

Overallowance/Negative Equity/Incentives Form (Non-Florida)

Customer: [REDACTED]	SR #: 71-752883737	BBB#: CHV0943593
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This form may be used to identify possible Overallowance or Negative Equity and to determine any customer incentives which were paid but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any Overallowance, Negative Equity, and/or Incentives prior to arbitration or voluntary repurchase.

Section 1

Purchase Price (from Bill of Sale, before tax, tag, title, etc.)	24434.00
MSRP (from BARS Invoice screen)	- 22930.00
Subtract the MSRP from the Purchase Price (If positive, look for Overallowance)	= 1504

If the Purchase Price is greater than the MSRP but there was no trade-in, have the Dealer explain why the customer paid more than MSRP.

Section 2

Trade Allowance (from Bill of Sale)	15500.00
Actual Cash Value (ACV) (from ACV Statement)	-
Subtract the ACV from the Trade Allowance If positive, the Trade Allowance is higher than the ACV of the trade-in. This is Overallowance.	=

Section 3

Trade Allowance (from Bill of Sale)	
Payoff on Trade (from Bill of Sale)	-
Subtract the Payoff on Trade from the Trade Allowance If negative, the Payoff on the Trade is higher than the Trade Allowance. This is Negative Equity.	=

Section 4

Purchase Price (from Bill of Sale, before tax, tag, title, etc.)	
Incentives not included in the Purchase Price (from BARS and Incentive Acknowledgement sheet) Do not include fuel-fill credit or Dealer incentives. GM Card points must be included.	-
Overallowance/Negative Equity (use the Overallowance from Section 2 or the Negative Equity from Section 3, whichever is larger)	-
Subtract the Incentives and the Overallowance/Negative Equity from the Purchase Price. This is the Actual price of the vehicle that should be presented to the BBB on the Agreement to Arbitrate (ATA).	=

If Overallowance/Negative Equity and/or Incentives (not included in Purchase Price) are found, verify with Team Lead before submitting information to BBB.



GMC

HUMMER

GENERAL MOTORS BUSINESS RESOURCE CENTER

10/2/2009

Tammie Gwin
Riverside Chevrolet
707 W 51ST ST
Tulsa OK, 74107

Re:

██████████
Siebel Request: 71-752883737
2008, Chevrolet Malibu
VIN # 1G1ZH57B48F ██████████

Dear Mr. Gwin:

This is a letter of notification regarding a {Better Business Bureau case/State case} involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle within 24 hours. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- Copy of the Title and Registration
- The Actual Cash Value statement of any trade

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

Tia Collins
BRC Customer Relationship Specialist
Ph# 800-231-1841, prompt 1, extension 41244
FAX# 866-363-8698

CUSTOMER #: ENKEY

309590

**SOUTH POINT
CHEVROLET**

ACCOUNTING

9146 S. Memorial
Tulsa, OK 74133
SERVICE DIRECT (918) 491-7222
(918) 481-8000
www.southpointchevrolet.com

PAGE 1

COWETA OK

HOME

BUS:

CONT:N/A

CELL

SERVICE ADVISOR: 5135 RANDY W BROOKS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
TAN	08	CHEVROLET MALIBU	1G1ZH57B48F		24003/24003	T1284	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN08 DD			WAIT 21APR09		0.00	CASH	21APR09

R.O. OPENED	READY	OPTIONS:
14:07 21APR09	17:30 21APR09	DLR:05241 ENG:2.4 Liter_MFI_DOHC_HO_ECOTEC

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A											

A CUSTOMER STATES THERE IS INTERMENTENT POP/SNAP NOISE YOU HEAR WHEN BRAKE PEDAL IS RELEASED TO COME BACK UP
CAUSE: F
SOP SPECIAL ORDERED PART
5034 BRO, ISRAEL LIC#: 5034
WWC 0.00 0.00 0 0 0.00 0.00
0 0 TPARTS
0 0 TLABOR

B 20 POINT INSPECTION
20 20 POINT INSPECTION
5999 CC 0.00 0.00 0 0 0.00 0.00

YOU MAY HAVE BEEN SELECTED TO RECEIVE A SURVEY FROM CHEVROLET MOTOR DIVISION ABOUT YOUR SERVICE EXPERIENCE. PLEASE COMPLETE YOUR SURVEY, AND IF, FOR ANY REASON, YOU CANNOT GIVE US THE HIGHEST MARKS "(COMPLETELY SATISFIED)", PLEASE CALL OUR SERVICE MANAGER KEVIN BENTON AT (918) 491-7231 THANK YOU!

*** NO RO PUNCH TIMES ON FILE ***

TRGT/ACCOUNT	SALE	COST	CONTROL	TRGT/ACCOUNT	SALE	COST	CONTROL
	0	0			0	0	
	0	*****			0	*****	

COST, SALE, & COMP TOTALS

0 0 0

In addition to the charges for parts, labor, tax, etc., South Pointe Chevrolet also charges a "shop charge" as part of the repair bill. This "shop charge" is to help defray the costs of certain materials that cannot be accurately itemized, but which are generally used in the repair and service of vehicles. These items include, but are not limited to, rags, rags, nuts, bolts, screws, hand cleaner, small amounts of lubricant, etc. This charge is calculated as a percentage of the total labor charge.
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE



Service Satisfaction Survey

Dissatisfied Customer

Original Name:

[Redacted]

Philadelphia PA

[Redacted]

Revised Name:

[Redacted]

About Your Chevrolet Dealership's Service Department

- | | Completely Satisfied | Very Satisfied | Satisfied | Somewhat Satisfied | Not At All Satisfied |
|---|-------------------------------------|-------------------------------------|-----------------------------|--------------------------|--------------------------|
| 1. How satisfied were you with the convenience of the Service Department's hours?..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | Yes | No | Does Not Apply/Not Required | Don't Know | |
| 2. Were services available to you on both an appointment and non-appointment basis?..... | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| 3. When arriving for service, were you greeted promptly?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | |
| | Completely Satisfied | Very Satisfied | Satisfied | Somewhat Satisfied | Not At All Satisfied |
| 4. How satisfied were you that all dealership personnel treated you in a courteous, fair, and professional manner?..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

About Your Service Consultant/Advisor

- | | Completely Satisfied | Very Satisfied | Satisfied | Somewhat Satisfied | Not At All Satisfied | Does Not Apply/Not Required |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-----------------------------|
| 5. How satisfied were you that your Service Consultant took enough time to thoroughly understand your service request?.... | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| | Yes | No | Does Not Apply/Not Required | Don't Know | | |
| 6. Were you <u>offered</u> transportation options?..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | |
| | Completely Satisfied | Very Satisfied | Satisfied | Somewhat Satisfied | Not At All Satisfied | Does Not Apply/Not Required |
| 7. How satisfied were you that you were kept informed about the status of your service request?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| | Yes | No | No Time Promised | | | |
| 8. Was your vehicle ready by the original time promised?..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | | |
| | Completely Satisfied | Very Satisfied | Satisfied | Somewhat Satisfied | Not At All Satisfied | |
| 9. How satisfied were you with the explanation you were given of all services performed?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| 10. Overall, how satisfied were you with your Service Consultant | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | |

About Service Delivery

- | | Completely Satisfied | Very Satisfied | Satisfied | Somewhat Satisfied | Not At All Satisfied |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|--------------------------|
| 11. When you picked your vehicle up, how satisfied were you with: | | | | | |
| - The time it took to complete the transaction?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| - The ease of getting your vehicle?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| - The condition in which it was returned?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | Yes | No | | | |
| 12. Were ALL of your service concerns corrected on this service visit? | <input type="checkbox"/> | <input type="checkbox"/> | | | |

IF NO, why not?(check all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Condition explained - repair not necessary | <input type="checkbox"/> Parts not available |
| <input type="checkbox"/> Work performed did not correct the problem | <input type="checkbox"/> I declined repair |
| <input type="checkbox"/> Service Department could not duplicate problem | <input checked="" type="checkbox"/> Other |
| <input type="checkbox"/> Service Department was too busy | <input type="checkbox"/> Don't Know |

- | | Completely Satisfied | Very Satisfied | Satisfied | Somewhat Satisfied | Not At All Satisfied |
|--|-------------------------------------|-------------------------------------|--------------------------|--------------------------|-------------------------------------|
| 13. How satisfied are you that your vehicle was fixed right on this service visit?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| | Yes | No | | | |
| 14. Were you given a copy of the completed repair order/invoice?.. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | | |
| | Yes | No | Don't Know/ Not Sure | | |
| 15. Were you contacted shortly after this service visit to determine your satisfaction with the dealership 's service?.... | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | | |

Summing Up Your Experience

- | | Completely Satisfied | Very Satisfied | Satisfied | Somewhat Satisfied | Not At All Satisfied |
|--|--------------------------|-------------------------------------|-------------------------------------|--------------------------|-------------------------------------|
| 16. Based on this service visit, overall, how satisfied are you with Northeast Chevrolet?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | Definitely Would | Probably Would | Might/Might Not | Probably Not | Definitely Not |
| 17. Would you recommend this dealership for service?..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | Completely Satisfied | Very Satisfied | Satisfied | Somewhat Satisfied | Not At All Satisfied |
| 18. Overall, how satisfied are you with your 2009 MALIBU?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

19. Are you... Male Female

20. Your age... Under 25 25-34 35-44 45-54 55-64 65 or older

21. May we include your name when providing this information to your dealership ? Yes No

22. Do you have any other comments/recommendations about Northeast Chevrolet?

I have no problem with the dealer. My problem is my lights being defective and me having to bring it in 4 times for the same repair. I may contact an attorney to see what I can do because I am not satisfied.

January 7, 2010

Laura Applegate, Esq.
David J Gorberg & Associates
32 Parking Plz Ste 700
Ardmore, PA 19003

RE: [REDACTED] v. General Motors
Service Request: 71-775726472
2007 Pontiac G6
Vehicle Identification Number: 1G2ZG58N274 [REDACTED]
Customer Relationship Specialist: Otisha

Dear Ms. Applegate:

Enclosed please find a check in the amount of \$3,900.00 made payable to [REDACTED] and David J. Gorberg & Associates to settle the above-referenced case.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors

LG0062
V10132009

North American Operations
 General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530



CHECK No. [REDACTED] 50-93
219

DATE 01/12/10 *****3,900 DOLLARS *****00 CENTS *****3,900.00 AMOUNT

[REDACTED]

North American Operations
 General Motors Corporation
 Disbursement Account

PAY TO THE ORDER OF

ARDMORE, PA [REDACTED]

Ben D. Albee
 SIGNATURE

The Chase Manhattan Bank, N.A.
 Syracuse, New York

AUDIT

[REDACTED]

North American Operations
 General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530

DETACH BEFORE DEPOSITING CHECK

ENDOR UNS NO. BB 000000002 1

CHECK NO. [REDACTED]

ENDOR NAME [REDACTED]

PAYMENT DATE 01/12/10

REGISTER NO. DESCRIPTION	INVOICE DATE	DOC. REFERENCE NUMBER	% DISC.	INVOICE AMOUNT	DISC. AMOUNT	NET AMOUNT
1G2ZG58N274	01/11/10 71-775726	VM.1-D3MTHC 472.1-D3MTHC	00.0000	3,900.00	.00	3,900.00
TOTAL				3,900.00	.00	3,900.00

ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT. FOR QUESTIONS CALL 800-462-8782

H3



VIA FAX ONLY

November 13, 2009

Warren Finger
Green Brook Pontiac
101 US Highway 22 Eastbound
Green Brook NJ 08812

RE:

Service Request: 71-775726472

2007 Pontiac G6

Vehicle Identification Number: 1G2ZG58N274

Legal Research Specialist: Amy

Dear Mr. Finger:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at **866-790-5600, extension 11130** between the hours of 10:00 am and 6:45 pm EST Monday through Friday. Please fax requested documents to **866-485-4464**.

Sincerely,

General Motors



VIA FAX ONLY

November 13, 2009

David Gorberg, Esq.
David J Gorberg & Associates, PC
1234 Market St Ste 2040
Philadelphia, PA 19107

RE: [REDACTED]
Service Request: 71-775726472
2007 Pontiac G6
Vehicle Identification Number: 1G2ZG58N274 [REDACTED]
Legal Research Specialist: Amy

Dear Mr. Gorberg:

This is to advise that General Motors is in receipt of the above referenced case dated November 9, 2009. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors

RELEASE OF LIEN INFORMATION

I _____,
(Client's Name)

hereby authorize _____
(Lien holder Name)

(Lien holder Address) (Lien holder Phone Number)

to release any and all information regarding my loan account # _____
(Account Number)

with _____
(Lien holder Name)

to General Motors Company, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

Date _____.

VEHICLE INFORMATION

The current vehicle mileage is _____ Date mileage read: _____.

Signature

Signature



VIA FAX ONLY

November 16, 2009

Mary Dwyer
Green Brook Pontiac
101 US Highway 22 Eastbound
Green Brook NJ 08812

RE: [REDACTED]
Service Request: 71-775726472
2007 Pontiac G6
Vehicle Identification Number: 1G2ZG58N274 [REDACTED]
Legal Research Specialist: Amy

Dear Ms. Dwyer:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at **866-790-5600, extension 11130** between the hours of 10:00 am and 6:45 pm EST Monday through Friday. Please fax requested documents to **866-485-4464**.

Sincerely,

General Motors



VIA FAX ONLY

November 19, 2009

Marie Dwyer
Green Brook Buick Pontiac
101 US Highway 22 Eastbound
Green Brook NJ 08812

RE: [REDACTED]
Service Request: 71-775726472
2007 Pontiac G6
Vehicle Identification Number: 1G2ZG58N274 [REDACTED]
Legal Research Specialist: Amy

Dear Ms. Dwyer:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at **866-790-5600, extension 11130** between the hours of 10:00 am and 6:45 pm EST Monday through Friday. Please fax requested documents to **866-485-4464**.

Sincerely,

General Motors

2007 G6 - SEDAN
 59U GRANITE METALLIC /V6G
 19B EBONY
 ORDER NO. KMDW5H/TRE STOCK NO.
 VIN 1G2 ZG58 N2 74
 *****16*08150S

GENERAL MOTORS CORPORATION
 & SUBSIDIARIES
 RENAISSANCE CENTER
 DETROIT MI 48243-1114
 VEHICLE INVOICE 2AD56330721

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
2ZG69 G6 - SEDAN	18615.00	17591.18	INVOICE 10/11/06
F83 AXLE RATIO 3.05	N/C	N/C	SHIPPED 10/11/06
JL9 BRAKES, ANTILOCK, 4-WHEEL DISC W/TRACTION CONTROL	400.00	332.00	EXP I/T 10/20/06 INT COM 10/20/06
LZ4 ENGINE, 3.5L V6 SFI	N/C	N/C	PRC EFF 10/11/06
NE1 MA/ME/NY/VT EMISSIONS	N/C	N/C	KEYS G0613 G0613
PCM PREFERRED PACKAGE: * CONVENIENCE NET, CARGO * REMOTE VEHICLE START * FLOOR MATS, FRONT/REAR	295.00	244.85	WFP-S QTR OPT-1 BANK: GMAC - 020 CHG-TO 08-150
PDX SPORT PACKAGE: * ENGINE, 3.5L V6 SFI * (4) 17" PAINTED ALLOY WHEEL * FOG LAMPS, FRONT, PROJECTOR- BEAM, INTEGRAL IN FASCIA * REAR SPOILER	1390.00	1153.70	SHIP WT: 3388 HP: 36.5 GMS: 19769.93 SUPPLR: 20652.83 MRM: 21624.00 DAN: 10/9
R6M NEW JERSEY SURCHARGE	0.00	50.00	MEMO 898.70
UN0 AM/FM CD STEREO W/CLOCK,RDS (REPLACES STD/OPT/PKG)	75.00	62.25	
U2K XM SATELLITE RADIO - SERVICE FEE EXTRA 1ST 3 MONTHS INCL.	199.00	165.17	
VK3 LICENSE PLATE BRACKET, FRONT	N/C	N/C	

TOTAL MODEL & OPTIONS	20974.00	19599.15	ACT 231	19619.93
DESTINATION CHARGE	650.00	650.00	H/B 261	629.22
LAM DEALER CONTRIBUTION		209.74	ADV 261	209.74
LAM GROUP CONTRIBUTION		209.74	EXP 65A	209.74

TOTAL 21624.00 20668.63 PAY 310 20668.63
 MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT 19760.18

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 020
 GREEN BROOK BUICK PONTIAC GMC HUMMER VIN 1G2ZG58N274
 \$ 20668.63 INV 2AD56330721
 DUE 10/20/06 DEALER 08-150

VIN: 1G2ZG58N2 74 [REDACTED] SELLG SCE: 16 MDL YR: 07 ORD NO: KMDW5H

ODATE: 09/14/06 ORDER FAN: OTYPE: 070 DLVY SS/SITE CD: 16 08150
DDATE: 11/13/06 DLVY FAN: DTYPE: 015 SRVC TYPE: MILEAGE:

DLVY DOE: 11/16/06 ORDER BY:

CANC:

CANC DOE:

TRADE:

DLVY TO: Y DOUGLAS
366 HUNTER AVE
SCOTCH PLAINS

NJ 07076

TRD DOE:

SRVC IN:

SRVC OUT:

CANC SRVC IN:

BFSO ORD DT:

BFSO CUST:

PRICE ASSUR DT:

PRICE ASSUR RT:

--INCENTIVES--

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
CCR	01	16 08150	190057	11/18/06	750.00	OP		0.00	9

PROCESS TYPE: 004 CHECK NO: SSN:
DATA SCE: GMAC INC MEMO NO: 190057 AUTH PUR CD:
MISC DATE: 11/13/06 MISC: 0000013470 A2
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
FFC	01	16 08150	00031342153	11/17/06	27.18	OA		0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLVY INC MEMO NO: 00031342153 AUTH PUR CD:
MISC DATE: MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
PDN	01	16 08150	00031342153	11/17/06	1,000.00	OA		0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLR INC MEMO NO: 00031342153 AUTH PUR CD:
MISC DATE: MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
XJC	01	16 08150	190057	11/18/06	3,253.98	OP		0.00	9

PROCESS TYPE: 004 CHECK NO: SSN:
DATA SCE: GMAC INC MEMO NO: 190057 AUTH PUR CD:
MISC DATE: 11/13/06 MISC: 0000013470MEA0
POLICY PYMT CMNT: ACTV TYPE: 6

VIN: 1G2ZG58N2 74 [REDACTED] SELLG SCE: 16 MDL YR: 07 ORD NO: KMDW5H
VIN TYPE: N

EVENT DESC	SS/ SITE CD	DOCUMENT NUMBER	I S	EVENT DT	INC CD	AMOUNT	
INCENTIVE MEMO	16 08150	190057		11/18/06	XJC	3,253.98	
INCTV PAYMENT	16 08150	190057		11/18/06	XJC	3,253.98	
INCTV APPLICATN	16 08150	190057		11/18/06	XJC	3,253.98	
INCENTIVE MEMO	16 08150	190057		11/18/06	CCR	750.00	
INCTV PAYMENT	16 08150	190057		11/18/06	CCR	750.00	
INCTV APPLICATN	16 08150	190057		11/18/06	CCR	750.00	
INCENTIVE MEMO	16 08150	00031342153		11/17/06	PDN	1,000.00	
INCTV PAYMENT	16 08150	00031342153		11/17/06	PDN	1,000.00	
INCTV APPLICATN	16 08150	00031342153		11/17/06	PDN	1,000.00	
INCENTIVE MEMO	16 08150	00031342153		11/17/06	FFC	27.18	
INCTV PAYMENT	16 08150	00031342153		11/17/06	FFC	27.18	
INCTV APPLICATN	16 08150	00031342153		11/17/06	FFC	27.18	
DELIVERY D.O.E.	16 08150			11/16/06		0.00	
DELIVERY TO CUS	16 08150			11/13/06		0.00	
SETTLEMENT DATE	16 08150	2AD56330721		10/21/06		20,668.63	CR
EXPIRATION TRAN	16 08150	2AD56330721		10/20/06		0.00	
ORIGINAL INVOIC	16 08150	2AD56330721		10/11/06		20,668.63	
COV/NVIS DATE	16 08150	2AD56330721		10/11/06		0.00	
SHIPMENT DATE	16 08150			10/11/06		0.00	
PRODUCTION (BUI	16 08150			10/11/06		0.00	
PREFERENCE TO P	16 08150			09/19/06		0.00	
GM ORDER ACCEPT	16 08150			09/14/06		0.00	
GM ORDER ACCEPT				09/14/06		0.00	

Service Request Activity

SR No.	71-697898802	Ref No.		Goodwill	GMPP	BRC Type	ADR
Account		Site		GW SubType	Smart Care	Bus. Unit	BRC
Last Name		First Name		Approval	Approved	Area	ADR
Daytime #		Evening #		UCC	Steering - General	Sub-Area	Legal Corr - FRA
Address		City	Scotch Plains	Involved Dir	Green Brook Pontiac-GMC, Inc.	Safety	No
State	NJ	Postal Cd		Source	White Mail	Updated	2/26/2009 09:16:35 AM
Serial #/VIN	1G2ZG58N274	Model Year	2007	Priority	Medium	License #	
Make	Pontiac	Warr. Start	11/13/2006	Status	Closed	Opened	1/27/2009 03:18:41 PM
Model	G6	Mileage	34,196	Sub-Status	Satisfied	Closed	2/26/2009 09:16:31 AM
Abstract	FRA-NJ						
Customer Description	Legal Corr SR - Do Not Assist, Refer all calls to Brenda Santos at 866-790-5700, ext 21212						

GMPP Details

GMPP Term	GMPP Mileage	GMPP Retail Cost
12 months	12,000	\$220.00

Component Coverage

Component Coverage	Expiration Mileage	Expiration Date
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Certificate Details

Certificate Number	Amount	Expiration Date
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Pre-Authorization Basics

Service Dealer	BAC Code	Div. Dealer Code	Repair Order #
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Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/26/2009 09:16:30 AM	SANTOSB	SANTOSB	SR Closed - Satisfied		Done	2/26/2009 09:16:31 AM	Service Request has been Closed Satisfied.

Contact Last Name	Contact First Name	Account	BAC Code

Comments

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/26/2009 09:13:00 AM	SANTOSB	SANTOSB	Dealer Notification	Information Only	Done	2/26/2009 09:15:41 AM	FYI
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Crs closing file satisfied.. CRS offered cust 12/12 smartcare...

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/26/2009 09:05:01 AM	SANTOSB	SANTOSB	Outbound Call Field Rep/Whlsl	1st DVM Call Placed	Done	2/26/2009 09:09:38 AM	DVM
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

DVM Name: Edward Gnadinger

Node/Mailbox: 914055 8434

This is (agent name): Brenda Santos

calling from the Business Resource Center Legal Corr:

The request number is: 71-697898802

The Customer's name is (spell):

The dealer involved is: Green Brook Pontiac

Located in (be specific): Green Brook, NJ

The vehicle is a (year/make/model): Pontiac G6 With current mileage: 32,900

The last 8 digits of the VIN# are: 74

This involves: Vibration concerns

At this time no duplication was done at the fra and at this time closing the file.. CRS offered cust a Smartcare 12/12

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/26/2009 08:49:44 AM	VANHORDA	SANTOSB	Notify CRM		Done	2/26/2009 09:04:06 AM	Plan entered
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/26/2009 08:44:21 AM	VANHORDA	VANHORDA	Administer GMPP		Done	2/26/2009 08:44:40 AM	GMPP entered / Pending Verification
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/25/2009 06:15:18 PM	MCCOWAKE	MCCOWAKE	Goodwill Status Change		Done	2/25/2009 06:15:18 PM	Goodwill Status has been changed from: PreAprv - Other BRC to Approved
Contact Last Name		Contact First Name		Account	BAC Code		
Comments							

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/25/2009 06:15:16 PM	MCCOWAKE	MCCOWAKE	Goodwill Status Change		Done	2/25/2009 06:15:16 PM	Goodwill Status has been changed from: Pending SITEL to PreAprv - Other BRC
Contact Last Name		Contact First Name		Account	BAC Code		
Comments							

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/25/2009 06:14:42 PM	MCCOWAKE	GWGMPPQ	Administer GMPP		Done	2/26/2009 08:44:11 AM	Process GMPP
Contact Last Name		Contact First Name		Account	BAC Code		
Comments							
Smart Care 12/12 \$0 ded Starting Mileage: 34196 Start Date: 2/23/09							

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/25/2009 06:14:28 PM	MCCOWAKE	SANTOSB	Notify CRM	Goodwill Approved	Done	2/26/2009 09:04:13 AM	12/12 Smartcare
Contact Last Name		Contact First Name		Account	BAC Code		
Comments							
2-25-09 Approved. Kellie McCowan, ADR-BRC Legal							

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/25/2009 10:15:43 AM	SANTOSB	MCCOWAKE	Submit for Approval	BRC	Done	2/25/2009 06:14:27 PM	12/12 Smartcare
Contact Last Name		Contact First Name		Account	BAC Code		
Comments							
Smart Care 12/12 \$0 ded Starting Mileage: 34196 Start Date: 2/23/09							
2-25-09 Approved. Kellie McCowan, ADR-BRC Legal							

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/25/2009 10:15:33 AM	SANTOSB	SANTOSB	Goodwill Status Change		Done	2/25/2009 10:15:34 AM	Goodwill Status has been changed from: Not Initiated to Pending SITEL
Contact Last Name	Contact First Name	Account	BAC Code				
Comments							

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/25/2009 10:08:57 AM	SANTOSB	SANTOSB	Correspondence		Done	2/25/2009 10:08:57 AM	Created: CAC_RS0011. SR#71-697898802
Contact Last Name	Contact First Name	Account	BAC Code				
Comments							

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/25/2009 10:00:00 AM	SANTOSB	SANTOSB	Manager Review	Empowered	Done	2/25/2009 10:08:02 AM	12/12 SmartCare
Contact Last Name	Contact First Name	Account	BAC Code				
Comments							

Business Case:

#1. For cust inconvenience.

#2. to restore cust faith in GM

#3 to foster the relationship between cust and dlr

#4. Cust concern had no duplication, but with cust bringing the vehicle back into the dlr would provide a better chance for duplication.

Crs ran vin and found no other file

Crs made offer to the cust and she gladly accepted

CRS verified mileage to be 34,196.

CRS verified mailing address and name spelling all correct.

Dir Buy-in..

CRS is level III empowered

TM. Trish McNair

Brenda Santos/Atx/Legal Corr

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/23/2009 03:32:37 PM	SANTOSB	SANTOSB	Outbound Call Customer	Made Contact	Done	2/23/2009 03:52:20 PM	follow up...
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

Crs called cust and advised that at this time was trying to follow up with her.

CRS advises spoke with the dlr and advised they were not able to duplicate the concern.

CRS advised cust that at this time was looking to extend the warranty for the Engine . CRS advises the vehicle already has the 6/100 powertrain.

Cust states she don't care much any more as the lease is up next year..

CRS advises that at this time will offer a 12/12 Smartcare.. for the inconvenience..

Cust gladly accepted.

Crs advises need the exact mileage of the vehicle and cust states it is 34,196.

CRS verified address and name spelling all correct..

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/23/2009 03:27:08 PM	SANTOSB	SANTOSB	Inbound Call Customer	Voice Mail Received	Done	2/23/2009 03:28:05 PM	Returning the Call
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

Cust is seeking a callback.

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/23/2009 09:29:07 AM	SANTOSB	SANTOSB	Scheduled Follow-up		Done	2/25/2009 09:45:42 AM	71-697898802 follow up
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

Action Plan:

Process the Smartcare...

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/23/2009 09:20:04 AM	SANTOSB	SANTOSB	Outbound Call Customer	Left Message	Done	2/23/2009 09:28:48 AM	follow up
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Crs called cust and left message that crs is following up with her.. CRS advises to call crs back at direct # and ext.

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/20/2009 01:08:49 PM	SANTOSB	SANTOSB	Scheduled Outbound Call	Cust	Done	2/23/2009 09:19:48 AM	follow up with the cust
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/20/2009 09:51:26 AM	SANTOSB	SANTOSB	Outbound Call Customer	Left Message	Done	2/20/2009 09:53:12 AM	follow up
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

CRS called cust and left message for cust to return crs call. CRS left direct # and ext.

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/19/2009 09:52:28 AM	SANTOSB	SANTOSB	Scheduled Outbound Call	Cust	Done	2/20/2009 09:48:09 AM	71-697898802 follow up with cust
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/19/2009 09:39:28 AM	SANTOSB	SANTOSB	Outbound Call Dealer	Made Contact	Done	2/19/2009 09:52:26 AM	Svc Mgr Bob Eoly Green Brook Pontiac-GMC, Inc. (732) 752-3000
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Bob states the vehicle has been at the dlr since Friday. Bob states that at this time they have not duplicated the concern and It has been in there since Friday... Bob states that the cust stated the the engine stumbles when turning the vehicle in the morning. Bob states they will be calling the cust to pick up the vehicle ...

Brenda Santos/Atx/Legal Corr

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/18/2009 04:43:46 PM	SANTOSB	SANTOSB	Scheduled Outbound Call		Done	2/19/2009 09:39:11 AM	71-697898802 follow up with the Dir.

Contact Last Name	Contact First Name	Account	BAC Code

Comments

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/18/2009 04:41:19 PM	SANTOSB	SANTOSB	Outbound Call Customer	Received No Answer	Done	2/18/2009 04:43:18 PM	follow up

Contact Last Name	Contact First Name	Account	BAC Code

Comments

CRS called cust and received no answer.

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/18/2009 04:37:54 PM	SANTOSB	SANTOSB	Outbound Call Dealer	Made Contact	Done	2/18/2009 04:40:29 PM	Svc Mgr Bob Eoly

Contact Last Name	Contact First Name	Account	BAC Code

Green Brook Pontiac-GMC, Inc. (732)
752-3000

Comments

Crs called and Bob has left for the day..

Receptionist tried to transfer the call, but it was unsuccessful.

brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/16/2009 09:56:11 AM	SANTOSB	SANTOSB	Outbound Call Dealer	Received No Answer	Done	2/16/2009 09:58:56 AM	Svc Mgr Bob Eoly

Contact Last Name	Contact First Name	Account	BAC Code

Green Brook Pontiac-GMC, Inc. (732)
752-3000

Comments

CRS called Bob and transferred to voicemail.

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/13/2009 09:34:43 AM	SANTOSB	SANTOSB	Scheduled Outbound Call	Cust	Done	2/16/2009 09:59:05 AM	follow up with cust after the FRA.

Contact Last Name	Contact First Name	Account	BAC Code

Comments

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/13/2009 09:30:06 AM	SANTOSB	SANTOSB	Outbound Call Customer	Made Contact	Done	2/13/2009 09:34:42 AM	follow up
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

CRS called cust and advised that crs called the dlr and spoke to Bob Eoly and he will be expecting the cust to bring in the vehicle.

Cust states she will go after work.

Crs advised she will look for Bob Eoly as he is the one expecting her.

Cust understood.

CRS advises will follow up with cust on Monday feb 16th between 10-12

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/13/2009 09:23:51 AM	SANTOSB	SANTOSB	Outbound Call Dealer	Made Contact	Done	2/13/2009 09:30:05 AM	Svc Mgr Bob Eoly Green Brook Pontiac-GMC, Inc. (732) 752-3000
Contact Last Name	Contact First Name	Account	BAC Code				

Crs called Bob and advised cust would like to bring in the vehicle today. Crs advises that cust has a complex schedule.

Bob states that will be ok...

Cust can bring the vehicle...

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/12/2009 04:15:17 PM	SANTOSB	SANTOSB	Scheduled Follow-up		Done	2/13/2009 09:22:34 AM	follow up
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/12/2009 01:57:35 PM	SANTOSB	SANTOSB	Outbound Call Customer	Made Contact	Done	2/12/2009 02:10:15 PM	follow up
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

Crs called cust to follow up ...

CRS advises that at this time followed up with the dlr and advised cust was a no show no call.

CRS advises cust that at this time will have to see if the mgr can and if he can then crs will be calling back..

Brenda Santos/Atx/LegalCorr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/12/2009 01:51:08 PM	SANTOSB	SANTOSB	Outbound Call Dealer	Left Message	Done	2/12/2009 01:57:11 PM	Svc Mgr Warren Finger Green Brook Pontiac-GMC, Inc. (732) 752-3000
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

Crs called mgr and left message ...

Bob Eoly is with the DVM and at this time crs would need to leave voicemail.

CRS advises cust would like to drop of the vehicle today or tommorrow.

CRS advises to return the call at 866-790-5700 Ext. 21212

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/11/2009 01:43:44 PM	SANTOSB	SANTOSB	Outbound Call Customer	Left Message	Done	2/11/2009 01:47:07 PM	Follow up
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

CRS called cust to follow up..

CRS left message for cust to call crs back in regards to the cust not delivering the vehicle to the dlr.

Brenda Santos/Atx/Legal Corr

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/11/2009 01:32:12 PM	SANTOSB	SANTOSB	Outbound Call Dealer	Made Contact	Done	2/11/2009 01:41:44 PM	Svc Mgr Warren Finger Green Brook Pontiac-GMC, Inc. (732) 752-3000
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

CRS advised Warren is no longer the svc mgr.

Crs advised that Bob Eoly..is the director and taking the calls now..

Bob states that this cust never brought the vehicle for the FRA.

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/10/2009 04:34:48 PM	SANTOSB	SANTOSB	Scheduled Outbound Call Cust		Done	2/12/2009 01:42:56 PM	follow up with the cust after the FRA.
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/3/2009 12:48:48 PM	SANTOSB	SANTOSB	Scheduled Outbound Call Dir		Done	2/11/2009 01:19:04 PM	71-697898802 follow up with the dlr to see if cust delivered the veh
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/2/2009 03:15:39 PM	HOLBROMI	SANTOSB	Notify CRM	Letter Approved	Done	2/2/2009 03:19:00 PM	Letter Approved
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Mike Holbrook
GA/DTW

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/2/2009 02:21:16 PM	SANTOSB	HOLBROMI	Submit for Approval	Letter (Non Goodwill)	Done	2/2/2009 03:15:51 PM	for reveiw and submission for FRA letter
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Done

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/2/2009 02:13:20 PM	SANTOSB	SANTOSB	Correspondence		Done	2/2/2009 02:13:20 PM	Created:LEGCOR_LC0032. SR#71-697898802
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/2/2009 02:10:47 PM	SANTOSB	SANTOSB	Scheduled Outbound Call	Dlr	Done	2/11/2009 02:25:10 PM	71-697898802 check to see if cust brings the vehicle into the FRA
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/2/2009 02:08:39 PM	SANTOSB	SANTOSB	Dealer Notification	Information Only	Done	2/2/2009 02:10:24 PM	FYI
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

CRS has rescheduled the FRA for February 11, 2009 ..

Brenda Santos/Atx/Legal Corr

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/2/2009 02:04:22 PM	SANTOSB	SANTOSB	Outbound Call Field Rep/Whlsl	2nd DVM Call Placed	Done	2/2/2009 02:08:36 PM	DVM

Contact Last Name	Contact First Name	Account	BAC Code
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Comments

DVM Name: Edward Gnadinger
 Node/Mailbox: 914055 8434
 Cell Phone:
 This is (agent name): Brenda Santos
 calling from the Business Resource Center Legal Corr:
 The request number is: 71-697898802
 The Customer's name is (spell): [REDACTED]
 The dealer involved is: Green Brook Pontiac
 Located in (be specific): Green Brook, NJ
 The vehicle is a (year/make/model): Pontiac G6 With current mileage: 32,900
 The last 8 digits of the VIN# are: 74 [REDACTED]
 This involves: Vibration concerns
 FRA set for: Originally February 2nd at 8AM, but then rescheduled for the 11of February..

Brenda Santos/Atx/LegalCorr

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/2/2009 01:55:51 PM	SANTOSB	SANTOSB	Outbound Call Customer	Made Contact	Done	2/2/2009 02:03:03 PM	Svc Mgr Warren Finger Green Brook Pontiac-GMC, Inc. (732) 752-3000

Contact Last Name	Contact First Name	Account	BAC Code
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Crs called Warren and reconfirmed the appt for February 11, 2009 at 8AM..

Warren states he prefers the beginning of the week but then it will be fine for a Wednesday.

Warren ask for crs to call him that day to see if cust brought the vehicle in..

Crs confirmed..

Brenda Santos/Atx/Legal Corr

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/2/2009 01:50:53 PM	SANTOSB	SANTOSB	Outbound Call Customer	Made Contact	Done	2/2/2009 01:55:14 PM	follow up
Contact Last Name		Contact First Name		Account		BAC Code	

[REDACTED]

Comments

CRS called cust to follow up ...

CRS advises called the dlr and advised cust did not show up for the FRA..

Cust states she was not able to miss work

CRS advises will Reschedule for Wednesday February 11th at 8AM...

Cust confirmed..

Brenda Santos/atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
2/2/2009 01:39:22 PM	SANTOSB	SANTOSB	Outbound Call Dealer	Made Contact	Done	2/2/2009 01:47:54 PM	Svc Mgr Warren Finger Green Brook Pontiac-GMC, Inc. (732) 752-3000
Contact Last Name		Contact First Name		Account		BAC Code	

[REDACTED]

Comments

Crs spoke with Warren and he states cust did not bring in the vehicle as of yet. CRS advises will follow up with the cust and then further advise him.

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/29/2009 12:27:47 PM	SANTOSB	SANTOSB	Scheduled Outbound Call Cust		Done	2/3/2009 12:48:33 PM	71-697898802 follow up with the cust after the FRA
Contact Last Name		Contact First Name		Account		BAC Code	

[REDACTED]

Comments

[REDACTED]

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/29/2009 12:27:02 PM	SANTOSB	SANTOSB	Scheduled Outbound Call Dir		Done	2/2/2009 01:38:08 PM	follow up with the dlr
Contact Last Name		Contact First Name		Account		BAC Code	

[REDACTED]

Comments

[REDACTED]

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/29/2009 12:23:15 PM	SANTOSB	SANTOSB	Outbound Call Customer	Made Contact	Done	1/29/2009 12:26:43 PM	Follow up
Contact Last Name		Contact First Name		Account		BAC Code	

CRS called cust to follow up ...

CRS advised cust the appt has been set for February 2nd at 8 a.m.. Crs advised she would need to test drive the vehicle with the dlr to pinpoint the vibration concern..

Cust states she will see if she can get off for Monday.. CRS advises right now it is set for the 2nd. of February if any changes then for cust to call crs back..

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/28/2009 03:35:33 PM	SANTOSB	SANTOSB	Scheduled Outbound Call Cust		Done	1/29/2009 12:18:01 PM	71-697898802 follow up with cust to advise of FRA time and date.

Contact Last Name		Contact First Name		Account		BAC Code	
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Comments

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/28/2009 03:32:50 PM	SANTOSB	SANTOSB	Outbound Call Customer	Left Message	Done	1/28/2009 03:35:31 PM	follow up
Contact Last Name		Contact First Name		Account		BAC Code	

CRS called cust to follow up and left message that crs will make another attempt to contact her on 1/29/2009 between 12-2.

Brenda Santos/Atx/LegalCorr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/28/2009 02:38:36 PM	PITTSSC	SANTOSB	Notify CRM	Letter Approved	Done	1/28/2009 03:31:21 PM	Approved
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/28/2009 11:01:10 AM	SANTOSB	SANTOSB	Dealer Notification	Information Only	Done	1/28/2009 11:02:10 AM	FYI
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

FRA has been scheduled for February 2nd at 8AM

Brenda Santos/Atx/Legal corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/28/2009 10:28:37 AM	SANTOSB	SANTOSB	Manager Review	Case Assessment	Done	1/28/2009 10:29:54 AM	ups
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

Waybill 1Z-8W5-1A6-22-1000 2559

CC. Carol Burpo...

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/28/2009 10:28:01 AM	SANTOSB	PITTSSC	Submit for Approval	Letter (Non Goodwill)	Done	1/28/2009 02:38:36 PM	for review and submission for a FRA appt.
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

Approved

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/28/2009 10:19:33 AM	SANTOSB	SANTOSB	Correspondence		Done	1/28/2009 10:19:33 AM	Created:LEGCOR_LC0032. SR#71-697898802
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/28/2009 10:06:42 AM	SANTOSB	SANTOSB	Outbound Call Customer	Left Message	Done	1/28/2009 10:08:17 AM	follow up
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

CRS called cust to follow up ...

CRS left message for the cust to call crs back for crs to provide the time and date for the FRA...

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/27/2009 05:07:50 PM	MCNAIRP	SANTOSB	Ownership Changed		Done	1/27/2009 05:07:50 PM	Service Request Ownership has changed FROM: BURNHAAS TO: SANTOSB
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/27/2009 03:24:43 PM	BURNHAAS	SANTOSB	Outbound Email	DVM/CAM/Field	Done	1/28/2009 10:18:30 AM	copy of email sent to TAC (repair by 02/02)
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

Email to Tarp

Scheduled Date of Repair: Feb 2nd 2009

BAC: 163737

Dealer Contact Name: Warren finger

Dealer Contact Phone:(732) 752-3000

DVM Name: Gnadinger Edward

DVM Phone:914055 8434

Service Request #: 71-648215578

VIN:1G2ZG58N274

TAC Case #: none

Customer Name:

Customer Concern: Vibration...

Brenda Santos/atx/Legal Corr

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/27/2009 03:24:43 PM	BURNHAAS	SANTOSB	Notify CRM		Done	1/28/2009 09:06:46 AM	FRA assigned
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/27/2009 03:24:43 PM	BURNHAAS	SANTOSB	Legal Correspondence	Initial Contact DVM	Done	1/28/2009 10:12:57 AM	Initial Contact DVM
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

DVM Name: Edward Gnadinger
 Node/Mailbox: 914055 8434
 Cell Phone:
 This is (agent name): Brenda Santos
 calling from the Business Resource Center Legal Corr:
 The request number is: 71-697898802
 The Customer's name is (spell):
 The dealer involved is: Green Brook Pontiac
 Located in (be specific): Green Brook, NJ
 The vehicle is a (year/make/model): Pontiac G6 With current mileage: 32,900
 The last 8 digits of the VIN# are: 74
 This involves: Vibration concerns
 FRA set for: February 2nd at 8AM

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/27/2009 03:24:42 PM	BURNHAAS	SANTOSB	Legal Correspondence	Initial Contact Dealer	Done	1/28/2009 10:02:14 AM	Initial Contact Dealer
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Warren states that on 1-12-2009 and found two thing.

1. Warren states battery was replaced somewhere else and it had a loose cable and causing the vehicle to stall..
2. Fuse connector was not tight enough and causing the vehicle to Sputter..

1-14-2009 and no codes and everything working fine.. Warren states that shop forman drove vehicle home and no duplication.

FRA scheduled for Monday 8AM Warren states she will get a rental .. Warren states will be advising cust to test drive the vehicle with them to duplicate and or show and demonstrate what is wrong with the vehicle...

Brenda Santo/Atx/Legal Corr

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/27/2009 03:24:42 PM	BURNHAAS	SANTOSB	Legal Correspondence	Initial Contact Cust/Attorney	Done	1/27/2009 04:35:46 PM	Initial Contact Cust/Attorney

Contact Last Name	Contact First Name	Account	BAC Code
-------------------	--------------------	---------	----------

Comments

Crs called cust to acknowledge the receipt of the FRA request.

CRS states will be working with the dlr to schedule a FRA...

Cust states just got the vehicle back from the dlr and at this time the concern is still the vibration in which dlr is advising nothing is wrong.

CRS advises cust that will call cust to advise of the update.

SR# 71-697898802

My name is: Brenda Santos

My phone number is:866-790-5700

My extension is: 21212

Scheduled Callback Date & Time: Thursday

January 27th between 10- 12 january..

Brenda Santos/Atx/Legal Corr

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/27/2009 03:24:42 PM	BURNHAAS	SANTOSB	Legal Correspondence	Acknowledgement Cust/Attorney	Done	1/27/2009 04:35:35 PM	Acknowledgement Cust

Contact Last Name	Contact First Name	Account	BAC Code
-------------------	--------------------	---------	----------

Comments

Crs called cust to acknowledge the receipt of the FRA request.

CRS states will be working with the dlr to schedule a FRA...

Cust states just got the vehicle back from the dlr and at this time the concern is still the vibration in which dlr is advising nothing is wrong.

CRS advises cust that will call cust to advise of the update.

SR# 71-697898802

My name is: Brenda Santos

My phone number is:866-790-5700

My extension is: 21212

Scheduled Callback Date & Time: Thursday

January 27th between 10- 12 january..

Brenda Santos/Atx/Legal Corr

Service Request Activity

Activities

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/27/2009 03:24:42 PM	BURNHAAS	SANTOSB	Legal Correspondence	Assigned FRA	Done	1/27/2009 03:28:42 PM	FRA
Contact Last Name		Contact First Name		Account	BAC Code		

Comments

VIN scan done.

No previous GM file

AshleyBurnham/BRCLegCorr/ATX

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/27/2009 03:21:38 PM	BURNHAAS	BURNHAAS	Ownership Changed	Ownership Escalated to BRC	Done	1/27/2009 03:21:38 PM	Ownership Escalated to BRC
Contact Last Name		Contact First Name		Account	BAC Code		

Comments

Created	Created By	Assigned To	Activity Type	Activity SubType	Status	Completed	Description
1/27/2009 03:21:37 PM	SADMIN	SANTOSB	Inbound White Mail	Customer	Done	1/27/2009 04:29:31 PM	FINAL REPAIR Scanned: 2009-01-27-11.16.00.000000, MSXDocNum: 00006001
Contact Last Name		Contact First Name		Account	BAC Code		

Comments

Cust sent in FRA request.

Vibration...

Brenda Santos/Atx/Legal Corr

UCC Codes

UCC Code	UCC Symptom	UCC Description
M01	Noise	Steering - General
K30	Inoperative	Transmission - Automatic
N17	Stays On	Electrical Lamps - Tail / Wiring / Switch
J01	Stall	Engine - General



Mr. GMVIS 2

November 23, 2009

Global Warranty Management: Main > Interface With Customer > View Vehicle Summary

INTERFACE WITH
CUSTOMERView Vehicle Summary ?

This screen allows GMVIS users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

For this
→ View V
→
→
→
→ View V
→ View V
Comp
View V
→ Transa
Detail
→ View V
Inform

Vehicle Information

VIN: 1G2ZG58N274 [REDACTED]

Model: 2ZG69-2007 G6 SEDAN

Service Contract: [Yes](#)

Branded Title: No

Warranty Block: No

PDI Status: No

Order Type: 70 - RETAIL - STOCK

Field Actions: [0 Open](#)[REQUEST ANOTHER VIN](#)**Required Field Actions**

Open field actions are highlighted

Vehicle has no current record of required field actions.

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677).

OnStar Equipped: N

OnStar Status: NA

XM Equipped: Y

XM Radio ID: 453C800B

XM Status: Inactive

OnStar Vehicle Diagnostics:

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Emission Limited Warranty	09/18/2009	11/13/2006	10 MI	11/13/2009	50,010 MI
	SULEV Emission Limited Warranty	09/18/2009	11/13/2006	10 MI	11/13/2013	70,010 MI
	Corrosion Limited Warranty	09/18/2009	11/13/2006	10 MI	11/13/2012	100,010 MI
	Bumper to Bumper Limited Warranty	09/18/2009	11/13/2006	10 MI	11/13/2009	36,010 MI
	Powertrain Limited Warranty	09/18/2009	11/13/2006	10 MI	11/13/2011	100,010 MI
	Emission Select Component Ltd Wty	09/18/2009	11/13/2006	10 MI	11/13/2014	80,010 MI

Service Contract

Policy Number: [REDACTED]

Owner: [REDACTED]

Description: GMPP 12/12 SMART CARE

Deductible Amount: 0.00

Effective Date: 02/23/2009

Expiration Date: 02/23/2010

Effective Odometer: 34196 MI

Expiration Odometer: 46196 MI

Daily Rental Limit: 0.00

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
09/09/2009	206045	ZSCT---Service Contracts		M0017 - Lube, Oil And Filter	41,066 MI
04/30/2009	200133	ZSCT---Service Contracts		M0017 - Lube, Oil And Filter	35,798 MI
04/30/2009	200133	ZSCT---Service Contracts		M0021 - Maintenance Service - Tire Rotation	35,798 MI
04/30/2009	200133	ZREG---Regular Vehicle Transaction		N0440 - Headlamp Bulb Replacement	35,798 MI
03/18/2009	161871	ZREG---Regular Vehicle Transaction		Z2084 - ROADSIDE SERVICE (FLAT TIRE)	37,347 MI
02/13/2009	196761	ZREG---Regular Vehicle Transaction		Z7904 - 4-DAY COURTESY TRANSPORTATION	34,069 MI
02/03/2009	085867	ZREG---Regular Vehicle Transaction		Z2084 - ROADSIDE SERVICE (FLAT TIRE)	33,713 MI
01/12/2009	195353	ZREG---Regular Vehicle Transaction		N0120 - Battery Positive Cable Replacement	32,872 MI
12/08/2008	193809	ZREG---Regular Vehicle Transaction		N9595 - BCM C2 Connector Repair	32,112 MI
11/22/2008	Z13879	ZREG---Regular Vehicle Transaction		Z2084 - ROADSIDE SERVICE (FLAT TIRE)	3,997 MI
10/17/2008	191234	ZREG---Regular Vehicle Transaction		N0761 - Bulbs, Stop, Tail, And Turn Lamp (Left) - Replace	32,112 MI
09/20/2008	189917	ZREG---Regular Vehicle Transaction		H2643 - Brake and Accelerator Pedal Adjuster Switch Replacement	32,111 MI
09/20/2008	189917	ZREG---Regular Vehicle Transaction		E7700 - Shaft, Steering Intermediate - Replace	32,111 MI
06/14/2008	V83459	ZREG---Regular Vehicle Transaction		Z2083 - ROADSIDE SERVICE (BATTERY/JUMP START)	23,000 MI
05/17/2008	V37445	ZREG---Regular		Z2080 - ROADSIDE SERVICE	24 MI

		Vehicle Transaction	(TOWING)	
04/09/2008	180946	ZREG---Regular Vehicle Transaction	Z2175 - \$15 Maintenance Card Promotion	20,021 MI
03/08/2008	T92028	ZREG---Regular Vehicle Transaction	Z2084 - ROADSIDE SERVICE (FLAT TIRE)	20,045 MI
01/11/2008	175407	ZREG---Regular Vehicle Transaction	N0761 - Bulbs, Stop, Tail, And Turn Lamp (Left) - Replace	17,040 MI
08/11/2007	165544	ZREG---Regular Vehicle Transaction	N0760 - Tail Lamp Bulb Replacement	10,477 MI
02/21/2007	154711	ZREG---Regular Vehicle Transaction	E7110 - Steering Wheel Horn Switch Replacement	3,519 MI
01/19/2007	J42370	ZREG---Regular Vehicle Transaction	Z2080 - ROADSIDE SERVICE (TOWING)	2,540 MI
10/11/2006	A72361	ZPDI---Pre- Delivery Inspection	Z7000 - Pre-Delivery Inspection - Base Time	0 MI

Global Warranty Management: Site Map

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Global Warranty

Mr. GMVIS 2

November 23, 2009

Global Warranty Management: Main > Interface With Customer > View Vehicle Transaction History Detail

INTERFACE WITH
CUSTOMER

View Vehicle Transaction History Detail

This screen allows GMVIS users to view the available information on individual transaction for the VIN selected.

For this

→ [View V](#)

Vehicle Information

VIN: 1G2ZG58N274

Model: 2ZG69-2007 G6 SEDAN

Service Contract: Yes

Branded Title: No

Warranty Block: No

PDI Status: No

Order Type: 70 - RETAIL - STOCK

Field Actions: [0 Open](#)[REQUEST ANOTHER VIN](#)

→

→

→

→ [View V](#)→ [View V](#)
→ [Comp](#)→ [View V](#)
→ [Transa](#)
→ [Detail](#)→ [View V](#)
→ [Inform](#)

Job Card Date: 09/09/2009

Job Card Number: 206045

Repair Service Agent: 163737

Odometer Reading: 41,066 MI

GREEN BROOK BUICK PONTIAC GMC HUMME
101 US HIGHWAY 22 EASTBOUND
GREEN BROOK NJ 08812-0000
7327523000

Authorization Code:

Process Date:
09/22/2009Transaction Type:
ZSCT---Service ContractsTransaction Expense Category:
Service ContractCustomer Complaint Code:
0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op M0017-Lube, Oil And Filter

Causal Part Number

→ [See other Parts and/or Net Items](#)

Line Total: USD 55.75

Job Card Date: 04/30/2009

Job Card Number: 200133

Repair Service Agent: 163737

Odometer Reading: 35,798 MI

GREEN BROOK BUICK PONTIAC GMC HUMME
101 US HIGHWAY 22 EASTBOUND
GREEN BROOK NJ 08812-0000
7327523000

Authorization Code:

Process Date:
05/08/2009Transaction Type:
ZSCT---Service ContractsTransaction Expense Category:
Service ContractCustomer Complaint Code:
0000-Converted Claim

Job Card Line #: 1 Transaction Adjustment: Cause Code: 0000-Converted Claims
Labour Op M0017-Lube, Oil And Filter
Causal Part Number
→See other Parts and/or Net Items Line Total: USD 45.01

Job Card Date: 04/30/2009

Job Card Number: 200133

Repair Service Agent: 163737
GREEN BROOK BUICK PONTIAC GMC HUMME
101 US HIGHWAY 22 EASTBOUND
GREEN BROOK NJ 08812-0000
7327523000

Odometer Reading: 35,798 MI
Authorization Code:

Process Date:
05/08/2009

Transaction Type:
ZSCT---Service Contracts

Transaction Expense Category:
Service Contract

Customer Complaint Code:
0000-Converted Claim

Job Card Line #: 2 Transaction Adjustment: Cause Code: 0000-Converted Claims
Labour Op M0021-Maintenance Service - Tire Rotation
Causal Part Number

Line Total: USD 53.54

Job Card Date: 04/30/2009

Job Card Number: 200133

Repair Service Agent: 163737
GREEN BROOK BUICK PONTIAC GMC HUMME
101 US HIGHWAY 22 EASTBOUND
GREEN BROOK NJ 08812-0000
7327523000

Odometer Reading: 35,798 MI
Authorization Code:

Process Date:
05/05/2009

Transaction Type:
ZREG---Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0000-Converted Claim

Job Card Line #: 3 Transaction Adjustment: Cause Code: 0000-Converted Claims
Labour Op N0440-Headlamp Bulb Replacement
Causal Part Number

→See other Parts and/or Net Items

Line Total: USD 134.93

Job Card Date: 03/18/2009

Job Card Number: 161871

Repair Service Agent: 207453
GM ROADSIDE ASSISTANCE/CCAS

Odometer Reading: 37,347 MI
Authorization Code:

Labour Op Z2084-ROADSIDE SERVICE (FLAT TIRE)

Causal Part Number

→See other Parts and/or Net Items

Line Total: USD 42.21

Job Card Date: 01/12/2009

Job Card Number: 195353

Repair Service Agent: 163737

Odometer Reading: 32,872 MI

GREEN BROOK BUICK PONTIAC GMC HUMME

Authorization Code:

101 US HIGHWAY 22 EASTBOUND

GREEN BROOK NJ 08812-0000

7327523000

Process Date:

02/06/2009

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Warranty

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op N0120-Battery Positive Cable Replacement

Causal Part Number

Line Total: USD 53.54

Job Card Date: 12/08/2008

Job Card Number: 193809

Repair Service Agent: 163737

Odometer Reading: 32,112 MI

GREEN BROOK BUICK PONTIAC GMC HUMME

Authorization Code:

101 US HIGHWAY 22 EASTBOUND

GREEN BROOK NJ 08812-0000

7327523000

Process Date:

01/09/2009

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Warranty

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op N9595-BCM C2 Connector Repair

Causal Part Number

Line Total: USD 51.12

Job Card Date: 11/22/2008

Job Card Number: Z13879

Repair Service Agent: 207453

Odometer Reading: 3,997 MI

GM ROADSIDE ASSISTANCE/CCAS

Authorization Code:

ONE CABOT RD

MEDFORD MA 02155-5117

Process Date:

11/28/2008

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Customer Enthusiasm

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op Z2084-ROADSIDE SERVICE (FLAT TIRE)

Causal Part Number

→See other Parts and/or Net Items

Line Total: USD 42.21

Job Card Date: 10/17/2008**Job Card Number:** 191234

Repair Service Agent: 163737

Odometer Reading: 32,112 MI

GREEN BROOK BUICK PONTIAC GMC HUMME

Authorization Code:

101 US HIGHWAY 22 EASTBOUND

GREEN BROOK NJ 08812-0000

7327523000

Process Date:

10/24/2008

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Warranty

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op N0761-Bulbs, Stop, Tail, And Turn Lamp (Left) - Replace

Causal Part Number

→See other Parts and/or Net Items

Line Total: USD 33.61

Job Card Date: 09/20/2008**Job Card Number:** 189917

Repair Service Agent: 163737

Odometer Reading: 32,111 MI

GREEN BROOK BUICK PONTIAC GMC HUMME

Authorization Code:

101 US HIGHWAY 22 EASTBOUND

GREEN BROOK NJ 08812-0000

7327523000

Process Date:

09/30/2008

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Warranty

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op H2643-Brake and Accelerator Pedal Adjuster Switch Replacement

Causal Part Number

[→See other Parts and/or Net Items](#)

Line Total: USD 72.15

Job Card Date: 09/20/2008**Job Card Number:** 189917

Repair Service Agent: 163737

Odometer Reading: 32,111 MI

GREEN BROOK BUICK PONTIAC GMC HUMME
101 US HIGHWAY 22 EASTBOUND
GREEN BROOK NJ 08812-0000
7327523000

Authorization Code:

Process Date:

09/26/2008

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Warranty

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op E7700-Shaft, Steering Intermediate - Replace

Causal Part Number

[→See other Parts and/or Net Items](#)

Line Total: USD 195.26

Job Card Date: 06/14/2008**Job Card Number:** V83459

Repair Service Agent: 207453

Odometer Reading: 23,000 MI

GM ROADSIDE ASSISTANCE/CCAS
ONE CABOT RD
MEDFORD MA 02155-5117

Authorization Code: C

Process Date:

06/20/2008

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op Z2083-ROADSIDE SERVICE (BATTERY/JUMP START)

Causal Part Number

[→See other Parts and/or Net Items](#)

Line Total: USD 41.53

Job Card Date: 05/17/2008**Job Card Number:** V37445

Repair Service Agent: 207453

Odometer Reading: 24 MI

GM ROADSIDE ASSISTANCE/CCAS
ONE CABOT RD
MEDFORD MA 02155-5117

Authorization Code: C

 Process Date:

05/23/2008

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op Z2080-ROADSIDE SERVICE (TOWING)

Causal Part Number

→See other Parts and/or Net Items

Line Total: USD 69.00

Job Card Date: 04/09/2008
Job Card Number: 180946

Repair Service Agent: 163737

Odometer Reading: 20,021 MI

GREEN BROOK BUICK PONTIAC GMC HUMME

Authorization Code:

101 US HIGHWAY 22 EASTBOUND

GREEN BROOK NJ 08812-0000

7327523000

 Process Date:

04/15/2008

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op Z2175-\$15 Maintenance Card Promotion

Causal Part Number

→See other Parts and/or Net Items

Line Total: USD 15.00

Job Card Date: 03/08/2008
Job Card Number: T92028

Repair Service Agent: 207453

Odometer Reading: 20,045 MI

GM ROADSIDE ASSISTANCE/CCAS

Authorization Code: C

ONE CABOT RD

MEDFORD MA 02155-5117

 Process Date:

03/14/2008

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op Z2084-ROADSIDE SERVICE (FLAT TIRE)

Causal Part Number

→See other Parts and/or Net Items

Line Total: USD 42.75

Job Card Date: 01/11/2008**Job Card Number:** 175407Repair Service Agent: 163737
GREEN BROOK BUICK PONTIAC GMC HUMME
101 US HIGHWAY 22 EASTBOUND
GREEN BROOK NJ 08812-0000
7327523000Odometer Reading: 17,040 MI
Authorization Code:

Process Date:
01/25/2008Transaction Type:
ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Customer Complaint Code:
0000-Converted Claim

Job Card Line #: 1 Transaction Adjustment: Cause Code: 0000-Converted Claims

Labour Op N0761-Bulbs, Stop, Tail, And Turn Lamp (Left) - Replace

Causal Part Number

→See other Parts and/or Net Items

Line Total: USD 33.61

Job Card Date: 08/11/2007**Job Card Number:** 165544Repair Service Agent: 163737
GREEN BROOK BUICK PONTIAC GMC HUMME
101 US HIGHWAY 22 EASTBOUND
GREEN BROOK NJ 08812-0000
7327523000Odometer Reading: 10,477 MI
Authorization Code:

Process Date:
08/17/2007Transaction Type:
ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Customer Complaint Code:
0000-Converted Claim

Job Card Line #: 1 Transaction Adjustment: Cause Code: 0000-Converted Claims

Labour Op N0760-Tail Lamp Bulb Replacement

Causal Part Number

→See other Parts and/or Net Items

Line Total: USD 32.70

Job Card Date: 02/21/2007**Job Card Number:** 154711Repair Service Agent: 163737
GREEN BROOK BUICK PONTIAC GMC HUMME
101 US HIGHWAY 22 EASTBOUND
GREEN BROOK NJ 08812-0000
7327523000Odometer Reading: 3,519 MI
Authorization Code:

Process Date:
03/02/2007Transaction Type:
ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op E7110-Steering Wheel Horn Switch Replacement

Causal Part Number

Line Total: USD 59.51

Job Card Date: 01/19/2007**Job Card Number:** J42370

Repair Service Agent: 207453

Odometer Reading: 2,540 MI

GM ROADSIDE ASSISTANCE/CCAS

Authorization Code: C

ONE CABOT RD

MEDFORD MA 02155-5117

Process Date:

01/26/2007

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op Z2080-ROADSIDE SERVICE (TOWING)

Causal Part Number

→See other Parts and/or Net Items

Line Total: USD 58.94

Job Card Date: 10/11/2006**Job Card Number:** A72361

Repair Service Agent: 163737

Odometer Reading: 0 MI

GREEN BROOK BUICK PONTIAC GMC HUMME

Authorization Code:

101 US HIGHWAY 22 EASTBOUND

GREEN BROOK NJ 08812-0000

7327523000

Process Date:

10/17/2006

Transaction Type:

ZPDI---Pre-Delivery Inspection

Transaction Expense Category:

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op Z7000-Pre-Delivery Inspection - Base Time

Causal Part Number

Line Total: USD 124.31

Global Warranty Management: Site Map

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GMC

HUMMER

General Motors Business Resource Center

FAX

To: Warren Finger
Company:
Fax: 7327521040
Phone:

From: Amy Scott
Fax: 866-485-4464
Phone: 866-790-5600, extension 11130
E-mail:

cc:

NOTES:



November 13, 2009

VIA FAX ONLY

Warren Finger
Green Brook Pontiac
101 US Highway 22 Eastbound
Green Brook NJ 08812

RE: [REDACTED]

Service Request: 71-775726472

2007 Pontiac G6

Vehicle Identification Number: 1G2ZG58N274 [REDACTED]

Legal Research Specialist: Amy

Dear Mr. Finger:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at **866-790-5600**, extension **11130** between the hours of 10:00 am and 6:45 pm EST Monday through Friday. Please fax requested documents to **866-485-4464**.

Sincerely,

General Motors

PNCS149946

PNCS149946

GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000



0101PNCS149946

CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR ANTHONY CIANCIO	TAG NO. 706 316	INVOICE DATE 12/07/06	INVOICE NO. PNCS149946
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 918	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	DELIVERY DATE 11/13/06	STOCK NO. 74172361	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1G2ZG58N274	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F. T. E. NO.	P. D.	R. O. DATE 12/06/06	
[REDACTED]	COMMENTS			

MO: 918

LABOR & PARTS
 J# 1 03PNZHORN HORN MALFUNCTION TECH(S):0037 WARRANTY
 CUSTOMER STATES WHEN HITTING HORN SOUND LIKE HORN IS CLOGGED
 UNABLE TO DUPLICATE CUSTOMERS CONCERN AT THIS TIME
 UNABLE TO DUPLICATE CUSTOMERS CONCERN AT THIS TIME
 NPF AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1 TOTAL PARTS 0.00				
JOB # 1 TOTAL LABOR & PARTS 0.00				

J# 2 90PNZ MISCELLANEOUS TECH(S):4570
 CUSTOMER STATES HAD A FLAT TIRE SHREDDED TIRE. TIRE AND RIM ARE IN TRUNK. SPARE IS ON CAR. CHECK AND ADVISE TIRE HAS TWO PUNCURE MARKS IN TIRE MOUNTED AND BALANCED NEW TIRE ON RIM

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2	1		TIRE	127.00
JOB # 2	1	274288	STEM 5.875	5.38
JOB # 2 TOTAL PARTS 132.38				
JOB # 2 TOTAL LABOR & PARTS 132.38				

COMMENTS
WAITING

TOTALS

TOTAL LABOR	0.00
TOTAL PARTS	132.38
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	9.27
TOTAL INVOICE \$	141.65

 * CASH [] CHECK [] *
 * AMEX () VISA () *
 * DISCOVER () M/C () *

[REDACTED SIGNATURE]

#398
 GREENBROOK BUICK-PONTIAC

CUSTOMER SIGNATURE

GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000

PNCS154711

PNCS154711

0101PNCS154711

CUSTOMER NO. 77788	ADVISOR LOUIS BOTTONE	TAG NO. 105 5117	INVOICE DATE 02/21/07	INVOICE NO. PNCS154711
LABOR RATE	LICENSE NO.	MILEAGE 3,519	COLOR GRANITE/EBO	STOCK NO. 74172361
YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4		DELIVERY DATE 11/13/06	DELIVERY MILES 6
F. T. E. NO.	P. O. NO.	S. O. DATE 02/21/07		PRODUCTION DATE
COMMENTS				

CELL: [REDACTED]

TOTALS..... MO: 3521

 * CASH [] CHECK [] *
 * AMEX () VISA () *
 * DISCOVER () M/C () *
 *

TOTAL LABOR.... 11.95
 TOTAL PARTS.... 18.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 1.50
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 2.21
TOTAL INVOICE \$ 33.66

(Handwritten mark)

2/25

GREENBROOK PONTIAC BUICK GMC
 101 Route 22 East
 Greenbrook, NJ 08012
 (732) 752-3000

PNC5154711

PNC5154711

CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR LOUIS BOTTONE	TAG NO. 105 5117	INVOICE DATE 02/21/07	INVOICE NO. PNC5154711
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 3,519	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4	DELIVERY DATE 11/13/06	STOCK NO. 74172361
[REDACTED]	R. T. E. NO.	P. O.	SELLING DEALER NO.	DELIVERY MILES 6
[REDACTED]	COMMENTS		R. C. DATE 02/21/07	PRODUCTION DATE

MO: 3521

J# 1 00PNZ-LOF LUBE OIL & FILTER TECH(S) 0982
 Customer requests: LUBRICATION, OIL FILTER, & OIL CHANGE
 RECOMMENDED MAINTENANCE
 CHANGE OIL AND OIL FILTER, LUBRICATE CHASSIS. CHECK ALL
 FLUID LEVELS, BELTS, HOSES, AND TIRE PRESSURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	PK61	LOF	18.00	18.00
JOB # 1	1	89017342	FILTER 1.836	****	****
JOB # 1	6	OIL		****	****
JOB # 1 TOTAL PARTS					18.00
JOB # 1 TOTAL LABOR & PARTS					29.95

J# 2 03PNZHORN HORN MAL FUNCTION TECH(S) 0952 WARRANTY
 CUSTOMER STATES HORN DOSNT SOUND RIGHT
 LOOSE HORN CONTACTS
 R&R AIR BAG MODULE
 FIXED CONTACT POINTS

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00

J# 3 06PNZ-DIAGNOSE *DIAG STEERING TECH(S) 0952 WARRANTY
 CUSTOMER STATES THERE IS A SQUEALING NOISE ON HARD TURNS
 ROAD TEST VEH.
 U.D.C. AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 3 TOTAL PARTS					0.00
JOB # 3 TOTAL LABOR & PARTS					0.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS	SHOP SUPPLIES/ EPA WASTE DISPOSAL		1.50
TOTAL - MISC				1.50

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

PNCS170287

PNCS170287

GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000

0101PNCS170287

CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR LUIS MARTINS	TAB NO. 0620	INVOICE DATE 10/20/07	INVOICE NO. PNCS170287
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 13,145	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	DELIVERY DATE 11/13/06	STOCK NO. 74172361	DELIVERY MILES 6
	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4	SELLING DEALER NO.	PRODUCTION DATE	
	F. T. E. NO.	P. Q. NO.	R. D. DATE 10/20/07	
COMMENTS				MO: 13399

LABOR & PARTS
 OK
 ABS OK
 ABS OK

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
			JOB # 1 TOTAL PARTS	0.00
			JOB # 1 TOTAL LABOR & PARTS	0.00

Customer requests: LUBRICATION, OIL FILTER, & OIL CHANGE
 RECOMMENDED MAINTENANCE
 CHANGE OIL AND OIL FILTER. LUBRICATE CHASSIS. CHECK ALL
 FLUID LEVELS, BELTS, HOSES, AND TIRE PRESSURE.

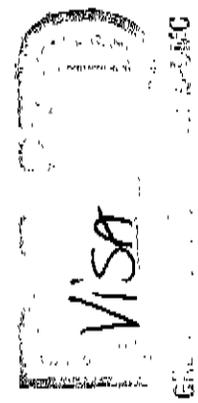
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2	1	PK61	LOF	18.00
JOB # 2	1	89017342	FILTER 1.836	****
JOB # 2	6	OIL		****
			JOB # 2 TOTAL PARTS	18.00
			JOB # 2 TOTAL LABOR & PARTS	29.95

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS	SHOP SUPPLIES/ EPA WASTE DISPOSAL		1.50
		TOTAL - MISC		1.50

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

TOTALS	TOTAL LABOR	11.95
	TOTAL PARTS	18.00
	TOTAL SUBLET	0.00
	TOTAL G.O.G.	0.00
	TOTAL MISC CHG.	1.50
	TOTAL MISC DISC	0.00
	TOTAL TAX	2.21
	TOTAL INVOICE \$	33.66

 * CASH [] CHECK [] *
 * AMEX () VISA () *
 * DISCOVER M/C () *



D
 D
 [REDACTED]

PNCS165544

PNCS165544

GREENBROOK PONTIAC BUICK GMC
 101 Route 22 East
 Greenbrook, NJ 08812
 (732) 752-3000

CELL: [REDACTED]



CUSTOMER NO. 77788	ADVISOR TONY TIANO	TAG NO. 1587 6008	INVOICE DATE 08/11/07	INVOICE NO. PNCS165544
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 10,477	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	DELIVERY DATE 11/13/06	STOCK NO. 74172361	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F. T. E. NO.	P. O. NO.	R. O. DATE 08/11/07	
[REDACTED]	COMMENTS			

MO: 10477

TOTALS.....

 * CASH [] CHECK [] *
 * AMEX () VISA () *
 * DISCOVER () M/C () *
 * * * *

TOTAL LABOR.... 41.90
 TOTAL PARTS.... 18.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 2.75
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 4.39
 TOTAL INVOICE \$ 67.04

[REDACTED SIGNATURE]

CUSTOMER SIGNATURE

USA

GREENBROOK PONTIAC BUICK GMC
 101 Route 22 East
 Greenbrook, NJ 08812
 (732) 752-3000

PNCS165544

PNCS165544



CUSTOMER NO. 77788		ADVISOR TONY TIANO	1587	TAG NO. 6008	INVOICE DATE 08/11/07	INVOICE NO. PNCS165544
[REDACTED]		LABOR RATE	LICENSE NO.	MILEAGE 10,477	COLOR GRANITE/EBO	STOCK NO. 74172361
SCOTCH PLAINS, NJ		YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN			DELIVERY DATE 11/13/06	DELIVERY MILES 6
[REDACTED]		VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]		F. T. E. NO.	P. O. NO.	R. O. DATE 08/11/07		
COMMENTS						

CELL: [REDACTED]

MO: 10477

LABOR & PARTS

J# 1 00PNZLUF
 Customer requests: LUBRICATION, OIL FILTER, & OIL CHANGE
 RECOMMENDED MAINTENANCE
 CHANGE OIL AND OIL FILTER. LUBRICATE CHASSIS. CHECK ALL
 FLUID LEVELS. BELTS, HOSES, AND TIRE PRESSURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	PK61	LOF	18.00	18.00
JOB # 1	1	89017342	FILTER 1.836	****	****
JOB # 1	6	OIL		****	****
JOB # 1 TOTAL PARTS					18.00
JOB # 1 TOTAL LABOR & PARTS					29.95

J# 2 00PNZLUF
 27 POINT COURTESY FULL SERVICE INSPECTION PERFORMED FREE OF CHARGE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00

J# 3 00PNZLUF
 CUSTOMER STATES ONE TAIL LIGHT IS INOP
 R/S BULB OPEN
 REPLACE BULB

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 3	1	12450064	BULB 8.991		WARRANTY
JOB # 3 TOTAL PARTS					0.00
JOB # 3 TOTAL LABOR & PARTS					0.00

J# 4 00PNZLUF
 ROTATE TIRES
 Rotate Tires All

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 4 TOTAL PARTS					0.00
JOB # 4 TOTAL LABOR & PARTS					29.95

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS	SHOP SUPPLIES/ EPA WASTE DISPOSAL		2.75
TOTAL - MISC				2.75

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)



PNCS180946

PNCS180946

GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000



CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR LUIS MARTINS	TAG NO. 0620	INVOICE DATE 04/09/08	INVOICE NO. PNCS180946
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 20,021	COLOR GRANITE/EB0
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN		DELIVERY DATE 11/13/06	STOCK NO. 74172361
	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4		SELLING DEALER NO.	DELIVERY MILES 6
	R. T. E. NO.	P. O. NO.	R. O. DATE 04/09/08	PRODUCTION DATE
COMMENTS				MO: 20022

LABOR & PARTS
J# 1 00PNZ-LOF *LUBE OIL & FILTER TECHS: 7416
 Customer requests: LUBRICATION, OIL FILTER, & OIL CHANGE
 PER COUPON/GM DISCOUNT \$15.00 TIRE ROTATION
 RECOMMENDED MAINTENANCE
 ROT TIRES
 CHANGE OIL AND OIL FILTER. LUBRICATE CHASSIS. CHECK ALL
 FLUID LEVELS, BELTS, HOSES, AND TIRE PRESSURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	PK61	LOF	18.00	18.00
JOB # 1	1	89017342	FILTER 1.836	****	****
JOB # 1	6	OIL		****	****
				JOB # 1 TOTAL PARTS	18.00
				JOB # 1 TOTAL LABOR & PARTS	24.95

J# 2 01PNZ MAINTENANCE TECHS: 7416 WARRANTY
 CHANGE OIL AND FILTER. RESET OIL LIFE SYSTEM.
 VISUALLY CHECK FOR ANY LEAKS OR DAMAGE. INSPECT ENGINE AIR
 FILTER OR CHANGE INDICATOR. ROTATE AND INSPECT TIRES. CHECK
 INFLATION PRESSURE AND WEAR. INSPECT BRAKE SYSTEM. LUBRICATE
 CHASSIS COMPONENTS. CHECK ENGINE COOLANT AND
 WINDSHIELD WASHER FLUID LEVELS AND ADD FLUID AS NEEDED.
 COMPLETED MAINTENANCE SCHEDULE 1.

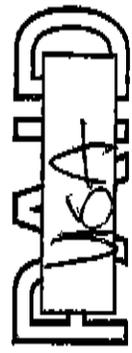
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS	SHOP SUPPLIES/ EPA WASTE DISPOSAL		1.50
			TOTAL - MISC	1.50

TOTALS

*****	TOTAL LABOR....	6.95
* CASH [] CHECK []	TOTAL PARTS....	18.00
* AMEX () VISA ()	TOTAL SUBLET...	0.00
* DISCOVER () M/C ()	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	1.50
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	1.86
	TOTAL INVOICE \$	28.31

DIRECT SERVICE PHONE 732-752-2396
DIRECT BODY SHOP 732-752-3675



GREEN BROOK PONTIAC
BUICK GMC HUMMER

PNCS193809

PNCS193809

GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000



0101PNCS193809

CELL [REDACTED]

CUSTOMER NO. 77788	ADVISOR TIMOTHY KINNEY	9111	TAG NO. 5062	INVOICE DATE 12/08/08	INVOICE NO. PNCS193809
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 31,559	COLOR GRANITE/EBO	STOCK NO. 7412361
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN			DELIVERY DATE 11/13/06	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4			BELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F. T. E. NO.	P. O. NO.	R. O. DATE 12/08/08		
[REDACTED]	COMMENTS			MO: 31559	

LABOR & PARTS
 J# 1 09PNZ *TRANS REPAIR DIAG TECH(S):8022 WARRANTY
 CUST STATES AT TIMES VEHICLE HAS NO REVERSE & STALLS OUT
 ON ACCELERATION
 COULD NOT DUPLICATE CONCERN
 OPERATES TO SPECS

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 03PNZ *CHASSIS ELECT DIAG TECH(S):8022 WARRANTY
 CUST STATES BRAKE LITES STAY ON WHILE DRIVING
 FOUND BULLITEN 08-05-22-009
 CLEAN AND REPAIR CONNECTOR TO BCM

JOB # 2 TOTAL LABOR & PARTS 0.00

TOTALS

*****	TOTAL LABOR....	0.00
*	TOTAL PARTS....	0.00
* CASH [] CHECK []	TOTAL SUBLET...	0.00
*	TOTAL G.O.G....	0.00
* AMEX () VISA ()	TOTAL MISC CHG.	0.00
*	TOTAL MISC DISC	0.00
* DISCOVER () M/C ()	TOTAL TAX.....	0.00
*		
*****	TOTAL INVOICE \$	0.00

DIRECT SERVICE PHONE 732-752-2396
DIRECT BODY SHOP 732-752-3675

CUSTOMER SIGNATURE

GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000



CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR TIMOTHY KINNEY	9111	TAG NO. 6652	INVOICE DATE 01/12/09	INVOICE NO. PNC5195353
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 32,872	COLOR GRANITE/EBO	STOCK NO. 74172361
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN			DELIVERY DATE 11/13/06	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4		[REDACTED]	BELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	[REDACTED]	R.O. DATE 01/12/09	
[REDACTED]	BUSINESS PHONE				COMMENTS
[REDACTED]	[REDACTED]				MO: 32882

LABOR & PARTS

J# 1 03PNZ *CHASSIS/ELECT. DIAG TECH(S):4792 WARRANTY
 C/S CAR STALLS OUT WHEN DRIVING
 DIAGNOSED STALL WHEN DRIVING CAR LOOSES ALL POWER CHECKED
 BATTERY CABLE TIGHT AND CLEAN CHECKED CONNECTION AT FUSE
 BLOCK VERY LOOSE. CLEANED CABLE AND BOX AND RESECURED
 CHARGED BATTERY RECHECKED R/T OK
 CAR HAS ALMOST NO GAS IN IT LIGHT IS ON
 GET GAS WHEN YOU LEAVE DEALER!!!!!!

