORD SALES LINCOLN	#	5.00E+212	E	2	2965	3310.07	1412.07	1	NA	MA	PERFORMED DIAGNOSIS, FOUND CODE P0300, CHECK ENGINE LIGHT ON	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE9A0009	2012	1FTFW1ETSCX	2	F8	AF	T1K0W	TC3	AF	17-Feb-12	24-Apr-12	DOWNEY FORD LINCOLN	#	5.00E+212	E	2	14175	3308.14	1377.53	1	NA	NB	EEC TEST, COIL CODE, REPROGRAMMED, P, CUSTOMER STATES UNL	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	CF9A0003	2012	1FTFX1ETSC3P	2	F8	AF	T1K0W	TC3	AF	28-Nov-11	16-Dec-11	CLARENVILLE FORD SALES LIMITED	#	5.00E+212	E	2	5441	3307.17	1370.46	1	NA	NL	VEHICLE BUCKING AND MISFIRE, CODE, RETRIE, CHECK VEH FOR BUCKING	#	9035	V29	2	PT C&C
CATALYTIC CONVERTER	EXHA																												



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YE	WIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM ID	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C6	TFF	F	B	A	T	18-Dec-11	11-May-12	DIHLS FORD SALES INC	#	6K775	25-Jun-12	2	\$283	\$10.04	\$46.65	MD	IDS TEST FOUND CODE P0430 FOUND TSB 12 6 4	CUSTOMER REPORTS VIB			V42	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C6	TFF	F	B	A	T	27-Feb-12	13-Mar-12	HONDURO FORD	#	6K775	14-Jun-12	4	\$495	\$10.04	\$52.77	PA	CCC E29 CG 42 CAUSAL REFLASHED THE PCM AND WHILE DRIVING ON	CUSTOMER STATES WA			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E19C	TFF	F	B	A	T	13-May-12	27-May-12	FORD OF LONDONBERRY	#	6K775	2-Jul-12	2	\$483	\$12.84	\$61.63	NA	NIH	CHECK TO VERIFY CUSTN PINS AND REPROGRAM	CUSTOMER STATES WA			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E19C	TFF	F	B	A	T	4-May-12	28-May-12	DES LAURENTIDES FORD INC	#	6K775	20-Jun-12	1	\$665	\$14.63	\$60.44	GA	QC	VERIFY CHECK ENGINE ALLUME P0304 VERIFY T3 S1 RENDMENTO MOTEUR			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C4	TFF	F	B	A	T	15-May-12	25-May-12	SUNSET COUNTRY FORD LTD.	#	6K775	4-Jul-12	2	\$281	\$14.63	\$60.44	ON	NIH	INSTALLED AIR DEFLECTOR PLATE AS PER TSB 12 6 4 INSTALL CASC DEFLECTO			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C6	TFF	F	B	A	T	11-Dec-11	17-Mar-12	ENNIS FORD, INC.	#	6K775	26-Jun-12	4	\$250	\$3.00	\$45.13	TX	NIH	TEST SYSTEM WITH IDS RECEIVED CODES P0304 CHECK ENGINE LITE FLA			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C6	TFF	F	B	A	T	8-May-12	13-Jun-12	B. F. EVANS FORD, INC.	#	6K775	20-Jun-12	1	\$452	\$0.00	\$39.94	NY	NIH	TEST TRANSMISSION DTC P0304 REPROGRAM TRANS SHIFTS HARD 23			V49	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C2	TFF	F	B	A	T	21-May-12	21-May-12	GARNET FORD INC	#	6K775	13-Jun-12	1	\$261	\$10.04	\$60.81	PA	NIH	PERFORM TSB TO REPLACE TI	CUSTOMER STATES THA			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C5	TFF	F	B	A	T	8-Mar-12	1-May-12	TIMBERLAND FORD	#	6K775	20-Jun-12	2	\$266	\$0.00	\$36.71	PA	NIH	DIAG. KOEO AND KOER CODE P0306 CHECKED OUT	CUSTOMER STATES CHE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C5	TFF	F	B	A	T	13-Jan-12	1-May-12	OROUS FORD, INC.	#	6K775	11-Jun-12	-1	\$219	\$11.44	\$48.69	MI	NIH	CUSTOMER COMPLAINT [M PCM TO LATEST CAL	CUSTOMER COMPLAINS			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C5	TFF	F	B	A	T	24-Apr-12	23-May-12	J. C. LEWIS FORD	#	6K775	26-Jun-12	2	\$137	\$0.00	\$43.68	GA	NIH	RUN IDS TEST KOEO PO3 FURTHER AT DESTINAT	CHECK ENGINE LIGHT S			V29	PT C&C
TSB REFLASH	PT C&C	CG882004	2012	1FFW1E7C2	TFF	F	B	A	T	3-Feb-12	4-Jun-12	VIC BAILEY FORD LINCOLN	#	6K775	30-Jun-12	1	\$191	\$0.00	\$41.98	PA	SC	CHECKED AND RECALIBRATED P.C.M. PER T.S.B. C S CHECK ENGINE LIGH			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C5	TFF	F	B	A	T	29-Mar-12	20-Jun-12	WAYNE AKERS FORD, INC.	#	6K775	25-Jun-12	1	\$26	\$15.95	\$67.17	FL	NIH	EEC TEST P0304 AS PER TSB 12 6 4 REPROGRAM	CUST STATES CHK ENG			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C6	TFF	F	B	A	T	7-Feb-12	18-Feb-12	SUPERIOR FORD LINCOLN	#	6K775	30-Jun-12	5	\$411	\$0.00	\$58.13	WI	WV	CODE P0306 TSB 12064 VERIFIED CONCERN CO	COMPUTER ENGINE PER			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C4	TFF	F	B	A	T	21-Mar-12	13-Jun-12	DEARBORN MOTORS LTD.	#	6K775	25-Jun-12	1	\$270	\$0.00	\$53.73	VA	BC	SCAN FOR CONCERN, CHECK OASIS FORD TSB	CHECK AND REPAIR FOR			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C5	TFF	F	B	A	T	23-Apr-12	30-May-12	BEAUDRY & LAPOINTE TEE	#	6K775	3-Jun-12	2	\$164	\$0.00	\$44.16	NA	QC	VERIFY CHECK ENGINE EST ALLUME ET VEHICU	LUMIERE CHECK ENGINE E			V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	TFF	F	B	A	T	20-Apr-12	18-May-12	PATRICK FORD SALES (1994)	#	6K775	6-Jun-12	1	\$74	\$0.00	\$54.38	GA	AB	CK CODES GOT P0300 P0305 AND P0306 ON MEMC	COMPUTER ENGINE ANE			V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C1	TFF	F	B	A	T	7-Feb-12	11-Apr-12	BILL HOOD FORD SALES LTD.	#	6K775	12-Jun-12	3	\$678	\$10.74	\$63.68	PA	LA	TSB 12 06 04 2011 2012 F 150 3.5L GTDI. CHECK DT	CUSTOMER STATES CHE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C6	TFF	F	B	A	T	14-May-12	30-May-12	ROUTINE-MOORE INC.	#	6K775	26-Jun-12	1	\$227	\$0.00	\$42.99	PA	FL	EEC TEST P0306 CK AIR DEFLECTOR IN INTERCO	DIAGNOSE CHECK ENGINE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C7	TFF	F	B	A	T	14-May-12	9-Jun-12	RAPID FORD	#	6K775	20-Jun-12	1	\$1001	\$11.44	\$56.40	PA	MN	VERIFYFUST COMPLAINT, SCANNED FOR DTC	COMPLAINT, CUSTOMER			V29	PT C&C
TSB REFLASH	PT C&C	CGPPF001	2012	1FFW1E7C0	TFF	F	B	A	T	16-Feb-12	28-Feb-12	LOCKHART MTR CO INC	#	6K775	5-Jul-12	5	\$1314	\$0.00	\$41.52	PA	TX	VERIFYFID MIL LIGHT ON RETRIEVED TROUBLE CO	DS HAD A LOSS OF POW			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C2	TFF	F	B	A	T	27-Feb-12	19-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	6K775	14-Jun-12	4	\$379	\$88.88	\$179.08	PA	WI	VERIFYFID CONCERN PERFORMED EEC DIAG FOUN	CS THE TRUCK SHAKES			V52	PT C&C
TSB REFLASH	PT C&C	ENGINE	NA	2012	1FFW1E7C3	TFF	F	B	A	11-Apr-12	25-Apr-12	AUTOMOBILE WILLENEUVE AMOULI	#	6K775	29-Jun-12	3	\$514	\$66.99	\$128.18	PA	QC	KOERIFIER CODE AVEC IDS RATE CYL NO6 late	ASSLS LA LUMIERE DU MOTEUR			V42	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E7C3	TFF	F	B	A	T	12-Apr-12	28-May-12	KANATA FORD SALES LTD.	#	50E212	5-Jul-12	2	\$279	\$293.51	\$381.41	PA	ON	BE12 C042 P0430 KOERC CHECK DTC	REPLACE CUST STATES CHECK			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E7C6	TFF	F	B	A	T	2-Jan-12	21-Jun-12	EAUL CLAIRE FORD LINCOLN	#	50E212	7-Jul-12	1	\$15	\$95.08	\$107.78	PA	WI	REPLACED THE RH CATALYTICS TOO. NUTRIALIT	CS THAT IT LOOKS LIKE			V39	PT SQUEAKS & RATTLES
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C4	TFF	F	B	A	T	26-Feb-12	28-Mar-12	PALM BAY FORD	#	6K775	27-Jul-12	4	\$682	\$13.95	\$56.65	PA	FL	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLED	CUSTOMER STATES CHE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C5	TFF	F	B	A	T	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	6K775	14-Jun-12	4	\$739	\$10.04	\$60.12	PA	WI	CK DTC'S FOUND P0301 REFER TO TSB 12 6 4 CS	THE CHECK ENGINE			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C7	TFF	F	B	A	T	23-Apr-12	9-Jun-12	WESLACO FORD LLP	#	6K775	7-Jul-12	1	\$627	\$0.00	\$43.49	PA	TX	RAN KOEO KOER RETRIEVED P0308 FOUND TSB	12 6 4 CUSTOMER STATES THA			V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C9	TFF	F	B	A	T	22-Feb-12	5-Apr-12	JIM PENNEY LTD.	#	6K775	18-Jun-12	3	\$407	\$14.63	\$53.78	PA	NL	CONFIRMED CUSTOMER CONCERN, PERFORMED	CK VEH FOR ENGINE LIGH			V42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E7C3	TFF	F	B	A	T	17-Feb-12	28-Feb-12	PINEWOOD FORD LIMITED	#	6K775	9-Jul-12	5	\$936	\$0.00	\$67.81	PA	ON	ROAD TEST RUNS OK. RETRIEVE DTC P0304 P0306	CHECK FOR ENGINE LIGH			V29	PT C&C
TSB REFLASH	PT C&C	ENGINE	NA	2012	1FFW1E7C0	TFF	F	B	A	10-Mar-12	19-Apr-12	BILL WARETT FORD, INC.	#	6K775	25-Jun-12	3	\$815	\$12.59	\$54.78	PA	FL	TEST DRIVE TO VERIFY [R	CUSTOMER STATES CHE			V29	PT C&C
COP	ENGINE	NA	2012	1FFW1E7C0	TFF	F	B	A	T	9-Dec-11	20-Jan-12	CLUBLINE FORD	#	6K775	9-Jul-12	6	\$162	\$84.05	\$175.73	PA	TX	KRAN EEC TEST KOEO PJOVE OK.	DRIVEABILITY			V29	PT C&C
COP	ENGINE	CGEP003	2012	1FFW1E7C3	TFF	F	B	A	T	12-Feb-12	5-Apr-12	WILLOWBROOK FORD, INC.	#	6K775	5-Jul-12	4	\$794	\$63.09	\$212.11	PA	IL	KOVI REPLACED THE 1 IGNITION COIL.	CHECK ENGINE LIGHT ON			V29	PT C&C
COP	ENGINE	NA	2012	1FFW1E7C5	TFF	F	B	A	T	5-Feb-12	24-Mar-12	TIMBER FORD OF HAYWARD, INC.	#	6K775	29-Jun-12	4	\$664	\$84.05	\$215.43	PA	WI	KRAN EEC TESTS FOR AND TEST DRIVE. ON	CUSTOMER STATES CHECK			V29	PT C&C
COP	ENGINE	NA	2012	1FFW1E7C0	TFF	F	B	A	T	10-Dec-11	31-Jan-12	DISCOVERY FORD SALES LTD.	#	6K775	7-Jul-12	5	\$678	\$66.99	\$242.70	PA	SK	REPLACED IGNITION COI WAS CAUSED BY SEVER	POOR POWER ENGINE H			V29	PT C&C
COP	ENGINE	CGKCU013	2012	1FFW1E7C6	TFF	F	B	A	T	11-Jan-12	7-Feb-12	BARROW FORD COMPANY	#	6K775	2-Jul-12	5	\$622	\$84.85	\$148.20	PA	FL	KOIDS TEST CODE P0304 POWER BALANCE TEST	CUST STATES THE CHECK			V29	PT C&C
COP	ENGINE	COVB1004	2012	1FFW1E7C2	TFF	F	B	A	T	27-Mar-12	10-Apr-12	TASKET SALES & SERVICE LTD	#	6K775	25-Jun-12	3	\$149	\$66.99	\$109.00	PA	NS	TEST DRIVE WITH IDS PINS SMOOTH R011	AVERAGING 1% PER MPH			V41	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1E7C6	TFF	F	B	A	T	15-Dec-11	4-Jun-12	NORTH CENTRAL FORD	#	6K775	20-Jun-12	1	\$175	\$5.17	\$84.61	PA	TX	KOIDS TEST, NO CODES ROADTEST, POWER BALANC	CUSTOMER STATES [L			V40	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E7C7	TFF	F	B	A	T	17-Feb-12	4-Mar-12	STEELE FORD LINCOLN	#	50E212	6-Jun-12	3	\$514	\$39.11	\$388.26	PA	NS	IDS TESTED AND RETRIEVED DTC S P0306 P0308	CK ENGINE LIGHT ON. L			V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E19C	TFF	F	B	A	T	3-Apr-12	14-Apr-12	FERNELSUS FORD LINCOLN, INC.	#	50E212	16-Jun-12	3	\$946	\$192.07	\$386.97	PA	MI	CODE P0304 NO DEFLECTOR REPLACE LEFT CA	POOR FUEL ECONOMY			V45	PT GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E7C3	TFF	F	B	A	T	2-Dec-11	21-Jan-12	DEWEY FORD	#	50E212	29-Jun-12	6	\$741	\$331.37	\$462.51	PA	IA	RUN IDS CODE P0430 CHECK OASIS TO FIND TSB	CUSTOMER STATES THA			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E7C5	TFF	F	B	A	T	28-Feb-12	9-Mar-12	WATERLOO FORD LINCOLN SALES LTD	#	50E212	22-Jun-12	4	\$379	\$308.14	\$421.64	PA	AB	VERIFY MIL IS ON P0430 [gen	CHECK AND ADVISE FOR			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E7C5	TFF	F	B	A	T	5-Jan-12	9-Feb-12	CYPRESS MOTORS (S.LTD.)	#	50E212	22-Jun-12	5	\$1075	\$308.14	\$410.77	PA	SK	SCANNED KOEO CODE P0430 PERFORMED TSB	CHECK ENGINE LIGHT S			V48	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E19C	TFF	F	B	A	T	3-Feb-12	2-Apr-12	PINEWOOD FORD LIMITED	#	50E212	13-Jun-12	3	\$366	\$308.14	\$431.76	PA	ON	TEST FOR CODES P0403 AVAILABLE. INSTALL NEW	ENGINE LOST POWER W			V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E7C4	TFF	F	B	A	T	15-Dec-11	11-May-12	AUTOMOBILES PERRON	#	50E212	9-Jul-12	6	\$368	\$1,005.19	\$1,324.56	PA	QC	VERIFY IF FAIRE TEST					

## 2012 MY 3.5L GTDI P415 Misfire Claims

## 2012 MY 3.5L GTDI P415 Misfire Claims

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## **2012 MY 3.5L GTDI P415 Misfire Claims**

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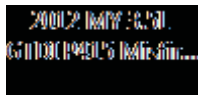


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**From:** Steslicki, Michael (M.E.)  
**Sent:** Friday, July 13, 2012 8:43 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (7/13/12)

**Nineteen new claims today**

(12) TSB Reflash  
(6) Catalytic Converter  
(1) Spark Plug

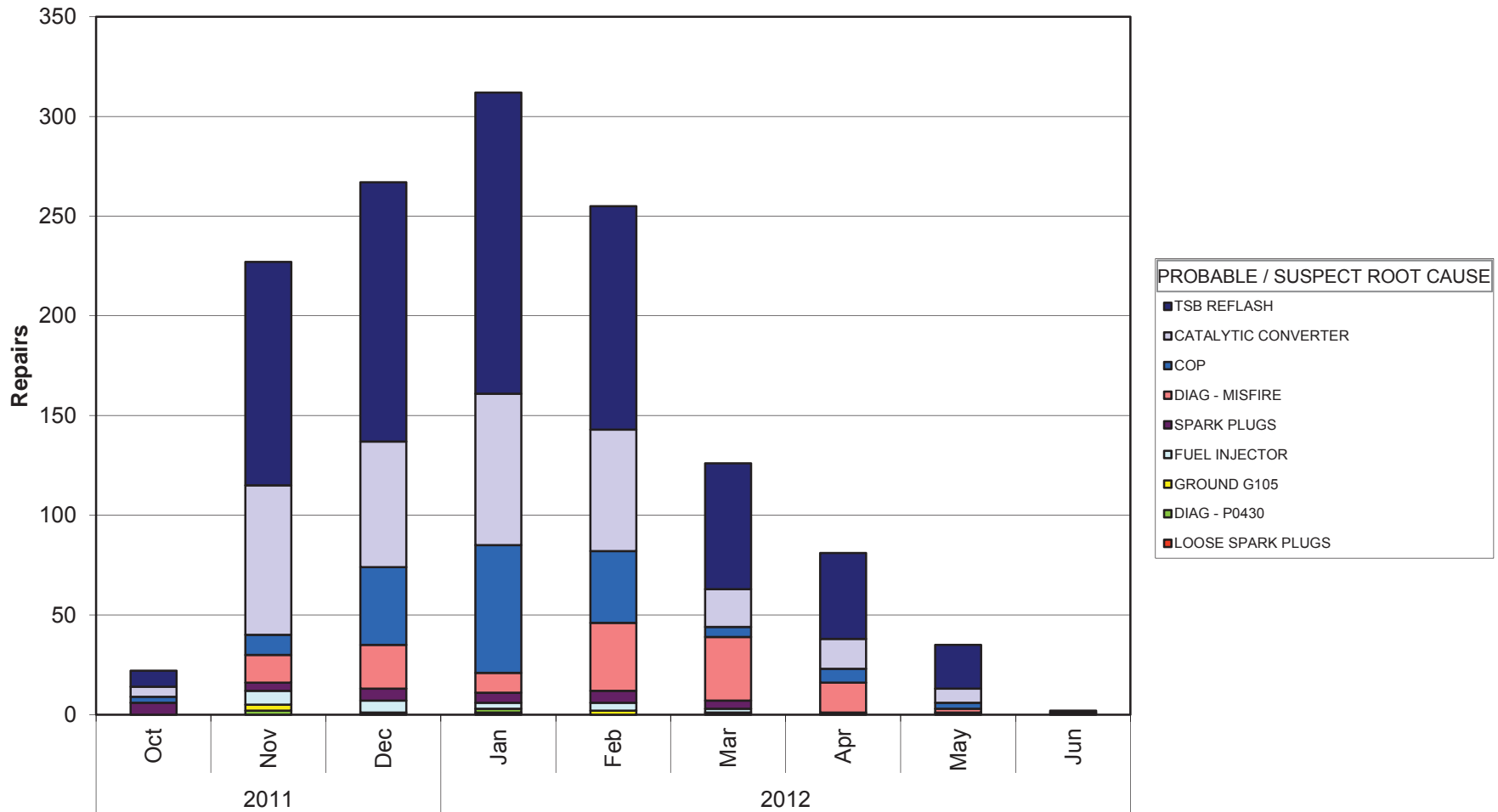


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/12/12**



Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	7	4
	6	6
	3	5
	4	6
	2	4
	1	1
	23	32

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DIAG - MISFIRE	COP	
		3
	14	10
	22	39
	10	64
	34	36
	32	5
	15	7
	2	3
	1	
	130	167

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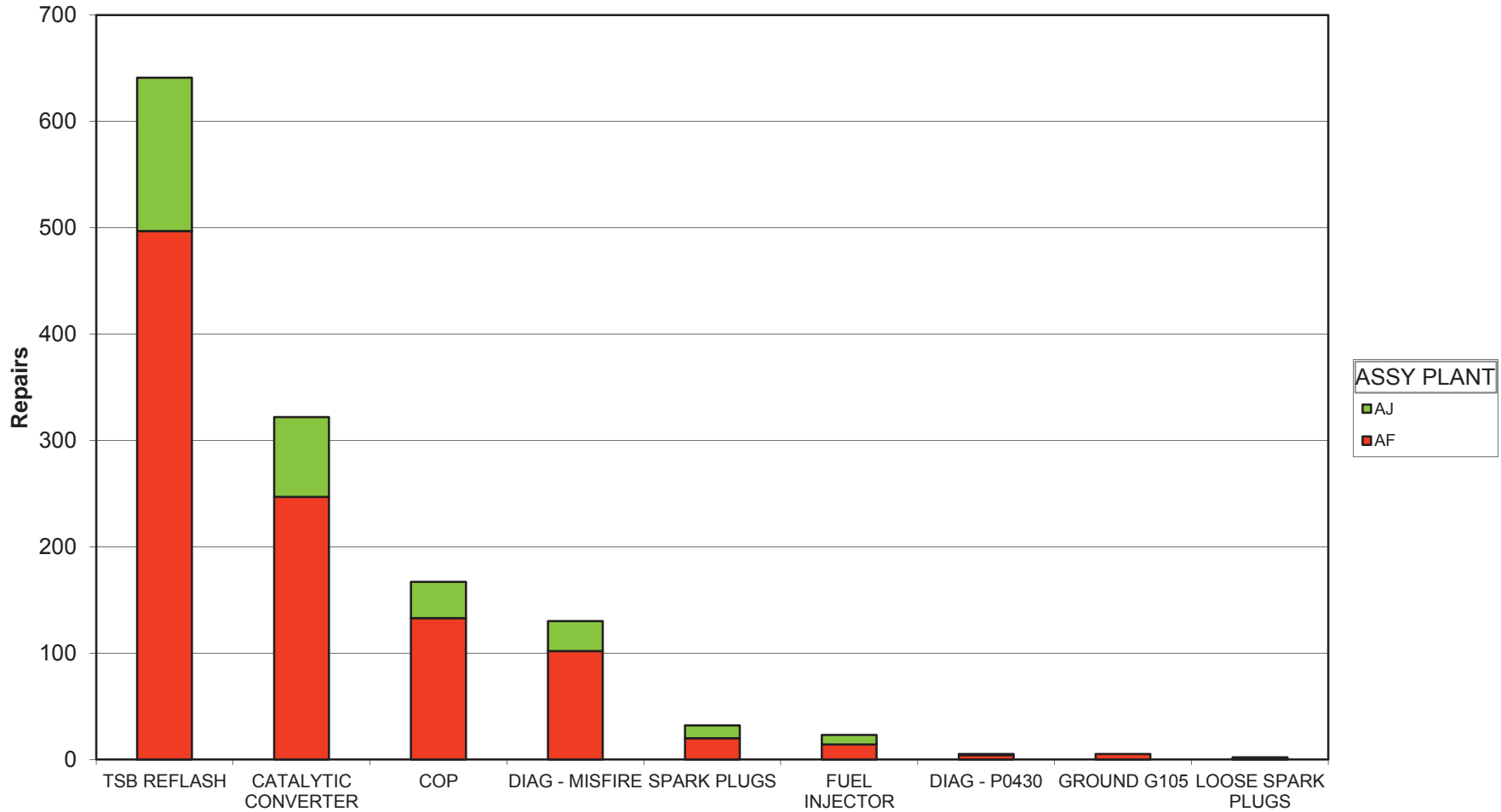
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CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	75	112
	63	130
	76	151
	61	112
	19	63
	15	43
	7	22
	1	
	322	641
		1327

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/12/12**



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888



ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	497	144	641
CATALYTIC CONVERTER	247	75	322
COP	133	34	167
DIAG - MISFIRE	102	28	130
SPARK PLUGS	20	12	32
FUEL INJECTOR	14	9	23
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1023	304	1327

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YTE	WIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function
COP	ENGINE	BLTD0003	2012	1FFWV1C3	Tf6	F	A	T	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	0	929	\$63.09	\$116.81	GA	EEC TEST PID MONITOR TEST REPLACED #5 ENGINE SKIP MISS DRIVE			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E9C	Tf6	F	A	T	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#1209	29-Nov-11	0	20	\$0.22	\$63.22	GA	EEC TEST FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1K0	Tf6	F	A	T	24-Oct-11		FUTURE FORD OF CLOVIS	#12465	22-Dec-11	-1	28	\$10.38	\$159.03	CA	EEC TEST P0300, POWERED PLUGS AND ROAD			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4C	Tf6	F	A	T	25-Oct-11		HILLER FORD INC	#12405	6-Dec-11	-1	10	\$5.17	\$42.48	GA	VERIFIED CONCERN, PEGS CC 42			PT C&C
GROUND G105	ENGINE	N/A	2012	1FFWV1E3C	Tf6	F	A	T	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LINCOLN	#12029	28-Nov-11	1	148	\$80.00	\$89.19	GA	239 VERIFIED CONCERN, P000			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	Tf6	F	A	T	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANCH	#12465	16-Dec-11	1	519	\$0.00	\$74.80	GA	HOOK UP IDS AND SELF TURNED TO CUSTOMER			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	Tf6	F	A	T	10-Nov-11		ALL STAR FORD	#1209	22-Dec-11	-1	272	\$0.00	\$79.35	GA	DID NOT DUPL ON RD TSD AND REINST IN FLOW			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	Tf6	F	A	T	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#1209	28-Dec-11	1	418	\$240.12	\$453.16	GA	873 ROADTESTED & VERIFIED CONCERN, PCN SOFTWARE			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E4C	Tf6	F	A	T	8-Dec-11	23-Dec-11	DUNGAN FORD LINCOLN	#1209	30-Dec-11	1	1961	\$520.44	\$737.92	GA	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CHECK			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	Tf6	F	A	T	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#1209	20-Dec-11	1	730	\$426.12	\$562.96	GA	EEC TEST P0430 MONITORED PIDS, REPLACED BAI			PT C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFWV1E8C	Tf6	F	A	T	6-Nov-11		LILLISTON FORD, INC.	#1209	11-Dec-11	-1	12	\$522.25	\$688.95	GA	EEC TEST ENGINE LIGHT, EMBLEM AND ROADTEST			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E2C	Tf6	F	A	T	27-Nov-11		HALLMARK FORD SALES LIMITED	#1209	4-Jan-12	-1	135	\$4.88	\$179.42	GA	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TEST			PT C&C
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFWV1E4C	Tf6	F	A	T	18-Nov-11		SCOTT PETERSON MOTORS INC.	#1209	19-Dec-11	-1	12	\$268.55	\$746.16	GA	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA			PT C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFWV1E7C	Tf6	F	A	T	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#1209	3-Jan-12	1	790	\$405.35	\$509.26	GA	VERIFIED CONCERN, P0300 TEST CUSTOMER TO			PT C&C
COP	ENGINE	N/A	2012	1FFWV1E6C	Tf6	F	A	T	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#1209	4-Jan-12	-1	522	\$161.77	\$459.11	GA	ISS SET UP EEC TEST ITEM TESTED COILS & FUEL			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E2C	Tf6	F	A	T	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#1209	2-Jan-12	1	244	\$397.71	\$504.17	GA	EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	Tf6	F	A	T	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#1209	11-Jan-12	1	1184	\$0.00	\$24.00	GA	INSTANT FUEL ECONOMY TEST, EEC TEST, KICK			PT C&C
COP	ENGINE	N/A	2012	1FFWV1E4C	Tf6	F	A	T	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD.	#1209	10-Jan-12	1	124	\$160.97	\$241.25	GA	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E5C	Tf6	F	A	T	7-Nov-11		CAM CLARK FORD SALES LTD.	#1209	12-Jan-12	-1	3	\$9.71	\$225.54	GA	0 210 SELF TEST PCM HANCE TEST SHOWED TH			PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E2C	Tf6	F	A	T	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#1209	7-Jan-12	1	1301	\$143.80	\$511.81	GA	PERFORM IDS QUICK TEST, WET AROUND THE			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6C	Tf6	F	A	T	25-Oct-11		MARK MATTHEW FORD, INC.	#1209	18-Jan-12	-1	59	\$42.65	\$57.14	GA	EEC TESTS DCL AND FUEL PRESS TESTS IN FLOW			PT C&C
COP	ENGINE	N/A	2012	1FFWV1E1C	Tf6	F	A	T	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#1209	13-Jan-12	1	250	\$84.05	\$255.21	GA	TEST EEC, CONC P0316, EEC ENGINE FOR CYLINDR			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4C	Tf6	F	A	T	6-Jan-12		BARBIE FORD	#1209	12-Jan-12	-1	6	\$60.19	\$253.50	GA	HOOK UP IDS, PINPOINT, TNG INTERNAL FAULT IN			PT C&C
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFWV1E2C	Tf6	F	A	T	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#1209	19-Jan-12	1	1084	\$397.71	\$456.78	GA	VERIFIED CONCERN, EEC TEST P0430, PINPOINT			PT C&C
ENGINE	ENGINE	CANA0002	2012	1FFWV1E2C	Tf6	F	A	T	28-Oct-11	27-Dec-11	RON DURRANT FORD	#1209	13-Jan-12	1	1238	\$128.10	\$310.87	GA	1238 CUST STATES VEH LEON ACCEL CYLINDR IS			PT C&C
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFWV1E7C	Tf6	F	A	T	14-Dec-11		MARK MATTHEW FORD, INC.	#1209	13-Jan-12	1	791	\$209.75	\$522.30	GA	PRELAP IN INJECTOR, 184 INJECTOR, 184 IN			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E3C	Tf6	F	A	T	10-Nov-11		OTIS FORD, INC.	#1209	16-Jan-12	-1	458	\$444.30	\$571.46	GA	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E8C	Tf6	F	A	T	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#1209	16-Jan-12	2	2878	\$407.88	\$605.35	GA	PERFORM IDS, DIAG, CODE P0430 FOLLOWUP, PIN			PT C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFWV1E6C	Tf6	F	A	T	21-Nov-11	29-Dec-11	WALTON FORD, INC.	#1209	16-Jan-12	1	800	\$0.00	\$57.14	GA	SCANNED FOR CODES, P0300, MONITORED SYST			PT C&C
ENGINE	ENGINE	CAQA0024	2012	1FFWV1E6C	Tf6	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#1209	16-Jan-12	1	1050	\$0.00	\$226.69	GA	ROAD TEST CANNOT VEH, PERFORMED A FUEL			PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E8C	Tf6	F	A	T	30-Nov-11		AUTOWAY FORD AND LINCOLN	#1209	23-Jan-12	2	2577	\$152.94	\$259.78	GA	ROAD TESTED VEHICLE, SPIRE PERFORMED COIL			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	Tf6	F	A	T	1-Dec-11	3-Jan-12	ALTON BLAKLEY FORD	#1209	24-Jan-12	1	2807	\$0.00	\$50.23	GA	VEHRY IDS TEST, TEST OK			PT C&C
DIAG- MISFIRE	ENGINE	CAPA0009	2012	1FFWV1E7C	Tf6	F	A	T	18-Nov-11	12-Jan-12	KEN WILSON FORD, INC.	#1209	16-Jan-12	2	2105	\$21.08	\$136.24	GA	IDS TEST, PASS CODES AND CUSTOMER TO PER			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E7C	Tf6	F	A <td T	15-Dec-11	29-Dec-11	CRONIN MOTORS, INC.	#1209	23-Jan-12	1	353	\$5.17	\$49.04	GA	TRUCK MISSING SPARK PLUG SWAP, CUSTOME			PT C&C	
COP	ENGINE	CAQC0001	2012	1FFWV1E9C	Tf6	F	A	T	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#1209	23-Jan-12	1	343	\$60.20	\$156.26	GA	553.90 EEC TEST, CODE P2810, PINPOINT, DIA			PT C&C
FUEL INJECTOR	ENGINE	CAMI0002	2012	1FFWV1E7C	Tf6	F	A	T	9-Dec-11		EAGLE COUNTRY FORD	#1209	13-Jan-12	-1	498	\$263.54	\$558.29	GA	VERIFIED CONCERN, PRELAP INJECTORS AND			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E7C	Tf6	F	A	T	13-Jan-12		YAKIMOR FORD, INC.	#1209	23-Jan-12	1	560	\$0.00	\$57.14	GA	LIGHT NOT ON AT START, CHECK ENGINE LI			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E3C	Tf6	F	A	T	18-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#1209	23-Jan-12	2	1286	\$0.00	\$91.85	GA	EEC TEST, NO CODES, FOLLOW SYMPTOM CHART			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	Tf6	F	A	T	28-Nov-11	27-Dec-11	MUSK MOTORS, INC.	#1209	30-Jan-12	2	1011	\$0.00	\$20.51	GA	IDS TEST, NO CODES, ROAD TEST UNABLE TO			PT C&C
DIAG- MISFIRE	ENGINE	CAQA0024	2012	1FFWV1E6C	Tf6	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#1209	19-Jan-12	1	1033	\$0.00	\$449.47	GA	ROAD TEST COULD NOT VERIFY CONCERN, CONT			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E4C	Tf6	F	A	T	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#1209	26-Jan-12	1	2197	\$0.00	\$59.84	GA	IDS TEST, RETRIEVED DTLS AND NEEDED TO			PT C&C
CATALYTIC CONVERTER	EXHAUST	CAZB0002	2012	1FFWV1E6C	Tf6	F	A	T	11-Dec-11	26-Jan-12	NELSON FORD, INC.	#1209	26-Jan-12	1	581	\$410.74	\$558.96	GA	VERIFY CEL IS ON, VISUAL/DIAG RESULTS, REPL			PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6C	Tf6	F	A	T	19-Dec-11	23-Dec-11	DEAN SELLERS INC	#1209	30-Jan-12	2	3889	\$397.71	\$523.12	GA	EEC TEST EEC, KOER PASS, COOL BPN, SELF			PT C&C
COP	ENGINE	N/A	2012	1FFWV1E4C	Tf6	F	A	T	5-Jan-12	31-Jan-12	WOODRIDGE FORD LINCOLN LTD	#1209	1-Feb-12	1	52	\$111.37	\$442.90	GA	VERIFIED CONCERN OF FROM OTHER CYLINDER			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	Tf6	F	A	T	7-Dec-11	26-Dec-11	TERRIERONE FORD	#1209	1-Feb-12	2	2424	\$0.00	\$55.87	GA	SCAN FOR CODES, P0300, MONITORED SYST			PT C&C
COP	ENGINE	CBFC0006	2012	1FFWV1E8C	Tf6	F	A	T	13-Jan-12	26-Jan-12	WESTWAY FORD	#1209	4-Feb-12	1	1482	\$58.88	\$172.12	GA	CUST STATES THE CHECK NO PERFORMED P			PT C&C
COP	ENGINE	N/A	2012	1FFWV1E5C	Tf6	F	A	T	13-Dec-11	12-Jan-12	DEL RIO FORD LINCOLN	#1209	13-Jan-12	1	469	\$58.88	\$139.94	GA	FOUNDED FAULTY COIL ASSISTANCE OK, ROAD			PT C&C
COP	ENGINE	N/A	2012	1FFWV1E6C	Tf6	F	A	T	13-Jan-12	30-Jan-12	MUNDAY FORD	#1209	2-Feb-12	1	113	\$58.88	\$175.88	GA	VERIFIED CONCERN, IDS CYL, HD9, JMA VEH			PT C&C
ENGINE	ENGINE	N/A	2012	1FFWV1E8C	Tf6	F	A	T	6-Dec-11	18-Jan-12	FESTIVAL FORD SALES (1983) LTD	#1209	6-Feb-12	1	1461	\$58.88	\$292.81	GA	KOED PASS KOER PASS, L128004S 03 REPLAC			PT C&C
COP	ENGINE	N/A	2012	1FFWV1E7C	Tf6	F	A	T	5-Jan-12	31-Jan-12	CROPPER MOTORS INC.	#1209	2-Feb-12	1	494	\$60.20	\$136.04	GA	CHECKED & CONFIRMED HD9 ALL CYLINDERS			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E7C	Tf6	F	A	T	6-Jan-12		MC MCCORMACK FORD	#1209	31-Jan-12	1	198	\$0.00	\$70.89	GA	PERFORM SYSTEM TEST UP SPARK PLUGS AN			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E2C	Tf6	F	A	T	17-Dec-11		WILLIAMS FORD LINCOLN	#1209	28-Jan-12	-1	10	\$0.00	\$14.05	GA	VERIFIED CONCERN, PUL DASHIS FOR FURTHER			PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E7C	Tf6	F	A	T	9-Dec-11	29-Dec-11	THE LAKES FORD	#1209	6-Feb-12	2	1553	\$0.00	\$144.66	GA	1553 DIAG 82, TEST EEC SYST, PASS KOER			PT C&C
DIAG-																						

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	WARRANTY	CHICLE LIT	ENGINE	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	PNR NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	3-Jan-12	20-Jan-12					GA	TEST EEC CODE P0305D7V JES YES JB9 NO JB11	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	29-Jan-12	22-Feb-12					GA	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON		PT C&C
SPARK PLUGS	ENGINE	CBX0011	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	2-Feb-12	29-Feb-12					GA	VERIFIED CONCERN: CONNECTOR PIN FITS ENGINE LACKS POWER			PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	7-Dec-11						GA	VERIFIED CONCERN: TEST EEC SYSTEM PASS	INSPECT AND ADVISE C/F		PT C&C
DIAG - MISFIRE	ENGINE	CBUA0702	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	30-Jan-12	14-Feb-12					GA	IDS EEC TEST P0303/P0303 STEE SYSTEM PASS	INSPECT AND ADVISE C/F		PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	10-Jan-12	11-Feb-12					GA	VERIFIED COMPLAINT EEC CYLINDER NUMBER	CUSTOMER STATES WHEN		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	1-Dec-11	16-Jan-12					GA	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	7-Dec-11	18-Jan-12					GA	REPLACED DRIVERS SIDE (LEFT) CATALYST (SEE ADD MUNEZ PER THE ENGINE)	CUSTOMER STATES WHEN		PT C&C
COP	ENGINE	CBAB1033	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AJ	15-Dec-11	14-Jan-12					VA	FOUND W/AL DRIVING (ING INTO A FUR FOR THE)	CUSTOMER STATES WHEN		PT C&C
DIAG - MISFIRE	ENGINE	CBUA0702	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	30-Jan-12	14-Feb-12					SC	PERFORMED EEC TEST DATA LOGGER DCL DISPLAY	CUSTOMER STATES WHEN		PT C&C
CATALYTIC CONVERTER	EXHAUST	CBCH0003	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	23-Nov-11	28-Dec-11					MO	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES WHEN		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	23-Nov-11	28-Dec-11					MO	CHECK FOR MIL ON AND ERM - NO FIX AVAILABLE	CHECK & REPORT CHECK		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	8-Nov-11	21-Dec-11					LA	REPLACED BANK TWO/DRIVERS SIDE/LEFT CAT	CUSTOMER STATES WHEN		PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	9-Jan-12	23-Feb-12					TX	RAN IDS DIAGNOSIS FOR/REPLACED COIL AND	SEES LIGHT CAME ON AND		PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	18-Nov-11	13-Dec-11					TX	COOLERS COMPRESSION T/PK COIL TEST OK	COND UP IN LIGHT FLARE		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	3-Jan-12	25-Jan-12					WA	TEST DRIVE VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES WHEN		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	5-Nov-11	18-Jan-12					VA	RAN SYSTEMS TEST PCM CODE P0430 REPROGRAM	CUSTOMER STATES WHEN		PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	4-Jan-12	13-Feb-12					CA	ENGINE LIGHT CAME ON 3 COOL AND SPARK	CHECK ENGINE LIGHT		PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	17-Nov-11	16-Dec-11					MO	ROAD TESTED AND DIAGN. KFC FUEL FOR E	CUSTOMER STATES WHEN		PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	23-Nov-11	14-Feb-12					AL	ECG TEST DTC P0306 POWER BALANCE/REPLACED	CUSTOMER STATES WHEN		PT C&C
COP	ENGINE	CBCH0012	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	13-Nov-11	13-Feb-12					CA	ECG TEST DTC CODE P0306 AND INSPECT. S/C	CEL IS ON TRUCK S/C		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	23-Nov-11	31-Jan-12					MO	L.O.F. COMPLETED. TECHNICIAN(S): 20683	3.000 MILE REPAIR RER		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	23-Nov-11	28-Dec-11					NS	B3001 CONVERTER TESTS AND RE TESTED ALL	CRIME DOME SPKRS KE		PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	15-Jan-12	18-Jan-12					MI	PERFORMED SELF RECEIVED CODE P0308 THE	ENGINE LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AJ	13-Dec-11	6-Feb-12					WI	TESTED AND FOUND CONVERTOR. CLEARED	CHROMES ROUNDS W/		PT C&C
FUEL INJECTOR	ENGINE	CGCER001	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AJ	24-Nov-11	2-Feb-12					IA	RETRIEVED CODE P0304/EM TEST AND INJECTOR	NEW CARS STATES THAT		PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AJ	22-Oct-11	10-Feb-12					ND	INSTALLED VEHICLE. NO MISFIRE WHEN	DRIVING		PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	12-Feb-12	7-Mar-12					AB	HOOK UP IDS BOSS P0303 REPROGRAM TEST	NO IS SE PREVIOUS HISTORY		PT C&C
CATALYTIC CONVERTER	EXHAUST	CBPR0007	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AJ	17-Feb-12	3-Mar-12					AR	PN 8212 CODE 42 LEFT P0303 RAN OASIS	CUSTOMER STATES WHEN		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	17-Feb-12	3-Mar-12					TX	BANK CAT BROKEN. INSPECT EEC SYSTEM	CUSTOMER STATES WHEN		PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	21-Dec-11	19-Jan-12					TX	CUSTOMER COMPLAINT/REPORT. COMPLAINT	CODES CHECK ENGINE LIGHT		PT C&C
DIAG - MISFIRE	ENGINE	CBZB0007	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	3-Jan-12	27-Feb-12					TX	REPLACER BURNED OUT #0 COIL AND SPARK	PLUGS CHECK THE TRUCK		PT C&C
COP	ENGINE	CCPP0001	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	11-Nov-11	30-Nov-11					FL	ELECTRONIC ENGINE DIAGNOSIS P0430, DCL	DISP. CUSTOMER SERVICE		PT C&C
FUEL INJECTOR	ENGINE	CCB00009	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	7-Nov-11	5-Dec-11					TX	2/2029 48 VISUAL INSPECTION TESTED WITH	SCA3 C CHECK ENGINE LIGHT		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	21-Feb-12	10-Mar-12					TX	VERIFIED CUSTOMER CONCERN. NO TSB	CUSTOMER STATES WHEN		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	31-Jan-12	1-Mar-12					TX	EEEC DIAG. DTC P0430, PINPOINT TEST. DCL	DCL CHECK ENGINE LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	21-Nov-11	11-Feb-12					TX	EEEC TEST P0303 PERFORM TSB 12 2 0	REPLACE ENGINE LIGHT IS ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	10-Nov-11	7-Jan-12					TX	PERFORM DIAG. REPROGRAM THE PCM &	REPLACES REPAIR SERVICE EN		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AJ	18-Dec-11	4-Jan-12					MN	PCM CALIBRATION APPARENTLY THE TSB	DOES NOT CUSTOMER STATES		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	15-Nov-11	16-Feb-12					LA	VERIFIED CUSTOMER CONCERN. RETEST OK	TESTS CHECK ENGINE LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	5-Nov-11	23-Dec-11					TX	CHECKED WITH IDS CODES P0306	PERFORMED LUMBER CHECK ENGINE		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AJ	23-Jan-12	10-Feb-12					OR	SELF TESTED. RAN OASIS AND FOUND TSB	12 02 CUSTOMER STATES WHEN		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	7-Feb-12	21-Feb-12					NC	VERIFIED COMPLAINT PERFORMED TSB	12 2 0 RAN CUSTOMER WENT TO		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	20-Dec-11	24-Feb-12					TX	CHECKED DTCs. REPROGRAMMED PCM	AND REPOST STATES ON ACCESS		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AJ	21-Dec-11	9-Jan-12					IL	RECALIBRATED PCM AND REPLACED LEFT	CONV. CHECK ENGINE LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	22-Jan-12	18-Feb-12					LA	ISS SELF TEST P0303/02 P0307/11	EE KEO KOK CHECK ENG LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	27-Oct-11	13-Jan-12					MI	VERIFY CONCERN. FOUND CODES FOR	BAC CAT. THE CHECK ENGINE LIGHT		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	19-Nov-11	13-Jan-12					NE	7748 CHECK CAUSE OF ENGINE LIGHT	ON SCAN TYPICAL FOR SERVICE EN		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AJ	23-Jan-12	12-Mar-12					ON	PRO TEST INSPECTED CHECKED OASIS	FOLLOW CHECK DRIVE FOR SURPRI		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	20-Dec-11	24-Feb-12					TX	CHECKED DTCs. REPROGRAMMED PCM	AND REPOST STATES ON ACCESS		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	21-Dec-11	9-Jan-12					IL	RECALIBRATED PCM AND REPLACED LEFT	CONV. CHECK ENGINE LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	22-Jan-12	18-Feb-12					LA	ISS SELF TEST P0303/02 P0307/11	EE KEO KOK CHECK ENG LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	27-Oct-11	13-Jan-12					MI	VERIFY CONCERN. FOUND CODES FOR	BAC CAT. THE CHECK ENGINE LIGHT		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	19-Nov-11	13-Jan-12					NE	7748 CHECK CAUSE OF ENGINE LIGHT	ON SCAN TYPICAL FOR SERVICE EN		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AJ	23-Jan-12	12-Mar-12					ON	PRO TEST INSPECTED CHECKED OASIS	FOLLOW CHECK DRIVE FOR SURPRI		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	20-Dec-11	24-Feb-12					TX	CHECKED DTCs. REPROGRAMMED PCM	AND REPOST STATES ON ACCESS		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	21-Dec-11	9-Jan-12					IL	RECALIBRATED PCM AND REPLACED LEFT	CONV. CHECK ENGINE LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	22-Jan-12	18-Feb-12					LA	ISS SELF TEST P0303/02 P0307/11	EE KEO KOK CHECK ENG LIGHT ON		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	27-Oct-11	13-Jan-12					MI	VERIFY CONCERN. FOUND CODES FOR	BAC CAT. THE CHECK ENGINE LIGHT		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	19-Nov-11	13-Jan-12					NE	7748 CHECK CAUSE OF ENGINE LIGHT	ON SCAN TYPICAL FOR SERVICE EN		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AJ	23-Jan-12	12-Mar-12					ON	PRO TEST INSPECTED CHECKED OASIS	FOLLOW CHECK DRIVE FOR SURPRI		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF	20-Dec-11	24-Feb-12					TX	CHECKED DTCs. REPROGRAMMED PCM	AND REPOST STATES ON ACCESS		PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F6	F/B/A/T	T/K/W	T/C3	AF											

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1XC	T	F	F	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, N	#	24	RECALEM	24-22-Feb-12	2	1482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#122	CUSTOMER STATES SON	#	V52	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1E1TC	T	F	F	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	24	RECALEM	24-17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHI	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	24-22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRH	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	#	24	RECALEM	24-10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#	24	RECALEM	24-14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	24-15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	24-12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	24-8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER CUST.	CUSTOMER STATES GET	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	24-28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES INC	#	24	RECALEM	24-8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	#	V52	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	1FTFX1E1TC	T	F	F	26-Jan-12	15-Mar-12	TXIN MOTORS FORD	#	24	RECALEM	24-21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	20-Nov-11	18-Feb-12	COV MOTOR SALES, INC.	#	24	RECALEM	24-22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RECURSING AT HIGHWAY	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	T	F	F	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	24-29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK MIL	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	2-Dec-11	22-Feb-12	METRO FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	#	V52	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1E1TC	T	F	F	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24-6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#	24	RECALEM	24-6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS MONITOR DATA LOGGER AND	CUSTOMER STATES YES	#	V52	PT C&C
TSB REFLASH	PT C&C	CAMB1T01	2012	1FTFW1E1TC	T	F	F	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	24-2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH U	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	11-Dec-11	14-Feb-12	SUE HILL FORD	#	24	RECALEM	24-21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER PCM	VERIFY ENGINE LIGHT CO	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	13-Nov-11	21-Feb-12	MIDDLEKAUFF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	6-Feb-12	21-Feb-12	ALJ DUNSTON FORD	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT CO	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#	24	RECALEM	24-2-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	11-Dec-11	30-Dec-11	ALJ DUNSTON FORD	#	24	RECALEM	24-6-Mar-12	3	4431	\$0.00	\$32.02	0	NA	TX	VISUAL INSPECT PROC	CUSTOMER STATES VER	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	21-Dec-11	11-Jan-12	CHAMPION FORD	#	24	RECALEM	24-16-Mar-12	3	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	#	V52	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	1FTFW1E1TC	T	F	F	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#	24	RECALEM	24-15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES ENGINE	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	22-Jan-12	13-Jan-12	PERFORMANCE FORD	#	24	RECALEM	24-16-Mar-12	1	1467	\$0.00	\$29.94	0	NA	TX	PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	15-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED KOEO TEST NO DTC REPRO	RUNS ROUGH AT TIMES	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	17-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$24.04	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES SURGE AT	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	15-Dec-11	22-Jan-12	TIPTON FORD, INC.	#	24	RECALEM	24-16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 22215 AND	DIAG CUSTOMER STATES	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	T	F	F	8-Dec-11	8-Dec-11	WEST FORD LINCOLN	#	24	RECALEM	24-24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 22215 AND	ENGINE	#	V52	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	1FTFX1E1TC	T	F	F	19-Jan-12	17-Feb-12	WEBER-HARRIS FORD, INC.	#	24	RECALEM	24-23-Feb-12	1	342	\$0.00	\$29.69	0	NA	TX	VERIFIED CONCERN	CUSTOMER STATES WHEN	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	#	24	RECALEM	24-20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	21-Dec-11	26-Dec-11	AUFFENBERG FORD NORTH, INC.	#	24	RECALEM	24-22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTS TO JERK UPON	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	497	\$0.00	\$33.96	0	NA	MI	PREF DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUN VEH	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	11-Jan-12	3-Feb-12	ANCIRA FORD	#	24	RECALEM	24-13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LIT. CONCERNS. VEH BU	24 CUSTOMER STATES	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	#	24	RECALEM	24-16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUND	REPAIR FOR VEH SURGE	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	8-Dec-11	9-Feb-12	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	1	1310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAM	CUSTOMER STATES SURGE	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#	24	RECALEM	24-24-Feb-12	2	989	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	28-Nov-11	26-Jan-12	STEVIE HILL FORD OF TALLEGAHUA	#	24	RECALEM	24-17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	SC. RECALEM P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	9-Nov-11	14-Dec-11	YARMON FORD	#	24	RECALEM	24-25-Feb-12	3	1982	\$0.00	\$30.31	0	NA	MN	TSB 12 2 10. REPROGRAMMED PCM. WPI	CHECK FOR ENGINE SUI	#	V52	PT C&C
TSB REFLASH	PT C&C	CWCW0K19	2012	1FTFW1E1TC	T	F	F	8-Nov-11	17-Jan-12	DICKS MACKENZIE FORD	#	24	RECALEM	24-1-Mar-12	2	1104	\$0.00	\$39.75	0	NA	OR	ROAD TEST CHECK OASIS PERFORM TSB 12 2 10	TURBO SERGES IN AND	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F	22-Dec-11	9-Feb-12	TYLER FORD LTD	#	24	RECALEM	24-27-Feb-12	1	1094	\$0.00	\$33.15	0	NA	TX	EEC TEST NO CODES REPROGRAM PCM PER TSB	EASE RACEL FROM 14	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T	F	F</																			



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	CHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFWY12C2X	T	F	B	A	T	K	T	C	A	J	28-Oct-11	14-Mar-12						TX	VERIFIED CUSTOMERS CONCERN, EEC TEST CODE	CUSTOMER STATES CHEV		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E12C2F	T	F	B	A	T	K	T	C	A	J	23-Nov-11	20-Dec-11						MI	ROAD TESTED FORD ERACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH		V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E12C2F	T	F	B	A	T	K	T	C	A	J	5-Jan-12	20-Jan-12						FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH		V48	TRANSMISSION
TSB REFLASH	PT C&C	CLDR0004	2012	1FFWY1X1C1	T	F	B	A	T	K	T	C	A	J	27-Nov-11	9-Dec-11						TN	PERFORMED TSB 12 02 10 REPROGRAMMED	PCIM CUSTOMER STATES VEH		V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X1C3	T	F	B	A	T	K	T	C	A	J	7-Jan-12	25-Jan-12						NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1T3C1	T	F	B	A	T	K	T	C	A	J	27-Jan-12							NS	1575 TSB CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1S1C1	T	F	B	A	T	K	T	C	A	J	23-Nov-11	31-Dec-11						AL	IDS HOOK UP KOEO SELF TEST DTC P0300 PERFO	CUSTOMER STATES VEH		V50	PT C&C
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E13C1F	T	F	B	A	T	K	T	C	A	J	13-Dec-11	29-Dec-11						PA	attempt to verify no faults in system, checked oas	CUSTOMER STATES VEH		V50	PT C&C
TSB REFLASH	PT C&C	CASAP010	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	9-Jan-12	25-Jan-12						IL	TEST AND DIAGNOSE REPROGRAM PCM TEST DR	CUSTOMER GETTING PO		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1B1C1	T	F	B	A	T	K	T	C	A	J	9-Dec-11	11-Jan-12						TX	NO MIL PERFORMED KOEO TEST NO DTC ROAD TE	CUSTOMER STATES CHEV		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	23-Nov-11	14-Jan-12						WI	VERIFIED CONCERN, RAN OASIS, FOUND TSB 12	12 CUSTOMER STATES ENG		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	18-Jan-12	10-Feb-12						FL	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	OS STATES WHEN ACC		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	25-Nov-11	30-Jan-12						MN	VERIFIED CONCERN, FOUND TSB 12 10	10 REPRG CUSTOMER STATES THE		V50	PT C&C
TSB REFLASH	PT C&C	CBOA0001	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	30-Nov-11	30-Dec-11						MO	SURGE AT HWY SPEEDS, SURGES ON HIGHWAY	SURGE AT HWY SPEEDS		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	7-Nov-11	15-Dec-11						TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer States Check E		V50	PT C&C
TSB REFLASH	PT C&C	CNDP028	2012	1FFWY1E1S1C1	T	F	B	A	T	K	T	C	A	J	31-Jan-12	29-Feb-12						TX	TEST ENGINE PERFORMANCE DIAGNOSTICS PINP	CUSTOMER STATES THE		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	5-Jan-12	29-Feb-12						MN	CHECK FOR CODES FOR CONCERN, FOUND TSB	CHEK ENGINE LIGHT W		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	17-Nov-11	21-Dec-11						LA	RAN EEC TESTS FOUND P0304 IN SYSTEM, RAN O	CHEK ENGINE LIGHT CA		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	23-Dec-11	14-Jan-12						TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN		V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	17-Jan-12	20-Feb-12						AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI		V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	17-Jan-12	3-Jan-12						TX	FRAGILE TICS TESTS FOUND P0304 IN SYSTEM, R	P66 REPAIR FOR TRAN		V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFX1C1C1S1C1	T	F	B	A	T	K	T	C	A	J	9-Dec-11	21-Dec-11						ON	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F		V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1S1C1	T	F	B	A	T	K	T	C	A	J	1-Dec-11	21-Dec-11						PA	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA		V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	8-Dec-11	15-Dec-11						MI	REPROGRAMMED PER TSB 120210, WE	CUSTOMER STATES THE		V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	4-Nov-11	28-Jan-12						CO	ROAD TEST FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH		V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	21-Dec-11	29-Dec-11						MI	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	23-Dec-11	29-Dec-11						TX	DIAG CONC PASS KOEO PASS CHECKED OASIS	AUTO TRANS LACKS OR		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	29-Jan-12	16-Feb-12						MI	CHECKED TSB FOUND TSB 12 2 10 FOR ENGINE	SURGES AND LUCKY		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	4-Feb-12	4-Feb-12						GA	TRUCK LOSING POWER PCM PROGRAMMING DIAG	CUST STATES TRUCK ST		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	17-Jan-12	17-Jan-12						IA	PROTEST AND CONFIRM SURGE TEST ALL PAS	3 ENGINE HAS SURGE		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	22-Nov-11	17-Jan-12						IA	FOLLOWED TSB 12 02 10, NO DCTS PRESENT, RE	TRUCK IS BUCKING WH		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1S1C1	T	F	B	A	T	K	T	C	A	J	12-Dec-11							WV	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	12-Dec-11							TX	ROAD TESTED, SURGE UNDER EEC DIA PASS	VEHICLE FEELS SHUT		V50	PT C&C
TSB REFLASH	PT C&C	CCHP1004	2012	1FFWY1E1X1C1	T	F	B	A	T	K	T	C	A	J	3-Jan-12	20-Jan-12						OR	NO CODES PRESENT, NO MIL, IDS NORMAL, C	CHECK AND ADVISE SUR		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	14-Dec-11	16-Feb-12						TN	PERFORM EEC QUICK TESTS, PASS, CHECK OASIS	3 THERE IS A HESITAT		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	12-Dec-11	12-Dec-11						TX	RUN SELF TEST, PERFORMED TSB 12 2 10	REPROGRAM CUSTOMER		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	6-Jan-12	4-Feb-12						TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI	55&5 WHILE DRIVING IN		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	17-Jan-12	16-Feb-12						TX	RECAL REFRESH PER TSB 12 02 10	CHEK ENGINE LIGHT		V29	PT C&C
TSB REFLASH	PT C&C	CMAJ0009	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	3-Feb-12	3-Feb-12						WV	IDS DTC P0300 P0306 IN UPDATED PCM UNDE	CUSTOMER STATES CHEV		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	1-Feb-12	6-Mar-12						MI	12 02 10	CHEK ENGINE LIGHT ON		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	6-Jan-12	16-Feb-12						TX	CK ENG LIGHT WAS NOT 1 RETEST ALL OK AT	CUSTOMER STATES VEH		V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	11-Dec-11	31-Jan-12						IL	CHECK CUSTOMER COMPLAINT, UNABLE TO REPR	CUST STATES THAT TSB		V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	9-Dec-11	30-Dec-11						CA	TEST DRIVE VEHICLE, CAN NOT DUPLICATE OR	VEHICLE RUNS RING		V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	23-Nov-11	20-Jan-12						TX	REPROGRAM PCM PER TSB 12 02 10, 120210A	CS VEH RUNS RING BU		V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	3-Jan-12	15-Jan-12						TX	ROAD TEST TO VERIFY PROGRAM PCM TO THE L	CS WHEN DRIVING ON H		V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	5-Dec-11	5-Jan-12						AB	8980 CASUAL RECALM E LIGHT	REPAIR FOR VEH LACKS		V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	5-Nov-11	28-Dec-11						IA	Verified customer concern, MIL on, checked	codes and CUSTOMER STATES INSUR		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	9-Dec-11	31-Dec-11						NV	RECAL PCM T S B 12 2 10	ENGINE SURGES WHEN		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	30-Jan-12	17-Feb-12						NE	UPDATED DIAG AND FOUND THE TSB FOR RECAL	SURGE GONN UPILL W		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	2-Dec-11	5-Jan-12						NE	PERFORMED TSB 12 2 10	WITH SPEED WHEN P		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	1-Dec-11	26-Jan-12						TX	ROAD TEST VERIFIED RELEASE PER TSB AND	VEH HAS SURGE AT HI		V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFWY1E1T1C1	T	F	B	A	T	K	T	C	A	J	8-Feb-12	15-Jan-12											

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	OP	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CBY4011	2012	1FFW1E1XC	TFF	F	A	T	6-2-12	22-Feb-12	PHILPOTT FORD	#1209	RECALEM	24	23-Feb-12	1	418	\$0.00	\$35.12	0.00	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING					PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	25-Jan-12		TUSKET SALES & SERVICE LTD	#1209	RECALEM	24	15-Feb-12	-1	9	\$0.00	\$24.01	0.00	NS	15 FEB 12 2 2 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH					PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC	TFF	F	A	T	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#1209	RECALEM	24	17-Feb-12	3	8274	\$0.00	\$35.82	0.00	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, I	#1209	RECALEM	24	22-Feb-12	2	4587	\$0.00	\$37.79	0.00	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES ORN					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#1209	RECALEM	24	23-Feb-12	1	3859	\$0.00	\$44.00	0.00	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK AT THIS TIME					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	4-Dec-11	30-Jan-12	JIM BURKE FORD	#1209	RECALEM	24	23-Feb-12	1	1606	\$0.00	\$37.37	0.00	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNF					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#1209	RECALEM	24	27-Feb-12	1	1824	\$0.00	\$34.40	0.00	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	2-Dec-11	31-Jan-12	STEEF PONTRE FORD LINCOLN	#1209	RECALEM	24	23-Feb-12	1	435	\$0.00	\$0.00	0.00	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 1 VEHICLE BUICKS WITH SF					PT C&C
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	TFF	F	A	T	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#1209	RECALEM	24	27-Feb-12	2	2624	\$0.00	\$34.12	0.00	TX	D 2 REPROGRAM PCM AS PER TSB 12 2 10 NO CODES REQUALS WHILE DRIVING					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#1209	RECALEM	24	28-Feb-12	3	6381	\$0.00	\$36.16	0.00	TX	CC 04 PCM UPDATE ACCONT ENGINE SURGES AND QUALITY CHECK INITIAL P					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	6-Dec-11	28-Dec-11	KEN WILSON FORD INC.	#1209	RECALEM	24	27-Feb-12	3	3114	\$0.00	\$30.79	0.00	NC	TEST DRIVE. KOEO PASS. PERFORMED TSB 12 2 10 CS VEHICLE IS HESITAT					PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFF	F	A	T	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#1209	5.0E+212	2	12-Mar-12	3	4437	\$405.35	\$500.28	1.00	NC	IDS P0300BANK 2 BELOW THRES. PERP TSB 12 20 CUSTOMER STATES CK					PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFF	F	A	T	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#1209	RECALEM	24	20-Mar-12	2	1990	\$405.35	\$480.08	1.00	MO	PERFORMED DIAG. LIGHT ON Y P0430 CATALYST CHECK ENGINE LIGHT ON					PT C&C
DIAG - MISFIRE	EXHAUST	NA	2012	1FFW1E1TC	TFF	F	A	T	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#1209	DIAG	2	14-Mar-12	-1	4094	\$0.00	\$38.58	1.00	GA	CAT AND REPROGRAM - CUSTOMER FROM OUT OF CUSTOMER STATES CHE					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TC	TFF	F	A	T	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#1209	RECALEM	24	23-Mar-12	1	1344	\$0.00	\$46.86	0.00	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	1-Feb-12	22-Feb-12	CHAMPION FORD	#1209	RECALEM	24	20-Mar-12	1	4984	\$0.00	\$35.14	0.00	TX	NO MIL. PERFORMED KOEO TEST NO DTC REPROG. CHECK ENGINE LIGHT					PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#1209	RECALEM	24	20-Mar-12	2	1072	\$0.00	\$31.85	0.00	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE					PT C&C
COP	ENGINE	NA	2012	1FFW1E1TC	TFF	F	A	T	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#1209	21029	C	12-Mar-12	0	676	\$66.99	\$237.63	2.50	ON	EEC TEST P0300 KOEO P CONNECTORS OK REFLASH CHECK ENGINE LIGHT					PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFF	F	A	T	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#1209	21029	C	23-Mar-12	3	5814	\$73.90	\$177.30	1.00	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING					PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFF	F	A	T	11-Dec-11	11-Feb-12	BENNETT FORD	#1209	21029	C	22-Mar-12	3	677	\$29.67	\$103.13	1.00	NC	KOEO PASS KOER PASS KOEC P0300. PPT TEST 1. DIAG CHECK ENGINE LI					PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFF	F	A	T	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#1209	RECALEM	24	16-Mar-12	1	2886	\$485.43	\$571.53	1.00	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#1209	RECALEM	24	26-Mar-12	1	1628	\$0.00	\$26.54	0.00	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFO CUSTOMER ENGINE LI					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	4-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#1209	RECALEM	24	24-Mar-12	1	978	\$0.00	\$11.84	0.00	TX	P030 REPROGRAM PCM. PULLED CODES. P0300. CS ICE CAME ON WHILE					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	8-Feb-12	16-Mar-12	HUTCHESON FORD SALES, INC.	#1209	RECALEM	24	21-Mar-12	1	1050	\$0.00	\$32.32	0.00	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRA CUSTOMER STATES SER					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	17-Feb-12	9-Feb-12	DISCOVERY FORD LINCOLN	#1209	RECALEM	24	22-Mar-12	2	4593	\$0.00	\$35.18	0.00	TX	UNABLE TO VERIFY. EEC TEST KOEO P1111. KOER CUSTOMER STATES MIL					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	8-Feb-12	16-Mar-12	GATEWAY MOTORS, INC.	#1209	RECALEM	24	18-Mar-12	1	4953	\$0.00	\$35.14	0.00	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON					PT C&C
COP	ENGINE	NA	2012	1FFW1E1TC	TFF	F	A	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1209	21029	C	22-Mar-12	2	8558	\$845.05	\$112.03	1.00	TX	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN					PT C&C
COP	ENGINE	NA	2012	1FFW1E1TC	TFF	F	A	T	20-Dec-11	17-Feb-12	R & S MOTORS, INC.	#1209	21029	C	22-Mar-12	-1	29	\$58.88	\$108.92	1.00	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE					PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1E1TC	TFF	F	A	T	15-Dec-11	12-Mar-12	FREEFORD FORD SALES LIMITED	#1209	21029	C	22-Feb-12	0	53	\$5.05	\$150.80	1.00	TX	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM PERFORMED FOR CELL					PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1TC	TFF	F	A	T	10-Feb-12		ROBIN FORD SALES LTD.	#1209	NPP	2	28-Feb-12	-1	462	\$0.00	\$62.48	1.00	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISSE. ENG LAMP CAME ON DU					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	17-Feb-12	16-Mar-12	PHIL LONG FORD LINCOLN	#1209	RECALEM	24	20-Mar-12	1	4924	\$0.00	\$38.89	0.00	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	22-Nov-11	16-Dec-11	PALM COAST FORD	#1209	RECALEM	24	20-Mar-12	4	4894	\$0.00	\$36.73	0.00	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER					PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	TFF	F	A	T	27-Nov-11	15-Dec-11	RICKART FORD	#1209	RECALEM	24	24-Mar-12	4	3872	\$0.00	\$34.73	0.00	TX	PERF SELF TEST. P0301 CHECKED OASIS. REWAS RETURNER STATES THA					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	10-Feb-12	10-Feb-12	COURTESY FORD SALES, INC.	#1209	RECALEM	24	20-Mar-12	1	4953	\$0.00	\$35.14	0.00	TX	TEST DRIVE AND VERIFY CONCERN. USED AS 04 SUBS. MIL					TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#1209	RECALEM	24	26-Mar-12	2	5488	\$0.00	\$32.60	0.00	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	9-Nov-11	6-Feb-12	HENDERSON FORD	#1209	RECALEM	24	27-Mar-12	2	1457	\$0.00	\$32.04	0.00	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS					TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	14-Feb-12	16-Mar-12	WAYNE FORD SALES LTD.	#1209	RECALEM	24	27-Mar-12	2	4924	\$0.00	\$35.14	0.00	TX	DIAG CONCERN. STEERING AND ACCELERATION WHEN QUICK ACCEL. FRO					TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#1209	RECALEM	24	23-Mar-12	3	3345	\$0.00	\$40.08	0.00	TX	REPROGRAM PCM PER TPUTER. TO LEARN THE CUSTOMER REPORTS OF					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	21-Jan-12	6-Feb-12	FREED BEANS FORD OF BOWTOWN	#1209	RECALEM	24	28-Mar-12	2	1571	\$0.00	\$36.11	0.00	TX	CHECK ENGINE LIGHT ON. CUSTOMER STATES CHE					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	4-Jan-12	29-Mar-12	TEAGUE FORD LINCOLN	#1209	RECALEM	24	28-Mar-12	3	1887	\$0.00	\$38.89	0.00	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM ENGINE MESS. ARN					PT C&C
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFW1E1TC	TFF	F	A	T	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#1209	5F953	B	14-Mar-12	3	2160	\$143.56	\$602.46	5.00	VA	EEC TEST UPDATE MISFIRE AND TO FAIL. REMOVE UJST STATES VEHICLE					PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFF	F	A	T	6-Jan-12	26-Jan-12	CHUCK SPAETH FORD INC.	#1209	RECALEM	24	18-Mar-12	2	2862	\$405.35	\$486.83	1.00	TX	CHECK DTC AND REPROGRAM PCM. REFLASH L4 CHECK ENGINE LIGHT					PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFF	F	A	T	20-Dec-11	26-Jan-12	MOUW MOTOR COMPANY, INC.	#1209	RECALEM	24	8-Mar-12	2	4462	\$488.46	\$699.51	1.00	TX	CODES P0302, P0400, C&M DATA AND SENSOR WA. CHECK ENGINE LI					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	11-Nov-11	6-Feb-12	BIG VALLEY FORD INC.	#1209	RECALEM	24	16-Mar-12	2	2087	\$0.00	\$46.35	0.00	TX	459 4278. SEE TSB 12 2 10. 459 4278 EEC TEST. KJ CUSTOMER STATES INT					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFF	F	A	T	7																		

