

PE13-017

SUTPHEN

7-25-2013

Request 4

RS7815 Jackson 1 of 3

Name: Jackson Twp. Massillon, OH Date: 12-17-12
Address:
City: _____ State: _____ Zip: _____
Contact: _____ Fax: _____
HS: 4666 Mileage: _____ Model: Year: 6/06
Pump Hrs:
Cust. P.O.
Cust. Acct. No. _____ Written By _____

Customer Service Report

Customer Name: Jackson Twp. Fire Dept.

Truck Model: SPH100

Contact: _____

HS#: 4666

☐
☒

Warranty Repair Date: 11/14/2012

RS Ticket #: 7815

Billable

Date Repair Complete: 12/12/2012

Technician: Jason Shaw, Gene Salvers, Randy

McClure, JR Garrison, Ken Searles and James Warman

Complaint:

Frayed cables

Cause:

Correction:

We inspected truck for further damage from frayed cables. From our inspection, we replaced ladder picture frame due to pulley wear, (4) ladder sheaves and pins, (4) ladder cables. The truck was 3rd party tested. Then we made the repairs that were identified from 3rd party test write up, these reports were quoted and approved.

Repair Validation Review:

Name:

Michael J. Ward

12-13-12

Summary of Repair with Customer:

Parts review with Customer:

Customer Comments:

Customer Signature: _____

(Technician to attach this report with warranty request form)

Jackson Twp. Massillon OH

Per J Parrott's dealings on the repair to this truck, the events and dialog regarding activity and events are listed below.

- The customer's truck was delivered to Service for repair of broken cable. The Chief questioned the cause of failure. Jim advised that it appeared the cables were adjusted too tight, but would know more once sheaves and pins were analyzed.
- Ladder was extended as part of the analysis and the second cable broke. Once ladder was fully extended, the sheaves and pins were disassembled. The polygon bushings were virtually completely worn. Thus sheaves were cocked and rubbing grooves in the retaining brackets resulting in the picture frame requiring replacement. This analysis verified that the cables were adjusted too tight.
- During this period, Jim was keeping Chief Hogue updated via telephone. Chief Hogue was advised that a third party inspection was required after repairs were made to the sheaves and cables. Upon completion of the Third party test a quote was sent for initial repairs as-well-as items from Third party testing. Upon review of the quote, we were advised which repairs they wanted us to complete. The authorized repairs were completed per fire department authorization.
- On 12-13-12 Chief Morton and staff came to pick the truck up. Mike Ward took the customer through the repairs and corrections notating quotes and acknowledged approvals. Chief Morton signed off on the Customer Service Report (attached).
- Based on agreements made by Drew and Dan Herb, the initial billable repair was to be discounted by 50%. The repairs related to the Third party inspection were to be billed at face value. See breakdown below:

Total invoice amount-	\$14,135.99 (see attached invoice)
Less Third Party amount-	\$1150
Total for original repairs-	\$12985.99
This amount @ 50%-	\$6493.44
Customer invoice amount-	\$7643.49

Sutphen Corporation
Service Division
1653 West County Line Rd.
Springfield, Ohio 45501
Toll Free: (866) 287-5549

Name: Jackson Twp. Massillon, OH		Date: 12-17-12
Address:		
City:	State:	Zip:
Contact:	Fax:	
HS: 4666	Mileage:	Model: Year: 6/06
Pump Hrs:		
Cust. P.O.		
Cust. Acct. No.	Written By	

DESCRIPTION OF WORK PERFORMED

RS7815

[illegible]

James Parrott Sr.

From: James Parrott Sr.
Sent: Thursday, December 06, 2012 4:13 PM
To: John Taylor
Subject: RE: HS4666 Jackson Twp, Massillon OH Estimate

Thanks Jim

From: John Taylor
Sent: Thursday, December 06, 2012 3:55 PM
To: thogue@jacksontwp.com
Cc: James Parrott Sr.; Dareth Fowler; Sara Beckett; Michael Sturgill; Bob Meyer; Tom Stites
Subject: HS4666 Jackson Twp, Massillon OH Estimate

Chief,

Jim relayed direction for me to make changes of some items & repairs not wanted.

Attached is the updated extra items estimate.

