

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DIAG - P0430	GROUND G105	
	1	3
	2	1
	1	
	4	4

FUEL INJECTOR	SPARK PLUGS	
		6
	6	3
	6	5
	3	3
	1	5
	1	1
		1
	17	24

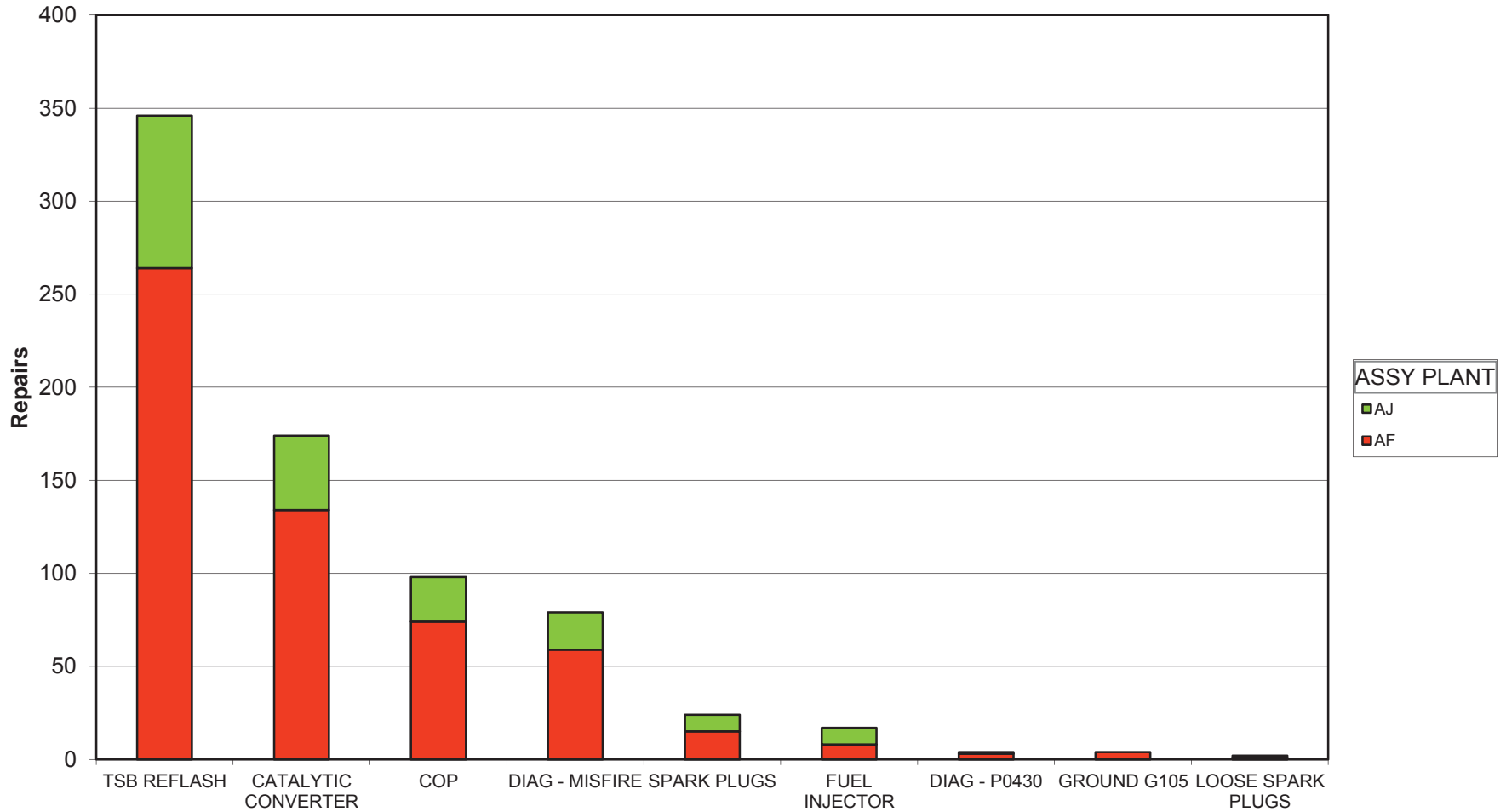
DIAG - MISFIRE	COP	
		3
	11	8
	18	29
	9	41
	21	16
	15	1
	5	
	79	98

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	3	7
	56	84
	44	107
	47	107
	19	34
	3	6
	2	1
	174	346
		748

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 5/21/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	264	82	346
CATALYTIC CONVERTER	134	40	174
COP	74	24	98
DIAG - MISFIRE	59	20	79
SPARK PLUGS	15	9	24
FUEL INJECTOR	8	9	17
DIAG - P0430	3	1	4
GROUND G105	4		4
LOOSE SPARK PLUGS	1	1	2
Grand Total	562	186	748

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YE	WIN	VEHICLE LINE	ENGINE	CHASSIS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION														
COP	ENGINE	BLTD0003	2012	12FFW1C3	Tf6	F	A	T	21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	0	\$29	\$63.09	\$116.81	GA	EEC TEST PID MONITOR TEST REPLACED CK ENGINE SPC MISS DRIVE				V52	P	C&C												
SPARK PLUGS	ENGINE	N/A	2012	12FFW1E9C	Tf6	F	A	T	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#1209	29-Nov-11	0	\$0	\$5.17	\$63.22	GA	SD	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG				V52	P	C&C											
SPARK PLUGS	ENGINE	N/A	2012	12FFW1E9C	Tf6	F	A	T	24-Oct-11			FUTURE FORD OF CLOVIS	#12465	22-Dec-11	-1	\$0	\$10.38	\$159.03	CA	EEC TEST P0300, POWERED PLUGS AND ROAD	SALES STATES CHECK #1				V29	P	C&C											
SPARK PLUGS	ENGINE	N/A	2012	12FFW1E4C	Tf6	F	A	T	25-Oct-11			HILLER FORD INC	#12405	6-Dec-11	-1	\$0	\$5.17	\$42.48	GA	WI	VERIFIED CONCERN, PEGS CC 42	D42 C3 THERE IS AN EN				V52	P	C&C										
GROUND G105	ENGINE	N/A	2012	12FFW1E3C	Tf6	F	A	T	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#12029	28-Nov-11	1	\$148	\$80.00	\$89.19	MO	AB	239 VERIFIED CONCERN, P	CHECK AND ADVISE ON				A61	1A	V29	P	C&C								
DIAG- MISFIRE	ENGINE	N/A	2012	12FFW1E8C	Tf6	F	A	T	8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#12465	10-Dec-11	1	\$19	\$0.00	\$74.80	MI	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER	CUSTOMER CONCERN O				V52	P	C&C										
DIAG- MISFIRE	ENGINE	N/A	2012	12FFW1E8C	Tf6	F	A	T	10-Nov-11			ALL STAR FORD	#1209	22-Dec-11	-1	\$272	\$0.00	\$79.35	MI	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW	CSK CAM ON VEH SP				V52	P	C&C										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12FFW1E7C	Tf6	F	A	T	11-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#1209	28-Dec-11	1	\$418	\$240.12	\$453.16	GA	ON	873 ROADTESTED & VERIFIED CONCERN, PC	SOFTWARE				A61	1A	V29	P	C&C								
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12FFW1E4C	Tf6	F	A <tr <td>CATALYTIC CONVERTER</td> <td>EXHAUST</td> <td>N/A</td> <td>2012</td> <td>12FFW1E7C</td> <td>Tf6</td> <td>F</td> <td>A</td> <td>T</td> <td>8-Dec-11</td> <td>23-Dec-11</td> <td></td> <td>DUNFORD FORD LINCOLN</td> <td>#1209</td> <td>30-Dec-11</td> <td>1</td> <td>\$191</td> <td>\$520.44</td> <td>\$737.92</td> <td>FL</td> <td>FL</td> <td>VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE</td> <td>CUSTOMER STATES CHE</td> <td></td> <td></td> <td></td> <td>V29</td> <td>P</td> <td>C&C</td>	CATALYTIC CONVERTER	EXHAUST	N/A	2012	12FFW1E7C	Tf6	F	A	T	8-Dec-11	23-Dec-11		DUNFORD FORD LINCOLN	#1209	30-Dec-11	1	\$191	\$520.44	\$737.92	FL	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE	CUSTOMER STATES CHE				V29	P	C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12FFW1E7C	Tf6	F	A	T	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#1209	20-Dec-11	1	\$70	\$426.12	\$592.98	IL	IL	EEC TEST P0430 MONITORED PDS, REPLACED BA	CUSTOMER COMPLAINT				V52	P	C&C										
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	12FFW1E8C	Tf6	F	A	T	6-Nov-11			LILLISTON FORD, INC.	#1209	11-Dec-11	-1	\$12	\$522.25	\$698.95	GA	NJ	CHECK ENGINE LIGHT IS BLEND AND ROADTEST	CHECK ENGINE LIGHT O				V29	P	C&C										
SPARK PLUGS	ENGINE	N/A	2012	12FFW1E2C	Tf6	F	A	T	27-Nov-11			HALLMARK FORD SALES LIMITED	#1209	4-Jan-12	-1	\$35	\$4.88	\$179.42	NC	NC	DIAG. TESTS: CODE P0430, PINPOINT MONITOR T	CK ENG RUNNING ROU				V41	1A	V29	P	C&C								
FUEL INJECTOR	ENGINE	BLSE0016	2012	12FFW1E4C	Tf6	F	A	T	18-Nov-11	19-Dec-11		SCOTT PETERSON MOTORS INC	#1209	19-Dec-11	-1	\$2	\$268.55	\$746.16	GA	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA	CUSTOMER STATES MI				V29	P	C&C										
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	12FFW1E7C	Tf6	F	A	T	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#1209	3-Jan-12	1	\$790	\$405.35	\$509.26	MI	MI	VERIFIED CONCERN, PDI TEST CUSTOMER TO M	CUSTOMER STATES THE				V29	P	C&C										
COP	ENGINE	N/A	2012	12FFW1E6C	Tf6	F	A	T	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#1209	4-Jan-12	-1	\$22	\$161.77	\$409.11	GA	WA	ISS SELF UP EEC TEST ITEM TESTED COILS FA	CLIENT AND ADVISE EN				V29	P	C&C										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12FFW1E2C	Tf6	F	A	T	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#1209	2-Jan-12	1	\$24	\$397.71	\$504.17	MI	TX	EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST	CHECK ENGINE LIGHT O				V29	P	C&C										
DIAG- MISFIRE	ENGINE	N/A	2012	12FFW1E9C	Tf6	F	A	T	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#1209	11-Jan-12	1	\$184	\$0.00	\$24.00	MI	MI	INSTANT FUEL ECONOMY TEST, EEC TEST, KICK	FOR CUE LISTS ON #1				V40	1A	V29	P	C&C								
SPARK PLUGS	ENGINE	N/A	2012	12FFW1E2C	Tf6	F	A	T	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD.	#1209	10-Jan-12	1	\$24	\$180.97	\$241.25	GA	NS	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA	ENGINE SKIP AT TIMES				V41	1A	V29	P	C&C								
FUEL INJECTOR	ENGINE	N/A	2012	12FFW1E5C	Tf6	F	A	T	7-Nov-11			CAM CLARK FORD SALES LTD.	#1209	12-Jan-12	-1	\$3	\$9.71	\$225.54	GA	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH	CHECK ENGINE LIGHT S				A62	2A	V29	P	C&C								
FUEL INJECTOR	ENGINE	N/A	2012	12FFW1E2C	Tf6	F	A	T	2-Dec-11	21-Dec-11		WHITES CANYON FORD, INC.	#1209	7-Jan-12	1	\$301	\$143.80	\$511.81	GA	SD	PERFORM IDS QUICK TEST, WET AROUND THE	CUSTOMER STATES CHE				V52	P	C&C										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12FFW1E7C	Tf6	F	A	T	25-Oct-11			PAT MILLIKEN FORD, INC.	#1209	13-Jan-12	1	\$50	\$80.19	\$253.50	GA	MI	TEST EEC CONT P0316 HFE ENGINE FOR CYLINDR	TEST STATES THAT THE				V52	P	C&C										
SPARK PLUGS	ENGINE	N/A	2012	12FFW1E4C	Tf6	F	A	T	6-Jan-12			BARRIE FORD	#1209	12-Jan-12	-1	\$6	\$90.19	\$253.50	GA	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN	CK ENGINE LIGHT ON				A61	1A	V29	P	C&C								
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	12FFW1E0C	Tf6	F	A	T	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#1209	19-Jan-12	1	\$1084	\$397.71	\$446.78	MI	TX	VERIFIED CONCERN, EEC TEST P0430, PINPOINT	TEST GAS ENGINE DRIV				V52	P	C&C										
ENGINE	ENGINE	CANA0002	2012	12FFW1E2C	Tf6	F	A	T	28-Oct-11	27-Dec-11		RON DURRANT FORD	#1209	13-Jan-12	1	\$1238	\$128.10	\$310.87	MI	CA	1238 CUST STATES VEH LEON ACCEL CYLINDR	IS BEMISE CHECK AND				V52	P	C&C										
FUEL INJECTOR	ENGINE	CAMU0001	2012	12FFW1E7C	Tf6	F	A	T	14-Dec-11			MARK MARTIN FORD, INC.	#1209	13-Jan-12	1	\$791	\$329.75	\$522.30	MI	AR	PRELAP IN INJECTOR, LEAKAGE, MISFIRE, WH	ENGINE CUTS OUT DUE				V52	P	C&C										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12FFW1E7C	Tf6	F	A	T	10-Nov-11			OTIS FORD, INC.	#1209	16-Jan-12	-1	\$56	\$444.30	\$571.46	MI	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST	CK ENGINE LIGHT ON				V52	P	C&C										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12FFW1E8C	Tf6	F	A	T	2-Dec-11	12-Dec-11		HINES PARK FORD, INC.	#1209	16-Jan-12	2	\$2878	\$407.88	\$693.25	MI	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP PDI	CHECK ENGINE LIGHT O				V29	P	C&C										
GROUND G105	ENGINE	CAQA0024	2012	12FFW1E6C	Tf6	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	16-Jan-12	1	\$1050	\$80.00	\$226.69	MI	MD	ROAD TEST CANNOT VEH PERFORMED A CUEL	CUSTOMER STATES WHI				V52	P	C&C										
GROUND G105	ENGINE	N/A	2012	12FFW1E8C	Tf6	F	A	T	11-Nov-11	30-Nov-11		AUTOWAY FORD AND LINCOLN	#1209	23-Jan-12	2	\$2577	\$152.94	\$259.78	MI	FL	ROAD TESTED VEHICLE, W/RE PERFORMED CO	CK ON ACCELERATION				V80	1A	V29	P	C&C								
FUEL INJECTOR	ENGINE	CAGN0003	2012	12FFW1E8C	Tf6	F	A	T	1-Dec-11	3-Jan-12		ALTON BARLEY FORD	#1209	24-Jan-12	1	\$2807	\$0.00	\$50.23	MI	GA	VEHRY IDS TEST, TEST OK	CUSTOMER STATES WHEN				V52	P	C&C										
DIAG- MISFIRE	ENGINE	N/A	2012	12FFW1E9C	Tf6	F	A	T	18-Nov-11	12-Jan-12		KEN WILSON FORD, INC.	#1209	16-Jan-12	2	\$2155	\$21.08	\$136.24	MI	NC	IDS TEST, PASS CODES AND CHECK G105 AS PER	CLIENT STATES IT FEEL				V52	P	C&C										
DIAG- MISFIRE	ENGINE	CAPA0009	2012	12FFW1E7C	Tf6	F	A	T	18-Nov-11	12-Jan-12		UNILMANN MOTOR, INC.	#1209	23-Jan-12	1	\$56	\$51.70	\$77.54	MI	VA	TRUCK MISSING SPARK PLUG SWAP	CUSTOMER STATES SWAP				V52	P	C&C										
DIAG- MISFIRE	ENGINE	N/A	2012	12FFW1E7C	Tf6	F	A	T	9-Dec-11	29-Dec-11		BENNETT-DUNFORD FORD (1993) LTD	#1209	23-Jan-12	1	\$433	\$60.20	\$156.26	MI	SK	553.90 EEC TEST CODE, P2810 PRESENT, PINPOI	DIAG ON START, VEH RA				A42	2A	V40	1A	V29	P	C&C						
FUEL INJECTOR	ENGINE	CAMU0002	2012	12FFW1E7C	Tf6	F	A	T	9-Dec-11	13-Jan-12		EAGLE COUNTRY FORD	#1209	13-Jan-12	-1	\$396	\$263.54	\$558.29	MI	MT	VERIFIED CONCERN, CLEARING INJECTORS AND	ON START DRYING THE				V29	P	C&C										
DIAG- MISFIRE	ENGINE	N/A	2012	12FFW1E7C	Tf6	F	A	T	13-Jan-12			YAKWOOD FORD, INC.	#1209	23-Jan-12	1	\$56	\$0.00	\$57.17	MI	VA	LIGHT NOT ON AT PDI, MONITORING PDI	CHECK ENGINE LIGHT				V52	P	C&C										
DIAG- MISFIRE	ENGINE	N/A	2012	12FFW1E7C	Tf6	F	A	T	18-Nov-11	19-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#1209	23-Jan-12	2	\$1286	\$0.00	\$91.85	MI	ON	EEC TEST, NO CODES, FOLLOW SYMPTOM CHART	TO PASS VEHICLE #1				A61	1A	V29	P	C&C								
DIAG- MISFIRE	ENGINE	N/A	2012	12FFW1E8C	Tf6	F	A <tr <td>DIAG- MISFIRE</td> <td>ENGINE</td> <td>N/A</td> <td>2012</td> <td>12FFW1E8C</td> <td>Tf6</td> <td>F</td> <td>A</td> <td>T</td> <td>21-Nov-11</td> <td>27-Dec-11</td> <td></td> <td>MUSK MOTORS, INC.</td> <td>#1209</td> <td>30-Jan-12</td> <td>2</td> <td>\$1011</td> <td>\$0.00</td> <td>\$20.51</td> <td>MI</td> <td>MI</td> <td>IDS TEST, NO CODES, FOLLOW SYMPTOM CHART</td> <td>TO PASS VEHICLE #1</td> <td></td> <td></td> <td></td> <td>A61</td> <td>1A</td> <td>V29</td> <td>P</td> <td>C&C</td>	DIAG- MISFIRE	ENGINE	N/A	2012	12FFW1E8C	Tf6	F	A	T	21-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#1209	30-Jan-12	2	\$1011	\$0.00	\$20.51	MI	MI	IDS TEST, NO CODES, FOLLOW SYMPTOM CHART	TO PASS VEHICLE #1				A61	1A	V29	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	12FFW1E8C	Tf6	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	19-Jan-12	1	\$113	\$85.88	\$175.88	MI	MD	ROAD TEST COULD NOT VERIFY CONCERN, CONT	CUSTOMER STATES THE				V44	2A	V29	P	C&C								
DIAG- MISFIRE	ENGINE	N/A	2012	12FFW1E4C	Tf6	F	A	T	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#1209	26-Jan-12	1	\$197	\$0.00	\$59.84	MI	NE	IDS TEST RETRIEVED DTLENG AND NEEDED TO	CHECK ENGINE LIGHT O				V29	P	C&C										
CATALYTIC CONVERTER	EXHAUST	CAD9F002	2012	12FFW1E6C	Tf6	F	A	T	11-Dec-11	26-Jan-12		NELSON FORD, INC.	#1209	26-Jan-12	1	\$51	\$410.74	\$556.96	MI	VA	VERIFY CEL IS ON VISUAL/DIAG RESULTS, REPL	CUSTOMER STATES CUL				V52	P	C&C										
CATALYTIC CONVERTER	EXHAUST	N/A	2012	12FFW1E6C	Tf6	F	A	T	19-Dec-11	23-Dec-11		DEAN SELLERS INC	#1209	30-Jan-12	2	\$389	\$397.71	\$523.12	MI	MI	TEST EEC (KOER PASS) CODE BPN 522 MIL	CHECK ENGINE LIGHT				V52	P	C&C										
COP	ENGINE	N/A	2012	12FFW1E4C	Tf6	F	A	T	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#1209	1-Feb-12	1	\$2	\$111.37	\$442.90	GA	AB	VERIFIED CONCERN OF FROM OTHER CYLINDER	DIAGNOSE ENGINE LIG				A61	1A	V29	P	C&C								
DIAG- MISFIRE	ENGINE	N/A	2012	12FFW1E8C	Tf6	F	A	T	7-Dec-11	26-Dec-11		TERRIERONE FORD	#1209	4-Feb-12	2	\$244	\$0.00	\$55.87	MI	LA	RAN EEC TEST P0300, RAN CYL IN THIS TIME SE	CUSTOMER STATES HIS				V21	1A	V29	P	C&C								
COP	ENGINE	CBF65006	2012	12FFW1E8C	Tf6	F	A	T	13-Jan-12	26-Jan-12		WESTWAY FORD	#1209	4-Feb-12	1	\$462	\$58.88	\$172.12	MI</																			

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	WARRANTY DATE	WARRANTY DATE	DEALERSHIP	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	11/17/11	11/17/11	SIMI VALLEY FORD	12029 C3	22-Feb-12	0	1191	\$64.05	CA	TEST EEC CODE P0305D7V JES YES JB9 NO JB11			PT & C	
COP	ENGINE	N/A	2012	11/17/11	11/17/11	BANKSTON FORD OF ARLINGTON	12029 C3	17-Feb-12	0	10	\$64.05	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON			PT & C
SPARK PLUGS	ENGINE	CB0011	2012	11/17/11	11/17/11	REVERVIEW FORD LINCOLN SALES	12465 F2	24-Feb-12	1	248	\$55.29	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER			PT & C
SPARK PLUGS	ENGINE	N/A	2012	11/17/11	11/17/11	FREEDOM FORD SALES LIMITED	12465 F2	22-Feb-12	-1	32	\$5.29	CA	VERIFIED CONCERN. TEST EEC SYSTEM PASS	INSPECT AND ADVISE FC			PT & C
DIAG - MISFIRE	ENGINE	CBUAF012	2012	11/17/11	11/17/11	EVERY FORD	12029 C3	20-Feb-12	1	781	\$80.00	NC	IDS EEC TEST P0303D33 STEE SYSTEM PASS	INSPECT AND ADVISE FC			PT & C
COP	ENGINE	N/A	2012	11/17/11	11/17/11	HILLOREST FORD LINCOLN	12029 C3	27-Feb-12	1	1978	\$58.88	TX	VERIFIED COMPLAINT EEC CYLINDER NUMBER	CUSTOMER STATES WHEN			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	ALMA FORD INC.	12029 C3	23-Feb-12	2	2858	\$66.99	TX	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	MACK HAK FORD	5.00E212 E2	28-Feb-12	2	1471	\$46.55	TX	REPLACED DRIVERS SIDE (LEFT) CATALYST (SEE ADDI ONNEZ PER THE ENGINE)	CUSTOMER STATES WHEN			PT & C
COP	ENGINE	CBM013	2012	11/17/11	11/17/11	CAVALIER FORD LINCOLN	5.00E212 E2	14-Feb-12	2	1560	\$63.82	VA	FOUND W/AL DRIVING (ING INTO A FUR FOR THIS)	CUSTOMER STATES WHEN			PT & C
ENGINE	ENGINE	CBUAF012	2012	11/17/11	11/17/11	MIKE REICHENBACH FORD LINCOLN	12029 C3	17-Feb-12	1	503	\$58.88	TX	PERFORMED EEC TEST DATA LOGGER DCL DISPLAY	CUSTOMER STATES WHEN			PT & C
DIAG - MISFIRE	ENGINE	CAMA1012	2012	11/17/11	11/17/11	SUNSET AUTO CO INC	9F593 B3	12-Jan-12	1	2819	\$80.00	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES WHEN			PT & C
CATALYTIC CONVERTER	EXHAUST	CBCH003	2012	11/17/11	11/17/11	WEST COAST FORD LINCOLN	5.00E212 E2	3-Feb-12	2	2650	\$201.04	TX	CHECK FOR MIL ON AND ERN. NO FIX AVAILABLE	CHECK & REPORT CHECK			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	HIXSON AUTOLEX	5.00E212 E2	21-Feb-12	3	1683	\$397.71	TX	REPLACED BANK TWO/DRIVERS SIDE/LEFT CAT	CUSTOMER STATES WHEN			PT & C
COP	ENGINE	N/A	2012	11/17/11	11/17/11	SOUTHWEST FORD, INC.	12029 C3	5-Mar-12	1	952	\$64.05	TX	RAN IDS DIAGNOSIS FOUND. REPLACED COIL AND	SPARK LIGHT CAME ON AND			PT & C
SPARK PLUGS	ENGINE	N/A	2012	11/17/11	11/17/11	ERWIN MOTORS INC.	12029 C3	4-Mar-12	3	4369	\$117.77	TX	COOLERS COMPRESSION T/PK COIL TEST OK	COND UP IN LIGHT FLARE			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	DIELH FORD	5.00E212 E2	5-Mar-12	2	879	\$5.79	TX	WA X-TEST DRIVE VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES WHEN			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	HUNT FORD INC.	5.00E212 E2	27-Feb-12	-1	10	\$405.35	TX	RAN SYSTEMS TEST CONCERN P0340 REPROGRAM PGM	CUSTOMER STATES WHEN			PT & C
FUEL INJECTOR	ENGINE	N/A	2012	11/17/11	11/17/11	TUTTLE CLOK FORD LINCOLN	12029 C3	2-Mar-12	1	852	\$64.05	TX	CK ENGINE LIGHT CAME ON. NO COIL AND SPARK	CHECK ENGINE LIGHT ON			PT & C
FUEL INJECTOR	ENGINE	CAMA1012	2012	11/17/11	11/17/11	SUNSET AUTO CO INC	9F593 B3	12-Jan-12	1	2819	\$397.25	TX	ROAD TEST AND DIAGN. CK FUEL FOR E8	CUSTOMER STATES WHEN			PT & C
COP	ENGINE	N/A	2012	11/17/11	11/17/11	MCCLEARY FORD	12029 C3	8-Mar-12	1	1894	\$58.88	TX	AL EEC TEST DTC P0306 POWER BALANCE REPLACED	CUSTOMER STATES WHEN			PT & C
COP	ENGINE	CBCH002	2012	11/17/11	11/17/11	MICHEL FORD	12029 C3	8-Mar-12	1	665	\$58.88	TX	IDS TEST INDICATES MIST. MISFIRE IS NO LONG	CUSTOMER STATES WHEN			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	HOUSTON FORD INC.	12029 C3	5-Mar-12	2	5307	\$58.88	TX	MN #L.O.F. COMPLETED. TECHNICIAN(S): 20683	3.000 MILE FAREY REC			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	TUSKET SALES & SERVICE LTD	5.00E212 E2	8-Mar-12	3	5174	\$282.57	TX	NS #3001 CONVERTER TESTS AND RE TESTED ALL	CRIME DOME SPKRS. KE			PT & C
SPARK PLUGS	ENGINE	N/A	2012	11/17/11	11/17/11	DAN WELBOL FORD	12029 C3	13-Mar-12	1	131	\$64.05	TX	IDS TEST INDICATES MIST. MISFIRE IS NO LONG	CUSTOMER STATES WHEN			PT & C
SPARK PLUGS	ENGINE	N/A	2012	11/17/11	11/17/11	JACK DEMMER FORD INC.	12465 F2	13-Mar-12	2	3385	\$5.17	TX	MN #PERFORMED SELF RECEIVED CODE P0308 THE EN	GINE LIGHT ON			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	BENNA FORD SUPERIOR	5.00E212 E2	13-Mar-12	2	1883	\$405.35	TX	WI #TESTED AND FOUND COINVERTOR. CLEARED CH	ISSUES ROUGH. C			PT & C
FUEL INJECTOR	ENGINE	CGCER001	2012	11/17/11	11/17/11	CHARLES GABUS FORD	9F593 B3	7-Mar-12	-1	34	\$319.11	TX	ND #RETRIEVED CODE P0304 EM TEST AND INJECTOR	NEW CARS STATES THA			PT & C
SPARK PLUGS	ENGINE	N/A	2012	11/17/11	11/17/11	LITRA FORD LINCOLN OF BOISE	12029 C3	16-Mar-12	1	18	\$5.17	TX	ID XCUST STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATE			PT & C
COP	ENGINE	N/A	2012	11/17/11	11/17/11	BOB RINGOLD FORD LINCOLN	12029 C3	15-Mar-12	1	405	\$205.00	TX	ND #STARTED VEHICLE ON NO MISFIRE WHEN	DRIVING			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	KENTWOOD FORD SALES, INC.	12029 C3	19-Mar-12	1	507	\$61.70	TX	AB #HOOK UP IDS BOE P0303 REPROGRAM TEST	NO IS SE PREVIOUS HISTORY			PT & C
CATALYTIC CONVERTER	EXHAUST	CBP8007	2012	11/17/11	11/17/11	CRAIN FORD JACKSONVILLE	5.00E212 E2	15-Mar-12	1	1538	\$413.00	TX	AR #PN 8212 CODE 42 LEFT P0340. RAN OASIS	CUSTOMER STATES WHEN			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	EXCEL MOTOR LP	12029 C3	19-Mar-12	1	4369	\$397.71	TX	TX #RANK CAT BROKEN. RAN EEC SYSTEM	CUSTOMER STATE CHECK			PT & C
COP	ENGINE	N/A	2012	11/17/11	11/17/11	BOBBY FORD, INC.	12029 C3	20-Mar-12	3	4934	\$58.88	TX	TX #CUSTOMER COMPLAINT. COMPLAINT CONC	CK CHECK ENGINE LIGHT			PT & C
DIAG - MISFIRE	ENGINE	CBP8007	2012	11/17/11	11/17/11	LEIF JOHNSON FORD	12029 C3	20-Mar-12	1	855	\$64.05	TX	TX #REPLACE BURNED OUT #0 COIL AND SPARKPL	UPLER CHECK THE TRUCK			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	ST THOMAS FORD LINCOLN SALES	5.00E212 E2	15-Mar-12	1	6245	\$437.05	TX	TX #ECC TEST P0303, P0306, P0308. ON TEST	INSPECT OR CHECK EN			PT & C
COP	ENGINE	CCPP001	2012	11/17/11	11/17/11	LOCKHART MTR GO INC	12029 C3	15-Mar-12	1	1055	\$64.05	TX	TX #ELECTRONIC ENGINE DIAGNOSIS P0430, DCL	DISP. CUSTOMER STATE			PT & C
FUEL INJECTOR	ENGINE	N/A	2012	11/17/11	11/17/11	PINESHAW MTR GO INC	12029 C3	15-Mar-12	1	1055	\$64.05	TX	TX #1209 EB VISUAL INSPECTION ROAD TESTED	WITH SCAS 3 CHECK ENGINE			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	VARSITY FORD LINCOLN, INC.	5.00E212 E2	22-Mar-12	1	710	\$405.35	TX	TX #ECC TEST P0340 PERFORM TSB 12 2 TO RE	PLACE LIGHT IS ON. PERFORM			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	FIVE STAR FORD	RECALEM	14-Mar-12	1	427	\$405.35	TX	TX #ECC TEST P0340 PERFORM TSB 12 2 TO RE	PLACE LIGHT IS ON. PERFORM			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	GULLO FORD OF CONROE	RECALEM	21-Feb-12	1	7109	\$465.35	TX	TX #REPROGRAM PCM AND REPLACE LEFT CAT	CONV. CHECK ENGINE LIGHT			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	NORTHSIDE FORD	RECALEM	15-Mar-12	1	3865	\$413.00	TX	TX #PERFORM DIAG. REPROGRAM THE PCM &	REPLACE 2 REPAIR SERVICE EN			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	MORRIS BUFFALO FORD	RECALEM	2-Mar-12	2	8423	\$405.35	TX	TX #PCM CALIBRATION APPARENTLY THE TSB	DOES NOT CUSTOMER STATES			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	BOLTON FORD, L.L.C.	RECALEM	2-Mar-12	1	5131	\$405.35	TX	TX #VERIFIED CUSTOMER CONC. RETEST OK. TEST	DRIVE ENGINE LIGHT ON			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	TIPTON MOTORS, INC.	RECALEM	1-Mar-12	1	2329	\$413.00	TX	TX #CHECKED WITH IDS CODES P0306. PERFORMED	LUMBER CHECK ENGINE			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	TYLER FORD LTD	RECALEM	20-Mar-12	1	3728	\$405.35	TX	TX #ECC TEST P0340 REPROGRAM PCM REPLACED	CHECK ENGINE LIGHT ON			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	ROBERTSON'S ALBANY FORD	RECALEM	21-Feb-12	1	897	\$727.00	TX	TX #SELF TESTED. RAN OASIS AND FOUND TSB 12	02 CUSTOMER STATES WHEN			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	LAFAYETTE FORD LINCOLN	RECALEM	4-Mar-12	1	443	\$401.53	TX	TX #VERIFIED COMPLAINT PERFORMED TSB 12 2	TO RERUN CUSTOMER WENT TO PA			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	EMBRAN FORD SALES LTD	RECALEM	17-Feb-12	0	21	\$283.51	TX	TX #DTC TEST INSPECTED. CHECKED OASIS FOLLO	W CHECK DRIVE FOR SURGIN			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	KINSELD FORD LINCOLN	RECALEM	1-Mar-12	1	688	\$413.00	TX	TX #CHECKED DCTS, REPROGRAMMED PCM AND RE	PLIST CUSTOMER ON ACCEL			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	K&S FORD	RECALEM	29-Feb-12	2	5870	\$448.28	TX	TX #RECALIBRATED PCM AND REPLACED LEFT	CONV. CHECK ENGINE LIGHT ON			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	ROUNTREE FORD AND FORD LINCOLN	RECALEM	9-Mar-12	1	1189	\$397.71	TX	TX #ECC TEST P0303D33 P0307T1 E8 KEO KOK	CHECK EN LIGHT ON			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	BILL MACDONALD FORD	RECALEM	7-Mar-12	3	7273	\$397.71	TX	TX #MIS VERIFY CONCERN. FOUND CODES FOR	SAC CAT. THE CHECK ENGINE			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	TAYLOR FORD SALES LTD	RECALEM	21-Feb-12	2	4814	\$293.51	TX	TX #7748 CHECK CAUSE OF ENGINE LIGHT ON	SCAN TSB FOR SERVICE EN			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	TOININE FORD	RECALEM	24-Mar-12	1	819	\$397.71	TX	TX #ECC TEST FLASH PCM AND REPLACE CAT	PERFORMED CUSTOMER STATES			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	NORTHSIDE FORD	RECALEM	21-Feb-12	1	2777	\$406.18	TX	TX #ROAD TEST TO VERIFY CONCERN. WDS TEST	P023 REPAIR SERVICE EN			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	MID-COUNTY FORD SALES LTD	RECALEM	8-Mar-12	3	4684	\$282.57	TX	TX #TSB 12 02 10 COMPLETED >	DRIVEABILITY CHECK EN			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	WHITE FORD LINCOLN, L.L.C.	RECALEM	22-Feb-12	3	3048	\$401.53	TX	TX #VERIFY IDS TEST CODE P430. CK OASIS. FOUND	check engine light on			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	GENTLYLY AUTO LTD	RECALEM	30-Jan-12	1	1544	\$231.92	TX	TX #VERIFY CODES P0316 [E BULLETIN TECHNIQU	LA LUMBER CHECK EN			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	LADE FORD	RECALEM	27-Feb-12	2	8522	\$405.35	TX	TX #QUICK TEST RETRIEVED DMDTC P0340 RAN	OASIS. CUSTOMER STATES			PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/17/11	11/17/11	LONG-LEWIS FORD LINCOLN OF COR	RECALEM	17-Feb-12	2	2964	\$405.35	TX	TX #1 IS RAN EEC QUICK TEST TO LATEST CALIB	RATH. CUSTOMER STATES			PT & C
CATALYTIC CONVERTER	EXHAUST	CAYP8009	2012	11/17/11	11/17/11	DESJARDINS AUTO COLLECTION	RECALEM	24-Jan-12	2	3325	\$271.92	TX	TX #CHECKED D04. PRIS COIL/R ROUTE ET RIEN. EU	TEMOM CHECK ENGINE			PT & C
CATALYTIC CONVERTER	EXHAUST	CBCH003	2012	11/17/11	11/17/11	DAVE SYVERSON FORD LINCOLN	RECALEM	8-Mar-12									

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	MODEL	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1XC	TFS	F	A	T	12-Jan-12	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#	25	RECALEM	24	22-Feb-12	2	\$482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#1221	CUSTOMER STATES SON	#	152	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1E1TC	TFS	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD INC	#	24	RECALEM	24	17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	24	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES 4	#	24	RECALEM	24	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#	24	RECALEM	24	14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	24	15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	24	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. RESTARTED TO SHUTTER	CUSTOMER STATES VER	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	24	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER CUST.	CUSTOMER STATES GET	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	24	28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES INC	#	24	RECALEM	24	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	#	152	PT C&C
TSB REFLASH	PT C&C	CWC0E008	2012	1FTFX1E1TC	TFS	F	A	T	26-Jan-12	15-Mar-12	TXIN MOTORS FORD	#	24	RECALEM	24	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern eec test p0304 check oasib 12 2 10	VEHICLE CUT OUT AND	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	24	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGES AT HIGHWAY	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	TFS	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	24	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	2-Dec-11	22-Feb-12	METRO FORD, INC.	#	24	RECALEM	24	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	#	152	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1E1TC	TFS	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24	6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#	24	RECALEM	24	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS MONITOR DATA LOGGER	CUSTOMER STATES VER	#	152	PT C&C
TSB REFLASH	PT C&C	CAMB1E001	2012	1FTFW1E1TC	TFS	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	24	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE	ENGINE RUNS ROUGH	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	11-Dec-11	13-Jan-12	SUN HILL FORD	#	24	RECALEM	24	21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	11-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24	21-Mar-12	1	322	\$0.00	\$29.24	0	NA	WI	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	#	24	RECALEM	24	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	13-Nov-11	21-Feb-12	MIDDLEKAUF FORD LINCOLN	#	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM P	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	6-Feb-12	21-Feb-12	ALJ DUNSTON FORD	#	24	RECALEM	24	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P009	CUSTOMER STATES CHE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#	24	RECALEM	24	23-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	11-Nov-11	30-Dec-11	ALJ DUNSTON FORD	#	24	RECALEM	24	6-Mar-12	3	4831	\$0.00	\$32.02	0	NA	TX	VISUAL INSPECTION OK. NO PERFORMED PROC	CUSTOMER STATES VER	#	152	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	1FTFW1E1TC	TFS	F	A	T	21-Dec-11	11-Jan-12	CHAMPION FORD	#	24	RECALEM	24	16-Mar-12	3	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#	24	RECALEM	24	15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 F	CUSTOMER STATES CHE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24	16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST	NO RUNS ROUGH	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24	16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	15-Dec-11	29-Dec-11	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24	28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED EEC SELF TEST. NO FAULT CODES	NO RUNS ROUGH AT TIMES	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	17-Jan-12	29-Dec-11	SUN HILL FORD	#	24	RECALEM	24	16-Feb-12	2	1455	\$0.00	\$24.04	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES SURGE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	15-Dec-11	29-Dec-11	SUN HILL FORD	#	24	RECALEM	24	16-Feb-12	2	1455	\$0.00	\$24.04	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES SURGE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	24-Jan-12	24-Jan-12	TIPTON FORD, INC.	#	24	RECALEM	24	16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 2221	ALDIAG CUSTOMER STATES	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	TFS	F	A	T	26-Nov-11	8-Dec-11	BEST FORD LINCOLN	#	24	RECALEM	24	24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 2225 AND	ENGINE	#	152	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	1FTFW1E1TC	TFS	F	A	T	19-Jan-12	13-Jan-12	WEBER-HARRIS FORD, INC.	#	24	RECALEM	24	23-Feb-12	1	342	\$0.00	\$29.24	0	NA	TX	VERIFIED CONCERN. TEST EEC	CUSTOMER STATES WHE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	#	24	RECALEM	24	20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUN	CK CUTTING OUT ON ACCEL	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	21-Dec-11	29-Dec-11	AUFFENBERG FORD NORTH, INC.	#	24	RECALEM	24	22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTS TO JERK UPON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#	24	RECALEM	24	29-Feb-12	1	497	\$0.00	\$33.56	0	NA	MI	PREF DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUN VEH	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	11-Jan-12	3-Feb-12	ANCIRA FORD	#	24	RECALEM	24	13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 2222 IN LIT. CONCERNS. VEH BU	42 CUSTOMER STATES WHE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	#	24	RECALEM	24	16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	REPAIR FOR VEH SURGE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	8-Dec-11	9-Feb-12	SUN HILL FORD	#	24	RECALEM	24	16-Feb-12	1	1310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAM	CUSTOMER STATES SURGE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#	24	RECALEM	24	24-Feb-12	2	988	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	A	T	28-Nov-11	26-Jan-12	STUYVE FORD OF TALLEGAUGH	#	24	RECALEM	24	17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	SC. RECALEM P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	#	152	PT C&C
TSB REFLASH	PT C&C	NA																										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	CBYAN01	2012	1FFW1E1XC	TF6	F	A	T	6-2-12	22-Feb-12	PHILPOTT FORD	#1209	RECALEM	24	23-Feb-12	1	418	\$0.00	\$35.12	0	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING				V42	PT	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	25-Jan-12		TUSKET SALES & SERVICE LTD	#1209	RECALEM	24	15-Feb-12	-1	9	\$0.00	\$24.01	0	NS	15 FEB 12 2 10 VERIFIED CONCERN SELF TEST NO ENGINE SKIPS AT TIMES				A50	PT	PT C&C
TSB REFLASH	PT C&C	BLTDQ003	2012	1FFW1E1TC3	TF6	F	A	T	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#1209	RECALEM	24	17-Feb-12	3	8274	\$0.00	\$35.82	0	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#1209	RECALEM	24	22-Feb-12	2	4587	\$0.00	\$37.79	0	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTCO CUSTOMER STATES ORN				V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#1209	RECALEM	24	23-Feb-12	1	3859	\$0.00	\$44.00	0	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK AT THIS TIME				V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	4-Dec-11	30-Jan-12	JIM BURKE FORD	#1209	RECALEM	24	23-Feb-12	1	1606	\$0.00	\$37.37	0	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCHANGED				V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#1209	RECALEM	24	27-Feb-12	1	1824	\$0.00	\$34.40	0	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER				V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	2-Dec-11	31-Jan-12	STEEF PONTRE FORD LINCOLN	#1209	RECALEM	24	23-Feb-12	1	435	\$0.00	\$0.00	0	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 02 10. NO CODES. VEHICLE BUICK WITH SF				V52	PT	PT C&C
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	TF6	F	A	T	14-Nov-11	12-Jan-12	JENNINGS ANDERSON FORD	#1209	RECALEM	24	27-Feb-12	2	2624	\$0.00	\$34.12	0	TX	DIAG REPROGRAM PCM AS PER TSB 12 02 10. NO CODES. RECALLS WHILE DRIVING ON				V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	5-Nov-11	28-Dec-11	RED MCCOMBS FORD	#1209	RECALEM	24	28-Feb-12	3	6381	\$0.00	\$35.16	0	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL PER				V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#1209	RECALEM	24	27-Feb-12	3	3114	\$0.00	\$30.79	0	NC	TEST DROVE. KOEC PASS. PERFORMED TSB 12 02 10. CS VEHICLE IS HESITANT AT				V52	PT	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TF6	F	A	T	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMBUS	#1209	5.00E-212	2	12-Mar-12	3	4437	\$405.35	\$500.28	1	NC	SC IDS P0430 BANK 2 BELOW THRESH. PERFORM TSB 12 02 10. CUSTOMER STATES CK				V44	PT	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TF6	F	A	T	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#1209	RECALEM	24	20-Mar-12	2	1990	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON				V29	PT	PT C&C
DIAG - MISFIRE	EXHAUST	NA	2012	1FFW1E1TC	TF6	F	A	T	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#1209	DIAG	2	14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHECK OK				V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#1209	RECALEM	24	23-Mar-12	1	1344	\$0.00	\$46.86	0	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON				V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	1-Feb-12	22-Feb-12	CHAMPION FORD	#1209	RECALEM	24	20-Mar-12	1	4984	\$0.00	\$35.14	0	TX	NO MIL. PERFORMED KOEC TEST NO DTC REPROGRAM. CHECK ENGINE LIGHT ON				V44	PT	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#1209	RECALEM	24	22-Mar-12	2	10722	\$0.00	\$31.85	0	AR	TSB UPDATE 12 02 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHECK OK				V29	PT	PT C&C
COP	ENGINE	NA	2012	1FFW1E1TC	TF6	F	A	T	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#1209	21029	C	12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0303 KOEC P CONNECTORS OK REFLASH CHECK ENGINE LIGHT ON				A12	PT	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TF6	F	A	T	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#1209	21029	C	23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				V44	PT	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TF6	F	A	T	11-Dec-11	10-Feb-12	BENNETT FORD	#1209	21029	C	22-Mar-12	3	677	\$292.67	\$470.13	1	NC	KOEC PASS KOER PASS KOEC P0303. PPT TEST. DIAG CHECK ENGINE LIGHT ON				A14	PT	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TF6	F	A	T	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#1209	RECALEM	24	16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THAT				V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#1209	RECALEM	24	26-Mar-12	1	1628	\$0.00	\$26.54	0	TX	COMPUTER TESTED SYSTEM CODE P0304. PERFORM CUSTOMER ENGINE LIGHT				V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#1209	RECALEM	24	24-Mar-12	1	978	\$0.00	\$11.84	0	TX	978 REPROGRAM PCM. PULLED CODES. P0300. CS C&C. CAME ON WHILE				V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#1209	RECALEM	24	21-Mar-12	1	1050	\$0.00	\$32.32	0	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER				V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#1209	RECALEM	24	22-Mar-12	2	4593	\$0.00	\$35.18	0	TX	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL				V29	PT	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	8-Feb-12	16-Mar-12	GATEWAY MOTORS, INC.	#1209	RECALEM	24	18-Mar-12	1	4953	\$0.00	\$35.14	0	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				V29	PT	PT MALFUNCTION
COP	ENGINE	NA	2012	1FFW1E1TC	TF6	F	A	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1209	C	22-Mar-12	2	8558	\$84.05	\$112.03	1	TX	VERIFIED CONCERN. FORD CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				V29	PT	PT C&C	
COP	ENGINE	NA	2012	1FFW1E1TC	TF6	F	A	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1209	C	22-Mar-12	2	8558	\$84.05	\$112.03	1	TX	VERIFIED CONCERN. FORD CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				V29	PT	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FFW1E1TC	TF6	F	A	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1209	C	22-Mar-12	2	8558	\$84.05	\$112.03	1	TX	VERIFIED CONCERN. FORD CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				V29	PT	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1TC	TF6	F	A	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1209	C	22-Mar-12	2	8558	\$84.05	\$112.03	1	TX	VERIFIED CONCERN. FORD CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				V29	PT	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1TC	TF6	F	A	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1209	C	22-Mar-12	2	8558	\$84.05	\$112.03	1	TX	VERIFIED CONCERN. FORD CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				V29	PT	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	22-Nov-11	16-Dec-11	PALM COAST FORD	#1209	RECALEM	24	20-Mar-12	4	4894	\$0.00	\$36.73	0	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	22-Nov-11	16-Dec-11	PALM COAST FORD	#1209	RECALEM	24	20-Mar-12	4	4894	\$0.00	\$36.73	0	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				V52	PT	PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	TF6	F	A	T	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#1209	RECALEM	24	26-Mar-12	2	5488	\$0.00	\$32.60	0	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL				V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	9-Nov-11	6-Feb-12	HENDERSON FORD	#1209	RECALEM	24	27-Mar-12	2	1457	\$0.00	\$32.04	0	TX	PERFORMED TSB #12 02 10. REPROGRAM PCM. CUSTOMER STATES CUS				V49	PT	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	11-Jan-12	17-Feb-12	WAYNE FORD SALES LTD.	#1209	RECALEM	24	27-Mar-12	2	1927	\$0.00	\$29.73	0	TX	DIAG CONCERN. STEERING. WHEN QUICK ACCELERATE WHEN QUICK ACCEL				V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#1209	RECALEM	24	23-Mar-12	3	3345	\$0.00	\$40.08	0	TX	REPROGRAM PCM PER TPUTER TO LEARN THE CUSTOMER REPORTS OF				V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LIMITED	#1209	RECALEM	24	28-Mar-12	2	1571	\$0.00	\$36.11	0	TX	REPROGRAM PCM PER TPUTER TO LEARN THE CUSTOMER REPORTS OF				V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	4-Jan-12	29-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#1209	RECALEM	24	28-Mar-12	3	1887	\$0.00	\$38.89	0	TX	PERFORM SELF TEST. PERFORMED TSB 12 02 10. ENGINE MISSES AND				V29	PT	TRANSMISSION
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFW1E1TC	TF6	F	A	T	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#1209	5F953	B	14-Mar-12	3	2160	\$143.56	\$602.46	5	VA	EEC TEST UPDATE MISFIRE AND TO FAIL. REMOVE UJST STATES VEHICLE				V52	PT	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TF6	F	A	T	6-Jan-12	26-Jan-12	CHUCK SPAETH FORD	#1209	RECALEM	24	18-Mar-12	2	2892	\$405.35	\$486.83	1	TX	CHECK DTC AND REPROGRAM PCM. REFLASH L1 CHECK ENGINE LIGHT ON				V52	PT	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TF6	F	A	T	20-Dec-11	26-Jan-12	MOUNT MOTOR COMPANY, INC.	#1209	RECALEM	24	18-Mar-12	2	4462	\$488.46	\$669.51	1	TX	CODES P0302, P0400, CCM DATA AND SENSOR W/4. CHECK ENGINE LIGHT ON				V29	PT	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TF6	F	A	T	11-Nov-11	6-Feb-12	BIG VALLEY FORD, INC.	#1209	RECALEM	24	16-Mar-12	2	2087	\$0.00	\$46.35	0	TX	459 4278. SEE TSB 12 02 10. 459 4278 EEC TEST. CUSTOMER STATES INT				V52	PT	PT C&C
TSB																												

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2	T	F	F	F	T	TC3	AF	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	40824	RECALEM	24	30-Mar-12	4	7512	30.00	528.04	0	NA	ME	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#103	V42	0	TRANSMISSION
COP	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	40824	RECALEM	24	29-Mar-12	2	9082	988.63	993.00	0	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	0	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	40824	RECALEM	24	5-Apr-12	1	11	55.17	598.27	0	NA	PA	CHECK TESTED. POWER LOSS PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#103	V52	0	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	40824	RECALEM	24	14-Mar-12	1	1488	909.97	1,620.90	7	NA	MN	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	#103	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	40824	RECALEM	24	3-Apr-12	3	7023	30.00	823.55	0	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO ENGINE LIGHT CAME	#1	#103	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	CBAM007	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	40824	RECALEM	24	20-Mar-12	3	4402	30.00	577.86	0	NA	MI	ECC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	40824	RECALEM	24	5-Apr-12	3	2060	30.00	376.12	0	NA	NC	ROTEST EEC TEST MISSED! FOUND THIS DURING	CUSTOMER STATES FUEL MIL	#1	#103	V49	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	40824	RECALEM	24	29-Mar-12	0	70	30.00	529.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. RAN	CUSTOMER STATES VEH	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	40824	RECALEM	24	12-Mar-12	1	129	30.00	335.07	0	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP PE	CUSTOMER REQUESTS CEL	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	40824	RECALEM	24	5-Apr-12	4	3048	30.00	536.60	0	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	DIAGNOSIS FOR CHECK E	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	40824	RECALEM	24	29-Mar-12	3	5036	30.00	337.12	0	NA	MI	ECC TEST NO CODES. REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	40824	RECALEM	24	12-Mar-12	1	1358	30.00	330.60	0	NA	MB	SCAN TEST NO CODES. CHECK OASIS. REPROGRAM	WARNING MESSAGE(S)	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	40824	RECALEM	24	2-Apr-12	1	608	30.00	529.89	0	NA	TN	ENGINE MISS. NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#103	V44	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	40824	RECALEM	24	2-Apr-12	2	2661	30.00	339.69	0	NA	OR	HOOKEUP IDS. CHECKING/GETTING STUMBLING ON	H. CUSTOMER ENGINE LIGHT C	#1	#103	V29	0	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	9-Dec-11	7-Jan-12	WISKEY FORD, INC.	40824	RECALEM	24	6-Apr-12	4	3893	944.05	1,422.70	1	NA	LA	ECC TEST P0302. PERFORM POWER BALANCE REL	CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C
COP	ENGINE	CDFAV005	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	40824	RECALEM	24	12-Mar-12	1	129	558.58	525.98	2	NA	WI	TECH PULLED CODES AND COIL TEST. INSTALLED	GUEST STATES VEHICLE	#1	#103	V52	0	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	40824	RECALEM	24	10-Apr-12	3	2209	361.70	3203.17	2	NA	BC	PO300. ROADTEST AND RECORD FULL THROTTLE	CHECK ENGINE LIGHT W/	#1	#103	V29	0	PT C&C
COP	ENGINE	CDG0200	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	40824	RECALEM	24	11-Apr-12	3	9335	558.88	1,152.05	1	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	10-Feb-12	17-Mar-12	KAUGH FORD	40824	RECALEM	24	11-Apr-12	1	1358	30.00	527.51	0	NA	OR	RET. TEST. IDS & EEC TEST [ME. CLEARED CODES &	C.S. HE WAS DRIVING AT	#1	#103	V52	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	22-Feb-12	17-Mar-12	BELL FORD, LLC	40824	RECALEM	24	9-Apr-12	1	3054	339.71	4471.15	0	NA	AL	RETRIVED CODE P0430 FROM PCM. REPLACED LEFT	CHEMISTER STATES THA	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	19-Dec-11	17-Mar-12	MINE FORD LINCOLN	40824	RECALEM	24	6-Apr-12	1	6151	30.00	445.65	0	NA	CA	LEFT CATALYTIC CONVERTER. EEC TEST P0430. RE	CHECK ENGINE LIGHT S	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	40824	RECALEM	24	2-Apr-12	1	1234	3458.89	5548.97	1	NA	FL	DIAG. REPLACE LEFT CONVERTER AND REPROGR	CUSTOMER STATES CHECK E	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	COCE007	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	40824	RECALEM	24	3-Apr-12	2	1388	808.90	8847.16	0	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	#103	V44	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	40824	RECALEM	24	23-Mar-12	2	4033	524.64	932.36	1	NA	CT	VERIFIED THE CONCERN DUE TO EEC P0430. RE	C.S. CHECK IDLE SURGE	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	40824	RECALEM	24	4-Apr-12	2	4208	344.35	3515.86	1	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	40824	RECALEM	24	5-Apr-12	1	766	1413.00	1499.33	1	NA	AL	VERIFIED CONCERN IDS. SELF TEST P0430. CONT	AMBER WARNING ON CU	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	40824	RECALEM	24	6-Apr-12	1	2787	30.00	501.10	0	NA	AL	PERFORM EEC KOEO. KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	40824	RECALEM	24	4-Apr-12	4	7765	30.00	531.12	0	NA	IN	ECC TEST PCM ON DTC'S. PRESENT. REPROGRAM	ENGINE. HESITATES/SURR	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	40824	RECALEM	24	29-Mar-12	1	4982	30.00	532.50	0	NA	GA	ECC TEST. EEC CODE P0306. [AND ROAD TEST AT	CUSTOMER REQUEST T	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	21-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	40824	RECALEM	24	2-Apr-12	4	9082	30.00	330.30	0	NA	MS	TESTED EEC SYSTEM. KOEO. P0306. REPROGRAM	HIT PASSING CHECK I	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	11-Jan-12	11-Feb-12	KYREE FORD LINCOLN	40824	RECALEM	24	9-Apr-12	1	820	30.00	527.15	0	NA	TX	CHECKED OASIS. PASSED PER CUSTOMER	STATES CHECK FOR	#1	#103	V29	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	40824	RECALEM	24	30-Mar-12	1	1762	30.00	531.20	0	NA	WI	visual inspect OK for code all pass ok. oasis	reprogram. customer states check engi	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	40824	RECALEM	24	5-Apr-12	3	6199	30.00	531.71	0	NA	TX	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER STATE	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	19-Dec-11	11-Feb-12	JOE MCKAY CAPITAL FORD	40824	RECALEM	24	30-Mar-12	1	800	30.00	529.00	0	NA	TX	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT C	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	9-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	40824	RECALEM	24	23-Mar-12	1	3449	30.00	530.52	0	NA	KS	DISSEMINATION TEST. KOEO. PASS. OCT P0300.00	CUSTOMER CONCERN C	#1	#103	V29	0	PT C&C
COP	ENGINE	CDK0015	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	29-Mar-12	31-Dec-11	FREB BEANS FORD LINCOLN	40824	RECALEM	24	9-Apr-12	1	29	558.88	1186.02	1	NA	PA	ENGINE RUNS ROUGH. CHECK ENGINE LIGHT ON	DEALER STATES THE EM	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	40824	RECALEM	24	7-Apr-12	2	3890	30.00	530.70	0	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES CH	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AF	5-Jan-12	9-Mar-12	WILSON MOTORS	40824	RECALEM	24	3-Apr-12	1	2636	30.00	533.05	0	NA	TX	TESTED ON IDS NO DTC. REPROGRAM PCM AS	PER ENGINE CUTS OUT WHEN	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012</																													

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	MODEL	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION	
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	TFF	F	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1252	NPF	28-Mar-12	2	4904	\$0.00	\$69.05	GA	GA	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN	CUSTOMER STATES CHE	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDT0004	2012	1FTFW1ETC1	TFF	F	AF	15-Feb-12	23-Feb-12	PISTONS FORD	#1252	RECALEM	6-Apr-12	2	2967	\$405.35	\$477.29	TX	TX	CHECKED CK ENG LIGHTS, NO TSBIS OR SSME, NO IN	CUSTOMER STATES CHE	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TFF	F	AF	1-Dec-11	9-Jan-12	RYAN FORD	#1252	RECALEM	23-Mar-12	3	12762	\$405.35	\$489.49	TX	TX	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	CUSTOMER STATES CHE	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1252	RECALEM	17-Apr-12	2	2351	\$0.00	\$31.62	OH	OH	ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES CHE	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1252	RECALEM	24-Apr-12	3	4487	\$0.00	\$332.01	IL	IL	DIAG REPROGRAM PCM PER TSB 12 12 10	CUSTOMER STATES CHE	#1252	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC1	TFF	F	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#1252	NPF	20-Apr-12	-1	6	\$66.99	\$171.69	ON	ON	BEET TEST CODE P0305 REPROGRAM IGNITION DIAGN	CUSTOMER STATES CHE	#1252	V52	PT C&C
FUEL INJECTOR	ENGINE	C03F004	2012	1FTFW1ETC1	TFF	F	AF	3-Jan-12	25-Jan-12	DIELH, FORD	#1252	NPF	28-Mar-12	1	1103	\$130.35	\$564.54	WA	WA	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND	CUSTOMER STATES CHE	#1252	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TFF	F	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1252	DIAG	12-Apr-12	0	29	\$0.00	\$35.75	ON	ON	VERIFIED CHECK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	#1252	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TFF	F	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1252	DIAG	18-Apr-12	1	1080	\$0.00	\$58.08	TX	TX	CHECKED CONCERN CHECKED FOR CODES A11	WHILE DRIVING VEHICLE	#1252	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	TFF	F	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1252	NPF	20-Apr-12	2	1248	\$0.00	\$51.44	TX	TX	IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES CHE	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TFF	F	AF	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1252	5.0E-212	6-Apr-12	1	1122	\$405.35	\$485.89	IN	IN	CHECKED CK ENG SYSTEM KOED PASS CODE P0316	CUSTOMER STATES CHE	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TFF	F	AF	13-Feb-12	28-Feb-12	NORTHSHORE FORD	#1252	RECALEM	16-Apr-12	2	2609	\$405.35	\$514.47	TX	TX	VERIFY OWNER CONCERN, CHECK FOR DTCS, FL	ES29 OWNER STATES REF	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TFF	F	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1252	RECALEM	16-Apr-12	2	3501	\$413.00	\$502.77	IN	IN	CHECK OUT TEST EEC S/M CALIBRATION	CUSTOMER STATES CHE	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#1252	RECALEM	18-Apr-12	1	690	\$0.00	\$0.00	MS	MS	CODE P0305 P0306 RSB #12 02 10	CUSTOMER STATES CHE	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#1252	RECALEM	9-Apr-12	2	3764	\$0.00	\$37.76	TX	TX	REPROGRAM PCM PERFORMED TSB 12 12 10 REPR	CUSTOMER STATES CHE	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1252	RECALEM	19-Apr-12	2	6444	\$0.00	\$333.50	IN	IN	CHECK EEC REFLASH PCM PER TSB 12 12 10	CUSTOMER STATES CHE	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#1252	RECALEM	30-Mar-12	-1	5031	\$0.00	\$363.03	ON	ON	VERIFY CUSTOMER CONCERN, TSB 12 02 05	APPLICATES SURGING MISS	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1252	RECALEM	10-Apr-12	4	4831	\$0.00	\$40.16	ON	ON	UPDATE PCM PER TSB 12 12 10, VERIFY ENGINE SU	CUSTOMER STATES CHE	#1252	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC1	TFF	F	AF	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1252	12405	23-Apr-12	-1	9	\$5.29	\$91.85	NC	NC	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	VERIFYER LK EX ALL	#1252	V52	PT C&C
DIAG - MISFIRE	ENGINE	C05D517	2012	1FTFW1ETC1	TFF	F	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1252	DIAG	24-Apr-12	1	1653	\$0.00	\$139.18	ON	ON	DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT	CUSTOMER STATES CHE	#1252	V52	PT C&C
DIAG - MISFIRE	ENGINE	C0R4009	2012	1FTFW1ETC1	TFF	F	AF	23-Mar-12	24-Mar-12	WALKER TOLEX	#1252	DIAG	24-Apr-12	1	3978	\$0.00	\$32.65	IL	IL	VERIFY CUSTOMER CONCERN, TRUCK WAS RUNNING	ENGINE SUFFERED LOSS	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TFF	F	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1252	5.0E-212	11-Apr-12	4	8594	\$426.12	\$532.37	IN	IN	TEST EEC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE SOU	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TFF	F	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1252	RECALEM	13-Apr-12	3	3354	\$405.35	\$530.48	CA	CA	CONVERTOR FAULTED EEC TEST CODE P0303	REPLACE CUSTOMER STATES INC	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TFF	F	AF	17-Jan-12	17-Mar-12	AWKS FORD CORPORATION	#1252	RECALEM	11-Apr-12	2	8013	\$426.12	\$521.18	IN	IN	CONVERTOR FAULTED EEC TEST CODE P0303	REPLACE CUSTOMER STATES INC	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1252	RECALEM	18-Apr-12	2	2988	\$0.00	\$38.88	ON	ON	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES CHE	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	12-Jan-12	5-Apr-12	WADE FORD, INC.	#1252	RECALEM	20-Apr-12	1	3044	\$0.00	\$38.79	ON	ON	TEST DROVE, VERIFY CONCORCK OASIS PERFORM	WHEN ON CRUISE CONTROL	#1252	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	23-Jan-12	12-Jan-12	HINSEVELL FORD CO	#1252	RECALEM	16-Apr-12	3	3978	\$0.00	\$32.65	IL	IL	CK CAME ON AND STARTED FLASHING, STOP AN	CUSTOMER STATES CHE	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	17-Jan-12	12-Jan-12	KRAPOHL FORD & LINCOLN CO	#1252	RECALEM	10-Apr-12	4	8929	\$0.00	\$32.20	ON	ON	concern could not be verified, eec diagnosis, pass	CHERMITTEN CUT OUT	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1252	RECALEM	13-Apr-12	1	1772	\$0.00	\$30.58	ON	ON	CK CODES NONE PRESENT, CK OASIS AND FU	CHECK FOR MISFIRE WHEN	#1252	V52	PT C&C
COP	ENGINE	C0TDB007	2012	1FTFW1ETC1	TFF	F	AF	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#1252	12029	20-Apr-12	2	1378	\$58.88	\$216.27	IN	IN	USED IS, PULLED DOES, CK APPROVAL CODE	P CUSTOMER STATES CHE	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TFF	F	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#1252	12029	20-Apr-12	3	3284	\$66.99	\$245.59	TX	TX	PERFORM TSB REPROGRAM IGNITION COIL AND PLUG	DIAG AND REPORT ENG	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ETC1	TFF	F	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1252	5.0E-212	20-Apr-12	2	3284	\$66.99	\$245.59	TX	TX	PERFORM TSB REPROGRAM IGNITION COIL AND PLUG	DIAG AND REPORT ENG	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ETC1	TFF	F	AF	9-Jan-12	6-Feb-12	VANCO FORD FORD	#1252	5.0E-212	5-Apr-12	2	3530	\$413.00	\$515.07	IN	IN	VERIFY CONCERN PERFORM IDS DIAGNOSTIC	DISPLA CUSTOMER STATES CHE	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TFF	F	AF	14-Feb-12	14-Feb-12	VERN DIEZEL FORD LINCOLN	#1252	RECALEM	23-Mar-12	2	2988	\$405.35	\$479.65	IN	IN	PERFORMED DIAG, P0303, PERFORM PPTS, REPLA	CUT OUT LACK OF POWER	#1252	V52	PT C&C
TSB REFLASH	PT C&C	C0E4007	2012	1FTFW1ETC1	TFF	F	AF	6-Mar-12	14-Mar-12	BOBBIER FORD	#1252	RECALEM	16-Apr-12	3	3978	\$0.00	\$32.65	IL	IL	PERFORMED DIAGNOSIS, UPGRADE PCM TO LATEST	CHECK DRIVEABILITY SOL	#1252	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1252	RECALEM	16-Apr-12	1	1941	\$0.00	\$0.00	IN	IN	VERIFY CONCERN FORD TSB 12 12 10 REPLACE	CUSTOMER STATES CHE	#1252	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	16-Nov-11	9-Feb-12	THOROUGHbred FORD	#1252	RECALEM	20-Apr-12	3	2838	\$0.00	\$38.11	ON	ON	TSB 12 02 10 - TEST DRIVEABILITY CONCERN	CUSTOMER STATES CHE	#1252	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	17-Jan-12	10-Feb-12	WERNER FORD	#1252	RECALEM	16-Apr-12	3	3978	\$0.00	\$32.65	IL	IL	PERFORMED DIAGNOSIS, UPGRADE PCM TO LATEST	CHECK DRIVEABILITY SOL	#1252	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	13-Dec-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#1252	RECALEM	23-Apr-12	4	3243	\$0.00	\$45.73	ON	ON	PERFORMED TSB 12 12 10, NO CODES IN PCM, HOW	UNDER ACCELERATION	#1252	V52	PT C&C
TSB REFLASH	PT C&C	C0X0H01	2012	1FTFW1ETC1	TFF	F	AF	21-Nov-11	31-Dec-11	BERNARD FORD	#1252	RECALEM	24-Apr-12	4	3211	\$0.00	\$34.27	ON	ON	PROGRAMMING IS CALIBRATION, REPROGRAM	PCM PLATES SEE LIGHT CALIBR	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	8-Feb-12	29-Feb-12	ASHIE NO HASS FORD, INC.	#1252	RECALEM	23-Apr-12	2	3869	\$0.00	\$38.69	NC	NC	TEST DROVE, NO MISS FELT TEST DROVE WITH	COILS HAS AN ENGINE	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#1252	RECALEM	24-Apr-12	3	4094	\$0.00	\$33.10	ON	ON	COMPLETED DIAG FORD P0305 P0306 MISS	FIRE CUSTOMER STATES CHE	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	15-Jan-12	9-Feb-12	WASCASSET FORD, INC.	#1252	RECALEM	24-Apr-12	3	4094	\$0.00	\$32.08	ON	ON	TESTED SYSTEM CODE P0304 FOUND SSM 24	CEL STARTED FLASHING	#1252	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	2-Dec-11	13-Feb-12	ROHLING FORD	#1252	RECALEM	17-Apr-12	3	3325	\$0.00	\$27.99	ON	ON	CHECKED FOR DTCS, DROVE VEHICLE TWICE	CUSTOMER CONCERN	#1252	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	TFF	F	AF	13-Dec-11	31-Mar-12	SCOTT FORD	#1252	RECALEM	24-Apr-12	1	2326	\$0.00	\$25.89	ON	ON	REPROGRAM AS PER TSB 12 12 10	CUSTOMER STATES CHE	#1252	V52	PT C&C
DIAG - MISFIRE	ENGINE	C0Y0104	2012	1FTFW1ETC1	TFF	F	AF	27-Mar-12	10-Apr-12	TUSKET SALES & SERVICE LTD	#1252	12029	25-Apr-12	1	1188	\$0.00	\$60.01	TX	TX	PERFORMED TSB 12 12 10, VERIFY ENGINE SU	CUSTOMER STATES CHE	#1252	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	TFF	F	AF	22-Nov-11	24-Jan-12	JERRY FORD SALES LTD	#1252	RECALEM												

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	OP	CLAIM BINNED FUNCTION							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E10C	T2F6	F	B	A	T	K	T	C	AJ	8-Feb-12	1-Apr-12		CEBUERTO FORD SALES	#	506E-212	F	27-Apr-12	1	3787	3282.57	3353.42	13	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	A	30	A	V29	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T2F6	F	B	A	T	K	T	C	AJ	30-Jan-12	7-Apr-12		FORD OF AUGUSTA, INC.	#	506E-212	F	24-Apr-12	1	6756	3434.31	3490.49	11	NS	VERIFIED CONCERN PER LEFT CAT CONVERTOR CHECK ENGINE LIGHT ON	A	30	A	V29	04	PT & C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E13C	T2F6	F	B	A	T	K	T	C	AJ	28-Feb-12	22-Mar-12		JESS FORD OF PULLMAN	#	RECALEM	F	18-Apr-12	1	4662	30.00	30.00	0	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	A	30	A	V29	04	PT & C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E14C	T2F6	F	B	A	T	K	T	C	AJ	19-Feb-12	31-Mar-12		FOX FORD LINCOLN OF CADILLAC	#	RECALEM	F	27-Apr-12	1	2366	30.00	30.00	0	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	A	30	A	V29	04	PT & C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E17C	T2F6	F	B	A	T	K	T	C	AF	4-Jan-12	26-Jan-12		MELOYD MOTORS LTD	#	RECALEM	F	24-Apr-12	3	7305	30.00	342.70	0	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN	A	30	A	V29	04	PT & C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E17C	T2F6	F	B	A	T	K	T	C	AF	17-Jan-12	27-Mar-12		BYERS FORD, LLC	#	RECALEM	F	11	27-Apr-12	2	2063	30.00	333.37	0	OH	VERIFIED CONCERN, CHECKED FOR CODES F0A	A	30	A	V40	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E13C	T2F6	F	B	A	T	K	T	C	AF	11-Mar-12	2-Apr-12		YARMON FORD, INC.	#	RECALEM	F	14	13-Apr-12	1	1354	30.00	30.00	0	MI	PERFORM TSB 12 2 TO WPI	A	30	A	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E11C	T2F6	F	B	A	T	K	T	C	AF	1-Feb-12	22-Feb-12		SOERENS FORD, INC.	#	RECALEM	F	14	14-Apr-12	2	3955	30.00	337.02	0	WA	SCANNED DTCs P0305 P0316 REPROGRAM PCM P	A	30	A	V29	04	PT & C
COP	ENGINE	CSD3008	2012	1FFW1E12C	T2F6	F	B	A	T	K	T	C	AF	17-Dec-11	13-Mar-12		CHAMBERLAIN	#	RECALEM	F	30	30-Apr-12	3	3321	384.05	1160.70	1	TX	MIL ON RETRIEVED CONTAMINATE COMP. TEST IN	A	30	A	V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E13C	T2F6	F	B	A	T	K	T	C	AF	13-Jan-12	3-Feb-12		CITY FORD SALES LTD	#	506E-212	F	20-Mar-12	1	3039	3819.88	11020.03	232	AB	TECH B054 REPLACE RIG	A	30	A	V29	04	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T2F6	F	B	A	T	K	T	C	AF	13-Jan-12	3-Feb-12		ROBERTS MOTORS, INC.	#	RECALEM	F	27	27-Apr-12	1	678	3434.31	3536.21	11	NS	CHECK FOR CODES HAD P0430 CHECKED OASIS	A	30	A	V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E14C	T2F6	F	B	A	T	K	T	C	AJ	10-Jan-12	25-Jan-12		MT. CRAIG FORD, INC.	#	RECALEM	F	14	18-Apr-12	3	5372	3405.35	3478.76	11	OH	IDS CODE P0430, SERVICED PER TSB 12 2 TO	A	30	A	V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFW1E11C	T2F6	F	B	A	T	K	T	C	AJ	8-Dec-11	20-Feb-12		NORTHSHIRE FORD	#	RECALEM	F	28	28-Apr-12	3	10472	3405.35	3480.26	11	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VE	A	30	A	V52	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	T2F6	F	B	A	T	K	T	C	AF	18-Dec-11	29-Feb-12		HILLCREST FORD LINCOLN	#	RECALEM	F	24	27-Apr-12	3	7622	3405.35	3494.38	11	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	A	30	A	V29	04	PT & C
TSB REFLASH	PT C&C	CSD4008	2012	1FFW1E16C	T2F6	F	B	A	T	K	T	C	AF	22-Jan-12	23-Mar-12		MARSHALL SIZE FORD, INC.	#	RECALEM	F	24	28-Apr-12	2	3430	30.00	355.59	0	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	A	30	A	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E13C	T2F6	F	B	A	T	K	T	C	AJ	2-Feb-12	24-Feb-12		MARYVILLE FORD	#	RECALEM	F	24	26-Apr-12	3	6065	30.00	538.41	0	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	A	30	A	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFVX1C7C	T2F6	F	B	A	T	K	T	C	AJ	20-Dec-11	27-Mar-12		TOM PECK FORD OF HUNTELY, INC.	#	RECALEM	F	24	25-Apr-12	1	56	30.00	338.38	0	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	A	30	A	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E12C	T2F6	F	B	A	T	K	T	C	AJ	26-Oct-11	30-Dec-11		DAVIS STANLEY FORD	#	RECALEM	F	30	30-Apr-12	5	11467	30.00	335.14	0	OK	PCM CALIBRATION, PERFORM COOL	A	30	A	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C	T2F6	F	B	A	T	K	T	C	AJ	25-Jan-12	9-Feb-12		LUTHER FAMILY FORD	#	RECALEM	F	24	30-Apr-12	3	10121	30.00	538.33	0	ND	CODE 4 - VERIFY C/C ENG LIGHT ON, KOEO PASS, C	A	30	A	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E11C	T2F6	F	B	A	T	K	T	C	AF	13-Feb-12	16-Mar-12		MEL HAMBELTON FORD, INC.	#	RECALEM	F	24	7-Apr-12	1	5162	30.00	338.69	0	NS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210	A	30	A	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E12C	T2F6	F	B	A	T	K	T	C	AF	25-Oct-11	30-Dec-11		ROBERTS MOTORS, INC.	#	RECALEM	F	24	7-Apr-12	1	5118	30.00	338.69	0	NS	CHECK ENGINE LIGHT ON, RUNS RUGH, RETRIEVE	A	30	A	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C	T2F6	F	B	A	T	K	T	C	AF	30-Jan-12	3-Feb-12		MONTRORSE FORD	#	RECALEM	F	14	30-Apr-12	3	5789	30.00	335.65	0	OH	OPERATION 120210.0.4 - RUN OASIS TSB 12 2 TO	A	30	A	V40	04	PT & C
COP	ENGINE	N/A	2012	1FFW1E18C	T2F6	F	B	A	T	K	T	C	AJ	24-Feb-12	5-Apr-12		MELOYD MOTORS LTD	#	RECALEM	F	14	24-Apr-12	-1	2805	361.70	1317.77	10	NS	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	A	30	A	V29	04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E16C	T2F6	F	B	A	T	K	T	C	AF	27-Feb-12	9-Mar-12		BISON MOTOR COMPANY	#	RECALEM	F	24	30-Apr-12	2	2758	30.00	346.27	0	NS	PERFORMED IDS SELF TEST AT THIS TIME	A	30	A	V44	04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E11C	T2F6	F	B	A	T	K	T	C	AF	13-Feb-12	8-Mar-12		WARREN FORD, INC.	#	DIAG	F	24	7-Mar-12	2	7742	30.00	366.04	0	NS	ROAD TESTED, CHECKED THAT CONDENSATION IN	A	30	A	V29	04	PT & C
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFW1E16C	T2F6	F	B	A	T	K	T	C	AF	13-Feb-12	23-Feb-12		AL PIEMONTE'S HOT HOVS, FD, INC.	#	DIAG	F	24	7-Mar-12	2	2447	30.00	360.77	0	NS	IDS TEST P0308, PERFORMED POWER BLANKS	A	30	A	V29	04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E16C	T2F6	F	B	A	T	K	T	C	AF	19-Dec-11	23-Feb-12		HEISER FORD LINCOLN	#	DIAG	F	24	7-Mar-12	1	5088	30.00	349.38	11	WA	IDS TEST P0301, P0304 MISFIRES CYL #1 AND APO	A	30	A	V29	04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E12C	T2F6	F	B	A	T	K	T	C	AF	12-Jan-12	7-Feb-12		BLUST OUTALETTE, INC.	#	DIAG	F	24	7-Mar-12	4	3476	30.00	341.85	0	NS	VERIFIED CONCERN, EEC TSSM FOUND ENGINEE	A	30	A	V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E12C	T2F6	F	B	A	T	K	T	C	AF	12-Jan-12	7-Feb-12		BLUST OUTALETTE, INC.	#	DIAG	F	24	7-Mar-12	4	3476	30.00	341.85	0	NS	TESTED ENGINE COVERED, CHECKED OASIS	A	30	A	V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	T2F6	F	B	A	T	K	T	C	AF	8-Nov-11	13-Dec-11		FORD OF SLEDD	#	RECALEM	F	24	26-Apr-12	1	17677	3405.35	3480.84	11	NS	TESTED SYSTEM, REPLACED CONVERTER AND UR	A	30	A	V52	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C	T2F6	F	B	A	T	K	T	C	AF	24-Feb-12	8-Mar-12		TWO-WAY SERVICE LTD	#	RECALEM	F	24	13-May-12	2	4522	30.00	351.51	0	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS	A	30	A	V29	04	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C	T2F6	F	B	A	T	K	T	C	AF	24-Feb-12	8-Mar-12		TWO-WAY SERVICE LTD	#	RECALEM	F	24	13-May-12	2	4522	30.00	351.51	0	TX	VERIFY MIL LAMP ON SELF TEST PASS, ANOBER	A	30	A	V29	04	PT & C
COP	ENGINE	N/A	2012	1FFX1E10C	T2F6	F	B	A	T	K	T	C	AJ	28-Feb-12	20-Mar-12		SHILOUS FALLS FORD LINCOLN	#	RECALEM	F	24	7-Mar-12	2	9666	30.00	320.96	0	TX	TEST EEC SYSTEM P0301 OK	A	30	A	V29	04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E11C	T2F6	F	B	A	T	K	T	C	AJ	6-Jan-12	7-Apr-12		SHERIFF FORD	#	RECALEM	F	24	4-May-12	1	867	361.70	1304.59	12	NS	TEST EEC SYSTEM P0301 OK	A	30	A	V29	04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E11C	T2F6	F	B	A	T	K	T	C	AJ	26-Oct-11	20-Mar-12		REYNOLDS MOTOR COMPANY	#	DIAG	F	24	7-Mar-12	1	849	30.00	360.77	0	NS	SCAN FOR CODES, PERFORMED P0301 AND P030	A	30	A	V29	04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E11C	T2F6	F	B	A	T	K	T	C	AF	17-Feb-12	20-Mar-12		BRUCE FORD SALES LIMITED	#	DIAG	F	24	30-Apr-12	2	3217	30.00	351.40	0	NS	NON-ENGINE TEST AT THIS TIME	A	30	A	V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T2F6	F	B	A	T	K	T	C	AF	14-Dec-11	18-Jan-12		RICHPORT FORD LINCOLN LTD.	#	506E-212	F	24	7-Mar-12	4	5899	3263.51	3469.23	2	NS	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	A	30	A	V29	04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T2F6	F	B	A	T	K	T	C	AF	14-Dec-11	18-Jan-12		RICHPORT FORD LINCOLN LTD.	#	506E-212	F	24														

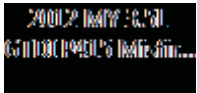
2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	CHLCE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER BASE	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	SR	SR SN	STATE / PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	SR ALTR	CD	CL	CF	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C4	T1F6	F	B	A	F	T1K0W	T1C3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1024	RECALEM	#24	9-May-12	4	6589	\$434.31	\$518.10	1	NA	IL	# REPALE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE C	#1024	V4	F4	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C2	T1F6	F	B	A	F	T1K0W	T1C3	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#1024	RECALEM	#24	1-May-12	2	3667	\$293.51	\$390.84	1	NA	AB	# EEC TEST P0301 P0430 IV, REPLACED #1 COIL & ENG LIGHT ON, ENG NO	CUSTOMER STATES THE	#1024	V4	F4	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C7	T1F6	F	B	A	F	T1K0W	T1C3	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#1024	RECALEM	#24	9-May-12	1	3859	\$413.00	\$484.37	1	NA	VT	# VERIFY CONCERN RETRIEVED DTC CODES WITH IS	CUSTOMER STATES THE	#1024	V4	F4	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4	T1F6	F	B	A	F	T1K0W	T1C3	AF	10-Jan-12	22-Mar-12	ECKERD FORD LINCOLN OF GULLM	#1024	RECAL	#24	4-May-12	2	2074	\$0.00	\$31.05	0	NA	AL	# VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP GAM	CUSTOMER STATES THE	#1024	V2	F3	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2	T1F6	F	B	A	F	T1K0W	T1C3	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#1024	RECALEM	#24	11-May-12	2	2134	\$0.00	\$39.48	0	NA	MB	# VERIFIED CONCERN OF [EVER SPEED CONDITION ELECTRICAL CONCERN C	CUSTOMER STATES THE	#1024	V2	F3	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6	T1F6	F	B	A	F	T1K0W	T1C3	AJ	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#1024	RECALEM	#24	23-Apr-12	3	1781	\$0.00	\$34.03	0	NA	MO	# PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VE	#1024	V2	F3	0	PT C&C
TSB REFLASH	PT C&C	CECB0011	2012	1F1FW1E1C3	T1F6	F	B	A	F	T1K0W	T1C3	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#1024	RECALEM	#24	3-May-12	1	833	\$0.00	\$0.00	0	NA	WI	# SELF TEST FOUND CODE P0430, PER FORM PPT A	VEHICLE HAS ROUGH DRIV	#1024	V4	F3	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T1F6	F	B	A	F	T1K0W	T1C3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#1024	RECALEM	#24	7-May-12	2	1423	\$0.00	\$27.97	0	NA	SD	# TSB 12 2 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #1	#1024	V4	F3	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6	T1F6	F	B	A	F	T1K0W	T1C3	AF	15-Feb-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#1024	RECALEM	#24	9-May-12	2	2172	\$0.00	\$0.00	0	NA	TX	# DIAG. ENGINE LIGHT ON RETRIEVED DTC P03 86	ESP OS SERVICE ENGINE	#1024	V2	F3	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C1	T1F6	F	B	A	F	T1K0W	T1C3	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD	#1024	RECALEM	#24	11-May-12	1	1665	\$0.00	\$42.05	0	NA	SK	# SELF TEST P0303 CHECK OASIS, FOUND SSM 22222	CHECK CAUSE OF ENG#1	#1024	V4	F3	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1C6	T1F6	F	B	A	F	T1K0W	T1C3	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKEVILLE	#1024	RECALEM	#24	10-May-12	3	6600	\$0.00	\$27.96	0	NA	TN	# TECHNICIAN REFERENCED TSB# 12 2 10 AND REP	CUSTOMER STATES THA	#1024	V5	F3	0	PT C&C
COP	ENGINE	CEHC0008	2012	1F1FW1E1C1	T1F6	F	B	A	F	T1K0W	T1C3	AJ	27-Feb-12	27-Apr-12	SUNNY KING FORD	#1024	RECAL	#24	8-May-12	1	761	\$84.05	\$182.25	2	NA	AL	# TEST EEC-ROAD TEST WITH MONITOR, PERFORM	CUST STATES VEHICLE	#1024	V2	F3	0	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1F1FW1E1C9	T1F6	F	B	A	F	T1K0W	T1C3	AJ	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#1024	RECAL	#24	15-May-12	1	11781	\$58.88	\$113.41	1	NA	MN	# VERIFY CONCERN AND WED COIL NOW MISFIRE	CHECK ENGINE LIGHT C	#1024	V2	F3	0	PT C&C
DIAG - MISFIRE	ENGINE	CEHC4017	2012	1F1FW1E1C0	T1F6	F	B	A	F	T1K0W	T1C3	AF	3-Jan-12	26-Jan-12	SINI VALLEY FORD	#1024	9F893	B	8-May-12	4	4168	\$319.19	\$867.62	5	NA	CA	# INJECTOR TEST EEC COIL/UG PROBLEM STILL PRE	CUSTOMER STATES CHE	#1024	V2	F3	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C6	T1F6	F	B	A	F	T1K0W	T1C3	AF	22-Mar-12	7-Apr-12	BARILE FORD, INC.	#1024	DIAG	#24	14-May-12	2	3430	\$0.00	\$118.18	1	NA	IN	# ROADTEST RUNS OK, VIEB REFER CUSTOMER TO	STEP ON GAS, FUEL MIS	#1024	V1	F3	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C1	T1F6	F	B	A	F	T1K0W	T1C3	AF	20-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#1024	DIAG	#24	2-May-12	2	1428	\$0.00	\$15.28	0	NA	OK	# CK ENG LIGHT ON PERFORM EEC TEST WITH DS	CUSTOMER CLAIMS VER	#1024	V1	F3	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C0	T1F6	F	B	A	F	T1K0W	T1C3	AJ	17-Feb-12	8-Mar-12	TERREBONNE FORD	#1024	DIAG	#24	15-May-12	3	5633	\$0.00	\$27.97	0	NA	LA	# EEC TEST NO CODES IN [ASIS AND NO MESSAGES	CUSTOMER STATES WA#	#1024	V1	F3	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C2	T1F6	F	B	A	F	T1K0W	T1C3	AF	28-Feb-12	8-Mar-12	SCOTT FORD	#1024	DIAG	#24	14-May-12	3	3947	\$0.00	\$48.50	1	NA	MI	# SCAN FOR CODES, RETRIEVED P0306 ROAD TEST	ON WEAY, BK WOK DOWN	#1024	V1	F3	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T1F6	F	B	A	F	T1K0W	T1C3	AJ	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#1024	DIAG	#24	9-May-12	1	1579	\$0.00	\$54.25	1	NA	TX	# PERFORMED EEA, EEC [O REPAIRS ARE TO BE A	FAC SYS CK ENG LAMP C	#1024	V1	F3	0	PT C&C
DIAG - MISFIRE	ENGINE	CEHB0008	2012	1F1FW1E1C0	T1F6	F	B	A	F	T1K0W	T1C3	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#1024	NPF	#24	9-May-12	1	571	\$0.00	\$155.61	2	NA	NY	# VERIFY CONCERN P0306[ER BACK PRESSURE	CUSTOMER STATES THE	#1024	V1	F3	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C7	T1F6	F	B	A	F	T1K0W	T1C3	AF	7-Jan-12	26-Jan-12	A-C COLLINS FORD, INC.	#1024	5.0DE1212	E	15-May-12	4	19260	\$405.35	\$485.45	1	NA	TX	# EEC TESTED RAN KOEO KOER FOUND CODE P0430	CUSTOMER STATES THE	#1024	V1	F3	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDXAS011	2012	1F1FW1E1C8	T1F6	F	B	A	F	T1K0W	T1C3	AJ	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#1024	5.0DE1212	E	24-Apr-12	2	4584	\$397.71	\$488.88	1	NA	MN	# VERIFY CONCERN LIGHT] BUT THE UPDATE TO T	HEC ENGINE LIGHT IS	#1024	V2	F3	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T1F6	F	B	A	F	T1K0W	T1C3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#1024	RECALEM	#24	28-Apr-12	3	8864	\$405.35	\$483.30	1	NA	WA	# VERIFIED CONCERN, EEC TEST P0430, TSB 12 02	CUSTOMER STATES CHE	#1024	V2	F3	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E1C6	T1F6	F	B	A	F	T1K0W	T1C3	AJ	31-Jan-12	3-Feb-12	GEISER FORD, INC.	#1024	RECALEM	#24	11-May-12	4	8638	\$449.07	\$533.90	1	NA	IL	# VERIFY LITE ON AND COMPUTER CHECKS SHOW	CHECK ENGINE LIGHT C	#1024	V2	F3	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C1	T1F6	F	B	A	F	T1K0W	T1C3	AJ	11-Jan-12	27-Jan-12	LONGMONT FORD	#1024	RECALEM	#24	7-May-12	4	8833	\$405.35	\$503.44	1	NA	CO	# DIAGNOSE P0430 CATALYTIC EFFICIENCY BANK 2	REPAIR / CONCERN	#1024	V2	F3	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C6	T1F6	F	B	A	F	T1K0W	T1C3	AJ	27-Oct-11	19-Jan-12	PLANET FORD LINCOLN	#1024	RECALEM	#24	10-May-12	4	17473	\$397.71	\$488.58	1	NA	TX	# RECALEM 04 EEC TEST P0430, REPROGRAM PCM	ESP CUSTOMER STATES	#1024	V2	F3	0	PT C&C
DIAG - P0430	EXHAUST	NA	2012	1F1FW1E1C6	T1F6	F	B	A	F	T1K0W	T1C3	AJ	2-Mar-12	2-Apr-12	DICK WITHAM FORD	#1024	DIAG	#24	11-May-12	2	4127	\$0.00	\$23.98	0	NA	IA	# I27 SCAN TEST KOEO [EAN RETEST NO CODES	CUSTOMER STATES CHE	#1024	V1	F3	0	PT C&C
TSB REFLASH	PT C&C	CEGP317	2012	1F1FW1E1C0	T1F6	F	B	A	F	T1K0W	T1C3	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#1024	RECALEM	#24	11-May-12	2	6282	\$0.00	\$0.00	0	NA	NB	# VERIFY CONCERN CHECKED OASIS FOUND AND P	ck engine light on and its m	#1024	V4	F3	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1C1C8	T1F6	F	B	A	F	T1K0W	T1C3	AF	27-Jan-12	19-Apr-12	BAYTOWN FORD	#1024	RECALEM	#24	14-May-12	1	2568	\$0.00	\$35.20	0	NA	TX	# CHECK DTC'S CODE PASS AND REPROGRAM THE	TRUCK STALLS WHILE AD	#1024	V5	F3	0	PT C&C
TSB REFLASH	PT C&C	CEHC0007	2012	1F1FW1E1C5	T1F6	F	B	A	F	T1K0W	T1C3	AF	30-Jan-12	14-Feb-12	DALE HOWARD, INC.	#1024	RECALEM	#24	7-May-12	3	4442	\$0.00	\$25.53	0	NA	IA	# EEC TEST TROUBLE CODE P012 AS INSTRUCTED,	CUSTOMER STATES LOC	#1024	V5	F3	0	PT C&C
TSB REFLASH	PT C&C	CEKC0008	2012	1F1FW1C1C3	T1F6	F	B	A	F	T1K0W	T1C3	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	#1024	RECALEM	#24	11-May-12	2	669	\$0.00	\$36.69	0	NA	LA	# PERFORMED TSB 12 2 10, REPROGRAMMED PCM,	C S TRUCK IS MISSING CO	#1024	V4	F3	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4	T1F6	F	B	A	F	T1K0W	T1C3	AF	13-Jan-12	24-Feb-12	ROBERSON FORD SALES, INC.	#1024	RECALEM	#24	10-May-12	3	3022	\$0.00	\$36.32	0	NA	OR	# VERIFIED STUMBLE MISFIRE CONCERN NO DTC	DRIVER REPORTS WHEN	#1024	V5	F3	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6	T1F6	F	B	A	F	T1K0W	T1C3	AF	22-Dec-11	9-Mar-12	ALBEMARLE MOTOR COMPANY	#1024	RECALEM	#24	9-May-12	3	4501	\$0.00	\$30.49	0	NA	NC	# VERIFIED CONCERN DIAGNOSIS N KOEO P1111 K2	CHECK ENGINE LIGHT F	#1024	V2	F3	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C0	T1F6	F	B	A	F	T1K0W	T1C3	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#1024	RECALEM	#24	15-May-12	3	6302	\$0.00	\$32.05	0	NA	PA	# VERIFIED CHECK ENGINE LIGHT BY EEC TEST	KOEO STATES CHECK EN	#1024	V2	F3	0	PT C&C
TSB REFLASH	PT C&C	CBFPJ004	2012	1F1FW1E1C4	T1F6	F	B	A	F	T1K0W	T1C3	AJ	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	#1024	RECALEM	#24	15-May-12	4	10124	\$0.00	\$39.10	0	NA	KS	# M O 10124 RECALEM REPROGRAM PCM PER TSB	CUSTOMER REQUEST TR	#1024	V2	F3	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6	T1F6	F	B	A	F	T1K0W	T1C3	AF	6-Mar-12	21-Mar-12	ROGER SHELLETT FORD	#1024	RECALEM	#24	15-May-12	2	3460	\$0.00	\$31.09	0	NA	SC	# CHECKED AND FOUND P0308 FOUND TSB 12 2 10	CUST STATES CHECK EN	#1024	V2	F3	0	PT C&C

From: Steslicki, Michael (M.E.)
Sent: Thursday, May 24, 2012 9:13 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dodds, Jordan (J.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchok, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (5/23/12 - 5/24/12)

Twenty-eight new claims from the last two days

- (11) TSB Reflash
- (8) Catalytic Converter
- (4) COP
- (3) Diag - Misfire
- (1) Fuel Injector
- (1) Diag - P0430

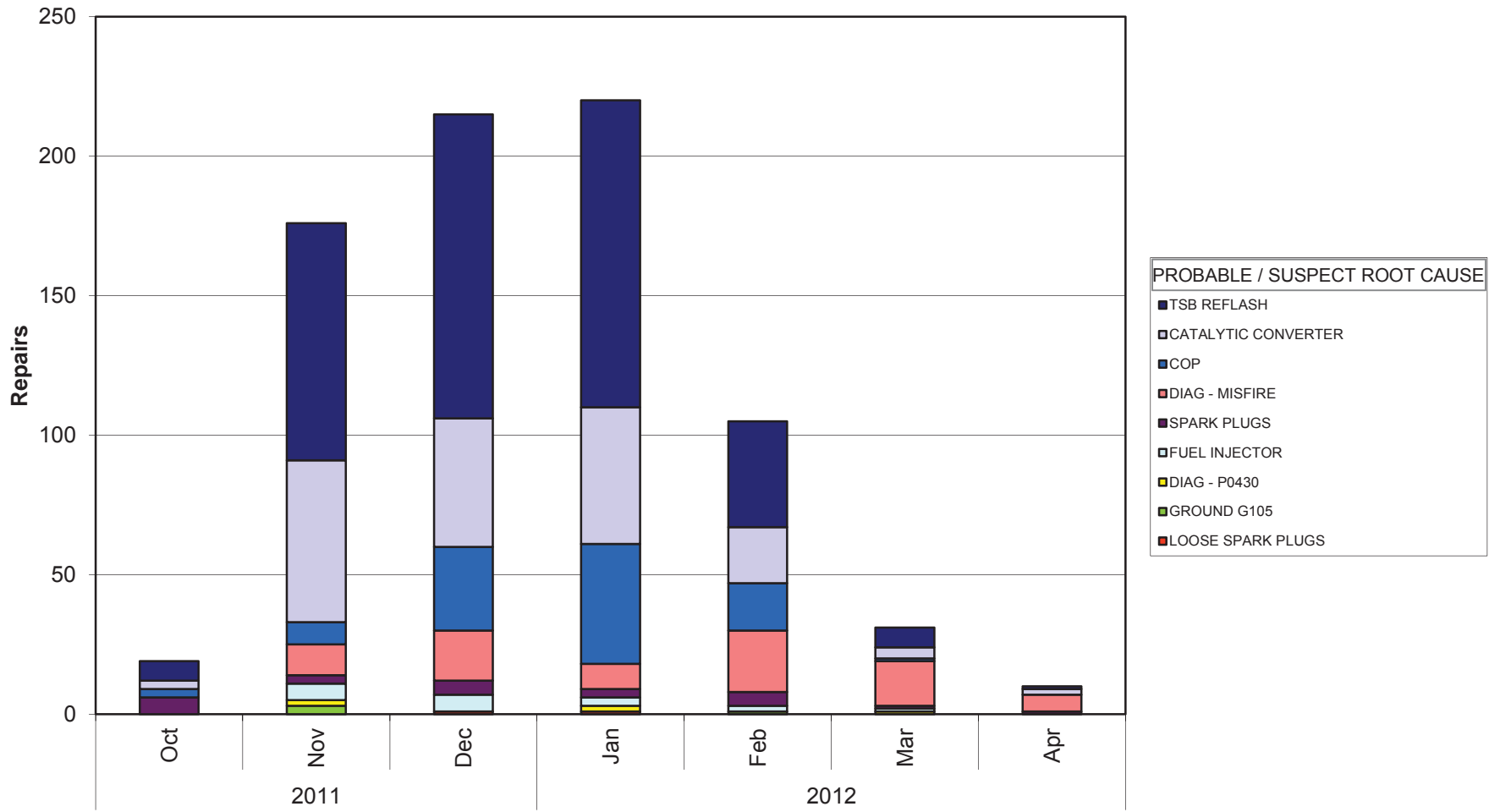


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 5/23/12



Years	PROD DATE
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Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
Grand Total		2

GROUND G105	DIAG - P0430
3	2
1	2
4	1
4	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	3
	6	5
	3	3
	2	5
	1	1
		1
	18	24

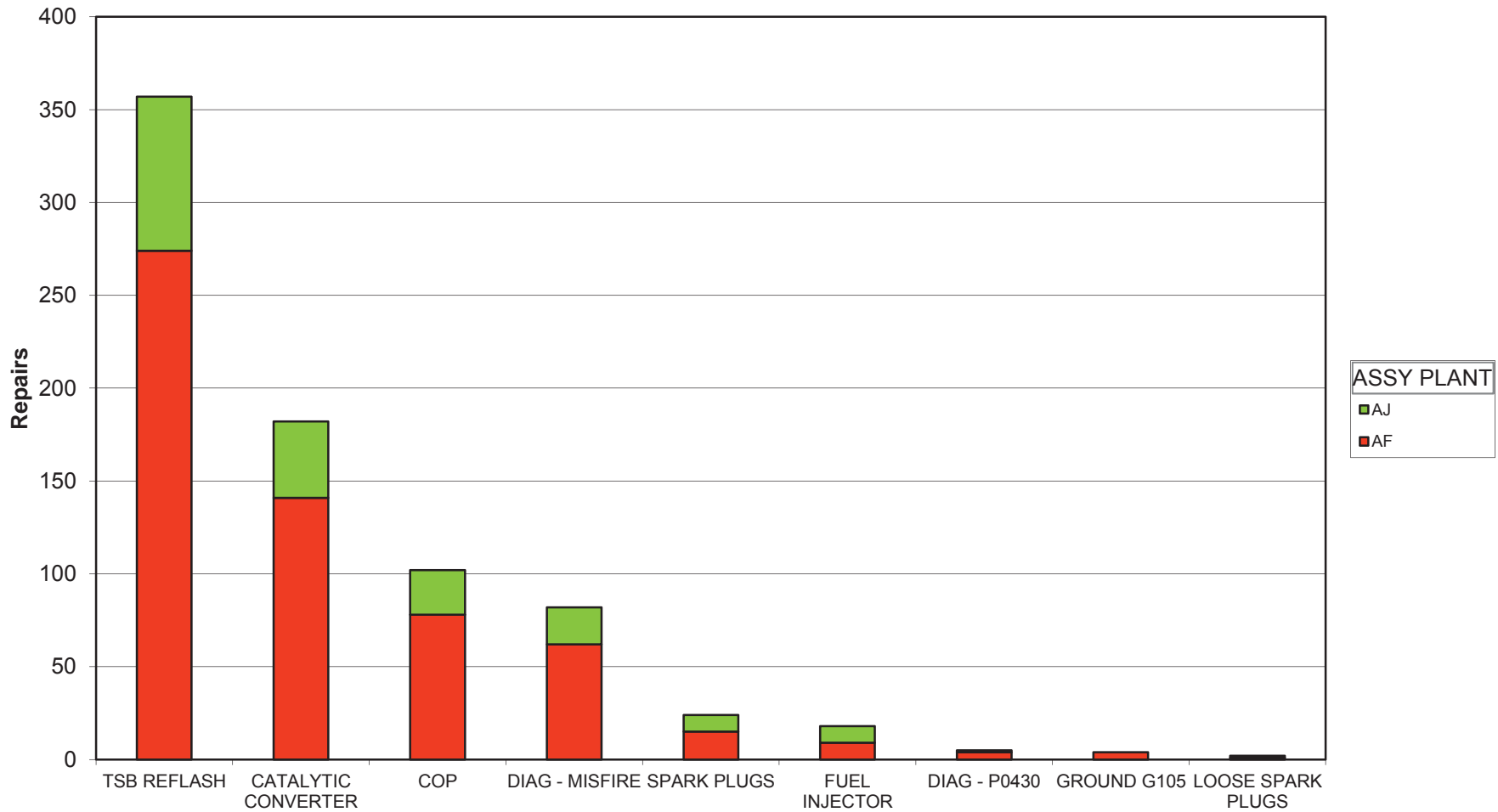
DIAG - MISFIRE	COP	
		3
	11	8
	18	30
	9	43
	22	17
	16	1
	6	
	82	102

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	3	7
	58	85
	46	109
	49	110
	20	38
	4	7
	2	1
	182	357
		776

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 5/23/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	274	83	357
CATALYTIC CONVERTER	141	41	182
COP	78	24	102
DIAG - MISFIRE	62	20	82
SPARK PLUGS	15	9	24
FUEL INJECTOR	9	9	18
DIAG - P0430	4	1	5
GROUND G105	4		4
LOOSE SPARK PLUGS	1	1	2
Grand Total	588	188	776

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YTE	WIN	VEHICLE LINE	ENGINE	CHASSIS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
COP	ENGINE	BLTD0003	2012	1FFW1C3	TFF	F	A	T	21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	0	\$29	\$63.09	116181	GA	ECC TEST PID MONITOR TEST REPLACED CK ENGINE SPC MISS DRIVE				
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E9C	TFF	F	A	T	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#1209	29-Nov-11	0	\$0	\$1.37	\$63.22	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG				
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E9C	TFF	F	A	T	24-Oct-11			FUTURE FORD OF CLOVIS	#12465	22-Dec-11	-1	\$0	\$10.38	\$159.03	CA	ECC TEST P0300, POWERED PLUGS AND ROAD				
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E4C	TFF	F	A	T	25-Oct-11			HILLER FORD INC	#12405	6-Dec-11	-1	\$0	\$5.17	\$42.48	WI	VERIFIED CONCERN, PEGS CC 42				
GROUND G105	ENGINE	N/A	2012	1FFW1E3C	TFF	F	A	T	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#12029	28-Nov-11	1	\$148	\$80.00	\$89.19	MO	239 VERIFIED CONCERN, P00				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E8C	TFF	F	A	T	8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#12465	10-Dec-11	1	\$19	\$0.00	\$74.80	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E8C	TFF	F	A	T	10-Nov-11			ALL STAR FORD	#12029	22-Dec-11	-1	\$272	\$0.00	\$79.35	WI	DID NOT DUPL ON RD TSD AND REINST IN FLOW				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C	TFF	F	A	T	11-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#12029	28-Dec-11	1	\$418	\$240.12	\$453.16	ON	873 ROADTESTED & VERIFIED CONCERN, PCW SOFTWARE				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E4C	TFF	F	A	T	8-Dec-11	23-Dec-11		DUNGAN FORD LINCOLN	#12029	30-Dec-11	1	\$961	\$520.44	\$737.92	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CHECK				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E5C	TFF	F	A	T	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#12029	20-Dec-11	1	\$730	\$426.12	\$562.96	IL	ECC TEST P0430 MONITORED PDS, REPLACED BA				
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFW1E8C	TFF	F	A	T	6-Nov-11			LILLISTON FORD, INC.	#12029	11-Dec-11	-1	\$12	\$522.25	\$668.95	NJ	CHECK FUEL INJECTOR, ISBLEME AND ROADTEST				
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E2C	TFF	F	A	T	27-Nov-11			HALLMARK FORD SALES LIMITED	#12029	4-Jan-12	-1	\$35	\$4.88	\$179.42	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TE				
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFW1E4C	TFF	F	A	T	18-Nov-11			SCOTT PETERSON MOTORS INC	#12029	19-Dec-11	-2	\$268.55	\$746.16	MI	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA					
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFX1E1C	TFF	F	A	T	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#12029	3-Jan-12	1	\$790	\$405.35	\$509.26	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO				
COP	ENGINE	N/A	2012	1FFW1E6C	TFF	F	A	T	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#12029	4-Jan-12	-1	\$22	\$161.77	\$409.11	WA	ISS SELF UP ECC TEST ITEM TESTED COILS & F				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E2C	TFF	F	A	T	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#12029	2-Jan-12	1	\$244	\$397.71	\$504.17	MI	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E9C	TFF	F	A	T	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#12029	11-Jan-12	1	\$184	\$0.00	\$24.00	MI	INSTANT FUEL ECONOMY TEST, ECC TEST, KICK				
COP	ENGINE	N/A	2012	1FFX1E1C	TFF	F	A	T	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD.	#12029	10-Jan-12	1	\$24	\$180.97	\$241.25	NS	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA				
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E5C	TFF	F	A	T	7-Nov-11			CAM CLARK FORD SALES LTD.	#12029	12-Jan-12	-3	\$3	\$9.71	\$225.54	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH				
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E2C	TFF	F	A	T	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS	#12029	7-Jan-12	1	\$301	\$143.80	\$511.81	SD	PERFORM IDS QUICK TEST, WET AROUND THE				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E6C	TFF	F	A	T	25-Oct-11			MARK MATTHEW FORD, INC.	#12029	18-Jan-12	-1	\$50	\$42.65	\$571.41	AR	ECC TESTS DCL AND FUEL PRESS TESTS IN FLOW				
COP	ENGINE	N/A	2012	1FFW1E1C	TFF	F	A	T	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#12029	13-Jan-12	1	\$250	\$84.05	\$255.21	MI	TEST ECC CONT P0316 PFE ENGINE FOR CYLINDR				
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E4C	TFF	F	A	T	6-Jan-12			BARRIE FORD	#12029	12-Jan-12	-1	\$6	\$90.19	\$253.50	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN				
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFW1E0C	TFF	F	A	T	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#12029	19-Jan-12	1	\$1084	\$397.71	\$465.78	MI	VERIFIED CONCERN, ECC TEST P0430, PINPOINT				
ENGINE	ENGINE	CANA0002	2012	1FFW1E2C	TFF	F	A	T	28-Oct-11	27-Dec-11		RON DURRANT FORD	#12029	13-Jan-12	1	\$1236	\$128.10	\$310.87	CA	1236 CUST STATES TEST LEON ACCEL CYLINDR				
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFX1E1C	TFF	F	A	T	28-Oct-11	14-Dec-11		YAKOVLEV FORD, INC.	#12029	13-Jan-12	1	\$791	\$209.75	\$222.30	MI	PRELACE INJECTOR, LEAKAGE, WAS INHIBITING				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E1C	TFF	F	A	T	10-Nov-11			OTIS FORD, INC.	#12029	16-Jan-12	-1	\$456	\$444.30	\$571.46	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E8C	TFF	F	A	T	2-Dec-11	12-Dec-11		HINES PARK FORD, INC.	#12029	16-Jan-12	2	\$2878	\$407.88	\$695.35	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN				
GROUND G105	ENGINE	CAQA0024	2012	1FFW1E6C	TFF	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#12029	16-Jan-12	1	\$1050	\$80.00	\$226.69	MD	ROAD TEST CANNOT VENT AND CHECK A FUEL				
ENGINE	ENGINE	N/A	2012	1FFW1E8C	TFF	F	A	T	18-Nov-11	30-Nov-11		AUTOWAY FORD AND LINCOLN	#12029	23-Jan-12	2	\$2577	\$152.94	\$259.78	MI	ROAD TESTED VEHICLE, SPARE PERFORMED CO				
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFW1E8C	TFF	F	A	T	1-Dec-11	3-Jan-12		ALTON BRADLEY FORD	#12029	24-Jan-12	1	\$2807	\$0.00	\$50.23	MI	VERIFY IDS TEST, TEST OK				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E9C	TFF	F	A	T	1-Dec-11	3-Jan-12		KEN WILSON FORD INC	#12029	16-Jan-12	2	\$2115	\$21.08	\$136.24	NC	IDS TEST, PASS CODES AND CUSTOMER TO PER				
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFW1E7C	TFF	F	A	T	18-Nov-11	12-Jan-12		MARK MATTHEW FORD, INC.	#12029	23-Jan-12	1	\$55	\$51.77	\$78.54	MI	TRUCK MISSING SPARK PLUG SWAP				
COP	ENGINE	CACQ0001	2012	1FFX1E1C	TFF	F	A	T	9-Dec-11	29-Dec-11		BENNETT-DUNLOP FORD (1993) LTD	#12029	23-Jan-12	1	\$433	\$60.20	\$156.26	MI	553 90 ECC TEST CODE, P2810 PREINST PINPOI				
FUEL INJECTOR	ENGINE	CAMU0002	2012	1FFW1E7C	TFF	F	A	T	9-Dec-11	13-Jan-12		EAGLE COUNTRY FORD	#12029	13-Jan-12	-1	\$396	\$263.54	\$558.29	MI	VERIFIED CONCERN, CLEANING INJECTORS AND				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E8C	TFF	F	A	T	18-Nov-11	19-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#12029	23-Jan-12	2	\$1266	\$80.00	\$91.85	ON	ECC TEST, NO CODES, FOLLOW SYMPTOM CHART				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E5C	TFF	F	A	T	28-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#12029	30-Jan-12	2	\$1011	\$0.00	\$20.51	MI	IDS TEST, NO CODES, FOLLOW SYMPTOM CHART				
DIAG - MISFIRE	ENGINE	CAQA0024	2012	1FFW1E8C	TFF	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#12029	19-Jan-12	1	\$113	\$85.88	\$175.88	MI	ROAD TEST COULD NOT VERIFY CONCERN, CONT				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX1E1C	TFF	F	A	T	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#12029	26-Jan-12	1	\$197	\$0.00	\$59.84	MI	IDS TEST RETRIEVED DTELS AND NEEDED TO				
CATALYTIC CONVERTER	EXHAUST	CADP0002	2012	1FFW1E6C	TFF	F	A	T	11-Dec-11	26-Jan-12		NELSON FORD INC.	#12029	26-Jan-12	1	\$581	\$410.74	\$556.96	VA	VERIFY CEL IS ON VISUAL/DIAG RESULTS, REPLA				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E6C	TFF	F	A	T	19-Dec-11	23-Dec-11		DEAN SELLERS INC	#12029	30-Jan-12	2	\$389	\$397.71	\$523.12	MI	TEST ECC KROER PASS [CODE BPN 522] MIL				
COP	ENGINE	N/A	2012	1FFW1E4C	TFF	F	A	T	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#12029	1-Feb-12	1	\$52	\$111.37	\$442.90	AB	VERIFIED CONCERN OF FROM OTHER CYLINDER				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E8C	TFF	F	A	T	7-Dec-11	26-Dec-11		TERRIERONE FORD	#12029	4-Feb-12	2	\$244	\$0.00	\$55.87	MI	ROAD TEST P0300, INFLAMM AT THIS TIME SEL				
COP	ENGINE	CBCF0006	2012	1FFW1E8C	TFF	F	A	T	13-Jan-12	26-Jan-12		WESTWAY FORD	#12029	4-Feb-12	1	\$462	\$58.88	\$172.12	MI	CUST STATES THE CHECK NO PERFORMED P				
COP	ENGINE	N/A	2012	1FFW1E5C	TFF	F	A	T	13-Dec-11	12-Jan-12		DEL RIO FORD LINCOLN	#12029	13-Jan-12	1	\$469	\$58.88	\$139.94	MI	FOUNDED FAULTY COIL ASSISTANCE OK, ROAD				
COP	ENGINE	N/A	2012	1FFX1E1C	TFF	F	A	T	13-Jan-12	30-Jan-12		MUNDAY FORD	#12029	2-Feb-12	1	\$113	\$85.88	\$175.88	MI	VERIFIED CONCERN, IDS CYLINDR JMA TEST				
ENGINE	ENGINE	N/A	2012	1FFW1E8C	TFF	F	A	T	13-Dec-11	15-Jan-12		FESTIVAL FORD SALES (1983) LTD	#12029	6-Feb-12	1	\$461	\$58.88	\$292.81	ON	KOED PASS KOER PASS [12850045 03] REPLA				
COP	ENGINE	N/A	2012	1FFX1E1C	TFF	F	A	T	5-Jan-12	31-Jan-12		CROPPER MOTORS INC.	#12029	2-Feb-12	1	\$494	\$60.20	\$136.04	MI	CHECKED & CONFIRMED HD3 ALL CYLINDERS				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E8C	TFF	F	A	T	9-Dec-11	17-Dec-11		BOB MCCORMACK FORD	#12029	31-Jan-12	-1	\$98	\$0.00	\$70.89	PA	PERFORM SYSTEM TEST UP SPARK PLUGS AN				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFN1E2C	TFF	F	A	T	17-Dec-11			WILLIAMS FORD LINCOLN	#12029	28-Jan-12	-1	\$0	\$10.00	\$14.05	PA	VERIFIED CONCERN, PUL DASHIS FOR FURTHER				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX1E1C	TFF	F	A	T	9-Dec-11	29-Dec-11		THE LAKES FORD	#12029	6-Feb-12	2	\$1553	\$0.00	\$144.66	MI	1553 DIAG 82, TEST ECC SYST, PASS KOER				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E2C	TFF	F	A	T	17-Dec-11	3-Feb-12		FREEDOM FORD SALES LIMITED	#12029	6-Feb-12	1	\$412	\$0.00	\$26.49	MI	RAN SELF TEST CODES [ADVISED AT THIS TIME				
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E2C	TFF	F	A <td T	9-Dec-11	3-Feb-12</															

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	CA	TEST EEC CODE P0305D7V JES YES JB9 NO JB11	CUSTOMER STATES CHE	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	17-Feb-12	0	10	\$64.05	\$179.26	TX	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	CB0011	2012	1FFFWE1TC0	2	TFF	F	AT	T	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$59.29	\$210.46	CA	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	#12465	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	CA	CA	IDS EEC TEST P0303P03 STEE SYSTEM PASS	INSPECT AND ADVISE FC	#12465	V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	10-Jan-12	11-Feb-12	EVEREY FORD	#12029	27-Feb-12	1	781	\$80.00	\$91.68	TX	TX	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES VEH	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	1-Dec-11	16-Jan-12	HILLOREST FORD LINCOLN	#12029	23-Feb-12	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT EEC OILY NUMBER	LUMBER CHECK ENGINE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	15-Dec-11	14-Jan-12	CATALYER FORD LINCOLN	#12029	14-Feb-12	2	1560	\$63.82	\$93.75	VA	VA	FOUND W/AL DRIVING IN/OUT A FUR FOR THIS	CUSTOMER STATES WHEN	#12029	V44	PT C&C
DIAG - MISFIRE	ENGINE	CB0147	2012	1FFFWE1TC0	2	TFF	F	AT	T	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	01-Feb-12	1	503	\$58.88	\$199.24	TX	TX	PERFORMED EEC TEST DATA LOGGER DCL DISPLAY	CUSTOMER STATES SE	#12029	V40	PT C&C
DIAG - MISFIRE	ENGINE	CAMA1012	2012	1FFFWE1TC0	2	TFF	F	AT	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	2819	\$80.00	\$215.26	TX	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES WHEN	#12029	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	CB0147	2012	1FFFWE1TC0	2	TFF	F	AT	T	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	3-Feb-12	2	2650	\$201.04	\$519.83	TX	TX	CHECK FOR MIL ON AND ERM NO FIX AVAILABLE	CHECK & REPORT CHECK	#12029	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	TX	TX	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHE	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	9-Jan-12	23-Feb-12	SOUTHWEST FORD INC	#12029	5-Mar-12	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOUND REPLACED COIL AND	SEES LIGHT CAME ON AND	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	18-Nov-11	13-Dec-11	ERWIN MOTORS INC	#12029	4-Mar-12	3	4399	\$117.77	\$229.40	TX	TX	COOL COMPRESSOR T/POK EEC TEST OK	COND UP IN/OUT FLU	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	5-Nov-11	13-Feb-12	HUNT FORD INC	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	TX	TX	RAN SYSTEMS TEST CONCERN P0340 REPROGRAM	CUSTOMER STATES WHEN	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	4-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2-Mar-12	1	892	\$64.05	\$203.78	TX	TX	ENGINE LIGHT CAME ON 3 COIL AND SPARK	CHECK ENGINE LIGHT	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1TC0	2	TFF	F	AT	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	TX	ROAD TEST AND DIAGN LESS COIL FUEL FOR	CUSTOMER STATES WHEN	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	23-Nov-11	14-Feb-12	MCCLEARY FORD	#12029	8-Mar-12	1	2694	\$58.88	\$165.09	TX	TX	AL EEC TEST DTC P0306 POWER BALANCE	REPLACED CUSTOMER STATES	#12029	V52	PT C&C
COP	ENGINE	CB0147	2012	1FFFWE1TC0	2	TFF	F	AT	T	13-Nov-11	13-Dec-11	MICKEY FORD	#12029	5-Mar-12	1	665	\$58.88	\$140.83	TX	TX	IDS TEST INDICATES MIST MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	23-Nov-11	28-Dec-11	HOUSTON FORD INC	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	TX	TX	L.O.F. COMPLETED. TECHNICIAN'S	20683	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	15-Dec-11	6-Feb-12	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	5174	\$282.57	\$354.59	TX	TX	B3001 CONVERTER TESTS AND RE TESTED ALL	CRIME DOME SPKRS KE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	13-Dec-11	18-Jan-12	DAN WIELBOLD FORD	#12029	15-Mar-12	1	151	\$64.05	\$174.54	TX	TX	IDS TEST INDICATES MIST MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	CG0E001	2012	1FFFWE1TC0	2	TFF	F	AT	T	24-Nov-11	10-Feb-12	CHARLES GABUS FORD	#12029	13-Mar-12	2	3885	\$5.17	\$121.99	TX	TX	PERFORMED SELF TEST RECEIVED CODE P0308	THE ENGINE LIGHT ON	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1383	\$405.35	\$620.35	TX	TX	TESTED AND FOUND CONVERTOR CLEARLED	CHROMES ROUNG	#12029	V40	PT C&C
FUEL INJECTOR	ENGINE	CG0E001	2012	1FFFWE1TC0	2	TFF	F	AT	T	24-Nov-11	10-Feb-12	CHARLES GABUS FORD	#12029	13-Mar-12	-1	34	\$319.11	\$228.44	TX	TX	RETRIEVED CODE P0304 EM TEST AND INJECTOR	NEW CARS STATES THAT	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	22-Oct-11	10-Feb-12	LITHA FORD LINCOLN OF BOISE	#12029	16-Mar-12	-1	18	\$5.17	\$78.84	TX	TX	IDS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATE	#12029	V44	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	17-Dec-11	7-Mar-12	BOB RINGOLD FORD LINCOLN	#12029	15-Mar-12	1	405	\$205.00	\$215.00	TX	TX	ESTABLISHED VEHICLE CONC. NO MISFIRE	WHEN ENGINE LIGHT	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	17-Feb-12	3-Mar-12	KENTWOOD FORD SALES, INC.	#12029	19-Mar-12	1	507	\$61.70	\$163.38	TX	TX	HOOK UP IDS BOO P0303 REPROD TEST NO	1 IS SEE PREVIOUS HISTORY	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#12029	15-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	PN 8212 CODE 42 LEFT P0340 REPROD	RAN OASIS CUSTOMER	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	17-Feb-12	3-Mar-12	EXCEL MOTOR LP	#12029	15-Mar-12	1	439	\$297.71	\$397.71	TX	TX	FRANK CAT BROKEN INSPECT EEC SYSTEM	CUSTOMER STATE CHE	#12029	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	21-Dec-11	19-Jan-12	BOBBY FORD INC	#12029	20-Mar-12	3	4934	\$58.88	\$116.98	TX	TX	CUSTOMER COMPLAINT REPORT COMPLAINT	COS CHECK ENGINE LIGHT	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12029	19-Mar-12	1	895	\$64.05	\$138.50	TX	TX	REPLACED BURNED OUT #6 COIL AND SPARK	PLUGS CHECK THE TRUCK	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	7-Nov-11	30-Nov-11	ST THOMAS FORD LINCOLN SALES	#12029	15-Mar-12	1	429	\$200.00	\$693.12	TX	TX	EEC TEST P0303 P0306 ON TEST	INSPECT OR CHECK	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	11-Nov-11	30-Nov-11	LOCKHART FORD LINCOLN	#12029	15-Mar-12	4	6245	\$437.05	\$545.81	TX	TX	FL EMISSION ENGINE DIAGNOSIS P0430	DCL DISCUST STATE SERVICE	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	CCP001	2012	1FFFWE1TC0	2	TFF	F	AT	T	16-Feb-12	26-Feb-12	PINESHAW MTR GO INC	#12029	15-Mar-12	1	1055	\$64.05	\$207.35	TX	TX	12029 ECU VISUAL INSPECTION ROAD TEST	WITH SCAS 3 CHECK ENGINE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	7-Nov-11	5-Dec-11	PHOENIX FORD INC	#12029	15-Mar-12	1	439	\$297.71	\$397.71	TX	TX	VERIFIED CUSTOMER CONC. NO TSB#	CUSTOMER STATES THE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#12029	22-Mar-12	1	410	\$405.35	\$561.20	TX	TX	EEEC DIAG. DTC P0430 PINPOINT TEST	DCL DCL CHECK ENGINE LIGHT ON	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12029	14-Mar-12	1	797	\$405.35	\$497.69	TX	TX	EEEC TEST P0303 REPROD TSB 12 2	TO RECHECK LIGHT IS ON	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12029	14-Mar-12	1	7109	\$405.35	\$494.87	TX	TX	REPROGRAM PCM AND REPLACE LEFT CAT	CONVERTER ENGINE LIGHT	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#12029	15-Mar-12	1	3865	\$413.00	\$500.91	TX	TX	PERFORM DIAG. REPROGRAM THE PCM	& REPLACE 2 REPAIR SERVICE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	18-Dec-11	4-Jan-12	MORRIS BUFFALO FORD	#12029	2-Mar-12	2	8423	\$405.35	\$500.35	TX	TX	PCM CALIBRATION APPARENTLY THE TSB	50825 CUSTOMER STATES	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	15-Nov-11	16-Feb-12	BOLTON FORD, L.L.C.	#12029	2-Mar-12	1	5131	\$405.35	\$488.35	TX	TX	VERIFIED CUSTOMER CONC. RETEST OK	TEST DTC CHECK ENGINE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	15-Nov-11	23-Dec-11	TIPTON MOTORS, INC.	#12029	1-Mar-12	1	2329	\$413.00	\$500.53	TX	TX	CHECKED WITH IDS CODES P0306	PERFORMED LUMBER CHECK ENGINE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	13-Feb-12	23-Feb-12	TYLER FORD LTD	#12029	20-Mar-12	1	3728	\$405.35	\$488.32	TX	TX	EEC TEST P0303 REPROD PCM REPLACE	CHECK ENGINE LIGHT ON	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	23-Jan-12	10-Feb-12	ROBERTSON'S ALBANY FORD	#12029	21-Feb-12	1	897	\$727.00	\$812.07	TX	TX	SELF TESTED, RAN OASIS AND FOUND	TSB 12 02 CUSTOMER STATES	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	7-Feb-12	21-Feb-12	LAFAYETTE FORD LINCOLN	#12029	4-Mar-12	1	443	\$401.53	\$499.69	TX	TX	VERIFIED COMPLAINT PERFORMED TSB	12 2 TO RST CUSTOMER WENT TO	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	2	TFF	F	AT	T	23-Jan-12	12-Mar-12	EMBRAN FORD SALES LTD	#12029	17-Feb-12	0	21	\$203.51	\$378.11	TX	TX	FOOT TEST INSPECTED CHECK OASIS	FOLLOW CHECK VEH FOR SURIN	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A																							

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE LIT	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XC	2	TFS	F	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#	25	RECALEM	24	22-Feb-12	2	3482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#122	CUSTOMER STATES SON	#	152	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTW1E1TC	2	TFS	F	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	24	RECALEM	24	17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUSTOMER STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	24	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	#	24	RECALEM	24	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	24	15-Mar-12	2	3580	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	24	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	24	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER C/S	CUSTOMER STATES GET	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	24	28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST PASSED	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES, INC.	#	24	RECALEM	24	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	GA	VERIFIER PROBLEME TEST ALGUN CODE VERIFIER	CLIENT DIT LONG A DEM	#	152	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	11FTX1E1TC	2	TFS	F	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#	24	RECALEM	24	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	24	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGES AT HIGHWAY	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TC	2	TFS	F	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	24	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	2-Dec-11	23-Feb-12	METRO FORD, INC.	#	24	RECALEM	24	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	#	152	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTW1E1TC	2	TFS	F	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24	6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#	24	RECALEM	24	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER AN	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	CAMB1T01	2012	11FTW1E1TC	2	TFS	F	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	24	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH UN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	11-Dec-11	14-Feb-12	SUE HILL FORD	#	24	RECALEM	24	21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	11-Dec-11	14-Feb-12	SUE HILL FORD	#	24	RECALEM	24	21-Mar-12	-1	322	\$0.00	\$29.24	0	NA	WI	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH UN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST. VERIFY ET REPROGRAMMER C/O	VERIFIER MOTOR A CO	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST. VERIFY ET REPROGRAMMER C/O	VERIFIER MOTOR A CO	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST. VERIFY ET REPROGRAMMER C/O	VERIFIER MOTOR A CO	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST. VERIFY ET REPROGRAMMER C/O	VERIFIER MOTOR A CO	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST. VERIFY ET REPROGRAMMER C/O	VERIFIER MOTOR A CO	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST. VERIFY ET REPROGRAMMER C/O	VERIFIER MOTOR A CO	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P0309	CUSTOMER STATES WHEN	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST. VERIFY ET REPROGRAMMER C/O	VERIFIER MOTOR A CO	#	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	2	TFS	F	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#	152	PT C&C

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CF	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFXW1C2C	T6	F	A	T	28-Oct-11	14-Mar-12	DAVID SELFF FORD, INC.	#	RECALEM	24	22-Mar-12	1	1,506	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	0303	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T6	F	A	T	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	RECALEM	24	13-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH	#	0303	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T6	F	A	T	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	RECALEM	24	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	0303	V48	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR004	2012	1FFXW1C2C	T6	F	A	T	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	RECALEM	24	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED PCM	CUSTOMER STATES VEH	#	0303	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X3	T6	F	A	T	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	RECALEM	24	16-Feb-12	1	105	\$0.00	\$24.01	0	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	27-Jan-12	31-Dec-11	TUSKET SALES & SERVICE LTD	#	RECALEM	24	16-Feb-12	1	9	\$0.00	\$24.01	0	NS	15 TSB CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E1C3	T6	F	A	T	13-Dec-11	29-Dec-11	MORROW FORD	#	RECALEM	24	18-Feb-12	2	3188	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	CASAP010	2012	1FFXW1E1C	T6	F	A	T	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	RECALEM	24	16-Feb-12	1	1284	\$0.00	\$24.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	9-Dec-11	11-Jan-12	CHAMPION FORD	#	RECALEM	24	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	RECALEM	24	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12 10	CUSTOMER STATES CHE	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	18-Jan-12	10-Feb-12	GATOR FORD	#	RECALEM	24	23-Feb-12	1	1,743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	CS STATES WHEN ACC	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	RECALEM	24	23-Feb-12	1	1,250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10	REPROG	CUSTOMER STATES THE	#	0303	V50	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1FFXW1E1C	T6	F	A	T	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	RECALEM	24	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	7-Nov-11	15-Dec-11	VONDERLAF FORD	#	RECALEM	24	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	RECALEM	24	24-Feb-12	1	323	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PINP	CUSTOMER STATES THE	#	0303	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	RECALEM	24	17-Feb-12	1	976	\$0.00	\$34.32	0	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	0303	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	RECALEM	24	12-Mar-12	3	436	\$0.00	\$31.25	0	LA	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	0303	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	RECALEM	24	13-Mar-12	1	1,203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHE	#	0303	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	RECALEM	24	15-Mar-12	1	3,513	\$0.00	\$31.68	0	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#	0303	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	3-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	RECALEM	24	15-Mar-12	1	436	\$0.00	\$32.66	0	TX	135 430 ROAD TEST FOR P06 REPAIR FOR TRAN	P6 REPAIR FOR TRAN	#	0303	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFX1C1C5	T6	F	A	T	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	RECALEM	24	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHE	#	0303	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	RECALEM	24	22-Feb-12	3	3,880	\$0.00	\$30.31	0	PA	ROAD TEST VEHICLE CHECK OASIS FOR TSB5 FOR	CHECK AND REPORT FO	#	0303	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	RECALEM	24	6-Mar-12	3	3,553	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	0303	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	RECALEM	24	12-Mar-12	1	2,331	\$0.00	\$40.06	0	TX	REPROGRAM FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#	0303	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	RECALEM	24	17-Feb-12	2	2,382	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	29-Jan-12	16-Feb-12	POWER FORD VALENCIA	#	RECALEM	24	27-Feb-12	2	3,718	\$0.00	\$40.83	0	TX	DIAG CONC PASS KOE PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	RECALEM	24	20-Feb-12	1	441	\$0.00	\$32.44	0	TX	CHECKED TSB5 FOUND TSB 12 2 10 FOR ENGINE SUR	ENGINE SURGES AND L	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	RECALEM	24	12-Mar-12	2	3,123	\$0.00	\$36.83	0	GA	TRUCK LOSING POWER PCM PROGRAMMING DMS	CUST STATES TRUCK ST	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	29-Jan-12	3-Feb-12	JERRY JOHNSON FORD LINCOLN, INC.	#	RECALEM	24	16-Mar-12	1	1,415	\$0.00	\$31.62	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE HAS SURGE	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	RECALEM	24	22-Mar-12	2	1,870	\$0.00	\$31.52	0	TX	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. REF	TRUCK IS BUCKING WH	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	12-Dec-11	12-Dec-11	SCOTT FORD	#	RECALEM	24	23-Mar-12	3	2,058	\$0.00	\$25.89	0	TX	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	12-Dec-11	12-Dec-11	PATTERSON FORD OF ROWIE	#	RECALEM	24	16-Mar-12	1	1,415	\$0.00	\$31.62	0	TX	ROAD TESTED. SURGE. UNABLE TO REPR	VEHICLE FEELS SURGE	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	CCFH1004	2012	1FFXW1E1C	T6	F	A	T	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD INC.	#	RECALEM	24	8-Mar-12	2	1,500	\$0.00	\$34.44	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECALEM	24	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TX	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	12-Dec-11	29-Dec-11	STYKORA FAMILY FORD, INC.	#	RECALEM	24	23-Mar-12	1	436	\$0.00	\$31.20	0	TX	RUN SELF TEST. PERFORMED TSB 12 2 10 REPROG	CUSTOMER STATES VEH	#	0303	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	RECALEM	24	21-Feb-12	1	1,088	\$0.00	\$37.34	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SSM 55	CS WHILE DRIVING INT	#	0303	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	RECALEM	24	23-Mar-12	1	436	\$0.00	\$31.20	0	TX	RECAL REFRESH PER TSB 12 02 10	CHEK ENGINE LIGHT	#	0303	V29	PT C&C	
TSB REFLASH	PT C&C	CMZ4009	2012	1FFXW1E1C	T6	F	A	T	3-Feb-12	3-Feb-12	JIM ROBBINS FORD LINCOLN, INC.	#	RECALEM	24	8-Mar-12	1	1,415	\$0.00	\$31.62	0	TX	IDS DMS FOUND P0304 IN UPDATED PCM UNDE	CUSTOMER STATES UNDE	#	0303	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	RECALEM	24	15-Mar-12	1	355	\$0.00	\$29.03	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK ENGINE LIGHT O	#	0303	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	RECALEM	24	24-Mar-12	1	295	\$0.00	\$36.40	0	TX	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CHEK ENGINE LIGHT ON	#	0303	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	11-Dec-11	31-Jan-12	DIXON FORD COMPANY, LLC	#	RECALEM	24	23-Mar-12	2	2,126	\$0.00	\$33.63	0	TX	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CHEK ENGINE LIGHT ON	#	0303	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	9-Dec-11	30-Dec-11	ELK GROVE FORD	#	RECALEM	24	8-Mar-12	3	3,111	\$0.00	\$46.00	0	TX	TEST DRIVE VEHICLE. CAN NOT DUPLICATE OR	VENH RUNS RINGE R	#	0303	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	23-Nov-11	20-Jan-12	JOE MYERS FORD LINCOLN	#	RECALEM	24	16-Mar-12	3	2,132	\$0.00	\$35.49	0	TX	REPROGRAM PCM PER TSB 12 02 10, 120210A	CS VEH RUNS RINGE R	#	0303	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	3-Jan-12	15-Jan-12	DOWNTOWN FORD LINCOLN, INC.	#	RECALEM	24	16-Mar-12													

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOIS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CBYAN01	2012	1FFW1E1XC	TF6	F	AJ	6-Feb-12	22-Feb-12	PHILPOTT FORD	#12029	RECALEM	34-23-Feb-12	1	418	\$0.00	\$35.12	01	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK TURBO NOT BOOSTING				V42	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	25-Jan-12		TUSKET SALES & SERVICE LTD	#12029	RECALEM	34-15-Feb-12	-1	9	\$0.00	\$24.01	03	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	RECALEM	34-17-Feb-12	2	1860	\$0.00	\$24.01	03	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC	TF6	F	AJ	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#12029	RECALEM	34-17-Feb-12	3	8274	\$0.00	\$35.82	01	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#12029	RECALEM	34-22-Feb-12	2	4587	\$0.00	\$37.79	01	GA	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12029	RECALEM	34-23-Feb-12	1	3859	\$0.00	\$44.10	01	GA	ROADTEST CONNECT IDS AND PERFORMED SELF				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12029	RECALEM	34-23-Feb-12	1	1606	\$0.00	\$37.37	01	GA	VERIFIED CONCERN CHECK OK AT THIS TIME				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12029	RECALEM	34-27-Feb-12	1	1824	\$0.00	\$34.40	01	GA	PERFORM EEC TEST DIA19 0MPG FUEL ECONOMY				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	#12029	RECALEM	34-23-Feb-12	1	435	\$0.00	\$0.00	01	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	TF6	F	AJ	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#12029	RECALEM	34-27-Feb-12	2	2624	\$0.00	\$34.12	01	TX	DIAG REPROGRAM PCM AS PER TSB 12 2 10 NO				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#12029	RECALEM	34-28-Feb-12	3	6381	\$0.00	\$34.12	01	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#12029	RECALEM	34-27-Feb-12	3	3114	\$0.00	\$30.79	01	NC	TEST DRIVE. KOEC PASS. PERFORMED TSB 12 2				A50	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMBUS	#12029	5.0OE-212	E	12-Mar-12	3	4437	\$405.35	\$500.28	1	NC	IDS P0300 BANK 2 BELOW THRESH. PERFORM TSB				A40	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	AJ	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#12029	RECALEM	34-20-Mar-12	2	1930	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST				A50	PT	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	AJ	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#12029	DIAG	E	14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT				A50	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12029	RECALEM	34-23-Mar-12	1	1344	\$0.00	\$48.86	01	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	1-Feb-12	22-Feb-12	CHAMPION FORD	#12029	RECALEM	34-20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	NO MIL. PERFORMED KOEC TEST NO DTC				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	22-Dec-11	25-Jan-12	LAURENCE MOTOR FORD	#12029	RECALEM	34-22-Mar-12	2	10722	\$0.00	\$31.85	01	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM				A50	PT	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FFW1E1TC	TF6	F	AJ	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12029	12029	C	12-Mar-12	0	676	\$86.99	\$237.63	23	ON	EEC TEST P0300 KOEC P CONNECTORS OK				A50	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	AJ	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#12029	12029	C	23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302				A50	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	AJ	22-Dec-11	25-Jan-12	BENNETT FORD (1993) LTD.	#12029	12029	C	27-Mar-12	3	677	\$292.67	\$470.13	1	NC	KOEC PASS KOEC PASS KOEC PASS. PPT TEST				A50	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	AJ	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12029	RECALEM	34-16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12029	RECALEM	34-26-Mar-12	1	1628	\$0.00	\$26.54	01	TX	COMPUTER TESTED SYSTEM CODE P0304				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#12029	RECALEM	34-24-Mar-12	1	978	\$0.00	\$31.84	01	TX	978 REPROGRAM PCM. PULLED CODES P0300				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	17-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#12029	RECALEM	34-21-Mar-12	1	1050	\$0.00	\$32.32	01	TX	DIAGNOSE. REFERENCE TSB 12 02 10				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	8-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	RECALEM	34-22-Mar-12	2	4593	\$0.00	\$35.18	01	TX	UNABLE TO VERIFY. EEC TEST KOEC P1111				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	17-Dec-11	18-Jan-12	GATEWAY MOTORS, INC.	#12029	RECALEM	34-18-Mar-12	1	4953	\$0.00	\$35.14	01	TX	PERFORMED SELF TEST. TESTED OK				A50	PT	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FFW1E1TC	TF6	F	AJ	15-Dec-11	12-Jan-12	ED KENLEY FORD INC	#12029	12029	C	22-Mar-12	2	8558	\$845.05	\$112.03	1	TX	VERIFIED CONCERN. FOL CLEARED MODE 6				A50	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FFW1E1TC	TF6	F	AJ	20-Dec-11	17-Feb-12	R & S MOTORS, INC.	#12029	12029	C	22-Mar-12	-1	29	\$58.88	\$108.92	1	TX	CHECKED OUT. RAN SELF TEST AND FOUND				A50	PT	CLAIM BINNED FUNCTION
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1TC	TF6	F	AJ	15-Dec-11	12-Jan-12	BIG VALLEY FORD	#12029	12029	C	22-Mar-12	0	54	\$84.02	\$138.88	1	TX	RUN DIAGNOSTIC. KOEC PASS. GO TO				A50	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	TF6	F	AJ	10-Feb-12		FREEDOM FORD SALES LIMITED	#12029	12029	C	22-Feb-12	0	5	\$5.05	\$150.80	13	TX	DIAGNOSE CHECK ENGINE LIGHT. SYSTEM				A50	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	TF6	F	AJ	10-Feb-12		ROBIN FORD SALES LTD.	#12029	12029	C	22-Feb-12	-1	462	\$0.00	\$62.48	1	TX	NO CODES TSB 12 2 10 FOUND. L1 BANK				A50	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	22-Nov-11	16-Dec-11	PHIL LONG FORD OF BROWNSVILLE	#12029	RECALEM	34-20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	PERFORM SELF TEST. PERFORMED TSB 12				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	RECALEM	34-20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	27-Nov-11	15-Dec-11	RICKART FORD	#12029	RECALEM	34-24-Mar-12	4	3872	\$0.00	\$34.73	01	TX	PERFORM SELF TEST. P0301 CHECKED OASIS				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	TF6	F	AJ	19-Nov-11	10-Feb-12	COURTESY FORD SALES, INC.	#12029	RECALEM	34-24-Mar-12	1	4984	\$0.00	\$35.14	01	TX	TEST DRIVE AND VERIFY CONCERN. USED				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#12029	RECALEM	34-26-Mar-12	2	5488	\$0.00	\$32.60	01	TX	DO SELF TEST. CHECK OASIS. FIND TSB				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	9-Nov-11	6-Feb-12	HENDERSON FORD	#12029	RECALEM	34-27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. REPROGRAM				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	17-Nov-11	12-Jan-12	WAYNE FORD SALES, INC.	#12029	RECALEM	34-27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. REPROGRAM				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	#12029	RECALEM	34-23-Mar-12	3	3345	\$0.00	\$40.08	01	TX	REPROGRAM PCM PER COMPUTER TO				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LIMITED	#12029	RECALEM	34-28-Mar-12	2	1571	\$0.00	\$36.11	01	TX	CHECK ENGINE LIGHT ON. PERFORM				A50	PT	CLAIM BINNED FUNCTION	
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFW1E1TC	TF6	F	AJ	4-Jan-12	29-Jan-12	TEAGUE FORD LINCOLN	#12029	RECALEM	34-28-Mar-12	3	1887	\$0.00	\$35.69	01	TX	EEC TEST. CODE P0300. PERFORM				A50	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	AJ	15-Jan-12	14-Jan-12	CAVALIER FORD LINCOLN	#12029	RECALEM	34-14-Mar-12	3	2160	\$143.56	\$602.46	5	VA	EEC TEST UPDATE MISFIRE AND TO FAIL				A50	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	AJ	6-Dec-11	26-Jan-12	CHUCK SPAETH FORD	#12029	RECALEM	34-16-Mar-12	2	2862	\$405.35	\$486.83	1	TX	EEC TEST AND REPROGRAM PCM. REPLACED				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	20-Dec-11	26-Jan-12	MOUNT MOTOR COMPANY, INC.	#12029	RECALEM	34-16-Mar-12	2	4862	\$488.46	\$699.51	1	TX	CODES P0302, P0400, CCM DATA AND				A50	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	AJ	11-Nov-11	6-Feb-12	BIG VALLEY FORD																	

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHLCE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2	T	F	F	A	T	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	40252	RECALEM	24	30-Mar-12	4	7512	\$0.00	\$28.04	0	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	T	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	40252	RECALEM	24	29-Mar-12	2	9082	\$68.63	\$93.00	0	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#1	V52	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	T	9-Mar-12	21-Mar-12	COLE & BIRD FORD LINCOLN, INC.	40252	RECALEM	24	5-Apr-12	1	11	\$5.17	\$58.27	0	NA	PA	CHECK TESTED. POWER BRK PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#1	V52	PT C&C	
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C3	T	F	F	A	T	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	40252	RECALEM	24	14-Mar-12	1	1488	\$909.97	\$1,620.90	7	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	T	17-Dec-11	5-Jan-12	PERFORMANCE FORD	40252	DIAG	24	3-Apr-12	3	7023	\$0.00	\$23.55	0	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO KIGNE LIGHT COM	#1	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	COM007	2012	1F1FW1E1C3	T	F	F	A	T	23-Dec-11	12-Jan-12	ROMEO FORD INC.	40252	DIAG	24	20-Mar-12	3	4402	\$0.00	\$77.86	0	NA	MI	ECC TEST NO CODE. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	40252	RECALEM	24	5-Apr-12	3	2060	\$0.00	\$76.12	1	NA	NC	ROTEST EEC TEST MISSED FOUND DURING VIS	CUSTOMER STATES VEH	#1	#1	V49	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	40252	RECALEM	24	29-Mar-12	0	70	\$0.00	\$29.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. RAN	CUSTOMER STATES VEH	#1	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	40252	RECALEM	24	12-Mar-12	1	129	\$0.00	\$33.07	0	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP PE	CUSTOMER REQUESTS CH	#1	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	40252	RECALEM	24	5-Apr-12	4	3048	\$0.00	\$36.60	0	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM COM	CUSTOMER STATES VEH	#1	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	40252	RECALEM	24	29-Mar-12	3	5036	\$0.00	\$37.12	0	NA	MI	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES VEH	#1	#1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	40252	RECALEM	24	12-Mar-12	1	1358	\$0.00	\$33.60	0	NA	MB	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	21-Dec-11	30-Mar-12	FAIRWAY FORD	40252	RECALEM	24	2-Apr-12	1	608	\$0.00	\$29.89	0	NA	TN	ENGINE MISS, NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#1	V49	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	13-Jan-12	20-Feb-12	KENDALL FORD	40252	RECALEM	24	2-Apr-12	2	2861	\$0.00	\$39.69	0	NA	OR	HOOKEUP IDS CHECKING/GETTING STUMBL	ON H/C CUSTOMER STATE	#1	#1	V29	PT C&C	
COP	ENGINE	CDFAV005	2012	1F1FW1E1C3	T	F	F	A	T	17-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	40252	RECALEM	24	6-Apr-12	4	3893	\$84.05	\$142.70	1	NA	LA	ECC TEST P0302 PERFORM POWER BALANCE REL	CUSTOMER STATES VEH	#1	#1	V29	PT C&C	
COP	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	T	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	40252	RECALEM	24	10-Apr-12	3	2209	\$61.70	\$203.17	2	NA	BC	TECH PULLED CODES AND RECD COIL THROTTLE	CHECK ENGINE LIGHT W	#1	#1	V29	PT C&C	
COP	ENGINE	CDX020	2012	1F1FW1E1C3	T	F	F	A	T	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	40252	RECALEM	24	11-Apr-12	3	9335	\$58.88	\$152.05	1	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	#1	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	A	T	10-Feb-12	17-Mar-12	KAUFFOLD FORD	40252	DIAG	24	11-Apr-12	1	1358	\$0.00	\$27.51	0	NA	OR	REF. TSB. IDS & EEC TEST [ME. CLEARED CODES & C.S.	SHE WAS DRIVING AT	#1	#1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	22-Feb-12	17-Mar-12	BENARD FORD, LLC	40252	5.0OE212	24	9-Apr-12	1	3054	\$397.71	\$471.15	1	NA	AL	RETRIVED CODE P0430 FROM PCM REPLACED LE	CUSTOMER STATES THA	#1	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	19-Mar-12	17-Mar-12	MINE FORD LINCOLN	40252	RECALEM	24	6-Apr-12	1	615	\$45.35	\$79.15	0	NA	GA	LEFT CATALYTIC CONVERTER. EEC TEST P0430. RE	CHECK ENGINE LIGHT S	#1	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	40252	RECALEM	24	2-Apr-12	1	1234	\$458.89	\$548.87	1	NA	FL	DIAG REFLAC LEFT CONVERTER AND REPROGR	CUSTOMER STATES CHE	#1	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	COCE007	2012	1F1FW1E1C3	T	F	F	A	T	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	40252	RECALEM	24	3-Apr-12	2	1388	\$608.90	\$647.16	1	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10. C.S.	CHECK ENGINE LIGHT	#1	#1	V49	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	40252	RECALEM	24	23-Mar-12	2	4033	\$234.64	\$932.36	1	NA	CT	VERIFIED CONCERN DUE TO EEC P0430. REPR	S CHECK I/OLE SURGE	#1	#1	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	40252	RECALEM	24	4-Apr-12	2	4208	\$443.35	\$515.86	1	NA	TX	PERFORMED TSB AND REFLACED LEFT CAT AND	DRIVEABILITY. #1	#1	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T	F	F	A	T	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	40252	RECALEM	24	5-Apr-12	1	766	\$413.00	\$499.33	1	NA	AL	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CU	#1	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	40252	RECALEM	24	6-Apr-12	1	3434	\$0.00	\$45.65	0	NA	CA	TESTED EEC SYSTEM. [N/A] REPROGRAMMED PC	CUSTOMER STATES VEH	#1	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	40252	RECALEM	24	4-Apr-12	4	2787	\$0.00	\$31.12	0	NA	IN	ECC TEST PCM NO DTC'S PRESENT. REPROGRAM	ENGINE. HESITATES/SURR	#1	#1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	10-Feb-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	40252	RECALEM	24	29-Mar-12	1	982	\$0.00	\$32.50	0	NA	GA	ECC TEST. CODE P0306. [AND ROAD TESTED AT	CUSTOMER REQUEST T	#1	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	11-Jan-12	30-Dec-11	NATCHEZ FORD LINCOLN	40252	RECALEM	24	2-Apr-12	4	4082	\$0.00	\$30.30	0	NA	MS	TESTED EEC SYSTEM. KEOLED. P0306. REPROG	AMT PASSING CHECK I	#1	#1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	15-Nov-11	17-Mar-12	KYREE CAPITAL FORD INC.	40252	RECALEM	24	30-Mar-12	1	800	\$0.00	\$27.15	0	NA	TX	CHECKED OASIS. PASSED PER CUSTOMER STATE	CHEK LIGHT FLASHING	#1	#1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	40252	RECALEM	24	30-Mar-12	1	1762	\$0.00	\$31.20	0	NA	WI	visual inspect CK for code all pass ok oas	reprogram customer	states check engi	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	20-Dec-11	11-Jan-12	ANCRA FORD	40252	RECALEM	24	5-Apr-12	3	6199	\$0.00	\$31.71	0	NA	TX	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER	STATES CHECK EN	#1	#1	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	19-Jan-12	11-Feb-12	JOE MANNING CAPITAL FORD	40252	RECALEM	24	23-Mar-12	1	3449	\$0.00	\$30.52	0	NA	KS	DISSEMINATION TEST. KEOE PASS. CONT P0300	NO CUSTOMER CONCERN	#1	#1	V29	PT C&C	
COP	ENGINE	CDK0015	2012	1F1FW1E1C3	T	F	F	A	T	9-Jan-12	31-Dec-11	FREB BEANS FORD LINCOLN	40252	RECALEM	24	9-Apr-12	1	29	\$58.88	\$186.02	1	NA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT ON	DEALER STATES THE EM	#1	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	40252	RECALEM	24	7-Apr-12	2	3890	\$0.00	\$30.70	0	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN CUSTOMER STATE	#1	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	5-Jan-12	9-Mar-12	WILSON MOTORS	40252	RECALEM	24	3-Apr-12	1	2636	\$0.00	\$33.05	0	NA	TX	TESTED ON IDS NO DTC PREPROGRAM PCM AS	PER ENGINE CUTS OUT	WHEN IDLES	#1	#1	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	23-Jan-12	17-Feb-12	WREBEY FORD INC.	40252	RECALEM	24	9-Apr-12	1	1	\$0.00	\$27.15	0	NA	CA	LEFT TEST CODES. P0306. P0308. CK EN	ENGINE LIGHT FLASHING	#1	#1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	25-Nov-11	17-Dec-11	FORD LINCOLN OF FRANKLIN	40252	RECALEM	24	9-Apr-12	4	8559	\$0.00	\$34.30	0	NA	TN	ECC TEST NO DTC'S REPROGRAM PCM PER TSB	CUSTOMER STATES CHE	#1	#1	V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	25-Jan-12	11-Feb-12	MARCONO FORD OF MIAMI	40252	RECALEM	24	9-Apr-12	2	5041	\$0.00	\$37.39	0	NA	FL	CUSTOMER STATES FELI GRAM PCM SOFTWARE	CUSTOMER STATES CHECK	EN #1	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	9-Dec-11	3-Jan-12	DIERRE FORD LINCOLN	40252	RECALEM	24	30-Mar-12	3	7786	\$0.00	\$33.07	0	NA	OK	VERIFIED CONCERN PCM PARASIT FOR UPDATE	CODE ON OCCASIONS. DUR	#1	#1	V49	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	20-Jan-12	27-Mar-12	TOM PECK FORD OF HUNTLLEY, INC.	40252	RECALEM	24	9-Apr-12	1	40	\$0.00	\$38.39	0	NA	IL	VERIFY CEL ON SEEMED DES. VERIFY REPAIR.	CHECK ENGINE LIGHT S	#1	#1	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T	F	F	A	T	21-Dec-11	15-Jan-12	UHLIMANN MOTORS, INC.	40252																	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CL	OC	CLAIM BINNED FUNCTION						
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ET1C	TB6	F	4M	TRKW	TC3	AF	24-Jan-12	17-Feb-12	SLEDGE FORD, INC.	#1252	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ET7C	TB6	F	4M	TRKW	TC3	AF	15-Feb-12	23-Feb-12	PITTSBURG FORD	#1252	RECALEM	#4	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK ENG LIGHTS, NO TSBIS FOUND TSB 12	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	TB6	F	4M	TRKW	TC3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#1252	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETXC	TB6	F	4M	TRKW	TC3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1252	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOTIFY REPAIR	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4C	TB6	F	4M	TRKW	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1252	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$332.02	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETXC	TB6	F	4M	TRKW	TC3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#1252	NPF	#1	20-Apr-12	-1	0	666.99	\$171.69	0	GA	OH	#	BEET TEST CODE P0305 REPROGRAM IGNITION DIAGN	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ET2C	TB6	F	4M	TRKW	TC3	AF	3-Jan-12	25-Jan-12	DIETHL FORD	#1252	NPF	#3	29-Mar-12	1	1103	\$130.35	\$564.54	0	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C	TB6	F	4M	TRKW	TC3	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1252	DIAG	#1	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	GA	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	A11	2	2	V2	2	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C	TB6	F	4M	TRKW	TC3	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1252	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11	WHILE DRIVING VEHICLE	A11	2	2	V2	2	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C	TB6	F	4M	TRKW	TC3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1252	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	TB6	F	4M	TRKW	TC3	AF	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1252	5.00E-212	E	6-Mar-12	1	1122	\$405.35	\$485.89	0	GA	ID	#	CHECKED CK ENG SYSTEM KOED PASS CODE P0300	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	TB6	F	4M	TRKW	TC3	AF	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#1252	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VERIFY OWNER CONCERN, CHECK FOR DTCS, FC	ES2 OWNER STATES REF#	A11	2	2	V2	2	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	TB6	F	4M	TRKW	TC3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1252	RECALEM	#4	16-Apr-12	1	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST ECC S/M CALIBR PER TSB 12 2 10	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	TB6	F	4M	TRKW	TC3	AF	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#1252	RECALEM	#4	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0306 P0300 RSB #12 2 10	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	TB6	F	4M	TRKW	TC3	AF	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#1252	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$37.75	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 2 10 REPR	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	TB6	F	4M	TRKW	TC3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1252	RECALEM	#4	19-Apr-12	1	6444	\$0.00	\$333.50	0	GA	ND	#	CHECKED ECC REFLASH PCM PER TSB 12 2 10	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	TB6	F	4M	TRKW	TC3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#1252	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$363.03	0	GA	ON	#	VERIFY CUSTOMER CONCERN, TSB 12 2 10 AP	HESITATES SURGING MISS#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	TB6	F	4M	TRKW	TC3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1252	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.76	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE S	UST STATES WHEN CL	A11	2	2	V2	2	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5C	TB6	F	4M	TRKW	TC3	AF	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1252	12405	#1	23-Apr-12	-1	0	55.29	\$91.85	0	GA	NC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	VERIFIER LE CK EN ALL#	A11	2	2	V2	2	PT & C
DIAG - MISFIRE	ENGINE	C05DX017	2012	1FTFW1ETXC	TB6	F	4M	TRKW	TC3	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1252	DIAG	#1	24-Mar-12	1	1653	\$0.00	\$139.28	0	GA	ON	#	DIAG SELF TEST P0305 P15 NOT APPLY BUILD DAT	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ET2C	TB6	F	4M	TRKW	TC3	AF	23-Mar-12	24-Mar-12	WEBER MOTOR COMPANY	#1252	DIAG	#1	24-Mar-12	1	3078	\$0.00	\$32.65	0	GA	LA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING	ENGINE SUFFERED LOSS	A11	2	2	V2	2	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	TB6	F	4M	TRKW	TC3	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1252	5.00E-212	E	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TSST ECC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE SO#	A11	2	2	V2	2	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	TB6	F	4M	TRKW	TC3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1252	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED CHECK TEST CODE P0030	REPLACE CUSTOMER STATES INC#	A11	2	2	V2	2	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	TB6	F	4M	TRKW	TC3	AF	17-Jan-12	17-Mar-12	HARRIS FORD LINCOLN	#1252	RECALEM	#4	18-Apr-12	2	2968	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9C	TB6	F	4M	TRKW	TC3	AF	12-Jan-12	5-Apr-12	WADE FORD, INC.	#1252	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	GA	#	TEST DROVE, VERIFY CONCORCK OASIS PERFORM	WHEN ON CRUISE CONT#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	TB6	F	4M	TRKW	TC3	AF	23-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CD	#1252	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	CONCERN COULD NOT BE VERIFIED, ECC DIAGNOSIS, PASS	CHERMITTEN CUT OUT#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	TB6	F	4M	TRKW	TC3	AF	17-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1252	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CKO CODES NONE PRESENT, CKO OASIS AND FUL	CHECK FOR MISFIRE WH#	A11	2	2	V2	2	PT & C
COP	ENGINE	C0TDB007	2012	1FTFW1ETXC	TB6	F	4M	TRKW	TC3	AF	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#1252	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED DIS, PULLED DOES, CK APPROVAL CODE	P CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET2C	TB6	F	4M	TRKW	TC3	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#1252	12029	C	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TYN COIL AND PLUG	DIAG AND REPORT EN#	A11	2	2	V2	2	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET2C	TB6	F	4M	TRKW	TC3	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1252	5.00E-212	E	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERP IDS DIAGNOSTA DISPLA	CK LUST S CK ENG LIGHT#	A11	2	2	V2	2	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	TB6	F	4M	TRKW	TC3	AF	14-Feb-12	14-Feb-12	VERN DIE FORD LINCOLN	#1252	RECALEM	#4	23-Mar-12	2	2958	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0303, PERFORM PPTS, REPLA	CK OUT LACK OF POWER#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	TB6	F	4M	TRKW	TC3	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1252	RECALEM	#4	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 2 10 REPLACE	CUSTOMER STATES CHE#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	TB6	F	4M	TRKW	TC3	AF	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#1252	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 2 10 - TEST DRIVEABILITY CONCERN	CUSTOMER STATES DRIVING#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	TB6	F	4M	TRKW	TC3	AF	17-Jan-12	16-Dec-11	WERNER FORD, INC.	#1252	RECALEM	#4	20-Apr-12	3	3525	\$0.00	\$27.99	0	GA	IL	#	PERFORMED DIAGNOSIS, REPROGRAM PCM TO LA	TEST CHECK DRIVEABILITY S#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	TB6	F	4M	TRKW	TC3	AF	17-Jan-12	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#1252	RECALEM	#4	23-Apr-12	1	3941	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 2 10, NO CODES IN PCM, HO	UNDER ACCELERATION#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	TB6	F	4M	TRKW	TC3	AF	21-Nov-11	31-Dec-11	BERNARD FORD	#1252	RECALEM	#4	24-Apr-12	4	3213	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CALIBR, REPROGRAM PCM	STATES SES LIGHT CAM#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2C	TB6	F	4M	TRKW	TC3	AF	6-Feb-12	29-Feb-12	ASHIE NO WASH TEST DRIVE	#1252	RECALEM	#4	23-Apr-12	2	3869	\$0.00	\$38.69	0	GA	NC	#	TEST DROVE NO MISS FELT TEST DRIVE WITH	OS CODE HAS EN L#	A11	2	2	V2	2	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETXC	TB																												

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	OP	CLAIM BINNED FUNCTION									
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10C	T	F	B	A	T	K	T	C	AJ	8-Feb-12	1-Apr-12	CHEBUO FORD SALES	#	202	5.0E+212	F	27-Apr-12	1	3787	3282.57	3353.42	13	NA	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T	F	B	A	T	K	T	C	AJ	30-Jan-12	7-Apr-12	FORD OF AUGUSTA, INC.	#	202	RECALEM	E	24-Apr-12	1	6756	1434.31	1439.49	11	NA	KS	VERIFIED CONCERN PER LEFT CAT CONVERTER CHECK ENGINE LIGHT ON	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T	F	B	A	T	K	T	C	AJ	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	#	202	RECALEM	E	18-Apr-12	1	4692	30.00	30.00	0	NA	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C	T	F	B	A	T	K	T	C	AJ	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CADILLAC	#	202	RECALEM	E	27-Apr-12	1	2366	30.00	30.00	0	NA	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C	T	F	B	A	T	K	T	C	AF	4-Jan-12	26-Jan-12	MELOYD MOTORS LTD	#	202	RECALEM	E	24-Apr-12	3	7305	30.00	342.70	0	NA	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T	F	B	A	T	K	T	C	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#	202	RECALEM	E	11	27-Apr-12	2	2063	30.00	333.37	0	NA	OH	VERIFIED CONCERN, CHECKED FOR CODES FOU	A	30	NA	V40	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T	F	B	A	T	K	T	C	AF	11-Mar-12	2-Apr-12	YARMON FORD, INC.	#	202	RECALEM	E	14	13-Apr-12	1	1354	30.00	30.00	0	NA	MN	PERFORM TSB 12 2 TO WPI	A	30	NA	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T	F	B	A	T	K	T	C	AF	1-Feb-12	22-Feb-12	SOERENS FORD, INC.	#	202	RECALEM	E	14	14-Apr-12	2	3955	30.00	337.02	0	NA	WI	SCANNED DTC0 P0305 P0316 REPROGRAM PCM P	A	30	NA	V29	04	PT	C&C
COP	ENGINE	CSD3008	2012	1FFW1E12C	T	F	B	A	T	K	T	C	AF	17-Dec-11	13-Mar-12	CHAMBERLAIN	#	202	RECALEM	E	30	30-Apr-12	3	3321	384.05	1160.70	1	NA	TX	MIL ON RETRIEVED CONTAMINATE COMP. TEST	A	30	NA	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E13C	T	F	B	A	T	K	T	C	AF	13-Jan-12	3-Feb-12	CITY FORD SALES LTD	#	202	5.0E+212	F	20-Mar-12	1	6039	3819.88	11,020.03	232	NA	AB	TECH B054 REPLACE RIG	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T	F	B	A	T	K	T	C	AF	13-Jan-12	25-Apr-12	ROBERTS MOTORS, INC.	#	202	RECALEM	E	27	27-Apr-12	1	678	3434.31	3536.21	11	NA	IL	CHECK FOR CODES HAD P0430 CHECKED OASIS	A	30	NA	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C	T	F	B	A	T	K	T	C	AJ	10-Jan-12	25-Jan-12	MT. CRAIG FORD, INC.	#	202	RECALEM	E	14	18-Apr-12	3	5372	3405.35	3476.76	11	NA	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	A	30	NA	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFW1E12C	T	F	B	A	T	K	T	C	AJ	8-Dec-11	20-Feb-12	NORTHSHORE	#	202	RECALEM	E	28	28-Apr-12	3	10472	3405.35	3480.26	11	NA	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VE	A	30	NA	V52	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	T	F	B	A	T	K	T	C	AF	18-Dec-11	25-Feb-12	HILLCREST FORD LINCOLN	#	202	RECALEM	E	27	27-Apr-12	3	7622	3405.35	3494.38	11	NA	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	A	30	NA	V29	04	PT	C&C
TSB REFLASH	PT C&C	CSD3008	2012	1FFW1E16C	T	F	B	A	T	K	T	C	AF	22-Jan-12	23-Mar-12	MARSHAL HIZE FORD, INC.	#	202	RECALEM	E	24	28-Apr-12	2	3430	30.00	355.59	0	NA	TN	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	A	30	NA	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T	F	B	A	T	K	T	C	AJ	2-Feb-12	24-Feb-12	MARYVILLE FORD	#	202	RECALEM	E	24	26-Apr-12	3	6065	30.00	338.41	0	NA	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	A	30	NA	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFVX1C7X	T	F	B	A	T	K	T	C	AJ	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTLEY, FORD	#	202	RECALEM	E	24	25-Apr-12	1	56	30.00	338.00	0	NA	IL	TECH VERIFY CONCERN OF CAT TEST CALIBRATION, RO	A	30	NA	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	T	F	B	A	T	K	T	C	AJ	25-Oct-11	30-Dec-11	DAVIS STANLEY FORD	#	202	RECALEM	E	30	30-Apr-12	5	11497	30.00	335.14	0	NA	OK	PCM CALIBRATION, PERFORM COOL	A	30	NA	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E18C	T	F	B	A	T	K	T	C	AJ	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	#	202	RECALEM	E	24	30-Apr-12	3	10121	30.00	336.33	0	NA	ND	CODE 4 - VERIFY C/K ENG LIGHT ON, KOEO PASS, C	A	30	NA	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T	F	B	A	T	K	T	C	AF	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#	202	RECALEM	E	14	7-Apr-12	1	5162	30.00	336.69	0	NA	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210	A	30	NA	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	T	F	B	A	T	K	T	C	AF	15-Jan-12	10-Dec-11	ROBERTS MOTORS, INC.	#	202	RECALEM	E	24	30-Apr-12	1	5118	30.00	337.10	0	NA	IL	CHECK ENGINE LIGHT ON, RUNS RUGH, RETRIEVE	A	30	NA	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	T	F	B	A	T	K	T	C	AF	30-Jan-12	3-Feb-12	MONTRORSE	#	202	RECALEM	E	14	30-Apr-12	3	5789	30.00	335.65	0	NA	OH	OPERATION 120210.0.4 - RUN OASIS TSB 12 2 TO	A	30	NA	V40	04	PT	C&C
COP	ENGINE	NA	2012	1FFW1E18C	T	F	B	A	T	K	T	C	AJ	24-Feb-12	5-Apr-12	MELOYD MOTORS LTD	#	202	RECALEM	E	14	24-Apr-12	-1	2805	361.70	1317.77	10	NA	SK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	A	30	NA	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E18C	T	F	B	A	T	K	T	C	AF	27-Feb-12	9-Mar-12	BISON MOTOR COMPANY	#	202	12A680	30	30-Apr-12	2	2758	30.00	346.27	0	NA	MT	PERFORMED IDS SELF TEST AT THIS TIME	A	30	NA	V44	04	PT	MA	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T	F	B	A	T	K	T	C	AF	13-Feb-12	8-Mar-12	WARREN FORD, INC.	#	202	DIAG	30	44-May-12	2	7742	30.00	366.04	0	NA	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	A	30	NA	V29	04	PT	C&C	
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFW1E17C	T	F	B	A	T	K	T	C	AF	12-Jan-12	23-Feb-12	AL PIEMONTE'S HOT HOVS, FD INC.	#	202	DIAG	30	7-May-12	2	2447	30.00	360.77	0	NA	IL	EEC TEST P0308, PERFORMED P0308 MONITOR	A	30	NA	V29	04	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	T	F	B	A	T	K	T	C	AF	19-Dec-11	23-Feb-12	HEISER FORD LINCOLN	#	202	DIAG	30	7-May-12	1	5088	30.00	349.38	11	NA	WI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	A	30	NA	V29	04	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E12C	T	F	B	A	T	K	T	C	AF	12-Jan-12	7-Feb-12	BUIT OUTALETTE, INC.	#	202	DIAG	30	7-May-12	4	3476	30.00	341.85	0	NA	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C	T	F	B	A	T	K	T	C	AF	8-Nov-11	13-Dec-11	FORD OF SLEDD	#	202	RECALEM	E	14	26-Apr-12	1	1767	3405.35	3480.84	11	NA	LA	TESTED SYSTEM, REPLACED CONVERTER AND UR	A	30	NA	V52	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	T	F	B	A	T	K	T	C	AF	24-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#	202	RECALEM	E	14	13-May-12	2	4522	30.00	351.51	0	NA	SK	CHECK DTC'S, P0301, NO CONVERTER AT THIS	A	30	NA	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T	F	B	A	T	K	T	C	AF	28-Feb-12	7-Apr-12	SHIERS FALLS FORD LINCOLN	#	202	RECALEM	E	14	7-May-12	2	9666	30.00	320.96	0	NA	SD	TEST EEC SYSTEM P0301 OK	A	30	NA	V29	04	PT	C&C
COP	ENGINE	NA	2012	1FFX1E10C	T	F	B	A	T	K	T	C	AJ	28-Feb-12	7-Apr-12	SHERWOOD FORD	#	202	12029	C	44-May-12	1	867	361.70	1304.59	12	NA	AB	EEC TEST CODE P0302, PERFORMED PINPOINT	A	30	NA	V29	04	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E17C	T	F	B	A	T	K	T	C	AJ	6-Jan-12	7-Apr-12	REYNOLDS MOTOR COMPANY	#	202	DIAG	30	7-May-12	1	849	30.00	367.78	0	NA	IL	SCAN FOR CODES, PERFORMED P0301 MONIT	A	30	NA	V29	04	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T	F	B	A	T	K	T	C	AF	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	#	202	DIAG	30	30-Apr-12	2	3217	30.00	351.40	13	NA	NS	NONFORM ENGINE, TEST AT THIS TIME	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C	T	F	B	A	T	K	T	C	AF	14-Dec-11	18-Jan-12	RICHPORT FORD LINCOLN LTD.	#	202	5.0E+212	E	7-May-12	4	5599	3263.51	3469.23	270	NA	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C	T	F	B	A	T	K	T	C	AF	5-Feb-12	15-Mar-12	ROWER FORD SALES, INC.	#	202	5.0E+212	E	8-May-12	1	4367	3397.71	3508.78	11	NA	TX	ISS TEST P0303, PERFORMED P0308 MONIT	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012																																		

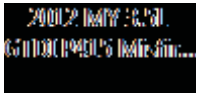
2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE	ENGINE	ASSY	PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB	GR	PART NUMBER	QUANTITY	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLF	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E4C	T6F	F	B	A	T	3-Jan-12	27-Jan-12	LANE MARK FORD, INC.	#	RECAL	24	9-May-12	4	6589	\$434.31	\$516.10	1	VA	#	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LIGHT ON	#	1	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C	T6F	F	B	A	T	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#	RECALEM	24	1-May-12	2	3667	\$293.51	\$390.84	1	VT	#	VERIFY CONCERN RETRIEVED DTC CODES WITH OBD	CUSTOMER STATES THE MIL LIGHT	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C	T6F	F	B	A	T	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#	RECALEM	24	9-May-12	1	3659	\$413.00	\$468.37	1	VT	#	VERIFY CONCERN RETRIEVED DTC CODES WITH OBD	CUSTOMER STATES THE MIL LIGHT	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E4C	T6F	F	B	A	T	10-Jan-12	22-Mar-12	ECKERD FORD LINCOLN OF GULLM	#	RECAL	24	4-May-12	2	2074	\$0.00	\$315.05	0	VA	#	VERIFY CONCERN K0E0 SSM 22225 LEAD TO TSB	CUSTOMER STATES MIL LIGHT	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E7C	T6F	F	B	A	T	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#	RECALEM	24	11-May-12	2	2134	\$0.00	\$39.46	0	VA	#	VERIFIED CONCERN OF OVER SPEED CONDITION	ELECTRICAL CONCERN	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E7C	T6F	F	B	A	T	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#	RECALEM	24	23-Apr-12	3	1781	\$0.00	\$34.83	0	VA	#	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	CECB0011	2012	1FFW1E7C	T6F	F	B	A	T	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#	RECALEM	24	3-May-12	1	838	\$0.00	\$0.00	0	VA	#	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E9C	T6F	F	B	A	T	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#	RECALEM	24	7-May-12	2	1423	\$0.00	\$27.67	0	VA	#	TSB 12 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT IS ON	#	1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E7C	T6F	F	B	A	T	15-Feb-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#	RECALEM	24	9-May-12	2	2172	\$0.00	\$0.00	0	VA	#	DIAG ENGINE LIGHT ON, RETRIEVED DTC P03	E22 CS SERVICE ENGINE	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E7C	T6F	F	B	A	T	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD	#	RECALEM	24	11-May-12	1	1665	\$0.00	\$42.05	0	VA	#	SELF TEST P0303, CHECK OASIS, FOUND SSM	22222 CHECK CAUSE OF ENGINE	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E6C	T6F	F	B	A	T	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECALEM	24	10-May-12	3	6600	\$0.00	\$27.96	0	VA	#	TECHNICIAN REFERENCED TSB 12 2 10 AND REPR	CUSTOMER STATES THAT MIL	#	1	1	1	PT C&C
COP	ENGINE	CEHC0038	2012	1FFW1E1C	T6F	F	B	A	T	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	24	8-May-12	1	784	\$84.05	\$182.25	2	VA	#	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUSTOMER STATES VEHICLE	#	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FFW1E9C	T6F	F	B	A	T	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#	RECAL	24	15-May-12	4	11781	\$58.88	\$113.41	1	VA	#	VERIFY CONCERN AND WED COIL, NOW MISFIRE	CHECK ENGINE LIGHT IS ON	#	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	CEHC4017	2012	1FFW1E7C	T6F	F	B	A	T	3-Jan-12	20-Jan-12	SIM VALLEY FORD	#	9F993	B	8-May-12	4	4168	\$319.19	\$867.62	5	VA	#	INJECTOR TEST EEC, COIL/PLUG PROBLEM STILL PRE	CUSTOMER STATES CHE	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E7C	T6F	F	B	A	T	22-Mar-12	7-Apr-12	BARILE FORD, INC.	#	DIAG	24	14-May-12	2	3430	\$0.00	\$118.18	1	VA	#	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TELL MIS	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C	T6F	F	B	A	T	20-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#	DIAG	24	2-May-12	2	1428	\$0.00	\$15.28	0	VA	#	CK ENG LIGHT ON, PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E7C	T6F	F	B	A	T	17-Feb-12	8-Mar-12	TERRERBONE FORD	#	DIAG	24	15-May-12	3	5633	\$0.00	\$27.97	0	VA	#	EEC TEST NO CODES IN OASIS AND NO MESSAGE	CUSTOMER STATES WAS	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E7C	T6F	F	B	A	T	28-Feb-12	6-Mar-12	SCOTT FORD	#	DIAG	24	14-May-12	3	3947	\$0.00	\$48.90	1	VA	#	SCAN FOR CODES, RETRIEVED P0308, ROAD TEST	ON WEAY, W/NOCK DOWN	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C	T6F	F	B	A	T	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#	DIAG	24	9-May-12	1	1579	\$0.00	\$54.25	1	VA	#	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AT GAS SYS CK ENG LAMP	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	CEHB0008	2012	1FFW1E7C	T6F	F	B	A	T	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	NPP	24	8-May-12	1	571	\$0.00	\$155.61	2	VA	#	VERIFY CONCERN P0308, REFER BACK PRESSURE	CUSTOMER STATES THAT	#	1	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C	T6F	F	B	A	T	7-Jan-12	24-Jan-12	A.C. COLLINS FORD, INC.	#	5.0E0E212	E	16-May-12	4	19240	\$405.35	\$446.45	1	VA	#	EEC TESTED, RAN COIL, KOER FOUND CODE P0430	CUSTOMER STATES THE MIL	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDXAS011	2012	1FFW1E7C	T6F	F	B	A	T	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#	5.0E0E212	E	24-Apr-12	2	4584	\$397.71	\$488.88	1	VA	#	VERIFY CONCERN LIGHT, BUT THE UPDATE TO T	CHECK ENGINE LIGHT IS ON	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C	T6F	F	B	A	T	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#	RECALEM	24	26-Apr-12	3	9844	\$405.35	\$483.30	1	VA	#	VERIFIED CONCERN, EEC TEST, P0430, TSB 12 02	CUSTOMER STATES CHE	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E6C	T6F	F	B	A	T	31-Jan-12	3-Feb-12	GESER FORD, INC.	#	RECALEM	24	11-May-12	4	8638	\$449.07	\$533.90	1	VA	#	VERIFY LITE ON AND COMPUTER CHECKS SHOW	CHECK ENGINE LIGHT ON	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C	T6F	F	B	A	T	11-Jan-12	27-Jan-12	LONGMONT FORD	#	RECALEM	24	7-May-12	4	8933	\$405.35	\$503.44	1	VA	#	DIAGNOSE P0430 CATALYTIC EFFICIENCY BANK	REPAIR / CONCERN	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C	T6F	F	B	A	T	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#	RECALEM	24	10-May-12	4	17473	\$397.71	\$488.58	1	VA	#	RECALM OIL EEC TEST P0430, REPROGRAM PCM	E22 CUSTOMER STATES	#	1	1	1	PT C&C
DIAG - P0430	EXHAUST	N/A	2012	1FFW1E7C	T6F	F	B	A	T	2-Mar-12	2-Apr-12	DICK WITHAM FORD	#	DIAG	24	11-May-12	2	4127	\$0.00	\$23.98	0	VA	#	4127 SCAN TEST, KOE0, REAN, RE TEST NO CODES	CUSTOMER STATES CHE	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	CEGP0317	2012	1FFW1E7C	T6F	F	B	A	T	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#	RECALEM	24	11-May-12	2	6282	\$0.00	\$0.00	0	VA	#	VERIFY CONCERN CHECKED OASIS FOUND AND P	ck engine light on and its m	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E7C	T6F	F	B	A	T	27-Jan-12	19-Apr-12	BAITOWN FORD	#	RECALEM	24	14-May-12	1	2588	\$0.00	\$35.20	0	VA	#	CHECK DTCs, CODE PASS AND REPROGRAM THE	TRUCK STALLS WHILE AC	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	CEHC0007	2012	1FFW1E7C	T6F	F	B	A	T	30-Jan-12	14-Feb-12	DALE HOWARD, INC.	#	RECALEM	24	7-May-12	3	4442	\$0.00	\$25.53	0	VA	#	EEC TEST, TROUBLE CODE P0212 AS INSTRUCTED	CUSTOMER STATES THAT	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	CEKC0008	2012	1FFW1E7C	T6F	F	B	A	T	10-Nov-11	4-Apr-12	DOH BONN FORD	#	RECALEM	24	11-May-12	2	669	\$0.00	\$36.69	0	VA	#	PERFORMED TSB 12 2 10, REPROGRAMMED PCM	C, S TRUCK IS MISSING OBD	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E7C	T6F	F	B	A	T	13-Jan-12	24-Feb-12	ROBBERTSON FORD SALES, INC.	#	RECALEM	24	10-May-12	3	3022	\$0.00	\$36.32	0	VA	#	VERIFY STUMBLE, MISFIRE CONCERN NO DTCs	DRIVER REPORTS WHEN	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E7C	T6F	F	B	A	T	22-Dec-11	6-Mar-12	ALBEMARLE MOTOR COMPANY	#	RECALEM	24	8-May-12	3	4501	\$0.00	\$30.49	0	VA	#	VERIFIED CONCERN, DIAGNOSIS N KOE0, P1111	K2, CHECK ENGINE LIGHT IS	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E7C	T6F	F	B	A	T	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#	RECALEM	24	15-May-12	3	6302	\$0.00	\$32.05	0	VA	#	VERIFY CHECK ENGINE LIGHT BY EEC TEST, KOE	CUSTOMER STATES CHECK	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	CEBP0004	2012	1FFW1E7C	T6F	F	B	A	T	4-Jan-12	25-Jan-12	RUSTY ECK FORD, INC.	#	RECALEM	24	15-May-12	4	10124	\$0.00	\$39.10	0	VA	#	M O 10124 RECALEM, REPROGRAM PCM PER TSB	CUSTOMER REQUEST T	#	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E7C	T6F	F	B	A	T	6-Mar-12	21-Mar-12	ROGER SHIPLETT FORD	#	RECALEM	24	15-May-12	2	3400	\$0.00	\$31.09	0	VA	#	CHECKED AND FOUND P0308, FOUND TSB 12 2 10	CUSTOMER STATES CHECK	#	1	1	1	PT C&C
COP	ENGINE	CEVB0007	2012	1FFX1E7C	T6F	F	B	A	T	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#	RECAL	24	22-May-12	1	1499	\$58.88	\$130.25	1	VA	#	VERIFY CONCERN, COE0, BALANCE, AGAN, SNIK	CUSTOMER STATES VEH	#	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FFW1E7C	T6F	F	B	A	T	6-Feb-12	20-Mar-12	LONGLEWIS FORD, INC.	#	RECAL	24	18-May-12	2	6201	\$64.05	\$161.48	1	VA	#	AL KOE0, PLUG FAILURE, #907, SELF TEST P0301	REPR, E22, STATES CHECK	#	1	1	1	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FFW1E7C	T6F	F	B	A	T	12-Dec-11	20-Mar-12	WOODRIDGE FORD LINCOLN LTD	#	RECAL	24	22-May-12	3	3932	\$65.09	\$225.35	1	VA	#	VERIFY CONCERN, REFER BALANCE, TEST, VEH	WHEN DRIVING AND AC	#	1	1	1	PT MALFUNCTION
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E7C	T6F	F	B	A	T	17-Jan-12	30-Jan-12	OZARK FORD LINCOLN	#	RECAL	24	17-May-12	4	7490	\$84.05	\$122.40	1	VA	#	MO KOE0S TEST, P0301, RAN OIL, POWER, BALANCE	REFER, CUSTOMER STATES THA	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E7C	T6F	F	B	A	T	1-Feb-12	22-Feb-12	SOERENS FORD, INC.	#	9F993	B	12-May-12	3	4975	\$302.10	\$700.58	4	VA	#	EEC DIAG DTC P0303, 0318, 9F993, C042	CUSTOMER STATES THE MIL	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C	T6F	F	B	A	T																					

From: Steslicki, Michael (M.E.)
Sent: Tuesday, June 12, 2012 10:41 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dodds, Jordan (J.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/12/12)

Seventeen new claims today

- (8) TSB Reflash
- (5) Catalytic Converter
- (2) Diag - Misfire
- (2) COP

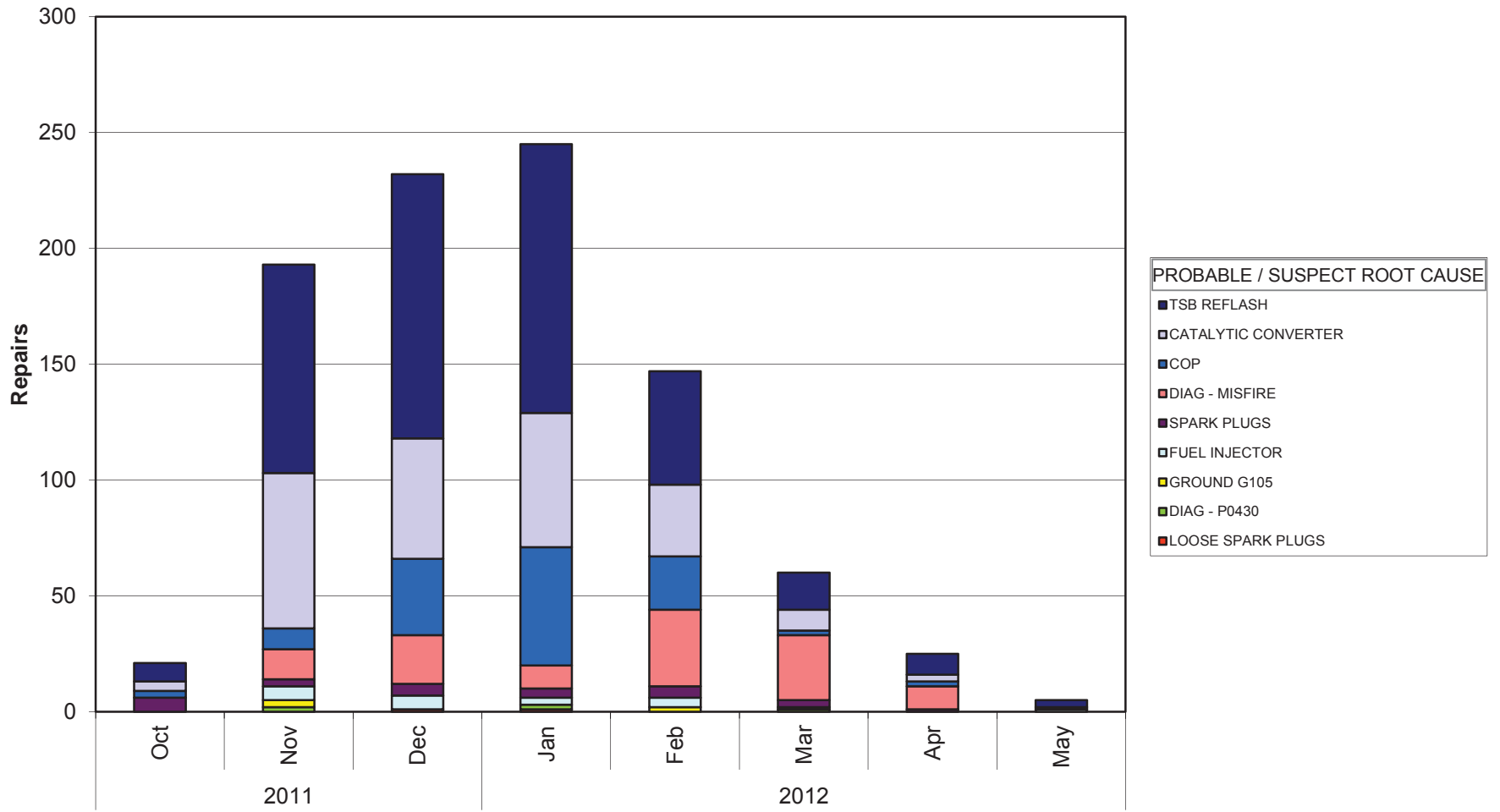


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/11/12



Years	PROD DATE
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Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	3
	6	5
	3	4
	4	5
	1	3
		1
	1	
	21	27

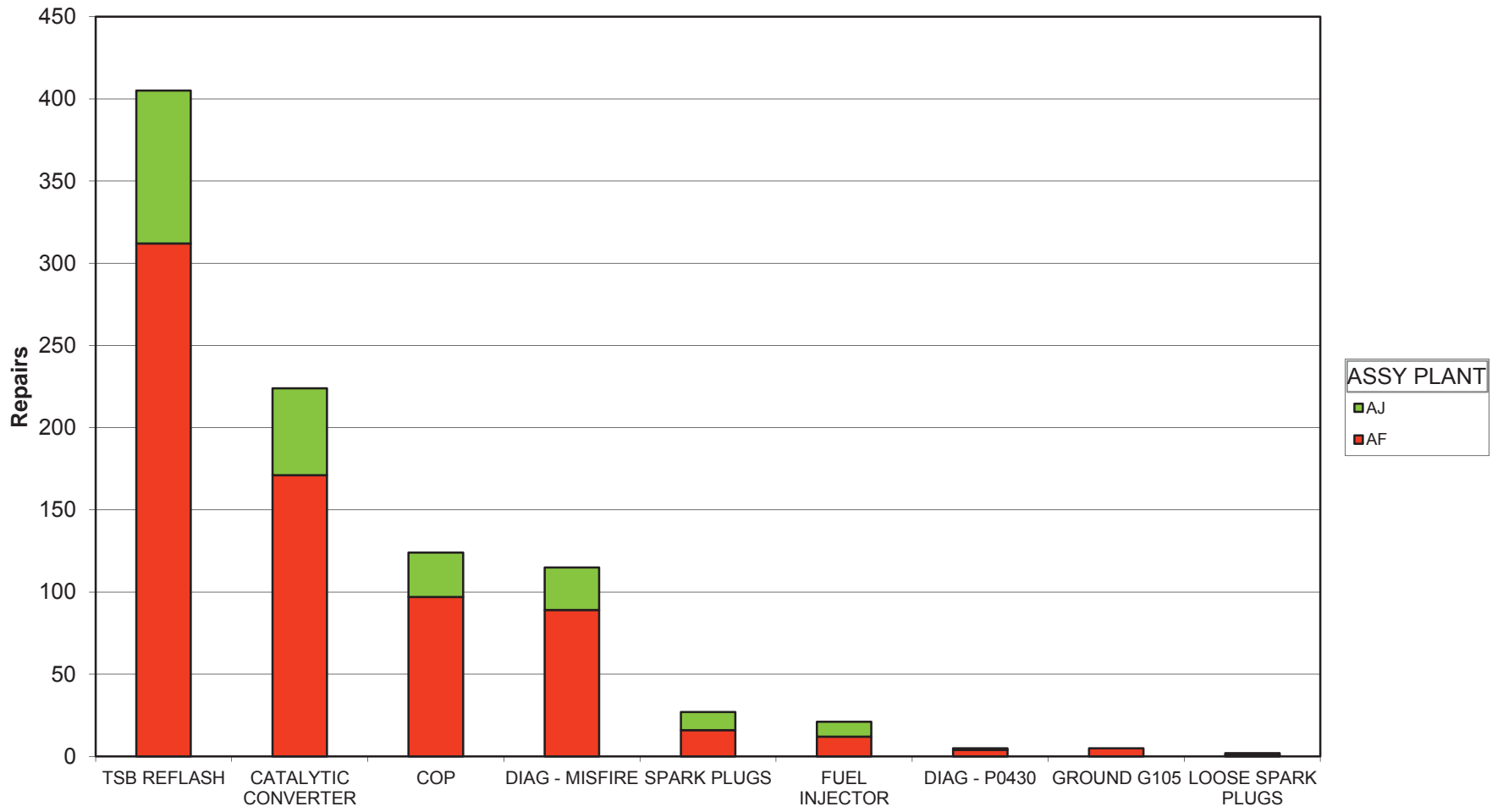
DIAG - MISFIRE	COP	
		3
	13	9
	21	33
	10	51
	33	23
	28	2
	10	2
		1
	115	124

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	4	8
	67	90
	52	114
	58	116
	31	49
	9	16
	3	9
		3
	224	405
		928

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims AWS Load Date: 6/11/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	312	93	405
CATALYTIC CONVERTER	171	53	224
COP	97	27	124
DIAG - MISFIRE	89	26	115
SPARK PLUGS	16	11	27
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	707	221	928