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T2CF	TW	F	14K	TC3	AJ	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	41024	RECALEM	34	30-Mar-12	4	7512	30.00	528.04	01	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUGG	#1	#103	V42	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34	29-Mar-12	2	9082	988.63	993.00	01	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	41024	RECALEM	34	5-Apr-12	1	11	55.17	598.27	01	NA	PA	CHECK TESTED. POWER LOSS PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#103	V52	PT C&C
FUEL INJECTOR	ENGINE	CONF0002	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	41024	RECALEM	34	14-Mar-12	1	1488	909.97	1,620.90	01	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH R	#1	#103	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	41024	RECALEM	34	3-Apr-12	3	7023	349.00	823.55	01	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO KIGNE LIGHT CAME	#1	#103	V29	PT C&C
DIAG - MISFIRE	ENGINE	COB00017	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	41024	RECALEM	34	20-Mar-12	3	4402	30.00	577.86	01	NA	MI	ECC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH R	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	41024	RECALEM	34	5-Apr-12	3	2060	30.00	576.12	01	NA	NC	ROTEST EEC TEST MISSEJ FOUND DURING VIS	CUSTOMER STATES FUEL M	#1	#103	V49	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	41024	RECALEM	34	29-Mar-12	0	70	30.00	529.73	01	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES SWAP	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34	12-Mar-12	1	129	30.00	535.07	01	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP	CUSTOMER REQUESTS C	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	41024	RECALEM	34	5-Apr-12	4	3048	30.00	536.60	01	NA	NC	REFER TO TSB 12 2 10 AND REPROGRAM CM	CUSTOMER STATES FOR C	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	41024	RECALEM	34	29-Mar-12	3	5036	30.00	537.12	01	NA	MI	ECC TEST NO CODES. REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	41024	RECALEM	34	12-Mar-12	1	1358	30.00	533.60	01	NA	MB	SCAN TEST NO CODES. CHECK OASIS. REPROG	WARNING MESSAGE(S)	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	41024	RECALEM	34	2-Apr-12	1	608	30.00	529.89	01	NA	TN	ENGINE MISS. NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#103	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	41024	RECALEM	34	2-Apr-12	2	2861	30.00	539.69	01	NA	OR	HOOKEUP IDS. CHECKING/GETTING STUMBL	ON. CUSTOMER ENGINE LI	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	9-Dec-11	7-Jan-12	WISKEY FORD, INC.	41024	RECALEM	34	6-Apr-12	4	3893	944.05	1,142.70	01	NA	LA	ECC TEST P0302. PERFORM POWER BALANCE	REL. CUSTOMER STATES CHE	#1	#103	V29	PT C&C
COP	ENGINE	COBFAV005	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34	12-Mar-12	1	129	558.58	525.93	01	NA	WI	TECH PULLED CODES AND LED COIL. TECH IN	THURSTLE STATES VEHICL	#1	#103	V52	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	41024	RECALEM	34	10-Apr-12	3	2209	561.70	5203.17	01	NA	NC	PO300. ROADTEST AND RECORD FULL THROTT	LE. CHECK ENGINE LIGHT	#1	#103	V29	PT C&C
COP	ENGINE	COB02020	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	9-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	41024	RECALEM	34	11-Apr-12	3	9335	558.88	1,152.05	01	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTS	CUSTOMER STATES CHE	#1	#103	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	10-Feb-12	17-Mar-12	KAUFFOLD	41024	RECALEM	34	11-Apr-12	-1	1358	30.00	527.51	01	NA	OR	REF. TSB. IDS & EEC TEST [ME. CLEARED CODES & C.S.	HE WAS DRIVING AT	#1	#103	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	22-Feb-12	17-Mar-12	BENHARD FORD, LLC	41024	RECALEM	34	9-Apr-12	-1	3054	539.71	5471.15	01	NA	AL	RETRIVED CODE P0430. FOUND PCM REPLACED	LEFT. CUSTOMER STATES	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	19-Mar-12	17-Mar-12	MINGE FORD LINCOLN	41024	RECALEM	34	9-Apr-12	-1	6751	545.35	5791.25	01	NA	GA	LEFT CATALYTIC CONVERTER. EEC TEST P0430	RE. CHECK ENGINE LI	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	41024	RECALEM	34	2-Apr-12	-1	1234	548.89	5548.97	01	NA	FL	DIAG. REPLACE LEFT CONVERTER AND REPRG	CUSTOMER STATES CHECK	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	8-Dec-11	10-Feb-12	GREENWAD FORD, INC.	41024	RECALEM	34	3-Apr-12	2	3188	808.90	8847.16	01	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LI	#1	#103	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	41024	RECALEM	34	23-Mar-12	-2	4033	524.64	5932.36	01	NA	CT	VERIFIED CONCERN. DTC EEC TEST P0430	RE. C.S. CHECK I/O	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	41024	RECALEM	34	4-Apr-12	-2	4208	544.35	5515.86	01	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY. #1	#103	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	41024	RECALEM	34	5-Apr-12	1	766	543.50	5498.33	01	NA	AL	VERIFIED CONCERN. IDS. SELF TEST P0430	CON. AMBER WARNING ON	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	22-Feb-12	17-Mar-12	BENHARD FORD, LLC	41024	RECALEM	34	6-Apr-12	-1	3434	30.00	545.65	01	NA	GA	TESTED EEC SYSTEM. [N/A] REPROGRAMMED	PCM. CUSTOMER STATES	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	41024	RECALEM	34	6-Apr-12	-1	2787	30.00	531.10	01	NA	AL	PERFORM EEC KOEO. KOER FORD CODE P0430	CUSTOMER STATES THA	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	41024	RECALEM	34	4-Apr-12	4	7765	30.00	531.12	01	NA	IN	ECC TEST PCM NO DTC'S. PRESENT. REPROG	ENGINE. HESITATES/SUR	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34	29-Mar-12	2	9882	30.00	532.50	01	NA	GA	ECC TEST. EEC CODE P0306. [AND ROAD TEST	AFTER CUSTOMER REQUE	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	41024	RECALEM	34	2-Apr-12	4	4082	30.00	530.30	01	NA	MS	TESTED EEC SYSTEM. KOEO. P0306. REPROG	HIT PASSING CHECK I	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	29-Jan-12	11-Feb-12	KRYE FORD LINCOLN	41024	RECALEM	34	9-Apr-12	-1	800	30.00	527.15	01	NA	GA	CHECKED DTC'S. PASSED PER CUST. STATES	CHECK FOR MALFUNCTION	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AJ	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	41024	RECALEM	34	30-Mar-12	1	1762	30.00	531.20	01	NA	WI	visual inspect OK for code all pass ok. oas	reprogram. customer	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	41024	RECALEM	34	5-Apr-12	3	6199	30.00	531.71	01	NA	TX	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29. CUSTOMER	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	9-Jan-12	31-Dec-11	JOE MACHONIS CAPITAL FORD	41024	RECALEM	34	23-Mar-12	1	3449	30.00	530.52	01	NA	KS	DISSEMINATION TEST. KOEO. PASS. OCT	P0300.00. CUSTOMER	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	29-Jan-12	11-Feb-12	MERLE KELLY FORD, INC.	41024	RECALEM	34	23-Mar-12	1	3449	30.00	530.52	01	NA	KS	DISSEMINATION TEST. KOEO. PASS. OCT	P0300.00. CUSTOMER	#1	#103	V29	PT C&C
COP	ENGINE	COBKP015	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	9-Jan-12	9-Apr-12	FREB BEANS FORD LINCOLN	41024	RECALEM	34	9-Apr-12	-1	29	558.88	1186.02	01	NA	PA	ENGINE RUNS ROUGH. CHECK ENGINE LIGHT	ON. DEALER STATES THE	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	29-Jan-12	11-Feb-12	GENTLE STEFFY FORD, LLC	41024	RECALEM	34	9-Apr-12	-1	2811	584.05	619.25	01	NA	GA	TEST EEC SYSTEM. [N/A] REPROGRAMMED	PCM. CUSTOMER STATES	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	41024	RECALEM	34	7-Apr-12	2	3890	30.00	530.70	01	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1CF	TW	F	14K	TC3	AF	5-Jan-12	9-Mar-12	WILSON MOTORS	41024	RECALEM	34	3-Apr-12	1	2696	30.00	533.05									



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCDS REPORT	DEL YR	VIN	CHLCE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION			
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	T8F	F	AT	17-Feb-12	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN-CUSTOMER STATES ENG	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC7	T8F	F	AT	17-Feb-12	15-Feb-12	23-Feb-12	PISTONS FORD	#1258	RECALEM	#4	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK CODES, NO TSBIS FOUND TSB 12 2 CUSTOMER STATES CHE	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	1-Dec-11	9-Jan-12	RYAN FORD	#1258	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND C/C CHECK ENGINE LIGHT	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX	T8F	F	AT	17-Feb-12	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4	T8F	F	AT	17-Feb-12	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1258	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10 CUSTOMER STATES VER	A11	V29	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETX	T8F	F	AT	17-Feb-12	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#1258	NPF	#1	20-Apr-12	1	9	\$66.99	\$171.69	1	GA	OH	#	ECC TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC CHECK FOR ROUGH RUN	A11	V29	PT & C
FUEL INJECTOR	ENGINE	C03F004	2012	1FTFW1ET2	T8F	F	AT	17-Feb-12	3-Jan-12	25-Jan-12	DIELH, FORD	#1258	NPF	#1	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND A2 CUSTOMER STATES CHE	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	12-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1258	DIAG	#1	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1258	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11 WHILE DRIVING VEHICLE	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3	T8F	F	AT	17-Feb-12	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1258	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0304 P0304 P0305 IN MEMORY CUSTOMER STATES CHE	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1	T8F	F	AT	17-Feb-12	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1258	5.00E-212	E	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED ECC SYSTEM KOED PASS CODE P0300 CUSTOMER STATES THA	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#1258	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VERIFY OWNER CONCERN, CHECK FOR DTCS, P0300 OWNER STATES REF	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3	T8F	F	AT	17-Feb-12	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1258	RECALEM	#4	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST ECC S/M CALIBR PER TSB 12 2 10 C.CEL ON DRIVES GR	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	17-Feb-12	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#1258	RECALEM	#4	18-Apr-12	1	890	\$0.00	\$0.00	0	GA	MS	#	CODE P0300 RSB #12 2 10 CUSTOMER STATES THA	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3	T8F	F	AT	17-Feb-12	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#1258	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 2 10 REPROGRAM CUSTOMER STATES WH	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	17-Feb-12	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1258	RECALEM	#4	19-Apr-12	2	6444	\$0.00	\$33.50	0	GA	ND	#	CHECK ECC REFLASH PCM PER TSB 12 2 10 CHECK FOR SURGE MISS	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	1-Dec-11		KEN KNAPP FORD SALES LTD	#1258	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFY CUSTOMER CONCERN, TSB 12 2 10 APPROPRIATE ENGINE MISS	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1258	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10 VERIFY ENGINE SUI CUSTOMER STATES WH	A11	V29	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5	T8F	F	AT	17-Feb-12	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1258	NPF	#1	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	NC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CK EN ALL	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	C05D507	2012	1FTFW1ETX	T8F	F	AT	17-Feb-12	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#1	24-Apr-12	1	1653	\$0.00	\$139.18	2	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	C0R4009	2012	1FTFW1ET2	T8F	F	AT	17-Feb-12	28-Mar-12	28-Mar-12	ALBI FORD LINCOLN SALES LT	#1258	DIAG	#1	24-Apr-12	1	1653	\$0.00	\$139.18	2	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4	T8F	F	AT	17-Feb-12	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1258	5.00E-212	E	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TEST ECC, CODE P0403, REPLACE CAT CONVERTER, CUSTOMER STATES THA	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1	T8F	F	AT	17-Feb-12	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1258	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED ECC TEST CODE P0300, REPLACE CUSTOMER STATES INC	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	17-Jan-12	17-Mar-12	AWKS FORD CORPORATION	#1258	RECALEM	#4	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	GA	#	CONVERTOR FAULTED ECC TEST CODE P0300, REPLACE CUSTOMER STATES INC	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3	T8F	F	AT	17-Feb-12	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1258	RECALEM	#4	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THA	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9	T8F	F	AT	17-Feb-12	12-Jan-12	5-Apr-12	WADE FORD, INC.	#1258	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.88	0	GA	GA	#	TEST DROVE, VERIFY CONCENTRATOR OASIS PERFORM WHEN ON CRUISE CONT	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2	T8F	F	AT	17-Feb-12	12-Jan-12	12-Jan-12	HINESVILLE FORD INC	#1258	RECALEM	#4	18-Apr-12	3	3978	\$0.00	\$32.65	0	GA	MI	#	CK CODES NOT PRESENT, CK OASIS AND FUL CHECK FOR MISFIRE WH	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2	T8F	F	AT	17-Feb-12	12-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CD	#1258	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, ecc diagnosis, pass, che	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1	T8F	F	AT	17-Feb-12	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CK OASIS AND FUL CHECK FOR MISFIRE WH	A11	V29	PT & C
COP	ENGINE	C0TDB007	2012	1FTFW1ET9	T8F	F	AT	17-Feb-12	25-Jan-12	14-Mar-12	C & G FORD SALES, INC.	#1258	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED IDS, PULLED DOES, CK APPROVAL CODE P	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2	T8F	F	AT	17-Feb-12	2-Feb-12	8-Feb-12	SHERWOOD FORD	#1258	12029	C	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TYPN COIL AND PLUG DIAG AND REPORT EN	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET3	T8F	F	AT	17-Feb-12	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1258	5.00E-212	E	5-Apr-12	2	3500	\$413.00	\$515.07	1	GA	OK	#	PERFORMED DIAGNOSIS, TSB 12 2 10 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CK EN ALL	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET3	T8F	F	AT	17-Feb-12	9-Jan-12	6-Feb-12	VENN COUNTRY FORD	#1258	5.00E-212	E	5-Apr-12	2	3500	\$413.00	\$515.07	1	GA	OK	#	PERFORMED DIAGNOSIS, TSB 12 2 10 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CK EN ALL	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2	T8F	F	AT	17-Feb-12	14-Feb-12		VERN DIE FORD LINCOLN	#1258	RECALEM	#4	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0300, PERFORM PPTS, REPLACE OUT LACK OF POWER	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	16-Mar-12		BOBBER FORD SALES, INC.	#1258	RECALEM	#4	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0300, PERFORM PPTS, REPLACE OUT LACK OF POWER	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1258	RECALEM	#4	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 2 10 REPLACE CUSTOMER STATES WH	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	9-Feb-12		THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 2 10 TEST DRIVEABILITY CONCERN, CUSTOMER STATES DRIVING	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	11-Mar-12		WERNER FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 2 10 TEST DRIVEABILITY CONCERN, CUSTOMER STATES DRIVING	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	6-Dec-11		WOODBRIDGE FORD LINCOLN LTD	#1258	RECALEM	#4	23-Apr-12	4	3243	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 2 10, NO CODES IN PCM, HOW UNDER ACCELERATION	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T8F	F	AT	17-Feb-12	21-Nov-11	31-Dec-11	BERNARD FORD	#1258	RECALEM	#4	24-Apr-12	4	3211	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CALIBR, REPROGRAM PCM PLATES SEE LIGHT CALIBR	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2	T8F	F	AT	17-Feb-12	8-Feb-12	29-Feb-12	ASHIE NO HANGERS, INC.	#1258	RECALEM	#4	23-Apr-12	2	3869	\$0.00	\$38.88	0	GA	NC	#	TEST DROVE, NO MISS, FUL TEST DROVE WITH OASIS, CUSTOMER HAS EN	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX	T8F	F	AT	17-Feb-12	2-Feb-12	23-Feb-12	PALM BAY FORD	#1258	RECALEM	#4	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FORD P0305 P0306 MISS FIRE, CUSTOMER STATES, CHE	A11	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T8F	F	AT	17-Feb-12	15-Jan-12		WASCASSET FORD,																



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	OP	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10C	T8F	F	B	A	T	K	T	C	A	J	8-Feb-12	14-Apr-12	CHEBUO FORD SALES	#	5.0E-212	F	27-Apr-12	1	3787	3282.57	3353.42	13	NS	KS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	A	30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T8F	F	B	A	T	K	T	C	A	J	30-Jan-12	7-Apr-12	FORD OF AUGUSTA, INC.	#	5.0E-212	F	24-Apr-12	1	6756	3405.55	3490.49	11	NS	KS	VERIFIED CONCERN PER LEFT CAT CONVERTOR CHECK ENGINE LIGHT ON	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T8F	F	B	A	T	K	T	C	A	J	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	#	5.0E-212	F	18-Apr-12	1	4692	30.00	30.00	0	WA	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C	T8F	F	B	A	T	K	T	C	A	J	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CADILLAC	#	5.0E-212	F	27-Apr-12	1	2366	30.00	30.00	0	MI	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	A	J	4-Jan-12	26-Jan-12	MELODY MOTORS LTD	#	5.0E-212	F	24-Apr-12	3	7305	30.00	342.70	0	SK	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	A	J	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#	5.0E-212	F	27-Apr-12	2	2083	30.00	333.37	0	OH	OH	VERIFIED CONCERN, CHECKED FOR CODES FORD	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T8F	F	B	A	T	K	T	C	A	J	11-Mar-12	2-Apr-12	YARMON FORD, INC.	#	5.0E-212	F	13-Apr-12	1	1354	30.00	30.00	0	MI	MI	PERFORM TSB 12 2 TO WPI	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	A	J	1-Feb-12	22-Feb-12	SOERENS FORD, INC.	#	5.0E-212	F	14-Apr-12	2	3955	30.00	337.02	0	WA	WA	SCANNED DTC0 P0305 P0316 REPROGRAM PCM P	A	30	04	PT C&C
COP	ENGINE	CSD3008	2012	1FFW1E12C	T8F	F	B	A	T	K	T	C	A	J	17-Dec-11	13-Mar-12	CHAMBERLAIN	#	5.0E-212	F	30-Apr-12	3	3321	384.05	1160.70	1	TX	TX	MIL ON RETRIEVED CONTINUE COMP. TEST IN	A	30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E13C	T8F	F	B	A	T	K	T	C	A	J	13-Jan-12	3-Feb-12	CITY FORD SALES LTD	#	5.0E-212	F	20-Mar-12	1	3039	3819.88	11,020.03	232	AB	AB	TECH B054 REPLACE RIG	A	30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T8F	F	B	A	T	K	T	C	A	J	7-Nov-11	25-Apr-12	ROBERTS MOTORS, INC.	#	5.0E-212	F	27-Apr-12	1	678	3434.31	3536.21	1	NS	IL	CHECK FOR CODES HAD P0430 CHECKED OASIS	A	30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C	T8F	F	B	A	T	K	T	C	A	J	10-Jan-12	25-Jan-12	MT. CRAIG FORD INC.	#	5.0E-212	F	18-Apr-12	3	5372	3405.35	3476.76	1	OH	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	A	30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	A	J	8-Dec-11	20-Feb-12	NORTHSIDE FORD	#	5.0E-212	F	28-Apr-12	3	10472	3405.35	3490.26	1	TX	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VE	A	30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	A	J	18-Dec-11	25-Feb-12	HILLCREST FORD LINCOLN	#	5.0E-212	F	27-Apr-12	3	7622	3405.35	3494.38	1	TX	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	A	30	04	PT C&C
TSB REFLASH	PT C&C	CSD3008	2012	1FFW1E12C	T8F	F	B	A	T	K	T	C	A	J	22-Jan-12	23-Mar-12	MARSHAL HIZE FORD, INC.	#	5.0E-212	F	28-Apr-12	2	3430	30.00	355.59	0	TX	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	A	J	2-Feb-12	24-Feb-12	MARVYVILLE FORD	#	5.0E-212	F	26-Apr-12	3	6065	30.00	338.41	0	WA	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFVX1C7C	T8F	F	B	A	T	K	T	C	A	J	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTELY, INC.	#	5.0E-212	F	25-Apr-12	1	56	30.00	339.38	0	IL	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	T8F	F	B	A	T	K	T	C	A	J	26-Oct-11	30-Dec-11	DAVIS STANLEY FORD	#	5.0E-212	F	30-Apr-12	5	11497	30.00	335.14	0	OK	OK	PCM CALIBRATION, PERFORM CODES	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T8F	F	B	A	T	K	T	C	A	J	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	#	5.0E-212	F	30-Apr-12	3	10121	30.00	336.33	0	ND	ND	CODE 4 - VERIFY C/K ENG LIGHT ON, KOEO PASS, C	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	A	J	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#	5.0E-212	F	7-Apr-12	1	5162	30.00	336.69	0	NS	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	T8F	F	B	A	T	K	T	C	A	J	15-Dec-11	30-Dec-11	ROBERTS MOTORS, INC.	#	5.0E-212	F	30-Apr-12	5	11497	30.00	335.14	0	OK	OK	PCM CALIBRATION, PERFORM CODES	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	T8F	F	B	A	T	K	T	C	A	J	30-Jan-12	3-Feb-12	MONROESE FORD	#	5.0E-212	F	30-Apr-12	3	5789	30.00	335.65	0	OH	OH	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	A	30	04	PT C&C
COP	ENGINE	NA	2012	1FFW1E18C	T8F	F	B	A	T	K	T	C	A	J	24-Feb-12	5-Apr-12	MELODY MOTORS LTD	#	5.0E-212	F	2-May-12	1	2805	361.70	1357.77	1	OK	OK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	A	30	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	T8F	F	B	A	T	K	T	C	A	J	27-Feb-12	9-Mar-12	BISON MOTOR COMPANY	#	5.0E-212	F	30-Apr-12	2	2758	30.00	346.27	0	MT	MT	PERFORMED IDS SELF TEST THIS TIME	A	30	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	A	J	13-Feb-12	8-Mar-12	WARREN FORD, INC.	#	5.0E-212	F	7-May-12	2	7742	30.00	366.04	0	NY	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	A	30	04	PT C&C
DIAG - MISFIRE	ENGINE	CERD002	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	A	J	13-Feb-12	23-Feb-12	AL PIEMONTE'S HOT HOVS, FD, INC.	#	5.0E-212	F	7-May-12	2	2447	30.00	350.77	0	TX	TX	EEC TEST P0308, PERFORMED P0308 MONITOR	A	30	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	A	J	19-Dec-11	7-Feb-12	HEISER FORD LINCOLN	#	5.0E-212	F	7-May-12	1	5088	30.00	349.38	1	WA	WA	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	A	30	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E12C	T8F	F	B	A	T	K	T	C	A	J	12-Jan-12	7-Feb-12	TOUT OUSTALET, INC.	#	5.0E-212	F	7-May-12	4	3476	30.00	341.85	0	MS	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	A	30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C	T8F	F	B	A	T	K	T	C	A	J	8-Nov-11	13-Dec-11	FORD OF SLEDD	#	5.0E-212	F	26-Apr-12	1	1462	30.00	349.38	0	TX	TX	TESTED ENGINE COVERED, CHECKED OASIS	A	30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	A	J	8-Nov-11	13-Dec-11	FORD OF SLEDD	#	5.0E-212	F	26-Apr-12	1	1462	30.00	349.38	0	TX	TX	TESTED SYSTEM, REPLACED CONVERTER AND UR	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	A	J	2-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#	5.0E-212	F	13-May-12	2	4522	30.00	351.51	1	TX	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS	A	30	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	A	J	28-Feb-12	7-Apr-12	SHILOH FALLS FORD LINCOLN	#	5.0E-212	F	7-May-12	2	9666	30.00	320.96	0	TX	TX	PERFORMED IDS SELF TEST PASS	A	30	04	PT C&C
COP	ENGINE	NA	2012	1FFX1E10C	T8F	F	B	A	T	K	T	C	A	J	28-Feb-12	7-Apr-12	SHERWOOD FORD	#	5.0E-212	F	7-May-12	2	9666	30.00	320.96	0	TX	TX	TEST EEC SYSTEM P0301 OK	A	30	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	A	J	6-Jan-12	7-Apr-12	SPROUTS FORD	#	5.0E-212	F	4-May-12	1	867	361.70	3204.59	1	NC	NC	EEC TEST CODE P0302, PERFORMED PINPOINT	A	30	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E14C	T8F	F	B	A	T	K	T	C	A	J	25-Oct-11	20-Mar-12	REYNOLDS MOTOR COMPANY	#	5.0E-212	F	7-May-12	1	849	30.00	350.77	0	TX	TX	SCAN FOR CODES, PERFORMED FOR NOW, SE	A	30	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	A	J	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	#	5.0E-212	F	30-Apr-12	2	3217	30.00	351.40	1	NS	NS	NONFORM ENGINE, TEST AT THIS TIME	A	30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	A	J	14-Dec-11	18-Jan-12	RICHPORT FORD LINCOLN LTD.	#	5.0E-212	F	7-May-12	4	5899	3293.51	3469.23	2	NC	NC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	A	30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	A	J	5-Feb-12	15-Mar-12	ROWER FORD SALES, INC.	#	5.0E-212	F	8-May-12	1	496	399.71	358.98	1	TX	TX	ISS TEST P0305, PERFORMED P0308 MONIT	A	30	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T8F	F	B	A	T	K	T	C	A	J	10-Nov-11	20-Jan-12	LAKESIDE FORD	#	5.0E-212	F	3-May-12	1	4	8844	3405.35	3492.78	1						

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE ID	LINE	ENGINE	CHASSIS	CC	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALER	DEALERSHIP	YR	GR	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	ORIGIN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	T6F	F414E	T1KW	T1C3	AF	3-Jan-12	27-Jan-12		LANDMARK FORD, INC.	#024	RECALEM	#24	4	6589	\$434.31	\$516.10	1				VA	REPLACE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE OIL				PT MALFUNCTION			
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	T6F	F414E	T1KW	T1C3	AF	20-Jan-12	8-Mar-12		RAINBOW FORD SALES INC.	#024	RECALEM	#24	4	3667	\$293.51	\$390.84	1				VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE ENGINE LIGHT IS ON					PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C3	T6F	F414E	T1KW	T1C3	AF	25-Jan-12	12-Apr-12		TWIN STATE FORD, INC.	#024	RECALEM	#24	4	3659	\$413.00	\$468.37	1				VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE ENGINE LIGHT IS ON					PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T6F	F414E	T1KW	T1C3	AF	10-Jan-12	22-Mar-12		ECKENROD FORD LINCOLN OF CULLMAN	#024	RECALEM	#24	4	2074	\$400	\$315.05	0				VA	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP CAMER						PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T6F	F414E	T1KW	T1C3	AF	10-Feb-12	10-Apr-12		NORTHLAND FORD SALES LTD.	#024	RECALEM	#24	4	2134	\$0.00	\$389.48	0				VA	VERIFY CONCERN OF OVER SPEED CONDITION	ELECTRICAL CONCERN					PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C3	T6F	F414E	T1KW	T1C3	AJ	31-Jan-12	2-Feb-12		REPUBLIC FORD LINCOLN, INC.	#024	RECALEM	#24	4	1781	\$0.00	\$34.83	0				MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH						PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	28-Feb-12	9-Apr-12		BELL MOTORS, INC.	#024	RECALEM	#24	4	833	\$0.00	\$0.00	0				WI	SELF TEST FOUND CODE P0430, PERFORM PPT A	VEHICLE HAS ROUGH IDLE						PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	17-Jan-12	9-Mar-12		MILBANK FORD, INC.	#024	RECALEM	#24	4	1423	\$0.00	\$27.97	0				WI	TSB 12 10 2 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #						PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	15-Feb-12	23-Mar-12		SAMES MOTOR COMPANY, INC.	#024	RECALEM	#24	4	2172	\$0.00	\$0.00	0				TX	DIAG. ENGINE LIGHT ON, RETRIEVED DTC P03	E25 O2S SERVICE ENGINE						PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	28-Jan-12	13-Apr-12		CELEBRATION FORD SALES LTD.	#024	RECALEM	#24	4	1685	\$0.00	\$42.05	0				OK	SELF TEST P0303, CHECK OASIS, FOUND SSM 22222	CHECK ENGINE LIGHT #						PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	13-Dec-11	14-Feb-12		FORD LINCOLN OF COOKVILLE	#024	RECALEM	#24	4	6600	\$0.00	\$27.96	0				TN	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPR	CUSTOMER STATES THAT						PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AJ	27-Feb-12	27-Apr-12		SUNNY KING FORD	#024	RECALEM	#24	4	784	\$84.05	\$142.25	2				VA	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUST STATES VEHICLE							PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AJ	25-Jan-12	9-Feb-12		MUSCATEL BURNS FORD	#024	RECALEM	#24	4	11781	\$58.88	\$113.41	1				VA	VERIFY CONCERN AND WED CUL NOW MISFIRE	CHECK ENGINE LIGHT #							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	22-Mar-12	2-Apr-12		BARBLE FORD, INC.	#024	DIAG	#24	4	3430	\$0.00	\$118.18	1				VA	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TELL MIS							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	10-Feb-12	31-Mar-12		MCKAY FORD LINCOLN	#024	DIAG	#24	2	1428	\$0.00	\$15.28	0				OK	CK ENG LIGHT ON, PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AJ	17-Feb-12	8-Mar-12		TERRERBONE FORD	#024	DIAG	#24	3	5633	\$0.00	\$27.97	0				VA	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	28-Feb-12	6-Mar-12		SCOTT FORD	#024	DIAG	#24	3	3947	\$0.00	\$46.50	1				VA	SCAN FOR CODES, RETRIEVED P0308, ROAD TEST	ON WEAK, W/NOCK DOWN							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AJ	26-Mar-12	30-Apr-12		TEXAS MOTORS FORD	#024	DIAG	#24	4	1579	\$0.00	\$54.25	1				VA	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AF CYS CR ENG LAMP C							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEHB0008	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	7-Apr-12	30-Apr-12		SMITH CHAIRS FORD LINCOLN	#024	NPP	#24	1	871	\$0.00	\$155.61	2				VA	VERIFY CONCERN P0308, REPAIR BACK PRESSURE	TESTER STATES THAT							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AJ	27-Feb-12	27-Apr-12		SUNNY KING FORD	#024	RECALEM	#24	4	1429	\$46.35	\$55.25	1				VA	EEC TESTED, RAN KOEO, KOER FOUND CODE P0308	CUSTOMER STATES THE							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CDXA0011	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AJ	12-Feb-12	27-Feb-12		MUSCATEL BURNS FORD	#024	RECALEM	#24	4	4844	\$397.31	\$488.88	1				VA	VERIFY CONCERN LIGHT, BUT THE UPDATE TO T	CHECK ENGINE LIGHT #							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AJ	17-Jan-12	9-Feb-12		DISCOVERY FORD LINCOLN	#024	RECALEM	#24	4	9844	\$405.35	\$483.30	1				VA	VERIFY CONCERN EEC TEST P0430, TSB 12 02	CUSTOMER STATES CHE							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AJ	31-Jan-12	3-Feb-12		GERBER FORD	#024	RECALEM	#24	4	8538	\$449.87	\$533.80	1				VA	VERIFY CONCERN LIGHT AND COMPUTER CHECKS	SHOW							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AJ	11-Jan-12	27-Jan-12		LONGMONT FORD	#024	RECALEM	#24	4	8333	\$405.35	\$503.44	1				VA	CO DIAGNOSE P0430 EFFICIENCY, BAK REPAIR, I	CUSTOMER							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AJ	27-Oct-11	18-Jan-12		PLANET FORD LINCOLN	#024	RECALEM	#24	4	17433	\$397.31	\$488.88	1				VA	RECALM KOEO, EEC TEST P0430, REPROGRAM PC	E25 CUSTOMER STATES							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AJ	17-Jan-12	8-Mar-12		PLANET FORD LINCOLN	#024	RECALEM	#24	4	4127	\$0.00	\$23.98	0				VA	DIAG SCAN TEST KOEO, REAN TESTED NO CODES	CUSTOMER STATES CH							PT MALFUNCTION
TSB REFLASH	PT C&C	CEGP317	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	1-1-Mar-12	16-Mar-12		DOWNEY FORD LINCOLN	#024	RECALEM	#24	4	6282	\$0.00	\$0.00	0				VA	VERIFY CONCERN CHECKED OASIS FOUND AND	engine light on and its m							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	27-Jan-12	19-Apr-12		DAYTOWN FORD	#024	RECALEM	#24	4	2588	\$0.00	\$35.20	0				VA	CHECK DTC5 CODE PASS AND REPROGRAM THE	TRUCK STATES WHILE A							PT MALFUNCTION
TSB REFLASH	PT C&C	CEK6007	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	13-Nov-11	26-Mar-12		WOODRIDGE FORD LINCOLN LTD.	#024	RECALEM	#24	4	2952	\$0.00	\$36.32	0				VA	TEST STATES THAT	CUSTOMER STATES THE							PT MALFUNCTION
TSB REFLASH	PT C&C	CEK6008	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	10-Nov-11	4-Apr-12		DON BOHN FORD	#024	RECALEM	#24	4	669	\$0.00	\$36.69	0				VA	PERFORMED TSB 12 2 10, REPROGRAMMED PC	C3 TRUCK IS MISSING OIL							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	13-Nov-11	24-Feb-12		ROBERTSON FORD SALES, INC.	#024	RECALEM	#24	4	3022	\$0.00	\$36.32	0				VA	VERIFY STUMBLE MISFIRE, CONCERN NO DTC5	DRIVER REPORTS WHEN							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	31-Jan-12	3-Feb-12		GERBER FORD	#024	RECALEM	#24	4	8538	\$0.00	\$46.50	1				VA	VERIFY CONCERN LIGHT, BUT THE UPDATE TO T	CHECK ENGINE LIGHT #							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	31-Jan-12	25-Feb-12		DAVIES FORD, INC.	#024	RECALEM	#24	4	6302	\$0.00	\$32.05	0				VA	VERIFY CHECK ENGINE LIGHT BY EEC TEST KO	CUST STATES CHECK EN							PT MALFUNCTION
TSB REFLASH	PT C&C	CEBF004	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AJ	4-Jan-12	26-Jan-12		RUSTY ECK FORD, INC.	#024	RECALEM	#24	4	10134	\$0.00	\$39.10	0				VA	M O 10244 RECALM, REPROGRAM PCM PER TSB	CUSTOMER REQUEST T							PT MALFUNCTION
TSB REFLASH	PT C&C	CEK6007	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	12-Feb-12	26-Mar-12		WOODRIDGE FORD LINCOLN LTD.	#024	RECALEM	#24	4	2952	\$0.00	\$36.32	0				VA	TEST STATES THAT	CUSTOMER STATES THE							PT MALFUNCTION
COP	ENGINE	CEVBU007	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	19-Jan-12	24-Apr-12		LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#24	4	1499	\$58.88	\$130.25	1				VA	VERIFY CONCERN CODE, BALANCE ASGM SPM	CUSTOMER STATES VEH							PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	6-Feb-12	26-Mar-12		LONG-LEWIS FORD INC.	#024	RECALEM	#24	4	6201	\$60.35	\$151.48	1				VA	KOEO PLUG FAILURE, REPR, SELF TEST, POSIT	E25 STATES CHECK EN							PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	12-Feb-12	26-Mar-12		WOODRIDGE FORD LINCOLN LTD.	#024	RECALEM	#24	4	2952	\$0.00	\$36.32	0				VA	VERIFY CONCERN, REPR, BALANCE TEST, W	WHEN DRIVING, ENG AC							PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E13C3	T6F	F414E	T1KW	T1C3	AF	17-Jan-12	30-Jan-12		OZARK FORD LINCOLN	#024	RECALEM	#24	4	7490	\$40.55	\$122.40	1				VA	MO KIDS TEST P0301, RAN CYL POWER BALANCE	REPR, CUSTOMER STATES TH							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1																														

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E1C	2	F	F	T	11	11-12-12	31-Mar-12	FALKNER-CIOCCA FORD	8102	81	9F593	B3	17-May-12	2	3503	\$335.05	\$925.96	7	PA	SA	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2C	2	F	F	T	11	6-Mar-12	26-Mar-12	TERRY ORTINSKY RAY FORD SALE	8102	81	12405	B3	27-May-12	2	4796	\$0.00	\$31.00	0	PA	SA	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2C	2	F	F	T	11	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	8102	81	DIAG	NA	22-May-12	2	2035	\$0.00	\$55.76	0	PA	BC	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1E2C	2	F	F	T	11	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	8102	81	DIAG	NA	29-May-12	2	1686	\$0.00	\$91.61	1	PA	PA	#	SA	SA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E2C	2	F	F	T	11	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	8102	81	5.00E212	E3	24-May-12	3	7581	\$434.31	\$513.35	1	PA	IL	#	SA	SA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E2C	2	F	F	T	11	21-Nov-11	12-Jan-12	ALLAN VEIL FORD LINCOLN INC.	8102	81	RECALEM	NA	9-May-12	4	16075	\$434.31	\$533.50	1	PA	GA	#	SA	SA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C	2	F	F	T	11	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	8102	81	RECAL	NA	24-May-12	2	6116	\$0.00	\$0.00	0	PA	WA	#	SA	SA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C	2	F	F	T	11	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	8102	81	RECALEM	NA	24-May-12	6	10341	\$0.00	\$40.75	0	PA	SK	#	SA	SA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C	2	F	F	T	11	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	8102	81	RECALEM	NA	18-May-12	2	6201	\$0.00	\$35.03	0	PA	AL	#	SA	SA	PT C&C
COP	ENGINE	CEPA1002	2012	1FTFW1E1C	2	F	F	T	11	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	8102	81	12029	C1	23-May-12	3	6597	\$72.09	\$108.71	0	PA	NY	#	SA	SA	PT C&C
COP	ENGINE	NA	2012	1FTFW1E6C	2	F	F	T	11	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	8102	81	12029	C1	23-May-12	3	3725	\$68.05	\$138.73	0	PA	TX	#	SA	SA	PT C&C
COP	ENGINE	CEC2021	2012	1FTFW1E1C	2	F	F	T	11	8-Dec-11	28-Dec-11	MULLINAX FORD	8102	81	12029	C1	25-May-12	6	9204	\$91.50	\$305.73	0	PA	FL	#	SA	SA	PT C&C
COP	ENGINE	CEA1025	2012	1FTFW1E1C	2	F	F	T	11	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	8102	81	12029	C1	29-May-12	2	8691	\$58.88	\$172.71	0	PA	TX	#	SA	SA	PT C&C
COP	ENGINE	NA	2012	1FTFW1E4C	2	F	F	T	11	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	8102	81	12029	C1	25-May-12	1	2181	\$68.99	\$238.91	0	PA	BC	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C	2	F	F	T	11	8-Dec-11	28-Dec-11	KEN WILSON FORD INC.	8102	81	DIAG	NA	30-May-12	6	9961	\$0.00	\$39.69	0	PA	NC	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C	2	F	F	T	11	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN OF	8102	81	DIAG	NA	30-May-12	2	1327	\$0.00	\$103.00	1	PA	NY	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E3C	2	F	F	T	11	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	8102	81	DIAG	NA	30-May-12	2	2690	\$0.00	\$74.14	1	PA	MN	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E3C	2	F	F	T	11	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	8102	81	DIAG	NA	29-May-12	2	1327	\$0.00	\$103.00	1	PA	AB	#	SA	SA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C	2	F	F	T	11	29-Mar-12	25-Apr-12	CHESTATE FORD	8102	81	RECALEM	NA	17-May-12	1	2481	\$442.50	\$527.58	1	PA	GA	#	SA	SA	PT C&C
COP	ENGINE	NA	2012	1FTFW1E7C	2	F	F	T	11	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	8102	81	12029	C1	25-May-12	5	15183	\$64.05	\$105.32	1	PA	IA	#	SA	SA	PT C&C
COP	ENGINE	NA	2012	1FTFW1E2C	2	F	F	T	11	14-Feb-12	7-Mar-12	WALTERBOR MOTOR SALES CO. INC.	8102	81	DIAG	NA	23-May-12	3	5208	\$0.00	\$16.05	0	PA	SC	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	CE5F0001	2012	1FTFX1C9C	2	F	F	T	11	13-Mar-12	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	8102	81	12029	C1	28-May-12	3	5021	\$58.88	\$138.62	1	PA	NC	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E9C	2	F	F	T	11	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	8102	81	DIAG	NA	11-May-12	1	1563	\$0.00	\$49.40	0	PA	IL	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E3C	2	F	F	T	11	9-Mar-12	16-Mar-12	WATERTOWN FORD	8102	81	DIAG	NA	29-May-12	3	1117	\$0.00	\$37.16	0	PA	SD	#	SA	SA	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEM00017	2012	1FTFW1E1C	2	F	F	T	11	14-Feb-12	12-Mar-12	SUNSHINE FORD LINCOLN INC.	8102	81	RECALEM	NA	8-May-12	1	1357	\$480.95	\$670.38	1	PA	NY	#	SA	SA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C	2	F	F	T	11	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	8102	81	RECALEM	NA	15-May-12	1	2719	\$0.00	\$31.45	0	PA	TN	#	SA	SA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3C	2	F	F	T	11	19-Nov-11	12-Dec-11	MOMU MOTOR COMPANY, INC.	8102	81	RECALEM	NA	14-May-12	6	11420	\$0.00	\$27.22	0	PA	IA	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C	2	F	F	T	11	14-Feb-12	14-Feb-12	MILLER FORD SALES	8102	81	RECALEM	NA	29-May-12	0	2992	\$0.00	\$0.00	0	PA	IL	#	SA	SA	PT C&C
ENGINE	NA	2012	1FTFW1E1C	2	F	F	F	T	11	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	8102	81	12029	C1	28-May-12	4	4849	\$58.88	\$170.51	1	PA	TX	#	SA	SA	PT C&C
ENGINE	NA	2012	1FTFW1E3C	2	F	F	F	T	11	30-Jan-12	22-May-12	TOUSLEY FORD INC.	8102	81	12029	C1	29-May-12	1	700	\$58.88	\$185.40	1	PA	MN	#	SA	SA	PT C&C
SPARK PLUGS	ENGINE	CE3C3009	2012	1FTFW1E1C	2	F	F	T	11	30-Jan-12	22-May-12	FORD OR FORD SALES	8102	81	12029	C1	29-May-12	1	700	\$58.88	\$185.40	1	PA	MN	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C	2	F	F	T	11	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	8102	81	DIAG	NA	24-May-12	2	5291	\$0.00	\$71.52	0	PA	SK	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	CEW9241	2012	1FTFW1E3C	2	F	F	T	11	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	8102	81	DIAG	NA	8-May-12	2	2186	\$0.00	\$102.18	1	PA	SK	#	SA	SA	PT C&C
DIAG - MISFIRE	ENGINE	CEW9240	2012	1FTFW1E3C	2	F	F	T	11	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	8102	81	DIAG	NA	23-May-12	1	4420	\$0.00	\$174.95	1	PA	SK	#	SA	SA	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E1C	2	F	F	T	11	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	8102	81	5.00E212	E3	22-May-12	2	5462	\$413.00	\$513.38	1	PA	IA	#	SA	SA	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1E3C	2	F	F	T	11	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	8102	81	5.00E212	E3	29-May-12	3	4853	\$397.71	\$484.82	1	PA	OK	#	SA	SA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C	2	F	F	T	11	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	8102	81	5.00E212	E3	22-May-12	1	1440	\$1,226.05	\$1,613.11	1	PA	OK	#	SA	SA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C	2	F	F	T	11	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	8102	81	5.00E212	E3	15-May-12	2	1050	\$397.71	\$610.39	1	PA	OR	#	SA	SA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7C	2	F	F	T	11	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	8102	81	RECALEM	NA	23-May-12	3	3352	\$283.51	\$356.24	1	PA	NS	#	SA	SA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C	2	F	F	T	11	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	8102	81	RECALEM	NA	15-May-12	1	3923	\$283.51	\$356.35	1	PA	NS	#	SA	SA	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C	2	F	F	T	11	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	8102	81	RECALEM	NA	8-May-12	4	13688	\$283.51	\$407.37	1	PA	AB	#	SA	SA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4C	2	F	F	T	11	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	8102	81	RECALEM	NA	24-May-12	2	4252	\$0.00	\$0.00	0	PA	AB	#	SA	SA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4C	2	F	F	T	11	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	8102	81	RECALEM	NA	12-Apr-12	2	4892	\$0.00	\$30.92	0	PA	ON	#	SA	SA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E7C	2	F	F	T	11	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	8102	81	RECALEM	NA	25-May-12	3	10207	\$0.00	\$41.72	0	PA	MN	#	SA	SA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3C	2	F	F	T	11	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	8102	81	RECALEM	NA	29-May-12	2	10332	\$0.00	\$42.88	0	PA	AB	#	SA	SA	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1																								



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PRD DATE	WARRANTY DATE	DEALER	DEALERSHIP	JOB NO	PNR NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CD CL	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	#124	RECALEM	34	31-May-12	2	6321	\$293.51	\$372.65	133	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	A1	30	14	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	#124	RECALEM	34	4-Jun-12	3	3968	\$287.07	\$381.90	133	NS	1547 VER. DTC P0300 001 INTERCHANGE LES	CO25. VERIFY LA LUMIERE	A1	30	14	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	16-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	#124	RECALEM	34	5-Jun-12	3	3778	\$0.00	\$48.24	1	NS	ECC TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK #1	A1	30	14	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD.	#124	RECALEM	34	7-Jun-12	2	2576	\$0.00	\$57.22	133	NS	AB VERIFIED CK ENF LITE IS ON IDS TEST	P0300 0305. CUSTOMER FOR CK ENF LITE	A1	30	14	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	6-Feb-12	27-Feb-12	LAMORELUX FORD, INC.	#124	RECALEM	34	4-Jun-12	4	7563	\$0.00	\$35.02	0	NS	MA SELF TESTED AND RECEIVED P0300. RANDOM MIS	CONSUMER SIBRES VEHICLE	A1	30	14	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY, INC.	#124	RECALEM	34	5-Jun-12	3	8400	\$0.00	\$32.22	0	NS	OH SELF TEST MISFIRE CODES P0304 P0305 P0306	RUN WHEN ACCELL TURBO #1	A1	30	14	V49	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	#124	RECALEM	34	5-Jun-12	3	3429	\$0.00	\$31.65	033	NS	NS CHECKED AND TESTED WITH IDS RETRIEVED	WHEEL PICKING UP SPEED	A1	30	14	V49	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	15-Mar-12	5-Apr-12	HILLSBORO FORD, INC.	#124	RECALEM	34	4-Jun-12	3	4027	\$0.00	\$33.77	0	NS	NH PERFORMED SELF TEST (EXERCISE) IF YOU	HAKE CUSTOMER STATES GOOD	A1	30	14	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	19-May-12	30-May-12	DEAN ABOUR FORD, INC.	#124	RECALEM	34	1-Jun-12	1	693	\$0.00	\$34.54	0	NS	MI HOOKED UP IDS AND HAD CODES FOR P0304	P0303. CUSTOMER STATES THAT	A1	30	14	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	25-Oct-11	17-Apr-12	WINDSOR FORD, INC.	#124	RECALEM	34	1-Jun-12	2	2312	\$0.00	\$33.25	0	NS	FL PERFORM EEC TEST NO DTC CHECK MODE & NO	CUSTOMER STATES NO	A1	30	14	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	#124	RECALEM	34	6-Jun-12	1	724	\$0.00	\$48.83	030	NS	AB VERIFIED CHECK ENGINE SSB 22225 AND REFER	GAS ENGINE MECHANIC	A1	30	14	V49	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	28-Feb-12	30-Mar-12	BULLER FORD, INC.	#124	5.00E+212	E	5-Jun-12	3	3324	\$405.17	\$507.85	1	NS	NJ PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE	A1	30	14	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	#124	5.00E+212	E	1-Jun-12	3	4468	\$300.63	\$420.21	1	NS	NC VERIFIED CONCERN ON KE HFS HP10 PATTERN	CK ENGINE LIGHT ON	A1	30	14	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH, INC.	#124	5.00E+212	E	11-May-12	5	10157	\$397.71	\$440.79	1	NS	NE PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	A1	30	14	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	12-Dec-11	22-Dec-11	CURRIE MOTORS FRANKFURT, INC.	#124	RECALEM	34	1-Jun-12	6	13608	\$322.11	\$425.25	1	NS	IL IDS TEST P0430. REPLACE LEFT CONVERTER AND	CUSTOMER STATES CHECK EN	A1	30	14	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	9-Dec-11	9-Jan-12	FRASER FORD SALES LTD.	#124	RECALEM	34	5-Jun-12	5	6991	\$263.51	\$386.55	122	NS	ON PERFORMED TSB 12 2 10. REPLACED LEFT HAND	CUSTOMER AND REPORT ON A1	30	14	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	#124	RECALEM	34	8-Jun-12	1	539	\$0.00	\$42.77	1	NS	FL VERIFIED CONCERN F0430. ORDERED	CS VEHICLE IS RUNNING	A1	30	14	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	22-Feb-12	11-May-12	HALL FORD LINCOLN	#124	RECALEM	34	4-Jun-12	1	3632	\$0.00	\$0.00	0	NS	VA DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES THAT	A1	30	14	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	7-Feb-12	11-May-12	RAPID FORD	#124	RECALEM	34	24-May-12	-1	231	\$0.00	\$34.85	0	NS	MI CHECK WITH IDS. FOUND CODE OF P0430. CHECK	COMPLAINT. CHECK AND	A1	30	14	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	#124	RECALEM	34	4-Jun-12	2	2855	\$0.00	\$51.09	130	NS	OK EEC TEST P0304, P0305, P0306. CHECK PCM CALIBRA	TESTS AND SURGES ON	A1	30	14	V29	PT C&C
COP	ENGINE	11A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	9-Jan-12	21-Feb-12	SPUEES0011	#124	DIAG	21	21-May-12	4	4081	\$688.88	\$261.81	2	NS	TX CHECKED ENGINE LIGHT OR 12	CUSTOMER STATES CHE	A1	30	14	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD.	#124	12029	34	4-Jun-12	5	1274	\$68.99	\$227.82	2	NS	SK CHECK ENGINE LIGHT OR 12	CUSTOMER STATES CHE	A1	30	14	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	16-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD.	#124	DIAG	34	8-May-12	3	2855	\$0.00	\$51.09	130	NS	OK EEC TEST P0304, P0305, P0306. CHECK PCM CALIBRA	TESTS AND SURGES ON	A1	30	14	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	28-Apr-12	24-May-12	MOTOR MOTORS LTD.	#124	DIAG	21	21-May-12	4	4081	\$688.88	\$261.81	2	NS	TX CHECKED ENGINE LIGHT OR 12	CUSTOMER STATES CHE	A1	30	14	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	5-Jan-12	24-Feb-12	POIRIER FORD, INC.	#124	5.00E+212	E	28-May-12	4	8923	\$288.97	\$376.44	133	NS	QC VERIFIED TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK	A1	30	14	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	15-Nov-11	26-Jan-12	DAHL FORD MOTORSPORT INC.	#124	RECALEM	34	6-Jun-12	2	4566	\$292.98	\$376.52	1	NS	VA VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A1	30	14	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	#124	5.00E+212	E	6-Jun-12	5	5487	\$316.39	\$393.60	1	NS	OH VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	A1	30	14	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	5-Oct-11	27-Jan-12	R. D. SAWYER FORD CO., INC.	#124	RECALEM	34	4-Jun-12	5	3840	\$292.98	\$393.62	1	NS	NC VERIFIED CUSTOMER CONCERN, CHECK ENGINE	CUSTOMER STATES LIGHT ON	A1	30	14	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	15-Nov-11	26-Jan-12	DIXIE FORD	#124	RECALEM	34	6-Jun-12	2	4566	\$292.98	\$376.52	1	NS	VA VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A1	30	14	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD.	#124	RECALEM	34	11-Jun-12	3	3557	\$0.00	\$53.59	130	NS	AB EEC CHECKED AND RETRIEVED DTC P0300.	CUSTOMER ENGINE LITE ON	A1	30	14	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	1-Agr-12	30-Apr-12	EIDE FORD SALES LTD.	#124	RECALEM	34	11-Jun-12	2	4242	\$0.00	\$43.21	1	NS	ND #422 PERFORMED SELF TESTS NO CODES	CUSTOMER STATES CHE	A1	30	14	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	16-Mar-12	30-Mar-12	BOB JONES FORD	#124	RECALEM	34	6-Jun-12	2	4566	\$292.98	\$376.52	1	NS	VA VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A1	30	14	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	6-Dec-11	26-Dec-11	KEN WILSON FORD INC.	#124	RECALEM	34	9-Jun-12	6	10481	\$0.00	\$39.72	1	NS	NC DIAG. KOEO P0300. NO MISFIRE ON TEST D RIVE	CS CHECK STATUS CE LIGHT	A1	30	14	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	3-Dec-11	16-Feb-12	GARBISER FORD, INC.	#124	RECALEM	34	8-Jun-12	4	8798	\$0.00	\$43.24	1	NS	FL VERIFIED CONCERN RAN SSM TSB FOUND TSB12	CUSTOMER STATES WHILE DR	A1	30	14	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	#124	RECALEM	34	4-Jun-12	2	4566	\$292.98	\$376.52	1	NS	VA VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A1	30	14	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	#124	RECALEM	34	4-Jun-12	2	3852	\$0.00	\$38.87	0	NS	NH SELF TEST P0301, RUN TSB AND SSM. 22225	AD ON REPAIR. CHECK	A1	30	14	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	10-Apr-12	2-May-12	DUCHANNE MOTORS LTD.	#124	RECALEM	34	5-Jun-12	2	2501	\$0.00	\$49.57	030	NS	AB RTT VERIFIED WITH IDS WIT P0300/P0308	CHECK ENGINE LIGHT ON	A1	30	14	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	12-Apr-12	26-May-12	DIXIE FORD	#124	RECALEM	34	6-Jun-12	2	4566	\$292.98	\$376.52	1	NS	VA VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A1	30	14	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	28-Apr-12	25-May-12	ADVANTAGE FORD SALES LTD.	#124	RECALEM	34	11-Jun-12	1	1279	\$5.29	\$153.19	130	NS	AB XCOMPUTOR HOOKUP CODE P0306 POWER BAL	PLEASE CHECK AND RE	A1	30	14	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FF1W1E1C3	T06	F04	T1K0W	TC3	AF	28-Apr-12	25-May-12	DAVIS FORD SALES, INC.	#124	124680	34</														



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHLSE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	YR	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	RSB	RSB SN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CD CL	CLAIM BINNED FUNCTION									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	23-Feb-12	9-Mar-12	LITHIA FORD LINCOLN OF GRAND P	35	03L3	5.00E-212	E	3	15185	\$292.99	\$388.36	1	PA	TX	VERIFIED CODES AND P0303 RETURN. INSPECT	CUSTOMER STATES THE	4/1	V29	P	C	&				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	21-Feb-12	18-Mar-12	DAVID SELF FORD, INC.	35	03L3	5.00E-212	E	3	16966	\$333.05	\$401.37	1	PA	TX	VERIFIED COMPLAINT. P0303 AND REPROGRAM	CUSTOMER STATES THE	4/1	V29	P	C	&				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	1-Dec-11	28-Mar-12	TRADITION FORD	35	03L3	5.00E-212	E	3	1283	\$293.51	\$382.83	1	PA	TX	VERIFIED COMPLAINT. P0303 AND REPROGRAM	CUSTOMER STATES THE	4/1	V29	P	C	&				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINESVILLE	35	03L3	5.00E-212	E	3	942	\$0.00	\$51.51	1	PA	TX	PERFORM INSPECTION. SELF TEST P0304. PERFO	CUSTOMER STATES THE	4/1	V29	P	C	&				
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	35	03L3	5.00E-212	E	3	18742	\$0.00	\$48.21	1	PA	TX	CHECK DTCS. REPROGRAM PCM PER TSB AND RE	CUSTOMER STATES THE	4/1	V29	P	C	&				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	30-Apr-12	14-May-12	LUTHER FAMILY FORD	35	03L3	5.00E-212	E	3	5739	\$0.00	\$48.87	1	PA	TX	PERFORMED TSB 12.6 & EEC TESTED CODE P0308	CUSTOMER STATES THE	4/1	V29	P	C	&				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	19-Dec-11	17-Feb-12	L'AUREL FORD INC.	35	03L3	5.00E-212	E	3	8691	\$12.82	\$50.00	1	PA	TX	VERIFIED INSTALL DEFLECTOR PER TSB 12.6 & A	CUSTOMER STATES THE	4/1	V29	P	C	&				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	17-Jan-12	20-Feb-12	HILLER FORD INC	35	03L3	5.00E-212	E	3	5287	\$10.74	\$58.77	1	PA	TX	PER TSB 12.6 & INSTALLED CAR AIR DAM. UNDR	CUSTOMER STATES THE	4/1	V29	P	C	&				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	22-Jan-12	13-Apr-12	GARY SMITH FORD INC.	35	03L3	5.00E-212	E	3	3393	\$13.27	\$69.39	1	PA	TX	MODULE UPDATE. INSTALL CAR AIR DEFLEC	CUSTOMER STATES THE	4/1	V29	P	C	&				
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	35	03L3	5.00E-212	E	3	4300	\$10.04	\$54.73	1	PA	TX	EEC TEST. KODPASS. MILEAGE TEST FOUND 2	CUSTOMER STATES THE	4/1	V29	P	C	&				
COP	ENGINE	CFVZ0201	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	35	03L3	5.00E-212	E	3	1209	C	21	1	332	\$58.88	\$241.10	2	PA	TX	VERIFY ENGINE MISS ON NG ON 6. CONTACT HO	CUSTOMER STATES THE	4/1	V29	P	C	&
COP	ENGINE	CFNL021	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	9-Apr-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	35	03L3	5.00E-212	E	3	327	C	21	1	327	\$58.88	\$218.43	2	PA	TX	CHECKED CONCERN PER RETEST AND ROAD TEST	CUSTOMER STATES THE	4/1	V29	P	C	&
DIAG - MISFIRE	ENGINE	CE4F0015	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	11-Mar-12	28-Mar-12	NORTHWOODS FORD LINCOLN, INC.	35	03L3	5.00E-212	E	3	5557	\$0.00	\$25.22	0	PA	TX	PERFORMED EEC TEST. KOED DTC P0308. CONSID	CUSTOMER STATES THE	4/1	V29	P	C	&				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	6-May-12	31-May-12	VEGUEVILLE FORD SALES & SERVICE	35	03L3	5.00E-212	E	3	3367	\$0.00	\$70.53	1	PA	TX	COULDNT VERIFY COORDINATION AT THIS TIME. C	CUSTOMER STATES THE	4/1	V29	P	C	&				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	35	03L3	5.00E-212	E	3	5177	\$293.51	\$918.66	2	PA	TX	EEC TEST RECEIVED CODE P0430 NORMAL DIAG	CUSTOMER STATES THE	4/1	V29	P	C	&				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	22-Feb-12	21-Mar-12	SOUTHVIEW FORD INC.	35	03L3	5.00E-212	E	3	7281	\$313.92	\$371.70	1	PA	TX	SCAN ENGINE AND FOUND CODE FOR LUK COVER	CUSTOMER STATES THE	4/1	V29	P	C	&				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	35	03L3	5.00E-212	E	3	4281	\$300.63	\$339.76	1	PA	TX	CALIBRATION. RE CALIBRATE PCM	CUSTOMER STATES THE	4/1	V29	P	C	&				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC3	T/F6	F	B	A	T	K	T	C	A	J	25-Apr-12	10-Feb-12	CITY FORD SALES LTD.	35	03L3	5.00E-212	E	3	2103	\$296.23	\$401.57	1	PA	TX	RECALL 8054 P0308 P0304 TSB 12.6 & 1208048. 5	CUSTOMER STATES THE	4/1	V29	P	C	&				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC3	T/F6	F	B	A </tr																															



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOCS REPORT	DEL YR	VIN	VEHICLE	ENGINE	ASSY	PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	PN	PN PART NUMBER	PN CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD CL	CLAIM BINNED FUNCTION
COP	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	AF	3-Jan-12	17-Jan-12		KELLER FORD, INC.	#	12029	C	2-Jan-12	6	7529	568.88	1444.38	1	NA	#	CHECK TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS CUSTOMER STATES VEH	#	#	#	V29	PT & C
COP	ENGINE	NA	2012	1FTFX1ETFPZ	TFF	F	AF	23-Jan-12	14-Feb-12		LEGACY FORD PASCO	#	12029	C	12-Jun-12	4	2324	868.81	1157.97	1	NA	#	CHECK ENGINE LIGHT IS ON, CHECK FOR LEAKS, CHECK FOR LIGHT ON VEH	#	#	#	V29	PT & C
COP	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	AF	22-Feb-12	15-Mar-12		SUBURBAN FORD OF STERLING HEIGHTS	#	12029	C	25-Jan-12	4	4149	884.05	1154.92	1	NA	#	MIL H42 12029 - INSPECT FOR PRESSION PASSED, PER CUSTOMER STATES VEH	#	#	#	V29	PT & C
COP	ENGINE	NA	2012	1FTFX1ETSCX	TFF	F	AF	8-Feb-12	31-May-12		AUTOMOBILES DALTON, INC.	#	12029	C	3-Jul-12	2	12	966.99	1136.41	1	NA	#	OXVERIFIER CODE DTC-P0302 ET P0304 EN COURSE R CHECK ENGINE LIGHT ON VEH	#	#	#	V44	PT & C
COP	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	AF	7-Jan-12	21-Jan-12		MEL HAMBELTON FORD, INC.	#	12029	C	26-Jun-12	6	17910	586.88	1181.95	1	NA	#	OXVERIFIER CONCERN, IDS @ BAD CYLINDER 3 CHECK WHEN DRIVING @ MPH	#	#	#	V29	PT & C
COP	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	AF	13-Dec-11	10-Feb-12		WILF'S ELITE FORD SALES LTD.	#	12029	C	22-May-12	4	10234	861.70	898.78	1	NA	#	ROAD TEST VERIFIED DTC, COIL ROAD TEST VERIFIED CHECK CAUSE OF VEH	#	#	#	V44	PT & C
COP	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	AF	19-Jan-12	15-Mar-12		CHILLWACK FORD	#	12029	C	22-Jun-12	4	4182	966.99	1308.34	1	NA	#	CK 10 MIL ON EEC TEST PL, LACE COIL AND PLUG CL ELECTRICAL / LIGHTS ON VEH	#	#	#	V44	PT & C
COP	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	AF	2-Feb-12	21-Feb-12		MEL HAMBELTON FORD, INC.	#	12029	C	19-Jun-12	4	7954	884.05	1158.72	1	NA	#	MIL ON IDS TEST, KOER P0303 DCL, POWER BLAKE CHECK FOR LIGHT ON VEH	#	#	#	V29	PT & C
COP	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	AF	19-Mar-12	20-Apr-12		ALAN JAY FORD OF WAUWATONA, INC.	#	12029	C	12-Jun-12	2	6109	1144.69	1327.22	1	NA	#	OXVERIFIER CUSTOMER COIL #6 COIL ON PLUG ROAD CUSTOMER STATES VEH	#	#	#	V29	PT & C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	AF	17-Mar-12	12-Apr-12		JARRETT-GORDON FORD, INC.	#	12065	C	27-Jun-12	3	4090	531.37	1106.07	1	NA	#	PERFORM EEC TEST DATE TEST WHEN RECK ALL NOISE CUSTOMER STATES CHECK EN	#	#	#	V29	PT & C
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	AF	14-Mar-12	18-May-12		FEYER FORD AND LINCOLN, INC.	#	91963	B	25-Jun-12	2	3365	1333.96	1078.51	1	NA	#	OXVERIFIER CONCERN, SELF PAN CAUSE TO INJECTOR CUSTOMER STATES EN	#	#	#	V29	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	AF	7-Mar-12	2-Apr-12		MONMORH FORD	#	DIAG	C	29-May-12	2	1994	80.00	1148.15	1	NA	#	OXVERIFIER CONCERN, HOOKING CONCERN AT THIS CUSTOMER STATES CHE	#	#	#	V29	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	AF	27-Apr-12	24-May-12		SOUTHWEST FORD, INC.	#	DIAG	C	3-Jul-12	2	3588	90.00	1141.46	2	NA	#	EEC TESTS NO DTCS DE ROAD TEST MON PION DSA TESTS LIGHT BLINKED AND	#	#	#	V29	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETSCX	TFF	F	AF	12-Mar-12	14-Apr-12		EGGOLF FORD OF BREWSTER	#	DIAG	C	26-Jun-12	3	3442	80.00	952.55	1	NA	#	CUST STATE LOSS OF POWER RULED CODES PO CUSTOMER STATES VEH	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	28-Feb-12	4-Apr-12		WEIKERT FORD INC.	#	5.00E+212	E	27-Jun-12	3	9050	3344.27	3444.00	1	NA	#	PERFORMED DIAGNOSIS, REPLACED CONVERTER, CHECK DRIVABILITY ISSU	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1ETFPZ	TFF	F	AF	1-Feb-12	29-Mar-12		RANDALL FORD INC.	#	5.00E+212	E	12-Jun-12	3	1170	1312.07	1304.08	1	NA	#	CONCERN VERIFIED DTC P 0303 P0305 P0306 PM DIAGNOSE AND ADVISE	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	8-Mar-12	23-Mar-12		GRAN FORD JACKSONVILLE	#	5.00E+212	E	25-Jun-12	4	839	1300.03	1307.03	1	NA	#	PF 9212 12 12 120604	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1FTFW1ETSCX	TFF	F	AF	10-Jan-12	14-Feb-12		WOOLINE FORD LINCOLN, INC.	#	5.00E+212	E	27-Jun-12	5	20977	3311.37	3384.13	1	NA	#	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP 1 CUSTOMER STATES THA	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	29-Mar-12	24-May-12		MULLINAX FORD	#	5.00E+212	E	28-Jun-12	2	4889	3418.56	3819.06	1	NA	#	INSTALL IDS P0430 INSTALL CAT PER TSB PM U29 CUSTOMER STATES CHECK	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	14-Mar-12	13-Apr-12		WILSON FORD	#	5.00E+212	E	25-Jun-12	4	149	1092.98	1092.98	1	NA	#	PERFORMED DIAGNOSIS, REPLACED PCM TO LATEST CHECK ENGINE #18	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	3-Jan-12	26-May-12		SUPERIOR FORD, INC.	#	5.00E+212	E	25-Jun-12	2	3488	1312.07	1392.12	1	NA	#	OXVERIFIER CONCERN, EEC TEST PULLED CODE E CUSTOMER STATES TRU	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	22-Nov-11	17-Mar-12		MARYVILLE FORD	#	5.00E+212	E	22-Jun-12	4	9622	1384.09	1413.84	1	NA	#	TEST DRIVE TO TRY TO TEST DRIVE CUSTOMER STATES CHE	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	27-Feb-12	20-Mar-12		CAPITAL FORD LINCOLN OF WILLIAMSBURG	#	5.00E+212	E	25-Jun-12	4	8478	1384.05	1469.65	1	NA	#	RETRIEVE CODE P0430 REFER LEFT CAT ON CUSTOMER STATES CHECK EN	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1ETFPZ	TFF	F	AF	24-Feb-12	13-Mar-12		NICK NICHOLAS FORD, INC.	#	5.00E+212	E	28-Jun-12	4	18719	1328.99	1371.44	1	NA	#	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER TSB CUSTOMER STATES CHE	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	3-Feb-12	10-Mar-12		MACLIN FORD SALES	#	5.00E+212	E	28-Jun-12	4	8005	1308.14	1345.83	1	NA	#	PERFORMED TSB 12 6 4 INSTALL CONVERTOR AND CHECK ENGINE LIGHT ON	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	23-Feb-12	13-Apr-12		HERB CHAMBERLAIN FORD OF WESTBORO	#	5.00E+212	E	25-Jun-12	3	2265	1310.07	1412.07	1	NA	#	TECH RAN SELF TEST, PULLED CODE P0302 CUSTOMER STATES CHE	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	6-Feb-12	13-Apr-12		WEIKERT FORD INC.	#	5.00E+212	E	11-Jun-12	2	5402	1345.34	1445.07	1	NA	#	PERFORMED DIAGNOSIS, FOUND CODE P0430 CHECK DRIVABILITY ISSU	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ETSCX	TFF	F	AF	25-Jan-12	29-Mar-12		CAVALIER FORD LINCOLN	#	5.00E+212	E	13-Jun-12	3	2643	1311.37	1414.32	1	NA	#	TEST DRIVE VERIFIED FROM THIS TIME CUSTOMER STATES VEH	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	27-Mar-12	8-Apr-12		GARY FORD SALES LINCOLN	#	5.00E+212	E	20-Jun-12	3	2949	1345.34	1445.07	1	NA	#	PF 9212 12 12 120604	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	1-Mar-12	18-Mar-12		NELSON FORD SALES (2003) INC.	#	5.00E+212	E	14-Jun-12	4	2993	1293.51	1385.01	1	NA	#	REFER TO TSB 12 6 4 EEC REPLACE BANK 2 DIAGNOSE FOR CHECK E	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	28-Mar-12	29-Apr-12		JORDAN FORD, LTD.	#	5.00E+212	E	2-Jan-12	3	13628	1300.63	1421.27	1	NA	#	OXVERIFIER CONCERN, KOER P0303 CATALYTIC CUSTOMER STATES THE	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	18-Mar-12	8-Apr-12		AL PACKER FORD SALES	#	5.00E+212	E	25-Jun-12	3	1491	1311.37	1407.37	1	NA	#	CHECK DTC'S, P0430, REFER TO LATEST CAT ON TRANSMISSION	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CE1E0A18	2012	1FTFW1ETSCX	TFF	F	AF	17-Jan-12	22-Mar-12		WAKAHACHIE FORD	#	5.00E+212	E	8-Jun-12	3	7319	1312.07	1400.65	1	NA	#	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLACE CHECK ENGINE LIGHT ON	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	4-Jan-12	7-Feb-12		GULF COAST FORD	#	5.00E+212	E	7-Jun-12	5	8989	1310.07	1401.61	1	NA	#	QUICK TEST, CONCERN, IDS, DIAG, KOER, CUSTOMER STATES CK EN	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	23-Feb-12	13-Apr-12		WHITNEY FORD SALES LTD	#	5.00E+212	E	25-Jun-12	3	4992	1302.17	1401.61	1	NA	#	CONFIRM CHECK ENGINE LIGHT ON CUSTOMER REPORTED	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	9-Dec-11	11-Jan-12		CHAMPION FORD	#	5.00E+212	E	21-Jun-12	6	8716	1310.07	1401.34	1	NA	#	REPLACED LEFT CAT, INSTALLED INTERCOOLER CUSTOMER STATES CHE	#	#	#	V44	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	15-Nov-11	23-Feb-12		PORTSMOUTH FORD	#	5.00E+212	E	18-Jun-12	4	5518	1300.63	1396.88	1	NA	#	OXVERIFIER CUSTOMERS CONCERN, PULLED CODE P0302 CUSTOMER STATES CHE	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	27-Mar-12	8-Apr-12		TONY FORD SALES	#	5.00E+212	E	25-Jun-12	3	4992	1302.17	1401.61	1	NA	#	PERFORM EEC TEST, P0430, REFER TO LATEST CALIBRA, CHECK ENGINE	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CE0A0009	2012	1FTFW1ETSCX	TFF	F	AF	17-Feb-12	24-Apr-12		DOWNEY FORD LINCOLN	#	5.00E+212	E	20-Jun-12	2	14175	1308.14	1377.53	1	NA	#	EEC TEST, COIL CODES, TEST REPROGRAMMED PCM CUSTOMER STATES UN	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CFR40003	2012	1FTFX1ETFPZ	TFF	F	AF	28-Nov-11	16-Dec-11		CLARENVILLE FORD SALES LIMITED	#	5.00E+212	E	18-Jun-12	7	5441	1307.17	1370.46	1	NA	#	OXVERIFIER BUCKING AND MISFIRE, CONCERN, RETIRE CHECK VEH FOR BUCKIN	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	9-Feb-12	16-Apr-12		HUMBERS MOTORS LIMITED	#	5.00E+212	E	4-Jul-12	3	4821	1307.17	1368.58	1	NA	#	OXVERIFIER CONCERN, P0430, REFER TO LATEST CAT ON TRANSMISSION	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETSCX	TFF	F	AF	4-Feb-12	31-Mar-12		ROYAL OAK FORD	#	5.00E+212	E	18-Jun-12	3	2321	1311.09	1360.11	1	NA	#	EEC TEST P0430 AS PER TSB 120604 T100 REPLACE CHECK ENGINE LIGHT IS	#	#	#	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CFSP031	2012	1FTFW1ETSCX	TFF	F	AF	21-May-12	31-May-12		DERAGON AUTO CITE INC.	#	5.00E+212	E	19-Jun-12	1												





## 2012 MY 3.5L GTDI P415 Misfire Claims

## 2012 MY 3.5L GTDI P415 Misfire Claims

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## **2012 MY 3.5L GTDI P415 Misfire Claims**

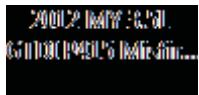
## 2012 MY 3.5L GTDI P415 Misfire Claims

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Monday, July 16, 2012 10:37 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (7/16/12)