Thank you,

John Taylor
Sutphen Corporation Service & Parts Dept.
1653 W. County Line Rd.
Springfield, OH 45503
(866) 287-5549
Fax: (937) 969-8869
www.sutphen.com
<http://www.facebook.com/sutphencorporation>



James Parrott Sr.

From: James Parrott Sr.
Sent: Wednesday, December 05, 2012 2:51 PM
To: 'Hogue, T'
Cc: Bob Meyer; Mike Ward
Subject: RE: Repairs
Attachments: Jackson Twp.OH 11-27-12.pdf

Sorry , I missed that one. We had to do a third party test because we replaced the cables and inspected the sheaves. The test is \$1200.00 and I am resending the quote for repairs. Any questions please contact me. Thanks

From: Hogue, T [<mailto:THogue@JacksonTwp.com>]
Sent: Tuesday, December 04, 2012 3:51 PM
To: James Parrott Sr.
Subject: RE: Repairs

Hi Jim,

I am confused as I see the repair list but do not see a quote for a 3rd party test.

Also your e-mail to "R Andrews", he is the Fire Chief in Jackson Twp, Grove City. We are the Jackson Twp near Canton, Ohio-Stark County.



Chief Tracy R. Hogue
Jackson Township Fire Dept.
thogue@jacksontwp.com

This message and any included attachments are from Jackson Township and are intended only for the addressee(s). The information contained herein may include privileged or otherwise confidential information. Unauthorized review, forwarding, printing, copying, distributing, or using such information is strictly prohibited. If you receive this message in error or have reason to believe you are not authorized to receive it, please promptly delete this message and notify the sender by e-mail.

This e-mail and all responses to it may constitute a public record and thus may be made available to anyone who requests it.

From: James Parrott Sr. [<mailto:James.Parrott@sutphencorp.com>]
Sent: Tuesday, December 04, 2012 3:39 PM
To: Hogue, T
Subject: Repairs

SORRY ABOUT THAT.

James Parrott Sr.

Floor Supervisor

Sutphen Corporation Service & Parts Dept.

1653 W. County Line Rd.

Springfield, OH 45503

(866) 287-5549

Fax: (937) 969-8869

www.sutphen.com

<http://www.facebook.com/sutphencorporation>



\$2,409.46

PE13-017

SUTPHEN

7-25-2013

Request 4

RS7815 Jackson 2 of 3

Jackson Twp. Massilon OH

Per J Parrott's dealings on the repair to this truck, the events and dialog regarding activity and events are listed below.

- The customer's truck was delivered to Service for repair of broken cable. The Chief questioned the cause of failure. Jim advised that it appeared the cables were adjusted too tight, but would know more once sheaves and pins were analyzed.
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- During this period, Jim was keeping Chief Hogue updated via telephone, which formulated into written quote format. The initial quote did not include Third Party testing. A ~~second~~ quote was sent including Third party items to determine which items they wanted us to repair. The authorized repairs were completed per fire department authorization.
- On 12-13-12 Chief Morton and staff came to pick the truck up. Mike Ward took the customer through the repairs and corrections notating quotes and acknowledged approvals. Chief Morton signed off on the Customer Service Report (attached).

Relief Value + Labor - Free

464
300
764 → Free

6492.50
6493.44
7643.49

Bob Meyer

To: Drew Sutphen; Dan Herb
Cc: Paul Miller; James Parrott Sr.; Mike Ward
Attachments: 3066_001.pdf

Attached is the bullet point version of Jim Parrott's write up on this project as best I can delineate. Please note the fact that Jim and the customer were in contact over the telephone during the events and final acceptance was notated on the Customer Service Report highlighted in yellow. My understanding is we will discount the original invoice 30% of \$15215, which is \$4565 bringing the total to \$10,650. Is that the discount we want to offer? Thanks.....Bob

Jackson Twp. Massillon OH

Per J Parrott's dealings on the repair to this truck, the events and dialog regarding activity and events are listed below.

- The customer's truck was delivered to Service for repair of broken cable. The Chief questioned the cause of failure. Jim advised that it appeared the cables were adjusted too tight, but would know more once sheaves and pins were analyzed.
- Ladder was extended as part of the analysis and the second cable broke. Once ladder was fully extended, the sheaves and pins were disassembled. The polygon bushings were virtually completely worn. Thus sheaves were cocked and rubbing grooves in the retaining brackets resulting in the picture frame requiring replacement. This analysis verified that the cables were adjusted too tight.
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- On 12-13-12 Chief Morton and staff came to pick the truck up. Mike Ward took the customer through the repairs and corrections notating quotes and acknowledged approvals. Chief Morton signed off on the Customer Service Report (attached).

