

PE13-010

CHRYSLER

6/20/2013

ENCLOSURE 4

FIELD DATA

CAIRS REPORT

Customer Assistance Inquiry Record (CAIR)# **13413131**

VIN	1B3JZ65Z5	4V [REDACTED]	Open Date	04/11/2005	Built Date	06/08/2004
Model Year	2004	Body	ZBDS27	DODGE VIPER SRT-10 TWO DOOR CONVERTIBLE		
In Service Dt	07/29/2004	Mileage	4,006	Dealer Zone	71	LOS ANGELES
Plant	V	CONNER AVENUE ASSEMBLY PLANT	Market	U	US	
Color	PX3	VIPER BLACK CLEAR COAT				
Engine	EWC	8.3L V10 SFI ENGINE				
Transmission	DEC	6-SPEED MANUAL TREMEC TRANSMISSION				

Dealer	43012	CERRITOS DODGE INC				
Dealer Address	18803 STUDEBAKER ROAD					
Dealer City	CERRITOS	Dealer State	CA	Dealer Zip	90703	

Owner	[REDACTED]	Contact Type	TELEPHONE
Address	[REDACTED]	Home Phone	[REDACTED]
	BEVERLY HILLS CA [REDACTED]	Country	UNITED STATES

Product - Differential Gear Assy's - Axle Shaft - Broken, Cracked - Unknown	AXEL SHAFT BROKEN
Referral - Other - Default - Default - Default	Tier Three referral
Product - Unknown - Unknown - Accident - Default	

Customer call in stating he was in an accident and his vehicle was totaled. Agent reassigned CAIR to tier three for special investigations. 4/12/05. CONTACTED OWNER AND LEFT VOICE MAIL THAT WE WOULD LIKE TO KNOW THE PURPOSE OF THE CALL, THE LOCATION OF THE VEHICLE, AND IF THERE WERE ANY INJURIES. CLOSED CAIR UNTIL SUCH TIME AS SUFFICIENT INFORMATION IS PROVIDED TO ALLOW US TO RESPOND. Transferred customer to Tier Three for further research per. Customer called in about above issue. Customer stated he still has not heard nothing on the situation. Writer advised the customer tier three has left two messages. Transferred customer to Tier Three for further research per [cld49]. 04/19/05 Spoke with owner and advised location of vehicle is needed. Owner states he will get that information and will call back. Provided owner with my direct line. Vehicle is currently located at:
 11040 Olinda St
 Sun Valley, CA 91352
 818-767-2121
 Requires 24 hr notice prior to inspection. 4/20/05. OWNER CONTACTING SI BECAUSE HE ALLEGES AN AXEL BROKE AND CAUSED THE CAR TO LOOSE CONTROL. CAR WAS TOTAL LOSS. NO INJURIES. FORWARDED TO 82T. _4/20/05-assigned to TK27-rlg
 CAIR NUMBER 13413131 REQUEST EAA INSPECTION 04-20-2005 15:00
 CAIR NUMBER 13413131 E-MAIL SENT TO EAA 04-20-2005 15:00
 4/21/2005: Sent Customer Acknowledgement Letter. (ACooks)
 Inspection Requested: 4/20/2005 (ACooks)
 4/27/05 Inspection completed, however SA having network issues and will get report to CCRG ASAP, per EAA.ch
 PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 04/28/05 AT 06:00 13413131

Inspection Conducted: 4/26/2005 (ACooks)
Inspection Report Received: 5/5/2005 (ACooks)

Customer Assistance Inquiry Record (CAIR)# **14654413**

VIN	1B3JZ65Z6	4V [REDACTED]	Open Date	02/28/2006	Built Date	06/22/2004
Model Year	2004	Body	ZBDS27	DODGE VIPER SRT-10 TWO DOOR CONVERTIBLE		
In Service Dt	05/06/2005	Mileage	5,000	Dealer Zone	42	DETROIT
Plant	V	CONNER AVENUE ASSEMBLY PLANT	Market	U	US	
Color	PX3	VIPER BLACK CLEAR COAT				
Engine	EWC	8.3L V10 SFI ENGINE				
Transmission	DEC	6-SPEED MANUAL TREMEC TRANSMISSION				

Dealer	45119	CHAMPION CHRYSLER JEEP DODGE					
Dealer Address	4505 W 96TH ST						
Dealer City	INDIANAPOLIS			Dealer State	IN	Dealer Zip	46268

Owner	[REDACTED]	Contact Type	ROADSIDE
Address	[REDACTED]	Home Phone	
	INDIANAPOLIS IN [REDACTED]	Country	UNITED STATES

Product - Suspension - Unknown - Other - Front	Accident
Corporate - Property Damage - Default - Default - Default	
Corporate - Roadside Services - Service Contracts - Towing - Default	
Product - Unknown - Unknown - Accident - Default	

Roadside Assistance Contacted - DATE : 2006-02-26
 Road Side File Created 02-28-06 FOR SERVICE CONTRACT
 VEHICLE PROBLEM AT: VEHICLE TAKEN TO:
 723 S AUBURN STREET 4505 W 96TH STREET
 DELMAR AVENUE/WASHINGTON
 INDIANAPOLIS INDIANAPOLIS
 IN USA IN
 CALLER_COMMENTS 01--CALL CUST 20 MIN PRIOR//BACK
 DEALER CODE : 45119 CHAMPION CHRYSLER JEEP DODGE
 Owner claims vehicle front end defective causing the accident. Please
 arrange for inspection and photos to determine liability. Vehicle at
 Champion CJ Contact is Doug Dake 317-872-6200
 PLEASE CONTACT AND ARRANGE INSPECTION TO DETERMINE
 CAUSE OF THIS INCIDENT. PLEASE PROVIDE COMPLETED PVIR REPORT, INCLUDING
 SECTIONS A, B, J, & ALL APPLICABLE SECTIONS RELATED TO ALLEGATION,
 PHOTOS, DRB CODES, POLICE REPORT (if available), AND ANY OTHER
 PERTINENT INFORMATION. THANKS. RAB32.
 CAIR NUMBER 14654413 REQUEST EAA INSPECTION 02-28-2006 14:02
 CAIR NUMBER 14654413 E-MAIL SENT TO EAA 02-28-2006 14:02
 3/6/06.....EAA FOUND NO PROBLEMS OF ANY KIND WITH THE FRONT END
 SUSPENSION OR STEERING ON THIS VEHICLE. SEVERE DAMAGE TO REAR END DUE TO
 IMPACT.....OUTER WHEEL HAS 1/4 INCH DEEP IMPACT GOUGES ON OUTSIDE OF WHEEL
 AND THE KNUCLE. 'RIGHT REAR AXEL HAD PULLED LOOSE FROM REAR HUB AFTER _
 KNUCKLE HAS SHEERED.THERE WERE GOUGE MARKS FROM SHEERED KNUCKLE INSIDE
 THE RIM SURFACE. THERE WERE DEEP SCRAPES AND DENTS OVER ENTIRE WHEEL
 OUTER RIM EDGE AND RIM FLANGE. SOME GOUGE MARKS ON OUTER FACE OF RIM WERE
 1/4 INCH DEEP'.....APPEARS TO BE ACCIDENT DAMAGE. INSURANCE RESPONSIBILITY.
 EAA WAS UNABLE TO CONTACT THE OWNER FOR AN INTERVIEW.
 REASSIGNED TO BC/DLR 42 45119 03/06/06 12:44 R 14654413
 3-8-06 I spoke with Mr. [REDACTED] I advised him taht our independent

investigations showed that there was severe damage to the rear end because of impact, etc. etc. I advised that that wasn't the responsibility of DCX. I advised to take the matter up with his insurance company. Close. BS

Customer Assistance Inquiry Record (CAIR)#	15920065
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VIN	1B3JZ65Z3 5V [REDACTED]	Open Date	02/02/2007	Built Date	01/27/2005
Model Year	2005	Body	ZBDS27	DODGE VIPER SRT-10 TWO DOOR CONVERTIBLE	
In Service Dt	09/30/2005	Mileage	4,000	Dealer Zone	
Plant	V	CONNER AVENUE ASSEMBLY PLANT	Market	U	US
Owner	[REDACTED]			Contact Type	E-MAIL
Address	[REDACTED]			Home Phone	
	TRAVERSE CITY OK [REDACTED]			Country	UNITED STATES

Corporate - Warranty Coverage - Default - Default - Default	Outside party seeking information.
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***** EMAIL BRIEF DESCRIPTION CONTENT *****

Warranty Information

***** END EMAIL BRIEF DESCRIPTION CONTENT *****

I am a claims adjuster for a Viper Owner that had a spindle on the p/s rear break and cause some damage to his vehicle. This is not covered by insurance as it is a mechanical problem. I need to know if he has a warranty in place, as he does not know what he did with that information. If you can not help me with this please point me in the right direction.

Thanks [REDACTED] Claims Adjuster Hagerty Insurance

*****END OF EMAIL*****

Email states:

Thank you for contacting the Chrysler Group Customer Assistance Center regarding your clients information. Unfortunately, we cannot provide this information to someone other than the vehicle owner. We would be happy to assist him with this information. Please have you client contact Customer Assistance at 800-992-1997, Monday through Friday, 8:00 am to 5:00 pm. Thank you again for your email.