**Twenty new claims today**

(12) TSB Reflash  
(4) Catalytic Converter  
(3) COP  
(1) Spark Plug



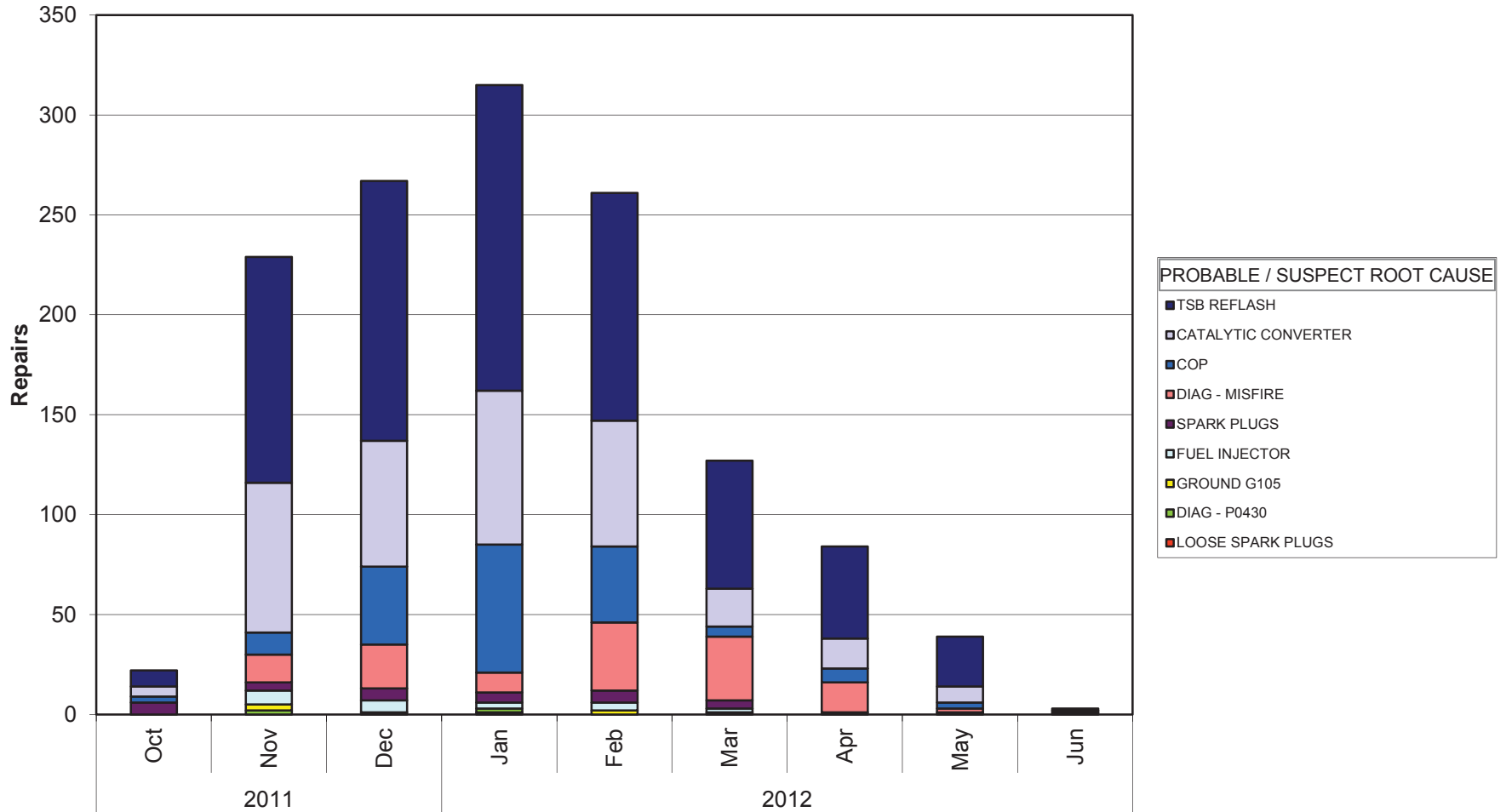
Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888



ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/13/12**



Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	7	4
	6	6
	3	5
	4	6
	2	4
		1
	1	
		1
	23	33

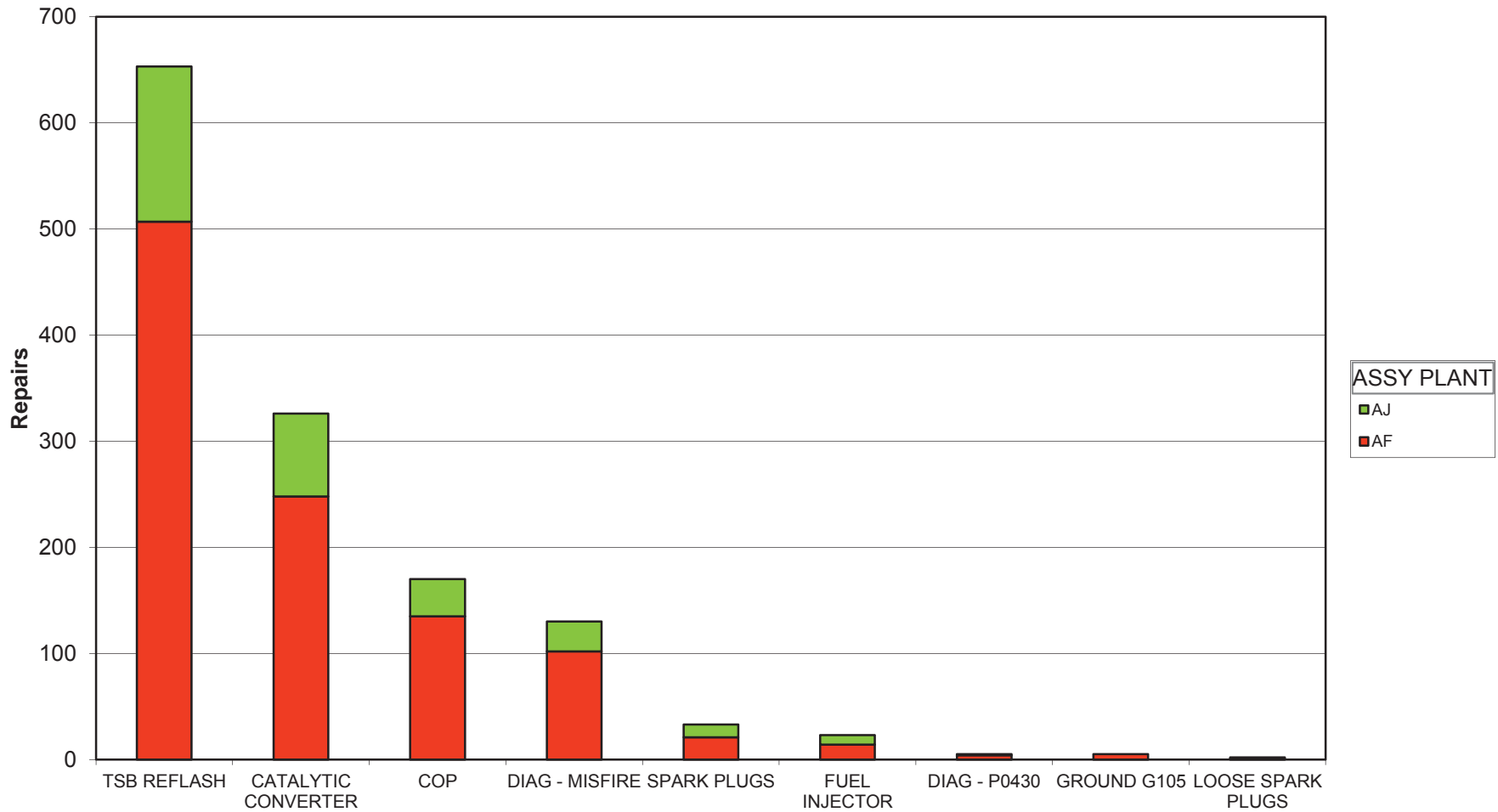
DIAG - MISFIRE	COP	
		3
	14	11
	22	39
	10	64
	34	38
	32	5
	15	7
	2	3
	1	
	130	170

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	75	113
	63	130
	77	153
	63	114
	19	64
	15	46
	8	25
	1	3
	326	653
		1347

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/13/12**



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	507	146	653
CATALYTIC CONVERTER	248	78	326
COP	135	35	170
DIAG - MISFIRE	102	28	130
SPARK PLUGS	21	12	33
FUEL INJECTOR	14	9	23
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1037	310	1347





# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	INCHILE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION		
COP	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	TEST EEC CODE P0305D7V_JES YES JB9 NO JB11	CUSTOMER STATES CHEV	5/2/12	PT & C
COP	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	17-Feb-12	0	10	\$64.05	\$179.26	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	5/2/12	PT & C
SPARK PLUGS	ENGINE	CB0011	2012	1FF1W1E1C0	Tf6	F	B	A	T	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$55.29	\$210.46	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	5/2/12	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FF1X1E1C4	Tf6	F	B	A	T	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	CA	IDS EEC TEST P0303P033 STEE SYSTEM PASS	INSPECT AND ADVISE FC	4/24/12	PT & C
DIAG - MISFIRE	ENGINE	CBUAF012	2012	1FF1W1E1C0	Tf6	F	B	A	T	30-Jan-12	14-Feb-12	EVERY FORD	#12029	20-Feb-12	1	781	\$80.00	\$91.68	TX	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES VER	5/2/12	PT & C
COP	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	10-Jan-12	11-Feb-12	HILLOREST FORD LINCOLN	#12029	27-Feb-12	1	1978	\$58.88	\$159.01	TX	VERIFIED COMPLAINT EEC TO CYLINDER NUMBER	CUSTOMER STATES VER	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	1-Dec-11	16-Jan-12	ALMA FORD INC.	#12029	23-Feb-12	2	2858	\$66.99	\$195.38	TX	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	4/24/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#12029	14-Feb-12	2	1560	\$63.82	\$93.75	VA	FOUND W/AL DRIVING IN G TO A FUR FOR THIS	CUSTOMER STATES WHEN	5/2/12	PT & C
DIAG - MISFIRE	ENGINE	CBUAF012	2012	1FF1W1E1C0	Tf6	F	B	A	T	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	01-Feb-12	1	503	\$58.88	\$199.24	TX	PERFORMED EEC TEST DATA LOGGER DCL DISPLAY	CUSTOMER STATES SE	5/2/12	PT & C
DIAG - MISFIRE	ENGINE	CAMA1012	2012	1FF1W1E1C0	Tf6	F	B	A	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	2819	\$80.00	\$215.26	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES SE	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	CB0011	2012	1FF1W1E1C0	Tf6	F	B	A	T	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	3-Feb-12	2	2650	\$201.04	\$519.83	TX	CHECK FOR MIL ON AND ERN NO FIX AVAILABLE	CHECK & REPORT CHECK	4/24/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	TX	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHEV	5/2/12	PT & C
COP	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	9-Jan-12	23-Feb-12	SOUTHWEST FORD INC	#12029	5-Mar-12	1	952	\$64.05	\$210.29	TX	RAN IDS DIAGNOSIS FOR REPLACED COIL AND	SEES LIGHT CAME ON AND	5/2/12	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	18-Nov-11	13-Dec-11	ERWIN MOTORS INC	#12029	4-Mar-12	3	4399	\$117.77	\$229.40	TX	COOLERS COMPRESSION T/PSK EEC TEST OK	COND UP IN LIGHT FLU	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	5-Nov-11	18-Jan-12	HUNT FORD INC	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	TX	RAN SYSTEMS TEST CONCERN EEC P0303 PROGRAM	CUSTOMER STATES WHEN	5/2/12	PT & C
FUEL INJECTOR	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	9-Jan-12	13-Feb-12	TUTTLE CREEK FORD LINCOLN	#12029	2-Feb-12	1	852	\$64.05	\$203.78	TX	ENGINE LIGHT CAME ON NO COOL AND SPARK	CHECK ENGINE LIGHT	5/2/12	PT & C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FF1W1E1C0	Tf6	F	B	A	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	ROAD TESTED AND DIAGN LESS, CUL FUEL FOR	REPAIR SERVICE EN	5/2/12	PT & C
ENGINE	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	23-Nov-11	14-Feb-12	MCCLEARY FORD	#12029	8-Mar-12	1	2694	\$58.88	\$165.09	TX	IDS TEST DTC P0306 POWER BALANCE REPLACED	CUSTOMER STATES TH	5/2/12	PT & C
FUEL INJECTOR	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	13-Nov-11	16-Dec-11	MICKEY FORD	#12029	12-Jan-12	1	685	\$58.88	\$140.83	TX	IDS TEST INDICATES MIST MISFIRE IS NO LONG	CUSTOMER STATES CHE	5/2/12	PT & C
COP	ENGINE	CB0011	2012	1FF1W1E1C0	Tf6	F	B	A	T	31-Jan-12	13-Feb-12	HOUSTON FORD INC	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	TX	L.O.F. COMPLETED, TECHNICIAN'S 20883	3.000 MILE REPAIR RE	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1X1E1C4	Tf6	F	B	A	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	5174	\$282.57	\$354.59	TX	B3001 CONVERTER TESTS AND RE TESTED ALL	ORCHEMIE DOME SPKS	5/2/12	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	13-Dec-11	18-Jan-12	DAN WIELBOLD FORD	#12029	12-Jan-12	1	151	\$64.05	\$174.54	TX	IDS TEST INDICATES MIST MISFIRE IS NO LONG	CUSTOMER STATES CHE	5/2/12	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	15-Dec-11	18-Jan-12	JACK DEMMER FORD INC	#12465	13-Mar-12	2	3385	\$5.17	\$121.99	TX	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1X1E1C4	Tf6	F	B	A	T	13-Dec-11	18-Jan-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1883	\$45.35	\$620.35	TX	TESTED AND FOUND CONVERTOR CLEARLED CH	MISSERS ROUGH, C	5/2/12	PT & C
FUEL INJECTOR	ENGINE	CG0011	2012	1FF1X1E1C4	Tf6	F	B	A	T	23-Nov-11	14-Feb-12	CHARLES GABUS FORD	#12029	13-Mar-12	1	34	\$319.11	\$228.44	TX	RETRIEVED CODE P0304 EM TEST AND INJECTOR	NEW CARS STATES TH	5/2/12	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FF1X1E1C4	Tf6	F	B	A	T	24-Oct-11	10-Feb-12	LITFA FORD LINCOLN OF BOISE	#12029	16-Mar-12	-1	18	\$5.17	\$78.84	TX	IDS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER ST	5/2/12	PT & C
COP	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	23-Nov-11	10-Feb-12	BOB RINGOLD FORD LINCOLN	#12029	16-Mar-12	1	405	\$206.65	\$175.84	TX	ESTABLISHED CONCERN, NO MISFIRE WHEN	ENGINE LIGHT ON	5/2/12	PT & C
COP	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	17-Feb-12	3-Mar-12	KENTWOOD FORD SALES, INC.	#12029	19-Mar-12	1	507	\$61.70	\$163.38	TX	AB HOOK UP IDS BOE P0303 REPAIR TEST NO I	SEE PREVIOUS HISTO	4/22/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#12029	15-Mar-12	1	1538	\$413.00	\$552.72	TX	PN 8212 CODE 42 LEFT P0303 RAN OASIS	CUSTOMER STATES CHE	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	17-Feb-12	3-Mar-12	EXCEL MOTOR LP	#12029	15-Mar-12	1	439	\$397.71	\$497.23	TX	FRANK CAT BROKEN INSPECT EEC SYSTEM	CUSTOMER STATE CHE	5/2/12	PT & C
COP	ENGINE	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	21-Dec-11	19-Jan-12	BOBBY FORD INC	#12029	20-Mar-12	3	4934	\$58.88	\$116.98	TX	CUSTOMER COMPLAINT REPORT, COMPLAINT	CODES CHECK ENGINE	5/2/12	PT & C
DIAG - MISFIRE	ENGINE	CB0011	2012	1FF1W1E1C0	Tf6	F	B	A	T	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12029	19-Mar-12	1	856	\$64.05	\$138.50	TX	REPLACER BURNED OUT #0 COIL AND SPARK	PLUGS CHECK THE TRUCK	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	7-Nov-11	30-Nov-11	ST THOMAS FORD LINCOLN SALES	#12029	15-Mar-12	1	429	\$200.00	\$683.12	TX	EEC TEST P0303, P0306, P0308, P0309	INSPECT OR CHECK	5/2/12	PT & C
COP	ENGINE	CP0011	2012	1FF1W1E1C0	Tf6	F	B	A	T	11-Nov-11	30-Nov-11	LOCKHART FORD LINCOLN	#12029	15-Mar-12	4	6245	\$437.05	\$545.81	TX	FL EMISSION ENGINE DIAGNOSIS P0430, DCL	DISP. CUSTOMER STATE	5/2/12	PT & C
FUEL INJECTOR	ENGINE	CP0011	2012	1FF1W1E1C0	Tf6	F	B	A	T	16-Feb-12	28-Feb-12	PINESHAW MTR GO INC	#12029	15-Mar-12	1	1055	\$64.05	\$207.15	TX	TX 12029 EB VISUAL INSPECTION ROAD TEST	WITH SCAS 3 CHECK	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	7-Nov-11	10-Feb-12	BOB RINGOLD FORD LINCOLN	#12029	15-Mar-12	1	439	\$398.63	\$683.12	TX	VERIFIED CUSTOMER CONCERN, NO MISFIRE	CUSTOMER STATES TH	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	21-Dec-11	19-Jan-12	VARSITY FORD LINCOLN, INC.	#12029	22-Mar-12	1	410	\$405.35	\$561.20	TX	EEEC DIAG, DTC P0430, PINPOINT TEST, DCL	DCL CHECK ENGINE	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12029	14-Mar-12	1	797	\$405.35	\$497.69	TX	EEEC TEST P0303 PERFORM TSB 12 2 TO	REPLACE ENGINE	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12029	14-Mar-12	1	7109	\$405.35	\$494.87	TX	REPROGRAM PCM AND REPLACE LEFT CAT	CONVERTER LIGHT	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#12029	15-Mar-12	1	3865	\$413.00	\$500.91	TX	PERFORM DIAG, REPROGRAM THE PCM &	REPLACED REPAIR SER	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	18-Dec-11	4-Jan-12	MORRIS BUFFALO FORD	#12029	2-Mar-12	2	8423	\$405.35	\$500.35	TX	PCM CALIBRATION APPARENTLY THE TSB	DOES NOT CUSTOMER	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	15-Nov-11	16-Feb-12	BOLTON FORD, L.L.C.	#12029	2-Mar-12	1	5131	\$405.35	\$488.35	TX	VERIFIED CUSTOMER CONCERN, RETEST OK	TEST DCL CHECK EN	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	5-Nov-11	23-Dec-11	TIPTON MOTORS, INC.	#12029	1-Mar-12	1	2329	\$413.00	\$500.53	TX	CHECKED WITH IDS CODES P0308 PERFORMED	LUMBER CHECK ENGIN	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	13-Feb-12	23-Feb-12	TYLER FORD LTD	#12029	20-Mar-12	1	3728	\$405.35	\$488.35	TX	EEC TEST CODE P0303 REPROGRAM PCM	REPLACE CHECK EN	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	23-Jan-12	10-Feb-12	ROBERTSON'S ALBANY FORD	#12029	21-Feb-12	1	897	\$727.00	\$812.07	TX	SELF TESTED, RAN OASIS AND FOUND TSB	12 02 CUSTOMER STATE	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	7-Feb-12	21-Feb-12	LAFAYETTE FORD LINCOLN	#12029	4-Mar-12	1	443	\$401.53	\$499.69	TX	VERIFIED COMPLAINT PERFORMED TSB 12 2	TO RERUN WENT TO PA	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	20-Dec-11	24-Feb-12	KINSELD FORD LINCOLN	#12029	14-Mar-12	1	688	\$410.00	\$499.34	TX	PRO TEST INSPECTED CHECKED OASIS FOLLO	W CHECK VER FOR SUR	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B	A	T	20-Dec-11	24-Feb-12	KINSELD FORD LINCOLN	#12029	14-Mar-12	1	688	\$410.00	\$499.34	TX	CHECKED DCTS, REPROGRAMMED PCM AND	REPL. CUSTOMER ON AC	5/2/12	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C0	Tf6	F	B																

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XCF	T6F	F	NA	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#	24	RECALEM	24-22-Feb-12	2	3421	\$0.00	\$37.79	0	NA	GR	RAN OASIS REPORT FOR LEVEL AS PER TSB#12 210	CUSTOMER STATES SOME	1529	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTW1E1TCF	T6F	F	NA	21-Nov-11	29-Dec-11	PRESTON FORD INC.	#	24	RECALEM	24-17-Feb-12	2	1721	\$0.00	\$37.79	0	NA	MD	CUSTOMER STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	24-22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES 44	#	24	RECALEM	24-10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON AC	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#	24	RECALEM	24-14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CLIENT STATES ENGINE	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	24-15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	24-12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES WHEN	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	31-Jan-12	15-Feb-12	PHIL LONG FORD OF CHAPEL HILLS 56	#	24	RECALEM	24-8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER	CUSTOMER STATES GET	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	24-28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	12021A RECALEM 04 ROAD TEST ECC SELF TEST	CUSTOMER STATES WHEN	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES INC	#	24	RECALEM	24-8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	GA	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	1529	PT C&C
TSB REFLASH	PT C&C	CWC0E008	2012	11FTX1E1TCF	T6F	F	NA	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#	24	RECALEM	24-21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib lib 12 2 10	VEHICLE CUT OFF AND	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	24-22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST ECC. NO CODES	RESURGERS AT HIGHWAY	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TCF	T6F	F	NA	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	24-29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	2-Dec-11	23-Feb-12	METRO FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	12021A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	1529	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTW1E1TCF	T6F	F	NA	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24-6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#	24	RECALEM	24-6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS MONITOR DATA LOGGER	CUSTOMER STATES WHEN	1529	PT C&C
TSB REFLASH	PT C&C	CAMB1T001	2012	11FTW1E1TCF	T6F	F	NA	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	24-2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.ECC NO CODES. TEST DROVE AND SERGE	ENGINE RUNS ROUGH U	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	17-Dec-11	13-Feb-12	SUE HILL FORD	#	24	RECALEM	24-21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY ET REPROGRAMMER C	VERIFY ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM P	CHECK ENGINE LIGHT ON	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN ECC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY ET REPROGRAMMER C	VERIFY ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM P	CHECK ENGINE LIGHT ON	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN ECC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY ET REPROGRAMMER C	VERIFY ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM P	CHECK ENGINE LIGHT ON	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN ECC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY ET REPROGRAMMER C	VERIFY ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM P	CHECK ENGINE LIGHT ON	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN ECC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY ET REPROGRAMMER C	VERIFY ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM P	CHECK ENGINE LIGHT ON	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN ECC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY ET REPROGRAMMER C	VERIFY ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM P	CHECK ENGINE LIGHT ON	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN ECC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST.VERIFY ET REPROGRAMMER C	VERIFY ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM P	CHECK ENGINE LIGHT ON	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TCF	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24											



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	CHICLE LIT	SN	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFXW12C2X	T/F6	F/B4T	T/KW	T/C3	AJ	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	252	RECALEM	24-12	22-Mar-12	1	1,508	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	1803	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	252	RECALEM	24-1	13-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH	#	1803	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	252	RECALEM	24-1	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	1803	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR0004	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	252	RECALEM	24-1	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED	CUSTOMER STATES VEH	#	1803	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	252	RECALEM	24-1	16-Feb-12	1	105	\$0.00	\$44.01	0	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	CUSTOMER STATES VEH	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	27-Jan-12	13-Dec-11	TUSKET SALES & SERVICE LTD	#	252	RECALEM	24-1	16-Feb-12	1	9	\$0.00	\$24.01	0	NS	15 TSB CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	23-Nov-11	31-Dec-11	MALOY FORD	#	252	RECALEM	24-1	17-Feb-12	2	3,188	\$0.00	\$32.07	0	AL	IDS HOOK UP KOEO SELF TEST DTC P0300	PERFO	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	13-Dec-11	29-Dec-11	MORROW FORD	#	252	RECALEM	24-1	18-Feb-12	2	438	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	CASAP010	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	252	RECALEM	24-1	16-Feb-12	1	1,284	\$0.00	\$42.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	252	RECALEM	24-1	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOEO TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	252	RECALEM	24-1	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	12 CUSTOMER STATES ENG	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#	252	RECALEM	24-1	23-Feb-12	1	1,743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	CS STATES WHEN ACC	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AJ	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	252	RECALEM	24-1	23-Feb-12	1	1,250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10	10 REPRG	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	CBOA0001	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	252	RECALEM	24-1	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	VONDERLAF FORD	#	252	RECALEM	24-1	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	CNDP028	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AJ	31-Jan-12	29-Feb-12	SILSBEE FORD, INC.	#	252	RECALEM	24-1	24-Feb-12	1	323	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PINP	#	1803	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	252	RECALEM	24-1	17-Feb-12	1	976	\$0.00	\$34.32	0	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	1803	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	252	RECALEM	24-1	12-Mar-12	3	436	\$0.00	\$31.25	0	LA	RAN EEC TESTS FOUND P0300 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	1803	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	252	RECALEM	24-1	14-Mar-12	1	1,203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	1803	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	252	RECALEM	24-1	15-Mar-12	1	3,513	\$0.00	\$31.68	0	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#	1803	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	13-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	252	RECALEM	24-1	15-Mar-12	1	436	\$0.00	\$26.86	0	TX	13K 430 ROAD TEST FOR P0300 REPAIR FOR	P0300 REPAIR FOR TRAN	#	1803	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	9-Dec-11	9-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	252	RECALEM	24-1	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	1803	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	252	RECALEM	24-1	22-Feb-12	3	3,880	\$0.00	\$30.31	0	TX	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#	1803	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	252	RECALEM	24-1	6-Mar-12	3	3,553	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	1803	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	252	RECALEM	24-1	12-Mar-12	1	2,331	\$0.00	\$40.08	0	TX	REPROGRAM FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#	1803	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AJ	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	252	RECALEM	24-1	17-Feb-12	2	2,382	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	23-Nov-11	29-Dec-11	POWER FORD VALENCIA	#	252	RECALEM	24-1	27-Feb-12	2	3,718	\$0.00	\$40.83	0	TX	DIAG CONC PASS KOEO PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AJ	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	252	RECALEM	24-1	20-Feb-12	1	441	\$0.00	\$32.44	0	TX	CHECKED TSB FOUND TSB 12 2 10 FOR ENGINE SURGE	AND ENGINE SURGES AND	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AJ	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	252	RECALEM	24-1	12-Mar-12	2	3,123	\$0.00	\$36.83	0	GA	TRUCK LOSING POWER PCM PROGRAMMING	DIAG	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AJ	22-Nov-11	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	252	RECALEM	24-1	20-Feb-12	1	1,415	\$0.00	\$31.61	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE HAS SURGE	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AJ	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	252	RECALEM	24-1	22-Feb-12	2	1,870	\$0.00	\$31.52	0	TX	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. REF	TRUCK IS BUCKING WHEN	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	12-Jan-12	12-Dec-11	SCOTT FORD	#	252	RECALEM	24-1	2-Mar-12	3	2,058	\$0.00	\$25.89	0	TX	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	14-Jan-12	3-Jan-12	PATTERSON FORD OF ROWIE	#	252	RECALEM	24-1	16-Mar-12	1	1,415	\$0.00	\$31.61	0	TX	ROAD TESTED. SURGE. MIL. EEC DIA PASS	MI. SURGE. MIL. EEC DIA	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	CCFH1004	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AJ	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD, INC.	#	252	RECALEM	24-1	8-Mar-12	2	1,500	\$0.00	\$34.44	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. CUST	CHECK AND ADVISE SUR	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AJ	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	252	RECALEM	24-1	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TX	PERFORM EEC PREQUENT NO TESTS. PASS. CHECK	OASIS. 3 THERE IS A HESITAT	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AJ	12-Jan-12	29-Dec-11	STYKORA FAMILY FORD, INC.	#	252	RECALEM	24-1	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RUN SELF TEST. PERFORMED TSB 12 2 10 REPRG	CUSTOMER STATES VEH	#	1803	V50	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AJ	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	252	RECALEM	24-1	21-Feb-12	1	1,088	\$0.00	\$37.34	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI	CS WHILE DRIVING. I	#	1803	V29	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AJ	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	252	RECALEM	24-1	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RECAL REFRESH PER TSB 12 02 10	CHEK ENGINE LIGHT	#	1803	V29	04	PT C&C	
TSB REFLASH	PT C&C	CMA2009	2012	1FFX1E12C2F	T/F6	F/B4T	T/KW	T/C3	AF	3-Feb-12	3-Feb-12	JIM ROBINSON FORD LINCOLN, INC.	#	2																	

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCDS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	CBY4011	2012	1FFWWE1XCC	T6	F	A	T	6-Feb-12	22-Feb-12	PHILPOTT FORD	#1029	RECALEM	24	23-Feb-12	1	418	\$0.00	\$35.12	01	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING		#1029	V4	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4G	T6	F	A	T	25-Jan-12		TUSKET SALES & SERVICE LTD	#1029	RECALEM	24	15-Feb-12	-1	9	\$0.00	\$24.01	03	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH		#1029	V5	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4G	T6	F	A	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#1029	RECALEM	24	17-Feb-12	2	1860	\$0.00	\$24.01	03	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES		#1029	V5	PT C&C	
TSB REFLASH	PT C&C	BLTD0003	2012	1FFWWE1T3C	T6	F	A	T	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#1029	RECALEM	24	17-Feb-12	3	8274	\$0.00	\$35.82	01	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES		#1029	V5	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T6	F	A	T	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#1029	RECALEM	24	22-Feb-12	2	4587	\$0.00	\$37.79	01	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES ON		#1029	V5	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T6	F	A	T	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#1029	RECALEM	24	23-Feb-12	1	3859	\$0.00	\$44.10	01	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK AT THIS TIME		#1029	V5	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T6	F	A	T	4-Dec-11	30-Jan-12	JIM BURKE FORD	#1029	RECALEM	24	23-Feb-12	1	1606	\$0.00	\$37.37	01	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCHANGED		#1029	V5	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T6	F	A	T	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#1029	RECALEM	24	27-Feb-12	1	1824	\$0.00	\$34.40	01	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER		#1029	V5	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T6	F	A	T	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	#1029	RECALEM	24	23-Feb-12	1	435	\$0.00	\$0.00	01	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 2 10. VEHICLE BUICK WITH SF		#1029	V5	PT C&C	
TSB REFLASH	PT C&C	COGBY004	2012	1FFWWE1T8C	T6	F	A	T	14-Nov-11	12-Jan-12	JENNINGS ANDERSON FORD	#1029	RECALEM	24	27-Feb-12	2	2624	\$0.00	\$34.12	01	TX	D REPROGRAM PCM AS PER TSB 12 2 10. NO CODES. RECALLS WHILE DRIVING		#1029	V5	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T6	F	A	T	5-Jan-12	28-Dec-11	RED MCCOMBS FORD	#1029	RECALEM	24	28-Feb-12	3	6381	\$0.00	\$34.12	01	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL P		#1029	V5	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T6	F	A	T	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#1029	RECALEM	24	27-Feb-12	3	3114	\$0.00	\$33.79	01	NC	TEST DROVE. KOEC PASS. PERFORMED TSB 12 2 10. CS VEHICLE IS HESITATIN		#1029	V5	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T3C	T6	F	A	T	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#1029	5.0E-212 F	2	12-Mar-12	3	4437	\$405.35	\$500.28	1	IN	SC	IDS P030BANK 2 BELOW THRES. PERP TSB 12 2 0. CUSTOMER STATES OK		#1029	V4	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T3C	T6	F	A	T	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#1029	5.0E-212 F	2	20-Mar-12	2	1990	\$405.35	\$480.08	1	MO	MO	PERFORMED DIAG. LIGHT ON Y P0430 CATALYST CHECK ENGINE LIGHT ON		#1029	V2	PT C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFWWE1T2C	T6	F	A	T	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#1029	DIAG	2	14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CA	AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1T7C	T6	F	A	T	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#1029	RECALEM	24	23-Mar-12	1	1344	\$0.00	\$46.86	01	NC	BC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T6	F	A	T	1-Feb-12	22-Feb-12	CHAMPION FORD	#1029	RECALEM	24	20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	NO MIL. PERFORMED KOEC TEST NO DTC REPROG. CS CHECK ENGINE LIGHT		#1029	V4	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T2C	T6	F	A	T	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#1029	RECALEM	24	22-Mar-12	2	1072	\$0.00	\$31.85	01	AR	TX	UPDATE TSB 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE		#1029	V2	PT C&C
COP	ENGINE	N/A	2012	1FFWWE1T8C	T6	F	A	T	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#1029	12029	C	12-Mar-12	0	676	\$66.99	\$237.63	23	ON	ON	EEC TEST P0303 KOEC P CONNECTORS OK REFLAC. CHECK ENGINE LIGHT ON		#1029	V4	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T3C	T6	F	A	T	7-Dec-11	23-Mar-12	CHAPMAN FORD LINCOLN SALES	#1029	12029	C	23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING		#1029	V4	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T6C	T6	F	A	T	11-Jan-12	18-Feb-12	BENNETT FORD	#1029	12029	C	18-Feb-12	1	977	\$29.67	\$103.13	1	NC	NC	KOEC PASS KOEC PASS KOEC P0303. PPT TEST. DIAG CHECK ENGINE LI		#1029	V4	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T4C	T6	F	A	T	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#1029	RECALEM	24	16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING. CUSTOMER STATES THA		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T3C	T6	F	A	T	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#1029	RECALEM	24	26-Mar-12	1	1628	\$0.00	\$26.54	01	TX	TX	COMPUTER TESTED SYSTEM CODE P0304. PERFORM CUSTOMER ENGINE LI		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T6	F	A	T	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#1029	RECALEM	24	24-Mar-12	1	978	\$0.00	\$31.84	01	TX	TX	978 REPROGRAM PCM. PULLED CODES. P0300. CS CS CAME ON WHILE		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T6	F	A	T	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#1029	RECALEM	24	21-Mar-12	1	1050	\$0.00	\$32.32	01	TX	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T3C	T6	F	A	T	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#1029	RECALEM	24	22-Mar-12	2	4593	\$0.00	\$35.18	01	TX	TX	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T3C	T6	F	A	T	8-Feb-12	10-Feb-12	GATEWAY MOTORS, INC.	#1029	RECALEM	24	18-Mar-12	1	4953	\$0.00	\$35.14	01	TX	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON		#1029	V2	PT C&C
COP	ENGINE	N/A	2012	1FFWWE1T1C	T6	F	A	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1029	12029	C	22-Mar-12	2	8558	\$845.05	\$112.03	1	TX	TX	VERIFIED CONCERN. FOC CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN		#1029	V2	PT C&C
COP	ENGINE	N/A	2012	1FFWWE1T8C	T6	F	A	T	20-Dec-11	23-Jan-12	R & S MOTORS, INC.	#1029	12029	C	22-Mar-12	-1	29	\$58.58	\$108.92	1	TX	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 (VEHICLE HAS A MISFIRE		#1029	V4	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWWE1T8C	T6	F	A	T	17-Feb-12		BIROCK FORD	#1029	12029	C	22-Mar-12	1	29	\$84.05	\$24.01	01	TX	TX	RUN DIAGNOSIS. KOEC PASS. GO TO P1111 TEST OK. TRUCK STATES		#1029	V4	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1T3C	T6	F	A	T	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#1029	12405	2	22-Feb-12	0	5	\$5.00	\$150.80	13	TX	TX	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CEL LIGHT		#1029	V4	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1T3C	T6	F	A	T	10-Feb-12		ROBIN FORD SALES LTD.	#1029	NPP	2	28-Feb-12	-1	492	\$0.00	\$62.48	1	TX	TX	NO CODES. TSB 12 2 10 FOUND D1 BANK MISFIRE. INSPECT LAMP CAME ON		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T1C	T6	F	A	T	17-Feb-12		PHIL LONG FORD LINCOLN	#1029	RECALEM	24	20-Mar-12	1	492	\$0.00	\$38.88	01	TX	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED PERFORMED		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T1C	T6	F	A	T	22-Nov-11	16-Dec-11	PALM COAST FORD	#1029	RECALEM	24	20-Mar-12	1	4894	\$0.00	\$36.73	01	TX	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T3C	T6	F	A	T	27-Nov-11	15-Dec-11	RICART FORD	#1029	RECALEM	24	24-Mar-12	4	3872	\$0.00	\$34.73	01	TX	TX	PERF SELF TEST. P0301 CHECKED OASIS. REWAS RETURNER STATES THA		#1029	V2	PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFWWE1T3C	T6	F	A	T	19-Nov-11	10-Feb-12	COURTESY FORD INC.	#1029	RECALEM	24	20-Mar-12	1	4953	\$0.00	\$35.14	01	TX	TX	TEST DROVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T3C	T6	F	A	T	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#1029	RECALEM	24	26-Mar-12	2	5488	\$0.00	\$32.60	01	TX	TX	DO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T6	F	A	T	9-Nov-11	6-Feb-12	HENDERSON FORD	#1029	RECALEM	24	27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS		#1029	V4	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T3C	T6	F	A	T	17-Feb-12		WAYNE TOWN FORD	#1029	RECALEM	24	27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	TX	DIAG CONCERN. STEERING AND ACCELERATION WHEN QUICK ACCEL. PER		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T1C	T6	F	A	T	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#1029	RECALEM	24	23-Mar-12	3	3345	\$0.00	\$40.08	01	TX	TX	REPROGRAM PCM PER T1MPUTER TO LEARN THE CUSTOMER REPORTS OF		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T6	F	A	T	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LTD.	#1029	RECALEM	24	28-Mar-12	2	1571	\$0.00	\$36.11	01	TX	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED PERFORMED		#1029	V2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T6	F	A	T	4-Jan-12	9-Feb-12	PHIL BEANS FORD OF BOWTOWN	#1029	RECALEM	24	28-Mar-12	3	1887	\$0.00	\$38.88	01	TX	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM. ENGINE MISSES AROUND		#1029	V2	PT C&C
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFWWE1T8C	T6	F	A	T	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#1029	5F953	B	14-Mar-12	1	2160	\$143.56	\$602.46	5	VA	VA	EEC TEST FOUND MISFIRE. UNABLE TO FAIL. REMOVE UJEST STATES VEHICLE		#1029	V2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T8C	T6	F	A	T	6-Jan-12	26-Jan-12	CHUCK SPAETH FORD	#1029	RECALEM														

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C2	TW	F	14	T	3	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	4025	RECALEM	34	30-Mar-12	4	7512	\$0.00	\$28.04	GA	GA	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUGG	#1	#1	V42	PT C&C	TRANSMISSION
COP	ENGINE	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	34	29-Mar-12	2	\$68.63	\$93.00	GA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#1	V52	PT C&C	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	9-Mar-12	21-Mar-12	COLE & BIRD FORD LINCOLN, INC.	4025	RECALEM	34	5-Apr-12	1	11	\$5.17	\$58.27	PA	PA	CHECK TESTED. POWER BRK PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#1	V52	PT C&C	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C3	TW	F	14	T	3	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	4025	RECALEM	34	14-Mar-12	1	1488	\$909.97	\$1,620.90	GA	GA	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH RU	#1	#1	V52	PT C&C	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	17-Dec-11	5-Jan-12	PERFORMANCE FORD	4025	RECALEM	34	3-Apr-12	3	7023	\$0.00	\$23.55	GA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO KIGNE LIGHT CAME	#1	#1	V52	PT C&C	PT C&C
DIAG - MISFIRE	ENGINE	CBAM007	2012	1F1FW1E1C3	TW	F	14	T	3	23-Dec-11	12-Jan-12	ROMEO FORD INC.	4025	RECALEM	34	20-Mar-12	3	4402	\$0.00	\$77.86	GA	MI	ECC TEST NO CODE. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	4025	RECALEM	34	5-Apr-12	3	2060	\$0.00	\$76.12	GA	NC	ROTEST EEC TEST MISSED/FLOW DURING VIS	CUSTOMER STATES FUEL MIL	#1	#1	V42	PT C&C	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	4025	RECALEM	34	24-Mar-12	0	70	\$0.00	\$29.73	GA	NC	VERIFIED CONCERN PER ON AT THIS TIME. RAN	CUSTOMER STATES DURIN	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4025	RECALEM	34	12-Mar-12	1	129	\$0.00	\$33.07	GA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP	CUSTOMER REQUESTS CEL	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	4025	RECALEM	34	5-Apr-12	4	3048	\$0.00	\$36.60	GA	NC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CUSTOMER STATES FOR CHECK	#1	#1	V42	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	4025	RECALEM	34	24-Mar-12	3	5036	\$0.00	\$37.12	GA	MI	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES DURIN	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	4025	RECALEM	34	12-Mar-12	1	1358	\$0.00	\$33.60	GA	MB	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	21-Dec-11	30-Mar-12	FAIRWAY FORD	4025	RECALEM	34	2-Apr-12	1	608	\$0.00	\$29.89	GA	GA	ENGINE MISS. NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#1	V42	PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	13-Jan-12	20-Feb-12	KENDALL FORD	4025	RECALEM	34	2-Apr-12	2	2661	\$0.00	\$36.69	GA	OR	HOOKEUP IDS CHECKING/GETTING STUMBL	ON. CUSTOMER ENGINE LIGHT	#1	#1	V52	PT C&C	PT C&C
COP	ENGINE	CDFAV005	2012	1F1FW1E1C3	TW	F	14	T	3	17-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4025	RECALEM	34	12-Mar-12	1	129	\$58.88	\$253.98	GA	WI	TECH PULLED CODES AND LED COIL TEST IN	STALLE. CUSTOMER STATES VEH	#1	#1	V52	PT C&C	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	4025	RECALEM	34	10-Apr-12	3	2209	\$61.70	\$203.17	GA	NC	PO030. ROADTEST AND RECORD FULL THROTT	CHECK ENGINE LIGHT W/	#1	#1	V2	PT C&C	PT C&C
COP	ENGINE	CDG0200	2012	1F1FW1E1C3	TW	F	14	T	3	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	4025	RECALEM	34	11-Apr-12	3	935	\$58.88	\$152.05	GA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTS	CUSTOMER STATES CHE	#1	#1	V52	PT C&C	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	10-Feb-12	17-Mar-12	KAUFFOLD FORD	4025	RECALEM	34	11-Apr-12	1	1358	\$0.00	\$27.51	GA	OR	R TEST. IDS & EEC TEST [ME. CLEARED CODES	& C.S. HE WAS DRIVING AT	#1	#1	V52	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	22-Feb-12	17-Mar-12	BENARD FORD, LLC	4025	RECALEM	34	9-Apr-12	1	3054	\$397.71	\$471.15	GA	AL	RETRIVED CODE P0430 FROM PCM. REPLACED	LEFT CATALYTIC CONVERTER	#1	#1	V52	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	13-Mar-12	17-Mar-12	MINE FORD LINCOLN	4025	RECALEM	34	9-Apr-12	1	615	\$45.35	\$79.16	GA	GA	LEFT CATALYTIC CONVERTER. EEC TEST P0430	RECHECK ENGINE LIGHT S	#1	#1	V52	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	4025	RECALEM	34	2-Apr-12	1	1234	\$458.89	\$548.87	GA	FL	DIAG. REPLACE LEFT CONVERTER AND REPRG	CUSTOMER STATES CHECK E	#1	#1	V52	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	CODEE007	2012	1F1FW1E1C3	TW	F	14	T	3	8-Dec-11	10-Feb-12	GREENWAD FORD, INC.	4025	RECALEM	34	3-Apr-12	2	1388	\$608.90	\$647.16	GA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	#1	V42	PT C&C	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	4025	RECALEM	34	23-Mar-12	2	4033	\$234.64	\$932.36	GA	GA	VERIFIED THE CONCERN DTC RECHECK P0430	RECHECK ENGINE LIGHT S	#1	#1	V52	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	18-Jan-12	22-Feb-12	WICHITA FALLS FORD LINCOLN	4025	RECALEM	34	4-Apr-12	2	4208	\$443.35	\$515.86	GA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY. #1	#1	V52	PT C&C	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	4025	RECALEM	34	5-Apr-12	1	766	\$413.00	\$498.33	GA	AL	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CU	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	4025	RECALEM	34	6-Apr-12	1	2787	\$0.00	\$31.10	GA	GA	PERFORM EEC CODE. KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	4025	RECALEM	34	4-Apr-12	4	7765	\$0.00	\$31.12	GA	IN	ECC TEST PCM NO DTC'S PRESENT. REPROGRAM	ENGINE. HESITATES/SURR	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	10-Feb-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	34	29-Mar-12	1	4082	\$0.00	\$32.50	GA	GA	ECC TEST. EEC CODE P0306. [AND ROAD TEST	AFTER CUSTOMER REQUEST T	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	11-Jan-12	30-Dec-11	NATCHEZ FORD LINCOLN	4025	RECALEM	34	2-Apr-12	4	9682	\$0.00	\$30.30	GA	MS	TESTED EEC SYSTEM. KOED. P0306. REPROGRAM	HIT PASSING CHECK AT S	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	15-Nov-11	17-Mar-12	KYRE FORD LINCOLN	4025	RECALEM	34	30-Mar-12	1	1762	\$0.00	\$31.20	GA	TX	CHECKED OASIS. PASSED PER CUSTOMER	STATES CHECK FOR MALFUNCTION	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	4025	RECALEM	34	30-Mar-12	1	1762	\$0.00	\$31.20	GA	WI	visual inspect OK for code all pass ok oas	reprogram customer states check engi	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	20-Dec-11	11-Jan-12	ANCRA FORD	4025	RECALEM	34	5-Apr-12	3	6199	\$0.00	\$31.71	GA	TX	RAN FNPT TESTS. MST REPROGRAMMED WITH	E29 CUSTOMER STATES THA	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	19-Jan-12	11-Feb-12	JOE MANNING CAPITAL FORD	4025	RECALEM	34	23-Mar-12	1	3449	\$0.00	\$30.30	GA	KS	DISSEMINATION TEST. KOEO. PASS. CK P0300	CUSTOMER CONCERN C	#1	#1	V52	PT C&C	PT C&C
COP	ENGINE	CDK0015	2012	1F1FW1E1C3	TW	F	14	T	3	9-Jan-12	31-Dec-11	FREB BEANS FORD LINCOLN	4025	RECALEM	34	9-Apr-12	1	29	\$58.88	\$186.02	GA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT	ON DEALER STATES THE EM	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	28-Feb-12	17-Mar-12	GENTLE FORD, LLC	4025	RECALEM	34	9-Apr-12	1	2781	\$64.05	\$79.16	GA	GA	TEST EEC SYSTEM. NO RECHECK. OK. TEST	CUSTOMER STATES CHE	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	4025	RECALEM	34	7-Apr-12	2	3890	\$0.00	\$30.70	GA	NC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES THA	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	5-Jan-12	9-Mar-12	WILSON MOTORS	4025	RECALEM	34	3-Apr-12	1	2696	\$0.00	\$33.05	GA	TX	TESTED ON IDS NO DTC PREPROGRAM PCM	AS PER ENGINE CUTS OUT WHEN	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	29-Jan-12	9-Mar-12	WRESE MOTORS, INC.	4025	RECALEM	34	6-Apr-12	1	194	\$0.00	\$27.15	GA	GA	SELF TEST CODES. P0306. CK OK. ENG	FLASHING. #1	#1	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	25-Nov-11	17-Dec-11	FORD LINCOLN OF FRANKLIN	4025	RECALEM	34	9-Apr-12	4	8559	\$0.00	\$34.30	GA	TN	ECC TEST NO DTC'S REPROGRAM PCM PER	TSB. CUSTOMER STATES THA	#1	#1	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	25-Jan-12	11-Feb-12	MARCOONE FORD OF MIAMI	4025	RECALEM	34	9-Apr-12	2	5041	\$0.00	\$37.39	GA	FL	CUSTOMER STATES FELI GRAM PCM SOFTWARE	CUSTOMER STATES CHECK E	#1	#1	V42	PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW	F	14	T	3	9-Dec-11	3-Jan-12	DIERRE FORD LINCOLN	4025	RECALEM	34	30-Mar-12	3	7786	\$0										



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION		
DIAG - MISFIRE	ENGINE	C8TJ001	2012	11FFW1E1C	T8F	F	4	17	17-Feb-12		SLUDGE FORD, INC.	#1258	NPF	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#EECT TEST NO CODES, NO TSBIS OR SSMs. NO IN-CUSTOMER STATES CHEG	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	11FFW1E7C	T8F	F	4	17	23-Feb-12		PISTONS FORD	#324	RECALEM	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	#CHECKED CK CODES, NO TSBIS FOUND TSB 12 12 CUSTOMER STATES CHEG	#324	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E6C	T8F	F	4	17	9-Jan-12		RYAN FORD	#24	RECALEM	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	#TX VERIFIED CUSTOMERS CTR TRIM TABLES AND CL-C-C CHECK ENGINE LIGHT	#24	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E1C	T8F	F	4	17	17-Jan-12		BUCKEYE FORD LINCOLN, LLC	#524	RECALEM	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	#ROADTEST AND COULD NOT REPAIR	#524	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E4C	T8F	F	4	17	27-Jan-12		LANDMARK FORD, INC.	#524	RECALEM	27-Apr-12	3	4487	\$0.00	\$33.62	0	GA	#IL DIAG REPROGRAM PCM PER TSB 12 12 10 CUSTOMER STATES VER#	#524	V29	PT & C	
COP	ENGINE	N/A	2012	11FFW1E7C	T8F	F	4	17	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#84	NPF	20-Apr-12	-1	8	\$66.99	\$171.69	1	GA	#EECT TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC CHECK FOR ROUGH RUN	#84	V14	PT & C	
FUEL INJECTOR	ENGINE	C03F004	2012	11FFW1E2C	T8F	F	4	17	3-Jan-12	25-Jan-12	DIELH, FORD	#1	3	9F-93	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	#WA TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND CUSTOMER STATES CHEG	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	11FFW1E6C	T8F	F	4	17	10-Mar-12	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#21	DIAG	12-Apr-12	0	29	\$20.00	\$35.75	0	GA	#ON VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	#21	V44	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	11FFW1E6C	T8F	F	4	17	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#21	DIAG	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	#SC CHECKED CONCERN CHECKED FOR CODES A11 WHILE DRIVING VEHICLE	#21	V52	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	11FFW1E3C	T8F	F	4	17	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1	3	NPF	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	#ON IDS TESTS P0304 P0305 P0306 IN MEMORY CUSTOMER STATES CHEG	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E1C	T8F	F	4	17	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#4	3	5.0E-212	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	#ON IDS CHECKED ECU SYSTEM KOED PASS CODE P0630 CUSTOMER STATES CHEG	#4	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E6C	T8F	F	4	17	13-Feb-12	23-Feb-12	NORTHSTAR FORD	#24	RECALEM	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	#TX VERIFY OWNER CONCERN. CHECK FOR DTCS. P0630 OWNER STATES REF#	#24	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E4C	T8F	F	4	17	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#524	RECALEM	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	#ON CK CHECK OUT TEST ECU IN PCM PER TSB 12 12 10 C.CEL ON DRIVES GR#	#524	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E8C	T8F	F	4	17	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#524	RECALEM	18-Apr-12	1	890	\$0.00	\$0.00	0	GA	#MS CODE P0306 P0308 RSB #12 02 10 CUSTOMER STATES TR#	#524	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E7C	T8F	F	4	17	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#24	RECALEM	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	#TX REPROGRAM PCM PERFORMED TSB 12 12 10 REF# CUSTOMER STATES WH#	#24	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E8C	T8F	F	4	17	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#524	RECALEM	10-Apr-12	2	6444	\$0.00	\$33.50	0	GA	#ON ND CHECK ECU REFLASH PCM PER TSB 12 12 10 CHECK FOR SURGE MISS#	#524	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E6C	T8F	F	4	17	1-Dec-11		KEN KNAPP FORD SALES LTD	#524	RECALEM	10-Apr-12	-1	5031	\$0.00	\$36.63	0	GA	#ON VERIFIED CUSTOMER CONCERN TSB 12 02 05 APPHITES ENGINE MISS#	#524	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E6C	T8F	F	4	17	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#24	RECALEM	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	#ON UPDATE PCM PER TSB 12 12 10 VERIFY ENGINE SUI-CUST STATES WHEN CL#	#24	V52	PT & C	
SPARK PLUGS	ENGINE	N/A	2012	11FFW1E5C	T8F	F	4	17	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1265	NPF	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	#ON GC #0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CEN ALL#	#1265	V44	PT & C	
DIAG - MISFIRE	ENGINE	C05D517	2012	11FFW1E1C	T8F	F	4	17	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1265	DIAG	24-Apr-12	1	1853	\$0.00	\$138.19	2	GA	#ON DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT#	#1265	V44	PT & C	
DIAG - MISFIRE	ENGINE	C0R4009	2012	11FFW1E2C	T8F	F	4	17	24-Mar-12		WALKER AUTOLEX	#1265	DIAG	24-Apr-12	1	3978	\$0.00	\$32.65	1	GA	#ON LA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS#	#1265	V44	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E4C	T8F	F	4	17	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1265	5.0E-212	24-Apr-12	1	8594	\$426.12	\$532.37	1	GA	#ON IL #TST EEC, CODE P0403. REPLACE CAT CONVERTER CK SERVICE ENGINE S#	#1265	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E1C	T8F	F	4	17	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1265	RECALEM	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#ON CA #CHECKED CONCERN. CH# REPLACE CUSTOMER STATES TH#	#1265	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E3C	T8F	F	4	17	17-Jan-12	15-Feb-12	AWKS FORD CORPORATION	#1265	RECALEM	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#ON CA CONVERTOR FAULTED ECU TEST CODE P0630. REF# CUSTOMER STATES INC#	#1265	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E1C	T8F	F	4	17	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1265	RECALEM	10-Apr-12	2	2988	\$0.00	\$38.88	0	GA	#ON WA #ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES TH#	#1265	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E3C	T8F	F	4	17	22-Nov-11	5-Apr-12	WADE FORD, INC.	#1265	RECALEM	20-Apr-12	1	3044	\$0.00	\$38.99	0	GA	#ON TX TEST DROVE, VERIFY CONCORCK OASIS PERFORM WHEN ON CRUISE CONT#	#1265	V44	PT MALFUNCTION	
TSB REFLASH	PT & C	N/A	2012	11FFW1E2C	T8F	F	4	17	12-Jan-12	12-Jan-12	MINNELL FORD CO	#1265	RECALEM	16-Apr-12	3	3978	\$0.00	\$32.65	1	GA	#ON TX #EEL CAME ON AND STARTED FLASHING. STOP AND CUSTOMER STATES TH#	#1265	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E2C	T8F	F	4	17	12-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CO	#1265	RECALEM	10-Apr-12	4	8929	\$0.00	\$32.20	0	GA	#ON MI #concern could not be verified, eec diagnosis, pass. che# INTERMITTENT OUT OUT#	#1265	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E1C	T8F	F	4	17	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1265	RECALEM	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	#ON KS #CKO CODES NONE PRESENT. CKO OASIS AND FUL# CHECK FOR MISFIRE WH#	#1265	V52	PT & C	
COP	ENGINE	C0TDB007	2012	11FFW1E3C	T8F	F	4	17	25-Jan-12	14-Mar-12	C & G FORD SALES, INC.	#1265	12029	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	#ON PA #USED IDS, PULLED DOES, OK APPROVAL CODE# P# CUSTOMER STATES CHEG	#1265	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E2C	T8F	F	4	17	2-Feb-12	8-Feb-12	SHERWOOD FORD	#1265	12029	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	#ON AB #PERFORM TSB REPROGRAM TYN COIL AND PLUGS DIAG AND REPORT ENG#	#1265	V44	PT & C	
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	11FFW1E1C	T8F	F	4	17	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1265	5.0E-212	20-Apr-12	2	3284	\$66.99	\$245.59	2	GA	#ON TX #KOD P1119 NOT RECORDED. REPLACE LEFT CUSTOMER STATES WH#	#1265	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	11FFW1E1C	T8F	F	4	17	9-Jan-12	6-Feb-12	VANCE COUNTRY FORD	#1265	5.0E-212	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	#ON OK #VERIFIED CONCERN PERF IDS DIAGDATA DISPLAY# CHECK LUST CHK ENG LIGHT#	#1265	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E2C	T8F	F	4	17	14-Feb-12	14-Feb-12	VERN DIEZEL FORD LINCOLN	#1265	RECALEM	24-Mar-12	2	2988	\$405.35	\$479.65	1	GA	#ON SD #PERFORMED DIAG, P0306, PERFORM PPTS, REPL# CK OUT LACK OF POWER#	#1265	V52	PT & C	
TSB REFLASH	PT & C	C0E4007	2012	11FFW1E3C	T8F	F	4	17	21-Feb-12	14-Mar-12	BOBBER FORD	#1265	RECALEM	16-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#ON FL #ECS CODE P0403. REPLACE CAT CONVERTER CUSTOMER STATES TH#	#1265	V44	PT MALFUNCTION	
TSB REFLASH	PT & C	N/A	2012	11FFW1E0C	T8F	F	4	17	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1265	RECALEM	16-Apr-12	1	1941	\$0.00	\$0.00	0	GA	#ON NE #VERIFIED CONCERN FORD TSB 12 12 10 REPLACE# CUSTOMER STATES WH#	#1265	V44	PT MALFUNCTION	
TSB REFLASH	PT & C	N/A	2012	11FFX1E8C	T8F	F	4	17	16-Nov-11	9-Feb-12	THOROUGHbred FORD	#1265	RECALEM	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	#ON MO #TSB 12 02 10 TEST DRIVEABILITY CONCERN. CUST REPORTS DRIVING#	#1265	V48	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E1C	T8F	F	4	17	17-Nov-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#1265	RECALEM	24-Apr-12	4	3241	\$0.00	\$45.73	0	GA	#ON AB #PERFORMED TSB 12 12 10, NO CODES IN PCM, HOW UNDER ACCELERATION#	#1265	V52	PT & C	
TSB REFLASH	PT & C	C0X6H01	2012	11FFW1E8C	T8F	F	4	17	21-Nov-11	31-Dec-11	BERNARD FORD	#1265	RECALEM	24-Apr-12	4	3213	\$0.00	\$34.27	0	GA	#ON OH #PROGRAMMING IS CAUSING. REPROGRAM PCM PLATES SEE LIGHT CAUSE#	#1265	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E2C	T8F	F	4	17	8-Feb-12	29-Feb-12	ASHIE NO HANG INC.	#1265	RECALEM	23-Apr-12	2	3869	\$0.00	\$38.85	0	GA	#ON NC #TEST DROVE NO MISS FELT TEST DROVE WITH IDS. CUSTOMER HAS EN#	#1265	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E1C	T8F	F	4	17	2-Feb-12	23-Feb-12	PALM BAY FORD	#1265	RECALEM	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	#ON FL #COMPLETED DIAG FORD P0306 P0308 MISS FIRE. CUSTOMER STATES, CHE#	#1265	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E8C	T8F	F	4	17	15-Jan-12	9-Feb-12	WASCASSET FORD, INC.	#1265	RECALEM	24-Apr-12	3	4094	\$0.00	\$32.08	0	GA	#ON ME #ECS TESTED SYSTEM CODE P0304 FOUND SSM 24 CEL STARTED FLASHING#	#1265	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E3C	T8F	F	4	17	2-Dec-11	13-Feb-12	ROLING FORD, INC.	#1265	RECALEM	17-Apr-12	3	3355	\$0.00	\$27.99	0	GA	#ON GA #CHECKED FOR DTCS. DROVE VEHICLE TWICE. CUSTOMER CONCERN#	#1265	V44	PT MALFUNCTION	
TSB REFLASH	PT & C	N/A	2012	11FFX1E0C	T8F	F	4	17	13-Dec-11	31-Mar-12	SCOTT FORD	#1265	RECALEM	24-Apr-12	1	2326	\$0.00	\$25.89	0	GA	#ON WV #REPROGRAM AS PER TSB 12 12 10 CUSTOMER STATES ENG#	#1265	V52	PT & C	
DIAG - MISFIRE	ENGINE	C0Y6104	2012	11FFW1E2C	T8F	F	4	17	27-Mar-12	10-Apr-12	TUSKET SALES & SERVICE LTD	#1265	NPF	25-Apr-12	1	1188	\$0.00	\$60.01	1	GA	#ON KS #1825 ENGINE MISFIRE RPT. COULDNT VERIFY CONCORCK ENGINE LIT#	#1265	V52	EXHAUST	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E1C	T8F	F	4	17	22-Nov-11	24-Jan-12	JERRY FORD SALES LTD	#1265	RECALEM	1											

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	8-Feb-12	CHEBUO FORD SALES	12029	27-Apr-12	1	3787	3282.57	353.42	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHECK ENGINE LIGHT ON	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	7-Apr-12	FORD OF AUGUSTA, INC.	12029	24-Apr-12	1	6756	5405.35	4490.49	GA	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHECK ENGINE LIGHT ON	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	28-Feb-12	JESS FORD OF PULLMAN	12029	18-Apr-12	1	4692	80.00	80.00	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	19-Feb-12	FOX FORD LINCOLN OF CADILLAC	12029	27-Apr-12	1	2366	80.00	80.00	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLAS	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	26-Jan-12	MELODY MOTORS LTD	12029	24-Apr-12	3	7305	80.00	80.00	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, RUNS	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	17-Jan-12	BYERS FORD, LLC	12029	27-Apr-12	2	2083	80.00	80.00	OH	VERIFIED CONCERN, CHECKED FOR CODES FORD	CUSTOMER STATES CHE	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	11-Mar-12	YARMON FORD, INC.	12029	13-Apr-12	1	1354	80.00	80.00	MI	PERFORM TSB 12 2 TO WPI	CK ENGINE LIGHT ON	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	1-Feb-12	SOERENS FORD, INC.	12029	14-Apr-12	2	3955	80.00	80.00	WI	SCANNED DTCS P0305 P0316 REPROGRAM PCM	CS CHECK ENGINE LIGHT	CS	42	PT C&C
COP	ENGINE	CSD3008	2012	1F1FW1E10C	T8F	F	14	11	17-Dec-11	CHAMBERLAIN	12029	30-Apr-12	3	3321	884.05	1160.70	TX	MIL ON RETRIEVED CONTINUE COMP. TEST	CUSTOMER STATES CHE	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E10C	T8F	F	14	11	13-Jan-12	CITY FORD SALES LTD	12029	20-Mar-12	1	6039	3819.88	1020.03	AB	TECH B054 REPLACE RIG	ADDON AS PER BH RRP	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	25-Apr-12	ROBERTS MOTORS, INC.	12029	27-Apr-12	1	678	3434.31	3536.21	IN	CHECK FOR CODES HAD P0430 CHECKED OASIS	CHECK ENGINE LIGHT ON	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	10-Jan-12	MT. CRAIG FORD, INC.	12029	18-Apr-12	3	5372	5405.35	5476.76	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CHECK ENGINE LIGHT ON	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1F1FW1E10C	T8F	F	14	11	8-Dec-11	NORTHSHORE	12029	28-Apr-12	3	10472	5405.35	5490.26	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	V	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	18-Feb-12	HILLCREST FORD LINCOLN	12029	27-Apr-12	3	7622	5405.35	5494.38	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	CS CEL JUST CAME ON	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	22-Jan-12	MARSHAL HIZE FORD, INC.	12029	28-Apr-12	2	3430	80.00	80.00	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	2-Feb-12	MARYVILLE FORD	12029	26-Apr-12	3	6065	80.00	80.00	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	20-Dec-11	TOM PECK FORD OF HUNTELY, INC.	12029	25-Apr-12	1	56	80.00	80.00	IN	VERIFY CONCERN OF CAT CALIBRATION, ROK	CK ENGINE LIGHT ON, RUNS	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	25-Oct-11	DAVIS STANLEY FORD	12029	30-Apr-12	5	11497	80.00	80.00	OK	PCM CALIBRATION, PERFORM	JUST STATES CHECK EN	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	25-Jan-12	LUTHER FAMILY FORD	12029	30-Apr-12	3	10121	80.00	80.00	ND	CODE 4 - VERIFY C/K ENG LIGHT ON, KOEO PASS	C PERFORM CHECK ENGIN	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	16-Mar-12	MEL HAMBELTON FORD, INC.	12029	7-Apr-12	1	5162	80.00	80.00	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210		CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	13-Feb-12	ROBERTS MOTORS, INC.	12029	30-Apr-12	1	5118	80.00	80.00	IN	CHECK ENGINE LIGHT ON, RUNS ROLLOFF, RETRIE	CHECK ENGINE LIGHT ON	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	30-Jan-12	MONTRORSE INC	12029	30-Apr-12	3	5789	80.00	80.00	OH	OPERATION 120210A.0.4 RUN OASIS TSB 12 2 TO	CUSTOMER STATES WAS DOWN	CS	42	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11	24-Feb-12	MELODY MOTORS LTD	12029	2-May-12	1	2805	561.70	1357.77	IN	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CHECK out engine light on	CS	42	PT C&C
DIAG - MISFIRE	ENGINE	CSD5003	2012	1F1FW1E10C	T8F	F	14	11	24-Apr-12	KRACHAL FORD & LINCOLN CO	12029	24-Apr-12	-1	3275	558.88	2113.63	MI	ROAD TEST AND VERIFY. Road tested then code	HARD ACCEL LIKE PASSES	CS	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11	27-Feb-12	9-MAR-12	12029	30-Apr-12	2	2788	80.00	80.00	MI	PERFORMED IDS SELF TEST AT THIS TIME	CS DRIVING IN RAIN W/EN	CS	42	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11	13-Feb-12	WARREN FORD, INC.	12029	4-May-12	2	7742	80.00	80.00	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHECK ENGINE LIGHT IS	CS	42	PT C&C
DIAG - MISFIRE	ENGINE	CSD5002	2012	1F1FW1E10C	T8F	F	14	11	13-Feb-12	AL PIEMONTE'S AUTO HOTS, FD, INC.	12029	7-May-12	2	2447	80.00	80.00	IL	EEC TEST P0308, PERFORMED PERFORMED	CUSTOMER BLANKS	CS	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11	23-Feb-12	HEISER FORD LINCOLN	12029	7-May-12	1	5088	80.00	80.00	IN	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	CS	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11	19-Jan-12	TOUT OUSTALET, INC.	12029	7-May-12	4	3476	80.00	80.00	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	CHECK ENGINE LIGHT ON	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	10-Dec-11	ROBERTS MOTORS, INC.	12029	28-Apr-12	2	4922	80.00	80.00	TX	TESTED ENGINE LIGHT ON, RUNS ROLLOFF	CHECK ENGINE LIGHT ON	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	8-Nov-11	FORD OF SLEDD	12029	26-Apr-12	1	17627	5405.35	5480.84	IN	TESTED SYSTEM, REPLACED CONVERTER AND UR	RUNNING BAD, SPUTTER	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	8-Mar-12	TWO-WAY SERVICE LTD	12029	13-May-12	2	4522	80.00	80.00	SK	CHECK DTC'S, P0301, NO CONVERTER AT THIS	CHECK ENGINE LIGHT ON	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	2-Feb-12	CONWAY SELF TEST PASS	12029	7-May-12	1	861	80.00	80.00	TX	PERFORMED TSB 12 2 TO WPI	CUSTOMER STATES CHE	CS	42	PT C&C
COP	ENGINE	NA	2012	1F1FX1E10C	T8F	F	14	11	28-Feb-12	SHILOH FALLS FORD LINCOLN	12029	7-May-12	2	9666	80.00	80.00	SD	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	CS	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11	6-Jan-12	SHERWOOD FORD	12029	4-May-12	1	867	561.70	1304.59	IN	EEC TEST CODE P0302, PERFORMED PINPOINT	DIAG AND REPORT ON	CS	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11	20-Mar-12	REYNOLDS FORD COMPANY	12029	7-May-12	1	849	80.00	80.00	TX	RUNNING IN RAIN, CUSTOMER STATES THE	CHECK ENGINE LIGHT ON	CS	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11	17-Feb-12	BRUCE FORD SALES LIMITED	12029	30-Apr-12	2	3217	80.00	80.00	IN	NON-CONFIRM ENGINE, TEST AT THIS TIME	CHECK ENGINE LIGHT ON	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	14-Dec-11	RICHPORT FORD LINCOLN LTD.	12029	7-May-12	4	5899	3293.51	5499.23	IN	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK ENGIN	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	5-Feb-12	ROBERTS MOTORS, INC.	12029	8-May-12	1	4967	3397.71	3508.98	TX	ISS TEST P0308, PERFORMED PERFORMED	ENGINE PERFORMANCE	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	10-Nov-11	LACIENA FORD	12029	3-May-12	4	8844	5405.35	5492.78	TX	VERIFIED CONCERN, FORD AND REPROGRAMMED	P D'S THAT SEE LIGHT IS	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1F1FW1E10C	T8F	F	14	11	27-Feb-12	TR LAKES FORD	12029	3-May-12	2	4702	550.44	3652.34	IN	ISS 2012 CAT CONV. FACT HISTORY ID #0501	CS VERT C/K ENG LIGHT	CS	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11	2-Apr-12	POWER FORD INC	12029	3-May-12	1	2188	80.00	80.00	OR	DIAG SCAN TESTS, FOUND CODES P0309	CUSTOMER STATES CHE	CS	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11	22-Feb-12	AVALON FORD SALES '966 LIMITED	12029	9-May-12	-1	864	80.00	80.00	IN	CHECK ENGINE LIGHT ON, PRODUCTION DATE	ROAD 550 CHECK REPORT	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	21-Nov-11	LUMBERTON FORD LINCOLN	12029	8-May-12	1	10980	3397.71	3477.99	IN	CHECK DTC'S, REPROGRAM PCM AND REPLACE	L4 CHECK ENGINE LIGHT ON	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	13-Feb-12	MEL HAMBELTON FORD, INC.	12029	8-May-12	2	8913	3397.71	3507.77	IN	P0430 LEFT BANK CONVEYER REPAIRS, TESTED	CODE FOR AT RISHAW	CS	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C	T8F	F	14	11	29-Nov-11	PAIL CLARK FORD, INC.	12029	27-Apr-12	5	3887	524.98	953.00	IN	ISS TEST P0430, CHECKED OASIS, PERFORMED	T C'S THE CELL WAS ON, N	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	18-Nov-11	RIDGEMOOD FORD SALES LIMITED	12029	4-May-12	4	3121	80.00	80.00	ON	EEC TEST ROAD TEST MONITOR ROAD TEST	FEELS LIKE MISFIRE UN	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	13-Jan-12	COASTAL FORD SALES LTD.	12029	8-May-12	2	36	80.00	80.00	BC	CHECK OASIS FOR TSB 110, REVIEWED TSB	CHECK ENGINE LIGHT ON	CS	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E10C	T8F	F	14	11	5-Dec-11	ROBERTS MOTORS, INC.	12029	4-May-12	1	1786	80.00	80.00	IN	VERIFY ROUGH ACCELL WHEN DRIVING, CHECK	CUSTOMER REPORTS MIL	CS	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C	T8F	F	14	11	20-Mar-12	BOB RINGS WESTWORLD, INC.	12029	8-May-12	4	3860	80.00	80.00	IN	CHECKED EEC P0308 TEST CAN DUPLICATE	C/C CHECK ENGINE LIGHT	CS	42	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1F																		