Jim and Mike
Please I look this over
before I let send
Thanks
Bob

May want to check with Drew on the
Price, Rings a bell it was around 9K
Even though it was approved by the Chief
Dan will get involved.
JMS

JACKSON TWP. MASSILLON OHIO

THIS UNIT WAS BROUGHT TO OUR SHOP WITH BROKEN AND FRAYED CABLE'S. THE CHIEF GAVE ME THE BROKEN CABLE FROM THE BACK OF HIS CAR. HE ASKED ME WHAT WOULD HAVE CAUSED THIS PROBLEM. I TOLD HIM IT LOOKED LIKE THE CABLE'S WERE ADJUSTED TO TIGHT, BUT WHEN WE PULL THE SHEAVE'S AND PINS, WE WOULD KNOW MORE.

ONCE WE STARTED TO EXTEND THE LADDER, THE OTHER EXTEND CABLE BROKE. ONCE WE HAD THE LADDER EXTENDED, WE PULLED THE SHEAVE'S AND PINS. WE INSPECTED THEM AND FOUND THE POLY GON BUSHING'S WERE WORN OUT. WE ALSO FOUND THE SHEAVE'S HAD BEEN RUBBING THE BRACKET'S THEY MOUNT IN. WE HAD TO REPLACE THE PICTURE FRAME (WHICH HAS THE SHEAVE MOUNTING BRACKET'S ON IT)

I WAS KEEPING IN CONTACT WITH CHIEF HOGUE ABOUT THE REPLACEMENT OF THESE PARTS. AT THIS TIME HE WANTED AN ESTIMATE ON WHAT THE REPAIR'S WERE GOING TO COST THEM. THE FIRST ESTIMATE I SENT, I FORGOT TO ADD THE THIRD PARTY TESTING, (WHICH HAD TO BE RE-CERTIFIED WHEN THE STRUCTURAL PART OF THE LADDER HAS BEEN DIS-ASSEMBLED). I RE-SENT THE QUOTE WITH THE LIST FROM THE THIRD PARTY TESTING TO SEE IF THEY WANTED US TO DO ANY OF THE ADDITIONAL REPAIRS.

WE MADE THE REPAIR'S PER THE QUOTE ON 12-6-12. AFTER THE QUOTED REPAIR'S WERE MADE AND COMPLETED, WE CALLED THE CUSTOMER TO COME AND PICK UP THEIR UNIT.

THEY CAME TO PICK UP THEIR UNIT ON 12-13-12. MIKE WARD WENT OVER THE LIST OF REPAIRS WITH CHIEF MORTON. THEN MIKE AND THE CHIEF SIGNED OFF ON THE CUSTOMER SERVICE REPORT.

10.7 hrs.

✓ = original Quote
X = 3rd Part Quote

Hours	RS7815	Date	Tech	Comments
0.5		11/14/2012	Shaw	Set truck up and run for Jim
4.2		11/16/2012	Salyers	Work on ladder
5.0		11/16/2012		Cable removal, bucket removal
9.4		11/19/2012	McClure	Ladder picture frame
8.2		11/19/2012	Garrison	R/R bucket/picture frame
8.5		11/20/2012	McClure	Ladder & Cables
8.3		11/20/2012	Garrison	Install pic frame
6.8		11/21/2012	McClure	Ladder
8		11/21/2012	Garrison	Install yoke plates and run ladder
2.4		11/26/2012	Garrison	Install lower bucket skin - test functions
2.1		11/26/2012	McClure	Ladder
6.5		11/28/2012	Shaw	Electrical leveling motor
6.2		11/28/2012	McClure	List
6		12/7/2012	Searles	Water and foam
3.1		12/11/2012	Shaw	Waterway valve replace. Adjust rear sensor
3.1		12/12/2012	Warman	Reroute lines so gauges drain, check cable adjustment
1.8		12/12/2012	Hardwick	Check cable adjustment
0.6		12/13/2012	Warman	Ladder adjust

90.7

✓ light on outrigger display
✓ pic frame

A7-C-4823

Sara Beckett

From: AD Report Generator <nobody@sutdb.sutphencorp.com>
Sent: Monday, December 17, 2012 11:26 AM
To: Sara Beckett
Subject: Report report-2012-12-17.11-25-52.16408.txt

Company: sut Warehouse Item Listing Page: 1
 Printed by: sbeckett Warehouse: JACKSON TWP. CANTON, OH HS4666 Printed on: 12/17/12
 All Items.