*****END OF REPLY*****

Customer Assistance Inquiry Record (CAIR)# **20824404**

VIN	1B3JZ65Z7	4V [REDACTED]	Open Date	05/15/2011	Built Date	02/27/2004
Model Year	2004	Body	ZBDS27	DODGE VIPER SRT-10 TWO DOOR CONVERTIBLE		
In Service Dt	04/18/2005	Mileage	11,181	Dealer Zone	32	NEW YORK
Plant	V	CONNER AVENUE ASSEMBLY PLANT	Market	U	US	
Color	PA9	VIPER BRIGHT SILVER METALLIC C/C				
Engine	EWC	8.3L V10 SFI ENGINE				
Transmission	DEC	6-SPEED MANUAL TREMEC TRANSMISSION				

Dealer	44936	IRA CHRYSLER JEEP DODGE				
Dealer Address	724 ROGERS STREET					
Dealer City	LOWELL	Dealer State	MA	Dealer Zip	01852	

Owner	[REDACTED]	Contact Type	TELEPHONE
Address	[REDACTED]	Home Phone	[REDACTED]
	WRENTHAM MA [REDACTED]	Country	UNITED STATES

Product - Suspension - Upper Control Arms/Ball Jnts - Improper Installation/Missing - Rear-Pass	Part snapped while driving
Corporate - Property Damage - Default - Default - Default	
Product - Unknown - Unknown - Accident - Default	

Customer states that he was driving in a straight line on a highway Sat May 15, when vehicle lurched as if hit from behind, slid right, hit a guardrail, swerved back across four lanes and ended up in oncoming traffic. Customer states he had vehicle towed back to his garage, that he is a mechanic, and that he removed wheel for tow, and inspected the control arm. States that part showed evidence of poor casting and that this vehicle is low mileage and had been maintained meticulously, no reason the control arm should suddenly snap. Customer states he is relatively uninjured, his passenger is very shaken up, and that vehicle has suffered otherwise cosmetic damage.

Customer advised a call back is required and will take place within one business day by COB their time

Preferred Morning/Midday call back number is [REDACTED]

Preferred Afternoon/Evening call back number is N/A

Customer email address for case updates: [REDACTED]

Who has possession of the vehicle? Owner

Has the vehicle been diagnosed by a CDJ dealer? No

If a CDJ dealer has diagnosed, what is the dealer name or code? No

Reassigned to 88S

Caller was not showing as owner when he called, agent updated ownership information before processing CAIR.

05.16.11

PER ANSWER STATION 18889

> What is the current location of the vehicle?

We need the exact location - complete address - It can NOT be a P.O. BOX
 If at customer s residence- it must be updated in CAIR & COIN and stated so
 If it is a Company - we need, company name, physical address, city, state, zip and phone (unsure of spelling? Ask customer)

NOTE: If the customer does not know location full address & phone number

then they need to call back with information before it is sent to 82S
Customer stated that the vehicle is at his house.
30 Robert Topham Dr
Wrentham MA 02093

05.16.11

>> case is being forwarded to Chrysler Legal (CCRG) (2-5 days contact)
VEHICLE LOCATED AT: RESIDENCE

██████████
██████████
WRENTHAM MA ██████████

Email LZ40.

Per OGC Matrix, reassigned to 82T. MG17

5/16/11 ASSIGN TO LSE6.

CAIR NUMBER 20824404 REQUEST EAA INSPECTION 05-16-2011 16:24

CAIR NUMBER 20824404 E-MAIL SENT TO EAA 05-16-2011 16:24

CCRG Open Date: 05/16/2011 16:13:31

Letter Sent: Acknowledgement 05/17/2011 09:20:06

PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 05/19/11 AT 13:44:50 20824404

PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 05/19/11 AT 14:05:01 20824404

Letter Sent: Denial 05/23/2011

Customer calls to speak with their Case Manager.- transferred

Caller requesting to speak with Case Manager. Customer says the rear control arm broke while he was driving on the highway. Customer says there was significant damage. Customer says the vehicle cannot be driven. Customer says one of the wheels is off the car. Customer says the investigator from Chrysler looked at the vehicle last week. Writer informed the customer a letter had been sent of the decision.

Customer called because he hadn t spoken to case manager. Agent sees case is closed but no note about case manager speaking to customer; letter regarding denial only. Agent transferred call to case management.

Caller requesting to speak with Case Manager. Customer says he had an independent inspector look at the metal casting. Customer says the casting has two different colors of metal. Customer says this inspector told him this was a bad casting. Customer says the man who came to inspect the vehicle was old and could not see well. Customer says the form letter is the only communication he has been given. Customer does not feel the decision is correct. Customer says the Chrysler inspector told him there is not any trauma to the vehicle and there should be assistance. Customer disagrees with the decision. Customer asked to talk to the case manager. Writer informed the customer the case had been decided by the corporate office and communication with the off ice is limited. Customer informed the customer the decision is not going to change and was the result of research and investigation. Customer asked for a supervisor. Writer referred the call to a supervisor.

Supervisor

Writer called the customer at ██████████ and left a voice mail.

Caller requesting to speak with Case Manager.

Customer returning supervisor call.

Writer spoke to the customer who understands the decision not to assist with the repair. Writer explained to the customer that the decision will remain unchanged. The customer understood and was thankful for the call.

CLOSED LOOP UPDATE - no need for additional follow-up.

Customer Assistance Inquiry Record (CAIR)# **22857460**

VIN	1B3JZ69Z6	6V [REDACTED]	Open Date	12/03/2012	Built Date	11/18/2005
Model Year	2006	Body	ZBDS29	DODGE VIPER SRT10 COUPE		
In Service Dt	12/16/2007	Mileage	12,000	Dealer Zone	63	DALLAS
Plant	V	CONNER AVENUE ASSEMBLY PLANT	Market	U	US	
Color	PBE	VIPER GTS BLUE				
Engine	EWC	8.3L V10 SFI ENGINE				
Transmission	DEC	6-SPEED MANUAL TREMEC TRANSMISSION				

Dealer	43665	LEWIS CHRYSLER-DODGE INC				
Dealer Address	3311 NORTH COLLEGE AVENUE					
Dealer City	FAYETTEVILLE	Dealer State	AR	Dealer Zip	72703	

Owner	[REDACTED]	Contact Type	TELEPHONE
Address	[REDACTED]	Home Phone	[REDACTED]
	LOWELL AR [REDACTED]	Country	UNITED STATES

Product - Unknown - Unknown - Accident - Default	customer states rear passenger wheel fell off causing accident
Corporate - Property Damage - Default - Default - Default	
Dealer - By-Pass - Default - Default - Default	
Product - Suspension - Unknown - Other - Rear-Driver	
Product - Wheels and Tires - Wheels - Bent - Rear-Driver	

Customer states that passenger rear wheel fell off causing vehicle to end up in ditch. Customer asking for inspection of vehicle to certify what caused wheel to fall off causing accident
 Lewis Chrysler Dodge Jeep Ram - 43665
 3311 north college avenue, fayetteville , AR 72703 - 866-767-5595
 Lewis states that vehicle is not there
 customer states that SA Anthony took care of him Sat dialed wrong number
 SA Anthony states that DM has told customer to call CAC to get independent inspector to determine cause of accident
 1. Who is calling and what is their contact information? Dr [REDACTED]

Alternate:
 2. What happened? customer states that passenger rear wheel fell off causing vehicle to end up in ditch
 3. What is the current location of the vehicle? Lewis CDJ (43665) informed customer that his case has been reassigned to another department for further review and special handling and they will follow up within 2-5 business days,

 12.03.12
 >> case is being forwarded to Chrysler Legal (CCRG) (2-5 days contact)
 VEHICLE LOCATED AT: CONTACT ANTHONY
 GRAPEVINE DODGE CHRYSLER JEEP
 2601 WILLIAM D TATE AVE
 GRAPEVINE TX 76051

817-410-7500

Per OGC Matrix, reassigned to 82T. MG17

12/3/12 ASSIGNED TO TNT16. PAG

CAIR NUMBER 22857460 REQUEST EAA INSPECTION 12-03-2012 14:53

CAIR NUMBER 22857460 E-MAIL SENT TO EAA 12-03-2012 14:53

12.04.12

CORRECT LOCATION IS:

LEWIS CHRYSLER DODGE JEEP RAM

3311 NORTH COLLEGE AVENUE

FAYETTEVILLE AR 72703

479-442-7552

Per OGC Matrix, reassigned to 82T. MG17

12/4/12 UPDATED CCRG FILE. PAG

CCRG Open Date: 12/03/2012 14:48:45

Letter Sent: Acknowledgement 12/04/2012 10:18:09

PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 12/11/12 AT 04:17:48 22857460

Letter Sent: Denial 12/13/2012

Customer called after receipt of unsigned form letter from General Council denying claim because Inspector stated that the right rear steering knuckle separated causing the crash. Customer confused why inspector would state that there was a mechanical issue with the vehicle and the General Council would deny customer to e-mail copy of General Council letter

***** Below Customer Contacted for Documentation Request *****

jeffrey.dickson@minacs.adityabirla.com on 2012-12-17 @ 13:47

***** Customer Document Received *****

customer wants to know why inspector said that a mechanical issue caused crash but Chrysler letter

stating inspector found only impact related damages

Customer left voicemail that he talked again to the inspector and inspector was clear that his report stated that it was a mechanical issue that caused the crash. Also received the following e-mail from the customer - 'My Neural Specialist diagnosed my injury Yesterday and began treatment'

12.19.12

Customer called back to discuss letter of denial.

Phone# [REDACTED] cell

Per OGC Matrix, reassigned to 82T. MG17

12.19.12 Updated Law Manager and Case Manager. MJK _

customer s son calls asking status - informed son that Legal contacted

[REDACTED] on 12/19

son calls back stating that [REDACTED] did not receive call on 12/19

Received voicemail from customer that before he submits claim to Farm Bureau, he thinks SRT executives should be aware that he is informing potential Viper buyers via the internet that the 2013 Vipers may be unsafe to drive at any speed due to uninspected foreign manufactured steering knuckles. He has made a report to NHTSA. E-mailed information to TL RP and JC

12.28.12

Customer called back to discuss letter of denial.