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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE ID	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E4C	TFF	F	F	T	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#024	RECALEM	24	9-May-12	2	6589	\$434.31	\$516.10	1	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE OIL	#1803	V4	2	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	F	T	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#024	RECALEM	24	1-May-12	2	3667	\$293.51	\$390.84	1	TX	REPLACE TEST P0301 P0300 11 REPLACED #1 COIL & ENGINE LIGHT ON	ENG NO CUSTOMER STATES THE	#1803	V2	0	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	F	T	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#024	RECALEM	24	9-May-12	1	3659	\$413.00	\$468.37	1	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH OBD	CUSTOMER STATES THE	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E4C	TFF	F	F	T	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	#024	RECALEM	24	4-May-12	2	2074	\$0.00	\$315.05	0	TX	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP CAM	ENG LAMP CAM	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	F	T	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#024	RECALEM	24	11-May-12	2	2134	\$0.00	\$389.48	0	TX	VERIFY CONCERN OF OVER SPEED CONDITION	ELECTRICAL CONCERN	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	F	T	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#024	RECALEM	24	23-Apr-12	3	1781	\$0.00	\$34.83	0	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E7C	TFF	F	F	T	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#024	RECALEM	24	3-May-12	1	833	\$0.00	\$0.00	0	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#1803	V4	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E9C	TFF	F	F	T	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#024	RECALEM	24	7-May-12	2	1423	\$0.00	\$27.97	0	WI	TSB 12 10 2 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #	#1803	V4	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	F	T	15-Jan-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#024	RECALEM	24	9-May-12	2	2172	\$0.00	\$0.00	0	TX	DIAG ENGINE LIGHT ON, RETRIEVED DTC P03	ENGINE SERVICE ENGINE	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	F	T	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#024	RECALEM	24	11-May-12	1	1685	\$0.00	\$42.05	0	TX	SELF TEST P0303 CHECK OASIS, FOUND SSM 22222	CHECK ENGINE STATE OF	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	F	T	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#024	RECALEM	24	10-May-12	3	6600	\$0.00	\$27.96	0	TX	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPR	CUSTOMER STATES THAT	#1803	V2	0	0	PT MALFUNCTION
COP	ENGINE	CEHC0038	2012	11FFW1E7C	TFF	F	F	T	27-Feb-12	27-Apr-12	SUNNY KING FORD	#024	RECALEM	24	8-May-12	1	784	\$84.05	\$182.25	2	TX	TEST EEC ROAD TEST WITH MONITOR PERFORM	CUST STATES VEHICLE	#1803	V2	0	0	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E9C	TFF	F	F	T	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	24	15-May-12	4	11781	\$58.88	\$113.41	1	TX	VERIFY CONCERN AND WED COIL NOW MISFIRE	CHECK ENGINE LIGHT #	#1803	V2	0	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	F	T	22-Mar-12	2-Apr-12	BARILE FORD, INC.	#024	DIAG	24	14-May-12	2	3430	\$0.00	\$118.18	1	TX	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TELL MIS	#1803	V2	0	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	F	T	17-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#024	DIAG	24	2-May-12	2	1428	\$0.00	\$15.28	0	TX	CK ENG LIGHT ON PERFORM EEC TEST WITH	IDS CUSTOMER CLAIMS VEH	#1803	V2	0	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	F	T	17-Feb-12	8-Mar-12	TERRIBONE FORD	#024	DIAG	24	15-May-12	3	5633	\$0.00	\$27.97	0	TX	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS	#1803	V2	0	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	F	T	28-Feb-12	6-Mar-12	SCOTT FORD	#024	DIAG	24	14-May-12	3	3947	\$0.00	\$46.50	1	TX	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST	ON WEAY, W/OK DOWN	#1803	V2	0	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	F	T	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#024	DIAG	24	9-May-12	1	1579	\$0.00	\$54.25	1	TX	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AT FCS CUSTOMER STATES	#1803	V2	0	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEHB0008	2012	11FFW1E7C	TFF	F	F	T	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#024	NPP	24	8-May-12	1	571	\$0.00	\$155.61	2	TX	VERIFY CONCERN P0308/REPR BACK PRESSURE	CYSKOR ENGINE LIGHT	#1803	V2	0	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	F	T	27-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	24	24-Apr-12	2	4844	\$405.35	\$483.30	1	TX	EEC TESTED RAN KOEO KOER FOUND CODE P0308	CUSTOMER STATES THE	#1803	V2	0	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	F	T	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	24	24-Apr-12	2	4844	\$405.35	\$483.30	1	TX	VERIFY CONCERN LIGHT, BUT THE UPDATE TO	THE CHECK ENGINE LIGHT	#1803	V2	0	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	F	T	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#024	RECALEM	24	28-Apr-12	3	9844	\$405.35	\$483.30	1	TX	VERIFY CONCERN EEC TEST P0430, TSB 12 02	CUSTOMER STATES CHE	#1803	V2	0	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	F	T	31-Jan-12	3-Feb-12	GERBER FORD	#024	RECALEM	24	11-May-12	4	8538	\$449.87	\$533.80	1	TX	VERIFY CONCERN EEC TEST P0308	CHECK ENGINE LIGHT ON	#1803	V2	0	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	F	T	11-Jan-12	27-Jan-12	LONGMONT FORD	#024	RECALEM	24	7-May-12	4	8333	\$405.35	\$503.44	1	TX	DIAGNOSE P0430 EFFICIENCY BAMP, REPAIR	CUSTOMER CONCERN	#1803	V2	0	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	F	T	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#024	RECALEM	24	10-May-12	4	17433	\$397.73	\$488.58	1	TX	RECALL CODE EEC TEST P0430, REPROGRAM	P0308 CUSTOMER STATES	#1803	V2	0	0	PT MALFUNCTION
CAT - P0308	EXHAUST	NA	2012	11FFW1E7C	TFF	F	F	T	18-Mar-12	16-Mar-12	DOONEY FORD LINCOLN	#024	RECALEM	24	11-May-12	2	6282	\$0.00	\$0.00	0	TX	SCAN TEST KOEO, REPR TEST NO CODES	CUSTOMER STATES CH	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEGP317	2012	11FFW1E7C	TFF	F	F	T	1-Mar-12	16-Mar-12	DOONEY FORD LINCOLN	#024	RECALEM	24	11-May-12	2	6282	\$0.00	\$0.00	0	TX	VERIFY CONCERN CHECKED OASIS FOUND AND	ENGINE LIGHT ON and its	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	F	T	27-Jan-12	19-Apr-12	DAYTON FORD	#024	RECALEM	24	14-May-12	1	2588	\$0.00	\$35.20	0	TX	CHECK DTCs CODE PASS AND REPROGRAM	THE TRUCK STATES WHILE	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEKCG007	2012	11FFW1E7C	TFF	F	F	T	13-Nov-11	2-Apr-12	ROBERTSON FORD SALES, INC.	#024	RECALEM	24	11-May-12	3	3022	\$0.00	\$36.32	0	TX	TEST STATES THAT	CUSTOMER STATES THE	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEKCG008	2012	11FFW1E7C	TFF	F	F	T	10-Nov-11	4-Apr-12	DO DON BOHN FORD	#024	RECALEM	24	11-May-12	2	669	\$0.00	\$36.69	0	TX	PERFORMED TSB 12 2 10, REPROGRAMMED	PCM, TRUCK IS MISSING	#1803	V4	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	F	T	13-Nov-11	24-Feb-12	ROBERTSON FORD SALES, INC.	#024	RECALEM	24	10-May-12	3	3022	\$0.00	\$36.32	0	TX	VERIFY STUMBLE MISFIRE CONCERN NO DTCs	DRIVER REPORTS WHEN	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	F	T	31-Jan-12	6-Mar-12	ALBERTSON MOTOR COMPANY	#024	RECALEM	24	11-May-12	3	3022	\$0.00	\$36.32	0	TX	VERIFY CONCERN KOEO P0111	CHECK ENGINE LIGHT	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	F	T	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#024	RECALEM	24	15-May-12	3	6302	\$0.00	\$32.05	0	TX	VERIFY CHECK ENGINE LIGHT BY EEC TEST	KOEO CUST STATES CHECK	#1803	V2	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEBF004	2012	11FFW1E7C	TFF	F	F	T	4-Jan-12	25-Jan-12	RUSTY ECK FORD, INC.	#024	RECALEM	24	15-May-12	4	10134	\$0.00	\$39.10	0	TX	M O 1024 RECALEM REPROGRAM PCM PER	TSB CUSTOMER REQUEST	#1803	V2	0	0	PT MALFUNCTION
CAT - P0308	EXHAUST	NA	2012	11FFW1E7C	TFF	F	F	T	19-Jan-12	24-Apr-12	ROGEE FORD	#024	RECALEM	24	11-May-12	1	2652	\$0.00	\$31.10	0	TX	SCAN TEST KOEO, REPR TEST NO CODES	CUSTOMER STATES CH	#1803	V2	0	0	PT MALFUNCTION
COP	ENGINE	CEVB007	2012	11FFW1E7C	TFF	F	F	T	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	24	22-May-12	1	1499	\$58.88	\$130.25	1	TX	VERIFY CONCERN COIL BALANCE ASGM SPM	CUSTOMER STATES VEH	#1803	V2	0	0	PT MALFUNCTION
ENGINE	ENGINE	NA	2012	11FFW1E7C	TFF	F	F	T	27-Jan-12	26-Mar-12	LONG LEWIS FORD INC.	#024	RECALEM	24	18-May-12	2	6201	\$60.35	\$151.48	1	TX	KOEO PLUG FAILURE, REPR SELF TEST	P0308, CUST STATES CHECK	#1803	V2	0	0	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E7C	TFF	F	F	T	17-Feb-12	30-Jan-12	WOODRUFF FORD LINCOLN LTD.	#024	RECALEM	24	17-May-12	2	4932	\$0.00	\$225.35	0	TX	VERIFY CONCERN TEST, WHEN DRIVING	ACCELERATION	#1803	V2	0	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	F	T	17-Feb-12	22-Feb-12	OZARK FORD LINCOLN	#024	RECALEM	24	17-May-12	4	7490	\$40.58	\$122.40	1	TX	M O KIDS TEST P0301 RAN CYL POWER	BALANCE REPR, CUSTOMER STATES THAT	#1803	V2	0	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	F	T	4-Jan-12	15-May-12	SCIENCE FORD, INC.	#024	RECALEM	24	10-May-12	3	4975	\$30.12	\$100.08	0	TX	EEC DIAG DTC P0303 (P0308) REPR	CUSTOMER STATES THE	#1803	V2	0	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	F	T	8-Feb-12	7-Mar-12	MIKE REYNOLDS FORD LINCOLN	#024	RECALEM	24	17-May-12	3	5828	\$0.00	\$148.81	0	TX	VERIFY CONCERN EEC TEST P0308	CUST STATES CHECK EN	#1803	V2	0	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	F	T	8-Feb-12	7-Mar-12	CHAPARRAL FORD, INC.	#024	RECALEM	24	17-May-12	3	5828	\$0.00	\$121.98	2	TX	CKED OUT CK ENGINE L, NO MISFIRE	DETECTED, E22 CK ENG LIGHT	#1803	V2	0	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	F	T	9-Mar-12	2-Apr-12	LAKEWOOD FORD	#024	RECALEM	24	22-May-12	2	5986	\$0.00	\$39.03	0	TX							

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PLANT DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION			
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E6T6C	T	F	F	AF	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	9F593	17-May-12	2	3503	\$335.05	\$925.96	PA	CHECKED AND PULLED VTDI NO DTC'S. D2L	CUST STATES ON COOLD			PT & C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2CF	T	F	F	AF	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAY FORD SALE	12405	27-May-12	2	4796	\$0.00	\$31.00	OK	SCANNED AND PULLED C AS IT WAS RUNNING. D2L	CK IS ON AND STARTED. CK				PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2CF	T	F	F	AF	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	22-May-12	2	2035	\$0.00	\$55.76	PA	VERIFY CONCERN. EEC STRATEGIES. RESET CK	BOSS DOWN WHEN PAS				PT & C	
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1E2CF	T	F	F	AF	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	DIAG	26-May-12	2	1686	\$0.00	\$91.61	PA	RAN ALL TESTS ALL PAS OASIS. NFF_CND	UNDRIVER STATES THAT				PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	T	F	F	AJ	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.00E-212	23-May-12	3	7581	\$434.31	\$513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E				PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	T	F	F	AF	21-Nov-11	12-Jan-12	ALLAN VEIL FORD LINCOLN, INC.	RECALEM	9-May-12	4	16075	\$434.31	\$533.50	PA	VERIFIED CHECK ENGINE RECAL EMMAEMIS18	CUSTOMER STATES ENG				PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CK	T	F	F	AF	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	RECAL	24-May-12	2	6116	\$0.00	\$0.00	PA	TEST EEC AND P0306 RECAL AS PER TSB	AND CLK ENGINE LAME ON				PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CK	T	F	F	AF	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	RECALEM	24-May-12	6	10341	\$0.00	\$40.75	OK	ROAD TEST CONFIRMED S OCM REPROGRAM	CUSTOMER WAS DRIVIN				PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CK	T	F	F	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	RECALEM	24-May-12	2	6201	\$0.00	\$35.03	OK	POW CAL AND COOL FUEL WELL. SEE JOE'S	REPAIR CHECK ENG LIGH				PT & C	
COP	ENGINE	CEPA1002	2012	1FTFW1E11CF	T	F	F	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	12029	23-May-12	3	6597	\$72.09	\$108.71	OK	PERFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC				PT & C	
COP	ENGINE	NA	2012	1FTFW1E6T6C	T	F	F	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	23-May-12	3	3725	\$58.05	\$138.73	PA	XREC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENG LIGH				PT & C	
COP	ENGINE	CEC2021	2012	1FTFW1E11CF	T	F	F	AF	8-Dec-11	28-Dec-11	MULLINAX FORD	12029	23-May-12	6	9294	\$91.50	\$305.73	OK	KINSTAL IDS P0306 RUN ERRS NO TESTS PPT	E29 CUST STATES CHECK				PT & C	
COP	ENGINE	CEA1025	2012	1FTFW1E11CF	T	F	F	AF	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	12029	23-May-12	2	8691	\$58.05	\$172.71	PA	CK CKED OUT TO VERIFY CK INSPECT. NO VISIBLE	E29 CK ENG LIGHT ON				PT & C	
COP	ENGINE	NA	2012	1FTFW1E4CF	T	F	F	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	23-May-12	1	2181	\$68.99	\$238.91	OK	CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR				PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2CF	T	F	F	AF	8-Mar-12	13-Apr-12	BOULEVARD FORD SALES LTD.	NFF	29-May-12	2	1327	\$0.00	\$103.00	PA	INSPECTED ADVISED CK INTERCOMER. THEN WHEN	EC-CHECK ENGINE LIGH				PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T6C	T	F	F	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	DIAG	30-May-12	1	1352	\$0.00	\$42.10	OK	TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES WHT				PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E2CF	T	F	F	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	30-May-12	2	2690	\$0.00	\$74.14	PA	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK				PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CK	T	F	F	AF	29-Mar-12	25-Apr-12	CHESTATE FORD	RECALEM	24-May-12	1	2481	\$442.50	\$527.58	PA	RECAL PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG				PT & C	
COP	ENGINE	NA	2012	1FTFW1E10CK	T	F	F	AF	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	12029	23-May-12	5	15183	\$64.05	\$105.32	PA	RECALEM TEST CODE P0305. REPLACED NUMB	CHECK ENGINE LIGHT ON				PT & C	
COP	ENGINE	NA	2012	1FTFW1E10CK	T	F	F	AF	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	DIAG	23-May-12	3	5208	\$0.00	\$16.05	OK	DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	A S CHECK ENGINE LIGH				PT & C	
DIAG - MISFIRE	ENGINE	CE5FK001	2012	1FTFX1C9CF	T	F	F	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	\$0.00	\$68.63	PA	INSPECTED & FOUND ENTITLING THE ISSUE	CHECK AND REPORT FO				PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CK	T	F	F	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	11-May-12	1	1563	\$0.00	\$49.40	PA	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI				PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CK	T	F	F	AF	9-Mar-12	16-Mar-12	WATERTOWN FORD	DIAG	29-May-12	3	3117	\$0.00	\$37.16	PA	ROAD TEST VEHICLE RUN ON TEST CK RE	ENGINE LIGHT ON				PT & C	
CATALYTIC CONVERTER	EXHAUST	CEM0007	2012	1FTFW1E10CK	T	F	F	AF	14-Feb-12	12-Mar-12	SUNSHINE FORD LINCOLN INC.	DIAG	8-May-12	1	1357	\$480.95	\$670.38	PA	P0306 RAN OASIS LOCK. CHECKED OASIS	CUSTOMER STATES CK				PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T	F	F	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	RECALEM	24-May-12	1	2719	\$0.00	\$31.45	OK	CC 04 BPM RECAL. PERFORM CS TRUCK	SHAKING AND A				PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T	F	F	AF	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	RECALEM	24-May-12	6	11420	\$0.00	\$27.22	OK	NO CODES. CHECKED OASIS. PERFORMED	TS2 IGNITION SURGES				PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2CF	T	F	F	AF	19-Nov-11	12-Dec-11	MILLER FORD SALES	RECALEM	24-May-12	1	2960	\$0.00	\$29.00	OK	PERFORMED DIAG. CHECKED ENGINE	ENGINE LIGHT ON. DTC				PT & C	
COP	ENGINE	NA	2012	1FTFW1E10CF	T	F	F	AF	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	12029	23-May-12	4	4849	\$58.05	\$176.51	PA	PERFORM ROAD TEST. CK IS AT LATEST	CUSTOMER STATES ENG				PT & C	
COP	ENGINE	CE3C3009	2012	1FTFW1E10CF	T	F	F	AF	30-Jan-12	22-May-12	TOUSLEY FORD INC.	12029	23-May-12	1	700	\$58.88	\$105.40	PA	XROAD TEST AND DID NOT REMO	RELATIVE COMPRI				PT & C	
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E10CF	T	F	F	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	5291	\$0.00	\$71.52	OK	SPARK PLUGS. CHECKED ENGINE	ENGINE LIGHT ON				PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T6C	T	F	F	AF	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	2186	\$0.00	\$102.18	OK	TEST. P0306. PNPPO	CHECK ENGINE LIGHT				PT & C	
DIAG - MISFIRE	ENGINE	CEW9241	2012	1FTFW1E7CK	T	F	F	AF	14-Feb-12	14-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	23-May-12	1	5400	\$1,226.05	\$1,613.11	PA	TEST. P0306. PNPPO. REPAIR TO MAKE	AS CHECK ENGINE LIGH				PT & C	
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E10CK	T	F	F	AF	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	5.00E-212	22-May-12	2	5462	\$413.00	\$513.38	PA	DIAG TEST TEST PINTPOH ET AND LEFT	CUST STATES CHECK EN				PT & C	
COP	ENGINE	CEHC2002	2012	1FTFW1E3CF	T	F	F	AF	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	5.00E-212	29-May-12	3	4853	\$397.71	\$464.82	PA	DIAG TEST P0430. IDS ISBLEY ET INSTRUCT	DTC CHECK ENGINE LIGH				PT & C	
COP	ENGINE	NA	2012	1FTFW1E10CF	T	F	F	AF	2-Mar-12	2-Apr-12	STAMFORD FORD SALES	5.00E-212	22-May-12	2	4400	\$1,226.05	\$1,613.11	PA	PERFORMED DIAG. CHECKED PNPPO	CUST STATES DELIGHT				PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CF	T	F	F	AF	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	5.00E-212	29-May-12	2	1050	\$397.71	\$610.39	PA	VERIFY CONCERN. CHECK ENGINE	CHECK FOR PC				PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7CF	T	F	F	AF	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	RECALEM	24-May-12	3	3352	\$283.51	\$356.24	OK	VERIFIED CONCERN. WITNESS LIGHT. CK	NOV ENGINE LIGHT ON				PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CF	T	F	F	AF	9-Nov-11	19-Dec-11	DOUGLAS FORD SALES LTD	RECALEM	24-May-12	1	3923	\$283.51	\$356.35	OK	REPLACED BANK CATALYTIC CONVERTER	AS PER				PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E10CF	T	F	F	AF	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	24-May-12	4	13688	\$283.51	\$407.37	OK	INSPECTED FOR CEL LIGH found TSB 12 2	to truck DRIVEABILITY GAS CON				PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E4CF	T	F	F	AF	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	RECALEM	24-May-12	2	4252	\$0.00	\$0.00	OK	CONFIRMED MIL ON. PERFORM NOW. P0430	NOT PREP. CUSTOMER STATES				PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CK	T	F	F	AF	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	RECALEM	24-May-12	2	4892	\$0.00	\$39.92	OK	INSPECTED FOR CHECK ENGINE LIGH	ON. CHECK INSPECT FOR				PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFX1E7CF	T	F	F	AF	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	RECALEM	24-May-12	3	10207	\$0.00	\$41.72	OK	EEC TEST. NO CODES. CHECK OASIS. SSM	22225. Customer States when				PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CF	T	F	F	AF	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	RECALEM	24-May-12	2	10332	\$0.00	\$42.88	OK	EEC CHECKED CODE P0430 FOLLOWED	TS2 12 02 CHECK ENGINE LIGH				PT & C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E10CF	T	F	F	AF	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD	RECALEM	24-May-12	2	3842	\$0.00	\$32.60	OK	REPLACED COILS ON CYL 5 AND TEST	DRIVEABILITY CONCERN				PT & C	
COP	ENGINE	NA	2012	1FTFW1E6T6C	T	F	F	AF	6-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES L	12029	23-May-12	3	5894	\$68.99	\$298.07	OK	TEST TEST PCM. P0304. #4 SPK PLUG. RFT	MONITOR. SSM 22225. REPAIR FOR	VEHIC				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E10CF	T	F	F	AF	22-Mar-12	9-Apr-12	WOOD MOTORS FORD	12029	23-May-12	2	1572	\$133.98	\$157.15	OK	REPLACED COILS ON CYL 5 AND TEST	DRIVEABILITY CONCERN				PT & C	
DIAG - MISFIRE	ENGINE	CEBXE017	2012	1FTFX1E7CF	T	F	F	AF	9-Jan-12	21-Feb-12	WEBER-HARRIS FORD INC.	6K775	29-May-12	2	3002	\$0.00	\$297.28	OK	THREE STORES CHECK THAT ENGINEERING	CUSTOMER STATES CHE				PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7CF	T	F	F	AF	21-Nov-11	14-Dec-11	TENVORE FORD, INC.	6K775	29-May-12	5	6940	\$0.00	\$34.34	OK	TESTED EEC SYSTEM FC8B12 2 0	SEE CUSTOMER CONCERN				PT & C	
DIAG - MISFIRE	ENGINE	CEB0001	2012	1FTFW1E10CF	T	F	F	AF	22-Feb-12	19-Mar-12	ROUTINE FORD AND FORD LINCOLN	6K775	29-May-12	1	492	\$0.00	\$343.25	OK	PASS CODES NO MISFIRE RUNNING GREAT	TEST. CHECK WILE DRIVING				PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E4CF	T	F	F	AF	2																

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	PLANT	DATE	START DATE	PRD	WARRANTY	DEALER	JOB NO	PNR NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD CL	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	FB	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	RECALEM	31-May-12	2	6311	2393.51	3372.65	135	NA	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	VA	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	VA	4260	V42	60	GOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	FB	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	RECALEM	4-Jun-12	3	3968	8287.07	3381.90	135	NA	QC	1547 VER. DTC P0300 I01 INTERCHANGER LES	COES. VERIFY LA LUMIERE	QC	1547 VER. DTC P0300 I01 INTERCHANGER LES	COES. VERIFY LA LUMIERE	QC	4260	V42	60	GOD FUEL ECONOMY
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	15-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	RECALEM	5-Jun-12	3	3778	80.00	548.24	1	NA	WI	ECC TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK	WI	ECC TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK	WI	4260	V44	60	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD	RECALEM	7-Jun-12	2	2576	80.00	557.22	135	NA	AB	VERIFIED CK ENF LITE IS ON IDS TEST P0300	CONSUMER FOR CK ENF LITE	AB	VERIFIED CK ENF LITE IS ON IDS TEST P0300	CONSUMER FOR CK ENF LITE	AB	4260	V42	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	6-Feb-12	27-Feb-12	LAMOUREUX FORD, INC	RECALEM	4-Jun-12	4	7563	80.00	336.02	0	NA	MA	SELF TESTED AND RECEIVED P0300. RANDOM MIS	CONSUMER STATES VEHICLE	MA	SELF TESTED AND RECEIVED P0300. RANDOM MIS	CONSUMER STATES VEHICLE	MA	4260	V52	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC	RECALEM	5-Jun-12	3	8400	80.00	332.22	0	NA	OH	ECC TEST MISFIRE CODES P0304 P0306 P0308	WHEN ACCELL TURBOS	OH	ECC TEST MISFIRE CODES P0304 P0306 P0308	WHEN ACCELL TURBOS	OH	4260	V52	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	RECALEM	5-Jun-12	3	3429	80.00	331.65	035	NA	NS	CHECKED AND TESTED WITH IDS RETRIEVED C0	WHILE PICKING UP SPEE	NS	CHECKED AND TESTED WITH IDS RETRIEVED C0	WHILE PICKING UP SPEE	NS	4260	V44	60	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	RECALEM	4-Jun-12	3	4027	80.00	333.77	0	NA	NH	PERFORMED SELF TEST (EXERCISE) IF YOU HA	CUSTOMER STATES GOOD	NH	PERFORMED SELF TEST (EXERCISE) IF YOU HA	CUSTOMER STATES GOOD	NH	4260	V52	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	15-Mar-12	30-Mar-12	DEAN ABOUR FORD INC.	RECALEM	1-Jun-12	1	693	80.00	534.24	0	NA	MI	HOOKEED UP IDS AND HAD CODES FOR P0304	P0303 CUSTOMER STATES THA	MI	HOOKEED UP IDS AND HAD CODES FOR P0304	P0303 CUSTOMER STATES THA	MI	4260	V52	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	05-Oct-11	17-Apr-12	WINDSOR FORD, INC.	RECALEM	18-May-12	2	2312	80.00	334.55	0	NA	FL	PERFORM EEC TEST NO DTC CHECK MODE 6 NO	CUSTOMER STATES NO	FL	PERFORM EEC TEST NO DTC CHECK MODE 6 NO	CUSTOMER STATES NO	FL	4260	V52	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD	RECALEM	6-Jun-12	1	724	80.00	548.83	038	NA	AB	VERIFIED CHECK ENGINE S88 22229 AND REFER	GAS ENGINE MECHANIC	AB	VERIFIED CHECK ENGINE S88 22229 AND REFER	GAS ENGINE MECHANIC	AB	4260	V42	60	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	FB	28-Feb-12	30-Mar-12	BULLER FORD INC.	RECALEM	5-Jun-12	3	3324	4405.17	5507.85	1	NA	NJ	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE	NJ	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE	NJ	4260	V29	60	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	FB	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	RECALEM	1-Jun-12	3	4468	3300.63	3420.21	1	NA	NC	VERIFIED CONCERN ON 1K OH FHS HP10 PERFORM	CK ENGINE LIGHT ON	NC	VERIFIED CONCERN ON 1K OH FHS HP10 PERFORM	CK ENGINE LIGHT ON	NC	4260	V29	60	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	FB	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH, INC.	RECALEM	11-May-12	5	10157	3397.71	3440.79	1	NA	NE	PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	NE	PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	NE	4260	V29	60	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	FB	07-Dec-11	9-Jan-12	FRAZER FORD SALES LTD	RECALEM	1-Jun-12	5	6991	2263.51	3386.55	122	NA	ON	PERFORMED TSB 12 2 10 REPAIRED LEFT HAND	CHECK AND REPORT ON	ON	PERFORMED TSB 12 2 10 REPAIRED LEFT HAND	CHECK AND REPORT ON	ON	4260	V29	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	RECALEM	8-Jun-12	1	539	80.00	342.77	18	NA	FL	VERIFIED CONCERN F0300 ORDERED	CS VEHICLE IS RUNNING	FL	VERIFIED CONCERN F0300 ORDERED	CS VEHICLE IS RUNNING	FL	4260	V52	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	22-Feb-12	11-May-12	HALL FORD LINCOLN	RECALEM	4-Jun-12	1	3632	80.00	300.00	0	NA	VA	DIAG CEL P0300 P0304 P0306 CHECK OASIS	CUSTOMER STATES CHE	VA	DIAG CEL P0300 P0304 P0306 CHECK OASIS	CUSTOMER STATES CHE	VA	4260	V29	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	7-Feb-12	30-Jan-12	RAPID FORD	RECALEM	24-May-12	-1	231	80.00	334.85	0	NA	MN	CHECK WITH IDS. FOUND CODE FOR P0430. C	COMPLAINT. CHECK EN	MN	CHECK WITH IDS. FOUND CODE FOR P0430. C	COMPLAINT. CHECK EN	MN	4260	V29	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	8-Jun-12	1	255	80.00	551.09	1	NA	TX	ECC TEST P0304, P0306, P0308. CHECK PCM CAL	HEAT/STAT/SURGES ON	TX	ECC TEST P0304, P0306, P0308. CHECK PCM CAL	HEAT/STAT/SURGES ON	TX	4260	V52	60	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETC	2	FB	08-Jan-12	21-Feb-12	SPUEES MOTOR COMPANY, INC.	RECALEM	21-May-12	4	4081	588.88	2861.81	2	NA	TX	CK CHECKED ENGINE LIGHT OR 12	CUSTOMER STATES CHE	TX	CK CHECKED ENGINE LIGHT OR 12	CUSTOMER STATES CHE	TX	4260	V29	60	PT C&C
ENGINE	NA	2012	1FTFW1ETC	2	FB	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	RECALEM	4-Jun-12	5	1274	568.99	3227.82	268	NA	SK	CHECK ENGINE LIGHT OR 12	CUSTOMER STATES CHE	SK	CHECK ENGINE LIGHT OR 12	CUSTOMER STATES CHE	SK	4260	V29	60	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC	2	FB	15-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	3	2855	80.00	551.09	1	NA	SK	ECC TEST P0304, P0306, P0308. CHECK PCM CAL	HEAT/STAT/SURGES ON	SK	ECC TEST P0304, P0306, P0308. CHECK PCM CAL	HEAT/STAT/SURGES ON	SK	4260	V52	60	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC	2	FB	26-Apr-12	24-May-12	MOTOR MOTORS LTD.	DIAG	2-Jun-12	1	790	80.00	568.18	130	NA	MB	PERFORMED IDS CHECK OUT OF TOWN. NO PA	CHECK ENGINE WARNING	MB	PERFORMED IDS CHECK OUT OF TOWN. NO PA	CHECK ENGINE WARNING	MB	4260	V29	60	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	FB	5-Jan-12	24-Feb-12	POIRIER FORD INC.	RECALEM	28-May-12	4	8923	3288.97	3376.44	135	NA	QC	VERIFY TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK	QC	VERIFY TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK	QC	4260	V29	60	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	FB	5-Mar-12	30-Apr-12	DAHL FORD DEVELOP INC	RECALEM	6-Jun-12	2	4566	8292.98	3376.52	1	NA	VA	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	VA	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	VA	4260	V29	60	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	FB	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	RECALEM	6-Jun-12	5	5487	3316.39	3393.60	1	NA	OH	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	OH	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	OH	4260	V29	60	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	FB	05-Dec-11	27-Jan-12	R. D. SAWYER MOTOR CO., INC	RECALEM	4-Jun-12	5	3940	3292.99	3399.92	1	NA	NC	VERIFIED CUSTOMER CONCERN, CHECK ENGINE	CHECK ENGINE LIGHT ON	NC	VERIFIED CUSTOMER CONCERN, CHECK ENGINE	CHECK ENGINE LIGHT ON	NC	4260	V29	60	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	FB	12-Dec-11	27-Jan-12	DIXIE FORD	RECALEM	7-Jun-12	1	680	80.00	549.31	1	NA	NC	PERFORM CHECK ENGINE LIGHT ON	CUSTOMER STATES CHE	NC	PERFORM CHECK ENGINE LIGHT ON	CUSTOMER STATES CHE	NC	4260	V29	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	3557	80.00	553.59	130	NA	AB	ECC CHECKED AND RETRIEVED DTC P0300/P0304	CHECK ENGINE LIGHT ON	AB	ECC CHECKED AND RETRIEVED DTC P0300/P0304	CHECK ENGINE LIGHT ON	AB	4260	V29	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	RECALEM	11-Jun-12	2	4242	90.00	343.21	1	NA	ND	442Z PERFORMED SELF TEST/NO CODES	CUSTOMER STATES CHE	ND	442Z PERFORMED SELF TEST/NO CODES	CUSTOMER STATES CHE	ND	4260	V29	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	16-Mar-12	30-Mar-12	BOB JONES FORD	RECALEM	6-Jun-12	1	469	80.00	536.19	0	NA	NC	TEST CHECKED FOR CODES. FOUND P0300. C	TEST CHECKED FOR CODES. FOUND P0300. C	NC	TEST CHECKED FOR CODES. FOUND P0300. C	TEST CHECKED FOR CODES. FOUND P0300. C	NC	4260	V29	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	6-Dec-11	26-Dec-11	KEN WILLIAM FORD INC	RECALEM	9-Jun-12	6	10481	80.00	339.72	1	NA	NC	DIAG. KOEO P0300. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CHE	NC	DIAG. KOEO P0300. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CHE	NC	4260	V29	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	3-Dec-11	18-Feb-12	GARBNER FORD INC	RECALEM	8-Jun-12	4	8798	80.00	343.24	1	NA	FL	PERFORMED CONCERN RAN SSM TSB FOUND TSB12	CUSTOMER STATES CHE	FL	PERFORMED CONCERN RAN SSM TSB FOUND TSB12	CUSTOMER STATES CHE	FL	4260	V52	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	8-Jun-12	1	457	80.00	343.24	1	NA	NC	TEST CHECKED FOR CODES. FOUND P0300. C	TEST CHECKED FOR CODES. FOUND P0300. C	NC	TEST CHECKED FOR CODES. FOUND P0300. C	TEST CHECKED FOR CODES. FOUND P0300. C	NC	4260	V29	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	RECALEM	4-Jun-12	6	3852	80.00	338.87	0	NA	NH	SELF TEST P0301, RUN TSB AND SSM. 22225	AD ON REPAIR. CHECK	NH	SELF TEST P0301, RUN TSB AND SSM. 22225	AD ON REPAIR. CHECK	NH	4260	V29	60	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETC	2	FB	10-Apr-12	2-May-12	DUCHANNE MOTORS LTD	RECALEM	4-Jun-12	2	2501	80.00	349.57	032	NA	AB	RT VERT WITH IDS WIT P0300/P0308	CHECK ENGINE LIGHT ON	AB	RT VERT WITH IDS WIT P0300/P0308	CHECK ENGINE LIGHT ON	AB	4260	V29	60	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC	2	FB	12-Dec-11	26-Dec-11	ADVANTAGE FORD SALES LTD	RECALEM	11-Jun-12	1	1279	58.29	3153.19	130	NA	AB	XCOMPUTOR HOOKUP CODE P0306 POWER BAL	PLEASE CHECK AND RE	AB	XCOMPUTOR HOOKUP CODE P0306 POWER BAL	PLEASE CHECK AND RE	AB	4260	V29	60	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC	2	FB	10-Feb-12	25-Mar-12	DAVIS FORD SALES, INC	RECALEM	4-Jun-12	1	640	80.00	500.00	0	NA	MS	THIS VEHICLE WAS TOWED IN WITH A LACK OF	CK ENGINE LIGHT ON	MS	THIS VEHICLE WAS TOWED IN WITH A LACK OF	CK ENGINE LIGHT ON	MS	4260	V29	60	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC	2	FB	28-Mar-12	12-Apr-12	PORTSMOUTH FORD	RECALEM	11-Jun-12	2	640	80.00	538.19	0	NA	IA	TEST DRIVE. TESTED WITH TIME. AS PER SSM	21225	IA	TEST DRIVE. TESTED WITH TIME. AS PER SSM	21225	IA	4260	V29	60	TRANSMISSION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC	2	FB	2-Nov-11	14-Jan-12	PORTSMOUTH FORD																			



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	CHICLE	LINE	ENGINE	TRANS	ASSY	PLANT	PROD DATE	WARRANTY START DATE	DEALER	YR	MO	DAY	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	26-Mar-12	23-Apr-12	ARMSTRONGS FORD OF HOMESTEAD	FL	06	23	6K775	12-Jun-12	2	3260	\$0.00	\$42.99	1	FL	VERIFIED CONCERN, FOLLOWED TSB 12 6 4. NO	C SCANGN MISFIRE FELT VIB		442	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	23-May-12	13-Jun-12	PRINCE GEORGE MOTORS LTD	FL	06	23	6K775	13-Jun-12	-1	6	\$0.00	\$56.82	1	FL	SCANNED CONCERN, P0300, P0304, P0308	FOUND CHECK ENGINE LIGHT ON		462	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T4C	TSB	FF	TSB	TSB	19-Nov-11	28-Jun-12	DAVE MOORE FORD INC.	TX	05	12	RECALEM	5-Jun-12	2	12571	\$300.63	\$382.88	1	TX	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON		415	PT C&C
COP	ENGINE	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	AB	04	12	12029	14-Jun-12	3	4977	\$66.99	\$172.41	1	AB	REPLACED W/ COIL AND PLUG FOR MISFIRE CONC	ENGINE MISFIRE STILL ON		444	PT C&C
SPARK PLUGS	ENGINE	CFM6B10	2012	1	FFTW1E1T6C	TSB	FF	TSB	TSB	13-Nov-11	14-May-12	SHERWOOD FORD	AB	04	12	6K775	13-Jun-12	2	4946	\$10.56	\$308.24	3	AB	CHECK TEST (MONT CODE)K PLUGS (M ELECTROD	CHECK PCM AS VEHICLE		412	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	28-Feb-12	7-Apr-12	HIXSON AUTOLEX	LA	08	05	5.00E-212	11-Jun-12	3	4519	\$292.99	\$375.92	1	LA	TEST DRIVE, RAN ECU SYSTEM TESTS, PERFORM	CUST STATES CHECK EN		443	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LTEE	FL	06	23	RECALEM	5-Jun-12	4	4096	\$283.51	\$381.92	1	FL	REPLACER CATALYSUR GAUCHE ET REPROGR	TEMON DANOMALLE AL		428	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	11-Jan-12	6-Apr-12	SHAFFER FORD SALES INC.	MD	04	24	RECALEM	24-Apr-12	2	2788	\$405.35	\$473.35	1	MD	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON		420	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	FL	06	23	5.00E-212	7-Jun-12	1	15	\$0.00	\$44.89	1	FL	PERFORM TSB 12 6 4 PCM UPGRADE FOR MEMO	CHECK ENGINE LIGHT IS		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	8-Feb-12	23-Feb-12	MARSHAL WIZ FORD INC.	FL	06	23	6K775	15-Jun-12	4	9469	\$0.00	\$48.49	1	FL	PERFORM TSB 12 6 4 PCM UPGRADE FOR MEMO	CHECK ENGINE LIGHT IS		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	13-Feb-12	24-Mar-12	HALLMARK FORD, LLC	MS	03	24	6K775	14-Jun-12	4	9843	\$0.00	\$39.26	1	MS	CK ENG LIGHT ON DTC P0300, P0304, P0308	C CHECK ENGINE LIGHT		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	AB	04	12	6K775	14-Jun-12	3	4977	\$13.66	\$72.23	1	AB	PERFORM TSB 12 06 04 AND UPDATED PCM AN	CHECK ENGINE LIGHT FL		441	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	8-Feb-12	23-Feb-12	MARSHAL WIZ FORD INC.	FL	06	23	6K775	15-Jun-12	4	9469	\$0.00	\$48.49	1	FL	PERFORM TSB 12 6 4 PCM UPGRADE FOR MEMO	CHECK ENGINE LIGHT IS		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	MS	03	24	6K775	15-Jun-12	3	7482	\$0.00	\$40.51	1	MS	RUN QUICK TEST P0308 PERFORM TSB 12 6 4 REP	VE WERE CHUGGING D		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	NC	04	5	RECALEM	5-Jun-12	3	6881	\$0.00	\$37.71	0	NC	RUN ECU DIAG TESTS KOEM P0308 POWER BAL	TE CUSTOMER STATES WH		403	PT C&C
DIAG - MISFIRE	ENGINE	CFE1809	2012	1	FFTW1E1T6C	TSB	FF	TSB	TSB	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES I	AB	04	12	DIAG	4-Jun-12	6	7274	\$0.00	\$158.06	1	AB	SCANNED, NO CODES, CHIEF PASS, CONTACTED	ADVISE TO REPAIR FOR		441	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	3-Dec-11	18-Feb-12	FORD OF OCALA LINCOLN OF OCAL	FL	06	23	5.00E-212	12-Jun-12	4	10154	\$410.82	\$463.84	1	FL	DIAG, REPLACE LEFT SIDE CAT CONV. AND REPR	CUSTOMER STATES THE		403	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFNA5007	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	7-Mar-12	2-May-12	PERFORMANCE FORD	FL	06	23	5.00E-212	13-Jun-12	2	5222	\$300.63	\$388.22	1	FL	TSB 12 06 04 DIAG, CODE PURRIVAL	CUSTOMER STATES THE		403	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	9-Nov-11	3-Jun-12	D & D MOTORS INC.	NC	04	5	5.00E-212	13-Jun-12	6	12714	\$333.72	\$333.72	0	NC	FIXED DOCUMENTS 6/10/12 P0308 REPLACED BA	CHECK ENGINE LIGHT ON		403	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	17-Feb-12	26-Apr-12	JIM HATHAWAY FORD SALES LEMITE	FL	06	23	5.00E-212	11-Jun-12	2	3966	\$283.51	\$356.84	1	FL	PERFORMED SYSTEM TESTS, CODE P0430 REPLA	REPAIR CAUSE MIL LI		410	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	FL	06	23	5.00E-212	11-Jun-12	7	5868	\$308.24	\$395.44	1	FL	VERIFIED CUSTOMER COMPLAINED NO BURN	DRIVEABILITY GA		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	10-Feb-12	10-Mar-12	HILFMAN FORD, INC.	TX	05	12	6K775	12-Jun-12	4	10950	\$0.00	\$45.79	1	TX	PCM REPROGRAM YES KOEO PASS KOER PASS	CHECK ENGINE LIGHT ON		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	18-Mar-12	5-May-12	LANGDALE FORD COMPANY	GA	03	21	6K775	11-Jun-12	2	3880	\$0.00	\$38.02	1	GA	DOES NOT OPERATE TSB 12 6 4 W/ MULTIPLE	C CHECK ENGINE LIGHT ON		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	TX	05	12	6K775	11-Jun-12	3	12687	\$0.00	\$38.15	1	TX	ECU TEST PASS, MODE B 12 6 4 WAS MULTIPLE	C S AT TIMES ENGINE BL		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	10-Feb-12	4-Apr-12	JONES FORD, INC.	FL	06	23	6K775	12-Jun-12	3	3232	\$0.00	\$43.84	1	FL	WARRANTY VERIFY CONCERN, EEC TEST CODES	CUSTOMER STATES THE		403	PT C&C
COP	ENGINE	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	23-Jan-12	6-Apr-12	LARRY H MILLER FORD LINCOLN P	AB	04	12	12029	18-Jun-12	3	5787	\$64.05	\$133.24	1	AB	WARRANTY, TEST DRIVE, PLACED COIL AND SP	SPARK STATES THAT I		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	11-Jun-12	11-Jun-12	CLATHE FORD LINCOLN	NC	04	5	5.00E-212	13-Jun-12	1	1128	\$0.00	\$93.60	1	NC	TEST POINT COIL REPROGRAM PCM PER TSB	CUSTOMER STATES THE		403	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	4-May-12	28-May-12	FORMULE FORD INC.	NC	04	5	DIAG	13-Jun-12	1	1056	\$0.00	\$34.48	0	NC	SCORTOR CODE P0300,P032 1 9E872 A EST	ACTUAL VERIFY CHECK		422	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	FL	06	23	5.00E-212	6-Jun-12	3	6991	\$371.89	\$474.83	1	FL	IDS DIAG DTC P0304, CATALYTIC DIAG, BACK	PRE C S THAT CHECK EN		403	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	18-Nov-11	3-Dec-11	LARRY H MILLER FORD LINCOLN P	AB	04	12	5.00E-212	13-Jun-12	1	1448	\$11.24	\$37.15	1	AB	AS PER TSBAN INSTRUCTIONS, CUSTOMER	STATES THAT CHECK		403	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	18-Nov-11	3-Dec-11	JIM HANSEN'S GATEWAY FORD LINC	FL	06	23	5.00E-212	18-Jun-12	7	16358	\$283.51	\$414.81	1	FL	26328 CONNECTED IDS AND PULLED CODES, P	03 AS CHECK AND ADVISE FOR		460	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	17-Apr-12	28-May-12	WINSTON MOTORS 1975 LTD.	AB	04	12	5.00E-212	9-Jun-12	1	1115	\$318.27	\$550.19	2	AB	VERIFIED CELL ON, CHESTEST H/F YES, HPF	NO P03 AS ENGINE MECHANIC		420	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	11-Jun-12	11-Jun-12	WINDSOR MOTORS 1975 LTD.	AB	04	12	5.00E-212	11-Jun-12	1	907	\$307.71	\$472.69	1	AB	VERIFIED CONCERN, FULLY CONFIRMED	CUSTOMER STATES THE		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	FL	06	23	6K775	9-Jun-12	3	10192	\$17.84	\$57.07	1	FL	CHECK ENGINE LIGHT ON AND RUNNING	ROUGH CHECK ENGINE LI		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	8-Feb-12	16-Apr-12	BAKTER FORD INC.	NE	05	12	6K775	18-Jun-12	3	10234	\$10.74	\$56.16	1	NE	PERFORM DIAGNOSIS ORREPARS, 120804	CUSTOMER STATES THA		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	3-Apr-12	11-Jun-12	KIDDER FORD LINCOLN	TX	05	12	6K775	18-Jun-12	1	820	\$0.00	\$49.79	1	TX	CC 42 KEOE, KOER PASS, KOER PASS, KOE	P 0308 CHECK ENGINE LI		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	13-Dec-11	11-Jan-12	FRIENDSHIP FORD	TX	05	12	6K775	7-Jun-12	5	4658	\$10.74	\$49.42	1	TX	VERIFIED CELL LAMP IS PROGRAMMED PCM AN	CUSTOMER STATES THE		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	29-Mar-12	29-Apr-12	CHESTNUT FORD	GA	03	21	6K775	15-Jun-12	2	5898	\$0.00	\$43.90	1	GA	PREFORMED DIAG, P0304, P0305, P0306	UPDATED CUST STATES EN		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	3-Apr-12	11-Jun-12	KIDDER FORD LINCOLN	TX	05	12	6K775	18-Jun-12	1	820	\$0.00	\$49.79	1	TX	PERFORM DIAG, CODE P0308, P0309, P030	CUSTOMER STATES THE		403	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	28-Nov-11	29-Dec-11	MARK MARTIN FORD	FL	06	23	RECAL	11-Jun-12	6	4762	\$0.00	\$36.82	1	FL	CONFIRMED ON TEST DRIVE, DIAG, NO CODES,	C CUSTOMER STATES EN		412	PT C&C
COP	ENGINE	NA	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	17-May-12	28-May-12	HORNBY FORD SALES LTD.	NC	04	5	12029	31-Jun-12	1	501	\$312.40	\$385.51	2	NC	RETRIEVE DTC-S P0306, TER HARD WAS	ABLE TO CUSTOMER ENGIN		412	PT C&C
COP	ENGINE	CFM9P23	2012	1	FFTW1E1T3C	TSB	FF	TSB	TSB	1																		

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	F	AF	23-Feb-12	9-Mar-12	LITHIA FORD LINCOLN OF GRAND P	80023	6-Jun-12	3	15185	\$292.99	\$388.36	PA	NO	CHECKED CODES AND P	03430 RETURN. INSPECT	CUSTOMER STATES THE	03430	V229	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	F	AF	21-Feb-12	18-Mar-12	DAVID SELF FORD, INC.	80023	13-Jun-12	3	6846	\$333.05	\$401.37	PA	TX	VERIFIED COMPLAINT. P	COILS AND REPROGR	C/S CHECK ENG LIGHT	03430	V229	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	F	AF	1-Dec-11	28-Mar-12	TRADITION FORD	80023	4-May-12	2	1283	\$293.51	\$382.83	PA	QC	VERIFIED CONFIRMER	RECALEM (04)	CHECK ENGINE LIGHT	03430	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINESV	80023	25-Jun-12	1	942	\$0.00	\$51.11	PA	FL	PERFORM INSPECTION. SELF	TEST-P3034. PERFO	CHECK ENGINE LIGHT	03430	V229	PT C&C	
TSB REFLASH	PT C&C	BLTD0003	2012	1FTFW1ETC	TF6	F	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	80023	18-May-12	7	18742	\$0.00	\$48.21	PA	GA	CHECK DTCS. REPROGRAM	PCM PER TSB AND RE	ENGINE SKIP MISS DRIV	03430	V529	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	30-Apr-12	14-May-12	LUTHER FAMILY FORD	80023	25-Jun-12	1	5739	\$0.00	\$48.87	PA	NO	PERFORMED TSB 12.6	4 EEC TESTED CODE	P0308	CHECK ENGINE LIGHT	03430	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	19-Dec-11	17-Feb-12	LAUREL FORD INC.	80023	20-Jun-12	5	8691	\$12.82	\$50.00	PA	PA	VERIFIED INSTALL DEFLECTOR	PER TSB 12.6 4	CUSTOMER STATES ENG	03430	V529	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	17-Jan-12	20-Feb-12	HILLER FORD INC	80023	21-Jun-12	5	5287	\$10.74	\$58.77	PA	WI	PER TSB 12.6 4 INSTALLED	CAC AIR DAM. AIR DREP	DIAG C/S THAT THE ENGI	03430	V529	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	22-Jan-12	13-Apr-12	GRAY SMITH FORD INC.	80023	12-Jun-12	3	3393	\$13.27	\$60.39	PA	FL	MODULE UPDATE	INSTALL CAC AIR DEF	CUSTOMER STATES THE	03430	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	80023	12-Jun-12	3	4300	\$10.04	\$54.73	PA	FL	EEC TEST. KOCOPASS	W/RELENGE TEST FOUND	2 LOW FUEL MILEAGE	12M 1	03430	V447	PT MALFUNCTION
COP	ENGINE	CFVZ0201	2012	1FTFW1ETC	TF6	F	AF	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	80023	12-Jun-12	1	332	\$58.88	\$241.10	PA	PA	VERIFY ENGINE MISS ON	NO. CONTACT HO	AROUND 60 MPH. VEHIC	03430	V229	PT C&C	
DIAG - MISFIRE	ENGINE	CFNL021	2012	1FTFW1ETC	TF6	F	AF	9-Mar-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	80023	21-Jun-12	1	327	\$58.88	\$218.43	PA	TX	CHECKED CONCERN PER	RE TEST AND ROAD TEST	CUSTOMER STATES CHE	03430	V229	PT C&C	
DIAG - MISFIRE	ENGINE	CEAF0015	2012	1FTFW1ETC	TF6	F	AF	11-Mar-12	28-Mar-12	NORTHWOODS FORD LINCOLN, INC.	80023	30-May-12	3	5557	\$0.00	\$25.22	PA	MN	PERFORMED EEC TEST	KOED DTC P0308	CUSTOMER STATES CEL	03430	V229	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	F	AF	6-May-12	31-May-12	VEGREVILLE FORD SALES & SERVIC	80023	21-Jun-12	1	3367	\$0.00	\$70.15	PA	MS	AB	COULDNT VERIFY CO	ORDINATION AT THIS TIME. C	GAS ENGINE REPAIR RE	03430	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	F	AF	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	80023	5-Jun-12	5	5177	\$293.51	\$918.66	PA	BC	EEC TEST RECEIVED CODE	P0430 NORMAL DIAG	DRIVEABILITY MISS. CHE	03430	V229	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	F	AF	22-Feb-12	21-Mar-12	SOUTHVIEW FORD INC.	80023	4-Jun-12	3	7281	\$313.92	\$371.70	PA	GA	SCAN ENGINE AND FOUND	CODE FOR LUK COVER	ENGINE RUNS SLIGHTLY	03430	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	80023	18-Jun-12	4	4281	\$300.63	\$339.76	PA	TX	CALIBRATION	RE CALIBRATE PCM	C/S CHECK ENGINE LIGH	03430	V229	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	F	AF	25-Apr-12	19-May-12	CITY FORD SALES LTD.	80023	12-Jun-12	1	2103	\$296.23	\$401.57	PA	AB	TECH 8054 P0308 P0340	TSB 12.6 4 120804B. 5	REPAIR FOR WAS ON PA	03430	V229	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	F	AF	11-Feb-12	13-Mar-12	THE FINE FORD	80023	5-Jun-12	1	2151	\$10.87	\$44.07	PA	GA	PERFORMED TSB 12.6	4 INSTALLED AIR DEFLECT	CUSTOMER CONCERN C	03430	V529	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	80023	15-Jun-12	3	6103	\$0.00	\$40.49	PA	IA	TRUCK MISFIRES AND	STALLS AFTER LONG DRIV	CUSTOMER STATES THE	03430	V529	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	21-Mar-12	19-Apr-12	BUTCH OUTALETTE, INC.	80023	11-Jun-12	2	6143	\$10.74	\$53.94	PA	MS	TRUCKING CONCERN	PERFORMED EEC TEST	DTC	CUSTOMER ENGINE LIGH	03430	V229	PT C&C
TSB REFLASH	PT C&C	CEAF0008	2012	1FTFW1ETC	TF6	F	AF	8-Nov-11	5-Dec-11	WENKST FORD INC.	80023	26-Jun-12	7	7547	\$0.00	\$48.87	PA	IL	INSTALL REVISED CALIBRATION	PER TSB 12.6 4	CHECK DRIVEABILITY	ISS	03430	V447	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	23-Apr-12	7-May-12	LANGDALE FORD COMPANY	80023	14-Jun-12	1	2447	\$0.00	\$38.02	PA	GA	DOES NOT OPERATE	TSB. REPROGRAM PCM	C/S ENGINE LIGHTS ON	03430	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	80023	25-Jun-12	1	721	\$0.00	\$44.44	PA	FL	TSB 12.6 4. eec diag	retrieve codes p0300, p0304, p0308	CUSTOMER STATES TH	03430	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	80023	4-Jun-12	4	4712	\$0.00	\$47.42	PA	QC	TSB 12.6 4. EEC P0300	REPROGRAM PCM. CE	CL3.8 2.4.2. VERIFIE	RAN LUMIERE	03430	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	23-Apr-12	23-Apr-12	KEN COX FORD, INC.	80023	11-Jun-12	2	4350	\$10.74	\$48.65	PA	AL	RAN EEC TEST. P0300, P0305, P0306	CHECKED INFO	C/S ENGINE LIGHT ON	03430	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	15-Feb-12	30-Apr-12	PLANTATION FORD	80023	26-Jun-12	2	6357	\$0.00	\$53.37	PA	FL	ROAD TEST TRUCK NOT	ICE PROCEDURE STEPS	CUSTOMER STATES TRAN	03430	V487	PT TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	15-Mar-12	23-Apr-12	BARTON LINCOLN	80023	26-Jun-12	1	3122	\$0.00	\$42.92	PA	FL	PERFORM TSB 12.6	C/S	CUSTOMER STATES THE	03430	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	80023	14-Jun-12	1	2662	\$11.44	\$57.08	PA	PA	VERIFIED CONCERN	CHECKED CODES P0300 P0308	CUSTOMER STATES THE	03430	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	18-Mar-12	30-May-12	WEBER-HARRIS FORD INC.	80023	26-Jun-12	1	893	\$30.00	\$38.35	PA	PA	SHIELD IS IN PLACE.	UPDATED PCM PER TSB	CUSTOMER STATES TRU	03430	V529	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	13-Mar-12	13-Mar-12	CLARENVILLE FORD SALES, INC.	80023	26-Jun-12	1	866	\$10.74	\$54.97	PA	PA	TESTED EEC PROSPOR	TEST REPORT	DRIVEABILITY. CUSTOM	03430	V447	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	8-Jun-12	6-Apr-12	HUB CITY FORD, INC.	80023	12-Jun-12	3	7064	\$10.74	\$47.78	PA	FL	VERIFY THE CONCERN	AND PERFORM REPAIR	C/S CUSTOMER STATES CHE	03430	V447	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	12-Jan-12	11-Feb-12	DON DAVIS FORD LINCOLN	80023	25-Jun-12	5	6285	\$0.00	\$45.92	PA	TX	ISS INSTALLED KOED	KOER SELF TEST DTC	P0308	CUSTOMER STATES CHE	03430	V229	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	28-Feb-12	28-Mar-12	TOWNSHIP FORD INC.	80023	12-Jun-12	1	410	\$10.74	\$44.94	PA	IA	ROAD TEST. RAN W/TEST	ACCELERATION	C/S W/WHY	03430	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES &	80023	18-Jun-12	3	6895	\$0.00	\$65.02	PA	AB	DTCS. CHECK FOR	DEFLECTOR PLATE AND REPR	CHECK FOR HESITATION	03430	V447	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	9-May-12	29-May-12	DEWEY FORD	80023	22-Jun-12	1	2282	\$12.84	\$58.41	PA	IA	ISS TESTED PASSES.	RAN OASIS INSTALLED	DC TRUCK HAS MISS AT	03430	V529	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	80023	29-May-12	1	6470	\$0.00	\$34.31	PA	FL	ISS DIAG DTCS P0300	NO TESTS E1. E6. CK	VERIFIED C/S THAT CHECK	ENGINE LIGHT	03430	V447	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	12-Jan-12	30-May-12	MERT FORD SALES (2003) LTD	80023	30-May-12	5	1849	\$20.00	\$38.59	PA	SK	CHECK CAUSE OF	ENGINE LIGHT. CHECK	CAUSE OF ENGINE LIGH	03430	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	F	AF	10-Mar-12	27-Apr-12	CLARENVILLE FORD SALES, INC.	80023	29-May-12	1	1867	\$132.46	\$175.75	PA	FL	CHECKED VEH FOR	ENGINE LIGHT	03430	V447	PT MALFUNCTION		
COP	ENGINE	N/A	2012	1FTFW1ETC	TF6	F	AF	7-Feb-12	27-Apr-12	ENCINITAS FORD	80023	25-Jun-12	-1	3565	\$84.05	\$160.14	PA	CA	KX3565 FORD DTC	P0301. CYLE. CYLINDER	ONE IS	ENGINE LIGHT IS ON. C	03430	V229	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	TF6	F	AF	18-Feb-12	26-Apr-12	TEAM FORD OF MARIETTA	80023	21-Jun-12	2	2007	\$68.63	\$178.71	PA	GA	KVHECHE RUNNING. RCU	RETEST	CHECK ENGINE LIGHT	03430	V529	PT C&C	
DIAG - MISFIRE	ENGINE	CH105914	2012	1FTFW1ETC	TF6	F	AF	4-Jun-12	1	KARL FLAMMER FORD INC	80023	25-Jun-12	-1	717	\$0.00	\$48.79	PA	FL	EEC TEST P0308 P0309	INFORMED CUSTOMER	ENTER DESCRIPTION	03430	V11	PT TRANSMISSION	
CATALYTIC CONVERTER	EXHAUST	CEN29009	2012	1FTFW1ETC	TF6	F	AF	23-Feb-12	9-Mar-12	BUTCH OUTALETTE, INC.	80023	18-Jun-12	4	7640	\$331.37	\$397.76	PA	MS	RUN EEC TEST. CODE	P0340 CHECK OVER AND	PE	CUSTOMER ENGINE LIGHT	03430	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	F	AF	6-Feb-12	22-Feb-12	MARCOE FORD OF FORT LAUDERDALE	80023	22-Jun-12	5	7695	\$331.97	\$408.59	PA	FL	VERIFIED CONCERN	VERIFIED CONCERN	CUSTOMER STATES VEH	03430	V229	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	F	AF	15-May-12	28-May-12	SUNSET COUNTRY FORD LTD.	80023	11-Jun-12	1	694	\$293.51	\$393.98	PA	ON	CEL. ON & VEHICLE	SPLIT CONVERTER ASSY &	CUSTOMER WAS TRAVEL	03430	V229	PT C&C	
TSB REFLASH	PT C&C	CBME2007	2012	1FTFW1ETC	TF6	F	AF	4-Dec-12	17-Jan-12	BATWAY LINCOLN	80023	26-Jun-12	5	7120	\$10.74	\$59.71	PA	TX	CHECKED DTCS. INSTALL	CAC AIR DEFLECTOR	PLU	REPORTS INTER	03430	V447	PT MALFUNCTION
TSB REFLASH	PT C&C	CFM8103	2012	1FTFW1ETC	TF6	F	AF	13-Nov-																	

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB #	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#	12029	03	2-Jan-12	6	7529	568.88	1444.38	1	NA	MI	CHECK TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS	CUSTOMER STATES VEH	#	9035	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#	12029	03	12-Jun-12	4	2324	188.81	1157.97	1	NA	WA	VERIFY CONCERN, DTC, COIL AND PLUG FOR CHECK ENGINE LIGHT	CUSTOMER STATES VEH	#	9035	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#	12029	03	25-Jun-12	4	4149	884.05	1154.92	1	NA	MI	K142 12029 - INSPECT FOR PRESSION PASSED PER CUSTOMER STATES VEH	#	9035	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#	12029	03	3-Jul-12	2	12	966.99	1136.41	1	NA	GA	CONVERTER CODE DTC-P0302 ET P0304 EN COURSE	CHECK ENGINE LIGHT ON	#	9035	V44	PT MALFUNCTION
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD, INC.	#	12029	03	26-Jun-12	6	17910	588.88	1181.95	1	NA	KS	CONVERTER CONCERN, IDS & BAD CYLINDER 3 CHECK WHEN DRIVING 5 MPH	CUSTOMER STATES VEH	#	9035	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	13-Dec-11	10-Feb-12	WILF'S ELITE FORD SALES LTD.	#	12029	03	22-May-12	4	10234	861.70	898.78	1	NA	MB	XROAD TEST VERIFIED DTC COIL ROAD TEST VERIFIED CHECK CAUSE OF VEH	#	9035	V44	PT C&C	
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	19-Jan-12	15-Mar-12	CHILLWACK FORD	#	12029	03	22-Jun-12	4	6182	966.99	1308.34	1	NA	BC	CK 10) MIL ON EEC TEST PLUG COIL AND PLUG CL ELECTRICAL / LIGHTS ON	#	9035	V44	PT MALFUNCTION	
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	29-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	12029	03	25-Jun-12	3	4825	861.70	1145.81	1	NA	SK	X1 TEST P0303, CHECK OIL AND COP, dealer code 1111	CHECK FOR LIGHT ON VEH	#	9035	V52	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AJ	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#	12029	03	19-Jun-12	4	7954	884.05	1158.72	1	NA	KS	MIL ON IDS TEST KOEO P0302 DCL, POWER BLAKE	CHECK FOR LIGHT ON VEH	#	9035	V29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUWATONA, INC.	#	12029	03	12-Jun-12	2	6109	1144.69	3227.22	1	NA	FL	CONVERTER CUSTOMER CK #6 COIL ON PLUG ROAD	CUSTOMER STATES VEH	#	9035	V52	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	17-Mar-12	12-Apr-12	JARRETT-GORDON FORD, INC.	#	12029	03	27-Jun-12	3	4090	533.36	1106.07	1	NA	FL	PERFORM EEC TEST DIAL TEST VEH RECK ALL NOISE	CUSTOMER STATES CHECK EN	#	9035	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	14-Mar-12	18-May-12	FEYER FORD AND LINCOLN, INC.	#	91963	04	25-Jun-12	2	3385	833.98	8078.51	1	NA	NC	VERIFY CONCERN, SELF PAN ACCESS TO INJECTOR	CUSTOMER STATES EN	#	9035	V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	7-Mar-12	2-Apr-12	MONMOUTH FORD	#	DIAG	04	29-May-12	2	1994	80.00	1148.15	1	NA	CT	VERIFY CONCERN HOOKING CONCERN AT THIS	CUSTOMER STATES CHE	#	9035	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#	DIAG	04	3-Jul-12	2	3588	90.00	1141.48	2	NA	TX	EEC TESTS NO DTCS DE ROAD TEST MON PID PAS	DIAGNOSTIC BLINKED AND	#	9035	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AJ	12-Mar-12	14-Apr-12	EGGOLF FORD OF BIRVAARD	#	DIAG	04	26-Jun-12	3	3442	80.00	882.58	1	NA	NC	CUST STATE LOSS OF POWER RULED CODES PO	CUSTOMER STATES VEH	#	9035	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	28-Feb-12	4-Apr-12	WEIKERT FORD INC.	#	5.00E+212	E	27-Jun-12	3	9050	3344.27	3444.00	1	NA	FL	PERFORMED DIAGNOSIS, REPLACED CONVERTER	CHECK DRIVABILITY ISS	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#	5.00E+212	E	12-Jun-12	3	11370	3312.07	3304.08	1	NA	AR	CONCERN VERIFIED DTC P 0303 P0305 P0306 P04	DIAGNOSE AND ADVISE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AJ	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#	5.00E+212	E	25-Jun-12	4	839	3303.03	3307.03	1	NA	AR	PF 9212 12 12 120804	CS CHECK ENGINE MIL	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1FTFW1ETC3	TFF	F	14T	TC3	AJ	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	5.00E+212	E	27-Jun-12	5	20977	3311.37	3384.13	1	NA	MS	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP	CUSTOMER STATES THA	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	29-Mar-12	24-May-12	MULLINAX FORD	#	5.00E+212	E	28-Jun-12	2	4889	3418.56	3819.08	1	NA	FL	INSTALL IDS P0430 INSTALL CAT PER TSB PCM UP	E29 CUSTOMER STATES CHE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	27-Feb-12	20-Mar-12	TERRELL WHITE MARSH, INC.	#	5.00E+212	E	25-Jun-12	4	5478	3384.45	3469.65	1	NA	LA	PERFORM EEC TEST P0430 REPROGRAMMED PCM TO LA	CS THE CHECK ENGINE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AJ	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#	5.00E+212	E	25-Jun-12	2	3488	3312.07	3392.12	1	NA	AR	VERIFY CONCERN EEC TEST PULLED CODE	CUSTOMER STATES TRC	#	9035	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	22-Nov-11	17-Mar-12	MARYVILLE FORD	#	5.00E+212	E	22-Jun-12	4	8622	3384.09	3413.84	1	NA	WA	TEST DRIVE TO TRY TO TEST DRIVE	CUSTOMER STATES CHE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	27-Feb-12	20-Mar-12	CAPITAL FORD LINCOLN OF WILLIAM	#	5.00E+212	E	25-Jun-12	4	8478	3384.45	3469.65	1	NA	NC	RETRIEVE CODE P0430 REPLACED LEFT CAT ON	CUST STATES CHECK EN	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AJ	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	5.00E+212	E	28-Jun-12	4	18719	3282.99	3371.44	1	NA	FL	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER	T8 CUSTOMER STATES CHE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#	5.00E+212	E	28-Jun-12	4	8005	3308.14	3453.83	1	NA	AB	PERFORMED TSB 12 6 4 INSTALL CONVERTER AND	CHECK ENGINE LIGHT ON	#	9035	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	29-Feb-12	13-Apr-12	HERB CHAMBERLAIN FORD OF WESTBORO	#	5.00E+212	E	25-Jun-12	3	2265	3310.07	3412.07	1	NA	MA	TECH RAN SELF TEST	CUSTOMER STATES CHE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#	5.00E+212	E	11-Jun-12	2	5402	3345.34	3445.07	1	NA	FL	PERFORMED DIAGNOSIS, FOUND CODE P0430	CHECK DRIVABILITY ISS	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	25-Jan-12	29-Mar-12	CAVALIER FORD LINCOLN	#	5.00E+212	E	13-Jun-12	3	2643	3311.37	3414.32	1	NA	VA	TEST DRIVE VERIFY PROBLEM THIS TIME	CUST STATES VEHICLE	#	9035	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	27-Feb-12	13-Apr-12	GARY FORD SALES LINCOLN	#	5.00E+212	E	25-Jun-12	3	2949	3485.84	3492.84	1	NA	NC	PERFORM EEC TEST P0430 REPROGRAMMED PCM TO LA	CUSTOMER STATES CHE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	1-Mar-12	18-Mar-12	NELSON FORD SALES (2003) INC.	#	5.00E+212	E	14-Jun-12	4	2993	3293.51	3385.01	1	NA	BC	REFER TO TSB 12 6 4 EEC REPLACE BANK 2	DIAGNOSE FOR CHECK E	#	9035	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AJ	28-Mar-12	29-Apr-12	JORDAN FORD, LTD.	#	5.00E+212	E	2-Jan-12	3	13628	3300.63	3421.27	1	NA	TX	VERIFY CONCERN NO CODES P0303 CATALYTIC	CUSTOMER STATES THE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	1-Mar-12	8-Mar-12	AL PACKER WHITE MARSH, INC.	#	5.00E+212	E	25-Jun-12	3	5478	3311.37	3412.07	1	NA	LA	PERFORM EEC TEST P0430 REPROGRAMMED PCM TO LA	CUSTOMER STATES CHE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE5E0A18	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	17-Jan-12	22-Mar-12	WAKAHACHIE FORD	#	5.00E+212	E	8-Jun-12	3	7319	3312.07	3400.65	1	NA	TX	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLAC	CHECK ENGINE LIGHT ON	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	4-Jan-12	7-Feb-12	GULF COAST FORD	#	5.00E+212	E	7-Jan-12	5	8989	3310.67	3401.61	1	NA	TX	QUICK TEST, CONCERN, IDS, DIAG KOEO/KO	CUSTOMER STATES CK EN	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	23-Feb-12	13-Apr-12	WHITNER FORD SALES LTD.	#	5.00E+212	E	25-Jun-12	3	4929	3312.07	3397.11	1	NA	NC	CONFORM CHECK ENGINE LIGHT IS ON	CUSTOMER REPORTED	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	5.00E+212	E	21-Jun-12	6	8716	3310.67	3401.34	1	NA	TX	REPLACED LEFT CAT, INSTALLED INTERCOOLER	CUSTOMER STATES CHE	#	9035	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#	5.00E+212	E	18-Jun-12	4	5518	3300.63	3396.88	1	NA	NH	VERIFY CUSTOMER CONCERN, CONCERN CODE	P0303 CUSTOMER STATES CHE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	27-Feb-12	13-Apr-12	TONY FORD SALES LINCOLN	#	5.00E+212	E	25-Jun-12	3	2949	3485.84	3492.84	1	NA	NC	PERFORM EEC TEST P0430 REPROGRAMMED PCM TO LA	CUSTOMER STATES CHE	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE9A0009	2012	1FTFW1ETC3	TFF	F	14T	TC3	AF	17-Feb-12	24-Apr-12	DOWNEY FORD LINCOLN	#	5.00E+212	E	20-Jun-12	2	14175	3308.14	3377.53	1	NA	NB	EEC TEST, COIL CODES, TEST REPROGRAMMED PCM	CUSTOMER STATES UN	#	9035	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CF9A0003	2012	1FTFW1ETC3	TFF																								



