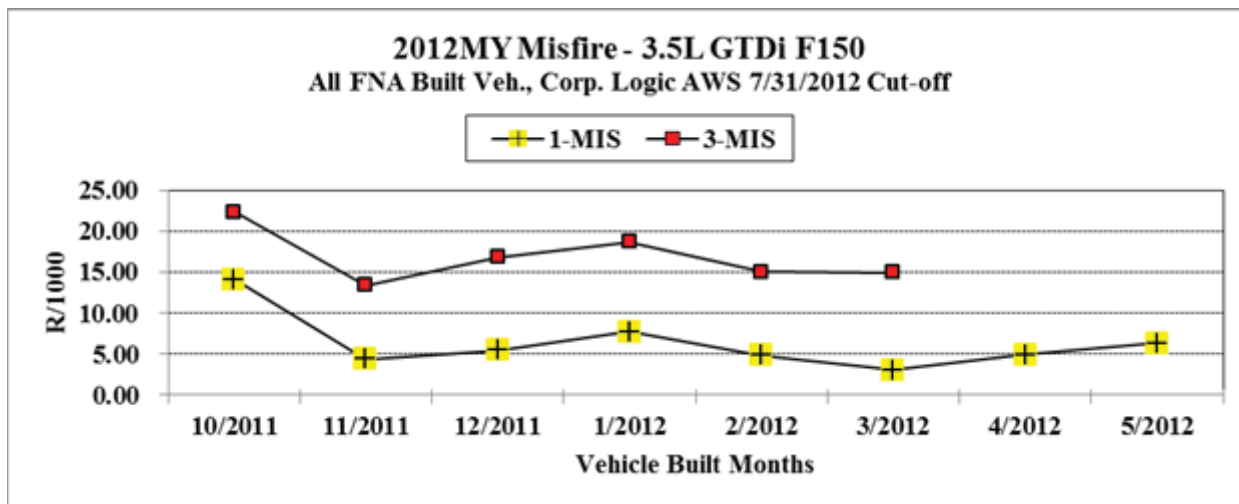
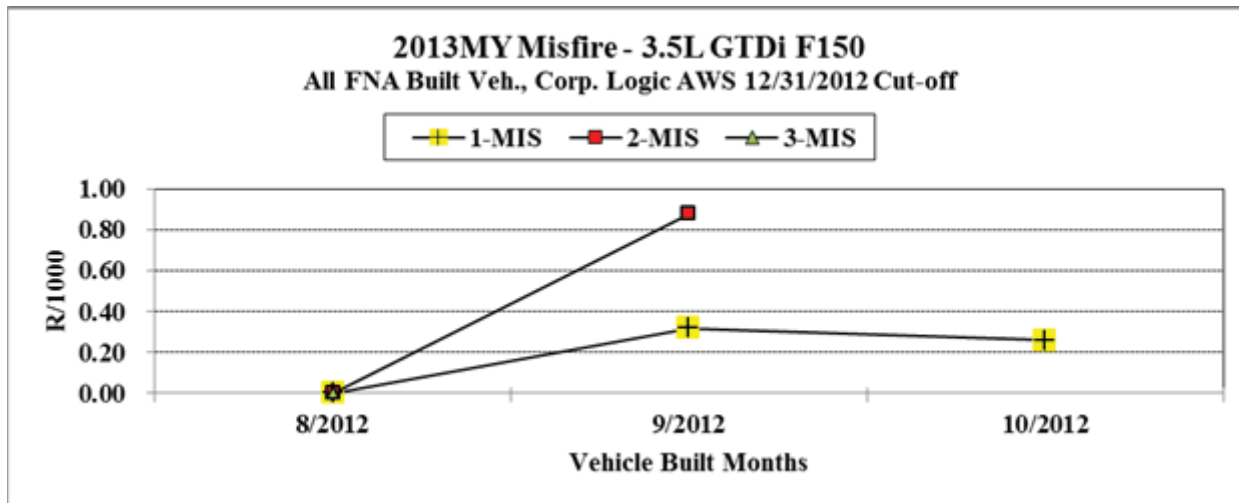


From: Dixon, Mark (M.R.)
Sent: Tuesday, January 29, 2013 4:22 PM
To: Ng, Paul (P.K.)
Cc: Andersen, Erik (E.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); McDonagh, Scot (S.M.); Smith, Craig (C.A.); Jabbour, Paul (P.); Galas, Dean (C.K.); Sparks, Douglas (D.S.); Kramer, Michael (M.T.); Steslicki, Michael (M.E.)
Subject: RE: 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (1/22/13)

Paul, thanks.

Looks like our 1 MIS number has dropped to around 0.3 R/1000 with the new CAC (top chart below) from a 1 MIS number over 5 R/1000 before new CAC was introduced (bottom chart). We'll plan to update the number after the Jan cutoff to get a 3 MIS comparison



From: Ng, Paul (P.K.)
Sent: Tuesday, January 29, 2013 3:28 PM
To: Dixon, Mark (M.R.)
Cc: Andersen, Erik (E.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.)
Subject: RE: 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (1/22/13)

Mark,

The R/1000 is at the 3.5L GTDi P415 level. If you want me to work up R/1000 values for total F150 or F-Series (LD and HD) then just let me know.

Paul

From: Dixon, Mark (M.R.)
Sent: Tuesday, January 29, 2013 2:25 PM
To: Ng, Paul (P.K.)
Cc: Andersen, Erik (E.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.)
Subject: RE: 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (1/22/13)

Thanks Paul. Is this at the GTDI or total F Series level?

From: Ng, Paul (P.K.)
Sent: Tuesday, January 29, 2013 12:37 PM
To: Dixon, Mark (M.R.)
Cc: Andersen, Erik (E.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.)
Subject: RE: 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (1/22/13)

Mark,

Attach is the R/1000 Trend and Stack chart you requested.
<< File: 13MY F150 GDTi Misfire.xlsx >>

Paul

From: Dixon, Mark (M.R.)
Sent: Tuesday, January 22, 2013 4:25 PM
To: Ng, Paul (P.K.)
Cc: Andersen, Erik (E.); Ronzi, Bill (W.C.)
Subject: FW: 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (1/22/13)
GT

Paul, using the same approach as you used before, can you take the claims in Mikes note below (which represent all the CAC misfire claims since the new cooler was introduced Sept 18) and calculate a 1 and 2 MIS R/1000 trend? Probably too early for a 3 MIS number until the Jan cutoff. Attached is the file you created the last time you ran the data from Mikes claims.

Thanks.

<< File: 12MY F150 GDTi Misfire.xls >>

From: Steslicki, Michael (M.E.)

Sent: Tuesday, January 22, 2013 5:57 AM

To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)

Subject: 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (1/22/13)

Four new claims from the last four days

(2) CAC

(1) CAC & Catalytic Converter

(1) Diag - Misfire

<< File: 2013 MY 3.5L GTDI P415 Misfire Claims Post 9-18-12.xlsx >>

Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

From: McDonagh, Scot (S.M.)
Sent: Friday, January 25, 2013 3:54 PM
To: Galas, Dean (C.K.); Steslicki, Michael (M.E.); Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: RE: 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (1/25/13)

9/20 build date for VIN 1FTFW1ET2DK [REDACTED] is after PCA CAC went into Production at KCAP. P415 CAC Misfire Emerging Concern is at 48% QSF Threshold.



Continued Moisture In CAC Misfire Aft Updated CAC

Concern Title:

Quality Team: F-150

Status: Emerging **Open Date:** 15/Jan/2013 **VIN Count:** 12 **Threshold:** 25 **% of Threshold:** 48%

Function: Powertrain **Days Open:** 10

PCE: **Last Updated:** 24/Jan/2013 9:19:15 AM

Functional Champion: JMCCOY Engineering Contact: MKRAMER1

Scot G. McDonagh
PT Quality Engineering
Phone: (313)337-8091
smcdonag@ford.com

From: Galas, Dean (C.K.)
Sent: Friday, January 25, 2013 3:18 PM
To: Steslicki, Michael (M.E.); Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.);

Cervenán, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)

Subject: RE: 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (1/25/13)

Need to confirm but this Kansas City unit was before the new CAC's were implemented.

Live Long and Prosper

C. K. (Dean) Galas

P/T Resident Engineer

Dearborn Truck Plant

313-337-9583 Dialnet 337-9583

cell phone 734-652-7907 dgalas@ford.com

From: Steslicki, Michael (M.E.)

Sent: Friday, January 25, 2013 1:18 PM

To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenán, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchook, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)

Subject: 2013 MY 3.5L GTDI P415 Misfire Daily AWS Claims (Post 9/18/12 Vehicle Build Date) - (1/25/13)

One new claim today

(1) CAC

<< File: 2013 MY 3.5L GTDI P415 Misfire Claims Post 9-18-12.xlsx >>

Mike Steslicki

Quality Analyst

Ford Motor Company

Powertrain Engineering

(313) 805-9888

3.5L GTDI—INTERMITTENT STUMBLE/MISFIRE ON ACCELERATION FROM HIGHWAY CRUISE IN HUMID OR DAMP CONDITIONS— BUILT ON OR BEFORE 9/18/2012

TSB 12-11-15

FORD:

2013 F-150

ISSUE

Some 2013 F-150 vehicles built on or before 9/18/2012 and equipped with a 3.5L gasoline turbocharged direct injection (GTDI) Ecoboost engine may exhibit an intermittent stumble and/or misfire on hard acceleration after an extended drive at highway speeds during high humid or damp conditions. This could result in a steady or flashing malfunction indicator lamp (MIL) with diagnostic trouble codes (DTCs) P0300, P0304, P0305, P0306, primarily for misfire. DTC P0430 may also be present.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

Ensure all hard fault powertrain DTCs are addressed prior to performing this service procedure.

1. Check for DTC P0430. Is DTC P0430 present?
 - a. Yes - Replace the left hand catalytic converter. Refer to Workshop Manual (WSM), Section 309-00. Proceed to Step 2.
 - b. No - Proceed to Step 2.
2. Install a new Charge Air Cooler (CAC). Refer WSM, Section 303-12.

PART NUMBER	PART NAME
DL3Z-6K775-B	Charge Air Cooler
W711281-S300	Push Pin (2 Req)
BL3Z-5E212-E	Catalytic Converter Assembly
W520514-S440	Nuts (2 Req)

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage And Emissions Warranty Coverage
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB.
Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
121115A	2013 F-150 3.5L DOHC GTDI: Check DTCs, Replace The Charge Air Cooler Assembly Includes Time To Transfer Turbocharger Exhaust Inlet and CAC Shield (Do Not Use With Any Other Labor Operations)	0.9 Hr.
121115B	2013 F-150 3.5L DOHC GTDI: Check DTCs, Replace The Charge Air Cooler Assembly And The Left Hand Catalyst Converter Includes Time To Transfer Turbocharger Exhaust Inlet and CAC Shield (Do Not Use With Any Other Labor Operations)	1.2 Hrs.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

TSB 12-11-15 (Continued)

DEALER CODING

BASIC PART NO.

CONDITION

CODE

12

(OPERATION

5E212

B)

6K775 (OPERATION A)

42

RUN DATE:01/23/2013 FORD CUSTOMER SERVICE DIVISION PAGE: 1
SERVICE, WARRANTY, AND FINANCIAL SYSTEMS DEPARTMENT
CS0115F1 04:50 121212 COMMON QUALITY INDICATOR SYSTEM

=====

TEP20 CQIS Concern Folder
Folder: 120091840000 2 12 - 13 V52/D36 MISFIRE AFTER 9/18/12 PRODUCTION

Status (T,A,C): T TRACKING CON. Status Date: 01/11/2013
Follow-up Date: 12/31/9999 Owner: KDOBBS
Index Points: Part Nbr: - -
YTD Part Sales: 25 Part Desc:
Backorder: Resp Person:
Total Reports: 12 Resp Phone: () -
Folder Comments

Date Comments

Rpt#: DAPE5001 NHL Rpt: 01/16/2013 Odom: 7,186 M
Vehicle: 2013 F150 4X4 ,F150 ,SUP CRW,STYSD
Vin:1FTFW1ET8DF Bld: 10/09/2012
Engine: 3.5L-GTDI Calb: DF613C0A Trans: 6R80E Axle: A/C: YES
Dealer ID:CAN B1427 Fraser Ford Sales Inc. Phone:(905) 372-3673
Province Ontario City: Cobourg Orig/Caller: DOUG MOORE
Symptom: 5 50 2 39 DRV PERF,RUNS ROUGH,ACCEL,INTERMITTENT
Addl Sym: BANK 2 MISFIRE Attchmnts: 0
Fix: Caus. Comp: -- Condition Code:
KOE0:
KOE0:
KOE0: P0304 P0305 P0306 P0300
KOE0:
KOER:
KOER:
Hotliner: JMORFITT Phone: 000 317-7039 Dist Cd: 01 01 FCSD REGION-CANADA
Engineering: Phone: TAR:
Dlr Contact: DOUG MOORE Phone: 000 000-0000 Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	01/16/2013 11:45AM JACOB MORFITT MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN: CUSTOMER STATES, DRIVING ON HWY IN RAINY WEATHER, MIL LIGHT CAME ON WHEN ACCEL TO PASS, FELT LIKE MISFIRE. DIAGNOSTICS: IDS DIAG MEM CODES P0300, P0304, P0305, P0306. POWER BALANCE SHOWS NO MISFIRE, TRUCK RUNS NORMAL. MODE 6 SHOWS NO MISFIRE. CAC HAS SHIELD IN PLACE. CHECKED OASIS NO CURRENT TSBS OR SSMS FOR THIS CONCERN. PARTS REPLACED: NONE. TECH QUESTION: FOUND TSB 12-10-19 FOR 2011-2012 MODEL YEARS. IS THERE STILL AN ISSUE WITH THE CAC OR PCM UPDATE FOR THIS CONCERN.
RECOMM	01/16/2013 11:45AM JACOB MORFITT MSS - FCSD - TECH SVC HOTLINE DOUG, THE TSB DOES NOT APPLY TO THE 2013 MY VEHICLES AS THE UPDATES LISTED IN THE TSB ARE ALREADY INSTALLED ON THE VEHICLE. SINCE THE MISFIRE IS BANK SPECIFIC RECOMMEND TO VERIFY THERE ARE NO CONCERNS WITH THE IGNITING COIL GROUND. THE IGNITION COILS ON THIS BANK SHARE GROUND G105. IF THIS GROUND WERE TO BE LOOSE INTERMITTENT COIL OPERATION MAY OCCUR. IF THE GROUND IS LOOSE OR APPEARS DIRTY RECOMMEND TO REMOVE AND CLEAN THE GROUND AND RE-TIGHTEN THE GROUND. IF THERE ARE NO CONCERNS WITH THE IGNITION COIL GROUND RECOMMEND TO VERIFY THERE ARE NO EXHAUST BACK PRESSURE CONCERNS. THE BACK PRESSURE SHOULD NOT EXCEED 3 PSI IN PARK/NEUTRAL WITH 3-4 WOT SNAPS AND NO MORE THAN 8 PSI DRIVING WOT. IF EXCESSIVE BACK PRESSURE HAS BEEN VERIFIED SUSPECT THE CATALYST IS RESTRICTED REQUIRING REPLACEMENT. IF THERE ARE NO CONCERNS WITH THE BACK PRESSURE RECOMMEND TO SWAP THE UPSTREAM UEGO SENSOR. IF THE SENSOR WERE TO BE BIASED RICH THE PCM WILL REDUCE THE AMOUNT OF FUEL TO THAT BANK INDUCING A LEAN MISFIRE CONCERN. IF THE MISFIRE FOLLOWS THE SENSOR TO THE OTHER BANK RECOMMEND TO REPLACE THE SENSOR AND RETEST.

Rpt#: DAPFN003 NHL Rpt: 01/16/2013 Odom: 688 M
Vehicle: 2013 F150 4X4 ,F150 ,SUP CRW,STYSD
Vin:1FTFW1ET0DF Bld: 10/08/2012
Engine: 3.5L-GTDI Calb: DF613C0A Trans: 6R80E Axle: 3800F3.31C A/C: YES
Dealer ID:USA 01077 George Coleman Ford Phone:(864) 834-4195
State: South Caroli City: Travelers Rest Orig/Caller: CURTIS SHOCKLEY
Symptom: 5 54 2 02 DRV PERF,LACK/LOSS PWR ,ACCEL,ALWAYS
Addl Sym: P0304, P0305, P0306 Attchmnts: 0
Fix: Caus. Comp: -- Condition Code:
KOE0: P0304 P0305 P0306
KOE0:
KOE0:
KOE0:
KOER:
KOER:
Hotliner: AHEBERT8 Phone: 313 317-9379 Dist Cd: S2 Charlotte
Engineering: Phone: TAR:
Dlr Contact: CURTIS SHOCKLEY Phone: 864 834-6080 Title Cde: SM

----- C O M M E N T S -----

Type	Comments
REPAIR	01/16/2013 12:30PM ADAM HEBERT MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN: THE CUSTOMER STATED THAT THE CHECK ENGINE LIGHT IS ON. DIAGNOSTICS: TESTED AND FOUND CODE P0304 P0305 P0306.CHECKED OASIS AND FOUND THAT ANDERSON FORD TESTED AND CLEARED THE SAME CODES 616 MILES AGO.FREEZE FRAMS SHOWED CODE SET AT 5256 RPM 97% LOAD AND 62 MPH.CHECKED FOR TSB NONE.TALKED TO THE CUSTOMER AND WAS ADVISED THAT HE WAS PASSING ANOTHER VEHICLE,LOST POWER AND THE CHECK ENGINE LIGHT CAME ON.THIS IS THE FIRST TIME THIS HAS HAPPENED TO HIM.IDS SHOWS A NEW UPDATE HOWEVER DOES NOT GIVE THE REASON FOR THE UPDATE.PER WARRANTY CAN NOT PERFORM WITH OUT A TSB. PARTS REPLACED: NONE TECH QUESTION: ANY NONE CONERN? SHOULD WE UPDATE THE PCM WITH NEW CALIBRATION?
RECOMM	01/16/2013 12:30PM ADAM HEBERT MSS - FCSD - TECH SVC HOTLINE CURT, WE HAVE SEEN PAST INSTANCES OF INCORRECT SENSOR INPUTS OR A BANK SPECIFIC BOOST CONCERN. IF THE CONCERN CAN BE DUPLICATED IT WOULD BE RECOMMENDED TO MONITOR THE FOLLOWING VALUES: APP(%), BARO(PRESS), CHT(TEMP), CYL (1-6)_ACCL, EQ_RAT11 (RATIO), EQ_RATIO21 (RATIO), FRP (PRESS), FRP_DSD, GEAR, KNK_CNTR_CYL (1-6), KNK_RATE_LRND, LOAD, LONGFT1, LONGFT2, MAP(PRESS), NUM_MISFIRE, OCTADJ_R_LRND, O2S11_CUR, O2S21_CUR, RPM, RUNTM, SHRTFT1, SHRTFT2, TIP_PRS-BOOST, TIP_V, TQ_CNTRL, TR, VPWR, VREF AND VSS. IF A RECORDING OF THE EVENT CAN BE OBTAINED, REFER TO SECTION 6 OF THE PC/ED TO COMPARE TO. IF NO CONCERNS ARE IDENTIFIED UPDATE THE PCM TO THE LATEST CALIBRATION THEN RE-EVALUATE THE CONCERN.

Rpt#: DAPJK002 NHL Rpt: 01/16/2013 Odom: 976 M
Vehicle: 2013 F150 4X4 ,F150 ,SUP CRW,STYSD
Vin:1FTFW1ET2DF Bld: 09/19/2012
Engine: 3.5L-GTDI Calb: DF613C0A Trans: 6R80E Axle: A/C: YES
Dealer ID:USA 06735 Adams Ford Co Phone:(318) 872-2200
State: Louisiana City: Logansport Orig/Caller: BRANDON GANDY
Symptom: 5 50 2 39 DRV PERF,RUNS ROUGH,ACCEL,INTERMITTENT
Addl Sym: INTERMITTENT MISFIRE Attchmnts: 0
Fix: Caus. Comp: -- Condition Code:
KOEO:
KOEO:
KOEK:
KOEK:
KOER:
KOER:
Hotliner: AHEBERT8 Phone: 313 317-9379 Dist Cd: C3 Memphis
Engineering: Phone: TAR:
Dlr Contact: BRANDON GANDY Phone: 000 000-0000 Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	01/16/2013 04:58PM ADAM HEBERT MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN: CUSTOMER STATES LOSS OF POWER AND THE CHECK ENGINE LIGHT CAME ON BRIEFLY DIAGNOSTICS: IDS SELF TEST AND NO DTCS WERE PRESENT CUSTOMER STATES IT MISSES DURING RAINY WEATHER PARTS REPLACED: NONE TECH QUESTION: WAS WONDERING IF THIS WOULD FALL IN WITH TSB 12-11-15
RECOMM	01/16/2013 04:58PM ADAM HEBERT MSS - FCSD - TECH SVC HOTLINE BRANDON, DUE TO THE BUILD DATE OF THE VEHICLE, TSB 12-11-15 WOULD NOT APPLY TO THIS CONCERN AS THIS VEHICLE WAS EQUIPPED WITH THE UPDATED CHARGE AIR COOLER FROM THE FACTORY. INTERMITTENT CONCERN ARE UNDERSTANDABLY DIFFICULT TO DIAGNOSE. IF THE CONCERN CAN BE DUPLICATED, RECOMMEND TO OBTAIN A RECORDING OF THE EVENT WITH THE FOLLOWING PIDS SELECTED TO BE RECORDED: APP(%), BARO(PRESS), CHT(TEMP), CYL (1-6) ACCL, EQ_RAT11 (RATIO), EQ_RATIO21 (RATIO), FRP (PRESS), FRP_DSD, GEAR, KNK_CNTR_CYL (1-6), KNK_RATE_LRND, LOAD, LONGFT1, LONGFT2, MAP(PRESS), NUM_MISFIRE, OCTADJ_R_LRND, O2S11_CUR, O2S21_CUR, RPM, RUNTM, SHRTFT1, SHRTFT2, TIP_PRS-BOOST, TIP_V, TQ_CNTRL, TR, VPWR, VREF, VSS. IF A RECORDING CAN BE OBTAINED, COMPARE THESE VALUES TO SECTION 6 OF THE PC/ED.
REPAIR	01/16/2013 07:22PM TONY ROMANO MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN: C/S STATES LOSS OF POWER/MIS-FIRE AND THE CHECK ENGINE LIGHT CAME ON DIAGNOSTICS: RAN IDS TESTS NO CODES, QUESTIONED CUSTOMER AND SAID WAS RAINING VERY HARD HAD BEEN DRIVING IN RAIN FOR 2 TO 3 HOURS.PER TSB 12-11-15 BULIT ON OR BEFORE 9/18/2012 INSTALL CAC ETC; THIS VEHICLE BUILD DATE IS 9/19/2012. WOULD THIS TSB STILL APPLY ????? FORD NORMALLY WONT PAY WITH DATE DESCREPTENCY..... PARTS REPLACED: NONE TECH QUESTION: WILL THIS TSB FIX CONCERN OR HAVE YALL CAME UP WITH ANOTHER FIX.. LAST TRUCK WE WERE WORKING ON HOTLINE ENGINEEER TOLD US THAT CONCERN WAS STILL UNDER INVESTIGATION.
RECOMM	01/16/2013 07:22PM TONY ROMANO MSS - FCSD - TECH SVC HOTLINE BRANDON, DUE TO THE BUILD DATE OF THE VEHICLE, TSB 12-11-15 WOULD NOT APPLY TO THIS CONCERN AS THIS VEHICLE WAS EQUIPPED WITH THE UPDATED CHARGE AIR COOLER FROM THE FACTORY. INTERMITTENT CONCERN ARE

UNDERSTANDABLY DIFFICULT TO DIAGNOSE. IF THE CONCERN CAN BE
DUPLICATED, RECOMMEND TO OBTAIN A RECORDING OF THE EVENT WITH THE

Rpt#: DAPJK002 NHL

Rpt: 01/16/2013

----- C O M M E N T S -----

Type	Comments
	FOLLOWING PIDS SELECTED TO BE RECORDED: APP(%), BARO(PRESS), CHT(TEMP), CYL_(1-6)_ACCL, EQ_RAT11 (RATIO), EQ_RATIO21 (RATIO), FRP (PRESS), FRP_DSD, GEAR, KNK_CNTR_CYL (1-6), KNK_RATE_LRND, LOAD, LONGFT1, LONGFT2, MAP(PRESS), NUM_MISFIRE, OCTADJ_R_LRND, O2S11_CUR, O2S21_CUR, RPM, RUNTM, SHRTFT1, SHRTFT2, TIP_PRS-BOOST, TIP_V, TQ_CNTRL, TR, VPWR, VREF, VSS. IF A RECORDING CAN BE OBTAINED, COMPARE THESE VALUES TO SECTION 6 OF THE PC/ED.

Rpt#: DAODN008 NHL Rpt: 01/15/2013 Odom: 3,169 M
Vehicle: 2013 F150 4X4 ,F150 ,SUP CRW,STYSD
Vin:1FTFW1ET7DF Bld: 10/28/2012
Engine: 3.5L-GTDI Calb: DF613C0A Trans: 6R80E Axle: 3.73 LOCK A/C: YES
Dealer ID:USA 08660 Palm Coast Ford Phone:(386) 447-3380
State: Florida City: Palm Coast Orig/Caller: JIM ALLEN
Symptom: 5 54 2 39 DRV PERF,LACK/LOSS PWR ,ACCEL,INTERMITTENT
Addl Sym: BANK 2 MISFIRES ON ACCEL Attchmnts: 0
Fix: Caus. Comp: -- Condition Code:
KOE0: P0300 P0305 P0306
KOE0:
KOE0:
KOE0:
KOER:
KOER:
Hotliner: SFERRET Phone: 313 317-9124 Dist Cd: S3 Orlando
Engineering: Phone: TAR:
Dlr Contact: JIM ALLEN Phone: 000 000-0000 Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	01/15/2013 01:41PM SHAWN FERRET MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN: VEHICLE LOS POWER ON ACCELL AND TRANS LIGHT ILLUMINATED DIAGNOSTICS: VISUAL INSPECTION AND SELF TEST PARTS REPLACED: NONE TECH QUESTION: I CHECKED OASIS AND TSB 12-11-15 REFERS TO THIS CONCERN, BUT THIS VEHICLE FALLS OUTSIDE THE BUILD DATE. IS THERE MORE INFORMATION AVAILABLE ON THIS ISSUE? I DID NOT THE MODE 6 DATA AS WELL AND IT INDICATED THE MISFIRES ON 5 AND 6 AS WELL. % WAS THE WORST.
RECOMM	01/15/2013 01:41PM SHAWN FERRET MSS - FCSD - TECH SVC HOTLINE JAMES, SINCE THIS VEHICLE WAS BUILT AFTER 9/18/2012, IT ALREADY HAS THE LATEST CHARGED AIR COOLER (CAC) INSTALLED TO PREVENT BANK 2 MISFIRES AND CATALYST DAMAGE. AT THIS TIME, NORMAL PC/ED DIAGNOSTICS WOULD APPLY FOR THE MISFIRES. IF THE MISFIRES ARE INTERMITTENT, YOU CAN TRY SWAPPING THE COILS AND PLUGS FROM THE SUSPECT CYLINDERS TO KNOWN-GOOD CYLINDERS ON BANK 1 TO SEE IF THE MISFIRES FOLLOW. YOU CAN ALSO PERFORM A HIGH PRESSURE FUEL SYSTEM TEST USING THE IDS TO DETERMINE IF THE INJECTORS ARE FUNCTIONING PROPERLY.

Rpt#: DANBN005 NHL Rpt: 01/14/2013 Odom: 918 M
Vehicle: 2013 F150 4X2 ,F150 ,SUP CRW,STYSD
Vin:1FTFW1CT2DK Bld: 12/13/2012
Engine: 3.5L-GTDI Calb: DF613G0A Trans: 6R80E Axle: A/C: YES
Dealer ID:USA 06469 All Star Ford Lincoln Phone:(225) 677-8181
State: Louisiana City: Prairieville Orig/Caller: PAUL BURNS
Symptom: 5 57 2 39 DRV PERF,HESITATES/STUM,ACCEL,INTERMITTENT
Addl Sym: STUMBLE ON ACCELERATION Attchmnts: 0
Fix: Caus. Comp: -- Condition Code:
KOE0:
KOE0:
KOE0: P0300 P0305
KOE0:
KOER:
KOER:
Hotliner: JMORFITT Phone: 000 317-7039 Dist Cd: C3 Memphis
Engineering: Phone: TAR:
Dlr Contact: PAUL BURNS Phone: 225 963-6789 Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	01/14/2013 09:41AM JACOB MORFITT MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN: CK ENGINE LIGHT ON AND STUMBLE WHEN PASSING SOMEONE DIAGNOSTICS: EEC TEST, RAN OASIS PARTS REPLACED: NONE TECH QUESTION: WEVE BEEN DEALING WITH THE SAME ISSUE ON THE 2012 2011 3.5 ECO ENGINE, IT HAS ALL STUFF ON INTERCOOLER, WHAT DO YOU RECC WE DO WITH SUCH MILES,,,,, RECOMM 01/14/2013 09:41AM JACOB MORFITT MSS - FCSD - TECH SVC HOTLINE PAUL, IT WILL BE NECESSARY TO DETERMINE IF THE MISFIRE CONCERN IS ISOLATED TO ONE CYLINDER. IF THE MISFIRE IS ON MULTIPLE CYLINDERS, IT IS RECOMMENDED TO TO INSPECT THE CAC TUBES AND THE THROTTLE PLATE FOR INDICATIONS OF WATER STAINING. IF WATER STAINING IS PRESENT AND THE CONCERN CANNOT BE DUPLICATED THIS MAY BE THE RESULT OF EXCESSIVE CONDENSATION BUILD UP IN THE CAC. THIS WILL TYPICALLY OCCUR DURING HUMID OR DAMP/RAINY DAYS. IF THERE ARE NO INDICATIONS OF CONDENSATION BUILD UP RECOMMEND MONITORING PID`S APP(%), BARO(PRESS), CHT(TEMP), CYL_(1-6)_ACCL, EQ_RAT11 (RATIO), EQ_RATIO21 (RATIO), FRP (PRESS), FRP_DSD, GEAR, KNK_CNTR_CYL (1-6), KNK_RATE_LRND, LOAD, LONGFT1, LONGFT2, MAP(PRESS), NUM_MISFIRE, OCTADJ_R_LRND, O2S11_CUR, O2S21_CUR, RPM, RUNTM, SHRTFT1, SHRTFT2, TIP_PRS-BOOST, TQ_CNTRL, TR, VPWR, VREF, AND VSS DURING THE CONCERN. COMPARE THE PID VALUES TO THE REFERENCE VALUES IN SECTION 6 OF THE PC/ED. IF A CONCERN HAS BEEN VERIFIED RECOMMEND TO DIAGNOSE AND REPAIR AS NECESSARY AND RETEST. IF THE CONCERN CAN BE DUPLICATED AND ISOLATED TO A SPECIFIC CYLINDER RECOMMEND TO SWAP THE IGNITION COIL AND SPARK PLUG TO A KNOWN GOOD CYLINDER AND RETEST. IF THE MISFIRE CONCERN FOLLOWS THE COMPONENT SWAP RECOMMEND TO REPLACE THE COMPONENTS AND RETEST. IF THE MISFIRE DOES NOT FOLLOW THE IGNITION COMPONENT SWAP RECOMMEND PERFORMING A RELATIVE COMPRESSION TEST. IF A COMPRESSION CONCERN HAS BEEN NOTED RECOMMEND TO PERFORM A MANUAL COMPRESSION TEST TO FURTHER VALIDATE A COMPRESSION CONCERN IS PRESENT. IF THERE ARE NO CONCERNS WITH THE ENGINES COMPRESSION RECOMMEND INSPECTING THE VEHICLES FUEL QUALITY. IF THE FUEL IS SUSPECT RECOMMEND TO DRAIN THE FUEL SYSTEM, REFILL WITH A KNOWN GOOD FUEL SOURCE, AND RETEST. IF THERE ARE NO CONCERNS WITH THE FUEL QUALITY RECOMMEND PERFORMING A HP

FUEL SYSTEM TEST USING THE IDS. IF AN INJECTOR CONCERN HAS BEEN
VERIFIED RECOMMEND TO REPLACE THE SUSPECT INJECTORS AS PER WSM

Rpt#: DANBN005 NHL

Rpt: 01/14/2013

----- C O M M E N T S -----
Type Comments
 PROCEDURES. AND RETEST.

Rpt#: DAKEY003 NHL Rpt: 01/11/2013 Odom: 2,713 M
Vehicle: 2013 F150 4X4 ,F150 ,SUP CRW,STYSD
Vin:1FTFW1ET4DK Bld: 11/09/2012
Engine: 3.5L-GTDI Calb: DF613CON Trans: 6R80E Axle: A/C: YES
Dealer ID:USA 04019 Joe Cooper Ford of Tulsa Phone:(918) 346-6500
State: Oklahoma City: Tulsa Orig/Caller: TIM HAYES
Symptom: 5 50 2 39 DRV PERF,RUNS ROUGH,ACCEL,INTERMITTENT
Addl Sym: P0306 Attchmnts: 0
Fix: Caus. Comp: -- Condition Code:
KOE0: P0306
KOE0:
KOE0:
KOE0:
KOER:
KOER:
Hotliner: AHEBERT8 Phone: 313 317-9379 Dist Cd: C1 Dallas
Engineering: Phone: TAR:
Dlr Contact: TIM HAYES Phone: 918 346-6500 Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	01/11/2013 02:43PM ADAM HEBERT MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN: MISS HIGHWAY DRIVING JUST LIKE THE TSB FOR OLDER GTDI BUT THIS IS OUT OF THE BUILD DATE FOR THE TSB DIAGNOSTICS: KOEO KOER DATA DISPLAY POWER BALANCE TEST PARTS REPLACED: NONE TECH QUESTION: THIS TRUCK IS OUT OF THE BUILD DATE FOT THE TSB FOR THE CAC COOLER AND MISSFIRE CONCERNS AND HAD MOISTURE IN CAC HOSE HAS THERE BEEN ANY REPORTS OF THIS CONCERN WITH TRUCKS PAST THE BUILD DATE FOR THE TSB
RECOMM	01/11/2013 02:43PM ADAM HEBERT MSS - FCSD - TECH SVC HOTLINE TIM, WE HAVE SEEN SOME MISFIRE CONCERNS AFTER THE TSB DATE, HOWEVER IT WOULD BE RECOMMENDED TO MONITOR THE FOLLOWING INPUTS DURING THE CONCERN, AS MOST CONCERNS HAVE NOT BEEN THE RESULT OF EXCESSIVE CONDENSATION. NOTE THAT SOME CONDENSATION IN THE CHARGE AIR COOLER SYSTEM IS PART OF NORMAL OPERATION DUE TO THE SYSTEM DESIGN. IF THE CONCERN CAN BE DUPLICATED, MONITOR APP(%), BARO(PRESS), CHT(TEMP), CYL(1-6)_ACCL, EQ_RAT11 (RATIO), EQ_RATIO21 (RATIO), FRP (PRESS), FRP_DSD, GEAR, KNK_CNTR_CYL (1-6), KNK_RATE_LRND, LOAD, LONGFT1, LONGFT2, MAP(PRESS), NUM_MISFIRE, OCTADJ_R_LRND, O2S11_CUR, O2S21_CUR, RPM, RUNTM, SHRTFT1, SHRTFT2, TIP_PRS-BOOST, TIP_V TQ_CNTRL, TR, VPWR, VREF, VSS. IF A RECORDING OF THE EVENT CAN BE OBTAINED, REFER TO SECTION 6 OF THE PC/ED FOR GOOD KNOWN REFERENCE VALUES TO COMPARE TO.

Rpt#: DADEP017 NHL Rpt: 01/04/2013 Odom: 2,237 M
Vehicle: 2013 F150 4X4 ,F150 ,SUP CRW,STYSD
Vin:1FTFW1ET7DF Bld: 10/26/2012
Engine: 3.5L-GTDI Calb: DF613C0A Trans: 6R80E Axle: A/C: YES
Dealer ID:USA 09482 McCormick Motors, Inc. Phone:(605) 425-2331
State: South Dakota City: Salem Orig/Caller: PHILLIP MCCORMICK
Symptom: 5 54 2 39 DRV PERF,LACK/LOSS PWR ,ACCEL,INTERMITTENT
Addl Sym: MISFIRE UNDER HEAVY ACCEL Attchmnts: 0
Fix: Caus. Comp: -- Condition Code:
KOE0: P0300 P0305 P0304 P0306
KOE0:
KOE0:
KOE0:
KOER:
KOER:
Hotliner: SMASSE16 Phone: 313 317-4491 Dist Cd: G5 Twin Cities
Engineering: Phone: TAR:
Dlr Contact: PHILLIP MCCORMICK Phone: 000 000-0000 Title Cde: SM

----- C O M M E N T S -----

Type	Comments
REPAIR	01/04/2013 07:50PM STEPHEN MASSEY MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN: LACK OF POWER UNDER HEAVY ACCELERATION. SERVICE ENGINE WARNING LIGHT ON AT TIMES. DIAGNOSTICS: SCANNED MODULES. P0300, P0304, P0305, P0306 CODES GIVEN. MONITORED OASIS. PARTS REPLACED: NONE. INFO REQUESTED. TECH QUESTION: T.S.B. 12-11-15 OUTLINES THIS VEHICLES CONCERNS EXACTLY...BUT STATES BUILD DATES BEFORE 09/18/2012...THIS VEHICLE BUILD DATE IS 10/26/2012...DOES THIS T.S.B. APPLY TO THIS VEHICLE, OR DO WE CONTINUE WITH DIAGNOSTICS. ANY/ALL HELP GREATLY APPRECIATED.
RECOMM	01/04/2013 07:50PM STEPHEN MASSEY MSS - FCSD - TECH SVC HOTLINE PHILIP, AS THIS VEHICLE IS OUTSIDE OF THE BUILD DATE, TSB 12-11-15 DOES NOT APPLY. HOWEVER, PLEASE VERIFY THE CAC THAT IS INSTALLED ON THIS VEHICLE MATCHES THE PART NUMBER IN THE TSB. IF THE PART NUMBERS DO MATCH, PLEASE CONTINUE WITH NORMAL DIAGNOSIS. RECOMMEND TO PERFORM THE LOW AND HIGH PRESSURE FUEL SYSTEM TESTS USING THE IDS. THESE TESTS WILL VERIFY PROPER OPERATION OF THE FUEL DELIVERY SYSTEM. IF THE FUEL SYSTEM TESTS PASS, PLEASE VERIFY THE QUALITY OF THE FUEL BEING USED. INSPECT THE FUEL FOR CLOUDINESS, DEBRIS, OR ABNORMAL COLOR/ODOR. IF ANY FUEL QUALITY CONCERNS ARE FOUND, PLEASE DRAIN, CLEAN, AND DRY THE FUEL TANK. FILL THE TANK WITH FRESH FUEL AND RE-EVALUATE THE CONCERN. IF THE FUEL QUALITY IS OK, PLEASE VERIFY EXHAUST BACK PRESSURE. BACK PRESSURE SHOULD NOT EXCEED 3 PSI AFTER 4 WOT SNAPS IN THE STALL, AND SHOULD NOT EXCEED 8 PSI AFTER WOT SNAPS UNDER LOAD. IF BACK PRESSURE IS EXCESSIVE, REPLACE THE RESTRICTED CATALYST AND RE-EVALUATE THE CONCERN.

Rpt#: DACTH004 NHL Rpt: 01/03/2013 Odom: 2,681 M
Vehicle: 2013 F150 4X4 ,F150 ,SUP CRW,STYSD
Vin:1FTFW1ET5DK Bld: 09/26/2012
Engine: 3.5L-GTDI Calb: DF613C0A Trans: 6R80E Axle: A/C: YES
Dealer ID:USA 05477 Baxter Ford, Inc. Phone:(402) 934-5656
State: Nebraska City: Omaha Orig/Caller: DON KRUMEL
Symptom: 5 57 2 39 DRV PERF,HESITATES/STUM,ACCEL,INTERMITTENT
Addl Sym: STUMBLE ON ACCEL Attchmnts: 0
Fix: Caus. Comp: -- Condition Code:
KOEO:
KOEO:
KOEC:
KOEC:
KOER:
KOER:
Hotliner: AHEBERT8 Phone: 313 317-9379 Dist Cd: C4 Kansas City
Engineering: Phone: TAR:
Dlr Contact: DON KRUMEL Phone: 000 000-0000 Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	01/03/2013 04:25PM ADAM HEBERT MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN: CUSTOMER STATES THAT ON ACCEL WHILE PASSING ENGINE STARTED MISSING AND SHAKEING PULLED OVER AND SHUT OFF HAS RAN FINE EVER SINCE DIAGNOSTICS: ECC TEST NO CODES!! NO MISFIRE DATA IN MODE 6 FOUND TSB 12-11-15 FOR EARLIER BUILT TRUCK FOR THIS EXACT CONCERN BUT THIS IS BUILT AFTER 9/18/2012 (THIS IS 9/26/2012) AND HAS THE NEW INTERCOOLER AND SHIELDS ALREADY PARTS REPLACED: NONE ONLY THING FOUND WAS A LATER PCM UPDATE SO I REPROGRAMED TO LATEST CAL TECH QUESTION: IS THERE ANY THING ELSE THAT CAN BE DONE FOR THIS VERY INTERMITTANT CONCERN? THANK YOU TECH DONALD
RECOMM	01/03/2013 04:25PM ADAM HEBERT MSS - FCSD - TECH SVC HOTLINE DONALD, DUE TO THE DESIGN OF THIS VEHICLE AND SPECIFIC OPERATING CONDITIONS, SOME SLIGHT CONDENSATION MAY BE PRESENT IN THE CHARGE AIR COOLER IF THE VEHICLE IS OPERATED IN HUMID OR DAMP CONDITIONS. IF THE PCM HAS BEEN UPDATED, IT WOULD BE RECOMMENDED TO CONFIRM IF THE CONCERN REMAINS PRESENT FOLLOWING THE UPDATE.
REPAIR	01/03/2013 07:29PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE THANK YOU
RECOMM	01/03/2013 07:29PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE DONALD, IF YOU REQUIRE FURTHER ASSISTANCE AFTER PERFORMING THE POSTED RECOMMENDATIONS, PLEASE UPDATE YOUR FORM WITH ANY ADDITIONAL INFORMATION. IF YOU RESOLVE THE CONCERN, PLEASE LET US KNOW WHAT REPAIRED THE VEHICLE USING THE SURVEY. THANK YOU.

Rpt#: CLRDV001 NHL Rpt: 12/18/2012 Odom: 6,557 M
Vehicle: 2013 F150 4X4 ,F150 ,SUP CRW,STYSD
Vin:1FTFW1ETXDF Bld: 10/09/2012
Engine: 3.5L-GTDI Calb: DF613C0A Trans: 6R80E Axle: 3.73 LOCK A/C: YES
Dealer ID:USA 04948 Gary Smith Ford Inc Phone:(904) 244-4111
State: Florida City: Fort Walton Bch Orig/Caller: JOHN KOHLS
Symptom: 5 57 2 39 DRV PERF,HESITATES/STUM,ACCEL,INTERMITTENT
Addl Sym: HESITATION/ STUMBLE ON ACCEL Attchmnts: 0
Fix: Caus. Comp: -- Condition Code:
KOE0:
KOE0:
KOE0:
KOE0:
KOER:
KOER:
Hotliner: AHEBERT8 Phone: 313 317-9379 Dist Cd: S3 Orlando
Engineering: Phone: TAR:
Dlr Contact: JOHN KOHLS Phone: 850 301-4012 Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	12/18/2012 10:49AM ADAM HEBERT MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN: CUST STATES CHECK ENGINE LIGHT FLASHES AND ENGINE RUNS ROUGH ON ACCEL AT TIMES ESPICIAALLY WHEN IT RAINS DIAGNOSTICS: ROAD TEST CND, ECC TEST, PARTS REPLACED: NONE TECH QUESTION: PULLED CAC TUBE TO THROTTLE BODY WATER ENTRY HAS BEEN PRESENT, WHAT DO I DO?
RECOMM	12/18/2012 10:49AM ADAM HEBERT MSS - FCSD - TECH SVC HOTLINE JOHN, DUE TO THE DESIGN OF THE FORCED INDUCTION SYSTEM, SOME CONDENSATION WILL BE PRESENT WITHIN THE CHARGE AIR COOLER. THE DESIGN OF THE BYPASS SYSTEM AND MATERIAL USED IN THE CHARGE AIR COOLER HELPS TO REDUCE THE AMOUNT OF CONDENSATION REACHING THE ENGINE. IF THE CONCERN CAN BE DUPLICATED IT WOULD BE RECOMMENDED TO PROCEED WITH NORMAL DIAGNOSTICS OULTINED IN SYMPTOM CHART 1 IN SECTION 3 OF THE PC/ED TO ISOLATE THE ROOT CAUSE OF THE CONCERN.
REPAIR	12/18/2012 11:26AM DEREK KVENVOLD MSS - FCSD - TECH SVC HOTLINE JOHN CALLED TO DISCUSS THE CONCERNS WITH THIS VEHICLE. HE STATED THAT THIS VEHICLE HAS THE CAC (CHARGE AIR COOLER) MISFIRE CONCERN. THE CONDITION IS ONLY PRESENT WHEN IT IS VERY HUMID OR RAINING. JOHN ALSO OWNS AN ECOBOOST HIMSELF, AND HE HAS EXPERIENCED THE SAME CONCERN, SO HE IS VERY FAMILIAR WITH THE ISSUE AND WHAT IT IS CAUSED BY. THE DESCRIPTION OF THE ISSUE FOR THIS VEHICLE IS ACCURATE FOR CONDENSATION ACCORDING TO JOHN.
RECOMM	12/18/2012 11:26AM DEREK KVENVOLD MSS - FCSD - TECH SVC HOTLINE JOHN, THIS CONTACT WILL BE FORWARDED ON TO ENGINEERING FOR FURTHER REVIEW. THE HOTLINE DOES NOT HAVE ANY ADDITIONAL INFORMATION TO ADDRESS THIS ISSUE AT THIS TIME. SINCE THIS VEHICLE IS EQUIPPED WITH THE UPDATED CAC, THIS CONCERN MAY BE UNRELATED TO THE CONDENSATION CONCERN. THIS MAY BE CAUSED BY CONTAMINATION ON THE TIP_PRESS BOOST SENSOR DUE TO NORMAL CONDENSATION AND OIL FROM THE PCV SYSTEM. REMOVE AND INSPECT THIS SENSOR FOR CONTAMINATION. IF FOUND, CLEAN OR REPLACE THIS SENSOR AS NECESSARY AND RETEST. SOME CONDENSATION IS NORMAL DUE TO THE WARM COMPRESSED AIR BEING QUICKLY COOLED OFF IN THE CAC, ESPECIALLY IN HUMID CONDITIONS.

Rpt#: CLQE2008 NHL Rpt: 12/17/2012 Odom: 1,000 M
Vehicle: 2013 F150 4X4 ,F150 ,SUP CRW,STYSD
Vin:1FTFW1ET2DF Bld: 10/18/2012
Engine: 3.5L-GTDI Calb: DF613C0A Trans: 6R80E Axle: A/C: YES
Dealer ID:USA 08606 Parr Ford, Inc. Phone:(360) 479-1353
State: Washington City: Bremerton Orig/Caller: JERRY WHEELER
Symptom: 5 50 2 39 DRV PERF,RUNS ROUGH,ACCEL,INTERMITTENT
Addl Sym: CHECK ENGINE LIGHT Attchmnts: 0
Fix: Caus. Comp: -- Condition Code:
KOE0:
KOE0:
KOE0:
KOE0:
KOER:
KOER:
Hotliner: BGRAHA43 Phone: 313 248-8050 Dist Cd: W5 Seattle
Engineering: Phone: TAR:
Dlr Contact: JERRY WHEELER Phone: 360 479-1353 Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	12/17/2012 06:17PM BRIAN GRAHAM MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN: DURING LONG CRUSIE AND ATTEMPTING TO ACCELL,VEHCILE WILL STUMBLE AND MISFIRE,CHECK ENGINE LAMP WILL FLASH,AND ENGINE WILL ATTEMPT TO STALL WITH NO POWER DIAGNOSTICS: CHECK FOR DTCS AND NO DTCS ARE RECORDED,MODE 6 DATA SHOWED MISFIRE WERE COUNTED FOR CYLS 1,2,3,4,. CHECK VEHICILE BUILD DATE AND SHOWED OASIS REPORT,18 OCT 2012. JUST OUT SIDE BUILD DATES FOR TSB 12 11 15. VEHCILE HAS SAME CONCERN AS REPORTED IN TSB. PARTS REPLACED: NONE TECH QUESTION: WITH VEHICILE JUST OUTSIDE OF TSB BUILD DATE AND HAVING SAME CONCERN,WOULD IT BE POSS THAT VEHICILE HAS OLDER CAC ASY,RATHER THAN THE UPDATED CAC,AND SHOULD IT BE REPACED AS TSB REQUIRED, THIS IS THE SECOND VEHICILE FOR THE SAME OWNER WITH THE SAME CONCERNS, WILL DRIVE FROM BREMERTON WA TO MONTANA AND 10 TO 12 HOURS INTO TRIP,IT WILL START TO HESATATE AND STUMBLE ON HEAVY ACCELL WHILE TOWING BOAT, HAS DONE THIS WITH FIRST TRUCK AND NOW WILL DO THIS WITH SECOND TRUCK.
RECOMM	12/17/2012 06:17PM BRIAN GRAHAM MSS - FCSD - TECH SVC HOTLINE JERRY, THIS TSB REFERS TO MISFIRES THAT ARE PRIMARILY RELATED TO RANDOM OR SPECIFIC TO BANK 2 CYLINDERS. IT IS RECOMMENDED TO FIRST VERIFY THE CONCERN BEFORE ATTEMPTING ANY REPAIR. IF THE DTCS S ARE VERIFIED COMING FROM BANK 1, RECOMMEND PERFORMING NORMAL MISFIRE DIAGNOSIS SUCH AS SWAPPING SECONDARY IGNITION SYSTEM COMPONENTS ONE AT A TIME FROM A KNOWN GOOD CYLINDER. IF THE CONCERN FOLLOWS THE SWAP, REPLACE THE SUSPECTED COMPONENT AND RE-EVALUATE THE CONCERN.
ADD-ON	01/11/2013 07:45PM KEITH SKORPEN(FSE) MSS - FCSD - REG - SEATTLE FSE CONTACTED BY SM. SM SEEKING ADVICE. CRC HAS RECOMMENDED THAT THE CUSTOMER DROP OFF THE VEHICLE TO THE DEALER FOR DIAGNOSIS/REPAIRS. VEHICLE CURRENTLY AT DEALERSHIP. THERE ARE MISFIRE DTCS SET FOR CYLINDERS 4 AND 6. FSE HAS ENCOUNTERED ANOTHER 2013 TRUCK WITH A RANDOM MISFIRE IN ONE CYLINDER. DEALERSHIP REPLACED AN IGNITION COIL TO RESOLVE THE CONCERN. BECAUSE VEHICLE IS ACQUIRING DOWN TIME, FSE RECOMMENDING REPLACEMENT OF THE SPARK PLUGS AND IGNITION COILS IN CYLINDERS 4 AND 6, INSTALLING A VDR AND ROAD TESTING TO SEE IF THE CONCERN IS CORRECTED. IF CONCERN CANNOT BE DUPLICATED, INSTALL A VDR

ADD-ON IN THE VEHICLE SO THE CUSTOMER CAN CAPTURE THE CONCERN IF IT OCCURS.
01/14/2013 08:07PM KEITH SKORPEN(FSE) MSS - FCSD - REG - SEATTLE

Rpt#: CLQE2008 NHL

Rpt: 12/17/2012

----- C O M M E N T S -----

Type	Comments
	FSE UPDATED BY SERVICE MANAGER THAT THERE ARE NO DTCS FOR CYLINDER 4 AND 6 MISFIRES. CURRENT RECOMMENDED BY THE FSE IS TO HAVE THE DEALER CONTACT THE TECHNICAL HOTLINE FOR ASSISTANCE.
ADD-ON	01/16/2013 04:44PM KEITH SKORPEN(FSE) MSS - FCSD - REG - SEATTLE FSE SPOKE WITH SM ON 1/15/13. BECAUSE THE MISFIRES ARE ON BANK ONE, FSE DOES NOT SUSPECT THAT MOISTURE IN THE CAC CAUSED THE INITIAL CONCERN. SM STATED THAT THE EVENT ONLY OCCURRED ONE TIME SINCE THE VEHICLE WAS PURCHASED. THE VEHICLE DID NOT SET ANY MISFIRE DTCS EVEN THOUGH THE CUSTOMER STATED THAT THE CEL WAS FLASHING AND HE PULLED OVER AND CYCLED THE KEY. PREVIOUS REPORTS HAVE INDICATED THAT ONE OR MORE COILS ON A SINGLE BANK CAN CAUSE THIS CONCERN AND CREATE RFI WHICH CAN AFFECT TIP BOOST SENSOR OPERATION. BECAUSE THE VEHICLE IS ACCUMULATING OUT OF SERVICE DAYS AND THE DEALER CANNOT DUPLICATE THE CONCERN WITHOUT DRIVING IT 300 MILES, FSE IS RECOMMENDING REPLACING THE IGNITION COILS IN THE RIGHT BANK, INSTALLING A VDR AND ROAD TESTING THE VEHICLE EXTENSIVELY. IF THE CONCERN CANNOT BE DUPLICATED, THE VEHICLE NEEDS TO BE RELEASED TO THE CUSTOMER ON 1/21/13. IF THE CUSTOMER IS WILLING TO HAVE A VDR INSTALLED, INSTALL VDR AND ALLOW THE CUSTOMER TO EVALUATE THE VEHICLE AND CAPTURE THE EVENT IF IT OCCURS. DEALER ADVISED ON PID SELECTION FOR THE VDR.
REPAIR	01/17/2013 08:18PM WALTER SMITH MSS - FCSD - TECH SVC HOTLINE SPOKE WITH FSE IN REGARDS TO VEHICLE. CHECKED THROTTLE BODY FOR WATER MARKS IT DOES HAVE WATER SPOTS ON BUTTERFLY AND SIGNS OF WATER TRACKS. I DONT KNOW WHAT IT LOOKED LIKE ON THE 2011 & 2012. FSE SUGGESTED SENDING THE 5 PICS I HAVE TO HOTLINE. HOW WOULD I DO THAT. THIS IS A POTENTIAL LEMON LAW AND CRC IS INVOLVED. WE HAVE INSTALLED NEW COIL PACKS ON THE RIGHT BANK. WE WERE GOING TO ROADTEST AND RETURN TO CUSTOMER BUT WATER SPOTS CHANGED OUR PLAN. THE ROADTEST REQUIRES A LENGTHY CRUISE ABOUT 45 MINS 1 WAY AT 70 MPH AND THEN APPLY THROTTLE AND IT STUMBLES. SAME AS CAC CONCERN ON 2012 MODELS. BRAD FOWLER SERVICE MANAGER
RECOMM	01/17/2013 08:18PM WALTER SMITH MSS - FCSD - TECH SVC HOTLINE JERRY, THE FORD TECHNICAL HOTLINE HAS REVIEWED YOUR REQUEST AND HAS DETERMINED THAT IT IS NECESSARY TO DISCUSS THIS MATTER VERBALLY OVER THE TELEPHONE. YOU WILL BE CONTACTED ON 01-18-2013 BY A FORD TECHNICAL HOTLINE REPRESENTATIVE.
REPAIR	01/18/2013 05:18PM DAVID STENDARDO MSS - FCSD - TECH SVC HOTLINE I DONT KNOW IF YOU HAVE ATTEMPTED TO CALL YET. MY CELL IS 360-731-9416 BEST WAY TO GET A HOLD OF ME THANKS
RECOMM	01/18/2013 05:18PM DAVID STENDARDO MSS - FCSD - TECH SVC HOTLINE JERRY, SORRY FOR THE DELAY. THE HOTLINE CONTACT VOLUME HAS BEEN QUITE BUSY TODAY. THE REPORT IS BEING FORWARDED TO THE APPROPRIATE SERVICE ENGINEER FOR REVIEW.
REPAIR	01/18/2013 05:55PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE DISCUSSED CONCERN WITH JERRY. THE CONCERN CAN ONLY BE DUPLICATED IF THE VEHICLE IS DRIVEN FOR EXTENDED PERIODS OF TIME (6 HOURS). CUSTOMER EXPERIENCES CONCERN WHILE TOWING BOAT, ALTHOUGH THE BOAT IS WITHIN WEIGHT LIMITS FOR TRUCK. DEALER UNABLE TO DUPLICATE AND HAS ALSO NOT BEEN ABLE TO VERIFY MODE 6 DATA INDICATING A DEFINITIVE CONCERN. SERVICE MANAGER PLANS TO TAKE TRUCK ON EXTENDED TRIP THIS WEEKEND IN

Rpt#: CLQE2008 NHL

Rpt: 12/17/2012

----- C O M M E N T S -----

Type	Comments
RECOMM	AN ATTEMPT TO DUPLICATE CONCERN SO A DIRECTION TO RESOLVE CAN BE ESTABLISHED. 01/18/2013 05:55PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE JERRY, PLEASE REFERENCE THE FOLLOWING PID LIST WHEN SETTING UP THE RECORDING: APP(%), BARO(PRESS), CHT(TEMP), CYL_(1-6)_ACCL, EQ_RAT11 (RATIO), EQ_RATIO21 (RATIO), FRP (PRESS), FRP_DSD, GEAR, KNK_CNTR_CYL (1-6), KNK_RATE_LRND, LOAD, LONGFT1, LONGFT2, MAP(PRESS), NUM_MISFIRE, OCTADJ_R_LRND, O2S11_CUR, O2S21_CUR, RPM, RUNTM, SHRTFT1, SHRTFT2, TIP_PRS-BOOST, TIP_VOLT, TQ_CNTRL, TR, VPWR, VREF, VSS. REFERENCE HOTLINE CONTACT ID# 105970788. IF CALLING BACK DIAL 1-800-826-4694 AND ASK FOR DOMINIC. THANK YOU.

Rpt#: CLDBX025 NHL Rpt: 12/04/2012 Odom: 115 M
Vehicle: 2013 F150 4X4 ,F150 ,SUP CRW,STYSD
Vin:1FTFW1ET6DF Bld: 09/21/2012
Engine: 3.5L-GTDI Calb: DF613CON Trans: 6R80E Axle: 3.73 LOCK A/C: YES
Dealer ID:USA 09743 Town Ford Lincoln Phone:(509) 663-2111
State: Washington City: East Wenatchee Orig/Caller: DONALD MULLERLEILE
Symptom: 5 57 2 39 DRV PERF,HESITATES/STUM,ACCEL,INTERMITTENT
Addl Sym: HESITATES/ STUMBL;ES Attchmnts: 0
Fix: Caus. Comp: -- Condition Code:
KOE0:
KOE0:
KOE0: P0300 P0303 P0305 P0306
KOE0:
KOER:
KOER:
Hotliner: WSMITH46 Phone: 000 317-0000 Dist Cd: W5 Seattle
Engineering: Phone: TAR:
Dlr Contact: DONALD MULLERLEILE Phone: 000 000-0000 Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	12/04/2012 07:40PM WALTER SMITH MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN:WHEN TRAVELING AT HIGHWAY SPEEDS AND DOWNSHIFTING TO PASS A VEHICLE THE TRANSMISSION LIGHT CAME ON AND STARTED TO SHUTTER. DIAGNOSTICS: CODE CHECH PARTS REPLACED:MONE TECH QUESTION:I AM A TRANS TECH, I FOUND CODES FOR ENGINE PERFORMANCE CONCERN ONLY ,I FOUND TSB12-11-15 BUT BUILD DATE IS THREE DAYS OUT , REPAIR OR DIAG SUGESTIONS.
RECOMM	12/04/2012 07:40PM WALTER SMITH MSS - FCSD - TECH SVC HOTLINE DON, YOU ARE CORRECT TSB 12-11-15 DOES NOT APPLY TO THIS VEHICLE DUE TO THE BUILD DATE. ALSO THIS CONCERN WOULD ONLY APPLY IF ENGINE MISFIRES WERE BEING SEEN ON ONLY BANK 2 CYLINDERS. WITH ENGINE MISFIRES BEING SEEN ON BOTH BANKS IT IS RECOMMENDED TO PERFORM NORMAL ENGINE MISFIRE DIAGNOSIS. RECOMMEND TO INSPECT THE INTAKE AIR TUBE AND CAC TUBES FOR RESTRICTIONS OR LEAKS, VERIFY THE AIR BOX IS SEALED CORRECTLY AND THE AIR FILTER IS NOT DAMAGED. RUN A RELATIVE COMPRESSION TO VERIFY BASE ENGINE IS NOT SHOWING ANY LOW CYLINDERS. IF A LOW CYLINDER IS SEEN PERFORM A MANUAL COMPRESSION AND CYLINDER LEAKDOWN TEST TO DETERMINE WHERE COMPRESSION IS LEAKING. IF RELATIVE COMPRESSION IS 0% IN ALL CYLINDERS, CLEAR DTCS AND ROAD TEST TO SEE IF THE MISFIRE ARE SEEN IN THE SAME CYLINDERS IF SO INSPECT THE SPARK PLUGS OR DAMAGE, IF NEEDED THE PLUGS AND COILS CAN BE MOVED TO A CYLINDER THAT IS NOT MISSING TO SEE IF THE MISFIRE FOLLOWS THE COMPONENTS. IF THE MISFIRE IS RANDOM CHECK FOR RICH OR LEAN CONDITIONS. VERIFY ACTUAL LOW SIDE FUEL PRESSURE USING A MANUAL GAGE, MONITOR FRP READING AND COMPARE TO FTP SENSOR DESIRED FOR CORRECT FUEL PRESSURE. IF NEEDED TAKE A FUEL SAMPLE TO CHECK FOR FUEL CONTAMINATION.
REPAIR	12/05/2012 08:17AM MATTHEW MESSINA MSS - FCSD - TECH SVC HOTLINE VEHICLE HAD DTCS P0300, P0304, P0305 AND P0306.
RECOMM	12/05/2012 08:17AM MATTHEW MESSINA MSS - FCSD - TECH SVC HOTLINE DON, THANK YOU FOR THE UPDATE. AT THIS TIME, PLEASE CONTINUE WITH THE PREVIOUSLY RECOMMENDED DIAGNOSIS TO FURTHER ISOLATE THE CAUSE FOR THIS CONCERN. A CONDENSATION ISSUE OUTSIDE OF THE BUILD DATE FOR <A HREF='HTTP://WWW.FORDTECHSERVICE.DEALERCONNECTION.COM/VDIRS/SPUBS/ANUM

Q.ASP?FLAVOR=DEALERS&SZARTICLE=12-11-15' TARGET='_BLANK'>TSB
12-11-15, HAS NOT BEEN REPORTED. IF FURTHER ASSISTANCE IS

Rpt#: CLDBX025 NHL

Rpt: 12/04/2012

----- C O M M E N T S -----

Type	Comments
	NECESSARY, PLEASE UPDATE THIS REQUEST.
ADD-ON	12/05/2012 09:45AM DAN DOBBS MSS - FCSD - VSP PVT SVC ENG PASSED CONCERN TO PT ENGINEERING FOR REVIEW.
ADD-ON	12/05/2012 11:21AM DAN DOBBS MSS - FCSD - VSP PVT SVC ENG SPOKE WITH SM. UNIT WAS A DEALER TRADE AND THE CONCERN HAPPENED DURING THE TRANSFER. VIC @ VRASMUSSEN@TOWNAUTOGROUP.COM.

DEALER IS IN HIGH DESERT AREA UNIT WAS COMING FROM SPOKANE AREA WHICH WAS WET.

I ASKED THAT THEY CONFIRM THE PART NUMBER ON THE CAC DL34-9L440-AC, IF PRESENT INSPECT CAC FOR SIGNS OF MOISTURE BY CHECKING THE LOWER TUBE FOR MOISTURE SIGNS. UNIT WAS TO BE DELIVERED LAST NIGHT, BUT IS AT THE STORE NOW.

Rpt#: CK2EB014 NHL Rpt: 11/28/2012 Odom: 4,207 M
 Vehicle: 2013 F150 4X4 ,F150 ,SUP CRW,STYSD
 Vin:1FTFW1ET8DF Bld: 10/24/2012
 Engine: 3.5L-GTDI Calb: DF613C0A Trans: 6R80E Axle: A/C: YES
 Dealer ID:USA 00469 Bondy's Ford Lincoln Phone:(334) 792-5171
 State: Alabama City: Dothan Orig/Caller: MARTY FORSTER
 Symptom: 5 50 2 39 DRV PERF,RUNS ROUGH,ACCEL,INTERMITTENT
 Addl Sym: STUMBLE ON ACCEL Attchmnts: 0
 Fix: Caus. Comp: -- Condition Code:
 KOEO:
 KOEO:
 KOEC:
 KOEC:
 KOER:
 KOER:
 Hotliner: DRIDOLF2 Phone: 313 248-8241 Dist Cd: S1 Atlanta
 Engineering: Phone: TAR:
 Dlr Contact: MARTY FORSTER Phone: 334 792-5171 Title Cde: T

----- C O M M E N T S -----

Type	Comments
REPAIR	11/28/2012 05:42PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE WEB FORM DATA - CONCERN:CS WHILE DRIVING IN THE RAIN AND ACCELARATES THE TRUCK WILL STUMBLE AND CK ENGINE LIGHT FLASHES DIAGNOSTICS: CK OASIS AND FOUND TSB 12-11-15 PARTS REPLACED:NONE TECH QUESTION:THE BUILD DATE IS NOT WITHIN THE TSB BUT HAS SAME CONCERN SHOULD I USE THE TSB ON THIS TRUCK AND REPLACE THE CAC?
RECOMM	11/28/2012 05:42PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE MARTY, IT WOULD NOT BE RECOMMENDED TO PERFORM TSB 12-11-15 ON THIS VEHICLE. THIS VEHICLE IS EQUIPPED WITH THE CAC LISTED IN THE TSB FROM THE FACTORY, SO PERFORMING THIS TSB WOULD HAVE NO EFFECT ON THE VEHICLE. PLEASE NOTE IF YOU HAVE BEEN ABLE TO DUPLICATE THIS CONCERN. IF NOT ALREADY DONE, SCAN ALL MODULES FOR DTCS AND UPDATE THIS FORM WITH ANY RETURNED. IF YOU ARE ABLE TO DUPLICATE THIS CONCERN, PLEASE MAKE A RECORDING OF THE EVENT FEATURING THE FOLLOWING PIDS: APP(%), BARO(PRESS), CHT(TEMP), CYL_(1-6)_ACCL, EQ_RAT11 (RATIO), EQ_RATIO21 (RATIO), FRP (PRESS), FRP_DSD, GEAR, KNK_CNTR_CYL (1-6), KNK_RATE_LRND, LOAD, LONGFT1, LONGFT2, MAP(PRESS), NUM_MISFIRE, OCTADJ_R_LRND, O2S11_CUR, O2S21_CUR, RPM, RUNTM, SHRTFT1, SHRTFT2, TIP VOLTAGE, TIP_PRS-BOOST, TQ_CNTRL, TR, VPWR, VREF, VSS. MONITOR THE CYLINDER ACCELERATION PIDS FOR MISFIRE INFORMATION. READINGS NEAR -1 ON THE HISTOGRAM INDICATE A DETECTED MISFIRE. VERIFY THAT, WITH THE CONCERN PRESENT, FRP ACTUAL IS MATCHING FRP DESIRED CLOSELY. IF FRP ACTUAL IS DROPPING LOWER THAN DESIRED, THIS INDICATES A FUEL DELIVERY CONCERN. MONITOR TIP VOLTAGE FOR A SAW-TOOTHED PATTERN, INDICATING A POSSIBLE TIP SENSOR OR TIP SENSOR CIRCUIT CONCERN. WITH THE CONCERN PRESENT MONITOR FUEL TRIMS FOR A LEAN/RICH CONDITION. PLEASE UPDATE THIS FORM WITH THE ABOVE INFORMATION, THANK YOU.
REPAIR	11/28/2012 07:46PM TONY ROMANO MSS - FCSD - TECH SVC HOTLINE ON HVBOM IT SHOWS A DL3Z-6K775-A THIS IS THE SAME CAC AS THE DL3Z-6K775-B IN THE TSB?
RECOMM	11/28/2012 07:46PM TONY ROMANO MSS - FCSD - TECH SVC HOTLINE MARTY, THE HOTLINE HAS LIMITED PART LOOK UP CAPABILTY, THE BEST PLACE TO CHECK PART NUMBERS WOULD BE PACO. PLEASE DIRECT YOUR QUESTION ON

THIS PARTS ISSUE TO THE PARTS ASSISTANCE CENTER. SELECT PACO (PARTS ASSISTANCE CENTER ONLINE) UNDER PARTS & SERVICE TAB ON FMCDEALER.

Rpt#: CK2EB014 NHL

Rpt: 11/28/2012

----- C O M M E N T S -----

Type	Comments
REPAIR	01/07/2013 11:28AM DEREK KVENVOLD MSS - FCSD - TECH SVC HOTLINE DESCRIPTION OF VEHICLE CONCERN: CS ENGINE HESITATES AND STUMBLES UNDER ACCEL WHILE DRIVING IN WET CONDITIONS DIAGNOSTICS ALREADY COMPLETED: CK CODES HAS MIFIRE CODES PARTS REPLACED: NONE MADE HOTLINE CONTACT ON LAST VISIT WITH NO REPAIR SUGGESTION TECH'S QUESTION: IS THERE ANY NEW INFOR OUT ON 2013 ON THE HESTATION OR STUMBLE WHILE DRIVING IN THE RAIN FOR A PERIOD OF TIME THEN ACCELL? IT HAS HAPPENED TWO TIMES SINCE THE LAST CONTACT. DTC: P0300 MODULE: PCM DTC: P0304 MODULE: PCM DTC: P0305 MODULE: PCM DTC: P0306 MODULE: PCM
RECOMM	01/07/2013 11:28AM DEREK KVENVOLD MSS - FCSD - TECH SVC HOTLINE MARTY, THERE IS NO ADDITIONAL INFORMATION FOR THIS CONCERN ON THIS BUILD DATE VEHICLE. THIS REPORT WILL BE FORWARDED ON FOR ADDITIONAL REVIEW. AFTER ADDITIONAL RESEARCH CAN BE PERFORMED, YOU WILL BE CONTACTED BY PHONE WITHIN 1 BUSINESS DAY.
ADD-ON	01/07/2013 11:28AM DEREK KVENVOLD MSS - FCSD - TECH SVC HOTLINE CONSULTED ROBERT ABERCROMBIE ON THIS CONTACT. ROBERT OR DOMINIC WILL PERFORM ADDITIONAL RESEARCH AND CONTACT THE DEALER BY PHONE.
AUDIT	01/07/2013 11:28AM DEREK KVENVOLD MSS - FCSD - TECH SVC HOTLINE ODOMETER 600 M CHANGED TO 4207 M BY DKVENVOL
REPAIR	01/08/2013 06:46PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE MARTY, AN ATTEMPT WAS MADE TO REACH YOU AT THE DEALER HOWEVER IT WAS INDICATED YOU HAD LEFT FOR THE DAY.
RECOMM	01/08/2013 06:46PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE A REPRESENTATIVE FROM THE HOTLINE WILL CONTACT YOUR DEALER BY PHONE TOMORROW.
REPAIR	01/09/2013 05:19PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE ATTEMPTED TO CONTACT MARTY AGAIN, UNABLE.
RECOMM	01/09/2013 05:19PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE MARTY, WE WILL CALL BACK TOMORROW AM.
REPAIR	01/10/2013 03:31PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE CALLED MARTY TO DISCUSS VEHICLE CONCERN. DEALER HAS NOT BEEN ABLE TO DUPLICATE CONCERN DUE TO SPECIFIC CONDITIONS THAT NEED TO BE PRESENT FOR CONCERN TO OCCUR. THE CUSTOMER DESCRIPTION OF THE CONCERN WAS DISCUSSED AT LENGTH WITH MARTY AND IS AS FOLLOWS: CONCERN IS VERY INTERMITTENT IN NATURE AND IS DEPENDENT ON WEATHER. CONCERN CAN ONLY BE DUPLICATED WHEN CUSTOMER DRIVES VEHICLE FOR EXTENDED PERIODS OF TIME "2-4 HOURS" IN RAINY CONDITIONS. AFTER EXTENDED DRIVING ON HIGHWAY DURING RAIN, CUSTOMER WILL ATTEMPT TO PASS ANOTHER VEHICLE. WHEN ATTEMPTING TO PASS, THE VEHICLE WILL LOSE POWER/STUMBLE, SETTING THE BANK TWO P030X DTCS. THE VEHICLE IS CURRENTLY NOT AT THE DEALERSHIP, IT HAS BEEN RETURNED TO THE CUSTOMER SO THE CUSTOMER IS ABLE TO DRIVE HIS VEHICLE WHILE THE DEALER DETERMINES A DIRECTION FOR THIS CONCERN.
RECOMM	01/10/2013 03:31PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE MARTY, THANK YOU FOR THIS INFORMATION. A REPRESENTATIVE FROM THE HOTLINE WILL CONTACT YOU BY PHONE WITHIN ONE (1) BUSINESS DAY TO DISCUSS THIS ISSUE.
ADD-ON	01/10/2013 03:31PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE MARTY FORSTER (SHOP FOREMAN) CELL PHONE: (229) 220-6804

Rpt#: CK2EB014 NHL

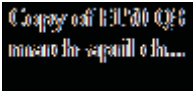
Rpt: 11/28/2012

----- C O M M E N T S -----

Type	Comments
REPAIR	01/14/2013 04:38PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE CALLED MARTY WITH AN UPDATE ON THIS CONTACT.
RECOMM	01/14/2013 04:38PM DOMINIC RIDOLFI MSS - FCSD - TECH SVC HOTLINE MARTY, AT THIS TIME THERE IS NO ADVISED DIRECTION TO REPLACE FURTHER COMPONENTS REGARDING THIS CONCERN, AS THE TSB HAS BEEN COMPLETED. THIS IS THE MOST UP TO DATE REPAIR DIRECTION AT THIS TIME. ENGINEERING IS MONITORING REPORTS OF THIS TYPE OF CONCERN AFTER THE TSB HAS BEEN PERFORMED HOWEVER AT THIS TIME THERE IS NO FURTHER INFORMATION AVAILABLE.

From: Kromberg, Arnold (A.W.)
Sent: Wednesday, September 12, 2012 12:41 AM
To: Smith, Craig (C.A.); Hughes, Scott (S.R.)
Cc: Dobson, Kevin (K.E.)
Subject: RE: F150 Q3 march-april verbatim

Attached is an update. Binning the higher confidence verbatim that appear to be CAC carryover it seems that 25% impact on V52 is a fair estimate.



Kind Regards,

Arnold Kromberg
Calibration Quality Supervisor
Gas and Diesel Powertrain
Phone: 313-805-0156
E-mail: akromber@ford.com

From: Kromberg, Arnold (A.W.)
Sent: Tuesday, September 11, 2012 5:11 PM
To: Smith, Craig (C.A.); Hughes, Scott (S.R.)
Cc: Dobson, Kevin (K.E.)
Subject: F150 Q3 march-april verbatim

Craig/Scott,

In a review of the Q3 quality data this afternoon there appeared to be a fair spike in March and April. Attached is a file that has F150 sorted for the months in question. Phil/Joe have requested a review of the verbatim to determine:

- Potential impact from CAC carryover
- New issues driving the up tick or current increased contribution of currently known issues

Now the best part of all, we need to have the analysis by 7:00 AM tomorrow.

On the plus side for 3.5L there are only 20 verbatim out of 31 check boxes. I'll give you a call.
<< File: F150 Q3 march-april checkbox.xlsx >>

Kind Regards,

Arnold Kromberg
Calibration Quality Supervisor

Gas and Diesel Powertrain
Phone: 313-805-0156
E-mail: akromber@ford.com

VIN	VRT	VFG	Checkbox	Binning	Verb English	Region Built	Country Built	Region Sold	Country Sold	AWS Model	Model	AWS Model WERS	AWS Drive	Wheel Drive	AWS Plant	AWS Engine	Engine	AWS Engine Global
1FTFW1C9C9	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D21D - Engine runs then dies/stalls - While accelerating	No verbatim		NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F-SERIES (NA-DTP)	F150_PU	T/F6-F150/LINC OLN MARK LT [04-13]	T/B-2 WHL L/H REAR DRIVE	RWD	AF-DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771-CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1C9C9	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D42B - Performance/engine power & accel. trbls - While passing	Duplicate		NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F-SERIES (NA-DTP)	F150_PU	T/F6-F150/LINC OLN MARK LT [04-13]	T/B-2 WHL L/H REAR DRIVE	RWD	AF-DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771-CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET2C9	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D36A - Engine hesitates/surges /runs rough - While accelerating		When accelerating slowly, either forward or reverse, the truck will jump. It feels like the turbo kicks in for a second.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F-SERIES (NA-DTP)	F150_PU	T/F6-F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF-DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771-CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET6C9	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D37B - Engine hesitates/surges /runs rough - Other startups		Noticed surging from the engine which also made the transmission jump back and forth.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FK-F-SERIES (NA-KCAP)	F150_PU	T/F6-F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AJ-KANSAS CITY PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771-CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET1C9	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D42B - Performance/engine power & accel. trbls - While passing	CAC carryover	Drove about 8 hours on highway, got off on a 2 lane highway and went to pass a truck at 45 MPH. Engine spit, coughed, etc., I could not pass truck. I had to get back in the other lane. Ford said it was a misfire. They ordered a part. Hopefully it will correct it. Only 6,100 miles at the time of the incident.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FK-F-SERIES (NA-KCAP)	F150_PU	T/F6-F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AJ-KANSAS CITY PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771-CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET1C9	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D03A - Engine turns over too long before starting - 1st strt of day	Duplicate		NA-North America	UNITED STATES	NA-North America	UNITED STATES	FK-F-SERIES (NA-KCAP)	F150_PU	T/F6-F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AJ-KANSAS CITY PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771-CYCLONE GAS V6 RWD (GTDI) - CP1

1FTPF1CT 1CK	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D36U - Engine hesitates/surges /runs rough - unspecified **	In RV parks, the speed limit is five to seven MPH. It is hard/impossible to feather the gas pedal to that speed on a cold engine, you end up surging up and down. This would be without a trailer attached. Once it has warm up, there is no problem; an issue I can live with.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FK-F- SERIES (NA-KCAP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/B-2 WHL L/H REAR DRIVE	RWD	AJ- KANSAS CITY PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1C T6CK	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D42U - Performance/en gine power & accel. trbls - unspecified **	Acceleration issue.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FK-F- SERIES (NA-KCAP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/B-2 WHL L/H REAR DRIVE	RWD	AJ- KANSAS CITY PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 1CK	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D36A - Engine hesitates/surges /runs rough - While accelerating	No verbatim	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 1CK	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D41 - ENGINE HESITATES/SUR GES/RUNS ROUGH AT STEADY SPEEDS	Duplicate	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 1CK	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D42B - Performance/en gine power & accel. trbls - While passing	Duplicate	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 8CK	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D03A - Engine turns over too long before starting - 1st strt of day	No verbatim	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FK-F- SERIES (NA-KCAP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AJ- KANSAS CITY PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 5CK	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D42A - Performance/en gine power & accel. trbls - From stop	Engine seems slow to respond from idle (turbo lag, I presume). Poorer gas mileage than anticipated or advertised.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FK-F- SERIES (NA-KCAP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AJ- KANSAS CITY PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1

1FTFW1ET 9CF	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D36A - Engine hesitates/surges /runs rough - While accelerating	CAC carryover	When trying to accelerate to pass, the engine stuttered and lost power and the check engine light came on. It was fixed by the dealer.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1C T0CF	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D36A - Engine hesitates/surges /runs rough - While accelerating	CAC carryover	In high humidity or when it is raining the engine misses during acceleration when the turbo chargers kicks in.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/B-2 WHL L/H REAR DRIVE	RWD	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1C T4CF	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D36A - Engine hesitates/surges /runs rough - While accelerating		On initial acceleration, it's a bit sluggish until the turbos kick in, then it's a rocket. I'm afraid that over time that kick may wear out the u-joints or strain the drive train. Of course, my lead foot doesn't help much either.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/B-2 WHL L/H REAR DRIVE	RWD	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 0CF	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D37A - Engine hesitates/surges /runs rough - 1st startup of the day		When the engine first is started it runs a little rough. I expected to get more the 14 miles per gallon. Normally I drive to work with very little stop and go, part of the drive is a 55 MPH highway.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 4CF	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D03B - Engine turns over too long before starting - Other startups	No verbatim		NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 3CF	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D03B - Engine turns over too long before starting - Other startups		When I turn the key, there is a pause before it starts. It always starts but I'm always wondering if it will start.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 1CF	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D42B - Performance/en gine power & accel. trbls - While passing	CAC carryover	Was pulling 5 x 8 trailer, when I started to pass a 18 wheeler and had a miss in the engine. I decelerated and engine light came on immediately. I took my truck to the dealership to be checked. It had a bad sensor.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1

1FTFW1C T4C	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D03U - Engine turns over too long before starting - unspecified **		When turning key it seems to be a delay before the engine starts. Does not get the gas mileage that was on sticker.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FK-F- SERIES (NA-KCAP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/B-2 WHL L/H REAR DRIVE	RWD	AJ- KANSAS CITY PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 0CF	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D36A - Engine hesitates/surges /runs rough - While accelerating	No verbatim		NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 2CF	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D03A - Engine turns over too long before starting - 1st strrt of day	CAC carryover	Engine twice lost power when trying to accelerate to pass/merge. This was very dangerous. Dealer installed air diverter per TSB, but to me this indicates poorly designed parts that need replaced. Rough running, slow startup, poor power, poor fuel economy persist.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 2CF	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D03B - Engine turns over too long before starting - Other startups	Duplicate	Engine twice lost power when trying to accelerate to pass/merge. This was very dangerous. Dealer installed air diverter per TSB, but to me this indicates poorly designed parts that need replaced. Rough running, slow startup, poor power, poor fuel economy persist.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 2CF	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D36A - Engine hesitates/surges /runs rough - While accelerating	Duplicate	Engine twice lost power when trying to accelerate to pass/merge. This was very dangerous. Dealer installed air diverter per TSB, but to me this indicates poorly designed parts that need replaced. Rough running, slow startup, poor power, poor fuel economy persist.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET 2CF	F04 - POWERTR AIN	V52 - DRIVEABIL ITY	D41 - ENGINE HESITATES/SUR GES/RUNS ROUGH AT STEADY SPEEDS	Duplicate	Engine twice lost power when trying to accelerate to pass/merge. This was very dangerous. Dealer installed air diverter per TSB, but to me this indicates poorly designed parts that need replaced. Rough running, slow startup, poor power, poor fuel economy persist.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F- SERIES (NA-DTP)	F150_PU	T/F6- F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF- DEARBOR N PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771- CYCLONE GAS V6 RWD (GTDI) - CP1

1FTFW1ET2C	F04 - AIN	V52 - DRIVEABILITY	D42A - Performance/engine power & accel. trbls - From stop	Duplicate	Engine twice lost power when trying to accelerate to pass/merge. This was very dangerous. Dealer installed air diverter per TSB, but to me this indicates poorly designed parts that need replaced. Rough running, slow startup, poor power, poor fuel economy persist.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F-SERIES (NA-DTP)	F150_PU	T/F6-F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF-DEARBORN PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771-CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET2C	F04 - AIN	V52 - DRIVEABILITY	D42B - Performance/engine power & accel. trbls - While passing	Duplicate	Engine twice lost power when trying to accelerate to pass/merge. This was very dangerous. Dealer installed air diverter per TSB, but to me this indicates poorly designed parts that need replaced. Rough running, slow startup, poor power, poor fuel economy persist.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FD-F-SERIES (NA-DTP)	F150_PU	T/F6-F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AF-DEARBORN PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771-CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET6C	F04 - AIN	V52 - DRIVEABILITY	D42A - Performance/engine power & accel. trbls - From stop		While at a stop or a slow roll, the truck has no power when accelerating. It feels as though a four cylinder is in it.	NA-North America	UNITED STATES	NA-North America	UNITED STATES	FK-F-SERIES (NA-KCAP)	F150_PU	T/F6-F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AJ-KANSAS CITY PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771-CYCLONE GAS V6 RWD (GTDI) - CP1
1FTFW1ET6C	F04 - AIN	V52 - DRIVEABILITY	D03B - Engine turns over too long before starting - Other startups	Duplicate		NA-North America	UNITED STATES	NA-North America	UNITED STATES	FK-F-SERIES (NA-KCAP)	F150_PU	T/F6-F150/LINC OLN MARK LT [04-13]	T/E-4 WHL L/H PART TIME DRIVE	4X4	AJ-KANSAS CITY PLANT BUILD	T/KW-3.5L V6 GAS DOHC TIVCT	3.5L V6 GAS DOHC TIVCT	E0771-CYCLONE GAS V6 RWD (GTDI) - CP1

20
vehicles
30 check
boxes
5 CAC

AWS Engine Family	Engine Disp	Engine Blk Cyls	Fuel Type	Alt Fuel	Alt Fuel Pct	AWS Fuel	AWS GVW	AWS Trans Type	Trans Type	AWS Trans	Transmiss ion	AWS Trans Family	AWS Trans Global	Date Built	Date Sold	Date Loaded	Contact Email	Contact Phone	Model Year	Plant	KM
	3.5	V6	GAS	N		AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - 6R60/70/ 80	A0807-AT - 6R60/70/ 80 - LTP	3/2/2012	#####	#####			2012	DEARBOR N, MI	
	3.5	V6	GAS	N		AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - 6R60/70/ 80	A0807-AT - 6R60/70/ 80 - LTP	3/2/2012	#####	#####			2012	DEARBOR N, MI	
	3.5	V6	GAS	N		AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - 6R60/70/ 80	A0807-AT - 6R60/70/ 80 - LTP	3/3/2012	#####	#####			2012	DEARBOR N, MI	7657
	3.5	V6	GAS	N		AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - 6R60/70/ 80	A0807-AT - 6R60/70/ 80 - LTP	3/6/2012	#####	#####			2012	KANSAS CITY - CLAYCOM O, MO	4587
	3.5	V6	GAS	N		AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - 6R60/70/ 80	A0807-AT - 6R60/70/ 80 - LTP	3/7/2012	#####	9/8/2012			2012	KANSAS CITY - CLAYCOM O, MO	11748
	3.5	V6	GAS	N		AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - 6R60/70/ 80	A0807-AT - 6R60/70/ 80 - LTP	3/7/2012	#####	9/8/2012			2012	KANSAS CITY - CLAYCOM O, MO	11748

3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	P	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 3/7/2012 6R60/70/ 80	A0807-AT - 3/7/2012 6R60/70/ 80 - LTP	##### 8/3/2012	2012	KANSAS CITY - CLAYCOM O, MO	4836
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 3/9/2012 6R60/70/ 80	A0807-AT - 3/9/2012 6R60/70/ 80 - LTP	#####	2012	KANSAS CITY - CLAYCOM O, MO	8207
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 3/12/2012 6R60/70/ 80	A0807-AT - 3/12/2012 6R60/70/ 80 - LTP	#####	2012	DEARBOR N, MI	5311
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 3/12/2012 6R60/70/ 80	A0807-AT - 3/12/2012 6R60/70/ 80 - LTP	#####	2012	DEARBOR N, MI	5311
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 3/12/2012 6R60/70/ 80	A0807-AT - 3/12/2012 6R60/70/ 80 - LTP	#####	2012	DEARBOR N, MI	5311
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 3/12/2012 6R60/70/ 80	A0807-AT - 3/12/2012 6R60/70/ 80 - LTP	#####	2012	KANSAS CITY - CLAYCOM O, MO	8047
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT IC/ASM/C VT	T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 3/13/2012 6R60/70/ 80	A0807-AT - 3/13/2012 6R60/70/ 80 - LTP	#####	2012	KANSAS CITY - CLAYCOM O, MO	2374

3.5	V6	GAS	N	AF- UNLEADED FUEL CAPABILITY	F	A	AUTOMATIC/VT T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 3/13/2012 6R60/70/ 80 6R60/70/ 80 - LTP	#####	2012	DEARBOR 6437 N, MI
3.5	V6	GAS	N	AF- UNLEADED FUEL CAPABILITY	F	A	AUTOMATIC/VT T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 3/16/2012 6R60/70/ 80 6R60/70/ 80 - LTP	#####	2012	DEARBOR 6437 N, MI
3.5	V6	GAS	N	AF- UNLEADED FUEL CAPABILITY	F	A	AUTOMATIC/VT T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 3/23/2012 6R60/70/ 80 6R60/70/ 80 - LTP	#####	2012	DEARBOR 5633 N, MI
3.5	V6	GAS	N	AF- UNLEADED FUEL CAPABILITY	F	A	AUTOMATIC/VT T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 3/29/2012 6R60/70/ 80 6R60/70/ 80 - LTP	#####	2012	DEARBOR 4828 N, MI
3.5	V6	GAS	N	AF- UNLEADED FUEL CAPABILITY	F	A	AUTOMATIC/VT T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/3/2012 6R60/70/ 80 6R60/70/ 80 - LTP	##### 9/8/2012	2012	DEARBOR 6635 N, MI
3.5	V6	GAS	N	AF- UNLEADED FUEL CAPABILITY	F	A	AUTOMATIC/VT T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/3/2012 6R60/70/ 80 6R60/70/ 80 - LTP	#####	2012	DEARBOR 11265 N, MI
3.5	V6	GAS	N	AF- UNLEADED FUEL CAPABILITY	F	A	AUTOMATIC/VT T/C3-6 SPD AUTO TRANS (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/22/2012 6R60/70/ 80 6R60/70/ 80 - LTP	##### 9/8/2012	2012	DEARBOR 7242 N, MI

3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT T/C3-6 IC/ASM/C SPD AUTO VT TRANS TRANS (6R80) (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/23/2012 6R60/70/ 6R60/70/ 80 80 - LTP	#####	2012	KANSAS CITY - CLAYCOM O, MO	6437
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT T/C3-6 IC/ASM/C SPD AUTO VT TRANS TRANS (6R80) (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/30/2012 6R60/70/ 6R60/70/ 80 80 - LTP	#####	2012	DEARBOR N, MI	3540
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT T/C3-6 IC/ASM/C SPD AUTO VT TRANS TRANS (6R80) (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/30/2012 6R60/70/ 6R60/70/ 80 80 - LTP	#####	2012	DEARBOR N, MI	10224
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT T/C3-6 IC/ASM/C SPD AUTO VT TRANS TRANS (6R80) (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/30/2012 6R60/70/ 6R60/70/ 80 80 - LTP	#####	2012	DEARBOR N, MI	10224
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT T/C3-6 IC/ASM/C SPD AUTO VT TRANS TRANS (6R80) (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/30/2012 6R60/70/ 6R60/70/ 80 80 - LTP	#####	2012	DEARBOR N, MI	10224
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT T/C3-6 IC/ASM/C SPD AUTO VT TRANS TRANS (6R80) (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/30/2012 6R60/70/ 6R60/70/ 80 80 - LTP	#####	2012	DEARBOR N, MI	10224
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT T/C3-6 IC/ASM/C SPD AUTO VT TRANS TRANS (6R80) (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/30/2012 6R60/70/ 6R60/70/ 80 80 - LTP	#####	2012	DEARBOR N, MI	10224

3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT T/C3-6 IC/ASM/C SPD AUTO VT TRANS TRANS (6R80) (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/30/2012 6R60/70/ 6R60/70/ 80 80 - LTP	#####	2012	DEARBOR 10224 N, MI
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT T/C3-6 IC/ASM/C SPD AUTO VT TRANS TRANS (6R80) (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/30/2012 6R60/70/ 6R60/70/ 80 80 - LTP	#####	2012	DEARBOR 10224 N, MI
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT T/C3-6 IC/ASM/C SPD AUTO VT TRANS TRANS (6R80) (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/30/2012 6R60/70/ 6R60/70/ 80 80 - LTP	#####	2012	KANSAS 4466 CITY - CLAYCOM O, MO
3.5	V6	GAS	N	AF- UNLEADE D FUEL CAPABILIT Y	F	A	AUTOMAT T/C3-6 IC/ASM/C SPD AUTO VT TRANS TRANS (6R80) (6R80)	6 SPD AUTO TRANS (6R80)	ATT07-AT - A0807-AT - 4/30/2012 6R60/70/ 6R60/70/ 80 80 - LTP	#####	2012	KANSAS 4466 CITY - CLAYCOM O, MO

Obs	GVW	GVW	MPGI Avg	MPG Avg	KPL Avg	L100M	Weight LB	Weight	Body	Series	Pct Drive	Trouble	Pct Drive	Qual	Veh	Any Verb	Miles	Veh Type	Age	Gender	Responde	Contact
Weight	7001 -	8500				Avg		KG			Hwy	Count	Stop Go	Rating	Rating						nt	OK
1	7001 - 8000	UNDER	22.82	19	8.08	12.38	180	82	CREW CAB	LARIAT	60	8	10	8	9	TRUE		TRUCK	47	Male	1.07E+08	Y
1	7001 - 8000	UNDER	22.82	19	8.08	12.38	180	82	CREW CAB	LARIAT	60	8	10	8	9	TRUE		TRUCK	47	Male	1.07E+08	Y
1	7001 - 8000	UNDER	19.22	16	6.8	14.71	215	98	CREW CAB	XLT	75	6	25	7	8	TRUE	4758	TRUCK	57	Male	1.06E+08	Y
1	7001 - 8000	UNDER	24.02	20	8.5	11.76	200	91	CREW CAB	XLT	60	2	25	9	8	TRUE	2850	TRUCK	57	Male	1.06E+08	N
1	7001 - 8000	UNDER	21.62	18	7.65	13.07	235	107	CREW CAB	XLT	90	12	1	9	8	TRUE	7300	TRUCK	53	Male	1.07E+08	Y
1	7001 - 8000	UNDER	21.62	18	7.65	13.07	235	107	CREW CAB	XLT	90	12	1	9	8	TRUE	7300	TRUCK	53	Male	1.07E+08	Y

1	8001 - 9000	UNDER	24.02	20	8.5	11.76	172	78	REG PU	XLT	80	2	0	9	9	TRUE	3005	TRUCK	65	Male	1.06E+08	Y
1	7001 - 8000	UNDER	20.42	17	7.23	13.84	190	86	CREW CAB	LARIAT	50	1	25	9	9	TRUE	5100	TRUCK	51	Male	1.05E+08	Y
1	7001 - 8000	UNDER	15.61	13	5.53	18.1	250	113	CREW CAB	PLATINUM	40	20	50	7	9	TRUE	3300	TRUCK	30	Male	1.06E+08	N
1	7001 - 8000	UNDER	15.61	13	5.53	18.1	250	113	CREW CAB	PLATINUM	40	20	50	7	9	TRUE	3300	TRUCK	30	Male	1.06E+08	N
1	7001 - 8000	UNDER	15.61	13	5.53	18.1	250	113	CREW CAB	PLATINUM	40	20	50	7	9	TRUE	3300	TRUCK	30	Male	1.06E+08	N
1	7001 - 8000	UNDER	21.62	18	7.65	13.07	215	98	CREW CAB	XLT	90	2	5	9	9	FALSE	5000	TRUCK	53	Male	1.06E+08	Y
1	7001 - 8000	UNDER	15.61	13	5.53	18.1	165	75	CREW CAB	KING RANCH	25	6	75	8	8	TRUE	1475	TRUCK	54	Male	1.06E+08	N

1	7001 - 8000	UNDER	18.02	15	6.38	15.69	165	75	CREW CAB	PLATINUM	35	3	50	8	8	TRUE	4000	TRUCK	54	Male	1.06E+08	N
1	7001 - 8000	UNDER	21.62	18	7.65	13.07	195	88	CREW CAB	LARIAT	70	1	25	8	8	TRUE	4000	TRUCK	50	Male	1.06E+08	Y
1	7001 - 8000	UNDER	22.82	19	8.08	12.38	300	136	CREW CAB	XLT	70	3	30	8	8	TRUE	3500	TRUCK	54	Male	1.07E+08	N
1	7001 - 8000	UNDER	16.81	14	5.95	16.81	230	104	CREW CAB	LARIAT	80	4	20	9	9	TRUE	3000	TRUCK	49	Male	1.06E+08	Y
1	7001 - 8000	UNDER	19.22	16	6.8	14.71	195	88	CREW CAB	LARIAT	70	2	30	9	9	TRUE	4123	TRUCK	41	Female	1.07E+08	Y
1	7001 - 8000	UNDER	18.02	15	6.38	15.69	230	104	CREW CAB	PLATINUM	20	2	70	10	10	TRUE	7000	TRUCK	64	Male	1.07E+08	Y
1	7001 - 8000	UNDER	16.81	14	5.95	16.81	245	111	CREW CAB	XLT	20	2	80	8	8	TRUE	4500	TRUCK	41	Male	1.07E+08	N

1	7001 - 8000	UNDER	22.82	19	8.08	12.38	240	109	CREW CAB	XLT	75	3	25	9	9	TRUE	4000	TRUCK	67	Male	1.07E+08	N
1	7001 - 8000	UNDER	16.81	14	5.95	16.81	140	64	CREW CAB	FX4	20	4	80	10	10	FALSE	2200	TRUCK	39	Male	1.07E+08	Y
1	7001 - 8000	UNDER	19.22	16	6.8	14.71	190	86	CREW CAB	PLATINUM	90	6	10	2	2	TRUE	6353	TRUCK	53	Male	1.07E+08	Y
1	7001 - 8000	UNDER	19.22	16	6.8	14.71	190	86	CREW CAB	PLATINUM	90	6	10	2	2	TRUE	6353	TRUCK	53	Male	1.07E+08	Y
1	7001 - 8000	UNDER	19.22	16	6.8	14.71	190	86	CREW CAB	PLATINUM	90	6	10	2	2	TRUE	6353	TRUCK	53	Male	1.07E+08	Y
1	7001 - 8000	UNDER	19.22	16	6.8	14.71	190	86	CREW CAB	PLATINUM	90	6	10	2	2	TRUE	6353	TRUCK	53	Male	1.07E+08	Y

1	7001 - 8000	UNDER	19.22	16	6.8	14.71	190	86	CREW CAB	PLATINU M	90	6	10	2	2	TRUE	6353	TRUCK	53	Male	1.07E+08	Y
1	7001 - 8000	UNDER	19.22	16	6.8	14.71	190	86	CREW CAB	PLATINU M	90	6	10	2	2	TRUE	6353	TRUCK	53	Male	1.07E+08	Y
1	7001 - 8000	UNDER	16.81	14	5.95	16.81	180	82	CREW CAB	FX4	40	8	40	9	10	TRUE	2775	TRUCK	30	Male	1.07E+08	N
1	7001 - 8000	UNDER	16.81	14	5.95	16.81	180	82	CREW CAB	FX4	40	8	40	9	10	TRUE	2775	TRUCK	30	Male	1.07E+08	N

Contact Name	Contact OK Email	Contact OK Phone	Study	Survey Quarter	Survey Year
	Y	Y	P012F	3	2012
	Y	Y	P012F	3	2012
	Y	Y	P012F	3	2012
	N	N	P012F	3	2012
	Y	Y	P012F	3	2012
	Y	Y	P012F	3	2012

Y	Y	P012F	3	2012
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Y	N	P012F	3	2012
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N	N	P012F	3	2012
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N	N	P012F	3	2012
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N	N	P012F	3	2012
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Y	Y	P012F	3	2012
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N	N	P012F	3	2012
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N	N	P012F	3	2012
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Y	Y	P012F	3	2012
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N	N	P012F	3	2012
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Y	Y	P012F	3	2012
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Y	N	P012F	3	2012
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Y	Y	P012F	3	2012
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N	N	P012F	3	2012
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N	N	P012F	3	2012
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Y	Y	P012F	3	2012
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Y	Y	P012F	3	2012
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Y	Y	P012F	3	2012
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Y	Y	P012F	3	2012
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Y	Y	P012F	3	2012
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Y	Y	P012F	3	2012
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Y	Y	P012F	3	2012
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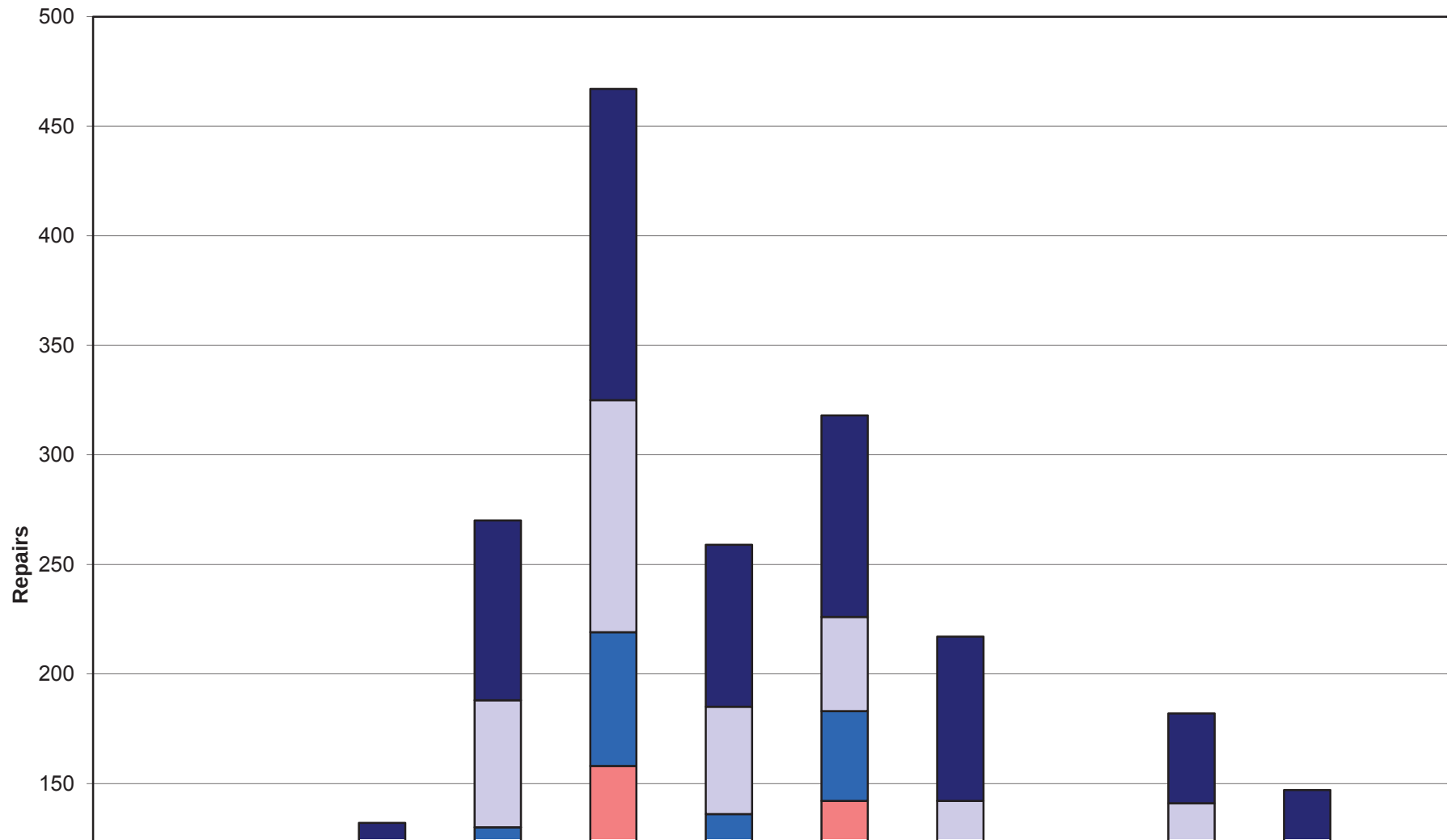
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N	N	P012F	3	2012
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ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	MODEL YEAR
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Count of VIN

2011-2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 1/16/12



Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
MODEL YEAR	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	CRANK SENSOR
2010	Oct	
	Dec	
2011	Jan	3
	Feb	3
	Mar	2
	Apr	5
	May	5
	Jun	8
	Jul	1
	Aug	3
	Sep	
	Oct	1
	Nov	
	Dec	
Grand Total		31

DIAG - P0430		GROUND G105
	2	5
	4	4
	6	4
	4	3
	4	9
	5	
		2
	3	2
	4	7
	1	
		1
	33	37

FUEL INJECTOR		SPARK PLUGS	
			1
	6		7
	9		21
	13		38
	9		11
	14		31
	15		17
	4		11
	7		36
	5		18
	1		17
	1		3
	1		
	85		211

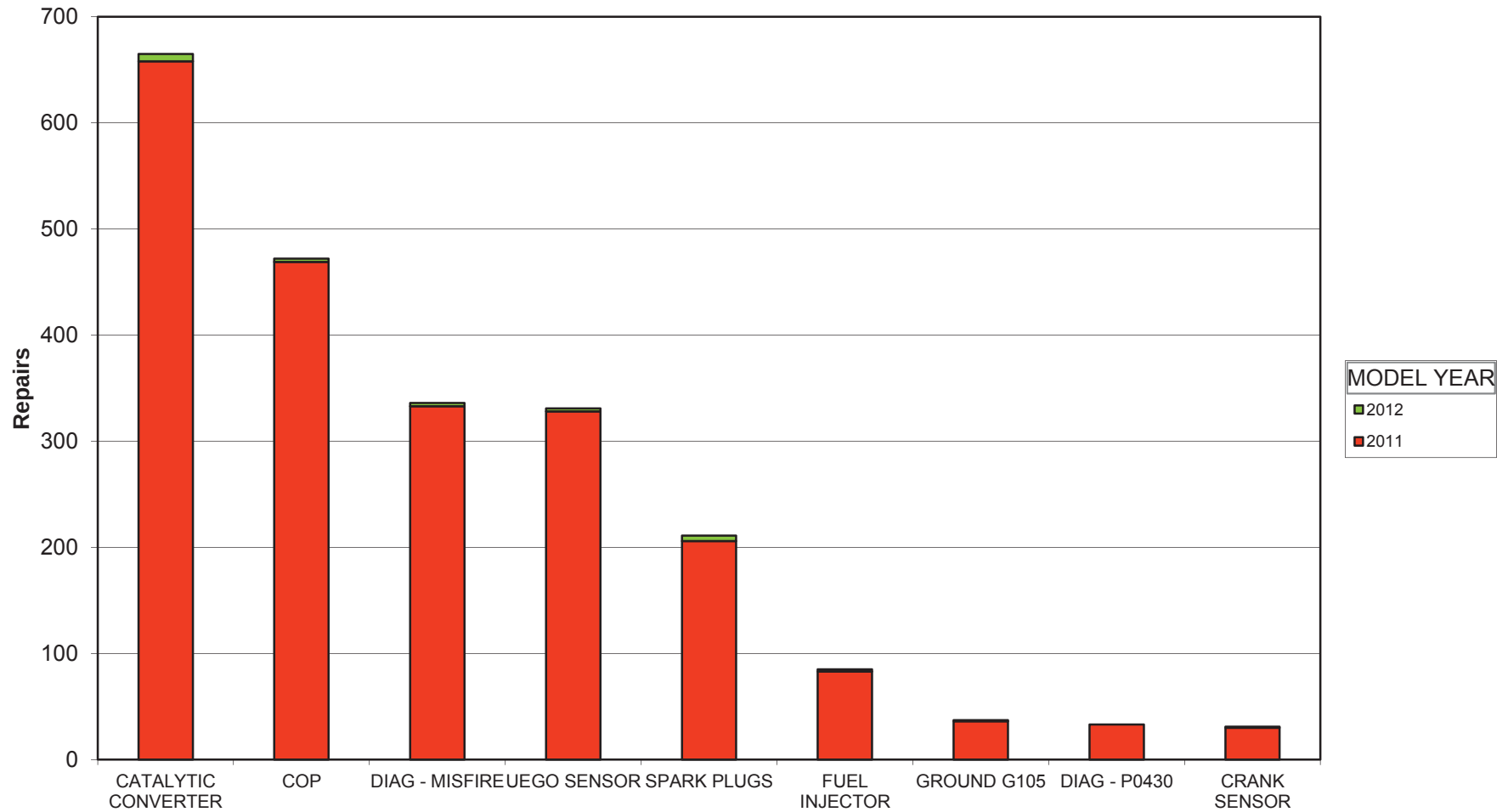
UEGO SENSOR		DIAG - MISFIRE
	16	18
	34	55
	95	61
	68	36
	79	41
	9	38
	5	14
	15	33
	5	22
	2	14
	2	3
	1	1
	331	336

COP	CATALYTIC CONVERTER	Grand Total
	1	1
		1
	40	35
	58	82
	106	142
	49	74
	43	92
	50	75
	29	33
	42	41
	39	47
	12	35
	4	6
		2
		5
	472	665
		2201

ASSY PLANT	ENGINE CODE	TRANS CODE	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2011-2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 1/16/12



PROBABLE / SUSPECT ROOT CAUSE

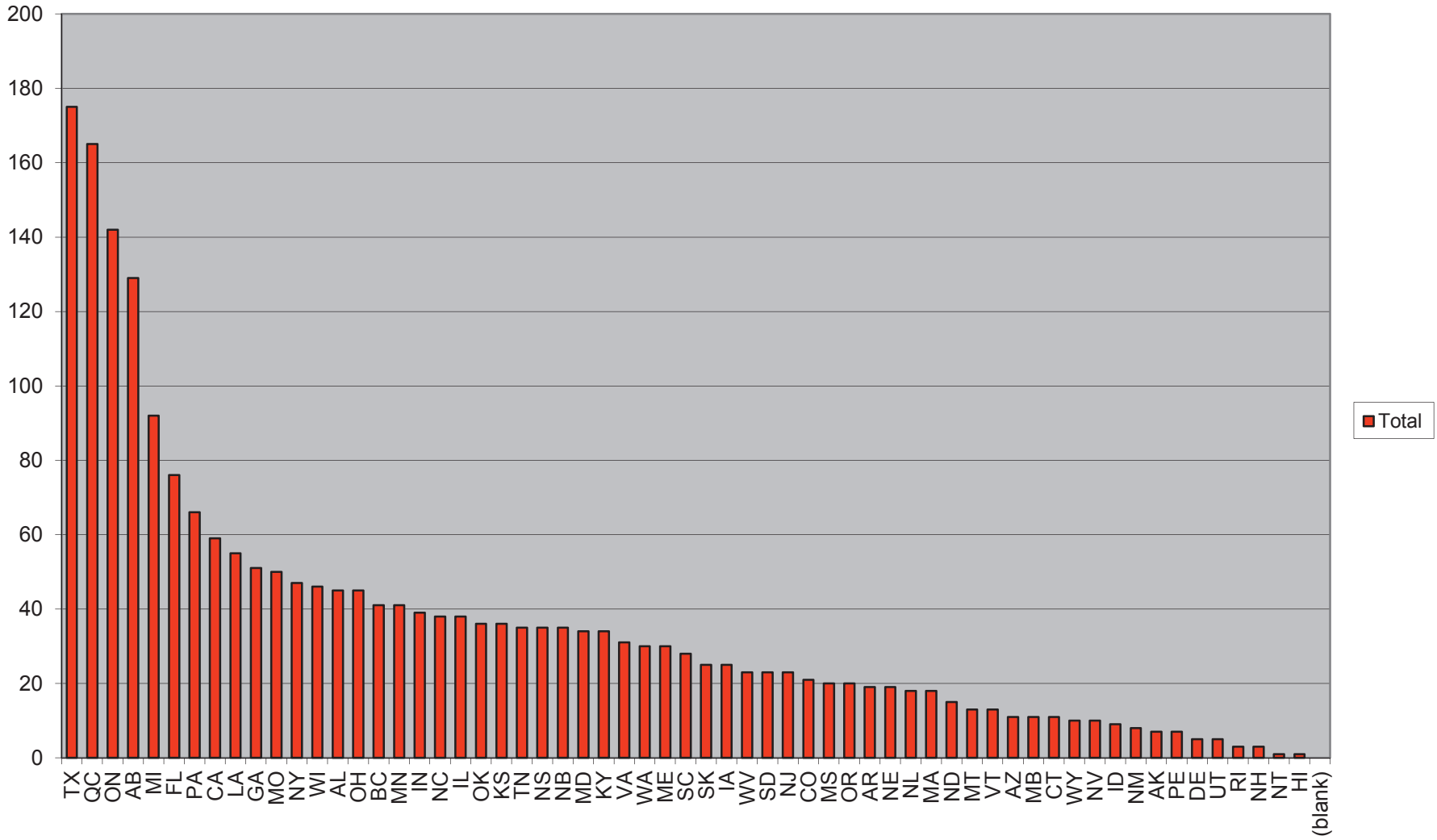
Mike Steslicki
 (313) 805-9888

ASSY PLANT	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	MODEL YEAR		
PROBABLE / SUSPECT ROOT CAUSE	2011	2012	Grand Total
CATALYTIC CONVERTER	658	7	665
COP	469	3	472
DIAG - MISFIRE	333	3	336
UEGO SENSOR	328	3	331
SPARK PLUGS	206	5	211
FUEL INJECTOR	83	2	85
GROUND G105	36	1	37
DIAG - P0430	33		33
CRANK SENSOR	30	1	31
Grand Total	2176	25	2201

Count of REGION CODE

Total



STATE / PROVINCE

Count of REGION CODE	
STATE / PROVINCE	Total
TX	175
QC	165
ON	142
AB	129
MI	92
FL	76
PA	66
CA	59
LA	55
GA	51
MO	50
NY	47
WI	46
AL	45
OH	45
BC	41
MN	41
IN	39
NC	38
IL	38
OK	36
KS	36
TN	35
NS	35
NB	35
MD	34
KY	34
VA	31
WA	30
ME	30
SC	28
SK	25
IA	25
WV	23
SD	23
NJ	23
CO	21
MS	20
OR	20
AR	19
NE	19
NL	18
MA	18
ND	15
MT	13
VT	13
AZ	11
MB	11

CT	11
WY	10
NV	10
ID	9
NM	8
AK	7
PE	7
DE	5
UT	5
RI	3
NH	3
NT	1
HI	1
(blank)	
Grand Total	2201

2011-2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT root CAUSE	LEAD RESPONSIBLE ACTIVITY	EWRT PART TAGGED?	RETURNED	STATUS	GC REPORT	FAV	DEALER CONTACT ID	SL	VIN	12 MONTH LIST OF SERVICE CONCERNS	ASST PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	OPEN CASE	PART NUMBER	REPAIR DATE	TS	MILEAGE	MATERIAL COST	TOTAL COST	FINANCE	STATE / COUNTRY	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	SPRINT STATUS	COLLECTOR	CLAIM BUREN FUNCTION	
COP	ENGINE	YES	YES	Submitted episode ship 2/15/11 COP & spark plug tagged 2/16/11 Parts returned 2/19/11 Part tagged 3/1/11 # 024302181 Submitted episode ship 2/28/11 Part tagged 3/1/11 # 024302182	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	20-Jan-11		BILL UTTER FORD	# 0303	12029	02/14	8-Feb-11	-1	123	\$92.40	\$275.05	24	TX	# 030 TESTING KODD PAS	RETEST MISFIRE #5 CYLINDER ENGINE LIGHT # 0303	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 3/16/11 Inspected engine, tank, and spark plug tagged 3/17/11 Part returned 3/20/11 Part given to Manned Aboard 3/21/11	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	20-Jan-11		MARC HEITZ FORD	# 0303	12029	02/14	17-Feb-11	-1	78	\$58.88	\$173.99	14	TX	# 030 VERIFIED CONCERN EEC TEST P0005 P0013	CUSTOMER STATES WHEN # 0303	NO	NO	NO	NO
FUEL INJECTOR	ENGINE	YES	YES	Submitted episode ship 3/16/11 Part tagged 3/17/11 # 024483206 Part returned 3/21/11 Part given to Jim Gibbonsy 3/22/11	RBNCE013	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	18-Jan-11		FEYER FORD, INC.	# 0303	09583	02/14	25-Feb-11	-1	21	\$286.47	\$847.79	44	TX	# 030 VERIFIED CONCERN REMOVED HOLD PRESSURE	CUSTOMER STATES WHEN # 0303	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 3/16/11 Two spark plugs tagged 3/17/11 Part returned 3/21/11	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	14-Feb-11		DONLEY FORD OF SHELBY	# 0303	12029	02/14	3-Mar-11	-1	136	\$58.88	\$340.37	44	TX	# 030 PERFORM EEC TEST P0033 IN MEMORY	PERFORMED RUNS ROUGH ON CLON	NO	NO	NO	NO
SPARK PLUGS	ENGINE	YES	NO	Part returned 3/21/11 Part given to Jim Gibbonsy 3/22/11	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	22-Jan-11	1-Mar-11	HEALY FORD SALES LIMITED	# 0303	12405	03/14	9-Mar-11	-1	6	\$9.71	\$218.83	232	TX	# 030 PERFORMED EEC TEST	MT1249REPAIR FOR THE VEHICLE	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 3/21/11 Catalytic converter and six spark plugs tagged 3/22/11 Parts were not request shipped to Tom Martin 3/25/11	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	14-Feb-11		NKE PATTON FORD LINCOLN	RBNCE013	12029	02/14	7-Mar-11	-1	40	\$63.09	\$14.09	14	TX	# 030 VERIFIED CONCERN INSPECTED EEC OK PINPOINTED STATES THAT OK	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	YES	YES	Confirmed melted catalyst stock 3/31/11 Submitted episode ship 3/22/11 Part tagged 3/23/11 # 024543112	RCHOP012	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	22-Feb-11	28-Feb-11	HAAS FORD SALES, INC.	# 0303	1500E-212	02/14	8-Mar-11	-1	423	\$459.33	\$809.79	334	TX	# 030 CHECKED FOR CODES FOR RECHECKED FOR OCCUMETER STATES THAT OK	NO	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 3/22/11 Part given to Jim Gibbonsy 5/6/11	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	23-Jan-11	19-Feb-11	TERRY ORTNYNSKY ROYAL FORD SALES	# 0303	12029	02/14	16-Mar-11	-1	1692	\$55.33	\$279.48	330	TX	# 030 COMPLETED EEC TEST AND RETRIEVED THE CODES THE CUSTOMER TAKES	NO	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 3/24/11 Part tagged 3/25/11 # 024427068 Part returned 4/1/11	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	28-Feb-11		BILLY HOWELL FORD LINCOLN MERC	# 0303	12029	02/14	21-Mar-11	-1	18	\$63.09	\$171.73	14	TX	# 030 EEC TEST P0005 DIAGNOSE CODE TEST POWER C & AMBER CHECK ENGINE	NO	NO	NO	NO	NO
COP	GROUND GIDS	ENGINE	NO	N/A	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	18-Feb-11		JACKIE JOHNSON FORD LINCOLN MERC	# 0303	12029	02/14	18-Mar-11	-1	62	\$0.00	\$97.67	14	TX	# 030 VERIFIED CONCERN INSPECTED EEC OK PINPOINTED STATES THAT OK	NO	NO	NO	NO	NO
COP	GROUND GIDS	ENGINE	NO	N/A	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	4-Mar-11		TOM HOLZER FORD INC.	# 0303	12029	02/14	29-Mar-11	-1	13	\$0.00	\$75.13	14	TX	# 030 VERIFIED CONCERN INSPECTED EEC OK PINPOINTED STATES THAT OK	NO	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 3/24/11 Part tagged 3/25/11 # 024543112	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	21-Feb-11		HEILER FORD INC.	# 0303	12029	02/14	29-Mar-11	-1	255	\$58.88	\$95.04	44	TX	# 030 EEC TEST P0005 MONITORED POWER BALANCE #2 CODES C & LIGHT B ON	NO	NO	NO	NO	NO
COP	DIAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	14-Feb-11	28-Feb-11	YORK FORD SALES	# 0303	17000	03/14	23-Mar-11	-1	1847	\$0.00	\$94.47	14	TX	# 030 OK FOR CODES, NONE, C MODES NORMAL FOR MICHIGAN FUEL A MISS WHEN	NO	NO	NO	NO	NO
COP	DIAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	25-Mar-11	17-Mar-11	DRUM HILL FORD	# 0303	12029	02/14	28-Mar-11	-1	575	\$50.00	\$88.19	14	TX	# 030 RUN IN TEST NO CODE IN CYSE IN DATA FOR MICHIGAN STATES THAT OK	NO	NO	NO	NO	NO
SPARK PLUGS	ENGINE	YES	YES	Submitted episode ship 4/1/11 Part tagged 4/01/11 # 024497068 Part returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	11-Feb-11	6-Mar-11	MULLINAX FORD	# 0303	12029	02/14	29-Mar-11	-1	1842	\$7.35	\$86.97	14	TX	# 030 ROADTEST VEHICLE AND TEST PERFORM ON COAST STS UPON MEDIAN	NO	NO	NO	NO	NO
COP	DIAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	17-Feb-11	19-Mar-11	ORVILLE FORD LINCOLN MERCURY	# 0303	09583	03/14	29-Mar-11	-1	658	\$0.00	\$25.00	14	TX	# 030 CHECKED FOR CODES PERFORMED KEY ON ENGINE & CHECK ENGINE LIGHT	NO	NO	NO	NO	NO
CATALYTIC CONVERTER	EXHAUST	YES	YES	Submitted episode ship 4/2/11 Part tagged 4/13/11 # 024516940 Part returned 4/5/11 Part given to Jim Gibbonsy 4/15/11	ROBEG011	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	11-Jan-11	29-Mar-11	CAPITAL FORD, INC.	# 0303	1500E-212	02/14	5-Apr-11	-1	1106	\$397.71	\$574.74	24	TX	# 030 EEC TEST P0005 P0034 PLATE LEFT SIDE CONVERTING ENGINE LIGHT ON RUNS	NO	NO	NO	NO	NO
COP	DIAG - MISFIRE	ENGINE	YES	NO	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	7-Mar-11	28-Mar-11	BRENDRIE FORD SALES LTD.	# 0303	12029	02/14	28-Mar-11	-1	236	\$55.33	\$115.03	30	TX	# 030 VERIFIED CUSTOMER QUOTE AND TOLD TO DEFEC CHECK AND ADVISE FOR	NO	NO	NO	NO	NO
COP	DIAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Mar-11	19-Mar-11	STEVE MARSH FORD	# 0303	12029	02/14	15-Apr-11	-1	2678	\$50.00	\$34.92	14	TX	# 030 MISSSED AT GLE AND POOR POOR TEST 17 CX MISSING AND POOR	NO	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	N/A	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	23-Mar-11	31-Mar-11	DON HANDS FORD INC.	# 0303	12029	02/14	6-Apr-11	-1	555	\$68.63	\$267.88	24	TX	# 030 EEC TEST P0005 PERFORM IGNITION TEST, FOUND 029 OUT STATE CHECK	NO	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
SPARK PLUGS	ENGINE	YES	YES	Submitted episode ship 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
GROUND GIDS	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
SPARK PLUGS	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
GROUND GIDS	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
SPARK PLUGS	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
GROUND GIDS	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
SPARK PLUGS	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
GROUND GIDS	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
SPARK PLUGS	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
GROUND GIDS	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
SPARK PLUGS	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
GROUND GIDS	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	02/14	1-Apr-11	-1	418	\$60.19	\$188.13	30	TX	# 030 MCONFIRMS CONCERN, BEER LOAD SWITCH CO CHECK VEHICLE STARTED	NO	NO	NO	NO	NO
COP	ENGINE	YES	YES	Submitted episode ship 4/1/11 COP & spark plug tagged 4/1/11 Part tagged 4/01/11 # 024523208 COP returned 4/1/11	RCA04002	NO	NO	NO	1FTFWHETB8	TIFS F TBCALMTE TKW TC3	AF	19-Feb-11	21-Mar-11	WESTERGAARD MTRS DRUMHELLER LTD	# 0303	12029	0													

PE13-018 001831

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001832

2011-2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	DWPT PART YAGGED?	RETURNED	STATUS	GAR REPORT	FAV	DEALER CONTACTED	REL V	VIN	VEHICLE LIST	DR	SW	SWR	ENGINE	COAS	CO	ASBY PLANT	PROD DATE	WARRANTY DATE	DEALERSHIP	LEN	CHG	PART NUMBER	REPAIR DATE	TS	MILEAGE	MATERIAL COST	TOTAL COST	3RD	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	REPAIR COST COLLECTED	CLAIM BRENDED FUNCTION																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																	
CATALYTIC CONVERTER	EXHAUST	YES	YES	Submitted expedite ship 5/9/11 Two catalytic converters tagged 5/20/11 # 0240388441 & 0240388507 Parts returned 5/24/11 Parts given to Chris Trause 5/26/11 Confirmed LMS used stock was a prominent non-uniform crack on front face (part of nuts). Used stock labeled day 5/2/11	N/A	NO	NO	NO	2011 1FTFWWETB18	TIFS	F	F8C	4AT	TKW	TC3	AF	19-Jan-11	18-Feb-11	DOB HURLEY FORD	# 023038	150E-0212	2/24	34-May-11	3	# 8794	\$918.15	\$1,000.48	2	IN	OK	# CAT CONVERTERS BELOW THRESHOLD - IDS DAMAGED LIGHT ON	# 818035	-	-	V29P250	PT CAC																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
	EXHAUST	NO	N/A	Submitted expedite ship 5/9/11 Part tagged 5/20/11 # 0240391303 by LSPIC	N/A	NO	NO	NO	2011 1FTFWETXB	TIFS	F	F8C	4AT	TKW	TC3	AF	16-Mar-11	29-Mar-11	NORTHWAY FORD LINCOLN LTD	# 023038	150E-0212	2/24	26-Apr-11	1	# 1952	\$523.94	\$698.63	1	IN	OK	# IDS TEST, CODE P0297 F CODES REPLACE LEFT - CHECK ENGINE LIGHT	# 818035	-	-	V29P250	PT CAC																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
	FUEL INJECTOR	ENGINE	YES	Submitted expedite ship 5/20/11 Part given to Chris Trause 5/21/11	BECA0005	NO	NO	NO	2011 1FTFWWETB18	TIFS	F	F8C	4AT	TKW	TC3	AF	21-Apr-11	28-Apr-11	DON VANCE FORD INC	# 023038	9F580	2/24	23-May-11	-1	# 6	\$296.21	\$490.90	1	IN	OK	# VERIFIED MIL ON & RUN/IDLE ON C12, C15, P0301 DURING TEST DRIVE THRU	# 818035	-	-	V29P250	PT CAC																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
	DIAG. MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	2011 1FTFWWETB18	TIFS	F	F8C	4AT	TKW	TC3	AF	15-Feb-11	1-Apr-11	REINKE LINCOLN INC	# 023038	12029	2/24	30-Apr-11	1	# 1385	\$0.00	\$154.75	2	IN	OK	# RUN/ECU TEST RUN PP TEST COV POWER BALANCE WAS GETTING HIGHER	# 818035	-	-	V29P250	PT CAC																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
FUEL INJECTOR	EXHAUST	YES	NO	Submitted expedite ship 5/23/11 Catalytic converter, on spark plugs, two COPs, two O2M sensors, and exhaust gasket tagged 5/24/11	BCVC8014	NO	NO	NO	2011 1FTFWWETB18	TIFS	F	F8C	4AT	TKW	TC3	AF	16-Feb-11	18-Feb-11	MORTENSON FORD SALES LIMITED	# 023038	12029	2/24	22-Mar-11	2	# 4667	\$847.72	\$1,890.88	0	IN	OK	# VERIFIED CONCERN CHECK REP#5 COUPLUG LPTCHECK ENGINE LIGHT	# 818035	-	-	V29P250	PT CAC																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
	FUEL INJECTOR	ENGINE	NO	Submitted expedite ship 5/24/11 Six injectors & one spark plug tagged 5/25/11 Injectors given to Chris Trause 5/26/11 Parts returned 5/31/11	BEEM0052	NO	NO	NO	2011 1FTFWETXB	TIFS	F	F8C	4AT	TKW	TC3	AF	28-Mar-11	6-Apr-11	FOX FORD LINCOLN MERCURY GRAND	# 023038	9F580	2/24	13-May-11	2	# 532	\$525.71	\$698.61	0	IN	OK	# XDS HOOK UP PROOCPROOCS STUCK OPEN/STUCK ON JERKING AND BLU	# 818035	-	-	V29P250	PT CAC																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
	DIAG. MISFIRE	ENGINE	NO	Submitted expedite ship 5/24/11 Spark plug given to George Rano 6/2/11	BEEM0052	NO	NO	NO	2011 1FTFWETXB	TIFS	F	F8C	4AT	TKW	TC3	AF	18-Mar-11	19-Apr-11	LAZARUS FORD INC	# 023038	9F580	2/24	20-May-11	1	# 232	\$0.00	\$62.28	1	IN	OK	# ROAD TESTED CHECK REP#5 CONCERN LMS CUSTOMER STATES CH	# 818035	-	-	V29P250	PT CAC																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
	DIAG. MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	2011 1FTFWETXB	TIFS	F	F8C	4AT	TKW	TC3	AF	10-Jun-11	17-Feb-11	KEN STEWELL FORD	# 023038	9F580	2/24	18-May-11	4	# 363	\$0.00	\$94.80	0	IN	OK	# CHECKED FOR DTC FOUND NONE CHECKED FOR CUSTOMER STATES CH	# 818035	-	-	V29P250	PT CAC																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
FUEL INJECTOR	EXHAUST	YES	NO	Submitted expedite ship 5/25/11 Part tagged 5/25/11 # 0240397997 Part returned 5/31/11	BEKC7004	YES	NO	NO	2011 1FTFWWETB18	TIFS	F	F8C	4AT	TKW	TC3	AF	12-Apr-11		BYERS FORD, LLC	# 023038	9F580	2/24	8-May-11	-1	# 3	\$211.26	\$674.86	0	IN	OK	# VERIFIED CONCERN, NO MAKE AND FUEL RAILS, RECUST STATES VEHICLE	# 818035	-	-	V29P250	PT CAC																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
	DIAG. MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	2011 1FTFWWETXB	TIFS	F	F8C	4AT	TKW	TC3	AF	10-Jun-11	18-Mar-11	LINCOLN ALY MOTORS	# 023038	12	2/24	23-May-11	2	# 301	\$5.17	\$45.19	1	IN	OK	# M1 CYLINDER FUEL MISFIRE FOLLOWED SPARK	# 818035	-	-	V29P250	PT CAC																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
	DIAG. MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	2011 1FTFWWETB18	TIFS	F	F8C	4AT	TKW	TC3	AF	18-Mar-11	19-Apr-11	SAVATVILLE FORD	# 023038	12	2/24	19-May-																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																													

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2011-2012 MY 3.5L GTDI P415 Misfire Claims

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2011-2012 MY 3.5L GTDI P415 Misfire Claims.xls

2011-2012 MY 3.5L GTDI P415 Misfire Claims.xls

2011-2012 MY 3.5L GTDI P415 Misfire Claims.xls

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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2011-2012 MY 3.5L GTDI P415 Misfire Claims.xls

2011-2012 MY 3.5L GDI P415 Misfire Claims.xls

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Page 23 of 34

PE13-018 001842

2011-2012 MY 3.5L GTDI P415 Misfire Claims.xls

2011-2012 MY 3.5L GTDI P415 Misfire Claims.xls

2011-2012 MY 3.5L GTDI P415 Misfire Claims.xls

2011-2012 MY 3.5L GTDI P415 Misfire Claims.xls

2011-2012 MY 3.5L GTOL B415 MicEco Claims.xls

2011-2012 MY 3.5L GDI P415 Misfire Claims.xls

2011-2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	EWRT PART	ISSUED / RETURNED	DATE	STATUS	GOODS REPORT	FAV	DEALER CONTACT	REV	VIN	MODEL	LIST	DATE	DATE	ASSY	POD	WARRANTY	DEalership	PART NUMBER	REPAIR DATE	TLS	MILEAGE	MATERIAL	TOTAL	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	CLAIM BURNED		
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	EDWARDS AUTO SALES CO INC	18-04-11	18-04-11	EDWARDS AUTO SALES CO INC	18-04-11	18-04-11	6	7230	80.00	159.75	TX	SC	TEST DRIVE 40 MILES. PRESENT LEVELS ALL OK. CUST STATES VEHICLE IS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	SERVICE MOTORS, INC.	18-04-11	18-04-11	SERVICE MOTORS, INC.	18-04-11	18-04-11	3	4980	80.00	819.84	TX	WV	ROAD TESTED VEHICLE AT THE TIME. FOUND NO CHECK FOR SLIGHT MISFIRE	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	DON DAVIS FORD LINCOLN	18-04-11	18-04-11	DON DAVIS FORD LINCOLN	18-04-11	18-04-11	6	136	80.00	817.80	TX	TX	PER INSTALLED KODI SELF TEST. DTC P0304	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	STAR DEALERSHIPS, INC.	18-04-11	18-04-11	STAR DEALERSHIPS, INC.	18-04-11	18-04-11	6	17979	80.00	844.32	TX	TX	TEST DRIVE. COULD NOT REPEAT. VEHICLE WILL INTERMITTENTLY	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	FORD LINCOLN OF FRANKLIN	18-04-11	18-04-11	FORD LINCOLN OF FRANKLIN	18-04-11	18-04-11	4	5695	80.00	860.03	TX	TX	TEST DRIVE TO VERIFY VEHICLE AND NO PROBLEM. CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	RUSSELL FORD LINCOLN, INC.	18-04-11	18-04-11	RUSSELL FORD LINCOLN, INC.	18-04-11	18-04-11	2	4118	80.00	841.44	TX	OK	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	AL PACKERS WHITE MARSH FORD	18-04-11	18-04-11	AL PACKERS WHITE MARSH FORD	18-04-11	18-04-11	5	7510	80.00	818.27	TX	MD	CHECK ENGINE LIGHT OFF. TEST. EEC. PASS. CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	THUNDERBOLT FORD	18-04-11	18-04-11	THUNDERBOLT FORD	18-04-11	18-04-11	2	1911	80.00	869.63	TX	TX	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	TERRESONNE FORD	18-04-11	18-04-11	TERRESONNE FORD	18-04-11	18-04-11	4	5788	80.00	846.63	TX	LA	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	BOB SWOFF FORD, INC.	18-04-11	18-04-11	BOB SWOFF FORD, INC.	18-04-11	18-04-11	10	22243	80.00	857.18	TX	KV	HOOKEED TO IDS TEST. NO CODES FOUND. CHECK ENGINE HAS A LIGHT	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	GUAY'S GARAGE & AUTO	18-04-11	18-04-11	GUAY'S GARAGE & AUTO	18-04-11	18-04-11	4	5681	80.00	845.19	TX	NE	CONFIRM ENGINE MISFIRE. ROAD TEST. DTC P0304. CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	FOX FORD	18-04-11	18-04-11	FOX FORD	18-04-11	18-04-11	3	11330	80.00	816.33	TX	MI	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	COURTESY FORD LINCOLN SALES, I	18-04-11	18-04-11	COURTESY FORD LINCOLN SALES, I	18-04-11	18-04-11	3	7011	80.00	869.79	TX	OK	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	JOHN NEGAN FORD, INC.	18-04-11	18-04-11	JOHN NEGAN FORD, INC.	18-04-11	18-04-11	2	1845	80.00	817.27	TX	PA	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	FACE FORD LINCOLN	18-04-11	18-04-11	FACE FORD LINCOLN	18-04-11	18-04-11	2	4392	80.00	814.39	TX	IL	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	VERIN EDGE FORD, INC.	18-04-11	18-04-11	VERIN EDGE FORD, INC.	18-04-11	18-04-11	1	25	80.00	811.65	TX	SD	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	BEAUMONT MOTOR CO.	18-04-11	18-04-11	BEAUMONT MOTOR CO.	18-04-11	18-04-11	1	11078	80.00	832.02	TX	OK	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	TALLAHASSEE FORD LINCOLN	18-04-11	18-04-11	TALLAHASSEE FORD LINCOLN	18-04-11	18-04-11	1	823	80.00	862.89	TX	FL	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	BEAUMONT MOTOR CO.	18-04-11	18-04-11	BEAUMONT MOTOR CO.	18-04-11	18-04-11	1	8072	80.00	824.41	TX	OK	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	AUTOWAY FORD LINCOLN	18-04-11	18-04-11	AUTOWAY FORD LINCOLN	18-04-11	18-04-11	1	1286	80.00	867.47	TX	FL	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	MCCARTHY FORD LINCOLN OF	18-04-11	18-04-11	MCCARTHY FORD LINCOLN OF	18-04-11	18-04-11	1	7988	80.00	864.84	TX	KY	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	LEWIS FORD SALES, INC.	18-04-11	18-04-11	LEWIS FORD SALES, INC.	18-04-11	18-04-11	1	134	80.00	831.88	TX	AR	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	WICKHAM FORD, INC.	18-04-11	18-04-11	WICKHAM FORD, INC.	18-04-11	18-04-11	1	4385	80.00	832.14	TX	NE	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	MEDFORD MOTORS, INC.	18-04-11	18-04-11	MEDFORD MOTORS, INC.	18-04-11	18-04-11	1	881	80.00	826.12	TX	NE	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	MALIK FORD FORD LINCOLN	18-04-11	18-04-11	MALIK FORD FORD LINCOLN	18-04-11	18-04-11	8	18415	80.00	814.89	TX	TX	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	PERMANE FORD SALES LTD	18-04-11	18-04-11	PERMANE FORD SALES LTD	18-04-11	18-04-11	1	1400	80.00	813.84	TX	SC	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	JONES FORD	18-04-11	18-04-11	JONES FORD	18-04-11	18-04-11	1	1400	80.00	813.84	TX	SC	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	HADSON FORD INC.	18-04-11	18-04-11	HADSON FORD INC.	18-04-11	18-04-11	1	3893	80.00	886.41	TX	WV	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	CROSSLAND FORD SALES	18-04-11	18-04-11	CROSSLAND FORD SALES	18-04-11	18-04-11	5	20137	80.00	817.94	TX	WA	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	RAMSEY FORD LINCOLN	18-04-11	18-04-11	RAMSEY FORD LINCOLN	18-04-11	18-04-11	3	5714	80.00	8103.38	TX	WV	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	GARY CROSSLAND FORD, INC.	18-04-11	18-04-11	GARY CROSSLAND FORD, INC.	18-04-11	18-04-11	8	7485	80.00	866.28	TX	MO	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	MARSHALL FORD SALES, INC.	18-04-11	18-04-11	MARSHALL FORD SALES, INC.	18-04-11	18-04-11	1	1239	80.00	833.33	TX	OK	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	JACK BOWEN FORD LINCOLN	18-04-11	18-04-11	JACK BOWEN FORD LINCOLN	18-04-11	18-04-11	1	438	80.00	818.33	TX	OK	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	1	1337	80.00	857.42	TX	TX	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	1	1337	80.00	857.42	TX	TX	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	2	4670	80.00	8103.88	TX	MI	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	1	1337	80.00	857.42	TX	MI	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	STARVILLE FORD LINCOLN, INC.	18-04-11	18-04-11	STARVILLE FORD LINCOLN, INC.	18-04-11	18-04-11	1	7389	80.00	835.13	TX	MS	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	1	1337	80.00	857.42	TX	MI	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	1	1337	80.00	857.42	TX	MI	PERMITS FOR FORD CODES. POSSIBLE MISFIRE IN CUSTOMER STATES THIS	NO	NO	NO	NO
DAG - MISFIRE	ENGINE	NO	N/A	N/A	NO	NO	NO	NO	NO	21FWT1B1B	198	F	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	CRONIN FORD SALES, INC.	18-04-11	18-04-11	1	1337	80.00	857.42	TX						

2011-2012 MY 3 SL OTDI P415 Missive Claims.xls Page 32 of 34

2011-2012 MY 3.5L GDI P415 Misfire Claims.xls

2011-2012 MY 3.5L GTDI P415 Misfire Claims

[illegible]

From: Steslicki, Michael (M.E.)
Sent: Tuesday, March 13, 2012 8:59 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dodds, Jordan (J.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Huck, David (D.E.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzis, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2011-2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (3/13/12)

13 new claims. 10 from 2011 MY and 3 from 2012 MY.