Received voicemail from customer that before he submits claim to Farm Bureau, he thinks SRT executives should be aware that he is informing potential Viper buyers via the internet that the 2013 Vipers may be unsafe to drive at any speed due to uninspected foreign manufactured steering knuckles. He has made a report to NHTSA

His vehicle is a 2006 Viper

Per OGC Matrix, reassigned to 82T. MG17

12.28.12 Updated Law Manager and Case Manager. MJK

E-mail from customer:

Jeff, Any word on the reconsideration???

Georg

From: Lmxlotus@aol.com

To: JD1293@chrysler.com

Sent: 12/19/2012 4:56:15 A.M. Central Standard Time

Subj: Re: 2006 Viper

My Neural Specialist diagnosed my injury Yesterday and began treatment.

Any response from legal?

CM replied to customer e-mail stating that 'Your file is in the hands of the office of Gen Counsel and any response would come from them.'

Customer upset that he cannot get through the General Council switchboard.

Customer contacted SRT stating that he would like to speak with a SRT Production Manager in regards to the rear steering knuckle. Agent asked customer for VIN number, Customer did not have a VIN number. Agent stated, would like to open a case for the customer. Customer stated he has an open case already and he has another call. Call ended.

Customer contacted stating they need to speak with General Council. Agent advised that we do not have a department here at contact he has reached.

Customer was very irate that he couldn't speak with his CM. Agent advised we would document their call.

Customer Assistance Inquiry Record (CAIR)# **22949130**

VIN	1B3JZ65Z9	5V [REDACTED]	Open Date	01/03/2013	Built Date	11/03/2004
Model Year	2005	Body	ZBDS27	DODGE VIPER SRT-10 TWO DOOR CONVERTIBLE		
In Service Dt	04/30/2005	Mileage	36,000	Dealer Zone	42	DETROIT
Plant	V	CONNER AVENUE ASSEMBLY PLANT	Market	U	US	
Color	PYR	VIPER RACE YELLOW CLEAR COAT				
Engine	EWC	8.3L V10 SFI ENGINE				
Transmission	DEC	6-SPEED MANUAL TREMEC TRANSMISSION				

Dealer	43275	HILLSDALE CHRYSLER DODGE JEEP INC				
Dealer Address	308 WEST CARLETON ROAD					
Dealer City	HILLSDALE	Dealer State	MI	Dealer Zip	49242	

Owner	[REDACTED]	Contact Type	TELEPHONE
Address	[REDACTED]	Home Phone	[REDACTED]
	MILTON FL [REDACTED]	Country	UNITED STATES

Corporate - Property Damage - Default - Default - Default	
Dealer - By-Pass - Default - Default - Default	
Product - Suspension - Spindle / Bearings/S Knuckle - Other - Rear-Driver	
Product - Unknown - Unknown - Accident - Default	

1. Who is calling and what is their contact information? [REDACTED]
[REDACTED]

2. What happened? Customer was driving the vehicle and the knuckle on the rear driver side tire turned inwards and he hit a wall.

3. What is the current location of the vehicle? Hill Kelly Dodge
6171 Pensacola Blvd
Pensacola, FL 32505
(850) 476-9078

Per OGC Matrix, reassigned to 82T.
1/4/13 ASSIGNED TO TNT16. PAG
CAIR NUMBER 22949130 REQUEST DEKRA INSPECTION 01-04-2013 15:19
CAIR NUMBER 22949130 E-MAIL SENT TO DEKRA 01-04-2013 15:19
CCRG Open Date: 01/04/2013 07:51:05
Letter Sent: Acknowledgement 01/07/2013 10:10:20
PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 01/08/13 AT 17:05:47 22949130
Letter Sent: Denial 01/10/2013

Customer Assistance Inquiry Record (CAIR)#						23034244	
VIN	1B3JZ69Z2	8V [REDACTED]	Open Date	01/28/2013	Built Date	11/21/2007	
Model Year	2008	Body	ZBDS29	DODGE VIPER SRT10 COUPE			
In Service Dt	02/15/2008	Mileage	40,000	Dealer Zone	71	LOS ANGELES	
Plant	V	CONNER AVENUE ASSEMBLY PLANT		Market	U	US	
Dealer	26550	BOB BAKER CHRYSLER JEEP					
Dealer Address	5555 CAR COUNTRY DR						
Dealer City	CARLSBAD			Dealer State	CA	Dealer Zip	92008
Owner	[REDACTED]				Contact Type	TELEPHONE	
Address	[REDACTED]				Home Phone		
	TEMECULA CA [REDACTED]				Country	UNITED STATES	
Corporate - Survey By-Pass - No Diagnosis - Default - Default							

Mr [REDACTED] says he bought this vehicle used - obviously ownership change paperwork has not been completed. Customer states that right rear spindle broke. He has contacted insurance company. CSR advised customer that we need to get ownership corrected and vehicle must be diagnosed by dealer. Customer will update CSR when vehicle has been diagnosed by dealer

CLOSED LOOP UPDATE - Closing CAIR as customer stated he would call back after he talked with his insurance company - No return call - CSR unable to reach customer. Survey By-Pass form submitted
 Customer to call back after he resolves title issues and speaks with his insurance. Customer also needs to take vehicle in to a Chrysler dealer for diagnosis. Survey Bypass added, CM to close case.

PE13-010

CHRYSLER

6/20/2013

ENCLOSURE 4

FIELD DATA

CAIRS

MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR: 12-05

GAWR 1778 KG
03919 LB

GAWR 0823 KG
FRONT 1814 LB

GAWR 0978 KG
REAR 2155 LB

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY, BUMPER AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1B3JZ69Z66

TYPE: PASSENGER CAR



MDR: 111813 951AA PNT:PBE

VEHICLE MADE IN U.S.A. TRM:CLX9

4648102

TIRE AND LOADING INFORMATION

SEATING CAPACITY - TOTAL 2 FRONT 2 REAR 0

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED
210 KG OR 465 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	275/35ZR18	345/30ZR19	NONE
COLD TIRE INFLATION PRESSURE	200 kPa, 29 PSI	200 kPa, 29 PSI	NONE

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION



6V100891



WARNING



DEATH OR SERIOUS INJURY CAN OCCUR

- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT UNLESS AIR BAG IS OFF.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.

55352858AA





L 955

ATTENTION
CAUTION





MAGNETIC BASE

Angle Finder
Magnetic C

SWANSON







L 966







RAISING THE HIGH

Magnetic C















BFI

037728

VIPER



VIPER





















DOT

FIDEL

HIL

ZUR





RR



RESIST WEAR

ST FHMV (HFTX) 3905



WAR



LR

MICHELIN

UNPUNCTURE RESISTANT FOR UP TO 100 MILES WITHOUT STOPPING. THESE TIRELESS TIRES ARE MADE OF RUBBER COMPOUND WITH A SPECIAL POLYMER BLEND.





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RESSURE

DOT

FHMY

HFTX





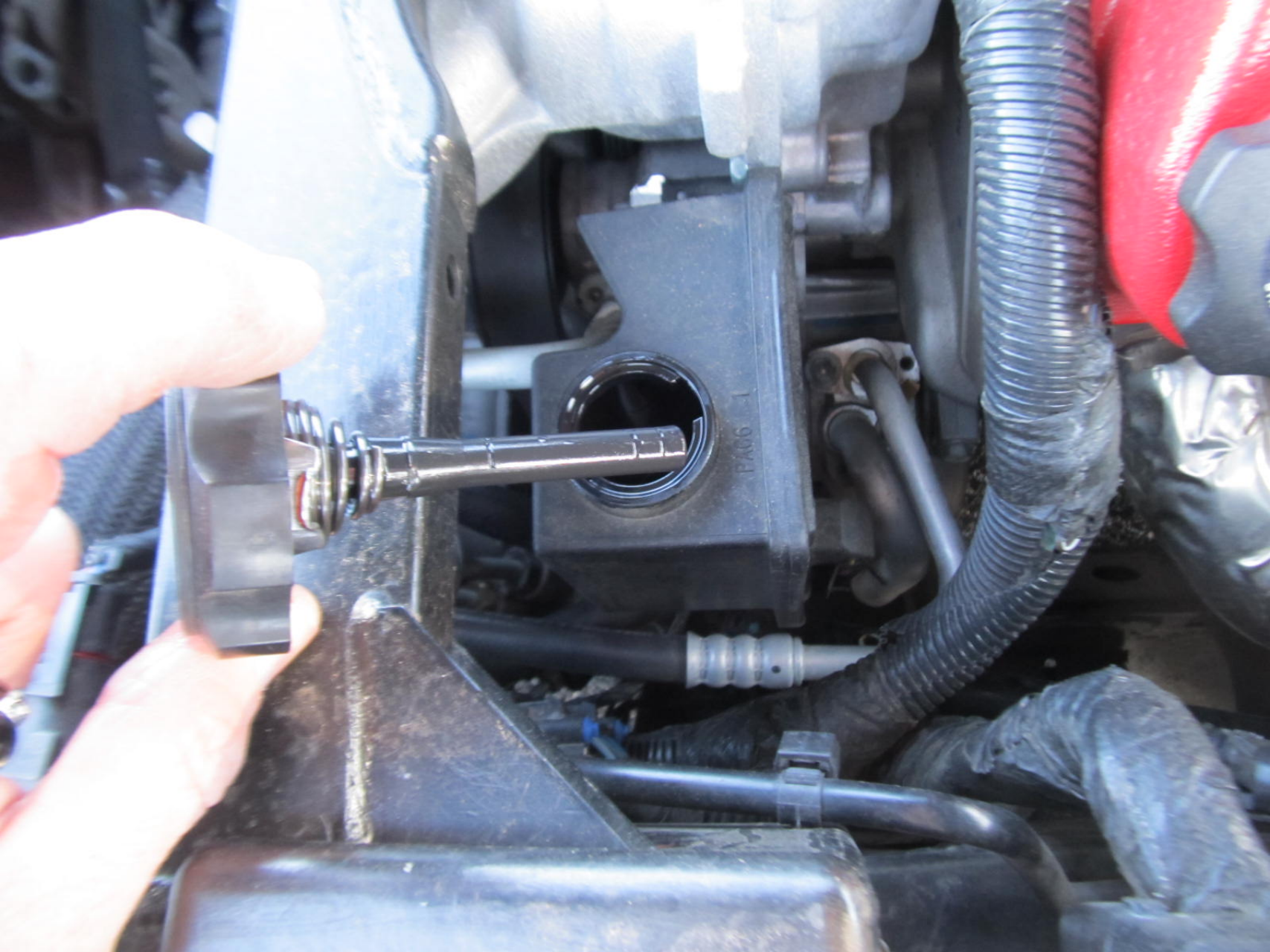


NEW YORK
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USE WAXY...
BRAKE OIL...
A SEALED CONTAINER...
NOT SEAL... BUT...
STAY...