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YE	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REP DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	18-Dec-11	11-May-12	DIELHS FORD SALES INC	#	6K775	25-Jun-12	2	3283	\$10.04	\$46.65	1	ND	MS	IDS TEST FOUND CODE P430 FOUND TSB 12 6 4	WHILE DRIVING ON	#	V42	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	27-Feb-12	13-Mar-12	HONDRU FORD	#	6K775	14-Jun-12	4	8465	\$10.04	\$52.77	1	ND	PA	CCC EPC 02 4 CAUSAL REFLASHED PCM AND CUSTOMER REPORTS VIB		#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	13-May-12	27-May-12	FORD OF LONDONBERRY	#	6K775	2-Jun-12	2	1983	\$12.84	\$61.63	1	ND	NI	CHECK TO VERIFY CUSTN PINS AND REPROGRAM	CUSTOMER STATES W/	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E19C3	TFF	F	ATK	TC3	AF	4-May-12	28-May-12	DES LAURENTIDES FORD INC	#	6K775	20-Jun-12	1	1665	\$14.63	\$60.44	1	ND	QC	VERIFIED CHECK ENGINE ALLUME P3034 VERIFIE TS 31 REMEDATION MOTEUR		#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	15-May-12	25-May-12	SUNSET COUNTRY FORD LTD.	#	6K775	4-Jul-12	2	2381	\$14.63	\$64.87	1	ND	ON	INSTALLED AIR DEFLECTOR PLATE AS PER TSB 12 6 4 INSTALLED C&C DEFLECTOR		#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	11-Dec-11	17-Mar-12	ENNIS FORD, INC.	#	6K775	26-Jun-12	4	6250	\$0.00	\$45.13	1	ND	TX	TEST SYSTEM WITH IDS RECEIVED CODES P430 AS PER TSB 12 6 4		#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E93C3	TFF	F	ATK	TC3	AJ	30-Jan-12	15-Feb-12	KEN WILSON FORD INC	#	6K775	5-Jul-12	5	4222	\$0.00	\$39.72	1	ND	NC	VERIFY CONCERN PULLED CODES P0316 PERFORM TRAVELING CLIENT STA		#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E93C3	TFF	F	ATK	TC3	AJ	23-Mar-12	23-Mar-12	DISCOVERY FORD SALES LTD.	#	6K775	28-Jun-12	4	6618	\$0.00	\$58.57	1	ND	SK	SCAN ELECTRONICS NO CODES PRESENT CHECK CHECK ENGINE LITE FLA		#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E4C3	TFF	F	ATK	TC3	AF	8-May-12	13-Jun-12	B. F. EVANS FORD, INC.	#	6K775	20-Jun-12	1	1452	\$0.00	\$39.94	1	ND	KY	TEST TRANSMISSION DTC P0303 REPROGRAM TRANS SHIFTS HARD 23		#	V44	TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E2C3	TFF	F	ATK	TC3	AF	2-May-12	21-May-12	GARNET FORD INC	#	6K775	13-Jun-12	1	2161	\$10.04	\$60.81	1	ND	PA	INST PERFORM TSB TO REPLACE T	CUSTOMER STATES THA	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E5C3	TFF	F	ATK	TC3	AF	8-May-12	1-May-12	TIMBERLAND FORD	#	6K775	20-Jun-12	2	1266	\$0.00	\$36.71	1	ND	IN	DIAG, KOED AND KOER CODE P0306 CHECKED ON	CUSTOMER STATES CHE	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E5C3	TFF	F	ATK	TC3	AF	13-Jun-12	13-Jun-12	ORIOUS FORD, INC.	#	6K775	11-Jun-12	-1	219	\$11.44	\$48.69	1	ND	MI	CUSTOMER COMPLAINT [M PCM TO LATEST C&C]	CUSTOMER COMPLAINS	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E1X3C3	TFF	F	ATK	TC3	AF	24-Apr-12	23-May-12	J. C. LEWIS FORD	#	6K775	26-Jun-12	2	1137	\$0.00	\$43.68	1	ND	GA	RUN IDS TEST KOEG PD FURTHER AT DESTINATI	CHECK ENGINE LIGHT IS	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E2X3C3	TFF	F	ATK	TC3	AJ	3-Feb-12	4-Jun-12	VIC BALBOA FORD LINCOLN	#	6K775	30-Jun-12	1	2391	\$0.00	\$41.96	1	ND	SC	CHECKED AND RECALIBRATED P.C.M. PER T.S.B. C5 CHECK ENGINE LIGHT		#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	7-Feb-12	18-Feb-12	BEADLEY SALES & SERVICE LTD	#	6K775	25-Jun-12	1	2164	\$0.00	\$44.16	1	ND	QC	VERIFY CHECK ENGINE ECU ALLUME ET VEHICULE	LUMIERE CHECK ENGINE	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E4C3	TFF	F	ATK	TC3	AF	21-Mar-12	13-Jun-12	DEARBORN MOTORS LTD	#	6K775	25-Jun-12	1	4071	\$0.00	\$53.73	1	ND	ON	SCAN FOR CONCERN, CHECK OASIS FOUND TSB	CHECK AND REPAIR FOR	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	23-Apr-12	30-May-12	BUCKET & BUCKLE TREE	#	6K775	3-Jun-12	2	2164	\$0.00	\$44.16	1	ND	QC	VERIFY CHECK ENGINE ECU ALLUME ET VEHICULE	LUMIERE CHECK ENGINE	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E3C3	TFF	F	ATK	TC3	AF	20-Apr-12	18-May-12	PATRICA FORD SALES (1994)	#	6K775	6-Jun-12	1	754	\$0.00	\$54.38	1	ND	AB	CK CODES GOT P0300 P0305 AND P0306 ON MEMO	CUSTOMER ENGINE AM	#	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E1C3	TFF	F	ATK	TC3	AF	7-Feb-12	11-Apr-12	BILL HOOD FORD SALES	#	6K775	12-Jun-12	3	3678	\$10.74	\$63.68	1	ND	LA	TSB 12 06 04 2011 2012 F 193 53 6TD. CHECK DT	CUSTOMER STATES CHE	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E2C3	TFF	F	ATK	TC3	AF	27-Feb-12	10-Mar-12	LOOKHART MTR CO INC	#	6K775	14-Jun-12	4	7370	\$68.88	\$176.08	1	ND	WI	VERIFIED CONCERN PERFORMED ECG DIAG FOUN	THE TRUCK SHAKES	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	14-May-12	9-Jun-12	RAPID FORD	#	6K775	20-Jun-12	1	1001	\$11.44	\$56.40	1	ND	MN	VERIFY CUST COMPLAINT, SCANNED FOR DTCs		#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	16-Feb-12	28-Feb-12	ROCKHART MTR CO INC	#	6K775	5-Jul-12	5	13214	\$0.00	\$41.92	1	ND	TX	VERIFIED LIGHT ON RETRIEVED TROUBLE CO	CS HAS A LOSS OF POW	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E2C3	TFF	F	ATK	TC3	AF	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	6K775	14-Jun-12	4	7370	\$68.88	\$176.08	1	ND	WI	VERIFIED CONCERN PERFORMED ECG DIAG FOUN	THE TRUCK SHAKES	#	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFXW1E3C3	TFF	F	ATK	TC3	AF	11-Apr-12	25-Apr-12	AUTOMOBILE WILLENEUVE AMOUI	#	12029	09E	29-Jun-12	3	4514	\$66.99	\$128.18	1	ND	QC	KWIFIER CHECK CODE AVEC IDS RATE CYL NO PLACE	LUMIERE DU MOTEUR	#	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFXW1E9C3	TFF	F	ATK	TC3	AF	12-Apr-12	28-May-12	KANATA FORD SALES LTD.	#	6K775	5-Jul-12	2	2709	\$29.51	\$381.41	1	ND	ON	BE212 C042 P430 KOEC, CHECK DTCs, REFLAS	CUSTOMER STATES CHE	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	21-Jun-12	21-Jun-12	PAUM BAY FORD	#	6K775	27-Jun-12	4	6882	\$13.95	\$56.65	1	ND	WI	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLED	CUSTOMER STATES CHE	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E2C3	TFF	F	ATK	TC3	AF	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	6K775	14-Jun-12	4	7370	\$10.04	\$60.12	1	ND	WI	CHECK DTCs FOUND P0301 REFER TO TSB 12 6 4	C5 CHECK ENGINE LIGHT	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	27-Feb-12	10-Mar-12	PAUM BAY FORD	#	6K775	27-Jun-12	4	6882	\$13.95	\$56.65	1	ND	WI	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLED	CUSTOMER STATES CHE	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E9C3	TFF	F	ATK	TC3	AJ	22-Feb-12	5-Apr-12	JIM PENNEY LTD	#	6K775	18-Jun-12	3	4037	\$14.63	\$53.78	1	ND	NL	CONFIRMED CUSTOMER CONCERN, PERFORMED	CK VEH FOR ENGINE LIG	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E3C3	TFF	F	ATK	TC3	AF	17-Feb-12	28-Feb-12	PINEWOOD FORD LIMITED	#	6K775	9-Jul-12	5	3096	\$0.00	\$51.81	1	ND	ON	ROAD TEST RUNS OK, RETRIEVE DTC P0304, P0306	CHECK FOR ENGINE LIG	#	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	27-Feb-12	10-Mar-12	BILL HOOD FORD SALES	#	6K775	12-Jun-12	3	3678	\$10.74	\$63.68	1	ND	LA	TSB 12 06 04 2011 2012 F 193 53 6TD. CHECK DT	CUSTOMER STATES CHE	#	V29	PT C&C	
COP	ENGINE	N/A	2012	1FFXW1E1C3	TFF	F	ATK	TC3	AJ	9-Dec-11	20-Jan-12	CLUBLINE FORD	#	12029	C	9-Jul-12	6	4162	\$64.05	\$175.73	1	ND	TX	TEST DRIVE TO VERIFY CS ON	CUSTOMER STATES CHE	#	V29	PT C&C
COP	ENGINE	N/A	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	12-Feb-12	5-Apr-12	WILLOWBROOK FORD INC.	#	12029	C	5-Jul-12	4	7874	\$63.09	\$212.11	1	ND	IL	KWIE REPLACED THE 1 IGNITION COIL	CHECK ENGINE LIGHT ON	#	V29	PT C&C
COP	ENGINE	N/A	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	21-Jun-12	21-Jun-12	TIMBER HILL FORD INC.	#	6K775	29-Jun-12	1	3449	\$64.05	\$175.73	1	ND	TX	KRAN EEC TESTS AND FOR TEST DRIVE, ON	CUSTOMER STATES CHE	#	V29	PT C&C	
COP	ENGINE	N/A	2012	1FFXW1E1C3	TFF	F	ATK	TC3	AF	10-Dec-11	31-Jan-12	DISCOVERY FORD SALES LTD.	#	12029	C	7-Jul-12	6	7678	\$66.99	\$242.70	1	ND	SK	REPLACED IGNITION COIL WAS CAUSED BY SEVER	POOR POWER ENGINE W	#	V44	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FFXW1E9C3	TFF	F	ATK	TC3	AF	11-Jun-12	7-Feb-12	BARTOW FORD COMPANY	#	12029	C	2-Jul-12	5	6262	\$84.85	\$148.20	1	ND	FL	KIDS TEST CODE P0304 POWER BALANCE TEST	MUST STATES THE CHE	#	V29	PT C&C
COP	ENGINE	N/A	2012	1FFXW1E2C3	TFF	F	ATK	TC3	AF	27-Feb-12	10-Mar-12	TUSK SALES & SERVICE LTD	#	6K775	9-Jul-12	5	3449	\$66.99	\$175.73	1	ND	MI	TEST DRIVE WITH CS ON	AVERAGING 15 PER	#	V29	PT C&C	
SPARK PLUGS	EXHAUST	N/A	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	15-Dec-11	4-Jun-12	NORTH CENTRAL FORD	#	6K775	12-Jun-12	1	1175	\$5.17	\$84.61	1	ND	TX	KIDS TEST NO CODES ROADTEST, POWER BALANCE	CUSTOMER STATES, D	#	V40	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	17-Feb-12	4-Jun-12	STEELE FORD LINCOLN	#	6K775	9-Jul-12	3	5014	\$36.11	\$388.26	1	ND	NS	IDS TESTED AND RETRIEVED DTC P0305 P0306	CHECK ENGINE LIGHT ON	#	V29	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	3-Apr-12	14-Apr-12	FERNELUS FORD LINCOLN, INC.	#	6K775	12-Jun-12	3	3046	\$12.07	\$388.97	1	ND	MI	CODE P0306 NO DEFLECTOR REPLACE LEFT CA	POOR FUEL ECONOMY	#	V44	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFXW1E7C3	TFF	F	ATK	TC3	AF	2-Dec-11	21-Jan-12	DEWEY FORD	#	6K775	22-Jun-12	6	7411	\$331.37	\$462.51	1	ND	IA	RUN IDS CODE P430, CHECK OASIS TO FIND TSB	CUSTOMER STATES THA	#	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFXW1E5C3	TFF	F	ATK	TC3	AF	28-Feb-12	12-Mar-12	WATERLOO FORD LINCOLN SALES LTD	#	6K775	22-Jun-12	4	6379	\$308.14	\$421.64	1	ND	AB	VERIFY MIL IS ON P430 [KOEG]	CHECK AND ADVISE FOR	#	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFXW1E6C3	TFF	F	ATK	TC3	AF	5-Jan-12	9-Feb-12	CYPRESS MOTORS (S.C.) LTD.	#	6K775	22-Jun-12	5	17075	\$308.14	\$410.77	1	ND	SC	SCANNED, KOED CODE P430, PERFORMED TSB	CHECK ENGINE LIGHT	#	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E12C3	TFF																							

## 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	SR	SRSN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	SR ALT	CD	CLL	CL	CLAIM BINNED FUNCTION											
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C6	TIF6	F	B	A	TIKW	TIC3	AJ	21-Feb-12	22-May-12	DUVAL FORD	#	P3	6K775	-2	12-Jul-12	2	#	2819	\$12.95	\$58.19	1	#	NA	FL	#	VERIFIED CONCERN AND MILEAGE OUT 2924	CHECK ENGINE LIGHT TR	#	S	#	60	TS	V44	F	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET0C6	TIF6	F	B	A	TIKW	TIC3	AJ	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#	P3	6K775	-2	15-Jun-12	3	#	7788	\$14.63	\$65.72	1	#	NA	SK	#	EEC TEST P0300 P0304 P0305 P0306. REPROGRAM	VEHICLE LACKS POWER &	#	S	#	60	TS	V44	F	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C6	TIF6	F	B	A	TIKW	TIC3	AF	18-Apr-12	15-May-12	CROPPER MOTORS INC	#	P3	6K775	-2	14-Jun-12	2	#	2168	\$13.98	\$32.03	1	#	NA	SK	#	CONFIRMED CUSTOMER'S CONCERN & FOLLOWED	THE TRUCK SEEMED TO #	#	S	#	60	TS	V44	F	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C6	TIF6	F	B	A	TIKW	TIC3	AF	22-May-12	7-Jul-12	TOMBALL FORD, INC.	#	P3	6K775	-2	12-Jul-12	1	#	1622	\$0.00	\$46.19	1	#	NA	TX	#	120694A_SHR_EEC_TEST	DRIVING HABITS. E25	CHECK ENGINE LITE	#	S	#	60	TS	V29	F	0	PT C&C
TSB REFLASH	PT C&C	CD4A3002	2012	1FTFW1ET9C6	TIF6	F	B	A	TIKW	TIC3	AF	16-Feb-12	15-Mar-12	TUSKET SALES & SERVICE LTD	#	P3	6K775	-2	12-Jul-12	4	#	9321	\$13.66	\$43.67	1	#	NA	NS	#	DID NOT ROAD TEST. CH	FOUND TSB 12 6 4 THAT RUNS ROUGH SEE ECO	#	S	#	60	TS	V52	F	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C6	TIF6	F	B	A	TIKW	TIC3	AF	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCAL	#	P3	6K775	-2	9-Jul-12	2	#	5732	\$17.99	\$70.81	1	#	NA	FL	#	EEC TEST P0302 P0308. REFER TO TSB 12 6 4	USE SPO 12103019 CUST	#	S	#	60	TS	V29	F	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C6	TIF6	F	B	A	TIKW	TIC3	AF	20-Jan-12		TEAM FORD SALES LIMITED	#	P3	6K775	-2	18-Jun-12	-1	#	196	\$14.63	\$67.03	1	#	NA	AB	#	CONFIRMED ML ON. RET	ALLED COOLER SHIELD	CHECK ENGINE LIGHT	#	S	#	60	TS	V29	F	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC6	TIF6	F	B	A	TIKW	TIC3	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	P3	6K775	-2	12-Jul-12	1	#	2179	\$0.00	\$43.12	1	#	NA	TX	#	CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH	#	S	#	60	TS	V29	F	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C6	TIF6	F	B	A	TIKW	TIC3	AF	25-Jan-12	19-Mar-12	HACIENDA FORD	#	P3	6K775	-2	5-Jul-12	4	#	4666	\$0.00	\$45.12	1	#	NA	TX	#	PERFORMED DIS TEST AND FOUND NO CODES. R	C S WHEN PRESS ON C	#	S	#	60	TS	V52	F	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1CT2C6	TIF6	F	B	A	TIKW	TIC3	AF	3-May-12	28-Jun-12	JOHNSON BROTHERS FORD	#	P3	6K775	-2	11-Jul-12	1	#	1672	\$0.00	\$45.65	1	#	NA	TX	#	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT IS	#	S	#	60	TS	V29	F	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1CTXC6	TIF6	F	B	A	TIKW	TIC3	AF	18-Nov-11	28-Jan-12	HELFMAN FORD, INC.	#	P3	6K775	-2	6-Jul-12	6	#	7481	\$0.00	\$174.21	1	#	NA	TX	#	Y KOEO PASS KOER PASS KOEC P0301 PER TSB 11	CUSTOMER STATES, CHE	#	S	#	60	TS	V29	F	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C6	TIF6	F	B	A	TIKW	TIC3	AF	10-Apr-12	8-May-12	CROPPER MOTORS INC.	#	P3	6K775	-2	15-Jun-12	2	#	2656	\$13.98	\$32.03	1	#	NA	SK	#	CONFIRMED CUSTOMER'S CONCERN & PERFORM	THE ENGINE LIGHT WAS	#	S	#	60	TS	V29	F	0	PT C&C	



## 2012 MY 3.5L GTDI P415 Misfire Claims

## 2012 MY 3.5L GTDI P415 Misfire Claims

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## **2012 MY 3.5L GTDI P415 Misfire Claims**

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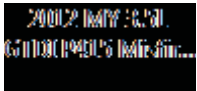


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**From:** Steslicki, Michael (M.E.)  
**Sent:** Tuesday, July 17, 2012 11:14 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (7/17/12)

**Twenty-five new claims today**

(15) TSB Reflash  
(4) COP  
(2) Catalytic Converter  
(2) Diag - Misfire  
(1) Fuel Injector  
(1) Diag - P0430

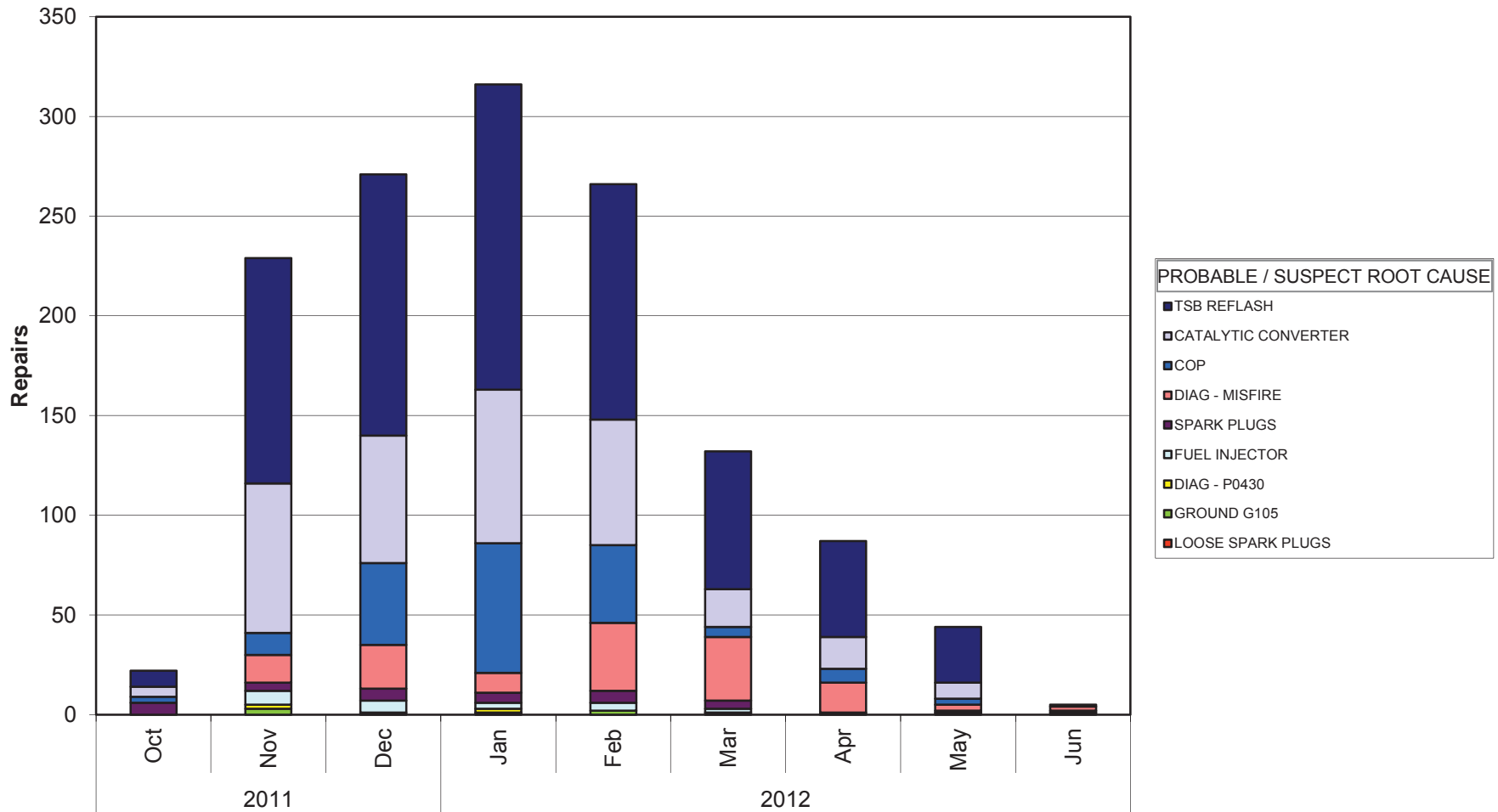


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/16/12**



Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

GROUND G105	DIAG - P0430
3	2
2	2
	1
	1
5	6

FUEL INJECTOR	SPARK PLUGS	
		6
	7	4
	6	6
	3	5
	4	6
	2	4
		1
	1	
	1	1
	24	33

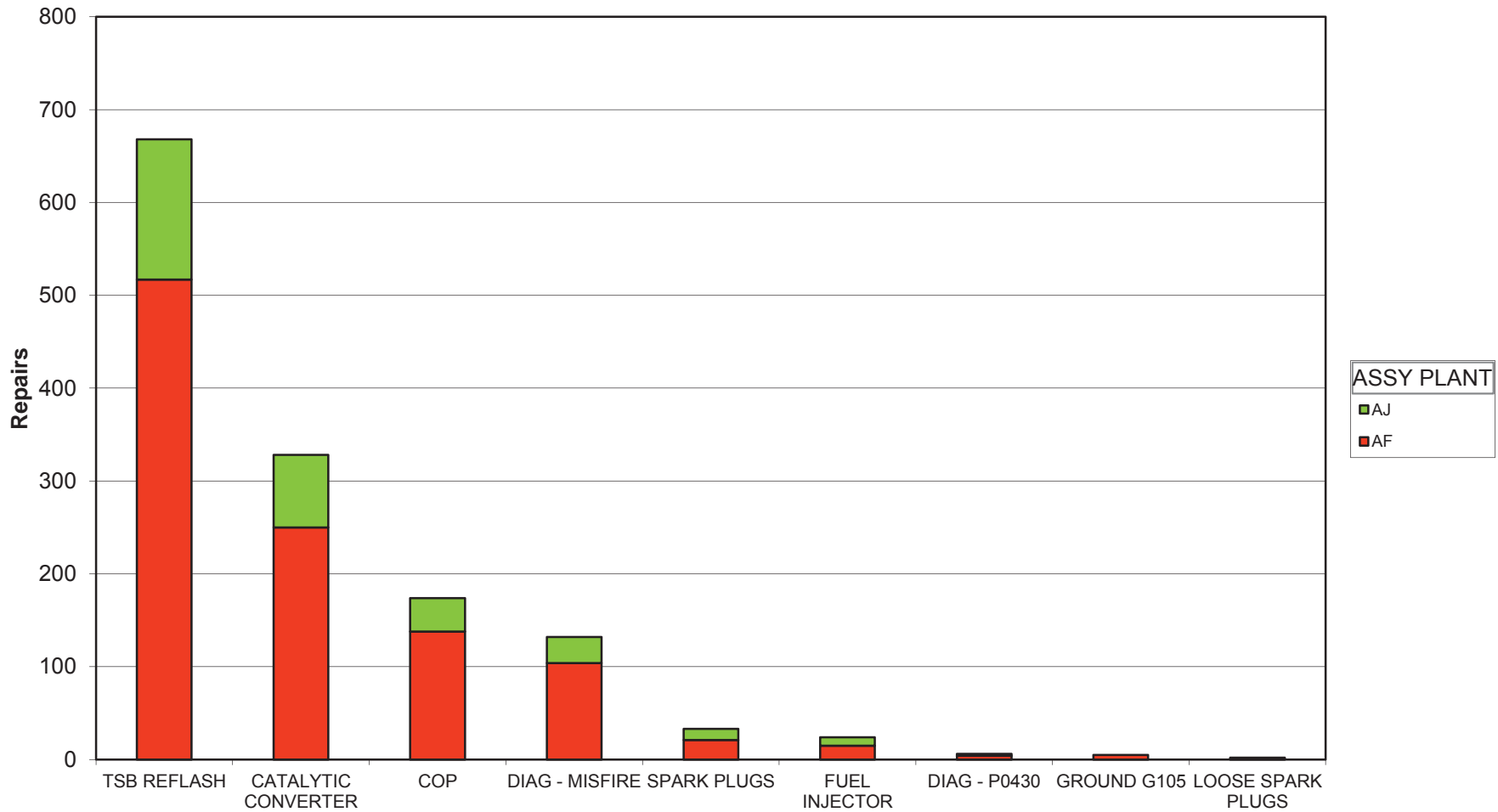
DIAG - MISFIRE	COP	
		3
	14	11
	22	41
	10	65
	34	39
	32	5
	15	7
	3	3
	2	
	132	174

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	75	113
	64	131
	77	153
	63	118
	19	69
	16	48
	8	28
	1	5
	328	668
		1372

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/16/12**



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888



ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	517	151	668
CATALYTIC CONVERTER	250	78	328
COP	138	36	174
DIAG - MISFIRE	104	28	132
SPARK PLUGS	21	12	33
FUEL INJECTOR	15	9	24
DIAG - P0430	4	2	6
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1055	317	1372

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE	LINE	CHASSIS	ASSY	PLANT	PROD DATE	START DATE	WARRANTY	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	CC	CF	CLAIM BINNED FUNCTION
COP	ENGINE	BLTD0003	2012	1FFWV13CF	TFF	F	A	T	11	21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	0	929	\$63.09	\$116.81	GA	EEC TEST PID MONITOR TEST REPLACED #5 COIL ENGINE SPOK MISS DRIVE							PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV19CF	TFF	F	A	T	11	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#1209	20-Nov-11	0	20	\$0.17	\$63.22	GA	EEC CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG							PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV19CF	TFF	F	A	T	11	24-Oct-11			FUTURE FORD OF CLOVIS	#12465	22-Dec-11	-1	28	\$10.38	\$159.03	CA	EEC TEST P0300, POWERED PLUGS AND ROAD							PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV14CX	TFF	F	A	T	11	25-Oct-11			HILLER FORD INC	#12405	6-Dec-11	-1	10	\$5.17	\$42.48	WI	VERIFIED CONCERN, PEGS CC 42							PT C&C
GROUND G15	ENGINE	N/A	2012	1FFWV13CF	TFF	F	A	T	11	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#12029	28-Nov-11	1	148	\$80.00	\$89.19	AB	239 VERIFIED CONCERN, P00							PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV19CF	TFF	F	A	T	11	8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#12465	16-Dec-11	1	519	\$0.00	\$74.80	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER							PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV13CF	TFF	F	A	T	11	10-Nov-11			ALL STAR FORD	#1209	22-Dec-11	-1	272	\$0.00	\$79.35	WI	DID NOT DUPL ON RD TSD AND REINST IN FLOW							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV17CF	TFF	F	A	T	11	11-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#1209	28-Dec-11	1	418	\$240.12	\$443.16	ON	873 ROADTESTED & VERIFIED CONCERN, PCW SOFTWARE							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV14CF	TFF	F	A	T	11	8-Dec-11	23-Dec-11		DUNFORD FORD LINCOLN	#1209	30-Dec-11	1	1961	\$520.44	\$737.92	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CHECK							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV15CF	TFF	F	A	T	11	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#1209	20-Dec-11	1	730	\$426.12	\$562.96	IL	EEC TEST P0430 MONITORED PDS, REPLACED BA							PT C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFWV18CF	TFF	F	A	T	11	6-Nov-11			LILLISTON FORD, INC.	#1209	10-Dec-11	-1	12	\$562.25	\$668.95	NJ	EEC CHECK ENGINE LIGHT, EMBLEM AND ROADTEST							PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV12CF	TFF	F	A	T	11	27-Nov-11			HALLMARK FORD SALES LIMITED	#1209	4-Jan-12	-1	135	\$4.88	\$179.42	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TE							PT C&C
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFWV14CX	TFF	F	A	T	11	18-Nov-11			SCOTT PETERSON MOTORS INC	#1209	19-Dec-11	-1	12	\$268.55	\$746.16	ND	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA							PT C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFX11CF	TFF	F	A	T	11	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#1209	3-Jan-12	1	790	\$405.35	\$509.26	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO							PT C&C
COP	ENGINE	N/A	2012	1FFWV16CF	TFF	F	A	T	11	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#1209	4-Jan-12	-1	522	\$161.77	\$409.11	WA	ISS SET UP EEC TEST ITEM TESTED COILS FAILE							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV12CF	TFF	F	A	T	11	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#1209	21-Jan-12	1	244	\$397.71	\$504.17	MI	EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST							PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV19CF	TFF	F	A	T	11	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#1209	11-Jan-12	1	1184	\$0.00	\$24.00	MI	INSTANT FUEL ECONOMY TEST, EEC TEST, KICK							PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX11CF	TFF	F	A	T	11	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD.	#1209	10-Jan-12	1	124	\$180.97	\$241.25	NS	2011 SKIP TEST DROVE, ACCELERATOR LEAK REPA							PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV15CF	TFF	F	A	T	11	7-Nov-11			CAM CLARK FORD SALES LTD.	#1209	12-Jan-12	-1	3	\$9.71	\$225.54	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH							PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV12CX	TFF	F	A	T	11	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS.	#1209	7-Jan-12	1	1301	\$143.80	\$511.81	SD	PERFORM IDS QUICK TEST, WET AROUND THE							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV16CF	TFF	F	A	T	11	25-Oct-11			MARK MARTIN FORD, INC.	#1209	18-Jan-12	-1	454	\$42.65	\$67.14	MI	EEC TESTS DCL AND FUEL PRESS TESTS IN FLOW							PT C&C
COP	ENGINE	N/A	2012	1FFWV11CF	TFF	F	A	T	11	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#1209	13-Jan-12	1	250	\$84.05	\$255.21	MI	TEST EEC, CONC P0316 EFC ENGINE FOR CYLINDR							PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV14CF	TFF	F	A	T	11	6-Jan-12			BARRIE FORD	#1209	12-Jan-12	-1	6	\$60.19	\$253.50	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN							PT C&C
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFWV10CF	TFF	F	A	T	11	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#1209	19-Jan-12	1	1084	\$397.71	\$446.78	MI	VERIFIED CONCERN, EEC TEST P0430, PINPOINT							PT C&C
ENGINE	ENGINE	CANA0002	2012	1FFWV12CX	TFF	F	A	T	11	28-Oct-11	27-Dec-11		RON DURRANT FORD	#1209	13-Jan-12	1	1238	\$128.10	\$310.87	CA	1236 CUST STATES VEH LEON ACCEL CYLINDR IS							PT C&C
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFWV17CF	TFF	F	A	T	11	28-Oct-11	14-Dec-11		YAKOVLEV FORD, INC.	#1209	13-Jan-12	1	791	\$329.75	\$522.30	MI	PRELAP IN INJECTOR, WASH INJECTOR, WASH							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX11CF	TFF	F	A	T	11	10-Nov-11			OTIS FORD, INC.	#1209	16-Jan-12	-1	456	\$444.30	\$571.46	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV18CF	TFF	F	A	T	11	25-Dec-11	12-Dec-11		HINES PARK FORD, INC.	#1209	16-Jan-12	2	2878	\$447.88	\$609.35	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP PDI							PT C&C
GROUND G15	ENGINE	CAQA0024	2012	1FFWV10CF	TFF	F	A	T	11	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	16-Jan-12	1	1050	\$80.00	\$226.69	MD	ROAD TEST CANNOT VEH PERFORMED COIL							PT C&C
ENGINE	ENGINE	N/A	2012	1FFWV18CF	TFF	F	A	T	11	8-Nov-11	30-Nov-11		AUTOWAY FORD AND LINCOLN	#1209	23-Jan-12	2	2577	\$152.94	\$259.78	MI	ROAD TESTED VEHICLE, WIRE PERFORMED COIL							PT C&C
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFWV18CF	TFF	F	A	T	11	1-Dec-11	3-Jan-12		ALTON BARLEY FORD	#1209	24-Jan-12	1	2807	\$0.00	\$50.23	MI	VEHRY IDS TEST, TEST OK							PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV19CF	TFF	F	A	T	11	1-Dec-11	3-Jan-12		KEN WILSON FORD INC	#1209	16-Jan-12	2	2105	\$21.08	\$136.24	MI	IDS TEST, PASS CODES AND CHECK G15 AS PER							PT C&C
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFWV17CF	TFF	F	A	T	11	18-Nov-11	12-Dec-11		UNILMANN MOTOR, INC.	#1209	23-Jan-12	1	592	\$51.17	\$78.54	MI	TRUCK MISSING SPARK PLUG SWAP							PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV19CF	TFF	F	A	T	11	9-Dec-11	29-Dec-11		BENNETT-DUNFORD FORD (1993) LTD	#1209	23-Jan-12	1	343	\$60.20	\$156.26	MI	553.90 EEC TEST CODE, P2810 PREINST PINPOI							PT C&C
FUEL INJECTOR	ENGINE	CAMI0002	2012	1FFWV17CF	TFF	F	A	T	11	9-Dec-11	13-Jan-12		EAGLE COUNTRY FORD	#1209	13-Jan-12	-1	436	\$263.54	\$558.29	MI	VERIFIED CONCERN, PRELAP INJECTORS AND							PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV17CF	TFF	F	A	T	11	13-Jan-12			YAKOVLEV FORD, INC.	#1209	23-Jan-12	1	562	\$0.00	\$67.14	MI	LIGHT NOT ON AT START, CHECK ENGINE LIGHT							PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV13CF	TFF	F	A	T	11	18-Nov-11	19-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#1209	23-Jan-12	2	1286	\$0.00	\$91.85	MI	EEC TEST, NO CODES, FOLLOW SYMPTOM CHART							PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV18CF	TFF	F	A	T	11	28-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#1209	30-Jan-12	2	1011	\$0.00	\$20.51	MI	IDS TEST, NO CODES, ROAD TEST UNABLE TO							PT C&C
DIAG - MISFIRE	ENGINE	CAQA0024	2012	1FFWV10CF	TFF	F	A	T	11	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	19-Jan-12	1	1033	\$0.00	\$449.89	MD	ROAD TEST COULD NOT VERIFY CONCERN, CONT							PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX11CF	TFF	F	A	T	11	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#1209	26-Jan-12	1	2197	\$0.00	\$59.84	MI	IDS TEST RETRIEVED DTLS AND NEEDED TO							PT C&C
CATALYTIC CONVERTER	EXHAUST	CATD0002	2012	1FFWV12CF	TFF	F	A	T	11	11-Dec-11	25-Jan-12		NELSON FORD, INC.	#1209	26-Jan-12	1	581	\$410.74	\$558.96	MI	VERIFY CEL IS ON VISUALDIAG RESULTS, REPLAC							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV19CF	TFF	F	A	T	11	19-Dec-11	23-Dec-11		DEAN SELLERS INC	#1209	30-Jan-12	2	3889	\$397.71	\$523.12	MI	TEST EEC, KEOER PASS, COOL BPN TEST MIL							PT C&C
COP	ENGINE	N/A	2012	1FFWV14CF	TFF	F	A	T	11	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#1209	1-Feb-12	1	52	\$111.37	\$442.90	AB	VERIFIED CONCERN OF FROM OTHER CYLINDER							PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV18CF	TFF	F	A	T	11	7-Dec-11	23-Dec-11		TERRIERONE FORD	#1209	1-Feb-12	2	2424	\$0.00	\$65.87	MI	RAN EEC TEST P0304, RAN AT THIS TIME SET							PT C&C
COP	ENGINE	CBFC0006	2012	1FFWV16CF	TFF	F	A	T	11	13-Jan-12	26-Jan-12		WESTWAY FORD	#1209	4-Feb-12	1	1462	\$58.88	\$172.12	MI	CUST STATES THE CHECK NO PERFORMED P							PT C&C
COP	ENGINE	N/A	2012	1FFWV15CF	TFF	F	A	T	11	13-Dec-11	12-Jan-12		DEL RIO FORD LINCOLN	#1209	13-Jan-12	1	469	\$58.88	\$139.94	MI	FOUNDED FAULTY COIL ASSISTANCE OK, ROAD							PT C&C
COP	ENGINE	N/A	2012	1FFX11CF	TFF	F	A	T	11	16-Jan-12	30-Jan-12		MUNDAY FORD															

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLF	CLAIM BINNED FUNCTION	
COP	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	CA	TEST EEC CODE P0305D7V_JES_YES_IBN_NO_B11	CUSTOMER STATES CHE	#12029	CA	V52	04	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	17-Feb-12	0	10	100	\$179.26	TX	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	#12029	TX	V52	04	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$55.29	\$210.46	CA	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	#12465	CA	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	CA	CA	IDS EEC TEST P0303/P0303 STEE SYSTEM PASS	INSPECT AND ADVISE FC	#12465	CA	V52	04	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	30-Jan-12	14-Feb-12	EVERY FORD	#12029	20-Feb-12	1	781	\$80.00	\$91.68	TX	TX	VERIFIED CONCERN, RAN W/OK. NO FURTHER	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	10-Jan-12	11-Feb-12	HILLOREST FORD LINCOLN	#12029	27-Feb-12	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT EEC TO CYLINDER NUMBER	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	1-Dec-11	16-Jan-12	ALMA FORD INC.	#12029	23-Feb-12	2	2858	\$66.99	\$195.38	TX	TX	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	#12029	TX	V52	04	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	15-Dec-11	14-Jan-12	CATALYER FORD INC.	#12029	14-Feb-12	2	1660	\$63.82	\$93.75	TX	TX	FOUND W/AL DRIVING IN/OUT A FUR FOR THIS	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	17-Feb-12	1	503	\$58.88	\$199.24	TX	TX	PERFORMED EEC TEST DATA LOGGER, DISPL	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	23-Nov-11	28-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	2819	\$80.00	\$215.26	TX	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	3-Feb-12	2	2650	\$201.04	\$519.83	TX	TX	CHECK FOR MIL ON AND ERN. NO FIX AVAILABLE	CHECK & REPORT CHECK	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	TX	TX	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC.	#12029	5-Mar-12	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SEES LIGHT CAME ON AND	#12029	TX	V52	04	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	18-Nov-11	13-Dec-11	ERWIN MOTORS INC.	#12029	4-Mar-12	3	4399	\$117.77	\$229.40	TX	TX	COOL COMPRESSOR T/POK EEC TEST OK	COND UP IN/OUT FLU	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	3-Jan-12	25-Jan-12	DIELH, FORD	#12029	5-Mar-12	2	879	\$5.79	\$98.17	TX	TX	W/OK TEST DRIVE, VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	5-Nov-11	18-Jan-12	HUNT FORD INC.	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	TX	TX	RAN SYSTEMS TEST CONC P0303 REPROGRAM P	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	9-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2-Feb-12	3	852	\$64.05	\$203.78	TX	TX	ENGINE LIGHT CAME ON, NO COOL AND SPARK	CHECK ENGINE LIGHT	#12029	TX	V52	04	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	TX	ROAD TEST AND DIAGN. KFC FUEL FOR E8	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	29-Oct-11	23-Mar-12	MCCRAY FORD	#12029	8-Mar-12	1	2894	\$58.88	\$165.09	TX	TX	AL EEC TEST DTC P0306 POWER BALANCE, REPLACED	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	29-Oct-11	23-Mar-12	MCCRAY FORD	#12029	8-Mar-12	1	665	\$58.88	\$140.83	TX	TX	IDS TEST INDICATES MGMT. MISFIRE IS NO LONG	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	23-Nov-11	28-Dec-11	HOUSTON FORD INC.	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	TX	TX	MN. L.O.F. COMPLETED. TECHNICIAN'S: 20883	ENGINE LIGHT	#12029	TX	V52	04	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	15-Jan-12	6-Feb-12	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	5174	\$282.57	\$354.59	TX	TX	#3001 CONVERTER TEST, AND RE TESTED ALL	ORCHEMIE DOME SPKRS. KE	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	13-Jan-12	6-Feb-12	DAN WHEELER FORD	#12029	8-Mar-12	1	151	\$64.05	\$174.54	TX	TX	IDS TEST INDICATES MGMT. MISFIRE IS NO LONG	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	15-Jan-12	6-Feb-12	BENNA FORD SUPERIOR	#12029	8-Mar-12	2	3885	\$5.17	\$121.99	TX	TX	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	13-Jan-12	6-Feb-12	BENNA FORD SUPERIOR	#12029	8-Mar-12	2	1383	\$405.35	\$620.35	TX	TX	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHROMES ROUNDS, C	#12029	TX	V52	04	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	24-Nov-11	10-Feb-12	CHARLES GABUS FORD	#12029	13-Mar-12	-1	34	\$319.11	\$928.44	TX	TX	RETRIEVED CODE P0304 EM TEST AND INJECTOR	NEW CARS STATES THAT	#12029	TX	V52	04	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	22-Oct-11	10-Feb-12	LITFA FORD LINCOLN OF BOISE	#12029	16-Mar-12	-1	18	\$5.17	\$78.84	TX	TX	IDS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATE	#12029	TX	V52	04	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	22-Oct-11	10-Feb-12	BOB RINGOLD FORD LINCOLN	#12029	16-Mar-12	-1	475	\$405.35	\$693.12	TX	TX	ESTABLISHED CONCERN. NO MISFIRE WHEN	DRIVING AT 15 MPH	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	17-Feb-12	3-Mar-12	KENTWOOD FORD SALES, INC.	#12029	19-Mar-12	1	507	\$61.70	\$163.38	TX	TX	AB. HOOK UP IDS, KOE P0303 REPROD. TEST NO	1 IS SEE PREVIOUS HISTORY	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#12029	19-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	AR. PIN #2122 CODE 42 LEFT P0303. RAN	IDS. CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	17-Feb-12	3-Mar-12	EXCEL FORD LINCOLN LP	#12029	19-Mar-12	1	439	\$397.71	\$480.20	TX	TX	BRANK CAT BROKEN. RAN IDS. CUSTOMER	STATES THAT CHECK	#12029	TX	V52	04	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	21-Dec-11	19-Jan-12	BOBBY FORD, INC.	#12029	20-Mar-12	3	4934	\$58.88	\$116.98	TX	TX	CUSTOMER COMPLAINT. COMPLAINT CODE	C3 CHECK ENGINE LIGHT	#12029	TX	V52	04	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12029	20-Mar-12	1	855	\$64.05	\$138.50	TX	TX	REPLACED BURNED OUT #6 COIL AND SPARKPLUG	UPPER CHECK THE TRUCK	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	7-Nov-11	30-Nov-11	ST THOMAS FORD LINCOLN SALES	#12029	20-Mar-12	1	439	\$200.00	\$493.87	TX	TX	EEC TEST P0303, P0306, P0308. ON TEST	INSPECT OR CHECK EN	#12029	TX	V52	04	PT C&C
COP	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	11-Nov-11	30-Nov-11	LOCKSTAR FORD LINCOLN	#12029	21-Mar-12	4	6245	\$437.05	\$545.81	TX	TX	ELECTRONIC ENGINE DIAGNOSIS P0430, DCL	DISP. CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1F1FW1E10C3	2	T	F	A	T	16-Feb-12	26-Feb-12	PKNSHART MTR GO INC	#12029	15-Mar-12	1	1055	\$64.05	\$207.13	TX	TX	#12029 AL. VISUAL INSPECTION ROAD TESTED	WITH SC43 CHECK ENGINE LIGHT	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	7-Nov-11	5-Dec-11	BOB RINGOLD FORD LINCOLN	#12029	15-Mar-12	1	439	\$398.63	\$693.12	TX	TX	VERIFIED CUSTOMER CONCERN. NO MISFIRE	CUSTOMER STATES WHEN	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#12029	22-Mar-12	1	410	\$405.35	\$561.20	TX	TX	EEEC DIAG. DTC P0430, PINPOINT TEST. DCL	DCL CHECK ENGINE LIGHT ON	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12029	22-Mar-12	1	797	\$405.35	\$497.69	TX	TX	EEEC TEST P0303 PERFORM TSB 12 2 TO	REPLACE ENGINE LIGHT IS ON	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12029	22-Mar-12	1	7109	\$405.35	\$494.87	TX	TX	REPROGRAM PCM AND REPLACE LEFT CAT	CONVERTER ENGINE LIGHT	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	10-Nov-11	7-Jan-12	NORTSIDE FORD	#12029	15-Mar-12	1	3865	\$413.00	\$500.91	TX	TX	PERFORM DIAG. REPROGRAM THE PCM &	REPLACE 2 REPAIR SERVICE	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	18-Dec-11	4-Feb-12	MORRIS BUFFALO FORD	#12029	24-Mar-12	2	8423	\$405.35	\$500.35	TX	TX	PCM CALIBRATION APPARENTLY THE TSB	508 STATES THE CHECK	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A	T	15-Nov-11	16-Feb-12	BOLTON FORD, L.L.C.	#12029	24-Mar-12	1	5131	\$405.35	\$488.35	TX	TX	VERIFIED CUSTOMER CONC. RETEST OK. TEST	CHECK ENGINE LIGHT ON	#12029	TX	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E10C3	2	T	F	A																			

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETXCF	TFS	F	A	T	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#	24	RECALEM	24-22-Feb-12	2	3421	\$0.00	\$37.79	0	NA	GR	RAN OASIS REPORT FOR LEVEL AS PER TSB#12210	CUSTOMER STATES SOME	#	152	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1ETXCF	TFS	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	24	RECALEM	24-17-Feb-12	2	1721	\$0.00	\$37.79	0	NA	MD	CUSTOMER STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	24-22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	#	24	RECALEM	24-10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#	24	RECALEM	24-14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	24-15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	24-12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	31-Jan-12	15-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	24-8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER TSB	CUSTOMER STATES GET	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	24-18-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES, INC.	#	24	RECALEM	24-8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	#	152	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	1FTFX1ETXCF	TFS	F	A	T	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#	24	RECALEM	24-21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern eec test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	24-22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RECURSING AT HIGHWAY	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETXCF	TFS	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	24-29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	2-Dec-11	23-Feb-12	METRO FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	#	152	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1ETXCF	TFS	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24-6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	25-Oct-11	20-Feb-12	GRIFFIN FORD LINCOLN, INC.	#	24	RECALEM	24-6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	CAMB1E01	2012	1FTFW1ETXCF	TFS	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	24-2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH UN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	11-Dec-11	10-Feb-12	SUE HILL FORD	#	24	RECALEM	24-21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREF. LAG ON ACCELER	STAN MA SAYS IF YOUR	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C&C	VERIFY ENGINE LIGHT C&C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	13-Nov-11	21-Feb-12	MIDDLELAURE FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0099	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C&C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#	24	RECALEM	24-2-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY C&C ON ACCELERATION AFTER E	ENGINE MISSES OUT	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	28-Nov-11	8-Dec-11	ALAN JAY FORD LINCOLN	#	24	RECALEM	24-6-Mar-12	3	4831	\$0.00	\$32.02	0	NA	TX	VISUAL INSPECTION OF R PERFORMED PROCE	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	31-Jan-12	11-Jan-12	CHAMPION FORD	#	24	RECALEM	24-16-Mar-12	1	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	1FTFW1ETXCF	TFS	F	A	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#	24	RECALEM	24-15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	22-Jan-12	11-Jan-12	DEJONSON FORD	#	24	RECALEM	24-20-Feb-12	1	801	\$0.00	\$29.24	0	NA	TX	PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	23-Jan-12	13-Jan-12	ZEPHYRUS FORD SALES LTD	#	24	RECALEM	24-29-Feb-12	1	4972	\$0.00	\$33.89	0	NA	TX	CHECKED DTCS NONE PRESENT AT THIS TIME. RE	WHEN GOING UP HILL VE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-29-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED KOEO TEST NO DTC REPRO	RUNS ROUGH AT TIMES	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL TEST	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	HIS HOOKUP REF CODES PASSED DATA LOGG	C/S. TEST SURGING DUT	#	152	PT C&C
TSB REFLASH	PT C&C	CBV5X020	2012	1FTFW1ETXCF	TFS	F	A	T	24-Jan-12	24-Jan-12	TIPTON FORD, INC.	#	24	RECALEM	24-16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF T	C. NOTED SSM 22215 AL	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1ETXCF	TFS	F	A	T	8-Dec-11	8-Dec-11	WEST FORD LINCOLN	#	24	RECALEM	24-24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 2225 AND T	ENGINE	#	152	PT C&C
TSB REFLASH	PT C&C	COE00017	2012	1FTFX1ETXCF	TFS	F	A	T	19-Jan-12	19-Jan-12	WEBER-HARRIS FORD, INC.	#	24	RECALEM	24-23-Feb-12	1	342	\$0.00	\$29.24	0	NA	TX	VERIFIED CONCERN. TEST EEC	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	#	24	RECALEM	24-20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON AC	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	9-Dec-11	28-Dec-11	AUFBERG FORD NORTH, INC.	#	24	RECALEM	24-22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTING TO JERK UN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	497	\$0.00	\$33.89	0	NA	TX	PREF DIAG FOR CONCERN. NO CODES ARE PRE	THIS ENG WAS RUN VEH	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	11-Jan-12	3-Feb-12	ANCIRA FORD	#	24	RECALEM	24-13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LITY CONCERNS. VEH BU	24 CUSTOMER STATES	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	#	24	RECALEM	24-16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	REPAIR FOR VEH SURGIN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	8-Dec-11	9-Feb-12	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	1	1310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAM	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#	24	RECALEM	24-24-Feb-12	2	988	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1ETXCF	TFS	F	A	T	28-Nov-11	26-Jan-12	STUYVE FORD OF TALLEGAHUI	#	24	RECALEM	24-17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	S3 RECALEM P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE			





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	CBY4011	2012	1FFWWE1TXC	T	F	F	T	T	6-Feb-12	22-Feb-12	PHILPOTT FORD	#1209	RECALEM	24	23-Feb-12	418	300.00	332.12	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING				V4	2	PT MALFUNCTION			
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	25-Jan-12		TUSKET SALES & SERVICE LTD	#1209	RECALEM	24	15-Feb-12	9	80.00	824.01	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH				A3	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#1209	RECALEM	24	17-Feb-12	1860	80.00	324.01	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES				A3	2	PT C&C			
TSB REFLASH	PT C&C	BLTD0003	2012	1FFWWE1T3C	T	F	F	T	T	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#1209	RECALEM	24	17-Feb-12	8274	80.00	335.82	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				A3	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	9-Dec-11	11-Jan-12	NORTHSIDE FORD TRUCK SALES, INC.	#1209	RECALEM	24	22-Feb-12	4587	80.00	337.79	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES ON				A3	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#1209	RECALEM	24	23-Feb-12	3859	80.00	344.00	GA	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK AT THIS TIME				A3	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	4-Dec-11	30-Jan-12	JIM BURKE FORD	#1209	RECALEM	24	23-Feb-12	1606	80.00	337.37	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCHANGED				A3	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#1209	RECALEM	24	27-Feb-12	1824	80.00	334.40	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER				A3	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	#1209	RECALEM	24	23-Feb-12	435	80.00	30.00	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 2 10. VEHICLE BUICKS WITH SF				A3	2	PT C&C			
TSB REFLASH	PT C&C	COGBY004	2012	1FFWWE1T8C	T	F	F	T	T	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#1209	RECALEM	24	27-Feb-12	2624	80.00	334.12	TX	D 2 REPROGRAM PCM AS PER TSB 12 2 10. NO CODES. NEWS. WHILE DRIVING ON				A3	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#1209	RECALEM	24	28-Feb-12	6381	80.00	334.00	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL P				A3	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#1209	RECALEM	24	27-Feb-12	3114	80.00	330.79	NC	TEST DROVE. KOEC PASS. PERFORMED TSB 12 2 10. CS VEHICLE IS HESITATIN				A3	2	PT C&C			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T3C	T	F	F	T	T	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#1209	5.0E+212	12	12-Mar-12	4337	5405.35	5600.28	IN	SC	IDS P0430 BANK 2 BELOW THRES. PERP TSB 12 2 0. CUSTOMER STATES CK				A4	2	PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T3C	T	F	F	T	T	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#1209	RECALEM	24	20-Mar-12	1990	5405.35	5400.08	IN	MO	PERFORMED DIAG. LIGHT ON Y P0430 CATALYST CHECK ENGINE LIGHT ON				A4	2	PT C&C		
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFWWE1T2C	T	F	F	T	T	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#1209	DIAG	1	14-Mar-12	4094	80.00	338.58	IN	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE				A2	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1T7C	T	F	F	T	T	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#1209	RECALEM	24	23-Mar-12	1344	80.00	346.86	ON	BC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON				A4	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	1-Feb-12	22-Feb-12	CHAMPION FORD	#1209	RECALEM	24	20-Mar-12	4984	80.00	335.14	TX	NO MIL. PERFORMED KOEC TEST NO DTC REPROG. CHECK ENGINE LIGHT ON				A4	2	PT MALFUNCTION			
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T2C	T	F	F	T	T	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#1209	RECALEM	24	22-Mar-12	9702	80.00	331.85	IN	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE				A3	2	PT C&C		
COP	ENGINE	N/A	2012	1FFWWE1T8C	T	F	F	T	T	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#1209	12029	C	12-Mar-12	676	586.99	3237.63	23	ON	EEC TEST P0303 KOEC P CONNECTORS OK REFLASH CHECK ENGINE LIGHT ON				A1	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T3C	T	F	F	T	T	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#1209	12029	C	23-Mar-12	5814	373.90	1177.30	IN	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				A4	2	PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T2C	T	F	F	T	T	22-Dec-11	23-Jan-12	BENNETT FORD	#1209	12029	C	22-Mar-12	9702	598.67	4103.13	IN	SC	KOEC PASS KOER PASS KOEC P0303. PPT TEST. DIAG CHECK ENGINE LI				A4	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T4C	T	F	F	T	T	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#1209	RECALEM	24	16-Mar-12	1286	5485.43	5571.53	IN	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA				A3	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T3C	T	F	F	T	T	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#1209	RECALEM	24	26-Mar-12	1628	80.00	326.54	IN	PA	COMPUTER TESTED SYSTEM CODE P0304. PERFORM CUSTOMER ENGINE LI				A3	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T6C	T	F	F	T	T	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#1209	RECALEM	24	24-Mar-12	978	80.00	311.84	IN	AR	S78 REPROGRAM PCM. PULLED CODES. P0300. CS C&C. CAME ON WHILE				A3	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#1209	RECALEM	24	21-Mar-12	1050	80.00	332.32	IN	MO	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM CUSTOMER STATES SER				A3	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TXC	T	F	F	T	T	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#1209	RECALEM	24	22-Mar-12	4593	80.00	335.18	IN	WA	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL				A3	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	8-Feb-12	10-Feb-12	GATEWAY MOTORS, INC.	#1209	RECALEM	24	18-Mar-12	4953	80.00	335.14	IN	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				A3	2	PT C&C		
COP	ENGINE	N/A	2012	1FFWWE1T1C	T	F	F	T	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1209	C	22-Mar-12	8558	846.05	9112.03	18	IN	UT	VERIFIED CONCERN. F01 CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				A3	2	PT C&C		
COP	ENGINE	N/A	2012	1FFWWE1T8C	T	F	F	T	T	20-Dec-11	17-Feb-12	R & S MOTORS, INC.	#1209	C	22-Mar-12	29	558.58	1108.92	IN	MN	CHECKED OUT. RAN SELF TEST AND FOUND LY4 (VEHICLE HAS A MISFIRE)				A3	2	PT C&C			
SPARK PLUGS	ENGINE	N/A	2012	1FFWWE1T8C	T	F	F	T	T	17-Feb-12	17-Feb-12	BIWICK MOTOR INC.	#1209	C	22-Mar-12	29	844.05	1108.92	IN	TX	RUN DIAGNOSIS. KOEC PASS. GO TO P1111 TEST. CK TRUCK STATES				A3	2	PT C&C			
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1T3C	T	F	F	T	T	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#1209	12405	C	22-Feb-12	0	53	65.05	1150.80	13	IN	AB	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CELL LIGHT				A4	2	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1T3C	T	F	F	T	T	10-Feb-12		ROBIN FORD SALES LTD.	#1209	NPP	22-Feb-12	462	30.00	362.48	IN	MB	NO CODES. TSB 12 2 10 FOUND L1 BANK MISSE. ENG LAMP CAME ON DU				A4	2	PT C&C			
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWWE1T3C	T	F	F	T	T	17-Feb-12		PHIL LONG FORD SALES LTD.	#1209	NPP	22-Feb-12	462	30.00	362.48	IN	TX	PERFORM SELF TEST. PERFORMED PERIODIC ENGINE CHECK AND				A4	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T1C	T	F	F	T	T	22-Nov-11	16-Dec-11	PALM COAST FORD	#1209	RECALEM	24	20-Mar-12	4894	80.00	336.73	IN	FL	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				A3	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1TXC	T	F	F	T	T	27-Nov-11	15-Dec-11	RICKART FORD	#1209	RECALEM	24	24-Mar-12	3872	90.00	334.73	IN	OH	PERF SELF TEST. P0301 CHECKED OASIS. REWAS RETURNER STATES THA				A3	2	PT C&C		
TSB REFLASH	PT C&C	CB185008	2012	1FFWWE1T8C	T	F	F	T	T	10-Feb-12	10-Feb-12	COURTESY FORD INC.	#1209	RECALEM	24	24-Mar-12	4953	80.00	335.14	IN	VA	TEST DROVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON AT 04 SUB				A3	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#1209	RECALEM	24	26-Mar-12	5488	80.00	332.60	IN	MN	DO SELF TEST. CHECK OASIS. FINE TSB 12 02 10. CS THAT TRUCK WILL				A3	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	9-Nov-11	6-Feb-12	HENDERSON FORD	#1209	RECALEM	24	27-Mar-12	1457	90.00	332.04	IN	NY	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CU				A4	2	TRANSMISSION		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T8C	T	F	F	T	T	14-Feb-12	14-Feb-12	WAYNE FORD SALES LTD.	#1209	RECALEM	24	27-Mar-12	1457	90.00	332.04	IN	ND	DIAG CONCERN. STEERING AND ACCELERATION WHEN QUICK ACCEL				A4	2	TRANSMISSION		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T1C	T	F	F	T	T	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#1209	RECALEM	24	23-Mar-12	3345	80.00	340.08	IN	CO	REPROGRAM PCM PER TUPMUTER TO LEARN THE CUSTOMER REPORTS OF				A3	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LTD.	#1209	RECALEM	24	28-Mar-12	1571	80.00	336.11	IN	PA	CHECK ENGINE LIGHT ON. ENGINE MESSAGES AND SERVICE ENGINE WARNIN				A3	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFWWE1T4C	T	F	F	T	T	4-Jan-12	29-Mar-12	TEAGUE FORD, L.L.C.	#1209	RECALEM	24	28-Mar-12	1687	80.00	338.89	IN	AR	EEC TEST. CODE P0300. PERFORM RELATIVE COM. ENGINE MESS. AND				A3	2	PT C&C		
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFWWE1T8C	T	F	F	T	T	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#1209	5F953	B	14-Mar-12	2160	1143.56	3602.46	5	IN	VA	EEC TEST UPDATE MISFIRE AND TO FAIL. REMOVE UJST STATES VEHICLE				A3	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWWE1T8C	T	F	F	T	T	6-Jan-12	26-Jan-12	CHUCK SPAETH FORD INC.	#1209	RECALEM	24	16-Mar-12	2892	5405.35												





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION		
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ET1C	T	F	F	17-Feb-12	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1258	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#EECT TEST NO CODES, NO TSBIS OR SMIS, NO IN-CUSTOMER STATES CHE	#1258	V52	PT & C
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC	T	F	F	23-Feb-12	15-Feb-12	23-Feb-12	PITTSBURG FORD	#3224	RECALEM	#3224	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	#CHECKED CK CODES, NO TSBIS FOUND TSB 12 12 CUSTOMER STATES CHE	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T	F	F	9-Jan-12	1-Dec-11	9-Jan-12	RYAN FORD	#1258	RECALEM	#1258	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	#TX VERIFIED CUSTOMERS CTR TRIM TABLES AND CL-C CHECK ENGINE LIGHT	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX	T	F	F	18-Feb-12	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#1258	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	#ROADTEST AND COULD NOTIFY REPAIR-CUSTOMER STATES THE	#1258	V52	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4	T	F	F	27-Jan-12	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1258	RECALEM	#1258	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	#IL DIAG REPROGRAM PCM PER TSB 12 12 10 CUSTOMER STATES THE	#1258	V29	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETX	T	F	F	11-Nov-11	11-Nov-11	11-Nov-11	RIDGEWOOD FORD SALES LIMITED	#1258	NPF	#1258	20-Apr-12	1	6	\$66.99	\$171.69	1	GA	#ECC TEST CODE P0305 REPROGRAM IGNITION DIAG-CUSTOMER FOR ROUGH RUN	#1258	V14	PT & C
FUEL INJECTOR	ENGINE	C03F004	2012	1FTFW1ET2	T	F	F	25-Jan-12	3-Jan-12	25-Jan-12	DIETHL FORD	#1258	NPF	#1258	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	#TEST DRIVE INTERMITTENT BETWEEN PCM PIN A AND IN-CUSTOMER STATES CHE	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	T	F	F	12-Apr-12	10-Mar-12	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1258	DIAG	#1258	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	#ON VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	T	F	F	12-Apr-12	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1258	DIAG	#1258	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	#SC CHECKED CONCERN CHECKED FOR CODES ALL WHILE DRIVING VEHICLE	#1258	V52	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3	T	F	F	19-Mar-12	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1258	NPF	#1258	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	#ON IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY-CUSTOMER STATES THE	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T	F	F	26-Mar-12	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1258	5.00E-212	#1258	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	#ID CHECKED CK ENG LAMP ON CODE P0306 PERFORM DIAGNOSTICS	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T	F	F	28-Feb-12	13-Feb-12	28-Feb-12	NORTHSHORE FORD	#1258	RECALEM	#1258	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	#TX VERIFY OWNER CONCERN, CHECK FOR DTCS, P0306 OWNER STATES REF	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4	T	F	F	4-Feb-12	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1258	RECALEM	#1258	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	#OK CHECK OUT TEST ECC S/M CALIBR PER TSB 12 12 10 C.CEL ON DRIVES GR	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T	F	F	9-Apr-12	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#1258	RECALEM	#1258	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	#MS CODE P0306 P0300 RSB #12 02 10 CUSTOMER STATES THE	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	25-Feb-12	28-Nov-11	25-Feb-12	ARROW FORD, INC.	#1258	RECALEM	#1258	9-Apr-12	2	3764	\$0.00	\$37.76	0	GA	#TX REPROGRAM PCM PERFORMED TSB 12 12 10 REPROGRAM-CUSTOMER STATES WH	#1258	V52	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T	F	F	30-Jan-12	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1258	RECALEM	#1258	19-Apr-12	2	6444	\$0.00	\$33.50	0	GA	#ON ND CHECKED ECC REFLASH PCM PER TSB 12 12 10 CHECK FOR SURGE M	#1258	V52	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	28-Dec-11	1-Dec-11	28-Dec-11	KEN KNAPP FORD SALES LTD	#1258	RECALEM	#1258	30-Apr-12	-1	5031	\$0.00	\$36.63	0	GA	#ON VERIFIED CUSTOMER CONCERN, TSB 12 02 05 APPLICATES ENGINE M	#1258	V52	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	28-Dec-11	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1258	RECALEM	#1258	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	#ON UPDATE PCM PER TSB 12 12 10 VERIFY ENGINE S/CUST STATES WHEN CL	#1258	V52	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5	T	F	F	17-Feb-12	17-Feb-12	17-Feb-12	ALBI FORD LINCOLN JULIETTE INC.	#1258	12405	#1258	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	#GC #0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE C	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	C05D507	2012	1FTFW1ETX	T	F	F	13-Apr-12	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#1258	24-Apr-12	1	1653	\$0.00	\$139.18	2	GA	#ON DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	C0R4009	2012	1FTFW1ET2	T	F	F	28-Mar-12	19-Nov-11	28-Mar-12	ALBI FORD LINCOLN SALES LT	#1258	DIAG	#1258	24-Apr-12	1	1653	\$0.00	\$139.18	2	GA	#ON DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4	T	F	F	31-Dec-11	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1258	5.00E-212	#1258	11-Apr-12	2	8594	\$426.12	\$532.37	1	GA	#IL #TST ECC, CODE P0403, REPLACE CAT CONVERTER, C/SERVICE ENGINE SO	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T	F	F	10-Feb-12	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1258	RECALEM	#1258	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#CA CONVERTER FAULTED CHECK TEST CODE P0403, REPLACE CUSTOMER STATES INC	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T	F	F	15-Feb-12	17-Jan-12	15-Feb-12	AWKS FORD CORPORATION	#1258	RECALEM	#1258	11-Apr-12	2	8013	\$405.35	\$521.18	1	GA	#CA CONVERTER FAULTED CHECK TEST CODE P0403, REPLACE CUSTOMER STATES INC	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4	T	F	F	17-Mar-12	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1258	RECALEM	#1258	18-Apr-12	2	2968	\$0.00	\$38.88	0	GA	#ON WA #ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THE	#1258	V52	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9	T	F	F	5-Apr-12	22-Nov-11	5-Apr-12	WADE FORD, INC.	#1258	RECALEM	#1258	20-Apr-12	1	3044	\$0.00	\$38.88	0	GA	#ON TST DRIVE, VERIFY CONCORCK OASIS PERFORM WHEN ON CRUISE CONT	#1258	V44	PT & MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	12-Jan-12	23-Jan-12	12-Jan-12	HINSEVELL FORD CO	#1258	RECALEM	#1258	16-Apr-12	3	3978	\$0.00	\$32.65	0	GA	#ON TST CAME ON AND STARTED FLASHING, STOP AND CUSTOMER STATES THE	#1258	V52	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T	F	F	12-Jan-12	23-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CO	#1258	RECALEM	#1258	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	#ON MI #concern could not be verified, ecc diagnosis, pass, che	#1258	V52	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T	F	F	26-Mar-12	17-Dec-11	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#1258	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	#ON KS #CKO CODES NONE PRESENT, CKO OASIS AND FUL CHECK FOR MISFIRE WH	#1258	V52	PT & C
COP	ENGINE	C0TDB007	2012	1FTFW1ETX	T	F	F	14-Mar-12	25-Jan-12	14-Mar-12	RYAN FORD	#1258	12029	#1258	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	#ON PA #USED DIS, PULLED DOES, OK APPROVAL CODE P CUSTOMER STATES CHE	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2	T	F	F	8-Feb-12	24-Feb-12	8-Feb-12	SHERWOOD FORD	#1258	12029	#1258	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	#ON AB #PERFORM TSB REPROGRAM TKN COIL AND PLUG DIAG AND REPORT EN	#1258	V52	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET1C	T	F	F	6-Feb-12	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1258	5.00E-212	#1258	5-Apr-12	2	3500	\$413.00	\$515.07	1	GA	#ON TX #KOD P1119, NO CODES, REPLACE LEFT CUSTOMER STATES THE	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET1C	T	F	F	6-Feb-12	9-Jan-12	6-Feb-12	VANCE COUNTRY FORD	#1258	5.00E-212	#1258	5-Apr-12	2	3500	\$413.00	\$515.07	1	GA	#ON OK #VERIFIED CONCERN PERF IDS DIAGDATA DISPLAY, CUST STATES CHK ENG L	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	14-Feb-12	17-Feb-12	14-Feb-12	VERN DIEZEL FORD LINCOLN	#1258	RECALEM	#1258	23-Mar-12	2	2958	\$405.35	\$479.65	1	GA	#ON SD #PERFORMED DIAG, P0306, PERFORM PPTS, REPLACE OUT LACK OF POW	#1258	V52	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	14-Feb-12	17-Feb-12	14-Feb-12	BOBBER FORD SALES, INC.	#1258	RECALEM	#1258	23-Mar-12	2	2958	\$405.35	\$479.65	1	GA	#ON SD #PERFORMED DIAG, P0306, PERFORM PPTS, REPLACE OUT LACK OF POW	#1258	V52	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T	F	F	9-Feb-12	6-Mar-12	9-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#1258	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	#ON MO #TSB 12 02 10 TEST DRIVEABILITY CONCERN, CUST REPORTS DRIVING	#1258	V49	PT & TRANSMISSION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T	F	F	6-Dec-11	17-Dec-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#1258	RECALEM	#1258	23-Apr-12	4	3241	\$0.00	\$45.73	0	GA	#ON AB #PERFORMED TSB 12 12 10, NO CODES IN PCM, HOW UNDER ACCELERATION	#1258	V52	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T	F	F	31-Dec-11	21-Nov-11	31-Dec-11	BERNARD FORD	#1258	RECALEM	#1258	24-Apr-12	4	3213	\$0.00	\$34.27	0	GA	#ON OH #PROGRAMMING IS CALIBR, REPROGRAM PCM PLATES SEE LIGHT CALIBR	#1258	V52	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2	T	F	F	29-Feb-12	6-Feb-12	29-Feb-12	ASHIE NO HANGERS, INC.	#1258	RECALEM	#1258	23-Apr-12	2	3869	\$0.00	\$38.69	0	GA	#ON NC #TEST DROVE NO MISS FUEL TEST DROVE WITH C/S, CUSTOMER HAS EN	#1258	V52	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX	T	F	F	23-Feb-12	2-Feb-12	23-Feb-12	PALM BAY FORD	#1258	RECALEM	#1258	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	#ON FL #COMPLETED DIAG FORD P0306 P0306 MISS FIRE, CUSTOMER STATES, CHE	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	15-Feb-12	15-Jan-12	15-Feb-12	WASCASSET FORD, INC.	#1258	RECALEM	#1258	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	#ON ME #ECC TESTED SYSTEM CODE P0304 FOUND SSM 24 CEL, STARTED FLASHING	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	15-Feb-12	2-Dec-11	15-Feb-12	ROLING FORD, INC.	#1258	RECALEM	#1258	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	#ON GA #CHECKED FOR DTCS, DROVE VEHICLE TWICE, CUSTOMER CONCERN	#1258	V44	PT & MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	31-Mar-12	13-Dec-11	31-Mar-12	SCOTT FORD	#1258	RECALEM	#1258	24-Apr-12	1	2326	\$0.00	\$25.89	0	GA	#ON WV #REPROGRAM AS PER TSB 12 12 10 CUSTOMER STATES THE	#1258	V52	PT & C
DIAG - MISFIRE	ENGINE	C0YB1004	2012	1FTFW1ET2	T	F	F	10-Apr-12	27-Mar-12	10-Apr-12	TUSKET SALES & SERVICE LTD	#1258	NPF	#1258	25-Apr-12	1	1188	\$0							