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YTE	WIN	VEHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLAIM BINNED FUNCTION		
COP	ENGINE	BLTD0003	2012	1FFW1C73C	TFF	F	A	T	KW	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#	12029	C3	12-Dec-11	1	GA	EEC TEST PID MONITOR TEST REPLACED #5 COIL ENGINE SKIP MISS DRIVE	#	1	V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	KW	TC3	AF	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#	12391	C2	29-Nov-11	0	NC	CHECK FORR CODES, #2 SPARK PLUG CRACKED, RIT DRIVE ON PDI ENG	#	1	V53	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	KW	TC3	AJ	24-Oct-11		FUTURE FORD OF CLOVIS	#	12465	C2	22-Dec-11	-1	CA	EEC TEST P0300, POWERED PLUGS AND ROAD	#	1	V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E14C	TFF	F	A	T	KW	TC3	AJ	25-Oct-11		HILLER FORD INC	#	12405	C4	6-Dec-11	-1	WI	VERIFIED CONCERN, PEGS CC 42	#	1	V53	P	C&C
GROUND G105	ENGINE	N/A	2012	1FFW1E13C	TFF	F	A	T	KW	TC3	AF	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LIN	#	12029	C2	28-Nov-11	1	AB	#239 VERIFIED CONCERN, P0300	#	1	V53	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E18C	TFF	F	A	T	KW	TC3	AF	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#	12465	C4	10-Dec-11	1	MI	#HOK UP IDS AND SELF TURNED TO CUSTOMER	#	1	V53	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E18C	TFF	F	A	T	KW	TC3	AF	10-Nov-11		ALL STAR FORD	#	12029	C2	22-Dec-11	-1	WI	DID NOT DUPL ON RD TSD AND REINST IN FLOW	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	TFF	F	A	T	KW	TC3	AF	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#	12029	C2	28-Dec-11	1	ON	#73 ROADTESTED & VERIFIED CONCERN, PCW SOFTWARE	#	1	V53	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E14C	TFF	F	A	T	KW	TC3	AF	8-Dec-11	23-Dec-11	DUNFORD FORD LINCOLN	#	12029	C2	30-Dec-11	1	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	TFF	F	A	T	KW	TC3	AF	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#	12029	C2	20-Dec-11	1	IL	EEC TEST P0430 MONITORED PDS, REPLACED BA	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFW1E18C	TFF	F	A	T	KW	TC3	AF	6-Nov-11		LILLISTON FORD, INC.	#	12029	C2	10-Dec-11	-1	NC	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST	#	1	V53	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E12C	TFF	F	A	T	KW	TC3	AF	27-Nov-11		HALLMARK FORD SALES LIMITED	#	12029	C2	4-Jan-12	-1	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TE	#	1	V40	P	C&C
FUEL INJECTOR	ENGINE	BLSE0014	2012	1FFW1E14C	TFF	F	A	T	KW	TC3	AJ	18-Nov-11		SCOTT PETERSON MOTORS INC	#	12029	C2	19-Dec-11	-1	SD	#GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFW1E17C	TFF	F	A	T	KW	TC3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#	12029	C2	3-Jan-12	1	MI	VERIFIED CONCERN, PDI TEST CUSTOMER TO MO	#	1	V53	P	C&C
COP	ENGINE	N/A	2012	1FFW1E16C	TFF	F	A	T	KW	TC3	AF	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#	12029	C2	4-Jan-12	-1	WA	#ISS SELF UP EEC TEST ITEM TESTED COILS FA	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E12C	TFF	F	A	T	KW	TC3	AF	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#	12029	C2	21-Jan-12	1	TX	#EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST	#	1	V53	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	A	T	KW	TC3	AF	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#	12029	C2	11-Jan-12	1	MI	INSTANT FUEL ECONOMY TEST, EEC TEST, KICK	#	1	V40	P	C&C
COP	ENGINE	N/A	2012	1FFW1E14C	TFF	F	A	T	KW	TC3	AF	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD.	#	12029	C2	10-Jan-12	-1	NS	#201 SKIP TEST DROVE, ACCELERATOR LEAK REPA	#	1	V40	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E15C	TFF	F	A	T	KW	TC3	AF	7-Nov-11		CAM CLARK FORD SALES LTD.	#	12029	C2	12-Jan-12	-1	AB	#0 210 SELF TEST PCM HANCE TEST SHOWED TH	#	1	V29	P	C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E12C	TFF	F	A	T	KW	TC3	AJ	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#	12029	C2	7-Jan-12	1	SD	PERFORM IDS QUICK TEST, WET AROUND THE	#	1	V53	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E16C	TFF	F	A	T	KW	TC3	AF	25-Oct-11		MARK MARTIN FORD INC	#	12029	C2	18-Jan-12	-1	MI	EEC TESTS DCL AND FUEL PRESS TESTS IN FLOW	#	1	V29	P	C&C
COP	ENGINE	N/A	2012	1FFW1E11C	TFF	F	A	T	KW	TC3	AF	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#	12029	C2	13-Jan-12	1	MI	TEST EEC COMT P0316 #FE ENGINE FOR CYLINDR	#	1	V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E14C	TFF	F	A	T	KW	TC3	AF	6-Jan-12		BARRIE FORD	#	12029	C2	12-Jan-12	-1	ON	#HOK UP IDS PINPOINT, TNG INTERNAL FAULT IN	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFW1E10C	TFF	F	A	T	KW	TC3	AJ	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#	12029	C2	19-Jan-12	1	TX	VERIFIED CONCERN, EEC TEST P0430, PINPOINT	#	1	V29	P	C&C
ENGINE	ENGINE	CANA0002	2012	1FFW1E12C	TFF	F	A	T	KW	TC3	AJ	28-Oct-11	27-Dec-11	RON DURRANT FORD	#	12029	C2	13-Jan-12	1	CA	#1296 CUST STATES TEST LEON ACCEL CYLINDR	#	1	V29	P	C&C
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFW1E17C	TFF	F	A	T	KW	TC3	AF	14-Dec-11		YAKOVLEV FORD INC	#	12029	C2	13-Jan-12	1	AR	#REPLACE INJECTOR, LEAKAGE FROM INJECTOR	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	TFF	F	A	T	KW	TC3	AF	10-Nov-11		OTIS FORD, INC.	#	12029	C2	16-Jan-12	-1	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	TFF	F	A	T	KW	TC3	AF	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#	12029	C2	16-Jan-12	2	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN	#	1	V29	P	C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFW1E16C	TFF	F	A	T	KW	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	12029	C2	16-Jan-12	1	MD	#ROAD TEST CANNOT VERT CHECK A FUEL C	#	1	V53	P	C&C
ENGINE	ENGINE	CAQA0024	2012	1FFW1E16C	TFF	F	A	T	KW	TC3	AF	21-Nov-11	30-Nov-11	PRESTON FORD LINCOLN	#	12029	C2	23-Jan-12	2	MD	ROAD TESTED VEHICLE, PERFORMED COIL C	#	1	V53	P	C&C
FUEL INJECTOR	ENGINE	CANW0003	2012	1FFW1E17C	TFF	F	A	T	KW	TC3	AF	1-Dec-11	3-Jan-12	ALTON BARLEY FORD	#	12029	C2	24-Jan-12	1	MI	VERIFY IDS TEST, TEST OK	#	1	V53	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E17C	TFF	F	A	T	KW	TC3	AF	18-Nov-11	12-Dec-11	KEN WILSON FORD INC	#	12029	C2	16-Jan-12	2	NC	IDS TEST, PASS CODES AND CUSTOMER 03 AS PER	#	1	V53	P	C&C
DIAG- MISFIRE	ENGINE	CAPW0009	2012	1FFW1E17C	TFF	F	A	T	KW	TC3	AF	18-Nov-11	12-Dec-11	ALTON BARLEY FORD	#	12029	C2	24-Jan-12	1	NC	IDS TEST, PASS CODES AND CUSTOMER 03 AS PER	#	1	V53	P	C&C
COP	ENGINE	CACQ0001	2012	1FFW1E16C	TFF	F	A	T	KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#	12029	C2	23-Jan-12	1	SK	#553 90 EEC TEST CODE, P2810 PRESENT, PINPOI	#	1	V40	P	C&C
FUEL INJECTOR	ENGINE	CAMU0002	2012	1FFW1E17C	TFF	F	A	T	KW	TC3	AF	9-Dec-11		EAGLE COUNTRY FORD	#	12029	C2	13-Jan-12	-1	MI	VERIFIED CONCERN, CLEANING INJECTORS AND	#	1	V29	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E17C	TFF	F	A	T	KW	TC3	AF	13-Jan-12		YAKOVLEV FORD INC	#	12029	C2	23-Jan-12	1	MI	CHECK FORR CODES, P0304, MONITORED SYMPT	#	1	V29	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E17C	TFF	F	A	T	KW	TC3	AF	18-Nov-11	19-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#	12029	C2	23-Jan-12	2	ON	EEC TEST, NO CODES, FOLLOW SYMPTOM CHART	#	1	V53	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E17C	TFF	F	A	T	KW	TC3	AF	28-Nov-11	27-Dec-11	MUSK MOTORS, INC.	#	12029	C2	30-Jan-12	2	MI	IDS TEST, NO CODES, ROAD TEST UNABLE TO	#	1	V53	P	C&C
DIAG- MISFIRE	ENGINE	CAQA0024	2012	1FFW1E16C	TFF	F	A	T	KW	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	12029	C2	19-Jan-12	1	MD	ROAD TEST COULD NOT VERIFY CONCERN, CONT	#	1	V44	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E14C	TFF	F	A	T	KW	TC3	AJ	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#	12029	C2	26-Jan-12	1	NE	IDS TEST RETRIEVED DTLS AND NEEDED TO C	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	CADW0002	2012	1FFW1E16C	TFF	F	A	T	KW	TC3	AF	11-Dec-11	26-Jan-12	NELSON FORD, INC.	#	12029	C2	26-Jan-12	1	VA	VERIFY CEL IS ON, VISUALDIAG RESULTS, REPLAC	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E16C	TFF	F	A	T	KW	TC3	AF	19-Dec-11	23-Dec-11	DEAN SELLERS INC	#	12029	C2	30-Jan-12	2	MI	TEST EEC (KOEI PASS) CODE BPN SELF MIL	#	1	V53	P	C&C
COP	ENGINE	N/A	2012	1FFW1E14C	TFF	F	A	T	KW	TC3	AF	5-Jan-12	31-Jan-12	WOODRIDGE FORD LINCOLN LTD	#	12029	C2	1-Feb-12	1	AB	VERIFIED CONCERN OF #FROM OTHER CYLINDER	#	1	V29	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E17C	TFF	F	A <td T																			
DIAG- MISFIRE	ENGINE	CBF00006	2012	1FFW1E16C	TFF	F	A	T	KW	TC3	AJ															
COP	ENGINE	N/A																								
COP	ENGINE																									
ENGINE																										
COP																										
DIAG- MISFIRE																										

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	IN YN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLF	CLAIM BINNED FUNCTION	
COP	ENGINE	NA	2012	1	1	1	1	1	1	1	1	SIMI VALLEY FORD	12029	22-Feb-12	1	1191	944.05	3216.40	CA	TEST EEC CODE P0305D7V_JES_YES_J89_N0J81	CUSTOMER STATES CHE		1	1	1	PT & C	
COP	ENGINE	NA	2012	1	1	1	1	1	1	1	1	BANKSTON FORD OF ARLINGTON	12029	17-Feb-12	0	10	864.05	1179.26	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON		1	1	1	PT & C	
SPARK PLUGS	ENGINE	NA	2012	1	1	1	1	1	1	1	1	REVERVIEW FORD LINCOLN SALES	12465	24-Feb-12	1	248	355.29	3210.46	CA	VERIFIED CONCERN. CONNECTOR, PIN FITS	ENGINE LACKS POWER		1	1	1	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1	1	1	1	1	1	1	1	FREEDOM FORD SALES LIMITED	12465	22-Feb-12	-1	32	85.29	3218.32	CA	AB	IDS EEC TEST P0303,P0303 STEE SYSTEM PASS	INSPECT AND ADVISE FC		1	1	1	PT & C
COP	ENGINE	NA	2012	1	1	1	1	1	1	1	1	EVERY FORD	12029	20-Feb-12	1	781	300.00	391.68	TX	NC	VERIFIED CONCERN, RAN WOK OK. NO FURTHER	CUSTOMER STATES CHE		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	HILLOREST FORD LINCOLN	12029	27-Feb-12	1	1978	858.88	1159.01	TX	TX	VERIFIED COMPLAINT LEFT CYLINDER NUMBER	CUSTOMER STATES CHE		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	ALMA FORD INC.	12029	23-Feb-12	2	2858	966.99	1195.38	TX	CA	QUICK TEST P0303, PIN#28	LUMBER CHECK ENG		1	1	1	PT & C
COP	ENGINE	NA	2012	1	1	1	1	1	1	1	1	CATALYER FORD LINCOLN	12029	14-Feb-12	2	1560	933.82	933.75	VA	VA	FOUND W/WH DRIVING IN/OUT A/FX FOR THIS	CUSTOMER STATES CHE		1	1	1	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1	1	1	1	1	1	1	1	MIKE REICHENBACH FORD LINCOLN	12029	07-Feb-12	1	503	558.88	1199.24	TX	SC	PERFORMED EEC TEST DATA LOGGER, DISPL	CUSTOMER STATES CHE		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	SUNSET AUTO CO INC	12029	12-Jan-12	1	2819	80.00	3215.26	TX	MO	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES CHE		1	1	1	PT & C
COP	ENGINE	NA	2012	1	1	1	1	1	1	1	1	WEST COAST FORD LINCOLN	12029	3-Feb-12	2	2650	801.04	3519.83	TX	EC	CHECK FOR MIL ON AND ERN. NO FIX AVAILABLE	CHECK & REPORT CHECK		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	HIXSON AUTOLEX	12029	21-Feb-12	3	1683	3397.71	3497.23	TX	LA	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHE		1	1	1	PT & C
COP	ENGINE	NA	2012	1	1	1	1	1	1	1	1	SOUTHWEST FORD INC	12029	5-Mar-12	1	952	864.05	3210.29	TX	TX	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SPARK LIGHT CAME ON		1	1	1	PT & C
SPARK PLUGS	ENGINE	NA	2012	1	1	1	1	1	1	1	1	ERWIN MOTORS INC	12029	4-Mar-12	3	4399	1177.77	3229.40	TX	TN	COOLERS COMPRESSION T/PK OK EEC TEST OK	COND UP IN/OUT FLU		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	DIELH FORD	12029	5-Mar-12	2	879	35.79	398.17	TX	WA	TEST DRIVE VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES CHE		1	1	1	PT & C
FUEL INJECTOR	ENGINE	NA	2012	1	1	1	1	1	1	1	1	HUNT FORD INC	12029	27-Feb-12	-1	10	8405.35	3484.13	TX	KY	RAN SYSTEMS TEST CODE P0430 REPROGRAM PGM	CUSTOMER STATES CHE		1	1	1	PT & C
FUEL INJECTOR	ENGINE	NA	2012	1	1	1	1	1	1	1	1	TUTTLE CLOK FORD LINCOLN	12029	2-Mar-12	1	852	864.05	3043.78	TX	CA	ENGINE LIGHT CAME ON, NO COOL AND SPARK	CHECK ENGINE LIGHT		1	1	1	PT & C
COP	ENGINE	NA	2012	1	1	1	1	1	1	1	1	SUNSET AUTO CO INC	12029	12-Jan-12	1	1819	3397.25	3349.04	TX	MO	ROAD TEST AND DIAGN. KFC FUEL FOR E8	CUSTOMER STATES CHE		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	MCCRAY FORD	12029	8-Mar-12	1	2894	558.88	1165.09	TX	AL	EC EEC TEST DTC P0306 POWER BALANCE	REPLACED CUSTOMER STATES		1	1	1	PT & C
COP	ENGINE	NA	2012	1	1	1	1	1	1	1	1	MICKEY FORD	12029	8-Mar-12	1	685	858.88	1140.83	TX	CO	IDS TEST INDICATES MIST. MISFIRE IS NO LONG	CUSTOMER STATES CHE		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	HOUSTON FORD INC	12029	5-Mar-12	2	5307	558.88	1154.40	TX	MN	L.O.F. COMPLETED. TECHNICIAN(S): 20883	3.000 MILE FUEL REFR		1	1	1	PT & C
SPARK PLUGS	ENGINE	NA	2012	1	1	1	1	1	1	1	1	TUSKET SALES & SERVICE LTD	12029	8-Mar-12	3	51574	3282.57	3354.59	TX	NS	B3001 CONVERTER TESTS AND RE TESTED ALL	CRIME DOME SPKRS. KE		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	DAN WIELBOLD FORD	12029	15-Mar-12	1	1531	864.05	3174.54	TX	TX	IDS TEST INDICATES MIST. MISFIRE IS NO LONG	CUSTOMER STATES CHE		1	1	1	PT & C
SPARK PLUGS	ENGINE	NA	2012	1	1	1	1	1	1	1	1	JACK DEMMER FORD INC	12465	13-Mar-12	2	3385	85.17	3121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0308	THE ENGINE LIGHT		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	BENNA FORD SUPERIOR	12029	13-Mar-12	2	1883	5405.35	3620.35	TX	WI	TESTED AND FOUND CONVERTOR. CLEARED CH	MISSURES ROUGH		1	1	1	PT & C
FUEL INJECTOR	ENGINE	NA	2012	1	1	1	1	1	1	1	1	DAN WIELBOLD FORD	12029	15-Mar-12	1	1531	864.05	3174.54	TX	TX	IDS TEST INDICATES MIST. MISFIRE IS NO LONG	CUSTOMER STATES CHE		1	1	1	PT & C
SPARK PLUGS	ENGINE	NA	2012	1	1	1	1	1	1	1	1	CHARLES GABUS FORD	12029	13-Mar-12	-1	34	3319.11	3228.44	TX	IA	RETRIEVED CODE P0304 EM TEST AND INJECTOR	NEW CARS STATES THA		1	1	1	PT & C
COP	ENGINE	NA	2012	1	1	1	1	1	1	1	1	LITRA FORD LINCOLN OF BOISE	12029	16-Mar-12	-1	18	55.17	378.84	TX	ID	XCUSTOMER STATES CHECK SPARK PLUGS AND F	FOUN SALES MANAGER ST		1	1	1	PT & C
COP	ENGINE	NA	2012	1	1	1	1	1	1	1	1	BOB RINGOLD FORD LINCOLN	12029	16-Mar-12	1	405	300.00	3983.12	TX	TX	ESTABLISHED VEHICLE HISTORY. NO MISFIRE	WHEN W/WH DRIVING		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	KENTWOOD FORD SALES, INC.	12029	19-Mar-12	1	507	861.70	1163.38	TX	AB	HOOK UP IDS BOE P0303 REPROGRAM TEST	NO IS SE PREVIOUS HISTO		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	CRAIN FORD JACKSONVILLE	12029	15-Mar-12	1	1538	3413.00	3552.72	TX	AR	PN 8212 CODE 42 LEFT P0430 RAN OASIS	RAN OASIS CUSTOMER		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	EXCEL MOTOR LP	12029	20-Mar-12	1	4399	1177.77	3229.40	TX	TX	FRANK CAT BROKEN. RAN OASIS. CUSTOMER	STATES CHECK ENGIN		1	1	1	PT & C
COP	ENGINE	NA	2012	1	1	1	1	1	1	1	1	BOBBY FORD INC	12029	20-Mar-12	3	4934	558.88	1116.98	TX	TX	CUSTOMER COMPLAINT. COMPLAINT CODE	C3 CHECK ENGINE LIGH		1	1	1	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1	1	1	1	1	1	1	1	LEIF JOHNSON FORD	12029	19-Mar-12	1	855	364.05	3138.50	TX	TX	REPLACER BURNED OUT #0 COIL AND SPARKPL	UPPER CHECK THE TRUCK		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	ST THOMAS FORD LINCOLN SALES	12029	19-Mar-12	1	4399	1177.77	3229.40	TX	TX	EEC TEST P0303, PIN#28, OK TEST	INSPECT OR CHECK EN		1	1	1	PT & C
COP	ENGINE	NA	2012	1	1	1	1	1	1	1	1	LOCKHART FORD LINCOLN	12029	15-Mar-12	4	6245	3437.05	3545.81	TX	FL	ALTERNATIVE ENGINE DIAGNOSIS P0430, DCL	DISP. CUSTOMER STATE		1	1	1	PT & C
FUEL INJECTOR	ENGINE	NA	2012	1	1	1	1	1	1	1	1	PKINSFTR MTR GO INC	12029	15-Mar-12	1	1055	364.05	3207.35	TX	TX	1/2029 EB VISUAL INSPECTION ROAD TESTED	WITH SC43 CHECK ENGIN		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	VERIFIED CUSTOMER CONCERN. NO TSB#	12029	15-Mar-12	1	4399	1177.77	3229.40	TX	TX	VERIFIED CUSTOMER CONCERN. NO TSB#	CUSTOMER STATES CHE		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	VARSITY FORD LINCOLN, INC.	12029	22-Mar-12	1	410	3405.35	3551.20	TX	TX	EEEC DIAG. DTC P0430, PINPOINT TEST. DCL	DCL CHECK ENGINE LIGH		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	FIVE STAR FORD	12029	14-Mar-12	1	797	8405.35	3497.69	TX	TX	EEEC TEST P0430 PERFORM TSB 12 2 TO RE	PERFORM LIGHT IS ON, PER		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	GULLO FORD OF CONROE	12029	21-Mar-12	1	7109	3405.35	3493.87	TX	TX	REPROGRAM PCM AND REPLACE LEFT CAT	CUSTOMER STATES CHE		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	NORTHSIDE FORD	12029	15-Mar-12	3	3865	3413.00	3500.91	TX	TX	PERFORM DIAG. REPROGRAM THE PCM & RE	PLACED REPAIR SERVICE		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	MORRIS BUFFALO FORD	12029	2-Mar-12	2	8423	3405.35	3500.35	TX	MN	PCM CALIBRATION APPARENTLY THE TSB	5082 CUSTOMER STATES		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	BOLTON FORD, L.L.C.	12029	2-Mar-12	1	5131	3405.35	3488.35	TX	LA	VERIFIED CUSTOMER CONC. RETEST OK. TEST	CHECK ENGINE LIGHT		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	TIPTON MOTORS, INC.	12029	1-Mar-12	3	2329	3413.00	3500.53	TX	TX	CHECKED WITH IDS CODES P0306	PERFORMED LUMBER CHECK ENGIN		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	TYLER FORD LTD	12029	20-Mar-12	1	3728	3405.35	3488.32	TX	TX	EEC TEST P0430 REPROGRAM PCM REPLAC	CHECK ENGINE LIGHT		1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	1	1	1	1	1	1	1	ROBERTSON'S ALSBAY FORD	12029	21-Feb-12	1	897	3727.00	3812.07	TX	OR	SELF TESTED, RAN OASIS AND FOUND TSB	12 02 CUSTOMER					

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XC	T6F	F	AF	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, IN	#	24	RECALEM	24-22-Feb-12	2	1482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#1221	CUSTOMER STATES SON	1529	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTW1E1TC	T6F	F	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	24	RECALEM	24-17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHI	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	24-22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRH	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	#	24	RECALEM	24-10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	17-Dec-11	7-Jan-12	KEN WILSON FORD INC	#	24	RECALEM	24-14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CLIENT STATES ENGINE	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	24-15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	24-12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	24-8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER CUST.	CUSTOMER STATES GE	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	24-28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHI	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES INC	#	24	RECALEM	24-8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	1529	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	11FTX1E1TC	T6F	F	AF	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#	24	RECALEM	24-21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	24-22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGERS AT HIGHWAY	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TC	T6F	F	AF	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	24-29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	2-Dec-11	22-Feb-12	METRO FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	1529	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTW1E1TC	T6F	F	AF	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24-6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#	24	RECALEM	24-6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES VER	1529	PT C&C
TSB REFLASH	PT C&C	CAMB1E01	2012	11FTW1E1TC	T6F	F	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	24-2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH U	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	11-Dec-11	14-Feb-12	SUE HILL FORD	#	24	RECALEM	24-21-Mar-12	-1	317	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER PCM	VERIFY ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	13-Nov-11	21-Feb-12	MIDDLEKAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	31-Jan-12	23-Feb-12	MIDDLEKAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	13-Nov-11	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	31-Jan-12	23-Feb-12	MIDDLEKAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	13-Nov-11	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	1529	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	11FTW1E1TC	T6F	F	AF	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#	24	RECALEM	24-15-Feb-12	2	1278	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES CHE	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	22-Jan-12	11-Jan-12	CHAMPION FORD	#	24	RECALEM	24-16-Mar-12	1	3233	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	23-Jan-12	13-Jan-12	ZEPHYRUS FORD SALES LTD	#	24	RECALEM	24-29-Feb-12	1	4922	\$0.00	\$33.89	0	NA	IL	CHECKED DTCS NONE PRESENT AT THIS TIME. RE	WHEN GOING UP HILL VE	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-29-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED EEC SELF TEST. NO FAULT CODE	RUNS ROUGH AT TIMES	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES AT	1529	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI				

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION												
TSB REFLASH	PT C&C	NA	2012	1FFXW1C2C	T	F	B	A	T	K	T	C	AF	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	254	RECALEM	#	24	22-Mar-12	1	1,506	\$0.00	\$34.23	0	TX	#	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	18	NS	#	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T	F	B	A	T	K	T	C	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	254	RECALEM	#	24	1-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	#	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVERS STATE VEH	#	18	NS	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T	F	B	A	T	K	T	C	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	254	RECALEM	#	24	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	#	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	18	NS	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR004	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	254	RECALEM	#	24	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TN	#	PERFORMED TSB 12 02 10 REPROGRAMMED	CUSTOMER STATES VEH	#	18	NS	#	V49	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	254	RECALEM	#	24	16-Feb-12	1	105	\$0.00	\$44.01	0	NS	#	169 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	27-Jan-12	31-Dec-11	MALLOY FORD	#	254	RECALEM	#	24	17-Feb-12	2	318	\$0.00	\$32.07	0	TX	#	15 TSB CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	CASA003	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	13-Dec-11	29-Dec-11	MORROW FORD	#	254	RECALEM	#	24	18-Feb-12	2	438	\$0.00	\$30.74	0	PA	#	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	CASA010	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	254	RECALEM	#	24	16-Feb-12	1	1,284	\$0.00	\$42.25	0	IL	#	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	254	RECALEM	#	24	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	#	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	254	RECALEM	#	24	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	#	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12 2	CUSTOMER STATES CHE	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#	254	RECALEM	#	24	23-Feb-12	1	1,743	\$0.00	\$35.49	0	FL	#	ROAD TEST AND DID NOT TSB 12 2 10. REPROG	CS STATES WHEN ACC	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	25-Nov-11	30-Jan-12	WAGONA FORD SALES, INC.	#	254	RECALEM	#	24	23-Feb-12	1	1,250	\$0.00	\$40.51	0	TX	#	VERIFIED CONCERN. FOUND TSB 12 2 10	REPRG	CUSTOMER STATES THE	#	18	NS	#	V50	PT C&C
TSB REFLASH	PT C&C	CBA0001	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	254	RECALEM	#	24	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	#	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	7-Nov-11	15-Dec-11	VONDERLAF FORD	#	254	RECALEM	#	24	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	#	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	254	RECALEM	#	24	24-Feb-12	1	323	\$0.00	\$33.14	0	TX	#	TEST ENGINE PERFORMANCE DIAGNOSTICS	PINP	CUSTOMER STATES THE	#	18	NS	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	254	RECALEM	#	24	17-Feb-12	1	976	\$0.00	\$34.32	0	TX	#	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	254	RECALEM	#	24	12-Mar-12	3	436	\$0.00	\$31.25	0	TX	#	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	254	RECALEM	#	24	1-Mar-12	2	1,203	\$0.00	\$30.21	0	TX	#	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	18	NS	#	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	254	RECALEM	#	24	15-Mar-12	1	3,513	\$0.00	\$31.68	0	TX	#	UNABLE TO DUPLICATE (AGE 22225 CONCERN	IS JUST STATES THAT W	#	18	NS	#	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	14-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	254	RECALEM	#	24	16-Mar-12	1	436	\$0.00	\$32.66	0	TX	#	130 430 ROAD TEST FOR P06 REPAIR FOR TRAN	P06 REPAIR FOR TRAN	#	18	NS	#	V48	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	9-Dec-11	9-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	254	RECALEM	#	24	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	TX	#	ROAD TEST VEHICLE CHECK OASIS FOR TSB	F06 REPAIR AND REPORT	#	18	NS	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	254	RECALEM	#	24	22-Feb-12	3	3,880	\$0.00	\$30.31	0	TX	#	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	18	NS	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	254	RECALEM	#	24	6-Mar-12	3	3,553	\$0.00	\$34.66	0	TX	#	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	18	NS	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	254	RECALEM	#	24	12-Mar-12	2	2,331	\$0.00	\$40.06	0	TX	#	CHECK FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#	18	NS	#	V48	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	254	RECALEM	#	24	17-Feb-12	2	2,382	\$0.00	\$33.14	0	TX	#	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	23-Dec-11	29-Dec-11	POWER FORD VALENCIA	#	254	RECALEM	#	24	22-Feb-12	2	3,718	\$0.00	\$40.83	0	TX	#	DIAG CONC PASS KOE PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	254	RECALEM	#	24	20-Feb-12	1	441	\$0.00	\$32.44	0	TX	#	CHECKED TSB FOUND TSB 12 2 10 FOR ENGINE SUR	ENGINE SURGES AND L	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	254	RECALEM	#	24	12-Mar-12	2	3,123	\$0.00	\$36.83	0	TX	#	TRUCK LOSING POWER PCM PROGRAMMING	DIAG	CUST STATES TRUCK ST	#	18	NS	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	22-Nov-11	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	254	RECALEM	#	24	20-Feb-12	1	1,415	\$0.00	\$31.68	0	TX	#	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE MIL HAS SUR	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	254	RECALEM	#	24	22-Feb-12	2	1,870	\$0.00	\$31.52	0	TX	#	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. RE	TRUCK IS BUCKING WH	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	12-Jan-12	12-Dec-11	SCOTT FORD	#	254	RECALEM	#	24	2-Mar-12	3	2,058	\$0.00	\$25.89	0	TX	#	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEE	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	11-Dec-11	3-Jan-12	PATTERSON FORD OF ROWIE	#	254	RECALEM	#	24	16-Mar-12	1	1,415	\$0.00	\$31.68	0	TX	#	ROAD TESTED. SURGE. MIL. EEC DIA PASS	VEHICLE IS BUCKING	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD INC.	#	254	RECALEM	#	24	8-Mar-12	2	1,500	\$0.00	\$34.44	0	TX	#	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	254	RECALEM	#	24	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TX	#	PERFORM EEC PRESENT NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	254	RECALEM	#	24	21-Feb-12	1	1,088	\$0.00	\$37.34	0	TX	#	REPROGRAM PCM PER TSB 12 2 10 (NOTE SSM	CS WHILE DRIVING IN	#	18	NS	#	V50	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T	F	B	A	T	K	T	C	AF	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	254	RECALEM	#	24	2-Mar-12	1	436	\$0.00	\$31.20	0	TX										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	CBY4011	2012	1FFW1E1XC	TFS	F	B	A	T	12	22-Feb-12	PHILPOTT FORD	#12029	RECALEM	24	23-Feb-12	1	418	300	532	10	TX	VERIFY TURBO NOT BOOSTING PROPERLY, CHECK CS TURBO NOT BOOSTING				PT MALFUNCTION			
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	25-Jan-12	TUSKET SALES & SERVICE LTD	#12029	RECALEM	24	15-Feb-12	-1	9	80	824	61	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH				PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	RECALEM	24	17-Feb-12	2	1860	800	324	01	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES				PT C&C		
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC	TFS	F	B	A	T	12	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#12029	RECALEM	24	17-Feb-12	3	8274	800	335	82	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#12029	RECALEM	24	22-Feb-12	2	4587	800	337	79	GA	INSTALLED IDS AND CHECKED CONCERN, BEING NO DTCO CUSTOMER STATES ON				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12029	RECALEM	24	23-Feb-12	1	3859	800	344	00	GA	ROADTEST CONNECT IDS AND PERFORMED SELF TEST, CUSTOMER STATES WHILE ON				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12029	RECALEM	24	23-Feb-12	1	1606	800	337	37	GA	VERIFIED CONCERN, CHECK OK AT THIS TIME, CUSTOMER STATES UN				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12029	RECALEM	24	27-Feb-12	1	1824	800	334	40	GA	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	2-Dec-11	31-Jan-12	STEEF PONTRE FORD LINCOLN	#12029	RECALEM	24	23-Feb-12	1	435	800	300	00	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 2 10. VEHICLE BUICK WITH SF				PT C&C		
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	TFS	F	B	A	T	12	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#12029	RECALEM	24	27-Feb-12	2	2624	800	334	12	TX	DI REPROGRAM PCM AS PER TSB 12 2 10. NO CODES, RECALL WHILE DRIVING				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#12029	RECALEM	24	28-Feb-12	3	6381	800	336	10	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL P				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#12029	RECALEM	24	27-Feb-12	3	3114	800	330	79	NC	TEST DROVE, KOEO PASS, PERFORMED TSB 12 2 10. CS VEHICLE IS HESITAT				PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#12029	5.0E-212	12	12-Mar-12	3	4437	5405	3500	28	NC	IDS P0300 BANK 2 BELOW THRES. PERP TSB 12 2 10. CUSTOMER STATES CK				PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#12029	RECALEM	24	20-Mar-12	2	1990	5405	3480	08	MO	PERFORMED DIAG. LIGHT ON Y P0430 CATALYST CHECK ENGINE LIGHT ON				PT C&C		
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#12029	DIAG	2	14-Mar-12	-1	4094	800	335	58	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TC	TFS	F	B	A	T	12	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12029	RECALEM	24	23-Mar-12	1	1344	800	346	86	NC	CONFIRM CONCERN, REPROGRAMMING CONCERN, CHECK ENGINE LIGHT ON				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	1-Feb-12	22-Feb-12	CHAMPION FORD	#12029	RECALEM	24	20-Mar-12	1	4984	800	335	14	TX	NO MIL, PERFORMED KOEO TEST NO DTC REPROG. CHECK ENGINE LIGHT ON				PT MALFUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#12029	RECALEM	24	20-Mar-12	2	10722	800	331	85	TX	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE				PT C&C		
COP	ENGINE	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12029	12029	C	12	12-Mar-12	0	676	869	3237	63	ON	EEC TEST P0300 KOEO P CONNECTORS OK REFLAC. CHECK ENGINE LIGHT ON				PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#12029	12029	C	12	23-Mar-12	3	5814	373	3177	30	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	17-Dec-11	17-Feb-12	BENNETT FORD	#12029	12029	C	12	22-Mar-12	3	5727	329	3167	10	TX	COEO PASS KOEO PASS KOEO P0300. PPT TEST OK. DIAG CHECK ENGINE LI				PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12029	RECALEM	24	16-Mar-12	1	2886	4485	3571	53	TX	DUE TO ENGINE LIGHT BE2, SENSOR WAS LEAKING. CUSTOMER STATES THA				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12029	RECALEM	24	26-Mar-12	1	1628	800	326	54	TX	COMPUTER TESTED SYSTEM CODE P0304. PERFORM CUSTOMER ENGINE LI				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#12029	RECALEM	24	24-Mar-12	1	978	800	311	84	TX	978 REPROGRAM PCM. PULLED CODES: P0300. CS ICE CAME ON WHILE				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#12029	RECALEM	24	21-Mar-12	1	1050	800	332	12	MO	DIAGNOSE, REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	RECALEM	24	22-Mar-12	2	4593	800	335	18	WA	UNABLE TO VERIFY, EEC TEST KOEO P1111, KOEO CUSTOMER STATES MIL				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	8-Feb-12	16-Mar-12	GATEWAY MOTORS, INC.	#12029	RECALEM	24	18-Mar-12	1	4953	800	335	14	TX	PERFORMED SELF TEST, TESTED OK. ENGINE LIGHT CAME ON				PT C&C		
COP	ENGINE	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12029	12029	C	12	22-Mar-12	2	8558	8405	5112	03	TX	VERIFIED CONCERN, FOC CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				PT C&C	
COP	ENGINE	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12029	12029	C	12	22-Mar-12	-1	29	558	588	1108	52	TX	CHECKED OUT, RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	17-Feb-12	17-Feb-12	BLACK & S MOTORS, INC.	#12029	12029	C	12	22-Mar-12	-1	29	558	588	1108	52	TX	RUN DIAGNOSIS, FOUND KOEO GO TO P1111 TEST OK. TRUCK STARTS				PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#12029	12029	C	12	22-Feb-12	0	53	85	1150	80	TX	DIAGNOSE CHECK ENGINE LIGHT, IGNITION SYSTEM INSPECT FOR CEL LIGHT				PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	10-Feb-12	10-Feb-12	ROBIN FORD SALES LTD.	#12029	12029	C	12	22-Mar-12	-1	492	300	362	48	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISSES, INSPECT LAMP CAME ON				PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	17-Feb-12	17-Feb-12	ROBIN FORD SALES LTD.	#12029	12029	C	12	22-Mar-12	-1	492	300	362	48	TX	PERFORM SELF TEST, PERFORMED TEST OK. ENGINE LIGHT CAME ON				PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	RECALEM	24	20-Mar-12	4	4894	800	336	73	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	17-Nov-11	15-Dec-11	RICKART FORD	#12029	RECALEM	24	24-Mar-12	4	3872	800	334	73	TX	PERF SELF TEST P0301 CHECKED OASIS, REWAS RETURNER STATES THA				PT C&C		
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	TFS	F	B	A	T	12	10-Feb-12	10-Feb-12	COURTESY FORD SALES, INC.	#12029	RECALEM	24	24-Mar-12	1	4953	800	335	14	TX	TEST DROVE AND VERIFIED CONCERN, PERFORMED TSB 12 2 10. SUBS				TRANSMISSION		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#12029	RECALEM	24	26-Mar-12	2	5488	800	332	60	TX	DO SELF TEST, CHECK OASIS, FIND TSB 12 02 10. CS THAT TRUCK WILL				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	9-Nov-11	6-Feb-12	HENDERSON FORD	#12029	RECALEM	24	27-Mar-12	2	1457	800	332	04	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				TRANSMISSION		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	14-Feb-12	14-Feb-12	WAYNE FORD SALES LTD.	#12029	RECALEM	24	27-Mar-12	2	1457	800	332	04	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				TRANSMISSION		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#12029	RECALEM	24	23-Mar-12	3	3345	800	340	08	TX	REPROGRAM PCM PER TPUTER, TO LEARN THE CUSTOMER REPORTS OF				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LTD.	#12029	RECALEM	24	28-Mar-12	2	1571	800	336	11	TX	CHECK ENGINE LIGHT ON. CUSTOMER STATES CHE				PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TFS	F	B	A	T	12	4-Jan-12	29-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#12029	RECALEM	24	28-Mar-12	3	1887	800	338	88	TX	EEC TEST, CODE P0300, PERFORM RELATIVE COM. ENGINE MESS. AROUND				PT C&C		
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFW1E1TC	TFS	F	B	A	T	12	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#12029	5F953	B	14	14-Mar-12	3	2160	1435	5602	46	VA	EEC TEST FUEL MISMATCH, FAIL TO FAIL, REMOVE UJST STATES VEHICLE				PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1																										

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C	TW6	F	14T	TW3	AF	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	41024	RECALEM	34	30-Mar-12	4	7512	\$0.00	\$28.04	01	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#103	V42	01	TRANSMISSION
COP	ENGINE	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34	29-Mar-12	2	9082	\$68.63	\$93.00	01	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	01	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1K6	TW6	F	14T	TW3	AJ	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	41024	RECALEM	34	5-Apr-12	1	11	\$5.17	\$58.27	01	NA	PA	CHECK TESTED. POWER @ SPARK PLUGS BROKEN ON	CUSTOMER STATES CHE	#1	#103	V52	01	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E11C	TW6	F	14T	TW3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	41024	RECALEM	34	14-Mar-12	1	1488	\$909.97	\$1,620.90	01	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH R	#1	#103	V29	01	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	41024	RECALEM	34	3-Apr-12	3	7023	\$0.00	\$23.55	01	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO ENGINE LIGHT CAME	#1	#103	V29	01	PT C&C
DIAG - MISFIRE	ENGINE	CBAM007	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	41024	RECALEM	34	20-Mar-12	3	4402	\$0.00	\$77.86	01	NA	MI	ECC TEST NO CODE. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	41024	RECALEM	34	5-Apr-12	3	2060	\$0.00	\$76.12	01	NA	NC	ROTEST EEC TEST MISSED! FOUND DURING VIS	MISSION AND FUEL MIL	#1	#103	V49	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	41024	RECALEM	34	29-Mar-12	0	70	\$0.00	\$29.73	01	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. RAN	CUSTOMER STATES VEH	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34	12-Mar-12	1	129	\$0.00	\$33.07	01	NA	WI	TECH DROVE AND STILL MISFIRE! TECH SWAP	PER CUSTOMER REQUESTS	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	41024	RECALEM	34	5-Apr-12	4	3048	\$0.00	\$36.60	01	NA	NC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CLDIAGNOSIS FOR CHECK	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	41024	RECALEM	34	29-Mar-12	3	5036	\$0.00	\$37.12	01	NA	MI	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	41024	RECALEM	34	12-Mar-12	1	1358	\$0.00	\$33.60	01	NA	MB	SCAN TEST NO CODES CHECK OASIS/REPROGRAM	WARNING MESSAGE(S)	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	41024	RECALEM	34	2-Apr-12	1	608	\$0.00	\$29.89	01	NA	TN	ENGINE MISS, NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#103	V44	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	41024	RECALEM	34	2-Apr-12	2	2661	\$0.00	\$39.69	01	NA	OR	HOOKEUP IDS CHECKING/GETTING STUMBL	ON. CUSTOMER ENGINE LI	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	9-Dec-11	7-Jan-12	WISKEY FORD, INC.	41024	RECALEM	34	6-Apr-12	4	3953	\$84.05	\$142.70	01	NA	LA	ECC TEST P0302 PERFORM POWER BALANCE	REL. CUSTOMER STATES	#1	#103	V29	01	PT C&C
COP	ENGINE	CDFAV005	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34	12-Mar-12	1	129	\$58.88	\$253.98	01	NA	WI	TECH PULLED CODES AND LED COIL TEST INSTAL	LLE. GUEST STATES VEHICL	#1	#103	V52	01	PT C&C
COP	ENGINE	NA	2012	1F1FW1E14C	TW6	F	14T	TW3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	41024	RECALEM	34	10-Apr-12	3	2209	\$61.70	\$203.17	01	NA	NC	PO300. ROADTEST AND RECORD FULL THROTT	LE. CHECK ENGINE LIGHT	#1	#103	V29	01	PT C&C
COP	ENGINE	CDG0200	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	9-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	41024	RECALEM	34	11-Apr-12	3	935	\$58.88	\$152.05	01	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTS	3. CUSTOMER STATES CHE	#1	#103	V29	01	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E12C	TW6	F	14T	TW3	AF	10-Feb-12	17-Mar-12	KAUFFOLD FORD	41024	RECALEM	34	11-Apr-12	1	1358	\$0.00	\$27.51	01	NA	OR	REF. TSB. IDS & EEC TEST [ME. CLEARED CODES & C.S.	HE WAS DRIVING AT	#1	#103	V52	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AJ	22-Feb-12	17-Mar-12	BENGAH FORD, LLC	41024	RECALEM	34	9-Apr-12	1	3054	\$397.71	\$471.15	01	NA	AL	RETRIVED CODE P0430 FROM PCM REPLACED	LEFT CATALYTIC CONVE	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AJ	27-Mar-12	17-Mar-12	MINE FORD LINCOLN	41024	RECALEM	34	9-Apr-12	1	1358	\$0.00	\$27.51	01	NA	OR	REF. TSB. IDS & EEC TEST [ME. CLEARED CODES & C.S.	HE WAS DRIVING AT	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AJ	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	41024	RECALEM	34	2-Apr-12	1	1234	\$458.89	\$548.87	01	NA	FL	DIAG/REPLACE LEFT CONVERTER AND REPRG	RAM. CUSTOMER STATES	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	8-Dec-11	10-Feb-12	GREENWAD FORD, INC.	41024	RECALEM	34	3-Apr-12	2	1388	\$608.90	\$647.16	01	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LI	#1	#103	V44	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	41024	RECALEM	34	23-Mar-12	2	4033	\$234.64	\$932.36	01	NA	CT	VERIFIED THE CONCERN DUE TO EEC P0430	REPAIR. C.S. CHECK	#1	#103	V29	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	41024	RECALEM	34	4-Apr-12	2	4208	\$448.35	\$515.86	01	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY. #1	#103	V29	01	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	41024	RECALEM	34	5-Apr-12	1	766	\$413.00	\$498.33	01	NA	AL	VERIFIED CONCERN IDS SELF P0430 CONT	AMBER WARNING ON CU	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	41024	RECALEM	34	6-Apr-12	1	2787	\$0.00	\$0.00	01	NA	AL	PERFORM EEC KOEO. KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	41024	RECALEM	34	4-Apr-12	4	7765	\$0.00	\$31.12	01	NA	IN	ECC TEST PCM NO DTC'S PRESENT. REPROGRAM	ENGINE. HESITATES/SUR	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AJ	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34	29-Mar-12	2	9082	\$0.00	\$32.50	01	NA	GA	ECC TEST. EEC CODE P0306. [AND ROAD TEST	AT CUSTOMER REQUEST T	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	41024	RECALEM	34	2-Apr-12	4	4852	\$0.00	\$30.30	01	NA	MS	TESTED EEC SYSTEM. KOEO. P0306. REPROGRAM	HIT PASSING CHECK AT	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	23-Jan-12	11-Feb-12	KYRIS FORD LINCOLN	41024	RECALEM	34	9-Apr-12	1	800	\$0.00	\$27.15	01	NA	TX	CHECKED DTC'S. P0430. CUSTOMER STATES	CHEK LIGHT FLASHING	#1	#103	V44	01	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	41024	RECALEM	34	30-Mar-12	1	1762	\$0.00	\$31.20	01	NA	WI	visual inspect CK for code all pass ok. oasis	reprogram. customer	#1	#103	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	41024	RECALEM	34	5-Apr-12	3	6199	\$0.00	\$31.71	01	NA	TX	RAN FNPT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E14C	TW6	F	14T	TW3	AF	9-Jan-12	21-Jan-12	JOE MANNERS CAPITAL FORD	41024	RECALEM	34	23-Mar-12	1	129	\$0.00	\$33.00	01	NA	NC	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	9-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	41024	RECALEM	34	23-Mar-12	1	3449	\$0.00	\$30.92	01	NA	KS	ID/EMISSION TEST. KOEO. PASS. CK P0300	NO CUSTOMER CONCERN	#1	#103	V29	01	PT C&C
COP	ENGINE	CDK0015	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	29-Mar-12	31-Dec-11	FREB BEANS FORD LINCOLN	41024	RECALEM	34	9-Apr-12	1	29	\$58.88	\$196.02	01	NA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT	ON DEALER STATES THE	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	9-Jan-12	11-Feb-12	GENTLE FORD, LLC	41024	RECALEM	34	27-Mar-12	1	2781	\$84.05	\$106.25	01	NA	CA	TEST EEC SYSTEM. NO REPROGRAMMED	PCM. CUSTOMER STATES	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	41024	RECALEM	34	7-Apr-12	2	3890	\$0.00	\$30.70	01	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES	#1	#103	V29	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E11C	TW6	F	14T	TW3	AF	5-Jan-12	9-Mar-12	WILSON MOTORS	41024	RECALEM	34	3-Apr-12	1	2636	\$0.00	\$33.05	01	NA	TX	TESTED ON IDS NO DTC PREPROGRAM PCM	AS PER ENGINE CUTS OFF	#1	#103	V52	01	PT C&C

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	CHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION							
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	24-Jan-12	17-Feb-12	SLEDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN-CUSTOMER STATES ENG	A11	V29	F8	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDT0004	2012	1FTFW1ET7C	T8F	F	4M	TRKW	TC3	AF	15-Feb-12	23-Feb-12	PISTBILLS FORD	#3124	RECALEM	#4	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK CODES, NO TSBIS FOUND TSB 12 2 CUSTOMER STATES ENG	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#124	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL-C CHECK ENGINE LIGHT	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETXC	T8F	F	4M	TRKW	TC3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#524	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4C	T8F	F	4M	TRKW	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#124	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10 CUSTOMER STATES VER	A11	V29	F8	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETXC	T8F	F	4M	TRKW	TC3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#124	NPF	#1	20-Apr-12	-1	9	\$66.99	\$171.69	1	GA	OH	#	BEET TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC CUSTOMER FOR ROUGH RUN	A11	V29	F8	PT & C
FUEL INJECTOR	ENGINE	C03F004	2012	1FTFW1ET2C	T8F	F	4M	TRKW	TC3	AF	3-Jan-12	25-Jan-12	DIETHL FORD	#124	NPF	#1	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND A2 CUSTOMER STATES CHE	A11	V29	F8	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#124	DIAG	#1	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON PCM P0316 PERFORM DIAGNOSTICS	A11	V29	F8	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#124	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11 WHILE DRIVING VEHICLE	A11	V29	F8	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C	T8F	F	4M	TRKW	TC3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#124	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0300 P0304 P0305 P0308 IN MEMORY CUSTOMER STATES CHE	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#124	5.0E+212	E	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED CK ENGINE LAMP ON CODE PASSED P0300 CUSTOMER STATES THA	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#124	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VERIFY OWNER CONCERN, CHECK FOR DTCS, P0300 OWNER STATES REF	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	T8F	F	4M	TRKW	TC3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#124	RECALEM	#4	16-Apr-12	1	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST EEC S/M CUSTOMER PER TSB 12 2 10 C, CEL, ON DRIVES GR	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T8F	F	4M	TRKW	TC3	AF	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#124	RECALEM	#4	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0308 P0300 RSB #12 02 10 CUSTOMER STATES THA	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#124	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$37.75	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 2 10 REPROGRAM CUSTOMER STATES WH	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T8F	F	4M	TRKW	TC3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#124	RECALEM	#4	19-Apr-12	1	6444	\$0.00	\$33.50	0	GA	ND	#	CHECK EEC REFLASH PCM PER TSB 12 2 10 APPROPRIATE FOR ENGINE MISF	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#124	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFY CUSTOMER CONCERN, TSB 12 02 05 10 APPLICATES SURGING MIS	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#124	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE SUI CUSTOMER STATES WHEN CL	A11	V29	F8	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5C	T8F	F	4M	TRKW	TC3	AF	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#124	NPF	#1	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	NC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6, VERIFIER LE CK EN ALL	A11	V29	F8	PT & C
DIAG - MISFIRE	ENGINE	C05D037	2012	1FTFW1ETXC	T8F	F	4M	TRKW	TC3	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#124	DIAG	#1	24-Mar-12	1	1653	\$0.00	\$138.19	2	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A11	V29	F8	PT & C
DIAG - MISFIRE	ENGINE	C0R4009	2012	1FTFW1ET2C	T8F	F	4M	TRKW	TC3	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#124	5.0E+212	E	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TEST EEC, CODE P0403, REPLACE CAT CONVERTER, CK SERVICE ENGINE SO	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	T8F	F	4M	TRKW	TC3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#124	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED EEC TEST CODE P0303, REPLACE CUSTOMER STATES INC	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	17-Jan-12	15-Feb-12	AWKS FORD CORPORATION	#124	RECALEM	#4	11-Apr-12	2	8013	\$405.35	\$521.18	1	GA	GA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THA	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3C	T8F	F	4M	TRKW	TC3	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#124	RECALEM	#4	18-Apr-12	2	2968	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THA	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9C	T8F	F	4M	TRKW	TC3	AF	12-Jan-12	5-Apr-12	WADE FORD, INC.	#124	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.99	0	GA	GA	#	TEST DROVE, VERIFY CONCORCK OASIS PERFORM WHEN ON CRUISE CONTROL	A11	V29	F8	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	17-Jan-12	12-Jan-12	HINSEVELT FORD CO	#124	RECALEM	#4	16-Apr-12	3	3978	\$0.00	\$32.65	0	GA	MI	#	CK CAME ON AND STARTED FLASHING, STOP AND CUSTOMER STATES THA	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	23-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CO.	#124	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, eec diagnosis, pass, che INTERMITTENT OUT	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#124	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CK OASIS AND FUL CHECK FOR MISFIRE WH	A11	V29	F8	PT & C
COP	ENGINE	C0T0807	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#124	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED DIS, PULLED DOES, OK APPROVAL CODE P	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	T8F	F	4M	TRKW	TC3	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#124	12029	C	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB PROBABLY TYN COIL AND PLUG DIAG AND REPORT ENG	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#124	5.0E+212	E	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	OK	#	VERIFY CONCERN PERFORM IDS DIAGNOSTIC DISPLAY CUSTOMER STATES THA	A11	V29	F8	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	T8F	F	4M	TRKW	TC3	AF	14-Feb-12	14-Feb-12	VERN DIEZEL FORD LINCOLN	#124	5.0E+212	E	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0303, PERFORM PPTS, REPLACE OUT LACK OF POWER	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	6-Mar-12	14-Mar-12	BOBBER FORD	#124	RECALEM	#4	16-Apr-12	1	1943	\$0.00	\$0.00	0	GA	IL	#	PERFORMED DIAGNOSIS, UPDATE PCM TO LATEST CHECK DRIVEABILITY	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#124	RECALEM	#4	16-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFY CONCERN FORD TSB 12 2 10 REPLACE CUSTOMER STATES WH	A11	V29	F8	PT MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	16-Nov-11	9-Feb-12	THOROUGHbred FORD	#124	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVEABILITY CONCERN, CUSTOMER STATES DRIVING	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	17-Nov-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD.	#124	RECALEM	#4	23-Apr-12	1	3241	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 2 10, NO CODES IN PCM, HOW UNDER ACCELERATION	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T8F	F	4M	TRKW	TC3	AF	21-Nov-11	31-Dec-11	BERNARD FORD	#124	RECALEM	#4	24-Apr-12	4	3213	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CALIBRATED, REPROGRAM PCM STATES SES LIGHT CAUSE	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2C	T8F	F	4M	TRKW	TC3	AF	8-Feb-12	29-Feb-12	ASHIE NO WALKER, INC.	#124	RECALEM	#4	23-Apr-12	2	3869	\$0.00	\$38.69	0	GA	NC	#	TEST DROVE NO MISFIRE TEST DROVE WITH OASIS CUSTOMER HAS EN	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETXC	T8F	F	4M	TRKW	TC3	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#124	RECALEM	#4	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FORD P0305 P0308 MISS FIRE, CUSTOMER STATES, CHE	A11	V29	F8	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	15-Jan-12	6-Feb-12	WASCASSET FORD, INC.	#124	RECALEM	#4	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	ME	#	EEC TESTED SYSTEM CODE P030				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	OP	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10C	2	T8F	F	B	A	T	1	2	2	5.0GE-212	27-Apr-12	1	3787	3282.57	3353.42	13	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	3	A	30	A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	2	T8F	F	B	A	T	1	2	2	5.0GE-212	24-Apr-12	1	6756	3434.31	3490.49	11	NS	VERIFIED CONCERN PER LEFT CAT CONVERTOR CHECK ENGINE LIGHT ON	3	A	30	A	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	2	T8F	F	B	A	T	1	2	2	RECALEM	18-Apr-12	1	4692	\$0.00	\$0.00	0	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE CUSTOMER COMPLAINT	3	A	30	A	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C	2	T8F	F	B	A	T	1	2	2	RECALEM	24-Apr-12	1	2366	\$0.00	\$0.00	0	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVERTOR CHECK ENGINE LIGHT ON	3	A	30	A	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	2	T8F	F	B	A	T	1	2	2	RECALEM	24-Apr-12	3	7305	\$0.00	\$42.70	0	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN ENGINE LIGHT ON, FLAS	3	A	30	A	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	2	T8F	F	B	A	T	1	2	2	RECALEM	11-Apr-12	2	2083	\$0.00	\$33.37	0	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUND CUSTOMER STATES CHE	3	A	30	A	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	2	T8F	F	B	A	T	1	2	2	RECALEM	13-Apr-12	1	1354	\$0.00	\$0.00	0	MN	PERFORM TSB 12 2 TO WPI	3	A	30	A	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	2	T8F	F	B	A	T	1	2	2	RECALEM	14-Apr-12	2	3955	\$0.00	\$37.02	0	WA	SCANNED DTCs P0305 P0316 REPROGRAM PCM P C S CHECK ENGINE LIGHT ON	3	A	30	A	V29	PT C&C
COP	ENGINE	CDS0208	2012	1FFW1E12C	2	T8F	F	B	A	T	1	2	2	RECALEM	30-Apr-12	3	3321	\$84.05	\$160.70	1	TX	MIL ON RETRIEVED CONTINUE TO COMP. TEST WPI	3	A	30	A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E13C	2	T8F	F	B	A	T	1	2	2	5.0GE-212	20-Mar-12	1	8039	\$819.88	\$1,020.03	232	AB	TECH B054 REPLACE RIG ADDON AS PER BH RRP	3	A	30	A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	2	T8F	F	B	A	T	1	2	2	RECALEM	27-Apr-12	1	678	\$434.31	\$536.21	11	NS	CHECK FOR CODES HAD P0430 CHECKED OASIS CHECK ENGINE LIGHT ON	3	A	30	A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C	2	T8F	F	B	A	T	1	2	2	RECALEM	18-Apr-12	3	5372	\$405.35	\$478.76	11	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO WPI CHECK ENGINE LIGHT ON	3	A	30	A	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDS0019	2012	1FFW1E11C	2	T8F	F	B	A	T	1	2	2	RECALEM	28-Apr-12	3	10472	\$405.35	\$480.26	11	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VERIFIED CONCERN	3	A	30	A	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	2	T8F	F	B	A	T	1	2	2	RECALEM	27-Apr-12	3	7622	\$405.35	\$494.38	11	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P0305, C CEL JUST CAME ON	3	A	30	A	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	2	T8F	F	B	A	T	1	2	2	RECALEM	28-Apr-12	2	3430	\$0.00	\$65.59	0	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P0309 OWNER STATES 3 DAYS	3	A	30	A	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	2	T8F	F	B	A <td T	1	2	2	RECALEM	26-Apr-12	3	6065												
TSB REFLASH	PT C&C	NA	2012	1FFVX1C7C	2	T8F	F	B	A	T	1	2	2	RECALEM	25-Apr-12	1	58	\$0.00	\$39.38	0	IL	VERIFY CONCERN OF CATEST CALIBRATION, ROK CUSTOMER LIGHT ON RUNS	3					
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	2	T8F	F	B	A	T	1	2	2	RECALEM	30-Apr-12	5	11497	\$0.00	\$35.14	0	OK	PCM CALIBRATION, PERFORM TSB 12 2 TO WPI	3					
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	2	T8F	F	B	A	T	1	2	2	RECALEM	30-Apr-12	3	10121	\$0.00	\$38.33	0	ND	CODE 4 - VERIFY C/C ENG LIGHT ON, KOEO PASS, C/PERFORM CHECK ENGINE	3					
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	2	T8F	F	B	A	T	1	2	2	RECALEM	7-Apr-12	1	5162	\$0.00	\$38.69	0	NS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210	3					
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	2	T8F	F	B	A	T	1	2	2	RECALEM	24-Apr-12	1	5118	\$0.00	\$0.00	0	TX	CHECK ENGINE LIGHT ON, RUNS ROLLOFF, RETRIEVE CHECK ENGINE LIGHT ON	3					
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	2	T8F	F	B	A	T	1	2	2	RECALEM	30-Apr-12	3	5789	\$0.00	\$35.65	0	OH	OPERATION 120210.0.4 - RUN OASIS TSB 12 2 TO WPI	3					
COP	ENGINE	NA	2012	1FFW1E18C	2	T8F	F	B	A	T	1	2	2	RECALEM	24-Apr-12	1	2805	\$61.70	\$157.77	1	OK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P0308 CHECK OUT engine light on	3					
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	2	T8F	F	B	A	T	1	2	2	RECALEM	30-Apr-12	1	3275	\$58.88	\$211.63	2	MI	ROAD TEST AND VERIFY, Road Idle when code set, HARD ACCEL LIKE PASS	3					
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	2	T8F	F	B	A	T	1	2	2	RECALEM	30-Apr-12	2	2758	\$0.00	\$46.27	0	MT	PERFORMED IDS SELF TEST THIS TIME, CS DRIVING IN RAIN W/ MIL	3					
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	2	T8F	F	B	A	T	1	2	2	RECALEM	7-May-12	2	7742	\$0.00	\$66.04	0	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN CHECK ENGINE LIGHT IS	3					
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFW1E12C	2	T8F	F	B	A	T	1	2	2	RECALEM	7-May-12	2	2447	\$0.00	\$60.77	0	IL	EEC TEST P0308, PERFORMED P0308 MONITOR FOR NOW, SE CUSTOMER BLANKS	3					
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	2	T8F	F	B	A	T	1	2	2	RECALEM	7-May-12	3	5088	\$0.00	\$49.38	1	WA	EEC TEST P0301, P0304 MISFIRES CYL #1 AND ANO CHECK FOR CAUSE OF MIL	3					
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E12C	2	T8F	F	B	A	T	1	2	2	RECALEM	7-May-12	4	3476	\$0.00	\$41.85	0	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINEERS CHECK ENGINE LIGHT ON	3					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C	2	T8F	F	B	A	T	1	2	2	RECALEM	28-Apr-12	2	4922	\$0.00	\$0.00	0	TX	TESTED ENGINE LIGHT ON, VERIFIED CONCERN	3					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	2	T8F	F	B	A	T	1	2	2	RECALEM	26-Apr-12	1	17677	\$405.35	\$480.84	11	LA	TESTED SYSTEM, REPLACED CONVERTER AND UR RUNNING BAD, SPUTTER	3					
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	2	T8F	F	B	A	T	1	2	2	RECALEM	13-May-12	2	4522	\$0.00	\$61.51	1	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS TIME, CHECK ENGINE LIGHT ON	3					
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	2	T8F	F	B	A	T	1	2	2	RECALEM	13-May-12	2	4522	\$0.00	\$61.51	1	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS TIME, CHECK ENGINE LIGHT ON	3					
COP	ENGINE	NA	2012	1FFX1E10C	2	T8F	F	B	A	T	1	2	2	RECALEM	7-May-12	2	9666	\$44.65	\$203.96	1	TX	TEST EEC SYSTEM P0301 OK, CUSTOMER STATES THE	3					
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	2	T8F	F	B	A	T	1	2	2	RECALEM	4-May-12	1	867	\$61.70	\$204.59	1	NC	EEC TEST CODE P0302, PERFORMED PINPOINTING DIAG AND REPORT ON CAUSE	3					
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E14C	2	T8F	F	B	A	T	1	2	2	RECALEM	7-May-12	2	849	\$0.00	\$0.00	0	TX	SCAN FOR CODES, PERFORMED P0308 MONITOR FOR NOW, SE CUSTOMER STATES THE	3					
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	2	T8F	F	B	A	T	1	2	2	RECALEM	30-Apr-12	2	3217	\$0.00	\$51.40	1	NS	NONFORM ENGINE, TEST AT THIS TIME, CHECK ENGINE LIGHT ON	3					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	2	T8F	F	B	A	T	1	2	2	5.0GE-212	7-May-12	4	5899	\$263.51	\$469.23	2	NC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME REPAIR FOR CHECK ENGINE	3					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	2	T8F	F	B	A	T	1	2	2	5.0GE-212	8-May-12	1	4957	\$397.71	\$638.78	11	TX	ISS TEST P0308, PERFORMED P0308 MONITOR FOR NOW, SE CUSTOMER STATES THE	3					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E15C	2	T8F	F	B	A	T	1	2	2	5.0GE-212	3-May-12	4	8844	\$405.35	\$498.78	11	TX	VERIFIED CONCERN, FOUND AND REPROGRAMED P C S THAT SET LIGHT IS ON	3					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	2	T8F	F	B	A	T	1	2	2	5.0GE-212	3-May-12	2	4702	\$550.44	\$652.34	2	MO	EEC TEST 212 CAT CONV, FACT HISTORY ID #05507, C/SET VEH C/C ENG LIGHT ON	3					
DIAG - MISFIRE	ENGINE	CECP0914	2012	1FFW1E13C	2	T8F	F	B	A	T	1	2	2	5.0GE-212	3-May-12	1	2188	\$0.00	\$113.49	1	OR	DIAG SCAN CODES TESTED, REPROGRAMED P C S, CUSTOMER STATES CHE	3					
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	2	T8F	F	B	A	T	1	2	2	5.0GE-212	9-May-12	-1	864	\$0.00	\$26.82	0	NS	CHECK ENGINE LIGHT ON, PRODUCTION DATE, ROAD50 CHECK REPORT FOR	3					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	2	T8F	F	B	A	T	1	2	2	5.0GE-212	8-May-12	1	10890	\$397.71	\$417.99	1	NC	CHECK DTC'S, REPROGRAMED PCM AND REPLACE LH CHECK ENGINE LIGHT ON	3					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	2	T8F	F	B	A	T	1	2	2	5.0GE-212	8-May-12	2	8913	\$397.71	\$607.77	11	NC	P0430 LEFT BANK CONVERTER REPAIRS, TESTED GOOD, CHECK FOR AT RISK	3					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	2	T8F	F	B	A	T	1	2	2															

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE ID	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM Binned Function		
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C	T8F	F	14	T	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	RECALEM	9-May-12	2	6589	\$434.31	\$518.10	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE ON		PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C	T8F	F	14	T	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	RECALEM	14-May-12	2	3667	\$293.51	\$390.84	VT	REPLACE TEST P0301 P0300 1Y, REPLACED #1 COIL & ENGINE LIGHT ON	ENG NO CUSTOMER STATES THE		PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C	T8F	F	14	T	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	RECALEM	9-May-12	1	3659	\$413.00	\$468.37	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C	T8F	F	14	T	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	RECALEM	4-May-12	2	2074	\$0.00	\$315.05	AL	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP CAM			PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E12C	T8F	F	14	T	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	RECALEM	11-May-12	2	2134	\$0.00	\$389.48	MS	VERIFY CONCERN OF IVER SPEED CONDITION	ELECTRICAL CONCERN		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E16C	T8F	F	14	T	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	RECALEM	23-Apr-12	3	1781	\$0.00	\$34.83	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH		PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E13C	T8F	F	14	T	28-Feb-12	5-Apr-12	BELL MOTORS, INC.	RECALEM	3-May-12	1	833	\$0.00	\$0.00	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E19C	T8F	F	14	T	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	RECALEM	7-May-12	2	1423	\$0.00	\$27.97	WI	TSB 12 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E16C	T8F	F	14	T	15-Jan-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	RECALEM	9-May-12	2	2172	\$0.00	\$0.00	TX	DIAG ENGINE LIGHT ON, RETRIEVED DTC P03	E25 COIL SERVICE ENGINE		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E11C	T8F	F	14	T	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	RECALEM	11-May-12	1	1685	\$0.00	\$42.05	OK	SELF TEST P0303 CHECK OASIS, FOUND SSM 22222	CHECK ENGINE LIGHT #		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFX1E16C	T8F	F	14	T	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	RECALEM	10-May-12	3	6600	\$0.00	\$27.96	OK	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPRO	CUSTOMER STATES THAT		PT MALFUNCTION	
COIL	ENGINE	CEHC0038	2012	11FFW1E11C	T8F	F	14	T	27-Feb-12	27-Apr-12	SUNNY KING FORD	RECALEM	8-May-12	1	784	\$84.05	\$182.25	AL	TEST EEC ROAD TEST WITH MONITOR	PERFORM	CUST STATES VEHICLE	PT MALFUNCTION	
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E19C	T8F	F	14	T	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	RECALEM	15-May-12	4	11781	\$58.88	\$113.41	WI	VERIFY CONCERN AND WED COIL NOW MISFIRE	CHECK ENGINE LIGHT #		PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E16C	T8F	F	14	T	22-Mar-12	2-Apr-12	BARBLE FORD, INC.	DIAG	14-May-12	2	3430	\$0.00	\$118.18	IN	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TEST MIS		PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E11C	T8F	F	14	T	17-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	DIAG	2-May-12	2	1428	\$0.00	\$15.28	OK	CK ENG LIGHT ON PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH		PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C	T8F	F	14	T	17-Feb-12	5-Mar-12	TERRIBONE FORD	DIAG	15-May-12	3	5633	\$0.00	\$27.97	OK	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS		PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E12C	T8F	F	14	T	28-Feb-12	6-Mar-12	SCOTT FORD	DIAG	24-May-12	3	3947	\$0.00	\$46.50	IN	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST	ON WEAY, W/COIL DOWN		PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E13C	T8F	F	14	T	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	DIAG	9-May-12	1	1579	\$0.00	\$54.25	IN	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AF CYS CR ENG LAMP C		PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	CEHD0008	2012	11FFW1E10C	T8F	F	14	T	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	DIAG	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308 REPAIR BACK PRESSURE	TESTER STATES THE		PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E11C	T8F	F	14	T	27-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	RECALEM	24-Apr-12	2	4844	\$405.35	\$483.30	WI	VERIFY CONCERN LIGHT, BUT THE UPDATE TO T	CHECK ENGINE LIGHT #		PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C	T8F	F	14	T	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	RECALEM	28-Apr-12	3	9844	\$405.35	\$483.30	WI	VERIFY CONCERN EEC TEST P0430, TSB 12 02	CUSTOMER STATES CHE		PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E11C	T8F	F	14	T	11-Jan-12	27-Jan-12	LONGMONT FORD	RECALEM	7-May-12	4	8333	\$405.35	\$503.44	IN	CO	DIAGNOSE P0430 EFFICIENCY BAMP, REPAIR / CONCERN			PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E16C	T8F	F	14	T	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	RECALEM	10-May-12	4	17433	\$397.75	\$488.58	IN	TX	RECALEM / EEC TEST P0430, REPROGRAM PCM	E25 CUSTOMER STATES		PT MALFUNCTION
CAT - P0430	ENGINE	NA	2012	11FFW1E16C	T8F	F	14	T	17-Jan-12	16-Mar-12	DOWNEY FORD LINCOLN	RECALEM	14-May-12	2	6282	\$0.00	\$0.00	OK	SCAN TEST KOEO, REAN TEST NO CODES	CUSTOMER STATES CH		PT MALFUNCTION	
TSB REFLASH	PT C&C	CEGP317	2012	11FFW1E10C	T8F	F	14	T	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	RECALEM	14-May-12	2	6282	\$0.00	\$0.00	OK	VERIFY CONCERN CHECKED OASIS FOUND AND	ENGINE LIGHT ON and its		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFX1E18C	T8F	F	14	T	27-Jan-12	19-Apr-12	DAYTON FORD	RECALEM	14-May-12	1	2588	\$0.00	\$35.20	TX	CHECK DTC CODE PASS AND REPROGRAM THE	TRUCK STATES WHILE A		PT MALFUNCTION	
TSB REFLASH	PT C&C	CEKCG007	2012	11FFW1E17C	T8F	F	14	T	13-Nov-11	19-Apr-12	ALBANY FORD, INC.	RECALEM	14-May-12	2	2621	\$0.00	\$35.20	TX	TEST STATES	CUSTOMER STATES		PT MALFUNCTION	
TSB REFLASH	PT C&C	CEKCG008	2012	11FFW1E17C	T8F	F	14	T	10-Nov-11	4-Apr-12	DON BOHN FORD	RECALEM	14-May-12	2	669	\$0.00	\$36.69	OK	PERFORMED TSB 12 2 10, REPROGRAMMED	PCM, C3 TRUCK IS MISSING ON		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C	T8F	F	14	T	13-Nov-11	24-Feb-12	ROBERTSON FORD SALES, INC.	RECALEM	10-May-12	3	3022	\$0.00	\$36.32	OK	VERIFY ID STUMBLE MISFIRE CONCERN NO DTC	DRIVER REPORTS WHEN		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E16C	T8F	F	14	T	31-Jan-12	6-Mar-12	ALBANY FORD, INC.	RECALEM	14-May-12	2	1829	\$0.00	\$48.65	OK	VERIFY CONCERN KOEO P0111	CHECK ENGINE LIGHT #		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E10C	T8F	F	14	T	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	RECALEM	14-May-12	3	6302	\$0.00	\$32.05	OK	VERIFY CONCERN ENGINE LIGHT BY EEC TEST	KOEO CUST STATES CHECK		PT MALFUNCTION	
TSB REFLASH	PT C&C	CEBFJ004	2012	11FFW1E14C	T8F	F	14	T	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	RECALEM	15-May-12	4	10134	\$0.00	\$39.10	IN	MO 10124 RECALEM - REPROGRAM PCM PER	TSB# CUSTOMER REQUEST T		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E16C	T8F	F	14	T	12-Feb-12	26-Mar-12	ROGEE FORD, INC.	RECALEM	14-May-12	2	2652	\$0.00	\$31.10	OK	CHECKED AND FORKUP TSB 12 2 10	CUST STATES CHECK		PT MALFUNCTION	
COP	ENGINE	CEVBU007	2012	11FFX1E18C	T8F	F	14	T	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	RECALEM	22-May-12	1	1499	\$58.88	\$130.25	IN	TX	VERIFY CONCERN COIL BALANCE ASGM SPM	CUSTOMER STATES VEH		PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E10C	T8F	F	14	T	6-Feb-12	26-Mar-12	LONG-LEWIS FORD INC.	RECALEM	18-May-12	2	6201	\$0.00	\$101.48	IN	AL	KOEO PLUG FAILURE - REPOST, SELF TEST	P0301, E25 STATES CHECK		PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E10C	T8F	F	14	T	12-Feb-12	26-Mar-12	WOODRIDGE FORD LINCOLN LTD.	RECALEM	18-May-12	2	6201	\$0.00	\$101.48	IN	AL	KOEO PLUG FAILURE - REPOST, SELF TEST	P0301, E25 STATES CHECK		PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E10C	T8F	F	14	T	17-Feb-12	22-Feb-12	OZARK FORD LINCOLN	RECALEM	17-May-12	4	7490	\$0.00	\$122.40	IN	MO	KMIDS TEST P0301 RAN CYL POWER BALANCE	PERFORM CUSTOMER STATES THA		PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E11C	T8F	F	14	T	4-Apr-12	19-May-12	SCIENCE FORD, INC.	RECALEM	10-May-12	3	4975	\$302.10	\$700.08	OK	EEC DIAG DTC P0303 (E25) BP 9996 CO	CUSTOMER STATES THE		PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E15C	T8F	F	14	T	8-Feb-12	7-Mar-12	MIKE REYNOLDS FORD LINCOLN	RECALEM	17-May-12	3	8822	\$0.00	\$148.81	OK	VERIFY CONCERN ON ENGINE IS STILL PRESENT	PERFORM CUST STATES CHECK		PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E16C	T8F	F	14	T	12-Feb-12	2-Apr-12	CHAPARRAL FORD, INC.	RECALEM	17-May-12	3	8082	\$0.00	\$121.98	TX	CKED OUT OK ENGINE, NO MISFIRE DETECTE	E25 OK ENG LIGHT CAM		PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFX1E18C	T8F	F	14	T	9-Mar-12	2-Apr-12	LAKEWOOD FORD	RECALEM	17-May-12	2	5986	\$0.00	\$39.03	OK	PERFORMED CHECK TEST ON OTHER THAN THAT	A CUSTOMER REPORTS W		PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E11C	T8F	F	14	T	12-Feb-12	4-Mar-12	TOMMIE VAUGHN MOTORS, INC.	RECALEM	18-May-12	1	989	\$397.71	\$688.27	IN	TX	VERIFY CONCERN EEC REPROGRAMED PCM	ON CK ENGINE LIGHT ON		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	T8F	F	14	T	3-Mar-12	23-Mar-12	PREMIER FORD LINCOLN	RECALEM	18-May-12	2	5867	\$405.35	\$487.30	IN	MS	CHECK EEC, CONTACT FOR TECH HOT LINE	WAS DIAGNOSE DRIVEABILITY		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C	T8F	F	14	T	11-Dec-11	14-Feb-12	LAFAYETTE FORD LINCOLN	RECALEM	18-May-12	4	2721	\$405.35	\$488.48	IN	NC	PERFORM DIAG CODES P0306 P0308 P0430	REF CK ENGINE LITE ON, IDLE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFX1E13C	T8F	F	14	T	19-Jan-12	15-Feb-12	ROOMAN FORD SALES	RECALEM	26-Apr-12	1	5064	\$0.00	\$513.83	IN	MA	TESTED FOR CODES AND FOR APPY WITH ENGINE	CHECK ENGINE LIGHT #		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E16C	T8F	F	14	T	22-Dec-11	9-Jan-12	VAN BORTREL FORD, INC.	RECALEM	18-May-12	5	10358	\$432.88	\$514.25	IN	NY	DIAG LEFT BANK CONVERTER IS FAILING REFER	YELLOW CHECK ENGINE		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E12C	T8F	F	14	T	18-Nov-11	30-Nov-11	WHITE FORD LINCOLN, L.L.C.	RECALEM	14-May-12	6	11238	\$397.71	\$472.21	IN	LA	VERIFY IDS TEST, CODES P0301, P0430, CK	OASIS CHECK ENGINE LIGHT IS ON		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E13C	T8F	F	14	T	26-Jan-12	1-Mar-12	AMERICAN FORD	RECALEM	8-May-12	3	6726	\$405.35	\$482.90	IN	MT	VERIFY CONCERN, CHECK FOR CODES (P0430)	F03 C CHECK ENGINE LITE		PT MALFUNCTION
DIAG - P0430	EXHAUST	NA	2012	11FFW1E13C	T8F	F	14	T	13-Nov-11	14-Dec-11	CLASSIC FORD	RECALEM	14-May-12	2	6045	\$0.00	\$34.30	OK	REPROGRAMMED PCM	CHECK ENGINE LIGHT #		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E13C	T8F	F	14	T	23-Nov-11	23-Mar-12	MAHONE AUTO SERV (1985) LTD.	RECALEM	15-May-12	2	5354	\$0.00	\$26.80	OK	RECALEM LO 120210A	NO DTC'S DURING ENGINE PERFORMA		PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C	T8F	F	14	T	27-Jan-12	27-Apr-12	CLAREVILLE FORD SALES LIMITED	RECALEM	14-May-12	1	2043	\$0.00	\$2						

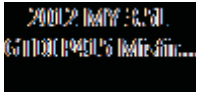
2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB #	GR	PART NUMBER BASE	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	REP	SPN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	CD	CC	CLAIM BINNED FUNCTION									
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSC	Tf6	F	B	A	T	K	T	C	3	AF	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	#	RECALEM	#	31-May-12	2	#	6231	\$293.51	\$372.65	13	CA	NS	#	IDS TESTED AND RETRIEVED DTC P0430. PERFORM ADVIS ON VEH NMISSING. #	A	30	JA	V49	F	0	GOOD FUEL ECONOMY	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSC	Tf6	F	B	A	T	K	T	C	3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	#	RECALEM	#	4-Jun-12	3	#	3968	\$287.07	\$381.90	13	CA	QC	#	T547 VER. DTC P0300 D01 INTERCHANGER LES COE23. VERIFY LA LUMIERE #	A	30	JA	V28	F	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4G	Tf6	F	B	A	T	K	T	C	3	AF	16-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	#	8K775	#	5-Jun-12	3	#	3778	\$0.00	\$48.24	1	CA	WI	#	EEC TESTED NO CODES. FOUND LATER CALIBRA ON COLD START TRUCK #	S	0	0	0	0	0	0	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C	Tf6	F	B	A	T	K	T	C	3	AF	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD.	#	8K775	#	7-Jun-12	2	#	2576	\$0.00	\$57.22	13	CA	AB	#	VERIFIED CK ENF LITE IS ON IDS TEST P0300 0305 CONCERN FOR CK ENF LITE #	A	30	JA	V29	F	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	Tf6	F	B	A	T	K	T	C	3	AF	6-Feb-12	27-Feb-12	LAMOUREUX FORD, INC	#	RECALEM	#	4-Jun-12	4	#	7653	\$0.00	\$35.02	0	CA	MA	#	SELF TESTED AND RECEIVED P0300 RANDOM MISFIRE CUSTOMER STATES VEHICLE #	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET1G	Tf6	F	B	A	T	K	T	C	3	AF	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY, INC	#	RECALEM	#	5-Jun-12	3	#	8400	\$0.00	\$32.22	0	CA	OH	#	EEC TEST MISFIRE CODES P0304 P0305 P0306 RUN WHEN ACCELL TURBOS #	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	Tf6	F	B	A	T	K	T	C	3	AF	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	#	RECALEM	#	5-Jun-12	3	#	3429	\$0.00	\$31.65	0	CA	NS	#	CHECKED AND TESTED WITH IDS RETRIEVED CODE WHILE PICKING UP SPEE #	A	30	JA	V44	F	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C	Tf6	F	B	A	T	K	T	C	3	AF	29-Mar-12	16-May-12	TURNPIKE FORD OF HUNTINGTON	#	RECALEM	#	1-Jun-12	1	#	1251	\$0.00	\$0.00	0	CA	WV	#	0904 12 2 10 22225	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET5G	Tf6	F	B	A	T	K	T	C	3	AF	15-Mar-12	5-Apr-12	HILLSBORO FORD, INC.	#	RECALEM	#	4-Jun-12	3	#	4027	\$0.00	\$33.77	0	CA	NH	#	PERFORMED SELF TEST COOLERATION IF YOU HAD CUSTOMER STATES GOOD #	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET5C	Tf6	F	B	A	T	K	T	C	3	AF	15-May-12	30-May-12	DEAN ABOURD FORD, INC.	#	RECALEM	#	1-Jun-12	1	#	693	\$0.00	\$34.54	0	CA	MI	#	HOOKEED UP IDS AND HAD CODES FOR P0304 P0303 CUSTOMER STATES THAT #	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C	Tf6	F	B	A	T	K	T	C	3	AF	28-Oct-11	17-Apr-12	PRESTIGE FORD, INC.	#	RECALEM	#	18-May-12	2	#	2312	\$0.00	\$33.25	0	CA	FL	#	PERFORM EEC TEST NO DTC CHECK MODE & NO CUSTOMER STATES ON #	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C	Tf6	F	B	A	T	K	T	C	3	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	#	RECALEM	#	6-Jun-12	1	#	724	\$0.00	\$48.83	0	CA	AB	#	VERIFIED CHECK ENGINE SSM 22225 AND REFER GAS ENGINE MECHANIC #	A	30	JA	V29	F	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	Tf6	F	B	A	T	K	T	C	3	AF	28-Feb-12	30-Mar-12	BULLER FORD, INC.	#	5.0OE-212	#	5-Jun-12	3	#	3324	\$405.17	\$507.85	1	CA	NJ	#	PERFORMED TSB 12 06 04. REPLACED CATALYTIC CUSTOMER STATES CHE #	S	0	0	0	0	0	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4G	Tf6	F	B	A	T	K	T	C	3	AF	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	#	5.0OE-212	#	1-Jun-12	3	#	4468	\$300.83	\$420.21	1	CA	NC	#	VERIFIED CONCERN ON 12 OK HFS HF10 PERFORMER CK ENGINE LIGHT ON #	S	0	0	0	0	0	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1G	Tf6	F	B	A	T	K	T	C	3	AF	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH, INC.	#	RECALEM	#	11-May-12	5	#	10157	\$397.71	\$440.76	1	CA	NE	#	PULLED CODE P0300 WHEN K2 CAK THE CK ENGINE LIGHT #	S	0	0	0	0	0	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET0C	Tf6	F	B	A	T	K	T	C	3	AF	12-Dec-11	22-Dec-11	CURRIE MOTORS FRANKFORT INC	#	RECALEM	#	1-Jun-12	6	#	13608	\$322.11	\$425.25	1	CA	IL	#	IDS TEST P0430. REPLACE LEFT CONVERTER AND CUST STATES CHECK EN #	S	0	0	0	0	0	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET8C	Tf6	F	B	A	T	K	T	C	3	AF	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD	#	RECALEM	#	9-Jun-12	5	#	8991	\$293.51	\$386.55	12	CA	ON	#	PERFORMED TSB 12 2 10 REPALCED LEFT HAND CHECK AND REPORT ON #	A	30	JA	V29	F	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXG	Tf6	F	B	A	T	K	T	C	3	AF	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	#	8K775	#	8-Jun-12	1	#	539	\$0.00	\$42.77	1	CA	FL	#	VERIFIED CONCERN FOR ORDERED CS VEHICLE IS RUNNING #	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	Tf6	F	B	A	T	K	T	C	3	AF	22-Feb-12	11-May-12	HALL FORD LINCOLN	#	RECALEM	#	4-Jun-12	1	#	3832	\$0.00	\$0.00	0	CA	VA	#	DIAG CEL P0300 P0304 P0305 P0306 CHECK OASIS CUST STATES THAT CHE #	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	Tf6	F	B	A	T	K	T	C	3	AF	7-Feb-12	11-May-12	RAPID FORD	#	RECALEM	#	24-May-12	-1	#	231	\$0.00	\$34.85	0	CA	MN	#	CHECK WITH IDS. FOUND CODE OF P0430. CHECK COMPLAINT. CHECK EN #	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C	Tf6	F	B	A	T	K	T	C	3	AF	24-Feb-12	3-Apr-12	JIM HANSEN'S GATEWAY FORD LINCOLN	#	RECALEM	#	6-Jun-12	3	#	3978	\$0.00	\$48.52	0	CA	AB	#	1920 PLUGGED IN IDS PULLED CODES FOR MISFIRE CHECK AND ADVISE ON #	A	30	JA	V40	F	0	PT C&C	
COP	ENGINE	CEU0011	2012	1FTFW1ET0C	Tf6	F	B	A	T	K	T	C	3	AF	9-Jan-12	21-Feb-12	SPIKES MOTOR COMPANY, INC.	#	12029	#	21-May-12	4	#	4081	\$88.88	\$261.81	2	CA	TX	#	CHECKED CONCERN FOR CYLINDER 6 SHORTED 8 CUSTOMER STATES CHE #	S	0	0	0	0	0	0	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C	Tf6	F	B	A	T	K	T	C	3	AF	13-Jan-12	30-Jan-12	LAUREL FORD SALES (2009) LTD	#	12029	#	4-Jun-12	5	#	12274	\$66.99	\$227.82	2	CA	SK	#	CHECK ENGINE LIGHT ON 10	A	30	JA	V41	F	0	PT C&C	
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1ET1G	Tf6	F	B	A	T	K	T	C	3	AF	16-Feb-12	3-Mar-12	JURILEE FORD SALES (1983) LTD	#	DIAG	#	8-May-12	3	#	2955	\$0.00	\$51.09	1	CA	SK	#	EEC TEST P0304, P0305, P0306 CHECK PCM CALIBRATION SURGES ON #	A	30	JA	V44	F	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C	Tf6	F	B	A	T	K	T	C	3	AF	26-Apr-12	24-May-12	FORMO MOTORS LTD.	#	DIAG	#	8-Jun-12	1	#	790	\$0.00	\$68.18	1	CA	MB	#	PERFORMED IDS CHECK OUT OF TOWN. NO PAID CHECK ENGINE WARNIN #	A	30	JA	V28	F	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET8C	Tf6	F	B	A	T	K	T	C	3	AF	5-Jan-12	24-Feb-12	POIRIER FORD INC.	#	5.0OE-212	#	28-May-12	4	#	8923	\$288.97	\$376.44	1	CA	QC	#	VERIFY TEMON CHECK POUR P2138 -> VERIFY ENGINE LIGHT ON #	S	0	0	0	0	0	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4G	Tf6	F	B	A	T	K	T	C	3	AF	26-Mar-12	30-Apr-12	DAHL FORD DAVENPORT INC	#	5.0OE-212	#	6-Jun-12	2	#	4956	\$292.99	\$375.52	1	CA	IA	#	VERIFY CONCERN. PERFORM TESTING. REPLACE CHECK ENGINE LIGHT ON #	S	0	0	0	0	0	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETXC	Tf6	F	B	A	T	K	T	C	3	AF	15-Nov-11	26-Jan-12	FAMILY FORD LINCOLN	#	5.0OE-212	#	6-Jun-12	5	#	5487	\$316.39	\$393.60	1	CA	OH	#	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6 CUSTOMER STATES THE #	S	0	0	0	0	0	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	Tf6	F	B	A	T	K	T	C	3	AF	5-Dec-11	27-Jan-12	R. D. SAWYER MOTOR CO., INC	#	RECALEM	#	4-Jun-12	5	#	3940	\$292.99	\$369.92	1	CA	NC	#	VERIFIED CUSTOMER CONCERN. CHECK ENGINE LIGHT ON #	S	0	0	0	0	0	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEG5092	2012	1FTFW1ET1G	Tf6	F	B	A	T	K	T	C	3	AF	9-Feb-12	24-Mar-12	DIXON FORD LINCOLN, LLC	#	RECALEM	#	7-May-12	2	#	4395	\$436.31	\$518.13	1	CA	IL	#	PERFORM CHECK ENGINE I) HOTLINE APPROVED CUST STATES CHECK EN #	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	Tf6	F	B	A	T	K	T	C	3	AF	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	#	8K775	#	11-Jun-12	3	#	3557	\$0.00	\$53.59	1	CA	AB	#	EEC CHECKED AND RETRIEVED DTC P0300.P0304. CHECK ENGINE LITE ON #	A	30	JA	V28	F	0	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	Tf6	F	B	A	T	K	T	C	3	AF	1-Apr-12	30-Apr-12	EIDE FORD LINCOLN	#	8K775	#	11-Jun-12	2	#	4242	\$0.00	\$43.21	1	CA	ND	#	4242 PERFORMED SELF TESTED NO CODES CUSTOMER STATES CHE #	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4G	Tf6	F	B	A	T	K	T	C	3	AF	15-Jan-12	27-Feb-12	BOJ JOHN'S FORD	#	8K775	#	6-Jun-12	4	#	4988	\$0.00	\$35.15	1	CA	NE	#	BROUGHT IN, SCANNED PCM FOR STORED FAULT SLIGHT STUMBLE ON HA #	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1G	Tf6	F	B	A	T	K	T	C	3	AF	6-Dec-11	26-Dec-11	KEN WILSON FORD INC	#	8K775	#	9-Jun-12	6	#	10481	\$0.00	\$39.72	1	CA	NC	#	DIAG. KOEO P0305. NO MISFIRE ON TEST D RIVE CS CHECK ENGINE LIGHT #	S	0	0	0	0	0	0	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C	Tf6	F	B	A	T	K	T	C	3	AF	3-Dec-11																								

From: Steslicki, Michael (M.E.)
Sent: Wednesday, June 13, 2012 8:45 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dodds, Jordan (J.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/13/12)

Twenty-two new claims today

- (17) TSB Reflash
- (2) Diag - Misfire
- (1) COP
- (1) Spark Plug
- (1) Catalytic Converter

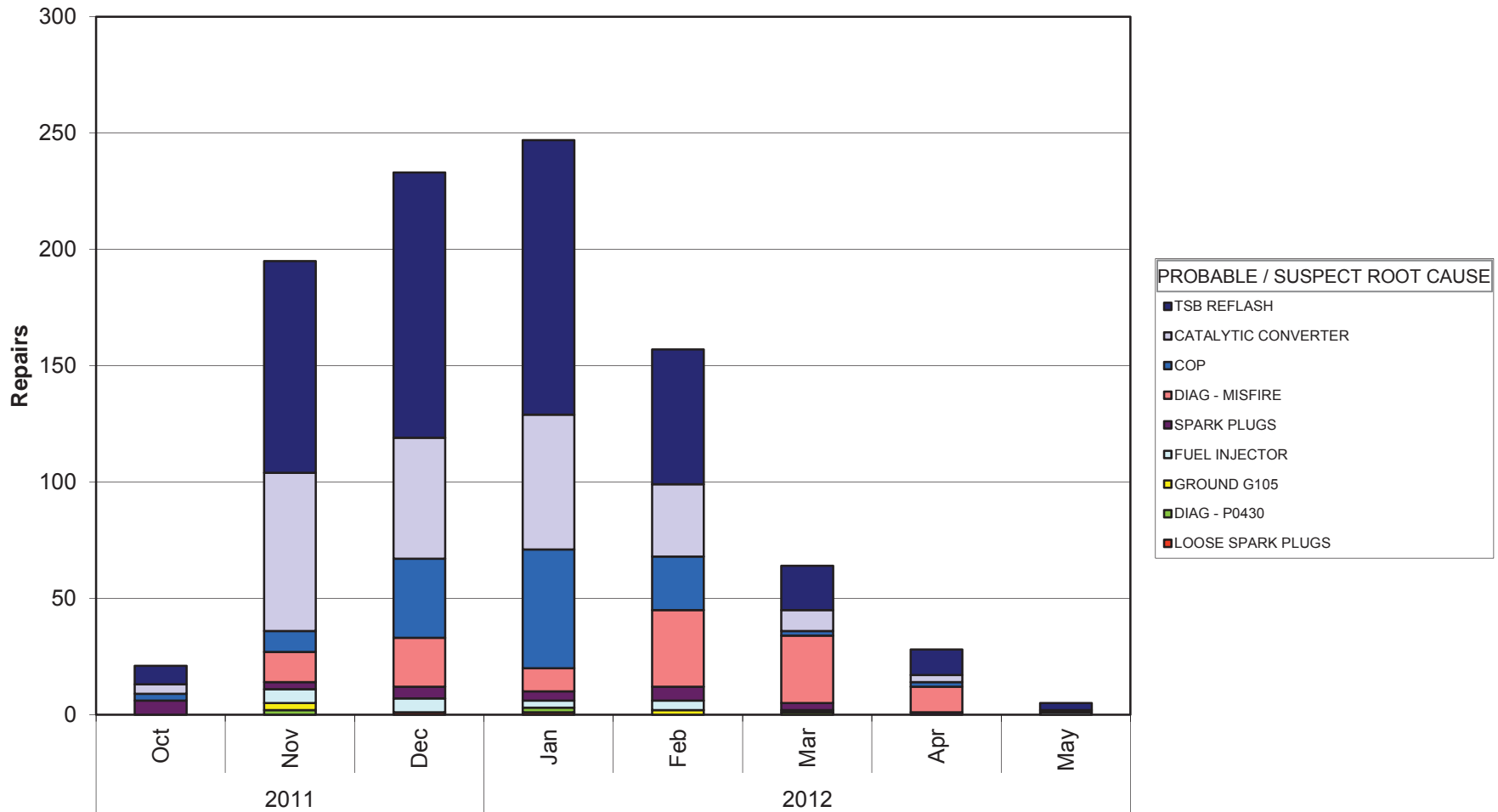


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/12/12



Years	PROD DATE
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Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	3
	6	5
	3	4
	4	6
	1	3
		1
	1	
	21	28

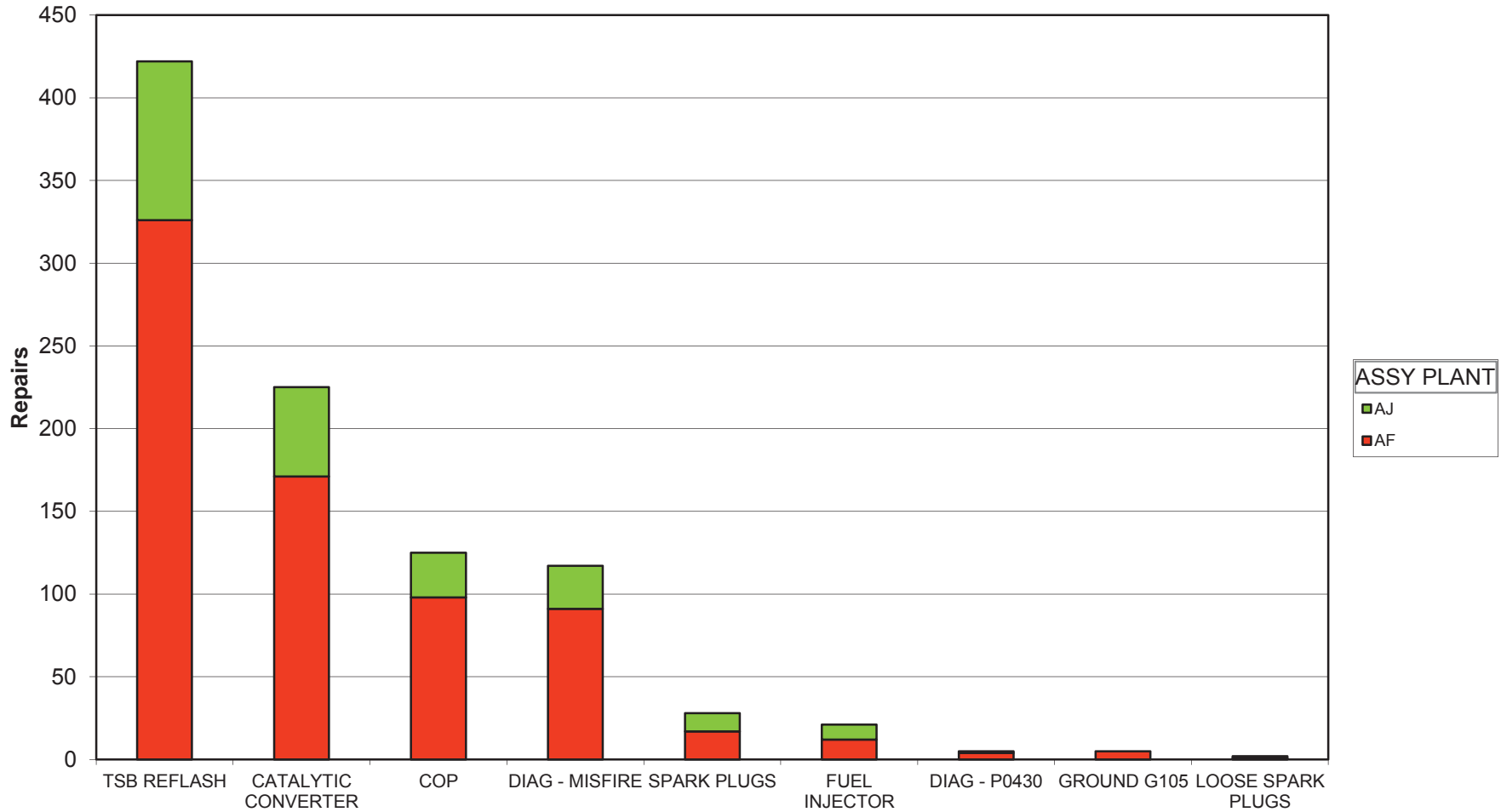
DIAG - MISFIRE	COP	
		3
	13	9
	21	34
	10	51
	33	23
	29	2
	11	2
		1
	117	125

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	4	8
	68	91
	52	114
	58	118
	31	58
	9	19
	3	11
		3
	225	422
		950

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/12/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	326	96	422
CATALYTIC CONVERTER	171	54	225
COP	98	27	125
DIAG - MISFIRE	91	26	117
SPARK PLUGS	17	11	28
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	725	225	950

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YTE	WIN	VEHICLE LINE	ENGINE	CHASSIS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM ID	CLAIM BINNED FUNCTION
COP	ENGINE	BLTD0003	2012	1FFWV1C3	TFF	F	A	T	11-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	0	929	\$63.09	\$116.81	GA	EEC TEST PID MONITOR TEST REPLACED CK ENGINE SPC MISS DRIVE			V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	A	T	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#1209	29-Nov-11	0	20	\$0.25	\$63.22	GA	EEC TEST FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG			V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	A	T	24-Oct-11			FUTURE FORD OF CLOVIS	#12465	22-Dec-11	-1	28	\$10.38	\$159.03	CA	EEC TEST P0300, POWERED PLUGS AND ROAD			V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4C	TFF	F	A	T	25-Oct-11			HILLER FORD INC	#12405	6-Dec-11	-1	10	\$5.17	\$42.48	WI	VERIFIED CONCERN, PEGS CC 42			V52	PT C&C
GROUND G105	ENGINE	N/A	2012	1FFWV1E3C	TFF	F	A	T	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#12029	28-Nov-11	1	148	\$80.00	\$89.19	AB	239 VERIFIED CONCERN, P00			A61	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	A	T	8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#12465	18-Dec-11	1	519	\$0.00	\$74.80	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER			V52	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	A	T	10-Nov-11			ALL STAR FORD	#1209	22-Dec-11	-1	272	\$0.00	\$79.35	WI	DID NOT DUPL ON RD TSD AND REINST IN FLOW			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	TFF	F	A	T	11-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#1209	28-Dec-11	1	418	\$240.12	\$453.16	ON	873 ROADTESTED & VERIFIED CONCERN, PCN SOFTWARE			A60	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E4C	TFF	F	A	T	8-Dec-11	23-Dec-11		DUNGAN FORD LINCOLN	#1209	30-Dec-11	1	1961	\$520.44	\$737.92	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CHECK			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	TFF	F	A	T	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#1209	20-Dec-11	1	730	\$426.12	\$562.96	IL	EEC TEST P0430 MONITORED PDS, REPLACED BA			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFWV1E8C	TFF	F	A	T	6-Nov-11			LILLISTON FORD, INC.	#1209	11-Dec-11	-1	12	\$522.25	\$698.95	NJ	EEC TEST FOR CODES, IEMBLE AND ROADTEST			V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E2C	TFF	F	A	T	27-Nov-11			HALLMARK FORD SALES LIMITED	#1209	4-Jan-12	-1	135	\$4.88	\$179.42	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TE			V41	PT C&C
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFWV1E4C	TFF	F	A	T	18-Nov-11	18-Dec-11		SCOTT PETERSON MOTORS INC	#1209	19-Dec-11	-1	12	\$268.55	\$746.16	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFWV1E7C	TFF	F	A	T	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#1209	3-Jan-12	1	790	\$405.35	\$509.26	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO			V29	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E6C	TFF	F	A	T	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#1209	4-Jan-12	-1	522	\$161.77	\$409.11	WA	ISS SET UP EEC TEST ITEM TESTED COILS & F			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	TFF	F	A	T	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#1209	21-Jan-12	1	244	\$397.71	\$504.17	MI	EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST			V29	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	A	T	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#1209	11-Jan-12	1	1184	\$0.00	\$24.00	MI	INSTANT FUEL ECONOMY TEST, CHECK TEST CO			V40	GOOD FUEL ECONOMY
COP	ENGINE	N/A	2012	1FFWV1E4C	TFF	F	A	T	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD.	#1209	10-Jan-12	-1	124	\$180.97	\$241.25	NS	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA			V41	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E5C	TFF	F	A	T	7-Nov-11			CAM CLARK FORD SALES LTD.	#1209	12-Jan-12	-1	3	\$9.71	\$225.54	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH			A62	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E2C	TFF	F	A	T	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS	#1209	7-Jan-12	1	1301	\$143.80	\$511.81	SD	PERFORM IDS QUICK TEST, WET AROUND THE			V29	FUEL FILL & DEL
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6C	TFF	F	A	T	25-Oct-11			MARK MATTHEW FORD, INC.	#1209	18-Jan-12	-1	35	\$5.17	\$49.04	MI	VERIFIED CONCERN, P0301, PINPOINT MONIT			V29	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E1C	TFF	F	A	T	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#1209	13-Jan-12	1	250	\$84.05	\$255.21	MI	TEST EEC COM P0316 PFE ENGINE FOR CYLINDR			V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4C	TFF	F	A	T	6-Jan-12			BARRIE FORD	#1209	12-Jan-12	-1	6	\$90.19	\$253.50	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN			A61	PT C&C
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFWV1E0C	TFF	F	A	T	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#1209	19-Jan-12	1	1084	\$397.71	\$495.78	MI	VERIFIED CONCERN, EEC TEST P0430, PINPOINT			V29	PT C&C
ENGINE	ENGINE	CANA0002	2012	1FFWV1E2C	TFF	F	A	T	28-Oct-11	27-Dec-11		RON DURRANT FORD	#1209	13-Jan-12	1	1238	\$128.10	\$310.87	CA	1296 CUST STATES VIB ON ACCEL CYLINDR IS			V29	PT C&C
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFWV1E7C	TFF	F	A	T	14-Dec-11			YAKOVLEV FORD, INC.	#1209	13-Jan-12	1	791	\$209.75	\$522.30	MI	PRELAP INJECTOR, 184 INJECTOR, WAS INJECT			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E3C	TFF	F	A	T	10-Nov-11			OTIS FORD, INC.	#1209	16-Jan-12	-1	458	\$444.30	\$571.46	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E8C	TFF	F	A	T	2-Dec-11	12-Dec-11		HINES PARK FORD, INC.	#1209	16-Jan-12	2	2878	\$407.88	\$695.35	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN			V29	PT C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFWV1E0C	TFF	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	16-Jan-12	1	1050	\$80.00	\$226.69	MD	ROAD TEST CANNOT VEH & CHECKED A FUEL			V52	PT C&C
ENGINE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	A	T	18-Nov-11	30-Nov-11		AUTOWAY FORD AND LINCOLN	#1209	23-Jan-12	2	2577	\$152.94	\$259.78	MI	ROAD TESTED VEHICLE, SPARE PERFORMED CO			V50	PT C&C
FUEL INJECTOR	ENGINE	CAGW0003	2012	1FFWV1E8C	TFF	F	A	T	1-Dec-11	3-Jan-12		ALTON BRADLEY FORD	#1209	24-Jan-12	1	2807	\$0.00	\$50.23	MI	VEHRY IDS TEST, TEST OK			V52	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	A	T	1-Dec-11	12-Jan-12		KEN WILSON FORD INC	#1209	16-Jan-12	2	2215	\$21.08	\$136.24	MI	IDS TEST, PASS CODES AND CUSTOMER TO PER			V52	PT C&C
DIAG- MISFIRE	ENGINE	CAPA0009	2012	1FFWV1E7C	TFF	F	A	T	13-Jan-11			ULMANN MOTOR, INC.	#1209	23-Jan-12	1	592	\$51.70	\$78.54	MI	TRUCK MISSING SPARK PLUG SWAP			V52	PT C&C
COP	ENGINE	CACQ0001	2012	1FFWV1E9C	TFF	F	A	T	9-Dec-11	29-Dec-11		BENNETT-DUNLOP FORD (1993) LTD	#1209	23-Jan-12	1	343	\$60.20	\$156.26	MI	553 90 EEC TEST CODE, P2810 PREINST PINPO			V41	PT C&C
FUEL INJECTOR	ENGINE	CAMU0002	2012	1FFWV1E7C	TFF	F	A	T	9-Dec-11			EAGLE COUNTRY FORD	#1209	13-Jan-12	-1	436	\$263.54	\$558.29	MI	VERIFIED CONCERN, P0301, PINPOINT MONIT			V29	FUEL FILL & DEL
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E7C	TFF	F	A	T	13-Jan-12			YAKOVLEV FORD, INC.	#1209	23-Jan-12	1	592	\$51.70	\$78.54	MI	LIGHT NOT ON AT START, CHECK ENGINE LI			V29	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E3C	TFF	F	A	T	18-Dec-11	19-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#1209	23-Jan-12	2	1286	\$0.00	\$91.85	ON	EEC TEST, NO CODES, FOLLOW SYMPTOM CHART			A61	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	A	T	28-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#1209	30-Jan-12	2	1011	\$0.00	\$20.51	MI	IDS TEST, NO CODES, ROAD TEST UNABLE TO			V29	PT C&C
DIAG- MISFIRE	ENGINE	CAQA0024	2012	1FFWV1E0C	TFF	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	19-Jan-12	1	1050	\$80.00	\$226.69	MD	ROAD TEST CANNOT VEH & CHECKED A FUEL			V52	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E4C	TFF	F	A	T	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#1209	26-Jan-12	1	2197	\$0.00	\$59.84	MI	IDS TEST RETRIEVED DTLS AND NEEDED TO			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CADP0002	2012	1FFWV1E6C	TFF	F	A	T	11-Dec-11	25-Jan-12		NELSON FORD, INC.	#1209	26-Jan-12	1	581	\$410.74	\$558.96	MI	VERIFY CEL IS ON VISUAL/DIAG RESULTS, RE			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6C	TFF	F	A	T	19-Dec-11	23-Dec-11		DEAN SELLERS INC	#1209	30-Jan-12	2	3889	\$397.71	\$523.12	MI	TEST EEC (KOER PASS) CODE BPN TEST MILE			V29	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E4C	TFF	F	A	T	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#1209	1-Feb-12	1	52	\$111.37	\$442.90	AB	VERIFIED CONCERN OF FROM OTHER CYLINDER			A61	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	A </tr																	

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	CH	VEHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	CD	CL	CD	CL	CD	CLAIM BINNED FUNCTION
COP	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	3-Jan-12	25-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	CA	TEST EEC CODE P0305D7V JES YES JB9 NO JB11	CUSTOMER STATES CHE	#12029	CA	CA	CA	CA	PT C&C	
COP	ENGINE	NA	2012	1	TFFW1E7C2	TFF	F	B	A	T	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	17-Feb-12	0	10	\$64.05	\$179.26	TX	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	#12029	TX	TX	TX	TX	TX	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES I	#12465	24-Feb-12	1	248	\$55.29	\$210.46	CA	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	#12465	CA	CA	CA	CA	CA	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1	TFFX1E14C	TFF	F	B	A	T	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	CA	CA	IDS EEC TEST P0303P03 STEE SYSTEM PASS	INSPECT AND ADVISE FC	#12465	CA	CA	CA	CA	CA	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1	TFFW1E7C2	TFF	F	B	A	T	30-Jan-12	14-Feb-12	EVERY FORD	#12029	28-Feb-12	1	781	\$80.00	\$91.68	TX	TX	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
COP	ENGINE	NA	2012	1	TFFW1E7C4	TFF	F	B	A	T	10-Jan-12	11-Feb-12	HILLOREST FORD LINCOLN	#12029	27-Feb-12	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT EEC CYLINDER NUMBER	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C2	TFF	F	B	A	T	1-Dec-11	15-Jan-12	ALMA FORD INC.	#12029	23-Feb-12	2	2858	\$66.99	\$195.38	TX	TX	QUICK TEST P0303, PIN#28	LUMBER CHECK ENGINE	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	15-Dec-11	14-Jan-12	CATALYER FORD LINCOLN	#12029	14-Feb-12	2	1560	\$63.82	\$93.75	VA	VA	FOUND W/AL DRIVING IN G TO A FUR FOR THIS	CUSTOMER STATES CHE	#12029	VA	VA	VA	VA	VA	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1	TFFW1E7C2	TFF	F	B	A	T	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	01-Feb-12	1	503	\$58.88	\$199.24	TX	TX	PERFORMED EEC TEST DATA LOGGER DCL DISPLAY	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C2	TFF	F	B	A	T	23-Nov-11	28-Dec-11	SUNSET AUTO CO INC	#12029	17-Jan-12	1	2819	\$80.00	\$215.26	TX	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C2	TFF	F	B	A	T	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	17-Jan-12	2	2650	\$201.04	\$519.83	TX	TX	CHECK FOR MIL ON AND ERM NO FIX AVAILABLE	CHECK & REPORT CHECK	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C2	TFF	F	B	A	T	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	TX	TX	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
COP	ENGINE	NA	2012	1	TFFW1E7C2	TFF	F	B	A	T	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC.	#12029	5-Mar-12	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SPARK LIGHT CAME ON AND	#12029	TX	TX	TX	TX	TX	PT C&C
COP	ENGINE	NA	2012	1	TFFX1E16C	TFF	F	B	A	T	18-Nov-11	13-Dec-11	ERWIN MOTORS INC.	#12029	4-Mar-12	3	4399	\$117.77	\$329.40	TX	TX	COOLERS COMPRESSION T/PK COIL TEST OK	COND UP IN LIGHT FLU AND	#12029	TX	TX	TX	TX	TX	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1	TFFW1E7C2	TFF	F	B	A	T	3-Jan-12	25-Jan-12	DIETHL FORD	#12029	5-Mar-12	2	879	\$5.79	\$98.17	TX	TX	W/AL TEST DRIVE VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	5-Nov-11	18-Jan-12	HUNT FORD INC.	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	TX	TX	RAN SYSTEMS TEST CODE P0430 REPROGRAM PGM	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
COP	ENGINE	NA	2012	1	TFFW1E7C4	TFF	F	B	A	T	4-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2-Mar-12	1	852	\$64.05	\$203.78	TX	TX	ENGINE LIGHT CAME ON NO COOL AND SPARK	CHECK ENGINE LIGHT ON	#12029	TX	TX	TX	TX	TX	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	TX	ROAD TESTED AND DIAGN. KFC FUEL FOR E8	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	23-Nov-11	14-Feb-12	MCCLEARY FORD	#12029	8-Mar-12	1	2894	\$58.88	\$165.09	TX	TX	IDS TEST DTC P0306 POWER BALANCE REPLACED	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
COP	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	23-Nov-11	28-Dec-11	HOUSTON FORD INC.	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	TX	TX	IDS TEST INDICATES MIST. MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFX1E14C	TFF	F	B	A	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	5174	\$282.57	\$354.59	TX	TX	B3001 CONVERTER TESTS AND RE TESTED ALL	CRIME DOME SPKRS KE	#12029	TX	TX	TX	TX	TX	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	28-Oct-11	23-Mar-12	COLUMBINE FORD INC.	#12029	6-Mar-12	1	665	\$58.88	\$140.83	TX	TX	IDS TEST INDICATES MIST. MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	15-Jan-12	16-Feb-12	JACK DEMMER FORD INC.	#12465	13-Mar-12	2	3385	\$5.17	\$121.99	TX	TX	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	#12465	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFX1E13C	TFF	F	B	A	T	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1883	\$405.35	\$620.35	TX	TX	TESTED AND FOUND CONVERTOR. CLEARED CH	MISSE ROUNDS PUGH	#12029	TX	TX	TX	TX	TX	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1	TFFX1E14C	TFF	F	B	A	T	24-Nov-11	10-Feb-12	DAN WIELBOLD FORD	#12029	15-Mar-12	1	151	\$64.05	\$174.54	TX	TX	LIGHT NOT ON DTC P0308 IN SHOP. CUSTOMER	STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1	TFFX1E14C	TFF	F	B	A	T	24-Nov-11	10-Feb-12	CHARLES GABUS FORD	#12029	7-Mar-12	-1	34	\$319.11	\$928.44	TX	TX	RETRIEVED CODE P0304 EM TEST AND INJECTOR	NEW CARS STATES THAT	#12029	TX	TX	TX	TX	TX	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	22-Oct-11	10-Feb-12	LITRA FORD LINCOLN OF BOISE	#12029	16-Mar-12	-1	19	\$5.17	\$78.84	TX	TX	IDS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATE	#12029	TX	TX	TX	TX	TX	PT MALFUNCTION
COP	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	17-Feb-12	7-Mar-12	BOB RINGOLD FORD LINCOLN	#12029	15-Mar-12	1	405	\$205.00	\$250.00	TX	TX	STARTED VEHICLE. NO MISFIRE WHEN	DRIVING	#12029	TX	TX	TX	TX	TX	PT C&C
COP	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	17-Feb-12	7-Mar-12	KENTWOOD FORD SALES, INC.	#12029	19-Mar-12	1	507	\$61.70	\$163.38	TX	TX	HOOK UP IDS BOE P0303 REPROD TEST NO I	SEE PREVIOUS HISTORY	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#12029	15-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	PN 8212 CODE 42 LEFT P0430 RAN OASIS	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	17-Feb-12	3-Mar-12	EXCEL MOTOR LP	#12029	15-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	FRANK CAT BROKEN. RAN OASIS. CUSTOMER	STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
COP	ENGINE	NA	2012	1	TFFW1E7C2	TFF	F	B	A	T	21-Dec-11	19-Jan-12	BOBBY FORD, INC.	#12029	20-Mar-12	3	4934	\$58.88	\$116.98	TX	TX	CUSTOMER COMPLAINT. COMPLAINT CODE	C3 CHECK ENGINE LIGHT	#12029	TX	TX	TX	TX	TX	PT C&C
COP	ENGINE	NA	2012	1	TFFW1E7C4	TFF	F	B	A	T	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12029	19-Mar-12	1	855	\$64.05	\$138.50	TX	TX	REPLACED BURNED OUT #6 COIL AND SPARKPLUG	OPER QUICK TEST TRUCK	#12029	TX	TX	TX	TX	TX	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	7-Nov-11	5-Dec-11	ST THOMAS FORD LINCOLN SALES I	#12029	19-Mar-12	1	439	\$20.00	\$69.63	TX	TX	EEC TEST P0304, P0306, P0308. ON TEST	INSPECT OR CHECK ENGINE	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	11-Nov-11	30-Nov-11	LOCKSTAR FORD LINCOLN	#12029	15-Mar-12	4	6245	\$437.05	\$545.81	TX	TX	VISUAL ENGINE DIAGNOSIS P0430, DCL	DISP. CUSTOMER STATE SERVICE	#12029	TX	TX	TX	TX	TX	PT C&C
COP	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	16-Feb-12	26-Feb-12	PKINERT MTR GO INC	#12029	15-Mar-12	1	1055	\$64.05	\$207.35	TX	TX	1/2029 ELEM INSPECTION ROAD TESTED WITH	SC43 CHECK ENGINE LIGHT	#12029	TX	TX	TX	TX	TX	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	7-Nov-11	5-Dec-11	BOB RINGOLD FORD LINCOLN	#12029	15-Mar-12	1	439	\$205.00	\$250.00	TX	TX	VERIFIED CUSTOMER CONCERN. NO MISFIRE	CUSTOMER STATES CHE	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#12029	22-Mar-12	1	410	\$405.35	\$561.20	TX	TX	EEEC DIAG. DTC P0430, PINPOINT TEST. DCL	DCL CHECK ENGINE LIGHT ON	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12029	14-Mar-12	1	797	\$405.35	\$497.69	TX	TX	EEEC TEST P0303 PERFORM TSB 12 2 TO	REPAIR CHECK ENGINE LIGHT IS ON	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12029	21-Mar-12	1	7109	\$405.35	\$494.87	TX	TX	REPROGRAM PCM AND REPLACE LEFT CAT	CONV. CHECK ENGINE LIGHT	#12029	TX	TX	TX	TX	TX	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	TFFW1E7C0	TFF	F	B	A	T	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#12029	15-Mar-12	1	3865	\$413.00	\$500.91	TX	TX	PERFORM DIAG. REPROGRAM THE PCM &	REPLACED REPAIR SERVICE EN	#12029	TX	TX	TX	TX	TX	PT C&C

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XC	21F6	F	NA	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#	25	RECALEM	24-22-Feb-12	2	1482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#1221	CUSTOMER STATES SON	1528	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTFW1E1XC	21F6	F	NA	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	24	RECALEM	24-17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHI	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	24-22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRH	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	#	24	RECALEM	24-10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#	24	RECALEM	24-14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	24-15-Mar-12	2	3580	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	24-12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	24-8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER CUST.	CUSTOMER STATES GET	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	24-28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES INC	#	24	RECALEM	24-8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	1528	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	11FTX1E1XC	21F6	F	NA	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#	24	RECALEM	24-21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern eec test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	24-22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURFACES AT HIGHWAY	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XC	21F6	F	NA	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	24-29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK MIL	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	2-Dec-11	22-Feb-12	METRO FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORM CHECK OPERATIC	RANDOM ENGINE SURGE	1528	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTFW1E1XC	21F6	F	NA	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	24-6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#	24	RECALEM	24-6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER	CUSTOMER STATES VER	1528	PT C&C
TSB REFLASH	PT C&C	CAMB1E01	2012	11FTFW1E1XC	21F6	F	NA	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	24-2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE	ENGINE RUNS ROUGH	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	11-Dec-11	10-Feb-12	SUE HILL FORD	#	24	RECALEM	24-21-Mar-12	-1	1317	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT CO	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM P	CHECK ENGINE LIGHT ON	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#	24	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P009	CUSTOMER STATES CHE	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST. NO CODES IN SYSTEM R	CHECK ENGINE LIGHT CO	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#	24	RECALEM	24-2-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER	ENGINE MISSES OUT	1528	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	11FTFW1E1XC	21F6	F	NA	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#	24	RECALEM	24-16-Mar-12	3	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST. NO DTC REPRO	CUSTOMER STATES CHE	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	8-Dec-11	11-Jan-12	CHAMPION FORD	#	24	RECALEM	24-16-Mar-12	3	1325	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST. NO DTC REPRO	CUSTOMER STATES CHE	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#	24	RECALEM	24-15-Feb-12	2	1278	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES ENGINE	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 HSB 12 2 10 VERIFIED CONCERN SELFTEST	NO RUNS ROUGH	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DUE CHECKED OUT AND VERIFIED CONCERN	DRUMS ROUGH	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTN1E1XC	21F6	F	NA	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED EEC SELF TEST. NO FAULT CODES	NO RUNS ROUGH AT TIMES	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	17-Jan-12	24-Jan-12	TUSKET SALES & SERVICE LTD	#	24	RECALEM	24-28-Feb-12	2	1455	\$0.00	\$24.01	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES SURGE	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	15-Dec-11	29-Dec-11	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	2	1486	\$0.00	\$24.01	0	NA	WI	HIS HOOKUP REF CODES PASSED PERFORMED	C/S. TEST SURGING DUE TO	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	15-Dec-11	24-Jan-12	TIPTON FORD, INC.	#	24	RECALEM	24-16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 22215	ALDIAG CUSTOMER STATES	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XC	21F6	F	NA	28-Nov-11	8-Dec-11	BEST FORD LINCOLN	#	24	RECALEM	24-24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 22215 AND	ENGINE	1528	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	11FTX1E1XC	21F6	F	NA	19-Jan-12	11-Feb-12	WEBER-HARRIS FORD	#	24	RECALEM	24-23-Feb-12	1	342	\$0.00	\$29.24	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE	CUSTOMER STATES WHEN	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	#	24	RECALEM	24-20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS. RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	21-Dec-11	29-Dec-11	AUFBERG FORD NORTH, INC.	#	24	RECALEM	24-22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTS TO JERK UPON	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#	24	RECALEM	24-29-Feb-12	1	497	\$0.00	\$33.56	0	NA	MI	PREF DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUN VEH	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	11-Jan-12	3-Feb-12	ANCIRA FORD	#	24	RECALEM	24-13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LIT. CONCERNS. VEH BU	24 CUSTOMER STATES	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	#	24	RECALEM	24-16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	REPAIR FOR VEH SURGING	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	8-Dec-11	9-Feb-12	SUE HILL FORD	#	24	RECALEM	24-16-Feb-12	1	1310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAM	CUST STATES SURGE MI	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#	24	RECALEM	24-24-Feb-12	2	989	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	28-Nov-11	26-Jan-12	STUYVE FORD OF TALEGHUAH	#	24	RECALEM	24-17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	SC. RECALEM P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	9-Nov-11	14-Dec-11	YARMON FORD	#	24	RECALEM	24-25-Feb-12	3	1982	\$0.00	\$30.31	0	NA	MN	TSB 12 2 10. REPROGRAMMED PCM. WPI	CHECK FOR ENGINE SUI	1528	PT C&C
TSB REFLASH	PT C&C	CWCW0K19	2012	11FTFW1E1XC	21F6	F	NA	8-Nov-11	17-Jan-12	DICKS MACKENZIE FORD	#	24	RECALEM	24-1-Mar-12	2	1104	\$0.00	\$39.75	0	NA	OR	ROAD TEST CHECK OASIS PERFORM TSB 12 2 10	TURBO SERGES IN AND	1528	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTFW1E1XC	21F6	F	NA	22-Dec-11	9-Feb-12	TYLER FORD LTD	#	24	RECALEM	24-27-Feb-12	1	1094	\$0.00	\$33.15	0	NA	TX	EEC TEST NO CODES REPROGRAM PCM PER TSB	EASE RACEL FROM 1		

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CL	CC	CL	CL	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1C2C	T6	F	A	T	3	AF	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	RECALEM	24	22-Mar-12	1	1,506	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHECK	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T6	F	A	T	3	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	RECALEM	24	14-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVER STATES VEHICLE	#	TSB	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T6	F	A	T	3	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	RECALEM	24	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEHICLE	#	TSB	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR0004	2012	1FFXW1C1X	T6	F	A	T	3	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	RECALEM	24	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED	CUSTOMER STATES VEHICLE	#	TSB	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X	T6	F	A	T	3	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	RECALEM	24	16-Feb-12	1	105	\$0.00	\$34.91	0	NS	169 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	27-Jan-12	31-Dec-11	MALLOY FORD	#	RECALEM	24	17-Feb-12	1	9	\$0.00	\$34.01	0	NS	15 TSB CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E1C3	T6	F	A	T	3	AF	13-Dec-11	29-Dec-11	MORROW FORD	#	RECALEM	24	18-Feb-12	2	3188	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEHICLE	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	CASAP010	2012	1FFXW1E1C	T6	F	A	T	3	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	RECALEM	24	16-Feb-12	1	1,284	\$0.00	\$42.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	RECALEM	24	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHECK	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	RECALEM	24	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12 10	CUSTOMER STATES ENGINE	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#	RECALEM	24	23-Feb-12	1	1,743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	CS STATES WHEN ACC	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	RECALEM	24	23-Feb-12	1	1,250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10	REPROG	CUSTOMER STATES THE	#	TSB	TSB	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1FFXW1E2C	T6	F	A	T	3	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	RECALEM	24	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	3	AF	7-Nov-11	15-Dec-11	VONDRAL FORD	#	RECALEM	24	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	3	AF	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	RECALEM	24	24-Feb-12	1	923	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PINP	CUSTOMER STATES THE	#	TSB	TSB	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	3	AF	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	RECALEM	24	17-Feb-12	1	378	\$0.00	\$34.32	0	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHECK ENGINE LIGHT W	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T6	F	A	T	3	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	RECALEM	24	12-Mar-12	3	436	\$0.00	\$31.25	0	LA	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T6	F	A	T	3	AF	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	RECALEM	24	14-Mar-12	1	1,203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	TSB	TSB	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C	T6	F	A	T	3	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	RECALEM	24	15-Mar-12	1	3,513	\$0.00	\$31.68	0	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#	TSB	TSB	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C	T6	F	A <td T	3	AF	14-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	RECALEM	24	15-Mar-12	1	436	\$0.00	\$32.86	0	TX	FRANKLIN TEST FOR P0B REPAIR FOR TRANS	P0B REPAIR FOR TRANS	#	TSB	TSB	PT MALFUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FFX1C1C5C	T6	F	A	T	3	AF	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	RECALEM	24	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	TSB	TSB	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C	T6	F	A	T	3	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	RECALEM	24	22-Feb-12	3	3,880	\$0.00	\$30.31	0	PA	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#	TSB	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	3	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	RECALEM	24	6-Mar-12	3	3553	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	TSB	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T6	F	A	T	3	AF	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	RECALEM	24	12-Mar-12	1	2,331	\$0.00	\$40.06	0	NC	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#	TSB	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	RECALEM	24	17-Feb-12	2	2,382	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	23-Nov-11	29-Dec-11	POWER FORD VALENCIA	#	RECALEM	24	27-Feb-12	2	3,718	\$0.00	\$40.83	0	TX	DIAG CONC PASS KOE PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	RECALEM	24	20-Feb-12	1	441	\$0.00	\$32.44	0	MI	CHECKED TSB FOUND TSB 12 2 10 FOR ENGINE SURGE	ENGINE SURGES AND LO	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	RECALEM	24	12-Mar-12	2	3,123	\$0.00	\$36.83	0	GA	TRUCK LOSING POWER PCM PROGRAMMING	DIAG	CUST STATES TRUCK ST	#	TSB	TSB	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	22-Nov-11	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	RECALEM	24	16-Mar-12	1	1,415	\$0.00	\$31.61	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE HAS SURGE	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	RECALEM	24	22-Feb-12	2	1,870	\$0.00	\$31.52	0	IA	IFOLLOWED TSB 12 02 10. NO DCTS PRESENT. REF	TRUCK IS BUCKING WH	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	17-Jan-12	12-Dec-11	SCOTT FORD	#	RECALEM	24	2-Mar-12	3	2,058	\$0.00	\$25.89	0	WI	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	17-Jan-12	3-Jan-12	PATTERSON FORD OF ROWIE	#	RECALEM	24	16-Mar-12	1	436	\$0.00	\$31.61	0	TX	ROAD TESTED. SURGE. ILLUM. EEC DIA PASS	VEHICLE FEELS SURGE	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	CCFH1004	2012	1FFXW1E1C	T6	F	A	T	3	AF	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD, INC.	#	RECALEM	24	8-Mar-12	2	1,500	\$0.00	\$34.44	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T6	F	A	T	3	AF	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECALEM	24	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TX	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T6	F	A	T	3	AF	12-Jan-12	29-Dec-11	STYKORA FAMILY FORD, INC.	#	RECALEM	24	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RUN SELF TEST. PERFORMED TSB 12 2 10 REPROG	CUSTOMER STATES VEH	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T6	F	A	T	3	AF	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	RECALEM	24	21-Feb-12	1	1,088	\$0.00	\$37.34	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SSM	CS WHILE DRIVING. I	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T6	F	A	T	3	AF	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	RECALEM	24	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RECAL REFRESH PER TSB 12 02 10	CHECK FOR ENGINE LI	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	CMX4009	2012	1FFXW1E7C	T6	F	A	T	3	AF	12-Jan-12	3-Feb-12	JIM ROBERTSON FORD LINCOLN, INC.	#	RECALEM	24	8-Mar-12	1	1,415	\$0.00	\$31.61	0	TX	IDS DIAGNOSTIC FOUND P0304 IN SYSTEM. RAN O	CUSTOMER STATES UNDE	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	RECALEM	24	15-Mar-12	1	355	\$0.00	\$29.03	0	MI	12 02 10	CHECK ENGINE LIGHT ON	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T6	F	A	T	3	AF	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	RECALEM	24	2-Mar-12	1	290	\$0.00	\$36.40	0	TX	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CUSTOMER STATES VEC	#	TSB	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C	T6	F	A	T	3	AF	11-Dec-11	31-Jan-12	DIXON FORD COMPANY, LLC	#	RECALEM	24	3-Mar-12	2	2,126	\$0.00	\$33.63	0	TX	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CUSTOMER STATES VEC	#	TSB	TSB	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C	T6	F	A	T	3	AF	9-Dec-11	30-Dec-11	ELK GROVE FORD	#	RECALEM	24	8-Mar-12	3	3,111	\$0.00	\$46.00	0								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GC03S REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	OP	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CBY4011	2012	1FFW1E1XC	TF6	F	A	T	6-Feb-12	22-Feb-12	PHILPOTT FORD	#12029	RECALEM	24-23-Feb-12	1	418	\$0.00	\$32.12	01	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING						PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	25-Jan-12		TUSKET SALES & SERVICE LTD	#12029	RECALEM	24-15-Feb-12	-1	9	\$0.00	\$24.01	03	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO ENGINE SKIPS AT TIMES						PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC3	TF6	F	A	T	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#12029	RECALEM	24-17-Feb-12	3	8274	\$0.00	\$35.82	01	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	9-Dec-11	11-Jan-12	NORTHSIDE FORD TRUCK SALES, INC.	#12029	RECALEM	24-22-Feb-12	2	4587	\$0.00	\$37.79	01	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES ON						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12029	RECALEM	24-23-Feb-12	1	3859	\$0.00	\$44.10	01	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK AT THIS TIME						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12029	RECALEM	24-23-Feb-12	1	1606	\$0.00	\$37.37	01	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCHANGED						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12029	RECALEM	24-27-Feb-12	1	1824	\$0.00	\$34.40	01	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	2-Dec-11	31-Jan-12	STEEF PONTRE FORD LINCOLN	#12029	RECALEM	24-23-Feb-12	1	435	\$0.00	\$0.00	01	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 2 10. VEHICLE BUICKS WITH ST						PT C&C
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	TF6	F	A	T	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#12029	RECALEM	24-27-Feb-12	2	2624	\$0.00	\$34.12	01	TX	DIAG REPROGRAM PCM AS PER TSB 12 2 10. NO CODES. ENGINE QUALITY WHILE DRIVING						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#12029	RECALEM	24-28-Feb-12	3	6381	\$0.00	\$36.16	01	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND RECALL CHECK INITIAL P						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#12029	RECALEM	24-27-Feb-12	3	3114	\$0.00	\$30.79	01	NC	TEST DROVE. KOEC PASS. PERFORMED TSB 12 2 10. CS VEHICLE IS HESITATIN						PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	A	T	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#12029	5.0E6-212	24-12-Mar-12	3	4437	\$405.35	\$500.28	1	NC	IDS P0300 BANK 2 BELOW THRES. PERP TSB 12 2 0. CUSTOMER STATES CK						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	A	T	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#12029	5.0E6-212	24-20-Mar-12	2	1930	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON						PT C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	A	T	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#12029	DIAG	24-14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TC	TF6	F	A	T	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12029	RECALEM	24-23-Mar-12	1	1344	\$0.00	\$46.86	01	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	1-Feb-12	22-Feb-12	CHAMPION FORD	#12029	RECALEM	24-20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	NO MIL. PERFORMED KOEC TEST NO DTC REPROG. CHECK ENGINE LIGHT ON						PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#12029	RECALEM	24-22-Mar-12	2	10722	\$0.00	\$31.85	01	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE						PT C&C
COP	ENGINE	N/A	2012	1FFW1E1TC	TF6	F	A	T	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12029	12029	24-12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0300 KOEC P CONNECTORS OK REFLASH CHECK ENGINE LIGHT ON						PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	A	T	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#12029	12029	24-23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING						PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	A	T	11-Dec-11	11-Feb-12	BENNETT FORD	#12029	12029	24-22-Mar-12	3	677	\$292.67	\$470.13	1	NC	KOEC PASS KOEC PASS KOEC PASS. PPT TEST. DIAG CHECK ENGINE LIGHT ON						PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	A	T	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12029	RECALEM	24-16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12029	RECALEM	24-26-Mar-12	1	1628	\$0.00	\$26.54	01	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFORM CUSTOMER ENGINE LIGHT						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	4-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#12029	RECALEM	24-24-Mar-12	1	978	\$0.00	\$31.84	01	TX	978 REPROGRAM PCM. PULLED CODES. P0300. CS C&C CAME ON WHILE						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#12029	RECALEM	24-21-Mar-12	1	1050	\$0.00	\$32.32	01	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM CUSTOMER STATES SER						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	17-Feb-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	RECALEM	24-22-Mar-12	2	4593	\$0.00	\$35.18	01	WA	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	8-Feb-12	10-Feb-12	GATEWAY MOTORS, INC.	#12029	RECALEM	24-18-Mar-12	1	4953	\$0.00	\$35.14	01	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON						PT C&C
COP	ENGINE	N/A	2012	1FFW1E1TC	TF6	F	A	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12029	12029	24-22-Mar-12	2	8558	\$84.05	\$112.03	1	TX	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN						PT C&C
COP	ENGINE	N/A	2012	1FFW1E1TC	TF6	F	A	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12029	12029	24-22-Mar-12	-1	29	\$58.58	\$108.92	1	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE						PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1TC	TF6	F	A	T	15-Dec-11	12-Mar-12	FREEFORD FORD SALES LIMITED	#12029	12029	24-22-Feb-12	0	53	\$5.05	\$150.80	13	TX	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CELL LIGHT						PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	TF6	F	A	T	10-Feb-12		ROBIN FORD SALES LTD.	#12029	NPP	24-28-Mar-12	-1	462	\$0.00	\$62.48	1	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISSES. INSPECT LAMP CAME ON DU						PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	TF6	F	A	T	17-Feb-12		PHIL LONG FORD SALES LTD.	#12029	NPP	24-28-Mar-12	0	50	\$4.00	\$138.89	1	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED PERFORMED						TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	RECALEM	24-20-Mar-12	4	4894	\$0.00	\$36.73	01	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	27-Nov-11	15-Dec-11	RICART FORD	#12029	RECALEM	24-24-Mar-12	4	3872	\$0.00	\$34.73	01	TX	PERF SELF TEST P0301 CHECKED OASIS. RECHECK CUSTOMER STATES THA						PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	TF6	F	A	T	19-Nov-11	10-Feb-12	COURTESY FORD SALES, INC.	#12029	RECALEM	24-24-Mar-12	4	4894	\$0.00	\$36.73	01	TX	TEST DROVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON AT 04 SUBS						TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#12029	RECALEM	24-26-Mar-12	2	5488	\$0.00	\$32.60	01	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL R						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	9-Nov-11	6-Feb-12	HENDERSON FORD	#12029	RECALEM	24-27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS						TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	17-Nov-11	17-Feb-12	WAYNE FORD SALES LTD.	#12029	RECALEM	24-27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS						TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	#12029	RECALEM	24-23-Mar-12	3	3345	\$0.00	\$40.08	01	TX	REPROGRAM PCM PER COMPUTER TO LEARN THE CUSTOMER REPORTS OF						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	21-Jan-12	6-Feb-12	FRIG BEANS FORD OF BOKHARTOWN	#12029	RECALEM	24-28-Mar-12	2	1571	\$0.00	\$36.11	01	TX	CHECK ENGINE LIGHT ON. CUSTOMER STATES CHE						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	4-Jan-12	29-Dec-11	TEAGUE FORD LINCOLN	#12029	RECALEM	24-28-Mar-12	3	1887	\$0.00	\$36.95	01	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COMPARISON. MESSAGES AND						PT C&C
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFW1E1TC	TF6	F	A	T	15-Jan-12	14-Jan-12	CAVALIER FORD LINCOLN	#12029	5F953	24-14-Mar-12	3	2160	\$143.56	\$602.46	5	VA	EEC TEST FOUND MISFIRE AND TO FAIL. REMOVE UJ4 CUSTOMER STATES VEHICL						PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	A	T	6-Dec-11	26-Jan-12	CHUCK SPAETH FORD	#12029	RECALEM	24-18-Mar-12	2	2892	\$405.35	\$486.83	1	TX	CHECK DTC AND REPROGRAM PCM. REFLASH L4 CHECK ENGINE LIGHT ON						PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	TF6	F	A	T	20-Dec-11	26-Jan-12	MOUW MOTOR COMPANY, INC.	#12029	RECALEM	24-18-Mar-12	2	4462	\$488.46	\$669.51	1	TX	CODES P0302, P0400, C&D DATA AND SENSOR WIA. CHECK ENGINE LIGHT ON						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	TF6	F	A	T	11-Nov-11	6-Feb-12	BIG VALLEY FORD, INC.	#12029	RECALEM	24-16-Mar-12	2	2087	\$0.00	\$46.35	01	TX	459 4278. SEE TSB 12 2 10. 459 4278. EEC TEST. KO CUSTOMER STATES INT						PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW																							

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2	T06	F04	T1K0V	T1C3	AF	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	4025	RECALEM	24	30-Mar-12	4	7512	90.00	528.04	01	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#1	V52	01	TRANSMISSION
COP	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	24	29-Mar-12	2	9082	968.63	993.00	01	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#1	V52	01	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	9-Mar-12	21-Mar-12	COLE & BIRD FORD LINCOLN, INC.	4025	RECALEM	24	5-Apr-12	1	11	55.17	598.27	01	NA	PA	W/EC TESTED. POWER LOSS PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#1	V52	01	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	4025	RECALEM	24	14-Mar-12	1	1488	909.97	1,620.90	01	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	#1	V52	01	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	4025	RECALEM	24	3-Apr-12	3	7023	300.00	923.55	01	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	W/EC KIGNINE LIGHT CM	#1	#1	V52	01	PT C&C
DIAG - MISFIRE	ENGINE	COB0087	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	4025	RECALEM	24	20-Mar-12	3	4402	80.00	577.86	01	NA	MI	W/EC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES W/EC	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	4025	RECALEM	24	5-Apr-12	3	2060	80.00	576.12	01	NA	NC	ROTEST EEC TEST MISSEJ FOUND DURING VIS	CUSTOMER STATES FUEL	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	4025	RECALEM	24	24-Mar-12	0	70	80.00	929.73	01	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES DUR	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHTOSHI, INC.	4025	RECALEM	24	12-Mar-12	1	129	80.00	535.07	01	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP	CUSTOMER REQUESTS CL	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	4025	RECALEM	24	5-Apr-12	4	3048	80.00	536.60	01	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM CM	CUSTOMER STATES FOR	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	4025	RECALEM	24	29-Mar-12	3	5036	80.00	937.12	01	NA	MI	W/EC TEST NO CODES. REPROGRAMMED PCM	CUSTOMER STATES ENR	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	4025	RECALEM	24	12-Mar-12	1	1358	80.00	530.60	01	NA	MB	SCAN TEST NO CODES. CHECK OASIS. REPROG	WARNING MESSAGE(S)	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	4025	RECALEM	24	2-Apr-12	1	608	80.00	529.89	01	NA	TN	ENGINE MISS. NO CODE CONCERN. CK OUT	CUSTOMER STATES THA	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	4025	RECALEM	24	2-Apr-12	2	2661	80.00	539.69	01	NA	OR	HOOKEUP IDS CHECKING GATING STUMBLE ON	H/C CUSTOMER STATE	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	9-Dec-11	7-Jan-12	WRAY FORD, INC.	4025	RECALEM	24	6-Apr-12	4	3893	984.05	1,142.70	01	NA	LA	W/EC TEST P0302. PERFORM POWER BALANCE	REL. CUSTOMER STATES	#1	#1	V52	01	PT C&C
COP	ENGINE	COB4V005	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHTOSHI, INC.	4025	RECALEM	24	12-Mar-12	1	129	558.58	525.93	01	NA	WI	W/EC TEST P0302. CODES ANDED. COIL TEST	INSTALLED. GUEST	#1	#1	V52	01	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	4025	RECALEM	24	10-Apr-12	3	2209	961.70	920.17	01	NA	BC	TECH00. ROADTEST AND RECORD FULL THROTT	CHECK ENGINE LIGHT	#1	#1	V52	01	PT C&C
COP	ENGINE	COB2020	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	4025	RECALEM	24	11-Apr-12	3	935	588.88	1,152.05	01	NA	OH	W/EC ENGINE MISFIRE. ROAD TEST. FNPT	TESTES.3. CUSTOMER	#1	#1	V52	01	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	10-Feb-12	17-Mar-12	KENALL FORD	4025	RECALEM	24	11-Apr-12	1	1358	80.00	527.51	01	NA	OR	W/EC TEST. IDS & EEC TEST [ME. CLEARED	CODES & C.S. SHE	#1	#1	V52	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	22-Feb-12	17-Mar-12	BANGHOLD FORD, LLC	4025	RECALEM	24	9-Apr-12	1	3054	3397.71	4471.15	01	NA	AL	RETRIVED CODE P0430 FROM PCM. REPLACED	LEFT CATALYTIC CON	#1	#1	V52	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	27-Mar-12	17-Mar-12	MINE FORD LINCOLN	4025	RECALEM	24	9-Apr-12	1	6751	884.05	879.15	01	NA	GA	LEFT CATALYTIC CONVERTER. EEC TEST	P0430. REPRG. CHECK	#1	#1	V52	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	4025	RECALEM	24	2-Apr-12	1	1234	3458.89	5848.97	01	NA	FL	DIAG. REPLACE LEFT CONVERTER AND REPRG	CUSTOMER STATES CHE	#1	#1	V52	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	COCE007	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	4025	RECALEM	24	3-Apr-12	2	1388	808.90	9847.16	01	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE	#1	#1	V52	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	4025	RECALEM	24	23-Mar-12	2	4033	524.64	932.36	01	NA	CT	VERIFIED CONCERN. DTC REPRG P0430	REPRG. C.S. CHECK	#1	#1	V52	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	4025	RECALEM	24	4-Apr-12	2	4208	348.35	9515.86	01	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT	AND DRIVEABILITY	#1	#1	V52	01	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	4025	RECALEM	24	5-Apr-12	1	768	1413.00	1499.33	01	NA	AL	VERIFIED CONCERN. IDS SELF P0430. CONT	AMBER WARNING	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	4025	RECALEM	24	6-Apr-12	1	2787	80.00	501.10	01	NA	GA	TESTED EEC SYSTEM. W/EC REPROGRAMMED	PCM. CUSTOMER	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	4025	RECALEM	24	4-Apr-12	4	7765	80.00	931.12	01	NA	IN	W/EC TEST PCM NO DTC'S. PRESENT	REPROGRAMMED	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	24	29-Mar-12	2	9082	80.00	932.50	01	NA	GA	W/EC TEST EEC. CODE P0306. [AND ROAD	TESTED. CUSTOMER	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	4025	RECALEM	24	2-Apr-12	4	4852	90.00	930.30	01	NA	MS	TESTED EEC SYSTEM. KEO. P0306. REPRG	HT PASSING CHECK	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	23-Jan-12	11-Feb-12	KYREE FORD LINCOLN	4025	RECALEM	24	9-Apr-12	1	800	80.00	527.15	01	NA	TX	W/EC CHECKED OASIS. PASSED PER	CUSTOMER STATES	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	4025	RECALEM	24	30-Mar-12	1	1762	80.00	931.20	01	NA	WI	W/EC visual inspect OK for code all pass	ok. oasie reprogram	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	4025	RECALEM	24	5-Apr-12	3	6199	80.00	931.71	01	NA	TX	RAN FNPT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	19-Jan-12	11-Feb-12	JOE MCKAY CAPITAL FORD	4025	RECALEM	24	23-Mar-12	1	3444	80.00	545.65	01	NA	GA	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	9-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	4025	RECALEM	24	23-Mar-12	1	3449	80.00	930.92	01	NA	KS	DISSEMINATION TEST. KEO. PASS. CT	P0300.00. CUSTOMER	#1	#1	V52	01	PT C&C
COP	ENGINE	COB4P015	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	29-Mar-12	31-Dec-11	FREB BEANS FORD LINCOLN	4025	RECALEM	24	9-Apr-12	1	29	558.88	1,186.02	01	NA	PA	ENGINE RUNS ROUGH. CHECK ENGINE LIGHT	ON DEALER STATES	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	9-Jan-12	31-Dec-11	GENTLE STEFFY FORD, LLC	4025	RECALEM	24	19-Apr-12	4	2781	884.05	979.15	01	NA	GA	W/EC TEST EEC SYSTEM. W/EC REPRG	PCM. CUSTOMER	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	4025	RECALEM	24	7-Apr-12	2	3890	80.00	930.70	01	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER	#1	#1	V52	01	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	5-Jan-12	9-Mar-12	WILSON MOTORS	4025	RECALEM	24	3-Apr-12	1	2696	80.00	93										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLAIM BINNED FUNCTION			
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	T8F	F	4	1	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN	GA	#1258	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC1	T8F	F	4	1	15-Feb-12	23-Feb-12	PITTSBURG FORD	#3124	RECALEM	#4	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK ENGINE LIGHTS FOUND TSB 12 2	GA	#3124	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	4	1	1-Dec-11	9-Jan-12	RYAN FORD	#1258	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1258	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10	GA	#1258	V29	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETC1	T8F	F	4	1	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#1258	NPF	#1	20-Apr-12	-1	6	\$66.99	\$171.69	1	GA	OH	#	ECC TEST CODE P0305 REPROGRAM IGNITION DIAGN	GA	#1258	V29	PT & C
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ETC1	T8F	F	4	1	3-Jan-12	25-Jan-12	DIETL FORD	#1258	NPF	#1	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND	GA	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	T8F	F	4	1	12-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1258	DIAG	#1	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316	GA	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	T8F	F	4	1	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1258	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11	GA	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC1	T8F	F	4	1	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1258	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0304 P0305 P0306 IN MEMORY	GA	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	4	1	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1258	5.00E+212	E	6-Mar-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED ECC SYSTEM KOED PASS CODE P0300	GA	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	4	1	13-Feb-12	28-Feb-12	NORTHSHORE FORD	#1258	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VEHICLE OWNER CONCERN CHECK FOR DTCS, P	GA	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	4	1	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1258	RECALEM	#4	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST ECC S/M CALIBR PER TSB 12 2 10	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#1258	RECALEM	#4	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0306 P0300 RSB #12 2 10	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#1258	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 2 10 REPR	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1258	RECALEM	#4	19-Apr-12	3	6444	\$0.00	\$33.50	0	GA	ND	#	CHECK ECC REFLASH PCM PER TSB 12 2 10	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	1-Dec-11		KEN KNAPP FORD SALES LTD	#1258	RECALEM	#4	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFIED CUSTOMER CONCERN TSB 12 2 10 AP	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1258	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10 VERIFY ENGINE SU	GA	#1258	V29	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC1	T8F	F	4	1	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1258	NPF	#1	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	QC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	GA	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	C05DX017	2012	1FTFW1ETC1	T8F	F	4	1	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#1	24-Apr-12	1	1653	\$0.00	\$138.19	2	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT	GA	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ETC1	T8F	F	4	1	24-Mar-12	24-Mar-12	WALKER AUTOLEX	#1258	DIAG	#1	24-Apr-12	2	3978	\$0.00	\$32.65	1	GA	LA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING	GA	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	4	1	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1258	5.00E+212	E	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TEST ECC, CODE P0403, REPLACE CAT CONVERTER	GA	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	4	1	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1258	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED ECC TEST CODE P0303	GA	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	4	1	17-Jan-12	17-Mar-12	AWKS FORD CORPORATION	#1258	RECALEM	#4	11-Apr-12	2	8013	\$405.35	\$521.18	1	GA	GA	#	CONVERTOR FAULTED ECC TEST CODE P0303	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1258	RECALEM	#4	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	22-Nov-11	5-Apr-12	WADE FORD, INC.	#1258	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	GA	#	TEST DROVE, VERIFY CONCORCK OASIS PERFORM	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	23-Jan-12	12-Jan-12	HINSEVILLE FORD INC.	#1258	RECALEM	#4	16-Apr-12	3	3978	\$0.00	\$32.65	1	GA	MI	#	CK CAME ON AND STARTED FLASHING, STOP AN	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	17-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CO.	#1258	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, ecc diagnosis, pass	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CKD OASIS AND FU	GA	#1258	V29	PT & C
COP	ENGINE	C0TD8007	2012	1FTFW1ETC1	T8F	F	4	1	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#1258	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED IDS, PULLED DOES, CK APPROVAL CODE	GA	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	4	1	2-Feb-12	8-Feb-12	SHERWOOD FORD	#1258	12029	C	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TYN COIL AND PLUG	GA	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ETC1	T8F	F	4	1	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1258	5.00E+212	E	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERFORM IDS DIAGNOSTIC	GA	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T8F	F	4	1	14-Feb-12	14-Feb-12	VERN IDE FORD LINCOLN	#1258	5.00E+212	E	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0303, PERFORM PPTS, REPL	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1258	RECALEM	#4	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 2 10 REPLACE	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 2 10 TEST DRIVEABILITY CONCERN	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	17-Jan-12	14-Mar-12	WERNER FORD	#1258	RECALEM	#4	20-Apr-12	2	3040	\$0.00	\$32.65	1	GA	IL	#	PERFORMED DIAGNOSIS, UPDATE PCM TO LATEST	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	13-Dec-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#1258	RECALEM	#4	23-Apr-12	5	3241	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 2 10, NO CODES IN PCM, HO	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	21-Nov-11	31-Dec-11	BERNARD FORD	#1258	RECALEM	#4	24-Apr-12	4	3213	\$0.00	\$34.57	0	GA	OH	#	PROGRAMMING IS CALIBR, REPROGRAM PCM	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	8-Feb-12	29-Feb-12	ASHIE NO WALKER FORD, INC.	#1258	RECALEM	#4	23-Apr-12	2	3869	\$0.00	\$38.65	0	GA	NC	#	TEST DROVE NO MISS FUEL TEST DROVE WITH	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	2-Feb-12	23-Feb-12	PALM BAY FORD	#1258	RECALEM	#4	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FORD P0305 P0306 MISS	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	15-Jan-12	6-Feb-12	WASCASSET FORD, INC.	#1258	RECALEM	#4	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	ME	#	ECC TESTED SYSTEM CODE P0304 FOUND SSM	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	2-Dec-11	13-Feb-12	ROHLING FORD, INC.	#1258	RECALEM	#4	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	GA	#	CHECKED FOR DTCS, DROVE VEHICLE TWICE,	GA	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETC1	T8F	F	4	1	13-Dec-11	31-Mar-12	SCOTT FORD	#1258	RECALEM	#4	24-Apr-12	1	23											

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/S	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10C	TFF	F	BMW	T10W	T1C3	AF	8-Feb-12	5.0QE-212	27-Apr-12	1	3787	3282.57	3353.42	IL	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHEK ENGINE LIGHT ON	4/29/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TFF	F	BMW	T10W	T1C3	AF	30-Jan-12	5.0QE-212	24-Apr-12	1	6756	3434.31	3490.49	IN	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHEK ENGINE LIGHT ON	5/1/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	TFF	F	BMW	T10W	T1C3	AJ	28-Feb-12	RECALEM	18-Apr-12	1	4692	80.00	80.00	IN	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	4/18/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C	TFF	F	BMW	T10W	T1C3	AF	19-Feb-12	RECALEM	27-Apr-12	1	2366	80.00	80.00	IN	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLAS	5/2/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TFF	F	BMW	T10W	T1C3	AF	4-Jan-12	RECALEM	24-Apr-12	3	7305	80.00	842.70	OK	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, RUN	4/4/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TFF	F	BMW	T10W	T1C3	AF	17-Jan-12	RECALEM	11-May-12	2	2083	80.00	833.37	OK	OH	VERIFIED CONCERN, CHECKED FOR CODES F04	CUSTOMER STATES CHE	4/4/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	TFF	F	BMW	T10W	T1C3	AF	11-Mar-12	RECALEM	13-May-12	1	1354	80.00	80.00	OK	IN	PERFORM TSB 12 2 TO WPI	CHEK ENGINE LIGHT S	5/2/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	TFF	F	BMW	T10W	T1C3	AF	1-Feb-12	RECALEM	14-May-12	2	3955	80.00	837.02	OK	IN	SCANNED DTCs P0305 P0316 REPROGRAM PCM	C S CHECK ENGINE LIGHT	5/2/12	PT C&C	
COP	ENGINE	CSD3008	2012	1FFW1E12C	TFF	F	BMW	T10W	T1C3	AF	17-Dec-11	RECALEM	30-Apr-12	3	3321	884.05	1160.70	IN	TX	MIL ON RETRIEVED CONTINUE/16 COMP. TEST	CUSTOMER STATES CHE	5/2/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E17C	TFF	F	BMW	T10W	T1C3	AF	13-Jan-12	5.0QE-212	20-Mar-12	1	6039	3819.88	11020.03	232	IN	TECH B054 REPLACE RIG	ADDON AS PER BH RRP	4/26/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TFF	F	BMW	T10W	T1C3	AF	13-Jan-12	5.0QE-212	27-Apr-12	1	678	3434.31	3536.21	IN	IL	CHECK FOR CODES HAD P0430 CHECKED OASIS	CHEK ENGINE LIGHT ON	5/2/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C	TFF	F	BMW	T10W	T1C3	AJ	10-Jan-12	RECALEM	18-Apr-12	3	5372	3405.35	3478.76	IN	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CHEK ENGINE LIGHT ON	5/2/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFW1E11C	TFF	F	BMW	T10W	T1C3	AJ	8-Dec-11	RECALEM	28-Apr-12	3	10472	3405.35	3480.26	IN	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	VE	5/2/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TFF	F	BMW	T10W	T1C3	AF	18-Dec-11	RECALEM	27-Apr-12	3	7622	3405.35	3494.38	IN	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	S C CEL JUST CAME ON	5/2/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TFF	F	BMW	T10W	T1C3	AF	22-Jan-12	RECALEM	28-Apr-12	2	3430	80.00	855.59	IN	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	5/2/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TFF	F	BMW	T10W	T1C3	AJ	2-Feb-12	RECALEM	26-Apr-12	3	6065	80.00	838.41	OK	IN	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	5/2/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFVX1C7X	TFF	F	BMW	T10W	T1C3	AJ	20-Dec-11	RECALEM	25-Apr-12	1	56	80.00	938.00	OK	IN	TECH VERIFY CONCERN OF CATEST CALIBRATION,	ROK ENGINE LIGHT ON RUNS	5/2/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	TFF	F	BMW	T10W	T1C3	AJ	26-Oct-11	RECALEM	30-Apr-12	5	11487	80.00	835.14	OK	IN	PCM CALIBRATION, PERFORM COOL	JUST STATES CHECK EN	5/2/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C	TFF	F	BMW	T10W	T1C3	AJ	25-Jan-12	RECALEM	30-Apr-12	3	10121	80.00	838.33	OK	IN	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS,	C PERFORM CHECK ENGIN	5/2/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	TFF	F	BMW	T10W	T1C3	AF	13-Feb-12	RECALEM	7-Jul-12	1	5162	80.00	838.69	OK	IN	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010		5/2/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	TFF	F	BMW	T10W	T1C3	AJ	26-Oct-11	RECALEM	30-Apr-12	5	5118	80.00	837.78	OK	IN	CHEK ENGINE LIGHT ON, RUNS ROLUP, RETRIE	CHEK ENGINE LIGHT ON	5/2/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TFF	F	BMW	T10W	T1C3	AF	30-Jan-12	RECALEM	11-May-12	3	5789	80.00	835.65	OK	IN	OPERATION 12021A.0.4 - RUN OASIS TSB 12 2 TO	CUST STATES THIS WAS DOWN	5/2/12	PT C&C	
COP	ENGINE	NA	2012	1FFW1E16C	TFF	F	BMW	T10W	T1C3	AJ	24-Feb-12	RECALEM	2-May-12	1	2805	561.70	1357.77	OK	IN	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CHECK out engine light on	4/11/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TFF	F	BMW	T10W	T1C3	AF	27-Feb-12	RECALEM	30-Apr-12	1	3275	858.88	8211.63	2	IN	ROAD TEST AND VERIFY, Road Idle when code	HARD ACCEL LIKE PASSES	5/2/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TFF	F	BMW	T10W	T1C3	AF	27-Feb-12	RECALEM	30-Apr-12	2	2788	80.00	845.27	OK	IN	PERFORMED IDS SELF TEST AT THIS TIME	CS DRIVING IN RAIN W/ET	5/2/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	TFF	F	BMW	T10W	T1C3	AF	13-Feb-12	RECALEM	4-May-12	2	7742	80.00	866.04	OK	IN	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHEK ENGINE LIGHT IS	5/2/12	PT C&C	
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFW1E16C	TFF	F	BMW	T10W	T1C3	AF	13-Feb-12	RECALEM	7-May-12	2	2447	80.00	850.77	OK	IN	EEC TEST P0308, PERFORMED PERFORM BLANK	CUSTOMER BLANKS	5/2/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TFF	F	BMW	T10W	T1C3	AF	12-Dec-11	RECALEM	7-May-12	1	5088	80.00	849.38	IN	IN	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	4/18/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E12C	TFF	F	BMW	T10W	T1C3	AF	19-Jan-12	RECALEM	7-May-12	4	3476	80.00	841.85	IN	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGIN	CHEK ENGINE LIGHT ON	5/2/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C	TFF	F	BMW	T10W	T1C3	AF	19-Jan-12	RECALEM	7-May-12	4	3476	80.00	841.85	IN	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGIN	CHEK ENGINE LIGHT ON	5/2/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C	TFF	F	BMW	T10W	T1C3	AF	8-Nov-11	RECALEM	26-Apr-12	1	1767	3405.35	3480.84	IN	LA	TESTED SYSTEM, REPLACED CONVERTER AND	UR RUNNING BAD, SPUTTER	5/2/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TFF	F	BMW	T10W	T1C3	AF	24-Feb-12	RECALEM	11-May-12	2	4522	80.00	851.51	IN	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS	CHEK ENGINE LIGHT ON	4/26/12	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TFF	F	BMW	T10W	T1C3	AF	2-Feb-12	RECALEM	11-May-12	2	4522	80.00	851.51	IN	TX	PERFORMED IDS SELF TEST PASS	ANDREW C7K 2388	5/2/12	PT C&C	
COP	ENGINE	NA	2012	1FFX1E10C	TFF	F	BMW	T10W	T1C3	AJ	28-Feb-12	RECALEM	7-May-12	2	9666	844.65	3203.96	IN	SD	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	5/2/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	TFF	F	BMW	T10W	T1C3	AJ	6-Jan-12	RECALEM	4-May-12	1	867	361.70	3204.59	12	IN	EEC TEST CODE P0302, PERFORMED PINPOINT	DIAG AND REPORT ON	4/22/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E14C	TFF	F	BMW	T10W	T1C3	AJ	26-Oct-11	RECALEM	7-May-12	1	849	80.00	850.77	OK	IN	SCAN FOR CODES, PERFORMED FOR NOW, SE	CUSTOMER STATES THE	5/2/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	TFF	F	BMW	T10W	T1C3	AJ	17-Feb-12	RECALEM	30-Apr-12	2	3217	80.00	851.40	133	IN	NS	NONFORM ENGINE, TEST AT THIS TIME	CHEK ENGINE LIGHT ON	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16C	TFF	F	BMW	T10W	T1C3	AF	14-Dec-11	RECALEM	7-May-12	4	5899	3293.51	3489.23	270	IN	CONFIRM CHECK ENGIN, TO FIND IT HAS COME	REPAIR FOR CHECK EN	4/24/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16C	TFF	F	BMW	T10W	T1C3	AF	14-Dec-11	RECALEM	7-May-12	4	5899	3293.51	3489.23	270	IN	CONFIRM CHECK ENGIN, TO FIND IT HAS COME	REPAIR FOR CHECK EN	4/24/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TFF	F	BMW	T10W	T1C3	AF	10-Nov-11	RECALEM	3-May-12	4	8844	3405.35	3492.78	IN	TX	VERIFIED CONCERN, F04 AND REPROGRAMED	P C S THAT SEE LIGHT IS	5/2/12	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1FFW1E13C	TFF	F	BMW	T10W	T1C3	AJ	27-Feb-12	RECALEM	3-May-12	2	4702	3506.44	3652.34	IN	MO	EEC 26212 CAT CONV, FACT HISTORY ID #0557	C/S VERT CK ENG LIGHT	5/2/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TFF	F	BMW	T10W	T1C3	AF	2-Apr-12	RECALEM	3-May-12	1	2188	80.00	8113.49	IN	OR	DIAG SCAN CODES, TESTED FOR P0309	CUSTOMER STATES CHE	5/2/12	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TFF	F	BMW	T10W	T1C3	AJ	22-Feb-12	RECALEM	9-May-12	-1	864	80.00	826.82	033	IN	NL	CHEK ENGINE LIGHT ON, PRODUCTION DATE,	ROAD 550 CHECK REPORT	4/11/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16C	TFF	F	BMW	T10W	T1C3	AF	21-Nov-11	RECALEM	4-May-12	1	10980	3397.71	3417.99	10	IN	NC	CHECK DTC'S, REPROGRAM PCM AND REPLACE	L4 CHECK ENGINE LIGHT S	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16C	TFF	F	BMW	T10W	T1C3	AF	13-Feb-12	RECALEM	4-May-12	2	8913	3397.71	3507.77	IN	IN	KS	P0430 LEFT BANK CONVE, REPAIRS, TESTED	CODE FOR AT RISHRA	5/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E16C	TFF	F	BMW	T10W	T1C3	AJ	29-Nov-11	RECALEM	27-Apr-12	5	3887	824.98	8632.00	IN	IN	FL	IDS TEST P0430, CHECKED OASIS, PERFORMED	T C S THE CELL WAS ON,	5/2/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	TFF	F	BMW	T10W	T1C3	AF	18-Nov-11	RECALEM	4-May-12	4	3121	80.00	832.22	OK	IN	OH	EEC TEST ROAD TEST MONITOR ROAD TEST	FEELS LIKE MISFIRE	4/18/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E15C	TFF	F	BMW	T10W	T1C3	AF	13-Jan-12	RECALEM	8-May-12	2	36	80.00	847.89	02	IN	BC	CHECK OASIS FOR TSB 110, REVIEWED TSB	CHEK ENGINE LIGHT ON	4/24/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C	TFF	F	BMW	T10W	T1C3	AJ	5-Dec-11	RECALEM	4-May-12	1	1786	80.00	840.78	OK	IN	IL	VERIFY ROUGH ACCELL WHEN DRIVING, CHECK	O CUSTOMER REPORTS MIL	5/2/12	

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CLC	CLF	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E14C	TFF	F	14T	T	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#	RECAL	24-4	9-May-12	2	6589	\$434.31	\$516.10	1	VA	REPALCE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE C	#	142	PT	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#	RECAL	24-4	1-May-12	2	3667	\$293.51	\$390.84	1	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	ENGINE LIGHT ON ENG NO	#	142	PT	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#	RECAL	24-4	9-May-12	1	3659	\$413.00	\$468.37	1	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E14C	TFF	F	14T	T	TC3	AF	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLM	#	RECAL	24-4	4-May-12	2	2074	\$0.00	\$315.05	0	VA	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	STATES ENG LAMP CAM	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#	RECAL	24-4	11-May-12	2	2134	\$0.00	\$389.48	0	VA	VERIFY CONCERN OF OVER SPEED CONDITION	ELECTRICAL CONCERN	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AJ	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#	RECAL	24-4	23-Apr-12	3	1781	\$0.00	\$34.83	0	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	28-Feb-12	5-Apr-12	BELL MOTORS, INC.	#	RECAL	24-4	3-May-12	1	833	\$0.00	\$0.00	0	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#	RECAL	24-4	7-May-12	2	1423	\$0.00	\$27.97	0	WI	TSB 12 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT H	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	15-Feb-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#	RECAL	24-4	9-May-12	2	2172	\$0.00	\$0.00	0	TX	DIAG. ENGINE LIGHT ON, RETRIEVED DTC P03	ENGINE SERVICE ENGINE	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	RECAL	24-4	11-May-12	1	1685	\$0.00	\$42.05	0	OK	SELF TEST P0303, CHECK OASIS, FOUND SSM	22222 CHECK STATE OF EN	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECAL	24-4	10-May-12	3	6600	\$0.00	\$27.96	0	VA	TECHNICIAN REFERENCED TSB# 12 10 AND REPR	CUSTOMER STATES THAT	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0038	2012	11FFW1E17C	TFF	F	14T	T	TC3	AJ	27-Feb-12	27-Apr-12	SUNNY KING FORD, INC.	#	RECAL	24-4	8-May-12	1	784	\$84.05	\$142.25	2	VA	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUST STATES VEHICLE	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AJ	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#	RECAL	24-4	15-May-12	4	11781	\$58.88	\$113.41	1	VA	VERIFY CONCERN AND WED LOCK, NOW MISFIRE	CHECK ENGINE LIGHT CH	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	22-Mar-12	2-Apr-12	BARBLE FORD, INC.	#	DIAG	24-4	14-May-12	2	3430	\$0.00	\$118.18	1	VA	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TELL MIS	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	20-Jan-12	20-Jan-12	SIMI VALLEY FORD	#	DIAG	24-4	8-May-12	4	4168	\$319.19	\$867.62	5	VA	INJECTOR TEST EEC, COULD PROBLEM STILL PRE	CUSTOMER STATES WAS	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	22-Mar-12	2-Apr-12	BARBLE FORD, INC.	#	DIAG	24-4	14-May-12	2	3430	\$0.00	\$118.18	1	VA	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TELL MIS	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	17-Feb-12	5-Mar-12	TERREBORNE FORD	#	DIAG	24-4	15-May-12	3	1423	\$0.00	\$27.97	0	VA	CHECK TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	28-Feb-12	6-Mar-12	SCOTT FORD	#	DIAG	24-4	24-May-12	3	3947	\$0.00	\$46.50	1	VA	SCAN FOR CODES, RETRIEVED P0308, ROAD TEST	ON WEAY, W/LOCK DOWN	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AJ	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#	DIAG	24-4	9-May-12	1	1579	\$0.00	\$54.25	1	VA	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AF, CYS OR ENG LAMP C	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0008	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-4	8-May-12	1	571	\$0.00	\$155.61	2	VA	VERIFY CONCERN P0308, REPAIR PRESSURE	SYSTEM STATES THE	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0008	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	26-Mar-12	26-Mar-12	ROGER WALKER FORD	#	RECAL	24-4	5-OCT-12	2	1423	\$46.35	\$225.33	1	VA	SCAN TEST KOEO, CLEAN TEST, NO CODES	CUSTOMER STATES CH	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AJ	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#	RECAL	24-4	24-Apr-12	2	4844	\$405.35	\$483.30	1	VA	VERIFY CONCERN LIGHT, BUT THE UPDATE TO T	CHECK ENGINE LIGHT, H	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#	RECAL	24-4	28-Apr-12	3	9844	\$405.35	\$483.30	1	VA	VERIFY CONCERN, EEC TEST, P0430, TSB 12	02 CUSTOMER STATES CH	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AJ	31-Jan-12	3-Feb-12	GERBER FORD	#	RECAL	24-4	11-May-12	4	8538	\$449.87	\$533.30	1	VA	VERIFY CONCERN, EEC TEST, P0430, TSB 12	02 CUSTOMER STATES CH	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AJ	11-Jan-12	27-Jan-12	LONGMONT FORD	#	RECAL	24-4	7-May-12	4	8333	\$405.35	\$503.44	1	VA	DIAGNOSE P0430 EFFICIENCY BANK 2 REPAIR, I	CUSTOMER	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AJ	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#	RECAL	24-4	10-May-12	4	17433	\$397.73	\$488.58	1	VA	DIAGNOSE, EEC TEST, P0430, REPROGRAM PCM	ENGINE, CUSTOMER STATES	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AJ	12-Feb-12	16-Mar-12	DOWNEY FORD LINCOLN	#	RECAL	24-4	11-May-12	2	6282	\$0.00	\$0.00	0	VA	VERIFY CONCERN CHECKED OASIS FOUND AND	ENGINE LIGHT ON and its	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	27-Jan-12	19-Apr-12	DAYTON FORD	#	RECAL	24-4	14-May-12	1	2588	\$0.00	\$35.20	0	VA	CHECK DTCs, CODE PASS AND REPROGRAM THE	TRUCK STATES WHILE A	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	13-Nov-11	10-Apr-12	DOHN BOHN FORD	#	RECAL	24-4	11-May-12	2	669	\$0.00	\$36.69	0	VA	PERFORMED TSB 12 10, REPROGRAMMED PCM	C, TRUCK IS MISSING O	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	10-Jan-12	24-Feb-12	ROBERSON FORD SALES, INC.	#	RECAL	24-4	10-May-12	3	3022	\$0.00	\$36.32	0	VA	VERIFY STUMBLE MISFIRE, CONCERN NO DTCs	DRIVER REPORTS WHEN	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	31-Jan-12	2-Feb-12	ROBERSON FORD SALES, INC.	#	RECAL	24-4	10-May-12	3	3022	\$0.00	\$36.32	0	VA	VERIFY STUMBLE MISFIRE, CONCERN NO DTCs	DRIVER REPORTS WHEN	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	31-Jan-12	2-Feb-12	DAVIES FORD, INC.	#	RECAL	24-4	15-May-12	3	6302	\$0.00	\$32.05	0	VA	VERIFY CHECK ENGINE LIGHT BY EEC TEST	KOEO, CUST STATES CHECK	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AJ	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	#	RECAL	24-4	15-May-12	4	10134	\$0.00	\$39.10	0	VA	M O 1024 RECAL ENGINE, REPROGRAM PCM PER	TSB, CUSTOMER REQUEST T	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#	RECAL	24-4	22-May-12	1	1499	\$58.88	\$130.25	1	VA	VERIFY CONCERN, COORD BALANCE ASGM, SPM	CUSTOMER STATES VEH	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	6-Feb-12	26-Mar-12	LONG-LEWIS FORD INC.	#	RECAL	24-4	18-May-12	2	6201	\$60.35	\$151.48	1	VA	KOEO, PLUG FAILURE, REPR, SELF TEST, POSIT	IVE, CUST STATES CHECK	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	17-Jan-12	30-Jan-12	OZARK FORD LINCOLN	#	RECAL	24-4	17-May-12	4	7490	\$40.58	\$122.40	1	VA	MO, KIDS TEST P0301, RAN CYL POWER BALANCE	PERFORM, CUSTOMER STATES	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	17-Feb-12	22-Feb-12	SCYRENS FORD, INC.	#	RECAL	24-4	12-May-12	3	4975	\$30.12	\$103.08	1	VA	EEC, DIAG DTC P0303, SELF REPR, C	CUSTOMER STATES THE	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	5-Apr-12	19-May-12	MIKE REYNOLDS FORD LINCOLN	#	RECAL	24-4	10-May-12	3	1287	\$413.00	\$500.91	1	VA	VERIFY CONCERN, EEC TEST, P0430, TSB 12	02 CUSTOMER STATES CH	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	8-Feb-12	7-Mar-12	CHAPARRAL FORD, INC.	#	RECAL	24-4	17-May-12	3	8882	\$0.00	\$121.98	2	VA	CHECKED ON CK ENGINE, NO MISFIRE DETECTE	D, E22 OK, ENG LIGHT CAM	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AF	9-Mar-12	2-Apr-12	LAKEWOOD FORD	#	RECAL	24-4	22-May-12	2	5986	\$0.00	\$39.03	0	VA	PERFORMED CHECK, TEST ON OTHER THAN THAT	A CUSTOMER REPORTS W	#	142	PT	PT MALFUNCTION	
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E17C	TFF	F	14T	T	TC3	AJ	12-Feb-12	4-May-12	TOMMIE VAUGHN MOTORS, INC.	#	RECAL	24-4	18-May-12	1	989	\$397.71	\$688.27	1	VA</							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function				
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E1C6	F	F	T	T	AF	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	9F593	17-May-12	2	3503	5335.05	9295.96	PA	# CHECKED AND PULLED VTDI NO. NO DTC'S. DTC	CUST STATES ON COOLD	4401	V29	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C2	F	F	T	T	AF	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAY FORD SALE	12405	23-May-12	2	4796	80.00	311.00	00	PA	# SCANNED AND PULLED C AS IT WAS RUNNING. CIG	CEL IS ON AND STARTED	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C2	F	F	T	T	AF	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	22-May-12	2	2035	80.00	355.78	PA	BC	# VERIFY CONCERN. EEC STRATEGIES. RESET TIM	BOSS DOWN WHEN PAS	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1E1C2	F	F	T	T	AF	20-Mar-12	18-Apr-12	BESHORE AND KOLLER, INC.	DIAG	26-May-12	2	1686	80.00	391.61	PA	PA	# RAN ALL TESTS ALL PAS OASIS. NFF_CND_	LIN DRIVER STATES THAT TH	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C2	F	F	T	T	AJ	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.00E-212	23-May-12	3	7581	5434.31	3513.35	PA	IL	# PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C2	F	F	T	T	AF	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	RECALEM	9-May-12	4	16075	8434.31	5533.50	PA	GA	# VERIFIED CHECK ENGINE RECAL EMMAEMIS18	CUSTOMER STATES ENG	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C2	F	F	T	T	AF	12-Mar-12	27-Mar-12	BRIEN MOTORS, INC.	RECAL	24-May-12	2	8116	80.00	30.00	PA	WA	# TEST EEC AND P0306 RECAL AS PER TSB AND	CLK ENGINE LIGHT CAME ON	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C2	F	F	T	T	AF	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN, INC.	RECALEM	24-May-12	6	10341	80.00	340.75	06	PA	# ROAD TEST CONFIRMED OCM REPROGRAM MO	CUSTOMER WAS DRIVIN	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C2	F	F	T	T	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	RECALEM	24-May-12	2	8201	80.00	335.03	PA	AL	# POH CAL AND COOL FUEL WELL. SEE JOE'S	REPAIR CHECK ENGINE LI	4401	V29	PT C&C	
COP	ENGINE	CEPA1002	2012	1FTFW1E1C1	F	F	T	T	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD, INC.	12029	23-May-12	3	6597	572.09	1108.71	PA	NY	# XPERFORMED ROAD TEST WITH MISFIRE MONIT	CUSTOMER STATES ON ACC	4401	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	23-May-12	3	3725	588.05	1138.73	PA	TX	# XEEC TEST P0303. DCL DISPLAY IGNITION DIA	MISFIRE CHECK ENGINE LI	4401	V29	PT C&C	
COP	ENGINE	CEC2021	2012	1FTFW1E1C1	F	F	T	T	AF	8-Dec-11	28-Dec-11	MULLINAX FORD	12029	23-May-12	6	9294	591.50	3305.73	PA	FL	# INSTALLED IBS P0306 RUST ECTS NO TESTS PPT	E29 CUST STATES CHECK	4401	V29	PT C&C	
COP	ENGINE	CEA1025	2012	1FTFW1E1C1	F	F	T	T	AF	28-Feb-12	18-Apr-12	CHAPARRAL FORD, INC.	12029	23-May-12	2	8691	588.05	1172.71	PA	TX	# CKED OUT TO VERIFY OCM INSPECT. NO VISIBL	E29 CK ENG LIGHT ON	4401	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	23-May-12	1	2181	568.99	5238.91	PA	BC	# XCONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C2	F	F	T	T	AJ	8-Mar-12	13-Apr-12	BOUNDFORY FORD SALES LTD.	NFF	29-May-12	2	1327	80.00	3103.00	PA	AB	# INSPECTED ADVISED C/H. INTERCOMER. THEN	WELL CHECK ENGINE LI	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	DIAG	30-May-12	1	1352	80.00	542.10	PA	KY	# TECH CHECKED AND RECODE AND ROADTESTE	CUSTOMER STATES YEST	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	30-May-12	2	2690	80.00	374.14	PA	MN	# CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	8-Mar-12	13-Apr-12	BOUNDFORY FORD SALES LTD.	NFF	29-May-12	2	1327	80.00	3103.00	PA	AB	# INSPECTED ADVISED C/H. INTERCOMER. THEN	WELL CHECK ENGINE LI	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	F	F	T	T	AF	29-Mar-12	25-Apr-12	CHESTATE FORD	RECALEM	24-May-12	1	2481	8442.50	5257.58	PA	GA	# 04 RECALEM PERFORMED DIAG. P0430. TESTE	E29 CUST STATES ENG	4401	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	12029	23-May-12	5	15183	588.05	1105.32	PA	IA	# XEEC TEST CODE P0305. REPLACED NUMBERS	CHECK ENGINE LIGHT ON	4401	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	80.00	368.63	PA	NC	# INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT FO	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE5FK001	2012	1FTFX1C1C9	F	F	T	T	AF	13-Mar-12	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	12029	23-May-12	3	5021	588.88	1138.62	PA	NC	# XTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDER CUSTOMER STATES TH	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	14-Feb-12	7-Mar-12	WALTERBOR MOTOR SALES CO., IN	DIAG	23-May-12	3	5208	80.00	316.05	00	PA	SC	# DIAG IBS P0306 SSM 22225 STUMBLE ON ACC	A. S. CHECK ENGINE LIGHT	4401	V29	PT C&C
DIAG - MISFIRE	ENGINE	CE4FM004	2012	1FTFW1E1C2	F	F	T	T	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	80.00	368.63	PA	NC	# INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT FO	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	11-May-12	1	1563	80.00	549.40	PA	IL	# CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	9-Mar-12	16-Mar-12	WATERTOWN FORD	DIAG	29-May-12	3	3117	80.00	337.16	PA	SD	# CUST TEST VEHICLE RUL ON TEST CK REFER	CHECK ENGINE LIGHT ON	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE4FM004	2012	1FTFW1E1C2	F	F	T	T	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	80.00	368.63	PA	NC	# INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT FO	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C2	F	F	T	T	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	RECALEM	24-May-12	1	2719	80.00	331.45	PA	TN	# CC 04 BPM RECALEM	PERFORM CS TRUCK SHAKING	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C2	F	F	T	T	AF	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	RECALEM	24-May-12	6	11420	80.00	327.22	00	PA	IA	# NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND A	4401	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	13-Mar-12	30-Apr-12	MILLER FORD SALES	DIAG	23-May-12	2	1321	80.00	368.63	PA	NC	# INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT FO	4401	V29	PT C&C	
ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	13-Mar-12	14-Feb-12	ACCESS FORD, LTD.	12029	23-May-12	4	4849	588.88	1170.51	PA	TX	# XPERFORM ROAD TEST TO CM AS IT'S LATEST	CAL CUSTOMER STATES ENG	4401	V29	PT C&C		
ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	30-Jan-12	22-May-12	TOUSLEY FORD, INC.	12029	23-May-12	1	700	588.88	3185.40	PA	MN	# XROAD TEST AND DID NOT REMO RELATIVE	COMPR CHECK ENGINE LI	4401	V29	PT C&C		
SPARK PLUGS	ENGINE	CE3C3009	2012	1FTFW1E1C2	F	F	T	T	AF	30-Jan-12	22-May-12	TOUSLEY FORD, INC.	12029	23-May-12	1	700	588.88	3185.40	PA	MN	# XROAD TEST AND DID NOT REMO RELATIVE	COMPR CHECK ENGINE LI	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	F	F	T	T	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	2591	80.00	371.52	PA	SK	# EEC TEST. P0306. P0304. RE	CHECK ENGINE LIGHT TR	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CEW9R241	2012	1FTFW1E1C6	F	F	T	T	AF	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	5186	80.00	1102.18	PA	SK	# EEC TEST. P0306. P0304. RE	CHECK ENGINE LIGHT TR	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CEW9R240	2012	1FTFW1E1C6	F	F	T	T	AF	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	5186	80.00	1102.18	PA	SK	# EEC TEST. P0306. P0304. RE	CHECK ENGINE LIGHT TR	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E1C1	F	F	T	T	AF	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	5.00E-212	22-May-12	2	5462	3413.00	3513.38	PA	IA	# DIAG EEC TEST P0306. H. V AND LEFT CO	CUST STATES CHECK EN	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1E1C1	F	F	T	T	AF	2-Mar-12	2-Apr-12	BILL KNIGHT FORD	5.00E-212	29-May-12	3	4853	3397.71	3484.82	PA	IA	# DIAG EEC TEST P0306. H. V AND LEFT CO	CUST STATES CHECK EN	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	F	F	T	T	AF	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN, INC.	5.00E-212	29-May-12	3	4853	3397.71	3484.82	PA	IA	# DIAG EEC TEST P0306. H. V AND LEFT CO	CUST STATES CHECK EN	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	F	F	T	T	AF	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	5.00E-212	29-May-12	3	4853	3397.71	3484.82	PA	OR	# VERIFY CONCERN. CHECK ENGINE LIGHT FOR	P0306. CUSTOMER STATES THAT THE	4401	V29	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E1C7	F	F	T	T	AF	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	RECALEM	24-May-12	3	3352	5283.51	3356.24	PA	NC	# VERIFIED CONCERN. WITNESS LIGHT. CK	NOV ENGINE LIGHT ON	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	F	F	T	T	AF	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD.	RECALEM	24-May-12	3	3352	5283.51	3356.24	PA	NC	# VERIFIED CONCERN. WITNESS LIGHT. CK	NOV ENGINE LIGHT ON	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	F	F	T	T	AF	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	24-May-12	4	13688	5283.51	3407.37	PA	AB	# INSPECTED FOR CEL LIGHT FOUND TSB 12 2	10 TRUCK DRIVEABILITY GAS COM	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	F	F	T	T	AF	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	RECALEM	24-May-12	2	4252	80.00	30.00	00	PA	AB	# CONFIRMED MIL ON. PERFORM NOW. P0430	NO P0306. CUSTOMER STATES THE	4401	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	F	F	T	T	AF	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	RECALEM	24-May-12	2	4852	80.00	339.92	00	PA	ON	# INSPECTED FOR CHECK ENGINE LIGHT ON.	CHECK INSPECT FOR CHECK	4401	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1C7	F	F	T	T	AF	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	RECALEM	24-May-12	3	10207	80.00	341.72	00	PA						

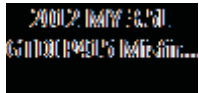
2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	TFF6	F	AT	TKW	TC3	AF	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	#12	RECALEM	24	31-May-12	2	#621	\$293.51	\$372.65	13	NA	NS	IS	TESTED AND RETRIEVED DTC P0430. PERFORM ADJUST ON VEH NISSANS.	A	430	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	TFF6	F	AT	TKW	TC3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	#12	RECALEM	24	4-Jun-12	3	#368	\$287.07	\$381.90	13	NA	QC	IS	1547 VER. DTC P0300 I01 INTERCHANGER LES COE	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4C	TFF6	F	AT	TKW	TC3	AF	16-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	#12	RECALEM	24	5-Jun-12	3	#378	\$0.00	\$48.24	1	NA	WI	IS	ECC TESTED NO CODES. FOUND LATER CALIBRA ON COLO START TRUCK	A	430	A4	V29	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TFF6	F	AT	TKW	TC3	AJ	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD.	#12	RECALEM	24	7-Jun-12	2	#276	\$0.00	\$57.22	13	NA	AB	IS	VERIFIED CK ENF LITE IS ON DIS TEST P0300 0305	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	TFF6	F	AT	TKW	TC3	AF	6-Feb-12	27-Feb-12	LAMOUREUX FORD, INC	#12	RECALEM	24	4-Jun-12	4	#763	\$0.00	\$35.02	0	NA	MA	IS	SELF TESTED AND RECEIVED P0300 RANDOM MISF	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C	TFF6	F	AT	TKW	TC3	AF	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC	#12	RECALEM	24	5-Jun-12	3	#400	\$0.00	\$32.22	0	NA	OH	IS	ECC TEST MISFIRE CODES P0304 P0305 P0306 RUN	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T3C	TFF6	F	AT	TKW	TC3	AJ	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	#12	RECALEM	24	5-Jun-12	3	#429	\$0.00	\$31.65	0	NA	NS	IS	CHECKED AND TESTED WITH IDS RETRIEVED CODE	A	430	A4	V29	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	TFF6	F	AT	TKW	TC3	AF	29-Mar-12	16-May-12	TURNPIKE FORD OF HUNTINGTON	#12	RECALEM	24	1-Jun-12	1	#1261	\$0.00	\$0.00	0	NA	WV	IS	0904 12 2 10 22225	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C	TFF6	F	AT	TKW	TC3	AF	15-Mar-12	5-Apr-12	HILLSBORO FORD, INC.	#12	RECALEM	24	4-Jun-12	3	#4227	\$0.00	\$33.77	0	NA	NH	IS	PERFORMED SELF TEST (EXERCISE) IF YOU HA	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T5C	TFF6	F	AT	TKW	TC3	AF	15-May-12	30-May-12	DEAN ABOUR FORD, INC	#12	RECALEM	24	1-Jun-12	1	#693	\$0.00	\$34.54	0	NA	MI	IS	HOOKEED UP IDS AND HAD CODES FOR P0304 P030	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C	TFF6	F	AT	TKW	TC3	AJ	29-Oct-11	17-Apr-12	PRESTIGE FORD, INC.	#12	RECALEM	24	18-May-12	2	#232	\$0.00	\$33.25	0	NA	FL	IS	PERFORM ECC TEST NO DTC CHECK MODE 6 NO I	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T2C	TFF6	F	AT	TKW	TC3	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	#12	RECALEM	24	6-Jun-12	1	#721	\$0.00	\$48.83	0	NA	AB	IS	VERIFIED CHECK ENGINE SSM 22225 AND REFER	A	430	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1Y2C	TFF6	F	AT	TKW	TC3	AF	28-Feb-12	30-Mar-12	BULLER FORD, INC.	#12	RECALEM	24	5-Jun-12	3	#324	\$405.17	\$507.85	1	NA	NJ	IS	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	A	430	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T4C	TFF6	F	AT	TKW	TC3	AJ	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	#12	RECALEM	24	1-Jun-12	3	#468	\$300.63	\$420.21	1	NA	NC	IS	VERIFIED CONCERN ON 1E 1K OH F5 H10 PERFORM	A	430	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T6C	TFF6	F	AT	TKW	TC3	AJ	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH, INC.	#12	RECALEM	24	11-May-12	5	#1017	\$397.71	\$440.76	1	NA	NE	IS	PULLED CODE P0300 WHEN K2 CA CK THE CK EN	A	430	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T0C	TFF6	F	AT	TKW	TC3	AJ	12-Dec-11	22-Dec-11	CURRIE MOTORS FRANKFORT INC	#12	RECALEM	24	1-Jun-12	6	#13608	\$322.11	\$425.25	1	NA	IL	IS	IDS TEST P0430. REPLACE LEFT CONVERTER AND	A	430	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T8C	TFF6	F	AT	TKW	TC3	AF	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD	#12	RECALEM	24	5-Jun-12	5	#691	\$293.51	\$386.55	12	NA	ON	IS	PERFORMED TSB 12 2 10. REPLACED LEFT HAND	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1X2C	TFF6	F	AT	TKW	TC3	AF	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	#12	RECALEM	24	8-Jun-12	1	#539	\$0.00	\$42.77	1	NA	FL	IS	VERIFIED CONCERN FOR 1E 1K OH F5 H10 PERFORM	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T5C	TFF6	F	AT	TKW	TC3	AJ	22-Feb-12	11-May-12	HALL FORD LINCOLN	#12	RECALEM	24	4-Jun-12	1	#832	\$0.00	\$0.00	0	NA	VA	IS	DIAG CEL P0300 P0304 P0305 CHECK OASIS	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T3C	TFF6	F	AT	TKW	TC3	AF	7-Feb-12	11-May-12	RAPID FORD	#12	RECALEM	24	24-May-12	-1	#231	\$0.00	\$34.85	0	NA	MN	IS	CHECK WITH IDS. FOUND CODE OF P0430. CHECK	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T6C	TFF6	F	AT	TKW	TC3	AF	24-Feb-12	3-Apr-12	JIM HANSEN'S GATEWAY FORD LIN	#12	RECALEM	24	6-Jun-12	3	#378	\$0.00	\$48.52	0	NA	AB	IS	1590 PLUGGED IN IDS PULLED CODES FOR MISFIR	A	430	A4	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1T0C	TFF6	F	AT	TKW	TC3	AF	9-Jan-12	21-Feb-12	SPKES MOTOR COMPANY, INC.	#12	RECALEM	24	21-May-12	1	#4081	\$68.88	\$261.81	2	NA	TX	IS	CK CHECKED CONCERN FOR 1E 1K OH F5 H10 PERFORM	A	430	A4	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1T3C	TFF6	F	AT	TKW	TC3	AF	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	#12	RECALEM	24	4-Jun-12	5	#1274	\$68.99	\$227.82	2	NA	SK	IS	CHECK ENGINE LIGHT ON 10	A	430	A4	V29	PT C&C
DIAG- MISFIRE	ENGINE	NA	2012	1F1FW1E1T1C	TFF6	F	AT	TKW	TC3	AF	16-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	#12	RECALEM	24	8-Jun-12	3	#265	\$0.00	\$51.09	1	NA	SK	IS	ECC TEST P0304, P0305, P0306. CHECK PCM CAL	A	430	A4	V29	PT C&C
DIAG- MISFIRE	ENGINE	NA	2012	1F1FW1E1T3C	TFF6	F	AT	TKW	TC3	AF	28-Apr-12	24-May-12	FORD MOTORS LTD.	#12	RECALEM	24	8-Jun-12	1	#790	\$0.00	\$68.18	1	NA	MB	IS	PERFORMED IDS CHECKM OUT OF TOWN. NO PA	A	430	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T8C	TFF6	F	AT	TKW	TC3	AF	5-Jan-12	24-Feb-12	POIRIER FORD INC.	#12	RECALEM	24	28-May-12	4	#823	\$288.97	\$376.44	13	NA	QC	IS	VERIFY TEMIN CHECK POUR P2138 >	A	430	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1T4C	TFF6	F	AT	TKW	TC3	AF	26-Mar-12	30-Apr-12	DAHL FORD DAVENPORT INC	#12	RECALEM	24	6-Jun-12	2	#456	\$292.99	\$375.52	1	NA	GA	IS	VERIFY CONCERN. PERFORM TESTING. REPLACE	A	430	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1XC	TFF6	F	AT	TKW	TC3	AF	15-Nov-11	26-Jan-12	FAMILY FORD LINCOLN	#12	RECALEM	24	6-Jun-12	5	#5487	\$316.39	\$393.60	1	NA	OH	IS	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	A	430	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1Y2C	TFF6	F	AT	TKW	TC3	AF	5-Dec-11	27-Jan-12	R. D. SAWYER MOTOR CO., INC	#12	RECALEM	24	4-Jun-12	5	#340	\$292.99	\$389.92	1	NA	NC	IS	VERIFIED CUSTOMER CONCERN, CHECK ENGINE	A	430	A4	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEGG5092	2012	1F1FW1E1T1C	TFF6	F	AT	TKW	TC3	AF	9-Feb-12	24-Mar-12	DIXON FORD LINCOLN, LLC	#12	RECALEM	24	7-May-12	2	#495	\$436.31	\$518.13	1	NA	IL	IS	PERFORM CHECK ENGINE HOTLINE APPROVED	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	TFF6	F	AT	TKW	TC3	AF	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	#12	RECALEM	24	11-Jun-12	3	#3557	\$0.00	\$53.59	1	NA	AB	IS	ECC CHECKED AND RETRIEVED DTC P0300/P0304.	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T5C	TFF6	F	AT	TKW	TC3	AF	1-Apr-12	30-Apr-12	EDGE FORD LINCOLN	#12	RECALEM	24	11-Jun-12	2	#424	\$0.00	\$43.21	1	NA	ND	IS	4424Z PERFORMED SELF TESTED NO CODES	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4C	TFF6	F	AT	TKW	TC3	AF	15-Jan-12	27-Feb-12	BIG JOHN'S FORD	#12	RECALEM	24	6-Jun-12	4	#498	\$0.00	\$35.15	1	NA	NE	IS	BROUGHT IN, SCANNED PCM FOR STORED FAULT	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1C	TFF6	F	AT	TKW	TC3	AF	6-Dec-11	26-Dec-11	KEN WILSON FORD INC	#12	RECALEM	24	9-Jun-12	6	#10481	\$0.00	\$39.72	1	NA	NC	IS	DIAG. KOEO P0306. NO MISFIRE ON TEST D RIVE	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T7C	TFF6	F	AT	TKW	TC3	AF	3-Dec-11	16-Feb-12	GARBERT FORD, INC.	#12	RECALEM	24	8-Jun-12	4	#878	\$0.00	\$43.21	1	NA	FL	IS	VERIFIED CONCERN RAN SSM TSB FOUND TSB12	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T0C	TFF6	F	AT	TKW	TC3	AF	24-Apr-12	19-May-12	JIM HANSEN'S GATEWAY FORD LIN	#12	RECALEM	24	10-Jun-12	1	#1077	\$0.00	\$60.65	1	NA	AB	IS	TEST CHECK FOR MIL ON DTC P0300. NO MISF	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1C	TFF6	F	AT	TKW	TC3	AF	7-Nov-11	13-Dec-11	FORD OF LONDONDERY	#12	RECALEM	24	4-Jun-12	6	#3852	\$0.00	\$38.87	0	NA	NH	IS	SELF TEST P0301, RUN TSB AND SSM. SSM 22225	A	430	A4	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	TFF6	F	AT	TKW	TC3	AF	10-Apr-12	2-May-12	DUCHARME MOTORS LTD	#12	RECALEM	24	5-Jun-12	2	#201	\$0.00	\$49.57	0	NA	AB	IS	RT1 VEH VERIFY WITH IDS WIT P0300/P0303/P0308	A	430	A4	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1T6C	TFF6	F	AT	TKW	TC3	AF	12-Dec-11	22-Mar-12	REGTEAU FORD INC.	#12	RECALEM	24	4-Jun-12	3	#743	\$61.70	\$192.18	2	NA	QC	IS	CONFIRMED PREVIOUS CHECK CODE MAINTENANCE	A	430	A4	V29	PT C&C
SPARK PLUGS	ENGINE																														