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 03PNZ-DIAGNOSE ELECTRICAL TECH(S):4792 WARRANTY
 PUT CAR INTO REVERSE AFTER CAR IS WARMED UP AND IT STALLS
 CHECK BATTERY CABLES -OK CHECK ALL ENGINE GROUNDS -OK
 CHECK UNDER HOOD FUSE BLOCK - LOOSE BATT CONNECTION
 THIGTEN BATTERY CONNECTION AT FUSE BLOCK
 TEST DRIVE -OK
 SEE LINE 1

JOB # 2 TOTAL LABOR & PARTS 0.00

SUBLET PO# VEND INV#-INV.DATE-DESCRIPTION- RENTAL WARRANTY
 JOB # 1 76703 TOTAL - SUBLET 0.00

TOTALS

 * CASH [] CHECK [] *
 * AMEX () VISA () *
 * DISCOVER () M/C () *

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

DIRECT SERVICE PHONE 732-752-2396
 DIRECT [REDACTED]

PNC5196761

PNC5196761

GREENBROOK PONTIAC BUICK GMC
 101 Route 22 East
 Greenbrook, NJ 08812
 (732) 752-3000

CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR TIMOTHY KINNEY	TAR NO 9111	INVOICE DATE 02/19/09	INVOICE NO PNC5196761
[REDACTED]	LABOR RATE	LICENSE NO	MILEAGE 34,069	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07 / PONTIAC / G6 / SE SEDAN	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4	DELIVERY DATE 11/13/06	STOCK NO. 74172361
[REDACTED]	F. T. E. NO	P. O. NO	SELLING DEALER NO	DELIVERY MILES 6
[REDACTED]	COMMENTS	R. O. DATE 02/13/09	PRODUCTION DATE	

MO: 34097

LABOR & PARTS
 J# 1 16PNZ *FUEL SYST DIAG TECH(S):4792 WARRANTY
 CUST STATES AT TIMES VEHICLE DOES NOT START, CRANKS. CUST LETS SIT AND EVENTUALLY STARTS. FINAL REPAIR ATTEMPT VEH. DROPPED 2/14/09 4:09PM HELD VEH. CAR SAT ALL DAY SUNDAY 15TH. MON 16TH @ 8:12AM TECH 4792, WRITER 9111 AND DIRECTOR OF SERVICE B. FEOLE STARTED CAR. NO CODES NO PROBLEM FOUND. 31DEG. CHECKED FUEL PRESSURE OK CHECKED AIR FILTER OK, CHECKED SPARK PLUGS OK NO PROBLEM FOUND. FEB 17TH TECH 4792 AND BOB.F STARTED CAR @ 8:20AM 28 DEG OUT, NO CODES NO PROBLEM FOUND. BOB.F WANTED TO KEEP CAR 2 MORE DAYS TO ASSURE WE DONT MISS ANYTHING INTERMITTENT. FEB 18TH 7:41 TECH 4792 AND BOB.F. STARTED CAR 21DEG OUT NO CODES NO PROBLEM FOUND. HAD CAR ROAD TESTED FOR 28 MILES NO CODES NO PROBLEM FOUND. FEB 19TH 8:02AM 26DEG OUT TECH 4792, WRITER 9111 AND BOB.F STARTED CAR NO CODES NO PROBLEM FOUND. AGAIN ON FEB 19 TH @ 1:12PM 42 DEG OUT STARTED CAR NO CODES NO PROBLEM FOUND CALLED CUST TO PICK UP CAR, OPERATES TO MAN SPECS

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2+90PNZ03RENTAL COURTESYTRANS RENTAL TECH(S):4792 WARRANTY
 AS PER BOB FEOLE CHARGE 1/2 OF RENTAL TO WARR AND 1/2 TO INTERNAL DO TO BOBS CALL TO KEEP VEHICLE FOR LONGER PERIOD OF TIME TO MAKE SURE EVERY OPERTUNITY TO DUPLICATE CUSTOMER CONCERN IS GIVEN. AFTER 5 DAYS NO PROBLEM WAS DUPLICATED AND THE VEHICLE OPERATED TO SPECS

JOB # 2 TOTAL LABOR & PARTS 0.00

SUBLET	PO#	VEND INV#	INV. DATE	DESCRIPTION	WARRANTY
JOB # 2	7741B			RENTAL 5GTEN13EX98140620	INTERNAL
JOB # 2	7741B			INT RENTA	INTERNAL
TOTAL - SUBLET					0.00

TOTALS	TOTAL LABOR...	0.00
	TOTAL PARTS...	0.00
	TOTAL SUBLET...	0.00
	TOTAL G.O.G...	0.00
	TOTAL MISC CHG...	0.00
	TOTAL MISC DISC...	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

 * CASH [] CHECK [] *
 * AMEX () VISA () *
 * DISCOVER () M/C () *

[REDACTED SIGNATURE]

CUSTOMER SIGNATURE

GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000

01011PNC175407

CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR LUIS MARTINS	0620	TAG NO. 5937	INVOICE DATE 01/11/08	INVOICE NO. PNC175407
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 17,040	COLOR GRANITE/EBO	STOCK NO. 74172361
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN			DELIVERY DATE 11/13/06	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4		[REDACTED]	SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F. T. E. NO.	P. O. NO.	[REDACTED]	R. O. DATE 01/11/08	
COMMENTS					MO: 17041

TOTALS

*****	TOTAL LABOR....	11.95
* CASH [] CHECK [] *	TOTAL PARTS....	18.00
* AMEX () VISA () *	TOTAL SUBLET...	0.00
* DISCOVER () M/C () *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	1.50
DIRECT SE [REDACTED]	TOTAL MISC DISC	0.00
DIRECT BO [REDACTED]	TOTAL TAX.....	2.21
	TOTAL INVOICE \$	33.66

CU [REDACTED]

PAID
GREEN BROOK PONTIAC
BUICK GMC HUMMER

GREENBROOK PONTIAC BUICK GMC

101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000

01011PNC175407

CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR LUIS MARTINS	TAB NO. 0620	INVOICE DATE 01/11/08	INVOICE NO. PNC175407
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 17,040	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4	DELIVERY DATE 11/13/06	STOCK NO. 74172361
	F. T. E. NO.	P. Q. NO.	SELLING DEALER NO.	DELIVERY MILES 6
			R. O. DATE 01/11/08	PRODUCTION DATE
COMMENTS				MO: 17041

LABOR & PARTS

TECHNOLOGICAL WARRANTY

CUST STATES TURN SIGNAL INOP
BURNT
REPLACE L/R TAILLIGHT TURN SIGNAL BULB

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	12450064	BULB 8.991		
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00

Customer requests: 3000 MILE RECOMMENDED MAINTENANCE
LUBRICATION, OIL CHANGE AND FILTER
CHECK COOLANT CONDITION AND ALL FLUIDS LEVELS
INSPECT ALL DRIVE BELTS - CHECK TENSION
INSPECT AIR CLEANER
INSPECT WIPER ARMS AND BLADES FOR DETERIORATION
LUBRICATE PARKING BRAKE CABLES AND LINKAGE
LUBRICATE BODY MECHANISMS AND HARDWARE
INSPECT EXHAUST SYSTEM AND HEAT SHIELDS
CHECK TIRES AND WHEELS FOR DAMAGE AND DETERIORATION
CHECK AND ADJUST TIRE PRESSURE
SYNTHETIC OIL EXTRA / PRICES MAY VARY BY YEAR/MODEL
RECOMMENDED MAINTENANCE
CHANGE OIL AND OIL FILTER, LUBRICATE CHASSIS, CHECK ALL
FLUID LEVELS, BELTS, HOSES, AND TIRE PRESSURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	PK61	LOF	18.00	18.00
JOB # 2	1	89017342	FILTER 1.836	****	****
JOB # 2	6	OIL		****	****
JOB # 2 TOTAL PARTS					18.00
JOB # 2 TOTAL LABOR & PARTS					29.95

CUST REQ EST ON BRAKES
Brake Inspection All
FRT BRAKES LOW CUST RETURN

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3 TOTAL PARTS					0.00
JOB # 3 TOTAL LABOR & PARTS					0.00

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	SS	SHOP SUPPLIES/ EPA WASTE DISPOSAL	
TOTAL - MISC			1.50

RECOMMENDATIONS
NEEDS FRT BRAKES

GREENBROOK PONTIAC BUICK GMC
 101 Route 22 East
 Greenbrook, NJ 08812
 (732) 752-3000

PNC175491



0101PNC175491

CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR LUIS MARTINS	TAG NO. 0620 6024	INVOICE DATE 01/14/08	INVOICE NO. PNC175491
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 17,714	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	DELIVERY DATE 11/13/06	STOCK NO. 74172361	DELIVERY MILES 6
	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4	BILLING DEALER NO.	PRODUCTION DATE	
	R. T. E. NO.	P. O. NO.	R. D. DATE 01/14/08	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 17715	

LABOR & PARTS

INCLUDES REFACE ROTORS REPLACE PADS AND SEALS
 R&R FRONT BRAKE PADS AND RESURFACED ROTORS

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	15808204	PAD KIT 5.017	99.00
JOB # 1 TOTAL PARTS				99.00
JOB # 1 TOTAL LABOR & PARTS				289.95

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	SS	SHOP SUPPLIES/ EPA WASTE DISPOSAL	
TOTAL - MISC			1.50

TOTALS

TOTAL LABOR....	190.95
TOTAL PARTS....	99.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	1.50
TOTAL MISC DISC	0.00
TOTAL TAX.....	20.41
TOTAL INVOICE \$	311.86

DIRECT SERVICE PHONE 732-752-2396
 DIRECT BODY SHOP 732-752-2678
 [REDACTED]
 CUSTOMER SIGNATURE

PAID
Check
1/14/08
GREEN BROOK PONTIAC
BUICK GMC HUMMER

PNCS189917

PNCS189917

GREENBROOK PONTIAC BUICK GMC
 101 Route 22 East
 Greenbrook, NJ 08812
 (732) 752-3000

CELL: [REDACTED]



0101PNCS189917

CUSTOMER NO. 77788	ADVISOR JAMES TESTER	TAG NO. 1524	INVOICE DATE 09/20/08	INVOICE NO. PNCS189917
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 32,111	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN		DELIVERY DATE 11/13/06	STOCK NO. 74172361
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4		SELLING DEALER NO.	DELIVERY MILES 6
[REDACTED]	P. T. S. NO.	P. O. NO.	R. D. DATE 09/20/08	PRODUCTION DATE
COMMENTS				MO: 32112

LABOR & PARTS

CUST STATES REAR BRAKES ARE NOISEY
 REAR BRAKE PADS WORN -PAD WORN INTO RIGHT REAR ROTOR
 REPLACE REAR PADS AND RIGHT REAR ROTOR
 RESURFACE LEFT REAR ROTOR

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	25864605	PAD KIT 5.017	139.00	139.00
JOB # 1	1	22705356	ROTOR 5.809	111.84	111.84
JOB # 1 TOTAL PARTS					250.84
JOB # 1 TOTAL LABOR & PARTS					390.84

CUST STATES KNOCKING NOISE IN STEERING
 ROAD TEST AND TRACE TO WORN INTERMEDIATE SHAFT
 REPLACE STEERING INTERMEDIATE SHAFT

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	25979679	SHAFT 6.526		0.00
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00

CUST STATES HARD TO GET OUT OF PARK AT TIMES
 PERFORM SYSTEM TEST-TRACE TO SHORTED BRAKE SWITCH SENSOR
 REPLACE BRAKE SWITCH ASSY

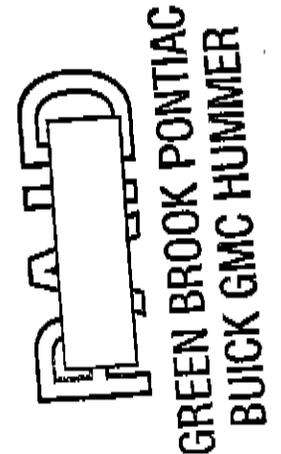
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3	1	22666955	SENSOR KI 4.625		0.00
JOB # 3 TOTAL PARTS					0.00
JOB # 3 TOTAL LABOR & PARTS					0.00

TOTALS		TOTAL LABOR....	140.00
*****		TOTAL PARTS....	250.84
* CASH [] CHECK [] *		TOTAL SUBLET...	0.00
* AMEX () VISA () *		TOTAL G.O.G....	0.00
* DISCOVER () M/C () *		TOTAL MISC CHG.	0.00
* * * * *		TOTAL MISC DISC	0.00
		TOTAL TAX.....	27.36
		TOTAL INVOICE \$	418.20

DIRECT SERVICE PHONE 732-752-2396
 DIRECT BODY SHOP 732-752-3675

CUSTOMER SIGNATURE _____

200.00 cash
 218.20 -VISA



GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000

PNCS191234

PNCS191234

0101PNCS191234

CUSTOMER NO. 77788	ADVISOR JAMES TESTER	TAG NO. 1524	INVOICE DATE 10/17/08	INVOICE NO. PNCS191234
SCOTCH PLAINS, NJ	LICENS. NO.	MILEAGE 29,292	COLOR GRANITE/EBO	STOCK NO. 74172361
	YEAR / MAKE / MODEL 07 / PONTIAC / G6 / SE SEDAN		DELIVERY DATE 11/13/06	DELIVERY MILES 6
	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4		SELLING DEALER NO.	PRODUCTION DATE
	P. T. E. NO.	P. O. NO.	R. D. DATE 10/17/08	
BUSINESS PHONE	COMMENTS			

CELL: [REDACTED]

MO: 29293

TOTALS

 * CASH [] CHECK [] *
 * AMEX () VISA () *
 * DISCOVER () M/C () *

TOTAL LABOR.... 11.95
 TOTAL PARTS.... 18.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 1.50
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 2.21

TOTAL INVOICE \$ 33.66

DIRECT SERVICE PHONE 732 752 2396
 DIRECT BODY/SHOP 732 752 3675

CUSTOMER SIGNATURE

PAID
GREEN BROOK PONTIAC
BUICK GMC HUMMER

GREENBROOK PONTIAC BUICK GMC
 101 Route 22 East
 Greenbrook, NJ 08812
 (732) 752-3000

PNCS191234

PNCS191234

0101PNCS191234

CUSTOMER NO. 77788		ADVISOR JAMES TESTER	CELL [REDACTED]
[REDACTED]	LABOR RATE	1524	TAG NO. 2398
[REDACTED]	LICENSE NO.		INVOICE DATE 10/17/08
[REDACTED]	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	MILEAGE 29,292	INVOICE NO. PNCS191234
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4		COLOR GRANITE/EBO
[REDACTED]	F. T. E. NO.		STOCK NO. 74172361
[REDACTED]	P. O. NO.		DELIVERY DATE 11/13/06
COMMENTS			DELIVERY MILES 6
			SELLING DEALER NO.
			PRODUCTION DATE
			R. O. DATE 10/17/08

LABOR & PARTS MO: 29293

J# 1 03PNZ CHASSIS ELECTRICAL TECH(S) 8285 WARRANTY
 CUST STATES LEFT REAR TAIL LAMP INOPERATIVE
 BULB BURNT
 REPLACE LEFT REAR TAIL LAMP BULB

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	9441839	BULB LP 8.991		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 03PNZ DIAGNOSE ELECTRICAL TECH(S) 8285 WARRANTY
 CUST STATES TEST BATTERY AND CHARGING SYSTEM HAD TO
 JUMP START ONE TIME
 BATTERY AND CHARGING SYSTEM TEST GOOD

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 09PNZ TRANS REPAIR DIAG TECH(S) 8285 WARRANTY
 CUST STATES VEHICLE HARD TO SHIFT INTO DRIVE
 HARD TO GET OUT OF PARK
 UNABLE TO CONFIRM PROBLEM AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

J# 4 00PNZ LUBRICATION & FILTER TECH(S) 8285 WARRANTY
 Customer requests: LUBRICATION, OIL FILTER, & OIL CHANGE
 RECOMMENDED MAINTENANCE
 CHANGE OIL AND OIL FILTER. LUBRICATE CHASSIS. CHECK ALL
 FLUID LEVELS, BELTS, HOSES, AND TIRE PRESSURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 4	1	PK61	LOF	18.00	18.00
JOB # 4	1	89017342	FILTER 1.836	****	****
JOB # 4	6	OIL		****	****
				JOB # 4 TOTAL PARTS	18.00
				JOB # 4 TOTAL LABOR & PARTS	29.95

MISC CODE DESCRIPTION CONTROL NO
 JOB # A SS SHOP SUPPLIES/ EPA WASTE DISPOSAL
 TOTAL - MISC 1.50

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$29.95 (+TAX)
 RECOMMENDATIONS
 NOTE: VEHICLE DUE FOR 30000 MILE SERVICE

PNCS195482

PNCS195482

GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000



01011PNCS195482

CELL: [REDACTED]

CUSTOMER NO 77788	ADVISOR TIMOTHY KINNEY	9111	TAG NO 6790	INVOICE DATE 01/15/09	INVOICE NO PNCS195482
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 32,905	COLOR GRANITE/EBO	STOCK NO. 74172361
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN			DELIVERY DATE 11/13/06	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F. T. E. NO.	P. O. NO.	R. O. DATE 01/14/09		
COMMENTS					MO: 33071

TOTALS

*****	TOTAL LABOR....	11.95
* CASH [] CHECK [] *	TOTAL PARTS....	20.00
* AMEX () VISA () *	TOTAL SUBLET...	0.00
* DISCOVER () M/C () *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	1.50
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	2.35
	TOTAL INVOICE \$	35.80

DIRECT SERVICE PHONE 732-752-2896
DIR [REDACTED]

CUSTOMER SIGNATURE

PAID
[Signature]

GREEN BROOK PONTIAC
BUICK GMC HUMMER

GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000

PNCS195482

PNCS195482

0101PNCS195482

CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR TIMOTHY KINNEY	TAG NO. 9111	INVOICE DATE 01/15/09	INVOICE NO. PNCS195482
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 32,905	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	DELIVERY DATE 11/13/06	STOCK NO. 74172361	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	P. T. E. NO.	P. O. NO.	R. O. DATE 01/14/09	
[REDACTED]	COMMENTS			

MO: 33071

LABOR & PARTS.....
J# 1 03PNZ-DIAGNOSE DIAGNOSE ELECTRICAL TECH(S):4792 WARRANTY
 C/S CAME OUT OF WORK CAR WOULD NOT START CRANK NO START
 THEN IT SAT 1/2 HOUR THEN STARTED
 CHECK FOR CODES - NO CODES - EVERYTHING WORKING OK
 R/T O/N NO PROBLEM FOUND
 NO PROBLEM FOUND

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 1 TOTAL PARTS 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 90PNZ03RENTAL COURTESYTRANS RENTAL TECH(S):4792 WARRANTY
 PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 2 TOTAL PARTS 0.00
 JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 00PNZ-LOF *LUBE OIL & FILTER TECH(S):4792 11.95
 Customer requests: LUBRICATION, OIL FILTER, & OIL CHANGE
 RECOMMENDED MAINTENANCE
 CHANGE OIL AND OIL FILTER. LUBRICATE CHASSIS. CHECK ALL
 FLUID LEVELS, BELTS, HOSES, AND TIRE PRESSURE.
 PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 3 1 PK61 LOF 20.00
 JOB # 3 1 89017342 FILTER 1.836 *****
 JOB # 3 6 OIL *****
 JOB # 3 TOTAL PARTS 20.00
 JOB # 3 TOTAL LABOR & PARTS 31.95

SUBLET.....PO#-----VEND INV#-INV.DATE-DESCRIPTION-----WARRANTY
 JOB # 2 76804 RENTAL
 TOTAL - SUBLET 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 JOB # A SS SHOP SUPPLIES/ EPA WASTE DISPOSAL 1.50
 TOTAL - MISC 1.50

GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000

PNC5200133

PNC5200133

0101PNC5200133

CUSTOMER NO. 77788	ADVISOR TIMOTHY KINNEY	TAG NO. 9111	INVOICE DATE 04/30/09	INVOICE NO. PNC5200133
SCOTCH PLAINS, NJ	LABOR RATE	LICENSE NO.	MILEAGE 35,798	COLOR GRANITE/EBO
	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN		DELIVERY DATE 11/13/06	STOCK NO. 74172361
	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4		SELLING DEALER NO.	DELIVERY MILES 6
	F. T. E. NO.	P. O. NO.	R. O. DATE 04/30/09	PRODUCTION DATE
BUSINESS PHONE	COMMENTS			

CELL: [REDACTED]

MO: 35798

TOTALS-----

*****	TOTAL LABOR....	0.00
* CASH [] CHECK [] *	TOTAL PARTS....	0.00
* AMEX () VISA () *	TOTAL SUBLET....	0.00
* DISCOVER () M/C () *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
DIRECT SERVICE PHONE 732-752-2386	TOTAL MISC DISC	0.00
DIRECT BODY SHOP 732-752-2675	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

DIRECT SERVICE PHONE 732-752-2386
DIRECT BODY SHOP 732-752-2675

CUS [REDACTED]

GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000

PNC200133

PNC200133

0101PNC200133

CUSTOMER NO. 77788	ADVISOR TIMOTHY KINNEY	TAG NO. 9111	CELL: [REDACTED]
[REDACTED]	LABOR RATE	MILEAGE 1653	INVOICE DATE 04/30/09
SCOTCH PLAINS, NJ	LICENSE NO.	35,798	INVOICE NO. PNC200133
[REDACTED]	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN		COLOR GRANITE/EBO
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4		STOCK NO. 74172361
[REDACTED]	F. T. E. NO.		DELIVERY DATE 11/13/06
[REDACTED]	R. O. NO.		DELIVERY MILES 6
COMMENTS			SELLING DEALER NO.
			PRODUCTION DATE
			R. O. DATE 04/30/09

LABOR & PARTS..... MO: 35798

Customer requests: LUBRICATION, OIL FILTER, & OIL CHANGE
RECOMMENDED MAINTENANCE
CHANGE OIL AND OIL FILTER. LUBRICATE CHASSIS. CHECK ALL
FLUID LEVELS, BELTS, HOSES, AND TIRE PRESSURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	PK61	LOF		
JOB # 1	1	89017342	FILTER 1.836		
JOB # 1	6	OIL			
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00

CUSTOMER STATES THAT THE HEADLIGHT AND TAILLIGHT ON THE
PASSENGER SIDE ARE OUT, THIS HAPPENES ABOUT EVERY MONTH
R/R BULB OPEN, R/F LOW BEAM BULB OPEN
LOW BEAM CONNECTOR MELTED
R&R R/R BULB R&R R/F LOW BEAM
SPlice IN NEW LOW BEAM CONNECTOR

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	9441839	BULB LP 8.991		
JOB # 2	1	92095787	BULB 2.727		
JOB # 2	1	12085498	CONNECTOR 2.530		
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00

CUSTOMER REQUESTS ROTATE TIRES, CHECK AND ADJUST TIRE
PRESSURE
ROUTINE MAINTENANCE
ROTATED TIRES AND INSPECT TREAD AND WEAR PATTERNS
.SET TIRE PRESSURES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3 TOTAL PARTS					0.00
JOB # 3 TOTAL LABOR & PARTS					0.00

PRICE ON NEW TIRES
730.00 PLUS TAX

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 4 TOTAL PARTS					0.00
JOB # 4 TOTAL LABOR & PARTS					0.00

COMMENTS
SMARTCARE

GREENBROOK PONTIAC BUICK GMC
 101 Route 22 East
 Greenbrook, NJ 08812
 (732) 752-3000

PNES206045

PNES206045

01011PNES206045

CUSTOMER NO. 77788	ADVISOR TIMOTHY KINNEY	TAG NO. 9111	INVOICE DATE 09/09/09	INVOICE NO. PNES206045
SCOTCH PLAINS, NJ	LABOR RATE	LICENSE NO.	MILEAGE 41,066	COLOR GRANITE/EBO
	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN		DELIVERY DATE 11/13/06	STOCK NO. 74172361
	VEHICLE I.D. NO. 1G2ZG58N274		DELIVERY MILES 6	PRODUCTION DATE
	F. T. E. NO.	F. O. NO.	SELLING DEALER NO.	R. O. DATE 09/09/09
	COMMENTS			

CELL: [REDACTED]

MO: 41066

TOTALS.....

*****	TOTAL LABOR....	10.00
* CASH [] CHECK [] *	TOTAL PARTS....	4.09
* AMEX () VISA () *	TOTAL SUBLET...	0.00
* DISCOVER () M/C () *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.99
	TOTAL INVOICE \$	15.08

VISA
 GREENBROOK PONTIAC
 BUICK GMC

GREENBROOK PONTIAC BUICK GMC
101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000

PNES206045

PNES206045

01011PNES206045

CUSTOMER NO. 77788		ADVISOR TIMOTHY KINNEY		CELL: [REDACTED]
[REDACTED]		LABOR RATE 9111	TAG NO. 7779	INVOICE DATE 09/09/09
[REDACTED]		LICENSE NO.	MILEAGE 41,066	INVOICE NO. PNES206045
[REDACTED]		YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	COLOR GRANITE/EBO	STOCK NO. 74172361
[REDACTED]		VEHICLE I.D. NO. 1G2ZG58N274	DELIVERY DATE 11/13/06	DELIVERY MILES 6
[REDACTED]		P. T. E. NO.	SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]		COMMENTS	R. O. DATE 09/09/09	

MO: 41066

LABOR & PARTS

J# 1 00PNZ LOR LUBE OIL & FILTER TECH(S) 589 WARRANTY
 Customer requests: LUBRICATION, OIL FILTER, & OIL CHANGE (SMARTCARE)
 RECOMMENDED MAINTENANCE
 CHANGE OIL AND OIL FILTER, LUBRICATE CHASSIS. CHECK ALL FLUID LEVELS, BELTS, HOSES, AND TIRE PRESSURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	PK61	LOF		
JOB # 1	1	19210285	FILTER 1.836		
JOB # 1	6	OIL			
JOB # 1 TOTAL PARTS				0.00	WARRANTY
JOB # 1 TOTAL LABOR & PARTS				0.00	WARRANTY

J# 2 01PNZ27PT 27 POINT INSPECTION TECH(S) 589 WARRANTY
 27-POINT COURTESY FULL SERVICE INSPECTION PERFORMED FREE OF CHARGE
 PERFORMED COMPLETE 27 POINT SAFETY INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS				0.00	
JOB # 2 TOTAL LABOR & PARTS				0.00	

J# 3 03PNZ CHASSIS BENT DIAGNOSTIC TECH(S) 589 WARRANTY
 CUSTOMER STATES REAR SIGNAL LIGHT IS NOT WORKING, HAS CAME IN FOR SAME ISSUE, HAD BULB REPLACED BEFORE AND THE BULB IS STILL GOING OUT
 L/F TAIL LIGHT BULB IS OUT
 REPLACED L/R TAIL LIGHT BULB OK

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3	1	12450108	BULB 2.679	4.09	
JOB # 3 TOTAL PARTS				4.09	
JOB # 3 TOTAL LABOR & PARTS				14.09	

COMMENTS
 9111
 CAR NEEDS FRONT AND REAR BRAKES ALMOST METAL TO METAL
 CAR NEEDS 4 TIRES
 ALL WORK DECLINED



FAX COVER SHEET

ATT: Amy Scott

FROM: MARIE CAREY DWYER

DATE: 11/20/09

TOTAL PAGES: 25

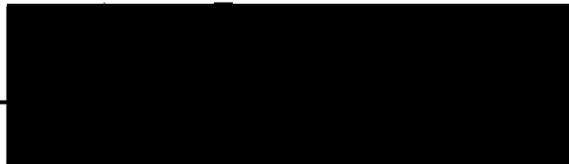
If you have any questions or problems, please feel free to contact me at anytime.

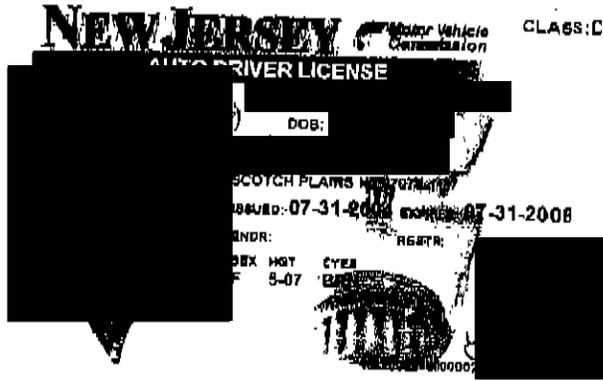
TELEPHONE: (732) 752-3000

EXT. 214

FAX: (732) 752-6865

Re:





STATE OF NEW JERSEY INSURANCE IDENTIFICATION CARD IV2A (1-96)

COMPANY NUMBER 810 **COMPANY** Mercury Indemnity Company of America
POLICY NUMBER [REDACTED] **EFFECTIVE** 07/16/2006 **EXPIRATION** 01/15/2007
YEAR 2005 **MAKE/MODEL** NISSAN ALTIMA **VEHICLE IDENTIFICATION NUMBER:** 1N4AL11D55C [REDACTED]

AGENCY/COMPANY ISSUING CARD
 NATIONAL INSURANCE OF AMERICA 877-667-6116
 12505 STARKEY RD SUITE A LARGO FL 33773

REGISTERED OWNER:
 [REDACTED]
 SCOTCH PLAINS NJ [REDACTED]

Ken Van Wagner
 Authorized Representative

THIS CARD MUST BE KEPT IN THE INSURED VEHICLE AND PRESENTED UPON DEMAND

24 Hour Claims Service 800-987-6000

IN CASE OF ACCIDENT Report all accidents to your Agent/Company as soon as possible. Obtain the following information:

1. Name and address of each driver, passenger and witness.
2. Name of Insurance Company and policy number for each vehicle involved.

Address for notification of commencement of medical treatment,

Mercury Indemnity Company of America
 1901 Ulmerton Road
 Sixth Floor
 Clearwater, FL 33762

D000105

CERTIFICATE OF TITLE

HOLD TO LIGHT TO VIEW WATERMARK

HOLD TO LIGHT TO VIEW WATERMARK

PREFIX: 1G2ZG 58N27 4 [REDACTED] 2007 PON G6 4 DR

TYPE OF TITLE: STANDARD
 FEE: 40.00
 DUPLICATE NO.: 7
 ISSUE DATE: 11-17-2006
 VIN-REPLACEMENT: GY
 DEALER ID: 19306N
 AXLES/PROP: 2
 FUEL: 0
 STATUS: 6 A

OWNER(S)
VAULT
555 BUSINESS CENTER DR
HORSHAM PA 19044

P-REGD
 P-POLICE
 L-LIMON LAW
 A-ACTUAL MILEAGE
 N-NOT THE ACTUAL MILEAGE
 M-MILEAGE EXCEEDS THE MECHANICAL LIMITS

NUMBER OF OWNERS: 1

NUMBER OF LIENHOLDERS: 1

OWNER DL/CC #: 94000 00001 90440

I, CHIEF ADMINISTRATOR OF THE MOTOR VEHICLE COMMISSION, OF THE STATE OF NEW JERSEY, DO HEREBY CERTIFY THAT EVIDENCE OF PURCHASE OF OWNERSHIP, IN COMPLIANCE WITH THE LAWS OF THE STATE OF NEW JERSEY, OF THE DESCRIBED ARTICLE, HAS BEEN RECORDED AND FILED WITH ME, AND I DO HEREBY ISSUE THIS CERTIFICATE OF OWNERSHIP SUBJECT TO SECURITY AGREEMENT OR LIEN, IF ANY AS TITATED.

CONTROL NUMBER: 733686 I

State of New Jersey
 MOTOR VEHICLE COMMISSION



SECOND LIENHOLDER

SECOND LIENHOLDER

DATE: 11-17-2006
 40000 00002 10308
 GMAC
 PO BOX 8136
 COCKEYSVILLE MD 21030

LIEN RELEASED BY: [REDACTED]
 SIGNATURE: [REDACTED]
 TITLE: [REDACTED] DATE: [REDACTED]
 LIEN RELEASED BY: [REDACTED]
 SIGNATURE: [REDACTED]
 TITLE: [REDACTED] DATE: [REDACTED]

ISM/SS-1 (R6/09)

GD200632100000112

VOID IF ALTERED

↑ FOLD AND TEAR AT PERFORATION ↑

STATE OF NEW JERSEY

THIS IS A RECEIPT DOCUMENT ONLY

VIN: 1G2ZG58N274 [REDACTED] MILEAGE: 6 A DUP: STATUS:
 PON 2007 4 DR G6 GY 7 AXLE: 2 DEALER ID: 19306N
 94000 00001 90440
 VAULT
 555 BUSINESS CENTER DR
 HORSHAM PA 19044
 GD200632100000112 40.00 I STANDARD 40000 00002 10308
 GMAC
 PO BOX 8136
 COCKEYSVILLE MD 21030

CUSTOMER COPY 733686I



FOR MVC USE ONLY
Agency Full Title Section ID

Application for Certificate of Ownership for a New Vehicle

Section A: Dealership Information

New Vehicle Dealership (Incorporated Business Name): GREEN BROOK PONTIAC GMC, INC.
 Address: 101 RTE 22 EAST GREEN BROOK NJ 08812
 Motor Vehicle Dealer Identification Number: 19306N

Section B: Vehicle Information

Vehicle Make: PONTIAC Model: G6
 Vehicle Identification Number (17 digits): 1G2ZG58N274

List the average EPA miles/gallon rating 24.0
 (Add both city and highway ratings and divide by 2 OR designate as "Not Rated" and skip to Section E)

Section C: Questions

1. Is the average EPA MPG rating (designated in Section B) over 40, AND is the gross sales/lease price of the vehicle equal to or greater than \$45,000.00? (Add both city and highway ratings and divide by 2)

YES	NO
<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. Is the new vehicle certified as a zero emission vehicle by the Commissioner of Environmental Protection?

<input type="checkbox"/>	<input checked="" type="checkbox"/>
--------------------------	-------------------------------------
3. Will the new vehicle be registered as a commercial vehicle?

<input type="checkbox"/>	<input checked="" type="checkbox"/>
--------------------------	-------------------------------------
4. Will the vehicle be titled and registered outside of New Jersey?

<input type="checkbox"/>	<input checked="" type="checkbox"/>
--------------------------	-------------------------------------

If you answered YES to any of the above questions, then skip to Section E.

Section D: NEW Luxury or Fuel Inefficient Vehicle Surcharge Calculation

The surcharge applies to passenger vehicles, light trucks, SUVs, and vans that will not be registered for commercial purposes.

Is the average EPA MPG rating less than 40 with a gross sales/lease price equal to or greater than \$45,000.00?

YES	NO
<input type="checkbox"/>	<input checked="" type="checkbox"/>

Is the average EPA MPG rating less than 19 with a gross sales/lease price of less than \$45,000.00?

<input type="checkbox"/>	<input checked="" type="checkbox"/>
--------------------------	-------------------------------------

If you answered YES to either of these questions, then the surcharge is applicable.

List the vehicle gross sales/lease price \$ N/A
 Amount of surcharge assessed. Calculate 0.4% of the gross sales/lease price \$ N/A

Section E: Dealer's Signature

Dealership Authorized Signature: Date: 11/13/2006

REGISTRATION AND TITLING INFORMATION

Company: GREENBROOK BUICK
PONTIAC GMC INC

Tran Type: Initial

Date: 11/17/2006

Owner Information

DL No./Corpcode: 940000000190440
Name: VAULT
Address:
555 BUSINESS CENTER DR
HORSHAM PA 19044

Soc Sec No./Tax ID: [REDACTED]
Ins. Co.:
Policy No.:

Reg Suspension: No
State:
Violation:

Phone Number:

Co-Owner InformationCo-Owner 1

DL No./Corpcode:
Name:
Address:

Co-Owner 2

DL No./Corpcode:
Name:
Address:

Co-Owner 3

DL No./Corpcode:
Name:
Address:

Soc Sec No./TaxID:

Lessee Information

DL No./Corpcode: D68017908251792
Name: [REDACTED]

Ins. Co.: MERCURY INDEMNITY CO OF AMERICA
Lease Start Date: 11/13/2006

Address:

Policy No.: [REDACTED]

Lease End Date:
Lease Term (months): 48

SCOTCH PLAINS NJ [REDACTED]

Phone Number: [REDACTED]

Lien InformationLien 1

DL No./Corpcode: 400000000210308
Name: GMAC
Address:
PO BOX 8136
COCKEYSVILLE MD 21030

Lien 2

DL No./Corpcode:
Name:
Address:

Vehicle Information

VIN: 1G2ZG58N274 [REDACTED]

Year: 2007
Class: Passenger
Axles: 2
Weight: 3388
Special Conditions:

Make: PONT
Color: Gray
Odometer: 6
Reg Code: 7

Model: G6
Body Style: 4 Door
Odom Brand: Actual
Stock No.: 74172361

Sales Information

Sales Date: 11/13/2006
Gross Sales Amount: 7001.28
Source Document: NJ MCO
Certification Class Code: No certification
Tax Code: Non-Exempt

Dealer ID: 19306N
Net Sales Amount: 7001.28
Title Reassignment: 0

Family Dup Reg: 0
Sales Tax: 490.09
Dup Title No.: 0

FEES AND INVENTORY

DMV Fees: 251.00
triVIN Fee: 6.45
Total Fees: 257.45
Chargeable Fees: 251.00
Total Chargeable Fees: 270.45
Temp Tag No.:

Current Plate No.: [REDACTED]
Document No.: 99544829
Reg Exp Date: 11/2010
Late Fee:
Fee Collected by Dealer: 340.00
Temp Tag Issue Date:

Old Plate No.:
Reg Equity: 7
MVS Tran ID: GD20063210112
Misc Fees: 19.45
Fee Overage: 69.55

GREEN BROOK BUICK • PONTIAC • GMC, INC. THE TRUCK PEOPLE FROM GENERAL MOTORS

101 Route 22 East
P.O. Box 300
GREEN BROOK, NEW JERSEY 08812



DEALER AUTHORIZATION AND POWER OF ATTORNEY

YULANDA DOUGLAS

(Buyer's Name)

I, the undersigned, hereby authorize

(Name of Individual)

to act as my agent and to sign and execute such documents as are necessary for the transfer of title from the name of Green Brook Buick • Pontiac • GMC, Inc. to my name, or vise versa.

PONTIAC	2007	66
Make of Vehicle	Year	Body Type
1G2ZG58N274 [REDACTED]		6
Serial No.	Mileage Reading	

IN WITNESS WHEREOF, I have hereunto set my hand and seal this 13th
day of NOVEMBER 06

Signed, sealed and delivered in the presence of

Signature: [REDACTED]

Witness: [REDACTED]

CERTIFICATE OF ORIGIN FOR A VEHICLE

1078



DATE

10/11/06

VEHICLE IDENTIFICATION NO.

1G2ZG58N274

BODY TYPE

66 - SEDAN

H.P. (S.A.E.)

36.5

G.V.W.R.

4401

YEAR

2007

NO. CYLS.

06

RBLPD019

INVOICE NO.

2AD56330721

MAKE

PONTIAC

SHIPPING WEIGHT

3388

SERIES OR MODEL

2ZG69

I, the undersigned authorized representative of the company, firm or corporation named below, hereby certify that the new vehicle described above is the property of the said company, firm or corporation and is transferred on the above date and under the Invoice Number indicated to the following distributor or dealer.

NAME OF DISTRIBUTOR, DEALER, ETC.

08150 KMDW5H

GREEN BROOK BUICK PONTIAC GMC HUMMER
101 US HIGHWAY 22 EASTBOUND
GREEN BROOK NJ 08812

It is further certified that this was the first transfer of such new vehicle in ordinary trade and commerce.

* THIS VEHICLE *
* HAS A *
* CALIFORNIA *
* EMISSION *
* SYSTEM *

GENERAL MOTORS CORPORATION
& SUBSIDIARIES

BY:

(SIGNATURE OF AUTHORIZED REPRESENTATIVE)

(AGENT)

G47368338

DETROIT

MI 48243-1114

CITY - STATE

GM 571 REV. 10-05

01
01
A
01
01

GREENBROOK PONTIAC BUICK GMC

101 Route 22 East
Greenbrook, NJ 08812
(732) 752-3000

CASH RECEIVED FROM

77788

NUMBER

57723

RECEIVED BY

BARBARA A MINKEWICZ

DATE

11/13/06

TIME

15:55

SCOTCH PLAINS, NEW JERSEY

ACCT.	AMOUNT	CONTROL NUMBER
220E	500.00	77788

PAYMENT TYPE	AMOUNT
CREDIT CARD	500.00

SIGNATURE

SmartLease Protect Agreement

77784

This SmartLease Protect Agreement ("Agreement") is entered into by you and the Lessor. This Agreement is part of your GMAC SmartLease Agreement ("lease"). "We," "us," and "our" refer to the Lessor name below and any assignee.

LEASE INCEPTION DATE 11/13/2006		BAC	
LESSEE NAME(S) [REDACTED]			
ADDRESS [REDACTED]		CITY SCOTCH PLAINS	STATE NJ
VEHICLE IDENTIFICATION NUMBER (VIN) 1G2ZG58N274 [REDACTED]			
YEAR 2007	MAKE PONTIAC	MODEL G6	TERM (MONTHS) 48
LESSOR NAME GREEN BROOK PONTIAC GMC, INC.		TELEPHONE NUMBER (732) 752-3000	
ADDRESS 101 RTE 22 EAST		CITY GREEN BROOK	STATE NJ
		ZIP 08812	

CHARGE TO YOU FOR SmartLease Protect: \$ 799.00

SmartLease Protect

We agree to amend your lease as provided below subject to the terms and exclusions on the back of this form.

- If you drive your vehicle an average of 25,000 miles or less per year, we will waive any charges for excess wear as defined in your lease up to a maximum amount of \$5,000.
- If you drive your vehicle more than an average of 25,000 miles per year, we will waive 50%, up to a maximum amount of \$2,500, of any charges for excess wear as defined in your lease.

You understand that except as changed by this Agreement, all the terms of your lease remain in effect.

You agree to the terms on both the front and back of this Agreement. You understand that the purchase of this Agreement is NOT required to obtain credit and will not be provided unless you sign below and pay the charge as shown above.

YOU WANT TO PURCHASE SMARTLEASE PROTECT:

[REDACTED SIGNATURE]	DATE 11/13/2006
	DATE

Manager Summary

GREENBROOK BUICK PONTIAC
GMC INC

RouteOne

- RouteOne
- Applications
- Credit Reports
- autoValue

Deal Manager New Individual App New Business App Cash/Other Deals

Deal Summary

Update Deal Summary View/Print Credit

Vehicle: 2007 GMC Envoy
Co-Applicant:

Submit
Last Activity: 11

FINANCE SOURCE	DEAL INFORMATION	FS APP #	TIER	BUY RATE	TERM	AMO
GMAC	Conditioned - 11/13/2006 - 01:14 PM	326196057	D		48	

GMAC Finance information FS Dealer Account # [REDACTED]

DECISION DETAILS

Status: **Conditioned**

Vehicle: 2007 GMC Envoy

Transaction Type: L
 Net Cap Cost: \$0
 Total Cap Cost Reduction:
 Total Monthly Payment: \$500
 Term: 48
 Tier: D
 Buy Rate/Money Factor:
 Program:

FS App #: 326196057
 Analyst: GIOSSRSL
 Analyst Phone:
 Submitted Date/Time: 11/13/2006 - 12:39 PM
 Status Date/Time: 11/13/2006 - 01:14 PM
 Time Elapsed: 0000:35:00

APPLICATION DE

ε

Gr

Total Cap Cc

Cust.Rate/
Total R
Residual

Who

Application Comments:

Reasons:
 Delinquent past or present credit obligations with others - Applicant

Decision Comments:
 PDN: 11283;PMT CANT EXCEED \$500...NO HIGHER
 GMAC

Stipulations:
 Proof of Paid Loan/CONDOR

Standard Stipulations & Conditions:

Deal History Log

Review Deal History Below

- 11/13/2006 - 01:14 PM (Conditioned)
- 11/13/2006 - 01:13 PM (Prelim/Pend)
- 11/13/2006 - 01:13 PM (Prelim/Pend)

ST-40
(11-99, R-3)

STATE OF NEW JERSEY
Division of Taxation
SALES AND USE TAX
LESSOR CERTIFICATION
P.L. 1989, c. 123

(READ INSTRUCTIONS ON REVERSE SIDE OF THIS CERTIFICATE)

To be completed by Lessor and issued to Lessee.
Lessor and Lessee must retain for inspection.

TO:

11/13/2006
(DATE)

_____ (TAXPAYER IDENTIFICATION NUMBER OR SOCIAL SECURITY NUMBER)

_____ (CITY) SCOTCH PLAINS (STATE) NJ (ZIP CODE) _____

The undersigned Lessor certifies that:

- 1. The Lessor is registered with the New Jersey Division of Taxation for Sales & Use Tax purposes.
- 2. The property subject to this lease transaction is:

_____ 2007 PONTIAC G6 _____
(LEASED PROPERTY DESCRIPTION)

If the leased property is a motor vehicle, insert serial number: _____ 1G2ZG58N274 _____

- 3. a) The lessor will pay the Sales and Use Tax on the purchase or use of the property described in 2 above directly to the Division of Taxation or;
- b) The lessor will claim the exemption checked below. Lessor claims exemption from tax on the purchase of the property described in 2 above by reason of:
 - Lease for Exempt Use under N.J.S.A. 54:32B-_____ (insert section number).
 - Lease to Exempt Lessee under N.J.S.A. 54:32B-9.
 - Lease of motor vehicle, vessel or aircraft exempt under N.J.S.A. 54:32B-10.
 - Other _____
(Explain and provide statutory citation for exemption claimed)

The undersigned Lessor hereby affirms (under the penalties for perjury and false swearing) that all the information shown in this certificate is correct.

NAME OF LESSOR (AS REGISTERED WITH DIVISION OF TAXATION)

TAXPAYER I.D. NUMBER

By:

(SIGNATURE OF DULY AUTHORIZED OFFICER)

(TITLE)

(ADDRESS)

(CITY)

(STATE)

(ZIP CODE)

17236A

N148C

CERTIFICATE OF TITLE

42317

YEAR	1944	1955	2005	NIS	ALT	4	DR
TYPE OF TITLE	STANDARD	ISSUE DATE	04-08-2005	VEHICLE IDENTIFICATION NUMBER	28070N	2	0
WEIGHT	4000	NUMBER OF OWNERS	1	NUMBER OF LIENS	1		

SCOTCH PLAINS, N.J.

STATE OF NEW JERSEY
MOTOR VEHICLE COMMISSION

DATE: 04-08-2005

21615 02311 18010
CONDOR CAPITAL CORP
800 SO OYSTER BAY RD
HICKSVILLE, NY 11804

CONDOR CAPITAL CO

19M/BB, 1 (10/04) GD20050980001001

VOID IF ALTERED

HOLD TO LIGHT TO VIEW WATERMARK

BARS Document Display

2007 G6 - SEDAN

59U GRANITE METALLIC

19B EBONY

/V6G

GENERAL MOTORS CORPORATION & SUBSIDIARIES

RENAISSANCE CENTER

DETROIT MI 48243-1114

ORDER NO. KMDW5H/TRP STOCK NO.

VIN 1G2 ZG58 N2 74

VEHICLE INVOICE 2AD56330721

*****16*08150S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
2ZG69 G6 - SEDAN	18615.00	17591.18	INVOICE 10/11/06
F83 AXLE RATIO 3.05	N/C	N/C	SHIPPED 10/11/06
JL9 BRAKES, ANTILOCK, 4-WHEEL DISC W/TRACTION CONTROL	400.00	332.00	EXP I/T 10/20/06
LZ4 ENGINE, 3.5L V6 SFI	N/C	N/C	JNT COM 10/20/06
NE1 MA/ME/NY/VT EMISSIONS	N/C	N/C	PRC EFF 10/11/06
PCM PREFERRED PACKAGE:	295.00	244.85	KEYS XXXXX XXXXX
* CONVENIENCE NET, CARGO			WFP-S QTR OPT-1
* REMOTE VEHICLE START			EANK: GMAC - 020
* FLOOR MATS, FRONT/REAR			CHG-TO 08-150
FDX SPORT PACKAGE:	1390.00	1153.70	SHIP WT: 3388
* ENGINE, 3.5L V6 SFI			HP: 36.5
* (4) 17" PAINTED ALLOY WHEEL			GMS: 19769.93
* FOG LAMPS, FRONT, PROJECTOR-BEAM, INTEGRAL IN FASCIA			SUPPLR: 20652.83
* REAR SPOILER			MRM: 21624.00
R6M NEW JERSEY SURCHARGE	0.00	50.00	DAN: 10/9
UN0 AM/PM CD STEREO W/CLOCK, RDS (REPLACES STD/OPT/PKG)	75.00	62.25	MEMO 898.70
U2K XM SATELLITE RADIO - SERVICE FEE EXTRA 1ST 3 MONTHS INCL.	199.00	165.17	
VK3 LICENSE PLATE BRACKET, FRONT	N/C	N/C	

TOTAL MODEL & OPTIONS	20974.00	19599.15	ACT 231	19619.93
DESTINATION CHARGE	650.00	650.00	H/B 261	629.22
LAM DEALER CONTRIBUTION		209.74	ADY 261	209.74
LAM GROUP CONTRIBUTION		209.74	EXP 65A	209.74

TOTAL	21624.00	20668.63	PAY 310	20668.63
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		19760.18		

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

GREEN BROOK BUICK PONTIAC GMC HUMMER
 REMIT TO GMAC NO. 020
 VIN 1G2ZG58N274

GM CUSTOMER INCENTIVE AND ONSTAR ACKNOWLEDGMENT



GMC HUMMER



(excludes Saturn)

CUSTOMER NAME: YOLANDA DOUGLAS

VIN: 1/G/2/Z/6/5/8/N/2/7/4/ [REDACTED]

1. Customer Incentive

I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: (a) ___ to the down payment of this vehicle, (b) where permissible by law, as a price reduction (Bill of Sale indicates pre-incentive price, amount of incentive, and final price with incentive applied), or (c) ___ a check be issued in my name by Dealer named below:

Incentive Program Reference	Amount	GM Incentive Code
CCR <u>CONQUEST</u>	\$ <u>1000.00</u>	CCR <u>PDN</u>
PRN <u>CCR</u>	\$ <u>750.00</u>	PRN <u>CCR</u>
_____	\$ _____	_____
_____	\$ _____	_____
_____	\$ _____	_____
_____	\$ _____	_____
Total Incentive Amount Received		\$ <u>1750.00</u>

2. Other Program Selection (Which may or may not be in lieu of customer incentive programs; for example, Division supported financing/leasing, etc..)

- a. I elect to receive _____ in lieu of _____ and/or _____
- b. I elect to receive GMAC RATES & RESIDUALS

- CUSTOMER AND DEALER ACKNOWLEDGMENT FOR INCENTIVES AND ONSTAR SERVICE -

a. **Vehicle Incentive Acknowledgment.** I am the ultimate retail purchaser or lessee of the vehicle bearing this vehicle identification number, which was sold/leased to me by the Dealer, named below. This vehicle was purchased/leased for personal/business use and not resale and I took delivery on 11/13/06. I acknowledge receipt of incentive(s) as described in Item _____ and release GM Division from any future claim or obligation for incentive(s) on this unit.

Is vehicle equipped with OnStar? Yes No

b. **OnStar Terms and Conditions Acknowledgment.** I acknowledge that I have received the Terms and Conditions under which the OnStar service in my vehicle is provided (copies are available in the vehicle glovebox, from the dealer, at www.onstar.com, or by contacting OnStar as described below).

I understand that in order to cancel the OnStar service in my vehicle, I must press the blue OnStar button in my vehicle or call 1.888.4OnStar (1.888.466.7827) or TTY 1.877.248.2080 and request that my Services be cancelled.

Purchaser/Lessee Signature: [REDACTED]

Date: 11/13/06

The undersigned person, as Dealer representative, certifies that the information on this application is true and correct, and the incentive(s) described in Item _____ and the Onstar Terms and Conditions have been provided to the said purchaser/lessee who has taken delivery of referenced unit through this dealership, and that properly completed accurate delivery data has been forwarded to General Motors or Saab Cars USA.

Authorized Dealer Signature: _____
Dealership Name: _____

GREEN BROOK PONTIAC GMC, INC.

Date: 11/13/06
Dealer Code: 08150

Dealer Note: This is a required document and it must be completed, signed, and retained in EVERY DEAL FILE for new retail customers even if there are no incentives or rate support available. A copy of the completed form should be provided to the customer.

DISCLOSURE

I understand that the following products are optional and are not required in order to purchase, lease or obtain financing for my vehicle. With my signature below I attest that the Dealership representative has presented all of the products, which I accepted or declined and all coverage options and prices have been disclosed prior to my signature.

EXTENDED SERVICE AGREEMENT

I ACCEPT *SMARTLEASE PROTECT*
 I DECLINE

I understand that a Vehicle Service Agreement protects me against breakdown of any and all covered parts and includes Towing, Substitute Transportation, Trip Interruption and Emergency Roadside Assistance.

GAP INSURANCE

I ACCEPT *NO CHARGE*
 I DECLINE

I understand that in the event of a total insurance loss due to theft or collision the amount that my insurance company pays me might be less than the balance I owe on my Finance Agreement. I understand that GAP Insurance will cover any deficiency balance up to \$100,000 including my deductible up to \$1,000.00.

GLASS ETCH

I ACCEPT
 I DECLINE

I understand that in the event that my vehicle is stolen and not recovered within (30) days after the date of loss Premier Guard will pay to me up to \$5,000.00.

CREDIT INSURANCE

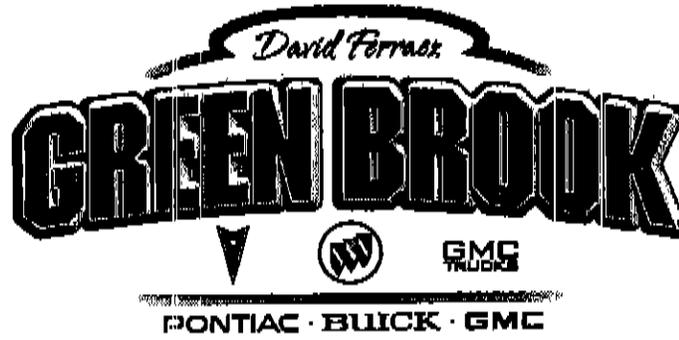
I ACCEPT
 I DECLINE

I understand that in the event of my death while there is a lien on my vehicle Credit Life Insurance will pay off my vehicle and free and clear title will be passed to my beneficiary or estate.

I understand that in the event of a long term disabling illness or injury which requires me to be under the care of a doctor, after a state mandated elimination period of _____ days Credit Disability Insurance covers the amount of my monthly payment until I return to work.

Signed 

Date 11/13/06



Customer (YOU or YOUR)

Customer Name

Address

Telephone

SCOTCH PLAINS NJ

In connection with YOUR transaction, WE may obtain personal nonpublic information about YOU that is handled as stated in this notice.

- WE collect personal nonpublic information about YOU from the following sources:
 - Information WE receive from YOU on an application for credit or other similiar forms;
 - Information about YOUR transactions with US and others; and
 - Information WE receive from a consumer reporting agency.
- OUR policy is only to disclose YOUR personal nonpublic information to ONLY those companies that perform marketing services on OUR behalf or to other financial institutions with which we have joint marketing agreements.
- WE do not disclose any nonpublic personal information about YOU to any one, except as permitted by law.
- Further, WE restrict access to YOUR nonpublic personal information to ONLY those employees who need to know that information to provide products or services to YOU. Employees cannot use YOUR information for any other purpose. WE maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard YOUR nonpublic personal information.

CUSTOMER ACKNOWLEDGEMENT: The undersigned customer(s) acknowledge that they received a copy of this Privacy Notice on the date indicated below.

		11/13/06
Customer's Name (Printed)	Customer's Signature	Date

		Date
Co-Customer's Name (Printed)	Co-Customer's Signature	Date

GMAC Privacy Notice

This Notice applies to General Motors Acceptance Corporation (GMAC), General Motors Acceptance Corporation North America (GMACNA), GMAC Automotive Bank, and Central Originating Lease Trust (C.O.L. Trust). References to GMAC include GMACNA, GMAC Automotive Bank and C.O.L. Trust.

GMAC is committed to respecting the individual privacy of consumers. In accordance with federal regulations, the vehicle financing operation of GMAC is giving you this notice to tell you how we may use information about you or your account. This notice also advises you of your *right* to keep this information from being shared with other companies within the GM family (*affiliates*) or other business associates (*non-affiliates*) under certain circumstances.

We obtain non-public personal information about you from the following sources:

- Information we receive from you, such as information on applications or other forms, which may include your name, address, social security number, and income.
- Information about your transactions with us, our affiliates, or others, such as your account balances and payment history.
- Information we receive from consumer reporting agencies, motor vehicle dealers, credit references, employers, insurance companies, and insurance agencies, such as your credit history, credit score, and information that we obtain to verify employment history or that insurance coverage is in place.

To provide you with superior service, inform you of product and service opportunities that may be of interest to you, or for other business purposes, *we may share* all of the information that we collect, as described above.

We may share non-public personal information about you with the following types of *affiliates* and *non-affiliated third parties*:

- Financial service providers, such as mortgage bankers, credit card issuers, insurance companies, and insurance agents.
- Non-financial companies, such as manufacturers, motor vehicle dealers, retailers, direct marketers, telecommunications companies, airlines, and publishers.
- Others, such as educational institutions.

We may share all of the information we collect, as described above, with companies that perform *marketing services* on our behalf or with other financial institutions with whom we have *joint marketing agreements*. **We may also share** non-public personal information about you with *affiliates* and *non-affiliated third parties* as permitted by law.

We may share the same kinds of information as described above about our *former customers* with the same types of third parties as described above. We may also share non-public personal information about former customers with *affiliates* and *non-affiliated third parties* as permitted by law.

No action is required by you at this time if you wish to permit information sharing as described above. Please consider that if you opt out of information sharing, your name may be excluded from mailings or other communications that may be of interest to you. Examples may include information about special rate programs, special promotions sponsored by General Motors, or other direct marketing programs.

Your Opt-Out Right:

- If you want GMAC's vehicle financing operation not to share non-public personal information about you with *affiliates* and *non-affiliated third parties*, **you may opt out of information sharing**, that is, you may direct us not to share information (other than as permitted by law). (Information sharing permitted by law includes sharing information with our affiliates about our transactions or experiences with you.) If you wish to *opt out* of information sharing with affiliates and non-affiliated third parties (other than sharing permitted by law), you may call the following toll-free number: **1-800-240-4622**. Your opt-out direction will apply to information we obtain and share in connection with vehicle financing and leasing.

- If you share your account with another person, either of you may opt out of disclosures (other than disclosures permitted by law) for both of you.

If you have already opted out, and you decide to opt back in, you must write us at P.O. Box 660208, Dallas, TX 75266-0208 to do so.

We restrict access to non-public personal information about you to our employees, agents, and subcontractors who need this information to provide products and services to you. We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your non-public personal information.

We strive to keep our records of our information about you accurate and up-to-date. If you tell us of an error, we will update our records promptly.

FINANCIAL SERVICES

Business Type: Corp Part LLC Prop

BRANCH NUMBER [] CSG NUMBER []

DEALER NUMBER []

LAST NAME OR BUSINESS NAME [REDACTED] DATE OF BIRTH (MMDDYY) 01/13/79

PO BOX NUMBER [] CURRENT STREET NUMBER [] CURRENT STREET NAME (MAILING ADDRESS) [REDACTED]

CITY Scotch Plains STATE N.J. ZIP CODE [REDACTED]

EMPLOYED BY or TYPE OF BUSINESS (if business application) East Orange Police Dept OCCUPATION Dispatcher

Business Phone 973-266-5000 GROSS ANNUAL INCOME (ALL SOURCES) 33,000 TIME EMPLOYED 01 YRS 00 MOS

Vehicle selection and options section including Car, Light Truck, Med. Duty Truck, Conversion Van, Demo, Off-Lease, College Grad Plan, Lease Loyalty, Single Pmt. Lease, SmartBeginnings, Custom Pmt. Plan, Lease to Retail, Finance, SmartLease, SmartBuy, ComTRAC, New, Used, Certified Used, Auction, Credit Line, CASH SELLING PRICE, MSRP, TERM, EST. PAYMENT, SEC DEP, NET TRADE, VEHICLE YR, MAKE, CYL, # of UNITS, COST OF CHASSIS, MODEL CODE, MODEL DESCRIPTION, USED VEHICLE OPTIONS: W/O Air, Sunroof, Tape/Disc, Cruise, Pwr Windows, Pwr Seals, Leather Seals, 4 WD, Manual Trans, Alum/Wire Wheels, TTops, Thrd Door.

APPLICANT COMPLETES THIS SECTION

DEALER USE ONLY

APPLICANT COMPLETES THIS SECTION

LAST NAME OR BUSINESS NAME [REDACTED] DATE OF BIRTH (MMDDYY) [REDACTED]

FIRST NAME [REDACTED] MI [] SOCIAL SECURITY NUMBER or (TAX ID #) [REDACTED]

PO BOX NUMBER [] CURRENT STREET NUMBER [] CURRENT STREET NAME (MAILING ADDRESS) [REDACTED]

CITY [REDACTED] STATE [REDACTED] ZIP CODE [REDACTED]

(AREA CODE) HOME PHONE [REDACTED] - [REDACTED] Own Other Rent Family

EMPLOYED BY or TYPE OF BUSINESS (if business application) [REDACTED] OCCUPATION [REDACTED]

Business Phone [REDACTED] - [REDACTED] - [REDACTED] GROSS ANNUAL INCOME (ALL SOURCES) [REDACTED] TIME EMPLOYED [REDACTED] YRS [REDACTED] MOS [REDACTED]

This application will be submitted to GMAC (GMAC North America for Ohio Dealers), GMAC Automotive Bank, and C.O.L. Trust (if this is a lease application), all at P.O. Box 33414, Detroit, MI 48232, and (if this is a purchase application) to NuVall Credit Corp. (a GMAC affiliate) at P.O. Box 242510, Little Rock, AR 72223, so that they may decide whether or not to purchase the transaction.

Your Opt-Out Right: If you want GMAC's and GMAC Automotive Bank's vehicle financing operations not to share non-public personal information about you related to this application with affiliates and non-affiliated third parties, you may opt out of information sharing, that is, you may direct us not to share information (other than as permitted by law).

See the GMAC Privacy Notice for more information. To opt-out now... Fill in this circle to opt out of information sharing related to this application with affiliates and nonaffiliated third parties (other than sharing permitted by law). This opt-out covers applicant and any co-applicant.

We intend to apply for credit. Applicant [REDACTED] (Initials only) [REDACTED] have read and agree to the terms of this application, including terms on the other side, and (2) I have

Co-Applicant's Signature [REDACTED] Date [REDACTED]

Appraisal Report Prepared for Yolanda Douglas



Green Brook Buick Pontiac GMC
Appraisal Report Prepared for Yolanda Douglas

Customer Information

Name: [Redacted]
Address: [Redacted]
City/ST/Zip: Scotch Plains, NJ [Redacted]

Appraisal Date: 11/13/2006 11:00:00 AM

Appraisal Value: \$11500

Appraiser: Stan Ferraez
Salesperson: LeQuan Herberl

Vehicle Description: 2005 NISSAN
ALTIMA 2.5 S 4DR SEDAN
SDN

Stock #: [Redacted]
VIN: 1N4AL11D55C [Redacted]
Color: Gray / Black
Mileage: 23,803

Accessory Equipment:
Appraiser Notes: [Redacted]

No Condition Report.

Photos:

No Photos Available.
This appraisal is good toward the purchase of a new or preowned vehicle for seven (7) days from 11/13/2006
Prepared on 11/13/2006 2:49:35 PM EST, By: Joshua Ferraez



Completely Satisfied New Vehicle Delivery System

Vehicle Identification Number

1G9ZG59W274 [redacted]

PDI Date:

Delivery Date: 11/13/06

Pre-Delivery Check (Sales consultant performs these checks prior to delivery date/customer arrival.)

- I reviewed the completed GM Pre-Delivery Inspection form, verified that the correct Regular Production Accessories (RPAs) are installed, prepared the Dealer Disclosure of Non-GM Products Used form, inspected the body and paint surfaces for fit and appearance, and confirmed that all financial paperwork is in order (e.g., title/registration, financing, service contract). Vehicle has been driven on road test and battery is fully charged.

Completed [redacted] (Initial)

Consultation at Delivery

- Present all glovebox material including the Owner Manual, Maintenance Schedule, Warranty information, XM Radio and OnStar literature, if equipped. Emphasize the importance that the customer reviews the material.
 - Review Roadside Assistance and Courtesy Transportation procedures.
 - Provide state-required Lemon Law Information, if applicable.
- Explain the importance of regularly scheduled maintenance and the GM Oil Life System (as equipped).
- Remind customer that, in order to better serve them, they will be receiving the Purchase and Delivery Satisfaction Survey and, if applicable, the Service Satisfaction Survey from GM.
 - Advise the customer of a potential follow-up call to ensure that they are completely satisfied.

Vehicle Presentation with Customer

- Review body and paint to make sure they are clean and damage-free.
- Review exterior items, including:
 - Location of hood latch, prop rod and trunk release, if applicable (Section 5)
 - Location and checking procedure for all fluids (oil levels, etc.) (Section 5)
 - Fuel filler door and cap operation (Section 5)
 - Spare tire removal and jack location (Section 5)
 - Remote Keyless Entry and Remote Start operation, if equipped (Section 2)
- Review interior to make sure it is clean and damage-free.
- Review and demonstrate all vehicle features and controls using the Owner Manual and "Getting to Know Your" vehicle booklet or other supplemental feature information. Customer understanding of the described features is key to their satisfaction with the vehicle.
 - Reset Average Fuel Economy on Driver Information Center (DIC), if equipped. (Section 3)
 - Help the customer set personalized, programmable and memory functions, including HomeLink, if equipped. (Sections 2 & 3)
 - Seat, steering wheel, mirror, and power adjustable pedal positioning, if equipped. (Sections 1 & 2)
 - Climate Control system: automatic, dual zone, and recirculation functions; heated/cooled seats, if equipped. (Section 3)
 - Audio/infotainment systems: clock, radio, RDS, XM, CD, DVD, MP3 and Navigation functions, as equipped. (Section 3)
 - Safety features, safety belts, child restraints and LATCH system. (Section 1)
 - Inform customer of OnStar benefits and operation, if equipped. (Section 2)
- Offer orientation drive, or recommend that customer drive the vehicle for sufficient familiarization.

Service Introduction and Orientation

- Introduce the customer to Service Department personnel and familiarize the customer with the dealership's Service facilities.
 - Present dealership service benefits (e.g., hours of operation, shuttles, early bird drop-off, after hours pickup, factory-trained technicians)
 - Discuss convenience and competitive pricing for regular maintenance items (e.g., wiper blades, filters, batteries, brakes, tires, etc.)
 - Suggest a follow-up visit (e.g., courtesy inspection or New Owner Clinic)
 - First follow-up visit scheduled for: Jan 13, 2006 (Date)

The above items were inspected, explained and demonstrated to my complete satisfaction.

[redacted signature]

11-13-06
Date

[redacted signature] 11/13/06
Salesperson's signature Date

LEASED VEHICLE

CUSTOMER'S NAME

STOCK NO.

ODOMETER DISCLOSURE STATEMENT

Federal law (and State law, if applicable) requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment!

I, GREEN BROOK PONTIAC GMC, INC. (transferor's name, Print)

state that the odometer now reads _____ (no tenths) miles and to the best of my knowledge that it reflects the actual mileage of the vehicle described below, unless one of the following statements is checked.

- (1) I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
- (2) I hereby certify that the odometer reading is NOT the actual mileage.

WARNING — ODOMETER DISCREPANCY.

MAKE	MODEL	BODY TYPE
PONTIAC	GS	SE SEDAN
VEHICLE IDENTIFICATION NUMBER		YEAR
1G2ZG53N874		2007

X _____

TRANSFEROR'S ADDRESS (STREET) _____

CITY _____ STATE _____ ZIP CODE _____

DATE OF STATEMENT _____

X _____
TRANSFEROR'S SIGNATURE

PRINTED NAME PE BOY 8140

TRANSFEROR'S NAME GREENVILLE MD 21030

TRANSFEROR'S ADDRESS (STREET) 11/13/2006

CITY 11/13/2006 STATE _____ ZIP CODE _____



OPERATING ACCOUNT
101 Route 22 East • P.O. Box 300
Green Brook, NJ 08812-0300

689780
372

GREEN BROOK PONTIAC GMC

PAY *EIGHTEEN THOUSAND FIVE HUNDRED FIVE DOLLARS AND 23/100*

DATE	AMOUNT
11/15/06	\$18,505.23

TO THE ORDER OF
PNC
1130 ROUTE 22 EAST
PO BOX 6000
BRIDGEWATER NJ 08807

GREEN BROOK PONTIAC BUICK GMC



AUTHORIZED SIGNATURE



NAME	NUMBER	DATE
------	--------	------

PNC	5153	11/15/06
-----	------	----------

TTS - PAY TO: CONDOR CAPITAL CORP./05 NISSAN ALTIMA VN# [REDACTED]
 STK#172361A/[REDACTED] ACCT# [REDACTED] SS# [REDACTED]
 300B 18505.23 77788

REMITTANCE ADVICE DETACH AND RETAIN	GREEN BROOK BUICK PONTIAC GMC GREEN BROOK, NJ 08812-0300	CHECK NO. 69872	NET AMOUNT	\$18,505.23
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GMAC SMARTLEASE® Worksheet

New Used Prior Demo Prior PEP GM Employee Low Mileage Lease
 Monthly Single Term (Months) 48 Effective Rate (to be completed by GMAC)

Dealership Name: **GREEN BROOK PONTIAC GMC, INC.**
 Leasee Name: **YOLANDA DOUGLAS**

Maximum Agreed Upon Value of the Vehicle and Residualizable Amount	
Agreed Upon Value	Residualizable Amount
\$ 21624.00	\$ 21624.00
1. MSRP from Factory Invoice	
A. Times Markup Factor	
B. Marked Up MSRP	
2. Preferred Equipment Group Discounts (PEG)	
3. Dealer Installed Options:	
A. Capitalized and Residualized	
B. Capitalized Only	
C. MSRP of Removed Equipment	
D. Total of Dealer Installed Options	
4. Maximum Agreed Upon Value (Lines 1B + 3D) If New Vehicle, Line R6 or R7 If Used.)	\$ 27030.00
5. Max. Residualizable Amount	\$ 21624.00
Net Trade-In Value	
6. Gross Trade-In Value	\$ 11000.00
A. Less Payout	
B. Net Trade-In Value (Positive or Negative)	\$ 18505.23
C. Less Amount Used Towards Fees/Taxes/1st Pmt/Sec Dep	\$ 7505.23
D. Less Amount Allocated To Capitalized Cost Reduction	
E. Amount Retained by Lessee	
Capitalized Cost	
7. Agreed Upon Value of the Vehicle (Not to Exceed Line 4)	\$ 695.00
8. GMAC Administrative Fee (If Capitalized)	\$ N/A
9. A. Optional Service Contract (If Capitalized)	\$ N/A
B. Optional Maintenance Contract (If Capitalized)	\$ N/A
10. Optional Life Insurance (If Capitalized)	\$ N/A
11. Optional Disability Insurance (If Capitalized)	\$ N/A
12. Other amounts Levied at Lease Inception Not Included In Amount Due at Signing or Delivery	\$ N/A
A. Title Fees	\$ N/A
B. License Fees	\$ N/A
C. Registration Fees	\$ 490.00
D. Sales/Use Tax	\$ 795.00
E. Other (describe)	\$ 795.00
F. Other (describe)	\$ N/A
G. Total	\$ 1780.00
13. Gross Capitalized Cost	\$ 8794.32
14. Less Capitalized Cost Reduction	\$ 1780.00
A. Cash	\$ 1780.00
B. Trade-In Value Allocation (Line 6D)	\$ N/A
C. Other (describe)	\$ N/A
D. Total Capitalized Cost Reduction	\$ 1780.00
15. Adjusted Capitalized Cost	\$ 3001.28

Mileage Factors	Extra Mileage Calculation	Allowed Mileage
16. Starting Odometer Mileage	4500	4500
A. Expected Miles to be Driven for Term	4500	4500
B. Standard or Low Mileage Allowance for Term	N/A	N/A
C. Extra Mileage for Term	N/A	N/A
D. Refundable Extra Mileage Cost (per mile)	N/A	N/A
E. Total Refundable Extra Mileage Cost	N/A	N/A
17. Total Allowed Lease End Odometer Mileage	4500	4500
18. Annual Mileage ((Line 16A ÷ Term) x 12)	1200	1200
Residual Value		
19. Maximum Residualizable Amount (New Vehicles Only, Line 5)		\$ 21624.00
20. Times Residual Percentage (New Vehicle Only) Base	N/A%	47.00
21. Base Residual Value (for Used Vehicles obtain from Line R10 If Certified, Line R12 If Non-Certified)		\$ 10163.28
22. Less Total Cost for Refundable Extra Miles (Line 16E)		\$ N/A
23. A. Beginning Mileage Adjustment (New Vehicles Only)		\$ N/A
B. Other Factors Affecting Depreciation (describe)		\$ 10163.28
24. Residual Value		\$ 520.23
Monthly Payment/Single Periodic Payment (If ID/ WA, Complete R14 - R18 Instead)		
25. Base Monthly/Single Periodic Payment	N/A	\$ 520.23
A. Service Charge		\$ N/A
B. Total Base Monthly/Single Periodic Payment		\$ 520.23
26. Additions to Base Monthly/Single Periodic Payment		\$ N/A
A. Monthly Sales/Use Tax	N/A	\$ N/A
B. Personal Property Tax	N/A	\$ N/A
C. Other (describe)		\$ 520.23
27. Total Monthly/Single Periodic Payment		\$ 24971.04
28. Total of Monthly Payments (Line 27 x Term)		\$ 3001.28
Depreciation and Other Amortized Amounts		
29. Adjusted Capitalized Cost (Line 15)		\$ 10163.28
30. Less Residual Value (Line 24)		\$ 19838.00
31. Depreciation and Other Amortized Amounts		\$ 520.23
Rent Charge		
32. Total Base Monthly/Single Periodic Payment (Line 25B or Line R15)	x 48	\$ 24971.04
33. Times Number of Periodic Payments		\$ 19838.00
34. Total Base Monthly/Single Periodic Payments for Lease Term		\$ 5133.04
35. Less Depreciation and Other Amortized Amounts (Line 31)		\$ 520.23
36. Total Rent Charge		\$ 3001.28

Amount Due at Lease Signing or Delivery	
37. Capitalized Cost Reduction	\$ N/A
A. Cash (Line 14A)	\$ N/A
B. Trade-In Allocation (Line 6D)	\$ N/A
C. Capitalized Cost Reduction Allowance	\$ N/A
D. College Graduate Allowance	\$ N/A
E. GM Card Rebate Allocation	\$ N/A
F. Sales/Use Tax	\$ 1780.00
G. Other (describe)	\$ N/A
38. Total Capitalized Cost Reduction (equal to Line 14D)	\$ 520.23
39. First Monthly/Single Periodic Payment (Line 27)	\$ N/A
40. Refundable Security Deposit	\$ N/A
41. Additional Amounts	\$ N/A
A. Title Fees	\$ 340.00
B. License Fees	\$ N/A
C. Registration Fees	\$ N/A
D. GMAC Administrative Fee	\$ N/A
E. Sales/Use Tax	\$ N/A
F. Offset If Negative Trade Equity (equal to Line 6D)	\$ 340.00
G. Other (describe)	\$ N/A
42. Other (describe) /DOC/NJ TIRE FEE	\$ 2916.73
43. Total Amount Due at Lease Signing or Delivery	\$ 10163.28
Purchase Option at End of Lease Term	
44. Residual Value (Line 24)	\$ N/A
45. Purchase Option Increment	\$ 10163.28
46. Purchase Option at End of Lease Term	\$ N/A

Amount Due Dealer From GMAC		
47. Adjusted Capitalized Cost (Line 15)		\$ 3001.28
48. Less Cash Adjustments		\$ 520.23
A. First Monthly/Single Periodic Payment (Line 39)	\$ 520.23	\$ 520.23
B. Refundable Security Deposit (Line 40)	\$ N/A	\$ N/A
C. Total		\$ N/A
49. A. Other (describe)		\$ 520.23
B. Other (describe)		\$ N/A
50. Less GMAC Administrative Fee (Line 8 or 41D)		\$ 28786.00
51. Amount Due Dealer		\$ 28786.00

Mileage and Term Parameters:		
	Current Series	Prior Model Year
Maximum Term (months)	60	48
Standard Beginning Mileage	0	0
Unadjusted Beginning Miles May Not Exceed	500	500
50% or more	Not Demo or PEP	Enter Actual Odometer Mileage on Line 52A
50% - 75%	Prior Demo Only	Lessee may either reduce monthly mileage lease term or purchase existing miles. If purchase term, enter the difference of Lines 17 beginning miles, enter the difference of Lines 17 Line 16B on Line 52A.
80% - 25/100	Prior PEP/GM Employee Only	Lessee may either reduce monthly mileage lease term or purchase existing miles. If purchase term, enter the difference of Line 17 beginning miles, enter the difference of Line 17 Line 16B on Line 52A.
52. Beginning Mileage Adjustment		
A. Actual Odometer Mileage		x \$
B. Times Beginning Mileage Adjustment Rate		= \$
C. Final Adjustment Attributed to Beginning Mileage (enter on Line 23A)		= \$

Submitted to GMAC _____ Date _____ Application Number 11/13/2006

Salesperson: **LEQUAN M HERBERT BERNARD JONES** Date _____ Time _____ VIN **1G2ZG58N274**

Approved By: **2007** Make: **PONTIAC** Model: **66** Year: _____

Vehicle Description: _____

Administrative Message # _____

Security Deposit Waiver: No Yes If Yes, Customer Rate Increase? No Yes

Loyalty Program? No Yes If Yes, Authorization #: _____

Other Reason for Security Deposit Waiver (describe): _____

MEMO: Program Lease Factor: _____
 Rate Increment: _____
 Single Payment Lease Decrement: _____
 Dealer Lease Factor: _____
 Security Deposit Waiver: _____
 Federally Tax Exempt: _____
 Other Increment: _____
 Total Lease Factor: **5.30**

SEE REVERSE (LINES R1 - R13) FOR USED LEASE CALCULATIONS
 SEE REVERSE (LINES R14 - R18) FOR WA AND ID SALES TAX EXEMPTION CALCULATIONS

GMAC SMARTLEASE® AGREEMENT - Monthly Payment

LESSEE (and CO-LESSEE) ("You") name and address, including county SCOTCH PLAINS NJ	Garaging address (if different) N/A	LESSOR (Retailer) name, address, and telephone number GREEN BROOK PONTIAC GMC, INC. 101 RTE 22 EAST GREEN BROOK NJ 08812
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This is an agreement to lease a vehicle. This is not a purchase agreement. You are not buying the vehicle. By signing this lease, you agree to everything on the front and back. "We," "us," and "our" refer to Lessor named above and any assignees. An "assignee" is a person to whom this lease is assigned (if it is assigned).

If this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to GMAC.

If this box is checked, GMAC helped to arrange this lease and Lessor (Retailer) will assign it and sell the vehicle to Central Originating Lease Trust.

If this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to _____

If this box is checked, Lessor (Retailer) intends to assign the lease to _____

Assignee's address and telephone number: 100 BUSINESS CENTER DRIVE HORSHAM PA 19044 800-210-GMAC

New/Used	Year	Make & Model	Body Style	Vehicle ID #	Mileage	Primary Use	
NEW	2007	PONTIAC G6	SE SEDAN	1622658N274	6	<input type="checkbox"/> Personal, Family, or Household <input type="checkbox"/> Commercial, Business, or Agricultural	
Number of Engine Cylinders		Transmission <input type="checkbox"/> Automatic <input type="checkbox"/> Manual		Brakes <input type="checkbox"/> Power assisted <input type="checkbox"/> Manual	Steering Mechanism <input type="checkbox"/> Power assisted <input type="checkbox"/> Manual		
Air Cond. <input type="checkbox"/> Yes <input type="checkbox"/> No		Manufacturer's Suggested Retail Price as shown on window sticker, if any \$ <u>21624.00</u>				GVW (if truck) <input type="checkbox"/> Public Conveyance	
Dealer Installed Options: <u>N7A</u>		Prior Use					
<input type="checkbox"/> 1,000 miles or less on odometer		<input type="checkbox"/> Personal, family, or household	<input type="checkbox"/> Demonstrator	<input type="checkbox"/> Livery	<input type="checkbox"/> Daily rental	<input type="checkbox"/> Police	<input type="checkbox"/> Prior wreckage <input type="checkbox"/> Unknown

FEDERAL CONSUMER LEASING ACT DISCLOSURES

1. Amount Due at Lease Signing or Delivery (Itemized Below) \$ <u>2916.73</u>	2. Monthly Payments Your first monthly payment of \$ <u>520.23</u> is due on <u>11/13/2008</u> , followed by <u>47</u> payments of \$ <u>520.23</u> due on the <u>13th</u> of each month. The total of your monthly payments is \$ <u>24971.04</u>	3. Other Charges (not part of your monthly payment) Disposition fee (if you do not purchase the vehicle) \$ <u>N/A</u> Total \$ <u>N/A</u>	4. Total of Payments (The amount you will have paid by the end of the lease.) \$ <u>27367.54</u>
--	---	---	---

Itemization of Amount Due at Lease Signing or Delivery

5. Amount Due at Lease Signing or Delivery:	6. How the Amount Due at Lease Signing or Delivery will be paid:
a. Capitalized cost reduction \$ <u>1750.00</u> b. First monthly payment \$ <u>520.23</u> c. Refundable security deposit \$ <u>N/A</u> d. Title fees \$ <u>N/A</u> e. Registration fees \$ <u>340.00</u> , NJ TIRE FEE \$ <u>7.50</u> f. Sales/use tax \$ <u>N/A</u> g. DOC FEE \$ <u>299.00</u> h. <u>N/A</u> \$ <u>N/A</u> i. <u>N/A</u> \$ <u>N/A</u> j. Total \$ <u>2916.73</u>	a. Net trade-in allowance \$ <u>N/A</u> b. Rebates and noncash credits \$ <u>1750.00</u> c. Amount to be paid in cash \$ <u>1166.73</u> d. Total \$ <u>2916.73</u>

7. Your monthly payment is determined as shown below:

a. Gross capitalized cost. The agreed upon value of the vehicle (\$ <u>22261.96</u>) and any items you pay for over the lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance) \$ <u>31751.28</u> b. Capitalized cost reduction. The amount of any net trade-in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost. \$ <u>1750.00</u> c. Adjusted capitalized cost. The amount used in calculating your base monthly payment. \$ <u>30001.28</u> d. Residual value. The value of the vehicle at the end of the lease used in calculating your base monthly payment. \$ <u>10163.28</u> e. Depreciation and any amortized amounts. The amount charged for the vehicle's decline in value through normal use and for other items paid over the lease term. \$ <u>19838.00</u> f. Rent charge. The amount charged in addition to the depreciation and any amortized amounts. \$ <u>5133.04</u> g. Total of base monthly payments. The depreciation and any amortized amounts plus the rent charge. \$ <u>24971.04</u> h. Lease payments. The number of payments in your lease. \$ <u>48</u> i. Base monthly payment. \$ <u>520.23</u> j. Monthly sales/use tax (estimated). \$ <u>N/A</u> k. <u>N/A</u> \$ <u>N/A</u> l. Total monthly payment. \$ <u>520.23</u>	\$ <u>31751.28</u> \$ <u>1750.00</u> \$ <u>30001.28</u> \$ <u>10163.28</u> \$ <u>19838.00</u> \$ <u>5133.04</u> \$ <u>24971.04</u> \$ <u>48</u> \$ <u>520.23</u> \$ <u>N/A</u> \$ <u>N/A</u> \$ <u>520.23</u>
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Early Termination. You may have to pay a substantial charge if you end this lease early. The charge may be up to several thousand dollars. The actual charge will depend on when the lease is terminated. The earlier you end the lease, the greater this charge is likely to be.

8. Excessive Wear and Use. You may be charged for excessive wear based on our standards for normal use and for mileage in excess of 12000 miles per year at the rate of \$.20 per mile.

9. Purchase Option at End of Lease Term. You have an option to buy the vehicle at the end of the lease term for \$ 10163.28, plus official fees and taxes.

10. Other Important Terms. See your lease documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, late and default charges, and insurance.

11. ITEMIZATION OF GROSS CAPITALIZED COST.

a. Agreed upon value of the vehicle \$ <u>22261.96</u> b. GMAC administrative fee \$ <u>695.00</u> c. Licensee/registration/title fees \$ <u>N/A</u> d. Sales tax \$ <u>490.09</u> e. Other tax (describe) <u>N/A</u> \$ <u>N/A</u> f. Optional service contract \$ <u>N/A</u> g. Optional maintenance contract \$ <u>N/A</u> h. Optional life insurance \$ <u>N/A</u> i. Optional disability insurance \$ <u>N/A</u> j. NET TRADE-IN PAYOFF/PRIOR LEASE BAL \$ <u>7505.23</u> k. SMARTLEASE PROT(799.00) \$ <u>799.00</u> l. Gross Capitalized Cost \$ <u>31751.28</u>	\$ <u>22261.96</u> \$ <u>695.00</u> \$ <u>N/A</u> \$ <u>490.09</u> \$ <u>N/A</u> \$ <u>N/A</u> \$ <u>N/A</u> \$ <u>N/A</u> \$ <u>7505.23</u> \$ <u>799.00</u> \$ <u>31751.28</u>
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12. THE VEHICLE YOU ARE TRADING. 2005 NISSAN ALTIMA (year) (make) (model)

Gross trade-in value \$ <u>11000.00</u> Payoff \$ <u>18505.23</u> Net trade-in value \$ <u>(7505.23)</u>	\$ <u>11000.00</u> \$ <u>18505.23</u> \$ <u>(7505.23)</u>
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13. TOTAL COST OF THE LEASE (If you are never in default, and you use your option to buy the vehicle at scheduled lease end).