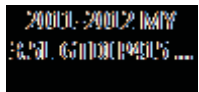
The 2011 MY claims are highlighted in yellow and the 2012 MY claims are highlighted in blue.

2011 MY claims (10)

(4) COP
(2) Diag - Misfire
(1) Spark Plug
(1) Fuel Injector
(1) Catalytic Converter
(1) UEGO Sensor

2012 MY claims (3)

(1) COP
(1) Fuel Injector
(1) UEGO Sensor

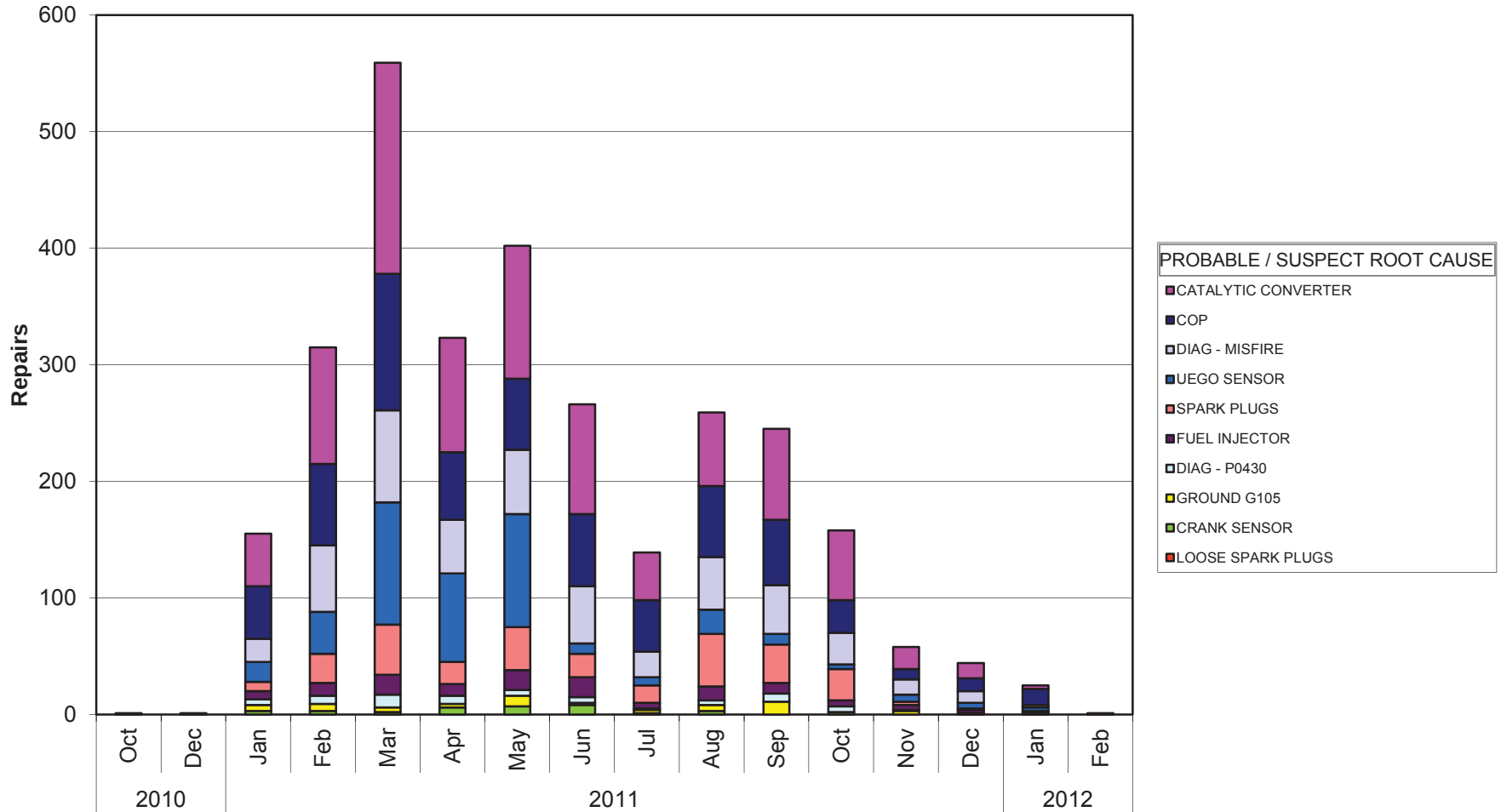


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	MODEL YEAR
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Count of VIN

2011-2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 3/12/12



Years	PROD DATE
-------	-----------

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
MODEL YEAR	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2010	Oct	
	Dec	
2011	Jan	
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
	Aug	
	Sep	
	Oct	
	Nov	
	Dec	
2012	Jan	1
	Feb	1
Grand Total		2

CRANK SENSOR		GROUND G105
	3	5
	3	6
	2	4
	6	3
	7	9
	8	2
	1	3
	3	5
		11
	2	
		3
	35	51

DIAG - P0430		FUEL INJECTOR
	5	7
	7	11
	11	17
	7	10
	5	17
	5	17
	1	5
	4	12
	7	9
	5	5
	1	4
		3
	1	
	59	117

SPARK PLUGS		UEGO SENSOR	
	1		
	8		17
	25		36
	43		105
	19		76
	37		97
	20		9
	15		7
	45		21
	33		9
	27		4
	3		6
	1		5
	1		3
	1		
	279		395

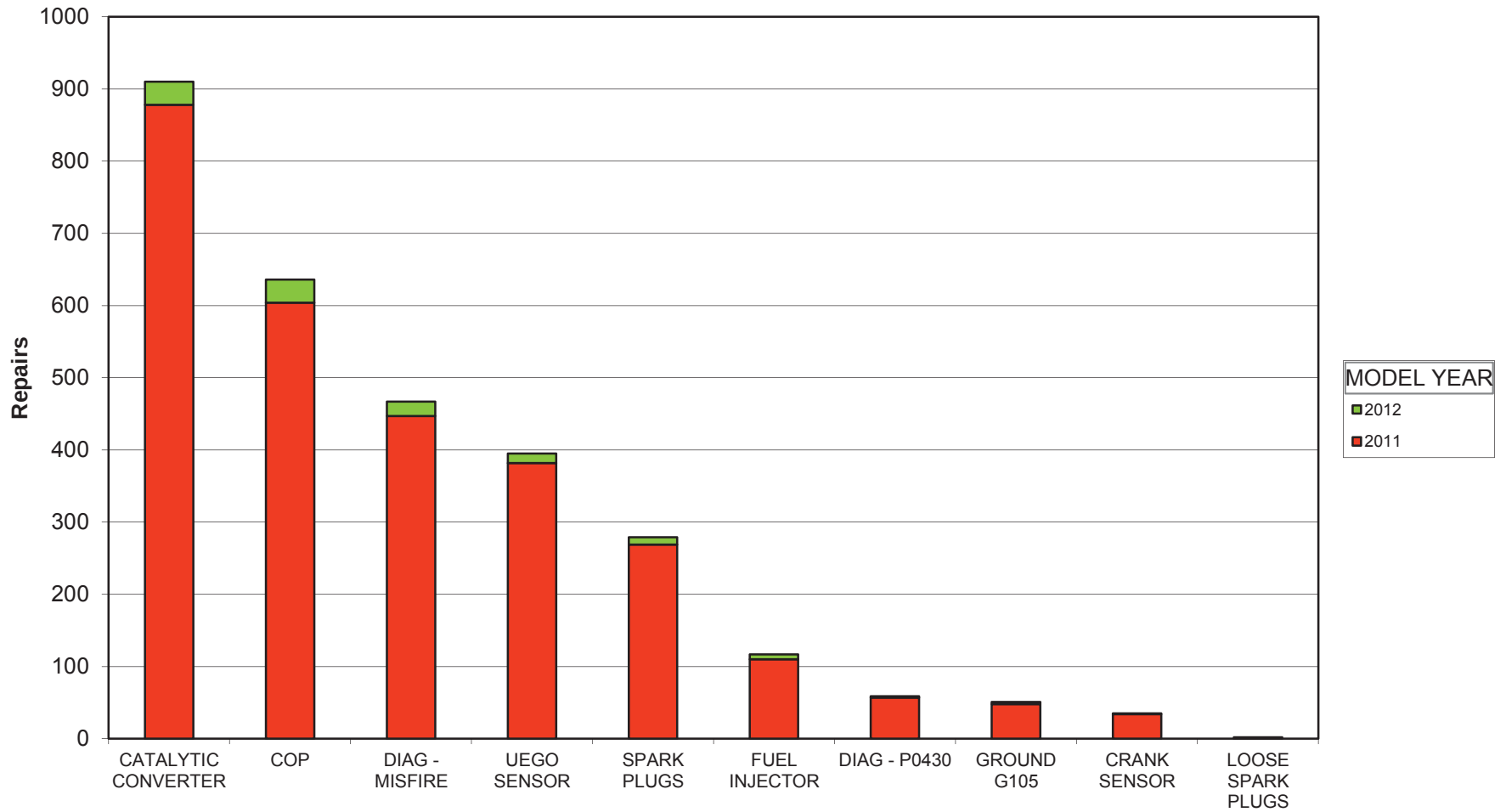
DIAG - MISFIRE		COP
	20	45
	57	70
	79	117
	46	58
	55	61
	49	62
	22	44
	45	61
	42	56
	27	28
	13	9
	10	11
	2	14
	467	636

CATALYTIC CONVERTER	Grand Total
1	1
	1
45	155
100	315
181	559
98	323
114	402
94	266
41	139
63	259
78	245
60	158
19	58
13	44
3	25
	1
910	2951

ASSY PLANT	ENGINE CODE	TRANS CODE	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2011-2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 3/12/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ASSY PLANT	(All)
ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	MODEL YEAR		
PROBABLE / SUSPECT ROOT CAUSE	2011	2012	Grand Total
CATALYTIC CONVERTER	878	32	910
COP	604	32	636
DIAG - MISFIRE	447	20	467
UEGO SENSOR	382	13	395
SPARK PLUGS	269	10	279
FUEL INJECTOR	110	7	117
DIAG - P0430	57	2	59
GROUND G105	48	3	51
CRANK SENSOR	34	1	35
LOOSE SPARK PLUGS		2	2
Grand Total	2829	122	2951

2011-2012 MY 3.5L GTDI P415 Misfire Claims

[illegible]

PE13-018 001864

2011-2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	EWRT PART TAGGED?	RETURNED	STATUS	GCQR REPORT	FAV	DEALER CONTACTED	DEL V	VN	INCL LIT	EN	LINE	COMS	CO	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	INCL CR	PART NUMBER	BASE	INCL	REPAIR DATE	YS	M	MILEAGE	MATERIAL COST	TOTAL COST	INSTR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	WARRANTY CO	COLLECTOR	CLAIM BRINNED FUNCTION							
CATALYTIC CONVERTER	EXHAUST	YES	YES	Submitted expedite ship 4/25/11. Part tagged 4/26/11 # 0245488462. Part returned 4/29/11. Part given to Jas Fodera 4/29/11. Confirmed that sun belt took 5/2/11. Submitted expedite ship 4/26/11. COP & spark plug tagged 4/27/11 # 0245588591 & 0245588592. Parts returned 4/29/11. Part given to Jim Gibboney 4/29/11.	BDIA012	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	11-Jan-11	11-Feb-11	BILLINGSLEY FORD LINCOLN MERCURY	14	0245588591	5.00E+212	E	18-Apr-11	3	#	2622	\$397.71	\$569.49	2	#	MI	OK	#RAN EEC TEST, PID MONITOR, FUEL PRESSURE TEST, DIAG CHECK ENGINE LIGHT	15	#	3035	V29	PERFORM	PT C&C			
COP	ENGINE	YES	YES	Submitted expedite ship 4/29/11. Part returned 4/29/11.	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	4-Feb-11	2-Apr-11	MORRISTOWN FORD, INC.	1	#	0833	12029	C	16-Apr-11	1	#	2261	\$64.05	\$100.26	1	#	MI	TN	#VDS DIAG, PERFORM CYL BAL, PERFORM COIL STRENGTH STATES VEH RUNS	15	#	3035	V32	PERFORM	PT C&C		
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	7-Feb-11	23-Feb-11	COTRAC FORD LINCOLN SALES INC.	14	0245588591	5.00E+212	E	14-Mar-11	1	#	2837	\$0.00	\$116.20	1	#	MI	ON	#SCANNED FOR CODES #LEVEL ROAD TEST OK	15	#	3035	V44	PERFORM	PT C&C			
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	16-Feb-11	14-Mar-11	ENHART AUTO PLAZA, INC.	1	#	0807	6007	*	16-Mar-11	2	#	3416	\$0.00	\$73.31	1	#	MI	SD	#POWER BALANCE PASSED, RELATIVE COMPRESSIONS THE CEL WAS ON AND	15	#	3035	V48	PERFORM	PT C&C		
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	1-Feb-11	28-Feb-11	KENTWOOD FORD SALES, INC.	14	0245588591	5.00E+212	E	11-Apr-11	2	#	2873	\$0.00	\$30.13	0	#	MI	AB	#4625 90 HOOK UP DR KOEO KOER NO CODES MONITOR ENGINE RUNNING ROUGH	15	#	3035	V46	PERFORM	PT C&C			
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	16-Mar-11	11-Apr-11	VAN CALVE FORD, INC.	1	#	0812	DIAG	*1	16-Apr-11	1	#	603	\$0.00	\$14.42	0	#	MI	AB	#REC TESTED KOEO, NO CODES, COHO MOKE & ON CUSTOMER STATES VEH	15	#	3035	V29	PERFORM	PT C&C		
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	16-Feb-11	2-Apr-11	WESTLITE MOTOR COMPANY	14	0245588591	5.00E+212	E	14-Apr-11	1	#	1419	\$0.00	\$37.75	1	#	MI	NO	#TEST THE EEC SYSTEM, LOOK OK, COMPARED TRAILS ROUGH AND HEIST	15	#	3035	V32	PERFORM	PT C&C			
CATALYTIC CONVERTER	EXHAUST	YES	YES	Submitted expedite ship 4/27/11. Part tagged 4/28/11 # 0245588408. Part returned 5/2/11. Part given to Jas Fodera 5/2/11.	BDIA007	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	12-Jan-11	31-Mar-11	MIDDLEKAUFF FORD LINCOLN	1	#	0833	5.00E+212	E	8-Apr-11	1	#	1190	\$397.71	\$636.44	1	#	MI	IO	#VERIFIED CONCERN FOUND CODE P0430 CATALYST	15	#	3035	V29	PERFORM	PT C&C		
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BDUCN08	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	25-Mar-11	8-Apr-11	ARCHE COCHRAN MOTORS, INC.	1	#	0807	6007	*1	21-Apr-11	2	#	543	\$0.00	\$109.42	1	#	MI	MT	#D5 TESTS PP TESTS IGNITION TEST COILS UNABLE CHECK ENGINE LIGHT	15	#	3035	V29	PERFORM	PT C&C		
COP	ENGINE	YES	YES	Submitted expedite ship 4/28/11. Part tagged 4/29/11 # 0245593755. Part returned 5/10/11. COP & spark plug tagged 4/29/11 # 0245588570 & 0245588580. COP returned 5/9/11. COP given to Jim Gibboney 5/9/11.	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	12-Mar-11	18-Apr-11	WORLD FORD/PENSACOLA	1	#	0833	12029	C	22-Apr-11	1	#	67	\$58.88	\$178.23	2	#	MI	FL	#KOECC TEST P0301 P0316 P0302 WITH #2 AND REC	15	#	3035	V29	PERFORM	PT C&C		
COP	ENGINE	YES	YES	Submitted expedite ship 4/29/11. Catalytic converter & CMS sensor tagged 5/2/11 # 0245588781 & 0245588782. Catalytic converter returned 5/26/11. Catalytic converter given to Jas Fodera 5/26/11. CMS sensor returned 6/1/11. Part given to Scott McLaugh 6/14/11. Reference Part #27	BDIAW011	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	22-Feb-11	18-Mar-11	JACQUES OLIVER FORD INC.	1	#	0833	5.00E+212	E	10-Apr-11	2	#	2816	\$634.80	\$929.95	4	#	MI	QC	#T713 PLANTE CONFIRME #FIER PD PRINT LOG PD 529, VERIFIER LA LUMIERE	15	#	3035	V48	PERFORM	PT C&C		
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BDUCN08	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	25-Mar-11	8-Apr-11	TENKOR FORD, INC.	1	#	0807	6007	*1	26-Apr-11	1	#	5	\$0.00	\$45.90	1	#	MI	BN	#PERFORM EEC DIAG AND TESTS, CHECK KOEO & USE CUSTOMER CONCERN	15	#	3035	V32	PERFORM	PT C&C		
SPARK PLUGS	ENGINE	YES	NO	N/A	BDIAW017	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	8-Mar-11	18-Mar-11	MEADOWLAND FORD SALES & SERV	1	#	0807	12405	*1	28-Mar-11	1	#	124	\$4.86	\$212.34	0	#	MI	ON	#REC DIAGNOSIS, P/PINPOINT TEST, PID MONITOR, ENGINE LIGHT ON, & RUL	15	#	3035	V29	PERFORM	PT C&C		
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BDIAW017	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	13-Jan-11	11-Feb-11	BILOX CITY FORD LINCOLN MERCURY	1	#	0807	DIAG	*1	20-Apr-11	3	#	3971	\$0.00	\$40.28	1	#	MI	LA	#REC TEST CODE P0306 MEMORY LOSS, P/PINPOINT TEST, STATE'S DRIVING ON HIGH	15	#	3035	V29	PERFORM	PT C&C		
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BDIAW017	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	14-Jan-11	18-Mar-11	BOURBOIS MOTORS LIMITED	1	#	0807	NVP	*1	26-Apr-11	1	#	915	\$0.00	\$91.82	1	#	MI	ON	#ROAD TESTED HOIST IN/OUT GASS FOR ANY TSB, A/C CHECK ENGINE LIGHT	15	#	3035	V29	PERFORM	PT C&C		
FUEL INJECTOR	ENGINE	YES	NO	Submitted expedite ship 5/5/11. Part tagged 5/6/11 # 0245589568. Submitted expedite ship 5/5/11. COP & spark plug tagged 5/6/11 # 0245589569 & 0245589563. Parts returned 5/12/11. Part given to Jim Gibboney 5/12/11.	BDIAF010	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	21-Feb-11		JACQUES OLIVER FORD INC.	1	#	0833	9229	B	21-Apr-11	-1	#	405	\$112.89	\$593.36	0	#	MI	QC	#VER & CONF PLANTE LUMI MECANIQUE EGALE A 1041, VERIFIER MOTEUR	15	#	3035	V48	PERFORM	PT C&C		
COP	ENGINE	YES	YES	Submitted expedite ship 5/5/11. Part tagged 5/6/11 # 0245817797. Part returned 5/18/11. Part given to Jas Fodera 5/18/11.	N/A	NO	NO	2011	1FTFX1CT6	TIFS	F	BM	E	TKW	TIC3	AF	19-Jan-11	10-Mar-11	JOE MYERS FORD LINCOLN	1	#	0833	12029	C	27-Apr-11	2	#	5252	\$64.05	\$167.21	1	#	MI	TX	#VERIFIED CONCERN, EECG PER FOULED FROM MISC2 SERVICE ENGINE LIGHT	15	#	3035	V29	PERFORM	PT C&C		
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	23-Feb-11	14-Mar-11	FRIENDLY FORD, INC.	1	#	0807	DIAG	*1	26-Apr-11	2	#	2905	\$0.00	\$18.49	0	#	MI	IN	#INSTALL DR AND CK FOR CODES NO CODES GO TO C5 VEHICLE RUNS ROUGH	15	#	3035	V46	PERFORM	PT C&C		
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	21-Mar-11	30-Mar-11	RUXER FORD LINCOLN, INC.	1	#	0807	DIAG	*1	30-Apr-11	2	#	1973	\$0.00	\$34.95	1	#	MI	IN	#ROAD TEST UDC TEST EEC ALL PASS CODES, RETN CUSTOMER STATED THE	15	#	3035	V29	PERFORM	PT C&C		
CATALYTIC CONVERTER	EXHAUST	YES	YES	Submitted expedite ship 5/6/11. Part tagged 5/9/11 # 0245920109. Part returned 6/1/11. Part given to George Reno 6/14/11.	BDZCK005	NO	NO	2011	1FTFW1CT6	TIFS	F	BM	E	TKW	TIC3	AF	19-Jan-11	16-Mar-11	HOLLINGSWORTH RICHARDS FORD	1	#	0833	5.00E+212	E	26-Apr-11	2	#	2673	\$397.71	\$556.67	2	#	MI	LA	#CATALYST BAD C0 42 C00 WASTE GATE AND THE CUST STATES THE CHECK	15	#	3035	V29	PERFORM	PT C&C		
COP	ENGINE	YES	YES	Submitted expedite ship 5/11/11. Part tagged 5/11/11 # 0246018541. Part returned 5/19/11. Part given to Jas Fodera 5/19/11.	BDIAW016	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	11-Jan-11	12-Mar-11	M & M FORD LINCOLN SALES LTD.	1	#	0833	12029	C	20-Apr-11	2	#	5778	\$55.33	\$258.81	0	#	MI	AB	#CHECK OUT FOR CK ENG T FOLLOWED BY ACCEL CONCERN FOR CK ENG L	15	#	3035	V29	PERFORM	PT C&C		
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BDIAW016	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	12-Jan-11	12-Mar-11	HOPMAN FORD, INC.	1	#	0807	12029	*1	5-May-11	2	#	4421	\$0.00	\$131.30	0	#	MI	CT	#HE VERIFIED THE CHECK/DNOT ISOLATE FAULT, & CUST STATES CELL LIGHT	15	#	3035	V29	PERFORM	PT C&C		
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	28-Mar-11	2-Apr-11	RUXER FORD LINCOLN, INC.	1	#	0807	DIAG	*1	18-Apr-11	1	#	2089	\$0.00	\$34.95	1	#	MI	IN	#ROAD TEST NO MISFIRE, FELT TESTED EEC PASS P721 CUSTOMER STATES	15	#	3035	V32	PERFORM	PT C&C		
CATALYTIC CONVERTER	EXHAUST	YES	YES	Submitted expedite ship 5/11/11. The cat tagged 5/12/11. Submitted expedite ship 5/12/11. Part tagged 5/13/11 # 0246113716. Part returned 5/23/11. Part given to Steve Sotell 5/23/11.	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	28-Mar-11	2-Apr-11	RUXER FORD LINCOLN, INC.	1	#	0807	5.00E+212	*1	18-Apr-11	1	#	2089	\$0.00	\$118.85	1	#	MI	IN	#RULN EEC TEST GOT CODES BURE FUEL PUMP ON CONCERN, CHECK FOR	15	#	3035	V49	PERFORM	PT SOUND NVH		
SPARK PLUGS	ENGINE	YES	YES	Submitted expedite ship 5/11/11. Part tagged 5/11/11 # 0246113716. Part returned 5/23/11. Part given to Steve Sotell 5/23/11.	BDDB5006	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	13-Mar-11	12-Apr-11	PRINZEN FORD SALES	1	#	0807	12405	*1	4-May-11	1	#	557	\$4.86	\$143.02	0	#	MI	ON	#VERIFY CONCERN EEC T						V45	PERFORM	PT COOLING
CATALYTIC CONVERTER	EXHAUST	YES	NO	Submitted expedite ship 5/11/11. Part tagged 5/11/11 # 0246096028. Submitted expedite ship 5/12/11. Part tagged 5/13/11 # 0246113716. Part returned 5/23/11. Part given to Jas Fodera 5/23/11.	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	19-Jan-11	18-Apr-11	OKRIDGE FORD SALES (1981) LTD	1	#	0833	5.00E+212	E	21-Apr-11	1	#	320	\$1,198.32	\$1,468.22	0	#	MI	ON	#DIAGNOSE ENGINE CONTROLS, CODES P0299, P0A30 REPORT ON CAUSE OF C	15	#	3035	V29	PERFORM	PT C&C		
COP	ENGINE	YES	YES	Submitted expedite ship 5/12/11. Part tagged 5/13/11 # 0246113716. Part returned 5/23/11. Part given to Jas Fodera 5/23/11.	BEAR2002	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	4-Mar-11	2-Apr-11	WISCASSET FORD LINCOLN	1	#	0833	12029	C	10-May-11	2	#	2085	\$76.51	\$200.78	1	#	MI	ME	#ROAD TESTED AND VERINTHRU HOE KOEO SELF TEST CEL LIGHT ON VEHICLE	15	#	3035	V29	PERFORM	PT C&C		
COP	ENGINE	YES	NO	Submitted expedite ship 5/12/11. Part tagged 5/13/11 # 0246113716. Part returned 5/23/11. Part given to Jas Fodera 5/23/11.	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	10-Apr-11	28-Apr-11	DEJARDINS AUTO COLLECTION	1	#	0807	12029	*1	2-May-11	1	#	196	\$55.33	\$112.09	1	#	MI	QC	#12029 CODE P0303 COIL #3 DEFECTUEUX, VERIFIER TEMON CHECK ENGINE	15	#	3035	V46	PERFORM	PT C&C		
CATALYTIC CONVERTER	EXHAUST	YES	YES	Submitted expedite ship 5/12/11. Part tagged 5/13/11 # 0246113716. Part returned 5/23/11. Part given to Jas Fodera 5/23/11.	N/A	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	7-Feb-11	27-Apr-11	ABB FORD SALES LTD	1	#	0833	5.00E+212	E	5-May-11	1	#	887	\$549.22	\$744.29	0	#	MI	ON	#T1 TESTED ENGINE ELECTRONICS AND RECEIVED REPAIR CHECK ENGINE	15	#	3035	V29	PERFORM	PT C&C		
CATALYTIC CONVERTER	EXHAUST	YES	YES	Submitted expedite ship 5/12/11. Part tagged 5/13/11 # 0246117345. Part returned 5/19/11. Part given to Jas Fodera 5/19/11. Part tagged 5/19/11 # 0246117345. Part returned 5/19/11. Part given to George Reno 5/19/11. Confirmed spark plug porcelain damaged and half missing 5/19/11.	BEBA3048	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	4-Feb-11	3-Mar-11	BILOX FALLS FORD LINCOLN MERCURY	1	#	0833	5.00E+212	E	2-May-11	3	#	8179	\$397.71	\$524.24	1	#	MI	SD	#BLEP TEST P0299, P0A30, CTORS OFF OF OXYGEN, CUSTOMER STATES THE	15	#	3035	V29	PERFORM	PT C&C		
SPARK PLUGS	ENGINE	YES	YES	Submitted expedite ship 5/13/11. Catalytic converter & spark plug tagged 5/13/11 # 0246187244 & 0246187256. Part returned 5/19/11.	BECDN005	NO	NO	2011	1FTFW1ET6	TIFS	F	BM	E	TKW	TIC3	AF	14-Apr-11	29-Apr-11	BARL FORD LINCOLN INC.	1	#	0833	5.00E+212	E	3-May-11	1	#	117	\$539.86	\$668.06	0	#	MI	QC	#VERIFIER TEST CODE P0A30 FAIRE CTRL OASIS REVERIFIER ENGINE ALLUM	15	#	3035	V46	PERFORM	PT C&		

2011-2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	EWRT PART TAGGED?	RETURNED	STATUS	GCQR REPORT	FAV	DEALER CONTACTED	DEL V	VN	VEHICLE LINE	CH	EN	ENGINE	COM	CO	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	LABOR HOURS	PART NUMBER	BASE PRICE	REPAIR DATE	YES	MILEAGE	MATERIAL COST	TOTAL COST	WARRANTY	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	WARRANTY CO	COLLECTOR	CLAIM BRINNED FUNCTION						
FUEL INJECTOR	ENGINE	YES	NO	Submitted expedite ship 5/18/11 Part tagged 5/18/11 # 024653247 O-rings & tube returned 5/25/11 Initial diagnosis returned 5/25/11 Submitted expedite ship 5/18/11 Catalytic converter & spark plug 5/19/11 # 024653107 & 024653119 Parts returned 5/26/11	N/A	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	19-Apr-11	21-Apr-11	ELMER HARE FORD SALES, INC.	#	#	9F993	-	2	6-May-11	1	#	5	\$313.63	\$66.44	#	#	N	MO	# 24 COILS STILL #4 MISFIRE FUEL LINE CHANGE OIL AND MISSES OK ENGINE LIGHT IS	#	#	125	V29	FE040	PT C&C
CATALYTIC CONVERTER DIAG - P0430	EXHAUST	YES	YES	Two catalytic converters tagged 5/20/11 #s 024638845 & 024638857 Parts returned 5/26/11 Parts given to Joe Fodera 5/26/11 Confirmed LHS inlet brick has a prominent non-uniform crack on front face (out of res). RHS brick isolated okay 6/2/11 Submitted expedite ship 5/18/11 Part tagged 5/20/11 # 0246391303 by MTC	BDCM016	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	9-Mar-11	20-Apr-11	EXPRESSWAY FORD	#	#	500E-212	E	2	25-Apr-11	1	#	1311	\$448.28	\$644.69	2	#	N	IN	# HOOKED UP SCAN TOOL REPLACED CONVERTER S CHECK ENGINE LIGHT IS	#	#	105	V29	FE040	PT C&C
CATALYTIC CONVERTER	EXHAUST	NO	N/A	Submitted expedite ship 5/18/11 Two catalytic converters tagged 5/20/11 #s 024638845 & 024638857 Parts returned 5/26/11 Parts given to Joe Fodera 5/26/11 Confirmed LHS inlet brick has a prominent non-uniform crack on front face (out of res). RHS brick isolated okay 6/2/11 Submitted expedite ship 5/18/11 Part tagged 5/20/11 # 0246391303 by MTC	N/A	YES	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	9-Mar-11	22-Mar-11	MAHWAH FORD SALES & SERVICE, I	#	#	DIAG	-	2	13-May-11	2	#	2526	\$0.00	\$73.43	1	#	N	NJ	# PERFORMED DIAGNOSIS 13 B05 4908 LOG MODE & CUSTOMER STATES CHECK	#	#	105	V29	FE040	PT C&C
CATALYTIC CONVERTER	EXHAUST	YES	YES	Submitted expedite ship 5/20/11 Part tagged 5/20/11 # 024646594 Part returned 6/1/11 Parts given to Chris Treusch 6/2/11	RECA205	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	21-Apr-11	28-Apr-11	DON VANCE FORD, INC.	#	#	9F993	-	2	2-May-11	-1	#	6	\$296.21	\$490.90	3	#	N	MO	# VERIFIED MIL ON & RUN MISSION ON 5 CYL 125 PSI PUMPING TEST DRIVE THE	#	#	105	V29	FE040	PT C&C
CATALYTIC CONVERTER	EXHAUST	NO	N/A	Submitted expedite ship 5/20/11 Part tagged 5/20/11 # 024646594 Part returned 6/1/11 Parts given to Chris Treusch 6/2/11	N/A	YES	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	15-Feb-11	11-Apr-11	SAYVILLE FORD	#	#	DIAG	-	2	13-May-11	1	#	577	\$0.00	\$68.38	34	#	N	NC	# PASSER LE IDS CODE P0430 EN MEMOIRE MAIS NORMON CHECK ENGINE #	#	#	124	V29	FE040	PT C&C
CATALYTIC CONVERTER	EXHAUST	YES	NO	Submitted expedite ship 5/20/11 Part tagged 5/20/11 # 024646594 Part returned 6/1/11 Parts given to Chris Treusch 6/2/11	N/A	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	15-Feb-11	1-Apr-11	RENEKE LINCOLN, INC.	#	#	12029	-	2	30-Apr-11	1	#	1380	\$0.00	\$104.75	2	#	N	OH	# RUN EEC TEST RUN PP TEST DO POWER BALANCE WAS GETTING HIGHWAY #	#	#	105	V29	FE040	PT C&C
CATALYTIC CONVERTER	EXHAUST	YES	NO	Catalytic converter, six spark plugs, two COPIES, two CME sensors, and exhaust gasket tagged 5/24/11	BVC0814	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	16-Feb-11	19-Feb-11	MONTGOMERY FORD SALES LIMITED	#	#	12029	-	2	22-Mar-11	2	#	4567	\$847.72	\$1,890.98	35	#	N	ON	# VERIFY CONCERN CHECK REP.#5 COILPLUS UP CHECK ENGINE LIGHT H	#	#	124	V29	FE040	PT C&C
FUEL INJECTOR	ENGINE	YES	YES	Submitted expedite ship 5/24/11 Six injectors & one spark plug tagged 5/25/11 Parts returned 6/1/11 Injection given to Chris Treusch 6/2/11	BEMPS12	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	28-Mar-11	8-Apr-11	FOX FORD LINCOLN/MERCURY GRAND	#	#	9F993	-	2	13-May-11	2	#	532	\$536.71	\$938.51	3	#	N	MI	# XCHG HOOK UP PRODA POSITIONING STUCK OPEN REMY MIL ON JERKING AND BUSH #	#	#	105	V29	FE040	PT C&C
DIAG - MSFIRE	ENGINE	NO	N/A	Submitted expedite ship 5/24/11 Part tagged 5/24/11 # 024671907 Part returned 6/1/11	N/A	YES	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	4-Mar-11	31-Mar-11	JOHN MCGRAW FORD, INC.	#	#	DIAG	-	2	13-May-11	2	#	3952	\$0.00	\$52.84	3	#	N	NY	# ROAD TESTED COULD NOT VERIFY CONCERN RHS CUSTOMER STATES TRUCK #	#	#	105	V29	FE040	PT C&C
DIAG - MSFIRE	ENGINE	NO	N/A	Submitted expedite ship 5/24/11 Part tagged 5/24/11 # 024671907 Part returned 6/1/11	N/A	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	19-Jan-11	17-Feb-11	NEW STILLWELL FORD	#	#	DIAG	-	2	13-May-11	4	#	3638	\$0.00	\$145.60	3	#	N	MI	# CHECKED FOR DTC FOUND NONE CHECKED FOR CUSTOMER STATES CHECK	#	#	105	V29	FE040	PT C&C
DIAG - MSFIRE	ENGINE	NO	N/A	Submitted expedite ship 5/24/11 Part tagged 5/24/11 # 024671907 Part returned 6/1/11	N/A	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	19-Jan-11	17-Feb-11	ERIC VON SCHULDER FORD	#	#	DIAG	-	2	13-May-11	4	#	3638	\$0.00	\$145.60	3	#	N	MI	# CHECKED FOR DTC FOUND NONE CHECKED FOR CUSTOMER STATES CHECK	#	#	105	V29	FE040	PT C&C
FUEL INJECTOR	ENGINE	YES	YES	Submitted expedite ship 5/24/11 Part tagged 5/24/11 # 024671907 Part returned 6/1/11 Parts given to Chris Treusch 6/2/11	BEK7054	YES	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	12-Apr-11		BYERS FORD, LLC	#	#	9F993	-	2	5-May-11	-1	#	3	\$211.28	\$674.86	3	#	N	OH	# XCHG VERIFIED CONCERN RAN MIL AND FUEL RAILS RECUST STATES VEHICLE R	#	#	105	V29	FE040	PT C&C
SPARK PLUGS	ENGINE	YES	YES	Submitted expedite ship 5/24/11 Part tagged 5/24/11 # 024690346 Part returned 6/1/11	N/A	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	10-Jan-11	18-Mar-11	LINCOLN LADY MOTORS	#	#	12029	-	2	2-May-11	2	#	3801	\$5.17	\$45.19	1	#	N	MO	# LEFT CYLINDER FOUND MISFIRE FOLLOWED SPARK CHECK ENGINE LIGHT ON	#	#	105	V29	FE040	PT C&C
DIAG - MSFIRE	ENGINE	NO	N/A	Submitted expedite ship 5/24/11 Part tagged 5/24/11 # 024690346 Part returned 6/1/11	N/A	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	10-Jan-11	18-Mar-11	LINCOLN LADY MOTORS	#	#	12029	-	2	2-May-11	2	#	3801	\$5.17	\$45.19	1	#	N	MO	# LEFT CYLINDER FOUND MISFIRE FOLLOWED SPARK CHECK ENGINE LIGHT ON	#	#	105	V29	FE040	PT C&C
DIAG - MSFIRE	ENGINE	NO	N/A	Submitted expedite ship 5/24/11 Part tagged 5/24/11 # 024690346 Part returned 6/1/11	N/A	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	10-Jan-11	14-May-11	JOHNSON SEWELL FORD LINCOLN	#	#	RECAL	-	2	20-May-11	1	#	1105	\$0.00	\$35.53	3	#	N	TX	# NOTABLE TO VERIFY COOL A PCM RECALL TO BLS A S THE ENGINE FEELS U	#	#	128	V44	FE040	PT MALFUNCTION
DIAG - MSFIRE	ENGINE	NO	N/A	Submitted expedite ship 5/24/11 Part tagged 5/24/11 # 024690346 Part returned 6/1/11	BECD004	YES	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	16-Jan-11	9-Feb-11	ASAC COUNTY FORD, INC.	#	#	RECAL	-	2	17-May-11	4	#	6134	\$0.00	\$227.78	3	#	N	NC	# TEST DROVE P0300 COIL POWER BALANCE ON KLS S CHECK ENGINE LAMP ON	#	#	105	V29	FE040	PT C&C
COP	ENGINE	YES	YES	Submitted expedite ship 5/26/11 Part tagged 5/26/11 # 024671907 Part returned 6/1/11 Parts given to Steve Salsaf 6/7/11 Submitted expedite ship 5/26/11 Part tagged 5/26/11 # 0246947310 Part returned 6/2/11	N/A	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	21-Mar-11		FORMULA FORD, INC.	#	#	12029	-	2	21-May-11	-1	#	324	\$58.88	\$126.35	1	#	N	VT	# M324 ROAD TESTED VERIFIED AFTER REPAIR ALL CUSTOMER STATES CHECK	#	#	105	V29	FE040	PT C&C
CATALYTIC CONVERTER	EXHAUST	YES	YES	Submitted expedite ship 5/26/11 Part tagged 5/26/11 # 0246947310 Part returned 6/2/11 Parts given to Joe Fodera 6/2/11	BETD009	YES	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	28-Mar-11	26-Apr-11	TUBBS & SONS FORD SALES, INC.	#	#	500E-212	E	2	20-May-11	1	#	3050	\$405.35	\$487.03	1	#	N	KS	# RAN OASIS, RAN TESTS ON IDS, WENT THROUGH P CHECK ENGINE LIGHTS ON	#	#	105	V29	FE040	PT C&C
FUEL INJECTOR	ENGINE	YES	YES	Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/1/11 Parts given to Chris Treusch 6/2/11 COP & spark plug tagged 6/1/11 #s 024680162 & 024680164 Parts returned 6/6/11	BETCA011	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	2-Mar-11		FRIENDLY FORD	#	#	9F993	-	2	20-May-11	-1	#	150	\$54.68	\$699.32	3	#	N	NV	# XCHG REMOVED FUEL RAILS, URGIE REPAIR CHECK ENGINE L	#	#	105	V29	FE040	PT C&C
COP	ENGINE	YES	YES	Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11 Parts given to Steve Salsaf 6/7/11 Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11	N/A	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	1-Apr-11		RED RIVER FORD LINCOLN/MERCURY	#	#	12029	-	2	24-May-11	-1	#	20	\$64.05	\$135.15	1	#	N	OK	# XCHG RAN NGIS TESTS AND GOT CODE P0301 REPLACES ENGINE CONCERN	#	#	105	V29	FE040	PT C&C
COP	ENGINE	YES	NO	Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11 Parts given to Steve Salsaf 6/7/11 Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11	N/A	YES	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	14-Apr-11	29-Apr-11	BLAINVILLE FORD INC.	#	#	12029	-	2	11-May-11	1	#	409	\$55.33	\$148.32	124	#	N	QC	# XTEST IDS CODE P0305 P0316 PINPOINT TEST HDET/VERIFIER TEMON CHECK #	#	#	124	V29	FE040	PT C&C
SPARK PLUGS	ENGINE	YES	NO	Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11 Parts given to Steve Salsaf 6/7/11 Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11	N/A	YES	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	10-Apr-11	14-May-11	CAM CLARK FORD SALES LTD.	#	#	12029	-	2	30-May-11	1	#	848	\$4.86	\$159.02	235	#	N	AB	# XCHG 190 SELF TEST PCM B128660A & B128660B PLEASE CHECK AND ADV	#	#	124	V29	FE040	PT C&C
DIAG - MSFIRE	ENGINE	NO	N/A	Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11 Parts given to Steve Salsaf 6/7/11 Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11	BETCA005	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	21-Feb-11	8-Mar-11	GARY CROSBY FORD, INC.	#	#	DIAG	-	2	20-May-11	2	#	697	\$0.00	\$46.07	3	#	N	MO	# RECALL TESTED K050 PASSENGER DRIVE TO REMOVE CUSTOMER STATES CHECK #	#	#	105	V29	FE040	PT C&C
DIAG - MSFIRE	ENGINE	NO	N/A	Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11 Parts given to Steve Salsaf 6/7/11 Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11	BETCA001	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	16-Jan-11	12-Mar-11	DARLING'S BANGOR FORD	#	#	DIAG	-	2	20-May-11	1	#	4440	\$0.00	\$119.00	3	#	N	ME	# CHECKED FOR CODES SHRECHECKED FOR CODES CUSTOMER STATES CHECK	#	#	128	V29	FE040	PT C&C
DIAG - MSFIRE	ENGINE	NO	N/A	Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11 Parts given to Steve Salsaf 6/7/11 Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11	N/A	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	14-Feb-11	10-Mar-11	DK FORD SALES LTD.	#	#	DIAG	-	2	23-May-11	3	#	5239	\$0.00	\$50.19	3	#	N	AB	# LAMP NOT ILLUMINATED AT TIME OF TESTING RECALL PCM QUICK TEST PASS #	#	#	128	V29	FE040	PT C&C
DIAG - MSFIRE	ENGINE	NO	N/A	Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11 Parts given to Steve Salsaf 6/7/11 Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11	N/A	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	23-Mar-11	20-Apr-11	COTAC FORD LINCOLN SALES INC.	#	#	NPT	-	2	18-May-11	1	#	2468	\$0.00	\$44.68	156	#	N	ON	# CHECK FOR CONCERN TUNE NO CONCERNS POLLING TRAILER FROM	#	#	124	V29	FE040	PT C&C
DIAG - MSFIRE	ENGINE	NO	N/A	Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11 Parts given to Steve Salsaf 6/7/11 Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11	N/A	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	12-Jan-11	15-Mar-11	JOE HALL FORD LINCOLN/MERCURY	#	#	NPT	-	2	10-May-11	2	#	2145	\$0.00	\$157.2	3	#	N	ID	# SCANNED DTC'S NONE TEST DROVE NO PROBLEMS/STATES FILLED TAN #	#	#	128	V49	FE040	PT SOUND NVH
CATALYTIC CONVERTER	EXHAUST	YES	YES	Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11 Parts given to Steve Salsaf 6/7/11 Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11	BDCP010	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E	TKW	TC3	AF	8-Mar-11	24-Mar-11	D-PATRICK, INC.	#	#	500E-212	E	2	28-Apr-11	2	#	2121	\$669.21	\$1,478.79	3	#	N	IN	# LIGHT WAS ON, TESTED 155RUE WOULD SWITCH P0209 CUSTOMER STATES	#	#	105	V29	FE040	PT C&C
CATALYTIC CONVERTER	EXHAUST	YES	YES	Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11 Parts given to Steve Salsaf 6/7/11 Submitted expedite ship 6/1/11 Part tagged 6/1/11 # 0246873893 Part returned 6/6/11	BGCDW052	NO	NO	2011	11FTFW1ET08	TIFS	F	35A	E																												

2011-2012 MY 3.5L GTDI P415 Misfire Claims

[illegible]

PE13-018 001867

2011-2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	EWRT PART TAGGED	RETURNED	STATUS	GCQR REPORT	FAY CONTACTED	DEALER DEL. V#	VIN	VEHICLE LINE #	LINE CODE	ASSY PLANT	PROD DATE	WARRANTY DATE	DEALER	DEALER	PART NUMBER	REPAIR DATE	YES	MILEAGE	MATERIAL COST	TOTAL COST	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	WARRANTY	COLLECTOR	CLAIM BRINNED FUNCTION		
FUEL INJECTOR	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	116	\$135.24	\$274.64	NY	FAULTY BY CYLINDER INJECTOR	ROADETTER	CUSTOMER STATES CHECK	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	242	\$0.00	\$63.33	NY	ISSM 2700 RESET MISFIRE MONITOR NEUTRAL	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	1459	\$0.00	\$75.34	NY	NO TEST UNABLE TO DUPLICATE ON DTC'S KODC PASSED	CUSTOMER STATES THAT THEY	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3454	\$440.09	\$104.88	NY	PERFORM DTC TEST CODE AT 0.5% INSPECTOR	CHECK ENGINE LIGHT RAN	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	1790	\$397.71	\$486.06	NY	DOES NOT OPERATE PROPERLY	VERIFY TEST BY CUSTOMER STATES CHECK	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3454	\$440.09	\$104.88	NY	PERFORM LOWER ENGINE JACK OIL TEST	PERFORM LOWER ENGINE JACK OIL TEST	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	1452	\$0.00	\$246.46	NY	ISS DADS PASS MONITORED PIDS WHILE DRIVING	ENGINE PERFORMANCE	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	1939	\$679.10	\$977.89	NY	NO DADS	ISS 3	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	242	\$0.00	\$63.33	NY	TEST EEC KODC P0301 KODC PASS KODC PASS	WHILE DRIVING CHECK S	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	2708	\$0.00	\$68.19	NY	PERFORM AS DESIGNED ALL PASS PERFORM IN PULL ON ONLY	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3033	\$564.77	\$616.36	NY	FAST SCAN TEST DTC P0401 QUICK TEST ETC OK	LUMINE ALLTIME ETC OK	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3130	\$397.71	\$487.06	NY	POK FOR CELD BUT RAN INTEGRITY. INSTALL NEW	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
Sumitted episode ship 7/20/11																														
Part returned 7/26/11																														
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3039	\$564.77	\$616.36	NY	PERFORMED EEC TEST DTC CODE P0301 PERFORM	CUSTOMER STATES CHECK	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3039	\$564.77	\$616.36	NY	ISS 0300 D0300 D0300	CUSTOMER STATES CHECK	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	2951	\$0.00	\$55.51	NY	PERFORM EEC TEST CODE P0301 IN MEMORY	CUSTOMER STATES CHECK	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
COP	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	603	\$64.05	\$155.01	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3047	\$0.00	\$35.17	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	1939	\$679.10	\$977.89	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
COP	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
COP	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
COP	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
COP	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	BGE0M01	NO	NO	2011	11FTW1076	TFS	11FTW1076	17-04-11	25-04-11	HEMPSTEAD FORD LINCOLN MERCURY	11FTW1076	11FTW1076	11FTW1076	27-04-11	1	3078	\$0.00	\$18.10	NY	PERFORM CONCERNED. TEST P0301 P0301	CHECK ENGINE LIGHT ON	11FTW1076	11FTW1076	11FTW1076	11FTW1076	
COP	ENGINE	NO	N/A	N/A																										

2011-2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE SUSPECT ROOT CAUSE	LEAD RESPONSE	EWPT PART TAGS	RETURNED	STATUS	REPORT	FAV	DEALER CONTACTED	SLY	VIN	INCLE IN	LINE	CONS	CLAS	ASSY	PRO DATE	WARRANTY DATE	START DATE	DEALERSHIP	PART NAME	BASE	EC	REPAIR DATE	TR	M	MATERIAL COST	TOTAL COST	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	REPAIR DATE	CO CODE	CLAIM SHOWN	
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	PAINT ISSUE UNDER HOOD COMMANDER COG EXCESSIVE LINE REPAIR	11-3-11	17F6	PTC
COP	ENGINE	NO	NA	NA	2011	FTFW1678	NA	NO	2011	FTFW1678	17F6	FRANKLIN	TW	TCG	AF	5-8pm-11	10-29-11	LA AUTOMOTIVE LTD	12029	12029	12029	11-3-11	3	4837	1000	5225.00	NA	QC	PAINT ISSUE UNDER HOOD COMMANDER COG EX					

PE13-018 001870

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001871

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001872

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001873

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001874

2011-2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	ACTIVITY	EWRT PART	RETURNED	STATUS	GCQR REPORT	FAV	DEALER	DEL. V.	VIN	VEHICLE LINE	ENGINE COMS	ASSY	PROD	WARRANTY	DEALER/SHIP	PART NUMBER	REPAIR DATE	TEC	MILEAGE	MATERIAL	TOTAL	STATE/PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	WARRANTY	COLLECTOR	CLAIM BRINNED
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	11-Mar-11	23-May-11	FULLER FORD	4742	22-Aug-11	4	3888	555.52	1339.28	MA	REPLACED FAULTY HEAD	CUSTOMER STATES CHECK ENGINE LIGHT IS ON	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	18-Mar-11	13-May-11	RANDALL REEDER PRESTIGE FORD	4742	24-Aug-11	4	2281	555.52	844.82	TX	VERIFY CONCERN TEST P0131 MONITOR PD DATA	CUSTOMER STATES THAT	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	25-Mar-11	6-Jun-11	JOE MYERS FORD LINCOLN	4742	21-Jul-11	3	1112	555.52	1335.37	TX	ROAD TEST EEC TEST P0131 MONITOR PD DATA	CUSTOMER RETURNS FOR SOP	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	23-Mar-11	14-Jun-11	KESIRE MOTOR CO	4742	6-Sep-11	5	5190	555.52	1142.89	CO	REC SYSTEM DIAGNOSIS	CUSTOMER STATES CEL	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	22-Mar-11	18-Jun-11	FLOOD FORD LINCOLN	4742	1-Jun-11	1	780	555.52	838.75	MI	VERIFY CONCERN ML ON CONTACTED HOTLINE	CUSTOMER STATES TRU	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	17-Mar-11	5-Jun-11	SANTA MARIA FORD	4742	1-Jun-11	1	550	555.52	699.42	CA	FOUND CODE P0086 ROAD TEST	COMPLAINT CHECK AN	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	24-Mar-11	22-Apr-11	FREDSON FORD	4742	21-Sep-11	6	12672	555.52	1238.21	MI	AZ CODE P003 P0131 P2192 TESTED VEHICLE	CHECK ENGINE LIGHT IS	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	5-Mar-11	24-May-11	LUTHER FAMILY FORD	4742	31-Jul-11	4	4550	555.52	8237.16	MI	PERFORMED EEC TEST, BRENDS AT BANK 1 SENSOR	PERFORM CHECK ENGINE	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	11-Mar-11	23-May-11	MCCARTHY FORD SALES INC.	4742	25-Sep-11	4	4345	555.52	1162.09	MA	REC TEST FOR P0131 AMBIST CR	JUST STATES CHECK EN	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	13-Apr-11	11-May-11	EL CENTRO FORD	4742	7-Sep-11	4	12875	555.52	8220.62	MI	PERFORM EEC TEST NO. 12V ON 12V CHECK RPM	CUSTOMER STATES TOW	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	7-Sep-11	5-Jun-11	WOLF AUTO CENTER LINCOLN	4742	2-Sep-11	2	3686	555.52	1111.36	MA	VERIFIED CONCERN P11 LEARNED CODES RETEST	CUSTOMER STATES CHE	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	17-Mar-11	5-Jun-11	PHIL FORT FORD	4742	5-Sep-11	2	2211	555.52	1334.54	TX	VERIFY SERVICE ENE 8037 CLEAR CODES TEST	DISC SERVICE ENGINE SO	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	17-Mar-11	15-May-11	BISON MOTOR COMPANY	4742	3-Oct-11	5	13392	555.52	1098.43	MI	VERIFIED CONCERN, AS DESIGNED	ELECT ENGLAND YRS BE	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	1-Feb-11	11-Feb-11	NORTH FORD, INC.	4742	12-Jul-11	6	8698	555.52	1188.04	MI	9988 RUN CHECK TEST, CODE TO CONCERNS WITH	CHECK ENGINE LIGHT IS	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	8-Mar-11	12-Mar-11	MCARTHY FORD SALES INC.	4742	15-Mar-11	1	419	555.52	614.44	MA	PERFORM PCM TEST, NO CODES FOUND	CHECK ENGINE LIGHT IS	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	8-Mar-11	27-Jul-11	FIESTA LINCOLN	4742	26-Aug-11	1	2189	555.52	1246.13	MA	REC DIAG P0131 PERFORMED P0131 TEST	CUSTOMER STATES CHE	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	25-Jun-11	16-Sep-11	ALL STAR FORD LINCOLN, INC.	4742	26-Aug-11	1	111	555.52	1547.30	LA	TEST DROVE N/A EEC TEST CODE P2198 RAIN P	3 SRS LIGHT ON	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	23-Mar-11	16-Jun-11	WOLF AUTO CENTER LINCOLN	4742	11-Jul-11	1	550	555.52	692.07	MA	PERFORMED EEC P0086 PERFORMED P0131	CHECK ENGINE LIGHT IS	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	23-Mar-11	28-May-11	SCOTT FORD	4742	5-Aug-11	3	4190	555.52	1311.77	MI	PERFORMED DIAGNOSTIC, REPLACED 02 SENSOR	CUSTOMER STATES CHE	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	29-Apr-11	8-Jun-11	PHIL FORT FORD	4742	5-Aug-11	1	4279	555.52	1160.69	TX	VERIFY ENGINE LIGHT ON LIGHT ON CODES	3 S CHECK ENGINE LIGHT	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	27-Mar-11	22-Apr-11	REY MOTOR COMPANY, INC.	4742	5-Aug-11	1	369	555.52	570.97	MI	CEL FOUND TO BE ON DAD, PERFORMED W	3 S CHECK ENGINE LIGHT	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	1-Mar-11	4-May-11	BOB BELL FORD	4742	21-Jul-11	3	4182	555.52	1339.24	MI	REC TEST, HAD CODE P103K	CHECK ENGINE LIGHT CO	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	2-Mar-11	20-Apr-11	BRIGHTON FORD	4742	19-Jul-11	1	1032	555.52	1144.82	MI	VERIFY LIGHT ON EEC, SENSOR REASSEMBLE	CUSTOMER STATES CHE	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	11-Mar-11	20-May-11	ERIDE FORD LINCOLN	4742	14-Jul-11	2	990	555.52	1339.28	MI	7TH USED SENSOR IN BURNER FOR USED SENSOR	CUSTOMER STATES CHE	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	14-Jul-11	27-Jul-11	GREENER MOTOR COMPANY	4742	14-Jul-11	2	990	555.52	1339.28	MI	PERFORMED EEC TEST FOUND CODE P0086	CUSTOMER STATES CHE	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	14-Jul-11	27-Jul-11	ALEXANDER FORD	4742	14-Jul-11	2	4289	555.52	1109.52	MI	PERFORMED EEC TEST FOUND CODE P0086	CUSTOMER STATES CHE	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	8-Mar-11	23-May-11	VILLAGE FORD	4742	30-Aug-11	2	1137	555.52	1059.72	MI	REC PCM POINT DTC REPLACE BANK ONE H	JUST STATES CHECK EN	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	18-Apr-11	10-May-11	FLOOD FORD OF EAST GREENWICH	4742	23-Aug-11	3	4852	555.52	1242.49	MI	CHECK FOR ENGINE LIGHT DTC AND ROAD TEST	SENSE WONT STAY RUN	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	12-Apr-11	27-Jul-11	SPRADLEY BARR MOTORS, INC.	4742	25-Aug-11	3	5777	555.52	1292.42	MI	PULLED CODES P0131 P0139, CHECKED OPERATIONS	3 S CHECK ENGINE L	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	7-Mar-11	27-May-11	LAKENWOOD FORD/LINCOLN, INC.	4742	27-Jul-11	3	8073	555.52	1246.66	MI	ML ON CMPT03 P0131 DTC, PERFORMED TEST	REPLACE CHECK ENGINE L	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	7-Mar-11	27-May-11	HOMER SKEETS FORD INC.	4742	29-Jul-11	3	4570	555.52	1152.49	MI	VERIFIED CONCERN, DUPLICATED BANK 1 OXYGEN	CHECK ENGINE LIGHT ON	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	11-Apr-11	10-May-11	SPRADLEY BARR MOTORS, INC.	4742	27-Jul-11	3	3462	555.52	1067.42	MI	ML ON CMPT03 P0131 DTC, PERFORMED TEST	3 S CHECK ENGINE L	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	11-Apr-11	10-May-11	BARBER BROTHERS FORD, INC.	4742	25-Aug-11	3	2249	555.52	8203.55	MI	VERIFIED CONCERN PERFORMED DAD TEST	FOUND CHECK ENGINE L	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	12-Apr-11	27-Jul-11	GO COUNTRY FORD	4742	27-Aug-11	2	2448	555.52	1152.69	MI	TESTED EEC, P0131, 0404, 1044, 2237, DTC	P0131, CUSTOMER STATES	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	22-Apr-11	23-May-11	LEN STEELER FORD	4742	6-Sep-11	3	3873	555.52	1322.75	MI	CK ENGINE LIGHT ON FAULTY HEAD AT FILL	REPLACE 3 S CHECK EN	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	12-Apr-11	20-May-11	JENNIFER A WYNN FORD/LINCOLN	4742	10-Jul-11	1	157	555.52	1056.44	MI	REPLACE BANK 1 SENSOR, LAMP TEST DROVE	CHECK ENGINE LIGHT IS	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	14-Apr-11	16-May-11	BUNNELL FORD TOWN OF ALBANY	4742	9-Sep-11	1	8288	555.52	1331.73	MI	DIAG, CODE 2002, P0131 TEST, REPLACE 803	3 S CHECK EN	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	7-Apr-11	10-May-11	EDMUND FORD OF OLD BRIDGE	4742	15-Jun-11	1	1015	555.52	1155.34	MI	REPLACED BANK 1 SENSOR, LAMP TEST DROVE	CHECK ENGINE LIGHT IS	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	7-Apr-11	10-May-11	ALLIANCE FORD OF OLD BRIDGE	4742	15-Jun-11	1	1015	555.52	1155.34	MI	REPLACED BANK 1 SENSOR, LAMP TEST DROVE	CHECK ENGINE LIGHT IS	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	30-Mar-11	14-May-11	EDGE CLINTAP MOTORS INC.	4742	14-Jul-11	6	8295	555.52	1204.48	MI	ROAD TEST P003 P0131 P0139 TEST MONITOR	PD CHECK ENGINE LIGHT	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	4-Feb-11	24-May-11	ALLAN WOLF FORD LINCOLN, INC.	4742	7-Sep-11	6	8629	555.52	1191.01	MI	REPLACED CHECK ENGINE LIGHT	ALTERNATE FUEL	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	4-Feb-11	24-May-11	ALLAN WOLF FORD LINCOLN, INC.	4742	7-Sep-11	6	8629	555.52	1191.01	MI	REPLACED CHECK ENGINE LIGHT	ALTERNATE FUEL	2011 FTFWTVT678	PT-CAC	2011 FTFWTVT678
JEGOO SENSOR	PT-CAC	NO	N/A	N/A	N/A	N/A	NO	NO	NO	2011 FTFWTVT678	TF6	1600	T3C3	AJ	9-Apr-11	26-Jul-11	BILL DOBSON FORD OF WASHINGTON	4742											

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001876

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001877

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001878

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001879

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001880

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001881

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001883

2011-2012 MY 3.5L GTDI P415 Misfire Claims

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PE13-018 001884

2011-2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE SUSPECT ROOT CAUSE	LEAD RESPONSE	SWT PART TAGGED?	RETURNED	STATUS	REPORT	FAV	DEALER CONTACTED	SLT	VIN	INCLE IN	LINE	CONS	ASST	PRO	DATA	WARRANTY	DEALER	PART	REPAIR	TR	MATERIAL	TOTAL	STATE/	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	REMARKS	CLAIM BIKED	FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	N/A	NO	NO	NO	2011 FTFW1E7B	17F8	FRANKLIN	TWC3	AP	15-09-11	8-03-11	RAMPT FORD LINCOLN	17F8	530E-212	30-Nov-11	2	6890	\$397.71	\$684.20	IL	WV	PULLED DROUGHT. REPAIR CARB. BACK INITIATED. CUSTOMER STATES CHEV				
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	N/A	NO	NO	NO	2011 FTFW1E7B	17F8	FRANKLIN	TWC3	AP	15-09-11	8-03-11	RAMPT FORD LINCOLN	17F8	530E-212	30-Nov-11	2	6890	\$397.71	\$684.20	IL	WV	PULLED DROUGHT. REPAIR CARB. BACK INITIATED. CUSTOMER STATES CHEV				
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	N/A	NO	NO	NO	2011 FTFW1E7B	17F8	FRANKLIN	TWC3	AP	15-09-11	8-03-11	RAMPT FORD LINCOLN	17F8	530E-212	30-Nov-11	2	6890	\$397.71	\$684.20	IL	WV	PULLED DROUGHT. REPAIR CARB. BACK INITIATED. CUSTOMER STATES CHEV				
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	N/A	NO	NO	NO	2011 FTFW1E7B	17F8	FRANKLIN	TWC3	AP	15-09-11	8-03-11	RAMPT FORD LINCOLN	17F8	530E-212	30-Nov-11	2	6890	\$397.71	\$684.20	IL	WV	PULLED DROUGHT. REPAIR CARB. BACK INITIATED. CUSTOMER STATES CHEV				
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	N/A	NO	NO	NO	2011 FTFW1E7B	17F8	FRANKLIN	TWC3	AP	15-09-11	8-03-11	RAMPT FORD LINCOLN	17F8	530E-212	30-Nov-11	2	6890	\$397.71	\$684.20	IL	WV	PULLED DROUGHT. REPAIR CARB. BACK INITIATED. CUSTOMER STATES CHEV				
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	N/A	NO	NO	NO	2011 FTFW1E7B	17F8	FRANKLIN	TWC3	AP	15-09-11	8-03-11	RAMPT FORD LINCOLN	17F8	530E-212	30-Nov-11	2	6890	\$397.71	\$684.20	IL	WV	PULLED DROUGHT. REPAIR CARB. BACK INITIATED. CUSTOMER STATES CHEV				
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	N/A	NO	NO	NO	2011 FTFW1E7B	17F8	FRANKLIN	TWC3	AP	15-09-11	8-03-11	RAMPT FORD LINCOLN	17F8	530E-212	30-Nov-11	2	6890	\$397.71	\$684.20	IL	WV	PULLED DROUGHT. REPAIR CARB. BACK INITIATED. CUSTOMER STATES CHEV				
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	N/A	NO	NO	NO	2011 FTFW1E7B	17F8	FRANKLIN	TWC3	AP	15-09-11	8-03-11	RAMPT FORD LINCOLN	17F8	530E-212	30-Nov-11	2	6890	\$397.71	\$684.20	IL	WV	PULLED DROUGHT. REPAIR CARB. BACK INITIATED. CUSTOMER STATES CHEV				
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	N/A	NO	NO	NO	2011 FTFW1E7B	17F8	FRANKLIN	TWC3	AP	15-09-11	8-03-11	RAMPT FORD LINCOLN	17F8	530E-212	30-Nov-11	2	6890	\$397.71	\$684.20	IL	WV	PULLED DROUGHT. REPAIR CARB. BACK INITIATED. CUSTOMER STATES CHEV				
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CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A	N/A	NO	NO	NO	2011 FTFW1E7B	17F8	FRANKLIN	TWC3	AP	15-09-11	8-03-11	RAMPT FORD LINCOLN	17F8	530E-212	30-Nov-11	2	68									

2011-2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE SUSPECT ROOT CAUSE	LEAD RESPONSE	SWT PART TAGGED?	RETURNED	STATUS	REPORT	FAV	DEALER CONTACTED	SLY	VIN	CHCLE IN	LINE	CONS	CL	ASST	PRO DATA	WARRANTY DATE	START DATE	DEALER	PART NAME	MC	REPAIR DATE	TR	MILEAGE	MATERIAL COST	TOTAL COST	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	VEHICLE STATE	CLAIM BIKED	CLAIM FUNCTION	
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	NA	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	31-Jan-11	17-Jan-11			DAVEY FORD	5.00E+2	12	3-Jan-12	11	10935	\$489.96	\$756.11	NY	VEHICLE ENGINE LIGHT ON	USED CAT CONVERTER FROM CUSTOMER STATES CHECK	VEHICLE ENGINE LIGHT ON	VEHICLE ENGINE LIGHT ON	VEHICLE ENGINE LIGHT ON	VEHICLE ENGINE LIGHT ON	VEHICLE ENGINE LIGHT ON
NA	PTC	NA	NA	NA	NA	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	31-Jan-11	17-Jan-11			DAVEY FORD	5.00E+2	12	3-Jan-12	11	10935	\$489.96	\$756.11	NY	VEHICLE ENGINE LIGHT ON	USED CAT CONVERTER FROM CUSTOMER STATES CHECK	VEHICLE ENGINE LIGHT ON	VEHICLE ENGINE LIGHT ON	VEHICLE ENGINE LIGHT ON	VEHICLE ENGINE LIGHT ON	VEHICLE ENGINE LIGHT ON
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLP2003	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	26-Mar-11	6-Feb-11			DOUG HUNTER FORD SALES LTD	5.00E+2	12	30-Mar-12	11	10106	\$294.79	\$297.79	IN	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLP2003	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	26-Mar-11	6-Feb-11			DOUG HUNTER FORD SALES LTD	5.00E+2	12	30-Mar-12	11	10106	\$294.79	\$297.79	IN	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
VEGO SENSOR	PTC	NA	NA	NA	BLI0091	NO	NO	2011	FTFW1E72B	19F6	FRANKLIN	TWC	AF	5-Sep-11	28-Oct-11			SEA HAWK FORD	5.00E+2	12	22-Nov-11	3	2889	\$997.71	\$688.49	TX	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED	VEHICLE TEST PASSED
CATALYTIC CONVERTER	EXHAUST	NO	NA	NA	BLI0091	NO	NO																										

2011-2012 MY 3.5L GTDI P415 Misfire Claims

[illegible]

2011-2012 MY 3.5L GTDI P415 Misfire Claims

[illegible]

2011-2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE SUSPECT ROOT CAUSE	LEAD RESPONSE	EWPT PART TAGGED?	RETURNED	STATUS	REPORT	FAV	DEALER CONTACTED	SL	VIN	INCLE IN	LINE	CONS	ASST	PRO DATE	WARRANTY START DATE	DEALER/SHIP	PN	PC	PART NAME	EC	REPAIR DATE	TR	MILE	MATERIAL COST	TOTAL COST	STATE/PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	WARRANTY CO CODE	CLAIM SHOWN	FUNCTION
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	27-03-11	11-Mar-11	BATTELLED FORD	12009	1	530E-212	1	25-Jan-12	1	1030	\$397.71	\$523.26	VA	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		VA	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	15-Feb-11	11-Mar-11	KEITH HAWKINS	12009	1	530E-212	1	15-Feb-11	1	1030	\$397.71	\$523.26	PA	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		PA	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	15-Feb-11	11-Mar-11	BOB MCCORMICK FORD	12009	1	530E-212	1	15-Feb-11	1	1030	\$397.71	\$523.26	PA	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		PA	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	BOB MCCORMICK FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
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CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
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CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
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CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	12009	1	530E-212	1	11-Nov-11	1	1030	\$397.71	\$523.26	NY	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER	OK OUT OF TESTING CODE POSS PRESENT GPO PAPER		NY	PT-CAC
CATALYTIC CONVERTER	EXHAUST	NO	N/A	NO	2011	FFTW1WE78	NO	NO	2011	FFTW1WE78	17	FR	FR	FR	11-Nov-11	26-Mar-11	FRED RANFORD FORD	1200														

2011-2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE SUBJECT ROUSE	LEAD RESPONSE	ACTIVITY	EVENT PART	TAGESS?	RETURNED	STATUS	REPORT	FAV	DEALER	CONTACTED	MILE	VIN	EHICLE UNIT	LINE	COAS	ASST	PRCO	DATE	START DATE	WARRANT	DEALERSHIP	LINE	NAME	BEC	REPAIR	DATE	TR	MILE	MATERIAL	TOTAL	COST	STATE	PROVINCE	1. TECH COMMENTS	2. TECH COMMENTS	3. CUSTOMER COMMENTS	4. VEHICLE	5. CO	6. CO	7. CO	8. CO	9. CO	10. CO	11. CO	12. CO	13. CO	14. CO	15. CO	16. CO	17. CO	18. CO	19. CO	20. CO	21. CO	22. CO	23. CO	24. CO	25. CO	26. CO	27. CO	28. CO	29. CO	30. CO	31. CO	32. CO	33. CO	34. CO	35. CO	36. CO	37. CO	38. CO	39. CO	40. CO	41. CO	42. CO	43. CO	44. CO	45. CO	46. CO	47. CO	48. CO	49. CO	50. CO	51. CO	52. CO	53. CO	54. CO	55. CO	56. CO	57. CO	58. CO	59. CO	60. CO	61. CO	62. CO	63. CO	64. CO	65. CO	66. CO	67. CO	68. CO	69. CO	70. CO	71. CO	72. CO	73. CO	74. CO	75. CO	76. CO	77. CO	78. CO	79. CO	80. CO	81. CO	82. CO	83. CO	84. CO	85. CO	86. CO	87. CO	88. CO	89. CO	90. CO	91. CO	92. CO	93. CO	94. CO	95. CO	96. CO	97. CO	98. CO	99. CO	100. CO	101. CO	102. CO	103. CO	104. CO	105. CO	106. CO	107. CO	108. CO	109. CO	110. CO	111. CO	112. CO	113. CO	114. CO	115. CO	116. CO	117. CO	118. CO	119. CO	120. CO	121. CO	122. CO	123. CO	124. CO	125. CO	126. CO	127. CO	128. CO	129. CO	130. CO	131. CO	132. CO	133. CO	134. CO	135. CO	136. CO	137. CO	138. CO	139. CO	140. CO	141. CO	142. CO	143. CO	144. CO	145. CO	146. CO	147. CO	148. CO	149. CO	150. CO	151. CO	152. CO	153. CO	154. CO	155. CO	156. CO	157. CO	158. CO	159. CO	160. CO	161. CO	162. CO	163. CO	164. CO	165. CO	166. CO	167. CO	168. CO	169. CO	170. CO	171. CO	172. CO	173. CO	174. CO	175. CO	176. CO	177. CO	178. CO	179. CO	180. CO	181. CO	182. CO	183. CO	184. CO	185. CO	186. CO	187. CO	188. CO	189. CO	190. CO	191. CO	192. CO	193. CO	194. CO	195. CO	196. CO	197. CO	198. CO	199. CO	200. CO	201. CO	202. CO	203. CO	204. CO	205. CO	206. CO	207. CO	208. CO	209. CO	210. CO	211. CO	212. CO	213. CO	214. CO	215. CO	216. CO	217. CO	218. CO	219. CO	220. CO	221. CO	222. CO	223. CO	224. CO	225. CO	226. CO	227. CO	228. CO	229. CO	230. CO	231. CO	232. CO	233. CO	234. CO	235. CO	236. CO	237. CO	238. CO	239. CO	240. CO	241. CO	242. CO	243. CO	244. CO	245. CO	246. CO	247. CO	248. CO	249. CO	250. CO	251. CO	252. CO	253. CO	254. CO	255. CO	256. CO	257. CO	258. CO	259. CO	260. CO	261. CO	262. CO	263. CO	264. CO	265. CO	266. CO	267. CO	268. CO	269. CO	270. CO	271. CO	272. CO	273. CO	274. CO	275. CO	276. CO	277. CO	278. CO	279. CO	280. CO	281. CO	282. CO	283. CO	284. CO	285. CO	286. CO	287. CO	288. CO	289. CO	290. CO	291. CO	292. CO	293. CO	294. CO	295. CO	296. CO	297. CO	298. CO	299. CO	300. CO	301. CO	302. CO	303. CO	304. CO	305. CO	306. CO	307. CO	308. CO	309. CO	310. CO	311. CO	312. CO	313. CO	314. CO	315. CO	316. CO	317. CO	318. CO	319. CO	320. CO	321. CO	322. CO	323. CO	324. CO	325. CO	326. CO	327. CO	328. CO	329. CO	330. CO	331. CO	332. CO	333. CO	334. CO	335. CO	336. CO	337. CO	338. CO	339. CO	340. CO	341. CO	342. CO	343. CO	344. CO	345. CO	346. CO	347. CO	348. CO	349. CO	350. CO	351. CO	352. CO	353. CO	354. CO	355. CO	356. CO	357. CO	358. CO	359. CO	360. CO	361. CO	362. CO	363. CO	364. CO	365. CO	366. CO	367. CO	368. CO	369. CO	370. CO	371. CO	372. CO	373. CO	374. CO	375. CO	376. CO	377. CO	378. CO	379. CO	380. CO	381. CO	382. CO	383. CO	384. CO	385. CO	386. CO	387. CO	388. CO	389. CO	390. CO	391. CO	392. CO	393. CO	394. CO	395. CO	396. CO	397. CO	398. CO	399. CO	400. CO	401. CO	402. CO	403. CO	404. CO	405. CO	406. CO	407. CO	408. CO	409. CO	410. CO	411. CO	412. CO	413. CO	414. CO	415. CO	416. CO	417. CO	418. CO	419. CO	420. CO	421. CO	422. CO	423. CO	424. CO	425. CO	426. CO	427. CO	428. CO	429. CO	430. CO	431. CO	432. CO	433. CO	434. CO	435. CO	436. CO	437. CO	438. CO	439. CO	440. CO	441. CO	442. CO	443. CO	444. CO	445. CO	446. CO	447. CO	448. CO	449. CO	450. CO	451. CO	452. CO	453. CO	454. CO	455. CO	456. CO	457. CO	458. CO	459. CO	460. CO	461. CO	462. CO	463. CO	464. CO	465. CO	466. CO	467. CO	468. CO	469. CO	470. CO	471. CO	472. CO	473. CO	474. CO	475. CO	476. CO	477. CO	478. CO	479. CO	480. CO	481. CO	482. CO	483. CO	484. CO	485. CO	486. CO	487. CO	488. CO	489. CO	490. CO	491. CO	492. CO	493. CO	494. CO	495. CO	496. CO	497. CO	498. CO	499. CO	500. CO	501. CO	502. CO	503. CO	504. CO	505. CO	506. CO	507. CO	508. CO	509. CO	510. CO	511. CO	512. CO	513. CO	514. CO	515. CO	516. CO	517. CO	518. CO	519. CO	520. CO	521. CO	522. CO	523. CO	524. CO	525. CO	526. CO	527. CO	528. CO	529. CO	530. CO	531. CO	532. CO	533. CO	534. CO	535. CO	536. CO	537. CO	538. CO	539. CO	540. CO	541. CO	542. CO	543. CO	544. CO	545. CO	546. CO	547. CO	548. CO	549. CO	550. CO	551. CO	552. CO	553. CO	554. CO	555. CO	556. CO	557. CO	558. CO	559. CO	560. CO	561. CO	562. CO	563. CO	564. CO	565. CO	566. CO	567. CO	568. CO	569. CO	570. CO	571. CO	572. CO	573. CO	574. CO	575. CO	576. CO	577. CO	578. CO	579. CO	580. CO	581. CO	582. CO	583. CO	584. CO	585. CO	586. CO	587. CO	588. CO	589. CO	590. CO	591. CO	592. CO	593. CO	594. CO	595. CO	596. CO	597. CO	598. CO	599. CO	600. CO	601. CO	602. CO	603. CO	604. CO	605. CO	606. CO	607. CO	608. CO	609. CO	610. CO	611. CO	612. CO	613. CO	614. CO	615. CO	616. CO	617. CO	618. CO	619. CO	620. CO	621. CO	622. CO	623. CO	624. CO	625. CO	626. CO	627. CO	628. CO	629. CO	630. CO	631. CO	632. CO	633. CO	634. CO	635. CO	636. CO	637. CO	638. CO	639. CO	640. CO	641. CO	642. CO	643. CO	644. CO	645. CO	646. CO	647. CO	648. CO	649. CO	650. CO	651. CO	652. CO	653. CO	654. CO	655. CO	656. CO	657. CO	658. CO	659. CO	660. CO	661. CO	662. CO	663. CO	664. CO	665. CO	666. CO	667. CO	668. CO	669. CO	670. CO	671. CO	672. CO	673. CO	674. CO	675. CO	676. CO	677. CO	678. CO	679. CO	680. CO	681. CO	682. CO	683. CO	684. CO	685. CO	686. CO	687. CO	688. CO	689. CO	690. CO	691. CO	692. CO	693. CO	694. CO	695. CO	696. CO	697. CO	698. CO	699. CO	700. CO	701. CO	702. CO	703. CO	704. CO	705. CO	706. CO	707. CO	708. CO	709. CO	710. CO	711. CO	712. CO	713. CO	714. CO	715. CO	716. CO	717. CO	718. CO	719. CO	720. CO	721. CO	722. CO	723. CO	724. CO	725. CO	726. CO	727. CO	728. CO	729. CO	730. CO	731. CO	732. CO	733. CO	734. CO	735. CO	736. CO	737. CO	738. CO	739. CO	740. CO	741. CO	742. CO	743. CO	744. CO	745. CO	746. CO	747. CO	748. CO	749. CO	750. CO	751. CO	752. CO	753. CO	754. CO	755. CO	756. CO	757. CO	758. CO	759. CO	760. CO	761. CO	762. CO	763. CO	764. CO	765. CO	766. CO	767. CO	768. CO	769. CO	770. CO	771. CO	772. CO	773. CO	774. CO	775. CO	776. CO	777. CO	778. CO	779. CO	780. CO	781. CO	782. CO	783. CO	784. CO	785. CO	786. CO	787. CO	788. CO	789. CO	790. CO	791. CO	792. CO	793. CO	794. CO	795. CO	796. CO	797. CO	798. CO	799. CO	800. CO	801. CO	802. CO	803. CO	804. CO	805. CO	806. CO	807. CO	808. CO	809. CO	810. CO	811. CO	812. CO	813. CO	814. CO	815. CO	816. CO	817. CO	818. CO	819. CO	820. CO	821. CO	822. CO	823. CO	824. CO	825. CO	826. CO	827. CO	828. CO	829. CO	830. CO	831. CO	832. CO	833. CO	834. CO	835. CO	836. CO	837. CO	838. CO	839. CO	840. CO	841. CO	842. CO	843. CO	844. CO	845. CO	846. CO	847. CO	848. CO	849. CO	850. CO	851. CO	852. CO	853. CO	854. CO	855. CO	856. CO	857. CO	858. CO	859. CO	860. CO	861. CO	862. CO	863. CO	864. CO	865. CO	866. CO	867. CO	868. CO	869. CO	870. CO	871. CO	872. CO	873. CO	874. CO	875. CO	876. CO	877. CO	878. CO	879. CO	880. CO	881. CO	882. CO	883. CO	884. CO	885. CO	886. CO	887. CO	888. CO	889. CO	890. CO	891. CO	892. CO	893. CO	894. CO	895. CO	896. CO	897. CO	898. CO	899. CO	900. CO	901. CO	902. CO	903. CO	904. CO	905. CO	906. CO	907. CO	908. CO	909. CO	910. CO	911. CO	912. CO	913. CO	914. CO	915. CO	916. CO	917. CO	918. CO	919. CO	920. CO	921. CO	922. CO	923. CO	924. CO	925. CO	926. CO	927. CO	928. CO	929. CO	930. CO	931. CO	932. CO	933. CO	934. CO	935. CO	936. CO	937. CO	938. CO	939. CO	940. CO	941. CO	942. CO	943. CO	944. CO	945. CO	946. CO	947. CO	948. CO	949. CO	950. CO	951. CO	952. CO	953. CO	954. CO	955. CO	956. CO	957. CO	958. CO	959. CO	960. CO	961. CO	962. CO	963. CO	964. CO	965. CO	966. CO	967. CO	968. CO	969. CO	970. CO	971. CO	972. CO	973. CO	974. CO	975. CO	976. CO	977. CO	978. CO	979. CO	980. CO	981. CO	982. CO	983. CO	984. CO	985. CO	986. CO	987. CO	988. CO	989. CO	990. CO	991. CO	992. CO	993. CO	994. CO	995. CO	996. CO	997. CO	998. CO	999. CO	1000. CO
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PE13-018 001890

2011-2012 MY 3.5L GTDI P415 Misfire Claim

[illegible]

2011-2012 MY 3.5L GTDI P415 Misfire Claims

[illegible]

PE13-018 001892

2011-2012 MY 3.5L GTDI P415 Misfire Claims

[illegible]

PE13-018 001893

2011-2012 MY 3.5L GTDI P415 Misfire Claims

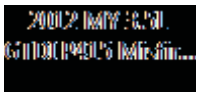
PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	EWRT PART	TAGGED?	RETURNED	STATUS	GCQR	FAV	DEALER	DEL V	VN	VEHICLE LINE	LINE	ENGINE	COMS	ASSY	PROD	WARRANTY	DEALERSHIP	LINE	CH	PART	BASE	IN	Q	REPAIR	TES	M	MILEAGE	MATERIAL	TOTAL	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	DATE	COL	COL	CLAIM BRINNED		
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A		BFCBL051	NO	NO	2011	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	21-Jan-11	28-May-11	HUS CITY FORD INC.	11FW	3.5L	GTDI	5.00E+12	10	1	24318	1337.71	\$489.49	FL	#REPL CAT CONVERTER PER TSB 1202108	CUSTOMER STATES CHECK	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
WEGO SENSOR	PT C&C	NO	N/A	N/A		N/A	NO	NO	2011	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	23-Apr-11	18-Aug-11	MILLINAS FORD	11FW	3.5L	GTDI	9F472	7	1	17115	\$55.92	\$17.42	AL	#HERRY CONCERN HAS ROUGH DLE HOT AND DEAD	CUSTOMER STATES CUT	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
COP	ENGINE	NO	N/A	N/A		N/A	NO	NO	2012	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	7-Jan-12	13-Feb-12	TUTTLE-CLICK FORD LINCOLN	11FW	3.5L	GTDI	12029	12	1	852	\$84.05	\$243.78	GA	#OK ENGINE LIGHT CAME (NO 3 COIL AND SPARK PL	CHECK ENGINE LIGHT CA	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
FUEL INJECTOR	ENGINE	NO	N/A	N/A		GAMA1013	NO	NO	2012	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	17-Nov-11	18-Dec-11	BARRET AUTO CO INC	11FW	3.5L	GTDI	9F593	8	1	2815	\$397.25	\$1,549.04	MD	#ROAD TESTED AND DIAGNOSIS OK FUEL FOR	CUSTOMER STATES THE	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
WEGO SENSOR	PT C&C	NO	N/A	N/A		CCE08008	NO	NO	2012	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	28-Nov-11	25-Jan-12	RAPIDS FORD LINCOLN LLC	11FW	3.5L	GTDI	9F472	12	1	3882	\$55.52	\$274.47	WI	#DIAGNOSD AND REPAIRD IN SENSOR FAILURE	CUSTOMER STATES THAT	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
COP	ENGINE	NO	N/A	N/A		CCEA2002	NO	NO	2011	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	13-Oct-11		JOHN KENNEDY FORD	11FW	3.5L	GTDI	12029	12	1	8402	\$55.88	\$175.84	PA	#HERRY CONCERN DLE HAD RUNG NORMAL	CUSTOMER STATES CHECK	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
COP	ENGINE	NO	N/A	N/A		CCEA2002	NO	NO	2011	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	30-Jul-11	16-Jul-11	CASINETT'S LOFINK MOTOR CO.	11FW	3.5L	GTDI	12029	12	1	11463	\$55.88	\$157.77	NY	#A2 DOES NOT OPERATE	PERFORMED POWER BAL	CUSTOMER STATES CHECK	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI
COP	ENGINE	NO	N/A	N/A		N/A	NO	NO	2011	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	13-May-11	30-May-11	PEACE RIVER FORD SALES INC	11FW	3.5L	GTDI	12029	12	1	31282	\$55.29	\$275.22	AB	#REC TEST POINT MISS FIGHT MISS. SWAP COIL AS	INSPECT FOR CEL LIGHT	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
COP	ENGINE	NO	N/A	N/A		COLD0043	NO	NO	2011	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	15-Aug-11	15-Dec-11	HARRIS MOTORS	11FW	3.5L	GTDI	12029	12	1	3735	\$55.88	\$218.46	CA	#TEST DRIVE VERIFIED TACK CLEARED THE CODE	CUSTOMER STATES THAT	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
SPARK PLUGS	ENGINE	NO	N/A	N/A		CHCH02002	NO	NO	2011	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	5-Mar-11	30-Dec-11	SOUTHWEST FORD INC	11FW	3.5L	GTDI	12	12	1	4281	\$33.00	\$314.92	TX	#REC TESTS PASS, NO DITCATED. ROAD TEST MON	CATALYTIC CONVERTER	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
FUEL INJECTOR	ENGINE	NO	N/A	N/A		CALM008	NO	NO	2011	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	19-Oct-11		TOMMIE VAUGHAN AUTO COUNTRY	11FW	3.5L	GTDI	9F593	8	1	4098	\$643.94	\$1,451.83	TX	#HERRY CONCERN INSPIRED FUEL FOUND OIL LE	ENGINE OIL LEVEL WAS	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A		N/A	NO	NO	2011	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	5-Nov-11	3-Dec-11	EARL FLOYD FORD	11FW	3.5L	GTDI	DIAD	12	1	8142	\$0.00	\$15.55	KY	#CODE KOER SELF TEST POWER IS TRAVELING ON IN	VEHICLE MISSING AND CH	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
DIAG - MISFIRE	ENGINE	NO	N/A	N/A		N/A	NO	NO	2011	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	24-Aug-11	4-Feb-12	CARWAY FORD DONAZER	11FW	3.5L	GTDI	DIAD	12	1	3287	\$0.00	\$24.35	TX	#Fuel test no codes on any engine power balance test. no check engine light came on		11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
CATALYTIC CONVERTER	EXHAUST	NO	N/A	N/A		N/A	NO	NO	2011	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	3-Feb-11	17-Mar-11	LOUISBURG FORD SALES, INC.	11FW	3.5L	GTDI	5.00E+12	12	1	23881	\$397.71	\$489.39	KS	#TECHNICIAN VERIFIED THE PLACED THE BANK 2 CAT	CUSTOMER STATES CHECK	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	
WEGO SENSOR	PT C&C	NO	N/A	N/A		N/A	NO	NO	2011	11FWWICT08	11FW	3.5L	GTDI	TCYC	AF	8-Apr-11	14-May-11	BOWEN SCARFF FORD LINCOLN	11FW	3.5L	GTDI	9F472	12	1	22005	\$75.12	\$165.45	WA	#FOR SET UP REC TEST THE TEST AS PER OWNER THE	CHECK AND ADVISE ON G	11FW	3.5L	GTDI	11FW	3.5L	GTDI	11FW	3.5L	GTDI	

From: Steslicki, Michael (M.E.)
Sent: Tuesday, October 02, 2012 9:16 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (10/1/12 - 10/2/12)

One hundred seventeen new claims from the past two days

(48) TSB Reflash
(46) Catalytic Converter
(10) COP
(9) Diag – Misfire
(2) Spark Plug

(2) CAC **(FYI - these were both vehicles that are on the VIN list for customers we sent the new CAC to)**

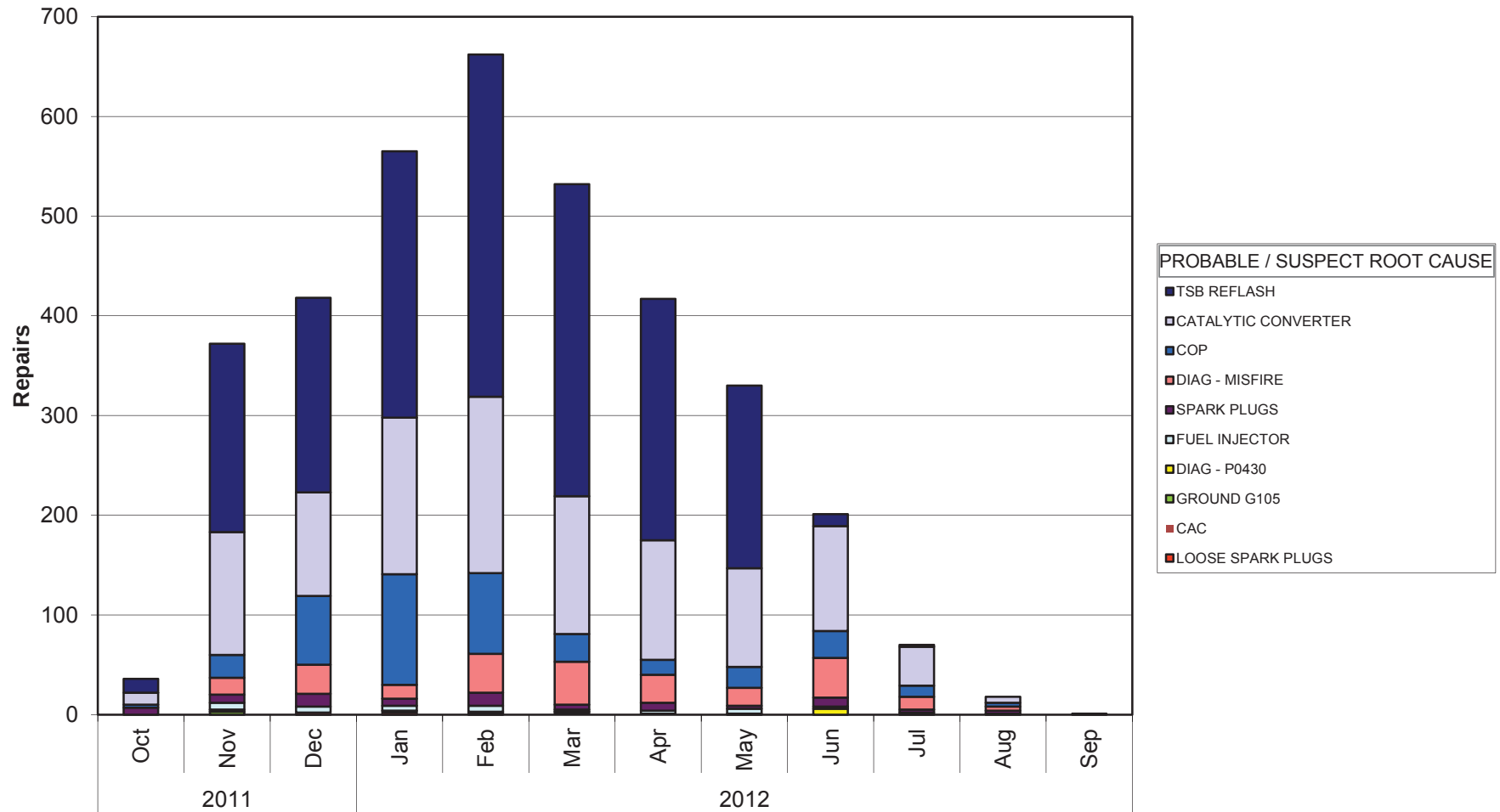


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 10/1/12



Years	PROD DATE
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Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	
2012	Jan	
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
	Aug	
	Sep	
Grand Total		

DIAG - P0430		FUEL INJECTOR
	2	7
		6
	2	5
	1	6
	2	2
		3
	1	5
	6	2
		2
		1
	14	39

SPARK PLUGS		DIAG - MISFIRE
	7	
	8	17
	13	29
	7	14
	13	39
	5	43
	8	28
	3	18
	9	40
	3	13
	3	4
	79	245

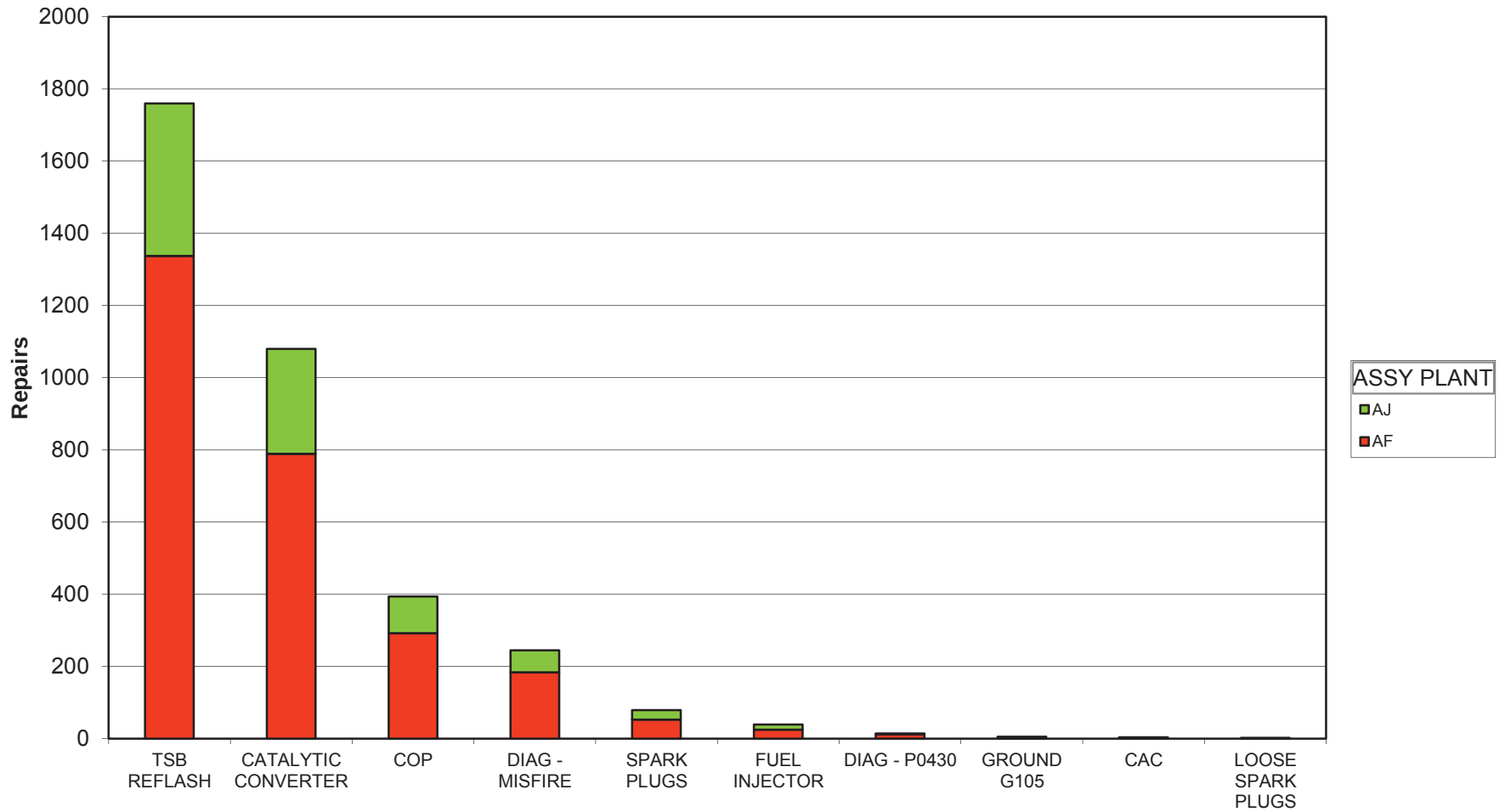
COP	CATALYTIC CONVERTER	
	3	12
	23	123
	69	104
	111	157
	81	177
	28	138
	15	120
	21	99
	27	105
	11	39
	4	6
	1	
	394	1080

TSB REFLASH		Grand Total
	14	36
	189	372
	195	418
	267	565
	343	662
	313	532
	242	417
	183	330
	12	201
	2	70
		18
		1
	1760	3622

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 10/1/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	ASSY PLANT		
PROBABLE / SUSPECT ROOT CAUSE	AF	AJ	Grand Total
TSB REFLASH	1337	423	1760
CATALYTIC CONVERTER	789	291	1080
COP	292	102	394
DIAG - MISFIRE	184	61	245
SPARK PLUGS	53	26	79
FUEL INJECTOR	25	14	39
DIAG - P0430	12	2	14
GROUND G105	5		5
CAC	3	1	4
LOOSE SPARK PLUGS	1	1	2
Grand Total	2701	921	3622

2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	CRANKS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER/SHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BIN	CLAIM FUNCTION		
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#024	RECALEM	24-22-Feb-12	2	#	3492	\$0.00	\$37.79	0	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#12 2 10	CUSTOMER STATES SON	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	CAQAP024	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	21-Nov-11	26-Dec-11	PRESTON FORD LINCOLN	#024	RECALEM	24-17-Feb-12	2	#	1721	\$0.00	\$37.79	0	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHI	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	23-Jan-12	9-Feb-12	DELAUX FORD, INC.	#024	RECALEM	24-22-Feb-12	1	#	514	\$0.00	\$35.04	0	NA	NY	OK FOR SLUGGISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRN	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	25-Jan-12	7-Feb-12	MIKE SHAD FORD AT THE AVENUES	#024	RECALEM	24-10-Feb-12	1	#	45	\$0.00	\$36.03	0	NA	FL	TSB 12 2 10	CS LACKS POWER ON ENGINE	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#024	RECALEM	24-14-Mar-12	3	#	2748	\$0.00	\$30.79	0	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CLIENT STATES ENGINE	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#024	RECALEM	24-12-Mar-12	1	#	2113	\$0.00	\$32.97	0	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	21-Nov-11	22-Feb-12	RUSTY ECK FORD, INC.	#024	RECALEM	24-9-Mar-12	1	#	3866	\$0.00	\$36.10	0	NA	KS	MI O 3866 RECALEM PERFORM SELFTEST AND RECALLS WAS DOING ABOUT	CUSTOMER STATES GET	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	11-Dec-11	14-Feb-12	SCISK FAMILY FORD, INC.	#024	RECALEM	24-20-Feb-12	1	#	815	\$0.00	\$26.91	0	NA	NC	RAN EEC TEST PASS REPROGRAMMED PER TSB	CUSTOMER STATES VER	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	7-Dec-11	5-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#024	RECALEM	24-8-Mar-12	1	#	1269	\$0.00	\$40.06	0	NA	CO	VERIFIED CONCERN. PULLED CODES, NONE PER	CUSTOMER STATES GET	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	7-Jan-12	25-Jan-12	CROWN FORD	#024	RECALEM	24-28-Feb-12	2	#	3387	\$0.00	\$36.42	0	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	9-Dec-11	19-Feb-12	CHARTRAND FORD (VENTES) INC.	#024	RECALEM	24-29-Feb-12	2	#	965	\$0.00	\$32.00	0	NA	TX	RETEST AND CUST CONCERN. OK OASIS FOUND	CUSTOMER STATES WHEN	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#024	RECALEM	24-21-Mar-12	1	#	1105	\$0.00	\$28.52	0	NA	KS	verify concern eec test p0304 check oasis lab 12 02 10	VEHICLE CUT ON AND	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#024	RECALEM	24-22-Feb-12	1	#	590	\$0.00	\$37.44	0	NA	WI	CONFIRM CONCERN. TEST EEC. NO CODES	REBURSTS AT HIGHWAY 47	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	25-Oct-11	29-Feb-12	VONDAIR FORD	#024	RECALEM	24-29-Feb-12	2	#	771	\$0.00	\$37.02	0	NA	MO	120210A 4 HRS. PERFORATION CHECK OPERATOR	RANDOM ENGINE SURGE	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	CB2A008	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	23-Dec-11	13-Jan-12	METRO FORD, INC.	#024	RECALEM	24-6-Mar-12	2	#	2681	\$0.00	\$35.54	0	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	25-Oct-11	29-Feb-12	NORRIS FORD	#024	RECALEM	24-6-Mar-12	1	#	1336	\$0.00	\$31.00	0	NA	GA	SELF TEST PCM PASS MONITOR DATA LOGGER	CUSTOMER STATES WHEN	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	CAM1T001	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#024	RECALEM	24-24-Mar-12	3	#	1656	\$0.00	\$28.54	0	NA	AR	DIAG EEC NO CODES. TEST DROVE AND SERGE	ENGINE RUNS ROUGH UP	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	28-Nov-11	29-Dec-11	SUT HILL FORD	#024	RECALEM	24-21-Mar-12	-1	#	1317	\$0.00	\$29.24	0	NA	WI	VERIFY FORD AND PERFORM LAG ON ACCELER	STAN MA SAYS IF YOUR	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	8-Dec-11	2-Feb-12	NORRIS FORD	#024	RECALEM	24-21-Mar-12	1	#	322	\$0.00	\$25.10	0	NA	NC	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	#024	RECALEM	24-16-Mar-12	1	#	1530	\$0.00	\$31.23	0	NA	QC	QUICK TEST VERIFY EEC REPROGRAMMER PCM	VERIFY MOTOR A CO	#030	V29	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	13-Nov-11	21-Feb-12	MIDDLEKAUF FORD LINCOLN	#024	RECALEM	24-27-Feb-12	-1	#	25	\$0.00	\$35.19	0	NA	ID	CHECKED OUT TEST. P0430 NEC TO PERFORM PCM	CHECK ENGINE LIGHT ON	#030	V29	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	6-Feb-12	21-Feb-12	ROBCHAUX FORD	#024	RECALEM	24-24-Mar-12	1	#	1365	\$0.00	\$26.81	0	NA	NA	VERIFIED CONCERN. TESTED FORD CODE P0096	CUSTOMER STATES WHEN	#030	V29	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#024	RECALEM	24-12-Mar-12	1	#	2557	\$0.00	\$32.78	0	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN	CHECK ENGINE LIGHT ON	#030	V29	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#024	RECALEM	24-21-Mar-12	2	#	4182	\$0.00	\$36.40	0	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER EX	ENGINE MISSES OUT	#030	V40	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	28-Dec-11	30-Dec-11	JOHNSTON FORD	#024	RECALEM	24-6-Mar-12	3	#	4431	\$0.00	\$32.20	0	NA	TX	VISUAL INSPECTION. FUEL INJECTORS PERFORMED	CUSTOMER STATES WHEN	#030	V40	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	21-Nov-11	11-Jan-12	CHAMPION FORD	#024	RECALEM	24-16-Mar-12	3	#	12378	\$0.00	\$35.14	0	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPROG	CUSTOMER STATES WHEN	#030	V44	204	PT C&C
TSD REFLASH	PT C&C	CA189001	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#024	RECALEM	24-15-Feb-12	2	#	3125	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 02 10 FOR	CUSTOMER STATES WHEN	#030	V48	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	8-Dec-11	14-Feb-12	JOHNSTON FORD	#024	RECALEM	24-15-Feb-12	2	#	3125	\$0.00	\$29.94	0	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 02 10 FOR	CUSTOMER STATES WHEN	#030	V48	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-16-Feb-12	2	#	9	\$0.00	\$24.01	0	NA	NS	15 DUE 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-16-Feb-12	-1	#	9	\$0.00	\$24.01	0	NA	NS	15 DUE 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	11-Nov-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-16-Feb-12	-1	#	6972	\$0.00	\$24.01	0	NA	NS	15 DUE 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#024	RECALEM	24-28-Feb-12	1	#	1186	\$0.00	\$24.01	0	NA	NS	15 DUE 12 2 10 VERIFIED CONCERN SELFTEST NO	RUNS ROUGH	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	15-Dec-11	29-Dec-11	SUT HILL FORD	#024	RECALEM	24-16-Feb-12	2	#	1455	\$0.00	\$29.24	0	NA	WI	DIAG AND VERIFY RECALL STATES SURGE AT	70 MPH	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	29-Dec-11	12-Mar-12	PURVIS FORD, INC.	#024	RECALEM	24-16-Feb-12	2	#	1639	\$0.00	\$26.82	0	NA	VA	DIAG AND VERIFY RECALL STATES SURGE AT	70 MPH	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	CBV8X020	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	#024	RECALEM	24-16-Feb-12	1	#	2532	\$0.00	\$32.23	0	NA	TX	PERFORMED EEC SELF TEST. NOTED SSM 22192	ALDIAG CUSTOMER STATES WHEN	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	26-Nov-11	8-Dec-11	BIEST FORD LINCOLN	#024	RECALEM	24-24-Feb-12	3	#	3665	\$0.00	\$37.74	0	NA	NH	NO DTC 5 RETRIEVED. TEST EEC	ENGINE	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	COE00017	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	19-Jan-12	24-Feb-12	WEBER-HARRIS FORD, INC.	#024	RECALEM	24-24-Feb-12	3	#	342	\$0.00	\$32.23	0	NA	TX	VERIFIED CONCERN. PERFORMED EEC	CUSTOMER STATES WHEN	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	21-Dec-11	20-Jan-12	MURRAY MOTOR CO., INC.	#024	RECALEM	24-20-Feb-12	2	#	3392	\$0.00	\$28.75	0	NA	TX	RAN DIAGS P111 ON ALL TESTS RAN OASIS FOUND	CUTTING OUT ON ACCEL	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	9-Dec-11	26-Dec-11	AUTTENBERG FORD NORTH, INC.	#024	RECALEM	24-22-Feb-12	2	#	3277	\$0.00	\$43.10	0	NA	TX	TSB 12 2 10 APPLIES REPROGRAM PCM	VEH STARTS TO JERK UP	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	23-Jan-12	7-Feb-12	CHARLES HENDERSON FORD, INC.	#024	RECALEM	24-28-Feb-12	3	#	827	\$0.00	\$33.39	0	NA	TX	PERFORMED EEC TEST. NO CODES ARE PRESENT	THE ENGINE WAS RUNNING	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	11-Jan-12	3-Feb-12	ANCIRA FORD	#024	RECALEM	24-13-Mar-12	2	#	6141	\$0.00	\$31.71	0	NA	TX	REFER TO SSM 22226 IN LIT CONCERNS. VEH BUOL2	CUSTOMER STATES WHEN	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	28-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#024	RECALEM	24-16-Mar-12	4	#	4248	\$0.00	\$32.02	0	NA	AB	SCANNED FOR CODES. NONE. OK OASIS FOUND	REPAIR FOR VEH SURGE	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	8-Dec-11	9-Feb-12	SUT HILL FORD	#024	RECALEM	24-16-Feb-12	1	#	1310	\$0.00	\$29.24	0	NA	WI	VERIFY REPROGRAMMER PCM	CUSTOMER STATES WHEN	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	17-Jan-12	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#024	RECALEM	24-24-Feb-12	2	#	988	\$0.00	\$30.99	0	NA	TN	TEST DROVE VEHICLE. CHECK DTCs. NONE PRESS	S. ENGINE IS SURGING	#030	V52	204	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC03	T06	FBI	1T0W	TC3	AF	28-Nov-11	26-Jan-12	STUTEVILLE FORD OF TALL																	

2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	CH	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E12C	T/F6	FBI41E	T/KW	T/C3	AJ	13-Nov-11	8-Dec-11		GRIFFITH FORD LINCOLN	4002	RECALEM	24	30-Mar-12	4	7512	\$0.00	\$26.04	0	NA	MI	TECH STATES VERIFIED UNTIL ENGINEERS CON	CUSTOMER STATES SLUG	1	1	1
COP	PT C&C	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	20-Jan-12	10-Feb-12		VERNE JONES FORD COMPANY, INC.	12029	C31E	12029	30-Mar-12	2	9082	\$68.63	\$83.00	0	NA	GA	TECH TEST AFTER JOB 1 STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	1	1	1
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E1XG	T/F6	FBI41E	T/KW	T/C3	AJ	6-Mar-12	21-Mar-12		COL & BIRD FORD LINCOLN, INC.	12029	C31E	12029	30-Mar-12	1	11	\$5.17	\$98.27	0	NA	PA	TECH TESTED. POWER @ PORCULIN BROKEN ON C	CUSTOMER STATES CHE	1	1	1
FUEL INJECTOR	ENGINE	CONF0002	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	13-Dec-11	11-Feb-12		MIDWAY FORD COMPANY	12029	C31E	12029	30-Mar-12	2	1498	\$909.97	\$1,620.90	7	NA	MI	INSPECTED. VEH RUNNING BACK RAN HOTLINE	CUSTOMER STATES VEH IS RU	1	1	1
DIAG - MISFIRE	ENGINE	COB0007	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	17-Dec-11	5-Jan-12		PERFORMANCE FORD	12029	C31E	12029	30-Mar-12	3	7023	\$0.00	\$23.55	0	NA	TX	INSTALLED INVERTER BY TECH HOTLINE	CUSTOMER STATES VEH IS RU	1	1	1
DIAG - MISFIRE	ENGINE	CCAB0013	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	15-Dec-11	14-Jan-12		BILL CLOUGH FORD INC.	12029	C31E	12029	30-Mar-12	3	2060	\$0.00	\$37.12	0	NA	NC	ROTEST EEC TEST MISSEM FORD DURING VISITING	CUSTOMER STATES VEH IS RU	1	1	1
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AF	11-Feb-12	30-Mar-12		FREEDOM FORD SALES, INC.	12029	C31E	12029	30-Mar-12	0	70	\$0.00	\$29.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME REPAR	CUSTOMER STATES VEH IS RU	1	1	1
TSB REFLASH	PT C&C	CDER0005	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AF	7-Jan-12	28-Feb-12		BERGSTROM FORD OF OSHKOSH, INC.	12029	C31E	12029	30-Mar-12	1	129	\$0.00	\$35.07	0	NA	WI	TECH DROVE AND STILL MISFIRE TECH SWAP PE	CUSTOMER REQUESTS CH	1	1	1
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AF	9-Dec-11	6-Jan-12		NELSON FORD SALES (2003) INC.	12029	C31E	12029	30-Mar-12	4	3048	\$0.00	\$36.60	0	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CUSTOMER STATES THA	1	1	1
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AF	11-Dec-11	27-Jan-12		BIARWOOD FORD, INC.	12029	C31E	12029	30-Mar-12	3	3036	\$0.00	\$37.12	0	NA	MI	TECH TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES ENG	1	1	1
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AF	1-Dec-11	3-Mar-12		WESTWARD FORD SALES LTD.	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$33.60	0	NA	MB	SCAN TEST NO CODES CHECK OASIS/REPROGRAM	CUSTOMER STATES VEH IS RU	1	1	1
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AF	21-Dec-11	30-Mar-12		FAIRWAY FORD	12029	C31E	12029	30-Mar-12	1	608	\$0.00	\$29.99	0	NA	TN	ENGINE MISS, NO CODE CONCERN	CUSTOMER STATES THA	1	1	1
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AF	13-Dec-11	20-Feb-12		KENDALL FORD	12029	C31E	12029	30-Mar-12	2	2661	\$0.00	\$36.69	0	NA	OR	HOOKEUP IDS CHEKING/NEGATING STUMBL ON H	CUSTOMER ENGINE LIGHT	1	1	1
COP	ENGINE	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AF	9-Dec-11	7-Jan-12		WRAY FORD	12029	C31E	12029	30-Mar-12	4	3893	\$64.05	\$142.70	1	NA	LA	TECH PULLED P0300 PERFORM POWER BALANCE	CUSTOMER STATES CHE	1	1	1
COP	ENGINE	CDFA0005	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AF	12-Dec-11	2-Feb-12		BERGSTROM FORD OF OSHKOSH, INC.	12029	C31E	12029	30-Mar-12	3	129	\$58.88	\$253.98	2	NA	WI	TECH PULLED P0300 PERFORM POWER BALANCE	CUSTOMER STATES CHE	1	1	1
COP	ENGINE	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AF	9-Jan-12	21-Mar-12		KEY WEST FORD SALES LTD.	12029	C31E	12029	30-Mar-12	3	2209	\$61.70	\$203.17	1	NA	BC	P0300, ROADTEST AND RECORD FULL THROTTLE	CUSTOMER ENGINE LIGHT	1	1	1
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AF	9-Jan-12	21-Mar-12		DON WOOD FORD LINCOLN, INC.	12029	C31E	12029	30-Mar-12	3	5835	\$58.88	\$152.05	1	NA	OH	ENGINE MISFIRE, ROAD TEST FNPT TESTES	CUSTOMER STATES CHE	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C	T/F6	FBI41E	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		KAUGH FORD, LLC	12029	C31E	12029	30-Mar-12	1	1358	\$0.00	\$27.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E11C																									

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	CHLCE LFT	CHLCE RFT	CHLCE CWS	CHLCE CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION				
DIAG - MISFIRE	ENGINE	C8TC0001	2012	1FTFW1ETC1	T1F6	F1B4T6	T1K0W	T1C3	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#1258	NPP	#24	28-Mar-12	2	4904	\$0.00	\$69.05	11	GA	#EECT TEST NO CODES, NO TSB8 OR SSME, NO IN	CUSTOMER STATES ENG	#1258	V52	24	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	15-Feb-12	23-Feb-12	PITTSBURG FORD	#1258	RECALEM	#24	6-Apr-12	2	2987	\$405.35	\$477.29	11	GA	#CHECKED CK ENGINE LIGHT IN OASIS FOUND TSB 12	CUSTOMER STATES CHE	#1258	V29	24	PT C&C	
EXHAUST	ENGINE	N/A	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	1-Dec-11	9-Jan-12	RYAN FORD	#1258	RECALEM	#24	23-Mar-12	3	12752	\$405.35	\$489.49	11	GA	#TX VERIFIED CUSTOMERS C&C TRIM TABLES AND CL	C CUSTOMER ENGINE LIGHT	#1258	V29	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T1F6	F1B4T6	T1K0W	T1C3	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#1258	RECALEM	#24	17-Apr-12	2	2351	\$0.00	\$31.82	01	GA	#ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES THA	#1258	V52	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T1F6	F1B4T6	T1K0W	T1C3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD	#1258	RECALEM	#24	17-Apr-12	3	4487	\$0.00	\$33.52	01	GA	#IL DIAG REPROGRAM PCM PER TSB 12 02 10	CUSTOMER STATES VEH	#1258	V29	24	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC5	T1F6	F1B4T6	T1K0W	T1C3	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#1258	NPP	#24	20-Apr-12	1	9	\$66.99	\$171.89	12	GA	#EECT TEST CODE P0305 PERFORM IGNITION DIAGN	CHECK FOR ROUGH RUN	#1258	V52	24	PT C&C	
FUEL INJECTOR	ENGINE	C03C004	2012	1FTFW1ETC5	T1F6	F1B4T6	T1K0W	T1C3	AF	3-Jan-12	25-Jan-12	DIETL FORD	#1258	NPP	#24	29-Mar-12	3	1103	\$130.35	\$564.54	51	GA	#TEST DRIVE INTERMITTENTLY BETWEEN PCM PIN 84 AND	CUSTOMER STATES CHE	#1258	V52	24	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC6	T1F6	F1B4T6	T1K0W	T1C3	AF	23-Nov-11	12-Apr-12	GEORGE STOCKFISH FORD (1987)	#1258	DIAG	#24	12-May-12	0	29	\$0.00	\$35.75	01	GA	#ON VERIFIED CHECK ENGINE LAMP ON CODE P0306	PERFORM DIAGNOSTICS	#1258	V29	24	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC6	T1F6	F1B4T6	T1K0W	T1C3	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#1258	DIAG	#24	18-Apr-12	1	1080	\$0.00	\$58.38	11	GA	#SC CHECKED CONCERN CHECKED FOR CODES AL	WHILE DRIVING VEHICLE	#1258	V52	24	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC7	T1F6	F1B4T6	T1K0W	T1C3	AF	1-Mar-12	19-Mar-12	DONNELLY FORD	#1258	NPP	#24	20-Apr-12	2	1248	\$0.00	\$51.44	11	GA	#ON IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES THA	#1258	V52	24	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC11	T1F6	F1B4T6	T1K0W	T1C3	AF	21-Jan-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#1258	5.00E+212	E	24	6-Mar-12	1	1122	\$405.35	\$485.89	11	GA	#ID CHECKED EEC SYSTEM KOED PASS KOEC P0300	CUSTOMER STATES CHE	#1258	V29	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC12	T1F6	F1B4T6	T1K0W	T1C3	AF	13-Feb-12	28-Feb-12	NORTHSHORE FORD	#1258	RECALEM	#24	16-Apr-12	2	2609	\$405.35	\$514.47	11	GA	#TX VERIFY OWNER CONCERN, CHECK FOR DTCS, P	DESI OWNER STATES RE	#1258	V52	24	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC4	T1F6	F1B4T6	T1K0W	T1C3	AF	22-Nov-11	4-Feb-12	JOE COOPER FORD, INC.	#1258	RECALEM	#24	16-Apr-12	3	3501	\$413.00	\$502.77	11	GA	#OK CHECK OUT TEST EEC S/N PCM PER TSB 12 10	CUSTOMER STATES THA	#1258	V29	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC8	T1F6	F1B4T6	T1K0W	T1C3	AF	28-Feb-12	9-Apr-12	MACX GRUBBS FORD, INC.	#1258	RECALEM	#24	18-Apr-12	1	690	\$0.00	\$0.00	01	GA	#MS CODE P0308 P0300 RSB #12 02 10	CUSTOMER STATES THA	#1258	V29	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC5	T1F6	F1B4T6	T1K0W	T1C3	AF	28-Nov-11	22-Feb-12	ARROW FORD	#1258	RECALEM	#24	9-Apr-12	2	3764	\$0.00	\$31.75	01	GA	#REPROGRAM PCM - PERFORMED TSB 12 2 10 REPR	CUSTOMER STATES WH	#1258	V52	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T1F6	F1B4T6	T1K0W	T1C3	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#1258	RECALEM	#24	19-Apr-12	3	6464	\$0.00	\$33.50	01	GA	#ND CHECK EEC REFLASH PCM PER TSB 12 2 10	CUSTOMER STATES THA	#1258	V52	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T1F6	F1B4T6	T1K0W	T1C3	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#1258	RECALEM	#24	30-Mar-12	-1	5031	\$0.00	\$30.63	00	GA	#ON VERIFIED CUSTOMER CONCERN, TSB 12 02 10 AP	PEHATES SURGES WH	#1258	V52	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T1F6	F1B4T6	T1K0W	T1C3	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#1258	RECALEM	#24	10-Apr-12	4	4431	\$0.00	\$40.16	01	GA	#ON UPDATE P03 PER TSB 12 2 10, VERIFY ENGINE SU	CLUST STATES WHEN CL	#1258	V52	24	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC5	T1F6	F1B4T6	T1K0W	T1C3	AF	17-Feb-12		ALBI FORD LINCOLN, JULIETTE INC.	#1258	12405	#24	23-Apr-12	-1	9	\$52.29	\$91.85	13	GA	#QC #0212 CONFIRMER PLANT/ON LA BOUGIE DU CYL 6	VERIFIER LE CK EN ALL	#1258	V29	24	PT C&C	
DIAG - MISFIRE	ENGINE	C0DX0017	2012	1FTFW1ETC5	T1F6	F1B4T6	T1K0W	T1C3	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#1258	DIAG	#24	24-Apr-12	1	1653	\$0.00	\$138.19	20	GA	#ON DIAG SELF TEST P0305 PS NOT APPLY BUILD DAT	CUSTOMER STATES THE	#1258	V29	24	PT C&C	
DIAG - MISFIRE	ENGINE	C0QA0009	2012	1FTFW1ETC5	T1F6	F1B4T6	T1K0W	T1C3	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#1258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	11	GA	#A VERIFIED CUST CONCERN, TRUCK WAS RUNNING	ENGINE, SUFFERED LOS	#1258	V52	24	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC4	T1F6	F1B4T6	T1K0W	T1C3	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#1258	5.00E+212	E	24	11-Apr-12	4	8594	\$426.12	\$532.37	11	GA	#IL #TST EEC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE SO	#1258	V29	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC1	T1F6	F1B4T6	T1K0W	T1C3	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#1258	RECALEM	#24	13-Apr-12	3	3354	\$405.35	\$530.48	11	GA	#CA VERIFIED CONCERN, C	REPLACE CUSTOMER STATES THE	#1258	V29	24	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	T1F6	F1B4T6	T1K0W	T1C3	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#1258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	11	GA	#A CONVERTOR FAILED EEC TEST, CODE P0301, RE	CUSTOMER STATES IN	#1258	V29	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T1F6	F1B4T6	T1K0W	T1C3	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#1258	RECALEM	#24	18-Apr-12	2	2998	\$0.00	\$38.88	01	GA	#WA #ROAD TEST, RESERACH OASIS, FOUND CUSTOM	CUSTOMER STATES THA	#1258	V52	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC9	T1F6	F1B4T6	T1K0W	T1C3	AF	12-Jan-12	5-Apr-12	WADE FORD, INC.	#1258	RECALEM	#24	20-Apr-12	1	3044	\$0.00	\$38.79	01	GA	#TX TEST DROVE, VERIFY CONCER, CK OASIS PERFORM	WHEN ON CRUISE CONT	#1258	V44	24	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T1F6	F1B4T6	T1K0W	T1C3	AF	9-Dec-11	14-Mar-12	RINEVILLE FORD CO	#1258	RECALEM	#24	16-Apr-12	1	3878	\$0.00	\$32.45	01	GA	#TX TEST DROVE, VERIFY CONCER, STOP AND CLUST	STATES WHEN CLUST	#1258	V52	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	23-Jan-12	12-Jan-12	KRAPOHL FORD & LINCOLN CO	#1258	RECALEM	#24	20-Apr-12	4	8929	\$0.00	\$32.50	01	GA	#MI #concern could not be verified, eec diagnosis, pass	CHK INTERMITTENT CUT OUT	#1258	V52	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T1F6	F1B4T6	T1K0W	T1C3	AF	17-Dec-12	26-Mar-12	LEWIS FORD LINCOLN OF HAYS	#1258	RECALEM	#24	13-Apr-12	1	1772	\$0.00	\$30.58	01	GA	#KS #CK CODES NONE PRESENT, CKD OASIS AND FOL	CHECK FOR MISFIRE WH	#1258	V52	24	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	23-Jan-12	2-Feb-12	BOBBI FORD	#1258	RECALEM	#24	20-Apr-12	3	1022	\$64.05	\$169.10	11	GA	#TX RUN KOEC KOEC, PERFORM TEST DRIVE AND	ENGINE, LITE ON AND	#1258	V52	24	PT C&C	
COP	ENGINE	C0TD0007	2012	1FTFW1ETC1	T1F6	F1B4T6	T1K0W	T1C3	AF	25-Jan-12	14-Mar-12	C & C FORD SALES, INC.	#1258	12029	C	24	20-Apr-12	2	1378	\$58.88	\$216.27	11	GA	#PA #EECT IDS, PULLED ODS, CK APPROVAL, CODE	P CUSTOMER STATES CHE	#1258	V29	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	23-Jan-12	8-Feb-12	SHERWOOD FORD	#1258	12029	C	24	24-Apr-12	3	3284	\$66.99	\$245.59	23	GA	#AB #PERFORM TSB REPROGRAM TYN KOIL AND PLUG	DIAG AND REPORT EN	#1258	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	C0DE0001	2012	1FTFW1ETC1	T1F6	F1B4T6	T1K0W	T1C3	AF	9-Jan-12	6-Feb-12	RUSSELL FORD	#1258	5.00E+212	E	24	5-Apr-12	2	3530	\$413.00	\$515.07	11	GA	#TX #P0301 P1110 P0304 P0305 P0306 LIT	CUSTOMER STATES TH	#1258	V29	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	14-Feb-12	14-Feb-12	VENN EIDE FORD LINCOLN	#1258	RECALEM	#24	23-Mar-12	2	2958	\$443.00	\$476.85	11	GA	#ON SD #PERFORMED DIAG, P0430, PERFORM PPTS, R	EPLX CK OUT LACK OF POW	#1258	V52	24	PT C&C	
TSB REFLASH	PT C&C	C03A0007	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	23-Jan-12	21-Feb-12	BOBBI FORD SALES, INC.	#1258	RECALEM	#24	29-Mar-12	1	1673	\$405.35	\$468.47	11	GA	#TX #EECT CODE P0305, PERFORM PPTS, R	EPLX CK OUT LACK OF POW	#1258	V52	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T1F6	F1B4T6	T1K0W	T1C3	AF	6-Mar-12	22-Mar-12	PERFORMANCE FORD	#1258	RECALEM	#24	18-Apr-12	1	1941	\$0.00	\$0.00	01	GA	#NE #VERIFIED CONCERN PERFORM TSB 12 2 10 R	EPLX CK OUT LACK OF POW	#1258	V44	24	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T1F6	F1B4T6	T1K0W	T1C3	AF	16-Nov-11	9-Feb-12	THOROUGHBRID FORD	#1258	RECALEM	#24	20-Apr-12	3	2838	\$0.00	\$38.11	01	GA	#MO #TSB 12 02 10, TEST DRIVEABILITY CONCERN	CUSTOMER STATES DRIV	#1258	V48	24	PT TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T1F6	F1B4T6	T1K0W	T1C3	AF	9-Dec-11	14-Mar-12	BOBBI FORD	#1258	RECALEM	#24	20-Apr-12	3	1022	\$64.05	\$169.10	11	GA	#TX #EECT CODE P0305, PERFORM PPTS, R	EPLX CK OUT LACK OF POW	#1258	V44	24	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC1	T1F6	F1B4T6	T1K0W	T1C3	AF	17-Nov-11	6-Dec-11	WOODBRIDGE FORD LINCOLN LTD	#1258	RECALEM	#24	23-Apr-12	5	3243	\$0.00	\$45.73	03	GA	#AB #PERFORMED TSB 12 2 10, NO CODES IN PCM, H	OW UNDER ACCELERATION	#1258	V52	24	PT C&C	
TSB REFLASH	PT C&C	C0EX0001	2012	1FTFW1ETC8	T1F6	F1B4T6	T1K0W	T1C3	AF	21-Nov-11	31-Dec-11	GERMANY FORD	#1258	RECALEM	#24	24-Apr-12	4	3811	\$0.00	\$34.27	01	GA	#ON #PROGRAMMING IS CAUSAL, REPROGRAM PCM	PERFORMED TEST SEE	#1258	V52	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC2	T1F6	F1B4T6	T1K0W	T1C3	AF	6-Feb-12	28-Feb-12	ASHIE OIL COMPANY, INC.	#1258	RECALEM	#24	23-Apr-12	1	8000	\$0.00	\$38.85	01	GA	#TX #TEST DROVE NO MISS FELT TEST DRIVE WITH	IDS, VERIFIED HAS AN	#1258	V52	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T1F6	F1B4T6	T1K0W	T1C3	AF	2-Feb-12	23-Feb-12	PALM BAY FORD	#1258	RECALEM	#24	24-Apr-12	3	4094	\$0.00	\$33.10	01	GA	#FL #COMPLETED DIAG FOUND P0306 MISS FIRE	CUSTOMER STATES, CH	#1258	V29	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T1F6	F1B4T6	T1K0W	T1C3	AF	2-Feb-12	8-Feb-12	WISCONSIN FORD, INC.	#1258	RECALEM	#24	23-Apr-12	3	4604	\$0.00	\$32.06	01	GA	#ME #EECT TESTED SYSTEM CODE P0304 FOUND	SSM 242, STARTED FLASHING	#1258	V29	24	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T1F6	F1B4T6	T1K0W	T1C3	AF	2-Dec-11	11-Feb-12	BOUNTING FORD	#1258	RECALEM	#24	17-Apr-12	3	3325	\$0.00	\$27.99	01	GA	#IA #CHECKED FOR DTCS, IMPROVE VEHICLE, TWIS	CUSTOMER CONCERN	#1258</				