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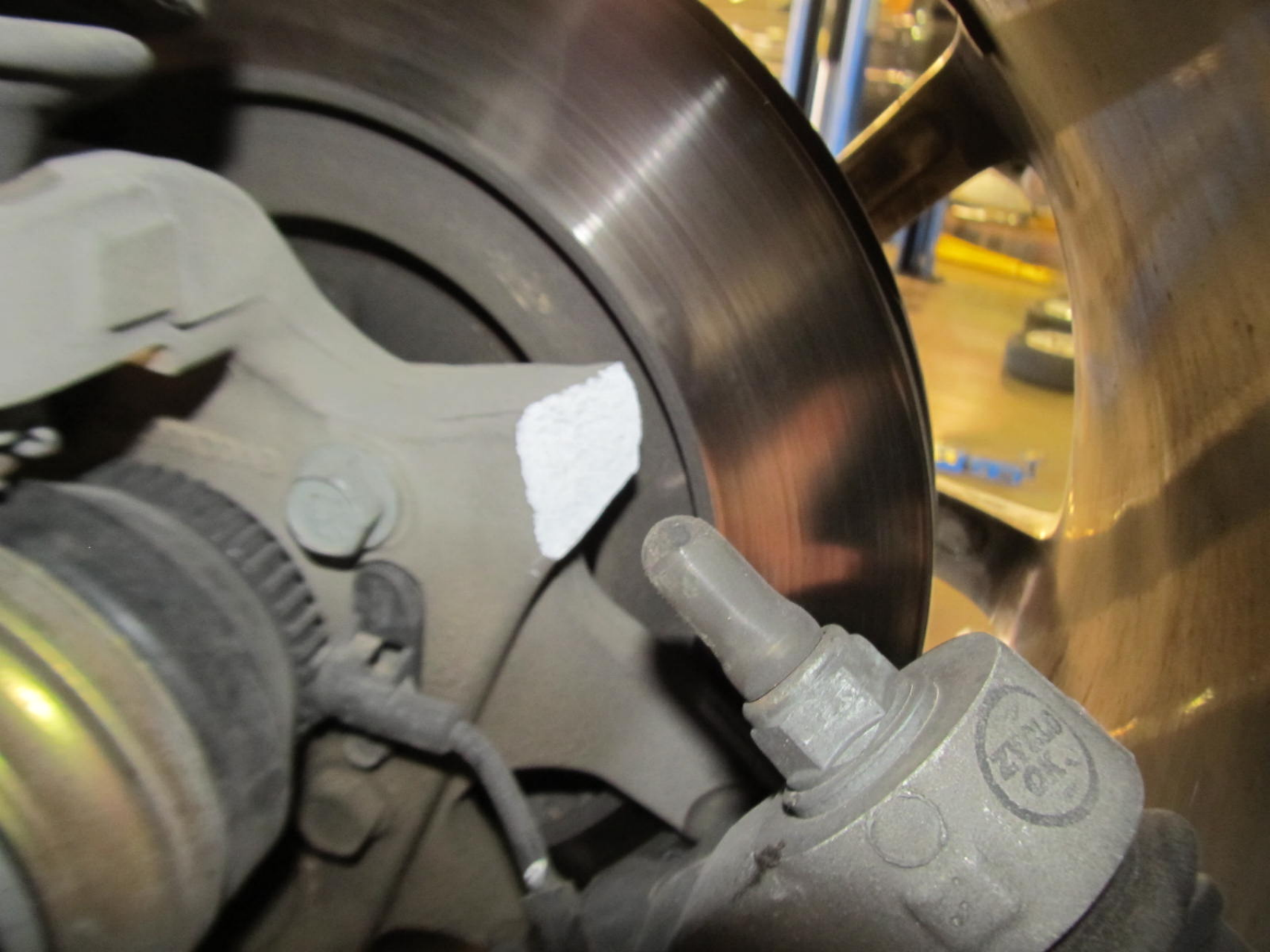