Amount due at lease signing or delivery \$ <u>2916.73</u> Total of monthly payments (other than first monthly payment) \$ <u>24450.81</u> Security deposit and any life or disability insurance \$ <u>N/A</u> Price if you buy at scheduled lease end \$ <u>10163.28</u> Total cost of the lease \$ <u>37536.82</u> plus any related official fees and taxes.	\$ <u>2916.73</u> \$ <u>24450.81</u> \$ <u>N/A</u> \$ <u>10163.28</u> \$ <u>37536.82</u>
--	--

14. OFFICIAL FEES AND TAXES. You will pay all government license, title, registration, leasing, and inspection fees for the vehicle. You will pay all taxes on the lease or the vehicle that the government levies on you, the vehicle, or us (except our net income taxes). We may charge your monthly payment if taxes change. We may bill you separately for official fees and taxes.

TOTAL ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE \$ 1136.59

The actual total of fees and taxes may be higher or lower depending on tax rates in effect or the vehicle value when a fee or tax is assessed.

a. Title/lien fees \$ <u>N/A</u> b. Registration fees/taxes \$ <u>340.00</u> , NJ TIRE FEE \$ <u>7.50</u>	\$ <u>N/A</u> \$ <u>347.50</u>
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16. LATE CHARGE. If we do not receive a full monthly payment within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.

17. CHARGE FOR FINES. If the government imposes a fine related to the vehicle and you do not pay it promptly, we may pay it. Each time we pay a fine, you will pay us the amount when we ask. If we have to pay a fine or take other action because you don't pay a fine promptly, you will also pay us \$35.

18. SCHEDULED LEASE END DATE. This lease is scheduled to end 11/12/2010. You are scheduled to return the vehicle on this date. (month) (day) (year)

19. LEASE END DAILY EXTENSION CHARGE. \$ 25.00 per day (plus tax), beginning on the eighth day after scheduled lease end date.

20. REQUIRED VEHICLE INSURANCE INFORMATION. You affirm that liability and physical damage policies that meet our requirements (see the other side) are in force on the date of this lease as follows:
 Insurance company name: MERCURY INDEMNITY COMPANY
 Insurance agency name: NINL INSURANCE OF AMERICA
 Agency address: 12505 STARKEY RD SUITE A LARGO FL 33773
 Agency phone no.: (877)667-6116
 Agent's name: N/A
 Policy no.: N/A Liability Physical damage
 Deductible: Collision \$ 500 Comprehensive \$ 250

Insurance company name: N/A
 Insurance agency name: N/A
 Agency address: N/A
 Agency phone no.: N/A
 Agent's name: N/A
 Policy no.: N/A Physical damage
 Deductible: Collision \$ N/A Comprehensive \$ N/A

21. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability insurance. If you sign below we will try to get the coverage(s) checked for the lease term. We will include the premium in your base monthly payment. A notice you receive when you sign this lease describes the coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.

Insurer name: N/A
 Address: N/A

Life insurance Lessee Co-Lessee Both Premium \$ N/A
 Coverage limit \$ N/A
 \$ N/A

Total \$ 5,226.28

7. Your monthly payment is determined as shown below:

a. Gross capitalized cost. The agreed upon value of the vehicle (\$ 22261.96) and any items you pay for over the lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance)	\$ 31751.28
b. Capitalized cost reduction. The amount of any net trade-in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost	\$ 1750.00
c. Adjusted capitalized cost. The amount used in calculating your base monthly payment	\$ 30001.28
d. Residual value. The value of the vehicle at the end of the lease used in calculating your base monthly payment	\$ 10163.28
e. Depreciation and any amortized amounts. The amount charged for the vehicle's decline in value through normal use and for other items paid over the lease term	\$ 19838.00
f. Rent charge. The amount charged in addition to the depreciation and any amortized amounts	\$ 5133.04
g. Total of base monthly payments. The depreciation and any amortized amounts plus the rent charge	\$ 24971.04
h. Lease payments. The number of payments in your lease	48
i. Base monthly payment	\$ 520.23
j. Monthly sales/use tax (estimated)	N/A
k. N/A	N/A
l. Total monthly payment	\$ 520.23

Early Termination. You may have to pay a substantial charge if you end this lease early. The charge may be up to several thousand dollars. The actual charge will depend on when the lease is terminated. The earlier you end the lease, the greater this charge is likely to be.

8. Excessive Wear and Use. You may be charged for excessive wear based on our standards for normal use and for mileage in excess of 12000 miles per year at the rate of \$.20 per mile. 9. Purchase Option at End of Lease Term. You have an option to buy the vehicle at the end of the lease term for \$ 10163.28, plus official fees and taxes. 10. Other Important Terms. See your lease documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, title and default charges, and insurance.

11. ITEMIZATION OF GROSS CAPITALIZED COST.

a. Agreed upon value of the vehicle	\$ 22261.96
b. GMAC administrative fee	\$ 695.00
c. License/registration/title fees	N/A
d. Sales tax	\$ 490.09
e. Other (tax (describe) N/A)	N/A
f. Optional service contract	N/A
g. Optional maintenance contract	N/A
h. Optional life insurance	N/A
i. Optional disability insurance	N/A
j. NET TRADE-IN PAYOFF/PRIOR LEASE BAL.	\$ 7505.23
k. SMARTLEASE PROT (799.00)	\$ 799.00
l. Gross Capitalized Cost	\$ 31751.28

12. THE VEHICLE YOU ARE TRADING. 2005 NISSAN ALTIMA (year) (make) (model)

Gross trade-in value	\$ 11000.00
Payoff	\$ 18505.23
Net trade-in value	\$ (7505.23)

13. TOTAL COST OF THE LEASE (If you are never in default, and you use your option to buy the vehicle at scheduled lease end).

Amount due at lease signing or delivery	\$ 2916.73
Total of monthly payments (other than first monthly payment)	\$ 24450.81
Security deposit and any life or disability insurance	N/A
Price if you buy at scheduled lease end	\$ 10163.28
Total cost of the lease	\$ 37530.82

plus any related official fees and taxes.

14. OFFICIAL FEES AND TAXES. You will pay all government license, title, registration, testing, and inspection fees for the vehicle. You will pay all taxes on the lease or the vehicle that the government levies on you, the vehicle, or us (except our net income taxes). We may change your monthly payment if taxes change. We may bill you separately for official fees and taxes.

TOTAL ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE \$ 1136.59

The actual total of fees and taxes may be higher or lower depending on tax rates in effect or the vehicle value when a fee or tax is assessed.

a. Title/lien fees	\$ N/A
b. Registration fees/taxes	\$ 6340.00, NJ TIRE FEE \$7.50, 347.50
c. License fees/taxes	\$ N/A
d. Sales/use taxes (including tax on capitalized cost reduction)	\$ 490.09
e. Excise taxes	\$ N/A
f. Property taxes	\$ N/A
g. Other (describe) DOC FEE	\$ 299.00
h. Other (describe) N/A	\$ N/A
i. Other (describe) N/A	\$ N/A

15. MILEAGE. Base Mileage Allowance. 15,000 miles/year. 12,000 miles/year. Medium-duty truck (gasoline); 25,000 miles/year. Medium-duty truck (diesel); 35,000 miles/year

Extra Miles. You are buying N/A extra miles at \$ N/A per mile. If this lease ends on or after the last scheduled payment is due, we will credit you with \$ N/A per mile for each unused extra mile. There will be no credit if the lease ends early, you buy the vehicle, or the vehicle is a total loss.

Total Allowed Mileage on the Odometer at Lease End is 48000 miles.

Starting odometer mileage	6 miles
Base mileage allowance	48000 miles
Purchased extra miles	N/A miles

Excess Mileage Charge. The excess mileage charge is \$.20 per mile for each mile beyond the total allowed miles, plus tax. If the lease ends early and the vehicle is not a total loss, any excess mileage and wear charge will not be more than residual value minus the vehicle sale price. There is no excess mileage charge if you buy the vehicle.

16. LATE CHARGE. If we do not receive a full monthly payment within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.

17. CHARGE FOR FINES. If the government imposes a fine related to the vehicle and you do not pay it promptly, we may pay it. Each time we pay a fine, you will pay us the amount when we ask. If we have to pay a fine or take other action because you don't pay a fine promptly, you will also pay us \$35.

18. SCHEDULED LEASE END DATE. This lease is scheduled to end 11/12/2010. You are scheduled to return the vehicle on this date. (month) (day) (year)

19. LEASE END DAILY EXTENSION CHARGE. \$ 25.00 per day (plus tax), beginning on the eighth day after scheduled lease end date.

20. REQUIRED VEHICLE INSURANCE INFORMATION. You affirm that liability and physical damage policies that meet our requirements (see the other side) are in force on the date of this lease as follows: Insurance company name: MERCURY INDEMNITY COMPANY. Insurance agency name: NTNL INSURANCE OF AMERICA. Agency address: 12505 STARKEY RD SUITE A LARGO FL 33773. Agency phone no.: (877) 667-6116. Agent's name: N/A. Policy no.: N/A. Liability Physical damage. Deductibles: Collision \$ 500 Comprehensive \$ 250.

Insurance company name: N/A. Insurance agency name: N/A. Agency address: N/A. Agency phone no.: N/A. Agent's name: N/A. Policy no.: N/A. Physical damage. Deductibles: Collision \$ N/A Comprehensive \$ N/A.

21. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability insurance. If you sign below, we will try to get the coverage(s) checked for the lease term. We will include the premium in your base monthly payment. A notice you receive when you sign this lease describes the coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.

Insurer name: N/A. Address: N/A. N/A.

Life Insurance (Lessee Co-Lessee Both) Premium \$ N/A Coverage limit \$ N/A. Disability Insurance (Lessee only) Premium \$ N/A Monthly coverage limit \$ N/A. LESSOR SIGNATURE: X Age N/A. CO-LESSOR SIGNATURE: X N/A Age N/A.

22. WARRANTY AND EXCLUSION OF WARRANTY. You have the benefit of any warranty checked below.

Standard manufacturer's warranty. N/A.

Warranty papers that are separate from this lease state any coverage limits. The law gives you a warranty that the vehicle conforms to the description in this lease. THERE ARE NO OTHER EXPRESS WARRANTIES ON THE VEHICLE. WE MAKE NO IMPLIED WARRANTY OF MERCHANTABILITY. THERE IS NO WARRANTY THAT THE VEHICLE IS FIT FOR A PARTICULAR PURPOSE.

23. OPTIONAL SERVICE AND MAINTENANCE CONTRACTS. Name: SMARTLEASE PROTECTION Term: N/A months, N/A miles. Name: SMARTLEASE PROTECTION Term: N/A months, N/A miles.

If you are buying a service or maintenance contract now, you may pay for it at lease signing. If you do not, the price will be in the capitalized cost and you will pay rent charges on the price.

THIS IS THE ENTIRE AGREEMENT. This lease, including the front and back of this form, contains the entire agreement between you and us relating to the lease of the vehicle. Any change to the terms of this lease must be in writing and signed by you and us. No oral changes are binding.

LESSOR: [Redacted] BY: X. LESSEE: X. We may delay or refrain from enforcing any of our rights under this lease without losing them.

NOTICE TO LESSEE 1. DO NOT SIGN THIS AGREEMENT BEFORE YOU READ IT. 2. YOU ARE ENTITLED TO A COPY OF THIS AGREEMENT.

YOU AGREE TO THE TERMS OF THIS LEASE. YOU CONFIRM THAT BEFORE YOU SIGNED THIS LEASE, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU CONFIRM THAT YOU SIGNED THIS AGREEMENT AND RECEIVED A COPY AT GREEN BROOK NC ON 11/17/2008 (city) (state) (month) (day) (year)

LESSOR: [Redacted] BY: X. CO-LESSOR: X. NOTICE: THE LESSEE AND THE LESSOR SHALL BE ENTITLED TO REVIEW THE CONTRACT FOR ONE BUSINESS DAY BEFORE SIGNING THE CONTRACT. Lessee and any Co-Lessee acknowledge that they have had at least one business day to review this lease before signing it. LESSOR (with Co-Lessee), Initials: X [Redacted]

LESSOR: GREEN BROOK PONTIAC GMC, INC. BY: X. TITLE: X. DATE: X 11/17/2008

Lessor assigns all right, title, and interest in this lease to the party identified in this lease as the intended assignee, under the terms of the Lease Plan Dealer Agreement in effect from time to time with the assignee (the "Dealer Agreement"). Lessor also assigns all right, title, and interest in the leased vehicle to the party identified in this lease as the intended assignee, or its designee, under the terms of the Dealer Agreement.

LESSOR: GREEN BROOK PONTIAC GMC, INC. BY: X. TITLE: X. SEE OTHER SIDE FOR OTHER IMPORTANT AGREEMENTS INCLUDING A PROHIBITION OF TRANSFER OF YOUR INTEREST.



Otisha Lloyd/Austin/GM1
12/07/2009 12:06 PM

To lapplegate@mylemon.com
cc
bcc
Subject [REDACTED] SR# 71-775726472

Ms. Applegate:

I am following up with you concerning the offer that was sent out for the above referenced client on 12/2/09. Please advise as to your client's position at your earliest convenience. Thank you.

Otisha Lloyd
Legal Agent- BRC Legal Department
Aditya Birla Minacs
Phone: 800-231-1841 x 41097/otisha_lloyd@gmexpert.com
Fax: 866-357-5549



"Laura Applegate"
<lapplegate@mylemon.com>
>
12/11/2009 02:19 PM

To <otisha_lloyd@gmexpert.com>
cc
bcc
Subject Re: [REDACTED] SR# 71-775726472

counter offer in this case is for 7900inc.

thanks

(she finally called back)

----- Original Message -----

From: otisha_lloyd@gmexpert.com
To: lapplegate@mylemon.com
Sent: Friday, December 11, 2009 11:08 AM
Subject: [REDACTED] 71-775726472

Ms. Applegate:

Please find time sensitive correspondence attached. Kindly advise as to your client's position at your earliest convenience. Thank you.

Otisha Lloyd
Legal Agent- BRC Legal Department
Aditya Birla Minacs
Phone: 800-231-1841 x 41097/otisha_lloyd@gmexpert.com
Fax: 866-357-5549

No virus found in this incoming message.

Checked by AVG - www.avg.com

Version: 8.5.426 / Virus Database: 270.14.103/2558 - Release Date: 12/11/09 10:06:00



"Laura Applegate" <lapplegate@mylemon.com>
>
12/22/2009 10:51 AM

To <otisha_loyd@gmexpert.com>
cc
bcc
Subject Re: [REDACTED] SR# 71-775726472

this offer in the amount of 3900inc is accepted.

thanks

----- Original Message -----

From: otisha_loyd@gmexpert.com
To: lapplegate@mylemon.com
Sent: Tuesday, December 22, 2009 8:32 AM
Subject: Re: [REDACTED] SR# 71-775726472

Ms. Applegate:

Attached is the best offer of settlement that can be presented to your client at this time. Kindly advise as to your client's acceptance or rejection of the offer at your earliest convenience. Thank you.

Otisha Lloyd
Legal Agent- BRC Legal Department
Aditya Birla Minacs
Phone: 800-231-1841 x 41097/otisha_loyd@gmexpert.com
Fax: 866-357-5549

"Laura Applegate" <lapplegate@mylemon.com>

12/11/2009 02:19 PM

To <otisha_loyd@gmexpert.com>
cc
Subject Re: [REDACTED] SR# 71-775726472

counter offer in this case is for 7900inc.

thanks

(she finally called back)

----- Original Message -----

From: otisha_lloyd@gmexpert.com

To: lapplegate@mylemon.com

Sent: Friday, December 11, 2009 11:08 AM

Subject: [REDACTED] # 71-775726472

Ms. Applegate:

Please find time sensitive correspondence attached. Kindly advise as to your client's position at your earliest convenience. Thank you.

Otisha Lloyd

Legal Agent- BRC Legal Department

Aditya Birla Minacs

Phone: 800-231-1841 x 41097/otisha_lloyd@gmexpert.com

Fax: 866-357-5549

No virus found in this incoming message.

Checked by AVG - www.avg.com

Version: 8.5.426 / Virus Database: 270.14.103/2558 - Release Date: 12/11/09 10:06:00

No virus found in this incoming message.

Checked by AVG - www.avg.com

Version: 8.5.427 / Virus Database: 270.14.116/2579 - Release Date: 12/21/09 07:36:00



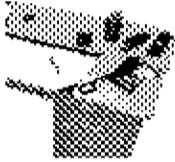
Otisha Lloyd/Austin/GM1
12/29/2009 12:21 PM

To lapplegate@mylemon.com
cc
bcc
Subject [REDACTED] SR# 71-775726472

Ms. Applegate:

I am following up with you regarding the signed documents for [REDACTED] Please advise. Thank you.

Otisha Lloyd
Legal Agent- BRC Legal Department
Aditya Birla Minacs
Phone: 800-231-1841 x 41097/otisha_lloyd@gmexpert.com
Fax: 866-357-5549



Otisha Lloyd/Austin/GM1
01/06/2010 03:11 PM

To: thomas.j.scheri@gm.com
cc:
bcc:
Subject: [REDACTED]; VIN:1G2ZG58N274 [REDACTED] SR# 71-775726472

DVM Thomas Scheri:

This email is to follow up on Service Request 71-775726472 for customer Douglas. The customer's vehicle is a 2007, Pontiac G6 with 42,229 miles. The customer has been working with Green Brook Buick Pontiac GMC in Green Brook, NJ.

After negotiations with the plaintiff's counsel, the final offer of \$3,900 inclusive of attorney fees was accepted.

There is no need to reply to this email. It is sent for notification purposes only.

Thank you,

Otisha Lloyd
Legal Agent- BRC Legal Department
Aditya Birla Minacs
Phone: 800-231-1841 x 41097/otisha_lloyd@gmexpert.com
Fax: 866-357-5549

VIA FAX ONLY

December 22, 2009

Laura Applegate, Esq.
David J Gorberg & Associates
32 Parking Plz Ste 700
Ardmore, PA 19003

RE: [REDACTED]

Service Request: 71-775726472

2007 Pontiac G6

Vehicle Identification Number: 1G2ZG58N274 [REDACTED]

Customer Relationship Specialist: Otisha

Dear Ms. Applegate:

We regret that your client(s) is dissatisfied with her 2007 Pontiac G6 and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

A cash settlement of \$ 3,900.00.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client(s) would retain the vehicle.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors

cc: FILE

LG0044
V10142009

Attach.

X 42029
Odometer
X [Redacted]
Client's Signature
Date

Client's Signature
Date

RELEASE OF CLAIM

I [redacted] (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$ 3,900.00 paid by General Motors Company, hereby release(s) and discharge(s) General Motors Corporation, Motors Liquidation Company, General Motors Company, their subsidiaries, their authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by them, and their respective agents and employees (hereinafter referred to as "Releasees") from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2007 Pontiac G6 bearing Vehicle Identification Number 1G2ZG58N274 [redacted] ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Company agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against Releasees, Releasor(s) immediately will dismiss the proceeding with prejudice.

X The subject vehicle's mileage is 42229 on the date of the signing of this release.

Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and Releasees, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

I/We agree to the terms of this Release of All Claims

DATE SIGNED: 12-22-09
[redacted]
Claimant's Signature

Claimant's Signature

Address

Address

City, State, Zip Code

City, State, Zip Code

STATE OF New Jersey
COUNTY OF Camden

2009, by [redacted] Sworn to (or affirmed) and subscribed before me this 22nd day of December

Kristy King-Seher

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification

Type of identification _____

My commission expires: _____

KRISTY L. KING-SEHER
Commission # 2384585
Notary Public, State of New Jersey
My Commission Expires
April 13, 2014

CC: File

LG0024
V6302006



LEASED VEHICLE REGISTRATION

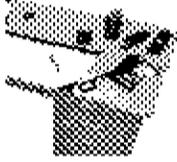
PLATE NO: [REDACTED] GOOD THRU: 11/2010
 VIN: 1G2ZG58N274 [REDACTED]
 PON 2007 4 DR GY G6 WC: 7
 VAULT PASSENGER 07
 555 BUSINESS CENTER DR CC:94000 00001 90440
 HORSHAM PA 19044 INITIAL PT:PA
 C8:7 FEE: 211.00 SX.G020063210112

SSEE:

[REDACTED]
 [REDACTED] NJ [REDACTED]



CLASS:D
 D6801
 [REDACTED]
 SCOTCH PLAINS NJ
 ISSUED: 07-30-2008 EXPIRES: 07-31-2012
 SEX: M HT: 5-11 EYES: BRN HAIR: BRN
 [REDACTED]
 TBREN 20.00



Otisha Lloyd/Austin/GM1

01/07/2010 03:53 PM

To: thomas.j.scheri@gm.com

cc

bcc

Subject: [REDACTED] VIN: 1G2ZG58N274 [REDACTED] SR# 71-7757264-72

Mr. Scheri:

I recently informed you of the resolution regarding the claim of the above referenced client. In addition I wanted to inform you that TAC was not contacted regarding the concerns of the customer. Thank you.

Otisha Lloyd

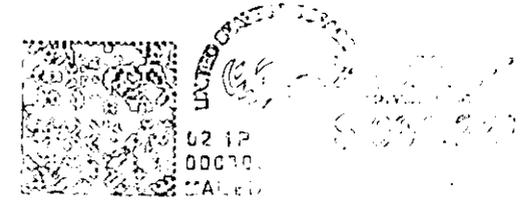
Legal Agent- BRC Legal Department

Aditya Birla Minacs

Phone: 800-231-1841 x 41097/otisha_lloyd@gmexpert.com

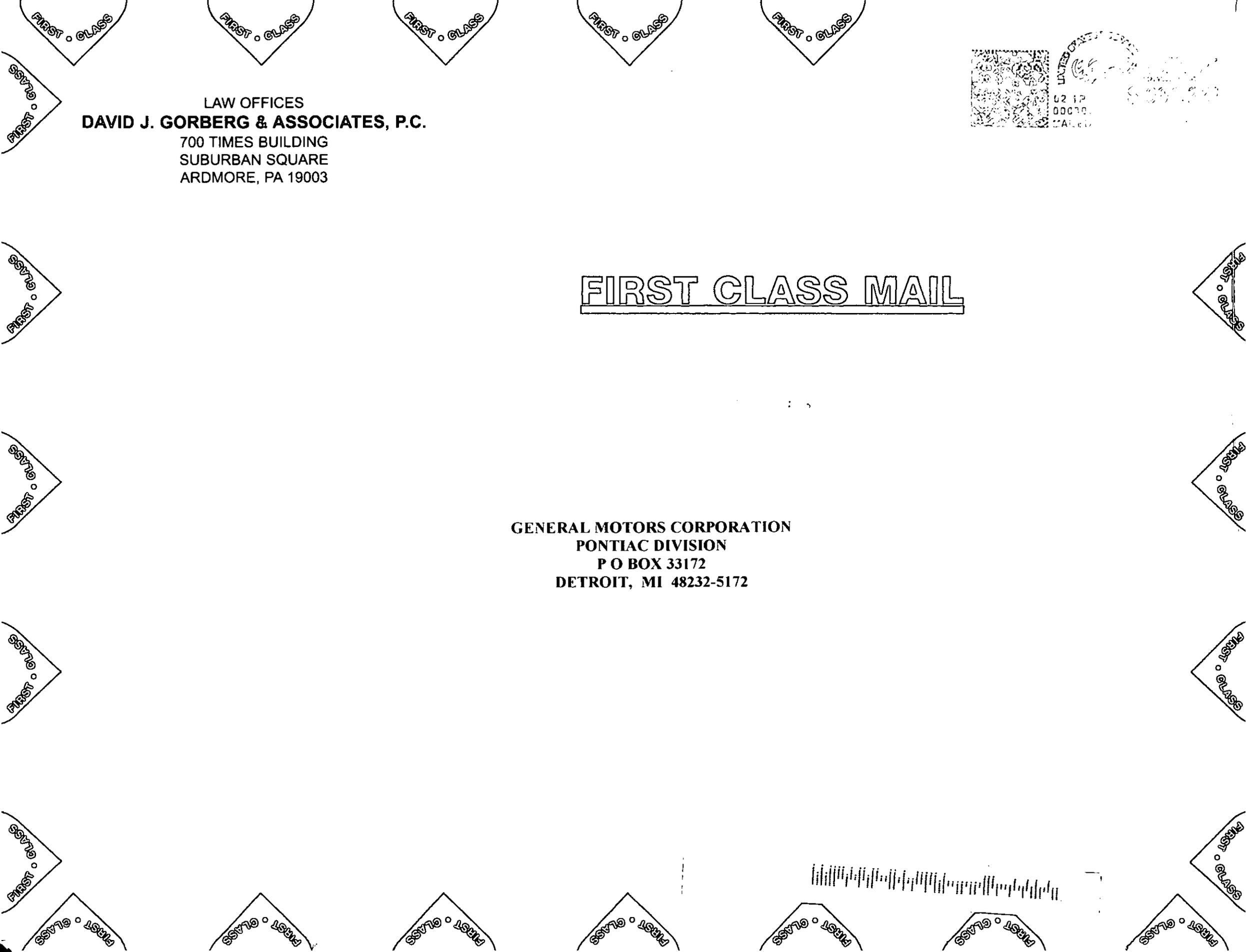
Fax: 866-357-5549

LAW OFFICES
DAVID J. GORBERG & ASSOCIATES, P.C.
700 TIMES BUILDING
SUBURBAN SQUARE
ARDMORE, PA 19003



FIRST CLASS MAIL

**GENERAL MOTORS CORPORATION
PONTIAC DIVISION
P O BOX 33172
DETROIT, MI 48232-5172**



DAVID J. GORBERG & ASSOCIATES, P.C.

DAVID J. GORBERG†
TAMMY J. SCHMITT
LAURA L. APPELEGATE
NICOLE VITALE*

* MEMBER OF PA AND NJ BARS
† MEMBER OF PA AND NY BARS

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PITTSBURGH OFFICE

2325 GRANT BLDG.
330 GRANT STREET
PITTSBURGH, PA 15219
(412) 894-9970
FAX (412) 894-9983

November 9, 2009

**GENERAL MOTORS CORPORATION
PONTIAC DIVISION
P O BOX 33172
DETROIT, MI 48232-5172**

RE: Our Client: [REDACTED]
Vehicle: 2007 Pontiac G6
Vin #: 1G2ZG58N274 [REDACTED]

Dear Legal Department:

Please be advised this office represents the above individual under any and all of the following claims:

New Jersey's Automobile Lemon Law Act, Magnuson-Moss Act, Uniform Commercial Code and Unfair Trade Practices Act.

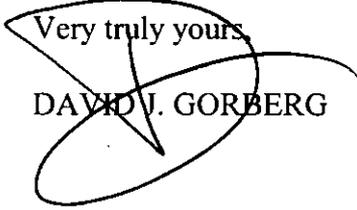
Having been formally notified of our representation, you are instructed not to contact our client under any circumstances. Direct all inquiries to this office.

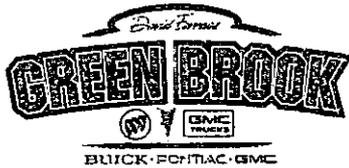
The Primary non-conformities for which relief is sought include the following:

electrical

Kindly confirm receipt of this letter, and have a representative contact our office to discuss this matter at your first convenience.

DJG/mk

Very truly yours,

DAVID J. GORBERG



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 FAX (732) 752-8286

CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR ANTHONY CIANCIO	TAG NO. 706 316	INVOICE DATE 12/07/06	INVOICE NO. PNCS149946
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 918	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN		DELIVERY DATE 11/13/06	STOCK NO. 74172361
	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4		SELLING DEALER NO.	DELIVERY MILES 6
	F.T.E. NO.	P.O. NO.	R.O. DATE 12/06/06	PRODUCTION DATE
RE [REDACTED]	COMMENTS			MO: 918

LABOR & PARTS
 J# 1 03PNZHORN HORN MALFUNCTION TECH(S):0037 WARRANTY
 CUSTOMER STATES WHEN HITTING HORN SOUND LIKE HORN IS CLOGGED
 UNABLE TO DUPLICATE CUSTOMERS CONCERN AT THIS TIME
 UNABLE TO DUPLICATE CUSTOMERS CONCERN AT THIS TIME
 NPF AT THIS TIME

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 1 TOTAL PARTS 0.00
	JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 90PNZ MISCELLANEOUS TECH(S):4570 0.00
 CUSTOMER STATES HAD A FLAT TIRE, SHREDDED TIRE, TIRE AND RIM ARE IN TRUNK- SPARE IS ON CAR-CHECK AND ADVISE TIRE HAS TWO PUNCURE MARKS IN TIRE MOUNTED AND BALANCED NEW TIRE ON RIM

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 2 1 TIRE	127.00 127.00
JOB # 2 1 274288 STEM 5.875	5.38 5.38
	JOB # 2 TOTAL PARTS 132.38
	JOB # 2 TOTAL LABOR & PARTS 132.38

COMMENTS-----
 WAITING

TOTALS-----

*****	TOTAL LABOR.....	0.00
* CASH [] CHECK [] *	TOTAL PARTS.....	132.38
* AMEX () VISA () *	TOTAL SUBLET....	0.00
* DISCOVER () M/C () *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	9.27

TOTAL INVOICE \$ 141.65

DIRECT SERVICE PHONE 732-752-2396
 DIRECT BODY SHOP 732-752-3675

CUSTOMER SIGNATURE

Hryniak and Krymalko, ERAUNTS/14E CO817473 0 (12/02)



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CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR LUIS MARTINS	0620	TAG NO. 5937	INVOICE DATE 01/11/08	INVOICE NO. PNC5175407
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 17,040	COLOR GRANITE/EBO	STOCK NO. 74172361
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN			DELIVERY DATE 11/13/06	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.		R.O. DATE 01/11/08	
[REDACTED]	COMMENTS				MO: 17041

LABOR & PARTS
 J# 1: 03PNZLMP-PK-TL PARK/TAG/TAIL LAMPS TECH(S): 0893 WARRANTY
 CUST STATES TURN SIGNAL INOP
 BURNT
 REPLACE L/R TAILLIGHT TURN SIGNAL BULB

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	12450064	BULB 8.991		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2: 01PNZ023K 3000 MILE SERVICE TECH(S): 0893 11:05
 Customer requests: 3000 MILE RECOMMENDED MAINTENANCE
 LUBRICATION, OIL CHANGE AND FILTER
 CHECK COOLANT CONDITION AND ALL FLUIDS LEVELS
 INSPECT ALL DRIVE BELTS - CHECK TENSION
 INSPECT AIR CLEANER
 INSPECT WIPER ARMS AND BLADES FOR DETERIORATION
 LUBRICATE PARKING BRAKE CABLES AND LINKAGE
 LUBRICATE BODY MECHANISMS AND HARDWARE
 INSPECT EXHAUST SYSTEM AND HEAT SHIELDS
 CHECK TIRES AND WHEELS FOR DAMAGE AND DETERIORATION
 CHECK AND ADJUST TIRE PRESSURE
 SYNTHETIC OIL EXTRA / PRICES MAY VARY BY YEAR/MODEL
 RECOMMENDED MAINTENANCE
 CHANGE OIL AND OIL FILTER. LUBRICATE CHASSIS. CHECK ALL
 FLUID LEVELS, BELTS, HOSES, AND TIRE PRESSURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	PK61	LOF	18.00	18.00
JOB # 2	1	89017342	FILTER 1.836	****	****
JOB # 2	6	OIL		****	****
				JOB # 2 TOTAL PARTS	18.00
				JOB # 2 TOTAL LABOR & PARTS	29.95

J# 3: 07PNZ11 BRAKE INSPECTION TECH(S): 0893 0:00
 CUST REQ EST ON BRAKES
 Brake Inspection All
 FRT BRAKES LOW CUST RETURN

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	WARRANTY	
JOB # A	SS	SHOP SUPPLIES/ EPA WASTE DISPOSAL		1.50	
				TOTAL - MISC	1.50

RECOMMENDATIONS
 NEEDS FRT BRAKES

146 and 149 usable ERAWTS14E C0117473 Q (05/02)



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CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR JAMES TESTER	1524	TAG NO. 1052	INVOICE DATE 09/20/08	INVOICE NO. PNC5189917
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 32,111	COLOR GRANITE/EBO	STOCK NO. 74172361
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN			DELIVERY DATE 11/13/06	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.		R.O. DATE 09/20/08	
COMMENTS					MO: 32112

LABOR & PARTS
 J# 1 07PNZ: ANTI LOCK BRK DIAG: TECH(S): 0412: 140:00
 CUST STATES REAR BRAKES ARE NOISEY
 REAR BRAKE PADS WORN -PAD WORN INTO RIGHT REAR ROTOR
 REPLACE REAR PADS AND RIGHT REAR ROTOR
 RESURFACE LEFT REAR ROTOR

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	25864605	PAD KIT 5.017	139.00	139.00
JOB # 1	1	22705356	ROTOR 5.809	111.84	111.84
				JOB # 1 TOTAL PARTS	250.84
				JOB # 1 TOTAL LABOR & PARTS	390.84

J# 2 06PNZ: STEERING/SUSPENSION: TECH(S): 0412: WARRANTY
 CUST STATES KNOCKING NOISE IN STEERING
 ROAD TEST AND TRACE TO WORN INTERMEDIATE SHAFT
 REPLACE STEERING INTERMEDIATE SHAFT

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	25979679	SHAFT 6.526		
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 09PNZ: TRANS REPAIR DIAG: TECH(S): 0412: WARRANTY
 CUST STATES HARD TO GET OUT OF PARK AT TIMES
 PERFORM SYSTEM TEST-TRACE TO SHORTED BRAKE SWITCH SENSOR
 REPLACE BRAKE SWITCH ASSY

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3	1	22666955	SENSOR KI 4.625		
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

TOTALS

*****	TOTAL LABOR....	140.00
* CASH [] CHECK [] *	TOTAL PARTS....	250.84
* AMEX () VISA () *	TOTAL SUBLET...	0.00
* DISCOVER () M/C () *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	27.36
	TOTAL INVOICE \$	418.20

DIRECT SERVICE PHONE 732-752-2396
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CUSTOMER SIGNATURE



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CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR JAMES TESTER 1524	TAG NO. 2398	INVOICE DATE 10/17/08	INVOICE NO. PNC5191234
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 29,292	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	DELIVERY DATE 11/13/06	STOCK NO. 74172361	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1G2ZG58N274	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 10/17/08	
[REDACTED]	COMMENTS			MO: 29293

LABOR & PARTS
 J# 1 03PNZ *CHASSIS ELECT DIAG TECH(S):8285 WARRANTY
 CUST STATES LEFT REAR TAIL LAMP INOPERATIVE
 BULB BURNT
 REPLACE LEFT REAR TAIL LAMP BULB

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	9441839	BULB LP 8.991		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 03PNZ-DIAGNOSE DIAGNOSE ELECTRICAL TECH(S):8285 0.00
 CUST STATES TEST BATTERY AND CHARGING SYSTEM-HAD TO
 JUMP START ONE TIME
 BATTERY AND CHARGING SYSTEM TEST GOOD

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 09PNZ *TRANS REPAIR DIAG TECH(S):8285 0.00
 CUST STATES VEHICLE HARD TO SHIFT INTO DRIVE
 HARD TO GET OUT OF PARK
 UNABLE TO CONFIRM PROBLEM AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

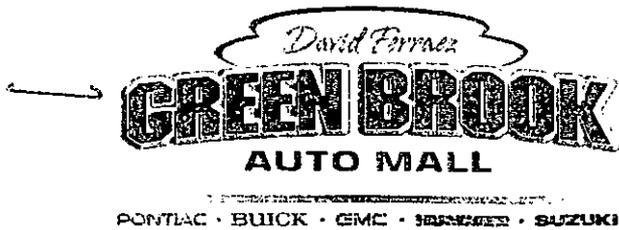
J# 4 00PNZ-LOF *LUBE OIL & FILTER TECH(S):8285 11.95
 Customer requests: LUBRICATION, OIL FILTER, & OIL CHANGE
 RECOMMENDED MAINTENANCE
 CHANGE OIL AND OIL FILTER. LUBRICATE CHASSIS. CHECK ALL
 FLUID LEVELS, BELTS, HOSES, AND TIRE PRESSURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 4	1	PK61	LOF	18.00	18.00
JOB # 4	1	89017342	FILTER 1.836	****	****
JOB # 4	6	OIL		****	****
				JOB # 4 TOTAL PARTS	18.00
				JOB # 4 TOTAL LABOR & PARTS	29.95

MISC CODE DESCRIPTION CONTROL NO
 JOB # A SS SHOP SUPPLIES/ EPA WASTE DISPOSAL
 TOTAL - MISC 1.50

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$29.95 (+TAX)
 RECOMMENDATIONS
 NOTE: VEHICLE DUE FOR 30000 MILE SERVICE

The Reynolds and Reynolds Company ERAINTS14E CC817473 O (06/06)



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CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR JAMES TESTER	1524	TAG NO. 2398	INVOICE DATE 10/17/08	INVOICE NO. PNCS191234
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 29,292	COLOR GRANITE/EBO	STOCK NO. 74172361
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN			DELIVERY DATE 11/13/06	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 10/17/08		
COMMENTS					MO: 29293

TOTALS-----

```

*****
*                                     *
* CASH [ ] CHECK [ ] *
* AMEX ( ) VISA ( ) *
* DISCOVER ( ) M/C ( ) *
*                                     *
*****
TOTAL LABOR.... 11.95
TOTAL PARTS.... 18.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 1.50
TOTAL MISC DISC 0.00
TOTAL TAX..... 2.21
TOTAL INVOICE $ 33.66
DIRECT SERVICE PHONE 732-752-2396
DIRECT BODY SHOP 732-752-3675
  
```

CUSTOMER SIGNATURE



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CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR TIMOTHY KINNEY	TAG NO. 9111 5062	INVOICE DATE 12/08/08	INVOICE NO. PNC5193809
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 31,559	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	DELIVERY DATE 11/13/06	STOCK NO. 74172361	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 12/08/08	
[REDACTED]	COMMENTS			MO: 31559

LABOR & PARTS

J# 1 09PNZ *TRANS REPAIR DIAG TECH(S):8022 WARRANTY
 CUST STATES AT TIMES VEHICLE HAS NO REVERSE & STALLS OUT
 ON ACCELERATION
 COULD NOT DUPLICATE CONCERN
 OPERATES TO SPECS

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 03PNZ *CHASSIS ELECT DIAG TECH(S):8022 WARRANTY
 CUST STATES BRAKE LITES STAY ON WHILE DRIVING
 FOUND BULLITEN 08-05-22-009
 CLEAN AND REPAIR CONNECTOR TO BCM

JOB # 2 TOTAL LABOR & PARTS 0.00

TOTALS

*****	TOTAL LABOR....	0.00
* CASH [] CHECK [] *	TOTAL PARTS....	0.00
* AMEX () VISA () *	TOTAL SUBLET...	0.00
* DISCOVER () M/C () *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

DIRECT SERVICE PHONE 732-752-2396
 DIRECT BODY SHOP 732-752-3675

CUSTOMER SIGNATURE



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CELL [REDACTED]

CUSTOMER NO. 77788	ADVISOR TIMOTHY KINNEY	9111	TAG NO. 6652	INVOICE DATE 01/12/09	INVOICE NO. PNCS195353
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 32,872	COLOR GRANITE/EBO	STOCK NO. 74172361
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN			DELIVERY DATE 11/13/06	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 01/12/09		
COMMENTS					MO: 32882

LABOR & PARTS
 J# 1 03PNZ *CHASSIS ELECT DIAG TECH(S):4792 WARRANTY
 C/S CAR STALLS OUT WHEN DRIVING
 DIAGNOSED STALL WHEN DRIVING CAR LOOSES ALL POWER CHECKED
 BATTERY CABLE TIGHT AND CLEAN CHECKED CONNECTION AT FUSE
 BLOCK VERY LOOSE. CLEANED CABLE AND BOX AND RESECURED
 CHARGED BATTERY RECHECKED R/T OK
 CAR HAS ALMOST NO GAS IN IT LIGHT IS ON
 GET GAS WHEN YOU LEAVE DEALER!!!!!!!

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 03PNZ DIAGNOSE ELECTRICAL TECH(S):4792 WARRANTY
 PUT CAR INTO REVERSE AFTER CAR IS WARMED UP AND IT STALLS
 CHECK BATTERY CABLES -OK CHECK ALL ENGINE GROUNDS -OK
 CHECK UNDER HOOD FUSE BLOCK LOOSE BATT CONNECTION
 THIGTEN BATTERY CONNECTION AT FUSE BLOCK
 TEST DRIVE -OK
 SEE LINE 1

JOB # 2 TOTAL LABOR & PARTS 0.00

SUBLET	PO#	VEND INV#	INV.DATE	DESCRIPTION	WARRANTY
JOB # 1	76703			RENTAL	
TOTAL - SUBLET					0.00

TOTALS

*****	TOTAL LABOR....	0.00
* CASH [] CHECK [] *	TOTAL PARTS....	0.00
* AMEX () VISA () *	TOTAL SUBLET....	0.00
* DISCOVER () M/C () *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

DIRECT SERVICE PHONE 732-752-2396
 DIRECT BODY SHOP 732-752-3675

CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERMINT314E CC817473 D (08/06)



101 ROUTE 22E • P.O. BOX 300
 GREEN BROOK, N.J. 08812
 TELEPHONE (732) 752-3000
 FAX (732) 752-8286
 www.greenbrookauto.com

CELL: [REDACTED]

CUSTOMER NO. 77788	ADVISOR TIMOTHY KINNEY 9111	TAG NO. 8107	INVOICE DATE 02/19/09	INVOICE NO. PNCS196761
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 34,069	COLOR GRANITE/EBO
SCOTCH PLAINS, NJ	YEAR / MAKE / MODEL 07/PONTIAC/G6/SE SEDAN	DELIVERY DATE 11/13/06	STOCK NO. 74172361	DELIVERY MILES 6
[REDACTED]	VEHICLE I.D. NO. 1 G 2 Z G 5 8 N 2 7 4	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 02/13/09	
COMMENTS				MO: 34097

LABOR & PARTS
 J# 1 16PNZ *FUEL SYST DIAG TECH(S):4792 WARRANTY
 CUST STATES AT TIMES VEHICLE DOES NOT START, CRANKS. CUST LETS SIT AND EVENTUALLY STARTS. FINAL REPAIR ATTEMPT VEH. DROPPED 2/14/09 4:09PM HELD VEH. CAR SAT ALL DAY SUNDAY 15TH. MON 16TH @ 8:12AM TECH 4792, WRITER 9111 AND DIRECTOR OF SERVICE B. FEOLE STARTED CAR. NO CODES NO PROBLEM FOUND. 31DEG. CHECKED FUEL PRESSURE OK CHECKED AIR FILTER OK. CHECKED SPARK PLUGS OK NO PROBLEM FOUND. FEB 17TH TECH 4792 AND BOB.F STARTED CAR @ 8:20AM 28 DEG OUT. NO CODES NO PROBLEM FOUND. BOB.F WANTED TO KEEP CAR 2 MORE DAYS TO ASSURE WE DONT MISS ANYTHING INTERMITTENT. FEB 18TH 7:41 TECH 4792 AND BOB.F. STARTED CAR 21DEG OUT NO CODES NO PROBLEM FOUND. HAD CAR ROAD TESTED FOR 28 MILES NO CODES NO PROBLEM FOUND. FEB 19TH 8:02AM 26DEG OUT TECH 4792, WRITER 9111 AND BOB.F STARTED CAR NO CODES NO PROBLEM FOUND. AGAIN ON FEB 19TH @ 1:12PM 42 DEG OUT STARTED CAR NO CODES NO PROBLEM FOUND CALLED CUST TO PICK UP CAR. OPERATES TO MAN SPECS

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2+90PNZ03RENTAL COURTESYTRANS RENTAL TECH(S):4792 WARRANTY
 AS PER BOB FEOLE CHARGE 1/2 OF RENTAL TO WARR AND 1/2 TO INTERNAL DO TO BOBS CALL TO KEEP VEHICLE FOR LONGER PERIOD OF TIME TO MAKE SURE EVERY OPERTUNITY TO DUPLICATE CUSTOMER CONCERN IS GIVEN. AFTER 5 DAYS NO PROBLEM WAS DUPLICATED AND THE VEHICLE OPERATED TO SPECS

JOB # 2 TOTAL LABOR & PARTS 0.00

SUBLET	PO#	VEND	INV#	INV. DATE	DESCRIPTION	WARRANTY
JOB # 2	77418				RENTAL 5GTEN13EX9 [REDACTED]	INTERNAL
JOB # 2	77418				INT RENTA	INTERNAL
TOTAL - SUBLET						0.00

TOTALS

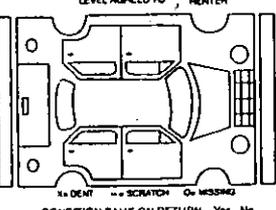
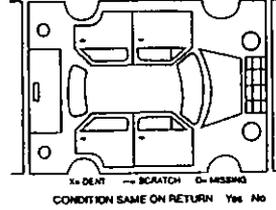
TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

DIRECT SERVICE PHONE 732-752-2396
 DIRECT BODY SHOP 732-752-3675

CUSTOMER SIGNATURE

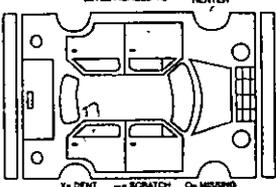
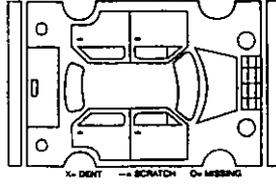
Part #	Description	Sale Amount	REPAIR ORDER	H. APPOLON GARAGE Foreign and Domestic Auto Repairs 201 South Arlington, East Orange, NJ 07017 (201) 673-4435						
	Air cond. service			Name: [REDACTED]						
	Air filter			Address: [REDACTED] Scotch Plains, NJ						
	Alternator			Phone: [REDACTED]						
	Anti-freeze			TYPE	SERIAL NO.	LICENSE # VGA24U	SPEEDOMETER			
X	Battery (new)	\$254.		INSTRUCTIONS			Labor Charge			
	Battery Charge			REPLACEMENT OF BATTERY						
	Brakes front			WIRE REPLACEMENT						
	Brakes rear									
	Carburetor									
	Clutch									
	Engine									
	Gas filter									
	Generator									
	Exhaust system									
	Muffler									
	Rewire electrical									
	Road service									
	Shocks									
	Starter									
	Tires									
	Tire balancing									
	Tire repair									
	Tire rotation			Retain Parts <input type="checkbox"/>	Discard parts <input type="checkbox"/>	Total labor	\$150.			
	Towing	\$75.		I hereby authorize the above repair work to be done along with the necessary material. Not responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond our control. Car must be picked up within 24 hours after we contact you or you will be charged \$30. Per day for storage.			Total parts			
	Transmission						Sublet repairs			
	Tune-up						Total gas, oil and grease			
	Wheel alignment						Total Accessories			
							SUB TOTAL			
						TAX				
	Estimate Total	\$329.					TOTAL amount	\$479..		
				Signed: _____						

OWNER OF VEHICLE:
BRANCH ADDRESS:

	RENTAL TYPE	SOURCE #	ID. #	RENTAL AGREEMENT NO. D								
	RENTER											
START CHARGES IF DIFFERENT.												
ORIGINAL VEHICLE												
COLOR	LICENSE NO.											
MODEL	ECAR#											
MILE-AGE	IN	BILL TO <input type="checkbox"/> COMPANY										
	OUT	ATTN:	PHONE	EXT.								
DRIVEN	REFERENCE NUMBER:											
<p>CONDITION AND FUEL LEVEL AGREED TO <input checked="" type="checkbox"/> RENTER</p>  <p><input type="checkbox"/> NO DAMAGE</p> <p>WINDSHIELD CONDITION: <input type="checkbox"/> CLEAN <input type="checkbox"/> CRACKED <input type="checkbox"/> CHIPPED</p> <p>CONDITION SAME ON RETURN Yes No</p> <p>OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F</p> <p>No Gasoline Refunds</p> <p>IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F</p>												
<p>ADDITIONAL AUTHORIZED DRIVER(S) - EXCEPT AS REQUIRED BY LAW, NONE PERMITTED WITHOUT OWNER'S WRITTEN APPROVAL. I REQUEST OWNER'S PERMISSION TO ALLOW</p> <p>WHO IS UNDER MY CONTROL AND DIRECTION TO DRIVE VEHICLE FOR ME AND ON MY BEHALF. I AM RESPONSIBLE FOR THEIR ACTS WHILE THEY ARE DRIVING, AND FOR FULFILLING TERMS AND CONDITIONS OF THIS RENTAL AGREEMENT (AGREEMENT). USE OF VEHICLE BY AN UNAUTHORIZED DRIVER WILL AFFECT MY LIABILITY AND RIGHTS UNDER THIS AGREEMENT.</p> <p>RENTER: <input checked="" type="checkbox"/> X</p> <p>PERMISSION GRANTED TO OPERATE VEHICLE ONLY IN THE STATE OF RENTAL AND THE FOLLOWING STATE(S):</p> <p>OPERATION IN ANY OTHER STATE OR COUNTRY WILL AFFECT YOUR LIABILITY AND RIGHTS UNDER THIS AGREEMENT.</p>												
<p>OPTIONAL PRODUCTS NOTICE: WE OFFER FOR AN ADDITIONAL CHARGE THE FOLLOWING OPTIONAL PRODUCTS: DAMAGE WAIVER, PERSONAL ACCIDENT INSURANCE; AND SUPPLEMENTAL LIABILITY PROTECTION. BEFORE DECIDING WHETHER TO PURCHASE ANY OF THESE PRODUCTS, YOU MAY WISH TO DETERMINE WHETHER YOUR PERSONAL INSURANCE OR CREDIT CARD PROVIDES YOU COVERAGE DURING THE RENTAL PERIOD. THE PURCHASE OF ANY OF THESE PRODUCTS IS NOT REQUIRED TO RENT VEHICLE</p>												
RENTER DECLINES OPTIONAL DAMAGE WAIVER (DW) AND ASSUMES DAMAGE RESPONSIBILITY. SEE PAGE 2, PARAGRAPH 6.		RENTER ACCEPTS OPTIONAL DAMAGE WAIVER (DW) AT FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PAGE 3, PARAGRAPH 16. DW IS NOT INSURANCE.										
RENTER: <input checked="" type="checkbox"/> X Declines DW		RENTER: <input checked="" type="checkbox"/> X Accepts DW										
RENTER DECLINES OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI). SEE PAGE 2, PARAGRAPH 9.		RENTER ACCEPTS OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI) AT FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PAGE 3, PARAGRAPH 18.										
RENTER: <input checked="" type="checkbox"/> X Declines PAI		RENTER: <input checked="" type="checkbox"/> X Accepts PAI										
RENTER DECLINES OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP). SEE PAGE 2, PARAGRAPH 7.		RENTER ACCEPTS OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PAGE 3, PARAGRAPH 17.										
RENTER: <input checked="" type="checkbox"/> X Declines SLP		RENTER: <input checked="" type="checkbox"/> X Accepts SLP										
<p>ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT, PAGES 1 THROUGH 4. I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS ON PAGES 1 THROUGH 4 OF THIS AGREEMENT AND BY MY SIGNATURE BELOW I AM THE "RENTER" UNDER THIS AGREEMENT. BY SIGNING BELOW, I AM AUTHORIZING OWNER TO PROCESS CHARGES ON MY CREDIT CARD(S) AND/OR DEBIT CARD(S) FOR ADVANCE DEPOSITS, INCREMENTAL AUTHORIZATIONS/DEPOSITS, AND CHARGES INCURRED, AS WELL AS PAYMENTS REFUSED BY A THIRD PARTY TO WHOM BILLING WAS DIRECTED. I CERTIFY THAT THE DRIVERS LICENSE(S) PRESENTED IS CURRENTLY VALID AND IS NOT SUSPENDED, EXPIRED, REVOKED, CANCELLED OR SURRENDERED.</p>												
REPLACEMENT VEHICLE												
RENTER: <input checked="" type="checkbox"/> X		DATE:										
OWNER REP: <input checked="" type="checkbox"/> X		EMPL. #:										
COLOR	LICENSE NO.	I WILL RETURN CAR BY:		DEPOSIT(S):								
MODEL	ECAR#	DATE	TIME	AMOUNT PAID BY								
MILE-AGE	IN	ADDITIONAL INFORMATION										
	OUT											
DRIVEN												
<p>CONDITION AND FUEL LEVEL AGREED TO <input checked="" type="checkbox"/> RENTER</p>  <p><input type="checkbox"/> NO DAMAGE</p> <p>FRONT WINDSHIELD CONDITION: <input type="checkbox"/> CLEAN <input type="checkbox"/> CRACKED <input type="checkbox"/> CHIPPED</p> <p>CONDITION SAME ON RETURN Yes No</p> <p>OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F</p> <p>No Gasoline Refunds</p> <p>IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F</p>												
<p>TOTAL CHARGES</p> <p>DEPOSITS</p> <p>REFUNDS</p> <p>AMOUNT DUE</p> <p>CLOSED BY</p> <table border="1" style="width:100%;"> <tr> <td>PAID BY</td> <td>CASH</td> <td>CHECK</td> <td>CHAR</td> </tr> <tr> <td>RECEIPT OF CASH REFUND</td> <td>DATE</td> <td>AMOUNT</td> <td>RECEIVED</td> </tr> </table>					PAID BY	CASH	CHECK	CHAR	RECEIPT OF CASH REFUND	DATE	AMOUNT	RECEIVED
PAID BY	CASH	CHECK	CHAR									
RECEIPT OF CASH REFUND	DATE	AMOUNT	RECEIVED									

(John) _____

OWNER OF VEHICLE:
BRANCH ADDRESS:

	RENTAL TYPE	SOURCE #	I.D. #	RENTAL AGREEMENT NO. D
RENTER				
START CHARGES IF DIFFERENT				
ORIGINAL VEHICLE				
COLOR	LICENSE NO.			
MODEL	ECAR#			
MILE-AGE	IN	OUT		
DRIVEN	BILL TO			
ATTN: _____ PHONE _____ EXT. _____				
REFERENCE NUMBER: _____				
ADDITIONAL AUTHORIZED DRIVER(S) - EXCEPT AS REQUIRED BY LAW, NONE PERMITTED WITHOUT OWNER'S WRITTEN APPROVAL. I REQUEST OWNER'S PERMISSION TO ALLOW _____				
 <p>CONDITION AND FUEL LEVEL AGREED TO RENTER</p> <p><input checked="" type="checkbox"/> NO DAMAGE</p> <p>CONDITION SAME ON RETURN Yes No</p> <p>OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F</p> <p>IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F</p>				
<p>WHO IS UNDER MY CONTROL AND DIRECTION TO DRIVE VEHICLE FOR ME AND ON MY BEHALF. I AM RESPONSIBLE FOR THEIR ACTS WHILE THEY ARE DRIVING, AND FOR FULFILLING TERMS AND CONDITIONS OF THIS RENTAL. THIS AGREEMENT AND DRIVER WILL AFFECT MY LIABILITY.</p> <p>RENTER: X _____</p> <p>PERMISSION GRANTED TO DRIVE IN FOLLOWING STATE(S):</p> <p style="font-size: 2em; text-align: center;">NJ, NY, PA ONLY</p> <p>OPERATION IN ANY OTHER STATE OR COUNTRY WILL AFFECT YOUR LIABILITY AND RIGHTS UNDER THIS AGREEMENT.</p>				
OPTIONAL PRODUCTS NOTICE:				
WE OFFER FOR AN ADDITIONAL CHARGE THE FOLLOWING OPTIONAL PRODUCTS: DAMAGE WAIVER; PERSONAL ACCIDENT INSURANCE; AND SUPPLEMENTAL LIABILITY PROTECTION. BEFORE DECIDING WHETHER TO PURCHASE ANY OF THESE PRODUCTS, YOU MAY WISH TO DETERMINE WHETHER YOUR PERSONAL INSURANCE OR CREDIT CARD PROVIDES YOU COVERAGE DURING THE RENTAL PERIOD. THE PURCHASE OF ANY OF THESE PRODUCTS IS NOT REQUIRED TO RENT VEHICLE				
RENTER DECLINES OPTIONAL DAMAGE WAIVER (DW) AND ASSUMES DAMAGE RESPONSIBILITY. SEE PAGE 2.		RENTER ACCEPTS OPTIONAL DAMAGE WAIVER (DW) AT FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PAGE 3, PARAGRAPH 16. DW IS NOT INSURANCE.		
RENTER: X _____		RENTER: X _____		
RENTER DECLINES OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI).		RENTER ACCEPTS OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI) AT FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PAGE 3, PARAGRAPH 18.		
RENTER: X _____		RENTER: X _____		
RENTER DECLINES OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP).		RENTER ACCEPTS OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PAGE 3, PARAGRAPH 17.		
RENTER: X _____		RENTER: X _____		
ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT, PAGES 1 THROUGH 4.				
I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS ON PAGES 1 THROUGH 4 OF THIS AGREEMENT AND BY MY SIGNATURE BELOW I AM THE "RENTER" UNDER THIS AGREEMENT. BY SIGNING BELOW, I AM AUTHORIZING OWNER TO PROCESS CHARGES ON MY CREDIT CARD(S) AND/OR DEBIT CARD(S) FOR ADVANCE DEPOSITS, INCREMENTAL AUTHORIZATIONS/DEPOSITS, AND CHARGES INCURRED, AS WELL AS PAYMENTS REFUSED BY A THIRD PARTY TO WHOM BILLING WAS DIRECTED. I CERTIFY THAT THE DRIVER'S LICENSE(S) PRESENTED IS CURRENTLY VALID AND IS NOT SUSPENDED, EXPIRED, REVOKED, CANCELLED OR SURRENDERED.				
REPLACEMENT VEHICLE				
RENTER		DATE		
OWNER REP		EMPL #		
COLOR	LICENSE NO.	I WILL RETURN CAR BY:		
MODEL	ECAR#	DATE	TIME	DEPOSIT(S):
MILE-AGE	IN	AMOUNT	PAID BY	
DRIVEN	OUT	ADDITIONAL INFORMATION		
 <p>CONDITION AND FUEL LEVEL AGREED TO RENTER</p> <p><input checked="" type="checkbox"/> NO DAMAGE</p> <p>CONDITION SAME ON RETURN Yes No</p> <p>OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F</p> <p>IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F</p> <p style="font-size: 1.5em;">① Plastic strip Peeling on back passenger door.</p>				
TOTAL CHARGES				
DEPOSITS				
REFUNDS				
AMOUNT DUE				
CLOSED BY				
PAID BY	CASH	CHECK	CHARGE	
RECEIPT OF CASH REFUND	DATE	AMOUNT	RECEIVED	

Customer Pays
26.34/day

Date: / /

Midas Touch® Visual Courtesy Check



Customer:

VIN: 11G22457M2711

License Plate

EST OR CSR #:

Miles: 41,121

Year/Make/Model: 06

Trust the Midas touch®

No Work Required

May Require Future Attention

Immediate Attention

Inspection/License due date: _____
If applicable

<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Dash Indicator Lights	Specify: _____
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Horn	Inoperable Poor Tone
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Exterior Lights	Inoperable Damaged Lens
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Wipers	Inoperable Torn Chatter/Strreaking
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Hood/Hatch Supports	Inoperable Missing Damaged
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Engine Air Filter	Missing Restricted OE Interval
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Cabin Air Filter	Missing Restricted OE Interval
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Battery/Cables	CCA Rating _____ CCA Actual _____ Out of Spec. Corroded
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Hoses	Cracked Leaking Spongy
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Belts (except timing belt)	Missing Cracked Frayed

Brake Symptom Observed

<input type="checkbox"/> Low pedal	<input type="checkbox"/> Hard pedal	<input type="checkbox"/> Pulsation
<input type="checkbox"/> Noise	<input type="checkbox"/> None at this time	<input type="checkbox"/> Warning light
<input type="checkbox"/> Full evaluation suggested		

Tire size OE _____ / _____ / _____ Actual _____ / _____ / _____



Tread Depth

5/32" or Greater 3/32" to 4/32" 2/32" or Less

LF <input checked="" type="checkbox"/> <input type="checkbox"/> _____ /32 _____ /32 <input checked="" type="checkbox"/> <input type="checkbox"/> RF
LR <input checked="" type="checkbox"/> <input type="checkbox"/> _____ /32 _____ /32 <input checked="" type="checkbox"/> <input type="checkbox"/> RR

Wear Pattern/ Damage

LF <input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>
RF <input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>
LR <input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>
RR <input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>

Air Pressure

TPMS warning system

Adjusted to _____
Before _____ OEM Spec (cold) _____
Front

LF _____ RF _____
LR _____ RR _____
Rear

Tire Check/OE Interval Suggests:

<input type="checkbox"/> Alignment
<input type="checkbox"/> Balance
<input type="checkbox"/> Rotation
<input type="checkbox"/> Repair
<input type="checkbox"/> Replacement

Your next factory scheduled maintenance (FSM) interval is scheduled at _____ miles.

Technician Notes:

Done
Shocks & struts
checked
and replaced
all gaskets

I certify that I have professionally checked and accurately described all applicable items listed on this Courtesy Check.

Technician Signature

Date

Service Advisor Initials

<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Window Washer Fluid	Filled
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Engine Oil	Level OE Interval
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Power Steering Fluid	Level Over 50K miles on original OEM fluid OE Interval
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Transmission Fluid	Level OE Interval
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Coolant	Level OE Interval pH _____ Freeze Point _____ RA _____
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Brake Fluid	Level Copper ppm _____ OE Interval

ppm 0 10 57 100 200 300
REQUIRED →
200 ppm or greater

<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Fluid Leaks	Specify: _____
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Steering System	Bent Torn Boot Loose Seized
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Shocks & Struts	Leaking Over 50K miles on original OEM units
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Exhaust System	Leaking Rattle Loose
<input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> Driveline (CV/Drive Shaft)	Torn Boot Worn/Blinding joint

How'd it go... We want to know... REALLY!
www.midas.com



The Midas Touch® Visual Courtesy Check is a visual check only. This Courtesy Check will not include the teardown, dismantling or removal of any component part or system inspected. The results of this Courtesy Check will be provided to you. Depending upon the results of this Courtesy Check, if you desire additional inspection work and/or parts, it will be necessary for you to authorize any additional inspection, work and/or parts.

Staple Battery Test Report Here

Date: _____

Customer: _____

Brake System Evaluation

CSR #: _____

EST #: _____



Trust the Midas touch.

License Plate: _____

Mi/Km: 41861

Year/Make/Model: _____

Parking Lot and Road Test (check all observations that apply)

Suggested	Wheels	<input type="checkbox"/> CustomLF RF LR RR	Tire Condition	<input type="checkbox"/> Further Inspection Required	Brake Lights	<input type="checkbox"/> Brake/Warning On	Forward Stop Test	<input type="checkbox"/> Pull	Reverse Stop Test	<input type="checkbox"/> Pull
		<input type="checkbox"/> MismatchLF RF LR RR		<input type="checkbox"/> Normal		<input type="checkbox"/> ABS Light On		<input type="checkbox"/> Noise		<input type="checkbox"/> Noise
Required		<input type="checkbox"/> Damaged LocksLF RF LR RR				<input type="checkbox"/> ABS Light Flashing		<input type="checkbox"/> Pulsation		<input type="checkbox"/> Lock-up
		<input type="checkbox"/> Missing Lug NutsLF RF LR RR				<input type="checkbox"/> Normal	<input type="checkbox"/> Rear Brake Light Inoperative	<input type="checkbox"/> Normal	<input type="checkbox"/> Fade	<input type="checkbox"/> Pulsation
	Hub Cap Condition	<input type="checkbox"/> LockingLF RF LR RR	Brake Pedal Feel	<input type="checkbox"/> Low	<input type="checkbox"/> Intermittent Drop	Parking Brake	<input type="checkbox"/> Excessive Travel	Vehicle Equipped With	<input type="checkbox"/> Antilock Brake System	
		<input type="checkbox"/> MismatchLF RF LR RR		<input type="checkbox"/> High	<input type="checkbox"/> Sinking		<input type="checkbox"/> Inoperative	<input type="checkbox"/> Traction Control System		
		<input type="checkbox"/> Damaged LocksLF RF LR RR		<input type="checkbox"/> Spongy				<input type="checkbox"/> Electronic Stability Control		
		<input type="checkbox"/> Normal		<input type="checkbox"/> Normal	<input type="checkbox"/> Hard			<input type="checkbox"/> Tire Pressure Monitoring System		

Under Hood and Under Vehicle

Component	Condition	Component	Condition	Component	Condition
Brake Fluid	D.O.T. type #	Master Cylinder		Steel Brake Lines	
Fluid Level		Auxiliary Reservoir		Location:	
Copper Content		Power Booster		Parking Brake Cables	
		Valves, Hoses & Lines Hydraulic or ABS		Location:	
		Front Body To Axle Hose		Parking Brake Shoe	
				<input type="checkbox"/> Further Inspection Required	

Left Front		Measurements		Front Specifications		Measurements		Right Front	
Component	Condition	Inner or Front	Outer or Rear	Pad or Shoe Minimum	Discard At	Inner or Front	Outer or Rear	Component	Condition
Lugs or Studs		3.2	1.2					Lugs or Studs	
Hoses								Hoses	
Brake Shoe or Caliper Hardware		Thickness or Diameter	Runout	Machine To	Discard At	Thickness or Diameter	Runout	Brake Shoe or Caliper Hardware	
Self Adjuster		1.50		Maximum Runout		1.93		Self Adjuster	
Caliper or Wheel Cylinder				Torque Specifications				Caliper or Wheel Cylinder	
Pad or Shoe				ft. lbs. Caliper or anchor mounting bolts				Pad or Shoe	
Rotor or Drum				ft. lbs. Caliper bridge pin bolts or retaining screws				Rotor or Drum	
Backing Plate		(Check one, if applicable)		ft. lbs. Wheel lugs or nuts				Backing Plate	
Seals		<input type="checkbox"/> Replace						Seals	
Wheel Bearings		<input type="checkbox"/> Recondition						Wheel Bearings	

Reasons that items are marked SUGGESTED for replacement or service.

- Part is close to the end of its useful life (i.e., just above discard specifications, weak, failure likely to occur soon, etc.)
- Address a customer need, convenience or request (i.e., stiffen ride, enhance performance, eliminate noise, etc.)
- Comply with maintenance recommended by the vehicle's original equipment manufacturer (OEM)
- Technician's recommendation based on substantial and informed experience
- Comply with maintenance recommended by AMRA/MAP

Reasons that items are marked REQUIRED for replacement or service.

- Part no longer performs intended function
- Part does not meet a design specification, regardless of performance
- Part is missing



STANDARDS FOR AUTOMOTIVE REPAIR WWW.MOTORIST.ORG

Items crossed out or marked N/A, do not apply to that portion of your vehicle's braking system.

If you decide to approve service for your vehicle, you may decline any suggested repairs. However, if you do not approve required repairs, we must refuse to perform repair service on that system if, in our judgement, proceeding with the work could create or continue unsafe conditions.

Left Rear		Measurements		Rear Specifications		Measurements		Right Rear	
Component	Condition	Inner or Front	Outer or Rear	Pad or Shoe Minimum	Discard At	Inner or Front	Outer or Rear	Component	Condition
Lugs or Studs		2.2	1.2					Lugs or Studs	
Hoses								Hoses	
Brake Shoe or Caliper Hardware		Thickness or Diameter	Runout	Machine To	Discard At	Thickness or Diameter	Runout	Brake Shoe or Caliper Hardware	
Self Adjuster		5.5		Maximum Runout		5.5		Self Adjuster	
Caliper or Wheel Cylinder				Torque Specifications				Caliper or Wheel Cylinder	
Pad or Shoe				ft. lbs. Caliper or anchor mounting bolts				Pad or Shoe	
Rotor or Drum				ft. lbs. Caliper bridge pin bolts or retaining screws				Rotor or Drum	
Backing Plate		(Check one, if applicable)		ft. lbs. Wheel lugs or nuts				Backing Plate	
Seals		<input type="checkbox"/> Replace						Seals	
Wheel Bearings		<input type="checkbox"/> Recondition						Wheel Bearings	

Technician Comments: *check*

Tech Initials: _____

Road Test Notes: _____

Service Advisor Initials: _____

Form **W-9**
Rev. December 2008
Department of the Treasury
Internal Revenue Service

Request for Taxpayer Identification Number and Certification

Give form to the
requestor. Do not
send to the IRS.

Name (and Special Instructions on page 2)
David J. Cochera & Associates, P.C.
Business name, if different (see above). (See special instructions on page 2.)

Check appropriate box:
 Individual/Sole proprietor Corporation Partnership Other

City, state, and ZIP code
Harrisburg, PA Suite [redacted]
Requestor's name and address (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. For individuals, this is your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 2. For other entities, it is your employer identification number (EIN). If you do not have a TIN yet, see *How to get a TIN* on page 2.
Note: If the account is in more than one name, see the chart on page 2 for guidance on whose number to enter.

Social security number
[redacted]

or

[redacted]

Use account number(s) (optional)

Part II For U.S. Payees Exempt from Backup Withholding (See the instructions on page 2.)

Part III Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and I am not subject to backup withholding because (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding.
- I am a U.S. person (including a U.S. resident alien).

Certification instructions. You must check all items 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN. (See the instructions on page 2.)

Sign Here Signature of U.S. person [redacted] Date 12/7/2009

Purpose of Form

A person who is required to file an information return with the IRS must get your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

Use Form W-9 only if you are a U.S. person (including a resident alien), to give your correct TIN to the person requesting it (the requester) and, when applicable, to:

- Certify the TIN you are giving is correct (or you are waiting for a number to be issued).
- Certify you are not subject to backup withholding, or
- Claim exemption from backup withholding if you are a U.S. exempt payee.

If you are a foreign person, use the appropriate Form W-9. See Pub. 505, *Withholding of Tax on Nonresident Aliens and Foreign Corporations*.

What is backup withholding? Persons making certain payments to you must withhold and pay to the IRS 30% of such payments under certain conditions. This is called "backup withholding." Payments that may be subject to backup withholding include interest, dividends, broker and barter exchange transactions, rents, royalties, nonemployee pay, and certain payments from banking, stock, securities, and real estate transactions are not subject to backup withholding.

If you give the requester your correct TIN, make the proper certifications, and report all your taxable interest and dividends on your tax return, payments you receive will not be subject to backup withholding. Even if you receive only the amount to backup withholding is:

- You do not furnish your TIN to the requester, or
- You do not certify your TIN when required (see the Part III instructions on page 2 for details), or
- The IRS tells the requester that you are listed on incorrect TIN, or

5. You do not certify to the requester that you are not subject to backup withholding under 4 above (for applicable interest and dividend accounts opened after 2003 only).

Certain payees and payments are exempt from backup withholding. See the Part III instructions and the separate instructions for the Requester of Form W-9.

Penalties

Failure to furnish TIN. If you fail to furnish your correct TIN to a requester, you are subject to a penalty of \$50 for each such failure unless your failure is due to reasonable cause or is due to willful neglect.

Civil penalty for false information. With respect to withholding, if you make a false statement with any knowledge or belief that someone is not subject to withholding, you are subject to a \$500 penalty.

Criminal penalty for falsifying information. Willfully falsifying certifications or affirmations may subject you to criminal penalties including fines and/or imprisonment.

Note: If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

4. The IRS tells you that you are subject to backup withholding because you did not report all your interest and dividends on your tax return (for reportable interest and dividends only), or

6. You are not a U.S. person. If the requester believes or has reasonable cause to believe that you are not a U.S. person, the requester may be subject to civil and criminal penalties.

January 28, 2014

[REDACTED]
Big Rock, VA [REDACTED]

Dear [REDACTED],

At Pontiac, we take pride in the vehicles we produce and appreciate the time you took to contact us.

Because customer satisfaction is a top priority for us, please accept this letter worth up to \$100 towards your next maintenance service or repair on your 2007 Pontiac G6.

This offer is valid towards one service visit on VIN 1G2ZG58B874 [REDACTED]. In the event the cost of your service exceeds the \$100 maximum value, you will be responsible for paying the difference. If the total cost of your services is less than \$100, a credit or refund will not be issued. This letter is not transferable and is valid for 12 months from the date of issue.

We hope this gesture demonstrates our appreciation of you as a valued customer. Simply present this letter to any Pontiac dealership for redemption. If you have future questions, please don't hesitate to email us using the Contact Us link at Pontiac.com or call us at 1-800-762-2737.

Sincerely,

Pontiac Customer Assistance Center
Service Request 71-822201302

For more information regarding the maintenance and care of your vehicle, please visit www.gmownercenter.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

ATTENTION: DEALERSHIP SERVICE MANAGER

When submitting the claim, please use labor op Z7092, insert the amount in the net item column, and insert the CAC Service Request number in your comments. This original letter must be surrendered by the customer and retained by the dealer for audit purposes.

January 28, 2014

[REDACTED]
Crestwood, IL [REDACTED]

Dear [REDACTED]

We have received your request for assistance, but have been unable to contact you using the telephone number provided or any listed in our records.

If your situation has been resolved to your satisfaction, no further action is necessary. If it has not, we invite you call us at 1-800-762-2737. Please refer to the service request number listed below when you reach our representative.

Total customer satisfaction is important to us at Pontiac. If we can be of any assistance, please don't hesitate to email us using the Contact Us link at Pontiac.com or call us at 1-800-762-2737.

Sincerely,

Pontiac Customer Assistance Center
Service Request Number: 71-824432541

January 28, 2014

[REDACTED]
Lancaster, CA [REDACTED]

Dear [REDACTED],

Thank you for your support of Saturn. As we agreed, the necessary paperwork has been completed for the Saturn Basic Care Service Plan on your 2008 Saturn AURA, Vehicle Identification Number 1G8ZS57N38F[REDACTED]. The processing time will take approximately eight weeks.

You will be notified once the plan has been processed and you will receive complete details on your plan's coverage at that time. This letter will serve as your policy until you receive your plan confirmation. Should you require service prior to receiving your plan confirmation, simply bring this letter to your local Saturn dealership. Your complete satisfaction is very important to us at Saturn. We hope the issuance of this plan demonstrates our appreciation of you as a valued customer.

At Saturn, our commitment to customer satisfaction is a top priority. If you have future questions, please don't hesitate to email us using the Contact Us link at Saturn.com or call us at 1-800-553-6000.

Sincerely,

Saturn Customer Assistance Center
Service Request Number 71-857423877

For more information regarding the maintenance and care of your vehicle, please visit www.gmownercenter.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.



Report Vehicle GMPP: Summary

Current as of: 09/27/2010 - 2:46 PM EDT

Transaction Mode: Online
 User ID: 1w5bhn
 User Role: Central Office Administrator
 Timestamp Date: 2010-09-27 14:46:01.1
 Status: Pending

Vehicle Identifier

Vehicle Category: GM, Used
 VIN: 1G8ZS57N38F [REDACTED]

Customer Information

Plan Customer: Individual
 Customer Type: Owner
 Unknown. [REDACTED]

Sales Information

Dealer Code: 00288
 Action: Add Protection Plan
 Odometer: 55323
 Delivery Date: 09/21/2010
 Reference number: [REDACTED]

Lancaster , California , United States
 Evening Phone:
 Daytime Phone:
 Ext:
 Primary Language: English
 Secondary Language:

Plan Lienholder

Lienholder Type: Other
 Saturn
 PO Box 33173
 Detroit, Michigan 48232

Protection Plans

Plan Purchase Date: 09/21/2010
 In Service Date: 09/21/2010
 Schedule Type: Saturn Service Plan Used
 Promotion Code:

Plan Type: Basic Care Used
 Term: 12
 Mileage Limit: 15000
 Deductible: 0



OrderWORKBENCH

Rental Type:	Standard
Plan Price:	\$0.00
Tax:	\$0.00
Total:	\$0.00

January 28, 2014

[REDACTED]
Dudley, NC [REDACTED]

Dear [REDACTED]

At Chevrolet, we take pride in the vehicles we produce and appreciate the time you took to contact us.

Because customer satisfaction is a top priority for us, please accept this letter worth up to \$100 towards your next maintenance service or repair on your 2008 Chevrolet Malibu.

This offer is valid towards one service visit on VIN 1G1ZH57B784 [REDACTED]. In the event the cost of your service exceeds the \$100 maximum value, you will be responsible for paying the difference. If the total cost of your services is less than \$100, a credit or refund will not be issued. This letter is not transferable and is valid for 12 months from the date of issue.

We hope this gesture demonstrates our appreciation of you as a valued customer. Simply present this letter to any Chevrolet dealership for redemption. If you have future questions, please don't hesitate to email us using the Contact Us link at Chevrolet.com or call us at 1-800-222-1020.

Sincerely,

Chevrolet Customer Assistance Center
Service Request 71-859258290

For more information regarding the maintenance and care of your vehicle, please visit www.gmownercenter.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

ATTENTION: DEALERSHIP SERVICE MANAGER

When submitting the claim, please use labor op Z7092, insert the amount in the net item column, and insert the CAC Service Request number in your comments. This original letter must be surrendered by the customer and retained by the dealer for audit purposes.

December 21, 2010

Laura Applegate, Esq.
David J Gorberg & Associates
32 Parking Plz Ste 700
Ardmore, PA 19003

RE: [REDACTED] v. General Motors
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Ms. Applegate:

Enclosed please find a check in the amount of \$3,900.00 made payable to [REDACTED] and David J Gorberg & Associates to settle the above-referenced case.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors

LG0062
V10132009

North American Operations
 General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530



CHECK No. [REDACTED]

50-937
213

DATE
12/23/10

*****3,900 DOLLARS

*****00 CENTS

AMOUNT
*****3,900.00

[REDACTED]

North American Operations
 General Motors Corporation
 Disbursement Account

PAY
TO THE
ORDER
OF

ARDMORE PA [REDACTED]

Ben D. Albee

SIGNATURE

The Chase Manhattan Bank, N.A.
 Syracuse, New York

AUDIT

[REDACTED]

North American Operations

General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530

DETACH BEFORE DEPOSITING CHECK

ENDORSEMENTS
 ENDORSE NO. BB 000000043 1

CHECK NO. [REDACTED]

ENDOR NAME [REDACTED]

PAYMENT DATE 12/23/10

REGISTER NO. DESCRIPTION	INVOICE DATE	DOC. REFERENCE NUMBER	% DISC.	INVOICE AMOUNT	DISC. AMOUNT	NET AMOUNT
1G2ZH158564 [REDACTED]	12/22/10 71-895265453.1	VH 1-EMHIY6 1-EMHIY6	00.0000	3,900.00	.00	3,900.00
TOTAL				3,900.00	.00	3,900.00

ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782

H3

DAVID J. GORBERG & ASSOCIATES, P.C.

700 TIMES BUILDING
SUBURBAN SQUARE
ARDMORE, PA 19003

02-12907PA68359-PM1



02 1P \$ 000.440
0003162750 NOV 30 2010
MAILED FROM ZIP CODE 19003

GENERAL MOTORS LLC
PO BOX 33170
DETROIT, MI 48232
ATTN: BRC LEGAL - EARLY RESOLUTION

4823235170



DAVID J. GORBERG & ASSOCIATES, P.C.

DAVID J. GORBERG[†]
LAURA L. APPELEGATE
COURTNEY L. SOFIA^{*}
JOHN MICHAEL MALEC^{*}

^{*}MEMBER OF PA AND NJ BARS
[†]MEMBER OF PA AND NY BARS

700 TIMES BUILDING
SUBURBAN SQUARE
ARDMORE, PA 19003

1-800-MY-LEMON
1-800-695-3666

215-665-7660
FAX 215-563-8738

www.MyLemon.com

NEW JERSEY OFFICE

208 KINGS HIGHWAY SOUTH
CHERRY HILL, NJ 08034
(856) 354-2119

PITTSBURGH OFFICE

1900 ALLEGHENY BLDG.
429 FORBES AVENUE
PITTSBURGH, PA 15219
412-894-9970
FAX 412-894-9983

November 30, 2010

GENERAL MOTORS LLC
PO BOX 33170
DETROIT, MI 48232
ATTN: BRC LEGAL - EARLY RESOLUTION

RE: Our Client: [REDACTED]
Vehicle: 2006 Pontiac
Vin #: 1G2ZH158564 [REDACTED]

Dear Legal Department:

Please be advised this office represents the above individual under any and all of the following claims:

Pennsylvania's Automobile Lemon Law Act, Magnuson-Moss Act, Uniform Commercial Code and Unfair Trade Practices Act.

Having been formally notified of our representation, you are instructed not to contact our client under any circumstances. Direct all inquiries to this office.

Kindly confirm receipt of this letter, and have a representative contact our office to discuss this matter at your first convenience.

Very truly yours,

DAVID J. GORBERG

DJG/nm



VIA FAX ONLY

December 2, 2010

Ed Gerwick
Small Pontiac-Cadillac-GMC Truck
1170 E Pittsburgh St.
Greensburg, PA 15601

RE: [REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Mr. Gerwick:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors



VIA FAX ONLY

December 2, 2010

Mike Hartley
Hartley Buick-Honda-Pontiac-GMC TRU
1505 Washington St
Jamestown, NY 14701

RE: [REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Mr. Hartley:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

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Sincerely,

General Motors



VIA FAX ONLY

December 2, 2010

Gary Wilson
Rick Bokman, Inc.
1019 E State St
Olean, NY 14760

RE:

[REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Mr. Wilson:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors



VIA FAX ONLY

December 2, 2010

Laura Applegate, Esq.
David J Gorberg & Associates
32 Parking Plz Ste 700
Ardmore, PA 19003

RE: [REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Ms. Applegate:

This is to advise that General Motors is in receipt of the above referenced case dated November 30, 2010. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

- | | | | |
|-------------------------------------|--|-------------------------------------|-------------------|
| <input checked="" type="checkbox"/> | Copy of owner's current title and/or registration | <input checked="" type="checkbox"/> | Finance agreement |
| <input checked="" type="checkbox"/> | Other: {Release of Lien/Repair Orders} <input checked="" type="checkbox"/> | | Buyer's agreement |

General Motors
ATTN: BRC Legal
P.O. Box 33170
Detroit, MI 48232

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors

RELEASE OF LIEN INFORMATION

I _____,
(Client's Name)

hereby authorize _____
(Lien holder Name)

(Lien holder Address) (Lien holder Phone Number)

to release any and all information regarding my loan account # _____
(Account Number)

with _____
(Lien holder Name)

to General Motors Company, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

Date _____.

VEHICLE INFORMATION

The current vehicle mileage is _____ Date mileage read: _____.