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WARRANTY	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	8-Feb-12	1-Apr-12		CHEBUCK FORD SALES	#2383	5.00E+212	F	27-Apr-12	1	3787	\$282.57	\$353.42	13	NS	COMPLETED EEC TESTING, P0420 PRESENT THREE	CHECK ENGINE LIGHT ON	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	7-Apr-12		FORD OF AUGUSTA, INC.	#2383	RECALEM	24	24-Apr-12	1	6756	\$405.35	\$490.49	11	NS	VERIFIED CONCERN PER LEFT CAT CONVERTER	CHECK ENGINE LIGHT IS	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ETC30	T/F6	F/B41E	T/KW	T/C3	AJ	28-Feb-12	22-Mar-12		JESS FORD OF PULLMAN	#2383	RECALEM	24	18-Apr-12	1	4862	\$0.00	\$0.00	0	WA	VERIFIED CUSTOMER CONCERN, PERFORMED SERVICE	CUSTOMER COMPLAINS	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	T/F6	F/B41E	T/KW	T/C3	AF	19-Feb-12	31-Mar-12		FOX FORD LINCOLN OF CAIGLAC	#2383	RECALEM	24	27-Apr-12	1	2366	\$0.00	\$0.00	0	MI	P0430 NEW PCM CALIBRATION & LH CAT CONVERTER	CK ENGINE LIGHT ON, RUN	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	4-Jan-12	26-Jan-12		MELOYD MOTORS LTD	#2383	RECALEM	24	24-Apr-12	3	7305	\$0.00	\$42.70	0	SK	PERFORM IDS TEST, NO CODES, CHECK OASIS AN	ENGINE LIGHT WAS FLAS	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC7	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	27-Mar-12		BYERS FORD, LLC	#2383	RECALEM	24	27-Apr-12	2	2063	\$0.00	\$33.57	0	OH	VERIFIED CONCERN, CHECKED FOR CODES FOUR	CUSTOMER STATES CHE	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AF	11-Mar-12	2-Apr-12		YARMON FORD, INC.	#2383	RECALEM	24	13-Apr-12	1	1394	\$0.00	\$0.00	0	MI	PERFORM TSB 12.2 IO WPI	CHECK ENGINE LIGHT IS	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC11	T/F6	F/B41E	T/KW	T/C3	AF	1-Feb-12	22-Feb-12		SORENS FORD, INC.	#2383	RECALEM	24	14-Apr-12	2	3955	\$0.00	\$37.02	0	WA	SCANNED DTCS P0305 P0316 REPROGRAM PCM	CS CHECK ENGINE LIGHT	CS	1429	PT & C&C	
COP	ENGINE	C04E0308	2012	1FTFW1ETC5	T/F6	F/B41E	T/KW	T/C3	AF	17-Dec-11	1-Mar-12		CHAMBER FORD	#2383	12029	C	30-Apr-12	3	3321	\$64.05	\$160.70	1	TX	MIL ON RETRIEVED CONTINUE COMP. TEST	CUSTOMER STATES CHE	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1ETC7	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	3-Feb-12		CITY FORD SALES LTD	#2383	5.00E+212	F	20-Mar-12	1	3039	\$819.88	\$1,020.03	23	AB	TECH B054 REPLACE RIG	ADDON AS PER BH RRP	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC8	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	25-Apr-12		ROBERTS MOTORS, INC.	#2383	RECALEM	24	27-Apr-12	1	678	\$434.31	\$536.21	11	IL	CHECK FOR CODES HAD P0430 CHECKED OASIS	CHECK ENGINE LIGHT IS	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC4	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	25-Jan-12		MT. GRAB FORD, INC.	#2383	RECALEM	24	18-Apr-12	3	5372	\$405.35	\$476.76	11	OH	ISS CODE P0430, SERVICED PER TSB 12.2 IO	CHECK ENGINE LIGHT ON	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	CSD00019	2012	1FTFW1ETC11	T/F6	F/B41E	T/KW	T/C3	AJ	8-Dec-11	20-Feb-12		NORTHSIDE FORD	#2383	RECALEM	24	28-Apr-12	3	10472	\$405.35	\$480.26	11	TX	RESTRICTED CAT CONVERTER, ROAD TEST TO	VEHIC	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC7	T/F6	F/B41E	T/KW	T/C3	AF	18-Dec-11	25-Feb-12		HILLCREST FORD LINCOLN	#2383	RECALEM	24	27-Apr-12	3	7622	\$405.35	\$494.38	11	TX	VERIFIED COMPLAINT, EEC TEST P0303, P0304, P03	CS, CEL JUST CAME ON	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	C02A008	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	22-Jan-12	28-Mar-12		MARSHALL WIDE FORD, INC.	#2383	RECALEM	24	8-May-12	2	3430	\$0.00	\$65.59	0	TX	VERIFY C&C, CHECK DTCS FOUND P0308 AND P030	OWNER STATES 3 DAYS	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC7	T/F6	F/B41E	T/KW	T/C3	AF	2-Feb-12	24-Feb-12		MARYVILLE FORD	#2383	RECALEM	24	26-Apr-12	3	6065	\$0.00	\$38.41	0	WA	TECH INSPECTED AND VERIFIED CONCERN RETRI	CUSTOMER STATES CHE	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC8	T/F6	F/B41E	T/KW	T/C3	AJ	20-Dec-11	27-Mar-12		TOM PECK FORD OF HUNTELY, INC.	#2383	RECALEM	24	25-Apr-12	1	56	\$0.00	\$39.38	0	IL	VERIFY CONCERN OF CAT TEST CALIBRATION, RO	CK ENG LIGHT ON RUNS	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC5	T/F6	F/B41E	T/KW	T/C3	AJ	26-Oct-11	30-Dec-11		DAVIS STANLEY FORD	#2383	RECALEM	24	30-Apr-12	5	11467	\$0.00	\$35.14	0	TX	PCM CALIBRATION - PER C&C	CUST STATES CHECK EN	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	9-Feb-12		LUTHER FAMILY FORD	#2383	RECALEM	24	30-Apr-12	3	10121	\$0.00	\$36.33	0	ND	CODE 4 - VERIFY CK ENG LITE ON, KOEO PASS, C	PERFORM CHECK ENGINE	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC11	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	16-Mar-12		MEL HAMBELTON FORD, INC.	#2383	RECALEM	24	7-May-12	1	5162	\$0.00	\$36.69	0	TX	RANDOM MISS FIRE REFLASH PCM AS PER TSB 12	IO	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC12	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	16-Mar-12		ROBERTSON FORD, INC.	#2383	RECALEM	24	7-May-12	1	5118	\$0.00	\$37.01	0	TX	CHECK ENGINE LIGHT ON, RUNS ROUGH, RETRIE	CHECK ENGINE LIGHT ON	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	3-Feb-12		MONTROSE FORD INC	#2383	RECALEM	24	30-Apr-12	3	5789	\$0.00	\$35.65	0	OH	OPERATION 12012A 0.4 - RUN OASIS TSB 12.2	IO CUST STATES WAS DOWN	CS	1429	PT & C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC8	T/F6	F/B41E	T/KW	T/C3	AJ	24-Feb-12	5-Apr-12		MELOYD MOTORS LTD	#2383	12029	C	2-May-12	1	2805	\$61.70	\$157.77	10	TX	VERIFY CHECK ENGINE LIGHT ON, IDS TEST P030	Check out engine light on	CS	1429	PT & C&C	
COP	ENGINE	C0YD3003	2012	1FTFW1ETC4	T/F6	F/B41E	T/KW	T/C3	AF	22-Jan-12	15-Mar-12		KRAPCH FORD & LINCOLN CO.	#2383	12029	C	24-Apr-12	-1	3275	\$58.88	\$211.83	2	TX	ROAD TEST AND VERIFY, Road tested then code	P0301 HARD ACCEL LIKE PASS	CS	1429	PT & C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	27-Feb-12	9-Mar-12		BISON MOTOR COMPANY	#2383	12A680	9	30-Apr-12	2	2758	\$0.00	\$46.27	0	TX	PERFORMED IDS SELF TEST AT THIS TIME	CS DRIVING IN RAIN WHEN	CS	1429	PT & C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC11	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	8-Mar-12		WARREN FORD, INC.	#2383	DIAG	23	4-May-12	2	7742	\$0.00	\$66.04	0	NY	ROAD TESTED, CHECKED THAT CONDENSATION IN	CHECK ENGINE LIGHT IS	CS	1429	PT & C&C	
DIAG - MISFIRE	ENGINE	C0E0002	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	16-Mar-12		AL PIERMONTI'S AUTO HD, FD, INC.	#2383	DIAG	23	4-May-12	2	2447	\$0.00	\$60.77	0	TX	TEST TEST P0308, PERFORMED BLANKS	CUSTOMER STATES SER	CS	1429	PT & C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	23-Feb-12		HEISER FORD LINCOLN	#2383	DIAG	23	7-May-12	1	5088	\$0.00	\$49.38	11	TX	EEC TEST P0301, P0304 MISFIRE CYL #1 AND APO	CHECK FOR CAUSE OF A	CS	1429	PT & C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC2	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	7-Feb-12		BUCKT OUSTALE, INC.	#2383	DIAG	23	7-May-12	4	3476	\$0.00	\$41.85	11	MS	VERIFIED CONCERN, EEC SSM FOUND ENGINEERS	CHECK ENGINE LIGHT ON	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC12	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	23-Feb-12		ALPHEUS FORD SALES, INC.	#2383	DIAG	23	7-May-12	1	4057	\$402.35	\$477.36	3	TX	TESTED ENGINE ELECTRICALS AND RECEIVED C	CHECK ENGINE LIGHT ON	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC7	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	13-Dec-11		FORD OF SLEIDEL	#2383	RECALEM	24	26-Apr-12	1	17687	\$405.35	\$480.84	11	LA	TESTED SYSTEM, REPLACED CONVERTER AND U	RUNNING BAD, SPUTTER	CS	1429	PT & C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC7	T/F6	F/B41E	T/KW	T/C3	AF	2-Feb-12	8-Mar-12		TWO-WAY SERVICE LTD	#2383	RECALEM	24	13-May-12	2	4522	\$0.00	\$61.51	13	TX	CHECK DTCS, P0301, NO CONCERN AT THIS TIME	CHECK ENGINE LIGHT ON	CS	1429	PT & C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC11	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	23-Feb-12		CONWAY FORD	#2383	12029	C	8-May-12	1	4522	\$61.70	\$206.37	1	TX	VERIFY CONCERN, EEC TEST P0301, NO CONC	ERN	CS	1429	PT & C&C	
COP	ENGINE	N/A	2012	1FTFX1ETC10	T/F6	F/B41E	T/KW	T/C3	AJ	28-Feb-12	20-Mar-12		SIOUX FALLS FORD LINCOLN	#2383	12029	C	7-May-12	2	6666	\$64.05	\$203.95	1	SD	TEST EEC SYSTEM P0301 OK	CUSTOMER STATES THE	CS	1429	PT & C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC11	T/F6	F/B41E	T/KW	T/C3	AJ	6-Jan-12	7-Apr-12		SHERWOOD FORD	#2383	12029	C	4-May-12	1	867	\$61.70	\$204.59	1	TX	AB	EEC TEST CODE P0302, PERFORMED P	INPOINTING DIAG AND REPORT ON	CS	1429	PT & C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC14	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	16-Mar-12		REYNOLDS MOTOR COMPANY	#2383	DIAG	23	7-May-12	1	824	\$0.00	\$34.07	11	TX	SCAN FOR CODES, A LAM CODES FOR NOW, SEE	CUSTOMER STATES TH	CS	1429	PT & C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC11	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	20-Mar-12		BRUCE FORD SALES LIMITED	#2383	DIAG	23	30-Apr-12	2	3217	\$0.00	\$51.40	13	NS	ELCTRONIC ENGINE TEST AT THIS TIME	CHECK ENGINE LIGHT ON	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-11	18-Jan-12		RICHPORT FORD LINCOLN LTD	#2383	5.00E+212	E	7-May-12	4	5899	\$263.51	\$469.23	23	TX	CONFIRM CHECK ENGINE, A LAM CODES FOR	REPAIR FOR CHECK ENG	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	16-Mar-12		ROBERTSON FORD, INC.	#2383	5.00E+212	E	8-May-12	1	4367	\$397.71	\$676.38	3	TX	ISS TEST P0308, PERFORMED BLANKS	CHECK ENGINE PERFORM	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	10-Nov-11	20-Jan-12		LAKENIA FORD	#2383	5.00E+212	E	3-May-12	4	8844	\$405.35	\$496.78	11	TX	VERIFIED CONCERN FOLLO AND REPROGRAMMED	P C S THAT SET LIGHT IS	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	CECP0914	2012	1FTFW1ETC3	T/F6	F/B41E	T/KW	T/C3	AF	27-Feb-12	14-Mar-12		HACIENSA FORD	#2383	5.00E+212	E	3-May-12	2	4702	\$500.44	\$652.34	2	TX	4702 SE212 CAT CONV 43 ACT HOLE IN #10557	CS VEH CK ENG LIGHT	CS	1429	PT & C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	2-Feb-12	15-Apr-12		POWER FORD LINCOLN	#2383	5.00E+212	E	3-May-12	1	2186	\$0.00	\$113.49	11	TX	DIAG RAN SCAN TEST AND FOUND CODES P030	CUSTOMER STATES CHE	CS	1429	PT & C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AJ	22-Feb-12	15-Apr-12		AVALLON FORD SALES 1996 LIMITED	#2383	DIAG	23	4-May-12	-1	664	\$0.00	\$26.62	0	TX	CHECK ENGINE LIGHT ON/DRUCTION DATE, ROAD	50 CHECK REPORT FOR	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC8	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	23-Jan-12		LUMBERTON FORD, INC.	#2383	5.00E+212	E	4-May-12	1	10890	\$397.71	\$477.99	11	TX	CHECK DTCS, REPROGRAM PCM AND REPLACE	LIGHT ENGINE LIGHT IS	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC10	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	16-Mar-12		MEL HAMBELTON FORD, INC.	#2383	5.00E+212	E	8-May-12	2	8913	\$397.71	\$670.77	11	TX	P0430 LEFT BANK CONVERTER REPAIRS, TESTED	CHECK FOR AT RISHMA	CS	1429	PT & C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AJ	29-Nov-11	23-Dec-11		PAIL CLARK FORD, INC.	#2383	RECALEM	24	27-Apr-12	1	3887	\$5									

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORKSHOPS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1E4C	T/F6	F/B41E	T/KW	T/C3	AF	3-Jan-12	27-Jan-12	LANDMARK FORD, INC.	#25	RECALEM	#24	9-May-12	4	6589	\$434.31	\$518.10	1	PA	REPLACE CAT CONVERTER PER TSB 12 02 10	CUST STATES MIL LIGHT ON	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E2C	T/F6	F/B41E	T/KW	T/C3	AF	20-Jan-12	8-Mar-12	RAINBOW FORD SALES INC.	#24	RECALEM	#24	1-May-12	2	3667	\$293.51	\$390.84	1	PA	EEC TEST P0301 P0430 IV, REPLACED #1 COIL AND	ENGINE LIGHT ON, COIL #2	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	12-Apr-12	TWIN STATE FORD, INC.	#24	RECALEM	#24	9-May-12	1	3659	\$413.00	\$448.37	1	PA	VERIFY CONCERN RETIRED DTC CODES WITH O	CUSTOMER STATES THE #1	#1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E4C	T/F6	F/B41E	T/KW	T/C3	AF	10-Jan-12	22-Mar-12	ECKENROD FORD SALES OF CULM	#24	RECALEM	#24	4-May-12	2	2174	\$0.00	\$31.05	0	PA	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	STATES ENGINE LAMP, CAM #1	#1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E2C	T/F6	F/B41E	T/KW	T/C3	AF	10-Feb-12	10-Apr-12	NORTHLAND FORD LINCOLN, INC.	#24	RECALEM	#24	11-May-12	2	2134	\$0.00	\$38.46	0	PA	VERIFIED CONCERN OF (EVER SPEED CONDITION	ELECTRICAL, CONCERN #1	#1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	2-Feb-12	REPUBLIC FORD LINCOLN, INC.	#24	RECALEM	#24	23-Apr-12	3	1781	\$0.00	\$24.03	0	PA	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH #1	#1	V29	PT & C
TSB REFLASH	PT & C	CECB0011	2012	1FTFW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	9-Apr-12	BELL MOTORS, INC.	#24	RECALEM	#24	3-May-12	1	833	\$0.00	\$0.00	0	PA	SELF TEST FOUND CODE P0430, PER FORM PPT	VEHICLE HAS ROUGH IDLE #1	#1	V40	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#24	RECALEM	#24	7-May-12	2	1423	\$0.00	\$27.97	0	PA	TSB 12 12 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #1	#1	V44	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	15-Feb-12	22-Mar-12	SAMES MOTOR COMPANY, INC.	#24	RECALEM	#24	9-May-12	2	2172	\$0.00	\$0.00	0	PA	DIAG. ENGINE LIGHT ON RETIRED DTC P03	EEC CS SERVICE ENGINE #1	#1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	28-Dec-12	13-Apr-12	CELEBRATION FORD SALES LTD	#24	RECALEM	#24	11-May-12	1	1685	\$0.00	\$42.05	0	PA	SELF TEST P0303, CHECK OASIS, FOUND SSM 22222	CHECK CAUSE OF ENGINE #1	#1	V29	PT & C
COP	ENGINE	CEC0008	2012	1FTFW1E1C	T/F6	F/B41E	T/KW	T/C3	AJ	27-Feb-12	27-Apr-12	SUNNY KING FORD	#24	RECALEM	#24	8-May-12	1	764	\$64.05	\$142.25	2	PA	TEST EEC, ROAD TEST WITH MONITOR, PERFORM	CUST STATES VEHICLE #1	#1	V29	PT & C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFW1E9C	T/F6	F/B41E	T/KW	T/C3	AJ	25-Jan-12	9-Feb-12	MUSCATEL BURNS FORD	#24	RECALEM	#24	15-May-12	4	11781	\$58.88	\$113.41	1	PA	VERIFY CONCERN AND WED COIL, NOW MISFIRE	CHECK ENGINE LIGHT, CH #1	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	26-Jan-12	SMILE FORD, INC.	#24	RECALEM	#24	8-May-12	4	4168	\$319.19	\$867.62	5	PA	INJECTOR TEST EEC, COIL PROBLEM STILL PRE	CUSTOMER STATES THE #1	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E1C	T/F6	F/B41E	T/KW	T/C3	AJ	20-Feb-12	31-Mar-12	MCKAY FORD LINCOLN	#24	RECALEM	#24	2-May-12	2	1428	\$0.00	\$15.28	0	PA	CK ENG LIGHT ON PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH #1	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	5-Mar-12	TERRERBONE FORD	#24	RECALEM	#24	15-May-12	3	5633	\$0.00	\$27.97	0	PA	EEC TEST NO CODES IN OASIS AND NO MESSAGES	CUSTOMER STATES WORK #1	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	8-Mar-12	SCOTT FORD	#24	RECALEM	#24	14-May-12	3	3847	\$0.00	\$48.50	1	PA	SCAN FOR CODES, RETIRED P0308 ROAD TEST	ON WEAY, IN LOCK DOWN #1	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	26-Mar-12	30-Apr-12	TEXAS MOTORS FORD	#24	RECALEM	#24	9-May-12	1	1579	\$0.00	\$54.25	1	PA	PERFORMED EEA, EEC TO REPAIRS ARE TO BE AF	CAS SYS CK ENGINE LAMP #1	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	CEHB0008	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	7-Apr-12	30-Apr-12	SMITH CARNS FORD LINCOLN	#24	RECALEM	#24	8-May-12	1	871	\$0.00	\$155.61	2	PA	VERIFY CONCERN POWERFIRE BACK PRESSURE	CUSTOMER STATES THE #1	#1	V44	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	27-Feb-12	15-Mar-12	DALE HOWARD FORD, INC.	#24	RECALEM	#24	11-May-12	1	1929	\$405.35	\$425.35	1	PA	SCAN TEST KOEO, REPAIR RETEST NO CODES	CUSTOMER STATES CH #1	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CDXAS011	2012	1FTFW1E8C	T/F6	F/B41E	T/KW	T/C3	AJ	12-Feb-12	27-Feb-12	MUSCATEL BURNS FORD	#24	RECALEM	#24	24-Apr-12	2	4584	\$397.71	\$498.88	1	PA	VERIFY CONCERN LIGHT, BUT THE UPDATE TO TH	CHECK ENGINE LIGHT, #1	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#24	RECALEM	#24	26-Apr-12	3	9844	\$405.35	\$483.30	1	PA	VERIFIED CONCERN, EEC TEST P0430, TSB 12 02	CUSTOMER STATES CH #1	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	31-Jan-12	3-Feb-12	GEISER FORD, INC.	#24	RECALEM	#24	11-May-12	4	2638	\$449.87	\$533.80	1	PA	VERIFY LITE ON AND COMPUTER CHECKS SHOW	CHECK ENGINE LIGHT ON #1	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	T/F6	F/B41E	T/KW	T/C3	AJ	11-Jan-12	27-Jan-12	LONGMONT FORD	#24	RECALEM	#24	7-May-12	4	8933	\$405.35	\$503.44	1	PA	DIAGNOSE P0430 CATALYTIC EFFICIENCY BANK 2	REPAIR / CONCERN #1	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	27-Oct-11	18-Jan-12	PLANET FORD LINCOLN	#24	RECALEM	#24	10-May-12	4	17473	\$397.71	\$488.58	1	PA	RESCALE O2, EEC TEST P0430, REPROGRAM PC	ENGINE LIGHT ON, CUSTOMER STATES #1	#1	V29	PT & C
DIAG - P0430	PT & C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	2-Apr-12	DISCOVERY FORD LINCOLN	#24	RECALEM	#24	11-May-12	2	4127	\$0.00	\$23.98	0	PA	SCAN TEST KOEO, REPAIR RETEST NO CODES	CUSTOMER STATES CH #1	#1	V29	PT & C
TSB REFLASH	PT & C	CEGP317	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	DOWNEY FORD LINCOLN	#24	RECALEM	#24	11-May-12	2	6282	\$0.00	\$0.00	0	PA	VERIFY CONCERN CHECKED OASIS FOUND AND P	ck engine light on and its #1	#1	V40	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	7-Apr-12	19-Apr-12	DAYTOWN FORD	#24	RECALEM	#24	14-May-12	1	2568	\$0.00	\$35.20	0	PA	CHECK DTCs CODE PASS AND REPROGRAM THE	CUSTOMER STATES THE #1	#1	V29	PT & C
TSB REFLASH	PT & C	CEH0007	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	15-Mar-12	DALE HOWARD FORD, INC.	#24	RECALEM	#24	11-May-12	2	1929	\$405.35	\$425.35	1	PA	EEC TEST TROUBLE CODES AS INSTRUCTED	CUSTOMER STATES CH #1	#1	V29	PT & C
TSB REFLASH	PT & C	CEK0008	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	10-Nov-11	4-Apr-12	DON BOHN FORD	#24	RECALEM	#24	11-May-12	2	669	\$0.00	\$36.69	0	PA	PERFORMED TSB 12 12 10, REPROGRAMMED PCM	C S TRUCK IS MISSING COIL #1	#1	V40	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	24-Feb-12	ROBERTSON FORD SALES, INC.	#24	RECALEM	#24	10-May-12	3	3022	\$0.00	\$36.32	0	PA	VERIFY STUMBLE MISFIRE CONCERN NO DTCs	DRIVER STATES WHEN #1	#1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	6-Mar-12	ALBEMARLE MOTOR COMPANY	#24	RECALEM	#24	9-May-12	3	4601	\$0.00	\$30.61	0	PA	VERIFIED CONCERN LIGHT ON KOEO P1111 K	CHECK ENGINE LIGHT #1	#1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	25-Feb-12	DAVIES FORD, INC.	#24	RECALEM	#24	15-May-12	3	6302	\$0.00	\$32.05	0	PA	VERIFY CHECK ENGINE LIGHT BY EEC TEST KO	CUST STATES CHECK EN #1	#1	V29	PT & C
TSB REFLASH	PT & C	CEBF0004	2012	1FTFW1E4C	T/F6	F/B41E	T/KW	T/C3	AJ	4-Jan-12	25-Jan-12	RUSTY KECK FORD, INC.	#24	RECALEM	#24	15-May-12	4	10134	\$0.00	\$39.10	0	PA	M O 10124 RECALL, REPROGRAM PCM PER TSB	CUSTOMER REQUEST T #1	#1	V29	PT & C
TSB REFLASH	PT & C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	6-Mar-12	21-Mar-12	ROGER WHITFIELD FORD	#24	RECALEM	#24	15-May-12	2	3402	\$0.00	\$31.09	0	PA	CHECKED AND FOUND P0308 FOUND TSB 12 12	CUST STATES CHECK EN #1	#1	V29	PT & C
COP	ENGINE	CEVB0007	2012	1FTFW1E8C	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	LAMOLIE VALLEY FORD, INC.	#24	RECALEM	#24	22-May-12	1	1499	\$58.88	\$130.25	1	PA	VERIFIED CONCERN CODE BALANCE AGAIN SPM	CUSTOMER STATES VEH #1	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	8-Feb-12	26-Mar-12	LONG-LEWIS FORD LINCOLN	#24	RECALEM	#24	18-May-12	2	6201	\$64.05	\$151.48	1	PA	CK COIL PLUG FAILURE, REBOOT, SELF TEST P03	ENGINE LIGHT, CUST STATES #1	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	20-May-12	WOODBRIDGE FORD LINCOLN LTD	#24	RECALEM	#24	22-May-12	1	3822	\$65.29	\$225.35	1	PA	VERIFIED CONCERN, REPROGRAMMED PCM	VEHICLE DRIVING AND ACCEL #1	#1	V29	PT & C
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	30-Jan-12	OZARK FORD LINCOLN	#24	RECALEM	#24	17-May-12	4	7490	\$84.05	\$122.40	1	PA	MO KXDS TEST P0301 RAN CYL POWER BALANCE	CHECKER STATES THAT #1	#1	V29	PT & C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	1-Feb-12	22-Feb-12	SCHEERENBERG FORD, INC.	#24	RECALEM	#24	12-May-12	3	4975	\$302.10	\$700.08	4	PA	DIAG DTC P0303 (S1) EEC P0303 CO24	CUSTOMER STATES THE #1	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	5-Apr-12	19-May-12	MIKE REYNOLDS FORD LINCOLN	#24	RECALEM	#24	10-May-12	2	820	\$0.00	\$148.81	1	PA	VERIFY CONCERN, ENGINE IS STILL PRESENT	CUST STATES CHECK EN #1	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	8-Feb-12	7-Mar-12	CHAPARRAL FORD, INC.	#24	RECALEM	#24	17-May-12	3	6882	\$0.00	\$121.96	2	PA	CKED OUT CK ENGINE LI, NO MISS FIRE DETECTE	EEC CK ENGINE LIGHT, CAM #1	#1	V29	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	9-Mar-12	2-Apr-12	LAKEWOOD FORD	#24	RECALEM	#24	22-May-12	2	5986	\$0.00	\$39.03	0	PA	PERFORMED QUICK TEST OTHER THAN THAT F	CUSTOMER REQUESTS WPI #1	#1	V40	PT & C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E1C	T/F6	F/B41E	T/KW	T/C3	AJ	12-Feb-12	4-May-12	TOMMIE VAUGHN MOTORS, INC.	#24	RECALEM	#24	18-May-12	1	989	\$397.71	\$668.27	2	PA	VERIFIED CONCERN, EEC REPROGRAMMED PCM	AN CK ENGINE LIGHT ON #1	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	CERC2001	2012	1FTFW1E3C	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	23-Mar-12	PREMIER FORD LINCOLN	#24	RECALEM	#24	18-May-12	2	5767	\$405.35	\$467.30	1	PA	CHECK EEC, CONTACT FOR TECH HOT LINE WAS	DIAGNOSE DRIVEABILITY #1	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	T/F6	F/B41E	T/KW	T/C3	AF	11-Dec-11	14-Feb-12	LAPAYETTE FORD LINCOLN	#24	RECALEM	#24	14-May-12	4	2282	\$405.35	\$494.48	1	PA	PERFORM DIAG CODES P0308 P0308 & P0430	RECK CK ENGINE LIGHT ON, IDLE #1	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	15-Feb-12	ROOMAN FORD SALES, INC.	#24	RECALEM	#24	26-Apr-12	2	5981	\$405.35	\$513.83	1	PA	TESTED FOR CODES AGAIN FOR APPY WITH EN	GINE CHECK LIGHT ON, IDLE #1	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	22-Dec-11	9-Jan-12	VAN BORTREL FORD, INC.	#24	RECALEM	#24	18-May-12	5	10356	\$432.78	\$514.25	1	PA	DIAG LEFT BANK CONVERTER IS FAILING REFER	YELLOW CHECK ENGINE LIGHT #1	#1	V29	PT & C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T																			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	TECH COMMENTS 3	ACTIVITY	CD	CD	CD	CLAIM BINNED FUNCTION	
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	11-Feb-12	31-Mar-12		FAULKNER-CIOCCA FORD	25	#3	9F593	B3	17-May-12	2	3503	\$335.05	\$925.96	7	PA	PA	#CHECKED AND PULLED VIT D1 NO. NO DTC'S. D2	CUST STATES ON COLD S	#3035	V40	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	6-Mar-12	26-Mar-12		TERRY ORTINSKY ROYAL FORD SALE	24	#1	12405	B3	22-May-12	2	4796	\$0.00	\$311.00	0	PA	PA	#SCANNED AND PULLED C AS IT WAS RAINING. CK	CUST IS ON AND STARTED	#4461	V40	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	1-Mar-12	7-Apr-12		A.M. FORD SALES LTD	24	#1	DIAG	B3	22-May-12	2	2035	\$90.00	\$55.78	1	BC	BC	#VERIFY CONCERN. EEC STRATEGIES RESET CK	BOSS DOWN WHEN PAS	#4714	V40	2	PT	C&C
DIAG- MISFIRE	ENGINE	CE30B013	2012	1FTFX1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	20-Mar-12	19-Apr-12		BESHORE AND KOLLER INC.	24	#3	DIAG	B3	26-May-12	2	1686	\$0.00	\$91.61	1	PA	PA	#RAN ALL TESTS ALL PAS OASIS NPF	CND UNDRIVER STATES THAT TH	#3123	V50	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AJ	27-Feb-12	6-Mar-12		BOB RIDINGS FORD INC.	24	#3	5.00E+212	E3	24-May-12	3	7581	\$434.31	\$513.35	1	PA	IL	#PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430	Customer States Check T	#3035	V20	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	21-Nov-11	12-Jan-12		ALLAN VOIL FORD LINCOLN, INC.	24	#2	RECALEM	B3	9-May-12	4	16075	\$434.31	\$533.50	1	PA	GA	#VERIFIED CHECK ENGINE RECAL EMAMMI SM 18	CUSTOMER STATES ENG	#3035	V20	2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	12-Mar-12	27-Mar-12		BRIEN MOTORS INC.	24	#2	RECALEM	B3	24-May-12	2	6116	\$0.00	\$0.00	0	PA	WA	#TEST EEC AND P0306 RECAL AS PER TSB AND CLOK	ENGINE LIGHT CAME ON	#3123	V20	2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	22-Nov-11	8-Dec-11		CAPITAL FORD LINCOLN INC.	24	#1	10341	B3	24-May-12	6	10341	\$0.00	\$46.75	0	PA	SK	#ROAD TEST CONFIRMED S OCH REPROGRAM MO	CUSTOMER WAS DRIVEN	#4680	V40	2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	8-Feb-12	29-Mar-12		LONGLEWIS FORD LINCOLN	24	#2	RECALEM	B3	18-May-12	2	6201	\$0.00	\$35.63	0	PA	AL	#POW OIL AND COIL PLUGS WELL. SEE JOB S	REPAIR CHECK ENG LIGH	#3035	V20	2	PT	C&C
COP	ENGINE	CEPA1002	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	9-Dec-11	28-Dec-11		MULLINAX FORD	24	#3	12029	C3	25-May-12	6	9204	\$91.50	\$305.73	2	PA	FL	#INSTAL IDS P0306 RUN TESTS NO TESTS PPT	E29 CUST STATES CHECK	#3035	V20	2	PT	C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	9-Feb-12	22-Mar-12		NEW COUNTRY FORD, INC.	24	#3	12029	C3	25-May-12	3	6597	\$72.09	\$108.71	0	PA	NY	#XPERFORMED ROAD TEST WITH MISFIRE MONITOR	CUSTOMER STATES ON ACC	#3035	V50	2	PT	C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	23-Jan-12	12-Mar-12		JOE MYERS FORD LINCOLN	24	#3	12029	C3	25-May-12	3	3725	\$58.88	\$138.73	1	PA	NY	#XEEC TEST P0303. DOL DISPLAY IGNITION DIAG	MISFIRE CHECK ENGINE LIGH	#3035	V20	2	PT	C&C
COP	ENGINE	CE3A1025	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	28-Feb-12	18-Apr-12		CHAPARRAL FORD, INC.	24	#3	12029	C3	25-May-12	2	8691	\$58.88	\$172.71	1	PA	TX	#CKED OUT TO VERIFY CQ INSPECT. NO VISIBLE D	E29 CK ENG LIGHT ON	#3035	V20	2	PT	C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	10-Apr-12	1-May-12		DEARBORN MOTORS LTD.	24	#3	12029	C3	25-May-12	1	2181	\$68.99	\$238.91	2	PA	BC	#XCONFIRM MIL LIGHT ON. ES	CHECK AND REPAIR FOR	#3123	V50	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	6-Dec-11	28-Dec-11		KEN WILSON FORD INC.	24	#2	DIAG	B3	30-May-12	6	9961	\$0.00	\$38.49	1	PA	NC	#ISS TEST CODE P0306 OASIS CONTACT HISTORY	CUST STATES YESTER	#3123	V50	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	10-Apr-12	12-May-12		MIKE CASTRUCCI FORD LINCOLN OF	24	#2	DIAG	B3	30-May-12	1	1352	\$0.00	\$42.10	1	PA	KY	#TECH CHECKED AND REC CODE AND ROADTESTED	CUSTOMER STATES WHI	#3123	V50	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	21-Feb-12	23-Apr-12		MORRIS S MINNETONKA FORD LINCO	24	#2	DIAG	B3	30-May-12	2	2690	\$0.00	\$74.14	1	PA	MN	#TECH CHECKED AND VERIFIED THIS CONCERN	CUST STATES THE CHECK	#3123	V20	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AJ	8-Mar-12	19-Apr-12		BOUNDARY FORD SALES LTD.	24	#2	NPF	B3	25-May-12	2	1327	\$0.00	\$103.00	1	PA	AB	#INSPECTED ADVISED CK intercooler. then when tall	ECG CHECK ENGINE LIGH	#4461	V40	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	29-Mar-12	25-Apr-12		CHESTATE FORD	24	#2	RECALEM	B3	17-May-12	1	2481	\$442.50	\$527.58	1	PA	GA	#04 RECALEM PERFORMED DIAG. P0430. TESTED A	E29 CUST STATES ENG	#3035	V20	2	PT	C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	9-Nov-11	13-Jan-12		JENSEN'S LEMARS FORD	24	#3	12029	C3	25-May-12	5	15183	\$64.05	\$105.32	1	PA	IA	#XEEC TEST CODE P0305. REPLACED NUMBER 5 O	CHECK ENGINE LIGHT ON	#3035	V20	2	PT	C&C
COP	ENGINE	CE4M004	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	13-Mar-12	30-Apr-12		FORT MOTORS LIMITED	24	#2	DIAG	B3	26-May-12	2	1321	\$0.00	\$68.63	1	PA	BC	#INSPECTED & FOUND IGNITATING THE ISSUE	CHECK AND REPORT FO	#4461	V40	2	PT	C&C
DIAG- MISFIRE	ENGINE	CE5F0001	2012	1FTFX1C19C	T1F6	FBI4T6	T1K0W	T1C3	AF	20-Dec-11	16-Mar-12		KEITH HAWTHORNE FORD LINCOLN O	24	#3	12029	C3	28-May-12	3	5021	\$58.88	\$138.62	1	PA	NC	#XTECH VERIFIED CUSTOMER BALANCE TEST CYLIN	CUSTOMER STATES THA	#3035	V20	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	14-Feb-12	7-Mar-12		WALTERBORO MOTOR SALES CO., IN	24	#2	DIAG	B3	23-May-12	3	6208	\$0.00	\$16.05	0	PA	SC	#DIAG IDS P0306 SSM 22225 STUMBLE ON ACC	A S CHECK ENGINE LIGH	#3123	V20	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	13-Mar-12	25-Apr-12		JACK SCHMITT FORD LINCOLN	24	#2	DIAG	B3	11-May-12	1	1563	\$0.00	\$46.40	1	PA	IL	#CUST STATES CK ENG LIGH FLASHED AFTER AN	CUST STATES CK ENG LIGH	#3123	V20	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AJ	9-Mar-12	16-Mar-12		WATERTOWN FORD	24	#2	DIAG	B3	29-May-12	3	3117	\$0.00	\$37.16	1	PA	SD	#ROAD TEST VEHICLE RUN ON TEST CK REFERRED	CHECK ENGINE LIGHT ON	#3123	V20	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CEB00017	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AJ	24-Feb-12	8-Mar-12		SUNSHINE FORD LINCOLN, INC.	24	#2	DIAG	B3	8-May-12	1	1357	\$480.95	\$670.38	1	PA	NY	#P0306 RAN OASIS LOCKED AND RECAL CK	CUSTOMER STATES CH	#3035	V40	2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	23-Jan-12	19-Apr-12		GOLDEN CIRCLE FORD LINCOLN, IN	24	#2	RECALEM	B3	15-May-12	1	2119	\$0.00	\$31.45	0	PA	TN	#CC 04 BPM RECALEM	PERFORM C	#3035	V50	2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AJ	19-Nov-11	12-Dec-11		MOMM MOTOR COMPANY, INC.	24	#2	RECALEM	B3	29-May-12	6	1420	\$0.00	\$27.22	0	PA	IA	#NO CODES. CHECKED OASIS. PERFORMED TSB	ENGINE SOUNDS AND A	#3035	V50	2	PT	C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AJ	24-Feb-12	24-Apr-12		WILLER FORD LINCOLN SALES	24	#2	RECALEM	B3	29-May-12	1	8510	\$0.00	\$25.01	0	PA	TX	#PERFORMED DIAG CHECK AND PERFORMED PNP	CUST STATES DELIGHT	#3035	V40	2	PT	C&C
ENGINE	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	30-Jan-12	14-Feb-12		ACCESS FORD, LTD.	24	#3	12029	C3	28-May-12	4	4849	\$58.88	\$170.51	1	PA	TX	#XPERFORM ROAD TEST CK IS AT ITS LATEST AC	CUSTOMER STATES ENG	#3035	V20	2	PT	C&C
ENGINE	ENGINE	CE3C3009	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	30-Apr-12	22-May-12		TOUSLEY FORD, INC.	24	#3	12029	C3	29-May-12	1	700	\$58.88	\$196.40	1	PA	MN	#XROAD TEST AND DID NO RIMED RELATIVE COMP	CHECK ENGINE LIGHT ON	#3035	V20	2	PT	C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	17-Feb-12	3-Apr-12		WILSON FORD LINCOLN, INC.	24	#2	DIAG	B3	31-May-12	1	6164	\$5.66	\$117.29	1	PA	PA	#RE SPARK PLUGS LIFT FAULTY	CHECK ENGINE LIGHT ON	#3035	V40	2	PT	C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	17-Feb-12	3-Apr-12		JUBILEE FORD SALES (1983) LTD	24	#2	DIAG	B3	24-May-12	2	6291	\$0.00	\$71.32	1	PA	SK	#EEC TEST. P0306/P0304 RE	CHECK ENGINE LIGHT TH	#4461	V40	2	PT	C&C
DIAG- MISFIRE	ENGINE	CEW9R241	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AJ	22-Feb-12	29-Mar-12		JUBILEE FORD SALES (1983) LTD	24	#2	DIAG	B3	8-May-12	2	2716	\$0.00	\$102.18	1	PA	SK	#EEC TEST. P0306. PNPCK	CHECK ENGINE LIGHT TH	#4461	V40	2	PT	C&C
DIAG- MISFIRE	ENGINE	CEW9R240	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AJ	19-Mar-12	14-Apr-12		JUBILEE FORD SALES (1983) LTD	24	#2	DIAG	B3	23-May-12	1	3160	\$0.00	\$91.66	1	PA	SK	#EEC TEST. P0306. PNPCK	CHECK ENGINE LIGHT TH	#4461	V40	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AJ	2-Mar-12	2-Apr-12		MASON CITY FORD LINCOLN, INC.	24	#3	5.00E+212	E3	22-May-12	2	4852	\$413.00	\$513.38	1	PA	IA	#DIAG EEC TEST PINTPOINT FND AND FOUND LEFT	CUST STATES CHECK EN	#3035	V20	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	CEHC2002	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	20-Feb-12	26-Mar-12		BILL KNIGHT FORD	24	#3	5.00E+212	E3	29-May-12	3	5663	\$397.71	\$464.82	1	PA	OK	#CATALYST CODE. IDS IS BELEY YET INSTRUCTED TO	CUST ENGINE LIGHT ON	#3035	V20	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	24-Feb-12	24-Apr-12		WILSON FORD LINCOLN, INC.	24	#2	5.00E+212	E3	29-May-12	1	1440	\$1,228.05	\$1,482.79	1	PA	TX	#PERFORMED DIAG CHECK AND PERFORMED PNP	CUST STATES DELIGHT	#3035	V40	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	22-Feb-12	19-Mar-12		ROBERTSON'S ALBANY FORD	24	#3	5.00E+212	E3	15-May-12	2	1050	\$397.71	\$610.39	1	PA	OR	#VERIFY CONCERN. CHECK VERIFIER. CHECK FOR	CUST STATES THAT THE	#3035	V44	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	27-Jan-12	23-Mar-12		COREY FORBES LIMITED	24	#2	RECALEM	B3	23-May-12	3	3352	\$263.51	\$366.24	1	PA	NC	#VERIFIED CONCERN WITNESSING. CHECK FOR	CHECK ENGINE LIGHT ON	#3035	V20	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	9-Nov-11	15-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	24	#2	RECALEM	B3	23-May-12	3	3923	\$263.51	\$366.24	1	PA	PA	#RECALLED BANK 2 CATALYTIC CONVERTER AS	ENGINE LIGHT ON	#3035	V20	2	PT	C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI4T6	T1K0W	T1C3	AF	6-Jan-12	4-Feb-12		KOCH FORD LINCOLN SALES (2003)	24	#2	RECALEM	B3	8-May-12	4	13688	\$293.51	\$467.37	1	PA	AB	#INSPECTED FOR CEL DIAG found TSB 12 2 to truck	DRIVEABILITY GAS CON	#4680	V40	2	PT	C&C

2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	26-Mar-12	23-Apr-12		ARMSTRONG FORD OF HOMESTEAD	#F2	6K775	25	12-Jun-12	2	3260	\$0.00	\$42.89	1	LA	#1	VERIFIED CONCERN, FOLLOWED TSB 12.6 4. NO D	ENGINE MISFIRE FLT	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	23-May-12			PRINCE GEORGE MOTORS LTD	#F2	6K775	25	13-Jun-12	-1	6	\$0.00	\$56.82	1	BC	#1	SCAN CODES FOUND P0300, P0304, P0305, P0306	FOUND CHECK ENGINE	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	19-Nov-11	2-Feb-12		DAVE MOORE FORD, INC.	#F2	6K775	25	5-Jun-12	2	12571	\$300.83	\$382.88	1	TX	#1	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON	#1	PT C&C	552
COP	ENGINE	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	15-Feb-12	20-Mar-12		DISCOVERY FORD SALES LTD.	#F2	12029	25	14-Jun-12	3	4977	\$66.99	\$172.41	1	SK	#1	REPLACED #2 COIL AND PLUG FOR MISFIRE CONC	ENGINE MISFIRE STILL	#1	PT C&C	552
SPARK PLUGS	ENGINE	CFMB010	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	13-Nov-11	14-May-12		SHERWOOD FORD	#F2	6K775	25	13-Jun-12	2	4946	\$106.58	\$308.24	1	CA	#1	XOEEC TEST (COIL CODE) SPARK PLUGS (4) ELECTRODE	CHECK PCM AS VEHICLE	#1	PT C&C	552
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	28-Feb-12	7-Apr-12		HIXSON AUTOLEX	#F2	6K775	25	11-Jun-12	3	4519	\$292.99	\$375.92	1	LA	#1	TEST DRIVE, RAN EEC SYSTEM TESTS, PERFORM	CUSTOMER STATES THAT	#1	PT C&C	552
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	6-Feb-12	23-Feb-12		GERARD HUBERT AUTO LEE	#F2	6K775	25	5-Jun-12	4	4096	\$283.51	\$361.92	1	QC	#1	REPLACER CATALYST/SEUR GAUCHE ET REPERO	TEMIOM DANOMALLE AL	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AJ	11-Jan-12	6-Apr-12		SHAFFER FORD SALES, INC.	#F2	6K775	25	14-May-12	2	2788	\$405.35	\$473.35	1	MD	#1	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AJ	20-Apr-12	2-Jun-12		RUSH TRUCK CENTER, ORLANDO	#F2	6K775	25	7-Jun-12	1	15	\$0.00	\$44.89	1	FL	#1	PERFORM TSB 12.6 4 PCM UPGRADE FOR MEMO	CHECK ENGINE LIGHT IS	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AJ	12-Feb-12	27-Feb-12		HALLMARK FORD, LLC	#F2	6K775	25	14-Jun-12	4	9843	\$0.00	\$326.29	1	MS	#1	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	12-Feb-12	20-Mar-12		DISCOVERY FORD SALES LTD.	#F2	6K775	25	14-Jun-12	3	4977	\$13.66	\$72.23	1	SK	#1	PERFORMED TSB 12.6 04 AND UPDATED PCM	CHECK ENGINE LIGHT	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AJ	8-Feb-12	23-Feb-12		MARSHAL WIDE FORD, INC.	#F2	6K775	25	13-Jun-12	4	9469	\$0.00	\$48.69	1	TX	#1	ROAD TEST THE ENGINE LIGHT IS ON EEC TEST	CK ENGINE LIGHT IS ON	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	13-Feb-12	24-Mar-12		BLM SUMMERS FORD, L.L.C.	#F2	6K775	25	15-Jun-12	3	7482	\$0.00	\$40.51	1	NE	#1	RUN QUICK TEST P0308 PERFORM TSB 12.6 4	REF VEHICLE WAS CHUGGING	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	25-Jan-12	26-Mar-12		GRAY-DANIELS FORD LINCOLN	#F2	6K775	25	5-Jun-12	3	6581	\$0.00	\$37.71	0	MS	#1	RUN EEC DIAG TESTS KOEP P0308 POWER BAL	RE CUSTOMER STATES WHEN	#1	PT C&C	552
DIAG - MISFIRE	ENGINE	CFE0519	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	29-Oct-11	15-Dec-11		UNIVERSAL FORD LINCOLN SALES	#F2	6K775	25	4-Jun-12	6	7274	\$0.00	\$168.06	1	AB	#1	SCANNED, NO CODES, C/P HAS ADD, CONTACTED	ADVISE TO REPAIR FOR	#1	PT C&C	552
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	3-Dec-11	18-Feb-12		FORD OF OCALA LINCOLN OF OCAL	#F2	6K775	25	12-Jun-12	4	10154	\$410.82	\$463.84	1	FL	#1	DIAG, REPLACE LEFT SIDE CAT CONV AND REPR	CUSTOMER STATES THE	#1	PT C&C	552
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AJ	7-Mar-12	2-May-12		PERFORMANCE FORD	#F2	6K775	25	13-Jun-12	2	5322	\$308.75	\$388.22	1	NE	#1	TSB 12.6 04 DIAG, CODE ARRIVAL	CUSTOMER STATES THE	#1	PT C&C	552
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	9-Nov-11	3-Jun-12		D & D MOTORS, INC.	#F2	6K775	25	13-Jun-12	6	12714	\$333.72	\$333.72	0	NE	#1	FIXED DOCUMENTS 618 12 C P0300 REPLACED	BL	#1	PT C&C	552
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AJ	17-Feb-12	26-Apr-12		JIM HATHAWAY FORD SALES LEMITE	#F2	6K775	25	11-Jun-12	2	3956	\$263.51	\$356.84	1	NS	#1	INSTALLED INTERCOOLER DEFLECTOR AND REPR	3 VEHICLE ENGINE ST	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AJ	27-Oct-11	23-Nov-11		BOLTON FORD, L.L.C.	#F2	6K775	25	11-Jun-12	7	5868	\$308.75	\$395.44	1	LA	#1	PERFORMED CUSTOMER CANCELED NEW LEFT	B4 DRIVEABILITY GA	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	23-Feb-12	16-Mar-12		CLATHE FORD LINCOLN	#F2	6K775	25	11-Jun-12	3	12687	\$0.00	\$38.15	1	TX	#1	TEST EEC PASS MODE 6 12.6 4 WAS MULTIPLE	C S AT TIMES ENGINE	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AJ	10-Feb-12	10-Mar-12		HELFMAN FORD, INC.	#F2	6K775	25	12-Jun-12	4	10950	\$0.00	\$45.79	1	TX	#1	PCM REPROGRAM YES KOED PASS KOER PASS	CHECK ENGINE LIGHT	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	18-Mar-12	5-May-12		LANGDALE FORD COMPANY	#F2	6K775	25	11-Jun-12	2	3880	\$0.00	\$38.02	1	GA	#1	DOES NOT OPERATE SELF SELECTOR PLATE PRES	CHECK ENGINE LIGHT ON	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	23-Feb-12	16-Mar-12		COMMERCIAL MOTOR COMPANY	#F2	6K775	25	11-Jun-12	3	12687	\$0.00	\$38.15	1	TX	#1	TEST EEC PASS MODE 6 12.6 4 WAS MULTIPLE	C S AT TIMES ENGINE	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AJ	28-Feb-12	4-Apr-12		JONES FORD, INC.	#F2	6K775	25	12-Jun-12	3	3232	\$0.00	\$43.84	1	TX	#1	WARRANTY VERIFY CONCERN EEC TEST CODES	CUSTOMER STATES CHE	#1	PT C&C	552
COP	ENGINE	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	23-Jan-12	6-Apr-12		LARRY H. MILLER FORD LINCOLN P	#F2	6K775	25	18-Jun-12	3	5787	\$64.05	\$153.24	1	LA	#1	XOAWARRANTY, TEST DROPPED COIL AND SPARK	QUEST STATES THAT TH	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	4-May-12	26-May-12		FORMULE FORD, INC.	#F2	6K775	25	13-Jun-12	1	1056	\$0.00	\$34.48	0	QC	#1	CK SORTOR CODE P0300,P0302 19E872 A EST	ACTUAL VERIFY CHECK	#1	PT C&C	552
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	4-May-12	26-May-12		FORMULE FORD, INC.	#F2	6K775	25	13-Jun-12	1	1056	\$0.00	\$34.48	0	QC	#1	CK SORTOR CODE P0300,P0302 19E872 A EST	ACTUAL VERIFY CHECK	#1	PT C&C	552
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	21-Feb-12	31-Mar-12		ARMSTRONG FORD OF HOMESTEAD	#F2	6K775	25	6-Jun-12	3	6691	\$371.89	\$474.83	1	FL	#1	IDS DIAG DTC P0402, CATALYTIC DIAG, BACK	PRES C S THAT CHECK	#1	PT C&C	552
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	18-Nov-11	3-Dec-11		LARRY H. MILLER FORD LINCOLN P	#F2	6K775	25	13-Jun-12	1	1056	\$0.00	\$34.48	0	QC	#1	CK SORTOR CODE P0300,P0302 19E872 A EST	ACTUAL VERIFY CHECK	#1	PT C&C	552
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	18-Nov-11	3-Dec-11		JIM HANSEN'S GATEWAY FORD LINC	#F2	6K775	25	18-Jun-12	7	11358	\$263.51	\$414.81	1	TX	#1	AB 26328 CONNECTED IDS ADM PULLED CODES	P0303, P0304 AND ADVISE FOR	#1	PT C&C	552
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	17-Apr-12	26-May-12		WINDSOR MOTORS 1975 LTD.	#F2	6K775	25	9-Jun-12	1	1115	\$318.27	\$550.19	1	CA	#1	AB VERIFIED CEL ON, CHECKSET H/F YES, HPF	NO CHAS ENGINE MECHANIC	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	18-Jun-12	13-Jul-12		GRIBBONS FORD	#F2	6K775	25	25-Jun-12	4	9387	\$309.71	\$472.78	1	TX	#1	AB VERIFIED CEL ON, START ADAPTIVE STRM	CUSTOMER STATES THAT	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AJ	24-Feb-12	13-Mar-12		NICK NICHOLAS FORD, INC.	#F2	6K775	25	9-Jun-12	3	10192	\$17.84	\$57.07	1	FL	#1	CK CHECK ENGINE LIGHT ON AND RUNNING	ROUGH CHECK ENGINE	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	8-Feb-12	16-Apr-12		BAXTER FORD, INC.	#F2	6K775	25	18-Jun-12	3	10234	\$170.74	\$56.18	1	NE	#1	PERFORM DIAGNOSIS DRIPPLERS, 120844	CUSTOMER STATES THA	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	22-Apr-12	4-Jun-12		ELDER FORD, INC.	#F2	6K775	25	18-Jun-12	4	659	\$0.00	\$49.79	1	TX	#1	CC 42 KPC KOED PASS, KOER PASS, KOED	P 0300	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	13-Dec-11	11-Jan-12		FRIENDSHIP FORD	#F2	6K775	25	7-Jun-12	5	4658	\$170.74	\$48.42	1	TX	#1	VERIFIED CEL P0301 IS DROGGED FROM PCM	AND CUSTOMER STATES	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	29-Mar-12	25-Apr-12		CHESLATE FORD	#F2	6K775	25	18-Jun-12	2	8888	\$0.00	\$43.90	1	GA	#1	PREFORMED DIAG, P0301, P0305, P0306	UPDATED CUST STATES	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	3-Apr-12			KIDDER FORD LINCOLN	#F2	6K775	25	18-Jun-12	1	1087	\$0.00	\$37.15	1	TX	#1	PERFORM DIAG, CODE P0308 REPROGRAM PCM	PLAST CUST STATES	#1	PT C&C	552
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	28-Nov-11	29-Dec-11		MARK MARTIN FORD	#F2	6K775	25	11-Jun-12	6	4762	\$0.00	\$36.82	1	TX	#1	AR CONFIRMED ON TEST DRIVE NO CODES, COI	CUSTOMER STATES ENGIN	#1	PT C&C	552
COP	ENGINE	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	7-May-12	26-May-12		HOUNS FORD SALES LTD.	#F2	12029	25	5-Jun-12	2	501	\$160.40	\$365.51	1	BC	#1	RETRIEVE DTC'S P0300, TER HEAD, WAS ABLE	TO ENGINE CHECK ENGIN	#1	PT C&C	552
COP	ENGINE	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	14-Apr-12			ROUNTEAU-MOORE INC.	#F2	12029	25	13-Jun-12	-1	6079	\$155.46	\$383.78	1	FL	#1	VERIFIED CONCERN, PULL CODES, PRIOR APPR	OVAL	#1	PT C&C	552
COP	ENGINE	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	27-Dec-11			WESTGARD MTRS DRUMHELLER LTD	#F2	12029	25	19-Jun-12	-1	363	\$66.99	\$163.36	1	TX	#1	AR KCONFIRMED CONCERN EMBRESSION PASS	PERF VEHICLE STARTED	#1	PT C&C	552
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	18-Jan-12	11-May-12		WALTERBORO MOTOR SALES CO, IN	#F2	6K775	25	11-Jun-12	5	2335	\$0.00	\$16.59	0	TX	#1	CK CONNECT IDS, RAN QUICK TEST PASS, RAN	PWR BAL C S ENGINE	#1	PT C&C	552
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C0	T8F6	FBI4T6	T8K0W	TC3	AF	29-Dec-11	3-Feb-12		HIXSON AUTOLEX	#F2	6K775	2													

2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

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2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL Y	YIN	VEHICLE LIT	ENGINE	CRANK	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	WORK ORDER NUMBER	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	ACTIVITY	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AJ	21-Feb-12	22-May-12	DUVAL FORD	#P74	6K775	24	12-Jun-12	2	2819	\$12.95	\$58.19	1	TX	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#P74	6K775	24	15-Jun-12	3	7788	\$14.63	\$65.72	1	TX	EEC TEST P0300 P0304 P0305 P0306. REPROGRAM THE TRUCK SEMI TO 12.4	CHECK ENGINE LIGHT TR	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	15-May-12	CROPPER MOTORS INC.	#P74	6K775	24	14-Jun-12	2	2108	\$13.86	\$52.03	1	TX	CONFIRMED CUSTOMER'S CONCERN. FOLLOWED THE TRUCK SEMI TO 12.4	CHECK ENGINE LIGHT TR	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	22-May-12	7-Jul-12	TOMBALL FORD	#P74	6K775	24	12-Jul-12	1	1622	\$0.00	\$46.19	1	TX	120604A. SHR. EEC TEST DRIVING HABITS	E28 CHECK ENGINE LITE	#A1	V29	PT C&C
TSB REFLASH	PT C&C	CD443002	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	16-Feb-12	15-Mar-12	TUSKET SALES & SERVICE LTD	#P74	6K775	24	12-Jul-12	4	9321	\$13.66	\$43.67	1	TX	DID NOT ROAD TEST. CH FOUND TSB 12.4 & 4 THAT RUNS ROUGH SEE ECO	CHECK ENGINE LIGHT TR	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCALA	#P74	6K775	24	9-Jul-12	2	5732	\$17.99	\$70.31	1	TX	IDS EEC TEST P0302 P0306. REFER TO TSB 12.4 & 4	USE SPO 12103101 CUST	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	25-Jun-12	13-Jul-12	HACENDIA FORD	#P74	6K775	24	5-Jul-12	4	4866	\$0.00	\$45.12	1	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	C5 WHEN PRESS ON AC	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	10-Apr-12	8-May-12	CROPPER MOTORS INC.	#P74	6K775	24	15-Jun-12	2	2656	\$13.86	\$52.03	1	TX	CONFIRMED CUSTOMER'S CONCERN. REPROGRAM THE ENGINE LIGHT WAS	CHECK ENGINE LIGHT TR	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	13-May-12	26-Jun-12	JOHNSON BROTHERS FORD	#P74	6K775	24	11-Jul-12	1	1872	\$0.00	\$46.65	1	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT ON	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	28-Jan-12	HELFMAN FORD, INC.	#P74	6K775	24	6-Jul-12	6	7481	\$0.00	\$174.21	1	TX	Y KEOE PASS KOER PASS KOEC P0301 PER	CUSTOMER STATES VEH	#A1	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	22-May-12	4800 FORD LINCOLN	#P74	6K775	24	13-Jul-12	2	2146	\$61.70	\$135.82	1	TX	XROAD TEST MISS FIRE NO 7 TEST POWER BAL	CHECK ENGINE ALL TIME	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	15-Feb-12	21-Mar-12	BIG VALLEY FORD LINCOLN	#P74	6K775	24	5-Jul-12	4	1574	\$64.05	\$163.84	1	TX	724 1663 TEST DROVE VEHIC WITH CYLINDER	CUSTOMER STATES TH	#A1	V29	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12		BOB TURNERS FORD COUNTRY	#P74	6K775	24	1-Jul-12	-1	3	\$201.57	\$611.89	1	TX	TEST P0302 P0306 P0304 ASS ROAD TEST ON	NOV. ON SOLID RUN RO	#A1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CGK0001	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	11-Jun-12		FRIENDSHIP FORD	#P74	6K775	24	11-Jul-12	-1	162	\$0.00	\$323.31	0	TX	TEST DROVE. SCAN IDS FOR RELATIVE PRO	CUSTOMER STATES WH	#A1	V29	PT C&C
DIAG - MISFIRE	ENGINE	CGK0005	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	29-May-12	12-Jun-12	DUNCAN FORD LINCOLN	#P74	6K775	24	10-Jul-12	1	3661	\$0.00	\$55.16	1	TX	VERIFIED CONCERN. SCAN AND REPROGRAM	WARNING LITE ONLY	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	9-May-12	TOMBALL FORD	#P74	6K775	24	10-Jul-12	3	6589	\$303.03	\$395.41	1	TX	PERFORM EEC DIAGS P0304 P0305 P0306 RE	CHECK ENGINE LIGHT ON	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12	CAPITAL FORD LINCOLN INC.	#P74	6K775	24	6-Jul-12	1	1260	\$14.63	\$65.88	1	TX	VERIFIED CONCERN. SCAN AND REPROGRAM	WARNING LITE ONLY	#A1	V29	PT C&C
DIAG - P0430	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	10-May-12	11-Jun-12	BILLY CAIN FORD-LINCOLN OF COR	#P74	6K775	24	13-Jul-12	2	1737	\$0.00	\$227.70	1	TX	VERIFIED CONCERN. INSPECT CK OASIS DIA	CUSTOMER STATES VEH	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	12-Apr-12	OROUS FORD INC.	#P74	6K775	24	25-Jun-12	3	5845	\$0.00	\$14.50	0	TX	CUSTOMER COMPLAINT. VEH. THE REPAIR PER	CUSTOMER COMPLAINS	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	20-Jun-12	CAPITAL FORD LINCOLN INC.	#P74	6K775	24	6-Jul-12	1	1260	\$14.63	\$65.88	1	TX	VERIFIED CONCERN. SCAN AND REPROGRAM	WARNING LITE ONLY	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	1-May-12	23-May-12	DESJARDINS AUTO COLLECTION	#P74	6K775	24	26-Jun-12	2	1921	\$0.00	\$282.93	1	TX	FAIRE ESSAIE ROUTE. SORTIR CODE FAIRE	BULTEMENT CHECK ENGINE	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	14-Jul-12	9-Jul-12	DISCOVERY FORD SALES LTD.	#P74	6K775	24	16-Jul-12	1	1589	\$13.66	\$76.23	1	TX	SCAN PGM MULTIPLE CODES P0300 P0301	P0304 CHECK ENGINE LITE ON	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	14-Jul-12	24-Aug-12	PHILPOT FORD	#P74	6K775	24	16-Jul-12	3	7519	\$10.74	\$56.05	1	TX	VERIFIED VEHICLE LOSSES POWER WHEN AC	CERLA'S VEHICLE LOSSES POW	#A1	V29	PT C&C
TSB REFLASH	PT C&C	CPYF008	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	7-Feb-12	7-Apr-12	BRENNEN FORD LINCOLN	#P74	6K775	24	25-Jun-12	3	5024	\$0.00	\$42.46	1	TX	FOUND TSB UPDATED PCM	CHECK ENGINE LIGHT ON	#A1	V29	PT C&C
TSB REFLASH	PT C&C	CGJ4004	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	31-Mar-12	REYNOLDS FORD LINCOLN OF EDMON	#P74	6K775	24	10-Jul-12	2	1963	\$11.44	\$67.12	1	TX	TECH 127 REC. TO PERFORM TSB 12.4 & 4	PERFORM SPO	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	31-Mar-12	MULLINAX FORD	#P74	6K775	24	12-Jul-12	4	9780	\$10.74	\$51.93	1	TX	VERIFIED CONCERN HAS AN MILE LIGHT ON. TEST	EEC CUSTOMER STATES WA	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	3-Feb-12	28-Feb-12	RODDEY FORD SALES LIMITED	#P74	6K775	24	10-Jul-12	5	6675	\$16.87	\$66.35	1	TX	AB. CHECKED FOR SES LIGHT. CK. OPERATION	CUSTOMER STATES WH	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	16-May-12	WOLVERINE FORD SALES	#P74	6K775	24	14-Jul-12	1	11463	\$13.66	\$46.65	1	TX	VERIFIED CONCERN. PERFORMED SCAN. P0301	P0304 CHECK ENGINE LIGHT ON	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	24-May-12	JIM PENNEY LTD.	#P74	6K775	24	11-Jun-12	1	1511	\$14.63	\$53.78	1	TX	CONFIRMED CUSTOMER	CONFIRM VEH FOR ENGINE LITE	#A1	V29	PT C&C
TSB REFLASH	PT C&C	CENM018	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	2-May-12	ELKINS FORDLAND	#P74	6K775	24	11-Jun-12	2	4509	\$10.74	\$45.20	1	TX	DO TSB. REPROGRAM PCM AND INSTALL SH	CHECK BAD ENGINE MISS	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	23-Mar-12	ELKINS FORDLAND	#P74	6K775	24	11-Jun-12	4	760	\$0.00	\$42.46	1	TX	PERFORMED EEC DIAG. [TOP] PINPOINT TEST	CUST STATES CHECK EN	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	23-Mar-12	PERRY PITRE FORD CO INC	#P74	6K775	24	12-Jul-12	3	12642	\$0.00	\$33.54	1	TX	EEC TEST FOR DTC CODED TESTED RETESTED	CK VO CUSTOMER STATES TH	#A1	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	2-Feb-12	23-Mar-12	MEDLIN MOTOR CO., INC.	#P74	6K775	24	12-Jul-12	4	7959	\$64.05	\$162.52	1	TX	PERFORMED EEC DIAG. [TOP] IN SPARK PLUG	CUSTOMER STATES TH	#A1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	14-Dec-11	4-Jun-12	SPIKE DYKES FORD LINCOLN	#P74	6K775	24	29-Jun-12	6	26044	\$58.88	\$188.11	2	TX	XAVIER CC VISA. INSPECT. REMOVED AND REPLA	CUSTOMER STATES CH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	BECK FORD LINCOLN	#P74	6K775	24	29-Jun-12	6	215	\$345.84	\$427.68	1	TX	FL. VERIFIED CONCERN. EEC TEST P0304 OASIS	PERFORM CUSTOMER STATES WH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	KENDALL FORD	#P74	6K775	24	29-Jun-12	6	215	\$345.84	\$427.68	1	TX	FL. VERIFIED CONCERN. EEC TEST P0304 OASIS	PERFORM CUSTOMER STATES WH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	KENDALL FORD	#P74	6K775	24	29-Jun-12	6	215	\$345.84	\$427.68	1	TX	FL. VERIFIED CONCERN. EEC TEST P0304 OASIS	PERFORM CUSTOMER STATES WH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	KENDALL FORD	#P74	6K775	24	29-Jun-12	6	215	\$345.84	\$427.68	1	TX	FL. VERIFIED CONCERN. EEC TEST P0304 OASIS	PERFORM CUSTOMER STATES WH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	KENDALL FORD	#P74	6K775	24	29-Jun-12	6	215	\$345.84	\$427.68	1	TX	FL. VERIFIED CONCERN. EEC TEST P0304 OASIS	PERFORM CUSTOMER STATES WH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	KENDALL FORD	#P74	6K775	24	29-Jun-12	6	215	\$345.84	\$427.68	1	TX	FL. VERIFIED CONCERN. EEC TEST P0304 OASIS	PERFORM CUSTOMER STATES WH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	KENDALL FORD	#P74	6K775	24	29-Jun-12	6	215	\$345.84	\$427.68	1	TX	FL. VERIFIED CONCERN. EEC TEST P0304 OASIS	PERFORM CUSTOMER STATES WH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	KENDALL FORD	#P74	6K775	24	29-Jun-12	6	215	\$345.84	\$427.68	1	TX	FL. VERIFIED CONCERN. EEC TEST P0304 OASIS	PERFORM CUSTOMER STATES WH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	KENDALL FORD	#P74	6K775	24	29-Jun-12	6	215	\$345.84	\$427.68	1	TX	FL. VERIFIED CONCERN. EEC TEST P0304 OASIS	PERFORM CUSTOMER STATES WH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	KENDALL FORD	#P74	6K775	24	29-Jun-12	6	215	\$345.84	\$427.68	1	TX	FL. VERIFIED CONCERN. EEC TEST P0304 OASIS	PERFORM CUSTOMER STATES WH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	KENDALL FORD	#P74	6K775	24	29-Jun-12	6	215	\$345.84	\$427.68	1	TX	FL. VERIFIED CONCERN. EEC TEST P0304 OASIS	PERFORM CUSTOMER STATES WH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	KENDALL FORD	#P74	6K775	24	29-Jun-12	6	215	\$345.84	\$427.68	1	TX	FL. VERIFIED CONCERN. EEC TEST P0304 OASIS	PERFORM CUSTOMER STATES WH	#A1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	1-Jun-12	KENDALL FORD	#P74	6K775	24	29-Jun-12	6	215</									

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL Y	YIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORKER	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CD	CD	CLAIM BINNED FUNCTION
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	16-Jun-12	29-Jun-12	DISCOVERY FORD SALES LTD.	#	67	18-Jun-12	1	2584	\$13.66	\$72.23	136	NA	SK	#TSB KNOWN FOR ECOBOOST'S Reprogrammed PCM	CHEK ENGINE LIGHT ON	A442	2	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	16-Jun-12	15-Jun-12	MERIT FORD SALES (2003) LTD.	#	67	18-Jun-12	2	3067	\$0.00	\$48.99	144	NA	SK	#CHECK CAUSE OF LACK POWER AND RUNS ROUGH	CHEK ENGINE LIGHT ON	A441	1	V52	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	19-Jun-12	19-Jun-12	ELKINS FORDLAND	#	67	10-Jun-12	4	5133	\$10.74	\$45.20	11	NA	WV	#CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYS IN	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	28-Jun-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	#	67	13-Jun-12	4	8042	\$0.00	\$41.47	1	NA	WV	#0304 0305 0306 12 6 4	CUSTOMER STATES CHEK	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	#	67	18-Jun-12	4	3325	\$14.63	\$100.03	170	NA	BC	#DIAG FOR CONCERN EEC TEST P0308 PRESENT	DRIVEABILITY/CLUE LOSS	A471	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	13-Jun-12	10-Jun-12	DISCOVERY FORD SALES LTD.	#	67	18-Jun-12	4	5039	\$13.66	\$72.23	136	NA	SK	#learned for codes. found relevant to TSB 12 6 4 noted TRUCK WILL VIBRATE	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	20-Apr-12	15-May-12	ALL STAR FORD	#	67	16-Jun-12	3	4234	\$0.00	\$47.31	1	NA	LA	#EEC TEST CODES P0300 P0304 P0305 AND P0306	CHEK ENGINE LIGHT ON	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	2-Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD.	#	67	29-May-12	4	4627	\$379.18	\$486.11	104	NA	SK	#CODES P0306 P0430. CLEARED CODES. REPLACE	CHEK ENGINE LIGHT ON	A460	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	13-Jun-12	10-Jun-12	CHUCK RENZI FORD, LLC	#	67	18-Jun-12	1	915	\$68.88	\$92.33	11	NA	MI	#ENGINE RUNS POOR. JAMES ROAD TEST AFTER R	CHEK FOR RUNNING VEH	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	16-Jun-12	10-Jun-12	JUBILEE FORD SALES (1983) LTD	#	67	17-Jun-12	5	4520	\$5.29	\$127.90	132	NA	SK	#EEC TEST. P0304 P0305 1 TEST. OK	CHEK ENGINE LIGHT ON	A442	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	16-Jun-12	10-Jun-12	BARTOW FORD COMPANY	#	67	10-Jun-12	0	65	\$76.47	\$157.92	1	NA	FL	#CDS TESTED AND DCL MONITORED P0306 SWITCH	CUSTOMER STATES THAT ENG	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	16-Jun-12	10-Jun-12	SHAWNEE MISSION FORD, INC.	#	67	10-Jun-12	6	13395	\$64.05	\$212.99	1	NA	KS	#XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL ON	CHEK ENGINE LIGHT ON	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	13-Jun-12	7-Mar-12	WOODBRIDGE FORD INCAL LTD	#	67	17-Jun-12	2	1669	\$288.04	\$442.37	132	NA	AB	#RETRIEVE ROAD. CAT CONVERTER ORDERED AS	CHEK ENGINE LIGHT ON	A460	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	29-Apr-12	1-Jun-12	CYPRESS MOTORS (S.C.) LTD.	#	67	17-Jun-12	1	222	\$0.00	\$56.25	134	NA	SK	#SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHEK FOR CEL	A432	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	20-Nov-11	14-Mar-12	HELLER FORD SALES INC	#	67	25-Jun-12	4	7264	\$322.11	\$409.34	1	NA	IL	#VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHEK ENGINE WARNING	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	27-Apr-12	4-May-12	EVILRUB MOTOR COMPANY, INC.	#	67	18-Jun-12	4	17108	\$0.00	\$59.12	1	NA	BC	#VERIFY CONCERN. TSB 12 6 4 APPLIES NO PART	CHEK ENGINE LIGHT ON	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	#	67	30-Jun-12	4	10697	\$311.37	\$391.87	1	NA	PA	#VERIFIED AND DIAGNOSED PCM TEST DROVE	CUSTOMER STATES THAT	A435	1	V44	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	29-Mar-12	21-Apr-12	MOYER FORD SALES, INC.	#	67	16-Jun-12	3	6852	\$300.63	\$376.75	1	NA	AL	#SET2 CHECKED DTCS AND REPLACED	CUSTOMER STATES THAT	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	23-Feb-12	26-Apr-12	TOWN EAST FORD	#	67	18-Jun-12	3	6861	\$0.00	\$48.99	1	NA	TX	#PCM WILLYSET CALIBRATION AS OUTLINED	CUSTOMER STATES CHECK IN	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	30-Mar-12	23-May-12	TOWNSEND FORD	#	67	11-Jun-12	2	3001	\$10.04	\$51.64	1	NA	AL	#TEST AND INSTALL DEFLECTOR PER TSB 12 6 4	Customer States quit while	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	#	67	18-Jun-12	2	6131	\$0.00	\$59.53	132	NA	AB	#PERFORMED TESTS/DRIVE VERIFIED CONCERN	LOW POWER / WHEN PA	A461	1	V52	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	14-Jun-12	8-May-12	STAR FORD SALES LIMITED	#	67	17-Jun-12	3	5562	\$0.00	\$94.34	132	NA	AB	#VERIFY CONCERN. EEC TESTED P0300 P0303	PO303 EEC SYSTEM DIAGNOS	A442	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	14-Jun-12	20-Mar-12	ALEXANDER AUTO CENTER	#	67	12-Jun-12	4	23577	\$10.74	\$52.15	1	NA	TX	#Verified customer concern. Found TSB 12 6 4. As per	Customer states vehicle m	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	14-Jun-12	18-May-12	SKAHA FORD INC	#	67	17-Jun-12	2	1200	\$0.00	\$47.27	172	NA	BC	#IDS HOOK UP AND SCAN FOR CODES NONE SUB	CHEK CHECK AND REPORT ON	A432	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	11-Jun-12	8-May-12	NORTH STAR FORD SALES LIMITED	#	67	17-Jun-12	3	5562	\$0.00	\$94.34	132	NA	AB	#VERIFY CONCERN. EEC TESTED P0300 P0303	PO303 EEC SYSTEM DIAGNOS	A442	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	10-May-12	1-Jun-12	CHENOWETH FORD, INC.	#	67	19-Jun-12	2	10087	\$0.00	\$37.28	1	NA	WV	#42 RAN SELF TEST CODE P0300 P0304 P0305	P0305 EEC SYSTEM WREN	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	26-Mar-12	16-Jun-12	LANDERS FORD	#	67	17-Jun-12	1	1890	\$0.00	\$46.49	1	NA	TX	#VERIFIED CONCERN. VISIN AIR DAM ON THE	TRUCK ENGINE LIGHT IS	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	#	67	19-Jun-12	2	4846	\$0.00	\$37.28	1	NA	WV	#42 TEST DROVE UNIT FOR CONCERN RAN	SELF CUSTOMER STATES	A435	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11	VALLEY FORD SALES	#	67	18-Jun-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12 6 4 HOOKED UP TO IDS AND RETRIEVED	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1	1	T16	F	B	A	T	17-Nov-11	15-Dec-11																		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CL	CF	CLAIM BINNED FUNCTION		
COP	ENGINE	CGMC2002	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	17-Feb-12	25-Apr-12	JORGENSEN FORD SALES, INC.	#2038	12029	C	2	247	\$58.88	\$177.03	1	PA	MI	X/DIAG CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VEH IS HESITANT	#1	#3035	V229	12	PT C&C		
DIAG - MISFIRE	ENGINE	CGEEH009	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	9-Jan-12	2-Apr-12	B.J. MAUREN MOTOR COMPANY, INC.	#2038	12029	C	2	4733	\$0.00	\$66.69	1	PA	MI	PERFORMED IDS TESTS CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN	#1	#3035	V229	12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	15-Nov-11	11-Jan-12	WEKERT FORD INC.	#2038	5.00E+212	E	2	7227	\$345.94	\$445.57	1	PA	FL	REPLACE CATALYTIC CONVERTER/REFLASH PCM CHECK DRIVABILITY ISS	#1	#3035	V442	12	PT MALFUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AJ	23-May-12	8-Jun-12	CLARION FORD	#2038	5.00E+212	E	2	1588	\$300.63	\$372.75	1	PA	PA	PERFORMED DIAG. CODES P0297, P0430, REP ROD	#1	#3035	V229	12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	CFNDK031	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD	#2038	5.00E+212	E	1	2317	\$308.14	\$402.00	1	PA	AB	CHECK ENGINE LIGHT ON, P0304,P0305,P0306,P0308	#1	#3035	V524	12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AJ	23-Mar-12	6-Jun-12	FARWAY FORD SALES LTD	#2038	5.00E+212	E	2	5568	\$293.51	\$365.80	1	PA	MB	DIAGNOSED P0102P CHECKED, REPLACED 11V CHK ENG LITE ON	#1	#3035	V229	12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	17-Nov-11	7-Jan-12	PLANET FORD LINCOLN	#2038	5.00E+212	E	2	15390	\$311.37	\$406.18	1	PA	TX	EEC TEST KOEC P0430, REPLACED CATALYTIC CO	#1	#3035	V229	12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	19-Feb-12	9-Mar-12	A C COLLINS FORD, INC.	#2038	5.00E+212	E	5	8340	\$292.99	\$46.49	1	PA	TX	EEC TESTED RAN KOEC KOEC FOUND CODES P0303	#1	#3035	V229	12	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AJ	15-Mar-12	22-Jun-12	JONES FORD, INC.	#2038	5.00E+212	E	1	6377	\$311.37	\$368.54	1	PA	SC	TSB 12 6 4 VERIFY CONCERN EEC TEST ROAD	#1	#3035	V229	12	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	24-Jan-12	2-Jun-12	MULLINAX FORD	#2038	6K775	-26	23-Jun-12	2	2424	\$0.00	\$41.19	1	PA	AL	CHUCK CHECK DTC'S, INSTALL CAC AIR DEFLECTOR	#1	#3035	V442	12	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	5-Ago-12	5-May-12	DISCOVERY FORD SALES LTD.	#2038	6K775	-26	23-Jun-12	3	8888	\$0.00	\$58.57	1	PA	SK	SCANNED FOR CODES, NON SYSTEM	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	#2038	6K775	-26	20-Jun-12	5	2176	\$14.63	\$67.03	1	PA	AB	CONFIRMED CUSTOMER CONCERN, PERFORMED	#1	#3035	V442	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AJ	26-Apr-12	16-Jun-12	WOOLFINE FORD LINCOLN, INC.	#2038	6K775	-26	20-Jun-12	2	2761	\$0.00	\$36.39	1	PA	MS	VERIFIED CONCERN CHECK ENGINE LIGHT ON POS	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	3-Feb-12	11-Apr-12	KOCH FORD LINCOLN SALES (2003)	#2038	6K775	-26	25-Jun-12	3	5191	\$14.63	\$71.56	1	PA	AB	SCAND PCM FOUND CODE (REPROGRAM TRUCK B	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	28-Feb-12	15-Jun-12	HELIAM FORD INC.	#2038	6K775	-26	10-Jun-12	4	4500	\$0.00	\$43.79	1	PA	TX	EEC TEST P0308 INSTALLED AIR DEFLECTOR AND	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	CGWIE024	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AJ	3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	#2038	6K775	-26	23-Jun-12	7	5658	\$0.00	\$38.31	1	PA	MS	RUN EEC TEST, REFLASHED PCM, PER TSB 12 06	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AJ	22-Mar-12	17-May-12	GULF COAST FORD	#2038	6K775	-26	11-Jun-12	2	3290	\$12.84	\$58.31	1	PA	TX	LABOR TO VERIFY CONCERN IDS CODE, KOEC/KO	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AJ	4-Nov-11	22-Mar-12	TWO-WAY SERVICE LTD.	#2038	6K775	-26	23-Jun-12	5	8462	\$14.63	\$55.38	1	PA	SK	P0303, P0308, CONCERN, REFERENCE AND PERFORM	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	20-Mar-12	18-Apr-12	BATTLEFIELD FORD CULPEPER	#2038	6K775	-26	23-Jun-12	4	9316	\$0.00	\$43.28	1	PA	VA	WARR ROAD TEST DIAG CEL ON RUNS, ROUNDO	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	CGRCQ208	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	#2038	6K775	-26	17-Jul-12	7	13630	\$0.00	\$51.09	1	PA	IL	EEC TEST CODE P0304/PERFORM TSB 12 06 ON A	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	8-Mar-12	14-Apr-12	PLUMMER FORD LINCOLN	#2038	6K775	-26	23-Jun-12	2	1530	\$14.63	\$68.19	1	PA	AB	CHECKED FOR CODES P0303 P0308 P0308	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	27-Mar-12	14-Jun-12	BEACHWOOD FORD, INC.	#2038	6K775	-26	20-Jun-12	1	781	\$11.51	\$50.94	1	PA	GA	PERFORMED TSB 12 6 4 INSTALLED DEFLECTOR P	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AJ	20-Mar-12	15-May-12	PIRCHWOOD KEYSTONE FORD	#2038	6K775	-26	20-Jun-12	2	1092	\$15.60	\$61.37	1	PA	MB	12208A, BASIC PINS PINS	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	8-Mar-12	23-Mar-12	PLUMMER FORD DONNA/ONA	#2038	6K775	-26	15-Jun-12	4	3417	\$0.00	\$38.71	1	PA	QC	CAUSE VERIFIER CODE, AVEO IDS P0304, P0305	#1	#3035	V442	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	28-Jan-12	31-May-12	DENNY ANDREWS FORD SALES INC.	#2038	6K775	-26	12-Jun-12	2	4993	\$14.63	\$131.87	1	PA	AB	CAC DEFLECTOR AND THE PUSH PINS INSTALLED	#1	#3035	V442	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	7-Feb-12	6-Apr-12	SATCHER MOTOR COMPANY	#2038	6K775	-26	18-Jun-12	4	3684	\$0.00	\$42.58	1	PA	SC	INSPECT FOR CAC SHIELD, REPROGRAM P	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	27-Feb-12	14-Apr-12	DOWNY FORD LINCOLN	#2038	6K775	-26	18-Jun-12	3	4042	\$14.63	\$38.55	1	PA	AB	VERIFY CUST CONCERN PERFORM EEC TEST, H	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	18-Feb-12	2-May-12	AUTOMAX FORD	#2038	6K775	-26	7-Jul-12	3	2292	\$10.74	\$56.39	1	PA	TX	VERIFY NO CODES PRESENT PERFORM TSB 12 6	#1	#3035	V442	12	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	30-Mar-12	23-Jun-12	SULLIVAN FORD LINCOLN, INC.	#2038	6K775	-26	20-Jun-12	-1	27	\$0.00	\$38.31	1	PA	MS	RUN EEC TEST AND FOUND CODE P0304 PERFORM	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	30-Mar-12	23-Jun-12	CLASSIC FORD LINCOLN OF COLUMB	#2038	6K775	-26	20-Jun-12	3	2292	\$0.00	\$38.31	1	PA	TX	VERIFY NO CODES PRESENT PERFORM TSB 12 6	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	13-Mar-12	13-Mar-12	DEARBORN MOTORS LTD	#2038	6K775	-26	16-Jun-12	5	4502	\$44.92	\$292.06	1	PA	BC	X/CONFIRM CONCERN, IDS PINS, CUSTOMER TO	#1	#3035	V442	12	PT C&C	
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	4-Jun-12	21-Jun-12	TOYI BETHEN & SONS FORD	#2038	12405	-1	20-Jun-12	1	3262	\$55.17	\$164.03	1	PA	NC	PERFORMED EEC DIAG, 1. REMOVED AND REPLAC	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	CGT88012	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	24-Feb-12	24-Feb-12	DANIS FORD LINCOLN SALES LTD.	#2038	6K775	-26	20-Jun-12	1	5201	\$301.68	\$3,091.01	1	PA	TX	TEST EEC PASS, CHECK RESISTANCE TO HOTLINE	#1	#3035	V229	12	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	24-Apr-12	23-May-12	TAYLOR MOTOR CO. OF WAYNESVILLE	#2038	5.00E+212	E	2	1626	\$331.37	\$388.24	1	PA	NC	Verify concern mil on knee pass road code p0308	#1	#3035	V229	12	PT C&C		
TSB REFLASH	PT C&C	CGU8011	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	19-Mar-12	19-Apr-12	HARDY FAMILY FORD	#2038	5.00E+212	E	1	8900	\$357.57	\$450.63	1	PA	GA	RUN EEC DIAG P0306 P0430 REPLACE DRIVERS	#1	#3035	V229	12	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	16-Mar-12	12-Apr-12	ROBERT MOORE INC.	#2038	5.00E+212	E	1	1208	\$377.88	\$468.13	1	PA	TX	TECH VERIFIED CONCERN, P0308, P0430, AL	#1	#3035	V229	12	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	19-Mar-12	28-Apr-12	STOCKMAN MOTOR, INC.	#2038	5.00E+212	E	2	3493	\$329.99	\$372.99	1	PA	ND	RAN DIAG FOUND MISC, P0430 CATALYST SYSTEM	#1	#3035	V229	12	PT C&C		
TSB REFLASH	PT C&C	CGEEK010	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	21-Feb-12	7-Mar-12	PALM BAY FORD	#2038	5.00E+212	E	1	7817	\$332.89	\$418.28	1	PA	FL	COMPLETED DIAG, FOUND MISC FIRES AND CAL	#1	#3035	V229	12	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	16-Mar-12	12-Apr-12	METRO FORD SALES LIMITED	#2038	5.00E+212	E	1	836	\$298.23	\$348.11	1	PA	TX	REPLACE CATALYTIC CO	#1	#3035	V229	12	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	27-Mar-12	27-Apr-12	AVALLON FORD SALES 1998 LIMITED	#2038	5.00E+212	E	2	6729	\$308.14	\$406.86	1	PA	NL	CONFIRM CHECK ENGINE LUMEN SELF TEST & C	#1	#3035	V229	12	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	5-Nov-12	16-Jan-12	JENKINS & WYNNIE FORD LINCOLN	#2038	5.00E+212	E	1	5430	\$292.99	\$322.99	1	PA	TX	TEST REPELACED CONCERN, P0303, P0308	#1	#3035	V229	12	PT C&C		
TSB REFLASH	PT C&C	CGC0301	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	22-Jun-12	22-Jun-12	DAVID SEAR FORD	#2038	5.00E+212	E	1	11-Jun-12	-1	5	\$650.00	\$6,500.00	1	PA	TX	DURING ROAD TEST DRIVED EXHAUST PIPE WIT	#1	#3035	V229	12	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	14-Dec-11	31-Dec-11	BARIL FORD LINCOLN INC.	#2038	5.00E+212	E	2	7854	\$402.26	\$486.03	1	PA	QC	VERIFY CHECK ENGINE ALLUME TEST CODE P04	#1	#3035	V229	12	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA	TW	TC3	AF	4-May-12	16-Jun-12	CYPRESS MOTORS D.S.C. LTD.	#2038	5.00E+212	E	1	5142	\$307.17	\$419.67	1	PA	SK	SCANNED, HAD CODES P0304, P0305, P0306	#1	#3035	V229	12	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	TIF6	FBI	FA																								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION						
COP	ENGINE	N/A	2012	1FTFW1T8C	T/F6	F/B4T6	T/KW	TC3	AF	24-Mar-12	24-May-12	BOB TOMES FORD	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1T4C	T/F6	F/B4T6	T/KW	TC3	AF	8-Jun-12	29-Jun-12	TURNPIKE FORD OF HUNTINGTON	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
FUEL INJECTOR	ENGINE	CG21021	2012	1FTFW1T8C	T/F6	F/B4T6	T/KW	TC3	AF	9-Apr-12	18-May-12	SPRINKS MOTOR COMPANY, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	CG2B1018	2012	1FTFW1T1C	T/F6	F/B4T6	T/KW	TC3	AF	17-Jun-12	4-Jul-12	GREAT LAKES FORD LINCOLN OF MI	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	MI	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T9C	T/F6	F/B4T6	T/KW	TC3	AF	16-Dec-11	28-Feb-12	RYBURN MOTOR COMPANY, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	AR	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C	T/F6	F/B4T6	T/KW	TC3	AF	19-Jan-12	11-Feb-12	CARBON FORD, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	FL	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	F/B4T6	T/KW	TC3	AF	28-Jun-12	6-Jul-12	FRED GARDNER FORD SALES, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	MI	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T9C	T/F6	F/B4T6	T/KW	TC3	AF	28-Jun-12	7-May-12	HUNTERVILLE FORD	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	NC	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	F/B4T6	T/KW	TC3	AF	21-May-12	29-May-12	RIXSON AUTOLEXP	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	LA	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T4C	T/F6	F/B4T6	T/KW	TC3	AF	20-May-12	4-Feb-12	CLASSIC FORD SALES	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	NC	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B4T6	T/KW	TC3	AF	18-Jan-12	29-Jun-12	SUMMERVILLE FORD, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	SC	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B4T6	T/KW	TC3	AF	26-Mar-12	30-Apr-12	NORTH STAR FORD	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	MN	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B4T6	T/KW	TC3	AF	15-Nov-11	3-Mar-12	FORD OF KIRKLAND	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	WA	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T9C	T/F6	F/B4T6	T/KW	TC3	AF	11-Apr-12	7-Jun-12	BEAUDRY & LAPORTE LEE	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	QC	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B4T6	T/KW	TC3	AF	17-Jan-12	9-Mar-12	MILBANK FORD, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	SD	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T9C	T/F6	F/B4T6	T/KW	TC3	AF	20-Feb-12	11-Apr-12	CROWN FORD	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	TN	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T5C	T/F6	F/B4T6	T/KW	TC3	AF	9-Nov-11	4-May-12	PINEWOOD FORD LIMITED	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	ON	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B4T6	T/KW	TC3	AF	15-Mar-12	18-May-12	BILLY WOOD FORD	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	LA	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T9C	T/F6	F/B4T6	T/KW	TC3	AF	23-Apr-12	11-May-12	FRANK JACKSON SANDY SPRINGS FORD	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	GA	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T7C	T/F6	F/B4T6	T/KW	TC3	AF	9-Nov-11	27-Dec-11	MOYER FORD SALES, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	AL	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	F/B4T6	T/KW	TC3	AF	23-May-12	7-May-12	LIBERTY FORD, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	LA	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	CG9EJ006	2012	1FTFW1T9C	T/F6	F/B4T6	T/KW	TC3	AF	7-Nov-11	10-May-12	RED WING FORD	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	MN	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T0C	T/F6	F/B4T6	T/KW	TC3	AF	16-May-12	16-Jun-12	RYBURN MOTOR COMPANY, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	AR	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T4C	T/F6	F/B4T6	T/KW	TC3	AF	23-Feb-12	30-Mar-12	WALKER FORD COMPANY, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	CFUB7006	2012	1FTFW1T6C	T/F6	F/B4T6	T/KW	TC3	AF	7-Feb-12	17-Apr-12	CITRUS MOTORS	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	CA	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T9C	T/F6	F/B4T6	T/KW	TC3	AF	13-Feb-12	9-Jun-12	LEGACY FORD	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T1C	T/F6	F/B4T6	T/KW	TC3	AF	18-May-12	2-Jun-12	WILMES FORD-LINCOLN, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	OK	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T1C	T/F6	F/B4T6	T/KW	TC3	AF	28-Jan-12	28-Feb-12	BONNER SPRINGS FORD, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	KS	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	CG2F1005	2012	1FTFW1T4C	T/F6	F/B4T6	T/KW	TC3	AF	28-May-12	29-May-12	NORTH FORD SALES, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T0C	T/F6	F/B4T6	T/KW	TC3	AF	15-Mar-12	3-Jul-12	WATERLOO FORD LINCOLN SALES LTD	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	AB	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T2C	T/F6	F/B4T6	T/KW	TC3	AF	14-May-12	26-Jun-12	ANDERSON FORD	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	SC	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T2C	T/F6	F/B4T6	T/KW	TC3	AF	22-May-12	24-May-12	GUIN FORD OF CONROE	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T3C	T/F6	F/B4T6	T/KW	TC3	AF	27-Oct-11	20-Dec-11	CLASSIC FORD OF COLUMBIA	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	SC	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T9C	T/F6	F/B4T6	T/KW	TC3	AF	13-Mar-12	23-May-12	OCEAN PARK FORD SALES LTD.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	BC	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T2C	T/F6	F/B4T6	T/KW	TC3	AF	23-May-12	24-May-12	HUGHES FORD, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T4C	T/F6	F/B4T6	T/KW	TC3	AF	23-Mar-12	4-Jun-12	SOUTH LINES LINCOLN, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	PA	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
FUEL INJECTOR	ENGINE	CE9F0002	2012	1FTFW1T2C	T/F6	F/B4T6	T/KW	TC3	AF	2-Feb-12	24-Feb-12	DAMS FORD LINCOLN SALES LTD.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	BC	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T4C	T/F6	F/B4T6	T/KW	TC3	AF	6-Jun-12	2-Feb-12	AVALLON FORD SALES 1996 LIMITED	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	AL	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B4T6	T/KW	TC3	AF	4-Apr-12	12-Jul-12	BIG M FORD LINCOLN LTD.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	AB	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B4T6	T/KW	TC3	AF	24-May-12	11-Jun-12	WOOLWING FORD LINCOLN, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	MS	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	F/B4T6	T/KW	TC3	AF	29-May-12	31-May-12	TOMBALL FORD, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B4T6	T/KW	TC3	AF	30-Mar-12	23-May-12	TOWNSEND FORD	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	AL	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE9A0003	2012	1FTFW1T1C	T/F6	F/B4T6	T/KW	TC3	AF	27-Feb-12	21-Mar-12	FAIRLEY & STEVENS LTD	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	NS	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	CE9A0003	2012	1FTFW1T1C	T/F6	F/B4T6	T/KW	TC3	AF	13-Apr-12	23-May-12	DES LAURENTS FORD INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	QC	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	CG9EJ007	2012	1FTFW1T3C	T/F6	F/B4T6	T/KW	TC3	AF	6-Jun-12	5-Jul-12	JARRETT-GORDON FORD, INC.	#B3	1209	C	26-Jun-12	2	2616	\$64.05	\$191.49	1	NA	FL	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#B3	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C																									

2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	ENGINE	TRANS	ASSY	PROD	WARRANTY	DEALER	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C4	T86	F841E	T86W	T86C	AJ	22-Feb-12	12-Apr-12	CROUSE FORD SALES INC.	#P2	6K775	25	23-Jul-12	4	4886	\$10.74	\$56.05	1	PA	#ECC TESTED, P0308 IN MEMORY, RAN OASIS, INST	CHECK ENGINE LIGHT IS	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFX1C9C6	T86	F841E	T86W	T86C	AJ	13-Mar-12	4-Apr-12	BEACH FORD LINCOLN, INC.	#P2	6K775	10	19-Jul-12	4	10431	\$0.00	\$39.61	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES AIR BAG	#P308	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1C4	T86	F841E	T86W	T86C	AJ	9-Feb-12	15-May-12	MAXWELL FORD	#P2	6K775	10	27-Jul-12	3	6561	\$58.88	\$135.71	1	PA	#ECC TEST PASS PASS PASS PASS POWER BALANCE TEST	C ON HEAVY ACCEL PER	#P308	V29	PT C&C
COP	ENGINE	CHCDJ002	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#P2	6K775	10	18-Jul-12	4	6129	\$59.58	\$111.55	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AF	24-Jan-12	26-Feb-12	HUB CITY FORD, INC.	#P2	6K775	10	16-Jul-12	5	22708	\$207.65	\$325.25	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES DRIVING	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C4	T86	F841E	T86W	T86C	AF	1-Jan-12	12-Jul-12	METRO FORD AUTO SALES, INC.	#P2	6K775	10	26-Jul-12	1	682	\$292.99	\$389.54	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AF	23-Apr-12	31-May-12	MONAHAN FORD SALES	#P2	6K775	10	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CFE8002	2012	1FTFX1E1C4	T86	F841E	T86W	T86C	AF	23-May-12	1-May-12	FOVLEWILLER FORD	#P2	6K775	10	18-Jul-12	3	6538	\$331.37	\$400.50	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AF	1-May-12	19-Jun-12	NORTHLAND FORD, INC.	#P2	6K775	10	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDRD039	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AF	12-Feb-12	23-Mar-12	HIXSON AUTO	#P2	6K775	10	11-Jul-12	4	7252	\$346.87	\$442.17	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C4	T86	F841E	T86W	T86C	AJ	13-Feb-12	22-Feb-12	PINICON FORD LINCOLN, INC.	#P2	6K775	10	16-Jul-12	5	8090	\$303.73	\$382.18	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	CELE002	2012	1FTFW1E1C6	T86	F841E	T86W	T86C	AJ	15-Mar-12	11-Apr-12	FAIRBANKS MOTOR SALES	#P2	6K775	10	1-Aug-12	4	14355	\$10.04	\$50.38	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	CGK0U015	2012	1FTFX1E1C7C	T86	F841E	T86W	T86C	AJ	31-Mar-12	30-Apr-12	JOHN KENNEDY FORD POTTSTOWN	#P2	6K775	10	1-Aug-12	3	2846	\$18.39	\$68.69	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C3C	T86	F841E	T86W	T86C	AJ	12-Apr-12	14-May-12	PREMIER FORD LINCOLN	#P2	6K775	10	1-Aug-12	3	6726	\$0.00	\$39.96	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C3C	T86	F841E	T86W	T86C	AJ	16-Dec-11	11-Jan-12	FORT DODGE FORD LINCOLN	#P2	6K775	10	2-Aug-12	7	17050	\$0.00	\$41.39	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C9C	T86	F841E	T86W	T86C	AJ	28-Feb-12	26-Apr-12	COURTESY FORD LINCOLN	#P2	6K775	10	2-Aug-12	4	2681	\$10.74	\$50.79	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
COP	ENGINE	CGSE007	2012	1FTFW1E1C3C	T86	F841E	T86W	T86C	AF	6-Jun-12	5-Jul-12	TOMIALI, FORD, INC.	#P2	6K775	10	3-Jul-12	1	3331	\$126.10	\$192.77	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
COP	ENGINE	CH44007	2012	1FTFW1E1C6	T86	F841E	T86W	T86C	AF	12-Feb-12	30-Jun-12	UPDOWN MOTORS, INC.	#P2	6K775	10	23-Jul-12	1	1669	\$64.05	\$178.81	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C9C	T86	F841E	T86W	T86C	AF	9-Nov-11	28-Feb-12	TWIN STATE FORD, INC.	#P2	6K775	10	5-Jul-12	5	8102	\$311.37	\$385.02	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C3C	T86	F841E	T86W	T86C	AF	12-Mar-12	28-Mar-12	PERSON FORD LINCOLN, INC.	#P2	6K775	10	26-Jul-12	5	18222	\$311.37	\$389.96	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C3C	T86	F841E	T86W	T86C	AF	17-May-12	17-May-12	NATON BLAKEY FORD INC.	#P2	6K775	10	26-Jul-12	5	4768	\$307.65	\$385.02	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C1C	T86	F841E	T86W	T86C	AJ	11-Apr-12	20-Jun-12	GENTILINI FORD, INC.	#P2	6K775	10	1-Aug-12	2	3773	\$377.94	\$434.24	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C0C	T86	F841E	T86W	T86C	AJ	13-Feb-12	24-Jul-12	NORRIS FORD	#P2	6K775	10	2-Aug-12	1	3472	\$0.00	\$45.85	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	CEC1004	2012	1FTFW1E1C2C	T86	F841E	T86W	T86C	AF	8-May-12	28-May-12	NIA FORD	#P2	6K775	10	6-Jul-12	2	2157	\$0.00	\$44.07	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C2C	T86	F841E	T86W	T86C	AF	30-Mar-12	7-Jun-12	MATHEWS FORD OREGON	#P2	6K775	10	6-Aug-12	3	7786	\$0.00	\$43.44	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C3C	T86	F841E	T86W	T86C	AF	30-Mar-12	15-May-12	SMIMONS ROCKWELL FORD OF HALLS	#P2	6K775	10	31-Jul-12	3	4678	\$0.00	\$41.25	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	CGE0002	2012	1FTFW1E1C6C	T86	F841E	T86W	T86C	AF	9-Mar-12	26-Mar-12	MAC HACHS SOUTHWAY FORD	#P2	6K775	10	13-Aug-12	1	9846	\$10.74	\$54.18	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C4C	T86	F841E	T86W	T86C	AF	2-May-12	3-Jul-12	COCCIA FORD LINCOLN	#P2	6K775	10	3-Aug-12	2	1948	\$0.00	\$40.00	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C4C	T86	F841E	T86W	T86C	AF	30-Mar-12	30-Apr-12	TRE STAR FORD	#P2	6K775	10	3-Aug-12	3	3130	\$10.74	\$52.55	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C4C	T86	F841E	T86W	T86C	AF	2-May-12	30-Jun-12	JOHN BLAKEY FORD INC	#P2	6K775	10	3-Aug-12	3	1838	\$0.00	\$40.00	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C0C	T86	F841E	T86W	T86C	AF	11-Nov-11	30-Dec-11	EARL FLOYD FORD	#P2	6K775	10	16-Jul-12	7	11700	\$11.44	\$51.55	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C0C	T86	F841E	T86W	T86C	AF	7-Nov-11	30-Mar-12	FREEDOM FORD SALES, INC.	#P2	6K775	10	23-Jul-12	4	4790	\$11.44	\$49.79	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AF	17-May-12	17-May-12	GRAND FORD	#P2	6K775	10	23-Jul-12	1	751	\$0.00	\$41.34	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AF	28-Mar-12	22-Jun-12	RAY VARNER FORD, LLC	#P2	6K775	10	13-Jul-12	1	1131	\$11.44	\$54.80	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AF	12-Feb-12	30-Jun-12	UPDOWN MOTORS, INC.	#P2	6K775	10	23-Jul-12	1	1689	\$11.44	\$59.26	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AF	23-Feb-12	14-Mar-12	GRAND FORD	#P2	6K775	10	23-Jul-12	1	8102	\$0.00	\$44.19	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1C1C	T86	F841E	T86W	T86C	AF	18-Jun-12	20-Mar-12	VILLAGE FORD	#P2	6K775	10	25-Jul-12	5	9453	\$82.43	\$220.85	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
COP	ENGINE	CGED7013	2012	1FTFW1E1C3C	T86	F841E	T86W	T86C	AF	4-Dec-11	30-Apr-12	DIEHL'S FORD SALES INC.	#P2	6K775	10	5-Jul-12	3	7481	\$33.92	\$154.08	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
COP	ENGINE	CGAF003	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AF	9-Mar-12	26-Mar-12	FRASER FORD SALES LTD	#P2	6K775	10	5-Jul-12	3	7588	\$63.09	\$215.59	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
COP	ENGINE	CHDAF012	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AJ	2-Feb-12	17-Feb-12	GARY CROSSLEY FORD, INC.	#P2	6K775	10	3-Aug-12	6	12742	\$84.05	\$300.04	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C2C	T86	F841E	T86W	T86C	AF	25-Jun-12	19-Jul-12	BLUEGRASS MOTORS	#P2	6K775	10	3-Aug-12	2	2148	\$262.99	\$370.12	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C8C	T86	F841E	T86W	T86C	AF	28-Apr-12	19-May-12	MVA NEW FORD LINCOLN	#P2	6K775	10	31-Jul-12	1	7823	\$311.37	\$401.15	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AF	25-Oct-11	20-Feb-12	GRIFIN FORD LINCOLN, INC.	#P2	6K775	10	31-Jul-12	6	14769	\$333.82	\$414.32	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CNRC8001	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AJ	27-Apr-12	16-May-12	MIKE SHAW FORD AT THE AVENUES	#P2	6K775	10	11-Jul-12	2	6720	\$334.92	\$427.88	1	PA	#ECC TESTED, P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES CHECK	#P308	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T86	F841E	T86W	T86C	AF	19-Jul-12	23-Jul-12	COURTESY FORD LINCOLN	#P2	6K775	10	30-Jul-12	1	11									

2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YN	VIN	CHLCE LFT	CHLCE RFT	CHLCE CWS	CHLCE CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	24-May-12	13-Jul-12	ALEX KARRAS LINCOLN, INC.	#23	6-Aug-12	1	1889	\$321.97	\$514.30	2	NA	IDS TEST P0438 CONVERTER ASSEMBLY MFR. RE	CUSTOMER STATES CHE	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8B021	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	24-May-12	19-Jul-12	TERRY MOORE FORD COUNTRY, LLC	#23	2-Aug-12	1	3268	\$300.63	\$384.18	1	NA	TEST DRIVE, IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT IS ON	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	25-May-12	6-Jul-12	METROPOLITAN FORD, LLC	#23	15-Aug-12	2	4988	\$308.75	\$430.35	1	NA	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#23	9-Aug-12	1	1791	\$292.99	\$365.81	1	NA	VERIFIED COMPLAINT (PAIR REPAIR BANK 2	DRIVABILITY	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGZB7017	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	3-Jun-12		ZUMBROTA FORD	#23	23-Jul-12	-1	22	\$520.44	\$882.28	4	NA	REMOVED Y PIPE FROM 1 STAMPED CORRECTLY	EXHAUST LEAK NOTICED	#1803	V501	EXHAUST
CATALYTIC CONVERTER	EXHAUST	CINB7007	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	5-Jun-12		SEYMOUR FORD LINCOLN	#23	14-Aug-12	1	586	\$300.63	\$479.37	2	NA	VERIFIED ENGINE LIGHT ON, CONTACTED TECH	OWNER STATES CHECK	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Jun-12	2-Aug-12	INTERSTATE FORD	#23	13-Jul-12	-1	138	\$296.81	\$421.58	1	NA	TEST DRIVE AND VERIFY CONVERTER ASSY	REPAIRS STATES SES ON	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Jun-12	30-Jun-12	BRIARWOOD FORD, INC.	#23	6-Aug-12	1	1425	\$308.49	\$480.87	2	NA	EEC TEST CODES P0300 (MONITOR RELATED POS	CHECK ENGINE LIGHT IS ON	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8C0007	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	19-Jun-12	17-Jul-12	LOGANVILLE FORD	#23	6-Aug-12	2	3666	\$322.11	\$417.14	1	NA	PERF EEC DIAG, P0438 PERFORM TSB 12.6.4	CUST STATES CK ENGINE	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	18-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#23	6-Aug-12	2	3620	\$311.37	\$414.19	1	NA	TSB 12.6.4 - VERIFIED CK ENGINE LIGHT ON	EC TEST WHILE ON VACATION CH	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	12-Jun-12	5-Jun-12	LANDAU FORD LINCOLN SALES LIME	#23	6-Aug-12	2	3120	\$282.57	\$391.38	1	NA	VERIFY HOOK IDS EEC TEST P0438 BANK 2 CAT	DIAGNOSTIC CORRECT FOR CHECK	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	25-Nov-12	12-Jul-12	PERFORMANCE FORD	#23	6-Aug-12	1	2265	\$293.69	\$369.00	1	NA	PERFORMED IDS DIAGNOSIS, CODE P0438 IN M	CK ENGINE LIGHT ON	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	20-Jun-12	12-Jul-12	WOOLWINE FORD LINCOLN, INC.	#23	19-Jul-12	1	417	\$300.63	\$373.39	1	NA	VERIFIED CONCERN CEL LIGHT ON, DONE TEST	PICK CK ENGINE LIGHT	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	21-Jun-12	19-Jul-12	KRKK AUTO COMPANY	#23	13-Aug-12	1	2672	\$262.99	\$362.25	1	NA	VERIFIED CONCERN CEL LIGHT ON, DONE TEST	PICK CK ENGINE LIGHT	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	15-Jun-12	14-Jul-12	COLONIA FORD INC	#23	23-Aug-12	7	2133	\$292.99	\$369.20	1	NA	IDS EEC P0438 PERFORM PP TEST HF INSPECT	ROAD TEST	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	22-Jun-12	1-Aug-12	SAMES CROW FORD LINCOLN	#23	6-Aug-12	1	1239	\$262.99	\$381.72	1	NA	CHECK TO SEE IF CHECK/TEST PASS	C/S CHECK ENGINE LIGHT	#1803	V401	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	27-Jun-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#23	14-Aug-12	2	1801	\$262.99	\$349.56	1	NA	VERIFIED CONCERN, EEC TEST DTG P0300 PRE	SERIES CUSTOMER STATES SES	#1803	V401	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	19-Jun-12	26-Jul-12	HATHAWAY LIMITED	#23	14-Aug-12	1	2702	\$293.51	\$364.14	1	NA	CHECK OUT AND NEG TO REPAIR PER TSB 12.6.4	ELECTRONIC DIAGNOSIS	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	13-Jul-12	27-Jul-12	KREICHO, FORD, INC.	#23	8-Aug-12	1	1457	\$300.63	\$398.89	1	NA	VERIFY CONCERN FOUR CODE AND RETEST CK	CHECK ENGINE LIGHT IS ON	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	20-Jul-12	1-Aug-12	J.C. LEWIS FORD	#23	7-Aug-12	1	537	\$313.92	\$401.28	1	NA	CHECKED EEC CODE P0300, WAS PRESENT CLEAR	CHECK ENGINE LIGHT	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH8C0004	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Jun-12	11-Jul-12	JIMMY HENRICH MOTORS, INC.	#23	3-Aug-12	1	2443	\$292.99	\$374.17	1	NA	PERFORMED REPAIRS AS PER TSB 12.6.4	CUSTOMER STATES THA	#1803	V501	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	24-Feb-12	30-Apr-12	RIVER CITY FORD SALES LTD	#23	17-Jul-12	3	4156	\$308.11	\$405.57	1	NA	VERIFIED CONCERN PERFORMED TSB 12.6.4 RE	PAIRS CHECK AND ADVISE ON	#1803	V401	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	15-Dec-11	WORLD FORD-PENSACOLA	#23	28-Jul-12	8	14785	\$301.33	\$398.07	1	NA	CHECKED FOR CODES, P0438, PERFORMED TSB	C/S CHECK ENGINE LIGHT	#1803	V201	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Jun-12	11-Jul-12	KEN COX FORD, INC.	#23	10-Aug-12	2	3533	\$301.00	\$374.45	1	NA	RAN EEC TEST U0140, P0438 TEST DRIVE AND	CHECK ENGINE LIGHT ON	#1803	V201	PT C&C
TSB P0438	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	26-Oct-11	27-Apr-12	RYAN FORD	#23	11-Jul-12	3	10890	\$139.39	\$555.44	1	NA	VERIFIED CUSTOMERS QDES, RETESTED 10 MLE	C/S CHECK ENGINE LIGHT	#1803	V201	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	17-Jan-12	DICK'S MACKENZIE FORD	#23	16-Aug-12	8	5930	\$114.44	\$62.72	1	NA	FEELING HESITATION OR MISFIRE UPON ACCEL	ERATION HARD ACCELERATION	#1803	V501	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	14-Jun-12	MALLOY FORD	#23	17-Jul-12	7	9710	\$80.00	\$444.27	1	NA	PROGRAM AND INSTALL 1 SHIELD/DEFLECTOR	CUSTOMER STATES THE	#1803	V201	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	22-Nov-11	3-Jan-12	MELODY MOTORS LTD	#23	20-Jul-12	7	15782	\$133.66	\$677.03	1	NA	Scan test, PASS, PERFORM TSB 12.6.4, reprogram	PCM Check out engine light	#1803	V201	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#23	20-Jun-12	4	4458	\$133.66	\$671.74	1	NA	REPROGRAMMED PCM AND INSTALLED DEFLECTOR	CUSTOMER REPORTS AIR	#1803	V401	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	25-Nov-11	15-Mar-12	WESTERLYNCH COMPANY	#23	18-Jul-12	7	15872	\$80.00	\$447.63	1	NA	HICKED UP SCAN REPAIR TEST CODE P0438	CUST STATES THE	#1803	V201	PT C&C
TSB REFLASH	PT C&C	CP2G0002	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	26-Nov-11	14-Dec-11	ELK RIVER FORD, INC.	#23	21-Aug-12	6	7729	\$114.44	\$59.24	1	NA	INSTALLED INTERCOOLER AIR DEFLECTOR AND	GENERAL	#1803	V501	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	29-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#23	16-Aug-12	8	11899	\$104.04	\$44.28	1	NA	TEST DRIVE VEHICLE, RETESTED CK	CUSTOMER REQUEST TO	#1803	V501	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	1-Dec-11	14-Dec-11	KNIBEL FORD LINCOLN	#23	19-Jul-12	3	2040	\$80.00	\$44.63	1	NA	VERIFY ENGINE LIGHT ON, CHECK DTC	CUSTOMER STATES THE	#1803	V401	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	2-Dec-11	30-Jan-12	CAMBRIAN FORD SALES LTD.	#23	21-Jun-12	5	4767	\$133.66	\$110.18	1	NA	ON INSTALL DEFLECTOR PLATE AS PER TSB 12.6.4	CHECK LIGHT ON, WHEN	#1803	V501	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#23	13-Jul-12	7	19138	\$111.51	\$43.10	1	NA	FOUND DTC P0013 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES PRE	#1803	V201	PT C&C
TSB REFLASH	PT C&C	CH8F0013	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Dec-11	15-Mar-12	BLENVING FORD, INC.	#23	19-Aug-12	7	9811	\$103.74	\$47.67	1	NA	CHECKED DTCs, INSTALLED CAR DEFLECTOR	CUST STATES ENGINE W	#1803	V401	PT MALFUNCTION
TSB REFLASH	PT C&C	CH8F0008	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	20-Dec-11	11-Jul-12	CLASSIC FORD LINCOLN	#23	9-Aug-12	1	657	\$80.00	\$46.54	1	NA	SEE TSB 12.6.4, COLL. SHAD TEST AFTER VEHIC	LE START WHEN TURN	#1803	V501	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	22-Dec-11	29-May-12	ALL STAR FORD LINCOLN	#23	13-Jul-12	2	1864	\$114.44	\$59.75	1	NA	EEC TEST CODE P0438 RAN OASIS, PERFORM TSB	C/S STARTED MISFIRING	#1803	V501	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	15-Mar-12	BENNETT FORD LINCOLN	#23	19-Aug-12	7	9807	\$103.74	\$47.67	1	NA	REPROGRAMMED PCM AND INSTALLED SHIELD	CK ENGINE LIGHT FLASH	#1803	V501	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	4-Jan-12	19-Jan-12	CRIVELLI FORD	#23	7-Aug-12	7	15225	\$114.44	\$50.07	1	NA	VERIFY CONCERN PERFORM DIAGNOSIS INSTANT	INTERMITTENT VEHICLE	#1803	V501	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	5-Jan-12	6-Feb-12	BEATTY RUNDSP FORD (1983) LTD	#23	2-Aug-12	6	10768	\$143.63	\$68.00	1	NA	VERIFIED CONCERN PERFORM DIAGNOSIS INSTANT	INTERMITTENT VEHICLE	#1803	V501	PT C&C
TSB REFLASH	PT C&C	CH8F0002	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	10-Jan-12	25-Jan-12	BENNY TOWNSEND FORD (1983) LTD	#23	3-Aug-12	7	10768	\$143.63	\$68.00	1	NA	VERIFIED CONCERN PERFORM DIAGNOSIS INSTANT	INTERMITTENT VEHICLE	#1803	V501	PT C&C
TSB REFLASH	PT C&C	CH8F0003	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	11-Jan-12	7-Feb-12	BEAU TOWNSEND FORD	#23	3-Aug-12	7	10768	\$143.63	\$68.00	1	NA	VERIFIED CONCERN PERFORM DIAGNOSIS INSTANT	INTERMITTENT VEHICLE	#1803	V501	PT C&C
TSB REFLASH	PT C&C	CH8F0003	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	11-Jan-12	7-Feb-12	BARTOW FORD COMPANY	#23	10-Aug-12	7	11424	\$123.95	\$58.20	1	NA	EEC TEST CODE P0300 PERFORM TSB 12.6.4 INST	CU STATES THERE IS	#1803	V401	PT MALFUNCTION
TSB REFLASH	PT C&C	CH8F0003	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	15-Feb-12	G.W. MOSHER MOTORS LTD	#23	11-Jul-12	5	24311	\$143.63	\$57.22	1	NA	CHECKED FOR DTC CODES PERFORMED TSB 12.6	ENGINE HESITATES STU	#1803	V501	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	22-Feb-12	SIGNATURE FORD OF PERRY	#23	13-Aug-12	8	8889	\$80.00	\$444.63	1	NA	TECH 1075, THWART, CHIEFMA, TIME 6.5	CUSTOMER STATES THE	#1803	V201	PT C&C
TSB REFLASH	PT C&C	CG8B7015	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Jan-12	26-Mar-12	PARKS FORD LINCOLN OF GAINESVILLE	#23	30-Jul-12	5	8621	\$115.20	\$66.71	1	NA	PERFORM TSB 12.6.4, INSTALL CAC DEFLECTOR	CK ENGINE LIGHT ON	#1803	V201	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	24-Jan-12	15-Feb-12	ALL STAR FORD	#23	17-Jul-12	6	7781	\$132.62	\$64.00	1	NA	VERIFIED CUSTOMER C/PDS NEEDED AT THIS TIM	CHECK ENGINE LIGHT	#1803	V201	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	24-Jan-12	25-Jul-12	FRIENDLY FORD, INC.	#23	30-Jul-12	1	7819	\$80.00	\$43.10	1	NA	VERIFIED CONCERN PERFORMED TSB 12.6.4 RE	PAIRS CHECK ENGINE	#1803	V201	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF																