DOT

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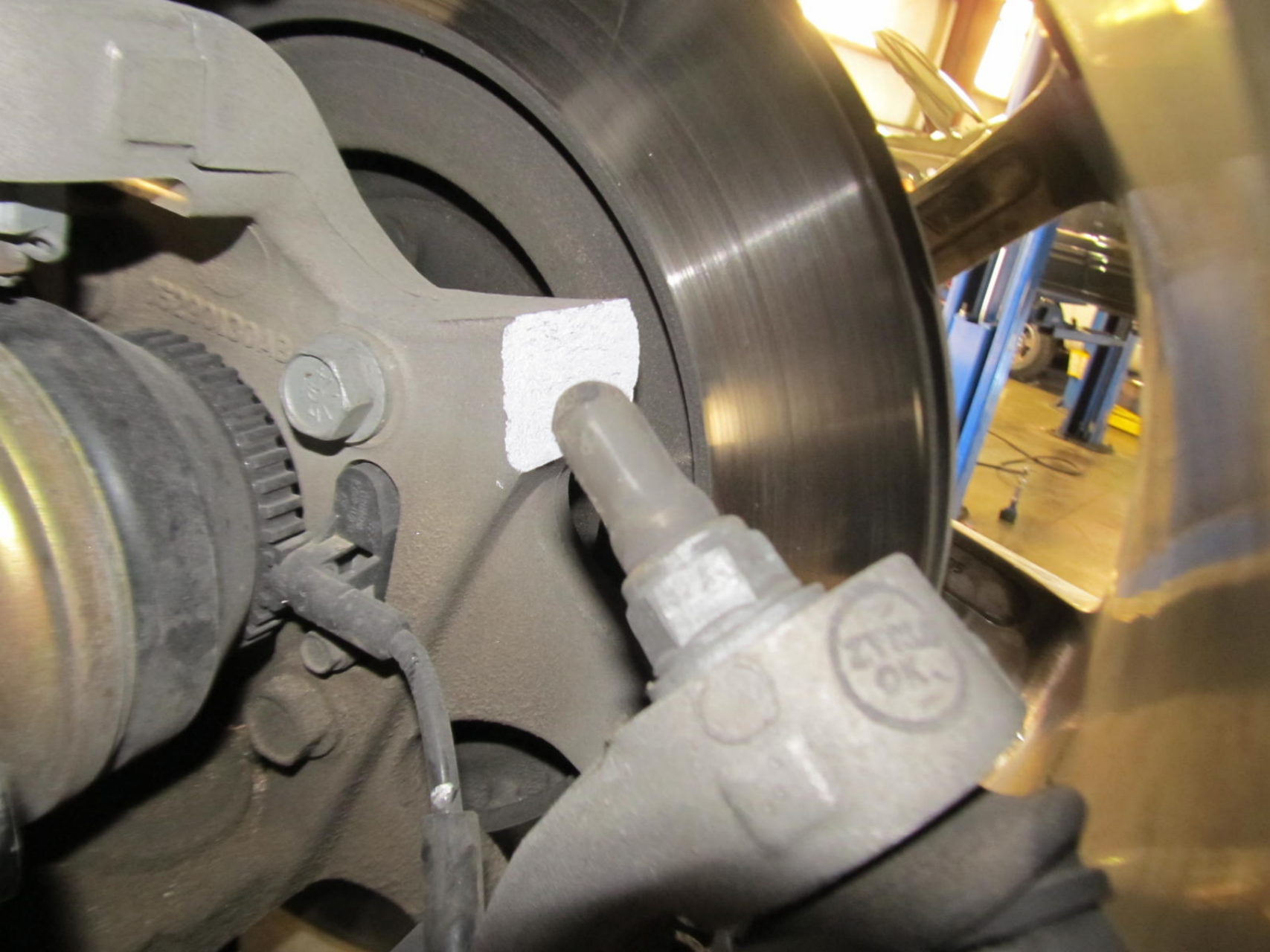
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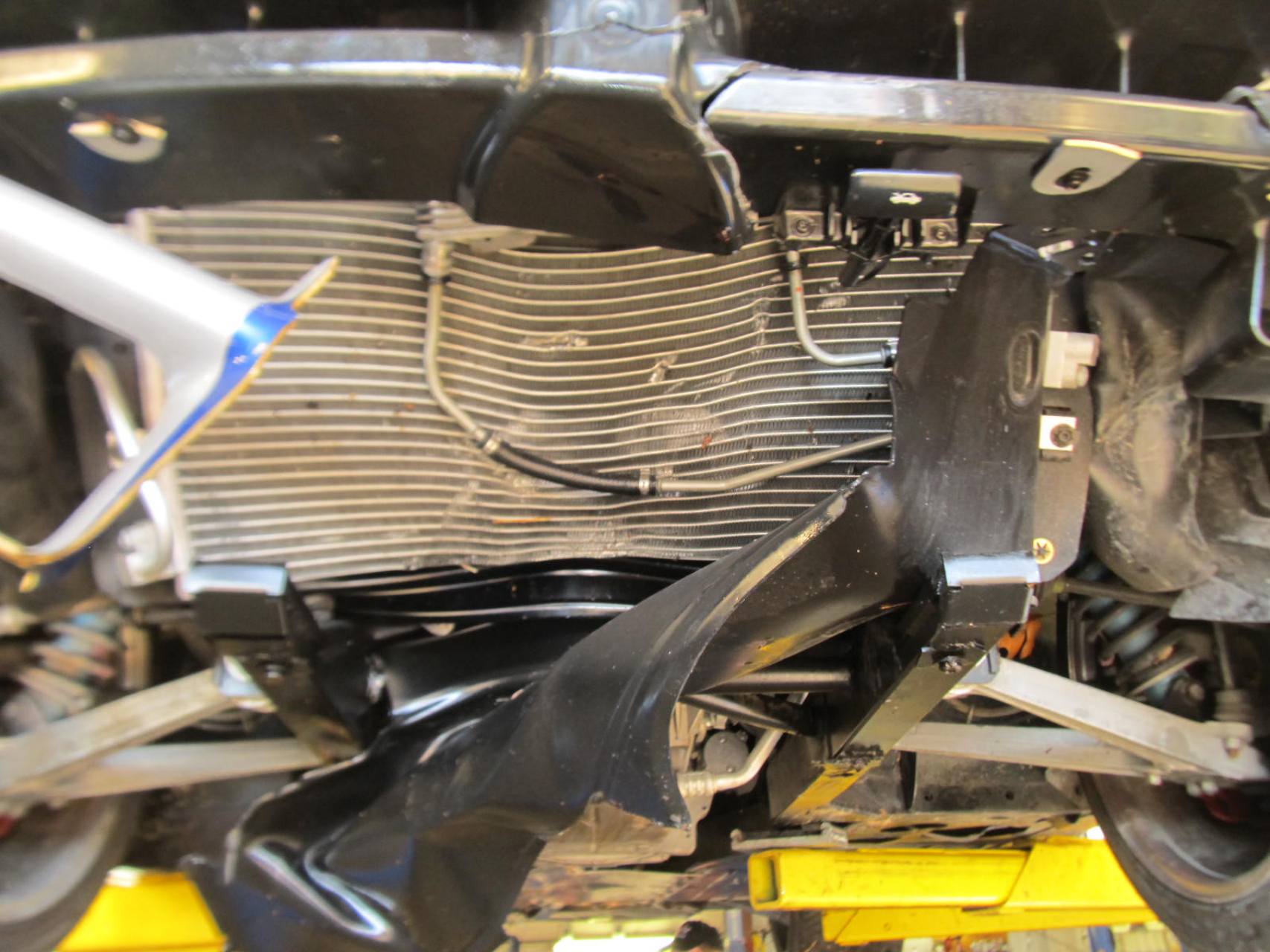
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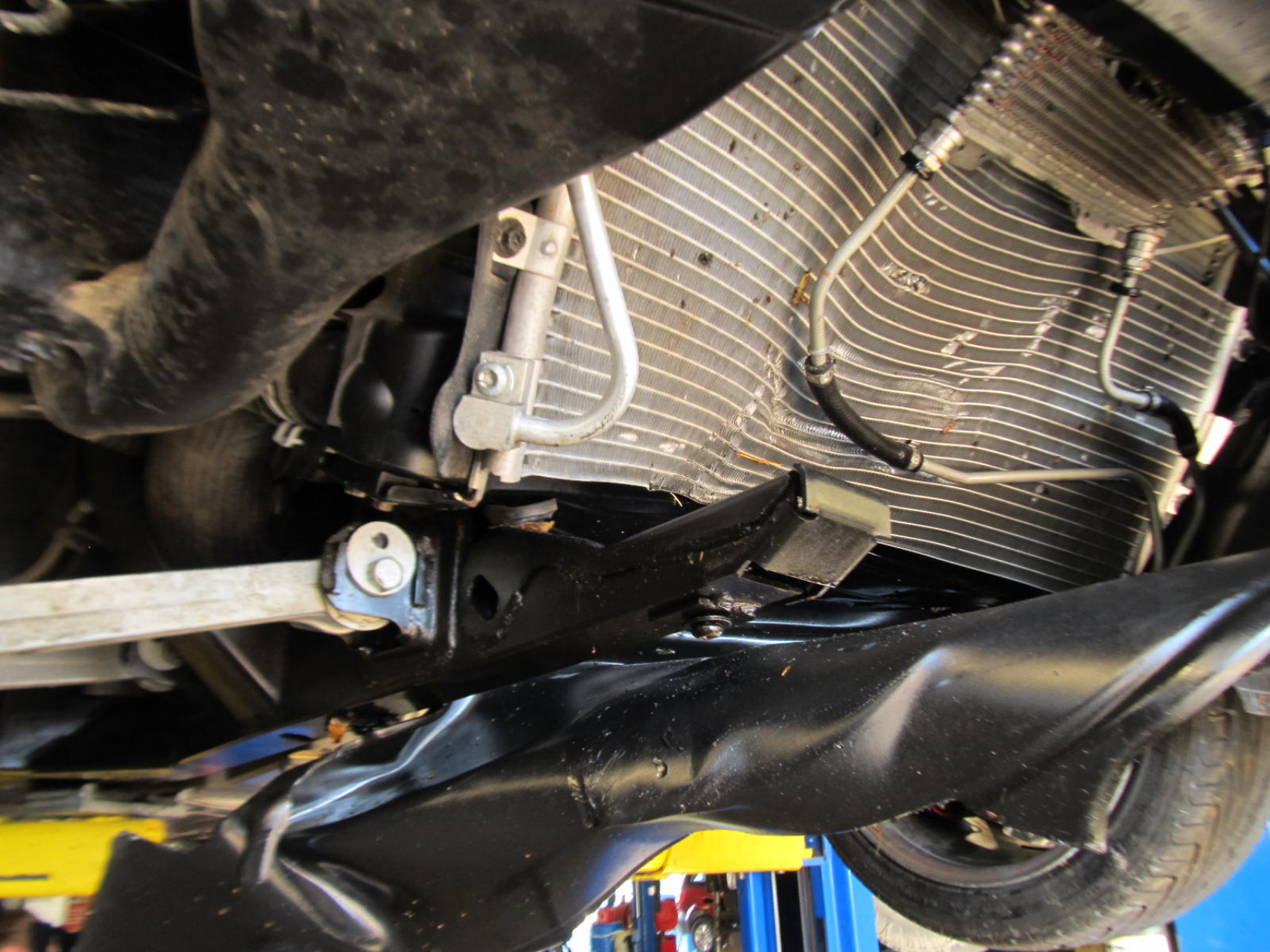


