Item Number	Item Name (Truncated)	Vendor	UOM	Primary	Std	Quantity	Quantity	Quantity	Earliest	Quantity	Rec	Total Cost	Expected UOM
107819	RELIEF valve 115 flange 2.5 CLAS00	EA	1.00	0.00	0.00	0.00						232.20	
✓ AT-C-2173-d	SHEAVE 7" diameter	UNION0	EA	2.00	0.00	0.00						113.30	
✓ at-c-2251-e	PIN, SHEAVE FOR 110'	UNION0	EA	2.00	0.00	0.00						32.42	
✓ at-c-4823-c	SUPPORT assy boom outer	LASE00	EA	1.00	0.00	0.00						549.52	
✓ at-c-5030	ROD PIN RETAINER BOOM ASSY	UNION0	EA	6.00	0.00	0.00						35.94	
✓ at-c-5968-c	CABLE assy sect 1 to 3 lwr	BLACCO	EA	2.00	0.00	0.00						393.00	
✓ at-c-5969-c	CABLE assy sect 1 to 3 oute	BLACCO	EA	2.00	0.00	0.00						397.20	
✓ AT/TEST/S	AERIAL LADDER INSPECTION	NATTES	EA	1.00	0.00	0.00							
#												800.00	
Truck:	RS7815												
Total Inventory Value:												2,553.58	

COST

LIST

464.4

339.9

97.26

1831.73

72

1179

1191.60

1200

6375.89

LIST

* Indicates Cost Layer Quantities Do Not Match Balance Quantities

7622.10
 371.90
 2553.58

COST LIST
 232.20 464.4
 113.30 339.9
 32.42 97.26
 549.52 1831.73
 35.94 72
 393.00 1179
 397.20 1191.60
 1200
 \$6375.89
 LIST

[illegible]

PE13-017

SUTPHEN

7-25-2013

Request 4

RS7815 Jackson 3 of 3

QTY	PART NUMBER AND DESCRIPTION	Parts	Labor	Extended Price
1	Replace pump panel TPG head & test (portion will not illuminate) 117155	\$1,126.00	\$300.00	\$1,426.00
1	Outrigger display circuit board partial failure AT-C-5674 (Color may not match previous panel)	\$843.34	\$400.00	\$1,243.34
1	Repaired leak at top officers side discharge valve Repair complete		\$200.00	\$200.00
1	Waterway relief valve leaks (not rebuildable) & test 107819	\$409.46	\$300.00	\$709.46
1	Replace Platform Gatevalve leaks & test (purflex)	\$750.00	\$300.00	\$1,050.00
1	Recalibrated water tank level inaccurate. Repair complete		\$200.00	\$200.00
1	Tested and reset Platform breathing air too high Repair complete		\$100.00	\$100.00
1	Repaired light out on outrigger display Repair complete		\$50.00	\$50.00
1	Repaired platform leveling motor not cycling Repair complete		\$100.00	\$100.00
1	Replace Akron valve display blinks 7 day order time 93030004 Akron Brass	\$763.00	\$200.00	\$963.00
Sutphen Corporation has performed the above itemized work. Any liability or responsibility for work not listed is specifically denied. Inspection of the apparatus for deficiencies or problems beyond the above listed items has not been performed. Thank you for choosing Sutphen Corporation for the maintenance of your vehicle.		TRAVEL HRS.		
		LABOR HRS.		
		TOTAL		\$6,041.80

[illegible]

I TOLD Chief HOGUE THAT WE HAD TO DO A THIRD PARTY TEST BECAUSE THE CABLE'S AND SHEAVE'S WERE CONSIDERED PART OF THE STRUCTURE. AFTER THE THIRD PARTY TEST WE HAD A LIST OF REQUIRED REPAIR'S AND SHOULD BE DONE REPAIR'S. Chief HOGUE ASKED ME TO SEND HIM A TOTAL OF THE REPAIRS ALREADY COMPLETED, AND A QUOTE FOR REPAIR'S NEEDED FROM THIRD PARTY TESTING.