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	CGOIS REPORT	DEL	YIN	VEHICLE INFO	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AJ	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	31-07-12	15-Aug-12	4	4289	\$13.66	\$59.43	134	NA	MB	# CANNOT VERIFY ENGINE AND REPROGRAMMED	REPAIR CHECK ENGINE LIGHT	A41-2	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	25-Mar-12	3-Apr-12	BLACKSTOCK FORD LINCOLN SALES	31-07-12	18-Jul-12	4	9464	\$13.66	\$59.93	134	NA	ON	# PERFORMED TSB 12 6 4 REPROGRAM PCM AND IN	CHECK ENGINE LIGHT ON	A41-1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	25-Mar-12	3-Apr-12	ALPHEON FORD INC.	31-07-12	18-Jul-12	3	9379	\$11.44	\$58.07	134	NA	WI	# CHECKED OASIS FOUND TSB 12 6 4 CHECK DTCS	CUSTOMER STATES VER	A31-1	V44	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	20-Jul-12	TONY BETTEN & SONS FORD, INC.	31-07-12	11-Aug-12	1	668	\$10.74	\$55.12	134	NA	MI	# TEST DRIVE, COULD NOT TIME 0.5 HRS BASIC	PAGES LIGHT CAME ON TRUCK	A31-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	5-Apr-12	KINDLE FORD-LINCOLN, INC.	31-07-12	11-Aug-12	5	5349	\$49.00	\$46.89	134	NA	NJ	# CHK DTCS P0301 P0316 RECALIBRATE PCM AND	CHECK CAME ON AND TRUCK	A31-1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	28-Mar-12	3-Apr-12	MILNES FORD, INC.	31-07-12	13-Aug-12	5	15718	\$0.00	\$45.34	134	NA	MI	# IDS TEST P0304 P0305 P0308 CYLINDER BALANCE	CUSTOMER STATES WHEN	A31-1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	30-Mar-12	5-Jul-12	MALLOY FORD	31-07-12	1-Aug-12	1	1991	\$0.00	\$44.27	134	NA	VA	# VERIFY CONCERN, IDS CONNECT PERFORM SELF	CUSTOMER STATES THE	A31-1	V52	PT C&C
TSS REFLASH	PT C&C	CGZB007	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	3-Apr-12	20-Jun-12	RISER FORD LINCOLN	31-07-12	2-Aug-12	2	2687	\$18.38	\$65.06	134	NA	AR	# PERFORMED TSB 12 6 4 LABOR OP. 120604A C 6 C	S CHECK ENGINE LIGHT	A31-1	V44	PT MALFUNCTION
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	20-Aug-12	NELSON AUTO CENTER, INC.	31-07-12	9-Aug-12	4	5831	\$0.00	\$79.02	134	NA	MN	# CK CODES REFER TO TSB 12 6 4. INSPECT AND	RENG WAS LOW ON PWR	A31-1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	25-Aug-12	SCARSDALE FORD, INC.	31-07-12	9-Aug-12	4	10472	\$0.00	\$57.57	134	NA	NY	# VERIFIED RETRIEVED CODE #P0308 asper lab # 12 6 4	regro. Customer / States mis fire	A41-1	V49	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	18-May-12	FORMULE FORD INC.	31-07-12	15-Aug-12	3	6951	\$14.63	\$57.73	134	NA	QC	# SORTED CODE OASIS FAIT TSB 12 6 4 REPROGRAM	VERIFY LUMIERE CHECK	A42-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	5-May-12	23-May-12	AUTO DESROSIERS FORD INC.	31-07-12	31-Jul-12	3	4265	\$14.63	\$55.03	134	NA	QC	# VERIFIÉ ET TESTE POUR LE REFAIT ESSAIE ROUTE	LUMIERE CHECK ENGINE	A42-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	9-Apr-12	30-Apr-12	RELIABLE MOTORS (1992) LTD	31-07-12	7-Aug-12	4	5475	\$14.63	\$56.51	134	NA	ON	# TSB 12 6 4 APPLIES. VERIFIED CONCERN	CHECK DRIVING, PULL TRAIL	A41-1	V49	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	11-Aug-12	8-Jun-12	JIM HANSEN'S GATEWAY FORD LINCOLN	31-07-12	17-Aug-12	3	4476	\$0.97	\$61.62	134	NA	AB	# T204 VERIFY CUSTOMER CONCERN, CHECK DTCS	CHECK AND ADJUST	A41-2	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	27-Jun-12	SUMMERVILLE FORD, INC.	31-07-12	11-Aug-12	2	12988	\$0.00	\$43.28	134	NA	SC	# ROAD TEST PERFORM EEC TEST FOUND CODES	1 CHECK ENGINE LIGHT	A31-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	16-Apr-12	14-Jun-12	SCHRAEGE BROTHERS, INC.	31-07-12	8-Aug-12	2	4652	\$0.00	\$36.44	134	NA	WI	# TEST SYSTEM FOR LACK OF POWER REPROGRAM	CHECK ENGINE LIGHT	A41-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	17-Apr-12	28-Jun-12	DUTRO FORD LINCOLN, INC.	31-07-12	15-Aug-12	2	6820	\$0.00	\$38.08	134	NA	OH	# TEST EEC SYSTEM DTC#1 REPROGRAM PCM AND	CUSTOMER STATES THE	A31-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	29-May-12	JUBILEE FORD SALES (1983) LTD	31-07-12	8-Aug-12	3	5504	\$14.63	\$65.72	134	NA	SK	# EEC TEST, P0305 P0306, PCM UPDATE AND INSTAL	CHECK ENGINE LIGHT	A41-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	19-Apr-12	22-Jun-12	ALBI FORD LINCOLN JOULETTE INC.	31-07-12	10-Aug-12	2	4938	\$0.00	\$43.29	134	NA	QC	# 3448 SORTIR CODE DE DIAG EN MEMOIRE P0305	VERIFY LUMIERE CHECK	A41-1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	25-Apr-12	7-Jul-12	CHAPMAN FORD SALES LTD.	31-07-12	25-Jul-12	2	5335	\$11.44	\$61.39	134	NA	PA	# 8K775/42E29 P0304 P0305 P0306 REPROGRAM	PCM CUSTOMER STATES COM	A41-1	V29	PT C&C
TSS REFLASH	PT C&C	CHC0004	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AJ	25-Apr-12	20-Jun-12	WHITEHORSE MOTORS LTD.	31-07-12	20-Jul-12	2	4731	\$14.63	\$68.12	134	NA	YT	# CUSTOMER COMPLAINT FILED ON THE INTERCO	CHECK ENGINE LIGHT	A42-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AJ	25-Apr-12	7-Jul-12	KEITH HAWTHORNE FORD LINCOLN	31-07-12	13-Aug-12	3	7355	\$0.00	\$47.25	134	NA	NA	# CONCERN CODE E29. VERIFIED CONCERN	KOEO CUSTOMER STATES THA	A31-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	28-Apr-12	28-Jun-12	WOODRIDGE FORD LINCOLN LTD	31-07-12	7-Aug-12	2	1810	\$0.00	\$56.16	134	NA	AB	# VERIFIED CONCERN, PERFORMED EEC TESTS	REDIAGNOSE ENGINE LIGHT	A41-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC	T/F6	F/B41E	T/KW	T/C3	AJ	28-Apr-12	21-May-12	FOX FORD LINCOLN OF CADILLAC	31-07-12	11-Aug-12	3	3620	\$0.00	\$35.55	134	NA	MI	# TSB 12 6 4. NO DTCS TSB 12 6 4 STEP NO STEP	WAS FLASHING FOR R	A41-1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AJ	1-May-12	21-Jul-12	PRINCE FREDERICK FORD, INC.	31-07-12	16-Aug-12	1	5867	\$10.74	\$44.73	134	NA	MD	# CHECK DTCS KOEO P1111 KOEO P1111 KOEO	CHK ENGINE LIGHT ON	A41-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	1-May-12	21-May-12	MURRAY'S FORD LINCOLN	31-07-12	16-Aug-12	3	9231	\$0.00	\$35.38	134	NA	PA	# CONFIRM CONCERN, RUN OASIS FOR TSB SSM	P CUSTOMER STATES MIL	A31-1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	24-May-12	21-May-12	MURRAY'S FORD LINCOLN	31-07-12	16-Aug-12	3	9231	\$0.00	\$35.38	134	NA	PA	# TEST DRIVE FOUND COAST TEST DRIVE RUNS	CUSTOMER STATES CHECK	A31-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	11-May-12	29-May-12	CELEBRATION FORD SALES LTD.	31-07-12	25-Jul-12	2	4573	\$0.00	\$52.57	134	NA	SK	# CHECK CAUSE OF engine light on, pulled codes	P0300, p03	A42-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AJ	11-May-12	22-Jun-12	ANCHORA FORD	31-07-12	27-Jul-12	2	3740	\$10.74	\$31.65	134	NA	TX	# VERIFIED CONCERN, DID TSB 12 6 4. INSTALLED	424 CUSTOMER STATES	A41-1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	20-Jul-12	CROSSROADS STATE FORD OF MONT	31-07-12	13-Aug-12	1	2019	\$0.00	\$54.68	134	NA	NY	# P1123, 304 & 6 NO OTHER DTCS REPROGRAMMED	IN CELLO WAS TOWED IN	A41-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	20-Jul-12	OTIS FORD INC.	31-07-12	13-Aug-12	1	2019	\$0.00	\$54.68	134	NA	NY	# 120604A 0.5 8K775 42 P0301 1 NO 2 YES 4 RECA	P VEHICLE TOWED IN ENG	A41-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	5-Jul-12	AKINS FORD CORPORATION	31-07-12	1-Aug-12	1	4830	\$0.00	\$49.05	134	NA	GA	# PROGRAMMING EEC TEST CODE P0306, PINPOINT	CUSTOMER STATES CHECK	A41-1	V49	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	13-Jun-12	GEORGIA SUPERIOR FORD (1987)	31-07-12	13-Aug-12	2	2169	\$0.00	\$52.57	134	NA	TX	# PERFORM CUSTOMER CONCERN	PERFORM DIAGNOSTIC	A41-1	V49	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	20-May-12	9-Jun-12	TIPTON FORD, INC.	31-07-12	13-Aug-12	3	2169	\$10.74	\$52.52	134	NA	TX	# PERFORMED SELF TEST FOUND DTC P0300, FOUR	CUSTOMER STATES THA	A31-1	V49	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	20-May-12	16-Jun-12	GRINWALD FORD, INC.	31-07-12	16-Aug-12	2	4873	\$0.00	\$44.16	134	NA	WI	# eec test, codes p0305 and p0307, reprogram pin	customer States check	A41-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	23-May-12	13-Jun-12	BENNETT-DUNLOP FORD (1993) LTD	31-07-12	24-Aug-12	2	1704	\$0.00	\$53.37	134	NA	SK	# KOEO PASS MOTOR PASS KOEO P0306, PINPOINT	TEST FOR CHECK ENGINE	A42-1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	23-May-12	26-Jun-12	CHESLEY FORD	31-07-12	24-Aug-12	2	6319	\$16.00	\$39.90	134	NA	GA	# EEC DIAG, HAS RANDOM MISFIRE CODE, PERFORM	DRIVE CUST STATES SHUT	A41-1	V52	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	29-May-12	23-Jun-12	TWIN TOWNS FORD INC.	31-07-12	10-Aug-12	2	8000	\$0.00	\$38.63	134	NA	VT	# VERIFY CONCERN, RETRIEVE DTCS P0306 P	CUSTOMER STATES THE	A31-1	V49	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AJ	29-May-12	11-Jul-12	HALDEMAN FORD LINCOLN, INC.	31-07-12	13-Aug-12	2	4706	\$0.00	\$45.64	134	NA	PA	# UNABLE TO VERIFY CONCERN, CHECK ENGINE	LIGHT CUSTOMER STATES VER	A31-1	V49	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFX1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	25-Jun-12	NORTHERN LIGHTS FORD SALES	31-07-12	13-Aug-12	2	1921	\$0.00	\$55.57	134	NA	ON	# CHECK FOR CODES. FIND P0308 CYLINDER 1	MIS CHECK ENGINE LIGHT	A41-1	V29	PT C&C
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AJ	14-Jun-12	7-Aug-12	SUPERIORBROOKDALE FORD	31-07-12	11-Aug-12	1	1214	\$0.00	\$57.07	134	NA	MN	# ROAD TESTED AND OK EEC P0300 CK TSB	AND P0308	A31-1	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	28-Feb-12	OKARDIDGE FORD SALES (1981) LTD	31-07-12	16-Aug-12	6	13632	\$102.74	\$311.47	2312	NA	ON	# KIDNAPSE ENGINE CONTROLS, CODES P0301	REPORT ON CAUSE OF M	A31-1	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	10-Aug-12	SILOUX FALLS FORD LINCOLN	31-07-12	15-Aug-12	1	540	\$108.10	\$353.24	134	NA	SD	# KXCHECK OUTFERTY, FEEL #8 & #4 COIL & PLUG	TE CHECK ENGINE LIGHT	A41-1	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AF	6-Mar-12	23-Apr-12	HEARN FORD	31-07-12	11-Aug-12	2	10569	\$84.05	\$130.05	134	NA	AL	# KORUN EEC TEST P0306 NO 8 CYLINDER	BOOTS IN MORNING, BOOTS	A31-1	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AJ	30-May-12	7-Jul-12	JUBILEE FORD SALES (1983) LTD	31-07-12	17-Aug-12	2	1890	\$5.29	\$148.33	134	NA	SK	# KXEC TEST P0301, CYL 1 MISFIRE, PINPOINT	TEST ENGINE LIGHT	A41-1	V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AJ	21-Nov-12	20-Jun-12	DOBBS FORD AND LINCOLN AT WOL	31-07-12	8-Aug-12	1	14442	\$31.00	\$171.10	134	NA	TN	# VERIFIED CONCERN, PCM SELF TEST P0300	POWER CHECK ENGINE LIGHT	A41-1	V52	PT C&C
DIAG - MISFIRE	ENGINE	CHMEA003	2012	1FTFW1E1TSC	T/F6	F/B41E	T/KW	T/C3	AJ	12-Jun-12	8-Aug-12	JACQUES OLIVIER FORD INC.	31-07-12	13-Aug-12	1	644	\$0.00</									

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ASSY	PROD DATE	WARRANTY DATE	DEALERSHIP	OK	CD	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CD	CD	CD	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	21-Jan-12	5-Jun-12	HEBERTS TOWN & COUNTRY FORD L	#	0303	5.00E+212	E	26-Jul-12	2	6690	\$311.37	\$386.12	1	NA	LA	#	0303	12	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	20-Jun-12	5-Jul-12	BILL BROWN FORD INC.	#	0303	5.00E+212	E	14-Aug-12	2	2504	\$282.99	\$563.18	3	NA	MI	#	0303	12	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	21-Jun-12	5-Jul-12	CHAMPION FORD GULF FREEWAY	#	0303	5.00E+212	E	20-Aug-12	1	455	\$292.99	\$405.91	1	NA	TX	#	0303	12	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	20-Apr-12	17-May-12	JEN STILLWELL FORD	#	0303	5.00E+212	E	14-Jul-12	1	1417	\$300.63	\$380.35	1	NA	MI	#	0303	12	20	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	8-May-12	18-Jun-12	RIVERSIDE FORD SALES LIMITED	#	0303	5.00E+212	E	9-Jul-12	1	1647	\$302.11	\$392.82	1	NA	ON	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	10-Jan-12	12-Mar-12	TOWN & COUNTRY FORD	#	0303	5.00E+212	E	31-Jul-12	5	12477	\$10.74	\$55.03	1	NA	AL	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	11-Jun-12	DEAN ARBOUR FORD OF WEST BRANC	#	0303	5.00E+212	E	20-Aug-12	1	1984	\$0.00	\$43.38	1	NA	OH	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	19-Feb-12	7-Aug-12	DONLEY FORD LINCOLN, INC.	#	0303	5.00E+212	E	30-Jul-12	3	14416	\$10.74	\$55.79	1	NA	TX	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	2-May-12	17-May-12	DUAL FORD	#	0303	5.00E+212	E	17-Aug-12	4	7560	\$152.55	\$58.19	1	NA	FL	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	27-Mar-12	MULLIN FORD	#	0303	5.00E+212	E	17-Aug-12	5	6417	\$15.34	\$65.59	1	NA	FL	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	27-Mar-12	LONGLEWIS FORD LINCOLN	#	0303	5.00E+212	E	18-Aug-12	5	9444	\$10.04	\$52.88	1	NA	AL	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	10-Mar-12	27-Apr-12	LIBERTY FORD	#	0303	5.00E+212	E	18-Aug-12	4	15588	\$10.74	\$57.73	1	NA	OH	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	27-Apr-12	16-Jun-12	CAM CLARK FORD SALES LTD.	#	0303	5.00E+212	E	20-Aug-12	2	2254	\$14.63	\$74.13	1	NA	AB	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	14-Feb-12	18-Mar-12	VILLAGE FORD LINCOLN SALES LTD.	#	0303	5.00E+212	E	28-Aug-12	5	9061	\$14.63	\$63.50	1	NA	SK	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	9-Mar-12	29-May-12	FORD APPALACHES INC.	#	0303	5.00E+212	E	28-Aug-12	2	2365	\$14.63	\$57.73	1	NA	QC	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	18-Mar-12	20-Apr-12	GAYLORD FORD LINCOLN, INC.	#	0303	5.00E+212	E	13-Aug-12	4	8334	\$0.00	\$23.10	1	NA	MI	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	4-May-12	RAMMETT MOTOR COMPANY	#	0303	5.00E+212	E	27-Jul-12	3	13971	\$10.39	\$48.91	1	NA	MS	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	30-Jan-12	24-Jan-12	METCALFE'S GARAGE LTD.	#	0303	5.00E+212	E	18-Aug-12	7	21241	\$14.63	\$56.90	1	NA	MB	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	13-Mar-12	18-Jul-12	JIM PENNEY LTD.	#	0303	5.00E+212	E	18-Aug-12	1	2167	\$14.63	\$63.78	1	NA	NL	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	23-Feb-12	23-Mar-12	ED KOEHN FORD OF WAYLAND, INC.	#	0303	5.00E+212	E	18-Aug-12	1	1223	\$0.00	\$47.10	1	NA	MI	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	20-Jan-12	2-Feb-12	SCHRAEGE BROTHERS, INC.	#	0303	5.00E+212	E	20-Aug-12	7	11842	\$0.00	\$36.44	1	NA	WI	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	23-Feb-12	8-Mar-12	AUTOMOBILES MAUGER FORD INC.	#	0303	5.00E+212	E	20-Aug-12	6	14654	\$0.00	\$36.87	1	NA	QC	#	0303	12	20	PT C&C
COP	ENGINE	CGS0001	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	11-Jun-12	25-Jul-12	NIA FORD	#	0303	5.00E+212	E	28-Aug-12	1	3134	\$117.77	\$205.89	1	NA	NC	#	0303	12	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	12-Feb-12	5-Mar-12	NATIONAL TELDEN-CALGARY	#	0303	5.00E+212	E	6-Aug-12	6	7029	\$132.94	\$151.35	0	NA	AB	#	0303	12	20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	6-Feb-12	15-Feb-12	MORRIS MINNETONKA FORD INC.	#	0303	5.00E+212	E	6-Aug-12	7	17324	\$88.68	\$269.70	2	NA	MN	#	0303	12	20	PT C&C
SPARK PLUGS	ENGINE	CGT85011	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	4-Jun-12	21-Jun-12	TONY BETTEN & SONS FORD, INC.	#	0303	5.00E+212	E	17-Aug-12	2	6340	\$10.39	\$125.21	1	NA	MI	#	0303	12	20	PT C&C
SPARK PLUGS	ENGINE	CHQF7001	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	9-Jul-12	26-Jul-12	TROIS RIVIERES FORD LINCOLN IN	#	0303	5.00E+212	E	17-Aug-12	1	2110	\$5.29	\$179.89	2	NA	QC	#	0303	12	20	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	11-Jun-12	3-Jul-12	BURNS FORD	#	0303	5.00E+212	E	17-Aug-12	1	1087	\$0.00	\$47.10	1	NA	VA	#	0303	12	20	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	5-Apr-12	11-Jul-12	HIGHLAND FORD SALES LTD.	#	0303	5.00E+212	E	7-Aug-12	1	1988	\$0.00	\$47.84	1	NA	ON	#	0303	12	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	20-Jan-12	NORTHSHORE FORD	#	0303	5.00E+212	E	18-Aug-12	7	32562	\$311.37	\$402.09	1	NA	TX	#	0303	12	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	19-Jun-12	RYBURN MOTOR COMPANY, INC.	#	0303	5.00E+212	E	20-Aug-12	2	2839	\$300.63	\$380.35	1	NA	TX	#	0303	12	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	9-May-12	5-Jun-12	NOURSE CHILlicothe FORD LINCOLN	#	0303	5.00E+212	E	30-Jul-12	2	5351	\$311.37	\$392.52	1	NA	OH	#	0303	12	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHRD0004	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	4-Jun-12	16-Jun-12	PIKEWOOD FORD LIMITED	#	0303	5.00E+212	E	8-Aug-12	1	1051	\$722.62	\$1,105.84	3	NA	ON	#	0303	12	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	27-Jun-12	20-Jul-12	RANDALL REID'S PLANET FORD	#	0303	5.00E+212	E	18-Aug-12	1	1051	\$311.37	\$402.09	1	NA	TX	#	0303	12	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	11-Jun-12	12-Jul-12	RHINEBECK FORD, INC.	#	0303	5.00E+212	E	23-Jul-12	1	1200	\$374.32	\$467.64	1	NA	NY	#	0303	12	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	4-Jun-12	21-Jun-12	BICKFORD MOTORS, INC.	#	0303	5.00E+212	E	11-Jul-12	1	1329	\$351.17	\$580.01	2	NA	WA	#	0303	12	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHMK3001	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	11-Jun-12	5-Jul-12	FORD OF WAYLAND, INC.	#	0303	5.00E+212	E	20-Aug-12	2	2200	\$308.75	\$416.35	1	NA	TX	#	0303	12	20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	19-Feb-12	17-May-12	ED KOEHN FORD OF WAYLAND, INC.	#	0303	5.00E+212	E	14-Aug-12	3	13095	\$300.63	\$383.22	1	NA	MI	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	26-Apr-12	TOWN & COUNTRY FORD	#	0303	5.00E+212	E	21-Aug-12	4	8899	\$10.74	\$55.03	1	NA	NL	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	18-Mar-12	27-May-12	FAIRLEY & STEVENS FORD	#	0303	5.00E+212	E	9-Jul-12	1	5889	\$14.63	\$63.78	1	NA	NS	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	9-Feb-12	13-Jul-12	MERLIN FORD LINCOLN	#	0303	5.00E+212	E	18-Jul-12	1	476	\$15.60	\$68.58	1	NA	SK	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	25-May-12	WILLIAMSBURG MOTORS	#	0303	5.00E+212	E	6-Feb-12	3	3862	\$0.00	\$49.02	1	NA	VA	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	14-Mar-12	2-Apr-12	LEPACHE AUTO (1987) LITE	#	0303	5.00E+212	E	22-Aug-12	5	2714	\$0.00	\$51.28	1	NA	QC	#	0303	12	20	PT MALFUNCTION
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	21-May-12	10-Jul-12	NICK NICHOLAS FORD, INC.	#	0303	5.00E+212	E	21-Aug-12	2	3952	\$0.00	\$39.23	1	NA	FL	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	28-Mar-12	24-May-12	FORD APPALACHES INC.	#	0303	5.00E+212	E	29-Aug-12	2	2350	\$14.63	\$57.73	1	NA	QC	#	0303	12	20	PT C&C
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	29-Mar-12	15-Jul-12	CLICHE AUTO FORD INC.	#	0303	5.00E+212	E	21-Aug-12	1	5187	\$0.00	\$42.51	1	NA	QC	#	0303	12	20	PT MALFUNCTION
TSB REFASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	30-Apr-12	8-Aug-12	ESTABROOK MOTOR CO., INC.	#	0303	5.00E+212	E	21-Aug-12	1	1850	\$10.74	\$53.94	1	NA	MS	#				

PROBLEM / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPLY	DEL	VEN	SHCILE	U	S	ONE	ONE	ONE	ASSY	PROD	WARRANTY	DEALERSHIP	PART NUMBER	REPAIR	TIS	MATERIAL	TOTAL	SPR	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	GRATR	CS	COLL	CLAIM	MINED	FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AJ	30-Jan-12	14-Mar-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8207	\$307.43	\$429.39	0	AB	VERIFIED ECU ON, CHECKED FOR CODES P4300	ENGINE IS MECHANICAL	A60	24A	129	0	0	0
CATALYTIC CONVERTER	EXHAUST	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	13-Jul-12	30-Jul-12	SLAN DON LINCOLN INC.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
CATALYTIC CONVERTER	EXHAUST	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
CATALYTIC CONVERTER	EXHAUST	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AJ	5-Jun-12	26-Jun-12	FESTIVAL FORD SALES (1983) LTD	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
CATALYTIC CONVERTER	EXHAUST	CHUCK007	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AJ	14-Jun-12	10-Aug-12	SOUL FAX FORD SALES LTD	0	0	0	5.00E+212	0	1	820	\$292.99	\$418.13	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
CATALYTIC CONVERTER	EXHAUST	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	17-Nov-11	27-Jul-12	KANATA FORD SALES LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
CATALYTIC CONVERTER	EXHAUST	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0	0	0	0
TSB REFRESH	PT & C&	N/A	2012	17FFW1E120	TFR	FBIAN	TWKV	TC13	AF	26-Jun-12	26-Jun-12	WINDSOR MOTORS 1975 LTD.	0	0	0	5.00E+212	0	1	8265	\$300.63	\$330.95	0	NT	RAN DIS KODGO TEST ONE PRESENT HW 10 CARBS	EX ENGINE LIGHT ON	0	0	0			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL Y	YIN	VEHICLE ID	ENGINE	CRANK	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CD	CL	CC	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	20-Apr-12	8-Jun-12	MC LAUGHLIN MOTORS, INC.	#1F6	8K775	28	28-Aug-12	3	3990	\$0.00	\$40.91	11	NS	CA	#	CKED OUT & REPROGRAM PCM PER TSB	CUSTOMER NOTED NO PROBLEM	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	28-Jan-12	28-Mar-12	PASO ROBLES FORD LINCOLN	#1F6	8K775	28	30-Jul-12	5	7040	\$2.80	\$52.35	11	NS	CA	#	VERIFY CONCERN CHECK ENGINE LIGHT ON PER MIL ON AND VEHICLE HESITATES WHEN WET AT MIL ON AND VEHICLE HESITATES WHEN WET AT MIL ON	CUSTOMER STATES VERIFIED	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	9-Feb-12	28-May-12	KELTIC MOTORS (1978) LIMITED	#1F6	8K775	28	23-Aug-12	3	5701	\$14.83	\$90.47	12	NS	NS	#	MIL ON AND VEHICLE HESITATES WHEN WET AT MIL ON AND VEHICLE HESITATES WHEN WET AT MIL ON	CUSTOMER STATES VERIFIED	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	16-Mar-12		DICK EDWARDS AUTO PLAZA	#1F6	8K775	28	27-Aug-12	-1	546	\$0.00	\$40.46	11	NS	KS	#	VERIFIED COMPLAINT CODE	GENERAL REPAIR	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	24-Feb-12	12-Mar-12	BOECKMAN FORD, INC.	#1F6	8K775	28	27-Aug-12	6	4887	\$0.00	\$43.08	11	NS	OK	#	VERIFIED CUST CONCERN THIS TIME	CHECK AND ADVISE CUST	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	3-May-12	26-Jun-12	CAM CLARK FORD SALES LTD.	#1F6	8K775	28	17-Aug-12	2	3319	\$14.83	\$74.13	13	NS	AB	#	UPDATE PCM AS PER RECALL 12.6 & INSTALL SHEET	REPAIR FOR CAUSE OF	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	10-Jul-12	10-Aug-12	440 FORD LINCOLN	#1F6	8K775	28	28-Aug-12	1	688	\$61.70	\$125.33	13	NS	QC	#	VERIFY CODE MEMOR P0301 TEST ET REPLACER	AGREEMENT DE CONDUIT	#1F6	V52	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	10-Nov-11	15-Dec-11	BUS GALENIES FORD INC.	#1F6	8K775	28	28-Aug-12	9	7476	\$76.33	\$227.01	13	NS	QC	#	TEST ECU PINPOINT T1E42	CHECK ENGINE ALLUME	#1F6	V52	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	14-Mar-12	13-Jul-12	AUTOMOBILES PERRON	#1F6	8K775	28	22-Aug-12	2	3702	\$61.70	\$120.37	13	NS	QC	#	CK FIRE TEST ET CODE P0301, VERIFIER ET MISSE	LUMIERE CHECK ENGINE	#1F6	V52	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	12-Jan-12	3-Apr-12	BATES FORD	#1F6	8K775	28	28-Aug-12	5	21426	\$58.88	\$126.57	11	NS	TN	#	VERIFIED CUSTOMER CONCERN, TESTED ON IDS	CUSTOMER STATES CH	#1F6	V52	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	10-Nov-11	15-Dec-11	LES GALERIES FORD INC.	#1F6	8K775	28	28-Aug-12	9	7476	\$76.33	\$227.01	13	NS	QC	#	TEST ECU PINPOINT T1E42	CHECK ENGINE ALLUME	#1F6	V52	24	PT C&C
COP	ENGINE	CHUK0018	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	21-Dec-11	30-Jan-12	LASCO FORD, INC.	#1F6	8K775	28	21-Aug-12	7	3964	\$69.62	\$172.25	11	NS	MI	#	UNVERIFIED CONCERN, FORD CONTACTED FORD	CUSTOMER STATES CH	#1F6	V52	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	6-Feb-12	13-Jun-12	GRANDE TRUCK CENTER	#1F6	8K775	28	17-Aug-12	3	6710	\$58.88	\$130.80	11	NS	TX	#	UNEXPECTED, FOUND ENGINE HESITATES ON ACCEL	REPAIR ENGINE LIGHT	#1F6	V52	24	PT C&C
DIAG - MISFIRE	CHUK0008	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	29-Jun-12	4-Aug-12	DECCOR AUTO CENTER INC.	#1F6	8K775	28	27-Aug-12	7	7063	\$58.88	\$226.88	11	NS	MT	#	TEST DRIVE RAN SELF TVAL CODE P0A03 FOR C	CUSTOMER STATES CH	#1F6	V52	24	PT C&C	
DIAG - MISFIRE	CH28M014	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	15-Dec-11	10-May-12	BANKSTON FORD OF FORT WORTH	#1F6	8K775	28	27-Aug-12	4	5950	\$64.05	\$167.89	11	NS	TX	#	UNVERIFIED CONCERN, PERLUME	CUSTOMER STATES VER	#1F6	V52	24	PT C&C	
SPARK PLUGS	CHUK0008	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	25-Oct-11	20-Feb-12	GRIFFIN FORD LINCOLN, INC.	#1F6	8K775	28	22-Aug-12	7	16526	\$16.61	\$144.58	2	NS	GA	#	SELF TEST PCM PASS ROAD TEST, MISS AT HIGH	CUSTOMER STATES TRA	#1F6	V52	24	PT C&C	
DIAG - MISFIRE	CH28M014	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	16-Jul-12	10-Aug-12	MCALPINE FORD LINCOLN SALES LT	#1F6	8K775	28	28-Aug-12	1	1247	\$0.00	\$44.74	11	NS	VA	#	REC TEST CODES P0300 P0306 P0308 TEST DRIVE	CHECK ENGINE LIGHT	#1F6	V52	24	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	17-Feb-12	9-Mar-12	TUSKET SALES & SERVICE LTD	#1F6	8K775	28	21-Aug-12	6	3365	\$0.00	\$106.20	13	NS	ON	#	RD TEST COULD NOT DUPL	ELECTRICAL CK VEHICLE	#1F6	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	25-Oct-11	19-Mar-12	VALLEY FORD SALES, INC.	#1F6	8K775	28	28-Aug-12	5	15089	\$311.37	\$400.46	11	NS	VA	#	CHECKED PCM DTC P0A03 RAN OASIS REPAIRED	THE CHECK ENGINE LI	#1F6	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	16-Nov-11	5-Dec-11	DUPONT FORD LITEE	#1F6	8K775	28	17-Aug-12	1	7449	\$306.11	\$397.64	13	NS	CA	#	VERIFIED CONCERN CODE P0430 PULLED PID A	CUSTOMER STATES THE	#1F6	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHQE5002	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	19-Jul-12	2-Aug-12	WEST HURFF FORD, INC.	#1F6	8K775	28	17-Aug-12	8	4419	\$354.10	\$475.92	11	NS	NY	#	SELF TEST DTC P0430 CK SMMS AND TSB85 NONE	CUSTOMER STATES CEL	#1F6	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	15-Aug-12	2-Aug-12	TOMMYE VALLEY MOTORS, INC.	#1F6	8K775	28	28-Aug-12	1	496	\$292.99	\$450.47	11	NS	TX	#	VERIFIED CONCERN, PERFORMED DIAG RETRIEVE	CHECK ENGINE LIGHT	#1F6	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	9-Jul-12	1-Aug-12	CENTURY FORD OF MT AIRY, INC.	#1F6	8K775	28	24-Aug-12	1	2007	\$292.99	\$426.47	11	NS	MD	#	ECC TESTED AND FOUND THIS TIME	CHECK ENGINE LIGHT	#1F6	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	13-Jan-12	7-Mar-12	KENTWOOD FORD SALES, INC.	#1F6	8K775	28	29-Aug-12	6	9406	\$307.82	\$420.79	13	NS	AB	#	COMPLETED TSB, INSTALLED THE VEHICLE'S COMPLAS PER TSB 12.6.4	INSTALLED	#1F6	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	17-Jul-12		JOE COLE FORD OF TULSA	#1F6	8K775	28	28-Aug-12	4	2867	\$292.99	\$457.12	11	NS	VA	#	VERIFIED CONCERN, RAN RAN AND FOUND CODE	CUSTOMER STATES THE	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	11-Nov-11	27-Dec-11	PURCHASE FORD	#1F6	8K775	28	7-Aug-12	8	22446	\$11.44	\$49.11	11	NS	KY	#	VERIFIED THAT CHECK ENGINE LIGHT WAS ON C	CUSTOMER STATES CH	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	19-Feb-12	20-Jun-12	AVALLON FORD SALES 1996 LIMITED	#1F6	8K775	28	27-Aug-12	3	5674	\$0.00	\$40.36	13	NS	NL	#	CHECKED FOR FAULT CODES, ONLY NECESSARY	TEST CHECK REPORT FOR	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	27-Feb-12	23-May-12	PARKWAY FORD OF TULSA	#1F6	8K775	28	28-Aug-12	5	1352	\$10.74	\$45.16	11	NS	VA	#	Both verified on, however, later, and reprogrammed	Customer States	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	14-Mar-12	13-Jul-12	AUTOMOBILES PERRON	#1F6	8K775	28	22-Aug-12	2	3702	\$13.66	\$72.32	13	NS	QC	#	VERIFIER ET FAIRE TEST CODE P0301 INSTALLER	LUMIERE DE MOTEUR E	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	9-Feb-12	24-Mar-12	LOTHER FAMILY FORD	#1F6	8K775	28	8-Aug-12	5	4643	\$11.44	\$56.31	11	NS	ND	#	CHECKED USING DSC D22690A	PERFORM CHECK ENGINE	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	CH08018	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	16-Mar-12	30-Apr-12	JOE COLE FORD OF TULSA	#1F6	8K775	28	28-Aug-12	4	2867	\$292.99	\$457.12	11	NS	VA	#	HOCKED UP THE IDS RAN THE PCM ORDER	DRIVER STATES AFTER	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	22-Feb-12	7-Aug-12	MALLOY FORD	#1F6	8K775	28	28-Aug-12	1	3015	\$10.74	\$55.01	11	NS	VA	#	CK ENGINE LAMP ON CODE P0300 P0304 P0306	P0300 CUSTOMER STATES THE	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	17-Jan-12	15-Feb-12	SATCHER MOTOR COMPANY	#1F6	8K775	28	28-Aug-12	7	26158	\$0.00	\$42.88	11	NS	SC	#	ROAD TEST, VERIFIED CONCERN CHECK DTC'S, AFTER SLOWING DOWN	THE CHECK ENGINE LI	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	10-Feb-12	30-Apr-12	JOE COLE FORD OF TULSA	#1F6	8K775	28	28-Aug-12	4	2867	\$292.99	\$457.12	11	NS	VA	#	VERIFIED CONCERN, PERFORMED DIAG RETRIEVE	CHECK ENGINE LIGHT	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	16-May-12	20-Jun-12	BOB BELL FORD	#1F6	8K775	28	27-Aug-12	2	2343	\$0.00	\$48.00	11	NS	ND	#	ECC TEST, P0303,0305,0306,0310, PINPOINT TEST	CHECK ENGINE LIGHT	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	2-May-12	26-Jun-12	MOTOR MILE FORD	#1F6	8K775	28	27-Aug-12	2	4882	\$11.44	\$56.75	11	NS	VA	#	PERFORMED TSB 12.6.4 INSTALLED CAC DEFLECTOR	CUSTOMER STATES WHEN	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	18-Jun-12	4-Jun-12	WALKER FORD EAST	#1F6	8K775	28	27-Aug-12	3	6159	\$11.44	\$46.75	11	NS	VA	#	ROAD TEST, VERIFY COMET HAND FOR A FEW DAYS	CUSTOMER STATES WHEN	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	20-Apr-12	26-Jun-12	KEY SALES FORD, INC.	#1F6	8K775	28	28-Aug-12	3	3500	\$14.50	\$56.29	11	NS	FL	#	VERIFIED CONCERN, REPAIR PER TSB 12.6.4	INSTALLED CUSTOMER STATES WHEN	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	19-Mar-12	16-Apr-12	RAMSEY FORD	#1F6	8K775	28	28-Aug-12	5	16801	\$10.74	\$54.70	11	NS	ND	#	PERF RETEST, PERF EEC DIAG, CK FOR DTC CODE	S VEH STALLS WHEN	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	15-Mar-12	25-Jul-12	BENSON FORD, INC.	#1F6	8K775	28	28-Aug-12	1	1612	\$10.74	\$53.88	11	NS	SC	#	CHECKED CONCERN, PERFORMED DIAG RETRIEVE	CHECK ENGINE LIGHT	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	7-Nov-11	9-Dec-11	DORSCH FORD LINCOLN	#1F6	8K775	28	22-Aug-12	9	14162	\$10.74	\$60.10	11	NS	VA	#	ECC TEST P0302, CHECK FOR PLATE IF NECESSARY	CK ENGINE LIGHT ON	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	30-Jan-12	8-Mar-12	TED RUSSELL FORD LINCOLN	#1F6	8K775	28	15-Aug-12	1	2322	\$30.84	\$56.69	11	NS	TN	#	PERFORMED EEC TEST, INSTALLED CAC AIR DEFLECTOR	PERFORMANCE	#1F6	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T1F6	FBI41E	T1K0V	T1C3	AF	7-May-12	10-Jul-12	GLACIER VALLEY FORD, INC.	#1F6	8K775	28	16-Aug-12	2	1658	\$10.74	\$54.29	11	NS	VA	#	DIAGNOSE AND PERFORMED TEST DRIVE	FOUND HARD TO ACCELERATE	#1F6	V		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C1	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	16-Apr-12	MARK THOMAS FORD INC.	8/7/75	25	7-Aug-12	4	4380	\$10.74	\$53.58	18	GA	OH	TECH TEST P0300 P0305 P0306 CYL BANK TEST NO CHECK ENGINE LIGHT ON	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	31-May-12	RAPIDS FORD LINCOLN, LLC	8/7/75	25	23-Aug-12	9	11422	\$0.00	\$45.19	18	GA	WI	CODE REPROGRAMMED PCM AS PER TSB 12 6 4 CUSTOMER STATES THAT	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	31-May-12	MLK RIVER FARM SUPPLY LTD	8/7/75	25	15-Aug-12	3	7268	\$14.63	\$89.72	13	GA	AB	CHECK ENGINE LIGHT IS SET FOR P0447	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C4	T/F6	F/B41E	T/KW	T/C3	AF	6-May-12	5-Jul-12	MIKE FITZPATRICK FORD, INC.	8/7/75	25	7-Aug-12	2	3866	\$11.51	\$57.72	18	GA	GA	INSTALLED DEFLECTOR PLATE REPROGRAM PCM	8/8/75	V40	26	GOOD FUEL ECONOMY
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	6-Mar-12	10-Mar-12	POMPAO FORD LINCOLN, INC.	8/7/75	25	28-Aug-12	6	4055	\$0.00	\$55.61	18	GA	FL	VERIFIED CONCERN EEC TEST P0300	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	11-Jan-12	16-Apr-12	BROADWAY FORD, INC.	8/7/75	25	23-Aug-12	5	7778	\$0.00	\$48.53	18	GA	ID	VERIFIED CONCERN IDS TEST P0300 OASIS CHECK	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	25-Jan-12	YANKEE FORD SALES	8/7/75	25	27-Aug-12	8	12802	\$0.00	\$44.39	18	GA	NE	ROAD TEST CONFIRM CHECK ENGINE LIGHT IS ON	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AJ	3-Dec-11	4-Jun-12	NOT MOTORS, INC.	8/7/75	25	15-Aug-12	8	14248	\$11.44	\$54.14	18	GA	MN	VERIFIED CUSTOMER CONCERN CHECK OASIS	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	27-Feb-12	27-Mar-12	BILL CARROLL FORD, INC.	8/7/75	25	28-Aug-12	6	7255	\$0.00	\$38.01	18	GA	NC	EEC TEST CODED P0300 PER TSB 12 6 4 INSTALL	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C2	T/F6	F/B41E	T/KW	T/C3	AF	24-Mar-12	27-Jun-12	NORTHGATE FORD	8/7/75	25	28-Aug-12	3	5955	\$0.00	\$45.04	18	GA	OH	SELF TEST PASSED, KOED, PASS, KOER, PASS, CUST STATES WHEN TEST	8/8/75	V50	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	25-Jan-12	YANKEE FORD SALES	8/7/75	25	27-Aug-12	8	12802	\$0.00	\$44.39	18	GA	NE	ROAD TEST CONFIRM CHECK ENGINE LIGHT IS ON	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AJ	1-Mar-12	26-Mar-12	JONES FORD, INC.	8/7/75	25	28-Aug-12	6	12509	\$10.74	\$54.38	18	GA	SC	CHECK OUT RUN EEC TEST P0300 CHECK OASIS	8/8/75	V50	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AJ	13-Jan-12	26-Mar-12	AVANTAGE FORD INC.	8/7/75	25	28-Aug-12	3	4285	\$14.63	\$63.19	125	GA	QC	14 OPER 120944 CONDUCTURE SELON BT 12 6 4	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AJ	13-Jan-12	26-Mar-12	AVANTAGE FORD INC.	8/7/75	25	28-Aug-12	3	4285	\$14.63	\$63.19	125	GA	QC	14 OPER 120944 CONDUCTURE SELON BT 12 6 4	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AJ	7-May-12	21-May-12	BECK FORD LINCOLN	8/7/75	25	14-Aug-12	3	7104	\$12.95	\$53.89	18	GA	FL	VERIFIED CONCERN REPAIR PER TSB 12 6 4	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	10-Feb-12	26-Jun-12	REGAL MOTORS LTD.	8/7/75	25	14-Aug-12	1	1290	\$0.00	\$46.18	185	GA	SK	VERIFIED CONCERN PERFORMED TSB 12 6 4	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	17-Apr-12	29-Aug-12	AUTOFAR FORD LP	8/7/75	25	17-Aug-12	4	11016	\$10.04	\$55.61	18	GA	NIH	CHECK ENGINE LIGHT ON EEC TEST PULLED CHECK	8/8/75	V20	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AJ	12-Jan-12	1-Jun-12	JACKY JONES FORD OF HAVESVILLE	8/7/75	25	13-Aug-12	3	4152	\$10.74	\$49.18	18	GA	NC	RAN EEC TEST CK PCM PROGRAM NO LATER CALL	8/8/75	V50	26	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1C2	T/F6	F/B41E	T/KW	T/C3	AJ	19-Apr-12	29-Mar-12	RIDENOUR MOTORS, LLC	8/7/75	25	21-Aug-12	5	7534	\$0.00	\$37.94	18	GA	OH	VERIFIED ENGINE HESITATION REPROGRAM THE	8/8/75	V50	26	PT C&C
COP	ENGINE	CH3P019	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	26-Mar-12	MARSHALL FORD SALES, INC.	8/7/75	25	28-Aug-12	6	24901	\$58.88	\$73.17	0	GA	MO	3RD CYL WITH CUSTOMER AND MONITORED AND RAN	8/8/75	V50	26	PT C&C
COP	ENGINE	CH3E8003	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AJ	7-Aug-12	22-Aug-12	JOHN BLEAKLEY FORD INC	8/7/75	25	28-Aug-12	1	415	\$68.99	\$152.88	18	GA	GA	VERIFIED CONCERN REWRITVED DT P0304 PPT SW	8/8/75	V50	26	PT C&C
COP	ENGINE	CHAB007	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	30-May-12	26-Jul-12	TAYLOR FORD SALES LTD	8/7/75	25	28-Aug-12	1	227	\$68.99	\$392.76	332	GA	NB	CK PERFORM A PCM KOE USE SUPPRESSOR TO	8/8/75	V20	26	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	13-May-12	11-May-12	MOORE MOTORCYCLES LEE	8/7/75	25	28-Aug-12	1	6781	\$12.41	\$23.13	18	GA	NC	PLANTIN CONFRIMER LUBES CYLINDERS 4 ET 6	8/8/75	V20	26	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	20-Apr-12	19-Jun-12	COURTESY MOTORS, INC.	8/7/75	25	28-Aug-12	3	3516	\$5.17	\$35.35	0	GA	MS	VERIFIED ENGINE MISFIRE ON #6 CYLINDER	8/8/75	V50	26	PT C&C
DIAGNOSIS	ENGINE	CH1D042	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AJ	16-Aug-12	17-Aug-12	BRENNEN FORD, INC.	8/7/75	25	28-Aug-12	1	73	\$288.88	\$709.07	18	GA	WI	Code p0205 will have to remove intake to gain access	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHTA011	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	15-Jun-12	9-Jul-12	BRUCE WALTERS FORD SALES, INC.	8/7/75	25	28-Aug-12	1	3532	\$0.00	\$89.20	130	GA	ON	SCAN FOR CODES P0304 P0306, P01 POINT TEST	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	16-Apr-12	JARRETT-SCOTT FORD	8/7/75	25	28-Aug-12	5	12378	\$430.59	\$518.31	18	GA	FL	EEC TEST P0305 P0308 AND P0430 PER TSB 12 6 6	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	16-Apr-12	JARRETT-SCOTT FORD	8/7/75	25	28-Aug-12	5	12378	\$430.59	\$518.31	18	GA	FL	EEC TEST P0305 P0308 AND P0430 PER TSB 12 6 6	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHXA5008	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	25-Jun-12	6-Aug-12	SAMES MOTOR COMPANY, INC.	8/7/75	25	28-Aug-12	1	2840	\$311.37	\$400.65	18	GA	TX	DIAG. ENGINE LIGHT ON RETRIEVED DT P04 P02	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	25-Jun-12	23-Feb-12	SPRUE DYKES FORD LINCOLN	8/7/75	25	28-Aug-12	6	15880	\$311.37	\$392.14	18	GA	TX	RUN SELF TEST PULL DT P0304 PERFORM TSB	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	25-Jun-12	9-Jun-12	SPRUE DYKES FORD LINCOLN	8/7/75	25	28-Aug-12	6	15880	\$311.37	\$392.14	18	GA	TX	PERFORMED TSB 12 6 4 INSTALL LEFT BANK	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	16-Nov-11	24-Feb-12	SHANAHAN FORD LINCOLN SALES	8/7/75	25	28-Aug-12	1	6525	\$284.51	\$385.11	130	GA	ON	SCAN TEST, P0430 SET, REPLACED LEFT CATALYTIC	8/8/75	V50	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AJ	18-Jun-12	3-Jul-12	WHEATLEY MOTORS INC.	8/7/75	25	28-Aug-12	2	5378	\$302.99	\$374.13	18	GA	MN	NOT ON NOW DT P0304 CHECK CATALYST RUN	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	PAUL TTY CONVERTER REPROGRAMED FOR	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	SCANNED FOR CODES FOUND P0430, PERFORMED	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	SCANNED FOR CODES FOUND P0430, PERFORMED	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	SCANNED FOR CODES FOUND P0430, PERFORMED	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	SCANNED FOR CODES FOUND P0430, PERFORMED	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	SCANNED FOR CODES FOUND P0430, PERFORMED	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	SCANNED FOR CODES FOUND P0430, PERFORMED	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	SCANNED FOR CODES FOUND P0430, PERFORMED	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	SCANNED FOR CODES FOUND P0430, PERFORMED	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	SCANNED FOR CODES FOUND P0430, PERFORMED	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	SCANNED FOR CODES FOUND P0430, PERFORMED	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	SCANNED FOR CODES FOUND P0430, PERFORMED	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	30-Dec-11	DELEHANTY FORD	8/7/75	25	28-Aug-12	2	2420	\$300.63	\$391.48	18	GA	MI	SCANNED FOR CODES FOUND P0430, PERFORMED	8/8/75	V20	26	PT C&C
CATALYTIC CONVERTER	EXHAUST</																										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LT	ENGINE	CRANK CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	WORKER	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	N/A	2012	1FTFX1C78C	T/F6	F/B412E	T/KW	T/C3	AF	23-Nov-11	15-Jun-12	AUTOWAY FORD AND LINCOLN	#1074	6K775	25	20-Aug-12	3	6397	\$13.95	\$59.89	1	NA	CK ENGINE LIGHT EEC TEST DTC P0300 PRESENT	ADD ON FROM LINE A	#1074	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	7-Nov-11	7-Jan-12	RED MCCOMBS FORD	#1074	6K775	25	27-Aug-12	8	14149	\$0.00	\$45.36	1	NA	PCM UPDATE BASIC0R67H8 CO24 - REFLASH PCM C S WHILE DRIVING ON	PC	#1074	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1C78C	T/F6	F/B412E	T/KW	T/C3	AF	30-Jan-12	7-Feb-12	MCCAFFERTY FORD OF MECHANICSB	#1074	6K775	25	23-Aug-12	7	5709	\$0.00	\$41.24	1	NA	TSB 12 6 4 REPROGRAMED PCM. WAITING ON CHA	CUSTOMER STATES WH	#1074	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	17-Mar-12	17-Apr-12	SHERWOOD FORD	#1074	6K775	25	18-Jul-12	4	4289	\$14.83	\$53.16	1	NA	EEC TEST (PASS), CHECK OASIS AND ORDER IN	CUSTOMER REPORTS WH	#1074	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	5-Dec-11	16-Feb-12	HENSON FORD, INC.	#1074	6K775	25	30-Aug-12	7	9673	\$11.44	\$53.63	1	NA	VERIFIED CONCERN. SET DTC5 P0289 AND P0306	C S VEHICLE IS RUNNING	#1074	V40	PT C&C	
COP	ENGINE	CHS0001	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	19-Jan-12	21-Jan-12	SAM PACKS FIVE STAR FORD	#1074	6K775	25	29-Aug-12	8	14382	\$58.88	\$186.38	1	NA	EEC TEST KOEO PASS KOER PASS KOEC P0304	CHCK ENGINE LIGHT HAS	#1074	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	18-Jul-12	18-Aug-12	THORNHILL FORD LINCOLN	#1074	6K775	25	21-Aug-12	1	1797	\$64.05	\$80.01	0	NA	KORAN IDS FOUND P0306	FOUND SIGNAL AT COI	SEES LIGHT COMING ON	#1074	V52	PT C&C
DIAG - MISFIRE	ENGINE	CHS7007	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	1-Dec-11	10-Jan-12	KOONS STERLING FORD	#1074	6K775	25	16-Aug-12	8	10573	\$79.56	\$178.39	1	NA	DIAGNOSED CODE P0302, PERFORMED POWER	B4 CHECK ENGINE LIGHT IS	#1074	V52	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	18-Jul-12	18-Aug-12	LANDERS-MCLARY FORD	#1074	6K775	25	1-Sep-12	1	1981	\$0.00	\$34.86	0	NA	INSPECTED AND FOUND THAT THERE IS A P0306	C S THAT SINCE FILLED	#1074	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	20-Jun-12	6-Aug-12	CHEROKEE FORD OF WOODSTOCK	#1074	6K775	25	30-Aug-12	1	2832	\$0.00	\$69.83	1	NA	DIAG AND TESTING P0300 304 305 306 CK	TBS8 NC CUSTOMER STATES WH	#1074	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	14-Mar-12	28-May-12	KEN KNAPP FORD SALES LTD	#1074	6K775	25	30-Aug-12	4	7720	\$0.00	\$148.61	2	NA	very intermittent concern, [data] power connections	Refered POWER PERFORMANCE	#1074	V52	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	19-Jan-12	14-Jul-12	ANDERSON AUTO GROUP OF LINCOLN	#1074	6K775	25	30-Aug-12	2	1762	\$0.00	\$55.30	1	NA	VERIFY CONCERN CEL ON KOEO PASS KOEC P0304	CUST STATES CEL IS ON	#1074	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	16-Jun-12		ATCHLEY FORD	#1074	6K775	25	21-Aug-12	-1	388	\$0.00	\$90.63	1	NA	EEC TEST DTC P0300 0304 0305 0306 CK OASIS	TBS8 CHECK ENGINE LIGHT IS	#1074	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD	#1074	6K775	25	30-Aug-12	1	492	\$0.00	\$93.71	1	NA	SHIELD ALREADY INSTALLED AND NO PCM UPDAT	DIAG CHECK ENGINE LIGHT ON	#1074	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	23-Nov-11	23-Dec-11	HULNE FORD, INC.	#1074	6K775	25	2-Aug-12	8	24630	\$346.31	\$582.26	1	NA	CHECK NOISE LEFT CONSIDER TO REPLACE SILEN	ENGINE NOISE IN REAR	#1074	V40	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	10-Jan-12	3-Apr-12	ERNEST MCCARTY FORD, INC.	#1074	6K775	25	23-Aug-12	5	21142	\$311.37	\$400.46	1	NA	IDS SELF TEST P0306 CONT KOEO KOER PASSING	CHECK ENGINE LIGHT ON	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	32-Jan-12	9-Feb-12	MADISON COUNTY FORD LINCOLN	#1074	6K775	25	6-Aug-12	6	17058	\$311.37	\$395.00	1	NA	CONFIRMED CONCERN, CAC AIR DEFLECTOR FLA	CUSTOMER STATES CHE	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	13-Jul-12	8-Aug-12	PLANET FORD LINCOLN	#1074	6K775	25	2-Aug-12	6	7386	\$311.37	\$468.18	1	NA	EEC TEST P0300 FOUND TSB FOR CONCERN ORDI	CEL HAS CAME ON PER	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	8-Dec-11	27-Dec-11	HAAG FORD SALES, INC.	#1074	6K775	25	11-Aug-12	8	21680	\$333.62	\$419.71	1	NA	TSB 12 6 4 CODE P0430 CAT, VERIFIED ENGINE	LI COMPUTER ENGINE LIGHT	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	28-Jan-12	5-Jun-12	SUPERIOR FORD LINCOLN	#1074	6K775	25	26-Jul-12	2	4919	\$311.37	\$383.62	1	NA	TSB 12 6 4 CODE P0430 CAT, VERIFIED ENGINE	LI COMPUTER ENGINE LIGHT	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	19-Feb-12	23-Mar-12	PLANET FORD LINCOLN	#1074	6K775	25	26-Aug-12	6	7386	\$311.37	\$468.18	1	NA	EEC TEST P0300 FOUND TSB FOR CONCERN ORDI	CEL HAS CAME ON PER	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	16-Dec-11	11-Jan-12	FORD DODGE FORD LINCOLN	#1074	6K775	25	18-Aug-12	8	18000	\$311.37	\$394.15	1	NA	REPLACED THE CONVERTER, INSTALLED CAC AIR	CHEK ENGINE LIGHT TR	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	8-Mar-12	20-Apr-12	DAVE KNAPP FORD LINCOLN, INC.	#1074	6K775	25	14-Aug-12	4	11252	\$329.99	\$395.18	1	NA	TEST WITH IDS P0430, FOUND TSB 12 6 4 NEEDS	DIAG CHECK ENGINE LIT	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	15-Mar-12	5-May-12	TOM HOLZER FORD, INC.	#1074	6K775	25	26-Aug-12	6	9736	\$292.99	\$472.45	1	NA	CK EEC P0430 PINPOINT CK IGH SVS PER B1	CK CK ENGINE LIGHT ON	#1074	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	19-Jan-12	26-Jun-12	TOM HOLZER FORD, INC.	#1074	6K775	25	31-Jul-12	6	4913	\$292.99	\$391.14	1	NA	CK EEC P0430 PINPOINT CK IGH SVS PER B1	CK REPAIR LACK OF ECO B	#1074	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1C78C	T/F6	F/B412E	T/KW	T/C3	AF	13-Feb-12	23-Feb-12	LEO VENTURES MOTORS, INC.	#1074	6K775	25	31-Jul-12	6	21453	\$311.37	\$395.82	1	NA	IDS TEST CODE P0430 CHECK TBS8 PERFORM	LI CHECK ENGINE LIGHT ON	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	22-Feb-12	26-Mar-12	RAPOSO FORD, INC.	#1074	6K775	25	14-Aug-12	8	28960	\$311.37	\$400.82	1	NA	RETRIEVED STATES CHE	CUSTOMER STATES WH	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CGCB0005	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	14-Dec-11	29-Dec-11	YUCCA VALLEY FORD CENTER	#1074	6K775	25	21-Aug-12	8	15605	\$311.37	\$404.86	1	NA	VERIFIED CONCERN	CUSTOMER STATES CHE	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	22-Feb-12	13-Jun-12	LASCO FORD, INC.	#1074	6K775	25	16-Aug-12	3	5485	\$308.75	\$402.06	1	NA	VERIFIED CUSTOMER CONC. REPLACED BANK 2	CAT CUSTOMER STATES CHE	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	22-Feb-12	13-Jun-12	LEONARD FORD, INC.	#1074	6K775	25	14-Aug-12	3	5007	\$311.37	\$403.11	1	NA	PROUD AND FOR WPS AT FOR DEFLECTOR PLAT	CUST STATES THE CHE	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	10-Feb-12	14-Mar-12	COMMERCIAL MOTOR COMPANY	#1074	6K775	25	10-Aug-12	5	9087	\$300.63	\$378.92	1	NA	EEC TEST P0300 PERFORMED TSB 12 6 4 RECALC	S CEL WAS IS ON OFF	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	12-Dec-11	30-Jun-12	HIGH RIVER FORD SALES INC	#1074	6K775	25	15-Aug-12	1	3168	\$308.14	\$418.86	1	NA	INSPECT FOR ENGINE LIGHT ON, FOUND LEFT	CAT DIAG FOR ENGINE LIT	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	1-Mar-12	19-Jul-12	RAPOSO FORD, INC.	#1074	6K775	25	16-Aug-12	3	2313	\$300.63	\$391.01	1	NA	TECH RAN ELECTRICAL, RECHECKED P0306	RECHECKED P0306	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	12-Mar-12	25-May-12	BEACH FORD	#1074	6K775	25	22-Aug-12	3	7628	\$303.33	\$406.35	1	NA	SOP CAT TSB FOR CATS IS ON BACK ORDER	PCDUST STATES THE CHE	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1C78C	T/F6	F/B412E	T/KW	T/C3	AF	9-Apr-12	26-Apr-12	ANDALUSIA FORD, L.L.C.	#1074	6K775	25	21-Aug-12	4	9502	\$300.63	\$372.32	1	NA	PERFORMED TSB 12 6 4 RETRIEVED DTC P0303	C S WHEN ACCELERATE	#1074	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	9-Mar-12	29-Dec-11	REYNOLDS FORD, INC.	#1074	6K775	25	21-Aug-12	4	28960	\$311.37	\$400.82	1	NA	RETRIEVED STATES CHE	CUSTOMER STATES WH	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	23-May-12	5-Jun-12	KELLY FORD	#1074	6K775	25	28-Aug-12	2	3010	\$397.70	\$483.26	1	NA	KOEO APPS, KOER PASS/PRESENT, ROAD TESTED	CUST STATES CHECK FOR	#1074	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	23-May-12	8-Jun-12	JONES FORD, INC.	#1074	6K775	25	14-Aug-12	2	4955	\$311.37	\$348.84	1	NA	CHECK OUT AND VERIFY AIR DEFLECTOR FLA	CUSTOMER STATES CHE	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHODJ001	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	23-May-12	8-Jun-12	CHAD FORD, INC.	#1074	6K775	25	16-Aug-12	3	5007	\$311.37	\$403.11	1	NA	PERFORMED DIAG. RECOVER	CUSTOMER STATES CHE	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	12-Mar-12	21-Mar-12	PRAIRIE HILLS FORD	#1074	6K775	25	8-Aug-12	5	9582	\$303.73	\$374.73	1	NA	VERIFY CONCERN REPAIR AS PER TSB 12 6 4	WP CHECK ENGINE LIGHT ON	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	6-Nov-11	25-Feb-12	LES ACQUIS FORD SALES, LLC	#1074	6K775	25	24-Aug-12	7	1598	\$311.02	\$376.12	1	NA	DIAG AND IDS AND PINPOINT AND REPLACE CAT	CK ENGINE LIGHT IS ON	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	18-Mar-12	9-Apr-12	NEW SOUTH FORD	#1074	6K775	25	16-Aug-12	3	15182	\$311.37	\$387.47	1	NA	IDS SHOWS CODE P0430 TSB 12 6 4 S A	PERFORMABILITY ANALYSIS	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AJ	24-Jan-12	16-Feb-12	MARYSVILLE FORD	#1074	6K775	25	9-Aug-12	6	11107	\$384.09	\$463.18	1	NA	EEC TEST DTC P0430, FOUND RELATED TSB 12 6	CUSTOMER STATES CHE	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	16-Jan-12	31-Mar-12	KOONS STERLING FORD	#1074	6K775	25	26-Aug-12	3	6627	\$328.77	\$468.59	1	NA	VERIFIED CHECK ENGINE LIGHT ON, HAD CODE	P0300 RUNS ROUGH - LOSS OF	#1074	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHAM004	2012	1FTFX1C78C	T/F6	F/B412E	T/KW	T/C3	AF	15-Jan-12	2-Feb-12	DARLINGS BANGOR FORD	#1074	6K775	25	27-Aug-12	1	460	\$421.54	\$580.04	2	NA	W5172 WORKED WITH TECH GUAGES 68PS	ON MO CHECK ENGINE LIGHT	#1074	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T/F6	F/B412E	T/KW	T/C3	AF	14-Feb-12	5-May-12	PLANET FORD LINCOLN	#1074	6K775	25	21-Aug-12	4	10387	\$303.03									

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MATERIAL	TOTAL	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	30-Apr-12	15-May-12		ANDERSONS MAUGER FORD INC.	#	30812	17-Jul-12	4	8588	\$292.19	\$366.93	13	GA	#CHECK ENGINE ALLUMER VERIFIER CHECK ENGINE ALLUMER	#	A2604	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHZER017	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	19-Jul-12	28-Jul-12	ANDERSON FORD OF ST. JOSEPH L	#	30812	30-Aug-12	2	5788	\$290.99	\$405.18	11	GA	#ISS TEST P0340 PERFORMED PER TEST HPT HFC	#	A8003	V29	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	7-Mar-12	6-Jun-12	JURBLE FORD SALES (1983) LTD	#	8075	4-Sep-12	4	9608	\$14.63	\$65.72	12	GA	#ECC TEST P0300 P0304 P0305 REPROGRAM PCM	#	A4411	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	10-May-12	17-Jul-12	DON VANCE FORD, INC.	#	8075	4-Sep-12	2	3889	\$0.00	\$38.40	11	GA	#VERIFIED CONCERN AND WITH LATEST CALIBRATI	#	A8003	V29	PT C&C	
T/SB REFLASH	PT C&C	CHRA0002	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	22-May-12	15-Aug-12	JOHN MEEGAN FORD, INC.	#	8075	23-Aug-12	1	215	\$0.00	\$50.97	11	GA	#ECC TEST CUSTOMER CONCERN PERFORMED ECU	#	A8003	V29	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	1-May-12	4-Jun-12	ART BARRY FORD SALES LTD.	#	8075	17-Jul-12	3	8280	\$14.63	\$65.96	13	GA	#WOS TEST FOR CODES P0300 REPROGRAM PCM	#	A4421	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	12-Mar-12	23-Mar-12	ALLISON FORD LINCOLN	#	8075	4-Sep-12	6	25922	\$0.00	\$37.38	11	GA	#RUN ECC TEST REPROGRAM PCM AS PER TSB 12-4	#	A8003	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	8-Nov-11	4-Jul-12	FORD APPALACHES INC.	#	8075	31-Jul-12	3	1331	\$0.00	\$42.60	11	GA	#CONFIRMATION IDS HOOK UP FOR CODES FOCUS	#	A4421	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	14-Mar-12	16-Apr-12	KROSBACH FORD LINCOLN OF MOR	#	8075	23-Aug-12	5	8703	\$11.44	\$50.97	11	GA	#ECC TEST P0300 P0304 P0305 P0306 TSB 12-6	#	A8003	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	12-Mar-12	23-Mar-12	ALLISON FORD LINCOLN	#	8075	4-Sep-12	6	25922	\$0.00	\$37.38	11	GA	#RUN ECC TEST REPROGRAM PCM AS PER TSB 12-4	#	A8003	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	8-Nov-11	4-Jul-12	FORD APPALACHES INC.	#	8075	31-Jul-12	2	2865	\$14.63	\$57.73	13	GA	#verifier si dlc code e dlc d anomalie en memo	#	A4421	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	11-Jan-12	9-May-12	TOWNE SALES AND SERVICE LIMITE	#	8075	31-Jul-12	4	3496	\$14.63	\$54.44	13	GA	#VERIFY CONCERN DIAG AND FOUND TSB 12-6	#	A4421	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	1-Apr-12	30-Jul-12	HERITAGE FORD, INC.	#	8075	7-Aug-12	1	1012	\$10.76	\$50.90	11	GA	#VERIFIED CUSTOMER CONCERN. FOUND TSB 12	#	A4421	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	10-Apr-12	3-May-12	MALLOY FORD	#	8075	5-Sep-12	5	9045	\$11.44	\$55.71	11	GA	#VERIFY CONCERN. REPERFORMED TSB 12-6	#	A4421	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	4-Jun-12	27-Jul-12	ERIC CAMPBELL FORD LINCOLN LTD	#	8075	23-Aug-12	1	1196	\$0.00	\$30.75	13	GA	#PERFORM RECALIBRATION OF PCM AS PER TSB	#	A4421	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	11-May-12	8-Jun-12	RAINBOW FORD SALES INC.	#	8075	1-Aug-12	2	2867	\$14.63	\$63.30	11	GA	#ECC TEST P0305 P0306 OASIS REPROGRAMME	#	A4421	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	3-Feb-12	8-Aug-12	IMPACT FORD	#	8075	13-Jul-12	1	919	\$13.66	\$53.87	13	GA	#CONFIRMATION OF LA PIS 30 MINUTES. COM	#	A4421	V49	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	10-Mar-12	25-May-12	DESJARDINS AUTO COLLECTION	#	8075	20-Aug-12	3	6388	\$0.00	\$62.93	14	GA	#8075 ESSAI ROUTIER 18 STRATEGIE AUTODI	#	A4421	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	23-May-12	20-Aug-12	WEST BEND FORD INC.	#	8075	13-Jul-12	0	150	\$10.74	\$45.74	11	GA	#NO CODES TSB 12-6 04. INSTALL CAC SHIEL	#	A4421	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	22-Dec-11	19-Jun-12	SALEM MOTORS, INC.	#	8075	20-Aug-12	3	3824	\$0.00	\$34.06	11	GA	#CHECK TSB PREFORM 120804	#	A4421	V49	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	14-Jul-12	2-Jun-12	MIKE DAVIDSON FORD	#	8075	23-Aug-12	3	3472	\$13.62	\$54.04	11	GA	#V.C. IDS TEST DTCS P0304 P0306 P0308 ISO	#	A4421	V29	PT C&C	
T/SB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	14-Jul-12	2-Jun-12	MIKE DAVIDSON FORD	#	8075	23-Aug-12	3	3472	\$13.62	\$54.04	11	GA	#V.C. IDS TEST DTCS P0304 P0306 P0308 ISO	#	A4421	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	31-May-12	28-Jun-12	LYNCH FORD-MT. VERNON, INC.	#	12029	1-Sep-12	3	6303	\$84.09	\$142.65	11	GA	#UNVERIFIED CONCERN, DIAKOC FC 42. Base	#	A4421	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	17-Mar-12	19-Jul-12	FERRI AUTOMOBILES INC.	#	12029	21-Aug-12	2	1707	\$66.55	\$137.89	14	GA	#CONFIRMED CONCERN, DIAKOC FC 42. Base	#	A4421	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	3-Jun-12	18-Jun-12	TOWNSEND FORD	#	12029	6-Sep-12	8	29107	\$128.10	\$238.26	11	GA	#X-RAY ECC TEST WITH PINPOINT CHECK IGNIT	#	A4421	V29	PT C&C	
COP	ENGINE	CH4BW010	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	2-Aug-12	MIKE MURPHY FORD OF DARIEN	#	12029	29-Aug-12	1	1980	\$63.09	\$132.21	11	GA	#X-RAY ECC TEST WITH PINPOINT CHECK IGNIT	#	A4421	V29	PT C&C
COP	ENGINE	CG1C0016	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	24-May-12	20-Jul-12	DUCHARME MOTORS LTD	#	12029	31-Jul-12	1	2089	\$129.87	\$121.05	9	GA	#CHECKED FOR NO CODED INTO CYL 6 ROAD	#	A4421	V49	PT C&C
SPARK PLUGS	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	B. J. FLYNN INC.	#	12029	29-Aug-12	4	17757	\$311.00	\$138.38	11	GA	#POWER BALANCE. ALL CYLINDERS MISFIRING	#	A4421	V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	5-Feb-12	14-Mar-12	BARTON FORD COMPANY	#	12029	29-Aug-12	6	18608	\$7.38	\$43.58	01	GA	#POWER BALANCE TEST #4 MISFIRE IGNITION	#	A4421	V29	PT C&C	
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	21-Feb-12	31-Mar-12	TROPICAL FORD	#	DIAG	31-Jul-12	6	11608	\$0.00	\$63.80	11	GA	#P.P. DIAG. PERFORMED ECU CALIBRATION BUT	#	A4421	V29	PT C&C	
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AJ	21-Feb-12	31-Mar-12	TROPICAL FORD	#	DIAG	31-Jul-12	6	11608	\$0.00	\$63.80	11	GA	#P.P. DIAG. PERFORMED ECU CALIBRATION BUT	#	A4421	V29	PT C&C	
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	6-Jun-11	7-Mar-12	ADAMS FORD CO	#	DIAG	23-Aug-12	-1	10	\$0.00	\$23.13	01	GA	#ROAD TEST COULD NOT TOLD THAT ENGINEER	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CGDF0002	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#	A4421	V29	PT C&C
DIAG- MISFIRE	ENGINE	CH5B0008	N/A	2012	1FTFW1ETC	T/F6	F/B414E	T/KW	T/C3	AF	13-Jun-12	9-May-12	FRIEDLY FORD, INC.	#	DIAG	23-Aug-12	6	21272	\$0.00	\$176.25	21	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALER/SHIP	BASE	CH	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CL	CC	CLAIM BINNED FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	5-Apr-12	6-Jun-12		MORAND FORD LINCOLN LITE		#	23L3	5.00E+212	E	25-Aug-12	3	7588	\$307.82	\$404.54	13	GA	QC	# CONFIRMED PLAINTE. KOEO PCM CODE P0430, VERIFIED. ALTRIE LA LUMI	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	10-Aug-12	25-Apr-12		HIXSON AUTOPEL		#	23L3	5.00E+212	E	11-Jul-12	3	4987	\$311.37	\$385.98	11	LA	LA	# VERIFIED CUSTOMERS CRIBED IN TSB CHECK ENGINE LIGHT IS ON	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	29-Jun-12	5-Mar-12		BURNS FORD		#	23L3	5.00E+212	E	4-Sep-12	7	7535	\$312.07	\$393.52	11	LA	SC	# RAN DIAG AND FOUND CODES P0299 P0309 P030A CUSTOMER STATES THE	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	8-May-12	23-May-12		GARY YEOMANS FORD LINCOLN		#	23L3	5.00E+212	E	15-Aug-12	3	6212	\$334.92	\$58.94	11	LA	FL	# SE212 12. RAN ENG. DIA312012 ACESII REPAIR R	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AJ	24-Apr-12	18-Aug-12		PARKS FORD OF GAINESVILLE		#	23L3	5.00E+212	E	17-Aug-12	1	3912	\$413.89	\$516.71	11	LA	FL	# CHK ENG LT ON, P0430, PINPOINT TEST, REPLACE	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AJ	11-Jun-12	17-Aug-12		MAGIC CITY FORD LINCOLN		#	23L3	5.00E+212	E	4-Sep-12	1	4143	\$398.28	\$597.56	11	LA	VA	# VERIFY CONCERN, KOEO'S ISSUE TOLD TO CHECK	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AJ	13-Mar-12	16-Apr-12		DON REED FORD INC.		#	23L3	5.00E+212	E	27-Aug-12	5	8319	\$398.11	\$488.80	11	LA	FL	# ds hook up, ecc test, dc p0430, perform test 12 08 04	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	22-Mar-12			PRINCE FORD, INC.		#	23L3	5.00E+212	E	20-Jul-12	-1	445	\$333.92	\$414.12	11	LA	GA	# FF SE212 CC 12 TO PASS & P0430 P0300E13C	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AJ	24-Jul-12	13-Mar-12		NICK NICHOLAS FORD, INC.		#	23L3	5.00E+212	E	30-Jul-12	5	28754	\$292.99	\$394.99	11	LA	FL	# DIAG AND IDS TEST REPT	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	12-Jun-12	11-Aug-12		PALMETTO FORD LINCOLN		#	23L3	5.00E+212	E	31-Jul-12	1	1688	\$292.99	\$374.72	11	LA	SC	# PERFORM TESTS P0430 P0300, EFFICIENCY CODE	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	4-May-12	19-Jun-12		MACLIN FORD SALES		#	23L3	5.00E+212	E	4-Sep-12	3	7355	\$307.82	\$436.51	13	LA	AB	# EEC TEST PINPOINT TEST DTC P0304 P0309 P030A	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AJ	13-Feb-12	15-Jun-12		LANGDALE FORD COMPANY		#	23L3	5.00E+212	E	27-Aug-12	3	5272	\$333.62	\$409.65	11	LA	GA	# IMPROPER ASSEMBLY, TLT, YTC, CONVERTER ASSY	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	18-Feb-12	29-Apr-12		HUB CITY FORD, INC.		#	23L3	5.00E+212	E	4-Sep-12	5	6131	\$311.37	\$439.37	11	LA	MI	# SE212 OPERATION B CODE 12 LABOR 1 1 2200MB	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	19-Mar-12	21-Apr-12		VARSITY FORD		#	23L3	5.00E+212	E	22-Aug-12	5	5084	\$300.63	\$448.10	11	LA	MI	# BASIC SE212 CC42 TEST, REFORMING CONVERTER	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	7-Apr-12	23-Apr-12		DALE JARRETT FORD		#	23L3	5.00E+212	E	29-Aug-12	5	6752	\$292.99	\$387.07	11	LA	NC	# PCM CALIBRATION & CONVERTER COMING APART	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	7-Mar-12		COLE & BURD FORD LINCOLN, INC.		#	23L3	5.00E+212	E	14-Aug-12	6	7039	\$311.37	\$380.00	11	LA	PA	# EEC TEST P0430 RAN CASIS CK AND FOUND TSB	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	26-Apr-12	11-Jul-12		JOHNSTON FORD		#	23L3	5.00E+212	E	28-Aug-12	2	3707	\$300.63	\$383.71	11	LA	TX	# RAN EEC TEST VEHICLE TURN	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	27-Jan-12	27-Aug-12		TONY BETTEN & SONS FORD, INC.		#	23L3	5.00E+212	E	27-Aug-12	0	1792	\$311.37	\$402.12	11	LA	MI	# TEST DRIVE VEHICLE, M/C CAS, SHIELD, AND REPR	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	15-Feb-12	6-Mar-12		JONES FORD		#	23L3	5.00E+212	E	6-Sep-12	7	12333	\$0.00	\$43.64	11	LA	SC	# CHECK OUT, VERIFIED CONCERN, VERIFIED REPAIR	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	28-Oct-11	28-May-12		GATEWAY FORD INC		#	23L3	5.00E+212	E	22-Aug-12	1	11722	\$0.00	\$40.16	11	LA	LA	# ROAD TESTED CHECKED OASIS PERFORMED TSB	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	18-Mar-12		NORTHERN LIGHTS FORD SALES		#	23L3	5.00E+212	E	6-Sep-12	6	13402	\$14.63	\$99.28	13	LA	ON	# MIL LIGHT FLASHING, INSUR	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	23-Jul-12	7-Aug-12		JENKINS & WYNNIE FORD LINCOLN		#	23L3	5.00E+212	E	6-Sep-12	2	2828	\$0.00	\$54.43	11	LA	TN	# REPROGRAMMED PCM	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AJ	12-Mar-12	8-Apr-12		O. C. WELCH FORD LINCOLN, INC.		#	23L3	5.00E+212	E	6-Sep-12	6	4885	\$0.00	\$44.43	11	LA	SC	# VERIFY CONCERN, PERFORM SELF TEST P0299	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	26-Mar-12	22-Aug-12		NORTH STAR FORD SALES LIMITED		#	23L3	5.00E+212	E	5-Sep-12	1	789	\$14.63	\$108.97	13	LA	AB	# SCANN CODES P0304 305SHIFT STRATEGY WHICH	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AJ	8-Mar-12	25-May-12		ALBI FORD LINCOLN, JOULETTE INC.		#	23L3	5.00E+212	E	17-Jul-12	3	8171	\$14.63	\$63.03	13	LA	QC	# MISFIRE P0300 P0304 P0309 w/ oasii test	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	11-Jun-12	25-Jul-12		INTERSTATE FORD INC.		#	23L3	5.00E+212	E	30-Aug-12	2	6285	\$10.74	\$53.94	11	LA	OH	# AFTER TSB STILL, NEEDED TO REPLACE COIL AND	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AJ	23-Feb-12	23-Mar-12		HARDY RINGUETTE AUTOMOBILES INC.		#	23L3	5.00E+212	E	30-Aug-12	6	3800	\$0.00	\$43.99	13	LA	QC	# VERIFY PLAINTE, DU CLIENT, FAIT DIAG CODE	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	23-Feb-12	27-Mar-12		SHANAHAN FORD LINCOLN SALES		#	23L3	5.00E+212	E	12-Jul-12	4	5289	\$15.60	\$65.95	13	LA	ON	# VERIFY CONCERN, CHECK OASIS AND FOLLOW	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	3-May-12	28-May-12		BRENTFORD FORD SALES LTD.		#	23L3	5.00E+212	E	18-Jul-12	2	2688	\$14.15	\$70.12	13	LA	AB	# ROAD TEST TO VERIFY CONCERN, CHECK CC	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	14-Dec-11	7-May-12		ERBUD MOTOR CO. INC.		#	23L3	5.00E+212	E	6-Sep-12	7	4879	\$11.44	\$54.64	11	LA	NY	# CHECKED CODES, CYLINDER MISFIRE, INSTAL	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	29-Mar-12	26-May-12		PARKS FORD OF WESLEY CHAPEL		#	23L3	5.00E+212	E	28-Aug-12	4	8897	\$19.78	\$116.13	11	LA	FL	# VERIFIED CONCERN, PERFORMED EEC QUICK	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AJ	3-May-12	22-Jun-12		HOLIDAY FORD		#	23L3	5.00E+212	E	4-Sep-12	3	4153	\$0.00	\$45.69	11	LA	WI	# ds test, p0309, road test, no misfire	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	16-Mar-12	23-Feb-12		ESTABLISH FORD INC.		#	23L3	5.00E+212	E	6-Sep-12	7	4879	\$11.44	\$54.64	11	LA	MI	# CK CONCERN, INSTALLED IDS AND DEFLECTOR	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	18-Mar-12	3-May-12		JIMMY MICHEL MOTORS, INC.		#	23L3	5.00E+212	E	6-Sep-12	7	15979	\$0.00	\$40.54	11	LA	MO	# PERFORMED REPAIR AS PER TSB 12 6 4	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	3-Jun-12	3-May-12		AVACON FORD SALES 1998 LIMITED		#	23L3	5.00E+212	E	6-Sep-12	5	8277	\$14.63	\$63.99	13	LA	NL	# ROAD TESTED AND FOLLOUPATION AND CHECK	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	28-Jul-12		VEGETRIE FORD SALES & SERVICE		#	23L3	5.00E+212	E	10-Aug-12	1	3517	\$14.63	\$73.40	13	LA	AB	# INSPECT FOR CEL, ON AND INSPECT FOR	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	28-Jul-12		REPUBLIC FORD LINCOLN, INC.		#	23L3	5.00E+212	E	4-Sep-12	2	4615	\$0.00	\$40.00	11	LA	MI	# PERFORMED DIAGNOSIS, REPROGRAMMED PCM	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	19-Jun-12		JENKINS & WYNNIE FORD LINCOLN		#	23L3	5.00E+212	E	4-Sep-12	3	4703	\$0.00	\$43.43	11	LA	MI	# REPROGRAMMED PCM	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	27-Jan-12	9-Apr-12		ZENDER FORD SALES LTD.		#	23L3	5.00E+212	E	6-Sep-12	6	15575	\$61.70	\$54.88	13	LA	AB	# XEC SYSTEM DIAGNOSIS, 1 IGNITION SYSTEM	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	9-Dec-11	29-Dec-11		JIM BURKE FORD		#	23L3	5.00E+212	E	4-Sep-12	9	15727	\$58.88	\$145.68	11	LA	GA	# XIOD CONFIRMED CUSTOR BALANCE TEST AND	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	28-Mar-12	14-Apr-12		LUTHER FAMILY FORD		#	23L3	5.00E+212	E	10-Sep-12	5	10209	\$84.05	\$129.68	11	LA	ND	# XHOPKED UP IDS AND CHILDRER WAS MISSING	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	16-Mar-12	5-May-12		FORT MILL FORD		#	23L3	5.00E+212	E	6-Sep-12	7	15979	\$84.05	\$187.28	11	LA	SC	# XVERNY CONCERN, CHECK PID MONITOR TEST	A230A	V229	28	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	22-Jun-12		IMPACT FORD		#	23L3	5.00E+212	E	20-Aug-12	2	5										

2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	CHASSIS	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION						
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	31-Jan-12	8-Feb-12	B. F. EVANS FORD, INC.	#	2012	5.00E+212	E	13-Sep-12	8	11513	\$311.37	\$391.25	1	NA	CA	#	TEST EEC AND FUEL SYSTEMS. DTC P0430, CATU, CK ENGINE LIGHT (MIL) IS ON.	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	16-Jun-12	26-Jul-12	TWIN STATE FORD, INC.	#	2012	5.00E+212	E	24-Aug-12	1	1895	\$312.07	\$385.72	1	NA	TX	#	VERIFY CONCERN. RETRIEVE DTC CODES P0400, CUSTOMER STATES THE	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	20-Dec-11	18-Apr-12	LOCKHART MTR CO, INC.	#	2012	5.00E+212	E	10-Sep-12	5	10758	\$312.07	\$385.91	1	NA	TX	#	IDS SEET TEST PCM. REPROGRAMED PCM TO LATE CHECK ENGINE LIGHT W/	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AJ	6-Feb-12	15-Mar-12	NICK NICHOLAS FORD, INC.	#	2012	5.00E+212	E	7-Sep-12	6	16205	\$312.07	\$390.52	1	NA	FL	#	12 06 04 DIAG AND RAN C	#	1229	PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	23-Mar-12	26-May-12	GEO. WAIKEM FORD, INC.	#	2012	5.00E+212	E	4-Sep-12	4	5447	\$111.44	\$547.48	1	NA	OH	#	IDS TEST CODE P0430, CHK OASIS FOUND TSB 12 06 04 REPROG	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	28-Mar-12	1-Jul-12	RISEB FORD LINCOLN	#	2012	5.00E+212	E	31-Aug-12	3	4579	\$111.44	\$551.32	1	NA	AR	#	DTC P0304 P0308 FOUND TSB 12 06 04 AND REPROG	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	14-Feb-12	5-Mar-12	DAHL FORD DAVENPORT INC	#	2012	5.00E+212	E	27-Aug-12	6	8171	\$111.44	\$552.71	1	NA	IA	#	TEST EEC. CK OASIS. REPROGRAM PCM & INSTALL LOSSES POWER WHEN	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	28-Feb-12	8-Jun-12	HOFFHAUSER, INC.	#	2012	5.00E+212	E	14-Sep-12	4	6971	\$0.00	\$441.51	1	NA	TX	#	LOCATED TSB 12 06 04. CHECKED DTC'S CONT. PROBLEM CHECK ENGINE LI	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	25-Apr-12	15-May-12	TRADITION FORD	#	2012	5.00E+212	E	24-Aug-12	4	8715	\$143.63	\$559.39	1	NA	QC	#	CHECK ENGINE ALLUMER VERIFIER ET CONFIRMED CHECK ENGINE 14038 W/	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AJ	30-Mar-12	15-Jun-12	JIM GOLDEN FORD LINCOLN, LLC	#	2012	5.00E+212	E	10-Sep-12	3	6837	\$0.00	\$358.50	1	NA	AR	#	IDS TEST P0304 P0306 P0305 REPROGRAM PCM & CUST SAYS CK ENG LHT	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	25-Apr-12	22-May-12	CLASSIC FORD SALES	#	2012	5.00E+212	E	7-Sep-12	4	14634	\$0.00	\$358.50	1	NA	NC	#	EEC TEST P0304 P0309 PERF TSB 12 06 04 REPROG	#	1229	PT C&C	TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AJ	9-Apr-12	10-Apr-12	WALTON MOTORS, INC.	#	2012	5.00E+212	E	4-Sep-12	5	4580	\$111.44	\$552.40	1	NA	MO	#	TEST DRIVE OASIS TSB85 EEC TEST P0308 P0309	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	4-Jun-12	25-Jul-12	WILMES FORD LINCOLN, INC.	#	2012	5.00E+212	E	28-Aug-12	2	2714	\$0.00	\$359.95	1	NA	OK	#	VERIFIED CUSTOMER CONCERN OF VIBRATION UNCUSTOMER STATES THE	#	1229	PT C&C	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	24-Apr-12	6-Jul-12	FRED BEANS FORD LINCOLN	#	2012	5.00E+212	E	8-Sep-12	3	2409	\$111.44	\$611.91	1	NA	PA	#	ROAD TESTED AND VERIFIED DRIVE ABILITY ISSUE CUSTOMER STATES WH	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AJ	7-Dec-11	28-Feb-12	WHITEOAK FORD LINCOLN SALES LTD	#	2012	5.00E+212	E	23-Aug-12	6	10744	\$143.63	\$563.66	1	NA	ON	#	MIL FLASHED RAN ROUGH. UPDATED PCM AND INT D S. TEST AND DIAG RE	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	2-Dec-11	15-Jun-12	DISCOVERY FORD SALES LTD.	#	2012	5.00E+212	E	10-Sep-12	3	9023	\$13.66	\$727.23	1	NA	SK	#	INSTALLED DEFLECTOR. RECALIBRATE PCM AS PER B. WHEN PASSING LOWE	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	25-May-12	23-Jun-12	DAVENEY FORD LINCOLN	#	2012	5.00E+212	E	20-Aug-12	2	3746	\$0.00	\$457.37	1	NA	MI	#	REMOVE COOLER AND DRAIN AS PER HOTLINE TO REMOVE C&K HOSE AND	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	19-Jan-12	11-Apr-12	MIKE PATTON FORD LINCOLN	#	2012	5.00E+212	E	10-Sep-12	6	10010	\$12.26	\$554.86	1	NA	GA	#	VERIFIED CONCERN. INSPECTED CKED PERFORMED CUST STATES THAT VER	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	12-Mar-12	10-Apr-12	DUAL FORD	#	2012	5.00E+212	E	10-Sep-12	4	7479	\$13.95	\$559.19	1	NA	FL	#	VERIFIED CONCERN CHECK GOOD.	#	1229	PT C&C	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	13-Mar-12	26-Apr-12	REYNOLDS FORD, INC.	#	2012	5.00E+212	E	8-Sep-12	5	2143	\$0.00	\$441.51	1	NA	OK	#	INSTALLED IDS. TESTED EEC. SVST. HAS P0300 IN W/ CK ENG LIGHT ON	#	1229	PT C&C	PT C&C
COP	ENGINE	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	12-Mar-12	12-Apr-12	INTERSTATE FORD, INC.	#	2012	5.00E+212	E	10-Sep-12	5	7583	\$84.05	\$115.89	1	NA	OH	#	INTERVIEW IDS. TEST P0308 REPLACED COIL AND PLUGS. CUSTOMER SAYS CK ENG L	#	1229	PT C&C	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	27-Mar-12	10-Apr-12	TUSKET SALES & SERVICE LTD	#	2012	5.00E+212	E	29-Aug-12	5	7512	\$334.94	\$412.96	1	NA	KS	#	NRX ROAD TEST AND FELT MPOWER BALANCED AND ENGINE LIGHT FLASHES	#	1229	PT C&C	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AJ	13-Mar-12	26-Apr-12	BOUCHARD FORD	#	2012	5.00E+212	E	14-Sep-12	5	15938	\$5.25	\$120.52	1	NA	QC	#	CONFIRMED LA PLAINTE DE LA LUMIERE CHECK ENGINE	#	1229	PT C&C	TRANSMISSION
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AJ	22-Nov-11	31-Dec-11	CANSO FORD SALES LTD	#	2012	5.00E+212	E	14-Sep-12	9	15873	\$31.69	\$148.25	1	NA	KS	#	NRXPERFORM SELF TEST CHECK OASIS RUN MODE 6	#	1229	PT C&C	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AJ	4-Nov-12	27-Aug-12	KEN KNAPP FORD SALES LTD	#	2012	5.00E+212	E	14-Sep-12	1	1147	\$143.63	\$561.25	1	NA	ON	#	CHECK PCM TSB AND INSTALL DEFLECTOR. TSB OTHER ENGINE TROUBLE	#	1229	PT C&C	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AJ	10-Nov-12	7-Aug-12	JACOBSON FORD SALES LTD	#	2012	5.00E+212	E	14-Sep-12	1	3114	\$0.00	\$388.49	1	NA	IL	#	CHECK FOR MILD NOT DURING TRANSMISSION DIAGNOSTIC	#	1229	PT C&C	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	10-Jul-12	24-Jul-12	LES VENTURES FORD BRUNELLE LTD	#	2012	5.00E+212	E	5-Sep-12	2	2953	\$0.00	\$53.68	1	NA	QC	#	ROAD TEST. CONTRATER STATES MOTEUR CAN TEST VERIFIER VIBRATION DE	#	1229	PT C&C	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	26-May-12	14-Jul-12	GRIFFITH FORD SEQUIN	#	2012	5.00E+212	E	21-Jul-12	1	985	\$0.00	\$103.12	1	NA	TX	#	RAN EEC. RETRIEVED PDIAGUE COULD NOT CONTROLLER REPORTS ENG	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	10-Sep-12	11-Sep-12	HOLLINGSWORTH RICHARDS FORD	#	2012	5.00E+212	E	11-Sep-12	1	5123	\$312.07	\$400.66	1	NA	TX	#	UPDATES EEC. 12 CODE P0304. REPAIR PER TSB 12 06 04	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	10-Sep-12	19-May-12	COURTESY MOTORS, INC.	#	2012	5.00E+212	E	17-Aug-12	1	6599	\$292.99	\$368.45	1	NA	MS	#	RAN EEC. TEST FOUND CODE P0430 PERFORMED C	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	12-Jun-12	13-Aug-12	FITZPATRICK & LAMBERT, INC.	#	2012	5.00E+212	E	10-Sep-12	1	4425	\$316.39	\$403.34	1	NA	PA	#	REPLACE EEC. FOUND CODE P0430 PERFORMED C	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	17-Aug-12	3-Sep-12	BOB LOWE FORD, INC.	#	2012	5.00E+212	E	11-Sep-12	1	1779	\$313.92	\$402.97	1	NA	TX	#	ROADTESTED TO VERIFY DRIVE ABILITY. CUSTOMER STATES BANK	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	4-Jun-12	19-Jul-12	RODEO FORD, INC.	#	2012	5.00E+212	E	12-Sep-12	2	5539	\$292.99	\$411.75	1	NA	AZ	#	VERIFIED THE CHECK ENITS GOOD. REPLACED THE CTSV STSV CK ENG LIGHT	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AJ	27-Jun-12	23-Aug-12	LUMBERT FORD LINCOLN	#	2012	5.00E+212	E	31-Aug-12	1	1104	\$262.99	\$440.41	1	NA	NC	#	EEC TEST P0304 P0306. MOTEUR DATA P0304 P0306. CHECK ENGINE LIGHT	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	23-Dec-11	7-Aug-12	GREENWAY FORD, INC.	#	2012	5.00E+212	E	13-Sep-12	1	8496	\$292.99	\$372.02	1	NA	TX	#	TECH INSPECTED. FOUND LEFT CAT CONVERTER. DRIVEABILITY	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	23-Feb-12	8-Mar-12	VENTES FORD ELITE (1978) INC	#	2012	5.00E+212	E	10-Sep-12	7	17479	\$307.82	\$446.39	1	NA	QC	#	VERIFIER MOTEUR NO POWER. IDS TESTS P0297	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	11-Dec-11	26-Dec-11	GREENWAY FORD, INC.	#	2012	5.00E+212	E	10-Sep-12	9	16944	\$468.78	\$564.43	1	NA	FL	#	TSB 12 06 04 REPAIR PER TSB 12 06 04	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	20-Mar-12	9-Apr-12	GRAY JAMES'S FORD LINCOLN	#	2012	5.00E+212	E	31-Aug-12	5	15938	\$292.99	\$442.12	1	NA	TX	#	CUST STATES MISSING. REPROGRAMED PCM	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	19-Jun-12	31-Jul-12	FAIRWAY FORD OF AUGUSTA INC	#	2012	5.00E+212	E	10-Sep-12	1	1509	\$313.92	\$430.04	1	NA	GA	#	CUST STATES CK ENG LHT GO TO HP3 IN HP3 VISUAL CUSTOMER STATES THE	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	28-Mar-12	31-Aug-12	HIGHWAY FORD	#	2012	5.00E+212	E	10-Sep-12	1	8533	\$312.07	\$385.70	1	NA	TX	#	CODE P0430 BANK 2 CATED. CHECK ENGINE LIGHT CUSTOMER STATES THE	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	18-Jun-12	4-Sep-12	BOB LOWE FORD, INC.	#	2012	5.00E+212	E	4-Sep-12	1	5412	\$292.99	\$402.96	1	NA	TX	#	SCANNED FOR CODES. FOUND P0430 PERFORMED C	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AF	23-Nov-11	6-Jan-12	CAL WORTHINGTON FORD LINCOLN	#	2012	5.00E+212	E	4-Sep-12	9	7078	\$304.43	\$444.72	1	NA	AK	#	VERIFIED CONCERN. SEJNE.	#	1229	PT C&C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B416	T/KW	T/C3	AJ	7-Mar-12	24-May-12	FORD LINCOLN GABRIEL	#	2012																

2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MATERIAL	TOTAL	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	3-Apr-12	22-Jun-12	PARKS FORD LINCOLN OF GAINESVILLE	#F6	6K775	21	6-Sep-12	3	9781	\$15.20	\$66.71	1	GA	VERIFIED COMPLAINT IDS TESTED NO CODES RETURN RUNNING ROUGH WHEN	#F6	V42	PT C&C
TSB REFLASH	PT C&C	CGTAU003	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	16-May-12	J.C. LEWIS FORD	#F6	6K775	21	13-Sep-12	5	13390	\$12.28	\$55.94	1	GA	CHECKED EEC PASSED CODES CHECKED MAF CUSTOMER STATES THAT	#F6	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	28-Apr-12	QUILLO FORD OF CORRAO	#F6	6K775	21	18-Sep-12	5	10657	\$11.44	\$57.63	1	TX	120904 0.5 TEST EEC CODE P0304 PERFORMED T/C3 SES LIGHT ON AND F	#F6	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	9-Jan-12	15-Apr-12	HUMBER MOTORS LIMITED	#F6	6K775	21	18-Sep-12	6	11213	\$0.00	\$45.71	1	NC	VERIFIED CHECK ENGINE LIGHT ON SCAN FOR CO CHECK ENGINE LIGHT ON	#F6	V41	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	7-Apr-12	VALLEY FORD	#F6	6K775	21	10-Sep-12	6	13009	\$14.63	\$52.55	1	TX	#P0300 P0304 05.08 MISFIRE DETECTED FOUND BU CHECK ENGINE LIGHT ON	#F6	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Feb-12	28-Mar-12	SUSSEX FORD, INC.	#F6	6K775	21	17-Sep-12	6	14421	\$11.44	\$54.19	1	TX	PER TSB 12 06 04 DEFLECTOR SHIELD SCAN FOR CUSTOMER STATES WHEN	#F6	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	3-Jan-12	25-Jan-12	B & F FORD SALES INC.	#F6	6K775	21	17-Sep-12	8	9711	\$58.88	\$152.40	1	WI	120302 02 Perform Electronic Engine Controls Test, test Customer states Check Eng	#F6	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	5-Apr-12	26-Apr-12	POLLARD FRIENDLY FORD COMPANY	#F6	6K775	21	15-Sep-12	5	9554	\$10.04	\$54.47	1	TX	#HOOK UP IDS KOED P0306 PERFORM TSB 12 06 04 CUSTOMER STATES THAT	#F6	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	22-Feb-12	10-Mar-12	BANKSTON FORD OF FRISCO, LTD.	#F6	6K775	21	14-Sep-12	7	20705	\$0.00	\$49.00	1	TX	#EEC TEST P0300 P0304 P0305 P0306 PER TSB 12 06 04 MISCELLANEOUS ENGINE	#F6	V52	PT C&C
ENGINE	ENGINE	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	3-Jan-12	25-Jan-12	B & F FORD SALES INC.	#F6	6K775	21	17-Sep-12	8	9711	\$58.88	\$152.40	1	WI	120302 02 Perform Electronic Engine Controls Test, test Customer states Check Eng	#F6	V29	PT C&C
COP	ENGINE	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	1-Feb-12	20-Feb-12	LONG LEWIS FORD LINCOLN	#F6	6K775	21	10-Sep-12	8	12172	\$64.05	\$164.99	1	TX	#AL CHECK TEST CODE P0302 IGNITION SYSTEM TEST P REPAIR EEC MISSING AT	#F6	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	31-Jul-12	GILBERT & BAUGH FORD, INC.	#F6	6K775	21	19-Sep-12	2	1827	\$58.88	\$123.61	1	TX	#XINPOINT TEST JB RUN COIL TEST WITH IDS AND IDS CTS DEL IS ON AND	#F6	V29	PT C&C
COP	ENGINE	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	23-Jul-12	TURKEY SALES & SERVICE LTD.	#F6	6K775	21	6-Sep-12	2	2882	\$401.93	\$473.94	1	NS	#ROAD TEST AND MONITOR AND FOUND TSB 12 06 04 CHECK ENGINE LIGHT ON	#F6	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	28-Dec-11	DUNLOP FORD SALES LTD.	#F6	6K775	21	17-Sep-12	9	23563	\$61.70	\$183.74	1	TX	#CONT DIAG FOR MIL ON PLACE COIL NUMBER 4 REPAIR FOR CHECK ENGINE	#F6	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	26-Nov-11	12-Dec-11	COURTESY FORD LINCOLN	#F6	6K775	21	18-Sep-12	10	14393	\$5.17	\$61.24	1	TX	#LAN EEC TEST CODE P0304 RUN CYLINDER BALANCE CHECK ENGINE LIGHT ON	#F6	V29	PT C&C
FUEL INJECTOR	ENGINE	GCFC0001	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	24-Apr-12	BEVER GROVE FORD INC.	#F6	6K775	21	28-Aug-12	5	7257	\$5.17	\$37.62	1	TX	#IDS TEST KOED KOED P0303 P0316 P0318 DRIVABILITY CONCERN	#F6	V52	PT C&C
DIAG - MISFIRE	ENGINE	CGZC0002	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	17-Feb-12	28-Feb-12	OAKRIDGE FORD SALES (1988) LTD.	#F6	6K775	21	20-Aug-12	6	13806	\$391.67	\$994.53	1	TX	#OAKRIDGE ENGINE CONSUMER TEST HOTLINE #10 REPORT ON CAUSE OF	#F6	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CKBK0008	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	13-Jun-12	18-Jul-12	GREENWAY FORD, INC.	#F6	6K775	21	14-Sep-12	2	727	\$0.00	\$66.96	1	TX	#RUN SSM AND TSB TEST DRIVE 4 MILES CHECK C3 ENGINE HAS A MISFIRE	#F6	V44	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	3-Jun-12	12-Jun-12	DAN PILSON AUTO CENTER, INC.	#F6	6K775	21	13-Sep-12	4	5989	\$322.11	\$403.23	1	TX	#DIAGNOSED CHECK ENGINE LIGHT ON FOUND AN CUSTOMER STATES THAT	#F6	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	9-Aug-12	MARSHALL FORD LINCOLN	#F6	6K775	21	11-Sep-12	2	4712	\$262.99	\$471.56	1	TX	#4X4 ROAD TEST MIL ON IDITY ADVISED ME TO RECHECK ENGINE LIGHT W4	#F6	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Jul-11	5-Apr-12	LAMB FORD SALES LTD.	#F6	6K775	21	16-Sep-12	5	16893	\$262.57	\$486.22	1	TX	#VERIFIED NOISE COMMING CYCLING A NOT PERF CHECK EXHAUST SEEMS	#F6	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Jul-11	5-Apr-12	MIKE SHIRLEY & THE ADVENTURES	#F6	6K775	21	16-Sep-12	5	16893	\$262.57	\$486.22	1	TX	#IDS TEST CODE P0303 P0306 CHECKED C3 ADVISE C3 CHECK ENGINE	#F6	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	28-Apr-12	30-May-12	FERRIO AUTOMOBILES INC.	#F6	6K775	21	6-Sep-12	4	7074	\$307.82	\$396.19	1	TX	#VERIFY ET CONSTAT#E212 CODE DE CONSTAT 12 CHECK ENGINE ALLUME	#F6	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	17-Jul-12	16-May-12	HELFMAN FORD, INC.	#F6	6K775	21	23-Aug-12	4	8638	\$303.73	\$395.30	1	TX	#BAD CONVERTER 2011 2012 F 150 3.5L GTDI CHEAMER CHECK ENGINE LI	#F6	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	11-Jun-12	9-Feb-12	ZENDEK FORD SALES LTD.	#F6	6K775	21	17-Sep-12	8	27863	\$318.45	\$443.44	1	TX	#120904 2011 2012 F 150 3.5L GTDI 118666 CHECK FOR THE CEL ON	#F6	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	16-Apr-12	1-Jun-12	TAMIAI FORD, INC.	#F6	6K775	21	17-Sep-12	4	2638	\$11.77	\$58.42	1	TX	#DEFLECTOR PERFORM#E272 A W711281 3300 P3 C3 DRIVING ALONG 40 M	#F6	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	20-Feb-12	LONG LEWIS FORD LINCOLN	#F6	6K775	21	18-Sep-12	8	12118	\$11.44	\$57.15	1	TX	#EEC TEST CODE PASS CRED OASIS AND REPAIR REPORT AT HIGH SPEED 4	#F6	V52	PT C&C
TSB REFLASH	PT C&C	CHUCK021	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	22-Jun-12	23-Jul-12	FREEDOM FORD	#F6	6K775	21	22-Aug-12	2	4870	\$11.44	\$58.41	1	TX	#P0300 TSB 12 6 4 0K775 C3 42 5 120604 EEC 12 CUSTOMER STATES AT	#F6	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	22-Jun-12	23-Jul-12	FREEDOM FORD	#F6	6K775	21	22-Aug-12	2	4870	\$11.44	\$58.41	1	TX	#VERIFIED CUST CONCERN PERM EXTENS CUSTOMER REQUEST WE CHE	#F6	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	11-May-12	WEIKERT FORD INC.	#F6	6K775	21	19-Sep-12	5	13631	\$13.85	\$113.58	1	TX	#PERFORMED DIAGNOSIS FOUND DTC CODE P0308 C3 ENGINE LIGHT COM	#F6	V44	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	14-Apr-12	HUBBARD FORD SALES, INC.	#F6	6K775	21	19-Sep-12	5	13631	\$13.85	\$113.58	1	TX	#FRAN DISC DIAG AND FOUND P0308 AND P0400 PERFORMED CUSTOMER	#F6	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	13-Aug-12	BIRDKUNTLIN INC.	#F6	6K775	21	19-Sep-12	2	2949	\$11.44	\$54.48	1	TX	#IDS SELF TEST KOED KOED CALIBRATION CHECK ENGINE LIGHT ON	#F6	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	9-Apr-12	CHOPALA FORD	#F6	6K775	21	24-Aug-12	5	27128	\$15.27	\$50.33	1	TX	#PERFORMED DIAG FOUND P0303 CHECK TSB FOURNS ROUGH ON HARD	#F6	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	18-May-12	18-Jun-12	GRAYSON RANGER FORD LINCOLN	#F6	6K775	21	19-Sep-12	1	32444	\$11.44	\$54.79	1	TX	#PERFORMED TEST FOUND CODE P0306 PERFORM TEST STATES CHECK MIL	#F6	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	11-Nov-11	9-Jan-12	DAVE SMITH FORD LTD.	#F6	6K775	21	13-Sep-12	9	6668	\$15.17	\$60.09	1	TX	#ROAD TEST TEST EEC SYSTEM PASS CODES UPTRU TRUCK WAS SKIPPING	#F6	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Apr-12	13-Apr-12	TERRY MOORE FORD COUNTRY, LLC	#F6	6K775	21	19-Sep-12	-1	1017	\$0.00	\$44.78	1	TX	#CONFIRMED CHECK ENGINE FOR CODES IF H4 CHECK ENGINE LIGHT ON	#F6	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	16-Mar-12	30-Apr-12	NEW COUNTRY FORD INC.	#F6	6K775	21	13-Sep-12	5	8096	\$0.00	\$40.67	1	TX	#DIAG CODE P0118 P0308 SWAPPED COIL #1 C3S EMPOWERED COIL #1	#F6	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	12-Apr-12	MIKE REICHENBAUGH FORD LINCOLN	#F6	6K775	21	24-Aug-12	5	7254	\$10.74	\$53.34	1	TX	#VERIFY CONCERN TEST DRIVE WITH CUSTOMER CUST STATES VEHICLE	#F6	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	12-Jul-12	MUNDAY FORD	#F6	6K775	21	14-Sep-12	3	7181	\$11.44	\$57.88	1	TX	#VERIFY CONCERN ON DRIVE INSPECTION ON C3 S STUTTERING OR MISF	#F6	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	25-Feb-12	14-Apr-12	REILLY FORD SALES	#F6	6K775	21	14-Sep-12	3	7181	\$11.44	\$57.88	1	TX	#CHECK AND CONFIRM ENGINE LIGHT IS ON ATTA CHECK FOR CHECK EN	#F6	V29	PT C&C
TSB REFLASH	PT C&C	CDD0A005	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	28-Jan-12	11-Feb-12	KINSELE FORD	#F6	6K775	21	12-Sep-12	8	4079	\$11.44	\$55.99	1	TX	#CHECKED DTC, INSTALLED CAC AIR DEFLECTOR CUST STATES REPORTS	#F6	V44	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Aug-12	16-May-12	LONE STAR FORD	#F6	6K775	21	20-Sep-12	4	8310	\$0.00	\$45.89	1	TX	#EEC TESTED, VERIFIED MOTOR OPERATIONS 0.5 HOURS TEST REPORTS THAT	#F6	V44	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	19-Mar-12	19-Mar-12	JIMMY FORD	#F6	6K775	21	19-Sep-12	1	31444	\$11.44	\$54.79	1	TX	#MIL IS ON CHECK DTC DEFLECTOR PLATE ON CAC C3S VEHICLE	#F6	V44	PT C&C
TSB REFLASH	PT C&C	CEBB014	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jun-12	25-Jun-12	CROSSROADS FORD OF KERNERSVILLE	#F6	6K775	21	18-Sep-12	8	16387	\$0.00	\$44.88	1	TX	#VERIFIED CUSTOMER CONCERN PERFORM TSB C3 CUSTOMER STATES CHE	#F6	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	16-Jun-12	RUSTY ECK FORD, INC.	#F6	6K775	21	19-Sep-12	3	4863	\$10.04	\$50.48	1	TX	#B7C5 FOUND DTC P0304 P0305 AND P0306 RECUSTOMER STATES CHE	#F6	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	7-May-12	11-Jun-12	MIKE DAVIDSON FORD	#F6	6K775	21	24-Aug-12	3	2016	\$13.62	\$68.04	1	TX	#V CEEC TEST P0304 P0305 AND P0306 RETEST CUSTOMER STATES CHE	#F6	V29	PT C&C
TSB REFLASH	PT C&C	CDB0206	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	8-Dec-11	20-Dec-11	MERTZ MOTOR COMPANY, INC.	#F6	6K775	21	12-Sep-12	9	21392	\$0.00	\$46.99	1	TX	#INSTOROVE A COUPLE CUSTOMER HAS NOT HAD AWHILE DRIVING AND IT	#F6	V48	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	3-Jan-12	DENNY ANDREWS FORD SALES INC.	#F6	6K775	21	19-Sep-12										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	YIN	VEHICLE LT	CH	ENGINE CANS CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	3-Jan-12	19-Jan-12	KOONS FORD LINCOLN OF ANNAPOLIS	#0023	5.00E+212	8	16321	\$312.07	\$410.00	1	NA	MI	PERFORM TSB 12 6 4. INSTALL NEW CATALYTIC COX ENGINE LIGHT KEYS	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	13-Mar-12	30-Mar-12	CAMPBELL FORD LINCOLN, INC.	#0024	5.00E+212	6	6546	\$111.44	\$52.62	1	NA	MI	VERIFIED CONCERN, FOUND TSB 12 6 4. INSTALL NEW CATALYTIC COX ENGINE LIGHT KEYS	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	31-Jan-12	24-Feb-12	NORTH STAR FORD SALES (CALGARY)	#0025	5.00E+212	7	4905	\$143.63	\$81.43	1	NA	AB	CHECKED AND FOUND MULTIPLE CODES IN PCM. PLEASE CHECK AND ADVISE	#1300S	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E72C3	T/F6	F/B41E2	T/KW	T/C3	AF	11-Mar-12	23-Apr-12	WHITE FORD LINCOLN, L.L.C.	#0026	5.00E+212	5	5293	\$100.04	\$48.48	1	NA	LA	VERIFY, IDS TEST CODE P0306, OK OASIS FOUND. CHECK ENGINE LIGHT ON	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	28-Mar-12	9-Apr-12	REPUBLIC FORD LINCOLN, INC.	#0027	5.00E+212	6	12084	\$124.84	\$57.52	1	NA	MO	PERFORMED DIAGNOSIS, INSTALLED AIR DEFLECTOR. C.E. ENGINE CUTS OFF	#1300S	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	4-May-12	23-Jun-12	FAMILY FORD LINCOLN	#0028	5.00E+212	3	9108	\$124.84	\$57.52	1	NA	OH	VERIFIED CUSTOMER CONCERN, ROAD TEST FOURIVE AND TEST FOR TSB 12 6 4. CHECK DTCS, INSTALL CAC AIR DEFLECTOR. STUMBLER WHEN ACCEL	#1300S	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	15-May-12	11-Jun-12	SHANAHAN FORD LINCOLN SALES	#0029	5.00E+212	4	9868	\$150.00	\$56.50	1	NA	ON	PERFORMED DIAGNOSIS, INSTALLED AIR DEFLECTOR. PROGRAM SERVICE ENGINE LIGHT ON	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	14-May-12	13-Jun-12	GARY SMITH FORD INC.	#0030	5.00E+212	4	5949	\$28.27	\$80.39	1	NA	FL	INSTALL CAC AIR DEFLECTOR AND REPROGRAM CUSTOMER STATES THE	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	4-May-12	23-Jun-12	FAMILY FORD LINCOLN	#0031	5.00E+212	3	9108	\$124.84	\$57.52	1	NA	OH	VERIFIED CUSTOMER CONCERN, ROAD TEST FOURIVE AND TEST FOR TSB 12 6 4. CHECK DTCS, INSTALL CAC AIR DEFLECTOR. STUMBLER WHEN ACCEL	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	6-Mar-12	29-Mar-12	BELLVILLE MOTORS LTD.	#0032	5.00E+212	5	7531	\$133.66	\$41.13	1	NA	NS	Check reported concern, TSB 12 6 4. Perform TSB 12 6 4. Check engine light	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	31-May-12	6-Jul-12	SUNNY KING FORD	#0033	5.00E+212	3	2052	\$121.44	\$49.56	1	NA	AL	TSB 12 6 4. COMPLETED TSB INSTALLING CAC. CUSTOMER STATES CHE	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	16-Nov-11	14-Jun-12	RAINBOW FORD SALES INC.	#0034	5.00E+212	7	14735	\$143.63	\$63.30	1	NA	AB	ECC TEST P0304 P0306 (ETS) P0123 4.5.5.7.8.9. Check engine amber	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	CK8R019	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	13-Feb-12	31-Mar-12	KENDALL FORD OF WASHILA	#0035	5.00E+212	6	4481	\$111.44	\$66.31	1	NA	AK	VERIFIED CUSTOMER CONCERN, TSB 12 6 4. E.C. TEST. CUSTOMER STATES CHE	#1300S	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	1-Mar-12	16-Apr-12	GEORGE STOKFISH FORD (1987)	#0036	5.00E+212	5	4235	\$143.63	\$59.33	1	NA	ON	ROAD TEST, VERIFIED CHECK ENGINE LIGHT ON. WHEN AT ABOUT 90KPH, I	#1300S	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	1-May-12	26-Aug-12	FRANK FLETCHER FORD LINCOLN	#0037	5.00E+212	1	2989	\$0.00	\$40.50	1	NA	MO	DIAG INTERMITTENT LACK OF POWER, IDS TEST PASSED. THAT VEHICLE LOST	#1300S	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	27-Apr-12	25-May-12	STAUFFER MOTORS LTD.	#0038	5.00E+212	4	8223	\$150.00	\$57.50	1	NA	ON	VERIFY CONCERN, CHECK OASIS AND RETRIEVE ENGINE ELECTRICAL	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	1-May-12	11-Feb-12	WOODHOUSE FORD SOUTH, INC.	#0039	5.00E+212	8	6389	\$0.00	\$41.50	1	NA	NE	VERIFIED CUSTOMER CONCERN, PULLED CODES, OK ENGINE LIGHT DID CO	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	1-May-12	26-Aug-12	FRANK FLETCHER FORD LINCOLN	#0040	5.00E+212	1	2989	\$0.00	\$40.50	1	NA	MO	DIAG INTERMITTENT LACK OF POWER, IDS TEST PASSED. THAT VEHICLE LOST	#1300S	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	6-Mar-12	17-Aug-12	HOMER SKELTON FORD OF MILLINNET	#0041	5.00E+212	2	2614	\$124.84	\$56.70	1	NA	TN	TECH VERIFIED CONCERN, CEL ON. TECH PERFORM CUSTOMER STATES THE	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	22-Feb-12	22-Mar-12	FORD OF LINTON/TOWN	#0042	5.00E+212	7	2808	\$0.00	\$37.50	1	NA	PA	PERFORMED SELF TEST CODE P0306, RAN OASIS. C.E. ENGINE LIGHT IS	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	23-Jun-12	9-Jul-12	REALEY FORD LINCOLN, LLC	#0043	5.00E+212	4	3484	\$0.00	\$48.02	1	NA	NY	SCOT INTO TRUCK LIGHT NOT ON. SPOKE TO CUSTOMER, CHECK ENGINE LI	#1300S	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	17-Feb-12	9-Mar-12	POLITO FORD LINCOLN SALES LTD.	#0044	5.00E+212	7	11725	\$150.00	\$59.70	1	NA	ON	REPROGRAMMED PCM AND INSTALLED DEFLECTOR. ENGINE LIGHT CHECK ENG	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	28-Feb-12	12-May-12	MAC HAK FORD LINCOLN	#0045	5.00E+212	5	12788	\$111.44	\$56.61	1	NA	TX	ECC TEST ALL PASS, INSTALLED AIR DEFLECTOR. CUSTOMER STATES WAS	#1300S	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	23-Jun-12	9-Jul-12	REALEY FORD LINCOLN, LLC	#0046	5.00E+212	4	3484	\$0.00	\$48.02	1	NA	NY	SCOT INTO TRUCK LIGHT NOT ON. SPOKE TO CUSTOMER, CHECK ENGINE LI	#1300S	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	17-Nov-11	6-Dec-11	HUB CITY FORD, INC.	#0047	5.00E+212	10	16492	\$111.44	\$180.44	1	NA	LA	PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	7-Feb-12	28-Feb-12	GANLEY FORD WEST, INC.	#0048	5.00E+212	7	5943	\$124.84	\$60.30	1	NA	OH	ORDER PARTS PER TSB 12 6 4. INSTALLED 0.5 P WHHLE ON HWY VERT STA	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AF	21-Mar-12	24-Apr-12	MCREE FORD, INC.	#0049	5.00E+212	5	5528	\$111.44	\$59.72	1	NA	TX	VERIFIED CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	12-Apr-12	15-Jun-12	TRILLUM FORD LINCOLN LTD.	#0050	5.00E+212	4	9303	\$133.66	\$56.25	1	NA	ON	ROAD TEST, VERIFIED CUSTOMER CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	21-Mar-12	24-Apr-12	MCREE FORD, INC.	#0051	5.00E+212	5	5528	\$111.44	\$59.72	1	NA	TX	VERIFIED CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	12-Apr-12	15-Jun-12	TRILLUM FORD LINCOLN LTD.	#0052	5.00E+212	4	9303	\$133.66	\$56.25	1	NA	ON	ROAD TEST, VERIFIED CUSTOMER CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	21-Mar-12	24-Apr-12	MCREE FORD, INC.	#0053	5.00E+212	5	5528	\$111.44	\$59.72	1	NA	TX	VERIFIED CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	12-Apr-12	15-Jun-12	TRILLUM FORD LINCOLN LTD.	#0054	5.00E+212	4	9303	\$133.66	\$56.25	1	NA	ON	ROAD TEST, VERIFIED CUSTOMER CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	21-Mar-12	24-Apr-12	MCREE FORD, INC.	#0055	5.00E+212	5	5528	\$111.44	\$59.72	1	NA	TX	VERIFIED CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	12-Apr-12	15-Jun-12	TRILLUM FORD LINCOLN LTD.	#0056	5.00E+212	4	9303	\$133.66	\$56.25	1	NA	ON	ROAD TEST, VERIFIED CUSTOMER CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	21-Mar-12	24-Apr-12	MCREE FORD, INC.	#0057	5.00E+212	5	5528	\$111.44	\$59.72	1	NA	TX	VERIFIED CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	12-Apr-12	15-Jun-12	TRILLUM FORD LINCOLN LTD.	#0058	5.00E+212	4	9303	\$133.66	\$56.25	1	NA	ON	ROAD TEST, VERIFIED CUSTOMER CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	21-Mar-12	24-Apr-12	MCREE FORD, INC.	#0059	5.00E+212	5	5528	\$111.44	\$59.72	1	NA	TX	VERIFIED CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	12-Apr-12	15-Jun-12	TRILLUM FORD LINCOLN LTD.	#0060	5.00E+212	4	9303	\$133.66	\$56.25	1	NA	ON	ROAD TEST, VERIFIED CUSTOMER CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	21-Mar-12	24-Apr-12	MCREE FORD, INC.	#0061	5.00E+212	5	5528	\$111.44	\$59.72	1	NA	TX	VERIFIED CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	12-Apr-12	15-Jun-12	TRILLUM FORD LINCOLN LTD.	#0062	5.00E+212	4	9303	\$133.66	\$56.25	1	NA	ON	ROAD TEST, VERIFIED CUSTOMER CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	21-Mar-12	24-Apr-12	MCREE FORD, INC.	#0063	5.00E+212	5	5528	\$111.44	\$59.72	1	NA	TX	VERIFIED CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	12-Apr-12	15-Jun-12	TRILLUM FORD LINCOLN LTD.	#0064	5.00E+212	4	9303	\$133.66	\$56.25	1	NA	ON	ROAD TEST, VERIFIED CUSTOMER CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	21-Mar-12	24-Apr-12	MCREE FORD, INC.	#0065	5.00E+212	5	5528	\$111.44	\$59.72	1	NA	TX	VERIFIED CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	12-Apr-12	15-Jun-12	TRILLUM FORD LINCOLN LTD.	#0066	5.00E+212	4	9303	\$133.66	\$56.25	1	NA	ON	ROAD TEST, VERIFIED CUSTOMER CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V42	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	21-Mar-12	24-Apr-12	MCREE FORD, INC.	#0067	5.00E+212	5	5528	\$111.44	\$59.72	1	NA	TX	VERIFIED CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH, H	#1300S	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E70C3	T/F6	F/B41E2	T/KW	T/C3	AJ	12-Apr-12	15-Jun-12	TRILLUM FORD LINCOLN LTD.	#0068	5.00E+212	4	9303	\$133.66	\$56.25	1	NA	ON	ROAD TEST, VERIFIED CUSTOMER CONCERN, PERFORMED TSB 12 6 4. E.C. TEST. KOBUST STATES AT ZMPH			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	CGOIS REPORT	DEL YR	VIN	VEHICLE LT	ENGINE	CRANKS	CC	ASSY	PLANT	PROD DATE	WARRANTY START DATE	DEalership	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION			
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T4C	T/F6	F/B41E	T/KW	T/C3	AJ	5-Mar-12	19-Mar-12		ROVE FORD SALES	7787	21-Aug-12	8		8309	\$14.37	\$60.53	1	NA	MI	EEC TESTED FOR DTCS P0306 CYL SIX MISFIRE. C	CUSTOMER STATES VEH	1	PT C&C		
TSS REFLASH	PT C&C	CGY04002	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	11-Jul-12		DUAL FORD	7875	20-Sep-12	3		2691	\$13.95	\$59.19	1	NA	FL	VERIFIED CUSTOMER COMPLAINT. PERFORMED	CUSTOMER STATES VEH	1	PT C&C		
TSS REFLASH	PT C&C	CNDH009	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	15-Mar-12	3-Apr-12		TOM WOOD FORD	7875	13-Sep-12	6		6371	\$0.00	\$46.64	1	NA	IN	PERFORM 12 06 04 DID NOT CORRECT CONDITION	ENGINE RUNNING ROUGH	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T1C	T/F6	F/B41E	T/KW	T/C3	AJ	12-Jan-12	26-Mar-12		PINEWOOD FORD LIMITED	7875	17-Sep-12	6		14307	\$14.63	\$76.44	1	NA	ON	CK CONCERN CK OASIS REPAIR AS PER TSB 12	REPAIR FOR CHECK ENGINE	1	PT C&C		
TSS REFLASH	PT C&C	CGX02005	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	21-Dec-11	24-Feb-12		HAMILTON BIG COUNTRY FORD, INC.	7875	10-Sep-12	7		8867	\$10.74	\$55.76	1	NA	NM	DTCK P0304 NO 4 MISFIRE PERFORMED TSB 12 06	CUSTOMER STATES WHILE DR	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	4-May-12		GARY SMITH FORD INC	7875	10-Sep-12	5		27774	\$13.27	\$60.50	1	NA	FL	TSB 12 06 04 INSTALL CAC AIR DEFLECTOR	BUXING/JERRICKING CH	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	3-Feb-12	18-May-12		DINGWALL FORD SALES LTD	7875	10-Sep-12	4		7267	\$13.66	\$61.74	1	NA	ON	ROAD TEST VEHICLE FELT LIKE MISFIRE WHEN PA	CHECK FOR POOR FUEL	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T1C	T/F6	F/B41E	T/KW	T/C3	AJ	29-Mar-12	24-Apr-12		WARRENSBURG FORD	7875	5-Sep-12	5		7523	\$11.44	\$50.80	1	NA	MO	FOUND TSB 12 04 PERFORMED TSB 12 04	CUSTOMER STATES CEL	1	PT C&C		
TSS REFLASH	PT C&C	CIRB0009	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	2-May-12	9-Jun-12		FIRST PLACE FORD LINCOLN, INC.	7875	18-Sep-12	4		1506	\$0.00	\$36.57	1	NA	NC	RAN SELF TEST ALL PASSED	CUSTOMER STATES UNDER	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T4C	T/F6	F/B41E	T/KW	T/C3	AF	24-Mar-12	31-Mar-12		HIGHLAND FORD SALES LIMITED	7875	11-Nov-12	6		16471	\$14.63	\$56.58	1	NA	NS	CHECKED FOR CODES AND NONE PRESENT CHECK	CLOSING POWER UNDER	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T/F6	F/B41E	T/KW	T/C3	AJ	9-Feb-12	13-Mar-12		TROIS-RIVERES FORD LINCOLN INC	7875	21-Sep-12	7		7888	\$14.63	\$69.13	1	NA	QC	VERIFY LUMIERE ENGINE. PREPARE CODE POS	VERIFY TEMON CHECK	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	20-Apr-12	25-Jun-12		BARTON FORD COMPANY	7875	19-Sep-12	3		3758	\$13.95	\$59.20	1	NA	FL	ROADTESTED WITH IDS AND WAS UNABLE TO VER	STATES THAT AT	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T7C	T/F6	F/B41E	T/KW	T/C3	AF	28-Apr-12	30-Jun-12		DELACY FORD	7875	19-Sep-12	3		6964	\$14.43	\$59.64	1	NA	NY	PRESENT JOE SOLECKI PAID 2 ON PREVIOUS RO	CUSTOMER STATES THAT	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T7C	T/F6	F/B41E	T/KW	T/C3	AJ	20-Jan-12	13-Feb-12		MOUNTAIN CITY FORD, LLC	7875	26-Sep-12	7		36581	\$10.74	\$44.92	1	NA	NY	TECH INSPECTED AND FOUND TSB 12 08 04 TO RE	CUSTOMER STATES CHE	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	21-Mar-12	4-May-12		PRINCE GEORGE MOTORS LTD	7875	31-Jul-12	3		4283	\$15.60	\$72.43	1	NA	BC	PARTS ON BACKORDER [REPROGRAM THE PCM	CUSTOMER STATES THE	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AF	27-Jan-12	26-Jun-12		PRESTIGE FORD	7875	17-Sep-12	3		4169	\$14.63	\$55.14	1	NA	QC	VERIFY BRUIT ROADTEST BRUIT PROVEDNO OI	MOTUEUR VERIFIER BRU	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	2-May-12	31-May-12		POMMANO FORD LINCOLN, INC.	7875	31-Aug-12	4		4704	\$16.05	\$71.86	1	NA	FL	VERIFY CONCERN AND EEC TEST AND HAVE REN	DAVEYCHECK IF HAS INTERE	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	11-Apr-12	28-May-12		LAFLECHE AUTO (1987) LTEE	7875	26-Sep-12	4		6282	\$13.66	\$13.66	0.52	NA	QC	VERIFY CODE CODE P0305 ET P0306 Fails le TSB	VERIFIER FOUR CODE	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T4C	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	4-Apr-12		RAMSEY FORD LINCOLN	7875	17-Sep-12	6		3840	\$14.43	\$49.86	1	NA	TN	CK DTCS INSTALLED CAC AIR DEFLECTOR AND	CUSTOMER STATES VEH	1	PT C&C		
TSS REFLASH	PT C&C	CGY0817	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	21-Dec-11	14-Feb-12		GRAYSON FORD	7875	17-Sep-12	6		2637	\$68.66	\$179.11	1	NA	TX	WEP 1209 CC 42 IDS SMALL NEW COP CLEAR	CUSTOMER STATES VEH	1	PT C&C		
TSS REFLASH	PT C&C	CINDH008	2012	1FTFW1E1T0C	T/F6	F/B41E	T/KW	T/C3	AJ	15-Mar-12	3-Apr-12		TOM WOOD FORD	12029	12-Sep-12	2		31251	\$64.05	\$102.50	1	NA	IN	XWVERIF ENGINE RUNNING CAC AIR DEFLECTOR	R/CUSTOMER STATES THE	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	10-Feb-12	27-Apr-12		PRESTIGE FORD	12029	13-Aug-12	4		6177	\$0.00	\$102.21	1	NA	QC	VERIFY MOTOR MANQUE SUR LE CYLINDRE NO	MOTUEUR VERIFIER MOT	1	PT C&C		
TSS REFLASH	PT C&C	CGX0005	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	21-Dec-11	24-Feb-12		HAMILTON BIG COUNTRY FORD, INC.	12029	24-Sep-12	8		9870	\$58.66	\$157.52	1	NA	NM	VERIFIED CMOCT P0304 4 CYL MISFIRE PERFORM	TEST STATES ENGINE H	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	24-May-12	18-Jun-12		JACKY JONES FORD OF HAYESVILLE	12029	12-Sep-12	2		3125	\$64.05	\$102.50	1	NA	IN	XWTEST DRIVE COULD NOT ALIBRATION FOUND	HAS CUSTOMER WHEN T	1	PT C&C		
TSS REFLASH	PT C&C	N/A	2012	1FTFW1E1T4C	T/F6	F/B41E	T/KW	T/C3	AJ	19-Jan-12	10-Feb-12		SOEBOY MOTOR COMPANY	12029	10-Sep-12	8		8759	\$64.05	\$123.91	1	NA	ND	XWCHECKED MISFIRE. CYL MISFIRE SWITCHED 6	AND CUSTOMER COMPLAINT	1	PT C&C		
TSS REFLASH	PT C&C	SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	24-May-12	18-Jun-12		MAC HAN FORD	12029	10-Sep-12	6		1861	\$10.06	\$46.64	1	NA	TX	VERIFY EEC TESTER P0306 BOLIGES + COL	VERIFY TEMON CHECK	1	PT C&C
TSS REFLASH	PT C&C	ENGINE	N/A	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	24-May-12	26-Jun-12		LA GRANGE FORD LINCOLN, LP	12405	14-Sep-12	2		4813	\$0.00	\$126.20	2	NA	TX	VERIFY CONCERN, PER NOT RETURN, RELEASED	CUSTOMER STATES CHE	1	PT C&C	
TSS REFLASH	PT C&C	CHH0010	2012	1FTFW1E1T2C	T/F6	F/B41E	T/KW	T/C3	AF	4-Jun-12	7-Jul-12		CENTRAL MICHIGAN FORD, INC.	12405	27-Aug-12	3		3414	\$0.00	\$25.45	1	NA	MI	VERIFY ENGINE LIGHT WITH HOTLINE AND ST	ENGINE LIGHT ON, SHAW	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	4-Jun-12	7-Jul-12		CENTRAL MICHIGAN FORD, INC.	12405	27-Aug-12	3		3414	\$0.00	\$25.45	1	NA	MI	SCANNED FOR ENGINE VEHICLE AND TRUCK	INTERMITTENT	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	2-Aug-12	10-Apr-12		FOX FORD	12405	10-Sep-12	-1		169	\$316.13	\$537.83	3	NA	MI	VERIFY MIL ON, INITIALTECH. TECHNICAL SER	VICE AD ON REPAIR AUTHO	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	10-Apr-12		HARRY BLACKWELL FORD, LLC	12405	10-Sep-12	6		20990	\$300.63	\$369.47	1	NA	MO	USING IDS FOUND CODES P0306 AND P0306 FOUN	D CODE CHECK ENGINE LIGH	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	19-Jun-12	30-Jun-12		BLOOMINGTON FORD LINCOLN	12405	10-Sep-12	6		5132	\$13.92	\$417.79	1	NA	BC	EEC TEST DTCS P0306, REPAIRED TSB 12 08	CUSTOMER REPORTS CHE	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	1-May-12	11-Jul-12		TAYLOR FORD SALES LTD	12405	10-Sep-12	3		5859	\$319.42	\$411.60	1	NA	NB	ICAT CONVERTER AND CONVERTER AND REPR	CHECK FOR ENGINE LIGH	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	31-Mar-12		CAPITAL FORD INC.	12405	14-Sep-12	6		8627	\$312.07	\$401.85	1	NA	NC	EEC TEST P0306 PERFORM TSB 1206048 INST	ALL. INSTALL STOP FOR C	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	19-Jun-12		O. C. WELCH FORD LINCOLN, INC.	12405	10-Sep-12	6		8268	\$312.07	\$402.79	1	NA	TX	RETRIEVED CODE P0306, REPAIRED TSB 12 08	CUSTOMER STATES CHE	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	18-May-12	9-Aug-12		LAIRD NOLLER AUTOMOTIVE, INC.	12405	10-Sep-12	6		2168	\$300.63	\$389.88	1	NA	KS	INSTALLED TSB 12 08 048 REPROGRAMMED P	VEHICLE LOST POWER V	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	20-Mar-12	29-Mar-12		GRIFPIN FORD	12405	14-Sep-12	6		8338	\$312.07	\$406.38	1	NA	WI	REPLACED CATALYTIC CONVERTER AND INST	ALL STATES THAT THE	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	18-May-12	19-Jun-12		WATERSIDE FORD	12405	10-Sep-12	6		8338	\$312.07	\$402.79	1	NA	TX	VERIFY OWNER CONCERN. CHECK FOR DTCS	P0306, OWNER STATES	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	9-Dec-11	28-May-12		FORTIER AUTO MONTREAL LTEE	12405	10-Sep-12	6		11895	\$293.19	\$439.90	1	NA	QC	INSTALLED DEFLECTOR ON CAC. REPLACED C	CHECK MIL ON AND LAC	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	23-Feb-12		COOK COUNTY FORD	12405	10-Sep-12	7		11032	\$312.07	\$417.79	1	NA	GA	INSTALLED DEFLECTOR ON CAC. REPLACED C	CHECK MIL ON AND LAC	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	28-Mar-12	11-Jun-12		FREEDOM FORD	12405	10-Sep-12	3		4014	\$312.07	\$375.83	1	NA	TX	STILL HAVING PROBLEM. CAC	STILL HAVING PROBLEM	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	9-Mar-12	24-May-12		LEGACY FORD	12405	10-Sep-12	4		8564	\$304.43	\$395.91	1	NA	TX	SEIZ2 CC 42 EEC TEST. KOEE CODE P0430	CHECK C'S CHECK ENGINE LIGH	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	20-Apr-12	16-Aug-12		RAMSEY FORD LINCOLN	12405	10-Sep-12	1		3881	\$304.43	\$381.27	1	NA	TN	PERFORMED CONCERN RAN OASIS EEC TEST	CODED CUST STATES SE	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	23-May-12	13-Jun-12		MAC HAN FORD	12405	14-Sep-12	1		3810	\$312.07	\$404.35	1	NA	TX	PERFORMED IDS START CONVERTER AND REPR	CHECK ENGINE LIGH	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12	15-Mar-12		MIKE RANSOR FORD	12405	14-Sep-12	7		9345	\$334.37	\$402.82	1	NA	IN	INSTALLED NEW CONVERTER, INSTALLED SH	IELD. CUSTOMER STATES	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	25-Apr-12	10-May-12		MAHAWAY FORD SALES & SERVICE	12405	14-Sep-12	4		5169	\$337.61	\$449.33	1	NA	NJ	PERFORMED DIAGNOSIS RETRIEVED CODE	P0430. CUSTOMER STATES	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AF	15-Dec-11	9-Jan-12		HUMBERT MOTORS LIMITED	12405	14-Sep-12	9		11037	\$308.80	\$400.21	1	NA	ML	ROAD TESTED VERIFIED LOSS OF POWER SCAN	ENGINE LOSING POWER	1	PT C&C		
TSS REFLASH	PT C&C	CGH0010	2012	1FTFW1E1T6C	T/F6	F/B41E	T/KW	T/C3	AJ	9-Jul-12	11-Aug-12		COURTESY FORD LINCOLN	12405	14														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER/SHIP	WORK ORDER NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	WORKSHOPS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CD	CDL	CDL	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	20-12-12	8-Aug-12	LAKELAND FORD SALES (2009) LTD	#	2012	5.00E+212	E	27-Aug-12	1	2174	\$282.57	\$433.95	23	NA	CHK ENGINE LIGHT ON. SCAN FOR CODES. MONITOR CHECK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	3-Jun-12	20-Feb-12	TOMMIE VAUGHN MOTORS, INC.	#	2012	5.00E+212	E	24-Sep-12	2	3528	\$292.99	\$489.00	21	NA	EEC TEST. CODES C P0301, ROAD TEST CODES C0100, CHECK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	7-Feb-12	20-Feb-12	FORD OF SUDELL	#	2012	5.00E+212	E	18-Sep-12	8	18133	\$312.07	\$403.30	1	NA	PERF EEC TEST. CODES P0430 FOUND TSB 12 6 4. ON. CUST STATES VEH.	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	10-Feb-12	28-Feb-12	JIM KEAY FORD LINCOLN SALES LT	#	2012	5.00E+212	E	12-Sep-12	7	18179	\$307.82	\$353.89	10	ON	ON. VERIFIED CUSTOMER CONCERN. SCAN WITH IDS. STATES THE CHECK ENG.	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	3-Mar-12	18-Apr-12	MCKEY FORD LINCOLN, INC.	#	2012	5.00E+212	E	18-Sep-12	6	7947	\$312.07	\$400.37	10	NA	ROAD TEST. VERIFIED CONC. ROAD TESTED VEHICLE. CUSTOMER STATES VEH.	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	28-Feb-12	19-Mar-12	BROADWAY FORD	#	2012	5.00E+212	E	17-Sep-12	7	8559	\$312.07	\$408.83	1	NA	CONNECTED SCAN TOOL. PLACED IN CATALYST PER. CUSTOMER REQUESTS	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	20-May-12	11-Jun-12	LINCOLN FORD	#	2012	5.00E+212	E	12-Sep-12	4	7742	\$300.63	\$381.78	1	NA	VERIFY CHECK ENGINE (PERF. CODE). CLEARED CODE. CHECK ENGINE LIGHT	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	12-Feb-12	14-Apr-12	HIXSON AUTOPEX	#	2012	5.00E+212	E	21-Aug-12	5	8846	\$292.99	\$475.75	1	NA	TEST DROVE. RAN EEC SYSTEM TESTS. PERFORM. CUSTOMER STATES VEH.	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	18-Jan-12	29-May-12	LUTHER FAMILY FORD	#	2012	5.00E+212	E	15-Aug-12	3	7286	\$311.37	\$405.10	1	NA	EEC TESTED CODE P0430 PERFORMED TSB 12 6 4. CHECK ENGINE LIGHT IS	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	20-May-12	11-Jun-12	LINCOLN FORD	#	2012	5.00E+212	E	12-Sep-12	4	7742	\$300.63	\$381.78	1	NA	VERIFY CHECK ENGINE (PERF. CODE). CLEARED CODE. CHECK ENGINE LIGHT	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	12-Feb-12	30-Mar-12	ELDER FORD OF TAMPA	#	2012	5.00E+212	E	10-Sep-12	6	9533	\$323.84	\$418.87	1	NA	PERFORMED TSB 12 6 4.	9533 CUST STATES CHECK EN	CHK ENGINE LIGHT ON.	NA	4404	4404	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	16-May-12	24-Sep-12	TROTTER FORD	#	2012	5.00E+212	E	30-Aug-12	-1	8002	\$311.37	\$396.96	1	NA	EEC TEST P0430, PERFORMED TSB 12 6 4. REPLAC. CHECK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	4-Dec-11	12-Jul-12	BILL HOOD FORD LINCOLN	#	2012	5.00E+212	E	24-Aug-12	2	2787	\$311.37	\$397.25	1	NA	TSB 12 6 4. ON 2011 2012 F. TSB 13, OTR. CHECK OT.	CUSTOMER STATES CHE	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	2-May-12	18-May-12	REVERSLY FORD LINCOLN, INC.	#	2012	5.00E+212	E	10-Sep-12	4	9610	\$334.37	\$424.76	1	NA	PERFORM TSB 120004 REPLACE CAC ADDED DEF.	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	21-Feb-12	18-Apr-12	VALLEY FORD TRUCK, INC.	#	2012	5.00E+212	E	27-Aug-12	5	6494	\$311.37	\$400.29	1	NA	VERIFY CONCERN THERE IS A P0430 CODE. THERE	DIAGNOSE DRIVEABILITY	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	15-Feb-12	24-Jun-12	OSAKOOR FORD INC.	#	2012	5.00E+212	E	10-Sep-12	6	6494	\$311.37	\$400.29	1	NA	PERFORMED DIAGNOSIS FOUND CODE P0430 P0301	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	1-Jan-12	17-Apr-12	WEIKERT FORD INC.	#	2012	5.00E+212	E	18-Sep-12	6	11544	\$309.89	\$399.73	1	NA	PERFORMED DIAGNOSIS FOUND CODE P0430 P0301	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHUD0053	2012	1FTFX1ETC	T8F	FBI	4T6	1T6	1T6	1T6	1-Mar-12	17-Jul-12	VAL ESTRIE FORD LINCOLN	#	2012	5.00E+212	E	21-Aug-12	2	2423	\$363.27	\$554.77	2	NA	VERIFY CHECK ENGINE (per. code). CLEAR CODE. CHECK ENGINE LIGHT	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	3-Mar-12	10-Apr-12	WOOD MOTORS FORD	#	2012	5.00E+212	E	13-Aug-12	5	7444	\$113.66	\$52.30	1	NA	SCANNED. P0304, P0305 AND P0306 MISFIRE CODES. DRIVEABILITY CONCERN	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	13-Mar-12	3-Jul-12	RAINBOW FORD, LLC	#	2012	6K775	-24	22-Sep-12	3	4911	\$0.00	\$38.88	1	NA	CHECKED DTC'S AND FOME.	CUSTOMER STATES THA	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	28-Feb-12	18-Sep-12	BILLINGSLEY FORD LINCOLN OF LA	#	2012	6K775	-24	21-Sep-12	6	7414	\$0.00	\$43.56	1	NA	DIAG CHECK ENGINE LIGHT ON. REFLASHED PCM	ENGINE LIGHT CAME ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	CUIC0093	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	8-Mar-12	24-May-12	WOLFE FORD LINCOLN, INC.	#	2012	6K775	-24	18-Sep-12	3	515	\$113.66	\$43.13	1	NA	DIAGNOSS ENGINE PERFORMANCE. TEST ETC	INSTALL CHECK DEFLECTO	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	4-May-12	26-May-12	CHAMPION FORD GULF FREEWAY	#	2012	6K775	-24	17-Sep-12	4	7087	\$111.44	\$58.49	1	NA	VERIFY CONCERN EEC TEST CODE P0306 PINPC	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	8-Mar-12	23-Mar-12	ARISITY FORD	#	2012	6K775	-24	14-Sep-12	6	11008	\$12.84	\$61.79	1	NA	CKD THE EECV SYSTEM I MILES 11,016.	CUSTOMER STATES VEH	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	27-Mar-12	12-May-12	PERRY PIERRE FORD CO INC	#	2012	6K775	-24	17-Sep-12	-1	5980	\$111.44	\$44.88	1	NA	RO TEST TO VERIFY COT LATEST LEVEL WITH IDS	ENGINE HAS HESITATION	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	13-Mar-12	8-Aug-12	ARROW FORD, INC.	#	2012	6K775	-24	14-Sep-12	2	1801	\$0.00	\$40.96	1	NA	PCM CALIBRATION. TESTED SYSTEM P0305 P0306	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ETC	T8F	FBI	4T6	1T6	1T6	1T6	23-Feb-12	24-Apr-12	TURNPIKE FORD, INC.	#	2012	6K775	-24	10-Sep-12	5	7563	\$12.84	\$56.27	1	NA	EEC TESTED CODE P0306 CK OASIS TSB 12 6 05	CUST STATES VEH AT	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	23-Feb-12	24-Apr-12	BEADLEY & LAPOINTE LEE	#	2012	6K775	-24	10-Sep-12	3	7107	\$144.63	\$54.34	1	NA	VERIFY CONCERN CHECKED FOR CODE P0306	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	1-Mar-12	23-Aug-12	GATEWAY FORD LINCOLN	#	2012	6K775	-24	18-Sep-12	1	2019	\$111.44	\$50.28	1	NA	VERIFY CONCERN CHECKED WITH IDS CODE P0306	CUSTOMER STATES CHE	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	18-Apr-12	8-May-12	DENNY ANDREWS FORD SALES INC.	#	2012	6K775	-24	20-Sep-12	5	8934	\$143.63	\$73.25	1	NA	120604 0.5 HRS/HOOKUP/SPRINTS. REPROGRAM	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	CARB0067	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	18-Apr-12	8-May-12	WOLFE FORD LINCOLN, INC.	#	2012	6K775	-24	18-Sep-12	3	515	\$113.66	\$43.13	1	NA	CHECKED AND FOUND NO WATER IN CAC	CUSTOMER STATES THE	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	18-Apr-12	8-May-12	CROSSROADS FORD OF INDIAN TR	#	2012	6K775	-24	20-Sep-12	-1	7787	\$0.00	\$47.04	1	NA	EEC TEST PASSED PERFORM TSB 12 6 4. CHECK C	CUSTOMER STATES HAS	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	18-May-12	21-Jun-12	CK HAK FORD	#	2012	6K775	-24	20-Sep-12	4	7585	\$111.44	\$57.58	1	NA	PERFORMED IDS START ID ROAD TEST. THE CHECK	CUSTOMER STATES CHE	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	26-Jun-12	29-Jul-12	FALLS CHRYSLER FORD	#	2012	6K775	-24	20-Sep-12	4	7585	\$111.44	\$57.58	1	NA	EEC TEST P0306 P0306 CK OASIS FORD TSB 12	CUSTOMER STATES CHE	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	2012	6K775	-24	17-Sep-12	10	10153	\$111.44	\$46.76	1	NA	TEST DROVE VEHICLE. CAC AND REPROGRAMED	WHEN GOING TO PASS C	CHK ENGINE LIGHT ON.	NA	4404	4404	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	14-Feb-12	21-Mar-12	ARROW FORD, INC.	#	2012	6K775	-24	18-Sep-12	7	24188	\$0.00	\$61.76	1	NA	RAN DIAG. AND PULLED CODES P0306, P0304, P0301	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	CUIC0098	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	30-Apr-12	20-May-12	BILLETTES & FORD	#	2012	6K775	-24	11-Sep-12	2	4777	\$143.63	\$77.56	1	NA	TSB 12 6 4. CHECK CAC AND DEFLECTO	CUSTOMER STATES VEH	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	30-Apr-12	20-May-12	DESJARDINS AUTO COLLECTION	#	2012	6K775	-24	11-Sep-12	2	4777	\$143.63	\$77.56	1	NA	CHK (6K775 -24) CODE P0306	DEFLECTO TEMON CHECK ENGINE	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ETC	T8F	FBI	4T6	1T6	1T6	1T6	14-Feb-12	25-May-12	DARLINS BANGOR FORD	#	2012	6K775	-24	10-Sep-12	4	4094	\$0.00	\$42.50	1	NA	CONNECTED IDS AND REIN. COULD NOT DUPLICAT	CHK ENGINE LIGHT ON.	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	12-Jun-12	23-Mar-12	TERRACE TOTEM FORD SALES LTD.	#	2012	6K775	-24	10-Sep-12	3	7107	\$144.63	\$54.34	1	NA	11515 VERIFIED CHECK ENGINE LIGHT ON. SCAN	CHK ENGINE INDICAT	CHK ENGINE LIGHT ON.	NA	4404	4404	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T8F	FBI	4T6	1T6	1T6	1T6	8-Feb-12	25-Aug-12	BILLINGSLEY FORD LINCOLN OF LA	#	2012	6K775	-24														