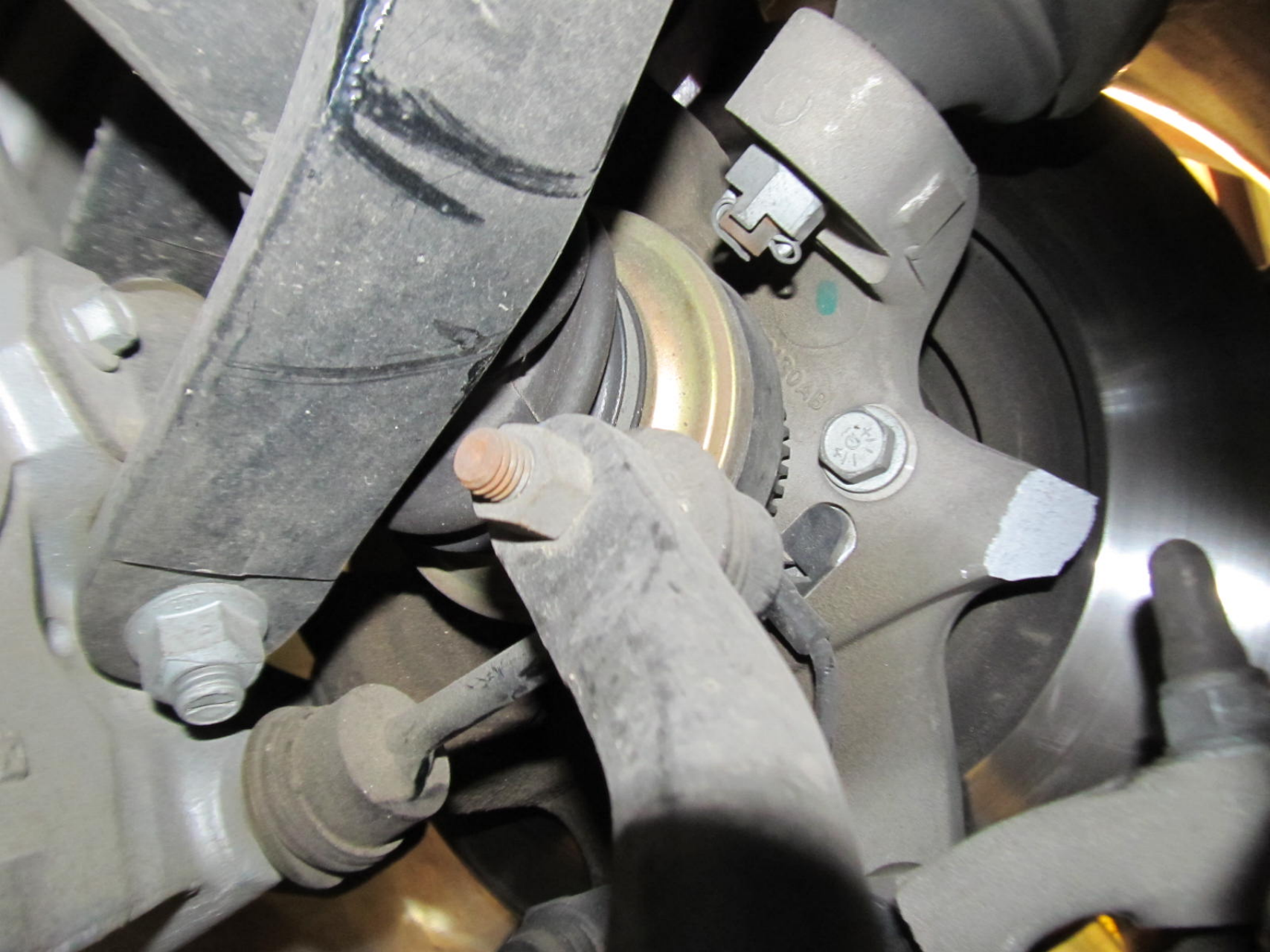






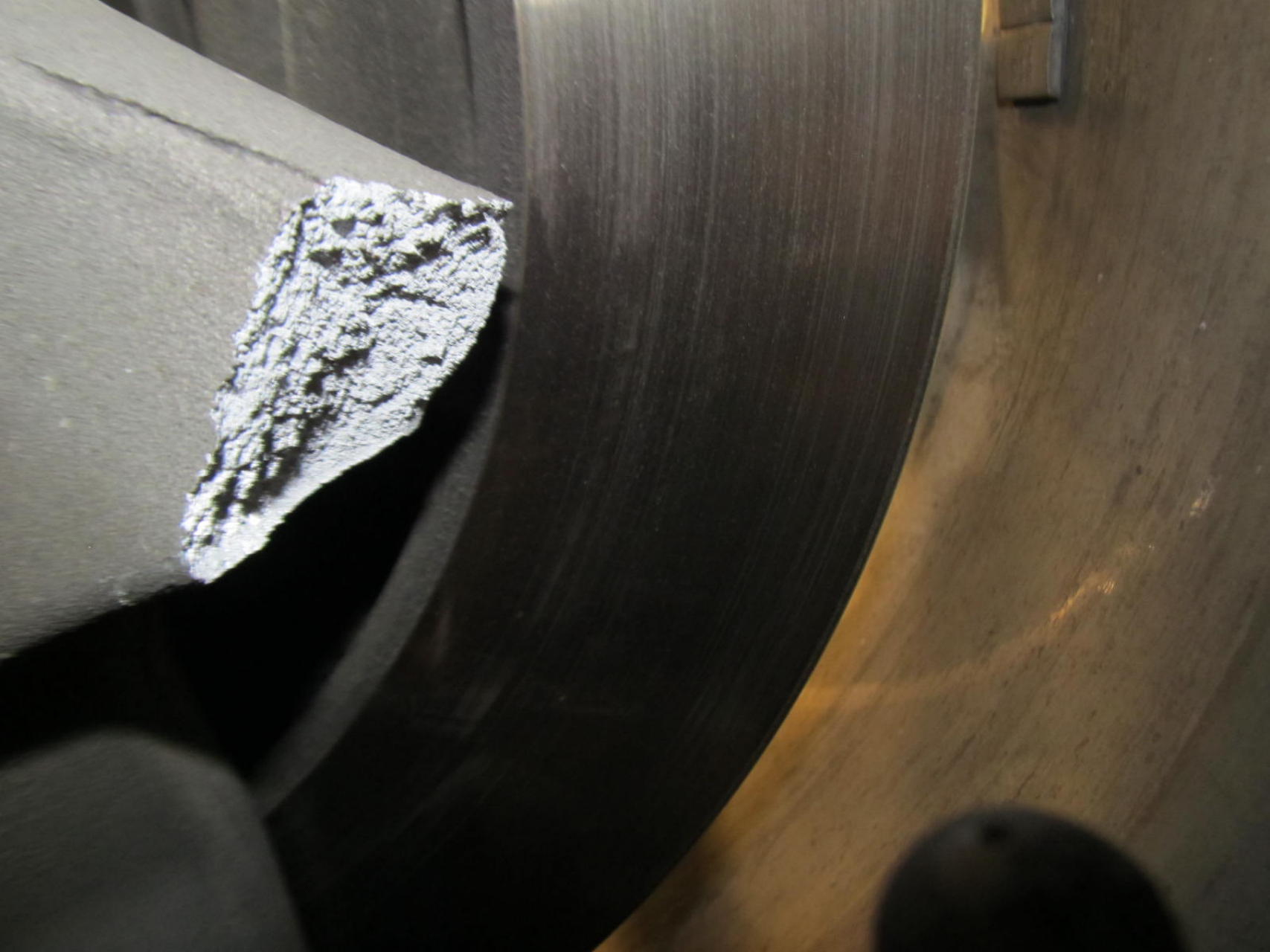
















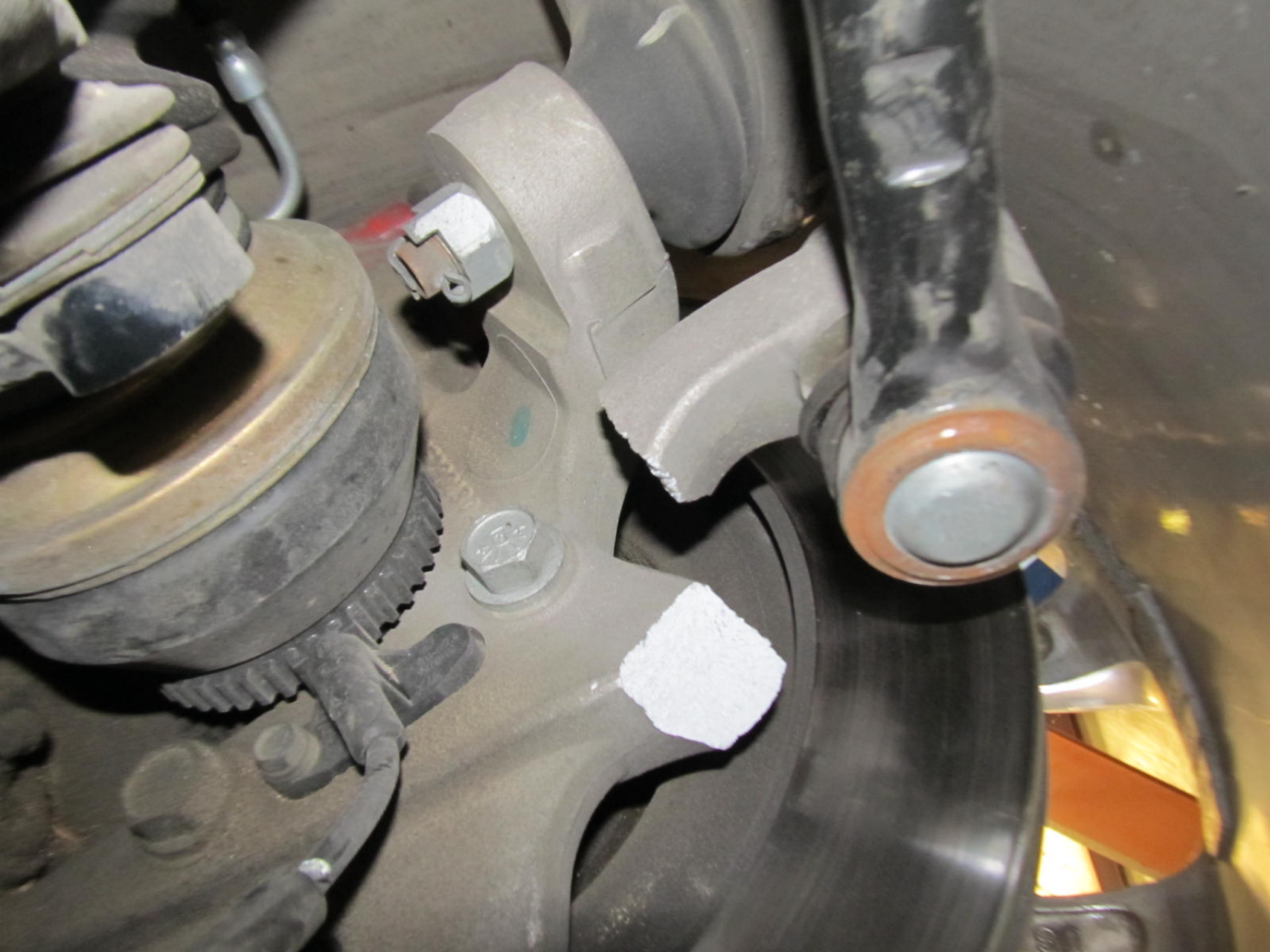




















WEAR BAR

DOT (FH)DL (H)Y X 1905



WARNING

















PE13-010

CHRYSLER

6/20/2013

ENCLOSURE 4

FIELD DATA

CAIRS























ZP

CHRYSLER (USA)
VEHICULAR DIV.