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function								
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AJ	8-Feb-12	5-Apr-12	CHEBUO FORD SALES INC	#202	5.00E+212	27-Apr-12	1	3787	3282.57	3353.42	13	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	A	300A	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AJ	30-Jan-12	7-Apr-12	FORD OF AUGUSTA, INC	#202	RECALEM	24	6756	5449.31	5490.49	11	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER CHECK ENGINE LIGHT ON	A	300A	V29	04	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AJ	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	#202	RECALEM	24	4692	50.00	50.00	0	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE CUSTOMER COMPLAINT	A	300A	V29	04	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AJ	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CADILLAC	#202	RECALEM	24	27-Apr-12	1	2366	50.00	50.00	0	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVERTER CHECK ENGINE LIGHT ON	A	300A	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	4-Jan-12	26-Jan-12	MELODY MOTORS LTD	#202	RECALEM	24	24-Apr-12	3	7305	50.00	50.00	0	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS ENGINE LIGHT ON, RUN	A	300A	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#202	RECALEM	24	27-Apr-12	2	2083	50.00	533.37	0	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUND CUSTOMER STATES CHE	A	300A	V40	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	11-Mar-12	2-Apr-12	YARMON FORD, INC	#202	RECALEM	24	13-Apr-12	1	1354	50.00	50.00	0	MI	PERFORM TSB 12 2 TO WPI	A	300A	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	1-Feb-12	22-Feb-12	SOERENS FORD, INC	#202	RECALEM	24	14-Apr-12	2	3955	50.00	537.02	0	WA	SCANNED DTCs P0305 P0316 REPROGRAM PCM P C S CHECK ENGINE LIGHT	A	300A	V29	04	PT C&C
COP	ENGINE	CSD3008	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	17-Dec-11	13-Mar-12	CHAMBERLAIN	#202	RECALEM	24	30-Apr-12	3	3321	584.05	1160.70	1	TX	FAIL ON RETRIEVED CONTINENTAL COMP. TEST	A	300A	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E100K	T8F6	F	B	A	T	K	1C3	AF	13-Jan-12	3-Feb-12	CITY FORD SALES LTD	#202	5.00E+212	27-Apr-12	1	6039	3819.88	10200.03	232	AB	TECH B054 REPLACE RIG ADDON AS PER BH RRP	A	300A	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	7-Nov-11	25-Apr-12	ROBERTS MOTORS, INC	#202	RECALEM	24	27-Apr-12	1	678	5434.31	5536.21	11	NS	CHECK FOR CODES HAD P0430 CHECKED OASIS CHECK ENGINE LIGHT ON	A	300A	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AJ	10-Jan-12	25-Jan-12	MT. CRAIG FORD, INC	#202	RECALEM	24	18-Apr-12	3	5372	5405.35	5476.76	11	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO WPI CHECK ENGINE LIGHT ON	A	300A	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AJ	8-Dec-11	20-Feb-12	NORTHSHORE	#202	RECALEM	24	28-Apr-12	3	10472	5405.35	5490.26	11	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VET	A	300A	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	18-Dec-11	25-Feb-12	HILLCREST FORD LINCOLN	#202	RECALEM	24	27-Apr-12	3	7622	5405.35	5494.38	11	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P0305, C CEL JUST CAME ON	A	300A	V29	04	PT C&C
TSB REFLASH	PT C&C	CSD2008	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	22-Jan-12	23-Mar-12	MARSHAL HIZE FORD, INC	#202	RECALEM	24	28-Apr-12	2	3430	50.00	555.59	0	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P0309 OWNER STATES 3 DAYS	A	300A	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AJ	2-Feb-12	24-Feb-12	MARVYVILLE FORD	#202	RECALEM	24	26-Apr-12	3	6065	50.00	538.41	0	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI CUSTOMER STATES CHE	A	300A	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E100K	T8F6	F	B	A	T	K	1C3	AJ	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTLEY, FORD	#202	RECALEM	24	25-Apr-12	1	56	50.00	538.00	0	IL	VERIFY CONCERN OF CAT CALIBRATION, ROK CUSTOMER LIGHT ON RUNS	A	300A	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AJ	25-Oct-11	30-Dec-11	DAVIS STANLEY FORD	#202	RECALEM	24	30-Apr-12	5	11497	50.00	535.14	0	OK	PCM CALIBRATION, PERFORM TSB 12 2 TO WPI	A	300A	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AJ	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	#202	RECALEM	24	30-Apr-12	3	10121	50.00	538.33	0	ND	CODE 4 - VERIFY C/C ENG LIGHT ON, KOEO PASS, C PERFORM CHECK ENGINE	A	300A	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC	#202	RECALEM	24	7-Apr-12	1	5162	50.00	538.69	0	NS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210	A	300A	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	25-Oct-11	30-Dec-11	ROBERTS MOTORS, INC	#202	RECALEM	24	30-Apr-12	5	5118	50.00	537.14	0	TX	CHECK ENGINE LIGHT ON, RUNS ROK, RETRIEVE CHECK ENGINE LIGHT ON	A	300A	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	30-Jan-12	3-Feb-12	MONROE FORD INC	#202	RECALEM	24	30-Apr-12	3	5789	50.00	535.65	0	OH	OPERATION 120210A.0.4 RUN OASIS TSB 12 2 TO WPI	A	300A	V40	04	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AJ	24-Feb-12	5-Apr-12	MELODY MOTORS LTD	#202	RECALEM	24	2-May-12	1	2805	561.70	1357.77	10	NS	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P0308 CHECK OUT engine light on	A	300A	V29	04	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	27-Feb-12	9-Mar-12	BISSON MOTOR COMPANY	#202	12A6800	30	30-Apr-12	2	2758	50.00	547.27	0	MT	PERFORMED IDS SELF TEST THIS TIME, CS DRIVING IN RAIN W/ET	A	300A	V44	04	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	13-Feb-12	8-Mar-12	WARREN FORD, INC	#202	DIAG	28	7242	50.00	566.04	0	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN CHECK ENGINE LIGHT IS	A	300A	V29	04	PT C&C		
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	17-Dec-11	23-Feb-12	AL PIEMONTE'S HOT HO'S FD, INC	#202	DIAG	28	7242	50.00	567.77	0	TX	EEC TEST P0308, PERFORMED TSB 12 2 TO WPI, CUSTOMER BLANKS	A	300A	V29	04	PT C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	19-Jan-12	7-Feb-12	HEISER FORD LINCOLN	#202	DIAG	28	7242	50.00	549.38	0	WA	EEC TEST P0301, P0304 MISFIRES CYL #1 AND 4P0 CHECK FOR CAUSE OF A	A	300A	V29	04	PT C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	12-Dec-11	23-Feb-12	HEISER FORD LINCOLN	#202	DIAG	28	7242	50.00	549.38	0	WA	EEC TEST P0301, P0304 MISFIRES CYL #1 AND 4P0 CHECK FOR CAUSE OF A	A	300A	V29	04	PT C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	19-Jan-12	7-Feb-12	TOUTER OUTALET, INC	#202	DIAG	28	7242	50.00	541.85	0	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINEERS CHECK ENGINE LIGHT ON	A	300A	V29	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	8-Nov-11	13-Dec-11	FORD OF SLEEVILLE	#202	RECALEM	24	26-Apr-12	1	17627	5405.35	5480.84	11	LA	TESTED SYSTEM, REPLACED CONVERTER AND UR RUNNING BAD, SPUTTER	A	300A	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	24-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#202	RECALEM	24	13-May-12	2	4522	50.00	551.51	0	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS TIME, CHECK ENGINE LIGHT ON	A	300A	V29	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	28-Feb-12	7-Apr-12	SHILOH FALLS FORD LINCOLN	#202	RECALEM	24	7-May-12	2	9666	504.65	5203.96	12	SD	TEST EEC SYSTEM P0301 OK	A	300A	V29	04	PT C&C
COP	ENGINE	N/A	2012	1FTFX1E100K	T8F6	F	B	A	T	K	1C3	AJ	28-Feb-12	7-Apr-12	SHERWOOD FORD	#202	RECALEM	24	4-May-12	1	867	561.70	5204.59	12	AB	EEC TEST CODE P0302, PERFORMED PINPOINTING DIAGNOSIS AND REPORT ON	A	300A	V29	04	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	13-Feb-12	23-Mar-12	REYNOLDS MOTOR COMPANY	#202	DIAG	28	7242	50.00	567.77	0	TX	SCAN FOR CODES, TESTED FOR NOW, CUSTOMER STATES THE	A	300A	V29	04	PT C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	#202	DIAG	28	30-Apr-12	2	3217	50.00	551.40	0	NS	NON-ENGINE, ETC AT THIS TIME, CHECK ENGINE LIGHT ON	A	300A	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	14-Dec-11	18-Jan-12	RICHPORT FORD LINCOLN LTD	#202	5.00E+212	7-May-12	4	5899	5293.51	5489.23	270	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME REPAIR FOR CHECK EN	A	300A	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	5-Feb-12	15-Mar-12	ROWER FORD SALES, INC	#202	5.00E+212	7-May-12	4	5899	5297.71	5509.78	11	TX	CONFIRM CHECK ENGINE, TO FIND IT HAS COME REPAIR FOR CHECK EN	A	300A	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	10-Nov-11	20-Jan-12	HACIENDA FORD	#202	5.00E+212	7-May-12	4	5899	5297.71	5509.78	11	TX	VERIFIED CONCERN, FORD AND REPROGRAMMED P C S THAT SET LIGHT IS ON	A	300A	V29	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1FTFW1E100K	T8F6	F	B	A	T	K	1C3	AF	27-Feb-12	14-Mar-12	TRILAKES FORD	#202	5.00E+212	7-May-12	2	4702	550.44	5652.34	2	MO	WTS 5212 CAT CONV FACT HISTORY ID #05571, C/S VERT C/C ENG LIGHT ON	A	300A	V29	04	PT C&C	
DIAG - MISFIRE	ENGINE	N																													

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE ID	LINE	ENGINE	CHASSIS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E4C	TFF	F	414	TWK	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#	RECALL	24-4	9-May-12	2	6589	\$434.31	\$516.10	1	TX	REPALCE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE ON ENG	#	414	V2	PT	MAJUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#	RECALL	24-4	1-May-12	2	3667	\$293.51	\$390.84	1	TX	REPALCE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE ON ENG	#	414	V2	PT	MAJUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#	RECALL	24-4	9-May-12	1	3659	\$413.00	\$468.37	1	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE MIL LITE	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E4C	TFF	F	414	TWK	TC3	AF	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	#	RECALL	24-4	4-May-12	2	2074	\$0.00	\$315.05	0	TX	VERIFY CONCERN KEOE SSM 22225 LEAD TO TSB	CUSTOMER STATES MIL LITE ON ENG	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E2C	TFF	F	414	TWK	TC3	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#	RECALL	24-4	11-May-12	2	2134	\$0.00	\$389.48	0	TX	VERIFY CONCERN OF OVER SPEED CONDITION	ELECTRICAL CONCERN	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AJ	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#	RECALL	24-4	23-Apr-12	3	1781	\$0.00	\$34.83	0	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E3C	TFF	F	414	TWK	TC3	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#	RECALL	24-4	3-May-12	1	833	\$0.00	\$0.00	0	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E9C	TFF	F	414	TWK	TC3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#	RECALL	24-4	7-May-12	2	1423	\$0.00	\$27.97	0	WI	TSB 12 01 20 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT IS ON	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	15-Feb-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#	RECALL	24-4	9-May-12	2	2172	\$0.00	\$0.00	0	TX	DIAG ENGINE LIGHT ON, RETRIEVED DTC P03	ENGINE SERVICE ENGINE	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E1C	TFF	F	414	TWK	TC3	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	RECALL	24-4	11-May-12	1	1685	\$0.00	\$42.05	0	TX	SELF TEST P0303, CHECK OASIS, FOUND SSM	22222 CHECK CAUSE OF ENGINE	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E6C	TFF	F	414	TWK	TC3	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECALL	24-4	10-May-12	3	6600	\$0.00	\$27.96	0	TX	TECHNICIAN REFERENCED TSB# 12 2 10 AND	REPROGRAMMED PCM PER	#	414	V2	PT	MAJUNCTION
COP	ENGINE	CEHC0038	2012	11FFW1E1C	TFF	F	414	TWK	TC3	AJ	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECALL	24-4	8-May-12	1	784	\$84.05	\$142.25	2	TX	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUST STATES VEHICLE IS	#	414	V2	PT	MAJUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E9C	TFF	F	414	TWK	TC3	AJ	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#	RECALL	24-4	15-May-12	4	11781	\$58.88	\$113.41	1	TX	VERIFY CONCERN AND WED COLD NOW MISFIRE	CHECK ENGINE LIGHT IS ON	#	414	V2	PT	MAJUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E6C	TFF	F	414	TWK	TC3	AF	22-Mar-12	2-Apr-12	BARBLE FORD, INC.	#	DIAG	24-4	14-May-12	2	3430	\$0.00	\$118.18	1	TX	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TELL MIS	#	414	V2	PT	MAJUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E1C	TFF	F	414	TWK	TC3	AF	14-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#	DIAG	24-4	2-May-12	2	1428	\$0.00	\$15.28	0	TX	CK ENG LIGHT ON PERFORM EEC TEST WITH	IDS, CUSTOMER CLAIMS VEH	#	414	V2	PT	MAJUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E1C	TFF	F	414	TWK	TC3	AF	17-Feb-12	8-Mar-12	TERRERONE FORD	#	DIAG	24-4	15-May-12	3	5833	\$0.00	\$27.97	0	TX	EEC TEST NO CODES IN BASIS AND NO	MESSAGE, CUSTOMER STATES WAS	#	414	V2	PT	MAJUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	28-Feb-12	6-Mar-12	SCOTT FORD	#	DIAG	24-4	9-May-12	3	3947	\$0.00	\$46.50	1	TX	SCAN FOR CODES, RETRIEVED P0308, ROAD	TEST ON WEAK, W/CK DOWN	#	414	V2	PT	MAJUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E3C	TFF	F	414	TWK	TC3	AJ	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#	DIAG	24-4	9-May-12	1	1579	\$0.00	\$54.25	1	TX	PERFORMED EEA, EEC TO REPAIRS ARE TO	BE AT FAC, CYS CR ENG LAMP	#	414	V2	PT	MAJUNCTION
DIAG - MISFIRE	ENGINE	CEHB0008	2012	11FFW1E1C	TFF	F	414	TWK	TC3	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	DIAG	24-4	8-May-12	1	571	\$0.00	\$155.61	2	TX	VERIFY CONCERN P0308, REPAIR PRESSURE	SYSTEM STATES THE MIL	#	414	V2	PT	MAJUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E8C	TFF	F	414	TWK	TC3	AJ	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECALL	24-4	5-OCT-12	1	1428	\$48.35	\$225.33	1	TX	EEC TESTED, RAN KOE, KOE, FOUND CODE	P0308, CUSTOMER STATES THE	#	414	V2	PT	MAJUNCTION
CATALYTIC CONVERTER	EXHAUST	CDXAS011	2012	11FFW1E8C	TFF	F	414	TWK	TC3	AJ	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#	RECALL	24-4	24-Apr-12	2	4844	\$397.71	\$488.88	1	TX	VERIFY CONCERN LIGHT, BUT THE UPDATE TO	THE CHECK ENGINE LIGHT IS	#	414	V2	PT	MAJUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#	RECALL	24-4	28-Apr-12	3	9884	\$405.35	\$483.30	1	TX	VERIFY CONCERN, EEC TEST, P0430, TSB	12 02 CUSTOMER STATES CHE	#	414	V2	PT	MAJUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AJ	31-Jan-12	3-Feb-12	GERBER FORD	#	RECALL	24-4	11-May-12	4	8538	\$449.87	\$533.80	1	TX	VERIFY CONCERN, EEC TEST, P0308, TSB	12 02 CUSTOMER STATES THE	#	414	V2	PT	MAJUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E1C	TFF	F	414	TWK	TC3	AJ	11-Jan-12	27-Jan-12	LONGMONT FORD	#	RECALL	24-4	7-May-12	4	8333	\$405.35	\$503.44	1	TX	DIAGNOSE, P0430, EFFICIENCY BANK	REPAIR, CONCERN	#	414	V2	PT	MAJUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AJ	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#	RECALL	24-4	10-May-12	4	1743	\$397.71	\$488.88	1	TX	RECALL, EEC, EEC TEST, P0430, REPROGRAM	PCM, EEC, CUSTOMER STATES	#	414	V2	PT	MAJUNCTION
CAT - P0308	PT C&C	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	17-Jan-12	3-Feb-12	GERBER FORD	#	RECALL	24-4	11-May-12	2	8127	\$0.00	\$23.98	0	TX	SCAN TEST KOE, KOE, REPEAT NO CODES	CUSTOMER STATES CHE	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	CEGP317	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	1-1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#	RECALL	24-4	11-May-12	2	6282	\$0.00	\$0.00	0	TX	VERIFY CONCERN CHECKED OASIS, FOUND	AND REPROGRAM, (customer	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	27-Jan-12	19-Apr-12	DAYTON FORD	#	RECALL	24-4	14-May-12	1	2588	\$0.00	\$35.20	0	TX	CHECK DTC, CODE PASS AND REPROGRAM	THE TRUCK STATES WHILE	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	CEKCG007	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	13-Nov-11	19-Apr-12	ALBERTA FORD, INC.	#	RECALL	24-4	11-May-12	2	3022	\$0.00	\$36.32	0	TX	TEST STATES, CUSTOMER STATES	VEHICLE IS NOT	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	CEKCG008	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	#	RECALL	24-4	11-May-12	2	669	\$0.00	\$36.69	0	TX	PERFORMED TSB 12 2 10, REPROGRAMMED	PCM, C, TRUCK IS MISSING	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	13-Nov-11	24-Feb-12	ROBERSON FORD SALES, INC.	#	RECALL	24-4	10-May-12	3	3022	\$0.00	\$36.32	0	TX	VERIFY STUMBLE, MISFIRE, CONCERN NO	DTC'S, DRIVER REPORTS WHEN	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	13-Nov-11	24-Feb-12	ROBERSON FORD SALES, INC.	#	RECALL	24-4	10-May-12	3	3022	\$0.00	\$36.32	0	TX	VERIFY CONCERN, EEC TEST, P0111, CK	CHECK ENGINE LIGHT IS	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#	RECALL	24-4	15-May-12	3	6302	\$0.00	\$32.05	0	TX	VERIFY CHECK ENGINE LIGHT BY EEC TEST	KOES, CUST STATES CHECK	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	CEBFJ004	2012	11FFW1E4C	TFF	F	414	TWK	TC3	AJ	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	#	RECALL	24-4	15-May-12	4	10134	\$0.00	\$39.10	0	TX	M O 1024, RECALL, REPROGRAM PCM PER	TSB, CUSTOMER REQUEST T	#	414	V2	PT	MAJUNCTION
TSB REFLASH	PT C&C	CEBVB007	2012	11FFW1E8C	TFF	F	414	TWK	TC3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#	RECALL	24-4	22-May-12	1	1499	\$58.88	\$130.25	1	TX	VERIFY CONCERN, EEC TEST, P0308, TSB	12 02 CUSTOMER STATES VEH	#	414	V2	PT	MAJUNCTION
COP	ENGINE	NA	2012	11FFW1E8C	TFF	F	414	TWK	TC3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#	RECALL	24-4	22-May-12	1	1499	\$58.88	\$130.25	1	TX	VERIFY CONCERN, EEC TEST, P0308, TSB	12 02 CUSTOMER STATES VEH	#	414	V2	PT	MAJUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	6-Feb-12	26-Mar-12	LONG-LEWIS FORD, INC.	#	DIAG	24-4	18-May-12	2	6201	\$60.35	\$161.48	1	TX	CK COIL PLUG FAILURE, REPAIR, SELF	TEST, P0308, CUSTOMER	#	414	V2	PT	MAJUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	17-Feb-12	22-Feb-12	WOODRICK FORD LINCOLN LTD.	#	DIAG	24-4	10-May-12	2	2952	\$0.00	\$225.33	1	TX	VERIFY CONCERN, EEC TEST, P0308, TSB	12 02 CUSTOMER STATES THE	#	414	V2	PT	MAJUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	17-Feb-12	22-Feb-12	OZARK FORD LINCOLN	#	DIAG	24-4	17-May-12	4	7490	\$40.55	\$122.40	1	TX	M O KIDS TEST P0301, RAN CYL POWER	BALANCE, REPAIR, CUSTOMER	#	414	V2	PT	MAJUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	414	TWK	TC3	AF	4-Apr-12	22-Feb-12	SCOTCHBURN FORD, INC.	#	DIAG	24-4	12-May-12	3	4975	\$302.10	\$700.08	1	TX	EEC DIAG DTC P0303, SELF REPAIR	CODES, CUSTOMER STATES THE	#	414	V2	PT	MAJUNCTION
DIAG - MISFIRE	ENGINE	NA																												

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PLANT DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E6T2C	TFF	F	A	T	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	#12	9F593	B	17-May-12	2	3503	\$335.05	\$925.96	PA	PA	CHECKED AND PULLED VTDI NO. NO DTCS. D2L	CUST STATES ON COOLD	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T2C	TFF	F	A	T	6-Mar-12	26-Mar-12	TERRY ORTINSKY RAY FORD SALE	#24	12405	B	27-May-12	2	4796	\$0.00	\$311.00	PA	PA	SCANNED AND PULLED C AS IT WAS RUNNING. C2L	IS ON AND STARTED. C2L	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T2C	TFF	F	A	T	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#24	DIAG	B	22-May-12	2	2035	\$0.00	\$55.76	PA	BC	VERIFY CONCERN. EEC TRATEGES. RESET C	BOSS DOWN WHEN PAS	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1E1C2C	TFF	F	A	T	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	#24	DIAG	B	29-May-12	2	1686	\$0.00	\$91.61	PA	PA	RAN ALL TESTS ALL PAS OASIS. NFF	CND	UNDRIVER STATES THAT	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0K	TFF	F	A	T	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#24	5.0E212	E	24-May-12	3	7581	\$434.31	\$513.35	PA	IL	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0K	TFF	F	A	T	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	#24	RECALEM	B	9-May-12	4	16075	\$434.31	\$533.50	PA	GA	VERIFIED CHECK ENGINE RECAL EMMAHESIN 18	CUSTOMER STATES ENG	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0K	TFF	F	A	T	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	#24	RECAL	B	24-May-12	2	6116	\$0.00	\$0.00	PA	WA	TEST EEC AND P0306 RECAL AS PER TSB AND CLK	ENGINE LIGHT CAME ON	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0K	TFF	F	A	T	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	#24	RECALEM	B	24-May-12	6	10341	\$0.00	\$40.75	PA	OK	ROAD TEST CONFIRMED 5 OCM REPROGRAM MO	CUSTOMER WAS DRIVIN	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0K	TFF	F	A	T	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#24	RECALEM	B	18-May-12	2	6201	\$0.00	\$35.03	PA	AL	POW CAL AND COOL FUEL WELL. SEE JOE'S	REPAIR CHECK ENG LIGH	#1	V29	PT C&C	
COP	ENGINE	CEPA1002	2012	1FTFW1E1C0K	TFF	F	A	T	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	#24	12029	C	23-May-12	3	6597	\$72.09	\$108.71	PA	NY	XPERFORMED ROAD TEST WITH MISFIRE MONITOR	CUST STATES: ON ACC	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E6T2C	TFF	F	A	T	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#24	12029	C	23-May-12	3	3725	\$58.05	\$138.73	PA	TX	XEEC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENG LIGH	#1	V29	PT C&C	
COP	ENGINE	CEC2021	2012	1FTFW1E1C0K	TFF	F	A	T	9-Dec-11	28-Dec-11	MULLINAX FORD	#24	12029	C	25-May-12	6	9204	\$91.50	\$305.73	PA	FL	KINSTAL IDS P0306 RUN ERRS NO TESTS PPT	E29 CUST STATES CHECK	#1	V29	PT C&C	
COP	ENGINE	CEA1025	2012	1FTFW1E1C0K	TFF	F	A	T	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	#24	12029	C	29-May-12	2	8691	\$58.05	\$172.71	PA	TX	CK'ED OUT TO VERIFY CK INSPECT. NO VISIBLE	E29 CK ENG LIGHT ON	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E4C0K	TFF	F	A	T	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#24	12029	C	25-May-12	1	2181	\$68.99	\$238.91	PA	BC	CK'CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0K	TFF	F	A	T	8-Dec-11	28-Dec-11	KEN WILSON FORD INC.	#24	DIAG	B	30-May-12	6	9961	\$0.00	\$39.49	PA	NC	IDS TEST CODE P0306 OASIS CONTACT HISTORY	CLENT STATES YES	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T2C	TFF	F	A	T	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN OF	#24	DIAG	B	30-May-12	1	1352	\$0.00	\$42.10	PA	KY	TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES WHT	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0K	TFF	F	A	T	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#24	DIAG	B	30-May-12	2	2690	\$0.00	\$74.14	PA	MN	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0K	TFF	F	A	T	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	#24	NFF	B	29-May-12	2	1327	\$0.00	\$103.00	PA	AB	INSPECTED ADVISED CIL. Intercomer. then when	EEC CHECK ENGINE LITE	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0K	TFF	F	A	T	29-Mar-12	25-Apr-12	CHESTATE FORD	#24	RECALEM	B	17-May-12	1	2481	\$442.50	\$527.58	PA	GA	04 RECALEM PREFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E1C0K	TFF	F	A	T	14-Feb-12	13-Jan-12	JENSEN'S LEMARS FORD	#24	12029	C	25-May-12	5	15183	\$64.05	\$105.32	PA	IA	NO CODES. EEC TEST CODE P0305. REPLACED NUM	CHECK ENGINE LIGHT ON	#1	V29	PT C&C	
COP	ENGINE	CE4F004	2012	1FTFW1E1C0K	TFF	F	A	T	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#24	DIAG	B	28-May-12	3	5021	\$58.88	\$138.62	PA	NC	KXTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDR CUSTOMER STATES TH	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0K	TFF	F	A	T	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	#24	DIAG	B	23-May-12	3	5208	\$0.00	\$105.05	PA	SC	DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	A. S CHECK ENGINE LIGH	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0K	TFF	F	A	T	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#24	DIAG	B	28-May-12	2	1321	\$0.00	\$68.63	PA	NC	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT F	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0K	TFF	F	A	T	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#24	DIAG	B	11-May-12	1	1563	\$0.00	\$49.40	PA	IL	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0K	TFF	F	A	T	9-Mar-12	16-Mar-12	WATERTOWN FORD	#24	DIAG	B	29-May-12	3	3117	\$0.00	\$37.16	PA	SD	ROAD TEST VEHICLE RUN ON TEST CK REFFERED	CHECK ENGINE LIGHT ON	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEB00017	2012	1FTFW1E1C0K	TFF	F	A	T	14-Feb-12	12-Dec-11	SUNSHINE FORD LINCOLN, INC.	#24	RECALEM	B	8-May-12	1	1357	\$480.95	\$670.38	PA	KY	P0306 RAN OASIS LOCK. REPROGRAM MO	CUSTOMER STATES CK	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0K	TFF	F	A	T	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#24	RECALEM	B	15-May-12	1	2719	\$0.00	\$31.45	PA	TN	CC 04 BPM RECALEM	PERFORM CS	TRUCK SHAKING AND	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0K	TFF	F	A	T	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	#24	RECALEM	B	14-May-12	6	11420	\$0.00	\$27.22	PA	IA	NO CODES. CHECKED OASIS. PERFORMED TSB	IGNITION SURGES AND	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0K	TFF	F	A	T	19-Nov-11	12-Dec-11	MILLER FORD SALES	#24	RECALEM	B	14-May-12	6	11420	\$0.00	\$27.22	PA	IA	NO CODES. CHECKED OASIS. PERFORMED TSB	IGNITION SURGES AND	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E1C0K	TFF	F	A	T	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	#24	12029	C	29-May-12	4	4849	\$58.88	\$176.51	PA	TX	XPERFORM ROAD TEST TO CM AS AT LATEST CA	CUSTOMER STATES ENG	#1	V29	PT C&C	
COP	ENGINE	CE3C3009	2012	1FTFW1E1C0K	TFF	F	A	T	30-Jan-12	22-May-12	TOUSLEY FORD INC.	#24	12029	C	29-May-12	1	700	\$58.88	\$105.00	PA	MN	XPERFORM TEST AND DID NOT REMOVE RELATIVE	COMPRIS CHECK ENGINE LIGHT ON	#1	V29	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E1C0K	TFF	F	A	T	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#24	DIAG	B	24-May-12	2	5291	\$0.00	\$71.52	PA	OK	SPARK PLUGS. MONITOR EVERYTHING GOOD AT	THE CHECK ENGINE	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C0K	TFF	F	A	T	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#24	DIAG	B	24-May-12	2	5291	\$0.00	\$71.52	PA	OK	SPARK PLUGS. MONITOR EVERYTHING GOOD AT	THE CHECK ENGINE	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CEW9241	2012	1FTFW1E1C0K	TFF	F	A	T	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#24	DIAG	B	8-May-12	2	2186	\$0.00	\$102.18	PA	OK	SPARK PLUGS. MONITOR EVERYTHING GOOD AT	THE CHECK ENGINE	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CEW9240	2012	1FTFW1E1C0K	TFF	F	A	T	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#24	DIAG	B	8-May-12	2	2186	\$0.00	\$102.18	PA	OK	SPARK PLUGS. MONITOR EVERYTHING GOOD AT	THE CHECK ENGINE	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E1C0K	TFF	F	A	T	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#24	5.0E212	E	22-May-12	2	5462	\$413.00	\$513.38	PA	IA	DIAG EEC TEST PIPPOINT HT AND FOUND LEFT	CUST STATES CHECK EN	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1E1C0K	TFF	F	A	T	2-Mar-12	2-Apr-12	BILL KNIGHT FORD	#24	5.0E212	E	29-May-12	3	4853	\$397.71	\$484.82	PA	OK	DIAG EEC TEST PIPPOINT HT AND FOUND LEFT	CUST STATES CHECK EN	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0K	TFF	F	A	T	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	#24	5.0E212	E	22-May-12	2	5462	\$413.00	\$513.38	PA	IA	DIAG EEC TEST PIPPOINT HT AND FOUND LEFT	CUST STATES CHECK EN	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0K	TFF	F	A <td T																				
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0K	TFF	F	A	T	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	#24	RECALEM	B	23-May-12	3	3352	\$283.51	\$356.24	PA	NC	VERIFIED CONCERN. WITNESS LIGHT. CK NOW	CHECK ENGINE LIGHT ON	#1			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0K	TFF	F	A	T	9-Nov-11	19-Dec-11	DOUGLAS FORD SALES LTD.	#24	RECALEM	B	15-May-12	1	3923	\$283.51	\$356.35	PA	NC	REPLACED BANK CATALYTIC CONVERTER AS	PER REPAIR	#1			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C0K	TFF	F	A	T	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	#24	RECALEM	B	8-May-12	4	13688	\$283.51	\$407.37	PA	AB	INSPECTED FOR CEL LIGHT found TSB 12 2 to	TRUCK DRIVEABILITY GAS CON	#1			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0K	TFF	F	A	T	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	#24	RECALEM	B	12-May-12	2	4252	\$0.00	\$0.00	PA	AB	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT	PRESENTER CUSTOMER STATES	#1			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0K	TFF	F	A	T	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	#24	RECALEM	B	12-Apr-12	2	4892	\$0.00	\$39.92	PA	ON	INSPECTED FOR CHECK ENGINE LIGHT ON. C	CHECK INSPECT FOR	#1			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C0K	TFF	F	A	T	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	#24	RECALEM	B	25-May-12	3	10207	\$0.00	\$41.72	PA	MN	EEC TEST. NO CODES. CHECK OASIS. SSM 22225	Customer States when	#1			
TSB REFLASH	PT C&C																										



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALER	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	RECALEM	31-May-12	2	6311	2393.51	3372.65	NC	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING		GOOD FUEL ECONOMY	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	RECALEM	4-Jun-12	3	3968	8287.07	3381.90	NC	1547 VER. DTC P0300 I01 INTERCHANGE LES	COES VERIFY LA LUMIERE		CLAM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4	T06	F	B	A	16-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	RECALEM	5-Jun-12	3	3778	80.00	548.24	WI	ECC TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK		CLAM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD	RECALEM	7-Jun-12	2	2576	80.00	557.22	NC	VERIFIED CK ENF LIFE IS ON IDS TEST P0300	CONSUMER FOR CK ENF		CLAM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Feb-12	27-Feb-12	LAMORELUX FORD, INC	RECALEM	4-Jun-12	4	7653	80.00	335.02	NC	SELF TESTED AND RECEIVED P0300. RANDOM MIS	CONSUMER STATES VEHICLE		CLAM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC	RECALEM	5-Jun-12	3	8400	80.00	332.22	OH	RECEIVED MISFIRE CODES P0304 P0305 P0306	RUN WHEN ACCELL TURBO		CLAM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	RECALEM	5-Jun-12	3	3429	80.00	331.65	NC	NS	CHECKED AND TESTED WITH IDS RETRIEVED CO	WHILE PICKING UP SPEE		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	29-Mar-12	16-May-12	TURNPIKE FORD OF HUNTINGTON	RECALEM	1-Jun-12	1	1251	80.00	80.00	VA	0904 12 2 10 22225	CK ENG LT TROUBLES C		CLAM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	RECALEM	4-Jun-12	3	4027	80.00	333.77	NC	PERFORMED SELF TEST (EXERCISE) IF YOU H	CUSTOMER STATES GOOD		CLAM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Mar-12	30-May-12	DEAN ABOUR FORD INC.	RECALEM	1-Jun-12	1	693	80.00	534.54	NC	MI	HOOKEED UP IDS AND HAD CODES FOR P0304 P03	CUSTOMER STATES THAT		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	29-Oct-11	17-Apr-12	POSTRIDGE FORD INC.	RECALEM	1-Jun-12	2	2312	80.00	334.25	NC	MI	PERFORM EEC TEST NO DTC CHECK MODE & NO	CUSTOMER STATES NO		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD	RECALEM	6-Jun-12	1	724	80.00	548.83	NC	AB	VERIFIED CHECK ENGINE SSB 22225 AND REFER	GAS ENGINE MECHANIC		CLAM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Feb-12	30-Mar-12	BULLER FORD INC.	RECALEM	5-Jun-12	3	3324	4405.17	5507.85	NC	NJ	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE		CLAM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	RECALEM	1-Jun-12	3	4468	3300.63	3420.21	NC	NC	VERIFIED CONCERN ON KE HFS HP10 PERFORM	CK ENGINE LIGHT ON		CLAM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH INC.	RECALEM	11-May-12	5	10157	3397.71	3440.79	NC	NE	PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT		CLAM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Dec-11	9-Jan-12	FRAZER FORD SALES LTD	RECALEM	1-Jun-12	5	6991	3263.51	3386.55	NC	ON	PERFORMED TSB 12 2 10 REPAIRED LEFT HAND	CUSTOMER AND REPORT ON		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	RECALEM	8-Jun-12	1	539	80.00	342.77	NC	FL	VERIFIED CONCERN FOR	CK VEHICLE IS RUNNING		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	22-Feb-12	11-May-12	HALL FORD LINCOLN	RECALEM	4-Jun-12	1	3632	80.00	80.00	NC	VA	DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES THAT		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Feb-12	3-Apr-12	RAPID FORD	RECALEM	24-May-12	-1	231	80.00	334.85	NC	MI	CHECK WITH IDS. FOUND CODE OF P0430. CHECK	COMPLAINT. CHECK ENG		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	24-May-12	-1	231	80.00	334.85	NC	MI	9500 PLUGGED IN IDS PULLED CODES FOR MISFIR	CHECK AND ADVISE ON		CLAM BINNED FUNCTION
COP	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	9-Jan-12	21-Feb-12	12029 C	RECALEM	21-May-12	4	4081	588.88	8261.81	NC	TX	CHECKED CONCERN PER CYLINDER 6 SHORTED	CUSTOMER STATES CHE		CLAM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	RECALEM	4-Jun-12	5	1274	568.99	3227.82	NC	SK	CHECK ENGINE LIGHT ON	CUSTOMER STATES THAT		CLAM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	RECALEM	8-Jun-12	3	2855	80.00	551.09	NC	NC	EEC TEST P0304, P0306, P0308 CHECK PCM CAL	HESITATES/SURGES ON		CLAM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Apr-12	24-May-12	MOTOR MOTORS LTD.	RECALEM	28-Jun-12	1	790	80.00	688.18	NC	MI	PERFORMED IDS CHECK OUT OF TOWN. NO PA	CHECK ENGINE WARNIN		CLAM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	5-Jan-12	24-Feb-12	POIRIER FORD INC.	RECALEM	8-Jun-12	4	8923	3288.97	3376.44	NC	NC	VERIFY TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK		CLAM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Nov-11	26-Jan-12	DAHL FORD MOTORSPORT INC	RECALEM	6-Jun-12	2	4566	3292.99	3376.52	NC	VA	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON		CLAM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	RECALEM	6-Jun-12	5	5487	3316.39	3393.60	NC	MI	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE		CLAM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	5-Dec-11	27-Jan-12	R. D. SAWYER FORD CO., INC	RECALEM	4-Jun-12	5	3940	3292.99	3398.92	NC	NC	VERIFIED CUSTOMER CONCERN, CHECK ENGINE	CUSTOMER STATES LIGHT		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Mar-12	30-Mar-12	DIXIE FORD	RECALEM	6-Jun-12	3	680	80.00	549.31	NC	NC	PERFORM CHECK ENGINE TEST. APPROVED	CUSTOMER STATES CONC		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	3557	80.00	553.59	NC	AB	EEC CHECKED AND RETRIEVED DTC P0300/P0304	CUSTOMER ENGINE LITE		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	RECALEM	11-Jun-12	2	4242	80.00	343.21	NC	NC	4242 PERFORMED SELF TESTED NO CODES	CUSTOMER STATES CHE		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Mar-12	30-Mar-12	BOB JONES'S FORD	RECALEM	6-Jun-12	3	4468	3300.63	3342.19	NC	NC	TEST CHECKED FOR CODES. FOUND P0300. MIS	TEST CHECKED FOR CODES. FOUND P0300. MIS		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Dec-11	26-Dec-11	KEN WILLIAM FORD INC	RECALEM	9-Jun-12	6	10481	80.00	339.72	NC	NC	DIAG. KOEO P0300. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CHE		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	3-Dec-11	18-Feb-12	GARBISER FORD INC	RECALEM	8-Jun-12	4	8798	80.00	343.24	NC	NC	PERFORMED CONCERN RAN SSM TSB FOUND TSB12	CUSTOMER STATES WHILE		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	24-May-12	-1	231	80.00	334.85	NC	MI	9500 PLUGGED IN IDS PULLED CODES FOR MISFIR	CHECK AND ADVISE ON		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	RECALEM	4-Jun-12	6	3852	80.00	338.87	NC	NH	SELF TEST P0301, RUN TSB AND SSM. 22225	AD ON REPAIR. CHECK		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	10-Apr-12	2-May-12	DUCHANNE MOTORS LTD	RECALEM	4-Jun-12	2	2501	80.00	349.57	NC	NC	RT VERT VERIFY WITH IDS WIT P0300/P0308	CHECK ENGINE LIGHT ON		CLAM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Apr-12	26-May-12	DAVIS FORD SALES, INC	RECALEM	6-Jun-12	3	853	80.00	537.73	NC	MI	CONFIRMED PREVENTIVE MAINTENANCE	VERIFY CONCERN		CLAM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	10-Feb-12	25-May-12	ADVANTAGE FORD SALES LTD	RECALEM	11-Jun-12	1	1279	58.29	3153.19	NC	AB	XCOMPUTOR HOOKUP CODE P0306 POWER BAL	PLEASE CHECK AND RE		CLAM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Apr-12	12-Apr-12	DAVIS FORD SALES, INC	RECALEM	4-Jun-12	1	640	80.00	500.00	NC	MS	THIS VEHICLE WAS TOWED IN WITH A LACK OF	PK CK ENGINE LIGHT ON		CLAM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Mar-12	12-Apr-12	PORTSMOUTH FORD	RECALEM	11-Jun-12	2	1279	58.29	3153.19	NC	IA	TEST DRIVE. TESTED WITH IDS AS PER SSM	CUSTOMER STATES INTER		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	31-Mar-12	14-Jan-12	FREDERICK FORD INC.	RECALEM	4-Jun-12	5	4966	3300.63	3396.88	NC	NC	VERIFIED CONCERN IDS SET LEVEL. CLEARED	COUST STATES CE LIGHT		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	17-Feb-12	30-Apr-12	TUSKET SALES & SERVICE LTD	RECALEM	12-Jun-12	2	1414	80.00	1103.69	NC	NC	TECHNICIAN FOUND CODE IDS DIAG. FOUND	ENGINE MECHANICAL RE		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	17-Feb-12	30-Apr-12	TUSKET SALES & SERVICE LTD	RECALEM	7-Jun-12	4	3997	80.00	330.01	NC	NS	RAM PCM UPDATE. REPROGRAM PCM TO LATEST	UPDATE FOR BUS R00		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	27-Feb-12	28-Feb-12	BALDWIN FORD-LINCOLN INC.	RECALEM	12-Jun-12	4	8802	80.00	337.19	NC	MO	FOUND ENGINE CUTTING OUT UNDER ACC. RAN	SUITS OUT ON ACCELER		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	9-Feb-12	12-May-12	MT BIRDYES FORD SALES LTD.	RECALEM	11-Jun-12	2	2382	80.00	342.66	NC	NC	INSPT CAUSE OF MISFIRE. CK DTC CODE P0301	CHECK ENGINE ME. LIGHT		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Apr-12	12-May-12	PIONEER FORD	RECALEM	11-Jun-12	2	2788	80.00	340.76	NC	GA	VERIFIED CONCERN ANNING TO INSTALL THE	CUSTOMER STATES THE		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Jan-12	11-Feb-12	MALL OF GEORGIA FORD	RECALEM	11-Jun-12	5	11275	80.00	550.04	NC	GA	PERFORMED TSB 12 6 4 PCM UPDATE	CUSTOMER STATES TRU		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	14-Jan-12	2-May-12	PARADISE FORD	RECALEM	8-Jun-12	2	2382	80.00	342.66	NC	NC	CK AND DIAG HAS PASSED CODES IN KOEO	CK VEHICLE STARTING		CLAM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3																			







# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE AGENCY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION		
COP	ENGINE	NA	2012	1FTFW1ETC3	T	F	F	T	KW	TC3	AF	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#	81209	03	2-Jan-12	6	7529	568.88	1444.38	1	NA	MI	VEHICLE CONCERN, PIN POINT, IGNITION SYSTEM DIAGNOSIS, CUSTOMER STATES VEH	#	9035	V29	C&C
COP	ENGINE	NA	2012	1FTFX1ETC7	T	F	F	F	TW	TC3	AF	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#	12029	03	12-Jun-12	4	2324	188.81	1157.97	1	NA	WA	VEHICLE CONCERN, DTC, CODE, AND PLUG FOR CHECK ENGINE LIGHT IS	#	9035	V29	C&C
COP	ENGINE	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#	12029	03	25-Jun-12	4	4149	884.05	1154.92	1	NA	MI	K42, 12029, INSPECT FOR PRESSURE PASSED, PER CUSTOMER STATES VEH	#	9035	V29	C&C
COP	ENGINE	NA	2012	1FTFX1ETC9	T	F	F	F	TW	TC3	AJ	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#	12029	03	3-Jul-12	2	12	96.99	9136.41	1	NA	GA	CONVERTER CODE DTC-P0300 ET P0304 EN COURSE, CHECK ENGINE LIGHT ON	#	9035	V44	C&C
COP	ENGINE	NA	2012	1FTFW1ETC5	T	F	F	F	TW	TC3	AF	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD, INC.	#	12029	03	26-Jun-12	4	17910	588.88	1181.95	1	NA	KS	CONVERTER CONCERN, I/O, BAD CYLINDER 3 CHECK WHEN DRIVING 5 MPH	#	9035	V29	C&C
COP	ENGINE	NA	2012	1FTFW1ETC4	T	F	F	F	TW	TC3	AF	13-Dec-11	10-Feb-12	WILF'S ELITE FORD SALES LTD.	#	12029	03	22-May-12	4	10234	861.70	898.78	1	NA	MB	ROAD TEST VERIFIED DTC, COIL ROAD TEST VERIFIED, CUSTOMER REPORTS VEH	#	9035	V44	C&C
COP	ENGINE	NA	2012	1FTFW1ETC1	T	F	F	F	TW	TC3	AJ	29-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	12029	03	25-Jun-12	3	4825	861.70	1145.81	1	NA	SK	TEST, P0303, CHECK OIL AND COP, dealer code, verify CHECK CAUSE OF VEH	#	9035	V44	C&C
COP	ENGINE	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AJ	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#	12029	03	19-Jun-12	4	7954	884.05	1158.72	1	NA	KS	MI, ON IDS TEST, KOE, P0303, DCL, POWER BLAKE, CHECK FOR LIGHT ON VEH	#	9035	V29	C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ETC7	T	F	F	F	TW	TC3	AF	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUWATONA, INC.	#	12029	03	12-Jun-12	2	6109	1144.69	3227.22	1	NA	FL	CONVERTER CUSTOMER CODE, COIL ON PLUG ROAD, CUSTOMER STATES VEH	#	9035	V29	C&C
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	14-Mar-12	18-May-12	JARRETT-GORDON FORD, INC.	#	12405	03	27-Jun-12	3	4090	631.37	1109.07	1	NA	FL	PERFORM EEC TEST, DIAL TEST, VER RECK ALL, NO, CUSTOMER STATES CHECK EN	#	9035	V29	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	14-Mar-12	18-May-12	FEYER FORD AND LINCOLN, INC.	#	91963	03	25-Jun-12	2	3385	633.98	878.51	1	NA	NC	VEHICLE CONCERN, SELF-RAN AGAIN TO INJECTOR, CUSTOMER STATES EN	#	9035	V29	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	7-Mar-12	2-Apr-12	MONMOUTH FORD	#	DIAG	03	29-May-12	2	1994	80.00	1148.15	1	NA	CT	VEHICLE CONCERN, HOOKING CONCERN AT THIS CUSTOMER STATES CHE	#	9035	V29	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETC4	T	F	F	F	TW	TC3	AF	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#	DIAG	03	3-Jul-12	2	3588	90.00	1141.48	2	NA	TX	EEC TESTS, NO DTC'S, DE-ROAD TEST, MON, PID, DATA'S, LIGHT BLINKED AND	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AJ	12-Mar-12	14-Apr-12	EGGOLF FORD OF BREWSTER	#	DIAG	03	26-Jun-12	3	3442	80.00	982.55	1	NA	NC	CUSTOMER STATE LOSS OF POWER RULED CODE'S, CUSTOMER STATES VEH	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	28-Feb-12	4-Apr-12	WEIKERT FORD INC.	#	5.00E+212	E	27-Jun-12	3	9050	3344.27	3444.00	1	NA	FL	PERFORMED DIAGNOSIS, REPLACED CONVERTER, CHECK DRIVABILITY ISS	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1ETC3	T	F	F	F	TW	TC3	AF	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#	5.00E+212	E	12-Jun-12	3	1170	3312.07	3304.08	1	NA	AR	CONCERN VERIFIED DTC'S P0300, P0303, P0306, P04	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AJ	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#	5.00E+212	E	25-Jun-12	4	839	3303.03	3307.03	1	NA	AR	PP#212 12 12 1208404	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AJ	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	5.00E+212	E	27-Jun-12	5	20977	3311.37	3384.13	1	NA	MS	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP 1	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC3	T	F	F	F	TW	TC3	AF	29-Mar-12	24-May-12	MULLINAX FORD	#	5.00E+212	E	28-Jun-12	2	4889	3418.56	3819.08	1	NA	FL	INSTALL, IDS P0430, INSTALL, CAT PER TSB, PCM UPD, CUSTOMER STATES CHE	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	27-Feb-12	20-Mar-12	WEIKERT FORD INC.	#	5.00E+212	E	25-Jun-12	4	5478	3384.45	3469.65	1	NA	NC	PERFORM EEC TEST, P0303, REPROGRAMMED PCM TO L	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC2	T	F	F	F	TW	TC3	AJ	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#	5.00E+212	E	25-Jun-12	2	3488	3312.07	3392.12	1	NA	AR	VEHICLE CONCERN, EEC TEST, PULLED CODE	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC4	T	F	F	F	TW	TC3	AF	22-Nov-11	17-Mar-12	MARYVILLE FORD	#	5.00E+212	E	22-Jun-12	4	8622	3384.09	3413.84	1	NA	WA	TEST DRIVE TO TRY TO TEST DRIVE	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	27-Feb-12	20-Mar-12	CAPITAL FORD LINCOLN OF WILLIAM	#	5.00E+212	E	25-Jun-12	4	5478	3384.45	3469.65	1	NA	NC	RETRIEVE CODE, P0430, REPLACED LEFT CAT, ON	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1ETC3	T	F	F	F	TW	TC3	AJ	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	5.00E+212	E	28-Jun-12	4	18719	3292.99	3371.44	1	NA	FL	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER TSB	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC7	T	F	F	F	TW	TC3	AF	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#	5.00E+212	E	28-Jun-12	4	8005	3308.14	3453.83	1	NA	AB	PERFORMED TSB 12 6 4 INSTALL CONVERTOR AND	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AJ	5-Apr-12	13-Apr-12	HERB CHAMBERLAIN FORD OF WESTBORO	#	5.00E+212	E	25-Jun-12	3	2265	3310.07	3412.07	1	NA	MA	TECH RAN SELF TEST, P0303, P0304, P0306, P04	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#	5.00E+212	E	11-Jun-12	2	5402	3345.34	3445.07	1	NA	FL	PERFORMED DIAGNOSIS, FOUND CODE P0430	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	25-Jan-12	29-Mar-12	CAVALIER FORD LINCOLN	#	5.00E+212	E	13-Jun-12	3	2643	3311.37	3414.32	1	NA	VA	TEST DRIVE, VERIFY, PRODUCE THIS TIME	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	27-Mar-12	8-Apr-12	GARY FORD SALES LINCOLN	#	5.00E+212	E	20-Jun-12	3	2949	3345.34	3445.07	1	NA	FL	EEC TEST, RAN END TEST, P0303, P0304, P0306, P04	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	1-Mar-12	18-Mar-12	NELSON FORD SALES (2003) INC.	#	5.00E+212	E	14-Jun-12	4	2993	3293.51	3385.01	1	NA	BC	REFER TO TSB 12 6 4 EEC RE PLACE BANK 2	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AJ	28-Mar-12	29-Apr-12	JORDAN FORD, LTD.	#	5.00E+212	E	2-Jan-12	3	13628	3300.63	3421.27	1	NA	TX	VEHICLE CONCERN, NO CODES, RECALL, CATALYTIC	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AJ	16-Mar-12	8-Apr-12	AL PACKER WHITE MOTOR LTD.	#	5.00E+212	E	8-Jun-12	3	3191	3311.37	3407.69	1	NA	TX	VEHICLE CONCERN, TRANSMISSION	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	CE5E0A18	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	17-Jan-12	22-Mar-12	WAKAHACHIE FORD	#	5.00E+212	E	8-Jun-12	3	7319	3312.07	3400.65	1	NA	TX	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLAC	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	4-Jan-12	7-Feb-12	GULF COAST FORD	#	5.00E+212	E	7-Jun-12	5	8989	3310.07	3401.81	1	NA	TX	QUICK TEST, VERIFY, CONCERN, IDS, DIAG, KOE, MON	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	23-Feb-12	13-Apr-12	WHITNEY FORD AUTO LTD.	#	5.00E+212	E	25-Jun-12	3	4929	3312.07	3397.14	1	NA	TX	CONFIRM CHECK ENGINE LIGHT IS ON, CUSTOMER	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	5.00E+212	E	21-Jun-12	6	8716	3310.07	3401.34	1	NA	TX	REPLACED LEFT CAT, INSTALLED INTERCOOLER	#	9035	V44	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC7	T	F	F	F	TW	TC3	AF	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#	5.00E+212	E	18-Jun-12	4	5518	3300.63	3396.88	1	NA	NH	VEHICLE CUSTOMERS CONCERN, COIL CODE, P	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	27-Mar-12	8-Apr-12	TONY FORD SALES LINCOLN	#	5.00E+212	E	25-Jun-12	3	4929	3312.07	3397.14	1	NA	TX	PERFORM EEC TEST, P0303, REPROGRAMMED PCM TO L	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	CE9A0009	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	17-Feb-12	24-Apr-12	DOWNEY FORD LINCOLN	#	5.00E+212	E	20-Jun-12	2	14175	3308.14	3377.53	1	NA	NB	EEC TEST, CODE, CODE, REPROGRAMMED PCM	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	CF9A0003	2012	1FTFW1ETC6	T	F	F	F	TW	TC3	AF	28-Nov-11	16-Dec-11	CLARENVILLE FORD SALES LIMITED	#	5.00E+212	E	18-Jun-12	7	5447	3307.17	3370.48	1	NA	NL	VEHICLE BUCKING AND MISFIRE, CODE, RETRIE	#	9035	V29	C&C
CATALYTIC CONVERTER	EXHAUST	NA																												

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YE	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	YR	GR	PART NUMBER	REP. DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION							
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	18-Dec-11	11-May-12	DIHLS'S FORD SALES INC	#	6K775	#	25-Jun-12	2	#	3293	\$10.04	\$45.65	1	NA	MD	#	ID5 TEST CODE P0430 FOUND TSB 12 6 4	CUSTOMER REPORTS VIBRATION	#	1903	V42	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	27-Feb-12	13-Mar-12	HONDRU FORD	#	6K775	#	14-Jun-12	4	#	8495	\$10.04	\$52.77	1	NA	PA	#	CCC EPC 02 4 CAUSAL REFLASHED PCM AND	WHILE DRIVING ON	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	13-May-12	27-May-12	FORD OF LONDONBERRY	#	6K775	#	2-Jul-12	2	#	1983	\$12.84	\$61.63	1	NA	MI	#	CHECK TO VERIFY CUSTN PINS AND REPROGRAM	CUSTOMER STATES WHEN	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	4-May-12	28-May-12	DES LAURENTIDES FORD INC	#	6K775	#	20-Jun-12	1	#	1665	\$14.63	\$60.44	1	NA	QC	#	VERIFIED CHECK ENGINE ALLUME P0304 VERIFIE TS	31 REMEDATION MOTEUR	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	15-May-12	25-May-12	SUNSET COUNTRY FORD LTD.	#	6K775	#	4-Jul-12	2	#	2381	\$14.63	\$60.44	1	NA	ON	#	INSTALLED AIR DEFLECTOR PLATE AS PER TSB 12	INSTALLED C&K DEFLECTOR	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	11-Dec-11	17-Mar-12	ENNIS FORD, INC.	#	6K775	#	26-Jun-12	4	#	6250	\$0.00	\$45.13	1	NA	TX	#	TEST SYSTEM WITH IDS RECEIVED CODES PAS	VEHICLE RESTARTS AFTER	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	30-Jan-12	15-Feb-12	KEN WILSON FORD INC	#	6K775	#	5-Jul-12	5	#	4222	\$0.00	\$39.72	1	NA	NC	#	VERIFY CONCERN PULLED CODES P0316 PERFO	TRAVELING CLIENT STATE	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	10-Jan-12	23-Mar-12	DISCOVERY FORD SALES LTD.	#	6K775	#	28-Jun-12	4	#	6618	\$0.00	\$58.57	1	NA	SK	#	SCAN ELECTRONICS NO CODES PRESENT CHECK	CHECK ENGINE LITE FLA	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	8-May-12	13-Jun-12	B. F. EVANS FORD, INC.	#	6K775	#	20-Jun-12	1	#	1452	\$0.00	\$39.94	1	NA	KY	#	TEST TRANSMISSION - DTC P0302 REPROGRAM	TRANS SHIFTS HARD 23	#	1903	V44	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	13-Jan-12		ORLUS FORD, INC.	#	6K775	#	11-Jun-12	-1	#	219	\$11.44	\$48.69	1	NA	MI	#	CUSTOMER COMPLAINT [M PCM TO LATEST C&K	CUSTOMER COMPLAINS	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	2-May-12	21-May-12	GARNET FORD INC	#	6K775	#	13-Jun-12	1	#	2161	\$10.04	\$60.81	1	NA	PA	#	INSTALL PERFORM TSB TO REPLACE TIB	CUSTOMER STATES THAT	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	24-May-12	1-May-12	TIMBERLAND FORD	#	6K775	#	20-Jun-12	2	#	1266	\$0.00	\$36.71	1	NA	IN	#	DIAG. KOED AND KOER CODE P0306 CHECKED	CUSTOMER STATES CHE	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	24-Apr-12	23-May-12	J. C. LEWIS FORD	#	6K775	#	26-Jun-12	2	#	1137	\$0.00	\$43.68	1	NA	GA	#	RUN IDS TEST KOEG PCU FURTHER AT DESTINAT	CHECK ENGINE LIGHT	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	3-Feb-12	4-Jun-12	VIC BALBY FORD LINCOLN	#	6K775	#	30-Jun-12	1	#	2191	\$0.00	\$41.96	1	NA	SC	#	CHECKED AND RECALIBRATED P.C.M. PER T.S.B.	C.S. CHECK ENGINE LIGH	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	13-Jan-12		ORLUS FORD, INC.	#	6K775	#	11-Jun-12	-1	#	826	\$15.95	\$61.67	1	NA	MI	#	TEST P0304 AS PER TSB 12 6 4 REPROGRAM	CUSTOMER STATES CHK ENG	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	7-Feb-12	18-Feb-12	SUPERIOR FORD LINCOLN	#	6K775	#	30-Jun-12	5	#	4011	\$0.00	\$36.13	1	NA	WV	#	CODE P0306 TSB 12064 VERIFIED CONCERN CO	COMPUTER ENGINE PER	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	21-Mar-12	13-Jun-12	DEARBORN MOTORS LTD	#	6K775	#	25-Jun-12	1	#	1270	\$0.00	\$53.73	1	NA	BC	#	SCAN FOR CONCERN. CHECK OASIS FOUND TSB	CHECK AND REPAIR FOR	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	23-Apr-12	30-May-12	BEADLEY S.A. SERVICE LTD	#	6K775	#	3-Jun-12	2	#	2164	\$0.00	\$44.16	1	NA	QC	#	VERIFY CHECK ENGINE ECU ALLUME ET VEHICU	LUMIERE CHECK ENGINE	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	20-Apr-12	18-May-12	PATRICK FORD SALES (1994)	#	6K775	#	6-Jun-12	1	#	754	\$0.00	\$54.38	1	NA	AB	#	CK CODES GOT P0300 P0305 AND P0306 ON MEMC	COMPUTER ENGINE AM	#	1903	V44	04	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	7-Feb-12	11-Apr-12	BILL HOOD FORD SALES	#	6K775	#	12-Jun-12	3	#	3678	\$10.74	\$63.68	1	NA	LA	#	TSB 12 06 04 2011 2012 F 193 53.6 DLTD. CHECK DT	CUSTOMER STATES CHE	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	27-Feb-12	10-Mar-12	ROBINSON FORD INC	#	6K775	#	14-Jun-12	4	#	7370	\$68.88	\$176.08	1	NA	WI	#	VERIFIED CONCERN PERFORMED ECG DIAG FOUN	THE TRUCK SHAKES	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	14-May-12	9-Jun-12	RAPID FORD	#	6K775	#	20-Jun-12	1	#	1001	\$11.44	\$56.40	1	NA	MN	#	VERIFY CUST COMPLAINT. SCANNED FOR DTCs	COMPLAINT. CUSTOMER	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	16-Feb-12	28-Feb-12	LOOKHART MTR CO INC	#	6K775	#	5-Jul-12	5	#	13214	\$0.00	\$41.52	1	NA	TX	#	VERIFY HMI LIGHT ON RETRIEVED TROUBLE CO	DS HAS A LOSS OF POW	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	11-Apr-12	25-Apr-12	AUTOMOBILE WILLENEUVE AMOUI	#	12029	C	29-Jun-12	3	#	4514	\$66.99	\$128.18	1	NA	QC	#	VERIFY CONCERN PERFORMED ECG DIAG FOUN	THE TRUCK SHAKES	#	1903	V29	04	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	12-Apr-12	28-May-12	KANATA FORD SALES LTD.	#	500E212	E	5-Jul-12	2	#	2709	\$28.51	\$381.41	1	NA	ON	#	BE212 C042 P0430 KOEC. CHECK DTCs. REFLAS	CUSTOMER STATES CHECK	#	1903	V29	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	12-Jun-12	21-Jun-12	BAKERSVILLE FORD INC	#	500E212	E	11-Jul-12	1	#	815	\$68.08	\$410.77	1	NA	WI	#	REPLACED THE RPT CAT. TCO. NUTRIELTAL. T	CS THAT IT LOOKS LIKE	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	26-Feb-12	28-Mar-12	PALM BAY FORD	#	6K775	#	27-Jun-12	4	#	6882	\$13.95	\$56.65	1	NA	FL	#	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLED	CUSTOMER STATES CHE	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	6K775	#	14-Jun-12	4	#	7379	\$10.04	\$60.12	1	NA	WI	#	CHECK DTCs FOUND P0301 REFER TO TSB 12 6 4	C.S. CHECK ENGINE LIGH	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	9-Jun-12	9-Jun-12	BAKERSVILLE FORD INC	#	6K775	#	27-Jun-12	1	#	800	\$0.00	\$40.00	1	NA	TX	#	RAN KOER KOER TEST FOUND TSB 12 6 4	CUSTOMER STATES WHEN	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	12-Feb-12	5-Apr-12	JIM PENNEY LTD	#	6K775	#	18-Jun-12	3	#	4037	\$14.63	\$53.78	1	NA	NL	#	CONFIRMED CUSTOMER CONCERN. PERFORMED	CK VEH FOR ENGINE LIGH	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	17-Feb-12	28-Feb-12	PINEWOOD FORD LIMITED	#	6K775	#	9-Jul-12	5	#	3096	\$0.00	\$61.81	1	NA	ON	#	ROAD TEST RUNS OK. RETRIEVE DTC P0304. P0306	CHECK FOR ENGINE LIGH	#	1903	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	10-Mar-12	19-Apr-12	BILL HARRIS FORD INC	#	6K775	#	25-Jun-12	1	#	2164	\$0.00	\$44.16	1	NA	QC	#	TEST DRIVE TO VERIFY CONCERN	CUSTOMER STATES CHE	#	1903	V44	04	PT MALFUNCTION
COP	ENGINE	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	9-Dec-11	20-Jan-12	CLUBLINE FORD	#	12029	C	9-Jul-12	6	#	4182	\$64.05	\$175.73	1	NA	TX	#	TEST DRIVE. TEST KOED P.O.W. OK.	DRIVEABILITY	#	1903	V29	04	PT C&C
COP	ENGINE	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	12-Feb-12	5-Apr-12	WILLOWBROOK FORD INC.	#	12029	C	5-Jul-12	4	#	7674	\$63.09	\$212.11	1	NA	IL	#	KOVI REPLACED THE 1 IGNITION COIL.	CHECK ENGINE LIGHT ON	#	1903	V29	04	PT C&C
COP	ENGINE	NA	2012	11FFX1E7C6	T06	F	B	A	T	K	T	C	3	AF	21-Jun-12	21-Jun-12	TIMBER FORD COMPANY, INC.	#	12029	C	29-Jun-12	1	#	844	\$64.05	\$175.73	1	NA	TX	#	KOER TEST. S. AND FOR TEST DRIVE. ON K	CRANK TESTS. S. AND	#	1903	V29	04	PT C&C
COP	ENGINE	NA	2012	11FF																																	



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	WIN	CHLCE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	BASE	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / FL	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CL	CF	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16CK	T/F6	F/B	A/E	T/KW	T/C3	AJ	21-Feb-12	22-May-12	DUVAL FORD	#	FG	6K775	24	12-Jul-12	2	2819	\$12.95	\$58.19	FL	VA	# VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#	1	1	1	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10CK	T/F6	F/B	A/E	T/KW	T/C3	AJ	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#	FG	6K775	24	15-Jun-12	3	7788	\$14.63	\$65.72	GA	SK	# EEC TEST P0300 P0304 P0305 P0306 REPROGRAM CHECK ENGINE LIGHT	CHECK ENGINE LIGHT	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E11C3	T/F6	F/B	A/E	T/KW	T/C3	AF	18-Apr-12	15-May-12	CROPPER MOTORS INC	#	FG	6K775	24	14-Jun-12	2	2168	\$13.86	\$32.03	GA	SK	# CONFIRMED CUSTOMER'S CONCERN & FOLLOWED THE TRUCK SEEMED TO	VEHICLE LACKS POWER	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C3	T/F6	F/B	A/E	T/KW	T/C3	AF	22-May-12	7-Jul-12	TOMBALL FORD	#	FG	6K775	24	12-Jul-12	1	1622	\$0.00	\$46.19	TX	TX	# 120604A_SHR_EEC_TEST_DRIVING_HABITS.	E25 CHECK ENGINE LITE	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	CD443002	2012	1FTFW1E19C3	T/F6	F/B	A/E	T/KW	T/C3	AF	16-Feb-12	18-Mar-12	TUSKET SALES & SERVICE LTD	#	FG	6K775	24	12-Jul-12	4	9321	\$13.66	\$43.67	NS	NS	# DID NOT ROAD TEST, CH FOUND TSB 12 6 4 THAT RUNS ROUGH SEE EEC	CHECK ENGINE LIGHT	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E17C3	T/F6	F/B	A/E	T/KW	T/C3	AF	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCALA	#	FG	6K775	24	9-Jul-12	2	5732	\$17.99	\$70.81	FL	VA	# I05 EEC TEST P0302 P0308 REFER TO TSB 12 6 4 USE SPO 1103019 CUST	CHECK ENGINE LIGHT	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E17C3	T/F6	F/B	A/E	T/KW	T/C3	AF	20-Jan-12		TEAM FORD SALES LIMITED	#	FG	6K775	24	18-Jun-12	-1	198	\$14.63	\$67.03	TX	AB	# CONFIRMED ML ON RETALLED COOLER SHIELD	CHECK ENGINE LIGHT	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1XCF	T/F6	F/B	A/E	T/KW	T/C3	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#	FG	6K775	24	21-Jun-12	1	2179	\$0.00	\$43.12	TX	TX	# CHECK FOR DTCS P0300. CHECK TO TSB 12 06 04	CUSTOMER STATES VEH	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C3	T/F6	F/B	A/E	T/KW	T/C3	AF	25-Jan-12	19-Mar-12	LAGIENDA FORD	#	FG	6K775	24	5-Jul-12	4	4666	\$0.00	\$45.12	TX	TX	# PERFORMED I05 TEST AND FOUND NO CODES. R05 WHEN PRESS ON AC	CHECK ENGINE LIGHT	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E12C3	T/F6	F/B	A/E	T/KW	T/C3	AF	18-Feb-12	28-Jun-12	JOHNSON BROTHERS FORD	#	FG	6K775	24	11-Jul-12	1	1872	\$0.00	\$45.65	TX	TX	# EEC TEST P0304 P0305 P0306 REPROGRAMMED P	CK ENGINE LIGHT	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1XCF	T/F6	F/B	A/E	T/KW	T/C3	AF	18-Nov-11	28-Jan-12	HELFMAN FORD, INC.	#	FG	6K775	24	6-Jul-12	6	7481	\$0.00	\$174.21	TX	TX	# KY KOEO PASS KOER PASS KOEC P0301 PER TSB	CUSTOMER STATES, CH	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E14C3	T/F6	F/B	A/E	T/KW	T/C3	AF	10-Apr-12	8-May-12	CROPPER MOTORS INC	#	FG	6K775	24	15-Jun-12	2	2656	\$13.66	\$32.03	GA	SK	# CONFIRMED CUSTOMER'S CONCERN & PERFORM	THE ENGINE LIGHT WAS	#	1	1	1	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E1XCF	T/F6	F/B	A/E	T/KW	T/C3	AF	7-Dec-11	18-May-12	REYNOLDS FORD LINCOLN OF EDMON	#	BL	12029	C1	2-Jul-12	2	3180	\$128.10	\$246.93	TX	OK	# I05 TEST P0305, CK MODIFIED #4 AND #5 COILS AN	P09 CUSTOMER STATES	#	1	1	1	TRANSMISSION	
COP	ENGINE	N/A	2012	1FTFW1E13C3	T/F6	F/B	A/E	T/KW	T/C3	AJ	10-Jan-12	25-Jan-12	AIRPORT FORD	#	BL	12029	C1	2-Jul-12	6	12372	\$68.88	\$137.74	TX	OK	# CHECKED OUT ROADTEST EEC TEST, VERIFY P0300	CHECK ENGINE LIGHT ON	#	1	1	1	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E12C3	T/F6	F/B	A/E	T/KW	T/C3	AF	7-Dec-11	22-May-12	448 FORD LINCOLN	#	BL	12029	C1	3-Jul-12	2	2146	\$81.70	\$155.82	TX	OK	# ROAD TEST MISS FIRE NO 5 TEST POWER BALLE	CHECK ENGINE ALLUME	#	1	1	1	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E13C3	T/F6	F/B	A/E	T/KW	T/C3	AF	15-Feb-12	21-Mar-12	BIG VALLEY FORD LINCOLN	#	BL	12465	F1	5-Jul-12	4	1574	\$64.05	\$163.84	TX	CA	# 724 1663 TEST DROVE V/OIL WITH CYLINDER#1	CUSTOMER STATES THE	#	1	1	1	PT C&C	
FUEL INJECTOR	ENGINE	N/A	2012	1FTFX1E19CF	T/F6	F/B	A/E	T/KW	T/C3	AF	13-Jun-12		BOB TURNER'S FORD COUNTRY	#	BL	9F593	B1	2-Jul-12	-1	3	\$291.57	\$811.89	TX	NM	# TEST P020X P0206 P0300 PASS ROAD TEST OK NOW	CEL ON SOLID RUNS RO	#	1	1	1	PT C&C	
DIAG - MISFIRE	ENGINE	CGK0001	2012	1FTFW1E13C3	T/F6	F/B	A/E	T/KW	T/C3	AF	11-Jun-12		FRIENDSHIP FORD	#	BL	DIAG	F1	11-Jul-12	-1	162	\$0.00	\$33.21	TX	TX	# TEST DROVE BANK IDS 1 FOR RELATIVE PROFILE	CUSTOMER STATES VEH	#	1	1	1	PT C&C	
DIAG - MISFIRE	ENGINE	CGKCU005	2012	1FTFW1E16C3	T/F6	F/B	A/E	T/KW	T/C3	AF	29-May-12	12-Jun-12	DUNCAN FORD LINCOLN	#	BL	DIAG	F1	10-Jul-12	1	3661	\$0.00	\$55.16	TX	VA	# CK ENGINE LIGHT ON CK OADS1 P0300 P0304 P0306	CUSTOMER STATES THA	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E10CF	T/F6	F/B	A/E	T/KW	T/C3	AF	4-Apr-12	9-May-12	TOMBALL FORD, INC	#	BL	5.0DE1212	E1	10-Jul-12	3	6589	\$303.03	\$396.41	TX	TX	# PERFORM EEC DIAGS P0304 P0305 P0306 P030	CHECK ENGINE LIGHT ON	#	1	1	1	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C3	T/F6	F/B	A/E	T/KW	T/C3	AF	13-Dec-11	3-Jun-12	TEAM FORD SALES LIMITED	#	BL	5.0DE1212	E1	28-Jun-12	6	7626	\$288.04	\$392.63	TX	AB	# HOOKED UP I05 AND REPROGRAMMED THE PCM TO	CHECK AND ADVISE FOR	#	1	1	1	PT C&C	
DIAG - P0430	EXHAUST	N/A	2012	1FTFW1E10CK	T/F6	F/B	A/E	T/KW	T/C3	AJ	10-May-12	11-Jun-12	BILLY CAIN FORD LINCOLN OF COR	#	BL	NPF	N0	13-Jul-12	2	1737	\$0.00	\$22.77	TX	GA	# VERIF CONCERN INSPECTD CK OASID DIAG AND	CUST STATES VEH SHAK	#	1	1	1	ENTERTAINMENT	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1XCF	T/F6	F/B	A/E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12	OROUS FORD, INC.	#	FG	6K775	24	25-Jun-12	3	6845	\$0.00	\$14.90	TX	MI	# CUSTOMER COMPLAINT VE THE REPAIR PERFOR	CUSTOMER COMPLAINS	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E14C3	T/F6	F/B	A/E	T/KW	T/C3	AJ	15-May-12	28-Jun-12	CAPITAL FORD LINCOLN INC	#	FG	6K775	24	6-Jul-12	1	1950	\$14.63	\$65.58	TX	SK	# VERIFY CONCERN, SCAN AND REPROGRAM PCM	WARNING LITE ON LITE	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E15C3	T/F6	F/B	A/E	T/KW	T/C3	AJ	1-May-12	23-May-12	DESJARDINS AUTO COLLECTION	#	FG	6K775	24	28-Jun-12	2	1921	\$0.00	\$62.93	TX	QC	# FAIRE ASSAIE ROUTIER, SORTIR CODE FAIRE BUL	TEMON CHECK ENGINE	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E12CF	T/F6	F/B	A/E	T/KW	T/C3	AJ	2-May-12	9-Jul-12	DISCOVERY FORD SALES LTD.	#	FG	6K775	24	18-Jul-12	1	1589	\$13.66	\$72.23	TX	SK	# SCAN PCM MULTIPLE CODES P0300 P0301 P0304	CHECK ENGINE LITE ON	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E14C3	T/F6	F/B	A/E	T/KW	T/C3	AJ	29-Mar-12	31-May-12	MAC HAWK FORD	#	FG	6K775	24	9-Jul-12	2	993	\$0.00	\$46.96	TX	TX	# RECEIVED CODE P0305 P0306 PERFORMED TSB	CHECK ENGINE LIGHT	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E18C3	T/F6	F/B	A/E	T/KW	T/C3	AF	14-Mar-12	24-Apr-12	PHILPOTT FORD	#	FG	6K775	24	16-Jul-12	3	7919	\$10.74	\$56.05	TX	TX	# VERIFY VEHICLE LOSES POWER WHEN ACCLERA	CS VEHICLE LOSSES POW	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	CPYF008	2012	1FTFW1E1XCF	T/F6	F/B	A/E	T/KW	T/C3	AF	7-Feb-12	7-Apr-12	BRENNEN FORD LINCOLN	#	FG	6K775	24	25-Jun-12	3	5024	\$0.00	\$42.46	TX	WI	# FOUND TSB UPDATED PCM	CHECK ENGINE LIGHT ON	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	CGS6P004	2012	1FTFW1E1XCF	T/F6	F/B	A/E	T/KW	T/C3	AF	7-Dec-11	18-May-12	REYNOLDS FORD LINCOLN OF EDMON	#	FG	6K775	24	2-Jul-12	2	3160	\$11.44	\$57.15	TX	OK	# TECH 127 REC- TO PERFORM TSB 12 6 4 PER	ADD I05 CUSTOMER SIF	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E14CF	T/F6	F/B	A/E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#	FG	6K775	24	12-Jul-12	4	9790	\$10.74	\$51.93	TX	AL	# VERIFY CONCERN HAS AN MIL LIGHT ON, TEST	EE CUSTOMER STATES WA	#	1	1	1	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13CF	T/F6	F/B	A/E	T/KW	T/C3	AF	31-Feb-12	28-Feb-12	RODDE FORD SALES LIMITED	#	FG	6K775	24	10-Jul-12	5	6675	\$16.87	\$66.35	TX	AB	# CHECKED FOR SES LIGHT, OK. OPERATION A	CHECK ENGINE LIGHT ON	#	1	1	1	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E12CF	T/F6	F/B	A/E	T/KW	T/C3	AF	18-Apr-12	18-May-12	WOLVERINE FORD SALES (2006) LT	#	FG	6K775	24	13-Jun-12	1	809	\$14.63	\$74.19	TX	AB	# VERIFIED CONCERN, PERFORMED SCAN, P0307	CHECK ENGINE LIGHT ON	#	1	1	1	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13CF	T/F6	F/B	A/E	T/KW	T/C3	AF	17-Feb-12	24-May-12	JIM PENNEY LTD	#	FG	6K775	24	11-Jun-12	1	1511	\$14.63	\$53.78	TX	NL	# CONFIRMED CUSTOMER	CONFIR CK VEH FOR ENGINE LIG	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	CEN0M18	2012	1FTFW1E10CF	T/F6	F/B	A/E	T/KW	T/C3	AF	27-Mar-12	2-May-12	ELKINS FORDLAND	#	FG	6K775	24	13-Jun-12	2	4908	\$10.74	\$45.20	TX	WV	# DO TSB, REPROGRAM PCM AND INSTALL SHIELD	CHECK BAD ENGINE MISS	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E16C3	T/F6	F/B	A/E	T/KW	T/C3	AF	22-Feb-12	23-Mar-12	MEDLIN MOTOR CO., INC	#	FG	6K775	24	12-Jul-12	4	7959	\$0.00	\$42.31	TX	VA	# PERFORMED EEC DIAG TO PN POINT TEST	CUST STATES CHECK EN	#	1	1	1	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E12CF	T/F6	F/B	A/E	T/KW	T/C3	AJ	3-Apr-12	23-Apr-12	PERRY PITRE FORD CO INC	#	FG	6K775	24	12-Jul-12	3	12642	\$0.00	\$33.54	TX	LA	# EEC TEST FOR DTC CODE TESTED RETESTED OK	VO CUSTOMER STATES	#	1	1	1	PT C&C	