Signature

Signature

2006 G6 - GT COUPE			PONTIAC/GMC DIVISION
46U STEALTH GRAY METALLIC	/V6G		GENERAL MOTORS CORPORATION
192 EBONY			100 RENAISSANCE CENTER
ORDER NO. JHHCNH/TRE	STOCK NO.		DETROIT MI 48243-1114
VIN 1G2 ZH15 85 64			VEHICLE INVOICE 2AD52304415
*****			*****16*06766S
MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
2ZH37 G6 - GT COUPE	22330.00	20655.25	INVOICE 08/29/05
AP3 REMOTE VEHICLE STARTER SYSTEM	150.00	124.50	SHIPPED 08/27/05
FR9 AXLE RATIO 3.29	N/C	N/C	EXP I/T 08/31/05
LX9 ENGINE, 3.5L V6 SFI	N/C	N/C	INT COM 08/31/05
MX0 AUTOMATIC TRANSMISSION	0.00	0.00	PRC EFF 08/23/05
NE1 50-STATE EMISSIONS	N/C	N/C	KEYS G3169 G3169
PED PREMIUM VALUE PACKAGE INCLUDES	1550.00	1286.50	WFP-S MTH OPT-2
* (4) 17" CHROMETECH WHEELS			BANK: GMAC - 004
* AM/FM STEREO 6 DISC CD PLAYER			CHG-TO 06-766
(REPLACES STD/OPT/PKG RADIO)			
* SUNROOF, POWER TILT & SLIDE			SHIP WT: 3396
			HP: 32.9
R6J CUSTOMER DIALOG NETWORK	0.00	16.50	GMS: 22753.85
R9N LEATHER PACKAGE:	1365.00	1132.95	SUPLR: 23774.40
* LEATHER APPOINTED SEATING			MRM: 26020.00
* 6-WAY POWER DRIVER SEAT			DAN: 70705
* HEATED FRONT SEATS			MEMO 1169.75
* LEATHER WRAPPED STEERING WHL			
* STEERING WHEEL RADIO CONTROLS			
* LEATHER WRAPPED SHIFT KNOB			
AND PARK BRAKE HANDLE			
VK3 LICENSE PLATE BRACKET, FRONT	N/C	N/C	
1SZ PREMIUM PACKAGE DISCOUNT	500.00-	415.00-	

TOTAL MODEL & OPTIONS	24895.00	22800.70	ACT 231	22678.85
DESTINATION CHARGE	625.00	625.00	H/B 261	746.85
LAM DEALER CONTRIBUTION		248.95	ADV 261	248.95
LAM GROUP CONTRIBUTION		248.95	EXP 65A	248.95

TOTAL	25520.00	23923.60	PAY 310	23923.60
MEMO: TOTAL LESS HOLDBACK AND				
APPROX WHOLESALE FINANCE CREDIT		22841.80		

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

PATRICK PONTIAC GMC	REMIT TO GMAC NO. 004
	VIN 1G2ZH158564
	\$ 23923.60 INV 2AD52304415
	DUE 08/31/05 DEALER 06-766



VIA FAX ONLY

December 2, 2010

Mike Hartley
Hartley Buick-Honda-Pontiac-GMC TRU
1505 Washington St
Jamestown, NY 14701

RE: [REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Mr. Hartley:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors



VIA FAX ONLY

December 2, 2010

Gary Wilson
Rick Bokman, Inc.
1019 E State St
Olean, NY 14760

RE:

Service Request: 71-895265453

2006 Pontiac G6

Vehicle Identification Number: 1G2ZH158564

Customer Relationship Specialist: Viviana

Dear Mr. Wilson:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors



VIA FAX ONLY

December 2, 2010

Ed Gerwick
Smail Pontiac-Cadillac-GMC Truck
1170 E Pittsburgh St.
Greensburg, PA 15601

RE: [REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Mr. Gerwick:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors



Viviana
Monreal/Austin/GM1
12/02/2010 01:04 PM

To lapplegate@mylemon.com
cc anne@mylemon.com
bcc
Subject acknowledgement

Customer Last Name [REDACTED]
Service Request: 71-895265453
Vehicle:06 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate

Attached is the acknowledgement letter for your review. Thanks.



Acknowledgement to PC.doc

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors

CUSTOMER #:

174049



HARTLEY

BUICK HONDA GMC TRUCK INC.



INVOICE BUICK

1505 WASHINGTON STREET
JAMESTOWN, NY 14701
PH: 716-484-0131
FAX: 716-664-5128

DUPLICATE 1
PAGE 1

HOME: CONT: N/A
BUS: CELL:

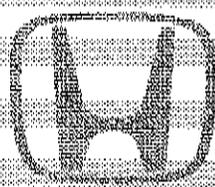
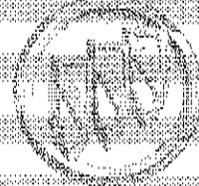
SERVICE ADVISOR: 11 MICHAEL HARTLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	06	PONTIAC G6	1G2ZH158564		28746/28746		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
IS DD						CASH	22APR09

R.O. OPENED	READY	OPTIONS:
21APR09	22APR09	STK:409150A ENG:3.5_LITER_SFI

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A			HAVE WELKER REMOVE DOOR DING				
			99 HAVE WELKER REMOVE DOOR DING				
			DTC I 0.00				(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00



BUICK

HONDA

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damage from freezing due to lack of antifreeze.

REPLACED PARTS REQUESTED YES NO

EXCLUSION OF WARRANTIES
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DEDUCTIBLE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE: _____ SIGNED: X _____

CUSTOMER #:

173657



HARTLEY

BUICK HONDA GMC TRUCK INC.



INVOICE

1505 WASHINGTON STREET
JAMESTOWN, NY 14701
PH: 716-484-0131
FAX: 716-684-5128

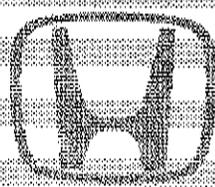
DUPLICATE 1
PAGE 1

HOME: CONT: N/A
BUS: CELL:

SERVICE ADVISOR: 11 MICHAEL HARTLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	06	PONTIAC G6	1G2ZH158564		28746/28746		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
IS DD						CASH	03APR09
R.O. OPENED	READY	OPTIONS: STK:409150A ENG:3.5 LITER_SFI					
03APR09	03APR09						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
A					99 SEND TO WEBERS AND WET SAND AND BUFF SURFACE SCRATCHES			
					99 SEND TO WEBERS AND WET SAND AND BUFF SURFACE SCRATCHES			
					DTC I 0.00		(N/C)	
PARTS:					0.00 LABOR:	0.00 OTHER:	0.00 TOTAL LINE A:	0.00



BUICK

HONDA

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damage from freezing due to lack of antifreeze.

REPLACED PARTS REQUESTED YES NO

DATE: _____ SIGNED: X _____

EXCLUSION OF WARRANTIES
Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DEDUCTIBLE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #:

172514



HARTLEY

BUICK HONDA GMC TRUCK INC.



INVOICE

1505 WASHINGTON STREET
JAMESTOWN, NY 14701
PH: 716-484-0131
FAX: 716-664-5128

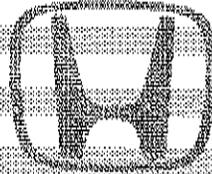
DUPLICATE 1
PAGE 1

HOME: CONT:N/A
BUS: CELL:

SERVICE ADVISOR: 11 MICHAEL HARTLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	06	PONTIAC G6	1G2ZH158564		28746/28746		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	FO. NO.	RATE	PAYMENT	INV. DATE
IS						CASH	13FEB09
DD							
R.O. OPENED	READY	OPTIONS: STK:409150A ENG:3.5 LITER_SFI					
13FEB09	13FEB09						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	NO	PROBLEM	DESCRIPTION				
	99	NO	LABOR	DESCRIPTION			
		DTC	C	0.00		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00



BUICK

HONDA

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damage from freezing due to lack of antifreeze.

REPLACED PARTS REQUESTED YES NO

EXCLUSION OF WARRANTIES
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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DEDUCTIBLE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE: SIGNED: X

172397

CUSTOMER #:

11



INVOICE BUICK

HARTLEY

BUICK HONDA GMC TRUCK INC.



1505 WASHINGTON STREET
JAMESTOWN, NY 14701
PH: 716-484-0131
FAX: 716-664-5128

PAGE 1

HOME: CONT:N/A
BUS: CELL:

SERVICE ADVISOR: 11

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
11 SERVICE ADVISOR NOT ON F							
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

A CHECK FOR A CLUNK IN THE STEERING WHEN DRIVING S/O
 CAUSE: FOUND TEST AND HEARD NOISES INTERMEDIATE SHAFT NOISEY,
 E7700 CHECK FOR A CLUNK IN THE STEERING WHEN
 DRIVING S/O

5	W	0.50					(N/C)
1	25962603	-SHAFT K					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

B FOUND BOTH FRONT LOWER CONTROL ARMS LOOSE
 E3530 FOUND BOTH FRONT LOWER CONTROL ARMS LOOSE

5	W	0.90					(N/C)
1	22730775	-ARM					(N/C)
1	22730776	-ARM					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

C FOUND FRONT LINK PINS LOOSE
 E2147 FOUND FRONT LINK PINS LOOSE

5	W	0.50					(N/C)
2	22670300	-LINK					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

D DRIVERS FRONT SEAT RECLINING HANDLE DISCONNECTED
 CAUSE: FOUND HANDLE CSTIPPED

5	W	0.50					(N/C)
4	11516078	-NUT					(N/C)
1	15250335	HANDLE					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damage from freezing due to lack of antifreeze.

REPLACED PARTS REQUESTED YES NO

DATE: SIGNED: x

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DEDUCTIBLE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #:

172305



HARTLEY

BUICK HONDA GMC TRUCK INC.



INVOICE

1505 WASHINGTON STREET
JAMESTOWN, NY 14701
PH: 716-484-0131
FAX: 716-664-5128

DUPLICATE 1
PAGE 1

HOME: CONT:N/A
BUS: CELL:

SERVICE ADVISOR: 11 MICHAEL HARTLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
	06	PONTIAC G6	1G2ZH158564		28746/28746	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
IS						
DI						
P.O. OPENED	READY	OPTIONS: STK:409150A ENG:3.5 LITER_SFI				
03FEB09	03FEB09					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A USED CAR INSP

CAUSE: RECOMMENDED MAINTENANCE

900 USED CAR INSP

5 I 1.00 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00



BUICK

HONDA

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damage from freezing due to lack of antifreeze.

EXCLUSION OF WARRANTIES

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DEDUCTIBLE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

REPLACED PARTS REQUESTED YES NO

DATE: SIGNED: X

Rick Bokman, Inc.

PONTIAC
Oldsmobile
BUICK
Cadillac
GMC

FAX ## 716 372 5679

FACSIMILE
TRANSMISSION COVER SHEET

TO: Viviana Monreal

COMPANY: GM

FAX NUMBER: 866-300-1249

FROM: Carmy Wilson

COMPANY: Rick Bokman Inc

1019 East state Street
Olean New York 14760
Phone: 716 372 8633 Fax: 716 372 5679

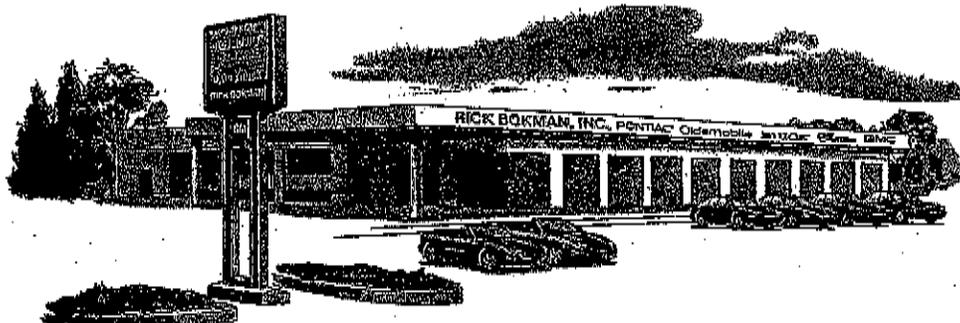
INCLUDING THIS COVER, WE HAVE TRANSMITTED 34 PAGES:

SPECIAL INSTRUCTIONS: Request @ 71-995266453

SENT BY: _____ DATE _____ TIME _____

IF THERE ARE ANY PROBLEMS WITH THIS TRANSMISSION PLEASE CONTACT

_____ AT 716 372 8633.



1019 East State Street • Olean, NY 14760 • Phone (716) 372-8633 • Fax (716) 372-5679

New York State Department of Motor Vehicles
RETAIL CERTIFICATE OF SALE

TYPE OF SALE
 WHOLESALE OR RETAIL:
 New Used Demo Salvage

VEHICLE INFORMATION: No. [REDACTED]

Year 2006	Make PONTIAC	Model G6	Body Type 2SD	Color GY	Weight (Unladen) 3396	Fuel Type: G	Cylinders 6	Adult Seating Capacity 5
Vehicle Identification Number 1G2ZH158564			Lien(s) LO	Inspection Certificate Number NA	Date of Inspection	Inspection Station Number 7030811		
Plate/Permit Number NA	Number of Dealer Plate Loaned NA	<input type="checkbox"/> Lease Buyout (Insp. Not Required)		Selling Price \$ 23923.60				

DEALER INFORMATION (Print Name and Address)
PATRICK PONTIAC, INC. 3600 W. HENRIETTA RD. ROCHESTER NY 14623

PURCHASER INFORMATION (Print Name and Address)
[REDACTED] GLEAN NY [REDACTED]
Date of Sale: 09/16/2005

PRIOR OWNER INFORMATION (Print Name and Address Source of Ownership)
PONTIAC/GMC DIVISION
DETROIT MI 48243-1114
Date of Purchase: 08/29/2005

ODOMETER DISCLOSURE STATEMENT

Federal and state laws require that you state the mileage of the vehicle described on this certificate, when transferring ownership. Failure to do so, or not telling the truth about the mileage may result in fines and/or imprisonment.

The odometer on the vehicle described above has: 5 digits 6 digits, not including tenths

ODOMETER READING					
					6

(no tenths)

- I certify that, to the best of my knowledge, this odometer reading reflects the "ACTUAL MILEAGE" of the vehicle described above.
- I certify that, to the best of my knowledge, this odometer reading "EXCEEDS MECHANICAL LIMITS."
- I certify that, to the best of my knowledge, this odometer reading is "NOT THE ACTUAL MILEAGE. WARNING: ODOMETER DISCREPANCY."

DEALER CERTIFICATION:
I certify: The vehicle described above was sold to the purchaser on the date indicated. At the time of delivery the purchaser was entitled to register the vehicle. This vehicle complied with equipment requirements of the Commissioner's Regulations. At the time of delivery, such equipment was in condition and repair to render satisfactory and adequate service on the public highway under normal use. Equipment certification does not apply to a vehicle sold as new, wholesale, or salvage. All New York State and local taxes due as a result of this sale have been collected from the purchaser. False statements made herein are punishable as a Class A misdemeanor pursuant to Section 210.45 of the Penal Law.

DEALER (or authorized representative) - (SIGN full name) <i>Jenette DiLorenzo</i>	PRINT full name of dealer or authorized rep. PATRICK PONTIAC, INC.	Date 09/16/2005	Dealer Facility No. 7030811
PURCHASER - (SIGN full name) [REDACTED]	PRINT full name of purchaser [REDACTED]	Date 09/16/2005	Selling Dealer NYS Sales Tax No. 16-1245366

PART 3 - CUSTOMER COPY
ANY CHANGE OR ALTERATION VOIDS THIS CERTIFICATE

60050

CERTIFICATE OF ORIGIN FOR A VEHICLE

2348



DATE
08/29/05

RBLPD019
INVOICE NO.
2AD52304415

60050
G6
Gy

VEHICLE IDENTIFICATION NO.
1G2ZH158564

YEAR
2006

MAKE
PONTIAC

BODY TYPE
G6 - GT COUPE

SHIPPING WEIGHT
3396

H.P. (S.A.E.)
32.9

G.V.W.R.
4274

NO. CYLS.
06

SERIES OR MODEL
2ZH37

I, the undersigned authorized representative of the company, firm or corporation named below, hereby certify that the new vehicle described above is the property of the said company, firm or corporation and is transferred on the above date and under the Invoice Number indicated to the following distributor or dealer.

NAME OF DISTRIBUTOR, DEALER, ETC.

PATRICK PONTIAC GMC
3600 W HENRIETTA RD
ROCHESTER

06766 JHHCNH

NY 14623-3593

It is further certified that this was the first transfer of such new vehicle in ordinary trade and commerce.

* THIS VEHICLE *
* HAS A *
* 50-STATE *
* EMISSION *
* SYSTEM *

PONTIAC/GMC DIVISION
GENERAL MOTORS CORPORATION

BY: *Rachel C. [Signature]*

(SIGNATURE OF AUTHORIZED REPRESENTATIVE)

(AGENT)

G42377811

DETROIT

MI 48243-1114

CITY - STATE

GM 521 REV. 7-95

00A00

RICK BOKMAN, INC.

1019 East State St. Telephone (716) 372-8633

OLEAN, NEW YORK 14760



VEHICLE INVOICE

24634

SOLD TO: **W. B FITZPATRICK**
ADDRESS: **104 WEST OHIO ST**
OLEAN, NY 14760

STOCK NO: **06-125T**
5586
DATE: **09/17/2005**

SALESMAN: **JIM ADAMS**

YEAR & MAKE	MODEL	NEW OR USED	SERIAL NUMBER (VIN NO.)	KEY NO.	FACILITY ID. #7007087
2006 PONTIAC	G6 6 CYLS.	NEW	1G2ZH158564		

GROUP	DESCRIPTION	PRICE
OPTIONAL EQUIPMENT and ACCESSORIES		
	DOC FEE	45.00
	NYSI FEE	10.00
	CATTARAUGUS SALES TAX	8.00
	LICENSE, TITLE & *FEE	1,821.60
	NYS WASTE TIRE MANAGEMENT FEE \$2.50/TIRE	36.00
		12.50
	TOTAL CASH PRICE	27,445.10
	FINANCING INSURANCE	
	TOTAL TIME PRICE	27,445.10
	SETTLEMENT:	
	DEPOSIT	1,000.00
	CASH ON DELIVERY	22,695.10
	USED VEHICLE	2,750.00
	PAY-OFF	
	PAY-OFF TO	
	REBATE	1,000.00
	TOTAL	27,445.10

*Due us from Pontiac's
1000 rebate*

Whsl 1500

06-125TA 2001 DAEWOO GOLD KLAJCS2701K

NOTICE TO USED VEHICLE BUYER: If you are entitled to a refund under section 198-b of the General Business Law, the dealer may, instead of returning your trade in, pay to you its wholesale value determined by reference to the National Auto Dealers Association Used Car Guide or another guide approved by the Commissioner of Motor Vehicles, adjusted for mileage improvements and major physical/mechanical defects, and not the value listed in this contract.

THE OPTIONAL DEALER REGISTRATION OR TITLE APPLICATION PROCESSING FEE (\$45.00 MAXIMUM) AND SPECIAL PLATE PROCESSING FEE (\$5.00 MAXIMUM) ARE NOT NEW YORK STATE OR DEPARTMENT OF MOTOR VEHICLES FEES. UNLESS A LIEN IS BEING RECORDED OR THE DEALER ISSUED NUMBER PLATES, YOU MAY SUBMIT YOUR OWN APPLICATION FOR REGISTRATION AND/OR CERTIFICATE OF TITLE OR FOR A SPECIAL OR DISTINCTIVE PLATE TO ANY MOTOR VEHICLE ISSUING OFFICE.

THIS VEHICLE IS EQUIPPED WITH A GENERAL MOTORS ENGINE PRODUCED IN A GENERAL MOTORS PLANT OPERATED BY THE DIVISION

I HAVE RECEIVED _____ MILES
Signature X _____

SER. NO. (VIN NO.)
2001 DAEWOO

this motor vehicle is classified as a used motor vehicle, Rick Bokman, Inc. certifies that the entire vehicle is in condition and repair to render under normal use, satisfactory and adequate service upon the public highway at the time of delivery.

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND EITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

REBATE 1000

DDTL REBATES _____

SPECIAL NOTES

MOUNT FINANCING COMPANY PAYMENTS CASH

SALES TAX CHECK YES NO

FINAL SETTLEMENT _____

SALESPERSON Jim A
PHONE NO. [REDACTED] (RESIDENCE) [REDACTED] (BUSINESS)
ZIP [REDACTED]

OLETAN STATE N.Y.

THE TRANSACTION

I ORDER AND AGREE TO PURCHASE FROM YOU, ON THE TERMS CONTAINED ON BOTH SIDES OF THIS AGREEMENT, THE FOLLOWING VEHICLE:
(READ OTHER SIDE)

THE VEHICLE

YEAR 2004 NEW USED DEMONSTRATOR MAKE PONTIAC MODEL G-6 GT SERIES
TYPE COUPE COLOR SLATE GRAY TRIM V.I.N.

"NOTICE TO CONSUMER: IF THE VEHICLE IS NOT DELIVERED IN ACCORDANCE WITH THIS AGREEMENT WITHIN 30 DAYS AFTER THE ESTIMATED DELIVERY DATE AND THE DELAY IS NOT ATTRIBUTABLE TO YOU, YOU HAVE THE RIGHT TO CANCEL THIS AGREEMENT AND TO RECEIVE A FULL REFUND OF YOUR DEPOSIT."

USED VEHICLE DISCLOSURE STATEMENT - THE INFORMATION BUYER SEES ON THE F.T.C. WINDOW FORM FOR THIS VEHICLE IS PART OF THIS CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY PROVISIONS IN THE CONTRACT OF SALE.

ESTIMATED DELIVERY DATE DELIVERY LOCATION STOCK NO. (IF RESERVED) DT 06-1259

PRIOR USE CERTIFICATION (required by Vehicle and Traffic Law 417-A if the principal prior use of the vehicle were as a police vehicle, taxicab, driver education vehicle, rental vehicle or if the vehicle was repurchased under New York "lemon laws" or returned for nonconformity of its warranty). The principal prior use of the vehicle was as: a police vehicle _____, a taxicab _____, a driver education vehicle _____, or a rental vehicle _____. The vehicle was repurchased under New York "lemon laws" _____; returned for nonconformity of its warranty _____.

THE PRICE

VEHICLE PRICE	(+)	\$	<u>5586</u>			
TRANSPORTATION (IF NOT INCLUDED IN VEHICLE PRICE)	(+)				<u>PK DISC</u>	<u>26,020.00</u>
FACTORY INSTALLED EQUIPMENT	(+)				<u>- 500.00</u>	
DEALER INSTALLED EQUIPMENT AND SERVICES	(+)					
INSURANCE AGENT				PHONE	TOTAL <u>\$25,520.00</u>	

THE TRADE-IN

YEAR <u>2001</u>	MILEAGE <u>17K</u>	MAKE <u>DALWOOD</u>	MODEL	COLOR <u>Gold</u>	LESS TRADE-IN CREDIT (-) (BUYER SEE 1 AND 6(b) ON BACK)	<u>2750.00</u>
PLATE NO.	EXP. DATE	V.I.N.			CASH PRICE	<u>\$22,770.00</u>
TRADE-IN IS CLEAR OF ALL LIENS EXCEPT				AMOUNT OWED	\$	

TAXES AND OTHER FEES

IF YOU AGREE TO ASSIST ME IN OBTAINING FINANCING FOR ANY PART OF THE PURCHASE PRICE, THIS ORDER SHALL NOT BE BINDING UPON YOU OR ME UNTIL ALL OF THE CREDIT TERMS ARE PRESENTED TO ME IN ACCORDANCE WITH REGULATION "Z" (TRUTH-IN-LENDING) AND ARE ACCEPTED BY ME. IF I DO NOT ACCEPT THE TERMS WHEN PRESENTED, I MAY CANCEL THIS ORDER AND MY DEPOSIT WILL BE REFUNDED. SPECIAL NOTICE TO CONSUMER IF, UNDER THE LAW OF THE STATE OF NEW YORK CONTROLLING THE SALE OF USED MOTOR VEHICLES, YOU SHOULD BE ENTITLED TO A REFUND IN CONNECTION WITH THIS TRANSACTION, THE VALUE OF ANY VEHICLE YOU MAY HAVE TRADED-IN (IF THE SELLER CHOOSES NOT TO RETURN IT TO YOU) SHALL NOT BE THE VALUE LISTED IN THIS DOCUMENT. INSTEAD, THE VALUE WILL BE DETERMINED BASED ON THE NATIONAL AUTO DEALERS ASSOCIATION USED CAR GUIDE WHOLESALE VALUE OR OTHER GUIDE APPROVED BY THE COMMISSIONER OF MOTOR VEHICLES, AND ADJUSTED FOR MILEAGE, IMPROVEMENTS AND ANY MAJOR PHYSICAL OR MECHANICAL DEFECTS.	SALES TAX	8% (+)	<u>1821.60</u>	
	"DEALER'S OPTIONAL FEE FOR PROCESSING APPLICATION FOR REGISTRATION AND/OR CERTIFICATE OF TITLE, AND FOR SECURING SPECIAL OR DISTINCTIVE PLATES (IF APPLICABLE). THIS IS NOT A DMV FEE * \$45.00."	(+)		<u>45.00</u>
	REGISTRATION FEE (ESTIMATE)	(+)		<u>36.00</u>
	INSPECTION FEE CURRENT AND 1 MODEL YEAR OLD - \$10.00 ALL OTHERS - \$21.00	(+)		<u>10.00</u>
	NYS WASTE TIRE MANAGEMENT FEE	(+)		<u>12.50</u>
	TOTAL CASH PRICE DELIVERED			<u>\$24,695.10</u>
	LESS CASH DEPOSIT SUBMITTED WITH ORDER	(-)		<u>1,000.00</u>
	PLUS BALANCE OWING ON TRADE-IN <u>LIABATE</u>	(+)		<u>1,000.00</u>
CASH DUE ON DELIVERY			<u>\$22,695.10</u>	

*The optional dealer registration or title application processing fee (\$45.00 maximum) and special plate processing fee (\$5.00 maximum) are not New York State or Department of Motor Vehicles fees. Unless lien is being recorded or the dealer issues dealer plates, you may submit your own application for registration and/or certificate of title or for a special or distinctive plate to any motor vehicle issuing office. I have read the terms on the [REDACTED] this agreement.

BUYER'S SIGNATURE _____ DATE: 9-15-05
CO-BUYER'S SIGNATURE _____ DATE: _____
SELLER APPROVED BY: _____ DATE: _____

THE AMOUNT INDICATED ON THIS SALES CONTRACT OR LEASE AGREEMENT FOR REGISTRATION AND TITLE FEES IS AN ESTIMATE. IN SOME INSTANCES, IT MAY EXCEED THE ACTUAL FEES DUE THE COMMISSIONER OF MOTOR VEHICLES. THE DEALER WILL AUTOMATICALLY AND WITHIN SIXTY DAYS OF SECURING SUCH REGISTRATION AND TITLE, REFUND ANY AMOUNT OVERPAID FOR SUCH FEES.

SEE OTHER SIDE FOR ADDITIONAL TERMS

Rick Bokman, Inc.

P. S112356

PNCS112356

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PONTIAC
BUICK
Cadillac
GMC



CUSTOMER NO. 5586	ADVISOR TRACY A WOOD	TAG NO. 28	INVOICE DATE 07/29/08	INVOICE NO. PNCS112356
	LABOR RATE 70.00	MILEAGE 26,125	COLOR STEALTH GRA	STOCK NO.
OLEAN, NY	YEAR / MAKE / MODEL 06/PONTIAC/G6/GT		DELIVERY DATE 09/16/05	DELIVERY MILCS
	VEHICLE I.D. NO. 1 G 2 Z H 1 5 8 5 6 4		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P. CODE	R.O. DATE 07/29/08	
COMMENTS			MO: 26125	

LABOR & PARTS		J# 1 46PNZ07		MOUNT AND BALANCE		TECH(S):40		70.00	
		4 NEW TIRES.		REPLACED 4 TIRES, MOUNT AND BALANCED.					
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE					
JOB # 1	4	19194825	TIRE 5.880	136.00				544.00	
JOB # 1	4	STEM	TIRE	1.25				5.00	
				JOB # 1 TOTAL PARTS				549.00	
				JOB # 1 TOTAL LABOR & PARTS				619.00	
MISC	CODE	DESCRIPTION	CONTROL NO						
JOB # 1		TIRE TIRE DISPOSAL						9.00	
JOB # 1	TT	NY STATE WASTE TIRE MNGMT FEE						10.00	
				TOTAL - MISC				19.00	
TOTALS									

REPAIR SHOP REG. NO. 7007087
BODY SHOP
REPAIR SHOP REG. NO. 7070915

DISCLAIMER OF WARRANTIES
The seller, hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products.

*****		TOTAL LABOR	70.00
* [] CASH [] CHECK CK NO. [] *		TOTAL PARTS	549.00
* [] VISA [] MASTERCARD [] DISCOVER *		TOTAL SUBLET	0.00
* [] AMER XPRESS [] OTHER [] CHARGE *		TOTAL G.O.G.	0.00
*****		TOTAL MISC CHG.	19.00
		TOTAL MISC DISC	0.00
		TOTAL TAX	49.52
		TOTAL INVOICE \$	687.52

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Olean, New York 14760
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CUSTOMER SIGNATURE

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Jack Bokman, Inc.

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RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01PNZ033	33000 MILE SERVICE	MO		01PNZ036	33000 MILE SERVICE	MO	

SERVICE HISTORY RECOMMENDATIONS FROM RO# 112226 ALL TIRES GETTING THIN. MOUNT AND BALANCE 4 TIRES 787.00

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/24/08	112226	26084	27	40	C	01PNZ003	3000 MILE SERVICE
				40	W	40PNZ08	BRAKE VIBRATION
08/01/07	104009	17885	27	40	W	52PNZ03	SOUND SYSTEM
				37	W	52PNZ08	CRUISE CONTROL
07/16/07	103556	17879	28	37	W	51PNZ01	BODY ELECT CONCERN
				60	W	99PNZ	RECALLS

SALESPERSON NO. 20 JAMES S ADAMS SERVICE STATE REG# 7007087

<input type="checkbox"/> CASH	VEHICLE ID NO. 1G2ZH158564	YEAR/MAKE/MODEL 06/PONTIAC/G6/GT	PRODUCTION DATE	STOCK NO.	LICENSE NO. CDA1703	R.O. NO. 12356
<input type="checkbox"/> CREDIT CARD		CUSTOMER NO. 5586	SERVICE CONTRACT	DELIVERY DATE 09/16/05	DELIVERY MILES	SELLING DEALER NO. 07/29/08
<input type="checkbox"/> MECH. INS.	OLEAN, NY	COLOR STEALTH GRAY/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.
OTHER		TURBO <input type="checkbox"/> M/MC PNZZ	AIR COND. <input type="checkbox"/> P.S. <input type="checkbox"/>	THANS	MILEAGE 26,125	ADVISOR NO. 28
PHONE WHEN READY	RESIDENCE PHONE	BUSINESS PHONE	I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle hereon described on streets, highways or elsewhere for the purpose of testing and/or inspection; the amount of repairs to be made shall be determined on the basis of the actual amount of repairs.			
<input type="checkbox"/> YES <input type="checkbox"/> NO	TIME RECEIVED 10:12am	DATE TIME PROMISED 07/29/08	PRIORITY 06:00pm	In the event that you, the customer, authorize commencement of a repair or service, a charge will be imposed for disassembly of partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.		
APPOINTMENT	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		LABOR RATE 70.00			

JOB

C 46PNZ07 MOUNT AND BALANCE

4 NEW TIRES.

SOP

40 Mt + bal

4 new tires

2646-8971

cell

beads corroded - cleaned beads

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER, THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

THIS DEALERSHIP UTILIZES THE HOURS PUBLISHED IN THE FACTORY LABOR TIME GUIDE, CHILTON MANUAL AND/OR MOTORS CRASH BOOK, WHICH REFLECTS AN AVERAGE TIME REQUIREMENT FOR THE PERFORMANCE OF SPECIFIC VEHICLE REPAIRS, AND WHICH MAY, THEREFORE, BE EITHER MORE OR LESS THAN THE ACTUAL CLOCK TIME IN ANY GIVEN INSTANCE.

ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS
PARTS \$ _____	PARTS \$ _____
LABOR \$ _____	LABOR \$ _____
TOTAL \$ _____	TOTAL \$ _____

ADD'L REPAIRS AUTHORIZED BY:

DATE _____

TIME _____

ALL PARTS ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE.	REPLACED PARTS REQUESTED <input type="checkbox"/> YES <input type="checkbox"/> NO
--	--

REPAIR SHOP REG. NO. 7007087

Body Shop REPAIR SHOP REG. NO. 7070915



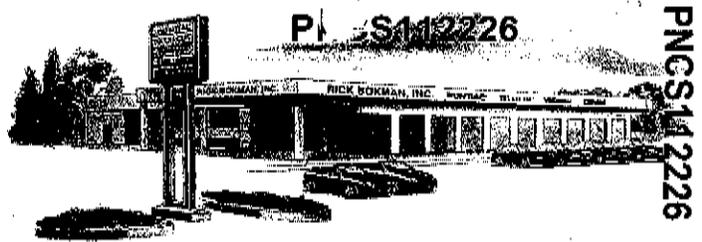
12356

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PONTIAC
BUICK
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GMC



PI S112226

PNGS112226

CUSTOMER NO. 5586	ADVISOR GARY E WILSON	TAG NO. 27	INVOICE DATE 07/24/08	INVOICE NO. PNGS112226
	LABOR RATE 70.00	MILEAGE 26,084	COLOR STEALTH GRA	STOCK NO.
	YEAR / MAKE / MODEL 06 / PONTIAC / G6 / GT		DELIVERY DATE 09/16/05	DELIVERY MILES
	VEHICLE I.D. NO. 1 G 2 Z H 1 5 8 5 6 4		SELLING DEALER NO.	PRODUCTION DATE
	R.T.E. NO.	P.O. NO.	B.O. DATE 07/24/08	
COMMENTS			MO: 26084	

LABOR & PARTS
J# 1 01PNZ003 3000 MILE SERVICE TECH(S):40 7.95
 CUSTOMER REQUESTS 3000 MILE SERVICE
 SCHEDULED MAINTENANCE DUE TO TIME OR MILES
 PERFORM 3000 MILE SERVICE AS PER GM

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	5	SW30	OIL	2.50	12.50
JOB # 1	1	OIL-FILTER	FILTER	5.00	5.00
				JOB # 1 TOTAL PARTS	17.50
				JOB # 1 TOTAL LABOR & PARTS	25.45

REPAIR SHOP REG. NO. 7007087
 BODY SHOP
 REPAIR SHOP REG. NO. 7070915

DISCLAIMER OF WARRANTIES
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J# 2 40PNZ08 BRAKE VIBRATION TECH(S):40 WARRANTY
 CUSTOMER STATES VIBRATION WHEN BRAKING
 REAR ROTORS HAVE EXCESSIVE THICKNESS VARIATION. RESURFACED
 REAR ROTORS AND ROADTEST OK.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

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J# 3 52PNZ03 SOUND SYSTEM TECH(S):40 WARRANTY
 CUSTOMER STATES HAD THUMP NOISE IN LEFT REAR, STATIC IN FRONT
 SPEAKERS AND ONE SCREECH IN RIGHT FRONT ONE TIME.
 MOISTURE ON AMP CONNECTION. NEC TO SEAL AROUND TAIL LIGHT
 NUTS AS PER BULLETIN 05-08-44-039A. DRY AMP AND CHECK
 OPERATION OK.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00



MISC CODE DESCRIPTION CONTROL NO
 JOB # 1 SS SHOP SUPPLIES
 TOTAL - MISC 1.00

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Body Shop / Collision
 813 East State Street
 (716) 373-2737

RECOMMENDATIONS
 ALL TIRES GETTING THIN. MOUNT AND BALANCE 4 TIRES 787.00

THANK YOU!
 For bringing your
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PONTIAC
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PL S112226

PNCS112226

CUSTOMER NO. 5586	ADVISOR GARY E WILSON	TAG NO. 27	INVOICE DATE 07/24/08	INVOICE NO. PNCS112226
[REDACTED]	LABOR RATE 70.00	MILEAGE 26,084	COLOR STEALTH GRA	STOCK NO.
OLEAN, NY [REDACTED]	YEAR / MAKE / MODEL 06/PONTIAC/G6/GT	DELIVERY DATE 09/16/05	DELIVERY MILES	PRODUCTION DATE
	VEHICLE I.D. NO. 1G2ZH158564	SELLING DEALER NO.		
	F.T.E. NO.	P.O. NO.	B.O. DATE 07/24/08	
	COMMENTS	MO: 26084		

TOTALS

* [] CASH [] CHECK CK. NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 7.95
TOTAL PARTS.... 17.50
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 1.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 2.12
TOTAL INVOICE \$ 28.57

REPAIR SHOP REG. NO. 7007087
BODY SHOP
REPAIR SHOP REG. NO. 7070915

DISCLAIMER OF WARRANTIES

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THANK YOU FOR YOUR BUSINESS!!
SHORTLY YOU MAY RECEIVE A SURVEY FROM GENERAL MOTORS. THIS IS OUR REPORT CARD. IF FOR ANY REASON YOU CANNOT ANSWER "COMPLETELY SATISFIED" PLEASE CONTACT GARY WILSON AT 716-372-8633. ANYTHING LESS IS A FAILING GRADE FOR US.

CUSTOMER SIGNATURE

RICK BOKMAN, INC.

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RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01PNZ033	33000 MILE SERVICE	MO		01PNZ036	33000 MILE SERVICE	MO	

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
08/01/07	104009	17885	27	37	W	52PNZ08	CRUISE CONTROL
07/16/07	103556	17879	28	37	W	51PNZ01	BODY ELECT CONCERN
				60	W	99PNZ	RECALLS
				60	W	52PNZ08	CRUISE CONTROL
				60	I	85PNZ	ACCESSORIES
				60	C	95PNZ	BODY REFINISH

SALESPERSON NO. 20

JAMES S ADAMS

SERVICE

STATE REG# 7007087

<input type="checkbox"/> CASH	VEHICLE ID. NO. 1G2ZH158564	YEAR/MAKE/MODEL 06/PONTIAC/G6/GT	PRODUCTION DATE 09/16/05	STOCK NO.	LICENSE NO. CD A1703	R.O.
<input type="checkbox"/> CREDIT CARD		CUSTOMER NO. 5586	SERVICE CONTRACT	DELIVERY MILES	SELLING DEALER NO.	R.O.
<input type="checkbox"/> MECH. INS.		COLOR STEALTH GRAY/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG
OTHER		TURBO PNZZ	M/MC	AIR COND.	P.S.	TRANS.
		MILEAGE 26,084	ADVISOR NO. 27	ADVISOR GARY E WILSON		

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby consent to the repair shop's right to operate and any inspection, and any inspection, the amount of repairs.

In the event that you, the customer, authorize commencement of a repair, you authorize completion of a repair. A charge will be imposed for assembly of partially completed repairs. Such charge will be directly related to the actual amount of labor or involved in the inspection, repair service.

C 01PNZ003 3000 MILE SERVICE
CUSTOMER REQUESTS 3000 MILE SERVICE

(40) LOP Chklist - OK

2 W 40PNZ08 BRAKE VIBRATION
 CUSTOMER STATES VIBRATION WHEN BRAKING rear
 found thickness variation on rotors
 resurfaced rear rotors, cleaned & lubed slides

3 W 52PNZ03 SOUND SYSTEM
 CUSTOMER STATES HAD THUMP NOISE IN LEFT REAR, STATIC IN FRONT
 SPEAKERS AND ONE SCREECH IN RIGHT FRONT ONE TIME.
 water in amplifier - see bulletin
 05-08-44-039A
 water test to find leak - leaking around taillight
 -sealed leak, dried amp, chk operation - good
 needs 4 tires - very close to wear bars

LABOR RATE 70.00

787.00

AutM code E for 10 out for replacement
 On 19 and water test time to locate
 repair water leak.

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ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS
PARTS \$	PARTS \$
LABOR \$	LABOR \$
TOTAL \$	TOTAL \$

ADD'L REPAIRS AUTHORIZED BY: _____

DATE: _____

TIME: _____

ALL PARTS ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE. YES NO

REPAIR SHOP REG. NO. 7007087

Body Shop REPAIR SHOP REG. NO. 7070915



Revised and Reprint: #PALZPAGRE OCT0510 C 11/06/01

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PONTIAC
BUICK
Cadillac
GMC



F CS104009

PNCS104009

CUSTOMER NO. 5586	ADVISOR GARY E WILSON	TAG NO. 27	INVOICE DATE 08/01/07	INVOICE NO. PNCS104009
LABOR RATE 68.00	MILEAGE 17,885	COLOR STEALTH GRA	STOCK NO.	
YEAR / MAKE / MODEL 06/PONTIAC/G6/GT	DELIVERY DATE 09/16/05	DELIVERY MILES		PRODUCTION DATE
VEHICLE I.D. NO. 1 G 2 Z H 1 5 8 5 6 4	SELLING DEALER NO.	R.O. DATE 08/01/07		
R.T.E. NO.	F.O. NO.	COMMENTS		

MO: 17885

LABOR & PARTS
J# 1 52PNZ08 CRUISE CONTROL TECH(S):37
CUSTOMER STATES CRUISE CUTS OUT AND INOP AT TIMES. SOP.
SEVERAL CODES FOR BRAKE SWITCH. NOT READING CORRECTLY.
REPLACE AND CLEAR CODES. ROADTEST OK.

WARRANTY

REPAIR SHOP REG. NO. 7007087
BODY SHOP
REPAIR SHOP REG. NO. 7070915

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	22666955	SENSOR KI 4.625	

WARRANTY

DISCLAIMER OF WARRANTIES
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JOB # 1 TOTAL PARTS 0.00
JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 51PNZ01 BODY ELECT CONCERN TECH(S):37
CUSTOMER STATES REMOTE WONT UNLOCK MOST TIMES.
INTERNAL PROBLEM OPEN. REPLACE AND REPROGRAM.

WARRANTY

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2	1	22733524	TRANSMITT 10.485	

WARRANTY

RICK BOKMAN, INC.
1019 East State Street
Olean, New York 14760
(716) 372-8633

JOB # 2 TOTAL PARTS 0.00
JOB # 2 TOTAL LABOR & PARTS 0.00

TOTALS

*****	TOTAL LABOR	0.00
*****	TOTAL PARTS	0.00
*****	TOTAL SUBLET	0.00
*****	TOTAL G.O.G.	0.00
*****	TOTAL MISC CHG.	0.00
*****	TOTAL MISC DISC	0.00
*****	TOTAL TAX	0.00
*****	TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!
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SALES
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COLLISION

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THANK YOU!
For bringing your
vehicle to us for service

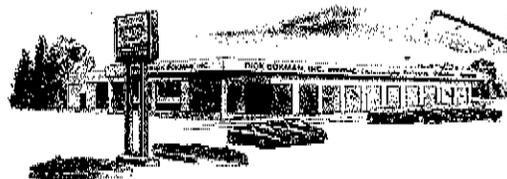
CUSTOMER SIGNATURE

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RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01PNZ021	21000 MILE SERVICE	MO					

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/16/07	103556	17879	28	60	W	99PNZ	RECALLS
				60	W	52PNZ08	CRUISE CONTROL
				60	I	85PNZ	ACCESSORIES
				60	C	95PNZ	BODY REFINISH
04/13/07	101259	15380	27	80	W	52PNZ03	SOUND SYSTEM
				80	W	60PNZ01	INT TRIM CONCERN

SALESPERSON NO. 20 JAMES S ADAMS SERVICE STATE REG# 7007087

<input type="checkbox"/> CASH	VEHICLE ID NO. 1G22H158564	YEAR/MAKE/MODEL 06/PONTIAC/G6/GT	PRODUCTION DATE	STOCK NO.	LICENSE NO. CDA1703	R.O. NO. 104009
<input type="checkbox"/> CREDIT CARD		CUSTOMER NO. 5586	SERVICE CONTRACT	DELIVERY DATE 09/16/05	DELIVERY MILES	SELLING DEALER NO. 08/01/07
<input type="checkbox"/> MECH. INS.	OLEAN, NY	COLOR STEALTH GRAY/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.
OTHER		TURBO	M/MC PNZZ	AIR COND.	P.S.	TRANS
		MILEAGE 17,885	ADVISOR NO. 27	ADVISOR GARY E WILSON		

XT-210

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delivery of parts or shipments by the supplier or the carrier. I hereby grant you and/or your employees permission to operate the vehicle. An express thereto.

In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service, a charge will be imposed for disassembly of partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.

JOB

1 **W * 52PNZ08 CRUISE CONTROL**
CUSTOMER STATES CRUISE CUTS OUT AND INOP AT TIMES. SOP
37 replace switches SOP

2 **W 51PNZ01 BODY ELECT CONCERN**
CUSTOMER STATES REMOTE WONT UNLOCK MOST TIMES. *see 6/w*
37 clean contacts been cleaned before replace 1 remote + reprogram 1 remote

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cleaned contacts unlock

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ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS
PARTS \$ _____	PARTS \$ _____
LABOR \$ _____	LABOR \$ _____
TOTAL \$ _____	TOTAL \$ _____

ADD'L REPAIRS AUTHORIZED BY: _____

DATE _____

TIME _____

ALL PARTS ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE.

REPLACED PARTS REQUESTED YES NO

REPAIR SHOP REG. NO. 7007087

Body Shop REPAIR SHOP REG. NO. 7070915



Ride

Form 603 and 603-1/06 ERSALZHW03E 02/05/10 Q (11/10/06)

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S103556

PONTIAC
BUICK
Cadillac
GMC

CUSTOMER NO. 5586	ADVISOR TRACY A WOOD	TAG NO. 28	INVOICE DATE 07/16/07	INVOICE NO. PNC5103556
	LABOR RATE 68.00	MILEAGE 17,878	COLOR STEALTH GRA	STOCK NO.
	YEAR / MAKE / MODEL 06 / PONTIAC / G6 / GT		DELIVERY DATE 09/16/05	DELIVERY MILES
	VEHICLE I.D. NO. 1G2ZH158564		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	PIG DATE 07/16/07	
COMMENTS				MO: 17879

LABOR & PARTS	RECALLS	TECH(S)	WARRANTY
J# 1 99PNZ	RECALL SUNROOF SECURE DRAIN HOSES	60	
PARTS	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	STRAP I/P 8.965		0.00
		JOB # 1 TOTAL PARTS	0.00
		JOB # 1 TOTAL LABOR & PARTS	0.00
J# 2 52PNZ08	CRUISE CONTROL WAS QUITTING OVER BUMPS NOW INOP SCANTEST CODES C0161,P0703,C0277,C0561 BRAKE SWITCH SENSOR NOT READING CORRECTLY, NEC TO ORDER.	60	
PARTS	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	SENSOR KI 4.625		0.00
		JOB # 2 TOTAL PARTS	0.00
		JOB # 2 TOTAL LABOR & PARTS	0.00
J# 3 85PNZ	ACCESSORIES REMOTE WONT UNLOCK UNLESS PUSHED SEVERAL TIMES CLEAN REMOTE CONTACTS AND REPLACE WEAK BATTERY AS PER BULLETIN 99-08-52-005B	60	
PARTS	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3	BATTERY 10.485		0.00
		JOB # 3 TOTAL PARTS	0.00
		JOB # 3 TOTAL LABOR & PARTS	0.00
J# 4 95PNZ	BODY REFINISH NEED ESTIMATE SEE ATTACHED NOTE.	60	
PARTS	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 4			0.00
		JOB # 4 TOTAL PARTS	0.00
		JOB # 4 TOTAL LABOR & PARTS	0.00

REPAIR SHOP REG. NO. 7007087
BODY SHOP
REPAIR SHOP REG. NO. 7070915

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PONTIAC
BUICK
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CUSTOMER NO. 5586	ADVISOR TRACY A WOOD	TAG NO. 28	INVOICE DATE 07/16/07	INVOICE NO. NCS103556
[REDACTED]	LAST PRICE 68.00	MILEAGE 17,878	CLASS STEALTH GRA	STOCK NO.
OLEAN, NY [REDACTED]	YEAR/MAKE/MODEL 06/PONTIAC/G6/GT	DELIVERY DATE 09/16/05	DELIVERY MILES	
	VEHICLE ID NO. 1G2ZH158564	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	P.O. DATE 07/16/07	
	COMMENTS	MO: 17879		

TOTALS

*****	TOTAL LABOR....	0.00
*	TOTAL PARTS....	0.00
* [] CASH [] CHECK CK NO. []	TOTAL SUBLET....	0.00
*	TOTAL G.O.G....	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL MISC CHG....	0.00
*	TOTAL MISC DISC....	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL TAX.....	0.00
*****	TOTAL INVOICE \$	0.00

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BODY SHOP
REPAIR SHOP REG. NO. 7070915

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RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01PNZ021	21000 MILE SERVICE	MO					

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/13/07	101259	15380	27	80	W	52PNZ03	SOUND SYSTEM
03/27/06	92160	6087	28	80	W	60PNZ01	INT TRIM CONCERN
01/03/06	90244	3869	28	80	W	52PNZ08	CRUISE CONTROL
12/22/05	90022	3702	28	60	C	98PNZ	BODY MECHANICAL
					C	61PNZ20	EXT MIRROR
					C	01PNZ003	3000 MILE SERVICE

SALESPERSON NO. 20 JAMES S ADAMS **S E R V I C E** STATE REG# 7007087

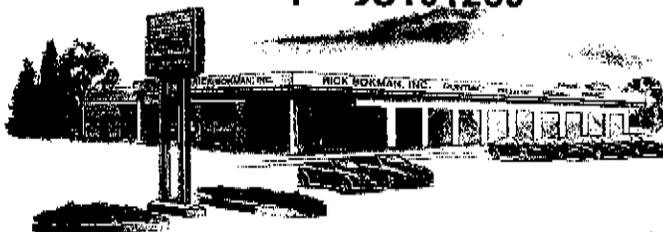
<input type="checkbox"/> CASH	VEHICLE ID. NO. 1G22ZH158564	YEAR/MAKE/MODEL 06/PONTIAC/G6/GT	PRODUCTION DATE	STOCK NO.	LICENSE NO. CDA1703	R.O. NO. 103556	
<input type="checkbox"/> CREDIT CARD		CUSTOMER NO. 5586	SERVICE CONTRACT	DELIVERY DATE 09/16/05	DELIVERY MILES	SELLING DEALER NO.	
<input type="checkbox"/> MECH. INS.	OLEAN, NY	COLOR STEALTH GRAY/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.	
OTHER	RESIDENCE PHONE	BUSINESS PHONE	TURBO	M/M.C.	AIR COND.	P.S.	
			TRANS	MILEAGE 17,878	ADVISOR NO. 28	ADVISOR TRACY A WOOD	
PHONE WHEN READY <input type="checkbox"/> YES <input type="checkbox"/> NO	TIME RECEIVED 07:34am	DATE/TIME PROMISED 07/16/07 06:00pm	PRIORITY	I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to use the vehicle herein described on streets, highways or elsewhere for the purpose of testing and inspection.			In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service, a charge will be imposed for disassembly of partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.
APPOINTMENT <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	LABOR RATE 68.00	An express thereto. <input checked="" type="checkbox"/>					

1	W 99PNZ	RECALLS	ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER, THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.
2	W * 52PNZ08	CRUISE CONTROL	THIS DEALERSHIP UTILIZES THE HOURS PUBLISHED IN THE FACTORY LABOR TIME GUIDE, CHILTON MANUAL AND/OR MOTORS CRASH BOOK, WHICH REFLECTS AN AVERAGE TIME REQUIREMENT FOR THE PERFORMANCE OF SPECIFIC VEHICLE REPAIRS AND WHICH MAY VARY ONE OR MORE PERCENT MORE OR LESS THAN THE ACTUAL WORK TIME TAKEN TO COMPLETE THE REPAIR.
3	W 85PNZ	ACCESSORIES	ORIGINAL ESTIMATE
4	C 95PNZ	BODY REFINISH	AUTHORIZED ADDITIONS
RECALL SUNROOF <i>Repair drains as per Recall</i> WAS QUITTING OVER BUMPS NOW INOP <i>check for codes - see below</i> REMOTE WONT UNLOCK UNLESS PUSHED SEVERAL TIMES <i>clean Remote and Replace battery - weak</i> NEED ESTIMATE <i>also see 99-08-52-005B</i>		PARTS \$ _____ LABOR \$ _____ TOTAL \$ _____ ADD'L REPAIRS AUTHORIZED BY: _____ DATE _____ TIME _____ ALL PARTS ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE. <input type="checkbox"/> YES <input type="checkbox"/> NO REPLACED PARTS REQUESTED _____ REPAIR SHOP REG. NO. 7007087 REPAIR SHOP REG. NO. 7007087 BETTER BUY BOKMAN	
C0161 ABS/TCS brake switch ckt above max threshold P0703 Brake switch ckt 2 C0501 EBCM system disabled invalid serial data C0277 BCM BPP sensor ckt Rate or change above threshold		Received repair on 7/11/07 Received repair on 7/11/07	

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PONTIAC
BUICK
Cadillac
GMC



PNCS101259

F CS101259

CUSTOMER NO. 5586	GARY E WILSON	27 TAG NO.	INDEX DATE 05/07/07	INVOICE NO. PNCS101259
LABOR PRICE 05.00		MILEAGE 14,936	COLOR STEALTH GRA	STOCK NO.
YEAR/MODEL 06/PONTIAC/G6/GT			DATE 09/16/05	DELIVERY MILES
VEHICLE I.D. NO. 1G2ZH158564			SELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.	P.O. NO.		04/13/07	
COMMENTS				MO: 15380

LABOR & PARTS
1 52PNZ03 SOUND SYSTEM TECH(S): 80 WARRANTY
CUSTOMER STATES LOUD BUZZ/SQUEAK COMING FROM REAR SPEAKER AT TIMES.
CHECK OPERATION. TRACES TO RIGHT FRONT SPEAKER. NEC TO REPLACE RIGHT FRONT DOOR SPEAKER.

REPAIR SHOP REG. NO. 7007087
BODY SHOP
REPAIR SHOP REG. NO. 7070915

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	15896578	SPEAKER	9.665	0.00
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

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2+60PNZ01 INT TRIM CONCERN TECH(S): 80 WARRANTY
CUSTOMER STATES RIGHT SIDE KICK PANEL KEEPS COMING LOOSE. RETAINERS WEAK. PART OF PANEL. NEC TO REPLACE PANEL.

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PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	10394840	MOLDING	10.051	0.00
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

TOTALS		TOTAL LABOR	0.00
		TOTAL PARTS	0.00
		TOTAL SUBLET	0.00
		TOTAL G.O.G.	0.00
		TOTAL MISC CHG.	0.00
		TOTAL MISC DISC	0.00
		TOTAL TAX	0.00
		TOTAL INVOICE \$	0.00



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PONTIAC
BUICK
Suzuki
GMC

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RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
03/27/06	92160	6087	28	80	W	52PNZ08	CRUISE CONTROL
01/03/06	90244	3869	28	80	W	98PNZ	BODY MECHANICAL
12/22/05	90022	3702	28	40	C	61PNZ20	EXT MIRROR
				60	C	01PNZ003	3000 MILE SERVICE
				60	W	61PNZ19	BODY ADJUSTMENTS
				60	C	61PNZ20	EXT MIRROR

SALESPERSON NO. 20 JAMES S ADAMS SERVICE STATE REG# 7007087

<input type="checkbox"/> CASH	VEHICLE ID NO. 1G22H158564	YEAR/MAKE/MODEL 06/PONTIAC/G6/GT	PRODUCTION DATE	STOCK NO.	LICENSE NO. CDA1703	R.O. NO. 101259	
<input type="checkbox"/> CREDIT CARD		CUSTOMER NO. 5586	SERVICE CONTRACT	DELIVERY DATE 09/16/05	DELIVERY MILES	SELLING DEALER NO.	
<input type="checkbox"/> MECH. INS.	OLEAN, NY	COLOR STEALTH GRAY/	CONTRACT NO. 15380	EXPIRATION DATE	EXPIRATION MILES	R.O. DATE 04/13/07	
OTHER		TURBO	M/MC PNZZ	A/H COND.	P.S.	TAG NO.	
		TRANS	MILEAGE 14,936	ADVISOR NO. 27	ADVISOR GARY E WILSON		
PHONE WHEN READY	TIME RECEIVED 01:06pm	DATE/TIME PROMISED 04/13/07 06:00pm	PRIORITY	I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs hereto.			In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service, a charge will be imposed for disassembly of partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.
APPOINTMENT	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	LABOR RATE 65.00	X <i>[Signature]</i>			

W 52PNZ03 SOUND SYSTEM
CUSTOMER STATES LOUD BUZZ/SQUEAK COMING FROM REAR SPEAKER AT TIMES.
RF Speaker Noise
Wass to order speaker
Mount Rear Panel Replaced RF speaker
244-8911
Order LF Trim Panel (Body side)
(Customer's Broken off)
Replaced LF Kick Panel (Body side)

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ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS
PARTS \$ _____	PARTS \$ _____
LABOR \$ _____	LABOR \$ _____
TOTAL \$ _____	TOTAL \$ _____

ADD'L REPAIRS AUTHORIZED BY: _____
 DATE _____
 TIME _____

ALL PARTS ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE.	REPLACED PARTS REQUESTED <input type="checkbox"/> YES <input type="checkbox"/> NO
--	--

REPAIR SHOP REG. NO. 7007087

Body Shop REPAIR SHOP REG. NO. 7070915



Brazos, Inc. Reman. EPALZ7W02E 0205150 D 11081

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PONTIAC
 Oldsmobile
BUICK
Cadillac
GMC

CUSTOMER NO. 5586	ADVISOR TRACY A WOOD	TAG NO. 28	INVOICE DATE 03/27/06	INVOICE NO. PNC592160
[REDACTED]	LABOR FROM 65.00	LICENSE NO.	MILEAGE 6,087	CLASS STEALTH GRA
OLEAN, NY	YEAR / MAKE / MODEL 06/PONTIAC/G6/GT	DELIVERY DATE 09/16/05	DELIVERY MILES	STOCK NO. 06125T
[REDACTED]	VEHICLE ID. NO. 1G2ZH158564	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	R.T.E. NO.	P.O. NO.	R.O. DATE 03/27/06	
COMMENTS				MO: 6087

LABOR & PARTS
J# 1 52PNZ08 CRUISE CONTROL TECH(S): 80 WARRANTY
 CUTS OUT OFTEN AT TIMES WONT RESET.
 SCANTEST CODE P0161 ABS/TCS BRAKE SWITCH CIRCUIT ABOVE
 THRESHOLD.
 RELEARN BRAKE SWITCH WITH LATEST UPDATE. CLEAR CODE AND
 ROADTEST OK.
 JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 98PNZ BODY MECHANICAL TECH(S): 80 WARRANTY
 CHECK LEAK IN L/REAR FROM TAILPIPE?
 LINES OK LEAK FROM CONDONSATION IN EXHAUST SYSTEM
 JOB # 2 TOTAL LABOR & PARTS 0.00

TOTALS.....

* [] CASH [] CHECK CK. NO. []	TOTAL LABOR....	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL PARTS....	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL SUBLET....	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

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CUSTOMER SIGNATURE _____

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 BODY SHOP
 REPAIR SHOP REG. NO. 7070915
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RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01PNZ006	6000 MILE SERVICE	MI					

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
01/03/06	90244	3869	28	40	C	61PNZ20	EXT MIRROR
12/22/05	90022	3702	28	60	C	01PNZ003	3000 MILE SERVICE
				60	W	61PNZ19	BODY ADJUSTMENTS
				60	C	61PNZ20	EXT MIRROR
09/19/05	87574	120	27	63	I	75PNZ04	CHECK PDI
				63	I	03PNZ	NEW YORK STATE INSP

SALESPERSON NO. 20 JAMES S ADAMS SERVICE STATE REG# 7007087

<input type="checkbox"/> CASH	VEHICLE I.D. NO. 1G2Z2H158564	YEAR/MAKE/MODEL 06/PONTIAC/G6/GT	PRODUCTION DATE 06125T	STOCK NO. 06125T	LICENSE NO.	R.O. NO. 92160
<input type="checkbox"/> CREDIT CARD		CUSTOMER NO. 5586	SERVICE CONTRACT	DELIVERY DATE 09/16/05	DELIVERY MILES	SELLING DEALER NO.
<input type="checkbox"/> MECH. INS.		COLOR STEALTH GRAY/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.
OTHER		TURBO	MMV	AIR COND.	P. S.	TRANS
		PNZZ				
PHONE WHEN READY		MILEAGE 6,087	ADVISOR NO. 28	ADVISOR TRACY A WOOD	In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service, a charge will be imposed for disassembly of partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.	
<input type="checkbox"/> YES <input type="checkbox"/> NO	07:48am	03/27/06	06:00pm	LABOR RATE 65.00	I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments to the dealer or transporter. I hereby grant you and/or your employees permission to operate the vehicle in the event of a hearing and/or inspection. I agree to pay the amount of repairs therefor.	
APPOINTMENT	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No					

1 W 52PNZ08 CRUISE CONTROL CUTS OUT OFTEN AT TIMES WONT RESET.

2 W 98PNZ BODY MECHANICAL CHECK LEAK IN L/REAR, FROM TAILPIPE?

Scan For Codes

P0161 ABS/TCS Brake Switch Cor Above Maximum Threshold

Call for Bulletin and PI

No Bulletin or PI

McNair BPP sensor Clean Codes

Test Drive

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THIS DEALERSHIP UTILIZES THE HOURS PUBLISHED IN THE FACTORY LABOR TIME GUIDE, CHILTON MANUAL AND/OR MOTORS CRASH BOOK, WHICH REFLECTS AN AVERAGE TIME REQUIREMENT FOR THE PERFORMANCE OF SPECIFIC VEHICLE REPAIRS, AND WHICH MAY, THEREFORE, BE EITHER MORE OR LESS THAN THE ACTUAL CLOCK TIME IN ANY GIVEN INSTANCE.

ORIGINAL ESTIMATE		AUTHORIZED ADDITIONS	
PARTS \$		PARTS \$	
LABOR \$		LABOR \$	
TOTAL \$		TOTAL \$	

ADD'L REPAIRS AUTHORIZED BY:

DATE _____

TIME _____

ALL PARTS ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE.	REPLACED PARTS REQUESTED <input type="checkbox"/> YES <input type="checkbox"/> NO
--	--

REPAIR SHOP REG. NO. 7007087

Body Shop REPAIR SHOP REG. NO. 7070915



92160

Rick Bokman, Inc.

1019 East State Street • Olean, NY 14760 • Phone (716) 372-8633



PNCSS90244

PONTIAC
Oldsmobile
BUICK
Cadillac
GMC

CUSTOMER NO. 5586	OWNER TRACY A WOOD	TAG NO. 28	INVOICE DATE 01/03/06	INVOICE NO. PNCSS90244
[REDACTED]	LEASER PRICE 65.00	LICENSE NO.	COLOR STEALTH GRA	STOCK # 06125T
OLEAN, NY [REDACTED]	YEAR/MAKE (MODEL) 06/PONTIAC/G6/GT	MILEAGE 3,869	DATE RECEIVED 09/16/05	DELIVERY MILES
[REDACTED]	VEHICLE I.D. NO. 1G2ZH158564		SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F. T. E. NO.	P. O. NO.	REPAIR DATE 01/03/06	
COMMENTS				MO: 3869

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
J# 1 61PNZ20 EXT MIRROR R/MIRROR BROKEN SOP MIRROR BROKEN.NEC TO REPLACE MIRROR.	1	15824510	MIRROR 10.185	100.00	39.00
				JOB # 1 TOTAL PARTS	100.00
				JOB # 1 TOTAL LABOR & PARTS	139.00
TOTALS					

REPAIR SHOP REG. NO. 7007087
BODY SHOP
REPAIR SHOP REG. NO. 7070915

DISCLAIMER OF WARRANTIES
The seller, hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products.

*****		TOTAL LABOR...	39.00
* [] CASH [] CHECK CK NO. []		TOTAL PARTS...	100.00
* [] VISA [] MASTERCARD [] DISCOVER		TOTAL SUBLET...	0.00
* [] AMER XPRESS [] OTHER [] CHARGE		TOTAL G.O.G...	0.00
*****		TOTAL MISC CHG.	0.00
		TOTAL MISC DISC	0.00
		TOTAL TAX.....	11.12
		TOTAL INVOICE \$	150.12

THANK YOU FOR YOUR BUSINESS!!
SHORTLY YOU MAY RECEIVE A SURVEY FROM GENERAL MOTORS. THIS IS OUR REPORT CARD. IF FOR ANY REASON YOU CANNOT ANSWER "COMPLETELY SATISFIED" PLEASE CONTACT GARY WILSON AT 716-372-8633. ANYTHING LESS IS A FAILING GRADE FOR US.

CUSTOMER SIGNATURE

RICK BOKMAN, INC.
1019 East State Street
Olean, New York 14760
(716) 372-8633

SALES
SERVICE PARTS
COLLISION

Body Shop / Collision
813 East State Street
(716) 373-2737

THANK YOU!
For bringing your vehicle to us for service

East State Street • Olean, NY 14760 • Phone (716) 372-8633

Body Shop / Collision
813 East State Street
(716) 373-2737



RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
12/22/05	90022	3702	28	60	C	01PNZ03	3000 MILE SERVICE
09/19/05	87574	120	27	60	W	61PNZ19	BODY ADJUSTMENTS
				60	C	61PNZ20	EXT MIRROR
				63	I	75PNZ04	CHECK PDI
				63	I	03PNZ	NEW YORK STATE INSP
				64	I	90PNZ	DETAIL FOR DELIVERY

SALESPERSON NO. 20 **JAMES S ADAMS** **S E R V I C E** STATE REG# 7007087

<input type="checkbox"/> CASH	VEHICLE ID NO. 1G2ZH158564	YEAR/MAKE/MODEL 06/PONTIAC/G6/GT	PRODUCTION DATE 06125T	STOCK NO. 06125T	LICENSE NO.	R. O. NO. 90244	
<input type="checkbox"/> CREDIT CARD	CUSTOMER NO. 5586		SERVICE CONTRACT	DELIVERY DATE 09/16/05	DELIVERY MILES	R. O. DATE 01/03/06	
<input type="checkbox"/> MECH. INS.	COLOR STEALTH GRAY/		CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILLS	TAG NO.	
OTHER	TURBO PNZZ	AIR COND.	P. S.	TRANS.	MILEAGE 3,869	ADVISOR NO. 28	
ADVISOR TRACY A WOOD	<p>I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.</p>						
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	TIME RECEIVED 12:38pm	DATE/TIME PROMISED 01/03/06 06:00pm	PRIORITY	LABOR RATE 65.00			In the event that you, the customer, authorize commencement of a repair or service, a charge will be imposed for disassembly of partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.

JOB

1 **C* 61PNZ20 EXT MIRROR**

R/MIRROR BROKEN

SOP

(40) R+R Mirror

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ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS
PARTS \$ _____	PARTS \$ _____
LABOR \$ _____	LABOR \$ _____
TOTAL \$ _____	TOTAL \$ _____

ADD'L REPAIRS AUTHORIZED BY: _____

DATE _____

TIME _____

ALL PARTS ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE.

REPLACED PARTS REQUESTED YES NO

REPAIR SHOP REG. NO. 7007087

Body Shop REPAIR SHOP REG. NO. 7070915



Brynoka and Thornville Erie, ZHW03E 0206150 104959

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	F. O. NO. EMP. NO. OPER. NO.	TIME	OFF NO. IN 6
162		90274 40		JAVA #00

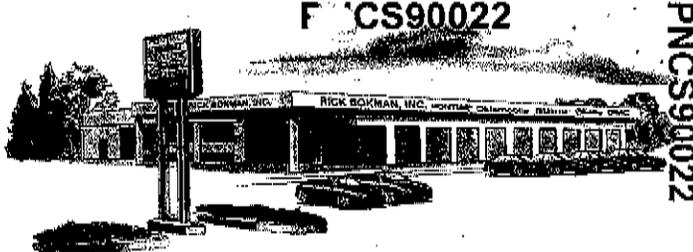
TOTAL

TOTAL

Rick Bokman, Inc.

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PONTIAC
Oldsmobile
BUICK
Cadillac
GMC



FCS90022

PNCSS90022

CUSTOMER NO. 5586	ADVISOR TRACY A WOOD	TAG NO. 28	INVOICE DATE 12/22/05	INVOICE NO. PNCSS90022
	LABOR RATE 65.00	GEN/ISS/NO.	MILEAGE 3,702	COLOR STEALTH GRA
	YEAR / MAKE / MODEL 06/PONTIAC/G6/GT		DELIVERY DATE 09/16/05	STOCK NO. 06125T
	VEHICLE NO. 1 G 2 Z H 1 5 8 5 6 4 1 5 1 5 3 8		SELLING DEALER NO.	PRODUCTION DATE
	P. T. C. NO.	P. O. NO.	INVOICE DATE 12/22/05	
COMMENTS				MO: 3702

LABOR & PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
J# 1 01PNZ003			3000 MILE SERVICE CUSTOMER REQUESTS 3000 MILE SERVICE SCHEDULED MAINTENANCE DUE TO TIME OR MILES PERFORM 3000 MILE SERVICE AS PER GM		TECH(S):60 6.70
PARTS					
JOB # 1	5	10W30	OIL	2.05	10.25
JOB # 1	1	OIL FILTER	FILTER	5.00	5.00
				JOB # 1 TOTAL PARTS	15.25
				JOB # 1 TOTAL LABOR & PARTS	21.95
J# 2 61PNZ19			BODY ADJUSTMENTS R/CORNER OF TRUNK CATCHES ON BODY ADJUST TRUNK HINGES.		TECH(S):60 WARRANTY
PARTS					
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00
J# 3 61PNZ20			EXT MIRROR R/MIRROR COVER BROKEN NEC TO ORDER COMPLETE MIRROR 100.00 PLUS LABOR.		TECH(S):60 0.00
PARTS					
JOB # 3	0	15778704	MIRROR 10.185	100.00	0.00
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00
MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # 1	SS	SHOP SUPPLIES			1.00
				TOTAL - MISC	1.00

REPAIR SHOP REG. NO. 7007087
BODY SHOP
REPAIR SHOP REG. NO. 7070915

DISCLAIMER OF WARRANTIES
The seller, hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products.

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1019 East State Street
Olean, New York 14760
(716) 372-8633

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Body Shop / Collision
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THANK YOU!
For bringing your
vehicle to us for service

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PONTIAC
 Cadillac
 Buick

Body Shop / Collision
 813 East State Street
 (716) 373-2737



RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
09/19/05	87574	120	27	63 63 64	I I I	75PNZ04 03PNZ 90PNZ	CHECK PDI NEW YORK STATE INSP DETAIL FOR DELIVERY

SALESPERSON NO. 20 JAMES S ADAMS SERVICE STATE REG# 7007087

<input type="checkbox"/> CASH	VEHICLE ID NO. 1GZZH158564	YEAR/MAKE/MODEL 06/PONTIAC/G6/GT	PRODUCTION DATE 06125T	STOCK NO. 06125T	LICENSE NO. 90022
<input type="checkbox"/> CREDIT CARD		CUSTOMER NO. 5586	SERVICE CONTRACT	DELIVERY DATE 09/16/05	DELIVERY MILES
<input type="checkbox"/> MECH. INS.	OLEAN, NY	COLOR STEALTH GRAY/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES
OTHER		TURBO M/MC AIR COND. P. S. TRANS	MILEAGE 3,702	ADVISOR NO. 28	ADVISOR TRACY A WOOD
PHONE WHEN READY	TIME RECEIVED 09:56am	DATE/TIME PROMISED 12/22/05 06:00pm	PRIORITY	I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission for the purpose of testing or secure the vehicle for the purpose of above vehicle to	
APPOINTMENT	<input type="checkbox"/> Yes	LABOR RATE 65.00	<input checked="" type="checkbox"/> No	In the event that you, the customer, authorize commencement but do not authorize completion of a repair or re-assembly of partially completed work, a charge will be imposed for disassembly of partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.	

- JOB**
- C 01PNZ003 3000 MILE SERVICE**
 CUSTOMER REQUESTS 3000 MILE SERVICE
Reset oil life -35°F 4 1/2 qts oil
 - W 61PNZ19 BODY ADJUSTMENTS**
 R/CORNER OF TRUNK CATCHES ON BODY
adjust both trunk hinges
 - C 61PNZ20 EXT MIRROR**
 R/MIRROR COVER BROKEN

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ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS
PARTS \$ _____	PARTS \$ _____
LABOR \$ _____	LABOR \$ _____
TOTAL \$ _____	TOTAL \$ _____

ADD'L REPAIRS AUTHORIZED BY:

DATE _____

TIME _____

ALL PARTS ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE.	REPLACED PARTS REQUESTED <input type="checkbox"/> YES <input type="checkbox"/> NO
--	--

REPAIR SHOP REG. NO. 7007087

Body Shop REPAIR SHOP REG. NO. 7070915



Herold and Bryan, STALBRIDGE CC06150 (06/06)

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R. O. NO. EMP. NO. OPER. NO.	TIME	OFF
.60		90022 60		12 ON

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R. O. NO. EMP. NO. OPER. NO.	TIME	OFF
.30		90022 60		4 ON

Rick Bokman, Inc.

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PONTIAC
Oldsmobile
BUICK
Cadillac
GMC

Fitzpatrick



PNIS87574

CUSTOMER NO. 101	GARY E WILSON	27 TAG NO.	INVOICE NO. 09/19/05	PNIS87574
	08:00	LICENSE NO.	MILEAGE 120	STEALTH GRA 06125T
OLEAN, NEW YORK	YEAR / MAKE / MODEL 06 / PONTIAC / G6 / GT		DELIVERY DATE	DELIVERY MILES
	VEHICLE ID NO. 1G2ZH158564		SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE	F. T. E. NO.		P. O. NO.	09/19/05
COMMENTS				MO: 120

LABOR & PARTS			
J# 1 75PNZ04	CHECK PDI	HOURS: 0.40	TECH(S): 63 15.20
	CHECK PDI WAS DEALER TRADE CHECK PDI, CHECK FLUIDS, CHECK TIRE PRESSURES FOR DELIVERY		
JOB # 1 TOTAL LABOR & PARTS 15.20			
J# 2 03PNZ	NEW YORK STATE INSP	HOURS: 1.00	TECH(S): 63 10.00
	CUSTOMER REQUESTS NEW YORK SAFETY INSPECTION. DUE TO TIME PERFORM NY SI STATION 7007087 11383191 GM85		
JOB # 2 TOTAL LABOR & PARTS 10.00			
J# 3 90PNZ	DETAIL FOR DELIVERY	HOURS: 0.00	TECH(S): 64 0.00
	DETAIL FOR DELIVERY DETAIL COMPLETED		
JOB # 3 TOTAL LABOR & PARTS 0.00			
TOTALS			
CONTROL# 06125T	ACCOUNT#	AMOUNT	
		TOTAL LABOR...	25.20
		TOTAL PARTS...	0.00
		TOTAL SUBLET...	0.00
		TOTAL G.O.G...	0.00
		TOTAL MISC. CHG...	0.00
		TOTAL MISC. DISC...	0.00
		TOTAL TAX...	0.00
		TOTAL INVOICE \$	25.20

REPAIR SHOP REG. NO. 7007087
BODY SHOP
REPAIR SHOP REG. NO. 7070915

DISCLAIMER OF WARRANTIES
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RICK BOKMAN, INC.
1019 East State Street
Olean, New York 14760
(716) 372-8633



SALES
SERVICE PARTS
COLLISION

Body Shop / Collision
813 East State Street
(716) 373-2737

THANK YOU!
For bringing your
vehicle to us for service

APPROVED BY SIGNATURE

Reynolds and Reynolds ERMZPRKNE C0203147 (05/06)

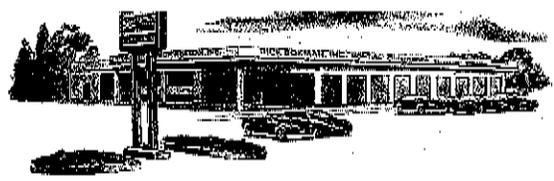
STRAIGHT TIME REB.	FLAT RATE PRICE	P.O. NO. DATE	TIME	OFF	TO
0.87		63 06-125T			

ADDITIONAL MATERIALS
 BOB RECORD

BOKMAN, INC.

East State Street • Olean, NY 14760 • Phone (716) 372-8633

Body Shop / Collision
813 East State Street
(716) 373-2737



mobile
GMC

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

SALESPERSON NO.

S E R V I C E

STATE REG# 7007087

<input type="checkbox"/> CASH	VEHICLE ID NO. 1G22H158564	YEAR/MAKE/MODEL 06/PONTIAC/G6/GT	PRODUCTION DATE 0612ST	STOCK NO. 0612ST	LICENSE NO.	PL. O. NO. 87574	
<input type="checkbox"/> CREDIT CARD		CUSTOMER NO. 101	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.	
<input type="checkbox"/> MECH. INSP.	OLEAN, NEW YORK	COLOR STEALTH GRAY	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	PL. O. DATE 09/19/05	
OTHER	RESIDENCE PHONE	TURBO	M/MC	AIR COND.	P-S	TRANS	
		PNZZ					
		MILEAGE 120	ADVISOR NO. 27	ADVISOR GARY E WILSON			
PHONE WHEN READY	TIME RECEIVED 08:04am	DATE/TIME PROMISED 09/19/05 06:00pm	PRIORITY	I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.			In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service, a charge will be imposed for disassembly of partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.
APPOINTMENT		LABOR RATE 65.00		X			

1	75PNZ04	CHECK PDI
	CHECK PDI	
	WAS DEALER TRADE	
2	03PNZ	NEW YORK STATE INSP
	CUSTOMER REQUESTS NEW YORK SAFETY INSPECTION.	
		<i>NY SL @ 11383191</i>
3	90PNZ	DETAIL FOR DELIVERY
	DETAIL FOR DELIVERY	

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ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS
PARTS \$	PARTS \$
LABOR \$	LABOR \$
TOTAL \$	TOTAL \$

ADD'L REPAIRS AUTHORIZED BY: _____

DATE: _____

TIME: _____

ALL PARTS ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE.

REPLACED PARTS REQUESTED YES NO

REPAIR SHOP REG. NO. 7007087

Body Shop, REPAIR SHOP REG. NO. 7070915



87574

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VIA FAX ONLY

December 8, 2010

Mike Santoro
Small Pontiac-Cadillac-GMC Truck
1170 E Pittsburgh St.
Greensburg, PA 15601

RE: [REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Mr. Santoro:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to **866-300-1249**. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors



VIA FAX ONLY

December 8, 2010

Mike Santoro
Smail Pontiac-Cadillac-GMC Truck
1170 E Pittsburgh St.
Greensburg, PA 15601

RE: [REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Mr. Santoro:

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Sincerely,

General Motors



VIA FAX ONLY

December 9, 2010

Mike Santoro
Small Pontiac-Cadillac-GMC Truck
1170 E Pittsburgh St.
Greensburg, PA 15601

RE:

[REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Mr. Santoro:

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Please fax them to **866-300-1249**. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

If you prefer to overnight documents please remit to: General Motors/Minacs
7401 E. Ben White Blvd.
Bldg. #3
Austin, TX 78741
Attention: BRC Legal Viviana Montreal

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors



VIA FAX ONLY

December 9, 2010

Mike Santoro
Small Pontiac-Cadillac-GMC Truck
1170 E Pittsburgh St.
Greensburg, PA 15601

RE:

[REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Mr. Santoro:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

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7401 E. Ben White Blvd.
Bldg. #3
Austin, TX 78741
Attention: BRC Legal Viviana Montreal

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors



VIA FAX ONLY

December 9, 2010

Mike Santoro
Smail Pontiac-Cadillac-GMC Truck
1170 E Pittsburgh St.
Greensburg, PA 15601

RE: [REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Mr. Santoro:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to **866-300-1249**. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

If you prefer to overnight documents please remit to: General Motors/Minacs
7401 E. Ben White Blvd.
Bldg. #3
Austin, TX 78741
Attention: BRC Legal Viviana Monreal

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors



Viviana
Monreal/Austin/GM1
12/09/2010 04:27 PM

To lapplegate@mylemon.com
cc anne@mylemon.com
bcc
Subject NISM-Melissa Maloberti

Customer Last [REDACTED]
Service Request: 71-895265453
Vehicle:2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate:

I believe that this vehicle was purchased at a non GM facility. Can you please provide me the sales documents for this customer? Thanks.