From: Steslicki, Michael (M.E.)
Sent: Thursday, June 14, 2012 8:32 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dodds, Jordan (J.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/14/12)

Twenty new claims today

- (9) TSB Reflash
- (7) COP
- (4) Catalytic Converter

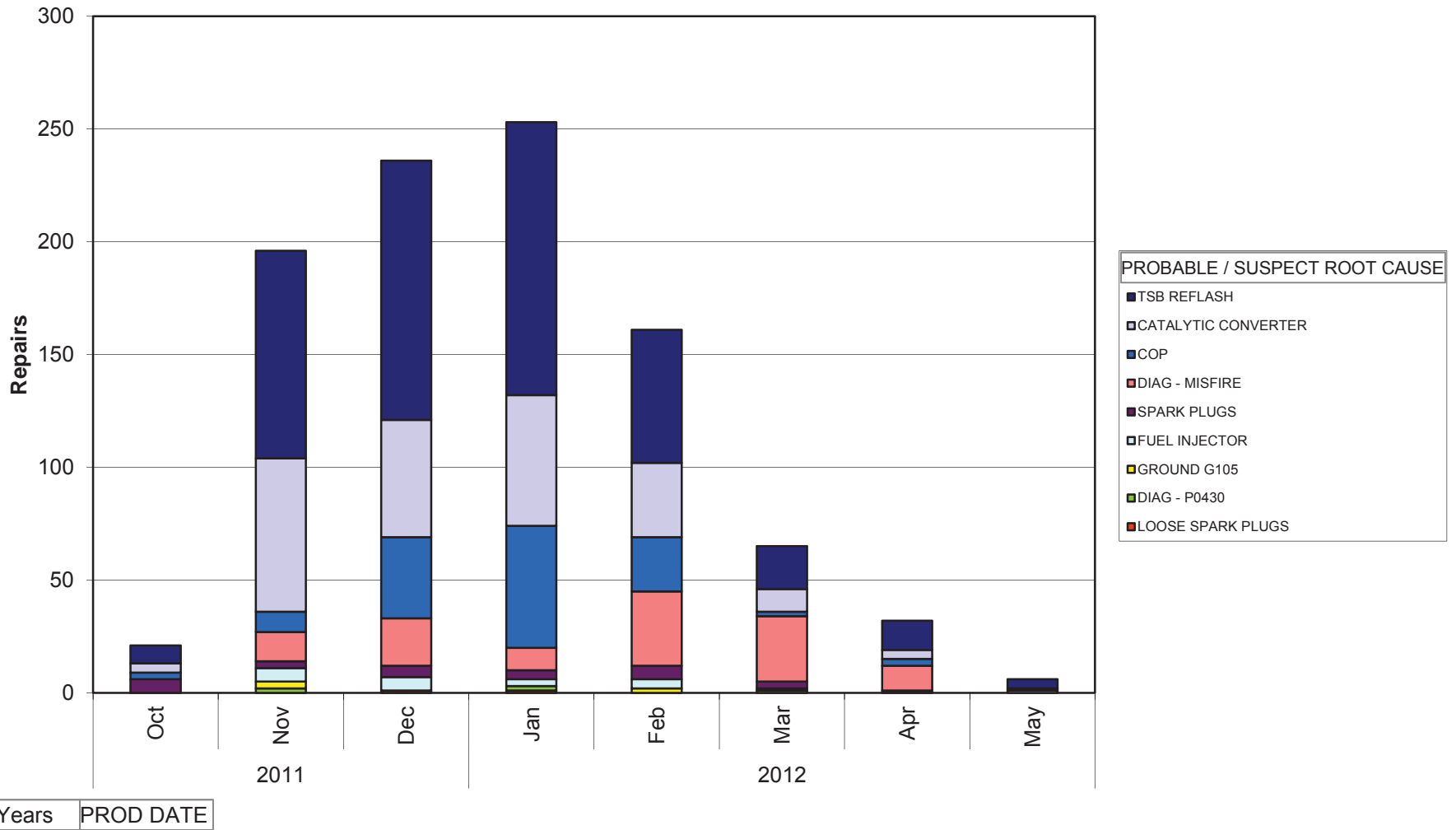


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/13/12



Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	3
	6	5
	3	4
	4	6
	1	3
		1
	1	
	21	28

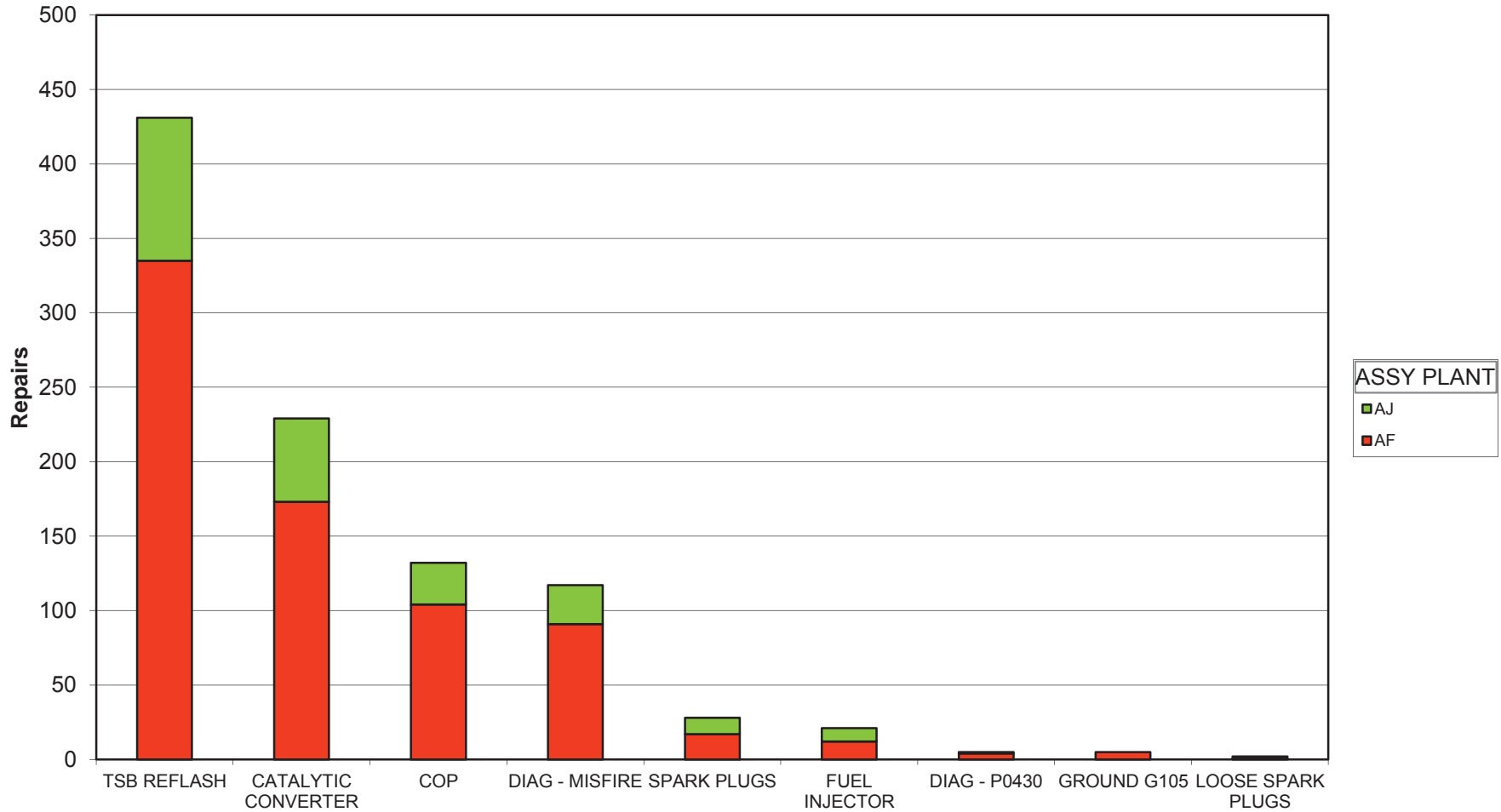
DIAG - MISFIRE	COP	
		3
	13	9
	21	36
	10	54
	33	24
	29	2
	11	3
		1
	117	132

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	4	8
	68	92
	52	115
	58	121
	33	59
	10	19
	4	13
		4
	229	431
		970

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/13/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	335	96	431
CATALYTIC CONVERTER	173	56	229
COP	104	28	132
DIAG - MISFIRE	91	26	117
SPARK PLUGS	17	11	28
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	742	228	970

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
COP	ENGINE	BLTD0003	2012	1FFW1C3	Tf6	F	A	T	21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#	1209	C3	12-Dec-11	1	929	\$63.09	\$116.81	GA	GA	ECC TEST PID MONITOR TEST REPLACED #5 COIL ENGINE SPOK MISS DRIVE						
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E9C	Tf6	F	A	T	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#	1209	C3	29-Nov-11	0	20	\$0.25	\$63.22	GA	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG						
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E9C	Tf6	F	A	T	24-Oct-11			FUTURE FORD OF CLOVIS	#	12465	C3	22-Dec-11	-1	28	\$10.38	\$159.03	CA	CA	ECC TEST P0300, POWERED PLUGS AND ROAD						
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E4C	Tf6	F	A	T	25-Oct-11			HILLER FORD INC	#	12405	C3	6-Dec-11	-1	10	\$5.17	\$42.48	WI	WI	VERIFIED CONCERN, PEGS CC 42						
GROUND G105	ENGINE	N/A	2012	1FFW1E3C	Tf6	F	A	T	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#	12029	C3	28-Jan-12	1	148	\$80.00	\$89.19	AB	AB	239 VERIFIED CONCERN, P00						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E8C	Tf6	F	A	T	8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#	12465	C3	10-Dec-11	1	519	\$0.00	\$74.80	MI	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E8C	Tf6	F	A	T	10-Nov-11			ALL STAR FORD	#	1209	C3	22-Dec-11	-1	272	\$0.00	\$75.35	WA	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C	Tf6	F	A	T	11-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#	500E212	E3	28-Dec-11	1	418	\$240.12	\$453.16	ON	ON	873 ROADTESTED & VERIFIED CONCERN, PCW SOFTWARE						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E4C	Tf6	F	A	T	8-Dec-11	23-Dec-11		DUNGAN FORD LINCOLN	#	500E212	E3	30-Dec-11	1	1961	\$520.44	\$737.92	FL	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CHECK						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C	Tf6	F	A	T	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#	500E212	E3	20-Dec-11	1	730	\$426.12	\$582.96	IL	IL	ECC TEST P0430 MONITORED PUS, REPLACED BAL						
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFW1E8C	Tf6	F	A	T	6-Nov-11			LILLSTON FORD, INC.	#	500E212	E3	20-Dec-11	-1	12	\$522.25	\$688.95	NJ	NJ	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST						
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E2C	Tf6	F	A	T	27-Nov-11			HALLMARK FORD SALES LIMITED	#	12	C3	4-Jan-12	-1	135	\$4.88	\$179.42	BC	BC	DIAG. TESTS, CODE P0306, PINPOINT MONITOR TEST						
FUEL INJECTOR	ENGINE	BLSE0014	2012	1FFW1E4C	Tf6	F	A	T	18-Nov-11			SCOTT PETERSON MOTORS INC	#	9F593	B3	19-Dec-11	-1	12	\$268.55	\$746.16	SD	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PL						
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFX1E7C	Tf6	F	A	T	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#	500E212	E3	3-Jan-12	1	790	\$405.35	\$509.26	MI	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO MO						
COP	ENGINE	N/A	2012	1FFW1E6C	Tf6	F	A	T	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#	12029	C3	4-Jan-12	-1	522	\$161.77	\$409.11	WA	WA	ISS SELF UP ECC TEST ITEM TESTED COILS & FUEL						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E2C	Tf6	F	A	T	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#	500E212	E3	21-Jan-12	1	244	\$397.71	\$504.17	MI	MI	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E9C	Tf6	F	A	T	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#	NPF	C3	11-Jan-12	1	1184	\$0.00	\$24.00	MI	MI	INSTANT FUEL ECONOMY TEST, ECC TEST, KICK F						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX1E4C	Tf6	F	A	T	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD	#	12029	C3	10-Jan-12	1	124	\$180.97	\$241.25	NS	NS	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA						
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E5C	Tf6	F	A	T	7-Nov-11			CAM CLARK FORD SALES LTD.	#	1209	C3	12-Jan-12	-1	3	\$9.71	\$225.54	AB	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH						
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E2C	Tf6	F	A	T	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS	#	9F593	B3	7-Jan-12	1	1301	\$143.80	\$511.81	SD	SD	PERFORM IDS QUICK TEST, WET AROUND THE						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E6C	Tf6	F	A	T	25-Oct-11			MARK MARTIN FORD, INC.	#	1209	C3	13-Jan-12	1	456	\$422.65	\$571.45	MI	MI	ECC TESTS DCL AND FUEL PRESS TESTS IN FLOW						
COP	ENGINE	N/A	2012	1FFW1E1C	Tf6	F	A	T	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#	12405	C3	13-Jan-12	1	250	\$84.05	\$255.21	MI	MI	TEST ECC CONT P0316 PFE ENGINE FOR CYLINDR						
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E4C	Tf6	F	A	T	6-Jan-12			BARRIE FORD	#	12029	C3	12-Jan-12	-1	6	\$60.19	\$253.50	ON	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN						
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFW1E0C	Tf6	F	A	T	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#	500E212	E3	19-Jan-12	1	1084	\$397.71	\$456.78	MI	MI	VERIFIED CONCERN, ECC TEST P0430, PINPOINT						
ENGINE	ENGINE	CANA0002	2012	1FFW1E2C	Tf6	F	A	T	28-Oct-11	27-Dec-11		RON DURRANT FORD	#	12029	C3	13-Jan-12	1	1238	\$128.10	\$310.87	CA	CA	1238 CUST STATES TEST LEON ACCEL CYLINDR						
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFX1E7C	Tf6	F	A	T	28-Oct-11	14-Dec-11		YAKOVLEV FORD, INC.	#	1209	C3	13-Jan-12	1	791	\$329.75	\$522.30	MI	MI	PRELACE INJECTOR, LEAKAGE, WAS INHIBITING						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E7C	Tf6	F	A	T	10-Nov-11			OTIS FORD, INC.	#	500E212	E3	16-Jan-12	-1	456	\$444.30	\$571.46	NY	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E3C	Tf6	F	A	T	2-Dec-11	12-Dec-11		HINES PARK FORD, INC.	#	500E212	E3	16-Jan-12	2	2878	\$407.88	\$695.35	MI	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN						
GROUND G105	ENGINE	CAQA0024	2012	1FFW1E6C	Tf6	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	128837	C3	16-Jan-12	1	1050	\$80.00	\$226.69	MD	MD	ROAD TEST CANNOT VENT CHECKED A FUEL						
ENGINE	ENGINE	N/A	2012	1FFW1E8C	Tf6	F	A	T	18-Nov-11	30-Nov-11		AUTOWAY FORD AND LINCOLN	#	12029	C3	23-Jan-12	2	2577	\$152.94	\$259.78	MI	MI	ROAD TESTED VEHICLE, W/RE PERFORMED COIL						
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFW1E6C	Tf6	F	A	T	1-Dec-11	3-Jan-12		ALTON BRADLEY FORD	#	DIAG	C3	24-Jan-12	1	2807	\$0.00	\$50.23	MI	MI	ISS TEST, PASS CODES, CR OASIS PER SSM						
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFW1E7C	Tf6	F	A	T	18-Nov-11	12-Dec-11		KEN WILSON FORD, INC.	#	12405	C3	16-Jan-12	2	2115	\$21.08	\$136.24	NC	NC	ISS TEST, PASS CODES AND CUSTOMER TO PER						
DIAG - MISFIRE	ENGINE	CACQ0002	2012	1FFX1E9C	Tf6	F	A	T	9-Dec-11	29-Dec-11		BENNETT-DUNLOP FORD (1993) LTD	#	1209	C3	23-Jan-12	1	343	\$60.20	\$156.26	MI	MI	ISS TEST, PASS CODES AND CUSTOMER TO PER						
FUEL INJECTOR	ENGINE	CAMU0002	2012	1FFX1E7C	Tf6	F	A	T	9-Dec-11	13-Jan-12		EAGLE COUNTRY FORD	#	9F593	B3	13-Jan-12	-1	496	\$263.54	\$558.29	MI	MI	VERIFIED CONCERN, PRELIMINARY INJECTORS						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E3C	Tf6	F	A	T	18-Nov-11	19-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#	DIAG	C3	23-Jan-12	2	1286	\$0.00	\$91.85	ON	ON	ECC TEST, NO CODES, FOLLOW SYMPTOM CHART						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E3C	Tf6	F	A	T	28-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#	NPF	C3	30-Jan-12	2	1011	\$0.00	\$20.51	MI	MI	ISS TEST, NO CODES, ROAD TEST, UNABLE TO						
DIAG - MISFIRE	ENGINE	CAQA0024	2012	1FFW1E6C	Tf6	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	128837	C3	19-Jan-12	1	1050	\$80.00	\$226.69	MD	MD	ROAD TEST CANNOT VENT CHECKED A FUEL						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX1E4C	Tf6	F	A	T	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#	DIAG	C3	26-Jan-12	1	2197	\$0.00	\$59.84	MI	MI	ISS TEST, RETRIEVED DTLS AND NEEDED TO						
CATALYTIC CONVERTER	EXHAUST	CADP0002	2012	1FFW1E6C	Tf6	F	A	T	11-Dec-11	26-Jan-12		NELSON FORD, INC.	#	500E212	E3	26-Jan-12	1	581	\$410.74	\$556.96	MI	MI	VERIFY CEL IS ON VISUAL DIAG RESULTS, REPL						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E6C	Tf6	F	A	T	19-Dec-11	23-Dec-11		DEAN SELLERS INC	#	500E212	E3	30-Jan-12	2	3889	\$397.71	\$523.12	MI	MI	TEST ECC (KOEYER PASS) CODE BPN TEST MILE						
COP	ENGINE	N/A	2012	1FFW1E4C	Tf6	F	A	T	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#	12F	C3	1-Feb-12	1	52	\$111.37	\$442.90	AB	AB	VERIFIED CONCERN OF FROM OTHER CYLINDER						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E3C	Tf6	F	A	T	7-Dec-11	22-Dec-11		TERRIERONE FORD	#	DIAG	C3	4-Feb-12	2	2424	\$0.00	\$65.87	LA	LA	RAN ECC TEST P0306 IN RCM AT THIS TIME SE						
COP	ENGINE	CBFC0006	2012	1FFW1E8C	Tf6	F	A	T	13-Jan-12	26-Jan-12		WESTWAY FORD	#	12029	C3	4-Feb-12	1	1462	\$58.88	\$172.12	MI	MI	CUST STATES THE CHECK NO PERFORMED P						
COP	ENGINE	N/A	2012	1FFW1E5C	Tf6	F	A	T	13-Dec-11	12-Jan-12		DEL RIO FORD LINCOLN	#	12029	C3	13-Jan-12	1	469	\$58.88	\$139.94	MI	MI	FOUNDED FULLY COIL ASSISTANCE OK, ROAD						
COP	ENGINE	N/A	2012	1FFX1E9C	Tf6	F	A	T	13-Jan-12	30-Jan-12		MUNDAY FORD	#	12029	C3	2-Feb-12	1	113	\$68.88	\$175.88	MI	MI	VERIFIED CONCERN, IDS CYL, HD9 JMA TEST						
ENGINE	ENGINE	N/A	2012	1FFW1E8C	Tf6	F	A	T	15-Dec-11	15-Jan-12		FESTIVAL FORD SALES (1983) LTD	#	12029	C3	6-Feb-12	1	1461	\$56.88	\$292.81	ON	ON	KOEYER PASS KOER PASS 12850045 03 REPL</						

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YN	INCHILE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION	
COP	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	CA	TEST EEC CODE P0305D7V_JES YES JB9 NO JB11	CUSTOMER STATES CHE	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	17-Feb-12	0	10	\$84.05	\$179.26	TX	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$59.29	\$210.46	CA	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	#12465	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	7-Dec-11	29-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	CA	CA	IDS EEC TEST P0303P033 STEE SYSTEM PASS	INSPECT AND ADVISE FC	#12465	V52	PT C&C
COP	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	30-Jan-12	14-Feb-12	EVERY FORD	#12029	20-Feb-12	1	781	\$80.00	\$91.68	TX	TX	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES VER	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	10-Jan-12	11-Feb-12	HILLOREST FORD LINCOLN	#12029	27-Feb-12	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT LEFT CYLINDER NUMBER	CUSTOMER STATES VER	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	1-Dec-11	16-Jan-12	ALMA FORD INC.	#12029	23-Feb-12	2	2858	\$66.99	\$195.38	TX	TX	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	15-Dec-11	14-Jan-12	CATALYER FORD INC.	#12029	14-Feb-12	2	1560	\$63.82	\$93.75	TX	TX	FOUND W/AL DRIVING IN/OUT A FUR FOR THIS	CUSTOMER STATES WHEN	#12029	V44	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	07-Feb-12	1	503	\$58.88	\$199.24	TX	TX	PERFORMED EEC TEST DATA LOGGER DCL DISPLAY	CUSTOMER STATES SEE LIGHT	#12029	V40	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	23-Nov-11	28-Dec-11	SUNSET AUTO CO INC	#12029	17-Jan-12	1	2819	\$80.00	\$215.26	TX	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES SEE LIGHT	#12029	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	17-Jan-12	1	2650	\$201.04	\$519.83	TX	TX	CHECK FOR MIL ON AND ERN NO FIX AVAILABLE	CHECK & REPORT CHECK	#12029	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	TX	TX	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHE	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	9-Jan-12	23-Feb-12	SOUTHWEST FORD INC	#12029	5-Mar-12	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SEES LIGHT CAME ON AND	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	18-Nov-11	13-Dec-11	ERWIN MOTORS INC	#12029	4-Mar-12	3	4369	\$117.77	\$229.40	TX	TX	COOLERS COMPRESSION T/PK COIL TEST OK	COND UP IN LIGHT FLU	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	3-Jan-12	25-Jan-12	DEIHL FORD	#12029	5-Mar-12	2	879	\$5.79	\$98.17	TX	TX	WAX TEST DRIVE VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES CHE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	5-Nov-11	13-Feb-12	HUNT FORD INC	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	TX	TX	RAN SYSTEMS TEST CODE P0430 REPROGRAM PGM	CUSTOMER STATES WHEN	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	4-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2-Mar-12	1	852	\$64.05	\$203.78	TX	TX	ENGINE LIGHT CAME ON NO COOL AND SPARK	CHECK ENGINE LIGHT	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	TX	ROAD TESTED AND DIAGN. LESS, CUL FUEL FOR	CUSTOMER STATES THIS	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	23-Nov-11	14-Feb-12	MCCLEARY FORD	#12029	8-Mar-12	1	2894	\$58.88	\$165.09	TX	TX	AL EEC TEST DTC P0306 POWER BALANCE	REPLACED CUSTOMER STATES	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	13-Nov-11	13-Feb-12	MICEL FORD	#12029	8-Mar-12	1	685	\$58.88	\$140.83	TX	TX	IDS TEST INDICATES MGMT MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	23-Nov-11	31-Jan-12	HOUSTON FORD INC	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	TX	TX	MN L.O.F. COMPLETED, TECHNICIAN'S	20683	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	15-Dec-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	51574	\$282.57	\$354.59	TX	TX	B3001 CONVERTER TESTS AND RE TESTED ALL	CRIME DOME SPKRS KE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	13-Dec-11	18-Feb-12	DAN WIELBOLD FORD	#12029	15-Mar-12	2	151	\$84.05	\$174.54	TX	TX	IDS TEST INDICATES MGMT MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	15-Dec-11	18-Feb-12	JACK DEMMER FORD INC	#12465	13-Mar-12	2	3385	\$5.17	\$121.99	TX	TX	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	#12465	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1883	\$405.35	\$620.35	TX	TX	TESTED AND FOUND CONVERTOR CLEARLED	CHROMES ROUNG, C	#12029	V40	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	15-Dec-11	2-Mar-12	COLUMBINE FORD INC	#12029	6-Mar-12	1	685	\$58.88	\$140.83	TX	TX	IDS TEST INDICATES MGMT MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	23-Nov-11	31-Jan-12	CHARLES GABUS FORD	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	TX	TX	MN L.O.F. COMPLETED, TECHNICIAN'S	20683	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	24-Oct-11	10-Feb-12	LITFA FORD LINCOLN OF BOISE	#12029	16-Mar-12	-1	18	\$5.17	\$78.84	TX	TX	IDS TEST INDICATES MGMT MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	24-Oct-11	7-Mar-12	BOB RINGOLD FORD LINCOLN	#12029	16-Mar-12	1	436	\$206.65	\$693.12	TX	TX	ESTABLISHED VEHICLE HISTORY NO MISFIRE	WHEN ENGINE LIGHT	#12029	V44	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	17-Feb-12	3-Mar-12	KENTWOOD FORD SALES, INC.	#12029	19-Mar-12	1	507	\$61.70	\$163.38	TX	TX	AB HOOK UP IDS BOO P0303 REPROGRAM TEST	NO IS SE PREVIOUS HISTORY	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#12029	15-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	AR PIN 58212 CODE 42 LEFT P0430 RAN OASIS	CUSTOMER STATES CHE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	17-Feb-12	3-Mar-12	EXCEL FORD LINCOLN LP	#12029	15-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	AR PIN 58212 CODE 42 LEFT P0430 RAN OASIS	CUSTOMER STATES CHE	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	21-Dec-11	19-Jan-12	BOBBY FORD INC	#12029	20-Mar-12	3	4934	\$58.88	\$116.98	TX	TX	CUSTOMER COMPLAINT REPORT, COMPLAINT CODE	C3 CHECK ENGINE LIGHT	#12029	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12029	19-Mar-12	1	856	\$64.05	\$138.50	TX	TX	REPLACER BURNED OUT #0 COIL AND SPARKPLUG	UPPER CHECK THE TRUCK	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	7-Nov-11	30-Nov-11	ST THOMAS FORD LINCOLN SALES	#12029	19-Mar-12	1	856	\$64.05	\$138.50	TX	TX	EC TEST P0303, PIN#29, ON TEST INSPECT OR	CHECK ENGINE LIGHT	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFW1E1C0	2	TF6	F	AF	11-Nov-11	30-Nov-11	LOCKHART FORD LINCOLN	#12029	15-Mar-12	4	6245	\$437.05	\$545.81	TX	TX	FL VISUAL ENGINE DIAGNOSIS P0430, DCL	DISP. CUSTOMER STATES	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	16-Feb-12	28-Feb-12	PINESHAW MTR GO INC	#12029	15-Mar-12	1	1055	\$64.05	\$207.13	TX	TX	TX 1/2029 EB, VISUAL INSPECT ROAD TESTED	WITH SCAS 3 CHECK ENGINE LIGHT	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	7-Nov-11	5-Dec-11	BOB RINGOLD FORD LINCOLN	#12029	15-Mar-12	1	436	\$206.65	\$693.12	TX	TX	FL VERIFIED CUSTOMER CONCERN, NO TSB	CUSTOMER STATES THIS	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#12029	22-Mar-12	1	410	\$405.35	\$561.20	TX	TX	TX EEC DIAG, DTC P0430, PINPOINT TEST, DCL	DCL CHECK ENGINE LIGHT ON	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12029	14-Mar-12	1	797	\$405.35	\$497.69	TX	TX	TX EEC TEST P0430 PERFORM TSB 12 2 10	REPAIR ENGINE LIGHT IS ON, PERFORM	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12029	21-Mar-12	1	7109	\$405.35	\$494.87	TX	TX	TX REPROGRAM PCM AND REPLACE LEFT CAT	CONV. CUSTOMER STATES	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#12029	15-Mar-12	1	3865	\$413.00	\$500.91	TX	TX	TX PERFORM DIAG, REPROGRAM THE PCM &	REPLACED REPAIR SERVICE EN	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	18-Dec-11	4-Jan-12	MORRIS BUFFALO FORD	#12029	2-Mar-12	2	8423	\$405.35	\$500.35	TX	TX	TX PCM CALIBRATION APPARENTLY THE TSB	50825 CUSTOMER STATES	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	15-Nov-11	16-Feb-12	BOLTON FORD, L.L.C.	#12029	2-Mar-12	1	5131	\$405.35	\$488.35	TX	TX	TX VERIFIED CUSTOMER CONCERN, RETEST OK	TEST CHECK ENGINE LIGHT ON	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	15-Nov-11	23-Dec-11	TIPTON MOTORS, INC.	#12029	1-Mar-12	1	2329	\$413.00	\$500.53	TX	TX	TX CHECKED WITH IDS CODES P0306	PERFORMED LUMBER CHECK ENGINE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	13-Feb-12	23-Feb-12	TYLER FORD LTD	#12029	20-Mar-12	1	3728	\$405.35	\$488.32	TX	TX	TX EEC TEST P0430 REPROGRAM PCM	REPLACED CHECK ENGINE LIGHT	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C0	2	TF6	F	AF	23-Nov-11	13-Feb-12	ROBERTSON'S ALBANY FORD	#12029	21-Feb-12	1	897	\$727.00	\$912.07	TX						

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM Binned	FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1XC	2	T	F	A	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, IN	IN	RECALL	14-22-Feb-12	2	1482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#122	CUSTOMER STATES SON	IN	V52	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1E1TC	2	T	F	A	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	IN	RECALL	14-17-Feb-12	2	1721	\$0.00	\$37.79	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHI	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	IN	RECALL	14-22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRH	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	25-Jan-12	7-Feb-12	MIKE SAND FORD AT THE AVENUES	IN	RECALL	14-10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	IN	RECALL	14-14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	17-Jan-12	2-Feb-12	MALVERN FORD	IN	RECALL	14-15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	IN	RECALL	14-12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	IN	RECALL	14-8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER CUST.	CUSTOMER STATES GET	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	7-Jan-12	25-Jan-12	CROWN FORD	IN	RECALL	14-28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	1/20/12A RECALL 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES LTD	IN	RECALL	14-8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	IN	V52	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	1FTFX1E1TC	2	T	F	A	26-Jan-12	15-Mar-12	IXVM MOTORS FORD	IN	RECALL	14-21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	20-Nov-11	18-Feb-12	TOIN MOTOR SALES, INC.	IN	RECALL	14-22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	REBURSTS AT HIGHWAY	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	2	T	F	A	9-Dec-11	15-Feb-12	VONDRAL FORD	IN	RECALL	14-29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	2-Dec-11	23-Feb-12	METRO FORD, INC.	IN	RECALL	14-29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	1/20/12A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	IN	V52	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1E1TC	2	T	F	A	23-Dec-11	13-Jan-12	NORRIS FORD	IN	RECALL	14-6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALL TSB 12 2 10	ON ACCELERATION FORD	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	IN	RECALL	14-6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER AN	CUSTOMER STATES YES	IN	V52	PT C&C
TSB REFLASH	PT C&C	CAMB1001	2012	1FTFW1E1TC	2	T	F	A	28-Nov-11	29-Dec-11	MARK MARTIN FORD	IN	RECALL	14-2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH U	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	11-Dec-11	14-Feb-12	SUIT HILL FORD	IN	RECALL	14-21-Mar-12	-1	3177	\$0.00	\$29.54	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	11-Dec-11	14-Feb-12	WILSON FORD	IN	RECALL	14-21-Mar-12	-1	322	\$0.00	\$29.54	0	NA	GA	RECALL TSB 12 2 10 NO FIX AT THIS TIME		IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	IN	RECALL	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER PCM	VERIFY ENGINE LIGHT C	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	13-Nov-11	21-Feb-12	MIDDLEKAUFF FORD LINCOLN	IN	RECALL	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	IN	RECALL	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	IN	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	17-Nov-11	22-Feb-12	ROBCHAUX FORD	IN	RECALL	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	31-Jan-12	23-Feb-12	MIDDLEKAUFF FORD LINCOLN	IN	RECALL	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	IN	RECALL	14-2-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	11-Dec-11	30-Dec-11	ALAN JAY FORD LINCOLN	IN	RECALL	14-6-Mar-12	3	4431	\$0.00	\$39.24	0	NA	TX	VISUAL INSPECTION OK. NO PERFORMED PROC	CUSTOMER STATES VER	IN	V52	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	1FTFW1E1TC	2	T	F	A	21-Dec-11	11-Jan-12	CHAMPION FORD	IN	RECALL	14-16-Mar-12	3	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	IN	RECALL	14-15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES ENGINE	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	IN	RECALL	14-16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	1/5 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	IN	RECALL	14-16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	1/5 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	23-Jan-12	13-Jan-12	ZEPHYRUS FORD SALES LTD	IN	RECALL	14-29-Feb-12	1	4922	\$0.00	\$33.89	0	NA	IL	CHECKED DTCS NONE PRESENT AT THIS TIME. B	WHEN GOING UP HILL V	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	IN	RECALL	14-29-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1/190 PERFORMED EEC SELF TEST. NO FAULT CODE	RUNS ROUGH AT TIMES	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	15-Dec-11	29-Dec-11	SUIT HILL FORD	IN	RECALL	14-16-Feb-12	2	1455	\$0.00	\$24.01	0	NA	WI	DIAG AND VERIFY RECALL	STATS SURGE AT	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	15-Dec-11	29-Dec-11	SUIT HILL FORD	IN	RECALL	14-16-Feb-12	2	1455	\$0.00	\$24.01	0	NA	WI	DIAG AND VERIFY RECALL	STATS SURGE AT	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	IN	RECALL	14-16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 22215	ALDIAG CUSTOMER STATES	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	2	T	F	A	26-Nov-11	8-Dec-11	BEST FORD LINCOLN	IN	RECALL	14-24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 2225 AND T	ENGINE	IN	V52	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	1FTFX1E1TC	2	T	F	A	19-Jan-12	19-Jan-12	WEBER HARBOR, INC.	IN	RECALL	14-23-Feb-12	1	342	\$0.00	\$29.24	0	NA	TX	VERIFIED CONCERN. REPROGRAMMED PCM	CUSTOMER STATES WHE	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	IN	RECALL	14-20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS 1 P1 ON ALL TESTS RAN OASIS FOUN	CK CUTTING OUT ON AC	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	21-Dec-11	29-Dec-11	AUFBERG FORD NORTH, INC.	IN	RECALL	14-22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEN STARTS TO JERK U	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	IN	RECALL	14-29-Feb-12	1	497	\$0.00	\$33.56	0	NA	MI	PREF DIAG FOR CONCERN. NO CODES ARE PRE	SENT. THE ENG WAS RUN	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	11-Jan-12	3-Feb-12	ANCIRA FORD	IN	RECALL	14-13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LIT. CONCERNS. VEN B	U42 REPAIR STATES WHI	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	IN	RECALL	14-16-Mar-12	4	4248	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	D CUSTOMER STATES VER	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	8-Dec-11	9-Feb-12	SUIT HILL FORD	IN	RECALL	14-16-Feb-12	1	1310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAMMER	CUSTOMER STATES SURGE	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	IN	RECALL	14-24-Feb-12	2	989	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	28-Nov-11	26-Jan-12	STUYVE FORD OF TALEGHUAH	IN	RECALL	14-17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	SC. RECALL P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	IN	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	2	T	F	A	9																	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOCS REPORT	DEL YR	VIN	VEHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CBY4011	2012	1F1FW1E1XC	T6F	F	B	A	T	12	22-Feb-12	PHILPOTT FORD	#1024	RECALEM	24	23-Feb-12	418	\$0.00	\$35.12	01	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING				V42	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	25-Jan-12	TUSKET SALES & SERVICE LTD	#1024	RECALEM	24	15-Feb-12	9	\$0.00	\$24.01	03	NS	15 FEB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	23-Nov-11	TUSKET SALES & SERVICE LTD	#1024	RECALEM	24	17-Feb-12	1860	\$0.00	\$24.01	03	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1TC	T6F	F	B	A	T	12	21-Nov-11	NIKE FITZPATRICK FORD, INC.	#1024	RECALEM	24	17-Feb-12	8274	\$0.00	\$35.82	01	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	9-Dec-11	NORTHSHORE FORD TRUCK SALES, INC.	#1024	RECALEM	24	22-Feb-12	4587	\$0.00	\$37.79	01	GA	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES OK				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	10-Jan-12	BOYER FORD TRUCKS, INC.	#1024	RECALEM	24	23-Feb-12	3859	\$0.00	\$44.00	01	GA	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	4-Dec-11	JIM BURKE FORD	#1024	RECALEM	24	23-Feb-12	1606	\$0.00	\$37.37	01	GA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCHANGED				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	4-Dec-11	TONY BETTEN & SONS FORD, INC.	#1024	RECALEM	24	27-Feb-12	1824	\$0.00	\$34.40	01	GA	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER TEST				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	2-Dec-11	STEVE FONTE FORD LINCOLN	#1024	RECALEM	24	23-Feb-12	435	\$0.00	\$0.00	01	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 02 10 VEHICLE BUICK WITH ST				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	COGBY004	2012	1F1FW1E1TC	T6F	F	B	A	T	12	14-Jan-12	JENNINGS ANDERSON FORD	#1024	RECALEM	24	27-Feb-12	2624	\$0.00	\$34.12	01	TX	DIAG REPROGRAM PCM AS PER TSB 12 02 10 NO CODES RECALL WHILE DRIVING				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	5-Nov-11	RED MCCOMBS FORD	#1024	RECALEM	24	28-Feb-12	6381	\$0.00	\$36.12	01	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL P				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	6-Dec-11	KEN WILSON FORD, INC.	#1024	RECALEM	24	27-Feb-12	3114	\$0.00	\$30.79	01	NC	TEST DRIVE. KOEO PASS. PERFORMED TSB 12 02 10 CS VEHICLE IS HESITATIN				A30	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	27-Oct-11	CLASSIC FORD LINCOLN OF COLUMBUS	#1024	5.0E6-212	2	12-Mar-12	4437	\$405.35	\$500.28	1	NC	IDS P0300 BANK 2 BELOW THRES. PERP TSB 12 20 CUSTOMER STATES OK				A4	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	23-Dec-11	DENNY FORD LINCOLN, INC.	#1024	RECALEM	24	20-Mar-12	1930	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON				A4	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	17-Jan-12	ROEYER FORD LINCOLN	#1024	DIAG	2	14-Mar-12	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE				A2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	13-Jan-12	RICHPORT FORD LINCOLN LTD.	#1024	RECALEM	24	23-Mar-12	1344	\$0.00	\$46.86	01	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON				A4	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	1-Feb-12	CHAMPION FORD	#1024	RECALEM	24	20-Mar-12	4984	\$0.00	\$35.14	01	TX	NO MIL. PERFORMED KOEO TEST NO DTC REPROGRAM. CHECK ENGINE LIGHT ON				A4	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	22-Dec-11	LANDERS MOTOR FORD	#1024	RECALEM	24	22-Mar-12	10702	\$0.00	\$31.85	01	AR	TSB UPDATE 12 02 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE				A30	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	17-Feb-12	DONWAY FORD SALES LTD.	#1024	12029	2	12-Mar-12	676	\$669.99	\$237.63	23	ON	EEC TEST P0300 KOEO P CONNECTORS OK REFLASH CHECK ENGINE LIGHT ON				A12	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	7-Dec-11	CHAPMAN FORD LINCOLN SALES	#1024	12029	2	23-Mar-12	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				A4	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	10-Dec-11	BENNETT FORD (1993) LTD.	#1024	12029	2	27-Mar-12	677	\$292.67	\$470.13	1	NC	KOEO PASS KOER PASS KOEO PASS. PPT TEST. DIAG CHECK ENGINE LIGHT ON				A4	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	11-Jan-12	MCCOMBS FORD WEST	#1024	RECALEM	24	16-Mar-12	1286	\$486.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	7-Feb-12	SHERWOOD GROVES FORD	#1024	RECALEM	24	26-Mar-12	1628	\$0.00	\$26.54	01	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFORM CUSTOMER ENGINE LIGHT				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	5-Feb-12	CONKLIN CARS NEWTON	#1024	RECALEM	24	24-Mar-12	978	\$0.00	\$11.84	01	TX	878 REPROGRAM PCM. PULLED CODES. P0300. CS ICE CAME ON WHILE				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	17-Feb-12	HUTCHISON FORD SALES, INC.	#1024	RECALEM	24	21-Mar-12	1050	\$0.00	\$32.32	01	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM CUSTOMER STATES SER				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	8-Feb-12	DISCOVERY FORD LINCOLN	#1024	RECALEM	24	22-Mar-12	4593	\$0.00	\$35.18	01	TX	UNABLE TO VERIFY. EEC TEST KOEO P1111. KOEO CUSTOMER STATES MIL				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	28-Dec-11	GATEWAY MOTORS, INC.	#1024	RECALEM	24	18-Mar-12	4953	\$0.00	\$35.14	01	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				A30	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	15-Dec-11	ED KENLEY FORD INC.	#1024	12029	2	22-Mar-12	8558	\$845.05	\$112.03	1	TX	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				A30	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	20-Dec-11	R & S MOTORS, INC.	#1024	12029	2	22-Mar-12	29	\$58.88	\$108.92	1	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE				A30	PT	CLAIM BINNED FUNCTION
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	17-Feb-12	BIRKWOOD FORD	#1024	12029	2	22-Mar-12	29	\$84.02	\$108.92	1	TX	RUN DIAGNOSIS. KOEO PASS. GO TO PINPOINT TEST OK. TRUCK STARTS				A30	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	15-Dec-11	FREEDOM FORD SALES LIMITED	#1024	12405	2	22-Feb-12	5	\$3.85	\$150.80	13	TX	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CEL LIGHT				A4	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	10-Feb-12	ROBIN FORD SALES LTD.	#1024	NPP	2	28-Feb-12	462	\$0.00	\$62.48	1	TX	NO CODES. TSB 12 02 10 FOUND D1 BANK MISSES. INSPECT LAMP CAME ON				A4	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	17-Feb-12	PHIL LONG FORD LINCOLN	#1024	RECALEM	24	20-Mar-12	502	\$0.00	\$38.89	01	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	22-Nov-11	PALM COAST FORD	#1024	RECALEM	24	20-Mar-12	4	\$894.00	\$36.73	01	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	27-Nov-11	RICKART FORD	#1024	RECALEM	24	24-Mar-12	3872	\$0.00	\$34.73	01	TX	PERFORM SELF TEST. P0301 CHECKED OASIS. RECHECK CUSTOMER STATES THA				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CB185008	2012	1F1FW1E1TC	T6F	F	B	A	T	12	10-Feb-12	COURTESY FORD SALES, INC.	#1024	RECALEM	24	24-Mar-12	102	\$0.00	\$36.93	01	TX	TEST DRIVE AND VERIFY CONCERN. ENGINE LIGHT ON. 04 SUBS				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	19-Nov-11	MILLS MOTOR, INC.	#1024	RECALEM	24	26-Mar-12	5488	\$0.00	\$32.60	01	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL R				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	9-Nov-11	HENDERSON FORD	#1024	RECALEM	24	27-Mar-12	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 02 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	17-Feb-12	WAYNE FORD SALES LTD.	#1024	RECALEM	24	27-Mar-12	1029	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 02 10. REPROGRAM PCM. CH CUSTOMER STATES CUS				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	18-Nov-11	PHIL LONG FORD OF CHAPEL HILLS	#1024	RECALEM	24	23-Mar-12	3345	\$0.00	\$40.08	01	TX	REPROGRAM PCM PER TUPUTER TO LEARN THE CUSTOMER REPORTS OF				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	21-Jan-12	FRIG BEANS FORD OF BERTHOVTON	#1024	RECALEM	24	28-Mar-12	1571	\$0.00	\$36.11	01	TX	PERFORMED TSB #12 02 10. REPROGRAM PCM. CH CUSTOMER STATES CUS				A30	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	4-Jan-12	TEAGUE FORD LINCOLN	#1024	RECALEM	24	28-Mar-12	3	\$887.00	\$38.89	01	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM ENGINE MESS. AROUND				A30	PT	CLAIM BINNED FUNCTION
FUEL INJECTOR	ENGINE	CBNC1009	2012	1F1FW1E1TC	T6F	F	B	A	T	12	15-Dec-11	CAVALIER FORD LINCOLN	#1024	5F953	2	14-Mar-12	2160	\$143.56	\$602.46	5	VA	EEC TEST FOUND MISFIRE AND TO FAIL. REMOVE UJST STATES VEHICLE				A30	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	B	A	T	12	6-Jan-12	CHUCK																

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2	T06	F04	T1K0V	T1C3	AF	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	40824	RECALEM	34	30-Mar-12	4	7512	30.00	528.04	0	NA	ME	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#103	V42	0	TRANSMISSION
COP	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	40824	RECALEM	34	29-Mar-12	2	9082	988.63	993.00	0	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	0	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	40824	RECALEM	34	5-Apr-12	1	11	55.17	598.27	0	NA	PA	CHECK TESTED. POWER BRK PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#103	V52	0	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	40824	RECALEM	34	14-Mar-12	1	1488	909.97	1,620.90	7	NA	MN	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	#103	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	40824	RECALEM	34	3-Apr-12	3	7023	30.00	923.55	0	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO KGINE LIGHT CAME	#1	#103	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	CBAM007	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	40824	RECALEM	34	20-Mar-12	3	4402	30.00	577.86	0	NA	MI	ECC TEST NO CODE. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	40824	RECALEM	34	24-Mar-12	0	70	30.00	929.73	0	NA	NC	VERIFIED CONCERN PER ON AT THIS DURING	CUSTOMER STATES VEH	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	CF0A005	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	40824	RECALEM	34	12-Mar-12	1	129	30.00	535.07	0	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP	TECH REQUESTS CEL	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	40824	RECALEM	34	5-Apr-12	4	3048	30.00	536.60	0	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	DIAGNOSIS FOR CHECK E	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	40824	RECALEM	34	29-Mar-12	3	5036	30.00	937.62	0	NA	MI	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	40824	RECALEM	34	12-Mar-12	1	1358	30.00	530.60	0	NA	MB	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	40824	RECALEM	34	2-Apr-12	1	608	30.00	529.69	0	NA	TN	ENGINE MISS, NO CODE CONCERN. CK OUT	PROG. CUSTOMER STATES TH	#1	#103	V44	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	40824	RECALEM	34	2-Apr-12	2	2661	30.00	539.69	0	NA	OR	HOOKEUP IDS CHECKING/GETTING STUMBL	ON H. CUSTOMER STATES LIGHT	#1	#103	V29	0	PT C&C
COP	ENGINE	CF0A005	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	40824	RECALEM	34	12-Mar-12	1	129	588.58	5253.38	1	NA	WI	TECH PLUGS CODES AND LED COIL TEST INSTAL	L. GUEST STATES VEHICL	#1	#103	V52	0	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	40824	RECALEM	34	10-Apr-12	3	2209	561.70	3203.17	2	NA	BC	PO030, ROADTEST AND RECORD FULL THROTT	LE. CHECK ENGINE LIGHT	#1	#103	V29	0	PT C&C
COP	ENGINE	CDK0220	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	40824	RECALEM	34	11-Apr-12	3	935	588.88	1,152.05	1	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTS	CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	10-Feb-12	17-Mar-12	KENALL FORD	40824	RECALEM	34	11-Apr-12	-1	1358	30.00	527.51	0	NA	OR	REF. TSB. IDS & ECC TEST [ME. CLEARED CODES & C.S.	HE WAS DRIVING AT	#1	#103	V52	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	22-Feb-12	17-Mar-12	BANGHOLD FORD, LLC	40824	RECALEM	34	9-Apr-12	-1	3054	539.71	4471.15	1	NA	AL	RETRIVED CODE P0430 PER PCM REPLACED	LEFT CUSTOMER STATES TH	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	27-Mar-12	17-Mar-12	MINE FORD LINCOLN	40824	RECALEM	34	9-Apr-12	-1	615	30.00	485.35	0	NA	CA	LEFT CATALYTIC CONVERTER. ECC TEST P0430	RE. CHECK ENGINE LIGHT S	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	40824	RECALEM	34	2-Apr-12	-1	1234	5458.89	5848.97	1	NA	FL	DIAG REFLASH LEFT CONVERTER AND REPROGR	AM. CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	COCE007	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	40824	RECALEM	34	3-Apr-12	2	3188	808.90	8847.16	1	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	#103	V44	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	40824	RECALEM	34	23-Mar-12	-2	4033	524.64	932.36	1	NA	CT	VERIFIED CONCERN DTC P0430 REPRG	C.S. CHECK IDLE SURGE	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	40824	RECALEM	34	4-Apr-12	-2	4208	548.35	3515.86	1	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY. #1	#103	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	40824	RECALEM	34	5-Apr-12	1	768	1413.00	1499.33	1	NA	AL	VERIFIED CONCERN IDS SELF P0430 CONT	AMBER WARNING ON CU	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	40824	RECALEM	34	6-Apr-12	-1	3434	30.00	545.65	0	NA	CA	TESTED ECC SYSTEM. [NO] REPROGRAMMED	PCM. CUSTOMER STATES	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	40824	RECALEM	34	6-Apr-12	-1	2787	30.00	501.12	0	NA	CA	PERFORM ECC KOEO, KOER FORD CODE P0430	CUSTOMER STATES TH	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	40824	RECALEM	34	4-Apr-12	4	7765	30.00	931.12	0	NA	IN	ECC TEST PCM NO DTC'S PRESENT. REPROGRAM	ENGINE. HESITATES/SURR	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	CA00401	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	20-Jan-12	17-Feb-12	NORTH BAY FORD	40824	RECALEM	34	19-Apr-12	4	6151	884.05	8791.16	1	NA	CA	KOEO PASS ECU DATA PRESENT. REPROGRAM	PCM. CUSTOMER STATES	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	40824	RECALEM	34	29-Mar-12	1	4982	30.00	532.50	0	NA	GA	ECC TEST. ECC CODE P0306. [AND] ROAD TEST	AFTER CUSTOMER REQUEST T	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	40824	RECALEM	34	2-Apr-12	4	9852	30.00	530.30	0	NA	MS	TESTED ECC SYSTEM. KOEO, P0306. REPROGRAM	HIT PASSING CHECK AT S	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	CD0A005	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	29-Jan-12	11-Feb-12	KRYE FORD LINCOLN	40824	RECALEM	34	9-Apr-12	-1	800	30.00	527.15	0	NA	TX	CHECKED DTC'S AND PERFORMED PCM PER	CUSTOMER STATES CHECK	#1	#103	V44	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	40824	RECALEM	34	30-Mar-12	1	1762	30.00	531.20	0	NA	WI	visual inspect OK for code all pass ok oas	reprogram. customer states check engi	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	40824	RECALEM	34	5-Apr-12	3	6199	30.00	531.71	0	NA	TX	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER STATES	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	19-Jan-12	11-Feb-12	JOE MCKAY CAPITAL FORD	40824	RECALEM	34	23-Mar-12	1	800	30.00	527.15	0	NA	CA	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT. C	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	9-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	40824	RECALEM	34	23-Mar-12	1	3449	30.00	530.92	0	NA	KS	DISSEMINATION TEST. KOEO PASS. OCT P0300	NO. CUSTOMER CONCERN C	#1	#103	V29	0	PT C&C
COP	ENGINE	CDK0015	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	29-Jan-12	11-Feb-12	FREB BEANS FORD LINCOLN	40824	RECALEM	34	9-Apr-12	-1	29	588.88	1186.02	1	NA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT	ON DEALER STATES THE EM	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AJ	9-Dec-11	31-Dec-11	GENTLE STEVEY FORD, LLC	40824	RECALEM	34	19-Apr-12	4	2811	884.05	8791.16	1	NA	CA	TEST ECC SYSTEM. [NO] REPROGRAMMED	PCM. CUSTOMER STATES	#1	#103	V52	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	40824	RECALEM	34	7-Apr-12	2	3890	30.00	530.70	0	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES TH	#1	#103	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0V	T1C3	AF	5-Jan-12	9-Mar-12	WILSON MOTORS	40824	RECALEM	34	3-Apr-12														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	CD	CC	CF	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1T1C	T6F	F	A	T	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NFP	#34	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#EECT TEST NO CODES, NO TSB'S OR SSME, NO IN...	CUSTOMER STATES CHE...	#1258	V2	12	2	PT & C		
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1T7C	T6F	F	A	T	15-Feb-12	29-Feb-12	PISTBURG FORD	#3124	RECALEM	#34	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	#CHECKED CK CODES, NO TSB'S OR SSME, NO IN...	CUSTOMER STATES CHE...	#3124	V2	12	2	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T6F	F	A	T	1-Dec-11	9-Jan-12	RYAN FORD	#24	RECALEM	#34	23-Mar-12	3	12762	\$405.35	\$489.49	1	TX	#VERIFIED CUSTOMERS CEM TRIM TABLES AND CL...	CUSTOMER STATES CHE...	#24	V2	12	2	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1TXC	T6F	F	A	T	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#52	RECALEM	#34	17-Apr-12	2	2351	\$0.00	\$31.62	0	OH	#ROADTEST AND COULD NOT REPAIR...	CUSTOMER STATES VEH...	#52	V2	12	2	PT & C		
TSB REFLASH	PT & C	N/A	2012	1FTFW1T4C	T6F	F	A	T	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#52	RECALEM	#34	17-Apr-12	3	4487	\$0.00	\$33.62	0	IL	#DIAG REPROGRAM PCM PER TSB 12 12 10	CUSTOMER STATES VEH...	#52	V2	12	2	PT & C		
COP	ENGINE	N/A	2012	1FTFW1T6C	T6F	F	A	T	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#84	NFP	#34	20-Apr-12	1	9	\$66.99	\$171.69	1	GA	#ECC TEST CODE P0305 REPROGRAM IGNITION DIAG...	CUSTOMER STATES VEH...	#84	V2	12	2	PT & C		
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1T2C	T6F	F	A	T	3-Jan-12	25-Jan-12	DIETHL FORD	#113	NFP	#34	28-Mar-12	1	1103	\$130.35	\$564.54	1	WA	#TEST DRIVE INTERMITTENTLY BETWEEN PCM PIN A AND...	CUSTOMER STATES CHE...	#113	V2	12	2	PT & C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T6F	F	A	T	10-Mar-12	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#21	DIAG	#34	12-Apr-12	0	29	\$20.00	\$35.75	0	GA	#VERIFIED CHECK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS...	#21	V2	12	2	PT & C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T6F	F	A	T	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#21	DIAG	#34	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	#CHECKED CONCERN CHECKED FOR CODES ALL	WHILE DRIVING VEHICLE...	#21	V2	12	2	PT & C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T3C	T6F	F	A	T	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#4	NFP	#34	20-Apr-12	2	1248	\$0.00	\$51.44	1	TX	#IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES CHE...	#4	V2	12	2	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C	T6F	F	A	T	1-Mar-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#4	RECALEM	#34	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	#CHECKED CK ENG SYSTEM KEOE PASSED KEOE P0300	CUSTOMER STATES CHE...	#4	V2	12	2	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T6F	F	A <td T																							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T4C	T6F	F	A	T	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#52	RECALEM	#34	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	#CHECK OUT TEST ECC [M] KNOCK IN PCM	CUSTOMER STATES VEH...	#52	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#52	RECALEM	#34	18-Apr-12	1	890	\$0.00	\$0.00	0	GA	#CODE P0306 P0300 RSB #12 02 10	CUSTOMER STATES TRU...	#52	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#21	RECALEM	#34	9-Apr-12	2	3764	\$0.00	\$31.75	0	TX	#REPROGRAM PCM PERFORMED TSB 12 12 10	CUSTOMER STATES WH...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#21	RECALEM	#34	19-Apr-12	2	6444	\$0.00	\$33.50	0	GA	#CHECKED EEC REFLASH PCM PER TSB 12 12 10	CHECK FOR SURGE MISF...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	1-Dec-11		KEN KNAPP FORD SALES LTD	#21	RECALEM	#34	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	#VERIFY CUSTOMER CONCERN, TSB 12 02 10	APPLICATES ENGINE MIS...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#21	RECALEM	#34	10-Apr-12	4	4831	\$0.00	\$40.16	0	GA	#UPDATE PCM PER TSB 12 12 10, VERIFY ENGINE S...	CUSTOMER STATES WH...	#21	V2					
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1T6C	T6F	F	A	T	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1258	NFP	#34	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	#0212 CONFIRMER PLAN ON LA BOUGIE DU CYL 6	VERIFIER LE CK EN ALL...	#1258	V2					
DIAG - MISFIRE	ENGINE	C0D0537	2012	1FTFX1T3C	T6F	F	A	T	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#11	DIAG	#34	24-Apr-12	1	1853	\$0.00	\$139.18	2	GA	#DIAG SELF TEST P0305 [P] NOT APPLY BUILD DAT...	CUSTOMER STATES CHE...	#11	V2					
DIAG - MISFIRE	ENGINE	C0R4Q009	2012	1FTFW1T2C	T6F	F	A	T	24-Mar-12	24-Mar-12	WALKER TOLEX	#21	DIAG	#34	11-Apr-12	1	3973	\$0.00	\$32.45	1	GA	#VERIFIED CUST CONCERN, TRUCK WAS RUNNING	ENGINE SUFFERED LOSS...	#21	V2					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T4C	T6F	F	A	T	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#21	RECALEM	#34	11-Apr-12	4	8594	\$426.12	\$532.37	1	IL	#TST EEC, CODE P0403, REPLACE CAT CONVERTER	CUSTOMER STATES THE...	#21	V2					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C	T6F	F	A	T	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#21	RECALEM	#34	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#VERIFY CONVERSION, CHG	REPLACE CUSTOMER STATES TH...	#21	V2					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T6F	F	A	T	17-Jan-12	15-Feb-12	AWMS FORD CORPORATION	#21	RECALEM	#34	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#CONVERTOR FAULTED EEC, TEST CODE P0403, REF...	CUSTOMER STATES INC...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T4C	T6F	F	A	T	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#21	RECALEM	#34	18-Apr-12	2	2968	\$0.00	\$38.88	0	GA	#ROAD TEST, INSPECT, RESEAARCH OASIS, FOUND...	CUSTOMER STATES THA...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	17-Feb-12	5-Apr-12	WADE FORD, INC.	#7	RECALEM	#34	20-Apr-12	1	3044	\$0.00	\$38.99	0	GA	#TEST DROVE, VERIFY CONKER CK OASIS PERFORM	WHEN ON CRUISE CONT...	#7	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	12-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CD	#32	RECALEM	#34	20-Apr-12	4	8929	\$0.00	\$32.20	0	MI	#CONCERN COULD NOT BE VERIFIED, ECC DIAGNOSIS, PASS...	INTERMITTENT CUT OUT...	#32	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T1C	T6F	F	A	T	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#21	RECALEM	#34	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	#CKO CODES NONE PRESENT, CKO OASIS AND FUL...	CHECK FOR MISFIRE WH...	#21	V2					
COP	ENGINE	C0TDB007	2012	1FTFW1T6C	T6F	F	A	T	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#21	RECALEM	#34	20-Apr-12	2	1378	\$58.88	\$216.27	1	PA	#USED OIL, PULLED DOES, CK KONV CODE, P...	CUSTOMER STATES CHE...	#21	V2					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T2C	T6F	F	A	T	2-Feb-12	8-Feb-12	SHERWOOD FORD	#21	RECALEM	#34	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	#PERFORM TSB REPROGRAMMATION, CKO AND PLUG	DIAG AND REPORT ENG...	#21	V2					
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1T6C	T6F	F	A	T	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#21	RECALEM	#34	20-Apr-12	2	3284	\$66.99	\$245.59	2	GA	#KOD P1119, NO CODES IN PCM, HOW UNDER ACCELERATION	CUSTOMER STATES VEH...	#21	V2					
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1T6C	T6F	F	A	T	9-Jan-12	6-Feb-12	VENN COUNTRY FORD	#21	RECALEM	#34	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	#CHECK CONCERN PERP IDS DIAGNOSTIC DISPLAY...	CUSTOMER STATES VEH...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	14-Feb-12	14-Feb-12	VERN DIEZEL FORD LINCOLN	#21	RECALEM	#34	23-Mar-12	2	2968	\$405.35	\$479.65	1	GA	#PERFORMED DIAG, P0306, PERFORM PPTS, REPLA...	CUT OUT LACK OF POWER...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	6-Mar-12	22-Mar-12	BORIS FORD SALES, INC.	#21	RECALEM	#34	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	#ECC CODES NONE PRESENT, CKO OASIS AND FUL...	CHECK DRIVABILITY S...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#21	RECALEM	#34	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	#PERFORMED CONCERN, TSB 12 12 10, REPLACE...	CUSTOMER STATES WH...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	16-Nov-11	9-Feb-12	THOROUGHBYRD FORD	#21	RECALEM	#34	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	#TSB 12 02 10, TEST DRIVABILITY CONCERN,	CUSTOMER STATES DRIV...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	23-Jan-12	14-Mar-12	WALKER TOLEX	#21	RECALEM	#34	20-Apr-12	3	3525	\$0.00	\$27.99	0	GA	#PERFORMED DIAGNOSIS, REPROGRAM PCM TO LA...	CHECK DRIVABILITY S...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	11-Dec-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#21	RECALEM	#34	23-Apr-12	4	3241	\$0.00	\$45.73	0	GA	#PERFORMED TSB 12 12 10, NO CODES IN PCM, HOW UNDER ACCELERATION	CUSTOMER STATES CHE...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	21-Nov-11	31-Dec-11	BERNARD FORD	#21	RECALEM	#34	24-Apr-12	4	3213	\$0.00	\$34.27	0	GA	#PROGRAMMING IS CALIBRA, REPROGRAM PCM F...	STATES SEE LIGHT CAUSE...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T2C	T6F	F	A	T	8-Feb-12	29-Feb-12	ASHIE NO HISS FORD, INC.	#21	RECALEM	#34	23-Apr-12	2	3868	\$0.00	\$38.68	0	NC	#TEST DROVE, NO MISS, FUEL TEST DROVE WITH...	CUSTOMER HAS ENGIN...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	2-Feb-12	29-Feb-12	PALM BAY FORD	#21	RECALEM	#34	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	#COMPLETED DIAG FORD P0306 P0306 MISS F...	CUSTOMER STATES CHE...	#21	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	15-Jan-12	6-Feb-12	WASCASSET FORD, INC.	#1258	RECALEM	#34	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	#ECC TESTED SYSTEM CODE P0304 FOUND SSM 24...	CEL, STARTED FLASHING...	#1258	V2					
TSB REFLASH	PT & C	N/A	2012	1FTFW1T6C	T6F	F	A	T	2-Dec-11	13-Feb-12	ROILING FORD																			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	CHLCE LIT	CHLCE SNE	CHLCE QNS	CHLCE CANS	CHLCE CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	YR	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD CL	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E10C	T8F	F	B	A	T	1K0W	T	C3	AJ	8-Feb-12	1	5.0GE-212	27-Apr-12	1	3787	\$282.57	\$353.42	13	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHEK ENGINE LIGHT ON	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T8F	F	B	A	T	1K0W	T	C3	AJ	30-Jan-12	7	5.0GE-212	24-Apr-12	1	6756	\$406.55	\$490.69	11	NS	VERIFIED CONCERN PER LEFT CAT CONVERTOR	CHEK ENGINE LIGHT ON	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E13C	T8F	F	B	A	T	1K0W	T	C3	AJ	28-Feb-12	22	RECALEM	18-Apr-12	1	4692	\$0.00	\$0.00	0	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E14C	T8F	F	B	A	T	1K0W	T	C3	AJ	19-Feb-12	31	RECALEM	24-Apr-12	1	2366	\$0.00	\$42.70	0	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLAS	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E10C	T8F	F	B	A	T	1K0W	T	C3	AF	4-Jan-12	26	RECALEM	24-Apr-12	3	7305	\$0.00	\$0.00	0	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, RUN	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E17C	T8F	F	B	A	T	1K0W	T	C3	AF	17-Jan-12	27	RECALEM	11-May-12	2	2063	\$0.00	\$33.37	0	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUR	CUSTOMER STATES CHE	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E13C	T8F	F	B	A	T	1K0W	T	C3	AF	11-Mar-12	2	RECALEM	13-May-12	1	1354	\$0.00	\$0.00	0	MI	PERFORM TSB 12 2 TO WPI	CHEK ENGINE LIGHT ON	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E11C	T8F	F	B	A	T	1K0W	T	C3	AF	1-Feb-12	22	RECALEM	14-May-12	2	3955	\$0.00	\$37.02	0	WA	SCANNED DTCS P0305 P0316 REPROGRAM PCM P	CS CHECK ENGINE LIGHT	CS	1	1	1	PT & C
COP	ENGINE	CSD3028	2012	1FFW1E12C	T8F	F	B	A	T	1K0W	T	C3	AF	17-Dec-11	1	RECALEM	30-Apr-12	3	3321	\$64.05	\$160.70	1	TX	MIL ON RETRIEVED CONTAMINATE COMP. TEST	CUSTOMER STATES CHE	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E13C	T8F	F	B	A	T	1K0W	T	C3	AF	13-Jan-12	3	RECALEM	20-Mar-12	1	3039	\$819.88	\$1,020.03	23	AB	TECH B054 REPLACE RIG	ADDON AS PER BH RRP	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T8F	F	B	A	T	1K0W	T	C3	AF	13-Jan-12	1	RECALEM	27-Apr-12	1	678	\$434.31	\$536.21	11	NS	CHECK FOR CODES HAD P0430 CHECKED OASIS	CHEK ENGINE LIGHT ON	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E14C	T8F	F	B	A	T	1K0W	T	C3	AJ	10-Jan-12	25	RECALEM	18-Apr-12	3	5372	\$405.35	\$476.76	11	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CHEK ENGINE LIGHT ON	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFW1E11C	T8F	F	B	A	T	1K0W	T	C3	AJ	8-Dec-11	20	RECALEM	28-Apr-12	3	10472	\$405.35	\$480.26	11	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	VE	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	T8F	F	B	A	T	1K0W	T	C3	AF	18-Dec-11	25	RECALEM	27-Apr-12	3	7622	\$405.35	\$494.38	11	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	CS, CEL JUST CAME ON	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	CSD4038	2012	1FFW1E16C	T8F	F	B	A	T	1K0W	T	C3	AF	22-Jan-12	23	RECALEM	28-Apr-12	2	3430	\$0.00	\$65.59	0	TX	VERIFY C&C CHECK DTCS FOUND P0308 AND P030	OWNER STATES 3 DAYS	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E17C	T8F	F	B	A	T	1K0W	T	C3	AJ	2-Feb-12	24	RECALEM	26-Apr-12	3	6065	\$0.00	\$38.41	0	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFVX1C7X	T8F	F	B	A	T	1K0W	T	C3	AJ	20-Dec-11	27	RECALEM	25-Apr-12	1	56	\$0.00	\$39.38	0	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUN	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E12C	T8F	F	B	A	T	1K0W	T	C3	AJ	25-Oct-11	30	RECALEM	30-Apr-12	5	11497	\$0.00	\$35.14	0	OK	PCM CALIBRATION, PERFORM CODES	JUST STATES CHECK EN	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C	T8F	F	B	A	T	1K0W	T	C3	AJ	25-Jan-12	9	RECALEM	30-Apr-12	3	10121	\$0.00	\$36.33	0	ND	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS,	C PERFORM CHECK ENGIN	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E11C	T8F	F	B	A	T	1K0W	T	C3	AF	13-Feb-12	16	RECALEM	7-Apr-12	1	5162	\$0.00	\$36.69	0	NS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010		CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E12C	T8F	F	B	A	T	1K0W	T	C3	AJ	25-Oct-11	30	RECALEM	30-Apr-12	5	5118	\$0.00	\$37.78	0	OK	CHEK ENGINE LIGHT ON, RUNS RUGH, RETRIE	CHEK ENGINE LIGHT ON	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C	T8F	F	B	A	T	1K0W	T	C3	AF	30-Jan-12	3	RECALEM	30-Apr-12	3	5789	\$0.00	\$35.65	0	OH	OPERATION 12021A.0.4 - RUN OASIS TSB 12 2 TO	CUST STATES THIS WAS DOWN	CS	1	1	1	PT & C
COP	ENGINE	N/A	2012	1FFW1E18C	T8F	F	B	A	T	1K0W	T	C3	AJ	24-Feb-12	5	RECALEM	2-May-12	1	2805	\$61.70	\$157.77	10	NS	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CHECK out engine light on	CS	1	1	1	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E16C	T8F	F	B	A	T	1K0W	T	C3	AF	27-Feb-12	9	RECALEM	30-Apr-12	2	3275	\$58.88	\$211.63	2	MI	ROAD TEST AND VERIFY, Road Idle when code	HARD ACCEL LIKE PASSES	CS	1	1	1	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E18C	T8F	F	B	A	T	1K0W	T	C3	AF	27-Feb-12	9	RECALEM	30-Apr-12	2	2788	\$0.00	\$46.27	0	MI	PERFORMED IDS SELF TEST THIS TIME	CS DRIVING IN RAIN W/	CS	1	1	1	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E11C	T8F	F	B	A	T	1K0W	T	C3	AF	13-Feb-12	8	RECALEM	4-May-12	2	7742	\$0.00	\$66.04	0	NS	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHEK ENGINE LIGHT ON	CS	1	1	1	PT & C
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFW1E11C	T8F	F	B	A	T	1K0W	T	C3	AF	12-Dec-11	23	RECALEM	7-May-12	2	2447	\$0.00	\$60.77	0	MI	EEC TEST P0308, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF A	CS	1	1	1	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E12C	T8F	F	B	A	T	1K0W	T	C3	AF	19-Jan-12	7	RECALEM	7-May-12	4	5088	\$0.00	\$49.38	11	WA	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF A	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E12C	T8F	F	B	A	T	1K0W	T	C3	AF	19-Jan-12	7	RECALEM	7-May-12	4	3476	\$0.00	\$41.85	0	NS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	CHEK ENGINE LIGHT ON	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E12C	T8F	F	B	A	T	1K0W	T	C3	AF	19-Jan-12	7	RECALEM	7-May-12	4	3476	\$0.00	\$41.85	0	NS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	CHEK ENGINE LIGHT ON	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	T8F	F	B	A	T	1K0W	T	C3	AF	8-Nov-11	13	RECALEM	26-Apr-12	1	1767	\$405.35	\$480.84	11	LA	TESTED SYSTEM, REPLACED CONVERTER AND U	RUNNING BAD, SPITTER	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C	T8F	F	B	A	T	1K0W	T	C3	AF	24-Feb-12	8	RECALEM	13-May-12	2	4522	\$0.00	\$61.51	0	TX	CHECK DTCS, P0301, NO CONVERTER AT THIS	CHEK ENGINE LIGHT ON, RUN	CS	1	1	1	PT & C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E19C	T8F	F	B	A	T	1K0W	T	C3	AF	24-Feb-12	8	RECALEM	13-May-12	2	4522	\$0.00	\$61.51	0	TX	CHECK DTCS, P0301, NO CONVERTER AT THIS	CHEK ENGINE LIGHT ON, RUN	CS	1	1	1	PT & C
COP	ENGINE	N/A	2012	1FFX1E10C	T8F	F	B	A	T	1K0W	T	C3	AJ	28-Feb-12	7	RECALEM	7-May-12	2	9666	\$44.65	\$203.96	1	TX	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	CS	1	1	1	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E11C	T8F	F	B	A	T	1K0W	T	C3	AJ	6-Jan-12	7	RECALEM	4-May-12	1	867	\$61.70	\$204.59	12	NS	EEC TEST CODE P0302, PERFORMED PINPOINT	DIAG AND REPORT ON CA	CS	1	1	1	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E14C	T8F	F	B	A	T	1K0W	T	C3	AJ	20-Mar-12	20	RECALEM	7-May-12	2	5849	\$0.00	\$67.78	0	TX	SCAN FOR CODES, PERFORMED FOR NOW, SE	CUSTOMER STATES THE	CS	1	1	1	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E11C	T8F	F	B	A	T	1K0W	T	C3	AJ	17-Feb-12	20	RECALEM	30-Apr-12	2	3217	\$0.00	\$51.40	13	NS	NON-CONFIRM ENGINE, TEST THIS TIME	CHEK ENGINE LIGHT ON	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T8F	F	B	A	T	1K0W	T	C3	AF	14-Dec-11	18	RECALEM	7-May-12	4	5299	\$263.51	\$469.23	2	NS	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK ENGIN	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T8F	F	B	A	T	1K0W	T	C3	AF	14-Dec-11	18	RECALEM	7-May-12	4	5299	\$263.51	\$469.23	2	NS	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK ENGIN	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T8F	F	B	A	T	1K0W	T	C3	AF	14-Dec-11	18	RECALEM	7-May-12	4	5299	\$263.51	\$469.23	2	NS	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK ENGIN	CS	1	1	1	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T8F	F	B	A	T	1K0W	T	C3	AF	14-Dec-11	18	RECALEM	7-May-12	4	5299	\$263.51	\$469.23	2	NS	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK ENGIN	CS	1	1	1	PT & C
DIAG - MISFIRE	ENGINE	CCEP0914	2012	1FFW1E13C	T8F	F	B	A	T	1K0W	T	C3	AF	27-Feb-12	14	RECALEM	3-May-12	2	4702	\$560.44	\$652.34	1	NS	EEC TEST ROAD TEST MONITOR ROAD TEST POW	FEELS LIKE MISFIRE UN	CS	1	1	1	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E18C																										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y/N	VIN	VEHICLE LIFE	ENGINE	ASSY PLAN	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION					
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E14C	2	TFS	F	14-TKW	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#024	RECALEM	#4	9-May-12	2	6589	\$434.31	\$516.10	1	TX	TX	TX	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE C ODS	#180	V42	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#024	RECALEM	#4	1-May-12	2	3667	\$293.51	\$390.84	1	TX	TX	TX	TX	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE	#180	V29	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#024	RECALEM	#4	9-May-12	1	3559	\$413.00	\$468.37	1	VT	VT	VT	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE	#180	V29	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E14C	2	TFS	F	14-TKW	TC3	AF	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	#024	RECALEM	#4	4-May-12	2	2074	\$400	\$315.05	0	TX	TX	TX	TX	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	STATES EMP CAMP, C	#180	V29	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E14C	2	TFS	F	14-TKW	TC3	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#024	RECALEM	#4	11-May-12	2	2134	\$0.00	\$39.48	0	TX	TX	TX	TX	VERIFY CONCERN OF OVER SPEED CONDITION	ELECTRICAL CONCERN	#180	V29	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AJ	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#024	RECALEM	#4	23-Apr-12	3	1781	\$0.00	\$34.83	0	MO	MO	MO	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#180	V29	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#024	RECALEM	#4	3-May-12	1	833	\$0.00	\$0.00	0	WI	WI	WI	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	#180	V44	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E19C	2	TFS	F	14-TKW	TC3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#024	RECALEM	#4	7-May-12	2	1423	\$0.00	\$27.97	0	WI	WI	WI	WI	TSB 12 01 20 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #	#180	V44	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	15-Feb-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#024	RECALEM	#4	9-May-12	2	2172	\$0.00	\$0.00	0	TX	TX	TX	TX	DIAG, ENGINE LIGHT ON, RETRIEVED DTC P03 68	E29 C ODS SERVICE ENGINE	#180	V29	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#024	RECALEM	#4	11-May-12	1	1685	\$0.00	\$42.05	0	OK	OK	OK	OK	SELF TEST P0303, CHECK OASIS, FOUND SSM 22222	CHECK ENGINE LIGHT #	#180	V29	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#024	RECALEM	#4	10-May-12	3	6600	\$0.00	\$27.96	0	TX	TX	TX	TX	TECHNICIAN REFERENCED TSB# 12 01 20 AND REPR	CUSTOMER STATES THAT N	#180	V52	0	PT MALFUNCTION
COP	ENGINE	CEHC0038	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AJ	27-Feb-12	27-Apr-12	SUNNY KING FORD	#024	RECALEM	#4	8-May-12	1	784	\$84.05	\$142.25	2	TX	TX	TX	TX	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUST STATES VEHICLE I	#180	V29	0	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1E19C	2	TFS	F	14-TKW	TC3	AJ	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	#4	15-May-12	4	11781	\$58.88	\$113.41	1	TX	TX	TX	TX	VERIFY CONCERN AND WED COIL NOW MISFIRE	CHECK ENGINE LIGHT #	#180	V29	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E16C	2	TFS	F	14-TKW	TC3	AF	22-Mar-12	2-Apr-12	BARBLE FORD, INC.	#024	DIAG	#4	14-May-12	2	3430	\$0.00	\$118.18	1	TX	TX	TX	TX	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TELL MIS	#180	V29	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	14-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#024	DIAG	#4	2-May-12	2	1428	\$0.00	\$15.28	0	TX	TX	TX	TX	CK ENG LIGHT ON PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH	#180	V29	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	17-Feb-12	5-Mar-12	TERREBORNE FORD	#024	DIAG	#4	15-May-12	3	5833	\$0.00	\$27.97	0	TX	TX	TX	TX	EEC TEST NO CODES IN OASIS AND NO MESSAGE	CUSTOMER STATES WAT	#180	V52	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	28-Feb-12	6-Mar-12	SCOTT FORD	#024	DIAG	#4	14-May-12	3	3947	\$0.00	\$46.50	1	TX	TX	TX	TX	SCAN FOR CODES, RETRIEVED P0306, ROAD TEST	ON WEAY, W/COIL DOWN	#180	V12	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E13C	2	TFS	F	14-TKW	TC3	AJ	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#024	DIAG	#4	9-May-12	1	1579	\$0.00	\$54.25	1	TX	TX	TX	TX	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AFC CYS CR ENG LAMP #	#180	V42	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEHB0008	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#024	NPP	#4	8-May-12	1	571	\$0.00	\$155.61	2	TX	TX	TX	TX	VERIFY CONCERN P0306, REPAIR BACK PRESSURE	CUSTOMER STATES THE	#180	V44	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AJ	27-Feb-12	27-Apr-12	SUNNY KING FORD	#024	RECALEM	#4	5-May-12	1	1429	\$46.35	\$65.33	1	TX	TX	TX	TX	EEC TESTED RAN KOEO, KOER FOUND CODE P0303	CUSTOMER STATES THE	#180	V29	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CXDA5011	2012	1FTFW1E16C	2	TFS	F	14-TKW	TC3	AJ	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#024	RECALEM	#4	24-Apr-12	2	4884	\$407.35	\$488.88	1	TX	TX	TX	TX	VERIFY CONCERN LIGHT, BUT THE UPDATE TO T	CHECK ENGINE LIGHT #	#180	V29	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#024	RECALEM	#4	28-Apr-12	3	9844	\$405.35	\$483.30	1	TX	TX	TX	TX	VERIFY CONCERN EEC TEST P0430, TSB 12 02	CUSTOMER STATES CHE	#180	V29	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AJ	31-Jan-12	3-Feb-12	GERBER FORD	#024	RECALEM	#4	11-May-12	4	8538	\$449.87	\$533.80	1	TX	TX	TX	TX	VERIFY CONCERN AND COMPUTER CHECKS SHOW	CHECK ENGINE LIGHT #	#180	V29	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AJ	11-Jan-12	27-Jan-12	LONGMONT FORD	#024	RECALEM	#4	7-May-12	4	8333	\$405.35	\$503.44	1	TX	TX	TX	TX	DIAGNOSE P0430 EFFICIENCY BANK 2 REPAIR / CONCERN	CUSTOMER STATES CHE	#180	V29	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AJ	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#024	RECALEM	#4	10-May-12	4	17433	\$397.75	\$488.58	1	TX	TX	TX	TX	SCAN TEST KOEO, KOER RETEST NO CODES	CUSTOMER STATES CHE	#180	V29	0	PT MALFUNCTION
CAT - P0430	EXHAUST	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	17-Jan-12	3-Feb-12	GERBER FORD	#024	RECALEM	#4	11-May-12	4	8538	\$449.87	\$533.80	1	TX	TX	TX	TX	SCAN TEST KOEO, KOER RETEST NO CODES	CUSTOMER STATES CHE	#180	V29	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEGP317	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#024	RECALEM	#4	11-May-12	2	6282	\$0.00	\$0.00	0	TX	TX	TX	TX	VERIFY CONCERN CHECKED OASIS FOUND AND P	CODES LIGHT ON and its m	#180	V52	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	27-Jan-12	19-Apr-12	DAYTON FORD	#024	RECALEM	#4	14-May-12	1	2588	\$0.00	\$35.20	0	TX	TX	TX	TX	CHECK DTC'S CODE PASS AND REPROGRAM THE	TRUCK STATES WHILE A	#180	V52	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEKX0007	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	27-Jan-12	19-Apr-12	DAYTON FORD	#024	RECALEM	#4	14-May-12	1	2588	\$0.00	\$35.20	0	TX	TX	TX	TX	TEST INSTRUCTED CUSTOMER TO	CUSTOMER STATES THE	#180	V52	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEKX0008	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	10-Nov-11	4-Apr-12	DOH BONN FORD	#024	RECALEM	#4	11-May-12	2	669	\$0.00	\$36.69	0	TX	TX	TX	TX	PERFORMED TSB 12 01 20, REPROGRAMMED PC	CK TRUCK IS MISSING O	#180	V40	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	13-Jan-12	24-Feb-12	ROBERTSON FORD SALES, INC.	#024	RECALEM	#4	10-May-12	3	3022	\$0.00	\$36.32	0	TX	TX	TX	TX	VERIFY ID STUMBLE MISFIRE CONCERN NO DTC'S	DRIVER REPORTS WHEN	#180	V52	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	31-Jan-12	9-Feb-12	ALBERMARLE MOTOR COMPANY	#024	RECALEM	#4	11-May-12	3	3249	\$0.00	\$48.60	0	TX	TX	TX	TX	VERIFY CONCERN KOEO, KOER P1111	CHECK ENGINE LIGHT #	#180	V52	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#024	RECALEM	#4	15-May-12	3	6302	\$0.00	\$32.05	0	TX	TX	TX	TX	VERIFY CHECK ENGINE LIGHT BY EEC TEST KO	CUST STATES CHECK EN	#180	V29	0	PT MALFUNCTION
TSB REFLASH	PT C&C	CEBPJ004	2012	1FTFW1E14C	2	TFS	F	14-TKW	TC3	AJ	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	#024	RECALEM	#4	15-May-12	4	10134	\$0.00	\$39.10	0	TX	TX	TX	TX	M O 10/24 RECALEM, REPROGRAM PCM PER TSB	CUSTOMER REQUEST T	#180	V29	0	PT MALFUNCTION
COP	ENGINE	CEVB0007	2012	1FTFW1E16C	2	TFS	F	14-TKW	TC3	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#024	RECALEM	#4	22-May-12	1	1499	\$58.88	\$130.25	1	TX	TX	TX	TX	VERIFY CONCERN COIL BALANCE ASK SNI	CUSTOMER STATES VEH	#180	V52	0	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	8-Feb-12	26-Mar-12	LONG-LEWIS FORD INC.	#024	RECALEM	#4	18-May-12	2	6201	\$601.35	\$151.48	1	TX	TX	TX	TX	COIL PLUG FAILURE, REPR, SELF TEST P0301	REPR, E29 C ODS, STATES	#180	V29	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	11-Dec-11	6-Mar-12	WOODRUFF FORD LINCOLN LTD.	#024	RECALEM	#4	18-May-12	4	2952	\$0.00	\$92.42	0	TX	TX	TX	TX	VERIFY CONCERN, PERFORM BALANCE TEST, VEH	WHEN DRIVING, ENGINE	#180	V29	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E17C	2	TFS	F	14-TKW	TC3	AF	17-Jan-12	30-Jan-12	OZARK FORD LINCOLN	#024	RECALEM	#4	17-May-12	4	7490	\$84.05	\$122.40	1	TX	TX	TX	TX	M OIDS TEST P0301 RAN CYL POWER BALANCE	VERIFY CUSTOMER STATES	#180	V29	0	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	20																													

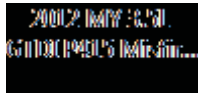
2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOOIS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	CRANS	CC	ASSY	PLANT	PROD DATE	WARRANTY	START DATE	DEALER	PART NUMBER	QUANTITY	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	PROVINCES	STATE / PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	COL	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C3	T06	F	04	01	01	24-FEB-12	27-APR-12	STEELE FORD LINCOLN	RECALEM	34	31-MAY-12	2	6311	2393.51	3372.65	133	NA	NS	GA	IS	DIAG TESTED AND RETRIEVED DTC P0430. PERFORM ADVIS ON VAN NEISSINS			A30	A4	V29	0	GOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C3	T06	F	04	01	01	24-FEB-12	13-MAR-12	JACQUES OLIVIER FORD INC.	RECALEM	34	4-JUN-12	3	3968	\$287.07	\$381.90	135	NA	QC	NS	GA	1547 VTR. DTC P0300 I01 INTERCHANGER LES COEDS. VERIFIER LA LUMIERE			A30	A4	V29	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C4	T06	F	04	01	01	15-FEB-12	17-MAR-12	BENNA FORD SUPERIOR	RECALEM	34	5-JUN-12	3	3778	\$607.00	\$48.24	1	NA	WI	OH	GA	ECC TESTED NO CODES. FOUND LATER CALIBRA ON COOL START TRUCK			A30	A4	V29	0	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	26-MAR-12	24-APR-12	M G M FORD LINCOLN SALES LTD.	RECALEM	34	7-JUN-12	2	2576	\$0.00	\$57.22	137	NA	AB	MA	VERIFIED CK ENF LIFE IS ON IDS TEST P0300 0305			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	6-FEB-12	27-FEB-12	LAMOUREUX FORD, INC.	RECALEM	34	4-JUN-12	4	7653	\$0.00	\$35.02	0	NA	MA	NS	VERIFIED TEST AND RECEIVED P0300 RANDOM MISFIRE			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	19-MAR-12	5-APR-12	HARRY HUNPHRIES AUTO CITY INC.	RECALEM	34	5-JUN-12	3	8400	\$0.00	\$32.22	0	NA	OH	GA	ECC TEST MISFIRE CODES P0304 P0305 P0306 RUN WHEN ACCELL TURBO			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	27-MAR-12	27-MAR-12	STEELE FORD LINCOLN	RECALEM	34	5-JUN-12	3	3429	\$0.00	\$31.65	033	NA	NS	NS	CHECKED AND TESTED WITH IDS RETRIEVED CODE			A30	A4	V29	0	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	29-MAR-12	16-MAY-12	TURNPIKE FORD OF HUNTINGTON	RECALEM	34	1-JUN-12	1	1251	\$0.00	\$0.00	0	NA	WV	WV	0904 12 2 10 22225			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	15-MAR-12	5-APR-12	HILLSBORO FORD, INC.	RECALEM	34	4-JUN-12	3	4027	\$0.00	\$33.77	0	NA	NH	OH	PERFORMED SELF TEST (EXPLANATION IF YOU HAD CUSTOMER STATES GO			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1X1E1C3	T06	F	04	01	01	15-MAY-12	30-MAY-12	DEAN ABOUR FORD INC.	RECALEM	34	1-JUN-12	1	693	\$0.00	\$34.54	0	NA	MI	MI	HOOKEED UP IDS AND HAD CODES FOR P0304 P0305			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	29-Oct-11	17-APR-12	PRESTIGE FORD, INC.	RECALEM	34	18-MAY-12	2	2912	\$0.00	\$33.25	0	NA	FL	FL	PERFORM EEC TEST NO DTC CHECK MODE 6 NO			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	17-APR-12	28-MAY-12	WINDSOR MOTORS 1975 LTD.	RECALEM	34	6-JUN-12	1	724	\$0.00	\$48.83	038	NA	AB	AB	VERIFIED CHECK ENGINE SSM 22225 AND REFER			A30	A4	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C2	T06	F	04	01	01	28-FEB-12	30-MAR-12	BULKER FORD, INC.	RECALEM	34	5-JUN-12	3	3324	\$405.17	\$507.85	1	NA	NJ	NJ	1FF1W1E12 12 06 04. REPLACED CATALYTIC			A30	A4	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C4	T06	F	04	01	01	12-FEB-12	6-MAR-12	LAFAYETTE FORD LINCOLN	RECALEM	34	1-JUN-12	3	4468	\$300.63	\$420.21	1	NA	NC	NC	PERFORMED CONCERN ON 1E OK HFS HP10 CATALYTIC			A30	A4	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C3	T06	F	04	01	01	13-DEC-11	27-DEC-11	WOODHOUSE FORD SOUTH, INC.	RECALEM	34	11-MAY-12	5	10157	\$397.71	\$440.79	1	NA	NE	NE	PULLED CODE P0300 WHEN			A30	A4	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C0	T06	F	04	01	01	12-DEC-11	22-DEC-11	CURRIE MOTORS FRANKFORT INC.	RECALEM	34	1-JUN-12	6	13608	\$322.11	\$425.25	1	NA	IL	IL	IDS TEST P0430. REPLACE LEFT CONVERTER AND			A30	A4	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C3	T06	F	04	01	01	7-DEC-11	9-JAN-12	FRASER FORD SALES LTD.	RECALEM	34	5-JUN-12	5	6991	\$263.51	\$386.55	122	NA	ON	ON	PERFORMED TSB 12 2 10 REPAIR CALLED LEFT HAND			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	8-MAR-12	1-JUN-12	TALLAHASSEE FORD LINCOLN	RECALEM	34	8-JUN-12	1	539	\$0.00	\$42.77	18	NA	FL	FL	VERIFIED CONCERN PER ORDER			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	22-FEB-12	11-MAY-12	HALL FORD LINCOLN	RECALEM	34	4-JUN-12	1	3632	\$0.00	\$0.00	0	NA	VA	VA	DIAG DEL P0300 P0304 P0305 P0306 CHECK OASIS			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	7-FEB-12	11-APR-12	RAPID FORD	RECALEM	34	24-MAY-12	-1	251	\$0.00	\$34.85	0	NA	MN	MN	VERIFIED CONCERN TSB 12 2 10 REPAIR CALLED LEFT HAND			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	3-APR-12	3-APR-12	JIM HANSEN FORD LINCOLN	RECALEM	34	8-JUN-12	3	2855	\$0.00	\$51.09	134	NA	TX	TX	PERFORMED CONCERN PER ORDER			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C0	T06	F	04	01	01	9-JAN-12	21-FEB-12	SPUEES MOTOR COMPANY, INC.	RECALEM	34	21-MAY-12	4	4081	\$588.88	\$281.81	2	NA	TX	TX	PERFORMED IDS CHECK OUT OF TOWN. NO PAID			A30	A4	V29	0	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E1C3	T06	F	04	01	01	13-JAN-12	30-JAN-12	LAKELAND FORD SALES (2009) LTD.	RECALEM	34	4-JUN-12	5	1274	\$68.99	\$22.82	2	NA	SK	SK	CHECK ENGINE LIGHT ON 2			A30	A4	V29	0	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E1C3	T06	F	04	01	01	15-FEB-12	3-MAR-12	JUBILEE FORD SALES (1983) LTD.	RECALEM	34	8-MAY-12	3	2855	\$0.00	\$51.09	134	NA	TX	TX	ECC TEST P0304, P0305, P0306 CHECK PCM CALIBRA			A30	A4	V29	0	PT C&C	
COP	ENGINE	NA	2012	1FF1W1E1C0	T06	F	04	01	01	26-JAN-12	24-MAY-12	FORD MOTOR LTD.	RECALEM	34	8-JUN-12	1	790	\$0.00	\$68.18	130	NA	MB	MB	PERFORMED IDS CHECK OUT OF TOWN. NO PAID			A30	A4	V29	0	PT C&C	
DIAG - MISFIRE	EXHAUST	NA	2012	1FF1W1E1C3	T06	F	04	01	01	5-JAN-12	24-FEB-12	POIRIER FORD INC.	RECALEM	34	28-MAY-12	4	8923	\$288.97	\$376.44	153	NA	QC	QC	VERIFIED TERMIN CHECK POUR P2138 >			A30	A4	V29	0	PT C&C	
DIAG - MISFIRE	EXHAUST	NA	2012	1FF1W1E1C4	T06	F	04	01	01	15-FEB-12	9-APR-12	DAHL FORD SUPERIOR INC.	RECALEM	34	8-JUN-12	2	4566	\$292.99	\$376.52	1	NA	CA	CA	VERIFY CONCERN PER ORDER			A30	A4	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C3	T06	F	04	01	01	15-Nov-11	26-JAN-12	FAMILY FORD-LINCOLN	RECALEM	34	6-JUN-12	5	5487	\$316.39	\$393.60	1	NA	OH	OH	VERIFIED CONCERN PER ORDER			A30	A4	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C3	T06	F	04	01	01	5-DEC-11	27-JAN-12	R. D. SAMPY FORD CO., INC.	RECALEM	34	4-JUN-12	5	3840	\$292.99	\$398.92	1	NA	NC	NC	PERFORMED CONCERN PER ORDER			A30	A4	V29	0	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1E1C3	T06	F	04	01	01	1-APR-12	30-APR-12	DIXON FORD SALES LTD.	RECALEM	34	8-JUN-12	4	4987	\$436.31	\$436.31	1	NA	GA	GA	PERFORMED CONCERN PER ORDER			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	16-MAR-12	30-MAR-12	LAMB FORD SALES LTD.	RECALEM	34	11-JUN-12	3	3557	\$0.00	\$53.59	130	NA	AB	AB	ECC CHECKED AND RETRIEVED DTC P0300/P0304.			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	1-APR-12	30-APR-12	EDE FORD SALES LTD.	RECALEM	34	11-JUN-12	2	4242	\$0.00	\$43.21	1	NA	ND	ND	4242 PERFORMED SELF TESTED NO CODES			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C4	T06	F	04	01	01	1-APR-12	30-APR-12	BECK JOHN'S FORD INC.	RECALEM	34	6-JUN-12	4	4088	\$0.00	\$55.15	1	NA	AB	AB	PERFORMED CONCERN PER ORDER			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	6-DEC-11	26-DEC-11	KEN WILSON FORD INC.	RECALEM	34	9-JUN-12	6	10481	\$0.00	\$39.72	1	NA	NC	NC	DIAG. KOEO P0306. NO MISFIRE ON TEST D RIVE			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	3-DEC-11	18-FEB-12	GARBER FORD INC.	RECALEM	34	8-JUN-12	4	8798	\$0.00	\$43.24	1	NA	FL	FL	VERIFIED CONCERN RAN SSM TSB F0304 TSB12			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	24-APR-12	19-MAY-12	JIM HANSEN'S GATEWAY FORD LINCOLN	RECALEM	34	10-JUN-12	1	1097	\$0.00	\$60.65	130	NA	AB	AB	TEST CHECKED FOR MIL. ON DTC P0300. NO			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	7-NOV-11	13-DEC-11	FORD OF LONDONDRY	RECALEM	34	4-JUN-12	6	3852	\$0.00	\$38.87	0	NA	NH	NH	SELF TEST P0301, RUN TSB AND SSM. SSM 22225			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	31-MAR-12	2-APR-12	DUCHANNE MOTORS LTD.	RECALEM	34	5-JUN-12	2	2501	\$0.00	\$49.57	030	NA	AB	AB	SELF TEST VERIFY WITH IDS WIT P0300/P0303/P0306			A30	A4	V29	0	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1W1E1C3	T06	F	04	01	01	12-DEC-11	22-MAR-12	FESTIVAL FORD INC.	RECALEM	34	4-JUN-12	3	6743	\$61.70	\$192.18	250	NA	QC	QC	XCONFIRMED PREVIOUS. CUTE CODE MAINTENANT			A30	A4	V29	0	PT C&C</	

From: Steslicki, Michael (M.E.)
Sent: Friday, June 15, 2012 9:23 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dodds, Jordan (J.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/15/12)

Twelve new claims today

(9) TSB Reflash
(2) COP
(1) Diag - Misfire

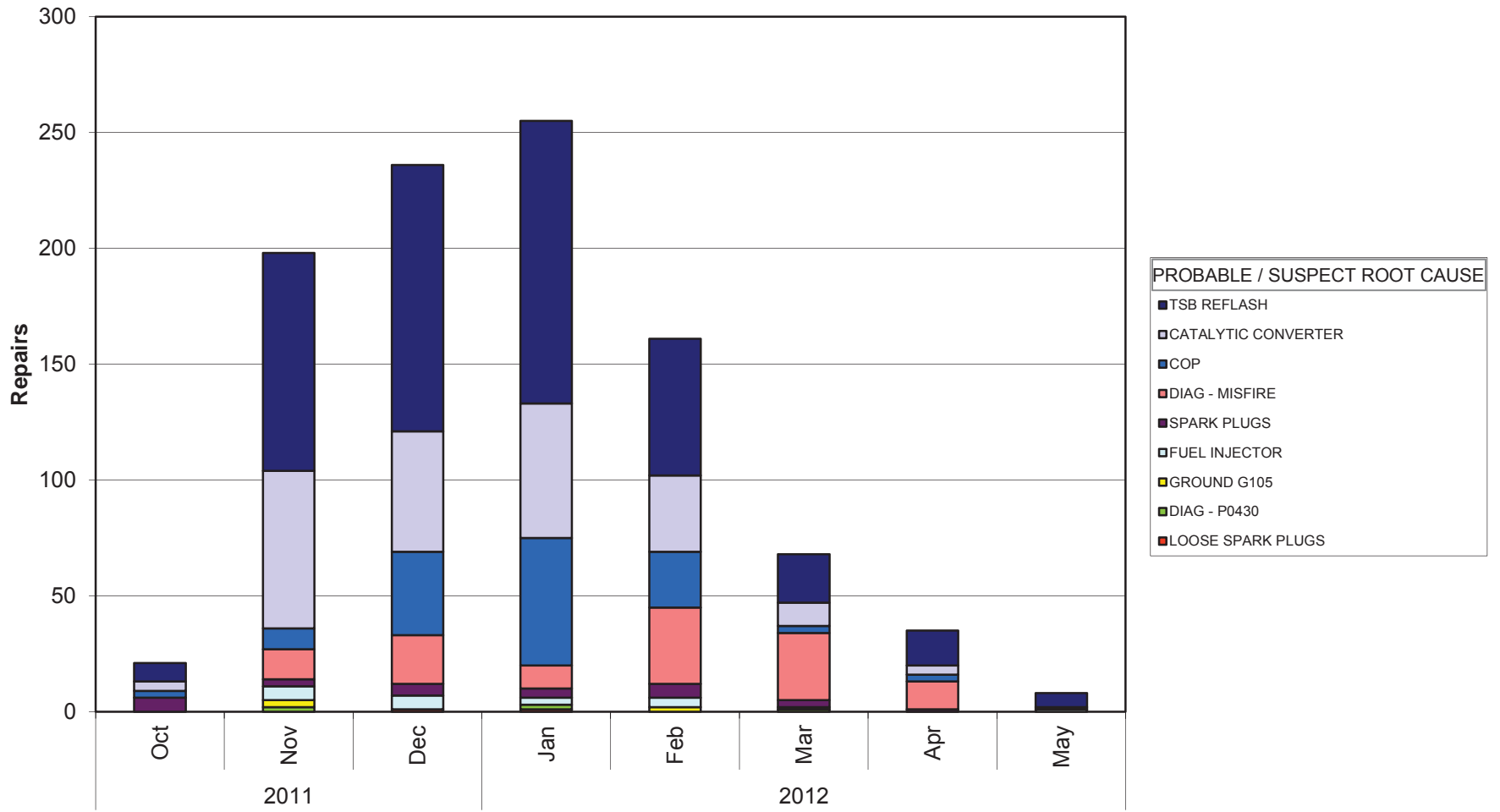


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/14/12



Years	PROD DATE
-------	-----------

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
Grand Total		2

DIAG - P0430	GROUND G105
2	3
2	2
1	
5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	3
	6	5
	3	4
	4	6
	1	3
		1
	1	
	21	28

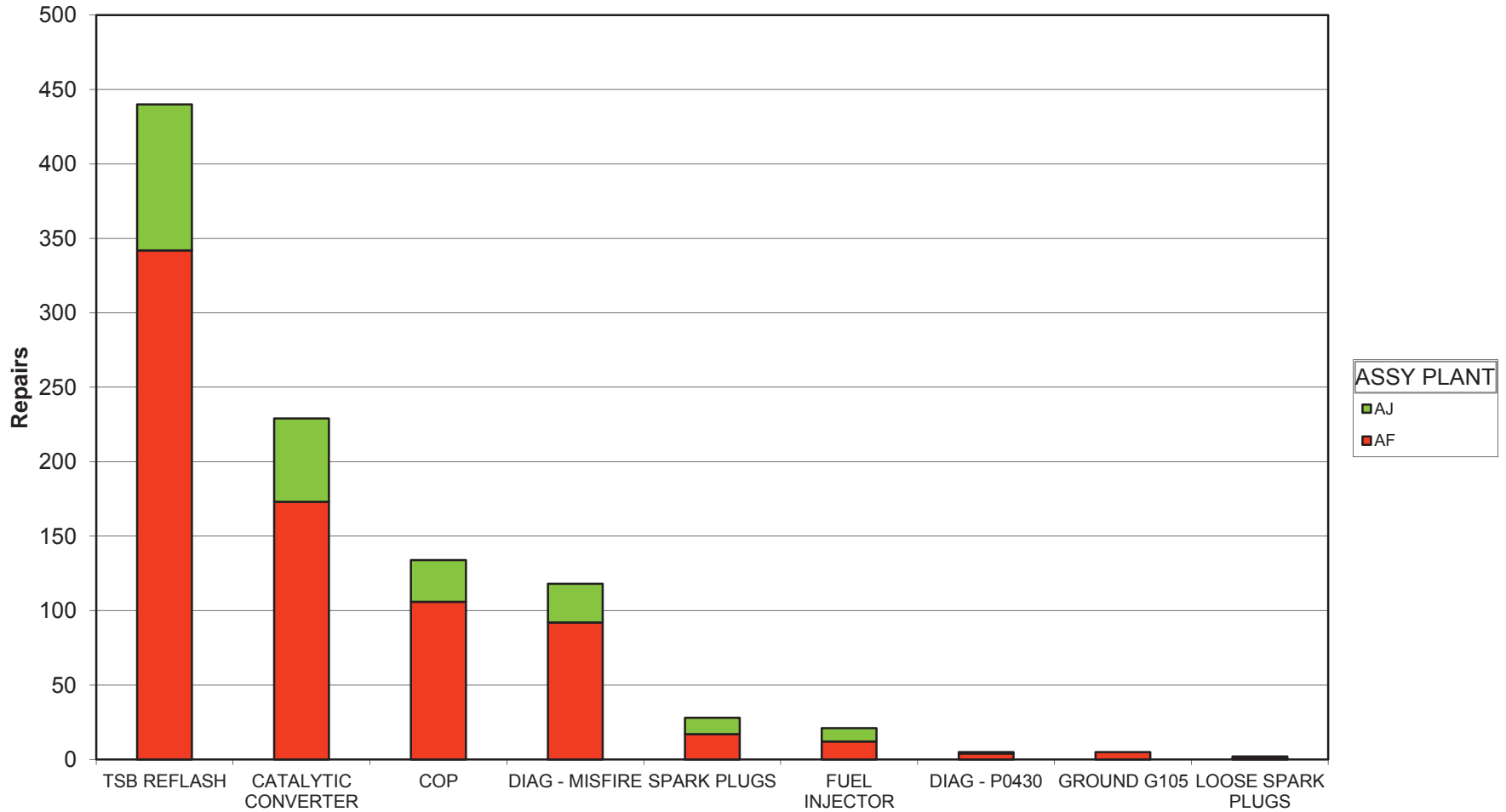
DIAG - MISFIRE	COP	
		3
	13	9
	21	36
	10	55
	33	24
	29	3
	12	3
		1
	118	134

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	4	8
	68	94
	52	115
	58	122
	33	59
	10	21
	4	15
		6
	229	440
		982

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/14/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		
	AF	AJ	Grand Total
TSB REFLASH	342	98	440
CATALYTIC CONVERTER	173	56	229
COP	106	28	134
DIAG - MISFIRE	92	26	118
SPARK PLUGS	17	11	28
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	752	230	982

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCDS REPORT	DEL YR	WIN	VEHICLE	ENGINE	ASSY	PLANT	PROD DATE	START DATE	WARRANTY	DEALER/SHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION			
COP	ENGINE	BLTD0003	2012	1FFWV1C3	TFF	F	12K9V	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#	12029	C3	12-Dec-11	1	929	\$63.09	\$116.81	1	GA	#	ECC TEST PID MONITOR TEST REPLACED #5 COIL ENGINE SMOKE MISS DRIVE	#	152	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	12K9V	TC3	AF	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#	12029	C3	20-Nov-11	0	20	\$5.17	\$63.22	1	GA	#	CHECK FOR CODES, #2 SPARK PLUG CRACKED, R/T DRIVE ON PDI ENG #1	#	153	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1K7G	TFF	F	12K9V	TC3	AJ	24-Oct-11		FUTURE FORD OF CLOVIS	#	12465	C3	22-Dec-11	-1	28	\$10.38	\$159.03	1	CA	#	ECC TEST P0300, POWERED PLUGS AND ROAD	#	154	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4C	TFF	F	12K9V	TC3	AJ	25-Oct-11		HILLER FORD INC	#	12405	C3	6-Dec-11	-1	10	\$5.17	\$42.48	0	WI	#	VERIFIED CONCERN, PEGS CC 42	#	155	PT C&C
GROUND G105	ENGINE	N/A	2012	1FFWV1E3C	TFF	F	12K9V	TC3	AF	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LINCOLN	#	12029	C3	28-Nov-11	1	148	\$80.00	\$89.19	1	AB	#	239 VERIFIED CONCERN, P001	#	156	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	12K9V	TC3	AF	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANCH	#	12465	C3	16-Dec-11	1	519	\$0.00	\$74.80	1	MI	#	HOOK UP IDS AND SELF TURNED TO CUSTOMER	#	157	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	12K9V	TC3	AF	10-Nov-11		ALL STAR FORD	#	12029	C3	22-Dec-11	-1	272	\$0.00	\$79.35	1	WI	#	DID NOT DUPL ON RD TSD AND REINST IN FLOW	#	158	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	TFF	F	12K9V	TC3	AF	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#	12029	C3	28-Dec-11	1	418	\$240.12	\$453.16	2	ON	#	#73 ROADTESTED & VERIFIED CONCERN, PCW SOFTWARE	#	159	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E4C	TFF	F	12K9V	TC3	AF	8-Dec-11	23-Dec-11	DUNGAN FORD LINCOLN	#	12029	C3	30-Dec-11	1	1961	\$520.44	\$737.92	3	FL	#	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CHECK	#	160	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	TFF	F	12K9V	TC3	AF	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#	12029	C3	20-Dec-11	1	730	\$426.12	\$562.96	1	IL	#	ECC TEST P0430 MONITORED PDS, REPLACED BA	#	161	PT C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFWV1E8C	TFF	F	12K9V	TC3	AF	6-Nov-11		LILLISTON FORD, INC.	#	12029	C3	20-Dec-11	-1	12	\$562.26	\$668.95	1	NJ	#	CHECK FUEL INJECTOR, BLEND AND ROADTEST	#	162	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E2C	TFF	F	12K9V	TC3	AF	27-Nov-11		HALLMARK FORD SALES LIMITED	#	12029	C3	4-Jan-12	-1	135	\$4.88	\$179.42	2	BC	#	DIAG. TESTS: CODE P0306, PINPOINT MONITOR	#	163	PT C&C
FUEL INJECTOR	ENGINE	BLSE0014	2012	1FFWV1E4C	TFF	F	12K9V	TC3	AJ	18-Nov-11		SCOTT PETERSON MOTORS INC	#	12029	C3	19-Dec-11	-1	12	\$268.55	\$746.16	6	MI	#	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA	#	164	PT C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFX1E17C	TFF	F	12K9V	TC3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#	12029	C3	3-Jan-12	1	790	\$406.55	\$509.26	1	MI	#	VERIFIED CONCERN, P0301 TEST CUSTOMER TO	#	165	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E6C	TFF	F	12K9V	TC3	AF	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#	12029	C3	4-Jan-12	-1	522	\$161.77	\$409.11	3	WA	#	ISS SELF UP ECC TEST ITEM TESTED COILS & F	#	166	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	TFF	F	12K9V	TC3	AF	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#	12029	C3	21-Jan-12	1	244	\$397.71	\$504.17	1	MI	#	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST	#	167	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	12K9V	TC3	AF	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#	12029	C3	11-Jan-12	1	1184	\$0.00	\$24.00	0	MI	#	INSTANT FUEL ECONOMY TEST, CHECK TEST CO	#	168	PT C&C
COP	ENGINE	N/A	2012	1FFX1E14C	TFF	F	12K9V	TC3	AF	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD	#	12029	C3	10-Jan-12	1	124	\$160.57	\$241.25	1	NS	#	2011 SKIP TEST DRIVE, ACCELERATOR LEAK	#	169	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E5C	TFF	F	12K9V	TC3	AF	7-Nov-11		CAM CLARK FORD SALES LTD.	#	12029	C3	12-Jan-12	-1	3	\$9.71	\$225.54	2	AB	#	0 210 SELF TEST PCM HANCE TEST SHOWED T	#	170	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E2C	TFF	F	12K9V	TC3	AJ	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#	12029	C3	7-Jan-12	1	1301	\$143.80	\$511.81	1	MI	#	PERFORM IDS QUICK TEST, WET AROUND THE	#	171	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6C	TFF	F	12K9V	TC3	AF	25-Oct-11		MARK MARTIN FORD, INC.	#	12029	C3	13-Jan-12	-1	590	\$42.65	\$57.11	0	MI	#	ECC TESTS DCL AND FUEL PRESS TESTS IN FLO	#	172	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E1C	TFF	F	12K9V	TC3	AF	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#	12405	C3	13-Jan-12	1	250	\$84.65	\$255.21	2	MI	#	TEST ECC CONT P0316 PFE ENGINE FOR CYLINDR	#	173	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4C	TFF	F	12K9V	TC3	AF	6-Jan-12		BARRIE FORD	#	12029	C3	12-Jan-12	-1	6	\$60.19	\$253.50	2	ON	#	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN	#	174	PT C&C
CATALYTIC CONVERTER	EXHAUST	CAT0E003	2012	1FFWV1E0C	TFF	F	12K9V	TC3	AJ	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#	12029	C3	19-Jan-12	1	1084	\$397.71	\$446.78	1	MI	#	VERIFIED CONCERN, ECC TEST P0430, PINPOINT	#	175	PT C&C
ENGINE	ENGINE	CANA0002	2012	1FFWV1E2C	TFF	F	12K9V	TC3	AJ	28-Oct-11	27-Dec-11	RON DURRANT FORD	#	12029	C3	13-Jan-12	1	1238	\$128.10	\$310.87	2	CA	#	1236 CUST STATES TEST LEON ACCEL CYLIS B	#	176	PT C&C
FUEL INJECTOR	ENGINE	CAMB0001	2012	1FFX1E17C	TFF	F	12K9V	TC3	AJ	28-Oct-11	29-Dec-11	MARK MARTIN FORD, INC.	#	12029	C3	13-Jan-12	1	791	\$329.75	\$522.30	1	MI	#	PRE-LEAK INJECTOR, LEAK WITHIN ENGINE	#	177	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E14C	TFF	F	12K9V	TC3	AJ	10-Nov-11		OTIS FORD, INC.	#	12029	C3	16-Jan-12	-1	458	\$444.30	\$571.46	1	NY	#	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST	#	178	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E8C	TFF	F	12K9V	TC3	AF	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#	12029	C3	16-Jan-12	2	2878	\$407.88	\$695.35	2	MI	#	PERFORM IDS DIAG CODE P0430 FOLLOWUP P	#	179	PT C&C
GROUND G105	ENGINE	CAQAP024	2012	1FFWV1E6C	TFF	F	12K9V	TC3	AF	21-Nov-11	29-Dec-11	WALTON FORD INC	#	12029	C3	16-Jan-12	1	800	\$0.00	\$57.11	0	MI	#	SCANNED FOR CODES, P0301, MONITORED S	#	180	PT C&C
GROUND G105	ENGINE	CAQAP024	2012	1FFWV1E6C	TFF	F	12K9V	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	12029	C3	16-Jan-12	1	1050	\$0.00	\$226.69	2	MI	#	ROAD TEST CANNOT VENT AND CHECK A FUEL	#	181	PT C&C
ENGINE	ENGINE	N/A	2012	1FFWV1E0C	TFF	F	12K9V	TC3	AF	8-Nov-11	30-Nov-11	AWTOWAY FORD AND LINCOLN	#	12029	C3	23-Jan-12	2	2577	\$152.94	\$259.78	2	MI	#	ROAD TESTED VEHICLE W/RE PERFORMED CO	#	182	PT C&C
FUEL INJECTOR	ENGINE	CANCA003	2012	1FFWV1E0C	TFF	F	12K9V	TC3	AF	1-Dec-11	3-Jan-12	ALTON BARLEY FORD	#	12029	C3	24-Jan-12	1	2807	\$0.00	\$50.23	1	MI	#	VERIFY IDS TEST, PERFORMED COIL TEST O	#	183	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	12K9V	TC3	AF	1-Dec-11	3-Jan-12	ALTON BARLEY FORD	#	12029	C3	24-Jan-12	1	2807	\$0.00	\$50.23	1	MI	#	ECC TEST P0316, CK OASIS PER SSM 22192, R	#	184	PT C&C
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFWV1E7C	TFF	F	12K9V	TC3	AF	18-Nov-11	12-Jan-12	KEN WILSON FORD INC	#	12029	C3	16-Jan-12	2	2155	\$21.08	\$136.54	1	NC	#	IDS TEST, PASS CODES AND CHECK G105 AS P	#	185	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	12K9V	TC3	AF	18-Nov-11	12-Jan-12	ALTON BARLEY FORD	#	12029	C3	16-Jan-12	2	2155	\$21.08	\$136.54	1	NC	#	TRUCK MISSING SPARK PLUG SWAP, CUSTOM	#	186	PT C&C
FUEL INJECTOR	ENGINE	CACQ0001	2012	1FFX1E19C	TFF	F	12K9V	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#	12029	C3	23-Jan-12	1	343	\$860.20	\$156.26	1	MI	#	ECC TEST P0316, CK OASIS PER SSM 22192, R	#	187	PT C&C
DIAG - MISFIRE	ENGINE	CAM0002	2012	1FFWV1E7C	TFF	F	12K9V	TC3	AF	9-Dec-11		EAGLE COUNTRY FORD	#	12029	C3	13-Jan-12	-1	498	\$363.54	\$558.29	1	MI	#	VERIFIED CONCERN, P0301, MONITORED S	#	188	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	12K9V	TC3	AF	13-Jan-12		YARWOOD FORD, INC.	#	12029	C3	23-Jan-12	1	590	\$0.00	\$57.11	0	MI	#	LIGHT NOT ON AT START OF ENGINE TEST	#	189	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	12K9V	TC3	AF	18-Nov-11	19-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#	12029	C3	23-Jan-12	2	1286	\$0.00	\$91.85	1	ON	#	ECC TEST, NO CODES, FOLLOW SYMPTOM CHART	#	190	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	12K9V	TC3	AF	28-Nov-11	27-Dec-11	MUSK MOTORS, INC.	#	12029	C3	30-Jan-12	2	1011	\$0.00	\$30.51	0	MI	#	IDS TEST, NO CODES, ROAD TEST UNABLE TO	#	191	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	12K9V	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	12029	C3	19-Jan-12	1	1103	\$0.00	\$44.97	0	MI	#	ROAD TEST COULD NOT VERIFY CONCERN, CONT	#	192	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX1E14C	TFF	F	12K9V	TC3	AJ	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#	12029	C3	26-Jan-12	1	2197	\$0.00	\$59.84	1	MI	#	IDS TEST RETRIEVED DTLS AND NEEDED TO	#	193	PT C&C
CATALYTIC CONVERTER	EXHAUST	CAT0E002	2012	1FFWV1E6C	TFF	F	12K9V	TC3	AF	11-Dec-11	26-Jan-12	NELSON FORD, INC.	#	12029	C3	26-Jan-12	1	581	\$410.74	\$556.96	1	MI	#	VERIFY CEL IS ON VISUALS, RESULTS, REPLAC	#	194	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6C	TFF	F	12K9V	TC3	AF	19-Dec-11	23-Dec-11	DEAN SELLERS INC	#	12029	C3	30-Jan-12	2	3889	\$397.71	\$523.12	1	MI	#	TEST ECC (KOEYER PASS) CODE BPN 8122	#	195	PT C&C
COP	ENGINE	N/A	2																								

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL	YIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLF	CLAIM BINNED FUNCTION	
COP	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	3-Jan-12	29-Jan-12	SIMI VALLEY FORD	#0081	12029	C	22-Feb-12	0	1191	\$64.05	\$216.40	2	CA	TEST EEC CODE P0305D7V JES YES JB9 NB11	TEST EEC CODE P0305D7V JES YES JB9 NB11	CUSTOMER STATES CHE	#0081	V52	PT C&C
COP	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#0081	12029	C	17-Feb-12	0	10	\$94.05	\$179.26	1	CA	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	CUSTOMER STATES CHE	#0081	V52	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#0081	12465	C	24-Feb-12	1	248	\$55.29	\$210.46	3	CA	VERIFIED CONCERN, CONNECTOR PIN FITS	ENGINE LACKS POWER	CUSTOMER STATES CHE	#0081	V52	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1X1TC4	T6F	F	B	A	T	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#0081	12465	C	22-Feb-12	-1	32	\$5.29	\$218.32	2	CA	VERIFIED CONCERN, INSPECT AND ADVISE	ENGINE LIGHT ON	CUSTOMER STATES CHE	#0081	V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	30-Jan-12	14-Feb-12	EVERY FORD	#0081	12465	C	22-Feb-12	1	781	\$80.00	\$91.68	1	CA	IDS EEC TEST P0303,P0305 STEE SYSTEM PASS	INSPECT AND ADVISE	CUSTOMER STATES CHE	#0081	V52	PT C&C
COP	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	10-Jan-12	11-Feb-12	HILLOREST FORD LINCOLN	#0081	12029	C	27-Feb-12	1	1978	\$58.88	\$159.01	1	CA	VERIFIED COMPLAINT, EEC CYLINDER NUMBER	CUSTOMER STATES CHE	#0081	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC0	T6F	F	B	A	T	1-Dec-11	16-Jan-12	ALMA FORD INC.	#0081	12029	C	23-Feb-12	1	2858	\$66.99	\$195.38	1	CA	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	CUSTOMER STATES CHE	#0081	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1TC4	T6F	F	B	A	T	15-Dec-11	14-Jan-12	CATALYER FORD INC.	#0081	12029	C	14-Feb-12	2	1560	\$63.82	\$93.75	0	CA	FOUND W/WH DRIVING IN COLD	CUSTOMER STATES CHE	#0081	V44	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#0081	12029	C	17-Feb-12	1	503	\$58.88	\$199.24	1	CA	PERFORMED EEC TEST DATA LOGGER, DISPL	CUSTOMER STATES CHE	#0081	V40	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC0	T6F	F	B	A	T	23-Nov-11	28-Dec-11	SUNSET AUTO CO INC.	#0081	9F593	B	12-Jan-12	1	2819	\$80.00	\$215.26	2	CA	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES CHE	#0081	V44	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC0	T6F	F	B	A	T	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#0081	5.00E+212	E	3-Feb-12	2	2650	\$201.04	\$519.83	2	CA	CHECK FOR MIL ON AND ERN - NO FIX AVAILABLE	CHECK & REPORT CHECK	CUSTOMER STATES CHE	#0081	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC0	T6F	F	B	A	T	8-Nov-11	21-Dec-11	HIXSON AUTOPLEX	#0081	5.00E+212	E	21-Feb-12	3	1683	\$397.71	\$497.23	1	CA	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHE	#0081	V52	PT C&C	
COP	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	9-Jan-12	23-Feb-12	SOUTHWEST FORD INC.	#0081	12029	C	5-Mar-12	1	952	\$64.05	\$210.29	2	CA	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SPARK LIGHT CAME ON	CUSTOMER STATES CHE	#0081	V52	PT C&C
COP	ENGINE	NA	2012	1FF1X1TC4	T6F	F	B	A	T	18-Nov-11	13-Dec-11	ERWIN MOTORS INC.	#0081	12029	C	4-Mar-12	3	4369	\$117.77	\$329.40	2	CA	COOL COMPRESSOR T/PK COIL TEST OK	COND UP IN HIGH FLU	CUSTOMER STATES CHE	#0081	V52	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	3-Jan-12	25-Jan-12	DIELH FORD	#0081	12029	C	5-Mar-12	2	879	\$5.79	\$98.17	1	CA	WA X-TEST DRIVE VERIFY CONCERN EEC CHECK P0001	CUSTOMER STATES CHE	#0081	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC0	T6F	F	B	A	T	5-Nov-11	18-Jan-12	HUNT FORD INC.	#0081	5.00E+212	E	24-Feb-12	-1	10	\$405.35	\$484.13	1	CA	RAN SYSTEMS TEST CONCERN P0340 REPROGRAM P	CUSTOMER STATES CHE	#0081	V52	PT C&C	
COP	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	9-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#0081	12029	C	2-Mar-12	1	852	\$64.05	\$203.78	2	CA	CK ENGINE LIGHT CAME ON, COOL AND SPARK F	CHECK ENGINE LIGHT ON	CUSTOMER STATES CHE	#0081	V52	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FF1X1TC4	T6F	F	B	A	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC.	#0081	9F593	B	12-Jan-12	1	1819	\$397.25	\$3,949.04	#	CA	ROAD TESTED AND DIAGN, LSC FUEL FOR E8	CUSTOMER STATES CHE	#0081	V52	PT C&C	
FUEL INJECTOR	ENGINE	NA	2012	1FF1X1TC4	T6F	F	B	A	T	23-Nov-11	14-Feb-12	MCCLOY FORD	#0081	12029	C	8-Mar-12	1	2894	\$58.88	\$165.09	1	CA	AL EEC TEST DTC P0306 POWER BALANCE, REPLACED	CUSTOMER STATES CHE	#0081	V52	PT C&C	
FUEL INJECTOR	ENGINE	NA	2012	1FF1X1TC4	T6F	F	B	A	T	13-Nov-11	13-Feb-12	MICKEY FORD	#0081	12029	C	5-Mar-12	1	665	\$58.88	\$140.83	1	CA	IDS TEST INDICATES MISFIRE, MISFIRE IS NO LONG	CUSTOMER STATES CHE	#0081	V52	PT C&C	
COP	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	13-Jan-12	31-Jan-12	HOUSTON FORD INC.	#0081	12029	C	5-Mar-12	2	5307	\$58.88	\$154.40	1	CA	IDS TEST INDICATES MISFIRE, MISFIRE IS NO LONG	CUSTOMER STATES CHE	#0081	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1TC4	T6F	F	B	A	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#0081	5.00E+212	E	8-Mar-12	3	5174	\$282.57	\$354.59	3	CA	INSPECT AND REPROGRAM	CUSTOMER STATES CHE	#0081	V52	PT C&C	
COP	ENGINE	NA	2012	1FF1X1TC4	T6F	F	B	A	T	28-Oct-11	23-Mar-12	COLUMBINE FORD INC.	#0081	12029	C	6-Mar-12	1	665	\$58.88	\$140.83	1	CA	IDS TEST INDICATES MISFIRE, MISFIRE IS NO LONG	CUSTOMER STATES CHE	#0081	V52	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	15-Jan-12	18-Jan-12	JEK JEMMER FORD INC.	#0081	12465	C	13-Mar-12	2	3385	\$5.17	\$121.99	1	CA	PERFORMED SELF TEST RECEIVED CODE P0308 THE EN	CUSTOMER STATES CHE	#0081	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1TC4	T6F	F	B	A	T	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#0081	5.00E+212	E	13-Mar-12	2	1883	\$405.35	\$620.35	2	CA	TESTED AND FOUND COIL CONVERTOR, CLEARED	CUSTOMER STATES CHE	#0081	V40	PT C&C	
COP	ENGINE	NA	2012	1FF1X1TC4	T6F	F	B	A	T	15-Jan-12	18-Jan-12	DAN WHEELER FORD	#0081	12465	C	13-Mar-12	2	1883	\$405.35	\$620.35	2	CA	TESTED AND FOUND COIL CONVERTOR, CLEARED	CUSTOMER STATES CHE	#0081	V40	PT C&C	
FUEL INJECTOR	ENGINE	NA	2012	1FF1X1TC4	T6F	F	B	A	T	23-Nov-11	18-Jan-12	CHARLES GABUS FORD	#0081	9F593	B	12-Jan-12	-1	34	\$319.11	\$928.44	7	CA	RETRIEVED CODE P0304, EM TEST AND INJECTOR	NEW CARS STATES THAT	CUSTOMER STATES CHE	#0081	V52	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1X1TC4	T6F	F	B	A	T	24-Oct-11	10-Feb-12	LITHA FORD LINCOLN OF BOISE	#0081	12029	C	16-Mar-12	-1	18	\$5.17	\$78.84	1	CA	IDS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATES	CUSTOMER STATES CHE	#0081	V44	PT MALFUNCTION
COP	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	23-Nov-11	7-Mar-12	BOB RINGING FORD LINCOLN	#0081	12029	C	16-Mar-12	1	405	\$64.05	\$174.54	1	CA	STARTED VEHICLE, NO MISFIRE WHEN	DRIVING	CUSTOMER STATES CHE	#0081	V52	PT C&C
COP	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	17-Feb-12	7-Mar-12	KENTWOOD FORD SALES, INC.	#0081	12029	C	19-Mar-12	1	507	\$61.70	\$163.38	1	CA	HOOK UP IDS, BOE P0303 REPROGRAM TEST	NO IDS PREVIOUS HISTORY	CUSTOMER STATES CHE	#0081	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1TC4	T6F	F	B	A	T	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#0081	5.00E+212	E	15-Mar-12	1	1538	\$413.00	\$552.72	2	CA	PN 8212 CODE 42 LEFT P0340 REPAIR, RAN	DIAGNOSIS	CUSTOMER STATES CHE	#0081	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1TC4	T6F	F	B	A	T	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#0081	5.00E+212	E	15-Mar-12	1	1538	\$413.00	\$552.72	2	CA	PN 8212 CODE 42 LEFT P0340 REPAIR, RAN	DIAGNOSIS	CUSTOMER STATES CHE	#0081	V52	PT C&C
COP	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	17-Feb-12	3-Mar-12	EXCEL MOTOR LP	#0081	12029	C	21-Mar-12	1	430	\$397.71	\$497.23	1	CA	BANK & CAT BROKEN, REPAIR EEC SYSTEM	CUSTOMER STATES CHE	#0081	V52	PT C&C	
COP	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B <td A	T	21-Dec-11																			
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#0081	12029	C	19-Mar-12	1	855	\$64.05	\$178.50	1	CA	PLACER BURNED OUT #0 COIL AND SPARKPLUG	OPER QUOTE THE TRUCK	CUSTOMER STATES CHE			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC0	T6F	F	B	A	T	7-Nov-11	30-Nov-11	ST THOMAS FORD LINCOLN SALES	#0081	12029	C	20-Mar-12	1	430	\$397.71	\$497.23	1	CA	TEST P0303, P0308, COIL TEST OK	INSPECT OR CHECK ENGINE	CUSTOMER STATES CHE			
COP	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	11-Nov-11	30-Nov-11	LOCKSTAR FORD LINCOLN	#0081	5.00E+212														
FUEL INJECTOR	ENGINE	NA	2012	1FF1W1TC0	T6F	F	B	A	T	16-Feb-12	26-Feb-12	PKINERT MTR GO INC	#0081	12029	C	15-Mar-12	1	1055	\$64.05	\$207.35								
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC0	T6F	F	B	A	T	7-Nov-11	5-Dec-11	BOB RINGING FORD LINCOLN	#0081	12029	C	15-Mar-12	1	430										
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC0	T6F	F	B	A	T	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#0081	5.00E+212														
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC0	T6F	F	B	A	T	31-Jan-12	1-Mar-12	FIVE STAR FORD	#0081	RECALEM														
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC0	T6F	F	B	A	T	21-Nov-11	11-Feb-12	GULLO FORD OF GONDOIE	#0081	RECALEM														
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC0	T6F	F	B	A	T	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#0081	RECALEM														

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH COMMENTS 3	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XC	T6F	F	NA	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, N	#	24	RECALEM	14-22-Feb-12	2	3421	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#12 2 10	CUSTOMER STATES SON	152	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTW1E1TC	T6F	F	NA	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	24	RECALEM	14-17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHI	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	24	RECALEM	14-22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRH	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	25-Jan-12	7-Feb-12	MIKE SAND FORD AT THE AVENUES	#	24	RECALEM	14-10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#	24	RECALEM	14-14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	C/S STATES ENGINE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	17-Jan-12	2-Feb-12	MALVERN FORD	#	24	RECALEM	14-15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	24	RECALEM	14-12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#	24	RECALEM	14-8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER C/S	CUSTOMER STATES GET	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	7-Jan-12	25-Jan-12	CROWN FORD	#	24	RECALEM	14-28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	1/20210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHI	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES LTD	#	24	RECALEM	14-8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	152	PT C&C
TSB REFLASH	PT C&C	CWC0E008	2012	11FTX1E1TC	T6F	F	NA	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#	24	RECALEM	14-21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	24	RECALEM	14-22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGES AT HIGHWAY	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TC	T6F	F	NA	9-Dec-11	15-Feb-12	VONDRAL FORD	#	24	RECALEM	14-29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK MIL	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	2-Dec-11	23-Feb-12	METRO FORD, INC.	#	24	RECALEM	14-29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	1/20210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	152	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTW1E1TC	T6F	F	NA	23-Dec-11	13-Jan-12	NORRIS FORD	#	24	RECALEM	14-6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#	24	RECALEM	14-6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES VER	152	PT C&C
TSB REFLASH	PT C&C	CAMB1T01	2012	11FTW1E1TC	T6F	F	NA	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	24	RECALEM	14-2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH UN	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	17-Dec-11	13-Feb-12	SUN HILL FORD	#	24	RECALEM	14-21-Mar-12	-1	3177	\$0.00	\$29.54	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER C/O	VERIFY ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER C/O	VERIFY ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER C/O	VERIFY ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER C/O	VERIFY ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER C/O	VERIFY ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER C/O	VERIFY ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	24	RECALEM	14-16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER C/O	VERIFY ENGINE LIGHT CO	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	24	RECALEM	14-27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	#	24	RECALEM	14-2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	152	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	T6F	F	NA	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	24	RECALEM	14-12-Mar-12	1	2557	\$0.00	\$32.78	0	NA					

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIFE	ENGINE	TRANS	ASSY PLANT	PROV	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1C2C	T/F6	F/B4T6	T/KW	T/C3	AF	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	252	RECALEM	#	24	22-Mar-12	MI	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	252	RECALEM	#	14	1-Mar-12	MI	MI	ROAD TESTED FORD ERACTIC SHIFTS PERFORMED	3.38 DRIVER STATES VEH	#	1803	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	T/F6	F/B4T6	T/KW	T/C3	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	252	RECALEM	#	11	29-Feb-12	MI	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	1803	V48	TRANSMISSION
TSB REFLASH	PT C&C	CLDR004	2012	1FFXW1XC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	252	RECALEM	#	14	15-Feb-12	MI	TN	PERFORMED TSB 12 02 10 REPROGRAMMED	PCIM CUSTOMER STATES VEH	#	1803	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E1X3	T/F6	F/B4T6	T/KW	T/C3	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	252	RECALEM	#	10	16-Feb-12	MI	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	27-Jan-12	31-Dec-11	MALLOY FORD	#	252	RECALEM	#	9	16-Feb-12	MI	NS	15 TSB CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E1C3	T/F6	F/B4T6	T/KW	T/C3	AF	13-Dec-11	29-Dec-11	MORROW FORD	#	252	RECALEM	#	3188	18-Feb-12	MI	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	CASAP010	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	252	RECALEM	#	1284	16-Feb-12	MI	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	252	RECALEM	#	1952	17-Feb-12	MI	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	252	RECALEM	#	1452	14-Feb-12	MI	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	2 CUSTOMER STATES ENG	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#	252	RECALEM	#	1743	23-Feb-12	MI	FL	ROAD TEST AND DID NOT TO TSB 12 0 10. REPROG	CS STATES WHEN ACC	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	252	RECALEM	#	1250	23-Feb-12	MI	MN	VERIFIED CONCERN. FOUND TSB 12 10	REPRD CUSTOMER STATES THE	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	CB0A001	2012	1FFXW1E2C	T/F6	F/B4T6	T/KW	T/C3	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	252	RECALEM	#	2063	14-Feb-12	MI	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	VONDERLAF FORD	#	252	RECALEM	#	3540	8-Mar-12	MI	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	31-Jan-12	29-Feb-12	SILSBEE FORD, INC.	#	252	RECALEM	#	323	24-Feb-12	MI	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PCIM CUSTOMER STATES THE	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	252	RECALEM	#	978	17-Feb-12	MI	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T/F6	F/B4T6	T/KW	T/C3	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	252	RECALEM	#	4366	12-Mar-12	MI	LA	RAN EEC TEST. SUSPECTED POSSIBLE SYSTEM	RAN OASIS. ENGINE LI	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T/F6	F/B4T6	T/KW	T/C3	AF	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	252	RECALEM	#	1203	1-Mar-12	MI	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	1803	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	252	RECALEM	#	3513	15-Mar-12	MI	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN	IS JUST STATES THAT W	#	1803	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	252	RECALEM	#	4416	8-Mar-12	MI	IL	13K 432 ROAD TEST FOR P88 REPAIR FOR TRAN	P88 REPAIR FOR TRAN	#	1803	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1C1C5C	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	252	RECALEM	#	3115	21-Feb-12	MI	ON	ROAD TEST VEHICLE CHECK OASIS FOR T88S FOR	CHECK AND REPORT FO	#	1803	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C	T/F6	F/B4T6	T/KW	T/C3	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	252	RECALEM	#	3880	22-Feb-12	MI	PA	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	1803	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	252	RECALEM	#	3553	8-Mar-12	MI	IL	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	1803	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	252	RECALEM	#	2381	12-Mar-12	MI	CO	ROAD TEST FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#	1803	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	252	RECALEM	#	2382	9-Mar-12	MI	MI	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	29-Jan-12	16-Feb-12	POWER FORD VALENCIA	#	252	RECALEM	#	3718	22-Feb-12	MI	CA	DIAG CONC PASS CHECK OASIS RECHECK OASIS	AUTO TRANS LACKS OR	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	252	RECALEM	#	441	20-Feb-12	MI	MI	CHECKED T88S FOUND TSB 12 2 10 FOR ENGINE	ENGINE SURGES AND L	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	252	RECALEM	#	3123	12-Mar-12	MI	GA	TRUCK LOSING POWER PCM PROGRAMMING	DIAG CUSTOMER STATES	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	22-Nov-11	17-Jan-12	JERRY JOHNSON FORD LINCOLN, INC.	#	252	RECALEM	#	1415	8-Mar-12	MI	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL	3. ENGINE HAS SURGE	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	252	RECALEM	#	1870	22-Mar-12	MI	IA	FOLLOWED TSB 12 02 10. NO DCTS PRESENT.	REFR. TRUCK IS BUCKING WH	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	12-Dec-11	12-Dec-11	SCOTT FORD	#	252	RECALEM	#	2058	2-Mar-12	MI	WV	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	14-Dec-11	20-Jan-12	PATTERSON FORD OF ROWIE	#	252	RECALEM	#	1648	18-Mar-12	MI	TX	ROAD TESTED. SUSPECTED EEC DIA PASS	VEHICLE FEELS SURGE	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	CCFH1004	2012	1FFXW1E1X3	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jan-12	20-Jan-12	RAY SCHULTENS FORD, INC.	#	252	RECALEM	#	1500	8-Mar-12	MI	OR	NO CODES PRESENT. NO MIL. IDS NORMAL	CHECK AND ADVISE SUR	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T/F6	F/B4T6	T/KW	T/C3	AF	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	252	RECALEM	#	3198	15-Mar-12	MI	TN	PERFORM EEC QUICK TESTS. PASS. CHECK	OASIS 3. THERE IS A	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T/F6	F/B4T6	T/KW	T/C3	AF	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	252	RECALEM	#	1088	21-Feb-12	MI	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SSM	CS WHILE DRIVING IN	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	T/F6	F/B4T6	T/KW	T/C3	AF	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	252	RECALEM	#	438	9-Mar-12	MI	TX	REGAL REFLASH PER TSB 12 02 10	CUSTOMER ENGINE LI	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	CCM4209	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	3-Feb-12	3-Feb-12	JIM ROBINSON FORD LINCOLN, INC.	#	252	RECALEM	#	1415	8-Mar-12	MI	TX	ISS DTC P0300 POSSIBLE UPDATED PCM	CUSTOMER STATES VEH	#	1803	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	252	RECALEM	#	355	15-Mar-12	MI	MI	12 02 10	CHECK ENGINE LIGHT ON	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	252	RECALEM	#	290	2-Mar-12	MI	TX	CK ENG LIGHT WAS NOT 1. RETEST ALL OK	AT CUSTOMER STATES	#	1803	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C	T/F6	F/B4T6	T/KW	T/C3	AF	11-Dec-11	31-Jan-12	DIXON FORD LINCOLN, LLC	#	252	RECALEM	#	2136	8-Mar-12	MI	IL	CHECK CUSTOMER COMPLAINT. UNABLE TO	REPRD CUSTOMER STATES	#	1803	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E3C	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	30-Dec-11	ELK GROVE FORD	#	252	RECALEM	#	3111	8-Mar-12	MI	CA	TEST DRIVE VEHICLE. CAN NOT DUPLICATE	OR VEH STATES RING	#	1803	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	23-Nov-11	20-Jan-12	JOE MYERS FORD LINCOLN	#	252	RECALEM	#	1932	16-Mar-12	MI	TX	REPROGRAM PCM PER TSB 12 02 10. 12/20/0	CS VEH RUNS RING BU	#	1803	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jan-12	15-Jan-12	DOWNTOWN FORD LINCOLN, INC.	#	252	RECALEM	#	4388	9-Mar-12	MI	OH	ROAD TEST TO VERIFY PROGRAM PCM TO THE	LA CS WHEN DRIVING ON	#	1803	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1X3	T/F6	F/B4T6	T/KW	T/C3	AF	5-Dec-11	5-Jan-12	UNIVERSAL FORD LINCOLN SALES	#	252	RECALEM	#	4337	10-Mar-12	MI	AB	#990 CASUAL RECALEM [E LIGHT]	REPAIR FOR VEH LACK	#	1803	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	T/F6	F/B4T6	T/KW	T/C3	AF	5-Nov-11	28-Dec-11	LYNCH FORD/MT. VERNON, INC.	#	252	RECALEM	#	3807	16-Feb-12	MI	IA	Verified					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	CBY4011	2012	1F1FW1E1XC	T6F	F	4M	T	TC3	AJ	6-Feb-12	22-Feb-12	PHILPOTT FORD	#12029	RECALEM	34	23-Feb-12	1	418	300	532	10	TX	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK TURBO NOT BOOSTING	#12029	V4	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	25-Jan-12		TUSKET SALES & SERVICE LTD	#12029	RECALEM	34	15-Feb-12	-1	9	80	824	61	NS	NS	15 FEB 12 2 10 VERIFIED CONCERN SELF TEST NO ENGINE SKIPS AT TIMES	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	RECALEM	34	17-Feb-12	2	1860	800	324	61	NS	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#12029	RECALEM	34	17-Feb-12	3	8274	800	335	62	GA	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#12029	RECALEM	34	22-Feb-12	2	4567	800	337	79	GA	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES OK	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12029	RECALEM	34	23-Feb-12	1	3859	800	344	60	GA	GA	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK AT THIS TIME	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12029	RECALEM	34	23-Feb-12	1	1606	800	337	37	GA	GA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCHANGED	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12029	RECALEM	34	27-Feb-12	1	1824	800	334	40	GA	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER TEST	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	2-Dec-11	31-Jan-12	STEEF PONTRE FORD LINCOLN	#12029	RECALEM	34	23-Feb-12	1	435	800	300	0	GA	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 02 10. NO CODES	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	COGBY004	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AJ	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#12029	RECALEM	34	27-Feb-12	2	2624	800	334	12	GA	TX	DIAG REPROGRAM PCM AS PER TSB 12 02 10. NO CODES	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#12029	RECALEM	34	28-Feb-12	3	6381	800	336	16	GA	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL PERFORM	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#12029	RECALEM	34	27-Feb-12	3	3114	800	330	79	GA	NC	TEST DROVE. KOEC PASS PERFORMED TSB 12 02 10. VEHICLE IS HESITANT	#12029	V5	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMBUS	#12029	5.0E-212	E	12-Mar-12	3	4437	5405	3500	28	GA	SC	IDS P0300 BANK 2 BELOW THRESH. PERFORM TSB 12 02 10. CUSTOMER STATES OK	#12029	V4	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#12029	RECALEM	34	20-Mar-12	2	1990	5405	3480	108	GA	MO	PERFORMED DIAG. LIGHT ON V P0300 CATALYST CHECK ENGINE LIGHT ON	#12029	V5	PT	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#12029	DIAG	E	14-Mar-12	1	4094	800	335	58	GA	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF STATE	#12029	V2	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12029	RECALEM	34	23-Mar-12	1	1344	800	346	86	GA	BC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	1-Feb-12	22-Feb-12	CHAMPION FORD	#12029	RECALEM	34	20-Mar-12	1	4984	800	335	14	GA	TX	NO MIL. PERFORMED KOEC TEST NO DTC REPROGRAM. CHECK ENGINE LIGHT ON	#12029	V4	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	22-Dec-11	25-Jan-12	LANDERS MOTOR FORD	#12029	RECALEM	34	22-Mar-12	2	10722	800	331	85	GA	AR	TSB UPDATE 12 02 10 REPROGRAM PCM. PERFORM KOEC TEST	#12029	V5	PT	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12029	12029	C	12-Mar-12	0	676	8669	3237	63	GA	ON	EEC TEST P0300 KOEC P CONNECTORS OK REFLASH CHECK ENGINE LIGHT ON	#12029	V4	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#12029	12029	C	23-Mar-12	3	5814	373	300	117	GA	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING	#12029	V4	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	22-Dec-11	25-Jan-12	BENNETT FORD	#12029	12029	C	27-Mar-12	1	677	329	67	140	GA	SC	KOEC PASS KOEC PASS KOEC PASS. PPT TEST. DIAG CHECK ENGINE LIGHT ON	#12029	V4	PT	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12029	RECALEM	34	16-Mar-12	1	2886	4465	3571	53	GA	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THAT	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12029	RECALEM	34	26-Mar-12	1	1628	800	326	54	GA	PA	COMPUTER TESTED SYSTEM CODE P0304 PERFORMED ENGINE LIGHT ON	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#12029	RECALEM	34	24-Mar-12	1	978	800	311	84	GA	TX	978 REPROGRAM PCM. PULLED CODES. P0300. CS ICE CAME ON WHILE	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#12029	RECALEM	34	21-Mar-12	1	1050	800	332	32	GA	MO	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AJ	17-Feb-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	RECALEM	34	22-Mar-12	2	4593	800	335	18	GA	WA	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	8-Feb-12	10-Feb-12	GATEWAY MOTORS, INC.	#12029	RECALEM	34	18-Mar-12	1	4953	800	335	14	GA	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON	#12029	V5	PT	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12029	12029	C	22-Mar-12	2	8558	8465	5112	103	GA	UT	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN	#12029	V5	PT	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AJ	20-Dec-11	11	B & S MOTORS, INC.	#12029	12029	C	22-Mar-12	-1	29	558	588	1108	52	GA	GA	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 (VEHICLE HAS A MISFIRE)	#12029	V4	PT	CLAIM BINNED FUNCTION
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	15-Dec-11	17-Feb-12	BENTLEY FORD	#12029	12029	C	22-Mar-12	1	29	558	588	1108	52	GA	TX	RUN DIAGNOSIS. KOEC PASS. GO TO PINPOINT TEST. OK. TRUCK BEARS AND OK	#12029	V4	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#12029	12029	C	22-Feb-12	0	5	85	605	1150	80	TX	AB	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CEL LIGHT	#12029	V4	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	10-Feb-12		ROBIN FORD SALES LTD.	#12029	NPP	E	22-Feb-12	-1	462	300	362	48	GA	MB	NO CODES. TSB 12 02 10 FOUND D1 BANK MISSES. ENG LAMP CAME ON DUE	#12029	V4	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	17-Feb-12		PHIL LONG FORD SALES LTD.	#12029	RECALEM	34	20-Mar-12	1	1111	800	336	11	GA	TX	PERFORM SELF TEST. PERFORMED TEST. ENGINE LIGHT CAME ON	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	RECALEM	34	20-Mar-12	2	4894	800	336	73	GA	FL	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	27-Nov-11	15-Dec-11	RICKART FORD	#12029	RECALEM	34	24-Mar-12	4	3872	800	334	73	GA	OH	PERFORM SELF TEST. P0301 CHECKED OASIS. RECHECKED CUSTOMER STATES THAT	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CB185008	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	20-Dec-11	10-Feb-12	COURTESY FORD SALES, INC.	#12029	RECALEM	34	24-Mar-12	2	4962	800	336	51	GA	IA	TEST DROVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#12029	RECALEM	34	26-Mar-12	2	5488	800	332	60	GA	NY	DO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS. THAT TRUCK WILL RUN	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	9-Nov-11	6-Feb-12	HENDERSON FORD	#12029	RECALEM	34	27-Mar-12	2	1457	800	332	64	GA	NY	PERFORMED TSB #12 02 10. REPROGRAM PCM. CH. CUSTOMER STATES OK	#12029	V4	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	18-Nov-11	20-Jan-12	WAYNE FORD SALES LTD.	#12029	RECALEM	34	27-Mar-12	2	1927	800	332	60	GA	TX	DIAG CONCERN. STEERING. WHEN QUICK ACCELERATE. WHEN QUICK ACCEL	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3	AF	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#12029	RECALEM	34	23-Mar-12	3	3345	800	340	60	GA	CO	REPROGRAM PCM PER TUPUTER TO LEARN THE CUSTOMER REPORTS OF	#12029	V5	PT	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F	4M	T	TC3																					

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLAIM BANNED FUNCTION
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E12C	TW	F	A	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	4025	RECALEM	34-30-MAR-12	4	7512	30.00	526.04	01	GA	TECH STATES VERIFIED [UNTIL ENGINEERS CONSUMER STATES SLUG			V42	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E11C	TW	F	A	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	34-29-MAR-12	2	368.63	393.00	01	GA	ROAD TEST AFTER JOB 1 STILL SKIPPING, FOUND CUSTOMER REQUEST CH			V52	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1X6	TW	F	A	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	4025	RECALEM	34-5-APR-12	1	11	55.17	598.27	01	PA	CHECK TESTED, POWER BUS PORCULIN BROKEN ON CUSTOMER STATES CHE			V52	PT C&C
FUEL INJECTOR	ENGINE	CONF0002	2012	1F1FW1E17C	TW	F	A	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	4025	RECALEM	34-14-MAR-12	3	1498	909.97	1,620.90	01	GA	INSPECTED, VEH RUNNING BACK, RAN HOTLINE. CUST STATES VERI HU			V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1C18C	TW	F	A	17-Dec-11	5-Jan-12	PERFORMANCE FORD	4025	DIAG	34-3-APR-12	3	7023	50.00	823.55	01	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE. [CK ENGINE LIGHT CA			V11	PT C&C
DIAG - MISFIRE	ENGINE	COMB0017	2012	1F1FW1E17C	TW	F	A	23-Dec-11	12-Jan-12	ROMEO FORD INC.	4025	DIAG	34-20-MAR-12	3	4402	30.00	377.86	01	MI	ECC TEST NO CODES, ROAD TEST WITH CUSTOMER. CUSTOMER STATES W			V42	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	4025	RECALEM	34-5-APR-12	3	2060	30.00	376.12	01	GA	ROTEST EEC TEST MISSED FOUND DURING VISITING AND FUEL MIL			V42	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	4025	RECALEM	34-24-MAR-12	0	70	30.00	529.73	01	GA	VERIFIED CONCERN PER ON AT THIS TIME DURING VISITING AND FUEL MIL			V29	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4025	RECALEM	34-12-MAR-12	1	129	30.00	335.07	01	WI	TECH DROVE AND STILL MISFIRE TECH SWAP PER CUSTOMER REQUESTS CEL			V29	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	4025	RECALEM	34-5-APR-12	4	3048	30.00	536.60	02	NC	REFER TO TSB 12 2 10 AND REPROGRAM PCM CLDIAGNOSIS FOR CHECK E			V42	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	4025	RECALEM	34-5-APR-12	3	5036	30.00	337.60	01	MI	ECC TEST NO CODES REPROGRAMMED PCM PER CUSTOMER STATES CHE			V52	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	4025	RECALEM	34-12-MAR-12	1	1358	30.00	330.60	01	MB	SCAN TEST NO CODES CHECK OASIS REPROGRAMMING WARNING MESSAGE			V44	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	21-Dec-11	30-Mar-12	FAIRWAY FORD	4025	RECALEM	34-2-APR-12	1	608	30.00	529.69	01	GA	ENGINE MISS, NO CODE CONCERN. CK OUT, PRIOR CUSTOMER STATES TH			V44	PT MALFUNCTION
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	13-Jan-12	20-Feb-12	KENDALL FORD	4025	RECALEM	34-2-APR-12	2	2861	30.00	339.69	01	OR	HOOKEUP IDS CHECKING GATING STUMBLING ON CUSTOMER STATES LIGHT			V29	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	9-Dec-11	7-Jan-12	WYBAY FORD, INC.	4025	RECALEM	34-6-APR-12	4	3893	384.05	1,142.70	01	GA	ECC TEST P0302 PERFORM POWER BALANCE REL CUSTOMER STATES CHE			V29	PT C&C
COP	ENGINE	CDFAV005	2012	1F1FW1E19C	TW	F	A	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	4025	RECALEM	34-12-MAR-12	1	129	358.58	3253.98	01	WI	TECH PULSED CODES AND LED COIL TECH INSTALLED. GUEST STATES VEHICL			V52	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E14C	TW	F	A	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	4025	RECALEM	34-10-APR-12	3	2209	361.70	3203.17	02	NC	P0300, R04DTEST AND RECORD FULL THROTTLE. CHECK ENGINE LIGHT W			V22	PT C&C
COP	ENGINE	CDX2000	2012	1F1FW1E19C	TW	F	A	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	4025	RECALEM	34-11-APR-12	3	9335	558.88	1,152.05	01	GA	ECC ENGINE MISFIRE, ROAD TEST, FNPT TESTS 3. CUSTOMER STATES CHE			V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1C12C	TW	F	A	10-Feb-12	17-Mar-12	KAUGH FORD	4025	DIAG	34-11-APR-12	1	1358	30.00	527.51	01	OR	RR TEST, IDS & EEC TEST [ME, CLEARED CODES & C.S. HE WAS DRIVING AT			V41	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E19C	TW	F	A	22-Feb-12	17-Mar-12	BELL FORD, LLC	4025	5.00E+212	34-9-APR-12	1	3054	3,397.71	4,471.15	01	GA	RETRIVED CODE P0430 FROM PCM REPLACED LEFT CATALYTIC CONVERTER			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E19C	TW	F	A	23-Mar-12	7-Mar-12	MINE FORD LINCOLN	4025	RECALEM	34-9-APR-12	1	2751	30.00	445.65	01	GA	LEFT CATALYTIC CONVERTER. EEC TEST P0430. REPROGRAMMING W			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E19C	TW	F	A	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	4025	RECALEM	34-2-APR-12	1	1234	3,458.89	5,548.87	01	FL	DIAG REPAIRED LEFT CONVERTER AND REPROGRAMMING W/ CUSTOMER STATES			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	COCE0017	2012	1F1FW1E19C	TW	F	A	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	4025	RECALEM	34-3-APR-12	2	3188	3,808.90	5,647.16	01	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10. C.S. CHECK ENGINE LIGHT S			V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E19C	TW	F	A	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	4025	RECALEM	34-23-MAR-12	2	4033	524.84	3,932.36	01	GA	VERIFIED THE CONCERN DTC REPROGRAMMING W/ CUSTOMER STATES CHE			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E19C	TW	F	A	18-Jan-12	22-Feb-12	WICHITA FALLS FORD LINCOLN	4025	RECALEM	34-4-APR-12	2	4208	3,483.35	5,515.86	01	TX	PERFORMED TSB AND REPLACED LEFT CAT AND DRIVEABILITY. [C			V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1C13C	TW	F	A	28-Nov-11	31-Mar-12	ERNEST MCCALL FORD, INC.	4025	RECALEM	34-5-APR-12	1	768	3,413.00	3,499.33	01	GA	VERIFIED CONCERN IDS SELF TEST P0430 CONT. AMBER WARNING ON CU			V29	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	4025	RECALEM	34-6-APR-12	1	2787	30.00	501.10	01	GA	PERFORM EEC KOEO, KOER FORD CODE P0430. CUSTOMER STATES TH			V29	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	4025	RECALEM	34-4-APR-12	4	7765	30.00	531.12	01	GA	ECC TEST PCM NO DTC'S PRESENT REPROGRAMMING ENGINE. HESITATES SUR			V52	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	10-Feb-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	4025	RECALEM	34-29-MAR-12	2	4982	30.00	532.50	01	GA	ECC TEST CODE P0306. [AND ROAD TESTED AT CUSTOMER REQUEST T			V29	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	11-Jan-12	30-Dec-11	NATCHEZ FORD LINCOLN	4025	RECALEM	34-2-APR-12	4	9852	30.00	330.30	01	MS	TESTED EEC SYSTEM, KOEO, P0306, REPROGRAMMING PASSED CHECKIN			V52	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	23-Jan-12	11-Feb-12	KYRIE FORD SALES	4025	RECALEM	34-9-APR-12	1	520	30.00	527.15	01	TX	CHECKED OASIS AND PERFORMED PCM AS PER CUSTOMER STATES CHE			V44	PT MALFUNCTION
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	4025	RECALEM	34-30-MAR-12	1	1762	30.00	531.20	01	WI	visual inspect OK for code all pass ok oasie reprogram [customer states che eng			V52	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	20-Dec-11	11-Jan-12	ANCRA FORD	4025	RECALEM	34-5-APR-12	3	6199	30.00	531.71	01	TX	RAN FNPT TESTS, MSTR REPROGRAMMING WITH E29 CUSTOMER STATES CHE			V29	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E14C	TW	F	A	19-Jan-12	27-Feb-12	JOE MANNING CAPITAL FORD	4025	RECALEM	34-10-APR-12	3	4920	30.00	530.00	01	GA	DIAG AND FOUND NO CODES. REPROGRAMMING CHECK ENGINE LIGHT ON			V29	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	9-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	4025	RECALEM	34-23-MAR-12	1	3449	30.00	530.52	01	GA	IDS/EMISSION TEST, KOEO, PASS, OK P0300.00 CUSTOMER CONCERN C			V29	PT C&C
COP	ENGINE	CDK0015	2012	1F1FW1E19C	TW	F	A	29-Mar-12	31-Dec-11	FREB BEANS FORD LINCOLN	4025	RECALEM	34-9-APR-12	1	29	358.88	1,186.02	01	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT ON DEALER STATES THE EM			V29	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	9-Dec-11	3-Jan-12	GENTE STEEPLY FORD, LLC	4025	RECALEM	34-9-APR-12	1	2781	30.00	484.05	01	GA	ECC TEST EEC SYSTEM, [NO REPROGRAMMING CHECK ENGINE LIGHT ON			V29	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	4025	RECALEM	34-7-APR-12	2	3890	30.00	530.70	01	GA	INSTALLED COMPUTER ON TO VEHICLE AND SCAN CUSTOMER STATES CHE			V29	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	5-Jan-12	9-Mar-12	WILSON MOTORS	4025	RECALEM	34-3-APR-12	1	2696	30.00	533.05	01	TX	TESTED ON IDS NO DTC REPROGRAMMING PCM AS PER ENGINE CUTS OUT W			V52	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	29-Jan-12	9-Mar-12	FREESE MOTORS, INC.	4025	RECALEM	34-6-APR-12	1	157	30.00	527.15	01	GA	LEFT TEST CODES P0306, P0308, CK ENGINE LIGHT FLASHING			V44	PT MALFUNCTION
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	25-Nov-11	17-Dec-11	FORD LINCOLN OF FRANKLIN	4025	RECALEM	34-9-APR-12	4	8559	30.00	534.30	01	GA	ECC TEST NO DTC'S REPROGRAMMING PCM PER TSB. CUSTOMER STATES CHE			V52	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	25-Jan-12	11-Feb-12	MARCONO FORD OF MIAMI	4025	RECALEM	34-3-APR-12	2	5941	30.00	537.39	01	FL	CUSTOMER STATES FELI GRAM PCM SOFTWARE. CUSTOMER STATES CHE			V44	PT MALFUNCTION
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	9-Dec-11	3-Jan-12	DIFERIE FORD LINCOLN	4025	RECALEM	34-30-MAR-12	3	7786	30.00	532.07	01	GA	VERIFIED CONCERN PCM PARASIT FOR UPDATE CODES ON OCCASIONS. DUR			V44	PT MALFUNCTION
TSB REFFLASH	PT C&C	N/A	2012	1F1WX1C18C	TW	F	A	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTLEY, INC.	4025	RECALEM	34-9-APR-12	1	40	30.00	538.39	01	IL	VERIFY CEL ON SEEMED DES. VERIFY REPAIR. CHECK ENGINE LIGHT S			V29	PT C&C
TSB REFFLASH	PT C&C	CAAA0008	2012	1F1FW1E19C	TW	F	A	21-Dec-11	15-Jan-12	UHLIMANN MOTORS, INC.	4025	RECALEM	34-28-FEB-12	2	2339	30.00	538.11	01	WA	TEST DROVE VEHICLE. [ASHED THE PCM AND CEL'S THAT WHEN THE T			V52	PT C&C
TSB REFFLASH	PT C&C	N/A	2012	1F1FW1E19C	TW	F	A	10-Jan-12	14-Feb-12	WOOLVEN FORD LINCOLN, INC.	4025	RECALEM	34-9-APR-12	1	6938	30.00	500.10	01	MS	VERIFY CONCERN REFER TO TSB 2225 REFER CK FOR RUNNING ROLU			V49	PT C&C
COP	ENGINE	COBDD022	2012	1F1FW1E19C	TW	F	A																	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION					
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#028	NPF	#01	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSMs. NO IN-CUSTOMER STATES ENG	A1	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ET7C	T8F	F	4M	TRKW	TC3	AF	15-Feb-12	23-Feb-12	PTTSBURGS FORD	#024	RECALEM	#04	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK ENG LIGHTS. NO CUSTOMER STATES CHE	A1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#024	RECALEM	#04	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR. TRIM TABLES AND CL	C	S	CHEK ENGINE LIGHT
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETXC	T8F	F	4M	TRKW	TC3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#028	RECALEM	#04	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR			CUSTOMER STATES THEA
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4C	T8F	F	4M	TRKW	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#028	RECALEM	#04	17-Apr-12	3	4487	\$0.00	\$332.61	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 12 10			CUSTOMER STATES VER#
COP	ENGINE	N/A	2012	1FTFW1ETXC	T8F	F	4M	TRKW	TC3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#024	NPF	#01	20-Apr-12	-1	6	\$66.99	\$171.69	1	GA	OH	#	ECC TEST CODE P0305 REPROGRAM IGNITION DIAGN			CHEK FOR ROUGH RUN#
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ET2C	T8F	F	4M	TRKW	TC3	AF	3-Jan-12	25-Jan-12	DIETHL FORD	#028	NPF	#01	29-Mar-12	1	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND A2			CUSTOMER STATES CHE#
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#028	DIAG	#01	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316			PERFORM DIAGNOSTICS#
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#024	DIAG	#01	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11			W/WHILE DRIVING VEHICLE#
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C	T8F	F	4M	TRKW	TC3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#028	NPF	#01	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0300 P0304 P0305 P0308 IN MEMORY			CUSTOMER STATES THE#
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#028	5.00E-212	E	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED CK ENG SYSTEM KOEID PASSE K06C P0300			CUSTOMER STATES CHE#
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#024	RECALEM	#04	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VEHICLE OWNER CONCERN. CHECK FOR DTCS. P0			ES29 OWNER STATES REF#
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	T8F	F	4M	TRKW	TC3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#028	RECALEM	#04	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	OK	#	CHEK OUT TEST ECC S/M CALIBRATION TSB 12 12 10			C.CEL. ON DRIVES GR#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T8F	F	4M	TRKW	TC3	AF	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#028	RECALEM	#04	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0306 P0300 RSB #12 02 10			CUSTOMER STATES TR#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	28-Nov-11	23-Feb-12	ARROW FORD, INC.	#024	RECALEM	#04	9-Apr-12	2	3764	\$0.00	\$37.76	0	GA	TX	#	REPROGRAM PCM - PERFORMED TSB 12 12 10 REPR			CUSTOMER STATES WH#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T8F	F	4M	TRKW	TC3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#028	RECALEM	#04	19-Apr-12	2	6444	\$0.00	\$333.50	0	GA	ND	#	CHEK ECC REFLASH PCM PER TSB 12 12 10			CHEK FOR SURGES MISS#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#028	RECALEM	#04	30-Mar-12	-1	5031	\$0.00	\$363.63	0	GA	ON	#	VERIFIED CUSTOMER CONCERN. TSB 12 02 05			APPHESITATES ENGINE W/
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#028	RECALEM	#04	10-Apr-12	4	4831	\$0.00	\$40.76	0	GA	ON	#	UPDATE PCM PER TSB 12 12 10. VERIFY ENGINE S			UST STATES WHEN CL#
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5C	T8F	F	4M	TRKW	TC3	AF	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#028	12405	#01	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	NC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6			VERIFIER LE CK EN ALL#
DIAG - MISFIRE	ENGINE	C05DX017	2012	1FTFW1ETXC	T8F	F	4M	TRKW	TC3	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#028	DIAG	#01	24-Mar-12	1	1653	\$0.00	\$139.28	2	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT			CUSTOMER STATES TH#
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ET2C	T8F	F	4M	TRKW	TC3	AF	28-Mar-12	28-Mar-12	WALKER TOLEDO	#028	DIAG	#01	28-Mar-12	1	3978	\$0.00	\$32.65	1	GA	LA	#	VERIFIED CUST CONCERN. TRUCK WAS RUNNING			ENGINE SUFFERED LOSS#
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	T8F	F	4M	TRKW	TC3	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#028	5.00E-212	E	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	IL	#	TSST ECC, CODE P0403. REPLACE CAT CONVERTER			CK SERVICE ENGINE SO#
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#028	RECALEM	#04	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	CONVERTOR FAULTED. ECC TEST CODE P0303			REPLACE CUSTOMER STATES TH#
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	17-Jan-12	15-Feb-12	AWMS FORD CORPORATION	#028	RECALEM	#04	11-Apr-12	2	8013	\$405.35	\$521.18	1	GA	GA	#	CONVERTOR FAULTED. ECC TEST CODE P0303			REPLACE CUSTOMER STATES INC#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#028	RECALEM	#04	18-Apr-12	2	2968	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST. INSPECT. RESEARCH OASIS. FOUND			CUSTOMER STATES TH#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9C	T8F	F	4M	TRKW	TC3	AF	22-Nov-11	5-Apr-12	WADE FORD, INC.	#028	RECALEM	#04	20-Apr-12	1	3044	\$0.00	\$38.99	0	GA	GA	#	TEST DROVE. VERIFY CONCORCK OASIS PERFORM			WHEN ON CRUISE CONT#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	23-Jan-12	12-Jan-12	MINNELL FORD CO	#028	RECALEM	#04	18-Apr-12	3	3978	\$0.00	\$32.65	1	GA	MI	#	CK CAME ON AND STARTED FLASHING. STOP AN			DUST STATES WHEN CR#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	17-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CO.	#028	RECALEM	#04	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified. ecc diagnosis			pass. che#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#028	RECALEM	#04	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CKO CODES NONE PRESENT. CKO OASIS AND FU			CHEK FOR MISFIRE WH#
COP	ENGINE	C0TDB007	2012	1FTFW1ETXC	T8F	F	4M	TRKW	TC3	AF	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#028	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED DIS, PULLED DOES. CK KONV CODE P			CUSTOMER STATES CHE#
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET2C	T8F	F	4M	TRKW	TC3	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#028	12029	C	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB PROBABLY TKN COIL AND PLUG			DIAG AND REPORT EN#
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET2C	T8F	F	4M	TRKW	TC3	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#028	5.00E-212	E	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	OK	#	PERFORMED DIAGNOSIS. TSB 12 12 10. CONFIR			CUSTOMER STATES TR#
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET2C	T8F	F	4M	TRKW	TC3	AF	9-Jan-12	6-Feb-12	VAN DYK FORD LINCOLN	#028	5.00E-212	E	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERF. IDS DIAGNOSTIC			DISPLA#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#028	RECALEM	#04	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	PERFORMED DIAG. P0303. PERFORM PPTS. REPL			CK OUT LACK OF POW#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	16-Nov-11	9-Feb-12	THOROUGHBYRD FORD	#028	RECALEM	#04	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 - TEST DRIVEABILITY CONCERN			CUSTOMER STATES DRIV#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	23-Jan-12	14-Mar-12	WERNER FORD	#028	RECALEM	#04	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	IL	#	PERFORMED DIAGNOSIS. TSB 12 12 10. CONFIR			CHEK DRIVEABILITY SO#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T8F	F	4M	TRKW	TC3	AF	17-Jan-12	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD.	#028	RECALEM	#04	23-Apr-12	4	3943	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 12 10. NO CODES IN PCM			HOW UNDER ACCELERATION#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	T8F	F	4M	TRKW	TC3	AF	21-Nov-11	31-Dec-11	BERNARD FORD	#028	RECALEM	#04	24-Apr-12	4	3211	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CALIBR. REPROGRAM PCM			STATES SES LIGHT CAM#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2C	T8F	F	4M	TRKW	TC3	AF	6-Feb-12	29-Feb-12	ASHIE NO HANG INC.	#028	RECALEM	#04	23-Apr-12	2	3869	\$0.00	\$38.69	0	GA	NC	#	TEST DROVE. NO MISS. FUEL TEST DROVE WITH			CK CODE HAS EN L#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETXC	T8F	F	4M	TRKW	TC3	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#028	RECALEM	#04	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FORD P0305 P0306 MISS			FIRE CUSTOMER STATES. CHE#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	15-Jan-12	9-Feb-12	WASCASSET FORD, INC.	#028	RECALEM	#04	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	ME	#	ECC TESTED SYSTEM CODE P0304 FOUND SSM			24 CEL. STARTED FLASHING#
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6C	T8F	F	4M	TRKW	TC3	AF	2-Dec-11	13-Feb-12	ROLLING FORD	#028	RECALEM	#04	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	GA	#	CHEKED FOR DTCS. DROVE VEHICLE TWICE			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/S	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	COL	CL	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E10C	T8F	F	0414	T10K	T1C3	AF	8-Feb-12	1	2	5.0E+212	27-Apr-12	1	3787	3282.57	3353.42	13	NS	COMPLETED EEC TESTING, P0430 PRESENT THREE CHECK ENGINE LIGHT ON			448	V2	03	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T8F	F	0414	T10K	T1C3	AF	30-Jan-12	7-Apr-12	1	RECALEM	24	24-Apr-12	1	6756	4434.31	4490.49	11	NS	VERIFIED CONCERN PER LEFT CAT CONVERTOR CHECK ENGINE LIGHT ON			448	V2	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E13C	T8F	F	0414	T10K	T1C3	AJ	28-Feb-12	22-Mar-12	1	RECALEM	24	18-Apr-12	1	4652	30.00	30.00	0	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS #		448	V2	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E14C	T8F	F	0414	T10K	T1C3	AF	19-Feb-12	31-Mar-12	1	RECALEM	24	27-Apr-12	1	2366	30.00	30.00	0	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVERTOR	CK ENGINE LIGHT ON, FLAS		448	V2	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E10C	T8F	F	0414	T10K	T1C3	AF	4-Jan-12	26-Jan-12	1	RECALEM	24	24-Apr-12	3	7305	30.00	30.00	0	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN	ENGINE LIGHT ON, RUN		448	V2	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E17C	T8F	F	0414	T10K	T1C3	AF	17-Jan-12	27-Mar-12	1	RECALEM	24	27-Apr-12	2	2063	30.00	333.37	0	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUND	CUSTOMER STATES CHE		448	V2	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E13C	T8F	F	0414	T10K	T1C3	AF	11-Mar-12	2-Apr-12	1	RECALEM	24	13-Apr-12	1	1354	30.00	30.00	0	MN	PERFORM TSB 12 2 TO WPI	CK ENGINE LIGHT ON		448	V2	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E11C	T8F	F	0414	T10K	T1C3	AF	1-Feb-12	22-Feb-12	1	RECALEM	24	14-Apr-12	2	3955	30.00	337.02	0	WA	SCANNED DTC0 P0305 P0316 REPROGRAM PCM	C S CHECK ENGINE LIGHT		448	V2	03	PT C&C	
COP	ENGINE	CSD3008	2012	1FFW1E12C	T8F	F	0414	T10K	T1C3	AF	17-Dec-11	13-Mar-12	1	RECALEM	24	30-Apr-12	3	3321	384.05	1160.70	1	TX	MIL ON RETRIEVED CONTINUE COMP. TEST	CUSTOMER STATES CHE		448	V2	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E13C	T8F	F	0414	T10K	T1C3	AF	13-Jan-12	3-Feb-12	1	RECALEM	24	20-Mar-12	1	3039	3819.88	11020.03	232	AB	CHECK B054 REPLACE RIG	ADDON AS PER BH RRP		448	V2	04	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T8F	F	0414	T10K	T1C3	AF	13-Jan-12	25-Jan-12	1	RECALEM	24	27-Apr-12	1	678	4434.31	4536.21	11	NS	CHECK FOR CODES HAD P0430 CHECKED OASIS	CK ENGINE LIGHT ON		448	V2	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E14C	T8F	F	0414	T10K	T1C3	AJ	10-Jan-12	25-Jan-12	1	RECALEM	24	18-Apr-12	3	5372	4405.35	4476.76	11	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CK ENGINE LIGHT ON		448	V2	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFW1E10C	T8F	F	0414	T10K	T1C3	AJ	8-Dec-11	20-Feb-12	1	RECALEM	24	28-Apr-12	3	10472	4405.35	4490.26	11	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	VE	CUSTOMER STATES ENG		448	V2	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	T8F	F	0414	T10K	T1C3	AF	18-Dec-11	25-Feb-12	1	RECALEM	24	27-Apr-12	3	7622	4405.35	4494.38	11	TX	VERIFIED COMPLANT, EEC TEST P0301, P0304, P03	S C CEL JUST CAME ON		448	V2	03	PT C&C	
TSB REFLASH	PT C&C	CSD4008	2012	1FFW1E16C	T8F	F	0414	T10K	T1C3	AF	22-Jan-12	23-Mar-12	1	RECALEM	24	28-Apr-12	2	3430	30.00	355.59	0	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS		448	V2	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFX1E17C	T8F	F	0414	T10K	T1C3	AJ	2-Feb-12	24-Feb-12	1	RECALEM	24	26-Apr-12	3	6065	30.00	538.41	0	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE		448	V2	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFVX1C7C	T8F	F	0414	T10K	T1C3	AJ	20-Dec-11	27-Mar-12	1	RECALEM	24	25-Apr-12	1	58	30.00	338.00	0	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENG LIGHT ON RUNS		448	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E12C	T8F	F	0414	T10K	T1C3	AJ	26-Oct-11	30-Dec-11	1	RECALEM	24	30-Apr-12	5	11467	30.00	335.14	0	OK	PCM CALIBRATION, PERFORM	CUST STATES CHECK EN		448	V2	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E18C	T8F	F	0414	T10K	T1C3	AF	25-Jan-12	9-Feb-12	1	RECALEM	24	30-Apr-12	3	10121	30.00	536.33	0	ND	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN		448	V2	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E11C	T8F	F	0414	T10K	T1C3	AF	13-Feb-12	16-Mar-12	1	RECALEM	24	7-Apr-12	1	5162	30.00	336.69	0	NS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010			448	V2	04	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E12C	T8F	F	0414	T10K	T1C3	AF	25-Oct-11	30-Dec-11	1	RECALEM	24	7-Apr-12	1	5118	30.00	337.10	0	NS	CHECK ENGINE LIGHT ON, RUNS RUGH, RETRIE	CK ENGINE LIGHT ON		448	V2	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E16C	T8F	F	0414	T10K	T1C3	AF	30-Jan-12	3-Feb-12	1	RECALEM	24	30-Apr-12	3	5789	30.00	335.65	0	OH	OPERATION 12021A.0.4 - RUN OASIS TSB 12 2 TO	CUST STATES THIS WAS DON		448	V2	03	PT C&C	
COP	ENGINE	N/A	2012	1FFW1E18C	T8F	F	0414	T10K	T1C3	AJ	24-Feb-12	5-Apr-12	1	RECALEM	24	2-May-12	1	2805	361.70	1317.77	10	NS	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CHECK out engine light on		448	V2	03	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E16C	T8F	F	0414	T10K	T1C3	AF	27-Feb-12	9-Mar-12	1	RECALEM	24	30-Apr-12	2	3275	358.88	3211.63	2	NS	ROAD TEST AND VERIFY. Road tested then code	HARD ACCEL LIKE PASS		448	V2	03	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E16C	T8F	F	0414	T10K	T1C3	AF	27-Feb-12	9-Mar-12	1	RECALEM	24	30-Apr-12	2	2788	30.00	346.27	0	NS	PERFORMED IDS SELF TEST THIS TIME	CS DRIVING IN RAIN W/		448	V2	03	PT MALFUNCTION	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E11C	T8F	F	0414	T10K	T1C3	AF	13-Feb-12	8-Mar-12	1	RECALEM	24	7-May-12	2	7742	30.00	366.04	0	NS	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHECK ENGINE LIGHT IS		448	V2	03	PT C&C	
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFW1E11C	T8F	F	0414	T10K	T1C3	AF	13-Feb-12	8-Mar-12	1	RECALEM	24	7-May-12	2	2447	30.00	360.77	0	NS	EC TEST P0308, PERFORMED POWER BLANKS	CUSTOMER BLANKS		448	V2	03	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E16C	T8F	F	0414	T10K	T1C3	AF	12-Dec-11	23-Feb-12	1	RECALEM	24	7-May-12	1	5088	30.00	349.38	11	WA	EC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF		448	V2	03	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E12C	T8F	F	0414	T10K	T1C3	AF	19-Jan-12	7-Feb-12	1	RECALEM	24	7-May-12	4	3476	30.00	341.85	0	NS	VERIFIED CONCERN, EEC SSM FOUND ENGINE	CK ENGINE LIGHT ON		448	V2	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E12C	T8F	F	0414	T10K	T1C3	AF	19-Jan-12	7-Feb-12	1	RECALEM	24	7-May-12	4	3476	30.00	341.85	0	NS	TESTED ENGINE LIGHT ON, RETRIEVED	CK ENGINE LIGHT ON		448	V2	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	T8F	F	0414	T10K	T1C3	AF	8-Nov-11	13-Dec-11	1	RECALEM	24	26-Apr-12	1	17627	4405.35	4480.84	11	NS	TESTED SYSTEM, REPLACED CONVERTER AND U	RUNNING BAD, SPUTTER		448	V2	03	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E17C	T8F	F	0414	T10K	T1C3	AF	24-Feb-12	8-Mar-12	1	RECALEM	24	13-May-12	2	4522	30.00	351.51	0	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS	TIME, CHECK ENGINE LIGHT		448	V2	03	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX1E17C	T8F	F	0414	T10K	T1C3	AF	28-Feb-12	7-Apr-12	1	RECALEM	24	7-May-12	2	861	30.00	312.38	0	NS	PERFORMED IDS SELF TEST PASS	ANDREW C78 2388		448	V2	03	PT C&C	
COP	ENGINE	N/A	2012	1FFX1E10C	T8F	F	0414	T10K	T1C3	AJ	28-Feb-12	7-Apr-12	1	RECALEM	24	7-May-12	2	9666	30.00	320.96	0	TX	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE		448	V2	03	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E11C	T8F	F	0414	T10K	T1C3	AJ	6-Jan-12	7-Apr-12	1	RECALEM	24	4-May-12	1	867	361.70	1304.59	12	NS	EC TEST CODE P0302, PERFORMED PINPOINT	DIAG AND REPORT ON		448	V2	03	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E14C	T8F	F	0414	T10K	T1C3	AF	25-Oct-11	20-Mar-12	1	RECALEM	24	7-May-12	1	7400	30.00	363.00	0	TX	SCANNER CODES TEST FOR NOW, SE	CUSTOMER STATES THE		448	V2	03	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E11C	T8F	F	0414	T10K	T1C3	AF	17-Feb-12	20-Mar-12	1	RECALEM	24	30-Apr-12	2	3217	30.00	351.40	0	NS	NON-ENGINE TEST AT THIS TIME	CK ENGINE LIGHT ON		448	V2	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E11C	T8F	F	0414	T10K	T1C3	AF	14-Dec-11	18-Jan-12	1	RECALEM	24	7-May-12	4	5899	3263.51	3469.23	2	NS	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK EN		448	V2	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E11C	T8F	F	0414	T10K	T1C3	AF	5-Feb-12	25-Apr-12	1	RECALEM	24	8-May-12	1	4367	3397.71	3598.78	11	TX	ISS TEST P0305, PERFORMED P0308	CK ENGINE PERFORMING		448	V2	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	T8F	F	0414	T10K	T1C3	AF	10-Nov-11	20-Jan-12	1	RECALEM	24	3-May-12	4	8844	4405.35	3492.78	11	TX	VERIFIED CONCERN FOUND AND REPROGRAMED	P C S THAT SEE LIGHT IS		448	V2	03	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEDP0914	2012	1FFW1E13C	T8F	F	0414	T10K	T1C3	AF	27-Feb-12	14-Mar-12	1	RECALEM	24	3-May-12	2	4702	3550.44	3652.34	2	NS	EC TEST 2012 CAT CONV ACT HISTORY ID #0507	CK VERT CK ENG LIGHT		448	V2	03	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E18																										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL	YIN	VEHICLE ID	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E4C	TFF	F	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	2012	9-May-12	2	6589	\$434.31	\$516.10	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LIGHT ON	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E7C	TFF	F	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	2012	14-May-12	2	3667	\$293.51	\$390.84	VT	REPLACE TEST P0301 P0300 1Y. REPLACED #1 COIL & ENGINE LIGHT ON	ENGINE ON	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E7C	TFF	F	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	2012	9-May-12	1	3559	\$413.00	\$468.37	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE MIL LIGHT	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFWW1E4C	TFF	F	AF	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	2012	4-May-12	2	2074	\$0.00	\$315.05	AL	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	CUSTOMER STATES ENGINE LIGHT ON	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFWW1E2C	TFF	F	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	2012	11-May-12	2	2134	\$0.00	\$389.48	MO	VERIFY CONCERN OF (EVER SPEED CONDITION	ELECTRICAL CONCERN	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFWW1E7C	TFF	F	AF	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	2012	23-Apr-12	3	1781	\$0.00	\$34.83	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	1FTFWW1E3C	TFF	F	AF	28-Feb-12	5-Apr-12	BELL MOTORS, INC.	2012	5-May-12	1	833	\$0.00	\$0.00	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFWW1E9C	TFF	F	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	2012	7-May-12	2	1423	\$0.00	\$27.97	WI	TSB 12 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT ON	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFWW1E7C	TFF	F	AF	15-Feb-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	2012	9-May-12	2	2172	\$0.00	\$0.00	TX	DIAG. ENGINE LIGHT ON, RETRIEVED DTC P03	ENGINE SERVICE ENGINE	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFWW1E1C	TFF	F	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	2012	11-May-12	1	1655	\$0.00	\$42.05	OK	SELF TEST P0303 CHECK OASIS, FOUND SSM	22222 CHECK STATE OF ENGINE	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6C	TFF	F	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	2012	10-May-12	3	6600	\$0.00	\$27.96	OK	TECHNICIAN REFERENCED TSB# 12 2 10 AND	REPROGRAMMED PCM	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	CEC8008	2012	1FTFWW1E1C	TFF	F	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	2012	8-May-12	1	784	\$84.05	\$182.25	AL	TEST EEC. ROAD TEST WITH MONITOR	PERFORMED	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFWW1E9C	TFF	F	AF	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	2012	13-May-12	4	11781	\$58.88	\$113.41	IN	VERIFY CONCERN AND WED. COIL NOW MISFIRE	CHECK ENGINE LIGHT ON	NA	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	1FTFWW1E6C	TFF	F	AF	22-Mar-12	2-Apr-12	BARBLE FORD, INC.	2012	14-May-12	2	3430	\$0.00	\$118.18	IN	ROADTEST RUNS OK. VEH. REFER CUSTOMER TO	STEP ON GAS. TEST MISFIRE	NA	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFWW1E1C	TFF	F	AF	25-Jan-12	31-Mar-12	MCKAY FORD LINCOLN	2012	2-May-12	2	1428	\$0.00	\$15.28	OK	CK ENG LIGHT ON PERFORM EEC TEST WITH	IDS. CUSTOMER CLAIMS VEH	NA	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFWW1E0C	TFF	F	AF	17-Feb-12	5-Mar-12	TERRIBONE FORD	2012	15-May-12	3	5633	\$0.00	\$27.97	OK	ECG TEST NO CODES IN BASIS AND NO	MESSAGES. CUSTOMER STATES WAS	NA	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFWW1E2C	TFF	F	AF	28-Feb-12	6-Mar-12	SCOTT FORD	2012	9-May-12	3	3947	\$0.00	\$46.50	IN	SCAN FOR CODES. RETRIEVED P0308. ROAD	TEST ON WEAK. W/COIL DOWN	NA	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFWW1E3C	TFF	F	AF	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	2012	9-May-12	1	1579	\$0.00	\$54.25	IN	PERFORMED EEA. EEC TO REPAIRS ARE TO	BE AT FAC. CUSTOMER STATES	NA	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEHD008	2012	1FTFWW1E0C	TFF	F	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	2012	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308 (PER PRESSURE	SYSTEMS CHECK ENGINE	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E7C	TFF	F	AF	27-Jan-12	27-Feb-12	MUSCATEL BURNS FORD	2012	5-May-12	2	1429	\$46.35	\$93.30	IN	TESTED RAN KOEO. KOEO FOUND CODE	P0308. CUSTOMER STATES THE	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CDXA011	2012	1FTFWW1E8C	TFF	F	AF	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	2012	24-Apr-12	2	4844	\$405.35	\$488.98	IN	VERIFY CONCERN LIGHT. BUT THE UPDATE TO	THE CHECK ENGINE LIGHT ON	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E7C	TFF	F	AF	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	2012	28-Apr-12	3	9884	\$405.35	\$483.30	IN	VERIFY CONCERN. EEC TEST. P0430, TSB 12	02. CUSTOMER STATES CHE	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E7C	TFF	F	AF	31-Jan-12	3-Feb-12	GEORGE FORD	2012	11-May-12	4	8538	\$449.87	\$533.30	IN	VERIFY CONCERN. EEC TEST. P0430, TSB 12	02. CUSTOMER STATES CHE	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E1C	TFF	F	AF	11-Jan-12	27-Jan-12	LONGMONT FORD	2012	4-May-12	4	8333	\$405.35	\$503.44	IN	CO. DIAGNOSE. P0430 EFFICIENCY. B&A	REPAIR. CONCERN	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E7C	TFF	F	AF	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	2012	10-May-12	4	17433	\$397.71	\$488.58	IN	TX. RECALIBRATE. EEC TEST. P0430. REPROGRAM	PCM. E28 CUSTOMER STATES	NA	PT MALFUNCTION
CAT - P0308	PT C&C	CEGP317	2012	1FTFWW1E0C	TFF	F	AF	1-Mar-12	16-Mar-12	DOWNY FORD LINCOLN	2012	14-May-12	2	6282	\$0.00	\$0.00	OK	VERIFY CONCERN CHECKED OASIS FOUND	AND REPROGRAM (engine light on and its	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	AF	27-Jan-12	19-Apr-12	DAYTON FORD	2012	14-May-12	1	2568	\$0.00	\$35.20	TX	CHECK DTCs CODE PASS AND REPROGRAM	THE TRUCK STALLS WHILE AT	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	CEK6207	2012	1FTFWW1E7C	TFF	F	AF	13-Nov-11	26-Nov-12	ROBERTSON FORD SALES, INC.	2012	11-May-12	3	669	\$0.00	\$36.69	OR	VERIFY CONCERN. EEC TEST. P0308. TSB 12	02. CUSTOMER STATES THE	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	CEK6008	2012	1FTFWW1E7C	TFF	F	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	2012	11-May-12	2	3022	\$0.00	\$36.69	OR	PERFORMED TSB 12 2 10. REPROGRAMMED	PCM. C3 TRUCK IS MISSING ON	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFWW1E4C	TFF	F	AF	13-Jan-12	24-Feb-12	ROBERTSON FORD SALES, INC.	2012	10-May-12	3	3629	\$0.00	\$36.32	OR	VERIFY CONCERN. EEC TEST. P0308. TSB 12	02. CUSTOMER STATES THE	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFWW1E7C	TFF	F	AF	31-Jan-12	3-Feb-12	ALBERTSON MOTOR COMPANY	2012	10-May-12	3	1829	\$0.00	\$148.81	TX	VERIFY CONCERN. EEC TEST. P0308. TSB 12	02. CUSTOMER STATES THE	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFWW1E0C	TFF	F	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	2012	15-May-12	3	6302	\$0.00	\$32.05	OK	VERIFY CONCERN. EEC TEST. P0308. TSB 12	02. CUSTOMER STATES THE	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	CEBF004	2012	1FTFWW1E4C	TFF	F	AF	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	2012	15-May-12	4	10134	\$0.00	\$39.10	IN	M O 1024 RECALIBRATE. REPROGRAM PCM	PER TSB. CUSTOMER REQUEST	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	CEBU007	2012	1FTFWW1E0C	TFF	F	AF	19-Jan-12	24-Apr-12	ROGEE FORD	2012	22-May-12	1	1499	\$58.88	\$130.25	IN	M O 1024 RECALIBRATE. REPROGRAM PCM	PER TSB. CUSTOMER REQUEST	NA	PT MALFUNCTION
COP	ENGINE	CEVU007	2012	1FTFWW1E8C	TFF	F	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	2012	22-May-12	1	1499	\$58.88	\$130.25	IN	M O 1024 RECALIBRATE. REPROGRAM PCM	PER TSB. CUSTOMER REQUEST	NA	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	1FTFWW1E0C	TFF	F	AF	17-Feb-12	26-Mar-12	LONG-LEWIS FORD INC.	2012	18-May-12	2	6201	\$601.35	\$151.48	IN	AL. KOEO PLUG FAILURE. #907. SELF TEST	P0308. CUSTOMER STATES	NA	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	1FTFWW1E0C	TFF	F	AF	17-Feb-12	26-Mar-12	WOODRUFF FORD LINCOLN LTD.	2012	18-May-12	2	6201	\$601.35	\$151.48	IN	AL. KOEO PLUG FAILURE. #907. SELF TEST	P0308. CUSTOMER STATES	NA	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	1FTFWW1E0C	TFF	F	AF	17-Feb-12	26-Mar-12	OZARK FORD LINCOLN	2012	17-May-12	4	7490	\$405.35	\$122.40	IN	M O. XIDS TEST P0301 RAN. CYL POWER	BALANCE. REPR. CUSTOMER STATES	NA	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFWW1E1C	TFF	F	AF	4-Jan-12	22-Feb-12	SCOFERNS FORD, INC.	2012	12-May-12	3	4975	\$302.10	\$700.08	OK	VERIFY CONCERN. EEC TEST. P0308. TSB 12	02. CUSTOMER STATES THE	NA	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFWW1E1C	TFF	F	AF	8-Feb-12	7-Mar-12	MIKE REICHERT FORD LINCOLN	2012	10-May-12	3	1929	\$0.00	\$148.81	TX	VERIFY CONCERN. EEC TEST. P0308. TSB 12	02. CUSTOMER STATES THE	NA	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFWW1E5C	TFF	F	AF	8-Feb-12	7-Mar-12	CHAPARRAL FORD, INC.	2012	12-May-12	3	8832	\$0.00	\$121.96	TX	CKED OUT ON ENGINE. NO MISFIRE	DETECTED. E28 ON ENG LIGHT	NA	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C	TFF	F	AF	9-Mar-12	2-Apr-12	LAKEWOOD FORD	2012	22-May-12	2	5986	\$0.00	\$39.03	OK	PERFORMED CHECK. TEST ON OTHER THAN	THAT F. CUSTOMER STATES	NA	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C	TFF	F	AF	12-Feb-12	4-May-12	TOMMIE VAUGHN MOTORS, INC.	2012	5-May-12	2	989	\$397.71	\$688.27	IN	TX. VERIFY CONCERN. EEC. REPROGRAM	PCM. CHECK ENGINE LIGHT ON	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CERC2001	2012	1FTFWW1E3C	TFF	F	AF	3-Mar-12	23-Mar-12	PREMIER FORD LINCOLN	2012	18-May-12	2	5867	\$405.35	\$487.30	IN	MS. CHECK EEC. CONTACT FOR TECH HOT	LINE. WAS DIAGNOSE DRIVEABILITY	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E7C	TFF	F	AF	11-Dec-11	14-Feb-12	LAFAYETTE FORD LINCOLN	2012	18-May-12	4	2722	\$405.35	\$488.48	IN	NC. PERFORM DIAG. CODES P0308. P0308	REPR. CK ENGINE LIGHT ON. IDLE	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E3C	TFF	F	AF	19-Jan-12	15-Feb-12	ROOMAN FORD SALES, INC.	2012	26-Apr-12	1	5061	\$0.00	\$515.83	IN	TX. TESTED FOR CODES. ANGE. FOR APPY	WITH ENGINE. CHECK ENGINE	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E6C	TFF	F	AF	22-Dec-11	9-Jan-12	VAN BORTREL FORD, INC.	2012	18-May-12	5	10356	\$432.88	\$514.25	IN	NY. DIAG LEFT BANK CONVERTER IS	FALING. REFER YELLOW CHECK ENGINE	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E7C	TFF	F	AF	26-Nov-11	8-Dec-11	NORTHSIDE FORD	2012	17-May-12	6	11287	\$413.00	\$500.91	IN	TX. VERIFY CONCERN. PERFORM EEC TEST	P0430. CHECK STATE OF ENGINE	NA	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E2C	TFF	F	AF	15-Dec-11	30-Nov-11	WHITE FORD LINCOLN, L.L.C.	2012	14-May-12	6	11238	\$397.71	\$472.21	IN	LA. VERIFY. IDS TEST. CODES P0301, P0430	CK OASIS. CHECK ENGINE LIGHT IS	ON	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFWW1E3C	TFF	F	AF	26-Jan-12	1-Mar-12	AMERICAN FORD	2012	8-May-12	3	6726	\$405.35	\$482.90	IN	MT. VERIFY CONCERN. CHECK FOR CODES	(P0430) FC. C. CHECK ENGINE	LITTE	PT MALFUNCTION
DIAG - P0308	PT C&C	NA	2012	1FTFWW1E3C	TFF	F	AF	13-Nov-11	14-Dec-11	CLASSIC FORD	2012	14-May-12	2	6045	\$0.00	\$34.30	TX	REPROGRAMMED PCM	CHECK ENGINE LIGHT ON	NA	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFWW1E7C	TFF	F	AF	23-Nov-11	23-Mar-12	MAHONE AUTO SERV (1985) LTD.	2012	15-May-12	2	5354	\$0.00	\$28.90	OK				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	LAB DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	#1405	9F593 B3	17-May-12	2	3503	\$335.05	\$925.96	VA	CHECKED AND PULLED OUT DT NO. NO DTCS. D2	CUST STATES ON COOLD	#1405	V40	PT C&C
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	6-Mar-12	26-Mar-12	TERRY ORTYSKY RAY FORD SALE	#1405	12405	27-May-12	2	4796	\$0.00	\$31.00	VA	SCANNED AND PULLED C AS IT WAS RUNNING. C2	CL IS ON AND STARTED. C1	#1405	V40	PT C&C
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#1405	DIAG	22-May-12	2	2035	\$0.00	\$55.76	VA	VERIFY CONCERN. EEC STRATEGIES. RESET CK	BOSS DOWN WHEN PAS	#1405	V40	PT C&C
DIAG- MISFIRE	ENGINE	CE30B013	2012	1FTFX1E1C2	VA	F4A12T	T1C3	AF	20-Mar-12	18-Apr-12	BESHORE AND KOLLER, INC.	#1405	DIAG	26-May-12	2	1686	\$0.00	\$91.61	VA	RAN ALL TESTS ALL PAS OASIS. NPF	CND UNDRIVER STATES THAT	#1405	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AJ	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#1405	5.0E212 E3	16-May-12	3	7581	\$434.31	\$513.35	VA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	#1405	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	#1405	RECALEM	9-May-12	4	16075	\$434.31	\$533.50	VA	VERIFIED CHECK ENGINE RECAL EMMAE	EMMAE 18	#1405	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	12-Mar-12	27-Mar-12	BRIEN MOTORS, INC.	#1405	RECAL	24-May-12	2	6116	\$0.00	\$0.00	VA	TEST EEC AND P0306 RECAL AS PER TSB	AND CLK ENGINE LITE CAME ON	#1405	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN, INC.	#1405	RECALEM	24-May-12	6	10341	\$0.00	\$40.75	VA	ROAD TEST CONFIRMED OCM REPROGRAM	MOTOR WAS DRAWING	#1405	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#1405	RECALEM	24-May-12	2	6201	\$0.00	\$35.03	VA	POW CAL AND COLD FUEL WELL. SEE JOB	REPAIR CHECK ENGINE LIGH	#1405	V29	PT C&C
COP	ENGINE	CEPA1002	2012	1FTFW1E1C1	VA	F4A12T	T1C3	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD, INC.	#1405	12029 C1	23-May-12	3	6597	\$72.09	\$108.71	VA	XPERFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC	#1405	V52	PT C&C
COP	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#1405	12029 C1	22-May-12	3	3725	\$88.05	\$138.73	VA	XEEC TEST P0303. DCL DISPLAY IGNITION DIAG	MSR CHECK ENGINE LIGHT	#1405	V29	PT C&C
COP	ENGINE	CEC2021	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	8-Dec-11	28-Dec-11	MULLINAX FORD	#1405	12029 C1	25-May-12	6	9204	\$91.50	\$305.73	VA	XINSTAL IDS P0306 RUN ECTS NO TESTS PPT	E29 CUST STATES CHECK	#1405	V29	PT C&C
COP	ENGINE	CEA1025	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	28-Feb-12	18-Apr-12	CHAPARRAL FORD, INC.	#1405	12029 C1	29-May-12	2	8691	\$58.88	\$172.71	VA	XCKED OUT TO VERIFY C2 INSPECT. NO VISIBLE D	E29 CK ENG LIGHT ON	#1405	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#1405	12029 C1	25-May-12	1	2181	\$68.99	\$238.91	VA	XCONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR A	#1405	V29	PT C&C
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	8-Dec-11	28-Dec-11	KEN WILSON FORD INC.	#1405	DIAG	30-May-12	6	9961	\$0.00	\$39.89	VA	IDS TEST CODE P0306 OASIS CONTACT HISTORY	CLENT STATES YES	#1405	V29	PT C&C
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	#1405	DIAG	30-May-12	2	2890	\$0.00	\$42.10	VA	TECH CHECKED AND RECODE AND ROADTESTED	CUSTOMER STATES WHEN	#1405	V52	PT C&C
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#1405	DIAG	30-May-12	2	2690	\$0.00	\$74.14	VA	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK	#1405	V29	PT C&C
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AJ	8-Mar-12	13-Apr-12	BOUNDBURY FORD SALES LTD.	#1405	NPF	29-May-12	2	1327	\$0.00	\$103.00	VA	INSPECTED ADVISED CK. Interceptor. then when	EEC CHECK ENGINE LITE	#1405	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	29-Mar-12	25-Apr-12	CHESTATE FORD	#1405	RECALEM	24-May-12	1	2481	\$442.50	\$527.58	VA	RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENGINE	#1405	V29	PT C&C
COP	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	#1405	12029 C1	25-May-12	5	15183	\$64.05	\$105.32	VA	XEEC TEST CODE P0305. REPLACED NUMBERS	CHECK ENGINE LIGHT ON	#1405	V29	PT C&C
DIAG- MISFIRE	ENGINE	CE4F0004	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#1405	DIAG	29-May-12	2	1321	\$80.00	\$68.63	VA	INSPECTED & FOUND ENTITLING THE ISSUE	CHECK AND REPORT FO	#1405	V40	PT C&C
DIAG- MISFIRE	ENGINE	CE5F0001	2012	1FTFX1C9C	VA	F4A12T	T1C3	AF	10-Dec-11	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	#1405	12029 C1	28-May-12	3	5021	\$58.88	\$138.62	VA	XTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDER CUSTOMER STATES THA	#1405	V29	PT C&C
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	14-Feb-12	7-Mar-12	WALTERBOR MOTOR SALES CO. N	#1405	DIAG	23-May-12	3	5208	\$0.00	\$16.05	VA	DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	AL. S CHECK ENGINE LIGHT	#1405	V29	PT C&C
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#1405	DIAG	29-May-12	1	1563	\$0.00	\$49.40	VA	INSPECTED FOR CEL LIGHT FLASHED AFTER	CUST STATES CK ENG LITE	#1405	V29	PT C&C
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AJ	9-Mar-12	16-Mar-12	SUNSHINE FORD	#1405	DIAG	29-May-12	3	3117	\$0.00	\$37.16	VA	ROAD TEST VEHICLE RUN ON TCK REFERRED	CHECK ENGINE LIGHT ON	#1405	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEM00017	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	14-Feb-12	12-Mar-12	WATSON FORD LINCOLN, INC.	#1405	RECALEM	24-May-12	1	1357	\$480.95	\$670.38	VA	P0306 BANK OASIS LOCK AND RECAL C	CUSTOMER STATES C	#1405	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#1405	RECALEM	24-May-12	1	2719	\$0.00	\$31.45	VA	CC 04 BPM RECAL. PERFORM C	S TRUCK SHAKING AND	#1405	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AJ	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	#1405	RECALEM	24-May-12	6	11420	\$0.00	\$27.22	VA	NO DTCS. CHECKED OASIS. PERFORMED T	ENGINE SURGES AND A	#1405	V52	PT C&C
ENGINE	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	20-Mar-12	14-Feb-12	ACCESS FORD, LTD.	#1405	12029 C1	28-May-12	4	4849	\$58.88	\$170.51	VA	XPERFORMED ROAD TEST TO CMI AS ITS LATEST	CAL CUSTOMER STATES EN	#1405	V29	PT C&C
ENGINE	ENGINE	CE3C3009	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	30-Jan-12	22-May-12	TOUSLEY FORD, INC.	#1405	12029 C1	29-May-12	1	700	\$58.88	\$185.40	VA	XROAD TEST AND DID NOT REBIO RELATIVE COMP	CHECK ENGINE LIGHT ON	#1405	V29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	30-Jan-12	22-May-12	WEX FORD LINCOLN, INC.	#1405	DIAG	31-May-12	1	5194	\$58.88	\$117.99	VA	SPARK PLUG FAILURE. REPAIR	CHECK ENGINE LIGHT S	#1405	V29	PT C&C
DIAG- MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LT	#1405	DIAG	24-May-12	2	5291	\$0.00	\$71.52	VA	EEC TEST. P0300.P0304	CHECK ENGINE LIGHT TR	#1405	V29	PT C&C
DIAG- MISFIRE	ENGINE	CEW9R241	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#1405	DIAG	8-May-12	2	2186	\$0.00	\$102.18	VA	EEC TEST. P0306. PNP03	CHECK ENGINE LIGHT TR	#1405	V29	PT C&C
DIAG- MISFIRE	ENGINE	CEW9R240	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#1405	DIAG	8-May-12	2	5040	\$0.00	\$199.69	VA	EEC TEST. P0300. REPAIR TO MAKE AS	CHECK ENGINE LIGHT TR	#1405	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#1405	5.0E212 E2	22-May-12	2	5462	\$413.00	\$513.38	VA	DIAG EEC TEST P0306. IFLE AND FOUND LEFT	CUST STATES CHECK EN	#1405	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	#1405	5.0E212 E2	29-May-12	3	4853	\$397.71	\$484.82	VA	NO DTCS. IDENTIFIED VEH INSTRUMENT D	CHECK ENGINE LIGHT ON	#1405	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	#1405	5.0E212 E2	22-May-12	1	1440	\$1,226.05	\$1,613.11	VA	PERFORMED DIAGNOSIS AND REPROGRAM PNP	CUST STATES CELIGHT	#1405	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	#1405	5.0E212 E2	15-May-12	2	1050	\$397.71	\$610.39	VA	VERIFY CONCERN. CHECK ENGINE LIGHT FOR	CUST STATES THAT THE	#1405	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E1C2	VA	F4A12T	T1C3	AF	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	#1405	RECALEM	24-May-12	3	3352	\$283.51	\$356.24	VA	VERIFIED CONCERN. VERIFY CHECK FOR PC	CUST STATES THE LITE	#1405	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD.	#1405	RECALEM	24-May-12	1	3923	\$283.51	\$356.35	VA	REPLACED BANK CATALYTIC CONVERTER AS	PERFORMED	#1405	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	6-Jan-12	4-Feb-12	KOGH FORD LINCOLN SALES (2003)	#1405	RECALEM	24-May-12	4	13688	\$283.51	\$407.37	VA	INSPECTED FOR CEL LIGHT FOUND TSB 12	2 TO TRUCK DRIVEABILITY CONC	#1405	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	#1405	RECALEM	24-May-12	2	4252	\$0.00	\$0.00	VA	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES THE	#1405	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AJ	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	#1405	RECALEM	24-May-12	2	4892	\$0.00	\$30.92	VA	INSPECTED FOR CHECK ENGINE LIGHT ON. C	INSPECT FOR CHECK EN	#1405	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1C2	VA	F4A12T	T1C3	AF	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	#1405	RECALEM	24-May-12	3	10207	\$0.00	\$41.72	VA	EEC TEST. NO DTCS. CHECK OASIS. SSM 22225	Customer States when A	#1405	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	VA	F4A12T	T1C3	AF	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD.	#1405	RECALEM	24-May-12	2	10332	\$0.00	\$42.88	VA	EEC CHECKED CODE P0306 FOLLOWING TSB 12	02 CHECK ENGINE LIGHT ON	#1405	V29	PT C&C