## 2012 MY 3.5L GTDI P415 Misfire Claims

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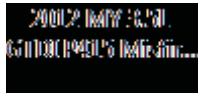
## 2012 MY 3.5L GTDI P415 Misfire Claims

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**From:** Steslicki, Michael (M.E.)  
**Sent:** Wednesday, July 18, 2012 8:18 AM  
**To:** Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)  
**Subject:** 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (7/18/12)

**Thirty new claims today**

(20) TSB Reflash  
(7) Catalytic Converter  
(3) COP

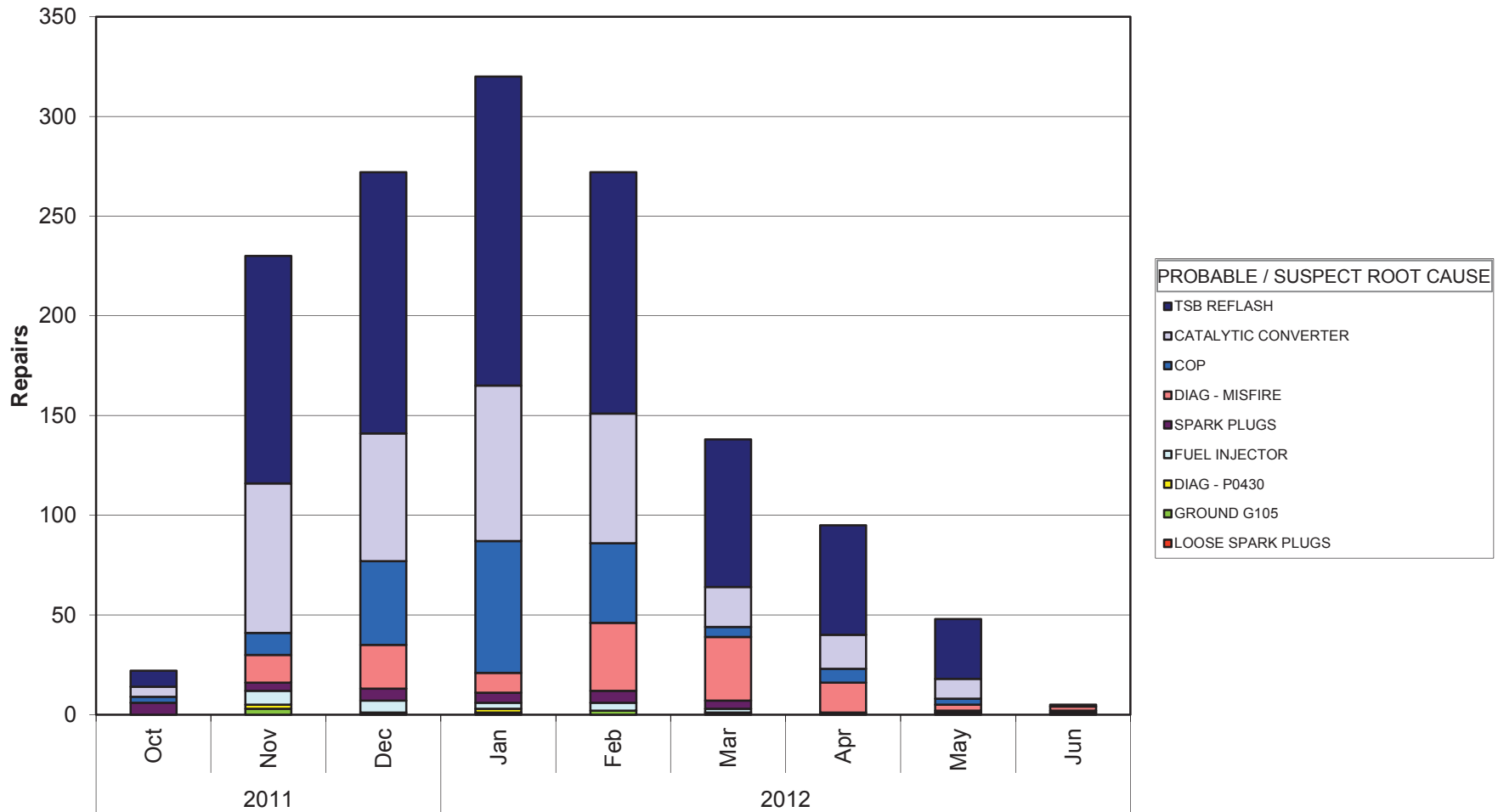


Mike Steslicki  
Quality Analyst  
Ford Motor Company  
Powertrain Engineering  
(313) 805-9888

ENGINE CODE | TRANS CODE | ASSY PLANT | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/17/12**



Years | PROD DATE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

GROUND G105	DIAG - P0430
3	2
2	2
	1
	1
5	6

FUEL INJECTOR	SPARK PLUGS	
		6
	7	4
	6	6
	3	5
	4	6
	2	4
		1
	1	
	1	1
	24	33

DIAG - MISFIRE	COP	
		3
	14	11
	22	42
	10	66
	34	40
	32	5
	15	7
	3	3
	2	
	132	177

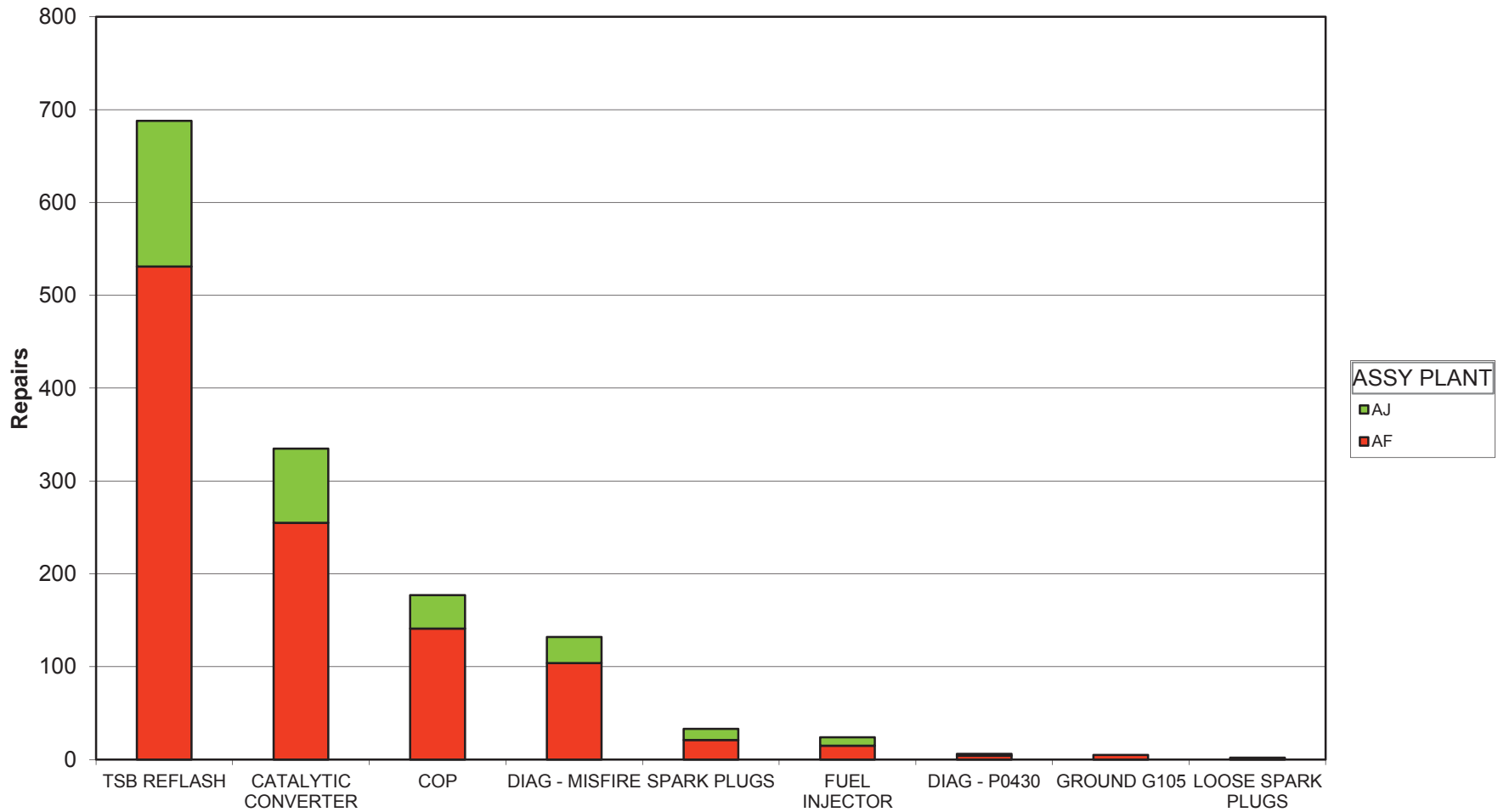
CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	75	114
	64	131
	78	155
	65	121
	20	74
	17	55
	10	30
	1	5
	335	688
		1402



ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

**2012 MY 3.5L GTDI P415 Misfire Claims**  
**AWS Load Date: 7/17/12**



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki  
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	531	157	688
CATALYTIC CONVERTER	255	80	335
COP	141	36	177
DIAG - MISFIRE	104	28	132
SPARK PLUGS	21	12	33
FUEL INJECTOR	15	9	24
DIAG - P0430	4	2	6
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	1077	325	1402

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YTE	WIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM STATUS	CLAIM BINNED FUNCTION			
COP	ENGINE	BLTD0003	2012	1FFW1C73C	TFF	F	A	T	21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	0	\$29	\$63.09	116181	GA	ECC TEST PID MONITOR TEST REPLACED CK ENGINE SPC MISS DRIVE			V29	P	C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#1209	29-Nov-11	0	\$0	\$21.57	\$63.22	11	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG			V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	24-Oct-11			FUTURE FORD OF CLOVIS	#12465	22-Dec-11	-1	\$0	\$10.38	\$159.03	1	CA	ECC TEST P0300, POWERED PLUGS AND ROAD			V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E14C	TFF	F	A	T	25-Oct-11			HILLER FORD INC	#12405	6-Dec-11	-1	\$0	\$5.17	\$42.48	0	WI	VERIFIED CONCERN, PEGS CC 42			V29	P	C&C
GROUND G105	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#12029	28-Nov-11	1	\$148	\$80.00	\$89.19	10	AB	239 VERIFIED CONCERN, P00			A61	1	A
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#12465	10-Dec-11	1	\$19	\$0.00	\$74.80	1	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER			V29	P	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	10-Nov-11			ALL STAR FORD	#1209	22-Dec-11	-1	\$0	\$27.00	\$79.35	1	WI	DID NOT DUPL ON RD TSD AND REINST IN FLOW			V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E19C	TFF	F	A	T	15-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#1209	28-Dec-11	1	\$418	\$240.12	\$453.16	20	ON	873 ROADTESTED & VERIFIED CONCERN, PCN SOFTWARE			A61	1	A
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E14C	TFF	F	A	T	8-Dec-11	23-Dec-11		DUNFORD FORD LINCOLN	#1209	30-Dec-11	1	\$191	\$520.44	\$737.92	3	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE			V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E19C	TFF	F	A	T	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#1209	20-Dec-11	1	\$70	\$426.12	\$592.96	1	IL	ECC TEST P0430 MONITORED PDS, REPLACED BA			V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFW1E19C	TFF	F	A	T	6-Nov-11			LILLISTON FORD, INC.	#1209	11-Dec-11	-1	\$12	\$522.25	\$698.95	1	NJ	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST			V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	27-Nov-11			HALLMARK FORD SALES LIMITED	#1209	4-Jan-12	-1	\$35	\$4.88	\$179.42	2	BC	DIAG. TESTS: CODE P0306, PINPOINT MONITOR TE			V29	P	C&C
FUEL INJECTOR	ENGINE	BLSE0014	2012	1FFW1E14C	TFF	F	A	T	18-Nov-11	15-Dec-11		SCOTT PETERSON MOTORS INC	#1209	19-Dec-11	-1	\$2	\$268.55	\$746.16	6	ND	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA			V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFW1E19C	TFF	F	A	T	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#1209	3-Jan-12	1	\$790	\$405.35	\$509.26	1	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO MO			V29	P	C&C
COP	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#1209	4-Jan-12	-1	\$22	\$161.77	\$409.11	3	WA	ISS SELF UP ECC TEST ITEM TESTED COILS & F			V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E19C	TFF	F	A	T	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#1209	2-Jan-12	1	\$24	\$397.71	\$504.17	1	MI	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST			V29	P	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#1209	11-Jan-12	1	\$184	\$0.00	\$24.00	0	MI	INSTANT FUEL ECONOMY TEST, ECC TEST, KICK			V40	P	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD.	#1209	10-Jan-12	1	\$24	\$180.97	\$241.25	1	NS	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA			V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	7-Nov-11			CAM CLARK FORD SALES LTD.	#1209	12-Jan-12	-1	\$3	\$9.71	\$225.54	23	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH			A62	2	A
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS	#1209	7-Jan-12	1	\$1301	\$143.80	\$511.81	5	SD	PERFORM IDS QUICK TEST, WET AROUND THE			V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E19C	TFF	F	A	T	25-Oct-11			MARK WATSON FORD, INC.	#1209	18-Jan-12	-1	\$50	\$42.65	\$57.14	1	MI	ECC TESTS DCL AND FUEL PRESS TESTS IN FLOW			V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#1209	13-Jan-12	1	\$20	\$84.00	\$255.21	2	MI	TEST ECC, COIL P0316, PFE ENGINE FOR CYLINDR			V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	6-Jan-12			BARBIE FORD	#1209	12-Jan-12	-1	\$6	\$90.19	\$253.50	23	ON	HOOK UP IDS, PINPOINT, TNG INTERNAL FAULT IN			A61	1	A
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFW1E19C	TFF	F	A	T	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#1209	19-Jan-12	1	\$104	\$397.71	\$495.78	1	MI	VERIFIED CONCERN, ECC TEST P0430, PINPOINT			V29	P	C&C
ENGINE	ENGINE	CANA0002	2012	1FFW1E19C	TFF	F	A	T	28-Oct-11	27-Dec-11		RON DURRANT FORD	#1209	13-Jan-12	1	\$1236	\$128.10	\$310.87	2	CA	1296 CUST STATES TEST LEON ACCEL CYLINDR			V29	P	C&C
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFW1E19C	TFF	F	A	T	28-Oct-11	14-Dec-11		YAKOVLEV FORD, INC.	#1209	13-Jan-12	1	\$791	\$329.75	\$522.30	1	AR	REPLACE INJECTOR, MIL AND ENGINE LIGHTS			V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E19C	TFF	F	A	T	10-Nov-11			OTIS FORD, INC.	#1209	16-Jan-12	-1	\$46	\$444.30	\$571.46	1	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST			V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E19C	TFF	F	A	T	2-Dec-11	12-Dec-11		HINES PARK FORD, INC.	#1209	16-Jan-12	2	\$2878	\$407.88	\$695.35	2	MI	PERFORM IDS, DIAG, CODE P0430 FOLLOWUP PIN			V29	P	C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFW1E19C	TFF	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	16-Jan-12	1	\$1050	\$80.00	\$226.69	2	MD	ROAD TEST CANNOT VET AND CHECK A FUEL			V29	P	C&C
ENGINE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	21-Nov-11	30-Nov-11		AUTOWAY FORD AND LINCOLN	#1209	23-Jan-12	2	\$2577	\$152.94	\$259.78	1	MI	ROAD TESTED VEHICLE, W/RE PERFORMED COIL			V29	P	C&C
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFW1E19C	TFF	F	A	T	1-Dec-11	3-Jan-12		ALTON BARLEY FORD	#1209	24-Jan-12	1	\$207	\$0.00	\$50.23	1	MI	VERIFY IDS TEST, TEST OK			V29	P	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	18-Nov-11	12-Jan-12		KEN WILSON FORD INC	#1209	16-Jan-12	2	\$2155	\$21.08	\$136.24	1	NC	IDS TEST, PASS CODES AND CLEAR C2105, AS			V29	P	C&C
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFW1E19C	TFF	F	A	T	18-Nov-11	3-Jan-12		UNILMANN MOTOR, INC.	#1209	23-Jan-12	1	\$56	\$51.17	\$78.54	1	MI	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER			V29	P	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	9-Dec-11	29-Dec-11		BENNETT-DUNLOP FORD (1993) LTD	#1209	23-Jan-12	1	\$43	\$60.20	\$156.26	1	MI	553.90 ECC TEST, CODE P2810, TESTING PINPOI			A42	2	A
FUEL INJECTOR	ENGINE	CAMU0002	2012	1FFW1E19C	TFF	F	A	T	9-Dec-11	13-Jan-12		EAGLE COUNTRY FORD	#1209	13-Jan-12	-1	\$396	\$263.54	\$558.29	4	MI	VERIFIED CONCERN, CLEARING INJECTORS AND			V29	P	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	13-Jan-12			YAKOVLEV FORD, INC.	#1209	23-Jan-12	1	\$56	\$0.00	\$57.14	1	MI	LIGHT NOT ON AT START, CHECK ENGINE LIGHT			V29	P	C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	18-Nov-11	19-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#1209	23-Jan-12	2	\$1266	\$0.00	\$91.85	13	ON	ECC TEST, NO CODES, FOLLOW SYMPTOM CHART			A61	1	A
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	28-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#1209	30-Jan-12	2	\$1011	\$0.00	\$20.51	0	MI	IDS TEST, NO CODES, ROAD TEST UNABLE TO			V29	P	C&C
DIAG - MISFIRE	ENGINE	CAQA0024	2012	1FFW1E19C	TFF	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	19-Jan-12	1	\$53	\$180.00	\$449.47	2	MD	ROAD TEST COULD NOT VERIFY CONCERN, CONT			V44	2	A
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#1209	26-Jan-12	1	\$197	\$0.00	\$59.84	1	MI	IDS TEST, RETRIEVED DTLENG AND NEEDED TO			V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	CATD0002	2012	1FFW1E19C	TFF	F	A	T	11-Dec-11	25-Jan-12		NELSON FORD, INC.	#1209	26-Jan-12	1	\$51	\$81.40	\$256.96	1	MI	VERIFY CEL IS ON, VISUALIZE RESULTS, REPLAC			V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E19C	TFF	F	A	T	19-Dec-11	23-Dec-11		DEAN SELLERS INC	#1209	30-Jan-12	2	\$389	\$397.71	\$523.12	1	MI	TEST ECC (KOEYER PASS) CODE BPN 5212 MIL			V29	P	C&C
COP	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#1209	1-Feb-12	1	\$2	\$111.37	\$442.90	30	AB	VERIFIED CONCERN OF FROM OTHER CYLINDER			A61	1	A
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	7-Dec-11	22-Dec-11		TERRIERONE FORD	#1209	1-Feb-12	2	\$244	\$0.00	\$55.87	1	LA	RAN ECC TEST P0300, RAN CYL IN THIS TIME SE			V29	P	C&C
COP	ENGINE	CBFC0006	2012	1FFW1E19C	TFF	F	A	T	13-Jan-12	26-Jan-12		WESTWAY FORD	#1209	4-Feb-12	1	\$462	\$58.88	\$172.12	1	MI	CUST STATES THE CHECK NO PERFORMED POW			V29	P	C&C
COP	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	13-Dec-11	12-Jan-12		DEL RIO FORD LINCOLN	#1209	13-Jan-12	1	\$469	\$58.88	\$139.94	1	MI	FOUNDED FAULTY COIL ASSISTANCE OK, ROAD			V44	2	A
COP	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	13-Jan-12	30-Jan-12		MUNDAY FORD	#1209	2-Feb-12	1	\$13	\$58.88	\$175.88	1	MI	VERIFIED CONCERN, IDS CYL, HD9, JMA TEST			V29	P	C&C
COP	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	6-Feb-11	15-Jan-12		FESTIVAL FORD SALES (1983) LTD	#1209	6-Feb-12	1	\$461	\$58.88	\$392.81	23	ON	KOEYER PASS KOER PASS 12850045 03 REPLAC			A62	2	A
COP	ENGINE	N/A	2012	1FFW1E19C</																						

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	VIN	VEHICLE	ENGINE	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION		
COP	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	TEST EEC CODE P0305D7V_JES YES JB9 NO JB11	CUSTOMER STATES CHEV	US24	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	17-Feb-12	0	10	\$64.05	\$179.26	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	US29	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$55.29	\$210.46	CA	VERIFIED CONCERN. CONNECTOR, PIN FITS	ENGINE LACKS POWER	US24	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FF1X1E1C4	TFF	F	AF	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	CA	AB	IDS EEC TEST P0303P033 STEE SYSTEM PASS	INSPECT AND ADVISE FC	US24	PT C&C
COP	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	10-Jan-12	11-Feb-12	HILLOREST FORD LINCOLN	#12029	27-Feb-12	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT EEC TO CYLINDER NUMBER	CUSTOMER STATES VER	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	1-Dec-11	16-Jan-12	ALMA FORD INC.	#12029	23-Feb-12	2	2858	\$66.99	\$195.38	CA	OC	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	US24	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E1C0	TFF	F	AF	15-Dec-11	14-Jan-12	CATALYER FORD INC.	#12029	14-Feb-12	2	1660	\$63.82	\$93.75	VA	VA	FOUND W/WH DRIVING IN G TO A FUR FOR THIS	CUSTOMER STATES WHEN	US29	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	07-Feb-12	1	503	\$58.88	\$199.24	TX	SC	PERFORMED EEC TEST DATA LOGGER, DISPL	CUSTOMER STATES SE	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	23-Nov-11	28-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	2819	\$80.00	\$215.26	TX	MO	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES SE	US29	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	07-Feb-12	2	2650	\$201.04	\$519.83	TX	EC	CHECK FOR MIL ON AND ERN - NO FIX AVAILABLE	CHECK & REPORT CHECK	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	TX	LA	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHEV	US29	PT C&C
COP	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	9-Jan-12	23-Feb-12	SOUTHWEST FORD INC.	#12029	5-Mar-12	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SEES LIGHT CAME ON AND	US29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	18-Nov-11	13-Dec-11	ERWIN MOTORS INC.	#12029	4-Mar-12	3	4399	\$117.77	\$229.40	TX	TN	COOL COMPRESSOR T/PK COIL TEST OK	COND UP IN LIGHT EN	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	3-Jan-12	25-Jan-12	DEIHL FORD	#12029	5-Mar-12	2	879	\$5.79	\$98.17	TX	WA	TEST DRIVE VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES CHEV	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E1C0	TFF	F	AF	5-Nov-11	13-Feb-12	HUNT FORD INC.	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	TX	KY	RAN SYSTEMS TEST CODE P0430 REPROGRAM P	CUSTOMER STATES THIS	US29	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	4-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2-Mar-12	1	892	\$64.05	\$203.78	TX	CA	ENGINE LIGHT CAME ON, COOL AND SPARK PL	CHECK ENGINE LIGHT	US29	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FF1X1E1C0	TFF	F	AF	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	MO	ROAD TEST AND DIAGN, KFC FUEL FOR E	CUSTOMER STATES THIS	US29	PT C&C
COP	ENGINE	NA	2012	1FF1X1E1C0	TFF	F	AF	23-Nov-11	14-Feb-12	MCCLEARY FORD	#12029	8-Mar-12	1	2894	\$58.88	\$165.09	TX	AL	EEC TEST DTC P0306 POWER BALANCE, REPLACED	CUSTOMER STATES THIS	US29	PT C&C
COP	ENGINE	NA	2012	1FF1X1E1C0	TFF	F	AF	13-Nov-11	13-Feb-12	MICKEY FORD	#12029	8-Mar-12	1	665	\$58.88	\$140.83	TX	CO	IDS TEST INDICATES MIST, MISFIRE IS NO LONG	CUSTOMER STATES CHEV	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	23-Nov-11	31-Jan-12	HOUSTON FORD INC.	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	TX	MN	L.O.F. COMPLETED, TECHNICIAN(S): 20683	3.000 MILE FAREY RE	US29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1X1E1C0	TFF	F	AF	15-Jan-12	18-Feb-12	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	51574	\$282.57	\$354.59	TX	NS	B3001 CONVERTER TESTS AND RE TESTED ALL	CRICHE DOME SPRKS, KE	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E1C0	TFF	F	AF	13-Jan-12	18-Feb-12	DAN WIELBOLD FORD	#12029	15-Mar-12	2	1131	\$64.05	\$174.54	TX	ND	IDS TEST INDICATES MIST, MISFIRE IS NO LONG	CUSTOMER STATES CHEV	US29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	15-Jan-12	18-Feb-12	BENNA FORD SUPERIOR	#12029	22-Feb-12	2	3885	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	US29	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FF1X1E1C0	TFF	F	AF	13-Jan-12	18-Feb-12	JACK DEMMER FORD INC.	#12465	13-Mar-12	2	3385	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	US29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1X1E1C0	TFF	F	AF	15-Jan-12	18-Feb-12	BENNA FORD SUPERIOR	#12029	22-Feb-12	2	3885	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	US29	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FF1X1E1C0	TFF	F	AF	13-Jan-12	18-Feb-12	BENNA FORD SUPERIOR	#12029	22-Feb-12	2	3885	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	US29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1X1E1C0	TFF	F	AF	15-Jan-12	18-Feb-12	BENNA FORD SUPERIOR	#12029	22-Feb-12	2	3885	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	US29	PT C&C
COP	ENGINE	NA	2012	1FF1X1E1C0	TFF	F	AF	15-Jan-12	18-Feb-12	BENNA FORD SUPERIOR	#12029	22-Feb-12	2	3885	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E1C0	TFF	F	AF	15-Jan-12	18-Feb-12	BENNA FORD SUPERIOR	#12029	22-Feb-12	2	3885	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	US29	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FF1X1E1C0	TFF	F	AF	15-Jan-12	18-Feb-12	BENNA FORD SUPERIOR	#12029	22-Feb-12	2	3885	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	US29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1X1E1C0	TFF	F	AF	15-Jan-12	18-Feb-12	BENNA FORD SUPERIOR	#12029	22-Feb-12	2	3885	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	US29	PT C&C
COP	ENGINE	NA	2012	1FF1X1E1C0	TFF	F	AF	15-Jan-12	18-Feb-12	BENNA FORD SUPERIOR	#12029	22-Feb-12	2	3885	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E1C0	TFF	F	AF	15-Jan-12	18-Feb-12	BENNA FORD SUPERIOR	#12029	22-Feb-12	2	3885	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E1C0	TFF	F	AF	15-Jan-12	18-Feb-12	BENNA FORD SUPERIOR	#12029	22-Feb-12	2	3885	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	US29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	11-Nov-11	30-Nov-11	BOBBY FORD INC.	#12029	20-Mar-12	1	4934	\$58.88	\$116.98	TX	TX	CUSTOMER COMPLAINT, REPORT, COMPLAINT COR	CHECK ENGINE LIGHT	US29	PT C&C
COP	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12029	19-Mar-12	1	895	\$64.05	\$138.50	TX	TX	PLACER BURNED OUT #0 COIL AND SPARK PLUG	OPER TEST THE TRUCK	US29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	7-Nov-11	5-Dec-11	ST THOMAS FORD LINCOLN SALES	#12029	19-Mar-12	1	439	\$20.00	\$69.83	TX	TX	EEC TEST P0303, P0306, P0308, P0309, P0310	INSPECT OR CHECK EN	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	11-Nov-11	30-Nov-11	LOCKHART FORD LINCOLN	#12029	15-Mar-12	4	6245	\$437.05	\$545.81	TX	FL	ELECTRONIC ENGINE DIAGNOSIS P0430, DCL DIS	CUST STATE SERVICE #	US29	PT C&C
COP	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	16-Feb-12	26-Feb-12	PINESHAW MTR GO INC	#12029	15-Mar-12	1	1055	\$64.05	\$207.13	TX	TX	1/2029 AL VISUAL INSPECTION ROAD TESTED WITH	SC43 CHECK ENGINE LIGHT	US29	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FF1W1E1C0	TFF	F	AF	7-Nov-11	5-Dec-11	BOB RINGOLD FORD LINCOLN	#12029	15-Mar-12	1	439	\$20.00	\$69.83	TX	TX	VERIFIED CUSTOMER CONCERN, NO MISFIRE	CUSTOMER STATES THIS	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#12029	22-Mar-12	1	410	\$405.35	\$561.20	TX	TX	EEEC DIAG, DTC P0430, PINPOINT TEST, DCL, DCL	CHECK ENGINE LIGHT ON	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12029	14-Mar-12	1	797	\$405.35	\$497.69	TX	TX	EEEC TEST P0303 PERFORM TSB 12 2 TO REPLACE	ENGINE LIGHT IS ON, PERFORM	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1E1C0	TFF	F	AF	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12029	22-Mar-12	1	7109	\$405.35	\$494.87	TX	TX	REPROGRAM PCM AND REPLACE LEFT CAT CONV	CHECK ENGINE LIGHT	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#12029	15-Mar-12	1	3865	\$413.00	\$500.91	TX	TX	PERFORM DIAG, REPROGRAM THE PCM & REPLAC	E29 REPAIR SERVICE EN	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	18-Dec-11	4-Jan-12	MORRIS BUFFALO FORD	#12029	2-Mar-12	2	8423	\$405.35	\$500.55	TX	TX	PCM CALIBRATION APPARENTLY THE TSB DOES	CUSTOMER STATES THIS	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	15-Nov-11	16-Feb-12	BOLTON FORD, L.L.C.	#12029	2-Mar-12	1	5131	\$405.35	\$488.55	TX	LA	VERIFIED CUSTOMER CONC, RETEST OK, TEST	CHECK ENGINE LIGHT ON	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	5-Nov-11	23-Dec-11	TIPTON MOTORS, INC.	#12029	1-Mar-12	1	3229	\$413.00	\$500.53	TX	TX	CHECKED WITH IDS CODES P0306 - PERFORMED	LUMBER CHECK ENGINE L	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	13-Feb-12	23-Feb-12	TYLER FORD LTD	#12029	20-Mar-12	1	3728	\$405.35	\$488.52	TX	TX	EEC TEST P0303 REPROGRAM PCM REPLACE	CHECK ENGINE LIGHT ON	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	23-Jan-12	10-Feb-12	ROBERTSON'S ALSBAY FORD	#12029	21-Feb-12	1	897	\$727.00	\$812.07	TX	OR	SELF TESTED, RAN OASIS AND FOUND TSB 12	02 CUSTOMER STATES CHEV	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F	AF	7-Feb-12	21-Feb-12	LAFAYETTE FORD LINCOLN	#12029	4-Mar-12	1	443	\$401.53	\$499.69	TX	TX	VERIFIED COMPLAINT PERFORMED TSB 12 2 TO	RUN CUSTOMER WENT TO PA	US29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	TFF	F																

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XC	TFF6	F	NA	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#	25	RECALEM	24-22-Feb-12	2	3421	\$0.00	\$37.79	01	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#122	CUSTOMER STATES SON	#	152	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTW1E1TC	TFF6	F	NA	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	24	RECALEM	24-17-Feb-12	2	1721	\$0.00	\$37.78	01	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	24-22-Feb-12	1	314	\$0.00	\$35.04	01	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	#	24	RECALEM	24-10-Feb-12	1	45	\$0.00	\$36.03	01	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#	24	RECALEM	24-14-Mar-12	3	2748	\$0.00	\$30.79	01	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	24-15-Mar-12	2	3550	\$0.00	\$33.81	01	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	24-12-Mar-12	1	2113	\$0.00	\$32.97	01	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	31-Jan-12	15-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	24-8-Mar-12	1	1269	\$0.00	\$40.06	01	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER CUST.	CUSTOMER STATES GET	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	24-27-Feb-12	2	3387	\$0.00	\$35.42	01	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES LTD	#	24	RECALEM	24-8-Mar-12	3	3017	\$0.00	\$41.51	01	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	#	152	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	11FTX1E1TC	TFF6	F	NA	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#	24	RECALEM	24-21-Mar-12	1	1105	\$0.00	\$28.52	01	NA	KS	verify concern ecc test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	24-22-Feb-12	1	590	\$0.00	\$37.44	01	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGERS AT HIGHWAY	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TC	TFF6	F	NA	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	24-29-Feb-12	1	965	\$0.00	\$32.00	01	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	2-Dec-11	22-Feb-12	MIFFORD FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	771	\$0.00	\$37.02	01	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	#	152	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTW1E1TC	TFF6	F	NA	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24-6-Mar-12	2	2687	\$0.00	\$35.54	01	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#	24	RECALEM	24-6-Mar-12	1	1336	\$0.00	\$31.00	01	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	CAMB1E01	2012	11FTW1E1TC	TFF6	F	NA	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	24-2-Mar-12	3	1656	\$0.00	\$28.54	01	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE	ENGINE RUNS ROUGH	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	11-Dec-11	13-Feb-12	SUN HILL FORD	#	24	RECALEM	24-21-Mar-12	-1	3177	\$0.00	\$29.54	01	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	9-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	01	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P009	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	01	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P009	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	01	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P009	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	01	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P009	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	01	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P009	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	01	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P009	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFF6	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1											



# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	CHLSE LIT	SN	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	CC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1C2C	T/F6	F/B4T6	T/KW	T/C3	AF	28-Oct-11	14-Mar-12	DAVID SELFF FORD, INC.	#	25	RECALEM	#24	22-Mar-12	1	1508	\$0.00	\$34.23	0	TX	#	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	1803	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	24	RECALEM	#4	1-Mar-12	3	2967	\$0.00	\$38.32	0	MI	#	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH	#	1803	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T/F6	F/B4T6	T/KW	T/C3	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	24	RECALEM	#4	28-Feb-12	2	1169	\$0.00	\$34.00	0	FL	#	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	1803	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	CLDR004	2012	1FFXW1XC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	24	RECALEM	#4	15-Feb-12	3	5797	\$0.00	\$34.92	0	TN	#	PERFORMED TSB 12 02 10 REPROGRAMMED PCM	CUSTOMER STATES VEH	#	1803	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E1XC	T/F6	F/B4T6	T/KW	T/C3	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	#4	16-Feb-12	1	105	\$0.00	\$44.01	0	NS	#	169 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	27-Jan-12	31-Dec-11	MALLOY FORD	#	24	RECALEM	#4	17-Feb-12	1	9	\$0.00	\$24.01	0	NS	#	15 TSB CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	CASA003	2012	1FFX1E3C	T/F6	F/B4T6	T/KW	T/C3	AF	13-Dec-11	29-Dec-11	MORROW FORD	#	24	RECALEM	#4	18-Feb-12	2	3188	\$0.00	\$30.74	0	PA	#	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	CASA010	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	26-Jan-12	HUNES COUNTRY FORD OF ANTIPOKA	#	24	RECALEM	#4	16-Feb-12	1	1284	\$0.00	\$42.25	0	IL	#	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E8C	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	24	RECALEM	#4	17-Feb-12	2	1952	\$0.00	\$35.14	0	TX	#	NO MIL PERFORMED KOEO TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	24	RECALEM	#4	14-Feb-12	2	1452	\$0.00	\$32.65	0	WI	#	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12 10	CUSTOMER STATES CHE	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#	24	RECALEM	#4	23-Feb-12	1	1743	\$0.00	\$35.49	0	FL	#	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	CS STATES WHEN ACC	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C	T/F6	F/B4T6	T/KW	T/C3	AJ	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	24	RECALEM	#4	23-Feb-12	1	1250	\$0.00	\$40.51	0	MN	#	VERIFIED CONCERN. FOUND TSB 12 10	REPROG. CUSTOMER STATES THE	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	CB0A001	2012	1FFXW1E2C	T/F6	F/B4T6	T/KW	T/C3	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	24	RECALEM	#4	14-Feb-12	2	2063	\$0.00	\$36.24	0	MO	#	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	VONDERLIP FORD	#	24	RECALEM	#4	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	#	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AJ	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	24	RECALEM	#4	24-Feb-12	1	923	\$0.00	\$33.14	0	TX	#	TEST ENGINE PERFORMANCE DIAGNOSTICS.PINP	CUSTOMER STATES THE	#	1803	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	24	RECALEM	#4	17-Feb-12	1	878	\$0.00	\$34.32	0	MN	#	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	1803	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T/F6	F/B4T6	T/KW	T/C3	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	24	RECALEM	#4	12-Mar-12	3	4366	\$0.00	\$31.25	0	LA	#	RAN EEC TEST. SUSPECTED P0300 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	1803	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T/F6	F/B4T6	T/KW	T/C3	AF	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	24	RECALEM	#4	1-Mar-12	1	1203	\$0.00	\$30.21	0	TX	#	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	1803	V44	04	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	24	RECALEM	#4	15-Mar-12	1	3513	\$0.00	\$31.68	0	AR	#	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#	1803	V44	04	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	24	RECALEM	#4	15-Mar-12	1	436	\$0.00	\$26.86	0	TX	#	FRANKLIN EEC TESTS FOUND P0300 IN SYSTEM. RAN O	P03 REPAIR FOR TRANS	#	1803	V44	04	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFX1C15C	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	24	RECALEM	#4	21-Feb-12	-1	3115	\$0.00	\$34.06	0	TX	#	ROAD TEST VEHICLE CHECK OASIS FOR TSB5 FOR	CHECK AND REPORT FO	#	1803	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C	T/F6	F/B4T6	T/KW	T/C3	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	24	RECALEM	#4	22-Feb-12	3	3800	\$0.00	\$30.31	0	PA	#	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	1803	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	24	RECALEM	#4	6-Mar-12	3	3553	\$0.00	\$34.66	0	TX	#	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	1803	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	#4	12-Mar-12	1	2381	\$0.00	\$40.08	0	TX	#	ROAD TEST FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#	1803	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AJ	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	24	RECALEM	#4	17-Feb-12	2	2382	\$0.00	\$33.14	0	TX	#	PERFORM TSB 12 2 10 REPROGRAM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	23-Dec-11	29-Dec-11	POWER FORD VALENCIA	#	24	RECALEM	#4	27-Feb-12	2	3718	\$0.00	\$40.83	0	TX	#	DIAG CONC PASS KOEO PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	24	RECALEM	#4	20-Feb-12	1	441	\$0.00	\$32.44	0	TX	#	CHECKED TSB5 FOUND TSB 12 2 10 FOR ENGINE SURGE	ENGINE SURGES AND LO	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AJ	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	24	RECALEM	#4	12-Mar-12	2	3123	\$0.00	\$36.83	0	GA	#	TRUCK LOSING POWER PCM PROGRAMMING DIAG	CUST STATES TRUCK ST	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AJ	22-Nov-11	3-Feb-12	JACKY ROBINSON FORD LINCOLN, INC.	#	24	RECALEM	#4	16-Mar-12	3	1415	\$0.00	\$31.61	0	TX	#	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE HAS SURGE	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AJ	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	24	RECALEM	#4	22-Mar-12	2	1870	\$0.00	\$31.52	0	TX	#	IFOLLOWED TSB 12 02 10. NO DCTS PRESENT. RE	TRUCK IS BUCKING WH	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C	T/F6	F/B4T6	T/KW	T/C3	AF	12-Jan-11	12-Dec-11	SCOTT FORD	#	24	RECALEM	#4	2-Mar-12	3	2058	\$0.00	\$25.89	0	TX	#	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	11-Dec-11	31-Jan-12	PATTERSON FORD OF ROWIE	#	24	RECALEM	#4	16-Mar-12	1	436	\$0.00	\$31.61	0	TX	#	ROAD TESTED. SUSPECTED P0300. PASS	VEHICLE EEC DIA PASS	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	CCFH1004	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AJ	3-Jan-12	20-Jan-12	RAY SCHULTENS FORD, INC.	#	24	RECALEM	#4	8-Mar-12	2	1500	\$0.00	\$34.44	0	TX	#	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T/F6	F/B4T6	T/KW	T/C3	AJ	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	24	RECALEM	#4	15-Mar-12	1	3198	\$0.00	\$27.96	0	TX	#	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jan-12	15-Dec-11	POWER FORD VALENCIA	#	24	RECALEM	#4	16-Mar-12	3	4366	\$0.00	\$31.61	0	TX	#	RUN SELF TEST. PERFORMED TSB 12 2 10 REPROG	CUSTOMER STATES VEH	#	1803	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T/F6	F/B4T6	T/KW	T/C3	AJ	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	24	RECALEM	#4	21-Feb-12	1	1088	\$0.00	\$37.34	0	TX	#	REPROGRAM PCM PER TSB 12 2 10 (NOTE SSM 55	CS WHILE DRIVING. INT	#	1803	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T/F6	F/B4T6	T/KW	T/C3	AJ	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	24	RECALEM	#4	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	#	RECAL REFLASH PER TSB 12 02 10	CHEK ENGINE LIGHT	#	1803	V29	04	PT C&C
TSB REFLASH	PT C&C	CCM4209	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	3-Feb-12	3-Feb-12	JIM ROBINSON FORD LINCOLN, INC.	#	24	RECALEM	#4	8-Mar-12	1	1415	\$0.00	\$31.61	0	TX	#	IDS DTC P0300 P0306 IN UPDATED PCM UNDE	CUSTOMER STATES UNDE	#	1803	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	1-Feb-12	6-Mar-12	FERNELIS F																			

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCDS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CBY4011	2012	1FFW1E1XC	T6F	F	4M	T	TC3	AJ	6-Feb-12	22-Feb-12	PHILPOTT FORD	#12029	RECALEM	34	23-Feb-12	1	418	\$0.00	\$35.12	0.0	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING				PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	25-Jan-12		TUSKET SALES & SERVICE LTD	#12029	RECALEM	34	15-Feb-12	-1	9	\$0.00	\$24.01	0.0	NS	15 FEB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	RECALEM	34	17-Feb-12	2	1860	\$0.00	\$24.01	0.0	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES				PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#12029	RECALEM	34	17-Feb-12	3	8274	\$0.00	\$35.82	0.0	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#12029	RECALEM	34	22-Feb-12	2	4587	\$0.00	\$37.79	0.0	GA	INSTALLED IDS AND CHECKED CONCERN BEING NO DTCO CUSTOMER STATES ON				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12029	RECALEM	34	23-Feb-12	1	3859	\$0.00	\$44.00	0.0	GA	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOM STATES WHILE ON				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12029	RECALEM	34	23-Feb-12	1	1606	\$0.00	\$37.37	0.0	GA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UN				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1XC	T6F	F	4M	T	TC3	AF	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12029	RECALEM	34	27-Feb-12	1	1824	\$0.00	\$34.40	0.0	GA	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1XC	T6F	F	4M	T	TC3	AF	2-Dec-11	31-Jan-12	STEEF PONTE FORD LINCOLN	#12029	RECALEM	34	23-Feb-12	1	435	\$0.00	\$0.00	0.0	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 2 10. VEHICLE BUICK WITH SF				PT C&C
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AJ	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#12029	RECALEM	34	27-Feb-12	2	2624	\$0.00	\$34.12	0.0	TX	D 2 REPROGRAM PCM AS PER TSB 12 2 10. NO CODES. RECALL WHILE DRIVING				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#12029	RECALEM	34	28-Feb-12	3	6381	\$0.00	\$34.12	0.0	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#12029	RECALEM	34	27-Feb-12	3	3114	\$0.00	\$30.79	0.0	NC	TEST DROVE. KOEC PASS. PERFORMED TSB 12 2 10. CS VEHICLE IS HESITAT				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#12029	5.0E6-212	E	12-Mar-12	3	4437	\$405.35	\$500.28	1.0	NC	IDS P0300 BANK 2 BELOW THRES. PERP TSB 12 2 10. CUSTOMER STATES CK				PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#12029	RECALEM	34	20-Mar-12	2	1990	\$405.35	\$480.08	1.0	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON				PT C&C
DIAG - MISFIRE	EXHAUST	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	17-Jan-12	15-Feb-12	ROEGER FORD LINCOLN	#12029	DIAG	E	14-Mar-12	1	4094	\$0.00	\$38.58	1.0	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TC	T6F	F	4M	T	TC3	AF	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12029	RECALEM	34	23-Mar-12	1	1344	\$0.00	\$46.86	0.0	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	1-Feb-12	22-Feb-12	CHAMPION FORD	#12029	RECALEM	34	20-Mar-12	1	4984	\$0.00	\$35.14	0.0	TX	NO MIL. PERFORMED KOEC TEST NO DTC REPROG. CHECK ENGINE LIGHT ON				PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	22-Dec-11	23-Jan-12	LAUNDERS MOTOR FORD	#12029	RECALEM	34	22-Mar-12	2	10722	\$0.00	\$31.85	0.0	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE				PT C&C
COP	ENGINE	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12029	12029	C	12-Mar-12	0	676	\$66.99	\$237.63	2.3	ON	EEC TEST P0300 KOEC P CONNECTORS OK REFLAC. CHECK ENGINE LIGHT ON				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#12029	12029	C	23-Mar-12	3	5814	\$73.90	\$177.30	1.0	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	12-Dec-11	10-Feb-12	BENNETT FORD (1993) LTD.	#12029	12029	C	27-Mar-12	3	7727	\$292.67	\$470.13	1.0	NC	KOEC PASS KOEC PASS KOEC P0300. PPT TEST. DIAG CHECK ENGINE LI				PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12029	RECALEM	34	16-Mar-12	1	2886	\$485.43	\$571.53	1.0	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING. CUSTOMER STATES THA				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12029	RECALEM	34	26-Mar-12	1	1628	\$0.00	\$26.54	0.0	TX	COMPUTER TESTED SYSTEM CODE P0304. PERFORM CUSTOMER ENGINE LI				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#12029	RECALEM	34	24-Mar-12	1	978	\$0.00	\$11.84	0.0	TX	P0304 REPROGRAM PCM. PULLED CODES. P0300. CS EEC CAME ON WHILE				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	8-Feb-12	16-Mar-12	HUTCHESON FORD SALES, INC.	#12029	RECALEM	34	21-Mar-12	1	1050	\$0.00	\$32.32	0.0	TX	NO. DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	RECALEM	34	22-Mar-12	2	4593	\$0.00	\$35.18	0.0	TX	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	28-Dec-11	10-Feb-12	GATEWAY MOTORS, INC.	#12029	RECALEM	34	18-Mar-12	1	4953	\$0.00	\$35.14	0.0	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				PT C&C
COP	ENGINE	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12029	12029	C	22-Mar-12	2	8558	\$845.05	\$112.03	1.0	TX	VERIFIED CONCERN. FOC CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				PT C&C
COP	ENGINE	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AJ	20-Dec-11		R & S MOTORS, INC.	#12029	12029	C	22-Mar-12	-1	29	\$58.58	\$108.92	0.0	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE				PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	17-Feb-12		BENTLEY FORD	#12029	12029	C	22-Mar-12	1	29	\$84.05	\$108.92	0.0	TX	RUN DIAGNOSIS. KOEC PASS. GO TO PINPOINT TEST CK TRUCKERS AND CK				PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#12029	12029	C	22-Feb-12	0	53	\$5.05	\$150.80	1.0	TX	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM TEST. PERFORM TEST				PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	10-Feb-12		ROBIN FORD SALES LTD.	#12029	12029	C	22-Feb-12	-1	462	\$0.00	\$62.48	0.0	TX	NO CODES. TSB 12 2 10 FOUND D1 BANK MISSES. ENG LAMP CAME ON DU				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	17-Feb-12		PHIL LONG FORD LINCOLN	#12029	12029	C	22-Mar-12	1	502	\$0.00	\$138.89	1.0	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	RECALEM	34	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	27-Nov-11	15-Dec-11	RICART FORD	#12029	RECALEM	34	24-Mar-12	4	3872	\$0.00	\$34.73	0.0	TX	PERF SELF TEST. P0301 CHECKED OASIS. REWAS RETURNER STATES THA				PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	19-Nov-11	10-Feb-12	COURTESY FORD SALES, INC.	#12029	RECALEM	34	24-Mar-12	2	1925	\$0.00	\$35.14	0.0	TX	TEST DROVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON				TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#12029	RECALEM	34	26-Mar-12	2	5488	\$0.00	\$32.60	0.0	TX	NO. DO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	9-Nov-11	6-Feb-12	HENDERSON FORD	#12029	RECALEM	34	27-Mar-12	2	1457	\$0.00	\$32.04	0.0	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	17-Nov-11	10-Feb-12	WAYNE FORD SALES, INC.	#12029	RECALEM	34	27-Mar-12	2	1925	\$0.00	\$35.14	0.0	TX	TEST DROVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON				TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPEL HILLS	#12029	RECALEM	34	23-Mar-12	3	3345	\$0.00	\$40.08	0.0	TX	REPROGRAM PCM PER TPUTER. TO LEARN THE CUSTOMER REPORTS OF				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LTD.	#12029	RECALEM	34	28-Mar-12	2	1571	\$0.00	\$36.11	0.0	TX	CHECK ENGINE LIGHT ON. ENGINE MESSAGES AND SERVICE ENGINE WARN				PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AF	4-Jan-12	29-Dec-11	TEAGUE FORD LINCOLN	#12029	RECALEM	34	28-Mar-12	3	1887	\$0.00	\$38.89	0.0	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM. ENGINE MESS. AND				PT C&C
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFW1E1TC	T6F	F	4M	T	TC3	AJ	15																	

# 2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHLCE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2	T	F	F	A	T	TC3	AF	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	4025	RECALEM	24	30-Mar-12	4	7512	90.00	528.04	0	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#1	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	24	29-Mar-12	2	988.63	993.00	0	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#1	V52	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C6	T	F	F	A	T	TC3	AJ	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	4025	RECALEM	24	5-Apr-12	1	11	55.17	598.27	0	NA	PA	CHECK TESTED. POWER BRK PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#1	V52	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	4025	RECALEM	24	14-Mar-12	1	1488	909.97	1,620.90	7	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH R	#1	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C8	T	F	F	A	T	TC3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	4025	RECALEM	24	3-Apr-12	3	7023	300.00	923.55	0	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO KIGNE LIGHT CAM	#1	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CBAM007	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	4025	RECALEM	24	20-Mar-12	3	4402	80.00	577.86	0	NA	MI	ECC TEST NO CODE. ROAD TEST WITH CUSTOMER	CUSTOMER STATES WHE	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	4025	RECALEM	24	5-Apr-12	3	2060	80.00	576.12	1	NA	NC	ROTEST EEC TEST MISSED! FOUND DURING VIS	CUSTOMER STATES FUEL MIL	#1	#1	V49	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	4025	RECALEM	24	29-Mar-12	0	70	80.00	929.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES DURIN	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHTOSKI, INC.	4025	RECALEM	24	12-Mar-12	1	129	80.00	535.07	0	NA	WI	TECH DROVE AND STILL MISFIRE! TECH SWAP	CUSTOMER REQUESTS CEL	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	4025	RECALEM	24	5-Apr-12	4	3048	80.00	536.60	0	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM COM	CUSTOMER STATES FOR CHECK	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	4025	RECALEM	24	29-Mar-12	3	5036	80.00	937.12	0	NA	MI	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES DURIN	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	4025	RECALEM	24	12-Mar-12	1	1358	80.00	530.60	0	NA	MB	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	4025	RECALEM	24	2-Apr-12	1	608	80.00	529.69	0	NA	TN	ENGINE MISS, NO CODE CONCERN. CK OUT. P	CUSTOMER STATES THA	#1	#1	V49	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	4025	RECALEM	24	2-Apr-12	2	2661	80.00	539.69	0	NA	OR	HOOKEUP IDS CHECKING/GETTING STUMBL	ON H/CUSTOMER STATE LIGHT	#1	#1	V29	PT C&C
COP	ENGINE	CDFAV005	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHTOSKI, INC.	4025	RECALEM	24	12-Mar-12	1	129	588.58	525.98	1	NA	WI	TECH PLUGS CODES AND LED COIL TEST INSTAL	GUEST STATES VEHICL	#1	#1	V52	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C4	T	F	F	A	T	TC3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	4025	RECALEM	24	10-Apr-12	3	2209	961.70	920.17	1	NA	BC	PO030. ROADTEST AND RECORD FULL THROTT	CHECK ENGINE LIGHT W	#1	#1	V29	PT C&C
COP	ENGINE	CDX020	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	4025	RECALEM	24	11-Apr-12	3	935	588.88	1,152.05	1	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTS	CUSTOMER STATES CHE	#1	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1C1C2	T	F	F	A	T	TC3	AF	10-Feb-12	17-Mar-12	KAUFFOLD FORD	4025	RECALEM	24	11-Apr-12	1	1358	80.00	527.51	0	NA	OR	REF. TSB. IDS & EEC TEST [ME. CLEARED CODE	S. C. SHE WAS DRIVING AT	#1	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	22-Feb-12	17-Mar-12	BENGAH FORD, LLC	4025	RECALEM	24	9-Apr-12	1	3054	539.71	947.15	0	NA	AL	RETRIVED CODE P0430 FROM PCM REPLACED	LEFT CUSTOMER STATES THA	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	19-Mar-12	17-Mar-12	MINE FORD LINCOLN	4025	RECALEM	24	9-Apr-12	1	6751	80.00	545.65	0	NA	CA	LEFT CATALYTIC CONVERTER. EEC TEST P0430	RECHECK ENGINE LIGHT S	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	4025	RECALEM	24	2-Apr-12	1	1234	948.89	958.87	1	NA	FL	DIAG REFLA LEFT CONVERTER AND REPROGR	CUSTOMER STATES CHECK E	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CODE007	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	8-Dec-11	10-Feb-12	GREENWAD FORD, INC.	4025	RECALEM	24	3-Apr-12	2	1388	808.90	984.71	0	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C. S. CHECK ENGINE LIGHT	#1	#1	V49	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	4025	RECALEM	24	23-Mar-12	2	4033	524.64	932.36	1	NA	CT	VERIFIED THE CONCERN DUE TO EEC P0430	RECHECK ENGINE LIGHT	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	4025	RECALEM	24	4-Apr-12	2	4208	844.35	9515.86	1	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY. #1	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	4025	RECALEM	24	5-Apr-12	1	766	943.00	949.33	1	NA	AL	VERIFIED CONCERN IDS SELF TEST P0430 CON	AMBER WARNING ON CU	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	22-Feb-12	17-Mar-12	BENGAH FORD, LLC	4025	RECALEM	24	6-Apr-12	1	3434	80.00	545.65	0	NA	CA	TESTED EEC SYSTEM. [NO REPROGRAMMED	PCM. CUSTOMER STATES	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	4025	RECALEM	24	6-Apr-12	1	2787	80.00	500.00	0	NA	AL	PERFORM EEC KOEO. KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	4025	RECALEM	24	4-Apr-12	4	7865	80.00	931.12	0	NA	IN	ECC TEST PCM NO DTC'S PRESENT. REPROGR	ENGINE. HESITATES/SURR	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	24	29-Mar-12	1	4082	80.00	532.50	0	NA	GA	ECC TEST. EEC CODE P0306. [AND ROAD TEST	AFTER CUSTOMER REQUEST T	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	4025	RECALEM	24	2-Apr-12	4	9852	90.00	930.30	0	NA	MS	TESTED EEC SYSTEM. KOEO. P0306. REPROG	AMT. PASSING CHECK AT S	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	29-Jan-12	11-Feb-12	KYREE FORD LINCOLN	4025	RECALEM	24	9-Apr-12	1	800	80.00	527.15	0	NA	TX	CHECKED DTC'S. PCM PER	CUSTOMER STATES CHECK	#1	#1	V49	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AJ	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	4025	RECALEM	24	30-Mar-12	1	1762	80.00	531.20	0	NA	WI	visual inspect OK for code all pass ok. oas	reprogram. customer states check engi	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	4025	RECALEM	24	5-Apr-12	3	6199	90.00	531.71	0	NA	TX	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER STATE	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4	T	F	F	A	T	TC3	AF	19-Jan-12	11-Feb-12	JOE MCKAY CAPITAL FORD	4025	RECALEM	24	23-Mar-12	1	3449	80.00	530.92	0	NA	KS	DISSEMINATION TEST. KOEO PASS. CON P0300	CUSTOMER CONCERN C	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	9-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	4025	RECALEM	24	23-Mar-12	1	3449	80.00	530.92	0	NA	KS	DISSEMINATION TEST. KOEO PASS. CON P0300	CUSTOMER CONCERN C	#1	#1	V29	PT C&C
COP	ENGINE	CDK0015	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	29-Jan-12	31-Dec-11	FREB BEANS FORD LINCOLN	4025	RECALEM	24	9-Apr-12	1	29	588.88	1,186.02	1	NA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT	ON DEALER STATES THE EM	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	9-Jan-12	27-Feb-12	GENTLE STEVEY FORD, LLC	4025	RECALEM	24	9-Apr-12	1	2811	804.05	979.16	0	NA	CA	TEST EEC SYSTEM. [NO REPROGRAMMED	PCM. CUSTOMER STATES	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	4025	RECALEM	24	7-Apr-12	2	3890	80.00	930.70	0	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES TH	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	5-Jan-12	9-Mar-12	WILSON MOTORS	4025	RECALEM	24	3-Apr-12	1	2696	80.00	533.05	0	NA	TX	TESTED ON IDS NO DTC. REPROGRAM PCM AS	PER ENGINE CUTS OUT WHEN	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	TC3	AF	29-Jan-12	11-Feb-12	W																	



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION			
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	TF6	F	AF	24-Jan-12	17-Feb-12	29-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1258	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#EECT TEST NO CODES, NO TSBIS OR SSMs. NO IN-CUSTOMER STATES CHE#	A112	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC7	TF6	F	AF	15-Feb-12	23-Feb-12	29-Feb-12	PTTSBURG FORD	#3124	RECALEM	#3124	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	#CHECKED CK CODES, NO TSBIS OR SSMs. NO IN-CUSTOMER STATES CHE#	A112	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	TF6	F	AF	1-Dec-11	9-Jan-12	29-Feb-12	RYAN FORD	#1258	RECALEM	#1258	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	#VERIFIED CUSTOMERS CTR TRIM TABLES AND CL-CHECK ENGINE LIGHT IS	A112	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX3	TF6	F	AF	17-Jan-12	18-Feb-12	29-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#1258	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	#ROADTEST AND COULD NOT REPAIR	A112	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4	TF6	F	AF	3-Jan-12	27-Jan-12	29-Feb-12	LANDMARK FORD, INC.	#1258	RECALEM	#1258	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	#DIAG REPROGRAM PCM PER TSB 12 12 10 CUSTOMER STATES VEH#	A112	V29	PT & C	
COP	ENGINE	N/A	2012	1FTFW1ETX3	TF6	F	AF	11-Nov-11			RIDGEWOOD FORD SALES LIMITED	#1258	NPF	#1258	20-Apr-12	1	6	\$66.99	\$171.69	1	GA	#ECC TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC	A112	V29	PT & C	
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ET2C	TF6	F	AF	3-Jan-12	25-Jan-12		DIETHL FORD	#1258	NPF	#1258	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	#TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND CUSTOMER STATES CHE#	A112	V29	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	TF6	F	AF	10-Mar-12	12-Apr-12		GEORGE STOCKFISH FORD (1987)	#1258	DIAG	#1258	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	#VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A112	V29	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	TF6	F	AF	10-Mar-12	12-Apr-12		BENSON FORD, INC.	#1258	DIAG	#1258	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	#CHECKED CONCERN CHECKED FOR CODES A11 WHILE DRIVING VEHICLE	A112	V29	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C	TF6	F	AF	1-Mar-12	19-Mar-12		DONNELLY FORD LINCOLN	#1258	NPF	#1258	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	#IDS TESTS P0304 P0305 P0306 IN MEMORY CUSTOMER STATES CHE#	A112	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	TF6	F	AF	1-Jan-12	26-Mar-12		COURTESY FORD LINCOLN, INC.	#1258	5.00E-212	#1258	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	#CHECK CONCERN SYSTEM KOE0 PASSED PASSE K0E030 CUSTOMER STATES CHE#	A112	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	TF6	F	AF	13-Feb-12	28-Feb-12		NORTHSHORE FORD	#1258	RECALEM	#1258	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	#VEHRY OWNER CONCERN, CHECK FOR DTCS, P0305 OWNER STATES REF#	A112	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C	TF6	F	AF	22-Nov-11	4-Feb-12		JOE COOPER FORD, INC.	#1258	RECALEM	#1258	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	#CHECK OUT TEST ECC S/M CAL PER TSB 12 12 10 C.CEL ON DRIVES GR#	A112	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	TF6	F	AF	28-Feb-12	9-Apr-12		MACK GRUBBS FORD, INC.	#1258	RECALEM	#1258	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	#CODE P0306 P0308 RSB #12 02 10 CUSTOMER STATES TR#	A112	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	TF6	F	AF	28-Nov-11	22-Feb-12		ARROW FORD, INC.	#1258	RECALEM	#1258	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	#REPROGRAM PCM PERFORMED TSB 12 12 10 REPROGRAM CUSTOMER STATES WH#	A112	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	TF6	F	AF	22-Dec-11	30-Jan-12		PARKWAY FORD SALES, INC.	#1258	RECALEM	#1258	19-Apr-12	2	6444	\$0.00	\$33.50	0	GA	#CHECK ECC REFLASH PCM PER TSB 12 12 10 CHECK FOR SURGES MISS#	A112	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	TF6	F	AF	1-Dec-11			KEN KNAPP FORD SALES LTD	#1258	RECALEM	#1258	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	#VERIFIED CUSTOMER CONCERN, TSB 12 02 05 APPROXIMATELY ENGINE MISS#	A112	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	TF6	F	AF	2-Dec-11	28-Dec-11		COURTESY FORD LINCOLN	#1258	RECALEM	#1258	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	#UPDATE PCM PER TSB 12 12 10 VERIFY ENGINE SUI-CUSTOMER STATES WHEN CL#	A112	V29	PT & C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5C	TF6	F	AF	17-Feb-12			ALBI FORD LINCOLN JULIETTE INC.	#1258	NPF	#1258	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	#0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CK EN ALL#	A112	V29	PT & C	
DIAG - MISFIRE	ENGINE	C05DX017	2012	1FTFW1ETXC	TF6	F	AF	22-Mar-12	13-Apr-12		JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#1258	24-Apr-12	1	1653	\$0.00	\$138.19	2	GA	#DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS#	A112	V29	PT & C	
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ET2C	TF6	F	AF	19-Nov-11	31-Dec-11		PACKEY WEBB FORD	#1258	5.00E-212	#1258	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	#TEST ECC, CODE P0403, REPLACE CAT CONVERTER, CUSTOMER STATES TH#	A112	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	TF6	F	AF	30-Jan-12	10-Feb-12		THE FORD STORE MORGAN HILL	#1258	RECALEM	#1258	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#VERIFIED CONCERN, CTR CHECK CONCERN, REPLACE CUSTOMER STATES TH#	A112	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C	TF6	F	AF	17-Jan-12	15-Feb-12		AWKS FORD CORPORATION	#1258	RECALEM	#1258	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#CONVERTOR FAULTED CHECK TEST CODE P0403, REPROGRAM CUSTOMER STATES INC#	A112	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4C	TF6	F	AF	22-Nov-11	17-Mar-12		HARRIS FORD LINCOLN	#1258	RECALEM	#1258	18-Apr-12	2	2968	\$0.00	\$38.88	0	GA	#ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES TH#	A112	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9C	TF6	F	AF	12-Jan-12	5-Apr-12		WADE FORD, INC.	#1258	RECALEM	#1258	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	#TEST DROVE, VERIFY CONCENTRCK OASIS PERFORM WHEN ON CRUISE CONTROL#	A112	V29	PT MALFUNCTION	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4C	TF6	F	AF	12-Jan-12	12-Jan-12		HINSEVELL FORD CO	#1258	RECALEM	#1258	16-Apr-12	3	3978	\$0.00	\$32.65	0	GA	#CK CAME ON AND STARTED FLASHING, STOP AND CUSTOMER STATES TH#	A112	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2C	TF6	F	AF	23-Jan-12	12-Jan-12		KRAPHOL FORD & LINCOLN CO.	#1258	RECALEM	#1258	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	#concern could not be verified, ecc diagnosis, pass, che-INTERMITTENT CUT OUT#	A112	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	TF6	F	AF	23-Jan-12	26-Mar-12		LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#1258	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	#CK CODES NONE PRESENT, CKD OASIS AND FUL-CHECK FOR MISFIRE WH#	A112	V29	PT & C	
COP	ENGINE	C0TDB007	2012	1FTFW1ET9C	TF6	F	AF	25-Jan-12	14-Mar-12		C & G FORD SALES, INC.	#1258	12029	C	#1258	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	#USED IDS, PULLED DOES, CK APPROVAL CODE, P-CUSTOMER STATES CHE#	A112	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET2C	TF6	F	AF	2-Feb-12	8-Feb-12		SHERWOOD FORD	#1258	12029	C	#1258	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	#PERFORM TSB REPROGRAM TYN COIL AND PLUGS DIAG AND REPORT ENG#	A112	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET2C	TF6	F	AF	9-Jan-12	6-Feb-12		RUSSELL & SMITH FORD, INC.	#1258	5.00E-212	#1258	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	#KOD P1119, NO CODES, REPLACE LEFT CUSTOMER STATES TH#	A112	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET2C	TF6	F	AF	9-Jan-12	6-Feb-12		VANCE COUNTRY FORD	#1258	5.00E-212	#1258	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	#VERIFIED CONCERN PERP IDS DIAGDATA DISPLAY-CHECK LUST CHK ENG LIGHT#	A112	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	TF6	F	AF	14-Feb-12	14-Feb-12		VERN DIEZEL FORD LINCOLN	#1258	RECALEM	#1258	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	#PERFORMED DIAG, P0306, PERFORM PPTS, REPLA-CUT OUT STK OF POWER#	A112	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9C	TF6	F	AF	6-Mar-12	22-Mar-12		BOBBER FORD SALES, INC.	#1258	RECALEM	#1258	16-Apr-12	1	1941	\$0.00	\$0.00	0	GA	#ECC CODE P0304, P0305, P0306, P0307, P0308, P0309, P0310, P0311, P0312, P0313, P0314, P0315, P0316, P0317, P0318, P0319, P0320, P0321, P0322, P0323, P0324, P0325, P0326, P0327, P0328, P0329, P0330, P0331, P0332, P0333, P0334, P0335, P0336, P0337, P0338, P0339, P0340, P0341, P0342, P0343, P0344, P0345, P0346, P0347, P0348, P0349, P0350, P0351, P0352, P0353, P0354, P0355, P0356, P0357, P0358, P0359, P0360, P0361, P0362, P0363, P0364, P0365, P0366, P0367, P0368, P0369, P0370, P0371, P0372, P0373, P0374, P0375, P0376, P0377, P0378, P0379, P0380, P0381, P0382, P0383, P0384, P0385, P0386, P0387, P0388, P0389, P0390, P0391, P0392, P0393, P0394, P0395, P0396, P0397, P0398, P0399, P0400, P0401, P0402, P0403, P0404, P0405, P0406, P0407, P0408, P0409, P0410, P0411, P0412, P0413, P0414, P0415, P0416, P0417, P0418, P0419, P0420, P0421, P0422, P0423, P0424, P0425, P0426, P0427, P0428, P0429, P0430, P0431, P0432, P0433, P0434, P0435, P0436, P0437, P0438, P0439, P0440, P0441, P0442, P0443, P0444, P0445, P0446, P0447, P0448, P0449, P0450, P0451, P0452, P0453, P0454, P0455, P0456, P0457, P0458, P0459, P0460, P0461, P0462, P0463, P0464, P0465, P0466, P0467, P0468, P0469, P0470, P0471, P0472, P0473, P0474, P0475, P0476, P0477, P0478, P0479, P0480, P0481, P0482, P0483, P0484, P0485, P0486, P0487, P0488, P0489, P0490, P0491, P0492, P0493, P0494, P0495, P0496, P0497, P0498, P0499, P0500, P0501, P0502, P0503, P0504, P0505, P0506, P0507, P0508, P0509, P0510, P0511, P0512, P0513, P0514, P0515, P0516, P0517, P0518, P0519, P0520, P0521, P0522, P0523, P0524, P0525, P0526, P0527, P0528, P0529, P0530, P0531, P0532, P0533, P0534, P0535, P0536, P0537, P0538, P0539, P0540, P0541, P0542, P0543, P0544, P0545, P0546, P0547, P0548, P0549, P0550, P0551, P0552, P0553, P0554, P0555, P0556, P0557, P0558, P0559, P0560, P0561, P0562, P0563, P0564, P0565, P0566, P0567, P0568, P0569, P0570, P0571, P0572, P0573, P0574, P0575, P0576, P0577, P0578, P0579, P0580, P0581, P0582, P0583, P0584, P0585, P0586, P0587, P0588, P0589, P0590, P0591, P0592, P0593, P0594, P0595, P0596, P0597, P0598, P0599, P0600, P0601, P0602, P0603, P0604, P0605, P0606, P0607, P0608, P0609, P0610, P0611, P0612, P0613, P0614, P0615, P0616, P0617, P0618, P0619, P0620, P0621, P0622, P0623, P0624, P0625, P0626, P0627, P0628, P0629, P0630, P0631, P0632, P0633, P0634, P0635, P0636, P0637, P0638, P0639, P0640, P0641, P0642, P0643, P0644, P0645, P0646, P0647, P0648, P0649, P0650, P0651, P0652, P0653, P0654, P0655, P0656, P0657, P0658, P0659, P0660, P0661, P0662, P0663, P0664, P0665, P0666, P0667, P0668, P0669, P0670, P0671, P0672, P0673, P0674, P0675, P0676, P0677, P0678, P0679, P0680, P0681, P0682, P0683, P0684, P0685, P0686, P0687, P0688, P0689, P0690, P0691, P0692, P0693, P0694, P0695, P0696, P0697, P0698, P0699, P0700, P0701, P0702, P0703, P0704, P0705, P0706, P0707, P0708, P0709, P0710, P0711, P0712, P0713, P0714, P0715, P0716, P0717, P0718, P0719, P0720, P0721, P0722, P0723, P0724, P0725, P0726, P0727, P0728, P0729, P0730, P0731, P0732, P0733, P0734, P0735, P0736, P0737, P0738, P0739, P0740, P0741, P0742, P0743, P0744, P0745, P0746, P0747, P0748, P0749, P0750, P0751, P0752, P0753, P0754, P0755, P0756, P0757, P0758, P0759, P0760, P0761, P0762, P0763, P0764, P0765, P0766, P0767, P0768, P0769, P0770, P0771, P0772, P0773, P0774, P0775, P0776, P0777, P0778, P0779, P0780, P07				