2012 MY 3 5L GTDI P415 Misfire Claims (7).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE LFT	ENGINE	TRANS	CC	ASSY	PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	WORKSHOPS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CC	CL	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET0C	T1F6	FBI4E4	T1K0V	TC3	AJ	8-May-12	10-Jun-12		NATCHIEZ FORD LINCOLN	#	02C3	5.00E+212	E2	25-Sep-12	3	15151	\$303.73	\$381.91	1	NA	MS	# CHECK ENGINE LIGHT IS ROVE	CHECK ENGINE LIGHT ON	#	1603S	V20	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET8C	T1F6	FBI4E4	T1K0V	TC3	AJ	7-Dec-11	8-Jan-12		MERLIN FORD LINCOLN	#	02C3	5.00E+212	E2	25-Sep-12	9	21789	\$307.82	\$414.53	1	NA	SK	# EEC TEST CODE P0430 REPLACED CATALYTIC CO	CHECK ENGINE LIGHT ON	#	1603A	V20	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET8C	T1F6	FBI4E4	T1K0V	TC3	AF	5-Nov-11	30-Dec-11		BIL SUMMERS FORD, LLC	#	02C3	5.00E+212	E2	14-Sep-12	9	5362	\$311.37	\$392.38	1	NA	NE	# REPLACED CONVERTOR ASSY INSTALLED DEFELS	CUSTOMER STATES CHE	#	1603S	V20	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET7C	T1F6	FBI4E4	T1K0V	TC3	AJ	19-Mar-12	6-Jun-12		SUN STATE FORD, INC.	#	02C3	5.00E+212	E2	15-Sep-12	4	8329	\$323.84	\$405.41	1	NA	FL	# ACCEL VERIFIED CONCERN EEC P0430 PERFORM	CUSTOMER STATES ON	#	1603S	V20	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET5C	T1F6	FBI4E4	T1K0V	TC3	AF	7-Aug-12	22-Aug-12		WRAY FORD, INC.	#	02C3	5.00E+212	E3	26-Sep-12	2	3136	\$329.98	\$401.21	1	NA	LA	# EEC TEST P0430 PERFORM CAT. CONVERTER DIME	CUSTOMER STATES CHE	#	1603S	V20	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T1F6	FBI4E4	T1K0V	TC3	AF	5-Mar-12	22-Mar-12		FESLER AUTO MALL	#	02C3	5.00E+212	E2	5-Sep-12	6	18466	\$312.07	\$384.98	1	NA	IA	# CHECKED DTCS. CODE P0430. FOLLOWED TSB 12	CUSTOMER STATES CHE	#	1603S	V20	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C	T1F6	FBI4E4	T1K0V	TC3	AJ	19-Mar-12	20-Apr-12		D. ALEX MACDONALD, LTD.	#	02C3	5.00E+212	E2	27-Sep-12	9	10804	\$280.19	\$382.73	1	NA	PE	# DIAGNOSIS MIL ON TURBO NOISE/REPAIR CODES	CHECK ENGINE LIGHT ON	#	1603A	V20	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C	T1F6	FBI4E4	T1K0V	TC3	AJ	18-Jul-12	6-Sep-12		BOB CHAPMAN FORD, INC.	#	02C3	5.00E+212	E2	27-Sep-12	1	2272	\$316.39	\$428.41	1	NA	OH	# EEC TEST PINPOINT TEST. O.K. ALL IS OPERATING	CHECK ENGINE LIGHT ON	#	1603S	V20	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	T1F6	FBI4E4	T1K0V	TC3	AJ	10-May-12	17-Jun-12		MELVILLE MOTORS LTD.	#	02C3	5.00E+212	E2	24-Sep-12	6	8450	\$307.82	\$401.28	1	NA	SK	# PLUGGED CONVERTER. CHANGED CAT CONVERTER	CHECK ENGINE LIGHT	#	1603A	V20	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET4C	T1F6	FBI4E4	T1K0V	TC3	AF	20-Jul-12	2-Aug-12		KARL KLEMENT FORD	#	02C3	5.00E+212	E2	25-Sep-12	2	2971	\$329.98	\$398.87	1	NA	TX	# IDS EEC TEST. CODE P0430. NOTE TSB 12 06 04	CUSTOMER STATES THE	#	1603S	V20	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET3C	T1F6	FBI4E4	T1K0V	TC3	AF	13-Jul-12	24-Jul-12		DON SEELEY FORD, INC.	#	02C3	5.00E+212	E2	25-Sep-12	3	3648	\$300.63	\$398.30	1	NA	MI	# PERFORMED EEC SYSTEM FOLLOWED. ALSO REMOVED	CHECK ENGINE LIGHT IS CO	#	1603S	V20	2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET2C	T1F6	FBI4E4	T1K0V	TC3	AJ	10-May-12	17-Jun-12		DON WANCE FORD, INC.	#	02C3	5.00E+212	E2	15-Sep-12	3	4690	\$308.25	\$385.95	1	NA	MO	# VERIFIED CONCERN P0430 REPLACE CAT CONVE	CEL FLASHED 4 TIMES	#	1603S	V20	2	PT C&C
CAC	COOLING	CGJ82011	2012	1FTFW1ET1C	T1F6	FBI4E4	T1K0V	TC3	AF	7-Dec-11	19-Dec-11		ROUNTREE MOORE INC.	#	02C3	6K775	A2	8-Aug-12	8	14420	\$984.13	\$1,164.70	2	NA	FL	# VERIFIED CONCERN PUL LALL TEST FOR OIL FLOW	WRENCH LIGHT COMES	#	1603S	V20	2	PT C&C
CAC	COOLING	N/A	2012	1FTFW1ET6C	T1F6	FBI4E4	T1K0V	TC3	AF	29-Mar-12	18-Jun-12		WADE FORD, INC.	#	02C3	6K775	B3	21-Sep-12	6	26956	\$200.91	\$391.04	2	NA	GA	# TEST DROVE. VERIFY CODE D. DRIPPS CLEAR CO	ENGINE LIGHT ON/OFF	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T1F6	FBI4E4	T1K0V	TC3	AF	29-Mar-12	18-Jun-12		JOHN NORTH FORD, INC.	#	02C3	5.00E+212	E2	6-Sep-12	3	6712	\$11.44	\$52.23	1	NA	KS	# 12 06 04 CHECK ENGINE LEAK. NONE FOUND. GRE	CHECK ENGINE LIGHT ON	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	CGHJ019	2012	1FTFW1ET8C	T1F6	FBI4E4	T1K0V	TC3	AF	31-Jan-12	26-Mar-12		MARSHALL FORD SALES, INC.	#	02C3	6K775	A2	27-Aug-12	7	24663	\$11.09	\$63.22	1	NA	MO	# TESTED AND P0302 AND P0316 STORED. RAN OASIS	S. S. LIGHT ON	#	1603S	V52	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C	T1F6	FBI4E4	T1K0V	TC3	AF	20-Jan-12	7-Mar-12		TEAM FORD SALES LIMITED	#	02C3	6K775	A2	27-Sep-12	7	10509	\$14.63	\$67.03	1	NA	AB	# PERFORMED SCAN TOOL/COOLER AS PER TSB 1	REPAIR FOR VEHICLE IS	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T1F6	FBI4E4	T1K0V	TC3	AF	8-Nov-11	30-Nov-11		DEAN ARBOUR FORD OF WEST BRANC	#	02C3	6K775	A2	26-Sep-12	11	9734	\$11.44	\$48.88	1	NA	MI	# DIAG CHECK ENGINE LIGHT ON/HOOK UP SCAN	TOOL. CUSTOMER CONCERN	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C	T1F6	FBI4E4	T1K0V	TC3	AF	18-Jan-12	6-Mar-12		SHEEY FORD LINCOLN OF GAITHER	#	02C3	6K775	A2	17-Sep-12	7	5086	\$11.44	\$66.18	1	NA	MD	# CK FIRING ISSUE WHEN GOING UP INCLINES/DIAG	CUST HAS FIRING ISSUE	#	1603S	V52	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T1F6	FBI4E4	T1K0V	TC3	AF	8-May-12	2-Jul-12		RAMSEY FORD LINCOLN	#	02C3	6K775	A2	26-Sep-12	3	3475	\$11.44	\$49.96	1	NA	TN	# VERIFIED CONCERN P0302 PERFORMED TSB 12 6	4. INST. CUST STATES AT TIMES	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T1F6	FBI4E4	T1K0V	TC3	AF	28-Nov-11	12-Jul-12		BARTON FORD COMPANY	#	02C3	6K775	A2	27-Sep-12	3	10940	\$13.95	\$59.20	1	NA	FL	# EEC TEST CODE P0302 PERFORM TSB 12 6 4. INST	CUST STATES AT TIMES	#	1603S	V52	2	PT C&C
TSB REFLASH	PT C&C	CGGP004	2012	1FTFW1ET4C	T1F6	FBI4E4	T1K0V	TC3	AF	21-Feb-12	23-Mar-12		COCONUT POINT FORD	#	02C3	6K775	A2	5-Sep-12	6	3887	\$12.84	\$58.98	1	NA	FL	# 6K775 CC 42 TECH 03611. VERIFIED CONCERN SE	CUSTOMER STATES VER	#	1603S	V44	2	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET0C	T1F6	FBI4E4	T1K0V	TC3	AF	13-May-12	24-Aug-12		BAILEY AUTO PLAZA	#	02C3	6K775	A2	17-Sep-12	1	1612	\$12.84	\$59.16	1	NA	TX	# VERIFIED CONCERN KOEO P0308 TSB 12 6 4. REPR	CUSTOMER STATES SESS	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	T1F6	FBI4E4	T1K0V	TC3	AF	10-Feb-12	30-Apr-12		CHAMPION FORD SALES, INC.	#	02C3	6K775	A2	27-Sep-12	6	6837	\$0.00	\$43.17	1	NA	PA	# VERIFIED CONCERN. P0302 CYLINDER #2 MISFIRE	CUSTOMER STATES THA	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	T1F6	FBI4E4	T1K0V	TC3	AF	15-Jan-12	3-Mar-12		BILLINGSLEY FORD, INC.	#	02C3	6K775	A2	21-Sep-12	7	11022	\$11.44	\$53.88	1	NA	OK	# EEC TEST NO CODES PRESENT PINPOINT TEST	WHILE PASSING VEHICLE	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET5C	T1F6	FBI4E4	T1K0V	TC3	AF	7-Feb-12	22-May-12		BOB MOORE FORD	#	02C3	6K775	A2	26-Sep-12	5	4686	\$0.00	\$43.73	1	NA	OK	# EEC TEST CODE P0308. INSPECT CAC. AIR DEFLE	CUST STATES THE CEL	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	T1F6	FBI4E4	T1K0V	TC3	AF	28-Mar-12	22-May-12		ROGERS FORD SALES, INC.	#	02C3	6K775	A2	17-Sep-12	4	10336	\$0.00	\$43.80	1	NA	TX	# RXT DTC P0308. COMPRESSION TEST. LEVELS W/EN	GINE PERFORMANCE	#	1603S	V52	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET5C	T1F6	FBI4E4	T1K0V	TC3	AF	15-Jan-12	26-May-12		JORDAN FORD, LTD.	#	02C3	6K775	A2	20-Sep-12	4	12879	\$0.00	\$46.32	1	NA	TX	# VERIFIED CONCERN KOEO P0304,P0305 AND P030	CHECK ENGINE LIGHT ON	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T1F6	FBI4E4	T1K0V	TC3	AF	25-Feb-12	13-Apr-12		GAYLORD FORD LINCOLN, INC.	#	02C3	6K775	A2	4-Sep-12	5	12117	\$11.44	\$49.99	1	NA	MI	# VERIFIED CONCERN. REPROGRAMED PCM AND IN	STATION STATES CHE	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET5C	T1F6	FBI4E4	T1K0V	TC3	AF	12-Jan-12	29-May-12		HIGHLAND FORD SALES LTD.	#	02C3	6K775	A2	20-Sep-12	4	10760	\$0.00	\$66.68	1	NA	ON	# SCAN TEST FOR CODES. P0301. MISFIRE. MONI	HESTATION ON EXCELLE	#	1603S	V44	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET5C	T1F6	FBI4E4	T1K0V	TC3	AF	22-Nov-11	31-Dec-11		BAILEY AUTO PLAZA	#	02C3	6K775	A2	27-Sep-12	10	9756	\$12.84	\$59.16	1	NA	TX	# VERIFY CONCERN. TRUCK RUNNING ROUGH/KOEO	CUST STATES ENGINE	#	1603S	V52	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C	T1F6	FBI4E4	T1K0V	TC3	AJ	28-Mar-12	9-May-12		JACK BOWMER FORD LINCOLN	#	02C3	6K775	A2	17-Sep-12	5	25170	\$0.00	\$42.11	1	NA	OK	# PCM REPROGRAMMING PERFORM DIAG & REPR	CUSTOMER STATES CHE	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C	T1F6	FBI4E4	T1K0V	TC3	AF	15-Mar-12	18-Apr-12		HIGHLAND FORD SALES LIMITED	#	02C3	6K775	A2	27-Sep-12	6	5404	\$14.63	\$66.68	1	NA	NS	# VERIFIED CONCERN. REFER TO TSB 12 6 4. INST	CUSTOMER COMPLAINS	#	1603S	V52	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C	T1F6	FBI4E4	T1K0V	TC3	AF	28-Nov-11	18-Jan-12		SARASOTA FORD	#	02C3	6K775	A2	19-Sep-12	9	23593	\$0.00	\$53.23	1	NA	FL	# PERFORMED TSB 12 06 04 REPROGRAMED PCM	AT CUSTOMER STATES WHI	#	1603S	V44	2	PT MALFUNCTION
TSB REFLASH	PT C&C	CGDI053	2012	1FTFW1ET6C	T1F6	FBI4E4	T1K0V	TC3	AF	20-Apr-12	17-May-12		KEN STILLWELL FORD	#	02C3	6K775	A2	24-Sep-12	6	5945	\$0.00	\$103.64	1	NA	MI	# PERFORM EEC TEST. PULL CODES FOUND WATER	VEHICLE STARTED TO	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T1F6	FBI4E4	T1K0V	TC3	AJ	12-Mar-12	23-Jun-12		CHAMPION FORD KATY	#	02C3	6K775	A2	19-Sep-12	3	7699	\$11.44	\$58.46	1	NA	TX	# BASE WARRANTY CC 42 PP 6K775 TSB 120944	2012 04/04 CUSTOMER STATES	#	1603S	V52	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T1F6	FBI4E4	T1K0V	TC3	AJ	22-May-12			STERLING FORD SALES (OTTAWA)	#	02C3	6K775	A2	19-Sep-12	-1	313	\$0.00	\$46.24	1	NA	ON	# CHECK FOR LIGHT ON. CODES P0300,P0304 305	CHECK ENGINE LIGHT ON	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET1C	T1F6	FBI4E4	T1K0V	TC3	AF	17-Jan-12	20-Feb-12		LEWIS FORD SALES, INC.	#	02C3	6K775	A2	26-Sep-12	8	21770	\$11.44	\$52.31	1	NA	AR	# CK OASIS IDS SETUP RET DTCS TSB 12 6 4. APPLI	CUST STATE THAT CHE	#	1603S	V20	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET5C	T1F6	FBI4E4	T1K0V	TC3	AJ	18-May-12	20-Jun-12		ATHENS FORD	#	02C3	6K775	A2	26-Sep-12	4	4153	\$12.29	\$61.31	1	NA	GA	# INSPECT FOUND WHEEL SHUTTERING. INSPE	CUSTOMER STATES VER	#	1603S	V52	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C	T1F6	FBI4E4	T1K0V	TC3	AF	3-Apr-12	25-Aug-12		COURTESY FORD	#	02C3	6K775	A2	25-Sep-12	2	2985	\$13.95	\$58.32	1	NA	FL	# FOUND TSB 12 6 4 FOR CUSTOMERS CONCERN	CUSTOMER STATES ENG	#	1603S	V52	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET9C	T1F6	FBI4E4	T1K0V	TC3	AF	19-Mar-12	12-Jun-12		LEWIS AND CLARK FORD LINCOLN	#	02C3	6K775	A2	29-Sep-12	4	7931	\$11.44	\$43.67	1	NA	SD	# VERIFIED CONCERN NO DTCS INSTALLED DEFEL	CUS THE TRUCK WILL CO	#	1603S	V52	2	PT C&C
TSB REFLASH																																

2012 MY 3.5L GTDI P415 Misfire Claims

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2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

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2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Wednesday, October 03, 2012 4:31 PM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Hwang, Sheng-Jiaw (S.J.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ridolfi, Dominic (D.R.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (10/3/12)

2012 MY – highlighted in yellow

Forty-seven new claims today

(24) TSB Reflash

(8) Catalytic Converter

(7) Diag - Misfire

(5) COP

(2) CAC (FYI - these were **NOT** on the VIN list for customers we sent the new CAC to – one says it was an engineering supplied part, the other looks like they ordered a CAC due to water found in the CAC)

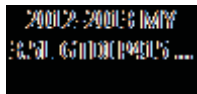
(1) Fuel Injector

2013 MY – highlighted in blue

Two new claims today (These are the first claims for 2013 MY – they are both prior to 9/18/12 production date)

(1) Catalytic Converter

(1) Diag - Misfire

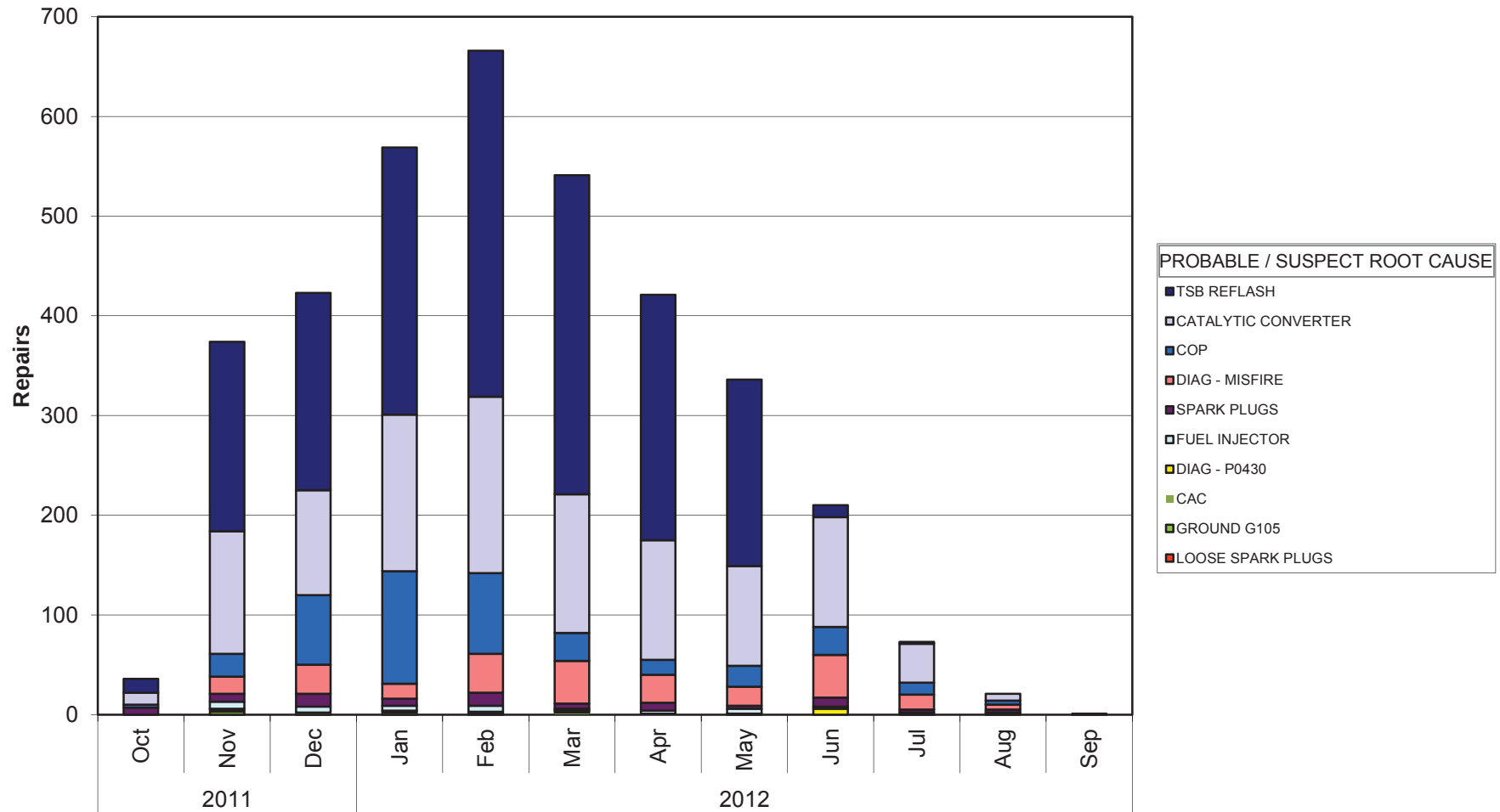


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 10/2/12



Years	PROD DATE
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Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	
2012	Jan	1
	Feb	
	Mar	
	Apr	
	May	
	Jun	
	Jul	
	Aug	
	Sep	
Grand Total		2

GROUND G105		CAC
	3	1
		1
	2	1
		2
		1
	5	6

DIAG - P0430		FUEL INJECTOR
	2	7
		6
	2	5
	1	6
	2	2
		3
	1	5
	6	2
		2
		2
	14	40

SPARK PLUGS		DIAG - MISFIRE
	7	
	8	17
	13	29
	7	15
	13	39
	5	43
	8	28
	3	19
	9	43
	3	15
	3	5
	79	253

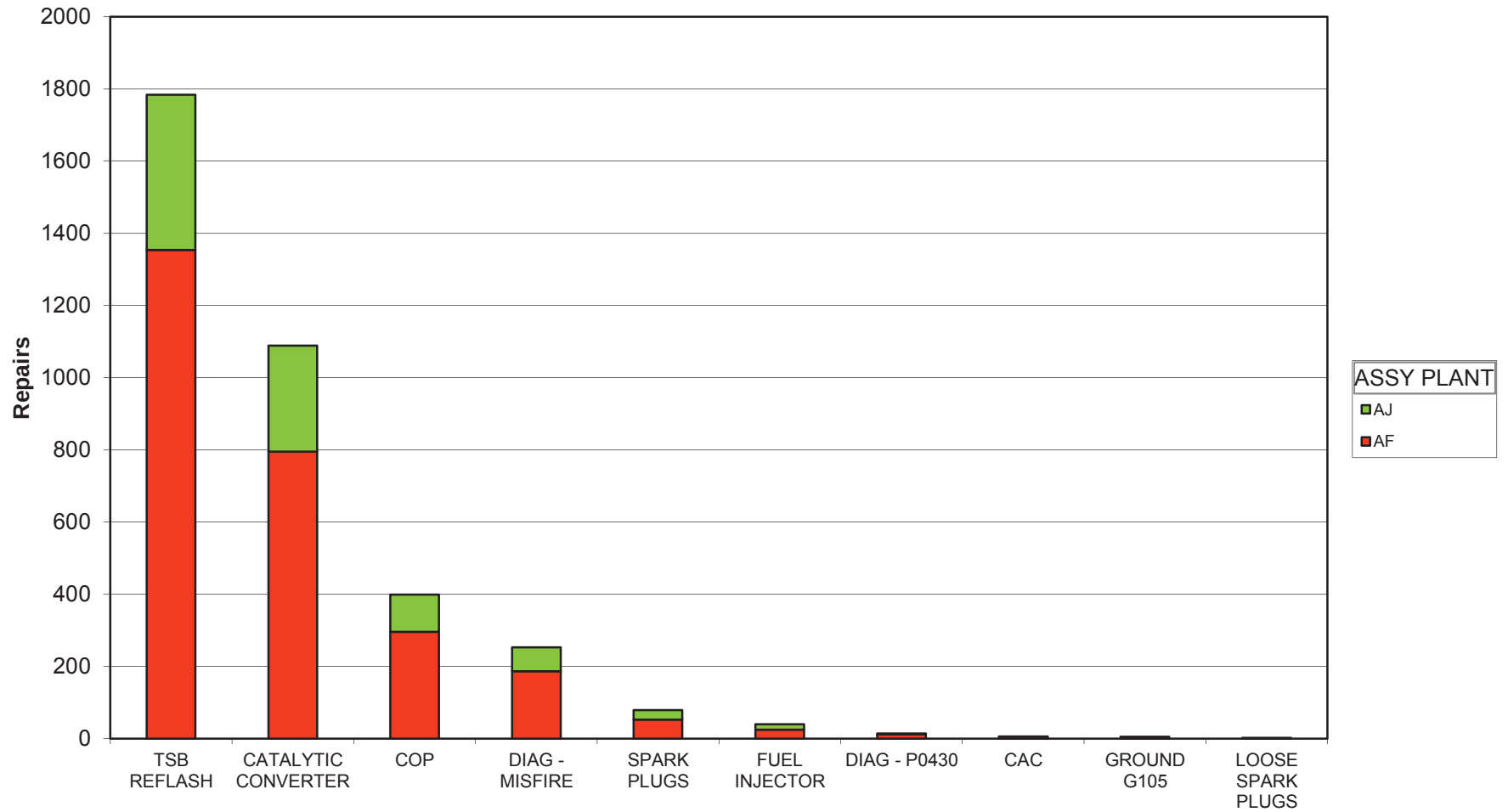
COP	CATALYTIC CONVERTER	
	3	12
	23	123
	70	105
	113	157
	81	177
	28	139
	15	120
	21	100
	28	110
	12	39
	4	7
	1	
	399	1089

TSB REFLASH		Grand Total
	14	36
	190	374
	198	423
	268	569
	347	666
	320	541
	246	421
	187	336
	12	210
	2	73
		21
		1
	1784	3671

ENGINE CODE | TRANS CODE | PART NUMBER BASE | VFG CODE | LEAD RESPONSIBLE ACTIVITY

Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 10/2/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	ASSY PLANT		
PROBABLE / SUSPECT ROOT CAUSE	AF	AJ	Grand Total
TSB REFLASH	1354	430	1784
CATALYTIC CONVERTER	795	294	1089
COP	296	103	399
DIAG - MISFIRE	187	66	253
SPARK PLUGS	53	26	79
FUEL INJECTOR	25	15	40
DIAG - P0430	12	2	14
CAC	5	1	6
GROUND G105	5		5
LOOSE SPARK PLUGS	1	1	2
Grand Total	2733	938	3671

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	CGOIS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION
COP	ENGINE	BLTD0003	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	T/C3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#BBL12029	C31	12-Dec-11	1	929	\$63.09	\$116.81	1	GA	#ECC TEST P0430 MONITOR TEST REPLACED #C6 COIL ENGINE SKP MISS DRIVE	#A611A	V29	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E9C	T/F6	F/B414E	T/KW	T/C3	AJ	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#BBL12031	C31	29-Nov-11	0	20	\$5.17	\$63.22	1	GA	#ECC TEST FOR CODES, #2 SPARK PLUG CRACKED, RST TEST DRIVE ON P0430	#A611A	V29	PT C&C	
ENGINE	ENGINE	NIA	2012	1FTFWW1E9C	T/F6	F/B414E	T/KW	T/C3	AJ	24-Oct-11	8-Dec-11	FUTURE FORD OF CLOVIS	#BBL12045	C31	22-Dec-11	1	28	\$10.39	\$159.03	1	CA	#ECC TEST P0300, POWERED PLUGS AND ROAD TEST	#A611A	V29	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E4C	T/F6	F/B414E	T/KW	T/C3	AJ	25-Oct-11	9-Dec-11	HILLER FORD INC	#BBL12045	C31	6-Dec-11	-1	10	\$5.17	\$42.48	0	WI	#VERIFIED CONCERN, PERISS CC 42	#A611A	V29	PT C&C	
GROUND G105	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B414E	T/KW	T/C3	AF	18-Nov-11	9-Dec-11	JIM HANSEN'S GATEWAY FORD LINCOLN	#BBL12029	C31	2-Jan-12	1	148	\$80.00	\$89.19	1	AB	#238 VERIFIED CONCERN	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1E8C	T/F6	F/B414E	T/KW	T/C3	AF	9-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANCH	#BBL12045	C31	10-Dec-11	1	519	\$80.00	\$74.90	1	MI	#HOCK UP IDS AND SELF TURNED TO CUSTOMER	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1E3C	T/F6	F/B414E	T/KW	T/C3	AF	10-Nov-11	11-Dec-11	ALL STAR FORD	#BBL12029	C31	22-Dec-11	1	272	\$80.00	\$79.35	1	WI	#DID NOT DUPL ON RST D AND REINST IN FLOW	#A611A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E7C	T/F6	F/B414E	T/KW	T/C3	AF	11-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#BBL12029	C31	28-Dec-11	1	418	\$240.12	\$443.16	2	GA	#673 ROADTESTED & VERIFIED CONCERN, RST SOFTWARE	#A611A	V29	PT C&C	
EXHAUST	EXHAUST	NIA	2012	1FTFWW1E4C	T/F6	F/B414E	T/KW	T/C3	AF	8-Dec-11	23-Dec-11	DUNCAN FORD LINCOLN	#BBL12029	C31	30-Dec-11	1	1951	\$520.44	\$137.92	3	FL	#VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLEARED	#A611A	V29	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	27-Nov-11	11-Dec-11	HALLMARK FORD SALES LIMITED	#BBL12029	C31	4-Jan-12	1	31	\$4.88	\$179.42	2	BC	#DIAG. TESTS, CODE P0316, PINPOINT MONITOR TEST OK, ENG RUNNING ROUGH	#A611A	V29	PT C&C	
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E4C	T/F6	F/B414E	T/KW	T/C3	AJ	18-Nov-11	15-Dec-11	SCOTT PETERSON MOTORS INC	#BBL12029	C31	19-Dec-11	-1	12	\$268.55	\$746.16	6	GA	#GS STILL MISFIRE ON #2, H09 INJECTOR FLOW PLW	#A611A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	7-Nov-11	18-Dec-11	BOWEN SCARFF FORD LINCOLN	#BBL12029	C31	18-Jan-12	1	522	\$161.77	\$409.11	3	WA	#ISS SET UP EEC TEST WHEN TESTED COILS FAILED	#A611A	V29	PT C&C	
COP	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	11-Dec-11	26-Dec-11	DON SEELEY FORD, INC.	#BBL12029	C31	11-Jan-12	1	1184	\$80.00	\$24.90	0	MI	#INSTANT FUEL ECONOMY TEST, EEC TEST, KICK FOR CUST STATES OK	#A611A	V29	PT C&C	
COP	ENGINE	NIA	2012	1FTFWW1E4C	T/F6	F/B414E	T/KW	T/C3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD	#BBL12029	C31	10-Jan-12	1	124	\$160.57	\$241.25	1	NS	#201 SKP TEST DROVE AHEAD UNDER LOAD, REPLACED	#A611A	V29	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AJ	7-Nov-11	11-Dec-11	CAM CLARK FORD SALES LTD.	#BBL12029	C31	12-Jan-12	1	3	\$9.71	\$225.54	2	GA	#D 210 SELF TEST PCM HANCE TEST SHOWED THAT	#A611A	V29	PT C&C	
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AJ	2-Dec-11	21-Dec-11	WHITES CLAYTON FORD, INC.	#BBL12029	C31	7-Jan-12	1	1301	\$143.80	\$511.81	2	GA	#PERFORM IDS QUICK TEST, WET AROUND THE	#A611A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	6-Jan-12	10-Jan-12	PAT MILLIKEN FORD, INC.	#BBL12029	C31	13-Jan-12	1	250	\$84.05	\$255.51	2	MI	#TEST EEC, CON P0316 HFE ENGINE FOR CYLINDER	#A611A	V29	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E4C	T/F6	F/B414E	T/KW	T/C3	AF	6-Jan-12	10-Jan-12	BARRIE FORD	#BBL12029	C31	12-Jan-12	-1	6	\$60.19	\$253.50	2	ON	#HOCK UP IDS PINPOINT, TNG INTERNAL FAULT IN	#A611A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AJ	15-Dec-11	5-Jan-12	PARIS FORD LINCOLN, INC.	#BBL12029	C31	19-Jan-12	1	1084	\$397.71	\$456.78	1	GA	#VERIFIED CONCERN, EEC TEST P0430, PINPOINT	#A611A	V29	PT C&C	
ENGINE	ENGINE	CANA0003	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AJ	28-Oct-11	27-Dec-11	RON DURRANT FORD	#BBL12029	C31	13-Jan-12	1	1236	\$126.10	\$310.87	2	CA	#1236 CUST STATES VEH 1 ON ACCEL CYLINDER	#A611A	V29	PT C&C	
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AJ	28-Oct-11	27-Dec-11	MARK MARTIN FORD	#BBL12029	C31	13-Jan-12	1	791	\$229.12	\$275.12	1	MI	#REPLACE INJECTOR, H09 INJECTOR WAS	#A611A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	10-Nov-11	11-Dec-11	OTIS FORD, INC.	#BBL12029	C31	16-Jan-12	1	456	\$444.30	\$571.46	1	NY	#CHECK ENGINE LIGHT ON P0430, PINPOINT	#A611A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#BBL12029	C31	16-Jan-12	2	2878	\$447.66	\$695.35	2	MI	#PERFORM IDS, DIAG CODE P0430 FOLLOWUP	#A611A	V29	PT C&C	
GROUND G105	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	2-Dec-11	12-Dec-11	WHITSON FORD LINCOLN, LLC	#BBL12029	C31	16-Jan-12	1	500	\$20.00	\$106.98	0	MI	#P01-CLEAN, P01-CLEAN, P01-CLEAN	#A611A	V29	PT C&C	
GROUND G105	ENGINE	CAQA0024	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#BBL12029	C31	16-Jan-12	1	1057	\$80.00	\$226.69	2	MI	#ROAD TEST CANNOT VEH AND CHECKED A FUEL	#A611A	V29	PT C&C	
ENGINE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	8-Nov-11	30-Nov-11	AUTOWAY FORD AND LINCOLN	#BBL12029	C31	23-Jan-12	2	2377	\$152.94	\$259.78	1	FL	#ROAD TESTED VEHICLE, SPRIE PERFORMED	#A611A	V29	PT C&C	
FUEL INJECTOR	ENGINE	CAQA0024	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	21-Nov-11	29-Dec-11	WHITSON FORD LINCOLN, LLC	#BBL12029	C31	16-Jan-12	1	500	\$20.00	\$106.98	0	MI	#P01-CLEAN, P01-CLEAN, P01-CLEAN	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	1-Dec-11	3-Jan-12	ALTON BLAKLEY FORD	#BBL12029	C31	24-Jan-12	1	2807	\$80.00	\$50.23	1	MI	#ECC TEST P0316, CK OASIS PER SSM 22102	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CAPA0009	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	18-Nov-11	12-Dec-11	KEN WILSON FORD, INC.	#BBL12029	C31	16-Jan-12	2	2115	\$21.06	\$136.54	1	NC	#IDS TEST, PASS CODES AND CHECK CYLINDER	#A611A	V29	PT C&C	
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	24-Nov-11	29-Dec-11	MARK MARTIN FORD	#BBL12029	C31	16-Jan-12	1	500	\$20.00	\$106.98	0	MI	#P01-CLEAN, P01-CLEAN, P01-CLEAN	#A611A	V29	PT C&C	
COP	ENGINE	CAQA0001	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	MI	#ECC TEST CODE P0210 PRESENT, PINPOINT	#A611A	V29	PT C&C	
FUEL INJECTOR	ENGINE	CAMA0002	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	9-Dec-11	29-Dec-11	EAGLE COUNTRY FORD	#BBL12029	C31	13-Jan-12	-1	436	\$243.54	\$558.29	1	MI	#VERIFIED CONCERN, COILING INJECTORS AND	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	13-Dec-11	13-Jan-12	UNION FORD, INC.	#BBL12029	C31	13-Jan-12	1	560	\$20.00	\$90.71	1	WA	#ECC TEST, MONITORING P0430, MONITOR	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	11-Nov-11	19-Dec-11	DOUGLAS FORD LINCOLN SALES LTD	#BBL12029	C31	23-Jan-12	2	1286	\$80.00	\$91.85	1	ON	#ECC TEST, NO CODES, FOLLOW SYMPTOM	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	28-Nov-11	27-Dec-11	MUD MOTORS, INC.	#BBL12029	C31	30-Jan-12	2	1011	\$80.00	\$20.51	0	MI	#ECC TEST, NO CODES, ROAD TEST UNABLE	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	21-Nov-11	29-Dec-11	WHITSON FORD LINCOLN, LLC	#BBL12029	C31	16-Jan-12	1	500	\$20.00	\$106.98	0	MI	#P01-CLEAN, P01-CLEAN, P01-CLEAN	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	13-Dec-11	31-Dec-11	PRAIRIE HILLS FORD	#BBL12029	C31	26-Jan-12	1	2197	\$80.00	\$58.84	1	NE	#IDS TEST RETRIEVED DTLINE AND NEEDED	#A611A	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CAZB0002	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	11-Dec-11	25-Jan-12	NEILSON FORD, INC.	#BBL12029	C31	26-Jan-12	1	551	\$410.74	\$558.96	1	VA	#VERIFY CEL IS ON, VISUALDAG RESULTS,	#A611A	V29	PT C&C	
COP	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	18-Dec-11	21-Dec-11	DEAN SELLERS, INC.	#BBL12029	C31	30-Jan-12	2	3889	\$397.71	\$523.12	1	MI	#ECC TEST EEC, K0200 PASS, C040 BPR	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	5-Jan-12	31-Jan-12	WOODBRIDGE FORD LINCOLN LTD	#BBL12029	C31	1-Feb-12	1	52	\$111.37	\$442.90	3	AB	#VERIFIED CONCERN OF #FROM OTHER	#A611A	V29	PT C&C	
COP	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	7-Dec-11	25-Dec-11	TERRERRONE FORD	#BBL12029	C31	1-Feb-12	2	2424	\$80.00	\$65.87	1	LA	#RAN EEC TEST P0300 RAN AGAIN AT	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CBFC0008	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AJ	13-Jan-12	26-Jan-12	WESTWAY FORD	#BBL12029	C31	4-Feb-12	1	1622	\$58.88	\$172.12	1	MI	#CUST STATES THE CHECK NO PERFORMED	#A611A	V29	PT C&C	
COP	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	13-Dec-11	12-Jan-12	DEL RIO FORD LINCOLN	#BBL12029	C31	13-Jan-12	1	469	\$58.88	\$139.94	1	MI	#FOUNT FAULTY COIL, ASSISTANCE OK,	#A611A	V29	PT C&C	
COP	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	16-Dec-11	30-Jan-12	MUNDAY FORD	#BBL12029	C31	2-Feb-12	1	113	\$58.88	\$175.88	1	TX	#VERIFIED CONCERN, INS CYLINDER	#A611A	V29	PT C&C	
ENGINE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	6-Dec-11	19-Jan-12	FESTIVAL FORD SALES (1983) LTD	#BBL12029	C31	6-Feb-12	1	1461	\$565.48	\$262.81	2	CA	#K020 PASS K0200 PASS, L1260004	#A611A	V29	PT C&C	
ENGINE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AF	5-Jan-12	31-Jan-12	CROPPER MOTORS INC	#BBL12029	C31	2-Feb-12	1	494	\$60.20	\$136.04	1	MI	#CHECKED & CONFIRMED H01 ALL	#A611A	V29	PT C&C	
DIAG - SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AJ	6-Dec-11	19-Jan-12	BOB MCCORMACK FORD	#BBL12029	C31	13-Jan-12	1	195	\$80.00	\$70.89	1	PA	#PREFORM SYSTEM TESTED UP SPARK	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AJ	17-Dec-11	11-Dec-11	WILLIAMS FORD LINCOLN	#BBL12029	C31	2-Feb-12	-1	10	\$0.00	\$14.05	0	PA	#VERIFIED CONCERN, FUEL DRAIN	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AJ	9-Dec-11	29-Dec-11	THE LAKES FORD	#BBL12029	C31	6-Feb-12	2	1553	\$80.00	\$144.66	0	MI	#1553 DIAG R2, TEST EEC, SYST	#A611A	V29	PT C&C	
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1E2C	T/F6	F/B414E	T/KW	T/C3	AJ																	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LT	ENGINE	TRANS	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BIN	FUNCTION		
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#1209	C#1	22-Feb-12	2	1191	\$64.05	\$216.40	CA	TX	TEST EEC CODE P0300/P0301/P0302 YES JB9 NO JB11	REPLACED DRIVERS SIDE (LEFT) CATALYST (SE4)	CUSTOMER STATES CHEV	#1209	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	29-Jan-12	22-Feb-12	BANKSTON FORD OF ARLINGTON	#1209	C#1	17-Feb-12	0	10	\$64.05	\$179.26	TX	TX	INSPECT FOR THE CHECK ENGINE LIGHT ON #1 CYLINDER	CHECK ENGINE LIGHT ON #1 CYLINDER	CUSTOMER STATES CHEV	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	CDBX0011	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	2-Feb-12	20-Feb-12	RIVERVIEW FORD LINCOLN SALES	#12405	C#1	24-Feb-12	1	248	\$55.20	\$210.46	TX	TX	VERIFIED CONCERN ISS. CONNECTOR PIN FITS. ENGINE LACKS POWER	REPLACED SPARK PLUGS	CUSTOMER STATES CHEV	#12405	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFX1ET4C	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12405	C#1	22-Feb-12	-1	32	\$5.29	\$218.32	TX	TX	ISS EEC TEST P0303/P0301/ST EEC SYSTEM PASSES	INSPECT AND ADVISE FC	CUSTOMER STATES CHEV	#12405	V52	PT C&C
DIAG - MISFIRE	ENGINE	CBUA0102	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	14-Feb-12	FEVER FORD	#1209	C#1	20-Feb-12	1	781	\$0.00	\$91.68	TX	TX	VERIFIED CONCERN, RAN WELL, NO FURTHER	CUSTOMER STATES CHEV	#1209	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	1-Dec-11	16-Jan-12	HILLOREST FORD LINCOLN	#1209	C#1	27-Feb-12	1	1978	\$58.88	\$139.01	TX	TX	VERIFIED COMPLAINT TEST TO CYLINDER NUMBER	CUSTOMER STATES CHEV	#1209	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1ET4C	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	16-Jan-12	ALMA FORD INC.	#1209	C#1	23-Feb-12	2	2858	\$66.99	\$195.38	TX	TX	QUICK TEST P0303, P1NFC28	LUMIERE CHECK ENGINE	CUSTOMER STATES CHEV	#1209	V52	PT C&C
COP	ENGINE	CBUA0102	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#1209	C#1	17-Feb-12	1	503	\$58.88	\$199.24	TX	TX	PERFORMED EEC TEST DATA LOGGED DISPL	CUSTOMER STATES CHEV	#1209	V52	PT C&C	
DIAG - MISFIRE	ENGINE	CAMA0102	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	10-Nov-11	16-Dec-11	SUNSET AUTO CO INC.	#9593	C#1	12-Jan-12	1	2819	\$0.00	\$215.26	TX	TX	PER ANDREW FROM FORD THEY HAVE RECORD	CUSTOMER STATES CHEV	#1209	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CDBX0003	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#1209	C#1	3-Feb-12	2	2650	\$201.24	\$519.83	TX	TX	CHECK FOR MIL ON AND ERR. NO FIX AVAILABLE	CHECK & REPORT CHECK	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	21-Dec-11	HIXSON AUTOLEXP	#1209	C#1	21-Feb-12	1	1683	\$397.71	\$497.23	TX	TX	REPLACED BANK TWO/DRIVERS SIDE/LEFT CAT	CUSTOMER STATES CHEV	#1209	V52	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC.	#1209	C#1	5-Mar-12	1	952	\$405.35	\$210.29	TX	TX	RAN IDS DIAGNOSIS FOR #1, REPLACED CATAL	SEES LIGHT CAME ON AND R	CUSTOMER STATES CHEV	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	13-Dec-11	ERWIN MOTORS INC.	#1209	C#1	5-Mar-12	3	4390	\$117.77	\$229.40	TX	TX	COOL COMPRESSOR TEST EEC TEST OK	COND UP IN LIGHT CHECK	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	5-Nov-11	13-Feb-12	HUNT FORD INC.	#1209	C#1	5-Mar-12	-1	10	\$405.35	\$484.13	TX	TX	RAN SYSTEMS TEST PCM P0430 REPROGRAM	CUSTOMER STATES CHEV	#1209	V52	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	7-Jan-12	13-Feb-12	TUTTLE CREEK FORD LINCOLN	#1209	C#1	2-Mar-12	1	852	\$64.05	\$343.78	TX	TX	CK ENGINE LIGHT CAME NO TOOL AND SPARK	CHECK ENGINE LIGHT ON	CUSTOMER STATES CHEV	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	CAMA0102	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC.	#9593	C#1	12-Jan-12	1	2819	\$397.25	\$3,948.04	TX	TX	ROAD TESTED AND DIAGN. CK FUEL FOR E	CUSTOMER STATES CHEV	#1209	V52	PT C&C	
FUEL INJECTOR	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-12	14-Feb-12	MCCLARY FORD	#1209	C#1	8-Mar-12	1	1694	\$58.88	\$169.09	TX	TX	EEC TEST DTC P0306 POWER BALANCE	REPLACED CUSTOMER STATES	#1209	V52	PT C&C	
COP	ENGINE	CDBX0002	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	28-Dec-11	MCCLARY FORD	#1209	C#1	8-Mar-12	1	1694	\$58.88	\$169.09	TX	TX	EEC DIAGNOSTIC CODE P0306 AND INSPECT	PERFORMED EEC TEST	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	13-Jan-12	HOUSTON FORD, INC.	#1209	C#1	5-Mar-12	2	5307	\$58.88	\$154.40	TX	TX	3,000 MILE FACTORY REC	CUSTOMER STATES CHEV	#1209	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1ET4C	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD.	#1209	C#1	8-Mar-12	3	\$1574	\$322.57	\$354.59	TX	TX	INSPECTED CONVERTER TESTS AND RE TESTED	ALL ORCHEMID SKEPS KE	CUSTOMER STATES CHEV	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	28-Oct-11	2-Mar-12	COLUMBIA FORD, INC.	#1209	C#1	5-Mar-12	1	685	\$58.88	\$140.83	TX	TX	ISS TEST INDICATES CMT. MISFIRE IS NO	CUSTOMER STATES CHEV	#1209	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	16-Feb-12	JEAN DEMMER FORD, INC.	#1209	C#1	13-Mar-12	2	3385	\$5.17	\$121.99	TX	TX	PERFORMED SELF TEST RECEIVED CODE P0308	THE ENGINE LIGHT ON	CUSTOMER STATES CHEV	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	16-Feb-12	BENNA FORD SUPERIOR	#1209	C#1	13-Mar-12	2	1853	\$405.35	\$620.25	TX	TX	TESTED AND FOUND C/D CONVERTOR. CL	REAR CHIMES ROUGH, C	CUSTOMER STATES CHEV	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	28-Dec-11	DAN WIELD FORD, INC.	#1209	C#1	13-Mar-12	1	131	\$64.05	\$174.54	TX	TX	LIGHT NOT ON NO DTC'S. RE IN SHOP. F	CUSTOMER STATES CHEV	#1209	V52	PT C&C	
SPARK PLUGS	ENGINE	CGCE0001	2012	1FTFX1ET4C	T/F6	F/B41E	T/KW	T/C3	AF	24-Oct-11	20-Feb-12	CHARLES GABUS FORD	#9593	C#1	7-Mar-12	-1	34	\$319.11	\$928.44	TX	TX	RETRIEVED CODE P0304/ EEC TEST AND IN	JECTOR NEW CARS STATES THA	CUSTOMER STATES CHEV	#1209	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	22-Nov-11	16-Dec-11	LYTH FORD LINCOLN OF BOISE	#1209	C#1	13-Mar-12	-1	18	\$5.17	\$78.84	TX	TX	ICXUST STATES CHECK SPARK PLUGS AND	FOUN SALES MANAGER STATE	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGCE0001	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	7-Mar-12	KENTWOOD FORD SALES, INC.	#1209	C#1	19-Mar-12	1	597	\$61.70	\$163.38	TX	TX	AR #1 HOOK UP IDS KEO P0303/ REROAD TEST	NO 1 IS SEE PREVIOUS HISTORY	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGCE0001	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	7-Mar-12	CRAIN FORD JACKSONVILLE	#1209	C#1	19-Mar-12	1	1538	\$413.00	\$552.72	TX	TX	PN 8212 CODE 42 LEFT P0430 P1300. RAN	OASIS CUSTOMER STATES CHEV	#1209	V52	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	13-Mar-12	EXCEL FORD LINCOLN LP	#1209	C#1	19-Mar-12	1	7012	\$397.71	\$516.12	TX	TX	FRANK CAT BROKEN INSURE TEST EEC SY	STEM CUSTOMER STATES CHEV	#1209	V52	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Dec-11	19-Jan-12	BOBBY FORD, INC.	#1209	C#1	20-Mar-12	3	4934	\$58.88	\$116.98	TX	TX	PERFORMED COMPLAINT/REPAIR COMPLAINT	CORCS CHECK ENGINE LIGHT	CUSTOMER STATES CHEV	#1209	V52	PT C&C
DIAG - MISFIRE	ENGINE	CGCE0001	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	27-Feb-12	LEIP JOHNSON FORD	#1209	C#1	19-Mar-12	1	855	\$64.05	\$136.50	TX	TX	REPLACE BURNED OUT #3 COIL AND SPARK	PLUGS GUERK TEST THE TRUCK	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGCE0001	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	30-Nov-11	ST THOMAS FORD LINCOLN SALES	#1209	C#1	19-Mar-12	1	710	\$20.00	\$115.21	TX	TX	EEC TEST P0306, P0308, P0309, ON TEST	INSPECT FOR CHECK ENGINE	CUSTOMER STATES CHEV	#1209	V52	PT C&C
FUEL INJECTOR	ENGINE	CGCE0001	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	30-Nov-11	PKINS FORD LINCOLN	#1209	C#1	19-Mar-12	4	6245	\$437.05	\$545.81	TX	TX	ELECTRONIC ENGINE DIAGNOSIS P0430, D	CLD DISPUST STATE SERVICE	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGCE0001	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	16-Feb-12	28-Feb-12	LOCKHART MTR CO INC.	#1209	C#1	19-Mar-12	1	1055	\$64.05	\$207.15	TX	TX	TX #1209 46 VISUAL INSPECTION TESTED	WITH SCAL 3 CHECK ENGINE LIGHT	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	5-Mar-12	RYAN FORD	#1209	C#1	27-Feb-12	3	4309	\$388.63	\$683.12	TX	TX	VERIFIED CUSTOMER CONCERN. CHECKED	OASIS. NO TSB8 CUSTOMER STATES	CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#1209	C#1	22-Mar-12	1	410	\$405.35	\$561.20	TX	TX	EEEC DIAG. DTC P0430, PINPOINT TEST	DCL DCL CHECK ENGINE LIGHT ON	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	1-Mar-12	FIVE STAR FORD	#1209	C#1	14-Mar-12	1	792	\$405.35	\$489.89	TX	TX	EEC TEST P0430 PERFORM TSB 12 2 TO	REPLACE SES LIGHT IS ON, PERFORM	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#1209	C#1	21-Mar-12	2	7109	\$405.35	\$484.37	TX	TX	REPROGRAM PCM AND REPLACE LEFT CAT	CONV. CHECK ENGINE LIGHT CAME	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#1209	C#1	15-Mar-12	1	3865	\$413.00	\$500.91	TX	TX	PERFORM DIAG. REPROGRAM THE PCM &	REPLACED 2 REPAIR SERVICE EN	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	18-Dec-11	4-Jun-12	MORRIS BUFFALO FORD	#1209	C#1	24-Mar-12	2	6423	\$405.35	\$500.35	TX	TX	PCM CALIBRATION APPARENTLY THE TSB	DOESN'T CHECK THE CHECK EN	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	16-Nov-11	16-Feb-12	BOLTON FORD, L.L.C.	#1209	C#1	5-Mar-12	1	5131	\$405.35	\$488.35	TX	TX	VERIFIED CUSTOMER CONC. RETEST OK.	TEST CHECK ENGINE LIGHT ON	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	5-Nov-11	23-Dec-11	TIPTON MOTORS, INC.	#1209	C#1	14-Mar-12	1	2329	\$413.00	\$500.53	TX	TX	TX CHECKED WITH IDS CODES P0306	PERFORMED LUMBER CHECK EN	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	23-Feb-12	TYLER FORD	#1209	C#1	24-Mar-12	1	3728	\$405.35	\$488.32	TX	TX	EEC TEST CODE P0430 REPROGRAM PCM	REPLACED CHECK ENGINE LIGHT	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	14-Feb-12	ROBERTSON'S ALBANY FORD	#1209	C#1	24-Mar-12	1	3927	\$413.00	\$912.07	TX	TX	SELF TESTED, RAN OASIS AND FOUND	TSB 12 02 CUST STATES CHECK	CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	7-Feb-12	21-Feb-12	LAFAYETTE FORD LINCOLN	#1209	C#1	5-Mar-12	1	443	\$401.53	\$490.68	TX	TX	VERIFIED COMPLAINT PERFORMED TSB	12 2 TO CUSTOMER WENT TO PA	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1ET4C	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	12-Mar-12	EMBRAN FORD SALES LTD.	#1209	C#1	17-Mar-12	0	21	\$293.51	\$378.11	TX	TX	NO TESTED INSPECTED CHECKED OASIS	FOLLOW CHECK VERT FOR BUR	CUSTOMER STATES CHEV	#1209	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	20-Dec-11	24-Feb-12	KINSELD FORD LINCOLN	#1209	C#1	14-Mar-12	1	688	\$413.00	\$490.34	TX	TX	CHECKED DCTS, REPROGRAMMED PCM	AND REPOST CUSTOMER ON ACCE	CUSTOMER STATES CHEV			

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	CRANKS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER/SHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION			
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#1024	RECALEM	24-22-Feb-12	2	#3492	\$0.00	\$37.79	01	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#12 2 10	CUSTOMER STATES SON	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	CAQA0024	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	26-Dec-11	PRESTON FORD LINCOLN	#1024	RECALEM	24-17-Feb-12	2	#1721	\$0.00	\$37.79	01	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHI	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	9-Feb-12	DELAHY FORD, INC.	#1024	RECALEM	24-22-Feb-12	1	#314	\$0.00	\$35.04	01	NA	NY	CK FOR SLOUGHS SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	7-Feb-12	MIKE SHAD FORD AT THE AVENUES	#1024	RECALEM	24-10-Feb-12	1	#45	\$0.00	\$36.03	01	NA	FL	TSB 12 2 10	CS LACKS POWER ON ENGINE	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#1024	RECALEM	24-14-Mar-12	3	#2748	\$0.00	\$30.79	01	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CLIENT STATES ENGINE	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	11-Dec-11	14-Feb-12	RUSTY ECK FORD, INC.	#1024	RECALEM	24-9-Mar-12	1	#3866	\$0.00	\$36.91	01	NA	KS	MO 0 3866 RECALEM PERFORM SELFTEST AND RECALLS WAS DOING ABOUT	CUSTOMER STATES VER	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#1024	RECALEM	24-12-Mar-12	1	#2113	\$0.00	\$32.97	01	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES VER	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	15-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#1024	RECALEM	24-8-Mar-12	1	#1269	\$0.00	\$40.06	01	NA	CO	VERIFIED CONCERN. PULLED CODES, NONE PER CUSTOMER STATES GET	CUSTOMER STATES GET	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-12	25-Jan-12	CROWN FORD	#1024	RECALEM	24-28-Feb-12	2	#3387	\$0.00	\$35.42	01	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST CUSTOMER STATES THAT WHEN	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	9-Dec-11	15-Feb-12	CHARTER FORD (VENTES) INC.	#1024	RECALEM	24-8-Mar-12	3	#3017	\$0.00	\$41.51	01	NA	QC	VERIFIER PROBLEM TEST ALGUN CODE VERIFIER CLIENT DIT LONG A DEM	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#1024	RECALEM	24-21-Mar-12	1	#1105	\$0.00	\$28.52	01	NA	KS	verify concern eec test p0304 check oasis lab 12 02 10	VEHICLE CUT OUT AND	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#1024	RECALEM	24-22-Feb-12	1	#590	\$0.00	\$37.44	01	NA	WI	CONFIRM CONCERN TEST EEC NO CODES REBURSTS AT HIGHWAY 40	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	23-Dec-11	13-Jan-12	METRO FORD, INC.	#1024	RECALEM	24-29-Feb-12	1	#771	\$0.00	\$37.02	01	NA	MO	120210A 4 HRS PERFORATION CHECK OPERATOR RAN ENGINE SURGE	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	CB2A0058	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	23-Dec-11	13-Jan-12	NORRIS FORD	#1024	RECALEM	24-6-Mar-12	2	#287	\$0.00	\$35.54	01	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	25-Oct-11	29-Feb-12	GRiffin FORD LINCOLN INC.	#1024	RECALEM	24-6-Mar-12	1	#1336	\$0.00	\$37.03	01	NA	GA	SELF TEST PCM PASS MONITOR DATA LOGGER AM	CUSTOMER STATES VER	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	CAMB1001	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#1024	RECALEM	24-24-Mar-12	3	#1656	\$0.00	\$28.54	01	NA	AR	DIAG EEC NO CODES TEST DROVE AND SERGE AT ENGINE RUNS ROUGH	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	28-Nov-11	29-Dec-11	SUT HILL FORD	#1024	RECALEM	24-21-Mar-12	-1	#1317	\$0.00	\$29.24	01	NA	WI	VERIFY FORD AND PERFORM LAG ON ACCELERATOR	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	29-Feb-12	NORRIS FORD	#1024	RECALEM	24-21-Mar-12	1	#322	\$0.00	\$25.01	01	NA	MD	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	#1024	RECALEM	24-16-Mar-12	1	#1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST VERIFIER EEC REPROGRAMMER PCM VERIFIER MOTOR A CO	CUSTOMER STATES THAT WHEN	#1024	V29	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	13-Nov-11	21-Feb-12	MIDDLEBACH FORD LINCOLN	#1024	RECALEM	24-27-Feb-12	-1	#25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST P0430 NEC TO PERFORM PCM CHECK ENGINE LIGHT ON	CUSTOMER STATES THAT WHEN	#1024	V29	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	21-Feb-12	SISK FAMILY FORD	#1024	RECALEM	24-24-Mar-12	1	#1365	\$0.00	\$28.51	01	NA	NC	VERIFIED CONCERN TESTED FORD CODE P0096	CUSTOMER STATES THAT WHEN	#1024	V29	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#1024	RECALEM	24-12-Mar-12	1	#2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN ENGINE LIGHT ON	CUSTOMER STATES THAT WHEN	#1024	V29	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#1024	RECALEM	24-21-Mar-12	2	#4182	\$0.00	\$38.40	01	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER EX 01 ENGINE MISSES OUT	CUSTOMER STATES THAT WHEN	#1024	V40	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	28-Dec-11	9-Feb-12	JOHNSTON FORD	#1024	RECALEM	24-6-Mar-12	3	#4831	\$0.00	\$32.20	01	NA	TX	VISUAL INSPECTION PERFORMED PERFORMED PERFORMED PERFORMED	CUSTOMER STATES THAT WHEN	#1024	V40	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	11-Jan-12	CHAMPION FORD	#1024	RECALEM	24-16-Mar-12	3	#12378	\$0.00	\$35.14	01	NA	TX	NO MIL PERFORMED KEOO TEST NO DTC REPROG	CUSTOMER STATES THAT WHEN	#1024	V44	24	PT C&C
TSD REFLASH	PT C&C	CA185001	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	31-Dec-11	FRANKLIN FORD, INC.	#1024	RECALEM	24-15-Feb-12	2	#3125	\$0.00	\$29.94	01	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 02 10 FOR CUSTOMER STATES ENG	CUSTOMER STATES THAT WHEN	#1024	V44	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	17-Jan-12	FRANKLIN FORD, INC.	#1024	RECALEM	24-15-Feb-12	2	#3125	\$0.00	\$29.94	01	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 02 10 FOR CUSTOMER STATES ENG	CUSTOMER STATES THAT WHEN	#1024	V44	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#1024	RECALEM	24-16-Feb-12	2	#9	\$0.00	\$24.01	03	NA	NS	TSB 12 12 2 10 VERIFIED CONCERN SELFTEST NO RUNS ROUGH	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#1024	RECALEM	24-16-Feb-12	-1	#9	\$0.00	\$24.01	03	NA	NS	TSB 12 12 2 10 VERIFIED CONCERN SELFTEST NO RUNS ROUGH	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#1024	RECALEM	24-16-Feb-12	-1	#9	\$0.00	\$24.01	03	NA	NS	TSB 12 12 2 10 VERIFIED CONCERN SELFTEST NO RUNS ROUGH	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#1024	RECALEM	24-28-Feb-12	1	#1186	\$0.00	\$24.01	03	NA	NS	TSB 12 12 2 10 NO FAULT CODES, RUNS ROUGH AT TIMES	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	15-Dec-11	29-Dec-11	SUT HILL FORD	#1024	RECALEM	24-16-Feb-12	2	#1455	\$0.00	\$29.24	01	NA	WI	DIAG AND VERIFY RECALL CUSTOMER STATES SURGE AT	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	21-Feb-12	PURVIS FORD	#1024	RECALEM	24-23-Feb-12	1	#1639	\$0.00	\$28.52	01	NA	WI	DIAG AND VERIFY RECALL CUSTOMER STATES SURGE AT	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	CBV8X020	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	#1024	RECALEM	24-16-Feb-12	1	#2532	\$0.00	\$32.23	01	NA	TX	PERFORMED EEC SELF TEST NOTED SSM 22190 ALDIAG CUSTOMER STATES	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	26-Nov-11	8-Dec-11	BIEST FORD LINCOLN	#1024	RECALEM	24-24-Feb-12	3	#3665	\$0.00	\$37.74	01	NA	NH	NO DTC 5 HET REVEAL	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	COE00017	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	19-Jan-12	21-Feb-12	WEBER HARRIS FORD	#1024	RECALEM	24-23-Feb-12	1	#342	\$0.00	\$32.23	01	NA	TX	VERIFIED CONCERN PERFORMED PERFORMED PERFORMED	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	21-Dec-11	20-Jan-12	MURRAY MOTOR CO, INC.	#1024	RECALEM	24-20-Feb-12	2	#3392	\$0.00	\$28.75	01	NA	TX	RAN DIAGS P111 ON ALL TESTS RAN OASIS FOUND CK CUTTING OUT ON ACCEL	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	9-Dec-11	28-Dec-11	AUTTENBERG FORD NORTH, INC.	#1024	RECALEM	24-22-Feb-12	2	#3277	\$0.00	\$43.10	01	NA	AL	TSB 12 12 0 APPLIES REPROGRAM PCM	VEH STARTS TO JERK UP	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	23-Jan-12	7-Feb-12	AUTTENBERG FORD NORTH, INC.	#1024	RECALEM	24-28-Feb-12	1	#3277	\$0.00	\$33.39	01	NA	AL	TSB 12 12 0 APPLIES REPROGRAM PCM	VEH STARTS TO JERK UP	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	11-Jan-12	3-Feb-12	ANCHORA FORD	#1024	RECALEM	24-13-Mar-12	2	#5141	\$0.00	\$37.71	01	NA	TX	REFER TO SSM 22225 IN LIT CONCERNS. VEH BUOL2 CUSTOMER STATES	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	28-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#1024	RECALEM	24-16-Mar-12	4	#4248	\$0.00	\$52.02	02	NA	AB	SCANNED FOR CODES, NONE. CHK OASIS & FOUND REPAIR FOR VEH SURGE	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	9-Feb-12	SUT HILL FORD	#1024	RECALEM	24-16-Feb-12	1	#1310	\$0.00	\$29.24	01	NA	WI	VERIFY REPROGRAMMER PCM	CUSTOMER STATES SURGE	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	28-Nov-11	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#1024	RECALEM	24-24-Feb-12	2	#888	\$0.00	\$30.99	01	NA	TN	TEST DROVE VEHICLE. CHECK DTCs, NONE PRESS. S. ENGINE IS SURGING	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	28-Nov-11	26-Jan-12	STUTTEVILLE FORD OF TALLAHUE	#1024	RECALEM	24-17-Feb-12	3	#611	\$0.00	\$30.30	01	NA	OK	CS. RECALEM P0090 VERIFY CONCERN AND CK DTC CHECK VEHICLE SURGE	CUSTOMER STATES THAT WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1TC	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	14-Dec																	

2012-2013 MY 3 5L GTDI P415 Misfire Claims (2).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE	GCQS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK	PART	REPAIR	TS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	CBYAN01	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	6-Feb-12	22-Feb-12	PHILPOTT FORD	#12029	C24	23-Feb-12	1	418	\$0.00	\$35.12	0.0	TX	#VERIFY TURBO NOT BOOSTING PROPERLY. CHECK TURBO NOT BOOSTING	#CUSTOMER STATES UN	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	25-Jan-12	23-Dec-11	TUSKET SALES & SERVICE LTD	#12029	C24	16-Feb-12	1	9	\$0.00	\$24.01	0.0	NS	#15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNS ROUGH	#CUSTOMER STATES UN	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	BLTD0003	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK INC.	#12029	C24	17-Feb-12	3	8274	\$0.00	\$35.82	0.0	GA	#REPROGRAMMED THE PCM AND RETEST REPAIRS	#CUSTOMER STATES UN	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, IN	#12029	C24	27-Feb-12	2	4557	\$0.00	\$37.79	0.0	OR	#INSTALLED IDS AND CHECKED CONCERN. BEING NO INTER CUSTOMER STATES OR	#CUSTOMER STATES UN	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#12029	C24	23-Feb-12	1	3839	\$0.00	\$44.00	0.0	MN	#ROADTEST CONNECT IDS AND PERFORMED SELF	#CUSTOMER STATES UN	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	4-Dec-11	30-Jan-12	JIM BURKE FORD	#12029	C24	23-Feb-12	1	1606	\$0.00	\$37.37	0.0	CA	#VERIFIED CONCERN. CHECK OK AT THIS TIME	#CUSTOMER STATES UN	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#12029	C24	27-Feb-12	1	1824	\$0.00	\$34.40	0.0	MI	#PERFORM EEC TEST DIA19 MFG FUEL ECONOMY	#GETTING A MISFIRE PER	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	2-Dec-11	31-Jan-12	STEEF PONTE FORD LINCOLN	#12029	C24	23-Feb-12	1	435	\$0.00	\$0.00	0.0	NY	#INSPECT AND DIAG. REPROGRAM PCM PER TSB	#VEHICLE BUCKS WITH SF	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	CGBY004	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AJ	6-Dec-11	12-Jan-12	JENNINGS ANDERSON FORD	#12029	C24	27-Feb-12	2	2624	\$0.00	\$34.12	0.0	TX	#D REPROGRAM PCM AS PER TSB 12 2 10. NO CODES	#REALLY WHILE DRIVING	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AJ	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#12029	C24	28-Feb-12	3	6381	\$0.00	\$35.16	0.0	TX	#CC 04 PCM UPDATE ACCORDING ENGINE SURGES AND QUALITY CHECK INITIAL	#CUSTOMER STATES UN	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AJ	6-Dec-11	28-Dec-11	KEN WILSON FORD INC.	#12029	C24	27-Feb-12	3	3314	\$0.00	\$30.79	0.0	NC	#TEST DRIVE. KOED PASS. PERFORMED TSB 12 2 10	#VEHICLE IS HESITAT	#CUSTOMER STATES UN	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#12029	C24	12-Mar-12	3	4437	\$405.35	\$500.28	1.8	NC	#IDS P0430B2 2 BELOW THRES. PERP TSB 12 20	#CUSTOMER STATES UN	#CUSTOMER STATES UN	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AJ	1-Feb-12	18-Feb-12	DENNY FORD LINCOLN, INC.	#12029	C24	20-Mar-12	2	1990	\$0.00	\$480.08	1.8	MO	#PERFORMED DIAG. LIGHT ON Y P0430 CATALYST	#CHECK ENGINE LIGHT ON	#CUSTOMER STATES UN	PT C&C
DIAG - ROAD	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AJ	22-Dec-11	25-Jan-12	LANGERS MCCLARY FORD	#12029	C24	23-Mar-12	2	10722	\$0.00	\$31.85	0.0	AR	#TSB UPDATE 12 2 10 REPROGRAM PCM	#PERFORM	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AJ	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#12029	C24	23-Mar-12	1	1344	\$0.00	\$48.86	0.0	TX	#CONFIRM CONCERN. REPROGRAM CONCERN	#CHECK ENGINE LIGHT ON	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	1-Feb-12	22-Feb-12	CHAMPION FORD	#12029	C24	20-Mar-12	1	4984	\$0.00	\$35.14	0.0	TX	#NO MIL. PERFORMED KOED TEST NO DTC REPRO	#CHECK ENGINE LIGHT	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	5-Feb-12	16-Mar-12	CONLIN CARS NEWTON	#12029	C24	24-Mar-12	1	978	\$0.00	\$31.84	0.0	TX	#TSB UPDATE 12 2 10 REPROGRAM PCM	#PERFORM	#CUSTOMER STATES UN	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#12029	C24	12-Mar-12	0	676	\$66.99	\$237.63	2.3	ON	#EEC TEST P0303 KOEC PCONNECTORS OK REPLAC	#CHECK ENGINE LIGHT IS	#CUSTOMER STATES UN	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#12029	C24	23-Mar-12	3	5814	\$73.90	\$177.30	1.8	NJ	#VEHICLE IS STILL PRESENTING CODE P0302. TEST	#AFTER REPROGRAMMING	#CUSTOMER STATES UN	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	19-Jan-12	19-Feb-12	BENNETT FORD	#12029	C24	23-Mar-12	1	5067	\$282.57	\$470.13	1.8	TX	#KOE PASS KOEC PASS KOEC P0303. PPT TEST	#AFTER CHECK ENGINE LIGHT	#CUSTOMER STATES UN	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#12029	C24	16-Mar-12	1	2986	\$485.43	\$571.53	1.8	TX	#DUE TO ENGINE LIGHT BE2. SENSOR WAS LEAKING	#CUSTOMER STATES UN	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#12029	C24	24-Mar-12	1	1628	\$0.00	\$25.54	0.0	TX	#COMPUTER TESTED SYSTEM CODE P0304. PERFO	#CHECK ENGINE LIGHT	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	8-Feb-12	16-Mar-12	GATEWAY MOTORS, INC.	#12029	C24	24-Mar-12	1	978	\$0.00	\$31.84	0.0	TX	#TSB REPROGRAM PCM. PULLED CODES. P0303. P	#C S CK. CAME ON WHILE	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	8-Feb-12	16-Mar-12	HUTCHESON FORD SALES, INC.	#12029	C24	24-Mar-12	1	1050	\$0.00	\$32.32	0.0	TX	#DIAGNOSE. REFERENCE TSB 12 02 10 REPROGRA	#CUSTOMER STATES UN	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	C24	24-Mar-12	2	4593	\$0.00	\$35.18	0.0	TX	#UNABLE TO VERIFY. EEC TEST KOED P0111. KO	#CUSTOMER STATES UN	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#12029	C24	24-Mar-12	2	4593	\$0.00	\$35.18	0.0	TX	#UNABLE TO VERIFY. EEC TEST KOED P0111. KO	#CUSTOMER STATES UN	#CUSTOMER STATES UN	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#12029	C24	22-Mar-12	2	8558	\$844.05	\$112.03	1.8	TX	#VERIFIED CONCERN. FCM CLEARED MODE 6 DATA	#GAS DRIVABILITY CONCERN	#CUSTOMER STATES UN	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AJ	20-Dec-11	15-Dec-11	R & S MOTORS, INC.	#12029	C24	22-Mar-12	-1	29	\$58.88	\$108.92	1.8	TX	#CHECKED OUT. RAN SELF TEST AND FOUND CLY	#VEHICLE HAS A MISFIRE	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	14-Dec-11	16-Jan-12	WATERWAY FORD LINCOLN	#12029	C24	22-Mar-12	1	2669	\$844.05	\$102.13	1.8	TX	#RAN DIAGNOSIS. FOUND P0303. GO TO PINPOINT	#TEST. JERKS AND F	#CUSTOMER STATES UN	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#12029	C24	22-Feb-12	0	53	\$5.05	\$110.80	1.32	TX	#DIAGNOSE CHECK ENGINE LIGHT. IGNITION SYSTEM	#INSPECT FOR CEL LIGHT	#CUSTOMER STATES UN	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	15-Dec-11	12-Mar-12	ROBIN FORD SALES LTD.	#12029	C24	22-Mar-12	-1	462	\$0.00	\$62.48	0.0	TX	#NO CODES. TSB 12 2 10. FOUND L/H BANK MIS	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	15-Dec-11	12-Mar-12	ROBIN FORD SALES LTD.	#12029	C24	22-Mar-12	-1	462	\$0.00	\$62.48	0.0	TX	#NO CODES. TSB 12 2 10. FOUND L/H BANK MIS	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	#PERFORM SELF TEST. NO CODES. TSB 12 2 10	#ENGINE LAMP CAME ON D	#CUSTOMER STATES UN	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	FBI4T6	T/KW	TC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#12029	C24	20-Mar-12	4	4894								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CD	CD	CLAIM BINNED FUNCTION		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	T/F6	F/B4T6	T/KW	T/C3	AJ	13-Nov-11	8-Dec-11		GRIFFITH FORD LINCOLN	4002	RECALEM	24	30-Mar-12	4	7512	\$0.00	\$26.04	0	NA	MI	TECH STATES VERIFIED UNTIL ENGINEERS CON	CUSTOMER STATES SLUGG	1	1	1	1	1	TRANSMISSION
COP	ENGINE	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	20-Jan-12	10-Feb-12		VERNE JONES FORD COMPANY, INC.	12029	C3	12029	30-Mar-12	2	9082	\$68.63	\$83.00	0	NA	GA	TECH TEST AFTER JOB 1 STILL SKIPPING. FOUND	CUSTOMER REQUEST CH	1	1	1	1	1	TSB REFLASH
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E7K5	T/F6	F/B4T6	T/KW	T/C3	AJ	6-Mar-12	21-Mar-12		COL & BIRD FORD LINCOLN, INC.	12029	C3	12029	30-Mar-12	1	111	\$5.17	\$98.27	0	NA	PA	TECH TESTED. POWER @ PORCULIN BROKEN ON C	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
FUEL INJECTOR	ENGINE	CONF0002	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	13-Dec-11	11-Feb-12		MIDWAY FORD COMPANY	12029	C3	12029	30-Mar-12	2	1498	\$909.97	\$1,620.90	7	NA	MI	INSPECTED. VEH RUNNING BACK RAN HOTLINE	CUSTOMER STATES VEH IS RU	1	1	1	1	1	TSB REFLASH
DIAG - MISFIRE	ENGINE	COB0007	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	17-Dec-11	5-Jan-12		PERFORMANCE FORD	12029	C3	12029	30-Mar-12	3	7023	\$340.00	\$235.00	0	NA	TX	INSTALLED INVESTRIGATION BY TECH HOTLINE	CUSTOMER STATES VEH IS RU	1	1	1	1	1	TSB REFLASH
DIAG - MISFIRE	ENGINE	CCAB0013	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	15-Dec-11	14-Jan-12		BILL CLOUGH FORD INC.	12029	C3	12029	30-Mar-12	3	2060	\$0.00	\$376.12	0	NA	NC	ROTEST EEC TEST MISSEM FORD DURING VISITING	CUSTOMER STATES VEH IS RU	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	11-Feb-12	30-Mar-12		FREEDOM FORD SALES, INC.	12029	C3	12029	30-Mar-12	0	70	\$0.00	\$263.73	0	NA	PA	VERIFIED CONCERN PER ON AT THIS TIME REPAR	CUSTOMER STATES VEH IS RU	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	CD000005	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	7-Jan-12	28-Feb-12		BERGSTROM FORD OF OSKOSH, INC.	12029	C3	12029	30-Mar-12	1	129	\$0.00	\$35.07	0	NA	WI	TECH DROVE AND STILL MISFIRE TECH SWAP PE	CUSTOMER REQUESTS CH	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	6-Jan-12		NELSON FORD SALES (2003) INC.	12029	C3	12029	30-Mar-12	4	3048	\$0.00	\$366.00	0	NA	BC	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CUSTOMER STATES THA	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	11-Dec-11	27-Jan-12		BIARWOOD FORD, INC.	12029	C3	12029	30-Mar-12	3	6036	\$0.00	\$37.12	0	NA	MI	TECH TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES ENCA	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	1-Dec-11	3-Mar-12		WESTWARD FORD SALES LTD.	12029	C3	12029	30-Mar-12	1	1358	\$0.00	\$33.00	0	NA	MB	ICAN TEST NO CODES CHECK OASIS/REPROGRAM	CUSTOMER STATES VEH IS RU	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	21-Dec-11	30-Mar-12		FAIRWAY FORD	12029	C3	12029	30-Mar-12	1	608	\$0.00	\$299.00	0	NA	TN	ENGINE MISS, NO CODE CONCERN	CUSTOMER STATES THA	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	13-Dec-11	20-Feb-12		KENDALL FORD	12029	C3	12029	30-Mar-12	2	2661	\$0.00	\$366.00	0	NA	OR	HOOKEUP IDS CHECKING/NEGATING STUMBL ON	CUSTOMER ENGINE LIGHT ON	1	1	1	1	1	TSB REFLASH
COP	ENGINE	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	7-Jan-12		WRAY FORD	12029	C3	12029	30-Mar-12	4	3893	\$64.05	\$142.70	0	NA	LA	TECH TEST P0300 PERFORM POWER BALANCE REL	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
COP	ENGINE	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	12-Dec-11	3-Feb-12		KEY WEST FORD SALES LTD.	12029	C3	12029	30-Mar-12	3	2209	\$61.70	\$203.17	0	NA	BC	P0300, ROADTEST AND RECORD FULL THROTTLE	CUSTOMER ENGINE LIGHT ON	1	1	1	1	1	TSB REFLASH
COP	ENGINE	CD000020	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	21-Jan-12		DON WOOD FORD LINCOLN, INC.	12029	C3	12029	30-Mar-12	3	5835	\$68.88	\$192.05	0	NA	OH	NO ENGINE MISFIRE. ROAD TEST FINPT TESTES	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	10-Feb-12			KAUGH FORD	12029	C3	12029	30-Mar-12	1	1358	\$0.00	\$257.51	0	NA	OR	R TEST IDS & EEC TEST [ME. CLEARED CODES & C	CUSTOMER STATES THA	1	1	1	1	1	TSB REFLASH
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		BELL FORD, LLC	12029	C3	12029	30-Mar-12	1	3054	\$397.71	\$471.15	0	NA	AL	RETRIVED CODE P0430 FROM PCM REPLACED LEE	CUSTOMER STATES THA	1	1	1	1	1	TSB REFLASH
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	18-Dec-11	17-Mar-12		GENE STEFFY FORD, INC.	12029	C3	12029	30-Mar-12	2	2133	\$465.35	\$579.11	0	NA	KS	LEFT CATALYTIC CONVERTER. EEC TEST P0300	CHECK ENGINE LIGHT IS	1	1	1	1	1	TSB REFLASH
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	20-Feb-12	13-Mar-12		MIKE SHAD FORD AT THE AVENUES	12029	C3	12029	30-Mar-12	1	1234	\$458.89	\$548.87	0	NA	FL	DIAG REPLACE LEFT CONVERTER AND REPROGR	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
CATALYTIC CONVERTER	EXHAUST	COCE0007	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	8-Dec-11	10-Feb-12		GREENWAY FORD, INC.	12029	C3	12029	30-Mar-12	2	3188	\$608.90	\$647.16	0	NA	FL	TSB 12 2 10 REPAIR PER TSB 12 2 10	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	23-Jan-12	6-Feb-12		STEVENS FORD LINCOLN	12029	C3	12029	30-Mar-12	2	4033	\$254.64	\$932.36	0	NA	CT	VERIFIED THE CONCERN TO EEC TEST P0430	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	18-Jan-12	22-Feb-12		WICHTA FORD FORD LINCOLN	12029	C3	12029	30-Mar-12	2	4208	\$405.35	\$515.86	0	NA	TX	PERFORMED TSB AND REPLACED LEFT CAT AND DRIVEABILITY	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	28-Nov-11	31-Mar-12		ERNEST MCCALLY FORD, INC.	12029	C3	12029	30-Mar-12	1	766	\$413.00	\$498.33	0	NA	AL	VERIFIED CONCERN IDS SELF TEST PASSED	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	22-Feb-12	17-Mar-12		BAUGH FORD, LLC	12029	C3	12029	30-Mar-12	1	2787	\$0.00	\$80.00	0	NA	AL	PERFORM EEC KOEO, KOER FORD CODE P0430	CUSTOMER STATES THA	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	16-Nov-11	27-Dec-11		HERITAGE FORD, INC.	12029	C3	12029	30-Mar-12	4	4492	\$0.00	\$312.12	0	NA	IN	EEC TEST PCM NO DTC'S PRESENT REPROGRAM	CUSTOMER STATES THA	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	CD000001	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	20-Jan-12	10-Feb-12		VERNE JONES FORD COMPANY, INC.	12029	C3	12029	30-Mar-12	2	9082	\$0.00	\$32.50	0	NA	GA	EEC TEST CODE P0300 (AND ROAD TESTED AT	CUSTOMER REQUEST CH	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	11-Dec-11	30-Dec-11		NATCHEZ FORD LINCOLN	12029	C3	12029	30-Mar-12	4	4852	\$0.00	\$30.00	0	NA	MS	TESTED EEC SYSTEM. KOEO, P0300, REPROGRAM	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	CD000005	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	11-Nov-11	11-Feb-12		KINSEL FORD LINCOLN	12029	C3	12029	30-Mar-12	3	3620	\$0.00	\$44.00	0	NA	TX	CHECKED DTC'S AND REPROGRAMMED PCM PER	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	15-Nov-11	17-Mar-12		FILLBACK FORD, INC.	12029	C3	12029	30-Mar-12	1	1762	\$0.00	\$31.20	0	NA	WI	visual inspect ok for code all pass ok oasia reprogram	customer states check engi	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	21-Feb-12	29-Feb-12		ANCHRA FORD	12029	C3	12029	30-Mar-12	3	6199	\$0.00	\$31.71	0	NA	TX	RAN PINPOINT TESTS. MIST REPROGRAMMED	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	27-Feb-12		JOE MACHINS DIGITALITY FORD	12029	C3	12029	30-Mar-12	2	2812	\$0.00	\$20.00	0	NA	MD	DIAG AND FOUND NO CODES. REPROGRAM	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	27-Feb-12		MERLE KELLY FORD, INC.	12029	C3	12029	30-Mar-12	1	3449	\$0.00	\$30.52	0	NA	KS	IDS/ENGINE TEST. KOEO PASS. CONT P0300.00	CUSTOMER CONCERN C	1	1	1	1	1	TSB REFLASH
COP	ENGINE	CD000015	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	31-Dec-11		FREB BEANS FORD LINCOLN	12029	C3	12029	30-Mar-12	1	25	\$68.88	\$186.02	0	NA	PA	ENGINE RUNS ROUGH CHECK ENGINE LIGHT ON	CUSTOMER STATES THA	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	7-Feb-12	20-Feb-12		BEACH FORD LINCOLN	12029	C3	12029	30-Mar-12	2	3890	\$0.00	\$30.70	0	NA	SC	INSTALLED COMPUTER ON TO VEHICLE AND SCAN	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	5-Jan-12	6-Mar-12		WILSON MOTORS	12029	C3	12029	30-Mar-12	2	2586	\$0.00	\$33.05	0	NA	TX	INSTALLED ON IDS NO DTC PREGRAMP PCM AS	PER ENGINE CUTS OUT WHEN	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	28-Dec-11	17-Mar-12		FREB BEANS FORD LINCOLN	12029	C3	12029	30-Mar-12	1	2586	\$0.00	\$33.05	0	NA	TX	SELF TEST CODES P0300 P0300 OK CK ENG	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	25-Nov-11	17-Dec-11		FORD LINCOLN OF FRANKLIN	12029	C3	12029	30-Mar-12	4	8559	\$0.00	\$34.30	0	NA	TN	EEC TEST NO DTC'S REPROGRAM PCM PER TSB	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	25-Jan-12	11-Feb-12		MARCONO FORD OF MIAMI	12029	C3	12029	30-Mar-12	2	5041	\$0.00	\$37.39	0	NA	FL	CUSTOMER STATES FELI GRAM PCM SOFTWARE	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	9-Dec-11	3-Jan-12		DIERRE FORD LINCOLN	12029	C3	12029	30-Mar-12	3	7786	\$0.00	\$32.07	0	NA	OK	VERIFIED CONCERN FOR POLARIS FOR UPDATE	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	20-Dec-11	27-Mar-12		TOM PECK FORD OF HUNTELY, INC.	12029	C3	12029	30-Mar-12	1	40	\$0.00	\$36.39	0	NA	IL	VERIFY CEL ON SEEMEDS. VERIFY REPAIR	CHECK ENGINE LIGHT IS	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	CA000008	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AJ	21-Dec-11	13-Jan-12		UHLIMANN MOTORS, INC.	12029	C3	12029	30-Mar-12	2	2339	\$0.00	\$38.11	0	NA	WA	TEST DROVE VEHICLE. FLASHED THE PCM AND	CUSTOMER STATES CHE	1	1	1	1	1	TSB REFLASH
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6																										

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE USE	ENGINE	CRANK	ASSY	PROD DATE	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORKSHOP	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
DIAG - MISFIRE	ENGINE	C8TC0001	2012	1FTFW1ETC1	TIF6	FBI	1T0W	TC13	AF	24-Jan-12	17-Feb-12	SLUDGE FORD, INC.	#258	NPF	#24	28-Mar-12	2	4904	\$0.00	\$69.05	1	GA	#EECT TEST NO CODES, NO TSB'S OR SSME, NO IN	CUSTOMER STATES ENGINE	#1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CDDH004	2012	1FTFW1ETC2	TIF6	FBI	1T0W	TC13	AF	15-Feb-12	23-Feb-12	PITTSBURGH FORD	#312	RECALEM	#24	6-Apr-12	2	2987	\$405.35	\$477.29	1	GA	#CHECKED CK ENGINE LIGHT IN OASIS FOUND TSB 12	CUSTOMER STATES CHECK	#1	V52	PT C&C	
EXHAUST	ENGINE	N/A	2012	1FTFW1ETC2	TIF6	FBI	1T0W	TC13	AF	1-Dec-11	9-Jan-12	RYAN FORD	#24	RECALEM	#24	23-Mar-12	3	12752	\$405.35	\$489.49	1	GA	#C CHECK ENGINE LIGHT, C5 CHECK ENGINE LIGHT	CUSTOMER STATES CHECK	#1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	18-Feb-12	BUCKEYE FORD LINCOLN, LLC	#258	RECALEM	#24	17-Apr-12	2	2351	\$0.00	\$31.62	0	GA	#ROADTEST AND COULD NOT REPAIR	CUSTOMER STATES THAT	#1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	TIF6	FBI	1T0W	TC13	AF	3-Jan-12	27-Jan-12	LANDMARK FORD	#258	RECALEM	#24	17-Apr-12	3	4487	\$0.00	\$33.62	0	GA	#DIAG REPROGRAM PCM PER TSB 12 02 10	CUSTOMER STATES THAT	#1	V52	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC5	TIF6	FBI	1T0W	TC13	AF	11-Nov-11		RIDGEWOOD FORD SALES LIMITED	#258	NPF	#24	20-Apr-12	1	9	\$66.99	\$171.89	1	GA	#ECC TEST CODE P0305 PERFORM IGNITION DIAGN	CHECK FOR ROUGH RUN	#1	V52	PT C&C	
FUEL INJECTOR	ENGINE	C03C0004	2012	1FTFW1ETC2	TIF6	FBI	1T0W	TC13	AF	3-Jan-12	25-Jan-12	DIETL FORD	#258	NPF	#24	29-Mar-12	3	1103	\$130.35	\$564.54	5	GA	#TEST DRIVE INTERMITTENTLY BETWEEN PCM PIN 84 AND	CUSTOMER STATES CHECK	#1	V52	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	23-Nov-11	12-Apr-12	GEORGE STOKFISH FORD (1987)	#258	DIAG	#24	12-May-12	0	29	\$0.00	\$35.75	0	GA	#ON VERIFIED CHECK ENGINE LAMP ON CODE P0306	PERFORM DIAGNOSTICS	#1	V52	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC6	TIF6	FBI	1T0W	TC13	AF	10-Mar-12	12-Apr-12	BENSON FORD, INC.	#258	DIAG	#24	18-Apr-12	1	1080	\$0.00	\$58.88	1	GA	#CHECKED CONCERN CHECKED FOR CODES AL1	WHILE DRIVING VEHICLE	#1	V52	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	1-Jan-12	19-Mar-12	DONNELLY FORD	#258	NPF	#24	20-Apr-12	2	1248	\$0.00	\$51.44	1	GA	#IDS TESTS P0300 P0304 P0305 P0306 IN MEMORY	CUSTOMER STATES THAT	#1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC11	TIF6	FBI	1T0W	TC13	AF	1-Mar-12	26-Mar-12	COURTESY FORD LINCOLN, INC.	#258	5.00E+212	E	24	1122	\$405.35	\$485.89	1	GA	#ID CHECKED ECC SYSTEM KOED PASS KOEC P0306	CUSTOMER STATES THAT	#1	V52	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC6	TIF6	FBI	1T0W	TC13	AF	13-Feb-12	28-Feb-12	NORTHSHORE FORD	#258	RECALEM	#24	16-Apr-12	2	2609	\$405.35	\$514.47	1	GA	#VERIFY OWNER CONCERN, CHECK FOR DTCS, P0306	OWNER STATES REPAIR	#1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	22-Nov-11	9-Apr-12	JOE COOPER FORD, INC.	#258	RECALEM	#24	16-Apr-12	3	3501	\$413.00	\$502.77	1	GA	#CHECK OUT TEST ECC S/N PCM PER TSB 12 10	CUSTOMER STATES THAT	#1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC8	TIF6	FBI	1T0W	TC13	AF	28-Feb-12	4-Apr-12	MACX GRUBBS FORD, INC.	#258	RECALEM	#24	18-Apr-12	1	690	\$0.00	\$0.00	0	GA	#CODE P0306 P0300 RSB #12 02 10	CUSTOMER STATES THAT	#1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC5	TIF6	FBI	1T0W	TC13	AF	28-Nov-11	22-Feb-12	ARROW FORD	#258	RECALEM	#24	9-Apr-12	2	3764	\$0.00	\$31.75	0	GA	#REPROGRAM PCM - PERFORMED TSB 12 12 10 REPR	CUSTOMER STATES WHEN	#1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	TIF6	FBI	1T0W	TC13	AF	22-Dec-11	30-Jan-12	PARKWAY FORD SALES, INC.	#258	RECALEM	#24	19-Apr-12	3	6464	\$0.00	\$33.50	0	GA	#CHECK ECC REFLASH PCM PER TSB 12 2 10	CUSTOMER STATES THAT	#1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	TIF6	FBI	1T0W	TC13	AF	1-Dec-11		KEN KNAPP FORD SALES LTD	#258	RECALEM	#24	30-Mar-12	-1	5031	\$0.00	\$30.63	0	GA	#ON VERIFIED CUSTOMER CONCERN, TSB 12 02 10 APP	HESITATES SURGES WHEN	#1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	TIF6	FBI	1T0W	TC13	AF	2-Dec-11	28-Dec-11	COURTESY FORD LINCOLN	#258	RECALEM	#24	10-Apr-12	4	4431	\$0.00	\$40.16	0	GA	#UPDATE PCM PER TSB 12 10, VERIFY ENGINE SUFFI	CUSTOMER STATES WHEN CLE	#1	V52	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC5	TIF6	FBI	1T0W	TC13	AF	17-Feb-12		ALBI FORD LINCOLN JOLUETTE INC	#258	12405	#24	23-Apr-12	-1	9	\$52.29	\$91.85	1	GA	#0212 CONFIRMER PLANTION LA BOUGIE DU CYL 6	VERIFIER LE CK EN ALL	#1	V52	PT C&C	
DIAG - MISFIRE	ENGINE	C0DX0017	2012	1FTVX1ETC3	TIF6	FBI	1T0W	TC13	AF	22-Mar-12	13-Apr-12	JIM KEAY FORD LINCOLN SALES LT	#112	DIAG	#24	24-Apr-12	1	1653	\$0.00	\$138.19	2	GA	#ON DIAG SELF TEST P0305 PS NOT APPLY BUILD DAT	CUSTOMER STATES THAT	#1	V52	PT C&C	
DIAG - MISFIRE	ENGINE	C0QA0009	2012	1FTFW1ETC2	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#A VERIFIED CUST CONCERN TRUCK WAS RUNNING	ENGINE SUFFERED LOSS	#1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC4	TIF6	FBI	1T0W	TC13	AF	19-Nov-11	31-Dec-11	PACKEY WEBB FORD	#258	5.00E+212	E	24	11-Apr-12	4	8594	\$426.12	\$532.37	1	GA	#I TEST ECC, CODE P0403, REPLACE CAT CONVERTER	CK SERVICE ENGINE SO	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC11	TIF6	FBI	1T0W	TC13	AF	30-Jan-12	10-Feb-12	THE FORD STORE MORGAN HILL	#258	RECALEM	#24	13-Apr-12	3	3354	\$405.35	\$530.48	1	GA	#A VERIFIED CONCERN, C	REPLACE CUSTOMER STATES THE	#1	V52	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#A CONVERTOR FAILED ECC TEST, CODE P0301, RE	CUSTOMER STATES IN	#1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	TIF6	FBI	1T0W	TC13	AF	22-Nov-11	17-Mar-12	HARRIS FORD LINCOLN	#258	RECALEM	#24	18-Apr-12	2	2988	\$0.00	\$38.88	0	GA	#A ROAD TEST, INSPECT, RESEARCH OASIS, FOUND	CUSTOMER STATES THAT	#1	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	12-Jan-12	5-Apr-12	WADE FORD, INC.	#258	RECALEM	#24	20-Apr-12	1	3044	\$0.00	\$38.79	0	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI	1T0W	TC13	AF	17-Jan-12	15-Feb-12	ANKS FORD CORPORATION	#258	RECALEM	#24	11-Apr-12	2	8013	\$426.12	\$521.18	1	GA	#I TEST DROVE, VERIFY CONCERN CK OASIS PERFORM	WHEN ON CRUISE CONT	#1	V52	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF6	FBI																						

2012-2013 MY 3 5L GTDI P415 Misfire Claims (2).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL Y	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORKSHOPS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	3-Jan-12	27-Jan-12	RECALEM	24-4	9-May-12	4	6589	\$434.31	\$518.10	1	VA	REPLACE CAT CONVERTER PER TSB 12 02 10	CUSTOMER STATES MIL LIGHT ON	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	20-Jan-12	8-Mar-12	RECALEM	24-4	1-May-12	2	3667	\$293.51	\$390.84	1	VA	EEC TEST P0301 P0430 IV, REPLACED #1 COIL AND	ENGINE LIGHT ON, COIL #1	1	1	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	25-Jan-12	12-Apr-12	RECALEM	24-4	9-May-12	1	3659	\$413.00	\$448.37	1	VA	VERIFY CONCERN RETRIEVED DTC CODES WITH IDS	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	10-Jan-12	22-Mar-12	RECALEM	24-4	4-May-12	2	2074	\$0.00	\$31.05	0	VA	VERIFY CONCERN KOEO SSM 22225 LEAD TO TSB	STATES ENGINE LAMP CAM #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	10-Feb-12	10-Apr-12	RECALEM	24-4	11-May-12	2	2134	\$0.00	\$38.46	0	VA	VERIFIED CONCERN OF (EVER SPEED CONDITION)	ELECTRICAL, CONCERN #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	31-Jan-12	2-Feb-12	RECALEM	24-4	23-Apr-12	3	1781	\$0.00	\$24.03	0	VA	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	ENGINE LIGHT IS ON, VEH #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	CECB0011	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	28-Feb-12	9-Apr-12	RECALEM	24-4	3-May-12	1	839	\$0.00	\$0.00	0	VA	SELF TEST FOUND CODE P0430, PERFORM PPT	VEHICLE HAS ROUGH IDLE	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	17-Jan-12	9-Mar-12	RECALEM	24-4	7-May-12	2	1423	\$0.00	\$27.97	0	VA	TSB 12 12 10 REPROGRAMMED THE PCM WPI	CHECK ENGINE LIGHT #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	15-Feb-12	22-Mar-12	RECALEM	24-4	9-May-12	2	2172	\$0.00	\$0.00	0	VA	DIAG. ENGINE LIGHT ON RETRIEVED DTC P03	ENGINE SERVICE ENGINE	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	28-Dec-12	13-Apr-12	RECALEM	24-4	11-May-12	1	1685	\$0.00	\$42.05	0	VA	SELF TEST P0303, CHECK OASIS, FOUND SSM 22222	CHECK CAUSE OF ENGINE #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	13-Jan-12	14-Feb-12	RECALEM	24-4	10-May-12	3	6660	\$0.00	\$27.96	0	VA	TECHNICIAN REFERENCED TSB# 12 12 10 AND	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	23-Dec-12	7-Apr-12	RECALEM	24-4	14-May-12	2	3430	\$0.00	\$118.18	1	VA	ROADTEST RUNS OK WITH REFER CUSTOMER TO	STEP ON GAS, TEST MISFIRE	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	25-Jan-12	9-Feb-12	RECALEM	24-4	15-May-12	4	11781	\$58.88	\$113.41	1	VA	VERIFY CONCERN AND WED COIL, NOW MISFIRE	CHECK ENGINE LIGHT #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	27-Jan-12	26-Jan-12	RECALEM	24-4	8-May-12	4	4168	\$319.19	\$867.62	5	VA	INJECTOR TEST EEC COIL, COIL PROBLEM STILL	PREVIOUS CUSTOMER STATES THE #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	20-Feb-12	31-Mar-12	RECALEM	24-4	2-May-12	2	1428	\$0.00	\$15.28	0	VA	CK ENG LIGHT ON PERFORM EEC TEST WITH IDS	CUSTOMER CLAIMS VEH #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	17-Feb-12	5-Mar-12	RECALEM	24-4	15-May-12	3	5633	\$0.00	\$27.97	0	VA	EEC TEST NO CODES IN OASIS AND NO MESSAGES	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	28-Feb-12	8-Mar-12	RECALEM	24-4	14-May-12	3	3847	\$0.00	\$48.50	1	VA	SCAN FOR CODES, RETRIEVED P0308 ROAD TEST	ON WEAY, IN LOCK DOWN, VEH #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	26-Mar-12	30-Apr-12	RECALEM	24-4	9-May-12	1	1579	\$0.00	\$54.25	1	VA	PERFORMED EEA, EEC TO REPAIRS ARE TO BE	AF C&C SYS CK ENG LAMP #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	7-Apr-12	30-Apr-12	RECALEM	24-4	8-May-12	1	871	\$0.00	\$155.61	2	VA	VERIFY CONCERN POWERFIRE BACK PRESSURE	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	27-Dec-12	15-Apr-12	RECALEM	24-4	11-May-12	4	1929	\$405.35	\$525.35	1	VA	SCAN TEST KOEO, REPAIR RETEST NO CODES	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	12-Feb-12	27-Feb-12	RECALEM	24-4	24-Apr-12	2	4584	\$397.71	\$498.88	1	VA	VERIFY CONCERN LIGHT, BUT THE UPDATE TO THE	CHECK ENGINE LIGHT #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	13-Jan-12	9-Feb-12	RECALEM	24-4	26-Apr-12	3	9844	\$405.35	\$483.30	1	VA	VERIFIED CONCERN, EEC TEST P0430, TSB 12 02	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	31-Jan-12	3-Feb-12	RECALEM	24-4	11-May-12	4	2638	\$449.87	\$533.80	1	VA	VERIFY CONCERN, EEC TEST P0430, TSB 12 02	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	11-Jan-12	27-Jan-12	RECALEM	24-4	7-May-12	4	8933	\$405.35	\$503.44	1	VA	DIAGNOSE P0430 CATALYTIC EFFICIENCY BANK 2	REPAIR CONCERN	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	27-Oct-11	18-Jan-12	RECALEM	24-4	10-May-12	4	17473	\$397.71	\$488.58	1	VA	RECALEM 04 EEC TEST P0430, REPROGRAM PCM	22 CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	RECALEM	24-4	11-May-12	2	6282	\$0.00	\$0.00	0	VA	VERIFY CONCERN CHECKED OASIS FOUND AND	DIAG. ENGINE LIGHT ON, VEH #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	17-Jan-12	19-Apr-12	RECALEM	24-4	14-May-12	1	2568	\$0.00	\$35.20	0	VA	CHECK DTCs CODE SCAN AND REPROGRAM THE	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	30-Dec-12	2-May-12	RECALEM	24-4	9-May-12	2	2482	\$0.00	\$22.35	0	VA	EEC TEST TROUBLE CODES AS INSTRUCTED	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	10-Nov-11	4-Apr-12	RECALEM	24-4	11-May-12	2	669	\$0.00	\$36.69	0	VA	PERFORMED TSB 12 12 10, REPROGRAMMED PCM	C3 TRUCK IS MISSING COIL #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	13-Jan-12	24-Feb-12	RECALEM	24-4	10-May-12	3	3022	\$0.00	\$36.32	0	VA	UNVERIFIED STUMBLE MISFIRE CONCERN NO DTCs	DRIVER STATES WHEN #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	22-Jan-12	6-Mar-12	RECALEM	24-4	9-May-12	2	801	\$0.00	\$30.81	0	VA	VERIFIED CONCERN LIGHT, KOEO P1111 K2	CHECK ENGINE LIGHT #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	31-Jan-12	25-Feb-12	RECALEM	24-4	15-May-12	3	6302	\$0.00	\$32.05	0	VA	PERFORMED CHECK ENGINE LIGHT BY EEC	TEST COIL STATES CHECK EN	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	4-Jan-12	25-Jan-12	RECALEM	24-4	15-May-12	4	10134	\$0.00	\$39.10	0	VA	M O 10124 RECALL, REPROGRAM PCM PER	TSB# CUSTOMER REQUEST T	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	6-Mar-12	21-Mar-12	RECALEM	24-4	9-May-12	2	3400	\$0.00	\$31.09	0	VA	CHECKED AND FOUND P0308 FOUND TSB 12 12	10 CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	19-Jan-12	24-Apr-12	RECALEM	24-4	22-May-12	1	1499	\$58.88	\$130.25	1	VA	VERIFIED CONCERN CODE BALANCE AGAIN	SCAN CUSTOMER STATES VEH #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	6-Feb-12	26-Mar-12	RECALEM	24-4	18-May-12	2	6201	\$64.05	\$151.48	1	VA	CK COIL PLUG FAILURE, REBOOT, SELF TEST	P0301, REPAIR COIL STATES	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	12-Dec-12	2-May-12	RECALEM	24-4	22-May-12	2	3832	\$65.29	\$225.35	1	VA	VERIFIED CONCERN, EEC TEST P0430, TSB 12 02	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	17-Jan-12	30-Jan-12	RECALEM	24-4	17-May-12	4	7490	\$84.05	\$122.40	1	VA	MO KNOX TEST P0301 RAN CYL POWER BALANCE	VERIFY CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	17-Jan-12	22-Feb-12	RECALEM	24-4	12-May-12	3	4975	\$302.10	\$708.08	4	VA	EEC DIAG DTC P0303 (S1) P0399 CO2	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	5-Apr-12	19-May-12	RECALEM	24-4	10-May-12	2	820	\$0.00	\$148.81	1	VA	VERIFY CONCERN, EEC TEST P0430, TSB 12 02	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	7-Mar-12	7-Mar-12	RECALEM	24-4	17-May-12	3	8082	\$0.00	\$121.96	2	VA	CKED OUT CK ENGINE LI, NO MISFIRE DETECTED	ENGINE LIGHT CAM #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	9-Mar-12	2-Apr-12	RECALEM	24-4	22-May-12	2	6986	\$0.00	\$39.03	0	VA	PERFORMED QUICK TEST OTHER THAN THAT	CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	12-Feb-12	4-May-12	RECALEM	24-4	16-May-12	1	989	\$397.71	\$688.27	2	VA	VERIFIED CONCERN, EEC REPROGRAMMED PCM	AN CK ENGINE LIGHT ON, VEH #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	3-Mar-12	23-Mar-12	RECALEM	24-4	18-May-12	2	5767	\$405.35	\$467.30	1	VA	CHECK EEC, CONTACT FOR TECH HOT LINE	WAS DIAGNOSE DRIVEABILITY	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	11-Dec-11	14-Feb-12	RECALEM	24-4	2-May-12	4	2822	\$405.35	\$498.48	1	VA	PERFORM DIAG CODES P0308 P0308 P0430	RECK ENGINE LIGHT ON, IDLE	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	19-Jan-12	15-Feb-12	RECALEM	24-4	26-Apr-12	2	5881	\$405.35	\$513.83	1	VA	TESTED FOR CODES AGAIN FOR APPY WITH	ENGINE CHECK LIGHT ON, VEH #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	22-Dec-11	9-Jan-12	RECALEM	24-4	18-May-12	5	10356	\$432.78	\$514.25	1	VA	DIAG LEFT BANK CONVERTER IS FAILING	REFER YELLOW CHECK ENGINE	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	26-Nov-11	8-Dec-11	RECALEM	24-4	11-May-12	6	11287	\$413.00	\$503.81	1	VA	VERIFY CONCERN, PERFORM EEC TEST P0430	CH25 CUSTOMER STATES THE #1 COIL	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	16-Nov-11	30-Nov-11	RECALEM	24-4	14-May-12	6	11236	\$397.71	\$742.21	1	VA	DIAG, YES TEST, CODES P0300, P0430, CK	OASIS CHECK ENGINE LIGHT IS ON, VEH #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	26-Jan-12	1-Mar-12	RECALEM	24-4	8-May-12	2	6726	\$405.35	\$482.90	1	VA	VERIFY CONCERN, CHECK FOR CODES (P0300)	FG 3, CHECK ENGINE LIGHT #1	1	1	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B412	T/KW	T/C3	AF	13-Nov-11	14-Dec-11	RECALEM	24-4	11-May-12	2	6045	\$0.00	\$34.30	0	VA					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	TRANS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
FUEL INJECTOR	ENGINE	CEQB4008	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	11-Feb-12	31-Mar-12		FAULKNER-CIOCCA FORD	#24	#3	9F593	B3	17-May-12	2	3503	\$335.05	\$925.96	7	PA	PA	#CHECKED AND PULLED VIT D1 NO. NO DTC'S. DIEL CUST STATES ON COLD S	#3035	V40	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	11-Mar-12	26-Mar-12		TERRY ORTINSKY ROYAL FORD SALE	#24	#3	12405	B3	22-May-12	2	4796	\$0.00	\$311.00	0	PA	PA	#SCANNED AND PULLED C AS IT WAS RAINING. CKI2 CUST STATES ON STARTED	#444	V40	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	11-Mar-12	7-Apr-12		A.M. FORD SALES LTD	#24	#3	12405	B3	22-May-12	2	2035	\$0.00	\$55.78	1	PA	PA	#VERIFY CONCERN. EEC STRATEGIES RESET CK1 BOSS DOWN WHEN PAS	#471	V40	PT C&C
DIAG- MISFIRE	ENGINE	CE30B013	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	20-Mar-12	19-Apr-12		BESHORE AND KOLLER INC.	#24	#3	12405	B3	26-May-12	2	1686	\$0.00	\$91.61	1	PA	PA	#RAN ALL TESTS ALL PAS OASIS NPF_CND UNDRIVER STATES THAT TH	#312	V50	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AJ	27-Feb-12	6-Mar-12		BOB RIDINGS FORD INC.	#24	#3	500E212	E3	24-May-12	3	7581	\$434.31	\$513.35	1	PA	IL	#PERFORM SYSTEM DIAGNOSIS FOUND DTC P0430 Customer States Check	#3035	V20	PT C&C
EXHAUST	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	21-Nov-11	12-Jan-12		ALLAN VOIL FORD LINCOLN, INC.	#24	#3	RECALEM	24	9-May-12	4	16075	\$434.31	\$533.50	1	PA	GA	#VERIFIED CHECK ENGINE RECALL EMAMMI ESIN 18 CUSTOMER STATES EN	#3035	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	12-Mar-12	27-Mar-12		BRIEN MOTORS INC.	#24	#3	RECALEM	24	24-May-12	2	6116	\$0.00	\$0.00	0	PA	WA	#TEST EEC AND P0306 RECALL AS PER TSB AND CLOCK ENGINE LITE CAME ON	#312	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	22-Nov-11	8-Dec-11		CAPITAL FORD LINCOLN INC.	#24	#3	RECALEM	24	24-May-12	6	10341	\$0.00	\$460.75	0	PA	SK	#ROAD TEST CONFIRMED SDOCH REPROGRAM MOC CUSTOMER WAS DRIVIN	#460	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	8-Feb-12	29-Mar-12		LONGLEWIS FORD LINCOLN	#24	#3	RECALEM	24	18-May-12	2	6201	\$0.00	\$35.43	0	PA	AL	#POW OIL AND COIL PLUGS WELL. SEE JOB 5 REPAIR CHECK ENG LIGH	#3035	V20	PT C&C
COP	ENGINE	CEPA1002	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	9-Dec-11	28-Dec-11		MULLINAX FORD	#24	#3	12029	C3	25-May-12	6	9204	\$91.50	\$305.73	2	PA	FL	#XINSTAL IDS P0306 RUN TESTS NO TESTS PPT H25 CUST STATES CHECK	#3035	V20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	9-Feb-12	22-Mar-12		NEW COUNTRY FORD, INC.	#24	#3	12029	C3	23-May-12	3	6597	\$72.09	\$108.71	0	PA	NY	#XPERFORMED ROAD TEST WITH MISFIRE MONITOR. CUST STATES: ON ACC	#3035	V50	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	23-Jan-12	12-Mar-12		JOE MYERS FORD LINCOLN	#24	#3	12029	C3	24-May-12	3	3725	\$58.88	\$138.73	1	PA	NY	#XEEC TEST P0303. DOL DISPLAY IGNITION DIAG. MISFIRE CHECK ENGINE L	#3035	V20	PT C&C
COP	ENGINE	CE3A1025	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	28-Feb-12	18-Apr-12		CHAPARRAL FORD, INC.	#24	#3	12029	C3	25-May-12	2	8691	\$58.88	\$172.71	1	PA	TX	#CKED OUT TO VERIFY CQ1 INSPECT. NO VISIBLE D25 CQ1 ENG LIGHT ON	#3035	V20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	10-Apr-12	1-May-12		DEARBORN MOTORS LTD.	#24	#3	12029	C3	25-May-12	1	2181	\$68.99	\$238.91	2	PA	BC	#XCONFIRM MIL LIGHT ON. ES CHECK AND REPAIR FOR	#312	V50	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	6-Dec-11	28-Dec-11		KEN WILSON FORD INC.	#24	#3	DIAG	24	30-May-12	6	9961	\$0.00	\$38.49	1	PA	NC	#ISD TEST CODE P0306 OASIS CONTACT HISTORY. CUST STATES YESTER	#312	V20	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	10-Apr-12	12-May-12		MIKE CASTRUCCI FORD LINCOLN OF	#24	#3	DIAG	24	30-May-12	1	1352	\$0.00	\$42.10	1	PA	NY	#TECH CHECKED AND REC CODE AND ROADTESTED. CUSTOMER STATES WH	#312	V50	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	21-Apr-12	23-Apr-12		MORRIS MINNETONKA FORD LINCOLN	#24	#3	DIAG	24	30-May-12	2	2690	\$0.00	\$74.14	1	PA	MN	#TECH CHECKED AND VERIFIED THIS CONCERN. CUST STATES THE CHECK	#312	V20	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AJ	8-Mar-12	19-Apr-12		BOUNDARY FORD SALES LTD.	#24	#3	NPF	24	26-May-12	2	1327	\$0.00	\$103.20	1	PA	AB	#INSPECTED & ADVISED CQ1 INTERCOOLER. THEN WHEN TALL EEC CHECK ENGINE LITE	#444	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	29-Mar-12	25-Apr-12		CHESTATE FORD	#24	#3	RECALEM	24	17-May-12	1	2481	\$442.50	\$527.58	1	PA	GA	#04 RECALEM PERFORMED DIAG. P0430. TESTED A25 CUST STATES EN	#3035	V20	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	9-Nov-11	13-Jan-12		JENSEN'S LEMARS FORD	#24	#3	12029	C3	25-May-12	5	15183	\$64.05	\$105.32	1	PA	IA	#XEEC TEST CODE P0305. REPLACED NUMBER 5 CHECK ENGINE LIGHT	#3035	V20	PT C&C
COP	ENGINE	CE4M004	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	13-Mar-12	30-Apr-12		FORT MOTORS LIMITED	#24	#3	DIAG	24	26-May-12	2	1321	\$0.00	\$68.63	1	PA	BC	#INSPECTED & FOUND IGNITATING THE ISSUE. CHECK AND REPORT FO	#444	V20	PT C&C
DIAG- MISFIRE	ENGINE	CE5F0001	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	20-Dec-11	16-Mar-12		KEITH HAWTHORNE FORD LINCOLN O	#24	#3	DIAG	24	28-May-12	3	5021	\$58.88	\$138.62	1	PA	NC	#XTECH VERIFIED CUSTOMER BALANCE TEST CYCLING CUSTOMER STATES TH	#3035	V20	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	14-Feb-12	7-Mar-12		WALTERBORO MOTOR SALES CO., IN	#24	#3	DIAG	24	23-May-12	3	6208	\$0.00	\$16.05	0	PA	NC	#DIAG IDS P0306 SSM 22225 STUMBLE ON ACCEL. A S CHECK ENGINE LIGH	#312	V20	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	13-Mar-12	25-Apr-12		JACK SCHMITT FORD LINCOLN	#24	#3	DIAG	24	11-May-12	1	1563	\$0.00	\$46.40	1	PA	IL	#CUST STATES CK ENG LIGHT FLASHED AFTER AN CUST STATES CK ENG LIGH	#312	V20	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AJ	9-Mar-12	16-Mar-12		WATERTOWN FORD	#24	#3	DIAG	24	29-May-12	3	3117	\$0.00	\$37.16	1	PA	SD	#ROAD TEST VEHICLE RUN ON TEST CK REFERRED. CHECK ENGINE LIGHT	#3035	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEHC0067	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	23-Feb-12	8-Mar-12		SUNSHINE FORD LINCOLN, INC.	#24	#3	DIAG	24	8-May-12	1	1357	\$480.95	\$670.38	1	PA	NY	#P0306 RAN OASIS LOCKED AND REPAIRED CUST CUSTOMER STATES CH	#3035	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	23-Jan-12	19-Apr-12		GOLDEN CIRCLE FORD LINCOLN, IN	#24	#3	RECALEM	24	15-May-12	1	2119	\$0.00	\$31.45	0	PA	TN	#CC 04 BPM RECALEM PERFORMS CS TRUCK SHAKING AND A	#3035	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AJ	19-Nov-11	12-Dec-11		MOMM MOTOR COMPANY, INC.	#24	#3	RECALEM	24	29-May-12	6	17420	\$0.00	\$27.22	0	PA	IA	#NO CODES. CHECKED OASIS. PERFORMED TSB 12 ENGINE SUGGESTIONS AND A	#3035	V50	PT C&C
DIAG- MISFIRE	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	24-Feb-12	24-Apr-12		WILLER FORD SALES	#24	#3	RECALEM	24	26-May-12	1	4610	\$0.00	\$59.17	1	PA	NY	#CHECKED AND CONFIRM ENGINE LIGHT ON. DTC P0306	#3035	V20	PT C&C
ENGINE	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	30-Jan-12	14-Feb-12		ACCESS FORD, LTD.	#24	#3	12029	C3	28-May-12	4	4849	\$58.88	\$170.51	1	PA	TX	#XPERFORM ROAD TEST WITH MISFIRE MONITOR. CUST STATES THAT THE	#3035	V20	PT C&C
ENGINE	ENGINE	CE3C3009	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	30-Jan-12	22-May-12		TOUSLEY FORD, INC.	#24	#3	12029	C3	29-May-12	1	700	\$58.88	\$196.40	1	PA	MN	#XROAD TEST AND DID NO RIMED RELATIVE COMPRI. CHECK ENGINE LIGHT ON	#3035	V20	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	17-Feb-12	3-Apr-12		JUBILEE FORD SALES (1983) LTD	#24	#3	DIAG	24	24-May-12	2	5291	\$0.00	\$71.32	1	PA	SK	#EEC TEST. P0306/P0304 RE. CHECK ENGINE LIGHT TR	#444	V20	PT C&C
DIAG- MISFIRE	ENGINE	CEWH0241	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AJ	22-Feb-12	29-Mar-12		JUBILEE FORD SALES (1983) LTD	#24	#3	DIAG	24	8-May-12	2	2716	\$0.00	\$102.18	1	PA	SK	#EEC TEST. P0306. PNPIC. CHECK ENGINE LIGHT TR	#444	V20	PT C&C
DIAG- MISFIRE	ENGINE	CEWH0240	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AJ	19-Mar-12	14-Apr-12		JUBILEE FORD SALES (1983) LTD	#24	#3	DIAG	24	23-May-12	1	3160	\$0.00	\$91.66	1	PA	SK	#EEC TEST. P0306. PNPIC. REPAIR TO MAKE A	#444	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEVC0004	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AJ	2-Mar-12	2-Apr-12		MASON CITY FORD LINCOLN, INC.	#24	#3	5.00E+212	E3	22-May-12	2	4852	\$413.00	\$553.38	1	PA	IA	#DIAG EEC TEST P0306. HINT ON FORD LEF CUST STATES CHECK EN	#3035	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEHC0002	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	20-Feb-12	26-Mar-12		BILL KNIGHT FORD	#24	#3	5.00E+212	E3	29-May-12	3	5663	\$397.71	\$464.82	1	PA	OK	#CATALYST CODE. IDS ISBLEE VIT INSTRUCTED TO CUST ENGINE LIGHT ON	#3035	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	24-Feb-12	19-Mar-12		ROBERTSON'S ALBANY FORD	#24	#3	5.00E+212	E3	15-May-12	2	1050	\$283.71	\$610.39	1	PA	OR	#VERIFY CONCERN. CHECK VERIFIER. CHECK FOR PC CUST STATES THAT THE	#3035	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	27-Jan-12	23-Mar-12		COREY FORBES LIMITED	#24	#3	RECALEM	24	23-May-12	3	3352	\$263.51	\$366.24	1	PA	NC	#VERIFIED CONCERN WITNESSING. CHECK FOR PC CUST ENGINE LIGHT ON	#3035	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	9-Nov-11	19-Dec-11		DOUGLAS FORD LINCOLN SALES LTD	#24	#3	RECALEM	24	15-May-12	3	3923	\$263.51	\$366.24	1	PA	NC	#REPLACED BANK 2 CATALYTIC CONVERTER AS EN	#3035	V20	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	6-Jan-12	4-Feb-12		KROGH FORD LINCOLN SALES (2003)	#24	#3	RECALEM	24	8-May-12	4	13688	\$293.51	\$467.37	1	PA	AB	#INSPECTED FOR CEL DIAG found TSB 12 2 to truck DRIVEABILITY GAS CON	#460	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	6-Mar-12	16-Apr-12		TEAM FORD SALES LIMITED	#24	#3	RECALEM	24	8-May-12	2	4252	\$0.00	\$0.00	0	PA	AB	#CONFIRMED MIL ON. PERFORM NOW. P0430 NOT PRE. CUSTOMER STATES TH	#460	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AJ	28-Feb-12	8-Mar-12		GROGAN FORD LINCOLN INCORPORAT	#24	#3	RECALEM	24	12-Apr-12	2	4892	\$0.00	\$38.92	0	PA	ON	#INSPECTED FOR CHECK ENGINE LIGHT ON. CHECK INSPECTOR CHECK EN	#3035	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	18-Jan-12	19-Mar-12		NEW PRAGUE FORD	#24	#3	RECALEM	24	25-May-12	3	10207	\$0.00	\$41.72	0	PA	MN	#EEC TEST. NO CODES. CHECK OASIS. SSM 22225. Customer States WHEN A	#3035	V50	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AF	13-Dec-11	5-Apr-12		LAMB FORD SALES LTD	#24	#3	RECALEM	24	26-May-12	2	10332	\$0.00	\$42.88	0	PA	AB	#EEC CHECKED CODE P0306 FOLLOWED TSB 12 02 CHECK ENGINE LITE ON	#460	V20	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T/F6	FBI4T6	T/KW	T/C3	AJ	4-Nov-11	22-Mar-12		TWO-WAY SERVICE LTD	#24	#3	RECALEM	24	26-May-12	1	3842	\$0.00	\$32.60	0	PA	SK	#CHECK DTC'S (NONE). CHTCH FOR FUTURE UPGRADE CHECK ENGINE LIGH	#3035	V50	