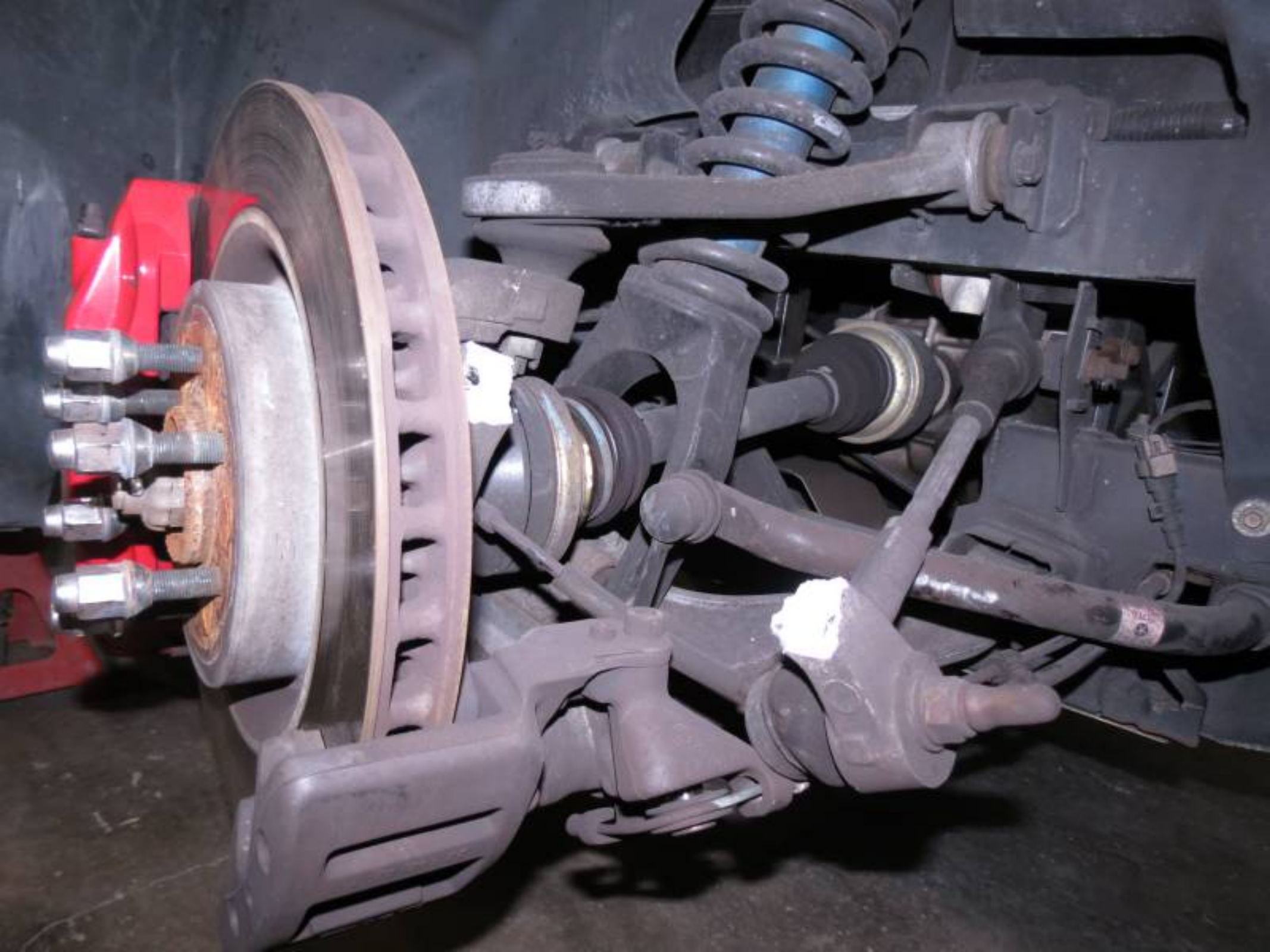






















































VEHICLE EMISSION CONTROL INFORMATION

THIS VEHICLE CONFORMS TO U.S. EPA INTERIM NON-TIER 2 BIN 9 AND STATE OF CALIFORNIA LEV 1 REGULATIONS APPLICABLE TO GASOLINE FUELED 2005 MODEL YEAR NEW PASSENGER CARS.

* BASIC IGNITION TIMING AND FUEL/AIR MIXTURE HAVE BEEN PRESET AT THE FACTORY. SEE THE SERVICE MANUAL FOR PROPER PROCEDURES AND OTHER ADDITIONAL INFORMATION.

ADJUSTMENTS MADE BY OTHER THAN APPROVED SERVICE MANUAL PROCEDURES MAY VIOLATE FEDERAL AND STATE LAWS.

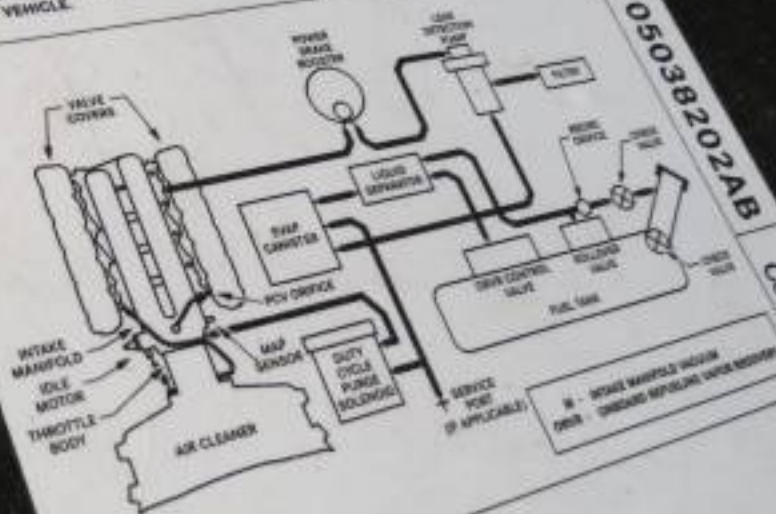
CAUTION: APPLY PARKING BRAKE WHEN SERVICING VEHICLE.

8.3 LITER
SCREEN/DL2VMS
SCRUBBYMGR

SPARK PLUGS
205 N. GAP
AC0862

NO ADJUSTMENTS NEEDED

OBD II CERTIFIED,
SP1, 2H02S(2), 2TWC, 20C



05038202AB

DaimlerChrysler Corporation

CATALYST



TIRE AND LOADING INFORMATION

SEATING CAPACITY - TOTAL 2 FRONT 2 REAR 0

THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED
188 KG OR 415 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	275/35ZR18	345/30ZR19	
COLD TIRE INFLATION PRESSURE	200 kPa, 29 PSI	200 kPa, 29 PSI	0 kPa, 0 PSI

SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION



5V500836

MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR: 11-04

GWR 1762 KG
03883 LB

GWR 0819 KG
FRONT 1805 LB

GWR 0966 KG
REAR 2128 LB

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY, BUMPER AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1B3JZ65Z95V [REDACTED]

TYPE: PASSENGER CAR



KDH: 110307 202AB PHT:PYR

VEHICLE MADE IN U.S.A. TRM:CLX9

4648102





DOOR UNLOCKED
AJAR
36028

PREMIUM UNLEADED
FUEL ONLY



CLAIM CHECK

7105



7105







7102







PIRELLI ZERO PRESSURE

PIRELLI













H2
11/18/01















7105

104

WARNING: This engine is equipped with a fuel injection system. Do not use a carburetor jetting kit. Do not use a carburetor jetting kit. Do not use a carburetor jetting kit.





















