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors

**GMC****HUMMER****General Motors Business Resource Center****FAX****To: Mike Santoro**

Company: Small Pontiac-Cadillac-GMC Truck

Fax: 724-830-8025

Phone: (724) 837-7000

TO : ~~From:~~ **Viviana Monreal**

Fax: 866-300-1249

Phone: 866-790-5700 x21426

E-mail:

cc:**NOTES:***Veh only here 4 times*

Customer Number: [REDACTED]

Invoice No: [REDACTED]

ACCOUNTING

Small Pontiac Cadillac GMC
P.O. Box 1200 · 5116 Route 30 East
Greensburg, PA 15601
724-837-7000 · 800-642-3325
smailauto.com

JEANNETTE, PA

Home: [REDACTED] Bus: [REDACTED]

Cell: [REDACTED]

Page 1 of 1

SERVICE ADVISOR: 3205 CHRISTOPHER D MAR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	06	PONTIAC G6	1G2ZH158564 [REDACTED]	[REDACTED]	39215 / 39215		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN09			17:00 22NOV10			CASH	22NOV10
B.O. OPENED	READY	OPTIONS: ENG:3.5_Liter_SFI					
09:50 22NOV10	17:44 22NOV10						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A QUALITY INSPECTION

00	QUALITY INSPECTION	3718	C	0.00	0.00	0	0			0.00	0.00
PARTS:		0.00	LABOR:		0.00	OTHER:		0.00	TOTAL LINE A:		0.00

B CUSTOMER STATES: REAR B BRAKE LIGHTS STAY ON EVEN WHEN FOOT IS REMOVED FROM PEDAL

CAUSE:

36	INTERMITTENTLY BRAKE LIGHT SWITCH STICKS, REPLACE BRAKE LIGHT SWITCH	3718	W	0.00	0.60	1290	5179			51.79	51.79
1	22666955 SENSOR KI					1222	1711	0	24.44	17.11	17.11
						1222	1711	TPARTS			
						1290	5179	TLABOR			
PARTS:		17.11	LABOR:		51.79	OTHER:		0.00	TOTAL LINE B:		68.90

INV # 343416

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
[REDACTED]	0	0		[REDACTED]	5179	1290	
[REDACTED]	1711	1222		[REDACTED]	0	*****	
[REDACTED]	6890	*****					

COST, SALE, & COMP TOTALS 2512 6890 0

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 0.00
PARTS AMOUNT	\$ 0.00
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 0.00
TOTAL CHARGES	\$ 0.00
LESS INSURANCE	\$ 0.00
SALES TAX	\$ 0.00
PLEASE PAY THIS AMOUNT	\$ 0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

Customer Number [REDACTED]

Invoice No: [REDACTED]

Smail Pontiac Cadillac GMC

P.O. Box 1200 · 5116 Route 30 East
Greensburg, PA 15601

724-837-7000 · 800-642-3325

smauto.com

JEANNETTE, PA

Home: [REDACTED] Bus: [REDACTED]

Cell: [REDACTED]

Page 1 of 1

SERVICE ADVISOR: 2471 NORBERT RAYKO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	06	PONTIAC G6	1G2ZH158564 [REDACTED]	[REDACTED]	30610 / 30610		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN09			17:00 03AUG09			CASH	03AUG09

R.O. OPENED	READY	OPTIONS: ENG:3.5_Liter_SFI
13:04 03AUG09	14:43 03AUG09	

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A CUSTOMER STATES CHECK DASH LIGHT WILL DIM ON START UP & NOT STEERING WHEEL CONTROLS											
36 CONFIRM NEEDS STEERING CONTROL SWITCHES											
REPLACED EST \$133.62											
PARTS:	3680	C		0.00	0.00	0	0			0.00	0.00
	LABOR:			0.00				0.00			0.00
TOTAL LINE A:										0.00	0.00

B CUSTOMER REQUEST CHECK BRAKES S											
05 BRAKE CHECK OK											
PARTS:	3680	C		0.00	0.00	0	0			0.00	0.00
	LABOR:			0.00				0.00			0.00
TOTAL LINE B:										0.00	0.00

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
G4500	0	0		G2206	0	*****	

INV # 318124

COST, SALE, & COMP TOTALS 0 0 0

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 0.00
PARTS AMOUNT	\$ 0.00
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 0.00
TOTAL CHARGES	\$ 0.00
LESS INSURANCE	\$ 0.00
SALES TAX	\$ 0.00
PLEASE PAY THIS AMOUNT	\$ 0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) [REDACTED]

Customer Number [REDACTED]

Invoice No: [REDACTED]

ACCOUNTING

Smail Pontiac Cadillac GMC

P.O. Box 1200 · 5116 Route 30 East
Greensburg, PA 15601

724-837-7000 · 800-642-3325

smaillauto.com

JEANNETTE, PA

Home: [REDACTED] Bus: [REDACTED]

Cell: [REDACTED]

Page 1 of 1

SERVICE ADVISOR: **5864 TROY ZATEZALO**

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	06	PONTIAC G6	1G2ZH158564 [REDACTED]	[REDACTED]	30329 / 30329		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN09			17:00 24JUL09			CASH	29JUL09
R.O. OPENED	READY	OPTIONS: ENG:3.5_Liter_SFI					
12:08 23JUL09	14:05 29JUL09						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A CUSTOMER STATES; rear brake lights inop, when brakes are applied... cruise control inoperative when condition occurs..											
CAUSE: CODE FOR STOP LAMP SWITCH											
05 FAULTY STOP LAMP SWITCH											
				3680	W	0.00	0.50			838	4210
1	22666955		SENSOR KT			1210	1694	0	21.23	16.94	16.94
FC: 6C											
PART#: 22666955											
COUNT: 1											
CLAIM TYPE:											
AUTH CODE:											
OJ											
PARTS: 16.94 LABOR: 42.10 OTHER: 0.00 TOTAL LINE A: 59.04											

INV # 317553

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
[REDACTED]	4210	838		G4720	1694	1210	
[REDACTED]	5904	*****					

COST, SALE, & COMP TOTALS 2048 5904 0

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DISCLAIMER		DESCRIPTION	TOTALS
	The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.		LABOR AMOUNT	\$ 0.00
			PARTS AMOUNT	\$ 0.00
			GAS, OIL, LUBE	\$ 0.00
			SUBLET AMOUNT	\$ 0.00
			MISC. CHARGES	\$ 0.00
			TOTAL CHARGES	\$ 0.00
			LESS INSURANCE	\$ 0.00
			SALES TAX	\$ 0.00
			PLEASE PAY THIS AMOUNT	\$ 0.00
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)			CUSTOMER SIGNATURE	

SERVICE INVOICE #2 ELF X518C

No. 3097 P. 4

Accounting Copy

Dec. 9. 2010 1:28PM

Customer Number [REDACTED]

Invoice No: [REDACTED]

Small Pontiac Cadillac GMC

P.O. Box 1200 · 5116 Route 30 East
Greensburg, PA 15601
724-837-7000 · 800-642-3325

ACCOUNTING

smailauto.com

[REDACTED]

JEANNETTE, PA [REDACTED]

Home: [REDACTED] Bus: [REDACTED]

Cell: [REDACTED]

Email: [REDACTED] SERVICE ADVISOR: 2471 NORBERT RAYKO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	06	PONTIAC G6	1G2ZH158564 [REDACTED]	[REDACTED]	30279 / 30279		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN09			17:00 22JUL09			CASH	22JUL09

R.O. OPENED	READY	OPTIONS: ENG:3.5 Liter_SFI
09:41 22JUL09	16:36 22JUL09	

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A QUALITY INSPECTION											
00 QUALITY INSPECTION											
		3680	C	0.00	0.00	0	0			0.00	0.00
PARTS:		0.00	LABOR:		0.00	OTHER:		0.00	TOTAL LINE A:		0.00

B CUSTOMER STATES WHEN TURNING IGNITION KEY NOTHING HAPPENS
CAUSE: FAULTY IGNITION SWITCH
N2320 IGNITION AND START SWITCH REPLACEMENT

	3680	W	0.00	1.30	2178	10946				109.46	109.46
1	15823541	SWITCH			1657	2320	0	33.13		23.20	23.20
1	FRT FREIGHT				249	249	0	2.49		2.49	2.49
					1906	2569	TPARTS				
					2178	10946	TLABOR				
PARTS:		25.69	LABOR:		109.46	OTHER:		0.00	TOTAL LINE B:		135.15

C CUSTOMER STATES CAR HAS BRAKE VIBRATION WHEN STOPPING
05 NEEDS FRT BRAKE PADS & ROTORS MACHINED MACHINE
REAR BRAKE ROTORS ONLY

	3680	C	0.00	0.00	0	0				0.00	0.00
PARTS:		0.00	LABOR:		0.00	OTHER:		0.00	TOTAL LINE C:		0.00

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
[REDACTED]	0	0		[REDACTED]	10946	2178	
[REDACTED]	2320	1657		[REDACTED]	249	249	
[REDACTED]	0	*****		[REDACTED]	13515	*****	

COST, SALE, & COMP TOTALS 4084 13515 0

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

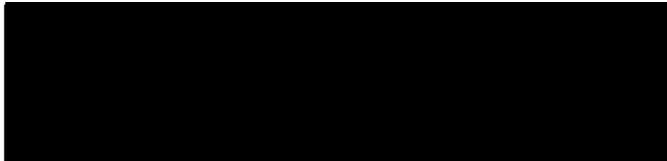
STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 0.00
PARTS AMOUNT	\$ 0.00
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 0.00
TOTAL CHARGES	\$ 0.00
LESS INSURANCE	\$ 0.00
SALES TAX	\$ 0.00
PLEASE PAY THIS AMOUNT	\$ 0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) [REDACTED]

INV # 317471

Vivian

Sorry 

did not purchase that vehicle
here at Smail's - she only
had service work performed.

Mike Santon

724-830-8005

Call if you think otherwise.



VIA FAX ONLY

December 14, 2010

Laura Applegate, Esq.
David J Gorberg & Associates
32 Parking Plz Ste 700
Ardmore, PA 19003

RE: [REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Ms. Applegate:

We regret that your client is dissatisfied with her 2006 Pontiac G6 and that several attempts by the dealer to resolve the concerns have not met your client expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client.

After careful review of this case, General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client at the earliest possible opportunity.

A cash settlement of \$2500.00 inclusive.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client would retain the vehicle.

If this offer is acceptable to your client, please have your client sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors

cc: FILE

Odometer

Client's Signature

Date

Client's Signature

Date



Viviana
Monreal/Austin/GM1
12/14/2010 03:18 PM

To lapplegate@mylemon.com
cc
bcc
Subject NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate:

Please review the attached offer.



Offer - Cash 12.14.10.doc

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors



"Laura Applegate"
<lapplegate@mylemon.com
>

12/14/2010 03:58 PM

To <Viviana_Monreal@gmexpert.com>
cc
bcc
Subject RE: NISM - 71-895265453

Hi, the counter offer on this case is for 4400inc.

-----Original Message-----

From: Viviana_Monreal@gmexpert.com [mailto:Viviana_Monreal@gmexpert.com]
Sent: Tuesday, December 14, 2010 3:18 PM
To: lapplegate@mylemon.com
Subject: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate:

Please review the attached offer.

(See attached file: Offer - Cash 12.14.10.doc)

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors



"Laura Applegate"
<lapplegate@mylemon.com
>

12/16/2010 09:39 AM

To <Viviana_Monreal@gmexpert.com>
cc
bcc
Subject RE: NISM - 71-895265453

Viviana,

I can counter with \$3900inc please advise when you have a momen..

-----Original Message-----

From: Viviana_Monreal@gmexpert.com [mailto:Viviana_Monreal@gmexpert.com]
Sent: Thursday, December 16, 2010 9:34 AM
To: lapplegate@mylemon.com
Subject: RE: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle:2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate

Please review the attached offer.

(See attached file: Offer - Cash 12.16.10.doc)

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors

"Laura Applegate"
<lapplegate@mylemon.com>

12/14/2010 03:58
PM

To
<Viviana_Monreal@gmexpert.com>
cc
Subject
RE: NISM - 71-895265453

Hi, the counter offer on this case is for 4400inc.

-----Original Message-----

From: Viviana_Monreal@gmexpert.com [mailto:Viviana_Monreal@gmexpert.com]
Sent: Tuesday, December 14, 2010 3:18 PM
To: lapplegate@mylemon.com
Subject: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate:

Please review the attached offer.

(See attached file: Offer - Cash 12.14.10.doc)

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors



VIA FAX ONLY

December 16, 2010

Laura Applegate, Esq.
David J Gorberg & Associates
32 Parking Plz Ste 700
Ardmore, PA 19003

RE: [REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Ms. Applegate:

We regret that your client is dissatisfied with her 2006 Pontiac G6 and that several attempts by the dealer to resolve the concerns have not met your client expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client.

After careful review of this case, General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client at the earliest possible opportunity.

A cash settlement of \$3,000.00 inclusive.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client would retain the vehicle.

If this offer is acceptable to your client, please have your client sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors

cc: FILE

Odometer

Client's Signature

Date

Client's Signature

Date



Viviana
Monreal/Austin/GM1
12/16/2010 09:34 AM

To "Laura Applegate"
<lapplegate@mylemon.com>@SITEWCWEB
cc
bcc
Subject RE: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate

Please review the attached offer.



Offer - Cash 12.16.10.doc

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors

"Laura Applegate" <lapplegate@mylemon.com>



"Laura Applegate"
<lapplegate@mylemon.com
>
12/14/2010 03:58 PM

To <Viviana_Monreal@gmexpert.com>
cc
Subject RE: NISM - 71-895265453

Hi, the counter offer on this case is for 4400inc.

-----Original Message-----

From: Viviana_Monreal@gmexpert.com [mailto:Viviana_Monreal@gmexpert.com]
Sent: Tuesday, December 14, 2010 3:18 PM
To: lapplegate@mylemon.com
Subject: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6

VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate:

Please review the attached offer.

(See attached file: Offer - Cash 12.14.10.doc)

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Sincerely,

General Motors

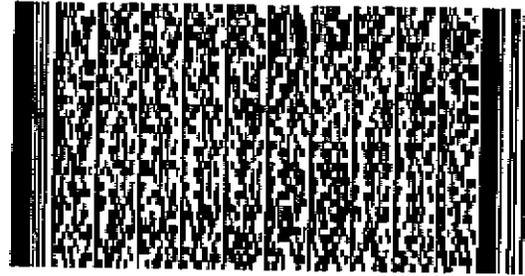
COMMONWEALTH OF PENNSYLVANIA REGISTRATION CREDENTIAL
EXPIRY: APR 30, 2011 VALID: 06/09/10
 PLATE: [REDACTED]
 TITLE: [REDACTED]
 VIN: 1G2ZH15656
 YR/MAKE: 2006 PONTIAC
 TYPE: CP
 MID: 10158 0954 808319-001

EMISSIONS INSPECTION REQUIRED/DIESEL VEHICLES EXEMPT COUNTY: WESTMORELAND

[REDACTED]
 JEANNETTE PA
 [REDACTED]

Melissa Malchesi

I hereby acknowledge this day that I have received notice of the provisions of Section 1709 of the Vehicle Code.





VIA FAX ONLY

December 17, 2010

Laura Applegate, Esq.
David J Gorberg & Associates
32 Parking Plz Ste 700
Ardmore, PA 19003

RE: [REDACTED]
Service Request: 71-895265453
2006 Pontiac G6
Vehicle Identification Number: 1G2ZH158564 [REDACTED]
Customer Relationship Specialist: Viviana

Dear Ms. Applegate:

We regret that your client is dissatisfied with her 2006 Pontiac G6 and that several attempts by the dealer to resolve the concerns have not met your client expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client.

After careful review of this case, General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client at the earliest possible opportunity.

A cash settlement of \$3,900.00 inclusive.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client would retain the vehicle.

If this offer is acceptable to your client, please have your client sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors

cc: FILE

Odometer

Client's Signature

Date

Client's Signature

Date



Viviana
Monreal/Austin/GM1
12/17/2010 10:23 AM

To "Laura Applegate"
<lapplegate@mylemon.com>@SITEWCWEB
cc kristy@mylemon.com
bcc
Subject RE: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate,

Offer is accepted, however I will need sales documents to send the release of claim. I will also need the w-9 and the current registration. Thanks for your help.



Offer - Cash 12.17.10.doc

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Sincerely,

General Motors
"Laura Applegate" <lapplegate@mylemon.com>



"Laura Applegate"
<lapplegate@mylemon.com>
>

12/16/2010 09:39 AM

To <Viviana_Monreal@gmexpert.com>
cc
Subject RE: NISM - 71-895265453

Viviana,

I can counter with \$3900inc please advise when you have a momen..

-----Original Message-----

From: Viviana_Monreal@gmexpert.com [mailto:Viviana_Monreal@gmexpert.com]
Sent: Thursday, December 16, 2010 9:34 AM

To: lapplegate@mylemon.com
Subject: RE: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate

Please review the attached offer.

(See attached file: Offer - Cash 12.16.10.doc)

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Sincerely,

General Motors

"Laura Applegate"
<lapplegate@mylemon.com>

12/14/2010 03:58
PM

<Viviana_Monreal@gmexpert.com>

To

cc

Subject

RE: NISM - 71-895265453

Hi, the counter offer on this case is for 4400inc.

-----Original Message-----

From: Viviana_Monreal@gmexpert.com [mailto:Viviana_Monreal@gmexpert.com]
Sent: Tuesday, December 14, 2010 3:18 PM
To: lapplegate@mylemon.com
Subject: NISM - 71-895265453

Customer Last Name: [REDACTED]

Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

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(See attached file: Offer - Cash 12.14.10.doc)

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Sincerely,

General Motors

RELEASE OF CLAIM

I, [REDACTED], (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$3,900.00 inclusive paid by General Motors Company, hereby release(s) and discharge(s) General Motors Corporation, Motors Liquidation Company, General Motors Company, their subsidiaries, their authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by them, and their respective agents and employees (hereinafter referred to as "Releasees") from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2006 Pontiac G6 bearing Vehicle Identification Number 1G2ZH158564 [REDACTED] ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Company agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against Releasees, Releasor(s) immediately will dismiss the proceeding with prejudice.

The subject vehicle's mileage is _____ on the date of the signing of this release.

Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and Releasees, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

I/We agree to the terms of this Release of All Claims

DATE SIGNED: _____

Claimant's Signature

Claimant's Signature

Address

Address

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____, 20____,
by [REDACTED].

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____



Viviana
Monreal/Austin/GM1
12/17/2010 12:18 PM

To "Laura Applegate"
<lapplegate@mylemon.com>@SITEWCWEB
cc
bcc
Subject RE: NISM - 71-895265453

Customer Last Name [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate,

Here is the release of claim. I will need the W-9, signed offer, and signed release of claim. Thanks for your help.



Release of claim.doc

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors
"Laura Applegate" <lapplegate@mylemon.com>



"Laura Applegate"
<lapplegate@mylemon.com>
>
12/17/2010 10:42 AM

To <Viviana_Monreal@gmexpert.com>
cc <kristy@mylemon.com>
Subject RE: NISM - 71-895265453

Viviana, can we send the completed W-9 and the registration with the executed offer and release from the client ?

Thanks

-----Original Message-----

From: Viviana_Monreal@gmexpert.com [mailto:Viviana_Monreal@gmexpert.com]
Sent: Friday, December 17, 2010 10:24 AM
To: lapplegate@mylemon.com
Cc: kristy@mylemon.com
Subject: RE: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate,

Offer is accepted, however I will need sales documents to send the release of claim. I will also need the w-9 and the current registration. Thanks for your help.

(See attached file: Offer - Cash 12.17.10.doc)

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors

"Laura Applegate"
<lapplegate@mylem
on.com>

12/16/2010 09:39
AM

<Viviana_Monreal@gmexpert.com> To
cc
Subject
RE: NISM - 71-895265453

Viviana,

I can counter with \$3900inc please advise when you have a momen..

-----Original Message-----

From: Viviana_Monreal@gmexpert.com [mailto:Viviana_Monreal@gmexpert.com]
Sent: Thursday, December 16, 2010 9:34 AM

To: lapplegate@mylemon.com
Subject: RE: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate

Please review the attached offer.

(See attached file: Offer - Cash 12.16.10.doc)

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Sincerely,

General Motors

"Laura Applegate"
<lapplegate@mylemon.com>

12/14/2010 03:58
PM

<Viviana_Monreal@gmexpert.com>

To

cc

Subject

RE: NISM - 71-895265453

Hi, the counter offer on this case is for 4400inc.

-----Original Message-----

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To: lapplegate@mylemon.com
Subject: NISM - 71-895265453

Customer Last Name: [REDACTED]

Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

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Sincerely,

General Motors



"Laura Applegate"
<lapplegate@mylemon.com
>

12/17/2010 10:24 AM

To <Viviana_Monreal@gmexpert.com>
cc
bcc
Subject RE: NISM - 71-895265453

Hi,

Thanks.

Offer accepted in the amount of 3900inc.

Can you please send me the release on this ?

Laura

-----Original Message-----

From: Viviana_Monreal@gmexpert.com [mailto:Viviana_Monreal@gmexpert.com]
Sent: Friday, December 17, 2010 10:24 AM
To: lapplegate@mylemon.com
Cc: kristy@mylemon.com
Subject: RE: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle:2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate,

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(See attached file: Offer - Cash 12.17.10.doc)

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Sincerely,

General Motors

"Laura Applegate"
<lapplegate@mylem

on.com>

12/16/2010 09:39
AM

<Viviana_Monreal@gmexpert.com>

To

cc

Subject

RE: NISM - 71-895265453

Viviana,

I can counter with \$3900inc please advise when you have a momen..

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From: Viviana_Monreal@gmexpert.com [mailto:Viviana_Monreal@gmexpert.com]

Sent: Thursday, December 16, 2010 9:34 AM

To: lapplegate@mylemon.com

Subject: RE: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle:2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

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Sincerely,

General Motors

"Laura Applegate"
<lapplegate@mylemon.com>

12/14/2010 03:58

<Viviana_Monreal@gmexpert.com>

To

cc

PM

Subject

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Sent: Tuesday, December 14, 2010 3:18 PM

To: lapplegate@mylemon.com

Subject: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-[REDACTED]
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

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Sincerely,

General Motors



Viviana
Monreal/Austin/GM1
12/17/2010 11:05 AM

To "Laura Applegate"
<lapplegate@mylemon.com>@SITEWCWEB
cc
bcc
Subject RE: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate,

In order for me to send the release of claim I will need the sales documents or the current registration, first. Thanks for your help.

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors
"Laura Applegate" <lapplegate@mylemon.com>



"Laura Applegate"
<lapplegate@mylemon.com
>
12/17/2010 10:24 AM

To <Viviana_Monreal@gmexpert.com>
cc
Subject RE: NISM - 71-895265453

Hi,

Thanks.

Offer accepted in the amount of 3900inc.

Can you please send me the release on this ?

Laura

-----Original Message-----

From: Viviana_Monreal@gmexpert.com [mailto:Viviana_Monreal@gmexpert.com]
Sent: Friday, December 17, 2010 10:24 AM
To: lapplegate@mylemon.com
Cc: kristy@mylemon.com
Subject: RE: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Applegate,

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(See attached file: Offer - Cash 12.17.10.doc)

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Sincerely,

General Motors

"Laura Applegate"
<lapplegate@mylemon.com>

12/16/2010 09:39 AM

<Viviana_Monreal@gmexpert.com>

To

cc

Subject

RE: NISM - 71-895265453

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I can counter with \$3900inc please advise when you have a momen..

-----Original Message-----

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To: lapplegate@mylemon.com

Subject: RE: NISM - 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

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Sincerely,

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"Laura Applegate"
<lapplegate@mylemon.com>

12/14/2010 03:58
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<Viviana_Monreal@gmexpert.com>

To

cc

Subject

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Customer Last Name: [REDACTED]
Service Request: 71-895265453

Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

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Sincerely,

General Motors



"Laura Applegate"
<lapplegate@mylemon.com
>

12/17/2010 11:53 AM

To <Viviana_Monreal@gmexpert.com>
cc
bcc
Subject [REDACTED] registration

Please see attached.



7593746.pdf



Viviana
Monreal/Austin/GM1
12/21/2010 12:34 PM

To "Marie Kahlan" <mkahlan@mylemon.com>@SITEWCWEB
cc
bcc
Subject Re: [REDACTED]

Customer Last Name [REDACTED]
Service Request: 71-895265453
Vehicle:06 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Kahlan,

Can you please send me the W-9. Thanks

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors
"Marie Kahlan" <mkahlan@mylemon.com>



"Marie Kahlan"
<mkahlan@mylemon.com>
12/21/2010 09:23 AM

To <Viviana_Monreal@gmexpert.com>
cc
Subject [REDACTED]

Attached is the signed release, offer and registration

Marie Kahlan
David J. Gorberg & Associates P.C.
700 Times Building
32 Parking Plaza
Ardmore, PA 19003
(215)665-7660 Ext. 245
Fax (215)563-8738



original signed release and auth.pdf



Viviana
Monreal/Austin/GM1
12/21/2010 12:24 PM

To Mark.Heuer@gm.com
cc
bcc
Subject NISM- 71-895265453

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle: 2006 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

DDMA Mr. Heuer

This email is to follow up on Service Request 71-895265453 for customer [REDACTED]. The customer's vehicle is a 2006 Pontiac G6 with 39,648 miles. The customer has been working with Smail CO. Inc in Greensburg, PA.

After negotiations with the plaintiff's counsel, the final offer of CASH in the amount of \$3,900.00 was accepted.

There is no need to reply to this email. It is sent for notification purposes only.

Thank you,

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors



"Marie Kahlan"
<mkahlan@mylemon.com>
12/21/2010 01:12 PM

To <Viviana_Monreal@gmexpert.com>
cc
bcc
Subject RE: [REDACTED]

Attached is W-9 form

-----Original Message-----

From: Viviana_Monreal@gmexpert.com [mailto:Viviana_Monreal@gmexpert.com]
Sent: Tuesday, December 21, 2010 12:34 PM
To: mkahlan@mylemon.com
Subject: Re: [REDACTED]

Customer Last Name: [REDACTED]
Service Request: 71-895265453
Vehicle:06 Pontiac G6
VIN: 1G2ZH158564 [REDACTED]
Mediation Liaison: Viviana Monreal
866-790-5700 x21426

Dear Ms. Kahlan,

Can you please send me the W-9. Thanks

If you have further questions, please contact the Mediation Liaison at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors

"Marie Kahlan"
<mkahlan@mylemon.com>

12/21/2010 09:23 AM

To <Viviana_Monreal@gmexpert.com>

cc

Subject [REDACTED]

Attached is the signed release, offer and registration

Marie Kahlan

David J. Gorberg & Associates P.C.

700 Times Building

32 Parking Plaza

Ardmore, PA 19003

(215)665-7660 Ext. 245

Fax (215)563-8738

(See attached file: original signed release and auth.pdf)



W9 FORM.pdf



"Marie Kahlan"
<mkahlan@mylemon.com>

12/21/2010 09:23 AM

To <Viviana_Monreal@gmexpert.com>

cc

bcc

Subject [REDACTED]

Attached is the signed release, offer and registration

Marie Kahlan
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700 Times Building
32 Parking Plaza
Ardmore, PA 19003
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Fax (215)563-8738



original signed release and auth.pdf

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors

cc: FILE

✓ 39648

Odometer



Client's Signature

Client's Signature

12/12/10

Date

Date

RELEASE OF CLAIM

I, [REDACTED] (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$3,900.00 inclusive paid by General Motors Company, hereby release(s) and discharge(s) General Motors Corporation, Motors Liquidation Company, General Motors Company, their subsidiaries, their authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by them, and their respective agents and employees (hereinafter referred to as "Releasees") from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2006 Pontiac G6 bearing Vehicle Identification Number 1G2ZH158564 [REDACTED] ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Company agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against Releasees, Releasor(s) immediately will dismiss the proceeding with prejudice.

The subject vehicle's mileage is 39648 on the date of the signing of this release.

Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and Releasees, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

I/We agree to the terms of this Release of All Claims

DATE SIGNED: 12/17/10

[REDACTED]

Claimant's Signature

[REDACTED]

Address

Jeannette PA [REDACTED]

City, State, Zip Code

City, State, Zip Code

STATE OF Pa
COUNTY OF Shelw

Sworn to (or affirmed) and subscribed before me this 17 day of December, 2010

by [Redacted]

[Redacted Signature]

Signature of Notary Public
PENNSYLVANIA
Notary Public
Marie Ke...
City of ...
My Commission Expires June 13, 2012

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced Identification _____

Type of identification _____

My commission expires: _____

**Request for Taxpayer
Identification Number and Certification**

Do not
send to the IRS.

Print or type
Name
David J. Goehring + Associates, P.C.
Business name, if different from above

Check appropriate box: Individual sole proprietor Corporation Partnership Other Exempt from backup withholding

Address (number, street and apt. or suite no.)
700 Times Bldg 32 Parking Plaza
City, state, and ZIP+4[®]
Ardmore, Pa. 19003
List account number(s) here (optional)

Requester's complete address (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. For individuals, this is your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see How to get a TIN on page 3.

Social security number

OR

Employer identification number

Note: If the account is in more than one name, see the chart on page 4 for guidance on whose number to enter.

Part II Certification

- Under penalties of perjury, I certify that:
- The number shown on this form is my correct taxpayer identification number (I am writing for a number to be issued to me), and
 - I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and
 - I am a U.S. person (including a U.S. resident alien).

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN.

Sign Here: Signature of U.S. person **[Redacted]** Date **2-23-10**

Purpose of Form

A person who is required to file an information return with the IRS, must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

U.S. person. Use Form W-9 only if you are a U.S. person (including a resident alien). In provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

1. Certify that the TIN you are giving is correct (or you are willing for a number to be issued).
2. Certify that you are not subject to backup withholding, or
3. Claim exemption from backup withholding if you are a U.S. exempt payee.

Note: If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

Foreign person. If you are a foreign person, use the appropriate Form W-9 (see Pub. 515, Withholding of Tax on Nonresident Aliens and Foreign Entities).

Nonresident alien who becomes a resident alien. Generally, only a nonresident alien individual may use the terms of a tax treaty to reduce or eliminate U.S. tax on certain types of income. However, most tax treaties contain a provision known as a "saving clause." Exceptions specified in the saving clause may permit an exemption from tax to continue for certain types of income even after the recipient has otherwise become a U.S. resident alien for tax purposes.

If you are a U.S. resident alien who is relying on an exception contained in the saving clause of a tax treaty to claim an exemption from U.S. tax on certain types of income, you must attach a statement that specifies the following five items:

1. The treaty country. Generally, this must be the same treaty under which you claimed exemption from tax as a nonresident alien.
2. The treaty article addressing the income.
3. The article number (or location) in the tax treaty that contains the saving clause and its exceptions.
4. The type and amount of income that qualifies for the exemption from tax.
5. Sufficient facts to justify the exemption from tax under the terms of the treaty article.

LAW OFFICES
DAVID J. GORBERG & ASSOCIATES, P.C.
700 TIMES BUILDING
SUBURBAN SQUARE
ARDMORE, PA 19003



FIRST CLASS MAIL

GENERAL MOTORS LLC
PO BOX 33170
DETROIT, MI 48232
ATTN: BRC LEGAL - EARLY RESOLUTION

09-12-10A09:06 RCVD

DAVID J. GORBERG & ASSOCIATES, P.C.

DAVID J. GORBERG[†]
LAURA L. APPELGATE
COURTNEY L. SOFIA*
JOHN MICHAEL MALEC*

*MEMBER OF PA AND NJ BARS
†MEMBER OF PA AND NY BARS

700 TIMES BUILDING
SUBURBAN SQUARE
ARDMORE, PA 19003

1-800-MY-LEMON
1-800-695-3666

215-665-7660
FAX 215-563-8738

www.MyLemon.com

NEW JERSEY OFFICE

208 KINGS HIGHWAY SOUTH
CHERRY HILL, NJ 08034
(856) 354-2119

PITTSBURGH OFFICE

1900 ALLEGHENY BLDG.
429 FORBES AVENUE
PITTSBURGH, PA 15219
412-894-9970
FAX 412-894-9983

December 6, 2010

GENERAL MOTORS LLC
PO BOX 33170
DETROIT, MI 48232
ATTN: BRC LEGAL - EARLY RESOLUTION

RE: Our Client: [REDACTED]
Vehicle: 2007 Chevy Malibu
Vin #: 1G1ZT58N57F [REDACTED]

Dear Legal Department:

Please be advised this office represents the above individual under any and all of the following claims:

New Jersey's Automobile Lemon Law Act, Magnuson-Moss Act, Uniform Commercial Code and Unfair Trade Practices Act.

Having been formally notified of our representation, you are instructed not to contact our client under any circumstances. Direct all inquiries to this office.

Kindly confirm receipt of this letter, and have a representative contact our office to discuss this matter at your first convenience.

Very truly yours,


DAVID J. GORBERG

DJG/nn



WWW.MALLCARS.COM

75 Haddonfield Rd
Cherry Hill, NJ 08002

(856)662-7000

Service
Phone (856) 662-7001
Fax (856) 662-2209

Parts
Phone (856) 662-8710
Fax (856) 665-2461

Bodyshop
Phone (856) 662-7002
Fax (856) 773-0300

65896CAR

CHERRY HILL NJ		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
		1G1ZT58N57F		59090	08/26/10	65896	
CHERRY HILL NJ		YEAR	MAKE	MODEL	COLOR	TAG NO.	
		07	CHEVROLET	MALIBU LT		00000	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
			- -		00/00/00	745	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILKS	MILEAGE IN	DATE IN	IN-SERV DATE		
	00/00/00		59090	08/26/10	00/00/00		

LINE	OP CODE	FAIL CD	TECH	HOURS/QTY	TYPE	AMOUNT
A						
Com Customer states BRAKE LIGHTS ARE STAYING ON PLEASE CHECK Cor VEH NEEDS NEW BRAKE LIGHT SWITCH A35						
						Line Total.....
B						
Com Customer states VEH OVER HEATS PLEASE CHECK Cor VEH NEEDS NEW WATER PUMP COVERED UNDER POWERTRAIN WARRANTY SOP PART A35						
						Line Total.....
C +						
Com RECOMMENDED MAINTENANCE AT NEXT VISIT: FUEL LEVEL SENDER \$414.86 Cau CRANKSHAFT SENSOR AND CONNECTOR \$287.00 BRAKE SWITCH \$124.44 REC A35						
						Line Total.....

CUSTOMER COPY - PAGE 01

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)



WWW.MALLCARS.COM

75 Haddonfield Rd
Cherry Hill, NJ 08002

(856)662-7000

Service
Phone (856) 662-7001
Fax (856) 662-2209

Parts
Phone (856) 662-8710
Fax (856) 665-2461

Bodyshop
Phone (856) 662-7002
Fax (856) 773-0300

65896CAR

CHERRY HILL		NJ		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
				1G1ZT58N57F		59090	08/26/10	65896	
YEAR		MAKE		MODEL		COLOR		TAG NO.	
07		CHEVROLET		MALIBU LT				00000	
CUST. NO.	LICENSE	HOME PHONE		WORK PHONE		STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
				- -			00/00/00	745	CASH
CUST. LABOR RATE		DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE			
		00/00/00		59090	08/26/10	00/00/00			

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QTY	TYPE	AMOUNT
TOTAL-CUSTOMER						NoCharge

CUSTOMER COPY - PAGE 02

STATEMENT OF DISCLAIMER
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CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)



MULTI-POINT VEHICLE INSPECTION

Name: [REDACTED] Year/Model: 07 Malibu Date: 8-26-10

Repair Order #: 65896 VIN (last 8 digits): 7F [REDACTED] Odometer: 59090 MI: MII:

Checked and OK May Require Attention Soon Requires Immediate Attention

INTERIOR		
<input type="checkbox"/> Subscription activated by	<input checked="" type="checkbox"/> Remaining engine oil life: _____ % Reset: _____ N/A: _____ <input checked="" type="checkbox"/> Air Conditioning Performance	
<input type="checkbox"/> WIPER BLADES <input checked="" type="checkbox"/> LF <input checked="" type="checkbox"/> RF <input type="checkbox"/> Rear (if applicable) <input checked="" type="checkbox"/> Windshield condition Cracks _____ Chips _____	<input type="checkbox"/> CHECK TIRES AND TREAD DEPTH (Check body condition) (Check lamps) Lowest Tread Depth: _____/32 <input type="checkbox"/> Rotation needed <input type="checkbox"/> Alignment needed <input type="checkbox"/> Balance needed <input checked="" type="checkbox"/> Rotation performed <input type="checkbox"/> Alignment performed <input type="checkbox"/> Balance performed Wear Pattern/Damage: LF <input type="checkbox"/> LR <input type="checkbox"/> RF <input type="checkbox"/> RR <input type="checkbox"/>	<input type="checkbox"/> CHECK BATTERY 10. <input checked="" type="checkbox"/> Battery condition <input checked="" type="checkbox"/> Battery cables and connections
<input type="checkbox"/> 8/32 or Greater <input checked="" type="checkbox"/> 7/32 to 4/32 <input type="checkbox"/> 3/32 or Less PSI@: _____ set to: <u>30</u> PSI <input type="checkbox"/> 8/32 or Greater <input checked="" type="checkbox"/> 7/32 to 4/32 <input type="checkbox"/> 3/32 or Less PSI@: _____ set to: <u>30</u> PSI	<input type="checkbox"/> 8/32 or Greater <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> 7/32 to 4/32 RF <input type="checkbox"/> 3/32 or Less <input type="checkbox"/> 8/32 or Greater <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> 7/32 to 4/32 RR <input type="checkbox"/> 3/32 or Less PSI@: _____ set to: <u>30</u> PSI	

CHECK FLUID LEVELS	CHECK BRAKES/MEASURE FRONT AND REAR LININGS																					
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 30%;">OK</th> <th style="width: 40%;">FILLED</th> <th style="width: 30%;">REQUIRES ATTENTION</th> </tr> </thead> <tbody> <tr> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/> Engine oil</td> <td><input type="checkbox"/></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td><input checked="" type="checkbox"/> Brake fluid reservoir</td> <td><input type="checkbox"/></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td><input checked="" type="checkbox"/> Transmission (if equipped w/dipstick)</td> <td><input type="checkbox"/></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/> Coolant recovery reservoir</td> <td><input type="checkbox"/></td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/> Power steering</td> <td><input type="checkbox"/></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td><input checked="" type="checkbox"/> Windshield washer</td> <td><input type="checkbox"/></td> </tr> </tbody> </table>	OK	FILLED	REQUIRES ATTENTION	<input checked="" type="checkbox"/>	<input type="checkbox"/> Engine oil	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Brake fluid reservoir	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Transmission (if equipped w/dipstick)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> Coolant recovery reservoir	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Power steering	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Windshield washer	<input type="checkbox"/>	<input checked="" type="checkbox"/> 7 mm (9/32) or greater <input type="checkbox"/> 6 mm (8/32) to 4 mm (5/32) <input type="checkbox"/> 3 mm (4/32) or less <input checked="" type="checkbox"/> 4 mm (5/32) or greater <input type="checkbox"/> 3 mm (4/32) <input type="checkbox"/> 2 mm (3/32) or less Lowest Front Lining: <u>6mm</u> Lowest Rear Lining: <u>6mm</u> <input type="checkbox"/> Brake system (also including lines, hoses and parking brake)
OK	FILLED	REQUIRES ATTENTION																				
<input checked="" type="checkbox"/>	<input type="checkbox"/> Engine oil	<input type="checkbox"/>																				
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<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Windshield washer	<input type="checkbox"/>																				

ADDITIONAL CHECKS	Additional Recommended Services
Inspect for visible leaks: <input checked="" type="checkbox"/> Fuel system (also including gas cap seating) <input checked="" type="checkbox"/> Engine, transmission, drive axle, transfer case <input checked="" type="checkbox"/> Engine cooling system <input checked="" type="checkbox"/> Shocks and struts – also check operation Inspect visual condition: <input checked="" type="checkbox"/> Belts: engine, accessory, serpentine, and/or V-drive <input checked="" type="checkbox"/> Hoses: engine, power steering and HVAC <input checked="" type="checkbox"/> Engine air filter and cabin air filters <input checked="" type="checkbox"/> Steering components and steering linkage <input checked="" type="checkbox"/> CV drive axle boots or driveshafts and U-joints <input checked="" type="checkbox"/> Exhaust system components	1) _____ 2) _____ 3) _____ 4) _____ 5) _____ 6) _____ 7) _____ 8) _____ Service Consultant: _____ Technician: <u>[Signature]</u> No.: _____

SIMPLIFIED MAINTENANCE

MI Required Performed MII Required Performed



WWW.MALLCARS.COM

75 Haddonfield Rd
Cherry Hill, NJ 08002

(856)662-7000

Service
Phone (856) 662-7001
Fax (856) 662-2209

Parts
Phone (856) 662-8710
Fax (856) 665-2461

Bodyshop
Phone (856) 662-7002
Fax (856) 773-0300

66043CAR

[REDACTED] CHERRY HILL NJ [REDACTED]		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.
		1G1ZT58N57F [REDACTED]		59223	08/30/10	66043 PART-CLOSE
YEAR	MAKE	MODEL		COLOR	TAG NO.	
07	CHEVROLET	MALIBU LT		--	00000	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.
		[REDACTED]	-		00/00/00	165
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE	
	00/00/00		59222	08/30/10	00/00/00	

PAID AUG 30 2010

LINE	OP. CODE	FAIL-CD	TECH.	HOURS/QTY	TYPE	AMOUNT
A						
Com						
ENGINE MECHANICAL/ENGINE CONTROLS; CUSTOMER STATES ENGINE OVERHEATS -I NSTALL SOP WATER PUMP						
Cau						
FOUND WATER PUMP LEAKING COOLANT CAUSING ENGINE OVERHEAT						
Cor						
REPLACED WATER PUMP						
CC:0302/FC:6061, L=1.0						
	J3480		A88		W	
		89060479	*PUMP KIT	1	W	
		12346290	COOLANT	1	W	
Line Total.....						

TOTAL-CUSTOMER

NoCharge

CUSTOMER COPY - PAGE 01

STATEMENT OF DISCLAIMER
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On behalf of servicing dealer, [REDACTED] herein is accurate unless otherwise stated. [REDACTED] were performed at no charge to owner. [REDACTED] appearance of the vehicle or otherwise, that any part [REDACTED] this claim had been connected in any way with any accident or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

MULTI-POINT VEHICLE INSPECTION

Name: [REDACTED] Year/Model: 07 Malibu Date: 8/30/10

Repair Order #: 10043 VIN (last 8 digits): 59 999 Odometer: 219807 MI: MII:

Checked and OK May Require Attention Soon Requires Immediate Attention

INTERIOR			
<input type="checkbox"/> Subscription activated by <input type="checkbox"/>		<input type="checkbox"/> Remaining engine oil life: <u>31</u> % Reset: <u> </u> N/A: <u> </u>	
		<input type="checkbox"/> Air Conditioning Performance	
WIPER BLADES	CHECK TIRES AND TREAD DEPTH (Check body condition)	CHECK BATTERY	
 <input type="checkbox"/> LF <input type="checkbox"/> RF	<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <input type="checkbox"/> 8/32 or Greater <input type="checkbox"/> 7/32 to 4/32 <input type="checkbox"/> 3/32 or Less PSI@: <u> </u> set to: <u> </u> PSI </div> <div style="width: 45%; text-align: center;"> <p>(Check lamps)</p> Lowest Tread Depth: <u> </u> /32 </div> </div>	<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <input type="checkbox"/> 8/32 or Greater <input type="checkbox"/> 7/32 to 4/32 <input type="checkbox"/> 3/32 or Less PSI@: <u> </u> set to: <u> </u> PSI </div> <div style="width: 45%; text-align: center;"> </div> </div>	
<input type="checkbox"/> Rear (if applicable) <input type="checkbox"/> Windshield condition Cracks <u> </u> Chips <u> </u>	<input type="checkbox"/> Rotation needed <input type="checkbox"/> Rotation performed LF <input type="checkbox"/> LR <input type="checkbox"/>	<input type="checkbox"/> Balance needed <input type="checkbox"/> Balance performed RF <input type="checkbox"/> RR <input type="checkbox"/>	
		<input type="checkbox"/> Battery condition <input type="checkbox"/> Battery cables and connections	

CHECK FLUID LEVELS	CHECK BRAKES/MEASURE FRONT AND REAR LININGS																					
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<input type="checkbox"/>	<input type="checkbox"/> Coolant recovery reservoir	<input type="checkbox"/>																				
<input type="checkbox"/>	<input type="checkbox"/> Power steering	<input type="checkbox"/>																				
<input type="checkbox"/>	<input type="checkbox"/> Windshield washer	<input type="checkbox"/>																				

ADDITIONAL CHECKS	Additional Recommended Services
Inspect for visible leaks:	1) <u>MIL ON</u>
<input type="checkbox"/> Fuel system (also including gas cap seating)	2) <u> </u>
<input type="checkbox"/> Engine, transmission, drive axle, transfer case	3) <u> </u>
<input type="checkbox"/> Engine cooling system	4) <u> </u>
<input type="checkbox"/> Shocks and struts – also check operation	5) <u> </u>
Inspect visual condition:	6) <u> </u>
<input type="checkbox"/> Belts: engine, accessory, serpentine, and/or V-drive	7) <u> </u>
<input type="checkbox"/> Hoses: engine, power steering and HVAC	8) <u> </u>
<input type="checkbox"/> Engine air filter and cabin air filters	Service Consultant: <u> </u>
<input type="checkbox"/> Steering components and steering linkage	Technician: <u> </u> No.: <u> </u>
<input type="checkbox"/> CV drive axle boots or driveshafts and U-joints	
<input type="checkbox"/> Exhaust system components	

SIMPLIFIED MAINTENANCE			
MI	<input type="checkbox"/> Required <input type="checkbox"/> Performed	MII	<input type="checkbox"/> Required <input type="checkbox"/> Performed



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75 Haddonfield Rd
Cherry Hill, NJ 08002

66701CAR

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Service
Phone (856) 662-7001
Fax (856) 662-2209

Parts
Phone (856) 662-8710
Fax (856) 665-2461

Bodyshop
Phone (856) 662-7002
Fax (856) 773-0300

CHERRY HILL NJ		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
		1G1ZT58N57F		63148	09/14/10	66704	
CHERRY HILL NJ		YEAR	MAKE	MODEL	COLOR	TAG NO.	
		07	CHEVROLET	MALIBU LT		00000	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
			- -		00/00/00	745	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE		
	00/00/00		63148	09/13/10	00/00/00		

LINE	OP. CODE	FAIL-CD	TECH	HOURS/QTY	TYPE	AMOUNT
A	Com Customer states brake lights stay on please check Cor SCAN NO CODESA FOUND CLEAN CONNECTOR TO BCM OPER PROP IF PROBLEM PERSIST WILL RECHECK					
			A88			
Line Total.....						

B	Com Customer states cel light on replace crank sensor and connector as per previous diag \$287.00					
	Cau REPLACE CRANK SENSOR AQND CONNECTOR <i>SENDER</i>					
	Cor ROAD TESTED OPER RPOP, WILL NEED FUEL PUMP TO ELIMINATE CEL LIGHT					
			A88		C	200.00
	15306388	CONNECTOR		1	C	50.74
	12598209	SENSOR		1	C	36.90
Line Total.....						287.64

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CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)



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Fax (856) 773-0300

66704CAR

 CHERRY HILL NJ 		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
		1G1ZT58N57F 		63148	09/14/10	66704	
YEAR	MAKE	MODEL		COLOR	TAG NO.		
07	CHEVROLET	MALIBU LT			00000		
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
			- -		00/00/00	745	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE		
	00/00/00		63148	09/13/10	00/00/00		

LINE	OP CODE	FAIL CD	TECH.	HOURS/QTY	TYPE	AMOUNT
					Labor	200.00
					Parts	87.64
					Sales Tax	20.13
					TOTAL-CASH	307.77

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Fax (856) 773-0300

66882CAR

[REDACTED]		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.
CHERRY HILL NJ [REDACTED]		1G1ZT58N57F [REDACTED]		65147	09/20/10	66882
YEAR	MAKE	MODEL		COLOR	TAG NO.	
07	CHEVROLET	MALIBU LT			00000	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.
		[REDACTED]	- -		00/00/00	745
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE	
	00/00/00		65147	09/16/10	00/00/00	

PAID SEP 21 2010
DS

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QTY	TYPE	AMOUNT
A						
Com Customer states veh stalls when driving please check Cau shorted pcm module Cor POWERTRAIN CONTROL MODULE REPLACEMENT L-.9 D-.3 OLH-2.0 CC# 0302 FC# 6579 J6360 A35 W 19210738 MDL REM 1 W SUBLET ENTERPRISE 66882 1 W Line Total.....						

B +						
Com Customer states BRAKE LIGHTS STAY ON PLEASE CHEKC Cor REPLACE BRALE LIGHT SWITCH A35 22666955 SENSOR KI 1 I Line Total.....						

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--	---



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[REDACTED] CHERRY HILL NJ [REDACTED]		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
		1G1ZT58N57F [REDACTED]		65147	09/20/10	66882	
		YEAR	MAKE	MODEL	COLOR	TAG NO.	
		07	CHEVROLET	MALIBU LT		00000	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
		[REDACTED]	- -		00/00/00	745	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE		
	00/00/00		65147	09/16/10	00/00/00		

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QTY	TYPE	AMOUNT
TOTAL-CUSTOMER						NoCharge

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Fax (856) 773-0300

68094CAR

CHERRY HILL		NJ		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
				1G1ZT58N57F		60477	10/25/10	68094	
YEAR	MAKE	MODEL	COLOR	TAG NO.					
07	CHEVROLET	MALIBU LT		00000					
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS		
			- -		00/00/00	745	CASH		
CUST. LABOR RATE	DELI. DATE	DELI. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE				
	00/00/00		60477	10/14/10	00/00/00				

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QTY	TYPE	AMOUNT
A	Com Customer states ENGINE REVS HIGH WHEN DRIVING PLEASE CHECK					
	Cau CAMSHAFT ACTUATOR STICKING					
	Cor CAMSHAFT POSITION ACTUATOR MAGNET REPLACEMENT					
	L-5.00					
	J0824		A77		W	
		12622611	ACTUATOR	1	W	
		12604474	GASKET	1	W	
		12589784	MAGNET	1	W	
		12346290	COOLANT	1	W	
	SUBLET	ENTERPRISE		68094	1	W
	Line Total.....					

B	Com Customer states VEH RUNS ROUGH AND ENGINE STALLS PLEASE CHECK					
	Cau SHORTED MAF SENSOR					
	Cor MASS AIRFLOW SENSOR REPLACEMENT					
	L-. 2D-.3					
	J5670		A77		W	
		19151498	CONNECTOR	1	W	
	Line Total.....					

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68094CAR

CHERRY HILL NJ		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
		1G1ZT58N57F		60477	10/25/10	68094	
CHERRY HILL NJ		YEAR	MAKE	MODEL	COLOR	TAG NO.	
		07	CHEVROLET	MALIBU LT		00000	
JUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
			- -		00/00/00	745	CASH
ST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE		
	00/00/00		60477	10/14/10	00/00/00		

NE	OP. CODE	FAIL-CD	TECH.	HOURS/QTY	TYPE	AMOUNT
TOTAL-CUSTOMER						NoCharge

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MULTI-POINT VEHICLE INSPECTION

Name: [Redacted] Year/Model: 07 Malibu Date: 10-14-10

Repair Order #: 68094 VIN (last 8 digits): 7E [Redacted] Odometer: 60477 Tag#: _____ License#: _____

Checked and OK May Require Attention Soon Requires Immediate Attention

INTERIOR



Subscription activated
 Enrolled in OVD
 Enrolled in DMN

Remaining engine oil life: _____ % Reset: N/A
 Air Conditioning Performance

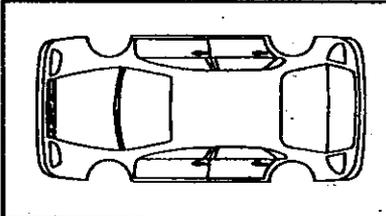
WIPER BLADES

CHECK TIRES AND TREAD DEPTH

CHECK BATTERY



8/32 or Greater
LF 7/32 to 4/32
 3/32 or Less
PSI@: _____ set to: 30 PSI
 8/32 or Greater
LR 7/32 to 4/32
 3/32 or Less
PSI@: _____ set to: 30 PSI



8/32 or Greater
7/32 to 4/32 RF
3/32 or Less
PSI@: _____ set to: 30 PSI
8/32 or Greater
7/32 to 4/32 RR
3/32 or Less
PSI@: _____ set to: 30 PSI



Rear (if applicable)
 Windshield condition
Cracks _____ Chips _____

Rotation needed
 Rotation performed
LF LR

(Check lamps)
Lowest Tread Depth: _____ /32

Alignment needed
 Alignment performed
Wear Pattern/Damage

Balance needed
 Balance performed
RF RR

Battery condition
 Battery cables and connections

CHECK FLUID LEVELS

CHECK BRAKES/MEASURE FRONT AND REAR LININGS

OK	FILLED	REQUIRES ATTENTION
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Engine oil	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Brake fluid reservoir	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Transmission (If equipped w/dipstick)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Coolant recovery reservoir	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Power steering	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Windshield washer	<input type="checkbox"/>

<input checked="" type="checkbox"/>	7 mm (9/32) or greater	<input checked="" type="checkbox"/>
LF	6 mm (8/32) to 4 mm (5/32)	RF <input type="checkbox"/>
<input type="checkbox"/>	3 mm (4/32) or less	<input type="checkbox"/>
<input checked="" type="checkbox"/>	4 mm (5/32) or greater	<input checked="" type="checkbox"/>
LR	3 mm (4/32)	RR <input type="checkbox"/>
<input type="checkbox"/>	2 mm (3/32) or less	<input type="checkbox"/>
Lowest Front Lining _____		Lowest Rear Lining <u>cu</u>
<input type="checkbox"/> Brake system (also including lines, hoses and parking brake)		

ADDITIONAL CHECKS

Additional Recommended Services

Inspect for visible leaks:	
<input type="checkbox"/>	Fuel system (also including gas cap seating)
<input type="checkbox"/>	Engine, transmission, drive axle, transfer case
<input type="checkbox"/>	Engine cooling system
<input checked="" type="checkbox"/>	Shocks and struts – also check operation
Inspect visual condition:	
<input checked="" type="checkbox"/>	Belts: engine, accessory, serpentine, and/or V-drive
<input checked="" type="checkbox"/>	Hoses: engine, power steering and HVAC
<input checked="" type="checkbox"/>	Engine air filter and cabin air filters
<input checked="" type="checkbox"/>	Steering components and steering linkage
<input checked="" type="checkbox"/>	CV drive axle boots or driveshafts and U-joints
<input checked="" type="checkbox"/>	Exhaust system components
<input checked="" type="checkbox"/>	Body components lubrication
<input checked="" type="checkbox"/>	Restraint system component check
<input checked="" type="checkbox"/>	Chassis components lubrication
<input checked="" type="checkbox"/>	Evaporative control system

1)	
2)	
3)	
4)	
5)	
6)	
7)	
8)	
Service Consultant	
Technician: <u>Orlando</u>	No.: <u>A35</u>



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69815CAR

CHERRY HILL		NJ		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.
				1G1ZT58N57F		61831	11/22/10	69815
CUST. NO.		LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
				- -		00/00/00	745	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE			
	00/00/00		61831	11/22/10	00/00/00			

LINE	OP. CODE	FAIL CD	TECH.	HOURS/QTY	TYPE	AMOUNT
A	Com Customer states POWER STEERING GOES OUT PLEASE CHECK (INTERMINTANT) Cor needs steering column declined at this time \$554.00 + tax A05 Line Total.....					
B	Com Customer states THERE IS A CLICKING SOUND COMING FROM THE DASH BOARD P LEASE CHECK Cor road tested found internal short in steering motor attached to steerin column A05 Line Total.....					

TOTAL-CUSTOMER NoCharge

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CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)



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70240CAR

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Fax (856) 773-0300

[REDACTED]		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
CHERRY HILL NJ [REDACTED]		1G1ZT58N57F [REDACTED]		65147	12/01/10	70240	
		YEAR		MAKE	MODEL	COLOR	TAG NO.
		07		CHEVROLET	MALIBU LT		00000
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
		[REDACTED]	- -		00/00/00	745	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE		
	00/00/00		65147	12/01/10	00/00/00		

PAID DEC 01 2010

[Handwritten Signature]

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QUY	TYPE	AMOUNT
A						
Com Customer states steering is hard to turn INSTALL SOP PART STEERIN COLU MN						
Cau INTERNAL SHORT STEERING COLUMN						
Cor STEERING COLUMN REPLACEMENT						
L-1.1 D-.3 ADD-.2						
	E7680		A44		W	
		25933396	COLUMN	1	W	
Line Total.....						
B +						
Com Customer states CUSTOMER PORTION						
			A44		C	277.00
Line Total.....						277.00

Labor 277.00
Sales Tax 19.39
TOTAL-CASH 296.39

Thank You

For selecting MALL CHEVROLET for your service needs. We hope you are completely satisfied. You may receive a survey from General Motors in a few weeks. The only passing score is **COMPLETELY SATISFIED**. This is a score of 100% to 70%. If you cannot mark completely satisfied, please contact me, Michael F. Jaconi, at (856) 662-7001 Ext. 140.



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(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED

RETAIL INSTALLMENT CONTRACT

Contract No. _____

Date of Contract: 09/22/09

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate. 17.09 %	FINANCE CHARGE The dollar amount the credit will cost you. \$ 6663.64	Amount Financed The amount of credit provided to you or on your behalf. \$ 14313.00	Total of Payments The amount you will have paid after you have made all scheduled payments. \$ 22976.64	Total Sale Price The cost of your purchase on credit, including your downpayment of \$ <u>3500.00</u> \$ 26476.64
---	--	--	--	---

Your Payment Schedule will be: _____ e means estimate

No. of Payments	Amt. of Payments	When Payments Are Due
72	\$ 319.12	Monthly, beginning <u>09/22/09</u>
	\$ N/A	

Security: You are giving a security interest in the goods or property being purchased.

Filing Fees: \$ _____ N/A

Late Charge: If a payment is more than 10 days late, you will be charged \$10.00.

Prepayment: If you pay off early, you will not have to pay a penalty.

See below and your other contract documents for any additional information about nonpayment, default, any required repayment in full before the scheduled date, our security interests and prepayment refunds and penalties.

This Contract is between you and the Seller. All disclosures have been made by the Seller, who intends to assign (transfer) this Contract to the "Assignee" named below. If more than one person signs as Buyer below, each will be bound, separately and together, for the payment of all sums due and the performance of all your promises in this Contract. The terms in the above box are part of this Contract.

You are the Buyer(s), MARY C. CARSON 1416 ARREY RD CHERRY HILL NJ 08002
 Name(s) Address Zip Code

We are the Seller(s), T.H. CHEVROLET CO. LLC 200 RT 20 & 1000 MOORESTOWN NJ 08057
 Name(s) Business Address Zip Code

Under this Contract, you agree to buy the following property, including its accessories, all of which is called the "Goods."

YEAR	MAKE	BODY STYLE	SERIAL NUMBER	MODEL
2007	CHEVROLET		1E1Z762N579 [REDACTED]	MAIL 130

ACCESSORIES:

TRADE-IN: Your trade-in is described as follows:

Year and Make	Description
94 CADILLAC SEVI 1G6KSE2Y1R1 [REDACTED]	

PAYMENT SCHEDULE: You agree to pay us the Total Sale Price for the Goods. You will do this by making the Cash Downpayment and assigning the Trade-In, if shown above, on or before the Date of Contract, and paying us the Amount Financed, plus Finance Charges, in the number and amount of monthly payments as provided in this Contract. Payments must begin on the date indicated in the Payment Schedule and are due on the same day of each following month until we receive payment in full. You may pay all or part of the Amount Financed in advance without penalty or premium. Payments must be made at any office of:

Quantum Auto Group, LLC, 115 Broadhollow Road, Suite 275, Melville, NY 11747 (the "Assignee")

PROPERTY INSURANCE: You will keep the Goods insured against fire, theft, collision and other risks. You can obtain such insurance from any insurer of your choice who is acceptable to us. However, if one of the boxes below is checked, you have decided to obtain the insurance from us.

- Collision insurance for a term of N/A months. The cost of it is \$ N/A. The limit of coverage is \$ N/A, less a deductible of \$ N/A.
- Comprehensive insurance for a term of N/A months. The cost of it is \$ N/A, less a deductible of \$ N/A.
- Other (describe) N/A. The limit of coverage is \$ _____.

THIS DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE. WITHOUT SUCH INSURANCE, YOU MAY NOT OPERATE THIS VEHICLE ON PUBLIC HIGHWAYS. (See INSURANCE on the reverse side.)

Itemization of Amount Financed

Cash Price	\$ 16400.00
Cash Downpayment	\$ 3000.00
Trade-In Value of Trade-In	\$ 500.00
Lien Payoff to	N/A
Unpaid Cash Price Balance	\$ 12900.00
Amount Paid to Others on Your Behalf (To the extent permitted by applicable law, we may retain a portion of these amounts)	\$ _____
To Credit Insurance Company	\$ _____
To Property Insurance Company	\$ _____
To Sales Tax	\$ _____
To Public Officials	\$ 133.00
TOC FEE	\$ 165.00
To	\$ 135.00
To	\$ _____
Amount Financed	\$ 14313.00

CREDIT INSURANCE IS NOT REQUIRED: Credit Insurance is available through us for the term of this Contract at the cost(s) shown below. Single Credit Life and Single Credit Accident and Health Insurance are available to any one Buyer signing for insurance below. No credit insurance will be provided unless the appropriate statement(s) is signed by the Buyer(s) to be insured and the cost(s) shown below are included in the Amount Financed. See the Certificate of Insurance or the Notice of Proposed Insurance given to you on a separate document.

By signing, you want Single Credit Life Insurance, which costs \$ N/A

By signing, you want Single Credit Accident & Health Insurance, which costs \$ N/A

By signing, you both want Joint Credit Life Insurance, which costs \$ N/A What are your ages?

Signature of Buyer to be insured for Single Credit Life Insurance

Signature of Buyer to be insured for Single Credit Accident & Health Insurance

1. _____ Years

What is your age? _____ Years

What is your age? _____ Years

2. _____ Years

Signatures of both Buyers to be insured for Joint Credit Life Insurance

SECURITY AGREEMENT: To secure the payment of all sums owed to us and the performance of all your promises in this Contract, you grant us a lien and security interest in the Goods and in any parts called "accessions," which are attached to the Goods at any later time, and in all proceeds of the Goods.

IF THIS CONTRACT INVOLVES THE SALE OF A USED VEHICLE, THE INFORMATION YOU SEE ON THE WINDOW FORM FOR THIS VEHICLE IS PART OF THIS CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY PROVISIONS IN THE CONTRACT OF SALE.

USE: You will use the goods primarily for personal, family or household purposes. You will maintain the Goods in good condition and will protect them against loss, damage and destruction. You will principally keep the Goods at your address shown above or at the following address:

ADDITIONAL TERMS: THIS CONTRACT CONTINUES ON THE REVERSE SIDE. YOU ARE BOUND TO ALL THE TERMS OF THIS CONTRACT WHICH APPEAR ON THE FRONT AND REVERSE SIDES.

NOTICE TO RETAIL BUYER(S): DO NOT SIGN THIS CONTRACT IN BLANK. YOU ARE ENTITLED TO A COPY OF THIS CONTRACT AT THE TIME YOU SIGN. KEEP IT TO PROTECT YOUR LEGAL RIGHTS. BUYER(S) ACKNOWLEDGE(S) RECEIPT OF A COMPLETED COPY OF THIS CONTRACT AT THE TIME OF SIGNING.

TJH CHEVROLET CO. LLC dba CLASSIC CHEVROLET

Seller (Corporate or Firm Name)

Signature of Buyer

(SEAL)

Date

X Signature of Authorized Representative of Seller

(SEAL)

X Signature of Buyer

(SEAL)

Date

CO-SIGNER: YOU SHOULD READ THE NOTICE TO CO-SIGNER, WHICH HAS BEEN GIVEN TO YOU ON A SEPARATE DOCUMENT, BEFORE SIGNING THE CO-SIGNER'S AGREEMENT.

CO-SIGNER'S AGREEMENT: You, the person (or persons) signing below as "Co-Signer," promise to pay to us, or to our order, the Amount Financed, plus Finance Charges and other charges, as provided in this Contract with the Buyer. You intend to be legally bound by all the terms of this Contract, separately and together, with the Buyer. You are making this promise to induce us to make this Contract with the Buyer, even though the proceeds will be used only for the Buyer's benefit. You agree that we may seek immediate payment from you without making any prior demand for payment on the Buyer. You also acknowledge receiving a completed copy of this Contract.

X Co-Signer's Signature (SEAL) Address Date

X Co-Signer's Signature (SEAL) Address Date

CO-OWNER'S SECURITY AGREEMENT: You, the person signing below as "Co-Owner," together with the Buyer or otherwise being all of the Owners of the Goods, give us a Security Interest in the Goods identified above. You agree to be bound by the terms of the Security Agreement and all other parts of this Contract except the promise to pay contained in the Payment Schedule section. You are giving us the security interest to induce us to make this contract with the Buyer, and to secure the payment by the Buyer of all sums due on this Contract. You will not be responsible for any balance which might be due after repossession, sale of the Goods and application of the sale proceeds to the debt.

(SEAL) Co-Owner's Signature Address Date

NOTICE: SEE REVERSE SIDE FOR IMPORTANT INFORMATION.

TOTAL PRICE OF VEHICLE	16400.00
Less Trade-in	500.00
TOTAL TAXABLE AMOUNT	15900.00
State Sales Tax	1113.00
Motor Vehicle Tire Fee - \$1.50 per New Tire	N/A
NJ Supplemental Titling Fee	
Registration/Title Fee (Estimated) (See Paragraph 15 On Reverse Side)	165.00
Documentary Fee	
Prepare & Process MV Documents & Tags	\$87 50
Delivery Services (See Paragraph 16 On Reverse Side)	\$47 50
NET PAY-OFF ON TRADE-IN	N/A
TOTAL	17313.00
Deposit	3000.00
BALANCE IN CASH, CERTIFIED CHECK OR OTHER ACCEPTABLE FORM OF PAYMENT TO BE PAID TO DEALER ON DELIVERY	
BALANCE DUE ON DELIVERY →	14313.00

The undersigned, has read and understood the above Dealer's Obligation, and does hereby WAIVE AND RELEASE the DEALER'S OBLIGATION to make repairs without charge or return the full purchase price (if a sale) if the vehicle fails to meet State Inspection Standards for the issuance of a certificate of approval, unless the cause for the vehicle's rejection is an item which is "covered" by New Jersey's Used Car Lemon/Warranty Law (P.L. 1995, Chpt. 373).

AUG / 23 / 08 X

Date _____ Customer's Signature _____

TRADE-IN DESCRIPTION AND ALLOWANCE

Year 1994 Make CADILLAC Model SEVILLE

Serial No. 1G6KS52Y1R08 Mileage WHOLESALE

Trade-in Value 500.00 Date of 08/23/08

Less Balance Owed - N/A

Net Trade-in Allowance 500.00

Balance Owed to: _____

Address: _____

Account No.: _____

Info. From _____ Good Thru _____

Customer certifies that the trade-in vehicle has never sustained any damage or been repaired. All airbags are of original equipment and have never been deployed. Also, that the vehicle has never been in a flood or had the emission control system replaced. _____ certifies the above mileage.

X _____ 08/23/08
Date

AGREEMENT TO ARBITRATE ANY CLAIMS. READ THE FOLLOWING ARBITRATION PROVISION CAREFULLY, IT LIMITS YOUR RIGHTS, INCLUDING THE RIGHT TO MAINTAIN A COURT ACTION.

The parties to this agreement agree to arbitrate any claim, dispute, or controversy, including all statutory claims and any state or federal claims, that may arise out of or relating to the sale or lease identified in this agreement. By agreeing to arbitration, the parties understand and agree that they are waiving their rights to maintain other available resolution processes, such as a court action or administrative proceeding, to settle their disputes. Consumer Fraud, Used Car Lemon Law, and Truth-in-Lending claims are just three examples of the various types of claims subject to arbitration under this agreement. The parties also agree to (i) waive any right to pursue any claims arising under this agreement including statutory, state or federal claims, as a class action arbitration, or (ii) to have an arbitration under this agreement consolidated with any other arbitration or proceeding. The arbitration shall be conducted in accordance with the rules of the American Arbitration Association before a single arbitrator, who shall be a retired judge or an attorney. Dealership shall advance both party's filing, service, administration, arbitrator, hearing, or other fees, subject to reimbursement by decision of the arbitrator. Each party shall bear his or her own attorney, expert, and other fees and costs, except when awarded by the arbitrator under applicable law. The arbitration shall take place in New Jersey at a mutually convenient place agreed upon by the parties or selected by the arbitrator. The decision of the arbitrator shall be binding upon the parties. Any further relief sought by either party will be subject to the decision of the arbitrator. If any part of this arbitration clause, other than waivers of class action rights, is found to be unenforceable for any reason, the remaining provisions shall remain enforceable. If a waiver of class action and consolidation rights is found unenforceable in any action in which class action remedies have been sought, this entire arbitration clause shall be deemed unenforceable, it being the intention and agreement of the parties not to arbitrate class actions or in consolidated proceedings. In the event that any subsequent lease, finance, or other agreement between the parties contains a provision for arbitration of claims which conflicts with or is inconsistent with this arbitration provision, the terms of such subsequent arbitration provision shall govern and control to the extent of such conflict or inconsistency. **THIS ARBITRATION PROVISION LIMITS YOUR RIGHTS, INCLUDING YOUR RIGHT TO MAINTAIN A COURT ACTION.**

Accepted By: _____ X _____ Date _____ Dealer or His Authorized Representative _____ Date _____ Customer's Signature _____

Customer agrees that this Order on the face and on the reverse side and any attachments to it includes all the terms and conditions, if a sale. Customer further agrees this Order cancels and supersedes any prior agreements and as of the date signed by Dealer or authorized agent, comprises the complete and exclusive statement of the terms of the agreement between Customer and Dealer. If Customer, prior to delivery, elects to lease the vehicle described above, Customer and Dealer agree to execute a lease contract which shall contain full disclosure of all lease information. **THIS ORDER SHALL NOT BECOME BINDING UNTIL ACCEPTED BY DEALER OR HIS AUTHORIZED REPRESENTATIVE.** Customer by execution of this Order acknowledges that they have read the terms and conditions and have received a true copy of the order. **YOU HAVE A RIGHT TO A WRITTEN ITEMIZED PRICE FOR EACH SPECIFIC PRE-DELIVERY SERVICE WHICH IS TO BE PERFORMED. THE AUTOMOTIVE DEALER MAY NOT CHARGE FOR PRE-DELIVERY SERVICES FOR WHICH THE AUTOMOTIVE DEALER IS REIMBURSED BY THE MANUFACTURER. YOU HAVE A RIGHT TO A WRITTEN ITEMIZED PRICE FOR EACH SPECIFIC DOCUMENTARY SERVICE WHICH IS TO BE PERFORMED.** _____ of age or older and of full legal capacity to enter into this contract.

Accepted By: _____ X _____ Date _____ Dealer or His Authorized Representative _____ Date _____ Customer's Signature _____

THIS ORDER NOT SUBJECT TO CANCELLATION — DEPOSIT NON-REFUNDABLE

IMPORTANT: READ THE TERMS AND CONDITIONS ON THE BACK OF THIS ORDER BEFORE SIGNING.

Motor Vehicle
Commission

NEW JERSEY

VEHICLE REGISTRATION

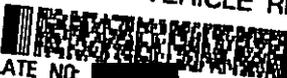


PLATE NO: [REDACTED] THRU: 08/2011

VIN: 2 1G1ZT58N57F [REDACTED]

CHE 2007 4 DR RD MAL WC: 7

[REDACTED] PASSENGER DL: C06845276 [REDACTED] 07

CHERRY HILL NJ 08003 RENEWAL PT: PA

FEE: 46.50 RP201018724230701

RELEASE OF LIEN INFORMATION

I [Redacted]
(Client's Name)

hereby authorize SANTANDER CONSUMER
(Lien holder Name)

PO Box 961245 Fort Worth Tx 76161-1245
(Lien holder Address) (Lien holder Phone Number)

to release any and all information regarding my loan account # [Redacted]
(Account Number)

with SANTANDER CONSUMER
(Lien holder Name)

to General Motors Company, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

Date 12/1/2010

VEHICLE INFORMATION

The current vehicle mileage is 65,147 Date mileage read: 12/1/2010

[Redacted Signature]
Signature

Signature

REGISTRATION AND TITLING INFORMATION

Company: CLASSIC CHEVROLET

Tran Type: Initial

Date: 09/08/2008

Owner Information

DL No./Corpcode: C06845276353614

Name: [REDACTED]

Address: [REDACTED]

CHERRY HILL NJ [REDACTED]

Soc Sec No./Tax ID: [REDACTED]
Ins. Co.: ELECTRIC INSURANCE CO
Policy No. [REDACTED]

Reg Suspension: No
State:
Violation:

Phone Number: 8569881321

Co-Owner Information

Co-Owner 1

DL No./Corpcode:

Name:

Address:

Soc Sec No./TaxID:

Co-Owner 2

DL No./Corpcode:

Name:

Address:

Co-Owner 3

DL No./Corpcode:

Name:

Address:

Lessee Information

DL No./Corpcode:

Name:

Address:

Ins. Co.:
Policy No.:

Phone Number:

Lease Start Date:
Lease End Date:
Lease Term (months):

Tien Information

ie:

Vehicle Information

VIN: 2 1G1ZT58N57F [REDACTED]

Year: 2007

Class: Passenger

Axles: 2

Weight: 3500

Special Conditions:

Make: CHEV
Color: Red
Odometer: 25465
Reg Code: 7

Model: MALIBU
Body Style: 4 Door
Odom Brand: Actual
Stock No.: P19807

Sales Information

Sales Date: 08/23/2008
Gross Sales Amount: 16400.00
Source Document: NJ Title
Certification Class Code:
Average MPG:

Dealer ID: 00141N
Net Sales Amount: 15900.00
Title Reassignment: 0
Tax Code: Non-Exempt
LFIS Gross Sales Amt: 0.00

Family Dup Reg: 0
Sales Tax: 1,113.00
Dup Title No.: 0
Zero Emissions: No
LFIS Amount: 0.00

FEES AND INVENTORY

DMV Fees: 92.00
triVIN Fee: 8.30
Total Fees: 100.30
Chargeable Fees: 92.00
Total Chargeable Fees: 105.00
Temp Tag No.: A439581

Current Plate No.: YFJ24F
Document No.: 110814722
Reg Exp Date: 08/2009
Late Fee:
Fee Collected by Dealer: 165.00
Temp Tag Issue Date: 08/23/2008

Old Plate No.:
Reg Equity: 7
MVS Tran ID: GD20082521594
Misc Fees: 13.00
Fee Overage: 60.00

**DISCLOSURE OF DEALERSHIP INFORMATION ON
PRIOR USE OF VEHICLE**

MAKE CHEVROLET MODEL MALIBU YEAR 2007
VIN 1G1ZT58N157E  STOCK NUMBER _____

Various terms are used in the automobile industry to describe prior use of vehicles. This disclosure is made by the DEALERSHIP to inform the PURCHASER as to the DEALERSHIP'S understanding of the terms used to describe this vehicle. The vehicle, which PURCHASER is purchasing, has been described using some or all of the terms defined below in the section in which PURCHASER'S signature appears. The DEALERSHIP has not described this vehicle using any of the terms defined below other than those in the section in which PURCHASER'S signature appears. To the best of the DEALERSHIP'S knowledge, the prior use acknowledged by PURCHASER below is in fact the only prior use of the vehicle.

COMPANY VEHICLE/FACTORY EXECUTIVE VEHICLE - A unit used by the manufacturer for business purposes, testing and/or demonstration, which was purchased by the DEALERSHIP through the manufacturer's auction or from the manufacturer directly. DEALERSHIP has no knowledge of and makes no representation or guarantee as to whether the vehicle had any other prior use.

PURCHASER(S) Authorized DEALERSHIP Representative

PROGRAM VEHICLE/FACTORY REPURCHASE VEHICLE - A unit sold by the manufacturer to a retail or fleet company and then repurchased by the manufacturer from the rental company under one of several defined programs. DEALERSHIP purchased the vehicle at the manufacturer's auction. DEALERSHIP has no knowledge of and makes no representation or guarantee as to whether the vehicle had any other prior use. DEALERSHIP is selling this vehicle as a USED vehicle only.

PURCHASER(S) Authorized DEALERSHIP Representative

RENTAL VEHICLE/OFF LEASE - DEALERSHIP purchased this vehicle directly from a rental company, such as Enterprise Rent-A-Car. DEALERSHIP has no knowledge of and makes no representation or guarantee as to whether the vehicle had any other prior use. DEALERSHIP is selling this vehicle as a USED vehicle only.

PURCHASER(S) Authorized DEALERSHIP Representative

WHOLESALE VEHICLE - DEALERSHIP purchased this vehicle from another dealer or at a dealer-only auction. DEALERSHIP has no knowledge of and makes no representation or guarantee as to whether the vehicle had any other prior use. DEALERSHIP is selling this vehicle as a USED vehicle only.



PURCHASER(S) Authorized DEALERSHIP Representative

OTHER VEHICLE - (Describe) _____
DEALERSHIP has no knowledge of and makes no representation or guarantee as to whether the vehicle had any other prior use. DEALERSHIP is selling this vehicle as a USED vehicle only.

PURCHASER(S) Authorized DEALERSHIP Representative

I certify that I have read this disclosure and that the terms in the section in which I placed my signature were the only terms used by the DEALERSHIP to describe the vehicle that I am purchasing. PURCHASER acknowledges that PURCHASER will not hold the DEALERSHIP responsible for prior uses not listed above about which the DEALERSHIP has no knowledge.

DATED _____ PURCHASER(S) 

I certify that I have reviewed this disclosure and delivered a copy of the disclosure to PURCHASER(S).

DATED _____ SALESPERSON _____

DATED _____ SALES MANAGER _____



CLASSIC CHEVROLET



Route 38 and Lenola Rd.
P.O. Box C
Moorestown, NJ 08057
(856) 235-2000

69179

AMOUNT	PAID BY	COMMENT
3,000.00	CASH	PAYMENT ON DEAL JAMES W. P19807

TOTAL RECEIVED: \$3,000.00

CHERRY HILL NJ

9881321

DATE-TIME: 23AUG2008 13:41
CASHIER: LP
LOCATION:
CASH DRAWER:

ACCOUNTING DISTRIBUTION

CO	JOURNAL	CO	ACCOUNT	AMOUNT	CONTROL	CONTROL2
326	56	326		3,000.00	69179	
		326		-3,000.00	9881321	

CASH RECEIPT



pd 11/2/10

ACCOUNT INFORMATION

PAYMENT INFORMATION

CHERRY HILL, NJ



Summary As Of: 11/01/2010

Account Number:	██████████	Reg Payments due on:	22nd
Balance:	\$10,716.58	Reg Payment Amount:	\$319.12
Payments Made:	26	Maturity Date:	08/22/2014
Last Payment Made:	10/05/2010	Last Payment Amount:	\$319.12

Account Status as of: 11/01/2010

Payments Due:		Fees:	\$0.00
11/22/2010	\$319.12	Late Charges:	\$0.00
		Past Due Amount:	\$0.00
		Total Amount Due:	\$319.12

Activity Since Your Last Statement

10/05/2010	Payment Made	\$-319.12
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Pay Online - santanderconsumerusa.com
We accept payments from checking/savings accounts, credit and pinless debit/ATM cards. You can make a one-time payment or set up a recurring online payment plan. A convenience fee may be charged for using this service.

Pay by Phone - 1-888-222-4227
Make your payment by phone anytime. Please have your number from your checking, savings, credit card or pinless debit/ATM account ready when you call. You will also need your Santander Consumer USA account number.

Money Gram
Use Money Gram to make your payment. Bring your payment and fee in-cash to the agent nearest you. Call toll-free 1-800-555-3133 for the Money Gram location nearest you. You will need the following information:
Receive Code: 1544
Your account number: 8291700

Western Union
Use Western Union Quick Collect to make your payment. Bring your payment and the fee in cash to an agent near you, or use the Quick Collect by Phone service and pay with a VISA or MasterCard issued debit or credit card. Call toll-free 1-800-325-6000 for the agent location nearest you. You will need the following information:

Code City: PITSTOP
State Code: TX
Your account number: 8291700

Payment Information
For prompt and accurate processing of your payment, please write your account number on your check and return it with the lower portion of this statement in the envelope provided.

↑ To receive proper credit, please detach and return your payment and indicate amount paid. ↓

MARY C CARSON



Alerts
No valid work phone number, please update online

If you are taking advantage of our automatic payment plan or have an address change, please check the box and fill out the reverse side.

Please make all checks payable to Santander Consumer USA. If you are sending in additional money to reduce your balance, please indicate below.

Payment Due Date: 11/22/2010
Account Number: ██████████
TOTAL DUE: \$319.12

Additional Payment: \$ _____
Total Amount Enclosed: \$ _____

SANTANDER CONSUMER USA
PO BOX 660633
DALLAS, TX 75266-0633



030082917001000 00031912 000312

Mail Payoff Checks to:

Santander Consumer USA
P.O. Box 660633
Dallas, TX 75266-0633

If you are in or intend to file bankruptcy all notifications must be sent to:

Santander Consumer USA
Attention: Bankruptcy Dept.
P.O. Box 560284
Dallas, TX 75356-0284

All verbal communication regarding a bankruptcy needs to be made by contacting the bankruptcy department at 1-888-437-4846.

Mail Overnight Payments:

Santander Consumer USA
1010 W. Mockingbird Lane
Suite 100
Dallas, TX 75247

Mail Insurance Information:

Santander Consumer USA
P.O. Box 47260
Atlanta, GA 30362

Please Mail Correspondence Other Than Payments or Insurance to:

Santander Consumer USA
P.O. Box 961245
Fort Worth, TX 76161-1245

Automated Account Information

Please call toll-free 1-888-222-4227 to obtain your payoff information, next payment due, date of last payment or to update your account at any time. You may also use this system to make a payment by phone. Follow the simple instructions that will guide you through our menu.

Insurance - Coverage is Mandatory

Your contract includes a requirement to maintain an insurance policy on your vehicle that provides comprehensive and collision coverage and to have a Loss Payee and Additional Insured Endorsement. Please make sure this information is correctly disclosed on your policy. Please call toll-free 1-888-222-4227 to update your policy information at any time.

Auto Pay - It's smart, it's FREE, and it's easy!

You have plenty of other things to worry about, so let us handle your vehicle payments. Sign up today for Auto Pay and your monthly payments will automatically be deducted from your personal checking or savings account and credited to your account by the payment due date. You will never have to worry about a late or missing car payment again!

> Sign up today!

Simply visit santanderconsumerusa.com to sign up, or call us toll-free at 1-888-222-4227 and an account manager will be happy to assist you.

▫ To stop or cancel Auto Pay:

Simply provide us with a 30-day written notice from the customer who authorized the recurring ACH transactions on the relevant account, and we will process the cancellation.

If you change financial institutions or accounts:

▫ You may stop payment of a debit entry by providing written notification to both Santander Consumer USA and your financial institution prior to closing or changing your account.

If you choose to pay by check and your check is returned unpaid or insufficient or uncollected funds, you are giving the company permission, in advance, to electronically re-present this item and assess a return fee to your account as provided for and in an amount consistent with your contract and applicable state and federal laws. In the ordinary course of business, your check will not be provided to you with your bank statement, but a copy can be retrieved by contacting your financial institution.

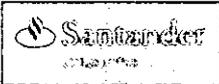
Notice to Customer: To ensure Quality Customer Service, telephone calls may be subject to monitoring and/or recording. We may report information about your account to credit bureaus. Late payment(s), missed payment(s) or other default(s) on your account may be reflected in your credit report.

Accounts Receivable Conversion: By remitting a check for payment, you are authorizing Santander Consumer USA to use the information on your check to make a one-time electronic debit from your account at the financial institution indicated on your check where permitted by law. This electronic debit will be for the exact amount of your check. If an electronic debit is processed, the funds may be withdrawn from your account the same business day the payment is received, and your check will not be returned to your financial institution. This is an attempt to collect a debt and any information obtained will be used for that purpose. This communication is from a debt collector.