2012-2013 MY 3.5L GTDI P415 Misfire Claims (2).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	WORKSHOP	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	AF	26-Mar-12	23-Apr-12	ARMSTRONG FORD OF HOMESTEAD	#	67K75	25	12-Jun-12	2	3260	\$0.00	\$42.89	\$1.14	LA	TX	VERIFIED CONCERN, FOLLOWED TSB 12.6.4 NO DTC	ENGINE MISFIRE	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T4C	T76	FBI	AF	23-May-12	23-May-12	PRINCE GEORGE MOTORS LTD	#	67K75	25	13-Jun-12	1	6	\$0.00	\$56.82	\$1.02	LA	BC	SCAN CODES FOUND P0300, P0304, P0305, P0306	FOUND CHECK ENGINE	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T4C	T76	FBI	AF	19-Nov-12	23-Feb-12	DAVE MOORE FORD, INC.	#	67K75	25	5-Jun-12	2	12571	\$300.83	\$382.88	\$1.00	LA	TX	VERIFY LIGHT ON RETRIEVE CODE RUN MESSAGE	ENGINE LIGHT ON	W	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1T3C	T76	FBI	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	67K75	25	14-Jun-12	1	4977	\$66.99	\$172.41	\$1.00	LA	SK	REPLACED #2 COIL AND PLUG FOR MISFIRE CONC	ENGINE MISFIRE	W	1	PT C&C
SPARK PLUGS	ENGINE	CFMB010	2012	1FTFW1E1T6C	T76	FBI	AF	13-Nov-11	14-May-12	SHERWOOD FORD	#	67K75	25	13-Jun-12	2	4946	\$106.58	\$308.24	\$3.25	LA	AB	XOEEC TEST (CONT CODES) SPARK PLUGS (4) ELECTRODE	CHECK PCM AS VEHICLE	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T7C	T76	FBI	AF	28-Feb-12	7-Apr-12	HIXSON AUTOPLEX	#	67K75	25	11-Jun-12	3	4519	\$292.99	\$375.92	\$1.00	LA	LA	TEST DRIVE, RAN EEC SYSTEM TESTS, PERFORM	CUSTOMER STATES THAT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T7C	T76	FBI	AF	6-Feb-12	23-Feb-12	GERARD HUBERT AUTO LEE	#	67K75	25	5-Jun-12	4	4096	\$283.51	\$361.92	\$1.00	LA	QC	REPLACER CATALYSTEUR GAUCHE ET REPERO	TEMOIN DANOMALIE ALL	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T7C	T76	FBI	AF	11-Jun-12	6-Apr-12	SHAFFER FORD SALES, INC.	#	67K75	25	14-Jun-12	2	2788	\$405.35	\$473.35	\$1.00	LA	MD	CHECK FOR CHECK ENGINE LIGHT ON DTC P0304	CHECK ENGINE LIGHT ON	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T7C	T76	FBI	AF	20-Apr-12	2-Jun-12	RUSH TRUCK CENTER, ORLANDO	#	67K75	25	7-Jun-12	1	15	\$0.00	\$44.89	\$1.00	LA	FL	PERFORM TSB 12.6.4 PCM UPGRADE FOR MEMO	CHECK ENGINE LIGHT IS	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T7C	T76	FBI	AF	8-Feb-12	23-Feb-12	MARSHAL WIDE FORD, INC.	#	67K75	25	15-Jun-12	4	9469	\$0.00	\$48.49	\$1.00	LA	TN	ROAD TEST THE ENGINE LIGHT IS ON EEC TEST	CK ENGINE LIGHT IS ON	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T7C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	67K75	25	14-Jun-12	3	4977	\$13.66	\$72.23	\$1.00	LA	SK	PERFORMED TSB 12.6.0.04 AND UPDATED PCM	CHECK ENGINE LIGHT ON	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	AF	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	#	67K75	25	15-Jun-12	3	7482	\$0.00	\$40.51	\$1.00	LA	NE	PERFORMED TSB 12.6.0.04 AND UPDATED PCM	CHECK ENGINE LIGHT ON	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	AF	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	#	67K75	25	5-Jun-12	3	6581	\$0.00	\$37.71	\$1.00	LA	MS	RUN QUICK TEST P0308 PERFORM TSB 12.6.4	REPAIR WAS CHUGGING	W	1	PT C&C
DIAG - MISFIRE	ENGINE	CFE0519	2012	1FTFW1E1T6C	T76	FBI	AF	20-Dec-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#	67K75	25	4-Jun-12	6	7274	\$0.00	\$168.06	\$1.00	LA	AB	SCANNED, NO CODES, C/P HAS ADD CONTACTED	ADVISE TO REPAIR FOR	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	AF	15-Feb-12	20-Mar-12	DISCOVERY FORD SALES LTD.	#	67K75	25	14-Jun-12	3	4977	\$13.66	\$72.23	\$1.00	LA	SK	PERFORMED TSB 12.6.0.04 AND UPDATED PCM	CHECK ENGINE LIGHT ON	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	AF	13-Feb-12	24-Mar-12	BILL SUMMERS FORD, L.L.C.	#	67K75	25	15-Jun-12	3	7482	\$0.00	\$40.51	\$1.00	LA	NE	PERFORMED TSB 12.6.0.04 AND UPDATED PCM	CHECK ENGINE LIGHT ON	W	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1T3C	T76	FBI	AF	25-Jan-12	26-Mar-12	GRAY-DANIELS FORD LINCOLN	#	67K75	25	5-Jun-12	3	6581	\$0.00	\$37.71	\$1.00	LA	MS	RUN QUICK TEST P0308 PERFORM TSB 12.6.4	REPAIR WAS CHUGGING	W	1	PT C&C
DIAG - MISFIRE	ENGINE	CFE0519	2012	1FTFW1E1T6C	T76	FBI	AF	20-Dec-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#	67K75	25	4-Jun-12	6	7274	\$0.00	\$168.06	\$1.00	LA	AB	SCANNED, NO CODES, C/P HAS ADD CONTACTED	ADVISE TO REPAIR FOR	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1T6C	T76	FBI	AF	12-Feb-12	27-Feb-12	HALLMARK FORD, LLC	#	67K75	25	14-Jun-12	1	9843	\$0.00	\$39.29	\$1.00	LA	MS	CK CK ENGINE LIGHT ON DTC P0300, P0304, P0305	CK ENGINE LIGHT	W	1	PT C&C
CATALYTIC CONVERTER	EX																									

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	CGIS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	ACTIVITY	CLAIM BIN	CLAIM FUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	23-Feb-12	9-Mar-12	LITHIA FORD LINCOLN OF GRAND P	#30	#30	6-Jun-12	3	15105	\$292.99	\$388.36	1	NA	ND	CHECKED CODES AND P0340 RETURN. INSPECT	CUSTOMER STATES THE	#30	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Feb-12	16-Mar-12	DAVID SELF FORD, INC.	#30	#30	13-Jun-12	3	6946	\$313.05	\$401.37	1	NA	TX	VERIFIED COMPLAINT. P0300 AND REPROGRAM	CHECK ENGINE LIGHT	#30	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	1-Dec-11	29-Mar-12	TRADITION FORD	#30	#30	4-May-12	2	1263	\$293.51	\$362.83	1	NA	QC	VERIFIER CONFIRMER RECALEM (04)	CHECK ENGINE CLIENT	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Jun-12	11-Jun-12	PARKS FORD LINCOLN OF GAINESVILLE	#30	#30	25-Jun-12	1	942	\$0.00	\$51.51	1	NA	GA	PERFORM INSPECTION. SELF TEST P0304. PERFORM	CHECK ENGINE LIGHT	#30	V20	PT C&C	
TSB REFLASH	PT C&C	BLTD0003	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#30	#30	15-Jun-12	7	18742	\$0.00	\$462.21	1	NA	GA	CHECK DTCS. REPROGRAM PCM PER TSB AND REENGINE SKP MISS DRIVE	CHECK ENGINE LIGHT	#30	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	30-Apr-12	14-May-12	LUTHER FAMILY FORD	#30	#30	25-Jun-12	2	5739	\$0.00	\$48.87	1	NA	NO	PERFORMED TSB 12.6 & EEC TESTED CODE P0308	CHECK ENGINE LIGHT	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	19-Dec-11	17-Feb-12	LAUREL FORD LINCOLN	#30	#30	20-Jun-12	5	8691	\$12.82	\$50.40	1	NA	PA	VERIFIED. INSTALL DEFLECTOR PER TSB 12.6 & CUSTOMER STATES ENG	CHECK ENGINE LIGHT	#30	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	20-Feb-12	HILLER FORD INC	#30	#30	21-Jun-12	5	5267	\$10.74	\$58.87	1	NA	WI	PER TSB 12.6 & INSTALLED CAC AIR DAM. AIR DEFLECTOR	CUSTOMER STATES THE	#30	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	13-Apr-12	GRAY SMITH FORD INC.	#30	#30	12-Jun-12	3	3393	\$13.27	\$60.39	1	NA	FL	MODULE UPDATE. INSTALL CAC AIR DEFLECTOR	CUSTOMER STATES THE	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	24-Mar-12	RUSH TRUCK CENTER, ORLANDO	#30	#30	12-Jun-12	3	4300	\$10.04	\$54.73	1	NA	FL	EEC TEST. KOCOPASS. MILEAGE TEST FOUND 2 LOW FUEL MILEAGE 12M	CUSTOMER STATES THE	#30	V44	PT MALFUNCTION	
COP	ENGINE	CFV02001	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	3-May-12	4-Jun-12	SOUTH HILLS LINCOLN, INC.	#30	#30	21-Jun-12	1	332	\$58.88	\$241.10	2	NA	PA	VERIFY ENGINE MISS DURING ON W6. CONTACT TECH	CUSTOMER STATES THE	#30	V20	PT C&C	
COP	ENGINE	CFNL021	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Apr-12	16-May-12	SPIRITS MOTOR COMPANY, INC.	#30	#30	14-Jun-12	1	3227	\$58.88	\$218.43	2	NA	TX	CHECKED CONCERN PER TEST AND ROAD TEST	CUSTOMER STATES THE	#30	V20	PT C&C	
DIAG - MISFIRE	ENGINE	CE4F0015	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	11-Mar-12	28-Mar-12	NORTHWOODS FORD LINCOLN, INC.	#30	#30	30-May-12	3	5557	\$0.00	\$25.52	0	NA	MN	PERFORMED EEC TEST. KOEO DTC P0300 P0308	CUSTOMER STATES THE	#30	V20	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	6-May-12	31-May-12	VEGEVILLE FORD SALES & SERVICE	#30	#30	31-Jun-12	1	3367	\$0.00	\$70.53	1	NA	AB	COULDNT VERIFY COORDINATE normal at this time. CAC GAS ENGINE REPAIR KIT	CUSTOMER STATES THE	#30	V42	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	19-Jun-12	10-Feb-12	DAMS FORD LINCOLN SALES LTD.	#30	#30	21-Jun-12	5	5177	\$263.51	\$518.66	2	NA	BC	EEC TEST RECEIVED CODE P0430 PERFORM DIAG	DRIVEABILITY MISC. CHECK	#30	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	21-Mar-12	LUTHER FAMILY FORD	#30	#30	4-Jun-12	3	7338	\$113.92	\$371.70	1	NA	CA	RESCAN ENGINE AND FOUND CODE FOR LIN CODE	ENGINE RUNS SLUGGISH	#30	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	2-Mar-12	COMMERCIAL MOTOR COMPANY	#30	#30	18-Jun-12	4	4281	\$300.63	\$339.76	1	NA	TX	CALIBRATION. RE CALIBRATE PCM	C CHECK ENGINE LIGHT	#30	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	25-Apr-12	23-May-12	CITY FORD SALES LTD.	#30	#30	12-Jun-12	1	2103	\$296.23	\$401.57	1	NA	AB	RESCAN P0308 P0308 TSB 12.6 & 120604B. 5 ORD	REPAIR FOR WAS ON HIGH	#30	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	13-Mar-12	LUTHER FAMILY FORD	#30	#30	21-Jun-12	1	8159	\$110.87	\$404.16	1	NA	CA	PERFORMED TSB 12.6 & INSTALLED AIR DEFLECTOR	CUSTOMER CONCERN	#30	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	26-Mar-12	12-Apr-12	BROWN'S SALES LEASING, INC.	#30	#30	15-Jun-12	3	6103	\$0.00	\$40.49	1	NA	IA	TRUCK MISFIRES AND STALLS AFTER LONG DRIVE	CUSTOMER STATES THE	#30	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	21-Mar-12	19-Apr-12	BUTCH OUTAUSTE, INC.	#30	#30	11-Jun-12	2	8143	\$10.74	\$53.94	1	NA	MS	VERIFIED CONCERN. PERFORMED EEC TEST DTC	CHECK ENGINE LIGHT	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	5-Dec-11	WENKERT FORD LIMITED	#30	#30	26-Jun-12	7	7547	\$0.00	\$48.87	1	NA	GA	INSTALL REVISED CALIBRATION PER TSB 04	CHECK DRIVEABILITY ISS	#30	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	CE4F0008	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Apr-12	7-May-12	LANGDALE FORD COMPANY	#30	#30	14-Jun-12	1	2447	\$0.00	\$38.02	1	NA	GA	DOES NOT OPERATE TEST. REPROGRAM PCM PER	CUSTOMER STATES THE	#30	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	22-Apr-12	15-Jun-12	DESOTO AUTO MALL	#30	#30	25-Jun-12	1	721	\$0.00	\$44.44	1	NA	FL	TSB 12.6 & 4. eec diag. retrieve codes p0300, p0304, p0308	Customer States That CH	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12	JACQUES OLIVER FORD INC.	#30	#30	21-Jun-12	4	4712	\$0.00	\$47.42	1	NA	NC	TEST VER. DTC P0300. INFORMED CUSTOMER	ENTER DESCRIPTION. A	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	2-Mar-12	23-Apr-12	KEN COX FORD, INC.	#30	#30	11-Jun-12	2	4305	\$10.74	\$46.65	1	NA	AL	RUN EEC TEST. CODE P0340 CHECK OVER AND PE	CHECK ENGINE LIGHT ON	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	5-Feb-12	30-Apr-12	PLANTATION FORD	#30	#30	25-Jun-12	2	6357	\$0.00	\$53.37	1	NA	FL	ROAD TEST. TRUCK NOT ICE. PROCEDURE STEPS	CUSTOMER STATES TRANS	#30	V40	PT TRANSMISSION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	25-Feb-12	13-Mar-12	BARTON MOTOR COMPANY	#30	#30	25-Jun-12	1	8159	\$110.87	\$404.16	1	NA	CA	PERFORM TSB 12.6	CUSTOMER STATES THE	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	2-May-12	HALDEMAN FORD OF KUTZTOWN, INC.	#30	#30	14-Jun-12	2	2662	\$11.44	\$57.08	1	NA	PA	VERIFIED CONCERN CHECKED CODES P0300 P0308	CUSTOMER STATES THE	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	16-Aug-12	30-May-12	WEBER-HARRIS FORD INC.	#30	#30	26-Jun-12	1	893	\$0.00	\$38.35	1	NA	PA	SHIELD IS IN PLACE. UPDATED PCM PER TSB	CUSTOMER STATES THE	#30	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Jun-12	13-Jun-12	ASHLAND FORD INC.	#30	#30	21-Jun-12	1	866	\$10.74	\$51.51	1	NA	VT	TESTED EEC. P0300. PERFORM TEST. CODE P0308	DRIVEABILITY. CUSTOMER	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	8-Mar-12	6-Apr-12	HUB CITY FORD, INC.	#30	#30	12-Jun-12	3	7064	\$10.74	\$47.78	1	NA	FL	VERIFY THE CONCERN AND PERFORM REPAIR PER	CUSTOMER STATES THE	#30	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	12-Jan-11	11-Feb-12	DON DAVID FORD LINCOLN	#30	#30	25-Jun-12	5	6285	\$0.00	\$45.92	1	NA	TX	IDS INSTALLED. KOEO. KOER. SELF TEST. P0308	CUSTOMER STATES THE	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	28-Mar-12	TOWNSEND SALES & SERVICE, INC.	#30	#30	21-Jun-12	4	5562	\$10.74	\$45.92	1	NA	CA	ROAD TEST. RAN WELL. RECALIBRATION	C 5 W/ME. ACCELERATION	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	28-Mar-12	UNIVERSAL FORD LINCOLN SALES & S	#30	#30	18-Jun-12	3	6895	\$0.00	\$65.02	1	NA	AB	DTCS. CHECK FOR DEFLECTOR PLATE AND REPR	CHECK FOR HESITATION	#30	V40	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	9-May-12	26-May-12	DEWEY FORD	#30	#30	22-Jun-12	1	2282	\$12.84	\$58.41	1	NA	IA	IDS TESTED. PASSES. RAN OASIS. INSTALLED. C	TRUCK HAS A MISS AT	#30	V52	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12	ASHLAND FORD INC.	#30	#30	21-Jun-12	1	866	\$10.74	\$51.51	1	NA	VT	REFLASH PCM PER TSB 12.6 & ROAD TEST. CRAY	CUSTOMER STATES THE	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	21-Feb-12	31-Mar-12	ARMISTONG FORD OF HOMESTEAD	#30	#30	29-May-12	5	6470	\$0.00	\$34.31	0	NA	FL	IDS DIAG DTCS P0300. P0308. TESTS E1. E6. C	NO. H30. C3. THAT CHECK ENGINE	#30	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Jan-12	30-Jan-12	MERT FORD SALES (2003) LTD.	#30	#30	30-May-12	5	19492	\$0.00	\$38.47	0	NA	SK	CHECK CAUSE OF MIL. LIGHT ON. VERIFIED	P0308	#30	V20	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	23-Apr-12	CLARENCE FORD SALES LTD.	#30	#30	12-May-12	1	1767	\$132.46	\$165.15	1	NA	CA	CHECKED VEH FOR EMT. CAC	CHECK ENGINE LIGHT	#30	V42	PT C&C	
ENGINE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	7-Feb-12	26-Apr-12	ENCINITAS FORD	#30	#30	25-Jun-12	-1	3565	\$84.05	\$160.14	1	NA	CA	KX3568 FORD DTC P0301. IGLE. CYLINDER ONE	IS ENGINE LIGHT IS ON. C	#30	V20	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	26-Apr-12	TEAM FORD OF MARETTA	#30	#30	25-Jun-12	2	2007	\$68.63	\$178.71	1	NA	GA	KX3568 FORD DTC P0301. IGLE. CYLINDER ONE	IS ENGINE LIGHT IS ON. C	#30	V52	PT C&C	
DIAG - MISFIRE	ENGINE	CH103314	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	4-Jun-12	12-Jun-12	KARL FLAMMER FORD INC.	#30	#30	25-Jun-12	-1	717	\$0.00	\$48.79	1	NA	FL	KOEO TEST. P0308. P0308. INFORMED CUSTOMER	ENTER DESCRIPTION. A	#30	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CEND9009	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	23-Feb-12	9-Mar-12	BUTCH OUTAUSTE, INC.	#30	#30	18-Jun-12	4	7640	\$331.37	\$397.76	1	NA	MS	RUN EEC TEST. CODE P0340 CHECK OVER AND PE	CHECK ENGINE LIGHT ON	#30	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	26-Feb-12	MARCOE FORD OF FORT LAUDERDALE	#30	#30	22-Jun-12	5	7655	\$321.97	\$449.50	1	NA	FL	VERIFIED CONCERN. VERIFIED CONCERN. EEC TEST	CUSTOMER STATES THE	#30	V20	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	26-May-12	SUNSET COUNTRY FORD LTD.	#30	#30	11-Jun-12	2	6941	\$293.51	\$393.88	1	NA	ON	CEL. ON & VEHICLE. SELF. CONVERTER ASSY & C	CUSTOMER WAS TRANSF	#30	V40	PT C&C	
TSB REFLASH	PT C&C	CBME2007	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	4-Jan-12	17-Jan-12	BAYVIEW LINCOLN	#30	#30	25-Jun-12	6	7720	\$10.74	\$59.71	1	NA	TX	CHECKED DTCS. INSTALL CAC AIR DEFLECTOR. PL	CLIENT REPORTS INTER	#30	V44	PT MALFUNCTION	
TSB REFLASH	PT C&C	CFM610	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	13-Nov-11	14-May-12	PRINCE GEORGE MOTORS LTD.	#30															

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LT	CH	ENGINE CANS CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CDL	CDL	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jan-12	17-Jan-12	KELLER FORD INC.	#1081	12029	C3	2-Jan-12	6	7529	568.88	\$144.38	1	WA	#1081	VERIFIED CONCERN, P0302, PIN POINT, IGNITION SYSTEM DIAGNOSE, CUSTOMER STATES VEH	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	23-Jan-12	14-Feb-12	LEGACY FORD PASCO	#1081	12029	C3	25-Jan-12	4	7324	868.81	\$157.97	1	WA	#1081	VERIFIED CONCERN, DID NOT SEE CODE, AND PLUG TEST FOR CHECK ENGINE LIGHT (S)	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	22-Feb-12	15-Mar-12	SUBURBAN FORD OF STERLING HEIGHTS	#1081	12029	C3	25-Jan-12	4	4149	864.05	\$154.92	1	WA	#1081	INSPECT FOR KNOCK, CUSTOMER STATES VEH	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	8-Feb-12	31-May-12	AUTOMOBILES DALTON INC.	#1081	12029	C3	3-Jul-12	2	12	566.99	\$136.41	1	WA	#1081	VERIFIED CONCERN, DTC P0304 EN COURSE, CHECK ENGINE LIGHT ON	#1081	V44	2	2	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	7-Jan-12	21-Jan-12	MEL HAMBELTON FORD INC.	#1081	12029	C3	26-Jan-12	6	17910	588.88	\$181.95	1	WA	#1081	VERIFIED CONCERN, ISO2 BAD CYLINDER 3 CHECK WHEN DRIVING 65 MPH	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	13-Dec-11	10-Feb-12	WILFS BLUE FORD SALES LTD.	#1081	12029	C3	22-May-12	4	10224	861.70	\$98.78	1	WA	#1081	XROAD TEST VERIFIED CUB COIL ROAD TEST VERIFIED CUSTOMER REPORTS	#1081	V44	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD INC.	#1081	12029	C3	19-Jan-12	4	7954	864.05	\$158.72	1	WA	#1081	SMALL ON ISO TEST, KNOCK P0303, DCL, POWER BALANCE, CHECK FOR LIGHT ON	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	19-Jan-12	15-Mar-12	CHILLWACK FORD	#1081	12029	C3	22-Jun-12	4	4192	566.99	\$308.34	2	WA	#1081	BC KX18 MIL ON EEC TEST PLUG COIL AND PLUG ELECTRICAL / LIGHTS ON	#1081	V44	2	2	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	26-Jan-12	13-Apr-12	CELEBRATION FORD SALES LTD.	#1081	12029	C3	25-Jan-12	3	4825	861.70	\$145.81	1	WA	#1081	SKX18TEST, P0303, CHECK OASIS, cop, dealer code 1111	#1081	V44	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	2-Feb-12	21-Feb-12	MEL HAMBELTON FORD INC.	#1081	12029	C3	19-Jan-12	4	7954	864.05	\$158.72	1	WA	#1081	SMALL ON ISO TEST, KNOCK P0303, DCL, POWER BALANCE, CHECK FOR LIGHT ON	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	19-Mar-12	20-Apr-12	ALAN JAY FORD OF WAUCHULA INC.	#1081	12029	C3	12-Jun-12	2	6190	1144.69	\$227.22	1	WA	#1081	VERIFIED CONCERN, C06 COIL ON PLUG ROAD, CUSTOMER STATES VEH	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	17-Mar-12	12-Apr-12	JARRETT-GORDON FORD INC.	#1081	12029	C3	27-Jun-12	3	4098	531.37	\$106.07	1	WA	#1081	PERFORM EEC TEST, DRAIN VEH, REK ALL, NOW, CUSTOMER STATES CHECK	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	14-Mar-12	18-May-12	FEVER FORD AND LINCOLN, INC.	#1081	91963	B4	25-Jun-12	2	3385	533.98	\$978.51	4	WA	#1081	VERIFIED CONCERN, SELF RAN ACCESS TO BUECT, CUSTOMER STATES ENG	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	7-Mar-12	2-Apr-12	MCOMMON FORD	#1081	DIAG	DIAG	29-May-12	2	1994	50.00	\$148.15	1	WA	#1081	VERIFIED CONCERN, HOOKING CONCERN AT THIS CUSTOMER STATES CH	#1081	V44	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Apr-12	24-May-12	SOUTHWEST FORD, INC.	#1081	DIAG	DIAG	3-Jul-12	2	3538	50.00	\$141.46	2	WA	#1081	EEC TESTS NO DTCS, DRIVING TEST MON PD, DATA SIGHT BLINKED AND	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#1081	5.00E+212	E	25-Jun-12	4	8339	5300.63	\$387.03	1	WA	#1081	PERFORMED DIAGNOSIS, REPLACED CONVERTER, CHECK DRIVABILITY	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	28-Feb-12	4-Apr-12	WEIKERT FORD INC.	#1081	5.00E+212	E	27-Jun-12	3	8053	5344.27	\$444.00	1	WA	#1081	PERFORMED DIAGNOSIS, REPLACED CONVERTER, CHECK DRIVABILITY	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	1-Feb-12	29-Mar-12	RANDALL FORD INC.	#1081	5.00E+212	E	12-Jun-12	3	11370	5312.07	\$304.08	1	WA	#1081	CUSTOMER VERIFIED DTC P0303, P0305, P0306, P04	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	8-Mar-12	23-Mar-12	GRAN FORD JACKSONVILLE	#1081	5.00E+212	E	25-Jun-12	4	8339	5300.63	\$387.03	1	WA	#1081	PERFORMED DIAGNOSIS, REPLACED CONVERTER, CHECK DRIVABILITY	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	10-Jan-12	14-Feb-12	WOOLINE FORD LINCOLN, INC.	#1081	5.00E+212	E	25-Jun-12	5	20977	5311.37	\$384.13	1	WA	#1081	EEC TEST DTC P0430 REF TO TSB 12 6 4 STEP 1	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	29-Mar-12	24-May-12	MULLINAX FORD	#1081	5.00E+212	E	26-Jun-12	2	4889	5418.56	\$519.05	1	WA	#1081	INSTALL, ISO P0430, INSTALL, CAT PER TSB PM UP, CUSTOMER STATES CHECK	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Feb-12	26-Mar-12	FORD FORD LINCOLN OF WILMINT	#1081	5.00E+212	E	25-Jun-12	4	5478	5384.45	\$469.65	1	WA	#1081	RETRIEVE CODE, P0430, REPLACED LEFT CAT, ON	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	3-Jan-12	26-May-12	SUPERIOR FORD, INC.	#1081	5.00E+212	E	25-Jun-12	2	3498	5312.07	\$392.12	1	WA	#1081	VERIFIED CONCERN, RAN EEC TEST, PULLED CODE, CUSTOMER STATES TR	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	22-Nov-11	17-Mar-12	MARYVILLE FORD	#1081	5.00E+212	E	22-Jun-12	4	8622	5384.09	\$413.84	1	WA	#1081	TEST DRIVE TO TRY TO TEST DRIVE	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Feb-12	26-Mar-12	CAPITAL FORD LINCOLN OF WILMINT	#1081	5.00E+212	E	25-Jun-12	4	5478	5384.45	\$469.65	1	WA	#1081	RETRIEVE CODE, P0430, REPLACED LEFT CAT, ON	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	24-Feb-12	13-Mar-12	NICK NICHOLAS FORD INC.	#1081	5.00E+212	E	26-Jun-12	4	18719	5282.99	\$371.44	1	WA	#1081	DIAG AND RAN OASIS, FOUND TSB 12 06 04 PER TSB, CUSTOMER STATES CHECK	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	3-Feb-12	10-Mar-12	MACLIN FORD SALES	#1081	5.00E+212	E	26-Jun-12	4	8005	5812.24	\$435.83	1	WA	#1081	PERFORMED TSB 12 6 4 INSTALL, CONVERTOR AND CHECK ENGINE LIGHT ON	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	25-Feb-12	21-Mar-12	HERB CHAMBERS FORD OF WESTBORO	#1081	5.00E+212	E	25-Jun-12	1	2285	5310.67	\$412.07	1	WA	#1081	TECH RAN NEW TEST, STEP 9, INSTALL, CAT, ON	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	6-Feb-12	13-Apr-12	WEIKERT FORD INC.	#1081	5.00E+212	E	11-Jun-12	2	5402	5345.34	\$445.07	1	WA	#1081	PERFORMED DIAGNOSIS, FOUND CODE P0430	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	25-Jan-12	29-Mar-12	CAVALIER FORD LINCOLN	#1081	5.00E+212	E	13-Jun-12	3	2643	5311.37	\$414.32	1	WA	#1081	TEST DRIVE, VERIFIED PROBLEM THIS TIME	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	15-Mar-12	3-Apr-12	GARY FORD SALES, INC.	#1081	5.00E+212	E	25-Jun-12	3	5927	5345.34	\$437.81	1	WA	#1081	PERFORMED DIAGNOSIS, FOUND CODE P0430	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	1-Mar-12	18-Mar-12	NELSON FORD SALES (2003) INC.	#1081	5.00E+212	E	14-Jun-12	4	2993	5290.51	\$385.01	1	WA	#1081	REFER TO TSB 12 6 4 EEC, REPLACE BANK 2, DIAGNOSE, FOR CHECK	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	26-Nov-12	23-Apr-12	JORDAN FORD, LTD.	#1081	5.00E+212	E	24-Jun-12	3	13938	5300.63	\$421.27	1	WA	#1081	VERIFIED CONCERN, KNOCK P0430, CATALYST, EPHIC	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	22-Mar-12	AL PACKER WHITE MARLIN FORD	#1081	5.00E+212	E	8-Jun-12	3	5491	5311.37	\$407.99	1	WA	#1081	CHECK DTCS, P0430, REPAIR, CAT, ON, CHECK FOR TRANS	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	22-Mar-12	WAKAHACHE FORD	#1081	5.00E+212	E	8-Jun-12	3	7319	5312.07	\$400.65	1	WA	#1081	QUICK TEST, P0430, PERFORM TSB 12 6 4, REPLACE, CHECK ENGINE LIGHT, ON	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	4-Jan-12	7-Feb-12	GULF COAST FORD	#1081	5.00E+212	E	7-Jun-12	5	6989	5310.67	\$461.81	1	WA	#1081	LABOR TO VERIFY CONCERN, ISO, DIAG, KNOCK, CUSTOMER STATES CHECK	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Mar-12	3-Apr-12	WHITE PINE FORD SALES LTD	#1081	5.00E+212	E	19-Jun-12	1	4982	5302.17	\$415.34	1	WA	#1081	CONFIRM CHECK ENGINE, H, LATEST CALIBRA	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	9-Dec-11	11-Jan-12	CHAMPION FORD	#1081	5.00E+212	E	26-Jun-12	6	6716	5310.67	\$401.34	1	WA	#1081	REPLACED LEFT CAT, INSTALLED INTERCOOLER, CUSTOMER STATES CHECK	#1081	V44	2	2	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	15-Nov-11	23-Feb-12	PORTSMOUTH FORD	#1081	5.00E+212	E	19-Jun-12	4	5516	5300.63	\$398.86	1	WA	#1081	VERIFIED CUSTOMERS CONCERN, FOUND CODE, CUSTOMER STATES LIGHT	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Mar-12	3-Apr-12	TONY FORD SALES, INC.	#1081	5.00E+212	E	4-Jun-12	1	4979	5303.73	\$392.48	1	WA	#1081	PERFORM EEC TEST, DRAIN, CAT, ON, LATEST CALIBRA	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	17-Feb-12	24-Apr-12	DOWNEY FORD	#1081	5.00E+212	E	20-Jun-12	2	14175	5308.14	\$377.53	1	WA	#1081	EEC TEST, COIL CODES, TEST, REPROGRAMMED, P0430, CUSTOMER STATES ENG	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	28-Nov-11	15-Dec-11	CLARKVILLE FORD SALES LIMITED	#1081	5.00E+212	E	18-Jun-12	2	5441	5307.17	\$370.48	1	WA	#1081	VERIFIED BUCKING AND MISFIRE, CHECK ENGINE LIGHT, ON, CHECK ENGINE	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	16-Apr-12	HUMBERS MOTORS LIMITED	#1081	5.00E+212	E	18-Jun-12	2	5441	5307.17	\$370.48	1	WA	#1081	VERIFIED CHECK ENGINE LIGHT, ON, CHECK ENGINE LIGHT, ON	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	4-Feb-12	31-Mar-12	ROYAL OAK FORD	#1081	5.00E+212	E	18-Jun-12	3	2321	5311.09	\$360.11	1	WA	#1081	EEC TEST, P0430, AS PER TSB 120604, T100, REPLACE, CHECK ENGINE LIGHT, ON	#1081	V52	2	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET																									

2012-2013 MY 3.5L GTDI P415 Misfire Claims (2).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIFE	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	WORK ORDER	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION				
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AJ	21-Feb-12	22-May-12	DUAL FORD	#P#	6K775	-2#	12-Jun-12	2	2819	\$12.95	\$58.19	1#	NA	VERIFIED CONCERN AND MILEAGE OUT 2924	VEHICLE LACKS POWER	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E0C	T/F6	F/B41E	T/KW	T/C3	AF	15-Mar-12	5-Apr-12	JUBILEE FORD SALES (1983) LTD	#P#	6K775	-2#	15-Jun-12	3	7788	\$14.63	\$65.72	1#	NA	EEC TEST: P0300 P0304 P0305 P0306. REPROGRAM THE TRUCK SEMI TO 12.4	CHECK ENGINE LIGHT TR4	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	15-May-12	CROPPER MOTORS INC.	#P#	6K775	-2#	14-Jun-12	2	2108	\$13.86	\$52.03	1#	NA	CONFIRMED CUSTOMER'S CONCERN. FOLLOWED THE TRUCK SEMI TO 12.4	CHECK ENGINE LIGHT TR4	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E6C	T/F6	F/B41E	T/KW	T/C3	AF	22-May-12	7-Jul-12	TOMBALL FORD, INC.	#P#	6K775	-2#	12-Jul-12	1	1622	\$0.00	\$46.19	1#	TX	120604A. SHR. EEC TEST DRIVING HABITS.	E28 CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	CD443002	2012	1FTFW1E9C	T/F6	F/B41E	T/KW	T/C3	AF	16-Feb-12	15-Mar-12	TUSKET SALES & SERVICE LTD	#P#	6K775	-2#	12-Jul-12	4	9321	\$13.66	\$43.67	1#	NS	DID NOT ROAD TEST. CH FOUND TSB 12.4 & 4.4	RUNS ROUGH SEVERE ECU	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	18-Apr-12	18-May-12	FORD OF OCALA LINCOLN OF OCALA	#P#	6K775	-2#	9-Jul-12	2	5722	\$17.99	\$70.31	1#	FL	IDS EEC TEST P0302 P0306. REFER TO TSB 12.4 & 4.4	USE SPO 1210301 CUST	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	20-Jan-12		TEAM FORD SALES LIMITED	#P#	6K775	-2#	18-Jun-12	-1	198	\$14.63	\$67.03	1#	TX	CONFIRMED MIL ON. RETAILER COOLER SHIELD	CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	17-Jun-12	TEAM FORD OF NAVASOTA	#P#	6K775	-2#	11-Jul-12	1	2179	\$0.00	\$43.12	1#	NA	CHECK FOR DTCS P0300. CHECK TO TSB 12.06 0.4	CUSTOMER STATES VEH	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	13-Mar-12	HACENDIA FORD	#P#	6K775	-2#	5-Jul-12	4	4866	\$0.00	\$45.12	1#	TX	PERFORMED IDS TEST AND FOUND NO CODES. RE	CUSTOMER STATES WHEN PRESS ON AC	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	10-Apr-12	8-May-12	CROPPER MOTORS INC.	#P#	6K775	-2#	15-Jun-12	2	2656	\$13.86	\$52.03	1#	NA	CONFIRMED CUSTOMER'S CONCERN. REPROGRAM THE ENGINE LIGHT WAS	CHECK ENGINE LIGHT	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	13-May-12	26-Jun-12	JOHNSON BROTHERS FORD	#P#	6K775	-2#	11-Jul-12	1	1872	\$0.00	\$46.65	1#	TX	EEC TEST P0304 P0305 P0306 REPROGRAMMED P	THE CK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	18-Nov-11	28-Jan-12	HELFMAN FORD, INC.	#P#	6K775	-2#	6-Jul-12	6	7481	\$0.00	\$174.21	1#	NA	Y KEOE PASS KOER PASS KOEC P0301 PER CH	CUSTOMER STATES WHEN PRESS ON AC	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	7-Dec-11	22-May-12	REYNOLDS FORD LINCOLN OF EDMON	#P#	12029	C-2#	2-Jul-12	2	3180	\$28.10	\$246.93	1#	NA	CKIDS TEST P0305. CK MODIFIED #4 AND #5 COILS AN	P09 CUSTOMER STATES	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
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COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029	C-2#	2-Jul-12	6	12372	\$58.88	\$137.74	1#	NA	CHECKED ROAD TEST. ROADTEST EEC VOLTAGE	CHECK ENGINE LIGHT ON	#P#	14/2	PT	CLAIM BINNED FUNCTION
COP	ENGINE	N/A	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jan-12	26-Jan-12	AIRPORT FORD	#P#	12029														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LT	CH	EN	CR	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORK ORDER NUMBER	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CDL	CDL	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	16-May-12	29-Jun-12	DISCOVERY FORD SALES LTD.	#	67	18-Jun-12	1	2584	\$13.66	\$72.23	136	NA	SK	#TSB KNOWN FOR ECOBOOST'S Reprogrammed PCM	CHEK ENGINE LIGHT ON	A442	2	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	16-May-12	15-Jun-12	MERIT FORD SALES (2003) LTD.	#	67	18-Jun-12	2	3067	\$0.00	\$48.99	141	NA	SK	#CHECK CAUSE OF LACK POWER AND RUNS ROUGH	CHEK ENGINE LIGHT ON	A441	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	19-Feb-12	19-Mar-12	ELKINS FORDLAND	#	67	10-Jun-12	4	5133	\$10.74	\$45.20	11	NA	WV	#CHECKED EEC SYSTEM CODES P0300 P0303	TEST COMPUTER SYS IN	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	28-Feb-12	2-Apr-12	TURNPIKE FORD OF HUNTINGTON	#	67	13-Jul-12	4	8042	\$0.00	\$41.47	11	NA	WV	#0304.0305.0306.12.6.4	CUSTOMER STATES CHEK	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	17-Feb-12	16-Mar-12	KICKING HORSE FORD SALES LTD.	#	67	18-Jun-12	4	3325	\$14.63	\$100.03	170	NA	BC	#DIAG FOR CONCERN EEC TEST P0308 PRESENT	DRIVEABILITY/IDEL LOSS	A471	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	13-Jun-12	10-Jul-12	DISCOVERY FORD SALES LTD.	#	67	18-Jun-12	4	5039	\$13.66	\$72.23	136	NA	SK	#learned for codes. found relevant to TSB 12.6.4 noted TRUCK W/IL VESTATE	CHEK FOR RUNNING VEH	A441	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	20-Apr-12	15-May-12	ALL STAR FORD	#	67	16-Jul-12	3	4234	\$0.00	\$47.31	11	NA	LA	#EEC TEST CODES P0300 P0304 P0305 AND P0306	CHEK ENGINE LIGHT ON	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	2-Feb-12	22-Feb-12	GREAT PLAINS FORD SALES LTD.	#	67	29-May-12	4	4627	\$379.18	\$486.11	104	NA	SK	#CODES P0306. P0430. CLEARED CODES. REPLACE	CHEK ENGINE LIGHT ON	A460	1	V29	29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	13-Jun-12	10-Jul-12	CHUCK RENZI FORD, LLC	#	67	18-Jun-12	1	915	\$68.88	\$92.33	11	NA	MI	#ENGINE RUNS POOR. JAMES ROAD TEST AFTER R	CHEK FOR RUNNING VEH	A435	1	V29	29	PT C&C
SPARK PLUGS	ENGINE	CGJEW004	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	16-Jun-12	10-Jul-12	JUBILEE FORD SALES (1983) LTD	#	67	17-Jul-12	5	4520	\$5.29	\$127.90	132	NA	SK	#CHECK TEST. P0304 P0305. TEST OK	CHEK ENGINE LIGHT ON	A442	1	V29	29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	16-Jun-12	10-Jul-12	BARTOW FORD COMPANY	#	67	10-Jul-12	0	65	\$76.47	\$157.92	11	NA	FL	#CDS TESTED AND DCL MONITORED P0306 SWITCH	CUSTOMER STATES THAT ENG	A435	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	28-Apr-12	1-Jun-12	SHAWNEE MISSION FORD, INC.	#	67	10-Jul-12	6	13395	\$64.05	\$212.99	11	NA	KS	#XOPEN CIRCUIT IGNITION COIL ASSEMBLY COIL ON	CHEK ENGINE LIGHT ON	A430	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	28-Apr-12	1-Jun-12	WOODBRIDGE FORD INCALIN LTD	#	67	17-Jul-12	2	1669	\$288.04	\$442.37	132	NA	AB	#RETRIVE ROAD. CAT CONVERTER ORDERED AS	CHEK ENGINE LIGHT ON	A460	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	20-Apr-12	1-Jun-12	CYPRESS MOTORS (S.C.) LTD.	#	67	17-Jul-12	-1	222	\$0.00	\$56.25	134	NA	SK	#SCANNED CHECK ENGINE LIGHT. RETRIEVED CODE	CHEK FOR CEL	A432	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	27-Apr-12	14-May-12	HELLER FORD SALES INC.	#	67	25-Jun-12	4	7264	\$322.11	\$409.34	11	NA	IL	#VERIFY CONCERN USE IDS RETRIEVE RUN KOEO	CHEK ENGINE WARNING	A435	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	11-Mar-12	27-Mar-12	HOFFMAN FORD SALES, INC.	#	67	30-Jun-12	4	10697	\$311.37	\$391.87	11	NA	PA	#VERIFIED AND DIAGNOSED PCM TEST DROVE	CUSTOMER STATES THAT	A435	1	V44	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	29-Mar-12	21-Apr-12	MOYER FORD SALES, INC.	#	67	16-Jul-12	3	6852	\$300.63	\$376.75	11	NA	AL	#SET2 CHECKED DTCS AND REPLACED	CUSTOMER STATES THAT	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	23-Feb-12	26-Mar-12	TOWN EAST FORD	#	67	18-Jun-12	3	6861	\$0.00	\$48.99	11	NA	TX	#PCM WILAYSET CALIBRATION AS OUT LINED	CUSTOMER STATES THAT	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	30-Mar-12	23-May-12	TOWNSEND FORD	#	67	11-Jul-12	2	3001	\$10.04	\$51.54	11	NA	AL	#TEST AND INSTALL DEFLECTOR PER TSB 12.6.4	Customer States quite white	A461	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	15-May-12	31-May-12	WOLVERINE FORD SALES (2006) LT	#	67	11-Jul-12	2	6131	\$0.00	\$59.53	132	NA	AB	#PERFORMED TESTS/DRIVE VERIFIED CONCERN	LOW POWER / WHEN PA	A461	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	11-Apr-12	8-May-12	STAR FORD SALES LIMITED	#	67	17-Jul-12	3	5562	\$0.00	\$94.34	132	NA	AB	#VERIFY CONCERN. EEC TESTED P0300 P0303	PO303 EEC SYSTEM DIAGNOS	A442	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	14-Feb-12	20-Mar-12	ALEXANDER AUTO CENTER	#	67	12-Jul-12	4	23577	\$10.74	\$52.15	11	NA	TX	#Verified customer concern. Found TSB 12.6.4. As per	Customer states vehicle m	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	14-Mar-12	18-May-12	SKAHA FORD INC.	#	67	17-Jul-12	2	1200	\$0.00	\$47.27	172	NA	BC	#IDS HOOK UP AND SCAN FOR CODES. NONE. SUB	CHEK CHECK AND REPORT ON	A432	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	11-Apr-12	8-May-12	NORTH STAR FORD SALES LIMITED	#	67	17-Jul-12	3	5562	\$0.00	\$94.34	132	NA	AB	#VERIFY CONCERN. EEC TESTED P0300 P0303	PO303 EEC SYSTEM DIAGNOS	A442	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	10-May-12	1-Jun-12	CHENOWETH FORD, INC.	#	67	19-Jul-12	2	10087	\$0.00	\$37.28	11	NA	WV	#42 - RAN SELF TEST CODE P0300 P0304 P0305 P0328	CUSTOMER STATES WREN	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	28-Mar-12	16-Jun-12	LANDERS FORD	#	67	17-Jul-12	1	1890	\$0.00	\$46.49	11	NA	TX	#VERIFIED CONCERN. VISIN AIR DAM ON THE UBS	CHEK ENGINE LIGHT IS	A430	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	17-Nov-11	15-Dec-11	ENERGY CITY FORD INC.	#	67	18-Jul-12	1	1910	\$0.00	\$37.11	11	NA	TX	#VERIFIED CONCERN FOR CODES AS WELL AS KOEO	CHEK ENGINE LIGHT IS	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	17-Nov-11	15-Dec-11	CHENOWETH FORD, INC.	#	67	18-Jul-12	1	4846	\$0.00	\$37.28	11	NA	WV	#42 - TEST DROVE UNIT FOR CONCERN RAN D42	CUSTOMER STATES THAT	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	15-May-12	31-May-12	VALLEY FORD SALES	#	67	18-Jul-12	2	3296	\$14.63	\$59.99	101	NA	SK	#TSB 12.6.4 HOOKED UP TO IDS AND RETRIEVED CHECK	CHEK ENGINE LIGHT ON	A461	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	6-Jun-12	5-Jul-12	MCREE FORD SALES LTD.	#	67	18-Jul-12	1	4201	\$0.00	\$47.27	11	NA	AB	#VERIFY CONCERN FOR CODES AS WELL AS KOEO	REPAIR FOR CHECK DROVE	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	21-Nov-11	12-Jun-12	EWALDS HARTFORD FORD, LLC	#	67	16-Jul-12	2	2082	\$0.00	\$46.49	11	NA	WI	#WHILE ROAD TESTING VEH OK AT THIS TIME.	RUNS POORLY ON AN AC	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	19-Apr-12	5-Jun-12	MCREE FORD, INC.	#	67	16-Jul-12	2	2820	\$10.04	\$56.12	11	NA	TX	#RUN DIAG. P0305 AND P0306. RUN OASIS FOUND	CUSTOMER STATES WHILE DR	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	27-Apr-12	4-May-12	MCREE FORD, INC.	#	67	16-Jul-12	2	2820	\$10.04	\$56.12	11	NA	TX	#VERIFY CONCERN. SCAN AREA 1 ROAD TEST ON LIN	CHEK ENGINE LIGHT ON	A435	1	V29	29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	17-May-12	21-May-12	LONG-LEWIS FORD LINCOLN	#	67	13-Jul-12	2	5042	\$0.00	\$42.34	11	NA	AL	#PERFORMED TSB 12.6.4. RECALIBRATION	C.3 THAT THE CEL IS ON	A431	1	V29	29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	21-Dec-11	12-Jan-12	SCOR LAKE FORD	#	67	13-Jul-12	7	6462	\$58.88	\$186.86	11	NA	TX	#XVERIFIED CONCERN. RETESTED	CHEK AND ADVISE CH	A435	1	V29	29	PT C&C
SPARK PLUGS	ENGINE	CGJEW004	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	27-Apr-12	4-May-12	JENKINS & WYNN FORD SALES	#	67	11-Jul-12	3	5462	\$58.88	\$186.86	11	NA	TX	#TESTED AND REPLACED NEW 6 COIL AND PLUGS	CHEK ENGINE LIGHT IS	A435	1	V29	29	PT C&C
SPARK PLUGS	ENGINE	CGJEW007	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	4-May-12	28-May-12	ADVANTAGE FORD SALES LTD	#	67	16-Jul-12	2	3214	\$65.48	\$247.51	230	NA	AB	#XCOMPUTER HOOKUP CODE P0306 PIN POINT AND	CHEK AND ADVISE FOR	A461	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	7-Mar-12	15-May-12	KELLY FORD	#	67	16-Jul-12	5	10398	\$84.73	\$170.29	11	NA	FL	#XOTIC CODE P0306. FOUND IGNITION COIL AND SP	CUSTOMER STATES CHECK	A435	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGP80005	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	28-Jun-12	22-Jun-12	CHUCK STEIN FORD MOTIVE, INC.	#	67	18-Jul-12	1	1462	\$10.33	\$166.17	11	NA	TX	#XCONVERT CONCERN. INSPECT AFTER HARD	CUSTOMER STATES THAT	A435	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	5-Mar-12	22-Jun-12	MIKE DAVIDSON FORD	#	67	16-Jul-12	1	195	\$389.94	\$484.78	11	NA	FL	#V. C. IDS TEST P0300 P0430 P0304 RUN POWER BAL	CUSTOMER STATES THAT	A435	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	14-Feb-12	7-Mar-12	HERRING FORD	#	67	18-Jul-12	1	552	\$362.99	\$399.79	11	NA	NS	#RUN EEC TESTS. KOEO CODE P0430. RUN CATALYST	CHEK THAT THE CK ENGINE	A435	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	7-Mar-12	5-Apr-12	ROBERT R. IRWIN MOTORS, INC.	#	67	16-Jul-12	1	7869	\$390.63	\$399.99	11	NA	NH	#VERIFY SELF TEST P0430. REPLACE BANK CHECK	CHEK ENGINE LIGHT IS	A435	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	7-Mar-12	5-Apr-12	PAYNE RO GRANDIE CITY FORD, LL	#	67	16-Jul-12	4	7745	\$331.37	\$391.95	11	NA	TX	#PERFORM DIAG. RETRIEVE	CUSTOMER STATES CHEK	A435	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	6-Mar-12	28-May-12	MEADOWLAKE FORD SALES & SERV	#	67	16-Jul-12	1	3139	\$308.11	\$415.46	124	NA	ON	#CHECKED FOR MIL LIGHT ON. HAD CODE P0300. RPT	ON CHECK ENGINE	A435	1	V29	29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ET6C	T/F6	F	B	F	A	T	W	11-Nov-11	3-Nov-12	WOLF AUTO CENTER STEERING	#	67	18-Jul-12														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YN	VIN	CHILE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	CLAIM BINNED FUNCTION	
COP	ENGINE	CGMC2002	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	17-Feb-12	26-Apr-12	JORGENSEN FORD SALES, INC.	#281	12029	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	PA	MI	XDIAG CODE P0303 IDS POWER BALANCE ROAD TEST CHECK VEH IS HESITANT	#1	PA	229
DIAG - MISFIRE	ENGINE	CGEEH009	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	9-Jan-12	2-Apr-12	B.J. MAUREN MOTOR COMPANY, INC.	#281	12029	C	2-Jan-12	3	4723	\$58.88	\$177.03	1	PA	MI	PERFORMED IDS TESTS CUSTOMER WAS TRAVEL TRUCK RUNS RUFF WHEN	#1	PA	229
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	15-Nov-11	11-Jan-12	WEKERT FORD INC.	#281	5.00E+212	E	26-Jun-12	1	7327	\$345.94	\$445.57	1	PA	FL	REPLACE CATALYTIC CONVERTER REF LASH PCM CHECK DRIVABILITY ISS	#1	PA	144
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	23-May-12	8-Jun-12	CLARION FORD	#281	5.00E+212	E	11-Jul-12	2	1588	\$300.63	\$372.75	1	PA	PA	PERFORMED DIAG. CODES P0297, P0430, REP ROD CUSTOMER STATES CHE	#1	PA	144
CATALYTIC CONVERTER	EXHAUST	CFND0031	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	16-Mar-12	28-May-12	MLK RIVER FARM SUPPLY LTD	#281	5.00E+212	E	14-Jun-12	1	2317	\$308.14	\$402.00	1	PA	AB	CHECK ENGINE LIGHT ON, P0304 P0305 P0306 P0430	#1	PA	144
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	23-Mar-12	6-Jun-12	FARWAY FORD SALES LTD	#281	5.00E+212	E	19-Jul-12	2	5568	\$293.51	\$365.80	1	PA	MB	DIAGNOSED P0102P1 CHECKED REPLACED LH CHK ENG LITE ON	#1	PA	144
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	17-Nov-11	7-Jan-12	PLANET FORD LINCOLN	#281	5.00E+212	E	16-Jul-12	7	15390	\$311.37	\$406.18	1	PA	TX	EEC TEST KOEC P0430, REPLACED CATALYTIC CO	#1	PA	144
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	19-Feb-12	9-Mar-12	A C COLLINS FORD, INC.	#281	5.00E+212	E	12-Jul-12	5	8340	\$292.99	\$46.49	1	PA	TX	EEC TESTED RAN KOEC KOEC FOUND CODES P0303	#1	PA	144
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	15-Mar-12	22-Jun-12	JONES FORD, INC.	#281	5.00E+212	E	19-Jul-12	1	6377	\$311.37	\$398.54	1	PA	SC	TSB 12 6 4 VERY CONCERN EEC TEST P0430	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	24-Jan-12	2-Jun-12	MULLINAX FORD	#281	6K775	-26	23-Jul-12	2	2424	\$0.00	\$41.19	1	PA	AL	CHD: CHECK DTCS, INSTALL CAC AIR DEFLECTOR	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	5-Ago-12	5-May-12	DISCOVERY FORD SALES LTD.	#281	6K775	-26	23-Jul-12	3	8888	\$0.00	\$58.57	1	PA	SK	SCANNED FOR CODES NON SYSTEM	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	16-Feb-12	7-Mar-12	TEAM FORD SALES LIMITED	#281	6K775	-26	20-Jul-12	5	1176	\$14.63	\$67.03	1	PA	AB	CONFIRMED CUSTOMER CONCERN, PERFORMED	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	26-Apr-12	16-Jun-12	WOOLFINE FORD LINCOLN, INC.	#281	6K775	-26	20-Jul-12	2	2761	\$0.00	\$36.39	1	PA	MS	VERIFIED CONCERN CHECK ENGINE LIGHT ON P0303	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	3-Feb-12	11-Ago-12	KOCH FORD LINCOLN SALES (2003)	#281	6K775	-26	25-Jun-12	3	5191	\$14.63	\$71.56	1	PA	AB	SCAND PCM FOUND CODE (REPROGRAM TRUCK B8)	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	28-Feb-12	15-Jun-12	HELIAM FORD INC.	#281	6K775	-26	10-Jul-12	4	4500	\$0.00	\$49.19	1	PA	TX	EEC TEST P0303 INSTALLED AIR DEFLECTOR AND	#1	PA	144
TSB REFLASH	PT C&C	CGW1024	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	3-Jan-12	23-Jan-12	SULLIVAN FORD LINCOLN, INC.	#281	6K775	-26	23-Jul-12	7	5658	\$0.00	\$38.31	1	PA	MS	RUN EEC TEST REFLASHED PCM PER TSB 12 06	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	22-Mar-12	17-May-12	GULF COAST FORD	#281	6K775	-26	11-Jul-12	2	3290	\$12.84	\$58.31	1	PA	TX	LABOR TO VERIFY CONCERN IDS DIAG, KOEC/KO	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	4-Nov-11	22-Mar-12	TWO-WAY SERVICE LTD.	#281	6K775	-26	23-Jul-12	5	8462	\$14.63	\$55.38	1	PA	SK	P0303, P0306, P0308, REFERENCE AND PERFORM	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	20-Mar-12	18-Ago-12	BATTLEFIELD FORD CULPEPER	#281	6K775	-26	23-Jul-12	4	9316	\$0.00	\$43.28	1	PA	VA	WARR ROAD TEST CEL ON RUNS ROUGH IDOL	#1	PA	144
TSB REFLASH	PT C&C	CGRC2008	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	20-Dec-11	4-Jan-12	BUSS FORD LINCOLN	#281	6K775	-26	17-Jul-12	7	13630	\$0.00	\$51.09	1	PA	IL	EEC TEST CODE P0304PERFORM TSB 12 06 ON	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	20-Mar-12	14-Jul-12	PEACH COUNTRY FORD, INC.	#281	6K775	-26	20-Jun-12	1	781	\$11.51	\$50.94	1	PA	GA	PERFORMED TSB 12 6 4INSTALLED DEFLECTOR P/V	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	20-Mar-12	15-May-12	BIRCHWOOD KEYSTONE FORD	#281	6K775	-26	20-Jun-12	2	1092	\$15.60	\$61.37	1	PA	MB	12080A, BASIC PINS PINS	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	8-Mar-12	23-Mar-12	PLUMMER FORD DONNAONA	#281	6K775	-26	15-Jul-12	4	3417	\$0.00	\$38.71	1	PA	QC	CAUSE VERIFIER CODE AVEO IDS P0304 P0305	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	28-Jan-12	31-May-12	DENNY ANDREWS FORD SALES INC.	#281	6K775	-26	12-Jul-12	2	4993	\$14.63	\$131.87	1	PA	AB	CAC DEFLECTOR AND THE PUSH PINS INSTALLED	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	7-Feb-12	6-Ago-12	SATCHER MOTOR COMPANY	#281	6K775	-26	18-Jul-12	4	3684	\$0.00	\$42.58	1	PA	SC	INSPECT FOR CAC SHIELD, REPROGRAM P66	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	18-Feb-12	14-Ago-12	DOWNEY FORD LINCOLN	#281	6K775	-26	18-Jul-12	3	4042	\$14.63	\$48.73	1	PA	AB	VERIFY CUST CONCERN PERFORM EEC TEST	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	18-Feb-12	2-May-12	AUTOMAX FORD	#281	6K775	-26	7-Jul-12	3	2292	\$10.74	\$56.39	1	PA	TX	VERIFY NO CODES PRESENT PERFORM TSB 12 6 4	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	30-Mar-12	23-Ago-12	SULLIVAN FORD LINCOLN, INC.	#281	6K775	-26	20-Jun-12	-1	27	\$0.00	\$38.31	1	PA	MS	RUN EEC TEST AND FOUND CODE P0304PERFORM	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	30-Mar-12	23-Ago-12	CLASSIC FORD LINCOLN OF COLUMBIA	#281	6K775	-26	20-Jun-12	-1	27	\$0.00	\$38.31	1	PA	AB	VERIFY NO CODES PRESENT PERFORM TSB 12 6 4	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	13-Mar-12	13-Mar-12	DEARBORN MOTORS LTD.	#281	6K775	-26	16-Jul-12	5	4502	\$44.92	\$292.06	1	PA	BC	XCONFIRM CONCERN, IDS PINS, CUSTOMER TO	#1	PA	144
TSB REFLASH	PT C&C	CGT88011	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	4-Jun-12	21-Jun-12	TONY BETHEN & SONS FORD	#281	12405	-26	20-Jun-12	1	3282	\$55.17	\$164.03	1	PA	AB	PERFORMED EEC DIAG, 1. REMOVED AND REPLAC	#1	PA	144
TSB REFLASH	PT C&C	CGR9021	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	24-Feb-12	24-Feb-12	DANIS FORD LINCOLN SALES LTD.	#281	6K775	-26	20-Jun-12	1	5201	\$301.68	\$3,091.01	1	PA	TX	TEST EEC PASS, CHECK RESISTANCE TO HOTLINE	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	24-Apr-12	23-May-12	TAYLOR MOTOR CO. OF WAYNESVILLE	#281	5.00E+212	E	28-Jun-12	2	1626	\$331.37	\$388.24	1	PA	NC	verify concern mil on knee pass knee pass	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	5-Jun-12	19-Ago-12	HARDY FAMILY FORD	#281	5.00E+212	E	18-Jul-12	4	8900	\$357.57	\$450.63	1	PA	GA	RUN EEC DIAG P0306 P0430 REFLASH DRIVERS	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	16-Mar-12	12-Ago-12	ROTHBART MOORE INC.	#281	5.00E+212	E	18-Jul-12	4	3208	\$377.88	\$469.19	1	PA	TX	TECH SHAKES AND ALL	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	19-Mar-12	28-Ago-12	STOCKMAN MOTOR, INC.	#281	5.00E+212	E	10-Jul-12	3	3493	\$292.99	\$372.99	1	PA	ND	RAN DIAG FOUND P0306, P0430 CATALYST SY	#1	PA	144
TSB REFLASH	PT C&C	CGEEK010	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	21-Feb-12	7-Mar-12	PALM BAY FORD	#281	5.00E+212	E	18-Jul-12	5	7817	\$332.89	\$418.28	1	PA	FL	COMPLETED DIAG FOUND MISFIRE AND CAL	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	16-Mar-12	12-Ago-12	METRO FORD SALES LIMITED	#281	5.00E+212	E	11-Jul-12	2	4387	\$292.99	\$372.99	1	PA	AB	REPLACE CATALYTIC	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	27-Mar-12	27-Ago-12	AVALLON FORD SALES 1998 LIMITED	#281	5.00E+212	E	5-Jul-12	3	6729	\$308.14	\$406.86	1	PA	NL	CONFIRM CHECK ENGINE LITERN SELF TEST &	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	5-Nov-12	16-Jan-12	JENKINS & WYNNIE AND LINCOLN	#281	5.00E+212	E	11-Jul-12	6	5430	\$292.99	\$382.99	1	PA	TX	TEST REPELACED CONSUMER STATES MISS	#1	PA	144
TSB REFLASH	PT C&C	CGC0001	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	22-Dec-12	22-Dec-12	DAVID SEYER FORD	#281	5.00E+212	E	11-Jul-12	-1	5	\$650.00	\$6,500.00	1	PA	TX	DURING ROAD TEST DRIVED EXHAUST PIPE W	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	14-Dec-11	31-Dec-11	BARIL FORD LINCOLN INC.	#281	5.00E+212	E	23-Jul-12	7	8584	\$402.26	\$486.03	1	PA	QC	VERIFIER CHECK ENGINE ALLUME TEST CODE P	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	4-May-12	16-Jun-12	CYPRESS MOTORS D.S.C. LTD.	#281	5.00E+212	E	17-Jul-12	1	5142	\$307.17	\$419.67	1	PA	SK	SCANNED, HAD CODES P0304, P0305, P0306	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	28-Nov-11	14-Mar-12	TOMMIE VAUGHN AUTO COUNTRY	#281	5.00E+212	E	20-Jul-12	5	1454	\$300.63	\$388.55	1	PA	TX	VERIFY CONCERN, EEC TEST	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	9-Feb-12	30-Mar-12	FORD OF SUDELL	#281	6K775	-26	23-Jul-12	4	450	\$0.00	\$45.68	1	PA	LA	TESTED SYSTEM, P0306, STED, OK AT THIS	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	21-Feb-12	22-Mar-12	HUNTINGTON FORD, INC.	#281	6K775	-26	23-Jul-12	5	8838	\$0.00	\$46.17	1	PA	MI	SP 8075 CC 42, CHECK FOR DEFLECTOR REPR	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	28-Apr-12	30-Jun-12	HARG FORD SALES, INC.	#281	6K775	-26	23-Jul-12	3	2705	\$11.51	\$43.05	1	PA	NI	PERFORMED EEC TEST FOUND P0304 P0305	#1	PA	144
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1C	TIF6	FBI	1T0W	TC13	AF	8-Nov-11	24-Feb-12	TOWN & C															

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
COP	ENGINE	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	2-March-12	24-May-12		BOB TOMES FORD	#18381	12029	C-24	26-Jun-12	2	2616	\$64.05	\$191.49	1	TX	X-VERIFIED CUSTOMERS CROAD TESTED REPAIR V	BRAKE OR ABS CONCERN	#18381	V52	24	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1T4C	T/F6	F/B414E	T/KW	T/C3	AF	6-Jun-12	23-Jun-12		TURNPIKE FORD OF HUNTINGTON	#18381	12029	C-24	23-Jun-12	2	3413	\$5.17	\$46.84	1	TX	WV X-RAN DIAGNOSTICS P0308 P0313 CK PCM CALIBRA	CHECK ENGINE LIGHT IS ON	#18381	V52	24	PT C&C
FUEL INJECTOR	ENGINE	CG2K1201	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	9-Apr-12	18-May-12		SPRINKS MOTOR COMPANY, INC.	#18381	12029	C-24	3-Jul-12	2	3807	\$388.96	\$1,077.13	5	TX	X-CHECKED CONCERN PER PERFORMED FUEL TEST	CUSTOMER STATES THAT	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	CG2B1018	2012	1FTFW1T1C	T/F6	F/B414E	T/KW	T/C3	AF	17-Jun-12	4-Jul-12		GREAT LAKES FORD LINCOLN OF MI	#18381	5.00E+212	E-24	26-Jun-12	1	2573	\$308.75	\$398.72	1	MI	X-VERIFY CONCERN AND INSPECT AND PERFORM D	CUSTOMER STATES CHE	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T9C	T/F6	F/B414E	T/KW	T/C3	AJ	16-Dec-11	28-Feb-12		RYBURN MOTOR COMPANY, INC.	#18381	5.00E+212	E-24	18-Jun-12	4	18138	\$310.67	\$392.37	1	AR	X-FOUND TSB# 12 6 4 ADDRESSING CONCERN***	"HCE CUSTOMER STATES CHE	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T1C	T/F6	F/B414E	T/KW	T/C3	AF	19-Jan-12	11-Feb-12		CARBON FORD, INC.	#18381	5.00E+212	E-24	20-Jul-12	6	10089	\$447.50	\$551.56	1	FL	X-PERFORM TSB 12 6 4 SELFTEST RECEIVED DTC P	VEHICLE HAS CHECK EN	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T6C	T/F6	F/B414E	T/KW	T/C3	AF	28-Jun-12	6-Jul-12		FRED GARDNER FORD SALES, INC.	#18381	5.00E+212	E-24	25-Jul-12	1	1610	\$300.83	\$384.13	1	MI	X-ROAD TESTED VERIFIED CONCERN BROUGHT INT	CUSTOMER STATES THAT THE	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	28-Jun-12	7-May-12		HUNTSVILLE FORD	#18381	5.00E+212	E-24	25-Jul-12	3	13147	\$292.99	\$384.87	1	MI	X-ECC DIAG P0430 KOEC PP TST HF REPLACED CAT	CUSTOMER STATES CHE	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T0C	T/F6	F/B414E	T/KW	T/C3	AJ	21-May-12	29-May-12		RIXSON AUTOLEXP	#18381	5.00E+212	E-24	17-Jul-12	2	9093	\$300.83	\$396.13	1	MI	X-COMPLETED TSB 12 6 4 1 WP	CUSTOMER STATES CHE	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T4C	T/F6	F/B414E	T/KW	T/C3	AJ	20-Jan-12	4-Feb-12		CLASSIC FORD SALES	#18381	5.00E+212	E-24	16-Jul-12	6	17379	\$292.99	\$392.99	1	MI	X-DTC P430 BANK 2 CONVERTER, REPL. CONVERTE	CHECK ENGINE LIGHT ON	#18381	V44	24	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B414E	T/KW	T/C3	AF	18-May-12	23-Jun-12		SUMMERVILLE FORD, INC.	#18381	5.00E+212	E-24	26-Jun-12	2	2574	\$300.83	\$417.19	1	MI	X-VERIFY CONCERN CK ENGINE LT ON RETRIEVE CK	AIR INTAKE BLEW OFF	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T0C	T/F6	F/B414E	T/KW	T/C3	AF	26-Mar-12	30-Apr-12		NORTH STAR FORD	#18381	5.00E+212	E-24	26-Jun-12	2	20785	\$311.02	\$412.47	1	MI	X-SCANNED FOR DTC P0430 FOUND TSB 12 6 4	CHECK ENGINE LIGHT	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1T0C	T/F6	F/B414E	T/KW	T/C3	AF	15-Nov-11	3-Mar-12		FORD OF KIRKLAND	#18381	5.00E+212	E-24	16-Jul-12	5	14009	\$314.40	\$565.93	1	MI	X-VERIFY MIL ON, PER FIK	CHECK ENGINE LIGHT	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AJ	11-Apr-12	7-Jun-12		BEAUDRY & LAPORTE LEE	#18381	5.00E+212	E-24	13-Jul-12	2	4238	\$309.11	\$397.43	1	MI	X-VERIFY TEMON CHECK/TEUR R TSE JAUJ R TEMON	CHECK CHECK ENGINE	#18381	V44	24	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	17-Jan-12	9-Mar-12		MILBANK FORD, INC.	#18381	6K75	-24	19-Jul-12	5	10366	\$12.84	\$48.92	1	MI	X-VERIFY MISFIRE CHECKED CODES INSPECTED FOUR	TYCE IN THE LAST 80K	#18381	V44	24	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T3C	T/F6	F/B414E	T/KW	T/C3	AJ	20-Feb-12	11-Apr-12		CROWN FORD	#18381	6K75	-24	13-Jul-12	4	4534	\$11.44	\$57.13	1	MI	X-126064A ROAD TEST CLEAR DTC'S REROAD TEST	CUST STATES THAT THE	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	9-Nov-11	4-May-12		PINEWOOD FORD LIMITED	#18381	6K75	-24	3-Jul-12	3	9088	\$146.63	\$76.44	1	MI	X-ON ROAD TEST AND CHECK OASIS FOR CONCERN	PER CUSTOMER COMPLAINS	#18381	V44	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	15-Mar-12	18-May-12		BILLY WOOD FORD	#18381	6K75	-24	26-Jul-12	3	5233	\$10.04	\$48.95	1	MI	X-FOUND P0430 CODES FOUND TSB 12 6 4 INSTAL	CHECK ENGINE LIGHT IS	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	23-Apr-12	11-May-12		FRANK JACKSON SANDY SPRINGS FO	#18381	6K75	-24	26-Jul-12	3	5001	\$10.76	\$56.12	1	MI	X-ECC TEST NO CODES PERFORM TSB 12 6 4 INSTA	CUSTOMER STATES TR	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	9-Nov-11	27-Dec-11		MOYER FORD SALES, INC.	#18381	6K75	-24	26-Jul-12	8	14657	\$6.00	\$39.56	1	MI	X-6K75S CHECKED DTC P0330 INSPECT	CUSTOMER STATES VER	#18381	V44	24	PT TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	23-Feb-12	7-May-12		LIBERTY FORD, INC.	#18381	6K75	-24	26-Jul-12	6	4832	\$10.74	\$48.95	1	MI	X-ECC KOEC P0308 P0309 P0330 TSB 12029 ON B	CHECK ENGINE LIGHT ON	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	CG9EJ005	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	7-Nov-11	10-May-12		RED WING FORD	#18381	6K75	-24	19-Jul-12	3	3022	\$80.00	\$50.80	1	MI	X-VERIFY CK ENGINE LIGHT IS ON. P0300 P0304 P0305	C/C'S CK ENGINE LIGHT	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T0C	T/F6	F/B414E	T/KW	T/C3	AF	16-May-12	16-Jun-12		RYBURN MOTOR COMPANY, INC.	#18381	6K75	-24	25-Jul-12	2	2329	\$0.00	\$48.95	1	MI	X-VERIFIED CUSTOMERS CONCERN RAN DCTS AN	CUSTOMER STATES VER	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T4C	T/F6	F/B414E	T/KW	T/C3	AF	23-Feb-12	30-Mar-12		WALKER FORD COMPANY, INC.	#18381	6K75	-24	26-Jul-12	2	2230	\$14.58	\$60.50	1	MI	X-ECC TEST NO CODES, ROADTEST, RUN OASIS, IN	DRIVEABILITY CONCERN	#18381	V44	24	PT MALFUNCTION
TSB REFLASH	PT C&C	CFUB7006	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	7-Feb-12	17-Apr-12		CITRUS MOTORS	#18381	6K75	-24	18-Jul-12	4	6182	\$10.04	\$60.86	1	MI	X-COMPLETED TSB 12 6 4. REPROGRAM PCM AND	INST. UP DEPT	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	13-Feb-12	9-Jun-12		LEGACY FORD	#18381	6K75	-24	11-Jul-12	2	3193	\$10.74	\$56.48	1	MI	X-6K75S CC 42. EEC TEST. KOEC CODES P0300, P	CUSTOMER STATES CHE	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T1C	T/F6	F/B414E	T/KW	T/C3	AF	18-May-12	23-Jun-12		LEGACY FORD	#18381	6K75	-24	11-Jul-12	2	3502	\$11.44	\$54.28	1	MI	X-6K75S CC 42. EEC TEST. KOEC CODES P0300, P	CUSTOMER STATES CHE	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AJ	18-May-12	2-Jul-12		WILMES FORD-LINCOLN, INC.	#18381	6K75	-24	17-Jul-12	1	2675	\$80.00	\$39.58	1	MI	X-KOEC PASS, CONT. MEM P0308 CHECKED OASIS.	CUSTOMER STATES THE	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T4C	T/F6	F/B414E	T/KW	T/C3	AF	28-Jan-12	28-Feb-12		BONNER SPRINGS FORD, INC.	#18381	6K75	-24	25-Jul-12	5	5489	\$0.00	\$48.95	1	MI	X-IDS TEST PCM KOEC PASS KOEC PASS REPRGR	CUSTOMER STATES CHE	#18381	V44	24	PT MALFUNCTION
TSB REFLASH	PT C&C	CG2F1015	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	28-Jan-12	28-Feb-12		BONNER SPRINGS FORD, INC.	#18381	6K75	-24	25-Jul-12	5	5489	\$0.00	\$48.95	1	MI	X-RAN MESSAGES VERIFIED. FOUND TSB LOOKS OK	CUSTOMER STATES THE	#18381	V44	24	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T0C	T/F6	F/B414E	T/KW	T/C3	AF	15-Mar-12	3-Jul-12		WATERLOO FORD LINCOLN SALES LTD	#18381	6K75	-24	17-Jul-12	1	1361	\$80.00	\$56.75	1	MI	X-INSPECT FOR MIL WAS ON FLASHING TSB 12 6 4	CHECK AND ADVISE FOR	#18381	V44	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1T2C	T/F6	F/B414E	T/KW	T/C3	AF	14-May-12	26-Jun-12		ANDERSON FORD	#18381	6K75	-24	17-Jul-12	1	1485	\$11.44	\$54.28	1	MI	X-IDS TEST 12 6 4. PERFORM SYSTEM TESTS, P0304	CUSTOMER STATES CHE	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	22-May-12	24-Jun-12		GUIN FORD	#18381	6K75	-24	17-Jul-12	1	1210	\$10.74	\$56.48	1	MI	X-CK FOUND ENGINE WILL RESISTATE TO ACCELERA	C/S THAT ENGINE MISFIR	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AJ	27-Oct-11	20-Dec-11		CLASSIC FORD OF COLUMB	#18381	6K75	-24	17-Jul-12	8	9695	\$10.04	\$59.93	1	MI	X-INST. W/IN DEFLECTOR AND REPROGRAM PCM	VEHICLE BOGGS DOWN	#18381	V52	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	13-Mar-12	23-May-12		OCEAN PARK FORD SALES LTD.	#18381	6K75	-24	17-Jul-12	2	3625	\$20.00	\$59.99	1	MI	X-DIAGNOSED FOR CONCERN, IDS TEST. P0300 P30	CHECK AND REPORT ON	#18381	V44	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	23-May-12	24-Jun-12		HUEBNER FORD, INC.	#18381	6K75	-24	17-Jul-12	6	9695	\$0.00	\$59.99	1	MI	X-ECC TEST NO CODES, ROADTEST, RUN OASIS, IN	DRIVEABILITY CONCERN	#18381	V44	24	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T4C	T/F6	F/B414E	T/KW	T/C3	AF	23-Mar-12	4-Jun-12		SOUTH LINES LINCOLN, INC.	#18381	6K75	-24	26-Jul-12	2	2702	\$11.44	\$54.83	1	MI	X-CHECK ENGINE HESITATION ON LONG DRIVE, RE	FINANCE CUTS OUT AND	#18381	V52	24	PT C&C
FUEL INJECTOR	ENGINE	CE9F0052	2012	1FTFW1T2C	T/F6	F/B414E	T/KW	T/C3	AF	2-Feb-12	24-Feb-12		DAMS FORD LINCOLN SALES LTD.	#18381	12029	C-24	6-Jun-12	5	2532	\$93.40	\$568.73	4	TX	X-CKS HOOKUP AND DIAGN ON CYL 4 UNDER H	DRIVEABILITY CONCERN	#18381	V52	24	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	6-Jun-12	2-Feb-12		AVANON FORD SALES 1996 LIMITED	#18381	12029	C-24	6-Jun-12	5	2532	\$93.40	\$568.73	4	TX	X-CONFIRM COMPLANT CTS. TSB, BBS, JBS, B11	1230 CHECK REPORT FOR	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	4-Apr-12	12-Jul-12		BIG M FORD LINCOLN LTD.	#18381	5.00E+212	E-24	27-Jul-12	1	841	\$0.00	\$55.02	1	MI	X-CONFIRMED CONCERN, IDS CONNECT AND CHECK	DIAG AND ADVISE FOR F	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	24-May-12	11-Jun-12		WOOLWING FORD LINCOLN, INC.	#18381	5.00E+212	E-24	23-Jul-12	2	4005	\$292.99	\$395.75	1	MI	X-AS PER TSB REPLACED CATALYTIC CONVERTER	CHECK ENGINE LIGHT IS	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T8C	T/F6	F/B414E	T/KW	T/C3	AF	29-May-12	31-May-12		WOLWING FORD LINCOLN, INC.	#18381	5.00E+212	E-24	24-Jul-12	2	1800	\$292.99	\$395.75	1	MI	X-126064A ROAD TEST. EEC TEST. CODE P0308	INSPECTION AND CHECK	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T0C	T/F6	F/B414E	T/KW	T/C3	AF	30-Mar-12	23-May-12		TOWNSEND FORD	#18381	5.00E+212	E-24	23-Jul-12	3	3218	\$292.99	\$378.19	1	MI	X-RAN EEC TEST REPLACED LEFT CATALYTIC CON	Customer States Check en	#18381	V52	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	CEA9X003	2012	1FTFX1T1C	T/F6	F/B414E	T/KW																						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL Y	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C2	T/F6	F/B41E	T/KW	T/C3	AF	29-Jun-12	12-Jul-12	LANDERS-McCLARTY FORD	#P23	5.00E+212	E	30-Jul-12	1	763	\$0.00	\$92.18	1	NR	AR	#P0302 & P0316 IDS SELF TEST P0302 & P0316 IN CUSTOMER STATES CHECK	#P0302	V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	16-Nov-11	28-Dec-11	ED KOEHN FORD LINCOLN	#P23	8K775	-J41	26-Jul-12	8	20288	\$0.00	\$39.49	1	NR	MI	#INSPECT & EEC P0305 P0306 RAN OASIS & FOUNDED CUSTOMER STATES CHECK	#P0305	V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AJ	20-Feb-12	29-Jun-12	MORROW BROTHERS FORD, INC.	#P23	8K775	-J41	17-Jul-12	1	580	\$11.51	\$51.07	1	NR	IL	#VERIFIED CONCERN, OASIS CASIS FOUND TSB 12.6.4 VEHICLE STUMBLER ON #P0305	#P0305	V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1C19C	T/F6	F/B41E	T/KW	T/C3	AF	13-Jan-12	4-Feb-12	NICK NECHLAS FORD, INC.	#P23	8K775	-J41	19-Jul-12	6	11955	\$0.00	\$36.23	1	NR	FL	#DIAG AND RAN OASIS FOUND TSB 12.06.04 UPDATE WHEN DRIVING AND TRYING TO	#P0305	V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	25-Apr-12	WEKERT FORD INC.	#P23	8K775	-J41	31-Jul-12	4	6679	\$0.00	\$49.87	1	NR	FL	#PERFORMED DIAGNOSIS UPDATE PCM TO LATEST CHECK DRIVABILITY ISSUES	#P0305	V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	7-May-12	31-May-12	FAMILY FORD OF ENFIELD	#P23	8K775	-J41	30-Jul-12	3	5335	\$0.00	\$45.31	1	NR	CT	#PERFORMED TSB 12.06.04 AND REPROGRAMMED CUST STATES WHILE DRIVING	#P0305	V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	CFDDH009	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	15-Dec-11	31-Dec-11	LESLIE MOTORS LTD.	#P23	8K775	-J41	4-Jul-12	7	16695	\$14.63	\$57.99	1	NR	ON	#VERIFIED CONCERN, SCANNED FOR CODES P0303 CHECK CAUSE ENGINE	#P0303	V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	12-Jun-12	30-Jun-12	DEAN ARBOUR FORD OF WEST BRANCH	#P23	8K775	-J41	28-Jul-12	1	2762	\$0.00	\$38.44	1	NR	MI	#RUN KEY ON ENGINE OFF LEARNED CODE AND LET CUSTOMER CONCERN C	#P0305	V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	18-Feb-12	29-May-12	MARSHALL FORD LINCOLN	#P23	8K775	-J41	26-Jul-12	2	6862	\$10.74	\$51.88	1	NR	TX	#REPROGRAM PCM PER 120604 5 HRS CODE 4.2 ENGINE RUNS ROUGH ON	#P0305	V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AJ	17-Feb-12		ADAMSON FORD, L.L.C.	#P23	8K775	-J41	17-Jul-12	-1	251	\$10.74	\$54.33	1	NR	AL	#ECC TEST P0304 & P0305 TSB OPERATION 1.1 CUST STATES CHECK	#P0305	V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	T/F6	F/B41E	T/KW	T/C3	AF	9-Feb-12	24-Mar-12	MAGUIRE'S FORD	#P23	8K775	-J41	16-Jul-12	4	8831	\$11.44	\$51.36	1	NR	PA	#VERIFY CUSTOMER CONCERN HOOK UP TO IDS CUST STATES CHECK EN	#P0305	V29-F04	PT C&C
TSB REFLASH	PT C&C	CGY42093	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	9-Feb-12	24-Mar-12	JOHN KENNEDY FORD POTTSWOM	#P23	8K775	-J41	14-Jul-12	4	2884	\$10.74	\$211.02	1	NR	PA	#VERIFIED CONCERN, CHECKED CODES P0302, RAN CUST STS CHECK FOR E	#P0305	V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AJ	10-May-12	11-Jun-12	ADVANTAGE FORD OF STUART	#P23	8K775	-J41	3-Jul-12	2	2875	\$12.95	\$58.19	1	NR	FL	#CHECK ENGINE LIGHT P0305, DIAG AND PERFORM CUSTOMER STATES C	#P0305	V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AJ	23-Apr-12	29-Jun-12	ELKINS FORDLAND	#P23	8K775	-J41	3-Jul-12	1	482	\$10.74	\$45.20	1	NR	WV	#CHECKED EEC CKD PCM FOR UPDATES CKD AND WHEN DRIVING AT A S	#P0305	V52-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B41E	T/KW	T/C3	AJ	28-Feb-12	29-Jun-12	ROCKMORRADO AUTO MALL, INC.	#P23	8K775	-J41	24-Jul-12	1	1213	\$0.00	\$42.46	1	NR	VA	#RETRIEVED CODE FOUND TSB 12.6.4 REPROGRAM CUST STATES CHECK	#P0305	V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AJ	14-Mar-12	27-Jun-12	MARSHALL FORD LINCOLN	#P23	8K775	-J41	26-Jul-12	1	2238	\$10.74	\$51.88	1	NR	TX	#REPROGRAMMED PCM PER 120604 5 HRS CODE ENGINE RUNS ROUGH ON	#P0305	V44-F04	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B41E	T/KW	T/C3	AJ	3-May-12	18-May-12	NATCHITOCHES FORD LINCOLN	#P23	8K775	-J41	16-Jul-12	2	3246	\$10.74	\$62.69	1	NR	LA	#CK FOR TRANS PROBLEM, STEP 2 FOUND AIR DENIGRATOR CUST STATES TRAM	#P0305	V44-F04	PT TRANSMISSION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B41E	T/KW	T/C3	AJ	11-Apr-12	29-Jun-12	GENTLEWIN FORD, INC.	#P23	8K775	-J41	23-Jul-12	2	3319	\$23.11	\$30.03	1	NR	NJ	#CK CASIS TSB 12.6.4 WITH BUILD DATE OK OR BE PERFORM CHECK ENGIN	#P0305	V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	12-Apr-12	26-Apr-12	STANLEY FORD-McGREGOR	#P23	8K775	-J41	11-Jul-12	3	6301	\$10.74	\$55.07	1	NR	TX	#PERFORMED REPAIRS AS PER TSB 12.6.4 INSTALL CUST STATE THE EN	#P0305	V40-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E12C	T/F6	F/B41E	T/KW	T/C3	AF	23-Feb-12	6-Apr-12	HALL FORD ELIZABETH CITY	#P23	8K775	-J41	23-Jul-12	4	5106	\$0.00	\$50.42	1	NR	NC	#LAB OPE 120604, PERFORMED PROGRAM PCM TO LATEST CUST STATES CHECKE	#P0305	V29-F04	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	4-Apr-12	11-Apr-12	ASHE COUNTY FORD, INC.	#P23	8K775	-J41	27-Jul-12	4	6570	\$0.00	\$36.96	1	NR	NC	#CHECK OUT HOOK UP IDS AND FOUND TSB 12.6.4 CHECK FOR BAD VIBRAT	#P0305	V89-F04	SHOCK & HANDLING
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	17-Nov-11	17-Feb-12	WHITE FORD LINCOLN, L.L.C.	#P23	8K775	-J41	16-Jul-12	6	18673	\$12.85	\$51.29	1	NR	LA	#RD TEST, VERIFY, CK CASIS, FOUND TSB 12.06.04, just feels jerky while driv	#P0305	V52-F04	PT C&C
COP	ENGINE	CGXK0007	2012	1FTFW1E7C2	T/F6	F/B41E	T/KW	T/C3	AF	3-May-12	22-Jun-12	WAYNE ANGERS FORD, INC.	#P23	12029	C52	19-Jul-12	1	2387	\$87.80	\$201.46	2	NR	FL	#T808 12029 ROAD TESTING FOUND TSB DESCRIBED CUST STATES VEH BU	#P0305	V52-F04	PT C&C
COP	ENGINE	CGEEH009	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	9-Jan-12	2-Apr-12	SLOAN'S MOTORS INC.	#P23	12029	C52	6-Jul-12	4	4158	\$84.05	\$131.27	1	NR	PA	#KXCHECKED DTCS FOUND P0306, DID POWER BALANCE CHECK ENGINE LIGHT	#P0305	V29-F04	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	19-Dec-11	14-Mar-12	MORRIS BUANO FORD	#P23	12029	C52	26-Jul-12	5	11058	\$58.88	\$136.32	1	NR	MN	#KXBASE PART 12029 COND/CLIMATE COMPRESS ON ADD FOUND BAD INGIN	#P0305	V29-F04	PT C&C
COP	ENGINE	CGXK0002	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AF	11-Jan-12	11-Jun-12	CHAMBERLAIN FORD GULF FREEWAY	#P23	12029	C52	19-Jul-12	7	11768	\$58.88	\$143.57	1	NR	TX	#VERIFIED CONCERN EEC TEST CODE P0301 POWER ENGINE ENGINE PER	#P0305	V29-F04	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	31-Mar-12	24-May-12	GEORGE STOCKFISH FORD (1987)	#P23	12029	B52	21-Aug-12	3	2785	\$80.00	\$1176.40	1	NR	ON	#KXVERIFIED ENGINE LIGHT NATION CLON FROM NEW CHECK ENGINE LIGHT	#P0305	V29-F04	PT C&C
COP	ENGINE	CGXK0002	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AF	18-Jan-12	13-Feb-12	LUTHER FAMILY FORD	#P23	12029	C52	1-Aug-12	6	8144	\$64.05	\$137.58	1	NR	ND	#KXPERFORMED EEC TEST AD SPARK PLUG REASSEMBLY PERFORM CHECK ENGIN	#P0305	V29-F04	PT C&C
SPARK PLUGS	ENGINE	CGXK0002	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AF	18-Jan-12	13-Feb-12	JAMBLIE FORD (1983) LTD	#P23	12029	C52	1-Aug-12	6	8144	\$64.05	\$137.58	1	NR	ND	#KXEC SYSTEM DIAG, EEC TEST, RELATIVE COMP, 10 TESTS ENGINE OK	#P0305	V29-F04	PT C&C
SPARK PLUGS	ENGINE	CG4D0013	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	1-Feb-12	25-Mar-12	AL PACKER FORD SALES	#P23	12405	-J41	30-Jul-12	5	6992	\$7.38	\$63.03	1	NR	FL	#567 RPM'S FLUCTUATE, IDS TEST P0304, PIN POINT CUST STATES RPM'S FLU	#P0305	V40-F04	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	27-Jul-12	16-Jun-12	CAM CLARK FORD WEST LTD.	#P23	12405	-J41	23-Jul-12	2	1790	\$14.20	\$168.91	1	NR	AB	#SELF TEST PCM HAVE ID NATION PT 3013 FOUND CHECK AND ADVISE ON	#P0305	V40-F04	PT C&C
DIAG - MISFIRE	ENGINE	CG4D0009	2012	1FTFW1E7C1	T/F6	F/B41E	T/KW	T/C3	AF	19-Jun-12	13-Jul-12	GULF COAST FORD	#P23	12405	-J41	30-Jul-12	1	3817	\$0.00	\$27.00	1	NR	TX	#LABOR TO EDS DIAG, KX CONCENTR POWER CONTACT, CUST STATES CHECK	#P0305	V40-F04	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	29-Jun-12	CAM CLARK FORD SALES LTD.	#P23	DIAG	-J41	24-Jul-12	5	4348	\$0.00	\$23.80	1	NR	AB	#ECC TEST SYSTEM PASSED, NO CODES AVAILABLE CHECK AND ADVISE ON	#P0305	V40-F04	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFX1E12C	T/F6	F/B41E	T/KW	T/C3	AF	27-Jul-12	23-Jul-12	SUNSET FORD FORD LTD.	#P23	APP	-J41	31-Jul-12	1	2179	\$0.00	\$100.47	1	NR	ON	#INSPECTED, NO CEL ON ICDRN WOULD OCCUR, CUSTOMER STATES THAT A	#P0305	V29-F04	PT C&C
DIAG - MISFIRE	ENGINE	CG4Z1007	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	3-Mar-12	29-Jun-12	ED MURDOCK FORD INC.	#P23	APP	-J41	31-Jul-12	1	2179	\$0.00	\$100.47	1	NR	ON	#RETRIEVED DTCS P0306 AND P0308 FOUND TSB FOR CUSTOMER STATES	#P0305	V29-F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	2-Apr-12	16-Apr-12	ELLIOTT FORD LINCOLN	#P23	5.00E+212	E	25-Jul-12	4	10022	\$330.67	\$393.88	1	NR	TX	#VERIFY COCERN CEL'S (RETEST ALL ON CUST CUSTOMER STATES THE	#P0305	V29-F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AJ	30-Jun-12	12-Apr-12	A C COLLINS FORD, INC.	#P23	5.00E+212	E	9-Jul-12	3	5884	\$308.28	\$202.22	1	NR	TX	#CHECKED OVER KOED N148L COLOR BURN CRIBBLE CUSTOMER STATES THE	#P0305	V29-F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	9-Jan-12	30-Mar-12	CAPITAL FORD, INC.	#P23	5.00E+212	E	19-Jul-12	4	8934	\$300.63	\$350.41	1	NR	NC	#TEST DRIVE, VERIFIED CONCERN, EEC TESTS P0305, CKD ENGINE LIGHT	#P0305	V29-F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	24-Feb-12	13-Mar-12	AUTOMOBILES PERSON	#P23	5.00E+212	F	20-Jul-12	5	1586	\$722.62	\$1,096.35	3	NR	QC	#SORTER CODE P0420 MAJWA'S REINDEMENT DU CALUMIERE CHECK ENGINE	#P0305	V29-F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C1	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	30-Dec-11	TED BRITTF FORD SALES, INC.	#P23	5.00E+212	F	23-Jul-12	7	7598	\$366.53	\$477.79	1	NR	NC	#TSB 12.6.4, DUG EEC SYSTEM AND FOUND CHECK ENGINE LIGHT ON	#P0305	V29-F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	15-Mar-12	ELKINS FORDLAND	#P23	5.00E+212	F	13-Jul-12	1	5248	\$300.35	\$369.28	1	NR	WV	#CKD EEC P0430 REPLACED LH CAT PER TSB 12.06.04 CHECK ENGINE LIGHT	#P0305	V29-F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C2	T/F6	F/B41E	T/KW	T/C3	AJ	30-Jun-12	14-Feb-12	TROIS-RIVIERES FORD LINCOLN IN	#P23	5.00E+212	E	22-Jun-12	5	8213	\$436.54	\$545.54	1	NR	QC	#VERIFY LUMIRE ENGINE, OK	#P0305	V29-F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E12C	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	26-Apr-12	ASTORIA FORD	#P23	5.00E+212	E	11-Jul-12	3	7212	\$311.37	\$403.88	1	NR	OR	#VERIFIED CHECK ENGINE, OK	#P0305	V29-F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	11-Apr-12	29-Jun-12	AL PACKER FORD LINCOLN	#P23	5.00E+212	E	30-Jul-12	2	2907	\$485.84	\$438.58	1	NR	FL	#4616 VERIFIED ENGINE LIGHT IS ON FOUND TSBM	#P0305	V29-F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C0	T/F6	F/B41E	T/KW	T/C3	AF	21-May-12	30-May-12	SIGNATURE FORD LINCOLN	#P23	5.00E+212	E	5-Jul-12	2	3025	\$300.63	\$388.55	1	NR					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE INFO	ENGINE	CRANK	ASSY	PROD	WARRANTY	DEALER	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C4	T/F6	F/B41E	T/KW	T/C3	AJ	22-Feb-12	12-Apr-12	CROUSE FORD SALES INC.	#P2	6K775	25	23-Jun-12	4	4886	\$10.74	\$56.05	1	PA	MD	#EEC TESTED, P0308 IN MEMORY, RAN OASIS, INST	CHECK ENGINE LIGHT IS	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFX1C19C	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	4-Apr-12	BEACH FORD LINCOLN, INC.	#P2	6K775	10	19-Jul-12	4	10431	\$0.00	\$39.61	1	PA	SC	#RETRIEVE DTC P0308 PER TSB 12 08 04 REPROGRAM	CUSTOMER STATES AIR BAG	#P308	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1C4	T/F6	F/B41E	T/KW	T/C3	AJ	9-Feb-12	15-May-12	MAXWELL FORD	#P2	6K775	10	27-Jul-12	3	6561	\$58.88	\$135.71	1	PA	TX	#XEEC TEST PASS PASS PASS POWER BALANCE TEST	C ON HEAVY ACCEL PER	#P308	V29	PT C&C
COP	ENGINE	CHCDJ002	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	17-Jan-12	27-Mar-12	BYERS FORD, LLC	#P2	6K775	10	18-Jul-12	4	6129	\$59.58	\$111.55	1	PA	OH	#XOVERVIEW CONCERN, CKD FOR CODES FOUND P03	CUSTOMER STATES CHEV	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C4	T/F6	F/B41E	T/KW	T/C3	AF	24-Jan-12	20-Feb-12	HUB CITY FORD, INC.	#P2	6K775	10	16-Jul-12	5	2708	\$207.65	\$325.25	1	PA	LA	#K06 PLUGS AND NO 3 & 4 (ACCELERATION REPLACE	CUSTOMER STATES DRIVING	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	1-May-12	19-Jun-12	NORTHLAND FORD INC.	#P2	6K775	10	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	#VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH/CHECK EN	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	23-Apr-12	31-May-12	MONAHAN FORD SALES	#P2	6K775	10	13-Jun-12	1	2084	\$308.14	\$424.39	1	PA	AB	#VERIFIED CONCERN, CHECKED FOR DTC P030	DIAG FOR CHECK ENGINE	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	CFEB0002	2012	1FTFX1E1C4	T/F6	F/B41E	T/KW	T/C3	AF	23-Apr-12	1-May-12	FOVLEWILLER FORD	#P2	6K775	10	18-Jul-12	3	6538	\$511.37	\$400.50	1	PA	MI	#6538 SE212 CK EEC P0308 CKUST TO RECEIVE C	CUSTOMER STATES CK ENGINE	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	1-May-12	19-Jun-12	NORTHLAND FORD INC.	#P2	6K775	10	11-Jul-12	1	2544	\$309.05	\$395.90	1	PA	PA	#VERIFY CONCERN, P0303 PRESENT, REPLACE THIRDS	RUN ROUGH/CHECK EN	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	CDRD0039	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	12-Feb-12	23-Mar-12	HIXSON AUTOPEX	#P2	6K775	10	11-Jul-12	4	7252	\$346.87	\$442.17	1	PA	LA	#REPLACED LH CATALYTIC CONVERTER ASSEMBLY	CUSTOMER STATES CHEV	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C4	T/F6	F/B41E	T/KW	T/C3	AJ	13-Feb-12	22-Feb-12	PINICON FORD LINCOLN, INC.	#P2	6K775	10	16-Jul-12	5	8090	\$303.73	\$382.18	1	PA	IA	#EEC TEST KOEC P0308 KOEO P1000 KOER P100	CUSTOMER STATES CHEV	#P308	V29	PT C&C
TSE REFLASH	PT C&C	CELE0002	2012	1FTFW1E1C6	T/F6	F/B41E	T/KW	T/C3	AJ	15-Mar-12	11-Apr-12	FAIRBANK MOTOR SALES	#P2	6K775	10	1-Aug-12	4	14355	\$10.04	\$50.38	1	PA	MI	#INSTALLED SHIELD AND PROGRAMMED PCM UNDER	CUSTOMER STATES RUN	#P308	V29	PT C&C
TSE REFLASH	PT C&C	CGK0U015	2012	1FTFX1E1C7C	T/F6	F/B41E	T/KW	T/C3	AJ	31-Mar-12	30-Apr-12	JOHN KENNEDY FORD POTTSTOWN	#P2	6K775	10	1-Aug-12	3	2946	\$18.39	\$58.66	1	PA	PA	#CHECKED FOR CODES NO CODES FOUND AT THIS	CUSTOMER STATES CHEV	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C3C	T/F6	F/B41E	T/KW	T/C3	AJ	12-Apr-12	14-May-12	PREMIER FORD LINCOLN	#P2	6K775	10	1-Aug-12	3	6726	\$0.00	\$39.69	1	PA	MS	#PERFORM OBD SCAN HAS FAIL CODES P0305 AND	FUEL/DRIVABILITY	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C3C	T/F6	F/B41E	T/KW	T/C3	AJ	16-Dec-11	11-Jan-12	FORT DODGE FORD LINCOLN	#P2	6K775	10	2-Aug-12	7	17050	\$0.00	\$41.39	1	PA	LA	#CHECK ENGINE LIGHT ON/PAID, REPROGRAMME	CUSTOMER STATES CHEV	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C9C	T/F6	F/B41E	T/KW	T/C3	AJ	28-Feb-12	28-Apr-12	COURTESY FORD LINCOLN	#P2	6K775	10	2-Aug-12	4	2661	\$10.74	\$50.79	1	PA	LA	#PERFORMED TSB 12 08 04 INSTALLED FT SHIELD	CHECK ENGINE LIGHT ON	#P308	V29	PT C&C
COP	ENGINE	CGSE0007	2012	1FTFW1E1C3C	T/F6	F/B41E	T/KW	T/C3	AF	6-Jun-12	5-Jul-12	TOMIALI, FORD, INC.	#P2	6K775	10	3-Jul-12	1	3331	\$126.10	\$192.77	1	PA	TX	#XEEC TEST CODE P0308 AOP FOREMAN, CK AT THIR	CHECK ENGINE LIGHT	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C9C	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	28-Feb-12	TWIN STATE FORD, INC.	#P2	6K775	10	5-Jul-12	5	8102	\$311.37	\$385.02	1	PA	VT	#VERIFY CONCERN, RETRIEVE DTC CODES P0430 C	CUSTOMER STATES THE	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C3C	T/F6	F/B41E	T/KW	T/C3	AF	12-Mar-12	28-Mar-12	PERSON FORD LINCOLN, INC.	#P2	6K775	10	26-Jul-12	5	18222	\$311.37	\$389.86	1	PA	SD	#VERIFY CONCERN, RETRIEVE DTCs CHECK OASIS	CHECK ENGINE LIGHT IS	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C3C	T/F6	F/B41E	T/KW	T/C3	AF	17-May-12	17-May-12	NATON BLAKEY FORD INC.	#P2	6K775	10	2-Aug-12	5	4768	\$307.65	\$395.90	1	PA	LA	#CHECK FOR MIL, LIGHT ON, 2 REPROGRAMMER	CUSTOMER STATES CHEV	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AJ	11-Apr-12	20-Jun-12	GENTILINI FORD, INC.	#P2	6K775	10	1-Aug-12	2	3773	\$377.94	\$434.24	1	PA	NJ	#SELF TEST CODE P0430, OR LEFT BANK CATALYT	PERFORM CHECK ENGINE	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AJ	13-Feb-12	24-Jul-12	NORRIS FORD	#P2	6K775	10	2-Aug-12	1	3472	\$0.00	\$45.65	1	PA	MD	#SE212 CHECKED FOR DTCs REPROGRAMMED WITH	C WHEN TRYING TO PA	#P308	V29	PT C&C
TSE REFLASH	PT C&C	CEC0T004	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	8-May-12	28-May-12	NIA FORD	#P2	6K775	10	6-Jul-12	2	2157	\$0.00	\$44.07	1	PA	OK	#TESTED AND REPROGRAMMED AS PER TSB 12 08 04	C WHEN TRYING TO PA	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C2C	T/F6	F/B41E	T/KW	T/C3	AF	30-Apr-12	7-Jun-12	MATHEWS FORD OREGON	#P2	6K775	10	6-Aug-12	3	7786	\$0.00	\$43.44	1	PA	OH	#performed tlb 12 08 04 reprogrammed pcm	Customer States ck eng	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C3C	T/F6	F/B41E	T/KW	T/C3	AF	30-Mar-12	15-May-12	SIMMONS ROCKWELL FORD OF HALLS	#P2	6K775	10	31-Jul-12	3	4678	\$0.00	\$41.25	1	PA	PA	#VERIFIED CONCERN, TESTED SYSTEM FOUND CODE	C WHEN ACCELERATE	#P308	V29	PT C&C
TSE REFLASH	PT C&C	CGS0W002	2012	1FTFW1E1C6	T/F6	F/B41E	T/KW	T/C3	AF	30-Mar-12	15-May-12	MAC HACHS SOUTHWAY FORD	#P2	6K775	10	31-Jul-12	3	4678	\$0.00	\$41.25	1	PA	TX	#PERFORM EEC TESTS PER PCM 120804, I.E.	C CUSTOMER STATES	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C4	T/F6	F/B41E	T/KW	T/C3	AF	2-May-12	3-Jul-12	COCCIA FORD LINCOLN	#P2	6K775	10	3-Aug-12	2	1948	\$0.00	\$40.00	1	PA	PA	#TECH RD TESTED VEHICLE PROGRAM THE PCM RE	Customer States CHEV	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	30-Mar-12	30-Apr-12	TRE STAR FORD	#P2	6K775	10	3-Aug-12	3	3130	\$10.74	\$52.55	1	PA	PA	#REPROGRAMMED, PERFORMED TSB 12 0 4 UPDATER	CUSTOMER STATES CHEV	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	30-Mar-12	30-Apr-12	JOHN BLAKEY FORD INC	#P2	6K775	10	3-Aug-12	3	3130	\$10.74	\$52.55	1	PA	PA	#VERIFY CONCERN, CHECK ENGINE LIGHT ON SWIP	CK ENGINE LIGHT ON SWIP	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	30-Dec-11	EARL FLOYD FORD	#P2	6K775	10	16-Jul-12	7	11700	\$111.44	\$51.55	1	PA	NY	#VERIFIED THE CONCERN / CALIBRATION, CONCER	WHILE DRIVING IN RAIN	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	30-Dec-11	FREEDOM FORD SALES, INC.	#P2	6K775	10	23-Jul-12	4	4790	\$111.44	\$49.79	1	PA	PA	#VERIFIED CONCERN, HOOKED UP IDS FOUND CUS	CUSTOMER STATES CHEV	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	17-May-12	17-May-12	GRAND FORD	#P2	6K775	10	23-Jul-12	1	751	\$0.00	\$41.34	1	PA	PA	#CONFIRMED CUSTOMER COMPLAINT HAS 3 DTCs	CHECK ENGINE LITE ON	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	28-Mar-12	22-Jun-12	RAY VARNER FORD, LLC	#P2	6K775	10	13-Jul-12	1	1131	\$111.44	\$54.80	1	PA	TN	#VERIFIED CONCERN, PERFORMED EEC DIAG, DTC	ENGINE DIED WHILE DR	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	12-Feb-12	30-Jun-12	UPTOWN MOTORS, INC.	#P2	6K775	10	23-Jul-12	1	1689	\$111.44	\$59.26	1	PA	WI	#EEC TEST P0302 P0304 FOUND TSB 12 0 4 REPR	CHECK ENGINE WARNING	#P308	V29	PT C&C
TSE REFLASH	PT C&C	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	23-Feb-12	23-Feb-12	GRAND FORD	#P2	6K775	10	23-Jul-12	1	8102	\$311.37	\$401.15	1	PA	OH	#VERIFIED CONCERN, P0308 P0309 P0308	CUSTOMER STATES THE	#P308	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1C1C	T/F6	F/B41E	T/KW	T/C3	AF	18-Jun-12	20-Mar-12	VILLAGE FORD INC.	#P2	6K775	10	25-Jul-12	5	9453	\$82.43	\$220.85	1	PA	MI	#KIDS HOOK UP EEC TEST / PINPOINT TEST HD1	REPAIR SUNDAY	#P308	V29	PT C&C
COP	ENGINE	CGED7013	2012	1FTFW1E1C3C	T/F6	F/B41E	T/KW	T/C3	AF	4-Dec-11	30-Apr-12	DIEHL'S FORD SALES INC.	#P2	6K775	10	5-Jul-12	3	7481	\$63.09	\$154.08	1	PA	MO	#KMPRM NO START FLW CHPMI PROCEDURE, PIPRM	VEHICLE TOWED IN 0700	#P308	V29	PT C&C
COP	ENGINE	CGAF0003	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	9-Mar-12	29-Mar-12	FRASER FORD SALES LTD	#P2	6K775	10	30-Jul-12	5	7588	\$63.09	\$154.08	1	PA	GA	#KNOCKOUT CODES CHECKED, TO CYLINDER 4	CUSTOMER STATES CHEV	#P308	V29	PT C&C
COP	ENGINE	CHDAF012	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AJ	2-Feb-12	17-Feb-12	GARY CROSSLEY FORD, INC.	#P2	6K775	10	3-Aug-12	6	12742	\$84.05	\$300.04	2	PA	MO	#KMPRM APPROVAL CODE, PLUG FOR FOULING DUC	S AT TIMES WHILE DR	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	25-Jun-12	19-Jul-12	BLUEGRASS FORD INC.	#P2	6K775	10	3-Aug-12	2	2148	\$362.99	\$370.12	1	PA	TX	#SELF TEST KOEC PASS KOEC P0308 P0309	C CUSTOMER STATES CHEV	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	28-Apr-12	19-May-12	MTR VIEW FORD LINCOLN	#P2	6K775	10	31-Jul-12	3	7823	\$311.37	\$401.15	1	PA	TN	#DTC P0308 PERFORMED TSB 12 0 4 INSTALL	C OX CK EN LITE IS ON IN	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	25-Oct-11	20-Feb-12	GRIFFIN FORD LINCOLN, INC.	#P2	6K775	10	31-Jul-12	6	14769	\$333.62	\$414.32	1	PA	GA	#SELF TEST PCM KOEO PASS KOER P0430 CHECK	CUSTOMER STATES CHEV	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	CNRC8001	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AJ	27-Apr-12	16-May-12	MIKE SHAD FORD AT THE AVENUES	#P2	6K775	10	11-Jul-12	2	6720	\$334.92	\$427.88	1	PA	FL	#PERFORM TSB 12 08 04, INSTALL C&C AIR DEF	CLIPS FOR BELLY PAN	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	19-Jul-12	23-Jul-12	COURTESY FORD LINCOLN	#P2	6K775	10	30-Jul-12	1	1170	\$300.63	\$386.75	1	PA	LA	#RAN EEC TEST CODE P0308, 287	CHECK ENGINE LIGHT ON	#P308	V29	PT C&C
CATLYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E1C7C	T/F6	F/B41E	T/KW	T/C3	AF	9-Feb-12	21-Jun-12	WEKERT FORD INC.	#P2	6K775	10	4-Aug-12	2	5830	\$345.84	\$445.57	1	PA	FL	#PERFORMED DIAGNOSIS UPDATED PCM TO LATES	CHECK DRIVABILITY ISS	#P308		

2012-2013 MY 3 5L GTDI P415 Misfire Claims (2).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	24-May-12	13-Jul-12	ALEX KARRAS LINCOLN, INC.	#	2012	5.00E+212	E	6-Aug-12	1	1889	\$321.97	\$514.30	2	NA	IDIS TEST P0438 CONVERTER ASSEMBLY MRP. RE	CUSTOMER STATES CHE	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHBH021	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	24-May-12	19-Jul-12	TERRY MOORE FORD COUNTRY, LLC	#	2012	5.00E+212	E	2-Aug-12	1	3269	\$300.63	\$384.18	1	NA	TEST DRIVE. IDS CODES INVERTER AS DIRECTED	CHECK ENGINE LIGHT IS ON	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	25-May-12	6-Jul-12	METROPOLITAN FORD, LLC	#	2012	5.00E+212	E	10-Aug-12	2	4988	\$308.75	\$400.35	1	NA	REPLACE LEFT BANK CAT CONVERTER PER TSB	CUSTOMER STATES THE	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	27-May-12	4-Aug-12	DICK EDWARDS AUTO PLAZA	#	2012	5.00E+212	E	9-Aug-12	1	1791	\$292.99	\$365.81	1	NA	VERIFIED COMPLAINT (PAIR REPAIRS)	DRIVABILITY	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGZB7017	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	3-Jun-12		ZUMBROTA FORD	#	2012	5.00E+212	E	23-Jul-12	-1	22	\$520.44	\$882.28	4	NA	REMOVED Y PIPE FROM 1 STAMPED CORRECTLY	EXHAUST LEAK NOTICED	#	2012	12/28/12	EXHAUST
CATALYTIC CONVERTER	EXHAUST	CIND7007	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	5-Jun-12		SEYMOUR FORD LINCOLN	#	2012	5.00E+212	E	14-Aug-12	1	586	\$300.63	\$479.37	2	NA	VERIFIED ENGINE LIGHT ON. CONTACTED TECH	OWNER STATES CHECK	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Jun-12	2-Aug-12	LOGANVILLE FORD	#	2012	5.00E+212	E	6-Aug-12	2	3666	\$322.11	\$417.14	1	NA	PERF EEC DIAG. P0438 PERF TSB 12.6.4. REP. C	UST STATES CK ENGINE	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	6-Jun-12		INTERSTATE FORD	#	2012	5.00E+212	E	13-Jul-12	-1	138	\$296.81	\$421.58	1	NA	TEST DRIVE AND VERIFY CONVERTER ASSY	REPAIRS STATES SES ON	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHNBX006	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Jun-12	2-Aug-12	BRIARWOOD FORD, INC.	#	2012	5.00E+212	E	14-Aug-12	1	1425	\$308.49	\$480.87	2	NA	EEC TEST CODES P0300 MONITOR RELATED POS	CHECK ENGINE LIGHT ON	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHCK0307	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	19-Jun-12	17-Jul-12	LANDAU FORD LINCOLN SALES LIME	#	2012	5.00E+212	E	6-Aug-12	2	2265	\$293.69	\$369.00	1	NA	PERFORMED IDS DIAGNOSIS. CODE P0438 IN M	CK ENGINE LIGHT ON	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	12-Jun-12	30-Jun-12	SHEEHY FORD OF WARRENTON	#	2012	5.00E+212	E	6-Aug-12	2	3620	\$311.37	\$414.19	1	NA	TSB 12.6.4. VERIFIED CK ENG LIGHT ON EEC TEST	WHILE ON VACATION CH	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	18-Jun-12	5-Jun-12	LANDAU FORD LINCOLN SALES LIME	#	2012	5.00E+212	E	7-Aug-12	2	3120	\$282.57	\$391.38	1	NA	VERIFY HOOK IDS EEC TEST P0438 BANK 2 CAT	ADJUST CORRECT FOR CHECK	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	12-Jun-12	12-Jul-12	WOOLWINE FORD LINCOLN, INC.	#	2012	5.00E+212	E	19-Jul-12	1	417	\$300.63	\$373.39	1	NA	VERIFIED CONCERN CEL LIGHT ON DONE TEST	PICK CK ENGINE LIGHT	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	21-Jun-12	19-Jul-12	KRKK AUTO COMPANY	#	2012	5.00E+212	E	13-Aug-12	1	2672	\$262.99	\$362.25	1	NA	VERIFIED CONCERN CEL LIGHT ON DONE TEST	PICK CK ENGINE LIGHT	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	15-Jun-12	14-Jul-12	COLONIA FORD INC	#	2012	5.00E+212	E	29-Aug-12	7	2133	\$292.99	\$369.20	1	NA	IDS EEC P0438 PERFORM PP TEST HF FOLD BAK	CUSTOMER STATES THA	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	22-Jun-12	1-Aug-12	SAMES CROW FORD LINCOLN	#	2012	5.00E+212	E	6-Aug-12	1	1239	\$262.99	\$381.72	1	NA	CHECK TO SEE IF CHECK/TEST PASS	CS CHECK ENGINE LIGH	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	27-Jul-12	13-Jul-12	GRAY-DANIELS FORD LINCOLN	#	2012	5.00E+212	E	14-Aug-12	2	1801	\$262.99	\$349.56	1	NA	VERIFIED CONCERN. EEC TEST DTG P0300 PRESE	CUSTOMER STATES SES	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	19-Jun-12	26-Jul-12	HATHAWAY LIMITED	#	2012	5.00E+212	E	14-Aug-12	1	2702	\$293.51	\$364.14	1	NA	CHECK OUT AND NEG TO REPAIR PER TSB 12.6.4	ELECTRONIC DIAGNOSI	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	13-Jul-12	27-Jul-12	KREICHO, FORD, INC.	#	2012	5.00E+212	E	8-Aug-12	1	1457	\$300.63	\$398.89	1	NA	VERIFY CONCERN FOUR CODE AND RETEST CK	CHECK ENGINE LITE IS	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	20-Jul-12	1-Aug-12	J.C. LEWIS FORD	#	2012	5.00E+212	E	7-Aug-12	1	537	\$313.92	\$401.28	1	NA	CHECKED EEC CODE P0300 WAS PRESENT CLEAR	CHECK ENGINE LIGHT	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHCK0204	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Jun-12	11-Jul-12	JIMMY HENRICH MOTORS, INC.	#	2012	5.00E+212	E	3-Aug-12	1	2443	\$262.99	\$374.17	1	NA	PERFORMED REPAIRS AS PER TSB 12.6.4	CUSTOMER STATES THA	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	24-Feb-12	30-Apr-12	RIVER CITY FORD SALES LTD	#	2012	5.00E+212	E	27-Jul-12	3	4158	\$308.11	\$405.57	1	NA	VERIFIED CONCERN PERFORMED TSB 12.6.4 REPA	CHECK ENGINE LIGHT	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	9-Nov-11	15-Dec-11	WORLD FORD-PENSACOLA	#	2012	5.00E+212	E	18-Jul-12	8	14785	\$307.33	\$398.07	1	NA	CHECKED FOR CODES. P0438, PERFORMED TSB	CS CHECK ENGINE LIGH	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Jun-12	11-Jul-12	KEN COX FORD, INC.	#	2012	5.00E+212	E	10-Aug-12	2	3533	\$301.00	\$375.45	1	NA	RAN EEC TEST U0140. P0438 TEST DRIVE AND M	CHECK ENGINE LIGHT	#	2012	12/28/12	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	26-Oct-11	27-Apr-12	RYAN FORD	#	2012	5.00E+212	E	11-Jul-12	3	10890	\$139.39	\$555.44	1	NA	VERIFIED CUSTOMER'S QUES. RETESTED 10 MLE	S CHECK ENGINE LIGH	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	17-Jan-12	DICK'S MACKENZIE FORD	#	2012	5.00E+212	E	8-Sep-12	8	5930	\$114.44	\$62.72	1	NA	FEELING HESITATION OR MISFIRE UP ACCEL	HARD ACCELERATION	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	8-Nov-11	17-Jan-12	MALLOY FORD	#	2012	5.00E+212	E	7-Jul-12	7	9710	\$80.00	\$44.27	1	NA	REPROGRAM AND INSTALL SHIELD/DEFLECTOR	CUSTOMER STATES THE	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	22-Nov-11	3-Jan-12	MELODY MOTORS LTD	#	2012	5.00E+212	E	20-Jul-12	7	15782	\$133.66	\$67.03	1	NA	Scan test. PASS. Perform tsb 12.6.4. reprogram	CK check on engine light	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	23-Nov-11	1-Mar-12	DINGWALL FORD SALES LTD	#	2012	5.00E+212	E	20-Jun-12	4	4458	\$133.66	\$67.14	1	NA	ENGINE LAMP ON. SURGINGS. MISFIRE WITH	CUSTOMER REPORTS A	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	25-Nov-11	15-Mar-12	WESTERLYCHIE COMPANY	#	2012	5.00E+212	E	18-Jul-12	7	15872	\$80.00	\$47.63	1	NA	HICKED UP SCAN TEST. TEST CODE P0438	CUST STATES THE	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	CP2P002	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	26-Nov-11	14-Dec-11	ELL RIVER FORD, INC.	#	2012	5.00E+212	E	1-Aug-12	6	7729	\$114.44	\$59.24	1	NA	INSTALLED INTERCOOLER AIR DEFLECTOR AND	GENERAL	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AJ	29-Nov-11	30-Jan-12	GLLIAM MOTORS, INC.	#	2012	5.00E+212	E	21-Jun-12	8	11899	\$104.04	\$44.28	1	NA	TEST DRIVE VEHICLE. TESTED CK	CUSTOMER REQUEST T	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	1-Dec-11	14-Dec-11	KENNEL FORD LINCOLN	#	2012	5.00E+212	E	23-Jul-12	3	20040	\$80.00	\$44.27	1	NA	VERIFY ENGINE LIGHT ON. CHECK DASH	CUSTOMER STATES THA	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	2-Dec-11	30-Jan-12	CAMBRIAN FORD SALES LTD.	#	2012	5.00E+212	E	21-Jun-12	5	4767	\$133.66	\$67.10	1	NA	ON INSTALL DEFLECTOR PLATE AS PER TSB 12.6.4	CHECK LIGHT ON. WHEN	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	CHFB013	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#	2012	5.00E+212	E	13-Jul-12	7	19198	\$111.51	\$43.10	1	NA	FOUND DTC P0013 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	CHFB013	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#	2012	5.00E+212	E	13-Jul-12	7	19198	\$111.51	\$43.10	1	NA	FOUND DTC P0013 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	CHFB013	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#	2012	5.00E+212	E	13-Jul-12	7	19198	\$111.51	\$43.10	1	NA	FOUND DTC P0013 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	CHFB013	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#	2012	5.00E+212	E	13-Jul-12	7	19198	\$111.51	\$43.10	1	NA	FOUND DTC P0013 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	CHFB013	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#	2012	5.00E+212	E	13-Jul-12	7	19198	\$111.51	\$43.10	1	NA	FOUND DTC P0013 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	CHFB013	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#	2012	5.00E+212	E	13-Jul-12	7	19198	\$111.51	\$43.10	1	NA	FOUND DTC P0013 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	CHFB013	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#	2012	5.00E+212	E	13-Jul-12	7	19198	\$111.51	\$43.10	1	NA	FOUND DTC P0013 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	CHFB013	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#	2012	5.00E+212	E	13-Jul-12	7	19198	\$111.51	\$43.10	1	NA	FOUND DTC P0013 P0308 & P0306 REPAIRED PER	RUNS ROUGH CODES	#	2012	12/28/12	PT C&C
TSB REFLASH	PT C&C	CHFB013	2012	1FTFW1ETC	T/F6	F/B41E	T/KW	T/C3	AF	12-Dec-11	28-Dec-11	BILL DOBSON FORD OF WASHINGTON	#	2012	5.00E+212	E	13-Jul-12	7	19198	\$111.51	\$43.10	1	NA	FOUND					