I TOLD HIM TO LET US KNOW WHAT REPAIR'S HE WANTED US TO MAKE. WE THEN WENT OVER THE LIST AND HE DELETED A FEW ITEMS AND TOLD ME TO REPAIR THE REST.

PE13-017

SUTPHEN

7-25-2013

Request 4

RS7886 Mishawaka

PE13-017

SUTPHEN

7-25-2013

Request 4

RS7911 Green Valley

AUTOMOTIVE & EQUIPMENT APPRAISAL
Dayton

AUTOMOTIVE & EQUIPMENT APPRAISAL

63-A North Dixie Drive

Vandalia, OH 45377

(937)264-0600 Fax: (937)264-0224

Written By: WILLIAM BICKLEY 02/28/2013 08:36 AM

For: Glatfelter Claims mgt -

Adjuster: Diane Barth

ESTIMATE OF RECORD

Insured: Green Valley Fire

Owner: Green Valley Fire

Address: 1285 W Camino Encanto
Green Valley, AZ 85622

Business: (520)940-2338

Cellular: (520)625-9400

Claim [REDACTED]

Policy [REDACTED]

Date of Loss: 08/15/2012

Type of Loss: Collision

Point of Impact: 16. Non-Collision

Inspect Sutphen Warehouse

Location:

OTHER

Repair SUTPHEN CORP

Facility: Columbus, OH

Business: (866)287-5549

Days to Repair

License #

2009 OTHE Sutphen 100' areial HS4596 DIESEL red Int:

VIN: 1S9A3JLE891 [REDACTED] Lic: [REDACTED] AZ Prod Date:

Odometer: UNK

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1#	Rpr	remove ladder assy from truck				28.0	
2#		unhook electrical & Hyd	1				
3#	Rpr	remove Bucket from yolk				5.0	
4#	Rpr	Remove yolk assembly				6.0	
5#	Rpr	Remove flex hoses				2.0	
6#	Rpr	Pull all sections apart on floor (5 sections)				28.0	
7#	Rpr	Inspect Rotec Bearing				4.0	
8#	Rpr	Inspect outriggers 4 each				4.0	
9#							
10#	Rpr	Remove waterway so it can be resealed				6.0	
11#	Rpr	Transport waterway to Spfld shop for reseal				3.0	
12#	Repl	reseal water way and test	1	300.00		18.0	
13#	Subl	Pressure wash and clean sections 12.0 hrs	1	1200.00 X			
14#	Rpr	Transport Water way back to Corp				3.0	
15#							

ESTIMATE OF RECORD

2009 OTHE Sutphen 100' areial HS4596 DIESEL red Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
16#	Repl	Remove climbing ladder ends left & Right	2	350.00	3.0	
17#		inspect ladder rungs	1			
18#						
19#						
20#	Repl	Bucket Structure & Transfer all parts	1	25988.13	90.0	
21#	Rpr	Reuse Bucket leveling system & Inspect cylinders			2.0	
22#	Rpr	reuse Bucket control Box Assembly				<u>Incl.</u>
23#	Repl	Parapet Ladder	1	1050.00		<u>Incl.</u>
24#	Repl	Yolk cover Treadplate	1	90.00		
25#	Rpr	Cut old Bucket apart and supply photos of scrap			2.0	
26#	Repl	Tele light handle at Bucket door (Grab Handle)	1	165.00	1.5	
27#						
28#	Repl	Large Flex hoses (blown out)	2	300.00	2.0	
29#						
30#	Repl	Cable track assy (Cat Track)	1	30000.00	24.0	
31#	Repl	Cable package assembly	1	13459.20	12.0	
32#	Repl	All ladder sheaves	1	20022.00	24.0	
33#	Repl	Sheave pins and caps	1	583.56		<u>Incl.</u>
34#						
35#	Repl	Yolk assy	1	3951.00	4.0	
36#	Rpr	Cut Yolk apart and provide photos for scrap			2.0	
37#						
38#	Rpr	Visual and operational check lift cylinders			2.0	
39#	Rpr	Reuse Stokes Arms & inspect			2.0	
40#						
41#	Repl	all ladder bolts and nuts packages	1	1400.00		
42#	Repl	Ladder section Hucks as nec	1	1000.00		
43#	Repl	ladder slide Blocks complete set	1	4669.41		
44#	Repl	Ladder lacings as nec on sections repaired	1	203.67		
45#						
46#		BASE Section #5	1			
47#	Rpr	Measure and inspect Base so it can be reused			4.0	
48#	Repl	Slide Blocks on Base	1	<u>Incl.</u>		
49#	Rpr	labor base section			10.0	
50#						
51#		TPI Section	1			