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALER	JOB NO	PN PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	RAZTR	CD	CLC	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1FW1E3C	T6F	F	AT	24-Feb-12	27-Apr-12		STEELE FORD LINCOLN	#124	RECALEM	34	31-May-12	2	6381	\$293.51	\$372.65	NC	IDS TESTED AND RETRIEVED DTC P0430. PERFORM ADVICE ON VAN NEISSING.			A380A	V42	6	GOD FUEL ECONOMY	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1FW1E3C	T6F	F	AT	24-Feb-12	13-Mar-12		JACQUES OLIVIER FORD INC.	#124	RECALEM	34	4-Jun-12	3	3968	\$287.07	\$381.90	NC	1547 VER. DTC P0300 100 INTERCHANGER LES COES. VERIFY LA LUMIERE			A380A	V29	6	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E4C	T6F	F	AT	16-Feb-12	17-Mar-12		BEANA FORD SUPERIOR	#124	RECALEM	34	5-Jun-12	3	3778	\$200.00	\$48.24	WI	ECC TESTED NO CODES. FOUND LATER CALIBRA ON COOL START TRUCK			A380A	V44	6	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	26-Mar-12	24-Apr-12		M G M FORD LINCOLN SALES LTD	#124	RECALEM	34	7-Jun-12	2	2576	\$0.00	\$57.22	PA	AB	VERIFIED CK ENF LIFE IS ON IDS TEST P0300 0305. CONSUMER FOR CK ENF			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	6-Feb-12	27-Feb-12		LAMOUREUX FORD, INC	#124	RECALEM	34	4-Jun-12	4	7653	\$0.00	\$35.02	ON	MA	SELF TESTED AND RECEIVED P0300. RANDOM MISFIRE CONSUMER'S SERVICE VEHICLE			A380A	V50	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	19-Mar-12	5-Apr-12		HARRY HUMPHRIES AUTO CITY INC.	#124	RECALEM	34	5-Jun-12	3	8400	\$0.00	\$32.22	OH		ECC TEST MISFIRE CODES P0300 P0305 P0306 RUN WHEN ACCELL TURBO #			A380A	V50	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	15-Mar-12	5-Apr-12		HILLSBORO FORD INC.	#124	RECALEM	34	4-Jun-12	3	4027	\$0.00	\$33.77	PA	NH	PERFORMED SELF TEST/EXERCATION IF YOU HAD CUSTOMER STATES THAT			A380A	V50	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FX1E3C	T6F	F	AT	15-May-12	30-May-12		DEAN ABBOTT FORD INC.	#124	RECALEM	34	1-Jun-12	1	693	\$0.00	\$34.54	OH	MI	HOOKEED UP IDS AND HAD CODES FOR P0304 P0303. CUSTOMER STATES THAT			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	09-Oct-11	17-Apr-12		POSTRIDGE FORD, INC.	#124	RECALEM	34	18-May-12	2	2312	\$0.00	\$33.25	ON	MI	PERFORM EEC TEST NO DTC. CHECK MODE 6 NO CUSTOMER STATES MO			A380A	V50	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	17-Apr-12	28-May-12		WINDSOR MOTORS 1975 LTD	#124	RECALEM	34	6-Jun-12	1	724	\$0.00	\$48.83	ON	AB	VERIFIED CHECK ENGINE SSB 22229 AND REFER TO GAS ENGINE MECHANIC			A380A	V29	6	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1FW1E2C	T6F	F	AT	28-Feb-12	30-Mar-12		BULLER FORD INC.	#124	5.00E+212	E	5-Jun-12	3	3324	\$405.17	\$507.85	PA	NJ	PERFORMED TSB 12 06 04. REPLACED CATALYTIC. CUSTOMER STATES CHE			A380A	V29	6	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1FW1E4C	T6F	F	AT	12-Feb-12	6-Mar-12		LAFAYETTE FORD LINCOLN	#124	5.00E+212	E	1-Jun-12	3	4468	\$300.63	\$420.21	PA	NC	VERIFIED CONCERN ON 1E CK HPFS HF10 CATALYTIC. CK ENGINE LIGHT ON			A380A	V29	6	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1FW1E3C	T6F	F	AT	13-Dec-11	27-Dec-11		WOODHOUSE FORD SOUTH, INC.	#124	RECALEM	34	11-May-12	5	10157	\$397.71	\$440.79	PA	NE	PULLED CODE P0300 0304 AND 1E CK HPFS HF10 CATALYTIC. CK ENGINE LIGHT ON			A380A	V29	6	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1FW1E3C	T6F	F	AT	10-Dec-11	22-Dec-11		CURRIE MOTORS FRANKFURT INC	#124	RECALEM	34	1-Jun-12	6	13608	\$322.11	\$426.25	PA	IL	IDS TEST P0430. REPLACE LEFT CONVERTER AND CUSTOMER STATES CHECK EN			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	7-Dec-11	9-Jan-12		FRASER FORD SALES LTD	#124	RECALEM	34	5-Jun-12	5	6991	\$293.51	\$386.55	NC	ON	PERFORMED TSB 12 2 10. REPLACED LEFT HAND CUSTOMER AND REPORT ON A			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	6-Mar-12	1-Jun-12		TALLYHASSEE FORD LINCOLN	#124	RECALEM	34	8-Jun-12	1	539	\$0.00	\$42.77	PA	FL	VERIFIED CONCERN FORD ORDERED. CUSTOMER STATES THAT			A380A	V50	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	22-Feb-12	11-May-12		HALL FORD LINCOLN	#124	RECALEM	34	4-Jun-12	1	3632	\$0.00	\$0.00	PA	VA	DIAG CEL P0300 P0304 P0305 CHECK OASIS. CUSTOMER STATES THAT CHE			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	7-Feb-12	30-Jun-12		RAPID FORD	#124	RECALEM	34	24-May-12	-1	251	\$0.00	\$34.85	ON	MI	CHECK WITH IDS. FOUND CODE OF P0430.3. COMPLAINT. CHECK ENGINE			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	14-Dec-12	3-Apr-12		JIM HANSEN'S FORD FORD LINCOLN	#124	RECALEM	34	28-May-12	2	4566	\$292.99	\$376.52	PA	TX	IDS TEST P0304, P0306, P0308. CHECK PCM CALIBRATION. CUSTOMER STATES			A380A	V29	6	PT C&C
COP	ENGINE	NA	2012	1FF1FW1E0C	T6F	F	AT	9-Jan-12	21-Feb-12		SPUEES MOTOR COMPANY, INC.	#124	12029	C	21-May-12	4	4081	\$688.88	\$281.81	PA	TX	CK CHECKED CONCERN PER CYLINDER 6 SHORTED. CUSTOMER STATES CHE			A380A	V29	6	PT C&C
COP	ENGINE	NA	2012	1FF1FW1E3C	T6F	F	AT	13-Jan-12	30-Jun-12		LAKELAND FORD SALES (2009) LTD	#124	12029	C	4-Jun-12	5	1274	\$68.99	\$227.82	PA	SK	CK CHECK ENGINE LIGHT OR 12. CUSTOMER STATES THAT			A380A	V29	6	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FF1FW1E1C	T6F	F	AT	16-Feb-12	3-Mar-12		JUBILEE FORD SALES (1983) LTD	#124	DIAG	C	8-May-12	3	2955	\$0.00	\$51.09	PA	MI	ECC TEST P0304, P0306, P0308. CHECK PCM CALIBRATION. CUSTOMER STATES			A380A	V29	6	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FF1FW1E3C	T6F	F	AT	26-Apr-12	24-May-12		MOTOR MOTORS LTD.	#124	DIAG	C	1-Jun-12	1	790	\$0.00	\$68.18	PA	MI	PERFORMED IDS CHECK OUT OF TOWN. NO PAID. CUSTOMER STATES WARNA			A380A	V29	6	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1FW1E3C	T6F	F	AT	5-Jan-12	24-Feb-12		POIRIER FORD INC.	#124	5.00E+212	E	28-May-12	4	8923	\$298.97	\$376.44	PA	NC	PERFORM TERMIN CHECK POUR P2138 > VERIFY TERMIN CHECK			A380A	V29	6	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1FW1E4C	T6F	F	AT	5-Mar-12	30-Apr-12		DAHL FORD DEVELOPER INC	#124	5.00E+212	E	6-Jun-12	2	4856	\$292.99	\$376.52	PA	MI	VERIFY CONCERN. PERFORM TESTING. REPLACE CHECK ENGINE LIGHT ON A			A380A	V29	6	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1FW1E3C	T6F	F	AT	15-Nov-11	26-Jan-12		FAMILY FORD-LINCOLN	#124	5.00E+212	E	6-Jun-12	5	5487	\$316.39	\$393.60	PA	OH	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6. CUSTOMER STATES THE			A380A	V29	6	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1FW1E2C	T6F	F	AT	5-Oct-11	27-Jan-12		R. D. SAWYER MOTOR CO., INC.	#124	RECALEM	34	4-Jun-12	5	3840	\$292.99	\$398.92	PA	NC	VERIFIED CUSTOMER CONCERN, CHECK ENGINE, CHECK ENGINE LIGHT ON			A380A	V29	6	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1FW1E1C	T6F	F	AT	10-Dec-11	23-Jan-12		DIXIE FORD INC.	#124	RECALEM	34	6-Jun-12	3	4692	\$436.31	\$561.91	PA	NC	PERFORM CHECK ENGINE TEST. CUSTOMER STATES CHECK EN			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	16-Mar-12	30-Mar-12		LAMB FORD SALES LTD	#124	RECALEM	34	11-Jun-12	3	3557	\$0.00	\$53.59	PA	AB	ECC CHECKED AND RETRIEVED DTC P0300.P0304. CHECK ENGINE LIGHT ON			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	1-Apr-12	30-Apr-12		EIRD FORD SALES LTD	#124	RECALEM	34	11-Jun-12	2	4242	\$0.00	\$43.21	PA	ND	4242 PERFORMED SELF TEST/NO CODES. CUSTOMER STATES CHE			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	16-Mar-12	30-Mar-12		BOB JONES'S FORD INC.	#124	RECALEM	34	6-Jun-12	1	4892	\$0.00	\$35.19	PA	NC	TEST CHECKED FOR 1E CK HPFS HF10 CATALYTIC. CK ENGINE LIGHT ON			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	6-Dec-11	26-Dec-11		KEN WILLSON FORD INC.	#124	RECALEM	34	9-Jun-12	6	10481	\$0.00	\$39.72	PA	NC	DIAG. KOED P0306. NO MISFIRE ON TEST D RIVE. CUSTOMER STATES CHE			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	3-Dec-11	16-Feb-12		GARBET FORD INC.	#124	RECALEM	34	8-Jun-12	4	8748	\$0.00	\$43.24	PA	FL	PERFORM CONCERN RAN SSM TSB FOUND TSB12. CUSTOMER STATES WHILE DR			A380A	V50	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	24-Feb-12	24-Mar-12		JIM HANSEN'S FORD FORD LINCOLN	#124	RECALEM	34	8-Jun-12	2	4566	\$292.99	\$376.52	PA	NC	TEST CHECKED FOR 1E CK HPFS HF10 CATALYTIC. CK ENGINE LIGHT ON			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	7-Nov-11	13-Dec-11		FORD OF LONDONDRY	#124	RECALEM	34	4-Jun-12	6	3852	\$0.00	\$38.87	PA	NH	SELF TEST P0301, RUN TSB AND SSM. 22222420 ON REPAIR. CHECK EN			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	10-Apr-12	2-May-12		DUCHANE MOTOR TOOLS LTD	#124	RECALEM	34	5-Jun-12	2	2901	\$0.00	\$49.57	PA	ON	RPT VERT WITH VTS WIT P0300/P0308. CHECK ENGINE LIGHT ON			A380A	V29	6	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FF1FW1E3C	T6F	F	AT	12-Dec-11	3-May-12		DIXIE FORD INC.	#124	RECALEM	34	6-Jun-12	3	4692	\$436.31	\$561.91	PA	NC	VERIFY CONCERN. PERFORM TESTING. REPLACE CHECK ENGINE LIGHT ON			A380A	V29	6	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1FW1E3C	T6F	F	AT	10-Feb-12	27-Jan-12		ADVANTAGE FORD SALES LTD	#124	RECALEM	34	11-Jun-12	1	1279	\$5.29	\$153.19	PA	AB	CK XCOMPUTOR HOOKUP CODE P0306 POWER BALANCE. PLEASE CHECK AND RE			A380A	V44	6	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FF1FW1E3C	T6F	F	AT	28-Apr-12	25-May-12		DAVIS FORD SALES, INC.	#124	124680	C	4-Jun-12	1	640	\$0.00	\$0.00	PA	MS	THIS VEHICLE WAS TOWED IN WITH A LACK OF PWR. CK ENGINE LIGHT ON			A380A	V29	6	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FF1FW1E3C	T6F	F	AT	28-Mar-12	12-Apr-12		DAVIS FORD SALES, INC.	#124	124680	C	12-Apr-12	2	640	\$0.00	\$38.10	PA	IA	TEST DRIVE. TESTED WITH VTS. AS PER SSM 22242. CUSTOMER STATES TRANSMISSION			A380A	V29	6	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1FX1E3C	T6F	F	AT	2-Nov-11	14-Jan-12		PORTSMOUTH FORD	#124	RECALEM	34	5-Jun-12	5	4966	\$300.63	\$396.88	PA	NH	VERIFIED CONCERN IDS 1E LEVEL. CLEARED CODES. CUSTOMER STATES CE			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FX1E3C	T6F	F	AT	31-Mar-12	30-Apr-12		FREDERICK FORD, INC.	#124	RECALEM	34	12-Jun-12	2	1414	\$0.00	\$103.69	PA	NH	TECHNICIAN FOUND CODE 1E IDS DIAG. FOUND TSB ENGINE MECHANICAL RE			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	17-Feb-12	9-Mar-12		TUSKET SALES & SERVICE LTD	#124	RECALEM	34	7-Jun-12	4	3997	\$0.00	\$30.01	PA	NS	RAM PCM UPDATE. REPROGRAM PCM TO LATEST. UPDATE FOR BUS ROUTE			A380A	V50	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	7-Feb-12	28-Feb-12		BALDWIN FORD-LINCOLN, INC.	#124	RECALEM	34	12-Jun-12	4	8802	\$0.00	\$37.19	PA	MO	FOUND ENGINE CUTTING OUT UNDER ACC RAN S. SUTS OUT ON ACCELER. R			A380A	V50	6	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	28-Mar-12	12-May-12		MT. BRYDGES FORD SALES LTD.	#124	RECALEM	34	11-Jun-12	2	2431	\$0.00	\$42.80	PA	ON	INSPT CAUSE OF MISFIRE. CK DTC CODE P0301. CHECK ENGINE MIL. LIGHT			A380A	V29	6	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	28-Mar-12	12-May-12		PIONEER FORD	#124	RECALEM	34	11-Jun-12	2	2788	\$0.00	\$40.76	PA	GA	FOUND CONCERNS ANNING TO INSTALL THE C&C. CHECK STATES THE CHECK			A380A	V29	6	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	28-Jan-12	11-Feb-12		MALL OF GEORGIA FORD	#124	RECALEM	34	11-Jun-12	5	11275	\$0.00	\$50.04	PA	GA	PERFORMED TSB 12 6 4 PCM UPDATE. CUSTOMER STATES TRU			A380A	V44	6	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FF1FW1E3C	T6F	F	AT	14-Jun-12	2-May-12		PARADISE FORD	#124	RECALEM	34	7-Jun-12	2	2982	\$0.00	\$42.66									

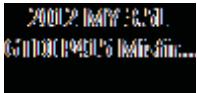
2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCCI REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER #	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	F	TIF	AF	TIC3	AF	26-Mar-12	23-Apr-12	ARMSTRONG FORD OF HOMESTEAD	6K775	12-Jun-12	2	3260	\$0.00	\$42.89	FL	# VERIFIED CONCERN, FOLLOWED TSB 12 6 4. NO D	C S ENG MSFIRE FELT V		PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C	F	TIF	AF	TIC3	AF	23-May-12		PRINCE GEORGE MOTORS LTD	6K775	13-Jun-12	-1	6	\$0.00	\$56.82	NC	# SCAN CODES FOUND P0300, P0304, P0305, P0306	I FOUND CHECK ENGINE L		PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1CT4G	F	TIF	AF	TIC3	AF	19-Nov-11	26-Apr-12	DAVE MOORE FORD, INC.	RECALEM	5-Jun-12	2	12571	\$300.63	\$382.88	TX	# VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON		PT C&C

From: Steslicki, Michael (M.E.)
Sent: Monday, June 18, 2012 9:03 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/18/12)

Eleven new claims today

- (6) TSB Reflash
- (3) Catalytic Converter
- (1) COP
- (1) Spark Plug

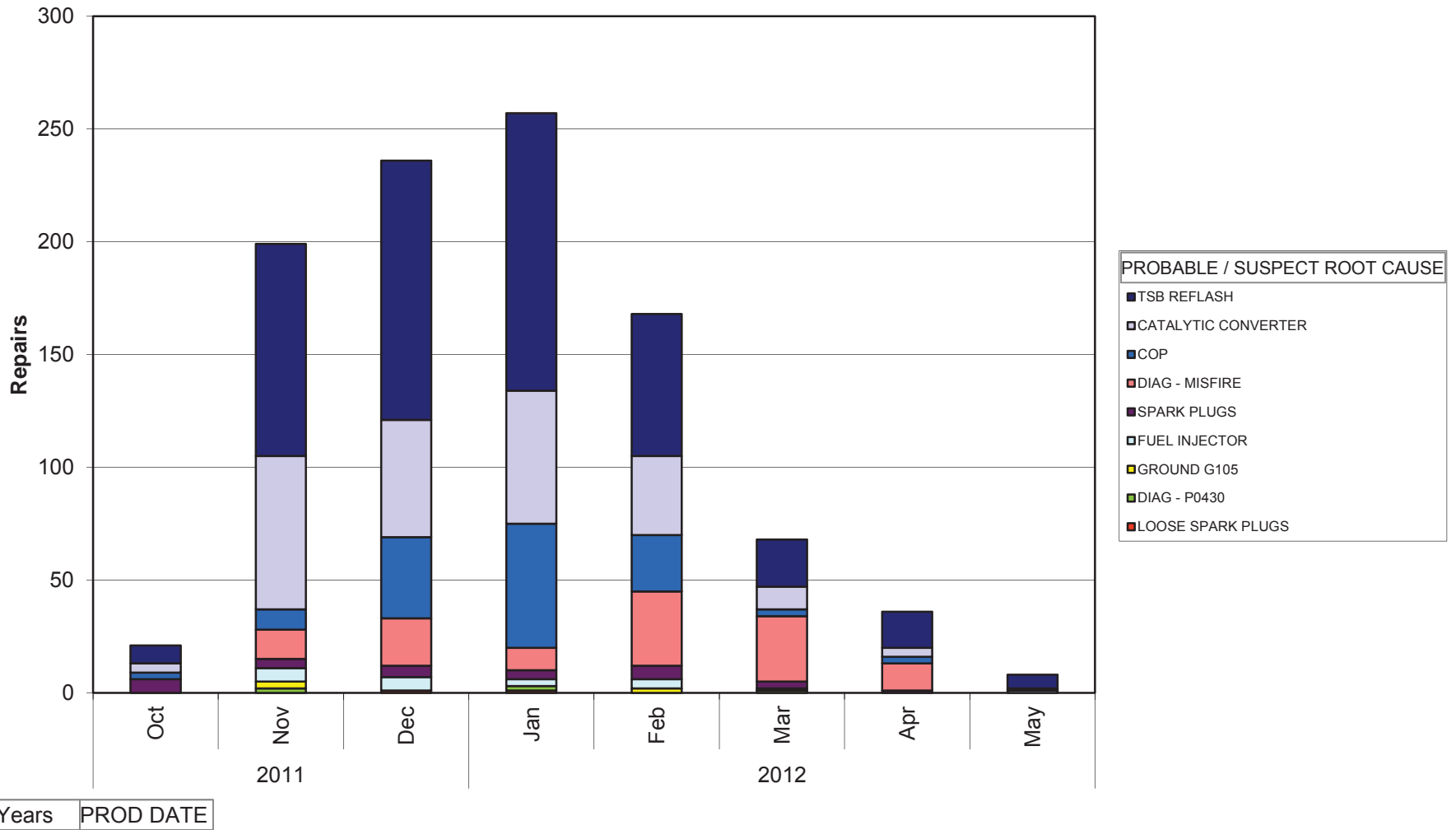


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/15/12



Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	4
	6	5
	3	4
	4	6
	1	3
		1
	1	
	21	29

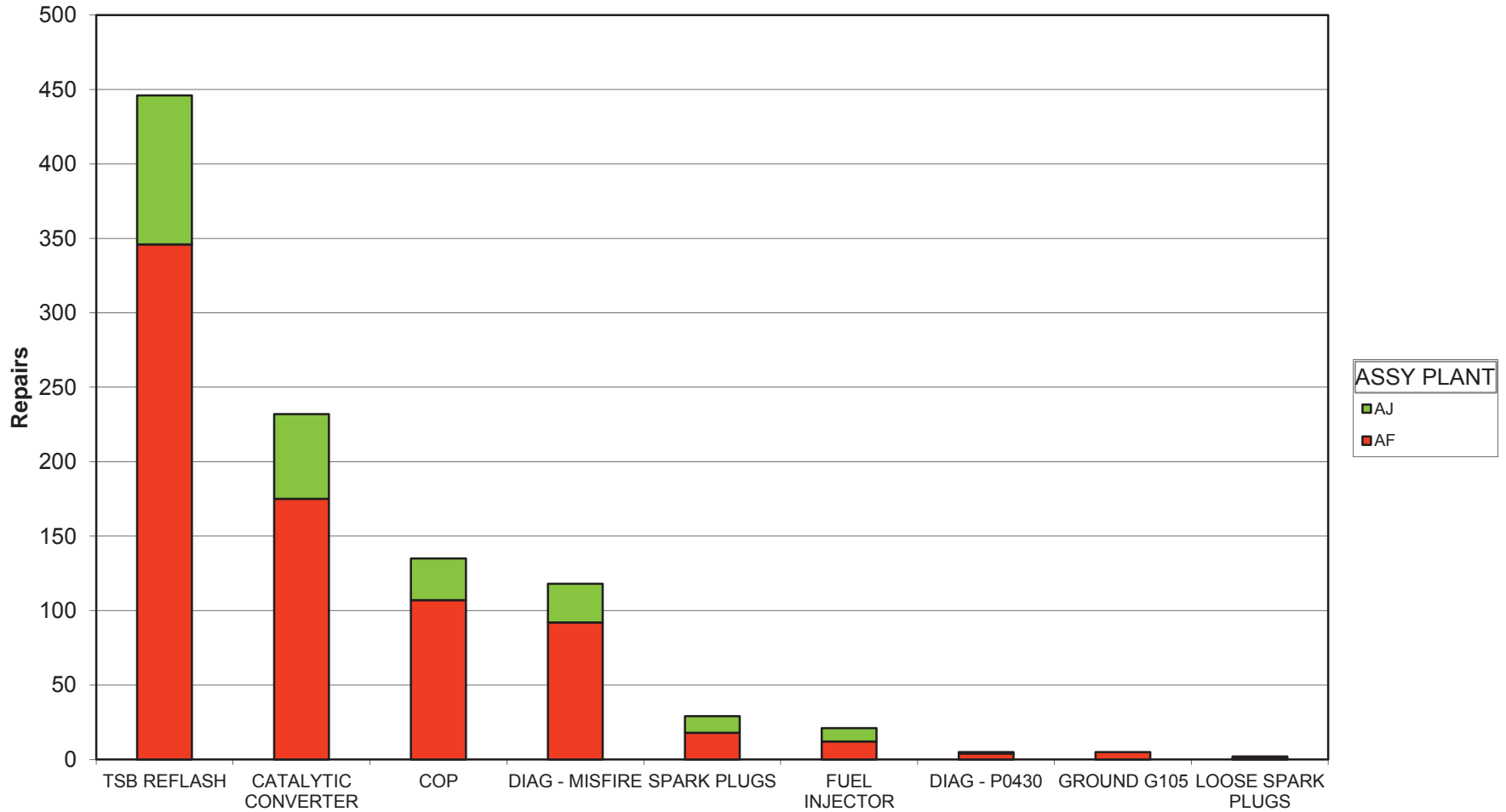
DIAG - MISFIRE	COP	
		3
	13	9
	21	36
	10	55
	33	25
	29	3
	12	3
		1
	118	135

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	4	8
	68	94
	52	115
	59	123
	35	63
	10	21
	4	16
		6
	232	446
		8
		21
		199
		236
		257
		168
		68
		36
		8
		993

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/15/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	346	100	446
CATALYTIC CONVERTER	175	57	232
COP	107	28	135
DIAG - MISFIRE	92	26	118
SPARK PLUGS	18	11	29
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	760	233	993

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YN	WV	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALER/SHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CL	CD	CLC	CLF	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12829	22-Feb-12	0	1191	\$64.05	\$216.40	CA	CA	TEST EEC CODE P0305D7V_JES YES JB9 NO JB11	CUSTOMER STATES CHE	#12829	US2	20	0	PT & C	
COP	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12829	17-Feb-12	0	10	\$84.05	\$179.26	TX	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	#12829	US2	20	0	0	PT & C
SPARK PLUGS	ENGINE	CB0011	2012	1FFFWE1TC0	TFF	F	F	T	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$59.29	\$210.46	CA	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	#12465	US2	20	0	0	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	CA	CA	IDS EEC TEST P0303P033 STEE SYSTEM PASS	INSPECT AND ADVISE FC	#12465	US2	20	0	0	PT & C
COP	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	30-Jan-12	14-Feb-12	EVERY FORD	#12829	20-Feb-12	1	781	\$80.00	\$91.68	TX	TX	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES VEH	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	10-Jan-12	11-Feb-12	HILLOREST FORD LINCOLN	#12829	27-Feb-12	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT LEFT CYLINDER NUMBER	LUMBER CHECK ENGINE	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#12829	14-Feb-12	2	1560	\$63.82	\$93.75	VA	VA	FOUND W/AL DRIVING IN/OUT A F/F FOR THIS	CUSTOMER STATES WHEN	#12829	US2	20	0	0	PT & C
DIAG - MISFIRE	ENGINE	CB0147	2012	1FFFWE1TC0	TFF	F	F	T	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12829	17-Feb-12	1	503	\$58.88	\$199.24	TX	TX	PERFORMED EEC TEST DATA LOGGER DCL DISPL	CUSTOMER STATES SE	#12829	US2	20	0	0	PT & C
DIAG - MISFIRE	ENGINE	CAMA1012	2012	1FFFWE1TC0	TFF	F	F	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12829	12-Jan-12	1	2819	\$80.00	\$215.26	TX	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES WHEN	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	CB0147	2012	1FFFWE1TC0	TFF	F	F	T	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12829	3-Feb-12	2	2650	\$201.04	\$519.83	TX	TX	CHECK FOR MIL ON AND EREN NO FIX AVAILABLE	CHECK & REPORT CHECK	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12829	21-Feb-12	3	1683	\$397.71	\$497.23	TX	TX	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHE	#12829	US2	20	0	0	PT & C
COP	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC	#12829	5-Mar-12	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOUND REPLACED COIL AND	SEES LIGHT CAME ON AND	#12829	US2	20	0	0	PT & C
COP	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	18-Nov-11	13-Dec-11	ERWIN MOTORS INC	#12829	4-Mar-12	3	4399	\$117.77	\$229.40	TX	TX	COOLERS COMPRESSION T/PK OK EEC TEST OK	COND UP IN LIGHT EN	#12829	US2	20	0	0	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	3-Jan-12	25-Jan-12	DEIHL FORD	#12829	5-Mar-12	2	879	\$5.79	\$98.17	TX	TX	WA X TEST DRIVE VERIFY CONCERN EEC CHECK P0001	CUSTOMER STATES CHE	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	5-Nov-11	18-Jan-12	HUNT FORD INC	#12829	27-Feb-12	-1	10	\$405.35	\$484.13	TX	TX	RAN SYSTEMS TEST CODE P0430 REPROGRAM PCM	CUSTOMER STATES WHEN	#12829	US2	20	0	0	PT & C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	4-Jan-12	13-Feb-12	TUTTLE CREEK FORD LINCOLN	#12829	2-Mar-12	1	852	\$64.05	\$203.78	TX	TX	OK ENGINE LIGHT CAME ON NO COOL AND SPARK	CHECK ENGINE LIGHT	#12829	US2	20	0	0	PT & C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1TC0	TFF	F	F	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12829	12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	TX	MO ROAD TEST AND DIAGN LESS, CUL FUEL FOR	REPROGRAM STATES TH	#12829	US2	20	0	0	PT & C
COP	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	23-Nov-11	14-Feb-12	MCCLEARY FORD	#12829	8-Mar-12	1	2894	\$58.88	\$165.09	TX	TX	AL EEC TEST DTC P0306 POWER BALANCE	REPLACED CUSTOMER STATES	#12829	US2	20	0	0	PT & C
COP	ENGINE	CB0147	2012	1FFFWE1TC0	TFF	F	F	T	23-Nov-11	13-Feb-12	MCCLEARY FORD	#12829	8-Mar-12	1	665	\$58.88	\$140.83	TX	TX	IDS TEST INDICATES MGMT MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	23-Nov-11	28-Dec-11	HOUSTON FORD INC	#12829	5-Mar-12	2	5307	\$58.88	\$154.40	TX	TX	MO L.O.F. COMPLETED. TECHNICIAN(S): 20683	3.000 MILE FUEL RE	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12829	8-Mar-12	3	51574	\$282.57	\$354.59	TX	TX	MO B3001 CONVERTER TESTS AND RE TESTED ALL	CRIME DOME SPKRS KE	#12829	US2	20	0	0	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	13-Dec-11	13-Feb-12	DAN WEBERLORD FORD	#12829	15-Mar-12	2	151	\$64.05	\$174.54	TX	TX	IDS TEST INDICATES MGMT MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	15-Jan-12	18-Jan-12	JACK DEMMER FORD INC	#12465	13-Mar-12	2	3385	\$5.17	\$121.99	TX	TX	MO PERFORMED SELF TEST RECEIVED CODE P0368	THE ENGINE LIGHT	#12465	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	13-Dec-11	18-Jan-12	BENNA FORD SUPERIOR	#12829	13-Mar-12	2	1883	\$405.35	\$620.35	TX	TX	MO TESTED AND FOUND CONVERTOR CLEARED	CHROMES ROUNDS, C	#12829	US2	20	0	0	PT & C
FUEL INJECTOR	ENGINE	CG0001	2012	1FFFWE1TC0	TFF	F	F	T	24-Nov-11	10-Feb-12	CHARLES GABUS FORD	#12829	7-Mar-12	-1	34	\$319.11	\$928.44	TX	TX	MO RETRIEVED CODE P0304 EM TEST AND INJECTOR	NEW CAR'S STATES TH	#12829	US2	20	0	0	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	22-Oct-11	10-Feb-12	LITFA FORD LINCOLN OF BOISE	#12829	16-Mar-12	-1	19	\$5.17	\$78.84	TX	TX	MO XCUSS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATE	#12829	US2	20	0	0	PT & C
COP	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	17-Feb-12	7-Mar-12	KENTWOOD FORD SALES, INC	#12829	19-Mar-12	1	507	\$61.70	\$163.38	TX	TX	MO HOOK UP IDS BOD P0303 REPROGRAM TEST	NO I/S SEE PREVIOUS HISTORY	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#12829	15-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	MO PIN 5E212 CODE 42 LEFT P0430 RAN OASIS	RAN OASIS CUSTOMER STATES CHE	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	17-Feb-12	3-Mar-12	EXCEL FORD LINCOLN LP	#12829	15-Mar-12	1	439	\$397.71	\$497.23	TX	TX	MO BANK CAT BROKEN INSPECT EEC SYSTEM	CUSTOMER STATE CHE	#12829	US2	20	0	0	PT & C
COP	ENGINE	N/A	2012	1FFFWE1TC0	TFF	F	F	T	21-Dec-11	19-Jan-12	BOBBY FORD, INC	#12829	20-Mar-12	3	4934	\$58.88	\$116.98	TX	TX	MO CUSTOMER COMPLAINT REPORT COMPLAINT	CORCS CHECK ENGINE LI	#12829	US2	20	0	0	PT & C
DIAG - MISFIRE	ENGINE	CG0001	2012	1FFFWE1TC0	TFF	F	F	T	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12829	19-Mar-12	1	855	\$64.05	\$138.50	TX	TX	MO REPLACED BURNED OUT #6 COIL AND SPARK	PLUGS QUIET THE TRUCK	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	7-Nov-11	30-Nov-11	ST THOMAS FORD LINCOLN SALES	#12829	15-Mar-12	1	625	\$200.00	\$494.87	TX	TX	MO EEC TEST P0303, P0306, P0308, P0309	OK TEST INSPECTOR CHECK EN	#12829	US2	20	0	0	PT & C
COP	ENGINE	CCP001	2012	1FFFWE1TC0	TFF	F	F	T	11-Nov-11	30-Nov-11	LOCKSTAR FORD LINCOLN	#12829	15-Mar-12	4	6245	\$437.05	\$545.81	TX	TX	MO FL EMISSION ENGINE DIAGNOSIS P0430, DCL	DISPACT STATE SERVICE	#12829	US2	20	0	0	PT & C
FUEL INJECTOR	ENGINE	CCP001	2012	1FFFWE1TC0	TFF	F	F	T	16-Feb-12	26-Feb-12	PINESHAW MTR GO INC	#12829	15-Mar-12	1	1055	\$64.05	\$207.35	TX	TX	MO #1209 EB VISUAL INSPECTION ROAD TEST	WITH SCAS 3 CHECK ENGINE LI	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	7-Nov-11	5-Dec-11	BOB RINGOLD FORD LINCOLN	#12829	15-Mar-12	1	439	\$398.63	\$683.12	TX	TX	MO VERIFIED CUSTOMER CONCERN NO TSB	CUSTOMER STATES TH	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC	#12829	22-Mar-12	1	410	\$405.35	\$561.20	TX	TX	MO EEEEC DIAG. DTC P0430, PINPOINT TEST	DCL DCL CHECK ENGINE LI	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12829	14-Mar-12	1	792	\$405.35	\$497.69	TX	TX	MO EEC TEST P0303 PERFORM TSB 12 2 10	REPROGRAM EEC LIGHT IS ON	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12829	15-Mar-12	1	7109	\$405.35	\$494.87	TX	TX	MO REPROGRAM PCM AND REPLACE LEFT CAT	CONVY CUSTOMER STATES	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	10-Nov-11	7-Jan-12	NORTSIDE FORD	#12829	15-Mar-12	1	3865	\$413.00	\$500.91	TX	TX	MO PERFORM DIAG. REPROGRAM THE PCM &	REPLACED REPAIR SERVICE	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	18-Dec-11	4-Jan-12	MORRIS BUFFALO FORD	#12829	2-Mar-12	2	8423	\$405.35	\$500.35	TX	TX	MO PCM CALIBRATION APPARENTLY THE TSB	DOES NOT STATES THE	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	15-Nov-11	16-Feb-12	BOLTON FORD, L.L.C.	#12829	2-Mar-12	1	5131	\$405.35	\$488.35	TX	TX	MO VERIFIED CUSTOMER CONCERN RETEST OK	TEST CHECK ENGINE LI	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	5-Nov-11	23-Dec-11	TIPTON MOTORS, INC.	#12829	1-Mar-12	1	2329	\$413.00	\$500.53	TX	TX	MO CHECKED WITH IDS CODES P0306	PERFORMED LUMBER CHECK EN	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	13-Feb-12	23-Feb-12	TYLER FORD LTD	#12829	20-Mar-12	1	3728	\$405.35	\$497.69	TX	TX	MO EEC TEST P0303 REPROGRAM PCM	REPLACED CHECK ENGINE LI	#12829	US2	20	0	0	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	TFF	F	F	T	23-Jan-12	13-Feb-12	ROBERTSON'S ALSBAY FORD	#12829	21-Feb-12	1													

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	CHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION										
TSB REFLASH	PT C&C	NA	2012	1F1FW1E12C	T6	F	B	A	T	K	T	C	3	A	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#	252	RECALEM	#	24	22-Mar-12	1	1,508	\$0.00	\$34.23	0	NA	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E2C	T6	F	B	A	T	K	T	C	3	A	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	252	RECALEM	#	24	13-Mar-12	3	2,997	\$0.00	\$38.32	0	NA	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVER STATES VEH	#	1	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E2C	T6	F	B	A	T	K	T	C	3	A	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	252	RECALEM	#	24	28-Feb-12	2	1,169	\$0.00	\$34.00	0	NA	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	1	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR0004	2012	1F1FX1E1X	T6	F	B	A	T	K	T	C	3	A	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	252	RECALEM	#	24	15-Feb-12	3	5,797	\$0.00	\$34.92	0	NA	TN	PERFORMED TSB 12 02 10 REPROGRAMMED	PCUSTOMER STATES VEH	#	1	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1X	T6	F	B	A	T	K	T	C	3	A	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	252	RECALEM	#	24	16-Feb-12	1	105	\$0.00	\$24.01	0	NA	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T0	T6	F	B	A	T	K	T	C	3	A	27-Jan-12	13-Dec-11	MALLOY FORD	#	252	RECALEM	#	24	17-Feb-12	1	9	\$0.00	\$24.01	0	NA	NS	15 TSB CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	CASAP003	2012	1F1FX1E1T3	T6	F	B	A	T	K	T	C	3	A	13-Dec-11	29-Dec-11	MORROW FORD	#	252	RECALEM	#	24	18-Feb-12	2	3188	\$0.00	\$30.74	0	NA	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	CASAP010	2012	1F1FW1E1T0	T6	F	B	A	T	K	T	C	3	A	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOKA	#	252	RECALEM	#	24	16-Feb-12	1	1,284	\$0.00	\$24.25	0	NA	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8	T6	F	B	A	T	K	T	C	3	A	9-Dec-11	11-Jan-12	CHAMPION FORD	#	252	RECALEM	#	24	17-Feb-12	2	1,952	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T7	T6	F	B	A	T	K	T	C	3	A	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	252	RECALEM	#	24	14-Feb-12	2	1,452	\$0.00	\$32.65	0	NA	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12 10	CUSTOMER STATES CHE	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T2	T6	F	B	A	T	K	T	C	3	A	18-Jan-12	10-Feb-12	GAYTOR FORD	#	252	RECALEM	#	24	23-Feb-12	1	1,743	\$0.00	\$35.49	0	NA	FL	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	CS STATES WHEN ACC	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T2	T6	F	B	A	T	K	T	C	3	A	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	252	RECALEM	#	24	23-Feb-12	1	1,250	\$0.00	\$40.51	0	NA	MN	VERIFIED CONCERN. FOUND TSB 12 10	REPRG	CUSTOMER STATES THE	#	1	TSB	PT C&C
TSB REFLASH	PT C&C	CBOA0001	2012	1F1FW1E1T2	T6	F	B	A	T	K	T	C	3	A	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	252	RECALEM	#	24	14-Feb-12	2	2,063	\$0.00	\$36.24	0	NA	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T2	T6	F	B	A	T	K	T	C	3	A	7-Nov-11	15-Dec-11	VONDERLAF FORD	#	252	RECALEM	#	24	8-Mar-12	3	3540	\$0.00	\$32.00	0	NA	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	CNDP028	2012	1F1FW1E1T2	T6	F	B	A	T	K	T	C	3	A	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	252	RECALEM	#	24	24-Feb-12	1	323	\$0.00	\$33.14	0	NA	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS	PCUSTOMER STATES THE	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T0C	T6	F	B	A	T	K	T	C	3	A	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	252	RECALEM	#	24	17-Feb-12	1	978	\$0.00	\$34.32	0	NA	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4	T6	F	B	A	T	K	T	C	3	A	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	252	RECALEM	#	24	12-Mar-12	3	436	\$0.00	\$31.25	0	NA	LA	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4	T6	F	B	A	T	K	T	C	3	A	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	252	RECALEM	#	24	13-Mar-12	1	1,203	\$0.00	\$30.21	0	NA	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	1	TSB	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T1C	T6	F	B	A	T	K	T	C	3	A	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	252	RECALEM	#	24	15-Mar-12	1	3,513	\$0.00	\$31.68	0	NA	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#	1	TSB	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T2	T6	F	B	A	T	K	T	C	3	A	3-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	252	RECALEM	#	24	15-Mar-12	1	436	\$0.00	\$26.86	0	NA	IL	130 430 ROAD TEST FOR P06 REPAIR FOR TRAN	P6 REPAIR FOR TRAN	#	1	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F1FX1C1T5C	T6	F	B	A	T	K	T	C	3	A	9-Dec-11	9-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	252	RECALEM	#	24	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	NA	ON	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FORD CHECK AND REPORT F	#	1	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T3C	T6	F	B	A	T	K	T	C	3	A	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	252	RECALEM	#	24	22-Feb-12	3	3,880	\$0.00	\$30.31	0	NA	PA	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	1	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1T1G	T6	F	B	A	T	K	T	C	3	A	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	252	RECALEM	#	24	6-Mar-12	3	3,553	\$0.00	\$34.66	0	NA	IL	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	1	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T0C	T6	F	B	A	T	K	T	C	3	A	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	252	RECALEM	#	24	12-Mar-12	1	2,331	\$0.00	\$40.06	0	NA	CO	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FORD CHECK AND REPORT F	#	1	TSB	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T7C	T6	F	B	A	T	K	T	C	3	A	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	252	RECALEM	#	24	17-Feb-12	2	2,382	\$0.00	\$33.14	0	NA	MI	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T7C	T6	F	B	A	T	K	T	C	3	A	23-Dec-11	29-Dec-11	POWER FORD VALENCIA	#	252	RECALEM	#	24	22-Feb-12	2	3,718	\$0.00	\$40.83	0	NA	CA	DIAG CONC PASS KOE PASS CHECKED OASIS	AUTO TRANS LACK ON H	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T5C	T6	F	B	A	T	K	T	C	3	A	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	252	RECALEM	#	24	20-Feb-12	1	441	\$0.00	\$32.44	0	NA	MI	CHECKED TSB8 FOUND TSB 12 2 10 FOR ENGINE SURGE	ENGINE SURGES AND LO	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T8C	T6	F	B	A	T	K	T	C	3	A	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	252	RECALEM	#	24	12-Mar-12	2	3,123	\$0.00	\$36.83	0	NA	GA	TRUCK LOSING POWER PCM PROGRAMMING	DIAG CUST STATES TRUCK S	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T7C	T6	F	B	A	T	K	T	C	3	A	22-Nov-11	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	252	RECALEM	#	24	16-Mar-12	1	1,415	\$0.00	\$33.61	0	NA	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE HAS SURGE	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T5C	T6	F	B	A	T	K	T	C	3	A	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	252	RECALEM	#	24	22-Mar-12	2	1,870	\$0.00	\$31.52	0	NA	IA	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. REF	TRUCK IS BUCKING WH	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T5C	T6	F	B	A	T	K	T	C	3	A	12-Jan-11	12-Dec-11	SCOTT FORD	#	252	RECALEM	#	24	2-Mar-12	3	2,058	\$0.00	\$25.89	0	NA	WV	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4C	T6	F	B	A	T	K	T	C	3	A	11-Dec-11	3-Jan-12	PATTERSON FORD OF ROWIE	#	252	RECALEM	#	24	16-Mar-12	1	1,415	\$0.00	\$33.61	0	NA	WV	ROAD TESTED. SURGE. MIL. EEC DIA PASS	VEHICLE FEELS SURGE	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	CCFH1004	2012	1F1FW1E1T4C	T6	F	B	A	T	K	T	C	3	A	14-Jan-12	20-Jan-12	RAY SCHULTZ FORD INC.	#	252	RECALEM	#	24	8-Mar-12	2	1,500	\$0.00	\$34.44	0	NA	OR	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4C	T6	F	B	A	T	K	T	C	3	A	3-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	252	RECALEM	#	24	15-Mar-12	1	3,198	\$0.00	\$27.96	0	NA	TN	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4C	T6	F	B	A	T	K	T	C	3	A	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	252	RECALEM	#	24	21-Feb-12	1	1,088	\$0.00	\$37.34	0	NA	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI	CS WHILE DRIVING INT	#	1	TSB	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T4C	T6	F	B	A	T	K	T	C	3	A	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	252	RECALEM	#	24	2-Mar-12	1	436	\$0.00	\$31.20	0	NA	TX	RECAL REFLASH PER TSB 12 02 10	CUSTOMER ENGINE LIGH	#	1	TSB	PT C&C	
TSB REFLASH	PT C&																																				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CF	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CBYAN01	2012	1FFW1E1XC	F	F	F	T	06-Feb-12	22-Feb-12	PHILPOTT FORD	12029	RECALEM	24-23-Feb-12	1	418	\$0.00	\$35.12	01	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK TURBO NOT BOOSTING							PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	25-Jan-12		TUSKET SALES & SERVICE LTD	12029	RECALEM	24-15-Feb-12	-1	9	\$0.00	\$24.01	03	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	12029	RECALEM	24-17-Feb-12	2	1860	\$0.00	\$34.01	03	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES							PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1XC	F	F	F	T	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	12029	RECALEM	24-17-Feb-12	3	8274	\$0.00	\$35.82	01	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	12029	RECALEM	24-22-Feb-12	2	4587	\$0.00	\$37.99	01	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES OK							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	12029	RECALEM	24-23-Feb-12	1	3859	\$0.00	\$44.00	01	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK AT THIS TIME							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	4-Dec-11	30-Jan-12	JIM BURKE FORD	12029	RECALEM	24-23-Feb-12	1	1606	\$0.00	\$37.37	01	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCHANGED							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	12029	RECALEM	24-27-Feb-12	1	1824	\$0.00	\$34.40	01	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	12029	RECALEM	24-23-Feb-12	1	435	\$0.00	\$0.00	01	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 2 10 VEHICLE BUICK WITH ST							PT C&C
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	F	F	F	T	14-Nov-11	12-Jan-12	JENNINGS ANDERSON FORD	12029	RECALEM	24-27-Feb-12	2	2624	\$0.00	\$34.12	01	TX	4.2 REPROGRAM PCM AS PER TSB 12 2 10 NO CODES REQUALITY WHILE DRIVING							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	5-Jan-12	28-Dec-11	RED MCCOMB'S FORD	12029	RECALEM	24-28-Feb-12	3	6381	\$0.00	\$35.16	01	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL P							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	8-Dec-11	28-Dec-11	KEN WILSON FORD INC.	12029	RECALEM	24-27-Feb-12	3	3114	\$0.00	\$30.79	01	NC	TEST DROVE. KOEO PASS. PERFORMED TSB 12 2 10. CS VEHICLE IS HESITATIN							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	F	F	F	T	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMBUS	12029	5.0E-212	24-12-Mar-12	3	4437	\$405.35	\$500.28	1	SC	IDS P0300BANK 2 BELOW THRES. PERP TSB 12 2 0 CUSTOMER STATES OK							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	F	F	F	T	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	12029	RECALEM	24-20-Mar-12	2	1930	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON Y P0430 CATALYST CHECK ENGINE LIGHT ON							PT C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1FFW1E1TC	F	F	F	T	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	12029	DIAG	24-14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1TC	F	F	F	T	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	12029	RECALEM	24-23-Mar-12	1	1344	\$0.00	\$48.86	01	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	1-Feb-12	22-Feb-12	CHAMPION FORD	12029	RECALEM	24-20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	NO MIL. PERFORMED KOEO TEST NO DTC REPROGRAM. CHECK ENGINE LIGHT							PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	22-Dec-11	25-Jan-12	LANDERS MOTOR FORD	12029	RECALEM	24-22-Mar-12	2	1072	\$0.00	\$31.85	01	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE							PT C&C
COP	ENGINE	N/A	2012	1FFW1E1TC	F	F	F	T	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	12029	24-12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0303 KOEO P CONNECTORS OK REFLASH CHECK ENGINE LIGHT ON							PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	F	F	F	T	7-Dec-11	6-Mar-12	CHAPMAN FORD LINCOLN SALES	12029	24-23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING							PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	F	F	F	T	22-Dec-11	25-Jan-12	BENNETT FORD	12029	24-22-Mar-12	1	877	\$292.67	\$470.13	1	SC	KOEO PASS KOER PASS KOEC P0303. PPT TEST. DIAG CHECK ENGINE LI							PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	F	F	F	T	11-Jan-12	22-Feb-12	MCCOMB'S FORD WEST	12029	RECALEM	24-16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	12029	RECALEM	24-26-Mar-12	1	1628	\$0.00	\$26.54	01	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFORM CUSTOMER ENGINE LI							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	12029	RECALEM	24-24-Mar-12	1	978	\$0.00	\$31.84	01	TX	978 REPROGRAM PCM. PULLED CODES. P0300. CS C&C CAME ON WHILE							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	12029	RECALEM	24-21-Mar-12	1	1050	\$0.00	\$32.32	01	MO	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM CUSTOMER STATES SER							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	12029	RECALEM	24-22-Mar-12	2	4593	\$0.00	\$35.18	01	WA	UNABLE TO VERIFY. EEC TEST KOEO P1111. KOER CUSTOMER STATES MIL							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	8-Feb-12	16-Mar-12	GATEWAY MOTORS, INC.	12029	RECALEM	24-18-Mar-12	1	4953	\$0.00	\$35.14	01	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON							PT C&C
COP	ENGINE	N/A	2012	1FFW1E1TC	F	F	F	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	12029	24-22-Mar-12	0	8558	\$84.05	\$112.03	1	TX	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN							PT C&C	
COP	ENGINE	N/A	2012	1FFW1E1TC	F	F	F	T	20-Dec-11	17-Feb-12	R & S MOTORS, INC.	12029	24-22-Mar-12	-1	29	\$58.88	\$108.92	1	MN	CHECKED OUT. RAN SELF TEST AND FOUND LY4 (VEHICLE HAS A MISFIRE)							PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1TC	F	F	F	T	15-Dec-11	12-Mar-12	BIWEEKLY FORD SALES	12029	24-22-Mar-12	0	53	\$84.05	\$112.03	1	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON							PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1TC	F	F	F	T	10-Feb-12	12-Mar-12	FREEDOM FORD SALES LIMITED	12029	24-22-Feb-12	0	5	\$3.85	\$150.80	13	TX	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CEL LIGHT							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	15-Dec-11	16-Dec-11	ROBIN FORD SALES LTD.	12029	24-22-Feb-12	-1	492	\$0.00	\$62.48	1	TX	NO CODES TSB 12 2 10 FOUND LY4 BANK MISSES. INSPECT LAMP CAME ON DU							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	15-Dec-11	16-Dec-11	ROBIN FORD SALES LTD.	12029	24-22-Feb-12	-1	492	\$0.00	\$62.48	1	TX	PERFORM SELF TEST. TESTED OK. ENGINE LIGHT CAME ON							PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	22-Nov-11	16-Dec-11	PALM COAST FORD	12029	RECALEM	24-20-Mar-12	4	4894	\$0.00	\$36.73	01	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	27-Nov-11	15-Dec-11	RICART FORD	12029	RECALEM	24-24-Mar-12	4	3872	\$0.00	\$34.73	01	TX	PERFORM SELF TEST. P0301 CHECKED OASIS. RE WHEN DRIVING STATES THA							PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	F	F	F	T	19-Nov-11	10-Feb-12	COURTESY FORD INC.	12029	RECALEM	24-24-Mar-12	2	4953	\$0.00	\$35.14	01	TX	TEST DROVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON							TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	12029	RECALEM	24-26-Mar-12	2	5488	\$0.00	\$32.60	01	MN	DO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL C							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	9-Nov-11	6-Feb-12	HENDERSON FORD	12029	RECALEM	24-27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS							TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	14-Nov-11	6-Feb-12	WAYNE FORD SALES	12029	RECALEM	24-27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS							TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	12029	RECALEM	24-23-Mar-12	3	3345	\$0.00	\$40.08	01	TX	REPROGRAM PCM PER TUPUTOR. TO LEARN THE CUSTOMER REPORTS OF							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LIMITED	12029	RECALEM	24-28-Mar-12	2	1571	\$0.00	\$36.11	01	TX	CHECK ENGINE LIGHT ON. ENGINE MESSAGES FOUND. SERVICE ENGINE WARN							PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFW1E1TC	F	F	F	T	4-Jan-12	29-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	12029	RECALEM	24-28-Mar-12	3	1887	\$0.00	\$38.89	01	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM. ENGINE MESS. FOUND							PT C&C
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFW1E1TC	F	F	F	T	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	12029	5F953	24-14-Mar-12	3	2160	\$143.56	\$602.46	5	VA	EEC TEST FOUND MISFIRE. NO TO FAIL. REMOVE UJ4 CUSTOMER STATES VEHICL							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1TC	F	F	F	T	6-Jan-12	26-Jan-12	CHUCK SPAETH FORD INC.	12029	RECALEM	24-18-Mar-12	2	2862	\$405.35	\$486.83	1	MN	CHECK DTC AND REPROGRAM PCM. REFLASH L4 CHECK ENGINE LIGHT ON							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1																								

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CDL	CDL2	CLAIM BINNED FUNCTION	
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E12C	T6F	F04A1	T1KW	T1C3	AJ	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	41024	RECALEM	34-4	30-Mar-12	4	7512	\$0.00	\$28.04	01	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUGG	#1	#1	#1	#1	V29	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34-4	29-Mar-12	2	9082	\$68.63	\$93.00	01	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#1	#1	#1	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1K6	T6F	F04A1	T1KW	T1C3	AJ	9-Mar-12	21-Mar-12	COLE & BIRD FORD LINCOLN, INC.	41024	RECALEM	34-4	5-Apr-12	1	11	\$5.17	\$56.27	01	NA	PA	CHECK TESTED. POWER @ SPARK PLUGS BROKEN ON	CUSTOMER STATES CHE	#1	#1	#1	#1	V52	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	41024	RECALEM	34-4	14-Mar-12	1	1488	\$909.97	\$1,620.90	01	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH RUS	#1	#1	#1	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	41024	RECALEM	34-4	3-Apr-12	3	7023	\$0.00	\$23.55	01	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO ENGINE LIGHT CAME	#1	#1	#1	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	COB0007	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC	41024	RECALEM	34-4	20-Mar-12	3	4402	\$0.00	\$77.86	01	NA	MI	ECC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH RUS	#1	#1	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC	41024	RECALEM	34-4	5-Apr-12	3	2060	\$0.00	\$76.12	01	NA	NC	ROTEST EEC TEST MISSEJ FOUND DURING VIS	MISSING AND FUEL MILLE	#1	#1	#1	#1	V49	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	41024	RECALEM	34-4	29-Mar-12	0	70	\$0.00	\$29.73	01	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES FUEL MIL	#1	#1	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34-4	12-Mar-12	1	129	\$0.00	\$33.07	01	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP	PURGE REQUESTS CEL	#1	#1	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC	41024	RECALEM	34-4	5-Apr-12	4	3048	\$0.00	\$36.60	01	NA	NC	REFER TO TSB 12 2 10 AND REPROGRAM CM	CLDIAGNOSIS FOR CHECK E	#1	#1	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	27-Jan-12	27-Jan-12	BIARWOOD FORD, INC.	41024	RECALEM	34-4	29-Mar-12	3	5036	\$0.00	\$37.12	01	NA	MI	ECC TEST NO CODES. REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#1	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD	41024	RECALEM	34-4	12-Mar-12	1	1358	\$0.00	\$33.60	01	NA	MB	SCAN TEST NO CODES. CHECK OASIS. REPROG	WARNING MESSAGE(S)	#1	#1	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	41024	RECALEM	34-4	2-Apr-12	1	608	\$0.00	\$29.69	01	NA	TN	ENGINE MISS. NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#1	#1	#1	V49	PT MALFUNCTION
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	41024	RECALEM	34-4	2-Apr-12	2	2661	\$0.00	\$36.60	01	NA	OR	HOOKEUP IDS CHECKING GATING STUMBLE ON H	CUSTOMER STATES LIGHT C	#1	#1	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	9-Dec-11	7-Jan-12	WREAY FORD, INC.	41024	RECALEM	34-4	6-Apr-12	4	3893	\$84.05	\$142.70	01	NA	LA	ECC TEST P0302. PERFORM POWER BALANCE REL	CUSTOMER STATES CHE	#1	#1	#1	#1	V29	PT C&C
COP	ENGINE	COB4V005	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34-4	12-Mar-12	1	129	\$58.88	\$253.98	01	NA	WI	TECH PULSED CODES AND LED COIL TEST INSTALLE	GUEST STATES VEHICLE	#1	#1	#1	#1	V52	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	41024	RECALEM	34-4	10-Apr-12	3	2209	\$61.70	\$203.17	01	NA	BC	PO300. ROADTEST AND RECORD FULL THROTTLE	CHECK ENGINE LIGHT WA	#1	#1	#1	#1	V29	PT C&C
COP	ENGINE	COB2020	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	9-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	41024	RECALEM	34-4	11-Apr-12	3	935	\$58.88	\$152.05	01	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	#1	#1	#1	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	10-Feb-12	17-Mar-12	KENALL FORD	41024	RECALEM	34-4	11-Apr-12	-1	1358	\$0.00	\$27.51	01	NA	OR	RET. TEST. IDS & EEC TEST [ME. CLEARED CODES & C.S.	SHE WAS DRIVING AT	#1	#1	#1	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AJ	22-Feb-12	17-Mar-12	BANGHOLD FORD, LLC	41024	RECALEM	34-4	9-Apr-12	1	3054	\$397.71	\$471.15	01	NA	AL	RETRIVED CODE. P0430. BURN PCM REPLACED. L	CUSTOMER STATES THA	#1	#1	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AJ	19-Dec-11	17-Mar-12	MINE FORD LINCOLN	41024	RECALEM	34-4	6-Apr-12	1	671	\$84.05	\$79.12	01	NA	CA	LEFT CATALYTIC CONVERTER. EEC TEST P0430. RE	CHECK ENGINE LIGHT S	#1	#1	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	41024	RECALEM	34-4	2-Apr-12	1	1234	\$458.89	\$548.87	01	NA	FL	DIAG. REPLACE LEFT CONVERTER AND REPROGR	CUSTOMER STATES CHECK E	#1	#1	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	COCE007	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	41024	RECALEM	34-4	3-Apr-12	2	1388	\$608.90	\$647.16	01	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	#1	#1	#1	V49	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	41024	RECALEM	34-4	23-Mar-12	2	4033	\$234.64	\$932.36	01	NA	CT	VERIFIED CONCERN DUE TO EEC P0430. REPR	C.S. CHECK IDLE SURGE	#1	#1	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	18-Jan-12	22-Feb-12	WICHITA FALLS FORD LINCOLN	41024	RECALEM	34-4	4-Apr-12	2	4208	\$445.35	\$515.86	01	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY	#1	#1	#1	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	41024	RECALEM	34-4	5-Apr-12	1	768	\$413.00	\$498.33	01	NA	AL	VERIFIED CONCERN IDS SELF TEST P0430. CONT	AMBER WARNING ON CU	#1	#1	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	41024	RECALEM	34-4	6-Apr-12	1	2787	\$0.00	\$31.10	01	NA	AL	PERFORM EEC KOEO. KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	#1	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	41024	RECALEM	34-4	4-Apr-12	4	7865	\$0.00	\$31.12	01	NA	IN	ECC TEST PCM NO DTC'S. PRESENT REPROGRAM	ENGINE. HESITATES SUR	#1	#1	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AJ	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34-4	29-Mar-12	2	9082	\$0.00	\$32.50	01	NA	GA	ECC TEST. EEC CODE P0306. [AND ROAD TEST AT	CUSTOMER REQUEST T	#1	#1	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AJ	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	41024	RECALEM	34-4	2-Apr-12	4	4852	\$0.00	\$30.30	01	NA	MS	TESTED EEC SYSTEM. KOEO. P0306. REPROGRAM	HIT PASSING CHECK AT	#1	#1	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AJ	29-Jan-12	11-Feb-12	KRYE FORD SALES, INC.	41024	RECALEM	34-4	9-Apr-12	1	800	\$0.00	\$27.15	01	NA	GA	CHECKED DTC'S. P0430. REPROGRAM	CUSTOMER STATES CHE	#1	#1	#1	#1	V49	PT MALFUNCTION
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AJ	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	41024	RECALEM	34-4	30-Mar-12	1	1762	\$0.00	\$31.20	01	NA	WI	visual inspect OK for code all pass ok. oas	reprogram customer states check eng	#1	#1	#1	#1	V52	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	41024	RECALEM	34-4	5-Apr-12	3	6199	\$0.00	\$31.71	01	NA	TX	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER STATES	#1	#1	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	9-Dec-11	3-Jan-12	JOE MCKAY CAPITAL FORD	41024	RECALEM	34-4	30-Mar-12	1	800	\$0.00	\$27.15	01	NA	CA	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT WA	#1	#1	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	9-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	41024	RECALEM	34-4	23-Mar-12	1	3449	\$0.00	\$30.30	01	NA	KS	DISSEMINATION TEST. KOEO. PASS. OCT P0300.00	CUSTOMER CONCERN C	#1	#1	#1	#1	V29	PT C&C
COP	ENGINE	COB0015	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	29-Jan-12	9-Apr-12	FREB BEANS FORD LINCOLN	41024	RECALEM	34-4	9-Apr-12	-1	29	\$58.88	\$186.02	01	NA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT ON	DEALER STATES THE EM	#1	#1	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AJ	19-Dec-11	31-Dec-11	GENTLE STEEPLY FORD, LLC	41024	RECALEM	34-4	19-Apr-12	4	2781	\$84.05	\$108.25	01	NA	CA	TEST EEC SYSTEM. NO REPROGRAMMED PCM	CUSTOMER STATES CHE	#1	#1	#1	#1	V29	PT C&C
TSB REFRESH	PT C&C	N/A	2012	1F1FW1E11C	T6F	F04A1	T1KW	T1C3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	41024	RECALEM	34-4	7-Apr-12	2	3890	\$0.00	\$30.7											

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION					
DIAG - MISFIRE	ENGINE	C8TJ0012	2012	11FFW1E1C	T8F	F	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#32	NPF	#34	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#EECT TEST NO CODES, NO TSBIS OR SMIS. NO IN	CUSTOMER STATES CHE#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	11FFW1E7C	T8F	F	AF	15-Feb-12	23-Feb-12	PTTSBURGS FORD	#32	RECALEM	#34	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	#CHECKED CK CODES, NO TSBIS FOUND TSB 12	CUSTOMER STATES CHE#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E6C	T8F	F	AF	1-Dec-11	9-Jan-12	RYAN FORD	#32	RECALEM	#34	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	#VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E1C	T8F	F	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#32	RECALEM	#34	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	#ROADTEST AND COULD NOTIFY REPAIR	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E4C	T8F	F	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#32	RECALEM	#34	17-Apr-12	3	4487	\$0.00	\$332.61	0	GA	#DIAG REPROGRAM PCM PER TSB 12 10 10	CUSTOMER STATES CHE#	A11	V29	PT & C	
COP	ENGINE	N/A	2012	11FFW1E7C	T8F	F	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#32	NPF	#34	20-Apr-12	-1	6	\$66.99	\$171.69	1	GA	#ECC TEST CODE P0305 REPROGRAM IGNITION DIAG	CHECK FOR ROUGH RUN	A11	V29	PT & C	
FUEL INJECTOR	ENGINE	C03CF004	2012	11FFW1E2C	T8F	F	AF	3-Jan-12	25-Jan-12	DIETHL FORD	#32	NPF	#34	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	#TEST DRIVE INTERMITTENT BETWEEN PCM PIN A AND	CUSTOMER STATES CHE#	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	11FFW1E6C	T8F	F	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#32	DIAG	#34	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	#VERIFIED CHECK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	11FFW1E6C	T8F	F	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#32	DIAG	#34	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	#CHECKED CONCERN CHECKED FOR CODES ALL	W/VEHICLE DRIVING	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	11FFW1E3C	T8F	F	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#32	NPF	#34	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	#IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES CHE#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E1C	T8F	F	AF	21-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#32	5.00E+212	E	24	1122	\$405.35	\$485.89	1	GA	#CHECKED CK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E6C	T8F	F	AF	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#32	RECALEM	#34	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	#VERIFY OWNER CONCERN. CHECK FOR DTCS.	ISSUE OWNER STATES REF#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E4C	T8F	F	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#32	RECALEM	#34	16-Apr-12	1	3501	\$413.00	\$502.77	1	GA	#CHECK OUT TEST ECC S/M	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E8C	T8F	F	AF	28-Feb-12	9-Apr-12	MACX GRUBBS FORD, INC.	#32	RECALEM	#34	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	#CODE P0306 P0300 RSB #12 02 10	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E7C	T8F	F	AF	28-Nov-11	23-Feb-12	ARROW FORD, INC.	#32	RECALEM	#34	9-Apr-12	2	3764	\$0.00	\$37.76	0	GA	#REPROGRAM PCM PERFORMED TSB 12 10 10	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E8C	T8F	F	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#32	RECALEM	#34	19-Apr-12	3	6444	\$0.00	\$333.50	0	GA	#CHECKED ECC REFLASH PCM PER TSB 12 10	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E7C	T8F	F	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#32	RECALEM	#34	30-Mar-12	-1	5031	\$0.00	\$363.63	0	GA	#VERIFY CUSTOMER CONCERN. TSB 12 02 05	APPLICATES SURGING MIS#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E6C	T8F	F	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#32	RECALEM	#34	10-Apr-12	4	4431	\$0.00	\$40.76	0	GA	#UPDATE PCM PER TSB 12 10 10. VERIFY ENGINE	CUSTOMER STATES CHE#	A11	V29	PT & C	
SPARK PLUGS	ENGINE	N/A	2012	11FFW1E5C	T8F	F	AF	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#32	NPF	#34	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	#0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	VERIFY LR CK EN ALL#	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	C05DX017	2012	11FFX1E7C	T8F	F	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#32	DIAG	#34	24-Apr-12	1	1653	\$0.00	\$139.18	2	GA	#DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT	CUSTOMER STATES CHE#	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	C0R4K009	2012	11FFW1E2C	T8F	F	AF	23-Mar-12	24-Mar-12	WEBER MOTOR COMPANY	#32	RECALEM	#34	11-Apr-12	1	3978	\$0.00	\$32.65	0	GA	#VERIFIED CUST CONCERN TRUCK WAS RUNNING	ENGINE SUFFERED LOSS	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E4C	T8F	F	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#32	5.00E+212	E	24	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	#TEST ECC, CODE P0403. REPLACE CAT CONVERTER	CK SERVICE ENGINE SO#	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E1C	T8F	F	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#32	RECALEM	#34	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#VERIFY CONVERSION. CH	REPLACE CUSTOMER STATES CHE#	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E6C	T8F	F	AF	17-Jan-12	15-Feb-12	AWKS FORD CORPORATION	#32	RECALEM	#34	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#CONVERTOR FAULTED. TEST CODE P0403. REF	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E7C	T8F	F	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#32	RECALEM	#34	18-Apr-12	2	2968	\$0.00	\$38.88	0	GA	#ROAD TEST. INSPECT. RESEARCH OASIS. FOUND	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E3C	T8F	F	AF	23-Jan-12	5-Apr-12	WADE FORD, INC.	#32	RECALEM	#34	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	#TEST DROVE. VERIFY CONCORCK OASIS PERFORM	WHEN ON CRUISE CONTROL	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E7C	T8F	F	AF	23-Jan-12	12-Jan-12	HINSEVILLE FORD CO.	#32	RECALEM	#34	16-Apr-12	3	3978	\$0.00	\$32.65	0	GA	#TRUCK CAME ON AND STARTED FLASHING. STOP	AND CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E7C	T8F	F	AF	23-Jan-12	12-Jan-12	KRAPOHL FORD & LINCOLN CO.	#32	RECALEM	#34	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	#concern could not be verified. ecc diagnosis. pass. che	INTERMITTENT OUT	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E1C	T8F	F	AF	17-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#32	RECALEM	#34	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	#CK CODES NONE PRESENT. CKD OASIS AND FU	CHECK FOR MISFIRE WHEN	A11	V29	PT & C	
COP	ENGINE	C0TD8007	2012	11FFW1E7C	T8F	F	AF	25-Jan-12	14-Mar-12	C & G FORD SALES, INC.	#32	12029	C	#34	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	#USED IDS, PULLED DOES. CK APPROVAL CODE	P. CUSTOMER STATES CHE#	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E2C	T8F	F	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#32	12029	C	#34	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	#PERFORM TSB REPROGRAM TYPN COIL AND PLUG	DIAG AND REPORT EN#	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E8B001	2012	11FFW1E1C	T8F	F	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#32	5.00E+212	E	24	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	#KOD P1111 NO CODES IN PCM. HOW UNDER ACCEL	ERATION. CUSTOMER STATES CHE#	A11	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E2C	T8F	F	AF	14-Feb-12	14-Feb-12	VERN IDE FORD LINCOLN	#32	RECALEM	#34	23-Mar-12	2	2968	\$405.35	\$479.85	1	GA	#PERFORMED DIAG. P0305. PERFORM PPTS. REPL	CK OUT LACK OF POWER	A11	V29	PT & C	
TSB REFLASH	PT & C	C0E4N007	2012	11FFW1E6C	T8F	F	AF	6-Mar-12	22-Mar-12	BOBBI FORD	#32	RECALEM	#34	16-Apr-12	1	1941	\$0.00	\$0.00	0	GA	#ECC CODES NONE PRESENT. CKD OASIS AND FU	CHECK DRIVABILITY SO#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E1C	T8F	F	AF	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#32	RECALEM	#34	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	#TSB 12 02 10. TEST DRIVABILITY CONCERN.	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E1C	T8F	F	AF	17-Jan-12	11-Feb-12	WOODBRIDGE FORD LINCOLN LTD	#32	RECALEM	#34	23-Apr-12	4	3213	\$0.00	\$45.73	0	GA	#PERFORMED TSB 12 10 10. NO CODES IN PCM. HOW	UNDER ACCELERATION	A11	V29	PT & C	
TSB REFLASH	PT & C	C0X6H001	2012	11FFW1E8C	T8F	F	AF	21-Nov-11	31-Dec-11	BERNARD FORD	#32	RECALEM	#34	24-Apr-12	4	3213	\$0.00	\$34.27	0	GA	#PROGRAMMING IS CALIBRA. REPROGRAM PCM	STATES SES LIGHT CAM#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E2C	T8F	F	AF	8-Feb-12	29-Feb-12	ASHIE NO HASS FORD, INC.	#32	RECALEM	#34	23-Apr-12	2	3869	\$0.00	\$38.85	0	GA	#TEST DROVE. NO MISF. TEST DROVE WITH	TSB CODE HAS EN	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E1C	T8F	F	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#32	RECALEM	#34	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	#COMPLETED DIAG FOUND P0305 P0306 MISS	FIRE. CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E3C	T8F	F	AF	15-Jan-12	8-Feb-12	WALMSLEY FORD, INC.	#32	RECALEM	#34	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	#ECC TESTED SYSTEM CODE P0304 FOUND SSM 24	CEL. STARTED FLASHING	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E3C	T8F	F	AF	2-Dec-11	13-Feb-12	ROHLING FORD, INC.	#32	RECALEM	#34	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	#CHECKED FOR DTCS. DROVE VEHICLE TWICE.	CUSTOMER CONCERN	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFX1E0C	T8F	F	AF	13-Dec-11	31-Mar-12	SCOTT FORD	#32	RECALEM	#34	24-Apr-12	1	2326	\$0.00	\$25.89	0	GA	#REPROGRAM AS PER TSB 12 10 10	CUSTOMER STATES CHE#	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	C0Y8I004	2012	11FFW1E2C	T8F	F	AF	27-Mar-12	10-Apr-12	TUSKET SALES & SERVICE LTD	#32	NPF	#34	25-Apr-12	1	1188	\$0.00	\$60.01	1	GA	#CHECKED FOR DTCS. DROVE VEHICLE TWICE.	CUSTOMER CONCERN	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11FFW1E1C	T8F	F	AF	22-Nov-11	24-Jan-12	JERRY FORD SALES LTD	#32	RECALEM	#34	11-Apr-12	3	4780	\$282.57	\$338.92	1	GA	#535 VERIFIED MIL ON. I85 REMOVED BANK 2	CHECK ENGINE LAMP ON	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	C4W8A017	2012	11FFW1E6C	T8F	F	AF	14-Dec-11	22-Mar-12	PIONEER FORD	#32	RECALEM	#34	16-Apr-12	1	1102	\$405.35	\$489.30	1	GA	#TECHNICIAN VERIFIED CONCERN. LIGHT ON	CUSTOMER STATES CHE#	A11	V29	PT & C	
TSB REFLASH	PT & C	N/A	2012	11FFW1E6C	T8F	F	AF	10-Dec-11	23-Dec-																	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	INS	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10C	TB6	F	14	TKW	TC3	AF	8-Feb-12	14	5.0E-212	27-Apr-12	1	3787	3282.57	3353.42	NS	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	CS	41	42	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TB6	F	14	TKW	TC3	AF	30-Jan-12	7-Apr-12	RECALEM	24	24-Apr-12	1	6756	4434.31	4490.49	IN	NS	VERIFIED CONCERN PER LEFT CAT CONVERTOR CHECK ENGINE LIGHT ON	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	TB6	F	14	TKW	TC3	AJ	28-Feb-12	22-Mar-12	RECALEM	24	18-Apr-12	1	4692	30.00	30.00	WA	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE CUSTOMER COMPLAINS	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C	TB6	F	14	TKW	TC3	AF	19-Feb-12	31-Mar-12	RECALEM	24	27-Apr-12	1	2366	30.00	30.00	MI	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVERTOR CHECK ENGINE LIGHT ON	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TB6	F	14	TKW	TC3	AF	4-Jan-12	26-Jan-12	RECALEM	24	24-Apr-12	3	7305	30.00	342.70	SK	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS ENGINE LIGHT ON, FLAS	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TB6	F	14	TKW	TC3	AF	17-Jan-12	27-Mar-12	RECALEM	24	27-Apr-12	2	2083	30.00	333.37	OH	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUND CUSTOMER STATES CHE	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	TB6	F	14	TKW	TC3	AF	11-Mar-12	2-Apr-12	RECALEM	24	13-Apr-12	1	1354	30.00	30.00	IN	IN	PERFORM TSB 12 2 TO WPI	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	TB6	F	14	TKW	TC3	AF	1-Feb-12	22-Feb-12	RECALEM	24	14-Apr-12	2	3955	30.00	337.02	WA	WA	SCANNED DTCs P0305 P0316 REPROGRAM PCM P C S CHECK ENGINE LIGHT	CS	41	42	PT C&C
COP	ENGINE	CSD5008	2012	1FFW1E12C	TB6	F	14	TKW	TC3	AF	17-Dec-11	13-Mar-12	RECALEM	24	30-Apr-12	3	3321	384.05	1160.70	IN	IN	MIL ON RETRIEVED CONTINUE COMP. TEST	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E13C	TB6	F	14	TKW	TC3	AF	13-Jan-12	3-Feb-12	RECALEM	24	20-Mar-12	1	6039	3819.88	11020.03	NS	AB	TECH 8054 REPLACE RIG ADDON AS PER BH RRP	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TB6	F	14	TKW	TC3	AF	13-Jan-12	25-Jan-12	RECALEM	24	27-Apr-12	1	678	4434.31	4536.21	IN	NS	CHECK FOR CODES HAD P0430 CHECKED OASIS CHECK ENGINE LIGHT ON	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C	TB6	F	14	TKW	TC3	AJ	10-Jan-12	25-Jan-12	RECALEM	24	18-Apr-12	3	5372	4405.35	4476.76	IN	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO WPI CHECK ENGINE LIGHT ON	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFW1E11C	TB6	F	14	TKW	TC3	AJ	8-Dec-11	20-Feb-12	RECALEM	24	28-Apr-12	3	10472	4405.35	4490.26	IN	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VER CUSTOMER STATES ENG	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TB6	F	14	TKW	TC3	AF	18-Dec-11	25-Feb-12	RECALEM	24	27-Apr-12	3	7622	4405.35	4494.38	IN	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P0305, CS, CEL JUST CAME ON	CS	41	42	PT C&C
TSB REFLASH	PT C&C	CSD2048	2012	1FFW1E16C	TB6	F	14	TKW	TC3	AF	22-Jan-12	23-Mar-12	RECALEM	24	28-Apr-12	2	3430	30.00	355.59	IN	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P0304 OWNER STATES 3 DAYS	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	TB6	F	14	TKW	TC3	AJ	2-Feb-12	24-Feb-12	RECALEM	24	26-Apr-12	3	6065	30.00	538.41	IN	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI CUSTOMER STATES CHE	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFVX1C7C	TB6	F	14	TKW	TC3	AJ	20-Dec-11	27-Mar-12	RECALEM	24	25-Apr-12	1	56	30.00	338.00	IN	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, ROK CUSTOMER LIGHT ON RUNS	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	TB6	F	14	TKW	TC3	AJ	25-Oct-11	30-Dec-11	RECALEM	24	30-Apr-12	5	11497	30.00	335.14	IN	OK	PCM CALIBRATION, PERFORM CS	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C	TB6	F	14	TKW	TC3	AJ	25-Jan-12	9-Feb-12	RECALEM	24	30-Apr-12	3	10121	30.00	536.33	IN	ND	CODE 4 - VERIFY C/K ENG LIGHT ON, KOEO PASS, C PERFORM CHECK ENGINE	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	TB6	F	14	TKW	TC3	AF	13-Feb-12	16-Mar-12	RECALEM	24	7-Apr-12	1	5162	30.00	336.69	IN	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	TB6	F	14	TKW	TC3	AJ	25-Oct-11	30-Dec-11	RECALEM	24	30-Apr-12	5	5118	30.00	335.14	IN	OK	CHECK ENGINE LIGHT ON, RUNS ROLPH, RETRIEVE CHECK ENGINE LIGHT ON	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	TB6	F	14	TKW	TC3	AF	30-Jan-12	3-Feb-12	RECALEM	24	30-Apr-12	3	5789	30.00	335.65	IN	OH	OPERATION 120210.0.4 - RUN OASIS TSB 12 2 TO WPI CUSTOMER STATES WAS DOWN	CS	41	42	PT C&C
COP	ENGINE	NA	2012	1FFW1E18C	TB6	F	14	TKW	TC3	AJ	24-Feb-12	5-Apr-12	RECALEM	24	2-May-12	1	2805	361.70	1317.77	IN	SK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P0308 CHECK out engine light on	CS	41	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TB6	F	14	TKW	TC3	AF	27-Feb-12	9-Mar-12	RECALEM	24	30-Apr-12	2	3275	358.88	3211.63	IN	MI	ROAD TEST AND VERIFY, Road Idle when code set, HARD ACCEL LIKE PASSES	CS	41	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TB6	F	14	TKW	TC3	AF	27-Feb-12	9-Mar-12	RECALEM	24	30-Apr-12	2	2788	30.00	346.27	IN	MI	PERFORMED IDS SELF TEST THIS TIME, CS DRIVING IN RAIN WENT	CS	41	42	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	TB6	F	14	TKW	TC3	AF	13-Feb-12	8-Mar-12	RECALEM	24	4-May-12	2	7742	30.00	366.04	IN	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN CHECK ENGINE LIGHT IS	CS	41	42	PT C&C
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFW1E16C	TB6	F	14	TKW	TC3	AF	13-Feb-12	8-Mar-12	RECALEM	24	7-May-12	2	2447	30.00	350.77	IN	NY	EEC TEST P0308, PERFORMED P0308 MONITOR FOR NOW, SE CUSTOMER BLANKS	CS	41	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TB6	F	14	TKW	TC3	AF	12-Dec-11	23-Feb-12	RECALEM	24	7-May-12	1	5088	30.00	349.38	IN	WI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND ANO CHECK FOR CAUSE OF A	CS	41	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E12C	TB6	F	14	TKW	TC3	AF	19-Jan-12	7-Feb-12	RECALEM	24	7-May-12	4	3476	30.00	341.85	IN	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINEERS CHECK ENGINE LIGHT ON	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C	TB6	F	14	TKW	TC3	AF	19-Jan-12	7-Feb-12	RECALEM	24	7-May-12	4	3476	30.00	341.85	IN	MS	TESTED ENGINE LIGHT ON, PERFORMED P0308 MONITOR FOR NOW, SE CUSTOMER BLANKS	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TB6	F	14	TKW	TC3	AF	8-Nov-11	13-Dec-11	RECALEM	24	26-Apr-12	1	17627	4405.35	4480.84	IN	LA	TESTED SYSTEM, REPLACED CONVERTER AND UR RUNNING BAD, SPUTTER	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C	TB6	F	14	TKW	TC3	AF	24-Feb-12	8-Mar-12	RECALEM	24	13-May-12	2	4522	30.00	351.51	IN	SK	CHECK DTC'S, P0301, NO CONVERTER AT THIS TIME, CHECK ENGINE LIGHT ON	CS	41	42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E19C	TB6	F	14	TKW	TC3	AF	24-Feb-12	8-Mar-12	RECALEM	24	13-May-12	2	4522	30.00	351.51	IN	SK	LINE LAMP FOR ALL SELF TEST PASSES, ANOBER C	CS	41	42	PT C&C
COP	ENGINE	NA	2012	1FFX1E10C	TB6	F	14	TKW	TC3	AJ	28-Feb-12	9-Mar-12	RECALEM	24	7-May-12	2	9666	304.65	3203.96	IN	SD	TEST EEC SYSTEM P0301 OK, CUSTOMER STATES THE	CS	41	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	TB6	F	14	TKW	TC3	AJ	6-Jan-12	7-Apr-12	RECALEM	24	4-May-12	1	867	361.70	3204.59	IN	AB	EEC TEST CODE P0302, PERFORMED PINPOINTING DIAG AND REPORT ON CA	CS	41	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E14C	TB6	F	14	TKW	TC3	AJ	13-Feb-12	20-Mar-12	RECALEM	24	7-May-12	2	849	30.00	350.77	IN	TX	SCAN FOR CODES, TEST FOR NOW, SE CUSTOMER STATES THE	CS	41	42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	TB6	F	14	TKW	TC3	AJ	17-Feb-12	20-Mar-12	RECALEM	24	30-Apr-12	2	3217	30.00	351.40	IN	NS	NONFORM ENGINE, TEST AT THIS TIME, CHECK ENGINE LIGHT ON	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TB6	F	14	TKW	TC3	AF	14-Dec-11	18-Jan-12	RECALEM	24	5-May-12	4	5899	3293.51	3469.23	IN	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME REPAIR FOR CHECK EN	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TB6	F	14	TKW	TC3	AF	14-Dec-11	18-Jan-12	RECALEM	24	5-May-12	4	5899	3293.51	3469.23	IN	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME REPAIR FOR CHECK EN	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TB6	F	14	TKW	TC3	AF	14-Dec-11	18-Jan-12	RECALEM	24	5-May-12	4	5899	3293.51	3469.23	IN	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME REPAIR FOR CHECK EN	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TB6	F	14	TKW	TC3	AF	14-Dec-11	18-Jan-12	RECALEM	24	5-May-12	4	5899	3293.51	3469.23	IN	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME REPAIR FOR CHECK EN	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TB6	F	14	TKW	TC3	AF	14-Dec-11	18-Jan-12	RECALEM	24	5-May-12	4	5899	3293.51	3469.23	IN	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME REPAIR FOR CHECK EN	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TB6	F	14	TKW	TC3	AF	14-Dec-11	18-Jan-12	RECALEM	24	5-May-12	4	5899	3293.51	3469.23	IN	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME REPAIR FOR CHECK EN	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TB6	F	14	TKW	TC3	AF	14-Dec-11	18-Jan-12	RECALEM	24	5-May-12	4	5899	3293.51	3469.23	IN	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME REPAIR FOR CHECK EN	CS	41	42	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TB6	F	14	TKW	TC3	AF	14-Dec-11	18-Jan-12	RECALEM	24	5-May-12	4	5899	3293.51	3469.23	IN</						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YN	VIN	VEHICLE LIC	ENGINE CHANS CC	ASSY PLANT	PROG DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C4	TF6	F	AF	3-Jan-12	27-Jan-12		LANDMARK FORD, INC.	#024	RECALEM	24-4	9-May-12	2	6589	\$434.31	\$516.10	1	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE OIL	#1803	V42	02	01	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	TF6	F	AF	20-Jan-12	8-Mar-12		RAINBOW FORD SALES INC.	#024	RECALEM	24-4	1-May-12	2	3667	\$293.51	\$390.84	1	TX	REPLACE TEST P0301 P0300 (E1) REPLACED #1 COIL & EGR LIGHT ON ENG NO	CUSTOMER STATES THE	#1803	V29	02	01	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	TF6	F	AF	25-Jan-12	12-Apr-12		TWIN STATE FORD, INC.	#024	RECALEM	24-4	9-May-12	1	3659	\$413.00	\$468.37	1	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE	#1803	V29	02	01	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C4	TF6	F	AF	10-Jan-12	22-Mar-12		ECKENROD FORD LINCOLN OF CULLMAN	#024	RECALEM	24-4	4-May-12	2	2074	\$0.00	\$315.05	0	TX	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP CAM	CUSTOMER STATES THE	#1803	V29	02	01	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	TF6	F	AF	10-Feb-12	10-Apr-12		NORTHLAND FORD SALES LTD.	#024	RECALEM	24-4	11-May-12	2	2134	\$0.00	\$389.48	0	TX	VERIFY CONCERN OF (EVER SPEED CONDITION	ELECTRICAL CONCERN	#1803	V29	02	01	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	TF6	F	AF	31-Jan-12	2-Feb-12		REPUBLIC FORD LINCOLN, INC.	#024	RECALEM	24-4	23-Apr-12	3	1781	\$0.00	\$34.83	0	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	#1803	V29	02	01	PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	1FTFW1E1C3	TF6	F	AF	28-Feb-12	5-Apr-12		BELL MOTORS, INC.	#024	RECALEM	24-4	5-May-12	1	833	\$0.00	\$0.00	0	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH RIDE	#1803	V44	03	01	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	TF6	F	AF	17-Jan-12	9-Mar-12		MILBANK FORD, INC.	#024	RECALEM	24-4	7-May-12	2	1420	\$0.00	\$27.97	0	WI	TSB 12 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #	#1803	V44	03	01	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	TF6	F	AF	15-Feb-12	23-Mar-12		SAMES MOTOR COMPANY, INC.	#024	RECALEM	24-4	9-May-12	2	2172	\$0.00	\$0.00	0	TX	DIAG ENGINE LIGHT ON (RETRIEVED DTC P03	ENGINE SERVICE ENGINE	#1803	V29	02	01	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C1	TF6	F	AF	28-Jan-12	13-Apr-12		CELEBRATION FORD SALES LTD.	#024	RECALEM	24-4	11-May-12	1	1685	\$0.00	\$42.05	0	TX	SELF TEST P0303 CHECK OASIS, FOUND SSM 22222	CHECK ENGINE STATE OF	#1803	V29	02	01	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C6	TF6	F	AF	13-Dec-11	14-Feb-12		FORD LINCOLN OF COOKVILLE	#024	RECALEM	24-4	10-May-12	3	6600	\$0.00	\$27.96	0	TX	TECHNICIAN REFERENCED TSB# 12 2 10 AND REPR	CUSTOMER STATES THAT	#1803	V52	02	01	PT MALFUNCTION
COP	ENGINE	CEHC0038	2012	1FTFW1E1C1	TF6	F	AF	27-Feb-12	27-Apr-12		SUNNY KING FORD	#024	RECALEM	24-4	8-May-12	1	784	\$84.05	\$142.25	2	TX	TEST EEC ROAD TEST WITH MONITOR PERFORM	CUST STATES VEHICLE #	#1803	V29	02	01	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1E1C3	TF6	F	AF	25-Jan-12	9-Feb-12		MUSCATEL BURNS FORD	#024	RECALEM	24-4	15-May-12	4	11781	\$58.88	\$113.41	1	TX	VERIFY CONCERN AND WED COIL NOW MISFIRE	CHECK ENGINE LIGHT CH	#1803	V29	02	01	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C6	TF6	F	AF	22-Mar-12	2-Apr-12		BARBLE FORD, INC.	#024	DIAG	24-4	14-May-12	2	3430	\$0.00	\$118.18	1	TX	ROADTEST RUNS OK WITH REFER CUSTOMER TO	STEP ON GAS, TEST MIS	#1803	V29	02	01	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C1	TF6	F	AF	14-Feb-12	31-Mar-12		MCKAY FORD LINCOLN	#024	DIAG	24-4	2-May-12	2	1428	\$0.00	\$15.28	0	TX	CK ENG LIGHT ON PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH #	#1803	V29	02	01	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C3	TF6	F	AF	17-Feb-12	5-Mar-12		TERRERBONE FORD	#024	DIAG	24-4	15-May-12	3	5633	\$0.00	\$27.97	0	TX	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS #	#1803	V29	02	01	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C3	TF6	F	AF	28-Feb-12	6-Mar-12		SCOTT FORD	#024	DIAG	24-4	9-May-12	3	3947	\$0.00	\$46.50	1	TX	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST	ON WEAK W/BACK DOWN #	#1803	V29	02	01	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C3	TF6	F	AF	26-Mar-12	30-Apr-12		TEXAS MOTORS FORD	#024	DIAG	24-4	9-May-12	1	1579	\$0.00	\$54.25	1	TX	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AF CYS CR ENG LAMP C	#1803	V42	03	01	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEHB0008	2012	1FTFW1E1C3	TF6	F	AF	7-Apr-12	30-Apr-12		SMITH CHAIRS FORD LINCOLN	#024	NPP	24-4	8-May-12	1	871	\$0.00	\$155.61	2	TX	VERIFY CONCERN P0308 (PER PRESSURE	SYSTEM STATES THE #	#1803	V44	03	01	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	TF6	F	AF	27-Feb-12	27-Apr-12		ALBANY FORD, INC.	#024	RECALEM	24-4	5-May-12	2	1429	\$46.35	\$65.30	1	TX	EEC TESTED RAN KOEO KOER FOUND CODE P03	CUSTOMER STATES THE #	#1803	V29	02	01	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CDXA5011	2012	1FTFW1E1C3	TF6	F	AF	12-Feb-12	27-Feb-12		MUSCATEL BURNS FORD	#024	RECALEM	24-4	24-Apr-12	2	4884	\$407.35	\$488.88	1	TX	VERIFY CONCERN LIGHT BUT THE UPDATE TO	CHECK ENGINE LIGHT #	#1803	V29	02	01	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	TF6	F	AF	17-Jan-12	9-Feb-12		DISCOVERY FORD LINCOLN	#024	RECALEM	24-4	28-Apr-12	3	9844	\$405.35	\$483.30	1	TX	VERIFY CONCERN EEC TEST P0430, TSB 12 02	CUSTOMER STATES CHE	#1803	V29	02	01	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	TF6	F	AF	31-Jan-12	3-Feb-12		GERBER FORD	#024	RECALEM	24-4	11-May-12	4	8538	\$449.87	\$533.80	1	TX	VERIFY CONCERN EEC TEST P0301 P0300	CHECK ENGINE LIGHT ON	#1803	V29	02	01	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C1	TF6	F	AF	11-Jan-12	27-Jan-12		LONGMONT FORD	#024	RECALEM	24-4	7-May-12	4	8333	\$405.35	\$503.44	1	TX	DIAGNOSE P0430 EFFICIENCY BAMP, REPAIR /	CUSTOMER	#1803	V29	02	01	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	TF6	F	AF	27-Oct-11	18-Jan-12		PLANET FORD LINCOLN	#024	RECALEM	24-4	10-May-12	4	17473	\$397.71	\$488.58	1	TX	REPLACE OIL EEC TEST P0430, REPROGRAM	ENGINE CUSTOMER STATES	#1803	V29	02	01	PT MALFUNCTION
CAT - P0430	EXHAUST	NA	2012	1FTFW1E1C3	TF6	F	AF	18-Mar-12	16-Mar-12		DOWNY FORD LINCOLN	#024	RECALEM	24-4	11-May-12	2	6282	\$0.00	\$0.00	0	TX	SCAN TEST KOEO (CAN RESET) NO CODES	CUSTOMER STATES CH	#1803	V29	02	01	PT MALFUNCTION
TSB REFLASH	PT C&C	CEGP317	2012	1FTFW1E1C3	TF6	F	AF	1-Mar-12	16-Mar-12		DOWNY FORD LINCOLN	#024	RECALEM	24-4	11-May-12	2	6282	\$0.00	\$0.00	0	TX	VERIFY CONCERN CHECKED OASIS FOUND AND	engine light on and its #	#1803	V52	02	01	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	TF6	F	AF	27-Jan-12	19-Apr-12		DAYTOWN FORD	#024	RECALEM	24-4	14-May-12	1	2588	\$0.00	\$35.20	0	TX	CHECK DTC CODE PASS AND REPROGRAM	THE TRUCK STATES WHILE A	#1803	V29	02	01	PT MALFUNCTION
TSB REFLASH	PT C&C	CEKCG007	2012	1FTFW1E1C3	TF6	F	AF	13-Nov-11	20-Dec-12		ROBERTSON FORD SALES, INC.	#024	RECALEM	24-4	10-May-12	3	3022	\$0.00	\$36.32	0	TX	EEC TEST INSTRUCTED CUSTOMER STATES	VEHICLE STATES THE	#1803	V29	02	01	PT MALFUNCTION
TSB REFLASH	PT C&C	CEKCG008	2012	1FTFW1E1C3	TF6	F	AF	10-Nov-11	4-Apr-12		DON BOHN FORD	#024	RECALEM	24-4	11-May-12	2	669	\$0.00	\$36.69	0	TX	PERFORMED TSB 12 2 10 AND REPROGRAMMED	COILS TRUCK IS MISSING OIL #	#1803	V40	03	01	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	TF6	F	AF	13-Jan-12	24-Feb-12		ROBERTSON FORD SALES, INC.	#024	RECALEM	24-4	10-May-12	3	3022	\$0.00	\$36.32	0	TX	VERIFY STUMBLE MISFIRE CONCERN NO DTC	DRIVER REPORTS WHEN #	#1803	V29	02	01	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	TF6	F	AF	31-Jan-12	25-Feb-12		DAVIES FORD, INC.	#024	RECALEM	24-4	15-May-12	3	6302	\$0.00	\$32.05	0	TX	VERIFY CONCERN KOEO (CAN RESET) PRE	SENT CUSTOMER STATES	#1803	V29	02	01	PT MALFUNCTION
TSB REFLASH	PT C&C	CEBF004	2012	1FTFW1E1C3	TF6	F	AF	4-Jan-12	25-Jan-12		RUSTY ECK FORD, INC.	#024	RECALEM	24-4	15-May-12	4	10134	\$0.00	\$39.10	0	TX	M O 10244 RECALEM REPROGRAM PCM PER	TSB CUSTOMER REQUEST T	#1803	V29	02	01	PT MALFUNCTION
COP	ENGINE	CEBV007	2012	1FTFW1E1C3	TF6	F	AF	19-Jan-12	24-Apr-12		LAMOLLE VALLEY FORD, INC.	#024	RECALEM	24-4	22-May-12	1	1499	\$58.88	\$130.25	1	TX	VERIFY CONCERN KOEO (CAN RESET) BALANCE	ASGM SPM CUSTOMER STATES	#1803	V52	02	01	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	1FTFW1E1C3	TF6	F	AF	6-Feb-12	26-Mar-12		LONG-LEWIS FORD INC.	#024	RECALEM	24-4	18-May-12	2	6201	\$80.00	\$101.48	1	TX	COIL PLUG FAILURE, VERIFY SELF TEST	P0301, P0302, STATES CHECK	#1803	V29	02	01	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C3	TF6	F	AF	17-Jan-12	30-Jan-12		OZARK FORD LINCOLN	#024	RECALEM	24-4	17-May-12	4	7490	\$85.05	\$122.40	1	TX	M O XIDS TEST P0301 RAN CYL POWER BALANCE	VERIFY CUSTOMER STATES	#1803	V29	02	01	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C3	TF6	F	AF	1-Feb-12	22-Feb-12		SCIENCE FORD, INC.	#024	RECALEM	24-4	12-May-12	3	4975	\$302.10	\$700.08	1	TX	EEC DIAG DTC P0303 (E1) P0300 (E1)	CUSTOMER STATES THE #	#1803	V29	02	01	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C3	TF6	F	AF	8-Feb-12	19-Mar-12		MIKE REYNOLDS FORD LINCOLN	#024	RECALEM	24-4	10-May-12	3	2940	\$0.00	\$148.81	1	TX	VERIFY CONCERN EEC TEST P0301 P0300	CUSTOMER STATES CHECK	#1803	V29	02	01	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C3	TF6	F	AF	8-Feb-12	7-Mar-12		CHAPARRAL FORD, INC.	#024	RECALEM	24-4	17-May-12	3	8882	\$0.00	\$121.98	2	TX	CKED OUT CK ENGINE L/N NO MISFIRE	DETECTED E25 CK ENG	#1803	V29	02	01	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C3	TF6	F	AF	9-Mar-12	2-Apr-12		LAKEWOOD FORD	#024	RECALEM	24-4	22-May-12	2	5986	\$0.00	\$39.03	0	TX	PERFORMED CHECK TEST ON OTHER THAN	THAT CUSTOMER STATES	#1803	V44	03	01	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E1C3	TF6	F	AF	12-Feb-12	4-Mar-12		TOMMIE VAUGHN MOTORS, INC.	#024	RECALEM	24-4	16-May-12	1	989	\$397.71	\$588.27	1	TX	VERIFY CONCERN EEC REPROGRAMMED PCM	CK ENGINE LIGHT ON #	#1803	V29	02	01	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CERC2001	2012	1FTFW1E1C3	TF6	F	AF	3-Mar-12	23-Mar-12		PREMIER FORD LINCOLN	#024	RECALEM	24-4	18-May-12	2	5867	\$405.35										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION			
FUEL INJECTOR	ENGINE	CEQB4008	2012	1F1FW1E1C6	T6F	F	B	A	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	9F593	17-May-12	2	3503	5335.05	9295.96	PA	CHECKED AND PULLED DTC NO. NO DTC'S. DCL	CUST STATES ON COOLD		V40	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	6-Mar-12	26-Mar-12	TERRY ORTNYSKI RAY FORD SALE	12405	27-May-12	2	4796	80.00	331.00	00	PA	SCANNED AND PULLED C AS IT WAS RUNNING. DCL	IS ON AND STARTED. C		A44	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	22-May-12	2	2035	80.00	555.78	PA	VERIFY CONCERN. EEC STRATEGIES. RESET TIM	BOSS DOWN WHEN PAS		A41	V52	PT C&C	
DIAG - MISFIRE	ENGINE	CE3B0013	2012	1F1FX1E1C2	T6F	F	B	A	20-Mar-12	18-Apr-12	BESHORE AND KOLLER, INC.	DIAG	26-May-12	2	1686	80.00	391.61	PA	RAN ALL TESTS ALL PAS. OASIS. NFF. CND	UNDRIVER STATES THAT		A43	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C6	T6F	F	B	A	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.0E212	16-May-12	3	7581	5434.31	5513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E		A43	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C6	T6F	F	B	A	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	RECALEM	9-May-12	4	16075	8434.31	8533.50	PA	VERIFIED CHECK ENGINE RECAL EMMA. MISS 18	CUSTOMER STATES ENG		A43	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6	T6F	F	B	A	12-Mar-12	27-Mar-12	BRIEN MOTORS, INC.	RECAL	24-May-12	2	6116	80.00	30.00	PA	TEST EEC AND P0306 RECAL AS PER TSB AND CL	ENGINE LIGHT CAME ON		A43	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6	T6F	F	B	A	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	RECALEM	24-May-12	6	10341	80.00	540.75	06	PA	ROAD TEST CONFIRMED. OCM REPROGRAM MO	CUSTOMER WAS DRIVEN		A46	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6	T6F	F	B	A	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	RECALEM	24-May-12	2	6201	80.00	335.03	PA	POW CAL AND COOL FUEL WELL. SEE JOB S	REPAIR CHECK ENGINE LI		A43	V29	PT C&C	
COP	ENGINE	CEPA1002	2012	1F1FW1E1C1	T6F	F	B	A	9-Feb-12	22-Mar-12	NEW COUNTRY FORD, INC.	12029	23-May-12	3	6597	572.09	1108.71	00	PA	XPERFORMED ROAD TEST WITH MISFIRE MONIT	CUSTOMER STATES ON ACC		A43	V52	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	23-May-12	3	3725	568.05	1138.73	00	PA	XEEC TEST P0303. DCL DISPLAY IGNITION DIA	MISFIRE CHECK ENGINE LI		A43	V29	PT C&C
COP	ENGINE	CECQ2021	2012	1F1FW1E1C1	T6F	F	B	A	9-Dec-11	28-Dec-11	MULLINAX FORD	12029	23-May-12	6	9294	591.50	3305.73	00	PA	KINSTAL IDS P0306 RUN ERRS. NO TESTS PPT	E29 CUST STATES CHECK		A43	V29	PT C&C
COP	ENGINE	CEA1025	2012	1F1FW1E1C5	T6F	F	B	A	28-Feb-12	18-Apr-12	CHAPARRAL FORD, INC.	12029	23-May-12	2	8691	588.00	1172.71	00	PA	CK CHECK OUT TO VERIFY CK INSPECT. NO VISIB	E29 CK ENG LIGHT ON		A43	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	23-May-12	1	2181	568.99	5238.91	20	PA	CK CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR		A41	V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	NFF	29-May-12	2	1327	80.00	1103.00	11	PA	INSPECTED. ADVISED CMT. INTERVIEW. THEN WHEN	EEC CHECK ENGINE LI		A44	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	DIAG	30-May-12	2	2690	80.00	542.10	00	PA	TECH CHECKED AND RECODE AND ROADTESTED	CUSTOMER STATES WHEN		A42	V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	30-May-12	2	2890	80.00	574.14	00	PA	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK		A41	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	NFF	29-May-12	2	1327	80.00	1103.00	11	PA	INSPECTED. ADVISED CMT. INTERVIEW. THEN WHEN	EEC CHECK ENGINE LI		A44	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C6	T6F	F	B	A	29-Mar-12	25-Apr-12	CHESTATE FORD	RECALEM	24-May-12	1	2481	5442.50	5527.58	00	PA	RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG		A43	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	14-Feb-12	13-Jan-12	JENSEN'S LEMARS FORD	12029	23-May-12	5	15183	568.05	1105.32	00	PA	XEEC TEST CODE P0305. REPLACED NUMBERS A	CHECK ENGINE LIGHT ON		A43	V29	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	80.00	568.63	10	PA	INSPECTED & FOUND ENTANGLING THE ISSUE	CHECK AND REPORT FO		A42	V29	PT C&C
DIAG - MISFIRE	ENGINE	CE5F0001	2012	1F1FX1C1C9	T6F	F	B	A	10-Dec-11	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	12029	23-May-12	3	5021	588.88	1138.62	00	PA	CKX CHECK VERIFIED CUSTOMER BALANCE TEST	CYLINDER CUSTOMER STATES THA		A43	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	14-Feb-12	7-Mar-12	WALTERBOR MOTOR SALES CO. N	DIAG	23-May-12	3	5208	80.00	916.05	00	PA	DIAG IDS P0306 SSM 22225 STUMBLE ON ACCEL	A S CHECK ENGINE LIGHT		A43	V29	PT C&C
DIAG - MISFIRE	ENGINE	CE4F0004	2012	1F1FW1E1C2	T6F	F	B	A	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	80.00	568.63	10	PA	INSPECTED & FOUND ENTANGLING THE ISSUE	CHECK AND REPORT FO		A42	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	23-May-12	1	1563	80.00	548.40	00	PA	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI		A43	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	9-Mar-12	16-Mar-12	WATERTOWN FORD	DIAG	23-May-12	3	1117	80.00	537.16	00	PA	ROAD TEST VEHICLE RUN ON TEST CK REFERRED	CHECK ENGINE LIGHT ON		A41	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE4W0007	2012	1F1FW1E1C2	T6F	F	B	A	14-Feb-12	14-Feb-12	SUNSHINE FORD LINCOLN, INC.	DIAG	18-May-12	1	1357	5480.95	5670.38	00	PA	P0306 BANK OASIS LOCK AND RECAL. C	CUSTOMER STATES CK		A41	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2	T6F	F	B	A	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	RECALEM	24-May-12	1	2719	80.00	531.45	00	PA	CC 04 BPM RECAL. PERFORM C	TRUCK SHAKING AND		A43	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2	T6F	F	B	A	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	RECALEM	24-May-12	6	11420	80.00	527.22	00	PA	NO CODES. CHECKED OASIS. PERFORMED TSB	IGN SURGES AND A		A43	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2	T6F	F	B	A	23-Jan-12	19-Apr-12	MILLER MOTOR SALES	RECALEM	24-May-12	1	2992	80.00	350.00	00	PA	PERFORMED DIAGNOSIS. CHECKED ENGINE	ENGINE LIGHT ON. DTC		A43	V29	PT C&C
ENGINE	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	14-Feb-12	14-Feb-12	ACCESS FORD, LTD.	12029	23-May-12	4	4849	588.88	1170.51	00	PA	XPERFORM ROAD TEST TO CM AS AT LATEST CA	CUSTOMER STATES ENG		A43	V29	PT C&C
ENGINE	ENGINE	CE3C3009	2012	1F1FW1E1C5	T6F	F	B	A	30-Jan-12	22-May-12	TOUSLEY FORD, INC.	12029	23-May-12	1	700	558.88	5185.40	00	PA	XROAD TEST AND DID NOT REMO RELATIVE COMP	CHECK ENGINE LIGHT ON		A43	V29	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	5291	80.00	371.52	00	PA	SPARK PLUGS. CHECKED ENGINE LIGHT S	ON. CHECK ENGINE LI		A41	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C6	T6F	F	B	A	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	2186	80.00	1102.18	00	PA	EEC TEST. P0306. PNP/PC	CHECK ENGINE LIGHT TH		A41	V29	PT C&C
DIAG - MISFIRE	ENGINE	CEW9241	2012	1F1FW1E1C6	T6F	F	B	A	14-Feb-12	24-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	23-May-12	1	5400	\$1,228.05	\$1,173.11	00	PA	PERFORMED DIAGNOSIS. REPAIR TO MAKE AS	PERFORMED DIAGNOSIS		A41	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1F1FW1E1C6	T6F	F	B	A	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	5.0E212	22-May-12	2	5462	5413.00	5513.38	00	PA	DIAG EEC TEST P/POINT H AND FOUND LEFT C	CUST STATES CHECK EN		A43	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1F1FW1E1C3	T6F	F	B	A	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	5.0E212	23-May-12	3	4853	3397.71	3484.82	00	PA	NO CODES. CHECKED OASIS. PERFORMED TSB	IGN SURGES AND A		A43	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C6	T6F	F	B	A	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	5.0E212	22-May-12	1	1440	\$1,228.05	\$1,173.11	00	PA	PERFORMED DIAGNOSIS. REPAIR TO MAKE AS	PERFORMED DIAGNOSIS		A41	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C6	T6F	F	B	A	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	5.0E212	23-May-12	2	1050	3977.71	3610.39	00	PA	OR VERIFY CONCERN. CHECK ENGINE LIGHT	CUST STATES THAT THE		A43	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FX1E1C7	T6F	F	B	A	27-Jan-12	19-Mar-12	CORPEY FORD LIMITED	RECALEM	24-May-12	3	3352	5283.51	5356.24	00	PA	VERIFIED CONCERN. CHECK ENGINE LIGHT	CUST STATES THE CHECK		A43	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C6	T6F	F	B	A	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	RECALEM	24-May-12	1	3923	5283.51	5385.35	00	PA	REPLACED BANK CATALYTIC CONVERTER AS PE	CHECK ENGINE LIGHT ON		A43	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C6	T6F	F	B	A	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	24-May-12	4	13688	5283.51	5407.37	00	PA	INSPECTED FOR CEL LIGHT found TSB 12 2 to truck	DRIVEABILITY CONCERN		A46	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6	T6F	F	B	A	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	RECALEM	24-May-12	2	4252	80.00	50.00	02	PA	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES THE		A46	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6	T6F	F	B	A	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	RECALEM	24-May-12	2	4892	80.00	339.92	00	PA	INSPECTED FOR CHECK ENGINE LIGHT ON. CHECK	INSPECT FOR CHECK EN		A43	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1C7	T6F	F	B	A	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	RECALEM	24-May-12	3	10207	80.00	541.72	00	PA	EEC TEST. NO CODES. CHECK OASIS. SSM 22225	Customer States when A		A43	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C6	T6F	F	B	A	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	RECALEM	24-May-12	2	10332	80.00	542.88	00	PA	EEC CHECKED CODE P0430 FOLLOWING TSB 12 02	CHECK ENGINE LIGHT ON		A43	V29	PT C&C
TSB REFLASH	PT C&C																								

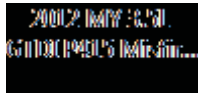
2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	PLANT	DATE	START DATE	PROD DATE	WARRANTY DATE	FOR DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function					
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	24-Feb-12	27-Apr-12	RECALEM	34	31-May-12	2	6311	2393.51	3372.65	133	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	A42	V29	G	GOOD FUEL ECONOMY	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	RECALEM	34	4-Jun-12	3	3968	8207.00	3381.90	133	NS	1547 VER. DTC P0300 I01 INTERCHANGER	ECOS2 VERIFY LA LUMIERE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	16-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	RECALEM	34	5-Jun-12	3	3778	80.00	348.24	133	WI	IDS TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK #	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AJ	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD	RECALEM	34	7-Jun-12	2	2576	80.00	357.22	133	WI	VERIFIED CK ENF LIFE IS ON IDS TEST	P0300 0305 CONSUMER FOR CK ENF	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	6-Feb-12	27-Feb-12	LAMORELUX FORD INC.	RECALEM	34	4-Jun-12	4	7653	80.00	335.02	133	WI	SELF TESTED AND RECEIVED P0300	RANDOM MISCONSUMER SIBERS VEHICLE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC.	RECALEM	34	5-Jun-12	3	8400	80.00	332.22	133	WI	IDS TEST MISFIRE CODES P0304 P0305 P0306	RUN WHEN ACCELL TURBOS #	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	RECALEM	34	4-Jun-12	3	4027	80.00	333.77	133	WI	PERFORMED SELF TEST	EXERCISE IF YOU HAD	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AJ	15-May-12	30-May-12	DEAN ABOUR FORD INC.	RECALEM	34	1-Jun-12	1	693	80.00	334.54	133	WI	HOOKEED UP IDS AND HAD CODES FOR	P0304 P0305 CUSTOMER STATES THAT	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AJ	28-Oct-11	17-Apr-12	POSTRIDGE FORD INC.	RECALEM	34	18-May-12	2	2312	80.00	333.25	133	WI	PERFORM EEC TEST NO DTC CHECK MODE	6 NO IDS CUSTOMER STATES	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD	RECALEM	34	6-Jun-12	1	724	80.00	348.83	133	WI	VERIFIED CHECK ENGINE SSB	22229 AND REFER GAS ENGINE MECHANIC	A42	V29	G	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AJ	28-Feb-12	30-Mar-12	BULLER FORD INC.	RECALEM	34	5-Jun-12	3	3324	4405.17	5507.85	133	WI	PERFORMED TSB 12 06 04	REPLACED CATALYTIC CUSTOMER STATES CHE	A42	V29	G	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AJ	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	RECALEM	34	1-Jun-12	3	4468	3300.63	3420.21	133	WI	VERIFIED CONCERN ON KE	HF5 HF10 CATALYTIC CK ENGINE LIGHT ON	A42	V29	G	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AJ	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH INC.	RECALEM	34	11-May-12	5	10157	3397.71	3440.79	133	WI	PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	A42	V29	G	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AJ	12-Dec-11	22-Dec-11	CURRIE MOTORS FRANKFURT INC	RECALEM	34	1-Jun-12	6	13608	3322.11	3425.25	133	WI	IDS TEST P0430	REPLACE LEFT CONVERTER AND	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD	RECALEM	34	5-Jun-12	5	6991	2263.51	3386.55	132	WI	ON VERIFIED TSB 12 2 10	REPAIRED LEFT HAND CHECK AND REPORT ON	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	RECALEM	34	8-Jun-12	1	539	80.00	342.77	133	WI	VERIFIED CONCERN FOR	ORDERED CK VEHICLE IS RUNNING	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AJ	22-Feb-12	11-May-12	HALL FORD LINCOLN	RECALEM	34	4-Jun-12	1	3632	80.00	300.00	133	WI	DIAG CEL P0300 P0304 P0305	P0306 CHECK OASIS CUST STATES THAT CHE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	7-Feb-12	3-Apr-12	RAPID FORD	RECALEM	34	24-May-12	-1	231	80.00	334.85	133	WI	CK CHECK WITH IDS	FOUND CODE OF P0430	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	24-Feb-12	24-May-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	34	8-Jun-12	1	2565	80.00	351.09	133	WI	IDS TEST P0304 P0305 P0306	CHECK PCM CALIBRA	A42	V29	G	GOOD FUEL ECONOMY
COP	ENGINE	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	9-Jan-12	21-Feb-12	SPUEES0011	DIAG	21-May-12	4	4081	588.88	281.81	133	WI	TX CHECK CONCERN FOR	CYLINDER 6 SHORTED CUSTOMER STATES CHE	A42	V29	G	GOOD FUEL ECONOMY	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	DIAG	4-Jun-12	5	1274	568.99	327.82	268	WI	SK CHECK ENGINE LIGHT	OR 12 CUSTOMER STATES CHE	A42	V29	G	GOOD FUEL ECONOMY	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	16-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	3	2855	80.00	351.09	133	WI	IDS TEST P0304 P0305 P0306	CHECK PCM CALIBRA	A42	V29	G	GOOD FUEL ECONOMY	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	26-Apr-12	24-May-12	MOTOR MOTORS LTD.	DIAG	2-Jun-12	1	790	80.00	368.18	133	WI	MB PERFORMED IDS	CHEM OUT OF TOWN. NO PAID CUSTOMER STATES CHE	A42	V29	G	GOOD FUEL ECONOMY	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	5-Jan-12	24-Feb-12	POIRIER FORD INC.	RECALEM	34	8-May-12	4	8923	3288.97	3376.44	133	WI	ON VERIFIED TERMIN CHECK	POUR P2138 - VERIFY TERMIN CHECK	A42	V29	G	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	15-Nov-11	26-Jan-12	DAHL FORD DEALERSHIP INC	RECALEM	34	6-Jun-12	2	4566	2292.99	3376.52	133	WI	ON VERIFIED CONCERN	PERFORM TESTING. REPLACE CK ENGINE LIGHT ON	A42	V29	G	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	RECALEM	34	6-Jun-12	5	5487	3316.39	3393.60	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	5-Oct-11	27-Jan-12	R. D. SAWYER FORD CO. INC	RECALEM	34	4-Jun-12	5	3940	3292.99	3399.92	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	5-Oct-11	27-Jan-12	R. D. SAWYER FORD CO. INC	RECALEM	34	4-Jun-12	5	3940	3292.99	3399.92	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	34	11-Jun-12	3	3557	80.00	353.59	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	1-Agr-12	30-Apr-12	EIDE FORD SALES LTD	RECALEM	34	11-Jun-12	2	4242	90.00	343.21	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	34	11-Jun-12	3	3557	80.00	353.59	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	5-Dec-11	18-Feb-12	KEN WILLIAM FORD INC	RECALEM	34	9-Jun-12	6	10481	80.00	339.72	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	3-Dec-11	18-Feb-12	GARBISER FORD INC	RECALEM	34	8-Jun-12	4	8798	80.00	343.24	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	24-Feb-12	30-Apr-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	34	8-Jun-12	1	2565	80.00	351.09	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	RECALEM	34	4-Jun-12	2	3852	80.00	338.87	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	10-Apr-12	2-May-12	DUCHANE MOTORS LTD	RECALEM	34	5-Jun-12	2	2501	80.00	349.57	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	12-Apr-12	3-May-12	DAVIS FORD SALES INC	RECALEM	34	8-Jun-12	3	4602	80.00	338.10	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	10-Feb-12	25-May-12	ADVANTAGE FORD SALES LTD	RECALEM	34	11-Jun-12	1	1279	58.29	315.19	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	28-Apr-12	12-Apr-12	DAVIS FORD SALES INC	RECALEM	34	4-Jun-12	1	640	80.00	300.00	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	28-Apr-12	12-Apr-12	DAVIS FORD SALES INC	RECALEM	34	4-Jun-12	1	640	80.00	300.00	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AJ	2-Nov-11	14-Jan-12	PORTSMOUTH FORD	RECALEM	34	5-Jun-12	5	4966	3300.63	3396.88	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	31-Mar-12	30-Apr-12	FRIEDBERG FORD INC.	RECALEM	34	12-Jun-12	2	1414	80.00	310.69	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI	TWV	TC3	AF	17-Feb-12	9-Mar-12	TUSKET SALES & SERVICE LTD	RECALEM	34	7-Jun-12	4	3997	80.00	330.01	133	WI	ON VERIFIED CONCERN	FOUND TSB 12 6 CUSTOMER STATES THE	A42	V29	G	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	TF6	FBI																					

From: Steslicki, Michael (M.E.)
Sent: Tuesday, June 19, 2012 9:38 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/19/12)

Eleven new claims today

(5) TSB Reflash
(5) Catalytic Converter
(1) Diag - Misfire

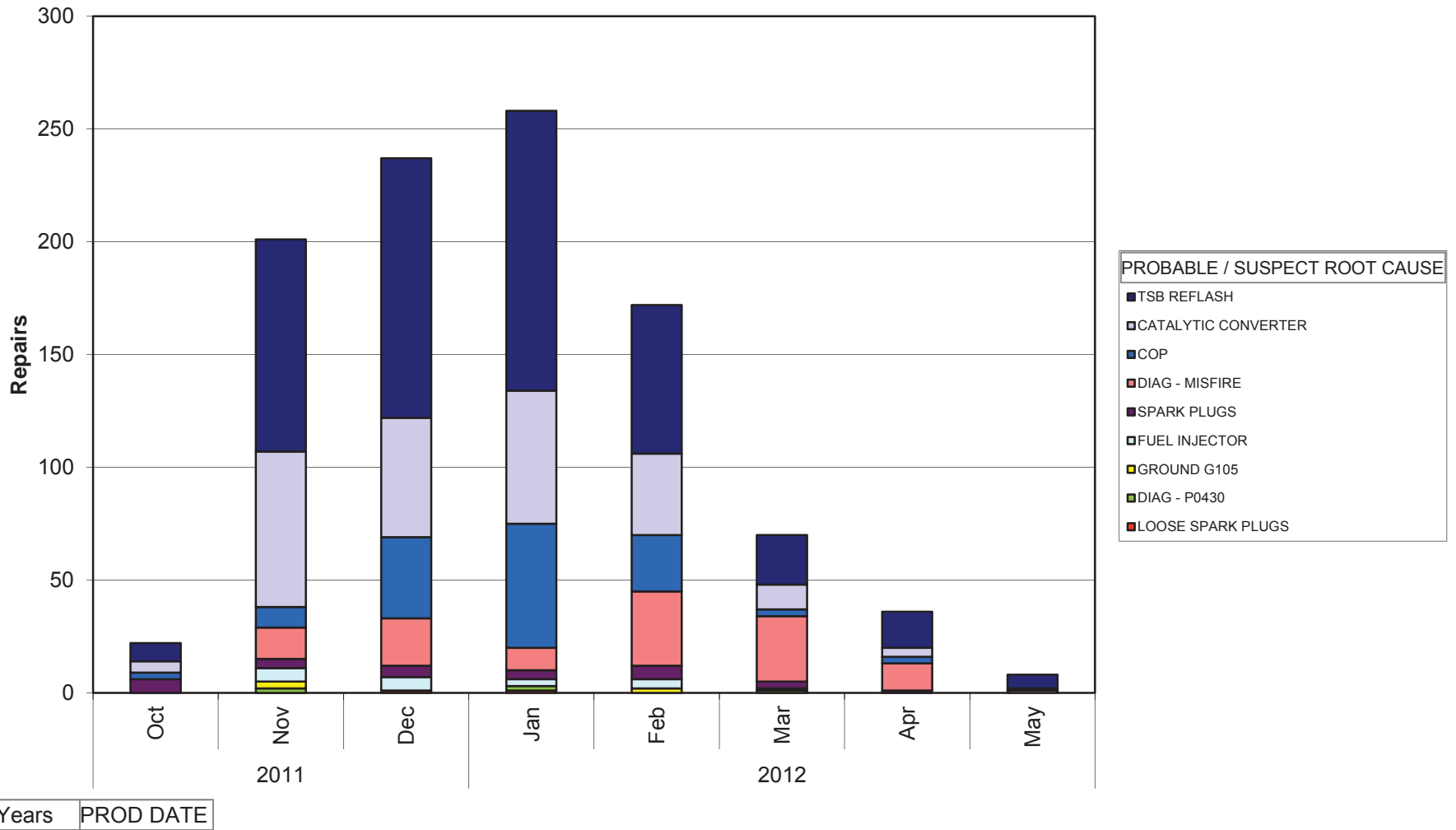


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/18/12



Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	4
	6	5
	3	4
	4	6
	1	3
		1
	1	
	21	29

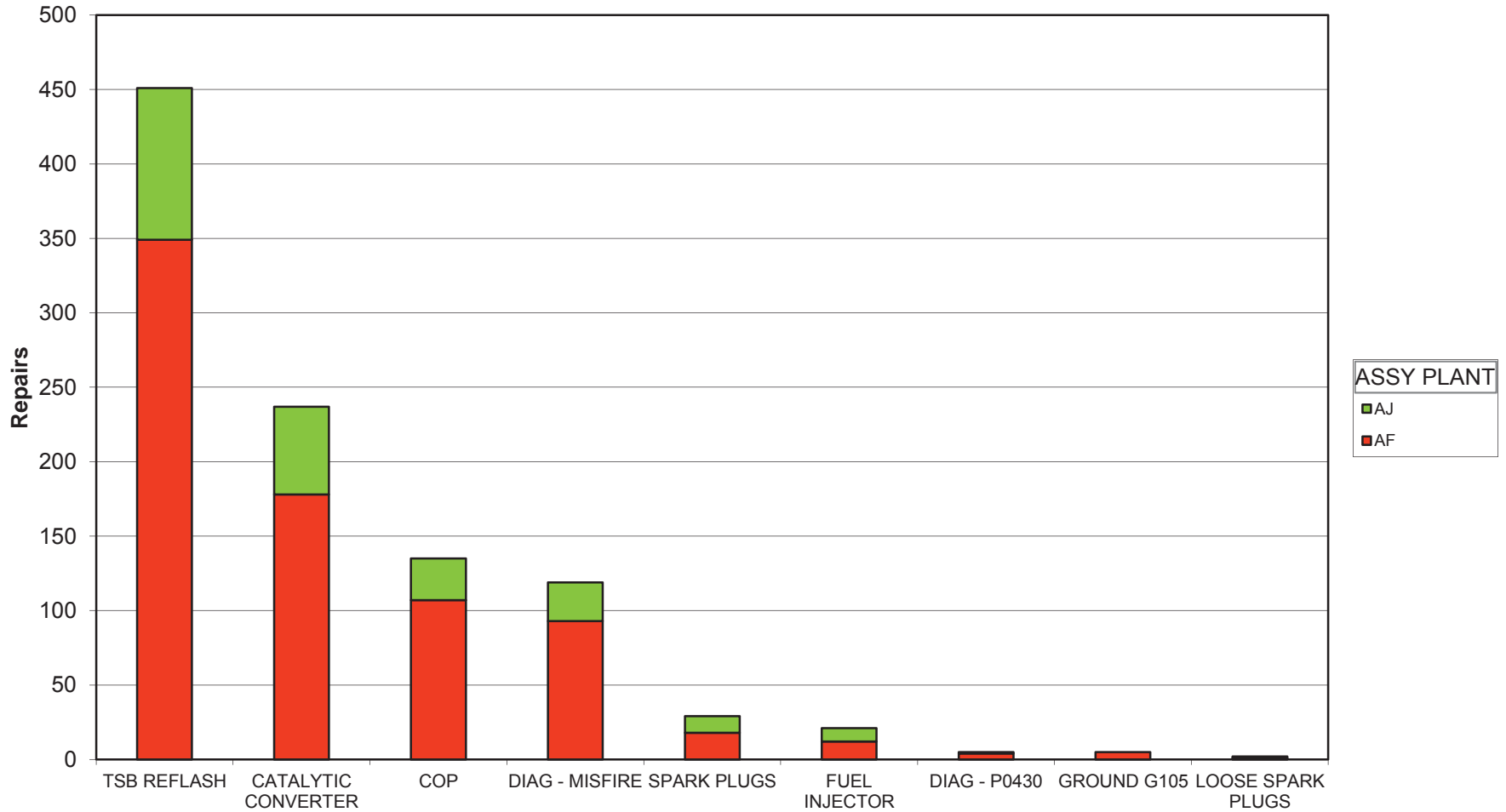
DIAG - MISFIRE	COP	
		3
	14	9
	21	36
	10	55
	33	25
	29	3
	12	3
		1
	119	135

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	69	94
	53	115
	59	124
	36	66
	11	22
	4	16
		6
	237	451
		1004

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/18/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	349	102	451
CATALYTIC CONVERTER	178	59	237
COP	107	28	135
DIAG - MISFIRE	93	26	119
SPARK PLUGS	18	11	29
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	767	237	1004

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03 REPORT	DEL YTE	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REP. DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION
COP	ENGINE	BLTD0003	2012	1FFW1C7C3	T	F	F	A	T	21-Nov-11	1-Dec-11			MIKE FITZPATRICK FORD, INC.	12029	12-Dec-11	1	929	\$63.09	\$116.81	GA	GA	EEC TEST PID MONITOR TEST REPLACED #5 COIL ENGINE SPOK MISS DRIVE				PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C6	T	F	F	A	T	11-Nov-11	8-Dec-11			COUNTRY FORD, INC.	12031	29-Nov-11	0	20	\$0.57	\$63.22	GA	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG				PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C6	T	F	F	A	T	24-Oct-11				FUTURE FORD OF CLOVIS	12465	22-Dec-11	-1	26	\$10.38	\$159.03	CA	CA	EEC TEST P0300, POWERED PLUGS AND ROAD				PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C4	T	F	F	A	T	25-Oct-11				HILLER FORD INC	12405	6-Dec-11	-1	10	\$5.17	\$42.48	WI	WI	VERIFIED CONCERN, PEGS CC 42				PT & C
GROUND G105	ENGINE	N/A	2012	1FFW1E1C3	T	F	F	A	T	18-Nov-11	9-Dec-11			JIM HANSEN'S GATEWAY FORD LINCOLN	12029	28-Nov-11	1	148	\$80.00	\$89.19	MO	AB	23# VERIFIED CONCERN, P001				PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C6	T	F	F	A	T	9-Nov-11	30-Nov-11			DEAN ARBOUR FORD OF WEST BRANCH	12465	16-Dec-11	1	519	\$0.00	\$74.80	MI	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER				PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C6	T	F	F	A	T	10-Nov-11				ALL STAR FORD	12029	22-Dec-11	-1	272	\$0.00	\$79.35	WA	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW				PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C7C	T	F	F	A	T	11-Nov-11	15-Dec-11			LALLY SALES & SERVICE LIMITED	500E212	28-Dec-11	1	418	\$240.12	\$453.16	ON	ON	87# ROADTESTED & VERIFIED CONCERN, PCW SOFTWARE				PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C4G	T	F	F	A	T	9-Dec-11	23-Dec-11			DUNGAN FORD LINCOLN	500E212	30-Dec-11	1	1961	\$520.44	\$737.92	FL	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CHECK				PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C7C	T	F	F	A	T	22-Nov-11	10-Dec-11			GOLF MILL MOTOR SALES, INC.	500E212	20-Dec-11	1	730	\$426.12	\$562.96	IL	IL	EEC TEST P0430 MONITORED PDS, REPLACED BAL				PT & C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFW1E1C8	T	F	F	A	T	9-Nov-11				LILLISTON FORD, INC.	500E212	28-Dec-11	-1	12	\$562.26	\$698.95	NJ	NJ	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST				PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C2	T	F	F	A	T	27-Nov-11				HALLMARK FORD SALES LIMITED	12	4-Jan-12	-1	135	\$4.88	\$179.42	BC	BC	DIAG. TESTS, CODE P0306, PINPOINT MONITOR TEST				PT & C
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFW1E1C4	T	F	F	A	T	18-Nov-11				SCOTT PETERSON MOTORS INC	9F593	19-Dec-11	-1	12	\$268.55	\$746.16	SD	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PL				PT & C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFX1E1C7C	T	F	F	A	T	18-Nov-11	22-Dec-11			FOX FORD LINCOLN GRAND TRAVERS	500E212	3-Jan-12	1	790	\$405.35	\$509.26	MI	MI	VERIFIED CONCERN, P0301, TEST CUSTOMER TO				PT & C
COP	ENGINE	N/A	2012	1FFW1E1C6	T	F	F	A	T	7-Nov-11	18-Dec-11			BOWEN SCARFF FORD LINCOLN	12029	4-Jan-12	-1	522	\$161.77	\$459.11	WA	WA	ISS SELF UP EEC TEST ITEM TESTED COILS & F				PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C7C	T	F	F	A	T	18-Nov-11	30-Dec-11			JOE MYERS FORD LINCOLN	500E212	21-Jan-12	1	244	\$397.71	\$504.17	MI	TX	EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST				PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C9C	T	F	F	A	T	11-Dec-11	26-Dec-11			DON SELVEY FORD, INC.	NPF	11-Jan-12	1	1184	\$0.00	\$24.00	MI	MI	INSTANT FUEL ECONOMY TEST, EEC TEST, KICK				PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C6	T	F	F	A	T	23-Nov-11	29-Dec-11			TUSKEY SALES & SERVICE LTD	12029	10-Jan-12	1	124	\$160.57	\$241.25	NS	NS	2011 SKIP TEST DROVE, ACCELERATOR LEAK REPA				PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C5C	T	F	F	A	T	7-Nov-11				CAM CLARK FORD SALES LTD.	9F593	12-Jan-12	-1	3	\$9.71	\$225.54	AB	AB	0 210 SELF TEST PCM HANGUP TEST SHOWED				PT & C
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E1C2C	T	F	F	A	T	2-Dec-11	21-Dec-11			WHITES CANYON MOTORS	9F593	7-Jan-12	1	1301	\$143.80	\$511.81	SD	SD	PERFORM IDS QUICK TEST, WET AROUND THE				PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C6	T	F	F	A	T	25-Oct-11				ULMANN MOTOR, INC.	12029	18-Jan-12	-1	59	\$42.65	\$57.14	MI	MI	EEC TESTS DCL AND FUEL PRESS TESTS IN FLOW				PT & C
COP	ENGINE	N/A	2012	1FFW1E1C4C	T	F	F	A	T	17-Dec-11	10-Jan-12			PAT MILLIKEN FORD, INC.	12405	13-Jan-12	1	250	\$84.05	\$255.21	MI	MI	TEST EEC CONT P0316 HFE ENGINE FOR CYLINDR				PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E1C4C	T	F	F	A	T	6-Jan-12				BARRIE FORD	12029	12-Jan-12	-1	6	\$90.19	\$253.50	ON	ON	HOOK UP IDS PINPOINT, TNG INTERNAL FAULT IN				PT & C
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFW1E1C7C	T	F	F	A	T	15-Dec-11	5-Jan-12			PARIS FORD LINCOLN, INC.	500E212	19-Jan-12	1	1084	\$397.71	\$456.78	MI	TX	VERIFIED CONCERN, EEC TEST P0430, PINPOINT				PT & C
ENGINE	ENGINE	CANA0002	2012	1FFW1E1C2C	T	F	F	A	T	28-Oct-11	27-Dec-11			RON DURRANT FORD	12029	13-Jan-12	1	1236	\$128.10	\$310.87	CA	CA	1236 CUST STATES TEST LEON ACCEL CYLINDR				PT & C
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFX1E1C7C	T	F	F	A	T	28-Oct-11	14-Dec-11			MARK MARTIN FORD, INC.	12029	13-Jan-12	1	791	\$329.75	\$522.30	MI	AB	REPLACE INJECTOR, LEAK FROM INJECTOR				PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E1C7C	T	F	F	A	T	10-Nov-11				OTIS FORD, INC.	500E212	16-Jan-12	-1	456	\$444.30	\$571.46	NY	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST				PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E1C8C	T	F	F	A	T	9-Dec-11	12-Dec-11			HINES PARK FORD, INC.	500E212	16-Jan-12	2	2878	\$407.88	\$695.35	MI	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP P				PT & C
GROUND G105	ENGINE	CAQA0024	2012	1FFW1E1C6C	T	F	F	A	T	21-Nov-11	29-Dec-11			PRESTON FORD LINCOLN	12883	16-Jan-12	1	1050	\$0.00	\$226.69	MI	MD	ROAD TEST CANNOT VERT CHECK A FUEL				PT & C
ENGINE	ENGINE	N/A	2012	1FFW1E1C8C	T	F	F	A	T	18-Nov-11	30-Nov-11			AUTOWAY FORD AND LINCOLN	12029	23-Jan-12	2	2577	\$152.94	\$259.78	MI	FL	ROAD TESTED VEHICLE, W/RE PERFORMED CO				PT & C
FUEL INJECTOR	ENGINE	CANQ0003	2012	1FFW1E1C6C	T	F	F	A	T	1-Dec-11	3-Jan-12			ALTON BARLEY FORD	DIAG	24-Jan-12	1	2807	\$0.00	\$50.23	MI	NY	EEC TEST P0318, CK OASIS PER SSM 22192, R				PT & C
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFW1E1C7C	T	F	F	A	T	1-Dec-11	12-Jan-12			KEN WILSON FORD INC	12405	16-Jan-12	2	2115	\$21.08	\$136.24	MI	NC	IDS TEST, PASS CODES AND CHECK G105 AS PER				PT & C
DIAG - MISFIRE	ENGINE	CACQ0002	2012	1FFX1E1C7C	T	F	F	A	T	29-Dec-11	29-Dec-11			COYOTE MOTORS, INC.	12	18-Jan-12	-1	35	\$5.17	\$49.04	MI	MI	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER				PT & C
COP	ENGINE	CACQ0001	2012	1FFX1E1C9C	T	F	F	A	T	9-Dec-11	29-Dec-11			BENNETT-DUNLOP FORD (1993) LTD	12029	23-Jan-12	1	343	\$60.20	\$156.26	MI	SK	553.90 EEC TEST CODE P2810, PINPOINT DIA				PT & C
FUEL INJECTOR	ENGINE	CAMU0002	2012	1FFW1E1C7C	T	F	F	A	T	9-Dec-11	13-Jan-12			EAGLE COUNTRY FORD	9F593	13-Jan-12	-1	436	\$263.54	\$558.29	MI	MT	VERIFIED CONCERN, PRELIMINARY INJECTORS				PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C7C	T	F	F	A	T	13-Jan-12				YAWBOND MOTOR, INC.	12029	23-Jan-12	1	590	\$0.00	\$57.14	MI	NY	EEC TEST P0301, PINPOINT MONITORING P				PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C7C	T	F	F	A	T	18-Dec-11	19-Dec-11			DOUGLAS FORD LINCOLN SALES LTD	DIAG	23-Jan-12	2	1286	\$0.00	\$91.85	MI	ON	EEC TEST, NO CODES, FOLLOW SYMPTOM CHART				PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C8C	T	F	F	A	T	28-Nov-11	27-Dec-11			MUSK MOTORS, INC.	NPF	30-Jan-12	2	1011	\$0.00	\$20.51	MI	MI	IDS TEST, NO CODES, ROAD TEST, W/RE PER				PT & C
DIAG - MISFIRE	ENGINE	CAQA0024	2012	1FFW1E1C6C	T	F	F	A	T	21-Nov-11	29-Dec-11			PRESTON FORD LINCOLN	NPF	19-Jan-12	1	1033	\$0.00	\$449.47	MI	MD	ROAD TEST CANNOT VERT CHECK A FUEL				PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX1E1C4C	T	F	F	A	T	13-Dec-11	31-Dec-11			PRAIRIE HILLS FORD	DIAG	26-Jan-12	1	2197	\$0.00	\$59.84	MI	NE	IDS TEST, RETRIEVED DTLS AND NEEDED TO				PT & C
CATALYTIC CONVERTER	EXHAUST	CADP0002	2012	1FFW1E1C6C	T	F	F	A	T	11-Dec-11	26-Jan-12			NELSON FORD, INC.	500E212	26-Jan-12	1	581	\$410.74	\$556.96	MI	VA	VERIFY CEL IS ON VISUAL/DIAG RESULTS, REPL				PT & C
EXHAUST	EXHAUST	N/A	2012	1FFW1E1C6C	T	F	F	A	T	19-Dec-11	23-Dec-11			DEAN SELLERS INC	500E212	30-Jan-12	2	3889	\$397.71	\$523.12	MI	MI	TEST EEC K OER PASS, [CODE BPN] SELF M				PT & C
COP	ENGINE	N/A	2012	1FFW1E1C4C	T	F	F	A	T	5-Jan-12	31-Jan-12			WOODRIDGE FORD LINCOLN LTD	12F	1-Feb-12	1	52	\$111.37	\$442.90	MI	AB	VERIFIED CONCERN OF FROM OTHER CYLINDER				PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E1C8C	T	F	F	A	T	7-Dec-11	22-Dec-11			TERRIERONE FORD	DIAG	1-Feb-12	2	2424	\$0.00	\$55.87	MI	LA	RAN EEC TEST P0308, INDIAN AT THIS TIME SE				PT & C
COP	ENGINE	CBFC0006	2012	1FFW1E1C8C	T	F	F	A	T	13-Jan-12	26-Jan-12			WESTWAY FORD	12029	4-Feb-12	1	1462	\$58.88	\$172.12	MI	TX	CUST STATES THE CHECK NO PERFORMED P				PT & C
COP	ENGINE	N/A	2012	1FFW1E1C5C	T	F	F	A	T	13-Dec-11	12-Jan-12			DEL RIO FORD LINCOLN	12029	13-Jan-12	1	469	\$58.88	\$139.94	MI	TX	FOUNDED FAULTY COIL ASSISTANCE CK, ROAD				PT & C
COP	ENGINE	N/A	2012	1FFX1E1C6C	T	F	F	A	T	16-Jan-11	30-Jan-12			MUNDAY FORD	12029	2-Feb-12	1	113	\$58.88	\$175.88	MI	TX	VERIFIED CONCERN, IDS CYLINDR JBA TEST				PT & C

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	MODEL	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1XC	TFS	F	F	T	12-Jan-12	12-Jan-12	NORTHSHORE FORD TRUCK SALES, IN	#024	RECALEM	24-22-Feb-12	2	\$482	\$0.00	337.79	01	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#1221	CUSTOMER STATES SON	#030	V52	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1E1TC	TFS	F	F	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#024	RECALEM	24-17-Feb-12	2	1721	\$0.00	\$37.78	01	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHI	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#024	RECALEM	24-22-Feb-12	1	314	\$0.00	\$35.04	01	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRH	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	25-Jan-12	7-Feb-12	MIKE SHAD FORD AT THE AVENUES	#024	RECALEM	24-10-Feb-12	1	45	\$0.00	\$36.03	01	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#024	RECALEM	24-14-Mar-12	3	2748	\$0.00	\$30.79	01	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	17-Jan-12	2-Feb-12	MALVERN FORD	#024	RECALEM	24-15-Mar-12	2	3580	\$0.00	\$33.81	01	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#024	RECALEM	24-12-Mar-12	1	2113	\$0.00	\$32.97	01	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#024	RECALEM	24-8-Mar-12	1	1269	\$0.00	\$40.06	01	NA	CO	VERIFIED CONCERN. PULLED CODES, NONE PER CUST.	CUSTOMER STATES GET	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	7-Jan-12	25-Jan-12	CROWN FORD	#024	RECALEM	24-28-Jan-12	2	3387	\$0.00	\$35.42	01	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	7-Dec-11	5-Jan-12	CHARTERED FORD SALES LTD	#024	RECALEM	24-8-Mar-12	3	3017	\$0.00	\$41.51	01	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	#030	V52	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	1FTFX1E1TC	TFS	F	F	T	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#024	RECALEM	24-21-Mar-12	1	1105	\$0.00	\$28.52	01	NA	KS	verify concern eec test p0304 check oasib 12 2 10	VEHICLE CUT OUT AND	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#024	RECALEM	24-22-Feb-12	1	590	\$0.00	\$37.44	01	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURFACES AT HIGHWAY	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	TFS	F	F	T	9-Dec-11	15-Feb-12	VONDRAL FORD	#024	RECALEM	24-29-Feb-12	1	965	\$0.00	\$32.00	01	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	2-Dec-11	22-Feb-12	METRO FORD, INC.	#024	RECALEM	24-29-Feb-12	1	771	\$0.00	\$37.02	01	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	#030	V52	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1E1TC	TFS	F	F	T	23-Dec-11	13-Jan-12	NORRIS FORD	#024	RECALEM	24-6-Mar-12	2	2687	\$0.00	\$35.54	01	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#024	RECALEM	24-6-Mar-12	1	1336	\$0.00	\$31.00	01	NA	GA	REF TEST PCM PASS MONITOR DATA LOGGER AND	CUSTOMER STATES VER	#030	V52	PT C&C
TSB REFLASH	PT C&C	CAMB1E01	2012	1FTFW1E1TC	TFS	F	F	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#024	RECALEM	24-2-Mar-12	3	1656	\$0.00	\$28.54	01	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH U	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	11-Dec-11	11-Feb-12	SUN HILL FORD	#024	RECALEM	24-21-Mar-12	-1	3177	\$0.00	\$29.24	01	NA	WI	VERIFY FORD AND PREF. LAG ON ACCELER	STAN MA SAYS IF YOUR	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	11-Dec-11	11-Feb-12	NORRIS FORD	#024	RECALEM	24-21-Mar-12	-1	322	\$0.00	\$29.24	01	NA	WI	DIAG. EEC TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#024	RECALEM	24-16-Mar-12	1	1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST VERIFY EEC REPROGRAMMER C	VERIFY ENGINE LIGHT C	#030	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	13-Nov-11	21-Feb-12	MIDDLEKAUF FORD LINCOLN	#024	RECALEM	24-27-Feb-12	-1	25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST. P0304 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#030	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#024	RECALEM	24-2-Mar-12	1	1365	\$0.00	\$26.81	01	NA	NC	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	#030	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#024	RECALEM	24-12-Mar-12	1	2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	#030	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#024	RECALEM	24-2-Mar-12	2	4182	\$0.00	\$38.40	01	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	11-Nov-11	31-Dec-11	ALAN JAY FORD LINCOLN	#024	RECALEM	24-6-Mar-12	3	4831	\$0.00	\$39.20	01	NA	TX	VISUAL INSPECTION OF EEC PERFORMED PROCE	CUSTOMER STATES VER	#030	V48	PT C&C
TSB REFLASH	PT C&C	CA189001	2012	1FTFW1E1TC	TFS	F	F	T	21-Dec-11	11-Jan-12	CHAMPION FORD	#024	RECALEM	24-16-Mar-12	3	1278	\$0.00	\$35.14	01	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#024	RECALEM	24-15-Feb-12	2	3235	\$0.00	\$29.94	01	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES ENGINE	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-16-Feb-12	2	9	\$0.00	\$24.01	03	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	3-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-16-Feb-12	-1	9	\$0.00	\$24.01	03	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	15-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-28-Feb-12	1	4922	\$0.00	\$33.99	01	NA	TX	CHECKED DTCS NONE PRESENT AT THIS TIME. RE	WHEN GOING UP HILL VE	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-28-Feb-12	1	1186	\$0.00	\$24.01	03	NA	NS	1910 PERFORMED EEC SELF TEST	RUNS ROUGH AT TIMES	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	15-Dec-11	29-Dec-11	SUN HILL FORD	#024	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	01	NA	WI	DIAG AND VERIFY RECAL	STATS SURGE AT T	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	15-Dec-11	29-Dec-11	SUN HILL FORD	#024	RECALEM	24-16-Feb-12	2	1455	\$0.00	\$29.24	01	NA	WI	DIAG AND VERIFY RECAL	STATS SURGE AT T	#030	V48	PT C&C
TSB REFLASH	PT C&C	CBV5X020	2012	1FTFW1E1TC	TFS	F	F	T	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	#024	RECALEM	24-16-Feb-12	1	2532	\$0.00	\$32.23	01	NA	TX	PERFORMED EEC SELF TEST	NOTED SSM 22215 AND	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	TFS	F	F	T	26-Nov-11	8-Dec-11	BEYESTER FORD LINCOLN	#024	RECALEM	24-24-Feb-12	3	3665	\$0.00	\$37.74	01	NA	NH	NO DTC S RETRIEVED. FOUND SSM 22215 AND	ENGINE	#030	V48	PT C&C
TSB REFLASH	PT C&C	COE00017	2012	1FTFX1E1TC	TFS	F	F	T	19-Jan-12	11-Feb-12	WEBER HARBOR, INC.	#024	RECALEM	24-24-Feb-12	3	342	\$0.00	\$29.24	01	NA	TX	VERIFIED CONCERN	CUSTOMER STATES WHEN	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	#024	RECALEM	24-20-Feb-12	2	3392	\$0.00	\$28.75	01	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON AC	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	21-Dec-11	29-Dec-11	AUFBERG FORD NORTH, INC.	#024	RECALEM	24-22-Feb-12	2	3277	\$0.00	\$43.10	01	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTS TO JERK UP	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#024	RECALEM	24-29-Feb-12	1	857	\$0.00	\$33.99	01	NA	MO	PREF DIAG FOR CONCERN NO CODES ARE PRESE	THIS ENG WAS RUN VEH	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	11-Jan-12	3-Feb-12	ANCIRA FORD	#024	RECALEM	24-13-Mar-12	2	5141	\$0.00	\$31.71	01	NA	TX	REFER TO SSM 22225 IN LITCY CONCERNS. VEH BU	24 CUSTOMER STATES	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	#024	RECALEM	24-16-Mar-12	4	4268	\$0.00	\$52.02	03	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	REPAIR FOR VEH SURGE	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	8-Dec-11	9-Feb-12	SUN HILL FORD	#024	RECALEM	24-16-Feb-12	1	1310	\$0.00	\$29.24	01	NA	WI	VERIFY REPROGRAM	CUSTOMER STATES SURGE	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#024	RECALEM	24-24-Feb-12	2	988	\$0.00	\$30.99	01	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T	28-Nov-11	26-Jan-12	STUYVE FORD OF TALEGHUAH	#024	RECALEM	24-17-Feb-12	1	611	\$0.00	\$30.30	01	NA	OK	SC. RECALEM P0304 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	#030	V48	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	F	T																		

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function										
TSB REFLASH	PT C&C	NA	2012	1FFW1C72C	T	F	B	A	T	K	T	C	AJ	28-Oct-11	14M-12	DAVID SELF FORD, INC.	#	254	RECALEM	#	24	22-Mar-12	1	1,506	\$0.00	\$34.23	0	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#	180	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E22C	T	F	B	A	T	K	T	C	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	254	RECALEM	#	24	1-Mar-12	3	2,967	\$0.00	\$38.32	0	0	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E12C	T	F	B	A	T	K	T	C	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	254	RECALEM	#	24	28-Feb-12	2	1,169	\$0.00	\$34.00	0	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	CLDR004	2012	1FFX1E1XC	T	F	B	A	T	K	T	C	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	254	RECALEM	#	24	15-Feb-12	1	5,797	\$0.00	\$34.92	0	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED	CUSTOMER STATES VEH	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E1XC	T	F	B	A	T	K	T	C	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	254	RECALEM	#	24	16-Feb-12	1	105	\$0.00	\$24.01	0	0	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1XC	T	F	B	A	T	K	T	C	AF	27-Jan-12	31-Dec-11	MALLOY FORD	#	254	RECALEM	#	24	17-Feb-12	2	3,188	\$0.00	\$32.07	0	0	AL	IDS HOOK UP KOEO SELF TEST DTC P0300 PERFO	CUSTOMER STATES VEH	#	180	V50	PT C&C
TSB REFLASH	PT C&C	CASAP003	2012	1FFX1E13C	T	F	B	A	T	K	T	C	AF	13-Dec-11	29-Dec-11	MORROW FORD	#	254	RECALEM	#	24	18-Feb-12	2	438	\$0.00	\$30.74	0	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	180	V50	PT C&C
TSB REFLASH	PT C&C	CASAP010	2012	1FFX1E13C	T	F	B	A	T	K	T	C	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#	254	RECALEM	#	24	16-Feb-12	1	1,284	\$0.00	\$24.25	0	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E13C	T	F	B	A	T	K	T	C	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	254	RECALEM	#	24	17-Feb-12	2	1,952	\$0.00	\$35.14	0	0	TX	NO MIL PERFORMED KOEO TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E13C	T	F	B	A	T	K	T	C	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	254	RECALEM	#	24	14-Feb-12	2	1,452	\$0.00	\$32.65	0	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	2 CUSTOMER STATES CHE	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E13C	T	F	B	A	T	K	T	C	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#	254	RECALEM	#	24	23-Feb-12	1	1,743	\$0.00	\$35.49	0	0	FL	ROAD TEST AND DID NOT TO TSB 12 0 10. REPROG	CS STATES WHEN ACC	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E13C	T	F	B	A	T	K	T	C	AF	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#	254	RECALEM	#	24	23-Feb-12	1	1,250	\$0.00	\$40.51	0	0	MN	VERIFIED CONCERN. FOUND TSB 12 10	10 REPROGRAMMED	#	180	V50	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1FFX1E13C	T	F	B	A	T	K	T	C	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#	254	RECALEM	#	24	14-Feb-12	2	2,063	\$0.00	\$36.24	0	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E13C	T	F	B	A	T	K	T	C	AF	7-Nov-11	15-Dec-11	VONDERLIP FORD	#	254	RECALEM	#	24	8-Mar-12	3	3540	\$0.00	\$32.00	0	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer States Check E	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E13C	T	F	B	A	T	K	T	C	AF	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#	254	RECALEM	#	24	24-Feb-12	1	323	\$0.00	\$33.14	0	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS PINP	CUSTOMER STATES THE	#	180	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E13C	T	F	B	A	T	K	T	C	AF	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	254	RECALEM	#	24	17-Feb-12	1	976	\$0.00	\$34.32	0	0	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	180	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	254	RECALEM	#	24	12-Mar-12	3	436	\$0.00	\$31.25	0	0	LA	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	180	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	254	RECALEM	#	24	1-Mar-12	2	1,203	\$0.00	\$30.21	0	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	180	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	254	RECALEM	#	24	15-Mar-12	1	3,513	\$0.00	\$31.68	0	0	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#	180	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	13-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#	254	RECALEM	#	24	6-Mar-12	3	3,553	\$0.00	\$34.66	0	0	MI	13K 432 ROAD TEST FOR P06 REPAIR FOR TRAN	P6 REPAIR FOR TRAN	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	9-Dec-11	9-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	254	RECALEM	#	24	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	0	ON	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	254	RECALEM	#	24	22-Feb-12	3	3,880	\$0.00	\$30.31	0	0	PA	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	254	RECALEM	#	24	6-Mar-12	3	3,553	\$0.00	\$34.66	0	0	MI	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	254	RECALEM	#	24	12-Mar-12	2	2,331	\$0.00	\$40.06	0	0	NC	ROAD TEST FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#	180	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	254	RECALEM	#	24	17-Feb-12	2	2,382	\$0.00	\$33.14	0	0	MI	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	23-Jan-12	29-Dec-11	POWER FORD VALENCIA	#	254	RECALEM	#	24	27-Feb-12	2	3,718	\$0.00	\$40.83	0	0	CA	DIAG CONC PASS KOEO PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	254	RECALEM	#	24	20-Feb-12	1	441	\$0.00	\$32.44	0	0	MI	CHECKED TSB8 FOUND TSB 12 2 10 FOR ENGINE SUR	ENGINE SURGES AND LO	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	254	RECALEM	#	24	12-Mar-12	2	3,123	\$0.00	\$36.83	0	0	GA	TRUCK LOSING POWER PCM PROGRAMMING DIAG	CUST STATES TRUCK ST	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	22-Nov-11	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#	254	RECALEM	#	24	16-Mar-12	1	415	\$0.00	\$32.66	0	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE MIL HAS SUR	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	254	RECALEM	#	24	22-Mar-12	2	1,870	\$0.00	\$31.52	0	0	IA	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. REF	TRUCK IS BUCKING WH	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	17-Jan-12	12-Dec-11	SCOTT FORD	#	254	RECALEM	#	24	2-Mar-12	3	2,058	\$0.00	\$25.89	0	0	WV	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	14-Jan-12	20-Jan-12	PATTERSON FORD OF ROWIE	#	254	RECALEM	#	24	16-Mar-12	1	436	\$0.00	\$31.68	0	0	MI	ROAD TESTED. SURGE. MIL. EEC DIA PASS MIL	VEHICLE IS BUCKING	#	180	V50	PT C&C
TSB REFLASH	PT C&C	CCFH1004	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD INC.	#	254	RECALEM	#	24	8-Mar-12	2	1,500	\$0.00	\$34.44	0	0	OR	NO CODES PRESENT. NO MIL. IDS NORMAL. CUST	CHECK AND ADVISE SUR	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	#	254	RECALEM	#	24	15-Mar-12	1	3,198	\$0.00	\$27.96	0	0	TN	PERFORM EEC PREQUENT NO TESTS. PASS. CHECK	OASIS 3. THERE IS A H	#	180	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#	254	RECALEM	#	24	21-Feb-12	1	1,088	\$0.00	\$37.34	0	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI 55	CS WHILE DRIVING. IN	#	180	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#	254	RECALEM	#	24	2-Mar-12	1	436	\$0.00	\$31.20	0	0	TX	RECAL REFRESH PER TSB 12 02 10	CUSTOMER ENGINE LIG	#	180	V29	PT C&C
TSB REFLASH	PT C&C	CCM4209	2012	1FFX1E14C	T	F	B	A	T	K	T	C	AF	12-Jan-12	3-Feb-12	JIM ROBERTSON FORD LINCOLN, INC.	#	254	RECALEM	#	24	8-Mar-12	2	1,415	\$0.00	\$30.21	0	0	MI	IDS DTC P0300 P0306					

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CLM CD	CLM FN	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CBY4011	2012	1F1FW1E1XC	T6F	F4M4T	T1KW	T1C3	AJ	6-Feb-12	22-Feb-12	PHILPOTT FORD	#12029	RECALEM	#34	23-Feb-12	1	418	\$0.00	\$35.12	01	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK TURBO NOT BOOSTING	#12029	V42	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	25-Jan-12		TUSKET SALES & SERVICE LTD	#12029	RECALEM	#34	15-Feb-12	-1	9	\$0.00	\$24.01	03	NS	15 FEB 12 2 10 VERIFIED CONCERN SELF TEST NO ENGINE SKIPS AT TIMES	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	RECALEM	#34	17-Feb-12	2	1860	\$0.00	\$24.01	03	NS	1028 DIE CHECKED OUT AND VERIFIED CONCERN	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#12029	RECALEM	#34	17-Feb-12	3	8274	\$0.00	\$35.82	01	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#12029	RECALEM	#34	22-Feb-12	2	4587	\$0.00	\$37.79	01	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12029	RECALEM	#34	23-Feb-12	1	3859	\$0.00	\$44.10	01	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12029	RECALEM	#34	23-Feb-12	1	1606	\$0.00	\$37.37	01	CA	VERIFIED CONCERN CHECK OK AT THIS TIME	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12029	RECALEM	#34	27-Feb-12	1	1824	\$0.00	\$34.40	01	MI	PERFORM EEC TEST DIA19 0MPG FUEL ECONOMY GETTING A MISFIRE PER	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	#12029	RECALEM	#34	23-Feb-12	1	435	\$0.00	\$0.00	01	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 1	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	COGBY004	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AJ	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#12029	RECALEM	#34	27-Feb-12	2	2624	\$0.00	\$34.12	01	TX	DI REPROGRAM PCM AS PER TSB 12 2 10 NO CODES	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#12029	RECALEM	#34	28-Feb-12	3	6381	\$0.00	\$34.12	01	TX	CC 04 PCM UPDATE ACCOUNT ENGINE SURGES AND QUALITY CHECK INITIAL	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	8-Dec-11	28-Dec-11	KEN WILSON FORD INC.	#12029	RECALEM	#34	27-Feb-12	3	3114	\$0.00	\$30.79	01	NC	TEST DRIVE. KOEO PASS. PERFORMED TSB 12 2 10	#12029	V52	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMBUS	#12029	5.0GE-212	E	12-Mar-12	3	4437	\$405.35	\$500.28	1	NC	SC 015 P0430 BANK 2 BELOW THRES. PERP TSB 12 20	#12029	V44	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#12029	RECALEM	#34	20-Mar-12	2	1930	\$405.35	\$480.08	1	MO	MO PERFORMED DIAG. LIGHT ON Y P0430 CATALYST	#12029	V29	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#12029	DIAG	#1	14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM - CUSTOMER FROM OUT	#12029	V29	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FX1E1TC	T6F	F4M4T	T1KW	T1C3	AF	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12029	RECALEM	#34	23-Mar-12	1	1344	\$0.00	\$46.86	01	NC	CONFIRM CONCERN. PESTIGATING CONCERN	#12029	V29	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	1-Feb-12	22-Feb-12	CHAMPION FORD	#12029	RECALEM	#34	20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	NO MIL PERFORMED KOEO TEST NO DTC REPROG	#12029	V44	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	22-Dec-11	23-Jan-12	LAUREN'S MOTOR FORD	#12029	RECALEM	#34	22-Mar-12	2	10722	\$0.00	\$31.85	01	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFO	#12029	V29	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12029	12029	C	12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0303 KOEO P CONNECTORS OK REFLA	#12029	V42	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#12029	12029	C	23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST	#12029	V44	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	22-Dec-11	23-Jan-12	BENNETT FORD (1993) LTD.	#12029	12029	C	27-Mar-12	3	977	\$292.67	\$470.13	1	NC	KOEO PASS KOER PASS KOEO P0303. PPT TEST	#12029	V44	PT	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12029	RECALEM	#34	16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING	#12029	V29	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12029	RECALEM	#34	26-Mar-12	1	1628	\$0.00	\$26.54	01	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFO	#12029	V29	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#12029	RECALEM	#34	24-Mar-12	1	978	\$0.00	\$11.84	01	NJ	P0303 REPROGRAM PCM. PULLED CODES. P0303	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	17-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#12029	RECALEM	#34	21-Mar-12	1	1050	\$0.00	\$32.32	01	MO	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRA	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AJ	8-Feb-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	RECALEM	#34	22-Mar-12	2	4593	\$0.00	\$35.18	01	WA	UNABLE TO VERIFY. EEC TEST KOEO P1111. KOE	#12029	V29	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	18-Dec-11	10-Feb-12	GATEWAY MOTORS, INC.	#12029	RECALEM	#34	18-Mar-12	1	4953	\$0.00	\$35.14	01	TX	PERFORMED SELF TEST. TESTED OK	#12029	V29	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12029	12029	C	22-Mar-12	2	8558	\$845.05	\$112.01	1	TX	VERIFIED CONCERN. F01 CLEARED MODE 6 DATA	#12029	V29	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AJ	20-Dec-11	17-Feb-12	R & S MOTORS, INC.	#12029	12029	C	22-Mar-12	-1	29	\$58.88	\$108.92	1	TX	CHECKED OUT. RAN SELF TEST AND FOUND U013	#12029	V40	PT	CLAIM BINNED FUNCTION
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	15-Dec-11	12-Mar-12	BIG VALLEY FORD SALES, INC.	#12029	12029	C	22-Mar-12	2	894	\$0.00	\$24.01	01	TX	RUN DIAGNOSIS. KOEO PASS. GO TO PINPOINT	#12029	V40	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	10-Feb-12		FREEDOM FORD SALES LIMITED	#12029	12029	C	22-Feb-12	0	5	\$5.05	\$115.80	13	TX	DIAGNOSE CHECK ENGINE LIGHT. SYSTEM TEST	#12029	V40	PT	CLAIM BINNED FUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	10-Feb-12		ROBIN FORD SALES LTD.	#12029	NPP	#1	20-Feb-12	-1	462	\$0.00	\$62.48	1	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISSE	#12029	V29	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	22-Nov-11	16-Dec-11	PHIL LONG FORD OF BROWNSVILLE	#12029	RECALEM	#34	20-Mar-12	2	4984	\$0.00	\$35.14	01	TX	PERFORM SELF TEST. P0303 PERFORMED OK	#12029	V29	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	RECALEM	#34	20-Mar-12	2	4984	\$0.00	\$36.73	01	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	27-Nov-11	15-Dec-11	RICKART FORD	#12029	RECALEM	#34	24-Mar-12	4	3872	\$0.00	\$34.73	01	TX	PERF SELF TEST. P0303 CHECKED OASIS. RESE	#12029	V29	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CB185008	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	20-Dec-11	10-Feb-12	COURTESY FORD SALES, INC.	#12029	RECALEM	#34	20-Mar-12	2	4953	\$0.00	\$35.14	01	TX	TEST DRIVE AND VERIFY CONCERN. USED AS 04	#12029	V29	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#12029	RECALEM	#34	26-Mar-12	2	5488	\$0.00	\$32.60	01	TX	DO SELF TEST. CHECK OASIS. FINE TSB 12 02	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	9-Nov-11	6-Feb-12	HENDERSON FORD	#12029	RECALEM	#34	27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. C	#12029	V49	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	17-Nov-11	28-Jan-12	WAYNE FORD SALES, INC.	#12029	RECALEM	#34	27-Mar-12	2	4953	\$0.00	\$35.14	01	TX	TEST DRIVE AND VERIFY CONCERN. USED AS 04	#12029	V29	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	#12029	RECALEM	#34	23-Mar-12	3	3345	\$0.00	\$40.08	01	TX	REPROGRAM PCM PER TPUTER TO LEARN THE	#12029	V52	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	21-Jan-12	6-Feb-12	FRIG BEANS FORD OF BROWNSVILLE	#12029	RECALEM	#34	28-Mar-12	2	1571	\$0.00	\$36.11	01	TX	CHECK ENGINE LIGHT ON. ENGINE MESSAGES	#12029	V29	PT	CLAIM BINNED FUNCTION
FUEL INJECTOR	ENGINE	N/A	2012	1F1FW1E1TC	T6F	F4M4T	T1KW	T1C3	AF	4-Jan-12	29-Dec-11	TEAGUE FORD LINCOLN	#12029	12029	C	28-Mar-12</											