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEalership	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AJ	20-Mar-12	15-May-12		BIRCHWOOD KEYSTONE FORD	31074	15-Aug-12	4	4289	\$13.66	\$59.43	134	MI	MI	# CANNOT VERIFY ENGINE AND REPROGRAMMED	REPAIR CHECK ENGINE LIGHT	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	25-Mar-12	3-Apr-12		BLACKSTOCK FORD LINCOLN SALES	31074	18-Jul-12	4	9464	\$13.66	\$59.93	134	MI	MI	# PERFORMED TSB 12.6.4 REPROGRAM PCM AND IN	ENGINE LIGHT ON	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	25-Mar-12	3-Apr-12		ALPHEON FORD LINCOLN	31074	18-Jul-12	3	9379	\$11.44	\$58.07	134	MI	MI	# CHECKED OASIS FOUND TSB 12.6.4 CHECK DTCS	CUSTOMER STATES VER	A42.4	V29	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Mar-12	20-Jul-12		TONY BETTEN & SONS FORD, INC.	31074	11-Aug-12	1	668	\$10.74	\$55.12	134	MI	MI	# TEST DRIVE, COULD NOT TIME 0.5 HRS BASIC	PAGES LIGHT CAME ON TRUCK	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Mar-12	5-Apr-12		KINDLE FORD-LINCOLN, INC.	31074	5-Apr-12	5	5349	\$48.00	\$46.89	134	MI	NJ	# CHK DTCS P0301 P0316 RECALIBRATE PCM AND	CHECK CAME ON AND TRUCK	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	28-Mar-12	3-Apr-12		MILNES FORD, INC.	31074	13-Aug-12	5	15718	\$0.00	\$45.34	134	MI	MI	# IDS TEST P0304 P0305 P0308 CYLINDER BALANCE	CUSTOMER STATES WHEN	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	30-Mar-12	5-Jul-12		MALLOY FORD	31074	1-Aug-12	1	1991	\$0.00	\$44.27	134	MI	VA	# VERIFY CONSUMER, IDS CONNECT PERFORM	TEST CUSTOMER STATES THE	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	CGZB007	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	3-Apr-12	20-Jun-12		RISER FORD LINCOLN	31074	2-Aug-12	2	2687	\$18.38	\$65.06	134	MI	AR	# PERFORMED TSB 12.6.4 LABOR OP. 120604A C	C&C CHECK ENGINE LIGHT	A42.4	V29	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	4-Apr-12	20-Aug-12		NELSON AUTO CENTER, INC.	31074	9-Aug-12	4	5831	\$0.00	\$39.02	134	MI	MI	# CK CODES REFER TO TSB 12.6.4. INSPECT AND	REPAIR WAS LOW ON PWR	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	4-Apr-12	25-Aug-12		SCARSDALE FORD, INC.	31074	9-Aug-12	4	10472	\$0.00	\$57.57	134	MI	NY	# Verified retrieved code #P0308 asper lab #	12.6.4 reprogram	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	4-Apr-12	18-May-12		FORMULE FORD INC.	31074	18-Aug-12	3	8951	\$14.63	\$57.73	134	MI	QC	# SORTED CODE OASIS FACT TSB 12.6.4 REPROGRAM	VERIFY LUMIERE CHECK	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	5-May-12	23-May-12		AUTO DESROISERS FORD INC.	31074	31-Jul-12	3	4265	\$14.63	\$55.03	134	MI	QC	# VERIFIED ETESSE POUR REPAR ESSAIE ROUTE	LUMIERE CHECK ENGINE	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	9-Apr-12	30-Apr-12		RELIABLE MOTORS (1992) LTD	31074	7-Aug-12	4	5475	\$14.63	\$56.51	134	MI	ON	# TSB 12.6.4 APPLIES. VERIFIED CONSUMER	CHECK DRIVING, PULL TRAIL	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	11-Aug-12	8-Jun-12		JIM HANSEN'S GATEWAY FORD LINCOLN	31074	17-Aug-12	3	4476	\$0.97	\$61.62	134	MI	AB	# T204 VERIFY CUSTOMER CONCERN, CHECK DTCS	CHECK AND ADVISE, C	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	15-May-12	20-Jun-12		CAM CLARK FORD INC.	31074	13-Aug-12	3	277	\$10.74	\$44.16	134	MI	MI	# IDS TEST P0308 RD TEST REPR	PWR BAL UNABLE	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	16-Aug-12	3-May-12		KOCH FORD LINCOLN SALES (2003)	31074	10-Aug-12	4	20154	\$0.00	\$56.93	134	MI	AB	# WENT FOR ROAD TEST, Inspector reprogram	pcm to DRIVEABILITY GAS CON	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	16-Aug-12	14-Jun-12		SCHRAEGE BROTHERS, INC.	31074	8-Aug-12	2	4652	\$0.00	\$36.44	134	MI	WI	# TEST SYSTEM FOR LACK OF POWER REPROGRAM	CHECK ENGINE LIGHT, LITE	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	17-Apr-12	28-Jun-12		DUTRO FORD LINCOLN, INC.	31074	15-Aug-12	2	6520	\$0.00	\$38.08	134	MI	OH	# TEST EEC SYSTEM DTC#1 REPROGRAM PCM AND	CUSTOMER STATES THAT	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	18-Apr-12	29-May-12		JUBILEE FORD SALES (1983) LTD	31074	8-Aug-12	3	5504	\$14.63	\$65.72	134	MI	SK	# EEC TEST, P0305 P0306, PCM UPDATE AND INSTAL	CHECK ENGINE LIGHT	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	19-Aug-12	22-Jun-12		ALB FORD LINCOLN, JOULETTE INC.	31074	10-Aug-12	2	4938	\$0.00	\$43.29	134	MI	QC	# 3448 SORTOR CODE DE DIAG EN MEMOIRE P0305	VERIFY LUMIERE CHECK	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	25-Aug-12	7-Jun-12		CHAPMAN FORD INC.	31074	25-Jul-12	2	5335	\$11.44	\$61.39	134	MI	PA	# 8K775/42E29 P0304 P0305 P0306 REPROGRAM	PCM CUSTOMER STATES COM	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AJ	25-Aug-12	20-Jun-12		WHITEHORSE MOTORS LTD.	31074	20-Jul-12	2	4731	\$14.63	\$68.12	134	MI	YT	# CUSTOMER COMPLAINT FILED ON THE INTERCO	CHECK ENGINE LIGHT	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	28-Aug-12	28-Jun-12		KEITH HAWTHORNE FORD LINCOLN	31074	13-Aug-12	3	7355	\$0.00	\$47.25	134	MI	MI	# CONCENTR CONCERN, PERFORMED CONCERN	KOEO CUSTOMER STATES THA	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	28-Aug-12	28-Jun-12		WOODRIDGE FORD LINCOLN LTD	31074	7-Aug-12	2	1810	\$0.00	\$57.16	134	MI	AB	# VERIFIED CONCERN, PERFORMED EEC TESTS	REDIAGNOSE ENGINE LIGHT	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AJ	28-Aug-12	21-May-12		FOX FORD LINCOLN OF CADILLAC	31074	11-Aug-12	3	3620	\$0.00	\$35.55	134	MI	MI	# TSB 12.6.4. NO DTCS TSB 12.6.4 STEP NO STEP	WAS FLASHING FOR R	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AJ	28-Aug-12	13-Jun-12		MJ MCQUIRE COMPANY	31074	11-Aug-12	3	5867	\$10.74	\$44.71	134	MI	MD	# CHECK DTCS KOEO P1111 KOEO P1111 KOEO	CHK ENGINE LITE ON	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	1-May-12	21-Jul-12		PRINCE FREDERICK FORD, INC.	31074	16-Aug-12	1	1873	\$0.00	\$48.99	134	MI	MD	# CONFIRM CONCERN, RUN OASIS FOR TSB SSM	P. CUSTOMER STATES MIL	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	24-May-12	21-May-12		MURRAY'S FORD LINCOLN	31074	16-Aug-12	3	9231	\$0.00	\$35.38	134	MI	PA	# TEST DRIVE FOUND COINATED TEST DRIVE RUNS	CUSTOMER STATES CHECK	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	11-May-12	20-Jun-12		CAM CLARK FORD INC.	31074	13-Aug-12	3	9237	\$0.00	\$35.38	134	MI	PA	# DIAG ENGINE LIGHT ON, IDS TEST P0308	CHECK ENGINE LIGHT ON	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	11-May-12	29-May-12		CELEBRATION FORD SALES LTD	31074	25-Jul-12	2	4573	\$0.00	\$52.57	134	MI	SK	# check cause of engine light on, pulled codes	P0300, p03	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AJ	11-May-12	22-Jun-12		ANCHORA FORD	31074	27-Jul-12	2	3740	\$10.74	\$31.65	134	MI	TX	# VERIFIED CONCERN, DID TSB 12.6.4. INSTALLED	DIAG CUSTOMER STATES	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	16-May-12	20-Jun-12		CROSSROADS STATE FORD INC OF MONT	31074	13-Aug-12	2	4820	\$0.00	\$38.63	134	MI	NY	# P113, 304 & 6 NO OTHER DTCS REPROGRAMMED	IN CELLO WAS TOWED IN	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	16-May-12	20-Jun-12		OTIS FORD INC.	31074	13-Aug-12	1	2019	\$0.00	\$54.68	134	MI	NY	# 120604.0.5 8K775 42 P0301 1 NO 2 YES 4 RECAL	P. VEHICLE TOWED IN ENG	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	16-May-12	5-Jul-12		AKINS FORD CORPORATION	31074	1-Aug-12	1	4830	\$0.00	\$49.05	134	MI	GA	# PROGRAMMING, EEC TEST, CODE P0306, PINPOINT	CUSTOMER STATES THAT	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	16-May-12	13-Jun-12		GEORGE'S FORD LINCOLN (1987)	31074	13-Aug-12	2	2169	\$0.00	\$44.16	134	MI	GA	# VERIFIED CONCERN, CHECK ENGINE LIGHT	PERFORM DIAGNOSTIC	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	20-May-12	9-Jun-12		TIPTON FORD, INC.	31074	13-Aug-12	3	2169	\$10.74	\$52.32	134	MI	TX	# PERFORMED SELF TEST FOUND DTC P0300, FOUR	CUSTOMER STATES THA	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	20-May-12	16-Jun-12		GRINWALD FORD, INC.	31074	16-Aug-12	2	4873	\$0.00	\$44.16	134	MI	WI	# eec test, codes p0306 and p0297, reprogram	pin test Customer States check	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	23-May-12	13-Jun-12		BENNETT-DUNLOP FORD (1993) LTD	31074	24-Aug-12	2	1704	\$0.00	\$53.37	134	MI	SK	# KOEO PASS MORE PASS KOEO P0306, PINPOINT	TEST FOR CHECK ENGINE	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	23-May-12	26-Jun-12		CHESLATER FORD	31074	24-Aug-12	2	6319	\$16.00	\$39.90	134	MI	GA	# IDS DIAG, HAS RANDOM MISFIRE CODE, PERFORM	DIAG CUSTOM STATES SHOU	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	29-May-12	23-Aug-12		TWIN STAR FORD INC.	31074	10-Aug-12	2	80.00	\$0.00	\$38.63	134	MI	NY	# VERIFY CONCERN, RETRIEVE DTCS P0306	P. CUSTOMER STATES THE	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AJ	29-May-12	11-Jul-12		HALDEMAN FORD LINCOLN, INC.	31074	13-Aug-12	2	4706	\$0.00	\$45.64	134	MI	PA	# UNABLE TO VERIFY CONCERN, CHECK ENGINE	LIGHT CUSTOMER STATES VER	A42.4	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFX1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	16-May-12	25-Jun-12		NORTHERN LIGHTS FORD SALES	31074	3-Aug-12	2	1921	\$0.00	\$53.57	134	MI	ON	# CHECK FOR CODES, FIND P0308 CYLINDER 1	MISFIRE CHECK ENGINE LIGHT	A42.4	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AJ	14-Jun-12	7-Aug-12		SUPERIORBROOKDALE FORD	31074	11-Aug-12	1	1214	\$0.00	\$57.07	134	MI	MI	# ROAD TESTED AND OK EEC P0300 CK TSB AND	P0308 CUSTOMER STATES CHE	A42.4	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	17-Feb-12	28-Feb-12		OKARDIDGE FORD SALES (1981) LTD	31074	16-Aug-12	6	13632	\$102.74	\$311.47	2312	MI	ON	# KIDNAPSE ENGINE CONTROLS, CODES P0303, R	REPORT ON CAUSE OF M	A42.4	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	14-Jun-12	10-Aug-12		SIOUX FALLS FORD LINCOLN	31074	15-Aug-12	1	540	\$128.10	\$353.24	134	MI	SD	# KXCHECK OUTPUT, FEEL #6 & #4 COIL & PLUG	TE CHECK ENGINE LIGHT	A42.4	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	6-Mar-12	25-Apr-12		HEARN FORD	31074	11-Aug-12	1	10095	\$84.05	\$130.05	134	MI	AL	# KOEO EEC TEST P0306 NO 8 CYLINDER	SWAPS IN MORNING, BO	A42.4	V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E1TSC	T/F6	F/B4T6	T/KW	T/C3	AF	30																	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD DATE	START DATE	WARRANTY DATE	DEALERSHIP	WORK ORDER NUMBER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	21-Jan-12				HEBERTS TOWN & COUNTRY FORD L	#123	5.00E+212	E	26-Jul-12	2		6690	\$311.37	\$386.12	1	VA	MI	CHECK DTCS, REPLACE LEFT BANK CONVERTER, INSTALL CAC AIR DEFLECTOR	#123	V201204	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	21-Jan-12				BILL BROWN FORD, INC.	#123	5.00E+212	E	14-Aug-12	2		2504	\$282.99	\$563.18	3	VA	MI	PERFORMED EEC TEST @ CATALYST PERFORMED CACADY YELLOW CHECK	#123	V201204	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	21-Jan-12				CHAMPION FORD GULF FREEWAY	#123	5.00E+212	E	20-Aug-12	1		455	\$292.99	\$405.91	1	VA	TX	VERIFIED CONCERN EEC TEST CODE P0300 P0301 MAINTENANCE & GENERAL	#123	V201204	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	20-Apr-12				JEN STILLWELL FORD	#123	5.00E+212	E	14-Aug-12	1		1403	\$300.63	\$380.35	1	VA	MI	PERFORM DIAG AND INSTALL NEW CONV PER DIAG	#123	V412012	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	8-May-12				RIVERSIDE FORD SALES LIMITED	#123	5.00E+212	E	9-Jul-12	1		1647	\$300.11	\$392.82	1	VA	ON	SCAN TEST, CODES P0300 AND P0303 PRESENT, CHECK ENGINE LIGHT IS ON	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	10-Jan-12				TOWN & COUNTRY FORD	#123	5.00E+212	E	31-Jul-12	5		12477	\$10.74	\$55.03	1	VA	AL	DIAGNOSE VEHICLE CONCERN, INSTALL CAC DEFLECTOR, CHECK ENGINE LIGHT	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	16-May-12				DEAN ARBOUR FORD OF WEST BRANCH	#123	5.00E+212	E	11-Jun-12	3		2220	\$20.10	\$49.18	1	VA	MI	DIAG LOSS OF POWER HOOK UP SCAN TOOL, CONCERN OF LOSS OF POWER	#123	V512012	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	19-Feb-12				DONLEY FORD LINCOLN, INC.	#123	5.00E+212	E	20-Aug-12	1		1984	\$0.00	\$43.38	1	VA	OH	RAN IDS TEST FOUND CODE P0300 AND P0316 FOR CUSTOMER STATES CHECK	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	13-Nov-11				RYAN FORD	#123	5.00E+212	E	30-Jul-12	3		14416	\$10.74	\$55.19	1	VA	TX	ROADTESTED TO VERIFY APPROX 20 MILES PASSAGE SEEMS TO BE IN NE	#123	V301204	PT SQUEAKS & RATTLES
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	2-May-12				DUAL FORD	#123	5.00E+212	E	17-May-12	4		7560	\$152.55	\$58.19	1	VA	FL	VERIFY CONCERN, CONTACT OASIS TO FIND TSB	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	21-Feb-12				LONGLEWIS FORD LINCOLN	#123	5.00E+212	E	17-Aug-12	5		6417	\$15.34	\$65.59	1	VA	FL	INSTALL IDS AND GET CODE P0306, PER TSB 12.6.4 RPT, E28 CUSTOMER STATES CHECK	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	21-Feb-12				LIBERTY FORD	#123	5.00E+212	E	27-Aug-12	1		15588	\$10.74	\$57.73	1	VA	OH	SELF TEST P0300 P0306 P0308, TSB 12.6.4, REPRO, CHECK ENGINE LIGHT IS ON	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	27-Aug-12				CAM CLARK FORD SALES LTD.	#123	5.00E+212	E	27-Aug-12	2		2254	\$14.63	\$74.13	1	VA	AB	INSTALLED CAC AIR DEFLECTOR AND UPDATED P, PLEASE CHECK AND ADVISE	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	14-Feb-12				VILLAGE FORD SALES LIMITED	#123	5.00E+212	E	18-Mar-12	5		9061	\$14.63	\$63.30	1	VA	SK	CHECK AND ROADTESTED VEHICLE, A VERIFIED CHECK REPAIR FOR VEHICLE	#123	V512012	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	9-Mar-12				FORD APPALACHES INC.	#123	5.00E+212	E	28-Jun-12	2		2365	\$14.63	\$57.73	1	VA	QC	DESCRIPTION LUMIERE, Effective de 01 operation, CHECK ENGINE ALLTIME	#123	V512012	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	18-Mar-12				GAYLORD FORD LINCOLN, INC.	#123	5.00E+212	E	13-Aug-12	4		8334	\$0.00	\$23.10	1	VA	MI	PERFORMED ELECTRONIC ENGINE CONTROL TEST, CUSTOMER STATES THAT	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	21-Feb-12				HAMMETT MOTOR COMPANY	#123	5.00E+212	E	27-Jul-12	3		13971	\$10.39	\$48.91	1	VA	MI	CHECK ENGINE LIGHT ON RUN CODES P0300 PERFORM	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	20-Jan-12				METCALFE'S GARAGE LTD.	#123	5.00E+212	E	18-Aug-12	7		21241	\$14.63	\$56.90	1	VA	MB	RETRIEVE CODES, CODE P0305, CHECKED OASIS, CHECK ENGINE LIGHT ON	#123	V412012	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	30-Jan-12				JIM PENNEY LTD.	#123	5.00E+212	E	15-Aug-12	1		2167	\$14.63	\$53.78	1	VA	NL	CONFIRMED CUSTOMER CONCERN, CHECKED FOR VEH FOR ENGINE LIGHT	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	30-Jan-12				ED KOEHN FORD OF WAYLAND, INC.	#123	5.00E+212	E	15-Aug-12	1		2220	\$0.00	\$41.16	1	VA	MI	DIAGNOSED AND PERFORMED TSB 12064 CHECK ENGINE MISFIRE LINE	#123	V512012	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	20-Jan-12				SCHRAEGE BROTHERS, INC.	#123	5.00E+212	E	21-Aug-12	7		11842	\$0.00	\$36.44	1	VA	WI	REPAIR VEHICLE PER TSB 12.6.4 NO POWER AND CHECK ENGINE LIGHT ON	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	23-Feb-12				AUTOMOBILES MAUGER FORD INC.	#123	5.00E+212	E	20-Aug-12	6		14654	\$0.00	\$36.87	1	VA	QC	VERIFY CHECK ENGINE 33000, B10F1, B11F0, P0308, CHECK ENGINE LIGHT ON	#123	V201204	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	11-Jun-12				NAC FORD	#123	5.00E+212	E	28-Aug-12	1		2134	\$117.77	\$205.90	1	VA	MI	SHOOKED UP TO IDS AND RETESTED AND RUL, 3, VEH CUTS OUT ON A	#123	V512012	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	12-Feb-12				NATIONAL TELDEN-CALGARY	#123	5.00E+212	E	6-Aug-12	6		7029	\$132.94	\$151.35	1	VA	ON	REPLACE ENGINE LIGHT STAYS ON, P0300/P0305/P0308 RAN ENGINE LIGHTS STAYS ON	#123	V201204	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	12-Feb-12				MORRIS MINNETONKA FORD	#123	5.00E+212	E	21-Aug-12	7		17324	\$68.68	\$260.79	2	VA	MI	COMPLETED EEC QUICK TESTS COMPLETED PINPOINT TESTS ON ACCOR	#123	V512012	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	12-Feb-12				TOWN AUTO FORD INC.	#123	5.00E+212	E	21-Aug-12	5		8520	\$88.68	\$51.28	1	VA	TX	TIME TO CHECK OIL QUANTITY IN OIL, AND RETEST, CUSTOMER STATES THAT	#123	V201204	PT TRANSMISSION
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	4-Jun-12				TONY BETTEN & SONS FORD, INC.	#123	5.00E+212	E	17-Aug-12	2		6340	\$10.39	\$112.71	1	VA	MI	XROAD TEST TO VERIFY CHAS NO MORE MISS FIRE, VERIFIER STATES THAT	#123	V412012	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	9-Jul-12				THROIS RIVERS FORD LINCOLN IN	#123	5.00E+212	E	17-Aug-12	1		2110	\$5.29	\$179.89	2	VA	QC	VERIFY MOTOR, PREHEAT, REPLACER BOUGHER, VERIFIER MOTOR EN	#123	V512012	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	11-Jun-12				BURNS FORD	#123	5.00E+212	E	10-Aug-12	1		10891	\$0.00	\$41.16	1	VA	MI	ENGINE RUNS ROUGH, CHECK ENGINE LIGHT, CHECK ENGINE LIGHT	#123	V512012	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	5-Apr-12				HIGHLAND FORD SALES LTD.	#123	5.00E+212	E	7-Aug-12	1		1988	\$0.00	\$47.84	1	VA	ON	NO PROBLEM FOUND, CHECK ENGINE LIGHT IS ON	#123	V412012	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	21-Nov-11				NORTHSHORE FORD	#123	5.00E+212	E	18-Aug-12	7		32562	\$311.37	\$402.09	1	VA	TX	very concern, perform, rec test p0306, perform tbs 12.6.4 REPAIR SERVICE	#123	V201204	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	16-May-12				RYBURN MOTOR COMPANY, INC.	#123	5.00E+212	E	23-Aug-12	2		2639	\$300.63	\$380.35	1	VA	TX	VERIFIED CHECK ENGINE LIGHT, TSB 12.6.4, CUSTOMER STATES THAT	#123	V201204	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	9-May-12				NOURSE CHILlicothe FORD LINCOLN	#123	5.00E+212	E	30-Jul-12	2		5351	\$311.37	\$392.52	1	VA	OH	REPLACED LEFT CAT AND REPROGRAMMED PCM, CUSTOMER STATES THAT	#123	V201204	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	11-Jun-12				PIKEWOOD FORD LIMITED	#123	5.00E+212	E	8-Aug-12	1		1051	\$722.62	\$110.84	3	VA	ON	RETRIEVE DTC P0430 CAC OASIS, NO CONTACT HOI, AFTER DRIVING AWHILE	#123	V512012	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	27-Jun-12				RANDALL REIDS PLANET FORD	#123	5.00E+212	E	20-Aug-12	2		2200	\$308.75	\$416.35	1	VA	TX	CUSTOMER STATES CHECK ENGINE LIGHT, CUSTOMER STATES THAT	#123	V201204	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	11-Jun-12				RHINEBECK FORD, INC.	#123	5.00E+212	E	23-Jul-12	1		1200	\$374.32	\$467.64	1	VA	NY	KOEO TEST P0430, PER TSB 12.6.4 REPLACED LEFT, CUSTOMER STATES THAT	#123	V201204	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	4-Jun-12				BICKFORD MOTORS, INC.	#123	5.00E+212	E	11-Jun-12	1		1329	\$501.17	\$580.01	2	VA	WA	ROAD TESTED AND VERIFIED CONVERTER FOR EFFICIENCY, CUSTOMER STATES THAT	#123	V201204	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	27-Jun-12				FORD OF WAYLAND, INC.	#123	5.00E+212	E	20-Aug-12	2		2200	\$308.75	\$416.35	1	VA	TX	VERY CUSTOMER CONCERN, REMOVE BANK 2 CAT AND CUSTOMER STATES THAT	#123	V201204	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	19-Feb-12				ED KOEHN FORD OF WAYLAND, INC.	#123	5.00E+212	E	14-Aug-12	3		13095	\$300.63	\$383.22	1	VA	MI	DIAGNOSED REPAIR CODE, REPLACED LEFT H, CUSTOMER STATES THAT	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	15-Nov-11				TOWN & COUNTRY FORD	#123	5.00E+212	E	21-Aug-12	4		8899	\$10.74	\$55.63	1	VA	NL	INSTALL CAC DEFLECTOR AND REPROGRAM PCM, CUSTOMER STATES THAT	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	19-Mar-12				FAIRLEY & STEVENS LTD.	#123	5.00E+212	E	9-Jul-12	1		5889	\$14.63	\$54.77	1	VA	MI	REPAIRS COLD AIR CHARGE AIR DEFLECTOR, PERFORM	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	9-Feb-12				MERLIN FORD LINCOLN	#123	5.00E+212	E	18-Jul-12	1		476	\$15.60	\$68.58	1	VA	SK	CONCERN WAS PRESENT DURING TESTING, SCAN REPORT ON CAUSE OF	#123	V412012	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AF	6-Feb-12				WILLIAMSBURG MOTORS	#123	5.00E+212	E	6-Feb-12	3		3862	\$0.00	\$49.62	1	VA	VA	DIAG, RETRIEVE CODE P0306 MISFIRE, REPAIR, CHECK ENGINE LIGHT ON	#123	V201204	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E78C	T8F6	FBI44E	T8K0V	TC3	AJ	14-Mar-12				LEPACHE AUTO (1987) LITE	#123	5.00E+212	E	22-Aug-12	5		2714	\$0.00	\$51.28	1						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL Y	YIN	VEHICLE ID	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER/SHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CD	CDL	CDL	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	20-Apr-12	8-Jun-12	MC LAUGHLIN MOTORS, INC.	#PFC	6K775	28	3	3990	\$0.00	\$40.91	1	NS	CA	#CHECKED OUT & REPROGRAM PCM PER TSB	CUSTOMER NOTED NO PROBLEMS	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	28-Jan-12	28-Mar-12	PASO ROBLES FORD LINCOLN	#PFC	6K775	28	3	7040	\$2.80	\$52.35	1	NS	CA	#VERIFY CONCERN CHECK ENGINE LIGHT ON PER MIL ON AND VEHICLE HESITATES WHEN WET AT MIL ON AND VEHICLE HESITATES WHEN WET AT MIL ON	CUSTOMER STATES VERIFIED CONCERN	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	9-Feb-12	28-May-12	KELTIC MOTORS (1978) LIMITED	#PFC	6K775	28	3	5701	\$14.83	\$90.47	1	NS	NS	#MIL ON AND VEHICLE HESITATES WHEN WET AT MIL ON AND VEHICLE HESITATES WHEN WET AT MIL ON	CUSTOMER STATES VERIFIED CONCERN	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	16-Mar-12		DICK EDWARDS AUTO PLAZA	#PFC	6K775	28	-1	546	\$0.00	\$40.46	1	NS	KS	#VERIFIED COMPLAINT CODE	GENERAL REPAIR	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	24-Feb-12	12-Mar-12	BOECKMAN FORD, INC.	#PFC	6K775	28	6	4887	\$0.00	\$43.08	1	NS	OK	#VERIFIED CUST CONCERN THIS TIME	CHECK AND ADVISE CUS	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	3-May-12	26-Jun-12	CAM CLARK FORD SALES LTD.	#PFC	6K775	28	2	3319	\$14.83	\$74.13	1	NS	AB	#UPDATE PCM AS PER RECALL 12.4 INSTALL SHEET	REPAIR FOR CAUSE OF	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	10-Jul-12	10-Aug-12	440 FORD LINCOLN	#PFC	6K775	28	1	688	\$61.70	\$125.33	1	NS	QC	#XVER CODE MEMOR P0301 TEST ET REPLACER	AGREEMENT DE CONDUIT	#PFC	152	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	22-May-12	30-Jul-12	WOOD MOTORS FORD	#PFC	6K775	28	1	6090	\$0.00	\$38.64	1	NS	NB	#REPROGRAMMED AS PER TSB / OK	DRIVEABILITY CONCERN	#PFC	152	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	30-Apr-12	14-May-12	APPLE FORD OF SHAKOPEE	#PFC	6K775	28	17	8713	\$10.74	\$62.43	1	NS	MN	#SELF TEST PCM DTCS P0300 P0306 P0308 UPDATE	CUSTOMER WAS TOWING	#PFC	152	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	10-Nov-11	15-Dec-11	BUS GALENIES FORD INC.	#PFC	6K775	28	9	7476	\$76.33	\$207.01	1	NS	QC	#TEST ECU PINPOINT TEST (42)	CHECK ENGINE ALLUME	#PFC	152	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	14-Mar-12	13-Jul-12	AUTOMOBILES PERRON	#PFC	6K775	28	2	3702	\$61.70	\$120.37	1	NS	QC	#XFAIRE TEST ET CODE P0301, VERIFIER ET MISSE	LUMIERE CHECK ENGINE	#PFC	152	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	12-Jan-12	3-Apr-12	BATES FORD	#PFC	6K775	28	5	21426	\$58.88	\$126.87	1	NS	TN	#XVERIFIED CUSTOMER CONCERN, TESTED ON IDS	CUSTOMER STATES CH	#PFC	152	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	21-Dec-11	30-Jan-12	LASCO FORD, INC.	#PFC	6K775	28	7	3964	\$69.62	\$172.25	1	NS	MI	#XVERIFIED CONCERN, FORD CONTACTED FORD	CUSTOMER STATES CH	#PFC	152	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	6-Feb-12	13-Jun-12	GRANDE TRUCK CENTER	#PFC	6K775	28	3	6710	\$58.88	\$130.80	1	NS	TX	#UNEXPECTED, FOUND ENGINE HESITATES ON ACCEL	REPAIR ENGINE LIGHT	#PFC	152	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	30-Jan-12	13-Feb-12	ARCHIE COCHRAN MOTORS, INC.	#PFC	6K775	28	7	7983	\$58.88	\$226.88	1	NS	MT	#TEST DRIVE RAN SELF TVAL CODE P0A03 FOR C	ENGINE SHUT OFF	#PFC	152	24	PT C&C
COP	ENGINE	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	15-Dec-11	10-May-12	BANKSTON FORD OF FORT WORTH	#PFC	6K775	28	4	5950	\$64.05	\$167.89	1	NS	TX	#XVERIFIED CONCERN, PERLUME	CUSTOMER STATES VER	#PFC	152	24	PT C&C
SPARK PLUGS	DIAG - MISFIRE	CH28M008	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	25-Oct-11	20-Feb-12	GRIFFIN FORD LINCOLN, INC.	#PFC	6K775	28	7	16526	\$16.61	\$144.58	2	NS	GA	#SELFTEST PCM PASS ROAD TEST, MISS AT HIGH	CUSTOMER STATES TRA	#PFC	152	24	PT C&C
DIAG - MISFIRE	ENGINE	CH28M014	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	29-Jun-12	4-Aug-12	DEORAN AUTO CENTER INC.	#PFC	6K775	28	1	1247	\$0.00	\$44.74	1	NS	LA	#ECC TEST CODES P0300 P0306 P0308 TEST DRIVE	CHECK ENGINE LIGHT	#PFC	152	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	16-Jul-12	10-Aug-12	MCALPINE FORD LINCOLN SALES LT	#PFC	6K775	28	1	3365	\$0.00	\$106.20	1	NS	ON	#RD TEST COULD NOT DUPL	ELECTRICAL CK VEHICL	#PFC	152	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	17-Feb-12	9-Mar-12	TUSKET SALES & SERVICE LTD	#PFC	6K775	28	1	7154	\$487.19	\$969.21	1	NS	NS	#CHECKED CONCERN SELFTEST NO CODES MODE	ENGINE SHUT, SEE PERC	#PFC	152	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	28-Oct-11	19-Mar-12	JOE GARCIA FORD OF TULSA	#PFC	6K775	28	4	2867	\$292.99	\$457.12	1	NS	OK	#KOE P1111, KOEE P1401/2/3/4/5/6/7/8/9/10/11/12/13/14/15/16/17/18/19/20/21/22/23/24/25/26/27/28/29/30/31/32/33/34/35/36/37/38/39/40/41/42/43/44/45/46/47/48/49/50/51/52/53/54/55/56/57/58/59/60/61/62/63/64/65/66/67/68/69/70/71/72/73/74/75/76/77/78/79/80/81/82/83/84/85/86/87/88/89/90/91/92/93/94/95/96/97/98/99/100	CUSTOMER STATES STRA	#PFC	152	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH28M014	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	10-Jun-12	30-Jul-12	GILMORE FORD	#PFC	6K775	28	1	2430	\$292.99	\$437.84	1	NS	AL	#VERIFIED CONCERN CODES P0430 PULLED PIDA	CUSTOMER STATES THE	#PFC	152	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	23-Feb-12	19-Mar-12	AUTOMOBILES PERRON	#PFC	6K775	28	6	2078	\$318.45	\$435.78	1	NS	QC	#CHECK CODE P0430 VERIFIER SUP OASIS ET TSB	ICONE CHECK ENGINE	#PFC	152	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	28-Oct-11	19-Mar-12	VALLAT FORD SALES, INC.	#PFC	6K775	28	5	15089	\$311.37	\$400.65	1	NS	WA	#CHECKED PCM DTC P0430 RAN OASIS REPAIRED	THE CHECK ENGINE LI	#PFC	152	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	16-Nov-11	5-Dec-11	DUPONT FORD LITEE	#PFC	6K775	28	1	7449	\$306.11	\$397.64	1	NS	QC	#VERIFIER CODE P0430, CONSULTER OASIS, TSB	LUMIERE CHECK ENGINE	#PFC	152	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH28M014	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	19-Jul-12	2-Aug-12	WEST HURFF FORD, INC.	#PFC	6K775	28	1	4419	\$334.10	\$475.92	1	NS	NY	#SELF TEST DTC P0430 CK SMSMS AND TSB8S NONE	CUSTOMER STATES CEL	#PFC	152	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	15-Aug-12	2-Aug-12	TOMMIE VAUGHAN MOTORS, INC.	#PFC	6K775	28	1	498	\$292.99	\$450.47	1	NS	TX	#VERIFIED CONCERN, PERFORM DIAG RETRIEVE	SEEN VEH ON ENGINE LI	#PFC	152	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	9-Jul-12	1-Aug-12	CENTURY FORD OF MT AIRY, INC.	#PFC	6K775	28	1	2007	\$292.99	\$425.47	1	NS	MD	#ECC TESTED AND FOUND THIS TIME	CHECK ENGINE LIGHT	#PFC	152	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	13-Jan-12	7-Mar-12	KENTWOOD FORD SALES, INC.	#PFC	6K775	28	6	9406	\$307.82	\$420.79	1	NS	AB	#COMPLETED TSB, INSTALS THE VEHICLES COMPLAS PER TSB 12.4.4. INST	CUSTOMER STATES VERI	#PFC	152	24	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	13-Jan-12	7-Mar-12	KENTWOOD FORD SALES, INC.	#PFC	6K775	28	6	9406	\$307.82	\$420.79	1	NS	AB	#COMPLETED TSB, INSTALS THE VEHICLES COMPLAS PER TSB 12.4.4. INST	CUSTOMER STATES VERI	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	11-Nov-11	27-Dec-11	PURCHASE FORD	#PFC	6K775	28	8	22446	\$11.44	\$49.11	1	NS	KY	#VERIFIED THAT CHECK ENGINE LIGHT WAS ON C	CUSTOMER STATES CH	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	19-Feb-12	20-Jun-12	AVALLON FORD SALES 1996 LIMITED	#PFC	6K775	28	3	5674	\$0.00	\$40.38	1	NS	NL	#CHECKED FOR FAULT CODES, ONLY NECESSARY	TEST CHECK REPORT FOR	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	27-Feb-12	23-May-12	AVALLON FORD SALES 1996 LIMITED	#PFC	6K775	28	3	5674	\$0.00	\$40.38	1	NS	NL	#CHECKED FOR FAULT CODES, ONLY NECESSARY	TEST CHECK REPORT FOR	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	14-Mar-12	13-Jul-12	AUTOMOBILES PERRON	#PFC	6K775	28	2	3702	\$133.66	\$272.32	1	NS	QC	#VERIFIER ET FAIRE TEST CODE P0301 INSTALLER	LUMIERE DE MOTEUR E	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	19-Feb-12	24-Mar-12	LOTHER FAMILY FORD	#PFC	6K775	28	6	4643	\$11.44	\$56.31	1	NS	ND	#CHECKED USING DSC D22690A	PERFORM CHECK ENGINE	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	16-Mar-12	23-May-12	JOE GARCIA FORD OF TULSA	#PFC	6K775	28	4	2867	\$292.99	\$457.12	1	NS	OK	#KOE P1111, KOEE P1401/2/3/4/5/6/7/8/9/10/11/12/13/14/15/16/17/18/19/20/21/22/23/24/25/26/27/28/29/30/31/32/33/34/35/36/37/38/39/40/41/42/43/44/45/46/47/48/49/50/51/52/53/54/55/56/57/58/59/60/61/62/63/64/65/66/67/68/69/70/71/72/73/74/75/76/77/78/79/80/81/82/83/84/85/86/87/88/89/90/91/92/93/94/95/96/97/98/99/100	CUSTOMER STATES STRA	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	22-Feb-12	7-Aug-12	MALLOY FORD	#PFC	6K775	28	1	3015	\$10.74	\$55.01	1	NS	VA	#CK ENGINE LAMP ON CODE P0300 P0304 P0306 P0308	CUSTOMER STATES THE	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	17-Jan-12	15-Feb-12	SATCHER MOTOR COMPANY	#PFC	6K775	28	7	26158	\$0.00	\$42.88	1	NS	SC	#ROAD TEST / VERIFIED CONCERN CHECK DTC'S, AFTER SLOWING DOWN	CUSTOMER STATES CH	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	10-Feb-12	30-Apr-12	GLACIER VALLEY FORD, INC.	#PFC	6K775	28	4	6907	\$12.92	\$58.91	1	NS	FL	#VERIFIED CONCERN SELF TEST CODE P0301 PER	CUSTOMER STATES VERI	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	16-May-12	20-Jun-12	BOB BELL FORD	#PFC	6K775	28	2	2343	\$0.00	\$48.00	1	NS	MD	#ECC TEST P0303,0305,0306,0310, PINPOINT TEST	CHECK ENGINE LIGHT	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	2-May-12	26-Jun-12	MOTOR MILL FORD	#PFC	6K775	28	2	4882	\$11.44	\$56.75	1	NS	VA	#PERFORMED TSB 12.6.4 INSTALLED CAC DEFLECTOR	CUSTOMER STATES WHI	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	18-Jun-12	4-Jun-12	WALKER FORD EAST	#PFC	6K775	28	3	1059	\$11.44	\$46.75	1	NS	VA	#ROAD TEST / VERIFY COMET HAND FOR A FEW DA	CUSTOMER STATES THE	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	20-Apr-12	26-Jun-12	KEY SALES FORD, INC.	#PFC	6K775	28	3	3500	\$14.80	\$56.29	1	NS	FL	#VERIFIED CONCERN, REPAIR PER TSB 12.6.4 INSTAL	CUSTOMER STATES ENG	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	19-Mar-12	16-Apr-12	RAMSEY FORD	#PFC	6K775	28	5	16801	\$10.74	\$54.70	1	NS	MD	#PERF RETEST, PERF EEC DIAG, CK FOR DTC CODE	S VEH STALLS WHEN	#PFC	152	24	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1T6C	T8F	FBI	TAIW	TC3	AF	15-Mar-12	25-Jul-12	BENSON FORD, INC.	#PFC	6K														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	CGOIS REPORT	DEL	YR	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CD	CL	OP	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	17-Feb-12	15-Apr-12	MARK THOMAS FORD INC.	#2	#2	06775	-25	7-Aug-12	4	4380	\$10.74	\$53.58	18	GA	#	TECH TEST: P0300 P0305 P0306 CYL BAL TEST, NO CHECK ENGINE LIGHT ON	#	#	#	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	17-Feb-12	15-Apr-12	RAPIDS FORD LINCOLN, LLC	#2	#2	06775	-25	23-Aug-12	9	11422	\$0.00	\$45.19	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	21-Feb-12	31-May-12	MLK RIVER FARM SUPPLY LTD	#2	#2	06775	-25	15-Aug-12	3	7268	\$14.63	\$93.72	17	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	6-May-12	5-Jul-12	MIKE FITZPATRICK FORD, INC.	#2	#2	06775	-25	7-Aug-12	2	3866	\$11.51	\$57.72	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	6-Mar-12	10-Mar-12	POMPAO FORD LINCOLN, INC.	#2	#2	06775	-25	28-Aug-12	6	4055	\$0.00	\$55.61	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	11-Jan-12	16-Apr-12	BROADWAY FORD, INC.	#2	#2	06775	-25	23-Aug-12	5	7778	\$0.00	\$48.53	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	10-Jan-12	25-Jun-12	YANKEE FORD SALES	#2	#2	06775	-25	27-Aug-12	8	12802	\$0.00	\$44.39	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	27-Feb-12	27-Mar-12	WOLY MOTORS, INC.	#2	#2	06775	-25	15-Aug-12	8	14248	\$11.44	\$54.14	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	27-Feb-12	27-Mar-12	BILL CARSON FORD, INC.	#2	#2	06775	-25	28-Aug-12	8	7235	\$0.00	\$38.01	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	27-Feb-12	27-Mar-12	NORTHGATE FORD	#2	#2	06775	-25	28-Aug-12	3	5935	\$0.00	\$45.04	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	17-Apr-12	29-Aug-12	AUTOFAR FORD LP	#2	#2	06775	-25	17-Aug-12	4	11016	\$10.04	\$55.61	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	13-Mar-12	26-Mar-12	JONES FORD, INC.	#2	#2	06775	-25	16-Aug-12	3	12509	\$10.74	\$54.38	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	15-Mar-12	28-May-12	AVANTAGE FORD INC.	#2	#2	06775	-25	28-Aug-12	3	4285	\$14.63	\$63.19	12	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	13-Mar-12	28-May-12	MARSHALL FORD SALES, INC.	#2	#2	12029	-25	28-Aug-12	6	24901	\$58.88	\$179.73	0	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	7-May-12	21-May-12	BECK FORD LINCOLN	#2	#2	06775	-25	14-Aug-12	3	7104	\$12.95	\$53.86	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	10-Feb-12	20-Jun-12	REGAL MOTORS LTD.	#2	#2	06775	-25	16-Aug-12	1	1290	\$0.00	\$46.18	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	12-Apr-12	1-Jun-12	JACKY JONES FORD OF HAYESVILLE	#2	#2	06775	-25	13-Aug-12	3	4152	\$10.74	\$49.18	18	GA	#	#	#	#	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	19-Jun-12	29-Mar-12	RIDENOUR MOTORS, LLC	#2	#2	RECAL	-25	21-Aug-12	5	7534	\$0.00	\$37.94	18	GA	#	#	#	#	PT C&C	
COP	ENGINE	CH3P019	2012	1FTFX1E1	T/F6	F	B	F	A	T	31-Jan-12	26-Mar-12	MARSHALL FORD SALES, INC.	#2	#2	12029	-25	28-Aug-12	6	24901	\$58.88	\$179.73	0	GA	#	#	#	#	PT C&C	
COP	ENGINE	CH3E8003	2012	1FTFX1E1	T/F6	F	B	F	A	T	7-Aug-12	22-Aug-12	JOHN BLEAKLEY FORD INC	#2	#2	12029	-25	28-Aug-12	1	415	\$68.99	\$152.88	18	GA	#	#	#	#	PT C&C	
COP	ENGINE	CHAB007	2012	1FTFX1E1	T/F6	F	B	F	A	T	30-May-12	20-Jun-12	TAYLOR FORD SALES LTD	#2	#2	12029	-25	28-Aug-12	1	227	\$68.99	\$392.76	302	GA	#	#	#	#	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	11-Mar-12	11-Mar-12	JOHN BLEAKLEY FORD INC	#2	#2	12029	-25	28-Aug-12	1	678	\$12.41	\$23.12	18	GA	#	#	#	#	PT C&C	
FUEL INJECTOR	ENGINE	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	20-Apr-12	19-Jun-12	COURTESY MOTORS, INC.	#2	#2	06775	-25	27-Aug-12	3	3516	\$5.17	\$35.35	0	GA	#	#	#	#	PT C&C	
DIAG- MISFIRE	EXHAUST	CH1D042	2012	1FTFX1E1	T/F6	F	B	F	A	T	16-Aug-12	17-Aug-12	BRENNEN FORD, INC.	#2	#2	97583	-25	21-Aug-12	-1	73	\$288.88	\$709.07	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHTA011	2012	1FTFX1E1	T/F6	F	B	F	A	T	15-Jun-12	9-Jul-12	BRUCE WALTERS FORD SALES, INC.	#2	#2	06775	-25	21-Aug-12	1	3532	\$0.00	\$69.20	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	15-Mar-12	16-Aug-12	JARRETT-SCOTT FORD	#2	#2	06775	-25	21-Aug-12	5	12378	\$430.59	\$518.31	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	25-Jun-12	6-Aug-12	SAMIES MOTOR COMPANY, INC.	#2	#2	06775	-25	24-Aug-12	1	2840	\$311.37	\$400.65	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	25-Jun-12	23-Feb-12	SPRUE DYKES FORD LINCOLN	#2	#2	06775	-25	26-Aug-12	6	15880	\$311.37	\$392.14	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	8-Jun-12	9-Jun-12	RYAN BEND FORD	#2	#2	06775	-25	20-Aug-12	3	6302	\$262.99	\$393.12	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	16-Nov-11	24-Feb-12	SHANAHAN FORD LINCOLN SALES	#2	#2	06775	-25	19-Jul-12	5	6525	\$284.51	\$385.11	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	18-Jun-12	3-Jul-12	WHEATLEY MOTORS INC	#2	#2	06775	-25	19-Aug-12	2	5378	\$362.99	\$374.13	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	9-Nov-11	30-Dec-11	DELEHANTY FORD	#2	#2	06775	-25	25-Jul-12	7	24270	\$300.63	\$391.48	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	13-Mar-12	1-Jun-12	ELDER FORD OF TAMPA	#2	#2	06775	-25	4-Aug-12	3	5507	\$334.92	\$426.75	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	25-Oct-11	15-Dec-11	HIGHWAY FORD	#2	#2	06775	-25	13-Aug-12	8	12409	\$312.07	\$385.70	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	21-Feb-12	31-May-12	SAVYBROOK FORD, INC.	#2	#2	06775	-25	15-Aug-12	3	6352	\$311.37	\$405.11	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	30-Mar-12	24-Apr-12	DESMUELLES AUTOMOBILE INC	#2	#2	06775	-25	22-Aug-12	5	13191	\$293.19	\$365.55	12	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	27-Apr-12	16-May-12	STERLING FORD LINCOLN	#2	#2	06775	-25	27-Jul-12	3	4451	\$311.37	\$391.36	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	8-Mar-12	26-Apr-12	LEO MAYTES FORD INC	#2	#2	06775	-25	22-Aug-12	4	7802	\$448.09	\$462.31	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	3-Jan-12	30-Jan-12	HARRIS FORD	#2	#2	06775	-25	13-Aug-12	7	6702	\$300.63	\$373.08	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	20-Aug-12	11-May-12	DRUDIN AUTOMOBILES LEE	#2	#2	06775	-25	22-Aug-12	4	2176	\$268.98	\$400.18	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	13-Jun-12	2-Aug-12	LUMBERTON FORD LINCOLN	#2	#2	06775	-25	30-Aug-12	1	2331	\$292.99	\$422.42	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	13-Jun-12	13-Mar-12	MOTOR INN OF ALGONA, INC.	#2	#2	06775	-25	26-Jul-12	5	8511	\$311.37	\$393.62	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	25-Jun-12	22-Feb-12	DELEHANTY FORD	#2	#2	06775	-25	21-Aug-12	7	7049	\$311.37	\$402.22	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	19-Jul-12	19-Aug-12	440 FORD LINCOLN	#2	#2	06775	-25	30-Aug-12	4	714	\$282.97	\$594.92	23	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	28-Feb-12	24-Mar-12	KEITH WHITE FORD LINCOLN	#2	#2	06775	-25	17-Aug-12	5	10520	\$300.63	\$370.01	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	21-Jul-12	3-Aug-12	440 FORD LINCOLN	#2	#2	06775	-25	20-Aug-12	4	2102	\$262.97	\$396.56	12	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	16-Feb-12	23-May-12	CHENOWETH FORD, INC.	#2	#2	06775	-25	13-Aug-12	3	6060	\$300.63	\$375.18	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	25-May-12	26-Jun-12	DAVIS MOTORS, INC.	#2	#2	06775	-25	28-Aug-12	3	11427	\$300.63	\$371.84	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	17-Feb-12	17-Apr-12	MOUNTAIN GROVE FORD	#2	#2	06775	-25	30-Aug-12	5	49988	\$311.37	\$392.91	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	25-Jun-12	21-Apr-12	S. L. FORD SALES LTD.	#2	#2	06775	-25	30-Aug-12	5	9907	\$307.82	\$432.30	18	GA	#	#	#	#	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E1	T/F6	F	B	F	A	T	24-Mar-12	14-Jun-12	BRONDES FORD INC.	#2	#2	06775	-25	20-Aug-12	3	4622	\$300.63	\$387.80	18	GA	#	#	#	#	PT C&C	

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	YR	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	GR	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	WORKER	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	ACTIVITY	CD	CL	CD	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	23-Nov-11	15-Jun-12	AUTOWAY FORD AND LINCOLN	59	#F2	6K775	25	20-Aug-12	3	6397	\$13.95	\$59.89	1	NA	CK ENGINE LIGHT ECC TEST DTC P0300 PRESENT	ADD ON FROM LINE A	#	S	P0305	V20	1/2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	27-Nov-12	7-Jan-12	RED MCCOMBS FORD	60	#F2	6K775	25	27-Aug-12	8	14149	\$0.00	\$45.36	1	NA	PCM UPDATE BASIC0R67H1, CC42, REFLASH PCM	C S WHILE DRIVING ON	#	S	P0305	V52	1/2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	30-Jan-12	7-Feb-12	MCCAFFERTY FORD OF MECHANICS	61	#F2	6K775	25	23-Aug-12	7	5709	\$0.00	\$41.24	1	NA	TSB 12 6 4 REPROGRAMED PCM. WAITING ON CHA	CUSTOMER STATES WHEN	#	S	P0305	V52	1/2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	17-Mar-12	17-Apr-12	SHERWOOD FORD	61	#F2	6K775	25	18-Jul-12	4	4289	\$14.83	\$53.63	1	NA	ECC TEST (PASS), CHECK OASIS AND ORDER IN	CUSTOMER REPORTS WHEN	#	S	P0305	V42	1/2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	5-Dec-11	16-Feb-12	HENSON FORD, INC.	61	#F2	6K775	25	30-Aug-12	7	9673	\$11.44	\$53.63	1	NA	VERIFIED CONCERN. SET DTCs P0289 AND P0306	C S VEHICLE IS RUNNING	#	S	P0305	V40	1/2	PT C&C
COP	ENGINE	CHS0001	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	19-Jan-12	21-Jan-12	SAM PACKS FIVE STAR FORD	61	#B3	12029	02	29-Aug-12	8	14382	\$58.88	\$186.38	1	NA	ECC TEST KOEO PASS KOER PASS KOEC P0304	CHCK ENGINE LIGHT HAS	#	S	P0305	V20	1/2	PT C&C
COP	ENGINE	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	18-Jul-12	18-Aug-12	THORNHILL FORD LINCOLN	61	#B3	12029	04	1-Sep-12	1	1787	\$64.05	\$80.01	0	NA	INSPECTED AND FOUND THAT THERE IS A P0306	C S THAT SINCE FILED	#	S	P0305	V20	1/2	PT C&C
DIAG - MISFIRE	ENGINE	CHS7007	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	15-Dec-11	10-Jan-12	KOONS STERLING FORD	61	#B3	12029	04	16-Aug-12	8	10573	\$79.58	\$178.39	1	NA	DIAGNOSED CODE P0302, PERFORMED POWER	B4 CHECK ENGINE LIGHT IS	#	S	P0305	V52	1/2	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	18-Jul-12	18-Aug-12	LANDERS-MCLARY FORD	61	#F2	6K775	25	1-Sep-12	1	1981	\$0.00	\$34.86	0	NA	INSPECTED AND FOUND THAT THERE IS A P0306	C S THAT SINCE FILED	#	S	P0305	V20	1/2	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	20-Jun-12	6-Aug-12	CHEROKEE FORD OF WOODSTOCK	61	#F2	6K775	25	30-Aug-12	1	2832	\$0.00	\$69.83	1	NA	DIAG AND TESTING P0300 304 305 306 CK	TSSB NC CUSTOMER STATES WHEN	#	S	P0305	V20	1/2	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	14-Mar-12	28-May-12	KEN KNAPP FORD SALES LTD	61	#F2	6K775	25	29-Aug-12	4	7720	\$0.00	\$148.61	204	NA	VERIFIED CONCERN. [ECC] PCM CONNECTIONS	REFERED FOR PERFORMANCE	#	S	P0305	V42	1/2	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	19-Jun-12	14-Jul-12	ANDERSON AUTO GROUP OF LINCOLN	61	#F2	6K775	25	30-Aug-12	2	1762	\$0.00	\$55.30	1	NA	VERIFIED CONCERN. CEL ON KOEO PASS KOEC	P0304 CUST STATE CEL IS ON	#	S	P0305	V20	1/2	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	16-Jun-12		ATCHLEY FORD	61	#F2	6K775	25	24-Aug-12	-1	388	\$0.00	\$90.83	1	NA	ECC TEST DTC P0300 0304 0305 0306 CK	OASIS TEST CHECK ENGINE LIGHT IS	#	S	P0305	V20	1/2	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD	61	#F2	6K775	25	31-Aug-12	1	492	\$0.00	\$93.71	1	NA	REFLASH ALREADY INSTALLED AND NO PCM	UPDATE CHECK ENGINE LIGHT ON	#	S	P0305	V42	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	18-Jul-12	18-Aug-12	ANDERSON AUTO GROUP OF LINCOLN	61	#F2	6K775	25	30-Aug-12	2	1762	\$0.00	\$55.30	1	NA	VERIFIED CONCERN. CEL ON KOEO PASS KOEC	P0304 CUST STATE CEL IS ON	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	16-Jun-12		ATCHLEY FORD	61	#F2	6K775	25	24-Aug-12	-1	388	\$0.00	\$90.83	1	NA	ECC TEST DTC P0300 0304 0305 0306 CK	OASIS TEST CHECK ENGINE LIGHT IS	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD	61	#F2	6K775	25	31-Aug-12	1	492	\$0.00	\$93.71	1	NA	REFLASH ALREADY INSTALLED AND NO PCM	UPDATE CHECK ENGINE LIGHT ON	#	S	P0305	V42	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	18-Jul-12	18-Aug-12	ANDERSON AUTO GROUP OF LINCOLN	61	#F2	6K775	25	30-Aug-12	2	1762	\$0.00	\$55.30	1	NA	VERIFIED CONCERN. CEL ON KOEO PASS KOEC	P0304 CUST STATE CEL IS ON	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	16-Jun-12		ATCHLEY FORD	61	#F2	6K775	25	24-Aug-12	-1	388	\$0.00	\$90.83	1	NA	ECC TEST DTC P0300 0304 0305 0306 CK	OASIS TEST CHECK ENGINE LIGHT IS	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD	61	#F2	6K775	25	31-Aug-12	1	492	\$0.00	\$93.71	1	NA	REFLASH ALREADY INSTALLED AND NO PCM	UPDATE CHECK ENGINE LIGHT ON	#	S	P0305	V42	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	18-Jul-12	18-Aug-12	ANDERSON AUTO GROUP OF LINCOLN	61	#F2	6K775	25	30-Aug-12	2	1762	\$0.00	\$55.30	1	NA	VERIFIED CONCERN. CEL ON KOEO PASS KOEC	P0304 CUST STATE CEL IS ON	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	16-Jun-12		ATCHLEY FORD	61	#F2	6K775	25	24-Aug-12	-1	388	\$0.00	\$90.83	1	NA	ECC TEST DTC P0300 0304 0305 0306 CK	OASIS TEST CHECK ENGINE LIGHT IS	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD	61	#F2	6K775	25	31-Aug-12	1	492	\$0.00	\$93.71	1	NA	REFLASH ALREADY INSTALLED AND NO PCM	UPDATE CHECK ENGINE LIGHT ON	#	S	P0305	V42	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	18-Jul-12	18-Aug-12	ANDERSON AUTO GROUP OF LINCOLN	61	#F2	6K775	25	30-Aug-12	2	1762	\$0.00	\$55.30	1	NA	VERIFIED CONCERN. CEL ON KOEO PASS KOEC	P0304 CUST STATE CEL IS ON	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	16-Jun-12		ATCHLEY FORD	61	#F2	6K775	25	24-Aug-12	-1	388	\$0.00	\$90.83	1	NA	ECC TEST DTC P0300 0304 0305 0306 CK	OASIS TEST CHECK ENGINE LIGHT IS	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD	61	#F2	6K775	25	31-Aug-12	1	492	\$0.00	\$93.71	1	NA	REFLASH ALREADY INSTALLED AND NO PCM	UPDATE CHECK ENGINE LIGHT ON	#	S	P0305	V42	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	18-Jul-12	18-Aug-12	ANDERSON AUTO GROUP OF LINCOLN	61	#F2	6K775	25	30-Aug-12	2	1762	\$0.00	\$55.30	1	NA	VERIFIED CONCERN. CEL ON KOEO PASS KOEC	P0304 CUST STATE CEL IS ON	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	16-Jun-12		ATCHLEY FORD	61	#F2	6K775	25	24-Aug-12	-1	388	\$0.00	\$90.83	1	NA	ECC TEST DTC P0300 0304 0305 0306 CK	OASIS TEST CHECK ENGINE LIGHT IS	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD	61	#F2	6K775	25	31-Aug-12	1	492	\$0.00	\$93.71	1	NA	REFLASH ALREADY INSTALLED AND NO PCM	UPDATE CHECK ENGINE LIGHT ON	#	S	P0305	V42	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	18-Jul-12	18-Aug-12	ANDERSON AUTO GROUP OF LINCOLN	61	#F2	6K775	25	30-Aug-12	2	1762	\$0.00	\$55.30	1	NA	VERIFIED CONCERN. CEL ON KOEO PASS KOEC	P0304 CUST STATE CEL IS ON	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	16-Jun-12		ATCHLEY FORD	61	#F2	6K775	25	24-Aug-12	-1	388	\$0.00	\$90.83	1	NA	ECC TEST DTC P0300 0304 0305 0306 CK	OASIS TEST CHECK ENGINE LIGHT IS	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD	61	#F2	6K775	25	31-Aug-12	1	492	\$0.00	\$93.71	1	NA	REFLASH ALREADY INSTALLED AND NO PCM	UPDATE CHECK ENGINE LIGHT ON	#	S	P0305	V42	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	18-Jul-12	18-Aug-12	ANDERSON AUTO GROUP OF LINCOLN	61	#F2	6K775	25	30-Aug-12	2	1762	\$0.00	\$55.30	1	NA	VERIFIED CONCERN. CEL ON KOEO PASS KOEC	P0304 CUST STATE CEL IS ON	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	16-Jun-12		ATCHLEY FORD	61	#F2	6K775	25	24-Aug-12	-1	388	\$0.00	\$90.83	1	NA	ECC TEST DTC P0300 0304 0305 0306 CK	OASIS TEST CHECK ENGINE LIGHT IS	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD	61	#F2	6K775	25	31-Aug-12	1	492	\$0.00	\$93.71	1	NA	REFLASH ALREADY INSTALLED AND NO PCM	UPDATE CHECK ENGINE LIGHT ON	#	S	P0305	V42	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	18-Jul-12	18-Aug-12	ANDERSON AUTO GROUP OF LINCOLN	61	#F2	6K775	25	30-Aug-12	2	1762	\$0.00	\$55.30	1	NA	VERIFIED CONCERN. CEL ON KOEO PASS KOEC	P0304 CUST STATE CEL IS ON	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	16-Jun-12		ATCHLEY FORD	61	#F2	6K775	25	24-Aug-12	-1	388	\$0.00	\$90.83	1	NA	ECC TEST DTC P0300 0304 0305 0306 CK	OASIS TEST CHECK ENGINE LIGHT IS	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD	61	#F2	6K775	25	31-Aug-12	1	492	\$0.00	\$93.71	1	NA	REFLASH ALREADY INSTALLED AND NO PCM	UPDATE CHECK ENGINE LIGHT ON	#	S	P0305	V42	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	18-Jul-12	18-Aug-12	ANDERSON AUTO GROUP OF LINCOLN	61	#F2	6K775	25	30-Aug-12	2	1762	\$0.00	\$55.30	1	NA	VERIFIED CONCERN. CEL ON KOEO PASS KOEC	P0304 CUST STATE CEL IS ON	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	16-Jun-12		ATCHLEY FORD	61	#F2	6K775	25	24-Aug-12	-1	388	\$0.00	\$90.83	1	NA	ECC TEST DTC P0300 0304 0305 0306 CK	OASIS TEST CHECK ENGINE LIGHT IS	#	S	P0305	V20	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AF	25-Jul-12	24-Aug-12	DISCOVERY FORD SALES LTD	61	#F2	6K775	25	31-Aug-12	1	492	\$0.00	\$93.71	1	NA	REFLASH ALREADY INSTALLED AND NO PCM	UPDATE CHECK ENGINE LIGHT ON	#	S	P0305	V42	1/2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	11/11/11	T1/6	F	B	A	T	TC3	AJ	18-Jul-12	18-Aug-12	ANDERSON AUTO GROUP OF LINCOLN	61	#F2	6K775	25	30-Aug-12</														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANK	CC	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORKS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	30-Apr-12	15-May-12		ANDERSONS MAUGER FORD INC.	#	3001	5.00E+212	E	17-Jul-12	4	8588	\$292.19	\$366.93	13%	GA	#CHECK ENGINE ALLUMER VERIFIER CHECK CODE AVEIC	#CHECK ENGINE ALLUMER	A2004	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHZ8017	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	19-Jul-12	28-Jul-12	ANDERSON FORD OF ST. JOSEPH L	#	3001	5.00E+212	E	30-Aug-12	2	5788	\$290.99	\$405.18	11%	GA	#ISS TEST P0340 PERFORMED PER TEST HFT	#CHECK ENGINE LIGHT IS ON	A2004	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	7-Mar-12	6-Jun-12	JURBLE FORD SALES (1983) LTD	#	3001	8K775	E	4-Sep-12	4	9608	\$144.63	\$65.72	32%	GA	#ISS TEST P0300 P0304 P0305 REPROGRAM PCM	#CHECK ENGINE LIGHT IS ON	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	10-May-12	17-Jul-12	DON VANCE FORD INC.	#	3001	8K775	E	4-Sep-12	2	3889	\$0.00	\$38.40	11%	GA	#VERIFIED CONCERN AND WITH LATEST CALIBRATED	#CUSTOMER STATES SES	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	CHRA002	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	22-May-12	15-Aug-12	JOHN MEEGAN FORD INC.	#	3001	8K775	E	18-Aug-12	1	215	\$0.00	\$60.97	11%	GA	#VERIFIED CUSTOMER CONCERN PERFORMED EEC	#ENGINE LIGHT IS ON	A2004	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	1-May-12	4-Jun-12	ART BARRY FORD SALES LTD.	#	3001	8K775	E	17-Jul-12	3	8280	\$144.63	\$65.96	32%	GA	#ISS TEST FOR CODES P0300 REPROGRAM PCM	#CHECK ENGINE LIGHT IS ON	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	14-Mar-12	13-Jun-12	KRIS REICHENBACH FORD LINCOLN	#	3001	8K775	E	31-Jul-12	3	1331	\$0.00	\$42.60	11%	GA	#VERIFIED CONCERN	#CUSTOMER STATES SES	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	14-Mar-12	16-Aug-12	CROSSROADS FORD LINCOLN OF MOR	#	3001	8K775	E	4-Sep-12	5	8703	\$11.44	\$60.97	11%	GA	#ISS TEST P0300 P0304 P0305 TSB 12-6	#CHECK ENGINE LIGHT IS ON	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	12-Mar-12	23-Mar-12	ALLISON FORD LINCOLN	#	3001	8K775	E	4-Sep-12	6	25922	\$0.00	\$37.38	11%	GA	#ISS TEST REPROGRAM PCM AS PER TSB 12-4	#CHECK FOR AIR FUEL	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	8-Nov-11	4-Jul-12	FORD APPALACHES INC.	#	3001	8K775	E	31-Jul-12	2	2865	\$144.63	\$57.73	13%	GA	#verifier si dlc code e dlc d anomalie en memoire	#LUMIERE CHECK ENGINE	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	11-Jan-12	9-May-12	TOWNE SALES AND SERVICE LIMITE	#	3001	8K775	E	31-Jul-12	4	3496	\$144.63	\$54.44	13%	GA	#VERIFIED CONCERN DIAG AND FOUND TSB 12-6	#CHECK ENGINE LIGHT IS ON	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	1-Apr-12	30-Jul-12	HERITAGE FORD INC.	#	3001	8K775	E	7-Aug-12	1	1012	\$10.76	\$50.30	11%	GA	#VERIFIED CUSTOMER CONCERN	#FOUND TSB 12-6	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	10-Apr-12	3-May-12	MALLOY FORD	#	3001	8K775	E	4-Sep-12	5	9045	\$11.44	\$55.71	11%	GA	#VERIFIED CONCERN	#PERFORMED TSB 12-6	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	4-Apr-12	27-Jul-12	ERIC CAMPBELL FORD LINCOLN LTD	#	3001	8K775	E	5-Sep-12	1	1196	\$0.00	\$30.75	13%	GA	#PERFORM RECALIBRATION OF PCM AS PER TSB	#ENGINE, DIAG IS 129	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	11-May-12	8-Jun-12	RAINBOW FORD SALES INC.	#	3001	8K775	E	1-Aug-12	2	2807	\$144.63	\$63.30	11%	GA	#ISS TEST P0300 P0305 OASIS REPROGRAMMED	#CHECK ENGINE ALLUMER	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	3-Feb-12	8-Aug-12	IMPACT FORD	#	3001	8K775	E	13-Jul-12	1	919	\$13.66	\$53.87	13%	GA	#CONFIRMATION OF LA PIS 30 MINUTES	#COMMANE CHECK ENGINE ALLUMER	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	10-Mar-12	25-May-12	DESJARJANS AUTO COLLECTION	#	3001	8K775	E	20-Aug-12	3	6388	\$0.00	\$62.93	14%	GA	#8K775 ESSAI ROUTIER 18 STRATEGIE AUTOAD	#TECHNOM CHECK ENGINE	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	23-May-12	20-Aug-12	WEST BEND FORD INC.	#	3001	8K775	E	13-Jul-12	0	150	\$10.74	\$44.74	11%	GA	#NO CODES TSB 12-6	#INSTALL CAC SHIELD	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	22-Dec-11	19-Jun-12	SALEM MOTORS, INC.	#	3001	8K775	E	20-Aug-12	3	3824	\$0.00	\$34.06	11%	GA	#CHECK TSB PREFORM 120804	#CHECK ENGINE LIGHT ON	A2004	V29	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	14-Jul-12	2-Jun-12	MIKE DAVIDSON FORD	#	3001	8K775	E	23-Aug-12	3	3472	\$13.62	\$64.04	11%	GA	#V C ISS TEST DTCS P0304 P0305 P0306	#ISOLATE CUSTOMER STATES ENG	A2004	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	3-Jun-12	15-Jan-12	TOWNSEND FORD	#	3001	12029	C	6-Sep-12	8	29107	\$128.10	\$238.26	11%	GA	#XRAM EEC TEST WITH PINPOINT CHECK	#IGNITION S	A2004	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	31-May-12	28-Jun-12	LYNCH FORD-MT. VERNON, INC.	#	3001	12029	C	1-Sep-12	3	6303	\$84.05	\$142.65	11%	GA	#VERIFIED CONCERN, DIAG, FC 42, Base #12405	#CUSTOMER STATES THE	A2004	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	17-Mar-12	19-Jul-12	FERRI AUTOMOBILES INC.	#	3001	12029	C	1-Sep-12	2	1707	\$66.99	\$137.89	14%	GA	#CONFIRMED EEC TEST WITH PINPOINT CHECK	#IGNITION S	A2004	V29	PT C&C	
COP	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	3-Jun-12	15-Jan-12	TOWNSEND FORD	#	3001	12029	C	6-Sep-12	8	29107	\$128.10	\$238.26	11%	GA	#XRAM EEC TEST WITH PINPOINT CHECK	#IGNITION S	A2004	V29	PT C&C	
COP	ENGINE	CH4B010	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	13-Jun-12	2-Aug-12	MIKE MURPHY FORD OF DARIEN	#	3001	12029	C	29-Aug-12	1	1980	\$63.99	\$132.21	11%	GA	#XPERFORMED TEST GOT CODE P0304, MISFIRE	#CYST STATES CHECK EN	A2004	V29	PT C&C
COP	ENGINE	CG1C016	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	24-May-12	20-Jul-12	DUCHARME MOTORS LTD	#	3001	12405	C	31-Jul-12	1	2089	\$129.87	\$121.05	93%	GA	#CHECKED FOR NO CODED INTO CVL & ROAD	#TEST CHECK ENGINE LIGHT ON	A2004	V29	PT C&C
SPARK PLUGS	ENGINE	CH5B008	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	13-Jun-12	9-May-12	B. J. FLOVER INC.	#	3001	12405	C	29-Aug-12	4	17757	\$311.00	\$138.38	11%	GA	#POWER BALANCE, ALL CYLINDERS MISFIRING	#INTL C	A2004	V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	5-Feb-12	14-Mar-12	BARTON FORD COMPANY	#	3001	12405	C	29-Aug-12	6	18608	\$7.38	\$43.58	01%	GA	#POWER BALANCE TEST #4 MISFIRE	#IGNITION TEST STATES THERE	A2004	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	21-Feb-12	31-Mar-12	TROPICAL FORD	#	3001	DIAG	E	31-Jul-12	6	11608	\$0.00	\$63.80	11%	GA	#P P DIAG, PERFORM EEC TEST CALIBRATION	#BUT NO CUST STATES THE EN	A2004	V29	PT C&C	
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	23-May-12	19-Jun-12	JOE J. FLOVER INC.	#	3001	DIAG	E	31-Jul-12	1	4025	\$0.00	\$63.80	11%	GA	#CHECKED COCK PASSED AIR COOLER	#HAS L	A2004	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CH5B008	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	13-Jun-12	11-Jul-12	ADAMS FORD CO	#	3001	DIAG	E	23-Aug-12	-1	10	\$0.00	\$23.13	01%	GA	#ROAD TEST COULD NOT TOLD THAT ENGINEER	#CHECK ENGINE LIGHT IS ON	A2004	V29	PT C&C
DIAG - MISFIRE	ENGINE	CGDF002	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	6-Dec-11	7-Mar-12	FRIENLY FORD, INC.	#	3001	DIAG	E	23-Aug-12	6	21272	\$0.00	\$176.25	21%	GA	#CONDUCTED ON BOARD DATA BUT UNABLE TO	#DO CUS MISS ON FULL WARR	A2004	V29	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	25-May-12	11-Jun-12	MANLY FORD INC.	#	3001	DIAG	E	23-Aug-12	1	11467	\$0.00	\$62.93	11%	GA	#ALL POS ARE WITHIN PARAMETER NO DUPLIC	#CHECK FOR MISFIRE	A2004	V29	PT C&C	
DIAG - MISFIRE	ENGINE	CHXP009	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	23-Dec-11	17-Mar-12	COURTESY AUTO & TRUCK CENTER	#	3001	DIAG	E	23-Aug-12	6	7428	\$0.00	\$81.00	11%	GA	#UNABLE TO VERIFY CUSTOMERS CONCERN	#CHECK CUSTOMER STATES TH	A2004	V29	PT C&C
DIAG - MISFIRE	ENGINE	CHUGA003	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	30-Jun-12	13-Jun-12	TROPICAL FORD	#	3001	DIAG	E	21-Aug-12	3	4463	\$0.00	\$54.08	11%	GA	#P P DIAG C 42, PERFORM EEC TEST	#CALIBRATION BUT NO CUST STATES WHEN	A2004	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	30-Jun-12	20-Jul-12	BOZEMAN FORD	#	3001	5.00E+212	E	22-Aug-12	2	3831	\$292.99	\$401.19	11%	GA	#VERIFIED CHECK ENGINE LIGHT IS ON	#TEST LEFT BANK	A2004	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	13-Jun-12	30-Jun-12	GEORGE STOKFISH FORD (1987)	#	3001	5.00E+212	E	27-Jul-12	6	11850	\$311.72	\$401.12	13%	GA	#LEFT CATALYTIC CONVERTER	#CATALYTIC COCK, ENGINE LIGHT ON	A2004	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	10-May-12	9-May-12	COWLES PARKWAY FORD INC.	#	3001	5.00E+212	E	27-Jul-12	6	12011	\$292.99	\$397.89	11%	GA	#LEFT CATALYTIC CONVERTER	#CATALYTIC COCK, ENGINE LIGHT ON	A2004	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	20-Apr-12	25-Aug-12	MACLIN FORD SALES	#	3001	5.00E+212	E	26-Jul-12	0	5852	\$308.14	\$435.83	13%	GA	#ISS TEST PINPOINT TEST DTC P0300 P0304	#P0305 CHECK FOR ENGINE MIS	A2004	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	21-Dec-11	26-Feb-12	DARLINGS BANGOR FORD	#	3001	5.00E+212	E	23-Jul-12	5	11488	\$436.59	\$321.59	11%	GA	#CHECKED FOR DTCS FLOOR PLATE, TECH	#ALL CHECK ENGINE LIGHT ON	A2004	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	28-Mar-12	19-Apr-12	DEINMAN FORD INC.	#	3001	5.00E+212	E	9-Aug-12	4	1263	\$308.14	\$389.81	11%	GA	#ISS TESTING FOR C42 TO LATEST LEVEL	#INST ENGINE, DRIVEABLE	A2004	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	31-May-12	26-Jun-12	PRINCE FORD, INC.	#	3001	5.00E+212	E	17-Jul-12	-1	125	\$333.82	\$422.84	11%	GA	#P P 5212 CC 12 O R PASS C P0430S	#EEC TEST, CUSTOMER STATES THE	A2004	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	CHND007	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	30-May-12	25-Jun-12	BROOKLYN FORD	#	3001	5.00E+212	E	27-Aug-12	2	4196	\$300.63	\$457.36	21%	GA	#ISS SELF TEST, P0430, C1 MONITORING	#P0430 CHECK ENGINE LIGHT ON	A2004	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CH5B008	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AJ	13-Jun-12	8-Aug-12	JACQUES OLIVER FORD INC.	#	3001	5.00E+212	E	17-Aug-12	1	849	\$282.57	\$491.20	23%	GA	#ISS VERB, DTC P0430 OERRAL, DAILY	#RMP, LE E28, VERIFIER LA LUMIERE	A2004	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	8-Jun-12	22-Jun-12	BOOTH OUTALET, INC.	#	3001	5.00E+212	E	5-Sep-12	3	6050	\$300.63	\$412.94	11%	GA	#VERIFIED CONCERN, PERFORMED EEC	#TEST DTC CHECK ENGINE LIGHT ON	A2004	V29	PT C&C	
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B412	T/KW	T/C3	AF	13-Mar-12	4-Aug-12	MULLINAX FORD	#	3001	5.00E+21														

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE INFO	ENGINE	ASSY	PROD	WARRANTY	DEALER	PART	REPAIR	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	5-Apr-12	6-Jun-12	MORAND FORD LINCOLN LITE	#1000	25-Aug-12	3	7588	\$307.82	\$404.54	130	GA	CONFIRMED PLAINTE. KOEO PCM CODE P0430, VERIFIED CONCERN. ALTRIE LA LUMI	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	10-Aug-12	25-Aug-12	HIXSON AUTOPEX	#1000	11-Jul-12	3	4987	\$311.37	\$385.98	110	LA	VERIFIED CUSTOMERS CHIEF IN TSS REPAIR. CHECK ENGINE LIGHT ON	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	29-Jun-12	5-Mar-12	BURNS FORD	#1000	4-Sep-12	7	7535	\$312.07	\$393.52	110	GA	RAN DIAG AND FOUND CODES P0299 P0300 P0301	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	8-May-12	23-May-12	GARY YEOMANS FORD LINCOLN	#1000	15-Aug-12	3	6212	\$334.92	\$58.94	110	FL	SE212 12. RAN ENG. DIA312012 ACESII REPAIR	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	24-Apr-12	15-Aug-12	PARKS FORD LINCOLN OF GAINESVILLE	#1000	17-Aug-12	1	3912	\$413.89	\$516.71	110	LA	CHK ENG LT ON, P0430, PINPOINT TEST, REPLACE	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	11-Jun-12	17-Aug-12	MAGIC CITY FORD LINCOLN	#1000	4-Sep-12	1	4143	\$398.28	\$397.56	110	VA	VERIFY CONCERN, KOEO'S ISSUE TOLD TO CHECK	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	13-Mar-12	16-Apr-12	DON REED FORD, INC.	#1000	27-Aug-12	5	8319	\$398.11	\$488.80	110	FL	Id's hook up, ecc test, dc p0430, perform test 12 08 04	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHUCK020	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	12-Jun-12	8-Aug-12	WHITE FORD LINCOLN, L.L.C.	#1000	20-Aug-12	1	1284	\$392.99	\$392.94	110	LA	perfl diag and pinpt dc p0430 no lab apply replc cat con	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	27-Jan-12	23-Mar-12	JIM HUSON FORD	#1000	24-Aug-12	6	15508	\$303.73	\$396.19	110	LA	PERFORM TSS 120804	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	22-Mar-12	11-Aug-12	PRINCE FORD, INC.	#1000	20-Jul-12	-1	445	\$333.92	\$414.12	110	GA	FF SE212 CC 120 TO PASS & P0430 P0300 P0301	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	24-Jul-12	13-Mar-12	NICK NICHOLAS FORD, INC.	#1000	30-Jul-12	5	28754	\$292.99	\$394.99	110	FL	DIAG AND IDS TEST REPT	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	12-Jul-12	11-Aug-12	PALETTI FORD LINCOLN	#1000	31-Jul-12	1	1658	\$292.99	\$374.72	110	LA	PERFORM CODES P0430 P0300 P0301 EFFICIENCY CODE	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	4-May-12	19-Jun-12	MACLIN FORD SALES	#1000	4-Sep-12	3	7355	\$307.82	\$436.51	130	LA	ABEC TEST PINPOINT TEST DTC P0304 P0300 P0430	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	13-Feb-12	15-Jun-12	LANGDALE FORD COMPANY	#1000	27-Aug-12	3	5272	\$333.62	\$409.65	110	GA	IMPROPER ASSEMBLY, T8TTC CONVERTER ASSY	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	18-Feb-12	29-Apr-12	HUB CITY FORD, INC.	#1000	4-Sep-12	5	6131	\$311.37	\$439.37	110	LA	SE212 OPERATION B CODE 12 LABOR 1 1 2200MB	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHVD0005	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	10-Mar-12	21-Apr-12	VARSITY FORD	#1000	22-Aug-12	5	5084	\$300.63	\$448.10	110	MI	BASIC 5212 CC42 TEST REFORMING CONVERTER	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	7-Apr-12	23-Apr-12	DALE JARRETT FORD	#1000	29-Aug-12	5	6752	\$292.99	\$387.07	110	NC	PCM CALIBRATION & CONVERTER COMING APART	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	13-Feb-12	7-Mar-12	COLE & BURD FORD LINCOLN, INC.	#1000	14-Aug-12	6	7039	\$311.37	\$380.00	110	LA	EEC TEST P0300 RAN CASIS CK AND FOUND TSS	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	26-Apr-12	11-Jul-12	JOHNSON FORD	#1000	28-Aug-12	2	3707	\$300.63	\$383.71	110	TX	RAN EEC TEST VEHICLE TURN	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	27-Jan-12	27-Aug-12	TONY BETTEN & SONS FORD, INC.	#1000	27-Aug-12	0	1792	\$311.37	\$402.12	110	MI	TEST DRIVE VEHICLE, RAN EEC, AND REPAIR	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	15-Feb-12	6-Mar-12	JONES FORD	#1000	6-Sep-12	7	12333	\$0.00	\$43.64	110	GA	PERFORMED DIAG, LIGHT ON, P0300 P0305 P0306	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	28-Oct-11	28-May-12	GATEWAY FORD INC	#1000	22-Aug-12	3	11722	\$0.00	\$40.16	110	LA	ROAD TESTED CHECKED OASIS PERFORMED TSS	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	18-Mar-12	18-Mar-12	NORTHERN LIGHTS FORD SALES	#1000	22-Aug-12	6	13402	\$14.63	\$99.28	120	ON	MIL LIGHT FLASHING, INSUR	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	23-Jul-12	7-Aug-12	JENKINS & WYNNIE FORD LINCOLN	#1000	6-Sep-12	2	2828	\$0.00	\$54.43	110	LA	REPROGRAMMED PCM	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	12-Mar-12	8-Apr-12	O. C. WELCH FORD LINCOLN, INC.	#1000	6-Sep-12	6	4885	\$0.00	\$44.43	110	GA	VERIFY CONCERN, PERFORM SELF TEST P0299	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	26-Mar-12	22-Aug-12	LAUREL FORD LINCOLN, INC.	#1000	25-Aug-12	4	10303	\$114.44	\$54.88	110	TX	CHECKED DTC 3 WITH IDS, FOUND P0292, P0300, P0301	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	26-Mar-12	22-Aug-12	NORTH STAR FORD SALES LIMITED	#1000	6-Sep-12	1	789	\$14.63	\$108.97	130	AB	SCANN CODES P0304 P0305 SHIFT STRATEGY WHICH ENGINE LIGHT ON SOLID, VER	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	8-Mar-12	25-May-12	ALBI FORD LINCOLN, JOULETTE INC.	#1000	17-Jul-12	3	8171	\$14.63	\$63.03	130	GA	PERFORMED P0300 P0304 P0305 P0306 ver oasii test	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	11-Jun-12	25-Jul-12	INTERSTATE FORD, INC.	#1000	30-Aug-12	2	6265	\$10.74	\$53.94	110	LA	PERFORMED EEC TEST PULLED CODE P0300 FOLLO	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	23-Feb-12	23-Mar-12	HARDY RINQUETTE AUTOMOBILES INC.	#1000	31-Aug-12	6	3800	\$0.00	\$43.99	120	CA	AFTER TSS STILL, NEEDED TO REPLACE COIL AND	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	23-Feb-12	27-Mar-12	SHANAHAN FORD LINCOLN SALES	#1000	12-Jul-12	4	5289	\$15.60	\$65.95	130	ON	VERIFY CONCERN, CHECK OASIS AND FOLLOW TSS	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	3-May-12	28-May-12	BRENTIDGE FORD SALES LTD.	#1000	16-Jul-12	2	2688	\$14.15	\$70.12	130	AB	ROAD TEST TO VERIFY CONCERN, CHECK TSS	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	CLUP0004	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	14-Dec-11	7-May-12	EBURG MOTOR CO, INC.	#1000	6-Sep-12	7	4879	\$114.44	\$54.64	110	NY	CHECKED CODES, CYLINDER MISFIRE, INSTALL	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	29-Mar-12	26-May-12	PARKS FORD OF WESLEY CHAPEL	#1000	28-Aug-12	4	8857	\$19.78	\$116.13	110	FL	VERIFY CONCERN, CONCERN PERFORMED EEC	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	3-May-12	22-Jun-12	HOLIDAY FORD	#1000	4-Sep-12	3	4153	\$0.00	\$45.69	110	MI	di's test, p0306, read test, no misfire noticed	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	14-Dec-11	7-May-12	ESTABLISH FORD, INC.	#1000	6-Sep-12	7	4879	\$114.44	\$54.64	110	NY	CK CONCERN, INSTALL PCM, RAN DEFLECTOR PL	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	8-Feb-12	23-Feb-12	JIMMY MICHEL MOTORS, INC.	#1000	6-Sep-12	7	15979	\$0.00	\$40.54	110	MI	PERFORMED REPAIR AS PER TSS 12 6 4	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	16-Mar-12	3-May-12	AVACON FORD SALES 1998 LIMITED	#1000	6-Sep-12	5	8277	\$14.63	\$63.99	130	LA	ROAD TESTED AND FOLLOUPATION AND CHECK	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	3-Jun-12	3-Jun-12	VEGETRIE FORD SALES & SERVICE	#1000	10-Aug-12	1	3517	\$14.63	\$73.40	130	AB	INSPECT FOR CEL, ON AND INSPECT, CHECK	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	16-May-12	28-Jul-12	REPUBLIC FORD LINCOLN, INC.	#1000	4-Sep-12	2	4515	\$0.00	\$40.00	010	MI	PERFORMED DIAGNOSIS, REPROGRAMMED PCM	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	28-Feb-12	16-Jun-12	JENKINS & WYNNIE FORD LINCOLN	#1000	4-Sep-12	3	4703	\$0.00	\$43.43	110	TX	REPROGRAMMED PCM	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	27-Jan-12	9-Apr-12	ZENDER FORD SALES LTD.	#1000	6-Sep-12	8	15575	\$61.70	\$54.88	230	AB	EEC SYSTEM DIAGNOSIS, 1 IGNITION SYSTEM	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	9-Dec-11	29-Dec-11	JIM BURKE FORD	#1000	4-Sep-12	9	15527	\$58.88	\$145.68	110	GA	KXID CONFIRMED CUSTOR BALANCE TEST AND	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	28-Mar-12	14-Apr-12	LUTHER FAMILY FORD	#1000	10-Sep-12	5	10209	\$84.05	\$129.68	110	NO	XHOPKED UP IDS AND CHILDRER WAS MISSING	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	16-Feb-12	7-May-12	FORT MILL FORD	#1000	6-Sep-12	7	15525	\$84.05	\$187.28	110	NC	VERIFY CONCERN, CHECK PDI MONITOR TEST, ALL	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AF	15-Mar-12	22-Jun-12	IMPACT FORD	#1000	20-Aug-12	2	5821	\$61.70	\$118.00	130	CA	CKXCONFIRMATION DE LA PUIE OK	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6	FBI48E	T8K0W	TC3	AJ	10-Jul-12	14-Aug-12	OCEAN PARK FORD SALES LTD.	#1000	31-Sep-12	4	1997	\$68.99	\$169.55	110	BC	VERIFY CONCERN, CK PLUGS HAD OPEN CRACK	EXHAUST	2012	1FTFW1E13C	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T8F6																				

2012-2013 MY 3.5L GTDI P415 Misfire Claims (2).xlsx

2012-2013 MY 3 5L GTDI P415 Misfire Claims (2).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE	LINE	ENGINE	CRANKS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	BASE	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WORKERS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	31-Jan-12	8-Feb-12	B. F. EVANS FORD, INC.	#	#23L	5.00E+212	E	13-Sep-12	8	11513	\$311.37	\$391.25	1	NA	CK	TEST EEC AND FUEL SYSTEMS. DTC P0430, CATU, CK ENGINE LIGHT (MIL) IS ON.	#	#30S	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	26-Jun-12	26-Jun-12	TWIN STATE FORD, INC.	#	#23L	5.00E+212	E	24-Aug-12	1	1895	\$312.07	\$385.72	1	NA	VT	VERITY CONCERN RETRIEVE DTC CODES P0430, CUSTOMER STATES THE	#	#30S	V229	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	20-Sep-11	18-Apr-12	LOCKHART MTR CO, INC.	#	#23L	5.00E+212	E	10-Sep-12	5	10758	\$312.07	\$385.91	1	NA	TX	IDS SEET TEST PCM REPROGRAMMED PCM TO LATE CHECK ENGINE LIGHT W	#	#30S	V529	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AJ	6-Feb-12	15-Mar-12	NICK NICHOLAS FORD, INC.	#	#23L	8K775	E	7-Sep-12	6	16205	\$312.07	\$390.52	1	NA	FL	12 06 04 DIAG AND RAN C	#	#30S	V449	PT MALFUNCTION
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	23-Mar-12	28-May-12	GEO. WAIKEM FORD, INC.	#	#23L	8K775	E	4-Sep-12	4	5447	\$11.44	\$547.48	1	NA	OH	IDS TEST CODE P0430, CHK OASIS FOUND TSB 12 04 INSTAL SOP AIR SHIELD	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	28-Mar-12	1-Jul-12	RISEN FORD LINCOLN	#	#23L	8K775	E	31-Aug-12	3	4579	\$11.44	\$551.32	1	NA	AR	DTC P0304 P0308 FOUND TSB 12 04 AND REPROG	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	14-Feb-12	5-Mar-12	DAHL FORD DAVENPORT INC	#	#23L	8K775	E	27-Aug-12	6	8171	\$11.44	\$552.71	1	NA	IA	TEST EEC, CK OASIS, REPROGRAM PCM & INSTALL LOSSES POWER WHEN A	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	28-Feb-12	8-Jun-12	HOFFHAUSER, INC.	#	#23L	8K775	E	14-Sep-12	4	6971	\$0.00	\$441.51	1	NA	TX	LOCATED TSB 12 06 04, CHECKED DTC'S CONT, PROBE CHECK ENGINE LIGHT S	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	25-Apr-12	15-May-12	TRADITION FORD	#	#23L	8K775	E	24-Aug-12	4	8715	\$14.63	\$559.39	1	NA	QC	CHECK ENGINE ALLUMER VERIFIER ET CONFIRMED CHECK ENGINE 14059 IN A	#	#30S	V449	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AJ	30-Mar-12	15-Jun-12	JIM GOLDEN FORD LINCOLN, LLC	#	#23L	8K775	E	10-Sep-12	3	6837	\$0.00	\$358.50	1	NA	AR	IDS TEST P0304 P0306 P0305 REPROGRAM PCM & CUST SAYS CK ENG LHT	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AJ	25-Apr-12	22-May-12	CLASSIC FORD SALES	#	#23L	8K775	E	7-Sep-12	4	14634	\$0.00	\$386.52	1	NA	NC	EEC TEST P0304 P0309 PERF TSB 12 06 04 REPROG	#	#30S	V449	PT TRANSMISSION
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AJ	9-Apr-12	10-Apr-12	WALTON MOTORS, INC.	#	#23L	8K775	E	4-Sep-12	5	4580	\$11.44	\$552.40	1	NA	MO	TEST DRIVE OASIS TSB85 EEC TEST P0308 P0309 CK ENGINE LIGHT ON PO	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AJ	4-Jun-12	25-Jul-12	WILMES FORD LINCOLN, INC.	#	#23L	8K775	E	28-Aug-12	2	2714	\$0.00	\$359.95	1	NA	OK	VERIFIED CUSTOMER CONCERN OF VIBRATION US CUSTOMER STATES THE	#	#30S	V449	PT MALFUNCTION
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	24-Apr-12	6-Jul-12	FRED BEANS FORD LINCOLN	#	#23L	8K775	E	8-Sep-12	3	2409	\$11.44	\$611.91	1	NA	PA	ROAD TESTED AND VERIFIED DRIVE ABILITY US CUSTOMER STATES WH	#	#30S	V529	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AJ	7-Dec-11	28-Feb-12	WHITECAP FORD LINCOLN SALES LTD.	#	#23L	8K775	E	23-Aug-12	6	10744	\$14.63	\$563.66	1	NA	ON	MIL FLASHED RAN ROUGH, UPDATED PCM & INT D S. TEST AND DIAG RE	#	#30S	V449	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AJ	2-Dec-11	15-Jun-12	DISCOVERY FORD SALES LTD.	#	#23L	8K775	E	10-Sep-12	3	9023	\$13.66	\$727.20	1	NA	SK	INSTALLED shield to intercooler, recalibrate PCM as per bio. WHEN PASSING LOWE	#	#30S	V449	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	25-May-12	23-Jun-12	DAWNEY FORD LINCOLN	#	#23L	8K775	E	20-Aug-12	2	3746	\$0.00	\$457.37	1	NA	MI	REMOVE COOLER AND DRAIN AS PER HOTLINE TO REMOVE CAR HOSE AND	#	#30S	V449	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	19-Jan-12	11-Apr-12	MIKE PATTON FORD LINCOLN	#	#23L	8K775	E	10-Sep-12	6	10010	\$12.26	\$554.86	1	NA	GA	VERIFIED CONCERN INSPECTED CKED PERFORMED CUST STATES THAT VER	#	#30S	V449	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	12-Mar-12	10-Apr-12	DUAL FORD	#	#23L	8K775	E	10-Sep-12	4	7479	\$13.95	\$559.19	1	NA	FL	VERIFIED CONCERN CONCERN GOOD.	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	12-Mar-12	10-Apr-12	REYNOLDS FORD, INC.	#	#23L	8K775	E	10-Sep-12	4	7479	\$13.95	\$559.19	1	NA	FL	VERIFIED CONCERN CONCERN GOOD.	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	12-Mar-12	10-Apr-12	INTERSTATE FORD, INC.	#	#23L	12029	C	29-Aug-12	5	7583	\$84.05	\$115.89	1	NA	OH	VERIFIED IDS TEST P0308 REPLACED COIL AND PLUGS CUSTOMER STATES CK EN	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	13-Mar-12	26-Aug-12	TUSKET SALES & SERVICE LTD.	#	#23L	12029	C	29-Aug-12	5	7512	\$334.94	\$412.96	1	NA	NC	XROAD TESTED AND FELT MPOWER BALANCED AND ENGINE LIGHT FLASHES ON	#	#30S	V449	PT TRANSMISSION
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	13-Mar-12	26-Aug-12	BOUCHARD FORD	#	#23L	12	C	29-Aug-12	5	15938	\$5.25	\$120.52	1	NA	QC	CONFIRMED LA PLAINTE DE LA LUMIERE CHECK ENGINE	#	#30S	V449	PT TRANSMISSION
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	22-Nov-11	31-Dec-11	CANSO FORD SALES LTD.	#	#23L	8K775	E	14-Sep-12	9	15873	\$31.69	\$148.25	1	NA	NS	XPERFORM SELF TEST CHECK OASIS RUN MODE 6 VEHICLE MISSING WHEN 6	#	#30S	V449	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AJ	4-Nov-12	27-Aug-12	KEN KNAPP FORD SALES LTD.	#	#23L	5.00E+212	E	14-Sep-12	1	1147	\$14.63	\$481.75	1	NA	ON	CHECK PCM TSB AND INSTALL DEFLECTOR TSB OTHER ENGINE TROUBLE	#	#30S	V449	PT MALFUNCTION
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AJ	14-Nov-12	7-Aug-12	JACOBSON FORD SALES LTD.	#	#23L	5.00E+212	E	14-Sep-12	1	3114	\$0.00	\$388.49	1	NA	QC	CHECK FOR MILD NOT CONT NOT DUE TO TRANSMISSION DIAGNOSTIC	#	#30S	V449	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	10-Jun-12	24-Jul-12	LES VENTIS FORD BRUNELLE LTD.	#	#23L	DIAG	E	5-Sep-12	2	2953	\$0.00	\$53.68	1	NA	QC	ROAD TEST CONTAINER STATES MOTEUR CAN TEST VERIFIER VIBRATION DE	#	#30S	V449	PT MALFUNCTION
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	26-May-12	14-Jul-12	GRIFFITH FORD SEQUIN	#	#23L	DIAG	E	21-Jul-12	1	985	\$0.00	\$103.12	1	NA	TX	RAN EEC, RETRIEVED PDIAGUE COULD NOT CONTROLLER REPORTS ENG	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	26-May-12	14-Jul-12	HOLLINGSWORTH RICHARDS FORD	#	#23L	5.00E+212	E	11-Sep-12	1	5133	\$12.07	\$400.68	1	NA	TX	IDS TEST CODE P0308, REPAIR PER TSB 12 04 CUST STATES THE CHECK	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	10-Jun-12	19-May-12	COURTESY MOTORS, INC.	#	#23L	5.00E+212	E	17-Aug-12	4	6599	\$292.99	\$368.45	1	NA	MS	RAN EEC TEST FOUND CODE P0430 PERFORMED C'S CHECK ENGINE LIGHT	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	12-Jun-12	13-Aug-12	FITZPATRICK & LAMBERT, INC.	#	#23L	5.00E+212	E	10-Sep-12	1	4425	\$316.39	\$403.34	1	NA	PA	REPLACED LFT CONVERTER REMOVED AND REPLACED CUSTOMER STATES CH	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	17-Aug-12	3-Sep-12	WAGNER WOOD FORD	#	#23L	5.00E+212	E	11-Sep-12	1	1779	\$133.92	\$657.49	1	NA	TX	ROADTESTED TO VERIFY CONVERTER BANK CUSTOMER STATES BANK	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	4-Jun-12	19-Jul-12	RODIGO FORD, INC.	#	#23L	5.00E+212	E	12-Sep-12	2	5539	\$292.99	\$411.75	1	NA	AZ	VERIFIED THE CHECK ENITS GOOD REPLACED THE CTV STVS CK ENG LIGHT	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AJ	27-Jun-12	23-Aug-12	LUMBERT FORD LINCOLN	#	#23L	5.00E+212	E	31-Aug-12	1	1104	\$262.99	\$450.41	2	NA	NC	EEC TEST P0308 P0306, MOTEUR DATA P0304 P0308, LOST POWER G	#	#30S	V529	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	23-Dec-11	14-Mar-12	HARTNER FORD	#	#23L	5.00E+212	E	13-Sep-12	5	8496	\$292.99	\$372.02	1	NA	TX	TECH INSPECTED, FOUND LFT CAT CONVERTER DRIVEABILITY, CONSUME	#	#30S	V529	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	23-Dec-11	8-Mar-12	VENTES FORD ELITE (1978) INC.	#	#23L	5.00E+212	E	12-Sep-12	7	17479	\$307.82	\$446.39	1	NA	QC	VERIFIER MOTEUR NO POWER, IDS TESTS P0297, P0301, MOTEUR A 5000RPM	#	#30S	V449	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	11-Nov-11	26-Dec-11	GREENWAY FORD, INC.	#	#23L	5.00E+212	E	10-Sep-12	9	16944	\$468.78	\$564.43	1	NA	FL	TSB 12 04 REPAIR PER TSB 12 04 4	#	#30S	V529	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	20-Mar-12	9-Apr-12	GRIFFITH FORD LINCOLN	#	#23L	5.00E+212	E	31-Aug-12	5	15938	\$292.99	\$442.12	1	NA	TX	CUST STATES MISSING, REPAIR PER TSB 12 04	#	#30S	V529	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	19-Jun-12	31-Jul-12	FAIRWAY FORD OF AUGUSTA INC.	#	#23L	5.00E+212	E	10-Sep-12	1	1509	\$313.92	\$430.04	1	NA	GA	CUST STATES CK ENG LHT GO TO HP 3 IN HP3 VISUAL CUSTOMER STATES THE	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	28-Mar-12	31-Aug-12	HIGHWAY FORD	#	#23L	5.00E+212	E	10-Sep-12	1	8533	\$312.07	\$385.70	1	NA	GA	CODE P0430 BANK 2 CATTED, CHECK ENGINE LIGHT CUSTOMER STATES TH	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	18-Jun-12	6-Sep-12	BOB LOWTH FORD, INC.	#	#23L	5.00E+212	E	4-Sep-12	1	5412	\$292.99	\$402.96	1	NA	MI	SCANNED FOR CODES FOUND P0430 PERFORMED BANK CUSTOMER STATES TH	#	#30S	V529	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	23-Nov-11	6-Jan-12	CAL WORTHINGTON FORD LINCOLN	#	#23L	5.00E+212	E	4-Sep-12	9	7078	\$304.43	\$414.72	1	NA	AK	VERIFIED CONCERN, SEJINE.	#	#30S	V529	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AJ	7-Mar-12	24-May-12	FORD LINCOLN GABRIEL	#	#23L	5.00E+212	E	12-Sep-12	4	6106	\$285.19	\$398.73	1	NA	QC	SCAN TEST P0430 OASIS TSB 12 06 04, FAIT REPROG LUMIERE CHECK ENG	#	#30S	V229	PT C&C
T/SB REFLASH	PT C&C	N/A	2012	1FTFWW1T6C	T/F6	F/B414E	T/KW	T/C3	AF	28-May-12	3-Aug-12	HIXSON AUTOPLEX	#	#23L	5.00E+212	E	8-Sep-12	2	10247	\$292.99	\$388.49								

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE USE	ENGINE	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
CATALYTIC CONVERTER	EXHAUST	CIDB008	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AF	30-Jan-12	3-May-12	BANNER FORD	#20	13-Sep-12	5	1079	\$292.99	\$468.43	21	NA	LA	#EEC TEST DTC P0430 PINACK REPLACE PLACE BA	ENGINE LIGHT ON	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1K7C3	T/F6	F/B41E	T/KW	T/C3	AF	29-Mar-12	8-Jun-12	EMBRUN FORD SALES LTD.	#20	10-Sep-12	4	4588	\$298.17	\$340.48	13	NA	ON	#RD TESTED FOUND LACK OF POWER INSPECTED	CHECK ENGINE LIGHT IS ON	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C3	T/F6	F/B41E	T/KW	T/C3	AF	21-Mar-12	9-May-12	HARWOOD FORD SALES LTD.	#20	5-Oct-12	4	6567	\$382.57	\$396.87	12	NA	AB	#INSPECT FOR CEL ON, VACUUM	INSPECT FOR CHECK ENGINE LIGHT	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AF	1-Jun-12	26-Jun-12	JUBILEE FORD SALES (1983) LTD.	#20	5-Oct-12	2	5181	\$293.19	\$395.37	10	NA	SK	#CHECK ENGINE LIGHT ON, P0430, REF TSB 12 6 4	CHECK ENGINE LIGHT ON	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CIEF001	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	19-Jun-12	24-Aug-12	ATHENS FORD	#20	5-Sep-12	1	1483	\$313.92	\$441.45	10	NA	GA	#LEFT SIDE CATALYTIC CONVERTER INACTIVE PP	CUSTOMER STATES WHEN	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C5	T/F6	F/B41E	T/KW	T/C3	AF	8-May-12	30-Jun-12	SAM PACKS FIVE STAR FORD	#20	5-Oct-12	3	5595	\$838.86	\$945.36	2	NA	TX	#ROAD TEST OK ONE LIGHT PSI OK WFS OK NO EXHA	CHECK ENGINE LIGHT IS ON	#1	V29	PT C&C
TSB REFLASH	PT C&C	CQD001	2012	1FTFW1E7C5	T/F6	F/B41E	T/KW	T/C3	AF	26-Jun-12	10-Aug-12	MCLARTY FORD	#20	17-Sep-12	2	1973	\$0.00	\$100.01	1	NA	TX	#VERIFIED CONCERN, PULLED CODES P0304, P0305,	CHECK ENGINE LIGHT ON	#1	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AF	7-Mar-12	19-Mar-12	FREMONT FORD, INC.	#20	11-Sep-12	6	12498	\$12.84	\$52.44	1	NA	MI	#IDS TEST NO CODES CHECK TSB88 AND OASIS FOR	STATES NO TURBO WHEN	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C5	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	23-Mar-12	LONGLEWIS FORD LINCOLN	#20	7-Sep-12	6	15319	\$11.44	\$57.15	1	NA	AL	#PCM CAL - 3604 REPROGRAM PCM AND INSTALL	CORRECT CHECK ENGINE L	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	16-Mar-12	20-Jul-12	ORCHARD FORD SALES LTD.	#20	31-Jul-12	1	1049	\$0.00	\$46.32	1	NA	BC	#1689 DIAG CUSTOMER CONCERN PERFORM VISU	ENGINE LIGHT ON	#1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	20-Mar-12	28-Apr-12	KISTLER FORD SALES, INC.	#20	7-Sep-12	5	9428	\$12.84	\$56.43	1	NA	OH	#CHECK ENGINE LIGHT ON DEFLECTOR 91312	SEES LAMP IS ON	#1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	17-Apr-12	7-May-12	BLACKTOK FORD LINCOLN SALES	#20	25-Aug-12	4	8924	\$0.00	\$49.37	1	NA	ON	#PERFORMED TSB 12 6 4	DRIVEABILITY CHECK FOR	#1	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	23-Feb-12	30-Mar-12	COVERT FORD LINCOLN	#20	17-Sep-12	6	10228	\$10.04	\$56.09	1	NA	TX	#PCM RECAL - INSTALLED CAC AIR DEFLECTOR PL	CUSTOMER STATES CH	#1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	9-Jan-12	17-Aug-12	BANKSTON FORD OF BURLINGTON	#20	17-Sep-12	1	1923	\$0.00	\$47.76	1	NA	TX	#ROAD TESTED VEHICLE [PER TSB 12 6 4, VEHICL	CS MISSES AT IDLE BA	#1	V40	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	1-Dec-11	31-May-12	AVALLON FORD SALES 1586 LIMITED	#20	10-Sep-12	4	7599	\$0.00	\$49.36	1	NA	NL	#ROADTESTED VEHICLE [TS AND ROADTESTED C	CHECK FOR NO POWER	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E7C7	T/F6	F/B41E	T/KW	T/C3	AF	23-Mar-12	26-Jun-12	STEELE FORD LINCOLN	#20	14-Sep-12	3	2024	\$14.63	\$54.21	1	NA	NS	#CHECK ENGINE LIGHT IS ON IDS CHECKED CODE	PERFORM WDS TEST AN	#1	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	26-Apr-12	KLAIBEN FORD LINCOLN OF WARREN	#20	10-Sep-12	5	4272	\$11.44	\$56.29	1	NA	OH	#HOOK UP IDS RUN SELF TEST CODE P0300 P0305	CUSTOMER STATES WHEN	#1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	25-Apr-12	DINGWALL FORD SALES LTD.	#20	14-Sep-12	5	8366	\$13.86	\$61.74	1	NA	ON	#PERFORM SELF TEST KOED NO CODES CHECK DI	AGNOSTIC INTERMITTAN	#1	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	9-Apr-12	30-Apr-12	SOMA AUTOMOBILE INC.	#20	8-Aug-12	4	5474	\$0.00	\$34.56	1	NA	QC	#FAIRE DIAGNOSTIC IDS	REPAIR VERIFIER LUMIERE MOT	#1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	6-May-12	6-Jun-12	REYNOLDS FORD, INC.	#20	17-Sep-12	4	7837	\$0.00	\$44.63	1	NA	OK	#ROAD TEST - REPROGRAM PCM PER TSB 02 109	WF E28 MIL ON, RUNS ON	#1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	25-Apr-12	DINGWALL FORD SALES LTD.	#20	14-Sep-12	5	8366	\$13.86	\$61.74	1	NA	ON	#PERFORM SELF TEST KOED NO CODES CHECK DI	AGNOSTIC INTERMITTAN	#1	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	20-Jan-12	7-Feb-12	COVERT FORD OF TAYLOR, INC.	#20	14-Sep-12	8	29975	\$0.00	\$47.81	1	NA	TX	#REFLASH PCM VISUAL INSPECTION EEC TEST P	0324 CUSTOMER STATES	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	19-Aug-12	31-Dec-11	COLONY FORD LINCOLN SALES INC.	#20	17-Sep-12	1	5771	\$15.60	\$67.10	1	NA	ON	#PERFORMED PCM REPROGRAM AND INSTALLED C	CHECK AND REPORT ON	#1	V11	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	1-Dec-11	31-May-12	SHERWOOD FORD	#20	14-Sep-12	4	21772	\$11.44	\$44.63	1	NA	NC	#VERIFIED CONCERN PER TSB 12 6 4 TO CORRE	CHECK ENGINE LIGHT IS ON	#1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	4-Feb-12	22-May-12	PACIFIC MAPLE FORD LINCOLN	#20	17-Sep-12	4	8347	\$0.00	\$48.28	1	NA	PA	#RECAL 2011 2012 F 150 3.5L GTDI. CHECK DTC	IN CUSTOMER STATES	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	28-Feb-12	6-Mar-12	REYNOLDS FORD, INC.	#20	14-Sep-12	6	6322	\$11.44	\$56.07	1	NA	OK	#RETREIVED DTC P0308, INSTALLED AIR DEFLECT	CUST STATES CHK ENG	#1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	1-May-12	20-Jun-12	LUCESVILLE FORD COMPANY	#20	4-Jun-12	1	8364	\$11.44	\$44.63	1	NA	PA	#EC TEST P0304 P0305 P0306 IN CONT CHECK	CHECK ENGINE LIGHT	#1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	1-May-12	20-Jun-12	WACONA FORD SALES, INC.	#20	17-Sep-12	4	7100	\$10.04	\$43.70	1	NA	MN	#VERIFIED CONCERN, FOUND TSB 12 06 04, INST	CUSTOMER STATES WHEN	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	22-Feb-12	20-Mar-12	BLAKE UTEY FORD	#20	17-Sep-12	7	7152	\$0.00	\$63.33	1	NA	TX	#CHECK TEST RUN OASIS PER TSB 120604 DUE TO	CS CHECK WHEN DRIVING	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	29-Mar-12	31-May-12	WACONA FORD SALES, INC.	#20	17-Sep-12	4	7100	\$10.04	\$43.70	1	NA	TX	#SCANNED VEHICLE FOR TSB 12 06 04, INSTA	CHECK ENGINE LIGHT IS	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	10-Apr-12	DOUGLAS FORD LINCOLN SALES LTD.	#20	17-Sep-12	6	7212	\$10.00	\$45.93	1	NA	ON	#TSB 12 6 4 UPDATE PCM. REMOVE INTERCOOL	CHECK FOR ENGINE LI	#1	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	16-May-12	17-Aug-12	BOHMMARTO FORD	#20	6-Sep-12	1	1509	\$0.00	\$56.29	1	NA	MO	#ROAD TEST VERIFIED STUMBLE IN VEHICLE CHECK	CS CUST AT DEFLECTOR	#1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	21-Mar-12	20-Apr-12	MATTHEWS-CURRIE FORD COMPANY	#20	13-Sep-12	5	8551	\$18.53	\$71.82	1	NA	FL	#VERIFY CEL ON EEC TEST P0308 DIAG PER 12	6 4 OWNER STATES THAT	#1	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	4-Jun-12	18-Jun-12	JOE MACHENS CAPITAL CITY FORD	#20	10-Sep-12	3	8062	\$0.00	\$42.54	1	NA	MO	#CHECK AND REPROGRAMMED PCM PER TSB 12 6	4 CHECK ENGINE LIGHT	#1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	10-Feb-12	10-Mar-12	SHERWOOD FORD	#20	14-Sep-12	4	21772	\$11.44	\$44.63	1	NA	NC	#VERIFY CEL ON, EEC TEST P0304, P0305, P0306	AN ENGINE LIGHT ON	#1	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	3-Jan-12	13-Jan-12	MCCAFFERTY FORD OF MECHANICSBURG	#20	12-Sep-12	9	12285	\$12.84	\$54.08	1	NA	PA	#CHECKED FOR DTCs, NO PROGRAMMED PCM AND	DURING A RECENT WHEN	#1	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	15-Dec-11	4-Sep-12	ENERGY COUNTRY FORD	#20	12-Sep-12	2	290	\$64.05	\$141.65	1	NA	TX	#XCHANGED ENGINE LIGHT 1 PASS HAS PASS, HD	PAS CS ENGINE LIGHT STIL	#1	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	2-Dec-11	13-Jul-12	GEORGE STODOLSKY FORD	#20	28-Aug-12	1	860	\$2.00	\$140.92	1	NA	ON	#DIAG CHECK ENGINE LIGHT, ROAD TEST, BCG	TEST CHECK AND REPORT ON	#1	V44	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	1-May-12	15-May-12	FAIR BLUFF FORD	#20	12-Sep-12	4	4386	\$58.88	\$105.26	1	NA	NC	#KNOCKING EEC SYSTEM DIAGNOSIS (QUICK TEST	CHECK FOR ENGINE G	#1	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	24-Jun-12	16-Mar-12	JOHN LAMER FORD	#20	14-Sep-12	7	16168	\$58.88	\$178.38	1	NA	ON	#XVERIFY CONCERN ON P0302 12 6 4 BY REPRO	GRAM CUST STATES FOR	#1	V52	PT C&C
DIAG - MISFIRE	ENGINE	CMA0012	2012	1FTFX1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	19-Apr-12	31-May-12	A. CRIVELLI FORD, INC.	#20	13-Sep-12	4	10845	\$0.00	\$19.88	0	NA	PA	#ROAD TEST AND SCAN ADVISED THAT FORD IS	CUSTOMER STATES ENG	#1	V2	PT C&C
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	22-Nov-11	23-May-12	GRETTER FORD	#20	5-Sep-12	4	11272	\$0.00	\$21.56	0	NA	IA	#IN P.P.I. UNABLE TO DUPLICATE THE ABOVE C	UST ELECTRICAL ENGINE	#1	V2	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	12-Apr-12	24-Apr-12	AUTOMOBILE WILLENBUE, AMQUI	#20	17-Sep-12	5	11607	\$307.82	\$375.90	1	NA	QC	#VERIFY CODE AVEC IDS CODE P0430 FAUTE T	SA LUMIERE DU MOTEUR	#1	V44	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	CNS04008	2012	1FTFW1E7C4	T/F6	F/B41E	T/KW	T/C3	AF	9-Jul-12	24-Jul-12	RENSAVAL MOTOR CO.	#20	31-Aug-12	1	1762	\$300.63	\$460.73	1	NA	NE	#IDS REC CODES CONTINUE TO EFFICIENCY PRO	CHECK ENGINE LIGHT	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	9-Feb-12	27-Mar-12	ANDERSON FORD OF ST. JOSEPH L	#20	11-Sep-12	6	33911	\$292.99	\$405.18	1	NA	MO	#VERIFIED CONCERN, DRIFT, VERIFIED REPAIR	8 VEHEN HAS A ENG LIGHT	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	19-Jul-12	1-Aug-12	MURPHY FORD SALES LTD.	#20	13-Sep-12	2	1752	\$205.19	\$361.52	1	NA	ON	#INSPECTED FOR CHK ENGINE LITE ON REFERS T	MISSION LITE IS ON EN	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	25-Jan-12	24-Feb-12	MINILINAX FORD NORTH CANTON, IN	#20	4-Sep-12	7	14392	\$304.43	\$57.76	1	NA	OH	#VERIFIED CONCERN, PERFORMED TSB 12 6 4, R	E CUSTOMER STATES THA	#1	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	4-Nov-11	13-Jan-12	FORD MOTORIS LIMITED	#20	11-Aug-12	7	7597	\$309.11	\$423.99	1	NA	BC	#VERIFIED CEL ON, SCAN/COOLER SHIELD, RE-IR	ENGINE CHECK AND REP	#1	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	T/F6	F/B41E	T/KW	T/C3	AF	25-Jul-12	14-Aug-12	FORMULA FORD LINCOLN SALES LTD.	#20	13-Sep-12	2	1003	\$13.74	\$43.91	1	NA	ON	#EC TEST DTC P0430 PRESENT, PMPONT TEST T	H CUSTOMER REPORTS C	#1</		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	ASSY	PROD	WARRANTY	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION			
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	3-Apr-12	22-Jun-12	PARKS FORD LINCOLN OF GAINESVILLE	#F74	6K775	21	6-Sep-12	3	9781	\$15.20	\$66.71	1	GA	#VERIFIED COMPLAINT IDS TESTED NO CODES RETURN RUNNING ROUGH WHEN	#B30S	V42	PT C&C
TSB REFLASH	PT C&C	COTAU003	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	16-May-12	J.C. LEWIS FORD	#F74	6K775	21	13-Sep-12	5	13390	\$12.28	\$55.94	1	GA	#CHECKED EEC PASSED CODES CHECKED MAF CUSTOMER STATES THAT	#B30S	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	13-Feb-12	28-Apr-12	QUILLO FORD OF CORRAO	#F74	6K775	21	18-Sep-12	5	10657	\$11.44	\$57.63	1	TX	#12900A 0.5 TEST EEC CODE P0304 PERFORMED T/C3 SES LIGHT ON AND F	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	9-Jan-12	15-Apr-12	HUMBER MOTORS LIMITED	#F74	6K775	21	18-Sep-12	6	11213	\$0.00	\$45.71	1	NC	#VERIFIED CHECK ENGINE LIGHT ON SCAN FOR CO CHECK ENGINE LIGHT ON	#B30S	V41	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	27-Mar-12	7-Apr-12	VALLEY FORD	#F74	6K775	21	10-Sep-12	6	13009	\$14.63	\$52.55	1	TX	#P0300 P0304 05.06 MISFIRE DETECTED FOUND BU CHECK ENGINE LIGHT ON	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	9-Feb-12	28-Mar-12	SUSSEX FORD, INC.	#F74	6K775	21	17-Sep-12	6	14421	\$11.44	\$54.19	1	TX	#PER TSB 12 06 04 DEFLECTOR SHIELD SCAN FOR CUSTOMER STATES WHEN	#B30S	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	3-Jan-12	25-Jan-12	B & B FORD SALES INC.	#F74	6K775	21	17-Sep-12	8	9711	\$58.88	\$152.40	1	WI	#12500 42 Perform Electronic Engine Controls Test, test Customer states Check Eng	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	25-Feb-12	26-Apr-12	POLLARD FRIENDLY FORD COMPANY	#F74	6K775	21	15-Sep-12	5	9554	\$10.04	\$54.47	1	TX	#HOOK UP IDS KOED P0306 PERFORM TSB 12 06 04 CUSTOMER STATES THAT	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	22-Feb-12	10-Mar-12	BANKSTON FORD OF FRISCO, LTD.	#F74	6K775	21	14-Sep-12	7	20705	\$0.00	\$49.00	1	TX	#EEC TEST P0300 P0304 P0305 P0306 PER TSB 12 06 04 MISCELLANEOUS ENGINE	#B30S	V52	PT C&C
ENGINE	ENGINE	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	23-Jul-12	TURKEY SALES & SERVICE LTD.	#F74	6K775	21	6-Sep-12	2	2862	\$401.93	\$473.94	1	NS	#ROAD TEST AND MONITOR AND FOUND TSB 12 06 04 CHECK ENGINE LIGHT ON	#B30S	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	1-Feb-12	31-Jul-12	LONG LEWIS FORD LINCOLN	#F74	6K775	21	10-Sep-12	8	12172	\$64.05	\$164.99	1	TX	#AL CHECK TEST CODE P0302 IGNITION SYSTEM TEST P REPAIR ENG MISSING AT	#B30S	V52	PT C&C
COP	ENGINE	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	13-Mar-12	31-Jul-12	GILBERT & BAUGH FORD, INC.	#F74	6K775	21	19-Sep-12	2	1827	\$58.88	\$123.61	1	TX	#XPIPOINT TEST JB RUN COIL TEST WITH IDS AND IDS CTS DEL IS ON AND	#B30S	V29	PT C&C
COP	ENGINE	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	28-Dec-11	DUNLOP FORD SALES LTD.	#F74	6K775	21	17-Sep-12	9	23563	\$61.70	\$183.74	1	TX	#CONT DIAG FOR MIL ON PLACE COIL NUMBER 4 REPAIR FOR CHECK ENGINE	#B30S	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	26-Nov-11	12-Dec-11	COURTESY FORD LINCOLN	#F74	6K775	21	18-Sep-12	10	14393	\$5.17	\$61.24	1	TX	#LAN EEC TEST CODE P0304 RUN CYLINDER BALANCE CHECK ENGINE LIGHT ON	#B30S	V29	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	6-Feb-12	24-Apr-12	BEVER GROVE FORD INC.	#F74	6K775	21	29-Aug-12	6	7257	\$5.17	\$37.62	1	TX	#IDS TEST KOED KOED P0303 P0316 P0318 DRIVABLE	#B30S	V52	PT C&C
FUEL INJECTOR	ENGINE	CGFC0001	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	17-Feb-12	28-Feb-12	OAKRIDGE FORD SALES (1988) LTD.	#F74	6K775	21	20-Aug-12	6	13806	\$391.67	\$994.53	1	TX	#ON DIAGNOSE ENGINE CONSUMER TEST HOTLINE #10 REPORT ON CAUSE OF	#B30S	V52	PT C&C
DIAG - MISFIRE	ENGINE	CGZC0002	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	11-Jun-12	18-Jul-12	GREENWAY FORD, INC.	#F74	6K775	21	14-Sep-12	2	727	\$0.00	\$66.96	1	TX	#FL RUN SSM AND TSB TEST DRIVE 4 MILES CHECK C5 ENGINE HAS A MISFIRE	#F74	V44	PT C&C
DIAG - MISFIRE	ENGINE	CGZC0002	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	3-Jun-12	12-Jun-12	DAN PILSON AUTO CENTER, INC.	#F74	6K775	21	13-Sep-12	4	5989	\$322.11	\$403.23	1	TX	#L DIAGNOSE CHECK ENGINE LIGHT ON FOUND AN CUSTOMER STATES THAT	#B30S	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CKB8008	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	9-Aug-12	MARSHALL FORD LINCOLN	#F74	6K775	21	11-Sep-12	2	4712	\$262.99	\$471.56	2	TX	#OH #4X ROAD TEST MIL ON ID THEY ADVISED ME TO RECHECK ENGINE LIGHT W	#B30S	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	5-Apr-12	LAMB FORD SALES LTD.	#F74	6K775	21	16-Sep-12	5	16893	\$262.57	\$486.22	2	TX	#AL VERIFIED NOISE COMMING CYCLING AND NOT PERF CHECK EXHAUST SEEMS	#B30S	V52	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	13-Dec-11	5-Apr-12	MIKE SHENKEL & THE ADVENTURES	#F74	6K775	21	16-Sep-12	5	508	\$365.96	\$471.19	1	TX	#IDS TEST CODE P0303RACE DRIVERS SIDE ADVISE C5 CHECK ENGINE	#B30S	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	28-Aug-12	30-May-12	FERRIO AUTOMOBILES INC.	#F74	6K775	21	6-Sep-12	4	7074	\$307.82	\$396.19	1	TX	#QC VERIFIER ET CONSTAT#E212 CODE DE CONSTAT 12 CHECK ENGINE ALLUME	#B30S	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	17-Jul-12	16-May-12	HELFMAN FORD, INC.	#F74	6K775	21	23-Aug-12	4	8638	\$303.73	\$395.30	1	TX	#TX BAD CONVERTER 2011 212 F 150 3.5L GTDI CHEAMER CHECK ENGINE LI	#B30S	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	11-Jun-12	9-Feb-12	ZENKOR FORD SALES LTD.	#F74	6K775	21	17-Sep-12	8	27863	\$318.45	\$443.44	1	TX	#12900A 2011 2012 F 150 3.5L GTDI 11866 CHECK FOR THE CEL ON	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	16-Apr-12	1-Jun-12	TAMIAI FORD, INC.	#F74	6K775	21	17-Sep-12	4	2638	\$18.77	\$58.42	1	TX	#FL DEFLECTOR PERFORM#E272 A W711281 3300 P3 C DRIVING ALONG 40 M	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	1-Feb-12	20-Feb-12	LONG LEWIS FORD LINCOLN	#F74	6K775	21	18-Sep-12	8	12118	\$11.44	\$57.15	1	TX	#AL EEC TEST CODE PASS CREED OASIS AND REPAIR REPORT AT HIGH SPEED 4	#B30S	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	11-Mar-12	REUST CO FORD, INC.	#F74	6K775	21	18-Sep-12	6	4970	\$11.44	\$58.14	1	TX	#FL P0300 TSB 12 6 4 0K775 C-42 5 12900A EEC 12 CUSTOMER STATES AT	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	CHUCK021	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	22-Jun-12	23-Jul-12	FREEDOM FORD	#F74	6K775	21	22-Aug-12	2	3430	\$0.00	\$156.99	2	TX	#NC VERIFIED CUST CONCERN PERFORM EXTENS CUSTOMER REQUEST WE CH	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	7-Nov-11	11-May-12	WEIKERT FORD INC.	#F74	6K775	21	19-Sep-12	5	13813	\$13.85	\$113.58	1	TX	#FL PERFORMED DIAGNOSIS FOUND DTC CODE P0308 OK REQUEST LIGHT ON	#B30S	V44	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	14-Mar-12	HUBBARD FORD SALES, INC.	#F74	6K775	21	18-Sep-12	5	112	\$12.28	\$55.94	1	TX	#FL PERFORMED DIAGNOSIS FOUND DTC CODE P0308 OK REQUEST LIGHT ON	#B30S	V44	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	15-May-12	13-Aug-12	BIRDKUNGEN INC.	#F74	6K775	21	19-Sep-12	2	2949	\$11.44	\$54.48	1	TX	#TX IDS SELF TEST KOED KOED CALIBRATION CHECK ENGINE LIGHT ON	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	15-Nov-11	9-Apr-12	CHOPALA FORD	#F74	6K775	21	24-Aug-12	5	27128	\$15.27	\$50.33	1	TX	#FL PERFORMED DIAG FOUND P0308 CHECK TSB FOURNS ROUGH ON HARD	#B30S	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	18-Mar-12	18-Jun-12	GRAYSON RANGER FORD LINCOLN	#F74	6K775	21	18-Sep-12	4	52444	\$11.44	\$54.79	1	TX	#FL PERFORMED DIAG FOUND P0308 CHECK TSB FOURNS ROUGH ON HARD	#B30S	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	11-Nov-11	9-Apr-12	DAVE SMITH FORD LTD.	#F74	6K775	21	13-Sep-12	9	6668	\$15.17	\$60.99	1	TX	#NY ROAD TEST TEST EEC SYSTEM PASS CODES UPTRU TRUCK WAS SKIPPING	#B30S	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	13-Aug-12	TERRY MOORE FORD COUNTRY, LLC	#F74	6K775	21	19-Sep-12	-1	1017	\$0.00	\$44.70	1	TX	#NC VERIFIED CONCERN CHECKED FOR CODES IF H4 CHECK ENGINE LIGHT ON	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	14-Mar-12	13-Aug-12	NEW FORD, INC.	#F74	6K775	21	13-Sep-12	5	8096	\$0.00	\$40.27	1	TX	#TX DIAG CODE P0118 P0308 SWAPPED COIL #1 C5 ENGINE SHUTTING	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	14-Jun-12	12-Jul-12	MIKE REICHENBAUGH FORD LINCOLN	#F74	6K775	21	24-Aug-12	5	7254	\$10.74	\$53.34	1	TX	#SC VERIFY CONCERN TEST DRIVE WITH CUSTOMER CUST STATES VEHICLE	#B30S	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	8-Dec-11	12-Jul-12	MUNDAY FORD	#F74	6K775	21	14-Sep-12	3	7181	\$11.44	\$57.88	1	TX	#TX VERIFY CONCERN ON DRIVE INSPECTION ON C5 3 STUTTERING OR MISF	#B30S	V52	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	25-Feb-12	14-Jul-12	CHILMINGTON FORD SALES	#F74	6K775	21	18-Sep-12	5	7688	\$13.25	\$54.48	1	TX	#TX CHECK AND CONFIRM ENGINE LIGHT IS ON ATTA CHECK FOR CHECK EN	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	CODBA005	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	28-Jan-12	11-Feb-12	KINSEL FORD INC.	#F74	6K775	21	12-Sep-12	8	4070	\$11.44	\$55.99	1	TX	#TX CHECKED DTC, INSTALLED CAC AIR DEFLECTOR CUST STATES REPORTS	#B30S	V44	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	11-Aug-12	16-May-12	LONE STAR FORD	#F74	6K775	21	20-Sep-12	4	8310	\$0.00	\$45.89	1	TX	#TX EEC TESTED, VERIFIED MOTOR OPERATIONS 0.5 HOURS TEST REPORTS	#B30S	V44	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	19-Mar-12	18-Jun-12	JIMMY FORD	#F74	6K775	21	18-Sep-12	4	52444	\$11.44	\$54.79	1	TX	#TX MIL IS ON CHECK DTC DEFLECTOR PLATE ON CAC C5 VEHICLE	#B30S	V44	PT C&C
TSB REFLASH	PT C&C	CEBB014	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	10-Jun-12	25-Jun-12	CROSSROADS FORD OF KERNERSVILLE	#F74	6K775	21	18-Sep-12	8	16367	\$0.00	\$44.88	1	TX	#NC VERIFIED CUSTOMER CONCERN PERFORM TSB CLE CUSTOMER STATES CHE	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	14-Feb-12	16-Jun-12	RUSTY ECK FORD, INC.	#F74	6K775	21	19-Sep-12	3	4663	\$10.04	\$50.48	1	TX	#KS #K775 FOUND DTC P0304 P0305 AND P0306 RECUSTOMER STATES CHE	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	7-May-12	11-Jun-12	MIKE DAVIDSON FORD	#F74	6K775	21	24-Aug-12	3	2016	\$13.62	\$66.04	1	TX	#FL V CEEC TEST P0304 P0305 AND P0306 RETEST CUSTOMER STATES CHE	#B30S	V29	PT C&C
TSB REFLASH	PT C&C	CDBZ006	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AJ	8-Dec-11	20-Dec-11	MERTZ MOTOR COMPANY, INC.	#F74	6K775	21	12-Sep-12	9	21392	\$0.00	\$46.99	1	TX	#IL #12900A 0.5 TEST EEC CODE P0308 CHECKED TSB FOURNS ROUGH ON	#B30S	V44	PT C&C
TSB REFLASH	PT C&C	NIA	2012	1FTFW1E7C	T/F6	F/B41E	T/KW	T/C3	AF	11-Nov-11	3-Jan-12	DENNY ANDREWS FORD SALES INC.	#F74	6K775	21	19-Sep-12	9	10745	\$14.63	\$73.25						

2012-2013 MY 3.5L GTDI P415 Misfire Claims (2).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY	PLANT	PROD	START DATE	WARRANTY	DEalership	WORK ORDER NUMBER	GR	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CD	CD	CD	CLAIM BINNED FUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E14C	T/F6	F	B	F	A	T	K	15	Mar-12	19-Mar-12	ROVE FORD SALES	70	F	7	21-Aug-12	6		8309	\$14.37	\$60.53	1	NA	ME	EEC TESTED FOR DTCS P0306 CYL SIX MISFIRE. C	CUSTOMER STATES VEH	1	1	1	PT C&C
TSB REFLASH	PT C&C	CGYCA002	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	11-Jul-12	DUNAL FORD	70	F	7	20-Sep-12	3		2691	\$13.95	\$59.19	1	NA	FL	VERIFIED CUSTOMER COMPLAINT. PERFORMED	CUSTOMER STATES VEH	1	1	1	PT C&C
TSB REFLASH	PT C&C	CNDH009	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	3-Apr-12	TOM WOOD FORD	70	F	7	13-Sep-12	6		6371	\$0.00	\$46.64	1	NA	IN	PERFORM 12 06 04 DID NOT CORRECT CONDIT	ENGINE RUNNING ROUS	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E11C	T/F6	F	B	F	A	T	K	15	Mar-12	26-Mar-12	PINEWOOD FORD LIMITED	70	F	7	17-Sep-12	6		4837	\$14.63	\$76.44	1	NA	ON	CK CONCERN CK OASIS REPAIR AS PER TSB	12 REPAIR FOR CHECK ENG	1	1	1	PT C&C
TSB REFLASH	PT C&C	CGXK2005	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	24-Feb-12	HAMILTON BIG COUNTRY FORD, INC.	70	F	7	13-Aug-12	7		8867	\$10.74	\$55.76	1	NA	NM	DTCK P0304 NO 4 MISFIRE PERFORMED TSB 12 06	04 CUST STATES WHILE DR	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	7-Sep-12	TALLAHASSEE FORD LINCOLN	70	F	7	22-Sep-12	1		1552	\$13.95	\$56.72	1	NA	FL	CONDENSATION IN CAC DTIC CODES P0304 P0305	CUSTOMER STATES CHE	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	4-May-12	GARY SMITH FORD INC	70	F	7	10-Sep-12	5		2774	\$13.27	\$60.50	1	NA	FL	TSB 12 06 04 INSTALL CAC AIR DEFLECTOR	BUXING/JERRICKING CH	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	18-May-12	DINGWALL FORD SALES LTD	70	F	7	10-Sep-12	4		7267	\$13.66	\$61.74	1	NA	ON	ROAD TEST VEHICLE FELT LIKE MISFIRE WHEN PA	CHECK FOR POOR FUEL	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	24-Apr-12	WARRENSBURG FORD	70	F	7	5-Sep-12	5		7523	\$11.44	\$53.89	1	NA	MO	FOUND TSB 12 04 PERFORMED TSB INSTALLED C	CUSTOMER STATES CHE	1	1	1	PT C&C
TSB REFLASH	PT C&C	CIRB0009	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	9-Jun-12	FIRST PLACE FORD LINCOLN, INC.	70	F	7	18-Sep-12	4		1506	\$0.00	\$36.57	1	NA	NC	RAN SELF TEST ALL PASSED	CUSTOMER STATES CHE	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	31-Mar-12	HIGHLAND FORD SALES LIMITED	70	F	7	11-Nov-12	6		16471	\$14.63	\$56.58	1	NA	NS	CHECKED FOR CODES AND NONE PRESENT CH	ENDING POWER UNDER	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	13-Mar-12	TROIS-RIVERES FORD LINCOLN INC	70	F	7	21-Sep-12	7		7888	\$14.63	\$69.13	1	NA	QC	VERIFIER LUMIERE ENGINE. PRENDRE CODE POS	VERIFIER TEMON CHECK	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	25-Jun-12	BARTON FORD COMPANY	70	F	7	19-Sep-12	3		3758	\$13.95	\$59.20	1	NA	FL	ROADTESTED WITH IDS AND WAS UNABLE TO V	ERIFY STATES THAT AT	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	30-Jun-12	DELACY FORD	70	F	7	19-Sep-12	3		6954	\$14.43	\$59.64	1	NA	NY	PRESENT JOE SOLECKI PAID 2 ON PREVIOUS R	CUSTOMER STATES CHE	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	13-Feb-12	MOUNTAIN CITY FORD, LLC	70	F	7	26-Sep-12	7		36581	\$10.74	\$44.92	1	NA	NY	TECH INSPECTED AND FOUND TSB 12 08 04 TO R	EPAIR CUSTOMER STATES CHE	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	4-May-12	PRINCE GEORGE MOTORS LTD	70	F	7	31-Jul-12	3		4283	\$15.60	\$72.43	1	NA	BC	PARTS ON BACKORDER [REPROGRAM THE PC	MOTOR VERIFIER BRU	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	26-Jun-12	PRESTIGE FORD	70	F	7	17-Sep-12	3		4169	\$14.63	\$55.14	1	NA	QC	VERIFIER BRUT ROADTEST BRUT PROVEDD ON	4 MOTOR VERIFIER BRU	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	31-May-12	POMMADO FORD LINCOLN, INC.	70	F	7	31-Aug-12	4		4704	\$16.05	\$71.86	1	NA	FL	VERIFY CONCERN AND EEC TEST AND HAVE R	ENDEADVERIF ILE HAS INTERE	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	28-May-12	LAFLECHE AUTO (1987) LEE	70	F	7	24-Sep-12	4		6282	\$13.66	\$13.66	0.35	NA	QC	VERIFIER CODE CODE P0305 ET P0306 Failt	TSB VERIFIER FOUR CODE	1	1	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E14C	T/F6	F	B	F	A	T	K	15	Mar-12	4-Apr-12	RAMSEY FORD LINCOLN	70	F	7	17-Sep-12	6		3840	\$14.43	\$49.86	1	NA	TN	CK DTCS INSTALLED CAC AIR DEFLECTOR AND	CUSTOMER STATES VEH	1	1	1	PT C&C
TSB REFLASH	PT C&C	CGYB017	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	11-Aug-12	GRANDVIEW FORD	70	F	7	4-Sep-12	4		2637	\$58.86	\$79.11	1	NA	AR	PEP 1209 CC 42 IDS DUAL NEW COP CLEAR	ED	1	1	1	PT C&C
COP	ENGINE	CINDH008	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	3-Apr-12	TOM WOOD FORD	70	F	7	12-Sep-12	2		3125	\$64.05	\$102.50	1	NA	IN	XVERIFIER ENGINE RUNNING CAC AIR DEFLECTOR	R CUSTOMER STATES THE	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	27-Apr-12	PRESTIGE FORD	70	F	7	13-Aug-12	4		6171	\$64.05	\$102.51	1	NA	QC	VERIFIER MOTOR MANQUE SUR LE CYLINDRE NC	4 MOTOR VERIFIER MOT	1	1	1	PT C&C
COP	ENGINE	CGXK2005	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	24-Feb-12	HAMILTON BIG COUNTRY FORD, INC.	70	F	7	24-Sep-12	8		8670	\$58.86	\$157.82	1	NA	NM	VERIFIED CMOCT P0304 4 CYL MISFIRE PER	FORM TUST STATES ENGINE	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	18-Jul-12	JACKY JONES FORD OF HAYESVILLE	70	F	7	12-Sep-12	2		3125	\$64.05	\$102.50	1	NA	IN	XVERIFIER ENGINE RUNNING CAC AIR DEFLECTOR	R CUSTOMER STATES THE	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E14C	T/F6	F	B	F	A	T	K	15	Mar-12	10-Feb-12	SOBEY MOTOR COMPANY	70	F	7	10-Sep-12	8		8759	\$64.05	\$123.91	1	NA	NC	XCHECKED MISFIRE. CYL MISFIRE SWITCHED 6	AND CUSTOMER COMPLAINT	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	15-Jun-12	MAC HAN FORD	70	F	7	10-Sep-12	4		1861	\$10.06	\$46.64	1	NA	TX	VERIFIER EEC TESTER P0306 BOLIGES + COL	5 VERIFIER TEMON CHECK	1	1	1	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	26-Jul-12	LA GRANGE FORD LINCOLN, LP	70	F	7	14-Sep-12	2		4813	\$0.00	\$126.20	2	NA	TX	VERIFIED CONCERN, PER NOT RETURN, RELEA	SED CUSTOMER STATES CHE	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	CH1C0010	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	7-Jun-12	CENTRAL MICHIGAN FORD, INC.	70	F	7	27-Aug-12	3		3414	\$0.00	\$25.45	1	NA	MI	VERIFIED ENGINE LIGHT WITH HOTLINE AND	STILL ENGINE LIGHT ON, SHAW	1	1	1	PT C&C
DIAG - MISFIRE	ENGINE	CGXB017	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	11-Aug-12	GRANDVIEW FORD	70	F	7	4-Sep-12	4		2637	\$58.86	\$79.11	1	NA	AR	PEP 1209 CC 42 IDS DUAL NEW COP CLEAR	ED	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	CGUG1005	2012	1FTFW1E11C	T/F6	F	B	F	A	T	K	15	Mar-12	2-Aug-12	FOX FORD	70	F	7	19-Sep-12	-1		169	\$316.13	\$537.83	3	NA	MI	VERIFIED MIL ON, INTUALME. TECHNICAL SER	VCE AUD REPAIR AUTO	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	10-Apr-12	HARRY BLACKWELL FORD, LLC	70	F	7	7-Sep-12	6		20990	\$300.63	\$369.47	1	NA	MO	USING IDS FOUND CODES P0306 AND P0306	FOUND. CHECK ENGINE LIGHT	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	29-Aug-12	BLOOMINGTON FORD LINCOLN	70	F	7	19-Sep-12	1		5132	\$13.92	\$440.92	1	NA	BC	EEC TEST DTCS P0306. REPAIRED P0306. C	USTOMER REPORTS CHE	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	11-Jul-12	TAYLOR FORD SALES LTD	70	F	7	19-Sep-12	3		5859	\$319.42	\$411.60	1	NA	NB	ECAT CONVERTER AND CONVERTER AND REPR	OD CHECK FOR ENGINE LI	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	31-Mar-12	CAPITAL FORD, INC.	70	F	7	14-Sep-12	6		8627	\$332.07	\$401.85	1	NA	NC	EEC TEST P0306 PERFORM TSB 1206048 INST	ALL. STOP FOR C	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	19-Jun-12	O. C. WELCH FORD LINCOLN, INC.	70	F	7	19-Sep-12	4		8296	\$332.07	\$402.79	1	NA	TX	RETRIEVED CODE P0306. CHECK FOR DTCS P	043. CUSTOMER STATES	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E14C	T/F6	F	B	F	A	T	K	15	Mar-12	9-Aug-12	LAIRD NOLLER AUTOMOTIVE, INC.	70	F	7	6-Sep-12	1		2168	\$330.63	\$389.89	1	NA	KS	INSTALLED TSB 12 06 048 REPROGRAMMED P	VEHICLE LOSE POWER	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	29-Mar-12	GRIFFIN FORD	70	F	7	14-Sep-12	6		8338	\$332.07	\$406.36	1	NA	WI	REPLACED CATALYTIC CONVERTER AND INST	ALL STATES THAT THE	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	19-Jun-12	O. C. WELCH FORD LINCOLN, INC.	70	F	7	19-Sep-12	4		8296	\$332.07	\$402.79	1	NA	TX	RETRIEVED CODE P0306. CHECK FOR DTCS P	043. CUSTOMER STATES	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	28-May-12	FORTIER AUTO MONTREAL LTEE	70	F	7	25-Sep-12	5		11895	\$293.19	\$439.90	1	NA	QC	GENERAL #4 LUMIERE DR	4 CUSTOMER STATES	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	CG8B008	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	23-Feb-12	COOK COUNTY FORD	70	F	7	17-Sep-12	7		11032	\$334.41	\$431.71	1	NA	GA	INSTALLED DEFLECTOR ON CAC. REPLACED C	HECK MIL ON AND LAC	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	11-Sep-12	FREEBORN FORD	70	F	7	4-Sep-12	3		4914	\$332.07	\$375.83	1	NA	AR	SCAN FOR CODES. P0430 LEFT BANK EFFICI	ENCY STILL HAVING PRO	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	24-May-12	LEGACY FORD	70	F	7	18-Sep-12	4		8564	\$304.43	\$395.91	1	NA	TX	SEIZI CC 42 EEC TEST. KOEE CODE P0430	CHECK C CHECK ENGINE LI	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	GTES005	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	16-Aug-12	RAMSEY FORD LINCOLN	70	F	7	5-Sep-12	1		3861	\$304.43	\$381.27	1	NA	TN	VERIFIED CONCERN RAN OASIS EEC TEST. C	ODED CUST STATES SEE LI	1	1	1	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E13C	T/F6	F	B	F	A	T	K	15	Mar-12	15-Jun-12																			