ESTIMATE OF RECORD

2009 OTHE Sutphen 100' areial HS4596 DIESEL red Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
52#	Rpr	Measure and check Tip				4.0	
53#	Repl	Tip slide blocks	1		<u>Incl.</u>		
54#	Repl	End Plates Lt & Rt	2		650.00		
55#	Rpr	Hyd cyl box				2.0	
56#	Repl	Lacings as nec	2		<u>Incl.</u>		
57#	Rpr	Labor Tip section				24.0	
58#							
59#		SECTION #2	1				
60#	Rpr	Measure and check structure of this section				4.0	
61#	Repl	Misc lacings	1		<u>Incl.</u>		
62#	Rpr	Track brackets				1.0	
63#	Repl	Steel structure	1		2200.00		
64#	Rpr	labor Section #2				24.0	
65#							
66#		SECTION #3	1				
67#	Rpr	Measure and check section				4.0	
68#	Repl	Steel structure	1		800.00		
69#	Repl	Slide Blocks	1		<u>Incl.</u>		
70#	Rpr	Labor section number 3				16.0	
71#							
72#		SECTION 4	1				
73#	Rpr	Measure and check section				4.0	
74#	Repl	Slider blocks	1		<u>Incl.</u>		
75#	Rpr	Labor section number 4				16.0	
76#							
77#	Repl	Picture Frame Section Steel	1		2650.00		
78#	Repl	Cable bracket	8		199.84		
79#	Repl	Rubber Grommet	16		12.96		
80#	Repl	Cylinder attach bracket	4		191.32		
81#	Repl	Bearings	4		44.00		
82#	Repl	End rail support plate	2		22.00		
83#	Repl	Climbing ladder support Blocks	2		59.20		
84#	Repl	Pin, cable end Boom	8		96.00		
85#	Repl	Bucket leveling harness	1		78.22		
86#							
87#	Rpr	Assemble repaired ladder sections (put together)				40.0	
88#	Rpr	Install ladder back on truck				30.0	
89#	Rpr	FactoryOperational test after assembly				8.0	
90#							
91#	Rpr	Final finish				99.0	
92#	Rpr	Final Finish & Fit				87.0	
93#		Part Freight and pick up	1				
94#							
95#	Repl	Misc shop supplies	1		375.00		
96#							

ESTIMATE OF RECORD

2009 OTHE Sutphen 100' areial HS4596 DIESEL red Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
97#	Subl	3rd party test	1	1200.00	X		
98#							
99#	Subl	Return shipping OPEN to Invoice (Insurance Company) \$10,000.	1		X		
Subtotals ==>				113310.51		654.5	0.0
Parts							110910.5
Body Labor			654.5 hrs @	\$100.00/hr			65450.00
Body Supplies			654.5 hrs @	\$ 1.65/hr			1079.93
Sublet/Misc.							2400.00
SUBTOTAL							\$179840.4
TOTAL COST OF REPAIRS							\$179840.4
ADJUSTMENTS:							
Deductible							500.00
TOTAL ADJUSTMENTS							\$ 500.00
NET COST OF REPAIRS							\$179340.4

FOR YOUR PROTECTION ARIZONA LAW REQUIRES THE FOLLOWING STATEMENT TO APPEAR ON THIS FORM. ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS IS SUBJECT TO CRIMINAL AND CIVIL PENALTIES.

CCC Pathways - A product of CCC Information Services Inc. The following is a list of abbreviations that may be used in CCC Pathways that are not part of the MOTOR CRASH ESTIMATING GUIDE: BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA=National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Sara Beckett

From: AD Report Generator <nobody@sutdb.sutphencorp.com>
Sent: Thursday, February 28, 2013 8:53 AM
To: Sara Beckett
Subject: Report report-2013-02-28.08-53-12.28895.txt

Company: sut Warehouse Item Listing Page: 1
Printed by: sbeckett Warehouse: GREEN VALLEY FD HS4596 Printed on: 02/28/13
All Items.