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLF	CLAIM BINNED FUNCTION				
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C2	2	TB6	F	41A	T	TC3	AF	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	41024	RECALEM	34	30-Mar-12	4	7512	30.00	528.04	0	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#1	#1	V42	0	TRANSMISSION
COP	ENGINE	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	12029	C3	29-Mar-12	2	9082	988.63	993.00	0	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#1	#1	V52	0	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AJ	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	41024	12	C3	5-Apr-12	1	11	55.17	598.27	0	NA	PA	CHECK TESTED. POWER BUS PORCULIN BROKEN ON C	CUSTOMER STATES CHE	#1	#1	#1	V52	0	PT C&C
FUEL INJECTOR	ENGINE	CONF0002	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	41024	9	C3	14-Mar-12	1	1488	909.97	1,620.90	7	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	#1	#1	V42	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	41024	DIAG	3	3-Apr-12	3	7023	30.00	823.55	0	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO ENGINE LIGHT CAME	#1	#1	#1	V42	0	PT C&C
DIAG - MISFIRE	ENGINE	COB00007	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	41024	DIAG	3	4-Apr-12	3	4402	30.00	577.88	0	NA	MI	ECC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#1	#1	V52	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	41024	NFF	3	5-Apr-12	3	2060	30.00	376.12	1	NA	NC	ROTEST EEC TEST MISSED! FOUND DURING VIS	CUSTOMER STATES FUEL MIL	#1	#1	#1	V42	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	41024	RECALEM	34	24-Mar-12	0	70	30.00	529.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES DURIN	#1	#1	#1	V29	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34	12-Mar-12	1	129	30.00	533.07	0	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP	CUSTOMER REQUESTS CEL	#1	#1	#1	V29	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	41024	RECALEM	34	5-Apr-12	4	3048	30.00	536.60	0	NA	NC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CLDIAGNOSIS FOR CHECK E	#1	#1	#1	V42	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	27-Jan-12	27-Jan-12	BIARWOOD FORD, INC.	41024	RECALEM	34	24-Mar-12	3	5036	30.00	537.12	0	NA	MI	ECC TEST NO CODES. REPROGRAMMED PCM PER	CUSTOMER STATES DURIN	#1	#1	#1	V52	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	41024	RECALEM	34	12-Mar-12	1	1358	30.00	533.60	0	NA	MB	SCAN TEST NO CODES. CHECK OASIS. REPROGR	WARNING MESSAGE(S)	#1	#1	#1	V42	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	41024	RECALEM	34	2-Apr-12	1	608	30.00	529.89	0	NA	TN	ENGINE MISS. NO CODE CONCERN. CK OUT. P	CUSTOMER STATES THA	#1	#1	#1	V42	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	41024	RECALEM	34	2-Apr-12	2	2861	30.00	539.69	0	NA	OR	HOOKEUP IDS. CHECKING GATING STUMBLE ON	H. CUSTOMER ENGINE LIGHT C	#1	#1	#1	V29	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	9-Dec-11	7-Jan-12	WREAY FORD, INC.	41024	RECALEM	34	6-Apr-12	4	3893	944.05	1,422.70	1	NA	LA	ECC TEST P0302. PERFORM POWER BALANCE	REL. CUSTOMER STATES CHE	#1	#1	#1	V29	0	PT C&C
COP	ENGINE	COB4V005	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	12029	C3	12-Mar-12	1	129	558.88	525.98	0	NA	WI	TECH PULLED CODES AND COIL TEST. INSTALLE	GUEST STATES VEHICLE	#1	#1	#1	V52	0	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	41024	12029	C3	10-Apr-12	3	2209	561.70	5203.17	0	NA	NC	PO300. ROADTEST AND RECORD FULL THROTTLE	CHECK ENGINE LIGHT W/MI	#1	#1	#1	V29	0	PT C&C
COP	ENGINE	COB20020	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	41024	12029	C3	11-Apr-12	3	935	588.88	1,152.05	1	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	#1	#1	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	10-Feb-12	17-Mar-12	KAUFFOLD FORD	41024	DIAG	3	11-Apr-12	-1	1358	30.00	527.51	0	NA	OR	REF. TSB. IDS & EEC TEST [ME. CLEARED CODES	& C.S. HE WAS DRIVING AT	#1	#1	#1	V52	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AJ	22-Feb-12	17-Mar-12	BENLICH FORD, LLC	41024	5.00E+212	E3	9-Apr-12	-1	3054	539.71	4471.15	0	NA	AL	RETRIVED CODE P0430 FROM PCM. REPLACED	LEFT CATALYTIC CONVERTER	#1	#1	#1	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	27-Mar-12	17-Mar-12	MINE FORD LINCOLN	41024	RECALEM	34	24-Mar-12	1	671	30.00	545.65	0	NA	CA	TESTED EEC SYSTEM. [NOR. REPROGRAMMED	PCM. CUSTOMER STATES	#1	#1	#1	V42	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	41024	RECALEM	34	2-Apr-12	1	1234	548.89	8548.97	1	NA	FL	DIAG. REPLACE LEFT CONVERTER AND REPR	GRAM. CUSTOMER STATES CHE	#1	#1	#1	V42	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	41024	RECALEM	34	3-Apr-12	2	1388	808.90	8847.16	0	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	#1	#1	V42	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	41024	RECALEM	34	23-Mar-12	2	4033	524.64	932.36	1	NA	CT	VERIFIED CONCERN. DTC REPAIR P0430. RE	S. CHECK IDLS SURGE	#1	#1	#1	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	18-Jan-12	22-Feb-12	WICHTA FALLS FORD LINCOLN	41024	RECALEM	34	4-Apr-12	2	4208	548.35	9515.86	1	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY.	#1	#1	#1	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	41024	RECALEM	34	5-Apr-12	1	768	543.50	949.33	1	NA	AL	VERIFIED CONCERN. IDS SELF P0430. CONC	AMBER WARNING ON CU	#1	#1	#1	V29	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	41024	RECALEM	34	6-Apr-12	1	7787	30.00	531.10	0	NA	AL	PERFORM EEC KOEO. KOER FORD CODE P0430.	CUSTOMER STATES DUR	#1	#1	#1	V29	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	41024	RECALEM	34	4-Apr-12	4	2785	30.00	531.12	0	NA	IN	ECC TEST PCM. NO DTC'S. PRESENT. REPR	GRAM. ENGINE. HESITATES/SUR	#1	#1	#1	V52	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34	29-Mar-12	2	9882	30.00	532.50	0	NA	GA	ECC TEST. CODE P0306. [AND ROAD TEST AT	CUSTOMER REQUEST T	#1	#1	#1	V29	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	11-Jan-12	30-Dec-11	NATCHEZ FORD LINCOLN	41024	RECALEM	34	2-Apr-12	4	4082	30.00	530.30	0	NA	MS	TESTED EEC SYSTEM. KOEO. P0306. REPR	AMT. PASSING CHECK AT	#1	#1	#1	V52	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	29-Jan-12	11-Feb-12	KRYSEL FORD LINCOLN	41024	RECALEM	34	9-Apr-12	1	820	30.00	527.15	0	NA	GA	CHECKED DTC'S. PASSED PER	CUSTOMER STATES CHE	#1	#1	#1	V42	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	41024	RECALEM	34	30-Mar-12	1	1762	30.00	531.20	0	NA	WI	visual inspect OK for code all pass ok. oas	is reprogram [customer states check eng	#1	#1	#1	V52	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	20-Dec-11	11-Jan-12	ANCRAPA FORD	41024	RECALEM	34	5-Apr-12	3	6199	30.00	531.71	0	NA	TX	RAN FNPT TESTS. MST REPROGRAMMED WITH	E29. CUSTOMER STATES	#1	#1	#1	V29	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	19-Jan-12	31-Dec-11	JOE MCKAY CAPITAL FORD	41024	RECALEM	34	30-Mar-12	1	800	30.00	529.00	0	NA	TX	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT W/MI	#1	#1	#1	V29	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	9-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	41024	RECALEM	34	23-Mar-12	1	3449	30.00	530.92	0	NA	KS	IDLEMISSION TEST. KOEO. PASS. OCT P0300.00	CUSTOMER CONCERN C	#1	#1	#1	V29	0	PT C&C
COP	ENGINE	COB0K015	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AF	29-Jan-12	9-Apr-12	FREB BEANS FORD LINCOLN	41024	12029	C3	9-Apr-12	-1	29	558.88	1186.02	0	NA	PA	ENGINE RUNS ROUGH. CHECK ENGINE LIGHT	ON DEALER STATES THE EM	#1	#1	#1	V29	0	PT C&C
TSB REFRESH	PT C&C	NA	2012	1F1FW1E1C3	2	TB6	F	41A	T	TC3	AJ	9-Dec-11	31-Dec-11	GENTE STEEPLY FORD, LLC	41024	RECALEM	34	29-Mar-12	4	2781	884.05	879.16	0	NA	CA	ECC TEST EEC SYSTEM. [NOR. REPROGRAMMED							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION		
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ETC1	TF6	F	AF	24-Jan-12	17-Feb-12	29-Feb-12	SLUDGE FORD, INC.	#1258	NPF	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#EECT TEST NO CODES, NO TSBIS OR SSMs. NO IN-CUSTOMER STATES CHE	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC7	TF6	F	AF	15-Feb-12	23-Feb-12	29-Feb-12	PTTSBURGS FORD	#3124	RECALEM	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	#CHECKED CK CODES, NO TSBIS OR SSMs. NO IN-CUSTOMER STATES CHE	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETG5	TF6	F	AF	1-Dec-11	9-Jan-12	29-Feb-12	RYAN FORD	#1258	RECALEM	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	#VERIFIED CUSTOMERS CTR. TRIM TABLES AND CL-C. CHECK ENGINE LIGHT	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX3	TF6	F	AF	17-Jan-12	18-Feb-12	29-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	#ROADTEST AND COULD NOT REPAIR	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4C	TF6	F	AF	3-Jan-12	27-Jan-12	29-Feb-12	LANDMARK FORD, INC.	#1258	RECALEM	24-Apr-12	3	4487	\$0.00	\$332.01	0	GA	#DIAG REPROGRAM PCM PER TSB 12 12 10	#1258	V52	PT & C	
COP	ENGINE	N/A	2012	1FTFW1ETX3	TF6	F	AF	11-Nov-11			RIDGEWOOD FORD SALES LIMITED	#1258	NPF	20-Apr-12	1	6	\$66.99	\$171.69	1	GA	#ECC TEST CODE P0305 REPROGRAM IGNITION DIAGN	#1258	V52	PT & C	
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ET2C	TF6	F	AF	3-Jan-12	25-Jan-12		DIETHL FORD	#1258	NPF	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	#TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND	#1258	V52	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET65	TF6	F	AF	23-Nov-11	12-Apr-12		GEORGE STOCKFISH FORD (1987)	#1258	DIAG	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	#VERIFIED CHECK ENGINE LAMP ON CODE P0316	#1258	V52	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET65	TF6	F	AF	10-Mar-12	12-Apr-12		BENSON FORD, INC.	#1258	DIAG	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	#CHECKED CONCERN CHECKED FOR CODES A11	#1258	V52	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C	TF6	F	AF	1-Mar-12	19-Mar-12		DONNELLY FORD LINCOLN	#1258	NPF	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	#IDS TESTS P0304 P0304 P0305 IN MEMORY	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	TF6	F	AF	21-Jan-12	26-Mar-12		COURTESY FORD LINCOLN, INC.	#1258	5.0E+212	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	#ID CHECKED EEC SYSTEM KOED PASS CODE P0303	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET65	TF6	F	AF	13-Feb-12	28-Feb-12		NORTHSHORE FORD	#1258	RECALEM	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	#VERIFY OWNER CONCERN. CHECK FOR DTCS. P	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C	TF6	F	AF	22-Nov-11	4-Feb-12		JOE COOPER FORD, INC.	#1258	RECALEM	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	#CHECK OUT TEST EEC S/M	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	TF6	F	AF	28-Feb-12	9-Apr-12		MACK GRUBBS FORD, INC.	#1258	RECALEM	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	#CODE P0306 P0306 RSB #12 02 10	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3C	TF6	F	AF	28-Nov-11	22-Feb-12		ARROW FORD, INC.	#1258	RECALEM	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	#REPROGRAM PCM PERFORMED TSB 12 12 10 REPR	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8C	TF6	F	AF	22-Dec-11	30-Jan-12		PARKWAY FORD SALES, INC.	#1258	RECALEM	14-Apr-12	3	6444	\$0.00	\$333.50	0	GA	#CHECK EEC REFLASH PCM PER TSB 12 12 10	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET65	TF6	F	AF	1-Dec-11			KEN KNAPP FORD SALES LTD	#1258	RECALEM	30-Mar-12	-1	5031	\$0.00	\$363.03	0	GA	#VERIFY CUSTOMER CONCERN. TSB 12 02 05	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET65	TF6	F	AF	2-Dec-11	28-Dec-11		COURTESY FORD LINCOLN	#1258	RECALEM	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	#UPDATE PCM PER TSB 12 12 10. VERIFY ENGINE	#1258	V52	PT & C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5C	TF6	F	AF	17-Feb-12			ALBI FORD LINCOLN JULIETTE INC.	#1258	12405	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	#0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	#1258	V52	PT & C	
DIAG - MISFIRE	ENGINE	C05DX017	2012	1FTFW1ET3C	TF6	F	AF	22-Mar-12	13-Apr-12		JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	24-Apr-12	-1	1	\$653	\$0.00	\$139.18	2	GA	#DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT	#1258	V52	PT & C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ET2C	TF6	F	AF	23-Mar-12	14-Apr-12		WEBER MOTOR COMPANY	#1258	5.0E+212	24-Apr-12	1	3978	\$0.00	\$32.65	1	GA	#VERIFIED CUST CONCERN. TRUCK WAS RUNNING	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	TF6	F	AF	19-Nov-11	31-Dec-11		PACKEY WEBB FORD	#1258	5.0E+212	24-Apr-12	1	8594	\$426.12	\$532.37	1	GA	#TEST EEC, CODE P0403. REPLACE CAT CONVERTER	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	TF6	F	AF	30-Jan-12	10-Feb-12		THE FORD STORE MORGAN HILL	#1258	RECALEM	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#CHECKED CONVERTER, CTR	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C	TF6	F	AF	17-Jan-12	15-Feb-12		AWMS FORD CORPORATION	#1258	RECALEM	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#CONVERTER FAULTED EEC. TEST CODE P0303	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4C	TF6	F	AF	22-Nov-11	17-Mar-12		HARRIS FORD LINCOLN	#1258	RECALEM	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	#ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3C	TF6	F	AF	23-Jan-12	5-Apr-12		WADE FORD, INC.	#1258	RECALEM	20-Apr-12	1	3044	\$0.00	\$38.99	0	GA	#TEST DROVE, VERIFY CONCORCK OASIS PERFORM	#1258	V44	PT & MALFUNCTION	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3C	TF6	F	AF	23-Jan-12	12-Jan-12		HINSEVELL FORD CO	#1258	RECALEM	16-Apr-12	3	3978	\$0.00	\$32.65	1	GA	#ECC CAME ON AND STARTED FLASHING. STOP AN	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2C	TF6	F	AF	17-Jan-12	12-Jan-12		KRAPHOL FORD & LINCOLN CO.	#1258	RECALEM	14-Apr-12	4	8929	\$0.00	\$32.20	0	GA	#concern could not be verified. ecc diagnosis, pass	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	TF6	F	AF	23-Jan-12	26-Mar-12		LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	#CKO CODES NONE PRESENT. CKO OASIS AND FU	#1258	V52	PT & C	
COP	ENGINE	C0TD8007	2012	1FTFW1ET9C	TF6	F	AF	25-Jan-12	14-Mar-12		C & G FORD SALES, INC.	#1258	12029	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	#USED IDS, PULLED DOES, CKO APPROVAL CODE	#1258	V52	PT & C	
COP	ENGINE	N/A	2012	1FTFW1ET2C	TF6	F	AF	2-Feb-12	8-Feb-12		SHERWOOD FORD	#1258	12029	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	#PERFORM TSB REPROGRAM IGNITION COIL AND	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET2C	TF6	F	AF	9-Jan-12	6-Feb-12		RUSSELL & SMITH FORD, INC.	#1258	5.0E+212	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	#KOD P1119. REPLACE LEFT CUSTOMER STATES	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1ET2C	TF6	F	AF	9-Jan-12	6-Feb-12		VENN COUNTRY FORD	#1258	5.0E+212	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	#CHECK CONCERN PERP IDS DIAGNOSTIC DISPLA	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	TF6	F	AF	14-Feb-12	14-Feb-12		VERN DIE FORD LINCOLN	#1258	RECALEM	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	#PERFORMED DIAG. P0303. PERFORM PPTS. REPL	#1258	V52	PT & C	
TSB REFLASH	PT & C	C0E4N007	2012	1FTFW1ET3C	TF6	F	AF	6-Mar-12	14-Mar-12		BOBBIER FORD	#1258	RECALEM	16-Apr-12	1	3978	\$0.00	\$32.65	1	GA	#ECC CODE P0303. REPLACE PCM TO LATEST	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3C	TF6	F	AF	6-Mar-12	22-Mar-12		PERFORMANCE FORD	#1258	RECALEM	16-Apr-12	1	1941	\$0.00	\$0.00	0	GA	#VERIFY CONCERN FORD TSB 12 12 10 REPLACE	#1258	V44	PT & MALFUNCTION	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3C	TF6	F	AF	16-Nov-11	9-Feb-12		THOROUGHBRID FORD	#1258	RECALEM	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	#TSB 12 02 10. TEST DRIVEABILITY CONCERN	#1258	V48	PT & TRANSMISSION	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	TF6	F	AF	17-Jan-12	10-Feb-12		WEINER FORD	#1258	RECALEM	14-Apr-12	3	3978	\$0.00	\$32.65	1	GA	#PERFORMED DIAGNOSIS. REPROGRAM PCM TO	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3C	TF6	F	AF	17-Jan-12	10-Feb-12		WOODBRIDGE FORD LINCOLN LTD	#1258	RECALEM	23-Apr-12	4	3213	\$0.00	\$45.73	0	GA	#PERFORMED TSB 12 12 10, NO CODES IN PCM	#1258	V52	PT & C	
TSB REFLASH	PT & C	C0X6H001	2012	1FTFW1ET8C	TF6	F	AF	21-Nov-11	31-Dec-11		BERNARD FORD	#1258	RECALEM	24-Apr-12	4	3941	\$0.00	\$34.27	0	GA	#PROGRAMMING IS CAUSING. REPROGRAM PCM	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2C	TF6	F	AF	6-Feb-12	29-Feb-12		ASHIE NO WASH TEST DRIVE WITH	#1258	RECALEM	23-Apr-12	2	3869	\$0.00	\$38.65	0	GA	#TEST DROVE NO MISS. FUEL TEST DRIVE WITH	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3C	TF6	F	AF	2-Feb-12	23-Feb-12		PALM BAY FORD	#1258	RECALEM	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	#COMPLETED DIAG FORD P0305 P0306 MISS	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3C	TF6	F	AF	15-Jan-12	9-Feb-12		WASCASSET FORD, INC.	#1258	RECALEM	24-Apr-12	3	4094	\$0.00	\$32.08	0	GA	#ECC TESTED SYSTEM CODE P0304 FOUND SSM	#1258	V52	PT & C	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3C	TF6	F	AF	2-Dec-11	13-Feb-12		ROLING FORD, INC.	#1258	RECALEM	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	#CHECKED FOR DTCS. DROVE VEHICLE TWICE	#1258	V44	PT & MALFUNCTION	
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET3C	TF6	F	AF	13-Dec-11	31-Mar-12		SCOTT FORD	#1258	RECALEM	24-Apr-12	1	2326	\$0.00	\$25.89	0	GA	#REPROGRAM AS PER TSB 12 12 10	#1258	V52	PT & C	
DIAG - MISFIRE	ENGINE	C0YB1004	2012	1FTFW1ET2C	TF6	F	AF	27-Mar-12	10-Apr-12		TUSKET SALES & SERVICE LTD	#1258	12029	25-Apr-12	1	1188	\$0.00	\$60.01	1	GA	#CHECKED FOR DTCS. DROVE VEHICLE TWICE	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	TF6	F	AF	22-Nov-11	24-Jan-12		JERRY FORD SALES LTD	#1258	RECALEM	11-Apr-12	3	4780	\$282.57	\$338.92	1	GA	#535 VERIFIED MIL ON. I85 REMOVED BANK 2	#1258	V52	PT & C	
CATALYTIC CONVERTER	EXHAUST	C4W8A017																							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	OP	CLAIM BINNED FUNCTION							
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10C	T8F	F	B	A	T	K	T	C	AJ	8-Feb-12	1-Apr-12	CHBEUD FORD SALES INC	#	5.00E-212	27-Apr-12	1	3787	3282.57	3353.42	13	NS	VA	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	A	30	14	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T8F	F	B	A	T	K	T	C	AJ	30-Jan-12	7-Apr-12	FORD OF AUGUSTA, INC	#	5.00E-212	24-Apr-12	1	6756	5430.31	5490.49	11	NS	KS	VERIFIED CONCERN PER LEFT CAT CONVERTER CHECK ENGINE LIGHT ON	A	30	14	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T8F	F	B	A	T	K	T	C	AJ	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	#	RECALEM	18-Apr-12	1	4692	50.00	50.00	0	NA	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	A	30	14	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C	T8F	F	B	A	T	K	T	C	AJ	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CADILLAC	#	RECALEM	27-Apr-12	1	2366	50.00	50.00	0	NA	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	A	30	14	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	AF	4-Jan-12	26-Jan-12	MELODY MOTORS LTD	#	RECALEM	24-Apr-12	3	7305	50.00	50.00	0	NA	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN	A	30	14	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#	RECALEM	11-12	27-Apr-12	2	2083	50.00	533.57	0	NA	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUN	A	30	14	V40	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T8F	F	B	A	T	K	T	C	AF	11-Mar-12	2-Apr-12	YARMON FORD, INC	#	RECALEM	14-13	12-Apr-12	1	1354	50.00	50.00	0	NA	MN	PERFORM TSB 12 2 TO WPI	A	30	14	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	AF	1-Feb-12	22-Feb-12	SOERENS FORD, INC	#	RECALEM	14-12	22-Apr-12	2	3955	50.00	537.02	0	NA	WI	SCANNED DTC0 P0305 P0316 REPROGRAM PCM P	A	30	14	V29	04	PT	C&C
COP	ENGINE	CSD3008	2012	1FFW1E12C	T8F	F	B	A	T	K	T	C	AF	17-Dec-11	13-Mar-12	CHAMBERLAIN	#	RECALEM	30-10	12-Apr-12	3	3321	584.05	1160.70	1	NA	TX	MIL ON RETRIEVED CONTINUEABLE COMP. TEST	A	30	14	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E13C	T8F	F	B	A	T	K	T	C	AF	13-Jan-12	3-Feb-12	CITY FORD SALES LTD	#	5.00E-212	20-Mar-12	1	6039	3819.88	11,020.03	232	NA	AB	TECH B054 REPLACE RIG	A	30	14	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T8F	F	B	A	T	K	T	C	AF	13-Jan-12	25-Apr-12	ROBERTS MOTORS, INC	#	RECALEM	27-Apr-12	1	678	5434.31	5536.21	11	NA	IL	CHECK FOR CODES HAD P0430 CHECKED OASIS	A	30	14	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C	T8F	F	B	A	T	K	T	C	AJ	10-Jan-12	25-Jan-12	MT. CRAWFORD, INC	#	RECALEM	18-10	12-Apr-12	3	5372	5405.35	5476.76	11	NA	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	A	30	14	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	AJ	8-Dec-11	20-Feb-12	NORTHSHIRE FORD	#	RECALEM	28-10	12-Apr-12	3	10472	5405.35	5490.26	11	NA	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	A	30	14	V52	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	AF	18-Dec-11	25-Feb-12	HILLCREST FORD LINCOLN	#	RECALEM	27-Apr-12	3	7622	5405.35	5494.38	11	NA	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	A	30	14	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	T8F	F	B	A	T	K	T	C	AF	22-Jan-12	23-Mar-12	MARSHAL HIZE FORD, INC	#	RECALEM	28-10	12-Apr-12	2	3430	50.00	555.59	0	NA	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	A	30	14	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E17C	T8F	F	B	A	T	K	T	C	AJ	2-Feb-12	24-Feb-12	MARYVILLE FORD	#	RECALEM	26-10	12-Apr-12	3	6065	50.00	538.41	0	NA	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	A	30	14	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFVX1C7C	T8F	F	B	A	T	K	T	C	AJ	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTELY, FORD	#	RECALEM	25-10	12-Apr-12	1	56	50.00	538.00	0	NA	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	A	30	14	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	T8F	F	B	A	T	K	T	C	AJ	25-Oct-11	30-Dec-11	DAVIS STANLEY FORD	#	RECALEM	30-10	12-Apr-12	5	11497	50.00	535.14	0	NA	OK	PCM CALIBRATION, PERFORM TSB 12 2 TO	A	30	14	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T8F	F	B	A	T	K	T	C	AJ	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	#	RECALEM	30-10	12-Apr-12	3	10121	50.00	538.33	0	NA	ND	CODE 4 - VERIFY C/K ENG LIGHT ON, KOEO PASS, C	A	30	14	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	AF	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC	#	RECALEM	7-10	12-Apr-12	1	5162	50.00	538.69	0	NA	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010	A	30	14	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	T8F	F	B	A	T	K	T	C	AF	25-Oct-11	30-Dec-11	ROBERTS MOTORS, INC	#	RECALEM	24-10	12-Apr-12	1	5118	50.00	537.78	0	NA	TX	CHECK ENGINE LIGHT ON, RUNS RUGH, RETRIE	A	30	14	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	T8F	F	B	A	T	K	T	C	AF	30-Jan-12	3-Feb-12	MONROE FORD INC	#	RECALEM	11-10	12-Apr-12	3	5789	50.00	535.65	0	NA	OH	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	A	30	14	V40	04	PT	C&C
COP	ENGINE	NA	2012	1FFW1E18C	T8F	F	B	A	T	K	T	C	AJ	24-Feb-12	5-Apr-12	MELODY MOTORS LTD	#	RECALEM	2-10	12-Apr-12	1	2805	561.70	1357.77	10	NA	SK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	A	30	14	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	T8F	F	B	A	T	K	T	C	AF	27-Feb-12	9-Mar-12	BISON MOTOR COMPANY	#	RECALEM	30-10	12-Apr-12	2	2758	50.00	547.27	0	NA	MT	PERFORMED IDS SELF TEST THIS TIME	A	30	14	V40	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	AF	13-Feb-12	8-Mar-12	WARREN FORD, INC	#	DIAG	4-10	12-Apr-12	2	7742	50.00	566.04	0	NA	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	A	30	14	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFW1E12C	T8F	F	B	A	T	K	T	C	AF	13-Feb-12	13-Mar-12	AL PIEMONTE'S HOT HOVS, FD INC	#	DIAG	7-10	12-Apr-12	2	2447	50.00	560.77	0	NA	IL	EEC TEST P0308 PERFORMED, CUSTOMER BLANK	A	30	14	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	T8F	F	B	A	T	K	T	C	AF	12-Dec-11	23-Feb-12	HEISER FORD LINCOLN	#	DIAG	7-10	12-Apr-12	1	5088	50.00	549.38	0	NA	WI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	A	30	14	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E12C	T8F	F	B	A	T	K	T	C	AF	19-Jan-12	7-Feb-12	BUCHT OUTALET, INC	#	DIAG	7-10	12-Apr-12	4	3476	50.00	541.85	0	NA	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	A	30	14	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C	T8F	F	B	A	T	K	T	C	AF	12-Dec-11	13-Dec-11	FORV OF SLEDDLE	#	RECALEM	26-10	12-Apr-12	1	1767	5405.35	5480.84	11	NA	LA	TESTED SYSTEM, REPLACED CONVERTER AND U	A	30	14	V52	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	AF	8-Nov-11	13-Dec-11	FORD OF SLEDDLE	#	RECALEM	11-10	12-Apr-12	2	4522	50.00	551.51	0	NA	SK	CHECK DTC'S, P0301, NO CONVERTER AT THIS	A	30	14	V29	04	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T8F	F	B	A	T	K	T	C	AF	27-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#	RECALEM	11-10	12-Apr-12	2	4522	50.00	551.51	0	NA	SK	CHECK DTC'S, P0301, NO CONVERTER AT THIS	A	30	14	V29	04	PT	C&C
COP	ENGINE	NA	2012	1FFX1E10C	T8F	F	B	A	T	K	T	C	AF	28-Feb-12	7-Apr-12	SHIERS FALLS FORD LINCOLN	#	RECALEM	7-10	12-Apr-12	2	9666	50.00	5203.96	0	NA	SD	TEST EEC SYSTEM P0301 OK	A	30	14	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	AJ	6-Jan-12	7-Apr-12	SHERWOOD FORD	#	RECALEM	4-10	12-Apr-12	1	867	561.70	1354.59	12	NA	AB	EEC TEST CODE P0302, PERFORMED PINPOINT	A	30	14	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E14C	T8F	F	B	A	T	K	T	C	AJ	25-Oct-11	20-Mar-12	REYNOLDS MOTOR COMPANY	#	RECALEM	7-10	12-Apr-12	1	5495	50.00	567.78	0	NA	TX	SCAN FOR CODES, PERFORMED FOR NOW, SE	A	30	14	V29	04	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	AJ	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	#	DIAG	2-10	12-Apr-12	2	3217	50.00	551.40	0	NA	NS	NONFORM ENGINE, TEST AT THIS TIME	A	30	14	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	AF	14-Dec-11	18-Jan-12	RICHPORT FORD LINCOLN LTD	#	5.00E-212	7-10	12-Apr-12	4	5599	5293.51	5469.23	270	NA	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	A	30	14	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C	T8F	F	B	A	T	K	T	C	AF	5-Feb-12	13-Mar-12	ROWER FORD SALES, INC	#	5.00E-212	8-10	12-Apr-12	1	4957	5397.71	5508.78	11	NA	TX	ISS TEST P0305 PERFORMED, ENGINE PERFORM	A	30	14	V29	04	PT	C&C
CATALYTIC CONVERTER	EX																																		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE ID	ENGINE	ASSY PLANT	PROB DATE	START DATE	WARRANTY DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM Binned Function		
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E4C	TFF	F	AF	3-Jan-12	27-Jan-12		LANDMARK FORD, INC.	#	24	RECALEM	24-4	9-May-12	2	6589	\$434.31	\$516.10	1	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LITE ON	V42	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	20-Jan-12	8-Mar-12		RAINBOW FORD SALES INC.	#	24	RECALEM	24-4	1-May-12	2	3667	\$293.51	\$390.84	1	TX	REPLACE TEST P0301 P0300 1E, REPLACED #1 COIL & EGR LIGHT ON ENG NO	CUSTOMER STATES THE	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	25-Jan-12	12-Apr-12		TWIN STATE FORD, INC.	#	24	RECALEM	24-4	9-May-12	1	3659	\$413.00	\$468.37	1	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH	CUSTOMER STATES THE	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E4C	TFF	F	AF	10-Jan-12	22-Mar-12		ECKENROD FORD LINCOLN OF CULLM	#	24	RECALEM	24-4	4-May-12	2	2074	\$0.00	\$315.05	0	TX	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	CUSTOMER STATES EMP	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E2C	TFF	F	AF	10-Feb-12	10-Apr-12		NORTHLAND FORD SALES LTD.	#	24	RECALEM	24-4	11-May-12	2	2134	\$0.00	\$389.48	0	TX	VERIFY CONCERN OF (VER SPEED CONDITION	ELECTRICAL CONCERN	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	31-Jan-12	2-Feb-12		REPUBLIC FORD LINCOLN, INC.	#	24	RECALEM	24-4	23-Apr-12	3	1781	\$0.00	\$34.83	0	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	V29	PT C&C
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E3C	TFF	F	AF	28-Feb-12	9-Apr-12		BELL MOTORS, INC.	#	24	RECALEM	24-4	3-May-12	1	833	\$0.00	\$0.00	0	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E9C	TFF	F	AF	17-Jan-12	9-Mar-12		MILBANK FORD, INC.	#	24	RECALEM	24-4	7-May-12	2	1423	\$0.00	\$27.97	0	WI	TSB 12 10 2 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	15-Jan-12	23-Mar-12		SAMES MOTOR COMPANY, INC.	#	24	RECALEM	24-4	9-May-12	2	2172	\$0.00	\$0.00	0	TX	DIAG. ENGINE LIGHT ON (RETRIEVED DTC P03	E29 CS SERVICE ENGINE	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E1C	TFF	F	AF	28-Jan-12	13-Apr-12		CELEBRATION FORD SALES LTD.	#	24	RECALEM	24-4	11-May-12	1	1685	\$0.00	\$42.05	0	TX	SELF TEST P0303 CHECK OASIS, FOUND SSM	22222 CHECK CAUSE OF ENG	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E6C	TFF	F	AF	13-Dec-11	14-Feb-12		FORD LINCOLN OF COOKVILLE	#	24	RECALEM	24-4	10-May-12	3	6600	\$0.00	\$27.96	0	TX	TECHNICIAN REFERENCED TSB# 12 2 10 AND	REPROGRAMMED PCM	V52	PT C&C
COP	ENGINE	CEHC0038	2012	11FFW1E1C	TFF	F	AF	27-Feb-12	27-Apr-12		SUNNY KING FORD	#	24	RECALEM	24-4	8-May-12	1	784	\$84.05	\$142.25	2	TX	TEST EEC. ROAD TEST WITH MONITOR. PERFORM	CUSTOMER STATES VEH	V29	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E9C	TFF	F	AF	25-Jan-12	9-Feb-12		MUSCATEL BURNS FORD	#	24	RECALEM	24-4	15-May-12	4	11781	\$58.88	\$113.41	1	TX	VERIFY CONCERN AND WED. COIL NOW MISFIRE	CHECK ENGINE LIGHT #	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E6C	TFF	F	AF	22-Mar-12	2-Apr-12		BARILE FORD, INC.	#	24	DIAG	24-4	14-May-12	2	3430	\$0.00	\$118.18	1	TX	ROADTEST RUNS OK. VEH. REFER CUSTOMER TO	STEP ON GAS. TELL MIS	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E1C	TFF	F	AF	14-Feb-12	31-Mar-12		MCKAY FORD LINCOLN	#	24	DIAG	24-4	2-May-12	2	1428	\$0.00	\$15.28	0	TX	CK ENG LIGHT ON PERFORM EEC TEST WITH	IDS. CUSTOMER CLAIMS VEH	V42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E1C	TFF	F	AF	17-Feb-12	5-Mar-12		TERRIBONE FORD	#	24	DIAG	24-4	15-May-12	3	5633	\$0.00	\$27.97	0	TX	EEC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS	V42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E2C	TFF	F	AF	28-Feb-12	6-Mar-12		SCOTT FORD	#	24	DIAG	24-4	15-May-12	3	3947	\$0.00	\$46.50	1	TX	SCAN FOR CODES. RETRIEVED P0308. ROAD TEST	ON WEAY. W/OK DOWN	V42	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E3C	TFF	F	AF	26-Mar-12	30-Apr-12		TEXAS MOTORS FORD	#	24	DIAG	24-4	9-May-12	1	1579	\$0.00	\$54.25	1	TX	PERFORMED EEA. EEC TO REPAIRS ARE TO BE	AF. CUSTOMER STATES ENG	V42	PT C&C
DIAG - MISFIRE	ENGINE	CEHB0008	2012	11FFW1E1C	TFF	F	AF	7-Apr-12	30-Apr-12		SMITH CHAIRS FORD LINCOLN	#	24	RECALEM	24-4	8-May-12	1	571	\$0.00	\$155.61	2	TX	VERIFY CONCERN P0308. REPAIR BACK PRESSURE	CUSTOMER STATES THE	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	27-Jan-12	27-Apr-12		SUNNY KING FORD	#	24	RECALEM	24-4	8-May-12	1	1429	\$46.35	\$53.30	1	TX	EEC TESTED. RAN KOEO. KOEO FOUND CODE	P0308. CUSTOMER STATES THE	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDXA0011	2012	11FFW1E8C	TFF	F	AF	12-Feb-12	27-Feb-12		MUSCATEL BURNS FORD	#	24	RECALEM	24-4	24-Apr-12	2	4844	\$405.35	\$488.98	1	TX	VERIFY CONCERN LIGHT. BUT THE UPDATE TO	THE CHECK ENGINE LIGHT #	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	17-Jan-12	9-Feb-12		DISCOVERY FORD LINCOLN	#	24	RECALEM	24-4	28-Apr-12	3	9844	\$405.35	\$483.30	1	TX	VERIFY CONCERN LIGHT. EEC TEST P0430, TSB	12 02 CUSTOMER STATES CHE	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFX1E6C	TFF	F	AF	31-Jan-12	3-Feb-12		GEISER FORD	#	24	RECALEM	24-4	11-May-12	4	8538	\$449.87	\$533.30	1	TX	VERIFY CONCERN LIGHT AND COMPUTER CHECKS	SHOW. CHECK ENGINE LIGHT ON	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E1C	TFF	F	AF	11-Jan-12	27-Jan-12		LONGMONT FORD	#	24	RECALEM	24-4	7-May-12	4	8333	\$405.35	\$503.44	1	TX	DIAGNOSE. P0430 EFFICIENCY BANK 2 REPAIR	CUSTOMER STATES	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	27-Oct-11	18-Jan-12		PLANET FORD LINCOLN	#	24	RECALEM	24-4	10-May-12	4	17433	\$397.71	\$488.58	1	TX	RECALL CODE. EEC TEST P0430. REPROGRAM	PCM. CUSTOMER STATES	V29	PT C&C
CAT - P0308	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	17-Jan-12	3-Feb-12		ROGEE FORD, INC.	#	24	RECALEM	24-4	8-May-12	2	4127	\$0.00	\$23.98	0	TX	SCAN TEST KOEO. SCAN RETEST NO CODES	CUSTOMER STATES CH	V29	PT C&C
TSB REFLASH	PT C&C	CEGP317	2012	11FFW1E7C	TFF	F	AF	1-1-Mar-12	16-Mar-12		DOWNEY FORD LINCOLN	#	24	RECALEM	24-4	11-May-12	2	2282	\$0.00	\$0.00	0	TX	VERIFY CONCERN CHECKED OASIS FOUND AND	ENGINE LIGHT ON and its m	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFX1E8C	TFF	F	AF	27-Jan-12	19-Apr-12		DAYTOWN FORD	#	24	RECALEM	24-4	14-May-12	1	2688	\$0.00	\$35.20	0	TX	CHECK DTCs. CODE PASS AND REPROGRAM	THE TRUCK STALLS WHILE A	V29	PT C&C
TSB REFLASH	PT C&C	CEK6007	2012	11FFW1E7C	TFF	F	AF	13-Nov-11	20-Dec-11		ROGEE FORD, INC.	#	24	RECALEM	24-4	8-May-12	2	4127	\$0.00	\$23.98	0	TX	EEC TEST. INSTRUMENT CLUSTER STATES	THE CHECK ENGINE LI	V29	PT C&C
TSB REFLASH	PT C&C	CEK6008	2012	11FFW1E7C	TFF	F	AF	10-Nov-11	4-Apr-12		DON BOHN FORD	#	24	RECALEM	24-4	11-May-12	2	669	\$0.00	\$36.69	0	TX	PERFORMED TSB 12 10 2, REPROGRAMMED	PCM. CS TRUCK IS MISSING O	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	13-Nov-11	24-Feb-12		ROBBERTSON FORD SALES, INC.	#	24	RECALEM	24-4	10-May-12	3	3022	\$0.00	\$36.32	0	TX	VERIFY STUMBLE MISFIRE CONCERN. NO DTCs	DRIVER REPORTS WHEN	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	13-Nov-11	24-Feb-12		ALBERMARLE MOTOR COMPANY	#	24	RECALEM	24-4	10-May-12	3	3022	\$0.00	\$36.32	0	TX	VERIFY CONCERN. CHECK KOEO P1111. CK	CHECK ENGINE LIGHT #	V40	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	31-Jan-12	25-Feb-12		DAVIES FORD, INC.	#	24	RECALEM	24-4	15-May-12	3	6302	\$0.00	\$32.05	0	TX	VERIFY CHECK ENGINE LIGHT BY EEC TEST	KOEO. CUSTOMER STATES CH	V29	PT C&C
TSB REFLASH	PT C&C	CEBF004	2012	11FFW1E4C	TFF	F	AF	4-Jan-12	26-Jan-12		RUSTY ECK FORD, INC.	#	24	RECALEM	24-4	15-May-12	4	10134	\$0.00	\$39.10	0	TX	M O 1024 RECALL. REPROGRAM PCM PER	TSB. CUSTOMER REQUEST T	V29	PT C&C
COP	ENGINE	CEVBU007	2012	11FFX1E8C	TFF	F	AF	19-Jan-12	24-Apr-12		LAMOLLE VALLEY FORD, INC.	#	24	RECALEM	24-4	22-May-12	1	1499	\$58.88	\$130.25	1	TX	VERIFY CONCERN. COIL BALANCE ASGM. SCAN	CUSTOMER STATES VEH	V44	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	6-Feb-12	26-Mar-12		LONG-LEWIS FORD INC.	#	24	RECALEM	24-4	18-May-12	2	6201	\$84.05	\$151.48	1	TX	CK COIL PLUS FUEL. REPR. SELF TEST. P030	1E. CUSTOMER STATES CH	V29	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	17-Jan-12	30-Jan-12		OZARK FORD LINCOLN	#	24	RECALEM	24-4	17-May-12	4	7490	\$84.05	\$122.40	1	TX	MO. KOEO'S TEST P0301. RAN VCL POWER	BALANCE. REFER CUSTOMER STATES THA	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	1-Feb-12	22-Feb-12		SCIENCE FORD, INC.	#	24	RECALEM	24-4	12-May-12	3	4975	\$302.10	\$700.08	1	TX	EEC DIAG DTC P0303. SELF REPR. COIL	CUSTOMER STATES THE	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E1C	TFF	F	AF	5-Apr-12	19-May-12		MIKE REYNOLDS FORD LINCOLN	#	24	RECALEM	24-4	10-May-12	3	2940	\$0.00	\$148.81	1	TX	VERIFY CONCERN. ENGINE IS STILL PRESENT	PERFORM. CUSTOMER STATES CH	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E5C	TFF	F	AF	8-Feb-12	7-Mar-12		CHAPARRAL FORD, INC.	#	24	RECALEM	24-4	17-May-12	3	8882	\$0.00	\$121.98	2	TX	CKED OUT CK ENGINE. NO MISFIRE	DETECTED. E29 CK ENG LIGHT	V44	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	11FFX1E6C	TFF	F	AF	9-Mar-12	2-Apr-12		LAKEWOOD FORD	#	24	RECALEM	24-4	22-May-12	2	5986	\$0.00	\$39.03	0	TX	PERFORMED QUICK TEST. ON OTHER THAN	THAT. CUSTOMER STATES VEH	V44	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E1C	TFF	F	AF	12-Feb-12	4-Mar-12		TOMMIE VAUGHN MOTORS, INC.	#	24	RECALEM	24-4	16-May-12	1	989	\$397.71	\$588.27	1	TX	VERIFY CONCERN. EEL REPROGRAMMED	PCM. CK ENGINE LIGHT ON	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CERC2001	2012	11FFW1E3C	TFF	F	AF	3-Mar-12	23-Mar-12		PREMIER FORD LINCOLN	#	24	RECALEM	24-4	18-May-12	2	5867	\$405.35	\$487.30	1	TX	CHECK EEC. CONTACT FOR TECH HOT LINE	WAS DIAGNOSE. DRIVEABLE	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	11-Dec-11	14-Feb-12		LAFAYETTE FORD LINCOLN	#	24	RECALEM	24-4	18-May-12	4	2721	\$405.35	\$484.48	1	TX	PERFORM DIAG. CODES P0308. P0308. REPR	CK ENGINE LIGHT ON. IDLE	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFX1E3C	TFF	F	AF	19-Jan-12	15-Feb-12		ROOMAN FORD SALES	#	24	RECALEM	24-4	26-Apr-12	1	5064	\$0.00	\$513.83	1	TX	TESTED FOR CODES			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PROG	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION			
FUEL INJECTOR	ENGINE	CE044008	2012	1FTFW1T6C	TFF	F	F	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	#	9F593	B	17-May-12	2	3503	\$335.05	\$925.96	PA	#	CHECKED AND PULLED OUT DT NO. NO DTCS. DCL	CUST STATES ON COOLD	#	A401	V4	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T2C	TFF	F	F	6-Mar-12	26-Mar-12	TERRY ORTINSKY RAY FORD SALE	#	12405	B	27-May-12	2	4796	\$0.00	\$31.00	ON	PA	#	SCANNED AND PULLED C AS IT WAS RUNNING. DCL	IS ON AND STARTED	#	A401	V4	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T2C	TFF	F	F	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#	DIAG	NA	22-May-12	2	2035	\$0.00	\$55.76	PA	BC	#	VERIFY CONCERN. EEC STRATEGIES. RESET CK	BOSS DOWN WHEN PAS	#	A401	V4	PT C&C	
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1T2C	TFF	F	F	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	#	DIAG	NA	26-May-12	2	1686	\$0.00	\$91.61	PA	PA	#	RAN ALL TESTS ALL PAS OASIS. NFF	CND	UNDRIVER STATES THAT	#	A401	V5	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T0C	TFF	F	F	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#	5.0E+212	E	24-May-12	3	7581	\$434.31	\$513.35	PA	IL	#	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	#	A401	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T0C	TFF	F	F	21-Nov-11	12-Jan-12	ALLAN VEIL FORD LINCOLN INC.	#	RECALEM	NA	9-May-12	4	16075	\$434.31	\$533.50	PA	GA	#	VERIFIED CHECK ENGINE RECAL EMMAHSH18	CUSTOMER STATES ENG	#	A401	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T8C	TFF	F	F	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	#	RECAL	NA	24-May-12	2	6116	\$0.00	\$0.00	PA	WA	#	TEST EEC AND P0306 RECAL AS PER TSB AND CLK	ENGINE LIGHT CAME ON	#	A401	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T0C	TFF	F	F	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	#	RECALEM	NA	24-May-12	6	10341	\$0.00	\$40.75	ON	PA	#	ROAD TEST CONFIRMED 5 OCM TEST PROGRAM	CUSTOMER WAS DRIVEN	#	A401	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T0C	TFF	F	F	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#	RECALEM	NA	24-May-12	2	6201	\$0.00	\$35.03	ON	PA	#	POW CAL AND COOL FUEL WELL. SEE JOB 5	REPAIR CHECK ENGINE LI	#	A401	V2	PT C&C	
COP	ENGINE	CEPA1002	2012	1FTFW1T1C	TFF	F	F	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	#	12029	CA	23-May-12	3	6597	\$72.09	\$108.71	ON	PA	#	XPERFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC	#	A401	V5	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T6C	TFF	F	F	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#	12029	CA	23-May-12	3	3725	\$68.05	\$138.73	ON	PA	#	XEEC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENGINE LI	#	A401	V2	PT C&C	
COP	ENGINE	CEA21021	2012	1FTFW1T1C	TFF	F	F	8-Dec-11	28-Dec-11	MULLINAX FORD	#	12029	CA	25-May-12	6	9294	\$91.50	\$305.73	ON	PA	#	KINSTAL IDS P0306 RUN ECTS NO TESTS PPT	E29 CUST STATES CHECK	#	A401	V2	PT C&C	
COP	ENGINE	CEA1025	2012	1FTFW1T0C	TFF	F	F	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	#	12029	CA	29-May-12	2	8691	\$58.00	\$172.71	ON	PA	#	CK CHECK OUT TO VERIFY CK INSPECT. NO VISIBL	E29 CK ENG LIGHT ON	#	A401	V2	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T4C	TFF	F	F	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#	12029	CA	25-May-12	1	2181	\$68.99	\$238.91	ON	PA	#	CK CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR A	#	A401	V5	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T0C	TFF	F	F	8-Mar-12	19-Apr-12	BOUNDARY FORD SALES LTD.	#	NFF	NA	29-May-12	2	1327	\$0.00	\$103.00	ON	PA	#	INSPECTED ADVISED CK. INTERVIEW. THEN WHEN	EEC CHECK ENGINE LI	#	A401	V2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	TFF	F	F	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	#	DIAG	NA	30-May-12	2	2690	\$0.00	\$42.10	ON	PA	#	TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES WHE	#	A401	V2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T0C	TFF	F	F	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#	DIAG	NA	30-May-12	2	2690	\$0.00	\$42.10	ON	PA	#	TECH CHECKED AND VERIFIED THIS CONCERN	CUST STATES THE CHECK	#	A401	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T8C	TFF	F	F	29-Mar-12	25-Apr-12	WALKER FORD SALES LTD.	#	NFF	NA	29-May-12	2	1327	\$0.00	\$103.00	ON	PA	#	INSPECTED ADVISED CK. INTERVIEW. THEN WHEN	EEC CHECK ENGINE LI	#	A401	V2	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T0C	TFF	F	F	29-Mar-12	25-Apr-12	CHESTATE FORD	#	RECALEM	NA	17-May-12	1	2481	\$442.50	\$527.58	ON	PA	#	04 RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG	#	A401	V2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T3C	TFF	F	F	14-Feb-12	7-Mar-12	JENSEN'S LEMARS FORD	#	12029	CA	25-May-12	5	15183	\$64.05	\$105.32	ON	PA	#	XEEC TEST CODE P0305. REPLACED NUMBERS	CHECK ENGINE LIGHT ON	#	A401	V2	PT C&C	
DIAG - MISFIRE	ENGINE	CE4F0004	2012	1FTFW1T2C	TFF	F	F	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#	DIAG	NA	28-May-12	3	5021	\$58.88	\$138.62	ON	PA	#	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT FO	#	A401	V2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T8C	TFF	F	F	13-Mar-12	25-Apr-12	KEITH HAWTHORNE FORD LINCOLN O	#	12029	CA	28-May-12	3	5021	\$58.88	\$138.62	ON	PA	#	CKX CHECK VERIFIED CUSTOMER BALANCE TEST	CYLINDER CUSTOMER STATES TH	#	A401	V2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T3C	TFF	F	F	14-Feb-12	7-Mar-12	WALTERBOR MOTOR SALES CO. IN	#	DIAG	NA	23-May-12	3	5208	\$0.00	\$105.05	ON	PA	#	DIAG IDS P0300 SSM 22225 STUMBLE ON ACCEL	A S CHECK ENGINE LI	#	A401	V2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T8C	TFF	F	F	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#	DIAG	NA	11-May-12	1	1563	\$0.00	\$49.40	ON	PA	#	INSPECTED & FOUND ENTITLING THE ISSUE.	CHECK AND REPORT FO	#	A401	V2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T8C	TFF	F	F	9-Mar-12	16-Mar-12	SUNSHINE FORD	#	DIAG	NA	29-May-12	3	3117	\$0.00	\$37.16	ON	PA	#	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI	#	A401	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CE4M0017	2012	1FTFW1T0C	TFF	F	F	14-Feb-12	7-Mar-12	WATERTOWN FORD	#	DIAG	NA	18-May-12	1	1357	\$480.95	\$670.38	ON	PA	#	P0306 RAN OASIS LOCK AND RECAL CK	CUSTOMER STATES CK	#	A401	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T2C	TFF	F	F	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#	RECALEM	NA	15-May-12	1	2719	\$0.00	\$31.45	ON	PA	#	CC 04 BPM RECAL	PERFORM CS	TRUCK SHAKING AND	#	A401	V5	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T3C	TFF	F	F	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	#	RECALEM	NA	26-May-12	6	11420	\$0.00	\$27.22	ON	PA	#	NO CODES. CHECKED OASIS. PERFORMED TSB	IGNITION SURGES AND	#	A401	V5	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T0C	TFF	F	F	23-Jan-12	19-Apr-12	MILLER FORD SALES	#	RECALEM	NA	15-May-12	1	2992	\$0.00	\$29.00	ON	PA	#	PERFORMED DIAGNOSIS. CHECKED ENGINE	ENGINE LIGHT ON. DTC	P0306	#	A401	V2	PT C&C
ENGINE	ENGINE	NA	2012	1FTFW1T0C	TFF	F	F	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	#	12029	CA	28-May-12	4	4849	\$58.88	\$170.51	ON	PA	#	XPERFORM ROAD TEST TO CM AS AT LATEST CAL	CUSTOMER STATES ENG	#	A401	V2	PT C&C	
ENGINE	ENGINE	CE3C3009	2012	1FTFW1T3C	TFF	F	F	30-Jan-12	22-May-12	TOUSLEY FORD INC.	#	12029	CA	29-May-12	1	700	\$58.88	\$105.40	ON	PA	#	XROAD TEST AND DID NOT REMO RELATIVE COMP	CHECK ENGINE LIGHT ON	#	A401	V2	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FTFW1T2C	TFF	F	F	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#	DIAG	NA	24-May-12	2	5291	\$0.00	\$71.52	ON	PA	#	SPARK PLUGS MONITOR. VERIFY REPAIR.	CHECK ENGINE LIGHT S	#	A401	V2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T8C	TFF	F	F	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#	DIAG	NA	24-May-12	2	5291	\$0.00	\$71.52	ON	PA	#	SPARK PLUGS MONITOR. VERIFY REPAIR.	CHECK ENGINE LIGHT S	#	A401	V2	PT C&C	
DIAG - MISFIRE	ENGINE	CEW9R241	2012	1FTFW1T3C	TFF	F	F	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#	DIAG	NA	8-May-12	2	2186	\$0.00	\$102.18	ON	PA	#	EEC TEST. P0306. PNP/CP	CHECK ENGINE LIGHT TH	#	A401	V2	PT C&C	
DIAG - MISFIRE	ENGINE	CEW9R240	2012	1FTFW1T3C	TFF	F	F	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#	DIAG	NA	8-May-12	2	2186	\$0.00	\$102.18	ON	PA	#	EEC TEST. P0306. PNP/CP	CHECK ENGINE LIGHT TH	#	A401	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1T0C	TFF	F	F	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#	5.0E+212	E	22-May-12	2	5462	\$413.00	\$513.38	ON	PA	#	DIAG EEC TEST P/POINT HF AND FOUND LEFT	CUST STATES CHECK EN	#	A401	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CECC2002	2012	1FTFW1T3C	TFF	F	F	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	#	5.0E+212	E	29-May-12	3	4853	\$397.71	\$484.82	ON	PA	#	DIAG TEST. P0430	IDS ISBLE YET INSTRUCTED TO	CHECK ENGINE LIGHT ON	#	A401	V2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T0C	TFF	F	F	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	#	5.0E+212	E	22-May-12	2	1440	\$1,226.05	\$173.11	ON	PA	#	PERFORMED DIAGNOSIS. CHECKED ENGINE	CUST STATES DELIGHT	#	A401	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T0C	TFF	F	F	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	#	5.0E+212	E	15-May-12	2	1050	\$297.71	\$610.39	ON	PA	#	VERIFY CONCERN. CHECK ENGINE LIGHT FOR	CUST STATES THAT THE	#	A401	V4	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T0C	TFF	F	F	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	#	RECALEM	NA	23-May-12	3	3352	\$283.51	\$356.24	ON	PA	#	VERIFIED CONCERN. VERIFY ENGINE LIGHT. CK	NO ENGINE LIGHT ON	#	A401	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T8C	TFF	F	F	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	#	RECALEM	NA	15-May-12	1	3923	\$283.51	\$356.35	ON	PA	#	REPLACED BANK CATALYTIC CONVERTER AS PER	CHECK ENGINE LIGHT ON	#	A401	V2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T8C	TFF	F	F	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	#	RECALEM	NA	8-May-12	4	13688	\$283.51	\$407.37	ON	PA	#	INSPECTED FOR CEL LIGHT FOUND TSB 12 2 TO	DRIVEABILITY GAS CON	#	A401	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T4C	TFF	F	F	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	#	RECALEM	NA	8-May-12	2	4252	\$0.00	\$0.00	ON	PA	#	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES THE	#	A401	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T4C	TFF	F	F	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	#	RECALEM	NA	12-Apr-12	2	4892	\$0.00	\$39.92	ON	PA	#	INSPECTED FOR CHECK ENGINE LIGHT ON. CHECK	INSPECT FOR CHECK EN	#	A401	V2	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFX1T7C	TFF	F	F	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	#	RECALEM																

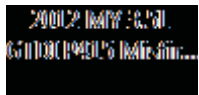
2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TB	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	F	TB	F	AF	26-Mar-12	23-Apr-12	ARMSTRONGS FORD OF HOMESTEAD	#FQ	6K775	12-Jun-12	2	3260	\$0.00	\$42.89	1	NA	FL	# VERIFIED CONCERN, FOLLOWED TSB 12 6 4. NO DTC	C5 ENG MSFIRE SELT	#S	#B03S	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C	F	TB	F	AF	23-May-12		PRINCE GEORGE MOTORS LTD	#FQ	6K775	13-Jun-12	-1	6	\$0.00	\$56.82	1	NA	BC	# SCAN CODES FOUND P0300, P0304, P0305, P0308	FOUND CHECK ENGINE LIGHT	#S	#A62A	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4G	F	TB	F	AF	19-Nov-11	26-Apr-12	DAVE MOORE FORD, INC.	#FQ	RECALEM	5-Jun-12	2	12571	\$300.63	\$382.88	1	NA	TX	# VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON	#S	#B03S	V29 F03	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET3C	F	TB	F	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#FQ	12029	14-Jun-12	3	4977	\$66.99	\$172.41	1	NA	SK	# REPLACED #2 COIL AND PLUG FOR MISFIRE	CONDENSING MISFIRE SHILL	#S	#A41A	V29 F03	PT C&C
SPARK PLUGS	ENGINE	CFMEB10	2012	1FTFW1ET6C	F	TB	F	AF	13-Nov-11	14-May-12	SHERWOOD FORD	#FQ	12	13-Jun-12	2	4946	\$10.56	\$308.24	3	NA	AB	# EEC TEST (CONT CODES) PLUGS (W/ ELECTRODE)	CHECK PCM AS VEHICLE	#S	#A12A	V52 F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET7C	F	TB	F	AF	28-Feb-12	7-Apr-12	HIXSON AUTOFLEX	#FQ	5.00E+212	11-Jun-12	3	4619	\$292.99	\$375.92	1	NA	LA	# TEST DROVE, RAN EEC SYSTEM TESTS, PERFORM	CUSTOMER STATES CHECK	#S	#B03S	V40 F03	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET5C	F	TB	F	AF	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LTEE	#FQ	RECALEM	5-Jun-12	4	4096	\$283.51	\$361.92	1	NA	QC	# REPLACER CATALYSEUR GAUCHE ET REPROGR	TEMOIN DANOMALIE ALL	#S	#A280A	V29 F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1ET2C	F	TB	F	AF	11-Jan-12	6-Apr-12	SHAFFER FORD SALES, INC.	#FQ	RECALEM	14-May-12	2	2788	\$405.35	\$473.35	1	NA	MD	# CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON	#S	#B03S	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1G	F	TB	F	AJ	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	#FQ	5.00E+212	7-Jun-12	1	15	\$0.00	\$44.69	1	NA	FL	# PERFORM TSB 12 6 4 PCM UPGRADE FOR MEMOR	CHECK ENGINE LIGHT IS	#S	#B03S	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C	F	TB	F	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#FQ	6K775	14-Jun-12	4	9843	\$0.00	\$39.26	1	NA	MS	# CK ENG LIGHT ON DTC P0300, P0304, P0305, P0308	C5 CHECK ENGINE LIGHT	#S	#B03S	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	F	TB	F	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#FQ	6K775	14-Jun-12	3	4977	\$13.66	\$72.23	1	NA	SK	# PERFORMED TSB 12 06 04 AND UPDATED PCM AN	CHECK ENGINE LIGHT FL	#S	#A461A	V52 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXG	F	TB	F	AJ	8-Feb-12	23-Feb-12	MARSHAL WIZE FORD, INC.	#FQ	6K775	13-Jun-12	4	9469	\$0.00	\$48.69	1	NA	TN	# ROAD TEST THE ENGINE LIGHT IS ON EEC TEST	D5 CK ENGINE LIGHT IS ON	#S	#B03S	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	F	TB	F	AF	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	#FQ	6K775	15-Jun-12	3	7482	\$0.00	\$40.51	1	NA	NE	# RUN QUICK TEST P0306 PERFORM TSB 12 6 4 REP	VEHICLE WAS CHUGGING	#S	#B03S	V52 F03	PT C&C
TSB REFLASH	PT C&C	OC4CC017	2012	1FTFW1ET5C	F	TB	F	AF	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	#FQ	RECALEM	5-Jun-12	3	6581	\$0.00	\$37.71	0	NA	MS	# RUN EEC DIAG TESTS KOEM P0306 POWER BAL	THE CUSTOMER STATES WHI	#S	#B03S	V40 F03	TRANSMISSION
DIAG - MISFIRE	ENGINE	CFEE519	2012	1FTFW1ET5C	F	TB	F	AF	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#FQ	DIAG	4-Jun-12	6	7274	\$0.00	\$156.06	1	NA	AB	# SCANNED, NO CODES. (I HIS AGG) CONTACTED I	ADVISE TO REPAIR FOR	#S	#A611A	V52 F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET7C	F	TB	F	AF	3-Dec-11	18-Feb-12	FORD OF OCALA, LINCOLN OF OCAL	#FQ	5.00E+212	12-Jun-12	4	10154	\$410.82	\$463.84	1	NA	FL	# DIAG REPLACE LEFT SIDE CAT CONV AND REPR	CUSTOMER STATES THE	#S	#B03S	V52 F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFNA5007	2012	1FTFW1ET8C	F	TB	F	AF	7-Mar-12	2-May-12	PERFORMANCE FORD	#FQ	5.00E+212	13-Jun-12	2	5322	\$300.63	\$388.22	1	NA	NE	# TSB 12 06 04 DIAG. CODE ARRIVAL	CUSTOMER STATES THE	#S	#B03S	V29 F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETXG	F	TB	F	AF	9-Nov-11	3-Jun-12	D & D MOTORS, INC.	#FQ	5.00E+212	13-Jun-12	6	32714	\$333.72	\$333.72	0	NA	SC	# FAXED DOCUMENTS 6/19/12 (P0300) REPLACED	CHECK ENGINE LIGHT IS	#S	#B03S	V29 F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C	F	TB	F	AF	17-Feb-12	26-Apr-12	JIM HATHEWAY FORD SALES LIMITE	#FQ	5.00E+212	11-Jun-12	2	3956	\$283.51	\$356.84	1	NA	NS	# PERFORMED SYSTEM TESTS CODE P0430 REPLA	REPAIR CAUSE MIL LIGHT	#S	#A160A	V29 F03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	F	TB	F	AF	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	#FQ	5.00E+212	11-Jun-12	7	5868	\$308.75	\$395.44	1	NA	LA	# VERIFIED CUSTOMER CONCERN. INSTALLED NEW LEFT	DRIVEABILITY GAS	#S	#B03S	V29 F03	PT C&C
TSB REFLASH	PT C&C	GERB009	2012	1FTFW1ET1G	F	TB	F	AF	11-Jan-12	3-Feb-12	ANGRA FORD	#FQ	6K775	17-May-12	4	14496	\$10.74	\$50.38	1	NA	TX	# INSTALLED INTERCOOLER DEFLECTOR AND REPR	C5 VEHICLE ENGINE ST	#S	#B03S	V52 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C10C	F	TB	F	AF	10-Feb-12	10-Mar-12	HELPMAN FORD, INC.	#FQ	6K775	12-Jun-12	4	10950	\$0.00	\$45.79	1	NA	TX	# PCM REPROGRAMM YES KOEO PASS KOER PASS	CHECK ENGINE LIGHT IS	#S	#B03S	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	F	TB	F	AF	18-Mar-12	5-May-12	LANGDALE FORD COMPANY	#FQ	6K775	11-Jun-12	2	3880	\$0.00	\$38.02	1	NA	GA	# DOES NOT OPERATE TSB DEFLECTOR PLATE PRESEN	CHECK ENG LIGHT ON LI	#S	#B03S	V29 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	F	TB	F	AF	20-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	#FQ	6K775	11-Jun-12	3	12987	\$0.00	\$39.15	1	NA	TX	# EEC TEST PASS MODE B. B. 12 6 4 WAS MULTIPLE	C5 S. AT TIMES ENGINE FL	#S	#B03S	V40 F03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C	F	TB	F	AF	28-Feb-12	4-Apr-12	JONES FORD, INC.	#FQ	6K775	12-Jun-12	3	3232	\$0.00	\$43.64	1	NA	SC	# WARRANTY VERIFY CONCERN. EEC TEST CODES	CUSTOMER STATES CHE	#S	#B03S	V29 F03	PT C&C

From: Steslicki, Michael (M.E.)
Sent: Wednesday, June 20, 2012 6:58 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/20/12)

Fifteen new claims today

- (7) TSB Reflash
- (5) Catalytic Converter
- (2) COP
- (1) Diag - Misfire

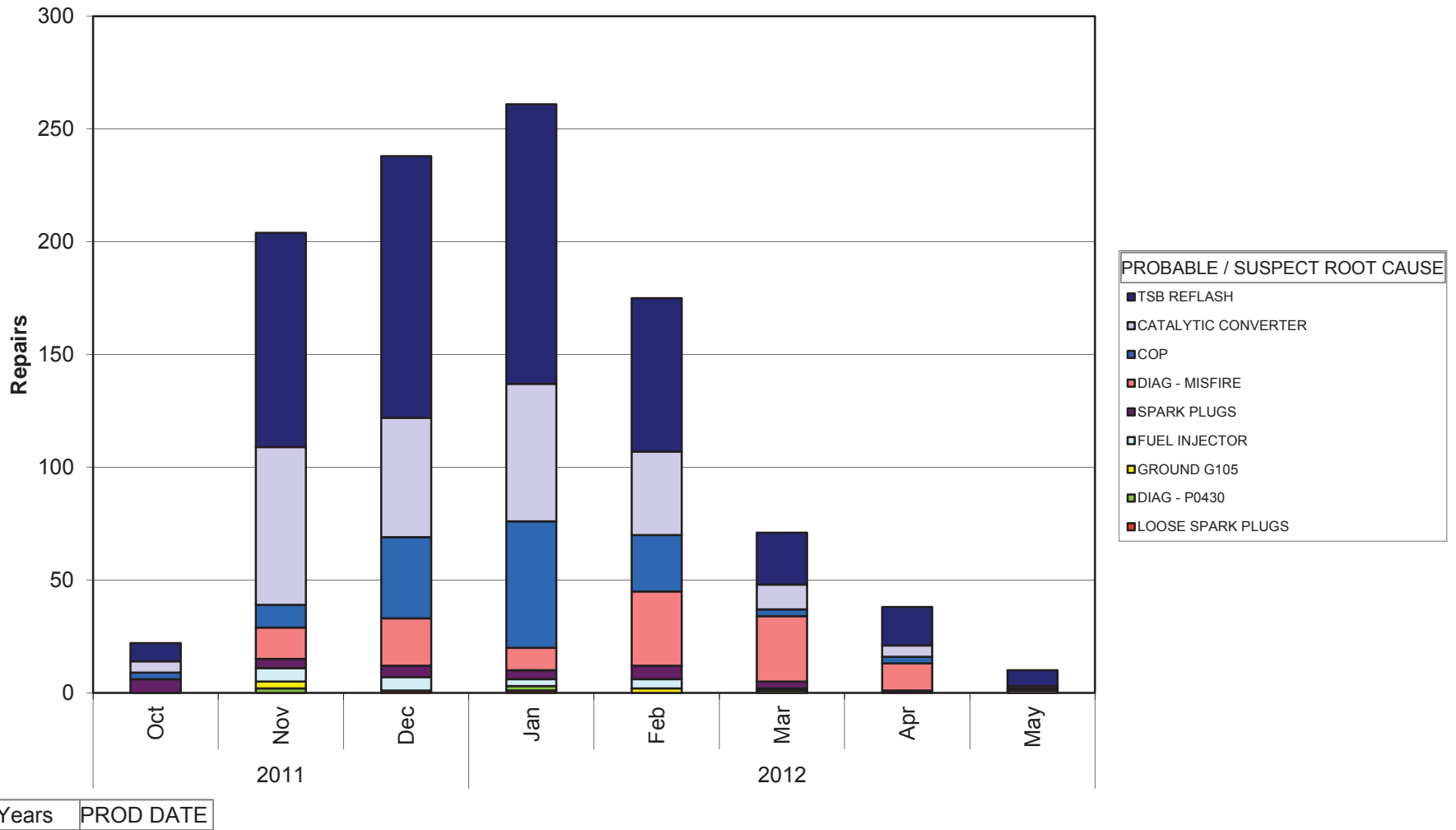


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/19/12



Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
Grand Total		2

DIAG - P0430	GROUND G105
	2
	3
	2
	2
	1
	5
	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	4
	6	5
	3	4
	4	6
	1	3
		1
	1	
	21	29

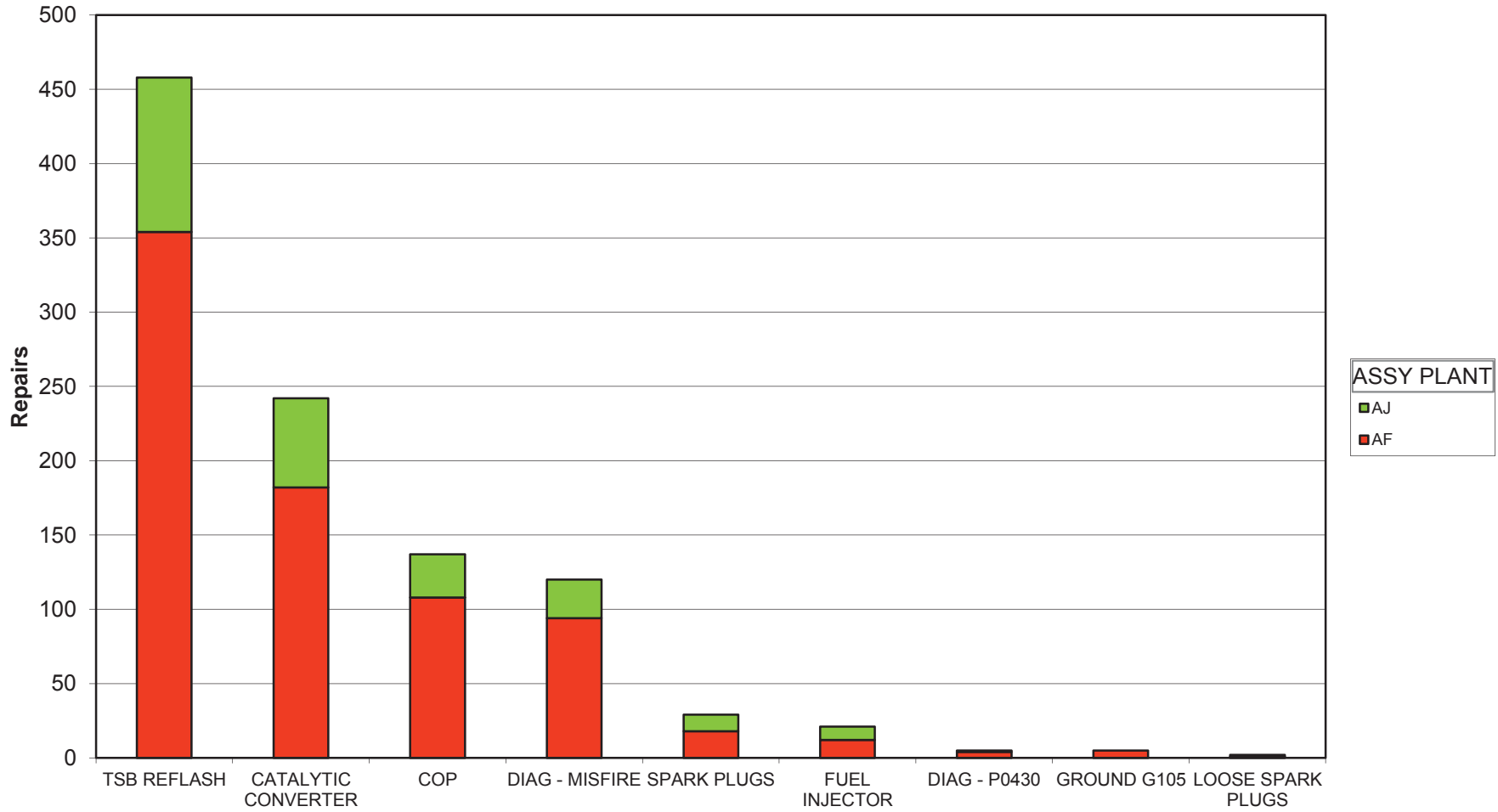
DIAG - MISFIRE	COP	
		3
	14	10
	21	36
	10	56
	33	25
	29	3
	12	3
	1	1
	120	137

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	70	95
	53	116
	61	124
	37	68
	11	23
	5	17
		7
	242	458
		1019

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/19/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	354	104	458
CATALYTIC CONVERTER	182	60	242
COP	108	29	137
DIAG - MISFIRE	94	26	120
SPARK PLUGS	18	11	29
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	778	241	1019

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YTE	WIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLAIM BINNED FUNCTION	
COP	ENGINE	BLTD0003	2012	1FFWV1C3	TFF	F	A	T	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#	12029	C3	12-Dec-11	1	929	\$63.09	\$116.81	GA	#	EEC TEST PID MONITOR TEST REPLACED AS ENGINE SMOKE MISS DRIVE	#	1	V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	A	T	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#	12029	C3	20-Nov-11	0	20	\$0.32	\$63.22	GA	#	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG	#	1	V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	A	T	24-Oct-11	22-Dec-11	FUTURE FORD OF CLOVIS	#	12465	C3	22-Dec-11	-1	28	\$10.38	\$159.03	CA	#	EEC TEST P0300, POWERED PLUGS AND ROAD	#	1	V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4C	TFF	F	A	T	25-Oct-11	6-Dec-11	HILLER FORD INC	#	12405	C3	6-Dec-11	-1	10	\$5.17	\$42.48	GA	#	VERIFIED CONCERN, PEGS CC 42	#	1	V29	P	C&C
GROUND G105	ENGINE	N/A	2012	1FFWV1E3C	TFF	F	A	T	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LIN	#	12029	C3	28-Nov-11	1	148	\$80.00	\$89.19	MO	#	239 VERIFIED CONCERN, P00	#	1	V29	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	A	T	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#	12465	C3	10-Dec-11	1	519	\$0.00	\$74.80	MI	#	HOOK UP IDS AND SELF TURNED TO CUSTOMER	#	1	V29	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	A	T	10-Nov-11	11-Dec-11	ALL STAR FORD	#	12029	C3	22-Dec-11	-1	272	\$0.00	\$79.35	MI	#	DID NOT DUPL ON RD TSD AND REINST IN FLOW	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	TFF	F	A	T	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#	500E-212	E3	28-Dec-11	1	418	\$240.12	\$453.16	ON	#	873 ROADTESTED & VERIFIED CONCERN, PC	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E4C	TFF	F	A	T	8-Dec-11	23-Dec-11	DUNFORD FORD LINCOLN	#	500E-212	E3	30-Dec-11	1	1961	\$520.44	\$737.92	FL	#	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	TFF	F	A	T	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#	500E-212	E3	20-Dec-11	1	730	\$426.12	\$562.96	IL	#	EEC TEST P0430 MONITORED PDS, REPLACED BA	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFWV1E8C	TFF	F	A	T	6-Nov-11	11-Dec-11	LILLISTON FORD, INC.	#	500E-212	E3	20-Dec-11	-1	12	\$522.25	\$668.95	IL	#	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST	#	1	V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E2C	TFF	F	A	T	27-Nov-11	11-Dec-11	HALLMARK FORD SALES LIMITED	#	12	C3	4-Jan-12	-1	135	\$4.88	\$179.42	BC	#	DIAG. TESTS: CODE P0306, PINPOINT MONITOR T	#	1	V29	P	C&C
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFWV1E2C	TFF	F	A	T	18-Nov-11	19-Dec-11	SCOTT PETERSON MOTORS INC.	#	9F593	B3	19-Dec-11	-1	12	\$268.55	\$746.16	GA	#	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFX1E17C	TFF	F	A	T	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#	500E-212	E3	3-Jan-12	1	790	\$405.35	\$509.26	MI	#	VERIFIED CONCERN, P0301 TEST CUSTOMER TO	#	1	V29	P	C&C
COP	ENGINE	N/A	2012	1FFWV1E6C	TFF	F	A	T	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#	12029	C3	4-Jan-12	-1	522	\$161.77	\$409.11	GA	#	ISS SET UP EEC TEST ITEM TESTED COILS & F	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7C	TFF	F	A	T	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#	500E-212	E3	21-Jan-12	1	244	\$397.71	\$504.17	MI	#	EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST	#	1	V29	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E9C	TFF	F	A	T	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#	NPF	C3	11-Jan-12	1	1184	\$0.00	\$24.00	MI	#	INSTANT FUEL ECONOMY TEST, CHECK TEST CON	#	1	V40	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFX1E14C	TFF	F	A	T	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD.	#	12029	C3	10-Jan-12	-1	124	\$180.97	\$241.25	GA	#	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA	#	1	V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E5C	TFF	F	A	T	7-Nov-11	12-Dec-11	GAM CLARK FORD SALES LTD.	#	12	E3	12-Jan-12	-1	3	\$9.71	\$225.54	GA	#	0 210 SELF TEST PCM HANCE TEST SHOWED TH	#	1	V29	P	C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E2C	TFF	F	A	T	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#	9F593	B3	7-Jan-12	1	1301	\$143.80	\$511.81	GA	#	PERFORM IDS QUICK TEST, WET AROUND THE	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6C	TFF	F	A	T	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#	12405	C3	13-Jan-12	1	250	\$84.65	\$255.21	MI	#	EEC TEST DCL AND FUEL PRESS TESTS IN FLOW	#	1	V29	P	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E4C	TFF	F	A	T	6-Jan-12	12-Jan-12	BARRIE FORD	#	12029	C3	12-Jan-12	-1	6	\$60.19	\$253.50	ON	#	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFWV1E7C	TFF	F	A	T	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#	500E-212	E3	19-Jan-12	1	1084	\$397.71	\$465.78	MI	#	VERIFIED CONCERN, EEC TEST P0430, PINPOINT	#	1	V29	P	C&C
ENGINE	ENGINE	CANA0002	2012	1FFWV1E2C	TFF	F	A	T	28-Oct-11	27-Dec-11	RON DURRANT FORD	#	12029	C3	13-Jan-12	1	1236	\$128.10	\$310.87	CA	#	1296 CUST STATES TEST LEON ACCEL CYRIS B	#	1	V29	P	C&C
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFX1E17C	TFF	F	A	T	10-Nov-11	14-Dec-11	MARK MARTIN FORD, INC.	#	12029	C3	13-Jan-12	1	791	\$329.75	\$522.30	MI	#	PRELAP INJECTOR, 184 INJECTOR, 184 INJECT	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E17C	TFF	F	A	T	9-Nov-11	12-Dec-11	OTIS FORD, INC.	#	500E-212	E3	16-Jan-12	-1	456	\$444.30	\$571.46	MI	#	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST	#	1	V29	P	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E8C	TFF	F	A	T	10-Nov-11	12-Dec-11	HINES PARK FORD, INC.	#	500E-212	E3	16-Jan-12	2	2878	\$407.88	\$605.35	MI	#	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN	#	1	V29	P	C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFWV1E8C	TFF	F	A	T	21-Nov-11	29-Dec-11	WALTON FORD, INC.	#	12029	C3	23-Jan-12	1	800	\$0.00	\$57.17	MI	#	SCANNED FOR CODES, P0301 MONITORING LINE	#	1	V29	P	C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFWV1E8C	TFF	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	128837	C3	16-Jan-12	1	1050	\$0.00	\$226.69	MI	#	ROAD TEST CANNOT WENT AND CHECKED A FUEL	#	1	V29	P	C&C
ENGINE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	A	T	18-Nov-11	30-Nov-11	AUTOWAY FORD AND LINCOLN	#	12029	C3	23-Jan-12	2	2577	\$152.94	\$259.78	MI	#	ROAD TESTED VEHICLE, SPARE PERFORMED CO	#	1	V29	P	C&C
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFWV1E8C	TFF	F	A	T	1-Dec-11	3-Jan-12	ALTON BARLEY FORD	#	DIAG	C3	24-Jan-12	1	2807	\$0.00	\$50.23	MI	#	VEERY IDS TEST, TEST OK	#	1	V29	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	A	T	1-Dec-11	12-Jan-12	KEN WILSON FORD INC	#	12405	C3	16-Jan-12	2	2105	\$21.08	\$136.24	MI	#	IDS TEST, PASS CODES AND CHECK G105 AS PER	#	1	V29	P	C&C
DIAG- MISFIRE	ENGINE	CAPA0009	2012	1FFWV1E7C	TFF	F	A	T	18-Nov-11	3-Jan-12	UPK MILMAN FORD, INC.	#	12029	C3	23-Jan-12	1	560	\$0.00	\$57.17	MI	#	TRUCK MISSING SPARK PLUG, CUSTOMER STATED	#	1	V29	P	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	TFF	F	A </tr																				

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GC03S REPORT	DEL Y	WIN	VEHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALER/SHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLF	CLAIM BINNED FUNCTION			
COP	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	3-Jan-12	20-Jan-12		SIMI VALLEY FORD	#12029	02-12-12	0	1191	\$64.05	\$216.40	CA	CA	TEST EEC CODE P0300D7V, JES YES, JB9 NO, JB11	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	NA	030	V52	04	PT C&C	
COP	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	29-Jan-12	22-Feb-12		BANKSTOWN FORD OF ARLINGTON	#12029	02-17-12	0	10	\$84.05	\$179.26	TX	TX	VERIFIED CONCERN, CONNECTOR, PIN FITS	ENGINE LACKS POWER	NA	030	V52	04	PT C&C		
SPARK PLUGS	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	2-Feb-12	29-Feb-12		REVERVIEW FORD LINCOLN SALES	#12465	02-24-12	1	248	\$55.29	\$210.46	CA	CA	VERIFIED CONCERN, CONNECTOR, PIN FITS	ENGINE LACKS POWER	NA	030	V52	04	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	7-Dec-11			FREEDOM FORD SALES LIMITED	#12465	02-22-12	-1	32	\$5.29	\$218.32	CA	CA	VERIFIED CONCERN, CONNECTOR, PIN FITS	ENGINE LACKS POWER	NA	030	V52	04	PT C&C		
COP	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	30-Jan-12	14-Feb-12		EVERY FORD	#12029	02-28-12	1	781	\$80.00	\$91.68	TX	TX	VERIFIED CONCERN, CONNECTOR, PIN FITS	ENGINE LACKS POWER	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	10-Jan-12	11-Feb-12		HILLOREST FORD LINCOLN	#12029	02-27-12	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT PERFORMED TSB	CUSTOMER STATES VERIFIED CONCERN	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	1-Dec-11	16-Jan-12		ALMA FORD INC.	#12029	02-23-12	2	2858	\$66.99	\$195.38	TX	TX	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	NA	030	V52	04	PT C&C		
COP	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	15-Dec-11	14-Jan-12		CAVALIER FORD LINCOLN	#12029	02-14-12	2	1560	\$63.82	\$93.75	TX	TX	FOUND W/AL DRIVING IN GND INTO A FUR FOR THIS	CUSTOMER STATES WHEN GEAR	NA	030	V44	03	PT MALFUNCTION		
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	30-Jan-12	14-Feb-12		MIKE REICHENBACH FORD LINCOLN	#12029	02-17-12	1	503	\$58.88	\$199.24	TX	TX	PERFORMED EEC TEST DATA LOGGER, DISPL	CUSTOMER STATES SEE LIGHT	NA	030	V40	03	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	23-Nov-11	28-Dec-11		SUNSET AUTO CO INC	#12029	02-17-12	1	2819	\$80.00	\$215.26	TX	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES SEE LIGHT	NA	030	V44	04	PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	23-Nov-11	28-Dec-11		WEST COAST FORD LINCOLN	#12029	02-17-12	2	2650	\$91.04	\$219.83	TX	TX	CHECK FOR MIL ON AND ERN - NO FIX AVAILABLE	CHECK & REPORT CHECK	NA	030	V44	04	PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	8-Nov-11	21-Dec-11		HIXSON AUTOLEX	#12029	02-21-12	3	1683	\$397.71	\$497.23	TX	TX	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHECK	NA	030	V52	04	PT C&C		
COP	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	9-Jan-12	23-Feb-12		SOUTHWEST FORD INC	#12029	02-5-Mar-12	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SEES LIGHT CAME ON AND	NA	030	V52	04	PT C&C		
COP	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	18-Nov-11	13-Dec-11		ERWIN MOTORS INC	#12029	02-5-Mar-12	3	4399	\$117.77	\$229.40	TX	TX	COOL COMPRESSOR TISSUE COIL TEST OK	COND UP IN GHT FLU AND	NA	030	V52	04	PT C&C		
SPARK PLUGS	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	3-Jan-12	25-Jan-12		DEIHL FORD	#12029	02-5-Mar-12	2	879	\$5.79	\$98.17	TX	TX	WAS X-TEST DRIVE VERIFY CONCERN EEC	CUSTOMER STATES CHECK	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	5-Nov-11			HUNT FORD INC	#12029	02-27-Feb-12	-1	10	\$405.35	\$484.13	TX	TX	RAN SYSTEMS TEST CONCERN P0300 PROGRAM	CUSTOMER STATES WHEN	NA	030	V52	04	PT C&C		
COP	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	9-Jan-12	13-Feb-12		TUTTLE CREEK FORD LINCOLN	#12029	02-2-Mar-12	1	852	\$64.05	\$203.78	TX	TX	ENGINE LIGHT CAME ON, NO COOL AND SPARK	CHECK ENGINE LIGHT ON	NA	030	V52	04	PT C&C		
FUEL INJECTOR	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	17-Nov-11	16-Dec-11		SUNSET AUTO CO INC	#12029	02-12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	TX	ROAD TESTED AND DIAGN, KFC FUEL FOR	CUSTOMER STATES THIS	NA	030	V52	04	PT C&C		
FUEL INJECTOR	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	23-Nov-11	14-Feb-12		MCCLEARY FORD	#12029	02-8-Mar-12	1	2894	\$58.88	\$165.09	TX	TX	AL EEC TEST DTC P0306 POWER BALANCE	CUSTOMER STATES HAD	NA	030	V52	04	PT C&C		
COP	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	13-Nov-11	13-Feb-12		MICKEY FORD	#12029	02-5-Mar-12	1	685	\$58.88	\$140.83	TX	TX	ISS TEST INDICATES CHECK MISFIRE IS NO	CUSTOMER STATES CHECK	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	5-Jan-12	31-Jan-12		HOUSTON FORD INC	#12029	02-5-Mar-12	2	5307	\$58.88	\$154.40	TX	TX	MIL, L.O.F. COMPLETED, TECHNICIAN'S	20883	3000	REPAIR	NA	030	V52	04	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	23-Nov-11	28-Dec-11		TUSKET SALES & SERVICE LTD	#12029	02-8-Mar-12	3	51574	\$282.57	\$354.59	TX	TX	B3001 CONVERTER TESTS AND RE TESTED	ALL CRIME DOME SPKRS, KE	NA	030	V52	04	PT C&C		
SPARK PLUGS	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	28-Oct-11	2-Mar-12		COLUMBINE FORD INC	#12029	02-6-Mar-12	1	685	\$58.88	\$140.83	TX	TX	ISS TEST INDICATES CHECK MISFIRE IS NO	CUSTOMER STATES CHECK	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	13-Jan-12	18-Jan-12		JEAN DEMMER FORD INC	#12465	02-13-Mar-12	2	3385	\$5.17	\$121.99	TX	TX	PERFORMED SELF TEST RECEIVED CODE	P0308 THE ENGINE LIGHT	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	15-Dec-11	6-Feb-12		BENNA FORD SUPERIOR	#12029	02-13-Mar-12	2	1883	\$405.35	\$620.35	TX	TX	TESTED AND FOUND CONVERTOR, CLEARED	DIAGNOSIS RANS ROUGH, C	NA	030	V40	03	PT C&C		
FUEL INJECTOR	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	13-Jan-12	18-Jan-12		DAN WHEELER FORD	#12029	02-13-Mar-12	1	151	\$64.05	\$174.54	TX	TX	ISS TEST INDICATES CHECK MISFIRE IS NO	CUSTOMER STATES CHECK	NA	030	V52	04	PT C&C		
FUEL INJECTOR	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	24-Nov-11	10-Feb-12		CHARLES GABUS FORD	#12029	02-13-Mar-12	-1	34	\$319.11	\$928.44	TX	TX	RETRIEVED CODE P0304, EM TEST AND	INJECTOR NEW CARS STATES	NA	030	V52	04	PT C&C		
SPARK PLUGS	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	22-Oct-11			LITFA FORD LINCOLN OF BOISE	#12029	02-16-Mar-12	-1	18	\$5.17	\$78.84	TX	TX	ISS TEST INDICATES CHECK MISFIRE IS NO	CUSTOMER STATES CHECK	NA	030	V44	03	PT MALFUNCTION		
COP	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	24-Nov-11	10-Feb-12		BOB RINGOLD FORD LINCOLN	#12029	02-16-Mar-12	1	405	\$205.00	\$309.00	TX	TX	ISS TEST INDICATES CHECK MISFIRE IS NO	CUSTOMER STATES CHECK	NA	030	V52	04	PT C&C		
COP	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	24-Nov-11	10-Feb-12		KENTWOOD FORD SALES, INC.	#12029	02-16-Mar-12	1	507	\$61.70	\$163.38	TX	TX	AB HOOK UP IDS, KEO P0300, REPAIR	TEST NO 1 IS SEE PREVIOUS HISTORY	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	17-Feb-12	3-Mar-12		CRAIN FORD JACKSONVILLE	#12029	02-15-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	ARN PIN 8212 CODE 42 LEFT P0300, RAN	DIAGNOSIS CUSTOMER STATES	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	17-Feb-12	3-Mar-12		EXCEL MOTOR LP	#12029	02-15-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	ARN PIN 8212 CODE 42 LEFT P0300, RAN	DIAGNOSIS CUSTOMER STATES	NA	030	V52	04	PT C&C		
COP	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	21-Dec-11	19-Jan-12		BOBBY FORD INC	#12029	02-20-Mar-12	3	4934	\$58.88	\$116.98	TX	TX	CUSTOMER COMPLAINT, COMPLAINT COR	CS CHECK ENGINE LIGHT	NA	030	V52	04	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	3-Jan-12	27-Feb-12		LEIF JOHNSON FORD	#12029	02-19-Mar-12	1	856	\$64.05	\$138.50	TX	TX	REPLACER BURNED OUT #0 COIL AND	SPARK PLUGS, GUPER CHECK	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	7-Nov-11	30-Nov-11		ST THOMAS FORD LINCOLN SALES	#12029	02-19-Mar-12	1	439	\$20.00	\$69.83	TX	TX	ISS TEST INDICATES CHECK MISFIRE IS NO	CUSTOMER STATES CHECK	NA	030	V52	04	PT C&C		
COP	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	11-Nov-11	30-Nov-11		LOCKHART FORD LINCOLN	#12029	02-15-Mar-12	4	6245	\$437.05	\$545.81	TX	TX	ISS TEST INDICATES CHECK MISFIRE IS NO	CUSTOMER STATES CHECK	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	16-Feb-12	26-Feb-12		PINNEY MTR GO INC	#12029	02-15-Mar-12	1	1055	\$64.05	\$207.13	TX	TX	ISS TEST INDICATES CHECK MISFIRE IS NO	CUSTOMER STATES CHECK	NA	030	V52	04	PT C&C		
FUEL INJECTOR	ENGINE	NA	2012	1FFFWE1TC0	2	TF6	F	AF	7-Nov-11	5-Dec-11		DAN WHEELER FORD	#12029	02-15-Mar-12	1	439	\$20.00	\$69.83	TX	TX	ISS TEST INDICATES CHECK MISFIRE IS NO	CUSTOMER STATES CHECK	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	21-Feb-12	10-Mar-12		VARSITY FORD LINCOLN, INC.	#12029	02-22-Mar-12	1	410	\$405.35	\$561.20	TX	TX	EEEC DIAG, DTC P0430, PINPOINT TEST	DCL, DCL CHECK ENGINE LIGHT	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	31-Jan-12	1-Mar-12		FIVE STAR FORD	#12029	02-14-Mar-12	1	797	\$405.35	\$497.69	TX	TX	ISS TEST P0300 PERFORM TSB 12 2 10	REPAIR ENGINE LIGHT IS ON, PERFORM	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	21-Nov-11	11-Feb-12		GULLO FORD OF CONROE	#12029	02-21-Mar-12	1	7109	\$405.35	\$494.87	TX	TX	REPROGRAM PCM AND REPLACE LEFT CAT	CONV, CHECK ENGINE LIGHT	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	10-Nov-11	7-Jan-12		NORTSIDE FORD	#12029	02-15-Mar-12	1	3865	\$413.00	\$500.91	TX	TX	PERFORM DIAG, REPROGRAM THE PCM &	REPLACE 2 REPAIR SERVICE EN	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	18-Dec-11	4-Jan-12		MORRIS BUFFALO FORD	#12029	02-4-Mar-12	2	8423	\$405.35	\$500.35	TX	TX	PCM CALIBRATION APPARENTLY THE TSB	DOES NOT CUSTOMER STATES	NA	030	V52	04	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFFWE1TC0	2	TF6	F	AF	15-Nov-11	16-Feb-12		BOLTON FORD, L.L.C.	#12029	02-4-Mar-12	1	5131	\$405.35	\$488.3											

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1XC	T06	F	A	T	12-Jan-12	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#024	RECALEM	24	22-Feb-12	2	\$482	\$0.00	337.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB12210	CUSTOMER STATES SON	#030	V52	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFXW1E1XC	T06	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#024	RECALEM	24	17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHE	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#024	RECALEM	24	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TR	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	#024	RECALEM	24	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON A	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#024	RECALEM	24	14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	#024	RECALEM	24	15-Mar-12	2	3580	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#024	RECALEM	24	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#024	RECALEM	24	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER C/S	CUSTOMER STATES GE	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	#024	RECALEM	24	28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALEM 04 ROAD TEST ECC SELF TEST	CUSTOMER STATES THAT WHE	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES, INC.	#024	RECALEM	24	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DUT LONG A DEM	#030	V52	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	1FTFX1E1XC	T06	F	A	T	28-Jan-12	15-Mar-12	TWIN MOTORS FORD	#024	RECALEM	24	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#024	RECALEM	24	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST ECC. NO CODES	RESURGERS AT HIGHWAY	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	#024	RECALEM	24	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK M	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	2-Dec-11	23-Feb-12	METRO FORD, INC.	#024	RECALEM	24	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	#030	V52	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFXW1E1XC	T06	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	#024	RECALEM	24	6-Mar-12	2	2887	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#024	RECALEM	24	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS MONITOR DATA LOGGER	CUSTOMER STATES YES	#030	V52	PT C&C
TSB REFLASH	PT C&C	CAMB1001	2012	1FTFXW1E1XC	T06	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#024	RECALEM	24	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.ECC NO CODES. TEST DROVE AND SERGE	ENGINE RUNS ROUGH U	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	17-Dec-11	13-Feb-12	SUN HILL FORD	#024	RECALEM	24	21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	#024	RECALEM	24	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST. VERIFY ET REPROGRAMMER C	VERIFY ENGINE LIGHT C	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	13-Nov-11	21-Feb-12	MIDDLEKAUF FORD LINCOLN	#024	RECALEM	24	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P030 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	8-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#024	RECALEM	24	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0309	CUSTOMER STATES CHE	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#024	RECALEM	24	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN ECC SYSTEM TEST NO CODES IN SYSTEM R	CHECK ENGINE LIGHT C	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#024	RECALEM	24	2-Mar-12	2	4182	\$0.00	\$38.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	28-Nov-11	8-Dec-11	ALAN JAY FORD LINCOLN	#024	RECALEM	24	6-Mar-12	3	4831	\$0.00	\$32.02	0	NA	TX	VISUAL INSPECTION OK. NO PERFORMED PROC	CUSTOMER STATES VER	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	21-Dec-11	11-Jan-12	CHAMPION FORD	#024	RECALEM	24	16-Mar-12	3	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	#030	V52	PT C&C
TSB REFLASH	PT C&C	CA189001	2012	1FTFXW1E1XC	T06	F	A	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#024	RECALEM	24	15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES ENGINE	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	9-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24	16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	3-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24	16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	(RUNS ROUGH	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	15-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24	28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED KOEO TEST NO DTC REPRO	RUNS ROUGH AT TIMES	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	17-Dec-11	29-Dec-11	SUN HILL FORD	#024	RECALEM	24	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	STATS SURGE AT T	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	24-Jan-12	24-Jan-12	TIPTON FORD, INC.	#024	RECALEM	24	16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED ECC SELF T	CC NOTED SSM 22215 AND	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1XC	T06	F	A	T	28-Nov-11	8-Dec-11	BEST FORD LINCOLN	#024	RECALEM	24	24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 2225 AND T	ENGINE	#030	V52	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	1FTFX1E1XC	T06	F	A	T	19-Jan-12	19-Jan-12	WEBER-HARRIS FORD, INC.	#024	RECALEM	24	23-Feb-12	1	342	\$0.00	\$29.24	0	NA	TX	VERIFIED CONCERN	CUSTOMER STATES WHE	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	9-Dec-11	20-Jan-12	MURRAY MOTOR CO., INC.	#024	RECALEM	24	20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUN	CK CUTTING OUT ON AC	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	21-Dec-11	28-Dec-11	AUFBERG FORD NORTH, INC.	#024	RECALEM	24	22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEN STARTING TO JERK	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#024	RECALEM	24	29-Feb-12	1	897	\$0.00	\$33.56	0	NA	MI	PREF DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUN VEH	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	11-Jan-12	3-Feb-12	ANCIRA FORD	#024	RECALEM	24	13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LIT	CONCERNS. VEH BU 24	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	#024	RECALEM	24	16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE	CC OASIS & FOUND REPAIR FOR VEH SURGE	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	8-Dec-11	9-Feb-12	SUN HILL FORD	#024	RECALEM	24	16-Feb-12	1	1310	\$0.00	\$39.24	0	NA	WI	VERIFY REPROGRAMMER	CUSTOMER STATES SURGE	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#024	RECALEM	24	24-Feb-12	2	989	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	28-Nov-11	26-Jan-12	STUYVE FORD OF TALEGHUAH	#024	RECALEM	24	17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	SC RECALEM P0309 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	9-Nov-11	14-Dec-11	YARMON FORD	#024	RECALEM	24	25-Feb-12	3	1982	\$0.00	\$30.31	0	NA	MN	TSB 12 2 10. REPROGRAMMED PCM. WPI	CHECK FOR ENGINE SU	#030	V52	PT C&C
TSB REFLASH	PT C&C	CWCW0K19	2012	1FTFXW1E1XC	T06	F	A	T	8-Nov-11	17-Jan-12	DICK'S MACKENZIE FORD	#024	RECALEM	24	1-Mar-12	2	1104	\$0.00	\$39.75	0	NA	OR	ROAD TEST CHECK OASIS PERFORM TSB 12 2 10	TURBO SERGES IN AND	#030	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1E1XC	T06	F	A	T	22-Dec-11	9																	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GOOIS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CLC	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CBY4011	2012	1FFW1E1XC	T	F	F	T	6-Feb-12	22-Feb-12	PHILPOTT FORD	#1209	RECALEM	24-23-Feb-12	1	418	\$0.00	\$35.12	01	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK TURBO NOT BOOSTING			V42	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	25-Jan-12		TUSKET SALES & SERVICE LTD	#1209	RECALEM	24-15-Feb-12	-1	9	\$0.00	\$24.01	03	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#1209	RECALEM	24-17-Feb-12	2	1860	\$0.00	\$24.01	03	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN			V52	PT C&C	
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC	T	F	F	T	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#1209	RECALEM	24-17-Feb-12	3	8274	\$0.00	\$35.82	01	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#1209	RECALEM	24-22-Feb-12	2	4587	\$0.00	\$37.79	01	GA	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#1209	RECALEM	24-23-Feb-12	1	3859	\$0.00	\$44.10	01	GA	ROADTEST CONNECT IDS AND PERFORMED SELF TEST			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	4-Dec-11	30-Jan-12	JIM BURKE FORD	#1209	RECALEM	24-23-Feb-12	1	1606	\$0.00	\$37.37	01	GA	VERIFIED CONCERN CHECK OK AT THIS TIME			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1XC	T	F	F	T	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#1209	RECALEM	24-27-Feb-12	1	1824	\$0.00	\$34.40	01	GA	PERFORM EEC TEST DIA19 0MPG FUEL ECONOMY			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1XC	T	F	F	T	2-Dec-11	31-Jan-12	STEEF PONTRE FORD LINCOLN	#1209	RECALEM	24-23-Feb-12	1	435	\$0.00	\$0.00	01	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB			V52	PT C&C	
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	T	F	F	T	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#1209	RECALEM	24-27-Feb-12	2	2624	\$0.00	\$34.12	01	TX	DIAGROGRAM PCM AS PER TSB 12 2 10. NO CODES			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#1209	RECALEM	24-28-Feb-12	3	6381	\$0.00	\$35.16	01	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#1209	RECALEM	24-27-Feb-12	3	3114	\$0.00	\$30.79	01	NC	TEST DRIVE. KOEC PASS PERFORMED TSB 12 2 10			V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	T	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMBUS	#1209	5.0E6-212	24-12-Mar-12	3	4437	\$405.35	\$500.28	1	NC	IDS P0300 BANK 2 BELOW THRESH. PERFORM TSB 12 2 10			V44	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	T	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#1209	RECALEM	24-20-Mar-12	2	1990	\$405.35	\$480.08	1	MO	PERFORM DIAG. LIGHT ON V P0430 CATALYST			V29	PT C&C	
DIAG - MISFIRE	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	T	17-Jan-12	15-Feb-12	ROZIER FORD LINCOLN	#1209	DIAG	24-14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#1209	RECALEM	24-23-Mar-12	1	1344	\$0.00	\$46.86	01	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	1-Feb-12	22-Feb-12	CHAMPION FORD	#1209	RECALEM	24-20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	NO MIL. PERFORMED KOEC TEST NO DTC REPROG			V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#1209	RECALEM	24-22-Mar-12	2	10722	\$0.00	\$31.85	01	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM			V29	PT C&C	
COP	ENGINE	NA	2012	1FFW1E1TC	T	F	F	T	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#1209	12029	24-12-Mar-12	0	676	\$66.99	\$237.63	23	ON	EEC TEST P0300 KOEC P CONNECTORS OK REFLASH			V42	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	T	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#1209	12029	24-23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST			V44	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	T	22-Dec-11	23-Jan-12	BENNETT FORD	#1209	12029	24-22-Mar-12	1	677	\$292.67	\$470.13	1	NC	KOEC PASS KOEC PASS KOEC P0300. PPT TEST			V44	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	T	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#1209	RECALEM	24-16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#1209	RECALEM	24-26-Mar-12	1	1628	\$0.00	\$26.54	01	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFORM			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	4-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#1209	RECALEM	24-24-Mar-12	1	978	\$0.00	\$11.84	01	TX	978 REPROGRAM PCM. PULLED CODES. P0300. P			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	17-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#1209	RECALEM	24-21-Mar-12	1	1050	\$0.00	\$32.32	01	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	8-Feb-12	9-Feb-12	DISCOVERY FORD LINCOLN	#1209	RECALEM	24-22-Mar-12	2	4593	\$0.00	\$35.18	01	TX	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	28-Dec-11	10-Feb-12	GATEWAY MOTORS, INC.	#1209	RECALEM	24-18-Mar-12	2	4953	\$0.00	\$35.14	01	TX	PERFORMED SELF TEST. TESTED OK			V29	PT C&C	
COP	ENGINE	NA	2012	1FFW1E1TC	T	F	F	T	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1209	12029	24-22-Mar-12	2	8558	\$845.05	\$112.03	1	TX	VERIFIED CONCERN. FORD CLEARED MODE 6 DATA			V29	PT C&C	
COP	ENGINE	NA	2012	1FFW1E1TC	T	F	F	T	20-Dec-11	17-Feb-12	R & S MOTORS, INC.	#1209	12029	24-22-Mar-12	-1	29	\$58.58	\$108.92	1	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 1			V40	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FFW1E1TC	T	F	F	T	15-Dec-11	12-Mar-12	BIRCHWOOD FORD	#1209	12029	24-22-Mar-12	1	29	\$84.05	\$140.13	1	TX	PERFORMED SELF TEST. TESTED OK			V40	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1TC	T	F	F	T	10-Feb-12		FREEDOM FORD SALES LIMITED	#1209	12045	24-22-Feb-12	0	5	\$5.05	\$150.80	13	TX	DIAGNOSE CHECK ENGINE LIGHT. SYSTEM TEST			V42	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	14-Feb-12		ROBIN FORD SALES LTD.	#1209	NPP	24-28-Feb-12	-1	492	\$0.00	\$62.48	1	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISS			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	17-Feb-12		PHIL LONG FORD SALES LTD.	#1209	NPP	24-28-Feb-12	-1	492	\$0.00	\$62.48	1	TX	PERFORM SELF TEST. PERFORMED OK			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	22-Nov-11	16-Dec-11	PALM COAST FORD	#1209	RECALEM	24-20-Mar-12	4	4894	\$0.00	\$36.73	01	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	27-Nov-11	15-Dec-11	RICKART FORD	#1209	RECALEM	24-24-Mar-12	4	3872	\$0.00	\$34.73	01	TX	PERFORM SELF TEST. P0301 CHECKED OASIS			V29	PT C&C	
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	T	F	F	T	19-Nov-11	10-Feb-12	COURTESY FORD, INC.	#1209	RECALEM	24-24-Mar-12	2	4852	\$0.00	\$35.14	01	TX	TEST DRIVE AND VERIFY CONCERN. USED AS			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#1209	RECALEM	24-26-Mar-12	2	5488	\$0.00	\$32.60	01	TX	DO SELF TEST. CHECK OASIS. FIND TSB 12 02 10			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	9-Nov-11	6-Feb-12	HENDERSON FORD	#1209	RECALEM	24-27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. REPROGRAM PCM. CH			V49	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	14-Nov-11	12-Feb-12	WAYNE FORD SALES LTD.	#1209	RECALEM	24-27-Mar-12	2	1927	\$0.00	\$32.04	01	TX	PERFORMED TSB #12 2 10. REPROGRAM PCM. CH			V49	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#1209	RECALEM	24-23-Mar-12	3	3345	\$0.00	\$40.08	01	TX	REPROGRAM PCM PER TEMPLUATOR TO LEARN THE			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	21-Jan-12	6-Feb-12	FRIG BEANS FORD OF BOWTOWN	#1209	RECALEM	24-28-Mar-12	2	1571	\$0.00	\$36.11	01	TX	CHECK ENGINE LIGHT ON			V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	4-Jan-12	29-Mar-12	TEAGUE FORD LINCOLN	#1209	RECALEM	24-28-Mar-12	3	1887	\$0.00	\$38.89	01	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM			V29	PT C&C	
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFW1E1TC	T	F	F	T	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#1209	5F953	24-14-Mar-12	3	2160	\$143.56	\$602.46	5	VA	EEC TEST UPDATE MISFIRE AND TO FAIL. REMOVE			V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	T	6-Jan-12	26-Jan-12	CHUCK SPAETH FORD	#1209	RECALEM	24-16-Mar-12	2	2892	\$405.35	\$486.83	1	TX	EEC TEST DTC AND REPROGRAM PCM. REFLASH			V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	T	20-Dec-11	26-Jan-12	MOUW MOTOR COMPANY, INC.	#1209	RECALEM	24-18-Mar-12	2	4462	\$488.46	\$699.51	1	TX	CODES P0302, P0400, CPU CHD DATA AND SEN			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	11-Nov-11	6-Feb-12	BIG VALLEY FORD, INC.	#1209	RECALEM	24-16-Mar-12	2	2087	\$0.00	\$46.35	01	TX	459 4278. SEE TSB 12 2 10. 459 4278 EEC			V52	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	T	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#1209	RECALEM	24-21-Mar-12	3	5814	\$0.00	\$37.60	01	NJ	RECALEM 2297. IDS SYSTEM DIAG CODE P0302			V44	PT MALFUNCTION	
CATALYTIC CONVERTER																										

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFASH	PT C&C	NA	2012	1F1FW1E12C	2	TB6	F	B	A	T	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	40	RECALM	24	30-Mar-12	4	7512	30.00	528.04	0	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#103	V42	0	TRANSMISSION
COP	ENGINE	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	40	RECALM	24	29-Mar-12	2	9082	988.63	993.00	0	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	0	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	40	RECALM	24	5-Apr-12	1	11	55.17	598.27	1	NA	PA	CHECK TESTED. POWER BRK PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#103	V52	0	PT C&C
FUEL INJECTOR	ENGINE	CONF0002	2012	1F1FW1E11C	2	TB6	F	B	A	T	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	40	RECALM	24	14-Mar-12	1	1488	909.97	1,620.90	7	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	#103	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	17-Dec-11	5-Jan-12	PERFORMANCE FORD	40	RECALM	24	3-Apr-12	3	7023	30.00	823.55	0	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO KIGNE LIGHT COM	#1	#103	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	COM0007	2012	1F1FW1E11C	2	TB6	F	B	A	T	23-Dec-11	12-Jan-12	ROMEO FORD INC.	40	RECALM	24	20-Mar-12	3	4402	30.00	577.86	0	NA	MI	ECC TEST NO CODE. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#103	V52	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	3	RECALM	24	5-Apr-12	3	2060	30.00	376.12	1	NA	NC	ROTEST EEC TEST MISSED! FOUND DURING VIS	CUSTOMER STATES VEH	#1	#103	V49	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	40	RECALM	24	29-Mar-12	0	70	30.00	529.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES VEH	#1	#103	V29	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	40	RECALM	24	12-Mar-12	1	129	30.00	333.07	0	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP	TECH REQUESTS CEL	#1	#103	V29	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	40	RECALM	24	5-Apr-12	4	3048	30.00	536.60	0	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM CM	DIAGNOSIS FOR CHECK	#1	#103	V29	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	7	RECALM	24	29-Mar-12	3	5036	30.00	337.12	0	NA	MI	ECC TEST NO CODES. REPROGRAMMED PCM	PER CUSTOMER STATES	#1	#103	V52	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	40	RECALM	24	12-Mar-12	1	1358	30.00	330.60	0	NA	MB	SCAN TEST NO CODES. CHECK OASIS. REPROG	WARNING MESSAGE(S)	#1	#103	V52	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	21-Dec-11	30-Mar-12	FAIRWAY FORD	40	RECALM	24	2-Apr-12	1	608	30.00	529.89	0	NA	TN	ENGINE MISS. NO CODE CONCERN. CK OUT	PROG. CUSTOMER STATES TH	#1	#103	V44	0	PT MALFUNCTION
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	13-Jan-12	20-Feb-12	KENDALL FORD	40	RECALM	24	2-Apr-12	2	2661	30.00	339.69	0	NA	OR	HOOKEUP IDS. CHECKING/GETTING STUMBL	ON. CUSTOMER ENGINE LI	#1	#103	V29	0	PT C&C
COP	ENGINE	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	9-Dec-11	7-Jan-12	WREAY FORD, INC.	40	RECALM	24	6-Apr-12	4	3953	30.00	542.70	1	NA	LA	ECC TEST P0302. PERFORM POWER BALANCE	REL. CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C
COP	ENGINE	CDFAV005	2012	1F1FW1E11C	2	TB6	F	B	A	T	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	40	RECALM	24	12-Mar-12	1	129	558.58	3253.98	2	NA	WI	TECH PULLED CODES AND LED COIL. TECH IN	STALL. GUEST STATES VEHICL	#1	#103	V52	0	PT C&C
COP	ENGINE	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	40	RECALM	24	10-Apr-12	3	2209	361.70	3203.17	2	NA	BC	PO300. ROADTEST AND RECORD FULL THROTT	LE. CHECK ENGINE LIGHT W	#1	#103	V29	0	PT C&C
COP	ENGINE	CDX0200	2012	1F1FW1E11C	2	TB6	F	B	A	T	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	40	RECALM	24	11-Apr-12	3	9335	588.88	1,152.05	1	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTS	OK. CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	10-Feb-12	17-Mar-12	KAUFFOLD FORD	40	RECALM	24	11-Apr-12	1	1358	30.00	527.51	0	NA	OR	RET. TEST. IDS & EEC TEST [ME. CLEARED	CODES & C.S. SHE WAS DRIVING AT	#1	#103	V52	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	22-Feb-12	17-Mar-12	BENGAH FORD, LLC	40	RECALM	24	9-Apr-12	1	3054	339.71	4471.15	1	NA	AL	RETRIVED CODE. P0430 PER PCM REPLACED	LEFT. CUSTOMER STATES TH	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	19-Mar-12	7-Apr-12	MINE FORD LINCOLN	40	RECALM	24	9-Apr-12	1	6751	30.00	445.65	0	NA	CA	LEFT CATALYTIC CONVERTER. EEC TEST P0430	RE. CHECK ENGINE LIGHT S	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	40	RECALM	24	2-Apr-12	1	1234	3458.89	5848.97	1	NA	FL	DIAG. REPLACED LEFT CONVERTER AND REPR	OGRA. CUSTOMER STATES CHE	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	COCE0007	2012	1F1FW1E11C	2	TB6	F	B	A	T	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	40	RECALM	24	3-Apr-12	2	1388	3088.90	5847.16	1	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	#103	V44	0	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	40	RECALM	24	23-Mar-12	2	4033	524.64	932.36	1	NA	CT	VERIFIED CONCERN. DTC RECALM P0430	RE. S. CHECK IDLE SURGE	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	40	RECALM	24	4-Apr-12	2	4208	344.35	3515.86	1	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT	AND DRIVEABILITY.	#1	#103	V29	0	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	40	RECALM	24	5-Apr-12	1	768	3413.00	3499.33	1	NA	AL	VERIFIED CONCERN. IDS SELF P0430 CONT	AMBER WARNING ON CU	#1	#103	V29	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	9-Dec-11	3-Jan-12	NORTH BAY FORD LINCOLN	40	RECALM	24	6-Apr-12	1	3434	30.00	545.65	0	NA	CA	TESTED EEC SYSTEM. [NO] REPROGRAMMED	PCM. CUSTOMER STATES TH	#1	#103	V29	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	40	RECALM	24	6-Apr-12	1	2787	30.00	501.10	0	NA	AL	PERFORM EEC KOEO. KOER FORD CODE P0430.	CUSTOMER STATES TH	#1	#103	V29	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	40	RECALM	24	4-Apr-12	4	7865	30.00	531.12	0	NA	IN	ECC TEST PCM NO DTC'S. PRESENT. REPROG	ENGINE. HESITATES/SURR	#1	#103	V52	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	10-Feb-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	40	RECALM	24	29-Mar-12	1	4082	30.00	532.50	0	NA	GA	ECC TEST. EEC CODE P0306. [AND] ROAD TEST	AFTER CUSTOMER REQUEST T	#1	#103	V29	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	11-Jan-12	30-Dec-11	NATCHEZ FORD LINCOLN	40	RECALM	24	2-Apr-12	4	9852	30.00	330.30	0	NA	MS	TESTED EEC SYSTEM. KOEO. P0306. REPROG	AMT. PASSING CHECK AT S	#1	#103	V52	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	11-Feb-12	17-Mar-12	KRYE FORD LINCOLN	40	RECALM	24	30-Mar-12	1	800	30.00	527.15	0	NA	TX	CHECKED DTC'S. PASSED PER CUST	STATES CHECK FOR MALFUNCTION	#1	#103	V52	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	40	RECALM	24	30-Mar-12	1	1762	30.00	531.20	0	NA	WI	visual inspect OK for code all pass ok	oasis reprogram [customer states check engi	#1	#103	V52	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	20-Dec-11	11-Jan-12	ANCRAGA FORD	40	RECALM	24	5-Apr-12	3	6199	30.00	531.71	0	NA	TX	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29. CUSTOMER STATES	#1	#103	V29	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	19-Jan-12	11-Feb-12	JOE MANNING CAPITAL FORD	40	RECALM	24	23-Mar-12	1	800	30.00	527.15	0	NA	TX	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT. C	#1	#103	V29	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	27-Feb-12	17-Mar-12	MERLE KELLY FORD, INC.	2	RECALM	24	23-Mar-12	1	3449	30.00	530.52	0	NA	KS	DISSEMINATION TEST. KOEO. PASS. OCT P0300	NO. CUSTOMER CONCERN C	#1	#103	V29	0	PT C&C
COP	ENGINE	CDK0015	2012	1F1FW1E11C	2	TB6	F	B	A	T	9-Jan-12	31-Dec-11	FREB BEANS FORD LINCOLN	40	RECALM	24	9-Apr-12	1	29	558.88	1186.02	1	NA	PA	ENGINE RUNS ROUGH. CHECK ENGINE LIGHT	ON DEALER STATES THE EM	#1	#103	V29	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	9-Dec-11	3-Jan-12	GENTLE FORD, LLC	40	RECALM	24	9-Apr-12	1	2811	30.00	545.65	0	NA	CA	TEST EEC SYSTEM. [NO] REPROGRAMMED	PCM. CUSTOMER STATES TH	#1	#103	V29	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2	TB6	F	B	A	T	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	40	RECALM	24	7-Apr-12	2	3890	30.00	530.70	0	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES TH	#1	#103	V29	0	PT C&C
TSB REFASH	PT C&C	NA	2012	1F1FW1E11C	2																										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ET1C	T	F	F	17-Feb-12	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1258	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#EECT TEST NO CODES, NO TSBIS OR SSMs. NO IN-CUSTOMER STATES CHE#	A11	2	V52	PT & C
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC	T	F	F	23-Feb-12	15-Feb-12	23-Feb-12	PITTSBURG FORD	#3224	RECALEM	#3224	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	#CHECKED CK ENGINE LIGHTS FOUND TSB 12 12 CUSTOMER STATES CHE#	A11	2	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T	F	F	9-Jan-12	1-Dec-11	9-Jan-12	RYAN FORD	#24	RECALEM	#24	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	#VERIFIED CUSTOMERS CTR TRIM TABLES AND CL-C CHECK ENGINE LIGHT	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX	T	F	F	18-Feb-12	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#524	RECALEM	#524	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	#ROADTEST AND COULD NOTIFY REPAIR	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4	T	F	F	27-Jan-12	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#524	RECALEM	#524	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	#DIAG REPROGRAM PCM PER TSB 12 12 10 CUSTOMER STATES VEH#	A11	2	V29	PT & C
COP	ENGINE	N/A	2012	1FTFW1ETX	T	F	F	11-Nov-11	11-Nov-11	11-Nov-11	RIDGEWOOD FORD SALES LIMITED	#84	NPF	#84	20-Apr-12	1	6	\$66.99	\$171.69	1	GA	#ECC TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC	A11	2	V14	PT & C
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ET2	T	F	F	25-Jan-12	3-Jan-12	25-Jan-12	DIETHL FORD	#13	9F593	#13	28-Mar-12	1	1103	\$130.35	\$564.54	1	GA	#TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND A2 CUSTOMER STATES CHE#	A11	2	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	T	F	F	12-Apr-12	10-Mar-12	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#21	DIAG	#21	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	#VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A11	2	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6	T	F	F	12-Apr-12	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#21	DIAG	#21	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	#CHECKED CONCERN CHECKED FOR CODES A11 WHILE DRIVING VEHICLE	A11	2	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3	T	F	F	19-Mar-12	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#4	NPF	#4	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	#IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY CUSTOMER STATES CHE#	A11	2	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T	F	F	26-Mar-12	1-Mar-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#4	5.00E-212	#4	16-Apr-12	1	1122	\$405.35	\$485.89	1	GA	#CHECKED CK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A11	2	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T	F	F	28-Feb-12	13-Feb-12	28-Feb-12	NORTHSHORE FORD	#24	RECALEM	#24	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	#VERIFY OWNER CONCERN. CHECK FOR DTCS. P0316 OWNER STATES REF#	A11	2	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4	T	F	F	4-Feb-12	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#524	RECALEM	#524	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	#CHECK OUT TEST ECC S/M CALIBRATION TSB 12 12 10 C.CEL ON DRIVES GR#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T	F	F	9-Apr-12	28-Feb-12	9-Apr-12	MACK GRUBBS FORD, INC.	#524	RECALEM	#524	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	#CODE P0306 P0300 RSB #12 02 10 CUSTOMER STATES TR#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	25-Feb-12	28-Nov-11	25-Feb-12	ARROW FORD, INC.	#24	RECALEM	#24	9-Apr-12	2	3764	\$0.00	\$37.76	0	GA	#REPROGRAM PCM PERFORMED TSB 12 12 10 REF# CUSTOMER STATES WH#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T	F	F	30-Jan-12	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#524	RECALEM	#524	19-Apr-12	2	6444	\$0.00	\$33.50	0	GA	#CHECKED ECC REFLASH PCM PER TSB 12 12 10 CUSTOMER STATES WH#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	1-Dec-11	1-Dec-11	1-Dec-11	KEN KNAPP FORD SALES LTD	#524	RECALEM	#524	30-Apr-12	-1	5031	\$0.00	\$36.63	0	GA	#VERIFY CUSTOMER CONCERN. TSB 12 02 10 APPLICATES SURGE MISS#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	28-Dec-11	28-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#24	RECALEM	#24	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	#UPDATE PCM PER TSB 12 12 10 VERIFY ENGINE SUI-CUSTOMER STATES WHEN CL#	A11	2	V29	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5	T	F	F	17-Feb-12	17-Feb-12	17-Feb-12	ALBI FORD LINCOLN JULIETTE INC.	#1258	NPF	#1258	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	#0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CK EN ALL#	A11	2	V29	PT & C
DIAG - MISFIRE	ENGINE	C05DX017	2012	1FTFX1ETC	T	F	F	13-Apr-12	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#1258	24-Apr-12	-1	1653	\$0.00	\$139.18	2	GA	#DIAG SELF TEST P0305 P15 NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS#	A11	2	V29	PT & C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ET2	T	F	F	28-Mar-12	19-Nov-11	28-Mar-12	ALBI FORD LINCOLN JULIETTE INC.	#1258	DIAG	#1258	24-Apr-12	-1	1653	\$0.00	\$139.18	2	GA	#A VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS#	A11	2	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4	T	F	F	31-Dec-11	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#524	5.00E-212	#524	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	#TEST ECC, CODE P0403. REPLACE CAT CONVERTER. CUSTOMER STATES TR#	A11	2	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T	F	F	10-Feb-12	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#524	RECALEM	#524	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#VERIFY CONVERSION. CH# REPLACE CUSTOMER STATES TH#	A11	2	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6	T	F	F	15-Feb-12	17-Jan-12	15-Feb-12	AWMS FORD CORPORATION	#524	RECALEM	#524	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#CONVERTOR FAULTED. TEST CODE P0403. REF# CUSTOMER STATES INC#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET4	T	F	F	17-Mar-12	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#524	RECALEM	#524	18-Apr-12	2	2968	\$0.00	\$38.88	0	GA	#ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES TH#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET9C	T	F	F	5-Apr-12	22-Nov-11	5-Apr-12	WADE FORD, INC.	#7	RECALEM	#7	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	#TEST DROVE, VERIFY CONKER CK OASIS PERFORM WHEN ON CRUISE CONTROL#	A11	2	V49	PT & MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	12-Jan-12	23-Jan-12	12-Jan-12	MINNELL FORD CO	#524	RECALEM	#524	16-Apr-12	3	3978	\$0.00	\$32.65	0	GA	#CK CAME ON AND STARTED FLASHING. STOP AND CUSTOMER STATES WH#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T	F	F	12-Jan-12	23-Jan-12	12-Jan-12	KRAPHOL FORD & LINCOLN CO.	#524	RECALEM	#524	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	#concern could not be verified. ecc diagnosis, pass. che# INTERMITTENT OUT OUT#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T	F	F	26-Mar-12	17-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#7	RECALEM	#7	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	#CK CODES NONE PRESENT. CKD OASIS AND FUL CHECK FOR MISFIRE WH#	A11	2	V29	PT & C
COP	ENGINE	C0TDB007	2012	1FTFW1ET6	T	F	F	14-Mar-12	25-Jan-12	14-Mar-12	RYAN FORD	#24	RECALEM	#24	20-Apr-12	2	1262	\$64.05	\$249.65	1	GA	#CHECKED FOR TSB 12 12 10. CHECK DRIVABILITY AND ENGINE LIGHT#	A11	2	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E08001	2012	1FTFW1ET2	T	F	F	8-Feb-12	25-Jan-12	8-Feb-12	C & G FORD SALES, INC.	#524	12029	#524	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	#USED DIS, PULLED DOES, CK APPROVAL CODE. CUSTOMER STATES CHE#	A11	2	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E08001	2012	1FTFW1ET2	T	F	F	8-Feb-12	25-Jan-12	8-Feb-12	SHERWOOD FORD	#524	12029	#524	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	#PERFORM TSB REPROGRAM TYN COIL AND PLUG. DIAG AND REPORT ENG#	A11	2	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E08001	2012	1FTFW1ET2	T	F	F	8-Feb-12	25-Jan-12	8-Feb-12	RUSSELL & SMITH FORD, INC.	#524	12029	#524	20-Apr-12	2	3284	\$66.99	\$245.59	2	GA	#PERFORM TSB REPROGRAM TYN COIL AND PLUG. DIAG AND REPORT ENG#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	14-Mar-12	9-Jan-12	14-Mar-12	VERN COUNTRY FORD	#524	5.00E-212	#524	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	#CHECKED CONCERN PERP IDS DIAGDATA DISPLAY. CUSTOMER STATES CHE#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	14-Mar-12	9-Jan-12	14-Mar-12	VERN COUNTRY FORD	#524	5.00E-212	#524	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	#PERFORMED DIAG, P0303, PERFORM PPTS, REPLACE OUT LACK OF POWER#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	14-Mar-12	9-Jan-12	14-Mar-12	BOBBER FORD SALES, INC.	#524	5.00E-212	#524	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	#PERFORMED DIAG, P0303, PERFORM PPTS, REPLACE OUT LACK OF POWER#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	14-Mar-12	9-Jan-12	14-Mar-12	PERFORMANCE FORD	#524	5.00E-212	#524	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	#VERIFY CONCERN FOUND TSB 12 12 10 REPLACE CUSTOMER STATES WH#	A11	2	V49	PT & MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1FTFX1ET8C	T	F	F	9-Feb-12	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#524	RECALEM	#524	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	#TSB 12 02 10 - TEST DRIVABILITY CONCERN. CUSTOMER STATES DRIVING#	A11	2	V49	PT & TRANSMISSION
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T	F	F	11-Feb-12	21-Feb-12	11-Feb-12	WERNER FORD	#524	RECALEM	#524	20-Apr-12	3	3525	\$0.00	\$27.99	0	GA	#CHECK DRIVABILITY AND ENGINE LIGHT#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET1C	T	F	F	6-Dec-11	10-Nov-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#524	RECALEM	#524	23-Apr-12	5	3213	\$0.00	\$45.73	0	GA	#PERFORMED TSB 12 12 10, NO CODES IN PCM, HOW UNDER ACCELERATION#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET8	T	F	F	31-Dec-11	21-Nov-11	31-Dec-11	BERNARD FORD	#524	RECALEM	#524	24-Apr-12	4	3241	\$0.00	\$34.27	0	GA	#PROGRAMMING IS CALIBRATION. REPROGRAM PCM STATES SES LIGHT CALIB#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET2	T	F	F	29-Feb-12	6-Feb-12	29-Feb-12	ASHIE NO WALKER, INC.	#524	RECALEM	#524	23-Apr-12	2	3869	\$0.00	\$38.69	0	GA	#TEST DROVE NO MISS FELT TEST DROVE WITH OASIS. CUSTOMER HAS EN#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ETX	T	F	F	23-Feb-12	2-Feb-12	23-Feb-12	PALM BAY FORD	#524	RECALEM	#524	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	#COMPLETED DIAG FOUND P0305 P0306 MISS FIRE. CUSTOMER STATES CHE#	A11	2	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1ET6	T	F	F	6-Feb-12	15-Jan-12	6-Feb-12	WASCASSET FORD, INC															

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	OP	CLAIM BINNED FUNCTION								
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10C	T06	F	B	A	T	K	T	C	AJ	8-Feb-12	1-Apr-12	CEBUERTO FORD SALES INC	#	5.00E-212	27	27-Apr-12	1	3787	3282.57	3353.42	13	NA	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T06	F	B	A	T	K	T	C	AJ	30-Jan-12	7-Apr-12	FORD OF AUGUSTA, INC.	#	5.00E-212	24	24-Apr-12	1	6756	5400.55	4490.49	11	NA	KS	VERIFIED CONCERN PER LEFT CAT CONVERTER CHECK ENGINE LIGHT ON	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T06	F	B	A	T	K	T	C	AJ	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	#	RECALM	24	18-Apr-12	1	4692	30.00	30.00	0	NA	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C	T06	F	B	A	T	K	T	C	AJ	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CADILLAC	#	RECALM	24	27-Apr-12	1	2366	30.00	30.00	0	NA	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E10C	T06	F	B	A	T	K	T	C	AF	4-Jan-12	26-Jan-12	MELODY MOTORS LTD	#	RECALM	24	24-Apr-12	3	7305	30.00	30.00	0	NA	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T06	F	B	A	T	K	T	C	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#	RECALM	24	17-Apr-12	2	2083	30.00	333.37	0	NA	OH	VERIFIED CONCERN, CHECKED FOR CODES FORD	A	30	NA	V40	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T06	F	B	A	T	K	T	C	AF	11-Mar-12	2-Apr-12	YARMON FORD, INC.	#	RECALM	24	13-Apr-12	1	1354	30.00	30.00	0	NA	MN	PERFORM TSB 12 2 TO WPI	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T06	F	B	A	T	K	T	C	AF	1-Feb-12	22-Feb-12	SOERENS FORD, INC.	#	RECALM	24	14-Apr-12	2	3955	30.00	337.02	0	NA	WI	SCANNED DTC P0305 P0316 REPROGRAM PCM P	A	30	NA	V29	04	PT	C&C	
COP	ENGINE	CSD3008	2012	1FFW1E12C	T06	F	B	A	T	K	T	C	AF	17-Dec-11	13-Mar-12	CHAMBERLAIN	#	RECALM	24	30-Apr-12	3	3321	384.05	1160.70	1	NA	TX	MIL ON RETRIEVED CONTAMINATE COMP. TEST	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E13C	T06	F	B	A	T	K	T	C	AF	13-Jan-12	3-Feb-12	CITY FORD SALES LTD	#	5.00E-212	F	20	20-Mar-12	1	3039	3819.88	11020.03	232	NA	AB	TECH B054 REPLACE RIG	A	30	NA	V29	04	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	T06	F	B	A	T	K	T	C	AF	13-Jan-12	25-Apr-12	ROBERTS MOTORS, INC.	#	RECALM	24	27-Apr-12	1	678	3434.31	3536.21	1	NA	IL	CHECK FOR CODES HAD P0430 CHECKED OASIS	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C	T06	F	B	A	T	K	T	C	AJ	10-Jan-12	25-Jan-12	MT. CRAWFORD, INC.	#	RECALM	24	18-Apr-12	3	5372	3405.35	3478.76	1	NA	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFW1E12C	T06	F	B	A	T	K	T	C	AJ	8-Dec-11	20-Feb-12	NORTHSHORE	#	RECALM	24	28-Apr-12	3	10472	3405.35	3480.26	1	NA	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VE	A	30	NA	V52	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	T06	F	B	A	T	K	T	C	AF	18-Dec-11	25-Feb-12	HILLCREST FORD LINCOLN	#	RECALM	24	27-Apr-12	3	7622	3405.35	3494.38	1	NA	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	CSD3008	2012	1FFW1E12C	T06	F	B	A	T	K	T	C	AF	22-Jan-12	23-Mar-12	MARSHAL HIZE FORD, INC.	#	RECALM	24	28-Apr-12	2	3430	30.00	355.59	0	NA	TN	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E17C	T06	F	B	A	T	K	T	C	AJ	2-Feb-12	24-Feb-12	MARYVILLE FORD	#	RECALM	24	26-Apr-12	3	6065	30.00	338.41	0	NA	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFVX1C7C	T06	F	B	A	T	K	T	C	AJ	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTLEY, INC.	#	RECALM	24	25-Apr-12	1	56	30.00	339.38	0	NA	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	T06	F	B	A	T	K	T	C	AJ	25-Oct-11	30-Dec-11	DAVIS STANLEY FORD	#	RECALM	24	30-Apr-12	5	11497	30.00	335.14	0	NA	OK	PCM CALIBRATION, PERFORM CODES	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	T06	F	B	A	T	K	T	C	AJ	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	#	RECALM	24	30-Apr-12	3	10121	30.00	336.33	0	NA	ND	CODE 4 - VERIFY C/K ENG LIGHT ON, KOEO PASS, C	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	T06	F	B	A	T	K	T	C	AF	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	#	RECALM	24	7-Apr-12	1	5162	30.00	336.69	0	NA	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	T06	F	B	A	T	K	T	C	AF	25-Oct-11	30-Dec-11	ROBERTS MOTORS, INC.	#	RECALM	24	30-Apr-12	5	5118	30.00	337.14	0	NA	TX	CHECK ENGINE LIGHT ON, RUNS RUGH, RETRIE	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	T06	F	B	A	T	K	T	C	AF	30-Jan-12	3-Feb-12	MONTRORSE FORD	#	RECALM	24	30-Apr-12	3	5789	30.00	335.65	0	NA	OH	OPERATION 120210.0.4 - RUN OASIS TSB 12 2 TO	A	30	NA	V40	04	PT	C&C	
COP	ENGINE	NA	2012	1FFW1E18C	T06	F	B	A	T	K	T	C	AJ	24-Feb-12	5-Apr-12	MELODY MOTORS LTD	#	RECALM	24	2-May-12	1	2805	361.70	3157.77	1	NA	SK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	A	30	NA	V29	04	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	T06	F	B	A	T	K	T	C	AF	27-Feb-12	9-Mar-12	BISON MOTOR COMPANY	#	RECALM	24	30-Apr-12	2	3275	358.88	3211.63	2	NA	MI	ROAD TEST AND VERIFY. Road Idle when code	A	30	NA	V40	04	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E18C	T06	F	B	A	T	K	T	C	AF	27-Feb-12	9-Mar-12	BISON MOTOR COMPANY	#	RECALM	24	30-Apr-12	2	2788	30.00	346.27	0	NA	MI	PERFORMED IDS SELF TEST THIS TIME	A	30	NA	V40	04	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T06	F	B	A	T	K	T	C	AF	13-Feb-12	8-Mar-12	WARREN FORD, INC.	#	RECALM	24	4-May-12	2	7742	30.00	366.04	0	NA	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	A	30	NA	V29	04	PT	C&C	
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFW1E12C	T06	F	B	A	T	K	T	C	AF	13-Feb-12	13-Mar-12	AL PIERMONT'S HOT HOVS, FD INC	#	RECALM	24	7-May-12	2	2447	30.00	350.77	0	NA	IL	EEC TEST P0308, PERFORMED CUSTOMER BLANK	A	30	NA	V29	04	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	T06	F	B	A	T	K	T	C	AF	12-Dec-11	23-Feb-12	HEISER FORD LINCOLN	#	RECALM	24	7-May-12	1	5088	30.00	349.38	1	NA	WI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	A	30	NA	V29	04	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E12C	T06	F	B	A	T	K	T	C	AF	19-Jan-12	7-Feb-12	OUTLET OUSTALET, INC.	#	RECALM	24	7-May-12	4	3476	30.00	341.85	0	NA	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C	T06	F	B	A	T	K	T	C	AF	12-Dec-11	23-Feb-12	HEISER FORD LINCOLN	#	RECALM	24	7-May-12	1	5088	30.00	349.38	1	NA	WI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	T06	F	B	A	T	K	T	C	AF	8-Nov-11	13-Dec-11	FORD OF SLEDD	#	RECALM	24	26-Apr-12	1	17677	3405.35	3480.84	1	NA	LA	TESTED SYSTEM, REPLACED CONVERTER AND UR	A	30	NA	V52	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T06	F	B	A	T	K	T	C	AF	24-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#	RECALM	24	13-May-12	2	4522	30.00	351.51	1	NA	SK	CHECK DTC'S, P0301, NO CONVERTER AT THIS	A	30	NA	V29	04	PT	C&C	
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	T06	F	B	A	T	K	T	C	AF	24-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	#	RECALM	24	13-May-12	2	4522	30.00	351.51	1	NA	SK	CHECK DTC'S, P0301, NO CONVERTER AT THIS	A	30	NA	V29	04	PT	C&C	
COP	ENGINE	NA	2012	1FFX1E10C	T06	F	B	A	T	K	T	C	AF	28-Feb-12	7-Apr-12	SHERWOOD FORD LINCOLN	#	RECALM	24	7-May-12	2	9666	30.00	320.96	0	NA	SD	TEST EEC SYSTEM P0301 OK	A	30	NA	V29	04	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	T06	F	B	A	T	K	T	C	AJ	6-Jan-12	7-Apr-12	SHROULFS FORD	#	RECALM	24	4-May-12	1	867	361.70	3204.59	1	NA	AB	EEC TEST CODE P0302, PERFORMED PINPOINT	A	30	NA	V29	04	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E12C	T06	F	B	A	T	K	T	C	AF	20-Mar-12	20-Mar-12	REYNOLDS MOTOR COMPANY	#	RECALM	24	7-May-12	1	849	30.00	350.77	0	NA	TX	SCAN FOR CODES, PERFORMED FOR NOW, SE	A	30	NA	V29	04	PT	C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E12C	T06	F	B	A	T	K	T	C	AF	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	#	RECALM	24	30-Apr-12	2	3217	30.00	351.40	1	NA	NS	NONFORM ENGINE, TEST AT THIS TIME	A	30	NA	V29	04	PT	C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E11C	T06	F	B	A	T	K	T	C																								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LIT	ENGINE CHASSIS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM Binned Function
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E4C	T	F	F	T	T	LANDMARK FORD, INC.	#	RECAL	24-11-12	2	6589	\$434.31	\$516.10	TX	TX	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LIGHT ON		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	T	F	F	T	T	RAINBOW FORD SALES INC.	#	RECAL	24-11-12	2	3667	\$293.51	\$390.84	VT	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE MIL LIGHT ON		PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	T	F	F	T	T	TWIN STATE FORD, INC.	#	RECAL	24-11-12	1	3659	\$413.00	\$468.37	VT	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE MIL LIGHT ON		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E4C	T	F	F	T	T	ECKENROD FORD LINCOLN OF CULLMAN	#	RECAL	24-11-12	2	2074	\$0.00	\$315.05	AL	AL	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	CUSTOMER STATES MIL LIGHT ON		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E2C	T	F	F	T	T	NORTHLAND FORD SALES LTD.	#	RECAL	24-11-12	2	2134	\$0.00	\$389.48	MB	MB	VERIFY CONCERN OF I/PER SPEED CONDITION	ELECTRICAL CONCERN		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	REPUBLIC FORD LINCOLN, INC.	#	RECAL	24-11-12	3	1781	\$0.00	\$34.83	MO	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEHIC		PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E3C	T	F	F	T	T	BELL MOTORS, INC.	#	RECAL	24-11-12	1	833	\$0.00	\$0.00	WI	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E9C	T	F	F	T	T	MILBANK FORD, INC.	#	RECAL	24-11-12	2	1423	\$0.00	\$27.97	WI	WI	TSB 12 01 20 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT IS ON		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	SAMES MOTOR COMPANY, INC.	#	RECAL	24-11-12	2	2172	\$0.00	\$0.00	TX	TX	DIAG. ENGINE LIGHT ON, RETRIEVED DTC P03	E22 CS SERVICE ENGINE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E1C	T	F	F	T	T	CELEBRATION FORD SALES LTD.	#	RECAL	24-11-12	1	1685	\$0.00	\$42.05	OK	OK	SELF TEST P0303, CHECK OASIS, FOUND SSM	22222 CHECK CAUSE OF ENGINE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E6C	T	F	F	T	T	FORD LINCOLN OF COOKVILLE	#	RECAL	24-11-12	3	6600	\$0.00	\$27.96	OK	OK	TECHNICIAN REFERENCED TSB# 12 2 10 AND	REPROGRAMMED PCM		PT MALFUNCTION
TSB REFLASH	PT C&C	CEC0008	2012	11FFW1E1C	T	F	F	T	T	SUNNY KING FORD	#	RECAL	24-11-12	1	784	\$84.05	\$182.25	AL	AL	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUSTOMER STATES VEHICLE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E9C	T	F	F	T	T	MUSCATEL BURNS FORD	#	RECAL	24-11-12	4	11781	\$58.88	\$113.41	IN	IN	VERIFY CONCERN AND WED COL, NOW MISFIRE	CHECK ENGINE LIGHT IS ON		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E6C	T	F	F	T	T	BARBLE FORD, INC.	#	DIAG	24-11-12	2	3430	\$0.00	\$118.18	IN	IN	ROADTEST RUNS OK, VEHIC REFER CUSTOMER TO	STEP ON GAS, TEST MISF		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E1C	T	F	F	T	T	MCKAY FORD LINCOLN	#	DIAG	24-11-12	2	1428	\$0.00	\$15.28	OK	OK	CK ENG LIGHT ON, PERFORM EEC TEST WITH	IDS, CUSTOMER CLAIMS VEHIC		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	TERRIBONE FORD	#	DIAG	24-11-12	3	5633	\$0.00	\$27.97	OK	OK	EEC TEST NO CODES IN OASIS AND NO MESSAGE	CUSTOMER STATES WAS		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	SCOTT FORD	#	DIAG	24-11-12	3	3947	\$0.00	\$46.50	IN	IN	SCAN FOR CODES, RETRIEVED P0308, ROAD TEST	ON WEA, W/NOCK DOWN		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E3C	T	F	F	T	T	TEXAS MOTORS FORD	#	DIAG	24-11-12	1	1579	\$0.00	\$54.25	IN	IN	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AT FAC, CUSTOMER STATES		PT MALFUNCTION
TSB REFLASH	PT C&C	CEHB0008	2012	11FFW1E7C	T	F	F	T	T	SMITH CHAIRS FORD LINCOLN	#	RECAL	24-11-12	1	571	\$0.00	\$155.61	TX	TX	VERIFY CONCERN P0308, REPAIR PRESSURE	SYSTEMS CHECK ENGINE		PT MALFUNCTION
TSB REFLASH	PT C&C	CEC0008	2012	11FFW1E1C	T	F	F	T	T	ALBANY FORD, INC.	#	RECAL	24-11-12	1	1429	\$46.35	\$55.30	TX	TX	EEC TESTED, RAN KOEO, KOER FOUND CODE	P0308, CUSTOMER STATES THE		PT MALFUNCTION
TSB REFLASH	PT C&C	CEC0008	2012	11FFW1E1C	T	F	F	T	T	MUSCATEL BURNS FORD	#	RECAL	24-11-12	2	4844	\$405.35	\$483.30	IN	IN	VERIFY CONCERN LIGHT, BUT THE UPDATE TO	THE CHECK ENGINE LIGHT IS		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	DISCOVERY FORD LINCOLN	#	RECAL	24-11-12	3	9884	\$405.35	\$483.30	IN	IN	VERIFY CONCERN, EEC TEST, P0430, TSB 12	02, CUSTOMER STATES CHE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E1C	T	F	F	T	T	GERBER FORD, INC.	#	RECAL	24-11-12	4	8538	\$449.87	\$533.30	IN	IN	VERIFY CONCERN, EEC TEST, P0430, TSB 12	02, CUSTOMER STATES CHE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E1C	T	F	F	T	T	LONGMONT FORD	#	RECAL	24-11-12	4	8333	\$405.35	\$503.44	IN	IN	CO, DIAGNOSE, P0430, EFFICIENCY BANK	REPAIR, CONCERN		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	PLANET FORD LINCOLN	#	RECAL	24-11-12	4	17473	\$397.75	\$488.58	IN	IN	TX, RAGLE, MO, EEC TEST, P0430, REPROGRAM	PCM, CUSTOMER STATES		PT MALFUNCTION
TSB REFLASH	PT C&C	CECP317	2012	11FFW1E7C	T	F	F	T	T	DOWNY FORD LINCOLN	#	RECAL	24-11-12	2	6282	\$0.00	\$0.00	OK	OK	SCAN TEST KOEO, KOER, NO TEST NO CODES,	CUSTOMER STATES CHE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	DAYTON FORD	#	RECAL	24-11-12	1	2568	\$0.00	\$35.20	TX	TX	VERIFY CONCERN, CHECK OASIS, FOUND AND	ENGINE LIGHT ON and its		PT MALFUNCTION
TSB REFLASH	PT C&C	CEK0007	2012	11FFW1E7C	T	F	F	T	T	WOODRIDGE FORD, INC.	#	RECAL	24-11-12	1	2682	\$0.00	\$35.20	TX	TX	VERIFY CONCERN, CHECK OASIS, FOUND AND	ENGINE LIGHT ON and its		PT MALFUNCTION
TSB REFLASH	PT C&C	CEK0008	2012	11FFW1E7C	T	F	F	T	T	DOH BORN FORD	#	RECAL	24-11-12	1	669	\$0.00	\$36.69	OK	OK	PERFORMED TSB 12 2 10, REPROGRAMMED	PCM, CUSTOMER STATES		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	ROBERSON FORD SALES, INC.	#	RECAL	24-11-12	3	3022	\$0.00	\$36.32	OK	OK	VERIFY CONCERN, CHECK OASIS, FOUND	CODE P0111, CHECK EN		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	ALBANY FORD, INC.	#	RECAL	24-11-12	1	1429	\$0.00	\$46.50	TX	TX	VERIFY CONCERN, CHECK OASIS, FOUND	CODE P0111, CHECK EN		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	DAVIES FORD, INC.	#	RECAL	24-11-12	3	6302	\$0.00	\$32.05	OK	OK	VERIFY CONCERN, CHECK ENGINE LIGHT BY	EEC TEST, CUSTOMER		PT MALFUNCTION
TSB REFLASH	PT C&C	CEBF004	2012	11FFW1E4C	T	F	F	T	T	RUSTY ECK FORD, INC.	#	RECAL	24-11-12	4	10134	\$0.00	\$39.10	IN	IN	MO 10124 RECALL, REPROGRAM PCM PER	TSB, CUSTOMER REQUEST		PT MALFUNCTION
TSB REFLASH	PT C&C	CEC0007	2012	11FFW1E7C	T	F	F	T	T	ROGERS FORD, INC.	#	RECAL	24-11-12	1	2682	\$0.00	\$35.20	TX	TX	SCAN TEST KOEO, KOER, NO TEST NO CODES,	CUSTOMER STATES CHE		PT MALFUNCTION
TSB REFLASH	PT C&C	CEC0008	2012	11FFW1E7C	T	F	F	T	T	LAMOLLE VALLEY FORD, INC.	#	RECAL	24-11-12	1	1499	\$58.88	\$130.25	IN	IN	TX, VERIFIED CONCERN, COORDINATE	BALANCE, ASK SPM		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	LONGLEWIS FORD LINCOLN	#	RECAL	24-11-12	2	6201	\$60.35	\$151.48	IN	IN	AL, KOEO, PLUG FAILURE, REPOST, SELF	TEST, P0308, CUSTOMER		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	WOODRIDGE FORD, INC.	#	RECAL	24-11-12	1	2682	\$0.00	\$35.20	TX	TX	VERIFY CONCERN, CHECK OASIS, FOUND	CODE P0111, CHECK EN		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	OZARK FORD LINCOLN	#	RECAL	24-11-12	1	7490	\$84.05	\$122.40	IN	IN	MO, KOIDS TEST, P0301, RAN VIL, POWER	BALANCE, VERIFY		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	SCIENCE FORD, INC.	#	RECAL	24-11-12	3	4975	\$302.10	\$708.08	IN	IN	WI, EEC, DIAG, DTC P0303, BIP, P0360, CO	DIAGNOSIS, CUSTOMER		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	MIKE REICHERT FORD LINCOLN	#	RECAL	24-11-12	1	1049	\$0.00	\$148.81	IN	IN	TX, VERIFY CONCERN, EEC TEST, P0308,	CUSTOMER STATES THE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	CHAPARRAL FORD, INC.	#	RECAL	24-11-12	3	8832	\$0.00	\$121.98	TX	TX	CKED OUT, CK ENGINE, NO MISFIRE	DETECTED, E22 CS		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	LAKEWOOD FORD	#	RECAL	24-11-12	2	5986	\$0.00	\$39.03	IN	IN	WA, PERFORMED CONCERN, EEC, REPROGRAM	PCM, CUSTOMER STATES		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	TOMMIE VAUGHN MOTORS, INC.	#	RECAL	24-11-12	1	989	\$397.71	\$688.27	IN	IN	TX, VERIFY CONCERN, EEC, REPROGRAM	PCM, CUSTOMER STATES		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	PREMIER FORD LINCOLN	#	RECAL	24-11-12	2	5867	\$405.35	\$487.30	IN	IN	MS, CHECK EEC, CONTACT FOR TECH HOT	LINE, WAS DIAGNOSE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	LAFAYETTE FORD LINCOLN	#	RECAL	24-11-12	4	2721	\$405.35	\$488.48	IN	IN	NC, PERFORM DIAG, CODES P0308, P0308,	REPROGRAM, CK ENGINE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	ROOMAN FORD SALES, INC.	#	RECAL	24-11-12	2	2065	\$0.00	\$513.83	IN	IN	TX, TESTED FOR CODES, ANGE, FOR APPY	WITH ENGINE, CHECK		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	VAN BORTSEL FORD, INC.	#	RECAL	24-11-12	5	10358	\$432.88	\$514.25	IN	IN	NY, DIAG LEFT BANK CONVERTER IS FAILING	REFER, YELLOW CHECK		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	NORTHSHORE FORD	#	RECAL	24-11-12	6	11287	\$413.00	\$500.91	IN	IN	TX, VERIFY CONCERN, PERFORM EEC TEST	P0308, CHECK EN		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	WHITE FORD LINCOLN, L.L.C.	#	RECAL	24-11-12	6	11238	\$397.71	\$472.21	IN	IN	LA, VERIFY, IDS TEST, CODES P0303,	P0430, CK OASIS,		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	AMERICAN FORD	#	RECAL	24-11-12	3	6726	\$405.35	\$482.90	IN	IN	MT, VERIFY CONCERN, CHECK FOR CODES	(P0303) FC, C		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	CLASSIC FORD	#	RECAL	24-11-12	1	6045	\$0.00	\$34.30	TX	TX	REPROGRAMMED PCM	CHECK ENGINE LIGHT IS		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T	T	MAHONE AUTO SERV (1985) LTD.	#	RECAL	24-11-12	2	5354	\$0.00	\$26.80	OK	OK	RECALL, EEC, CONTACT FOR TECH HOT	LINE, WAS DIAGNOSE		PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	T	F	F	T															

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function			
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1T6C	T6F	F	A	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	9F593	B	17-May-12	2	3503	\$335.05	\$925.96	PA	CHECKED AND FOUND FUEL DTC NO. NO DTC'S. DCL	CUST STATES ON COOLD	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T2C	T6F	F	A	6-Mar-12	26-Mar-12	TERRY ORTINSKY RAY FORD SALE	12405	B	22-May-12	2	4796	\$0.00	\$31.00	00	PA	SCANNED AND PULLED C AS IT WAS RUNNING. DCL	IS ON AND STARTED	4401	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T2C	T6F	F	A	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	NA	22-May-12	2	2035	\$0.00	\$55.76	PA	VERIFY CONCERN. EEC STRATEGIES. RESET CK	BOSS DOWN WHEN PAS	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1K2C	T6F	F	A	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	DIAG	NA	29-May-12	2	1686	\$0.00	\$91.61	PA	RAN ALL TESTS ALL PAS OASIS. NFF_CND	UNDRIVER STATES THAT	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T2C	T6F	F	A	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.00E212	E	24-May-12	3	7581	\$434.31	\$513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T2C	T6F	F	A	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN INC.	RECALEM	NA	9-May-12	4	16075	\$434.31	\$533.50	PA	VERIFIED CHECK ENGINE RECAL EMMAEMIS18	CUSTOMER STATES ENG	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	T6F	F	A	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	RECAL	NA	24-May-12	2	6116	\$0.00	\$0.00	PA	TEST EEC AND P0306 RECAL AS PER TSB AND	CLCK ENG LITE CAME ON	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	T6F	F	A	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	RECALEM	NA	24-May-12	6	10341	\$0.00	\$40.75	06A	ROAD TEST CONFIRMED 5 OCM REPROGRAM	CUSTOMER WAS DRIVIN	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	T6F	F	A	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	RECALEM	NA	18-May-12	2	6201	\$0.00	\$35.03	01	POW CAL AND COOL FUEL WELL. SEE JOB S	REPAIR CHECK ENGINE LI	4401	V29	PT C&C	
COP	ENGINE	CEPA1002	2012	1FTFW1T1C	T6F	F	A	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	12029	C	23-May-12	3	6597	\$72.09	\$108.71	01	PERFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC	4401	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T6C	T6F	F	A	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	C	22-May-12	3	3725	\$68.05	\$138.73	01	XREC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENGINE LI	4401	V29	PT C&C	
COP	ENGINE	CEC2021	2012	1FTFW1T1C	T6F	F	A	9-Dec-11	28-Dec-11	MULLINAX FORD	12029	C	25-May-12	6	9204	\$91.50	\$305.73	01	KINSTAL IDS P0306 RUN ERRS NO TESTS PPT	E29 CUST STATES CHECK	4401	V29	PT C&C	
COP	ENGINE	CEA1025	2012	1FTFW1T1C	T6F	F	A	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	12029	C	29-May-12	2	8691	\$58.88	\$172.71	01	CK CKED OUT TO VERIFY CQ INSPECT. NO VISIBL	E29 CK ENG LIGHT ON	4401	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T4C	T6F	F	A	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	C	25-May-12	1	2181	\$68.99	\$238.91	20A	CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CEC2021	2012	1FTFW1T1C	T6F	F	A	9-Dec-11	28-Dec-11	KEN WILSON FORD INC.	DIAG	NA	30-May-12	6	9961	\$0.00	\$39.69	01	IDS TEST CODE P0306 OASIS CONTACT HISTORY	CLENT STATES YES	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	A	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	DIAG	NA	30-May-12	2	2690	\$0.00	\$42.10	01	TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES YES	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	A	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	NA	30-May-12	2	2890	\$0.00	\$74.14	01	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	A	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	NFF	NA	29-May-12	2	1327	\$0.00	\$103.00	01	INSPECTED ADVISED CK misfire. when then	EEC CHECK ENGINE LI	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	T6F	F	A	29-Mar-12	25-Apr-12	CHESTATE FORD	RECALEM	NA	17-May-12	1	2481	\$442.50	\$527.58	01	RECALEM TEST CODE. P0430. TESTED A2	E29 CUST STATES ENG	4401	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T7C	T6F	F	A	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	12029	C	25-May-12	5	15183	\$64.05	\$105.32	01	RECALEM TEST CODE P0305. REPLACED NUMB	CHECK ENGINE LIGHT ON	4401	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T6C	T6F	F	A	13-Mar-12	30-Apr-12	WALTBORO MOTOR SALES CO. N	DIAG	NA	23-May-12	3	5208	\$0.00	\$16.05	01	DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	A. S CHECK ENGINE LI	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE5F0001	2012	1FTFX1C9C	T6F	F	A	10-Dec-11	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	12029	C	28-May-12	3	5021	\$58.88	\$138.62	01	CKECK VERIFIED CUSTOMER BALANCE TEST	CYLINDR CUSTOMER STATES TH	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T9C	T6F	F	A	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	DIAG	NA	23-May-12	3	5208	\$0.00	\$16.05	01	DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	A. S CHECK ENGINE LI	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CE4F0004	2012	1FTFW1T6C	T6F	F	A	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	NA	23-May-12	2	1321	\$0.00	\$68.63	01	INSPECTED & FOUND ENTITLING THE ISSUE	CHECK AND REPORT F	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	A	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	NA	11-May-12	1	1563	\$0.00	\$49.40	01	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	A	9-Mar-12	16-Mar-12	WATERTOWN FORD	DIAG	NA	29-May-12	3	3117	\$0.00	\$37.16	01	ROAD TEST VEHICLE RUN ON TEST CK RE	FERRED CHECK ENGINE LI	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEB00017	2012	1FTFW1T6C	T6F	F	A	14-Feb-12	2-Apr-12	SUNSHINE FORD LINCOLN INC.	DIAG	NA	8-May-12	1	1357	\$480.95	\$670.38	01	P0306 BANK OASIS LOCK AND RECAL CK	CUSTOMER STATES ENG	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	T6F	F	A	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN. N	RECALEM	NA	15-May-12	1	2719	\$0.00	\$31.45	01	CC 04 BPM RECAL	PERFORM CS TRUCK SHAKING	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	T6F	F	A	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY INC.	RECALEM	NA	14-May-12	6	11420	\$0.00	\$27.22	01	NO CODES. CHECKED OASIS. PERFORMED T	SEIGN SURGES AND A	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	A	13-Mar-12	25-Apr-12	MILLER FORD SALES	DIAG	NA	29-May-12	2	2992	\$0.00	\$26.00	01	PERFORMED DIAGNOSIS. CHECKED ENGINE	LI LIGHT ON. DTC P03	4401	V29	PT C&C	
ENGINE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	A	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	12029	C	28-May-12	4	4849	\$58.88	\$170.51	01	CK PERFORM ROAD TEST TO CM AS IT'S LATE	ST. CUSTOMER STATES ENG	4401	V29	PT C&C	
ENGINE	ENGINE	CE3C3009	2012	1FTFW1T6C	T6F	F	A	30-Jan-12	22-May-12	TOUSLEY FORD INC.	12029	C	29-May-12	1	700	\$58.88	\$116.40	01	XROAD TEST AND DID NOT REMO RELATIVE	COMPR. CHECK ENGINE LI	4401	V29	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FTFW1T6C	T6F	F	A	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	NA	24-May-12	2	5291	\$0.00	\$71.52	00A	SPK PLUGS. MONITOR EVERYTHNG GOOD AT	THE CHECK ENGINE LI	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	T6F	F	A	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	NA	24-May-12	2	5291	\$0.00	\$71.52	00A	SPK PLUGS. MONITOR EVERYTHNG GOOD AT	THE CHECK ENGINE LI	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CEW9241	2012	1FTFW1T6C	T6F	F	A	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	NA	8-May-12	2	2186	\$0.00	\$102.18	00A	TEST. P0306. PNP03	CHECK ENGINE LIGHT TR	4401	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CEW9240	2012	1FTFW1T6C	T6F	F	A	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	NA	23-May-12	1	4400	\$1,226.05	\$1,473.11	01	TEST. P0306. PNP03. REPAIR TO MAKE AS	PERFORMED CHECK EN	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1T6C	T6F	F	A	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN INC.	5.00E212	E	22-May-12	2	5462	\$413.00	\$513.38	01	DIAG EEC TEST PIPPOINT HF AND FOUND	LEFT CUST STATES CHECK	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1T3C	T6F	F	A	2-Feb-12	26-Mar-12	BILL KNIGHT FORD	5.00E212	E	29-May-12	3	4853	\$397.71	\$484.82	01	DIAG TEST. P0430. IDS ISBLE YET INSTRU	CTD CHECK ENGINE LI	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	T6F	F	A	2-Feb-12	26-Mar-12	STAMFORD FORD LINCOLN INC.	5.00E212	E	22-May-12	3	4400	\$1,226.05	\$1,473.11	01	PERFORMED DIAGNOSIS. CHECKED PNP03	CUST STATES DELIGHT	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	T6F	F	A	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	5.00E212	E	15-May-12	2	1050	\$297.71	\$610.39	01	VERIFY CONCERN. CHECKER. CHECK FOR	CUST STATES THAT THE	4401	V29	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7C	T6F	F	A	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	RECALEM	NA	23-May-12	3	3352	\$283.51	\$356.24	01	VERIFIED CONCERN. WITNEVER. CHECK FOR	CUST STATES THE WIT	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	T6F	F	A	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	RECALEM	NA	15-May-12	1	3923	\$283.51	\$356.35	01	REPLACED BANK CATALYTIC CONVERTER AS	PERFORMED CHECK EN	4401	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	T6F	F	A	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	NA	8-May-12	4	13688	\$283.51	\$407.37	00A	INSPECTED FOR CEL LIQUID FOUND TSB 12	2 TO TRUCK DRIVEABILITY CONC	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T6F	F	A	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	RECALEM	NA	12-May-12	2	4252	\$0.00	\$0.00	02	CONFIRMED MIL ON. PERFORM NOW. P0430	NOT PREP. CUSTOMER STATES TH	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T6F	F	A	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	RECALEM	NA	12-Apr-12	2	4892	\$0.00	\$39.92	00A	INSPECTED BANK CHECK ENGINE LI ON. C	HECK INSPECT FOR CHECK	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFX1E7C	T6F	F	A	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	RECALEM	NA	25-May-12	3	10207	\$0.00	\$41.72	01	EEC TEST. NO CODES. CHECK OASIS. SSM	22225. Customer States when	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T6F	F	A	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	RECALEM	NA	29-May-12	2	10332	\$0.00	\$42.88	00A	EEC CHECKED CODE P0430 FOLLOWING TSB	12 02 CHECK ENGINE LI	4401	V29	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T6F	F	A	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD	RECALEM	NA	29-May-12	2	3842	\$0.00	\$32.60	03	REPLACED COILS ON CYL 5 AND 7. TEST	DRIVE. DRIVEABILITY CONC	4401	V29	PT C&C	
COP	ENGINE	NA	2012	1FTFW1T6C	T6F																			

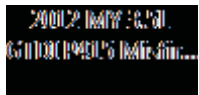
2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PRD DATE	WARRANTY DATE	DEALER	JOB NO	PN PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	RAZTR	CD	CLC	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	#	RECALEM	24	31-May-12	2	6311	\$293.51	\$372.65	13	NS	OH	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	A	30	14	2	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	#	RECALEM	24	4-Jun-12	3	3968	\$287.07	\$372.65	13	NS	QC	#1547 VER. DTC P0300 I01 INTERCHANGER	ECOS2. VERIFY LA LUMIERE	A	30	14	2	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	16-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	#	RECALEM	24	5-Jun-12	3	3778	\$207.00	\$48.24	1	NS	WI	#EC TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK #	A	30	14	2	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AJ	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD	#	RECALEM	24	7-Jun-12	2	2576	\$0.00	\$57.22	13	NS	AB	#VERIFIED CK ENF LITE IS ON IDS TEST	P0300 0305. CUSTOMER FOR CK ENF L	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	6-Feb-12	27-Feb-12	LAMORELUX FORD, INC	#	RECALEM	24	4-Jun-12	4	7653	\$0.00	\$35.02	0	NS	MA	#SELF TESTED AND RECEIVED P0300. RANDOM MIS	CONSUMER SIBRES VEHICLE #	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC	#	RECALEM	24	5-Jun-12	3	8400	\$0.00	\$32.22	0	NS	OH	#EC TEST MISFIRE CODES P0304 P0305 P0306 RUN	WHEN ACCELL TURBOS #	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AJ	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	#	RECALEM	24	5-Jun-12	3	3429	\$0.00	\$31.65	0	NS	NS	#CHECKED AND TESTED WITH IDS RETRIEVED CO	WHEEL PICKING UP SPEE	A	30	14	2	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	#	RECALEM	24	4-Jun-12	3	4027	\$0.00	\$33.77	0	NS	NH	#PERFORMED SELF TEST (EXERCISE) IF YOU HA	CUSTOMER STATES GOOD	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AJ	15-May-12	30-May-12	DEAN ABOUR FORD INC.	#	RECALEM	24	1-Jun-12	1	693	\$0.00	\$34.54	0	NS	MI	#HOOKED UP IDS AND HAD CODES FOR P0304 P03	CUSTOMER STATES THA	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AJ	29-Oct-11	17-Apr-12	POSTAGE FORD, INC.	#	RECALEM	24	1-Jun-12	2	2312	\$0.00	\$33.25	0	NS	FL	#PERFORM EEC TEST NO DTC CHECK MODE & NO	CUSTOMER STATES NO	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD	#	RECALEM	24	6-Jun-12	1	724	\$0.00	\$48.83	0	NS	AB	#VERIFIED CHECK ENGINE SSB 22225 AND REFER	GAS ENGINE MECHANIC	A	30	14	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AJ	28-Feb-12	30-Mar-12	BULLER FORD INC.	#	5.00E+212	E	5-Jun-12	3	3324	\$405.17	\$507.85	1	NS	NJ	#PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CH	A	30	14	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AJ	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	#	5.00E+212	E	1-Jun-12	3	4468	\$300.63	\$420.21	1	NS	NC	#VERIFIED CONCERN ON 1K OHF HP10 CATERING	CK ENGINE LIGHT ON	A	30	14	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AJ	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH, INC.	#	RECALEM	24	11-May-12	5	10157	\$397.71	\$440.79	1	NS	NE	#PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	A	30	14	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AJ	12-Dec-11	22-Dec-11	CURRIE MOTORS FRANKFURT INC	#	RECALEM	24	1-Jun-12	6	13608	\$322.11	\$426.25	1	NS	IL	#IDS TEST P0430. REPLACE LEFT CONVERTER AND	CUSTOMER STATES CHECK	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD	#	RECALEM	24	5-Jun-12	5	6991	\$263.51	\$386.55	12	NS	ON	#PERFORMED TSB 12 2 10. REPLACED LEFT HAND	CHECK AND REPORT ON	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	#	RECALEM	24	8-Jun-12	1	539	\$0.00	\$42.77	1	NS	FL	#VERIFIED CONCERN FOR	ORDERED	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AJ	22-Feb-12	11-May-12	HALL FORD LINCOLN	#	RECALEM	24	4-Jun-12	1	3632	\$0.00	\$0.00	0	NS	VA	#DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES THAT	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	7-Feb-12	3-Apr-12	RAPID FORD	#	RECALEM	24	24-May-12	-1	231	\$0.00	\$34.85	0	NS	MN	#CHECK WITH IDS. FOUND CODE OF P0430. CHECK	COMPLAINT. CHECK ENG	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	#	RECALEM	24	24-May-12	-1	231	\$0.00	\$34.85	0	NS	VA	#P0300 PLUGGED IN IDS PULLED CODES FOR MISFIR	CK AND AND DIVE ON	A	30	14	2	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	9-Jan-12	21-Feb-12	12029 C	#	DIAG	24	21-May-12	4	4081	\$688.88	\$281.81	2	NS	TX	#CHECKED CONCERN PER	CYLINDER 6 SHORTED	A	30	14	2	PT C&C
ENGINE	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	#	12029	24	4-Jun-12	5	12774	\$68.99	\$227.82	2	NS	SK	#CHECK ENGINE LIGHT OR	2	A	30	14	2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	16-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	#	DIAG	24	8-May-12	3	2855	\$0.00	\$51.09	1	NS	WA	#EC TEST P0304, P0306, P0308. CHECK PCM CALIB	HEAT/STAT/SURGES ON	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	28-Apr-12	24-May-12	FORD MOTORIS LTD.	#	DIAG	24	8-Jun-12	1	790	\$0.00	\$68.18	1	NS	MB	#PERFORMED IDS CHECKM OUT OF TOWN. NO PA	PERFORMED ENGINE WARNIN	A	30	14	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	5-Jan-12	24-Feb-12	POIRIER FORD INC.	#	5.00E+212	E	28-May-12	4	8923	\$288.97	\$376.44	13	NS	QC	#VERIFY TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	15-Feb-12	30-Apr-12	DAHL FORD MOTORIS INC	#	RECALEM	24	6-Jun-12	2	4566	\$292.99	\$376.52	1	NS	VA	#VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A	30	14	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	#	5.00E+212	E	6-Jun-12	5	5487	\$316.39	\$393.60	1	NS	OH	#VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	A	30	14	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	5-Oct-11	27-Jan-12	R. D. SAWYER MOTOR CO., INC	#	RECALEM	24	4-Jun-12	5	3940	\$292.99	\$398.92	1	NS	NC	#VERIFIED CUSTOMER CONCERN, CHECK ENGINE	CHECK ENGINE LIGHT ON	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	15-Feb-12	27-Mar-12	DIXIE FORD	#	RECALEM	24	7-May-12	3	6807	\$436.31	\$511.21	1	NS	NC	#PERFORM CHECK ENGINE TEST. VERIFY	CUSTOMER STATES CHECK	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	#	RECALEM	24	11-Jun-12	3	3557	\$0.00	\$53.59	1	NS	AB	#EC CHECKED AND RETRIEVED DTC P0300/P0304.	CHECK ENGINE LIGHT ON	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	#	RECALEM	24	11-Jun-12	2	4422	\$0.00	\$43.21	1	NS	ND	#42Z PERFORMED SELF TESTED NO CODES	CUSTOMER STATES CH	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	16-Mar-12	30-Mar-12	BOB JONES'S FORD	#	RECALEM	24	6-Jun-12	2	4469	\$0.00	\$35.19	0	NS	NC	#BROUGHT IN, SCANNED FOR CODES STORED	IN MILLE ON H	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	6-Dec-11	26-Dec-11	KEN WILLIAM FORD INC	#	RECALEM	24	9-Jun-12	6	10481	\$0.00	\$39.72	1	NS	NC	#DIAG. KOEO P0306. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CH	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	3-Dec-11	18-Feb-12	GARBISER FORD INC	#	RECALEM	24	8-Jun-12	4	8798	\$0.00	\$43.24	1	NS	FL	#VERIFY CONCERN. RAN SSM TSB FOUND TSB12	CUSTOMER STATES WHILE DR	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	24-Feb-12	30-Apr-12	JIM HANSEN FORD FORD LINCOLN	#	RECALEM	24	8-Jun-12	3	4057	\$61.72	\$192.18	1	NS	NC	#CHECK AND ADVISE. CHECK CODE P0303. NO	TEST CODES FOR	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	#	RECALEM	24	4-Jun-12	6	3852	\$0.00	\$38.87	0	NS	NH	#SELF TEST P0301, RUN TSB AND SSM. 22225	ADON REPAIR. CHECK	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	10-Apr-12	2-May-12	DUCHANNE MOTORS LTD	#	RECALEM	24	5-Jun-12	2	2501	\$0.00	\$49.57	0	NS	AB	#RT VERT VERIFY WITH IDS WIT P0300/P0308	CHECK ENGINE LIGHT ON	A	30	14	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	12-Dec-11	23-Mar-12	DIXIE FORD	#	RECALEM	24	8-Jun-12	3	4652	\$61.72	\$192.18	1	NS	NC	#CONFORME PREVENTIVE MAINTENANCE	VERIFY CONCERN	A	30	14	2	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	10-Feb-12	25-Mar-12	ADVANTAGE FORD SALES LTD	#	RECALEM	24	11-Jun-12	1	1279	\$5.29	\$153.19	1	NS	AB	#XCOMPUTOR HOOKUP CODE P0306 POWER BAL	PLEASE CHECK AND RE	A	30	14	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1TC	2	FB	FA	TW	TC3	AF	28-Apr-12	25-May-12	DAVIS FORD SALES																		

From: Steslicki, Michael (M.E.)
Sent: Thursday, June 21, 2012 9:56 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/21/12)

Fourteen new claims today

- (5) TSB Reflash
- (5) Catalytic Converter
- (3) COP
- (1) Diag - Misfire

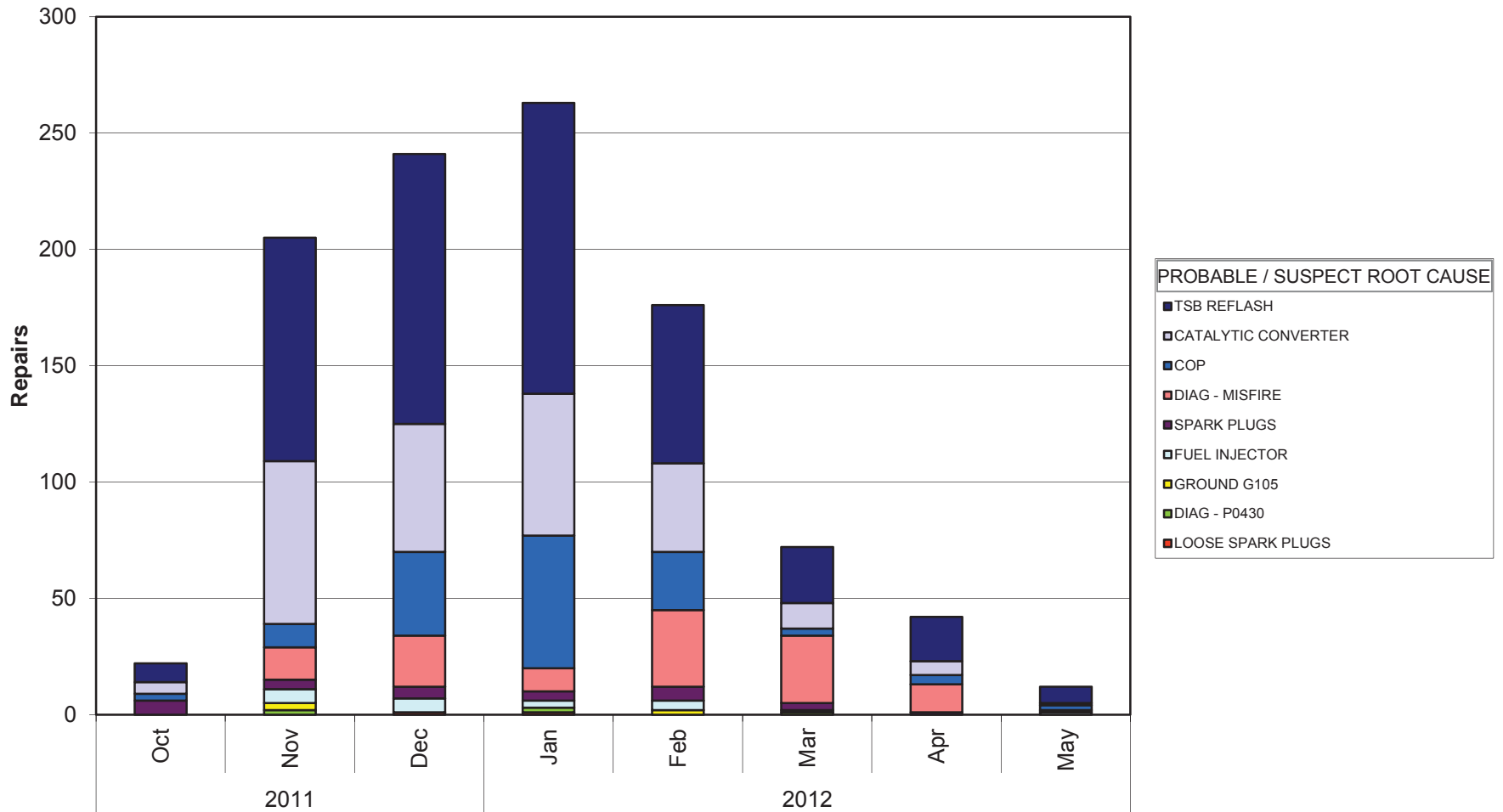


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/20/12



Years	PROD DATE
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Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	4
	6	5
	3	4
	4	6
	1	3
		1
	1	
	21	29

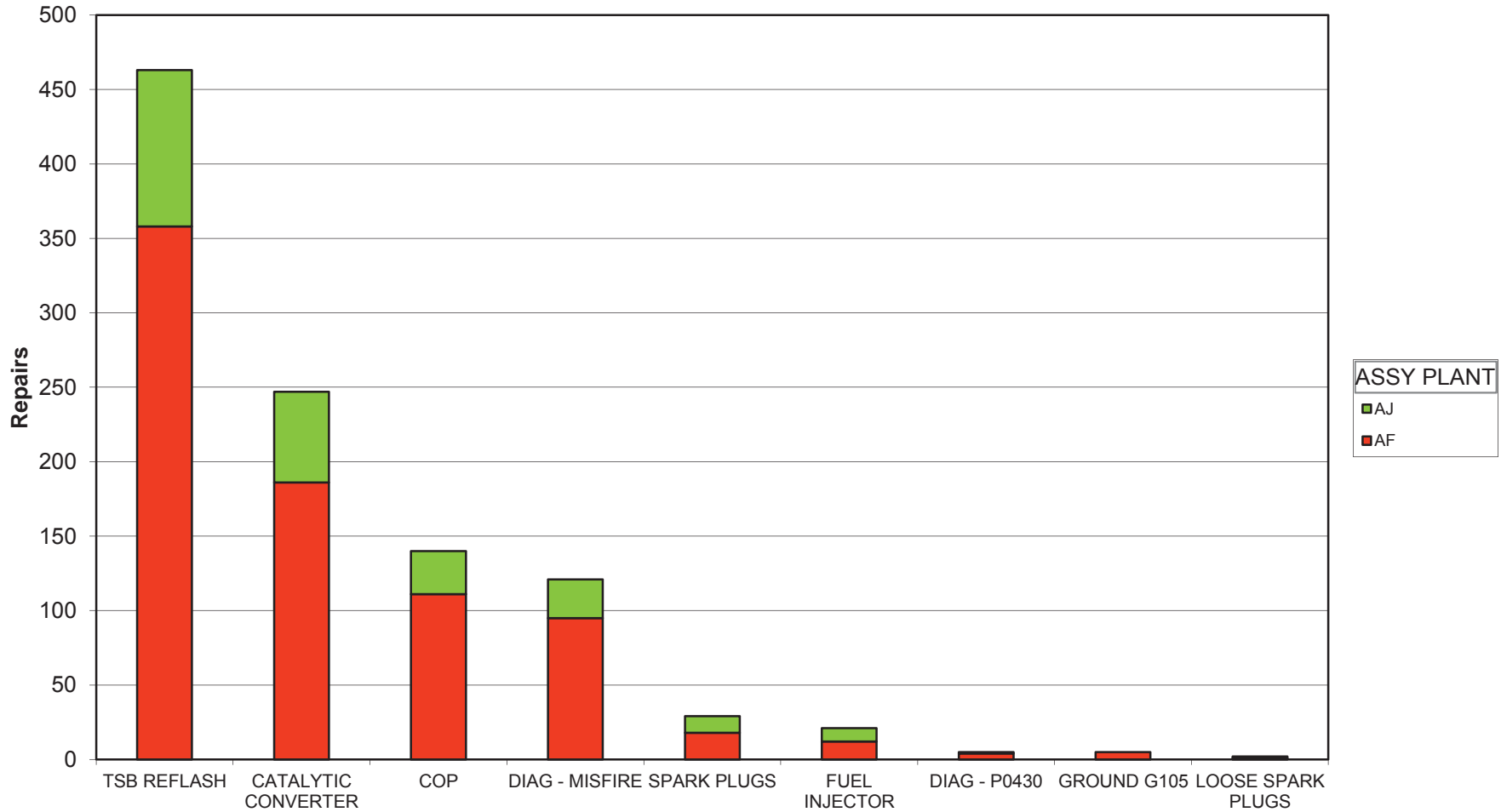
DIAG - MISFIRE	COP	
		3
	14	10
	22	36
	10	57
	33	25
	29	3
	12	4
	1	2
	121	140

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	70	96
	55	116
	61	125
	38	68
	11	24
	6	19
	1	7
	247	463
		1033

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims AWS Load Date: 6/20/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	358	105	463
CATALYTIC CONVERTER	186	61	247
COP	111	29	140
DIAG - MISFIRE	95	26	121
SPARK PLUGS	18	11	29
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	790	243	1033

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION		
COP	ENGINE	BLTD0003	2012	1FFW1C3	TFF	F	AT	T	TC3	AF	21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#	BL	1209	C3	12-Dec-11	0	20	929	\$63.09	\$116.81	GA	GA	ECC TEST PID MONITOR TEST REPLACED #5 ENGINE SKIP MISS DRIVE					
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E9C	TFF	F	AT	T	TC3	AF	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#	BL	1231	C3	29-Nov-11	0	20	20	\$5.17	\$63.22	GA	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, R/TY DRIVE ON PDI ENG					
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E9C	TFF	F	AT	T	TC3	AJ	24-Oct-11			FUTURE FORD OF CLOVIS	#	BL	12465	C3	22-Dec-11	-1	28	\$10.38	\$159.03	CA	CA	ECC TEST P0300, POWERED PLUGS AND ROAD						
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E4C	TFF	F	AT	T	TC3	AJ	25-Oct-11			HILLER FORD INC	#	BL	12405	C3	6-Dec-11	-1	10	\$5.17	\$42.48	WI	WI	VERIFIED CONCERN, PEGS CC 42						
GROUND G105	ENGINE	N/A	2012	1FFW1E3C	TFF	F	AT	T	TC3	AF	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#	BL	12029	C3	28-Jan-11	1	148	\$80.00	\$89.19	MO	AB	239 VERIFIED CONCERN, P00						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E8C	TFF	F	AT	T	TC3	AF	8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#	BL	12465	C3	10-Dec-11	1	519	\$0.00	\$74.80	MI	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E8C	TFF	F	AT	T	TC3	AF	10-Nov-11			ALL STAR FORD	#	BL	1209	C3	22-Dec-11	-1	272	\$0.00	\$79.35	WA	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C	TFF	F	AT	T	TC3	AF	11-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#	BL	500E212	E3	28-Dec-11	1	418	\$240.12	\$453.16	ON	ON	#73 ROADTESTED & VERIFIED CONCERN, PC						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E4C	TFF	F	AT	T	TC3	AF	8-Dec-11	23-Dec-11		DUNFORD FORD LINCOLN	#	BL	500E212	E3	30-Dec-11	1	1961	\$520.44	\$737.92	FL	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C	TFF	F	AT	T	TC3	AF	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#	BL	500E212	E3	20-Dec-11	1	730	\$426.12	\$562.96	IL	IL	ECC TEST P0430 MONITORED PDS, REPLACED BA						
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFW1E8C	TFF	F	AT	T	TC3	AF	6-Nov-11			LILLISTON FORD, INC.	#	BL	500E212	E3	20-Dec-11	-1	12	\$562.26	\$668.95	NJ	NJ	CHECK ENGINE LIGHT IS BLEND AND ROADTEST						
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E2C	TFF	F	AT	T	TC3	AF	27-Nov-11			HALLMARK FORD SALES LIMITED	#	BL	12	C3	4-Jan-12	-1	135	\$4.88	\$179.42	BC	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TE						
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFW1E4C	TFF	F	AT	T	TC3	AJ	18-Nov-11			SCOTT PETERSON MOTORS INC.	#	BL	9F593	B3	19-Dec-11	-1	12	\$268.55	\$746.16	SD	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA						
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFX1E1C	TFF	F	AT	T	TC3	AF	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#	BL	500E212	E3	3-Jan-12	1	790	\$405.35	\$509.26	MI	MI	VERIFIED CONCERN, P0301 TEST UNABLE TO MO						
COP	ENGINE	N/A	2012	1FFW1E6C	TFF	F	AT	T	TC3	AF	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#	BL	12029	C3	4-Jan-12	-1	522	\$161.77	\$409.11	WA	WA	ISS SELF UP ECC TEST ITEM TESTED COILS FALE						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E7C	TFF	F	AT	T	TC3	AF	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#	BL	500E212	E3	21-Jan-12	1	244	\$397.71	\$504.17	TX	TX	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E9C	TFF	F	AT	T	TC3	AF	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#	BL	NPF	C3	11-Jan-12	1	1184	\$0.00	\$24.00	MI	MI	INSTANT FUEL ECONOMY TEST, ECC TEST, KICK						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX1E4C	TFF	F	AT	T	TC3	AF	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD.	#	BL	12029	C3	10-Jan-12	-1	124	\$180.97	\$241.25	NS	NS	2011 SKIP TEST DROVE, ACCELERATOR LEAK REPA						
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E5C	TFF	F	AT	T	TC3	AF	7-Nov-11			CAM CLARK FORD SALES LTD.	#	BL	12	E3	12-Jan-12	-1	3	\$9.71	\$225.54	AB	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH						
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E2C	TFF	F	AT	T	TC3	AJ	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS	#	BL	9F593	B3	7-Jan-12	1	1301	\$143.80	\$511.81	SD	SD	PERFORM IDS QUICK TEST, WET AROUND THE						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E6C	TFF	F	AT	T	TC3	AF	25-Oct-11			MARK MARTIN FORD, INC.	#	BL	12029	C3	13-Jan-12	-1	6	\$60.19	\$253.50	ON	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN						
COP	ENGINE	N/A	2012	1FFW1E1C	TFF	F	AT	T	TC3	AF	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#	BL	12405	C3	13-Jan-12	-1	250	\$84.06	\$255.21	MI	MI	TEST ECC CONT P0316 HFE ENGINE FOR CYLINDR						
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E4C	TFF	F	AT	T	TC3	AF	6-Jan-12			BARRIE FORD	#	BL	12029	C3	12-Jan-12	-1	6	\$60.19	\$253.50	ON	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN						
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFW1E0C	TFF	F	AT	T	TC3	AJ	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#	BL	500E212	E3	19-Jan-12	1	1084	\$397.71	\$465.78	TX	TX	VERIFIED CONCERN, ECC TEST P0430, PINPOINT						
ENGINE	ENGINE	CANA0002	2012	1FFW1E2C	TFF	F	AT	T	TC3	AJ	28-Oct-11	27-Dec-11		RON DURRANT FORD	#	BL	12029	C3	13-Jan-12	1	1238	\$128.10	\$310.87	CA	CA	1296 CUST STATES TEST LEON ACCEL CYLINDR						
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFX1E1C	TFF	F	AT	T	TC3	AJ	24-Oct-11	14-Dec-11		MARK MARTIN FORD, INC.	#	BL	12029	C3	13-Jan-12	1	791	\$209.75	\$222.30	MI	MI	PRELAP IN INJECTOR, LEAKAGE FROM INJECTOR						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E1C	TFF	F	AT	T	TC3	AF	10-Nov-11			OTIS FORD, INC.	#	BL	500E212	E3	16-Jan-12	-1	458	\$444.30	\$571.46	NY	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E8C	TFF	F	AT	T	TC3	AF	2-Dec-11	12-Dec-11		HINES PARK FORD, INC.	#	BL	500E212	E3	16-Jan-12	2	2878	\$407.88	\$605.35	MI	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN						
GROUND G105	ENGINE	CAQA0024	2012	1FFW1E6C	TFF	F	AT	T	TC3	AF	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	BL	128837	C3	16-Jan-12	1	1050	\$0.00	\$226.69	MD	MD	ROAD TEST CANNOT VEH PERFORMED COIL						
ENGINE	ENGINE	CAQA0024	2012	1FFW1E6C	TFF	F	AT	T	TC3	AF	21-Nov-11	30-Nov-11		AUTOWAY FORD AND LINCOLN	#	BL	12029	C3	23-Jan-12	2	2577	\$152.94	\$259.78	MI	MI	ROAD TESTED VEHICLE, W/RE PERFORMED COIL						
FUEL INJECTOR	ENGINE	CANQ0003	2012	1FFW1E8C	TFF	F	AT	T	TC3	AF	1-Dec-11	3-Jan-12		ALTON BARLEY FORD	#	BL	12029	C3	24-Jan-12	1	2807	\$0.00	\$50.23	MI	MI	VERIFY IDS TEST, TEST OK						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E9C	TFF	F	AT	T	TC3	AF	18-Dec-11	12-Jan-12		KEN WILSON FORD INC.	#	BL	12405	C3	16-Jan-12	2	2215	\$21.08	\$136.24	NC	NC	IDS TEST, PASS CODES AND CUSTOMER 2105 AS						
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFW1E7C	TFF	F	AT	T	TC3	AF	18-Dec-11	29-Dec-11		MARK MARTIN FORD, INC.	#	BL	12029	C3	23-Jan-12	1	561	\$51.77	\$78.54	MI	MI	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER						
COP	ENGINE	CACQ0001	2012	1FFX1E9C	TFF	F	AT	T	TC3	AF	9-Dec-11	29-Dec-11		BENNETT-DUNLOP FORD (1993) LTD	#	BL	12029	C3	23-Jan-12	1	343	\$60.20	\$156.26	TX	TX	ISS TEST, P0301, CR OASIS PER SSM 22192, R						
FUEL INJECTOR	ENGINE	CAMU0002	2012	1FFX1E1C	TFF	F	AT	T	TC3	AF	9-Dec-11	13-Jan-12		EAGLE COUNTRY FORD	#	BL	9F593	B3	13-Jan-12	-1	498	\$263.54	\$558.29	MI	MI	VERIFIED CONCERN, CHECKING INJECTORS AND						
DIAG - MISFIRE	ENGINE	CAMU0002	2012	1FFX1E1C	TFF	F	AT	T	TC3	AF	13-Jan-12			YAKOVLEV FORD, INC.	#	BL	12029	C3	23-Jan-12	1	560	\$0.00	\$57.17	MI	MI	LIGHT NOT ON AT START, CHECK ENGINE LIGHT						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E8C	TFF	F	AT	T	TC3	AF	18-Dec-11	19-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#	BL	NPF	C3	23-Jan-12	2	1286	\$0.00	\$91.85	TX	TX	ECC TEST, NO CODES, FOLLOW SYMPTOM CHART						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFW1E8C	TFF	F	AT	T	TC3	AF	28-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#	BL	NPF	C3	30-Jan-12	2	1011	\$0.00	\$20.51	MI	MI	IDS TEST, NO CODES, ROAD TEST UNABLE TO						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX1E1C	TFF	F	AT	T	TC3	AF	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	BL	128837	C3	19-Jan-12	1	1033	\$0.00	\$449.47	MD	MD	ROAD TEST COULD NOT VERIFY CONCERN, CONT						
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX1E4C	TFF	F	AT	T	TC3	AJ	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#	BL	12029	C3	26-Jan-12	1	2197	\$0.00	\$59.84	MI	MI	IDS TEST RETRIEVED DTLENG AND NEEDED TO						
CATALYTIC CONVERTER	EXHAUST	CADP0002	2012	1FFW1E6C	TFF	F	AT	T	TC3	AF	11-Dec-11	26-Jan-12		NELSON FORD, INC.	#	BL	500E212	E3	26-Jan-12	1	581	\$410.74	\$558.96	VA	VA	VERIFY CEL IS ON VISUAL/DIAG RESULTS, REPLA						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E6C	TFF	F	AT	T	TC3	AF	19-Dec-11	21-Dec-11		DEAN SELLERS INC.	#	BL	500E212	E3	30-Jan-12	2	3889	\$397.71	\$523.12	MI	MI	TEST ECC K0ER PASS [CODE BPN 5212] MILEA						
COP	ENGINE	N/A	2012	1FFW1E4C	TFF	F	AT	T	TC3	AF	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#	BL	12F	C3	1-Feb-12	1	52	\$111.37	\$442.90	ON	ON	VERIFIED CONCERN OF FROM OTHER CYLINDER						

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned	FUNCTION		
COP	ENGINE	NA	2012	1FF1W1TC0	Tf6	F	B	A	T	3-Jan-12	25-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	TEST EEC CODE P0305D7V JES YES JB9 NO JB11	CUSTOMER STATES CHEV	#12029	V52	PT C&C	
COP	ENGINE	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	17-Feb-12	0	10	\$64.05	\$179.26	TX	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	#12029	V52	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FF1W1TC0	Tf6	F	B	A	T	2-Feb-12	29-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$55.29	\$210.46	CA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	#12465	V52	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FF1X1TC4	Tf6	F	B	A	T	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	CA	AB	IDS EEC TEST P0303P033 STEE SYSTEM PASS	INSPECT AND ADVISE FC	#12465	V52	PT C&C
COP	ENGINE	NA	2012	1FF1W1TC4	Tf6	F	B	A	T	10-Jan-12	11-Feb-12	HILLOREST FORD LINCOLN	#12029	27-Feb-12	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT LEFT CYLINDER NUMBER	CUSTOMER STATES VER	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	1-Dec-11	16-Jan-12	ALMA FORD INC.	#12029	23-Feb-12	2	2858	\$66.99	\$195.38	CA	OC	QUICK TEST P0303, PIN#29	LUMBER CHECK ENGINE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1TC0	Tf6	F	B	A	T	15-Dec-11	14-Jan-12	CATALYER FORD LINCOLN	#12029	14-Feb-12	2	1560	\$63.82	\$93.75	VA	VA	FOUND W/WH DRIVING IN G TO A F FOR THIS	CUSTOMER STATES WHEN	#12029	V44	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	01-Feb-12	1	503	\$58.88	\$199.24	TX	SC	PERFORMED EEC TEST DATA LOGGER DCL DISPL	CUSTOMER STATES SE LIGHT	#12029	V40	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	23-Nov-11	28-Dec-11	SUNSET AUTO CO INC	#12029	17-Jan-12	1	2819	\$0.00	\$215.26	TX	MO	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES SE LIGHT	#12029	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	17-Jan-12	2	2650	\$201.04	\$519.83	TX	EC	CHECK FOR MIL ON AND ERN NO FIX AVAILABLE	CHECK & REPORT CHECK	#12029	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	TX	LA	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHEV	#12029	V52	PT C&C
COP	ENGINE	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	9-Jan-12	23-Feb-12	SOUTHWEST FORD INC	#12029	5-Mar-12	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOUND REPLACED COIL AND	SE LIGHTS CAME ON AND	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	18-Nov-11	13-Dec-11	ERWIN MOTORS INC	#12029	4-Mar-12	3	4399	\$117.77	\$229.40	TX	TX	COOL COMPRESSOR TISSUE COIL TEST OK	COND UP IN LIGHT FLU	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	3-Jan-12	25-Jan-12	DEIHL FORD	#12029	5-Mar-12	2	879	\$5.79	\$98.17	TX	WA	TEST DRIVE VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES CHEV	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1TC0	Tf6	F	B	A	T	5-Nov-11	18-Jan-12	HUNT FORD INC	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	TX	KY	RAN SYSTEMS TEST CONCERN P0340 REPROGRAM	P0340 CUSTOMER STATES WHEN	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FF1W1TC4	Tf6	F	B	A	T	4-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2-Feb-12	1	852	\$64.05	\$203.78	TX	CA	ENGINE LIGHT CAME ON NO COOL AND SPARK	CHECK ENGINE LIGHT	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FF1X1TC0	Tf6	F	B	A	T	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	1819	\$397.25	\$3,949.04	TX	MO	ROAD TESTED AND DIAGN LESS. COIL FUEL FOR	REPROGRAM CUSTOMER STATES WHEN	#12029	V52	PT C&C
COP	ENGINE	NA	2012	1FF1X1TC0	Tf6	F	B	A	T	23-Nov-11	14-Feb-12	MCCRAY FORD	#12029	8-Mar-12	1	2894	\$58.88	\$165.09	TX	AL	ECOCHECK DTC P0306 POWER BALANCE REPLACED	CUSTOMER STATES THIS	#12029	V52	PT C&C
COP	ENGINE	NA	2012	1FF1X1TC0	Tf6	F	B	A	T	13-Nov-11	13-Feb-12	MICRO FORD	#12029	8-Mar-12	1	665	\$58.88	\$140.83	TX	CO	IDS TEST INDICATES MIST MISFIRE IS NO LONG	CUSTOMER STATES CHEV	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC0	Tf6	F	B	A	T	23-Nov-11	28-Dec-11	HOUSTON FORD INC	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	TX	MN	L.O.F. COMPLETED. TECHNICIAN'S: 20883	3.000 MILE FUEL RYER	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1TC4	Tf6	F	B	A	T	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	51574	\$282.57	\$354.59	TX	NS	B3001 CONVERTER TESTS AND RE TESTED ALL	ORCHEMIE DOME SPKS KE	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	28-Oct-11	23-Mar-12	COLUMBINE FORD INC	#12029	6-Mar-12	1	665	\$58.88	\$140.83	TX	CO	IDS TEST INDICATES MIST MISFIRE IS NO LONG	CUSTOMER STATES CHEV	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	15-Jan-12	18-Jan-12	JACK DEMMER FORD INC	#12465	13-Mar-12	2	3385	\$5.17	\$121.99	TX	MI	PERFORMED SELF TEST RECEIVED CODE P0368 THE	ENGINE LIGHT ON	#12465	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1TC3	Tf6	F	B	A	T	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1883	\$405.35	\$620.35	TX	WI	TESTED AND FOUND CONVERTOR CLEARLED	CHROMES ROUNDS WASH	#12029	V40	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FF1X1TC4	Tf6	F	B	A	T	23-Nov-11	10-Feb-12	DAN WIELBOLD FORD	#12029	13-Mar-12	1	151	\$64.05	\$174.54	TX	ND	LIGHT NOT ON DTC P0306 IN SHOP. FUEL	CUSTOMER STATES CHEV	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FF1X1TC4	Tf6	F	B	A	T	23-Nov-11	10-Feb-12	CHARLES GABUS FORD	#12029	13-Mar-12	-1	34	\$319.11	\$928.44	TX	IA	RETRIEVED CODE P0304 EM TEST AND INJECTOR	NEW CARS STATES THAT	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FF1W1TC4	Tf6	F	B	A	T	24-Oct-11	10-Feb-12	LITFA FORD LINCOLN OF BOISE	#12029	16-Mar-12	-1	18	\$5.17	\$78.84	TX	ID	XCUSTOMER STATES CHECK SPARK PLUGS AND	FOALS MANAGER STATE	#12029	V44	PT MALFUNCTION
COP	ENGINE	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	23-Nov-11	7-Mar-12	BOB RINGOLD FORD LINCOLN	#12029	16-Mar-12	1	405	\$205.65	\$693.12	TX	TX	STARTED VEHICLE WITH NO MISFIRE WHEN	DRIVING	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	17-Feb-12	3-Mar-12	KENTWOOD FORD SALES, INC.	#12029	19-Mar-12	1	507	\$61.70	\$163.38	TX	AB	HOOK UP IDS BOE P0303 REPROGRAM TEST	NO IS SE PREVIOUS HISTORY	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1TC6	Tf6	F	B	A	T	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#12029	19-Mar-12	1	1538	\$413.00	\$552.72	TX	AR	PN 8212 CODE 42 LEFT P0340 RAN OASIS	CUSTOMER STATES CHEV	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1TC6	Tf6	F	B	A	T	17-Feb-12	3-Mar-12	EXCEL MOTOR LP	#12029	19-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	FRANK CAT BROKEN INSPECT EEC SYSTEM	CUSTOMER STATE CHEV	#12029	V52	PT C&C
COP	ENGINE	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	21-Dec-11	19-Jan-12	BOBBY FORD INC	#12029	20-Mar-12	3	4934	\$58.88	\$116.98	TX	TX	CUSTOMER COMPLAINT REPORT COMPLAINT	CODES CHECK ENGINE LIGHT	#12029	V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FF1W1TC4	Tf6	F	B	A	T	3-Jan-12	27-Feb-12	LEIF JOHNSON FORD	#12029	20-Mar-12	1	856	\$64.05	\$138.50	TX	TX	REPLACED BURNED OUT #6 COIL AND SPARK	PLUGS CHECK THE TRUCK	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	7-Nov-11	30-Nov-11	ST THOMAS FORD LINCOLN SALES	#12029	15-Mar-12	1	625	\$200.00	\$693.12	TX	TX	ECOCHECK DTC P0306 POWER BALANCE	REPROGRAM CUSTOMER STATES CHEV	#12029	V52	PT C&C
COP	ENGINE	NA	2012	1FF1W1TC0	Tf6	F	B	A	T	11-Nov-11	30-Nov-11	LOCKSTAR FORD LINCOLN	#12029	15-Mar-12	4	6245	\$437.05	\$545.81	TX	FL	ELECTRONIC ENGINE DIAGNOSIS P0430, DCL	DISP. CUSTOMER STATE SERVICE	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	NA	2012	1FF1W1TC0	Tf6	F	B	A	T	16-Feb-12	26-Feb-12	PKINERT MTR GO INC	#12029	15-Mar-12	1	1055	\$64.05	\$207.13	TX	TX	2029 EB VISUAL INSPECTION ROAD TESTED	WITH SCAS 3 CHECK ENGINE LIGHT	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	7-Nov-11	5-Dec-11	BOB RINGOLD FORD LINCOLN	#12029	15-Mar-12	1	439	\$398.63	\$693.12	TX	TX	VERIFIED CUSTOMER CONCERN NO TSB	CUSTOMER STATES CHEV	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#12029	22-Mar-12	1	410	\$405.35	\$551.20	TX	TX	EEEC DIAG. DTC P0430, PINPOINT TEST	DCL, DCL CHECK ENGINE LIGHT ON	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	31-Jan-12	1-Mar-12	FIVE STAR FORD	#12029	22-Mar-12	1	797	\$405.35	\$497.69	TX	TX	ECOCHECK P0340 REPROGRAM PCM	REPLACED ENGINE LIGHT IS ON	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1X1TC6	Tf6	F	B	A	T	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#12029	22-Mar-12	1	7109	\$405.35	\$494.87	TX	TX	REPROGRAM PCM AND REPLACE LEFT CAT	CONVERTER ENGINE LIGHT	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#12029	15-Mar-12	1	3865	\$413.00	\$500.91	TX	TX	PERFORM DIAG. REPROGRAM THE PCM &	REPLACED REPAIR SERVICE EN	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	18-Dec-11	4-Jan-12	MORRIS BUFFALO FORD	#12029	24-Mar-12	2	8423	\$405.35	\$500.35	TX	MN	PCM CALIBRATION APPARENTLY THE TSB	DOES NOT CUSTOMER STATES	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	15-Nov-11	16-Feb-12	BOLTON FORD, L.L.C.	#12029	24-Mar-12	1	5131	\$405.35	\$488.35	TX	LA	VERIFIED CUSTOMER CONCERN RETEST OK	TEST CHECK ENGINE LIGHT ON	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	5-Nov-11	23-Dec-11	TIPTON MOTORS, INC.	#12029	24-Mar-12	1	2329	\$413.00	\$500.53	TX	TX	CHECKED WITH IDS CODES P0306	PERFORMED LUMBER CHECK ENGINE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	13-Feb-12	23-Feb-12	TYLER FORD LTD	#12029	24-Mar-12	1	3728	\$405.35	\$488.35	TX	TX	ECOCHECK CODE P0340 REPROGRAM PCM	REPLACED CHECK ENGINE LIGHT ON	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T	23-Jan-12	10-Feb-12	ROBERTSON'S ALBANY FORD	#12029	24-Mar-12	1	897	\$727.00	\$892.07	TX	OR	SELF TESTED, RAN OASIS AND FOUND TSB	12 02 CUSTOMER STATES CHEV	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FF1W1TC2	Tf6	F	B	A	T																