175/70R13

THE TIRE MUST BE REINFORCED TO MAINTAIN THE ORIGINAL LOAD CARRYING CAPACITY

175/70R13
1616

6065

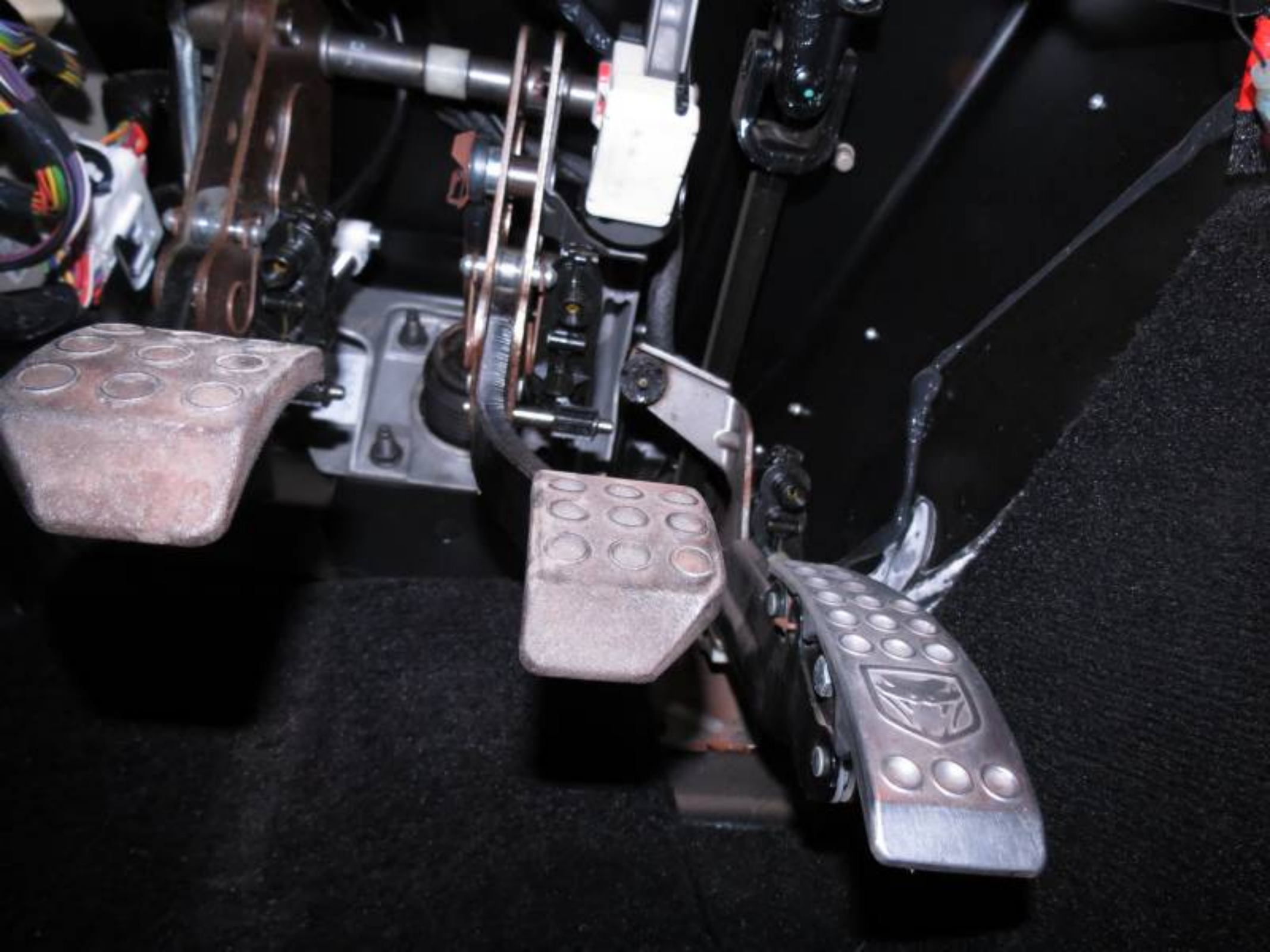


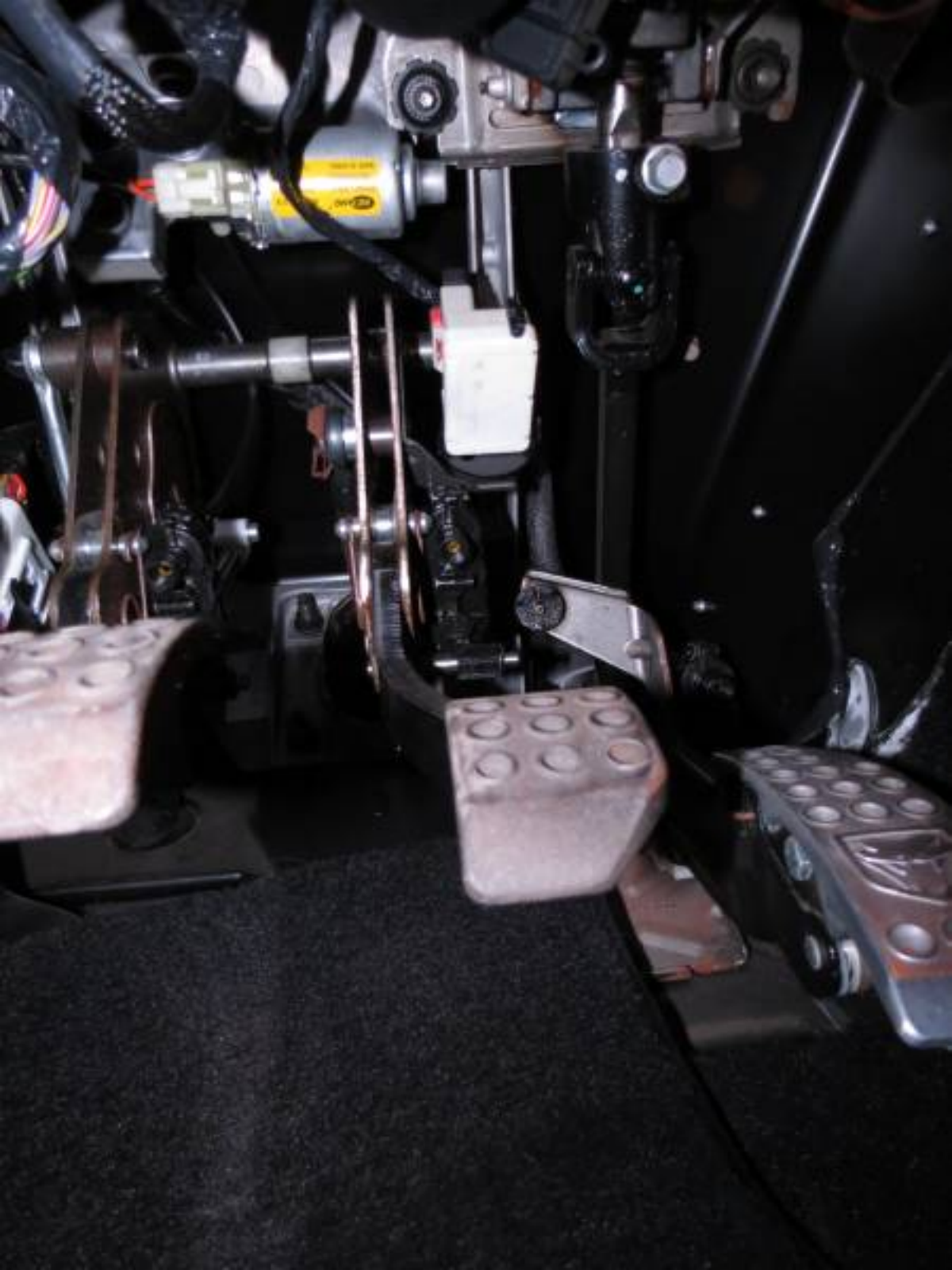


MS24
7822
4975AA



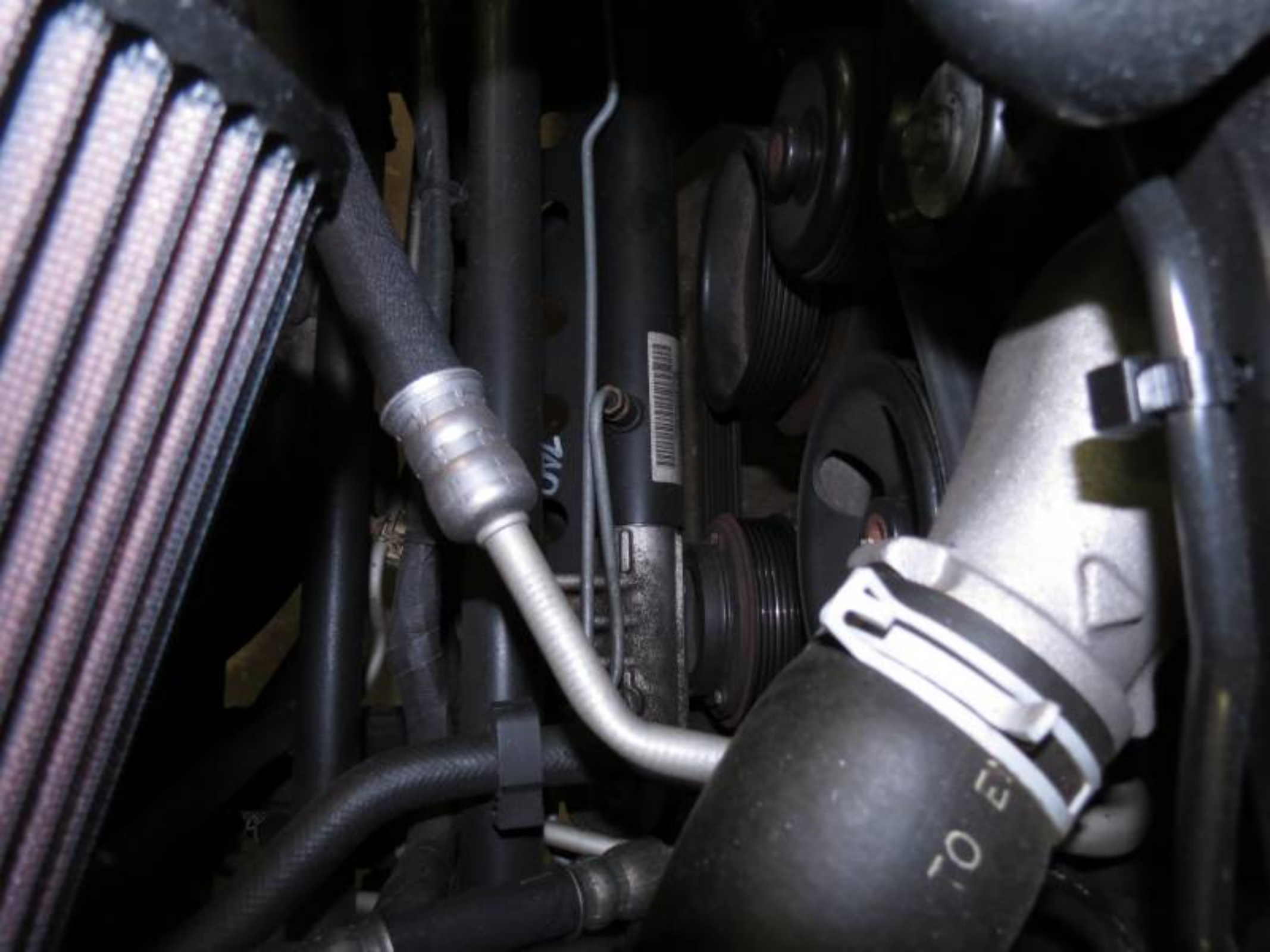
























MOPAR.



























-- ABS DTCs --

NO DTCs DETECTED

Page back to exit

F1

F2

F3

F4

ENTER