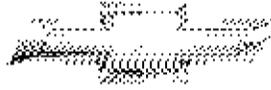
Change of address/telephone information or Auto Pay authorization may also be done online at santanderconsumerusa.com

Change of address/telephone information (please print)

Auto Pay authorization (please print)

Street	City	State
Zip	Home	Phone
Business Phone	Cell Phone	
E-mail Address		
<p>If the vehicle is being garaged at a location other than the new mailing address, please enter to reflect the correct garaging information.</p>		
		
Street	City	
State	Zip	

Name on the Account	Santander Consumer USA Account Number	
Financial Institution Name and Phone Number		
Checking/Savings Account Number	ACH Routing Number	Checking/Savings
Amount to Debit	Start Date	Day of Month/Due Date
<p>I hereby authorize Santander Consumer USA to initiate entries to my checking or savings account at the financial institution above, for the purpose of making my monthly auto payments. I also authorize the financial institution to withdraw these payments from my account. I hereby Agree To All The Terms And Conditions As Noted Above.</p>		
Primary Name on the Account	Date	Signature
Second Name on the Account	Date	Signature



VIA FAX ONLY

December 9th, 2010

Michael Jaconi
MALL CHEVROLET, INC.
75 HADDONFIELD RD
CHERRY HILL, NJ. 08002

RE: [REDACTED]
Service Request: 71-897460955
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT58N57F [REDACTED]
Customer Relationship Specialist: Joshua

Dear Mr. Jaconi:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

Chevrolet

LG0040_CH
V06302610



VIA FAX ONLY

December 9th, 2010

David Gorberg, Esq.
David J Gorberg & Associates PC
32 Parking Plz Ste 700
Ardmore, PA 19003

RE: [REDACTED]
Service Request: 71-897460955
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT58N57F [REDACTED]
Customer Relationship Specialist: Joshua

Dear Mr. Gorberg:

This is to advise that General Motors is in receipt of the above referenced case dated December 6th, 2010. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

Copy of owner's current title and/or registration
 Other: N/A

Finance agreement
 Buyer's agreement

General Motors
ATTN: BRC Legal
P.O. Box 33170
Detroit, MI 48232

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors

RELEASE OF LIEN INFORMATION

I _____,
(Client's Name)

hereby authorize _____
(Lien holder Name)

(Lien holder Address) (Lien holder Phone Number)

to release any and all information regarding my loan account # _____
(Account Number)

with _____
(Lien holder Name)

to General Motors Company, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

Date _____.

VEHICLE INFORMATION

The current vehicle mileage is _____ Date mileage read: _____.

Signature

Signature

VIN: 1G1ZT58N5 7F [REDACTED] SELLG SCE: 13 MDL YR: 07 ORD NO: KNNV6B

ODATE: 10/11/06 ORDER FAN: 000805331 OTYPE: 050 DLVY SS/SITE CD: 13 13038
DDATE: 12/22/06 DLVY FAN: 000805331 DTYPE: 020 SRVC TYPE: MILEAGE:

DLVY DOE: 12/22/06 ORDER BY: ENTERPRISE RENT-A-CAR

CANC:

CANC DOE:

TRADE: DLVY TO: ENTERPRISE RENT-A-CAR

TRD DOE: 600 CORPORATE PARK DR

SRVC IN: CLAYTON MO 63105

SRVC OUT: CANC SRVC IN:

BFSO ORD DT: BFSO CUST:

PRICE ASSUR DT: PRICE ASSUR RT:

--INCENTIVES--

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
MXB	01	13 49998	00031783601	02/03/07	0.00	OA		0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: FLT INC MEMO NO: 00031783601 AUTH PUR CD:
MISC DATE: MISC: 00700
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
PRP	01	13 13038	1AD99742073	12/22/06	0.00	IC		0.00	9

PROCESS TYPE: 010 CHECK NO: SSN:
DATA SCE: HOU INC MEMO NO: 1AD99742073 AUTH PUR CD:
MISC DATE: MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
VX7	01	13 13038	1AD99742073	12/22/06	0.00	IC		0.00	9

PROCESS TYPE: 014 CHECK NO: SSN:
DATA SCE: HOU INC MEMO NO: 1AD99742073 AUTH PUR CD:
MISC DATE: MISC: VX7
POLICY PYMT CMNT: ACTV TYPE: 6

2007 MALIBU SEDAN 2LT
63U SPORT RED METALLIC /V6G
83C TITANIUM

GENERAL MOTORS CORPORATION
& SUBSIDIARIES
RENAISSANCE CENTER
DETROIT MI 48243-1114
VEHICLE INVOICE 1AD99742073
*****13*13038S

ORDER NO. KNNV6B/FDR STOCK NO.

VIN 1G1 ZT58 N5 7F

MODEL & FACTORY OPTIONS	MSRP	INV AMT	FLEET
1ZT69 MALIBU SEDAN 2LT	19765.00	18084.98	INVOICE 12/20/06
C1U ENTERPRISE RENT A CAR	0.00	0.00	SHIPPED 12/20/06
FE9 FEDERAL EMISSIONS	N/C	N/C	EXP I/T 12/29/06
LZ4 ENGINE, 3.5L V6 SFI	N/C	N/C	INT COM 12/29/06
MN5 4-SPEED AUTO TRANSMISSION	0.00	0.00	PRC EFF 01/01/06
VQ2 FLEET ORDERING AND ASSISTANCE	0.00	0.00	KEYS G1804 G1804
VX7 LONG TERM DAILY RENTAL PROGRAM	0.00	0.00	WFP-F QTR OPT-1
V2G FULL FUEL FILL CREDIT	0.00	30.25-	FAN: 000805331
			BANK: GMAC - 004
			CHG-TO 13-038

SHIP WT: 3242
HP: 36.5
MRM: 20415.00
CUST PO NUMBER:
40057328
DAN: 00002
MEMO 988.25

TOTAL MODEL & OPTIONS	19765.00	18054.73	ACT 231	18704.73
DESTINATION CHARGE	650.00	650.00		

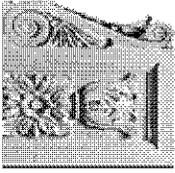
TOTAL	20415.00	18704.73	PAY 310	18704.73
-------	----------	----------	---------	----------

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

BAIERL CHEVROLET, INC.

REMIT TO GMAC NO. 004
VIN 1G1ZT58N57F
\$ 18704.73 INV 1AD99742073
DUE 12/29/06 DEALER 13-038



Joshua Voth/Austin/GM1

12/09/2010 06:02 PM

To karen.c.calhoun@gm.com

cc

bcc

Subject 71-897460955 - Carson

RE: Customer Last Name [REDACTED]
Service Request: 71-897460955
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT58N57F [REDACTED]
Mediation Liaison: Joshua Voth
Telephone: 866-790-5700 x41416

Dear Ms. Calhoun,

Hi, my name is Joshua. This email is to follow up on my voicemail regarding Service Request 71-897460955 for customer [REDACTED]. The customer's vehicle is a 2007 Chevrolet Malibu with 65,147 miles. The VIN is 7F219807. The customer has been working with MALL CHEVROLET, INC. in CHERRY HILL, NJ. Technical Assistance Center has been involved. TAC Case #SP-10376490 and #71-870838718. Due to time constraints, your response to this e-mail is required within 48 hours.

This is a Not in Suit Matter. This means a demand letter has been sent to our office by the customer's attorney indicating that the customer may pursue a lawsuit unless GM can resolve the customer's vehicle concern. We are reviewing this case for possible settlement in our Early Resolution program. The settlements offers can range from denial up to repurchase, depending on the severity of the concerns. Because of this, we would like you to review the following options:

- A) I have information on this case that may assist in your review (please provide in your reply). I will review any repurchase or replacement offer before it is made. I would also like to be notified of the BRC decision to offer cash or other goodwill settlement.
- B) I am not aware of this vehicle or customer's concerns. However, I will review any repurchase or replacement offer before it is made. I would also like to be notified of the BRC decision to offer cash or other goodwill settlement.
- C) I have information on this case that may assist in your review (please provide in your reply). However, I agree to cede the final decision on this case to the Early Resolution program (You will be notified of the resolution after the settlement has been reached).
- D) I am not aware of this vehicle or customer's concerns. I agree to cede the final decision on this case to the Early Resolution program (You will be notified of the resolution after the settlement has been reached).

*If a response is not received within 48 hours the default assumption is option "B".

Please reply only by email with one of the above options within 48 hours. Your written feedback will be documented and e-mail attached to our case, and is an important step in our accurate and timely case resolution.

Thank you,

If you have further questions, please contact the Customer Relationship Specialist at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors


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[Logout](#)

December 9, 2010

Global Warranty Management: Main > Interface With Customer > View Vehicle Summary

INTERFACE WITH CUSTOMER

View Vehicle Summary

This screen allows GMVIS users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

Vehicle Information

VIN: 1G1ZT58N57F [REDACTED] Model: 1ZT69-2007 MALIBU 4 DR.
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: No
 Order Type: 50 - FLEET
 Field Actions: [0 Open](#)

[REQUEST ANOTHER VIN](#)

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Required Field Actions

Open field actions are highlighted

Vehicle has no current record of required field actions.

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Vehicle has no current record of OnStar / XM Radio information.

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Powertrain Limited Warranty	03/12/2010	12/22/2006	10 MI	12/22/2011	100,010 MI
	Certified Used Limited Warranty	03/12/2010	12/22/2006	10 MI	03/22/2010	39,010 MI
	Bumper to Bumper Limited Warranty	03/12/2010	12/22/2006	10 MI	12/22/2009	36,010 MI
	Emission Select Component Ltd Wty	03/12/2010	12/22/2006	10 MI	12/22/2014	80,010 MI
	Corrosion Limited Warranty	03/12/2010	12/22/2006	10 MI	12/22/2012	100,010 MI

Service Contract

Vehicle has no current record of service contracts.

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
12/01/2010	70240	ZREG—Regular Vehicle Transaction	Add Credit	E7680 - Steering Column Replacement	65,147 MI
12/01/2010	70240	ZREG—Regular Vehicle Transaction	Full Debit - Reversal	E7680 - Steering Column Replacement	65,147 MI
12/01/2010	70240	ZREG—Regular Vehicle Transaction		E7680 - Steering Column Replacement	65,147 MI
10/14/2010	68094	ZREG—Regular Vehicle Transaction		N6608 - Emissions System Wiring and/or Connector Repair or Replacement	60,477 MI
10/14/2010	68094	ZREG—Regular Vehicle Transaction		J0824 - Camshaft Position Actuator Replacement	60,477 MI
09/16/2010	66882	ZREG—Regular Vehicle Transaction		J6360 - Powertrain Control Module Replacement	65,147 MI
08/30/2010	05-66043	ZREG—Regular Vehicle Transaction		J3480 - Water Pump Replacement	59,222 MI
07/11/2008	263283	ZREG—Regular Vehicle Transaction		N0760 - Tail Lamp Bulb Replacement	25,461 MI
07/07/2008	714669	ZREG—Regular Vehicle Transaction		D4440 - Compressor Assembly - Replace	25,468 MI
02/19/2008	T52182	ZREG—Regular Vehicle Transaction		Z2081 - ROADSIDE SERVICE (LOCKOUT)	16,362 MI
12/20/2006	A19807	ZPDI—Pre-Delivery Inspection		Z7000 - Pre-Delivery Inspection - Base Time	0 MI

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	Mr. GMVIS 2	 Logout
December 9, 2010		

Global Warranty Management: [Main](#) > [Interface With Customer](#) > [View Vehicle Build](#)

INTERFACE WITH CUSTOMER

View Vehicle Build

This screen allows GMVIS users to view the initial build information on the selected VIN including option codes with descriptions (where available).

Vehicle Information

VIN: 1G1ZT58N57F [REDACTED] Model: 1ZT69-2007 MALIBU 4 DR.
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: No
 Order Type: 50 - FLEET
 Field Actions: [0 Open](#) [REDACTED]

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Build

Model: 1ZT69-2007 MALIBU 4 DR. Order Number: KNNV6B
 Gross Vehicle Weight: 1,943 Build Date: 12/20/2006
 Build Plant: F-

Option Codes

*GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

1SZ - OPTION PACKAGE DISCOUNT 63U - SPORT RED METALLIC 7AR - FRONT SPRING 83I - INTERIOR TRIM 9AB - REAR SPRING AL0 - SENSOR INDICATOR AT8 - RESTRAINT, CHILD RR SEAT B37 - FLOOR MATS C1U - ENTERPRISE RENT A CAR DL6 - POWER O/S MIRRORS, BODY COLOR FAI - FAIRFAX FE9 - FEDERAL EMISSIONS GME - ORNAMENTATION, GM MARK OF EXEL. JL9 - 4-WHEEL ANTI-LOCK DISC BRAKES W/TRACTION CONTROL LZ4 - ENGINE, 3.5L V6 SFI NR0 - LEATHER WRAPPED STEERING WHL NW7 - ELECTRONIC TRACTION CONTROL QPE - (4) TOURING TIRES P215/60R16 R6K - ONSTAR TURN BY TURN R9N - LEATHER TRIM OPTION CODE UK3 - STEERING WHEEL CONTROLS UZ6 - SIX PREMIUM SPEAKERS V73 - STATEMENT OF VEHICLE CERT.- U.S. /CANADA VX7 - LONG TERM DAILY RENTAL PROGRAM	2LT - 2LT PACKAGE 6AR - FRONT SPRING 83C - TITANIUM 8AB - REAR SPRING A51 - SEATS, CUSTOM AP9 - CARGO CONVENIENCE NETS AY1 - AIR BAGS, DUAL FRONTAL, PASSENGERS SENSING SYSTEM HEAD CURTAIN SIDE AIR BAGS, FRONT/OUTBOARD REAR B8N - GM PRODUCTION WEEK #02 C60 - AIR CONDITIONING F83 - TRANSAXLE 3.05 RATIO FE0 - SUSPENSION SYSTEM-ACTIVE FLT - FLEET PROCESSING OPTION IBC - INTERIOR TRIM K64 - GENERATOR 115 AMPS MN5 - 4-SPEED AUTO TRANSMISSION NT7 - EMISSION SYSTEM FEDERAL, TIER 2 NZ6 - (4) 16" WHEELS W/SILVER PAINTED COVERS R6F - IDENTIFY B-CODE USERS R6P - SPECIAL PAINT U77 - ANTENNA RR WINDOW UN0 - AM/FM STEREO W/CD & RDS (REPLACES STD/OPT/PKG RADIO) V2G - FULL FUEL FILL CREDIT VQ2 - FLEET ORDERING AND ASSISTANCE VY7 - LEATHER SHIFT KNOB
--	---

Added Option Codes

Vehicle has no current record of SAIO codes.

.....

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Mr. GMVIS 2

Logout

December 9, 2010

Global Warranty Management: Main > Interface With Customer > View Vehicle Transaction History Detail

INTERFACE WITH
CUSTOMER

View Vehicle Transaction History Detail

This screen allows GMVIS users to view the available information on individual transaction for the VIN selected.

Vehicle Information

VIN: 1G1ZT58N57F [REDACTED] Model: 1ZT69-2007 MALIBU 4 DR.
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: No
 Order Type: 50 - FLEET
 Field Actions: [0 Open](#)

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Job Card Date: 12/01/2010

Job Card Number: 70240

Repair Service Agent: 113862
 MALL CHEVROLET, INC.
 75 HADDONFIELD RD
 CHERRY HILL NJ 08002-1462
 8566627000

Odometer Reading: 65,147 MI
 Authorization Code: A

Process Date:
 12/03/2010

Transaction Type:
 ZREG---Regular Vehicle
 Transaction

Transaction Expense Category:
 Policy

Customer Complaint Code:
 0123-Drivability - Steering

Job Card Line #: 1 Transaction Adjustment: Add Credit Cause Code: 6579-Module/Component - Shorted

Labour Op E7680-Steering Column Replacement

Causal Part Number 00000000025933396-COLUMNASM,STRG

→ [See other Parts and/or Net Items](#)

Line Total: USD 219.28

Job Card Date: 12/01/2010

Job Card Number: 70240

Repair Service Agent: 113862
 MALL CHEVROLET, INC.
 75 HADDONFIELD RD
 CHERRY HILL NJ 08002-1462
 8566627000

Odometer Reading: 65,147 MI
 Authorization Code: A

Process Date:
 12/03/2010

Transaction Type:
 ZREG---Regular Vehicle
 Transaction

Transaction Expense Category:
 Policy

Customer Complaint Code:
 0123-Drivability - Steering

Job Card Line #: 1 Transaction Adjustment: Full Debit Cause Code: 6579-Module/Component - Shorted

Labour Op E7680-Steering Column Replacement

Causal Part Number 00000000025933396-COLUMNASM,STRG

→ [See other Parts and/or Net Items](#)

Line Total: USD 204.28

Job Card Date: 12/01/2010**Job Card Number:** 70240

Repair Service Agent: 113862
MALL CHEVROLET, INC.
75 HADDONFIELD RD
CHERRY HILL NJ 08002-1462
8566627000**Odometer Reading:** 65,147 MI
Authorization Code: A

Process Date:
12/03/2010**Transaction Type:**
ZREG---Regular Vehicle Transaction
Transaction Expense Category:
Policy**Customer Complaint Code:**
0123-Drivability - Steering**Job Card Line #:** 1 **Transaction Adjustment:** Cause Code: 6579-Module/Component - Shorted
Labour Op E7680-Steering Column Replacement**Causal Part Number** 00000000025933396-COLUMNASM,STRG→[See other Parts and/or Net Items](#)**Line Total:** USD 204.28

Job Card Date: 10/14/2010**Job Card Number:** 68094

Repair Service Agent: 113862
MALL CHEVROLET, INC.
75 HADDONFIELD RD
CHERRY HILL NJ 08002-1462
8566627000**Odometer Reading:** 60,477 MI
Authorization Code: RAE

Process Date:
10/27/2010**Transaction Type:**
ZREG---Regular Vehicle Transaction
Transaction Expense Category:
Policy**Customer Complaint Code:**
0322-Engine/Fuel/Exhaust - Engine
Performance**Job Card Line #:** 2 **Transaction Adjustment:** Cause Code: 7083-Wiring/Electrical/Sensors -
Poor Contact

Labour Op N6608-Emissions System Wiring and/or Connector Repair or Replacement

Causal Part Number 000000000019151498-CONNECTOR,SEN-MASSAIRFLOW→[See other Parts and/or Net Items](#)**Line Total:** USD 314.11

Job Card Date: 10/14/2010**Job Card Number:** 68094

Repair Service Agent: 113862
MALL CHEVROLET, INC.
75 HADDONFIELD RD
CHERRY HILL NJ 08002-1462
8566627000**Odometer Reading:** 60,477 MI
Authorization Code: MP

Process Date:
10/27/2010**Transaction Type:**
ZREG---Regular Vehicle Transaction
Transaction Expense Category:
Warranty**Customer Complaint Code:**
0322-Engine/Fuel/Exhaust - Engine
Performance**Job Card Line #:** 1 **Transaction Adjustment:** Cause Code: 6581-Module/Component -
Registers Incorrectly

Labour Op J0824-Camshaft Position Actuator Replacement

Causal Part Number 00000000012622611-ACTUATORASM-CM/SHFPOSN

[→See other Parts and/or Net Items](#)

Line Total: USD 978.12

Job Card Date: 09/16/2010**Job Card Number:** 66882Repair Service Agent: 113862
MALL CHEVROLET, INC.
75 HADDONFIELD RD
CHERRY HILL NJ 08002-1462
8566627000Odometer Reading: 65,147 MI
Authorization Code: EProcess Date:
09/23/2010Transaction Type:
ZREG---Regular Vehicle TransactionTransaction Expense Category:
WarrantyCustomer Complaint Code:
0322-Engine/Fuel/Exhaust - Engine
Performance

Job Card Line #: 1

Transaction Adjustment: Cause Code: 6579-Module/Component -
Shorted

Labour Op J6360-Powertrain Control Module Replacement

Causal Part Number 00000000019210738-MODULEASM,PWRTCONT(REMAN)

[→See other Parts and/or Net Items](#)

Line Total: USD 701.75

Job Card Date: 08/30/2010**Job Card Number:** 05-66043Repair Service Agent: 113862
MALL CHEVROLET, INC.
75 HADDONFIELD RD
CHERRY HILL NJ 08002-1462
8566627000Odometer Reading: 59,222 MI
Authorization Code:Process Date:
08/30/2010Transaction Type:
ZREG---Regular Vehicle TransactionTransaction Expense Category:
WarrantyCustomer Complaint Code:
0327-Engine/Fuel/Exhaust - Fluid
Leaks

Job Card Line #: 1

Transaction Adjustment: Cause Code: 6061-Module/Component -
Leaks

Labour Op J3480-Water Pump Replacement

Causal Part Number 000000000089060479-PUMPKIT,WAT

[→See other Parts and/or Net Items](#)

Line Total: USD 341.99

Job Card Date: 07/11/2008**Job Card Number:** 263283Repair Service Agent: 175054
CLASSIC CHEVROLET
RTE 38 & LENOLA RD
MOORESTOWN NJ 08057-0722
8562352000Odometer Reading: 25,461 MI
Authorization Code:Process Date:
07/18/2008Transaction Type:
ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op N0760-Tail Lamp Bulb Replacement

Causal Part Number

→[See other Parts and/or Net Items](#)

Line Total: USD 28.37

Job Card Date: 07/07/2008**Job Card Number:** 714669

Repair Service Agent: 115589

Odometer Reading: 25,468 MI

PERUZZI PONTIAC-BUICK-GMC

Authorization Code:

156 LINCOLN HWY

FAIRLESS HILLS PA 19030-1096

2159436000

Process Date:

07/18/2008

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op D4440-Compressor Assembly - Replace

Causal Part Number

→[See other Parts and/or Net Items](#)

Line Total: USD 758.00

Job Card Date: 02/19/2008**Job Card Number:** T52182

Repair Service Agent: 207453

Odometer Reading: 16,362 MI

GM ROADSIDE ASSISTANCE/CCAS

Authorization Code: C

ONE CABOT RD

MEDFORD MA 02155-5117

Process Date:

02/29/2008

Transaction Type:

ZREG---Regular Vehicle Transaction

Transaction Expense Category:

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op Z2081-ROADSIDE SERVICE (LOCKOUT)

Causal Part Number

→[See other Parts and/or Net Items](#)

Line Total: USD 46.92

Job Card Date: 12/20/2006**Job Card Number:** A19807

Repair Service Agent: 113517

Odometer Reading: 0 MI

BAIERL CHEVROLET, INC.

Authorization Code:

10430 PERRY HWY

WEXFORD PA 15090-9241

7249353711

Process Date:

12/26/2006

Transaction Type:

ZPDI---Pre-Delivery Inspection

Transaction Expense Category:

Customer Complaint Code:

0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op Z7000-Pre-Delivery Inspection - Base Time

Causal Part Number

Line Total: USD 91.08

Global Warranty Management: Site Map

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Motor Vehicle
Commission

NEW JERSEY

VEHICLE REGISTRATION

PLATE NO: [REDACTED]

VIN: 2 1G1ZT58N57F [REDACTED] EXPIRES THRU: 08/2011

CHE 2007 4 DR RD

MAL WC:7

PASSENGER

CHERRY HILL

NJ

FEE: 46.50

RENEWAL

PT:PA



WWW.MALLCARS.COM

75 Haddonfield Rd
Cherry Hill, NJ 08002

(856)662-7000

Service
Phone (856) 662-7001
Fax (856) 662-2209

Parts
Phone (856) 662-8710
Fax (856) 665-2461

Bodyshop
Phone (856) 662-7002
Fax (856) 773-0300

658996CAR

CHERRY HILL NJ		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
		1G1ZT58N57F		59090	08/26/10	65896	
CHERRY HILL NJ		YEAR	MAKE	MODEL	COLOR	TAG NO.	
		07	CHEVROLET	MALIBU LT		00000	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
			- -		00/00/00	745	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE		
	00/00/00		59090	08/26/10	00/00/00		

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QTY	TYPE	AMOUNT
A						
Com Customer states BRAKE LIGHTS ARE STAYING ON PLEASE CHECK Cor VEH NEEDS NEW BRAKE LIGHT SWITCH A35						
						Line Total.....
B						
Com Customer states VEH OVER HEATS PLEASE CHECK Cor VEH NEEDS NEW WATER PUMP COVERED UNDER POWERTRAIN WARRANTY SOP PART A35						
						Line Total.....
C +						
Com RECOMMENDED MAINTENANCE AT NEXT VISIT: FUEL LEVEL SENDER \$414.86 Cau CRANKSHAFT SENSOR AND CONNECTOR \$287.00 BRAKE SWITCH \$124.44 REC A35						
						Line Total.....

CUSTOMER COPY - PAGE 01

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)



WWW.MALLCARS.COM

75 Haddonfield Rd
Cherry Hill, NJ 08002

65896CAR

(856)662-7000

Service
Phone (856) 662-7001
Fax (856) 662-2209

Parts
Phone (856) 662-8710
Fax (856) 665-2461

Bodyshop
Phone (856) 662-7002
Fax (856) 773-0300

<div style="background-color: black; width: 150px; height: 20px; margin-bottom: 5px;"></div> CHEVROLET		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
		1G1ZT58N57F		59090	08/26/10	65896	
<div style="background-color: black; width: 150px; height: 20px; margin-bottom: 5px;"></div> CHEVROLET		YEAR	MAKE	MODEL	COLOR	TAG NO.	
		07	CHEVROLET	MALIBU LT		00000	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
			- -		00/00/00	745	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE		
	00/00/00		59090	08/26/10	00/00/00		

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QTY	TYPE	AMOUNT
TOTAL-CUSTOMER						NoCharge

CUSTOMER COPY - PAGE 02

STATEMENT OF DISCLAIMER
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(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)



MULTI-POINT VEHICLE INSPECTION

Name: [Redacted] Year/Model: 07 Malibu Date: 8-26-10

Repair Order #: 65896 VIN (last 8 digits): 7F [Redacted] Odometer: 59090 MI: _____ MII: _____

Checked and OK May Require Attention Soon Requires Immediate Attention

INTERIOR		
<input type="checkbox"/> Subscription activated by	<input checked="" type="checkbox"/> Remaining engine oil life: _____ % Reset: _____ N/A:	<input checked="" type="checkbox"/> Air Conditioning Performance
<input type="checkbox"/> WIPER BLADES	<input type="checkbox"/> CHECK TIRES AND TREAD DEPTH	<input type="checkbox"/> CHECK BATTERY
 <input checked="" type="checkbox"/> LF <input type="checkbox"/> RF	<p>(Check body condition)</p> <p>(Check lamps)</p> <p>Lowest Tread Depth: _____/32</p> <p> <input type="checkbox"/> Rotation needed <input type="checkbox"/> Alignment needed <input type="checkbox"/> Balance needed <input checked="" type="checkbox"/> Rotation performed <input type="checkbox"/> Alignment performed <input type="checkbox"/> Balance performed Wear Pattern/Damage: LF <input type="checkbox"/> LR <input type="checkbox"/> RF <input type="checkbox"/> RR <input type="checkbox"/> </p>	 <input checked="" type="checkbox"/> Battery condition <input checked="" type="checkbox"/> Battery cables and connections

<input type="checkbox"/> CHECK FLUID LEVELS	<input type="checkbox"/> CHECK BRAKES/MEASURE FRONT AND REAR LININGS																					
<table border="1"> <thead> <tr> <th>OK</th> <th>FILLED</th> <th>REQUIRES ATTENTION</th> </tr> </thead> <tbody> <tr> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </tbody> </table>	OK	FILLED	REQUIRES ATTENTION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p> <input checked="" type="checkbox"/> 7 mm (9/32) or greater <input checked="" type="checkbox"/> RF <input type="checkbox"/> 6 mm (8/32) to 4 mm (5/32) <input type="checkbox"/> 3 mm (4/32) or less <input checked="" type="checkbox"/> 4 mm (5/32) or greater <input type="checkbox"/> RR <input type="checkbox"/> 3 mm (4/32) <input type="checkbox"/> 2 mm (3/32) or less </p> <p> Lowest Front Lining: <u>6mm</u> Lowest Rear Lining: <u>6mm</u> <input type="checkbox"/> Brake system (also including lines, hoses and parking brake) </p>					
OK	FILLED	REQUIRES ATTENTION																				
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																				
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																				
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																				
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																				
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																				
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																				

<input type="checkbox"/> ADDITIONAL CHECKS	Additional Recommended Services
<p>Inspect for visible leaks:</p> <input checked="" type="checkbox"/> Fuel system (also including gas cap seating) <input checked="" type="checkbox"/> Engine, transmission, drive axle, transfer case <input checked="" type="checkbox"/> Engine cooling system <input checked="" type="checkbox"/> Shocks and struts – also check operation	<ol style="list-style-type: none">
<p>Inspect visual condition:</p> <input checked="" type="checkbox"/> Belts: engine, accessory, serpentine, and/or V-drive <input checked="" type="checkbox"/> Hoses: engine, power steering and HVAC <input checked="" type="checkbox"/> Engine air filter and cabin air filters <input checked="" type="checkbox"/> Steering components and steering linkage <input checked="" type="checkbox"/> CV drive axle boots or driveshafts and U-joints <input checked="" type="checkbox"/> Exhaust system components	Service Consultant: _____ Technician: <u>[Signature]</u> No.: _____

SIMPLIFIED MAINTENANCE					
MI	<input type="checkbox"/> Required	<input type="checkbox"/> Performed	MII	<input type="checkbox"/> Required	<input type="checkbox"/> Performed



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66043CAR

[REDACTED]		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
[REDACTED]		1G1ZT58N57F [REDACTED]		59223	08/30/10	66043	
CHERRY HILL		NJ [REDACTED]		YEAR	MAKE	MODEL	COLOR
				07	CHEVROLET	MALIBU LT	
CUST. NO.		LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.
			[REDACTED]	-		00/00/00	165
CUST. LABOR RATE		DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE	TERMS
		00/00/00		59222	08/30/10	00/00/00	CASH

PAID AUG 30 2010

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QT.	TYPE	AMOUNT
A						
Com	ENGINE MECHANICAL/ENGINE CONTROLS; CUSTOMER STATES ENGINE OVERHEATS - I					
	NSTALL SOP WATER PUMP					
Cau	FOUND WATER PUMP LEAKING COOLANT CAUSING ENGINE OVERHEAT					
Cor	REPLACED WATER PUMP					
	CC:0302/FC:6061, L=1.0					
	J3480		A88		W	
		89060479	*PUMP KIT	1	W	
		12346290	COOLANT	1	W	
Line Total.....						

TOTAL-CUSTOMER

NoCharge

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CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

#4

MULTI-POINT VEHICLE INSPECTION

Name: [REDACTED] Year/Model: 07 Malibu Date: 8/30/10

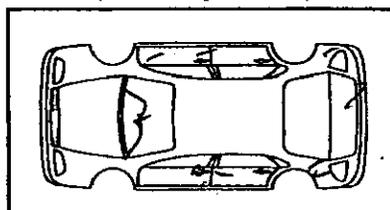
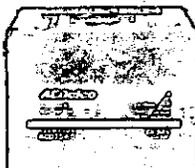
Repair Order #: 11043 VIN (last 8 digits): 59 999 Odometer: 219807 MI: MII:

Checked and OK May Require Attention Soon Requires Immediate Attention

INTERIOR

OnStar Subscription activated Remaining engine oil life: 31 % Reset: N/A:

Air Conditioning Performance

WIPER BLADES	CHECK TIRES AND TREAD DEPTH (Check body condition)	CHECK BATTERY
 <p>LF <input type="checkbox"/> RF <input type="checkbox"/></p> <p><input type="checkbox"/> Rear (if applicable)</p> <p><input type="checkbox"/> Windshield condition</p> <p>Cracks <u> </u> Chips <u> </u></p>	 <p>(Check lamps)</p> <p>Lowest Tread Depth: <u> </u> /32</p> <p><input type="checkbox"/> Rotation needed <input type="checkbox"/> Alignment needed</p> <p><input type="checkbox"/> Rotation performed <input type="checkbox"/> Alignment performed</p> <p>Wear Pattern/Damage</p>	 <p><input type="checkbox"/> Battery condition</p> <p><input type="checkbox"/> Battery cables and connections</p>
<p><input type="checkbox"/> 8/32 or Greater</p> <p>LF <input type="checkbox"/> 7/32 to 4/32</p> <p><input type="checkbox"/> 3/32 or Less</p> <p>PSI@: <u> </u> set to: <u> </u> PSI</p> <p>LR <input type="checkbox"/> 8/32 or Greater</p> <p><input type="checkbox"/> 7/32 to 4/32</p> <p><input type="checkbox"/> 3/32 or Less</p> <p>PSI@: <u> </u> set to: <u> </u> PSI</p>	<p>8/32 or Greater <input type="checkbox"/></p> <p>7/32 to 4/32 <input type="checkbox"/> RF</p> <p>3/32 or Less <input type="checkbox"/></p> <p>PSI@: <u> </u> set to: <u> </u> PSI</p> <p>8/32 or Greater <input type="checkbox"/></p> <p>7/32 to 4/32 <input type="checkbox"/> RR</p> <p>3/32 or Less <input type="checkbox"/></p> <p>PSI@: <u> </u> set to: <u> </u> PSI</p>	<p><input type="checkbox"/> Balance needed</p> <p><input type="checkbox"/> Balance performed</p> <p>RF <input type="checkbox"/> RR <input type="checkbox"/></p>

CHECK FLUID LEVELS	CHECK BRAKES/MEASURE FRONT AND REAR LININGS																					
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ADDITIONAL CHECKS	Additional Recommended Services
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SIMPLIFIED MAINTENANCE

MI <input type="checkbox"/> Required <input type="checkbox"/> Performed	MII <input type="checkbox"/> Required <input type="checkbox"/> Performed
---	--



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66701CAR

[REDACTED]		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.
CHERRY HILL NJ [REDACTED]		1G1ZT58N57E [REDACTED]		63148	09/14/10	66704
YEAR	MAKE	MODEL		COLOR	TAG NO.	
07	CHEVROLET	MALIBU LT			00000	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.
		[REDACTED]	-		00/00/00	745
CASH						
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE	
	00/00/00		63148	09/13/10	00/00/00	

LINE	OP. CODE	FAIL. CD	TBCH	HOURS/QTY	TYPE	AMOUNT
A	Com Customer states brake lights stay on please check Cor SCAN NO CODESA FOUND CLEAN CONNECTOR TO BCM OPER PROP IF PROBLEM PERSIST WILL RECHECK					
			A88			Line Total.....

B	Com Customer states cel light on replace crank sensor and connector as per previous diag \$287.00 Cau REPLACE CRANK SENSOR AQND CONNECTOR <i>SENDER</i> Cor ROAD TESTED OPER RPOP, WILL NEED FUEL PUMP TO ELIMINATE CEL LIGHT					
			A88		C	200.00
	15306388	CONNECTOR		1	C	50.74
	12598209	SENSOR		1	C	36.90
						Line Total..... 287.64

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66704CAR

[REDACTED]		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.		
		1G1ZT58N57E [REDACTED]		63148	09/14/10	66704		
CHERRY HILL		NJ [REDACTED]		YEAR	MAKE	MODEL	COLOR	TAG NO.
				07	CHEVROLET	MALIBU LT		00000
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS	
		[REDACTED]	- -		00/00/00	745	CASH	
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE			
	00/00/00		63148	09/13/10	00/00/00			

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QTY	TYPE	AMOUNT
					Labor	200.00
					Parts	87.64
					Sales Tax	20.13
					TOTAL-CASH	307.77

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Fax (856) 773-0300

66882CAR

[REDACTED]		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
CHERRY HILL NJ [REDACTED]		1G1ZT58N57F [REDACTED]		65147	09/20/10	66882	
YEAR	MAKE	MODEL		COLOR		TAG NO.	
07	CHEVROLET	MALIBU LT				00000	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
		[REDACTED]	- -		00/00/00	745	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE		
	00/00/00		65147	09/16/10	00/00/00		

PAID SEP 21 2010

DS

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QTY	TYPE	AMOUNT
A						
Com Customer states veh stalls when driving please check Cau shorted pcm module Cor POWERTRAIN CONTROL MODULE REPLACEMENT L-.9 D-.3 OLH-2.0 CC# 0302 FC# 6579 J6360 A35 W 19210738 MDL REM 1 W SUBLET ENTERPRISE 66882 1 W Line Total.....						

B +						
Com Customer states BRAKE LIGHTS STAY ON PLEASE CHEKC Cor REPLACE BRALE LIGHT SWITCH A35 22666955 SENSOR KI 1 I Line Total.....						

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66882CAR

<div style="background-color: black; width: 150px; height: 30px; display: inline-block;"></div> CHERRY HILL NJ <div style="background-color: black; width: 50px; height: 15px; display: inline-block;"></div>		VEHICLE IDENTIFICATION	MILEAGE OUT	DATE OUT	INVOICE NO		
		1G1ZT58N57F <div style="background-color: black; width: 50px; height: 15px; display: inline-block;"></div>	65147	09/20/10	66882		
YEAR	MAKE	MODEL	COLOR	TAG NO			
07	CHEVROLET	MALIBU LT		00000			
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
		<div style="background-color: black; width: 100px; height: 15px; display: inline-block;"></div>	- -		00/00/00	745	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE		
	00/00/00		65147	09/16/10	00/00/00		

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QTZ	TYPE	AMOUNT
TOTAL-CUSTOMER						NoCharge

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68094CAR

<div style="background-color: black; width: 150px; height: 30px; display: inline-block;"></div> CHERRY HILL NJ <div style="background-color: black; width: 50px; height: 20px; display: inline-block;"></div>		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
		1G1ZT58N57F <div style="background-color: black; width: 50px; height: 20px; display: inline-block;"></div>		60477	10/25/10	68094	
YEAR	MAKE	MODEL		COLOR	TAG NO.		
07	CHEVROLET	MALIBU LT			00000		
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
			- -		00/00/00	745	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE		
	00/00/00		60477	10/14/10	00/00/00		

LINE	OP. CODE	FAIL-CD	TECH	HOURS/QTY	TYPE	AMOUNT
A	Com Customer states ENGINE REVS HIGH WHEN DRIVING PLEASE CHECK					
	Cau CAMSHAFT ACTUATOR STICKING					
	Cor CAMSHAFT POSITION ACTUATOR MAGNET REPLACEMENT					
	L-5.00					
	J0824		A77		W	
		12622611	ACTUATOR	1	W	
		12604474	GASKET	1	W	
		12589784	MAGNET	1	W	
		12346290	COOLANT	1	W	
	SUBLET	ENTERPRISE		68094	1	W
				Line Total.....		

B	Com Customer states VEH RUNS ROUGH AND ENGINE STALLS PLEASE CHECK					
	Cau SHORTED MAF SENSOR					
	Cor MASS AIRFLOW SENSOR REPLACEMENT					
	L-. 2D-.3					
	J5670		A77		W	
		19151498	CONNECTOR	1	W	
				Line Total.....		

CUSTOMER COPY - PAGE 01

STATEMENT OF DISCLAIMER
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On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)



WWW.MALLCARS.COM

75 Haddonfield Rd
Cherry Hill, NJ 08002

(856)662-7000

Service
Phone (856) 662-7001
Fax (856) 662-2209

Parts
Phone (856) 662-8710
Fax (856) 665-2461

Bodyshop
Phone (856) 662-7002
Fax (856) 773-0300

68094CAR

[REDACTED]		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
[REDACTED]		1G1ZT58N57F [REDACTED]		60477	10/25/10	68094	
CHERRY HILL	NJ	YEAR	MAKE	MODEL	COLOR	TAG NO.	
		07	CHEVROLET	MALIBU LT		00000	
OST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
		[REDACTED]	-		00/00/00	745	CASH
ST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE		
	00/00/00		60477	10/14/10	00/00/00		

NS	OP. CODE	FAIL-CD	TECH.	HOURS/QTY	TYPE	AMOUNT
TOTAL-CUSTOMER						NoCharge

CUSTOMER COPY - PAGE 02

STATEMENT OF DISCLAIMER

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MULTI-POINT VEHICLE INSPECTION

Name: [Redacted] Year/Model: 07 Malibu Date: 10-14-10

Repair Order #: 68094 VIN (last 8 digits): 7A [Redacted] Odometer: 60477 Tag#: _____ License#: _____

Checked and OK May Require Attention Soon Requires Immediate Attention

INTERIOR

Subscription activated Remaining engine oil life: _____ % Reset: N/A

Enrolled in OVD Air Conditioning Performance

Enrolled in DMN

WIPER BLADES

LF RF

Rear (if applicable)

Windshield condition

Cracks Chips

CHECK TIRES AND TREAD DEPTH
(Check body condition)

LF 8/32 or Greater
7/32 to 4/32
 3/32 or Less
PSI @: _____ set to: 30 PSI

LR 8/32 or Greater
7/32 to 4/32
 3/32 or Less
PSI @: _____ set to: 30 PSI

Rotation needed
 Rotation performed

LF LR

CHECK BATTERY

Battery condition

Battery cables and connections

RF 8/32 or Greater
7/32 to 4/32
 3/32 or Less
PSI @: _____ set to: 30 PSI

RR 8/32 or Greater
7/32 to 4/32
 3/32 or Less
PSI @: _____ set to: 30 PSI

Lowest Tread Depth: _____ /32

Alignment needed
 Alignment performed

Balance needed
 Balance performed

RF RR

CHECK FLUID LEVELS		REQUIRES ATTENTION
OK	FILLED	
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Engine oil	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Brake fluid reservoir	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Transmission (if equipped w/dipstick)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Coolant recovery reservoir	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Power steering	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Windshield washer	<input type="checkbox"/>

CHECK BRAKES/MEASURE FRONT AND REAR LININGS

LF 7 mm (9/32) or greater
6 mm (8/32) to 4 mm (5/32)
 3 mm (4/32) or less

LR 4 mm (5/32) or greater
 3 mm (4/32)
 2 mm (3/32) or less

Lowest Front Lining _____ Lowest Rear Lining _____

Brake system (also including lines, hoses and parking brake)

ADDITIONAL CHECKS

Inspect for visible leaks:

Fuel system (also including gas cap seating)

Engine, transmission, drive axle, transfer case

Engine cooling system

Shocks and struts – also check operation

Inspect visual condition:

Belts: engine, accessory, serpentine, and/or V-drive

Hoses: engine, power steering and HVAC

Engine air filter and cabin air filters

Steering components and steering linkage

CV drive axle boots or driveshafts and U-joints

Exhaust system components

Body components lubrication

Restraint system component check

Chassis components lubrication

Evaporative control system

Additional Recommended Services

- _____
- _____
- _____
- _____
- _____
- _____
- _____
- _____

Service Consultant: _____

Technician: Alonso No.: A35



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69815CAR

[REDACTED] CHERRY HILL NJ [REDACTED]		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.
		1G1ZT58N57F [REDACTED]		61831	11/22/10	69815
		YEAR	MAKE	MODEL	COLOR	TAG NO.
		07	CHEVROLET	MALIBU LT	-	00000
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.
		[REDACTED]	- -		00/00/00	745
CASH						
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE	
	00/00/00		61831	11/22/10	00/00/00	

LINE	OP. CODE	FAIL-CD	TECH	HOURS/QTY	TYPR	AMOUNT
A						
Com Customer states POWER STEERING GOES OUT PLEASE CHECK (INTERMINTANT) Cor needs steering column declined at this time \$554.00 + tax A05 Line Total.....						
B						
Com Customer states THERE IS A CLICKING SOUND COMING FROM THE DASH BOARD P LEASE CHECK Cor road tested found internal short in steering motor attached to steerin column A05 Line Total.....						

TOTAL-CUSTOMER NoCharge

CUSTOMER COPY - PAGE 01

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Bodyshop
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Fax (856) 773-0300

70240CCAR

[REDACTED]		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.	
CHERRY HILL		1G1ZT58N57F [REDACTED]		65147	12/01/10	70240	
NJ [REDACTED]		YEAR	MAKE	MODEL	COLOR	TAG NO.	
		07	CHEVROLET	MALIBU LT		00000	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS
		[REDACTED]	- -		00/00/00	745	CASH
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV. DATE		
	00/00/00		65147	12/01/10	00/00/00		

PAID DEC 01 2010

LINE	OP. CODE	FAIL. CD	TECH.	HOURS/QT	TYPE	AMOUNT
A						
Com Customer states steering is hard to turn INSTALL SOP PART STEERIN COLU MN						
Cau INTERNAL SHORT STEERING COLUMN						
Cor STEERING COLUMN REPLACEMENT						
L-1.1 D-.3 ADD-.2						
	E7680		A44		W	
		25933396	COLUMN	1	W	
Line Total.....						
B +						
Com Customer states CUSTOMER PORTION						
			A44		C	277.00
Line Total.....						277.00

Labor	277.00
Sales Tax	19.39
TOTAL-CASH	296.39



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On behalf of servicing dealer, I heretofore is accurate unless otherwise performed at no charge to owner. The vehicle or otherwise, that any party had been connected in any way with any supporting this claim are available for cation at the servicing dealer for inspection.

CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED

Thank You

For selecting MALL CHEVROLET for your service needs. We hope you are completely satisfied. You may receive a survey from General Motors in a few weeks. The only passing score is **COMPLETELY SATISFIED**. This is a score of 100% to 70%. If you cannot mark completely satisfied, please contact me, Michael F. Jaconi, at (856) 662-7001 Ext. 140.



Service Request Detail

SR No.	71-892177044	Ref No.		Goodwill	No Goodwill Offered	BRC Type	N/A
Account		Site		GW SubType		Bus. Unit	CAC
Last Name		First Name		Approval	Not Initiated	Area	Complaint Vehicle
Daytime #		Evening #		UCC	Steering - General	Sub-Area	Operation or Design
Address		City	Cherry Hill	Involved Dir	Mall Chevrolet, Inc.	Safety	No
State	NJ	ZipCd		Source	Phone	Updated	12/1/2010 04:19:14 PM
Serial #/VIN	1G1ZT58N57F	Model Year	2007	Priority	Esc to T2 - License #	Owner	NOLLIAL
Make	Chevrolet	Warr. Start	12/22/2006	Status	Closed	Opened	11/22/2010 10:41:54 AM
Model	Malibu	Mileage	61831	Sub-Status	Satisfied	Closed	12/1/2010 04:19:10 PM
Abstract	steering issue						

Customer Description

Pre-PAR

PAR Notifier	Incident Date/Time	Injuries	# Other Veh	# People in Veh	Road Surface	Road Cond.	Fire Report#	Police Report#
Driver Last Name	Driver First Name	Height	DOB	Disabilities				
Insurance Agent Last Name	Insurance Agent First Name	Phone #	Insurance Agency					

Incident Loc	Incident Desc
Component	Damage Desc
Vehicle Loc	Add'l Info
Emgcy Svc Names	Maint Loc

PAR Detail

Collision	Non Collision	Property Damage	Thermal Evt	Spec Equip
Vehicle Speed	Weather Condition	Prop Owner	Property Type	
Last Service Date	Loc Last Service	Property Location	Prop Est Repair Cost	
Veh Est Repair Cost	Spec Equip Installer	Prop Damage Description	Inspected By	Inspection Date/Time
Primary Veh Use	Inspection Type	Inspected By	Inspection Date/Time	
Veh Damage Description		Explain Other		

Service Request Detail

Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
12/1/2010 04:19:10 PM	NOLLIAL	NOLLIAL	SR Closed - Satisfied		Done	12/1/2010 04:19:10 PM	Service Request has been Closed Satisfied.

Contact Last Name	Contact First Name	Account	BAC Code
-------------------	--------------------	---------	----------

Comments

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
12/1/2010 04:18:41 PM	NOLLIAL	NOLLIAL	Outbound Call Dealer		Done	12/1/2010 04:19:04 PM	SVM

Contact Last Name	Contact First Name	Account	BAC Code
-------------------	--------------------	---------	----------

Comments

Left VM from SVM requesting c/b

Alex / BA / CAC T2 / Lv1

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/30/2010 05:06:31 PM	NOLLIAL	NOLLIAL	Scheduled Outbound Call	Dir	Done	12/1/2010 04:18:36 PM	SVM

Contact Last Name	Contact First Name	Account	BAC Code
-------------------	--------------------	---------	----------

Comments

Alex / BA / CAC T2 / Lv1

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/30/2010 05:03:34 PM	NOLLIAL	NOLLIAL	Outbound Call Customer	Left Message	Done	11/30/2010 05:06:30 PM	

Contact Last Name	Contact First Name	Account	BAC Code
-------------------	--------------------	---------	----------

Comments

Left VM for SVM requesting c/b on case

Alex / BA / CAC T2 / Lv1

Confidential Comments

Service Request Detail

Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/26/2010 10:24:40 AM	HEREDINA	NOLLIAL	Scheduled Outbound Call	Cust	Done	11/30/2010 05:03:32 PM	Dlr contact

Contact Last Name	Contact First Name	Account	BAC Code
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Comments

TM Natalie / BA / CAC / T2 / Lvl 3

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/26/2010 10:22:29 AM	HEREDINA	HEREDINA	Outbound Call Customer	Made Contact	Done	11/26/2010 10:24:35 AM	Escalation

Contact Last Name	Contact First Name	Account	BAC Code
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Comments

Cust Sts: I talked to the Svc Mgr, everything has been taken care of. Thank you for calling

TL Adv: sure

TM Natalie / BA / CAC / T2 / Lvl 3

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/24/2010 02:41:02 PM	NOLLIAL	HEREDINA	Scheduled Outbound Call	Cust	Done	11/26/2010 10:24:38 AM	Escalation - Mrs Carson

Contact Last Name	Contact First Name	Account	BAC Code
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Comments

Dlr is offering GW on repairs, cust is upset because we won't provide a loaner for the moment

Alex / BA / CAC T2 / Lvl1

Confidential Comments

Service Request Detail

Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/24/2010 02:31:58 PM	NOLLIAL	NOLLIAL	Outbound Call Customer	Made Contact	Done	11/24/2010 02:43:43 PM	[REDACTED]

Contact Last Name	Contact First Name	Account	BAC Code
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Comments

DS adv we won't be able to provide a rental, if the veh was driven from the dlr to your house it's because it's drivable, if not the dealer wouldn't have released the vehicle

Cust sts : They gave me the veh back because wouldn't pay for repairs, can i have a rental while it's fixed then

Ds adv: We'll only consider that if it has to stay overnight .

Cust requested a sup to call her back, was not satisfied with resolution on rental

DS adv a supervisor will call you back today or on friday

Alex / BA / CAC T2 / Lv1

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/24/2010 10:55:53 AM	NOLLIAL	NOLLIAL	Scheduled Outbound Call	Cust	Done	11/24/2010 02:31:57 PM	[REDACTED] Rental issue

Contact Last Name	Contact First Name	Account	BAC Code
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Comments

Alex / BA / CAC T2 / Lv1

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/24/2010 10:51:59 AM	NOLLIAL	NOLLIAL	Outbound Call Dealer	Left Message	Done	11/24/2010 10:55:50 AM	SVM Mike

Contact Last Name	Contact First Name	Account	BAC Code
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Comments

Left VM with ph # ext, adv cust wants a rental, we need to know if the veh is safe to drive or not

Alex / BA / CAC T2 / Lv1

Confidential Comments

Service Request Detail

Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/24/2010 10:38:42 AM	NOLLIAL	NOLLIAL	Outbound Call Customer	Made Contact	Done	11/24/2010 10:51:58 AM	

Contact Last Name	Contact First Name	Account	BAC Code

Comments

Cust sts: since august the veh had major concerns

- water pump,
- crankshaft sensors and connectors,
- PCM blew out.
- fuel pump sensor is gone.
- camshaft actuator.

DS adv:

- offered 50/50 split on repairs.

Cust requested a rental vehicle, she says her vehicle is not safe to drive.

DS adv the dealer has to order the parts, we cannot guarantee the issuance of a rental.

Alex / BA / CAC T2 / Lv1

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/24/2010 10:34:26 AM	NOLLIAL	NOLLIAL	Outbound Call Dealer	Made Contact	Done	11/24/2010 10:50:11 AM	SVM Mike

Contact Last Name	Contact First Name	Account	BAC Code

SVM said we can do a 50/50.

- Estimate is \$554 plus tax
- Cust would be paying \$277 plus tax

Alex / BA / CAC T2 / Lv1

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/23/2010 01:27:32 PM	ALCARAMA	NOLLIAL	Notify CRM	Customer Called	Done	11/23/2010 05:26:46 PM	Informing you of customer contact

Contact Last Name	Contact First Name	Account	BAC Code

Comments

Confidential Comments

Service Request Detail

Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/23/2010 01:24:46 PM	ALCARAMA	ALCARAMA	Inbound Call Customer	Service Request Update	Done	11/23/2010 01:27:30 PM	***assisting only***

Contact Last Name	Contact First Name	Account	BAC Code
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Comments

Name: [REDACTED]
 Contact #: [REDACTED] CELLPHONE

Cust. Sts:
 -just missed a call from someone
 -71-892177044

Cust. Sks:
 -talk to DS

CRS Adv:
 -DS wanted to let you know that the case has been forwarded
 -DS still working with the dealer
 -advised of SOCC

Cust sts:
 -i'm in and out all day, i left my cellnumber and i told them to call me there

CRS adv:
 -verified cell number (refer above)
 -will notify DS

Cust sts:
 -thanks

Mark/CAC/T1/Mla/Lvl. 0 ext. 23026

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/23/2010 01:11:10 PM	NOLLIAL	NOLLIAL	Scheduled Outbound Call	Dir	Done	11/24/2010 10:34:53 AM	SVM Mike - Steering issue

Contact Last Name	Contact First Name	Account	BAC Code
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Comments

Cust is second owner, CUV, under warranty.
 Defective part?

Alex / BA / CAC T2 / Lvl1

Confidential Comments

Service Request Detail

Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/23/2010 01:10:43 PM	NOLLIAL	NOLLIAL	Scheduled Outbound Call	Cust	Done	11/24/2010 10:38:38 AM	[REDACTED] 2nd attempt

Contact Last Name Contact First Name Account BAC Code

[REDACTED]

Alex / BA / CAC T2 / Lv1

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/23/2010 01:08:20 PM	NOLLIAL	NOLLIAL	Outbound Call Dealer	Left Message	Done	11/23/2010 01:10:38 PM	Left VM

Contact Last Name Contact First Name Account BAC Code

[REDACTED]

Comments

Left VM for SVM requesting c/b

Alex / BA / CAC T2 / Lv1

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/23/2010 11:08:08 AM	NOLLIAL	NOLLIAL	Outbound Call Customer	Left Message	Done	11/23/2010 01:10:34 PM	[REDACTED]

Contact Last Name Contact First Name Account BAC Code

[REDACTED]

Comments

Left VM requested c/b, left ph# ext, SOCC and SR#

Alex / BA / CAC T2 / Lv1

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/22/2010 10:54:06 AM	GAJECY	NOLLIAL	Dealer Notification	Action Required	Done	11/22/2010 10:54:07 AM	Dir Notify on T2 Escalation

Contact Last Name Contact First Name Account BAC Code

[REDACTED]

Comments

This is to notify you that this case was sent to your District Specialist (Tier 2) CRS. They may reach out to you shortly to discuss the customer's concerns. If possible, you may want to reach out to the customer to attempt to resolve.

Confidential Comments

Service Request Detail

Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/22/2010 10:54:06 AM	GAJECY	NOLLIAL	Ownership Changed		Done	11/22/2010 10:54:06 AM	Service Request Ownership has changed FROM: GAJECY TO: NOLLIAL
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/22/2010 10:54:06 AM	GAJECY	NOLLIAL	T2 Initial Acknowledgement		Done	11/23/2010 01:09:07 PM	Initial Customer Contact after escalation
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Confidential Comments

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/22/2010 10:53:07 AM	GAJECY	GAJECY	Other	Reason for Escalation	Done	11/22/2010 10:54:02 AM	Escalating to Tier 2
Contact Last Name		Contact First Name		Account		BAC Code	

Comments

Reasons:

- Cust seeking cost assistance
- Goodwill/Cost Assistance that does not fall in Tier 1 empowerment or obvious denial
- Complex concerns that require dealership management (Sales Manager/General Manager/Finance Manager) or GM Field Rep involvement
- multiple Concerns on same vehicle

Cyndy/Tier 1/CAC/Man/Lvl 0
1-866-790-5700 ext. 23058

Confidential Comments

Service Request Detail

Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/22/2010 10:42:49 AM	GAJECY	GAJECY	Outbound Call Dealer	Made Contact	Done	11/22/2010 10:53:05 AM	113862 MALL CHEVROLET, INC. 75 HADDONFIELD RD CHERRY HILL NJ 08002-1462 8566627000
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

CRS spoke w/: SA- Ray Moffatt
CRS adv:
-would like to gather information about diagnosis/history of the vehicle

Dlr sts:
steering cuts out
we did diag for free
steering column is defective, there is an internal short on the steering column
\$554 parts and labor plus tax

Diagnosis? steering column is defective, there is an internal short on the steering column
What is the cause of the problem? defect
Estimated cost? \$554 parts and labor plus tax
When will complete? NA
Maint at dlr? No, but she goes here for service and had some work done
Misuse/Abuse/Lack of maint? No
Cust caused or prevented? No
Prev out of pocket expense at dlr? Yes
Dlr provided prev GW? Yes
Prev related repairs? None
Related to age/mlg? No
General condition of vehicle? No
Did you ride-along or test drive with the Cust? NA
TAC contacted? Case #? NA
Should cust receive asst? (clarify why or why not) can't say
Will dlr be offering GW Asst on behalf of GM?/Dlr willing to participate? I am not tthe correct person to decide on that
AVM contacted by dlr? What was decision? NA

Cyndy/Tier 1/CAC/Man/Lvl 0
1-866-790-5700 ext. 23058

Confidential Comments

Service Request Detail

Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/22/2010 10:42:38 AM	GAJECY	GAJECY	Other		Done	11/22/2010 10:53:03 AM	continuation

Contact Last Name	Contact First Name	Account	BAC Code

Comments

Cust sks:
cost assistance

CRS Adv:
-will forward case to a District Specialist
-DS will call you within 24 business hours
-gave SR

Cyndy/Tier 1/CAC/Man/Lvl 0
1-866-790-5700 ext. 23058

Confidential Comments

Service Request Detail

Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
11/22/2010 10:42:31 AM	GAJECY	GAJECY	Inbound Call Customer	Complex Request	Done	11/22/2010 10:53:00 AM	steering issue
Contact Last Name	Contact First Name	Account	BAC Code				

Comments

Cust states:

I have a persistent problem with this veh since 08/2010 brought it back today to the dlr internal short in steering motor dlr gave me this number to call because there is no warranty that will cover replacement of the steering column

Owner Specific:

Orig owner? No
Primary driver? Yes
Personal or business use? personal

Veh Specific:

Where purchased? Classic Chevrolet
If 2nd Owner of Veh, when/what mlg? 24,000miles
Current approx mlg? 61,831miles
Ext Svc Plan? None

Concern Specific:

Concern? steering issue
When 1st notice concern? 08/2010
What conditions does concern occur? NA
Where diagnosed? 113862 MALL CHEVROLET, INC.
75 HADDONFIELD RD
CHERRY HILL NJ 08002-1462
8566627000
Est cost of the repair? \$550
Current location of veh? Veh repaired? If yes, cost & where completed? with cust
If not GM dlr, phone # of repair facility? NA
What has Dlr told you about a diagnosis? Who working with? SA- Ray Moffatt

Business Decision:

Where maint performed? indep
Prev GM veh? Yes
Prev related repairs? When? None
Out of Pocket expense (document repairs & cost): Yes

Confidential Comments

UCC Information

UCC Code	Symptom	Description
M01	Inoperative	Steering - General

TOTAL PRICE OF VEHICLE	16400.00
Less Trade-in	500.00
TOTAL TAXABLE AMOUNT	15900.00
State Sales Tax	1113.00
Motor Vehicle Tire Fee - \$1.50 per New Tire	N/A
NJ Supplemental Titling Fee	
Registration/Title Fee (Estimated) (See Paragraph 15 On Reverse Side)	165.00
Documentary Fee	
Prepare & Process MV Documents & Tags	\$87 50
Delivery Services (See Paragraph 16 On Reverse Side)	\$47 50
NET PAY-OFF ON TRADE-IN	N/A
TOTAL	17313.00
Deposit	3000.00
	N/A
BALANCE IN CASH, CERTIFIED CHECK OR OTHER ACCEPTABLE FORM OF PAYMENT TO BE PAID TO DEALER ON DELIVERY	
BALANCE DUE ON DELIVERY →	14313.00

The undersigned, has read and understood the above Dealer's Obligation, and does hereby WAIVE AND RELEASE the DEALER'S OBLIGATION to make repairs without charge or return the full purchase price (if a sale) if the vehicle fails to meet State Inspection Standards for the issuance of a certificate of approval, unless the cause for the vehicle's rejection is an item which is "covered" by New Jersey's Used Car Lemon/Warranty Law (P.L. 1995, Chpt. 373).

AUG / 23 / 08 X

Date _____ Customer's Signature _____

TRADE-IN DESCRIPTION AND ALLOWANCE

Year 1994 Make CADILLAC Model SEVILLE

Serial No. 1G6KS52Y1RU Mileage WHOLESALE

Trade-in Value 500.00 Date of 08/23/08

Less Balance Owed - N/A

Net Trade-in Allowance 500.00

Balance Owed to: _____

Address: _____

Account No.: _____

Info. From _____ Good Thru _____

Customer certifies that the trade-in vehicle has never sustained any damage or been repaired. All airbags are of original equipment and have never been deployed. Also, that the vehicle has never been in a flood or had the emission control system tampered with or altered. Customer certifies the above mileage of _____

X _____ 08/23/08

Customer's Signature _____ Date _____

AGREEMENT TO ARBITRATE ANY CLAIMS. READ THE FOLLOWING ARBITRATION PROVISION CAREFULLY, IT LIMITS YOUR RIGHTS, INCLUDING THE RIGHT TO MAINTAIN A COURT ACTION.

The parties to this agreement agree to arbitrate any claim, dispute, or controversy, including all statutory claims and any state or federal claims, that may arise out of or relating to the sale or lease identified in this agreement. By agreeing to arbitration, the parties understand and agree that they are waiving their rights to maintain other available resolution processes, such as a court action or administrative proceeding, to settle their disputes. Consumer Fraud, Used Car Lemon Law, and Truth-in-Lending claims are just three examples of the various types of claims subject to arbitration under this agreement. The parties also agree to (i) waive any right to pursue any claims arising under this agreement including statutory, state or federal claims, as a class action arbitration, or (ii) to have an arbitration under this agreement consolidated with any other arbitration or proceeding. The arbitration shall be conducted in accordance with the rules of the American Arbitration Association before a single arbitrator, who shall be a retired judge or an attorney. Dealership shall advance both party's filing, service, administration, arbitrator, hearing, or other fees, subject to reimbursement by decision of the arbitrator. Each party shall bear his or her own attorney, expert, and other fees and costs, except when awarded by the arbitrator under applicable law. The arbitration shall take place in New Jersey at a mutually convenient place agreed upon by the parties or selected by the arbitrator. The decision of the arbitrator shall be binding upon the parties. Any further relief sought by either party will be subject to the decision of the arbitrator. If any part of this arbitration clause, other than waivers of class action rights, is found to be unenforceable for any reason, the remaining provisions shall remain enforceable. If a waiver of class action and consolidation rights is found unenforceable in any action in which class action remedies have been sought, this entire arbitration clause shall be deemed unenforceable, it being the intention and agreement of the parties not to arbitrate class actions or in consolidated proceedings. In the event that any subsequent lease, finance, or other agreement between the parties contains a provision for arbitration of claims which conflicts with or is inconsistent with this arbitration provision, the terms of such subsequent arbitration provision shall govern and control to the extent of such conflict or inconsistency. **THIS ARBITRATION PROVISION LIMITS YOUR RIGHTS, INCLUDING YOUR RIGHT TO MAINTAIN A COURT ACTION. READ THIS ARBITRATION PROVISION CAREFULLY, PRIOR TO SIGNING.**

Accepted By: _____ X _____ Date _____ Dealer or His Authorized Representative _____ Date _____ Customer's Signature _____

Customer agrees that this Order on the face and on the reverse side and any attachments to it includes all the terms and conditions, if a sale. Customer further agrees this Order cancels and supersedes any prior agreements and as of the date signed by Dealer or authorized agent, comprises the complete and exclusive statement of the terms of the agreement between Customer and Dealer. If Customer, prior to delivery, elects to lease the vehicle described above, Customer and Dealer agree to execute a lease contract which shall contain full disclosure of all lease information. **THIS ORDER SHALL NOT BECOME BINDING UNTIL ACCEPTED BY DEALER OR HIS AUTHORIZED REPRESENTATIVE.** Customer by execution of this Order acknowledges that they have read the terms and conditions and have received a true copy of the order. **YOU HAVE A RIGHT TO A WRITTEN ITEMIZED PRICE FOR EACH SPECIFIC PRE-DELIVERY SERVICE WHICH IS TO BE PERFORMED. THE AUTOMOTIVE DEALER MAY NOT CHARGE FOR PRE-DELIVERY SERVICES FOR WHICH THE AUTOMOTIVE DEALER IS REIMBURSED BY THE MANUFACTURER. YOU HAVE A RIGHT TO A WRITTEN ITEMIZED PRICE FOR EACH SPECIFIC DOCUMENTARY SERVICE WHICH IS TO BE PERFORMED.** _____ years of age or older and of full legal capacity to enter into this contract.

Accepted By: _____ X _____ Date _____ Dealer or His Authorized Representative _____ Date _____ Customer's Signature _____

THIS ORDER NOT SUBJECT TO CANCELLATION — DEPOSIT NON-REFUNDABLE

IMPORTANT: READ THE TERMS AND CONDITIONS ON THE BACK OF THIS ORDER BEFORE SIGNING.

RETAIL INSTALLMENT CONTRACT

Contract No. _____

Date of Contract: 09/22/09

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate. 17.09 %	FINANCE CHARGE The dollar amount the credit will cost you. \$ 8663.64	Amount Financed The amount of credit provided to you or on your behalf. \$ 14313.00	Total of Payments The amount you will have paid after you have made all scheduled payments. \$ 22976.64	Total Sale Price The cost of your purchase on credit, including your downpayment of \$ <u>3500.00</u> \$ 26476.64
---	--	--	--	--

Your Payment Schedule will be: _____ e means estimate

No. of Payments	Amt. of Payments	When Payments Are Due
72	\$ 319.12	Monthly, beginning 09/22/09
	\$ N/A	

Security: You are giving a security interest in the goods or property being purchased.
Filing Fees: \$ _____ N/A
Late Charge: If a payment is more than 10 days late, you will be charged \$10.00.
Prepayment: If you pay off early, you will not have to pay a penalty.

See below and your other contract documents for any additional information about nonpayment, default, any required repayment in full before the scheduled date, our security interests and prepayment refunds and penalties.

This Contract is between you and the Seller. All disclosures have been made by the Seller, who intends to assign (transfer) this Contract to the "Assignee" named below. If more than one person signs as Buyer below, each will be bound, separately and together, for the payment of all sums due and the performance of all your promises in this Contract. The terms in the above box are part of this Contract.

You are the Buyer(s), _____
 Name(s) _____ Address _____ Zip Code _____
 We are the Seller(s) TQM CHEVROLET CO. LLC 260 RT 20 & 15000 MOORESTOWN NJ 08057
 Name(s) _____ Business Address _____ Zip Code _____

Under this Contract, you agree to buy the following property, including its accessories, all of which is called the "Goods."

YEAR	MAKE	BODY STYLE	SERIAL NUMBER	MODEL
2007	CHEVROLET		1G1ZT62M57E _____	MAIL BUS

ACCESSORIES: _____
 TRADE-IN: Your trade-in is described as follows:
 94 CADILLAC SEVILLE 1G6K852Y1R1 _____
 Year and Make _____ Description _____

PAYMENT SCHEDULE: You agree to pay us the Total Sale Price for the Goods. You will do this by making the Cash Downpayment and assigning the Trade-In, if shown above, on or before the Date of Contract, and paying us the Amount Financed, plus Finance Charges, in the number and amount of monthly payments as provided in this Contract. Payments must begin on the date indicated in the Payment Schedule and are due on the same day of each following month until we receive payment in full. You may pay all or part of the Amount Financed in advance without penalty or premium. Payments must be made at any office of:

Quantum Auto Group, LLC, 115 Broadhollow Road, Suite 275, Melville, NY 11747 (the "Assignee")

PROPERTY INSURANCE: You will keep the Goods insured against fire, theft, collision and other risks. You can obtain such insurance from any insurer of your choice who is acceptable to us. However, if one of the boxes below is checked, you have decided to obtain the insurance from us.

- Collision insurance for a term of _____ months. The cost of it is \$ _____ The limit of coverage is \$ _____, less a deductible of \$ _____
- Comprehensive insurance for a term of _____ months. The cost of it is \$ _____ The limit of coverage is \$ _____, less a deductible of \$ _____
- Other (describe) _____

THIS DOCUMENT DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE. WITHOUT SUCH INSURANCE, YOU MAY NOT OPERATE THIS VEHICLE ON PUBLIC HIGHWAYS. (See INSURANCE on the reverse side.)

Itemization of Amount Financed	
Cash Price	\$ 16400.00
Cash Downpayment	\$ 3000.00
Trade-In Value of Trade-In	\$ 500.00
Lien Payoff to	N/A
Unpaid Cash Price Balance	\$ 12900.00
Amount Paid to Others on Your Behalf (To the extent permitted by applicable law, we may retain a portion of these amounts)	
To Credit Insurance Company	\$ N/A
To Property Insurance Company	\$ N/A
To Sales Tax	\$ N/A
To Public Officials	\$ 112.00
TOJC FEE	\$ 165.00
To	\$ 135.00
To	\$ N/A
Amount Financed	\$ 14313.00

CREDIT INSURANCE IS NOT REQUIRED: Credit Insurance is available through us for the term of this Contract at the cost(s) shown below. Single Credit Life and Single Credit Accident and Health Insurance are available to any one Buyer signing for insurance below. No credit insurance will be provided unless the appropriate statement(s) is signed by the Buyer(s) to be insured and the cost(s) shown below are included in the Amount Financed. See the Certificate of Insurance or the Notice of Proposed Insurance given to you on a separate document.

By signing, you want Single Credit Life Insurance, which costs \$ N/A

By signing, you want Single Credit Accident & Health Insurance, which costs \$ N/A

By signing, you both want Joint Credit Life Insurance, which costs \$ N/A What are your ages?

Signature of Buyer to be insured for Single Credit Life Insurance

What is your age? _____ Years

Signature of Buyer to be insured for Single Credit Accident & Health Insurance

What is your age? _____ Years

1. _____ Years

2. _____ Years

Signatures of both Buyers to be insured for Joint Credit Life Insurance

SECURITY AGREEMENT: To secure the payment of all sums owed to us and the performance of all your promises in this Contract, you grant us a lien and security interest in the Goods and in any parts called "accessions," which are attached to the Goods at any later time, and in all proceeds of the Goods.

IF THIS CONTRACT INVOLVES THE SALE OF A USED VEHICLE, THE INFORMATION YOU SEE ON THE WINDOW FORM FOR THIS VEHICLE IS PART OF THIS CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY PROVISIONS IN THE CONTRACT OF SALE.

USE: You will use the goods primarily for personal, family or household purposes. You will maintain the Goods in good condition and will protect them against loss, damage and destruction. You will principally keep the Goods at your address shown above or at the following address:

ADDITIONAL TERMS: THIS CONTRACT CONTINUES ON THE REVERSE SIDE. YOU ARE BOUND TO ALL THE TERMS OF THIS CONTRACT WHICH APPEAR ON THE FRONT AND REVERSE SIDES.

NOTICE TO RETAIL BUYER(S): DO NOT SIGN THIS CONTRACT IN BLANK. YOU ARE ENTITLED TO A COPY OF THIS CONTRACT AT THE TIME YOU SIGN. KEEP IT TO PROTECT YOUR LEGAL RIGHTS. BUYER(S) ACKNOWLEDGE(S) RECEIPT OF A COMPLETED COPY OF THIS CONTRACT AT THE TIME OF SIGNING.

TJH CHEVROLET CO. LLC dba CLASSIC CHEVROLET

Seller (Corporate or Firm Name)

X _____ (SEAL)
Signature of Authorized Representative of Seller

Signature of Buyer

X _____ (SEAL)
Signature of Buyer

(SEAL) Date

(SEAL) Date

CO-SIGNER: YOU SHOULD READ THE NOTICE TO CO-SIGNER, WHICH HAS BEEN GIVEN TO YOU ON A SEPARATE DOCUMENT, BEFORE SIGNING THE CO-SIGNER'S AGREEMENT.

CO-SIGNER'S AGREEMENT: You, the person (or persons) signing below as "Co-Signer," promise to pay to us, or to our order, the Amount Financed, plus Finance Charges and other charges, as provided in this Contract with the Buyer. You intend to be legally bound by all the terms of this Contract, separately and together, with the Buyer. You are making this promise to induce us to make this Contract with the Buyer, even though the proceeds will be used only for the Buyer's benefit. You agree that we may seek immediate payment from you without making any prior demand for payment on the Buyer. You also acknowledge receiving a completed copy of this Contract.

X _____ (SEAL) Address _____ Date _____
Co-Signer's Signature

X _____ (SEAL) Address _____ Date _____
Co-Signer's Signature

CO-OWNER'S SECURITY AGREEMENT: You, the person signing below as "Co-Owner," together with the Buyer or otherwise being all of the Owners of the Goods, give us a Security Interest in the Goods identified above. You agree to be bound by the terms of the Security Agreement and all other parts of this Contract except the promise to pay contained in the Payment Schedule section. You are giving us the security interest to induce us to make this contract with the Buyer, and to secure the payment by the Buyer of all sums due on this Contract. You will not be responsible for any balance which might be due after repossession, sale of the Goods and application of the sale proceeds to the debt.

(SEAL) Address _____ Date _____
Co-Owner's Signature

NOTICE: SEE REVERSE SIDE FOR IMPORTANT INFORMATION.

REGISTRATION AND TITLING INFORMATION

Company: CLASSIC CHEVROLET

Tran Type: Initial

Date: 09/08/2008

Owner Information

DL No./Corpcode: C06845276353614

Name: [REDACTED]

Address: [REDACTED]

CHERRY HILL NJ [REDACTED]

Soc Sec No./Tax ID: [REDACTED]

Ins. Co.: ELECTRIC INSURANCE CO

Policy No.: [REDACTED]

Phone Number: [REDACTED]

Reg Suspension: No

State:

Violation:

Co-Owner Information

Co-Owner 1

DL No./Corpcode:

Name:

Address:

Soc Sec No./TaxID:

Co-Owner 2

DL No./Corpcode:

Name:

Address:

Co-Owner 3

DL No./Corpcode:

Name:

Address:

Lessee Information

DL No./Corpcode:

Name:

Address:

Ins. Co.:

Policy No.:

Phone Number:

Lease Start Date:

Lease End Date:

Lease Term (months):

Lien Information

ic:

Vehicle Information

VIN: 2 1G1ZT58N57F [REDACTED]

Year: 2007

Class: Passenger

Axles: 2

Weight: 3500

Special Conditions:

Make: CHEV

Color: Red

Odometer: 25465

Reg Code: 7

Model: MALIBU

Body Style: 4 Door

Odom Brand: Actual

Stock No.: P19807

Sales Information

Sales Date: 08/23/2008

Gross Sales Amount: 16400.00

Source Document: NJ Title

Certification Class Code:

Average MPG:

Dealer ID: 00141N

Net Sales Amount: 15900.00

Title Reassignment: 0

Tax Code: Non-Exempt

LFIS Gross Sales Amt: 0.00

Family Dup Reg: 0

Sales Tax: 1,113.00

Dup Title No.: 0

Zero Emissions: No

LFIS Amount: 0.00

FEES AND INVENTORY

DMV Fees: 92.00

triVIN Fee: 8.30

Total Fees: 100.30

Chargeable Fees: 92.00

Total Chargeable Fees: 105.00

Temp Tag No.: A439581

Current Plate No.: [REDACTED]

Document No.: 110814722

Reg Exp Date: 08/2009

Late Fee:

Fee Collected by Dealer: 165.00

Temp Tag Issue Date: 08/23/2008

Old Plate No.:

Reg Equity: 7

MVS Tran ID: GD20082521594

Misc Fees: 13.00

Fee Overage: 60.00

**DISCLOSURE OF DEALERSHIP INFORMATION ON
PRIOR USE OF VEHICLE**

MAKE CHEVROLET MODEL MALIBU YEAR 2007
VIN 1G1ZT58N17E [REDACTED] STOCK NUMBER _____

Various terms are used in the automobile industry to describe prior use of vehicles. This disclosure is made by the DEALERSHIP to inform the PURCHASER as to the DEALERSHIP'S understanding of the terms used to describe this vehicle. The vehicle, which PURCHASER is purchasing, has been described using some or all of the terms defined below in the section in which PURCHASER'S signature appears. The DEALERSHIP has not described this vehicle using any of the terms defined below other than those in the section in which PURCHASER'S signature appears. To the best of the DEALERSHIP'S knowledge, the prior use acknowledged by PURCHASER below is in fact the only prior use of the vehicle.

COMPANY VEHICLE/FACORY EXECUTIVE VEHICLE - A unit used by the manufacturer for business purposes, testing and/or demonstration, which was purchased by the DEALERSHIP through the manufacturer's auction or from the manufacturer directly. DEALERSHIP has no knowledge of and makes no representation or guarantee as to whether the vehicle had any other prior use.

PURCHASER(S) Authorized DEALERSHIP Representative

PROGRAM VEHICLE/FACORY REPURCHASE VEHICLE - A unit sold by the manufacturer to a retail or fleet company and then repurchased by the manufacturer from the rental company under one of several defined programs. DEALERSHIP purchased the vehicle at the manufacturer's auction. DEALERSHIP has no knowledge of and makes no representation or guarantee as to whether the vehicle had any other prior use. DEALERSHIP is selling this vehicle as a USED vehicle only.

PURCHASER(S) Authorized DEALERSHIP Representative

RENTAL VEHICLE/OFF LEASE - DEALERSHIP purchased this vehicle directly from a rental company, such as Enterprise Rent-A-Car. DEALERSHIP has no knowledge of and makes no representation or guarantee as to whether the vehicle had any other prior use. DEALERSHIP is selling this vehicle as a USED vehicle only.

PURCHASER(S) Authorized DEALERSHIP Representative

WHOLESALE VEHICLE - DEALERSHIP purchased this vehicle from another dealer or at a dealer-only auction. DEALERSHIP has no knowledge of and makes no representation or guarantee as to whether the vehicle had any other prior use. DEALERSHIP is selling this vehicle as a USED vehicle only.

[REDACTED]

PURCHASER(S) Authorized DEALERSHIP Representative

OTHER VEHICLE - (Describe) _____
DEALERSHIP has no knowledge of and makes no representation or guarantee as to whether the vehicle had any other prior use. DEALERSHIP is selling this vehicle as a USED vehicle only.

PURCHASER(S) Authorized DEALERSHIP Representative

I certify that I have read this disclosure and that the terms in the section in which I placed my signature were the only terms used by the DEALERSHIP to describe the vehicle that I am purchasing. PURCHASER acknowledges that PURCHASER will not hold the DEALERSHIP responsible for prior uses not listed [REDACTED] bnowledge.

DATED _____ PURCHASER(S) [REDACTED]

I certify that I have reviewed this disclosure and delivered a copy of the disclosure to PURCHASER(S).

DATED _____ SALESPERSON _____

DATED _____ SALES MANAGER _____



CLASSIC CHEVROLET



Route 38 and Lenola Rd.
P.O. Box C
Moorestown, NJ 08057
(856) 235-2000

69179

AMOUNT	PAID BY	COMMENT
3,000.00	CASH	PAYMENT ON DEAL JAMES W. P19807



CHERRY HILL NJ

9881321

TOTAL RECEIVED: \$3,000.00

DATE-TIME: 23AUG2008 13:41

CASHIER: LP

LOCATION:

CASH DRAWER:

ACCOUNTING DISTRIBUTION

CO	JOURNAL	CO	ACCOUNT	AMOUNT	CONTROL	CONTROL2
326	56	326	118426	3,000.00	69179	
		326	121026	-3,000.00	9881321	

CASH RECEIPT



pd 11/2/10

ACCOUNT INFORMATION

PAYMENT INFORMATION

[Redacted]
CHERRY HILL, NJ [Redacted]



Summary As Of: 11/01/2010

Account Number:	[Redacted]	Reg Payments due on:	22nd
Balance:	\$10,716.58	Reg Payment Amount:	\$319.12
Payments Made:	26	Maturity Date:	08/22/2014
Last Payment Made:	10/05/2010	Last Payment Amount:	\$319.12

Account Status as of: 11/01/2010

Payments Due:		Fees:	\$0.00
11/22/2010	\$319.12	Late Charges:	\$0.00
		Past Due Amount:	\$0.00
		Total Amount Due:	\$319.12

Activity Since Your Last Statement

10/05/2010	Payment Made	\$-319.12
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Pay Online - santanderconsumerusa.com

We accept payments from checking/savings accounts, credit and pinless debit/ATM cards. You can make a one-time payment or set up a recurring online payment plan. A convenience fee may be charged for using this service.

Pay by Phone - 1-888-222-4227

Make your payment by phone anytime. Please have your number from your checking, savings, credit card or pinless debit/ATM account ready when you call. You will also need your Santander Consumer USA account number.

Money Gram

Use Money Gram to make your payment. Bring your payment and fee in cash to the agent nearest you. Call toll-free 1-800-555-3133 for the Money Gram location nearest you.

You will need the following information:

Receive Code:	1544
Your account number:	8291700

Western Union

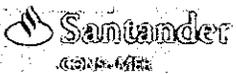
Use Western Union Quick Collect to make your payment. Bring your payment and the fee in cash to an agent near you, or use the Quick Collect by Phone service and pay with a VISA or MasterCard issued debit or credit card. Call toll-free 1-800-325-6000 for the agent location nearest you. You will need the following information:

Code City:	PITSTOP
State Code:	TX
Your account number:	8291700

Payment Information

For prompt and accurate processing of your payment, please write your account number on your check and return it with the lower portion of this statement in the envelope provided.

To receive proper credit, please detach and return your payment and indicate amount paid.



MARY C CARSON

Alerts

No valid work phone number, please update online

If you are taking advantage of our automatic payment plan or have an address change, please check the box and fill out the reverse side.

Please make all checks payable to Santander Consumer USA. If you are sending in additional money to reduce your balance, please indicate below.

Payment Due Date:	11/22/2010
Account Number:	8291700
TOTAL DUE:	\$319.12

Additional Payment:	\$ _____
Total Amount Enclosed:	\$ _____

SANTANDER CONSUMER USA
PO BOX 660633
DALLAS, TX 75266-0633



030082917001000 00031912 00031912

Mail Payoff Checks to:
Santander Consumer USA
P.O. Box 660633
Dallas, TX 75266-0633

If you are in or intend to file bankruptcy all notifications must be sent to:
Santander Consumer USA
Attention: Bankruptcy Dept.
P.O. Box 560284
Dallas, TX 75356-0284

All verbal communication regarding a bankruptcy needs to be made by contacting the bankruptcy department at 1-888-437-4846.

Mail Overnight Payments:
Santander Consumer USA
1010 W. Mockingbird Lane
Suite 100
Dallas, TX 75247

Mail Insurance Information:
Santander Consumer USA
P.O. Box 47260
Atlanta, GA 30362

Please Mail Correspondence Other Than Payments or Insurance to:
Santander Consumer USA
P.O. Box 961245
Fort Worth, TX 76161-1245

Automated Account Information

Please call toll-free 1-888-222-4227 to obtain your payoff information, next payment due, date of last payment or to update your account at any time. You may also use this system to make a payment by phone. Follow the simple instructions that will guide you through our menu.