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	MODEL	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1XC	TFS	F	AF	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#	RECALL	NA	22-Feb-12	2	3482	\$0.00	\$37.79	GA	GA	RAM OASIS REPORT FOR LEVEL AS PER TSB#1221	CUSTOMER STATES SON			PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1E1TC	TFS	F	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	RECALL	NA	17-Feb-12	2	1721	\$0.00	\$37.78	GA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#	RECALL	NA	22-Feb-12	1	314	\$0.00	\$35.04	NY	NY	CK FOR SLOUGHS SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TR			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	#	RECALL	NA	10-Feb-12	1	45	\$0.00	\$36.03	GA	FL	TSB 12 2 10	CS LACKS POWER ON A			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	17-Dec-11	7-Jan-12	KEN WILSON FORD INC	#	RECALL	NA	14-Mar-12	3	2748	\$0.00	\$30.79	GA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	17-Jan-12	2-Feb-12	MALVERN FORD	#	RECALL	NA	15-Mar-12	2	3550	\$0.00	\$33.81	GA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#	RECALL	NA	12-Mar-12	1	2113	\$0.00	\$32.97	GA	NC	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. RESTARTED TO SHUTTER	CUSTOMER STATES VER			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#	RECALL	NA	8-Mar-12	1	1269	\$0.00	\$40.06	GA	NC	VERIFIED CONCERN. PULLED CODES. NONE PER	CUSTOMER STATES GE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	7-Jan-12	25-Jan-12	CROWN FORD	#	RECALL	NA	28-Feb-12	2	3387	\$0.00	\$35.42	GA	TN	120210A RECALL 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WH			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES INC	#	RECALL	NA	8-Mar-12	3	3017	\$0.00	\$41.51	GA	NC	VERIFY PROBLEM TEST ALGIN CODE VERIFIED	CLIENT DIT LONG A DEM			PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	1FTFX1E1TC	TFS	F	AF	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#	RECALL	NA	21-Mar-12	1	1105	\$0.00	\$28.52	GA	KS	verify concern ecc test p0304 check oasib 12 2 10	VEHICLE CUT OUT AND			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#	RECALL	NA	22-Feb-12	1	590	\$0.00	\$37.44	GA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGES AT HIGHWAY			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	TFS	F	AF	9-Dec-11	15-Feb-12	VONDRAL FORD	#	RECALL	NA	29-Feb-12	1	965	\$0.00	\$32.00	GA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check M			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	2-Dec-11	22-Feb-12	METRO FORD, INC.	#	RECALL	NA	29-Feb-12	1	771	\$0.00	\$37.02	GA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE			PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1E1TC	TFS	F	AF	23-Dec-11	13-Jan-12	NORRIS FORD	#	RECALL	NA	6-Mar-12	2	2687	\$0.00	\$35.54	GA	MD	RECALL TSB 12 2 10	ON ACCELERATION FORD			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#	RECALL	NA	6-Mar-12	1	1336	\$0.00	\$31.00	GA	GA	RECALL TEST PCM PASS MONITOR DATA LOGGER	CUSTOMER STATES YEL			PT C&C
TSB REFLASH	PT C&C	CAMB1E01	2012	1FTFW1E1TC	TFS	F	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	RECALL	NA	2-Mar-12	3	1656	\$0.00	\$28.54	GA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE	ENGINE RUNS ROUGH U			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	17-Dec-11	13-Jan-12	SUN HILL FORD	#	RECALL	NA	21-Mar-12	-1	3177	\$0.00	\$29.24	GA	WI	VERIFY FORD AND SERIF	VEHICLE RUNS ROUGH			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	11-Dec-11	13-Jan-12	NOBLES FORD	#	RECALL	NA	21-Mar-12	1	322	\$0.00	\$29.24	GA	NC	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#	RECALL	NA	16-Mar-12	1	1530	\$0.00	\$31.23	GA	NC	QUICK TEST VERIFY ET REPROGRAMMER PCM	VERIFY ENGINE LIGHT C			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#	RECALL	NA	27-Feb-12	-1	25	\$0.00	\$35.19	GA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT O			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	6-Feb-12	21-Feb-12	ALU DUNSTON FORD	#	RECALL	NA	2-Mar-12	1	1365	\$0.00	\$26.81	GA	NC	VERIFIED CONCERN TESTED FOUND CODE P009	CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#	RECALL	NA	12-Mar-12	1	2557	\$0.00	\$32.78	GA	LA	RAM EEC SYSTEM TEST NO CODES IN SYSTEM RA	CHECK ENGINE LIGHT C			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#	RECALL	NA	2-Mar-12	2	4182	\$0.00	\$36.40	GA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	21-Dec-11	31-Dec-11	ALU DUNSTON FORD	#	RECALL	NA	6-Mar-12	3	4831	\$0.00	\$32.02	GA	NC	VISUAL INSPECTION OF R PERFORMED PROCE	CUSTOMER STATES VER			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	21-Dec-11	11-Jan-12	CHAMPION FORD	#	RECALL	NA	16-Mar-12	3	1278	\$0.00	\$35.14	GA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	CA185001	2012	1FTFW1E1TC	TFS	F	AF	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#	RECALL	NA	15-Feb-12	2	3235	\$0.00	\$29.94	GA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 F	CUSTOMER STATES ENGINE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	22-Jan-12	13-Jan-12	ALU DUNSTON FORD	#	RECALL	NA	29-Feb-12	1	447	\$0.00	\$26.81	GA	TX	PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#	RECALL	NA	16-Feb-12	2	9	\$0.00	\$24.01	GA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#	RECALL	NA	16-Feb-12	-1	9	\$0.00	\$24.01	GA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	15-Dec-11	31-Jan-12	TUSKET SALES & SERVICE LTD	#	RECALL	NA	28-Feb-12	1	1186	\$0.00	\$24.01	GA	NS	1910 PERFORMED KOEO TEST NO DTC REPRO	RUNS ROUGH AT TIMES			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	17-Dec-11	29-Dec-11	SUN HILL FORD	#	RECALL	NA	16-Feb-12	2	1455	\$0.00	\$24.01	GA	WI	DIAG AND VERIFY RECA	TEST SURGE AT T			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	15-Dec-11	29-Dec-11	SUN HILL FORD	#	RECALL	NA	16-Feb-12	2	1455	\$0.00	\$24.01	GA	WI	HIS HOOKUP REF CODES PASSED DATA LOGG	TEST SURGING DUT			PT C&C
TSB REFLASH	PT C&C	CBV5X020	2012	1FTFW1E1TC	TFS	F	AF	24-Jan-12	24-Jan-12	TIPTON FORD, INC.	#	RECALL	NA	16-Feb-12	1	2532	\$0.00	\$32.23	GA	TX	PERFORMED EEC SELF T	CC NOTED SSM 2225 AL			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	TFS	F	AF	8-Dec-11	8-Dec-11	WEST FORD LINCOLN	#	RECALL	NA	24-Feb-12	3	3665	\$0.00	\$37.74	GA	NH	NO DTC S RETRIEVED. FOUND SSM 2225 AND	ENGINE			PT C&C
TSB REFLASH	PT C&C	COE0017	2012	1FTFX1E1TC	TFS	F	AF	19-Jan-12	19-Jan-12	WEBER-HARRIS FORD, INC.	#	RECALL	NA	23-Feb-12	1	342	\$0.00	\$26.81	GA	NC	VERIFIED CONCERN	CUSTOMER STATES WHE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	#	RECALL	NA	20-Feb-12	2	3392	\$0.00	\$28.75	GA	TX	RAM DIAG P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON AC			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	9-Dec-11	28-Dec-11	AUFFENBERG FORD NORTH, INC.	#	RECALL	NA	22-Feb-12	2	3277	\$0.00	\$43.10	GA	IL	TSB 12 2 10 APPLIES PERFORMED FORS	VEN STARTING TO JERK			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#	RECALL	NA	29-Feb-12	1	857	\$0.00	\$33.56	GA	NC	PERF DIAG FOR CONCERN NO CODES ARE PRESE	THIS ENG WAS RUN VEH			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	11-Jan-12	3-Feb-12	ANCIRA FORD	#	RECALL	NA	13-Mar-12	2	5141	\$0.00	\$31.71	GA	TX	REFER TO SSM 2225 IN LITY CONCERNS. VEN B	42 CUSTOMER STATES			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	#	RECALL	NA	16-Mar-12	4	4268	\$0.00	\$52.02	GA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	REPAIR FOR VEH SURG			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	8-Dec-11	9-Feb-12	SUN HILL FORD	#	RECALL	NA	16-Feb-12	1	1310	\$0.00	\$26.84	GA	WI	VERIFY REPROGRAM	CUSTOMER STATES SURGE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#	RECALL	NA	24-Feb-12	2	888	\$0.00	\$30.99	GA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	28-Nov-11	26-Jan-12	STUYVE FORD OF TALEGHUAH	#	RECALL	NA	17-Feb-12	1	611	\$0.00	\$30.30	GA	OK	SC RECALL P0300 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	9-Nov-11	14-Dec-11	YARMON FORD	#	RECALL	NA	25-Feb-12	3	1992	\$0.00	\$30.31	GA	MN	TSB 12 02 10, REPROGRAMMED PCM. WPI	CHECK FOR ENGINE SUI			PT C&C
TSB REFLASH	PT C&C	CWCW0K19	2012	1FTFW1E1TC	TFS	F	AF	8-Nov-11	17-Jan-12	DICKS MACKENZIE FORD	#	RECALL	NA	1-Mar-12	2	1104	\$0.00	\$39.75	GA	OR	ROAD TEST CHECK OASIS PERFORM TSB 12 02 10	TURBO SERGES IN AND			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	TFS	F	AF	22-Dec-11	9-Feb-12	TYLER FORD LTD	#	RECALL	NA	27-Feb-12	1	1094	\$0.00	\$33.15	GA	TX	EEC TEST NO CODES REPROGRAM PCM PER TSB	EASE RACEL FROM 14			PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	TFS	F	AF	17-Jan-12	2-Feb-12	CARTHAGE FORD, INC.	#	RECALL	NA	21-Feb-12	1	3003	\$0.00	\$30.12	GA	MO	VERIFIED CUSTOMER CONCERN. CHECK ENGINE	LIGHT ON			

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	GR	PART NUMBER	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CL	OC	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFXW1C2C	TFF	F	4	T		DAVID SELFF FORD, INC.	28-Oct-11	14-Mar-12				RECALEM	24	22-Mar-12	1	1,506	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHEV	#	TSB	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	TFF	F	4	T		VILLAGE FORD INC	23-Nov-11	20-Dec-11				RECALEM	24	1-Mar-12	3	2,967	\$0.00	\$38.32	0	MI	ROAD TESTED FOR ERRACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH	#	TSB	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E2C	TFF	F	4	T		JARRETT SCOTT FORD, INC.	5-Jan-12	20-Jan-12				RECALEM	24	28-Feb-12	2	1,169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	TSB	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR004	2012	1FFXW1XC	TFF	F	4	T		TED RUSSELL FORD LINCOLN	27-Nov-11	9-Dec-11				RECALEM	24	15-Feb-12	3	5,797	\$0.00	\$34.92	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED PCM	CUSTOMER STATES VEH	#	TSB	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1E1XC	TFF	F	4	T		TUSKET SALES & SERVICE LTD	7-Jan-12	25-Jan-12				RECALEM	24	16-Feb-12	1	105	\$0.00	\$44.01	0	NS	169 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	TFF	F	4	T		MALLOY FORD	27-Jan-12	31-Dec-11				RECALEM	24	17-Feb-12	2	318	\$0.00	\$32.07	0	AL	IDS HOOK UP KOEO SELF TEST DTC P0300 PERFO	CUSTOMER STATES VEH	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	CASA003	2012	1FFX1E1C3	TFF	F	4	T		MORROW FORD	13-Dec-11	29-Dec-11				RECALEM	24	18-Feb-12	2	438	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	CASA010	2012	1FFXW1E1C	TFF	F	4	T		HUNES COUNTRY FORD OF ANTIPOK	9-Jan-12	25-Jan-12				RECALEM	24	16-Feb-12	1	1,284	\$0.00	\$42.25	0	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	TFF	F	4	T		CHAMPION FORD	9-Dec-11	11-Jan-12				RECALEM	24	17-Feb-12	2	1,952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOEO TEST NO DTC ROAD TE	CUSTOMER STATES CHEV	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	TFF	F	4	T		MEDFORD MOTORS, INC.	23-Nov-11	14-Jan-12				RECALEM	24	14-Feb-12	2	1,452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12 10	CUSTOMER STATES CHEV	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	TFF	F	4	T		GATOR FORD	18-Jan-12	10-Feb-12				RECALEM	24	23-Feb-12	1	1,743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	CS STATES WHEN ACC	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	TFF	F	4	T		WACONIA FORD SALES, INC.	25-Nov-11	30-Jan-12				RECALEM	24	23-Feb-12	1	1,250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10	REPROG	CUSTOMER STATES THE	#	TSB	V50	04	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1FFXW1E2C	TFF	F	4	T		ANDERSON FORD OF ST. JOSEPH, I	30-Nov-11	30-Dec-11				RECALEM	24	14-Feb-12	2	2,063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	4	T		VONDERLAF FORD	7-Nov-11	15-Dec-11				RECALEM	24	8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer States Check E	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	CNDP028	2012	1FFXW1E1C	TFF	F	4	T		SILBEE FORD, INC.	31-Jan-12	29-Feb-12				RECALEM	24	24-Feb-12	1	373	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS PINP	CUSTOMER STATES THE	#	TSB	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	4	T		LUNDGREN MOTORS, INC.	5-Jan-12	29-Jan-12				RECALEM	24	17-Feb-12	1	926	\$0.00	\$34.32	0	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#	TSB	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	TFF	F	4	T		JIM TAYLOR FORD LINCOLN	17-Nov-11	21-Dec-11				RECALEM	24	12-Mar-12	3	436	\$0.00	\$31.25	0	LA	RAN EEC TESTS FOUND P0304 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#	TSB	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	TFF	F	4	T		KINSEL FORD THREE RIVERS	27-Dec-11	14-Jan-12				RECALEM	24	1-Mar-12	2	1,203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHEV	#	TSB	V48	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	4	T		LEWIS FORD SALES, INC.	14-Jan-12	20-Feb-12				RECALEM	24	15-Mar-12	1	3,513	\$0.00	\$31.68	0	AR	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#	TSB	V48	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E2C	TFF	F	4	T		UNIVERSITY FORD LINCOLN SALES	3-Jan-12	3-Jan-12				RECALEM	24	8-Mar-12	3	436	\$0.00	\$32.66	0	TX	130 430 ROAD TEST FOR P06 REPAIR FOR TRAN	P06 REPAIR FOR TRAN	#	TSB	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFX1C1C5C	TFF	F	4	T		TRILLIUM FORD LINCOLN LTD.	9-Dec-11	21-Dec-11				RECALEM	24	21-Feb-12	-1	3,115	\$0.00	\$34.06	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON CHEV	#	TSB	V48	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	4	T		BARBER FORD, INC.	1-Dec-11	21-Dec-11				RECALEM	24	22-Feb-12	3	3,880	\$0.00	\$30.31	0	PA	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#	TSB	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	4	T		TOWN & COUNTRY FORD	8-Dec-11	15-Dec-11				RECALEM	24	6-Mar-12	3	3,553	\$0.00	\$34.66	0	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	TSB	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	4	T		PHIL LONG FORD OF CHAPEL HILLS	4-Nov-11	28-Jan-12				RECALEM	24	12-Mar-12	2	2,331	\$0.00	\$40.06	0	TX	ROAD TEST FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#	TSB	V48	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	TFF	F	4	T		KELLER FORD, INC.	21-Dec-11	29-Dec-11				RECALEM	24	17-Feb-12	2	2,382	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 REPROGRAM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	TFF	F	4	T		POWER FORD VALENCIA	27-Dec-11	29-Dec-11				RECALEM	24	22-Feb-12	2	3718	\$0.00	\$40.83	0	TX	DIAG CONC PASS KOEO PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	TFF	F	4	T		PREFERRED FORD OF GRAND HAVEN	29-Jan-12	16-Feb-12				RECALEM	24	20-Feb-12	1	441	\$0.00	\$32.44	0	TX	CHECKED TSB FOUND TSB 12 2 10 FOR ENGINE SURGE	ENGINE SURGES AND LO	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	TFF	F	4	T		LOGANVILLE FORD	12-Jan-12	4-Feb-12				RECALEM	24	12-Mar-12	2	3,123	\$0.00	\$36.83	0	GA	TRUCK LOSING POWER PCM PROGRAMMING DIAG	CUST STATES TRUCK ST	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	TFF	F	4	T		JACKY ROBINSON FORD LINCOLN, INC.	3-Feb-12	3-Feb-12				RECALEM	24	12-Mar-12	2	1,415	\$0.00	\$32.66	0	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE HAS SURGE	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	TFF	F	4	T		NOBLE AUTOMOTIVE, INC.	22-Nov-11	17-Jan-12				RECALEM	24	22-Mar-12	2	1,870	\$0.00	\$31.52	0	TX	FOLLOWED TSB 12 02 10. NO DCTS PRESENT. REF	TRUCK IS BUCKING WH	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	4	T		SCOTT FORD	17-Jan-12	12-Dec-11				RECALEM	24	2-Mar-12	3	2,058	\$0.00	\$25.89	0	TX	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E7C	TFF	F	4	T		PATTERSON FORD OF ROWIE	17-Jan-12	17-Jan-12				RECALEM	24	16-Mar-12	2	1,437	\$0.00	\$31.68	0	TX	ROAD TESTED. SURGE. UNABLE TO REPR	VEHICLE FEELS SURGE	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	CCFH1004	2012	1FFXW1E1C	TFF	F	4	T		ROY SCHULTENS FORD, INC.	3-Jan-12	20-Jan-12				RECALEM	24	8-Mar-12	2	1,500	\$0.00	\$34.44	0	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	TFF	F	4	T		FORD LINCOLN OF COOKVILLE	14-Jan-12	16-Feb-12				RECALEM	24	15-Mar-12	1	3,198	\$0.00	\$27.96	0	TX	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E4C	TFF	F	4	T		STYKORA FAMILY FORD, INC.	27-Jan-12	16-Feb-12				RECALEM	24	2-Mar-12	1	436	\$0.00	\$31.20	0	TX	RUN SELF TEST. PERFORMED TSB 12 2 10 REPROG	CUSTOMER STATES VEH	#	TSB	V50	04	PT C&C	
TSB REFLASH	PT C&C	CMAJ009	2012	1FFXW1E7C	TFF	F	4	T		JIM ROBINSON FORD LINCOLN, INC.	9-Feb-12	3-Feb-12				RECALEM	24	8-Mar-12	2	1,415	\$0.00	\$32.66	0	TX	IDS DTC FOUND P0300 IN UPDATED PCM UNDE	CUSTOMER STATES UNDE	#	TSB	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	4	T		FERNELIS FORD LINCOLN, INC.	1-Feb-12	6-Mar-12				RECALEM	24	15-Mar-12	1	355	\$0.00	\$29.03	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SSM	CS WHILE DRIVING INT	#	TSB	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	4	T		CHAMPION FORD KATY	6-Jan-12	16-Feb-12				RECALEM	24	2-Mar-12	1	295	\$0.00	\$36.40	0	TX	RECAL REFRESH PER TSB 12 02 10	CHEK ENGINE LIGHT	#	TSB	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	4	T		CHAMPION FORD KATY	11-Dec-11	31-Jan-12				RECALEM	24	2-Mar-12	1	295	\$0.00	\$36.40	0	TX	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CHEK ENGINE LIGHT ON	#	TSB	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	4	T		DIXON FORD COMPANY, LLC	11-Dec-11	30-Dec-11				RECALEM	24	8-Mar-12	3	2,126	\$0.00	\$33.63	0	TX	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CUSTOMER STATES VEH	#	TSB	V48	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1FFXW1E1C	TFF	F	4	T		ELK GROVE FORD	9-Dec-11	30-Dec-11</																				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCDS REPORT	DEL YR	VIN	VEHICLE	ENGINE	ASSY	PLANT	PROD DATE	WARRANTY START DATE	DEALER	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CLC	CLF	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	CBY4011	2012	1FFW1E1XC	TFS	F	4	2	6-Feb-12	22-Feb-12	PHILPOTT FORD	#1209	RECALEM	24	23-Feb-12	1	418	\$0.00	\$32.12	0	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING				V4	2	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	25-Jan-12		TUSKET SALES & SERVICE LTD	#1209	RECALEM	24	15-Feb-12	-1	9	\$0.00	\$24.01	0	NS	15 TB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#1209	RECALEM	24	17-Feb-12	2	1860	\$0.00	\$24.01	0	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES				A3	2	PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FFW1E1TC	TFS	F	4	2	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#1209	RECALEM	24	17-Feb-12	3	8274	\$0.00	\$35.82	0	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#1209	RECALEM	24	22-Feb-12	2	4587	\$0.00	\$37.79	0	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTC CUSTOMER STATES ORN				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#1209	RECALEM	24	23-Feb-12	1	3859	\$0.00	\$44.00	0	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	4-Dec-11	30-Jan-12	JIM BURKE FORD	#1209	RECALEM	24	23-Feb-12	1	1606	\$0.00	\$37.37	0	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCL				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1XC	TFS	F	4	2	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#1209	RECALEM	24	27-Feb-12	1	1824	\$0.00	\$34.40	0	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	2-Dec-11	31-Jan-12	STEEF PONTRE FORD LINCOLN	#1209	RECALEM	24	23-Feb-12	1	435	\$0.00	\$0.00	0	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 12 02 10 VEHICLE BUICK WITH SF				A3	2	PT C&C
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	TFS	F	4	2	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#1209	RECALEM	24	27-Feb-12	2	2624	\$0.00	\$34.12	0	TX	D REPROGRAM PCM AS PER TSB 12 2 10 NO CODES REQUALS WHILE DRIVING				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#1209	RECALEM	24	28-Feb-12	3	6381	\$0.00	\$34.12	0	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL P				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	6-Dec-11	28-Dec-11	KEN WILSON FORD INC.	#1209	RECALEM	24	27-Feb-12	3	3114	\$0.00	\$32.79	0	NC	TEST DROVE. KOEC PASS PERFORMED TSB 12 2 10 CS VEHICLE IS HESITATIN				A3	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFS	F	4	2	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#1209	5.00E-212	2	12-Mar-12	3	4437	\$405.35	\$500.28	1	NC	IDS P0300 BANK 2 BELOW THRES. PERP TSB 12 20 CUSTOMER STATES CK				A4	2	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFS	F	4	2	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#1209	RECALEM	24	20-Mar-12	2	1930	\$405.35	\$480.08	1	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON				A4	2	PT C&C
DIAG - MISFIRE	EXHAUST	NA	2012	1FFW1E1TC	TFS	F	4	2	17-Jan-12	15-Feb-12	ROEHR FORD LINCOLN	#1209	DIAG	2	14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE				A2	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TC	TFS	F	4	2	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#1209	RECALEM	24	23-Mar-12	1	1344	\$0.00	\$46.86	0	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON				A4	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	1-Feb-12	22-Feb-12	CHAMPION FORD	#1209	RECALEM	24	20-Mar-12	1	4984	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOEC TEST NO DTC REPROGRAM. CHECK ENGINE LIGHT				A4	2	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	22-Dec-11	25-Jan-12	LANDERS MOTOR FORD	#1209	RECALEM	24	22-Mar-12	2	10722	\$0.00	\$31.85	0	AR	TSB UPDATE TSB 12 02 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE				A3	2	PT C&C
COP	ENGINE	NA	2012	1FFW1E1TC	TFS	F	4	2	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#1209	21029	C	12-Mar-12	0	676	\$66.99	\$237.63	2	TX	EEC TEST P0300 KOEC P CONNECTORS OK REFLASH CHECK ENGINE LIGHT				A1	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFS	F	4	2	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#1209	21029	C	23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING				A4	2	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFS	F	4	2	11-Dec-11	10-Feb-12	BENNETT FORD (1993) LTD.	#1209	21029	C	22-Mar-12	3	677	\$292.67	\$470.13	1	NC	KOEC PASS KOEC PASS KOEC P0300. PPT TEST. DIAG CHECK ENGINE LIG				A4	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFS	F	4	2	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#1209	RECALEM	24	16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#1209	RECALEM	24	26-Mar-12	1	1628	\$0.00	\$26.54	0	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFORM CUSTOMER ENGINE LIGH				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#1209	RECALEM	24	24-Mar-12	1	978	\$0.00	\$11.84	0	TX	S78 REPROGRAM PCM. PULLED CODES. P0300. CS C&C CAME ON WHILE				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#1209	RECALEM	24	21-Mar-12	1	1050	\$0.00	\$32.32	0	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM CUSTOMER STATES SER				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#1209	RECALEM	24	22-Mar-12	2	4593	\$0.00	\$35.18	0	TX	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	8-Feb-12	16-Mar-12	GATEWAY MOTORS, INC.	#1209	RECALEM	24	18-Mar-12	1	4953	\$0.00	\$35.14	0	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON				A3	2	PT C&C
COP	ENGINE	NA	2012	1FFW1E1TC	TFS	F	4	2	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#1209	C	22-Mar-12	2	8558	\$845.05	\$112.03	1	TX	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN				A3	2	PT C&C	
COP	ENGINE	NA	2012	1FFW1E1TC	TFS	F	4	2	15-Dec-11	23-Jan-12	R & S MOTORS, INC.	#1209	C	22-Mar-12	-1	29	\$58.58	\$108.92	1	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE				A3	2	PT C&C	
SPARK PLUGS	ENGINE	NA	2012	1FFW1E1TC	TFS	F	4	2	17-Feb-12		BENTLEY FORD, INC.	#1209	C	22-Mar-12	1	29	\$84.05	\$108.92	1	TX	RUN DIAGNOSIS. KOEC PASS. GO TO PINPOINT TEST CK TRUCK STATES				A3	2	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1TC	TFS	F	4	2	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#1209	21029	C	22-Feb-12	0	5	\$5.00	\$115.80	1	TX	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CELL LIGHT				A4	2	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1TC	TFS	F	4	2	10-Feb-12		ROBIN FORD SALES LTD.	#1209	NPP	2	22-Feb-12	-1	462	\$0.00	\$62.48	1	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISSES. INSPECT LAMP CAME ON DU				A4	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	17-Jan-12	16-Feb-12	PHIL LONG FORD LINCOLN	#1209	RECALEM	24	20-Mar-12	1	4984	\$0.00	\$35.14	0	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED PERFORMED				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	22-Nov-11	16-Dec-11	PALM COAST FORD	#1209	RECALEM	24	20-Mar-12	2	4894	\$0.00	\$36.73	0	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	27-Nov-11	15-Dec-11	RICART FORD	#1209	RECALEM	24	24-Mar-12	4	3872	\$0.00	\$34.73	0	TX	PERFORM SELF TEST. P0301 CHECKED OASIS. RECHECK CUSTOMER STATES THA				A3	2	PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	TFS	F	4	2	10-Feb-12	10-Feb-12	COURTESY FORD SALES, INC.	#1209	RECALEM	24	24-Mar-12	1	4953	\$0.00	\$35.14	0	TX	TEST DROVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#1209	RECALEM	24	26-Mar-12	2	5488	\$0.00	\$32.60	0	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL R				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	9-Feb-12		HENDERSON FORD	#1209	RECALEM	24	27-Mar-12	2	1457	\$0.00	\$32.04	0	TX	PERFORMED TSB #12 2 10. REPROGRAM PCM. CH CUSTOMER STATES CUS				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	17-Jan-12	16-Feb-12	WAYNE FORD SALES, INC.	#1209	RECALEM	24	27-Mar-12	2	1457	\$0.00	\$32.04	0	TX	PERFORMED TSB #12 2 10. REPROGRAM PCM. CH CUSTOMER STATES CUS				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPPELL HILLS	#1209	RECALEM	24	23-Mar-12	3	3345	\$0.00	\$40.08	0	TX	REPROGRAM PCM PER TUPUTER TO LEARN THE CUSTOMER REPORTS OF				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LTD.	#1209	RECALEM	24	28-Mar-12	2	1571	\$0.00	\$36.11	0	TX	CHECK ENGINE LIGHT ON. ENGINE MISSES AND ENGINE WARMUP				A3	2	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	TFS	F	4	2	4-Jan-12	29-Dec-11	TEAGUE FORD LINCOLN	#1209	21029	C	28-Mar-12	3	1887	\$0.00	\$33.69	0	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COMPARISON. MESSAGES AND				A3	2	PT C&C
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FFW1E1TC	TFS	F	4	2	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#1209	5F953	B	14-Mar-12	1	2160	\$143.56	\$602.46	5	TX	EEC TEST FOUND MISFIRE AND TO FAIL. REMOVE UJEST STATES VEHICLE				A3	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	TFS	F																						

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM ID	CLM CD	CLM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2	TW6	F	14T	TW3	AF	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	41024	RECALEM	34-4	30-Mar-12	4	7512	90.00	528.04	01	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	40124	PT C&C	TRANSMISSION
COP	ENGINE	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34-4	29-Mar-12	2	9082	968.63	993.00	01	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	40124	PT C&C	ENGINE
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C6	TW6	F	14T	TW3	AJ	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	41024	RECALEM	34-4	5-Apr-12	1	11	55.17	598.27	01	NA	PA	CHECK TESTED. POWER BRK PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	40124	PT C&C	ENGINE
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	41024	RECALEM	34-4	14-Mar-12	1	1488	909.97	1,620.90	01	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH	#1	40124	PT C&C	ENGINE
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C8	TW6	F	14T	TW3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	41024	RECALEM	34-4	3-Apr-12	3	7023	300.00	923.55	01	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO ENGINE LIGHT ON	#1	40124	PT C&C	ENGINE
DIAG - MISFIRE	ENGINE	COB0087	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	41024	RECALEM	34-4	20-Mar-12	3	4402	80.00	977.86	01	NA	MI	ECC TEST NO CODE. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	41024	RECALEM	34-4	5-Apr-12	3	2060	80.00	976.12	01	NA	NC	ROTEST EEC TEST MISSED/FLOW DURING VIS	CUSTOMER STATES VEH	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	41024	RECALEM	34-4	29-Mar-12	0	70	80.00	929.73	01	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME. R	CUSTOMER STATES VEH	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34-4	12-Mar-12	1	129	80.00	933.07	01	NA	WI	TECH DROVE AND STILL MISFIRE. TECH SWAP	CUSTOMER REQUESTS CEL	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	41024	RECALEM	34-4	5-Apr-12	4	3048	80.00	936.60	01	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM CK	CUSTOMER STATES VEH	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	11-Dec-11	27-Jan-12	BRARWOOD FORD, INC.	41024	RECALEM	34-4	29-Mar-12	3	5036	80.00	937.12	01	NA	MI	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES VEH	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	41024	RECALEM	34-4	12-Mar-12	1	1358	80.00	933.60	01	NA	MB	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	41024	RECALEM	34-4	2-Apr-12	1	608	80.00	929.69	01	NA	TN	ENGINE MISS, NO CODE CONCERN. CK OUT	CUSTOMER STATES THA	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	41024	RECALEM	34-4	2-Apr-12	2	2661	80.00	939.69	01	NA	OR	HOOKEUP IDS CHECKING/GETTING STUMBL	ON. CUSTOMER ENGINE LIGHT	#1	40124	PT C&C	ENGINE
COP	ENGINE	COB4V005	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34-4	12-Mar-12	1	129	558.58	925.98	01	NA	WI	TECH PLUGS CODES AND LED COIL TECH IN	THULLEST STATES VEHICL	#1	40124	PT C&C	ENGINE
COP	ENGINE	NA	2012	1F1FW1E1C4	TW6	F	14T	TW3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	41024	RECALEM	34-4	10-Apr-12	3	2209	961.70	9203.17	01	NA	BC	PO030. ROADTEST AND RECORD FULL THROTT	CHECK ENGINE LIGHT W	#1	40124	PT C&C	ENGINE
COP	ENGINE	COB2020	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	9-Jan-12	27-Jan-12	DON WOOD FORD LINCOLN, INC.	41024	RECALEM	34-4	11-Apr-12	3	935	588.88	9152.05	01	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTS	CUSTOMER STATES CHE	#1	40124	PT C&C	ENGINE
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1C1C2	TW6	F	14T	TW3	AF	10-Feb-12	17-Mar-12	KAUFFOLD FORD	41024	RECALEM	34-4	11-Apr-12	1	1358	80.00	927.51	01	NA	OR	TR. TEST. IDS & EEC TEST [ME. CLEARED CODES & C.S.	HE WAS DRIVING AT	#1	40124	PT C&C	ENGINE
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	22-Feb-12	17-Mar-12	BENAH FORD, LLC	41024	RECALEM	34-4	9-Apr-12	1	3054	939.71	9471.15	01	NA	AL	RETRIVED CODE P0430 FROM PCM REPLACED	CHEMICAL STATES THA	#1	40124	PT C&C	ENGINE
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	19-Mar-12	17-Mar-12	MINE FORD LINCOLN	41024	RECALEM	34-4	9-Apr-12	1	675	80.00	945.65	01	NA	CA	LEFT CATALYTIC CONVERTER. EEC TEST P0430	RECHECK ENGINE LIGHT	#1	40124	PT C&C	ENGINE
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	41024	RECALEM	34-4	2-Apr-12	1	1234	948.89	9548.97	01	NA	FL	DIAG REFLAC LEFT CONVERTER AND REPROGR	CUSTOMER STATES CHEK	#1	40124	PT C&C	ENGINE
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	41024	RECALEM	34-4	3-Apr-12	2	1388	908.90	9847.16	01	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGHT	#1	40124	PT C&C	ENGINE
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	41024	RECALEM	34-4	23-Mar-12	2	4033	924.64	9932.36	01	NA	CT	VERIFIED THE CONCERN DTC REPEAT P0430	RECHECK ENGINE LIGHT	#1	40124	PT C&C	ENGINE
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	18-Jan-12	22-Feb-12	WICHITA FALLS FORD LINCOLN	41024	RECALEM	34-4	4-Apr-12	2	4208	943.35	9515.86	01	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY. #1	40124	PT C&C	ENGINE	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	41024	RECALEM	34-4	5-Apr-12	1	768	943.00	9498.33	01	NA	AL	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CU	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	41024	RECALEM	34-4	6-Apr-12	1	2787	80.00	900.00	01	NA	AL	PERFORM EEC KOEO. KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	41024	RECALEM	34-4	4-Apr-12	4	7765	80.00	931.12	01	NA	IN	ECC TEST PCM NO DTC'S PRESENT. REPROGRAM	ENGINE. HESITATES/SURR	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34-4	29-Mar-12	1	4982	80.00	932.50	01	NA	GA	ECC TEST. EEC CODE P0306. [AND ROAD TEST	AFTER CUSTOMER REQUEST T	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	41024	RECALEM	34-4	2-Apr-12	4	9852	90.00	930.30	01	NA	MS	TESTED EEC SYSTEM. KOEO. P0306. REPROGRAM	HIT PASSING CHECK AT	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	29-Jan-12	11-Feb-12	KYREE FORD LINCOLN	41024	RECALEM	34-4	9-Apr-12	1	800	80.00	927.15	01	NA	TX	CHECKED OASIS. PASSED PER CUSTOMER	STATES CHECK FOR MALFUNCTION	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	41024	RECALEM	34-4	30-Mar-12	1	1762	80.00	931.20	01	NA	WI	visual inspect CK for code all pass ok oas	reprogram customer states check engi	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	41024	RECALEM	34-4	5-Apr-12	3	6199	90.00	931.71	01	NA	TX	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER STATES	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4	TW6	F	14T	TW3	AF	19-Jan-12	11-Feb-12	JOE MANNERS CAPITAL FORD	41024	RECALEM	34-4	23-Mar-12	1	1820	80.00	900.00	01	NA	TX	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT ON	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	9-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	41024	RECALEM	34-4	23-Mar-12	1	3449	80.00	930.92	01	NA	KS	DISSEMINATION TEST. KOEO. PASS. OCT P0300	CUSTOMER CONCERN C	#1	40124	PT C&C	ENGINE
COP	ENGINE	COB0015	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	29-Mar-12	31-Dec-11	FREB BEANS FORD LINCOLN	41024	RECALEM	34-4	9-Apr-12	1	29	558.88	9186.02	01	NA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT	ON DEALER STATES THE EM	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	41024	RECALEM	34-4	7-Apr-12	2	3980	80.00	930.70	01	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES CHE	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	5-Jan-12	9-Mar-12	WILSON MOTORS	41024	RECALEM	34-4	3-Apr-12	1	2636	80.00	933.05	01	NA	TX	TESTED ON IDS NO DTC. REPROGRAM PCM AS	PER ENGINE CUTS OUT WHEN	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	29-Jan-12	9-Mar-12	WRESE MOTORS, INC.	41024	RECALEM	34-4	9-Apr-12	1	1	80.00	927.15	01	NA	CA	LEFT TEST CODES. P0306. P0308. CK EN	GINE. LIGHT FLASHING.	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	25-Nov-11	17-Dec-11	FORD LINCOLN OF FRANKLIN	41024	RECALEM	34-4	9-Apr-12	4	8559	80.00	934.30	01	NA	TN	ECC TEST NO DTC'S REPROGRAM PCM PER	TSB. CUSTOMER STATES CHE	#1	40124	PT C&C	ENGINE
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	25-Jan-12	11-Feb-12	MARCOONE FORD OF MIAMI	41																

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	WIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / COUNTRY	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION						
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSME, NO IN	CUSTOMER STATES CHE	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CDT0004	2012	1F7FW1E7C	TF6	F	AF	TKW	TC3	AF	15-Feb-12	23-Feb-12	PISTONS FORD	#1258	RECALEM	#4	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	#	CHECKED CK CODES, NO TSBIS FOUND TSB 12	CUSTOMER STATES CHE	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E6C	TF6	F	AF	TKW	TC3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#1258	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	CUSTOMER STATES CHE	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	#	ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES CHE	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E4C	TF6	F	AF	TKW	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1258	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	#	DIAG REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES CHE	#1258	V29	PT & C
COP	ENGINE	N/A	2012	1F7FW1E7C	TF6	F	AF	TKW	TC3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#1258	NPF	#1	20-Apr-12	-1	6	\$66.99	\$171.69	1	GA	#	ECC TEST CODE P0305 REPROGRAM IGNITION DIAGN	CUSTOMER STATES CHE	#1258	V29	PT & C
FUEL INJECTOR	ENGINE	C03F004	2012	1F7FW1E2C	TF6	F	AF	TKW	TC3	AF	3-Jan-12	25-Jan-12	DIELH, FORD	#1258	NPF	#3	29-Mar-12	1	1103	\$130.35	\$564.54	1	GA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A AND	CUSTOMER STATES CHE	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F7FW1E6C	TF6	F	AF	TKW	TC3	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1258	DIAG	#1	12-Apr-12	0	29	\$0.00	\$35.75	0	GA	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F7FW1E6C	TF6	F	AF	TKW	TC3	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1258	DIAG	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	#	CHECKED CONCERN CHECKED FOR CODES ALL	W/WHILE DRIVING VEHICLE	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1F7FW1E3C	TF6	F	AF	TKW	TC3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#1258	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	#	IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES CHE	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	1-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1258	5.00E+212	E	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	#	CHECKED CK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E6C	TF6	F	AF	TKW	TC3	AF	13-Feb-12	23-Feb-12	NORTHSTAR FORD	#1258	RECALEM	#4	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	#	VEHICLE OWNER CONCERN, CHECK FOR DTCS, P	LESS OWNER STATES REF	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E4C	TF6	F	AF	TKW	TC3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1258	RECALEM	#4	16-Apr-12	1	3501	\$413.00	\$502.77	1	GA	#	CHECK OUT TEST ECC S/M PCM PER TSB 12 2 10	CUSTOMER STATES CHE	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E8C	TF6	F	AF	TKW	TC3	AF	28-Feb-12	9-Apr-12	MAC GRUBBS FORD, INC.	#1258	RECALEM	#4	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	#	CODE P0306 P0300 RSB #12 02 10	CUSTOMER STATES CHE	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E7C	TF6	F	AF	TKW	TC3	AF	28-Nov-11	23-Feb-12	ARROW FORD, INC.	#1258	RECALEM	#4	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	#	REPROGRAM PCM PERFORMED TSB 12 2 10 REPR	CUSTOMER STATES CHE	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E8C	TF6	F	AF	TKW	TC3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1258	RECALEM	#4	19-Apr-12	1	6444	\$0.00	\$33.50	0	GA	#	CHECK ECC REFLASH PCM PER TSB 12 2 10	CUSTOMER STATES CHE	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E6C	TF6	F	AF	TKW	TC3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#1258	RECALEM	#4	30-Apr-12	-1	5031	\$0.00	\$36.63	0	GA	#	VERIFIED CUSTOMER CONCERN, TSB 12 02 05	APPLICATES SURGING MISS	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E6C	TF6	F	AF	TKW	TC3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1258	RECALEM	#4	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	#	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE S	CUSTOMER STATES CHE	#1258	V29	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1F7FW1E5C	TF6	F	AF	TKW	TC3	AF	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#1258	NPF	#1	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	#	O212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6	VERIFYER LK EX ALL	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	C05D537	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#1	24-Apr-12	1	1653	\$0.00	\$139.18	2	GA	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT	CUSTOMER STATES CHE	#1258	V29	PT & C
DIAG - MISFIRE	ENGINE	C0R4009	2012	1F7FW1E2C	TF6	F	AF	TKW	TC3	AF	23-Mar-12	24-Mar-12	WALKER AUTOLEX	#1258	DIAG	#1	17-Apr-12	0	3978	\$0.00	\$32.65	1	GA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING	ENGINE SUFFERED LOSS	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E4C	TF6	F	AF	TKW	TC3	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1258	5.00E+212	E	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	#	TEST ECC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE SO	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1258	RECALEM	#4	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#	CONVERTOR FAULTED CHECK, CODE P0403, REP	CUSTOMER STATES CHE	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E6C	TF6	F	AF	TKW	TC3	AF	17-Jan-12	15-Feb-12	AWKS FORD CORPORATION	#1258	RECALEM	#4	11-Apr-12	2	8013	\$405.35	\$521.18	1	GA	#	CONVERTOR FAULTED CHECK, CODE P0403, REP	CUSTOMER STATES CHE	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1258	RECALEM	#4	18-Apr-12	2	2968	\$0.00	\$38.88	0	GA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES CHE	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E3C	TF6	F	AF	TKW	TC3	AF	12-Jan-12	5-Apr-12	WADE FORD, INC.	#1258	RECALEM	#4	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	#	TEST DROVE, VERIFY CONCENTRCK OASIS PERFORM	WHEN ON CRUISE CONTROL	#1258	V44	PT & MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1F7FW1E6C	TF6	F	AF	TKW	TC3	AF	23-Jan-12	12-Jan-12	HENSIVILLE FORD INC.	#1258	RECALEM	#4	18-Apr-12	3	3978	\$0.00	\$32.65	1	GA	#	CK CODES NO PRESENT, CKD OASIS AND FUL	CHECK FOR MISFIRE W/	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	23-Jan-12	12-Jan-12	KRAPOHL FORD & LINCOLN CD	#1258	RECALEM	#4	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	#	concern could not be verified, ecc diagnosis, pass	INTERMITTENT OUT	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#4	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	#	CK CODES NO PRESENT, CKD OASIS AND FUL	CHECK FOR MISFIRE W/	#1258	V29	PT & C
COP	ENGINE	C0TDB007	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	25-Jan-12	14-Mar-12	C & G FORD SALES, INC.	#1258	12029	C	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	#	USED DIS, PULLED DOES, CK KONV CODE P	CUSTOMER STATES CHE	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E2C	TF6	F	AF	TKW	TC3	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#1258	12029	C	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	#	PERFORM TSB REPROGRAM TYPN COIL AND PLUG	DIAG AND REPORT EN	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#1258	5.00E+212	E	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	#	CKO P1115 10 CODES IN PCM, HOW UNDER ACCEL	CUSTOMER STATES CHE	#1258	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F7FW1E2C	TF6	F	AF	TKW	TC3	AF	14-Feb-12	14-Feb-12	VERN DIEZEL FORD LINCOLN	#1258	5.00E+212	E	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	#	PERFORMED DIAG, P0303, PERFORM PPTS, REPLA	CK OUT LACK OF POWER	#1258	V29	PT & C
TSB REFLASH	PT & C	C0E4007	2012	1F7FW1E2C	TF6	F	AF	TKW	TC3	AF	21-Feb-12	19-Mar-12	BOBBER FORD	#1258	5.00E+212	E	18-Apr-12	3	3354	\$405.35	\$521.18	1	GA	#	PERFORMED DIAGNOSIS, UPGRADE PCM TO LATEST	CHECK DRIVABILITY S	#1258	V44	PT & MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1258	RECALEM	#4	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	#	VERIFIED CONCERN, FORD TSB 12 2 10 REPLACE	CUSTOMER STATES CHE	#1258	V44	PT & MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1F7FW1E6C	TF6	F	AF	TKW	TC3	AF	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#4	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	#	TSB 12 02 10 - TEST DRIVABILITY CONCERN	CUSTOMER STATES CHE	#1258	V44	PT & MALFUNCTION
TSB REFLASH	PT & C	N/A	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	17-Nov-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#1258	RECALEM	#4	23-Apr-12	4	3213	\$0.00	\$45.73	0	GA	#	PERFORMED TSB 12 2 10, NO CODES IN PCM, HOW	UNDER ACCELERATION	#1258	V29	PT & C
TSB REFLASH	PT & C	C0X6H01	2012	1F7FW1E8C	TF6	F	AF	TKW	TC3	AF	21-Nov-11	31-Dec-11	BERNARD FORD	#1258	RECALEM	#4	24-Apr-12	4	3841	\$0.00	\$34.27	0	GA	#	PROGRAMMING IS CAUSING - REPROGRAM PCM	STATES SES LIGHT CAUSE	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E2C	TF6	F	AF	TKW	TC3	AF	8-Feb-12	29-Feb-12	ASHIE NO MISS FORD, INC.	#1258	RECALEM	#4	23-Apr-12	2	3869	\$0.00	\$38.69	0	GA	#	TEST DROVE NO MISS FUEL TEST DROVE WITH	CK CODES HAS AN E	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E1C	TF6	F	AF	TKW	TC3	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#1258	RECALEM	#4	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	#	COMPLETED DIAG FORD P0305 P0306 MISS	FIRE CUSTOMER STATES, CHE	#1258	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1F7FW1E6C	TF6	F	AF	TKW	TC3	AF	15-Jan-12	8-Feb-12	WASCASSET FORD																

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10C	TF6	F	B	A	T	12	8-Feb-12	1	5.0GE-212	27-Apr-12	1	3787	3282.57	3353.42	TX	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TF6	F	B	A	T	12	7-Apr-12	1	5.0GE-212	24-Apr-12	1	6756	3434.31	3490.49	TX	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	TF6	F	B	A	T	12	28-Feb-12	22-Mar-12	RECALEM	15-Apr-12	1	4692	\$0.00	\$0.00	WA	OH	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C	TF6	F	B	A	T	12	19-Feb-12	31-Mar-12	RECALEM	27-Apr-12	1	2366	\$0.00	\$42.70	MI	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, RUN	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	4-Jan-12	26-Jan-12	RECALEM	24-Apr-12	3	7305	\$0.00	\$0.00	TX	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, FLAS	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	17-Jan-12	27-Mar-12	RECALEM	11	27	2083	\$0.00	\$33.37	OH	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUND	CUSTOMER STATES CHE	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	11-Mar-12	2-Apr-12	RECALEM	14	13	1354	\$0.00	\$0.00	TX	MI	PERFORM TSB 12 2 TO WPI	CHEK ENGINE LIGHT S	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	1-Feb-12	22-Feb-12	RECALEM	14	14	3955	\$0.00	\$37.02	TX	MI	SCANNED DTCs P0305 P0316 REPROGRAM PCM P	C S CHECK ENGINE LI	4/28/12	PT C&C
COP	ENGINE	CSD3008	2012	1FFW1E12C	TF6	F	B	A	T	12	17-Dec-11	13-Mar-12	RECALEM	12	30	3321	\$84.05	\$160.70	TX	TX	MIL ON RETRIEVED CONTINUE/16 COMP. TEST	CUSTOMER STATES CHE	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E13C	TF6	F	B	A	T	12	13-Jan-12	3-Feb-12	RECALEM	12	20	8039	\$819.88	\$1,020.03	TX	AB	TECH B054 REPLACE RIG	ADDON AS PER BH	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TF6	F	B	A	T	12	11-Nov-11	25-Apr-12	RECALEM	12	27	678	\$434.31	\$536.21	TX	IL	TECH FOR CODES HAD P0430 CHECKED OASIS	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C	TF6	F	B	A	T	12	10-Jan-12	25-Jan-12	RECALEM	12	18	5372	\$405.35	\$476.76	TX	OH	IDS CODE P0430, SERVICED PER TSB 12 2 TO	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FFW1E17C	TF6	F	B	A	T	12	8-Dec-11	20-Feb-12	RECALEM	12	28	10472	\$405.35	\$490.26	TX	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	V CUSTOMER STATES EN	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	18-Dec-11	25-Feb-12	RECALEM	12	27	7622	\$405.35	\$494.38	TX	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	S C CEL JUST CAME ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	TF6	F	B	A	T	12	22-Jan-12	23-Mar-12	RECALEM	12	28	3430	\$0.00	\$65.59	TX	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E17C	TF6	F	B	A	T	12	2-Feb-12	24-Feb-12	RECALEM	12	26	6065	\$0.00	\$38.41	TX	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFVX1C7X	TF6	F	B	A	T	12	20-Dec-11	27-Mar-12	RECALEM	12	25	58	\$0.00	\$39.38	TX	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUN	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	TF6	F	B	A	T	12	25-Oct-11	30-Dec-11	RECALEM	12	30	11497	\$0.00	\$35.14	TX	OK	PCM CALIBRATION, PERFORM TSB 12 2 TO WPI	CUST STATES CHECK EN	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	TF6	F	B	A	T	12	25-Jan-12	9-Feb-12	RECALEM	12	30	10121	\$0.00	\$38.33	TX	ND	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	13-Feb-12	16-Mar-12	RECALEM	12	7	5162	\$0.00	\$38.69	TX	KS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210		4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E12C	TF6	F	B	A	T	12	25-Oct-11	30-Dec-11	RECALEM	12	30	5118	\$0.00	\$39.71	TX	TX	CHEK ENGINE LIGHT ON, RUNS RUGH, RETRIEVE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	TF6	F	B	A	T	12	30-Jan-12	3-Feb-12	RECALEM	12	30	5789	\$0.00	\$35.65	TX	OH	OPERATION 120210.0.4 - RUN OASIS TSB 12 2 TO	CUST STATES THIS WAS DON	4/28/12	PT C&C
COP	ENGINE	NA	2012	1FFW1E18C	TF6	F	B	A	T	12	24-Feb-12	5-Apr-12	RECALEM	12	2	2805	\$61.70	\$157.77	TX	SK	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	Check out engine light on	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TF6	F	B	A	T	12	27-Feb-12	9-Mar-12	RECALEM	12	30	3275	\$58.88	\$211.63	TX	MI	ROAD TEST AND VERIFY, Road Idle when code	HARD ACCEL LIKE PASS	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TF6	F	B	A	T	12	27-Feb-12	9-Mar-12	RECALEM	12	30	2758	\$0.00	\$46.27	TX	MI	PERFORMED IDS SELF TEST AT THIS TIME	CS DRIVING IN RAIN W/	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	13-Feb-12	8-Mar-12	RECALEM	12	7	7422	\$0.00	\$66.04	TX	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHEK ENGINE LIGHT IS	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	CERH0002	2012	1FFW1E17C	TF6	F	B	A	T	12	12-Dec-11	23-Feb-12	RECALEM	12	7	5088	\$0.00	\$49.38	TX	MI	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E12C	TF6	F	B	A	T	12	19-Jan-12	7-Feb-12	RECALEM	12	7	3476	\$0.00	\$41.85	TX	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E12C	TF6	F	B	A	T	12	10-Dec-11	20-Jan-12	RECALEM	12	28	4922	\$0.00	\$67.78	TX	TX	TESTED ENGINE COVER, FOUND NO PROBLEMS	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	8-Nov-11	13-Dec-11	RECALEM	12	26	17627	\$405.35	\$480.84	TX	LA	TESTED SYSTEM, REPLACED CONVERTER AND UR	RUNNING BAD, SPUTTER	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	13-Feb-12	8-Mar-12	RECALEM	12	7	4522	\$0.00	\$61.51	TX	SK	CHECK DTC'S, P0301, NO CONVERTER AT THIS	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	28-Feb-12	7-Apr-12	RECALEM	12	7	4612	\$0.00	\$67.78	TX	MI	REPLACE CAT, PERFORM TSB 12 2 TO WPI	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
COP	ENGINE	NA	2012	1FFX1E10C	TF6	F	B	A	T	12	28-Feb-12	7-Apr-12	RECALEM	12	7	9666	\$44.65	\$203.96	TX	SD	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E11C	TF6	F	B	A	T	12	6-Jan-12	7-Apr-12	RECALEM	12	7	867	\$61.70	\$204.59	TX	AB	EEC TEST CODE P0302, PERFORMED PINPOINT	DIAG AND REPORT ON CA	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E14C	TF6	F	B	A	T	12	25-Oct-11	30-Dec-11	RECALEM	12	30	813	\$0.00	\$67.78	TX	TX	SCAN FOR CODES, FOUND NO CODES FOR NOW, S	CUSTOMER STATES THE	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	17-Feb-12	20-Mar-12	RECALEM	12	30	3217	\$0.00	\$51.40	TX	NS	NONFORM ENGINE, TEST AT THIS TIME	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	14-Dec-11	18-Jan-12	RECALEM	12	5	5999	\$263.51	\$469.23	TX	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK EN	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	5-Feb-12	15-Mar-12	RECALEM	12	8	4397	\$0.00	\$71.71	TX	TX	IDS TEST P0303, P0304 MISFIRES	CHEK ENGINE LI	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	10-Nov-11	20-Jan-12	RECALEM	12	3	8844	\$405.35	\$492.78	TX	TX	VERIFIED CONCERN, FOUND AND REPROGRAMED	P C S THAT SEE LIGHT IS	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1FFW1E13C	TF6	F	B	A	T	12	27-Feb-12	14-Mar-12	RECALEM	12	3	4702	\$550.44	\$652.34	TX	MO	IDS TEST, CAT CONV, NO FACT HISTORY IN W	IDENTIFY CK ENG LIGHT	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E18C	TF6	F	B	A	T	12	2-Apr-12	19-Apr-12	RECALEM	12	1	2188	\$0.00	\$113.49	TX	OR	DIAG SCAN CODES, TESTED FOR P0309	CUSTOMER STATES CHE	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TF6	F	B	A	T	12	22-Feb-12	23-Mar-12	RECALEM	12	9	864	\$0.00	\$26.82	TX	NL	CHEK ENGINE LIGHT ON, PRODUCTION DATE, R	OAD50 CHECK REPORT	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	21-Nov-11	23-Jan-12	RECALEM	12	4	10980	\$397.71	\$417.99	TX	NC	CHECK DTC'S, REPROGRAM PCM AND REPLACE	L4 CHECK ENGINE LI	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	13-Feb-12	16-Mar-12	RECALEM	12	2	8913	\$397.71	\$507.77	TX	KS	P0430 LEFT BANK CONVE, REPAIRS, TESTED	CODE FOR AT RISHWA	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A <td T																
TSB REFLASH	PT C&C	NA	2012	1FFW1E11C	TF6	F	B	A	T	12	18-Nov-11	30-Jan-12	RECALEM	12	4	3121	\$0.00	\$32.22	TX	ON				
TSB REFLASH	PT C&C	NA	2012	1FFW1E15C	TF6	F	B	A	T	12	13-Jan-12	30-Jan-12	RECALEM	12	3	38	\$0.00	\$47.69	TX	BC				
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	5-Dec-11	12-Dec-11	RECALEM	12	4	1786	\$0.00	\$40.78	TX	IL				
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E17C	TF6	F	B	A	T	12	20-Jan-12	23-Jan-12	RECALEM	12	2	3860	\$0.00	\$170.44	TX	IL				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1T6C	2	F	F	T	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	9F593	17-May-12	2	3503	\$335.05	\$925.96	PA	CHECKED AND PULLED VTDI NO DTCS. DTC	CUST STATES ON COOLD			PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T2C	7	F	F	T	6-Mar-12	26-Mar-12	TERRY ORTNSKY RAY FORD SALE	12405	22-May-12	2	4796	\$0.00	\$31.00	ON	SCANNED AND PULLED C AS IT WAS RUNNING. CRK	IS ON AND STARTED. D				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T2C	7	F	F	T	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	DIAG	22-May-12	2	2035	\$0.00	\$55.76	PA	VERIFY CONCERN. EEC STRATEGIES. RESET CK	BOSS DOWN WHEN PAS				PT & C
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1T2C	12	F	F	T	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	DIAG	26-May-12	2	1686	\$0.00	\$91.61	PA	RAN ALL TESTS ALL PAS. OASIS. NFF. CND.	UNDRIVER STATES THAT TH				PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T2C	7	F	F	T	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	5.00E-212	23-May-12	3	7581	\$434.31	\$513.35	PA	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E				PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T2C	2	F	F	T	21-Nov-11	12-Jan-12	ALLAN VEIL FORD LINCOLN, INC.	RECALEM	9-May-12	4	16075	\$434.31	\$533.50	PA	VERIFIED CHECK ENGINE RECAL EMMA. EMISSION	CUSTOMER STATES ENG				PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	7	F	F	T	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	RECAL	24-May-12	2	6116	\$0.00	\$0.00	PA	TEST EEC AND P0306 RECAL AS PER TSB AND CLK	ENGINE LIGHT CAME ON				PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	7	F	F	T	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	RECALEM	24-May-12	6	10341	\$0.00	\$40.75	ON	ROAD TEST CONFIRMED. OCM REPROGRAM MO	CUSTOMER WAS DRIVIN				PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	7	F	F	T	18-May-12		LONGLEWIS FORD LINCOLN	RECALEM	24-May-12	2	6201	\$0.00	\$35.03	PA	POW CAL AND COOL FUEL WELL. SEE JOB S	REPAIR CHECK ENGINE LI				PT & C
COP	ENGINE	CEPA1002	2012	1FTFW1T1C	7	F	F	T	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	12029	23-May-12	3	6597	\$72.09	\$108.71	PA	KOEFORMED ROAD TEST WITH MISFIRE MONIT	CUST STATES: ON ACC				PT & C
COP	ENGINE	NA	2012	1FTFW1T6C	7	F	F	T	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	23-May-12	3	3725	\$68.05	\$138.73	PA	XEEC TEST P0303. DCL DISPLAY IGNITION DIA	MISFIRE CHECK ENGINE LI				PT & C
COP	ENGINE	CEC2021	2012	1FTFW1T1C	7	F	F	T	9-Dec-11	28-Dec-11	MULLINAX FORD	12029	23-May-12	6	9294	\$91.50	\$305.73	PA	KINSTAL IDS P0306 RUN ECTS NO TESTS PPT	E29 CUST STATES CHE				PT & C
COP	ENGINE	CEA1025	2012	1FTFW1T1C	7	F	F	T	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	12029	23-May-12	2	8691	\$58.88	\$172.71	PA	CKXOED OUT TO VERIFY CQ. INSPECT. NO VISIBL	E29 CK ENG LIGHT ON				PT & C
COP	ENGINE	NA	2012	1FTFW1T4C	7	F	F	T	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	23-May-12	1	2181	\$68.99	\$238.91	PA	CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T2C	7	F	F	T	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	NFF	29-May-12	2	1327	\$0.00	\$103.00	PA	INSPECTED. ADVISED CK. Interceptor. then when	EC-CHECK ENGINE LITE				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	7	F	F	T	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	DIAG	30-May-12	2	1352	\$0.00	\$42.10	PA	TECH CHECKED AND REC CODE AND ROADTESTE	CUSTOMER STATES THE				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T2C	7	F	F	T	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	DIAG	30-May-12	2	2690	\$0.00	\$74.14	PA	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHE				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T2C	7	F	F	T	4-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	NFF	29-May-12	2	1327	\$0.00	\$103.00	PA	INSPECTED. ADVISED CK. Interceptor. then when	EC-CHECK ENGINE LITE				PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	7	F	F	T	29-Mar-12	25-Apr-12	CHESTATE FORD	RECALEM	24-May-12	1	2481	\$442.50	\$527.58	PA	RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG				PT & C
COP	ENGINE	NA	2012	1FTFW1T7C	7	F	F	T	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	12029	23-May-12	5	15183	\$64.05	\$105.32	PA	XEEC TEST CODE P0305. REPLACED NUMBERS	CHECK ENGINE LIGHT O				PT & C
COP	ENGINE	NA	2012	1FTFW1T2C	7	F	F	T	13-Mar-12	30-Apr-12	WALTBORO MOTOR SALES CO. N	DIAG	23-May-12	3	5208	\$0.00	\$16.05	ON	DIAG IDS P0300 SSM 22225 STUMBLE ON ACC	A. S. CHECK ENGINE LI				PT & C
DIAG - MISFIRE	ENGINE	CE5F0001	2012	1FTFX1C9C	12	F	F	T	13-Mar-12	16-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	12029	23-May-12	3	5021	\$58.88	\$138.62	PA	CKXTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDR. CUSTOMER STATES TH				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T9C	7	F	F	T	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. N	DIAG	23-May-12	3	5208	\$0.00	\$16.05	ON	DIAG IDS P0300 SSM 22225 STUMBLE ON ACC	A. S. CHECK ENGINE LI				PT & C
DIAG - MISFIRE	ENGINE	CE4F0004	2012	1FTFW1T4C	7	F	F	T	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	DIAG	23-May-12	2	1321	\$0.00	\$68.63	PA	INSPECTED & FOUND ENTANGLED THE ISSUE.	CHECK AND REPORT FO				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	7	F	F	T	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	DIAG	11-May-12	1	1563	\$0.00	\$49.40	PA	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	7	F	F	T	9-Mar-12	16-Mar-12	WATERTOWN FORD	DIAG	29-May-12	3	3117	\$0.00	\$37.16	PA	CUST TEST VEHICLE RUN ON TEST CK REFER	CHECK ENGINE LIGHT O				PT & C
CATALYTIC CONVERTER	EXHAUST	CE4W0017	2012	1FTFW1T6C	7	F	F	T	14-Feb-12	18-Apr-12	SUNSHINE FORD LINCOLN INC.	DIAG	8-May-12	1	1357	\$480.95	\$670.38	PA	P0304 BANK OASIS LOCK AND RECAL. C	CUSTOMER STATES CK				PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T2C	7	F	F	T	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	RECALEM	24-May-12	1	2719	\$0.00	\$31.45	PA	CC 04 BPM RECAL. PERFORM	CS TRUCK SHAKING AND				PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	7	F	F	T	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	RECALEM	24-May-12	6	11420	\$0.00	\$27.22	ON	NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND A				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	7	F	F	T	23-Jan-12	19-Apr-12	MILLER FORD SALES	RECALEM	24-May-12	1	2992	\$0.00	\$26.00	PA	PERFORMED DIAG. CHECKED ENGINE LI	CUST STATES CHECK				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	7	F	F	T	14-Feb-12		ACCESS FORD LTD.	12029	23-May-12	4	4849	\$58.88	\$170.51	PA	CKXPERFORM ROAD TEST. CKM IS AT ITS LATE	CUSTOMER STATES ENG				PT & C
DIAG - MISFIRE	ENGINE	CE3C3009	2012	1FTFW1T0C	7	F	F	T	30-Jan-12	22-May-12	TOUSLEY FORD INC.	12029	23-May-12	1	700	\$58.88	\$185.40	PA	XROAD TEST AND DID NOT REMO RELATIVE	COMPR. CHECK ENGINE LI				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T2C	7	F	F	T	30-Jan-12	22-May-12	FORD OR PIRLAND	12029	23-May-12	1	700	\$58.88	\$185.40	PA	XROAD TEST AND DID NOT REMO RELATIVE	COMPR. CHECK ENGINE LI				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	7	F	F	T	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	DIAG	24-May-12	2	2591	\$0.00	\$71.52	PA	EEC TEST. P0300.P0304. RE	CHECK ENGINE LIGHT T				PT & C
DIAG - MISFIRE	ENGINE	CE1W9241	2012	1FTFW1T6C	7	F	F	T	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	2186	\$0.00	\$102.18	PA	EEC TEST. P0306. PNP03	CHECK ENGINE LIGHT T				PT & C
DIAG - MISFIRE	ENGINE	CE1W9240	2012	1FTFW1T6C	7	F	F	T	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	8-May-12	2	2186	\$0.00	\$102.18	PA	EEC TEST. P0300. PNP03. REPAIR TO MAKE	AS. CHECK ENGINE LI				PT & C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1T6C	7	F	F	T	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	5.00E-212	22-May-12	2	5462	\$413.00	\$513.38	PA	DIAG EEC TEST. PIPPOINT HF AND FOUND	CUST STATES CHECK EN				PT & C
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1T3C	7	F	F	T	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	5.00E-212	29-May-12	3	4853	\$397.71	\$464.82	PA	NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND A				PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	7	F	F	T	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	5.00E-212	22-May-12	2	1440	\$1,226.05	\$1,473.11	PA	PERFORMED DIAG. CHECKED ENGINE LI	CUST STATES CHECK				PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	7	F	F	T	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	5.00E-212	29-May-12	3	1050	\$397.71	\$610.39	PA	OR. VERIFY CONCERN. CHECKER. CHECK FOR	CUST STATES THAT THE				PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T7C	7	F	F	T	27-Jan-12	23-Mar-12	COPE'S FORD LIMITED	RECALEM	24-May-12	3	3352	\$283.51	\$356.24	PA	VERIFIED CONCERN. VERIFY ENGINE LIGHT	CK NOW. CUST STATES THE				PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	7	F	F	T	9-Nov-11	19-Dec-11	DOUGLAS FORD SALES LTD.	RECALEM	24-May-12	1	3923	\$283.51	\$356.24	PA	REPLACED BANK CATALYTIC CONVERTER AS	PER REPAIR. CUST				PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C	7	F	F	T	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	RECALEM	24-May-12	4	13688	\$283.51	\$407.37	PA	INSPECTED FOR CEL LIGHT found TSB 12 2	10. Truck DRIVEABILITY GAS CON				PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T4C	7	F	F	T	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	RECALEM	24-May-12	2	4252	\$0.00	\$0.00	PA	CONFIRMED MIL ON. PERFORM NOW. P0430	NOT PRE. CUSTOMER STATES TH				PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	7	F	F	T	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	RECALEM	24-May-12	2	4892	\$0.00	\$30.92	ON	INSPECTED FOR CHECK ENGINE LI. ON. C	INSPECT FOR CHECK EN				PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFX1T7C	7	F	F	T	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	RECALEM	24-May-12	3	10207	\$0.00	\$41.72	ON	EEC TEST. NO CODES. CHECK OASIS. SSM	22225. Customer States when				PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C	7	F	F	T	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD.	RECALEM	24-May-12	2	10332	\$0.00	\$42.88	PA	EEC CHECKED CODE P0430 FOLLOWED BY 12	02. CHECK ENGINE LI				PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T2C	7	F	F	T	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD.	RECALEM	24-May-12	2	3842	\$0.00	\$32.60	PA	CKXCHECK DTC. INOME. CKTCH FOR FUTURE	P430. CUST STATES EN				PT & C
COP	ENGINE	NA	2012	1FTFW1T6C	7	F	F	T	6-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES L	12029	23-May-12	3	5894	\$68.99	\$298.07	PA	XESEL TEST PCM. P0304. A. SPK PLUG. RFT	MONITOR. D50 REPAIR FOR VEHIC				PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C	7	F																		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER	DEALERSHIP	JOB NO	PNR NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	LABOR COST	TOTAL COST	REP	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	RECALEM	24	31-May-12	2	6381	2393.51	3372.65	133	NS	QC	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	A1	30	4	V42	2	GOD FUEL ECONOMY	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	RECALEM	24	4-Jun-12	3	3968	8287.07	3381.90	133	NS	QC	NS	1547 VER. DTC P0300 100 INTERCHANGE LES	COES. VERIFY LA LUMIERE	A1	30	4	V29	2	GOD FUEL ECONOMY	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	16-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	RECALEM	24	5-Jun-12	3	3778	800.00	548.24	1	NS	WI	WI	ECC TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK #	A1	30	4	V44	2	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD	RECALEM	24	7-Jun-12	2	2576	80.00	557.22	133	NS	AB	AB	VERIFIED CK ENF LITE IS ON IDS TEST P0300 0395	CUSTOMER FOR CK ENF L	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	6-Feb-12	27-Feb-12	LAMORELUX FORD, INC	RECALEM	24	4-Jun-12	4	7563	80.00	335.02	0	NS	MA	MA	SELF TESTED AND RECEIVED P0300. RANDOM MIS	CONSUMER STATES VEHICLE	A1	30	4	V50	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC.	RECALEM	24	5-Jun-12	3	8400	80.00	332.22	0	NS	OH	OH	ECC TEST MISFIRE CODES P0304 P0305 P0306 RUN	WHEN ACCELL TURBOS #	A1	30	4	V50	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	RECALEM	24	5-Jun-12	3	3429	80.00	331.65	0	NS	NS	NS	CHECKED AND TESTED WITH IDS RETRIEVED CO	WHILE PICKING UP SPEE	A1	30	4	V43	2	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	15-Mar-12	16-May-12	TURNPIKE FORD OF HUNTINGTON	RECALEM	24	1-Jun-12	1	1251	80.00	80.00	0	NS	WV	WV	0904 12 2 10 22225	CK ENG LT TROUBLES C	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	RECALEM	24	4-Jun-12	3	4027	80.00	333.77	0	NS	NS	NS	PERFORMED SELF TEST (EXERCISE) IF YOU HA	CUSTOMER STATES GOOD	A1	30	4	V50	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	15-Mar-12	30-May-12	DEAN ABOUR FORD INC.	RECALEM	24	1-Jun-12	1	693	80.00	534.54	0	NS	MI	MI	HOOKEED UP IDS AND HAD CODES FOR P0304 P030	CUSTOMER STATES THA	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	05-Oct-11	17-Apr-12	PESTIGE FORD, INC.	RECALEM	24	1-Jun-12	2	2312	80.00	333.25	0	NS	FL	FL	PERFORM EEC TEST NO DTC CHECK MODE 6 NO	CUSTOMER STATES NO	A1	30	4	V50	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	RECALEM	24	6-Jun-12	1	724	80.00	548.83	0	NS	AB	AB	VERIFIED CHECK ENGINE SSB 22225 AND REFER	GAS ENGINE MECHANIC	A1	30	4	V48	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	28-Feb-12	30-Mar-12	BULLER FORD INC.	RECALEM	24	5-Jun-12	3	3324	4405.17	5507.85	1	NS	NJ	NJ	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CH	A1	30	4	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	RECALEM	24	1-Jun-12	3	4468	3300.63	3420.21	1	NS	NC	NC	VERIFIED CONCERN ON 1K OHF HP10 CATERING	CK ENGINE LIGHT ON	A1	30	4	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH, INC.	RECALEM	24	11-May-12	5	10157	3397.71	3440.79	1	NS	NE	NE	PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	A1	30	4	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	12-Dec-11	22-Dec-11	CURRIE MOTORS FRANKFURT INC	RECALEM	24	1-Jun-12	6	13608	3322.11	3426.25	1	NS	IL	IL	IDS TEST P0430. REPLACE LEFT CONVERTER AND	CUSTOMER STATES CHECK	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD	RECALEM	24	5-Jun-12	5	6991	2263.51	3386.55	122	NS	ON	ON	PERFORMED TSB 12 2 10. REPLACED LEFT HAND	CHECK AND REPORT ON	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	RECALEM	24	8-Jun-12	1	539	80.00	342.77	1	NS	FL	FL	VERIFIED CONCERN FOR	ORDERED	A1	30	4	V50	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	22-Feb-12	11-May-12	HALL FORD LINCOLN	RECALEM	24	4-Jun-12	1	3632	80.00	80.00	0	NS	VA	VA	DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES CH	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	7-Feb-12	3-Jun-12	RAPID FORD	RECALEM	24	24-May-12	-1	231	80.00	334.85	0	NS	MN	MN	CHECK WITH IDS. FOUND CODE OF P0430.308	COMPLAINT. CHECK EN	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	3-Apr-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	24	8-Jun-12	1	2855	80.00	551.09	1	NS	TX	TX	IDS TEST P0304. P0306. P0308. CHECK PCM CALIB	HEAT/STAT/SURGES ON	A1	30	4	V48	2	PT C&C	
COP	ENGINE	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	9-Jan-12	21-Feb-12	SPUEES0011	RECALEM	24	21-May-12	4	4081	588.88	2861.81	2	NS	TX	TX	CHECKED IDS CHECKM OUT OF TOWN. NO PA	CHECK ENGINE WARNIN	A1	30	4	V29	2	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	RECALEM	24	4-Jun-12	5	12774	668.99	3227.82	2	NS	SK	SK	CHECK ENGINE LIGHT OR 2	CUSTOMER STATES CH	A1	30	4	V29	2	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	18-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	RECALEM	24	8-May-12	3	2855	80.00	551.09	1	NS	TX	TX	ECC TEST P0304. P0306. P0308. CHECK PCM CALIB	HEAT/STAT/SURGES ON	A1	30	4	V48	2	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	26-Apr-12	24-May-12	MOTOR MOTORS LTD.	RECALEM	24	8-Jun-12	1	790	80.00	688.18	1	NS	MB	MB	PERFORMED IDS CHECKM OUT OF TOWN. NO PA	CHECK ENGINE WARNIN	A1	30	4	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	5-Jan-12	24-Feb-12	POIRIER FORD INC.	RECALEM	24	28-May-12	4	8923	3288.97	3376.44	133	NS	QC	QC	VERIFY TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK	A1	30	4	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	15-Nov-11	26-Jan-12	DAHL FORD MOTORSPORT INC.	RECALEM	24	6-Jun-12	2	4566	2292.98	3376.52	1	NS	VA	VA	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A1	30	4	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	RECALEM	24	6-Jun-12	5	5487	3316.39	3393.60	1	NS	OH	OH	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	A1	30	4	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	05-Oct-11	27-Jan-12	R. D. SAWYER MOTOR CO., INC	RECALEM	24	4-Jun-12	5	3940	3292.99	3398.92	1	NS	NC	NC	VERIFIED CUSTOMER CONCERN. CHECK ENGINE	CHECK ENGINE LIGHT ON	A1	30	4	V29	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	12-Dec-11	27-Jan-12	DIXIE FORD	RECALEM	24	6-Jun-12	1	680	80.00	549.31	1	NS	NC	NC	PERFORM CHECK ENGINE TEST. VERIFY	CUSTOMER STATES CHECK	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	24	11-Jun-12	3	3557	80.00	553.59	130	NS	AB	AB	ECC CHECKED AND RETRIEVED DTC P0300.P0304.	CHECK ENGINE LIGHT ON	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	RECALEM	24	11-Jun-12	2	4242	90.00	343.21	1	NS	ND	ND	142Z PERFORMED SELF TESTES NO CODES	CUSTOMER STATES CH	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	16-Mar-12	30-Mar-12	BOB JONES FORD INC.	RECALEM	24	6-Jun-12	1	4468	80.00	335.10	0	NS	NC	NC	TEST CHECKED FOR CODES. FOUND P0300.308.	CHECK AND ADVISE ON	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	6-Dec-11	26-Dec-11	KEN WILLIAMS FORD INC	RECALEM	24	9-Jun-12	6	10481	80.00	339.72	1	NS	NC	NC	DIAG. KOEO P0306. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CH	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	3-Dec-11	18-Feb-12	GARBISER FORD INC.	RECALEM	24	8-Jun-12	4	8798	80.00	343.24	1	NS	FL	FL	PERFORMED CONCERN RAN SSM TSB FOUND TSB12	CUSTOMER STATES WHILE	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	24-Feb-12	24-Mar-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	24	8-Jun-12	1	4567	80.00	549.31	1	NS	NC	NC	TEST CHECKED FOR CODES. FOUND P0300.308.	CHECK AND ADVISE ON	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	RECALEM	24	4-Jun-12	2	3852	80.00	338.87	0	NS	NH	NH	SELF TEST P0301. RUN TSB AND SSM. 22225	AD ON REPAIR. CHECK	A1	30	4	V29	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	10-Apr-12	2-May-12	DUCHANNE MOTORS LTD	RECALEM	24	5-Jun-12	2	2501	80.00	349.57	0	NS	AB	AB	RTV VERIFY WITH IDS WIT P0300P0303P0308	CHECK ENGINE LIGHT ON	A1	30	4	V29	2	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1TC	2	T86	F	4	1	12-Dec-11	26-Dec-11	DIXIE FORD	RECALEM	24	6-Jun-12	1	680	80.00	549.31	1	NS	NC	NC	CONFORME PRENENT. VERIFY	CUSTOMER STATES CH	A1						

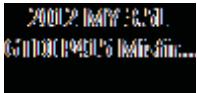
2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	TRANS	CC	ASSY	PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	QTY	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM ID	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	26-Mar-12	23-Apr-12	ARMSTRONGS FORD OF HOMESTEAD	01	01	6K775	20	12-Jun-12	2	3260	\$0.00	\$42.99	1	NA	BC	# VERIFIED CONCERN, FOLLOWED TSB 12.6.4. NO DTC'S ENG MISFIRE FELT BY CUSTOMER.			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	23-May-12	26-Jun-12	PRINCE GEORGE MOTORS LTD	01	01	6K775	20	13-Jun-12	-1	6	\$0.00	\$56.82	1	NA	BC	# SCAN CODES FOUND P0300, P0304, P0305, P0306 FOUND CHECK ENGINE LIGHT ON. VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE.			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	19-Nov-11	26-Aug-12	DAVE MOORE FORD, INC.	01	01	RECALEM	20	5-Jun-12	2	12571	\$300.83	\$382.88	1	NA	TX	# VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE.			1202	PT C&C
COP	ENGINE	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	15-Feb-12	29-Mar-12	DISCOVERY FORD SALES LTD.	01	01	12029	20	14-Jun-12	3	4977	\$66.99	\$172.41	1	NA	SK	# REPLACED #2 COIL AND PLUG FOR MISFIRE. CONDENSED MISFIRE STILL THERE.			1202	PT C&C
SPARK PLUGS	EXHAUST	CFMB100	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	13-Nov-11	14-May-12	SHERWOOD FORD	01	01	12029	12	13-Jun-12	2	4946	\$10.56	\$308.24	3	NA	AB	# EEC TEST (CONT CODE) # PLUGS (W/ ELECTRODE) CHECK PCM AS VEHICLE.			1202	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	28-Feb-12	7-Apr-12	HIXSON AUTOFLEX	01	01	5.00E-212	1	11-Jun-12	3	4519	\$292.99	\$375.92	1	NA	LA	# TEST DRIVE. RAN EEC SYSTEM TESTS. PERFORM CUSTOMER STATES CHECK ENGINE LIGHT ON.			144	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LEE	01	01	RECALEM	20	5-Jun-12	1	4096	\$283.51	\$361.92	1	NA	QC	# REPLACER CATALYSEUR GAUCHE ET REPROGRO TEMONI DANOMALLE AU			1202	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E1C2	21	T06	F04	A01	T03	AF	11-Jan-12	6-Apr-12	SHAFFER FORD SALES, INC.	01	01	RECALEM	20	14-May-12	2	2788	\$405.35	\$473.35	1	NA	MD	# CHECK FOR CHECK ENGINE LIGHT ON. DTC P0304 CHECK ENGINE LIGHT ON.			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1C2	21	T06	F04	A01	T03	AJ	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	01	01	5.00E-212	1	7-Jun-12	1	15	\$0.00	\$44.69	1	NA	FL	# PERFORM TSB 12.6.4 PCM UPGRADE FOR MEMORY.			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C1	21	T06	F04	A01	T03	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	01	01	6K775	20	14-Jun-12	1	9843	\$0.00	\$39.29	1	NA	MS	# CK ENG LIGHT ON DTC P0300, P0304, P0305, P0306 CHECK ENGINE LIGHT ON.			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	01	01	6K775	20	14-Jun-12	3	4977	\$13.66	\$72.23	1	NA	SK	# PERFORMED TSB 12.06.04 AND UPDATED PCM AND CHECK ENGINE LIGHT ON.			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AJ	8-Feb-12	23-Feb-12	MARSHAL WIZE FORD, INC.	01	01	6K775	20	13-Jun-12	4	9469	\$0.00	\$48.69	1	NA	TN	# ROAD TEST THE ENGINE LIGHT IS ON EEC TEST OK. CHECK ENGINE LIGHT ON.			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	7-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	01	01	6K775	20	15-Jun-12	3	7482	\$0.00	\$40.51	1	NA	NE	# RUN QUICK TEST P0306 PERFORM TSB 12.6.4 REPAIR VEHICLE WAS CHUGGING.			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	25-Jan-12	26-Mar-12	GRAY DANIELS FORD LINCOLN	01	01	RECALEM	20	5-Jun-12	3	6581	\$0.00	\$37.71	0	NA	MS	# RUN EEC DIAG TESTS KOEM P0308 POWER BAL. CUSTOMER STATES WHEN			140	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	CFE0519	2012	1FTFW1E1C2	21	T06	F04	A01	T03	AF	20-Nov-11	13-Dec-11	UNIVERSAL FORD LINCOLN SALES	01	01	DIAG	20	4-Jun-12	6	7274	\$0.00	\$156.06	1	NA	AB	# SCANNED, NO CODES. (1 THIS AGG) CONTACTED & ADVISED TO REPAIR FOR			144	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	3-Dec-11	18-Feb-12	FORD OF OCALA LINCOLN OF OCALA	01	01	5.00E-212	1	12-Jun-12	4	10154	\$410.82	\$463.84	1	NA	FL	# DIAG REPLACE LEFT SIDE CAT CONV AND REPRGRO CUSTOMER STATES THE			1202	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFNA507	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AJ	7-Mar-12	2-May-12	PERFORMANCE FORD	01	01	5.00E-212	1	13-Jun-12	2	5322	\$300.63	\$388.22	1	NA	NE	# TSB 12.06.04 DIAG. CODE#RRVAL. CUSTOMER STATES THE			1202	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	9-Nov-11	3-Jun-12	D & D MOTORS, INC.	01	01	5.00E-212	1	13-Jun-12	6	12714	\$333.72	\$333.72	0	NA	SC	# FAXED DOCUMENTS 6/10/12 P0308 REPLACED BY			1202	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	17-Feb-12	26-Apr-12	JIM HATHAWAY FORD SALES LIMITE	01	01	5.00E-212	1	11-Jun-12	2	3956	\$283.51	\$356.84	1	NA	NS	# PERFORM SYSTEM TESTS CODE P0430 REPLA REPAIR CAUSE MIL LIGHT			140	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C1	21	T06	F04	A01	T03	AJ	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	01	01	5.00E-212	1	11-Jun-12	7	5868	\$308.75	\$395.44	1	NA	LA	# VERIFIED CUSTOMER C/INSTALLED NEW LEFT BR DRIVEABILITY GAS.			1202	PT C&C
TSB REFLASH	PT C&C	CFE0519	2012	1FTFW1E1C1	21	T06	F04	A01	T03	AF	11-Jan-12	3-Feb-12	ANGRA FORD	01	01	6K775	20	17-May-12	4	14496	\$10.74	\$50.38	1	NA	TX	# INSTALLED INTERCOOLER DEFLECTOR AND REPRGRO VEHICLE ENGINE ST			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1C1C3	21	T06	F04	A01	T03	AJ	10-Feb-12	10-Mar-12	HELFMAN FORD, INC.	01	01	6K775	20	12-Jun-12	4	10950	\$0.00	\$45.79	1	NA	TX	# PCM REPROGRAM YES KOED PASS KOER PASS CHECK ENGINE LIGHT ON.			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	18-Mar-12	5-May-12	LINDALE FORD COMPANY	01	01	6K775	20	11-Jun-12	2	3880	\$0.00	\$38.02	1	NA	GA	# DOES NOT OPERATE TSB DEFLECTOR PLATE PRESEN CHECK ENGINE LIGHT ON.			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	20-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	01	01	6K775	20	11-Jun-12	3	12967	\$0.00	\$39.15	1	NA	TX	# EEC TEST PASS MODE B 12.6.4 WAS MULTIPLE C'S AT TIMES ENGINE			140	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AJ	28-Feb-12	4-Apr-12	JONES FORD, INC.	01	01	6K775	20	12-Jun-12	3	3232	\$0.00	\$43.64	1	NA	SC	# WARRANTY VERIFY CONCERN. EEC TEST CODES CUSTOMER STATES CHE			1202	PT C&C
COP	ENGINE	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	23-Jan-12	6-Apr-12	LARRY H. MILLER FORD LINCOLN P	01	01	12029	20	18-Jun-12	3	5787	\$64.05	\$153.24	1	NA	UT	# WARRANTY, TEST DRIVE/PLACED COIL AND SPARK TESTS THAT TH			1202	PT C&C
COP	ENGINE	NA	2012	1FTFX1E1C3	21	T06	F04	A01	T03	AJ	19-Nov-11	9-Jun-12	OLATHE FORD LINCOLN	01	01	32029	20	13-Jun-12	6	21524	\$128.10	\$393.60	3	NA	KS	# EEC TEST P0301 CK REPROGRAM PCM PER TSB 12.06.04 IN VEHICLE RUNS			1202	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFX1E1C3	21	T06	F04	A01	T03	AF	4-May-12	28-May-12	FORMULE FORD, INC.	01	01	DIAG	20	13-Jun-12	1	1056	\$0.00	\$34.48	0	NA	QC	# SORTIR CODE P0300/P0312 1E872 A EST ACTUELL VERIFIER CHECK ENGINE			122	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	01	01	5.00E-212	1	6-Jun-12	3	6991	\$371.89	\$474.93	1	NA	FL	# IDS DIAG DTC P0430, CATALYTIC DIAG. BACK PRE-C'S THAT CHECK ENGINE			1202	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	23-Jan-12	6-Apr-12	LARRY H. MILLER FORD LINCOLN P	01	01	5.00E-212	1	13-Jun-12	3	2714	\$311.65	\$410.76	1	NA	UT	# AS PER TSB AND INSTALLED C&C AIR DEFLECTOR. CUSTOMER STATES THA			1202	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C1	21	T06	F04	A01	T03	AF	18-Nov-11	3-Dec-11	JIM HANSEN'S GATEWAY FORD LINC	01	01	5.00E-212	1	18-Jun-12	1	16358	\$283.51	\$414.81	1	NA	AB	# 26326 CONNECTED IDS ADN PULLED CODES, P0430 CHECK AND ADVISE FOR			140	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C2	21	T06	F04	A01	T03	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	01	01	5.00E-212	1	9-Jun-12	7	1115	\$318.27	\$550.19	2	NA	AB	# VERIFIED CELL ON. CHECK TEST #11 YES; HPF NO. (GAS ENGINE MECHANIC)			140	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E1C2	21	T06	F04	A01	T03	AF	18-Jan-12	13-Feb-12	GIBBONS FORD	01	01	5.00E-212	1	25-May-12	4	13107	\$207.71	\$472.45	1	NA	PA	# VERIFIED MIL ON EEC TEST START ADAPTIVE STR. CUSTOMER STATES CHE			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1C3	21	T06	F04	A01	T03	AJ	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	01	01	6K775	20	9-Jun-12	3	15192	\$17.84	\$57.07	1	NA	FL	# CHECK ENGINE LIGHT ON AND RUNNING ROUGH. CHECK ENGINE LIGHT ON			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C4	21	T06	F04	A01	T03	AF	8-Apr-12	16-Apr-12	BAXTER FORD, INC.	01	01	6K775	20	18-Jun-12	3	10234	\$10.74	\$56.16	1	NA	NE	# PERFORM DIAGNOSIS/REPAIRS. 12084H4 CUSTOMER STATES THA			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	22-May-12	4-Jun-12	ELDER FORD	01	01	6K775	20	18-Jun-12	1	526	\$0.00	\$49.79	1	NA	MI	# C&C 6K775 KOED PASS, KOER PASS, KOED P 0300 CHECK ENGINE LIGHT			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	13-Dec-11	11-Jan-12	FRIENDSHIP FORD	01	01	6K775	20	7-Jun-12	5	4658	\$10.74	\$49.42	1	NA	TN	# VERIFIED CELL LAMP IS OPROGRAMMED PCM AND CUSTOMER STATES THE			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	29-Mar-12	29-Apr-12	CHESA TATE FORD	01	01	6K775	20	15-Jun-12	2	8988	\$0.00	\$43.90	1	NA	GA	# PERFORMED DIAG. P0304, P0305, P0306 UPDATED CUST STATES ENGINE			1202	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1C3	21	T06	F04	A01	T03	AF	3-Apr-12	3-Apr-12	KIDD FORD LINCOLN	01	01	6K775	20	15-Jun-12	-1	1087	\$0.00	\$37.15	1	NA	TN	# PERFORM DIAG CODE P0308 REPROGRAM PCM. CUST STATES CHECK EN				

From: Steslicki, Michael (M.E.)
Sent: Friday, June 22, 2012 10:25 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/22/12)

Fifteen new claims today

- (9) TSB Reflash
- (4) Catalytic Converter
- (1) COP
- (1) Diag - Misfire

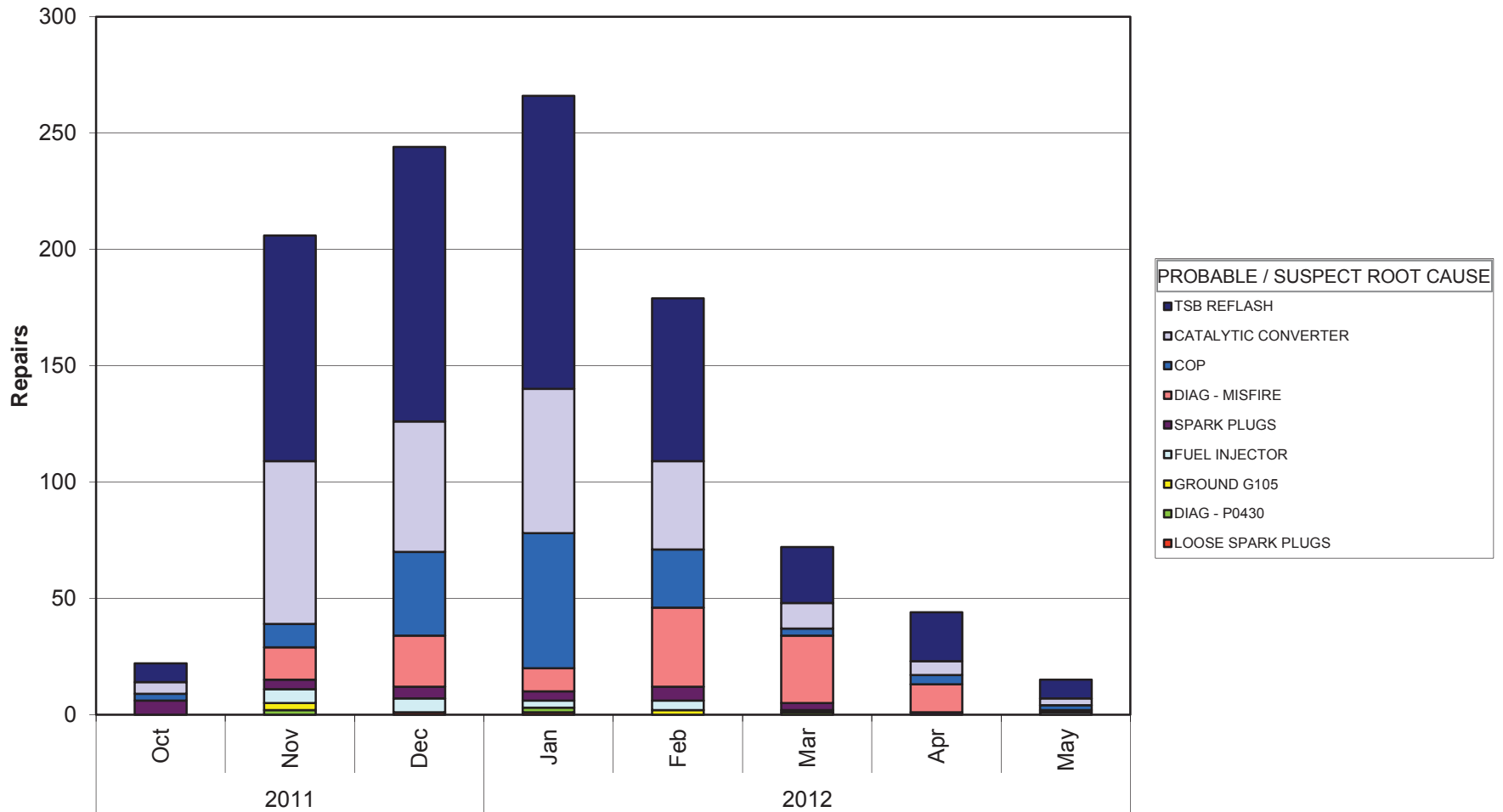


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/21/12



Years	PROD DATE
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Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	4
	6	5
	3	4
	4	6
	1	3
		1
	1	
	21	29

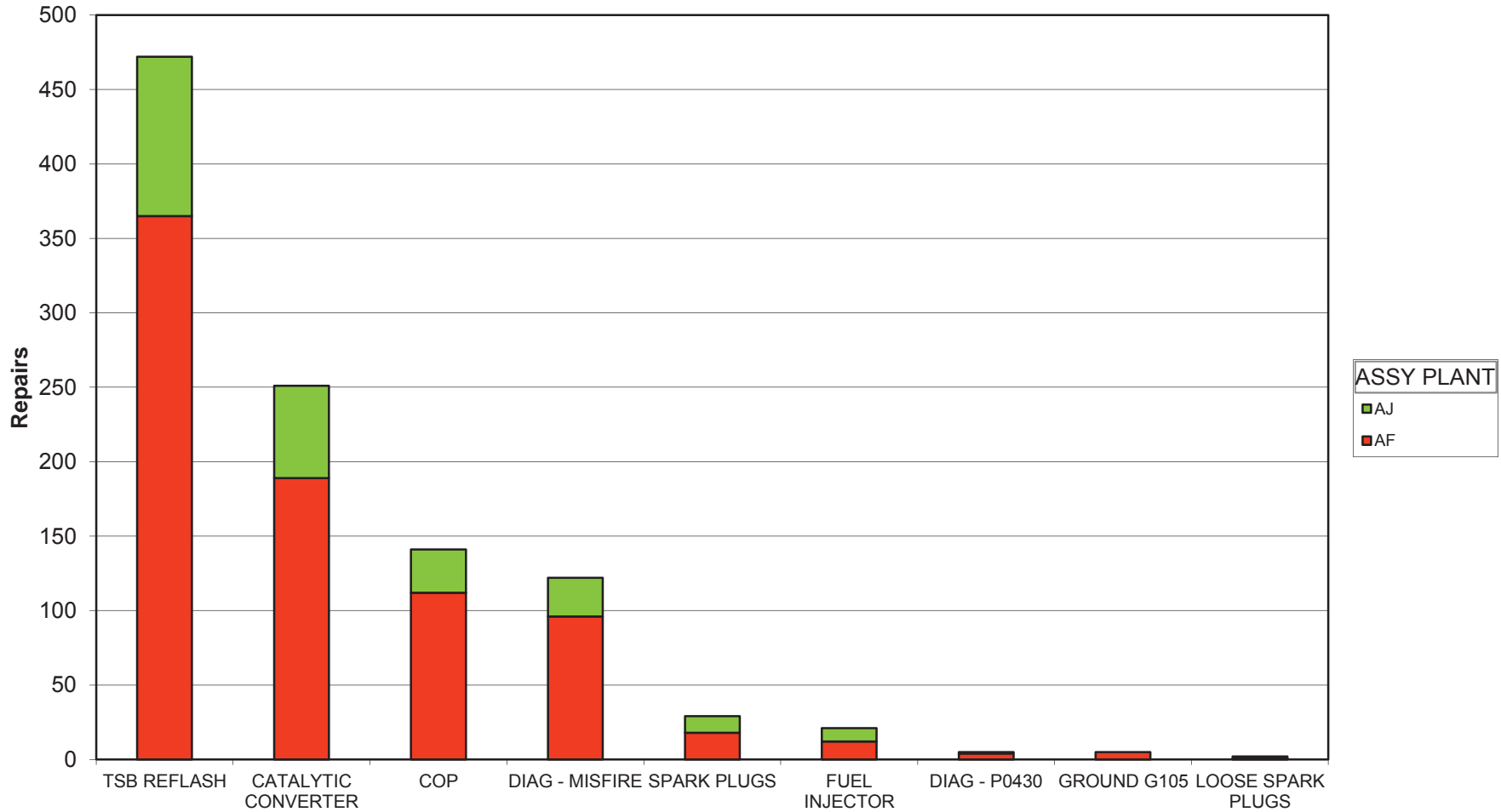
DIAG - MISFIRE	COP	
		3
	14	10
	22	36
	10	58
	34	25
	29	3
	12	4
	1	2
	122	141

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	70	97
	56	118
	62	126
	38	70
	11	24
	6	21
	3	8
	251	472
		1048

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/21/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	365	107	472
CATALYTIC CONVERTER	189	62	251
COP	112	29	141
DIAG - MISFIRE	96	26	122
SPARK PLUGS	18	11	29
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	802	246	1048

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CLAS	ASSY	PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION		
COP	ENGINE	BLTD0003	2012	1FFW1C73C	TFF	F	AF	T	11	21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#	12029	C	500E2121E	E	12-Dec-11	-1	929	\$63.09	\$116.81	GA	GA	ECC TEST PID MONITOR TEST REPLACED CK ENGINE SKIP MISS DRIVE						PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E19C	TFF	F	AF	T	11	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#	12391	C	500E2121E	E	29-Nov-11	0	20	\$0.57	\$63.22	GA	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, R/T DRIVE ON PDI ENG							PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E19C	TFF	F	AF	T	11	24-Oct-11			FUTURE FORD OF CLOVIS	#	12465	C	500E2121E	E	22-Dec-11	-1	28	\$10.38	\$159.03	CA	CA	ECC TEST P0300, POWERED PLUGS AND ROAD							PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E14C	TFF	F	AF	T	11	25-Oct-11			HILLER FORD INC	#	12405	C	500E2121E	E	6-Dec-11	-1	10	\$5.17	\$42.48	WI	WI	VERIFIED CONCERN, PEGS CC 42							PT C&C
GROUND G105	ENGINE	N/A	2012	1FFW1E13C	TFF	F	AF	T	11	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#	12029	C	500E2121E	E	28-Jan-11	-1	148	\$80.00	\$89.19	AB	AB	239 VERIFIED CONCERN, P00							PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E18C	TFF	F	AF	T	11	8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#	12465	C	500E2121E	E	10-Dec-11	-1	519	\$0.00	\$74.80	MI	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER							PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E18C	TFF	F	AF	T	11	10-Nov-11			ALL STAR FORD	#	12029	C	500E2121E	E	22-Dec-11	-1	272	\$0.00	\$79.35	WA	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	TFF	F	AF	T	11	11-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#	12029	C	500E2121E	E	28-Dec-11	-1	418	\$240.12	\$453.16	ON	ON	873 ROADTESTED & VERIFIED CONCERN, PC							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E14C	TFF	F	AF	T	11	8-Dec-11	23-Dec-11		DUNFORD FORD LINCOLN	#	12029	C	500E2121E	E	30-Dec-11	-1	1961	\$520.44	\$737.92	FL	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	TFF	F	AF	T	11	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#	12029	C	500E2121E	E	20-Dec-11	-1	730	\$426.12	\$562.96	IL	IL	ECC TEST P0430 MONITORED PDS, REPLACED BA							PT C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFW1E18C	TFF	F	AF	T	11	6-Nov-11			LILLSTON FORD, INC.	#	12029	C	500E2121E	E	20-Dec-11	-1	12	\$562.25	\$698.95	NJ	NJ	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST							PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E12C	TFF	F	AF	T	11	27-Nov-11			HALLMARK FORD SALES LIMITED	#	12029	C	500E2121E	E	4-Jan-12	-1	135	\$4.88	\$179.42	BC	BC	DIAG. TESTS: CODE P0306, PINPOINT MONITOR T							PT C&C
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFW1E14C	TFF	F	AF	T	11	18-Nov-11			SCOTT PETERSON MOTORS INC	#	9F593	B	500E2121E	E	19-Dec-11	-1	12	\$268.55	\$746.16	SD	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA							PT C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFW1E17C	TFF	F	AF	T	11	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#	12029	C	500E2121E	E	3-Jan-12	-1	790	\$405.35	\$509.26	MI	MI	VERIFIED CONCERN, P0301 TEST CUSTOMER TO							PT C&C
COP	ENGINE	N/A	2012	1FFW1E16C	TFF	F	AF	T	11	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#	12029	C	500E2121E	E	4-Jan-12	-1	522	\$161.77	\$459.11	WA	WA	ISS SELF UP ECC TEST ITEM TESTED COILS FA							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	TFF	F	AF	T	11	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#	12029	C	500E2121E	E	2-Jan-12	-1	244	\$397.71	\$504.17	MI	MI	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST							PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E19C	TFF	F	AF	T	11	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#	12029	C	500E2121E	E	11-Jan-12	-1	1184	\$0.00	\$24.00	MI	MI	INSTANT FUEL ECONOMY TEST, CUSTOMER CO							PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E14C	TFF	F	AF	T	11	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD	#	12029	C	500E2121E	E	10-Jan-12	-1	124	\$180.97	\$241.25	NS	NS	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA							PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E15C	TFF	F	AF	T	11	7-Nov-11			CAM CLARK FORD SALES LTD.	#	12029	C	500E2121E	E	12-Jan-12	-1	3	\$9.71	\$225.54	AB	AB	0 210 SELF TEST PCM HAZARD TEST SHOWED							PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFW1E12C	TFF	F	AF	T	11	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS	#	9F593	B	500E2121E	E	7-Jan-12	-1	1301	\$143.80	\$511.81	SD	SD	PERFORM IDS QUICK TEST, WET AROUND THE							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E16C	TFF	F	AF	T	11	25-Oct-11			MARK MARTIN FORD, INC.	#	12029	C	500E2121E	E	13-Jan-12	-1	590	\$422.65	\$671.41	MI	MI	ECC TESTS DCL AND FUEL PRESS TESTS IN FLOW							PT C&C
COP	ENGINE	N/A	2012	1FFW1E11C	TFF	F	AF	T	11	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#	12405	C	500E2121E	E	13-Jan-12	-1	250	\$84.65	\$255.21	MI	MI	TEST ECC COMT P0316 HFE ENGINE FOR CYLINDR							PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFW1E14C	TFF	F	AF	T	11	6-Jan-12			BARBIE FORD	#	12029	C	500E2121E	E	12-Jan-12	-1	6	\$60.19	\$253.50	ON	ON	HOOK UP IDS PINPOINT TNG INTERNAL FAULT IN							PT C&C
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFW1E10C	TFF	F	AF	T	11	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#	12029	C	500E2121E	E	19-Jan-12	-1	1084	\$397.71	\$465.78	MI	MI	VERIFIED CONCERN, ECC TEST P0430, PINPOINT							PT C&C
ENGINE	ENGINE	CANA0002	2012	1FFW1E12C	TFF	F	AF	T	11	28-Oct-11	27-Dec-11		RON DURRANT FORD	#	12029	C	500E2121E	E	13-Jan-12	-1	1238	\$128.10	\$310.87	CA	CA	1238 CUST STATES TESTED LEON ACCEL CYL IN							PT C&C
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFW1E17C	TFF	F	AF	T	11	28-Oct-11	14-Dec-11		YAKOVLEV FORD, INC.	#	12029	C	500E2121E	E	13-Jan-12	-1	791	\$329.75	\$522.30	MI	MI	PRELAP IN INJECTOR, LEAKAGE, WAS INHIBITING							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E17C	TFF	F	AF	T	11	10-Nov-11			OTIS FORD, INC.	#	12029	C	500E2121E	E	16-Jan-12	-1	458	\$444.30	\$571.46	NY	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST							PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFW1E18C	TFF	F	AF	T	11	2-Dec-11	12-Dec-11		HINES PARK FORD, INC.	#	12029	C	500E2121E	E	16-Jan-12	-1	2878	\$407.88	\$695.35	MI	MI	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN							PT C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFW1E10C	TFF	F	AF	T	11	21-Nov-11	29-Dec-11		WALTON FORD, INC.	#	12029	C	500E2121E	E	16-Jan-12	-1	800	\$0.00	\$67.17	MD	MD	SCANNED FOR CODES, P0301, MONITORED SY							PT C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFW1E10C	TFF	F	AF	T	11	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	12029	C	500E2121E	E	16-Jan-12	-1	1050	\$0.00	\$226.69	MD	MD	ROAD TEST CANNOT VEH AND CHECKED A FUEL							PT C&C
ENGINE	ENGINE	N/A	2012	1FFW1E18C	TFF	F	AF	T	11	30-Nov-11			AUTOWAY FORD AND LINCOLN	#	12029	C	500E2121E	E	23-Jan-12	-1	2577	\$152.94	\$259.78	MI	MI	ROAD TESTED VEHICLE, W/RE PERFORMED CO							PT C&C
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFW1E17C	TFF	F	AF	T	11	1-Dec-11	3-Jan-12		ALTON BARLEY FORD	#	12029	C	500E2121E	E	24-Jan-12	-1	2807	\$0.00	\$50.23	MI	MI	ISS TEST, PASS CODES, CR OASIS PER SSM							PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E17C	TFF	F	AF	T	11	1-Dec-11	3-Jan-12		KEN WILSON FORD, INC.	#	12029	C	500E2121E	E	24-Jan-12	-1	2215	\$21.08	\$136.24	MI	MI	ISS TEST, PASS CODES AND CHECK G105 AS							PT C&C
DIAG- MISFIRE	ENGINE	CAPA0009	2012	1FFW1E17C	TFF	F	AF	T	11	1-Dec-11	3-Jan-12		UNION MOTOR SALES, INC.	#	12029	C	500E2121E	E	24-Jan-12	-1	2567	\$51.77	\$164.29	MI	MI	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER							PT C&C
COP	ENGINE	CACQ0001	2012	1FFW1E19C	TFF	F	AF	T	11	9-Dec-11	29-Dec-11		BENNETT-DUNFORD FORD (1993) LTD	#	12029	C	500E2121E	E	23-Jan-12	-1	343	\$60.20	\$156.26	MI	MI	ISS TEST, PASS CODES, CR OASIS PER SSM							PT C&C
FUEL INJECTOR	ENGINE	CAMU0002	2012	1FFW1E17C	TFF	F	AF	T	11	9-Dec-11	13-Jan-12		EAGLE COUNTRY FORD	#	9F593	B	500E2121E	E	13-Jan-12	-1	498	\$263.54	\$558.29	MI	MI	VERIFIED CONCERN, CHECKING INJECTORS AND							PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E17C	TFF	F	AF	T	11	13-Jan-12			YAKOVLEV FORD, INC.	#	12029	C	500E2121E	E	23-Jan-12	-1	590	\$0.00	\$67.17	MI	MI	ISS TEST, PASS CODES, CR OASIS PER SSM							PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E17C	TFF	F	AF	T	11	18-Dec-11			DOUGLAS FORD LINCOLN SALES LTD	#	12029	C	500E2121E	E	23-Jan-12	-1	1286	\$0.00	\$91.85	MI	MI	ECC TEST, NO CODES, FOLLOW SYMPTOM CHART							PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFW1E18C	TFF	F	AF	T	11	28-Nov-11	27-Dec-11		MUSK MOTORS, INC.	#	12029	C	500E2121E	E	30-Jan-12	-1	1011	\$0.00	\$20.51	MI	MI	ISS TEST, NO CODES, ROAD TEST UNABLE TO							PT C&C
DIAG- MISFIRE	ENGINE	CAQA0024	2012	1FFW1E10C	TFF	F	AF	T	11	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#	12029	C	500E2121E	E	16-Jan-12	-1	800	\$0.00	\$67.17	MD									

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YTE	WIN	VEHICLE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	11FTX1E1XC	TFS	F	A	T	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, N	2012	RECALL	NA	22-Feb-12	2	1482	\$0.00	\$37.79	0	NA	OR	RAN OASIS FOR TOR LEVEL AS PER TSB#122	CUSTOMER STATES SON	NA	V52	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	11FTW1E1TC	TFS	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	2012	RECALL	NA	17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHE	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	2012	RECALL	NA	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRN	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	2012	RECALL	NA	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	2012	RECALL	NA	15-Mar-12	2	3580	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	2012	RECALL	NA	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	2012	RECALL	NA	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER CUST.	CUSTOMER STATES GE	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	2012	RECALL	NA	23-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	1/20210A RECALL# 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHE	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES, INC.	2012	RECALL	NA	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEME TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	NA	V52	PT C&C
TSB REFLASH	PT C&C	CWCW0E08	2012	11FTX1E1TC	TFS	F	A	T	26-Jan-12	15-Mar-12	TXIN MOTORS FORD	2012	RECALL	NA	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib 12 2 10	VEHICLE CUT OUT AND	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	20-Nov-11	18-Feb-12	COV MOTOR SALES, INC.	2012	RECALL	NA	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGERS AT HIGHWAY	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TC	TFS	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	2012	RECALL	NA	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	2-Dec-11	23-Feb-12	METRO FORD, INC.	2012	RECALL	NA	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	1/20210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	NA	V52	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	11FTW1E1TC	TFS	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	2012	RECALL	NA	6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALL# TSB 12 2 10	ON ACCELERATION FORD	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	2012	RECALL	NA	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	RECALL TEST PCM PASS MONITOR DATA LOGGER	CUSTOMER STATES VER	NA	V52	PT C&C
TSB REFLASH	PT C&C	CAMB1T01	2012	11FTW1E1TC	TFS	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	2012	RECALL	NA	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH U	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	11-Dec-11	13-Feb-12	SUN HILL FORD	2012	RECALL	NA	21-Mar-12	-1	3177	\$0.00	\$29.54	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	STAN MA SAYS IF YOUR	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	11-Dec-11	13-Feb-12	NORRIS FORD	2012	RECALL	NA	21-Mar-12	-1	322	\$0.00	\$29.54	0	NA	WI	DIAG. TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	2012	RECALL	NA	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER PCM	VERIFY ENGINE LIGHT C	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	13-Nov-11	21-Feb-12	MIDDLEKAUFF FORD LINCOLN	2012	RECALL	NA	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	2012	RECALL	NA	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0099	CUSTOMER STATES CHE	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	2012	RECALL	NA	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	31-Jan-12	23-Feb-12	MIDDLEKAUFF FORD LINCOLN	2012	RECALL	NA	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	2012	RECALL	NA	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT C	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	2012	RECALL	NA	23-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	11-Dec-11	30-Dec-11	ALAN JAY FORD LINCOLN	2012	RECALL	NA	6-Mar-12	3	4831	\$0.00	\$39.24	0	NA	TX	VISUAL INSPECTION OK. IS PERFORMED PROCE	CUSTOMER STATES VER	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	21-Dec-11	11-Jan-12	CHAMPION FORD	2012	RECALL	NA	16-Mar-12	1	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	NA	V52	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	11FTW1E1TC	TFS	F	A	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	2012	RECALL	NA	15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES WHE	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	1/5 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	1/5 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	23-Jan-12	13-Jan-12	ZEPHYRUS FORD SALES LTD	2012	RECALL	NA	28-Feb-12	1	4972	\$0.00	\$33.89	0	NA	IL	CHECKED DTCS NONE PRESENT AT THIS TIME. B	WHEN GOING UP HILL V	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1/190 PERFORMED TEST. NO DTC. NO FAULT CODE	RUNS ROUGH AT TIMES	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	15-Dec-11	29-Dec-11	SUN HILL FORD	2012	RECALL	NA	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECA	TEST SURGE AT	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	15-Dec-11	29-Dec-11	SUN HILL FORD	2012	RECALL	NA	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECA	TEST SURGE AT	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	2012	RECALL	NA	16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF T	CC. NOTED SSM 22215 AND	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTX1E1TC	TFS	F	A	T	26-Nov-11	8-Dec-11	BEST FORD LINCOLN	2012	RECALL	NA	24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 2225 AND T	ENGINE	NA	V52	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	11FTX1E1TC	TFS	F	A	T	19-Jan-12	11-Feb-12	WEBER HARBOR, INC.	2012	RECALL	NA	23-Feb-12	1	342	\$0.00	\$29.24	0	NA	TX	VERIFIED CONCERN. TEST EEC	CUSTOMER STATES WHE	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	2012	RECALL	NA	20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON AC	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	21-Dec-11	26-Dec-11	AUFBERG FORD NORTH, INC.	2012	RECALL	NA	22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTING TO JERK U	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	2012	RECALL	NA	28-Feb-12	1	497	\$0.00	\$33.89	0	NA	IL	PREF DIAG FOR CONCERN. NO CODES ARE PRE	THIS ENG WAS RUN VEH	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	11-Jan-12	3-Feb-12	ANCIRA FORD	2012	RECALL	NA	13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LIT	CONCERN. VEH BU24	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	2012	RECALL	NA	16-Mar-12	4	4268	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS & FOUN	REPAIR FOR VEH SURGE	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	8-Dec-11	9-Feb-12	SUN HILL FORD	2012	RECALL	NA	16-Feb-12	1	1310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAMMER	CUSTOMER STATES SURGE	NA	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	11FTW1E1TC	TFS	F	A	T	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	2012	RECALL	NA	24-Feb-12	2	888	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	NA</		

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	MODEL	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	OC	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	NA	2012	1F1FW1C72C	T1F6	F1A4T6	T1K0V	T1C3	AF	28-Oct-11	14-Mar-12	DAVID SELFF FORD, INC.	#124	RECALEM	24-4	22-Mar-12	1	1,508	\$0.00	\$34.23	01	NA	TX	#	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHE	#124	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E27C	T1F6	F1A4T6	T1K0V	T1C3	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#124	RECALEM	24-4	13-Mar-12	3	2,967	\$0.00	\$38.32	01	NA	MI	#	ROAD TESTED FORD ERACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH	#124	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FX1E27C	T1F6	F1A4T6	T1K0V	T1C3	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#124	RECALEM	24-4	28-Feb-12	2	1,169	\$0.00	\$34.00	01	NA	FL	#	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#124	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	CLDR004	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#124	RECALEM	24-4	15-Feb-12	3	5,797	\$0.00	\$34.92	01	NA	TN	#	PERFORMED TSB 12 02 10 REPROGRAMMED	CUSTOMER STATES VEH	#124	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#124	RECALEM	24-4	16-Feb-12	1	105	\$0.00	\$24.01	032	NA	NS	#	169 DUE TEST DRIVE AND VERIFIED CONCERN	CUSTOMER IN HUBERTS VA	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	27-Jan-12	31-Dec-11	TUSKET SALES & SERVICE LTD	#124	RECALEM	24-4	16-Feb-12	1	9	\$0.00	\$24.01	032	NA	NS	#	15 TSB CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	CASAP003	2012	1F1FX1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	13-Dec-11	29-Dec-11	MORROW FORD	#124	RECALEM	24-4	18-Feb-12	2	3188	\$0.00	\$30.74	01	NA	PA	#	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	CASAP010	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	#124	RECALEM	24-4	16-Feb-12	1	1284	\$0.00	\$42.25	01	NA	IL	#	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PO	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#124	RECALEM	24-4	17-Feb-12	2	1,952	\$0.00	\$35.14	01	NA	TX	#	NO MIL PERFORMED KOEC TEST NO DTC ROAD TE	CUSTOMER STATES CHE	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#124	RECALEM	24-4	14-Feb-12	2	1,452	\$0.00	\$32.65	01	NA	WI	#	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12	12 CUSTOMER STATES ENG	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#124	RECALEM	24-4	23-Feb-12	1	1,743	\$0.00	\$35.49	01	NA	FL	#	ROAD TEST AND DID NOT TO TSB 12 0 10. REPROG	CS STATES WHEN ACC	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	#124	RECALEM	24-4	23-Feb-12	1	1,250	\$0.00	\$40.51	01	NA	MN	#	VERIFIED CONCERN. FOUND TSB 12 10	10 REPROGRAMMED	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#124	RECALEM	24-4	14-Feb-12	2	2,063	\$0.00	\$36.24	01	NA	MO	#	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	7-Nov-11	15-Dec-11	VONDERLAF FORD	#124	RECALEM	24-4	8-Mar-12	3	3540	\$0.00	\$32.00	01	NA	TX	#	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer Blame Check	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	31-Jan-12	29-Feb-12	SILSBEE FORD, INC.	#124	RECALEM	24-4	24-Feb-12	1	323	\$0.00	\$33.14	01	NA	TX	#	TEST ENGINE PERFORMANCE DIAGNOSTICS	PINP. CUSTOMER STATES THE	#124	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#124	RECALEM	24-4	17-Feb-12	1	976	\$0.00	\$34.32	01	NA	MN	#	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W	#124	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#124	RECALEM	24-4	12-Mar-12	3	436	\$0.00	\$31.25	01	NA	LA	#	RAN EEC TEST. SUSPECTED P0300 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CA	#124	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#124	RECALEM	24-4	14-Mar-12	1	1,203	\$0.00	\$30.21	01	NA	TX	#	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#124	V44	04	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#124	RECALEM	24-4	15-Mar-12	1	3,513	\$0.00	\$31.68	01	NA	AR	#	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#124	V44	04	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	14-Feb-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#124	RECALEM	24-4	15-Mar-12	1	436	\$0.00	\$32.66	01	NA	IL	#	130 430 ROAD TEST FOR P0300 REPAIR FOR	P0300 REPAIR FOR TRAN	#124	V44	04	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FX1C15C	T1F6	F1A4T6	T1K0V	T1C3	AF	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#124	RECALEM	24-4	21-Feb-12	-1	3,115	\$0.00	\$34.06	01	NA	ON	#	ROAD TEST VEHICLE CHECK OASIS FOR TSB	FOR CHECK AND REPORT F	#124	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#124	RECALEM	24-4	22-Feb-12	3	3,800	\$0.00	\$30.31	01	NA	PA	#	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#124	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#124	RECALEM	24-4	6-Mar-12	3	3,553	\$0.00	\$34.66	01	NA	IL	#	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#124	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#124	RECALEM	24-4	12-Mar-12	1	2,331	\$0.00	\$40.06	01	NA	CO	#	ROAD TEST FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#124	V48	04	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#124	RECALEM	24-4	17-Feb-12	2	2,382	\$0.00	\$33.14	01	NA	MI	#	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	29-Jan-12	29-Dec-11	POWER FORD VALENCIA	#124	RECALEM	24-4	27-Feb-12	2	3,718	\$0.00	\$40.83	01	NA	CA	#	DIAG CONC PASS KOEC PASS CHECKED OASIS	AUTO TRANS LACKS OR	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#124	RECALEM	24-4	20-Feb-12	1	441	\$0.00	\$32.44	01	NA	MI	#	CHECKED TSB8 FOUND TSB 12 2 10 FOR ENGINE	ENGINE SURGES AND LO	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#124	RECALEM	24-4	12-Mar-12	2	3,123	\$0.00	\$36.83	01	NA	GA	#	TRUCK LOSING POWER PCM PROGRAMMING	DIAG CUST STATES TRUCK	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	22-Nov-11	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	#124	RECALEM	24-4	20-Feb-12	1	1,415	\$0.00	\$31.68	01	NA	TX	#	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3. ENGINE HAS SURGE	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#124	RECALEM	24-4	22-Feb-12	2	1,870	\$0.00	\$31.52	01	NA	IA	#	FOLLOWED TSB 12 02 10. NO DCTS PRESENT.	REFR. TRUCK IS BUCKING WH	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	12-Jan-12	12-Dec-11	SCOTT FORD	#124	RECALEM	24-4	2-Mar-12	3	2,058	\$0.00	\$25.89	01	NA	WV	#	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	14-Jan-12	20-Jan-12	PATTERSON FORD OF ROWIE	#124	RECALEM	24-4	16-Mar-12	1	1,436	\$0.00	\$31.68	01	NA	VA	#	ROAD TESTED. SUSPECTED P0300. PASSED	VEHICLE EEC DIA PASS	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	CCPF1004	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD INC.	#124	RECALEM	24-4	8-Mar-12	2	1,500	\$0.00	\$34.44	01	NA	OR	#	NO CODES PRESENT. NO MIL. IDS NORMAL. C	CHECK AND ADVISE SUR	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	14-Jan-12	16-Feb-12	FORD LINCOLN OF COOKVILLE	#124	RECALEM	24-4	15-Mar-12	1	3,198	\$0.00	\$27.96	01	NA	TN	#	PERFORM EEC QUICK TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#124	V50	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#124	RECALEM	24-4	21-Feb-12	1	1,088	\$0.00	\$37.34	01	NA	TX	#	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI	CS WHILE DRIVING INT	#124	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AJ	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#124	RECALEM	24-4	2-Mar-12	1	436	\$0.00	\$31.20	01	NA	TX	#	RECAL REFLASH PER TSB 12 02 10	CUSTOMER ENGINE LIGH	#124	V29	04	PT C&C
TSB REFLASH	PT C&C	CM9A009	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	9-Jan-12	3-Feb-12	JIM ROBERTSON FORD LINCOLN, INC.	#124	RECALEM	24-4	8-Mar-12	1	1,415	\$0.00	\$31.68	01	NA	TX	#	ISS DTC P0300 POSSIBLE UPDATED PCM UNDE	CUSTOMER STATES VEH	#124	V29	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1XC	T1F6	F1A4T6	T1K0V	T1C3	AF	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#124	RECALEM	24-4	15-Mar-12	1	355	\$0.00	\$29.03	01	NA	MI	#	12 02 10	CHEK ENGINE LIGHT ON	#124	V29	04	PT

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCDS REPORT	DEL YR	VIN	CHLSE LIT	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CLC	OP	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	CBYAN01	2012	1FFW1E1XC	T	F	F	12K0K	TJ3	AF	6-Feb-12	22-Feb-12	PHILPOTT FORD	#1	RECALEM	#34	23-Feb-12	1	418	\$0.00	\$35.12	01	TX	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK TURBO NOT BOOSTING	#1	V42	PT	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	25-Jan-12		TUSKET SALES & SERVICE LTD	#1	RECALEM	#34	15-Feb-12	-1	9	\$0.00	\$24.01	03	NS	NS	15 FEB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH	#1	A30	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#1	RECALEM	#34	17-Feb-12	2	1860	\$0.00	\$24.01	03	NS	NS	1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES	#1	A30	PT	PT C&C
TSB REFLASH	PT C&C	BLTDQ003	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#1	RECALEM	#34	17-Feb-12	3	8274	\$0.00	\$35.82	01	GA	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#1	RECALEM	#34	22-Feb-12	2	4587	\$0.00	\$37.79	01	OR	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTCO CUSTOMER STATES ORN	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#1	RECALEM	#34	23-Feb-12	1	3859	\$0.00	\$44.10	01	MN	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOMER STATES WHILE OK AT THIS TIME	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	4-Dec-11	30-Jan-12	JIM BURKE FORD	#1	RECALEM	#34	23-Feb-12	1	1606	\$0.00	\$37.37	01	CA	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCH	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#1	RECALEM	#34	27-Feb-12	1	1824	\$0.00	\$34.40	01	MI	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	2-Dec-11	31-Jan-12	STEVE FONTE FORD LINCOLN	#1	RECALEM	#34	23-Feb-12	1	435	\$0.00	\$0.00	01	NY	NY	INSPECT AND DIAG. REPROGRAM PCM PER TSB 1 VEHICLE BUICKS WITH SF	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	COGBY004	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AJ	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#1	RECALEM	#34	27-Feb-12	2	2624	\$0.00	\$34.12	01	TX	TX	4.2 REPROGRAM PCM AS PER TSB 12 2 10 NO CODES REVALS WHILE DRIVING	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#1	RECALEM	#34	28-Feb-12	3	6381	\$0.00	\$35.16	01	TX	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL P	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	6-Dec-11	28-Dec-11	KEN WILSON FORD, INC.	#1	RECALEM	#34	27-Feb-12	3	3114	\$0.00	\$30.79	01	NC	NC	TEST DROVE. KOEO PASS. PERFORMED TSB 12 2 10. CS VEHICLE IS HESITAT	#1	V52	PT	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMBUS	#1	RECALEM	#34	12-Mar-12	3	4437	\$405.35	\$500.28	1	SC	SC	IDS P030BANK 2 BELOW THRES. PERP TSB 12 20 CUSTOMER STATES CK	#1	V44	PT	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#1	RECALEM	#34	20-Mar-12	2	1930	\$405.35	\$480.08	1	MO	MO	PERFORMED DIAG. LIGHT ON V P0430 CATALYST CHECK ENGINE LIGHT ON	#1	V29	PT	PT C&C
DIAG - MISFIRE	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	17-Jan-12	15-Feb-12	ROEYER FORD LINCOLN	#1	DIAG	#1	14-Mar-12	1	4094	\$0.00	\$38.58	1	GA	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES CHE	#1	V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFX1E1TC	T	F	F	12K0K	TJ3	AF	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#1	RECALEM	#34	23-Mar-12	1	1344	\$0.00	\$46.86	01	NC	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON	#1	V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	1-Feb-12	22-Feb-12	CHAMPION FORD	#1	RECALEM	#34	20-Mar-12	1	4984	\$0.00	\$35.14	01	TX	TX	NO MIL. PERFORMED KOEO TEST NO DTC REPROG. CHECK ENGINE LIGHT	#1	V44	PT	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#1	RECALEM	#34	22-Mar-12	2	10722	\$0.00	\$31.85	01	AR	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE	#1	V29	PT	PT C&C
COP	ENGINE	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#1	DIAG	#1	12-Mar-12	0	676	\$66.99	\$237.63	23	ON	ON	EEC TEST P0303 KOEO P CONNECTORS OK REFLAC. CHECK ENGINE LIGHT	#1	A12	PT	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#1	RECALEM	#34	23-Mar-12	3	5814	\$73.90	\$177.30	1	NJ	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING	#1	V44	PT	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	22-Dec-11	18-Feb-12	BENNETT FORD (1993) LTD.	#1	RECALEM	#34	27-Feb-12	1	977	\$292.67	\$470.13	1	SC	SC	KOEO PASS KOER PASS KOEO P0303. PPT TEST. DIAG CHECK ENGINE LI	#1	A14	PT	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#1	RECALEM	#34	16-Mar-12	1	2886	\$485.43	\$571.53	1	TX	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA	#1	V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#1	RECALEM	#34	26-Mar-12	1	1628	\$0.00	\$26.54	01	TX	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFO. CUSTOMER ENGINE LI	#1	V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#1	RECALEM	#34	24-Mar-12	1	978	\$0.00	\$31.84	01	TX	TX	978 REPROGRAM PCM. PULLED CODES. P0300. CS CS CAME ON WHILE	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#1	RECALEM	#34	21-Mar-12	1	1050	\$0.00	\$32.32	01	TX	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#1	RECALEM	#34	22-Mar-12	2	4593	\$0.00	\$35.18	01	WA	WA	UNABLE TO VERIFY. EEC TEST KOEO P1111. KOEO CUSTOMER STATES MIL	#1	V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	28-Dec-11	10-Feb-12	GATEWAY MOTORS, INC.	#1	RECALEM	#34	18-Mar-12	1	4953	\$0.00	\$35.14	01	TX	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON	#1	V29	PT	PT C&C
COP	ENGINE	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	15-Dec-11	23-Jan-12	ED KENLEY FORD INC	#1	RECALEM	#34	22-Mar-12	2	8558	\$845.05	\$112.03	1	TX	TX	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN	#1	V29	PT	PT C&C
COP	ENGINE	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AJ	20-Dec-11	20-Jan-12	R & S MOTORS, INC.	#1	RECALEM	#34	22-Mar-12	-1	29	\$58.88	\$108.92	1	TX	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE	#1	V40	PT	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	17-Feb-12	17-Feb-12	BENTLEY FORD LINCOLN, INC.	#1	DIAG	#1	17-Feb-12	0	294	\$84.05	\$138.89	1	TX	TX	RUN DIAGNOSIS. KOEO PASS. GO TO PINPOINT TEST CK. TRANSMISSION	#1	V29	PT	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#1	RECALEM	#34	22-Feb-12	0	5	\$5.05	\$150.80	13	TX	TX	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM INSPECT FOR CEL LIGHT	#1	A14	PT	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	10-Feb-12		ROBIN FORD SALES LTD.	#1	NPP	#1	28-Feb-12	-1	492	\$0.00	\$62.48	1	TX	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISSES. INSPECT LAMP CAME ON D	#1	A12	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	17-Jan-12	15-Feb-12	PHIL LONG FORD LINCOLN	#1	RECALEM	#34	20-Mar-12	1	492	\$0.00	\$35.18	01	TX	TX	PERFORM SELF TEST. KOEO PASS. PERFORMED TSB 12 2 10. CUSTOMER STATES	#1	V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#1	RECALEM	#34	20-Mar-12	2	4894	\$0.00	\$36.73	01	TX	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	27-Nov-11	15-Dec-11	RICKART FORD	#1	RECALEM	#34	24-Mar-12	4	3872	\$0.00	\$34.73	01	TX	TX	PERF SELF TEST. P0301 CHECKED OASIS. RE WHEN CUSTOMER STATES THA	#1	V29	PT	PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	19-Nov-11	10-Feb-12	COURTESY FORD SALES, INC.	#1	RECALEM	#34	24-Mar-12	1	4892	\$0.00	\$35.14	01	VA	VA	TEST DROVE AND VERIFIED CONCERN. ENGINE LIGHT CAME ON	#1	V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#1	RECALEM	#34	26-Mar-12	2	5488	\$0.00	\$32.60	01	TX	TX	DO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL R	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	9-Nov-11	6-Feb-12	HENDERSON FORD	#1	RECALEM	#34	27-Mar-12	2	1457	\$0.00	\$32.04	01	TX	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH. CUSTOMER STATES CUS	#1	V49	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	17-Jan-12	15-Feb-12	WAYNE FORD SALES, INC.	#1	RECALEM	#34	27-Mar-12	2	4924	\$0.00	\$35.18	01	TX	TX	DIAG CONCERN. STEERING AND ACCELERATION WHEN QUICK ACCEL. FRO	#1	V29	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#1	RECALEM	#34	23-Mar-12	3	3345	\$0.00	\$40.08	01	TX	TX	REPROGRAM PCM PER TPUTER. TO LEARN THE CUSTOMER REPORTS OF	#1	V52	PT	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E1TC	T	F	F	12K0K	TJ3	AF	21-Jan-12	6-Feb-12	FREEDOM FORD SALES LTD.	#1	RECALEM	#34	28-Mar-12	2	1571	\$0.00	\$36.11	01	TX	TX	CHECK ENGINE LIGHT ON. CUSTOMER STATES CHE	#1	V29		

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	CHICLE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C2	TW6	F	14T	TW3	AF	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	41024	RECALEM	34-30	Mar-12	4	7512	90.00	528.04	01	NA	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUGG	#1	#103	V42	PT C&C	TRANSMISSION	
COP	ENGINE	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34-29	Mar-12	2	988.63	993.00	01	NA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	PT C&C	PT C&C		
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	41024	RECALEM	34-12	Mar-12	1	11	55.17	598.27	01	NA	CHECK TESTED. POWER LOSS PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C	
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	41024	RECALEM	34-14	Mar-12	1	1488	909.97	1,620.90	01	NA	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH RU	#1	#103	V52	PT C&C	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	41024	RECALEM	34-3	Apr-12	3	7023	30.00	923.55	01	NA	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO ENGINE LIGHT CAME	#1	#103	V52	PT C&C	PT C&C	
DIAG - MISFIRE	ENGINE	COB0007	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	41024	RECALEM	34-1	Apr-12	3	4402	30.00	977.86	01	NA	ECC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#103	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	41024	RECALEM	34-5	Apr-12	3	2060	30.00	976.12	01	NA	ROTEST EEC TEST MISSED FOUND DURING VIS	CUSTOMER STATES FUEL MIL	#1	#103	V42	PT C&C	GOOD FUEL ECONOMY	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	41024	RECALEM	34-4	Apr-12	0	70	80.00	929.73	01	NA	VERIFIED CONCERN PER ON AT THIS TIME. RAN	CUSTOMER STATES VEH	#1	#103	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34-4	Apr-12	1	129	30.00	933.07	01	NA	TECH DROVE AND STILL MISFIRE. TECH SWAP RE	CUSTOMER REQUESTS CEL	#1	#103	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	41024	RECALEM	34-4	Apr-12	4	3048	30.00	936.60	01	NA	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CUSTOMER STATES FOR CHECK	#1	#103	V42	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	41024	RECALEM	34-4	Apr-12	3	5036	30.00	937.12	01	NA	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	41024	RECALEM	34-4	Apr-12	1	1358	30.00	933.60	01	NA	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S)	#1	#103	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	41024	RECALEM	34-4	Apr-12	1	608	30.00	929.69	01	NA	ENGINE MISS, NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#103	V44	PT C&C	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	41024	RECALEM	34-4	Apr-12	2	2861	30.00	939.69	01	NA	HOOKEUP IDS CHECKING/GETTING STUMBL	ON. CUSTOMER ENGINE LIGHT	#1	#103	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	9-Dec-11	7-Jan-12	WISKEY FORD, INC.	41024	RECALEM	34-4	Apr-12	4	3893	944.05	1,422.70	01	NA	ECC TEST P0302 PERFORM POWER BALANCE	REL. CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C	
COP	ENGINE	COFAV005	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALEM	34-4	Apr-12	1	129	558.58	925.98	01	NA	TECH PULSED CODES AND/ED COIL TECH INSTAL	L. GUEST STATES VEHICLE	#1	#103	V52	PT C&C	PT C&C	
COP	ENGINE	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	41024	RECALEM	34-4	Apr-12	3	2209	961.70	9203.17	01	NA	PO030. ROADTEST AND RECORD FULL THROTTLE	CHECK ENGINE LIGHT W/	#1	#103	V42	PT C&C	PT C&C	
COP	ENGINE	COX0200	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	9-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	41024	RECALEM	34-4	Apr-12	3	9335	588.88	1,912.05	01	NA	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	10-Feb-12	17-Mar-12	KAUFFOLD FORD	41024	RECALEM	34-4	Apr-12	1	1358	30.00	927.51	01	NA	RET. TEST. IDS & EEC TEST [ME. CLEARED CODES & C.S.	SHE WAS DRIVING AT	#1	#103	V52	PT C&C	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	22-Feb-12	17-Mar-12	BENARD FORD, LLC	41024	RECALEM	34-4	Apr-12	1	3054	939.71	947.15	01	NA	RETRIVED CODE P0430 FROM PCM REPLACED	LEFT CATALYTIC CONVERTER. CHECK ENGINE	STATUS THAT	#1	#103	V52	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	27-Mar-12	17-Mar-12	MINE FORD LINCOLN	41024	RECALEM	34-4	Apr-12	1	6751	944.05	979.15	01	NA	DIAG. LEFT CATALYTIC CONVERTER. EEC TEST	P0430. REPROGRAMMED PCM	CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	41024	RECALEM	34-4	Apr-12	1	1234	948.89	958.87	01	NA	DIAG. REPROGRAMMED PCM PER TSB 12 2 10	AND REPROGRAMMED PCM PER TSB 12 2 10	CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	COCE007	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	8-Dec-11	10-Feb-12	GREENWAD FORD, INC.	41024	RECALEM	34-4	Apr-12	2	1388	908.90	984.71	01	NA	DIAG. LEFT CATALYTIC CONVERTER. EEC TEST	P0430. REPROGRAMMED PCM PER TSB 12 2 10	CUSTOMER STATES CHE	#1	#103	V44	PT C&C	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	41024	RECALEM	34-4	Apr-12	2	4033	924.64	993.36	01	NA	VERIFIED CONCERN DUE TO EEC TEST P0430	REPROGRAMMED PCM PER TSB 12 2 10	CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	18-Jan-12	22-Feb-12	WICHITA FALLS FORD LINCOLN	41024	RECALEM	34-4	Apr-12	2	4208	948.35	9515.86	01	NA	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY. CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	41024	RECALEM	34-4	Apr-12	1	766	943.00	949.33	01	NA	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CEL	CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	41024	RECALEM	34-4	Apr-12	1	3434	30.00	945.65	01	NA	PERFORMED EEC SYSTEM [NO] REPROGRAMMED	PCM PER TSB 12 2 10	CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	41024	RECALEM	34-4	Apr-12	1	2787	30.00	931.12	01	NA	PERFORM EEC KOEO. KOER FOUND CODE P0430.	CUSTOMER STATES THA	#1	#103	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	41024	RECALEM	34-4	Apr-12	4	7765	30.00	931.12	01	NA	EEC TEST PCM 20 NO DTC'S PRESENT. REPROG	ENGINE. HESITATES/SURR	#1	#103	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	10-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALEM	34-4	Apr-12	2	4982	30.00	932.50	01	NA	EEC TEST. EEC CODE P0306. [AND ROAD TESTED	AFTER CUSTOMER REQUEST T	#1	#103	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	41024	RECALEM	34-4	Apr-12	4	9082	30.00	930.30	01	NA	TESTED EEC SYSTEM. KOEO. P0306. REPROG	AFTER PASSING CHECK AT	#1	#103	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	29-Jan-12	11-Feb-12	KYREE FORD LINCOLN	41024	RECALEM	34-4	Apr-12	1	800	30.00	927.15	01	NA	CHECKED DTC'S. P0430. CUSTOMER STATES	CHEK LIGHT FLASHING	#1	#103	V52	PT C&C	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	41024	RECALEM	34-4	Apr-12	1	1762	30.00	931.20	01	NA	visual inspect OK for code all pass ok. oas	reprogram. customer states check engi	#1	#103	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	20-Dec-11	11-Jan-12	ANCRA FORD	41024	RECALEM	34-4	Apr-12	3	6199	30.00	931.71	01	NA	RAN PINPOINT TESTS. MIST REPROGRAMMED	PCM PER TSB 12 2 10	CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AJ	9-Jan-12	27-Feb-12	JOE MANNING CAPITAL FORD	41024	RECALEM	34-4	Apr-12	1	800	30.00	927.15	01	NA	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT ON	CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	9-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	41024	RECALEM	34-4	Apr-12	1	3449	30.00	930.92	01	NA	DISSEMINATION TEST. KOEO. PASS. OCT P0300	NO CUSTOMER CONCERN C	#1	#103	V52	PT C&C	PT C&C	
COP	ENGINE	COFK015	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	29-Mar-12	31-Dec-11	FREB BEANS FORD LINCOLN	41024	RECALEM	34-4	Apr-12	1	29	558.88	918.02	01	NA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT	ON DEALER STATES THE EM	#1	#103	V52	PT C&C	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	9-Jan-12	27-Feb-12	GENTLE FORD, LLC	41024	RECALEM	34-4	Apr-12	4	2781	944.05	979.15	01	NA	TEST EEC SYSTEM. [NO] REPROGRAMMED	PCM PER TSB 12 2 10	CUSTOMER STATES CHE	#1	#103	V52	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TW6	F	14T	TW3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	41024	RECALEM	34-4	Apr-12	2	3890	30.00	930.										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PN PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION			
DIAG - MISFIRE	ENGINE	C8TJ0012	2012	1FTFW1ETC1	T8F	F	AF	24-Jan-12	17-Feb-12		SLUDGE FORD, INC.	#1258	NPF	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#EECT TEST NO CODES, NO TSBIS OR SSMs. NO IN-CUSTOMER STATES CHE	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	CD18004	2012	1FTFW1ETC7	T8F	F	AF	15-Feb-12	23-Feb-12		PISTONS FORD	#324	RECALEM	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	#CHECKED CK CODES, NO TSBIS OR SSMs. NO IN-CUSTOMER STATES CHE	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6	T8F	F	AF	1-Dec-11	9-Jan-12		RYAN FORD	#24	RECALEM	23-Mar-12	3	12762	\$405.35	\$489.49	1	TX	#VERIFIED CUSTOMERS CTR TRIM TABLES AND CL-C-CHECK ENGINE LIGHT IS	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ETX	T8F	F	AF	17-Jan-12	18-Feb-12		BUCKEYE FORD LINCOLN, LLC	#524	RECALEM	17-Apr-12	2	2351	\$0.00	\$31.62	0	OH	#ROADTEST AND COULD NOT REPAIR	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET4	T8F	F	AF	3-Jan-12	27-Jan-12		LANDMARK FORD, INC.	#524	RECALEM	24-Jul-12	3	4487	\$0.00	\$332.61	0	IL	#DIAG REPROGRAM PCM PER TSB 12 12 10 CUSTOMER STATES THEA	A11	V29	PT & C		
COP	ENGINE	NA	2012	1FTFW1ETX	T8F	F	AF	11-Nov-11			RIDGEWOOD FORD SALES LIMITED	#84	NPF	20-Apr-12	-1	9	\$66.99	\$171.69	1	GA	#EECT TEST CODE P0305 REPROGRAM IGNITION DIAGNOSTIC	A11	V29	PT & C		
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ET2	T8F	F	AF	3-Jan-12	25-Jan-12		DIETHL FORD	#1	3	9F593	28-Mar-12	1	1103	\$130.35	\$564.54	1	WA	#TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND IN-CUSTOMER STATES CHE	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET6	T8F	F	AF	23-Nov-11	12-Apr-12		GEORGE STOCKFISH FORD (1987)	#24	DIAG	12-Apr-12	0	29	\$20.00	\$35.75	0	GA	#VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A11	V29	PT & C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET6	T8F	F	AF	10-Mar-12	12-Apr-12		BENSON FORD, INC.	#24	DIAG	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	#CHECKED CONCERN CHECKED FOR CODES A11 WHILE DRIVING VEHICLE	A11	V29	PT & C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1ET3	T8F	F	AF	1-Mar-12	19-Mar-12		DONNELLY FORD LINCOLN	#1	3	9F593	20-Apr-12	2	1248	\$0.00	\$51.44	1	TX	#IDS TESTS P0304 P0304 P0305 IN MEMORY CUSTOMER STATES THEA	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6	T8F	F	AF	21-Jan-12	26-Mar-12		COURTESY FORD LINCOLN, INC.	#4	3	50E212	6-Apr-12	1	1122	\$405.35	\$485.89	1	GA	#CHECKED CK CODES, NO TSBIS OR SSMs. NO IN-CUSTOMER STATES CHE	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6	T8F	F	AF	13-Feb-12	23-Feb-12		NORTHSHORE FORD	#24	RECALEM	16-Apr-12	2	2609	\$405.35	\$514.47	1	TX	#VERIFY OWNER CONCERN. CHECK FOR DTCS. P0305 OWNER STATES REF	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6	T8F	F	AF	22-Nov-11	4-Feb-12		JOE COOPER FORD, INC.	#524	RECALEM	24-Jun-12	2	3501	\$413.00	\$502.77	1	GA	#CHECK OUT TEST EEC S/M CUSTOMER PER TSB 12 12 10 C.CEL ON DRIVES GR	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	28-Feb-12	9-Apr-12		MACK GRUBBS FORD, INC.	#524	RECALEM	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	#CODE P0305 REPROGRAM PCM PER TSB 12 12 10 CUSTOMER STATES THEA	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	28-Nov-11	22-Feb-12		ARROW FORD, INC.	#24	RECALEM	9-Apr-12	2	3764	\$0.00	\$37.76	0	TX	#REPROGRAM PCM PERFORMED TSB 12 12 10 REPROGRAM CUSTOMER STATES WH	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	22-Dec-11	30-Jan-12		PARKWAY FORD SALES, INC.	#1	3	9F593	19-Apr-12	2	6444	\$0.00	\$333.50	0	GA	#CHECK EEC REFLASH PCM PER TSB 12 12 10 CUSTOMER STATES THEA	A11	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	1-Dec-11			KEN KNAPP FORD SALES LTD	#524	RECALEM	24-Mar-12	-1	5031	\$0.00	\$363.63	0	GA	#VERIFY CUSTOMER CONCERN. TSB 12 12 10 APPLICATES SURGING MIS	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	2-Dec-11	28-Dec-11		COURTESY FORD LINCOLN	#24	RECALEM	10-Apr-12	4	4431	\$0.00	\$40.76	0	GA	#UPDATE PCM PER TSB 12 12 10 VERIFY ENGINE SUI CUSTOMER STATES WHEN CL	A11	V29	PT & C		
SPARK PLUGS	ENGINE	NA	2012	1FTFW1ET5	T8F	F	AF	17-Feb-12			ALBI FORD LINCOLN JOLIETTE INC	#1	3	9F593	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	#0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CEN ALL	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	C05DX517	2012	1FTFW1ETX	T8F	F	AF	22-Mar-12	13-Apr-12		JIM KEAY FORD LINCOLN SALES LT	#1	3	9F593	24-Apr-12	-1	1	\$653	\$0.00	\$139.28	2	GA	#DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING ENGINE SUFFERED LOSS	A11	V29	PT & C
DIAG - MISFIRE	ENGINE	C0R4K009	2012	1FTFW1ET2	T8F	F	AF	19-Nov-11	31-Dec-11		PACKEY WEBB FORD	#1	3	50E212	11-Apr-12	4	8594	\$426.12	\$532.37	1	IL	#TEST EEC, CODE P0403. REPLACE CAT CONVERTER. CUSTOMER STATES THEA	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET1	T8F	F	AF	30-Jan-12	10-Feb-12		THE FORD STORE MORGAN HILL	#524	RECALEM	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#VERIFY CONVERSION. CTR REPLACE CUSTOMER STATES THEA	A11	V29	PT & C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6	T8F	F	AF	17-Jan-12	15-Feb-12		AWMS FORD CORPORATION	#524	RECALEM	24-Jun-12	2	8013	\$426.12	\$521.18	1	GA	#CONVERTOR FAULTED EEC TEST CODE P0403. REPROGRAM CUSTOMER STATES INC	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET4	T8F	F	AF	22-Nov-11	17-Mar-12		HARRIS FORD LINCOLN	#24	RECALEM	24-Jun-12	2	2988	\$0.00	\$38.88	0	GA	#ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES THEA	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET3	T8F	F	AF	22-Nov-11	5-Apr-12		WADE FORD, INC.	#7	3	9F593	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	#TEST DROVE, VERIFY CONCENTR C/OASIS PERFORM WHEN ON CRUISE CONTROL	A11	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1ET2	T8F	F	AF	12-Jan-12	12-Jan-12		HINSEVELL FORD CO	#24	RECALEM	16-Apr-12	3	3978	\$0.00	\$32.64	0	GA	#EECT CAME ON AND STOPPED RUNNING. STOP AND CUSTOMER STATES THEA	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET2	T8F	F	AF	23-Jan-12	12-Jan-12		KRAPOHL FORD & LINCOLN CO	#24	RECALEM	24-Jun-12	4	8929	\$0.00	\$32.20	0	GA	#concern could not be verified. eec diagnosis, pass. che INTERMITTENT OUT	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET1	T8F	F	AF	23-Jan-12	26-Mar-12		LEWIS FORD LINCOLN OF HAYS	#24	RECALEM	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	#CKO CODES NONE PRESENT. CKO OASIS AND FUL CHECK FOR MISFIRE WH	A11	V29	PT & C		
COP	ENGINE	C0TDB007	2012	1FTFW1ETX	T8F	F	AF	25-Jan-12	14-Mar-12		C & G FORD SALES, INC.	#1	3	12029	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	#USED IDS, PULLED DOES, CKO APPROVAL CODE CUSTOMER STATES CHE	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET2	T8F	F	AF	2-Feb-12	8-Feb-12		SHERWOOD FORD	#1	3	12029	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	#PERFORM TSB REPROGRAM PCM PER TSB 12 12 10 CUSTOMER STATES THEA	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET2	T8F	F	AF	9-Jan-12	6-Feb-12		RUSSELL & SMITH FORD, INC.	#1	3	12029	20-Apr-12	2	3284	\$66.99	\$245.59	2	GA	#PERFORM TSB REPROGRAM PCM PER TSB 12 12 10 CUSTOMER STATES THEA	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET2	T8F	F	AF	9-Jan-12	6-Feb-12		VANCO FORD	#1	3	50E212	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	#VERIFY CONCERN PERFORM IDS DIAGNOSTIC DISPLAY CHECK LUST CHK ENG LIG	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET2	T8F	F	AF	14-Feb-12	14-Feb-12		VERN DIEZEL FORD LINCOLN	#1	3	50E212	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	#PERFORMED DIAG, P0305, PERFORM PPTS, REPLACE OUT SACK OF POWL	A11	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	6-Mar-12	22-Mar-12		PERFORMANCE FORD	#24	RECALEM	16-Apr-12	1	1941	\$0.00	\$0.00	0	GA	#EECT CONCERN PERFORM TSB 12 12 10 REPLACE CUSTOMER STATES THEA	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	16-Nov-11	9-Feb-12		THOROUGHBRID FORD	#24	RECALEM	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	#TSB 12 12 10 TEST DRIVEABILITY CONCERN. CUST REPORTS DRIVING	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	17-Nov-11	6-Dec-11		WOODBRIDGE FORD LINCOLN LTD	#1	3	9F593	24-Apr-12	4	3241	\$0.00	\$45.73	0	GA	#PERFORMED TSB 12 12 10, NO CODES IN PCM, HOW UNDER ACCELERATION	A11	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	21-Nov-11	31-Dec-11		BERNARD FORD	#1	3	9F593	24-Apr-12	4	3241	\$0.00	\$34.27	0	GA	#PROGRAMMING IS CALIBRATED. REPROGRAM PCM PLATES SEE LIGHT CALIBR	A11	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1ET2	T8F	F	AF	6-Feb-12	29-Feb-12		ASHIE NO HANGERS, INC.	#524	RECALEM	23-Apr-12	2	3869	\$0.00	\$38.69	0	NC	#TEST DROVE NO MISF TEST DROVE WITH OASIS. CUSTOMER HAS ENG	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ETX	T8F	F	AF	2-Feb-12	23-Feb-12		PALM BAY FORD	#24	RECALEM	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	#COMPLETED DIAG FORD P0305 P0306 MISS FIRE CUSTOMER STATES CHE	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	15-Jan-12	6-Feb-12		WASCASSET FORD, INC.	#1	3	9F593	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	#EECT TESTED SYSTEM CODE P0304 FOUND SSM 24 CEL STARTED FLASHING	A11	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	2-Dec-11	13-Feb-12		ROHLING FORD	#24	RECALEM	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	#CHECKED FOR DTCS. DROVE VEHICLE TWICE. CUSTOMER CONCERN	A11	V29	PT & C		
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	13-Dec-11	31-Mar-12		SCOTT FORD	#1	3	12029	24-Apr-12	1	2326	\$0.00	\$25.89	0	GA	#REPROGRAM AS PER TSB 12 12 10 CUSTOMER STATES THEA	A11	V29	PT & C	
DIAG - MISFIRE	ENGINE	C0YB1004	2012	1FTFW1ET2	T8F	F	AF	27-Mar-12	10-Apr-12		TUSKET SALES & SERVICE LTD	#1	3	12029	25-Apr-12	1	1188	\$0.00	\$60.01	1	TX	#EECT TESTED SYSTEM CODE P0304 FOUND SSM 24 CEL STARTED FLASHING	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET1	T8F	F	AF	22-Nov-11	24-Jan-12		JERRY FORD SALES LTD	#1	3	9F593	11-Apr-12	3	4780	\$282.57	\$338.92	1	GA	#535 VERIFIED MIL ON 185 REMOVED BANK 2 CHECK ENGINE LAMP ON	A11	V29	PT & C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1ET6	T8F	F	AF	14-Nov-11	22-Mar-12		PIONEER FORD	#1	3	9F593	16-Apr-12	1	1122	\$405.35	\$489.30	1	GA	#TECHNICIAN VERIFIED CONCERN EEC LIGHT ON CUSTOMER STATES THEA	A11	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	10-Dec-11	23-Dec-11		JAY WARNER FORD, LLC	#7	3	9F593	24-Apr-12	5	13133	\$0.00	\$34.14	0	GA	#VERIFY CONCERN. TEST DROVE, PERFORMED CUSTOMER STATES THEA	A11	V29	PT & C	
TSB REFLASH	PT & C	NA	2012	1FTFW1ET6	T8F	F	AF	3-Dec-11	2-Jan-12		DUBLIN FORD LINCOLN	#24	RECALEM													

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM Binned Function		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E10C	T8F	F	B	A	T	12	8-Feb-12	14	27-Apr-12	1	3787	3282.57	3353.42	TX	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E8C	T8F	F	B	A	T	12	30-Jan-12	7	24-Apr-12	1	6756	5400.35	5490.49	IL	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E3C	T8F	F	B	A	T	12	28-Feb-12	22	18-Apr-12	1	4692	80.00	80.00	WA	NS	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E4C	T8F	F	B	A	T	12	19-Feb-12	31	27-Apr-12	1	2366	80.00	80.00	MI	NS	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLAS	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C	T8F	F	B	A	T	12	4-Jan-12	26	24-Apr-12	3	7305	80.00	842.70	OK	NS	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, RUN	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C	T8F	F	B	A	T	12	17-Jan-12	27	27-Apr-12	2	2083	80.00	833.37	OH	NS	VERIFIED CONCERN, CHECKED FOR CODES FOUND	CUSTOMER STATES CHE	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E3C	T8F	F	B	A	T	12	11-Mar-12	2	13-Apr-12	1	1354	80.00	80.00	MI	NS	PERFORM TSB 12 2 TO WPI	CHEK ENGINE LIGHT S	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T8F	F	B	A	T	12	1-Feb-12	22	14-Apr-12	2	3955	80.00	837.02	MI	NS	SCANNED DTCOS P0305 P0316 REPROGRAM PCM	C S CHECK ENGINE LIGHT	4/28/12	PT C&C
COP	ENGINE	CSD3008	2012	1FTFW1E2C	T8F	F	B	A	T	12	17-Dec-11	1	30-Apr-12	3	3321	884.05	1160.70	MI	NS	FAIL ON RETRIEVED CONTINENTAL COMP. TEST	CUSTOMER STATES CHE	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E7C	T8F	F	B	A	T	12	13-Jan-12	3	20-Mar-12	1	8039	3819.88	11020.03	TX	NS	CHECK B054 REPLACE RIG	ADDON AS PER BH RRP	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E8C	T8F	F	B	A	T	12	15-Jan-12	25	27-Apr-12	1	678	5434.31	5536.21	MI	NS	CHECK FOR CODES HAD P0430 CHECKED OASIS	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E4C	T8F	F	B	A	T	12	10-Jan-12	25	18-Apr-12	3	5372	5405.35	5476.76	MI	NS	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD50019	2012	1FTFW1E1C	T8F	F	B	A	T	12	8-Dec-11	20	28-Apr-12	3	10472	5405.35	5490.26	MI	NS	RESTRICTED CAT CONVERTER, ROAD TEST TO	V CUSTOMER STATES ENG	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T8F	F	B	A	T	12	18-Dec-11	25	27-Apr-12	3	7622	5405.35	5494.38	MI	NS	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	S C CEL JUST CAME ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	CSD3008	2012	1FTFW1E6C	T8F	F	B	A	T	12	22-Jan-12	23	28-Apr-12	2	3430	80.00	855.59	MI	NS	VERIFY C/C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C	T8F	F	B	A	T	12	2-Feb-12	24	28-Apr-12	3	6065	80.00	838.41	MI	NS	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E7C	T8F	F	B	A	T	12	20-Dec-11	27	28-Apr-12	1	58	80.00	838.00	MI	NS	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUN	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E2C	T8F	F	B	A	T	12	25-Oct-11	30	30-Apr-12	5	11497	80.00	835.14	MI	NS	PCM CALIBRATION, PERFORM TSB 12 2 TO	CUST STATES CHECK EN	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E9C	T8F	F	B	A	T	12	25-Jan-12	9	30-Apr-12	3	10121	80.00	836.33	MI	NS	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS	C PERFORM CHECK ENGIN	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T8F	F	B	A	T	12	13-Feb-12	16	7-Apr-12	1	5162	80.00	836.69	MI	NS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010		4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E2C	T8F	F	B	A	T	12	15-Dec-11	30	30-Apr-12	1	5118	80.00	837.78	MI	NS	CHEK ENGINE LIGHT ON, RUNS RUGH, RETRIE	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T8F	F	B	A	T	12	30-Jan-12	3	27-Apr-12	3	5789	80.00	835.65	MI	NS	OPERATION 12012A.0.4 - RUN OASIS TSB 12 2 TO	CUST STATES THIS WAS DON	4/28/12	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C	T8F	F	B	A	T	12	24-Feb-12	5	2-May-12	1	2805	561.70	1357.77	MI	NS	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CK out engine light on	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E6C	T8F	F	B	A	T	12	27-Feb-12	9	30-Apr-12	2	3275	558.88	8211.63	MI	NS	ROAD TEST AND VERIFY, Road Idle when code	HARD ACCEL LIKE PASS	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C	T8F	F	B	A	T	12	27-Feb-12	9	30-Apr-12	2	2788	80.00	845.27	MI	NS	PERFORMED IDS SELF TEST THIS TIME	CS DRIVING IN RAIN W/	4/28/12	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E1C	T8F	F	B	A	T	12	13-Feb-12	8	4-May-12	2	7742	80.00	866.04	MI	NS	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHEK ENGINE LIGHT IS	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	CSD3002	2012	1FTFW1E7C	T8F	F	B	A	T	12	12-Dec-11	23	7-May-12	2	2447	80.00	860.77	MI	NS	ISS TEST P0308, PERFORMED TSB 12 2 TO	CUSTOMER BLANKS	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E6C	T8F	F	B	A	T	12	12-Dec-11	23	7-May-12	2	5088	80.00	849.38	MI	NS	ISS TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E2C	T8F	F	B	A	T	12	19-Jan-12	7	7-Feb-12	4	3476	80.00	841.85	MI	NS	VERIFIED CONCERN, EEC TSSM FOUND ENGIN	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E2C	T8F	F	B	A	T	12	10-Feb-12	12	8-May-12	1	4942	80.00	867.78	MI	NS	TESTED ENGINE LIGHT ON, RUNS RUGH	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T8F	F	B	A	T	12	8-Nov-11	13	10-Dec-11	1	17677	5405.35	5480.84	MI	NS	TESTED SYSTEM, REPLACED CONVERTER AND U	RUNNING BAD, SPUTTER	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C	T8F	F	B	A	T	12	27-Feb-12	8	8-Mar-12	2	4522	80.00	851.51	MI	NS	CHEK DTC'S, P0301, NO CONVERTER AT THIS	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFX1E7C	T8F	F	B	A	T	12	28-Feb-12	9	7-Mar-12	2	861	80.00	837.26	MI	NS	ISSUE LINE A FOR ALL SELF TEST PASS	ANDREW C 7/8 2388	4/28/12	PT C&C
COP	ENGINE	N/A	2012	1FTFX1E7C	T8F	F	B	A	T	12	28-Feb-12	9	7-Mar-12	2	8666	80.00	8520.96	MI	NS	ISS TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E1C	T8F	F	B	A	T	12	6-Jan-12	7	4-May-12	1	867	561.70	1304.59	MI	NS	ISS TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E4C	T8F	F	B	A	T	12	20-Mar-12	2	7-May-12	2	849	80.00	867.78	MI	NS	SCAN FOR CODES, PERFORMED TSB 12 2 TO	CUSTOMER STATES THE	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E1C	T8F	F	B	A	T	12	17-Feb-12	20	30-Apr-12	2	3217	80.00	851.40	MI	NS	NON-ENGINE LIGHT AT THIS TIME	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	T8F	F	B	A	T	12	14-Dec-11	18	7-May-12	4	5899	3263.51	3469.23	MI	NS	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK ENGIN	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	T8F	F	B	A	T	12	5-Feb-12	15	8-May-12	1	426	3997.71	4039.78	MI	NS	ISS TEST P0308, PERFORMED TSB 12 2 TO	ENGINE PERFORMANCE	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E5C	T8F	F	B	A	T	12	10-Nov-11	20	3-May-12	4	8844	5405.35	5492.78	MI	NS	VERIFIED CONCERN, FOUND AND REPROGRAMED	P C S THAT SEE LIGHT IS	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD30014	2012	1FTFW1E3C	T8F	F	B	A	T	12	27-Feb-12	14	3-May-12	2	4702	550.44	8652.34	MI	NS	ISS TEST 2/22 CAT CONV & TACT HOLE IN #10	SEE VERT CK ENG LIGHT	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E6C	T8F	F	B	A	T	12	2-Feb-12	15	3-May-12	1	2188	80.00	8113.49	MI	NS	DIAG SCAN TESTS, CHECKED CODES P0309	CUSTOMER STATES CHE	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C	T8F	F	B	A	T	12	22-Feb-12	9	9-May-12	-1	864	80.00	826.62	OK	NS	CHEK ENGINE LIGHT ON, PRODUCTION DATE, R	OAD50 CHECK REPORT FOR	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E8C	T8F	F	B	A	T	12	21-Nov-11	23	8-May-12	4	10980	3397.71	3477.99	MI	NS	CHEK DTC'S, REPROGRAM PCM AND REPLACE	L4 CHECK ENGINE LIGHT S	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	T8F	F	B	A	T	12	13-Feb-12	16	8-May-12	2	8913	3397.71	3507.77	MI	NS	P0430 LEFT BANK CONVE REPAIRS, TESTED SO	CK FOR AT RISHRA	4/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	T8F	F	B	A	T	12	29-Nov-11	23	26-Dec-11	5	3887	524.98	8632.00	MI	NS	ISS TEST P0430, CHECKED OASIS, PERFORMED	T C S THE CELL WAS ON, N	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T8F	F	B	A	T	12	18-Nov-11	30	30-Apr-12	1	3121	80.00	832.22	MI	NS	ISS TEST ROAD TEST MONITOR ROAD TEST	FEELS LIKE MISFIRE UN	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E5C	T8F	F	B	A	T	12	13-Jan-12	30	8-May-12	2	38	80.00	847.69	MI	NS	CHEK OASIS FOR TSB 110, REVIEWED TSB	CHEK ENGINE LIGHT ON	4/28/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C	T8F	F	B	A	T	12	5-Dec-11	12	26-Dec-11	1	1786	80.00	840.78	MI	NS	VERIFY ROUGH ACCELL WHEN DRIVING, CHECK	O CUSTOMER REPORTS MI	4/28/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C	T8F	F	B	A	T	12	20-Jan-12	2	20-Mar-12	4	3860	80.00	870.44	MI	NS	CHEKED EEC P0308 TEST CAN DUPLICATE CO	CHEK ENGINE LIGHT ON	4/28/12	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFX1E7C	T8F	F	B	A	T	12	8-May-12	2	29-May-12	2	2955	80.							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE ID	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ATTN	CD	CL	CO	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E4C	TFF	F	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#	RECAL	24-1	9-May-12	2	6589	\$434.31	\$516.10	TX	REPALCE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE OIL						PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#	RECAL	24-1	1-May-12	2	3667	\$293.51	\$390.84	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH OBD	ENGINE LIGHT ON ENG NO							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#	RECAL	24-1	9-May-12	1	3659	\$413.00	\$468.37	VT	VERIFY CONCERN RETRIEVED DTC CODES WITH OBD	CUSTOMER STATES THE							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E4C	TFF	F	AF	10-Jan-12	22-Mar-12	ECKENROD FORD LINCOLN OF CULLMAN	#	RECAL	24-1	4-May-12	2	2074	\$0.00	\$315.05	AL	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	STATES ENG LAMP CAM							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD SALES LTD.	#	RECAL	24-1	11-May-12	2	2134	\$0.00	\$389.48	MS	VERIFIED CONCERN OF (EVER SPEED CONDITION	ELECTRICAL CONCERN							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#	RECAL	24-1	23-Apr-12	3	1781	\$0.00	\$34.83	MO	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH							PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	11FFW1E7C	TFF	F	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#	RECAL	24-1	3-May-12	1	833	\$0.00	\$0.00	WI	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#	RECAL	24-1	7-May-12	2	1423	\$0.00	\$27.97	WI	TSB 12 01 20 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT H							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	15-Jan-12	23-Mar-12	SAMES MOTOR COMPANY, INC.	#	RECAL	24-1	9-May-12	2	2172	\$0.00	\$0.00	TX	DIAG ENGINE LIGHT ON, RETRIEVED DTC P03	E22 O2S SERVICE ENGINE							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	28-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#	RECAL	24-1	11-May-12	1	1685	\$0.00	\$42.05	OK	SELF TEST P0303, CHECK OASIS, FOUND SSM	22222 CHECK STATE OF EN							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	13-Dec-11	14-Feb-12	FORD LINCOLN OF COOKVILLE	#	RECAL	24-1	10-May-12	3	6600	\$0.00	\$27.96	OK	TECHNICIAN REFERENCED TSB# 12 2 10 AND	REPROGRAMMED PCM							PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0038	2012	11FFW1E7C	TFF	F	AF	27-Feb-12	27-Apr-12	SUNNY KING FORD	#	RECAL	24-1	8-May-12	1	784	\$84.05	\$182.25	AL	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUST STATES VEHICLE							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#	RECAL	24-1	15-May-12	4	11781	\$58.88	\$113.41	TX	VERIFY CONCERN AND WED LOG, NOW MISFIRE	CHECK ENGINE LIGHT CH							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	22-Mar-12	2-Apr-12	BARBLE FORD, INC.	#	DIAG	24-1	14-May-12	2	3430	\$0.00	\$118.18	TX	ROADTEST RUNS OK, VEH REFER CUSTOMER TO	STEP ON GAS, TELL MIS							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	14-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#	DIAG	24-1	2-May-12	2	1428	\$0.00	\$15.28	TX	CK ENG LIGHT ON, PERFORM EEC TEST WITH	IDS, CUSTOMER CLAIMS VEH							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	17-Feb-12	5-Mar-12	TERRIBONE FORD	#	DIAG	24-1	15-May-12	3	5833	\$0.00	\$27.97	OK	EEC TEST NO CODES IN OASIS AND NO MESSAGE	CUSTOMER STATES WAS							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	28-Feb-12	6-Mar-12	SCOTT FORD	#	DIAG	24-1	9-May-12	3	3947	\$0.00	\$46.50	TX	SCAN FOR CODES, RETRIEVED P0308, ROAD TEST	ON WEAY, W/NOCK DOWN							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#	DIAG	24-1	9-May-12	1	1579	\$0.00	\$54.25	TX	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AF, CYS CRK ENG LAMP C							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEHB0008	2012	11FFW1E7C	TFF	F	AF	7-Apr-12	30-Apr-12	SMITH CHAIRS FORD LINCOLN	#	NPP	24-1	8-May-12	1	571	\$0.00	\$155.61	TX	VERIFY CONCERN P0308, REPAIR PRESSURE	SYSTEM STATES THE							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	27-Jan-12	27-Apr-12	ALBANY MOTOR COMPANY	#	RECAL	24-1	5-May-12	2	1429	\$46.35	\$55.20	TX	EEC TESTED, RAN KOEO, KOER FOUND CODE	P0308, CUSTOMER STATES THE							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CDXA0011	2012	11FFW1E7C	TFF	F	AF	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#	RECAL	24-1	24-Apr-12	2	4844	\$405.35	\$488.88	TX	VERIFY CONCERN LIGHT, BUT THE UPDATE TO	THE CHECK ENGINE LIGHT							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#	RECAL	24-1	28-Apr-12	3	5884	\$405.35	\$483.30	TX	VERIFIED CONCERN, EEC TEST, P0430, TSB 12	02 CUSTOMER STATES CHE							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	31-Jan-12	3-Feb-12	GEORGE FORD	#	RECAL	24-1	11-May-12	4	5638	\$449.87	\$533.80	TX	VERIFY CONCERN, EEC TEST, P0430, TSB 12	02 CUSTOMER STATES CHE							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	11-Jan-12	27-Jan-12	LONGMONT FORD	#	RECAL	24-1	7-May-12	4	8333	\$405.35	\$503.44	TX	DIAGNOSE, P0430 EFFICIENCY, BAK REPAIR, I	CONCERN							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#	RECAL	24-1	10-May-12	4	1743	\$397.71	\$488.58	TX	RECAL, KOEO, EEC TEST, P0430, REPROGRAM	PCM, E22 CUSTOMER STATES							PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11FFW1E7C	TFF	F	AF	17-Jan-12	3-Feb-12	ROGER WHEELER FORD	#	RECAL	24-1	8-May-12	2	4127	\$0.00	\$23.98	TX	SCAN TEST, KOEO, KOER, RETEST, NO CODES	CUSTOMER STATES CHE							PT MALFUNCTION
TSB REFLASH	PT C&C	CEGP317	2012	11FFW1E7C	TFF	F	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#	RECAL	24-1	11-May-12	2	6282	\$0.00	\$0.00	TX	VERIFY CONCERN CHECKED OASIS, FOUND AND	ENGINE LIGHT ON and its							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	27-Jan-12	19-Apr-12	DAYTON FORD	#	RECAL	24-1	14-May-12	1	2588	\$0.00	\$35.20	TX	CHECK DTCs, CODE PASS AND REPROGRAM	THE TRUCK STALLS WHILE A							PT MALFUNCTION
TSB REFLASH	PT C&C	CEK6007	2012	11FFW1E7C	TFF	F	AF	13-Nov-11	24-Dec-11	WOODRIDGE FORD, INC.	#	RECAL	24-1	11-May-12	2	2621	\$0.00	\$36.32	TX	EEC TEST, INSTRUMENT CLUSTER STATES	THE CHECK ENGINE LI							PT MALFUNCTION
TSB REFLASH	PT C&C	CEK6008	2012	11FFW1E7C	TFF	F	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	#	RECAL	24-1	11-May-12	2	669	\$0.00	\$36.69	TX	PERFORMED TSB 12 2 10, REPROGRAMMED	PCM, C3 TRUCK IS MISSING							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	13-Jan-12	24-Feb-12	ROBERSON FORD SALES, INC.	#	RECAL	24-1	10-May-12	3	3022	\$0.00	\$36.32	TX	VERIFY IDLE STUMBLE, MISFIRE, CONCERN NO	DTCs, DRIVER REPORTS WHEN							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	31-Jan-12	6-Mar-12	ALBANY MOTOR COMPANY	#	RECAL	24-1	11-May-12	2	1429	\$0.00	\$46.50	TX	VERIFY CONCERN, EEC TEST, P0111, KO	CHECK ENGINE LIGHT H							PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11FFW1E7C	TFF	F	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#	RECAL	24-1	15-May-12	3	6302	\$0.00	\$32.05	TX	VERIFY CHECK ENGINE LIGHT BY EEC TEST	KOEO, CUST STATES CHECK							PT MALFUNCTION
TSB REFLASH	PT C&C	CEBF004	2012	11FFW1E7C	TFF	F	AF	4-Jan-12	26-Jan-12	RUSTY ECK FORD, INC.	#	RECAL	24-1	15-May-12	4	10134	\$0.00	\$39.10	TX	M O 10244 RECAL, REPROGRAM PCM PER	TSB, CUSTOMER REQUEST T							PT MALFUNCTION
TSB REFLASH	PT C&C	CEBU007	2012	11FFW1E7C	TFF	F	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#	RECAL	24-1	22-May-12	1	1499	\$58.88	\$130.25	TX	VERIFY CONCERN, KOEO, BALANCE, ASK SPM	CUSTOMER STATES VEH							PT MALFUNCTION
COP	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#	RECAL	24-1	22-May-12	1	1499	\$58.88	\$130.25	TX	VERIFY CONCERN, KOEO, BALANCE, ASK SPM	CUSTOMER STATES VEH							PT MALFUNCTION
COP	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	19-Jan-12	24-Apr-12	LAMOLLE VALLEY FORD, INC.	#	RECAL	24-1	22-May-12	1	1499	\$58.88	\$130.25	TX	VERIFY CONCERN, KOEO, BALANCE, ASK SPM	CUSTOMER STATES VEH							PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	17-Jan-12	30-Jan-12	LONG-LEWIS FORD INC.	#	RECAL	24-1	18-May-12	2	6201	\$601.35	\$151.48	TX	CK OIL PLUG FAILURE, REPR, SELF TEST, P03	08, CUST STATES CHECK							PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	17-Jan-12	30-Jan-12	WOODRIDGE FORD, INC.	#	RECAL	24-1	18-May-12	2	6201	\$601.35	\$151.48	TX	CK OIL PLUG FAILURE, REPR, SELF TEST, P03	08, CUST STATES CHECK							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	17-Jan-12	22-Feb-12	OZARK FORD LINCOLN	#	RECAL	24-1	17-May-12	4	7490	\$405.35	\$122.40	TX	M O KIDS TEST P0301, RAN CYL POWER BALANCE	PERFORM, CUSTOMER STATES							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	4-Apr-12	19-May-12	SCIENCE FORD, INC.	#	RECAL	24-1	10-May-12	3	4975	\$302.10	\$700.08	TX	EEC DIAG DTC P0303, OBD SP, P0308, C	CUSTOMER STATES THE							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	8-Feb-12	7-Mar-12	MIKE REYNOLDS FORD LINCOLN	#	RECAL	24-1	10-May-12	3	4975	\$302.10	\$700.08	TX	VERIFY CONCERN, EEC TEST, P0308, C	CUSTOMER STATES THE							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	8-Feb-12	7-Mar-12	CHAPARRAL FORD, INC.	#	RECAL	24-1	17-May-12	3	8832	\$0.00	\$121.98	TX	CKED OUT CK ENGINE, NO MISFIRE DETECTE	E22 CK ENG LIGHT CAM							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	9-Mar-12	2-Apr-12	LAKEWOOD FORD	#	RECAL	24-1	22-May-12	2	5986	\$0.00	\$39.03	TX	PERFORMED CHECK, TEST ON OTHER THAN T	H, CUSTOMER STATES W							PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11FFW1E7C	TFF	F	AF	12-Feb-12	4-May-12	TOMMIE VAUGHN MOTORS, INC.	#	RECAL	24-1	16-May-12	1	989	\$397.71	\$588.27	TX	VERIFY CONCERN, EEC REPROGRAM PCM, C	K ENGINE LIGHT ON							

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL Y	WIN	VEHICLE ID	ENGINE	ASSY PLANT	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E7C	F76	F41A	T1KW	T1C3	AF	11-Feb-12	31-Mar-12				PA	CK	CHCKED AND PULLED VTDI NO DTCS. DCL	CUST STATES ON COOLD			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	6-Mar-12	26-Mar-12				PA	SK	SCANNED AND PULLED C AS IT WAS RUNNING. CRK	ISL ON AND STARTED. DCL			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	1-Mar-12	7-Apr-12				PA	BC	VERIFY CONCERN. EEC TRATEGES. RESET CK	BOSS DOWN WHEN PAS			
DIAG - MISFIRE	ENGINE	CE30B013	2012	1FTFX1E2C	T76	F41A	T1KW	T1C3	AF	20-Mar-12	18-Apr-12				PA	PA	RAN ALL TESTS ALL PAS OASIS. NFF	CND	UNDRIVER STATES THAT		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AJ	27-Feb-12	6-Mar-12				PA	IL	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check			
TSB REFLASH	PT C&C	NA	2012	1FTFX1E2C	T76	F41A	T1KW	T1C3	AF	21-Nov-11	12-Jan-12				PA	GA	VERIFIED CHECK ENGINE RECAL EMMAEMIS18	CUSTOMER STATES ENG			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	12-Mar-12	27-Mar-12				PA	WA	TEST EEC AND P0306 RECAL AS PER TSB	AND CLCK ENG LITE CAME ON			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	8-Feb-12	29-Mar-12				PA	AL	POW CAL AND COOL FUEL WELL. SEE JOB	REPAIR CHECK ENGINE LIGHT			
COP	ENGINE	CEPA1002	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	9-Feb-12	22-Mar-12				PA	NY	KOEFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC			
COP	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	23-Jan-12	12-Mar-12				PA	TX	XEEC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENGINE LIGHT			
COP	ENGINE	CEC2021	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	8-Dec-11	28-Dec-11				PA	FL	KINSTAL IDS P0306 RUK RUTS NO TESTS PPT	E29 CUST STATES CHECK			
COP	ENGINE	CEA1025	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	28-Feb-12	18-Apr-12				PA	TX	CK CKED OUT TO VERIFY CQ	INSPECT. NO VISIBLE DEF	E29 CK ENG LIGHT ON		
COP	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	10-Feb-12	1-May-12				PA	BC	CKCONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR			
DIAG - MISFIRE	ENGINE	CEC2021	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	8-Dec-11	28-Dec-11				PA	NC	IDS TEST CODE P0306 OASIS CONTACT HISTORY	CLENT STATES YES			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	10-Apr-12	12-May-12				PA	NY	TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES YES			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	21-Feb-12	23-Apr-12				PA	MN	CHECKED AND VERIFIED THIS CONCERN	CUST STATES THE CHECK			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AJ	8-Mar-12	13-Apr-12				PA	AB	INSPECTED ADVISED CK	INTERCOMER. THEN WHEN TSB	CK-CHECK ENGINE LIGHT		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	29-Mar-12	25-Apr-12				PA	GA	04 RECALEM PREFORMED DIAG. P0430. TESTED A2	E29 CUST STATES ENGINE			
COP	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	9-Nov-11	13-Jan-12				PA	IA	XEEC TEST CODE P0305. REPLACED NUMBERS	TESTED CK ENGINE LIGHT ON			
COP	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	13-Mar-12	30-Apr-12				PA	NC	INSPECTED & FOUND ENTANGLED THE ISSUE	CHECK AND REPORT F			
DIAG - MISFIRE	ENGINE	CE5FK001	2012	1FTFX1C9C	T76	F41A	T1KW	T1C3	AF	10-Dec-11	16-Mar-12				PA	NC	KXTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDR CUSTOMER STATES THA			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	14-Feb-12	7-Mar-12				PA	SC	DIAG IDS P0306 SSM 22225 STUMBLE ON ACCEL	A3 C CHECK ENGINE LIGHT			
DIAG - MISFIRE	ENGINE	CE4FM004	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	13-Mar-12	30-Apr-12				PA	NC	INSPECTED & FOUND ENTANGLED THE ISSUE	CHECK AND REPORT F			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	13-Mar-12	25-Apr-12				PA	IL	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LIGHT			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AJ	9-Mar-12	16-Mar-12				PA	SD	ROAD TEST VEHICLE RUL ON TEST CK	REFERRED. CHECK ENGINE LIGHT ON			
CATALYTIC CONVERTER	EXHAUST	CE4M0017	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	14-Feb-12	12-Mar-12				PA	NY	P0306 RAN OASIS LOCK AND RECAL CK	CUSTOMER STATES CK			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	23-Jan-12	19-Apr-12				PA	TN	CC 04 BPM RECAL	PERFORM CS TRUCK SHAKING AND			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AJ	19-Nov-11	12-Dec-11				PA	IA	NO CODES. CHECKED OASIS. PERFORMED TSB	IGNITION SURGES AND A			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	13-Mar-12	19-Apr-12				PA	IL	PERFORMED DIAG. CHECKED ENGINE LIGHT ON	DTC P0306			
ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	30-Jan-12	14-Feb-12				PA	TX	PERFORM ROAD TEST ON AT ITS LATEST CK	CUSTOMER STATES ENG				
ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	30-Apr-12	22-May-12				PA	MN	XROAD TEST AND DID NO TBM0	RELATIVE COMPRI	CUSTOMER ENGINE LIGHT ON			
SPARK PLUGS	ENGINE	CE3C3009	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	30-Jan-12	22-May-12				PA	IA	SPARK PLUGS FAULTY. REPAIR	CHECK ENGINE LIGHT ON			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	17-Feb-12	3-Apr-12				PA	SK	EEC TEST. P0306.P0304	CHECK ENGINE LIGHT TR			
DIAG - MISFIRE	ENGINE	CEW9R241	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AJ	22-Feb-12	29-Mar-12				PA	SK	EEC TEST. P0306. PNP03	CHECK ENGINE LIGHT TR			
DIAG - MISFIRE	ENGINE	CEW9R240	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AJ	22-Feb-12	29-Mar-12				PA	SK	EEC TEST. P0306. PNP03	CHECK ENGINE LIGHT TR			
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	2-Mar-12	2-Apr-12				PA	IA	DIAG EEC TEST PINTOP HF	AND LEFT CQ	CUST STATES CHECK EN		
CATALYTIC CONVERTER	EXHAUST	CEC2002	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	24-Feb-12	26-Mar-12				PA	OK	DIAG TEST. P0430	IDS ISBLE YET INSTRUCTED TO	CUST STATES CHECK EN		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	24-Feb-12	19-Mar-12				PA	OR	VERIFY CONCERN. CHECKER. CHECK FOR PC	CUST STATES THAT THE			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7C	T76	F41A	T1KW	T1C3	AF	27-Jan-12	19-Mar-12				PA	NC	VERIFIED CONCERN WITH ENGINE LIGHT	CK NOW	CUST STATES THE CHECK		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	9-Nov-11	19-Dec-11				PA	ON	REPLACED BANK CATALYTIC CONVERTER AS PER	ENGINE LIGHT ON			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	6-Jan-12	4-Feb-12				PA	AB	INSPECTED FOR CEL LIG4	found TSB 12 2 to Truck	DRIVEABILITY GAS COM		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	6-Mar-12	18-Apr-12				PA	AB	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES THE			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AJ	20-Feb-12	8-Mar-12				PA	ON	INSPECTED FOR CHECK ENGINE LIGHT ON	CHECK INSPECT FOR CHECK EN			
TSB REFLASH	PT C&C	NA	2012	1FTFX1E7C	T76	F41A	T1KW	T1C3	AF	18-Jan-12	19-Mar-12				PA	MN	EEC TEST. NO CODES. CHECK OASIS. SSM 22225	Customer States When A			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	13-Dec-11	5-Apr-12				PA	AB	EEC CHECKED CODE P0430 FOLLOWED TSB 12 02	CHECK ENGINE LIGHT ON			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AJ	4-Nov-11	22-Mar-12				PA	NC	CK CHECK DTCs. INMET. CHTCH FOR FUTURE P415	CUSTOMER ENGINE LIGHT ON			
COP	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	6-Jan-12	15-Mar-12				PA	AB	XEEC TEST PCM. P0304	A3 SPK PLUG. RFT MONITD	5 REPAIR FOR VEHIC		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AJ	22-Mar-12	9-Apr-12				PA	AB	INSPECTED FOR CHECK ENGINE LIGHT ON	CHECK INSPECT FOR CHECK EN			
DIAG - MISFIRE	ENGINE	CE8ED017	2012	1FTFX1E7C	T76	F41A	T1KW	T1C3	AF	9-Jan-12	21-Feb-12				PA	PA	3 CODES STORED. CHECK THAT ENGINEERING	CUSTOMER STATES CHE			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	21-Nov-11	14-Dec-11				PA	MN	TESTED EEC SYSTEM FC8B12 2 0	SEE CUSTOMER CONCERN			
DIAG - MISFIRE	ENGINE	CE4R0011	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	22-Feb-12	19-Mar-12				PA	LA	PASS CODES NO MISFIRE. RUNNING GREAT	CUST CHECK WHILE DRIVING			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	21-Nov-11	9-Jan-12				PA	IL	RUN EEC TEST AND DID NOT VERIFY CONCERN	SEE DURING ACCELERATION			
DIAG - MISFIRE	ENGINE	CE4D0004	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	15-Feb-12	23-Feb-12				PA	KS	CHECKED CK ENG LIGHT ON	TRIED TO REPROGRAM	CUSTOMER STATES CHE		
DIAG - MISFIRE	ENGINE	CE4B0009	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	27-Nov-11	27-Jan-12				PA	GA	EEC TEST CODE NO DTCS. 8% MISFIRE. CYL	CUSTOMER STATES CHE			
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	6-Feb-12	17-Feb-12				PA	MN	CHECK FOR CODES P0306	CHECK 8% SPARK PLUG	CUSTOMER STATES CHE		
DIAG - MISFIRE	ENGINE	CE4D0001	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	31-Jan-12	23-Apr-12				PA	NC	EEC TEST. P0430. P0304. P0306. REFERRE	CHECK ENGINE LIGHT S			
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	27-Nov-11	15-Dec-11				PA	OH	VERIFY CONCERN. HOOK UP RECEIVED P0306	CUSTOMER STATES WHI			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	3-Apr-12	12-Mar-12				PA	WA	DIAGNOSE AND REFLASH PROCESSOR	REPLACE CUSTOMER STATES			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	13-Jan-12	30-Jan-12				PA	SK	EEC TEST. P0430. REF TSB 12 02 TO	RECALIBRATE. CHECK ENGINE LIGHT TR			
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T76	F41A	T1KW	T1C3	AF	14-Mar-12	19-Mar-12				PA	CT	VERIFY CHECK ENGINE LIGHT ON	CUSTOMER STATES AMBER LIGHT			
TSB REFLASH	PT C&C	CE08B001	2012	1FTFX1E4C	T76	F41A	T1KW	T1C3	AF	2-Apr-12	11-May-12				PA	PA	EEC TEST CODES P0306	IS GETTING INTO THE	ENGINE		
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	T76	F41A	T1KW</														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PRD DATE	WARRANTY DATE	DEALER	DEALERSHIP	PNR	PNR NUMBER	PNR CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	#24	RECALEM	34	31-May-12	2	6231	\$293.51	\$372.65	13	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM	ADVIS ON VAN NEISSING	A42	20	GOOD FUEL ECONOMY	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	#24	RECALEM	34	4-Jun-12	3	3968	\$287.07	\$381.90	13	NS	1547 VER. DTC P0300 I01 INTERCHANGER LES	COES. VERIFY LA LUMIERE	A42	20	CLM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	15-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	#24	RECALEM	34	5-Jun-12	3	3778	\$0.00	\$48.24	1	VA	IDS TESTED NO CODES. FOUND LATER CALIBRA	ON COOL START TRUCK #	A42	20	CLM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD.	#24	RECALEM	34	7-Jun-12	2	2576	\$0.00	\$57.22	13	VA	VERIFIED CK ENF LITE IS ON IDS TEST P0300	CONSUMER FOR CK ENF L	A42	20	CLM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	6-Feb-12	27-Feb-12	LAMORELUX FORD, INC.	#24	RECALEM	34	4-Jun-12	4	7653	\$0.00	\$35.02	0	VA	SELF TESTED AND RECEIVED P0300. RANDOM	MISCONFORM SIBBS VEHICLE	A42	20	CLM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC.	#24	RECALEM	34	5-Jun-12	3	8400	\$0.00	\$32.22	0	VA	IDS TEST MISFIRE CODES P0304 P0305 P0306	RUN WHEN ACCELL TURBO #	A42	20	CLM MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	#24	RECALEM	34	5-Jun-12	3	3429	\$0.00	\$31.65	03	VA	NS	CHECKED AND TESTED WITH IDS RETRIEVED	WHEEL PICKING UP SPEE	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	#24	RECALEM	34	4-Jun-12	3	4027	\$0.00	\$33.77	0	VA	NH	PERFORMED SELF TEST (EXERCISE) IF YOU H	ADVIS ON CUSTOMER STATES	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	15-May-12	30-May-12	DEAN ABOUR FORD INC.	#24	RECALEM	34	1-Jun-12	1	693	\$0.00	\$34.54	0	VA	NH	HOOKEUP IDS AND HAD CODES FOR P0304	P0303 CUSTOMER STATES THA	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	29-Oct-11	17-Apr-12	WINDSOR FORD, INC.	#24	RECALEM	34	1-Jun-12	2	2312	\$0.00	\$33.25	0	VA	FL	PERFORM EEC TEST NO DTC CHECK MODE & NO	CUSTOMER STATES CODES	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	#24	RECALEM	34	6-Jun-12	1	724	\$0.00	\$48.83	03	VA	AB	VERIFIED CHECK ENGINE SSB 22225 AND REFER	GAS ENGINE MECHANIC	A42	20	CLM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	28-Feb-12	30-Mar-12	BULLER FORD INC.	#24	5.00E+212	E	5-Jun-12	3	3324	\$405.17	\$507.85	1	VA	NJ	PERFORMED TSB 12 06 04. REPLACED CATALYTIC	CUSTOMER STATES CHE	A42	20	CLM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	#24	5.00E+212	E	1-Jun-12	3	4468	\$300.63	\$420.21	1	VA	NC	VERIFIED CONCERN ON KE O HFS HP10 PERFORM	CK ENGINE LIGHT ON	A42	20	CLM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH, INC.	#24	5.00E+212	E	11-May-12	5	10157	\$397.71	\$440.79	1	VA	NE	PULLED CODE P0300 WHEN	K2 CA CK THE CK ENGINE LIGHT	A42	20	CLM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	12-Dec-11	22-Dec-11	CURRIE MOTORS FRANKFURT INC.	#24	RECALEM	34	1-Jun-12	6	13608	\$322.11	\$425.25	1	VA	IL	IDS TEST P0430. REPLACE LEFT CONVERTER AND	CUSTOMER STATES CHECK EN	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	9-Dec-11	9-Jan-12	FRASER FORD SALES LTD.	#24	RECALEM	34	5-Jun-12	5	6991	\$263.51	\$386.55	12	VA	ON	PERFORMED TSB 12 2 10. REPLACED LEFT HAND	CUSTOMER AND REPORT ON	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	#24	RECALEM	34	8-Jun-12	1	539	\$0.00	\$40.77	1	VA	FL	VERIFIED CONCERN FOR	ORDERED	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	22-Feb-12	11-May-12	HALL FORD LINCOLN	#24	RECALEM	34	4-Jun-12	1	3632	\$0.00	\$0.00	0	VA	VA	DIAG CEL P0300 P0304 P0305 CHECK OASIS	CUSTOMER STATES THAT CHE	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	7-Feb-12	11-May-12	RAPID FORD	#24	RECALEM	34	24-May-12	-1	231	\$0.00	\$34.85	0	VA	VA	CHECK WITH IDS. FOUND CODE FOR P0430. CHECK	COMPLAINT. CHECK AND	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	#24	RECALEM	34	8-Jun-12	3	2855	\$0.00	\$51.09	13	VA	TX	IDS TEST P0304, P0305, P0306. CHECK PCM CALIB	RESTARTS/SURGES ON	A42	20	CLM MALFUNCTION
COP	ENGINE	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	9-Jan-12	21-Feb-12	12029 C	#24	DIAG	21-May-12	4	4081	\$88.88	\$261.81	2	VA	TX	CHECKED CONCERN PER	CYLINDER 6 SHORTED	A42	20	CLM MALFUNCTION	
ENGINE	ENGINE	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD.	#24	12029	3	4-Jun-12	5	12774	\$68.99	\$227.82	2	VA	SK	CHECK ENGINE LIGHT OR	2	A42	20	CLM MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	15-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD.	#24	DIAG	8-May-12	3	2855	\$0.00	\$51.09	13	VA	TX	IDS TEST P0304, P0305, P0306. CHECK PCM CALIB	RESTARTS/SURGES ON	A42	20	CLM MALFUNCTION	
DIAG - MISFIRE	ENGINE	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	28-Apr-12	24-May-12	MOTOR MOTORS LTD.	#24	DIAG	21-May-12	4	4081	\$88.88	\$261.81	2	VA	TX	CHECKED CONCERN PER	CYLINDER 6 SHORTED	A42	20	CLM MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	5-Jan-12	24-Feb-12	POIRIER FORD INC.	#24	5.00E+212	E	28-May-12	4	8923	\$288.97	\$376.44	13	VA	QC	VERIFY TERMIN CHECK POUR P2138 >	VERIFY TERMIN CHECK	A42	20	CLM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	15-Nov-11	26-Jan-12	DAHL FORD DEVELOP INC.	#24	5.00E+212	E	8-Jun-12	2	4566	\$292.99	\$376.52	1	VA	VA	VERIFY CONCERN. PERFORM TESTING. REPLACE	CHECK ENGINE LIGHT ON	A42	20	CLM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	#24	5.00E+212	E	6-Jun-12	5	5487	\$316.39	\$393.60	1	VA	OH	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	A42	20	CLM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	5-Oct-11	27-Jan-12	R. D. SAWYER FORD CO., INC.	#24	RECALEM	34	4-Jun-12	5	3840	\$292.99	\$398.92	1	VA	NC	VERIFIED CUSTOMER CONCERN, CHECK ENGINE	CHECK ENGINE LIGHT ON	A42	20	CLM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	15-Nov-11	26-Jan-12	DIXIE	#24	5.00E+212	E	6-Jun-12	5	5487	\$316.39	\$393.60	1	VA	OH	VERIFIED CUSTOMER CONCERN FOUND TSB 12 6	CUSTOMER STATES THE	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD.	#24	RECALEM	34	11-Jun-12	3	3557	\$0.00	\$53.59	13	VA	AB	IDS CHECKED AND RETRIEVED DTC P0300/P0304.	CHECK ENGINE LIGHT ON	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	#24	RECALEM	34	11-Jun-12	2	4422	\$0.00	\$43.21	1	VA	ND	442Z PERFORMED SELF TESTED NO CODES	CUSTOMER STATES CHE	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	16-Mar-12	30-Mar-12	BOB JONES'S FORD	#24	RECALEM	34	11-Jun-12	3	4422	\$0.00	\$43.21	1	VA	ND	442Z PERFORMED SELF TESTED NO CODES	CUSTOMER STATES CHE	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD.	#24	RECALEM	34	11-Jun-12	3	3557	\$0.00	\$53.59	13	VA	AB	IDS CHECKED AND RETRIEVED DTC P0300/P0304.	CHECK ENGINE LIGHT ON	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	3-Dec-11	18-Feb-12	KEN WILLIAMS FORD INC.	#24	RECALEM	34	9-Jun-12	6	10481	\$0.00	\$39.72	1	VA	NC	DIAG. KOEO P0300. NO MISFIRE ON TEST D RIVE	CUSTOMER STATES CHE	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	3-Dec-11	18-Feb-12	GARBISER FORD INC.	#24	RECALEM	34	8-Jun-12	4	8798	\$0.00	\$43.24	1	VA	FL	PERFORMED CONCERN RAN SSM TSB FOUND TSB12	CUSTOMER STATES WHILE DR	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	#24	RECALEM	34	8-Jun-12	3	4081	\$88.88	\$261.81	2	VA	TX	CHECKED CONCERN PER	CYLINDER 6 SHORTED	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	#24	RECALEM	34	4-Jun-12	2	3852	\$0.00	\$38.87	0	VA	NH	SELF TEST P0301, RUN TSB AND SSM. 22225	ADON REPAIR. CHECK	A42	20	CLM MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	10-Apr-12	23-May-12	DUCHANE MOTOR TOOLS LTD.	#24	RECALEM	34	5-Jun-12	2	2501	\$0.00	\$49.57	03	VA	AB	RTV VER VERIFY WITH IDS WIT P0300/P0303	CHECK ENGINE LIGHT ON	A42	20	CLM MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	12-Apr-12	3-May-12	ADVANTAGE FORD SALES LTD.	#24	RECALEM	34	11-Jun-12	1	1279	\$5.29	\$153.19	13	VA	AB	XCOMPUTOR HOOKUP CODE P0306 POWER BAL	PLEASE CHECK AND RE	A42	20	CLM MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	10-Apr-12	23-May-12	ADVANTAGE FORD SALES LTD.	#24	RECALEM	34	11-Jun-12	1	1279	\$5.29	\$153.19	13	VA	AB	XCOMPUTOR HOOKUP CODE P0306 POWER BAL	PLEASE CHECK AND RE	A42	20	CLM MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	28-Apr-12	12-Apr-12	DAVIS FORD SALES, INC.	#24	124680	1	4-Jun-12	1	640	\$0.00	\$0.00	0	VA	MS	THIS VEHICLE WAS TOWED IN WITH A LACK OF	PECK ENGINE LIGHT ON	A42	20	CLM MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FF1W1E1C3	T06	F04	T1K	TC3	AF	28-Mar-12	12-Apr-12	PORTSMOUTH FORD	#24	RECALEM	34	5-Jun-12	5											