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	TRANS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER/SHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL COST	WORKSHOPS	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	20-Jun-12	8-Aug-12	LAKELAND FORD SALES (2009) LTD	#	0303	5.00E+212	E	27-Jul-12	1	2174	\$282.57	\$433.95	23	LA	CHK ENGINE LIGHT ON. SCAN FOR CODES. MONITOR CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	3-Jun-12	20-Feb-12	TOMMIE VAUGHN MOTORS, INC.	#	0303	5.00E+212	E	24-Sep-12	2	3528	\$292.99	\$469.00	21	TX	EEC TEST. CODES C P0301, ROAD TEST. CODES C0000, CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	7-Feb-12	20-Feb-12	FORD OF SUDELL	#	0303	5.00E+212	E	18-Sep-12	8	18133	\$312.07	\$403.30	1	LA	PERF EEC TEST. CODES P0430 FOUND TSB 12 06 04. CLUST STATES MIL. ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	10-Feb-12	28-Feb-12	JIM KEAY FORD LINCOLN SALES LTD	#	0303	5.00E+212	E	12-Sep-12	7	18719	\$307.82	\$353.89	10	ON	ON. VERIFIED CUSTOMER CONCERN. SCAN WITH IDS. STATES THE CHECK ENGINE LIGHT IS ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	3-Mar-12	18-Apr-12	MCKEY FORD LINCOLN, INC.	#	0303	5.00E+212	E	18-Sep-12	6	7947	\$312.07	\$400.37	10	TX	ROAD TEST. VERIFIED CONCERN. SCAN TESTED VEHICLE. CUSTOMER STATES VEH. ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	12-Feb-12	14-Apr-12	HIXSON AUTOPEX	#	0303	5.00E+212	E	21-Aug-12	5	8846	\$292.99	\$475.75	10	LA	TEST DROVE. RAN EEC SYSTEM TESTS. PERFORM CUSTOMER STATE VEH. ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	18-Jan-12	29-May-12	LUTHER FAMILY FORD	#	0303	5.00E+212	E	15-May-12	3	7286	\$311.37	\$405.10	10	LA	EEC TESTED CODE P0430 PERFORMED TSB 12 06 04. CHECK ENGINE LIGHT IS ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	20-May-12	11-Jun-12	LINCOLN FORD, INC.	#	0303	5.00E+212	E	12-Sep-12	4	7742	\$300.63	\$381.78	10	LA	VERIFY CHECK ENGINE LIGHT. PERFORMED EEC TEST. CHECK ENGINE LIGHT IS ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	12-Feb-12	30-Mar-12	ELDER FORD OF TAMPA	#	0303	5.00E+212	E	10-Sep-12	6	9533	\$323.84	\$418.87	10	LA	PERFORMED TSB 12 06 04. CUSTOMER STATES VEH. ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	16-May-12	24-Jun-12	TROTTER FORD	#	0303	5.00E+212	E	30-Aug-12	-1	9002	\$311.37	\$396.96	10	LA	EEC TEST P0430, PERFORMED TSB 12 06 04. REFLASH CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	4-Dec-11	12-Jul-12	BILL HOOD FORD LINCOLN	#	0303	5.00E+212	E	24-Aug-12	2	2787	\$311.37	\$397.25	10	LA	TSB 12 06 04 011 2012 P. TSB 13, OTCR CHECK OTCR. CUSTOMER STATES VEH. ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	2-May-12	18-May-12	REVERSLY FORD LINCOLN, INC.	#	0303	5.00E+212	E	10-Sep-12	4	9610	\$334.37	\$424.76	10	LA	PERFORM TSB 120004 REPLACE CATALYTIC ADD. DEFECTIVE. CHECK ENGINE LIGHT IS ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	21-Feb-12	18-Apr-12	VALLEY FORD TRUCK, INC.	#	0303	5.00E+212	E	27-Aug-12	5	6494	\$311.37	\$400.29	10	LA	VERIFY CONCERN. THERE IS A P0430 CODE. THERE IS A CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	15-Feb-12	24-Jun-12	OSMOR FORD INC.	#	0303	5.00E+212	E	10-Sep-12	6	6494	\$311.37	\$400.29	10	LA	PERFORMED DIAGNOSIS FOUND CODE P0430 P0301. CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	1-Jan-12	17-Apr-12	WEIKERT FORD INC.	#	0303	5.00E+212	E	18-Sep-12	6	11544	\$309.89	\$399.73	10	LA	PERFORMED DIAGNOSIS FOUND CODE P0430 P0301. CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
CATALYTIC CONVERTER	EXHAUST	CHUD0053	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	1-Mar-12	17-Jul-12	VAL ESTRIE FORD LINCOLN	#	0303	5.00E+212	E	21-Aug-12	2	2423	\$363.27	\$554.77	23	TX	VERIFY CHECK ENGINE LIGHT. SCANNED P0304, P0305 AND P0306 MISFIRE CODES. DRIVEABILITY CONCERN.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	3-Mar-12	10-Apr-12	WOOD MOTORS FORD	#	0303	5.00E+212	E	13-May-12	5	7444	\$113.66	\$237.30	10	TX	SCANNED P0304, P0305 AND P0306 MISFIRE CODES. DRIVEABILITY CONCERN.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	13-Mar-12	3-Jul-12	RAINBOW FORD, LLC	#	0303	5.00E+212	E	22-Sep-12	3	4911	\$0.00	\$38.88	10	TX	CHECKED DTC'S AND F0JME. CUSTOMER STATES THN. ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	28-Feb-12	18-Apr-12	BILLINGSLEY FORD LINCOLN OF LA	#	0303	5.00E+212	E	21-Aug-12	6	7414	\$0.00	\$43.56	10	TX	DIAG CHECK ENGINE LIGHT ON. REFLASHED PCM. ENGINE LIGHT CAME ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	CUK0093	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	24-Mar-12	24-Mar-12	WOLFE FORD LINCOLN, INC.	#	0303	5.00E+212	E	24-Aug-12	2	2187	\$113.66	\$237.30	10	TX	DIAGNOSIS ENGINE PERFORMANCE TEST. ETC NOT INSTALLED. CHECK ENGINE LIGHT IS ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	4-May-12	26-May-12	CHAMPION FORD GULF FREEWAY	#	0303	5.00E+212	E	17-Sep-12	4	7087	\$111.44	\$58.49	10	TX	VERIFY CONCERN. EEC TEST CODE P0306 PINPC. CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	8-Mar-12	23-Mar-12	ARISITY FORD	#	0303	5.00E+212	E	14-Sep-12	6	11008	\$12.84	\$61.79	10	TX	CKD THE EECV SYSTEM. MILES 11,016. CUSTOMER STATES VEH. ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	27-Mar-12	27-Mar-12	PERRY PIERRE FORD CO INC	#	0303	5.00E+212	E	17-Sep-12	-1	5980	\$111.44	\$44.88	10	TX	ROAD TEST TO VERIFY CONCERN. LATEST LEVEL WITH IDS. ENGINE HAS HESITATION.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	19-Jul-12	8-Aug-12	ARROW FORD, INC.	#	0303	5.00E+212	E	14-Sep-12	2	1801	\$0.00	\$40.96	10	TX	PCM CALIBRATION. TESTED SYSTEM P0305 P0306. CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	23-Feb-12	24-Jun-12	TURNPIKE FORD, INC.	#	0303	5.00E+212	E	10-Sep-12	5	7563	\$12.84	\$66.27	10	TX	EEC TESTED CODE P0306 CK OASIS TSB 12 06 04. CUSTOMER STATES VEH. ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	12-Feb-12	30-Jun-12	BEADLEY & LAPOINTE LEE	#	0303	5.00E+212	E	27-Aug-12	3	8710	\$144.63	\$54.34	10	TX	VERIFY CONCERN. CHECKED FOR CODES. CUSTOMER STATES VEH. ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	1-Mar-12	23-Aug-12	GATEWAY FORD LINCOLN	#	0303	5.00E+212	E	18-Sep-12	1	2019	\$111.44	\$50.28	10	TX	VERIFY CONCERN. CHECKED WITH IDS. CODE P0701. CUSTOMER STATES VEH. ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	16-Apr-12	8-May-12	DENNY ANDREWS FORD SALES INC.	#	0303	5.00E+212	E	20-Sep-12	5	8934	\$144.63	\$73.25	10	TX	120604 0.5 HRS. CHECKED W/IDS. REPROGRAMMED. CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	CARB007	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	16-Apr-12	8-May-12	DENNY ANDREWS FORD SALES INC.	#	0303	5.00E+212	E	20-Sep-12	5	8934	\$144.63	\$73.25	10	TX	120604 0.5 HRS. CHECKED W/IDS. REPROGRAMMED. CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	18-Apr-12	18-Apr-12	CROSSROADS FORD OF INDIAN TRAIL	#	0303	5.00E+212	E	20-Sep-12	-1	1787	\$0.00	\$47.04	10	TX	EEC TEST PASSED. PERFORM TSB 12 06 04. CUSTOMER STATES HAS. ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	18-May-12	21-Jun-12	CK HAK FORD	#	0303	5.00E+212	E	20-Sep-12	4	7563	\$111.44	\$57.58	10	TX	PERFORMED IDS START ID. ROAD TEST. THE CHECK ENGINE LIGHT IS ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	26-Jun-12	26-Jun-12	FALLS CREEK FORD	#	0303	5.00E+212	E	20-Sep-12	4	8100	\$0.00	\$38.88	10	TX	EEC TEST P0306 CK OASIS FORD TSB 12 06 04. CUSTOMER STATES VEH. ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	17-Nov-11	21-Dec-11	JIM TAYLOR FORD LINCOLN	#	0303	5.00E+212	E	17-Sep-12	10	15013	\$111.44	\$61.76	10	TX	TEST DROVE VEHICLE. DIED AND REPROGRAMMED. WHEN GOING TO PASS. CK ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	14-Feb-12	21-Mar-12	ARROW FORD, INC.	#	0303	5.00E+212	E	18-Sep-12	7	24188	\$0.00	\$46.96	10	TX	RAN DIAG. AND PULLED CODES P0306, P0304, P0301. CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	CUK0098	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	30-Apr-12	20-May-12	DESJARDINS AUTO COLLECTION	#	0303	5.00E+212	E	11-Sep-12	2	4777	\$144.63	\$77.56	10	TX	TSB 12 06 04. CHECKED W/IDS. REPROGRAMMED. CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	14-Feb-12	20-May-12	DARLINS BANGOR FORD	#	0303	5.00E+212	E	10-Sep-12	4	4094	\$0.00	\$42.50	10	TX	CONNECTED IDS AND REIN. COULD NOT DUPLICATE CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	12-Jun-12	23-Mar-12	TERRACE TOTAL FORD SALES LTD	#	0303	5.00E+212	E	10-Sep-12	3	8710	\$144.63	\$73.25	10	TX	11515 VERIFIED CHECK ENGINE LIGHT IS ON. SCAN. CHECK ENGINE INDICATOR.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	8-Feb-12	25-Aug-12	BILLINGSLEY FORD LINCOLN OF LA	#	0303	5.00E+212	E	20-Sep-12	1	15555	\$0.00	\$43.56	10	TX	TEST SYSTEM. FOUND P0306 FOLLOW TSB 12 06 04. ENGINE LIGHT STAYING ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	28-Nov-11	17-Jan-12	HIXSON AUTOPEX	#	0303	5.00E+212	E	17-Sep-12	9	14051	\$0.00	\$47.75	10	TX	CHECK FOR DTC'S. CHECK FOR DEFLECTOR PLATE. CHECK STATUS JERMS. ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	29-Nov-11	24-Feb-12	REDDY DTCOMBS FORD	#	0303	5.00E+212	E	24-Sep-12	1	28313	\$111.44	\$58.80	10	TX	BASIS. REPROGRAMMED. CC-42. PERFORMED TSB 12 06 04. QUALITY. CHECK ENGINE LIGHT ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	19-Apr-12	16-Jun-12	LEWIS AND CLARK FORD LINCOLN	#	0303	5.00E+212	E	26-Sep-12	4	10288	\$12.84	\$64.57	10	TX	CHECKED DTC'S NONE. INSTALLED DEFLECTOR. A/C'S TRUCK WILL START.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	28-Apr-12	21-May-12	D-PATRICK BOONVILLE FORD	#	0303	5.00E+212	E	21-Sep-12	5	13145	\$12.84	\$66.27	10	TX	INSTALLED DEFLECTOR. SHIELD ON INTERCOOLER. CUSTOMER REQUEST TO START.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AJ	28-Oct-11	30-Dec-11	PRESTIGE FORD, INC.	#	0303	5.00E+212	E	21-Sep-12	9	28355	\$111.44	\$54.34	10	TX	PERFORMED TSB 12 06 04. REPROGRAMMED. PCM. SCOP HERE. CS IN RAIN. ON.	#	4804	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETC	T/F6	F/B4T6	T/KW	T/C3	AF	28-Nov-11	13-Jun-12	FORMULA FORD LINCOLN SALES LTD	#	0303	5.00E+212	E	24-Sep-12	4	6103	\$0.00	\$47.37	10						

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIT	ENGINE	CRANK	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	WARRANTY	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 1	CUSTOMER COMMENTS 2	ACTIVITY	CLAIM BINNED FUNCTION	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B4T6	T/KW	T/C3	AF	20-Apr-12	8-3-12	SHERWOOD FORD	#1074	8/7/15	27-Sep-12	3	7521	\$14.63	\$74.16	13	TX	AB	#EEC TEST CODES P0300, P0308 AND P030E. CHECK INSPECTOR REPORT FOR S	#A21	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	T/F6	F/B4T6	T/KW	T/C3	AF	6-Mar-12	19-Apr-12	RUSTY ECK FORD, INC.	#1075	8/7/15	26-Sep-12	6	6268	\$11.44	\$61.88	11	TX	KS	#TSB 120604A, PART # 8K775, CC42.5. EEC TEST P	#A21	V40	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	4-Apr-12	23-Apr-12	CROWLEY FORD LINCOLN	#1076	8/7/15	20-Sep-12	6	10631	\$13.14	\$61.02	1	TX	CT	#I learned for code, found if released did not return co	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	1-Mar-12	16-Mar-12	NORTH POINT FORD LINCOLN	#1077	8/7/15	21-Sep-12	7	12175	\$0.00	\$43.96	1	TX	AR	#VERIFY CONCERN, CHECK VOLT PER TSB12 6.4. CL	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B4T6	T/KW	T/C3	AF	21-May-12	31-Aug-12	BARBER FORD	#1078	8/7/15	27-Sep-12	1	1811	\$0.00	\$42.78	1	TX	MI	#see test all #1111, reprogrammed pcm	#A21	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B4T6	T/KW	T/C3	AF	9-Nov-11	8-Feb-12	PAIDIAN FORD LINCOLN, INC.	#1079	8/7/15	19-Sep-12	8	11172	\$12.84	\$56.04	1	TX	NY	#PERFORM TECHNICAL SERVICE TRAIN COURSE	#A21	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	3-Apr-12	1-May-12	DUNLOP FORD SALES LTD.	#1080	8/7/15	20-Sep-12	4	19403	\$14.63	\$65.47	15	TX	AR	#CONNECT IDS, QUICK TEST KOEO PAS CC P0300.0	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	7-Jan-12	31-Jan-12	BERGSTROM NENAH FORD LINCOLN	#1081	8/7/15	26-Sep-12	8	10592	\$11.44	\$58.10	1	TX	WI	#TEST ROAD TESTED VERELATED ARTICLE. TEST	#A21	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F/B4T6	T/KW	T/C3	AF	6-Mar-12	4-Aug-12	COCONUT POINT FORD	#1082	8/7/15	20-Sep-12	2	1400	\$0.00	\$48.14	1	TX	FL	#VERIFIED ENGINE LIGHT REPROGRAMMED THE	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E74C	T/F6	F/B4T6	T/KW	T/C3	AF	25-Apr-12	5-Jun-12	RIVER CITY FORD SALES LTD.	#1083	8/7/15	17-Sep-12	4	8487	\$14.63	\$52.86	13	TX	MB	#VERIFIED CONCERN IDS PCM SELF TEST P0300	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	27-Apr-12	14-May-12	MAC HARK FORD LINCOLN	#1084	8/7/15	21-Sep-12	5	8829	\$11.44	\$59.61	1	TX	TX	#CODES P0300 P0303 P0305, REPROGRAMMED PCM	#A21	V40	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	26-Jan-12	10-Jun-12	WHITE COUNTY FORD & LINCOLN	#1085	8/7/15	18-Sep-12	4	6308	\$12.26	\$45.19	1	TX	IL	#TEST FOR CODE, NO CODES CHECK FOR TSB FOR	#A21	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	6-Mar-12	23-Apr-12	LISTOWAY CITY FORD SALES, INC.	#1086	8/7/15	27-Sep-12	6	10744	\$14.63	\$61.45	13	TX	ON	#120604 0.5 hrs 9/27/12 after long drive on hard accel	#A21	V4	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	10-Jan-12	31-Jul-12	LINDQUIST FORD, INC.	#1087	8/7/15	26-Sep-12	2	2409	\$11.44	\$52.02	1	TX	IA	#NO MIL, ALL PASS CODES, INSTALLED SOP DEFILER	#A21	V44	PT MALFUNCTION
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	12-Apr-12	18-May-12	MARGOLD FORD LINCOLN SALES I	#1088	8/7/15	17-Sep-12	5	13155	\$14.63	\$63.28	12	TX	ON	#CHECK AND REPORT ON CHECK ENGINE LIGHT ON	#A21	V44	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	18-Nov-11	18-Jun-12	HAWKEYE FORD, INC.	#1089	8/7/15	19-Sep-12	7	16532	\$0.00	\$37.00	1	TX	IA	#VERIFIED CONCERN, PERFORMED EEC TESTS FOR	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	18-Nov-11	18-Jun-12	HILLSVILLE FORD CO.	#1090	8/7/15	19-Sep-12	3	11700	\$13.00	\$55.62	1	TX	GA	#RAN EEC TEST CODE P0308 AND P030E, PINPOINT	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	4-Feb-12	10-Mar-12	JOE MERLING FORD, INC.	#1091	8/7/15	19-Sep-12	7	10945	\$16.87	\$59.51	1	TX	NY	#VERIFIED CONCERN, INSPECTOR INSTALLED CAC	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	4-May-12	22-Jun-12	WESTLINE FORD LTD.	#1092	8/7/15	26-Sep-12	4	5806	\$0.00	\$48.12	1	TX	BC	#PERFORMED EEC TEST, P0300, P0305, P030E, C	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	7-May-12	10-Aug-12	B.J. MAURER MOTOR COMPANY INC.	#1093	8/7/15	19-Sep-12	2	4442	\$11.44	\$48.49	1	TX	PA	#PERFORMED TSB AND REPROGRAMMED PCM, ADD	#A21	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	17-May-12	11-Jun-12	LONGLEWIS FORD LINCOLN	#1094	8/7/15	21-Sep-12	4	4355	\$0.00	\$42.54	1	TX	AR	#FAT ESSAYE ROUTER, ETC. ETC. ETC. VERIFIER	#A21	V52	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F/B4T6	T/KW	T/C3	AF	23-Jan-12	12-Mar-12	JOE MYERS FORD LINCOLN	#1095	8/7/15	17-Sep-12	2	10149	\$11.44	\$57.22	1	TX	TX	#REAL PCM AND INSTALL SHIELD PER TSB 12	#A21	V29	PT C&C
TSB REFLASH	PT C&C	CODE8001	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	9-Jan-12	6-Feb-12	VANCE COUNTRY FORD	#1096	8/7/15	18-Sep-12	8	14195	\$11.44	\$51.95	1	TX	OK	#VERIFIED DTC CODES SET FOUND TSB 120604	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	19-Apr-12	21-Jul-12	NORTH POINT FORD LINCOLN	#1097	8/7/15	21-Sep-12	2	3000	\$11.44	\$55.40	1	TX	AR	#TEST RECAL PCM AND INSTALL DEFLECTOR PER	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	16-Apr-12	27-Apr-12	CARLETON FORD SALES LTD.	#1098	8/7/15	21-Sep-12	6	4129	\$14.63	\$59.51	12	TX	ON	#INSPECT OPERATION / INSTALL DEFLECTOR AND	#A21	V40	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	31-Mar-12	BLACKBURN FORD SALES LTD.	#1099	8/7/15	21-Sep-12	6	2901	\$0.00	\$40.07	1	TX	ON	#TESTED EEC CODE PASS NO CMOYC, CHECK OASIS	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	5-Dec-11	23-Dec-11	MARYSVILLE FORD	#1100	8/7/15	25-Sep-12	10	17787	\$13.38	\$62.93	1	TX	WA	#EEC TEST DTC P0308, REFER TSB 12 06 04 FOR	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	1-Feb-12	LINDQUIST FORD, INC.	#1101	8/7/15	4-Sep-12	8	17883	\$11.44	\$52.02	1	TX	IA	#VERIFIED CONCERN, PERFORMED EEC SYSTEM	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	11-Jun-12	11-Jun-12	FORD OF UNIONTOWN	#1102	8/7/15	21-Sep-12	4	7579	\$11.44	\$49.34	1	TX	PA	#VERIFIED CONCERN, PERFORMED SELF TEST, C	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	19-Jan-12	3-Mar-12	JOE MYERS FORD LINCOLN	#1103	8/7/15	24-Sep-12	7	8120	\$10.74	\$56.52	1	TX	TX	#EEC TEST P0300, PERFORM TSB 12 06 04, 120604	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	11-Jun-12	27-Jun-12	NORTH POINT FORD LINCOLN	#1104	8/7/15	21-Sep-12	8	1289	\$11.44	\$51.44	1	TX	TX	#VERIFIED CONCERN, CELL INSTALLED CAC DEF	#A21	V29	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	13-Mar-12	28-Jun-12	AVALLON FORD SALES 1996 LIMITED	#1105	8/7/15	27-Sep-12	4	6191	\$11.67	\$66.23	13	TX	NL	#CHECKED VEHICLE FOR T	#A21	V52	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANC	#1106	8/7/15	26-Sep-12	11	9734	\$58.88	\$143.45	1	TX	MI	#XROAD TEST AND VEHICLE PLUG AND CLEAR TEST	#A21	V44	PT MALFUNCTION
COP	ENGINE	CSA0205	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	1-Feb-12	JOE COOPER FORD OF YUKON	#1107	8/7/15	27-Sep-12	6	1209	\$13.02	\$104.08	1	TX	TX	#TESTED ENGINE SYSTEMS SELF TEST HAS CODE	#A21	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jun-12	1-Feb-12	LINDQUIST FORD, INC.	#1108	8/7/15	4-Sep-12	3	17793	\$64.05	\$128.98	1	TX	IA	#XROAD TESTED TO VERIFY PLUG, CLEAR ALAR	#A21	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	17-Jan-12	1-Feb-12	CANNO FORD SALES LTD.	#1109	8/7/15	26-Sep-12	3	3723	\$65.48	\$130.42	13	TX	NS	#XROAD VEHICLE TO COMPUTER, PERFORM 3	#A21	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	13-Jun-12	1-Feb-12	NORTH STAR FORD SALES LIMITED	#1110	8/7/15	21-Sep-12	8	846	\$65.48	\$460.25	1	TX	AR	#VERIFIED CONCERN, PERFORMED INJECTOR F	#A21	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	31-Jul-12	24-Aug-12	TEMPOVA FORD, INC.	#1111	8/7/15	19-Sep-12	1	1934	\$64.05	\$179.23	1	TX	MN	#XTEST EEC SYSTEM, CODE, MIS FIRE WOULD TO	#A21	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	14-Mar-12	20-Apr-12	SOMA AUTOMOBILE INC.	#1112	8/7/15	19-Sep-12	5	1098	\$133.58	\$196.18	1	TX	QC	#VERIFIER MOTOR SURT, KROCK	#A21	V52	PT C&C
COP	ENGINE	CSA0202	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	14-Feb-12	28-Mar-12	YUKON FORD	#1113	8/7/15	26-Sep-12	3	7385	\$64.05	\$161.40	1	TX	PA	#ROAD TESTED, VERIFIED FOLLOWED, GOT PRIOR	#A21	V44	PT MALFUNCTION
COP	ENGINE	CZ2R012	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	1-Aug-12	1-Sep-12	ED SHERLING FORD, INC.	#1114	8/7/15	27-Sep-12	1	2582	\$128.10	\$185.71	1	TX	AL	#XCONFIRMED COMPLAINT NUMBER 5 AND N/A	#A21	V29	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	10-May-12	20-Jun-12	GENE MESSER FORD LINCOLN	#1115	8/7/15	29-Sep-12	4	6162	\$58.88	\$112.20	1	TX	TX	#XGSS TEST P0308 AND MCE, NOT MISSING AT	#A21	V29	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	2-Dec-11	9-Jan-12	MARLER FORD COMPANY, LLC.	#1116	8/7/15	27-Sep-12	9	17871	\$38.89	\$116.57	1	TX	LA	#CHECK FOR NO POWER AND POOR FUEL ECONO	#A21	V52	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	20-Aug-12	16-Sep-12	LEGACY FORD	#1117	8/7/15	26-Sep-12	1	760	\$5.17	\$133.24	1	TX	TX	#12405 CC 28. EEC TEST, KOEC CODE P0308 AND	#A21	V44	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	20-Aug-12	30-Aug-12	CHEBUCK FORD SALES	#1118	8/7/15	21-Sep-12	1	1610	\$0.00	\$15.14	0.82	TX	NS	#CODES P0300 P0308 SEE NOTES, RANDOM MIS	#A21	V29	PT C&C
DIAG - MISFIRE	ENGINE	CH8R9028	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	2-Dec-11	1-May-12	J.F.FORD	#1119	8/7/15	18-Sep-12	5	20504	\$0.00	\$10.00	0	TX	TX	#IDS TEST, CODE P0303, SPARK PLUGS, CONTACT	#A21	V44	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	CXA0805	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	19-Aug-12	10-Sep-12	COURTESY FORD LINCOLN	#1120	8/7/15	24-Sep-12	1	2048	\$0.00	\$16.02	0	TX	LA	#RAN EEC TEST CODES P0304 305 AND 306, C	#A21	V29	PT C&C
DIAG - MISFIRE	ENGINE	CZ021059	2012	1FTFW1E7C3	T/F6	F/B4T6	T/KW	T/C3	AF	26-Jul-12	2-Jul-12	DUAL FORD	#1121	8/7/15	21-Sep-12	1	2301	\$0.00	\$9.05	0	TX	FL	#RAN OASIS FOR MESSAGEBOX, OIL VOLUME AND	#A21	V40	PT C&C
DIAG - MISFIRE	ENGINE	CVA0202	2012	1FTFW1E7C3	T/F6</																					

2012-2013 MY 3.5L GTDI P415 Misfire Claims (2).xlsx

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	VEHICLE LT	ENGINE CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	CLAIM BINNED FUNCTION										
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C	TIF6	FBI4AF	TKNW	TC3	AF	28-Feb-12	15-Sep-12	VARISTY FORD	#	PC	8K775	24	28-Sep-12	1	#	12238	\$10.04	\$58.99	1	#	NA	MI	# BASIC REGAL CODE OKER ENDING MILES 12,248	VEHICLE WAS JUST TRACED	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET5C	TIF6	FBI4AF	TKNW	TC3	AF	19-Apr-12	16-May-12	WHITEHORSE MOTORS LTD	#	PC	8K775	28	15-Sep-12	5	#	6335	\$13.66	\$67.74	1	#	NA	YT	# VERIFY CONCERN. SCAN FIND CODES. P0300 AND	CUSTOMER STATED THAT	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C	TIF6	FBI4AF	TKNW	TC3	AF	28-Mar-12	21-Apr-12	JOE MACHENS CAPITAL CITY FORD	#	PC	8K775	28	4-Sep-12	5	#	14727	\$11.44	\$53.38	1	#	NA	MO	# DIAG AND FOUND TSB 12 6 4 FOR CONCERN. REPAIR	CHECK TRUCK STARTED	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	TIF6	FBI4AF	TKNW	TC3	AF	6-Mar-12	21-Mar-12	ROGER SHIFLETT FORD	#	PC	8K775	28	10-Sep-12	6	#	8862	\$12.84	\$52.95	1	#	NA	SC	# RAN DIAG FOUND P0301 00 EB AND P0306 00 68 FL	CUST STATES THE VEHIC	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C18C	TIF6	FBI4AF	TKNW	TC3	AF	11-May-12	20-Jun-12	LOGANVILLE FORD	#	PC	8K775	28	2-Oct-12	4	#	10735	\$0.00	\$47.52	1	#	NA	GA	# EEC TEST P0306 ROAD TESTED REPROGRAM PCM	CUSTOMER STATES OK	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C	TIF6	FBI4AF	TKNW	TC3	AF	22-May-12	1-Aug-12	ED SHERLING FORD, INC.	#	PC	8K775	28	1-Oct-12	3	#	4615	\$0.00	\$36.01	1	#	NA	AL	# CONFIRMED COMPLAINT RAN PCM TO LATEST CAL	CHECK ENGINE LIGHT IS	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C	TIF6	FBI4AF	TKNW	TC3	AJ	5-Mar-12	16-Mar-12	GEORGE BALLENTINE FORD LINCOLN	#	PC	8K775	28	25-Sep-12	7	#	8009	\$11.44	\$48.76	1	#	NA	SC	# PERFORMED TSB 12 6 4 TEST & RETEST.	OK SKIPS AT TIMES AND	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C	TIF6	FBI4AF	TKNW	TC3	AF	7-Mar-12	3-Aug-12	HARBIN MOTOR COMPANY, INC.	#	PC	8K775	28	1-Oct-12	2	#	8026	\$0.00	\$38.92	1	#	NA	AL	# REPROGRAM PCM	CUST STATES THERE IS	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET4C	TIF6	FBI4AF	TKNW	TC3	AF	4-May-12	20-May-12	CHREBUTO FORD SALES	#	PC	8K775	28	1-Oct-12	5	#	3404	\$14.63	\$53.36	1	#	NA	NS	# VERIFIED CONVERTER. CHECKED OASIS FOUND TSB	CUSTOMER STATES WHEN	#	1	#	1	PT MALFUNCTION
TSB REFLASH	PT C&C	GILF7017	2012	1FTFW1ET8C	TIF6	FBI4AF	TKNW	TC3	AF	3-Jan-12	16-Jan-12	HENRY DAY FORD, INC.	#	PC	8K775	28	12-Sep-12	9	#	6340	\$19.08	\$70.10	1	#	NA	UT	# 764 CHK DTC S. P0304. REPROGRAM PCM AND INS	ENGINE CONCERN GAS	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET5C	TIF6	FBI4AF	TKNW	TC3	AF	21-May-12	6-Jul-12	SKALNEK FORD, INC.	#	PC	8K775	28	13-Aug-12	2	#	3067	\$0.00	\$49.06	1	#	NA	MI	# VERIFIED DTC 030 PERFORM TSB 120604 REPROG	ENGINE'S CHECK ENGINE	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET6C	TIF6	FBI4AF	TKNW	TC3	AF	23-Feb-12	18-May-12	JIM HANSEN'S GATEWAY FORD LINC	#	PC	8K775	28	25-Sep-12	5	#	16609	\$14.63	\$75.28	1	#	NA	AB	# 27062 VERIFY CUSTOMER CONCERN. CHECK FOR	PLEASE CHECK AND ADV	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	TIF6	FBI4AF	TKNW	TC3	AJ	4-Apr-12	12-Jul-12	VALLEY FORD	#	PC	8K775	28	24-Sep-12	3	#	8532	\$25.25	\$63.17	1	#	NA	NS	# PARTS ON ORDER NEEDS TSB 12 6 4 PERFORMED	CHECK ENGINE LIGHT IS	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET4C	TIF6	FBI4AF	TKNW	TC3	AJ	14-Dec-11	16-Feb-12	MCCLEARY FORD	#	PC	8K775	28	19-Sep-12	8	#	20906	\$11.44	\$50.59	1	#	NA	AL	# EEC TESTS DTC P0303 RUN OASIS FOUND TSB 12	CUSTOMER STATES HAS	#	1	#	1	CLIMATE CONTROL
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	TIF6	FBI4AF	TKNW	TC3	AJ	16-Apr-12	4-Jun-12	PAUL MILLER FORD, INC.	#	PC	8K775	28	1-Oct-12	4	#	13757	\$11.44	\$58.77	1	#	NA	NY	# FP 8K775 CC 40 VERIFIED ALL OK AT THIS TIME.	DOB FORD CLIENT STATE	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1C12C	TIF6	FBI4AF	TKNW	TC3	AJ	20-Feb-12	7-Mar-12	SOUTHWEST FORD, INC.	#	PC	8K775	28	26-Sep-12	7	#	13736	\$11.44	\$58.60	1	#	NA	TX	# REFLASH PCM INSTALL AIR DEFLECTOR AND CLEF	CUSTOMER STATES THAT	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET2C	TIF6	FBI4AF	TKNW	TC3	AF	22-Nov-11	6-Dec-11	EAU CLAIRE FORD LINCOLN	#	PC	8K775	28	4-Sep-12	10	#	15472	\$11.44	\$57.47	1	#	NA	WI	# COULD NOT DUPLICATE CONCERN. RAN SELF TEST	STARTED SHAKING REAL	#	1	#	1	DRIVE & HANDLING
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C	TIF6	FBI4AF	TKNW	TC3	AF	12-Dec-11	13-Apr-12	FRIENDLY FORD, INC.	#	PC	8K775	28	4-Sep-12	5	#	9430	\$11.44	\$150.18	1	#	NA	MO	# EEC EEC 516 DTC RETRIEVED CODE P0301 PERFECTS	ON ACCELL. MOVING	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET8C	TIF6	FBI4AF	TKNW	TC3	AF	11-Apr-12	31-May-12	LARRY RENAUD'S GARAGE LTD	#	PC	8K775	28	27-Sep-12	4	#	2537	\$14.63	\$55.82	1	#	NA	ON	# EEC AND PINPOINT TESTS NEC TO PERFORM TSB	DIAG ENG LITE ON	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET3C	TIF6	FBI4AF	TKNW	TC3	AF	19-Mar-12	5-Apr-12	DITSCHMAN/FLEMINGTON FORD LINC	#	PC	8K775	28	2-Oct-12	7	#	9557	\$14.64	\$69.74	1	#	NA	NJ	# ROAD TESTED FELT SLIGHT SPUTTER. CHECKED	CUSTOMER STATES VEH	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFX1ET2C	TIF6	FBI4AF	TKNW	TC3	AF	6-Mar-12	28-May-12	AUTOSERV OF TILTON	#	PC	8K775	28	25-Sep-12	5	#	9952	\$11.44	\$55.36	1	#	NA	NH	# ROAD TEST. UNABLE TO DUPLICATE. SCANNED F0	VEHICLE IS RUNNING FC	#	1	#	1	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1ET7C	TIF6	FBI4AF	TKNW	TC3	AJ	23-Mar-12	14-Sep-12	CHARLIE HENDERSON FORD, INC.	#	PC	8K775	28	1-Oct-12	1	#	619	\$11.44	\$54.47	1	#	NA	MS	# RAN EEC TEST FOUND CODE P0306 RAN OASIS F0	MIL LIGHT IS ON	#	1	#	1	PT C&C

2012 MY 3.5L GTDI P415 Misfire Claims

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2012 MY 3.5L GTDI P415 Misfire Claims

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2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

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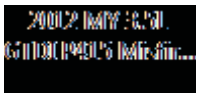
2012 MY 3.5L GTDI P415 Misfire Claims

2012 MY 3.5L GTDI P415 Misfire Claims

From: Steslicki, Michael (M.E.)
Sent: Monday, April 16, 2012 7:29 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Crudo, Frank (F.J.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dodds, Jordan (J.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (4/16/12)

Nine new claims today

(3) Catalytic Converter
(2) TSB Reflash
(1) COP
(1) Fuel Injector
(1) Ground G105
(1) Diag - Misfire

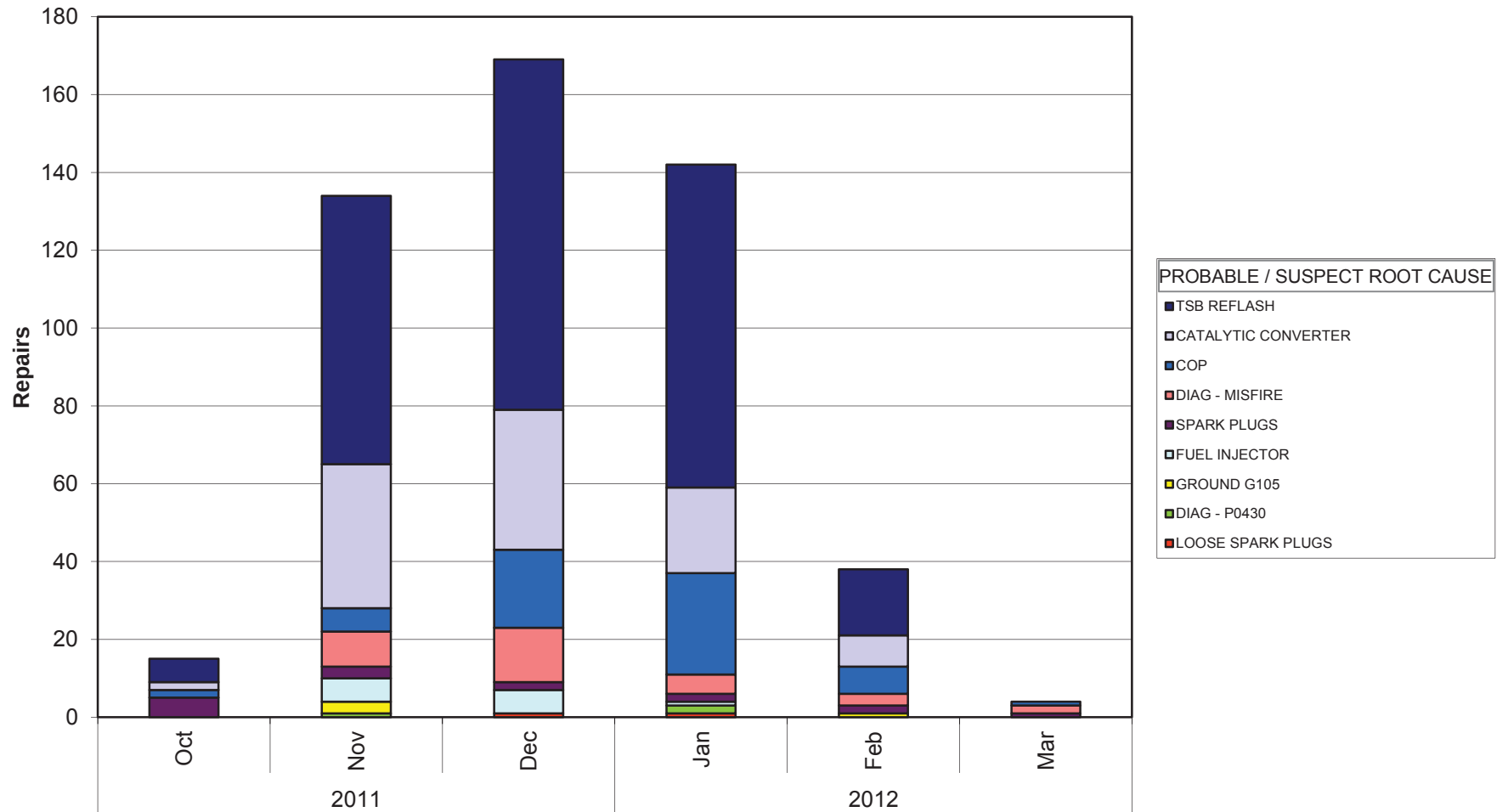


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 4/13/12



Years PROD DATE

Mike Steslicki
(313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	1
	Nov	
	Dec	
2012	Jan	1
	Feb	
	Mar	
Grand Total		2

DIAG - P0430		GROUND G105	
	1		3
	2		1
	3		4

FUEL INJECTOR	SPARK PLUGS	
		5
	6	3
	6	2
	1	2
		2
		1
	13	15

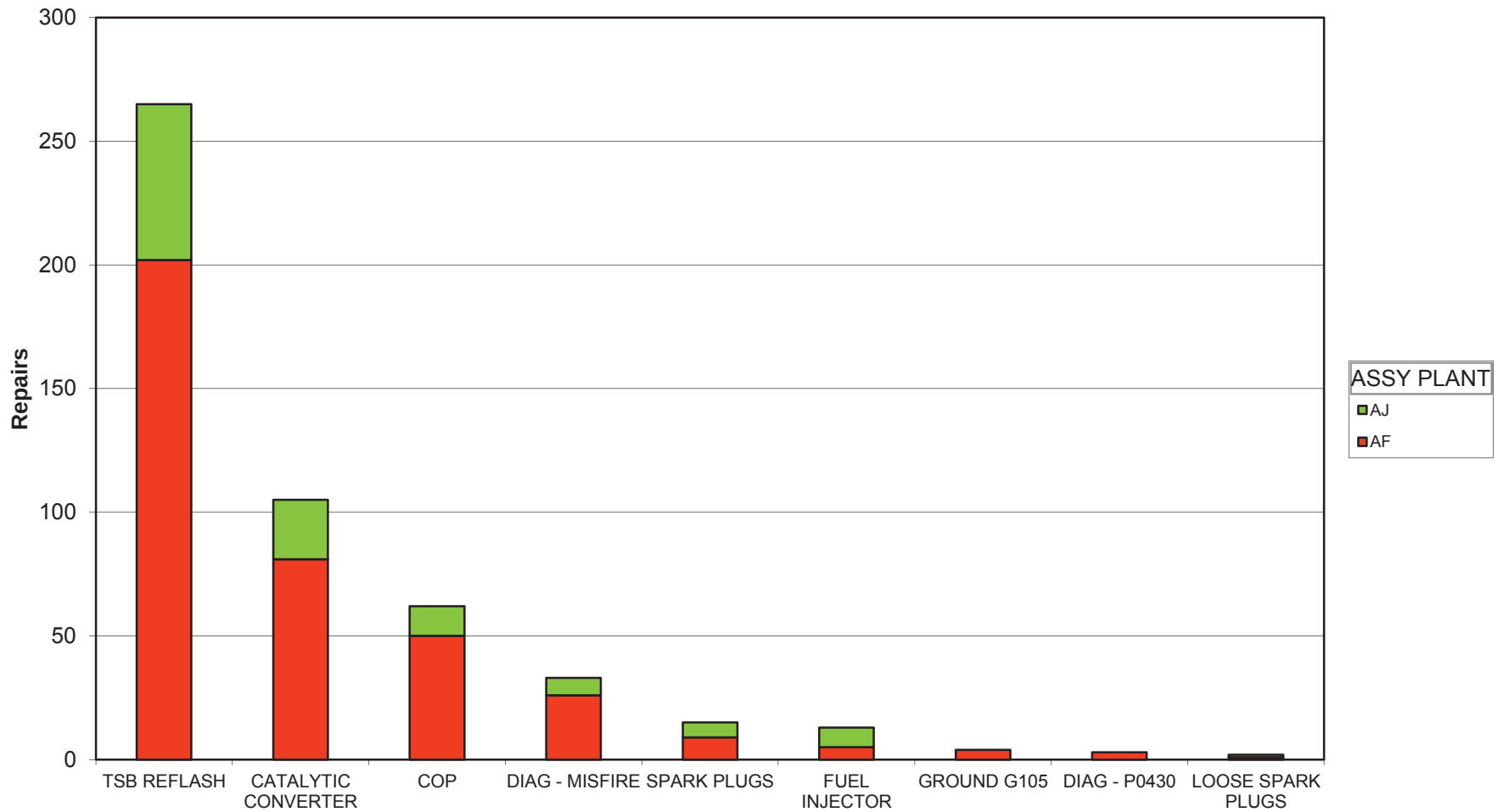
DIAG - MISFIRE		COP
		2
	9	6
	14	20
	5	26
	3	7
	2	1
	33	62

CATALYTIC CONVERTER	TSB REFLASH	Grand Total
	2	6
	37	69
	36	90
	22	83
	8	17
		4
	105	265
		502

ENGINE CODE	TRANS CODE	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 4/13/12



PROBABLE / SUSPECT ROOT CAUSE

Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE ACTIVITY	(All)

Count of VIN	ASSY PLANT		
PROBABLE / SUSPECT ROOT CAUSE	AF	AJ	Grand Total
TSB REFLASH	202	63	265
CATALYTIC CONVERTER	81	24	105
COP	50	12	62
DIAG - MISFIRE	26	7	33
SPARK PLUGS	9	6	15
FUEL INJECTOR	5	8	13
GROUND G105	4		4
DIAG - P0430	3		3
LOOSE SPARK PLUGS	1	1	2
Grand Total	381	121	502

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL	YIN	VEHICLE LIFE	ENGINE	ASSY	PROD	WARRANTY	DEalership	WORK ORDER	PART NUMBER	REPAIR DATE	MILEAGE	MATERIAL	TOTAL	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION				
COP	ENGINE	BLTD0003	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#BBL12029	C31	12-Dec-11	1	929	\$63.09	\$116.81	1	GA	#ECC TEST P01 MONITOR TEST REPLACED #C6 COIL ENGINE SKP MISS DRIVE	#B603	V52	26	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	11-Nov-11	8-Dec-11	COUNTRY FORD, INC.	#BBL12029	C31	29-Nov-11	0	20	\$5.17	\$63.22	1	GA	#ECC TEST FOR CODES, #2 SPARK PLUG CRACKED, RST TEST DRIVE ON P01 MONITOR	#B603	V52	26	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AJ	24-Oct-11	8-Dec-11	FUTURE FORD OF CLOVIS	#BBL12045	C31	22-Dec-11	1	28	\$10.33	\$159.03	1	CA	#ECC TEST P0300, POWERED PLUGS AND ROAD TEST	#B603	V52	26	PT C&C
GROUND G105	ENGINE	NIA	2012	1FTFWW1C4	T/F6	F/B414E	T/KW	TC3	AF	25-Oct-11	9-Dec-11	HILLER FORD INC	#BBL12045	C31	6-Dec-11	-1	10	\$5.17	\$42.48	0	WI	#VERIFIED CONCERN, PERISS CC 42	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	18-Nov-11	15-Dec-11	JIM HANSEN'S GATEWAY FORD LINCOLN	#BBL12029	C31	23-Dec-11	1	148	\$30.00	\$89.19	1	AB	#238 VERIFIED CONCERN	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	8-Nov-11	30-Nov-11	DEAN ARBOUR FORD OF WEST BRANCH	#BBL12045	C31	10-Dec-11	1	519	\$30.00	\$74.50	1	MI	#HOCK UP IDS AND SELF TEST TURNED TO CUSTOMER	#B603	V52	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	11-Nov-11	15-Dec-11	ALL STAR FORD	#BBL12029	C31	22-Dec-11	1	272	\$30.00	\$79.35	1	WI	#DID NOT RUN ON RDTSD AND REINST IN FLOW	#B603	V52	26	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	27-Nov-11	15-Dec-11	LALLY SALES & SERVICE LIMITED	#BBL12029	C31	28-Dec-11	1	418	\$240.12	\$433.16	2	GA	#673 ROADTESTED & VERIFIED CONCERN, RST SOFTWARE	#B603	V52	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	8-Dec-11	23-Dec-11	DUNCAN FORD LINCOLN	#BBL12029	C31	30-Dec-11	1	1951	\$520.44	\$173.92	3	FL	#VERIFIED COMPLAINT, INTERIOR ASSEMBLY CLEAN	#B603	V52	26	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	22-Nov-11	10-Dec-11	GOLF MILL MOTOR SALES, INC.	#BBL12029	C31	20-Dec-11	1	730	\$426.12	\$562.96	1	IL	#ECC TEST P0430 MONITORED PIDS, REPLACED B&C	#B603	V52	26	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	6-Nov-11	15-Dec-11	ILLIOTT FORD, INC.	#BBL12029	C31	8-Dec-11	-1	12	\$562.25	\$698.95	1	GA	#CHECK ENGINE LIGHT, E&M, AND ROADTEST	#B603	V52	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	7-Nov-11	18-Dec-11	HOWEN SCARFF FORD LINCOLN	#BBL12029	C31	18-Dec-11	1	522	\$161.77	\$459.11	3	WA	#ISS SET UP EEC TEST WHEN TESTED COILS FAILED	#B603	V52	26	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AJ	18-Nov-11	15-Dec-11	SCOTT PETERSON MOTORS INC	#BBL12029	C31	19-Dec-11	-1	12	\$268.55	\$746.16	6	GA	#ISS STILL MISFIRE ON #2 INJECTOR FLOW PLW	#B603	V52	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	18-Nov-11	22-Dec-11	FOX FORD LINCOLN GRAND TRAVERS	#BBL12029	C31	13-Jan-12	1	790	\$405.35	\$509.26	1	MI	#VERIFIED CONCERN, POST TEST CUSTOMER TO MONITOR	#B603	V52	26	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	23-Nov-11	28-Dec-11	BOWEN HANNA FORD	#BBL12029	C31	18-Jan-12	1	404	\$422.65	\$577.13	1	GA	#ECC TESTS COIL AND FUEL PRESSURE TESTS IN FLOW	#B603	V52	26	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	11-Dec-11	26-Dec-11	JOE MYERS FORD LINCOLN	#BBL12029	C31	23-Jan-12	1	244	\$397.71	\$504.17	1	TX	#ECC TEST, P0430, CK DISPLAY, PINPOINT TEST	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	11-Dec-11	26-Dec-11	DON SEELEY FORD, INC.	#BBL12029	C31	11-Jan-12	1	1184	\$30.00	\$24.90	0	MI	#INSTANT FUEL ECONOMY TEST, EEC TEST, KICK FOR CUST STATES	#B603	V52	26	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	7-Nov-11	15-Dec-11	TUSKET SALES & SERVICE LTD.	#BBL12029	C31	10-Jan-12	1	124	\$160.57	\$241.25	1	NS	#201 SKIP TEST DROVE AHEAD UNDER LOAD, REPLACED	#B603	V52	26	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AJ	2-Dec-11	21-Dec-11	CAM CLARK FORD SALES LTD.	#BBL12029	C31	7-Jan-12	-1	3	\$9.71	\$225.54	2	GA	#210 SELF TEST PCM HANCE TEST SHOWED THAT	#B603	V52	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	6-Jan-12	10-Jan-12	WHITES CLAYTON FORDS	#BBL12029	C31	7-Jan-12	1	1301	\$143.80	\$511.81	5	GA	#PERFORM IDS QUICK TEST, WET AROUND THE	#B603	V52	26	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	17-Dec-11	10-Jan-12	PAT MILLIKEN FORD, INC.	#BBL12029	C31	13-Jan-12	1	250	\$84.05	\$255.51	2	MI	#TEST EEC CON P0318 PFE ENGINE FOR CYLINDER	#B603	V52	26	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AJ	25-Oct-11	27-Dec-11	BARRIE FORD	#BBL12029	C31	12-Jan-12	-1	6	\$60.19	\$253.50	2	ON	#HOCK UP IDS PINPOINT, INS. INTERVAL, FAULT IN	#B603	V52	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AJ	15-Dec-11	5-Jan-12	COONEST MOTORS, INC.	#BBL12029	C31	15-Jan-12	-1	35	\$5.17	\$49.04	1	GA	#VERIFIED CONCERN, EEC TEST P0430, PINPOINT	#B603	V52	26	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AJ	28-Oct-11	27-Dec-11	PARIS FORD LINCOLN, INC.	#BBL12029	C31	15-Jan-12	1	1084	\$397.71	\$456.78	1	TX	#VERIFIED CONCERN, EEC TEST P0430, PINPOINT	#B603	V52	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	10-Nov-11	12-Dec-11	RON DURRANT FORD	#BBL12029	C31	13-Jan-12	1	1236	\$126.10	\$310.87	2	CA	#1236 CUST STATES VEH. ON ACCEL CYLINDER	#B603	V52	26	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	2-Dec-11	12-Dec-11	OTIS FORD, INC.	#BBL12029	C31	16-Jan-12	-1	456	\$444.30	\$571.46	1	NY	#CHECK ENGINE LIGHT ON P0430, PINPOINT	#B603	V52	26	PT C&C
CATALYTIC CONVERTER	EXHAUST	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	2-Dec-11	12-Dec-11	HINES PARK FORD, INC.	#BBL12029	C31	16-Jan-12	-1	2878	\$447.66	\$695.35	2	MI	#PERFORM IDS, DIAG CODE P0430 FOLLOWUP	#B603	V52	26	PT C&C
GROUND G105	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	21-Nov-11	29-Dec-11	WHITE FORD LINCOLN, LLC	#BBL12029	C31	16-Jan-12	1	1057	\$20.00	\$106.98	1	MI	#ECC TEST, P0430, INSPECT BOLT LINE	#B603	V52	26	PT C&C
GROUND G105	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	21-Nov-11	29-Dec-11	PRESTON FORD LINCOLN	#BBL12029	C31	16-Jan-12	1	1057	\$20.00	\$106.98	1	MI	#ROAD TEST CANNOT VEH AND CHECKED A FUEL	#B603	V52	26	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	1-Dec-11	3-Jan-12	ALTON BLAKLEY FORD	#BBL12029	C31	23-Jan-12	2	2377	\$152.94	\$259.78	1	FL	#ROAD TESTED VEHICLE, SPARK PERFORMED	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	18-Nov-11	12-Dec-11	KEN WILSON FORD INC	#BBL12029	C31	16-Jan-12	2	2805	\$30.00	\$50.23	1	MI	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
SPARK PLUGS	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	ALTON BLAKLEY FORD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
COP	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
FUEL INJECTOR	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3	AF	9-Dec-11	29-Dec-11	BENNETT-DUNLOP FORD (1993) LTD	#BBL12029	C31	23-Jan-12	1	343	\$60.20	\$156.26	1	TX	#ECC TEST, P0318, CK OASIS PER SSM 22102	#B603	V52	26	PT C&C
DIAG - MISFIRE	ENGINE	NIA	2012	1FTFWW1C3	T/F6	F/B414E	T/KW	TC3																		

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LT	CH	ENGINE	CRNS	CC	ASSY PLANT	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CDL	CDL	CLAIM BINNED FUNCTION	
COP	ENGINE	N/A	2012	1FTFWW1T0C	T/F6	F	B	F	T	TC3	AF	3-Jan-12	20-Jan-12	SIMI VALLEY FORD	#1209	C	22-Feb-12	2	1191	\$64.05	\$216.40	2	NA	CA	TEST EEC CODE P0305D7V, JES YES, JB9 NO, JB11	TESTED EEC CODE P0305D7V, JES YES, JB9 NO, JB11	TESTED EEC CODE P0305D7V, JES YES, JB9 NO, JB11	PT C&C	V52	F04	PT C&C
COP	ENGINE	N/A	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	29-Jan-12	22-Feb-12	BANKSTON FORD OF ARLINGTON	#1209	C	17-Feb-12	0	10	\$64.05	\$179.26	1	NA	TX	INSPECT FOR THE CHECK ENGINE LIGHT ON	INSPECT FOR THE CHECK ENGINE LIGHT ON	INSPECT FOR THE CHECK ENGINE LIGHT ON	PT C&C	V52	F04	PT C&C
SPARK PLUGS	ENGINE	CDBX0011	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	2-Feb-12	20-Feb-12	RIVERVIEW FORD LINCOLN SALES I	#12405	C	24-Feb-12	1	248	\$55.20	\$210.46	3	NA	NB	VERIFIED CONCERN, ISS. CONNECTOR, PIN FITS, ENGINE LACKS POWER, L	VERIFIED CONCERN, ISS. CONNECTOR, PIN FITS, ENGINE LACKS POWER, L	VERIFIED CONCERN, ISS. CONNECTOR, PIN FITS, ENGINE LACKS POWER, L	PT C&C	V52	F04	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFX1E14C	T/F6	F	B	F	T	TC3	AF	7-Dec-11	14-Feb-12	FREEDOM FORD SALES LIMITED	#12405	C	22-Feb-12	-1	32	\$5.29	\$218.32	23	NA	AB	ISS EEC TEST P0303/P0303 STEEC SYSTEM PASS RS	INSPECT AND ADVISE FC	INSPECT AND ADVISE FC	PT C&C	V52	F04	PT C&C
DIAG - MISFIRE	ENGINE	CBUA012	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	30-Jan-12	14-Feb-12	FEVER FORD	#12405	C	20-Feb-12	1	781	\$0.00	\$91.68	1	NA	NC	VERIFIED COMPLAINT, RAN W/OK, NO FURTHER	TESTED EEC CODE P0303/P0303 STEEC SYSTEM PASS RS	TESTED EEC CODE P0303/P0303 STEEC SYSTEM PASS RS	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	1-Dec-11	16-Jan-12	HILLOREST FORD LINCOLN	#1209	C	27-Feb-12	1	1978	\$58.88	\$139.01	1	NA	TX	VERIFIED COMPLAINT, TEST TO CYLINDER NUMBER	CUSTOMER STATES VEH	CUSTOMER STATES VEH	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E10C	T/F6	F	B	F	T	TC3	AF	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#1209	C	14-Feb-12	2	1560	\$63.82	\$93.75	0	NA	VA	FOUND W/HALE DRIVING (NO ID) IN A FUR FOR THE	CUSTOMER STATES VEH	CUSTOMER STATES VEH	PT C&C	V52	F04	PT C&C
COP	ENGINE	CBUA012	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	30-Jan-12	14-Feb-12	MIKE REICHENBACH FORD LINCOLN	#1209	C	17-Feb-12	1	503	\$58.88	\$199.24	2	NA	SC	PERFORMED EEC TEST DATA LOGGED, DIS. DISPLAY	CUSTOMER STATES VEH	CUSTOMER STATES VEH	PT C&C	V52	F04	PT C&C
DIAG - MISFIRE	ENGINE	CAMA0112	2012	1FTFWW1T0C	T/F6	F	B	F	T	TC3	AF	10-Nov-11	16-Dec-11	SUNSET AUTO CO INC.	#1209	C	17-Feb-12	1	2819	\$0.00	\$215.26	2	NA	MO	PERFORMED EEC TEST DATA LOGGED, DIS. DISPLAY	CUSTOMER STATES VEH	CUSTOMER STATES VEH	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	CDBX0013	2012	1FTFWW1T1C	T/F6	F	B	F	T	TC3	AF	23-Nov-11	28-Dec-11	WEST COAST FORD LINCOLN	#1209	C	17-Feb-12	2	2650	\$201.24	\$519.83	2	NA	BC	CHECK FOR MIL ON AND ERR. NO FIX AVAILABLE	CHECK & REPORT CHECK	CHECK & REPORT CHECK	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T3C	T/F6	F	B	F	T	TC3	AF	8-Nov-11	21-Dec-11	HIXSON AUTO/REP.	#1209	C	17-Feb-12	1	1683	\$397.71	\$497.23	1	NA	LA	REPLACED BANK TWO/DRIVERS SIDE/LEFT CAT AT	CUSTOMER STATES CH	CUSTOMER STATES CH	PT C&C	V52	F04	PT C&C
COP	ENGINE	N/A	2012	1FTFWW1T3C	T/F6	F	B	F	T	TC3	AF	9-Jan-12	23-Feb-12	SOUTHWEST FORD, INC.	#1209	C	17-Feb-12	1	952	\$405.35	\$210.29	2	NA	TX	RAN IDS DIAGNOSIS FOR, REPLACED COLD ON	TESTED EEC CODE P0303/P0303 STEEC SYSTEM PASS RS	TESTED EEC CODE P0303/P0303 STEEC SYSTEM PASS RS	PT C&C	V52	F04	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFX1E10C	T/F6	F	B	F	T	TC3	AF	18-Nov-11	13-Dec-11	ERWIN MOTORS INC.	#1209	C	17-Feb-12	3	4390	\$117.77	\$229.40	2	NA	TN	COOL COMPRESSOR, TEST EEC TEST OK	GOING UP IN LIGHT CHECK	GOING UP IN LIGHT CHECK	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T3C	T/F6	F	B	F	T	TC3	AF	5-Nov-11	13-Feb-12	HUNT FORD INC.	#1209	C	17-Feb-12	-1	10	\$405.35	\$484.13	1	NA	KY	RAN SYSTEMS TEST, CODE P0430 REPROGRAM PCM	CUSTOMER STATES CH	CUSTOMER STATES CH	PT C&C	V52	F04	PT C&C
COP	ENGINE	N/A	2012	1FTFWW1T4C	T/F6	F	B	F	T	TC3	AF	7-Jan-12	13-Feb-12	TUTTLE CREEK FORD LINCOLN	#1209	C	17-Feb-12	1	852	\$64.05	\$343.78	2	NA	CA	C/K ENGINE, LIGHT CAME, NO 3 TOOL, AND SPARK PL	CHECK ENGINE LIGHT	CHECK ENGINE LIGHT	PT C&C	V52	F04	PT C&C
FUEL INJECTOR	ENGINE	CAMA0112	2012	1FTFWW1T0C	T/F6	F	B	F	T	TC3	AF	17-Nov-11	16-Dec-11	SUNSET AUTO CO INC.	#1209	C	17-Feb-12	1	2819	\$397.71	\$3,948.04	0	NA	MO	ROAD TESTED AND DIAGN. CK FUEL FOR EEC	CUSTOMER STATES TH	CUSTOMER STATES TH	PT C&C	V52	F04	PT C&C
FUEL INJECTOR	ENGINE	N/A	2012	1FTFWW1T0C	T/F6	F	B	F	T	TC3	AF	23-Nov-11	14-Feb-12	MCCLARY FORD	#1209	C	17-Feb-12	1	1694	\$58.88	\$165.09	1	NA	AL	EEC TEST DTC P0305, POWER BALANCE, REPLACED	CUSTOMER STATES TH	CUSTOMER STATES TH	PT C&C	V52	F04	PT C&C
COP	ENGINE	CDBX0012	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	28-Oct-11	23-Mar-12	DAN WIEBOLD FORD INC.	#1209	C	17-Feb-12	1	685	\$58.88	\$140.83	1	NA	CO	ISS TEST INDICATES CMET. MISFIRE IS NO LONG	CUSTOMER STATES CH	CUSTOMER STATES CH	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T0C	T/F6	F	B	F	T	TC3	AF	10-Jan-12	31-Jan-12	HOUSTON FORD, INC.	#1209	C	17-Feb-12	2	5307	\$58.88	\$154.40	1	NA	MN	L.O.F. COMPLETED, TECHNICIAN(S), 20883	3,000 MILE FACTORY RE	3,000 MILE FACTORY RE	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E14C	T/F6	F	B	F	T	TC3	AF	23-Nov-11	28-Dec-11	TUSKET SALES & SERVICE LTD.	#1209	C	17-Feb-12	3	51574	\$322.57	\$354.59	32	NA	NS	B3001 CONVERTER TESTS AND RE TESTED ALL	ORIGINE DOME SIPS, KE	ORIGINE DOME SIPS, KE	PT C&C	V52	F04	PT C&C
COP	ENGINE	N/A	2012	1FTFX1E12C	T/F6	F	B	F	T	TC3	AF	28-Oct-11	23-Mar-12	COLUMBIA FORD, INC.	#1209	C	17-Feb-12	1	685	\$58.88	\$140.83	1	NA	CA	ISS TEST INDICATES CMET. MISFIRE IS NO LONG	CUSTOMER STATES CH	CUSTOMER STATES CH	PT C&C	V52	F04	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFWW1T6C	T/F6	F	B	F	T	TC3	AF	13-Dec-11	16-Jan-12	JEK DEMMER FORD, INC.	#1209	C	17-Feb-12	2	3385	\$5.17	\$121.99	1	NA	MI	PERFORMED SELF TEST RECEIVED CODE P0308 THE	ENGINE LIGHT ON	ENGINE LIGHT ON	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFX1E13C	T/F6	F	B	F	T	TC3	AF	13-Dec-11	6-Feb-12	BENNA FORD SUPERIOR	#1209	C	17-Feb-12	2	1853	\$405.35	\$620.25	2	NA	WI	TESTED AND FOUND C/D CONVERTOR, CLEARED	CUSTOMER STATES EN	CUSTOMER STATES EN	PT C&C	V52	F04	PT C&C
FUEL INJECTOR	ENGINE	CDBX0011	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	23-Nov-11	20-Feb-12	DAN WIEBOLD FORD INC.	#1209	C	17-Feb-12	1	685	\$58.88	\$140.83	1	NA	CO	ISS TEST INDICATES CMET. MISFIRE IS NO LONG	CUSTOMER STATES CH	CUSTOMER STATES CH	PT C&C	V52	F04	PT C&C
FUEL INJECTOR	ENGINE	CGCE0001	2012	1FTFX1E10C	T/F6	F	B	F	T	TC3	AF	24-Oct-11	16-Jan-12	CHARLES GABUS FORD	#1209	C	17-Feb-12	-1	34	\$319.11	\$928.44	7	NA	MI	RETRIEVED CODE P0304E TEST AND INJECTOR	NEW CARS STATES TH	NEW CARS STATES TH	PT C&C	V52	F04	PT C&C
SPARK PLUGS	ENGINE	N/A	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	24-Nov-11	20-Feb-12	LITIA FORD LINCOLN OF BOSE	#1209	C	17-Feb-12	-1	18	\$5.17	\$78.84	1	NA	ID	XCUST STATES CHECK SPARK PLUGS AND FOUN	SALES MANAGER STATE	SALES MANAGER STATE	PT C&C	V52	F04	PT C&C
COP	ENGINE	N/A	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	13-Jan-12	7-Mar-12	KENTWOOD FORD SALES, INC.	#1209	C	17-Feb-12	1	597	\$61.70	\$163.38	132	NA	AR	HOOK UP IDS KEO P0303 REROAD TEST NO 1 IS	SEE PREVIOUS HISTORY	SEE PREVIOUS HISTORY	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	CCPB0007	2012	1FTFWW1T6C	T/F6	F	B	F	T	TC3	AF	17-Feb-12	3-Mar-12	CRAIN FORD JACKSONVILLE	#1209	C	17-Feb-12	1	1538	\$445.35	\$552.72	2	NA	AR	PN 8212 CODE 42 LEFT P1303 P1300, RAN	CUSTOMER STATES CH	CUSTOMER STATES CH	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	21-Nov-11	13-Mar-12	EXCEL FORD LINCOLN LP	#1209	C	17-Feb-12	1	7012	\$397.71	\$548.87	1	NA	TX	BANK CAT BROKEN INSIDE TEST EEC SYSTEM	CUSTOMER STATES CH	CUSTOMER STATES CH	PT C&C	V52	F04	PT C&C
COP	ENGINE	N/A	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	21-Dec-11	19-Jan-12	BOBBY FORD, INC.	#1209	C	17-Feb-12	3	4934	\$58.88	\$116.98	1	NA	TX	VERIFIED COMPLAINT, REPORT, COMPLAINT CONC	CHECK ENGINE LIGHT	CHECK ENGINE LIGHT	PT C&C	V52	F04	PT C&C
DIAG - MISFIRE	ENGINE	CGCE0007	2012	1FTFWW1T4C	T/F6	F	B	F	T	TC3	AF	21-Dec-11	27-Feb-12	LEIP JOHNSON FORD	#1209	C	17-Feb-12	1	855	\$64.05	\$135.90	1	NA	TX	REPLACE BURNED OUT #0 COLD AND SPARKPLUG	UPPER GASKET TEST THE TRUCK	UPPER GASKET TEST THE TRUCK	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T8C	T/F6	F	B	F	T	TC3	AF	11-Nov-11	30-Nov-11	LOCKHART FORD LINCOLN	#1209	C	17-Feb-12	2	6245	\$547.05	\$545.81	1	NA	FL	ELECTRONIC ENGINE DIAGNOSIS P0430, DCL	DISPUST STATE SERVICE	DISPUST STATE SERVICE	PT C&C	V52	F04	PT C&C
FUEL INJECTOR	ENGINE	CCPP0001	2012	1FTFWW1T0C	T/F6	F	B	F	T	TC3	AF	16-Feb-12	28-Feb-12	PINESHAW MTR CO INC.	#1209	C	17-Feb-12	1	1055	\$64.05	\$207.15	3	NA	TX	TESTED 12029 H, VISUAL INSPECTION TESTED	WITH SCAL 3 CHECK ENGINE LIGHT	WITH SCAL 3 CHECK ENGINE LIGHT	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T8C	T/F6	F	B	F	T	TC3	AF	7-Nov-11	5-Dec-11	RYAN FORD	#1209	C	17-Feb-12	3	4309	\$388.63	\$683.12	1	NA	LA	VERIFIED CUSTOMER CONCERN, CHECKED OASIS,	NO TSB8 CUSTOMER STATES TH	NO TSB8 CUSTOMER STATES TH	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T9C	T/F6	F	B	F	T	TC3	AF	21-Feb-12	10-Mar-12	VARSITY FORD LINCOLN, INC.	#1209	C	17-Feb-12	1	410	\$405.35	\$561.20	2	NA	TX	EEEC DIAG, DTC P0430, PINPOINT TEST, DCL	CHECK ENGINE LIGHT ON	CHECK ENGINE LIGHT ON	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	31-Jan-12	1-Mar-12	FIVE STAR FORD	#1209	C	17-Feb-12	1	792	\$405.35	\$489.89	1	NA	TX	EEEC TEST P0430 PERFORM TSB 12 2 TO	REPLACE SES LIGHT IS ON, PERFORM	REPLACE SES LIGHT IS ON, PERFORM	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	21-Nov-11	11-Feb-12	GULLO FORD OF CONROE	#1209	C	17-Feb-12	2	7109	\$405.35	\$484.37	1	NA	TX	REPROGRAM PCM AND REPLACE LEFT CAT CON	VEY CHECK ENGINE LIGHT	VEY CHECK ENGINE LIGHT	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T3C	T/F6	F	B	F	T	TC3	AF	10-Nov-11	7-Jan-12	NORTHSIDE FORD	#1209	C	17-Feb-12	2	3865	\$413.00	\$500.91	1	NA	TX	PERFORM DIAG, REPROGRAM THE PCM & REPLA	CE2S REPAIR SERVICE EN	CE2S REPAIR SERVICE EN	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T2C	T/F6	F	B	F	T	TC3	AF	18-Dec-11	4-Jun-12	MORRIS BUFFALO FORD	#1209	C	17-Feb-12	2	6423	\$405.35	\$500.35	1	NA	MN	PCM CALIBRATION APPARENTLY THE TSB DOES	NOT CHECK THE CHECK EN	NOT CHECK THE CHECK EN	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T8C	T/F6	F	B	F	T	TC3	AF	15-Nov-11	16-Feb-12	BOLTON FORD, L.L.C.	#1209	C	17-Feb-12	1	5131	\$405.35	\$488.35	1	NA	LA	VERIFIED CUSTOMER CONCERN, RETEST OK,	TEST CHECK ENGINE LIGHT	TEST CHECK ENGINE LIGHT	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T6C	T/F6	F	B	F	T	TC3	AF	5-Nov-11	23-Dec-11	TIPTON MOTORS, INC.	#1209	C	17-Feb-12	3	2329	\$413.00	\$500.53	1	NA	TX	CHECKED WITH IDS CODES P0306, PERFORMED	LAMBER CHECK ENGINE	LAMBER CHECK ENGINE	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T0C	T/F6	F	B	F	T	TC3	AF	13-Feb-12	23-Feb-12	TYLER FORD	#1209	C	17-Feb-12	1	3728	\$405.35	\$488.32	1	NA	TX	EEEC TEST CODE P0430 REPROGRAM PCM REPL	ACHECK ENGINE LIGHT	ACHECK ENGINE LIGHT	PT C&C	V52	F04	PT C&C
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFWW1T1C	T/F6	F	B	F	T	TC3	AF	23-Jan-12	14-Feb-12	ROBERTSON'S ALBANY FORD	#1209	C	17-Feb-12	1	3728	\$405.35	\$488.32	1	NA	OR	SELF TESTED, RAN OASIS AND FOUND TSB 12	92 CUST STATES CHECK EN</					

2012 MY 3.5L GTD P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQS REPORT	DEL YR	VIN	VEHICLE LIT	ENGINE	CRANKS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALER/SHIP	WORK ORDER NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PROVINCE	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CLAIM BINNED FUNCTION				
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	14-Dec-11	12-Jan-12	NORTHSHORE FORD TRUCK SALES, INC.	#1024	RECALEM	24-22-Feb-12	2	#3492	\$0.00	\$37.79	01	NA	OR	RAN OASIS REPORT FOR LEVEL AS PER TSB#12 2 10	CUSTOMER STATES SON	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	CAQA0P24	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	21-Nov-11	26-Dec-11	PRESTON FORD LINCOLN	#1024	RECALEM	24-17-Feb-12	2	#1221	\$0.00	\$37.79	01	NA	MD	CUST. STATES HE FEELS A SHUTTER FOUND TSB	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	23-Jan-12	9-Feb-12	DELAHY FORD, INC.	#1024	RECALEM	24-22-Feb-12	1	#314	\$0.00	\$35.04	01	NA	NY	OK FOR SLOUGHISH SHIFT AND POOR FUEL MILEAGE	CUSTOMER STATES TRIP	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	25-Jan-12	7-Feb-12	MIKE SHAD FORD AT THE AVENUES	#1024	RECALEM	24-10-Feb-12	1	#45	\$0.00	\$36.03	01	NA	FL	CS LACKS POWER ON ENGINE	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	17-Jan-12	2-Feb-12	KEN WILSON FORD INC	#1024	RECALEM	24-14-Mar-12	3	#2748	\$0.00	\$30.79	01	NA	NC	REPROGRAM PCM PER TSB 12 2 10	CLIENT STATES ENGINE	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	21-Nov-11	22-Feb-12	RUSTY ECK FORD, INC.	#1024	RECALEM	24-9-Mar-12	1	#3866	\$0.00	\$36.91	01	NA	KS	MO O 3866 RECALEM PERFORM SELFTEST AND RECALLS WAS DOING ABOUT	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	11-Dec-11	14-Feb-12	SCOTT FAMILY FORD, INC.	#1024	RECALEM	24-20-Feb-12	1	#915	\$0.00	\$36.91	01	NA	NC	RAN EEC TEST PASS REPROGRAMMED PER TSB	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AJ	21-Dec-11	27-Feb-12	JOE MACHENS CAPITAL CITY FORD	#1024	RECALEM	24-12-Mar-12	1	#2113	\$0.00	\$33.97	01	NA	MO	DIAG AND FOUND TSB 12 2 10 FOR CONCERN. REPAIR STARTED TO SHUTTER	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AJ	31-Jan-12	15-Feb-12	PHIL LONG FORD OF CHAPEL HILLS	#1024	RECALEM	24-8-Mar-12	1	#1269	\$0.00	\$40.06	01	NA	CO	VERIFIED CONCERN. PULLED CODES, NONE PER	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	7-Nov-12	25-Jan-12	CROWN FORD	#1024	RECALEM	24-28-Feb-12	2	#3387	\$0.00	\$36.42	01	NA	TN	120210A RECALEM 04 ROAD TEST EEC SELF TEST	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	9-Dec-11	15-Feb-12	CHARTER FORD (VENTES) INC.	#1024	RECALEM	24-8-Mar-12	3	#3017	\$0.00	\$41.51	01	NA	QC	VERIFIER PROBLEM. TEST ALGUN CODE VERIFIED	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AJ	26-Jan-12	15-Mar-12	TWIN MOTORS FORD	#1024	RECALEM	24-21-Mar-12	1	#1105	\$0.00	\$28.52	01	NA	KS	verify concern eec test p0004 check oas lab 12 02 10	VEHICLE CUT OUT AND	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	20-Nov-11	18-Feb-12	COX MOTOR SALES, INC.	#1024	RECALEM	24-22-Feb-12	1	#590	\$0.00	\$37.44	01	NA	WI	CONFIRM CONCERN TEST EEC NO CODES	RECURSING AT HIGHWAY 40	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AJ	9-Dec-11	15-Feb-12	VONDAIR FORD	#1024	RECALEM	24-29-Feb-12	2	#965	\$0.00	\$32.00	01	NA	TX	CHECK ENGINE CHOKES DOWN ERRATIC MIL LAMP	CUSTOMER STATES CHECK	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AJ	2-Dec-11	23-Feb-12	METRO FORD, INC.	#1024	RECALEM	24-29-Feb-12	1	#771	\$0.00	\$37.02	01	NA	MO	120210A 4 HRS PERFORATION CHECK OPERATOR	RANDOM ENGINE SURGE	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	CB2A008	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	23-Dec-11	13-Jan-12	NORRIS FORD	#1024	RECALEM	24-6-Mar-12	2	#287	\$0.00	\$35.54	01	NA	MD	RECALEM TSB 12 2 10	ON ACCELERATION FORD	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AJ	25-Oct-11	29-Feb-12	GRiffin FORD LINCOLN INC.	#1024	RECALEM	24-6-Mar-12	1	#1336	\$0.00	\$31.00	01	NA	GA	SELF TEST PCM PASS MONITOR DATA LOGGER	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	CAMB1001	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	28-Nov-11	29-Dec-11	MARK MARTIN FORD	#1024	RECALEM	24-24-Mar-12	3	#1656	\$0.00	\$28.54	01	NA	AR	DIAG EEC NO CODES TEST DROVE AND SERGE	ENGINE RUNS ROUGH	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	28-Nov-11	29-Dec-11	SUT HILL FORD	#1024	RECALEM	24-21-Mar-12	-1	#1317	\$0.00	\$29.24	01	NA	WI	VERIFY FORD AND PERFORM LAG ON ACCELERATOR	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	8-Dec-11	29-Dec-11	NORRIS FORD	#1024	RECALEM	24-21-Mar-12	1	#322	\$0.00	\$25.00	01	NA	MO	RECALL TSB 12 2 10 NO FIX AT THIS TIME	STAN MA SAYS IF YOUR	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AJ	31-Jan-12	23-Feb-12	PERFORMANCE FORD LEE	#1024	RECALEM	24-16-Mar-12	1	#1530	\$0.00	\$31.23	02	NA	QC	QUICK TEST VERIFIER EEC REPROGRAMMER PCM	VERIFY MOTOR A CO	#1024	V29	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	13-Nov-11	21-Feb-12	MIDDLEBARK FORD LINCOLN	#1024	RECALEM	24-27-Feb-12	-1	#25	\$0.00	\$35.19	01	NA	ID	CHECKED OUT TEST P0430 NEC TO PERFORM PCM	CHECK ENGINE LIGHT ON	#1024	V29	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	6-Feb-12	21-Feb-12	SISK FAMILY FORD, INC.	#1024	RECALEM	24-24-Mar-12	1	#1365	\$0.00	\$26.81	01	NA	NC	VERIFIED CONCERN TESTED FORD CODE P0006	CUSTOMER STATES WHEN	#1024	V29	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AJ	17-Nov-11	22-Feb-12	ROBCHAUX FORD	#1024	RECALEM	24-12-Mar-12	1	#2557	\$0.00	\$32.78	01	NA	LA	RAN EEC SYSTEM TEST NO CODES IN SYSTEM RAN ENGINE LIGHT	CUSTOMER STATES WHEN	#1024	V29	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AJ	24-Oct-11	16-Jan-12	CHAMPION FORD KATY	#1024	RECALEM	24-21-Mar-12	2	#4182	\$0.00	\$36.40	01	NA	TX	BASE WARRANTY CC 04 ACCELERATION AFTER EX	ENGINE MISSES OUT	#1024	V40	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	28-Dec-11	9-Feb-12	JOHNSTON FORD	#1024	RECALEM	24-6-Mar-12	3	#4831	\$0.00	\$32.20	01	NA	TX	VISUAL INSPECTION OF AIR PERFORMED PROCEED	CUSTOMER STATES WHEN	#1024	V40	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	21-Nov-11	11-Jan-12	CHAMPION FORD	#1024	RECALEM	24-16-Mar-12	3	#12378	\$0.00	\$35.14	01	NA	TX	NO MIL PERFORMED KOEO TEST NO DTC REPROG	CUSTOMER STATES WHEN	#1024	V44	24	PT C&C	
TSD REFLASH	PT C&C	CA189001	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	11-Dec-11	31-Dec-11	FRANKLIN FORD, INC.	#1024	RECALEM	24-15-Feb-12	2	#3125	\$0.00	\$29.94	01	NA	NC	VERIFIED COMPLAINT REFER TO TSB 12 02 10 FOR	CUSTOMER STATES WHEN	#1024	V44	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	3-Dec-11	17-Jan-12	TUSKET SALES & SERVICE LTD	#1024	RECALEM	24-16-Feb-12	2	#9	\$0.00	\$24.01	03	NA	NS	15 DUE CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	8-Dec-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#1024	RECALEM	24-16-Feb-12	-1	#9	\$0.00	\$24.01	03	NA	NS	15 DUE CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	11-Nov-11	13-Jan-12	TUSKET SALES & SERVICE LTD	#1024	RECALEM	24-16-Feb-12	-1	#972	\$0.00	\$24.01	03	NA	NS	15 DUE CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	17-Jan-12	31-Jan-12	TUSKET SALES & SERVICE LTD	#1024	RECALEM	24-28-Feb-12	1	#1186	\$0.00	\$24.01	03	NA	NS	15 DUE CHECKED OUT AND VERIFIED CONCERN	RUNS ROUGH	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	15-Dec-11	29-Dec-11	SUT HILL FORD	#1024	RECALEM	24-16-Feb-12	2	#1455	\$0.00	\$29.24	01	NA	WI	DIAG AND VERIFY RECALL STATES SURGE AT	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	20-Nov-11	12-Jan-12	PURVIS FORD, INC.	#1024	RECALEM	24-16-Feb-12	2	#1639	\$0.00	\$29.24	01	NA	WI	DIAG AND VERIFY RECALL STATES SURGE AT	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	CBV8X020	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	8-Dec-11	24-Jan-12	TIPTON FORD, INC.	#1024	RECALEM	24-16-Feb-12	1	#2532	\$0.00	\$32.23	01	NA	TX	PERFORMED EEC SELF TEST	NOTED SSM 22190 ALDIA	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	26-Nov-11	8-Dec-11	BIEST FORD LINCOLN	#1024	RECALEM	24-24-Feb-12	3	#3665	\$0.00	\$37.74	01	NA	NH	NO DTC 5 HET REVEAL	SCANNED TSM 22225 AND T	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C
TSD REFLASH	PT C&C	COE00017	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	19-Jan-12	24-Feb-12	WEBER-HARRIS FORD, INC.	#1024	RECALEM	24-24-Feb-12	3	#462	\$0.00	\$32.23	01	NA	TX	VERIFIED CONCERN. PERFORMED EEC	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	21-Dec-11	20-Jan-12	MURRAY MOTOR CO., INC.	#1024	RECALEM	24-20-Feb-12	2	#3392	\$0.00	\$28.75	01	NA	TX	RAN DIAGS P111 ON ALL TESTS RAN OASIS FOUND	CUTTING OUT ON ACCEL	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	9-Dec-11	26-Dec-11	AUTTENBERG FORD NORTH, INC.	#1024	RECALEM	24-22-Feb-12	2	#3277	\$0.00	\$43.10	01	NA	TX	TSB 12 2 10 APPLIES REPROGRAM PCM	VEH STARTS TO JERK UP	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	23-Jan-12	7-Feb-12	CHARLIE HENDERSON FORD, INC.	#1024	RECALEM	24-28-Feb-12	1	#87	\$0.00	\$33.98	01	NA	TX	PERFORMED EEC TEST NO CODES IN SYSTEM	THE ENGINE WAS RUNNING	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	11-Jan-12	3-Feb-12	ANCORA FORD	#1024	RECALEM	24-13-Mar-12	2	#1441	\$0.00	\$31.71	01	NA	TX	REFER TO SSM 22225 IN LIT CONCERNS. VEH BUOL2	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	28-Nov-11	15-Dec-11	UNIVERSAL FORD LINCOLN SALES	#1024	RECALEM	24-16-Mar-12	4	#4248	\$0.00	\$32.02	01	NA	AB	SCANNED FOR CODES. NONE. CHK OASIS	FOUND REPAIR FOR VEH SURGE	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	8-Dec-11	9-Feb-12	SUT HILL FORD	#1024	RECALEM	24-16-Feb-12	1	#1310	\$0.00	\$29.24	01	NA	WI	VERIFY REPROGRAMMER PCM	CUSTOMER STATES WHEN	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	28-Nov-11	20-Jan-12	JACKY JONES FORD LINCOLN, INC.	#1024	RECALEM	24-24-Feb-12	2	#988	\$0.00	\$30.99	01	NA	TN	TEST DROVE VEHICLE. CHECK DTCs. NONE PRESS	S. ENGINE IS SURGING	#1024	V52	24	PT C&C	
TSD REFLASH	PT C&C	N/A	2012	1FTFW1E1XC	T/F6	F/B414E	T/KW	T/C3	AF	17-Nov-11	24-Jan-12	STUTTEVILLE FORD OF TALLAHUE	#1024	RECALEM	24-17-Feb-12	3	#611	\$0.00	\$30.30	01	NA	OK	SC. RECALEM P0006 VERIFY CONCERN AND CK	CHECK ENGINE SURGE	#1024</				

2012 MY 3 5L GTDI P415 Misfire Claims (2).xls

2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE AC-TIVITY	GCQS REPORT	DEL YN	VIN	CHILE LIT	CH	ENGINE CANS CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	WORK ORDER NUMBER	PART NUMBER	REPAIR DATE	TIS	MILEAGE	MATERIAL COST	TOTAL COST	PERSON	STATE / PROVINCE	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS	ACTIVITY	CLAIM BINNED FUNCTION		
TSD REFLASH	PT C&C	CBYAN01	2012	1FTFW1ETXC	TIF	FBI	ATK	TIC3	AF	6-Feb-12	22-Feb-12	PHILPOTT FORD	#0024	RECALEM	#34	23-Feb-12	1	418	\$0.00	\$35.12	0.0	TX	# VERIFY TURBO NOT BOOSTING PROPERLY, CHECK TURBO NOT BOOSTING	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	TIF	FBI	ATK	TIC3	AF	25-Jan-12	23-Dec-11	TUSKET SALES & SERVICE LTD	#0024	RECALEM	#34	16-Feb-12	1	9	\$0.00	\$24.01	0.0	NS	# 15 TSB 12 2 10 VERIFIED CONCERN SELF TEST NO RUNS ROUGH	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	BLTD0003	2012	1FTFW1ETC10	TIF	FBI	ATK	TIC3	AF	21-Nov-11	1-Dec-11	MIKE FITZPATRICK FORD, INC.	#0024	RECALEM	#34	17-Feb-12	2	8274	\$0.00	\$35.82	0.0	GA	# REPROGRAMMED THE PCM AND RETEST REPAIRS	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC8	TIF	FBI	ATK	TIC3	AF	9-Dec-11	11-Jan-12	NORTHSHORE FORD TRUCK SALES, IN	#0024	RECALEM	#34	27-Feb-12	2	4557	\$0.00	\$37.79	0.0	OR	# INSTALLED IDS AND CHECKED CONCERN, BEING NO INTER CUSTOMER STATES OR	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC6	TIF	FBI	ATK	TIC3	AF	10-Jan-12	30-Jan-12	BOYER FORD TRUCKS, INC.	#0024	RECALEM	#34	23-Feb-12	1	3839	\$0.00	\$44.10	0.0	GA	# ROADTEST CONNECT IDS AND PERFORMED SELF	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	4-Dec-11	30-Jan-12	JIM BURKE FORD	#0024	RECALEM	#34	23-Feb-12	1	1606	\$0.00	\$37.37	0.0	CA	# VERIFIED CONCERN, CHECK OK AT THIS TIME	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	TIF	FBI	ATK	TIC3	AF	4-Dec-11	30-Jan-12	TONY BETTEN & SONS FORD, INC.	#0024	RECALEM	#34	27-Feb-12	1	1824	\$0.00	\$34.40	0.0	MI	# PERFORM EEC TEST DIA19 MFG FUEL ECONOMY	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	2-Dec-11	31-Jan-12	STEEF PONTE FORD LINCOLN	#0024	RECALEM	#34	23-Feb-12	1	435	\$0.00	\$30.30	0.0	NY	# INSPECT AND DIAG. REPROGRAM PCM PER TSB	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	CGBY004	2012	1FTFW1ETC8	TIF	FBI	ATK	TIC3	AJ	4-Jan-12	12-Jan-12	JENNINGS ANDERSON FORD	#0024	RECALEM	#34	27-Feb-12	2	2624	\$0.00	\$34.12	0.0	TX	# D REPROGRAM PCM AS PER TSB 12 2 10 NO CODES	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	TIF	FBI	ATK	TIC3	AJ	15-Nov-11	28-Dec-11	RED MCCOMBS FORD	#0024	RECALEM	#34	28-Feb-12	3	6381	\$0.00	\$35.16	0.0	TX	# CC 04 PCM UPDATE ACCT ACNT ENGINE SURGES AND	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	TIF	FBI	ATK	TIC3	AJ	6-Dec-11	28-Dec-11	KEN WILSON FORD INC.	#0024	RECALEM	#34	27-Feb-12	1	3314	\$0.00	\$30.79	0.0	NC	# TEST DRIVE, KOED PASS, PERFORMED TSB 12 2 10	#	#	PT C&C	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AJ	27-Oct-11	20-Dec-11	CLASSIC FORD LINCOLN OF COLUMB	#0024	RECALEM	#34	23-Feb-12	3	4437	\$405.35	\$500.28	1.0	NC	# IDS P0430 BANK 2 BELOW THRES. PERP TSB 12 20	#	#	PT C&C	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC4	TIF	FBI	ATK	TIC3	AJ	23-Dec-11	18-Feb-12	DENNY FORD LINCOLN, INC.	#0024	RECALEM	#34	20-Mar-12	2	1990	\$0.00	\$480.08	1.0	MO	# PERFORMED DIAG. LIGHT ON Y P0430 CATALYST	#	#	PT C&C	PT MALFUNCTION
DIAG - ROAD	EXHAUST	N/A	2012	1FTFW1ETC2	TIF	FBI	ATK	TIC3	AJ	22-Dec-11	25-Jan-12	LANGERS MCCLARY FORD	#0024	RECALEM	#34	23-Mar-12	2	10722	\$0.00	\$31.85	0.0	AR	# TSB UPDATE 12 2 10 REPROGRAM PCM	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AJ	13-Jan-12	2-Mar-12	RICHPORT FORD LINCOLN LTD.	#0024	RECALEM	#34	23-Mar-12	1	1344	\$0.00	\$48.89	0.0	TX	# CONFIRM CONCERN, REPROGRAM CONCERN	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC4	TIF	FBI	ATK	TIC3	AF	1-Feb-12	22-Feb-12	CHAMPION FORD	#0024	RECALEM	#34	20-Mar-12	1	4984	\$0.00	\$35.14	0.0	TX	# NO MIL PERFORMED KOED TEST NO DTC REPRO	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC2	TIF	FBI	ATK	TIC3	AF	22-Dec-11	25-Jan-12	LANGERS MCCLARY FORD	#0024	RECALEM	#34	23-Mar-12	2	10722	\$0.00	\$31.85	0.0	AR	# TSB UPDATE 12 2 10 REPROGRAM PCM	#	#	PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETC8	TIF	FBI	ATK	TIC3	AF	17-Feb-12	15-Mar-12	DONWAY FORD SALES LTD.	#0024	RECALEM	#34	12-Mar-12	0	676	\$66.99	\$237.63	2.3	TX	# EEC TEST P0303 KOEC PCONNECTORS OK REPLAC	#	#	PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	7-Dec-11	6-Jan-12	CHAPMAN FORD LINCOLN SALES	#0024	RECALEM	#34	23-Mar-12	3	5814	\$73.90	\$177.30	1.0	NJ	# VEHICLE IS STILL PRESENTING CODE P0302, TEST	#	#	PT C&C	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC2	TIF	FBI	ATK	TIC3	AF	19-Jan-12	19-Feb-12	BENNETT FORD	#0024	RECALEM	#34	23-Mar-12	1	5067	\$282.57	\$470.13	1.0	TX	# KOED PASS KOED PASS KOEC P0303, PPT TEST	#	#	PT C&C	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC4	TIF	FBI	ATK	TIC3	AF	11-Jan-12	22-Feb-12	MCCOMBS FORD WEST	#0024	RECALEM	#34	16-Mar-12	1	2986	\$485.43	\$571.53	1.0	TX	# DUE TO ENGINE LIGHT BE2, SENSOR WAS LEAKING	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	7-Feb-12	17-Mar-12	SHERWOOD GROVES FORD	#0024	RECALEM	#34	16-Mar-12	1	1628	\$0.00	\$25.54	0.0	TX	# COMPUTER TESTED SYSTEM CODE P0304 PERFO	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	8-Feb-12	16-Mar-12	GATEWAY MOTORS, INC.	#0024	RECALEM	#34	24-Mar-12	1	978	\$0.00	\$31.84	0.0	TX	# 978 REPROGRAM PCM - PULLED CODES, P0300, P	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	8-Feb-12	16-Mar-12	HUTCHESON FORD SALES, INC.	#0024	RECALEM	#34	21-Mar-12	1	1050	\$0.00	\$32.32	0.0	TX	# DIAGNOSE, REFERENCE TSB 12 02 10 REPROGRA	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETXC	TIF	FBI	ATK	TIC3	AJ	17-Jan-12	9-Feb-12	DISCOVERY FORD LINCOLN	#0024	RECALEM	#34	21-Mar-12	2	4593	\$0.00	\$35.18	0.0	TX	# UNABLE TO VERIFY, EEC TEST KOED P0111, KOE	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	TIF	FBI	ATK	TIC3	AF	18-Jan-12	15-Feb-12	GATEWAY MOTORS, INC.	#0024	RECALEM	#34	16-Mar-12	1	4953	\$0.00	\$31.14	0.0	TX	# PERFORMED SELF TEST, TESTED OK	#	#	PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETC10	TIF	FBI	ATK	TIC3	AF	15-Dec-11	23-Jan-12	ED KENLEY FORD INC.	#0024	RECALEM	#34	22-Mar-12	2	8558	\$844.05	\$112.03	1.0	TX	# VERIFIED CONCERN, FORD CLEARED M06 & DATA	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC8	TIF	FBI	ATK	TIC3	AJ	20-Dec-11	9-Feb-12	R & S MOTORS, INC.	#0024	RECALEM	#34	22-Mar-12	-1	29	\$58.88	\$158.92	1.0	TX	# CHECKED OUT, RAN SELF TEST AND FOUND CLY V	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	TIF	FBI	ATK	TIC3	AF	14-Dec-11	17-Feb-12	BELMONT FORD LINCOLN	#0024	RECALEM	#34	22-Mar-12	1	2669	\$844.05	\$112.03	1.0	TX	# RUN DIAGNOSTIC TEST P308, GO TO PINPOINT TEST	#	#	PT C&C	PT MALFUNCTION
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	15-Dec-11	12-Mar-12	FREEDOM FORD SALES LIMITED	#0024	RECALEM	#34	22-Feb-12	0	53	\$5.05	\$105.10	1.0	TX	# DIAGNOSE CHECK ENGINE LIGHT, IGNITION SYSTEM	#	#	PT C&C	PT MALFUNCTION
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	15-Dec-11	12-Mar-12	ROBIN FORD SALES LTD.	#0024	RECALEM	#34	22-Mar-12	-1	462	\$0.00	\$62.48	0.0	TX	# NO CODES TSB 12 2 10 FOUND L/H BANK MISSE	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	15-Dec-11	12-Mar-12	DE WILSON FORD LINCOLN	#0024	RECALEM	#34	22-Mar-12	1	111	\$0.00	\$32.88	0.0	TX	# PERFORM SELF TEST, TESTED OK	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	TIF	FBI	ATK	TIC3	AF	22-Nov-11	16-Dec-11	PALM COAST FORD	#0024	RECALEM	#34	20-Mar-12	4	4894	\$0.00	\$36.73	0.0	TX	# TSB 12 02 10A, REPROGRAMMED PCM PER C'S	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	27-Nov-11	15-Dec-11	RICART FORD	#0024	RECALEM	#34	24-Mar-12	4	3872	\$0.00	\$34.73	0.0	TX	# PERFORM SELF TEST P0303 CHECK OASIS, WAS	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	CB18009	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	19-Nov-11	28-Jan-12	MILLIS MOTOR, INC.	#0024	RECALEM	#34	26-Mar-12	2	5488	\$0.00	\$32.60	0.0	TX	# DO SELF TEST, CHECK OASIS, FIND TSB 12 02 10	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC8	TIF	FBI	ATK	TIC3	AF	9-Nov-11	6-Feb-12	HENDERSON FORD	#0024	RECALEM	#34	27-Mar-12	2	1457	\$0.00	\$32.04	0.0	TX	# PERFORMED TSB #12 2 10, REPROGRAM CLY V	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC8	TIF	FBI	ATK	TIC3	AF	14-Dec-11	16-Mar-12	WATKINS FORD	#0024	RECALEM	#34	27-Mar-12	2	8209	\$0.00	\$31.70	0.0	TX	# DIAG CONCERN, STUBBLE ON HEAVY ACCELERAT	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	TIF	FBI	ATK	TIC3	AF	18-Nov-11	20-Jan-12	PHIL LONG FORD OF CHAPEL HILLS	#0024	RECALEM	#34	23-Mar-12	3	3345	\$0.00	\$40.09	0.0	TX	# REPROGRAM PCM PER TUPUTER TO LEARN THE CUS	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	TIF	FBI	ATK	TIC3	AF	21-Jan-12	6-Feb-12	FRUE BEANS FORD OF BOWTOWN	#0024	RECALEM	#34	28-Mar-12	2	1661	\$0.00	\$36.11	0.0	TX	# CHECK ENGINE LIGHT ON, REPROGRAM 4 M	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC10	TIF	FBI	ATK	TIC3	AF	4-Jan-12	23-Mar-12	TEAGUE FORD LINCOLN	#0024	RECALEM	#34	28-Mar-12	3	1687	\$844.05	\$112.03	1.0	TX	# EEC TEST, CODE P0303, PERFORMED RELATIVE	#	#	PT C&C	PT MALFUNCTION
FUEL INJECTOR	ENGINE	CBNC1009	2012	1FTFW1ETC8	TIF	FBI	ATK	TIC3	AJ	15-Dec-11	14-Jan-12	CAVALIER FORD LINCOLN	#0024	RECALEM	#34	14-Mar-12	3	2160	\$143.56	\$602.46	5.0	TX	# EEC TEST FOUND MISFIRE, NO TO FAIL, REMOVE	#	#	PT C&C	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	6-Jan-12	26-Mar-12	CHUCK SPAETH FORD, INC.	#0024	RECALEM	#34	16-Mar-12	2	2892	\$405.35	\$486.83	1.0	TX	# CODES DTC AND REPROGRAM PCM, REPLACED L	#	#	PT C&C	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC8	TIF	FBI	ATK	TIC3	AF	20-Dec-11	30-Jan-12	MOM MOTOR COMPANY, INC.	#0024	RECALEM	#34	8-Mar-12	2	4462	\$488.46	\$666.51	1.0	TX	# CODES P0272, P0430, CHD DATA AND SENSOR	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AJ	1-Nov-11	6-Feb-12	BIG VALLEY FORD LINCOLN	#0024	RECALEM	#34	16-Mar-12	2	2087	\$0.00	\$46.35	0.0	TX	# 459 4278 SEE TSB 12 2 10 - 459 4278 EEC TEST	#	#	PT C&C	PT MALFUNCTION
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AJ	8-Nov-11	16-Mar-12	CHAPMAN FORD LINCOLN SALES	#0024	RECALEM	#34	21-Mar-12	3	5814	\$0.00	\$37.80	0.0	TX	# RECALEM P0303, IDS SYSTEM DIAG CODE P0303	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	6-Feb-12	18-Feb-12	CARTHAGE FORD, INC.	#0024	RECALEM	#34	28-Mar-12	2	3475	\$0.00	\$30.12	0.0	TX	# CHECK FOR OASIS MESSAGES FOUND TSB 12 2 10	#	#	PT C&C	PT MALFUNCTION
TSD REFLASH	PT C&C	N/A	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AF	15-Dec-11	23-Feb-12	ED KENLEY FORD INC.	#0024	RECALEM	#34	23-Mar-12	2	8558	\$0.00	\$35.38	0.0	TX	# VERIFIED CONCERN, FORD AND PLUG WITH CYL 1	#	#	PT C&C	PT MALFUNCTION
COP	ENGINE	COBE020	2012	1FTFW1ETC3	TIF	FBI	ATK	TIC3	AJ	6-Feb-12	22-Feb-12	PHILPOTT FORD	#0024	RECALEM	#34	22-Mar-12	1	2633	\$64.05	\$160.63	0.0	TX	# VERIFY HAD LOSS OF BOOST, PERFORM DIAG, P	#	#	PT C&C	PT MALFUNCTION
COP	ENGINE	N/A	2012	1FTFW1ETXC	TIF	FBI	ATK	TIC3	AJ	12-Feb																	

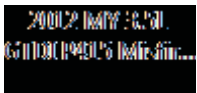
2012 MY 3.5L GTDI P415 Misfire Claims

PROBABLE / SUSPECT ROOT CAUSE	LEAD RESPONSIBLE ACTIVITY	GCQIS REPORT	DEL YR	VIN	CHILE LIT	CH	ENGINE	CRNS	CC	ASSY	PROD DATE	WARRANTY START DATE	DEALERSHIP	JOB	CR	NUMBER	BASE	CD	REPAIR DATE	TIS	MILEAGE	MATERIAL	TOTAL	PROVINCE	STATE /	TECH COMMENTS 1	TECH COMMENTS 2	CUSTOMER COMMENTS 3	ACTIVITY	CD	CL	CD	CLAIM BINNED FUNCTION													
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	T/F6	F	B	A	E	T	K	W	T	C	A	J	13-Nov-11	8-Dec-11	GRIFFETH FORD LINCOLN	4	#	25	RECALEM	24	30-Mar-12	4	#	7512	\$0.00	\$26.04	0	#	N/A	ME	#	TECH STATES VERIFIED UNTIL ENGINEERS CO	CUSTOMER STATES SLUG	#	S	#	30	S	1	V52	2	PT C&C
COP	ENGINE	N/A	2012	1FTFW1E7C1	T/F6	F	B	A	E	T	K	W	T	C	A	J	20-Jan-12	10-Feb-12	VERNIE JONES FORD COMPANY, INC.	#	25	12029	C	29-Mar-12	2	#	8082	\$68.63	\$83.00	0	#	N/A	GA	#	ROAD TEST AFTER JOB 1 STILL SKIPPING, FOUND	CUSTOMER REQUEST CH	#	S	#	30	S	1	V52	2	PT C&C	
SPARK PLUGS	ENGINE	N/A	2012	1FTFW1E7X5	T/F6	F	B	A	E	T	K	W	T	C	A	J	6-Mar-12	21-Mar-12	COLE & BIRD FORD LINCOLN, INC.	#	25	12	C	5-Apr-12	1	#	11	\$5.17	\$98.27	1	#	N/A	PA	#	WEEC TESTED, POWER BAR PORCULIN BROKEN ON	CUSTOMER STATES CHE	#	S	#	12	S	1	V52	2	PT C&C	
FUEL INJECTOR	ENGINE	CONF0002	2012	1FTFW1E7C7	T/F6	F	B	A	E	T	K	W	T	C	A	J	13-Dec-11	11-Feb-12	MIDWAY FORD COMPANY	3	#	3	9F593	B	14-Mar-12	2	#	1498	\$909.97	\$1,620.90	7	#	N/A	MN	#	INSPECTED, VEH RUNNING BACK RAN HOTLINE	CUSTOM STATES VEH IS RU	#	S	#	1	V52	2	PT C&C		
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFW1E7C8	T/F6	F	B	A	E	T	K	W	T	C	A	J	17-Dec-11	5-Jan-12	PERFORMANCE FORD	#	25	DIAG	24	3-Apr-12	3	#	7023	\$0.00	\$23.55	0	#	N/A	TX	#	STILL UNER INVESTIGATION BY TECH HOTLINE	OK ENGINE LIGHT CAME	#	S	#	1	V52	2	PT C&C			
DIAG - MISFIRE	ENGINE	COB00007	2012	1FTFW1E7C7	T/F6	F	B	A	E	T	K	W	T	C	A	J	23-Dec-11	12-Jan-12	ROMEO FORD INC.	#	25	DIAG	24	20-Mar-12	3	#	4402	\$0.00	\$77.86	0	#	N/A	MI	#	EEC TEST NO CODE, ROAD TEST WITH CUSTOMER	CUSTOMER STATES VEH	#	S	#	12	S	1	V52	2	PT C&C	
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C9	T/F6	F	B	A	E	T	K	W	T	C	A	J	15-Dec-11	14-Jan-12	BILL CLOUGH FORD INC.	3	#	18	NFF	3	5-Apr-12	3	#	2060	\$0.00	\$76.12	1	#	N/A	NC	#	ROTEST EEC TEST MISSEM FOUN DURING VISISSING AND FUEL MILE	CUSTOMER STATES VEH	#	S	#	12	S	1	V48	2	PT C&C
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F	B	A	E	T	K	W	T	C	A	J	11-Feb-12	30-Mar-12	FREEDOM FORD SALES, INC.	#	25	RECALEM	24	29-Mar-12	0	#	70	\$0.00	\$26.73	0	#	N/A	PA	#	VERIFIED CONCERN PER ON AT THIS TIME REAR	CUSTOMER STATES CHE	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	CDFAV005	2012	1FTFW1E7C0	T/F6	F	B	A	E	T	K	W	T	C	A	J	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSKOSH, INC.	#	25	RECALEM	24	12-Mar-12	1	#	129	\$0.00	\$35.07	0	#	N/A	WI	#	TECH DROVE AND STILL MISFIRE TECH SWAP RE	QUEST REQUESTS CEL	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7X2	T/F6	F	B	A	E	T	K	W	T	C	A	J	9-Dec-11	6-Jan-12	NELSON FORD SALES (2003) INC	7	#	24	RECALEM	24	5-Apr-12	4	#	3048	\$0.00	\$36.60	0	#	N/A	BC	#	REFER TO TSB 12 2 10 AND REPROGRAM PCM	CLDIAGNOSE FOR CHECK	#	S	#	1	V52	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F	B	A	E	T	K	W	T	C	A	J	16-Dec-11	27-Jan-12	BRARWOOD FORD, INC.	#	25	RECALEM	24	29-Mar-12	3	#	6306	\$0.00	\$37.12	0	#	N/A	MI	#	EEC TEST NO CODES REPROGRAMMED PCM PER	CUSTOMER STATES ENG	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C6	T/F6	F	B	A	E	T	K	W	T	C	A	J	1-Dec-11	3-Mar-12	WESTWARD FORD SALES LTD.	#	25	RECALEM	24	12-Mar-12	1	#	1358	\$0.00	\$33.00	0	#	N/A	MB	#	ICAN TEST NO CODES CHECK OASIS/REPROGRAM	WARNING MESSAGE/PR	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C9	T/F6	F	B	A	E	T	K	W	T	C	A	J	21-Dec-11	30-Mar-12	FAIRWAY FORD	#	25	RECALEM	24	2-Apr-12	1	#	606	\$0.00	\$29.99	0	#	N/A	TN	#	ENGINE MISS, NO CODE CONCERN	CK OUT, PRG	CUSTOMER STATES THA	#	S	#	1	V44	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F	B	A	E	T	K	W	T	C	A	J	13-Jan-12	20-Feb-12	KENDALL FORD	#	25	RECALEM	24	2-Apr-12	2	#	2661	\$0.00	\$36.69	0	#	N/A	OR	#	HOKED UP IDS CHECKING/ATING STUMBLE ON H	CHECK ENGINE LIGHT W	#	S	#	1	V52	2	PT C&C			
COP	ENGINE	N/A	2012	1FTFW1E7C6	T/F6	F	B	A	E	T	K	W	T	C	A	J	9-Dec-11	7-Jan-12	WRAY FORD, INC.	#	25	12029	C	6-Apr-12	4	#	3863	\$64.05	\$142.70	1	#	N/A	LA	#	EEC TEST P0302 PERFORM POWER BALANCE REL	CUSTOMER STATES CHE	#	S	#	1	V52	2	PT C&C			
COP	ENGINE	CDFAV005	2012	1FTFW1E7C9	T/F6	F	B	A	E	T	K	W	T	C	A	J	7-Jan-12	28-Feb-12	BERGSTROM FORD OF OSKOSH, INC.	#	25	12029	C	12-Mar-12	1	#	129	\$58.88	\$253.98	2	#	N/A	WI	#	TECH PULLED CODES AND COIL TECH INSTALL	GUEST STATES VEHICLE	#	S	#	1	V52	2	PT C&C			
COP	ENGINE	N/A	2012	1FTFW1E7C4	T/F6	F	B	A	E	T	K	W	T	C	A	J	12-Dec-11	3-Feb-12	KEY WEST FORD SALES LTD.	#	25	12029	C	10-Apr-12	3	#	2209	\$61.70	\$203.17	1	#	N/A	BC	#	P0303, ROADTEST AND RECORD FULL THROTTL	CHECK ENGINE LIGHT W	#	S	#	1	V52	2	PT C&C			
COP	ENGINE	CDQK020	2012	1FTFX1E7C6	T/F6	F	B	A	E	T	K	W	T	C	A	J	9-Jan-12	21-Jan-12	DON WOOD FORD LINCOLN, INC.	#	25	12029	C	11-Apr-12	3	#	5835	\$58.88	\$152.05	1	#	N/A	OH	#	ENGINE MISFIRE, ROAD TEST, FNPT TESTER	CUSTOMER STATES CHE	#	S	#	1	V52	2	PT C&C			
DIAG - MISFIRE	ENGINE	N/A	2012	1FTFX1C7C2	T/F6	F	B	A	E	T	K	W	T	C	A	J	10-Feb-12		KENDALL FORD	#	25	DIAG	24	11-Apr-12	-1	#	1358	\$0.00	\$27.51	0	#	N/A	OR	#	R TEST, IDS & EEC TEST	ME, CLEARED CODES & C	S HE WAS DRIVING AT	#	S	#	1	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C3	T/F6	F	B	A	E	T	K	W	T	C	A	J	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	#	25	5.00E+212	E	9-Apr-12	1	#	3054	\$397.71	\$471.15	1	#	N/A	AL	#	RETRIVED CODE P0430 FROM PCM REPLACED LEFT	CUSTOMER STATES THA	#	S	#	1	V52	2	PT C&C			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	T/F6	F	B	A	E	T	K	W	T	C	A	J	7-Nov-11	21-Mar-12	MIDWEST FORD LINCOLN	#	25	5.00E+212	E	9-Apr-12	1	#	6155	\$405.35	\$570.74	1	#	N/A	KS	#	LEFT CATALYTIC CONVERTER	EEC TEST P0430, RE	CHECK ENGINE LIGHT S	#	S	#	1	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C9	T/F6	F	B	A	E	T	K	W	T	C	A	J	20-Feb-12	13-Mar-12	MIKE SHAD FORD AT THE AVENUES	#	25	RECALEM	24	2-Apr-12	1	#	1234	\$458.89	\$548.87	1	#	N/A	FL	#	DIAG/REPLACE LEFT CONVERTER AND REPROGR	CUSTOM STATES CHECK EN	#	S	#	1	V52	2	PT C&C			
CATALYTIC CONVERTER	EXHAUST	COCE0007	2012	1FTFW1E7C8	T/F6	F	B	A	E	T	K	W	T	C	A	J	8-Dec-11	10-Feb-12	GREENWAY FORD, INC.	#	25	RECALEM	24	3-Apr-12	2	#	3188	\$608.90	\$647.16	0	#	N/A	FL	#	TSB 12 2 10 REPAIR PER TSB TSB 12 2 10	C S CHECK ENGINE LIGHT	#	S	#	1	V44	2	PT C&C			
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C6	T/F6	F	B	A	E	T	K	W	T	C	A	J	23-Jan-12	6-Feb-12	STEVENS FORD LINCOLN	#	25	RECALEM	24	23-Mar-12	2	#	4033	\$524.84	\$932.36	1	#	N/A	CT	#	VERIFIED THE CONCERN DO EEC TEST P0430	REF	C S CHECK IDLS SURGE	#	S	#	1	V52	2	PT C&C		
CATALYTIC CONVERTER	EXHAUST	N/A	2012	1FTFW1E7C0	T/F6	F	B	A	E	T	K	W	T	C	A	J	18-Jan-12	22-Feb-12	WICHITA FALLS FORD LINCOLN	#	25	RECALEM	24	4-Apr-12	2	#	4208	\$405.35	\$515.86	1	#	N/A	TX	#	PERFORMED TSB AND REPLACED LEFT CAT AND	DRIVEABILITY		#	S	#	1	V52	2	PT C&C		
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F	B	A	E	T	K	W	T	C	A	J	28-Nov-11	31-Mar-12	ERNEST MCCOY FORD, INC.	#	25	RECALEM	24	5-Apr-12	1	#	766	\$413.00	\$499.33	1	#	N/A	AL	#	VERIFIED CONCERN IDS SELF TEST P0430 CONT	AMBER WARNING ON CU	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C9	T/F6	F	B	A	E	T	K	W	T	C	A	J	12-Jan-12	3-Feb-12	NORTH BAY FORD LINCOLN	#	25	RECALEM	24	5-Apr-12	3	#	3434	\$0.00	\$46.65	0	#	N/A	CA	#	TESTED EEC SYSTEM, WNS REPROGRAMMED PO	CUSTOMER STATES VEH	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C9	T/F6	F	B	A	E	T	K	W	T	C	A	J	22-Feb-12	17-Mar-12	BAUGH FORD, LLC	#	25	RECALEM	24	6-Apr-12	1	#	2767	\$0.00	\$0.00	0	#	N/A	AL	#	PERFORM EEC KOEO, KOER FOUND CODE P0430	CUSTOMER STATES THA	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C0	T/F6	F	B	A	E	T	K	W	T	C	A	J	16-Nov-11	27-Dec-11	HERITAGE FORD, INC.	#	25	RECALEM	24	4-Apr-12	4	#	7765	\$0.00	\$31.12	0	#	N/A	IN	#	EEC TEST PCM NO DTC S PRESENT REPROGRAM	ENGINE HESITATES/SUR	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	COE0001	2012	1FTFW1E7X2	T/F6	F	B	A	E	T	K	W	T	C	A	J	9-Jan-12	6-Feb-12	VANCE COUNTRY FORD INC.	#	25	RECALEM	24	4-Apr-12	2	#	3440	\$0.00	\$31.40	0	#	N/A	OK	#	KOEO PASS IDS DIAG CODES CONT P0304, P0306	CUSTOMER STATES ENG	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C1	T/F6	F	B	A	E	T	K	W	T	C	A	J	20-Jan-12	10-Feb-12	VERNIE JONES FORD COMPANY, INC.	#	25	RECALEM	24	29-Mar-12	2	#	9082	\$0.00	\$32.50	0	#	N/A	GA	#	EEC TEST, CODE P0306, [AND ROAD TESTED AT	CUSTOMER REQUEST TC	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F	B	A	E	T	K	W	T	C	A	J	11-Dec-11	30-Dec-11	NATCHEZ FORD LINCOLN	#	25	RECALEM	24	2-Apr-12	4	#	4852	\$0.00	\$30.30	0	#	N/A	MS	#	TESTED EEC SYSTEM, KOEO, P0306, REPROGRAM	HIT PASSING GEAR IT	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	COB00005	2012	1FTFW1E7X2	T/F6	F	B	A	E	T	K	W	T	C	A	J	11-Jan-12	11-Feb-12	KINSEL FORD LINCOLN	#	25	RECALEM	24	2-Apr-12	2	#	3420	\$0.00	\$34.64	0	#	N/A	TX	#	CHECKED DTCs AND REPROGRAMED PCM PER	CUST STATES CHECK EN	#	S	#	1	V44	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F	B	A	E	T	K	W	T	C	A	J	15-Nov-11	17-Mar-12	FILLBACK FORD, INC.	#	25	RECALEM	24	30-Mar-12	1	#	1762	\$0.00	\$31.30	0	#	N/A	WI	#	visual inspect ok for code all pass ok oasis	reprogram customer states check engi	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C2	T/F6	F	B	A	E	T	K	W	T	C	A	J	20-Dec-11	11-Jan-12	ANCHRA FORD	#	25	RECALEM	24	5-Apr-12	3	#	6199	\$0.00	\$31.71	0	#	N/A	TX	#	RAN PINPOINT TESTS, MIST REPROGRAMED W	E29 CUSTOMER STATES	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C4	T/F6	F	B	A	E	T	K	W	T	C	A	J	21-Feb-12	28-Feb-12	JOE MACHINS CAPITAL CITY FORD	#	25	RECALEM	24	5-Apr-12	2	#	2810	\$0.00	\$0.00	0	#	N/A	MO	#	DIAG AND FOUND CODE, P0306, PERFORM UPDA	TE, CHECK ENGINE LIGHT	#	S	#	1	V52	2	PT C&C			
TSB REFLASH	PT C&C	N/A	2012	1FTFW1E7C3	T/F6	F	B	A	E	T	K	W	T	C	A	J	9-Jan-12	27-Feb-12	MERLE KELLY FORD																											

From: Steslicki, Michael (M.E.)
Sent: Tuesday, May 22, 2012 7:56 AM
To: Ahmed, Masood (M.); Bailey, Owen (O.R.); Boerger, Jim (J.G.); Bollman, Wes (W.); Boughan, Alex (A.B.); Cervenak, Neil (N.J.); Cockerill, Al (C.A.); Dame, Andrew (A.C.); Dixon, Mark (M.R.); Dobbs, Dan (K.D.); Dodds, Jordan (J.); Donahue, Francis (Fran.); Dumler, Jeff (J.D.); Early, Curt (C.G.); Fodera, Jas (J.J.); Galas, Dean (C.K.); Heck, Kevin (K.C.); Holland, Del (D.); Holmes, Douglas (D.A.); Klomp, Karl (K.R.); Langley, Scott (C.S.); Liebling, Doug (D.E.); Mazuchowski, James (J.A.); McCoy, Jim (D.); McDonagh, Scot (S.M.); McNamara, Patrick (P.S.); Merrell, Robert (R.J.); Miller, Brian (B.J.); Moore, Andrew (R.); Morrow, Bill (N.W.); Nevels, Laurence (L.); Nowaczyk, Rick (R.J.); Osepchuk, William (W.R.); Oyafuso, Kevin (K.G.); Parnell, Bill (W.); Reno, George (G.L.); Ronzi, Bill (W.C.); Ruppert, Dave (D.R.); Saad, Thomas (T.J.); Schiltges, Dave (D.); Siddall, Stephen (S.); Sims, Ivan (I.D.); Skurko, Jennifer (J.J.); Smith, Craig (C.A.); Sparks, Douglas (D.S.); Stanley, Daniel (D.J.); Treusch, Christopher (C.J.); Wagers, Sue (S.K.); Wodzisz, Ken (K.R.); Zimlich, Mary (M.)
Subject: 2012 MY 3.5L GTDI P415 Misfire Daily AWS Claims (5/18/12 - 5/22/12)

Twenty-five new claims from the last three days

(9) TSB Reflash
(6) Diag - Misfire
(6) Catalytic Converter
(2) COP
(1) Fuel Injector
(1) Diag - P0430

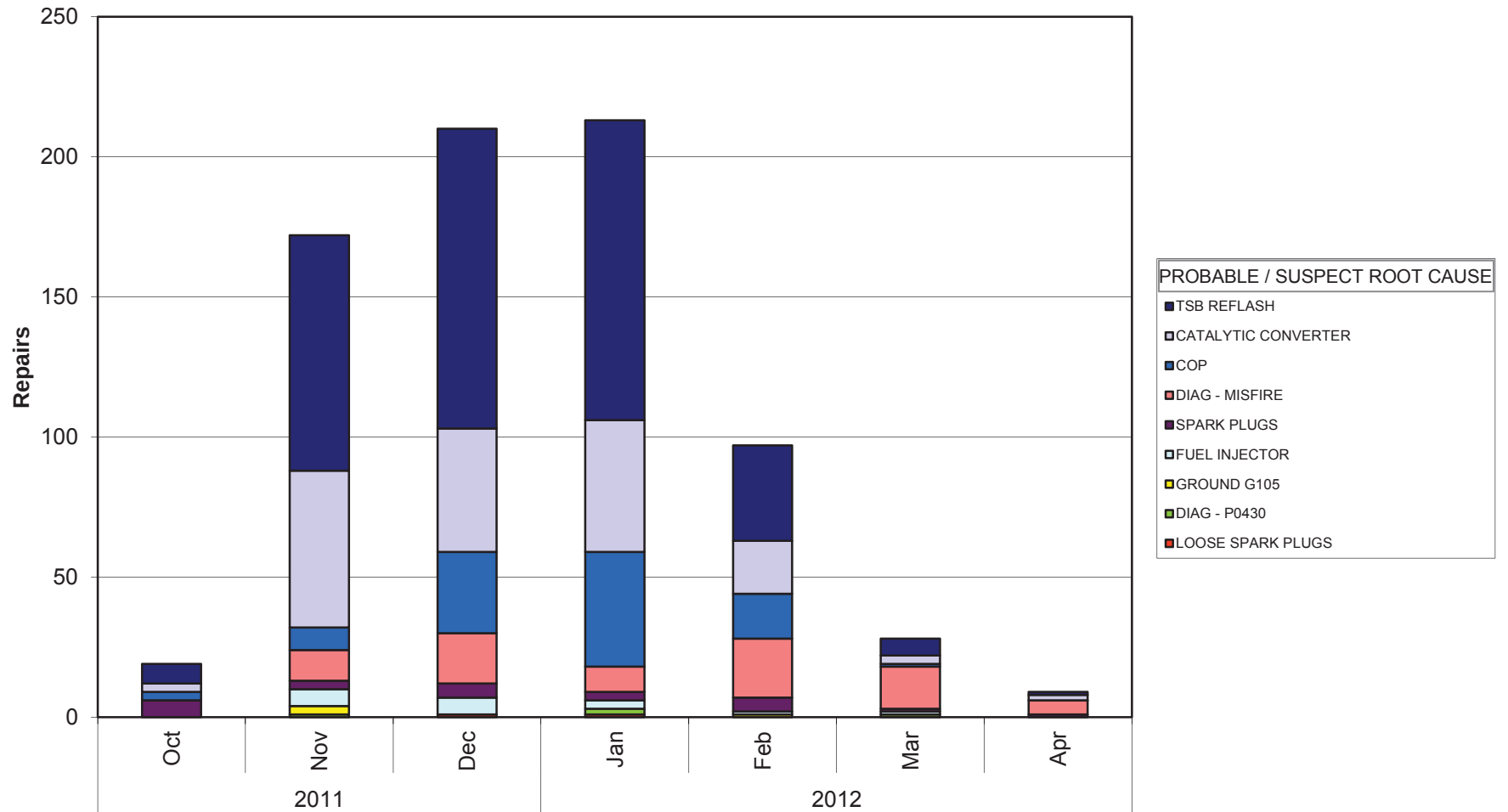


Mike Steslicki
Quality Analyst
Ford Motor Company
Powertrain Engineering
(313) 805-9888

ENGINE CODE	TRANS CODE	ASSY PLANT	PART NUMBER BASE	VFG CODE	LEAD RESPONSIBLE ACTIVITY
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Count of VIN

2012 MY 3.5L GTDI P415 Misfire Claims
AWS Load Date: 5/21/12



Years	PROD DATE
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Mike Steslicki
 (313) 805-9888

ENGINE CODE	(All)
TRANS CODE	(All)
ASSY PLANT	(All)
PART NUMBER BASE	(All)
VFG CODE	(All)
LEAD RESPONSIBLE A	(All)

Count of VIN		PROBABLE / SUSPECT ROOT CAUSE
Years	PROD DATE	LOOSE SPARK PLUGS
2011	Oct	
	Nov	
	Dec	
2012	Jan	1
	Feb	1
	Mar	
	Apr	
Grand Total		2