Insurance - Coverage is Mandatory

Your contract includes a requirement to maintain an insurance policy on your vehicle that provides comprehensive and collision coverage and to have a Loss Payee and Additional Insured Endorsement. Please make sure this information is correctly disclosed on your policy. Please call toll-free 1-888-222-4227 to update your policy information at any time.

Auto Pay - It's smart, it's FREE, and it's easy!

You have plenty of other things to worry about, so let us handle your vehicle payments. Sign up today for Auto Pay and your monthly payments will automatically be deducted from your personal checking or savings account and credited to your account by the payment due date. You will never have to worry about a late or missing car payment again!

> Sign up today!

Simply visit santanderconsumerusa.com to sign up, or call us toll-free at 1-888-222-4227 and an account manager will be happy to assist you.

- To stop or cancel Auto Pay:
Simply provide us with a 30-day written notice from the customer who authorized the recurring ACH transactions on the relevant account, and we will process the cancellation.
If you change financial institutions or accounts:
- You may stop payment of a debit entry by providing written notification to both Santander Consumer USA and your financial institution prior to closing or changing your account.

If you choose to pay by check and your check is returned unpaid or insufficient or uncollected funds, you are giving the company permission, in advance, to electronically re-present this item and assess a return fee to your account as provided for and in an amount consistent with your contract and applicable state and federal laws. In the ordinary course of business, your check will not be provided to you with your bank statement, but a copy can be retrieved by contacting your financial institution.

Notice to Customer: To ensure Quality Customer Service, telephone calls may be subject to monitoring and/or recording. We may report information about your account to credit bureaus. Late payment(s), missed payment(s) or other default(s) on your account may be reflected in your credit report.

Accounts Receivable Conversion: By remitting a check for payment, you are authorizing Santander Consumer USA to use the information on your check to make a one-time electronic debit from your account at the financial institution indicated on your check where permitted by law. This electronic debit will be for the exact amount of your check. If an electronic debit is processed, the funds may be withdrawn from your account the same business day the payment is received, and your check will not be returned to your financial institution. This is an attempt to collect a debt and any information obtained will be used for that purpose. This communication is from a debt collector.

Change of address/telephone information or Auto Pay authorization may also be done online at santanderconsumerusa.com
Change of address/telephone information (please print) Auto Pay authorization (please print)

Street	City	State
Zip	Home	Phone
Business Phone	Cell Phone	
E-mail Address		
If the vehicle is being garaged at a location other than the new mailing address, please enter to reflect the correct garaging information.		
		
Street	City	
State	Zip	

Name on the Account	Santander Consumer USA Account Number
Financial Institution Name and Phone Number	
Checking/Savings Account Number	ACH Routing Number
Amount to Debit	Start Date
Day of Month/Due Date	
I hereby authorize Santander Consumer USA to initiate entries to my checking or savings account at the financial institution above, for the purpose of making my monthly auto payments. I also authorize the financial institution to withdraw these payments from my account. I Herby Agree To All The Terms And Conditions As Noted Above.	
Primary Name on the Account	Date
Signature	
Second Name on the Account	Date
Signature	

RELEASE OF LIEN INFORMATION

I [REDACTED]
(Client's Name)

hereby authorize SANTANDER CONSUMER
(Lien holder Name)

[REDACTED] Fort Worth Tx [REDACTED]
(Lien holder Address) (Lien holder Phone Number)

to release any and all information regarding my loan account # [REDACTED]
(Account Number)

with SANTANDER CONSUMER
(Lien holder Name)

to General Motors Company, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

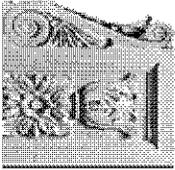
Date 12/1/2010

VEHICLE INFORMATION

The current vehicle mileage is 65,147 Date mileage read: 12/1/2010

[REDACTED]
Signature

Signature



Joshua Voth/Austin/GM1

12/20/2010 05:49 PM

To karen.c.calhoun@gm.com

cc

bcc

Subject Re: 71-897460955 [REDACTED]

RE: Customer Last Name: [REDACTED]
Service Request: 71-897460955
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT58N57F [REDACTED]
Mediation Liaison: Joshua Voth
Telephone: 866-790-5700 x41416

Dear Ms. Calhoun,

This email is to follow up on Service Request 71-897460955 for [REDACTED]. The customer's vehicle is a 2007 Chevrolet Malibu with 65,147 miles. The customer has been working with MALL CHEVROLET, INC. in CHERRY HILL, NJ.

After review of [REDACTED] concerns a letter of denial has been sent to Plaintiff's Counsel and case is being closed.

There is no need to reply to this email. It is sent for notification purposes only.

Thank you,

If you have further questions, please contact the Customer Relationship Specialist at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors



VIA FAX ONLY

December 20th, 2010

David Gorberg, Esq.
David J Gorberg & Associates PC
32 Parking Plz Ste 700
Ardmore, PA 19003

RE: [REDACTED]
Service Request: 71-897460955
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT58N57F [REDACTED]
Customer Relationship Specialist: Joshua

Dear Mr. Gorberg:

After careful research and evaluation of the above case by General Motors, our research indicates the following facts that lead to the denial of your request:

- ◆ The concerns relating to the vehicle occurred outside the terms of the manufacturer's warranty.

General Motors would like to assist you in addressing any outstanding concerns in accordance with the terms of the existing warranty coverage. Should subsequent factual developments warrant, we would be willing to consider a renewed request for assistance.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors

cc: FILE

LG0007
V10142009



Case Number: 176374

Originator Name: Carmaleta McKinnis Williams 512 255 7742 carmaleta.1.mckinnis williams@gm.com

Created Date: 05/26/2011

Vehicle Info

***VIN:** 1G1ZF57579F [REDACTED]
Year: 2009

MSRP: 26670.0
Make: Chevrolet

***TAC #:**
Model: Malibu

Vehicle Comments & TAC Explanation:

***Date Reviewed with Customer:** 01/01/1900
Original Purchase Date: 10/03/2009

***Repurchase Mileage:** 11001
*** Original Purchase Condition:** New

Vehicle Owner(s)

Entity Type: Person
*** Names(s) on Title:** Ms. Raleigh Strabala
*** Primary Owner:** Ms. Raleigh Strabala
*** Address:** 5107 Colorado Drive
*** City:** Killeen
*** Day Phone:** (254)699 3766
*** E-mail:**

*** Title State:** TX
*** State:** TX
*** Home Phone:**
*** Fax Phone:**

*** ZIP Code:** 76542
*** Cell Phone:**

*** Reason Repurchase:** Repeat SES, and Stabilitrak Light comes on.

UCC Codes (J5804) Electrical Lamps Service Engine Soon Warning Lamp On
State

Vehicle Lien Holder

Type of Secured Interest:
Contact or Attention:
Address:
City:
Day Phone:

*** Company:**
State:
Fax:

Account #:
ZIP Code:
E-mail:

Original Selling Dealer

*** Dealer #:**
Region:
*** Phone:**
*** Contact Name:**

Dealer Name:
District:
Fax:
*** Contact Title:**

E-Mail:

Repurchasing Dealer:

*** Dealer #:** 112231
Region: 20
*** Phone:** (254) 200 4600
*** Contact Name:** Kenny Ralston

Dealer Name: CONNELL CHEVROLET INC
District: 5174
Fax: (254) 200 4665
*** Contact Title**

E-Mail:

Repair

*** Contact Name:**

*** Contact Title:**

Vehicle Location:

*** Company Name:**
Phone:
*** Contact Name:**
Address:
City:

Fax:
*** Contact Title**

E-Mail:

ZIP Code:



Case Number: 176374
Originator Name: Carmaleta McKinnis Williams 512 255 7742 carmaleta.1.mckinnis williams@gm.com
Created Date: 05/26/2011

Transaction Details

Siebel Request #: 71 924734987 *** Disposition:** Auction
State: TX *** Type:** Trade New Finance
Source: FOM Voluntary
Replacement VIN: 2CNFLGE57B6 [REDACTED] Year: 2011 Make: Chevrolet Model: Equinox
Compliance Date: **Compliance Type:** N/A
MSRP: 35110.0 **Order #:**

Repurchase:

*** Processing Instructions:** Please expedite, the customer is a military family in and husband is deployed out of the country. GM will assist in transporting a dealer trade on Texas only.

Disposition:

*** Processing Instructions:**

Transaction Details

<u>Group</u>	<u>Responsible</u>	<u>Formula</u>	<u>Additional Explanation</u>	<u>Value</u>
Usage	Use Lemon Law	NA	Usage per Lemon Law	0
Sales Tax	Customer	NA	Sales Tax	0
State/Gov Fees	Customer	NA	Fees	0
After Market Item(s)	Does Not Apply	NA	No Aftermarket Items	0
Negative Equity	Customer	NA	Negative Equity	0
Over Allowance Amount	Customer	NA	Over Allowance	0

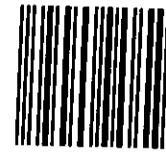
TARP Initial BQM Notification Form

This message is to inform you that the TARP team is working on a case we recently received from the reacquired vehicle disclosure center (RVDC). Specific vehicle info is listed below. We are requesting that you thoroughly review the case and respond to us if you have any further information or suggestions that have not already been recommended or performed. Thank you.

TARP Agent:	Brian Ciaverella
Vehicle Year & Model:	2009 Chevy Malibu Hybrid
VIN:	1G1ZF57579F [REDACTED]
TAC Case #:	71-903977874
RVDC #	176374
Brief Description of Condition:	Repeat SES, and Stabilitrak Light comes on.
RVDC 60 Day Start Date:	Thursday, June 16, 2011
TARP Received/Start Date:	7/5/2011
RVDC/TARP 60 Day End Date:	Monday, August 15, 2011
Current Vehicle Location:	Connell Chevrolet, Inc.
Current Vehicle Mileage:	9860
BQM Response Deadline:	Wednesday, July 13, 2011
Vehicle Scrap Date resulting from Non-Repair:	Monday, August 15, 2011
Attached Files:	ePRA
Copied Dealer DMA	Carmaleta McKinnis-Williams
Copied BQM Manager (Platform/Powertrain)	
Copied Platform BQM	Bob Wittman
Copied TAC Platform Staff Assistant (if required)	Kirk Brasher
Copied Powertrain BQM	Irina Novikova
Copied TAC Powertrain Staff Assistant (if required)	Jack McVoy
Action Requested or Information Only:	Action Requested



1000



48232

U.S. POSTAGE
PAID
AGOURA HILLS, CA
91301
JAN 27, 11
AMOUNT

\$1.56
00051825-14

02-01-11P08:06 RCVD

LAW OFFICES OF HOWARD D. SILVER
513 WATER OAK LANE, UNIT A
OAK PARK, CALIFORNIA 91377

General Motors Corporation
P.O. Box 33170
Detroit, Michigan 48232 - 5170



**LAW OFFICES OF HOWARD D. SILVER
513 WATER OAK LANE, NO. A
OAK PARK, CALIFORNIA 91377
TELEPHONE: (818) 597-2610
FAX: (818) 879-0862
WEB: WWW.HOWARDSILVERLAW.COM**

January 27, 2011

General Motors Corporation
P.O. Box 33170
Detroit, Michigan 48232 - 5170

Re: My Client: [REDACTED]
Vehicle: 2008 Chevrolet Malibu
Vin No. 1G1ZH57B88 [REDACTED]

Dear General Motors:

I am enclosing the paperwork for another lemon law repurchase demand for a 2008 Chevrolet Malibu.

Your prompt response to this demand is appreciated.



HOWARD D. SILVER

RETAIL INSTALLMENT SALE CONTRACT - SIMPLE INTEREST FINANCE CHARGE

Dealer Number 20171 Contract Number 14178 R.O.S. Number _____ Stock Number 5264
 DATE: 04/16/2008 CONTROL # _____ Salesperson: HELVIN COOPER

Buyer (and Co-Buyer) Name and Address (Including County and Zip Code) [REDACTED] ALHAMBRA, CA [REDACTED] County: <u>LOS ANGELES</u>	Creditor - Seller (Name and Address) WONDRIES CHEVROLET 1247 W MAIN ST ALHAMBRA, CA 91801
---	--

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-in-Lending Disclosures below are part of this contract.

New Used	Year	Make and Model	Odometer	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2008	CHEVROLET MALIBU	10	1G1ZH57B88F [REDACTED]	<input checked="" type="checkbox"/> personal, family or household <input type="checkbox"/> business or commercial

THIS CONTRACT CONTAINS 4 PAGES

FEDERAL TRUTH-IN-LENDING DISCLOSURES				
ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of \$ <u>2229.29</u> is \$ <u>32780.09</u> (e)
14.99 %	\$ 10601.85(e)	\$ 19954.95	\$ 30556.80(e)	\$ 32780.09(e)
YOUR PAYMENT SCHEDULE WILL BE:				
Number of Payments:	Amount of Payments:	When Payments Are Due:		
One Payment of	N/A	N/A		
One Payment of	N/A	N/A		
71 Payments	424.40	Monthly, Beginning 05/31/2008		
N/A Payments	N/A	Monthly, Beginning N/A		
One Final Payment	424.40	04/30/2014		

(e) means an estimate

Late Charge: If payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late. Prepayment: If you pay off all your debt early, you may be charged a minimum finance charge. Security Interest: You are giving a security interest in the vehicle being purchased. Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.

STATEMENT OF INSURANCE		
<small>NOTICE: No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.</small>		
Vehicle Insurance		
\$ N/A	Ded. Comp., Fire & Theft	Term Premium N/A Mos. \$ N/A
\$ N/A	Ded. Collision	N/A Mos. \$ N/A
\$ N/A	Bodily Injury Limits	N/A Mos. \$ N/A
\$ N/A	Property Damage Limits	N/A Mos. \$ N/A
\$ N/A	Medical	N/A Mos. \$ N/A
\$ N/A		N/A Mos. \$ N/A
Total Vehicle Insurance Premiums		\$ N/A(e)
<small>UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.</small>		
<small>You are not responsible for the contract requires (see) [REDACTED] able to us. You are [REDACTED] in credit.</small>		
Buyer [REDACTED]		
Co-Buyer <input checked="" type="checkbox"/>		
Seller <input checked="" type="checkbox"/> WONDRIES CHEVROLET		
<small>If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.</small>		
Application for Optional Credit Insurance		
<input type="checkbox"/> Credit Life: <input type="checkbox"/> Buyer <input type="checkbox"/> Co-Buyer <input type="checkbox"/> Both		
<input type="checkbox"/> Credit Disability (Buyer Only)		
Credit Life	Term Exp. Premium	N/A Mos. \$ N/A
Credit Disability	N/A Mos.	\$ N/A
Total Credit Insurance Premiums		\$ N/A(B)
Insurance Company Name _____		
Home Office Address _____		
<small>Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.</small>		
<small>You are applying for the credit insurance marked above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for disability insurance. DISABILITY INSURANCE MAY NOT COVER CONDITIONS FOR WHICH YOU HAVE SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS. (Refer to "Total Disabilities Not Covered" in your policy for details). You want to buy the credit insurance.</small>		
Date	Buyer Signature	Age
Date	Co-Buyer Signature	Age

ITEMIZATION OF THE AMOUNT FINANCED (Seller may keep part of the amounts paid to others.)

1. Total Cash Price \$ 20236.45 (A)

A. Cash Price of Motor Vehicle and Accessories \$ 20236.45 (A)

1. Cash Price Vehicle \$ 20236.45

2. Cash Price Accessories \$ N/A

3. Other (Nontaxable) \$ N/A

Describe N/A

Describe N/A

B. Document Preparation Fee (not a governmental fee) \$ 55.00 (B)

C. Smog Fee Paid to Seller \$ N/A (C)

D. (Optional) Theft Deterrent Device (to whom paid) \$ N/A (D)

E. (Optional) Theft Deterrent Device (to whom paid) \$ N/A (E)

F. (Optional) Surface Protection Product (to whom paid) \$ N/A (F)

G. (Optional) Surface Protection Product (to whom paid) \$ N/A (G)

H. Sales Tax (on taxable items in A through G) \$ 1674.04 (H)

I. Optional DMV Electronic Filing Fee \$ 0.00 (I)

J. (Optional) Service Contract (to whom paid) N/A \$ N/A (J)

K. (Optional) Service Contract (to whom paid) N/A \$ N/A (K)

L. (Optional) Service Contract (to whom paid) N/A \$ N/A (L)

M. Prior Credit or Lease Balance paid by Seller to N/A \$ 0.00 (M)

(see downpayment and trade-in calculation)

N. (Optional) Gap Contract (to whom paid) N/A \$ N/A (N)

O. (Optional) Used Vehicle Contract Cancellation Option Agreement \$ N/A (O)

P. Other (to whom paid) N/A \$ N/A (P)

For N/A

Total Cash Price (A through P) \$ 21965.49 (1)

2. Amounts Paid to Public Officials \$ 204.00 (A) Estimated

A. License Fees \$ 204.00 (A)

B. Registration/Transfer/Titling Fees \$ INCL (B)

C. California Tire Fees \$ 8.75 (C)

D. Other N/A \$ N/A (D)

Total Official Fees (A through D) \$ 212.75 (2)

3. Amount Paid to Insurance Companies \$ N/A (3)

(Total premiums from Statement of Insurance column a + b)

4. Smog Certification or Exemption Fee Paid to State \$ N/A (4)

5. Subtotal (1 through 4) \$ 22178.24 (5)

6. Total Downpayment \$ 5952.75 (A)

A. Agreed Trade-In Value Yr 2001 Make PONTIAC \$ 5952.75 (A)

Model GRAND PRIDE 66460

VIN 1G2WR521215

OPTIONAL GAP CONTRACT A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 1N. See your gap contract for details on the protection.

A. Agreed Trade-in Value Yr 2001 Make PONTIAC \$ 5952.75 (A)
 Model GRAND PRIDE Odom 64460
 VIN 1G2WR52121F
 B. Less Prior Credit or Lease Balance Estimated \$ 6720.46 (B)
 C. Net Trade-in (A less B) (indicate if a negative number) \$ 223.29 (C)
 D. Deferred Downpayment \$ N/A (D)
 E. Manufacturer's Rebate \$ 1000.00 (E)
 F. Other N/A \$ N/A (F)
 G. Cash \$ 1000.00 (G)
 Total Downpayment (C through G) \$ 2223.29 (6)
 (If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1M above)
 7. Amount Financed (5 less 6) \$ 10954.95 (7)

OPTIONAL GAP CONTRACT A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 1N. See your gap contract for details on the protection it provides. It is a part of this contract.
 Term 0 Mos N/A
 Name of Gap Contract _____
 You want to buy a gap contract.
 Buyer X _____

OPTIONAL SERVICE CONTRACT(S) You want to purchase the service contract(s) written with the following company(ies) for the term(s) shown below for the charge(s) shown in item 1J, 1K, and/or 1L above.
 1J Company N/A
 Term N/A Mos. or N/A Miles
 1K Company N/A
 Term N/A Mos. or N/A Miles
 1L Company N/A
 Term N/A Mos. or N/A Miles
 Buyer X _____

SELLER ASSISTED LOAN
 BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.
 Proceeds of Loan From: N/A
 Amount \$ N/A Finance Charge \$ N/A
 Total \$ N/A Payable in _____
 installments of \$ N/A \$ N/A
 from this Loan is shown in item 6D.

AUTO BROKER FEE DISCLOSURE
 If this contract reflects the retail sale of a new motor vehicle, the sale is not subject to a fee received by an autobroker from us unless the following box is checked:
 Name of autobroker receiving fee, if applicable: _____
N/A

HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and us relating to this contract. Any change to the contract must be in writing and both you and we must sign it.
 Buyer Signs X _____
 Co-Buyer Signs X _____

SELLER'S RIGHT TO CANCEL If Buyer and Co-Buyer sign here, the provisions of the Seller's Right to Cancel section on the back of this contract are unable to assign this contract to a financial institution will apply.
 Buyer _____ X
 Co-Buyer _____

OPTION: You pay no finance charge if the Amount Financed, item 7, is paid in full on or before N/A, Year _____, SELLER'S INITIALS _____

THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.
WARNING:
 YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.
 IF YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, YOU SHOULD CONTACT YOUR INSURANCE AGENT.
 SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CONDITIONS.
 S/S X _____ X

Represent that the Buyer and Seller based on the truth and accuracy of the information provided by you in connection with the Trade-In Vehicle. You represent that you have given a true and accurate description of the vehicle. If the payoff amount is more than the amount shown above in item 6B as "Prior Credit or Lease Balance," you must pay the difference to the Seller. If the payoff amount is less than the amount shown above in item 6B as "Prior Credit or Lease Balance," Seller will refund the difference to you.
 Buyer X _____ Co-Buyer X _____

Notice to buyer: (1) Do not sign this agreement before you read it or if it contains any blank spaces to be filled in. (2) You are entitled to a completely filled in copy of this agreement. (3) You can prepay the full amount due under this agreement at any time. (4) If you default in the performance of your obligations under this agreement, the vehicle may be repossessed and you may be subject to suit and liability for the unpaid indebtedness evidenced by this agreement.

If you have a complaint concerning this sale, you should try to resolve it with the seller. Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attorney, the district attorney, or an investigator for the Department of Motor Vehicles, or any combination thereof.
 After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing to the change. You do not have to agree to any change, and it is an unfair, or deceptive practice for the seller to make a unilateral change.
 Buyer Signature X _____ Co-Buyer Signature X _____

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

THERE IS NO COOLING-OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION
 California law does not provide for a "cooling-off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. However, California law does require a seller to offer a 2-day contract cancellation option on used vehicles with a purchase price of less than \$40,000, subject to certain statutory conditions. This contract cancellation option requirement does not apply to the sale of a recreational vehicle, a motorcycle, or an off-highway motor vehicle. See the vehicle contract cancellation option agreement for details.

YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED-IN COPY WHEN YOU SIGNED IT.

Buyer Signature X _____ Date 04/16/2008 Co-Buyer Signature X _____ Date _____
 Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other Owner Signature X N/A Address N/A
GUARANTY: To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this contract. If Buyer fails to pay any money owing on this contract, each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also sign as Guarantor, and even if Buyer has a complete defense to Guarantor's demand for reimbursement. Each Guarantor agrees to be liable even if we do one or more of the following: (1) give the Buyer more time to pay one or more payments; (2) give a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount owing; or (5) otherwise reach a settlement relating to this contract or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time of signing.
 Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the amount owing at any time, and of any demands upon the Buyer.
 Guarantor X N/A Date N/A Guarantor X N/A Date N/A
 Address N/A Address N/A

Seller Signs WONDRIE CHEVROLET Date 04/16/08 By WV Title MANAGER

REGISTRATION VALID FROM
AUTO 04/18/2010 TO 04/18/2011 11 [REDACTED] LICENSE NUMBER

VEHICLE IDENTIFICATION NUMBER		[REDACTED]		DATE FIRST SOLD		CLASS		MAKE					
1G1ZH57B88F		[REDACTED]		00/00/2008		ER		CHEV					
BODY TYPE MODEL		CYLS.		DATE FIRST SOLD		CLASS		Yr. Model					
4D		[REDACTED]		00/00/2008		ER		2008					
DATE ISSUED		TYPE VEH.		MP		AX		WC		UNLADEN/GCW		TOTAL FEES PAID	
04/29/2010		120		G		[REDACTED]		[REDACTED]		[REDACTED]		\$273 1900	

[REDACTED]
OWNER
ALHAMBRA CA

HSBC
PO BX 17902
SAN DIEGO
R0056
L0187
92177
141041720100470

STATE OF CALIFORNIA
DEPARTMENT OF MOTOR VEHICLES
VALIDATED REGISTRATION CARD
READ REVERSE SIDE - IMPORTANT INSTRUCTIONS
A6021729

BEWLEY ALLEN



Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-5203
FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

CUSTOMER #: 9703

204579

INVOICE



PAGE 1

ALHAMBRA, CA

HOME [REDACTED] CONT: N/A

BUS: [REDACTED] CELL [REDACTED]

CONSULTANT: 397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]	[REDACTED]	14082/14082	T741G

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16APR08 DD		16APR2011	16:48 11MAY10		0.00	CASH	12MAY10

R.O. OPENED: 08:09 11MAY10
READY: 16:19 12MAY10
OPTIONS: ENG:2.4_Liter_MFI_DOHC_HO_ECOTEC

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES BRAKE LIGHTS STAY ON WHEN DRIVING, SAYS GOES OFF MOMENTARILY WHEN THE BRAKE PEDAL IS PRESSED, SEE ED

CAUSE: SEE LINE C

NOTE SEE LINE C

403 WC94

127 WC94

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00 (N/C)

14082 REPAIRED ON LINE(C) 0.00

B CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURRING PRIOR TO CONCERN ON JOB "A"

CAUSE: SEE LINE C

NOTE SEE LINE C

403 WC94

127 WC94

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 (N/C)

14082 REPAIRED ON LINE(C) 0.00

C CUSTOMER STATES CRUISE CONTROL IS INOP., SAYS "ON" INDICATOR LIGHT COMES ON, BUT WONT SET, SEE ED

CAUSE: UNABLE TO DUPLICATE CUSTOMER CONCERN.

N9995 CUISE CONTROL OPERATING TO SPECIFICATIONS, ADDED DIELECTRIC LUBE TO BCM CONNECTOR.

127 WC94

1 12345579 LUBRICANT

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 (N/C)

14082 UNABLE TO DUPLICATE CUSTOMERS CONCERN N9595 0.30 ROADTESTED OK, TESTED CRUISE CONTROL, OPERATING TO SPECS AT TIME OF TESTING, NO FAULT FOUND AT THIS TIME. PER DOC#(2209822)ADDED DIELECTRIC LUBE TO BCM CONNECTOR TO REPAIR PROBLEMS.

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS	
	\$	\$		LABOR AMOUNT	
<small>ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</small>	<small>I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D.</small>		PARTS AMOUNT		
	<small>I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.</small>		OIL AMOUNT		
	<small>CUST. SIGN. X</small>		SUBLET AMOUNT		
	<small>ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED</small>		MISC. CHARGES		
			TOTAL CHARGES		
			LESS DISCOUNTS ADJ.		
			SALES TAX		
			PLEASE PAY THIS AMOUNT		
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE			

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

CUSTOMER #: 9703

204579

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

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ALHAMBRA, CALIFORNIA 91801

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BAR# ARD143904 EPA# CAD981462328

INVOICE



PAGE 2

ALHAMBRA, CA

HOME [REDACTED] CONT:N/A

BUS:

CELL [REDACTED]

CONSULTANT:

397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]	[REDACTED]	14082/14082	T741G

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16APR08 DD		16APR2011	16:48 11MAY10		0.00	CASH	12MAY10

R.O. OPENED	READY	OPTIONS:
08:09 11MAY10	16:19 12MAY10	ENG:2.4_Liter_MFI_DOHC_HO_ECOTEC

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

D MPVI PitStop
A1 MPVI PitStop
403 CPA

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

14082 0.00 PERFORM INSPECTION BRAKE SQUEAK FRONT

EST: 0.00 11MAY10 08:09 SA: 397

THANK YOU FOR COMING TO
BEWLEY ALLEN CADILLAC
WHERE TRADITION AND THE FUTURE MEET

<small>TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK</small> <small>ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</small>	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	0.00
			PARTS AMOUNT	0.00
			OIL AMOUNT	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	0.00
			LESS DISCOUNTS ADJ.	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

CUSTOMER #: 9703

204579

BEWLEY ALLEN



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ALHAMBRA, CALIFORNIA 91801
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INVOICE



PAGE 2

ALHAMBRA, CA

HOME: [REDACTED] CONT:N/A

BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE:IN/OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]	[REDACTED]	14082/14082	T741G

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48 11MAY10		0.00	CASH	12MAY10

R.O. OPENED	READY	OPTIONS:
08:09 11MAY10	16:19 12MAY10	ENG:2.4 Liter MFI DOHC HO_ECOTEC

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
D	MPVI	PitStop					
	A1	MPVI	PitStop				
			403	CPA			

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00
--------	------	--------	------	--------	------	---------------	------

14082 0.00 PERFORM INSPECTION BRAKE SQUEAK FRONT

EST: 0.00 11MAY10 08:09 SA: 397

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ORIGINAL EST:	AUTHORIZED ADDITIONS
\$	\$
I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D.	
X	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.	
CUST. SIGN	
AL	

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
OIL AMOUNT	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNTS ADJ.	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK CUSTOMER COPY

CUSTOMER #: 9703

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CONSULTANT: 397 EDWARD MILLER

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16APR08 DD		16APR2011	16:48 11MAY10		0.00	CASH
R.O. OPENED	READY	OPTIONS: ENG:2.4_Liter_MFI_DOHC_HO_ECOTEC				
08:09 11MAY10	16:19 12MAY10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES BRAKE LIGHTS STAY ON WHEN DRIVING, SAYS GOES OFF MOMENTARILY WHEN THE BRAKE PEDAL IS PRESSED, SEE ED

CAUSE: SEE LINE C

NOTE SEE LINE C

403 WC94

127 WC94

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00 (N/C)

14082 REPAIRED ON LINE(C) 0.00

B CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURRING PRIOR TO CONCERN ON JOB "A"

CAUSE: SEE LINE C

NOTE SEE LINE C

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127 WC94

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14082 REPAIRED ON LINE(C) 0.00

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CAUSE: UNABLE TO DUPLICATE CUSTOMER CONCERN. ROADTESTED OK

N9995 CRUISE CONTROL OPERATING TO SPECIFICATIONS, ADDED DIELECTRIC LUBE TO BCM CONNECTOR.

127 WC94

1 12345579 LUBRICANT

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 (N/C)

14082 UNABLE TO DUPLICATE CUSTOMERS CONCERN N9595 0.30 ROADTESTED OK, TESTED CRUISE CONTROL, OPERATING TO SPECS AT TIME OF TESTING, NO FAULT FOUND AT THIS TIME. PER DOC#(2209822)ADDED DIELECTRIC LUBE TO BCM CONNECTOR TO REPAIR PROBLEMS.

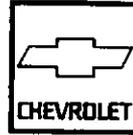
TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS	
	\$	\$	LABOR AMOUNT		
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	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.		OIL AMOUNT		
	CUST. SIGN. X		SUBLET AMOUNT		
	ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED		MISC. CHARGES		
	CUSTOMER SIGNATURE		TOTAL CHARGES		
			LESS DISCOUNTS ADJ.		
			SALES TAX		
			PLEASE PAY THIS AMOUNT		
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)				

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK CUSTOMER COPY

O'DONNELL

CHEVROLET • BUICK

Simply the Best!



PHONE (626) 285-3600 • (626) 286-1180

100 SOUTH SAN GABRIEL BLVD., SAN GABRIEL, CALIFORNIA 91776

R/O	VIN	20230 1G1ZM57B88F				DATE IN	12/29/09
YEAR	MAKE	MODEL	COLOR			TIME IN	08:07
2008	CHEVROLET	MALIBU 1LT				CLOSED	01/05/10
MILES IN	MILES OUT	FIRST USE	LISC.	ALHAMBRA CA		WRITER	8706
13062	12982	04/16/08	6DYY166			CHRIS	
SEE ALSO							
79							

CUSTOMER IS WAITING

(1) ORIGINAL ESTIMATE
FACTORY WARRANTY
(Tech 1) A

Labor T95
..... (Warranty)

(2) FRONT BRAKE DEPART

CUSTOMER STATES THAT THE SERVICE TRACTION LIGHT IS ON WHILE DRIVING CHECK AND ADVISE NOISE FROM ESC AS WELL ENGINE AND FOUND BPMV LEAKING INTERNAL SHORT SO GET FROM LOSS COMMUNICATION REPAIR BPMV AND EBCM BLEED SYSTEM AND ROAD TEST
(Tech 1) A

Labor T61 15
25818716 (VALVE) 1
12377967 (FLUID) 1
15952670 (MODULE K) 1
FREIGHT 20230
ENTERPRISE 146250
..... (Warranty)

(3) RENTAL

PO # 146250
12/29/09
TIME
BY
(Tech 1) A

Labor T95
..... (Warranty)

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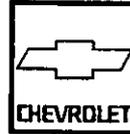
I acknowledge receipt of my vehicle and a copy of the repairs performed. Signature _____

INVOICE PREPARED Next Service	CASH RECEIVED Lube-Oil-F	<input type="checkbox"/> CREDIT CARD BAR# AK169486	WIC	INT.	CUSTOMER
BY _____	BY _____	<input type="checkbox"/> CHECK EPA# CAR000100537			
ORIGINAL ESTIMATE \$ _____	REVISED ESTIMATE \$ _____	Customer acknowledges and approves all repairs as itemized and/or receipt of vehicle.			
CUSTOMER SIGNATURE _____					
Page 1 of 1 Job 3326					
20230 Customer Copy					
					Labor .00 Parts .00 Sublet .00 Hazardous Wa .00 Oil/Grease .00 Sub Total .00 Tax .00 Total .00

O'DONNELL

CHEVROLET • BUICK

Simply the Best!



PHONE (626) 285-3600 • (626) 286-1180

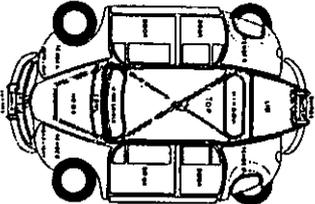
100 SOUTH SAN GABRIEL BLVD., SAN GABRIEL, CALIFORNIA 91776

R/O	VIN	21143 1G1ZH57B88F	DATE	02/01/10
YEAR	MAKE	CHEVROLET	MODEL	MALIBU 1LT
MILES IN	FIRST USE	04/16/08	LISC.	6DYY166
SERVICE CONTRACT	Expires:		RES.	H: [REDACTED] W: (626)
				ALHAMBRA CA
				WAITING 00:00
				WRITER CHRIS

- (1) ORIGINAL ESTIMATE FACTORY WARRANTY (W-95-A)
- (2) FRONTEND BRAKE DEPT. CUSTOMER STATES INTERMITTED SERVICE TRAC. CONTROL LIGHT COME ON CHECK AND ADVISE (W)
- (3) 15A DEPARTMENT CUSTOMER STATES DRIVER SEAT DOES NOT MOVE FORWARD (W)

21143

PRIOR BODY DAMAGE



THANK YOU FOR DOING BUSINESS WITH US. IF AT ANY TIME YOU HAVE A SUGGESTION OR CONCERN, PLEASE EXPRESS IT TO ANY MEMBER OF OUR SERVICE MANAGEMENT TEAM AND WE WILL ACT UPON IT IMMEDIATELY.

TERMS: CASH, WE DO ACCEPT THE FOLLOWING:



WE RESERVE THE RIGHT TO REFUSE ANY PERSONAL CHECK

POWER OF ATTORNEY
The undersigned, hereinafter called "Insured", for the consideration of repairs made to "Insured's" automobile, does hereby grant to said O'DONNELL CHEVROLET-BUICK, Insured's power of attorney to sign or endorse any checks and/or drafts made payable to Insured, and any releases thereto, as settlement for Insured's claim for damages to the above described automobile.

R/O	DATE	MILES	TECH TYPE	DESCRIPTION

X (DATE) (P/SUNKE D)

INSURANCE COMPANY

ADDRESS

ADJUSTOR

POLICY NO.

CLAIM NO.

FOR YOUR CONVENIENCE
SERVICE DEPARTMENT HOURS:
MONDAY THRU FRIDAY 7:00 A.M. - 6:00 P.M.
SATURDAY 8:00 A.M. - 2:00 P.M.
BODY SHOP
MONDAY THRU FRIDAY 7:00 A.M. - 5:30 P.M.

I hereby authorize the repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. In the event of a teardown for inspection, I understand that my vehicle will be reassembled within _____ days of the date shown above, unforeseen complications notwithstanding. If automobile is returned to customer before authorized service is performed, a diagnostic and handling charge will be made. Customer agrees to pay any portion of repairs that are determined by the manufacturer as unwarrantable conditions, i.e. accident damage, abuse, neglect or mileage discrepancy etc. If I choose not to authorize the services recommended, YOU WILL BE ALLOWED TO COMPLETE ANY FACTORY AUTHORIZED WARRANTY REPAIRS OR SERVICES THAT ARE AT NO COST TO ME. I also authorize any right repairs that you deem necessary. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE. ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. ALL PARTS REMOVED WILL BE DISCARDED UNLESS INSTRUCTED OTHERWISE. SAVE DISCARD

Page 1 of 1 Customer Copy
21143 Job 3698

NO CARS RELEASED AFTER SERVICE DEPARTMENT HOURS

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE

ORIGINAL ESTIMATE

BAR# AK169486

O'DONNELL

CHEVROLET • BUICK

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PHONE (626) 285-3600 • (626) 286-1180

100 SOUTH SAN GABRIEL BLVD., SAN GABRIEL, CALIFORNIA 91776

21143	1 G 1 Z H 5 7 B 8 8 F				DATE IN 02/01/10
CHEVROLET	MALIBU 1LT	COLOR			TIME IN 08:17
12478	12498	02/16/08	ALHAMBRA CA		CLOSED 02/03/10
					8706
					CHRIS

CUSTOMER IS WAITING

(1) ORIGINAL ESTIMATE
FACTORY WARRANTY
(Tech:95) A

Labor	T95	0
..... (Warranty)		

(2) FRONTEND BRAKE DEPT.
CUSTOMER STATES INTERMITTED SERVICE TRAC.
CONTROL LIGHT COME ON CHECK AND ADVISE
EPS MOTOR TOUCHING BRAKE PEDAL
INSTALLED SPACER WASHER ON BRAKE BOOSTER AS
PER SERVICE BULLITIN
(Tech:61) A

Labor	T61	19
(F) 11518111 (WASHER)		2
FREIGHT	146896	
..... (Warranty)		

(3) 15A DEPARTMENT
CUSTOMER STATES DRIVER SEAT DOES NOT MOVE
FORWARD
SEAT WILL NOT GO BACK AND FORTH
REPLACED SEAT FRAME
(Tech:05) A

Labor	T05	17
(F) 15908716 (FRAME)		1
..... (Warranty)		

Simply the Best!

IMPORTANT

Our Goal is to make you completely satisfied. You may receive a Service Satisfaction Survey from General Motors within the next few weeks. If for any reason you cannot grade us "Completely Satisfied," please contact Angel Salcido, Service Manager. Thank you very much for your business.
O'Donnell Chevrolet Buick
(626) 285-3600

I acknowledge receipt of my vehicle and a copy of the repairs performed. Signature

INVOICE PREPARED BY	CASH RECEIVED	CREDIT CARD	BAR# AK169486	W/C	INT.	CUSTOMER
Next Service	Lube-Oil-Filter		EPA# CAR000100537			
BY	BY	<input type="checkbox"/> CHECK				
ORIGINAL ESTIMATE	REVISED ESTIMATE	I acknowledge notice and oral approval of an increase in the original estimated price.				
\$	\$	CUSTOMER SIGNATURE X				
Customer acknowledges and approves all repairs as itemized and/or receipt of vehicle.						
CUSTOMER SIGNATURE						
Page 1 of 1 Job 3698						
21143 Customer Copy						

Labor	700
Parts	00
Sublet	00
Hazardous Wa	00
Oil/Grease	00
Sub Total	00
Tax	00
Total	00

CUSTOMER #: 5264
 UNIT# 5264

62741



1247 WEST MAIN ST.,
 ALHAMBRA, CA 91801
 626-289-0000 · 626-289-3571 · 626-380-1127 FAX
 www.wondrieschevrolet.com

INVOICE

PAGE 1

BAR # AL-169582 EPA # CAD-982-039-208

ALHAMBRA, CA

HOME: [REDACTED] CONT:N/A
 BUS: [REDACTED] CELL:

SERVICE ADVISOR: 50 BUSTTER TORRES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
DARK GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]		8580/8580	T1729	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
16APR08 DD			17:00 16JUN09		91.50	CASH	16JUN09
R.O. OPENED	READY	OPTIONS:					
07:50 16JUN09	09:13 16JUN09	STK:5264 DLR:20171 ENG:2.4_Liter_MFI_DOHC_HO_ECOTEC					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A. CUSTOMER REPORTS SERVICE TRACTION CONTROL LIGHT COMES ON AND OFF
 CHECK AND ADVISE

NOTES NOTES/COMMENTS
 92 HIDALGO, ANGEL LIC#: 92
 ISA 0.00
 8580 CUSTOMER REPORTS SERVICE TRACTION CONTROL LIGHT COMES ON AND OFF- NO CODES FOUND OR STORED ROAD TESTED LIGHT DID NOT COME ON-UNABLE TO DUPLICATE CONCERN AT THIS TIME (N/C)

B THE WORKS SERVICE (LOF, ROTATE TIRES, BRAKE INSPECTION)

WRKS	THE WORKS SERVICE (LOF, ROTATE TIRES, BRAKE INSPECTION)	LIST	NET	TOTAL
92 HIDALGO, ANGEL LIC#: 92	CP 0.70			
1 12605566 FILTER		6.42	6.42	6.42
WASTE HAZARDOUS WASTE CHARGE				
92 HIDALGO, ANGEL LIC#: 92	CWAST 0.00			
DISCOUNT DISCOUNT			2.00	2.00
92 HIDALGO, ANGEL LIC#: 92	COUP 0.00			
8580 WORKS SERVICE COMPLETED SET TIRE PS LOP OFF FLUIDS CHANGED ENGINE OIL AND OIL FILTER ROTATED TIRES BRAKE SPECS FRONT 90% REAR 90%			-6.87	-6.87

C GM \$15 GIFT CARD
 CAUSE: GM COUPON

GM \$15 GIFT CARD	LIST	NET	TOTAL
Z2175 GM \$15 GIFT CARD			
92 HIDALGO, ANGEL LIC#: 92			
W94 0.00			
5 12345625B OIL 5W/30 GF-4			
FC: 98 PART#: COUNT: 0			
CLAIM TYPE:			
AUTH CODE:			
MJ			

PAID
 10/10/09

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume or it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) 09/10/09

CUSTOMER #: 5264
 UNIT# 5264

62741



1247 WEST MAIN ST.,
 ALHAMBRA, CA 91801
 626-289-0000 · 626-289-3571 · 626-380-1127 FAX
 www.wondrieschevrolet.com

INVOICE

PAGE 2

BAR # AL-169582 EPA # CAD-982-039-208

ALHAMBRA, CA
 HOME: [REDACTED]
 BUS: [REDACTED] CONT:N/A
 CELL:

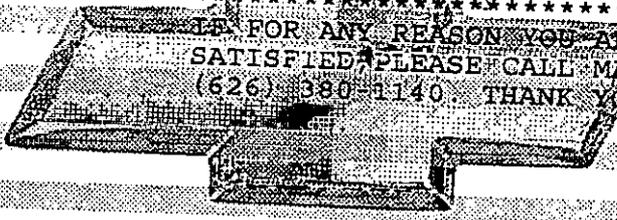
SERVICE ADVISOR: 50 BUSTER TORRES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
DARK GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]		8580/8580	T1729	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
16APR08 DD			17:00 16JUN09		91.50	CASH	16JUN09
R.O OPENED	READY	OPTIONS:					
07:50 16JUN09	09:13 16JUN09	STK:5264 DLR:20171 ENG:2.4_Liter_MFI_DOHC_HO_ECOTEC					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

D 562-665-1329
 CONTACT INFORMATION
 92 HIDALGO, ANGEL LIC#: 92
 ISA 0.00
 ***** (N/C) *****

SERVICE HOURS: MONDAY-FRIDAY 7:00 AM-6:00PM
 SATURDAY SERVICE HOURS: 8:00 AM-5:00 PM



IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CALL MARIA SORIA (626) 380-1140. THANK YOU FOR YOUR BUSINESS!!!

CHEVROLET

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART PAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN INJECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR DEFECTIVE RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR REVIEW FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	17.83
PARTS AMOUNT	6.42
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	24.25
LESS INSURANCE	0.00
SALES TAX	0.59
PLEASE PAY THIS AMOUNT	24.84

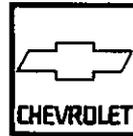
DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

O'DONNELL

CHEVROLET • BUICK

Simply the Best!



PHONE (626) 285-3600 • (626) 286-1180

100 SOUTH SAN GABRIEL BLVD., SAN GABRIEL, CALIFORNIA 91776

R/O	20230	1G1ZH57B88F						DATE	12/29/09
YEAR	2008	CHEVROLET	MALIBU 1LT	COLOR				TIME	08:07
MILES IN	12062	12062	04/16/08	LISC.	6DYY166	ALHAMBRA CA			WAITING 10:00
SERVICE CONTRACT	Expires:			RES.	H	W: (626)		WRITER	CHRIS

(1) ORIGINAL ESTIMATE (W-95-A)
FACTORY WARRANTY

(2) TRANSMISSION DEPARTMENT (W)
CUSTOMER STATES THAT THE SERVICE TRACTION
LIGHT IS ON WHILE DRIVING CHECK AND ADVISE
NOTE LIGHT ESC AS WELL

20230

THANK YOU FOR DOING BUSINESS WITH US. IF AT ANY TIME YOU HAVE A SUGGESTION OR CONCERN, PLEASE EXPRESS IT TO ANY MEMBER OF OUR SERVICE MANAGEMENT TEAM AND WE WILL ACT UPON IT IMMEDIATELY.

TERMS: CASH, WE DO ACCEPT THE FOLLOWING:

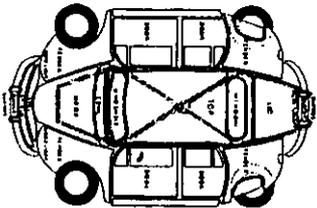


WE RESERVE THE RIGHT TO REFUSE ANY PERSONAL CHECK

POWER OF ATTORNEY

The undersigned, hereinafter called "Insured", for the consideration of repairs made to "Insured's" automobile, does hereby grant to said O'DONNELL CHEVROLET-BUICK, Insured's power of attorney to sign or endorse any checks and/or drafts made payable to Insured, and any releases thereto, as settlement for Insured's claim for damages to the above described automobile.

PRIOR BODY DAMAGE



R/O	DATE	MILES	TECH TYPE	DESCRIPTION

X (DATE) (INSURED)

INSURANCE COMPANY

ADDRESS

ADJUSTOR

POLICY NO.

CLAIM NO.

FOR YOUR CONVENIENCE
SERVICE DEPARTMENT HOURS:
MONDAY THRU FRIDAY 7:00 A.M. - 6:00 P.M.
SATURDAY 8:00 A.M. - 2:00 P.M.
BODY SHOP
MONDAY THRU FRIDAY 7:00 A.M. - 5:30 P.M.

I hereby authorize the repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. In the event of a teardown for inspection, I understand that my vehicle will be reassembled within _____ days of the date shown above, unforeseen complications not withstanding. If automobile is returned to customer before authorized service is performed, a diagnostic and handling charge will be made. Customer agrees to pay any portion of repairs that are determined by the manufacturer as unwarrantable conditions, i.e. accident damage, abuse, neglect or mileage discrepancy etc. If I choose not to authorize the services recommended, YOU WILL BE ALLOWED TO COMPLETE ANY FACTORY AUTHORIZED WARRANTY REPAIRS OR SERVICES THAT ARE AT NO COST TO ME. I also authorize any other repairs that you deem necessary. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE. ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. ALL PARTS REMOVED WILL BE DISCARDED UNLESS INSTRUCTED OTHERWISE. SAVE DISCARD

Page 1 of 1 Customer Copy
20230 Job 3326

NO CARS RELEASED AFTER SERVICE DEPARTMENT HOURS

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TESTS...

ORIGINAL ESTIMATE

CUSTOMER

BAR# AK169486
EPA# CAR000100537

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801

(626) 289-5203

FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

CUSTOMER #: 9703

209577

INVOICE



PAGE 2

ALHAMBRA, CA

HOME: [REDACTED] CONT N/A

BUS: [REDACTED] CELL [REDACTED]

CONSULTANT: 397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F	[REDACTED]	8928/18928	T2433

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48	18JAN11	0.00	CASH	20JAN11

R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: ENG:2.4 Liter MFI DOHC HO ECOTEC
07:51 18JAN11 14:21 20JAN11

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A1	MPVI	PitStop					
PARTS:		403	CPA			0.00	0.00
		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C: 0.00

D CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION
B1 CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION

PARTS:		403	CPA			0.00	0.00
		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D: 0.00

EST: 0.00 18JAN11 07:51 SA: 397

THANK YOU FOR COMING TO
BEWLEY ALLEN CADILLAC
WHERE TRADITION AND THE FUTURE MEET

Service in the Cadillac Tradition since 1938

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	0.00
I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE. CUST. SIGN. X			PARTS AMOUNT	0.00
			OIL AMOUNT	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	0.00
			LESS DISCOUNTS ADJ.	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK
CUSTOMER COPY

BEWLEY ALLEN



Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-5203

FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

CUSTOMER #: 9703

209577

INVOICE



PAGE 1

ALHAMBRA, CA

HOME: [REDACTED] CONT: N/A
BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88E	[REDACTED]	18928/18928	T2433

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48 18JAN11		0.00	CASH	20JAN11

R.O. OPENED: 07:51 18JAN11 14:21 20JAN11
READY: [REDACTED]
OPTIONS: ENG:2.4_Liter_MFI_DOHC_HO_ECOTEC

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURRING PRIOR TO TAIL LAMPS STAYING ON, CHECK HISTORY CAUSE: WIRING CONNECTOR AT BCM HAS INTERNAL PROBLEM N6620 REMOVED CONNECTOR TO BCM TO REPAIR CRIMPS AT CONNECTOR

264 WC94 (N/C)
127 WC94 (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

18928 WIRING CONNECTOR PROBLEM IN BCM CONNECTOR ASSY. N6620 2.00 REPLACED BRAKE SWITCH, THAN FOUND LIGHTS TO STAY ON ALL THE TIME, TRACED WIRING BACK TO BCM CONNECTOR NOT MAKING GOOD CONTACT AT MODULE CONNECTOR. REMOVED CONNECTOR ASSY AND REPAIRED ALL CRIMPS AT CONNECTOR ASSY. SPLIT LABOR BETWEEN (127/264)

B CUSTOMER STATES INTERMITT. LEFT REAR POWER DOOR LOCK IS INOP., WONT LOC/UNLOCK WITH THE OTHERS CAUSE: LEFT REAR DOOR HAD LOCK PROBLEM. N3225 R&R LEFT REAR DOOR TRIM AND REPLACED DOOR LOCK.

264 WC94 (N/C)
127 WC94 (N/C)
1 20922251 LOCK Service in The Cadillac tradition (PO#153240-ODONNELL) (N/C)
1 FREIGHT FREIGHT (PO#153240-ODONNELL-PT#20922251) (N/C)
1 22666955 SENSOR KI (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

18928 INTERNAL DOOR LOCK PROBLEM. N3225 1.00 R/R DOOR TRIM AND REPLACE DOOR LOCK ASSY. SPLIT LABOR BETWEEN (127/264)

C MPVI PitStop

<small>TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK</small> <small>ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</small>	<small>ORIGINAL EST.</small> \$	<small>AUTHORIZED ADDITIONS</small> \$	<small>DESCRIPTION</small> LABOR AMOUNT	<small>TOTALS</small>
	<small>I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D.</small> <small>I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.</small> <small>CUST. SIGN. X</small> <small>ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED</small>		PARTS AMOUNT OIL AMOUNT SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES LESS DISCOUNTS ADJ. SALES TAX	
<small>(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)</small>	<small>CUSTOMER SIGNATURE</small>		PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK CUSTOMER COPY

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-5203

FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

CUSTOMER #: 9703

209577

WORKORDER

PAGE 1



ALHAMBRA, CA

HOME: [REDACTED] CONT: N/A

BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 MILLER, EDWARD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88E [REDACTED]	[REDACTED]	18928/	T2433	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48 18JAN11		0.00	CASH	
R.O. OPENED	READY	OPTIONS: ENG:2.4 Liter MFI DOHC HO ECOTEC					
18JAN2011 07:51							

LINE	OP CODE	TECH.	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A		403	WC94	CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURING PRIOR TO TAIL LAMPS STAYING ON, CHECK HISTORY
# B			WC94	CUSTOMER STATES INTERMITT. LEFT REAR POWER DOOR LOCK IS INOP., WONT LOC/UNLOCK WITH THE OTHERS
# C	A1	403	CPA	MPVI PitStop
# D	B1	403	CPA	CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION

Preliminary Estimate: \$0.00

E-mail: CKOOL63@SBCGLOBAL.NET

THIS IS NOT AN INVOICE

BY LAW, YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.

I hereby authorize the repair work herein set forth to be done with the necessary material and agree that you are not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. Receipt of vehicle described herein for repair or alteration is hereby acknowledged by the dealer. Said customer is hereby notified that the said property is not insured or protected to the amount of actual cash value thereof, or otherwise, by the undersigned dealer against loss occurred by theft, fire or vandalism while the property remains with the dealer. Customer states no articles of personal property have been left in the vehicle, and the dealer is not responsible for inspection thereof. Customer will be responsible for payment of reasonable attorney fee and costs in the event suit is brought for collection.

PRELIMINARY ESTIMATE \$ [REDACTED] WHICH INCLUDES A HAZARDOUS WASTE \$ [REDACTED]

AUTHORIZED BY: X [REDACTED]

Notice to consumer. Please read important information on back

ALL PARTS WILL BE DISCARDED UNLESS OTHERWISE REQUESTED PRIOR TO BEGINNING WORK.

SAVE PARTS X

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

INITIATED BY:	ADDITIONAL REPAIRS		ADDITIONAL COST \$
REVISED ESTIMATE \$	AUTHORIZED BY	<input type="checkbox"/> IN PERSON <input type="checkbox"/> BY PHONE	DATE TIME
INITIATED BY:	ADDITIONAL REPAIRS		ADDITIONAL COST \$
REVISED ESTIMATE \$	AUTHORIZED BY	<input type="checkbox"/> IN PERSON <input type="checkbox"/> BY PHONE	DATE TIME

SERVICE DEPARTMENT HOURS

7:30 A.M. TO 6:00 P.M. Monday thru Friday
NO CARS RELEASED AFTER 6 PM WEEKENDS



CUSTOMER COPY

CUSTOMER #: 9703

209677

BEWLEY ALLEN



Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-5203
FAX (826) 282-1527

BAR# ARD143904 EPA# CAD9881462328

INVOICE



PAGE 1

CONSULTANT: 397 EDWARD MILLER

ALHAMBRA, CA
HOME
BUS:

CONT: N/A

CELL:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MESSAGE IN/OUT	TAG	
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88E		19006/19006	T2556	
DEL DATE	PRGD DATE	WARR EXP	PROMISED	PO INC	RATE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48	24JAN11	0.00	CASH	25JAN11
R.O. OPENED	READY	OPTIONS:					
08:49	24JAN11	16:58	25JAN11	ENG:2.4 Liter MFI DOHC HO ECOTEC			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURRING PRIOR TO TAIL LAMPS STAYING ON, CHECK HISTORY CAUSE: INTERNAL PROBLEM WITH BCM. N4800 REPLACED BCM AND PROGRAMED ALSO ROADTESTED 40 MILES.

127	WC94						(N/C)
264	WC94						(N/C)
1	20943341 BCM						(N/C)
SUBL (GAS FILL-5.989 GALLONS/UNION 76/INV#170719) PO#397							
WC94							
FC: (N/C)							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

19006 INTERNAL PROBLEM WITH BCM N4800 0.80 CURRENT CODE(B1517)SET TRACED PROBLEM BACK TO BCM THROUGH CIRCUIT/SYSTEM TESTING THROUGH TERMINALS AND GROUNDS.NECESSARY TO REPLACE BCM ASSY AND PROGRAM NEW MODULE THROUGH (TEC 2)ROADTESTED VEHICLE (40 MILES)AFTER REPAIRS AND PROBLEM DIDNT COME BACK.SPLIT LABOR BETWEEN(127/264)

B CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION
B1 CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION Service In The Cadillac Tradition Since 1938

127	CPA					0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

19006 STATE LAW 0.00 TIRE PRESSURES HAVE BEEN SET WITHIN LAST(30 DAYS)

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	ORIGINAL EST. \$	AUTHORIZED ADDITIONS \$	DESCRIPTION LABOR AMOUNT	TOTALS
	I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D. X I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE. CUST. SIGN. X ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED		PARTS AMOUNT OIL AMOUNT SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES LESS DISCOUNTS ADJ. SALES TAX	PLEASE PAY THIS AMOUNT
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE			

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK CUSTOMER COPY

CUSTOMER #: 9703

209677

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(826) 289-5203

FAX (826) 282-1527

BAR# ARD143904 EPA# CAD981462328

INVOICE



PAGE 2

ALHAMBRA, CA

HOME: [REDACTED] MONT: N/A

BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 EDWARD MILLER

COLOR	YEAR	MAKE	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]	[REDACTED]	19006/19006	T2556	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	BATE	PAYMENT	INV DATE
16APR08 DD	16APR2011	16:48	24JAN11		0.00	CASH	25JAN11
R.O. OPENED	READY	OPTIONS: ENG:2.4 Liter MPI DOHC HO_ECOTEC					
08:49	24JAN11	16:58	25JAN11				
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST: 0.00				24JAN11 08:49 SA: 397			

THANK YOU FOR COMING TO
BEWLEY ALLEN CADILLAC
WHERE TRADITION AND THE FUTURE MEET

Service by the Cadillac Tradition Since 1908

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTAL \$
	<p>ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</p> <p>I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D.</p> <p>X I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.</p> <p>CUST. SIGN. X [Signature]</p> <p>ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED</p>	\$	\$	LABOR AMOUNT
			PARTS AMOUNT	0.00
			OIL AMOUNT	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	0.00
			LESS DISCOUNTS ADJ.	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)				

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK CUSTOMER COPY



February 1, 2011

Howard Silver, Esq.
Law Office of Howard D. Silver
513 Water Oak Ln Unit A
Oak Park, CA 91377

RE: [REDACTED]
Service Request: 71-913858405
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZH57B88F [REDACTED]
Customer Relationship Specialist: Mary Beth Hollman

Dear Mr. Silver:

This is to advise that General Motors is in receipt of the above referenced case dated January 27, 2011. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

- | | | | |
|--------------------------|---|--------------------------|-------------------|
| <input type="checkbox"/> | Copy of owner's current title and/or registration | <input type="checkbox"/> | Finance agreement |
| <input type="checkbox"/> | Other: | <input type="checkbox"/> | Buyer's agreement |

General Motors
ATTN: BRC Legal
P.O. Box 33170
Detroit, MI 48232

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors

RELEASE OF LIEN INFORMATION

I _____,
(Client's Name)

hereby authorize _____
(Lien holder Name)

(Lien holder Address) (Lien holder Phone Number)

to release any and all information regarding my loan account # _____
(Account Number)

with _____
(Lien holder Name)

to General Motors Company, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

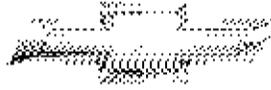
Date _____.

VEHICLE INFORMATION

The current vehicle mileage is _____ Date mileage read: _____.

Signature

Signature



February 1, 2011

John Chappell, Service Manager
Bewley Allen Cadillac
801 E Main St
Alhambra, CA 91801

RE: [REDACTED]
Service Request: 71-913858405
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZH57B88F [REDACTED]
Customer Relationship Specialist: Mary Beth Hollman

Dear Mr. Chappell:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer service documents regarding this vehicle. The specific documents needed are:

- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

Chevrolet

BEWLEY ALLEN



Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-5203
FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

CUSTOMER #: 9703

204579

INVOICE



PAGE 1

ALHAMBRA, CA

HOME: [REDACTED] CONT: N/A

BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88E [REDACTED]	[REDACTED]	14082/14082	T741G	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16APR08 DD		16APR2011	16:48 11MAY10		0.00	CASH	12MAY10
R.O. OPENED	READY	OPTIONS: ENG:2.4_Liter_MFI_DOHC_HO_ECOTEC					
08:09 11MAY10	16:19 12MAY10						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES BRAKE LIGHTS STAY ON WHEN DRIVING, SAYS GOES OFF MOMENTARILY WHEN THE BRAKE PEDAL IS PRESSED, SEE ED

CAUSE: SEE LINE C

NOTE SEE LINE C

403 WC94

127 WC94

(N/C)

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

14082 REPAIRED ON LINE(C) 0.00

B CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURRING PRIOR TO CONCERN ON JOB "A"

CAUSE: SEE LINE C

NOTE SEE LINE C

403 WC94

127 WC94

(N/C)

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

14082 REPAIRED ON LINE(C) 0.00

C CUSTOMER STATES CRUISE CONTROL IS INOP., SAYS "ON" INDICATOR LIGHT COMES ON, BUT WONT SET, SEE ED

CAUSE: UNABLE TO DUPLICATE CUSTOMER CONCERN.

N9995 CUISE CONTROL OPERATING TO SPECIFICATIONS, ADDED DIELECTRIC LUBE TO BCM CONNECTOR.

127 WC94

1 12345579 LUBRICANT

(N/C)

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

14082 UNABLE TO DUPLICATE CUSTOMERS CONCERN N9595 0.30 ROADTESTED OK, TESTED CRUISE CONTROL, OPERATING TO SPECS AT TIME OF TESTING, NO FAULT FOUND AT THIS TIME. PER DOC#(2209822)ADDED DIELECTRIC LUBE TO BCM CONNECTOR TO REPAIR PROBLEMS.

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	
I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE. CUST. SIGN. x ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED			PARTS AMOUNT	
			OIL AMOUNT	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS DISCOUNTS ADJ.	
			SALES TAX	
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE		PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

CUSTOMER #: 9703

204579

BEWLEY ALLEN



Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-5203
FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

INVOICE



PAGE 2

CONSULTANT: 397 EDWARD MILLER

ALHAMBRA, CA

HOME: [REDACTED] CONT: N/A
BUS: [REDACTED] CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]	[REDACTED]	14082/14082	T741G	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16APR08 DD		16APR2011	16:48 11MAY10		0.00	CASH	12MAY10
R.O. OPENED	READY	OPTIONS: ENG:2.4_Liter_MFI_DOHC_HO_ECOTEC					
08:09 11MAY10	16:19 12MAY10						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
D	MPVI	PitStop					
	A1	MPVI	PitStop				
			403	CPA		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

14082 0.00 PERFORM INSPECTION BRAKE SQUEAK FRONT

EST: 0.00 11MAY10 08:09 SA: 397

THANK YOU FOR COMING TO
BEWLEY ALLEN CADILLAC
WHERE TRADITION AND THE FUTURE MEET

<small>TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK</small> <small>ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</small>	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	0.00
			PARTS AMOUNT	0.00
			OIL AMOUNT	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	0.00
			LESS DISCOUNTS ADJ.	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

CUSTOMER #: 9703

204579

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-5203

FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

INVOICE



PAGE 2

ALHAMBRA CA

HOME

BUS:

CONT: N/A

CELL:

CONSULTANT:

397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
-------	------	------------	-----	---------	----------------	-----

GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F		14082/14082	T741G
------	----	------------------	-------------	--	-------------	-------

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
----------	-----------	----------	----------	-------	------	---------	----------

16APR08 DD		16APR2011	16:48 11MAY10		0.00	CASH	12MAY10
------------	--	-----------	---------------	--	------	------	---------

R.O. OPENED	READY	OPTIONS:
-------------	-------	----------

08:09 11MAY10	16:19 12MAY10	ENG:2.4 Liter MFI DOHC HO ECOTEC
---------------	---------------	----------------------------------

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

D MPVI PitStop							
A1 MPVI PitStop							
	403	CPA					
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

14082 0.00 PERFORM INSPECTION BRAKE SQUEAK FRONT

EST: 0.00 11MAY10 08:09 SA: 397

THANK YOU FOR COMING TO
 BEWLEY ALLEN CADILLAC
 WHERE TRADITION AND THE FUTURE MEET

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

ORIGINAL EST:	AUTHORIZED ADDITIONS
\$	\$

I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D.

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

CUST. SIGN.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
OIL AMOUNT	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNTS ADJ.	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK CUSTOMER COPY

CUSTOMER #: 9703

204579

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-5203

FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

INVOICE



PAGE 1

ALHAMBRA, CA

HOME: [REDACTED] CONT: N/A

BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]	[REDACTED]	14082/14082	T741G
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
16APR08 DD		16APR2011	16:48 11MAY10		0.00	CASH
R.O. OPENED	READY	OPTIONS: ENG:2.4 Liter_MFI_DOHC_HO_ECOTEC				
08:09 11MAY10	16:19 12MAY10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES BRAKE LIGHTS STAY ON WHEN DRIVING, SAYS GOES OFF MOMENTARILY WHEN THE BRAKE PEDAL IS PRESSED, SEE ED

CAUSE: SEE LINE C
NOTE SEE LINE C

403 WC94 (N/C)
 127 WC94 (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

14082 REPAIRED ON LINE(C) 0.00

B CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURRING PRIOR TO CONCERN ON JOB "A"

CAUSE: SEE LINE C
NOTE SEE LINE C

403 WC94 (N/C)
 127 WC94 (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

14082 REPAIRED ON LINE(C) 0.00

C CUSTOMER STATES CRUISE CONTROL IS INOP., SAYS "ON" INDICATOR LIGHT COMES ON, BUT WONT SET, SEE ED

CAUSE: UNABLE TO DUPLICATE CUSTOMER CONCERN. (Faded text) N9995 CRUISE CONTROL OPERATING TO SPECIFICATIONS, ADDED DIELECTRIC LUBE TO BCM CONNECTOR.

127 WC94 (N/C)
 1 12345579 LUBRICANT (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

14082 UNABLE TO DUPLICATE CUSTOMERS CONCERN N9595 0.30 ROADTESTED OK, TESTED CRUISE CONTROL, OPERATING TO SPECS AT TIME OF TESTING, NO FAULT FOUND AT THIS TIME. PER DOC#(2209822)ADDED DIELECTRIC LUBE TO BCM CONNECTOR TO REPAIR PROBLEMS.

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D.		PARTS AMOUNT	
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.		OIL AMOUNT	
	CUST. SIGN. X		SUBLET AMOUNT	
	ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED		MISC. CHARGES	
	CUSTOMER SIGNATURE		TOTAL CHARGES	
			LESS DISCOUNTS ADJ.	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK CUSTOMER COPY

O'DONNELL

CHEVROLET • BUICK

Simply the Best!



PHONE (626) 285-3600 • (626) 286-1180

100 SOUTH SAN GABRIEL BLVD., SAN GABRIEL, CALIFORNIA 91776

R/O	VIN	DATE IN
20230	1G1LZM57B88F	12/29/09
YEAR	MAKE	MODEL
2008	CHEVROLET	MALIBU 1LT
MILES IN	MILES OUT	FIRST USE
13062	12382	04/16/08
SEE ALSO	LISC.	ALHAMBRA CA
79	6DYY166	
REG H	W: (626)	WRITER 8706
		CHRIS

CUSTOMER IS WAITING

(1) ORIGINAL ESTIMATE
FACTORY WARRANTY
(Tech 1) A

Labor	T95
.....(Warranty).....	

(2) FRONT BRAKE DEPART
CUSTOMER STATES THAT THE SERVICE TRACTION
LIGHT IS ON WHILE DRIVING CHECK AND ADVISE
NOISE FROM EBC AS WELL
DRUMS AND FOUND BPMV LEAKING INTERNAL SHORT
EBC DEF FROM LOSS COMMUNICATION
REMOVED BPMV AND EBCM BLEED SYSTEM AND
ROAD TEST
(Tech 1) A

Labor	T61	15
25818716	(VALVE)	1
12377967	(FLUID)	1
15952670	(MODULE K)	1
FREIGHT	20230	
ENTERPRISE	146250	
.....(Warranty).....		

(3) RENTAL
PC - 146250
12/29/09
TIME
BY
(Tech 1) A

Labor	T95
.....(Warranty).....	

Simply the Best!

I acknowledge receipt of my vehicle and a copy of the repairs performed. Signature _____

INVOICE PREPARED Next Service	CASH RECEIVED Lube-Oil-F	<input type="checkbox"/> CREDIT CARD BAR# AK169486
BY _____	BY _____	<input type="checkbox"/> CHECK EPA# CAR000100537
ORIGINAL ESTIMATE	REVISED ESTIMATE	I acknowledge notice and oral approval of an increase in the original estimated price.
\$ _____	\$ _____	CUSTOMER SIGNATURE X _____
Customer acknowledges and approves all repairs as itemized and/or receipt of vehicle.		
CUSTOMER SIGNATURE _____		

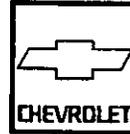
	W/C	INT.	CUSTOMER
Labor			00
Parts			00
Sublet			00
Hazardous Wa			00
Oil/Grease			00
Sub Total			00
Tax			00
Total			00

20230 Customer Copy

O'DONNELL

CHEVROLET • BUICK

Simply the Best!



PHONE (626) 285-3600 • (626) 286-1180

100 SOUTH SAN GABRIEL BLVD., SAN GABRIEL, CALIFORNIA 91776

R/O	VIN	21143 1G1ZH57B88F	DATE	02/01/10
YEAR	MAKE	CHEVROLET	MODEL	MALIBU 1LT
MILES IN	FIRST USE	12478	DISC.	6DYY166
SERVICE CONTRACT	Expires:	04/16/08	RES.	H: [REDACTED] W: (626)
				ALHAMBRA CA
				WRITER
				CHRIS

DATE
02/01/10
TIME
08:17
WAITING
00:00
WRITER
CHRIS

- (1) ORIGINAL ESTIMATE FACTORY WARRANTY (W-95-A)

- (2) FRONTEND BRAKE DEPT. CUSTOMER STATES INTERMITTED SERVICE TRAC. CONTROL LIGHT COME ON CHECK AND ADVISE (W)

- (3) 15A DEPARTMENT CUSTOMER STATES DRIVER SEAT DOES NOT MOVE FORWARD (W)

21143

THANK YOU FOR DOING BUSINESS WITH US. IF AT ANY TIME YOU HAVE A SUGGESTION OR CONCERN, PLEASE EXPRESS IT TO ANY MEMBER OF OUR SERVICE MANAGEMENT TEAM AND WE WILL ACT UPON IT IMMEDIATELY.

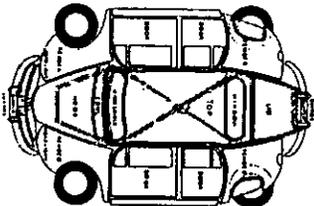
TERMS: CASH, WE DO ACCEPT THE FOLLOWING:



WE RESERVE THE RIGHT TO REFUSE ANY PERSONAL CHECK

POWER OF ATTORNEY
The undersigned, hereinafter called "Insured", for the consideration of repairs made to "Insured's" automobile, does hereby grant to said O'DONNELL, CHEVROLET-BUICK, Insured's power of attorney to sign or endorse any checks and/or drafts made payable to Insured, and any releases thereto, and settlement for Insured's claim for damages to the above described automobile.

PRIOR BODY DAMAGE



R/O	DATE	MILES	TECH TYPE	DESCRIPTION

FOR YOUR CONVENIENCE
SERVICE DEPARTMENT HOURS:
MONDAY THRU FRIDAY 7:00 A.M. - 6:00 P.M.
SATURDAY 8:00 A.M. - 2:00 P.M.
BODY SHOP
MONDAY THRU FRIDAY 7:00 A.M. - 5:30 P.M.

I hereby authorize the repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. In the event of a teardown for inspection, I understand that my vehicle will be reassembled within _____ days of the date shown above, unforeseen complications notwithstanding. If automobile is returned to customer before authorized service is performed, a diagnostic and handling charge will be made. Customer agrees to pay any portion of repairs that are determined by the manufacturer as unwarrantable conditions, i.e. accident damage, abuse, neglect or mileage discrepancy etc. If I choose not to authorize the services recommended, YOU WILL BE ALLOWED TO COMPLETE ANY FACTORY AUTHORIZED WARRANTY REPAIRS OR SERVICES THAT ARE AT NO COST TO ME. I also authorize any repairs that you deem necessary. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.
ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. ALL PARTS REMOVED WILL BE DISCARDED UNLESS INSTRUCTED OTHERWISE SAVE DISCARD

Page 1 of 1 Customer Copy
21143 Job 3698

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE

ORIGINAL ESTIMATE

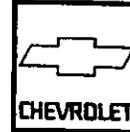
NO CARS RELEASED AFTER SERVICE DEPARTMENT HOURS

BAR# AK169486

O'DONNELL

CHEVROLET • BUICK

Simply the Best!



PHONE (626) 285-3600 • (626) 286-1180

100 SOUTH SAN GABRIEL BLVD., SAN GABRIEL, CALIFORNIA 91776

21143	1G1ZH57B88F			DATE IN	02/01/10
CHEVROLET	MALIBU 1LT	COLOR		TIME IN	08:17
12478	12498	01/16/08	USC	CLOSED	02/03/10
					8706
					CHRIS

CUSTOMER IS WAITING

<p>(1) ORIGINAL ESTIMATE FACTORY WARRANTY (Tech:95) A</p>	<p>Labor T95 0 (Warranty)</p>
<p>(2) FRONTEND BRAKE DEPT. CUSTOMER STATES INTERMITTED SERVICE TRAC. CONTROL LIGHT COME ON CHECK AND ADVISE EPS MOTOR TOUCHING BRAKE PEDAL INSTALLED SPACER WASHER ON BRAKE BOOSTER AS PER SERVICE BULLITIN (Tech:61) A</p>	<p>Labor T61 19 (P)11518111 (WASHER) 2 FREIGHT 146896 (Warranty)</p>
<p>(3) 15A DEPARTMENT CUSTOMER STATES DRIVER SEAT DOES NOT MOVE FORWARD SEAT WILL NOT GO BACK AND FORTH REPLACED SEAT FRAME (Tech:05) A</p>	<p>Labor T05 17 (F)15908716 (FRAME) 1 (Warranty)</p>

Simply the Best!

IMPORTANT

Our Goal is to make you completely satisfied. You may receive a Service Satisfaction Survey from General Motors within the next few weeks. If for any reason you cannot grade us "Completely Satisfied," please contact Angel Salcido, Service Manager. Thank you very much for your business.
O'Donnell Chevrolet Buick
(626) 285-3600

I acknowledge receipt of my vehicle and a copy of the repairs performed. Signature

INVOICE PREPARED BY	CASH RECEIVED	CREDIT CARD	BAR# AK169486	W/C	INT.	CUSTOMER
Next Service	Lube-Oil-Filter		EPA# CAR000100537			
BY	BY	<input type="checkbox"/> CHECK				
ORIGINAL ESTIMATE	REVISED ESTIMATE	I acknowledge notice and oral approval of an increase in the original estimated price.				
\$	\$	CUSTOMER SIGNATURE X				
Customer acknowledges and approves all repairs as itemized and/or receipt of vehicle.						
CUSTOMER SIGNATURE						
Page 1 of 1 Job 3698						
21143 Customer Copy						

Labor	.00
Parts	.00
Sublet	.00
Hazardous Wa	.00
Oil/Grease	.00
Sub Total	.00
.00 Tax	.00
Total	.00

CUSTOMER #: 5264
UNIT# 5264

62741



1247 WEST MAIN ST.,
ALHAMBRA, CA 91801
626-289-0000 · 626-289-3571 · 626-380-1127 FAX
www.wondrieschevrolet.com

INVOICE

PAGE 1

BAR # AL-169582 EPA # CAD-982-039-208

ALHAMBRA, CA

HOME: [REDACTED] CONT:N/A
BUS: [REDACTED] CELL:

SERVICE ADVISOR: 50 BUSTTER TORRES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE/IN/OUT	TAG	
DARK GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F		8580/8580	T1729	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
16APR08 DD			17:00 16JUN09		91.50	CASH	16JUN09
R.O. OPENED	READY	OPTIONS:					
07:50 16JUN09	09:13 16JUN09	STK:5264 DLR:20171 ENG:2.4 Liter_MFI_DOHC_HO_ECOTEC					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A. CUSTOMER REPORTS SERVICE TRACTION CONTROL LIGHT COMES ON AND OFF
CHECK AND ADVISE

NOTES NOTES/COMMENTS

92 HIDALGO, ANGEL LIC#: 92
ISA 0.00

8580 CUSTOMER REPORTS SERVICE TRACTION CONTROL LIGHT COMES ON AND OFF- NO CODES FOUND OR STORED ROAD TESTED LIGHT DID NOT COME ON-UNABLE TO DUPLICATE CONCERN AT THIS TIME (N/C)

B THE WORKS SERVICE (LOF, ROTATE TIRES, BRAKE INSPECITON)
WRKS THE WORKS SERVICE (LOF, ROTATE TIRES, BRAKE INSPECITON)

92 HIDALGO, ANGEL LIC#: 92
CP 0.70

1 12605566 FILTER

WASTE HAZARDOUS WASTE CHARGE

92 HIDALGO, ANGEL LIC#: 92
CWAST 0.00

DISCOUNT DISCOUNT

92 HIDALGO, ANGEL LIC#: 92
COUP 0.00

8580 WORKS SERVICE COMPLETED (SEE TIRE PRESSURE) OFF FLUIDS CHANGED
ENGINE OIL AND OIL FILTER ROTATED TIRES BRAKE SPECS FRONT 90% REAR 90%

C GM \$15 GIFT CARD

CAUSE: GM COUPON

Z2175 GM \$15 GIFT CARD

92 HIDALGO, ANGEL LIC#: 92
W94 0.00

5 12345625B OIL 5W/30 GF-4

FC: 98 PART#: COUNT: 0

CLAIM TYPE:

AUTH CODE:

MJ

PAID
7/16/09

(N/C)
(N/C)

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume or imply any liability in

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER #: 5264
 UNIT# 5264

62741



1247 WEST MAIN ST.,
 ALHAMBRA, CA 91801
 626-289-0000 · 626-289-3571 · 626-380-1127 FAX
 www.wondrieschevrolet.com

* INVOICE *

PAGE 2

BAR # AL-169582 EPA # CAD-982-039-208

ALHAMBRA, CA
 HOME: [REDACTED] CONT: N/A
 BUS: [REDACTED] CELL:

SERVICE ADVISOR: 50 BUSTTER TORRES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
DARK GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F		8580/8580	T1729
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
16APR08 DD			17:00 16JUN09		91.50	CASH
R.O. OPENED	READY	OPTIONS: STK:5264 DLR:20171 ENG:2.4_Liter_MFI_DOHC_HO_ECOTEC				
07:50 16JUN09	09:13 16JUN09	LINE OPCODE TECH TYPE HOURS				

LIST NET TOTAL

D 562-665-1329
 CONTACT INFORMATION
 92 HIDALGO, ANGEL LIC#: 92
 ISA 0.00
 ***** (N/C) *****

SERVICE HOURS: MONDAY-FRIDAY 7:00 AM-6:00PM
 SATURDAY SERVICE HOURS: 8:00 AM-5:00 PM

 IF FOR ANY REASON YOU ARE NOT COMPLETELY
 SATISFIED PLEASE CALL MARIA SORIA
 (626) 380-1140. THANK YOU FOR YOUR BUSINESS!!



CHEVROLET

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART PAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR ABUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR REVIEW FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	17.83
PARTS AMOUNT	6.42
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	24.25
LESS INSURANCE	0.00
SALES TAX	0.59
PLEASE PAY THIS AMOUNT	24.84

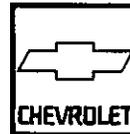
DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

O'DONNELL

CHEVROLET • BUICK

Simply the Best!



PHONE (626) 285-3600 • (626) 286-1180

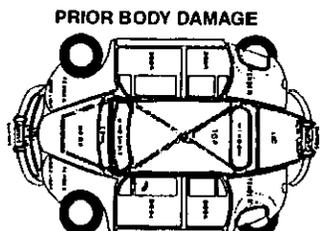
100 SOUTH SAN GABRIEL BLVD., SAN GABRIEL, CALIFORNIA 91776

R/O	20230	VIN	1G1ZH57B88F	COLOR	[REDACTED]	DATE	12/29/09
YEAR	2008	MAKE	CHEVROLET	MODEL	MALIBU 1LT	TIME	08:07
MILES IN	12062	FIRST USE	04/16/08	LISC.	ALHAMBRA CA	WAITING	10:00
SERVICE CONTRACT	Expires:					WRITER	CHRIS
				RES.	H: [REDACTED]	BUS.	W: (626)

- (1) ORIGINAL ESTIMATE FACTORY WARRANTY (W-95-A)

- (2) TRANSMISSION DEPARTMENT CUSTOMER STATES THAT THE SERVICE TRACTION LIGHT IS ON WHILE DRIVING CHECK AND ADVISE NOTE LIGHT ESC AS WELL (W)

20230



THANK YOU FOR DOING BUSINESS WITH US. IF AT ANY TIME YOU HAVE A SUGGESTION OR CONCERN, PLEASE EXPRESS IT TO ANY MEMBER OF OUR SERVICE MANAGEMENT TEAM AND WE WILL ACT UPON IT IMMEDIATELY.

TERMS: CASH, WE DO ACCEPT THE FOLLOWING:



WE RESERVE THE RIGHT TO REFUSE ANY PERSONAL CHECK

POWER OF ATTORNEY
The undersigned, hereinafter called "Insured", for the consideration of repairs made to "Insured's" automobile, does hereby grant to said O'DONNELL CHEVROLET-BUICK, Insured's power of attorney to sign or endorse any checks and/or drafts made payable to Insured, and any releases thereto, as settlement for Insured's claim for damages to the above described automobile.

R/O	DATE	MILES	TECH TYPE	DESCRIPTION

X (DATE) _____ (INSURED) _____

INSURANCE COMPANY _____

ADDRESS _____

ADJUSTOR _____

POLICY NO. _____

CLAIM NO. _____

FOR YOUR CONVENIENCE
 SERVICE DEPARTMENT HOURS:
 MONDAY THRU FRIDAY 7:00 A.M. - 6:00 P.M.
 SATURDAY 8:00 A.M. - 2:00 P.M.
 BODY SHOP
 MONDAY THRU FRIDAY 7:00 A.M. - 5:30 P.M.

I hereby authorize the repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. In the event of a teardown for inspection, I understand that my vehicle will be reassembled within _____ days of the date shown above, unforeseen complications not withstanding. If automobile is returned to customer before authorized service is performed, a diagnostic and handling charge will be made. Customer agrees to pay any portion of repairs that are determined by the manufacturer as unwarrantable conditions, i.e. accident damage, abuse, neglect or mileage discrepancy etc. if I choose not to authorize the services recommended, YOU WILL BE ALLOWED TO COMPLETE ANY FACTORY AUTHORIZED WARRANTY REPAIRS OR SERVICES THAT ARE AT NO COST TO ME. I also authorize any future repairs that you deem necessary. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.
ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. ALL PARTS REMOVED WILL BE DISCARDED UNLESS INSTRUCTED OTHERWISE SAVE DISCARD

Page 1 of 1 Customer Copy
 20230 Job 3326

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NEEDED.