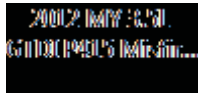
2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOOIS REPORT	DEL YR	WIN	VEHICLE LIC	CH	SN	ENGINE	TRANS	ASSY PLANT	PROD START DATE	WARRANTY	DEALERSHIP	YR	GR	PART NUMBER	QTY	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM TR	CD	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	26-Mar-12	23-Apr-12	ARMSTRONGS FORD OF HOMESTEAD	#	#	6K775	2	12-Jun-12	2	3260	\$0.00	\$42.89	1	NA	#	VERIFIED CONCERN, FOLLOWED TSB 12.6.4. NO DTC	ENGINE MISFIRE FELT	#	#	#	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	23-May-12		PRINCE GEORGE MOTORS LTD	#	#	6K775	2	13-Jun-12	-1	6	\$0.00	\$56.82	1	NA	BC	#	SCAN CODES FOUND P0300, P0304, P0305, P0308	FOUND CHECK PCM AS VEHICLE	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	19-Nov-11	28-Aug-12	DAVE MOORE FORD INC	#	#	RECALEM	2	5-Jun-12	2	12571	\$300.63	\$382.88	1	NA	TX	#	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON	#	#	#	PT C&C
ENGINE	ENGINE	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	#	12029	1	14-Jun-12	3	4977	\$66.99	\$172.41	1	NA	SK	#	REPLACED #2 COIL AND PLUG FOR MISFIRE	ENGINE MISFIRE TILL #4	#	#	#	PT C&C
SPARK PLUGS	EXHAUST	CFM810	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	13-Nov-11	14-May-12	SHERWOOD FORD	#	#	6K775	12	13-Jun-12	2	4946	\$10.56	\$308.24	3	NA	AB	#	XCHECK TEST COUNT CODE#K PLUGS (W/ ELECTRODE)	CHECK PCM AS VEHICLE	#	#	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	28-Feb-12	7-Apr-12	HIXSON AUTOFLEX	#	#	5.00E-212	6	11-Jun-12	3	4519	\$292.99	\$375.92	1	NA	LA	#	TEST DROVE, RAN ECU SYSTEM TESTS, PERFORM	CUSTOM STATES CHECK	#	#	#	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	23-Feb-12	23-Feb-12	GERARD HUBERT AUTO LEE	#	#	RECALEM	2	5-Jun-12	4	4096	\$283.51	\$361.92	1	NA	QC	#	REPLACER CATALYSEUR GAUCHE ET REPROG	TEMIOM DANOMALLE ALL	#	#	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	11-Jan-12	6-Apr-12	SHAFFER FORD SALES INC	#	#	RECALEM	2	4-Jun-12	2	2788	\$405.35	\$473.35	1	NA	MD	#	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	#	#	5.00E-212	1	7-Jun-12	1	15	\$0.00	\$44.89	1	NA	FL	#	PERFORM TSB 12.6.4 PCM UPGRADE FOR MEMORY	CHECK ENGINE LIGHT IS	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	#	6K775	1	14-Jun-12	1	9843	\$0.00	\$39.26	1	NA	MS	#	CK ENG LIGHT ON DTC P0300, P0304, P0305, P0308	CHECK ENGINE LIGHT	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	#	6K775	3	14-Jun-12	3	4977	\$13.66	\$72.23	1	NA	SK	#	PERFORMED TSB 12.06.4 AND UPDATED PCM AND	CHECK ENGINE LIGHT	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	8-Feb-12	23-Feb-12	MARSHAL WISE FORD, INC.	#	#	6K775	1	13-Jun-12	4	9469	\$0.00	\$48.69	1	NA	TN	#	ROAD TEST THE ENGINE LIGHT IS ON EEC TEST	CK ENGINE LIGHT IS ON	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	7-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	#	#	6K775	1	15-Jun-12	3	7482	\$0.00	\$40.51	1	NA	NE	#	RUN QUICK TEST P0308 PERFORM TSB 12.6.4	REPLACE VEHICLE WAS CHUGGING	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	#	#	RECALEM	2	5-Jun-12	3	6581	\$0.00	\$37.71	1	NA	MS	#	RUN ECU DIAG TESTS KOEM P0308 POWER BAL	TECH CUSTOMER STATES WHEN	#	#	#	PT C&C
DIAG - MISFIRE	ENGINE	CFE0519	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	20-Nov-11	13-Dec-11	UNIVERSAL FORD LINCOLN SALES	#	#	DIAG	1	4-Jun-12	6	7274	\$0.00	\$156.06	1	NA	AB	#	SCANNED, NO CODES, CHAS AGO, CONTACTED	ADVISE TO REPAIR FOR	#	#	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	3-Dec-11	18-Feb-12	FORD OF OCALA LINCOLN OF OCAL	#	#	5.00E-212	6	12-Jun-12	4	10154	\$410.82	\$463.84	1	NA	FL	#	DIAG, REPLACE LEFT SIDE CAT CONV AND REPRG	CUSTOMER STATES THE	#	#	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFN5507	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	7-Mar-12	2-May-12	PERFORMANCE FORD	#	#	5.00E-212	6	13-Jun-12	2	5322	\$300.63	\$388.22	1	NA	NE	#	TSB 12.06.4 DIAG, CODE# 000	CUSTOMER STATES THE	#	#	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	9-Nov-11	3-Jun-12	D & D MOTORS INC	#	#	5.00E-212	6	13-Jun-12	6	12714	\$333.72	\$333.72	1	NA	SC	#	FIXED DOCUMENTS 6/12/12 P0308 REPLACED	DIAG	#	#	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	17-Feb-12	26-Apr-12	JIM HATHAWAY FORD SALES LIMITE	#	#	5.00E-212	6	11-Jun-12	2	3956	\$283.51	\$356.84	1	NA	NS	#	PERFORMED SYSTEM TESTS, CODE P0430 REFLA	REPAIR CAUSE MIL LIGHT	#	#	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	#	#	5.00E-212	6	11-Jun-12	7	5868	\$308.75	\$395.44	1	NA	NS	#	VERIFY CUSTOMER CANCELED NEW LEFT	DRIVEABILITY GA	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	11-Jun-12	11-Jun-12	ANGRA FORD	#	#	5.00E-212	6	11-Jun-12	1	1448	\$10.74	\$44.89	1	NA	TX	#	INSTALLED INTERCOOLER DEFLECTOR AND REPRG	CUSTOMER STATES THE	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	10-Feb-12	10-Mar-12	HELFMAN FORD, INC.	#	#	6K775	1	12-Jun-12	4	10950	\$0.00	\$45.79	1	NA	TX	#	PCM REPROGRAM YES KOED PASS KOER PASS	CHECK ENGINE LIGHT ON	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	18-Mar-12	5-May-12	LANGDALE FORD COMPANY	#	#	6K775	1	11-Jun-12	2	3880	\$0.00	\$38.02	1	NA	GA	#	DOES NOT OPERATE TSB DEFLECTOR PLATE PRESSE	CHECK ENGINE LIGHT ON	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	#	#	6K775	1	11-Jun-12	3	12687	\$0.00	\$39.15	1	NA	TX	#	EEC TEST PASS MODE B 12.6.4 WAS MULTIPLE	C/S AT TIMES ENGINE	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	28-Feb-12	4-Apr-12	JONES FORD, INC.	#	#	6K775	1	12-Jun-12	3	3232	\$0.00	\$43.64	1	NA	SC	#	WARRANTY VERIFY CONCERN EEC TEST CODES	CUSTOMER STATES CHE	#	#	#	PT C&C
ENGINE	ENGINE	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	23-Jan-12	6-Apr-12	LARRY H. MILLER FORD LINCOLN P	#	#	12029	1	18-Jun-12	3	5787	\$64.05	\$133.24	1	NA	UT	#	WARRANTY, TEST DROVE, PLACED COIL AND SPARG	CUSTOMER STATES THAT	#	#	#	PT C&C
COP	ENGINE	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	19-Nov-11	9-Jun-12	OLATHE FORD LINCOLN	#	#	12029	1	13-Jun-12	6	21524	\$128.10	\$393.60	3	NA	KS	#	EEC TEST P0301 CK REPROGRAM PCM PER TSB	12.06.4 IN VEHICLE RUNS	#	#	#	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	4-May-12	28-May-12	FORMULE FORD, INC.	#	#	DIAG	1	13-Jun-12	1	1056	\$0.00	\$34.48	1	NA	QC	#	SORTIR CODE P0303/P0321 1E872 A EST	ACTUELLI VERIFIER CHECK ENGINE	#	#	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	#	#	5.00E-212	6	6-Jun-12	3	6891	\$371.89	\$474.83	1	NA	FL	#	IDS DIAG DTC P0430, CATALYTIC DIAG, BACK PRE	C/S THAT CHECK ENGINE	#	#	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	23-Jan-12	9-Apr-12	LARRY H. MILLER FORD LINCOLN P	#	#	5.00E-212	6	13-Jun-12	3	2714	\$311.65	\$410.78	1	NA	UT	#	AS PER TSB AND INSTALLED CAC AIR DEFLECTOR	CUSTOMER STATES THA	#	#	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	18-Nov-11	3-Dec-11	JIM HANSEN'S GATEWAY FORD LINC	#	#	5.00E-212	6	18-Jun-12	7	16358	\$283.51	\$444.81	1	NA	AB	#	26326 CONNECTED IDS ADDED PULLED CODES, P043	CHECK AND ADVISE FOR	#	#	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	#	#	5.00E-212	6	9-Jun-12	1	1115	\$318.27	\$550.19	2	NA	AB	#	VERIFY CEL ON, CHECK TEST #17 YES, HPF NO	CHAS ENGINE MECHANIC	#	#	#	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	18-Jan-12	13-Feb-12	GIBBONS FORD	#	#	5.00E-212	6	25-May-12	4	5107	\$397.71	\$472.45	1	NA	PA	#	VERIFY MIL ON EEC TEST START ADAPTIVE	CUSTOMER STATES CHE	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	#	6K775	1	9-Jun-12	3	15192	\$17.84	\$57.07	1	NA	FL	#	CHECK ENGINE LIGHT ON AND RUNNING	ROUGH CHECK ENGINE LIGHT	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	8-Feb-12	16-Apr-12	BAKTER FORD, INC.	#	#	6K775	1	18-Jun-12	3	10234	\$10.74	\$56.16	1	NA	NE	#	PERFORM DIAGNOSIS DRIPRAPS, 120844	CUSTOMER STATES THA	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	22-May-12	4-Jun-12	ELDER FORD	#	#	6K775	1	18-Jun-12	1	595	\$0.00	\$49.78	1	NA	MI	#	CO2 K775 KOED PASS, KOER PASS, KOER P	0308 CHECK ENGINE LIGHT	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	13-Dec-11	11-Jan-12	FRIENDSHIP FORD	#	#	6K775	1	7-Jun-12	5	4658	\$10.74	\$49.42	1	NA	TN	#	VERIFY CEL LAMP IS OGRAMMED PCM AND	CUSTOMER STATES THE	#	#	#	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFXW1E1C3F	TF6	F	16A	16A	16A	29-Mar-12	29-Apr-12	CHESAPE FORD	#	#	6K775	1	15-Jun-12	2	5898	\$0.00	\$43.90	1	NA	GA	#	PREFORMED DIAG, P0304, P0305, P0306	UPDATED CUST STATES ENGINE	#	#	#	PT C&C
TSB REFLASH																																

From: Steslicki, Michael (M.E.)
Sent: Monday, June 25, 2012 9:13 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/25/12)

Eighteen new claims today

(13) TSB Reflash
(4) Catalytic Converter
(1) Diag - Misfire

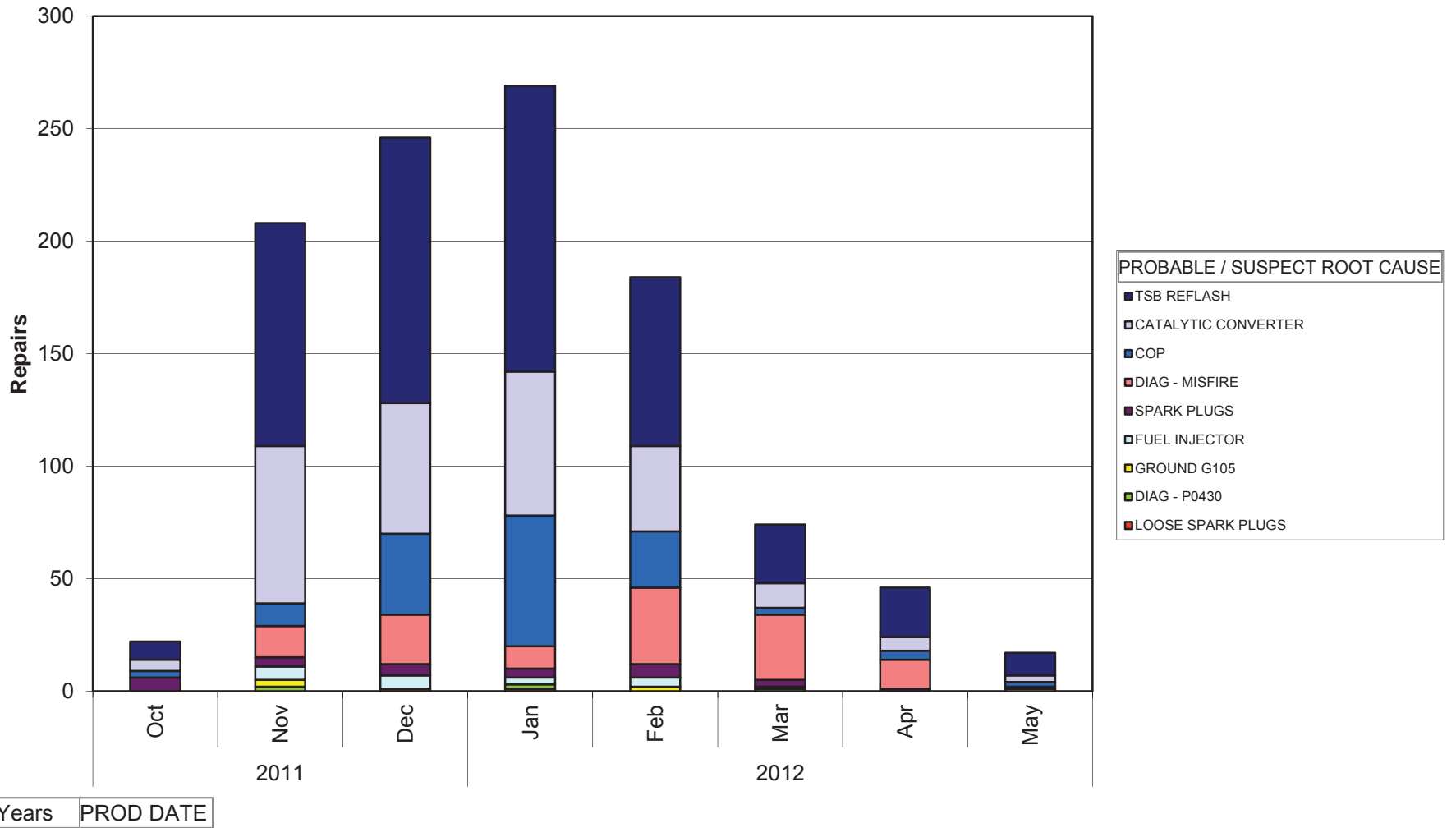


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/22/12



Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	4
	6	5
	3	4
	4	6
	1	3
		1
	1	
	21	29

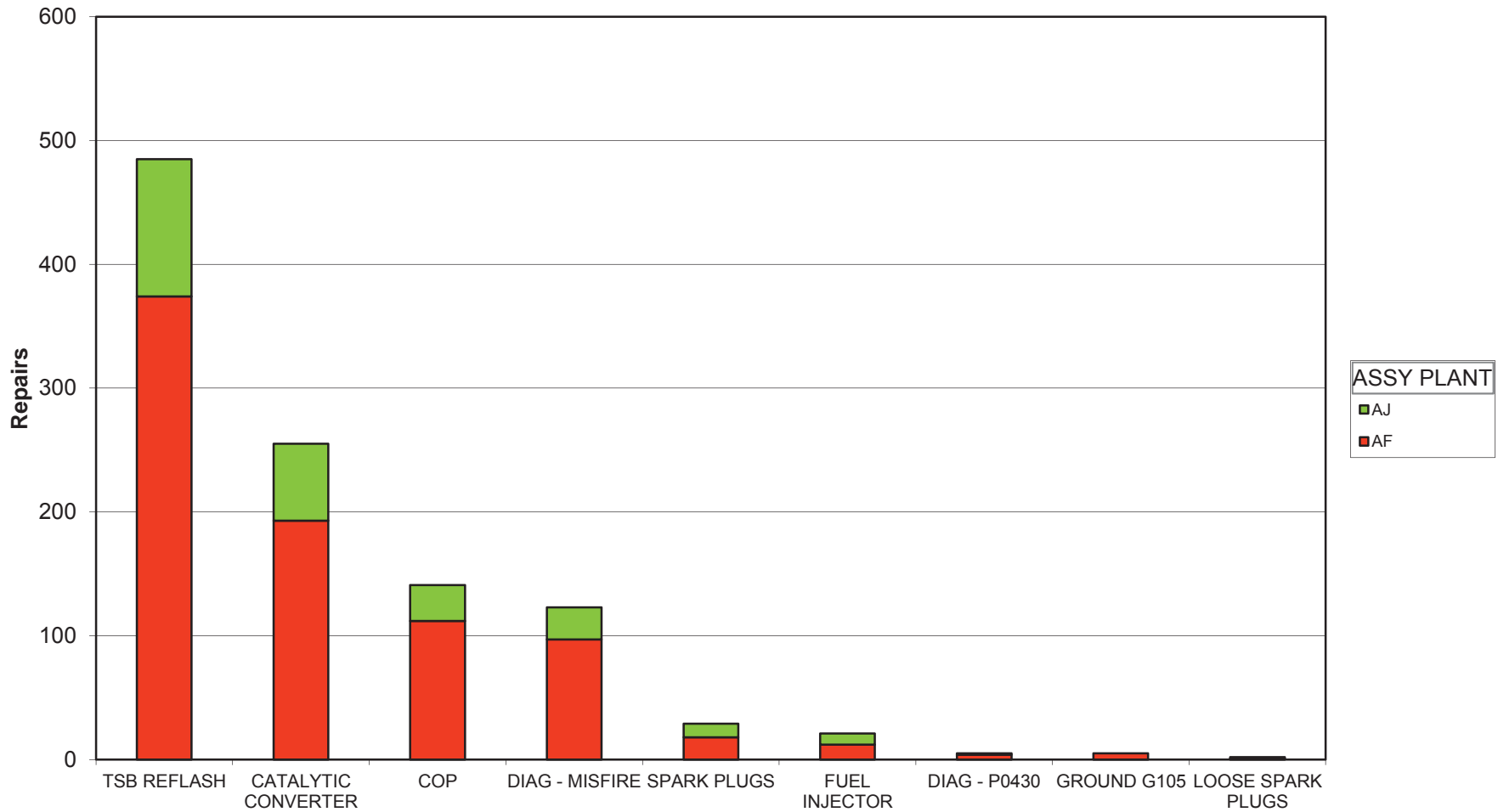
DIAG - MISFIRE	COP	
		3
	14	10
	22	36
	10	58
	34	25
	29	3
	13	4
	1	2
	123	141

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	70	99
	58	118
	64	127
	38	75
	11	26
	6	22
	3	10
	255	485
		1066

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/22/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	374	111	485
CATALYTIC CONVERTER	193	62	255
COP	112	29	141
DIAG - MISFIRE	97	26	123
SPARK PLUGS	18	11	29
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	816	250	1066

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03 REPORT	DEL YTE	WIN	VEHICLE LIT	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CLC	CLAIM BINNED FUNCTION		
COP	ENGINE	BLTD0003	2012	1FFFW1C3	Tf6	F	A	T	KW	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#	12029	C3	12-Dec-11	#	929	\$63.09	\$116.81	1	CA	#	EEC TEST PID MONITOR TEST REPLACED #5 COIL ENGINE SPOK MISS DRIVE	#	1	V29	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1R6	Tf6	F	A	T	KW	TC3	AF	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#	12029	C3	20-Nov-11	0	20	\$5.17	\$63.22	1	CA	#	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG	#	1	V53	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1R6	Tf6	F	A	T	KW	TC3	AJ	24-Oct-11		FUTURE FORD OF CLOVIS	#	12465	C3	22-Dec-11	-1	28	\$10.38	\$159.03	1	CA	#	EEC TEST P0300, POWERED PLUGS AND ROAD	#	1	V29	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1T4	Tf6	F	A	T	KW	TC3	AJ	25-Oct-11		HILLER FORD INC	#	12405	C3	6-Dec-11	-1	10	\$5.17	\$42.48	0	WI	#	VERIFIED CONCERN, PEGS CC 42	#	1	V53	C&C
GROUND G105	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LIN	#	12029	C3	28-Nov-11	1	148	\$80.00	\$89.19	1	AB	#	239 VERIFIED CONCERN, P00	#	1	V49	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1R6	Tf6	F	A	T	KW	TC3	AF	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#	12465	C3	10-Dec-11	1	519	\$0.00	\$74.80	1	MI	#	HOOK UP IDS AND SELF TURNED TO CUSTOMER	#	1	V53	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1R6	Tf6	F	A	T	KW	TC3	AF	10-Nov-11		ALL STAR FORD	#	12029	C3	22-Dec-11	-1	272	\$0.00	\$79.35	1	WI	#	DID NOT DUPL ON RD TSD AND REINST IN FLOW	#	1	V29	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#	500E-212	E3	28-Dec-11	1	418	\$240.12	\$453.16	2	CA	#	#73 ROADTESTED & VERIFIED CONCERN, PC	#	1	V49	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T4	Tf6	F	A	T	KW	TC3	AF	8-Dec-11	23-Dec-11	DUNFORD FORD LINCOLN	#	500E-212	E3	30-Dec-11	1	1961	\$520.44	\$737.92	3	FL	#	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE	#	1	V29	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#	500E-212	E3	20-Dec-11	1	730	\$426.12	\$562.96	1	IL	#	EEC TEST P0430 MONITORED PDS, REPLACED BA	#	1	V29	C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFFWE1R6	Tf6	F	A	T	KW	TC3	AF	6-Nov-11		LILLISTON FORD, INC.	#	500E-212	E3	28-Dec-11	-1	12	\$562.25	\$668.95	1	IL	#	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST	#	1	V29	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	27-Nov-11		HALLMARK FORD SALES LIMITED	#	12	C3	4-Jan-12	-1	135	\$4.88	\$179.42	2	BC	#	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TE	#	1	V49	C&C
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFFWE1T4	Tf6	F	A	T	KW	TC3	AJ	18-Nov-11		SCOTT PETERSON MOTORS INC.	#	9F593	B3	19-Dec-11	-1	12	\$268.55	\$746.16	6	MI	#	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA	#	1	V29	C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#	500E-212	E3	3-Jan-12	1	790	\$405.35	\$509.26	1	MI	#	VERIFIED CONCERN, P0301 TEST CUSTOMER TO	#	1	V29	C&C
COP	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#	12029	C3	4-Jan-12	-1	522	\$161.77	\$409.11	3	WA	#	ISS SET UP EEC TEST ITEM TESTED COILS F	#	1	V29	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#	500E-212	E3	21-Jan-12	1	244	\$397.71	\$504.17	1	MI	#	EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST	#	1	V29	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#	NPF	C3	11-Jan-12	1	1184	\$0.00	\$24.00	0	MI	#	INSTANT FUEL ECONOMY TEST, EEC TEST, KICK	#	1	V49	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD.	#	12029	C3	10-Jan-12	-1	124	\$180.97	\$241.25	1	NS	#	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA	#	1	V49	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	7-Nov-11		CAM CLARK FORD SALES LTD.	#	12	E3	12-Jan-12	-1	3	\$9.71	\$225.54	2	AB	#	0 210 SELF TEST PCM HAZARD TEST SHOWED TH	#	1	V29	C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AJ	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#	9F593	B3	7-Jan-12	1	1301	\$143.80	\$511.81	2	CA	#	PERFORM IDS QUICK TEST, WET AROUND THE	#	1	V29	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	25-Oct-11		ULMANN MOTOR INC.	#	12029	C3	18-Jan-12	-1	590	\$42.65	\$57.11	0	MI	#	EEC TESTS DCL AND FUEL PRESS TESTS IN FLOW	#	1	V29	C&C
COP	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#	12405	C3	13-Jan-12	-1	250	\$84.05	\$255.21	2	MI	#	TEST EEC CONC P0316 EFC ENGINE FOR CYLINDR	#	1	V29	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A <td T	KW	TC3	AF	6-Jan-12		BARBIE FORD, INC.	#																
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AJ	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#	500E-212	E3	19-Jan-12	1	1084	\$339.71	\$446.78	1	MI	#	VERIFIED CONCERN, EEC TEST P0430, PINPOINT	#	1	V29	C&C
ENGINE	ENGINE	CANA0002	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AJ	28-Oct-11	27-Dec-11	RON DURRANT FORD	#	12029	C3	13-Jan-12	1	1238	\$128.10	\$310.87	2	CA	#	1236 CUST STATES VEH LEON ACCEL CYLINDR	#	1	V29	C&C
FUEL INJECTOR	ENGINE	CAMU0001	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AJ	10-Nov-11		OTIS FORD, INC.	#	500E-212	E3	16-Jan-12	-1	458	\$444.30	\$571.46	1	MI	#	PRELAP IN INJECTOR, 184 INJECTOR, 184 IN	#	1	V29	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#	500E-212	E3	16-Jan-12	2	2878	\$477.88	\$605.35	2	MI	#	PERFORM IDS DIAG CODE P0430 FOLLOWUP PIN	#	1	V29	C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	21-Nov-11	29-Dec-11	WALFORD FORD, INC.	#	12029	C3	23-Jan-12	1	800	\$0.00	\$57.11	0	MI	#	SCANNED FOR CODES, P0304 MONITORED SY	#	1	V29	C&C
GROUND G105	ENGINE	CAQA0024	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	128837	C3	16-Jan-12	1	1050	\$0.00	\$226.69	2	MI	#	ROAD TEST CANNOT VEH CHECK A FUEL C	#	1	V53	C&C
ENGINE	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	8-Nov-11	30-Nov-11	AUTOWAY FORD AND LINCOLN	#	12029	C3	23-Jan-12	2	2577	\$192.94	\$259.78	2	MI	#	ROAD TESTED VEHICLE, SPARE PERFORMED CO	#	1	V53	C&C
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	1-Dec-11	3-Jan-12	WHITNEY FORD, INC.	#	9F593	B3	19-Jan-12	1	1057	\$0.00	\$449.67	2	CA	#	VERIFY IDS TEST, TEST OK	#	1	V53	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	1-Dec-11	3-Jan-12	ALTON BARLEY FORD	#	DIAG	C3	24-Jan-12	1	2807	\$0.00	\$50.23	1	MI	#	EEC TEST P0318, CR OASIS PER SSM 22192, R	#	1	V53	C&C
DIAG- MISFIRE	ENGINE	CAPA0009	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	18-Nov-11	12-Jan-12	KEN WILSON FORD INC.	#	12405	C3	16-Jan-12	2	2115	\$21.08	\$136.24	1	MI	#	IDS TEST, PASS CODES AND CUSTOMER 2105 AS	#	1	V53	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	18-Nov-11	27-Dec-11	MARK WATSON FORD, INC.	#	12029	C3	23-Jan-12	1	560	\$0.00	\$57.11	0	MI	#	TRUCK MISSING SPARK PLUG SWAP, CUSTOME	#	1	V53	C&C
COP	ENGINE	CACQ0001	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNFORD FORD (1993) LTD	#	12029	C3	23-Jan-12	1	343	\$60.20	\$156.26	1	MI	#	553.90 EEC TEST CODE, P2810 PREINST PINPOI	#	1	V49	C&C
FUEL INJECTOR	ENGINE	CAMI0002	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	9-Dec-11		EAGLE COUNTRY FORD	#	9F593	B3	13-Jan-12	-1	498	\$263.54	\$558.29	2	MI	#	VERIFIED CONCERN, PRELAP INJECTORS AND	#	1	V29	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	13-Jan-12		YAKWOOD FORD, INC.	#	12029	C3	23-Jan-12	1	560	\$0.00	\$57.11	0	MI	#	SCANNED FOR CODES, P0304 MONITORED SY	#	1	V29	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	18-Nov-11	19-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#	DIAG	C3	23-Jan-12	2	1286	\$0.00	\$91.85	1	MI	#	EEC TEST, NO CODES, FOLLOW SYMPTOM CHART	#	1	V53	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	28-Nov-11	27-Dec-11	MUSK MOTORS, INC.	#	NPF	C3	30-Jan-12	2	1011	\$0.00	\$20.51	0	MI	#	IDS TEST, NO CODES, ROAD TEST UNABLE TO	#	1	V29	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	NPF	C3	19-Jan-12	1	1033	\$0.00	\$44.67	0	MI	#	ROAD TEST COULD NOT VERIFY CONCERN, CONT	#	1	V44	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AJ	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#	12029	C3	26-Jan-12	1	2197	\$0.00	\$59.84	1	MI	#	IDS TEST RETRIEVED DTE LING AND NEEDED TO	#	1	V29	C&C
CATALYTIC CONVERTER	EXHAUST	CADP0002	2012	1FFFWE1C3	Tf6	F	A	T	KW	TC3	AF	11-Dec-11	26-Jan-12	NELSON FORD, INC.	#	500E-212	E3	26-Jan-12	1	581	\$410.74	\$558.96	1	MI	#	VERIFY CEL IS ON VISUAL/DIAG RESULTS, REPL	#	1	V29	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFF																										

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CLAIM	CL	OC	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1XC	T06	F	A	T	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	2012	RECALL	NA	22-Feb-12	2	\$482	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#1221	CUSTOMER STATES SON	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	CAQA0P24	2012	1FTFW1E1TC	T06	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	2012	RECALL	NA	17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUSTOMER STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	2012	RECALL	NA	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	OK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	25-Jan-12	7-Feb-12	MIKE SHAW FORD AT THE AVENUES	2012	RECALL	NA	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON ENGINE	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	2012	RECALL	NA	14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	2012	RECALL	NA	15-Mar-12	2	3580	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	2012	RECALL	NA	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES WHEN	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	2012	RECALL	NA	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER TSB	CUSTOMER STATES GET	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	2012	RECALL	NA	23-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	120210A RECALL 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES LTD	2012	RECALL	NA	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	QC	VERIFY PROBLEM TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	CWC0E008	2012	1FTFX1E1TC	T06	F	A	T	26-Jan-12	15-Mar-12	IXVM MOTORS FORD	2012	RECALL	NA	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern eec test p0304 check oasib lib 12 2 10	VEHICLE CUT OUT AND	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	20-Nov-11	18-Feb-12	TOIN MOTOR SALES, INC.	2012	RECALL	NA	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGES AT HIGHWAY	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	T06	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	2012	RECALL	NA	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	Customer States Check MIL	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	2-Dec-11	23-Feb-12	MIFFORD FORD, INC.	2012	RECALL	NA	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFW1E1TC	T06	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	2012	RECALL	NA	6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALL TSB 12 2 10	ON ACCELERATION FORD	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	2012	RECALL	NA	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	REF TEST PCM PASS WATER DATA LOGGER AND	CUSTOMER STATES WHEN	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	CAMB1E001	2012	1FTFW1E1TC	T06	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	2012	RECALL	NA	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH UN	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	11-Dec-11	13-Jan-12	SUN HILL FORD	2012	RECALL	NA	21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREF. LAG ON ACCELER	CUSTOMER STATES WHEN	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	9-Jan-12	23-Feb-12	ANDERSON FORD	2012	RECALL	NA	16-Mar-12	1	322	\$0.00	\$29.24	0	NA	NC	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	2012	RECALL	NA	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER PCM	VERIFY ENGINE LIGHT CO	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	2012	RECALL	NA	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	6-Feb-12	21-Feb-12	SIK FAMILY FORD, INC.	2012	RECALL	NA	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN TESTED FOUND CODE P0099	CUSTOMER STATES WHEN	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	2012	RECALL	NA	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT CO	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	31-Jan-12	23-Feb-12	MIDDLELAUF FORD LINCOLN	2012	RECALL	NA	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	2012	RECALL	NA	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT CO	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	2012	RECALL	NA	23-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	19-Dec-11	30-Dec-11	ALAN JAY FORD LINCOLN	2012	RECALL	NA	6-Mar-12	3	4631	\$0.00	\$32.02	0	NA	TX	VISUAL INSPECTION OK. NO PERFORMED PROC	CUSTOMER STATES WHEN	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	2012	RECALL	NA	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST.VERIFY ET REPROGRAMMER PCM	VERIFY ENGINE LIGHT CO	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	1FTFW1E1TC	T06	F	A	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	2012	RECALL	NA	15-Feb-12	2	1278	\$0.00	\$29.94	0	NA	NC	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES WHEN	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	22-Jan-12	11-Jan-12	CHAMPION FORD	2012	RECALL	NA	16-Mar-12	3	1323	\$0.00	\$35.14	0	NA	TX	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES WHEN	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	15 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	15 DTC CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	15-Dec-11	31-Jan-12	TUSKET SALES & SERVICE LTD	2012	RECALL	NA	28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1910 PERFORMED EEC SELF TEST. NO FAULT CODES	RUNS ROUGH AT TIMES	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	17-Jan-12	29-Dec-11	SUN HILL FORD	2012	RECALL	NA	16-Feb-12	2	1455	\$0.00	\$24.04	0	NA	WI	DIAG AND VERIFY RECALL	STATS SURGE AT	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	15-Dec-11	29-Dec-11	SUN HILL FORD	2012	RECALL	NA	16-Feb-12	2	1455	\$0.00	\$24.04	0	NA	WI	DIAG AND VERIFY RECALL	STATS SURGE AT	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	2012	RECALL	NA	16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 22215	ALDIAG CUSTOMER STATES	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E1TC	T06	F	A	T	26-Nov-11	8-Dec-11	BEST FORD LINCOLN	2012	RECALL	NA	24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 22215 AND	ENGINE	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	1FTFW1E1TC	T06	F	A	T	19-Jan-12	13-Jan-12	WEBER-HARRIS FORD, INC.	2012	RECALL	NA	23-Feb-12	1	342	\$0.00	\$29.24	0	NA	TX	VERIFIED CONCERN. REPROGRAMMED PCM	CUSTOMER STATES WHEN	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	2012	RECALL	NA	20-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAG P11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	21-Dec-11	29-Dec-11	AUFFENBERG FORD NORTH, INC.	2012	RECALL	NA	22-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTS TO JERK UPON	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	2012	RECALL	NA	29-Feb-12	1	497	\$0.00	\$33.56	0	NA	MI	PREF DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUN VEH	NA	0	0	0	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E1TC	T06	F	A	T	11-Jan-12	3-Feb-12	ANCIRA FORD	2012	RECALL	NA	13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22225 IN LIT. CONCERNS. VEH BU	24 CUSTOMER STATES	NA	0	0		

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03 REPORT	DEL YR	VIN	VEHICLE INFO	ENGINE	TRANS	ASSY PLANT	PROV DATE	WARRANTY START DATE	DEALER/SALES	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION									
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2	T6F	F	B	A	T	K	T	C	A	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	RECALEM	24-22-Mar-12	1	1596	\$0.00	\$34.23	0	TX	VERIFIED CUSTOMERS CONCERN. ECC TEST CODE	CUSTOMER STATES CHECK	#	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FX1E2C	T6F	F	B	A	T	K	T	C	A	23-Nov-11	20-Dec-11	VILLAGE FORD INC	RECALEM	24-13-Mar-12	3	2967	\$0.00	\$38.32	0	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH	#	#	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FX1E2C	T6F	F	B	A	T	K	T	C	A	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	RECALEM	24-29-Feb-12	2	1169	\$0.00	\$34.00	0	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#	#	V49	TRANSMISSION
TSB REFLASH	PT C&C	CLDR004	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	RECALEM	24-15-Feb-12	3	5797	\$0.00	\$34.92	0	TN	PERFORMED TSB 12 02 10 REPROGRAMMED PCM	CUSTOMER STATES VEH	#	#	V49	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FX1E1X3	T6F	F	B	A	T	K	T	C	A	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	RECALEM	24-16-Feb-12	1	105	\$0.00	\$24.01	0	NS	1569 DUE TEST DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1T3	T6F	F	B	A	T	K	T	C	A	27-Jan-12	13-Dec-11	MALLOY FORD	RECALEM	24-17-Feb-12	2	3188	\$0.00	\$32.07	0	AL	IDS HOOK UP KOEO SELF TEST DTC P0300 PERFO	CUSTOMER STATES VEH	#	#	V50	PT C&C
TSB REFLASH	PT C&C	CASA903	2012	1F1FX1E1C3	T6F	F	B	A	T	K	T	C	A	13-Dec-11	29-Dec-11	MORROW FORD	RECALEM	24-18-Feb-12	2	438	\$0.00	\$30.74	0	PA	attempt to verify no faults in system. checked oas	CUSTOMER STATES VEH	#	#	V50	PT C&C
TSB REFLASH	PT C&C	CASA910	2012	1F1FW1E1T3	T6F	F	B	A	T	K	T	C	A	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOK	RECALEM	24-18-Feb-12	1	1284	\$0.00	\$42.25	0	IL	TEST AND DIAGNOSE REPROGRAM PCM TEST DR	CUSTOMER GETTING PO	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	9-Dec-11	11-Jan-12	CHAMPION FORD	RECALEM	24-17-Feb-12	2	1952	\$0.00	\$35.14	0	TX	NO MIL PERFORMED KOEO TEST NO DTC ROAD TR	CUSTOMER STATES CHECK	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	RECALEM	24-14-Feb-12	2	1452	\$0.00	\$32.65	0	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12 10	CUSTOMER STATES ENGINE	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	18-Jan-12	10-Feb-12	GAYTOR FORD	RECALEM	24-23-Feb-12	1	1743	\$0.00	\$35.49	0	FL	ROAD TEST AND DID NOT TO TSB 12 2 10. REPROG	CS STATES WHEN ACC	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	25-Nov-11	30-Jan-12	WACONIA FORD SALES, INC.	RECALEM	24-23-Feb-12	1	1250	\$0.00	\$40.51	0	MN	VERIFIED CONCERN. FOUND TSB 12 10	REPROG. CUSTOMER STATES THE	#	#	V50	PT C&C
TSB REFLASH	PT C&C	CB04901	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	RECALEM	24-14-Feb-12	2	2063	\$0.00	\$36.24	0	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	7-Nov-11	15-Dec-11	VONDERLAF FORD	RECALEM	24-8-Mar-12	3	3540	\$0.00	\$32.00	0	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	Customer blame check	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	31-Jan-12	29-Feb-12	SILSBEE FORD, INC.	RECALEM	24-24-Feb-12	1	923	\$0.00	\$33.14	0	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS PINP	CUSTOMER STATES THE	#	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	RECALEM	24-17-Feb-12	1	378	\$0.00	\$34.32	0	MN	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHECK ENGINE LIGHT W	#	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	RECALEM	24-12-Mar-12	3	4366	\$0.00	\$31.25	0	LA	RAN ECC TEST. SUSPECTED P0300 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CAU	#	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	RECALEM	24-13-Mar-12	1	1203	\$0.00	\$30.21	0	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#	#	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	RECALEM	24-15-Mar-12	1	3513	\$0.00	\$31.68	0	AR	UNABLE TO DUPLICATE (AGE 2225 CONCERN IS	JUST STATES THAT WHI	#	#	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	14-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	RECALEM	24-6-Mar-12	2	436	\$0.00	\$32.86	0	TX	FRANCKLE TESTS FOUND P0300 IN SYSTEM. RAN O	P03 REPAIR FOR TRANS	#	#	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FX1C1C5	T6F	F	B	A	T	K	T	C	A	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	RECALEM	24-21-Feb-12	-1	3115	\$0.00	\$34.06	0	ON	ROAD TEST VEHICLE CHECK OASIS FOR TBS	FORD CHECK AND REPORT F	#	#	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	1-Dec-11	21-Dec-11	BARBER FORD, INC.	RECALEM	24-22-Feb-12	3	380	\$0.00	\$30.31	0	PA	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#	#	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	RECALEM	24-6-Mar-12	3	3553	\$0.00	\$34.66	0	MN	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#	#	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	RECALEM	24-12-Mar-12	1	2382	\$0.00	\$40.06	0	NC	ROAD TEST FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#	#	V48	TRANSMISSION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	21-Dec-11	29-Dec-11	KELLER FORD, INC.	RECALEM	24-17-Feb-12	2	2331	\$0.00	\$33.14	0	TX	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	27-Dec-11	29-Dec-11	POWER FORD VALENCIA	RECALEM	24-22-Feb-12	2	3718	\$0.00	\$40.03	0	CA	DIAG CONC PASS KOEO PASS CHECKED OASIS	AUTO TRANS LACKS OR	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	RECALEM	24-20-Feb-12	1	441	\$0.00	\$32.44	0	MI	CHECKED TBSB FOUND TSB 12 2 10 FOR ENGINE SURGE	ENGINE SURGES AND LO	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	12-Jan-12	4-Feb-12	LOGANVILLE FORD	RECALEM	24-12-Mar-12	2	3123	\$0.00	\$36.83	0	GA	TRUCK LOSING POWER PCM PROGRAMMING DIAG	CUST STATES TRUCK ST	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	22-Nov-11	3-Feb-12	JACKY JOHNSON FORD LINCOLN, INC.	RECALEM	24-12-Mar-12	2	1415	\$0.00	\$32.66	0	TX	PROTEST AND CONVINCE SURGE TEST ALL PA	3. ENGINE MIL HAS SUR	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	RECALEM	24-22-Feb-12	2	1870	\$0.00	\$31.52	0	IA	IFOLLOWED TSB 12 02 10. NO DTC'S PRESENT. REF	TRUCK IS BUCKING WHE	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	12-Dec-11	12-Dec-11	SCOTT FORD	RECALEM	24-23-Mar-12	3	2058	\$0.00	\$25.89	0	WI	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FEB	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	11-Dec-11	3-Jan-12	PATTERSON FORD OF ROWIE	RECALEM	24-16-Mar-12	1	436	\$0.00	\$31.63	0	TX	ROAD TESTED. SUSPECTED P0300. RAN OASIS	VEHICLE FEELS SURGE	#	#	V50	PT C&C
TSB REFLASH	PT C&C	CCFH1004	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	3-Jan-12	20-Jan-12	RAY SCHULTZ FORD, INC.	RECALEM	24-8-Mar-12	2	1500	\$0.00	\$34.44	0	OR	NO CODES PRESENT. NO MIL. IDS NORMAL. CUS	CHECK AND ADVISE SUR	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKVILLE	RECALEM	24-15-Mar-12	1	3198	\$0.00	\$27.96	0	TX	PERFORM ECC PREQUENT NO TESTS. PASS. CHECK	OASIS 3 THERE IS A HESIT	#	#	V50	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	RECALEM	24-21-Feb-12	1	1088	\$0.00	\$37.34	0	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SSM	CS WHILE DRIVING INT	#	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	RECALEM	24-23-Mar-12	1	436	\$0.00	\$31.20	0	TX	RECAL REFLASH PER TSB 12 02 10	CUSTOMER ENGINE LIGH	#	#	V29	PT C&C
TSB REFLASH	PT C&C	CM9A209	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	3-Feb-12	3-Feb-12	JIM ROBINSON FORD LINCOLN, INC.	RECALEM	24-8-Mar-12	2	1415	\$0.00	\$32.66	0	TX	IDS DTC P0300 P0306 IN UPDATED PCM UNDE	CUSTOMER STATES WHE	#	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	RECALEM	24-15-Mar-12	1	355	\$0.00	\$29.03	0	MI	12 02 10	CHECK ENGINE LIGHT ON	#	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	RECALEM	24-24-Mar-12	1	295	\$0.00	\$36.40	0	TX	CK ENG LIGHT WAS NOT 1 RETEST ALL OK AT	CUSTOMER STATES VEH	#	#	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	11-Dec-11	31-Dec-11	DIXON FORD COMPANY, LLC	RECALEM	24-23-Feb-12	3	2136	\$0.00	\$33.63	0	TX	CK ENG LIGHT WAS NOT 1 RETEST ALL OK AT	CUSTOMER STATES VEH	#	#	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C	A	9-Dec-11	30-Dec-11	ELK GROVE FORD	RECALEM	24-8-Mar-12	3	3111	\$0.00	\$46.00	0	CA	TEST DRIVE VEHICLE. CAN NOT DUPLICATE O	RVE CUSTOMER STATES EN	#	#	V48	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T6F	F	B	A	T	K	T	C																		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCDS REPORT	DEL YR	WIN	VEHICLE	ENGINE	ASSY	PLANT	PROD DATE	WARRANTY	DEALERSHIP	YR	CR	PN	BS	REPAIR	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE /	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ADDITIONAL	CD	CL	CC	CLAIM BINNED FUNCTION	
DIAG - MISFIRE	ENGINE	C8TJ001	2012	11	11	T8F	F	B	12	17-Feb-12	SLEDGE FORD, INC.	#	#	NPF	#	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSB'S OR SSME, NO IN	CUSTOMER STATES CHE	#	#	#	#	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	11	11	T8F	F	B	12	15-Feb-12	PITTSBURG FORD	#	#	RECALEM	#	6-Mar-12	2	2967	\$405.35	\$477.29	1	GA	#	CHECKED CK CODES, NO TSB'S FOUND TSB 12	CUSTOMER STATES CHE	#	#	#	#	PT & C	
EXHAUST	ENGINE	N/A	2012	11	11	T8F	F	B	12	1-Dec-11	RYAN FORD	#	#	RECALEM	#	23-Mar-12	3	12752	\$405.35	\$489.49	1	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	C	C	C	C	C	C	PT & C
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	17-Jan-12	BUCKEYE FORD LINCOLN, LLC	#	#	RECALEM	#	17-Apr-12	2	2351	\$0.00	\$31.62	0	OH	#	ROADTEST AND COULD NOTIFY REPAIR	CUSTOMER STATES THE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	17-Jan-12	LANDMARK FORD, INC.	#	#	RECALEM	#	17-Apr-12	3	4487	\$0.00	\$33.62	0	IL	#	DIAG REPROGRAM PCM PER TSB 12 20 10	CUSTOMER STATES THE	#	#	#	#	PT & C	
COP	ENGINE	N/A	2012	11	11	T8F	F	B	12	11-Nov-11	RIDGEWOOD FORD SALES LIMITED	#	#	#	#	20-Apr-12	-1	9	\$66.99	\$171.69	1	GA	#	ECC TEST CODE P0305 PROGRAM IONITON DIAG	CHECK FOR ROUGH RUN	#	#	#	#	PT & C	
FUEL INJECTOR	ENGINE	C83F004	2012	11	11	T8F	F	B	12	3-Jan-12	DIETL FORD	#	#	#	#	29-Mar-12	1	1103	\$130.35	\$564.54	1	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND	CUSTOMER STATES CHE	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	11	11	T8F	F	B	12	12-Nov-11	GEORGE STOCKFISH FORD (1987)	#	#	DIAG	#	12-Apr-12	0	29	\$20.00	\$35.75	0	GA	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316	PERFORM DIAGNOSTICS	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	11	11	T8F	F	B	12	10-Mar-12	BENSON FORD, INC.	#	#	DIAG	#	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	#	CHECKED CONCERN CHECKED FOR CODES A1	W/WHILE DRIVING VEHICLE	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	N/A	2012	11	11	T8F	F	B	12	1-Mar-12	DONNELLY FORD LINCOLN	#	#	NPF	#	20-Apr-12	2	1248	\$0.00	\$51.44	1	TX	#	IDS TESTS P0300 P0304 P0305 IN MEMORY	CUSTOMER STATES THE	#	#	#	#	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11	11	T8F	F	B	12	1-Jan-12	COURTESY FORD LINCOLN, INC.	#	#	5.00E+212	#	12-Apr-12	1	1122	\$405.35	\$485.89	1	GA	#	IDS TEST CODES SYSTEM K060 PASSED K060	P0300 P0305	#	#	#	#	PT & C	
EXHAUST	ENGINE	N/A	2012	11	11	T8F	F	B	12	13-Feb-12	NORTHSHORE FORD	#	#	RECALEM	#	16-Apr-12	2	2609	\$405.35	\$514.47	1	TX	#	VERIFY OWNER CONCERN, CHECK FOR DTCS, P	ES29 OWNER STATES REF	#	#	#	#	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11	11	T8F	F	B	12	22-Nov-11	JOE COOPER FORD, INC.	#	#	RECALEM	#	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	#	CHECK OUT TEST ECC S/M	PCM PER TSB 12 20 10	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	28-Feb-12	MACK GRUBBS FORD, INC.	#	#	RECALEM	#	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	#	CODE P0306 P0300 RSB #12 02 10	CUSTOMER STATES THE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	28-Nov-11	ARROW FORD, INC.	#	#	RECALEM	#	9-Apr-12	2	3764	\$0.00	\$37.75	0	TX	#	REPROGRAM PCM PERFORMED TSB 12 20 10	REF	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	22-Dec-11	PARKWAY FORD SALES, INC.	#	#	RECALEM	#	19-Apr-12	3	6444	\$0.00	\$33.50	0	GA	#	CHECK ECC REFLASH PCM PER TSB 12 20 10	CUSTOMER STATES THE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	1-Dec-11	KEN KNAPP FORD SALES LTD	#	#	RECALEM	#	30-Mar-12	-1	5031	\$0.00	\$36.63	0	GA	#	VERIFY CHECK CUSTOMER CONCERN TSB 12 20 10	APPH	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	2-Dec-11	COURTESY FORD LINCOLN	#	#	RECALEM	#	10-Apr-12	4	4431	\$0.00	\$40.76	0	GA	#	UPDATE PCM PER TSB 12 20 10, VERIFY ENGINE	SU	#	#	#	#	PT & C	
SPARK PLUGS	ENGINE	N/A	2012	11	11	T8F	F	B	12	17-Feb-12	ALBI FORD LINCOLN JULIETTE INC.	#	#	#	#	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU C/	V	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	CDDX517	2012	11	11	T8F	F	B	12	22-Mar-12	JIM KEAY FORD LINCOLN SALES LT	#	#	DIAG	#	24-Apr-12	1	1653	\$0.00	\$139.18	2	GA	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DAT	CUSTOMER STATES THE	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	COR4009	2012	11	11	T8F	F	B	12	28-Mar-12	WALKER TORQUEX	#	#	RECALEM	#	17-Apr-12	3	3978	\$0.00	\$32.65	1	GA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING	ENGINE SUFFERED LOSS	#	#	#	#	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11	11	T8F	F	B	12	19-Nov-11	PACKEY WEBB FORD	#	#	5.00E+212	#	11-Apr-12	4	8594	\$426.12	\$532.37	1	IL	#	TEST ECC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE STOP	#	#	#	#	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11	11	T8F	F	B	12	30-Jan-12	THE FORD STORE MORGAN HILL	#	#	RECALEM	#	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#	VERIFY CONVERTER, CH	REPLACE CUSTOMER STATES THE	#	#	#	#	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11	11	T8F	F	B	12	17-Jan-12	ANKS FORD CORPORATION	#	#	RECALEM	#	11-Apr-12	2	8013	\$405.35	\$521.18	1	GA	#	CONVERTOR FAILED CHECK TEST CODE P0301	REF	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	22-Nov-11	HARRIS FORD LINCOLN	#	#	RECALEM	#	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES THE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	5-Apr-12	WADE FORD, INC.	#	#	RECALEM	#	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	#	TEST DROVE, VERIFY CONCENTRCK OASIS PERFORM	WHEN ON CRUISE CONTROL	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	12-Jan-12	MINNEVILLE FORD CO	#	#	RECALEM	#	16-Apr-12	3	3978	\$0.00	\$32.65	1	GA	#	ECU CAME ON AND STARTED FLASHING, STOP AN	D	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	12-Jan-12	KRAPOHL FORD & LINCOLN CO.	#	#	RECALEM	#	20-Apr-12	4	8929	\$0.00	\$32.20	0	MI	#	concern could not be verified, ecc diagnosis, pass	che	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	23-Jan-12	LEWIS FORD LINCOLN OF HAYS	#	#	RECALEM	#	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	#	CK CODES NONE PRESENT, CKD OASIS AND PLUG	DIAG FOR MISFIRE WHEN	#	#	#	#	PT & C	
COP	ENGINE	CDDT8007	2012	11	11	T8F	F	B	12	25-Jan-12	C & G FORD SALES, INC.	#	#	12029	#	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	#	USED IDS, PULLED DOES, CK APPROVAL CODE	P	#	#	#	#	PT & C	
COP	ENGINE	N/A	2012	11	11	T8F	F	B	12	2-Feb-12	SHERWOOD FORD	#	#	12029	#	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	#	PERFORM TSB REPROGRAM TYN COIL AND PLUG	DIAG AND REPORT EN	#	#	#	#	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11	11	T8F	F	B	12	14-Mar-12	RUSSELL & SMITH FORD, INC.	#	#	5.00E+212	#	20-Apr-12	3	3097	\$71.00	\$271.71	1	TX	#	CKO2 P1111 NO POWER TO T	REPLACE LEFT	#	#	#	#	PT & C	
CATALYTIC CONVERTER	EXHAUST	CDEE801	2012	11	11	T8F	F	B	12	9-Jan-12	VENCO COUNTRY FORD	#	#	5.00E+212	#	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	#	VERIFY CONCERN PERP IDS DIAGDATA DISPLA	CK TST CHK ENG LIGH	#	#	#	#	PT & C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11	11	T8F	F	B	12	14-Feb-12	VERN DIEZEL FORD LINCOLN	#	#	RECALEM	#	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	#	PERFORMED DIAG, P0301, PERFORM PPTS, REPLA	CK OUT LACK OF POWER	#	#	#	#	PT & C	
DIAG - MISFIRE	ENGINE	CDEA907	2012	11	11	T8F	F	B	12	21-Feb-12	BOWEN FORD SALES, INC.	#	#	RECALEM	#	16-Apr-12	3	3354	\$405.35	\$521.18	1	GA	#	IDS CODES NONE PRESENT, CKD OASIS TSB 12	20 10 CONFIRMER	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	6-Mar-12	PERFORMANCE FORD	#	#	RECALEM	#	16-Apr-12	1	1941	\$0.00	\$0.00	0	GA	#	VERIFY CONCERN FORD TSB 12 20 10 REPLACE	CUSTOMER STATES THE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	9-Feb-12	THOROUGHBRID FORD	#	#	RECALEM	#	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	#	TSB 12 02 10 TEST DRIVE/AVAILABILITY CONC	CUSTOMER STATES DRIVING	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	14-Mar-12	WALKER TORQUEX	#	#	RECALEM	#	16-Apr-12	3	3978	\$0.00	\$32.65	1	GA	#	PERFORMED DIAGNOSIS, UPDATES PCM TO LATEST	CHECK DRIVEABILITY	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD.	#	#	RECALEM	#	23-Apr-12	4	3913	\$0.00	\$45.73	0	GA	#	PERFORMED TSB 12 20 10, NO CODES IN PCM,	HOW UNDER ACCELERATION	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	21-Nov-11	BERMAN FORD	#	#	RECALEM	#	24-Apr-12	4	3214	\$0.00	\$34.27	0	GA	#	PROGRAMMING IS CAUSING REPROGRAM PCM	STATES SEE LIGHT CAUSE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	8-Feb-12	ASHIE NO WALKER FORD, INC.	#	#	RECALEM	#	23-Apr-12	2	3889	\$0.00	\$38.89	0	TX	#	TEST DROVE NO MISS FELT TEST DROVE WITH	COILS HAS AN ENGINE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	2-Feb-12	PALM BAY FORD	#	#	RECALEM	#	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	#	COMPLETED DIAG FORD P0305 P0306 MISS	FIRE CUSTOMER STATES, CHE	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F	B	12	15-Jan-12	WASCASSET FORD, INC.	#	#	RECALEM	#	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	#	ECC TESTED SYSTEM CODE P0304 FOUND SS#	Z#2 CEL STARTED FLASHING	#	#	#	#	PT & C	
TSB REFLASH	PT & C	N/A	2012	11	11	T8F	F</																								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	MODEL	CHASSIS	ENGINE	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM DATE	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	8-Feb-12	1-Apr-12	CHEBUO FORD SALES	1182	5.0E+212	27-Apr-12	1	3787	\$282.57	\$353.42	13	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE CHECK ENGINE LIGHT ON			4/2/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	30-Jan-12	7-Apr-12	FORD OF AUSTRALIA, INC.	1182	RECALEM	24-24-Apr-12	1	6756	\$405.55	\$490.49	11	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER CHECK ENGINE LIGHT ON			3/30/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	28-Feb-12	22-Mar-12	JESS FORD OF PULLMAN	1182	RECALEM	24-18-Apr-12	1	4692	\$0.00	\$0.00	0	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE CUSTOMER COMPLAINT			4/18/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	19-Feb-12	31-Mar-12	FOX FORD LINCOLN OF CADILLAC	1182	RECALEM	24-27-Apr-12	1	2366	\$0.00	\$42.70	0	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVERTER CHECK ENGINE LIGHT ON			4/18/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	4-Jan-12	26-Jan-12	MELODY MOTORS LTD	1182	RECALEM	24-24-Apr-12	3	7305	\$0.00	\$0.00	0	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN ENGINE LIGHT ON, FLA			4/4/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	17-Jan-12	27-Mar-12	BYERS FORD, LLC	1182	RECALEM	24-27-Apr-12	2	2083	\$0.00	\$33.37	0	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUND CUSTOMER STATES CHE			4/4/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	11-Mar-12	2-Apr-12	YARMON FORD, INC.	1182	RECALEM	24-13-Apr-12	1	1354	\$0.00	\$0.00	0	MN	PERFORM TSB 12 2 TO WPI			4/3/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	1-Feb-12	22-Feb-12	SORENS FORD, INC.	1182	RECALEM	24-14-Apr-12	2	3955	\$0.00	\$37.02	0	WA	SCANNED DTCS P0305 P0316 REPROGRAM PCM P C S CHECK ENGINE LIGHT			4/3/12	PT C&C
COP	ENGINE	CE02808	2012	1F1FW1E1C	T06	F	4	10	17-Dec-11	13-Mar-12	CHAMBERLAIN	1182	RECALEM	24-30-Apr-12	3	3321	\$84.05	\$160.70	1	TX	MIL ON RETRIEVED CONTINUE TO COMP. TEST WPI			4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	13-Jan-12	3-Feb-12	CITY FORD SALES LTD	1182	5.0E+212	27-Mar-12	1	8039	\$819.88	\$1,020.03	23	AB	TEST B054 REPLACE RIG		ADDON AS PER BH RRP	4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	7-Nov-11	25-Apr-12	ROBERTS MOTORS, INC.	1182	RECALEM	24-27-Apr-12	1	678	\$434.31	\$536.21	11	NS	CHECK FOR CODES HAD P0430 CHECKED OASIS AN ENGINE LIGHT ON			4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	10-Jan-12	25-Jan-12	MT. CRAIG FORD INC.	1182	RECALEM	24-18-Apr-12	3	5372	\$405.35	\$478.76	11	OH	IDS CODE P0430, SERVICED PER TSB 12 2 TO WPI			4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CSD58019	2012	1F1FW1E1C	T06	F	4	10	8-Dec-11	20-Feb-12	NORTHSIDE FORD	1182	RECALEM	24-28-Apr-12	3	10472	\$405.35	\$490.26	11	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO VE		CUSTOMER STATES ENG	4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	18-Dec-11	25-Feb-12	HILLCREST FORD LINCOLN	1182	RECALEM	24-27-Apr-12	3	7622	\$405.35	\$494.38	11	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P0305 C, CEL JUST CAME ON			4/3/12	PT C&C
TSB REFLASH	PT C&C	CSD2048	2012	1F1FW1E1C	T06	F	4	10	22-Jan-12	23-Mar-12	MARSHAL HIZE FORD, INC.	1182	RECALEM	24-28-Apr-12	2	3430	\$0.00	\$65.59	0	TX	VERIFY C/C CHECK DTC'S FOUND P0308 AND P0309 OWNER STATES 3 DAYS			4/3/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	2-Feb-12	24-Feb-12	MARYVILLE FORD	1182	RECALEM	24-26-Apr-12	3	6065	\$0.00	\$38.41	0	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI CUSTOMER STATES CHE			4/3/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	20-Dec-11	27-Mar-12	TOM PECK FORD OF HUNTELY, INC.	1182	RECALEM	24-25-Apr-12	1	58	\$0.00	\$39.38	0	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO CK ENGINE LIGHT ON RUNS			4/3/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	25-Oct-11	30-Dec-11	DAVIS STANLEY FORD	1182	RECALEM	24-30-Apr-12	5	11487	\$0.00	\$35.14	0	OK	PCM CALIBRATION, PERFORM WPI			4/3/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	25-Jan-12	9-Feb-12	LUTHER FAMILY FORD	1182	RECALEM	24-30-Apr-12	3	10121	\$0.00	\$38.33	0	ND	CODE 4 - VERIFY C/C ENG LIGHT ON, KOEO PASS, C		PERFORM CHECK ENG	4/3/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	1182	RECALEM	24-7-Apr-12	1	5162	\$0.00	\$38.69	0	NS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 120210			4/3/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	15-Feb-12	20-Mar-12	ROBERTS MOTORS, INC.	1182	RECALEM	24-30-Apr-12	5	5118	\$0.00	\$67.78	0	TX	CHECK ENGINE LIGHT ON, RUNS RUGH, RETRIEVE CHECK ENGINE LIGHT ON			4/3/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	30-Jan-12	3-Feb-12	MONTRORSE FORD	1182	RECALEM	24-30-Apr-12	3	5789	\$0.00	\$35.65	0	OH	OPERATION 12021A.0.4 - RUN OASIS TSB 12 2 TO CUST STATES THIS DOWN			4/3/12	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	24-Feb-12	5-Apr-12	MELODY MOTORS LTD	1182	12029	24-May-12	1	2805	\$61.70	\$157.77	10	NS	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P0308 CHECK OUT engine light on			4/3/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	27-Feb-12	9-Mar-12	BISON MOTOR COMPANY	1182	12A680	30-Apr-12	2	2758	\$0.00	\$46.27	0	VA	PERFORMED IDS SELF TEST THIS TIME		CS DRIVING IN RAIN W/ MIL	4/4/12	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	15-Feb-12	8-Mar-12	WARREN FORD, INC.	1182	DIAG	24-4-May-12	2	7742	\$0.00	\$66.04	0	NS	ROAD TESTED, CHECKED THAT CONDENSATION IN EEC TEST POSSES REFLASH PCM		CUSTOMER BLANKS	4/3/12	PT C&C
DIAG - MISFIRE	ENGINE	CE00N02	2012	1F1FW1E1C	T06	F	4	10	12-Dec-11	23-Feb-12	AL PIEMONTE'S AUTO HOTS, FD, INC.	1182	DIAG	24-7-May-12	2	2447	\$0.00	\$60.77	0	TX	PERFORMED IDS SELF TEST THIS TIME			4/3/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	12-Dec-11	23-Feb-12	HEISER FORD LINCOLN	1182	DIAG	24-7-May-12	1	5088	\$0.00	\$49.38	11	WA	EEC TEST P0301, P0304 MISFIRES CYL #1 AND APO CHECK FOR CAUSE OF MIL			4/3/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	19-Jan-12	7-Feb-12	BIUCHI OUTAULET, INC.	1182	DIAG	24-7-May-12	4	3476	\$0.00	\$41.85	0	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINEERS CHECK ENGINE LIGHT ON			4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	11-Dec-11	12-Feb-12	ROBERTS MOTORS, INC.	1182	DIAG	24-11-May-12	1	4922	\$0.00	\$66.28	0	TX	TESTED ENGINE LIGHT ON, NO CODES, CHECKED OASIS AN ENGINE LIGHT ON			4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	8-Nov-11	13-Dec-11	FORD OF SLEDD	1182	RECALEM	24-26-Apr-12	1	14787	\$405.35	\$480.84	11	LA	TESTED SYSTEM, REPLACED CONVERTER AND UR RUNNING BAD, SPUTTER			4/3/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	27-Feb-12	8-Mar-12	TWO-WAY SERVICE LTD	1182	RECALEM	24-13-May-12	2	4522	\$0.00	\$61.51	0	TX	CHECK DTC'S, P0301, NO CONVERTER AT THIS TIME CHECK ENGINE LIGHT ON			4/3/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	28-Feb-12	9-Mar-12	SHILOH FALLS FORD LINCOLN	1182	12029	24-May-12	2	9664	\$64.05	\$203.96	12	ND	PERFORM IDS SELF TEST THIS TIME		CUSTOMER STATES THE	4/3/12	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	6-Jan-12	7-Apr-12	SHERWOOD FORD	1182	12029	24-May-12	1	867	\$61.70	\$204.59	12	NS	EEC TEST CODE P0302, PERFORMED PINPOINTING DIAG AND REPORT ON CAUSE			4/3/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	25-Jan-12	20-Mar-12	REYNOLDS MOTOR COMPANY	1182	DIAG	24-7-May-12	1	2447	\$0.00	\$60.77	0	TX	SCAN FOR CODES, PERFORM WPI		CUSTOMER STATES THE	4/3/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	17-Feb-12	20-Mar-12	BRUCE FORD SALES LIMITED	1182	DIAG	24-30-Apr-12	2	3217	\$0.00	\$51.40	13	NS	NON-ENGINE TEST AT THIS TIME		CHECK ENGINE LIGHT ON	4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	14-Dec-11	18-Jan-12	RICHPORT FORD LINCOLN LTD.	1182	5.0E+212	7-May-12	4	5999	\$263.51	\$469.23	20	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME REPAIR FOR CHECK ENG			4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	5-Feb-12	15-Mar-12	ROWER FORD SALES, INC.	1182	5.0E+212	8-May-12	1	4567	\$397.71	\$509.76	11	TX	PERFORMED IDS SELF TEST THIS TIME		CUSTOMER STATES THE	4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	10-Nov-11	20-Jan-12	LACIENA FORD	1182	5.0E+212	8-May-12	1	4844	\$405.35	\$498.78	11	TX	VERIFIED CONCERN, FOUND AND REPROGRAMED P C S THAT SET LIGHT IS ON			4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE00P914	2012	1F1FW1E1C	T06	F	4	10	27-Feb-12	14-Mar-12	TRILAKES FORD	1182	5.0E+212	8-May-12	2	4702	\$560.44	\$652.34	11	MO	IDS TEST, CAT CONV, AFFECT LIGHT ON, W/ISSUE		CS VERT C/C ENG LIGHT	4/3/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	2-Apr-12	15-Apr-12	POWER FORD INC	1182	5.0E+212	8-May-12	1	2189	\$0.00	\$113.49	0	OR	DIAG SCAN CODES, TESTED FOR P0309, P0308		CUSTOMER STATES THE	4/3/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	22-Feb-12	19-Mar-12	AVALON FORD SALES '966 LIMITED	1182	5.0E+212	8-May-12	-1	864	\$0.00	\$28.62	03	NS	CHECK ENGINE LIGHT ON, PRODUCTION DATE, ROAD50 CHECK REPORT FOR			4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	21-Nov-11	23-Jan-12	LIMBERTON FORD LINCOLN	1182	5.0E+212	8-May-12	1	10980	\$397.71	\$417.99	10	NS	CHECK DTC'S, REPROGRAM PCM AND REPLACE LH CAT CHECK ENGINE LIGHT ON			4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	13-Feb-12	16-Mar-12	MEL HAMBELTON FORD, INC.	1182	5.0E+212	8-May-12	2	8913	\$397.71	\$507.77	11	NS	P0430 LEFT BANK CONVERTER REPAIRS, TESTED SOO		CHECK FOR AT RISHRAN	4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C	T06	F	4	10	29-Nov-11	23-Dec-11	PAIL CLARK FORD INC.	1182	RECALEM	24-27-Apr-12	5	3887	\$524.98	\$632.00	11	FL	IDS TEST P0430, CHECKED OASIS, PERFORMED T C S THE CELL WAS ON, N/A			4/3/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	18-Nov-11	30-Jan-12	RIDGEWOOD FORD SALES LIMITED	1182	RECALEM	24-4-May-12	4	3121	\$0.00	\$32.22	0	OH	EEC TEST ROAD TEST MONITOR ROAD TEST POW FEELS LIKE MISFIRE			4/3/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	13-Jan-12	30-Apr-12	COASTAL FORD SALES LTD.	1182	RECALEM	24-8-May-12	1	293	\$0.00	\$47.69	0	BC	CHECK OASIS FOR TSB 110, REVIEWED TSB FOR		CHECK ENGINE LIGHT ON	4/3/12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C	T06	F	4	10	5-Dec-11	12-Dec-11	ROBERTS MOTORS, INC.	1182	RECALEM	24-4-May-12	1	1786	\$0.00	\$40.78	0	NS	VERIFY ROUGH ACCELL WHEN DRIVING, CHECK O CUSTOMER REPORTS MIL			4/3/12	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	20-Jan-12	23-Jan-12	BOB RINGS WESTOWN FORD, INC.	1182	DIAG	24-11-May-12	2	3660	\$0.00	\$70.44	1	NS	CHECKED EEC P0308, TEST CAN DUPLICATE CO CHECK ENGINE LIGHT ON			4/3/12	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C	T06	F	4	10	8-May-12	20-Mar-12	BARRIE FORD	1182	DIAG	24-11-May-12	2	2955	\$0.00	\$64.14	13	NS	NGS SELF TEST PID MON CODES		ENG LIGHT IS ON LACK	4/3/12	PT C&C
DIAG - MISFIRE	ENGINE	CE00N039	2012	1F1FW1E1C	T06	F	4	10	12-Feb-12	23-Mar-12	HIXSON AUTOPLEX	1182	DIAG	24-18-Apr-12	1	2667	\$0.00	\$18.59	0	NS	VERIFIED COMPLAINT, R222 INVESTIGATING EN CHECK ENGINE LIGHT ON			4/3/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEH0318	2012	1F1FW1E1C	T06	F	4	10	13-Feb-12</																

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE ID	LINE	ENGINE	TRANS	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION				
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1E6C	TFF	F	TA	T	TC3	AF	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	#	9F593	B	17-May-12	2	3503	\$335.05	\$925.96	PA	#	CHECKED AND PULLED OUT DT NO. NO DTCS. DCL	CUST STATES ON COOLD	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	6-Mar-12	26-Mar-12	TERRY ORTNSKY RAY FORD SALE	#	12405	2	4796	\$0.00	\$31.00	\$0.00	PA	#	SCANNED AND PULLED C AS IT WAS RUNNING. DCL	IS ON AND STARTED	#	A411	V4	PT & C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#	DIAG	NA	22-May-12	2	2035	\$0.00	\$55.76	PA	#	VERIFY CONCERN. EEC TRATEGES. RESET CK	BOSS DOWN WHEN PAS	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	CE3B0013	2012	1FTFX1E2C	TFF	F	TA	T	TC3	AF	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	#	DIAG	NA	29-May-12	2	1686	\$0.00	\$91.61	PA	#	RAN ALL TESTS ALL PAS. OASIS NFF. CND	UNDRIVER STATES THAT	#	A411	V4	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AJ	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#	5.0E212	E	24-May-12	3	7581	\$434.31	\$513.35	PA	#	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check	#	A411	V4	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	#	RECALEM	NA	9-May-12	4	16075	\$434.31	\$533.50	PA	#	VERIFIED CHECK ENGINE RECAL EMMAHSH18	CUSTOMER STATES ENG	#	A411	V4	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	12-Mar-12	27-Mar-12	BRIEN MOTORS INC.	#	RECAL	NA	24-May-12	2	6116	\$0.00	\$0.00	PA	#	TEST EEC AND P0306 RECAL AS PER TSB AND	CLCK ENG LITE CAME ON	#	A411	V4	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	8-Feb-12	29-Mar-12	CAPITAL FORD LINCOLN INC.	#	RECALEM	NA	24-May-12	6	10341	\$0.00	\$40.75	PA	#	ROAD TEST CONFIRMED 5 OCM REPROGRAM	CUSTOMER WAS DRIVIN	#	A411	V4	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#	RECALEM	NA	18-May-12	2	6201	\$0.00	\$35.03	PA	#	POW CAL AND COOL FUEL WELL. SEE JOB S	REPAIR CHECK ENGINE LIGH	#	A411	V4	PT & C
COP	ENGINE	CEPA1002	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	#	12029	C	23-May-12	3	6597	\$72.09	\$108.71	PA	#	KOEFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC	#	A411	V4	PT & C
COP	ENGINE	NA	2012	1FTFW1E6C	TFF	F	TA	T	TC3	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#	12029	C	22-May-12	3	3725	\$68.05	\$138.73	PA	#	XEEC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENGINE LIGH	#	A411	V4	PT & C
COP	ENGINE	CECQ2021	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	9-Dec-11	28-Dec-11	MULLINAX FORD	#	12029	C	25-May-12	6	9204	\$91.50	\$305.73	PA	#	KINSTAL IDS P0306 RUN ECTS NO TESTS PPT	E29 CUST STATES CHECK	#	A411	V4	PT & C
COP	ENGINE	CEA1025	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	28-Feb-12	18-Apr-12	CHAPARRAL FORD INC.	#	12029	C	29-May-12	2	8691	\$58.00	\$172.71	PA	#	TK CK'ED OUT TO VERIFY CQ. INSPECT. NO	VISIBLE DEF	#	A411	V4	PT & C
COP	ENGINE	NA	2012	1FTFW1E4C	TFF	F	TA	T	TC3	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#	12029	C	25-May-12	1	2181	\$68.99	\$238.91	PA	#	CONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	CECQ2021	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	8-Dec-11	28-Dec-11	KEN WILSON FORD INC.	#	DIAG	NA	30-May-12	6	9961	\$0.00	\$39.89	PA	#	IDS TEST CODE P0306 OASIS CONTACT HISTORY	CLENT STATES YES	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6C	TFF	F	TA	T	TC3	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN OF	#	DIAG	NA	30-May-12	2	1327	\$0.00	\$103.00	PA	#	INSPECTED. ADVISED C/P. INTERVIEW. THEN	WHEN CALL EEC CHECK ENGINE LITE	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#	DIAG	NA	30-May-12	2	2690	\$0.00	\$74.14	PA	#	CHECKED AND VERIFIED THIS CONCERN	CUST STATES THE CHECK	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AJ	8-Mar-12	13-Apr-12	BOULEVARD FORD SALES LTD.	#	NFF	NA	29-May-12	2	1327	\$0.00	\$103.00	PA	#	INSPECTED. ADVISED C/P. INTERVIEW. THEN	WHEN CALL EEC CHECK ENGINE LITE	#	A411	V4	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	29-Mar-12	25-Apr-12	CHESTATE FORD	#	RECALEM	NA	17-May-12	1	2481	\$442.50	\$527.58	PA	#	RECALEM PERFORMED DIAG. P0430. TESTED	E29 CUST STATES ENGINE	#	A411	V4	PT & C
COP	ENGINE	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	9-Nov-11	13-Jan-12	JENSEN'S LEMARS FORD	#	12029	C	25-May-12	5	15183	\$64.05	\$105.32	PA	#	XEEC TEST CODE P0305. REPLACED NUMBERS	TESTED CHECK ENGINE LIGHT	#	A411	V4	PT & C
COP	ENGINE	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#	DIAG	NA	28-May-12	2	5021	\$58.88	\$138.62	PA	#	KXTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDR CUSTOMER STATES THA	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	CECFK001	2012	1FTFX1C9C	TFF	F	TA	T	TC3	AF	14-Feb-12	7-Mar-12	KEITH HAWTHORNE FORD LINCOLN O	#	DIAG	NA	23-May-12	3	5208	\$0.00	\$16.05	PA	#	DIAG IDS P0306 SSM 22225 STUMBLE ON	ACCEL. A S CHECK ENGINE LIGHT	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	#	DIAG	NA	28-May-12	2	1321	\$0.00	\$68.63	PA	#	INSPECTED & FOUND ENTITLING THE ISSUE	CHECK AND REPORT FO	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E9C	TFF	F	TA	T	TC3	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	#	DIAG	NA	11-May-12	1	1563	\$0.00	\$49.40	PA	#	CUST STATES CK ENG LITE FLASHED AFTER	CUST STATES CK ENG LITE	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AJ	9-Mar-12	16-Mar-12	WATERTOWN FORD	#	DIAG	NA	29-May-12	3	1117	\$0.00	\$37.16	PA	#	TEST TEST VEHICLE RUN ON TEST CK	REFERRED CHECK ENGINE LIGHT	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	CEB4M004	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	13-Mar-12	30-Apr-12	SUNSHINE FORD LINCOLN, INC.	#	DIAG	NA	8-May-12	1	1357	\$480.95	\$670.38	PA	#	P0306 RAN OASIS LOCK AND RECAL. C/P	CUSTOMER STATES CK	#	A411	V4	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#	RECALEM	NA	15-May-12	1	2719	\$0.00	\$31.45	PA	#	CC 04 BPM RECAL. PERFORM CS	TRUCK SHAKING AND	#	A411	V4	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AJ	19-Nov-11	12-Dec-11	MOLLY MOTOR COMPANY, INC.	#	RECALEM	NA	24-May-12	6	11420	\$0.00	\$27.22	PA	#	NO CODES. CHECKED OASIS. PERFORMED	TS 12 ENGINE SURGES AND	#	A411	V4	PT & C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	13-Mar-12	24-Apr-12	MILLER FORD SALES	#	RECALEM	NA	24-May-12	2	2992	\$0.00	\$26.00	PA	#	PERFORMED DIAGNOSIS. CHECKED	ENGINE LIGHT ON. DTC	#	A411	V4	PT & C
ENGINE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	30-Jan-12	14-Feb-12	ACCESS FORD LTD.	#	12029	C	29-May-12	4	4849	\$58.88	\$170.51	PA	#	KX PERFORM ROAD TEST TO CM AT ITS	LATEST CAL. CUSTOMER STATES ENG	#	A411	V4	PT & C
ENGINE	ENGINE	CE3C3009	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	30-Jan-12	22-May-12	TOUSLEY FORD INC.	#	12029	C	29-May-12	1	700	\$58.88	\$116.40	PA	#	XROAD TEST AND DID NOT REMO	RELATIVE COMPRI. CUSTOMER STATES LIGHT	#	A411	V4	PT & C
SPARK PLUGS	ENGINE	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#	DIAG	NA	24-May-12	2	2591	\$0.00	\$71.52	PA	#	SPARK PLUGS MONIT. EVERYTHG GOOD AT	THE CHECK ENGINE #	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#	DIAG	NA	24-May-12	2	2591	\$0.00	\$71.52	PA	#	SPARK PLUGS MONIT. EVERYTHG GOOD AT	THE CHECK ENGINE #	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	CEWFR241	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#	DIAG	NA	8-May-12	2	5186	\$0.00	\$102.18	PA	#	TEST TEST. P0306. PNP/C	CHECK ENGINE LIGHT TR	#	A411	V4	PT & C
DIAG - MISFIRE	ENGINE	CEWFR240	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AJ	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#	DIAG	NA	8-May-12	2	5186	\$0.00	\$102.18	PA	#	TEST TEST. P0306. PNP/C	CHECK ENGINE LIGHT TR	#	A411	V4	PT & C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#	5.0E212	E	22-May-12	2	5462	\$413.00	\$513.38	PA	#	DIAG EEC TEST P/POINT HF AND FOUND	LEFT CUST STATES CHECK EN	#	A411	V4	PT & C
CATALYTIC CONVERTER	EXHAUST	CECC2002	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	#	5.0E212	E	29-May-12	3	4853	\$397.71	\$484.82	PA	#	DIAG TEST. P0430. IDS IS	BLEE YET INSTRUCTED TO	#	A411	V4	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	2-Mar-12	2-Apr-12	STAMFORD FORD LINCOLN	#	5.0E212	E	22-May-12	2	1440	\$1,226.05	\$173.11	PA	#	PERFORMED DIAGNOSIS. CHECKED	P/POINT. CUST STATES DELI	#	A411	V4	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	22-Feb-12	19-Mar-12	ROBERTSON'S ALBANY FORD	#	5.0E212	E	15-May-12	2	1050	\$397.71	\$610.39	PA	#	VERIFY CONCERN. CHECKER. CHECK FOR	P/POINT. CUST STATES THAT THE	#	A411	V4	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7C	TFF	F	TA	T	TC3	AF	27-Jan-12	23-Mar-12	COPELY FORD LIMITED	#	RECALEM	NA	23-May-12	3	3352	\$283.51	\$356.24	PA	#	VERIFIED CONCERN. W/ENGINE LIGHT. CK	NOV. CUST STATES LIGHT ON	#	A411	V4	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD.	#	RECALEM	NA	15-May-12	5	3923	\$283.51	\$356.35	PA	#	REPLACED BANK CATALYTIC CONVERTER	AS PER ENGIN. CUST	#	A411	V4	PT & C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E7C	TFF	F	TA	T	TC3	AF	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	#	RECALEM	NA	8-May-12	4	13688	\$283.51	\$407.37	PA	#	INSPECTED FOR CEL LIGH found TSB 12	2 TO TRUCK DRIVEABILITY GAS COM	#	A411	V4	PT & C
TSB REFLASH	PT C&C	NA	2012	1																									

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE	TRANS	ASSY PLANT	PRD DATE	WARRANTY DATE	FOR DEALERSHIP	FOR NUMBER	FOR CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	RAZTR	CD CLC	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	24-Feb-12	17-Apr-12	STEELE FORD LINCOLN	#24	RECALEM	#24	31-May-12	2	\$631	\$293.51	\$372.65	13	NS	IS	TESTED AND RETRIEVED DTC P0430. PERFORMED INSPECTION ON VAN NEISSING'S	#430	V42	GOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVIER FORD INC.	#24	RECALEM	#24	4-Jun-12	3	\$968	\$287.07	\$378.90	13	NS	QC	#1547 VER. DTC P0300 I01 INTERCHANGER LSC025. VERIFY LA LUMIERE	#430	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4	T06	F04	T1K0W	TC3	AF	15-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	#24	RECALEM	#24	5-Jun-12	3	\$778	\$80.00	\$448.24	1	WI	OH	ECG TESTED NO CODES. FOUND LATER CALIBRA ON COOL START TRUCK #	#430	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD.	#24	RECALEM	#24	7-Jun-12	2	\$276	\$0.00	\$57.22	13	NS	AB	#VERIFIED CK ENF LIFE IS ON IDS TEST P0300 0305. CUSTOMER FOR CK ENF	#430	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	6-Feb-12	27-Feb-12	LAMORELUX FORD, INC.	#24	RECALEM	#24	4-Jun-12	4	\$765	\$0.00	\$35.02	0	MA	MA	#SELF TESTED AND RECEIVED P0300. RANDOM MISFIRE. CUSTOMER STATES VEHICLE	#430	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC.	#24	RECALEM	#24	5-Jun-12	3	\$400	\$0.00	\$32.22	0	OH	OH	#SELF TEST MISFIRE CODES P0304 P0305 P0306 RUN WHEN ACCELL TURBO #	#430	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	#24	RECALEM	#24	5-Jun-12	3	\$429	\$0.00	\$31.65	0	NS	NS	#CHECKED AND TESTED WITH IDS RETRIEVED CODES. WHILE PICKING UP SPEE	#430	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	15-Mar-12	16-May-12	TURNPIKE FORD OF HUNTINGTON	#24	RECALEM	#24	1-Jun-12	1	\$251	\$0.00	\$0.00	0	VA	VA	#0904 12 2 10 22225. CK ENG LT TROUBLES CK	#430	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	#24	RECALEM	#24	4-Jun-12	3	\$027	\$0.00	\$33.77	0	NS	NH	#PERFORMED SELF TEST. EXERCISEATION IF YOU HAD CUSTOMER STATES GOOD	#430	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	15-May-12	30-May-12	DEAN ABOUR FORD INC.	#24	RECALEM	#24	1-Jun-12	1	\$93	\$0.00	\$34.54	0	NS	MI	#HOOKED UP IDS AND HAD CODES FOR P0304 P0303. CUSTOMER STATES THAT	#430	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	23-Oct-11	17-Apr-12	WINDSOR FORD, INC.	#24	RECALEM	#24	1-Jun-12	2	\$212	\$0.00	\$33.25	0	NS	FL	#PERFORM EEC TEST NO DTC. CHECK MODE 6 NO DTC. CUSTOMER STATES NO	#430	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	#24	RECALEM	#24	6-Jun-12	1	\$74	\$0.00	\$48.83	0	NS	AB	#VERIFIED CHECK ENGINE SSB 22225 AND REFER TO GAS ENGINE MECHANIC	#430	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C2	T06	F04	T1K0W	TC3	AF	28-Feb-12	30-Mar-12	BULLER FORD INC.	#24	5.00E+212	E	5-Jun-12	3	\$324	\$405.17	\$507.85	1	NS	NJ	#PERFORMED TSB 12 06 04. REPLACED CATALYTIC. CUSTOMER STATES CHE	#430	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C4	T06	F04	T1K0W	TC3	AJ	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	#24	5.00E+212	E	1-Jun-12	3	\$468	\$300.63	\$420.21	1	NS	NC	#VERIFIED CONCERN ON CK HF5 HF10 TO PATTERN. CK ENGINE LIGHT ON	#430	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AJ	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH, INC.	#24	5.00E+212	E	11-May-12	5	\$0157	\$397.71	\$440.79	1	NS	NE	#PULLED CODE P0300 WHEN AN K2 CA. CK THE CK ENGINE LIGHT	#430	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AJ	12-Dec-11	22-Dec-11	CURRIE MOTORS FRANKFURT INC.	#24	5.00E+212	E	1-Jun-12	6	\$1268	\$322.11	\$426.25	1	NS	IL	#IDS TEST P0430. REPLACE LEFT CONVERTER AND. CUSTOMER STATES CHECK EN	#430	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD.	#24	5.00E+212	E	5-Jun-12	5	\$691	\$263.51	\$386.55	12	NS	ON	#PERFORMED TSB 12 2 10. REPAIRED LEFT HAND. CHECK AND REPORT ON	#430	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	#24	5.00E+212	E	8-Jun-12	1	\$39	\$0.00	\$40.77	1	NS	FL	#VERIFIED CONCERN FOR ORDERED. CK VEHICLE IS RUNNING	#430	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AJ	22-Feb-12	11-May-12	HALL FORD LINCOLN	#24	5.00E+212	E	4-Jun-12	1	\$832	\$0.00	\$0.00	0	NS	VA	#DIAG CEL P0300 P0304 P0305 CHECK OASIS. CUSTOMER STATES THAT CHE	#430	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	7-Feb-12	3-Jun-12	RAPID FORD	#24	5.00E+212	E	24-May-12	-1	\$21	\$0.00	\$34.85	0	NS	MN	#CHECK WITH IDS. FOUND CODE OF P0430. CHECK COMPLAINT. CHECK EN	#430	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	#24	5.00E+212	E	8-Jun-12	1	\$59	\$0.00	\$42.77	1	NS	VA	#P0300 PLUGGED IN IDS. PULLED CODES FOR MISFIRE. CHECK AND ADVISE ON	#430	V44	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	9-Jan-12	21-Feb-12	12029 C	#24	12029	C	21-May-12	4	\$081	\$588.88	\$281.81	2	NS	TX	#CHECKED CONCERN PER CYLINDER 6 SHORTED. CUSTOMER STATES CHE	#430	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD.	#24	12029	C	4-Jun-12	5	\$274	\$68.99	\$227.82	2	NS	SK	#CHECK ENGINE LIGHT OR 2. CUSTOMER ENGINE LIGHT ON	#430	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	15-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD.	#24	DIAG	C	8-May-12	3	\$265	\$0.00	\$51.09	1	NS	VA	#ECG TEST P0304, P0306, P0306. CHECK PCM CALIBRATION. CUSTOMER STATES	#430	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	28-Apr-12	24-May-12	MOTOR MOTORS LTD.	#24	DIAG	C	2-Jun-12	1	\$79	\$0.00	\$68.18	1	NS	MB	#PERFORMED IDS CHECK. OUT OF TOWN. NO PAI. CUSTOMER ENGINE WARNIN	#430	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	5-Jan-12	24-Feb-12	POIRIER FORD INC.	#24	5.00E+212	E	28-May-12	4	\$823	\$288.97	\$376.44	13	NS	QC	#VERIFY TERMIN CHECK POUR P2138 > VERIFY TERMIN CHECK EN	#430	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C4	T06	F04	T1K0W	TC3	AF	15-Nov-11	26-Jan-12	DAHL FORD MOTORSPORT INC.	#24	5.00E+212	E	6-Jun-12	2	\$456	\$292.99	\$376.52	1	NS	VA	#VERIFY CONCERN. PERFORM TESTING. REPLACE CHECK ENGINE LIGHT ON	#430	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	#24	5.00E+212	E	6-Jun-12	5	\$487	\$316.39	\$393.60	1	NS	OH	#VERIFIED CUSTOMER CONCERN FOUND TSB 12 6. CUSTOMER STATES THE	#430	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C2	T06	F04	T1K0W	TC3	AF	5-Oct-11	27-Jan-12	R. D. SAWYER FORD CO., INC.	#24	5.00E+212	E	4-Jun-12	5	\$840	\$292.99	\$398.92	1	NS	NC	#VERIFIED CUSTOMER CONCERN, CHECK ENGINE, CHECK ENGINE LIGHT ON	#430	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	15-Nov-11	26-Jan-12	DIXIE FORD	#24	5.00E+212	E	6-Jun-12	2	\$456	\$436.31	\$376.52	1	NS	VA	#PERFORM CHECK ENGINE TEST. CUSTOMER STATES CHECK EN	#430	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD.	#24	6K775	#24	11-Jun-12	3	\$557	\$0.00	\$53.59	1	NS	AB	#ECG CHECKED AND RETRIEVED DTC P0300/P0304. CHECK ENGINE LIGHT ON	#430	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	#24	6K775	#24	11-Jun-12	2	\$422	\$0.00	\$43.21	1	NS	ND	#422 PERFORMED SELF TEST. NO CODES. CUSTOMER STATES CHE	#430	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C4	T06	F04	T1K0W	TC3	AF	16-Mar-12	30-Mar-12	BOB JONES'S FORD	#24	6K775	#24	6-Jun-12	1	\$469	\$0.00	\$35.19	0	NS	VA	#BROUGHT IN, SCANNED FOR CODES. CUSTOMER STATES CHECK EN	#430	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C1	T06	F04	T1K0W	TC3	AJ	6-Dec-11	26-Dec-11	KEN WILLIAM FORD INC.	#24	6K775	#24	9-Jun-12	6	\$0481	\$0.00	\$39.72	1	NS	NC	#DIAG. KOEO P0306. NO MISFIRE ON TEST. DRIVE. CUSTOMER STATES CHE	#430	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	3-Dec-11	18-Feb-12	GARBNER FORD INC.	#24	6K775	#24	8-Jun-12	4	\$178	\$0.00	\$43.24	1	NS	FL	#VERIFY CONCERN. RAN SSM TSB FOUND TSB12. CUSTOMER STATES WHILE DR	#430	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	24-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	#24	6K775	#24	8-Jun-12	3	\$457	\$61.72	\$192.18	1	NS	VA	#TEST CHECKED FOR CODES. NO CODES. CHECK AND ADVISE ON	#430	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	#24	RECAL	#24	4-Jun-12	2	\$852	\$0.00	\$38.87	0	NS	NH	#SELF TEST P0301, RUN TSB AND SSM. 22225. UPDATE ON REPAIR. CHECK	#430	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	10-Apr-12	2-May-12	DUCHANNE MOTORS LTD.	#24	RECALEM	#24	5-Jun-12	2	\$201	\$0.00	\$49.57	0	NS	AB	#RT VERT WITH IDS. WIT P0300/P0303. CHECK ENGINE LIGHT ON	#430	V44	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	12-Apr-12	26-May-12	DIXIE FORD	#24	5.00E+212	E	6-Jun-12	2	\$456	\$436.31	\$376.52	1	NS	VA	#VERIFY CONCERN. PERFORM TESTING. REPLACE CHECK ENGINE LIGHT ON	#430	V44	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	10-Feb-12	25-May-12	ADVANTAGE FORD SALES LTD.	#24	5.00E+212	E	11-Jun-12	1	\$279	\$52.29	\$153.19	1	NS	AB	#XCOMPUTER HOOKUP. CODE P0306. POWER BAL. PLEASE CHECK AND RE	#430	V44	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	28-Apr-12	12-Apr-12	DAVIS FORD SALES, INC.	#24	124680	C	4-Jun-12	1	\$40	\$0.00	\$0.00	0	NS	MS	#THIS VEHICLE WAS TOWED IN WITH A LACK OF P0430. CHECK ENGINE LIGHT	#430	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C3	T06	F04	T1K0W	TC3	AF	28-Mar-12	12-Apr-12	DAVIS FORD SALES, INC.	#24	124680</													

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YN	CHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CL	OC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	26-Mar-12	23-Apr-12	ARMSTRONGS FORD OF HOMESTEAD	#	67	6K775	2012	12-Jun-12	2	3260	\$0.00	\$42.99	1	NA	#	VERIFIED CONCERN, FOLLOWED TSB 12 6 4. DTC	C SCANNED MISFIRE FELT VIB	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	23-May-12	23-Apr-12	PRINCE GEORGE MOTORS LTD	#	67	6K775	2012	13-Jun-12	-1	6	\$0.00	\$56.82	1	NA	#	SCANNED CONCERN, FOLLOWED TSB 12 6 4. DTC	C SCANNED MISFIRE FELT VIB	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T4CF	T	F	19-Nov-11	28-Aug-12	DAVE MOORE FORD INC	#	67	RECALEM	2012	5-Jun-12	2	12571	\$300.63	\$382.88	1	NA	#	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	C ENGINE LIGHT ON	#	A42	1	4	PT C&C
COP	ENGINE	NA	2012	1	FFW1E1T3CF	T	F	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	67	12029	2012	14-Jun-12	3	4977	\$66.99	\$172.41	1	NA	#	REPLACED W/ COIL AND PLUG FOR MISFIRE CONC	C ENGINE MISFIRE STALL	#	A42	1	4	PT C&C
SPARK PLUGS	ENGINE	CFM6B10	2012	1	FFW1E1T6CF	T	F	13-Nov-11	14-May-12	SHERWOOD FORD	#	67	12029	2012	14-Jun-12	2	4977	\$10.56	\$308.24	3	NA	#	CHECK TEST (MONT CODE) # PLUGS (M4 ELECTRODE)	C CHECK PCM AS VEHICLE #	#	A42	1	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFW1E1T3CF	T	F	28-Feb-12	7-Apr-12	HIXSON AUTOLEX	#	67	5.00E-212	2012	11-Jun-12	3	4519	\$292.99	\$375.92	1	NA	#	TEST DRIVE, RAN ECU SYSTEM TESTS, PERFORM	CUST STATES CHECK EN	#	A42	1	4	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFW1E1T3CF	T	F	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LTEE	#	67	RECALEM	2012	5-Jun-12	4	4096	\$283.51	\$381.92	1	NA	#	REPLACER CATALYSEUR GAUCHE ET REPROGR	C TEMONI DANOMALLE A	#	A42	1	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFW1E1T2CF	T	F	11-Jan-12	6-Apr-12	SHAFFER FORD SALES INC	#	67	RECALEM	2012	4-Jun-12	2	2788	\$405.35	\$473.35	1	NA	#	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	C CHECK ENGINE LIGHT ON	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T1CF	T	F	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	#	67	5.00E-212	2012	7-Jun-12	1	15	\$0.00	\$44.89	1	NA	#	PERFORM TSB 12 6 4 PCM UPGRADE FOR MEMO	C CHECK ENGINE LIGHT	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T1CF	T	F	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67	6K775	2012	14-Jun-12	4	9843	\$0.00	\$39.26	1	NA	#	CK ENG LIGHT ON DTC P0300, P0304, P0305	C CHECK ENGINE LIGHT	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	67	6K775	2012	14-Jun-12	3	4977	\$13.66	\$72.23	1	NA	#	PERFORM TSB 12 6 4 AND UPDATED PCM AN	C CHECK ENGINE LIGHT	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	8-Feb-12	23-Feb-12	MARSHAL WIZERS FORD, INC.	#	67	6K775	2012	15-Jun-12	4	9469	\$0.00	\$48.49	1	NA	#	VERIFY TEST THE ENGINE LIGHT ON EEC TEST	C CK ENGINE LIGHT ON	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	#	67	6K775	2012	15-Jun-12	3	7482	\$0.00	\$40.51	1	NA	#	RUN QUICK TEST P0306 PERFORM TSB 12 6 4	C REPAIR WAS CHUGGING	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	25-Jan-12	26-Mar-12	GRAY DANIELS FORD LINCOLN	#	67	RECALEM	2012	5-Jun-12	3	6850	\$0.00	\$37.71	0	NA	#	RUN ECU DIAG TESTS KOEM P0308 POWER BAL	C CUSTOMER STATES WH	#	A42	1	4	PT TRANSMISSION
DIAG - MISFIRE	ENGINE	CFE1879	2012	1	FFW1E1T6CF	T	F	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES I	#	67	DIAG	2012	4-Jun-12	6	7274	\$0.00	\$168.06	1	NA	#	SCANNED, NO CODES, CHIEF PASS, CONTACTED	C ADVISE TO REPAIR FOR	#	A42	1	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFW1E1T3CF	T	F	3-Dec-11	18-Feb-12	FORD OF OCALA LINCOLN OF OCAL	#	67	5.00E-212	2012	12-Jun-12	4	10154	\$410.82	\$463.84	1	NA	#	DIAG, REPLACE LEFT SIDE CAT CONV. AND REPR	C CUSTOMER STATES THE	#	A42	1	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFNA5007	2012	1	FFW1E1T8CF	T	F	7-Mar-12	2-May-12	PERFORMANCE FORD	#	67	5.00E-212	2012	13-Jun-12	2	5222	\$300.63	\$388.22	1	NA	#	TSB 12 06 04 DIAG, CODE REPAIR	C CUSTOMER STATES THE	#	A42	1	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFW1E1T3CF	T	F	9-Nov-11	3-Jun-12	D & D MOTORS INC	#	67	5.00E-212	2012	13-Jun-12	6	12714	\$333.72	\$333.72	0	NA	#	FIXED DOCUMENTS #10 2 PCM308 REPLACED	C CHECK ENGINE LIGHT	#	A42	1	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFW1E1T3CF	T	F	17-Feb-12	26-Apr-12	JIM HATHAWAY FORD SALES LIMITE	#	67	5.00E-212	2012	11-Jun-12	2	3956	\$283.51	\$356.84	1	NA	#	PERFORMED SYSTEM TESTS CODE P0430 REFLA	C REPAIR CAUSE MIL LI	#	A42	1	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFW1E1T1CF	T	F	27-Oct-11	23-Nov-11	BOLTON FORD, L.L.C.	#	67	5.00E-212	2012	11-Jun-12	7	5868	\$308.75	\$395.44	1	NA	#	VERIFIED CUSTOMER INSTALLED NEW LEFT	C DRIVEABILITY GAIN	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	23-Feb-12	16-Mar-12	QUATRE FORD LINCOLN	#	67	6K775	2012	11-Jun-12	3	12687	\$0.00	\$39.15	1	NA	#	ECU TEST PASS, MODE B 12 6 4 WAS MULTIPLE	C S AT TIMES ENGINE	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	10-Feb-12	10-Mar-12	HELFMAN FORD, INC.	#	67	6K775	2012	12-Jun-12	4	10950	\$0.00	\$45.79	1	NA	#	PCM REPROGRAM YES KOEO PASS KOER PASS	C CHECK ENGINE LIGHT	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	18-Mar-12	5-May-12	LANGDALE FORD COMPANY	#	67	6K775	2012	11-Jun-12	2	3880	\$0.00	\$38.02	1	NA	#	DOES NOT OPERATE TSB 12 6 4 W/ MULTIPLE	C CHECK ENGINE LIGHT	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	23-Feb-12	16-Mar-12	COMMERCIAL MOTOR COMPANY	#	67	6K775	2012	11-Jun-12	3	12687	\$0.00	\$39.15	1	NA	#	ECU TEST PASS, MODE B 12 6 4 WAS MULTIPLE	C S AT TIMES ENGINE	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T7CF	T	F	28-Feb-12	4-Apr-12	JONES FORD, INC.	#	67	6K775	2012	12-Jun-12	3	3232	\$0.00	\$43.64	1	NA	#	WARRANTY VERIFY CONCERN, EEC TEST CODES	C CUSTOMER STATES THE	#	A42	1	4	PT C&C
COP	ENGINE	NA	2012	1	FFW1E1T3CF	T	F	23-Jan-12	6-Apr-12	LARRY H. MILLER FORD LINCOLN P	#	67	12029	2012	18-Jun-12	3	5767	\$64.05	\$133.24	1	NA	#	WARRANTY, TEST DRIVE, PLACED COIL AND SP	C SPARK TESTS THAT	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	4-May-12	28-May-12	HIXSON AUTOLEX	#	67	5.00E-212	2012	13-Jun-12	1	15	\$0.00	\$39.03	0	NA	#	TEST POINT PCM PER TSB 12 6 4. DTC	C SCANNED MISFIRE FELT VIB	#	A42	1	4	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1	FFW1E1T3CF	T	F	4-May-12	28-May-12	FORMULE FORD, INC.	#	67	DIAG	2012	13-Jun-12	1	1056	\$0.00	\$34.48	0	NA	#	SCORTIC CODE P0300,P032 1 9E872 A EST	C ACTUALLY VERIFY CHECK ENGINE	#	A42	1	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFW1E1T3CF	T	F	21-Feb-12	31-Mar-12	ARMSTRONGS FORD OF HOMESTEAD	#	67	5.00E-212	2012	6-Jun-12	3	6991	\$371.89	\$474.83	1	NA	#	DISB DIAG DTC P0304, CATALYTIC DIAG, BACK	C S THAT CHECK ENGINE	#	A42	1	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFW1E1T3CF	T	F	18-Nov-11	3-Dec-11	LARRY H. MILLER FORD LINCOLN P	#	67	5.00E-212	2012	13-Jun-12	1	14408	\$114.24	\$37.15	1	NA	#	AS PER TSB 12 6 4. DTC P0304, CUSTOMER	C STATES CHECK EN	#	A42	1	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFW1E1T1CF	T	F	18-Nov-11	3-Dec-11	JIM HANSEN'S GATEWAY FORD LINC	#	67	5.00E-212	2012	18-Jun-12	7	16358	\$283.51	\$414.81	1	NA	#	26326 CONNECTED IDS AND PULLED CODES, P0	C CHECK AND ADVISE FOR	#	A42	1	4	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1	FFW1E1T2CF	T	F	17-Apr-12	28-May-12	WINSTON MOTORS 1975 LTD.	#	67	5.00E-212	2012	9-Jun-12	1	1115	\$318.27	\$550.19	2	NA	#	VERIFIED CELL ON, CHESTEST HP YES, HP NO	C HAS ENGINE MECHANIC	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#	67	6K775	2012	9-Jun-12	3	10192	\$17.84	\$57.07	1	NA	#	VERIFY ADAPTIVE TSB 12 6 4. DTC P0304	C CUSTOMER STATES THE	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T4CF	T	F	8-Feb-12	16-Apr-12	BAKTER FORD, INC.	#	67	6K775	2012	18-Jun-12	3	10234	\$10.74	\$56.16	1	NA	#	PERFORM DIAGNOSIS (PREPARES, 12084A)	C CUSTOMER STATES THA	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	24-Feb-12	13-Mar-12	WESTERBORG MOTOR SALES CO., IN	#	67	DIAG	2012	6-Jun-12	1	2335	\$0.00	\$16.58	0	NA	#	TEST POINT PCM PER TSB 12 6 4. DTC	C SCANNED MISFIRE FELT VIB	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T4CF	T	F	13-Dec-11	11-Jan-12	FRIENDSHIP FORD	#	67	6K775	2012	7-Jun-12	5	4658	\$10.74	\$49.42	1	NA	#	VERIFIED CELL LAMP IS PROGRAMMED PCM AND	C CUSTOMER STATES THE	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	29-Mar-12	25-Apr-12	CHESTEST FORD	#	67	6K775	2012	15-Jun-12	2	5898	\$0.00	\$43.90	1	NA	#	PREFORMED DIAG, P0304, P0305, P0306	C UPDATED CUSTOMER STATES	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	3-Apr-12	25-May-12	NICK NICHOLAS FORD, INC.	#	67	6K775	2012	18-Jun-12	-1	8207	\$0.00	\$49.97	1	NA	#	PERFORM DIAG, CODES, KOER PASS, KOER	C CUSTOMER STATES THA	#	A42	1	4	PT C&C
TSB REFLASH	PT C&C	NA	2012	1	FFW1E1T3CF	T	F	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#	67	RECAL	2012	11-Jun-12	6	4762	\$0.00	\$38.82	1	NA	#	CONFIRMED ON TEST DRIVE, DIAG NO CODES, COI	C CUSTOMER STATES EN	#	A42	1	4	PT C&C
COP	ENGINE	NA	2012	1	FFW1E1T2CF	T	F	7-May-12	28-May-12	HOSKINS FORD SALES LTD.	#	67	12029	2012	5-Jun-12	1	500	\$160.40	\$385.51	2	NA	#	RETRIEVE DTC'S P0306, TER HARD, WAS ABLE	C TO CUSTOMER ENGINE	#	A42	1	4	PT C&C
COP	ENGINE	CFB9P23	2012	1	FFW1E1T6CF	T	F	11-Apr-12	13-May-12	ROUNDTRIP MOORE INC	#	67	12029	2012	18-Jun-12	-1	4979	\$155.46	\$393.78	1	NA	#	VERIFY CONCERN, PULL CODE, PRIOR APPRO	C S CH ENGINE LIGHT ON	#	A42	1	4	PT C&C

2012 MY 3.5L GTDI P415 Misfire Claims

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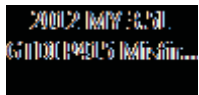
2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Tuesday, June 26, 2012 8:12 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/26/12)

Fourteen new claims today

(9) TSB Reflash
(4) Catalytic Converter
(1) COP

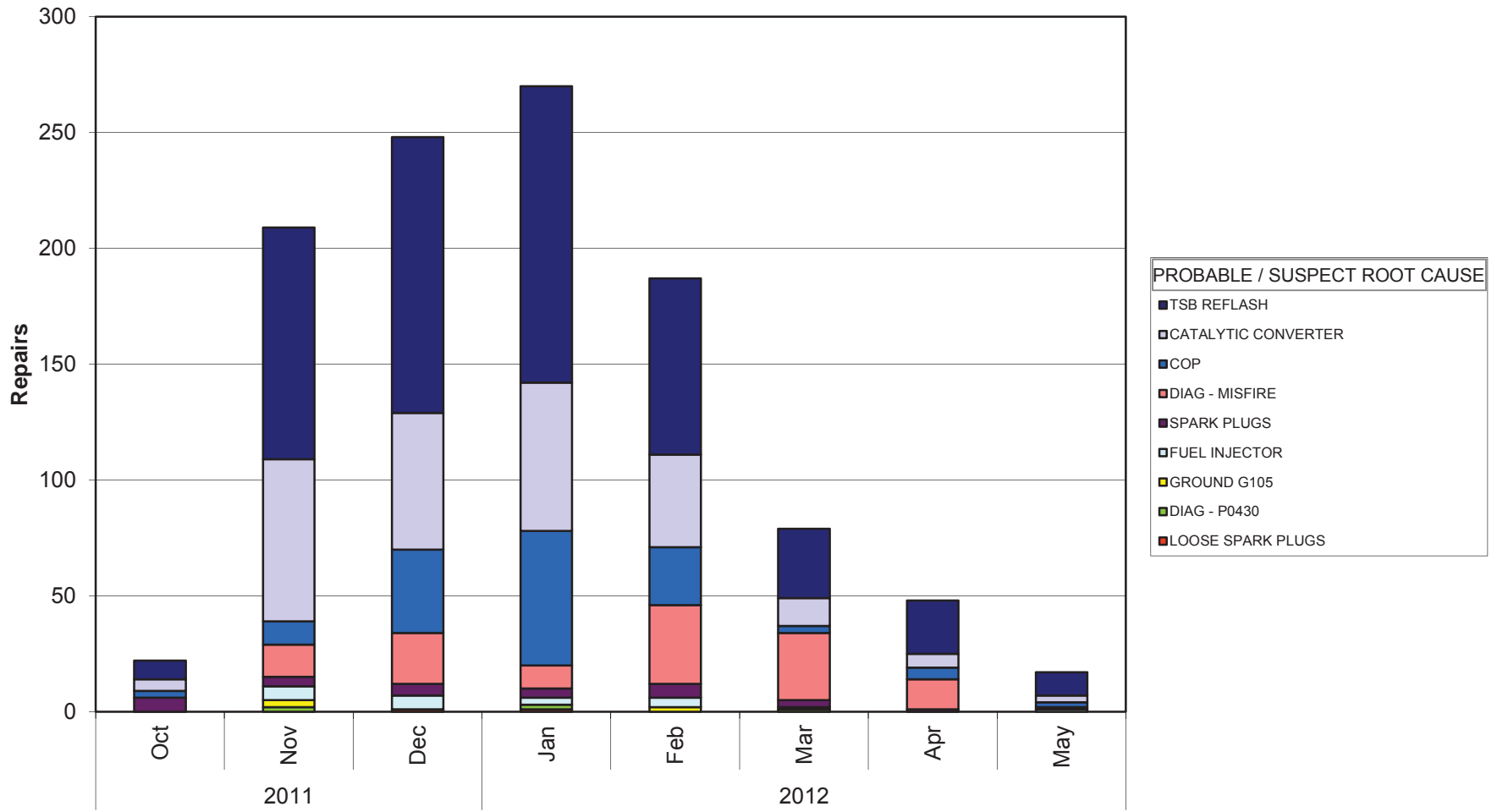


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/25/12



Years	PROD DATE
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Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	4
	6	5
	3	4
	4	6
	1	3
		1
	1	
	21	29

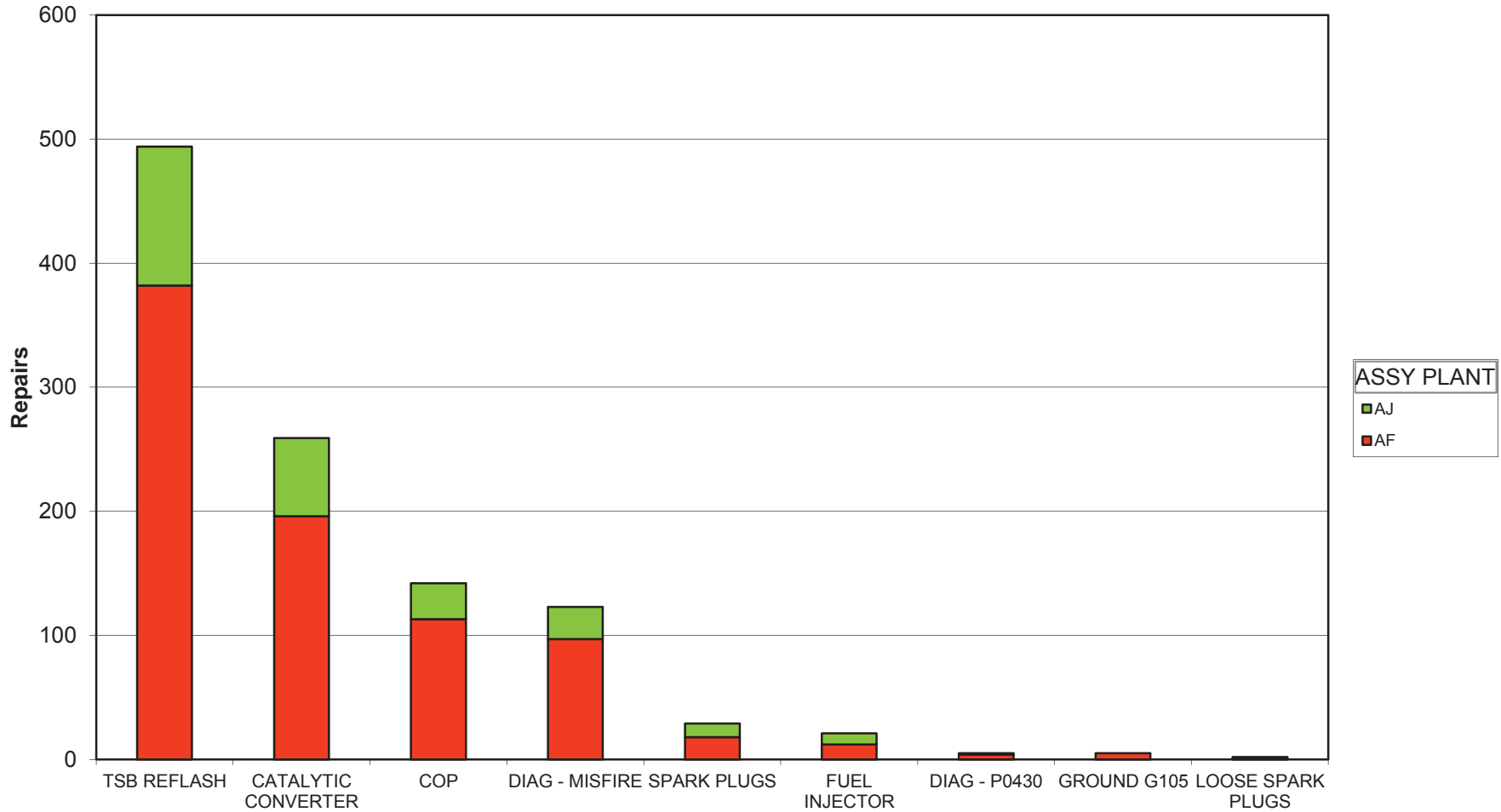
DIAG - MISFIRE	COP	
		3
	14	10
	22	36
	10	58
	34	25
	29	3
	13	5
	1	2
	123	142

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	70	100
	59	119
	64	128
	40	76
	12	30
	6	23
	3	10
	259	494
		1080

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/25/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	382	112	494
CATALYTIC CONVERTER	196	63	259
COP	113	29	142
DIAG - MISFIRE	97	26	123
SPARK PLUGS	18	11	29
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	828	252	1080

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCDS REPORT	DEL	VIN	VEHICLE LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	LABOR COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM ID	CLAIM Binned Function
COP	ENGINE	BLTD0003	2012	1FFWV1C3CF	2	IF6	F	A	T	21-Nov-11	1-Dec-11		MIKE FITZPATRICK FORD, INC.	#1209	12-Dec-11	0	\$29	\$63.09	\$116.81	GA	EEC TEST PID MONITOR TEST REPLACED ASK ENGINE SKIP MISS DRIVE			V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E9C	2	IF6	F	A	T	11-Nov-11	8-Dec-11		COUNTRY FORD, INC.	#1209	29-Nov-11	0	\$0	\$5.17	\$63.22	GA	CHECK FOR CODES. #2 SPARK PLUG CRACKED. R/TY DRIVE ON PDI ENG			V53	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1K9C	2	IF6	F	A	T	24-Oct-11			FUTURE FORD OF CLOVIS	#12465	22-Dec-11	-1	\$0	\$10.38	\$159.03	CA	EEC TEST P0300, POWERED PLUGS AND ROAD			V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E40K	2	IF6	F	A	T	25-Oct-11			HILLER FORD INC	#12405	6-Dec-11	-1	\$0	\$5.17	\$42.48	GA	VERIFIED CONCERN. PEGS CC 42	D42 C3 THERE IS AN EN		V52	PT C&C
GROUND G15	ENGINE	N/A	2012	1FFWV1E3C	2	IF6	F	A	T	18-Nov-11	9-Dec-11		JIM HANSEN'S GATEWAY FORD LIN	#12029	28-Nov-11	1	\$148	\$300	\$89.19	SD	238 VERIFIED CONCERN. P00	CHECK AND ADVISE ON		A61	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E8C	2	IF6	F	A	T	9-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#12465	18-Dec-11	1	\$19	\$0.00	\$74.80	PA	HOK UP IDS AND SELF TURNED TO CUSTOMER	CUSTOMER CONCERN OF		V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E3CF	2	IF6	F	A	T	10-Nov-11			ALL STAR FORD	#1209	22-Dec-11	-1	\$272	\$0.00	\$79.35	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW	CSK CAM ON VEH SP		V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E7CF	2	IF6	F	A	T	11-Nov-11	15-Dec-11		LALLY SALES & SERVICE LIMITED	#1209	28-Dec-11	1	\$418	\$240.12	\$443.16	ON	873 ROADTESTED & VERIFIED CONCERN. PC	SOFTWARE UPLOADED ON CAUSE OF		A60	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E4C	2	IF6	F	A	T	9-Dec-11	23-Dec-11		DUNGAN FORD LINCOLN	#1209	30-Dec-11	1	\$961	\$520.44	\$737.92	FL	VERIFIED COMPLAINT. INTERIOR ASSEMBLY CL	CUSTOMER STATES CHE		V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E5CF	2	IF6	F	A	T	22-Nov-11	10-Dec-11		GOLF MILL MOTOR SALES, INC.	#1209	20-Dec-11	1	\$730	\$426.12	\$582.96	IL	EEC TEST P0430 MONITORED PUS, REPLACED BA	CUSTOMER COMPLAINT		V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFWV1E8CF	2	IF6	F	A	T	9-Nov-11			LILLSTON FORD, INC.	#1209	11-Dec-11	-1	\$2	\$562.25	\$688.95	GA	CHECK ENGINE LIGHT IS BLEND AND ROADTEST	CHECK ENGINE LIGHT ON		V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E2CF	2	IF6	F	A	T	27-Nov-11			HALLMARK FORD SALES LIMITED	#1209	4-Jan-12	-1	\$35	\$4.88	\$179.42	BC	DIAG. TESTS. CODE P0430. PINPOINT MONITOR T	CK ENG RUNNING ROU		V41	PT C&C
FUEL INJECTOR	ENGINE	BLSE0016	2012	1FFWV1E4CK	2	IF6	F	A	T	18-Nov-11	18-Dec-11		SCOTT PETERSON MOTORS INC.	#1209	19-Dec-11	-2	\$268.55	\$746.16	\$618.18	SD	GS STILL MISFIRE ON #2. H09 INJECTOR FLOW PA	CUSTOMER STATES MI		V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFX1E1TCF	2	IF6	F	A	T	18-Nov-11	22-Dec-11		FOX FORD LINCOLN GRAND TRAVERS	#1209	3-Jan-12	1	\$790	\$405.55	\$509.26	MI	VERIFIED CONCERN. P0301 TEST CUSTOMER TO	MOTOR STATES THE		V52	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E6C	2	IF6	F	A	T	7-Nov-11	18-Dec-11		BOWEN SCARFF FORD LINCOLN	#1209	4-Jan-12	-1	\$22	\$161.77	\$409.11	PA	ISS SELF UP EEC TEST FROM TESTED COILS F	ALLER AND ADVISE EN		V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E2CF	2	IF6	F	A	T	18-Nov-11	30-Dec-11		JOE MYERS FORD LINCOLN	#1209	2-Jan-12	1	\$244	\$397.71	\$504.17	MI	EEC TEST. P0430. DCL DISPLAY. PINPOINT TEST	CHECK ENGINE LIGHT ON		V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E9CF	2	IF6	F	A	T	11-Dec-11	26-Dec-11		DON SELVEY FORD, INC.	#1209	11-Jan-12	1	\$184	\$0.00	\$24.00	MI	INSTANT FUEL ECONOMY TEST. EEC TEST. CK	FOR CUST STATES THE		V40	PT C&C
COP	ENGINE	N/A	2012	1FFX1E14CF	2	IF6	F	A	T	23-Nov-11	29-Dec-11		TUSKEY SALES & SERVICE LTD.	#1209	10-Jan-12	1	\$24	\$160.97	\$241.25	NC	201 SKIP TEST DRIVE. ACCELERATOR LOCK RE	ENGINE SKIP AT TIM		V41	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E5CF	2	IF6	F	A	T	7-Nov-11			CAM CLARK FORD SALES LTD.	#1209	12-Jan-12	-3	\$3	\$9.71	\$225.54	GA	0 210 SELF TEST PCM HANCE TEST SHOWED T	CHECK ENGINE LIGHT		A62	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFWV1E2CK	2	IF6	F	A	T	2-Dec-11	21-Dec-11		WHITES CANYON MOTORS.	#1209	7-Jan-12	1	\$301	\$143.80	\$511.81	SD	PERFORM IDS QUICK TEST. WET AROUND THE	CUSTOMER STATES CHE		V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E6CF	2	IF6	F	A	T	25-Oct-11			MARK MATTHEW FORD, INC.	#1209	18-Jan-12	-1	\$50	\$42.65	\$57.14	MI	EEC TESTS DCL AND FUEL PRESS TESTS IN FLOW	CUST STATES THAT THE		V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFWV1E1CF	2	IF6	F	A	T	17-Dec-11	10-Jan-12		PAT MILLIKEN FORD, INC.	#1209	13-Jan-12	1	\$250	\$84.85	\$255.21	MI	TEST EEC. CONC P0316. EEC ENGINE FOR CYLINDR	CUSTOMER STATES THE		V52	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E4CF	2	IF6	F	A	T	6-Jan-12			BARBIE FORD	#1209	12-Jan-12	-1	\$6	\$90.19	\$253.50	ON	HOK UP IDS. PINPOINT. TNG. INTERNAL FAULT IN	CK ENGINE LIGHT IS		A61	PT C&C
CATALYTIC CONVERTER	EXHAUST	CAT0E003	2012	1FFWV1E0CK	2	IF6	F	A	T	15-Dec-11	5-Jan-12		PARIS FORD LINCOLN, INC.	#1209	19-Jan-12	1	\$1084	\$397.71	\$446.78	MI	VERIFIED CONCERN. EEC TEST P0430. PINPOINT	TEST GAS ENGINE DRIV		V52	PT C&C
ENGINE	ENGINE	CANA0002	2012	1FFWV1E2CK	2	IF6	F	A	T	28-Oct-11	27-Dec-11		RON DURRANT FORD	#1209	13-Jan-12	1	\$1236	\$128.10	\$310.87	PA	1236 CUST STATES VEH LEON ACCEL CYLINDR	IS BLEND CHECK AND AD		V52	PT C&C
FUEL INJECTOR	ENGINE	CAME1001	2012	1FFWV1E1CF	2	IF6	F	A	T	14-Dec-11			MARK MATTHEW FORD, INC.	#1209	13-Jan-12	1	\$791	\$329.75	\$522.30	MI	PRE-FLAME INJECTOR. FLOW. NO. INJECTOR	ENGINE CUTS OUT DRI		V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFX1E13CF	2	IF6	F	A	T	10-Nov-11			OTIS FORD, INC.	#1209	16-Jan-12	-1	\$458	\$444.30	\$571.46	NY	CHECK ENGINE LIGHT ON P0430. PINPOINT TEST	CK ENGINE LIGHT ON		V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFWV1E8CF	2	IF6	F	A	T	2-Dec-11	12-Dec-11		HINES PARK FORD, INC.	#1209	16-Jan-12	2	\$2878	\$477.88	\$693.25	MI	PERFORM IDS. DIAG. CODE P0430 FOLLOWUP. P	CHECK ENGINE LIGHT ON		V52	PT C&C
GROUND G15	ENGINE	CAQA0024	2012	1FFWV1E0CF	2	IF6	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	16-Jan-12	1	\$1050	\$80.00	\$228.69	MI	ROAD TEST CANNOT VEH. PERFORMED CUEL	CUSTOMER STATES WHE		V52	PT C&C
ENGINE	ENGINE	CAQA0024	2012	1FFWV1E8CF	2	IF6	F	A	T	18-Nov-11	30-Nov-11		AUTOWAY FORD AND LINCOLN	#1209	23-Jan-12	2	\$2577	\$152.94	\$259.78	MI	ROAD TESTED VEHICLE. VEH. PERFORMED CUEL	ON ACCELERATION		V52	PT C&C
FUEL INJECTOR	ENGINE	CAGN0003	2012	1FFWV1E8CF	2	IF6	F	A	T	1-Dec-11	3-Jan-12		ALTON BARLEY FORD	#1209	24-Jan-12	1	\$2807	\$0.00	\$50.23	MI	VEEHY IDS. TEST. P0301. P0301. P0301. P0301	CUSTOMER STATES WHEN		V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E9CF	2	IF6	F	A	T	1-Dec-11	3-Jan-12		KEN WILSON FORD INC	#1209	16-Jan-12	2	\$2115	\$21.08	\$136.24	MI	IDS. TEST. PASS CODES AND CHECK G15 AS PER	CLIENT STATES IT FEELS		V52	PT C&C
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FFWV1E7CF	2	IF6	F	A <td T			CRONIN MOTORS, INC.	#1209	23-Jan-12	1	\$50	\$51.77	\$78.64	MI	TRUCK MISSING SPARK PLUG SWAP. CUSTOM	TEST STATES THAT THE		V52	PT C&C		
COP	ENGINE	CAQC0001	2012	1FFX1E19CF	2	IF6	F	A	T	9-Dec-11	29-Dec-11		BENNETT-DUNLOP FORD (1993) LTD	#1209	23-Jan-12	1	\$433	\$60.20	\$156.26	PA	553.90 EEC TEST. CODE P2810. PINPOINT. DI	AGS ON START. VEH. R		A42	PT C&C
FUEL INJECTOR	ENGINE	CAM0002	2012	1FFWV1E7CF	2	IF6	F	A	T	9-Dec-11			EAGLE COUNTRY FORD	#1209	13-Jan-12	-1	\$398	\$263.54	\$558.29	MI	VERIFIED CUSTOMER CONCERNING INJECTORS	AND NOT DRYING THE		V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E8CF	2	IF6	F	A	T	13-Jan-12			YARWOOD FORD, INC.	#1209	23-Jan-12	1	\$560	\$0.00	\$57.14	MI	LIGHT NOT ON AT FIRST. CHECK ENGINE	TEST STATES THAT THE		V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E3CF	2	IF6	F	A	T	18-Dec-11	19-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#1209	23-Jan-12	2	\$1286	\$60.00	\$91.85	MI	EEC TEST. NO CODES. FOLLOW SYMPTOM CHART	TO PASS VEHICLE		A61	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E8CF	2	IF6	F	A	T	28-Nov-11	27-Dec-11		MUELLER MOTORS, INC.	#1209	30-Jan-12	2	\$1011	\$0.00	\$20.51	MI	IDS. TEST. NO CODES. ROAD TEST UNABLE TO	VERIFY POWER AFTER AC		V52	PT C&C
DIAG - MISFIRE	ENGINE	CAQA0024	2012	1FFWV1E8CF	2	IF6	F	A	T	21-Nov-11	29-Dec-11		PRESTON FORD LINCOLN	#1209	19-Jan-12	1	\$500	\$0.00	\$69.47	MI	ROAD TEST. CANNOT VEH. PERFORMED CUEL	CUSTOMER STATES THAT		V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFX1E14CK	2	IF6	F	A	T	13-Dec-11	31-Dec-11		PRAIRIE HILLS FORD	#1209	26-Jan-12	1	\$197	\$0.00	\$59.84	MI	IDS. TEST. RETRIEVED DTLS AND NEEDED TO	CHECK ENGINE LIGHT ON		V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CAZB0002	2012	1FFWV1E2CF	2	IF6	F	A	T	11-Dec-11	26-Jan-12		NELSON FORD INC.	#1209	26-Jan-12	1	\$581	\$410.74	\$558.96	MI	VERIFY CEL IS ON. VISUALDIAG RESULTS. RE	PLACE CUSTOMER STATE		V52	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E4CF	2	IF6	F	A	T	5-Jan-12	31-Jan-12		WOODRIDGE FORD LINCOLN LTD	#1209	1-Feb-12	1	\$2	\$111.37	\$442.90	MI	VERIFIED CONCERN OF FROM OTHER CYLINDER	DIAGNOSE ENGINE LIGH		A61	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFWV1E8CF	2	IF6	F	A	T	7-Dec-11	26-Dec-11		TERRIERONE FORD	#1209	4-Feb-12	2	\$244	\$0.00	\$55.87	MI	EEC TEST. TEST P0300. IN MCH. AT THIS TIME SE	CUSTOMER STATES HIS		V21	PT C&C
COP	ENGINE	CBF00006	2012	1FFWV1E6CF	2	IF6	F	A	T	13-Jan-12			WESTWAY FORD	#1209	4-Feb-12	1	\$462	\$58.88	\$172.12	MI	CUST STATES THE CHECK NO PERFORMED	POWER CYSTIGNE CHECK		V52	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E5CF	2	IF6	F	A	T	13-Dec-11	12-Jan-12		DEL RIO FORD LINCOLN	#1209	13-Jan-12	1	\$469	\$58.88	\$139.94	MI	POUNDED FAULTY COIL ASSISTANCE OK. ROAD	TESTS. DAND PERFORM		V52	PT C&C
COP	ENGINE	N/A	2012	1FFX1E19CF	2	IF6	F	A	T	13-Jan-12	30-Jan-12		MUNDAY FORD	#1209	2-Feb-12	1	\$113	\$65.88	\$175.88	MI	VERIFIED CONCERN. IDS. CYL. H09. JMA. VEH	BAT C3. CK ENGINE FL		V52	PT C&C
COP	ENGINE	N/A	2012	1FFWV1E6CF	2	IF6	F	A	T	15-Dec-11	18-Jan-12		FESTIVAL FORD SALES (1983) LTD	#1209	6-Feb-12	1	\$461	\$58.88	\$392.81	MI	KEOED PASS KOER PASS 12850045.3 ROAD	TEST. CHECK ENGINE		A62	PT C&C
COP	ENGINE	N/A	2012	1FFX1E17CF	2	IF6	F	A	T	5-Jan-12	31-Jan-12		CROPPER MOTORS INC.	#1209	2-Feb-12	1</									

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GC03S REPORT	DEL Y	YIN	VEHICLE USE	ENGINE	CLANS	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM STATUS	CLAIM BANNED FUNCTION				
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1191	\$64.05	\$216.40	GA	GA	TEST EEC CODE P0305D7V_JES YBS JB9 N0J811	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHEK ENGINE LIGHT ON	1	1		
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1191	\$64.05	\$216.40	GA	GA	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHEK ENGINE LIGHT ON	1	1	1		
SPARK PLUGS	ENGINE	CB00X011	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	248	\$55.29	\$310.46	VA	VA	VERIFIED CONCERN, CONNECTOR PIN FITS	ENGINE LACKS POWER	1	1	1		
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	32	\$5.29	\$218.32	VA	VA	IDS EEC TEST P0303P033	STEEL SYSTEM PASSES	INSPECT AND ADVISE FC	1	1	1	
DIAG - MISFIRE	ENGINE	CBUAF012	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	781	\$80.00	\$91.68	NC	NC	VERIFIED CONCERN, RAN W/OK NO FURTHER	CUSTOMER STATES VEH	1	1	1		
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1978	\$58.88	\$159.01	TX	TX	VERIFIED COMPLAINT EEC TO CYLINDER NUMBER	LUMERE CHECK ENGINE	1	1	1		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	2858	\$66.99	\$196.38	GA	GA	QUICK TEST P0303, PIN#29	0	UMI2ER CHECK ENGINE	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1471	\$46.35	\$469.00	VA	VA	REPLACED DRIVERS SIDE (LEFT) CATALYST (SEE	ADDM29Z PER THE ENGINE	1	1	1		
COP	ENGINE	CBM0133	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1660	\$63.82	\$93.75	VA	VA	FOUND W/AL DRIVING IN/OUT A F/R FOR THIS	CUSTOMER STATES WHEN	1	1	1		
ENGINE	ENGINE	CBUAF012	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	503	\$58.88	\$199.24	NC	NC	PERFORMED EEC TEST DATA LOGGER, DISPL	CUSTOMER STATES SEE LI	1	1	1		
DIAG - MISFIRE	ENGINE	CAMA1012	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	2819	\$0.00	\$215.26	MO	MO	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES SEE LI	1	1	1		
CATALYTIC CONVERTER	EXHAUST	CB00H003	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	2650	\$201.04	\$519.83	TX	TX	CHECK FOR MIL ON AND EREN, NO FIX AVAILABLE	CHECK & REPORT CHECK	1	1	1		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1683	\$397.71	\$497.23	LA	LA	REPLACED BANK TWO/DRIVERS SIDE/LEFT CAT	CUSTOMER STATES CHE	1	1	1		
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	952	\$64.05	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOUND, REPLACED COIL AND	SEES LIGHT CAME ON AND	1	1	1		
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	4369	\$117.77	\$229.40	TX	TX	COOLERS COMPRESSION TO/ON EEC TEST OK	COND UP IN/IGHT EN/	1	1	1		
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	879	\$5.79	\$98.17	VA	VA	W/OK TEST DRIVE, VERIFY CONCERN EEC CHECK	P0301	CUSTOMER STATES CHE	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	10	\$405.35	\$484.13	TX	TX	RAN SYSTEMS TEST CONCERN EEC P0303	PROGRAM PGM	CUSTOMER STATES WHEN	1	1	1	
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	892	\$64.05	\$203.78	CA	CA	ENGINE LIGHT CAME ON, NO COOL AND SPARK	PLUGS	CHEK ENGINE LIGHT	1	1	1	
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1819	\$397.25	\$3,949.04	MO	MO	ROAD TESTED AND DIAGN, CUL FUEL FOR E	CUSTOMER STATES THIS	1	1	1		
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	2894	\$66.35	\$165.09	TX	TX	IDS TEST DTC P0306 POWER BALANCE	REPLACED	CUSTOMER STATES THE	1	1	1	
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1892	\$64.05	\$203.78	CA	CA	IDS TEST INDICATES CMMET, MISFIRE IS NO	LONG CUSTOMER STATES	1	1	1		
COP	ENGINE	CB00E012	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	5307	\$88.88	\$154.40	TX	TX	L.O.F. COMPLETED, TECHNICIAN(S), 20683	3.00 MILE FAREY RE	1	1	1		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	5174	\$282.57	\$354.59	TX	TX	R3001 CONVERTER TEST, RE TESTED ALL	ORCHEMIE DOME SHIPS, KE	1	1	1		
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	665	\$58.88	\$140.83	TX	TX	IDS TEST INDICATES CMMET, MISFIRE IS NO	LONG CUSTOMER STATES	1	1	1		
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	3385	\$5.17	\$121.99	TX	TX	PERFORMED SELF TEST RECEIVED CODE P0308	THE ENGINE LIGHT	1	1	1		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1883	\$405.35	\$620.35	TX	TX	TESTED AND FOUND COIL CONVERTOR, CL	EARED CHISSERS ROUGH, C	1	1	1		
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1531	\$64.05	\$174.54	TX	TX	LIGHT NOT ON, NO DTC'S, NO IN SHOP, F	CUSTOMER STATES CHE	1	1	1		
FUEL INJECTOR	ENGINE	CG0E0011	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	34	\$319.11	\$928.44	TX	TX	RETRIEVED CODE P0304	EM TEST AND INJECTOR	NEW CARS STATES THAT	1	1	1	
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	18	\$5.17	\$78.84	TX	TX	IDS STATES CHECK SPARK PLUGS AND FUEL	SALES MANAGER STATE	1	1	1		
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	507	\$61.70	\$163.38	TX	TX	ABN HP, IDS BOD P0303	REPAOD TEST, NO I/S	SEE PREVIOUS HISTORY	1	1	1	
CATALYTIC CONVERTER	EXHAUST	CB00R007	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1538	\$413.00	\$552.72	TX	TX	PN 8E212 CODE, 42 LEFT 1	P0303, RAN OASIS	CUSTOMER STATES CHE	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	4369	\$117.77	\$229.40	TX	TX	FRANK CAT BROKEN, RAN OASIS	LEFT CAT COMV	CUSTOMER STATES CHE	1	1	1	
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	4934	\$58.88	\$116.98	TX	TX	CUSTOMER COMPLAINT, REPORT, COMPLAINT	COR, CS CHECK ENGINE	1	1	1		
COP	ENGINE	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	895	\$64.05	\$138.50	TX	TX	PLACER BURNED OUT #8 COIL AND SPARKPLUG	OPER QUICK TEST THE TRUCK	1	1	1		
DIAG - MISFIRE	ENGINE	CG0E0011	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	879	\$5.79	\$98.17	TX	TX	EEC TEST P0303, PIN#29, CON TEST	INSPECT OR CHECK EN	1	1	1		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	6245	\$437.05	\$545.81	TX	TX	FL, EMISSION ENGINE DIAGNOSIS P0430, DCL	DISP, CUSTOMER STATE	1	1	1		
COP	ENGINE	CP00P011	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1055	\$64.05	\$207.35	TX	TX	12029 E, VISUAL INSPECTION ROAD TESTED	WITH SCAS 3 CHECK	ENGINE LIGHT ON	1	1	1	
FUEL INJECTOR	ENGINE	CBM0133	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	4369	\$117.77	\$229.40	TX	TX	VERIFIED CUSTOMER CONCERN, NO TSB	CUSTOMER STATES TH	1	1	1		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	419	\$405.35	\$561.20	TX	TX	EEEC DIAG, DTC P0430, PINPOINT TEST, DCL	DCL, CHECK ENGINE	LIGHT ON	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	792	\$405.35	\$497.69	TX	TX	EEC TEST P0303	PERFORM TSB 12 2	TO REPLACE EEC LIGHT IS ON, PERFORM	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	7109	\$405.35	\$494.87	TX	TX	REPROGRAM PCM AND REPLACE LEFT CAT	CONV, CHECK ENGINE	LIGHT ON	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	3865	\$413.00	\$500.91	TX	TX	PERFORM DIAG, REPROGRAM THE PCM & RE	PLACED REPAIR SERVICE	1	1	1		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	8423	\$405.35	\$500.35	TX	TX	PCM CALIBRATION APPARENTLY THE TSB	DOES NOT	CUSTOMER STATES CHE	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	5131	\$405.35	\$488.35	TX	TX	VERIFIED CUSTOMER CONCERN, RETEST OK	TEST	CHEK ENGINE LIGHT	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	2329	\$413.00	\$500.53	TX	TX	CHEKED WITH IDS CODES P0308	PERFORMED	LUMBER CHECK ENGINE	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	3728	\$405.35	\$488.35	TX	TX	EEC TEST CODE P0303	REPROGRAM PCM	REPLACE	CHEK ENGINE LIGHT	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	897	\$727.00	\$892.07	TX	TX	SELF TESTED, RAN OASIS AND FOUND TSB	12 02	CUSTOMER STATES CHE	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	443	\$401.53	\$499.69	TX	TX	VERIFIED COMPLAINT PERFORMED TSB 12 2	TO RSTR	CUSTOMER WENT TO PA	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	21	\$283.51	\$378.11	TX	TX	PRO TEST INSPECTED, CHECKED OASIS	FOLLOW	CHEK LIGHT FOR SURIN	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	668	\$413.00	\$499.34	TX	TX	CHEKED DCTS, REPROGRAMMED PCM AND	REP	CUSTOMER STATES ON AC	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	5870	\$448.28	\$510.43	TX	TX	RECALIBRATED PCM AND REPLACED LEFT	CONV	CHEK ENGINE LIGHT ON	1	1	1	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	1189	\$397.71	\$487.80	TX	TX	IDS SELF TEST P030302, P030711	IE KEO	KOR	CHEK EN LIGHT ON	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1TC0	T/F	F	B	A	T	K	W	T	C	3	1	7273	\$397.71	\$481.18	TX	TX	VERIFY CONCERN, FOUND CODES FOR	BAD					

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED	FUNCTION
TSB REFLASH	PT C&C	NA	2012	1FTFX1ET9C	T6F	F	A	T	14-Dec-11	12-Jan-12	NORTHSIDE FORD TRUCK SALES, N	#32	RECALEM	34	22-Feb-12	2	1492	\$0.00	\$37.79	0	NA	OR	RAN OASIS FOR TOR LEVEL AS PER TSB#1221	CUSTOMER STATES SON	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	CAQA024	2012	1FTFXW1TC0	T6F	F	A	T	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#32	RECALEM	34	17-Feb-12	2	1721	\$0.00	\$37.78	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC0	T6F	F	A	T	23-Jan-12	9-Feb-12	DELACY FORD, INC.	#32	RECALEM	34	22-Feb-12	1	314	\$0.00	\$35.04	0	NA	NY	CK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRU	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC3	T6F	F	A	T	25-Jan-12	7-Feb-12	MIKE SAND FORD AT THE AVENUES	#32	RECALEM	34	10-Feb-12	1	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	C/S LACKS POWER ON A	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#32	RECALEM	34	14-Mar-12	3	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	17-Jan-12	2-Feb-12	MALVERN FORD	#32	RECALEM	34	15-Mar-12	2	3550	\$0.00	\$33.81	0	NA	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#32	RECALEM	34	12-Mar-12	1	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	31-Jan-12	18-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#32	RECALEM	34	8-Mar-12	1	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES. NONE PER C/S	CUSTOMER STATES GE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC0	T6F	F	A	T	7-Jan-12	25-Jan-12	CROWN FORD	#32	RECALEM	34	28-Feb-12	2	3387	\$0.00	\$35.42	0	NA	TN	1/2021A RECALEM 04 ROAD TEST EEC SELF TEST STATES THAT WHEN	CUSTOMER STATES VER	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	7-Dec-11	5-Jan-12	CHARTRAND FORD SALES, INC.	#32	RECALEM	34	8-Mar-12	3	3017	\$0.00	\$41.51	0	NA	GA	VERIFIED PROBLEM. TEST ALGIN CODE VERIFIED	CUSTOMER STATES VER	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	CWC0E008	2012	1FTFX1TC6C	T6F	F	A	T	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#32	RECALEM	34	21-Mar-12	1	1105	\$0.00	\$28.52	0	NA	KS	verify concern ecc test p0304 check oasib 1/2 10 2	VEHICLE CUT OUT AND	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#32	RECALEM	34	22-Feb-12	1	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURFACES AT HIGHWAY	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1TC6C	T6F	F	A	T	9-Dec-11	15-Feb-12	VONDRAL FORD	#32	RECALEM	34	29-Feb-12	1	965	\$0.00	\$32.00	0	NA	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC9C	T6F	F	A	T	2-Dec-11	22-Feb-12	MIFFORD FORD, INC.	#32	RECALEM	34	29-Feb-12	1	771	\$0.00	\$37.02	0	NA	MO	1/2021A 4 HRS. PERFORATION CHECK OPERATIC	RANDOM ENGINE SURGE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	CB2AJ008	2012	1FTFXW1TC3	T6F	F	A	T	23-Dec-11	13-Jan-12	NORRIS FORD	#32	RECALEM	34	6-Mar-12	2	2687	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#32	RECALEM	34	6-Mar-12	1	1336	\$0.00	\$31.00	0	NA	GA	REPL TEST PCM PASS WATER DATA LOGGER AN	CUSTOMER STATES VER	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	CAMB1T001	2012	1FTFXW1TC7C	T6F	F	A	T	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#32	RECALEM	34	2-Mar-12	3	1656	\$0.00	\$28.54	0	NA	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE RUNS ROUGH U	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	31-Jan-12	23-Feb-12	SUN HILL FORD	#32	RECALEM	34	21-Mar-12	-1	3177	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PREFR. LAG ON ACCELER	CUSTOMER STATES VER	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	11-Dec-11	29-Feb-12	WOLFERS FORD	#32	RECALEM	34	16-Mar-12	1	322	\$0.00	\$28.54	0	NA	GA	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC9C	T6F	F	A	T	31-Jan-12	23-Feb-12	PERFORMANCE FORD LITEE	#32	RECALEM	34	16-Mar-12	1	1530	\$0.00	\$31.23	0	NA	GA	QUICK TEST. VERIFY EEC REPROGRAMMER CO	VERIFY MOTOR A CO	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC9C	T6F	F	A	T	13-Nov-11	21-Feb-12	MIDDLEKAUF FORD LINCOLN	#32	RECALEM	34	27-Feb-12	-1	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0304 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC4C	T6F	F	A	T	6-Feb-12	21-Feb-12	ALJ DUNSTON FORD	#32	RECALEM	34	2-Mar-12	1	1365	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P009	CUSTOMER STATES CHE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#32	RECALEM	34	12-Mar-12	1	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST. NO CODES IN SYSTEM RA	CHECK ENGINE LIGHT CO	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC2C	T6F	F	A	T	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#32	RECALEM	34	2-Mar-12	2	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	21-Dec-11	11-Jan-12	CHAMPION FORD	#32	RECALEM	34	16-Mar-12	1	1278	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KEOE TEST. NO DTC REPRO	CUSTOMER STATES CHE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	CA185001	2012	1FTFXW1TC9C	T6F	F	A	T	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#32	RECALEM	34	15-Feb-12	2	3235	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES CHE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#32	RECALEM	34	16-Feb-12	2	9	\$0.00	\$24.01	0	NA	NS	1/5 TSB 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	9-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#32	RECALEM	34	16-Feb-12	-1	9	\$0.00	\$24.01	0	NA	NS	1/5 DTC CHECKED OUT AND VERIFIED CONCERN	DURNS ROUGH	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	15-Dec-11	31-Jan-12	TUSKET SALES & SERVICE LTD	#32	RECALEM	34	28-Feb-12	1	1186	\$0.00	\$24.01	0	NA	NS	1/910 PERFORMED EEC SELF TEST. NO FAULT CODE	RUNS ROUGH AT TIMES	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC7C	T6F	F	A	T	17-Jan-12	29-Dec-11	SUN HILL FORD	#32	RECALEM	34	16-Feb-12	2	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL	CUSTOMER STATES SURGE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	22-Jan-12	24-Jan-12	TIPTON FORD, INC.	#32	RECALEM	34	16-Feb-12	1	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 2221	ALDIAG CUSTOMER STATES	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1TC7C	T6F	F	A	T	8-Nov-11	8-Dec-11	WEST FORD LINCOLN	#32	RECALEM	34	24-Feb-12	3	3665	\$0.00	\$37.74	0	NA	NH	NO DTC S RETRIEVED. FOUND SSM 2225 AND T	ENGINE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	COE0017	2012	1FTFX1TC7C	T6F	F	A	T	19-Jan-12	7-Feb-12	WEBER-HARRIS FORD, INC.	#32	RECALEM	34	23-Feb-12	1	342	\$0.00	\$26.81	0	NA	TX	VERIFIED CONCERN. TESTED FOUND CODE P00	CUSTOMER STATES WHE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC4C	T6F	F	A	T	9-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	#32	RECALEM	34	22-Feb-12	2	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS 1/1 ON ALL TESTS. RAN OASIS FOUN	CK CUTTING OUT ON AC	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC0	T6F	F	A	T	21-Dec-11	28-Dec-11	AUFBERG FORD NORTH, INC.	#32	RECALEM	34	20-Feb-12	2	3277	\$0.00	\$43.10	0	NA	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEH STARTING TO JERK	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#32	RECALEM	34	28-Feb-12	1	857	\$0.00	\$33.56	0	NA	MO	PREF DIAG FOR CONCERN. NO CODES ARE PRESE	THIS ENG WAS RUN VEH	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC1C	T6F	F	A	T	11-Jan-12	3-Feb-12	ANCIRA FORD	#32	RECALEM	34	13-Mar-12	2	5141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 2222 IN LIT. CONCERNS. VEH BU	24 CUSTOMER STATES	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#32	RECALEM	34	16-Mar-12	4	4289	\$0.00	\$52.02	0	NA	AB	SCANNED FOR CODES. NONE. CHECK OASIS & FOUN	REPAIR FOR VEH SURGE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	8-Dec-11	9-Feb-12	SUN HILL FORD	#32	RECALEM	34	16-Feb-12	1	3310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAM	CUSTOMER STATES SURGE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC0	T6F	F	A	T	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#32	RECALEM	34	24-Feb-12	2	989	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCS. NONE PRES	S. ENGINE IS SURGING	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC0	T6F	F	A	T	28-Nov-11	26-Jan-12	STUYVE FORD OF TALEGHUAH	#32	RECALEM	34	17-Feb-12	1	611	\$0.00	\$30.30	0	NA	OK	S/S RECALEM P0304 VERIFY CONCERN AND CK	CHECK VEHICLE SURGE	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFXW1TC6	T6F	F	A	T	9-Nov-11	14-Dec-11	YARMON FORD	#32	RECALEM	34	25-Feb-12	3	1992	\$0.00	\$30.31	0	NA	MN	TSB 12 02 10, REPROGRAMMED PCM. WPI	CHECK FOR ENGINE SU	#30	V52	04	PT C&C
TSB REFLASH	PT C&C	CWC0K019	2012	1FTFXW1TC6	T6F	F	A	T	8-Nov-11																			

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCDS REPORT	DEL YR	VIN	CHLSE LIT	SNE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	COL	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C2	TF6	F	14K	TC3	AF	28-Oct-11	14-Mar-12	DAVID SELF FORD, INC.	#1624	RECALEM	#4	22-Mar-12	1	\$1,506	\$0.00	\$34.23	TX	VERIFIED CUSTOMERS CONCERN. EEC TEST CODE	CUSTOMER STATES CHECK	#1624	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FX1E7C2	TF6	F	14K	TC3	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC.	#1624	RECALEM	#4	13-Mar-12	3	\$967	\$0.00	\$38.32	MI	ROAD TESTED FORD ERRACTIC SHIFTS PERFORMED	3.38 DRIVERS STATES VEH	#1624	V49	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F7FX1E7C3	TF6	F	14K	TC3	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#1624	RECALEM	#4	28-Feb-12	2	\$169	\$0.00	\$34.00	FL	ROAD TEST TO VERIFY CUSTOMER CONCERN	CUSTOMER STATES VEH	#1624	V49	04	TRANSMISSION	
TSB REFLASH	PT C&C	CLDR004	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#1624	RECALEM	#4	15-Feb-12	3	\$797	\$0.00	\$34.92	TX	PERFORMED TSB 12 02 10 REPROGRAMMED PCM	CUSTOMER STATES VEH	#1624	V49	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F7FX1E7X3	TF6	F	14K	TC3	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#1624	RECALEM	#4	16-Feb-12	1	\$0	\$0.00	\$24.01	NS	169 DE TESTED DRIVE AND VERIFIED CONCERN	VEHICLE IN HUBERTS VA	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	27-Jan-12	31-Dec-11	MALLOY FORD	#1624	RECALEM	#4	17-Feb-12	2	\$188	\$0.00	\$32.07	TX	15 TSB CHECKED OUT AND VERIFIED CONCERN	DRUNS ROUGH	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	CASAP003	2012	1F7FX1E7C3	TF6	F	14K	TC3	AF	13-Dec-11	29-Dec-11	MORROW FORD	#1624	RECALEM	#4	18-Feb-12	2	\$338	\$0.00	\$30.74	PA	attempt to verify no faults in system. checked oass and	CUSTOMER STATES VEH	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	CASAP010	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIOCH	#1624	RECALEM	#4	16-Feb-12	1	\$284	\$0.00	\$42.25	IL	TEST AND DIAGNOSE. REPROGRAM PCM. TEST DR	CUSTOMER GETTING PCM	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#1624	RECALEM	#4	17-Feb-12	2	\$1952	\$0.00	\$35.14	TX	NO MIL PERFORMED KOE TEST NO DTC ROAD TR	CUSTOMER STATES CHECK	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#1624	RECALEM	#4	14-Feb-12	2	\$452	\$0.00	\$32.65	WI	VERIFIED CONCERN. RAN OASIS. FOUND TSB 12 10	CUSTOMER STATES ENGINE	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#1624	RECALEM	#4	23-Feb-12	1	\$743	\$0.00	\$35.49	FL	ROAD TEST AND DID NOT TSB 12 2 10. REPROG	CS STATES WHEN ACC	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	25-Nov-11	30-Jan-12	WAGONA FORD SALES, INC.	#1624	RECALEM	#4	23-Feb-12	1	\$250	\$0.00	\$40.51	TX	VERIFIED CONCERN. FOUND TSB 12 10	REPROG	CUSTOMER STATES THE	#1624	V50	04	PT C&C
TSB REFLASH	PT C&C	CBOA001	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	30-Nov-11	30-Dec-11	ANDERSON FORD OF ST. JOSEPH, I	#1624	RECALEM	#4	14-Feb-12	2	\$2063	\$0.00	\$38.24	MO	SURGE AT HWY SPEEDS. SURGES ON HIGHWAY	SURGE AT HWY SPEEDS	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	7-Nov-11	15-Dec-11	VONDERHAR FORD	#1624	RECALEM	#4	8-Mar-12	3	\$540	\$0.00	\$32.00	TX	ROAD TEST TO VERIFY CONCERN MIL LAMP ON	Customer States Check E	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	31-Jan-12	29-Feb-12	SILBEE FORD, INC.	#1624	RECALEM	#4	24-Feb-12	1	\$23	\$0.00	\$33.14	TX	TEST ENGINE PERFORMANCE DIAGNOSTICS PINP	CUSTOMER STATES THE	#1624	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#1624	RECALEM	#4	17-Feb-12	1	\$76	\$0.00	\$34.32	TX	CHECK FOR CODES FOR CONCERN. FOUND TSB	CHEK ENGINE LIGHT W/	#1624	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#1624	RECALEM	#4	12-Mar-12	3	\$436	\$0.00	\$31.25	TX	RAN EEC TEST. SUSPECTED P0300 IN SYSTEM. RAN O	CHEK ENGINE LIGHT CAUSE	#1624	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#1624	RECALEM	#4	13-Mar-12	1	\$2033	\$0.00	\$30.21	TX	NO CODES PERFORM TSB 12 02 10 REPROGRAM	ENGINE LIGHT ON WHEN	#1624	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#1624	RECALEM	#4	15-Mar-12	1	\$1253	\$0.00	\$31.68	TX	UNABLE TO DUPLICATE (AGE 22225 CONCERN IS	CUST STATES THAT WHI	#1624	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	13-Jan-12	3-Jan-12	UNIVERSITY FORD LINCOLN SALES	#1624	RECALEM	#4	15-Mar-12	1	\$434	\$0.00	\$32.86	TX	13K 432 ROAD TEST FOR P0300 REPAIR FOR TRAN	P03 REPAIR FOR TRAN	#1624	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F7FX1E7C3	TF6	F	14K	TC3	AF	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#1624	RECALEM	#4	21-Feb-12	-1	\$315	\$0.00	\$34.06	TX	ROAD TEST VEHICLE CHECK OASIS FOR TSB5 FOR	CHECK AND REPORT FOR	#1624	V49	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#1624	RECALEM	#4	22-Feb-12	3	\$880	\$0.00	\$30.31	TX	REPROGRAMMED AS PER TSB 120210 RECHECK	CUSTOMER STATES THA	#1624	V49	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#1624	RECALEM	#4	6-Mar-12	3	\$553	\$0.00	\$34.66	TX	REPROGRAMMED PER TSB 120210. WE	CUSTOMER STATES THE	#1624	V49	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#1624	RECALEM	#4	12-Mar-12	1	\$2381	\$0.00	\$40.06	TX	ROAD TEST FOR DTC AND REPROGRAM PCM	CUSTOMER REPORTS TH	#1624	V49	04	TRANSMISSION	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#1624	RECALEM	#4	17-Feb-12	2	\$382	\$0.00	\$33.14	TX	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	DIAGNOSE CUSTOMER S	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	23-Dec-11	29-Dec-11	POWER FORD VALENCIA	#1624	RECALEM	#4	27-Feb-12	2	\$718	\$0.00	\$40.83	TX	DIAG CONC PASS KOE PASS CHECKED OASIS	AUTO TRANS LACKS OR	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#1624	RECALEM	#4	20-Feb-12	1	\$441	\$0.00	\$32.44	TX	CHECKED TSB5 FOUND TSB 12 2 10 FOR ENGINE SUR	ENGINE SURGES AND LO	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#1624	RECALEM	#4	12-Mar-12	2	\$323	\$0.00	\$36.83	TX	TRUCK LOSING POWER PCM PROGRAMMING DIAG	CUST STATES TRUCK ST	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	22-Jan-12	3-Feb-12	JACKY ROSSIGNOL FORD LINCOLN, INC.	#1624	RECALEM	#4	20-Feb-12	1	\$459	\$0.00	\$32.89	TX	PROTEST AND CONFIRM SURGE. EEC TEST ALL PAS	3.5 ENGINE HAD A SURP	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#1624	RECALEM	#4	22-Mar-12	2	\$1870	\$0.00	\$31.52	TX	10 FOLLOVED TSB 12 02 10. NO DCTS PRESENT	REFR. TRUCK IS BUCKING WH	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	17-Jan-12	12-Dec-11	SCOTT FORD	#1624	RECALEM	#4	23-Mar-12	3	\$2058	\$0.00	\$25.89	TX	REPROGRAMMED AS PER TSB 12 2 10	CUSTOMER STATES FE	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	17-Jan-12	3-Jan-12	PATTERSON FORD OF ROWIE	#1624	RECALEM	#4	16-Mar-12	1	\$434	\$0.00	\$32.86	TX	ROAD TESTED. SUSPECTED P0300 IN SYSTEM. RAN O	VEHICLE FEELS SURGE	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	CCHP1004	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	3-Jan-12	20-Jan-12	RAY SCHULTENS FORD INC.	#1624	RECALEM	#4	8-Mar-12	2	\$500	\$0.00	\$34.44	TX	NO CODES PRESENT. NO MIL. IDS NORMAL. CUSTO	MECH AND ADVISE SURP	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	14-Jan-12	16-Feb-12	FORD LINCOLN OF COOKEVILLE	#1624	RECALEM	#4	15-Mar-12	1	\$3198	\$0.00	\$27.96	TX	PERFORM EEC PREQUENT NO TESTS. PASS. CHECK OASIS	3. THERE IS A HESITAT	#1624	V50	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	6-Jan-12	4-Feb-12	MAC HAIK FORD LINCOLN	#1624	RECALEM	#4	21-Feb-12	1	\$1088	\$0.00	\$37.34	TX	REPROGRAM PCM PER TSB 12 2 10 (NOTE SMI 55	CS WHILE DRIVING INT	#1624	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	27-Jan-12	16-Feb-12	SYKORA FAMILY FORD, INC.	#1624	RECALEM	#4	23-Mar-12	1	\$398	\$0.00	\$31.20	TX	REC. REFRESH PER TSB 12 02 10	CUSTOMER ENGINE LIGH	#1624	V29	04	PT C&C	
TSB REFLASH	PT C&C	CMAJ2009	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	3-Feb-12	3-Feb-12	JIM ROBBINS FORD LINCOLN, INC.	#1624	RECALEM	#4	8-Mar-12	1	\$415	\$0.00	\$32.89	TX	IDS DTC P0300 POSSIBLE IN UPDATED PCM UNDE	CUSTOMER STATES VEH	#1624	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#1624	RECALEM	#4	15-Mar-12	1	\$356	\$0.00	\$29.03	TX	12 02 10	CHEK ENGINE LIGHT ON	#1624	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#1624	RECALEM	#4	24-Mar-12	1	\$290	\$0.00	\$38.40	TX	CK ENG LIGHT WAS NOT 11 RETEST ALL OK AT	CHEK ENGINE LIGHT ON	#1624	V29	04	PT C&C	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	11-Dec-11	31-Jan-12	DIXON FORD COMPANY, LLC	#1624	RECALEM	#4	23-Feb-12	2	\$238	\$0.00	\$33.63	TX	CHECK CUSTOMER COMPLAINT. UNABLE TO REPR	CUSTOMER STATES VEH	#1624	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	9-Dec-11	30-Dec-11	ELK GROVE FORD	#1624	RECALEM	#4	8-Mar-12	3	\$1911	\$0.00	\$46.00	TX	TEST DRIVE VEHICLE. CAN NOT DUPLICATE OR	VENH RUNS RING ENE	#1624	V44	04	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	1F7FW1E7C3	TF6	F	14K	TC3	AF	23-Nov-11	20-Jan-12	JOE MYERS FORD LINCOLN	#1624	RECALEM	#4	19-Mar-12	2	\$1322	\$0.00	\$35.49	TX	REPROGRAM PCM PER TSB 12 02 10, 120210A	CS VEH RUNS					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCNIS REPORT	DEL YR	WIN	VEHICLE ID	ENGINE	CHASSIS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM STATUS	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CBYAN01	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AJ	6-Feb-12	22-Feb-12	PHILPOTT FORD	#12	RECALEM	#34	23-Feb-12	1	418	\$0.00	\$35.12	0.00	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK TURBO NOT BOOSTING. RUNS ROUGH.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	25-Jan-12		TUSKET SALES & SERVICE LTD	#12	RECALEM	#34	15-Feb-12	-1	9	\$0.00	\$24.01	0.00	NS	15 FEB 12 2 10 VERIFIED CONCERN SELF TEST NO ENGINE SKIPS AT TIMES.
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#12	RECALEM	#34	17-Feb-12	3	8274	\$0.00	\$35.82	0.00	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS. INTER ENGINE SKIP MISSES.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#12	RECALEM	#34	22-Feb-12	2	4587	\$0.00	\$37.79	0.00	OR	INSTALLED IDS AND CHECKED CONCERN. BEING NO DTCO CUSTOMER STATES OK.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12	RECALEM	#34	23-Feb-12	1	3859	\$0.00	\$44.00	0.00	MN	ROADTEST CONNECT IDS AND PERFORMED SELF TEST. CUSTOMER STATES WHILE OK AT THIS TIME.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12	RECALEM	#34	23-Feb-12	1	1606	\$0.00	\$37.37	0.00	CA	VERIFIED CONCERN. CHECK OK AT THIS TIME. CUSTOMER STATES UNF.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12	RECALEM	#34	27-Feb-12	1	1824	\$0.00	\$34.40	0.00	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER TEST. INSPECT AND DIAG. REPROGRAM PCM PER TSB. VEHICLE BUICKS WITH SP.
TSB REFLASH	PT C&C	COGBY004	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AJ	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#12	RECALEM	#34	27-Feb-12	2	2624	\$0.00	\$34.12	0.00	TX	DIAG REPROGRAM PCM AS PER TSB 12 2 10. NO CODES. REVALS WHILE DRIVING.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#12	RECALEM	#34	28-Feb-12	3	6381	\$0.00	\$36.12	0.00	TX	CC 04 PCM UPDATE ACCORDING TO ENGINE SURGES AND QUALITY CHECK INITIAL P.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	6-Dec-11	28-Dec-11	KEN WILSON FORD INC.	#12	RECALEM	#34	27-Feb-12	3	3114	\$0.00	\$33.79	0.00	NC	TEST DRIVE. KOEC PASS. PERFORMED TSB 12 2 10. CS VEHICLE IS HESITAT.
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#12	5.0E-212	E	12-Mar-12	3	4437	\$405.35	\$500.28	1.00	NC	IDS P030BANK 2 BELOW THRES. PERP TSB 12 20. CUSTOMER STATES OK.
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#12	RECALEM	#34	20-Mar-12	2	1930	\$405.35	\$480.08	1.00	MO	PERFORMED DIAG. LIGHT ON Y P0430 CATALYST CHECK ENGINE LIGHT ON.
DIAG - MISFIRE	EXHAUST	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	17-Jan-12	15-Feb-12	ROEGER FORD LINCOLN	#12	DIAG	#1	14-Mar-12	-1	4094	\$0.00	\$38.58	1.00	GA	CAT AND REPROGRAM. CUSTOMER FROM OUT OF CUSTOMER STATES OK.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12	RECALEM	#34	23-Mar-12	1	1344	\$0.00	\$46.88	0.00	NC	CONFIRM CONCERN. REPROGRAMMING CONCERN. CHECK ENGINE LIGHT ON.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	1-Feb-12	22-Feb-12	CHAMPION FORD	#12	RECALEM	#34	20-Mar-12	1	4984	\$0.00	\$35.14	0.00	TX	NO MIL. PERFORMED KOEC TEST. NO DTC. REPROGRAM PCM. CHECK ENGINE LIGHT ON.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	22-Dec-11	25-Jan-12	LANDERS MOTOR FORD	#12	RECALEM	#34	22-Mar-12	2	10722	\$0.00	\$31.85	0.00	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES OK.
COP	ENGINE	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12	12029	C	12-Mar-12	0	676	\$669.99	\$237.63	2.50	ON	EEC TEST P0303 KOEC P CONNECTORS OK. REPLACED CHECK ENGINE LIGHT ON.
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	7-Dec-11	23-Mar-12	CHAPMAN FORD LINCOLN SALES	#12	12029	C	23-Mar-12	3	5814	\$73.90	\$177.30	1.00	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING.
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	11-Jan-12	22-Feb-12	BENNETT MOTOR FORD	#12	12029	C	22-Feb-12	3	6777	\$392.67	\$470.13	1.00	CA	KOEC PASS. KOEC PASS. KOEC PASS. PPT TEST. DIAG CHECK ENGINE LIGHT ON.
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12	RECALEM	#34	16-Mar-12	1	2886	\$485.43	\$571.53	1.00	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING. CUSTOMER STATES THA.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12	RECALEM	#34	26-Mar-12	1	1628	\$0.00	\$26.54	0.00	TX	COMPUTER TESTED SYSTEM CODE P0304. PERFORM CHECK ENGINE LIGHT ON.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	5-Feb-12	16-Mar-12	CONKLIN CARL NEWTON	#12	RECALEM	#34	24-Mar-12	1	978	\$0.00	\$31.84	0.00	TX	978 REPROGRAM PCM. PULLED CODES. P0300. CS ICE CAME ON WHILE I.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	8-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#12	RECALEM	#34	21-Mar-12	1	1050	\$0.00	\$32.32	0.00	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM. CUSTOMER STATES SER.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12	RECALEM	#34	22-Mar-12	2	4593	\$0.00	\$35.18	0.00	TX	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	18-Dec-11	10-Feb-12	GATEWAY MOTORS, INC.	#12	RECALEM	#34	18-Mar-12	2	4953	\$0.00	\$35.14	0.00	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON.
COP	ENGINE	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12	12029	C	22-Mar-12	2	8558	\$845.05	\$112.03	1.00	TX	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA. GAS DRIVABILITY CONCERN.
COP	ENGINE	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AJ	20-Dec-11	17-Feb-12	R & S MOTORS, INC.	#12	12029	C	22-Mar-12	-1	29	\$58.88	\$108.92	1.00	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 (VEHICLE HAS A MISFIRE).
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	15-Dec-11	12-Mar-12	FREEFORD FORD SALES LIMITED	#12	12405	C	22-Feb-12	0	5	\$5.05	\$150.80	1.00	TX	DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM. INSPECT FOR CEL LIGHT.
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	10-Feb-12		ROBIN FORD SALES LTD.	#12	NPP	#1	28-Mar-12	-1	492	\$0.00	\$62.48	1.00	TX	NO CODES. TSB 12 2 10 FOUND L/H BANK MISSE. ENG LAMP CAME ON DU.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	17-Jan-12	15-Feb-12	PHIL LONG FORD LINCOLN	#12	RECALEM	#34	20-Mar-12	1	1111	\$0.00	\$38.89	1.00	TX	PERFORM SELF TEST. PERFORMED TEST. ENGINE LIGHT CAME ON.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12	RECALEM	#34	20-Mar-12	2	4894	\$0.00	\$36.73	0.00	TX	TSB 12 02 10A 4HRS. REPROGRAMMED PCM PER CS WHEN DRIVING OVER.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	27-Nov-11	15-Dec-11	RICKART FORD	#12	RECALEM	#34	24-Mar-12	4	3872	\$0.00	\$34.33	0.00	TX	PERF SELF TEST. P0301 CHECKED OASIS. REWAS RETURN STATES THA.
TSB REFLASH	PT C&C	CB185008	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	10-Dec-11	10-Feb-12	GARDENWAY FORD, INC.	#12	RECALEM	#34	24-Mar-12	1	1818	\$0.00	\$35.14	0.00	TX	TEST DRIVE AND VERIFY. CONCERN REPEATED. ENGINE LIGHT CAME ON.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#12	RECALEM	#34	26-Mar-12	2	5488	\$0.00	\$32.60	0.00	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL O.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	9-Nov-11	6-Feb-12	HENDERSON FORD	#12	RECALEM	#34	27-Mar-12	2	1457	\$0.00	\$32.04	0.00	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	18-Dec-11	20-Jan-12	WAYNE FORD SALES LTD.	#12	RECALEM	#34	27-Mar-12	2	1628	\$0.00	\$32.04	0.00	TX	TEST DRIVE AND VERIFY CONCERN. CONCERN WHEN QUICK ACCEL. FUEL P.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#12	RECALEM	#34	23-Mar-12	3	3345	\$0.00	\$40.08	0.00	TX	REPROGRAM PCM PER COMPUTER TO LEARN THE CUSTOMER REPORTS OF T.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	21-Jan-12	6-Feb-12	FREED BEANS FORD OF BROWNSVILLE	#12	RECALEM	#34	28-Mar-12	2	1571	\$0.00	\$36.11	0.00	TX	CHECK ENGINE LIGHT ON. CUSTOMER STATES CONCERN. ENGINE MESS AR.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	4-Jan-12	5-Feb-12	TEAGUE FORD SALES LTD.	#12	RECALEM	#34	28-Mar-12	3	1887	\$0.00	\$38.89	1.00	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM. ENGINE MESS AR.
FUEL INJECTOR	ENGINE	CBNC1009	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AJ	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#12	5F953	B	14-Mar-12	2	2160	\$143.56	\$602.46	5.00	VA	EEC TEST FOUND MISFIRE. NOT TO FAIL. REMOVE UJ4. CUSTOMER STATES VEHICL.
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	6-Jan-12	26-Jan-12	CHUCK SPAETH FORD INC.	#12	RECALEM	#34	18-Mar-12	2	2862	\$405.35	\$486.63	1.00	TX	EEC TEST. CODE P0303. REPROGRAMMED PCM. REPROGRAMMED PCM. REPROGRAMMED PCM.
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	20-Dec-11	26-Jan-12	MOUM MOTOR COMPANY, INC.	#12	RECALEM	#34	18-Mar-12	2	4462	\$488.46	\$669.51	1.00	TX	CODES P0302, P0400, CHA DATA AND SENSOR WA. CHECK ENGINE LIGHT ON.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AJ	11-Nov-11	6-Feb-12	BIG VALLEY FORD, INC.	#12	RECALEM	#34	16-Mar-12	2	2087	\$0.00	\$46.35	0.00	TX	459 4278. SEE TSB 12 2 10. 459 4278. EEC TEST. KJ. CUSTOMER STATES INT.
TSB REFLASH	PT C&C	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AF	12-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#12	RECALEM	#34	21-Mar-12	3	5814	\$0.00	\$37.60	0.00	NJ	RECALEM 2297. IDS SYSTEM DIAG CODE P0302. CK CS. CK ENGINE LIGHT.
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FFW1E1C	TFF	F	FA	T	1K0W	TC3	AJ	6-Nov-11	15-Jan-12	BOLTON FORD, L.L.C.	#12	RECALEM	#34	21-Mar-12	3	7031	\$405.35				