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	OP	CLAIM BINNED FUNCTION									
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10C	T2F6	F	B	A	T	K	T	C	AJ	8-Feb-12	1-Apr-12		CEBUERTO FORD SALES INC	#	202	5.0E+212	F	27-Apr-12	1	3787	\$282.57	\$353.42	13	NA	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	A	30	NA	V29	03	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T2F6	F	B	A	T	K	T	C	AJ	30-Jan-12	7-Apr-12		FORD OF AUGUSTA, INC.	#	202	5.0E+212	F	24-Apr-12	1	6756	\$430.51	\$490.49	11	NA	KS	VERIFIED CONCERN PER LEFT CAT CONVERTOR CHECK ENGINE LIGHT ON	A	30	NA	V29	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T2F6	F	B	A	T	K	T	C	AJ	28-Feb-12	22-Mar-12		JESS FORD OF PULLMAN	#	202	5.0E+212	F	18-Apr-12	1	4692	\$0.00	\$0.00	0	NA	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	A	30	NA	V29	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C	T2F6	F	B	A	T	K	T	C	AJ	19-Feb-12	31-Mar-12		FOX FORD LINCOLN OF CADILLAC	#	202	5.0E+212	F	27-Apr-12	1	2366	\$0.00	\$42.70	0	NA	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	A	30	NA	V29	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T2F6	F	B	A	T	K	T	C	AF	4-Jan-12	26-Jan-12		MELODY MOTORS LTD	#	202	5.0E+212	F	24-Apr-12	3	7305	\$0.00	\$0.00	0	NA	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	A	30	NA	V29	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T2F6	F	B	A	T	K	T	C	AF	17-Jan-12	27-Mar-12		BYERS FORD, LLC	#	202	5.0E+212	F	11-Apr-12	2	2063	\$0.00	\$33.57	0	NA	OH	VERIFIED CONCERN, CHECKED FOR CODES F004	A	30	NA	V40	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T2F6	F	B	A	T	K	T	C	AF	11-Mar-12	2-Apr-12		YARMON FORD, INC.	#	202	5.0E+212	F	13-Apr-12	1	1354	\$0.00	\$0.00	0	NA	MN	PERFORM TSB 12 2 TO WPI	A	30	NA	V29	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T2F6	F	B	A	T	K	T	C	AF	1-Feb-12	22-Feb-12		SOERENS FORD, INC.	#	202	5.0E+212	F	14-Apr-12	2	3955	\$0.00	\$37.02	0	NA	WI	SCANNED DTC P0305 P0316 REPROGRAM PCM P	A	30	NA	V29	03	PT	C&C
COP	ENGINE	CSD3008	2012	1FFW1E12C	T2F6	F	B	A	T	K	T	C	AF	17-Dec-11	13-Mar-12		CHAMBERLAIN	#	202	5.0E+212	F	30-Apr-12	3	3321	\$84.05	\$160.70	1	NA	TX	MIL ON RETRIEVED CONTAMINATE COMP. TEST	A	30	NA	V29	03	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E10C	T2F6	F	B	A	T	K	T	C	AJ	13-Jan-12	3-Feb-12		CITY FORD SALES LTD	#	202	5.0E+212	F	20-Mar-12	1	6039	\$819.88	\$1,020.03	232	NA	AB	TECH B054 REPLACE RIG	A	30	NA	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T2F6	F	B	A	T	K	T	C	AJ	13-Jan-12	25-Apr-12		ROBERTS MOTORS, INC.	#	202	5.0E+212	F	27-Apr-12	1	678	\$434.31	\$536.21	11	NA	IL	CHECK FOR CODES HAD P0430 CHECKED OASIS	A	30	NA	V29	03	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C	T2F6	F	B	A	T	K	T	C	AJ	10-Jan-12	25-Jan-12		MT. CRAWFORD, INC.	#	202	5.0E+212	F	18-Apr-12	3	5372	\$405.35	\$476.76	11	NA	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	A	30	NA	V29	03	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFW1E12C	T2F6	F	B	A	T	K	T	C	AJ	8-Dec-11	20-Feb-12		NORTHSHIRE FORD	#	202	5.0E+212	F	28-Apr-12	3	10472	\$405.35	\$480.26	11	NA	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	A	30	NA	V52	03	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	T2F6	F	B	A	T	K	T	C	AJ	18-Dec-11	25-Feb-12		HILLCREST FORD LINCOLN	#	202	5.0E+212	F	27-Apr-12	3	7622	\$405.35	\$494.38	11	NA	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	A	30	NA	V29	03	PT	C&C
TSB REFLASH	PT C&C	CSD2008	2012	1FFW1E16C	T2F6	F	B	A	T	K	T	C	AF	22-Jan-12	23-Mar-12		MARSHAL HIZE FORD, INC.	#	202	5.0E+212	F	28-Apr-12	2	3430	\$0.00	\$65.59	0	NA	TN	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	A	30	NA	V29	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T2F6	F	B	A	T	K	T	C	AJ	2-Feb-12	24-Feb-12		MARYVILLE FORD	#	202	5.0E+212	F	26-Apr-12	3	6065	\$0.00	\$38.41	0	NA	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	A	30	NA	V29	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFVX1C7C	T2F6	F	B	A	T	K	T	C	AJ	20-Dec-11	27-Mar-12		TOM PECK FORD OF HUNTLEY, INC.	#	202	5.0E+212	F	25-Apr-12	1	56	\$0.00	\$39.38	0	NA	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	A	30	NA	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	T2F6	F	B	A	T	K	T	C	AJ	25-Oct-11	30-Dec-11		DAVIS STANLEY FORD	#	202	5.0E+212	F	30-Apr-12	5	11497	\$0.00	\$35.14	0	NA	OK	PCM CALIBRATION, PERFORM CODES	A	30	NA	V29	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T2F6	F	B	A	T	K	T	C	AJ	25-Jan-12	9-Feb-12		LUTHER FAMILY FORD	#	202	5.0E+212	F	30-Apr-12	3	10121	\$0.00	\$36.33	0	NA	ND	CODE 4 - VERIFY C/C ENG LIGHT ON, KOEO PASS, C	A	30	NA	V29	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T2F6	F	B	A	T	K	T	C	AJ	13-Feb-12	16-Mar-12		MEL HAMBELTON FORD, INC.	#	202	5.0E+212	F	7-Apr-12	1	5162	\$0.00	\$36.69	0	NA	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210	A	30	NA	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	T2F6	F	B	A	T	K	T	C	AJ	25-Oct-11	30-Dec-11		ROBERTS MOTORS, INC.	#	202	5.0E+212	F	30-Apr-12	5	5118	\$0.00	\$67.78	0	NA	TX	CHECK ENGINE LIGHT ON, RUNS RUGH, RETRIE	A	30	NA	V29	03	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	T2F6	F	B	A	T	K	T	C	AJ	30-Jan-12	3-Feb-12		MONTRORSE FORD	#	202	5.0E+212	F	30-Apr-12	3	5789	\$0.00	\$35.65	0	NA	OH	OPERATION 120210A.0.4 RUN OASIS TSB 12 2 TO	A	30	NA	V40	03	PT	C&C
COP	ENGINE	NA	2012	1FFW1E18C	T2F6	F	B	A	T	K	T	C	AJ	24-Feb-12	5-Apr-12		MELODY MOTORS LTD	#	202	5.0E+212	F	2-May-12	1	2805	\$61.70	\$157.77	10	NA	SK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	A	30	NA	V29	03	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	T2F6	F	B	A	T	K	T	C	AJ	27-Feb-12	9-Mar-12		BISON MOTOR COMPANY	#	202	5.0E+212	F	30-Apr-12	2	2758	\$0.00	\$46.27	0	NA	MT	PERFORMED IDS SELF TEST AT THIS TIME	A	30	NA	V40	03	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T2F6	F	B	A	T	K	T	C	AJ	13-Feb-12	8-Mar-12		WARREN FORD, INC.	#	202	5.0E+212	F	7-May-12	2	7742	\$0.00	\$66.04	0	NA	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	A	30	NA	V29	03	PT	C&C
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFW1E10C	T2F6	F	B	A	T	K	T	C	AJ	12-Dec-11	23-Feb-12		AL PIEMONTE'S HOT HOVS, FD, INC.	#	202	5.0E+212	F	7-May-12	2	2447	\$0.00	\$60.77	0	NA	IL	EEC TEST P0308, PERFORMED CUSTOMER BLANK	A	30	NA	V29	03	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	T2F6	F	B	A	T	K	T	C	AJ	19-Jan-12	23-Feb-12		HEISER FORD LINCOLN	#	202	5.0E+212	F	7-May-12	1	5088	\$0.00	\$49.38	11	NA	WI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	A	30	NA	V29	03	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E12C	T2F6	F	B	A	T	K	T	C	AJ	12-Dec-11	7-Feb-12		TOUT OUSTALET, INC.	#	202	5.0E+212	F	7-May-12	4	3476	\$0.00	\$41.85	0	NA	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	A	30	NA	V29	03	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C	T2F6	F	B	A	T	K	T	C	AJ	9-Nov-11	19-Dec-11		FORD OF SLEEVILLE	#	202	5.0E+212	F	26-Apr-12	1	4767	\$405.35	\$480.84	11	NA	LA	TESTED SYSTEM, REPLACED CONVERTER AND U	A	30	NA	V52	03	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	T2F6	F	B	A </tr																													







# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PRD DATE	WARRANTY DATE	DEALER	DEALERSHIP	JOB NO	PNR NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	RAZTR	CD CLC	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	RECALEM	31-May-12	2	6381	2393.51	3372.65	135	NA	NS	IL	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING		A300A	V42	PT C&C	GOD FUEL ECONOMY	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	RECALEM	4-Jun-12	3	3968	8287.07	3381.90	135	NA	QC	NS	IL	1547 VER. DTC P0300 I01 INTERCHANGE LES	COES. VERIFY LA LUMIERE		A300A	V29	PT C&C	LA LUMIERE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	RECALEM	5-Jun-12	3	3778	800.00	548.24	11	NA	WI	IL	ECG TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK #		A300A	V44	PT C&C	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD	RECALEM	7-Jun-12	2	2576	800.00	557.22	13	NA	AB	IL	VERIFIED CK ENF LIFE IS ON IDS TEST P0300	CONSUMER FOR CK ENF L		A300A	V29	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Feb-12	27-Feb-12	LAMORELUX FORD, INC	RECALEM	3-Jun-12	4	7653	800.00	336.02	0	NA	MA	IL	SELF TESTED AND RECEIVED P0300. RANDOM	MISCONFORM SIBRES VEHICLE		A300A	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC	RECALEM	5-Jun-12	3	8400	800.00	332.22	0	NA	OH	IL	ECG TEST MISFIRE CODES P0304 P0305 P0306	RUN WHEN ACCELL TURBO #		A300A	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	RECALEM	5-Jun-12	3	3429	800.00	331.65	0	NA	NS	IL	CHECKED AND TESTED WITH IDS RETRIEVED	WHEN PICKING UP SPEE		A300A	V44	PT C&C	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	RECALEM	4-Jun-12	3	4027	800.00	333.77	0	NA	NH	IL	PERFORMED SELF TEST (EXERCISE) IF YOU	HAD CUSTOMER STATES GO		A300A	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	15-May-12	30-May-12	DEAN ABOUR FORD INC.	RECALEM	1-Jun-12	2	693	800.00	534.54	0	NA	MI	IL	HOOKEED UP IDS AND HAD CODES FOR P0304	P0303 CUSTOMER STATES THA		A300A	V29	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	23-Oct-11	17-Apr-12	POST RIDGE FORD INC.	RECALEM	18-May-12	2	2312	800.00	533.25	0	NA	FL	IL	PERFORM EEC TEST NO DTC CHECK MODE & NO	D CUSTOMER STATES GO		A300A	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD	RECALEM	6-Jun-12	1	724	800.00	548.83	0	NA	AB	IL	VERIFIED CHECK ENGINE SSB 22229 AND REFER	GAS ENGINE MECHANIC		A300A	V44	PT C&C	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Feb-12	30-Mar-12	BULLER FORD INC.	RECALEM	5-Jun-12	3	3324	4405.17	5507.85	11	NA	NJ	IL	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE		A300A	V29	PT C&C	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	RECALEM	1-Jun-12	3	4468	3300.63	3420.21	11	NA	NC	IL	VERIFIED CONCERN ON 1K OHF HP10 PERFORM	CK ENGINE LIGHT ON		A300A	V29	PT C&C	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH INC.	RECALEM	11-May-12	5	10157	3397.71	3440.79	11	NA	NE	IL	PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT		A300A	V29	PT C&C	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Dec-11	22-Dec-11	CURRIE MOTORS FRANKFURT INC	RECALEM	1-Jun-12	6	13608	3322.11	3426.25	11	NA	IL	IL	IDS TEST P0430. REPLACE LEFT CONVERTER AND	CUSTOMER STATES CHECK EN		A300A	V29	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD	RECALEM	5-Jun-12	5	6991	2263.51	3386.55	12	NA	ON	IL	PERFORMED TSB 12 2 10. REPLACED LEFT HAND	CUSTOMER AND REPORT ON		A300A	V29	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	RECALEM	8-Jun-12	1	539	800.00	342.77	11	NA	FL	IL	VERIFIED CONCERN FOR	ORDERED		A300A	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	22-Feb-12	11-May-12	HALL FORD LINCOLN	RECALEM	4-Jun-12	1	3632	800.00	340.00	0	NA	VA	IL	DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES CHE		A300A	V29	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Feb-12	3-Jun-12	RAPID FORD	RECALEM	24-May-12	-1	231	800.00	334.85	0	NA	MN	IL	CHECK WITH IDS. FOUND CODE OF P0430. CHECK	COMPLAINT. CHECK EN		A300A	V29	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	3-Apr-12	3-Jun-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	8-Jun-12	1	255	800.00	351.09	11	NA	OK	IL	ECG TEST P0304. P0305. P0306. CHECK PCM	CALIBRATION SURGES ON		A300A	V44	PT C&C	PT C&C	
COP	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	9-Jan-12	21-Feb-12	SPUEES0011	RECALEM	21-May-12	4	4081	588.88	3261.81	2	NA	TX	IL	PERFORMED IDS CHECK ON TOWN. NO PA	CHECK ENGINE WARNIN		A300A	V29	PT C&C	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	RECALEM	4-Jun-12	5	1274	668.99	322.82	2	NA	SK	IL	CHECK ENGINE LIGHT OR 2	10		A300A	V29	PT C&C	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	18-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	RECALEM	8-May-12	3	2855	800.00	351.09	11	NA	SK	IL	ECG TEST P0304. P0305. P0306. CHECK PCM	CALIBRATION SURGES ON		A300A	V44	PT C&C	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	26-Apr-12	24-May-12	MOTOR MOTORS LTD.	RECALEM	2-Jun-12	1	790	800.00	368.18	10	NA	MB	IL	PERFORMED IDS CHECK ON TOWN. NO PA	CHECK ENGINE WARNIN		A300A	V44	PT C&C	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	5-Jan-12	24-Feb-12	POIRIER FORD INC.	RECALEM	28-May-12	4	8923	3288.97	3376.44	135	NA	QC	IL	VERIFY TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK		A300A	V29	PT C&C	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Nov-11	26-Jan-12	DAHL FORD MOTORSPORT INC	RECALEM	6-Jun-12	2	4566	2292.99	3376.52	11	NA	VA	IL	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON		A300A	V44	PT C&C	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	RECALEM	6-Jun-12	5	5487	3316.39	3393.60	11	NA	OH	IL	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE		A300A	V29	PT C&C	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	5-Dec-11	27-Jan-12	R. D. SAWYER FORD CO. INC	RECALEM	4-Jun-12	5	3840	3292.99	3399.92	11	NA	NC	IL	VERIFIED CUSTOMER CONCERN. CHECK ENGINE	CUSTOMER STATES LIGHT ON		A300A	V29	PT C&C	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	15-Nov-11	26-Jan-12	DIXIE FORD	RECALEM	6-Jun-12	3	5487	3316.39	3393.60	11	NA	OH	IL	PERFORM CHECK ENGINE TEST. CUSTOMER	STATES CHECK EN		A300A	V29	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	11-Jun-12	3	3557	800.00	553.59	10	NA	AB	IL	ECG CHECKED AND RETRIEVED DTC P0300.	CHECK ENGINE LIGHT ON		A300A	V44	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	RECALEM	11-Jun-12	2	4242	900.00	343.21	11	NA	ND	IL	4242 PERFORMED SELF TESTS NO CODES	CUSTOMER STATES CHE		A300A	V29	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	16-Mar-12	30-Mar-12	BOB JONES FORD INC	RECALEM	6-Jun-12	3	4468	3300.63	3420.21	11	NA	NC	IL	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE		A300A	V29	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	6-Dec-11	26-Dec-11	KEN WILLIAM FORD INC	RECALEM	9-Jun-12	6	10481	800.00	339.72	11	NA	NC	IL	DIAG. KOEO P0300. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CHE		A300A	V29	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	3-Dec-11	18-Feb-12	GARBISER FORD INC	RECALEM	8-Jun-12	4	8798	800.00	343.24	11	NA	FL	IL	PERFORMED CONCERN RAN SSM TSB FOUND TSB12	CUSTOMER STATES WHILE DR		A300A	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	24-Feb-12	30-Mar-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	8-Jun-12	3	4566	2292.99	3376.52	11	NA	VA	IL	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON		A300A	V44	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	RECALEM	4-Jun-12	6	3852	800.00	338.87	0	NA	NH	IL	SELF TEST P0301. RUN TSB AND SSM. 22225	AD ON REPAIR. CHECK #		A300A	V13	PT C&C	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F	B	A	10-Apr-12	2-May-12	DUCHANNE MOTORS LTD	RECALEM	5-Jun-12	2	2501	800.00	349.57	0	NA	AB	IL	RETURN VERIFY WITH IDS WIT P0300/P0308	CHECK ENGINE LIGHT ON		A300A	V29	PT C&C	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	12-Apr-12	26-May-12	DIXIE FORD	RECALEM	6-Jun-12	3	5487	3316.39	3393.60	11	NA	OH	IL	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON		A300A	V44	PT C&C	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	10-Feb-12	25-Mar-12	ADVANTAGE FORD SALES LTD	RECALEM	11-Jun-12	1	1279	65.29	3153.19	10	NA	AB	IL	COMPROMTOR HOOKUP CODE P0306 POWER BAL	AN PLEASE CHECK AND RE		A300A	V44	PT C&C	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Apr-12	25-May-12	DAVIS FORD SALES INC	RECALEM	4-Jun-12	1	640	800.00	350.00	10	NA	MS	IL	THIS VEHICLE WAS TOWED IN WITH A LACK OF	PERK ENGINE LIGHT ON		A300A	V29	PT C&C	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F	B	A	28-Mar-12	12-Apr-12	PORTSMOUTH FORD	RECALEM	11-Jun-12	2	1414	800.00	338.10	11	NA	IA	IL	TEST DRIVE. TESTED WITH IDS AS PER SSM	21225. CUSTOMER STATES		A300A	V44	PT C&C	TRANSMISSION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F	B	A	2-Nov-11	14-Jan-12	PORTSMOUTH FORD	RECALEM	4-Jun-12																





# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALER	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLAIM BINNED FUNCTION												
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AJ	23-Feb-12	9-MAR-12	LITHIA FORD LINCOLN OF GRAND P	35	5062	5062-212	E	15-18	\$292	\$99	338	36	TX	CHECKED CODES AND P	PO330 RETURN, INSPECT	CUSTOMER STATES CHE	EN	15	0305	V229	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	21-Feb-12	18-MAR-12	DAVID SELF FORD, INC.	35	5062	5062-212	E	13-18	2	15	\$646	\$333	\$5	401	37	TX	VERIFIED COMPLAINT	P COILS AND REPROGR	C CHECK EN LIGHT IS	15	0305	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	1-Dec-11	28-MAR-12	TRADITION FORD	35	5062	5062-212	E	4-May-12	2	1263	\$293	\$1	\$382	83	TX	VERIFIER CONFIRMER	RECALEM (04)	C CHECK ENGINE CL	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINES	35	5062	5062-212	E	25-Jun-12	1	942	\$0	\$51	1	TX	PERFORM INSPECTI	SELF TEST-P0304, PERFO	C CHECK ENGINE LI	15	0305	V229	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	35	5062	5062-212	E	17-Aug-12	7	18742	\$0	\$46	21	TX	CHECK DTCS, REPROGR	PCM PER TSB AND RE	ENGINE SKIP MISS DR	15	0305	V229	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AJ	30-Apr-12	14-MAY-12	LUTHER FAMILY FORD	35	5062	5062-212	E	25-Jun-12	1	5739	\$0	\$0	148	87	TX	PERFORMED TSB 12	6 EEC TESTED CODE P0308	C CHECK ENGINE LI	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	19-Dec-11	17-Feb-12	L'AUREL FORD INC.	35	5062	5062-212	E	20-Jun-12	5	8691	\$12	\$2	\$50	40	TX	VERIFIED INSTALL	DEFLECTOR PER TSB 12	6 CUSTOMER STATES EN	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	17-Jan-12	20-Feb-12	HILLER FORD INC	35	5062	5062-212	E	21-Jun-12	5	5267	\$10	\$174	588	87	TX	PER TSB 12 6 4	INSTALLED CAC AIR DAM, AIR DREPP	424 C/S THAT THE ENGI	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	22-Jan-12	13-Apr-12	GRAY SMITH FORD INC.	35	5062	5062-212	E	12-Jun-12	3	3393	\$13	\$27	\$69	39	TX	MODULE UPDATE	INSTALL CAC AIR DEF	CUSTOMER STATES THE	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	14-Mar-12	24-MAR-12	RUSH TRUCK CENTER, ORLANDO	35	5062	5062-212	E	12-Jun-12	3	4300	\$10	\$14	1	TX	EEC TEST, KOOLPASS	W/REPLACE TEST FOUND 3	LOW FUEL MILEAGE 12M	15	0305	V229	PT C&C		
COP	ENGINE	CFV02001	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	35	5062	5062-212	E	21-Jun-12	1	332	\$58	\$8	\$241	10	TX	VERIFY ENGINE MISS	ONNG ON 06, CONTACT HO	AROUND 60 MPH VELOC	15	0305	V229	PT C&C	
COP	ENGINE	CFNL021	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	9-Apr-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	35	5062	5062-212	E	14-Jun-12	1	327	\$58	\$8	\$218	43	TX	CHECKED CONCERN	PER RETEST AND ROAD TEST	CUSTOMER STATES CHE	15	0305	V229	PT C&C	
DIAG - MISFIRE	ENGINE	CE4F0015	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	11-Mar-12	28-MAR-12	NORTHWOODS FORD LINCOLN, INC.	35	5062	5062-212	E	30-May-12	3	5557	\$0	\$0	\$25	22	TX	PERFORMED EEC TEST	KOED DTC P0300, P0308	CUSTOMER STATES CHE	15	0305	V229	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	6-May-12	31-MAY-12	VEGUEVILLE FORD SALES & SERVICE	35	5062	5062-212	E	21-Jun-12	1	3367	\$0	\$0	\$70	153	TX	COULDN'T VERIFY	COOLANT NORMAL AT THIS TIME, C	AS ENGINE REPAIR RE	15	0305	V229	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	35	5062	5062-212	E	13-Jun-12	5	5177	\$263	\$1	\$918	66	TX	EEC TEST RECEIVED	CODE P0430 PERFORM DIAG	DRIVEABILITY MISS, CHE	15	0305	V229	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A <td T	K	T	C	AF	22-Feb-12	21-MAR-12	SOUTHVIEW FORD INC.	35	5062	5062-212	E	4-Jun-12	3	7281	\$313	\$2	\$371	70	TX	SCAN ENGINE AND	FINDING CODE FOR LUCKY	ENGINE RUNS SMOOTH	15	0305	V229	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	35	5062	5062-212	E	18-Jun-12	4	4281	\$300	\$3	\$338	76	TX	CALIBRATION	RE CALIBRATE PCM	C CHECK ENGINE LI	15	0305	V229	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	25-Apr-12	10-Feb-12	CITY FORD SALES LTD.	35	5062	5062-212	E	12-Jun-12	1	2103	\$296	\$3	\$401	57	TX	RECALL 8054 P0300	P3030 TSB 12 6 4 1208048 5	REPAIR FOR WAS ON H	15	0305	V229	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	11-Feb-12	13-MAR-12	THE FINE FORD	35	5062	5062-212	E	12-Jun-12	1	2151	\$10	\$7	\$41	107	TX	PERFORMED TSB	12 6 4 INSTALLED AIR DEFLECTO	CUSTOMER CONCERN C	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AJ	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	35	5062	5062-212	E	15-Jun-12	3	6103	\$0	\$0	\$40	49	TX	TRUCK MISFIRES	AND STALLS AFTER LONG DRIVE	CUSTOMER STATES THE	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	21-Mar-12	18-Apr-12	BUTCH OUTALETTE, INC.	35	5062	5062-212	E	11-Jun-12	2	8143	\$10	\$14	\$53	94	TX	VERIFY CONCERN	PERFORMED EEC TEST DTC	CHECK ENGINE LI	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	8-Nov-11	5-Dec-11	WENKST FORD INC.	35	5062	5062-212	E	26-Jun-12	7	7547	\$0	\$0	\$48	87	TX	INSTALL REVISED	CALIBRATION PER 02 06 04	CHECK DRIVEABILITY	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	23-Apr-12	7-MAY-12	LANDGOLF FORD COMPANY	35	5062	5062-212	E	14-Jun-12	2	2447	\$0	\$0	\$38	12	TX	DOES NOT OPERATE	TSB12 REPROGRAM PCM	CUSTOMER STATES PE	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	35	5062	5062-212	E	25-Jun-12	1	721	\$0	\$0	\$44	44	TX	TSB 12 6 4, eec diag	retrieve codes p0300, p0304, p0308	CUSTOMER STATES TH	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	24-Feb-12	13-MAR-12	JACQUES OLIVER FORD	35	5062	5062-212	E	4-Jul-12	2	4712	\$0	\$0	\$47	42	TX	PERFORM TSB 12	6 4 VERIFIER LA LUMIERE	CUSTOMER CONCERN C	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	2-RAN EEC	23-Apr-12	KEN COX FORD, INC.	35	5062	5062-212	E	11-Jun-12	2	4350	\$10	\$14	\$48	65	TX	RAN EEC TEST	P0300, P0306, P0308 CHECKED	INF C CUSTOMER LI	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	15-Feb-12	30-Apr-12	PLANTATION FORD	35	5062	5062-212	E	26-Jun-12	2	6357	\$0	\$0	\$53	37	TX	ROAD TEST TRUCK	NOT ICE PROCEDURE STEPS	CUSTOMER STATES TR	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	13-Mar-12	2-MAY-12	BAYVIEW RAMPLANY	35	5062	5062-212	E	14-Jun-12	2	2662	\$11	\$4	\$57	108	TX	PERFORM TSB 12	6 4	CUSTOMER CONCERN C	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	13-Mar-12	2-MAY-12	HALDEMAN FORD OF KUTZTOWN, INC.	35	5062	5062-212	E	14-Jun-12	2	2662	\$11	\$4	\$57	108	TX	VERIFIED CONCERN	CHECKED CODES P0300 P0308	CUSTOMER STATES TR	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	18-Apr-12	30-MAY-12	WEBER-HARRIS FORD INC.	35	5062	5062-212	E	11-Jun-12	1	893	\$30	\$36	\$35	1	TX	SHIELD IS IN PLACE	UPDATED PCM PER TSB	CUSTOMER STATES TR	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	13-Mar-12	2-MAY-12	WELLS FORD	35	5062	5062-212	E	14-Jun-12	2	2662	\$11	\$4	\$57	108	TX	PERFORMED TSB	12 6 4	CUSTOMER CONCERN C	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	8-Jun-12	6-Apr-12	HUB CITY FORD, INC.	35	5062	5062-212	E	12-Jun-12	3	7064	\$10	\$14	\$47	78	TX	VERIFY THE CONCERN	AND PERFORM REPAIR PER	CUSTOMER STATES CHE	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	12-Jan-12	11-Feb-12	DON DAVIS FORD LINCOLN	35	5062	5062-212	E	25-Jun-12	5	6266	\$0	\$0	\$45	72	TX	IDS INSTALLED	KOED KOER SELF TEST DTC P0308	CUSTOMER STATES CHE	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	28-Feb-12	28-MAR-12	TOWNSHIP FORD INC.	35	5062	5062-212	E	11-Jun-12	1	6104	\$10	\$14	\$44	74	TX	ROAD TEST, RAN	WATER TEST, ACCELERATION	CUSTOMER STATES CHE	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	28-Feb-12	28-MAR-12	UNIVERSAL FORD LINCOLN SALES & S	35	5062	5062-212	E	18-Jun-12	3	6895	\$0	\$0	\$65	102	TX	IDS, CHECKED FOR	DEFLECTOR PLATE AND REPR	CHECK FOR HESITATION	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T	C	AF	9-May-12	29-MAY-12	DEWEY FORD	35	5062	5062-212	E	11-Jun-12	1	2282	\$12	\$4	\$58	41	TX	IDS TESTED	PASSES, RAN OASIS INSTALLED	DC TRUCK HAS MISS AT	15	0305	V229	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	T8F	F	B	A	T	K	T																									

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOCS REPORT	DEL YR	VIN	CHLSE LIT	SN	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
COP	ENGINE	NA	2012	1FTFW1ETSCX	T/F6	F	14T0W	TC3	AF	3-Jan-12	17-Jan-12	KELLER FORD, INC.	#	038L	12029	038	2-Jan-12	6	7529	568.88	1444.38	1	NA	MI	VEEH TEST P0302, PIN POINT, IGNITION SYSTEM DIAGNOSIS	CUSTOMER STATES VEH	#	038L	V52	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#	038L	12029	038	12-Jun-12	4	2324	868.81	1157.97	1	NA	WA	VEEH CONCERN, DTC P0302, IGNITION SYSTEM DIAGNOSIS	CHECK ENGINE LIGHT IS	#	038L	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#	038L	12029	038	25-Jun-12	4	4149	884.05	1154.92	1	NA	MI	KM 142229 - INSPECT FOR PRESSURE PASSED PER	CUSTOMER STATES VEH	#	038L	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETFCX	T/F6	F	14T0W	TC3	AJ	8-Feb-12	31-May-12	AUTOMOBILES DALTON, INC.	#	038L	12029	038	3-Jul-12	2	12	966.99	1136.41	1	NA	GA	VEEH CONCERN, DTC P0302, IGNITION SYSTEM DIAGNOSIS	CHECK ENGINE LIGHT ON	#	038L	V44	PT MALFUNCTION
COP	ENGINE	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD, INC.	#	038L	12029	038	26-Jun-12	4	17910	588.88	1181.95	1	NA	KS	VEEH CONCERN, DTC P0302, IGNITION SYSTEM DIAGNOSIS	CHECK ENGINE LIGHT ON	#	038L	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	13-Dec-11	10-Feb-12	WILF'S ELITE FORD SALES LTD.	#	038L	12029	038	22-May-12	4	10234	861.70	898.78	1	NA	MB	ROAD TEST VERIFIED DTC P0302, IGNITION SYSTEM DIAGNOSIS	CHECK ENGINE LIGHT ON	#	038L	V44	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AJ	19-Jan-12	15-Mar-12	CHILLWACK FORD	#	038L	12029	038	22-Jun-12	4	4182	566.99	1308.34	1	NA	BC	CK 101 MI, ON EEC TEST PL, LACE COIL AND PLUG CL	ELECTRICAL / LIGHTS ON	#	038L	V44	PT MALFUNCTION
COP	ENGINE	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AJ	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD, INC.	#	038L	12029	038	19-Jun-12	4	7954	884.05	1158.72	1	NA	KS	MI, ON IDS TEST, KOE, P0302, DCL, POWER BLAKE	CHECK FOR LIGHT ON	#	038L	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUCHULA, INC.	#	038L	12029	038	12-Jun-12	2	6109	1144.69	3227.22	1	NA	FL	VEEH CONCERN, CUSTOMER COIL #6 COIL ON PLUG ROAD	CUSTOMER STATES VEH	#	038L	V52	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	17-Mar-12	12-Apr-12	JARRETT-GORDON FORD, INC.	#	038L	12029	038	27-Jun-12	3	4090	513.77	1106.07	1	NA	FL	PERFORMED EEC TEST, DTC P0302, IGNITION SYSTEM DIAGNOSIS	CUSTOMER STATES VEH	#	038L	V29	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	14-Mar-12	18-May-12	FEYER FORD AND LINCOLN, INC.	#	038L	09193	038	25-Jun-12	2	3365	533.98	878.51	1	NA	NC	VEEH CONCERN, SELF PAN CAUSE TO INJECTOR	CUSTOMER STATES VEH	#	038L	V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	7-Mar-12	2-Apr-12	MONMOR FORD	#	038L	DIAG	038	29-May-12	2	1994	80.00	1148.15	1	NA	CT	VEEH CONCERN, HOOKING CONCERN AT THIS	CUSTOMER STATES VEH	#	038L	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#	038L	DIAG	038	3-Jul-12	2	3588	90.00	1141.48	1	NA	TX	EEC TESTS NO DTCS DE ROAD TEST MON PION DA	SALES LIGHT BLINKED AND	#	038L	V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AJ	12-Mar-12	14-Apr-12	EGGOLF FORD OF BREWARD	#	038L	DIAG	038	26-Jun-12	3	3442	80.00	882.55	1	NA	NC	CUSTOMER STATES LOSS OF POWER RULED CODES PO	CUSTOMER STATES VEH	#	038L	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	28-Feb-12	4-Apr-12	WEIKERT FORD INC.	#	038L	5.00E+212	E	27-Jun-12	3	9050	3344.27	3444.00	1	NA	FL	PERFORMED DIAGNOSIS, REPLACED CONVERTER	CHECK DRIVABILITY ISSU	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#	038L	5.00E+212	E	12-Jun-12	3	1170	5312.07	3304.08	1	NA	AR	CONCERN VERIFIED DTC P0303, P0306, P0306 PM	DIAGNOSE AND ADVISE	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AJ	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#	038L	5.00E+212	E	25-Jun-12	4	839	3303.03	3307.03	1	NA	AR	PF 9212 12 12 120840	CS CHECK ENGINE MIL	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE004005	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AJ	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	038L	5.00E+212	E	27-Jun-12	5	20977	3311.37	3384.13	1	NA	MS	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP 1	CUSTOMER STATES THA	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	29-Mar-12	24-May-12	MULLINAX FORD	#	038L	5.00E+212	E	28-Jun-12	2	4889	3418.56	3819.08	1	NA	FL	INSTALL IDS P0430 INSTALL CAT PER TSB PM UP	EEC TEST STATES CHE	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AJ	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#	038L	5.00E+212	E	27-Jun-12	5	20977	3311.37	3384.13	1	NA	MS	EEC TEST DTC P0430 REFER TO TSB 12 6 4 STEP 1	CUSTOMER STATES THA	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	22-Nov-11	17-Mar-12	SUPERIOR FORD, INC.	#	038L	5.00E+212	E	25-Jun-12	2	3488	5312.07	3392.12	1	NA	AR	VEEH CONCERN, EEC TEST PULLED CODE	CUSTOMER STATES TR	#	038L	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	27-Feb-12	20-Mar-12	MARYVILLE FORD	#	038L	5.00E+212	E	22-Jun-12	4	8622	3384.09	3413.84	1	NA	WA	TEST DRIVE TO TRY TO TEST DRIVE	CUSTOMER STATES CE	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AJ	24-Feb-12	13-Mar-12	CAPITAL FORD LINCOLN OF WILLIAM	#	038L	5.00E+212	E	25-Jun-12	4	8478	3384.45	3469.65	1	NA	NC	RETRIEVE CODE P0430 REPLACED LEFT CAT ON	CUSTOMER STATES TR	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AJ	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	038L	5.00E+212	E	28-Jun-12	4	18719	3282.99	3371.44	1	NA	FL	DIAG AND RAN OASIS FOUND TSB 12 06 04 PER	TURNS CUSTOMER STATES	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#	038L	5.00E+212	E	28-Jun-12	4	8005	3308.14	3453.83	1	NA	AB	PERFORMED TSB 12 6 4 INSTALL CONVERTER AND	CHECK ENGINE LIGHT ON	#	038L	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	29-Feb-12	13-Apr-12	HERB CHAMBERLAIN FORD OF WESTBORO	#	038L	5.00E+212	E	11-Jun-12	2	2965	3310.07	3412.07	1	NA	MA	TECH RAN SELF TEST, DTC P0302, IGNITION SYSTEM	CUSTOMER STATES VEH	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#	038L	5.00E+212	E	11-Jun-12	2	5402	3345.34	3445.07	1	NA	FL	PERFORMED DIAGNOSIS, FOUND CODE P0430	CHECK DRIVABILITY ISSU	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFSD0007	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	25-Jan-12	29-Mar-12	CAVALIER FORD LINCOLN	#	038L	5.00E+212	E	13-Jun-12	3	2643	3311.37	3414.32	1	NA	VA	TEST DRIVE VERIFIED PROBLEM THIS TIME	CUSTOMER STATES VEH	#	038L	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	27-Mar-12	13-Apr-12	GARY FORD SALES LINCOLN	#	038L	5.00E+212	E	25-Jun-12	3	2957	3345.34	3445.07	1	NA	VA	TEST DRIVE VERIFIED PROBLEM THIS TIME	CUSTOMER STATES VEH	#	038L	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	1-Mar-12	18-Mar-12	NELSON FORD SALES (2003) INC.	#	038L	5.00E+212	E	14-Jun-12	4	2993	3293.51	3385.01	1	NA	BC	REFER TO TSB 12 6 4 EEC RE PLACE BANK 2	DIAGNOSE FOR CHECK E	#	038L	V46	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AJ	28-Mar-12	23-Apr-12	JORDAN FORD, LTO	#	038L	5.00E+212	E	2-Jan-12	3	13628	3300.63	3421.27	1	NA	TX	VEEH CONCERN, NO DTCS DE ROAD TEST MON PION DA	SALES LIGHT BLINKED AND	#	038L	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AJ	17-Mar-12	22-Mar-12	AL PACKER FORD SALES	#	038L	5.00E+212	E	8-Jun-12	3	4591	3311.37	3407.37	1	NA	TX	CHECK DTC'S, P0430, PERFORM TSB 12 6 4	TRANSMISSION	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE5E0A18	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	17-Jan-12	22-Mar-12	WAKAHACHIE FORD	#	038L	5.00E+212	E	8-Jun-12	3	7319	3312.07	3400.65	1	NA	TX	QUICK TEST, P0430, PERFORM TSB 12 6 4	REPLACE CHECK ENGINE LIGHT	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	4-Jan-12	7-Feb-12	GULF COAST FORD	#	038L	5.00E+212	E	7-Jan-12	5	8989	3310.07	3401.81	1	NA	TX	QUICK TEST, VERIFIED CONCERN, DTC P0302, IGNITION SYSTEM	CUSTOMER STATES TR	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	23-Feb-12	13-Apr-12	WHITNEY FORD SALES LTD	#	038L	5.00E+212	E	25-Jun-12	3	4927	3312.07	3402.17	1	NA	TX	CONFIRM CHECK ENGINE LIGHT IS ON, CUSTOMER	REPORTED	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	038L	5.00E+212	E	21-Jun-12	6	8716	3310.07	3401.34	1	NA	TX	REPLACED LEFT CAT, INSTALLED INTERCOOLER	CUSTOMER STATES CHE	#	038L	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#	038L	5.00E+212	E	18-Jun-12	4	5518	3300.63	3396.88	1	NA	NH	VEEH CONCERN, CUSTOMER CONCERNED CODE	PULLED STATES CHE	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3	AF	27-Mar-12	13-Apr-12	TONY FORD SALES LINCOLN	#	038L	5.00E+212	E	25-Jun-12	3	4927	3312.07	3402.17	1	NA	TX	PERFORMED DIAGNOSIS, FOUND CODE P0430	CHECK DRIVABILITY ISSU	#	038L	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE9A0009	2012	1FTFW1ETFCF	T/F6	F	14T0W	TC3																						



# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YE	WIN	VEHICLE LIFE	ENGINE OASIS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	YR	GR	PART NUMBER	REP. DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH COMMENTS 3	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T/F6	F/B	A/T	19-Dec-11	11-May-12	DIELHS FORD SALES INC	#	#	6K775	25-Jun-12	2	3293	\$10.04	\$45.65	1	ND	MS	IDIS TEST FOUND CODE P430. FOUND TSB 12 6 4	CUSTOMER REPORTS VIBRATION	#	V42	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T/F6	F/B	A/T	27-Feb-12	13-Mar-12	HONDRU FORD	#	#	6K775	14-Jun-12	4	8495	\$10.04	\$52.77	1	PA	PA	CCC EEC 02 4 CAUSAL. REFLASHED PCM AND	WHILE DRIVING ON	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T/F6	F/B	A/T	13-May-12	27-May-12	FORD OF LONDONBERRY	#	#	6K775	2-Jul-12	2	1983	\$12.84	\$61.63	1	NA	MI	CHECK TO VERIFY CUST. PIN AND REPROGRAM	CUSTOMER STATES WHEN	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E19C3	T/F6	F/B	A/T	4-May-12	28-May-12	DES LAURENTIDES FORD INC	#	#	6K775	20-Jun-12	1	1665	\$14.63	\$60.44	1	GA	GA	VERIFIED CHECK ENGINE ALLUME P0304. VERIFIE	T31 REMEDATION MOTEUR	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T/F6	F/B	A/T	15-May-12	25-May-12	SUNSET COUNTRY FORD LTD.	#	#	6K775	4-Jul-12	2	2381	\$14.63	\$64.47	1	ON	ON	INSTALLED AIR DEFLECTOR PLATE AS PER TSB	12 6 4 INSTALLED C&C DEFLECTOR	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T/F6	F/B	A/T	11-Dec-11	17-Mar-12	ENNIS FORD, INC	#	#	6K775	26-Jun-12	4	6250	\$0.00	\$45.13	1	NA	TX	TEST SYSTEM WITH IDS RECEIVED CODES PAS	VEHICLE VIBRATES AFTER	#	V49	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C3	T/F6	F/B	A/T	30-Jan-12	15-Feb-12	KEN WILSON FORD INC	#	#	6K775	5-Jul-12	5	4222	\$0.00	\$39.72	1	NC	NC	VERIFY CONCERN. PULLED CODES P0316. PERFO	TRAVELING CLIENT STATE	#	V53	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E93C3	T/F6	F/B	A/T	10-Jan-12	23-Mar-12	DISCOVERY FORD SALES LTD.	#	#	6K775	28-Jun-12	4	6618	\$0.00	\$58.57	1	NA	SK	SCAN ELECTRONICS NO CODES PRESENT CHECK	CHECK ENGINE LITE FLA	#	V41	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	T/F6	F/B	A/T	8-May-12	13-Jun-12	B. F. EVANS FORD, INC	#	#	6K775	20-Jun-12	1	1452	\$0.00	\$39.94	1	PA	PA	TEST TRANSMISSION. DTC P0302. REPROGRAM	TRANS SHIFTS HARD 2	#	V49	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	T/F6	F/B	A/T	2-May-12	21-May-12	GARNET FORD INC	#	#	6K775	13-Jun-12	1	2161	\$10.04	\$60.81	1	PA	PA	INSTALL PERFORM TSB TO REPLACE TSB	CUSTOMER STATES CHE	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E5C3	T/F6	F/B	A/T	8-May-12	1-May-12	TIMBERLAND FORD	#	#	6K775	20-Jun-12	2	1266	\$0.00	\$36.71	1	NA	FL	DIAG. KOED AND KOER CODE P0306 CHECKED	CUSTOMER STATES CHE	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E5C3	T/F6	F/B	A/T	13-Jun-12		ORIOUS FORD, INC	#	#	6K775	11-Jun-12	-1	219	\$11.44	\$48.69	1	NA	MI	CUSTOMER COMPLAINT [M PCM TO LATEST CAL	CUSTOMER COMPLAINS	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1XC3	T/F6	F/B	A/T	24-Apr-12	23-May-12	J. C. LEWIS FORD	#	#	6K775	26-Jun-12	2	1137	\$0.00	\$43.68	1	NA	GA	RUN IDS TEST. KOEG PG. FURTHER AT DESTINAT	CHECK ENGINE LIGHT	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2XC3	T/F6	F/B	A/T	3-Feb-12	4-Jun-12	VIC BALBOA FORD LINCOLN	#	#	6K775	30-Jun-12	1	2391	\$0.00	\$41.96	1	NA	SC	CHECKED AND RECALIBRATED P.C.M. PER T.S.B.	C3 CHECK ENGINE LIGHT	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T/F6	F/B	A/T	7-Feb-12	16-Feb-12	SUPERIOR FORD LINCOLN	#	#	6K775	30-Jun-12	5	4011	\$0.00	\$36.13	1	NA	WV	CODE P0306 TSB 12064 VERIFIED CONCERN CO	COMPUTER ENGINE PER	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	T/F6	F/B	A/T	21-Mar-12	13-Jun-12	DEARBORN MOTORS LTD	#	#	6K775	25-Jun-12	1	1270	\$0.00	\$53.73	1	NA	BC	SCAN FOR CONCERN. CHECK OASIS FOUND TSB	CHECK AND REPAIR FOR	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T/F6	F/B	A/T	23-Apr-12	30-May-12	BEADLEY S & SERVICE LTD	#	#	6K775	3-Jun-12	2	2164	\$0.00	\$44.16	1	NA	QC	VERIFY CHECK ENGINE ECU ALLUME ET VEHICU	LUMIERE CHECK ENGINE	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	T/F6	F/B	A/T	20-Apr-12	18-May-12	PATRICK FORD SALES (1994)	#	#	6K775	6-Jun-12	1	754	\$0.00	\$54.38	1	NA	AB	CK CODES GOT P0300 P0305 AND P0306 ON MEMO	COMPUTER ENGINE ANM	#	V41	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C3	T/F6	F/B	A/T	7-Feb-12	11-Apr-12	BILL HOOD FORD SALES	#	#	6K775	12-Jun-12	3	3678	\$10.74	\$63.68	1	NA	LA	TSB 12 06 04 2011 2012 F 193 53L STD. CHECK	DTC CUSTOMER STATES CHE	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E6C3	T/F6	F/B	A/T	14-May-12	9-Jun-12	ROBINSON FORD INC	#	#	6K775	20-Jun-12	1	1001	\$11.44	\$56.40	1	NA	MI	VERIFY CONCERN PERFORMED EEC DIAG FOUN	THE TRUCK SHAKES	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	T/F6	F/B	A/T	14-May-12	9-Jun-12	RAPID FORD	#	#	6K775	20-Jun-12	1	1001	\$11.44	\$56.40	1	NA	MI	VERIFY CONCERN. PULLED CODES P0316. PERFO	TRAVELING CLIENT STATE	#	V53	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	T/F6	F/B	A/T	16-Feb-12	28-Feb-12	LOOKHART MTR CO INC	#	#	6K775	5-Jul-12	5	13214	\$0.00	\$41.52	1	NA	TX	VERIFY HORN LIGHT ON RETRIEVED TROUBLE CO	DTSX HAD A LOSS OF POW	#	V59	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	T/F6	F/B	A/T	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	#	12029	14-Jun-12	4	7370	\$68.88	\$176.08	1	NA	WI	VERIFIED CONCERN PERFORMED EEC DIAG FOUN	THE TRUCK SHAKES	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	T/F6	F/B	A/T	11-Apr-12	25-Apr-12	AUTOMOBILE WILLENEUVE AMOUI	#	#	12029	29-Jun-12	3	4514	\$66.99	\$128.18	1	NA	QC	VERIFY CONCERN. PULLED CODES P0316. PERFO	TRAVELING CLIENT STATE	#	V53	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E9C3	T/F6	F/B	A/T	12-Apr-12	28-May-12	KANATA FORD SALES LTD.	#	#	500E212	5-Jul-12	2	2709	\$293.51	\$381.41	1	NA	ON	BE212 CC4E P430 KOEC. CHECK DTC5. REFLASH	CUSTOMER STATES CHECK	#	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E6C3	T/F6	F/B	A/T	12-Jun-12	21-Jun-12	BAI CLARK FORD LINCOLN	#	#	500E212	11-Jul-12	1	815	\$68.08	\$410.77	1	NA	WI	REPLACED THE RPT CAT. TO TCO. NUTRIELTAL	TSX THAT IT LOOKS LIKE	#	V49	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C3	T/F6	F/B	A/T	26-Feb-12	28-Mar-12	PALM BAY FORD	#	#	6K775	27-Jun-12	4	6882	\$13.95	\$56.65	1	NA	FL	COMPLETED DIAG FOUND TSB 12 6 4 INSTALLED	CUSTOMER STATES CHE	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C3	T/F6	F/B	A/T	27-Feb-12	10-Mar-12	GORDIE BOUCHER FORD LINCOLN OF	#	#	6K775	14-Jun-12	4	7370	\$10.04	\$60.12	1	NA	WI	CHECK DTC5 FOUND P0301 REFER TO TSB 12 6 4	C3 CHECK ENGINE LIGHT	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	T/F6	F/B	A/T	9-Jun-12	12-Jul-12	PAUL KERR MOTOR GROUP	#	#	6K775	20-Jun-12	1	800	\$0.00	\$40.00	1	NA	TX	RAN KOER KOER TEST. FOUND TSB 12 6 4	CHECK ENGINE LIGHT	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E9C3	T/F6	F/B	A/T	22-Feb-12	5-Apr-12	JIM PENNEY LTD	#	#	6K775	18-Jun-12	3	4037	\$14.63	\$53.78	1	NA	NL	CONFIRMED CUSTOMER CONCERN. PERFORMED	CK VEH FOR ENGINE LIG	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C3	T/F6	F/B	A/T	17-Feb-12	28-Feb-12	PINEWOOD FORD LIMITED	#	#	6K775	9-Jul-12	5	3096	\$0.00	\$61.37	1	NA	ON	ROAD TEST RUNS OK. RETRIEVE DTC P0304. P0306	CHECK FOR ENGINE LIG	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C3	T/F6	F/B	A/T	14-May-12	9-Jun-12	BILL HOOD FORD SALES	#	#	6K775	25-Jun-12	1	754	\$0.00	\$54.38	1	NA	AB	TEST DRIVE TO VERIFY CONCERN. PERFORMED	CUSTOMER STATES CHE	#	V49	PT MALFUNCTION
COP	ENGINE	NA	2012	1FFXW1E1C3	T/F6	F/B	A/T	9-Dec-11	20-Jan-12	CLUBLINE FORD	#	#	12029	9-Jul-12	6	4162	\$64.05	\$175.73	1	NA	TX	KRAN EEC TEST. KOEG P. OVE OK.	DRIVEABILITY	#	V29	PT C&C
COP	ENGINE	NA	2012	1FFXW1E7C3	T/F6	F/B	A/T	12-Feb-12	5-Apr-12	WILLOWBROOK FORD INC.	#	#	12029	5-Jul-12	4	7874	\$63.09	\$312.11	1	NA	IL	KOVI REPLACED THE 1 IGNITION COIL.	CHECK ENGINE LIGHT ON	#	V29	PT C&C
COP	ENGINE	NA	2012	1FFXW1E7C3	T/F6	F/B	A/T	21-Jun-12	21-Jun-12	TIMBERLAND FORD, INC.	#	#	6K775	29-Jun-12	1	814	\$64.05	\$40.00	1	NA	TX	KRAN EEC TEST. S AND FOR TEST DRIVE. ON	CHECK ENGINE LIGHT ON	#	V29	PT C&C
COP	ENGINE	NA	2012	1FFXW1E1C3	T/F6	F/B	A/T	10-Dec-11	31-Jan-12	DISCOVERY FORD SALES LTD.	#	#	12029	7-Jul-12	6	7678	\$66.99	\$342.70	1	NA	SK	REPLACED IGNITION COIL WAS CAUSED BY SEVER	POOR POWER ENGINE LI	#	V41	PT C&C
COP	ENGINE	NA	2012	1FFXW1E9C3	T/F6	F/B	A/T	11-Jan-12	7-Feb-12	BARTOW FORD COMPANY	#	#	12029	2-Jul-12	5	6262	\$84.85	\$148.20	1	NA	FL	KOIDS TEST CODE P0304 POWER BALANCE TEST	MUST STATES THE CHECK	#	V29	PT C&C
COP	ENGINE	NA	2012	1FFXW1E2C3	T/F6	F/B	A/T	27-Feb-12	10-Mar-12	TUSK SALES & SERVICE LTD	#	#	6K775	9-Jul-12	5	3449	\$66.99	\$40.00	1	NA	TX	TEST DRIVE WITH COILS. PERFORMED	AVERAGING 15 PER HOUR	#	V29	PT C&C
SPARK PLUGS	EXHAUST	NA	2012	1FFXW1E6C3	T/F6	F/B	A/T	15-Dec-11	4-Jun-12	NORTH CENTRAL FORD	#	#	500E212	20-Jun-12	1	1175	\$5.17	\$84.61	1	NA	TX	KOIDS TEST. NO CODES ROADTEST. POWER BALANCE	CUSTOMER STATES CHE	#	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E7C3	T/F6	F/B	A/T	17-Feb-12	4-Mar-12	STEELE FORD LINCOLN	#	#	500E212	6-Jun-12	3	5014	\$36.11	\$38.26	1	NA	NS	IDS TESTED AND RETRIEVED DTC P0305 P0606	CHECK ENGINE LIGHT ON	#	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E4C3	T/F6	F/B	A/T	3-Apr-12	14-Apr-12	FERNELSUS FORD LINCOLN, INC.	#	#	500E212	17-Jun-12	3	8046	\$112.07	\$386.97	1	NA	MI	CODE P0306 NO DEFLECTOR REPLACE LEFT CA	POOR FUEL ECONOMY	#	V49	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E3C3	T/F6	F/B	A/T	2-Dec-11	21-Jan-12	DEWEY FORD	#	#	500E212	22-Jun-12	6	7411	\$331.37	\$402.51	1	NA	IA	RUN IDS CODE P430. CHECK OASIS TO FIND TSB	CUSTOMER STATES CHE	#	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E7C3	T/F6	F/B	A/T	28-Feb-12	12-Mar-12	WATERLOO FORD LINCOLN SALES LTD	#	#	500E212	22-Jun-12	4	6379	\$308.14	\$421.64	1	NA	AB	VERIFY MIL IS ON P430 [gog	CHECK AND ADVISE FOR	#	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFXW1E6C3	T/F6	F/B	A/T	5-Jan-12	9-Feb-12	CYPRESS MOTORS (S.C.) LTD.	#	#	500E212	22-Jun-12	5	17075	\$308.14	\$410.77	1	NA	SK	SCANNED KOER CODE P430. PERFORMED TSB	CHECK ENGINE LIGHT	#	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E12C3	T/F6	F/B	A/T	3-Feb-12	2-Apr-12	PINEWOOD FORD LIMITED	#	#	500E212	13-Jun-12	3	376										

# 2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	MODEL	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	QUANTITY	REPAIR DATE	TSB	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	PROVINCE	STATE / PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CL	CC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C6	TFS	F	14	15	22-May-12	DUVAL FORD	#	FC	8K775	2	12-Jun-12	2	2819	\$12.95	\$58.19	1	VA	TX	# VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#	803	V4	F0	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C0	TFS	F	14	15	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#	FC	8K775	2	15-Jun-12	3	7788	\$14.63	\$65.72	1	VA	TX	# EEC TEST P0300 P0304 P0305 P0306. REPROGRAM CHECK ENGINE LIGHT	#	803	V4	F0	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C1	TFS	F	14	15	15-May-12	CROPPER MOTORS INC	#	FC	8K775	2	14-Jun-12	2	2168	\$13.86	\$52.03	1	VA	TX	# CONFIRMED CUSTOMERS CONCERN FOLLOWED THE TRUCK SEEMED TO	#	803	V4	F0	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C8	TFS	F	14	15	7-Jul-12	TOMBALL FORD INC	#	FC	8K775	2	12-Jun-12	1	1622	\$10.00	\$46.19	1	VA	TX	# 120604A_SHR_EEC_TEST DRIVING HABITS.	E26 CHECK ENGINE LIGHT	#	803	V2	F0	PT C&C	
TSB REFLASH	PT C&C	CD443002	2012	1F1FW1E1C9	TFS	F	14	15	16-Feb-12	TUSKET SALES & SERVICE LTD	#	FC	8K775	2	12-Jun-12	4	9521	\$13.66	\$43.67	1	VA	NS	# DID NOT ROAD TEST. CH FOUND TSB 12 6 4 THAT USE SPO 1210309 CUST	#	803	V2	F0	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C7	TFS	F	14	15	18-May-12	FORD OF OCALA LINCOLN OF OCALA	#	FC	8K775	2	9-Jul-12	2	5732	\$17.99	\$70.81	1	VA	FL	# IDS EEC TEST P0302 P0308. REFER TO TSB 12 6 4	USE SPO 1210309 CUST	#	803	V2	F0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C5	TFS	F	14	15	25-Jun-12	MACINDR FORD	#	FC	8K775	2	5-Jul-12	4	4666	\$0.00	\$45.12	1	VA	TX	# PERFORMED IDS TEST AND FOUND NO CODES. RECS WHEN PRESS ON	#	803	V2	F0	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C2	TFS	F	14	15	28-Jun-12	JOHNSON BROTHERS FORD	#	FC	8K775	2	11-Jul-12	1	1872	\$0.00	\$45.65	1	VA	TX	# EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT	#	803	V2	F0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TFS	F	14	15	18-Nov-11	HELFMAN FORD INC	#	FC	8K775	2	6-Jul-12	6	7481	\$0.00	\$174.21	1	VA	TX	# VY KOEO PASS KOER PASS KOEC P0301 PER TB	CUSTOMER STATES CHE	#	803	V2	F0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C4	TFS	F	14	15	10-Apr-12	CROPPER MOTORS INC	#	FC	8K775	2	15-Jun-12	2	2656	\$13.66	\$52.03	1	VA	TX	# CONFIRMED CUSTOMERS CONCERN REPERFORM THE ENGINE LIGHT WAS	#	803	V4	F0	PT C&C		
COP	ENGINE	N/A	2012	1F1FW1E1C3	TFS	F	14	15	8-May-12	REYNOLDS FORD LINCOLN OF EDMON	#	FC	12029	C	2-Jul-12	2	3180	\$128.10	\$246.93	1	VA	OK	# KIDS TEST P0305 CK MODIFIED #4 AND #5 COILS AN	P09 CUSTOMER STATES	#	803	V4	F0	TRANSMISSION	
COP	ENGINE	N/A	2012	1F1FW1E1C3	TFS	F	14	15	25-Jun-12	AIRPORT FORD	#	FC	12029	C	2-Jul-12	6	12372	\$58.88	\$137.74	1	VA	KY	# XCHECKED OUT ROADTEST EEC TEST. VERIFY P0301	CHECK ENGINE LIGHT ON	#	803	V2	F0	PT C&C	
COP	ENGINE	N/A	2012	1F1FW1E1C2	TFS	F	14	15	7-Dec-11	482 FORD LINCOLN	#	FC	12029	C	3-Jul-12	2	2146	\$61.70	\$155.92	1	VA	QC	# XROAD TEST MISS FIRE NO TEST POWER BALLEN	CHECK ENGINE ALL TIME	#	803	V2	F0	PT C&C	
COP	ENGINE	N/A	2012	1F1FW1E1C3	TFS	F	14	15	21-Mar-12	BIG VALLEY FORD LINCOLN	#	FC	12465	C	5-Jul-12	4	1574	\$64.05	\$163.84	1	VA	CA	# 724 1663 TEST DROVE VEHIL WITH CYLINDER4 F	CUSTOMER STATES THE	#	803	V2	F0	PT C&C	
FUEL INJECTOR	ENGINE	N/A	2012	1F1FX1E1C9	TFS	F	14	15	13-Jun-12	BOB TURNERS FORD COUNTRY	#	FC	9F593	B	2-Jul-12	-1	3	\$291.57	\$611.89	5	VA	NM	# TEST P0202 P0206 P0300 PASS ROAD TEST ON FOLD RUNS RO	#	803	V2	F0	PT C&C		
DIAG - MISFIRE	ENGINE	CGK0001	2012	1F1FW1E1C2	TFS	F	14	15	11-Jun-12	FRENDSHIP FORD	#	FC	DIAG	2	11-Jul-12	-1	162	\$0.00	\$32.31	0	VA	TX	# TEST DROVE. BAX IDS FOR RELATIVE PROFILE	CUSTOMER STATES WH	#	803	V2	F0	PT C&C	
DIAG - MISFIRE	ENGINE	CGK0005	2012	1F1FW1E1C6	TFS	F	14	15	29-May-12	DUNCAN FORD LINCOLN	#	FC	DIAG	2	10-Jul-12	1	3661	\$0.00	\$55.16	1	VA	VA	# CK ENGINE LIGHT ON CK OASIS P0300 P0304 P0306	CUSTOMER STATES THA	#	803	V4	F0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C0	TFS	F	14	15	9-May-12	TOMBALL FORD INC	#	FC	500E212	E	10-Jun-12	3	6589	\$303.03	\$395.41	1	VA	TX	# PERFORM EEC DIAGS P0304 P0305 P0306 P0309	CHECK ENGINE LIGHT ON	#	803	V2	F0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C2	TFS	F	14	15	13-Dec-11	TEAM FORD SALES LIMITED	#	FC	500E212	E	29-Jun-12	6	7626	\$208.04	\$392.63	1	VA	AB	# HOOKED UP IDS AND REPROGRAMED THE PCM TO	CHECK AND ADVISE FOR	#	803	V2	F0	PT C&C	
DIAG - P0430	EXHAUST	N/A	2012	1F1FW1E1C0	TFS	F	14	15	10-Jun-12	BILLY CAIN FORD LINCOLN OF COR	#	FC	NPF	NO	13-Jun-12	2	1737	\$0.00	\$22.77	0	VA	GA	# VERFD CONCERN INSPECTD CK OASIS DIAG AND	CUST STATES VEH SHAK	#	803	V4	F0	ENTERTAINMENT	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TFS	F	14	15	12-Jun-12	OROUS FORD INC	#	FC	8K775	2	25-Jun-12	3	5845	\$0.00	\$14.50	0	VA	MI	# CUSTOMER COMPLAINT VE THE REPAIR PERFOR	CUSTOMER COMPLAINS	#	803	V2	F0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C4	TFS	F	14	15	20-Jun-12	CAPITAL FORD LINCOLN INC	#	FC	8K775	2	6-Jul-12	1	1920	\$14.63	\$65.58	1	VA	OK	# VERIFY CONCERN. SCAN AND REPROGRAM PCM	WARNING LITE ON LITE	#	803	V4	F0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C5	TFS	F	14	15	23-May-12	DESJARDINS AUTO COLLECTION	#	FC	8K775	2	28-Jun-12	2	1921	\$0.00	\$22.77	0	VA	GA	# FAIRE ESSAI ROUTIER. SORTIR CODE FAIRE BUL	TEMON CHECK ENGINE	#	803	V4	F0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C2	TFS	F	14	15	2-May-12	DISCOVERY FORD SALES LTD.	#	FC	8K775	2	16-Jul-12	1	1589	\$13.66	\$72.23	1	VA	OK	# SCAN PCM MULTIPLE CODES P0300 P0301 P0304	CHECK ENGINE LITE ON	#	803	V2	F0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C4	TFS	F	14	15	29-Mar-12	MAC HANK FORD	#	FC	8K775	2	9-Jul-12	2	993	\$0.00	\$46.96	1	VA	TX	# RECEIVED CODE P0308 P0309. PERFORMED TSB	CHECK ENGINE LIGHT SH	#	803	V2	F0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C8	TFS	F	14	15	24-Apr-12	PHILPOTT FORD	#	FC	8K775	2	16-Jul-12	3	7919	\$10.74	\$56.05	1	VA	TX	# VERIFY VEHICLE LOSES POWER WHEN ACCELERA	CS VEHICLE LOSSES POW	#	803	V5	F0	PT C&C	
TSB REFLASH	PT C&C	CPYF008	2012	1F1FW1E1C3	TFS	F	14	15	7-Apr-12	BRENGEN FORD LINCOLN	#	FC	8K775	2	25-Jun-12	3	5024	\$0.00	\$42.46	1	VA	WI	# FOUND TSB UPDATED PCM	CHECK ENGINE LIGHT ON	#	803	V2	F0	PT C&C	
TSB REFLASH	PT C&C	CGS0904	2012	1F1FW1E1C6	TFS	F	14	15	7-Dec-11	REYNOLDS FORD LINCOLN OF EDMON	#	FC	8K775	2	2-Jul-12	2	3160	\$11.44	\$57.15	1	VA	OK	# TECH 127 REC. TO PERFORM TSB 12 6 4 PER	COD IDS CUSTOMER STH	#	803	V5	F0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C4	TFS	F	14	15	31-Mar-12	MULLINAX FORD	#	FC	8K775	2	12-Jul-12	4	9790	\$10.74	\$51.93	1	VA	AL	# VERIFY CONCERN HAS AN MIL LIGHT ON. TEST	EE CUSTOMER STATES WA	#	803	V4	F0	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TFS	F	14	15	28-Feb-12	RODDE FORD SALES LIMITED	#	FC	8K775	2	10-Jun-12	5	6675	\$16.87	\$66.35	1	VA	AB	# CHECKED FOR SES LIGHTLL CK OPERATION A	CHECK ENGINE LIGHT ON	#	803	V4	F0	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C2	TFS	F	14	15	18-Apr-12	WOLVERINE FORD SALES (2006) LT	#	FC	8K775	2	13-Jun-12	1	809	\$14.63	\$74.16	1	VA	AB	# VERIFIED CONCERN. PERFORMED SCAN, P0307	CHECK ENGINE LIGHT ON	#	803	V4	F0	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TFS	F	14	15	24-May-12	JIM PENNEY LTD	#	FC	8K775	2	11-Jun-12	1	1511	\$11.63	\$53.78	1	VA	NL	# CONFIRMED CUSTOMER	CONFIRU CK VEH FOR ENGINE LIG	#	803	V4	F0	PT C&C	
TSB REFLASH	PT C&C	GEN0M18	2012	1F1FW1E1C0	TFS	F	14	15	27-Mar-12	ELKINS FORDLAND	#	FC	8K775	2	13-Jun-12	2	4908	\$10.74	\$45.20	1	VA	WV	# DO TSB. REPROGRAM PCM AND INSTALL SHIELD	CHECK BAD ENGINE MISS	#	803	V5	F0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C6	TFS	F	14	15	22-Feb-12	MEDLIN MOTOR CO., INC	#	FC	8K775	2	12-Jul-12	4	7959	\$0.00	\$42.31	1	VA	VA	# PERFORMED EEC DIAG. ID THE #4 SPARK PLUG	CUSTOMER STATES THA	#	803	V2	F0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C2	TFS	F	14	15	23-Apr-12	PERRY PITRE FORD CO INC	#	FC	8K775	2	12-Jul-12	3	12642	\$0.00	\$33.54	1	VA	LA	# EEC TEST FOR DTC CODED TESTED RETESTED	CK VO CUSTOMER STATES	#	803	V2	F0	PT C&C	
COP	ENGINE	N/A	2012	1F1FW1E1C3	TFS	F	14	15	22-Feb-12	MEDLIN MOTOR CO., INC	#	FC	12029	C	12-Jul-12	4	7959	\$64.05	\$162.52	1	VA	VA	# XPERFORMED EEC DIAG. ID THE #4 SPARK PLUG	D CUSTOMER STATES THA	#	803	V2	F0	PT C&C	
COP	ENGINE	N/A	2012	1F1FW1E1C6	TFS	F	14	15	31-Jan-12	SIMMONS ROCKWELL FORD INC	#	FC	12029	C	5-Jul-12	3	7963	\$69.40	\$100.13	1	VA	NY	# XVERIFIED CEL IS ON. FOUND POWER BALAN	CUSTOMER STATES THE	#	803	V2	F0	PT C&C	
COP	ENGINE	N/A	2012	1F1FW1E1C4	TFS	F	14	15	4-Jan-12	SPIKE DYKES FORD LINCOLN	#	FC	12029	C	29-Jun-12	1	26044	\$58.88	\$188.11	2	VA	TX	# XVERIF CC VISUAL INSPEC. REMOVED AND REPLA	CUSTOMER STATES CHE	#	803	V2	F0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C0	TFS	F	14	15	22-Mar-12	BECK FORD LINCOLN	#	FC	500E212	E	29-Jun-12	1	2157	\$345.84	\$427.66	1	VA	FL	# VERIFY CONCERN EEC TEST P0403 CK OASIS PER	CUSTOMER STATES WH	#	803	V2	F0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CAS0Y22	2012	1F1FW1E1C2	TFS	F	14	15	19-Feb-12	KENDALL FORD	#	FC	500E212	E	14-Jul-12	4	26325	\$311.37	\$469.03	1	VA	OR	# RAN PINPOINT TEST P0308 P0309	CUSTOMER STATES CHE	#	803	V2	F0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C1	TFS	F	14	15	18-Feb-12	SCHMITT BROS AUTO, INC	#	FC	500E212	E	3-Jul-12	5	5887	\$311.37	\$404.58	1	VA	WI	# REPROGRAM PCM. INSTALL DEFLECTOR AND LEF	CUSTOMER STATES THA	#	803	V2	F0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C6	TFS	F	14	15	27-Feb-12	JOE MACHENS FORD LINCOLN	#	FC	500E212	E	29-Jun-12	4	6458	\$311.37	\$410.09	1	VA	MO	# VERIFIED EEC TEST							

## 2012 MY 3.5L GTDI P415 Misfire Claims

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