Item Number	Item Name (Truncated)	Vendor	UOM	Quantity On Hand	Quantity Committed	Quantity Earliest	Quantity Rec On Order	Quantity Receipt	Expected UOM
9600K49	RUBBER GROMMET 3/4"HOLE 3/3 MCM000	EA	16.00	0.00	0.00				7.37
at-c-2126	LACING, VERTICAL SIDE, SECT UNION0	EA	1.00	0.00	0.00				23.10
at-c-2130	LACING,HORZ.TOP/BOTTOM,SECT UNION0	EA	1.00	0.00	0.00				0.00*
AT-C-4861-B	PIN cable end boom sect 5 UNION0	EA	8.00	0.00	0.00				42.48
AT-C-5223	PLATE END RAIL SUPPORT UNION0	EA	2.00	0.00	0.00				11.00
at-c-5369-d	BUCKET MOUNT WELDMENT LH LASE00	EA	1.00	0.00	0.00				391.00
at-c-5379-d	BUCKET MOUNT WELDMENT RH FIRE43	EA	1.00	0.00	0.00				391.00
at-c-5612-h	NLA/SEE AT-C-5612-I THIE01	EA	1.00	0.00	0.00				
# AT-C-5612-161						1,317.00			
AT-C-5617-B	BRACKET CYLINDER ATTACHMENT UNION0	EA	4.00	0.00	0.00				57.40
AT-C-5824-C	HANDRAIL Boom To Bucket 100 TUBULA	EA	1.00	0.00	0.00				150.00
AT-C-5966-B	BRACKET CABLE TOP BOOM SEC LASE00	EA	4.00	0.00	0.00				49.96
AT-C-5967-B	BRACKET CABLE BOT BOOM SEC LASE00	EA	4.00	0.00	0.00				49.96
AT-C-6151-A	BLOCK support climb ladder DAUG01	EA	2.00	0.00	0.00				29.60
AT-C-6747-A	HARNESS bucket leveling sys EWH000	EA	1.00	0.00	0.00				39.11
AT-C-8250-C	PLATFORM ASSY 100' 5 SECTIO FIRE43	EA	1.00	0.00	0.00				7,796.44
GRAPHICS PKG	LETTERING & STRIPING PER SP ASSO01	EA	0.00	0.00	1.00	02/19/13			1 EA
KFS4912	POWER UNIT sub assy KRAFT0	ea	1.00	0.00	0.00				1,919.56
LTP547AC1X6100H	LIGHT POLE, only, style 547 FIRE00	EA	1.00	0.00	0.00				279.94
PGP24F32-32	BEARING SELF-LUBRICATING 1. POLY04	EA	4.00	0.00	0.00				22.68
rsl-prod	REPAIR/SERVICE/LABOR CASH00	EA	1.00	0.00	0.00				
# 10066601						1,497.03			
Truck: RS7911									

Total Inventory Value: 14,074.63

* Indicates Cost Layer Quantities Do Not Match Balance Quantities

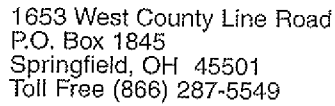
PE13-017

SUTPHEN

7-25-2013

Request 4

RS8044 Mishawaka



NAME JACKSON TWP		DATE 6-6-13	
ADDRESS 7383 FULTON Dr NW MASSILLION OH			
ZIP 44646	PHONE 330-834-3960	H.S. NO. L4666	MILEAGE 15271
MODEL SPH-100	YEAR 10/9	CUSTOMER P.O.	
CUSTOMER ACCT. NO.	PUMP HOURS 1479	WRITTEN BY JEFF DENISON	

EHC Inc. #1121100 Rev. 5/02

PE13-017

SUTPHEN

7-25-2013

Request 4

Sutphen Response Request 4

Enclosed is the information that was requested as part of Preliminary Evaluation PE13-017.

- 4. Produce electronic copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Sutphen used for organizing the documents.**

Sutphen Response: Please see the enclosed information. Documents are arranged by the Sutphen repair document number and vehicle they refer to.