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE LIC	LINE	LINE CHAS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM ID	CLC CD	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	41024	RECALM	24	30-Mar-12	4	7512	\$0.00	\$28.04	01	NA	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLIDG	#1	4281	V29	PT C&C	
COP	ENGINE	N/A	2012	1F1FWE1T2C3	20	F	14	T	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALM	24	29-Mar-12	2	9082	\$68.63	\$93.00	01	NA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	4281	V29	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1F1FWE1T2C3	20	F	14	T	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	41024	RECALM	24	5-Apr-12	1	11	\$5.17	\$98.27	01	NA	EXEC TESTED. POWER LOSS PORCULIN BROKEN ON	CUSTOMER STATES CHE	#1	4281	V29	PT C&C	
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FWE1T2C3	20	F	14	T	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	41024	RECALM	24	14-Mar-12	1	1498	\$909.97	\$1,620.90	01	NA	INSPECTED, VEH RUNNING BACK. RAN HOTLINE.	CUSTOMER STATES VEH	#1	4281	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FWE1T2C3	20	F	14	T	17-Dec-11	5-Jan-12	PERFORMANCE FORD	41024	DIAG	24	3-Apr-12	3	7023	\$342.00	\$235.00	01	NA	STILL UNDER INVESTIGATION BY TECH HOTLINE.	NO KGINE LIGHT CAME	#1	4281	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CMB007	2012	1F1FWE1T2C3	20	F	14	T	23-Dec-11	12-Jan-12	ROMEO FORD INC.	41024	DIAG	24	20-Mar-12	3	4402	\$0.00	\$77.86	01	NA	EXEC TEST NO CODES. ROAD TEST WITH CUSTOMER	CUSTOMER STATES WHE	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	41024	RECALM	24	5-Apr-12	3	2060	\$0.00	\$76.12	01	NA	ROTEST EXEC TEST MISSEJ FOUND DURING VIS	CUSTOMER STATES WHE	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	CDFAV005	2012	1F1FWE1T2C3	20	F	14	T	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	41024	RECALM	24	24-Mar-12	0	70	\$0.00	\$29.73	01	NA	VERIFIED CONCERN PER ON AT THIS TIME DURING	CUSTOMER STATES WHE	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALM	24	12-Mar-12	1	129	\$0.00	\$33.07	01	NA	TECH DROVE AND STILL MISFIRE TECH SWAP PE	CUSTOMER REQUESTS CEL	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	41024	RECALM	24	5-Apr-12	4	3048	\$0.00	\$36.60	02	NA	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CUSTOMER STATES CHE	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	27-Jan-12	27-Jan-12	BRARWOOD FORD, INC.	41024	RECALM	24	29-Mar-12	3	5036	\$0.00	\$37.12	01	NA	EXEC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	41024	RECALM	24	12-Mar-12	1	1358	\$0.00	\$33.60	01	NA	SCAN TEST NO CODES CHECK OASIS/REPROGRAM	WARNING MESSAGE(S)	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	21-Dec-11	30-Mar-12	FAIRWAY FORD	41024	RECALM	24	2-Apr-12	1	608	\$0.00	\$29.69	01	NA	ENGINE MISS, NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	4281	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	13-Jan-12	20-Feb-12	KENDALL FORD	41024	RECALM	24	2-Apr-12	2	2661	\$0.00	\$36.60	01	NA	HOOKEED UP IDS CHECKING/GETTING STUMBL	ON CUSTOMER STATE LIGHT	#1	4281	V29	PT C&C	
COP	ENGINE	N/A	2012	1F1FWE1T2C3	20	F	14	T	9-Dec-11	7-Jan-12	KIRBY FORD, INC.	41024	RECALM	24	6-Apr-12	4	3953	\$84.05	\$142.70	01	NA	EXEC TEST P0306 PERFORM POWER BALANCE	REL. CUSTOMER STATES CHE	#1	4281	V29	PT C&C	
COP	ENGINE	CDFAV005	2012	1F1FWE1T2C3	20	F	14	T	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHKOSH, INC.	41024	RECALM	24	12-Mar-12	1	129	\$58.88	\$253.98	01	NA	TECH PULLED CODES AND LED COIL TEST INSTAL	LLEST STATES VEHICLE	#1	4281	V29	PT C&C	
COP	ENGINE	N/A	2012	1F1FWE1T2C3	20	F	14	T	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	41024	RECALM	24	10-Apr-12	3	2209	\$61.70	\$203.17	02	NA	PO306, ROADTEST AND RECORD FULL THROTTLE	CHECK ENGINE LIGHT W	#1	4281	V29	PT C&C	
COP	ENGINE	CDCX020	2012	1F1FWE1T2C3	20	F	14	T	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	41024	RECALM	24	11-Apr-12	3	935	\$58.88	\$152.05	01	NA	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	4281	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FWE1T2C3	20	F	14	T	10-Feb-12	17-Mar-12	BALGH FORD	41024	DIAG	24	11-Apr-12	-1	1358	\$0.00	\$27.51	01	NA	REF. TSB. IDS & EXEC TEST [ME. CLEARED CODES &	C.S. HE WAS DRIVING AT	#1	4281	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T2C3	20	F	14	T	22-Feb-12	17-Mar-12	KENDALL FORD, LLC.	41024	RECALM	24	9-Apr-12	-1	3054	\$397.71	\$471.15	01	NA	RETRIVED CODE P0430 FROM PCM REPLACED	LEFT CATALYTIC CONVERTER. CHECK ENGINE	STATUS THAT	#1	4281	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T2C3	20	F	14	T	7-Mar-12	17-Mar-12	MINNEAPOLIS FORD LINCOLN	41024	RECALM	24	19-Apr-12	4	6751	\$84.05	\$278.15	01	NA	PERFORMED EEC DIAG. MISFIRE. DID	CUSTOMER STATES THA	#1	4281	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T2C3	20	F	14	T	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	41024	RECALM	24	2-Apr-12	1	1234	\$458.89	\$548.87	01	NA	DIAG REFLA LEFT CONVERTER AND REPRGRM	CUSTOMER STATES CHE	#1	4281	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	COCE007	2012	1F1FWE1T2C3	20	F	14	T	8-Dec-11	10-Feb-12	GREENWOOD FORD, INC.	41024	RECALM	24	3-Apr-12	2	3188	\$608.90	\$647.16	01	NA	TSB 12 2 10 REPAIR PER TSB 12 2 10.	C.S. CHECK ENGINE LIGHT	#1	4281	V44	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T2C3	20	F	14	T	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	41024	RECALM	24	23-Mar-12	2	4033	\$224.64	\$932.36	01	NA	VERIFIED THE CONCERN DUE TO EXEC P0430	REPR. C.S. CHECK IDLE SURGE	#1	4281	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T2C3	20	F	14	T	18-Jan-12	22-Feb-12	WICHITA FIELDS FORD LINCOLN	41024	RECALM	24	4-Apr-12	2	4208	\$448.35	\$515.86	01	NA	PERFORMED TSB AND REFLA LEFT CAT AND	DRIVEABILITY. #1	4281	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FWE1T2C3	20	F	14	T	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	41024	RECALM	24	5-Apr-12	1	766	\$413.00	\$498.33	01	NA	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CU	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	22-Feb-12	17-Mar-12	BAUGH FORD, LLC.	41024	RECALM	24	6-Apr-12	1	7787	\$0.00	\$31.12	01	NA	PERFORM EEC TEST. MISFIRE. DID	CUSTOMER STATES THA	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	41024	RECALM	24	4-Apr-12	4	2865	\$0.00	\$31.12	01	NA	EXEC TEST PCM NO DTC'S PRESENT. REPROGRAM	ENGINE. HESITATES SUR	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	10-Feb-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	41024	RECALM	24	29-Mar-12	2	9082	\$0.00	\$32.50	01	NA	EXEC TEST. CODE P0306. [AND ROAD TEST AT]	CUSTOMER REQUEST T	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	11-Jan-12	30-Dec-11	NATCHEZ FORD LINCOLN	41024	RECALM	24	2-Apr-12	4	4852	\$0.00	\$30.30	01	NA	TESTED EEC SYSTEM. KOED. P0306. REPROGRAM	HIT PASSING GEAR SH	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	CDK0A005	2012	1F1FWE1T2C3	20	F	14	T	23-Jan-12	11-Feb-12	KIRBY FORD, INC.	41024	RECALM	24	9-Apr-12	-1	800	\$0.00	\$27.51	01	NA	EXEC TESTED. NO REPROGRAMMING PER	CUSTOMER STATES CHE	#1	4281	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	41024	RECALM	24	30-Mar-12	1	1762	\$0.00	\$31.20	01	NA	visual inspect OK for code all pass ok oas	reprogram customer states check eng	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	20-Dec-11	11-Jan-12	ANCRA FORD	41024	RECALM	24	5-Apr-12	3	6199	\$0.00	\$31.71	01	NA	RAN PIPPOINT TESTS. MSIT REPROGRAMMED	WITH E29 CUSTOMER STATE	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	9-Jan-12	31-Dec-11	JOE MCKAY CAPITAL FORD	41024	RECALM	24	23-Mar-12	1	3444	\$0.00	\$46.65	01	NA	DIAG AND FOUND NO CODES. REPROGRAM	CHECK ENGINE LIGHT ON	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	29-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	41024	RECALM	24	23-Mar-12	1	3449	\$0.00	\$30.30	01	NA	DISSEMISSION TEST. KOED PASS. CKT P0300	CUSTOMER CONCERN C	#1	4281	V29	PT C&C	
COP	ENGINE	CDK0K015	2012	1F1FWE1T2C3	20	F	14	T	9-Jan-12	9-Apr-12	FREG BEANS FORD LINCOLN	41024	RECALM	24	9-Apr-12	-1	29	\$58.88	\$186.02	01	NA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT	ON DEALER STATES THE	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	29-Jan-12	31-Dec-11	GENTLE STEFFY FORD, LLC.	41024	RECALM	24	19-Apr-12	4	2811	\$84.05	\$198.25	01	NA	TEST EEC SYSTEM. NO REPROGRAMMING	PERFORMED. CUSTOMER	STATES CHE	#1	4281	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	41024	RECALM	24	7-Apr-12	2	3980	\$0.00	\$30.70	01	NA	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES	THA	#1	4281	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	5-Jan-12	9-Mar-12	WILSON MOTORS	41024	RECALM	24	3-Apr-12	1	2636	\$0.00	\$33.05	01	NA	TESTED ON IDS NO DTC PREPROGRAM PCM	AS PER ENGINE CUTS OUT WHEN	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	29-Jan-12	17-Feb-12	WRESE MOTORS, INC.	41024	RECALM	24	9-Apr-12	-1	800	\$0.00	\$27.51	01	NA	EXEC TEST CODES. P0306. P0308. CK	ENGINE FLASHING.	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	25-Nov-11	17-Dec-11	FORD LINCOLN OF FRANKLIN	41024	RECALM	24	9-Apr-12	4	8559	\$0.00	\$34.30	01	NA	EXEC TEST NO DTC'S REPROGRAM PCM PER	TSB. CUSTOMER STATES	CHE	#1	4281	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FWE1T2C3	20	F	14	T	25-Jan-12	11-Feb-12	MARCOONE FORD OF MARI	41024	RECALM	24	9-Apr-12	2	5041	\$0.00	\$37.39	01	NA	CUSTOMER STATES FEL GRAM PCM SOFTWARE	CUSTOMER STATES CHE	#1	4281	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1F1																								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	ENGINE	CNS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PN	PN NUMBER	PN CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIMED	CLAIM BINNED FUNCTION				
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1E1C	TB6	F	BA	TKW	TC3	AF	24-Jan-12	17-Feb-12	SLEDGE FORD, INC.	#	528	NPF	#	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SMSL, NO IN-CUSTOMER STATES CHE	#	A12	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	CD10004	2012	1FTFW1E7C	TB6	F	BA	TKW	TC3	AF	15-Feb-12	23-Feb-12	PTTSBURGS FORD	#	524	RECALEM	#	4	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK CODES, NO TSBIS FOUND TSB 12 2 CUSTOMER STATES CHE	#	A12	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C	TB6	F	BA	TKW	TC3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#	524	RECALEM	#	4	12752	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND C/C	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E1C	TB6	F	BA	TKW	TC3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#	524	RECALEM	#	4	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E4C	TB6	F	BA	TKW	TC3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#	524	RECALEM	#	4	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 2 10 CUSTOMER STATES VEH	#	A12	V29	F04	PT & C
COP	ENGINE	N/A	2012	1FTFW1E7C	TB6	F	BA	TKW	TC3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#	524	NPF	#	9	686	\$99.00	\$171.69	1	GA	OH	#	ECC TEST CODE P0305 REPROGRAM IGNITION DIAGN	#	A12	V29	F04	PT & C
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1E2C	TB6	F	BA	TKW	TC3	AF	3-Jan-12	25-Jan-12	DEIHL FORD	#	524	NPF	#	3	1103	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND A2	#	A12	V29	F04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E6C	TB6	F	BA	TKW	TC3	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#	524	DIAG	#	29	128	\$0.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316	#	A12	V29	F04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E6C	TB6	F	BA	TKW	TC3	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#	524	DIAG	#	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11 WHILE DRIVING VEHICLE	#	A12	V29	F04	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E3C	TB6	F	BA	TKW	TC3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#	524	NPF	#	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0304 P0305 P0306 IN MEMORY	#	A12	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	TB6	F	BA	TKW	TC3	AF	21-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#	524	5.00E-212	#	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED EEC SYSTEM KOED PASS CODE P0300	#	A12	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E6C	TB6	F	BA	TKW	TC3	AF	13-Feb-12	23-Feb-12	NORTHVIEW FORD	#	524	RECALEM	#	4	2609	\$405.35	\$514.47	1	GA	TX	#	VEHICLE OWNER CONCERN, CHECK FOR DTCS, P0300	#	A12	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E4C	TB6	F	BA	TKW	TC3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#	524	RECALEM	#	4	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST EEC [M] CAL PER TSB 12 2 10 C.CEL ON DRIVES GRM	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E8C	TB6	F	BA	TKW	TC3	AF	28-Feb-12	9-Apr-12	MAC GRUBBS FORD, INC.	#	524	RECALEM	#	4	890	\$0.00	\$0.00	0	GA	MS	#	CODE P0306 P0300 RSB #12 02 10	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E7C	TB6	F	BA	TKW	TC3	AF	28-Nov-11	23-Feb-12	ARROW FORD, INC.	#	524	RECALEM	#	4	3764	\$0.00	\$37.75	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 2 10 REPR	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E8C	TB6	F	BA	TKW	TC3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#	524	RECALEM	#	4	6444	\$0.00	\$33.50	0	GA	ND	#	CHECK EEC REFLASH PCM PER TSB 12 2 10	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E6C	TB6	F	BA	TKW	TC3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#	524	RECALEM	#	4	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFIED CUSTOMER CONCERN TSB 12 02 08 AP	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E6C	TB6	F	BA	TKW	TC3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#	524	RECALEM	#	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 2 10, VERIFY ENGINE SU	#	A12	V29	F04	PT & C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E5C	TB6	F	BA	TKW	TC3	AF	17-Feb-12		ALBI FORD LINCOLN JOLIETTE INC.	#	524	12405	#	9	5529	\$91.85	\$81.85	1	GA	NC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU C/L 6	#	A12	V29	F04	PT & C
DIAG - MISFIRE	ENGINE	C03CX057	2012	1FTFX1E7C	TB6	F	BA	TKW	TC3	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#	524	DIAG	#	24	1853	\$0.00	\$139.18	2	GA	ON	#	DIAG SELF TEST P0305 [P] NOT APPLY BUILD DAT	#	A12	V29	F04	PT & C
DIAG - MISFIRE	ENGINE	C03AK009	2012	1FTFW1E2C	TB6	F	BA	TKW	TC3	AF	24-Mar-12	24-Mar-12	WALKER AUTOLEX	#	524	DIAG	#	24	3973	\$0.00	\$32.65	1	GA	LA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING	#	A12	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E4C	TB6	F	BA	TKW	TC3	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#	524	5.00E-212	#	4	8594	\$426.12	\$532.37	1	GA	IL	#	TEST EEC, CODE P0403, REPLACE CAT CONVERTER	#	A12	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	TB6	F	BA	TKW	TC3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#	524	RECALEM	#	4	3354	\$405.35	\$530.48	1	GA	CA	#	DIAG SELF TEST P0305 [P] NOT APPLY BUILD DAT	#	A12	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E3C	TB6	F	BA	TKW	TC3	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#	524	RECALEM	#	4	8013	\$405.35	\$521.18	1	GA	GA	#	CONVERTOR FAULTED EEC TEST CODE P0303, REP	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E1C	TB6	F	BA	TKW	TC3	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#	524	RECALEM	#	4	2988	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E3C	TB6	F	BA	TKW	TC3	AF	22-Nov-11	5-Apr-12	WADE FORD, INC.	#	524	RECALEM	#	4	3044	\$0.00	\$38.79	0	GA	GA	#	TEST DROVE, VERIFY CONCORCK OASIS PERFORM	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E4C	TB6	F	BA	TKW	TC3	AF	23-Jan-12	12-Jan-12	HINSEVELT FORD CO	#	524	RECALEM	#	4	3978	\$0.00	\$32.65	0	GA	MI	#	CK CODES NO PRESENT, CK OASIS AND FUL	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E2C	TB6	F	BA	TKW	TC3	AF	17-Dec-11	12-Jan-12	KRAPHOL FORD & LINCOLN CO.	#	524	RECALEM	#	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, ecc diagnosis, pass	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E1C	TB6	F	BA	TKW	TC3	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#	524	RECALEM	#	4	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CK OASIS AND FUL	#	A12	V29	F04	PT & C
COP	ENGINE	C03K0007	2012	1FTFW1E7C	TB6	F	BA	TKW	TC3	AF	23-Jan-12	24-Mar-12	WALKER AUTOLEX	#	524	DIAG	#	24	2945	\$0.00	\$37.11	1	GA	LA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING	#	A12	V29	F04	PT & C
COP	ENGINE	C03T0807	2012	1FTFW1E7C	TB6	F	BA	TKW	TC3	AF	25-Jan-12	14-Mar-12	C & G FORD SALES, INC.	#	524	12029	#	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED IDS, PULLED DOES, CK APPROVAL CODE	#	A12	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E2C	TB6	F	BA	TKW	TC3	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#	524	12029	#	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORMED TSB REPROGRAM TYN COIL AND PLUG	#	A12	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E4C	TB6	F	BA	TKW	TC3	AF	6-Feb-12	24-Feb-12	RUSSELL & SMITH FORD, INC.	#	524	12029	#	3	3284	\$66.99	\$245.59	2	GA	TX	#	PERFORMED TSB REPROGRAM TYN COIL AND PLUG	#	A12	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	C0E0001	2012	1FTFW1E1C	TB6	F	BA	TKW	TC3	AF	9-Jan-12	6-Feb-12	VANCE COUNTRY FORD	#	524	5.00E-212	#	2	3530	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERP IDS DIAGDATA DISPLA	#	A12	V29	F04	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E2C	TB6	F	BA	TKW	TC3	AF	14-Feb-12	14-Feb-12	VERN DIEZEL FORD LINCOLN	#	524	RECALEM	#	4	2988	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0303, PERFORM PPTS, REPL	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	C03AK007	2012	1FTFW1E2C	TB6	F	BA	TKW	TC3	AF	21-Feb-12	14-Mar-12	WALKER AUTOLEX	#	524	DIAG	#	24	3973	\$0.00	\$32.65	1	GA	LA	#	VERIFIED CUST CONCERN TRUCK WAS RUNNING	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E0C	TB6	F	BA	TKW	TC3	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#	524	RECALEM	#	4	1841	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 2 10 REPLACE	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFX1E8C	TB6	F	BA	TKW	TC3	AF	16-Nov-11	9-Feb-12	THOROUGHbred FORD	#	524	RECALEM	#	4	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVEABILITY CONCERN	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E1C	TB6	F	BA	TKW	TC3	AF	17-Dec-11	10-Feb-12	HINSEVELT FORD CO	#	524	RECALEM	#	4	3978	\$0.00	\$32.65	0	GA	MI	#	CK CODES NONE PRESENT, CK OASIS AND FUL	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E1C	TB6	F	BA	TKW	TC3	AF	17-Dec-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#	524	RECALEM	#	4	2349	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 2 10, NO CODES IN PCM, HO	#	A12	V29	F04	PT & C
TSB REFLASH	PT & C	C0X0H001	2012	1FTFW1E8C	TB6	F	BA	TKW	TC3	AF	21																				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	WIN	VEHICLE LIC	VEHICLE MAKE	VEHICLE MODEL	VEHICLE YEAR	VEHICLE VIN	ASSY PLANT	PROB DATE	WARRANTY START DATE	DEALERSHIP	WKS	CD	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BANNED FUNCTION						
FUEL INJECTOR	ENGINE	CE044008	2012	1FTFW1T6C23	TF6	F	F	T	11-12-12	31-Mar-12	11-12-12	31-Mar-12	FALKNER-CIOCCA FORD	#	#	9F593	B	17-May-12	2	3503	5335.05	9295.96	PA	SK	CHECKED AND PULLED VLT DI NO. NO DTC'S. DCL	CUST STATES ON COLDS	#	#	V40	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C23	TF6	F	F	T	6-Mar-12	26-Mar-12	6-Mar-12	26-Mar-12	TERRY ORTINSKY RAY FORD SALE	#	#	12405	Z	47-96	30.00	311.00	0.00	PA	SK	SCANNED AND PULLED C AS IT WAS RUNNING. DCL	IS ON AND STARTED.	#	#	V40	PT C&C			
DIAG - MISFIRE	ENGINE	CE308013	2012	1FTFX1T2C23	TF6	F	F	T	1-Mar-12	7-Apr-12	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	#	#	DIAG	M	22-May-12	2	2035	30.00	355.78	PA	BC	VERIFY CONCERN. EEC STRATEGIES. RESET CIM	BOSS DOWN WHEN PAS	#	#	V41	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C23	TF6	F	F	T	20-Mar-12	18-Apr-12	20-Mar-12	18-Apr-12	BESHORE AND KOLLER INC.	#	#	DIAG	M	29-May-12	2	1686	30.00	391.61	PA	PA	RAN ALL TESTS ALL PAS OASIS. NPF	CND UNDRIVER STATES THAT	#	#	V52	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFX1T6C23	TF6	F	F	T	27-Feb-12	6-Mar-12	27-Feb-12	6-Mar-12	BOB RIDINGS FORD INC.	#	#	5.00E-212	E	16-May-12	3	7581	3434.31	3513.35	PA	IL	PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check E	#	#	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C23	TF6	F	F	T	21-Nov-11	12-Jan-12	21-Nov-11	12-Jan-12	ALLAN VEIL FORD LINCOLN, INC.	#	#	RECALEM	M	9-May-12	4	16075	3434.31	3533.50	PA	GA	VERIFIED CHECK ENGINE RECALL EMMA881818	CUSTOMER STATES ENG	#	#	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C23	TF6	F	F	T	8-Feb-12	29-Mar-12	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	#	#	RECALEM	M	18-May-12	2	6201	30.00	335.03	PA	AL	POW CAL AND COOL FUEL WELL. SEE JOB S	REPAIR CHECK ENGINE LI	#	#	V29	PT C&C		
COP	ENGINE	CEPA1002	2012	1FTFW1T1C23	TF6	F	F	T	9-Feb-12	22-Mar-12	9-Feb-12	22-Mar-12	NEW COUNTRY FORD, INC.	#	#	12029	C	23-May-12	3	6597	372.09	1108.71	PA	NY	KXPERFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC	#	#	V52	PT C&C		
COP	ENGINE	NA	2012	1FTFW1T6C23	TF6	F	F	T	23-Jan-12	12-Mar-12	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#	#	12029	C	22-May-12	3	3725	568.05	1138.73	PA	TX	KXEEC TEST P0303. DCL DISPLAY IGNITION DIAG	MISFIRE CHECK ENGINE LI	#	#	V29	PT C&C		
COP	ENGINE	CEA22021	2012	1FTFW1T1C23	TF6	F	F	T	9-Dec-11	28-Dec-11	9-Dec-11	28-Dec-11	MULLINAX FORD	#	#	12029	C	25-May-12	6	9294	391.50	3305.73	PA	FL	KINSTAL IDS P0306 RUN ERRS IN TESTS PPT	E29 CUST STATES CHECK E	#	#	V29	PT C&C		
COP	ENGINE	CEA12025	2012	1FTFW1T5C23	TF6	F	F	T	28-Feb-12	18-Apr-12	28-Feb-12	18-Apr-12	CHAPARRAL FORD, INC.	#	#	12029	C	29-May-12	2	8691	588.00	1172.71	PA	TX	KXCHECKED TO VERIFY CK INSPECT. NO VISIBLE DI	E29 CK ENG LIGHT ON	#	#	V29	PT C&C		
COP	ENGINE	NA	2012	1FTFW1T4C23	TF6	F	F	T	10-Feb-12	1-May-12	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	#	#	12029	C	25-May-12	1	2181	368.99	5238.91	PA	BC	KXCONFIRM MIL LIGHT ON. IES	CHECK AND REPAIR FOR A	#	#	V41	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C23	TF6	F	F	T	8-Mar-12	13-Apr-12	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	#	#	NP7	M	29-May-12	2	1327	30.00	3103.00	PA	AB	INSPECTED ADVISED CK misfire. When then mil	EEC CHECK ENGINE LI	#	#	V40	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C23	TF6	F	F	T	10-Apr-12	12-May-12	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	#	#	DIAG	M	30-May-12	1	1352	30.00	342.10	PA	NY	TECH CHECKED AND RECODED AND ROADTESTED	CUSTOMER STATES WHT	#	#	V52	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C23	TF6	F	F	T	21-Feb-12	23-Apr-12	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	#	#	DIAG	M	30-May-12	2	2690	30.00	374.14	PA	PA	CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHECK	#	#	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C23	TF6	F	F	T	29-Mar-12	25-Apr-12	29-Mar-12	25-Apr-12	CHESTATE FORD	#	#	RECALEM	M	17-May-12	1	2481	3442.50	3527.58	PA	GA	RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG	#	#	V29	PT C&C		
COP	ENGINE	NA	2012	1FTFW1T6C23	TF6	F	F	T	14-Feb-12	7-Mar-12	14-Feb-12	7-Mar-12	JENSEN'S LEMARS FORD	#	#	12029	C	25-May-12	5	15183	584.05	1105.32	PA	IA	KXEEC TEST CODE P0305. REPLACED NUMBERS A	CHECK ENGINE LIGHT ON	#	#	V29	PT C&C		
DIAG - MISFIRE	ENGINE	CE4F0004	2012	1FTFW1T4C23	TF6	F	F	T	13-Mar-12	30-Apr-12	13-Mar-12	30-Apr-12	WALTERBORO MOTOR SALES CO. N	#	#	DIAG	M	23-May-12	3	5208	30.00	316.05	PA	NY	DIAG IDS P0300 SSM 22225 STUMBLE ON ACCEL	A S CHECK ENGINE LI	#	#	V29	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFX1T6C23	TF6	F	F	T	13-Mar-12	25-Apr-12	13-Mar-12	25-Apr-12	KEITH HAWTHORNE FORD LINCOLN O	#	#	12029	C	28-May-12	3	5021	588.88	1138.62	PA	NC	KXTECH VERIFIED CUSTOMER BALANCE TEST	CYLINDR CUSTOMER STATES THA	#	#	V29	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C23	TF6	F	F	T	11-Mar-12	11-Apr-12	11-Mar-12	11-Apr-12	JACK SCHMITT FORD LINCOLN	#	#	DIAG	M	11-May-12	1	1563	30.00	349.40	PA	IL	CUST STATES CK ENG LIGHT FLASHED AFTER	CUST STATES CK ENG LI	#	#	V29	PT C&C		
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C23	TF6	F	F	T	9-Mar-12	16-Mar-12	9-Mar-12	16-Mar-12	WINTERTOWN FORD	#	#	DIAG	M	29-May-12	3	3117	30.00	337.16	PA	SD	ROAD TEST VEHICLE RUN ON TEST CK REFERRED	CHECK ENGINE LIGHT ON	#	#	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CE4W0017	2012	1FTFW1T6C23	TF6	F	F	T	19-Nov-11	12-Dec-11	19-Nov-11	12-Dec-11	SUNSHINE FORD LINCOLN, INC.	#	#	RECALEM	M	14-May-12	1	1357	3480.95	3670.38	PA	NY	P0430 RAN OASIS LOCK AND REPCAL C	CUSTOMER STATES CK	#	#	V40	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C23	TF6	F	F	T	23-Jan-12	19-Apr-12	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	#	#	RECALEM	M	15-May-12	1	2719	30.00	331.45	PA	TX	CC 04 BPM RECAL	PERFORM	C	TRUCK SHAKING AND A	#	#	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C23	TF6	F	F	T	19-Nov-11	12-Dec-11	19-Nov-11	12-Dec-11	MOMU MOTOR COMPANY, INC.	#	#	RECALEM	M	14-May-12	6	11420	30.00	327.22	PA	IA	NO CODES. CHECKED OASIS. PERFORMED T	IGN SURGES AND ACQ	#	#	V52	PT C&C		
COP	ENGINE	NA	2012	1FTFW1T6C23	TF6	F	F	T	30-Jan-12	14-Feb-12	30-Jan-12	14-Feb-12	HILLIER FORD MOTOR SALES	#	#	RECALEM	M	29-May-12	4	2992	30.00	359.67	PA	TX	PERFORMED DIAGNOSIS AND REPERF P	DTC P0308 CHECK EN	#	#	V29	PT C&C		
COP	ENGINE	NA	2012	1FTFW1T6C23	TF6	F	F	T	30-Jan-12	14-Feb-12	30-Jan-12	14-Feb-12	ACCESS FORD, LTD.	#	#	12029	C	29-May-12	4	4849	368.88	1170.51	PA	TX	KXP0308 ROAD TEST CIM AS IT'S LATEST C	CUSTOMER STATES ENG	#	#	V29	PT C&C		
DIAG - MISFIRE	ENGINE	CE3C3009	2012	1FTFW1T5C23	TF6	F	F	T	30-Jan-12	22-May-12	30-Jan-12	22-May-12	TOUSSLEY FORD, INC.	#	#	12029	C	29-May-12	1	700	358.88	3185.40	PA	MN	KXP0308 ROAD TEST AND DID NO	IMB0 RELATIVE COMPRI	CHECK ENGINE LIGHT ON	#	#	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1T6C23	TF6	F	F	T	17-Feb-12	3-Apr-12	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	#	#	DIAG	M	24-May-12	2	2591	30.00	371.52	PA	SK	EEC TEST. P0300.P0304. RE	CHECK ENGINE LIGHT TR	#	#	V29	PT C&C		
DIAG - MISFIRE	ENGINE	CE4W0017	2012	1FTFW1T6C23	TF6	F	F	T	22-Feb-12	29-Mar-12	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	#	#	DIAG	M	8-May-12	2	5186	30.00	1102.18	PA	SK	EEC TEST. P0306. PNP03	CHECK ENGINE LIGHT TR	#	#	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CE4W0017	2012	1FTFW1T6C23	TF6	F	F	T	24-Feb-12	14-Apr-12	24-Feb-12	14-Apr-12	STAMFORD FORD SALES	#	#	RECALEM	M	23-May-12	1	1440	3122.05	3145.11	PA	TX	PERFORMED DIAGNOSIS AND REPERF P	DTC P0308 CHECK EN	#	#	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C23	TF6	F	F	T	2-Mar-12	2-Apr-12	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	#	#	5.00E-212	E	22-May-12	2	5462	3413.00	3513.38	PA	IA	DIAG EEC TEST PIPOINTE HT AND FOUND L	CUST STATES CHECK EN	#	#	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1T3C23	TF6	F	F	T	20-Feb-12	26-Mar-12	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	#	#	5.00E-212	E	29-May-12	3	4853	3197.71	3484.82	PA	IA	DIAG EEC TEST. P0306. PNP03	CHECK ENGINE LIGHT ON	#	#	V29	PT C&C		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C23	TF6	F	F	T	24-Feb-12	19-Mar-12	24-Feb-12	19-Mar-12	ROBERTSON ALBANY FORD	#	#	5.00E-212	E	15-May-12	2	1050	3937.71	3610.39	PA	OR	VERIFY CONCERN. CHECK ENGINE LIGHT	CUST STATES THAT THE	#	#	V44	PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1T6C23	TF6	F	F	T	27-Jan-12	23-Mar-12	27-Jan-12	23-Mar-12	COPEE'S FORD LIMITED	#	#	RECALEM	M	23-May-12	3	3352	3283.51	3356.24	PA	NY	VERIFIED CONCERN. WITNESS LIGHT	CK NOW	CHECK ENGINE LIGHT ON	#	#	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C23	TF6	F	F	T	9-Nov-11	19-Dec-11	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD.	#	#	RECALEM	M	15-May-12	5	3923	3283.51	3385.35	PA	PA	REPLACED BANK CATALYTIC CONVERTER AS	PERFORMED	C	CHECK ENGINE LIGHT ON	#	#	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1T6C23	TF6	F	F	T	6-Jan-12	4-Feb-12	6-Jan-12	4-Feb-12	KOGH FORD LINCOLN SALES (2003)	#	#	RECALEM	M	8-May-12	4	13688	3283.51	3407.37	PA	AB	INSPECTED FOR CEL LIGHT found TSB 12 2	to truck DRIVABILITY GAS CON	#	#	V40	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C23	TF6	F	F	T	6-Mar-12	16-Apr-12	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	#	#	RECALEM	M	25-May-12	2	4252	30.00	360.00	PA	AB	CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES THE	#	#	V29	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C23	TF6	F	F	T	20-Feb-12	8-Mar-12	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	#	#	RECALEM	M	12-Apr-12	2	4892	30.00	339.82	PA	ON	INSPECTED FOR CHECK ENGINE LI	ON. CHECK INSPECT FOR CHECK EN	#	#	V40	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFX1T6C23	TF6	F	F	T	18-Jan-12	19-Mar-12	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	#	#	RECALEM	M	25-May-12	3	10207	30.00	341.72	PA	NY	EEC TEST. NO CODES. CHECK OASIS. SSM 22225.	Customer States When AC	#	#	V52	PT C&C		
TSB REFLASH	PT C&C	NA	2012	1FTFW1T6C23	TF6	F	F	T	13-Dec-11	5-Apr-12	13-Dec-11	5-Apr-12																				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE ID	ENGINE OASIS CC	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALER/SHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	TECH COMMENTS 3	CLAIM BINNED FUNCTION							
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	24-Feb-12	27-Apr-12	STEELE FORD LINCOLN	RECALEM	34	31-May-12	2	631	\$293.51	\$372.65	13	NS	IDS TESTED AND RETRIEVED DTC P0430. PERFORM ADJUST ON VAN NEISSING'S	41	30	GA	V42	PT & C	GOOD FUEL ECONOMY
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	RECALEM	34	4-Jun-12	3	3968	\$287.07	\$381.90	13	NC	#1547 VER. DTC P0300 I01 INTERCHANGER'S CO225. VERIFY LA LUMIERE	41	30	GA	V29	PT & C	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C4	TSF	F	FA	12K0W	TC3	AF	15-Feb-12	17-Mar-12	BENNA FORD SUPERIOR	RECALEM	34	5-Jun-12	3	3778	\$80.00	\$48.24	11	VA	#EC TESTED TWO CODES. FOUND LATER CALIBRA ON COOL START TRUCK	41	30	VA	V44	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AJ	26-Mar-12	24-Apr-12	M G M FORD LINCOLN SALES LTD	RECALEM	34	7-Jun-12	2	2576	\$0.00	\$57.22	13	VA	#AB VERIFIED CK ENF LIFE IS ON IDS TEST P0300 0305. CONCERN FOR CK ENF L	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	6-Feb-12	27-Feb-12	LAMORELUX FORD, INC	RECALEM	34	4-Jun-12	4	7653	\$0.00	\$35.02	13	VA	#MA SELF TESTED AND RECEIVED P0300. RANDOM MISFIRE. CUSTOMER STATES VEHICLE	41	30	VA	V50	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	19-Mar-12	5-Apr-12	HARRY HUMPHRIES AUTO CITY INC.	RECALEM	34	5-Jun-12	3	8400	\$0.00	\$32.22	13	VA	#OH VERIFY TEST MISFIRE CODES P0304 P0305 P0306 RUN WHEN ACCELL TURBOS	41	30	VA	V52	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AJ	6-Mar-12	27-Mar-12	STEELE FORD LINCOLN	RECALEM	34	5-Jun-12	3	3429	\$0.00	\$31.65	13	VA	#NS #CHECKED AND TESTED WITH IDS RETRIEVED CODE WHEN PICKING UP SPEE	41	30	VA	V49	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	15-Mar-12	5-Apr-12	HILLSBORO FORD INC.	RECALEM	34	4-Jun-12	3	4027	\$0.00	\$33.77	13	VA	#NH #PERFORMED SELF TEST (EXERCISE) IF YOU HAD CUSTOMER STATES THAT	41	30	VA	V50	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AJ	19-May-12	30-May-12	DEAN ABBOTT FORD INC.	RECALEM	34	1-Jun-12	1	693	\$0.00	\$34.54	11	VA	#NI #HOOKED UP IDS AND HAD CODES FOR P0304 P0303. CUSTOMER STATES THAT	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AJ	29-Oct-11	17-Apr-12	WINDSOR FORD, INC.	RECALEM	34	1-Jun-12	2	2312	\$0.00	\$33.25	11	VA	#MI #PERFORM EEC TEST NO DTC CHECK MODE & NO DTC CUSTOMER STATES NO	41	30	VA	V50	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	17-Apr-12	28-May-12	WINDSOR MOTORS 1975 LTD.	RECALEM	34	6-Jun-12	1	724	\$0.00	\$48.83	13	VA	#AB #VERIFIED CHECK ENGINE SS8I 22225 AND REFER TO GAS ENGINE MECHANIC	41	30	VA	V49	PT & C	NO MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C2	TSF	F	FA	12K0W	TC3	AJ	28-Feb-12	30-Mar-12	BULLER FORD INC.	RECALEM	34	5-Jun-12	3	3324	\$405.17	\$507.85	11	VA	#NI #PERFORMED TSB 12 06 04. REPLACED CATALYTIC. CUSTOMER STATES CHE	41	30	VA	V29	PT & C	NO MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C4	TSF	F	FA	12K0W	TC3	AJ	12-Feb-12	6-Mar-12	LAFAYETTE FORD LINCOLN	RECALEM	34	1-Jun-12	3	4408	\$300.63	\$420.21	11	VA	#NC #PERFORMED CONCERN ON 1K CK HP5 HP10 CATALYTIC. CUSTOMER STATES	41	30	VA	V29	PT & C	NO MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AJ	13-Dec-11	27-Dec-11	WOODHOUSE FORD SOUTH, INC.	RECALEM	34	11-May-12	5	10157	\$397.71	\$440.79	11	VA	#NE #PULLED CODE P0300 WHEN AN K2 CA CK THE CK ENGINE LIGHT	41	30	VA	V29	PT & C	NO MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AJ	12-Dec-11	22-Dec-11	CURRIE MOTORS FRANKFORT INC	RECALEM	34	1-Jun-12	6	13608	\$322.11	\$426.25	11	VA	#IL #IDS TEST P0430. REPLACE LEFT CONVERTER AND CUST STATES CHECK EN	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	7-Dec-11	9-Jan-12	FRASER FORD SALES LTD	RECALEM	34	5-Jun-12	5	6991	\$263.51	\$386.55	12	VA	#ON #PERFORMED TSB 12 2 10. REPLACED LEFT HAND CUST AND REPORT ON A	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	6-Mar-12	1-Jun-12	TALLAHASSEE FORD LINCOLN	RECALEM	34	8-Jun-12	1	539	\$0.00	\$40.77	11	VA	#FL #VERIFIED CONCERN FUEL ORDERED. CS VEHICLE IS RUNNING	41	30	VA	V50	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AJ	22-Feb-12	11-May-12	HALL FORD LINCOLN	RECALEM	34	4-Jun-12	1	3632	\$0.00	\$0.00	11	VA	#VA #DIAG CEL P0300 P0304 P0305 CHECK OASIS. CUST STATES THAT CHE	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	7-Feb-12	3-Apr-12	RAPID FORD	RECALEM	34	24-May-12	-1	251	\$0.00	\$34.85	11	VA	#MN #CHECK WITH IDS. FOUND CODE OF P0430. CUSTOMER COMPLAINT. CHECK EN	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	14-Feb-12	3-Apr-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	34	8-Jun-12	1	825	\$0.00	\$47.77	11	VA	#OK #IDS TEST P0304. P0305. P0306. CHECK PCM CALIBRATION SURGES ON	41	30	VA	V29	PT & C	NO MALFUNCTION
COP	ENGINE	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	9-Jan-12	21-Feb-12	PIPER MOTOR COMPANY, INC.	RECALEM	34	21-May-12	4	4081	\$688.88	\$281.81	11	VA	#TX #CHECKED CONCERN PER CYLINDER 6 SHORTED. CUSTOMER STATES CHE	41	30	VA	V29	PT & C	NO MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	13-Jan-12	30-Jan-12	LAKELAND FORD SALES (2009) LTD	RECALEM	34	4-Jun-12	5	1274	\$68.99	\$227.82	2	VA	#SK #CHECK ENGINE LIGHT ON 2	41	30	VA	V29	PT & C	NO MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	15-Feb-12	3-Mar-12	JUBILEE FORD SALES (1983) LTD	DIAG	34	8-May-12	3	2955	\$0.00	\$51.09	13	VA	#OK #ECC TEST P0304. P0305. P0306. CHECK PCM CALIBRATION SURGES ON	41	30	VA	V29	PT & C	NO MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	26-Apr-12	24-May-12	MOTOR MOTORS LTD.	DIAG	34	2-Jun-12	1	790	\$0.00	\$88.18	13	VA	#MN #PERFORMED IDS CHECKM OUT OF TOWN. NO PAU CUSTOMER STATES WAR	41	30	VA	V29	PT & C	NO MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	5-Jan-12	24-Feb-12	POIRIER FORD INC.	RECALEM	34	28-May-12	4	8923	\$288.97	\$376.44	13	VA	#NC #VERIFY TERMIN CHECK FOUR P2138 > VERIFY TERMIN CHECK EN	41	30	VA	V29	PT & C	NO MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C4	TSF	F	FA	12K0W	TC3	AF	11-Feb-12	30-Apr-12	DAHL FORD MOTORSPORT INC.	RECALEM	34	6-Jun-12	2	4566	\$292.98	\$376.52	11	VA	#VA #VERIFY CONCERN. PERFORM TESTING. REPLACE CHECK ENGINE LIGHT ON	41	30	VA	V29	PT & C	NO MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	15-Nov-11	26-Jan-12	FAMILY FORD-LINCOLN	RECALEM	34	6-Jun-12	5	5487	\$316.39	\$393.60	11	VA	#OH #VERIFIED CUSTOMER CONCERN FOUND TSB 12 6 CUSTOMER STATES THE	41	30	VA	V29	PT & C	NO MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C2	TSF	F	FA	12K0W	TC3	AF	5-Dec-11	27-Jan-12	R. D. SAWYER MOTOR CO., INC.	RECALEM	34	4-Jun-12	5	3940	\$292.99	\$398.92	11	VA	#NC #VERIFIED CUSTOMER CONCERN. CHECK ENGINE. CHECK ENGINE LIGHT ON	41	30	VA	V29	PT & C	NO MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	14-Dec-11	27-Jan-12	DIXIE FORD INC.	RECALEM	34	7-Jun-12	1	8967	\$436.31	\$537.53	11	VA	#NC #PERFORM CHECK ENGINE TEST. CUSTOMER STATES CHECK EN	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	16-Mar-12	30-Mar-12	LAMB FORD SALES LTD	RECALEM	34	11-Jun-12	3	3557	\$0.00	\$53.59	13	VA	#AB #ECC CHECKED AND RETRIEVED DTC P0300. CHECK ENGINE LIGHT ON	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	1-Agr-12	30-Apr-12	EIDE FORD LINCOLN	RECALEM	34	11-Jun-12	2	4242	\$0.00	\$43.21	11	VA	#ND #H2Z PERFORMED SELF TESTED NO CODES. CUSTOMER STATES CHE	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C4	TSF	F	FA	12K0W	TC3	AF	16-Mar-12	30-Mar-12	BOB JONES FORD INC.	RECALEM	34	6-Jun-12	1	460	\$0.00	\$35.19	11	VA	#NC #TEST CHECKED FOR OIL. NO CODES STORED. CHECK AND REPORT ON M	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C1	TSF	F	FA	12K0W	TC3	AJ	6-Dec-11	26-Dec-11	KEN WILLIAM FORD INC	RECALEM	34	9-Jun-12	6	10481	\$0.00	\$39.72	11	VA	#NC #DIAG. KOEO P0300. NO MISFIRE ON TEST D RIVE. CUST STATES WHILE DR	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	3-Dec-11	18-Feb-12	GARBISER FORD INC.	RECALEM	34	8-Jun-12	4	8798	\$0.00	\$43.24	11	VA	#FL #PERFORMED CONCERN RAN SS8I TSB FOUND TSB12. CUST STATES WHILE DR	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	24-Feb-12	30-Mar-12	JIM HANSEN FORD FORD LINCOLN	RECALEM	34	8-Jun-12	1	4857	\$61.72	\$192.18	11	VA	#NC #CHECKED FOR OIL. NO CODES STORED. CHECK AND REPORT ON M	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	7-Nov-11	13-Dec-11	FORD OF LONDONDRY	RECALEM	34	4-Jun-12	6	3852	\$0.00	\$38.87	11	VA	#NH #SELF TEST P0301. RUN TSB AND SSIM. SSIM 22225 ADJUST ON REPAIR. CHECK	41	30	VA	V29	PT & C	NO MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	10-Apr-12	2-May-12	DUCHAMP MOTOR TOOLS LTD	RECALEM	34	5-Jun-12	2	2501	\$0.00	\$49.57	13	VA	#AB #RIT VEH VERIFY WITH IDS WIT P0300P0303. CHECK ENGINE LIGHT ON	41	30	VA	V29	PT & C	NO MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	12-Dec-11	30-Apr-12	DIXIE FORD INC.	RECALEM	34	6-Jun-12	1	8967	\$436.31	\$537.53	11	VA	#NC #VERIFY CONCERN. PERFORM TESTING. REPLACE CHECK ENGINE LIGHT ON	41	30	VA	V29	PT & C	NO MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	10-Feb-12	25-May-12	ADVANTAGE FORD SALES LTD	RECALEM	34	11-Jun-12	1	1279	\$52.29	\$153.19	13	VA	#AB #XCOMPUTOR HOOKUP CODE P0306 POWER BAL. PLEASE CHECK AND REP	41	30	VA	V29	PT & C	NO MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	TSF	F	FA	12K0W	TC3	AF	28-Apr-12	12-Apr-12	DAVIS FORD SALES, INC.</																

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	BOOK	CB	PART NUMBER	BASE	IS	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	SR	SR SN	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	SR	SR SN	CC	CL	CF	CLAIM BINNED FUNCTION				
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET5C	T/F6	F/B	A/E	T/KW	T/C3	AJ	23-Feb-12	8-Mar-12	LITHIA FORD LINCOLN OF GRAND F	36	PC	5.00E+212	E	22	6-Jun-12	3	#	15165	\$292.99	\$388.36	1	#	NA	ND	#	CHECKED CODES AND P	P0430 RETURN. INSPECT	CUST STATES CHECK EN	#	S	#	608	V29	F	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETXC	T/F6	F/B	A/E	T/KW	T/C3	AF	21-Feb-12	18-Mar-12	DAVID SELF FORD, INC.	#	PC	5.00E+212	E	22	13-Jun-12	3	#	6946	\$313.05	\$401.37	1	#	NA	TX	#	VERIFIED COMPLAINT P	COOLER AND REPROGR	C S CHECK ENG LIGHT	#	S	#	608	V29	F	03	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4G	T/F6	F/B	A/E	T/KW	T/C3	AF	1-Dec-11	28-Mar-12	TRADITION FORD	#	PC	RECALEM	E	21	4-May-12	2	#	1263	\$293.51	\$382.83	1	#	NA	QC	#	VERIFIER CONFIRMER P	CALEM (04)	CHECK ENGINE CLIENT	#	S	#	608	V29	F	04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B	A/E	T/KW	T/C3	AF	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINESVI	2	PC	6K775	E	24	25-Jun-12	1	#	942	\$0.00	\$51.51	1	#	NA	FL	#	PERFORM INSPECTION, SELF	TEST-P3304, PERFO	CHECK ENGINE LIGHT ON	#	S	#	608	V29	F	03	PT C&C
TSB REFLASH	PT C&C	BLTDQ003	2012	1FTFW1CT3C	T/F6	F/B	A/E	T/KW	T/C3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#	PC	6K775	E	24	15-Jun-12	7	#	18742	\$0.00	\$48.21	1	#	NA	GA	#	CHECK DTCS, REPROGRAM	PCM PER TSB AND RE	ENGINE SKIP MISS DRIV	#	S	#	608	V52	F	03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B	A/E	T/KW	T/C3	AJ	30-Apr-12	14-May-12	LUTHER FAMILY FORD	#	PC	6K775	E	24	25-Jun-12	2	#	5739	\$0.00	\$48.87	1	#	NA	ND	#	PERFORMED TSB 12 6 4	ECC TESTED CODE P0304	CHECK ENGINE LIGHT ON	#	S	#	608	V29	F	03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C	T/F6	F/B	A/E	T/KW	T/C3	AF	7-Feb-12	27-Apr-12	MACK GRUBBS FORD, INC.	7	PC	6K775	E	24	19-Jun-12	2	#	3941	\$0.00	\$37.37	1	#	NA	MS	#	PERFORMED TSB 12 6 04	REPROGRAMED PCM	CUSTOMER STATES CEL	#	S	#	608	V29	F	03	PT C&C
TSB REFLASH	PT C&C	CFDAW005	2012	1FTFX1ET7C	T/F6	F/B	A/E	T/KW	T/C3	AF	1-Mar-12	19-May-12	CREST FORD	#	PC	6K775	E	24	4-Jun-12	1	#	1523	\$0.00	\$46.63	1	#	NA	CT	#	CORRECTION: DIAGNOSED	AND PERFORMED TSB	CHECK ENGINE LIGHT	#	S	#	608	V29	F	03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B	A/E	T/KW	T/C3	AF	19-Dec-11	17-Feb-12	LAUREL FORD LINCOLN	#	PC	6K775	E	24	20-Jun-12	5	#	8691	\$12.42	\$50.00	1	#	NA	PA	#	VERIFIED INSTALL DEFLECTOR	PER TSB 12 6 4	CUSTOMER STATES ENG	#	S	#	608	V52	F	03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET0C	T/F6	F/B	A/E	T/KW	T/C3	AF	17-Jan-12	20-Feb-12	HILLER FORD INC	7	PC	6K775	E	24	21-Jun-12	5	#	5267	\$10.74	\$58.87	1	#	NA	WI	#	PER TSB 12 6 4 INSTALLED	CAC AIR DAM, AN DREPP	D42 C/S THAT THE ENGIN	#	S	#	608	V52	F	03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1CT5C	T/F6	F/B	A/E	T/KW	T/C3	AF	22-Mar-12	13-Apr-12	GARY SMITH FORD INC	#	PC	6K775	E	24	12-Jun-12	3	#	3393	\$13.27	\$60.39	1	#	NA	FL	#	MODULE UPDATE	INSTALL CAC AIR DEF	CUSTOMER STATES THE	#	S	#	608	V29	F	03	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F/B	A/E	T/KW	T/C3	AF	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	#	PC	6K775	E	24	12-Jun-12	3	#	4309	\$10.04	\$54.73	1	#	NA	FL	#	ECC TEST, KOECPASS, M	ILEAGE TEST FOUND 2	LOW FUEL MILEAGE 12M	#	S	#	608	V44	F	03	PT MALFUNCTION

2012 MY 3.5L GTDI P415 Misfire Claims

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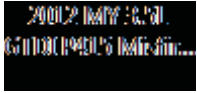
2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Wednesday, June 27, 2012 8:48 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/27/12)

Twenty-nine new claims today

(20) TSB Reflash
(5) Catalytic Converter
(2) COP
(2) Diag - Misfire

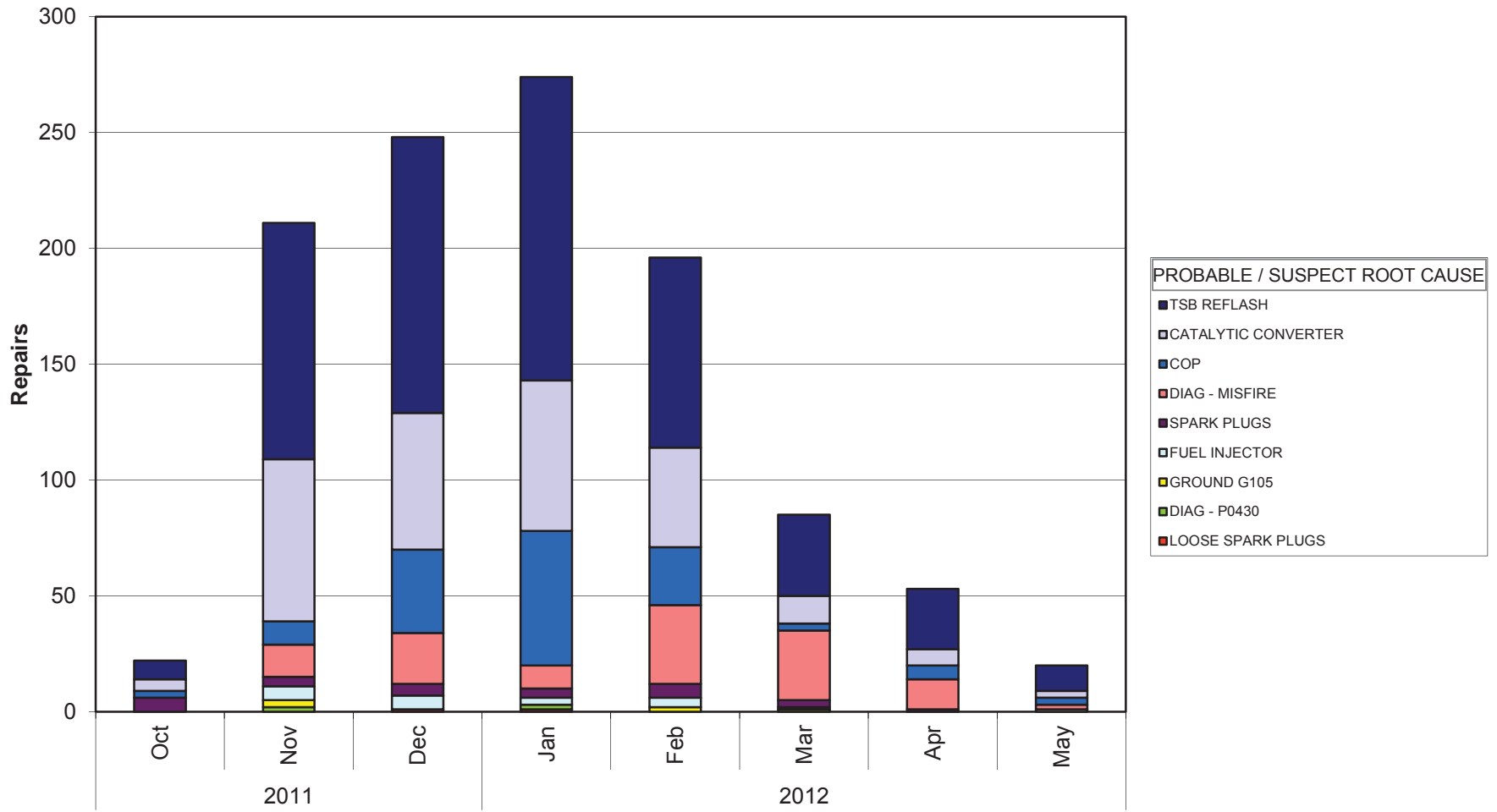


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/26/12



Years	PROD DATE
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Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	4
	6	5
	3	4
	4	6
	1	3
		1
	1	
	21	29

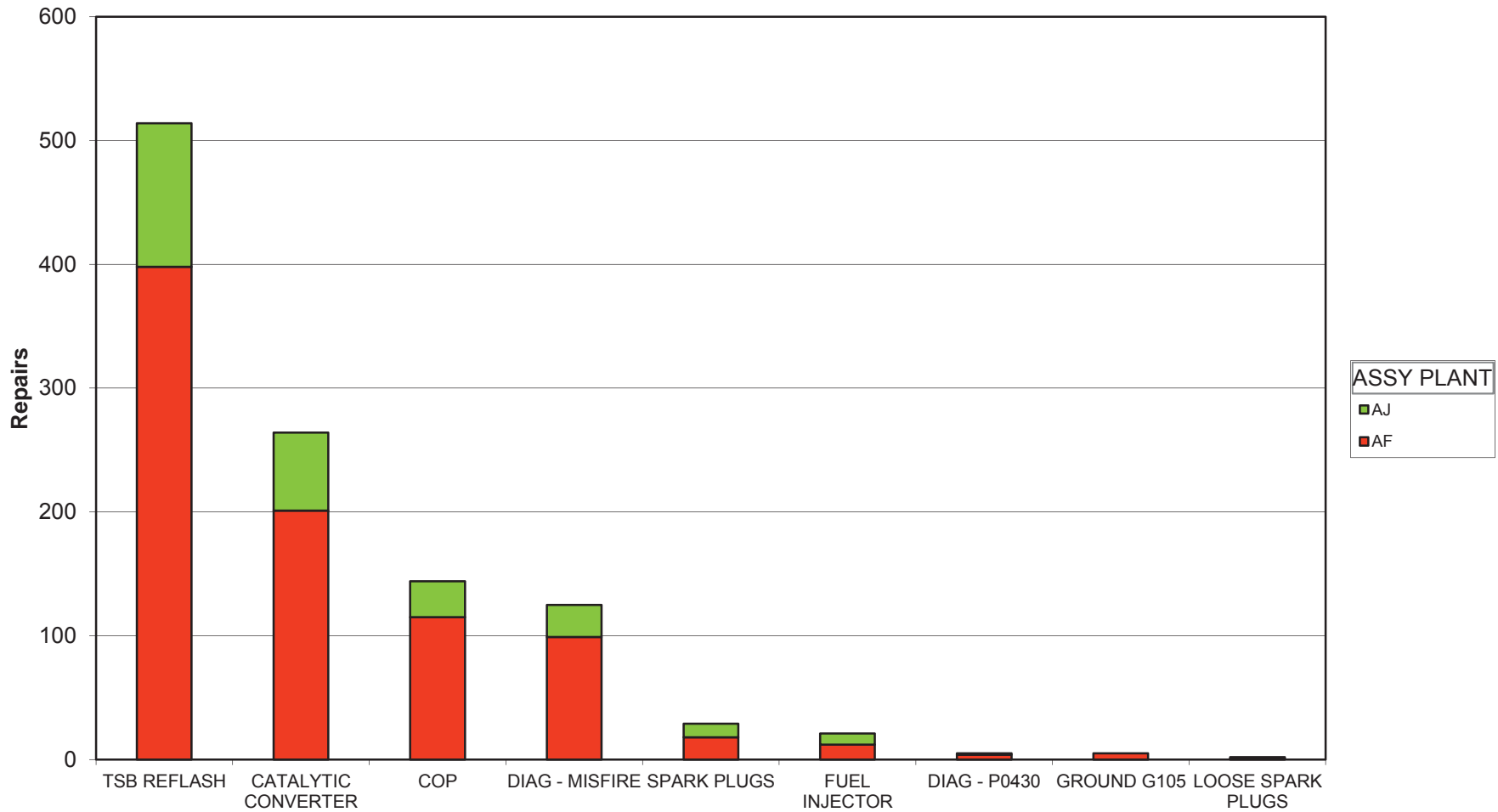
DIAG - MISFIRE	COP	
		3
	14	10
	22	36
	10	58
	34	25
	30	3
	13	6
	2	3
	125	144

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	70	102
	59	119
	65	131
	43	82
	12	35
	7	26
	3	11
	264	514
		1109

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/26/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	398	116	514
CATALYTIC CONVERTER	201	63	264
COP	115	29	144
DIAG - MISFIRE	99	26	125
SPARK PLUGS	18	11	29
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	853	256	1109

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCDS REPORT	DEL Y	WIN	VEHICLE MAKE	VEHICLE MODEL	VEHICLE YEAR	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB #	CB	PART NUMBER	REP	REPAIR DATE	TIS	TRIP MILEAGE	MATERIAL	TOTAL COST	REP	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
COP	ENGINE	BLTD0003	2012	1FFFVW1C3	TRF	F	F	T	KW	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#	1209	C2	12-Dec-11	1	929	\$63.09	\$116.81	1	GA	EEC TEST PID MONITOR TEST REPLACED AS ENGINE SPOK MISS DRIVE				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFVW1E9	TRF	F	F	T	KW	TC3	AF	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#	1209	C2	20-Nov-11	0	20	\$5.17	\$63.22	1	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RENT DRIVE ON PDI ENG				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFVW1X0	TRF	F	F	T	KW	TC3	AJ	24-Oct-11		FUTURE FORD OF CLOVIS	#	12465	C2	22-Dec-11	-1	28	\$10.38	\$159.03	1	CA	EEC TEST P0300, POWERED PLUGS AND ROAD				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFVW1E4	TRF	F	F	T	KW	TC3	AJ	25-Oct-11		HILLER FORD INC	#	12405	C2	6-Dec-11	-1	10	\$5.17	\$42.48	0	WI	VERIFIED CONCERN, PEGS CC 42				PT C&C
GROUND G15	ENGINE	N/A	2012	1FFFVW1E3	TRF	F	F	T	KW	TC3	AF	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LINCOLN	#	12029	C2	28-Nov-11	1	148	\$80.00	\$89.19	1	AB	238 VERIFIED CONCERN, P000				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFVW1E5	TRF	F	F	T	KW	TC3	AF	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANCH	#	12465	C2	10-Dec-11	1	519	\$0.00	\$74.80	1	MI	HOOK UP I/O'S AND SELF TURNED TO CUSTOMER				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFVW1E5	TRF	F	F	T	KW	TC3	AF	10-Nov-11		ALL STAR FORD	#	1209	C2	22-Dec-11	-1	272	\$0.00	\$75.35	1	WI	DID NOT DUPL ON RD TSD AND REINST IN FLOW				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFVW1E7	TRF	F	F	T	KW	TC3	AF	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#	1209	C2	28-Dec-11	1	418	\$240.12	\$453.16	2	ON	#73 ROADTESTED & VERIFIED CONCERN, SOFTWARE				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFVW1E4	TRF	F	F	T	KW	TC3	AF	8-Dec-11	23-Dec-11	DUNFORD FORD LINCOLN	#	1209	C2	30-Dec-11	1	1961	\$520.44	\$737.92	3	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLEAR				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFVW1E5	TRF	F	F	T	KW	TC3	AF	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#	1209	C2	20-Dec-11	1	730	\$426.12	\$562.96	1	IL	EEC TEST P0430 MONITORED PIDS, REPLACED BAI				PT C&C
CATALYTIC CONVERTER	EXHAUST	BLIA0002	2012	1FFFVW1E8	TRF	F	F	T	KW	TC3	AF	6-Nov-11		LILLSTON FORD, INC.	#	1209	C2	10-Dec-11	-1	12	\$562.25	\$668.95	1	NJ	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFVW1E2	TRF	F	F	T	KW	TC3	AF	27-Nov-11		HALLMARK FORD SALES LIMITED	#	1209	C2	4-Jan-12	-1	33	\$4.68	\$179.42	2	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR TEST				PT C&C
FUEL INJECTOR	ENGINE	BLSE1014	2012	1FFFVW1E4	TRF	F	F	T	KW	TC3	AJ	18-Nov-11		SCOTT PETERSON MOTORS INC.	#	9F593	C2	19-Dec-11	-1	12	\$268.55	\$746.16	6	IA	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW P				PT C&C
CATALYTIC CONVERTER	EXHAUST	CACAW016	2012	1FFFVW1E7	TRF	F	F	T	KW	TC3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#	1209	C2	3-Jan-12	1	790	\$405.35	\$509.26	1	MI	VERIFIED CONCERN, PINPOINT TEST, CUSTOMER TO MONITOR STATES THE TR				PT C&C
COP	ENGINE	N/A	2012	1FFFVW1E6	TRF	F	F	T	KW	TC3	AF	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#	12029	C2	4-Jan-12	-1	522	\$161.77	\$409.11	1	WA	ISS SELF UP EEC TEST ITEM TESTED COILS, F				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFVW1E2	TRF	F	F	T	KW	TC3	AF	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#	1209	C2	21-Jan-12	1	244	\$397.71	\$504.17	1	TX	EEC TEST, P0430, DCL DISPLAY, PINPOINT TEST				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFVW1E9	TRF	F	F	T	KW	TC3	AF	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#	NPF	C2	11-Jan-12	1	1184	\$0.00	\$24.00	0	MI	INSTANT FUEL ECONOMY TEST, EEC TEST, KID				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFVW1E4	TRF	F	F	T	KW	TC3	AF	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD.	#	1209	C2	10-Jan-12	-1	124	\$180.97	\$241.25	1	NS	2011 SKIP TEST DRIVE, ACUTE UNDER LOAD, RE				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFVW1E5	TRF	F	F	T	KW	TC3	AF	7-Nov-11		CAM CLARK FORD SALES LTD.	#	1209	C2	12-Jan-12	-1	3	\$9.71	\$225.54	2	AB	0 210 SELF TEST PCM HANCE TEST SHOWED TH				PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFVW1E2	TRF	F	F	T	KW	TC3	AJ	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#	9F593	C2	7-Jan-12	1	1301	\$143.80	\$511.81	1	SD	PERFORM I/O'S QUICK TEST, TEST AROUND TH				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFVW1E2	TRF	F	F	T	KW	TC3	AJ	25-Oct-11		MARK MARTIN FORD INC.	#	1209	C2	18-Jan-12	-1	35	\$5.17	\$49.04	1	MI	VERIFIED MIL AND ENGINE SPARK PLUG CLEAR				PT C&C
COP	ENGINE	N/A	2012	1FFFVW1E1	TRF	F	F	T	KW	TC3	AF	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#	12405	C2	13-Jan-12	-1	250	\$84.05	\$255.51	2	MI	TEST EEC CONC P0316 EFC ENGINE FOR CYLINDR				PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFVW1E4	TRF	F	F	T	KW	TC3	AF	6-Jan-12		BARRIE FORD	#	12029	C2	12-Jan-12	-1	6	\$90.19	\$253.50	2	ON	HOOK UP I/O'S PINPOINT, INTERNAL FAULT IN				PT C&C
CATALYTIC CONVERTER	EXHAUST	CATD0003	2012	1FFFVW1E0	TRF	F	F	T	KW	TC3	AJ	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#	1209	C2	19-Jan-12	-1	1084	\$339.71	\$456.78	1	TX	VERIFIED CONCERN, EEC TEST P0430, PINPOINT				PT C&C
ENGINE	ENGINE	CANA0002	2012	1FFFVW1E2	TRF	F	F	T	KW	TC3	AJ	28-Oct-11	27-Dec-11	RON DURRANT FORD	#	1209	C2	13-Jan-12	1	1236	\$128.10	\$310.87	2	CA	1236 CUST STATES VIB ON ACCEL CYLINDR IS				PT C&C
FUEL INJECTOR	ENGINE	CAMU1001	2012	1FFFVW1E7	TRF	F	F	T	KW	TC3	AJ	29-Oct-11	14-Dec-11	YARWOOD FORD INC.	#	1209	C2	13-Jan-12	1	791	\$329.75	\$522.30	1	AR	REPLACE INJECTOR, CLEANED CYLINDR, WAS				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFVW1E3	TRF	F	F	T	KW	TC3	AF	10-Nov-11		OTIS FORD, INC.	#	1209	C2	16-Jan-12	-1	456	\$444.30	\$571.46	1	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFVW1E8	TRF	F	F	T	KW	TC3	AF	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#	1209	C2	16-Jan-12	2	2878	\$407.88	\$605.35	2	MI	PERFORM I/O'S DIAG CODE P0430 FOLLOWUP P				PT C&C
GROUND G15	ENGINE	CAQA0024	2012	1FFFVW1E0	TRF	F	F	T	KW	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	12883	C2	16-Jan-12	1	1050	\$0.00	\$226.69	2	MD	ROAD TEST CANNOT VEH BE CHECKED A FUEL				PT C&C
GROUND G15	ENGINE	CAQA0024	2012	1FFFVW1E0	TRF	F	F	T	KW	TC3	AF	21-Nov-11	30-Nov-11	AWTOWAY FORD AND LINCOLN	#	12029	C2	23-Jan-12	2	2577	\$152.94	\$259.78	1	FL	ROAD TESTED VEHICLE, SPARE PERFORMED CO				PT C&C
FUEL INJECTOR	ENGINE	CANQ0003	2012	1FFFVW1E0	TRF	F	F	T	KW	TC3	AF	1-Dec-11	3-Jan-12	ALTON BARLEY FORD	#	DIAG	C2	24-Jan-12	1	2807	\$0.00	\$50.23	1	MI	VEEHY I/O'S TEST, EEC TEST OK				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFVW1E7	TRF	F	F	T	KW	TC3	AF	18-Nov-11	12-Jan-12	KEN WILSON FORD INC.	#	12405	C2	16-Jan-12	2	2105	\$21.08	\$136.54	1	NC	I/O'S TEST, PASS CODES AND CRACK G15 AS PER				PT C&C
DIAG- MISFIRE	ENGINE	CAPA0009	2012	1FFFVW1E7	TRF	F	F	T	KW	TC3	AF	1-Dec-11	3-Jan-12	UNIVERSITY FORD INC.	#	1209	C2	23-Jan-12	1	557	\$51.77	\$78.54	1	MI	TRUCK MISSING SPARK PLUG SWAP, CUSTOMER				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFVW1E7	TRF	F	F	T	KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNFORD FORD (1993) LTD	#	1209	C2	23-Jan-12	1	343	\$60.20	\$156.26	1	SK	553.90 EEC TEST CODE, P2810 PRESENT, PINPO				PT C&C
FUEL INJECTOR	ENGINE	CAM0002	2012	1FFFVW1E7	TRF	F	F	T	KW	TC3	AF	9-Dec-11		EAGLE COUNTRY FORD	#	9F593	C2	13-Jan-12	-1	496	\$363.54	\$558.29	1	MI	VERIFIED CONCERN, CLEANING INJECTORS AND				PT C&C
DIAG- MISFIRE	ENGINE	CAM0002	2012	1FFFVW1E7	TRF	F	F	T	KW	TC3	AF	13-Jan-12		YARWOOD FORD INC.	#	1209	C2	23-Jan-12	1	560	\$0.00	\$67.17	1	MI	LIGHT NOT ON AT START, CHECK ENGINE LIGH				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFVW1E3	TRF	F	F	T	KW	TC3	AF	19-Nov-11	18-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#	NPF	C2	23-Jan-12	2	1286	\$0.00	\$91.85	1	ON	EEC TEST, NO CODES, FOLLOW SYMPTOM CHART				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFVW1E3	TRF	F	F	T	KW	TC3	AF	28-Nov-11	27-Dec-11	MIKE MOTORS, INC.	#	NPF	C2	30-Jan-12	2	1011	\$0.00	\$20.51	0	MI	I/O'S TEST, NO CODES, ROAD TEST UNABLE TO				PT C&C
DIAG- MISFIRE	ENGINE	CAQA0024	2012	1FFFVW1E0	TRF	F	F	T	KW	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	NPF	C2	19-Jan-12	1	1033	\$0.00	\$449.47	1	MD	ROAD TEST COULD NOT VERIFY CONCERN, CONT				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFVW1E4	TRF	F	F	T	KW	TC3	AJ	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#	1209	C2	26-Jan-12	1	2197	\$0.00	\$59.84	1	NE	I/O'S TEST RETRIEVED DTLENG AND NEEDED TO				PT C&C
CATALYTIC CONVERTER	EXHAUST	CAD0002	2012	1FFFVW1E2	TRF	F	F	T	KW	TC3	AF	11-Dec-11	26-Jan-12	NELSON FORD INC.	#	1209	C2	26-Jan-12	1	581	\$410.74	\$558.86	1	VA	VERIFY CEL IS ON VISUAL/DIAG RESULTS, REPL				PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFVW1E9	TRF	F	F	T	KW	TC3	AF	19-Dec-11	23-Dec-11	DEAN SELLERS INC.	#	1209	C2	30-Jan-12	2	3889	\$397.71	\$523.12	1	MI	TEST EEC (KOER PASS) CODE BPN SELECTED				PT C&C
COP	ENGINE	N/A	2012	1FFFVW1E4	TRF	F	F	T	KW	TC3	AF	5-Jan-12	31-Jan-12	WOODRIDGE FORD LINCOLN LTD	#	12F	C2	1-Feb-12	1	52	\$111.37	\$442.90	3	AB	VERIFIED CONCERN OF # FROM OTHER CYLINDR				PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FFFVW1E3	TRF	F	F	T	KW	TC3	AF	7-Dec-11	22-Dec-11	TERRIERONE FORD	#	DIAG	C2	1-Feb-12	2	2424	\$0.00	\$65.87	1	LA	RAN EEC TEST P				

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GO2S REPORT	DEL YE	WIN	VEHICLE LIC	LINE	ENGINE CHAS CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	YR	GR	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM Binned	FUNCTION	
TBS REFLASH	PT C&C	NA	2012	1FTFX1ETXC	T6	F	14K0W	TC3	AF	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, IN	#024	RECALEM	34	22-Feb-12	2	\$482	\$0.00	\$37.79	0	IN	CR	RAN OASIS REPORT FOR LEVEL AS PER TSB12210	CUSTOMER STATES SON	#003	V52	PT C&C
TBS REFLASH	PT C&C	CAQA0P24	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#024	RECALEM	34	17-Feb-12	2	1721	\$0.00	\$37.78	0	IN	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHI	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#024	RECALEM	34	22-Feb-12	1	914	\$0.00	\$35.04	0	NY	CK FOR SLOUSISH SHIF AND POOR FUEL MILEAGE	CUSTOMER STATES TRU	#003	V52	PT C&C	
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	25-Jan-12	7-Feb-12	MIKE SHAD FORD AT THE AVENUES	#024	RECALEM	34	10-Feb-12	1	45	\$0.00	\$36.03	0	FL	TSB 12 2 10	CS LACKS POWER ON ENGINE	#003	V52	PT C&C	
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#024	RECALEM	34	14-Mar-12	3	2748	\$0.00	\$30.79	0	IN	NC	REPROGRAM PCM PER TSB 12 2 10	CUSTOMER STATES ENGINE	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	17-Jan-12	2-Feb-12	MALVERN FORD	#024	RECALEM	34	15-Mar-12	2	3550	\$0.00	\$33.81	0	IN	AR	ROAD TEST CHECK FOR DTCS REPROGRAMMED	ENGINE BOSS DOWN AT	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AJ	21-Dec-11	27-Feb-12	SISK FAMILY FORD, INC.	#024	RECALEM	34	20-Feb-12	1	815	\$0.00	\$26.91	0	IN	NC	RAN EEC TEST PASS REPROGRAM PER TSB	CUSTOMER STATES VER	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AJ	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#024	RECALEM	34	12-Mar-12	1	2113	\$0.00	\$32.97	0	IN	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. RESTARTED TO SHUTTER	CUSTOMER STATES VER	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AJ	31-Jan-12	15-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#024	RECALEM	34	8-Mar-12	1	1269	\$0.00	\$40.06	0	IN	NC	VERIFIED CONCERN. PULLED CODES. NONE PER ECU	CUSTOMER STATES GET	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	7-Jan-12	25-Jan-12	CROWN FORD	#024	RECALEM	34	28-Feb-12	2	3387	\$0.00	\$35.42	0	IN	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES THAT WHE	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	7-Dec-11	5-Jan-12	CHARTERED FORD SALES LTD	#024	RECALEM	34	8-Mar-12	3	3017	\$0.00	\$41.51	0	IN	QC	VERIFY PROBLEME TEST ALGUN CODE VERIFIED	CLIENT DIT LONG A DEM	#003	V52	PT C&C
TBS REFLASH	PT C&C	CWCW0008	2012	1FTFX1ETXC	T6	F	14K0W	TC3	AF	26-Jan-12	15-Mar-12	IXVM MOTORS FORD	#024	RECALEM	34	21-Mar-12	1	1105	\$0.00	\$28.52	0	IN	KS	verify concern eec test p0304 check oasib 12 2 10	VEHICLE OUT AT AND	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	20-Nov-11	15-Feb-12	TOX MOTOR SALES, INC.	#024	RECALEM	34	22-Feb-12	1	590	\$0.00	\$37.44	0	IN	WI	CONFIRM CONCERN. TEST EEC. NO CODES	RESURGERS AT HIGHWAY	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFX1ETXC	T6	F	14K0W	TC3	AJ	9-Dec-11	15-Feb-12	VONDRAL FORD	#024	RECALEM	34	29-Feb-12	1	965	\$0.00	\$32.00	0	IN	TX	CHECK ENGINE CHECKS DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK MIL	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AJ	2-Dec-11	23-Feb-12	METRO FORD, INC.	#024	RECALEM	34	29-Feb-12	1	771	\$0.00	\$37.02	0	IN	MO	120210A 4 HRS. PERFORATION CHECK OPERAND	RANDOM ENGINE SURGE	#003	V52	PT C&C
TBS REFLASH	PT C&C	CB24U008	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	23-Dec-11	13-Jan-12	NORRIS FORD	#024	RECALEM	34	6-Mar-12	2	2687	\$0.00	\$35.54	0	IN	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AJ	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#024	RECALEM	34	6-Mar-12	1	1336	\$0.00	\$31.00	0	IN	GA	REPROGRAM PCM PASS WATER DATA LOGGER	CUSTOMER STATES VER	#003	V52	PT C&C
TBS REFLASH	PT C&C	CAM1E001	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#024	RECALEM	34	2-Mar-12	3	1656	\$0.00	\$28.54	0	IN	AR	DIAG.EEC NO CODES. TEST DROVE AND SERGE AT	ENGINE ROUNS ROUGH	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	9-Jan-12	15-Feb-12	SUE HILL FORD	#024	RECALEM	34	21-Mar-12	-1	3177	\$0.00	\$29.24	0	IN	WI	VERIFY FORD AND PERR. LAG ON ACCELER	CUSTOMER STATES VER	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	11-Nov-11	29-Dec-11	NORRIS FORD	#024	RECALEM	34	21-Mar-12	1	322	\$0.00	\$28.92	0	IN	IN	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AJ	31-Jan-12	23-Feb-12	PERFORMANCE FORD LTEE	#024	RECALEM	34	16-Mar-12	1	1530	\$0.00	\$31.23	0	IN	QC	QUICK TEST.VERIFY EEC REPROGRAMMER C&C	VERIFY ENGINE LIGHT CO	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	13-Nov-11	21-Feb-12	MIDDLELAUF FORD LINCOLN	#024	RECALEM	34	27-Feb-12	-1	25	\$0.00	\$35.19	0	IN	ID	CHECKED OUT TEST. P0300 NEC TO PERFORM PC	CHECK ENGINE LIGHT ON	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	8-Feb-12	21-Feb-12	ALAN JENSON FORD	#024	RECALEM	34	2-Mar-12	1	1365	\$0.00	\$26.81	0	IN	IN	VERIFIED CONCERN. TESTED FOUND CODE P0009	CUSTOMER STATES CHE	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#024	RECALEM	34	12-Mar-12	1	2557	\$0.00	\$32.78	0	IN	LA	RAN EEC SYSTEM TEST. NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT CO	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AJ	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#024	RECALEM	34	2-Mar-12	2	4182	\$0.00	\$36.40	0	IN	TX	BASE WARRANTY CC 04 ACCELERATION AFTER E	ENGINE MISSES OUT	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	11-Nov-11	30-Dec-11	ALAN JENSON FORD	#024	RECALEM	34	6-Mar-12	3	4831	\$0.00	\$32.02	0	IN	TX	USUAL INSPECTION OK. IS PERFORMED PROCE	CUSTOMER STATES VER	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	21-Dec-11	11-Jan-12	CHAMPION FORD	#024	RECALEM	34	16-Mar-12	1	1278	\$0.00	\$35.14	0	IN	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	#003	V52	PT C&C
TBS REFLASH	PT C&C	CA189001	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AJ	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#024	RECALEM	34	15-Feb-12	2	3235	\$0.00	\$29.94	0	IN	NC	VERIFIED COMPLAINT REFER TO TSB 12 2 10 FOR	CUSTOMER STATES ENGINE	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	22-Jan-12	16-Feb-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	34	16-Feb-12	2	9	\$0.00	\$24.01	0	IN	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AJ	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	34	16-Feb-12	-1	9	\$0.00	\$24.01	0	IN	TX	NO MIL PERFORMED KOEO TEST NO DTC REPRO	CUSTOMER STATES CHE	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AJ	8-Oct-11	13-Jan-12	ZEPHYR FORD SALES LTD	#024	RECALEM	34	29-Feb-12	1	4922	\$0.00	\$33.99	0	IN	TX	CHECKED DTCS NONE PRESENT AT THIS TIME. R	WHEN GOING UP HILL VE	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AJ	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	34	29-Feb-12	1	1186	\$0.00	\$24.01	0	IN	TX	1910 PERFORMED KOEO TEST NO DTC REPRO	CONCERN ROUNDS AT TIMES	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	15-Dec-11	29-Dec-11	SUE HILL FORD	#024	RECALEM	34	16-Feb-12	2	1455	\$0.00	\$29.24	0	IN	WI	DIAG AND VERIFY RECAL	CUSTOMER STATES SURGE AT	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	15-Dec-11	29-Dec-11	PURE FORD	#024	RECALEM	34	16-Feb-12	2	1455	\$0.00	\$29.24	0	IN	WI	HIS HOOKUP REF CODES PASSED PERFORMED	CS. TEST SURGING DURING	#003	V52	PT C&C
TBS REFLASH	PT C&C	CBV5X020	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	#024	RECALEM	34	16-Feb-12	1	2532	\$0.00	\$32.23	0	IN	TX	PERFORMED EEC SELF T	C. NOTED SSM 2225 AT	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFX1ETXC	T6	F	14K0W	TC3	AF	8-Nov-11	8-Dec-11	BEST FORD LINCOLN	#024	RECALEM	34	24-Feb-12	3	3665	\$0.00	\$37.74	0	IN	IN	NO DTC S RETRIEVED. FOUND SSM 2225 AND	ENGINE	#003	V52	PT C&C
TBS REFLASH	PT C&C	CCE0D017	2012	1FTFX1ETXC	T6	F	14K0W	TC3	AF	19-Jan-12	13-Feb-12	WEBER-HARRIS FORD, INC.	#024	RECALEM	34	23-Feb-12	1	342	\$0.00	\$26.92	0	IN	TX	VERIFIED CONCERN. REPROGRAMMED PCM	CUSTOMER STATES WHE	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	9-Dec-11	20-Jan-12	MURRAY MOTOR CO., INC.	#024	RECALEM	34	22-Feb-12	2	3392	\$0.00	\$28.75	0	IN	TX	RAN DIAGS 11 ON ALL TESTS RAN OASIS FOUND	CK CUTTING OUT ON ACCEL	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	9-Dec-11	26-Dec-11	AUFBERG FORD NORTH, INC.	#024	RECALEM	34	20-Feb-12	2	3277	\$0.00	\$43.10	0	IN	IL	TSB 12 2 10 APPLIES REPROGRAM FOR	VEN STARTING TO JERK L	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#024	RECALEM	34	29-Feb-12	1	487	\$0.00	\$33.96	0	IN	TX	PREF DIAG FOR CONCERN. NO CODES ARE PRE	THE ENG WAS RUNNING VE	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	11-Jan-12	3-Feb-12	ANCIRA FORD	#024	RECALEM	34	13-Mar-12	2	5141	\$0.00	\$31.71	0	IN	TX	REFER TO SSM 2225 IN LIT	TY CONCERNS. VEH BU	#003	V52	PT C&C
TBS REFLASH	PT C&C	NA	2012	1FTFW1ETXC	T6	F	14K0W	TC3	AF	20-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES C	#024	RECALEM	34	16-Mar-12	4	4268	\$0.00	\$52.02	0	IN	AB					

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	CHLCE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROV DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CL	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	N/A	2012	1FFXW1C2C	T/F6	F/B	A/T	T/KW	T/C3	AF	28-Oct-11	14-Mar-12	DAVID SELFF FORD, INC.	#	RECALEM	24	22-Mar-12	#	1598	\$0.00	\$34.23	0				TX	#	VERIFIED CUSTOMERS CONCERN, EEC TEST CODE CUSTOMER STATES CHECK #	#	#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E2C	T/F6	F/B	A/T	T/KW	T/C3	AF	23-Nov-11	20-Dec-11	VILLAGE FORD INC	#	RECALEM	24	13-Mar-12	#	2967	\$0.00	\$38.32	0				MI	#	ROAD TESTED FORD ERAPACTIC SHIFTS PERFORMED PER TSB 12 2 10. CUSTOMER STATES VEH	#	#	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E2C	T/F6	F/B	A/T	T/KW	T/C3	AF	5-Jan-12	20-Jan-12	JARRETT SCOTT FORD, INC.	#	RECALEM	24	28-Feb-12	#	1169	\$0.00	\$34.00	0				FL	#	ROAD TEST TO VERIFY CUSTOMER CONCERN VEH	#	#	V49	TRANSMISSION
TSB REFLASH	PT C&C	COLD0904	2012	1FFXW1XC	T/F6	F/B	A/T	T/KW	T/C3	AF	27-Nov-11	9-Dec-11	TED RUSSELL FORD LINCOLN	#	RECALEM	24	15-Feb-12	#	5797	\$0.00	\$34.92	0				TN	#	PERFORMED TSB 12 02 10 REPROGRAMMED PCM	#	#	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1XC	T/F6	F/B	A/T	T/KW	T/C3	AF	7-Jan-12	25-Jan-12	TUSKET SALES & SERVICE LTD	#	RECALEM	24	16-Feb-12	#	105	\$0.00	\$34.01	0				NS	#	1598 DUE TEST DRIVE AND VERIFIED CONCERN	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1XC	T/F6	F/B	A/T	T/KW	T/C3	AF	27-Jan-12	13-Feb-12	TUSKET SALES & SERVICE LTD	#	RECALEM	24	16-Feb-12	#	9	\$0.00	\$34.01	0				NS	#	15 TSB CHECKED OUT AND VERIFIED CONCERN	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E9C	T/F6	F/B	A/T	T/KW	T/C3	AF	23-Nov-11	31-Dec-11	MALOY FORD	#	RECALEM	24	17-Feb-12	#	3188	\$0.00	\$32.07	0				AL	#	IDS HOOK UP KOEO SELF TEST DTC P0300 PERFO	#	#	V50	PT C&C
TSB REFLASH	PT C&C	CASA0033	2012	1FFX1E1C3	T/F6	F/B	A/T	T/KW	T/C3	AF	13-Dec-11	29-Dec-11	MORROW FORD	#	RECALEM	24	18-Feb-12	#	4380	\$0.00	\$30.74	0				PA	#	attempt to verify no faults in system, checked oasiss and	#	#	V50	PT C&C
TSB REFLASH	PT C&C	CASA0010	2012	1FFXW1E1C	T/F6	F/B	A/T	T/KW	T/C3	AF	9-Jan-12	25-Jan-12	HUNES COUNTRY FORD OF ANTIPOKA	#	RECALEM	24	16-Feb-12	#	1284	\$0.00	\$42.25	0				IL	#	TEST AND DIAGNOSE REPROGRAM PCM, TEST DR	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E8C	T/F6	F/B	A/T	T/KW	T/C3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#	RECALEM	24	17-Feb-12	#	1952	\$0.00	\$35.14	0				TX	#	NO MIL PERFORMED KOEO TEST NO DTC ROAD TE	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C	T/F6	F/B	A/T	T/KW	T/C3	AF	23-Nov-11	14-Jan-12	MEDFORD MOTORS, INC.	#	RECALEM	24	14-Feb-12	#	1452	\$0.00	\$32.65	0				WI	#	VERIFIED CONCERN, RAN OASISS, FOUND TSB 12 2 10	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C	T/F6	F/B	A/T	T/KW	T/C3	AF	18-Jan-12	10-Feb-12	GAYTOR FORD	#	RECALEM	24	23-Feb-12	#	1743	\$0.00	\$35.49	0				FL	#	ROAD TEST AND DID NOT TSB 12 2 10. REPROG	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C	T/F6	F/B	A/T	T/KW	T/C3	AF	25-Nov-11	30-Jan-12	WAGONA FORD SALES, INC.	#	RECALEM	24	23-Feb-12	#	1250	\$0.00	\$40.51	0				MN	#	VERIFIED CONCERN, FOUND TSB 12 2 10	#	#	V50	PT C&C
TSB REFLASH	PT C&C	CBA09001	2012	1FFXW1E2C	T/F6	F/B	A/T	T/KW	T/C3	AF	30-Nov-11	20-Feb-12	ANDERSON FORD OF ST. JOSEPH, I	#	RECALEM	24	14-Feb-12	#	2063	\$0.00	\$36.24	0				MO	#	SURGE AT HWY SPEEDS, SURGES ON HIGHWAY	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E1C	T/F6	F/B	A/T	T/KW	T/C3	AF	7-Nov-11	15-Dec-11	VONDERLAF FORD	#	RECALEM	24	8-Mar-12	#	3540	\$0.00	\$32.00	0				TX	#	ROAD TEST TO VERIFY CONCERN MIL LAMP ON E	#	#	V50	PT C&C
TSB REFLASH	PT C&C	CND09028	2012	1FFXW1E1C	T/F6	F/B	A/T	T/KW	T/C3	AJ	31-Jan-12	29-Feb-12	SILSBEE FORD, INC.	#	RECALEM	24	24-Feb-12	#	973	\$0.00	\$33.14	0				TX	#	TEST ENGINE PERFORMANCE DIAGNOSTICS/PINP	#	#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E1C	T/F6	F/B	A/T	T/KW	T/C3	AF	5-Jan-12	29-Jan-12	LUNDGREN MOTORS, INC.	#	RECALEM	24	17-Feb-12	#	326	\$0.00	\$34.32	0				MN	#	CHECK FOR CODES FOR CONCERN, FOUND TSB	#	#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E4C	T/F6	F/B	A/T	T/KW	T/C3	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	RECALEM	24	12-Mar-12	#	4366	\$0.00	\$31.25	0				LA	#	RAN EEC TEST, SUSPECTED P0300 IN SYSTEM, RAN O	#	#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E4C	T/F6	F/B	A/T	T/KW	T/C3	AF	23-Dec-11	14-Jan-12	KINSEL FORD THREE RIVERS	#	RECALEM	24	14-Mar-12	#	1203	\$0.00	\$30.21	0				TX	#	NO CODES PERFORM TSB 12 02 10 REPROGRAM	#	#	V49	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E2C	T/F6	F/B	A/T	T/KW	T/C3	AF	17-Jan-12	20-Feb-12	LEWIS FORD SALES, INC.	#	RECALEM	24	15-Mar-12	#	3513	\$0.00	\$31.68	0				AR	#	UNABLE TO DUPLICATE [AGE 22225 CONCERN IS	#	#	V49	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E2C	T/F6	F/B	A/T	T/KW	T/C3	AF	14-Feb-12	3-Jul-12	UNIVERSITY FORD LINCOLN SALES I	#	RECALEM	24	16-Mar-12	#	484	\$0.00	\$32.66	0				IL	#	150 430 ROAD TEST FOR P0300 REPAIR FOR	#	#	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFX1C1C5C	T/F6	F/B	A/T	T/KW	T/C3	AF	9-Dec-11	21-Dec-11	TRILLIUM FORD LINCOLN LTD.	#	RECALEM	24	21-Feb-12	#	3115	\$0.00	\$34.06	0				ON	#	ROAD TEST VEHICLE CHECK OASISS FOR TBS	#	#	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E3C	T/F6	F/B	A/T	T/KW	T/C3	AF	1-Dec-11	21-Dec-11	BARBER FORD, INC.	#	RECALEM	24	22-Feb-12	#	3880	\$0.00	\$30.31	0				PA	#	REPROGRAMMED AS PER TSB 120210 RECHECK	#	#	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFX1E1C1C	T/F6	F/B	A/T	T/KW	T/C3	AF	8-Dec-11	15-Dec-11	TOWN & COUNTRY FORD	#	RECALEM	24	6-Mar-12	#	3553	\$0.00	\$34.66	0				MI	#	REPROGRAMMED PER TSB 120210. WE	#	#	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E1C	T/F6	F/B	A/T	T/KW	T/C3	AJ	4-Nov-11	28-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#	RECALEM	24	12-Mar-12	#	2381	\$0.00	\$40.06	0				CO	#	CHECK FOR DTC AND REPROGRAM PCM	#	#	V49	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C	T/F6	F/B	A/T	T/KW	T/C3	AJ	21-Dec-11	29-Dec-11	KELLER FORD, INC.	#	RECALEM	24	17-Feb-12	#	2382	\$0.00	\$33.14	0				MI	#	PERFORM TSB 12 2 10 PERFORM TSB 12 2 10	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C	T/F6	F/B	A/T	T/KW	T/C3	AJ	29-Jan-12	29-Dec-11	POWER FORD VALENCIA	#	RECALEM	24	27-Feb-12	#	3718	\$0.00	\$40.83	0				CO	#	DIAG CONC PASS KOEO PASS CHECKED OASISS	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C	T/F6	F/B	A/T	T/KW	T/C3	AJ	29-Jan-12	16-Feb-12	PREFERRED FORD OF GRAND HAVEN	#	RECALEM	24	20-Feb-12	#	441	\$0.00	\$32.44	0				MI	#	CHECKED TBSB FOUND TSB 12 2 10 FOR ENGINE SUR	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C	T/F6	F/B	A/T	T/KW	T/C3	AJ	12-Jan-12	4-Feb-12	LOGANVILLE FORD	#	RECALEM	24	12-Mar-12	#	3723	\$0.00	\$36.83	0				GA	#	TRUCK LOSING POWER PCM PROGRAMMING DIAG	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C	T/F6	F/B	A/T	T/KW	T/C3	AJ	22-Nov-11	3-Feb-12	JACKY ROBINSON FORD LINCOLN, INC.	#	RECALEM	24	22-Feb-12	#	1415	\$0.00	\$32.69	0				MI	#	PROTEST AND CONFIRM SURGE TEST ALL PART	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C	T/F6	F/B	A/T	T/KW	T/C3	AJ	22-Nov-11	17-Jan-12	NOBLE AUTOMOTIVE, INC.	#	RECALEM	24	22-Feb-12	#	1870	\$0.00	\$31.52	0				IA	#	FOLLOWED TSB 12 02 10, NO DCTS PRESENT	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E3C	T/F6	F/B	A/T	T/KW	T/C3	AJ	12-Dec-11	12-Dec-11	SCOTT FORD	#	RECALEM	24	23-Mar-12	#	2058	\$0.00	\$25.89	0				WV	#	REPROGRAMMED AS PER TSB 12 2 10	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C	T/F6	F/B	A/T	T/KW	T/C3	AJ	11-Dec-11	3-Jul-12	PATTERSON FORD OF ROWIE	#	RECALEM	24	16-Mar-12	#	1439	\$0.00	\$31.63	0				IL	#	ROAD TESTED, SUSPECTED P0300 IN SYSTEM, RAN O	#	#	V49	TRANSMISSION
TSB REFLASH	PT C&C	CCFH1004	2012	1FFXW1E1XC	T/F6	F/B	A/T	T/KW	T/C3	AJ	3-Jan-12	20-Jan-12	RAY SCHULTENS FORD INC.	#	RECALEM	24	8-Mar-12	#	1500	\$0.00	\$34.44	0				OR	#	NO CODES PRESENT NO MIL, IDS NORMAL, CUSTO	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E4C	T/F6	F/B	A/T	T/KW	T/C3	AJ	14-Dec-11	16-Feb-12	FORD LINCOLN OF COOKEVILLE	#	RECALEM	24	15-Mar-12	#	3198	\$0.00	\$27.96	0				TN	#	PERFORM EEC QUICK TESTS, PASS, CHECK OASIS	#	#	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E4C	T/F6	F/B	A/T	T/KW	T/C3	AJ	14-Dec-11	16-Feb-12	SYKORA FAMILY FORD, INC.	#	RECALEM	24	23-Mar-12	#	436	\$0.00	\$31.20	0				TX	#	PERFORM EEC PRESENT NO MIL, IDS NORMAL, CUSTO	#	#	V50	PT C&C
TSB REFLASH	PT C&C	CMA0908	2012	1FFXW1E8C	T/F6	F/B	A/T	T/KW	T/C3	AJ	6-Jan-12	4-Feb-12	JIM ROBINSON FORD LINCOLN, INC.	#	RECALEM	24	8-Mar-12	#	1415	\$0.00	\$32.69	0				MI	#	IDS DTC P0300 POSSIBLE IN UPDATED PCM UNDE	#	#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E1C	T/F6	F/B	A/T	T/KW	T/C3	AF	1-Feb-12	6-Mar-12	FERNELIS FORD LINCOLN, INC.	#	RECALEM	24	15-Mar-12	#	355	\$0.00	\$29.03	0				MI	#	12 02 10	#	#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E7C	T/F6	F/B	A/T	T/KW	T/C3	AF	6-Jan-12	16-Feb-12	CHAMPION FORD KATY	#	RECALEM	24	24-Mar-12	#	295	\$0.00	\$36.40	0				TX	#	CK ENG LIGHT WAS NOT! RETEST ALL OK AT 12	#	#	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FFXW1E3C	T/F6	F/B	A/T	T/KW	T/C3	AF	11-Dec-11	31-Jan-12	DIXON FORD COMPANY, LLC	#	RECALEM	24	8-Mar-12	#	2126	\$0.00	\$33.63	0				IL	#	CHECK CUSTOMER COMPLAINT, UNABLE TO REPR	#	#	V49	PT MALFUNCTION</

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCDS REPORT	DEL YR	VIN	VEHICLE LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	LABOR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM	CLC	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CBY4011	2012	1F1FW1E1X3	T6F	F	A	25-Jan-12	22-Feb-12	PHILPOTT FORD	#24	RECALEM	#34	23-Feb-12	1	418	300	532	10	TX	VERIFY TURBO NOT BOOSTING PROPERLY. CHECK CS TURBO NOT BOOSTING			442	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C0	T6F	F	A	25-Jan-12		TUSKET SALES & SERVICE LTD	#24	RECALEM	#34	15-Feb-12	-1	9	90	90	0	NS	15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNNS ROUGH			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C4	T6F	F	A	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#24	RECALEM	#34	17-Feb-12	2	1860	300	324	0	NS	#1028 DUE CHECKED OUT AND VERIFIED CONCERN ENGINE SKIPS AT TIMES			450	PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1F1FW1E1C3	T6F	F	A	21-Nov-11	1-Dec-11	NIKE FITZPATRICK FORD, INC.	#24	RECALEM	#34	17-Feb-12	3	8274	300	335	82	GA	REPROGRAMMED THE PCM AND RETEST REPAIRS INTER ENGINE SKIP MISSES			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C8	T6F	F	A	9-Dec-11	11-Jan-12	NORTHSIDE FORD TRUCK SALES, INC.	#24	RECALEM	#34	22-Feb-12	2	4587	800	337	79	OR	INSTALLED IDS AND CHECKED CONCERN BEING NO DTCO CUSTOMER STATES ON			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1E6	T6F	F	A	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#24	RECALEM	#34	23-Feb-12	1	3859	800	344	0	GA	ROADTEST CONNECT IDS AND PERFORMED SELF TEST CUSTOM STATES WHILE ON			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1E8	T6F	F	A	4-Dec-11	30-Jan-12	JIM BURKE FORD	#24	RECALEM	#34	23-Feb-12	1	1606	800	337	37	CA	VERIFIED CONCERN CHECK OK AT THIS TIME CUSTOMER STATES UNCL			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1X3	T6F	F	A	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#24	RECALEM	#34	27-Feb-12	1	1824	800	334	40	MI	PERFORM EEC TEST DIA19 0MPS FUEL ECONOMY GETTING A MISFIRE PER			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1X3	T6F	F	A	2-Dec-11	31-Jan-12	STEEF PONTE FORD LINCOLN	#24	RECALEM	#34	23-Feb-12	1	435	800	300	0	NY	INSPECT AND DIAG REPROGRAM PCM PER TSB 12 2 10 VEHICLE BUICK WITH SF			450	PT C&C
TSB REFLASH	PT C&C	COGBY004	2012	1F1FW1E1C8	T6F	F	A	14-Nov-11	12-Jan-12	JENNINGS ANDERSON FORD	#24	RECALEM	#34	27-Feb-12	2	2624	300	334	12	TX	D REPROGRAM PCM AS PER TSB 12 2 10 NO CODES REQUALS WHILE DRIVING			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C4	T6F	F	A	5-Jan-12	28-Dec-11	RED MCCOMB'S FORD	#24	RECALEM	#34	28-Feb-12	3	6381	800	336	10	TX	CC 04 PCM UPDATE ACCONT ENGINE SURGES AND QUALITY CHECK INITIAL P			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1G2	T6F	F	A	6-Dec-11	28-Dec-11	KEN WILSON FORD INC	#24	RECALEM	#34	27-Feb-12	3	3114	800	330	79	NC	TEST DROVE KOEC PASS PERFORMED TSB 12 2 10 CS VEHICLE IS HESITAT			450	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	T6F	F	A	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#24	5.0E6-212	#34	12-Mar-12	3	4437	5405	3500	28	IN	SC IDS P0430BANK 2 BELOW THRES PERP TSB 12 20 CUSTOMER STATES CK			444	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C8	T6F	F	A	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#24	RECALEM	#34	20-Mar-12	2	1990	5405	3480	18	MO	PERFORMED DIAG LIGHT ON Y P0430 CATALYST CHECK ENGINE LIGHT ON			444	PT C&C
DIAG - MISFIRE	EXHAUST	N/A	2012	1F1FW1E1G2	T6F	F	A	17-Jan-12	15-Feb-12	ROZIER FORD LINCOLN	#24	DIAG	#34	14-Mar-12	1	4094	800	335	58	GA	CAT AND REPROGRAM - CUSTOMER FROM OUT OF CUSTOMER STATES CHE			429	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C7	T6F	F	A	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#24	RECALEM	#34	23-Mar-12	1	1344	800	346	86	NC	CONFIRM CONCERN. REFITIGATING CONCERN. THE CHECK ENGINE LIGHT ON			444	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C4	T6F	F	A	1-Feb-12	22-Feb-12	CHAMPION FORD	#24	RECALEM	#34	20-Mar-12	1	4984	800	335	14	TX	NO MIL PERFORMED KOEC TEST NO DTC REPROG CS CHECK ENGINE LIGHT			444	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1G2	T6F	F	A	22-Dec-11	23-Jan-12	LANDERS MOTOR FORD	#24	RECALEM	#34	22-Mar-12	2	1072	800	331	85	AR	TSB UPDATE 12 2 10 REPROGRAM PCM. PERFORM CUSTOMER STATES CHE			450	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1C8	T6F	F	A	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#24	12029	#34	12-Mar-12	0	676	869	3237	63	ON	EEC TEST P0303 KOEC P CONNECTORS OK REFLAC CHECK ENGINE LIGHT ON			412	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C4	T6F	F	A	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#24	12029	#34	23-Mar-12	3	5814	373	3177	30	NJ	VEHICLE IS STILL PRESENTING CODE P0302. TEST AFTER REPROGRAMMING			444	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1G2	T6F	F	A	17-Jan-12	17-Feb-12	BENNETT FORD	#24	12029	#34	22-Mar-12	1	677	329	3167	13	GA	KOEC PASS KOEC PASS KOEC P0303. PPT TEST. DIAG CHECK ENGINE LI			444	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C4	T6F	F	A	11-Jan-12	22-Feb-12	MCCOMB'S FORD WEST	#24	RECALEM	#34	16-Mar-12	1	2886	4465	3571	53	TX	DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING CUSTOMER STATES THA			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	T6F	F	A	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#24	RECALEM	#34	26-Mar-12	1	1628	800	326	54	TX	COMPUTER TESTED SYSTEM CODE P0304 PERFO CUSTOMER ENGINE LI			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	T6F	F	A	5-Feb-12	16-Mar-12	CONKLIN CARS NEWTON	#24	RECALEM	#34	24-Mar-12	1	978	800	311	84	TX	S78 REPROGRAM PCM. PULLED CODES P0300. CS CS ICE CAME ON WHILE			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	T6F	F	A	17-Feb-12	16-Mar-12	HUTCHISON FORD SALES, INC.	#24	RECALEM	#34	21-Mar-12	1	1050	800	332	32	TX	DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRAM CUSTOMER STATES SER			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1X3	T6F	F	A	8-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#24	RECALEM	#34	22-Mar-12	2	4593	800	335	18	WA	UNABLE TO VERIFY. EEC TEST KOEC P1111. KOEC CUSTOMER STATES MIL			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1G2	T6F	F	A	28-Dec-11	10-Feb-12	GATEWAY MOTORS, INC.	#24	RECALEM	#34	18-Mar-12	1	4953	800	335	14	TX	PERFORMED SELF TEST. TESTED OK. ENGINE LIGHT CAME ON			450	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1G1	T6F	F	A	15-Dec-11	23-Jan-12	ED KENLEY FORD INC	#24	12029	#34	22-Mar-12	2	8558	8405	5112	103	TX	VERIFIED CONCERN. FOL CLEARED MODE 6 DATA GAS DRIVABILITY CONCERN			450	PT C&C
COP	ENGINE	N/A	2012	1F1FW1E1G1	T6F	F	A	20-Dec-11	17-Feb-12	R & S MOTORS, INC.	#24	12029	#34	22-Mar-12	-1	29	558	3108	52	TX	CHECKED OUT. RAN SELF TEST AND FOUND CYL 4 VEHICLE HAS A MISFIRE			440	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1F1FW1E1G1	T6F	F	A	15-Dec-11	12-Mar-12	FREEFORD FORD SALES LIMITED	#24	12405	#2K2	22-Feb-12	0	5	5	1150	80	TX	DIAGNOSE CHECK ENGINE LIGHTIGNITION SYSTEM INSPECT FOR CELL LIGHT			442	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1F1FW1E1C3	T6F	F	A	10-Feb-12		ROBIN FORD SALES LTD.	#24	NPP	#2K2	22-Feb-12	-1	462	300	362	48	TX	NO CODES TSB 12 2 10 FOUND D1 BANK MISS. ENG LAMP CAME ON DU			442	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	T6F	F	A	10-Feb-12		ROBIN FORD SALES LTD.	#24	NPP	#2K2	22-Feb-12	-1	462	300	362	48	TX	PERFORM SELF TEST. PERFORMED PERFORMED PERFORMED PERFORMED PERFORMED			442	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	T6F	F	A	22-Nov-11	16-Dec-11	PALM COAST FORD	#24	RECALEM	#34	20-Mar-12	4	4894	800	336	73	TX	TSB 12 02 10A 4HRS REPROGRAMMED PCM PER CS WHEN DRIVING OVER			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1X3	T6F	F	A	27-Nov-11	15-Dec-11	RICART FORD	#24	RECALEM	#34	24-Mar-12	4	3872	900	334	73	TX	PERF SELF TEST P0301 CHECKED OASIS RE WHEN DRIVING STATES THA			450	PT C&C
TSB REFLASH	PT C&C	CB185008	2012	1F1FW1E1G2	T6F	F	A	19-Nov-11	10-Feb-12	COURTESY FORD SALES, INC.	#24	RECALEM	#34	24-Mar-12	2	1925	800	335	14	TX	TEST DROVE AND VERIFIED CONCERN. USED AS 04 SUBS. ENGINE LIGHT			444	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	T6F	F	A	19-Nov-11	28-Jan-12	MILLS MOTOR, INC.	#24	RECALEM	#34	26-Mar-12	2	5488	800	332	60	TX	NO SELF TEST. CHECK OASIS. FIND TSB 12 02 10. CS THAT TRUCK WILL			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C8	T6F	F	A	9-Nov-11	6-Feb-12	HENDERSON FORD	#24	RECALEM	#34	27-Mar-12	2	1457	900	332	04	TX	PERFORMED TSB #12 2 10. RE PROGRAM PCM. CH CUSTOMER STATES CUS			448	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	T6F	F	A	19-Nov-11	17-Feb-12	WAYNE FORD SALES, INC.	#24	RECALEM	#34	27-Mar-12	2	1925	800	335	14	TX	DIAG CONCERN STATES THAT WHEN QUICK ACCEL PERFORMED TSB 12 02 10			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	T6F	F	A	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#24	RECALEM	#34	23-Mar-12	3	3345	800	340	08	TX	REPROGRAM PCM PER TPUTER TO LEARN THE CUSTOMER REPORTS OF			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	T6F	F	A	21-Jan-12	6-Feb-12	FREED BEANS FORD OF BOWTOWN	#24	RECALEM	#34	28-Mar-12	2	1571	800	336	11	TX	CHECK ENGINE LIGHT ON. ENGINE MESSAGES AND SERVICE ENGINE WARN			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1G4	T6F	F	A	4-Jan-12	29-Dec-11	TEAGUE FORD LINCOLN	#24	12029	#34	28-Mar-12	3	1887	800	335	88	TX	EEC TEST. CODE P0300. PERFORM RELATIVE COM ENGINE MESSAGES AND			450	PT C&C
FUEL INJECTOR	ENGINE	CBNC1009	2012	1F1FW1E1C3	T6F	F	A	15-Jan-12	14-Jan-12	CAVALIER FORD LINCOLN	#24	5F953	#34	14-Mar-12	3	2160	1435	5602	46	VA	EEC TEST FOUND MISFIRE AND TO FAIL. REMOVE UJST STATES VEHICLE			450	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	T6F	F	A	6-Dec-12	26-Jan-12	CHUCK SPAETH FORD INC	#24	RECALEM	#34	16-Mar-12	2	2862	5405	3486	63	TX	EEC DTC AND REPROGRAM PCM REPLACED L4 CHECK ENGINE LIGHT ON			450	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1G2	T6F	F	A	20-Dec-11	26-Jan-12	MOUW MOTOR COMPANY, INC.	#24	RECALEM	#34	8-Mar-12	2	4462	8488	5699	51	TX	CODES P0302, P0400, CHA DATA AND SENSOR WA CHECK ENGINE LIGHT			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	T6F	F	A	11-Nov-11	6-Feb-12	BIG VALLEY FORD INC	#24	RECALEM	#34	16-Mar-12	2	2087	800	346	35	TX	#459 4Z78 SEE TSB 12 2 10. 459 4Z78 EEC TEST KQ CUSTOMER STATES INT			450	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1F1FW1E1C3	T6F	F	A	12-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#24	RECALEM	#34	21-Mar-12	3	5814	800	337	60	NJ	RECALEM 229. IDS SYSTEM DIAG CODE P0303 CK CS CK ENGINE LIGHT			444	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1F1FW1E1C3	T6F	F																			

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03S REPORT	DEL YR	VIN	VEHICLE LIT	LINE	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM	CD	CLC	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C2	T	F	F	F	T	TC3	AJ	13-Nov-11	6-Dec-11	GRIFFITH FORD LINCOLN	40252	RECALEM	34	30-Mar-12	4	7512	90.00	528.04	0	NA	MI	TECH STATES VERIFIED [UNTIL ENGINEERS CON]	CUSTOMER STATES SLUG	#1	#103	V42	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C3	T	F	F	F	T	TC3	AJ	20-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	12029	RECALEM	34	29-Mar-12	2	9082	968.63	993.00	0	NA	GA	ROAD TEST AFTER JOB 1 - STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	#1	#103	V52	PT C&C
SPARK PLUGS	ENGINE	NA	2012	1F1FW1E1C6	T	F	F	F	T	TC3	AJ	9-Mar-12	21-Mar-12	COLE & BURD FORD LINCOLN, INC.	12029	RECALEM	34	5-Apr-12	1	11	55.17	598.27	0	NA	PA	CHECK TESTED. POWER @ PORCULIN BROKEN ON C	CUSTOMER STATES CHE	#1	#103	V52	PT C&C
FUEL INJECTOR	ENGINE	CONF002	2012	1F1FW1E1C7	T	F	F	F	T	TC3	AJ	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	12029	RECALEM	34	14-Mar-12	1	1488	909.97	1,620.90	7	NA	MI	INSPECTED, VEH RUNNING BACK. RAN HOTLINE	CUSTOMER STATES VEH R	#1	#103	V52	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C8	T	F	F	F	T	TC3	AJ	17-Dec-11	5-Jan-12	PERFORMANCE FORD	12029	RECALEM	34	3-Apr-12	3	7023	800.00	823.55	0	NA	TX	STILL UNDER INVESTIGATION BY TECH HOTLINE	NO KEY ENGINE LIGHT CA	#1	#103	V52	PT C&C
DIAG - MISFIRE	ENGINE	CBAM007	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	23-Dec-11	12-Jan-12	ROMEO FORD INC.	12029	RECALEM	34	20-Mar-12	3	4402	80.00	577.86	0	NA	MI	ECC TEST NO CODE. ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	12029	RECALEM	34	5-Apr-12	3	2060	80.00	576.12	1	NA	NC	ROTEST EEC TEST MISSED FOUND DURING VIS	CUSTOMER STATES FUEL M	#1	#103	V42	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	12029	RECALEM	34	29-Mar-12	0	70	80.00	529.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME DUR	CUSTOMER STATES FUEL M	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHTOSHI, INC.	12029	RECALEM	34	12-Mar-12	1	129	80.00	535.07	0	NA	WI	TECH DROVE AND STILL MISFIRE TECH SWAP PE	CUSTOMER REQUESTS CEL	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC.	12029	RECALEM	34	5-Apr-12	4	3048	80.00	536.60	0	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CUSTOMER STATES FOR CHE	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	27-Jan-12	27-Jan-12	BIARWOOD FORD, INC.	12029	RECALEM	34	29-Mar-12	3	5036	80.00	537.12	0	NA	MI	ECC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES CHE	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	1-Dec-11	2-Mar-12	WESTWARD FORD SALES LTD.	12029	RECALEM	34	12-Mar-12	1	1358	80.00	533.60	0	NA	MB	SCAN TEST NO CODES CHECK OASIS/REPROGRA	WARNING MESSAGE(S) #	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	21-Dec-11	30-Mar-12	FAIRWAY FORD	12029	RECALEM	34	2-Apr-12	1	608	80.00	529.89	0	NA	TN	ENGINE MISS, NO CODE CONCERN. CK OUT. PRG	CUSTOMER STATES THA	#1	#103	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	13-Jan-12	20-Feb-12	KENDALL FORD	12029	RECALEM	34	2-Apr-12	2	2861	80.00	539.69	0	NA	OR	HOOKEUP IDS CHECKING/IGNITION STUMBL	ON. CUSTOMER ENGINE LIGH	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	9-Dec-11	7-Jan-12	WRAY FORD, INC.	12029	RECALEM	34	6-Apr-12	4	3893	844.05	1,142.70	1	NA	LA	ECC TEST P0302 PERFORM POWER BALANCE REL	CUSTOMER STATES CHE	#1	#103	V29	PT C&C
COP	ENGINE	CDFAV005	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSHTOSHI, INC.	12029	RECALEM	34	12-Mar-12	1	129	558.58	525.98	2	NA	WI	TECH PULSED CODES AND LED COIL TECH INSTAL	GUEST STATES VEHICL	#1	#103	V52	PT C&C
COP	ENGINE	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	12-Dec-11	2-Feb-12	KEY WEST FORD SALES LTD.	12029	RECALEM	34	10-Apr-12	3	2209	561.70	5203.17	2	NA	BC	PO300, ROADTEST AND RECORD FULL THROTTLE	CHECK ENGINE LIGHT WA	#1	#103	V29	PT C&C
COP	ENGINE	CDX2002	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	19-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	12029	RECALEM	34	11-Apr-12	3	935	558.88	1,152.05	1	NA	OH	ENGINE MISFIRE. ROAD TEST. FNPT TESTES	CUSTOMER STATES CHE	#1	#103	V29	PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	10-Feb-12	17-Mar-12	KAUFFOLD FORD	12029	RECALEM	34	11-Apr-12	-1	1358	80.00	527.51	0	NA	OR	REF. TSB. IDS & ECC TEST [ME. CLEARED CODES & C.S.	HE WAS DRIVING AT	#1	#103	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AJ	22-Feb-12	17-Mar-12	BENGAH FORD, LLC	12029	RECALEM	34	9-Apr-12	-1	3054	539.71	5471.15	1	NA	AL	RETRIVED CODE P0430 FROM PCM REPLACED L	CUSTOMER STATES THA	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AJ	19-Dec-11	7-Mar-12	MINE FORD LINCOLN	12029	RECALEM	34	9-Apr-12	-1	6751	864.05	1,158.25	1	NA	GA	LEFT CATALYTIC CONVERTER. ECC TEST P030	REPROGRAMMED PCM	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	12029	RECALEM	34	2-Apr-12	-1	1234	548.89	558.87	1	NA	FL	DIAG REFLA LEFT CONVERTER AND REPROGR	CUSTOMER STATES CHE	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	12029	RECALEM	34	3-Apr-12	2	1388	808.90	884.17	0	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	C.S. CHECK ENGINE LIGH	#1	#103	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	12029	RECALEM	34	23-Mar-12	-2	4033	524.64	932.36	1	NA	CT	VERIFIED CONCERN DUE TO ECC TEST P0430	REPROGRAMMED PCM	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	18-Jan-12	22-Feb-12	WICHTA FIELDS FORD LINCOLN	12029	RECALEM	34	4-Apr-12	-2	4208	548.35	5515.86	1	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY. #	#1	#103	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	28-Nov-11	31-Mar-12	ERNEST MCCALLY FORD, INC.	12029	RECALEM	34	5-Apr-12	-1	768	543.50	549.93	1	NA	AL	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CU	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AJ	22-Feb-12	17-Mar-12	BENGAH FORD, LLC	12029	RECALEM	34	6-Apr-12	-1	3434	80.00	545.65	0	NA	CA	TESTED ECC SYSTEM. [N/A] REPROGRAMMED PC	CUSTOMER STATES CHE	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AJ	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	12029	RECALEM	34	6-Apr-12	-1	2787	80.00	501.10	0	NA	AL	PERFORM ECC KEOE, KOER FORD CODE P0430.	CUSTOMER STATES THA	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AJ	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	12029	RECALEM	34	4-Apr-12	4	7865	80.00	531.12	0	NA	IN	ECC TEST PCM NO DTC'S PRESENT. REPROGRAM	ENGINE. HESITATES SUR	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AJ	11-Jan-12	10-Feb-12	VERNE JONES FORD COMPANY, INC.	12029	RECALEM	34	29-Mar-12	2	4982	80.00	532.50	0	NA	GA	ECC TEST. CODE P0306. [AND ROAD TESTED AT	CUSTOMER REQUEST T	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AJ	20-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	12029	RECALEM	34	2-Apr-12	4	9852	80.00	530.30	0	NA	MS	TESTED ECC SYSTEM. KEOE, P0306. REPROGR	AFT PASSING CHECK I	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AJ	11-Jan-12	11-Feb-12	KRYE FORD LINCOLN	12029	RECALEM	34	3-Apr-12	1	820	80.00	527.15	0	NA	TX	CHECKED DTC'S. P0430. P0306. P0308. C	CUSTOMER STATES CHE	#1	#103	V44	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AJ	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	12029	RECALEM	34	30-Mar-12	1	1762	80.00	531.20	0	NA	WI	visual inspect ok for code all pass ok asia	reprogram. customer states check eng	#1	#103	V52	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	20-Dec-11	11-Jan-12	ANCRA FORD	12029	RECALEM	34	5-Apr-12	3	6199	80.00	531.71	0	NA	TX	RAN PINPOINT TESTS. MIST REPROGRAMMED	WITH E29 CUSTOMER	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	9-Dec-11	3-Jan-12	JOE MANNERS CAPITAL FORD	12029	RECALEM	34	23-Mar-12	1	820	80.00	527.15	0	NA	CA	DIAG AND FOUND NO CODES. UPDATE	CHECK ENGINE LIGHT ON	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	29-Jan-12	27-Feb-12	MERLE KELLY FORD, INC.	12029	RECALEM	34	23-Mar-12	1	3449	80.00	530.52	0	NA	KS	DISSEMINATION TEST. KEOE PASS. COT P0300	CUSTOMER CONCERN C	#1	#103	V29	PT C&C
COP	ENGINE	CDK0015	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	9-Jan-12	9-Jan-12	FREB BEANS FORD LINCOLN	12029	RECALEM	34	9-Apr-12	-1	29	558.88	1,186.02	1	NA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT ON	DEALER STATES THE EM	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AJ	9-Dec-11	31-Dec-11	GENTLE STEERY FORD, LLC	12029	RECALEM	34	9-Apr-12	-1	2811	864.05	1,158.25	1	NA	GA	TEST ECC SYSTEM. [N/A] REPROGRAMMED PC	CUSTOMER STATES CHE	#1	#103	V29	PT C&C
TSB REFLASH	PT C&C	NA	2012	1F1FW1E1C9	T	F	F	F	T	TC3	AF	7-Feb-12	20-Feb-12	BEACH FORD LINCOLN, INC.	12029	RECALEM	34	7-Apr-12	2	3890	80.00	530.70	0	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND	SCAN. CUSTOMER STATES	#1	#103	V29	PT C&C

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCOS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB NO	CR NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION							
DIAG - MISFIRE	ENGINE	C8TJ001	2012	1FTFW1ET1C	T	F	F	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPF	#1	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#	BEET TEST NO CODES, NO TSBIS OR SSMs, NO IN-CUSTOMER STATES CHE	A11	V29	P	C	&		
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ET7C	T	F	F	AF	15-Feb-12	23-Feb-12	PTBILLSBURG FORD	#3234	RECALEM	#4	6-Apr-12	2	2967	\$405.35	\$477.29	1	GA	KS	#	CHECKED CK ENGINE LIGHT, NO TSBIS FOUND TSB 12 12 CUSTOMER STATES CHE	A11	V29	P	C	&	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T	F	F	AF	1-Dec-11	9-Jan-12	RYAN FORD	#124	RECALEM	#4	23-Mar-12	3	12762	\$405.35	\$489.49	1	GA	TX	#	VERIFIED CUSTOMERS CTR TRIM TABLES AND CL	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	T	F	F	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#5234	RECALEM	#4	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	OH	#	ROADTEST AND COULD NOT REPAIR	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C	T	F	F	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#1234	RECALEM	#4	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	IL	#	DIAG REPROGRAM PCM PER TSB 12 12 10 CUSTOMER STATES VER	A11	V29	P	C	&	
COP	ENGINE	N/A	2012	1FTFW1ETXC	T	F	F	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#12465	NPF	#1	20-Apr-12	-1	6	\$66.99	\$171.69	1	GA	OH	#	ECC TEST CODE P0305 REPROGRAM IGNITION DIAGN	A11	V29	P	C	&	
FUEL INJECTOR	ENGINE	C03CF004	2012	1FTFW1ET2C	T	F	F	AF	3-Jan-12	25-Jan-12	DIETHL FORD	#12465	NPF	#1	20-Apr-12	-1	9	\$130.35	\$564.54	1	GA	WA	#	TEST DRIVE INTERMITTENT BETWEEN PCM PIN A1 AND A2	A11	V29	P	C	&	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C	T	F	F	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#12465	NPF	#1	20-Apr-12	0	29	\$120.00	\$35.75	0	GA	ON	#	VERIFIED CHECK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A11	V29	P	C	&	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C	T	F	F	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#12465	NPF	#1	18-Apr-12	1	1080	\$0.00	\$58.08	1	GA	SC	#	CHECKED CONCERN CHECKED FOR CODES A11 WHILE DRIVING VEHICLE	A11	V29	P	C	&	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C	T	F	F	AF	1-Mar-12	19-Mar-12	DONNELLY FORD LINCOLN	#12465	NPF	#1	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	ON	#	IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY	A11	V29	P	C	&	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T	F	F	AF	21-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#12465	NPF	#1	12-Apr-12	1	1122	\$405.35	\$485.89	1	GA	ID	#	CHECKED CK ENGINE LAMP ON CODE P0316 PERFORM DIAGNOSTICS	A11	V29	P	C	&	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T	F	F	AF	13-Feb-12	23-Feb-12	NORTHSHORE FORD	#12465	NPF	#1	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	TX	#	VEHICLE OWNER CONCERN, CHECK FOR DTCS, P0305 OWNER STATES REF	A11	V29	P	C	&	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	T	F	F	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#12465	NPF	#1	16-Apr-12	2	3501	\$413.00	\$502.77	1	GA	OK	#	CHECK OUT TEST ECC S/M CALIBRATION TSB 12 12 10 C.CEL ON DRIVES GR	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C	T	F	F	AF	28-Feb-12	9-Apr-12	MACX GRUBBS FORD, INC.	#12465	NPF	#1	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	MS	#	CODE P0306 P0300 RSB #12 02 10 CUSTOMER STATES TR	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	28-Nov-11	22-Feb-12	ARROW FORD, INC.	#12465	NPF	#1	9-Apr-12	2	3764	\$0.00	\$37.75	0	GA	TX	#	REPROGRAM PCM PERFORMED TSB 12 12 10 REPROGRAM STATES WH	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C	T	F	F	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#12465	NPF	#1	19-Apr-12	2	6444	\$0.00	\$33.50	0	GA	ND	#	CHECKED ECC REFLASH PCM PER TSB 12 12 10 CUSTOMER STATES WH	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#12465	NPF	#1	10-Apr-12	-1	5031	\$0.00	\$36.63	0	GA	ON	#	VERIFIED CUSTOMER CONCERN, TSB 12 02 05 APPHESITATES SURGING MISS	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#12465	NPF	#1	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	ON	#	UPDATE PCM PER TSB 12 12 10 VERIFY ENGINE SUI	A11	V29	P	C	&	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ET5C	T	F	F	AF	17-Feb-12		ALBI FORD LINCOLN JULIETTE INC.	#12465	NPF	#1	23-Apr-12	-1	9	\$5.29	\$91.85	1	GA	NC	#	0212 CONFIRMER PLAIN ON LA BOUGIE DU CYL 6 VERIFIER LE CEN ALL	A11	V29	P	C	&	
DIAG - MISFIRE	ENGINE	C03DX517	2012	1FTFW1ETXC	T	F	F	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#12465	NPF	#1	24-Apr-12	-1	1	\$653	\$0.00	\$139.18	20	GA	ON	#	DIAG SELF TEST P0305 IS NOT APPLY BUILD DATA VERIFIED CUST CONCERN TRUCK WAS RUNNING	A11	V29	P	C	&
DIAG - MISFIRE	ENGINE	C03A0009	2012	1FTFW1ET2C	T	F	F	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#12465	NPF	#1	11-Apr-12	2	8594	\$426.12	\$532.37	1	GA	IL	#	TEST ECC, CODE P0403, REPLACE CAT CONVERTER, CK SERVICE ENGINE SO	A11	V29	P	C	&	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	T	F	F	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#12465	NPF	#1	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	CA	#	VERIFIED CONCERN, CTR CHECK P0303, REPLACE CUSTOMER STATES TH	A11	V29	P	C	&	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T	F	F	AF	17-Jan-12	15-Feb-12	AWMS FORD CORPORATION	#12465	NPF	#1	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	CA	#	CONVERTOR FAULTED ECC TEST CODE P0303, REF CUSTOMER STATES INC	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C	T	F	F	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#12465	NPF	#1	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	WA	#	ROAD TEST, INSPECT, RESEARCH OASIS, FOUND CUSTOMER STATES TH	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C	T	F	F	AF	12-Jan-12	5-Apr-12	WADE FORD, INC.	#12465	NPF	#1	20-Apr-12	1	3044	\$0.00	\$38.88	0	GA	GA	#	TEST DROVE, VERIFY CONCORCK OASIS PERFORM WHEN ON CRUISE CONT	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	23-Jan-12	12-Jan-12	HINSEVELL FORD CO	#12465	NPF	#1	16-Apr-12	3	3978	\$0.00	\$32.65	0	GA	MI	#	TRUCK CAME ON AND STARTED FLASHING, STOP AND CUSTOMER STATES TH	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C	T	F	F	AF	17-Dec-11	12-Jan-12	KRAPHOL FORD & LINCOLN CO.	#12465	NPF	#1	20-Apr-12	4	8929	\$0.00	\$32.20	0	GA	MI	#	concern could not be verified, ecc diagnosis, pass, che	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C	T	F	F	AF	23-Jan-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#12465	NPF	#1	13-Apr-12	1	1772	\$0.00	\$30.58	0	GA	KS	#	CK CODES NONE PRESENT, CKD OASIS AND FUL CHECK FOR MISFIRE WH	A11	V29	P	C	&	
COP	ENGINE	C0TD8007	2012	1FTFW1ETXC	T	F	F	AF	25-Jan-12	14-Mar-12	C & G FORD SALES, INC.	#12465	NPF	#1	20-Apr-12	2	1378	\$58.88	\$216.27	1	GA	PA	#	USED DIS, PULLED DOES, CK APPROVAL CODE P	A11	V29	P	C	&	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	T	F	F	AF	2-Feb-12	8-Feb-12	SHERWOOD FORD	#12465	NPF	#1	20-Apr-12	3	3284	\$66.99	\$245.59	2	GA	AB	#	PERFORM TSB REPROGRAM TYN COIL AND PLUG DIAG AND REPORT EN	A11	V29	P	C	&	
CATALYTIC CONVERTER	EXHAUST	C0E8001	2012	1FTFW1ET1C	T	F	F	AF	9-Jan-12	6-Feb-12	RUSSELL & SMITH FORD, INC.	#12465	NPF	#1	20-Apr-12	2	5062	\$397.71	\$503.97	1	GA	TX	#	P0305 P1119 100% COOLANT, REPLACE LEFT CUSTOMER STATES WH	A11	V29	P	C	&	
CATALYTIC CONVERTER	EXHAUST	C0E8001	2012	1FTFW1ET1C	T	F	F	AF	9-Jan-12	6-Feb-12	VENN COUNTRY FORD	#12465	NPF	#1	5-Apr-12	2	3530	\$413.00	\$515.07	1	GA	OK	#	VERIFIED CONCERN PERF IDS DIAGNOSTIC DISPLAY	A11	V29	P	C	&	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	T	F	F	AF	14-Feb-12	14-Feb-12	VERN DIEZEL FORD LINCOLN	#12465	NPF	#1	23-Mar-12	2	2988	\$405.35	\$479.65	1	GA	SD	#	PERFORMED DIAG, P0303, PERFORM PPTS, REPLA	A11	V29	P	C	&	
TSB REFLASH	PT C&C	C03A0007	2012	1FTFW1ET6C	T	F	F	AF	6-Mar-12	14-Mar-12	BERNARD FORD SALES, INC.	#12465	NPF	#1	23-Apr-12	3	3353	\$405.35	\$485.89	1	GA	IL	#	PERFORMED DIAGNOSIS, UPDATE PCM TO LATEST	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#12465	NPF	#1	18-Apr-12	1	1941	\$0.00	\$0.00	0	GA	NE	#	VERIFIED CONCERN FORD TSB 12 12 10 REPLACE	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C	T	F	F	AF	16-Nov-11	9-Feb-12	THOROUGHbred FORD	#12465	NPF	#1	20-Apr-12	3	2838	\$0.00	\$38.11	0	GA	MO	#	TSB 12 02 10 TEST DRIVEABILITY CONCERN, CUST	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C	T	F	F	AF	17-Nov-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#12465	NPF	#1	23-Apr-12	5	3243	\$0.00	\$45.73	0	GA	AB	#	PERFORMED TSB 12 12 10, NO CODES IN PCM, HO	A11	V29	P	C	&	
TSB REFLASH	PT C&C	C0X6H001	2012	1FTFW1ET8C	T	F	F	AF	21-Nov-11	31-Dec-11	BERNARD FORD	#12465	NPF	#1	24-Apr-12	4	3213	\$0.00	\$34.27	0	GA	OH	#	PROGRAMMING IS CALIBRATION, REPROGRAM P	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C	T	F	F	AF	6-Feb-12	29-Feb-12	ASHIE NO MISS FORD, INC.	#12465	NPF	#1	23-Apr-12	2	3869	\$0.00	\$38.88	0	GA	NC	#	TEST DROVE NO MISS FUEL TEST DROVE WITH	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	T	F	F	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#12465	NPF	#1	24-Apr-12	3	4094	\$0.00	\$33.10	0	GA	FL	#	COMPLETED DIAG FORD P0305 P0306 MISS F	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	15-Jan-12	8-Feb-12	WASCASSET FORD, INC.	#12465	NPF	#1	23-Apr-12	3	4094	\$0.00	\$32.08	0	GA	ME	#	ECC TESTED SYSTEM CODE P0304 FOUND SSM 24	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	T	F	F	AF	2-Dec-11	13-Feb-12	ROLLING FORD, INC.	#12465	NPF	#1	17-Apr-12	3	3325	\$0.00	\$27.99	0	GA	GA	#	CHECKED FOR DTCS, DROVE VEHICLE TWICE, C	A11	V29	P	C	&	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	13-Dec-11	31-Mar-12	SCOTT FORD	#12465	NPF	#1	24-Apr-12	1	2326	\$0.00	\$25.89	0										

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GOCS REPORT	DEL YR	VIN	VEHICLE	LINE	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALER/SHOP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCES	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM ID	COLL	CLM	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10C	TF6	F	B	A	T	1K0W	TC3	AJ	8-Feb-12	5-12-12	27-Apr-12	1	3787	3282.57	3353.42	133	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHECK ENGINE LIGHT ON	A	1228	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E10C	TF6	F	B	A	T	1K0W	TC3	AJ	30-Jan-12	7-Apr-12	24-Apr-12	1	6756	4434.31	4490.49	118	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHECK ENGINE LIGHT ON	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E13C	TF6	F	B	A	T	1K0W	TC3	AJ	28-Feb-12	22-Mar-12	18-Apr-12	1	4652	30.00	30.00	0	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SE	CUSTOMER COMPLAINS	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E14C	TF6	F	B	A	T	1K0W	TC3	AJ	19-Feb-12	31-Mar-12	27-Apr-12	1	2366	30.00	30.00	0	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVE	CK ENGINE LIGHT ON, FLAS	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	4-Jan-12	26-Jan-12	24-Apr-12	3	7305	30.00	30.00	0	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS	ENGINE LIGHT ON, RUNS	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	17-Jan-12	27-Mar-12	27-Apr-12	2	2083	30.00	33.57	0	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUND	CUSTOMER STATES CHE	A	1407	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	11-Mar-12	2-Apr-12	13-Apr-12	1	1354	30.00	30.00	0	MN	PERFORM TSB 12 2 TO WPI	CK ENGINE LIGHT S	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	1-Feb-12	22-Feb-12	14-Apr-12	2	3955	30.00	337.02	0	WA	SCANNED DTC0 P0305 P0316 REPROGRAM PCM	S CHECK ENGINE LIGHT	A	1228	PT	C&C
COP	ENGINE	CDS0208	2012	1FFW1E12C	TF6	F	B	A	T	1K0W	TC3	AF	17-Dec-11	13-Mar-12	30-Apr-12	3	3321	364.05	1160.70	1	TX	MIL ON RETRIEVED CONTINENTAL COMP. TEST	CUSTOMER STATES CHE	A	1228	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFX1E13C	TF6	F	B	A	T	1K0W	TC3	AF	13-Jan-12	3-Feb-12	20-Mar-12	1	3039	3819.88	11020.03	232	AB	CHECK B054 REPLACE RIG	ADDON AS PER BH RRP	A	1228	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E18C	TF6	F	B	A	T	1K0W	TC3	AF	13-Nov-11	25-Apr-12	27-Apr-12	1	678	4434.31	4536.21	118	NS	CHECK FOR CODES HAD P0430 CHECKED OASIS	CHECK ENGINE LIGHT ON	A	1228	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E14C	TF6	F	B	A	T	1K0W	TC3	AJ	10-Jan-12	25-Jan-12	18-Apr-12	3	5372	3405.35	3476.76	118	OH	ISS CODE P0430, SERVICED PER TSB 12 2 TO	CHECK ENGINE LIGHT ON	A	1228	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CDS08019	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AJ	8-Dec-11	20-Feb-12	28-Apr-12	3	10472	3405.35	3480.26	118	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	VE	A	1228	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	18-Dec-11	25-Feb-12	27-Apr-12	3	7622	3405.35	3494.38	118	TX	VERIFIED COMPLANT, EEC TEST P0303, P0304, P03	S, C CEL, JUST CAME ON.	A	1228	PT	C&C
TSB REFLASH	PT C&C	CDS0208	2012	1FFW1E16C	TF6	F	B	A	T	1K0W	TC3	AF	22-Jan-12	23-Mar-12	28-Apr-12	2	3430	30.00	335.59	0	TX	VERIFY C&C CHECK DTC'S FOUND P0308 AND P030	OWNER STATES 3 DAYS	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AJ	2-Feb-12	24-Feb-12	26-Apr-12	3	6065	30.00	338.41	0	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AJ	20-Dec-11	27-Mar-12	25-Apr-12	1	58	30.00	338.00	0	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENGINE LIGHT ON, RUNS	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AJ	26-Oct-11	30-Dec-11	30-Apr-12	5	11457	30.00	335.14	0	OK	PCM CALIBRATION, PER C&C	JUST STATES CHECK EN	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	TF6	F	B	A	T	1K0W	TC3	AJ	25-Jan-12	9-Feb-12	30-Apr-12	3	10121	30.00	338.33	0	ND	CODE 4 - VERIFY CK ENG LIGHT ON, KOEO PASS, C	PERFORM CHECK ENGIN	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	13-Feb-12	16-Mar-12	7-Apr-12	1	5162	30.00	338.69	0	NS	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12010		A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	23-Jan-12	30-Dec-11	30-Apr-12	5	5118	30.00	335.14	0	OK	CHECK ENGINE LIGHT ON, RUNS RUGH, RETRIE	CHECK ENGINE LIGHT ON	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E16C	TF6	F	B	A	T	1K0W	TC3	AJ	30-Jan-12	3-Feb-12	30-Apr-12	3	5789	30.00	335.65	0	OH	OPERATION 12021A 0.4 - RUN OASIS TSB 12 2 TO	CUST STATES THIS WAS DOWN	A	1228	PT	C&C
COP	ENGINE	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AJ	24-Feb-12	5-Apr-12	2-May-12	1	2805	361.70	1317.77	104	NS	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	CHECK out engine light on	A	1228	PT	C&C
COP	ENGINE	CDS0503	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	22-Jan-12	30-Dec-11	24-Apr-12	-1	3275	358.88	3211.63	2	MI	ROAD TEST AND VERIFY. Road tested then code	HARD ACCEL LIKE PASSES	A	1228	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TF6	F	B	A	T	1K0W	TC3	AF	27-Feb-12	9-Mar-12	30-Apr-12	2	2758	30.00	345.27	0	MI	PERFORMED IDS SELF TEST THIS TIME.	CS DRIVING IN RAIN W/ET	A	1228	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	13-Feb-12	8-Mar-12	4-May-12	2	7742	30.00	366.04	0	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	DIAG CHECK ENGINE LIG	A	1228	PT	C&C
DIAG - MISFIRE	ENGINE	CENR002	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	12-Dec-11	23-Feb-12	7-May-12	2	2447	30.00	350.77	0	IL	EEC TEST P0308 PERFORMED, PERFORMED BLANK	CUSTOMER BLANKS	A	1228	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E16C	TF6	F	B	A	T	1K0W	TC3	AF	12-Dec-11	23-Feb-12	7-May-12	2	5088	30.00	349.38	118	WA	EEC TEST P0301, P0304 MISFIRES CYL #1 AND	APD CHECK FOR CAUSE OF A	A	1228	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	19-Jan-12	7-Feb-12	7-May-12	4	3476	30.00	341.85	118	MS	VERIFIED CONCERN, EEC TSSM FOUND ENGINERS	CHECK ENGINE LIGHT ON	A	1228	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	8-Nov-11	13-Dec-11	8-May-12	1	4942	30.00	367.28	118	TX	TESTED ENGINE LIGHT ON, RUNS RUGH, RETRI	CHECK ENGINE LIGHT ON	A	1228	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	8-Nov-11	13-Dec-11	26-Apr-12	1	4767	3405.35	3480.84	118	LA	TESTED SYSTEM, REPLACED CONVERTER AND UR	RUNNING BAD, SPUTTER	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	24-Feb-12	8-Mar-12	13-May-12	2	4522	30.00	351.51	117	NS	CHECK DTC'S, P0301, NO CONVERTER AT THIS	TIME, CHECK ENGINE LIGHT	A	1228	PT	C&C
TSB REFLASH	PT C&C	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	28-Feb-12	7-Apr-12	7-May-12	2	1812	30.00	322.88	118	OR	WIRE LINE FOR ALL SELF TEST PASSES.	ANDREW C7K 2388.67	A	1228	PT	C&C
COP	ENGINE	NA	2012	1FFX1E10C	TF6	F	B	A	T	1K0W	TC3	AJ	28-Feb-12	7-Apr-12	7-May-12	2	9666	344.65	3203.96	121	SD	TEST EEC SYSTEM P0301 OK.	CUSTOMER STATES THE	A	1228	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AJ	6-Jan-12	7-Apr-12	4-May-12	1	867	361.70	3204.59	121	AB	EEC TEST CODE P0302, PERFORMED PINPOINT	DIAG AND REPORT ON C	A	1228	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E14C	TF6	F	B	A	T	1K0W	TC3	AJ	26-Oct-11	30-Dec-11	7-May-12	2	840	30.00	351.87	118	TX	SCAN FOR CODES, TESTED FOR NOW, SE	CUSTOMER STATES THE	A	1228	PT	C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AJ	17-Feb-12	20-Mar-12	30-Apr-12	2	3217	30.00	351.40	133	NS	NON-ENGINE T&T THIS TIME.	CHECK ENGINE LIGHT ON	A	1228	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	14-Dec-11	18-Jan-12	7-May-12	4	5899	3293.51	3469.23	270	BC	CONFIRM CHECK ENGINE, TO FIND IT HAS COME	REPAIR FOR CHECK ENGIN	A	1228	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	4-Feb-12	15-Mar-12	8-May-12	2	4937	30.00	377.71	118	TX	ISS TEST P0303, PERFORMED TSSM FOUND EN	GINERS, CHECK ENGIN	A	1228	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	10-Nov-11	20-Jan-12	3-May-12	4	8844	3405.35	3492.78	118	TX	VERIFIED CONCERN, FOUND AND REPROGRAMME	D, C'S THAT SEE LIGHT IS	A	1228	PT	C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	27-Feb-12	14-Mar-12	3-May-12	2	4702	350.00	3652.34	118	MO	W/2 5022 CAT CONV, LH CAT, HOLLOW CAT	VEH CK ENG LIGHT ON	A	1228	PT	C&C
DIAG - MISFIRE	ENGINE	CECP0914	2012	1FFW1E17C	TF6	F	B	A <td T																			
DIAG - MISFIRE	ENGINE	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AJ	22-Feb-12	9-Mar-12	9-May-12	-1	864	30.00	328.62	033	NS	CHECK ENGINE LIGHT ON, PRODUCTION DATE,	ROAD 550 CHECK REPORT				
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	21-Nov-11	23-Jan-12	8-May-12	2	10990	3397.71	3477.99	118	NC	CHECK DTC'S, REPROGRAM PCM AND REPLACE	L4 CHECK ENGINE LIGHT				
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FFW1E17C	TF6	F	B	A	T	1K0W	TC3	AF	13-Feb-12	16-Mar-12	8-May-12	2	8913	3397.71	3507.7								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOIS REPORT	DEL Y	WIN	VEHICLE ID	LINE	ENGINE	CHASSIS	CC	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALER	DEALERSHIP	JOB NO	GR	PART NUMBER	MSD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	STATION	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CD	CLC	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/27/11	W14432	T	F	F	A	1	3-Jan-12	27-Jan-12		LANDMARK FORD, INC.	NA	#24	RECALEM	24	9-May-12	2		6589	\$431.31	\$518.10	1	VA	#	REPLACE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LITE OIL	NA	1	1	PT MALFUNCTION	
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/27/11	W14432	T	F	F	A	1	20-Jan-12	8-Mar-12		RAINBOW FORD SALES INC.	VA	#24	RECALEM	24	1-May-12	2		3667	\$293.51	\$390.84	1	VA	AB	#	ECC TEST P0301 P0300 1Y, REPLACED #1 COIL & ENGINE LIGHT ON	ENG NO CUSTOMER STATES THE	NA	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/27/11	W14432	T	F	F	A	1	25-Jan-12	12-Apr-12		TWIN STATE FORD, INC.	VA	#24	RECALEM	24	9-May-12	1		3659	\$413.00	\$468.37	1	VA	VT	#	VERIFY CONSUMER RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11/27/11	W14432	T	F	F	A	1	10-Jan-12	22-Mar-12		ECKENROD FORD LINCOLN OF CULLM	VA	#24	RECALEM	24	4-May-12	2		2074	\$0.00	\$315.05	0	VA	AL	#	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB STATES ENG LAMP CAM 4	NA	1	1	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11/27/11	W14432	T	F	F	A	1	10-Feb-12	10-Apr-12		NORTLAND FORD SALES LTD.	VA	#24	RECALEM	24	11-May-12	2		2134	\$0.00	\$389.48	0	VA	MB	#	VERIFY CONCERN OF (EVER SPEED CONDITION ELECTRICAL CONCERN #	NA	1	1	PT MALFUNCTION	
TSB REFLASH	PT C&C	NA	2012	11/27/11	W14432	T	F	F	A	1	31-Jan-12	2-Feb-12		REPUBLIC FORD LINCOLN, INC.	VA	#24	RECALEM	24	23-Apr-12	3		1781	\$0.00	\$34.83	0	VA	MO	#	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	11/27/11	W14432	T	F	F	A	1	28-Feb-12	9-Apr-12		BELL MOTORS, INC.	VA	#24	RECALEM	24	3-May-12	1		833	\$0.00	\$0.00	0	VA	WI	#	SELF TEST FOUND CODE P0430, PERFORM PPT A	VEHICLE HAS ROUGH DRIV	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11/27/11	W14432	T	F	F	A	1	17-Jan-12	9-Mar-12		MILBANK FORD, INC.	VA	#24	RECALEM	24	7-May-12	2		1420	\$0.00	\$27.97	0	VA	SD	#	TSB 12 02 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11/27/11	W14432	T	F	F	A	1	15-Feb-12	23-Mar-12		SAMES MOTOR COMPANY, INC.	VA	#24	RECALEM	24	9-May-12	2		2172	\$0.00	\$0.00	0	VA	TX	#	DIAG ENGINE LIGHT ON, RETRIEVED DTC P03	E25 OIL SERVICE ENGINE	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11/27/11	W14432	T	F	F	A	1	28-Jan-12	13-Apr-12		CELEBRATION FORD SALES LTD	VA	#24	RECALEM	24	11-May-12	1		1685	\$0.00	\$42.05	0	VA	OK	#	SELF TEST P0303 CHECK OASIS, FOUND SSM 2222	CHECK ENGINE LIGHT #	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11/27/11	W14432	T	F	F	A	1	13-Dec-11	14-Feb-12		FORD LINCOLN OF COOKVILLE	VA	#24	RECALEM	24	10-May-12	3		6600	\$0.00	\$27.96	0	VA	TN	#	TECHNICIAN REFERENCED TSB# 12 02 10	AND REPROGRAMMED CUSTOMER STATES THAT #	NA	1	1	PT MALFUNCTION
COB	CEHC0038	2012	11/27/11	W14432	T	F	F	F	A	1	27-Feb-12	27-Apr-12		SUNNY KING FORD	VA	#24	RECALEM	24	8-May-12	1		784	\$84.05	\$142.25	2	VA	AL	#	TEST ECC ROAD TEST WITH MONITOR PERFORM	CUST STATES VEHICLE #	NA	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11/27/11	W14432	T	F	F	A	1	25-Jan-12	9-Feb-12		MUSCATTEL BURNS FORD	VA	#24	RECALEM	24	15-May-12	4		11781	\$58.88	\$113.41	1	VA	MN	#	VERIFY CONCERN AND WED CUL NOW MISFIRE	CHECK ENGINE LIGHT #	NA	1	1	PT MALFUNCTION
FUEL INJECTOR	EXHAUST	CEHC4017	2012	11/27/11	W14432	T	F	F	A	1	3-Jan-12	20-Jan-12		SIMI VALLEY FORD	VA	#24	RECALEM	24	8-May-12	4		4168	\$319.19	\$867.62	5	VA	CA	#	INJECTOR TEST ECC CODED PROBLEM STILL PRE	CUSTOMER STATES CHE	NA	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11/27/11	W14432	T	F	F	A	1	22-Mar-12	2-Apr-12		BARBLE FORD, INC.	VA	#24	DIAG	24	14-May-12	2		3420	\$0.00	\$118.18	1	VA	IN	#	ROADTEST RUDS OK W/ REFER CUSTOMER TO	STEP ON GAS, TEST MIS	NA	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11/27/11	W14432	T	F	F	A	1	17-Feb-12	31-Mar-12		MCKAY FORD LINCOLN	VA	#24	DIAG	24	2-May-12	2		1428	\$0.00	\$15.28	0	VA	OK	#	CK ENG LIGHT ON PERFORM ECC TEST WITH	IDS CUSTOMER CLAIMS VEH	NA	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11/27/11	W14432	T	F	F	A	1	17-Feb-12	9-Mar-12		TERRIBONE FORD	VA	#24	DIAG	24	15-May-12	3		5633	\$0.00	\$27.97	0	VA	LA	#	ECC TEST NO CODES IN BASIS AND NO MESSAGE	CUSTOMER STATES WAS	NA	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11/27/11	W14432	T	F	F	A	1	28-Feb-12	6-Mar-12		SCOTT FORD	VA	#24	DIAG	24	9-May-12	3		3947	\$0.00	\$46.50	1	VA	MI	#	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST	ON WEAY, W/ KICK DOWN	NA	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11/27/11	W14432	T	F	F	A	1	26-Mar-12	30-Apr-12		TEXAS MOTORS FORD	VA	#24	DIAG	24	9-May-12	1		1579	\$0.00	\$54.25	1	VA	TN	#	PERFORMED EEA, ECC TO REPAIRS ARE TO BE	AF CYS CUSTOMER STATES #	NA	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CEHB0008	2012	11/27/11	W14432	T	F	F	A	1	7-Apr-12	30-Apr-12		SMITH CHARNS FORD LINCOLN	VA	#24	NPP	24	8-May-12	1		871	\$0.00	\$155.61	2	VA	NY	#	VERIFY CONCERN P0308 PER PRESSURE TEST	CUSTOMER STATES THE	NA	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CDXA5011	2012	11/27/11	W14432	T	F	F	A	1	13-Dec-11	27-Feb-12		MUSCATTEL BURNS FORD	VA	#24	RECALEM	24	24-Apr-12	2		4884	\$405.35	\$483.30	1	VA	MN	#	VERIFY CONCERN LIGHT, BUT THE UPDATE TO	THE CHECK ENGINE LIGHT #	NA	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/27/11	W14432	T	F	F	A	1	17-Jan-12	9-Feb-12		DISCOVERY FORD LINCOLN	VA	#24	RECALEM	24	28-Apr-12	3		9844	\$405.35	\$483.30	1	VA	WA	#	VERIFY CONCERN ECC TEST P0430, TSB 12	02 CUSTOMER STATES CHE	NA	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/27/11	W14432	T	F	F	A	1	31-Jan-12	3-Feb-12		GERBER FORD	VA	#24	RECALEM	24	11-May-12	4		8538	\$449.87	\$533.30	1	VA	MI	#	VERIFY CONCERN LIGHT AND COMPUTER CHECKS	SHOW CHECK ENGINE LIGHT #	NA	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/27/11	W14432	T	F	F	A	1	11-Jan-12	27-Jan-12		LONGMONT FORD	VA	#24	RECALEM	24	7-May-12	4		8333	\$405.35	\$503.44	1	VA	CO	#	DIAGNOSE P0430 EFFICIENCY BANK 2 REPAIR	CONCERN #	NA	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	11/27/11	W14432	T	F	F	A	1	27-Oct-11	18-Jan-12		PLANET FORD LINCOLN	VA	#24	RECALEM	24	10-May-12	4		17433	\$397.73	\$488.58	1	VA	TX	#	RECALL M/ O ECC TEST P0430, REPROGRAM	PCH E25 CUSTOMER STATES #	NA	1	1	PT MALFUNCTION
CAT - P0308	PT C&C	CEGP3117	2012	11/27/11	W14432	T	F	F	A	1	1-Mar-12	16-Mar-12		DOWNEY FORD LINCOLN	VA	#24	RECALEM	24	11-May-12	2		6282	\$0.00	\$0.00	0	VA	NB	#	VERIFY CONCERN CHECKED OASIS FOUND	AND REPROGRAM (customer states that it	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11/27/11	W14432	T	F	F	A	1	27-Jan-12	19-Apr-12		DAYTON FORD	VA	#24	RECALEM	24	14-May-12	1		2588	\$0.00	\$35.20	0	VA	TX	#	CHECK DTC CODE PASS AND REPROGRAM	THE TRUCK STATES WHILE A	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	CEKC6007	2012	11/27/11	W14432	T	F	F	A	1	13-Nov-11	24-Mar-12		ALBERTA MOTOR COMPANY	VA	#24	RECALEM	24	11-May-12	3		3629	\$0.00	\$36.32	0	VA	OR	#	PERFORMED TSB 12 02 10, REPROGRAMMED	PCM #3 TRUCK IS MISSING OIL #	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11/27/11	W14432	T	F	F	A	1	10-Nov-11	4-Apr-12		DON BOHN FORD	VA	#24	RECALEM	24	11-May-12	2		669	\$0.00	\$36.69	0	VA	LA	#	PERFORMED TSB 12 02 10, REPROGRAMMED	PCM #3 TRUCK IS MISSING OIL #	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11/27/11	W14432	T	F	F	A	1	13-Nov-11	24-Feb-12		ROBBERTSON FORD SALES, INC.	VA	#24	RECALEM	24	10-May-12	3		3022	\$0.00	\$36.32	0	VA	OR	#	VERIFY STUMBLE MISFIRE CONCERN NO	DTC'S DRIVER REPORTS WHEN #	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11/27/11	W14432	T	F	F	A	1	31-Jan-12	3-Feb-12		ROBBERTSON FORD SALES, INC.	VA	#24	RECALEM	24	11-May-12	3		3022	\$0.00	\$36.32	0	VA	OR	#	VERIFY CONCERN LIGHT AND COMPUTER CHECKS	SHOW CHECK ENGINE LIGHT #	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	NA	2012	11/27/11	W14432	T	F	F	A	1	31-Jan-12	25-Feb-12		DAVIES FORD, INC.	VA	#24	RECALEM	24	15-May-12	3		6302	\$0.00	\$32.05	0	VA	PA	#	VERIFY CHECK ENGINE LIGHT BY ECC TEST	KOEO CUST STATES CHECK EN	NA	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	CEBFJ004	2012	11/27/11	W14432	T	F	F	A	1	4-Jan-12	25-Jan-12		RUSTY ECK FORD, INC.	VA	#24	RECALEM	24	15-May-12	4		10134	\$0.00	\$39.10	0	VA	KS	#	M O 1024 RECALL ENGINE REPROGRAM	PCM PER TSB CUSTOMER REQUEST T	NA	1	1	PT MALFUNCTION
COB	CEBV0007	2012	11/27/11	W14432	T	F	F	F	A	1	19-Jan-12	24-Apr-12		LAMOLLE VALLEY FORD, INC.	VA	#24	RECALEM	24	22-May-12	1		1499	\$58.88	\$130.25	1	VA	IN	#	VERIFY CONCERN CODE P0308 BALANCE	ASGM SPM CUSTOMER STATES VEH	NA	1	1	PT MALFUNCTION
ENGINE	NA	2012	11/27/11	W14432	T	F	F	F	A	1	8-Feb-12	26-Mar-12		LONG-LEWIS FORD INC.	VA	#24	RECALEM	24	18-May-12	2		6201	\$60.25	\$151.48	1	VA	AL	#	XXCOIL PLUG FAILURE, #907, SELF TEST	P0301, #29, CUST STATES CHECK	NA	1	1	PT MALFUNCTION
FUEL INJECTOR	ENGINE	NA	2012	11/27/11	W14432	T	F	F	A	1	12-Nov-11	6-Mar-12		WOODRUFF FORD LINCOLN LTD.	VA	#24	RECALEM	24	19-May-12	2		2952	\$0.00	\$22.92	0	VA	IN	#	VERIFY CONCERN CODE P0308 BALANCE	TEST, WHEN DRIVING, CHECK	NA	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11/27/11	W14432	T	F	F	A	1	17-Jan-12	30-Jan-12		OZARK FORD LINCOLN	VA	#24	RECALEM	24	17-May-12	4		7490	\$80.05	\$122.40	1	VA	MO	#	KMIDS TEST P0301 RAN CYL POWER	BALANCE, REPR CUSTOMER STATES TH	NA	1	1	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	NA	2012	11/27/11	W14432	T	F	F	A	1	14-Feb-12	22-Feb-12		SCOTCH FORD INC.	VA																			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL YR	VIN	VEHICLE LIC	CHASSIS	ENGINE	TRANS	ASSY PLANT	PROG DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CUSTOMER COMMENTS 3	CUSTOMER COMMENTS 4	CLAIM BINNED FUNCTION	
FUEL INJECTOR	ENGINE	CEQ64008	2012	1FTFW1E6T2C	WA	F14M	T10W	T1C3	AF	11-Feb-12	31-Mar-12	FALKNER-CIOCCA FORD	12405	17-May-12	2	\$503	\$335.05	\$252.96	WA	# CHECKED AND PULLED DTC NO. NO DTC'S. DTC	CUST STATES ON COOLD				PT C&C	
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T2C	WA	F14M	T10W	T1C3	AF	6-Mar-12	26-Mar-12	TERRY ORTINSKY RAYMOND FORD SALE	12405	27-May-12	2	\$796	\$0.00	\$311.00	WA	# SCANNED AND PULLED C A S T I N S R A I N N I N G. C I E C L I S E N O N S T A R T E D.						PT C&C
DIAG - MISFIRE	ENGINE	CE3B0013	2012	1FTFX1E2C2	WA	F14M	T10W	T1C3	AF	1-Mar-12	7-Apr-12	A.M. FORD SALES LTD	12405	22-May-12	2	\$205	\$0.00	\$55.76	WA	# VERIFY CONCERN. EEC STRATEGIES. RESET C M B O S S D O W N W H E N P A S S I N G.						PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	27-Feb-12	6-Mar-12	BESHORE AND KOLLER INC.	12405	29-May-12	2	\$168	\$0.00	\$91.61	WA	# RAN ALL TESTS ALL PAS OASIS NPF_CND_UNDRIVER STATES THAT TH						PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	21-Nov-11	12-Jan-12	ALLAN VIEL FORD LINCOLN, INC.	12405	9-May-12	4	\$675	\$434.31	\$533.50	WA	# VERIFIED CHECK ENGINE RECALL EMMAEM15H18	CUSTOMER STATES EN					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	8-Feb-12	29-Mar-12	LONGLEWIS FORD LINCOLN	12405	18-May-12	2	\$201	\$0.00	\$35.03	WA	# POH CAL AND COOL FLUID WELL. SEE JOB S	REPAIR CHECK ENGINE LI					PT C&C
COP	ENGINE	CEPA1002	2012	1FTFW1E1C3	WA	F14M	T10W	T1C3	AF	9-Feb-12	22-Mar-12	NEW COUNTRY FORD INC.	12029	23-May-12	3	\$697	\$72.09	\$108.71	WA	# XPERFORMED ROAD TEST WITH MISFIRE MONITOR	CUST STATES: ON ACC					PT C&C
COP	ENGINE	NA	2012	1FTFW1E6T2C	WA	F14M	T10W	T1C3	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	12029	22-May-12	3	\$725	\$68.05	\$138.73	WA	# XREC TEST P0303. DCL DISPLAY IGNITION DIAG. M259 CHECK EN	CUST STATES EN LI					PT C&C
COP	ENGINE	CEA20021	2012	1FTFW1E1C3	WA	F14M	T10W	T1C3	AF	9-Dec-11	28-Dec-11	MULLINAX FORD	12029	25-May-12	6	\$204	\$91.50	\$305.73	WA	# INSTALLED IBS P0306 RUN TESTS NPT	CUST STATES CHE					PT C&C
COP	ENGINE	CEA12025	2012	1FTFW1E5C3	WA	F14M	T10W	T1C3	AF	28-Feb-12	18-Apr-12	CHARRAPAL FORD INC.	12029	29-May-12	2	\$891	\$58.00	\$172.71	WA	# T X C K E D O U T V E R I F Y C O N S P E C T. N O V I S I B L E D I E	CUST STATES EN					PT C&C
COP	ENGINE	NA	2012	1FTFW1E4C3	WA	F14M	T10W	T1C3	AF	10-Feb-12	1-May-12	DEARBORN MOTORS LTD.	12029	29-May-12	1	\$281	\$68.99	\$238.91	WA	# XCONFIRM MIL LIGHT ON. TES	CHECK AND REPAIR FOR					PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	8-Mar-12	13-Apr-12	BOUNDRY FORD SALES LTD.	12405	30-May-12	2	\$127	\$0.00	\$103.00	WA	# INSPECTED. ADVISED C M I N T E R C O M E R. T H E N W H E N T	EEC CHECK ENGINE LIT					PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	10-Apr-12	12-May-12	MIKE CASTRUCCI FORD LINCOLN O	12405	30-May-12	1	\$352	\$0.00	\$42.10	WA	# TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES WH					PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	21-Feb-12	23-Apr-12	MORRIS MINNETONKA FORD LINCOLN	12405	30-May-12	2	\$260	\$0.00	\$74.14	WA	# CHECKED AND VERIFIED THIS CONCERN N	CUST STATES THE CHE					PT C&C
COP	ENGINE	NA	2012	1FTFW1E7C3	WA	F14M	T10W	T1C3	AF	29-Mar-12	25-Apr-12	CHESTATE FORD	12405	17-May-12	1	\$481	\$442.50	\$527.58	WA	# 04 RECALL PERFORMED DIAG. P0430. TESTED A	CUST STATES ENGINE					PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E9C3	WA	F14M	T10W	T1C3	AF	14-Feb-12	7-Mar-12	WALTERBORO MOTOR SALES CO. I	12029	23-May-12	3	\$208	\$0.00	\$165.05	WA	# DIAG IBS P0306 SSM 22225 STUMBLE ON ACCEL.	C S CHECK ENGINE LI					PT C&C
DIAG - MISFIRE	ENGINE	CEEF0001	2012	1FTFX1C9C3	WA	F14M	T10W	T1C3	AF	13-Mar-12	30-Apr-12	FORT MOTORS LIMITED	12029	28-May-12	3	\$521	\$58.88	\$138.62	WA	# INSPECTED & FOUND ENTITLING THE ISSUE	CHECK AND REPORT F					PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	13-Mar-12	25-Apr-12	JACK SCHMITT FORD LINCOLN	12405	31-May-12	1	\$163	\$0.00	\$48.40	WA	# CUST STATES CK ENGINE FLASHED AFTER	CUST STATES CK ENG					PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	9-Mar-12	16-Mar-12	WATERTOWN FORD	12405	29-May-12	3	\$117	\$0.00	\$37.16	WA	# CUST TEST VEHICLE RUN ON TEST CK REFERRED	CHECK ENGINE LIGHT					PT C&C
CATALYTIC CONVERTER	EXHAUST	CEB00017	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	14-Feb-12	12-Mar-12	SUNSHINE FORD LINCOLN, INC.	12405	8-May-12	1	\$157	\$480.95	\$670.38	WA	# P0306 DRAIN OASIS LOCK AND RECHECK C	CUSTOMER STATES CH					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E2C3	WA	F14M	T10W	T1C3	AF	23-Jan-12	19-Apr-12	GOLDEN CIRCLE FORD LINCOLN, N	12405	15-May-12	1	\$219	\$0.00	\$31.45	WA	# CC 04 BPN RECALL	PERFORM C					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E3C3	WA	F14M	T10W	T1C3	AF	19-Nov-11	12-Dec-11	MUMM MOTOR COMPANY, INC.	12405	24-May-12	6	\$1420	\$0.00	\$27.22	WA	# NO CODES. CHECKED OASIS. PERFORMED T	CUSTOMER STATES CH					PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	12-Feb-12	14-Feb-12	MILLER FORD SALES	12405	29-May-12	2	\$292	\$0.00	\$60.00	WA	# CHECKED AND CONFIRM ENGINE LIGHT ON.	DTC P0306 CHECK EN					PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	30-Jan-12	14-Feb-12	ACCESS FORD, LTD.	12029	29-May-12	4	\$489	\$58.88	\$176.51	WA	# T X X P E R F O R M R O A D T E S T. C M I S A T L A T E S T C M	CUSTOMER STATES EN					PT C&C
DIAG - MISFIRE	ENGINE	CE3C3009	2012	1FTFW1E5C3	WA	F14M	T10W	T1C3	AF	30-Jan-12	22-May-12	TOUSLEY FORD, INC.	12029	29-May-12	1	\$70	\$58.88	\$105.40	WA	# XROAD TEST AND DID NO (BMO) RELATIVE COMPRI	CHECK ENGINE LIGHT O					PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	17-Feb-12	3-Apr-12	JUBILEE FORD SALES (1983) LTD	12405	24-May-12	2	\$291	\$0.00	\$71.52	WA	# IBS SPARK PLUG FAULTY. REPAIR. REPA	CHECK ENGINE LIGHT					PT C&C
DIAG - MISFIRE	ENGINE	CEWFR241	2012	1FTFW1E7C3	WA	F14M	T10W	T1C3	AF	22-Feb-12	29-Mar-12	JUBILEE FORD SALES (1983) LTD	12405	8-May-12	2	\$116	\$0.00	\$102.18	WA	# EEC TEST. P0306. PNP/CP	CHECK ENGINE LIGHT					PT C&C
CATALYTIC CONVERTER	EXHAUST	CEWFR240	2012	1FTFW1E7C3	WA	F14M	T10W	T1C3	AF	2-Feb-12	14-Apr-12	JUBILEE FORD SALES (1983) LTD	12405	23-May-12	1	\$420	\$0.00	\$129.00	WA	# EEC TEST. P0306. IBS REPAIR TO MAKE A	CHECK ENGINE LIGHT					PT C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1E7C3	WA	F14M	T10W	T1C3	AF	2-Mar-12	2-Apr-12	MASON CITY FORD LINCOLN, INC.	12405	22-May-12	2	\$462	\$413.00	\$513.38	WA	# IBS DIAGNOSTIC TEST P/POINT H AND FOUND LEFT	CUST STATES CHECK EN					PT C&C
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1E3C3	WA	F14M	T10W	T1C3	AF	20-Feb-12	26-Mar-12	BILL KNIGHT FORD	12405	29-May-12	3	\$853	\$397.71	\$484.82	WA	# IBS DIAGNOSTIC TEST P/POINT H AND FOUND LEFT	CUST STATES CHECK EN					PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	2-Feb-12	19-Mar-12	WALKER FORD LINCOLN, INC.	12405	5-May-12	2	\$140	\$1,228.05	\$173.11	WA	# IBS PERFORMED DIAGNOSTIC TEST. P/POINT H	CUST STATES CHE LI					PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	22-Feb-12	19-Mar-12	ROBERTSON ALBANY FORD	12405	15-May-12	2	\$105	\$397.71	\$610.39	WA	# VERIFY CONCERN. CHECK ENGINE LIGHT FOR	CUST STATES THAT TH					PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFX1E7C3	WA	F14M	T10W	T1C3	AF	27-Jan-12	23-Mar-12	COPEE'S FORD LIMITED	12405	23-May-12	3	\$352	\$283.51	\$356.24	WA	# VERIFIED CONCERN. W/ENGINE LIGHT. CK NOW	CUST STATES THE W					PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	9-Nov-11	19-Dec-11	DOUGLAS LINCOLN SALES LTD	12405	15-May-12	2	\$323	\$283.51	\$386.35	WA	# REPLACED BANK CATALYTIC CONVERTER AS	CUSTOMER STATES EN					PT C&C
CATALYTIC CONVERTER	EXHAUST	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	6-Jan-12	4-Feb-12	KOCH FORD LINCOLN SALES (2003)	12405	8-May-12	2	\$1368	\$283.51	\$407.37	WA	# INSPECTED FOR CEL LIGHT found TSB 12 2 to Truck	DRIVEABILITY CONC					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	WA	F14M	T10W	T1C3	AF	6-Mar-12	16-Apr-12	TEAM FORD SALES LIMITED	12405	8-May-12	2	\$452	\$0.00	\$0.00	WA	# CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE	CUSTOMER STATES TH					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E7C3	WA	F14M	T10W	T1C3	AF	20-Feb-12	8-Mar-12	GROGAN FORD LINCOLN INCORPORAT	12405	12-Apr-12	2	\$482	\$0.00	\$39.92	WA	# INSPECTED FOR CHECK ENGINE LIGHT ON. CHECK	INSPECT FOR CHECK EN					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFX1E7C3	WA	F14M	T10W	T1C3	AF	18-Jan-12	19-Mar-12	NEW PRAGUE FORD	12405	25-May-12	3	\$1027	\$0.00	\$41.72	WA	# EEC TEST. NO CODES. CHECK OASIS. SSM 22225.	Customer States when					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD	12405	29-May-12	2	\$1032	\$0.00	\$42.88	WA	# EEC CHECKED CODE P0306 FOUND TSB 12 2 02	CHECK ENGINE LIGHT					PT C&C
TSB REFLASH	PT C&C	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	4-Nov-11	22-Mar-12	TWO WAY SERVICE LTD	12405	29-May-12	2	\$842	\$0.00	\$32.60	WA	# REPLACED COILS ON CYL 5 AND TEST DROVE	DRIVEABILITY CONC					PT C&C
COP	ENGINE	NA	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	6-Jan-12	15-Mar-12	UNIVERSAL FORD LINCOLN SALES 2	12029	28-May-12	3	\$894	\$68.99	\$298.07	WA	# XSEF TEST PCM P0304. #4 SPK PLUG. RFT MONIT	5 REPAIR FOR VEHIC					PT C&C
DIAG - MISFIRE	ENGINE	CEBXD017	2012	1FTFX1E7C3	WA	F14M	T10W	T1C3	AF	19-Jan-12	21-Feb-12	WEBER-HARRIS FORD	12405	29-May-12	2	\$302	\$0.00	\$297.28	WA	# XSEF TEST PCM P0304. #4 SPK PLUG. RFT MONIT	5 REPAIR FOR VEHIC					PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E7C3	WA	F14M	T10W	T1C3	AF	21-Nov-11	14-Dec-11	TENPORE FORD, INC.	12405	7-May-12	1	\$840	\$0.00	\$34.34	WA	# XSEF TEST PCM P0304. #4 SPK PLUG. RFT MONIT	5 REPAIR FOR VEHIC					PT C&C
DIAG - MISFIRE	ENGINE	CEB00101	2012	1FTFW1E6T0C	WA	F14M	T10W	T1C3	AF	22-Feb-12	19-Mar-12	ROUNTREE FORD AND FORD LINCOLN	12405	21-May-12	2	\$102	\$0.00	\$343.25	WA	# PASS CODES NO MISFIRE RUNNING GREAT CONC	CHECK WHILE DRIVING					PT C&C
DIAG - MISFIRE	ENGINE	NA	2012	1FTFW1E4C3	WA	F14M	T10W	T1C3	AF	21-Dec-11	9-Jan-12	KAS FORD	12405	7-May-12												

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PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	CHLCE	LT	SN	ENGINE	TRANS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NO	CB	PART NUMBER	BASE	REPAIR DATE	TSB	MILEAGE	MATERIAL COST	TOTAL COST	REP	PROVINCE	STATE / PROVINCES	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CLC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETSC	T	F	F	AF	T	TC3	AJ	23-Feb-12	9-Mar-12	LITHIA FORD LINCOLN OF GRAND	59	02	5.0OE212	E	6-Jun-12	3	15185	\$292.99	\$388.36	1	NC	NC	# CHECKED CODES AND PERFORMED	CUST STATES CHECK ENGINE	4	1	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETXC	T	F	F	AF	T	TC3	AF	21-Feb-12	18-Mar-12	DAVID SELF FORD, INC.	59	02	5.0OE212	E	13-Jun-12	3	6946	\$133.05	\$401.37	1	TX	TX	# VERIFIED COMPLAINT PERFORMED	CUST STATES CHECK ENGINE	4	1	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	T	F	F	AF	T	TC3	AF	1-Dec-11	28-Mar-12	TRADITION FORD	59	02	RECALEM	E	4-May-12	2	1283	\$283.51	\$382.83	2	GA	GA	# VERIFY CONFIRMER PERFORMED	CHECK ENGINE CLIENT	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	T	TC3	AF	3-Mar-12	11-Jun-12	PARKS FORD LINCOLN OF GAINES	59	02	8K775	E	25-Jun-12	1	942	\$0.00	\$51.51	1	FL	FL	# PERFORM INSPECTION, SELF TEST	CHECK ENGINE LIGHT ON	4	1	2	PT C&C	
TSB REFLASH	PT C&C	BLTD0003	2012	1FTFW1ET3C	T	F	F	AF	T	TC3	AJ	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	59	02	8K775	E	15-Jun-12	7	18742	\$0.00	\$46.21	1	GA	GA	# CHECK DTCS, REPROGRAM PCM PER	ENGINE SKIP MISS DRIVE	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	T	TC3	AJ	30-Apr-12	14-May-12	LUTHER FAMILY FORD	59	02	8K775	E	25-Jun-12	2	5739	\$0.00	\$48.87	1	NC	NC	# PERFORMED TSB 12 6 4 EEC TESTED	CHECK ENGINE LIGHT ON	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C	T	F	F	AF	T	TC3	AF	7-Feb-12	27-Apr-12	MACX GRUBBS FORD, INC.	71	02	8K775	E	19-Jun-12	2	3941	\$0.00	\$37.37	1	MS	MS	# PERFORMED TSB 12 6 04 REPROGRAMED	CUSTOMER STATES CHECK ENGINE	4	1	2	PT C&C	
TSB REFLASH	PT C&C	CFDAW005	2012	1FTFX1ET7C	T	F	F	AF	T	TC3	AF	1-Mar-12	19-May-12	CREST FORD	59	02	8K775	E	4-Jun-12	1	1523	\$0.00	\$46.63	1	NC	NC	# CORRECTION, DIAGNOSED AND PERFORMED	CHECK ENGINE LIGHT ON	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	T	TC3	AF	19-Dec-11	17-Feb-12	LAUREL FORD LINCOLN	59	02	8K775	E	20-Jun-12	5	8691	\$12.82	\$50.00	1	PA	PA	# VERIFIED INSTALL DEFLECTOR PER	TSB 12 6 4 CUSTOMER STATES CHECK ENGINE	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET0C	T	F	F	AF	T	TC3	AF	17-Jan-12	20-Feb-12	HILLER FORD INC	71	02	8K775	E	21-Jun-12	1	5267	\$10.74	\$58.87	1	WI	WI	# PER TSB 12 6 4 INSTALLED CAC AIR DAM	DEFLECTOR STATES THE ENGINE	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	T	F	F	AF	T	TC3	AF	22-Mar-12	13-Apr-12	GARY SMITH FORD INC	59	02	8K775	E	12-Jun-12	3	3393	\$13.27	\$60.39	1	NC	NC	# MODULE UPDATE INSTALL CAC AIR DEFLECTOR	CUSTOMER STATES THE ENGINE	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET0C	T	F	F	AF	T	TC3	AF	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	59	02	8K775	E	12-Jun-12	3	4309	\$10.04	\$54.13	1	FL	FL	# EEC TEST, XOCOPASS, MILEAGE TEST	FOUND 21 LOW FUEL MILEAGE 12M	4	1	2	PT MALFUNCTION	
COP	ENGINE	CFVZ001	2012	1FTFW1ET4C	T	F	F	AF	T	TC3	AF	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	71	02	12029	C	21-Jun-12	1	332	\$58.88	\$241.10	2	PA	PA	# VERIFY ENGINE MISS ONGOING ON	W/ CONTACT NOT AROUND 60 MPH VEHICLE	4	1	2	PT C&C	
DIAG - MISFIRE	ENGINE	CFNCL021	2012	1FTFW1CT9C	T	F	F	AF	T	TC3	AF	9-Apr-12	16-May-12	SPIRES MOTOR COMPANY, INC.	59	02	12029	C	14-Jun-12	1	3227	\$58.88	\$218.43	2	TX	TX	# CHECKED CONCERN PER RETEST AND	ROAD TEST CUST STATES CHECK ENGINE	4	1	2	PT C&C	
DIAG - MISFIRE	ENGINE	CE4FR016	2012	1FTFX1ET6C	T	F	F	AF	T	TC3	AF	11-Mar-12	28-Mar-12	NORTHWOODS FORD LINCOLN, INC.	59	02	DIAG	E	30-May-12	3	5557	\$0.00	\$25.22	0	NC	NC	# PERFORMED EEC TEST KOREO DTC	P0300 P0304 CUSTOMER STATES CHECK ENGINE	4	1	2	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET7C	T	F	F	AF	T	TC3	AF	6-May-12	31-May-12	VEGEVILLE FORD SALES & SERVICE	59	02	DIAG	E	21-Jun-12	1	3367	\$0.00	\$70.53	1	NC	NC	# COULDNT VERIFY COORDINATION	normal at this time, CUS ENGINE REPAIR REPAIR	4	1	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	T	F	F	AF	T	TC3	AF	19-Jan-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	59	02	5.0OE212	E	13-Jun-12	5	5177	\$263.51	\$518.66	2	NC	NC	# EEC TEST RECEIVED CODE P0430	PERFORM DIAG DRIVEABILITY MISC CHECK	4	1	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET1C	T	F	F	AF	T	TC3	AF	22-Feb-12	21-Mar-12	SOUTHWOOD FORD	59	02	5.0OE212	E	4-Jun-12	3	7128	\$313.92	\$371.70	1	GA	GA	# SCAN ENGINE AND FOUND CODE FOR	LIN COKE ENGINE RUNS SMOOTH	4	1	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETXC	T	F	F	AF	T	TC3	AF	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	59	02	5.0OE212	E	18-Jun-12	1	4281	\$300.63	\$338.78	1	NC	NC	# CALIBRATION RE CALIBRATE PCM	C CHECK ENGINE LIGHT ON	4	1	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET0C	T	F	F	AF	T	TC3	AF	25-Apr-12	23-May-12	CITY FORD SALES LTD.	71	02	5.0OE212	E	12-Jun-12	1	2103	\$296.23	\$401.57	3	NC	NC	# TECH 8054 P0306 P0340 TSB 12 6 4	1208048 5 ORD REPAIR FOR WAS ON	4	1	2	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T	F	F	AF	T	TC3	AF	11-Feb-12	15-Mar-12	LUTHER FAMILY FORD	59	02	5.0OE212	E	21-Jun-12	4	9190	\$310.87	\$400.40	1	NC	NC	# PERFORMED TSB 12 6 4 INSTALLED AIR	DEFLECTOR CUSTOMER CONCERN CHECK ENGINE	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET2C	T	F	F	AF	T	TC3	AJ	26-Mar-12	12-Apr-12	BROWN'S SALES & LEASING, INC.	41	02	8K775	E	15-Jun-12	3	6103	\$0.00	\$40.49	1	NC	IA	# TRUCK MISFIRES AND STALLS AFTER	LONG DRIVE CUSTOMER STATES THE ENGINE	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	T	F	F	AF	T	TC3	AF	21-Mar-12	19-Apr-12	BUTCH OUTALLET, INC.	59	02	8K775	E	11-Jun-12	2	6143	\$10.74	\$53.94	1	NC	MS	# VERIFIED CONCERN, PERFORMED	EEC TEST DTC CUSTOMER STATES CHECK ENGINE	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	T	F	F	AF	T	TC3	AF	8-Nov-11	5-Dec-11	WEKERT FORD INC.	59	02	8K775	E	26-Jun-12	7	7547	\$0.00	\$48.87	1	NC	FL	# INSTALL REVISED CALIBRATION PER	12 06 04 CHECK DRIVEABILITY ISS	4	1	2	PT MALFUNCTION	
TSB REFLASH	PT C&C	CE4FR008	2012	1FTFW1ET3C	T	F	F	AF	T	TC3	AF	23-Apr-12	7-May-12	LANGDALE FORD COMPANY	59	02	8K775	E	14-Jun-12	2	2447	\$0.00	\$38.02	1	NC	GA	# DOES NOT OPERATE TEST REPROGRAM	PCM PER CHECK ENGINE LIGHT IS ON	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	T	TC3	AF	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	41	02	8K775	E	25-Jun-12	1	721	\$0.00	\$44.44	1	NC	FL	# TSB 12 6 4, eec diag, retrieve codes	P0300, P0304, P0308 Customer States THAT CHECK ENGINE	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET5C	T	F	F	AF	T	TC3	AF	24-Feb-12	13-Mar-12	JACOUES OLIVER FORD INC.	59	02	8K775	E	21-Jun-12	4	4712	\$0.00	\$47.42	1	NC	GA	# TSB 12 6 4, eec diag, retrieve codes	P0300, P0304, P0308 Customer States THAT CHECK ENGINE	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1CT3C	T	F	F	AF	T	TC3	AF	2-Mar-12	23-Apr-12	KEN COX FORD, INC.	59	02	8K775	E	11-Jun-12	2	4305	\$10.74	\$46.65	1	NC	AL	# RAN EEC TEST P0300, P0306, P0308	CHECKED INFO CHECK ENGINE LIGHT ON	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	T	F	F	AF	T	TC3	AF	15-Feb-12	30-Apr-12	PLANTATION FORD	59	02	8K775	E	25-Jun-12	2	6357	\$0.00	\$53.37	1	NC	FL	# ROAD TEST TRUCK NOT TO BE	PROCEDURE STEPS CUST STATES TRANS HUB	4	1	2	PT TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	T	TC3	AF	10-Nov-11	28-Mar-12	BARTOW FORD COMPANY	59	02	8K775	E	25-Jun-12	3	4937	\$12.55	\$58.00	1	NC	FL	# PERFORM TSB 12 6 4	CUST STATES THE CHECK ENGINE	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C	T	F	F	AF	T	TC3	AF	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	59	02	8K775	E	14-Jun-12	2	2662	\$11.44	\$57.08	1	NC	PA	# VERIFIED CONCERN CHECKED CODES	P0300 P0308 Customer States the check engine	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T	F	F	AF	T	TC3	AF	18-Apr-12	30-May-12	WEBER-HARRIS FORD, INC.	59	02	8K775	E	22-Jun-12	1	893	\$0.00	\$38.35	1	NC	PA	# SHIELD IS IN PLACE, UPDATED PCM	PER TSB CUSTOMER STATES TRUCK	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET6C	T	F	F	AF	T	TC3	AF	13-Jan-12	30-Jun-12	KOENIGKS FORD	59	02	8K775	E	14-Jun-12	5	3963	\$10.74	\$51.52	1	NC	WI	# TESTED EEC PINPOINT TEST CODE	P0308 REPROGRAM DRIVEABILITY CUSTOMER	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1CT9C	T	F	F	AF	T	TC3	AF	8-Mar-12	6-Apr-12	HUB CITY FORD, INC.	71	02	8K775	E	12-Jun-12	3	7064	\$10.74	\$47.78	1	NC	FL	# VERIFY THE CONCERN AND PERFORM	REPAIR PER CUSTOMER STATES CHECK ENGINE	4	1	2	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	T	F	F	AF	T	TC3	AJ	12-Jan-12	11-Feb-12	DON DAVIS FORD LINCOLN	11	02	8K775	E	25-Jun-12	5	6266	\$0.00	\$45.92	1	NC	TX	# IDS INSTALLED KOEO KOER SELF TEST	DTC P0308 CUSTOMER STATES CHECK ENGINE	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	T	F	F	AF	T	TC3	AF	1-Feb-12	23-Feb-12	TOWNSEND SALES & SERVICE, INC.	59	02	8K775	E	5-Jun-12	4	5502	\$10.74	\$54.02	1	NC	VA	# ROADTEST, RAN WELL, RESULE	CONDENSATION AT 55 MPH ACCELERATING	4	1	2	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	T	F	F	AF	T	TC3	AF	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES L	59	02	8K775	E	18-Jun-12	3	6895	\$0.00	\$65.02	3	NC	AB	# DTCS, CHECK FOR DEFLECTOR PLATE	AND REPR CHECK FOR HESITATION	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C	T	F	F	AF	T	TC3	AJ	9-May-12	29-May-12	DEWEY FORD	59	02	8K775	E	22-Jun-12	1	2282	\$12.84	\$58.41	1	NC	IA	# IDS TESTED PASSES, RAN OASIS	INSTALLED IN OIL TRUCK HAS A MISS AT	4	1	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C	T	F	F	AF	T	TC3	AF	10-Feb-12	13-Jan-12	ASHLAND FORD	59	02	8K775	E	21-Jun-12	1	3491	\$0.00	\$41.0										

2012 MY 3.5L GTDI P415 Misfire Claims

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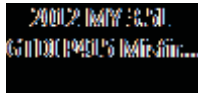
2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Thursday, June 28, 2012 11:24 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Chatfield, David (D.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (6/28/12)

Twenty-one new claims today

(14) TSB Reflash
(3) Catalytic Converter
(3) COP
(1) Diag - Misfire

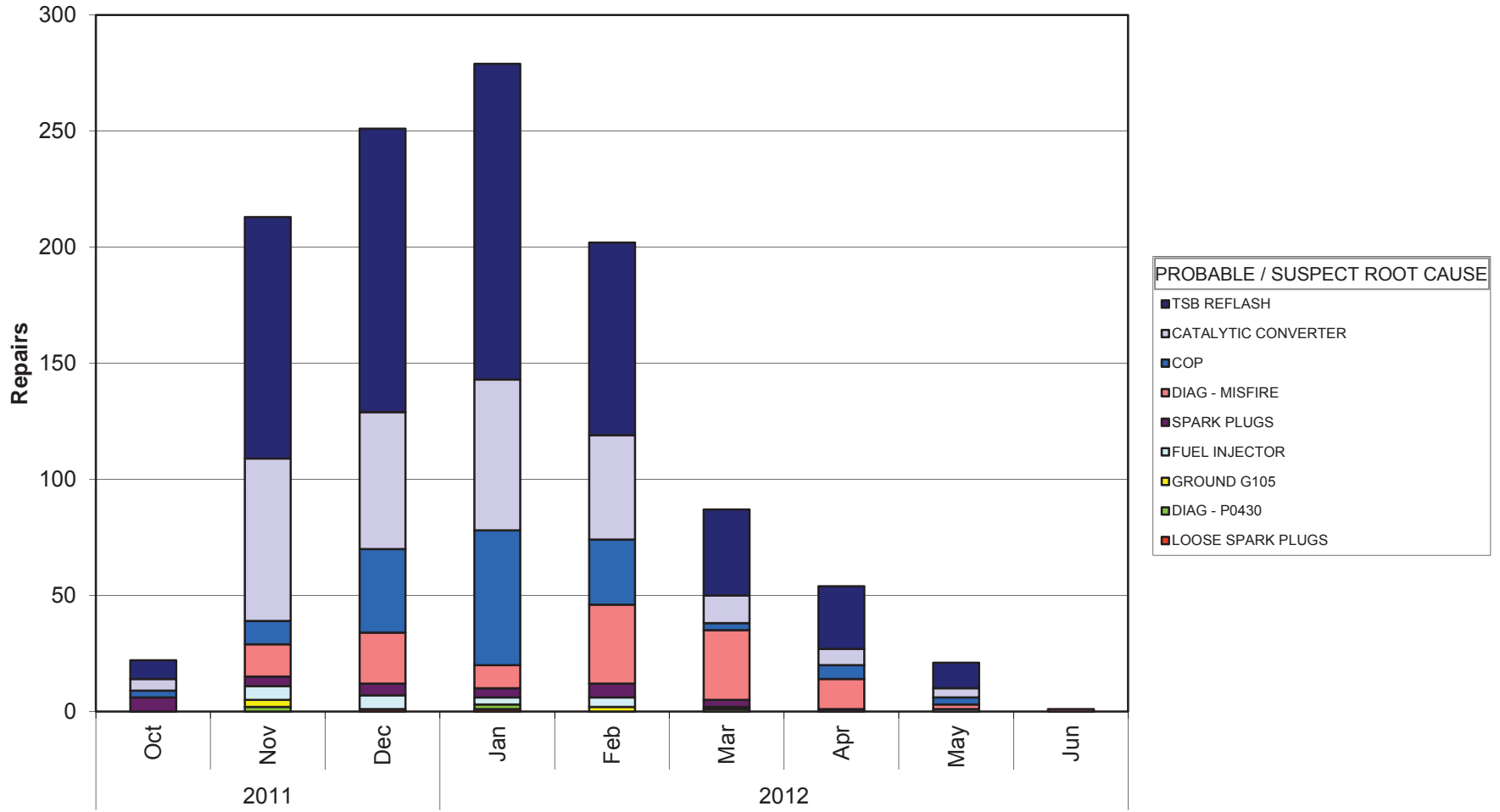


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE TRANS CODE ASSY PLANT PART NUMBER BASE VFG CODE LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 6/27/12



Years PROD DATE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	1
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
Grand Total		2

DIAG - P0430	GROUND G105	
	2	3
	2	
	1	2
	5	5

FUEL INJECTOR	SPARK PLUGS	
		6
	6	4
	6	5
	3	4
	4	6
	1	3
		1
	1	
	21	29

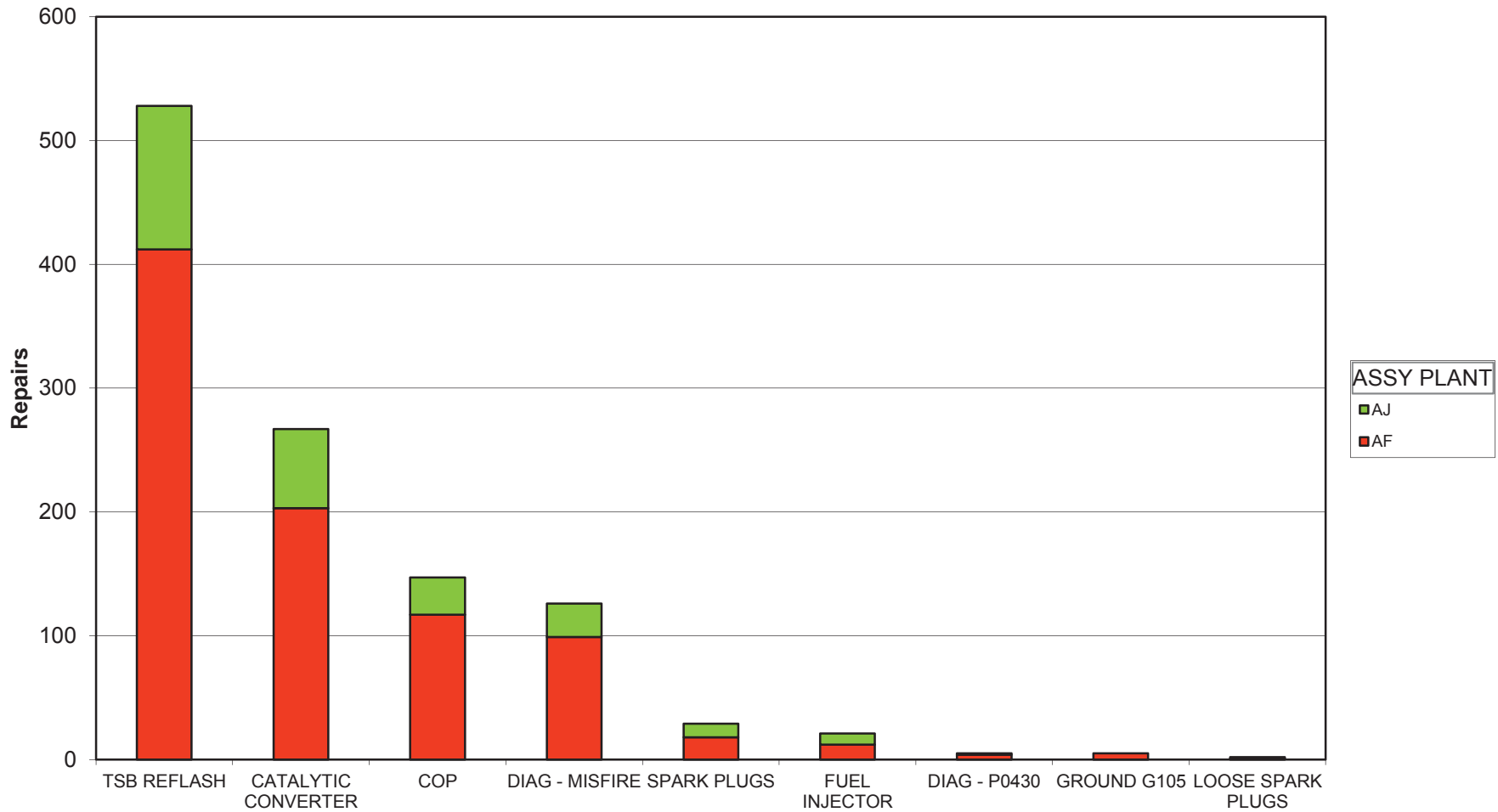
DIAG - MISFIRE	COP	
		3
	14	10
	22	36
	10	58
	34	28
	30	3
	13	6
	2	3
	1	
	126	147

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	5	8
	70	104
	59	122
	65	136
	45	83
	12	37
	7	27
	4	11
		1
	267	528
		1130

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims AWS Load Date: 6/27/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN PROBABLE / SUSPECT ROOT CAUSE	ASSY PLANT		Grand Total
	AF	AJ	
TSB REFLASH	412	116	528
CATALYTIC CONVERTER	203	64	267
COP	117	30	147
DIAG - MISFIRE	99	27	126
SPARK PLUGS	18	11	29
FUEL INJECTOR	12	9	21
DIAG - P0430	4	1	5
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	871	259	1130

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GC03 REPORT	DEL YN	CHICLE	LINE	ENGINE	CHANS	CC	ASSY PLANT	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	JOB #	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ATTN	CD	CD CL	CLAIM BINNED FUNCTION
COP	ENGINE	BLTD0003	2012	1FFFW1C3CF	Tf6	F	A	T	KW	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#	12029	C3	12-Dec-11	1	929	\$63.09	\$116.81	GA	GA	ECC TEST PID MONITOR TEST REPLACED #5 COIL ENGINE SPC MISS DRIVE	#	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#	12029	C3	29-Nov-11	0	20	\$5.17	\$63.22	GA	GA	CHECK FOR CODES, #2 SPARK PLUG CRACKED, RUST DRIVE ON PDI ENG	#	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AJ	24-Oct-11		FUTURE FORD OF CLOVIS	#	12465	C3	22-Dec-11	-1	28	\$10.38	\$159.03	CA	CA	ECC TEST P0300, POWERED PLUGS AND ROAD	#	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E4C3	Tf6	F	A	T	KW	TC3	AJ	25-Oct-11		HILLER FORD INC	#	12405	C3	6-Dec-11	-1	10	\$5.17	\$42.48	WI	WI	VERIFIED CONCERN, PEGS CC 42	#	1	1	1	PT C&C
GROUND G15	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LIN	#	12029	C3	28-Nov-11	1	148	\$80.00	\$89.19	AB	AB	239 VERIFIED CONCERN, P00	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#	12465	C3	16-Dec-11	1	519	\$0.00	\$74.80	MI	MI	HOOK UP IDS AND SELF TURNED TO CUSTOMER	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	10-Nov-11		ALL STAR FORD	#	12029	C3	22-Dec-11	-1	272	\$0.00	\$79.35	WA	WA	DID NOT DUPL ON RD TSD AND REINST IN FLOW	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#	12029	C3	28-Dec-11	1	418	\$240.12	\$453.16	ON	ON	873 ROADTESTED & VERIFIED CONCERN, PC	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	8-Dec-11	23-Dec-11	DUNFORD FORD LINCOLN	#	12029	C3	30-Dec-11	1	1961	\$520.44	\$737.92	FL	FL	VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLE	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#	12029	C3	20-Dec-11	1	730	\$426.12	\$582.96	IL	IL	ECC TEST P0430 MONITORED PDS, REPLACED BA	#	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	6-Nov-11		LILLSTON FORD, INC.	#	12029	C3	10-Dec-11	-1	12	\$522.25	\$688.95	NJ	NJ	CHECK ENGINE LIGHT, EMBLEM AND ROADTEST	#	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	27-Nov-11		HALLMARK FORD SALES LIMITED	#	12029	C3	4-Jan-12	-1	135	\$4.88	\$179.42	BC	BC	DIAG. TESTS, CODE P0304, PINPOINT MONITOR T	#	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AJ	18-Nov-11		SCOTT PETERSON MOTORS INC.	#	12029	C3	19-Dec-11	-1	12	\$268.55	\$746.16	SD	SD	GS STILL MISFIRE ON #2, HD9 INJECTOR FLOW PA	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#	12029	C3	3-Jan-12	1	790	\$405.35	\$509.26	MI	MI	VERIFIED CONCERN, P0300 TEST CUSTOMER TO	#	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#	12029	C3	4-Jan-12	-1	522	\$161.77	\$409.11	WA	WA	ISS SELF UP ECC TEST ITEM TESTED COILS FA	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	18-Nov-11	30-Dec-11	JOE MYERS FORD LINCOLN	#	12029	C3	21-Jan-12	1	244	\$397.71	\$504.17	TX	TX	ECC TEST, P0430, DCL DISPLAY, PINPOINT TEST	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	11-Dec-11	26-Dec-11	DON SELVEY FORD, INC.	#	12029	C3	11-Jan-12	1	1184	\$0.00	\$24.00	MI	MI	INSTANT FUEL ECONOMY TEST, ECC TEST, KICK	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	23-Nov-11	29-Dec-11	TUSKEY SALES & SERVICE LTD.	#	12029	C3	10-Jan-12	1	124	\$160.97	\$241.25	NS	NS	2011 SKIP TEST DROVE, A/C UNDER LOAD, REPA	#	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	7-Nov-11		GAM CLARK FORD SALES LTD.	#	12029	C3	12-Jan-12	-1	3	\$9.71	\$225.54	AB	AB	0 210 SELF TEST PCM NAME TEST SHOWED TH	#	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AJ	2-Dec-11	21-Dec-11	WHITES CANYON MOTORS	#	12029	C3	7-Jan-12	1	1301	\$143.80	\$511.81	SD	SD	PERFORM IDS QUICK TEST, WET AROUND THE	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	25-Oct-11		MARK MARTIN FORD, INC.	#	12029	C3	18-Jan-12	-1	35	\$5.17	\$49.04	MI	MI	VERIFIED MIL AND ENGINE SPARK PLUG CLEAR	#	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#	12029	C3	13-Jan-12	1	250	\$84.05	\$255.21	MI	MI	TEST ECC, COAT P0316, PFE ENGINE FOR CYLIND	#	1	1	1	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	6-Jan-12		BARRIE FORD	#	12029	C3	12-Jan-12	-1	6	\$90.19	\$253.50	ON	ON	HOOK UP IDS, PINPOINT, TNG INTERNAL FAULT I	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AJ	25-Oct-11		PARIS FORD LINCOLN, INC.	#	12029	C3	19-Jan-12	1	1084	\$397.71	\$456.78	MI	MI	VERIFIED CONCERN, ECC TEST P0430, PINPOINT	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AJ	28-Oct-11	27-Dec-11	RON DURRANT FORD	#	12029	C3	13-Jan-12	1	1238	\$128.10	\$310.87	CA	CA	1296 CUST STATES VEH LEON ACCEL CYLIND B	#	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AJ	24-Oct-11	14-Dec-11	YAKOVLEV FORD, INC.	#	12029	C3	23-Jan-12	1	791	\$329.75	\$522.30	MI	MI	PRE-FLAME INJECTOR, LEAKING FUEL, WAS IN	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C3	Tf6	F	A <td T	KW	TC3	AF	10-Nov-11		OTIS FORD, INC.	#	12029	C3	16-Jan-12	-1	458	\$444.30	\$571.46	NY	NY	CHECK ENGINE LIGHT ON P0430, PINPOINT TEST	#	1	1	1	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#	12029	C3	16-Jan-12	2	2878	\$477.88	\$695.35	MI	MI	PERFORM IDS, DIAG, CODE P0430 FOLLOWUP P	#	1	1	1	PT C&C
GROUND G15	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	21-Nov-11	13-Jan-12	WALTON FORD, INC.	#	12029	C3	23-Jan-12	1	800	\$0.00	\$67.17	MI	MI	DIAGNOSTIC TEST, P0304, MONITORED SYSTEM	#	1	1	1	PT C&C
GROUND G15	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	12029	C3	16-Jan-12	1	1050	\$0.00	\$226.69	MD	MD	ROAD TEST CANNOT VEH PERFORMED COIL	#	1	1	1	PT C&C
GROUND G15	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	8-Nov-11	30-Nov-11	AUTOWAY FORD AND LINCOLN	#	12029	C3	23-Jan-12	2	2577	\$192.94	\$259.78	MI	MI	ROAD TESTED VEHICLE, W/RE PERFORMED COIL	#	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	1-Dec-11	3-Jan-12	ALTON BRADLEY FORD	#	12029	C3	24-Jan-12	1	2807	\$0.00	\$50.23	MI	MI	DIAG, ISS TEST, P0304, MONITORED SYSTEM	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	18-Nov-11	12-Jan-12	KEN WILSON FORD INC	#	12029	C3	16-Jan-12	2	2115	\$21.08	\$136.24	NC	NC	ISS TEST, PASS CODES AND CUSTOMER 50 AS	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	25-Oct-11	29-Dec-11	MARK MARTIN FORD, INC.	#	12029	C3	23-Jan-12	1	560	\$5.17	\$78.54	MI	MI	TRUCK MISSING SPARK PLUG SWAP, CUSTOM	#	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#	12029	C3	23-Jan-12	1	343	\$860.20	\$156.26	MI	MI	ISS TEST, P0304, MONITORED SYSTEM	#	1	1	1	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	9-Dec-11		EAGLE COUNTRY FORD	#	12029	C3	13-Jan-12	-1	498	\$263.54	\$558.29	MI	MI	VERIFIED CONCERN, CHECK INJECTORS AND	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	13-Jan-12		YAKOVLEV FORD, INC.	#	12029	C3	23-Jan-12	1	560	\$0.00	\$67.17	MI	MI	ISS TEST, P0304, MONITORED SYSTEM	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	18-Nov-11	19-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#	12029	C3	23-Jan-12	2	1286	\$0.00	\$91.85	MI	MI	ECC TEST, NO CODES, FOLLOW SYMPTOM CHART	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	28-Nov-11	27-Dec-11	MUSK MOTORS, INC.	#	12029	C3	30-Jan-12	2	1011	\$0.00	\$20.51	MI	MI	ISS TEST, NO CODES, ROAD TEST UNABLE TO	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#	12029	C3	19-Jan-12	1	1053	\$0.00	\$226.69	MD	MD	ROAD TEST CANNOT VEH PERFORMED COIL	#	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AJ	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#	12029	C3	26-Jan-12	1	2197	\$0.00	\$59.84	MI	MI	ISS TEST, RETRIEVED DTLS AND NEEDED TO	#	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFW1E7C3	Tf6	F	A	T	KW	TC3	AF	11-Dec-11	26-Jan-12	NELSON FORD, INC.	#	12029	C3	26-Jan-12	1	581	\$410.74	\$558.96	VA	VA	VERIFY CEL IS ON, VISUAL/DIAG RESULTS, RE	#				

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCOS REPORT	DEL	YIN	VEHICLE LIC	VEHICLE MAKE	VEHICLE MODEL	VEHICLE YEAR	VEHICLE COLOR	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM STATUS	CLAIM BANNED FUNCTION		
COP	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#12029	22-Feb-12	0	1191	\$64.05	\$216.40	CA	CA	TEST EEC CODE P0305D7V_JES YES JB9 NO JB11	CUSTOMER STATES CHE	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	29-Jan-12	22-Feb-12	BANKSTOWN FORD OF ARLINGTON	#12029	17-Feb-12	0	10	\$64.05	\$179.26	VA	VA	INSPECT FOR THE CHECK UNDER THE #1 CYLINDER	CHECK ENGINE LIGHT ON	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	2-Feb-12	20-Feb-12	REVERVIEW FORD LINCOLN SALES	#12465	24-Feb-12	1	248	\$55.29	\$210.46	VA	VA	VERIFIED CONCERN. CONNECTOR PIN FITS	ENGINE LACKS POWER	#12465	V52	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12465	22-Feb-12	-1	32	\$5.29	\$218.32	VA	VA	IDS EEC TEST P0303/P0303 STEE SYSTEM PASS	INSPECT AND ADVISE FC	#12465	V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	10-Jan-12	11-Feb-12	EVERY FORD	#12029	20-Feb-12	1	781	\$80.00	\$91.68	NC	NC	VERIFIED CONCERN, RAN W/OK NO. FURTHER	CUSTOMER STATES VEH	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	1-Dec-11	16-Jan-12	HILLOREST FORD LINCOLN	#12029	23-Feb-12	1	1978	\$58.88	\$139.01	VA	VA	VERIFIED COMPLAINT EEC TO CYLINDER NUMBER	CUSTOMER STATES VEH	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	1-Dec-11	16-Jan-12	ALMA FORD INC.	#12029	23-Feb-12	1	2858	\$66.99	\$196.38	VA	VA	QUICK TEST P0303, PIN#28	LUMBER CHECK ENGINE	#12029	V52	PT C&C
DIAG - MISFIRE	ENGINE	CAMA1012	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	17-Dec-11	18-Jan-12	MCK HAK FORD	#12029	28-Feb-12	2	1471	\$66.35	\$489.00	VA	VA	REPLACED DRIVERS SIDE (LEFT) CATALYST (SEE ADD) OWNER PER THE ENGINE	CUSTOMER STATES VEH	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	15-Dec-11	14-Jan-12	CATALYER FORD INC.	#12029	14-Feb-12	2	1560	\$63.82	\$93.75	VA	VA	FOUND W/AL DRIVING [INC INTO A F] FOR THIS	CUSTOMER STATES VEH	#12029	V52	PT C&C
DIAG - MISFIRE	ENGINE	CAMA1012	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#12029	17-Feb-12	1	503	\$58.88	\$199.24	VA	VA	PERFORMED EEC TEST DATA LOGGER DCL DISPLAY	CUSTOMER STATES VEH	#12029	V52	PT C&C
DIAG - MISFIRE	ENGINE	CAMA1012	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	2819	\$80.00	\$215.26	VA	VA	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES VEH	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#12029	3-Feb-12	2	2650	\$261.04	\$519.83	VA	VA	CHECK FOR MIL ON AND ERN NO FIX AVAILABLE	CHECK & REPORT CHECK	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	8-Nov-11	21-Dec-11	HIXSON AUTOLEX	#12029	21-Feb-12	3	1683	\$397.71	\$497.23	VA	VA	REPLACED BANK TWO DRIVERS SIDE LEFT CAT	CUSTOMER STATES CHE	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC.	#12029	5-Mar-12	1	952	\$64.05	\$210.29	VA	VA	RAN IDS DIAGNOSIS FOR REPLACED COIL AND	SEES LIGHT CAME ON AND	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	18-Nov-11	13-Dec-11	ERWIN MOTORS INC.	#12029	4-Mar-12	3	4390	\$117.77	\$329.40	VA	VA	COOLERS COMPRESSION T/PK COIL TEST OK	COND UP IN LIGHT FLU	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	3-Jan-12	25-Jan-12	DIELH FORD	#12029	5-Mar-12	2	879	\$5.79	\$98.17	VA	VA	W/OK TEST DRIVE VERIFY CONCERN EEC CHECK P0301	CUSTOMER STATES CHE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	5-Nov-11	18-Jan-12	HUNT FORD INC.	#12029	27-Feb-12	-1	10	\$405.35	\$484.13	VA	VA	RAN SYSTEMS TEST PCM CODE P0430 REPROGRAM PCM	CUSTOMER STATES VEH	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	9-Jan-12	13-Feb-12	TUTTLE CLOK FORD LINCOLN	#12029	2-Mar-12	1	852	\$64.05	\$203.78	VA	VA	ENGINE LIGHT CAME ON NO COOL AND SPARK	CHECK ENGINE LIGHT	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC	#12029	12-Jan-12	1	1819	\$397.25	\$3,949.04	VA	VA	ROAD TESTED AND DIAGN. LESS. CUL FUEL FOR	REPROGRAMMED PCM	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	23-Nov-11	14-Feb-12	MCCLEARY FORD	#12029	8-Mar-12	1	2894	\$58.88	\$165.09	VA	VA	AL EEC TEST DTC P0306 POWER BALANCE	REPLACED CUSTOMER STATES	#12029	V52	PT C&C
COP	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	13-Nov-11	10-Dec-11	MICKEY FORD	#12029	5-Mar-12	1	685	\$58.88	\$140.83	VA	VA	IDS TEST INDICATES MGMT. MISFIRE IS NO LONG	CUSTOMER STATES CHE	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	23-Nov-11	28-Dec-11	HOUSTON FORD INC.	#12029	5-Mar-12	2	5307	\$58.88	\$154.40	VA	VA	L.O.F. COMPLETED. TECHNICIAN'S: 20683	REPROGRAMMED PCM	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#12029	8-Mar-12	3	\$1574	\$282.57	\$354.59	VA	VA	83001 CONVERTER TESTS 18 AND RE TESTED ALL	ORCHEMIE DOME SPKRS KE	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	15-Dec-11	18-Jan-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	23-Nov-11	28-Dec-11	DAN WHEELER FORD	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	23-Nov-11	28-Dec-11	DAN WHEELER FORD	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	15-Dec-11	18-Jan-12	JACK DEMMER FORD INC.	#12465	13-Mar-12	2	3385	\$5.17	\$121.99	VA	VA	PERFORMED SELF TEST RECEIVED CODE P0308	THE ENGINE LIGHT WAS	#12465	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	23-Nov-11	28-Dec-11	DAN WHEELER FORD	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	15-Dec-11	18-Jan-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	23-Nov-11	28-Dec-11	DAN WHEELER FORD	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	15-Dec-11	18-Jan-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	23-Nov-11	28-Dec-11	DAN WHEELER FORD	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	15-Dec-11	18-Jan-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	23-Nov-11	28-Dec-11	DAN WHEELER FORD	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	15-Dec-11	18-Jan-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
FUEL INJECTOR	ENGINE	CAMA1012	2012	1FFFWE1T0C3	2	TF6	F	04/12	T1KW	TC3	AF	23-Nov-11	28-Dec-11	DAN WHEELER FORD	#12029	13-Mar-12	2	1385	\$40.35	\$620.35	VA	VA	TESTED AND FOUND COIL CONVERTOR. CLEARED	CHANGES ROUGH	#12029	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FFFWE1T0C3	2	TF6	F	04/12																			