ORIGINAL ESTIMATE
 NO CARS RELEASED AFTER SERVICE DEPARTMENT HOURS
 CUSTOMER

BAR# AK169486
 EPA# CAR001100537

CUSTOMER #: 9703

209577

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-5203

FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

INVOICE



PAGE 2

ALHAMBRA, CA

HOME: [REDACTED] CONT: N/A

BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]	[REDACTED]	18928/18928	T2433

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48	18JAN11	0.00	CASH	20JAN11

R/O OPENED	READY	OPTIONS:
07:51	18JAN11	14:21 20JAN11

ENG: 2.4 Liter MFI DOHC HO ECOTEC

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A1	MPVI	PitStop					
PARTS:		403 CPA				0.00	0.00
		0.00 LABOR:		0.00	OTHER:	0.00	TOTAL LINE C:
							0.00

D CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION
B1 CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION

PARTS:	403 CPA					0.00	0.00
	0.00 LABOR:		0.00	OTHER:	0.00	TOTAL LINE D:	0.00

EST: 0.00 18JAN11 07:51 SA: 397

THANK YOU FOR COMING TO
BEWLEY ALLEN CADILLAC
WHERE TRADITION AND THE FUTURE MEET

Service is the Cadillac Tradition since 1938

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	0.00
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D.		PARTS AMOUNT	0.00
	X		OIL AMOUNT	0.00
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.		SUBLET AMOUNT	0.00
	CUST. SIGN. X		MISC. CHARGES	0.00
	ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED		TOTAL CHARGES	0.00
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)		LESS DISCOUNTS ADJ.	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK
CUSTOMER COPY

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-5203
FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

CUSTOMER #: 9703

209577

INVOICE



PAGE 1

ALHAMBRA, CA

HOME: [REDACTED] CONT:N/A
BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88E	[REDACTED]	18928/18928	T2433	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48 18JAN11		0.00	CASH	20JAN11

R.O. OPENED	READY	OPTIONS
07:51 18JAN11	14:21 20JAN11	ENG:2.4_Liter_MFI_DOHC_HO_ECOTEC

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURRING PRIOR TO TAIL LAMPS STAYING ON, CHECK HISTORY
CAUSE: WIRING CONNECTOR AT BCM HAS INTERNAL PROBLEM
N6620 REMOVED CONNECTOR TO BCM TO REPAIR CRIMPS AT CONNECTOR
264 WC94 (N/C)
127 WC94 (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

18928 WIRING CONNECTOR PROBLEM IN BCM CONNECTOR ASSY. N6620 2.00 REPLACED BRAKE SWITCH, THAN FOUND LIGHTS TO STAY ON ALL THE TIME, TRACED WIRING BACK TO BCM CONNECTOR NOT MAKING GOOD CONTACT AT MODULE CONNECTOR. REMOVED CONNECTOR ASSY AND REPAIRED ALL CRIMPS AT CONNECTOR ASSY. SPLIT LABOR BETWEEN (127/264)

B CUSTOMER STATES INTERMITT. LEFT REAR POWER DOOR LOCK IS INOP., WONT LOC/UNLOCK WITH THE OTHERS
CAUSE: LEFT REAR DOOR HAD LOCK PROBLEM.
N3225 R&R LEFT REAR DOOR TRIM AND REPLACED DOOR LOCK.
264 WC94 (N/C)
127 WC94 (N/C)
1 20922251 LOCK Service in The Cadillac tradition from 1938 (PO#153240-ODONNELL) (N/C)
1 FREIGHT FREIGHT (PO#153240-ODONNELL-PT#20922251) (N/C)
1 22666955 SENSOR KI (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

18928 INTERNAL DOOR LOCK PROBLEM. N3225 1.00 R/R DOOR TRIM AND REPLACE DOOR LOCK ASSY. SPLIT LABOR BETWEEN (127/264)

C MPVI PitStop

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	ORIGINAL EST. \$	AUTHORIZED ADDITIONS \$	DESCRIPTION	TOTALS
	I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D. X I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE. CUST. SIGN. X ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED		LABOR AMOUNT	
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE		PARTS AMOUNT	
			OIL AMOUNT	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS DISCOUNTS ADJ.	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK CUSTOMER COPY

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-5203

FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

CUSTOMER #: 9703

209577

WORKORDER

PAGE 1



ALHAMBRA CA

HOME: [REDACTED] CONT: N/A

BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 MILLER, EDWARD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]	[REDACTED]	18928/	T2433
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
16APR08 DD		16APR2011	16:48 18JAN11		0.00	CASH
R.O. OPENED	READY	OPTIONS: ENG:2.4 Liter MFI DOHC HO ECOTEC				

18JAN2011 07:51

LINE OF CODE	TECH.	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	403	WC94	CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURRING PRIOR TO TAIL LAMPS STAYING ON, CHECK HISTORY
# B		WC94	CUSTOMER STATES INTERMITT. LEFT REAR POWER DOOR LOCK IS INOP., WONT LOC/UNLOCK WITH THE OTHERS
# C	A1	403 CPA	MPVI PitStop
# D	B1	403 CPA	CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION

Preliminary Estimate: \$0.00

E-mail: CKOOL63@SBCGLOBAL.NET

THIS IS NOT AN INVOICE

BY LAW, YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.

I hereby authorize the repair work herein set forth to be done with the necessary material and agree that you are not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. Receipt of vehicle described herein for repair or alteration is hereby acknowledged by the dealer. Said customer is hereby notified that the said property is not insured or protected to the amount of actual cash value thereof, or otherwise, by the undersigned dealer against loss occurred by theft, fire or vandalism while the property remains with the dealer. Customer states no titles of personal property have been left in the vehicle, and the dealer is not responsible for inspection thereof. Customer will be responsible for payment of reasonable attorney fee and costs in the event suit is brought for collection.

PRELIMINARY ESTIMATE \$ [REDACTED] WHICH INCLUDES A HAZARDOUS WASTE DISPOSAL FEE OF \$ [REDACTED]

AUTHORIZED BY: X [REDACTED]

Notice to consumer: Please read important information on back

ALL PARTS WILL BE DISCARDED UNLESS OTHERWISE REQUESTED PRIOR TO BEGINNING WORK.

SAVE PARTS X

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

INITIATED BY:	AUTHORIZED BY:	ADDITIONAL REPAIRS	ADDITIONAL COST \$
REVISED ESTIMATE \$		<input type="checkbox"/> IN PERSON <input type="checkbox"/> BY PHONE	DATE TIME
INITIATED BY:	AUTHORIZED BY:	ADDITIONAL REPAIRS	ADDITIONAL COST \$
REVISED ESTIMATE \$		<input type="checkbox"/> IN PERSON <input type="checkbox"/> BY PHONE	DATE TIME

SERVICE DEPARTMENT HOURS

7:30 A.M. TO 6:00 P.M. Monday thru Friday
NO CARS RELEASED AFTER 6 P.M. WEEKENDS



CUSTOMER COPY

CUSTOMER #: 9703

209677

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801

(626) 289-5203

FAX (626) 282-1627

BAR# ARD143904 EPA# CAD981402328

INVOICE



PAGE 1

CONSULTANT: 397 EDWARD MILLER

ALHAMBRA CA

HOME:

CONT: N/A

BUS:

CELL:

COLOR	YEAR	MAKE	MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08	CHEVROLET	MALIBU	1G1ZH57B88F		19006/19006	T2556

DEL DATE	PRGD DATE	WARR EXP	PROMISED	PG NO	RATE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48	24JAN11	0.00	CASH	25JAN11

R.O. OPENED	READY	OPTIONS
		ENG:2.4 Liter MFI DOHC HO_ECOTEC

R.O. OPENED	READY
08:49 24JAN11	16:58 25JAN11

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURRING PRIOR TO TAIL LAMPS STAYING ON, CHECK HISTORY CAUSE: INTERNAL PROBLEM WITH BCM.

N4800 REPLACED BCM AND PROGRAMED ALSO ROADTESTED 40 MILES.

127 WC94

264 WC94

1 20943341 BCM

SUBL (GAS FILL-5.989 GALLONS/UNION 76/INV#170719)

PO#397

WC94

FC:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

19006 INTERNAL PROBLEM WITH BCM N4800 0.80 CURRENT CODE(B1517)SET TRACED PROBLEM BACK TO BCM THROUGH CIRCUIT/SYSTEM TESTING THROUGH TERMINALS AND GROUNDS.NECESSARY TO REPLACE BCM ASSY AND PROGRAM NEW MODULE THROUGH (TEC 2)ROADTESTED VEHICLE (40 MILES)AFTER REPAIRS AND PROBLEM DIDNT COME BACK.SPLIT LABOR BETWEEN(127/264)

B CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION
B1 CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION Service In The Cadillac Tradition Since 1938

127 CPA

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

19006 STATE LAW 0.00 TIRE PRESSURES HAVE BEEN SET WITHIN LAST(30 DAYS)

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	
			PARTS AMOUNT	
			OIL AMOUNT	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS DISCOUNTS ADJ.	
			SALES TAX	
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE		PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK CUSTOMER COPY

CUSTOMER #: 9703

209677

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801

(826) 289-5203

FAX (826) 282-1527

BAR# ARD143904 EPA# CAD981462328



INVOICE

PAGE 2

CONSULTANT: 397 EDWARD MILLER

ALHAMBRA CA
HOME
BUS: CONT: N/A
CELL:

COLOR	YEAR	MAKE	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F		19006/19006	T2556	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	BALANCE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48 24JAN11		0.00	CASH	25JAN11
RO OPENED	READY	OPTIONS: ENG:2.4 Liter MPI DOHC HO_ECOTEC					
08:49 24JAN11	16:58 25JAN11						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST: 0.00				24JAN11 08:49	SA: 397		

THANK YOU FOR COMING TO
BEWLEY ALLEN CADILLAC
WHERE TRADITION AND THE FUTURE MEET

Service in the Cadillac Tradition Since 1938

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTAL \$
<p>ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</p> <p>I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D.</p> <p>I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.</p> <p>CUST. SIGN. X ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED</p>	\$	\$	LABOR AMOUNT	0.00
			PARTS AMOUNT	0.00
			OIL AMOUNT	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	0.00
			LESS DISCOUNTS ADJ.	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)			

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK
CUSTOMER COPY

RETAIL INSTALLMENT SALE CONTRACT - SIMPLE INTEREST FINANCE CHARGE

Dealer Number 20171 Contract Number 14178 R.O.S. Number _____ Stock Number 5264
 DATE: 04/16/2008 CONTROL # _____ Salesperson: MELVIN COOPER

Buyer (and Co-Buyer) Name and Address (Including County and Zip Code) <div style="background-color: black; width: 100px; height: 30px; margin-bottom: 5px;"></div> ALHAMBRA, CA _____ County: <u>LOS ANGELES</u>	Creditor - Seller (Name and Address) WONDRIES CHEVROLET 1247 W MAIN ST ALHAMBRA, CA 91801
---	--

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New Used	Year	Make and Model	Odometer	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2008	CHEVROLET MALIBU	10	1G1ZH57B88F _____	<input checked="" type="checkbox"/> personal, family or household <input type="checkbox"/> business or commercial

THIS CONTRACT CONTAINS 4 PAGES

FEDERAL TRUTH-IN-LENDING DISCLOSURES				
ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of \$ <u>2223.29</u> is \$ <u>32780.09e</u>
14.99 %	\$ 10601.85e	\$ 19954.95	\$ 30556.80e	(e) means an estimate
YOUR PAYMENT SCHEDULE WILL BE:				
Number of Payments:	Amount of Payments:	When Payments Are Due:		
One Payment of _____	N/A	N/A		
One Payment of _____	N/A	N/A		
71 Payments	424.40	Monthly, Beginning 05/31/2008		
N/A Payments	N/A	Monthly, Beginning N/A		
One Final Payment	424.40	04/30/2014		

Late Charge: If payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late. Prepayment, if you pay off all your debt early, you may be charged a minimum finance charge.
Security Interest: You are giving a security interest in the vehicle being purchased.
Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.

STATEMENT OF INSURANCE		
NOTICE: No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.		
Vehicle Insurance		
\$ N/A	Ded. Comp., Fire & Theft	Term Premium N/A Mos. \$ N/A
\$ N/A	Ded. Collision	N/A Mos. \$ N/A
\$ N/A	Bodily Injury	\$ N/A Limits N/A Mos. \$ N/A
\$ N/A	Property Damage	\$ N/A Limits N/A Mos. \$ N/A
\$ N/A	Medical	N/A Mos. \$ N/A
\$ N/A	Total Vehicle Insurance Premiums	\$ N/A

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.
 You may buy the physical damage insurance on this contract required (see back) from anyone you choose who is acceptable to us. You are not required to buy other insurance to obtain credit.

ITEMIZATION OF THE AMOUNT FINANCED (Seller may keep part of the amounts paid to others.)

1. Total Cash Price

A. Cash Price of Motor Vehicle and Accessories \$ 20236.45(A)

1. Cash Price Vehicle \$ 20236.45

2. Cash Price Accessories \$ N/A

3. Other (Nontaxable) Describe N/A \$ N/A Describe N/A \$ N/A

B. Document Preparation Fee (not a governmental fee) \$ 55.00(B)

C. Smog Fee Paid to Seller \$ N/A(C)

D. (Optional) Theft Deterrent Device (to whom paid) \$ N/A(D)

E. (Optional) Theft Deterrent Device (to whom paid) \$ N/A(E)

F. (Optional) Surface Protection Product (to whom paid) \$ N/A(F)

G. (Optional) Surface Protection Product (to whom paid) \$ N/A(G)

H. Sales Tax (on taxable items in A through G) \$ 1679.04(H)

I. Optional DMV Electronic Filing Fee \$ 0.00(I)

J. (Optional) Service Contract (to whom paid) N/A \$ N/A(J)

K. (Optional) Service Contract (to whom paid) N/A \$ N/A(K)

L. (Optional) Service Contract (to whom paid) N/A \$ N/A(L)

M. Prior Credit or Lease Balance paid by Seller to N/A \$ 0.00(M)
 (see downpayment and trade-in calculation)

N. (Optional) Gap Contract (to whom paid) N/A \$ N/A(N)

O. (Optional) Used Vehicle Contract Cancellation Option Agreement \$ N/A(O)

P. Other (to whom paid) N/A \$ N/A(P)
 For N/A

Total Cash Price (A through P) \$ 21965.49 (1)

2. Amounts Paid to Public Officials

A. License Fees \$ 204.00(A) Estimated

B. Registration/Transfer/Titling Fees \$ INCL(B)

C. California Tire Fees \$ 8.75(C)

D. Other N/A \$ N/A(D)

Total Official Fees (A through D) \$ 212.75 (2)

3. Amount Paid to Insurance Companies
 (Total premiums from Statement of Insurance column a + b) \$ N/A (3)

4. Smog Certification or Exemption Fee Paid to State \$ N/A (4)

5. Subtotal (1 through 4) \$ 22178.24 (5)

6. Total Downpayment

A. Agreed Trade-In Value Yr. 2001 Make PONTIAC \$ 5952.75(A)
 Model GRAND PRIX dom 64460
 VIN 1G2WR52121F _____

Buyer X _____
 Co-Buyer X _____
 Seller X _____ WONDRIES CHEVROLET

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Application for Optional Credit Insurance

Credit Life: Buyer Co-Buyer Both
 Credit Disability (Buyer Only)

Credit Life	Term	Exp.	Premium
N/A	Mos.		\$ N/A
N/A	Mos.		\$ N/A
Total Credit Insurance Premiums \$ N/A(D)			

Insurance Company Name _____
 N/A
 Home Office Address _____
 N/A

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.

You are applying for the credit insurance marked above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for disability insurance. **DISABILITY INSURANCE MAY NOT COVER CONDITIONS FOR WHICH YOU HAVE SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS.** (Refer to "Total Disabilities Not Covered" in your policy for details).
 You want to buy the credit insurance.

Date X Buyer Signature N/A Age _____
 Date X Co-Buyer Signature N/A Age _____

OPTIONAL GAP CONTRACT A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 11. See your gap contract for details on the election.

Agreed Trade-in Value Yr 2001 Make PONTIAC \$ 5952.75 (A)
 Model GRAND PRIX 64460
 VIN 1G2WR52121F
Less Prior Credit or Lease Balance Estimated \$ 6720.46 (B)
Net Trade-in (A less B) (indicate if a negative number) \$ 223.29 (C)
Deferred Downpayment \$ N/A (D)
Manufacturer's Rebate \$ 1000.00 (E)
Other N/A \$ N/A (F)
Cash \$ 1000.00 (G)
Total Downpayment (C through G) \$ 2223.29 (6)
 (If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1M above)
Amount Financed (5 less 6) \$ 19954.95 (7)

OPTIONAL GAP CONTRACT A gap contract (debit cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 1N. See your gap contract for details on the protection it provides. It is a part of this contract.
 Term 0 Mos. N/A
 Name of Gap Contract _____
 You want to buy a gap contract. _____
 Buyer X _____

OPTIONAL SERVICE CONTRACT(S) You want to purchase the service contract(s) written with the following company(ies) for the term(s) shown below for the charge(s) shown in item 1J, 1K, and/or 1L above.
 1J Company N/A
 Term N/A Mos. or N/A Miles
 1K Company N/A
 Term N/A Mos. or N/A Miles
 1L Company N/A
 Term N/A Mos. or N/A Miles
 Buyer X _____

SELLER ASSISTED LOAN
 BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.
 Proceeds of Loan From: N/A
 Amount \$ N/A Finance Charge \$ N/A
 Total \$ N/A Payable in _____
 installments of \$ N/A \$ N/A
 from this Loan is shown in item 6D.

AUTO BROKER FEE DISCLOSURE
 If this contract reflects the retail sale of a new motor vehicle, the sale is not subject to a fee received by an autobroker from us unless the following box is checked:
 Name of autobroker receiving fee, if applicable:
N/A

HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and us relating to this contract. Any change to the contract must be in writing and both you and we must sign it. N/A
 Buyer Signs X _____
 Co-Buyer Signs X _____

SELLER'S RIGHT TO CANCEL If Buyer and Co-Buyer sign here, the provisions of the Seller's Right to Cancel section on the back of this contract. If the Seller is unable to assign this contract to a financial institution will apply.
 X _____
 Buyer _____ Co-Buyer _____

OPTION: You pay no finance charge if the Amount Financed, item 7, is paid in full on or before N/A, Year _____, SELLER'S INITIALS _____

THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO PURCHASES A VEHICLE IF YOU ARE UNSURE WHETHER OR NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.
WARNING:
 YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.
 FOR ADVICE IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, YOU SHOULD CONTACT YOUR INSURANCE AGENT.
 THE BUYER HEREBY UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CONDITIONS.
 S/S X _____ X _____

Representations of Buyer: Seller has relied on the truth and accuracy of the information provided by you in connection with the Trade-in Vehicle. You represent that you have given a true payoff amount on the vehicle traded in. If the payoff amount is more than the amount shown above in item 6B as "Prior Credit or Lease Balance," you must pay Seller the difference. If the payoff amount is less than the amount shown above in item 6B as "Prior Credit or Lease Balance," Seller will refund the difference to you.
 Buyer X _____ Co-Buyer X _____

Notice to buyer: (1) Do not sign this agreement before you read it or if it contains any blank spaces to be filled in. (2) You are entitled to a completely filled in copy of this agreement. (3) You can prepay the full amount due under this agreement at any time. (4) If you default in the performance of your obligations under this agreement, the vehicle may be repossessed and you may be subject to suit and liability for the unpaid indebtedness evidenced by this agreement.

If you have a complaint concerning this sale, you should try to resolve it with the seller. Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attorney, the district attorney, or an investigator for the Department of Motor Vehicles, or the Attorney General. After this contract is signed, no change of payment terms unless you agree in writing to the change. You do not have to agree to any change, and it is an unfair or deceptive practice to do so.
 Buyer Signature X _____ Co-Buyer Signature X _____

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

THERE IS NO COOLING-OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION
 California law does not provide for a "cooling-off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. However, California law does require a seller to offer a 2-day contract cancellation option on used vehicles with a purchase price of less than \$40,000, subject to certain statutory conditions. This contract cancellation option requirement does not apply to the sale of a recreational vehicle, a motorcycle, or an off-highway motor vehicle. See the vehicle contract cancellation option agreement for details.

YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED-IN COPY WHEN YOU SIGNED IT.

Buyer Signature X _____ Date 04/16/2008 Co-Buyer Signature X _____ Date _____
 Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other Owner Signature X N/A Address N/A
GUARANTY: To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this contract. If Buyer fails to pay any money owing on this contract, each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also sign as Guarantor, and even if Buyer has a complete defense to Guarantor's demand for reimbursement. Each Guarantor agrees to be liable even if we do one or more of the following: (1) give the Buyer more time to pay one or more payments; (2) give a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount owing; or (5) otherwise reach a settlement relating to this contract or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time of signing.
 Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the amount owing at any time, and of any demands upon the Buyer.
 Guarantor X N/A Date N/A Guarantor X N/A Date N/A
 Address N/A Address N/A

Seller Signs WONDRIES CHEVROLET Date 04/16/08 By X _____ Title MANAGER

AUTO, REGISTRATION VALID FROM 04/18/2010 TO 04/18/2011 TYPE 11 LICENSE NUMBER [REDACTED]

VEHICLE IDENTIFICATION NUMBER 1G1ZH57B88F [REDACTED]		DATE FIRST SOLD 00/00/2008		CLASS ER		MAKE CHEV		Yr. Model 2008	
BODY TYPE MODEL 4D		CYLS.	MP	AX	WC	UNLADENWG	TOTAL FEES PAID		
DATE ISSUED 04/29/2010		120	6				\$273	1900	

[REDACTED]
ALHAMBRA CA [REDACTED]

OWNER
REGISTERED

HSBC
PO BX 17902

R0056
L0187

SAN DIEGO

92177
141041720100470



STATE OF CALIFORNIA
DEPARTMENT OF MOTOR VEHICLES
VALIDATED REGISTRATION CARD A6021729
READ REVERSE SIDE - IMPORTANT INSTRUCTIONS

REGISTERED

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801

(626) 289-5203

FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

CUSTOMER #: 9703

209677

INVOICE



PAGE 1

ALHAMBRA, CA

HOME [REDACTED] CONT:N/A

BUS: [REDACTED] CELL [REDACTED] CONSULTANT: 397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]	[REDACTED]	19006/19006	T2556	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48 24JAN11		0.00	CASH	25JAN11
R.O. OPENED		READY	OPTIONS: ENG:2.4 Liter MFI DOHC HO ECOTEC				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE BSC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURRING PRIOR TO TAIL LAMPS STAYING ON, CHECK HISTORY CAUSE: INTERNAL PROBLEM WITH BCM.

N4800 REPLACED BCM AND PROGRAMED ALSO ROADTESTED 40 MILES.

127 WC94
264 WC94

(N/C)
(N/C)
(N/C)

1 20943341 BCM
SUBL (GAS FILL-5.989 GALLONS/UNION 76/INV#170719)
PO#397

WC94

(N/C)

FC:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

19006 INTERNAL PROBLEM WITH BCM N4800 0.80 CURRENT CODE(B1517) SET TRACED PROBLEM BACK TO BCM THROUGH CIRCUIT/SYSTEM TESTING THROUGH TERMINALS AND GROUNDS.NECESSARY TO REPLACE BCM ASSY AND PROGRAM NEW MODULE THROUGH (TEC 2)ROADTESTED VEHICLE (40 MILES)AFTER REPAIRS AND PROBLEM DIDNT COME BACK.SPLIT LABOR BETWEEN(127/264)

B CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION
B1 CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION

127 CPA

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

19006 STATE LAW 0.00 TIRE PRESSURES HAVE BEEN SET WITHIN LAST(30 DAYS)

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$	\$		LABOR AMOUNT
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D.		PARTS AMOUNT	
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.		OIL AMOUNT	
	CUST. SIGN. X		SUBLET AMOUNT	
	ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED		MISC. CHARGES	
			TOTAL CHARGES	
			LESS DISCOUNTS ADJ.	
			SALES TAX	
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE		PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BEWLEY ALLEN

Cadillac

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-5203
FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

CUSTOMER #: 9703

209677

INVOICE



PAGE 2

ALHAMBRA CA
HOME: [REDACTED] CONT: N/A
BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]	[REDACTED]	19006/19006	T2556	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16APR08 DL		16APR2011	16:48 24JAN11		0.00	CASH	25JAN11
R.O. OPENED	READY	OPTIONS: ENG:2.4 Liter MFI DOHC HO ECOTEC					
08:49 24JAN11	16:58 25JAN11						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST:	0.00			24JAN11 08:49	SA: 397		

THANK YOU FOR COMING TO
BEWLEY ALLEN CADILLAC
WHERE TRADITION AND THE FUTURE MEET

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
<p>ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</p> <p>I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D.</p> <p>I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.</p> <p>CUST. SIGN: X [Signature]</p>	\$	\$	LABOR AMOUNT	0.00
			PARTS AMOUNT	0.00
			OIL AMOUNT	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	0.00
			LESS DISCOUNTS ADJ.	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

CUSTOMER #: 9703

209577

BEWLEY ALLEN CADILLAC

ACCOUNTING

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801
(626) 289-6203

FAX (626) 282-1527

BAR# ARD143804 EPA# CAD981462328

ALHAMBRA, CA

HOME: [REDACTED] CONT:N/A

PAGE 1
** PRE-INVOICE **

BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88E [REDACTED]	[REDACTED]	18928/18928	T2433

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16APR08 DE		16APR2011	16:48 18JAN11		0.00	CASH	20JAN11

R.O. OPENED	READY	OPTIONS:
07:51 18JAN11	14:21 20JAN11	ENG:2.4 Liter_MFI_DOHC_HO_ECOTEC

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURRING PRIOR TO TAIL LAMPS STAYING ON, CHECK HISTORY CAUSE: WIRING CONNECTOR AT BCM HAS INTERNAL PROBLEM N6620 REMOVED CONNECTOR TO BCM TO REPAIR CRIMPS AT CONNECTOR

264	WC94	5.73	1.00	2350	19522					195.22	195.22
127	WC94	0.00	1.00	2400	0					0.00	0.00
		5.73	2.00	4750	19522	**				195.22	195.22
				0	0	TPARTS					
				4750	19522	TLABOR					

VERSION 1 (EMP# 264, 20JAN11 13:54): 18928 WIRING CONNECTOR PROBLEM IN BCM CONNECTOR ASSY. N6620 2.00 REPLACED BRAKE SWITCH, THAN FOUND LIGHTS TO STAY ON ALL THE TIME, THACED WIRING BACK TO BCM CONNECTOR NOT MAKING GOOD CONTACT AT MODULE CONNECTOR. REMOVED CONNECTOR ASSY AND REPAIRED ALL CRIMPS AT CONNECTOR ASSY. SPLIT LABOR BETWEEN (127/264)

VERSION 2 (EMP# 264, 20JAN11 14:10): 18928 WIRING CONNECTOR PROBLEM IN BCM CONNECTOR ASSY. N6620 2.00 REPLACED BRAKE SWITCH, THAN FOUND LIGHTS TO STAY ON ALL THE TIME, TRACED WIRING BACK TO BCM CONNECTOR NOT MAKING GOOD CONTACT AT MODULE CONNECTOR. REMOVED CONNECTOR ASSY AND REPAIRED ALL CRIMPS AT CONNECTOR ASSY. SPLIT LABOR BETWEEN (127/264)

B CUSTOMER STATES INTERMITT. LEFT REAR POWER DOOR LOCK IS INOP., WONT LOC/UNLOCK WITH THE OTHERS CAUSE: LEFT REAR DOOR HAD LOCK PROBLEM.

N3225 R&R LEFT REAR DOOR TRIM AND REPLACED DOOR LOCK.

264	WC94	3.91	0.50	1175	9761					97.61	97.61
127	WC94	0.00	0.50	1200	0					0.00	0.00
		3.91	1.00	2375	9761	**				97.61	97.61
1	20922251	LOCK		6070	8498	0	106.49			84.98	84.98
		(PO#153240-ODONNELL)									
1	FREIGHT	FREIGHT		0	607	0	6.07			6.07	6.07
		(PO#153240-ODONNELL-PT#20922251)									

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$	\$		LABOR AMOUNT
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.			PARTS AMOUNT	
			OIL AMOUNT	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS DISCOUNTS ADJ.	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

CUSTOMER #: 9703

209577

BEWLEY ALLEN CADILLAC

ACCOUNTING

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801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801

(626) 289-5203

FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

ALHAMBRA CA

PAGE 2

HOME: CONT: N/A

** PRE-INVOICE **

BUS: CELL:

CONSULTANT:

397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F		18928/18928	T2433

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48 18JAN11		0.00	CASH	20JAN11

R.O. OPENED	READY	OPTIONS
07:51 18JAN11	14:21 20JAN11	ENG:2.4 Liter MFI DOHC HO ECOTEC

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
1	22666955	SENSOR KI				1222	1711	0	24.44	17.11	17.11
						7292	10816	TPARTS			
						2375	9761	TLABOR			

VERSION 1 (EMP# 127, 20JAN11 13:11): 18928 INTERNAL DOOR LOCK PROBLEM.

N3225 1:00 R/R DOOR TRIM AND REPLACE DOOR LOCK ASSY. SPLIT LABOR BETWEEN (127/264)

C MPVI PitStop

A1 MPVI PitStop

403	CPA	0.00	0.00	0	0	0.00	0.00
-----	-----	------	------	---	---	------	------

D CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION

B1 CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION

403	CPA	0.01	0.00	0	0	0.00	0.00
-----	-----	------	------	---	---	------	------

THANK YOU FOR COMING TO

BEWLEY ALLEN CADILLAC

WHERE TRADITION AND THE FUTURE MEET

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
01-18-11	08:04	08:05	0.01	W	403	D C	
01-19-11	09:01	10:21	1.33	DW	264	B A	
	14:53	17:00	2.12	DW	264	B	
01-20-11	07:19	07:47	0.46	DW	264	B	
	07:47	12:47	5.00	DW	264	A B	
	13:10	13:54	0.73	DW	264	A	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46200	29283	7125		48000	10209	7292	
3306	607	0		46000	0	0	
26300	40099	*****		22500	0	*****	

COST, SALE, & COMP TOTALS 14417 40099 0

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$	\$		LABOR AMOUNT
			PARTS AMOUNT	0.00
			OIL AMOUNT	0.00
			SUBLET AMOUNT	0.00
			MSC. CHARGES	0.00
			TOTAL CHARGES	0.00
			LESS DISCOUNTS ADJ.	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

O'DONNELL

CHEVROLET • BUICK 

Simply the Best!

100 SOUTH SAN GABRIEL BLVD., SAN GABRIEL, CALIFORNIA 91776-1645
PHONE (626) 285-3600 FAX NO. (626) 291-2514
WHOLESALE PARTS (626) 286-1180 • (626) 286-1189 • (800) 285-3607

Genuine  Parts

 ACCESSORIES

ALL RETURNS MUST BE IN AN ORIGINAL UNDAMAGED PACKAGE.
ALL RETURNS ARE ISSUED BY CHECK AND MAILED.

ENTERED JAN 11	YOUR ORDER NO. 153240	DATE SHIPPED 19 JAN 11	INVOICE DATE	INVOICE NUMBER 5465
-------------------	--------------------------	---------------------------	--------------	------------------------

SEND TO

ACCOUNT NO. BEWL80

PAGE 1 OF 1

BEWLEY ALLEN CADILLAC
801 E MAIN ST
ALHAMBRA, CA 91801-0430

S
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P
T
O

TERMS WHOLE CHANGE	F.O.B. POINT SAN GABRIEL, CA
-----------------------	---------------------------------

QTY	PART NO.	DESCRIPTION	UNIT	PRICE	AMOUNT
1	20922251	10473 141 LOCK		106.49	66.77
GMC					
<p>The highest commitment we can receive is the interest of your family and friends. Thank you for your trust</p>					
					66.77
					242 - 60.70
					3306 - 6.07
					po# 209577 - WC94

<small>WARRANTY - Any warranty on the products sold hereby, see them made by the manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products.</small>	PARTS	66.77
ABSOLUTELY NO RETURNS ON ELECTRICAL OR SPECIAL ORDER PARTS	SUBLET	
<small>UNLESS ANY PARTS WILL BE AT THE SOLE DISCRETION OF O'DONNELL CHEVROLET BUICK IN ACCORDANCE WITH THE MANUFACTURER. ALL PARTS ORDERED RETURNABLE ARE SUBJECT TO 25% HANDLING CHARGE UNLESS DUE TO FACTORY DEFECT. NO PARTS MAY BE RETURNED AFTER 3 DAYS AND NO REFUND WITHOUT THE ABOVE. PARTS RETURN FOR RETURN MUST BE IN ORIGINAL CONTAINER, RESALEABLE CONDITION AND SHOW NO SIGNS OF RECONDITIONING USE.</small>	FREIGHT	0.00
CUSTOMER'S SIGNATURE	SALES TAX	0.00
X	TOTAL	66.77

CUSTOMER #: 9703

209577

BEWLEY ALLEN CADILLAC

WORKORDER

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(626) 289-5203
FAX (626) 282-1527

PAGE 1

BAR# ARD143904 EPA# CAD981462328

ALHAMBRA, CA

HOME: [REDACTED] CONT: N/A

BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 MILLER, EDWARD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F	[REDACTED]	18928/18928	T2433	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16APR08 DD		16APR2011	16:48 18JAN11		0.00	CASH	
R.O. OPENED	READY	OPTIONS: ENG:2.4 Liter MFI DOHC HO_ECOTEC					

18JAN2011 07:51

ONLY OIL CHANGE COUPON

LINE	OP CODE	TECH. TYPE	DESCRIPTIONS/INSTRUCTIONS
# A		WC94	CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS OCCURRING PRIOR TO TAIL LAMPS STAYING ON, CHECK HISTORY <i>12/7/2011</i> <i>1-20-11</i> <i>DLH OK TEST DIAG. + REPAIR</i>
# B		WC94	CUSTOMER STATES INTERMITT. LEFT REAR POWER DOOR LOCK IS INOP. WONT LOCK/UNLOCK WITH THE OTHERS <i>12/7/2011</i> <i>Internal lock problem</i>
# C	A1	403 CPA	MPVI PitStop <i>N6620</i> <i>(for Converter Repair) ok</i> <i>1.5</i>
# D	B1	403 CPA	CHECK AND RESET TIRE PRESSURES TO MANUFACTURE SPECIFICATION <i>N3225</i> <i>(R/R Donations and purchase lock key)</i> <i>1.0</i>

Preliminary Estimate: \$0.00

E-mail: CKOOL63@SBCGLOBAL.NET

THIS IS NOT AN INVOICE

BY LAW, YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE BMOG CHECK TEST INDICATOR ARE NECESSARY. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.

I hereby authorize the repair work herein set forth to be done with the necessary material and agree that you are not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of work thereon. Receipt of vehicle described herein for repair or alteration is hereby acknowledged by the dealer. Said customer is hereby notified that the said property is not insured or protected to the amount of actual cash value thereof, or otherwise, by the undersigned dealer against loss occurred by theft, fire or vandalism while the property remains with the dealer. Customer agrees no articles of personal property have been left in the vehicle, and the dealer is not responsible for inspection thereof. Customer will be responsible for payment of reasonable attorney fees and costs in the event suit is brought for collection.

PRELIMINARY ESTIMATE \$ [REDACTED]
AUTHORIZED BY: X [REDACTED]

ALL PARTS WILL BE DISCARDED UNLESS OTHERWISE REQUESTED PRIOR TO BEGINNING WORK.

SAVE PARTS X

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

INITIATED BY:	AUTHORIZED BY:	ADDITIONAL REPAIRS	ADDITIONAL COST \$	TIME
REVISIS ESTIMATE \$		<input type="checkbox"/> IN PERSON <input type="checkbox"/> BY PHONE	DATE	
INITIATED BY:		ADDITIONAL REPAIRS	ADDITIONAL COST \$	TIME
REVISIS ESTIMATE \$		<input type="checkbox"/> IN PERSON <input type="checkbox"/> BY PHONE	DATE	

Notice to consumer: Please read important information on back

TECH COPY

SERVICE DEPARTMENT HOURS
7:30 A.M. TO 6:00 P.M. Monday thru Friday
NO CARS RELEASED AFTER 6 PM WEEKDAYS



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Service Information

2011 Chevrolet Malibu | Z700 | Document ID: 1936321

Rear Side Door Lock Actuator Replacement - Left Side

OPERATION NUMBER: N3225

LABOR TIME: 0.7

Diagnosis Time: You may claim up to the allowable labor hours depending on actual time performing diagnosis. **ADD:** 0.0-0.3

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Service Information

1133 Operations Manual (2,000) | Document ID: 1936960

Power and Grounds Distribution Wiring and/or Connector Repair or Replacement

OPERATION NUMBER: N6620

LABOR TIME: 0.1-0.5

NOTE: This operation is only used for wiring and connector repairs without component replacement. Additional time to gain access or repair time greater than 0.5 hours must be submitted as Other Labor Hours and requires service manager approval. Diagnosis that results in a component replacement should use the component labor operation only.

Includes: Diagnosis time to locate wire or connector condition and any associated fuse replacement.

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Document ID: 2523217

Page 1 of 3

2008 Chevrolet Malibu | Malibu VIN Z Service Manual | Brakes | Antilock Brake System |
Diagnostic Information and Procedures | **Document ID: 2523217**

DTC C0131

Diagnostic Instructions

- Perform the Diagnostic System Check - Vehicle prior to using this diagnostic procedure.
- Review Strategy Based Diagnosis for an overview of the diagnostic approach.
- Diagnostic Procedure Instructions provides an overview of each diagnostic category.

DTC Descriptor

DTC C0131 00: Antilock Brake System (ABS) Traction Control System (TCS) Pressure Circuit

Circuit/System Description

The brake pressure sensor is integral to the brake pressure modulator valve assembly. The electronic brake control module (EBCM) monitors the brake pressure sensor supply voltage and the signal voltage.

The EBCM uses inputs from the brake pedal position sensor and the brake pressure sensor for more accurate control during a Vehicle Stability Enhancement System (VSES) event.

Conditions for Running the DTC

- System Voltage is above 9.6 volts.
- The vehicle speed is greater than 40 km/h (24 mph).

Conditions for Setting the DTC

- Sensor supply voltage is less than 4.5 volts or greater than 5.3 volts for more than 1 sec.
- Sensor signal voltage is less than 0.12 volts or greater than 3.2 volts for more than 1 sec.
- The EBCM sees the brake pedal is applied, and does not see the brake pressure increase when stopping.
- The EBCM sees the brake pressure increase, and does not see the brake pedal is applied when stopping.
- Signal is erratic.

Action Taken When the DTC Sets

If equipped, the following actions occur:

- The EBCM disables the Antilock Brake System (ABS), Traction Control System (TCS) Vehicle Stability Enhancement System VSES for the duration of the ignition cycle.
- The Traction Control indicator turns ON.
- The ABS indicator turns ON.

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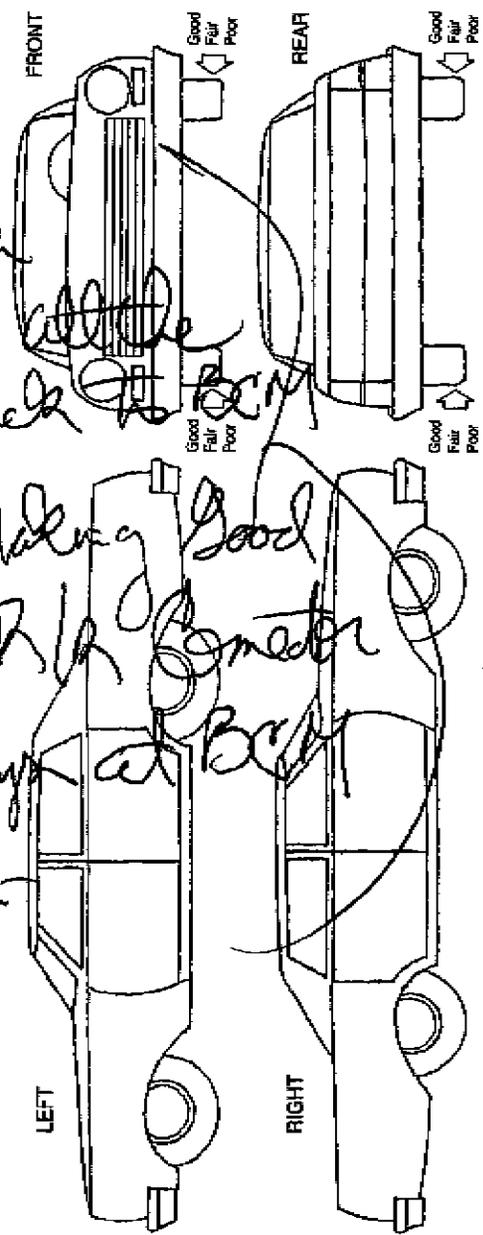
RETURN PART structure / Brake Switch

RETURNED BY Edwards

RECEIVED BY Edge B

Replaced Brake Switch
than lights stayed on all the
time so had wiring back to
bound corners not making good
contact at Bell R/R corner
and Repair all crimp at Bell
corners wse

PRIOR DAMAGE NOTED



Damage Code	A. Bent	C. Cut	E. Chipped	G. Gouged	J. Scuffed	L. Punctured	N. Torn
Letter Chart:	B. Broken	D. Dented	F. Cracked	H. Missing	K. Stained	M. Scratched	T. Other

CUSTOMER #: 9703

204579

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ALHAMBRA, CA

PAGE 1

HOME CONT-N/A

** PRE-INVOICE **

BUS: CELL

CONSULTANT:

397 EDWARD MILLER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F		14082/14082	T741G

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16APR08 DD		16APR2011	16:48 11MAY10		0.00	CASH	12MAY10

R.O. OPENED	READY	OPTIONS
08:09 11MAY10	16:19 12MAY10	ENG:2.4_Liter_MFI_DOHC_HO_ECOTEC

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A CUSTOMER STATES BRAKE LIGHTS STAY ON WHEN DRIVING, SAYS GOES OFF MOMENTARILY WHEN THE BRAKE PEDAL IS PRESSED, SEE ED

CAUSE: SEE LINE C
NOTE SEE LINE C

403	WC94	0.00	0.00	0	0	0.00	0.00	0.00	0.00	0.00	0.00
127	WC94	0.00	0.00	0	0	0.00	0.00	0.00	0.00	0.00	0.00
		0.00	0.00	0	0	0.00	0.00	0.00	0.00	0.00	0.00
				0	0			TPARTS			
				0	0			TLABOR			

VERSION 1 (EMP# 127,12MAY10 15:24): 14082 REPAIRED ON LINE(C) 0.00

B CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OK WHEN RESTARTED, SAYS

OCcurring PRIOR TO CONCERN ON JOB "A"
CAUSE: SEE LINE C

NOTE SEE LINE C

403	WC94	0.00	0.00	0	0	0.00	0.00	0.00	0.00	0.00	0.00
127	WC94	0.00	0.00	0	0	0.00	0.00	0.00	0.00	0.00	0.00
		0.00	0.00	0	0	0.00	0.00	0.00	0.00	0.00	0.00
				0	0			TPARTS			
				0	0			TLABOR			

VERSION 1 (EMP# 127,12MAY10 15:24): 14082 REPAIRED ON LINE(C) 0.00

C CUSTOMER STATES CRUISE CONTROL IS INOP., SAYS "ON" INDICATOR LIGHT COMES ON, BUT WONT SET, SEE ED

CAUSE: UNABLE TO DUPLICATE CUSTOMER CONCERN.

N9995 CRUISE CONTROL OPERATING TO SPECIFICATIONS;
ADDED DIELECTRIC LUBE TO BCM CONNECTOR.

127	WC94	0.52	0.30	720	2857	28.57	28.57	28.57	28.57	28.57	28.57
1	12345579	LUBRICANT		759	1063	0	12.68	10.63	10.63	10.63	10.63
				759	1063			TPARTS			
				720	2857			TLABOR			

VERSION 1 (EMP# 127,11MAY10 14:37): 14082 UNABLE TO DUPLICATE CUSTOMERS

CONCERN 0.00 ROADTESTED OK, TESTED CRUISE CONTROL, OPERATING TO SPECS AT TIME OF TESTING, NO FAULT FOUND AT THIS TIME

VERSION 2 (EMP# 127,12MAY10 15:23): 14082 UNABLE TO DUPLICATE CUSTOMERS

TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	\$	\$	LABOR AMOUNT	
			PARTS AMOUNT	
			OIL AMOUNT	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS DISCOUNTS ADJ.	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE		

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

CUSTOMER #: 9703

204579

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PAGE 2

** PRE-INVOICE **

CONSULTANT:

397 EDWARD MILLER

HOME: CONT:N/A

BUS: CELL:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F		14082/14082	T741G

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48 11MAY10		0.00	CASH	12MAY10

R.O. OPENED	READY	OPTIONS
08:09 11MAY10	16:19 12MAY10	ENG:2.4 Liter MFI DOHC HO ECOTEC

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
CONCERN N9595	0.30	ROADTESTED OK	TESTED CRUISE CONTROL, OPERATING TO SPECS AT TIME OF TESTING, NO FAULT FOUND AT THIS TIME. PER DOC#(2209822) ADDED DIELECTRIC LUBE TO BCM CONNECTOR TO REPAIR PROBLEMS. D MPVI PitStop								
403	CPA	0.22	0.00	0	0	0	0	0	0.00	0.00	
VERSION 1 (EMP# 403, 12MAY10 15:31)							14082	0.00	PERFORM INSPECTION BRAKE SQUEAK FRONT		

THANK YOU FOR COMING TO
BEWLEY ALLEN CADILLAC
WHERE TRADITION AND THE FUTURE MEET

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
05-11-10	13:10	13:20	0.16	DW	127		C
	16:41	16:41	0.00	W	403		D
	16:44	16:44	0.00	W	403		D
	16:44	16:44	0.00	W	403		D
05-12-10	08:24	08:24	0.00	W	403		D
	09:27	09:27	0.00	W	403		D
	10:07	10:07	0.00	W	403		D
	10:38	10:38	0.00	W	403		D
	10:39	10:39	0.00	W	403		D
	10:39	10:39	0.00	W	403		D
	10:39	10:39	0.00	W	403		D
	10:44	10:44	0.00	W	403		D
	12:11	12:14	0.05	W	403		D
	12:15	12:24	0.15	W	403		D
	15:01	15:23	0.36	DW	127		C
	15:30	15:31	0.02	W	403		D

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46200	2857	720		48000	1063	759	
46000	0	0		26300	3920	*****	
22500	0	*****					

<small>TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK.</small> <small>ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</small>	<small>ORIGINAL EST.</small> \$	<small>AUTHORIZED ADDITIONS</small> \$	<small>DESCRIPTION</small> LABOR AMOUNT PARTS AMOUNT OIL AMOUNT SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES LESS DISCOUNTS ADJ. SALES TAX	<small>TOTALS</small>
	<small>I ALSO ACKNOWLEDGE ANY OR ALL WARRANTY WORK AS STATED ON THIS REPAIR ORDER AS SHOWN IN SECTIONS A, B, C & D.</small> <small>I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.</small> <small>CUST. SIGN. X</small> <small>ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED</small>		<small>PLEASE PAY THIS AMOUNT</small>	
<small>(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)</small>	<small>CUSTOMER SIGNATURE</small>			

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

CUSTOMER #: 9703

204579

BEWLEY ALLEN CADILLAC

ACCOUNTING

Where Tradition And The Future Meet

801 EAST MAIN STREET
ALHAMBRA, CALIFORNIA 91801

(626) 289-5203

FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

ALHAMBRA, CA

PAGE 3

** PRE-INVOICE **

CONSULTANT:

397 EDWARD MILLER

HOME: [REDACTED] CONT: N/A
BUS: [REDACTED] CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F [REDACTED]	[REDACTED]	14082/14082	1741G	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48 11MAY10		0.00	CASH	12MAY10
R.O. OPENED	READY	OPTIONS: ENG:2.4_Liter_MFI_DOHC_HO_ECOTEC					
08:09 11MAY10	16:19 12MAY10						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

COST, SALE, & COMP TOTALS 1479 3920 0

<small>TERMS: CASH OR CREDIT CARD NOTICE TO CONSUMER: IMPORTANT INFORMATION ON BACK</small> <small>ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</small>	ORIGINAL EST.	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	0.00
			PARTS AMOUNT	0.00
			OIL AMOUNT	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	0.00
			LESS DISCOUNTS ADJ.	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

CUSTOMER #: 9703

204579

BEWLEY ALLEN CADILLAC

Where Tradition And The Future Meet

801 EAST MAIN STREET

ALHAMBRA, CALIFORNIA 91801

(626) 289-6203

FAX (626) 282-1527

BAR# ARD143904 EPA# CAD981462328

WORKORDER

PAGE 1

ALHAMBRA, CA

HOME: [REDACTED] 5 CONT: N/A

BUS: [REDACTED] CELL: [REDACTED]

CONSULTANT: 397 MILLER, EDWARD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GRAY	08	CHEVROLET MALIBU	1G1ZH57B88F	[REDACTED]	14082/	T741G
DEL DATE	PROG DATE	WARR EXP	PROMISED	PO NO	PAYMENT	INV DATE
16APR08 DD		16APR2011	16:48 11MAY10		0.00 CASH	
R.O. OPENED	READY	OPTIONS: ENG:2.4 Liter MFI DOHC HO_ECOTEC				

11MAY2010 08:09

LINE OF CODE TECH TYPE DESCRIPTIONS/INSTRUCTIONS

- # A (12+) WC94 CUSTOMER STATES BRAKE LIGHTS STAY ON WHEN DRIVING, SAYS GOES OFF MOMENTARILY WHEN THE BRAKE PEDAL IS PRESSED, SEE EP *(Repaired on line "C")* ✓
- # B (12+) WC94 CUSTOMER STATES INTERMITT. SERVICE TRACTION CONTROL & SERVICE ESC WARNING MESSAGES COME ON WHEN DRIVING, OR WHEN RESTARTED, SAYS OCCURRING PRIOR TO CONCERN ON JOB "A" *(Repaired on line "C")* ✓
- # C (12+) WC94 CUSTOMER STATES CRUISE CONTROL IS INOP., SAYS "ON" INDICATOR LIGHT COMES ON, BUT WON'T SET, SEE ED *High Resistance brake*

D A1 CRA MEVI PitStop *terminal pellets* N9595 0.3 added *diagnostic lube*

 Preliminary Estimate : \$0.00

E-mail: CK00636@SBCGLOBAL.NET

(BPRS Sealed Home)
(BPRS Ratio 233 Counts)
 (25885305)
 (28110048)

escm & valvt, position machine

CO 131 system 00

THIS IS NOT AN INVOICE

BY LAW, YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE DRUGS CHECK TEST INDICATES ARE NECESSARY. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT, PLEASE READ REVERSE SIDE.

I hereby authorize the repair work herein set forth to be done with the necessary material and agree that you are not responsible for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. Receipt of vehicle described herein for repair or alterations is hereby acknowledged by the dealer. Said customer is hereby notified that the said property is not insured or protected to the amount of actual cash value thereof, and the dealer is not responsible for inspection thereof. Customer will be responsible for payment of reasonable attorney fee and costs in the event suit is brought for collection.

PRELIMINARY ESTIMATE \$ [REDACTED]

AUTHORIZED BY: X [REDACTED]

ALL PARTS WILL BE DISCARDED UNLESS OTHERWISE REQUESTED PRIOR TO BEGINNING WORK.

SAVE PARTS X

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

INITIATED BY:	AUTHORIZED BY:	ADDITIONAL REPAIRS	ADDITIONAL COST \$
REVISED ESTIMATE \$	BY	<input type="checkbox"/> IN PERSON <input type="checkbox"/> BY PHONE	DATE TIME
INITIATED BY:		ADDITIONAL REPAIRS	ADDITIONAL COST \$
REVISED ESTIMATE \$	AUTHORIZED BY:	<input type="checkbox"/> IN PERSON <input type="checkbox"/> BY PHONE	DATE TIME

Notice to consumer: Please read important information on back

TECH COPY

SERVICE DEPARTMENT HOURS
 7:30 A.M. TO 6:00 P.M. Monday thru Friday
 NO CARS RELEASED AFTER 6 PM WEEKDAYS



Document ID: 2374067

Page 1 of 2

2008 Chevrolet Malibu | Malibu (VIN Z) Service Manual | Brakes | View All Bulletins | Document ID: 2374067

#08-05-22-009B: Intermittently Brake Lights (Stop Lamps) Do Not Function Correctly, Extended Travel to Shift Out of Park, Cruise Control Inoperative, DTCs C0131, C0161 or C0277 Set (Perform Repair as Outlined) - (Dec 8, 2009)

Subject: Intermittently Brake Lights (Stop Lamps) Do Not Function Correctly, Extended Travel to Shift Out of Park, Cruise Control Inoperative, DTCs C0131, C0161 or C0277 Set (Perform Repair as Outlined)



Models: 2004-2007 Chevrolet Malibu, Malibu Maxx
2008 Chevrolet Malibu Classic
2005-2009 Pontiac G6
2007-2009 Saturn AURA

This bulletin is being revised to add DTC 0131 to the possible conditions list. Please discard Corporate Bulletin Number 08-05-22-009A (Section 05 - Brakes).

Condition

Some customers may comment that intermittently the brake lights do not function correctly. Other symptoms may include extended pedal travel required to shift out of PARK, cruise control does not function correctly, and DTC C0131, C0161 and/or C0277 may be set.

Cause

The most likely cause of this condition is high resistance due to terminal fretting corrosion in the body control module (BCM) C2 connector (specifically pins C2-18, C2-31 and C2-59).

Correction

DO NOT replace the BCM for this condition. Disconnecting the C2 connector, adding dielectric lubricant and reconnecting the C2 connector per the procedure below will correct the high resistance condition due to terminal fretting corrosion.

1. Remove the right side front floor console side trim panel to access to the Body Control Module (BCM).
2. Locate the C2 connector on the BCM.
3. Unlatch the C2 connector and disconnect the C2 connector from the BCM.
4. Apply dielectric lubricant (clear gel) GM P/N 12377900 (In Canada, use P/N 10953529), or

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- the equivalent, on the BCM C2 pins (apply with a one-inch nylon bristle brush) on all the C2 connector pins (this will treat the pins against fretting corrosion).
- 5. Reconnect the C2 connector back on the BCM and re-latch. Wipe away any excess lubricant..
- 6. Reinstall the right side front floor console side trim panel.
- 7. Using the Tech 2@, check that the BPPS ratio is equal to BPPS learned home when the brake pedal is not depressed.
 - If they are equal, brake lamps should be operating correctly and no further steps are necessary.
 - If they are not equal, perform the Brake Pedal Position Sensor Calibration procedure in SI to complete the repair.
- 8. Check the brake lights for proper operation. If incorrect, refer to SI and perform normal diagnostics.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
N9595*	BCM C2 Connector Repair	0.3 hr
* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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CERTIFICATION**

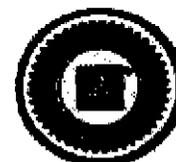
Document ID: 2209822

Page 1 of 2

2008 Chevrolet Malibu | Malibu (VIN Z) Service Manual | Document ID: 2209822

#PIC4883B: Possible Brakes Dragging And EBCM DTC Code C0131 And/Or C0161 - keywords adjust adjustable column drag electronic EPS odor power steer steering - (Nov 13, 2008)

Subject: Possible Brakes Dragging and EBCM DTC Code C0131 and or C0161



Models: 2008 Chevrolet Malibu
2008 Pontiac G6
2008 Saturn Aura
Above vehicles with (EPS and Adjustable pedals)

This PI was superseded to update the title and condition. Please discard PIC4883A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some customers may comment of a possible slight brake drag. This condition may or may not be significant enough to also set a C0131 and or C0161 in the EBCM.

Cause:

The EPS (Electronic Power Steering) column motor housing is contacting the bracket for the adjustable pedals. Also some customer may notice a clunk when letting off the brake pedal.

Recommendation/Instructions:

Correction:

1. Remove brake booster from cowl, keeping the gasket with the booster.
2. Install one washer, p/n 11518111, on each of the two studs of the brake booster and reinstall booster. The washer should be positioned between the cowl and the seal.
3. The new brake pedal position must be learned. To learn the new pedal position follow these sets.

a) Install Tech2/ candi Module and access Body systems/ BCM/ Module set up/ BPP Sensor Calibration and follow the instructions.

Important: The BPP sensor calibration should be done with the steering column in the full down position.

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Document ID: 2209822

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4. Clear EBCM related diagnostic codes. (ex. C0131)
5. Evaluate that there is no clunk noise when the pedal is released and the steering column is in the full down position and that the brake lights are off with the pedal released.

Note: If a new booster seal is needed the part number is 22729487.

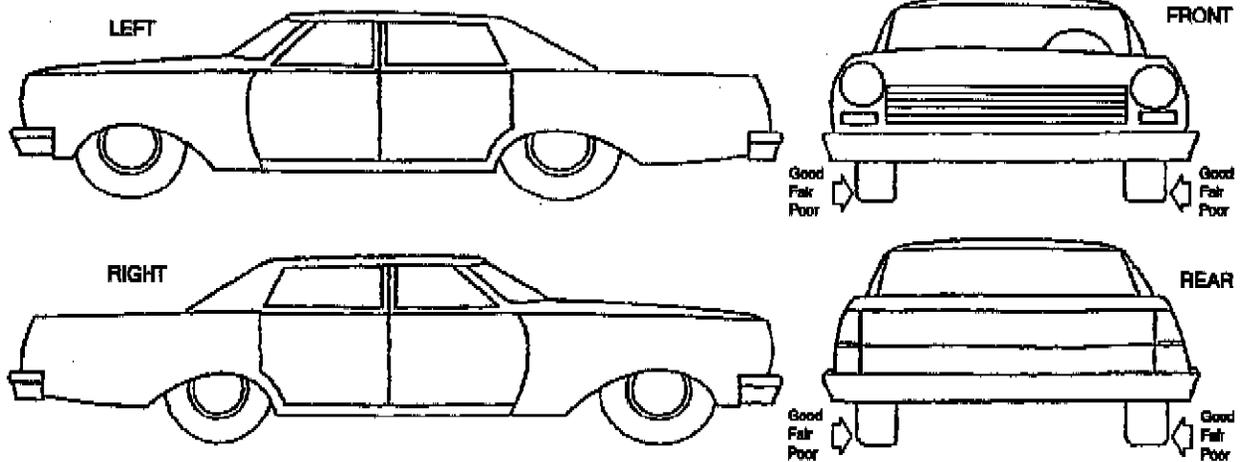
Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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CERTIFICATION

PRIOR DAMAGE NOTED



Damage Code	A. Bent	C. Cut	E. Chipped	G. Gouged	J. Scuffed	L. Punctured	N. Torn
Letter Chart:	B. Broken	D. Dented	F. Cracked	H. Missing	K. Stained	M. Scratched	T. Other

TIRE TREAD DEPTH	LABOR CODE	GREEN YELLOW RED
8/32" or greater	TIRE8	Green
7/32"	TIRE7	Yellow
6/32"	TIRE6	Yellow
5/32"	TIRE5	Yellow
4/32"	TIRE4	Yellow
3/32" or less	TIRE3	Red

BRAKE LINING MEASUREMENT	LABOR CODE	FRONT PADS	REAR PADS	REAR SHOES
7mm or greater	BK7	Green	Green	Green
6mm	BK6	Yellow	Green	Green
5mm	BK5	Yellow	Green	Green
4mm	BK4	Yellow	Green	Green
3mm or less	BK3	Red	Yellow	Yellow
2mm or less	BK2	Red	Red	Red
1mm or less	BK1	Red	Red	Red

* If tires are replaced this visit, measure and record the new parts readings.

** Since front pads wear faster, only enter rears as lowest readings if they measure yellow or red.

Name: CAYLOS Year/Model: 08 MALIBU Date: 5-11-10

Repair Order #: _____ VIN (last 8 digits): _____ Odometer: _____ MI: _____ MD: _____

Check and OK May Require Attention Soon Requires Immediate Attention

INTERIOR

Star Subscription activated Star DMN Enrollment Remaining engine oil life: _____ % Reset: _____ NA: _____
 Air Conditioning Performance

CHECK TIRE AND ROAD DEPTH

(Check body condition)

LF 8/32 or Greater 7/32 to 4/32 3/32 or Less PSI set to: _____ PSI
 LR 8/32 or Greater 7/32 to 4/32 3/32 or Less PSI set to: _____ PSI

RF 8/32 or Greater 7/32 to 4/32 3/32 or Less PSI set to: _____ PSI
 RR 8/32 or Greater 7/32 to 4/32 3/32 or Less PSI set to: _____ PSI

Cracks _____ Chips _____

Rear (if applicable) Windshield condition

Rotation needed Rotation performed LF LR

Alignment needed Alignment performed

Balance needed Balance performed RF RR

Wear Pattern/Damage

Battery condition Battery cables and connections

FLUIDS

OK	FILED	REQUIRES ATTENTION
<input type="checkbox"/>	<input type="checkbox"/>	Engine oil
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Brake fluid reservoir
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Transmission (if equipped w/dipstick)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Coolant recovery reservoir
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Power steering
<input type="checkbox"/>	<input type="checkbox"/>	Windshield washer

CHASSIS REARS (B.A. DR. AND LATE REAR HUBS)

LF 7 mm (9/32") 6 mm (8/32") 3 mm (4/32") 4 mm

LR

RF RR

Lowest Front Lining _____ Lowest Rear Lining _____

Brake system (also including lines, hoses and parking brake)

Additional Recommended Services

FRH	
1)	
2)	
3)	
4)	
5)	
6)	
7)	
8)	

Service Consultant: _____ Technician: _____ No.: 40

Recommended FRH: _____
Total FRH Sold: _____

SIMPLIFIED MAINTENANCE

MI Required Performed MII Required Performed

VIN: 1G1ZH57B8 8F [REDACTED] SELLG SCE: 13 MDL YR: 08 ORD NO: MQPVS5
VIN TYPE: N

EVENT DESC	SS/ SITE CD	DOCUMENT NUMBER	I S	INC EVENT DT CD	AMOUNT	
INCTV APPLICATN	13 20171	2869856		05/09/08 SBT	20.00	
INCTV APPLICATN	13 20171	2869855		05/09/08 SBW	100.00	
INCENTIVE MEMO	13 20171	2869856		05/08/08 SBT	20.00	
INCTV PAYMENT	13 20171	2869856		05/08/08 SBT	20.00	
INCENTIVE MEMO	13 20171	2869855		05/08/08 SBW	100.00	
INCTV PAYMENT	13 20171	2869855		05/08/08 SBW	100.00	
INCENTIVE MEMO	13 20171	00034260738		04/18/08 GDS	916.50	
INCTV PAYMENT	13 20171	00034260738		04/18/08 GDS	916.50	
INCTV APPLICATN	13 20171	00034260738		04/18/08 GDS	916.50	
INCENTIVE MEMO	13 20171	00034260738		04/18/08 FFC	43.17	
INCTV PAYMENT	13 20171	00034260738		04/18/08 FFC	43.17	
INCTV APPLICATN	13 20171	00034260738		04/18/08 FFC	43.17	
INCENTIVE MEMO	13 20171	00034260738		04/18/08 BKV	1,000.00	
INCTV PAYMENT	13 20171	00034260738		04/18/08 BKV	1,000.00	
INCTV APPLICATN	13 20171	00034260738		04/18/08 BKV	1,000.00	
DELIVERY D.O.E.	13 20171			04/17/08	0.00	
DELIVERY TO CUS	13 20171			04/16/08	0.00	
EXPIRATION TRAN	13 20171	10D94660528		03/09/08	0.00	
SETTLEMENT DATE	13 20171	10D94660528		03/08/08	21,152.95	CR
ORIGINAL INVOIC	13 20171	10D94660528		02/27/08	21,152.95	
COV/NVIS DATE	13 20171	10D94660528		02/27/08	0.00	
BAILMENT RELEAS	13 20171	10C05766117	B	02/27/08	21,152.95	CR
BAILMENT DATE	13 20171	10D94625596	B	02/25/08	21,152.95	
SHIPMENT DATE	13 20171			02/25/08	0.00	
PRODUCTION (BUI	13 20171			02/25/08	0.00	
PREFERENCE TO P	13 20171			02/12/08	0.00	
GM ORDER ACCEPT	13 20171			02/08/08	0.00	
GM ORDER ACCEPT				02/08/08	0.00	

VIN: 1G1ZH57B8 8F [REDACTED] SELLG SCE: 13 MDL YR: 08 ORD NO: MQPVS5

ODATE: 02/08/08 ORDER FAN: OTYPE: 070 DLVY SS/SITE CD: 13 20171
DDATE: 04/16/08 DLVY FAN: DTYPE: 023 SRVC TYPE: MILEAGE:

DLVY DOE: 04/17/08 ORDER BY:

CANC:

CANC DOE:

TRADE:

DLVY TO: CA VALLES
632 S LA PALOMA AVE
ALHAMBRA

CA 91801

TRD DOE:

SRVC IN:

SRVC OUT: CANC SRVC IN:

BFSO ORD DT: BFSO CUST:

PRICE ASSUR DT: PRICE ASSUR RT:

--INCENTIVES--

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
BKV	01	13 20171	00034260738	04/18/08	1,000.00	OA		0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLR INC MEMO NO: 00034260738 AUTH PUR CD:
MISC DATE: MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
FFC	01	13 20171	00034260738	04/18/08	43.17	OA		0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLVY INC MEMO NO: 00034260738 AUTH PUR CD:
MISC DATE: MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
GDS	01	13 20171	00034260738	04/18/08	916.50	OA		0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLR INC MEMO NO: 00034260738 AUTH PUR CD: 596850498
MISC DATE: MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
SBT	01	13 20171	2869856	05/08/08	20.00	OP		0.00	9

PROCESS TYPE: 004 CHECK NO: SSN:
DATA SCE: VEND INC MEMO NO: 2869856 AUTH PUR CD:
MISC DATE: 05/02/08 MISC:
POLICY PYMT CMNT: ACTV TYPE: A

VIN: 1G1ZH57B8 8F [REDACTED]

SELLG SCE: 13 MDL YR: 08 ORD NO: MQPVS5

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
SBW	01	13 20171	2869855	05/08/08	100.00	OP		0.00	9

PROCESS TYPE: 004
DATA SCE: VEND
MISC DATE: 05/02/08
POLICY PYMT CMNT:

CHECK NO:
INC MEMO NO: 2869855
MISC:

SSN:
AUTH PUR CD:

ACTV TYPE: A

2008 MALIBU 1LT /L4G GENERAL MOTORS CORPORATION
 75U DARK GRAY METALLIC & SUBSIDIARIES
 19B EBONY RENAISSANCE CENTER
 ORDER NO. MQPVS5/TRE STOCK NO. DETROIT MI 48243-1114
 VIN 1G1 ZH57 B8 8F VEHICLE INVOICE 10D94660528
 *****13*20171S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
1ZH69 MALIBU 1LT	20630.00	19495.35	INVOICE 02/27/08
LE5 ENGINE, 2.4L DOHC MFI	N/C	N/C	SHIPPED 02/25/08
MN5 4-SPEED AUTO TRANSMISSION	0.00	0.00	EXP I/T 03/09/08
PA2 (4) 17" WHEELS, CHROMETECH (REPLACES STD/OPT WHEELS)	N/C	N/C	INT COM 03/10/08
PDC POWER CONVENIENCE PACKAGE: *POWER 6-WAY DRIVER SEAT *REMOTE START *POWER ADJUSTABLE PEDALS	515.00	427.45	PRC EFF 02/25/08 KEYS G0091 G0091 WFP-S QTR OPT-1 BANK: COMERICA BA CHG-TO 20-171
PDM PREMIUM MAT PACKAGE: *PREMIUM CARPETED FLOOR MATS, FRONT/BACK *TRUNK MAT *CARGO NET	185.00	153.55	SHIP WT: 3383 HP: 19.3 GMS: 20236.45 SUPPLR: 21140.34 MRM: 21980.00 MEMO 916.50
VK3 FRONT LICENSE PLATE BRACKET	0.00	0.00	
YF5 50-STATE EMISSIONS	N/C	N/C	

TOTAL MODEL & OPTIONS	21330.00	20076.35	ACT 231 20086.45
DESTINATION CHARGE	650.00	650.00	H/B 261 639.90
LAM DEALER CONTRIBUTION		213.30	ADV 261 213.30
LAM GROUP CONTRIBUTION		213.30	EXP 65A 213.30

TOTAL 21980.00 21152.95 PAY 310 21152.95
 MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT 20100.45

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
 REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
 DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

WONDRIES CHEVROLET



February 14, 2011

Howard Silver, Esq.
Law Office of Howard D. Silver
513 Water Oak Ln Unit A
Oak Park, CA 91377

RE: [REDACTED] v. General Motors
Service Request: 71-913858405
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZH57B88F [REDACTED]
Customer Relationship Specialist: Mary Beth Hollman

Dear Mr. Silver:

Regarding the above case, General Motors would like to make the following repurchase offer on your client's 2008 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) his to show proof of ownership, lien release or payment history, and the signing of a release acceptable to General Motors.

General Motors requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreed date and time. If for some reason the selling dealership is unacceptable to your client, please let us know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Total payments # Unknown @ \$ Unknown (this includes sales tax of \$ 1,674.04)	\$ Upon Proof *
Total down payment	\$ 2,223.29
Subtotal:	\$ As Calculated
Less Usage/Depreciation (based on the service event at 8,580 miles)	\$ As Calculated
Less Incentives	\$ 1,000.00
Less Late Fees	\$ Upon Proof*
Subtotal:	\$ As Calculated
Attorney's Fees	\$ 3,000.00
Subtotal:	\$ As Calculated

* Payoff to lien holder (good through Unknown Date) \$ Upon Proof*

* Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Total Repurchase Offer	\$ As Calculated
------------------------	------------------

<i>Total due to attorney and client:</i>	\$ As Calculated
--	------------------

* In spite of our good faith efforts, General Motors has been unable to obtain the needed financial information independently. We ask for the assistance of your firm in promptly providing a complete payment history from the lender, on their letterhead, from which the needed figures can be calculated. In addition to a complete payment history, we will also need a lien payoff and a per diem. As an alternative, we ask that the attached Authorization of Release of Lien Information be promptly completed by your client and forwarded to our attention, so that we may obtain the needed information directly from the lender.

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

General Motors requests you make this offer available to your client at the earliest possible opportunity. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors

Attach.

CURRENT VEHICLE MILEAGE: _____

Client's Signature

Client's Signature

Date

Date

cc: FILE
L00115
V10202009

Release of Lien Information

I _____, hereby authorize
Customer(s)

Lien Holder Name

Address

Address

_____ to release any
Phone Number

and all information regarding my loan account # _____
Account Number

for _____ to General Motors Company,
Vehicle Identification Number (VIN)

including but not limited to a complete payment history of my account, a loan
payoff amount, interest paid to date, late charges, and per diem information.

Signature

Date

Signature

Date



February 16, 2011

Howard Silver, Esq.
Law Office of Howard D. Silver
513 Water Oak Ln Unit A
Oak Park, CA 91377

RE: [REDACTED]
Service Request: 71-913858405
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZH57B88F [REDACTED]
Customer Relationship Specialist: Mary Beth Hollman

Dear Mr. Silver:

Regarding the above case, General Motors would like to make the following repurchase offer on your client's 2008 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreed date and time. If for some reason the selling dealership is unacceptable to your client, please let us know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Total payments 33 @ \$ 424.40 (which includes sales tax of \$ 1,674.04)	\$ 14,005.20
Total down payment	\$ 2,223.29
<u>Registration (1 month)</u>	<u>\$ 22.75</u>
Subtotal:	\$ 16,251.24
<u>Less Rebates/Incentives</u>	<u>\$ 1,000.00</u>
<u>Less Usage/Depreciation</u>	<u>\$ 2,033.51</u>
Subtotal:	\$ 13,217.73
<u>Attorney's Fees</u>	<u>\$ 3,000.00</u>
Subtotal:	\$ 16,217.73

* Payoff to lien holder (good through 3/2/11) \$ 13,212.16
* Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer	\$ 29,429.89
------------------	--------------

<i>Total due to attorney and client:</i>	\$ 16,217.73
--	--------------

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle.

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

General Motors requests you make this offer available to your client at the earliest possible opportunity.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors

cc: FILE
Attach.

CURRENT VEHICLE MILEAGE: _____

Client 's Signature

Client 's Signature

Date

Date

RELEASE OF CLAIM

1. I, [REDACTED] (hereinafter referred to as "Releasor(s)"), as buyer(s) of a certain 2008 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZH57B881 [REDACTED] (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Company of \$ 29,429.89, said payment to be made as outlined below, does for himself and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges General Motors Corporation, Motors Liquidation Company, General Motors Company, their subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable (hereinafter referred to as "Releasees"), of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 16,217.73, made payable to Carlos A Valles and Law Office of Howard D. Silver; the second in the amount of \$ 13,212.16, made payable to Santander Consumer USA Inc.

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to General Motors Company, will execute a limited Power of Attorney in favor of General Motors Company to correct any errors in title, and will execute an Odometer Statement.

(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before General Motors Company tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:

(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to General Motors Company upon receipt of \$ 29,429.89, less the estimated cost of repair to said Vehicle,

(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below General Motors Company shall make payment of said consideration to Releasor(s) of \$ 29,429.89, less said value of said Vehicle, and,

(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2008 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

Initials: _____

(iv) That the Vehicle shall not exceed 19,006 plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of payment of \$0.445 per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by Releasees or its authorized dealer.

(c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from Releasees by Releasor(s);

(d) That neither General Motors Company's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by Releasees to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;

(f) That Releasor(s) represents and warrant(s) that he is entitled to give a full and complete release of the claims which are the subject hereof;

(g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;

(h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;

(i) That Releasor(s) does hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless Releasees from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(j) That no promise, agreement, statement or representation except as expressed in this release has been made to be relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and Releasees.

**INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE
UNDER SIGNED HAS AFFIXED HIS/HER SIGNATURE THIS _____ DAY OF
_____, 20_____.**

The undersigned has carefully read and understands this release and signs it to resolve the claim described above.

CURRENT VEHICLE MILEAGE _____ DATE SIGNED: _____

WITNESS: _____

Initials: _____

Claimant's Signature

Claimant's Signature

Address

Address

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____,
20____, by Carlos A Valles.

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____

CC: File
L00025-T
Rev 05/01/07

2008 Chevrolet Malibu LT Prices with Options Results - Windows Internet Explorer provided by GM Cars

File Edit View Favorites Tools Help

2008 Chevrolet Malibu LT Prices with Options Results



Photos Videos 360

91802 UPDATE Pricing for Alhambra, CA

True Market Value*
 \$11,126
 Private Party Sale \$12,755
 Dealer Retail \$14,014

VIEW INVENTORY

Pricing Details for a Chevrolet Malibu LT
 2.4L 4-cyl. 4-speed Automatic

Customized True Market Value® Prices

	Trade-In	Private Party	Dealer Retail
National Base Price	\$10,071	\$11,674	\$12,883
Optional Equipment	\$217	\$244	\$294
Power Adjustable Pedals	\$136	\$153	\$104
Remote Engine Start	\$81	\$91	\$110
Color Adjustment - Dark Gray Metallic	\$32	\$37	\$41
Regional Adjustment - for Zip Code 91802	\$-34	\$-40	\$-44
Mileage Adjustment - 19,006 miles	\$840	\$840	\$840
Condition Adjustment - Clean	\$0	\$0	\$0
Total	\$11,126	\$12,755	\$14,014

Buying a Certified Used Vehicle Dealer Retail
 Certified Used Price \$14,989

Please Take a Moment to Share your Opinions on Insurance

Take the survey

Survey by Experian

Tips and Advice

- 10 Steps to Buying a New Car
- 10 Steps to Selling Your Car
- New Car Buying Guides
- Fuel Economy
- Car Safety
- Car Technology

CASH BACK
LOW APR
SPECIAL LEASES

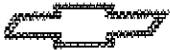


TOYOTA
 moving forward

CLICK HERE TO SEE ALL OFFERS

Done

Start Siebel Automoti... 2008 Chevrol... 11/24/2010 02:00... Valles Microsoft Excel ... 9:33 AM



GMC

HUMMER

General Motors Business Resource Center

FAX

To: Howard Silver

Company:

Fax: 818-879-0862

Phone:

From: Mary Beth Hollman

Fax: 866-874-5882

Phone: 866-790-5700 Ext 41499

E-mail:

cc: RE: SERVICE REQUEST NO. 71-913858405

2/15/11

NOTES:

~~purchase agreement~~, REGISTRATION,
Loan payoff & payment
HISTORY ENCLOSED.

HOWARD SILVER

AUTO, REGISTRATION VALID FROM 04/18/2010 TO 04/18/2011 TYPE 11 LICENSE NUMBER [REDACTED]

VEHICLE IDENTIFICATION NUMBER 1G1ZH57B88F [REDACTED]

BODY TYPE MODEL 4D

DATE ISSUED 04/29/2010

DATE FIRST SOLD 00/00/2008

CLASS ER

MAKE CHEV

Yr. Model 2008

TOTAL FEES PAID \$273 1900

TYPE VEH	MP	AX	WC	UNLADEN/CGW
120	G			

[REDACTED]
ALHAMBRA CA [REDACTED]

OWNER
RESIDENTIAL

HSBC
PO BX 17902

SAN DIEGO



R0056
L0187

92177
141041720100470

STATE OF CALIFORNIA
DEPARTMENT OF MOTOR VEHICLES
VALIDATED REGISTRATION CARD
READ REVERSE SIDE - IMPORTANT INSTRUCTIONS

A6021729



P.O. BOX 961245
Fort Worth, TX 76161-1245

February 15, 2011



Account Number: [REDACTED]
Collateral: 1G1ZH57B88F [REDACTED] 2008, CHE, MALIBU
Payoff Amount: \$ 13,212.16 (This payoff is good for 15 days from today's date)
Daily Interest: \$ 5.36
Payoff Through: 3/2/2011

To Whom It May Concern:

Please be advised that the payoff effective date will be the date we receive the funds. For a payoff sent after the 3/2/2011, please add \$ 5.36 for each additional day.

Santander Consumer USA Inc.
1010 W. Mockingbird Lane
Suite 100
Dallas, TX 75247

The title will be mailed after the receipt of your payment in accordance to the customer's state laws. Should you need the title prior to that time, please send certified funds.

If this payoff is for a dealership you must send an authorization for payoff, signed by the customer, instructing us to mail the title to you. If you have any questions regarding this matter please feel free to contact us at 1-888-222-4227.

Sincerely,

Santander Consumer USA Inc.

This is an attempt to collect a debt and any information obtained will be used for that purpose. This communication is from a debt collector.

NOTICE: If you are entitled to the protections of the United States Bankruptcy Code (11 U.S.C. §§ 362; 524) regarding the subject matter of this letter, the following applies to you: **THIS COMMUNICATION IS NOT AN ATTEMPT TO COLLECT, ASSESS, OR RECOVER A CLAIM IN**

VIOLATION OF THE BANKRUPTCY CODE AND IS FOR INFORMATIONAL PURPOSES ONLY.

NOTICE TO CALIFORNIA RESIDENTS: You are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligation.

NOTICE TO MAINE RESIDENTS: Hours of operation: 7 a.m. to 9 p.m. Central Time, Monday through Friday. Our toll free telephone number is 1.888.222.4227.

NOTICE TO MASSACHUSETTS RESIDENTS: Hours of operation: 7 a.m. to 9 p.m. Central Time, Monday through Friday. Our toll free telephone number is 1.888.222.4227.

Notice of Important Rights: You have the right to make a written or oral request that telephone calls regarding your debt not be made to you at your place of employment. Any such oral request will be valid for only ten (10) days unless you provide written confirmation of the request postmarked or delivered within seven (7) days of such request. You may terminate this request by writing to Santander Consumer USA.

NOTICE TO BUFFALO RESIDENTS: This collection agency is licensed by the City of Buffalo, New York License Number 556975.

NOTICE TO NEW YORK CITY RESIDENTS: This collection agency is licensed by the New York City Department of Consumer Affairs License Number 1343310.

Confidentiality Notice: The information contained in this facsimile message is legally privileged and confidential information intended only for the use of the individual(s) or entity named in this document. If the reader is not the intended recipient, he/she is hereby notified that any dissemination, distribution or copy of this facsimile is strictly prohibited.



P.O. BOX 961245
Fort Worth, TX 76161-1245

Date: February 15, 2011
To: [REDACTED]
Fax: [REDACTED]
From: Santander Consumer USA, Inc.

Comments:

This is an attempt to collect a debt and any information obtained will be used for that purpose. This communication is from a debt collector.

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P.O. BOX 951245
Fort Worth, TX 76161-1245

Account Number: [REDACTED]

Primary Name: [REDACTED]

Good Through	Total Payoff	Principal	Interest	Late Fees	Misc. Fees	
Mar 02, 2011	\$13,212.16	\$13,061.96	\$150.21	\$0.00	\$0.00	
System allocated payment Lockbox Payment BTCH# 00000602 SEQ# 0211 CK# [REDACTED]						
Effective Date	Amount	Principal	Interest	Late Fees	Misc. Fees	Principal Balance
Feb 02, 2011	\$-424.40	\$-244.07	\$-180.33	\$0.00	\$0.00	\$13,061.96
System allocated payment Lockbox Payment BTCH# 00000651 SEQ# 0017 CK# [REDACTED]						
Dec 31, 2010	\$-424.40	\$-257.29	\$-167.11	\$0.00	\$0.00	\$13,306.03
System allocated payment Lockbox Payment BTCH# 00000635 SEQ# 0032 CK# [REDACTED]						
Nov 09, 2010	\$-424.40	\$-204.87	\$-219.53	\$0.00	\$0.00	\$13,862.47
System allocated payment Lockbox Payment BTCH# 00000612 SEQ# 0115 CK# [REDACTED]						
Oct 02, 2010	\$-424.40	\$-248.02	\$-176.38	\$0.00	\$0.00	\$14,067.34
System allocated payment Lockbox Payment BTCH# 00000632 SEQ# 0029 CK# [REDACTED]						
Sep 02, 2010	\$-424.40	\$-227.31	\$-197.09	\$0.00	\$0.00	\$14,315.36
System allocated payment Lockbox Payment BTCH# 00000045 SEQ# 0063 CK# [REDACTED]						
Jul 31, 2010	\$-424.40	\$-248.24	\$-176.16	\$0.00	\$0.00	\$14,542.67
System allocated payment Lockbox Payment BTCH# 00000023 SEQ# 0020 CK# [REDACTED]						

Jul 02, 2010	\$-424.40	\$-220.96	\$-203.44	\$0.00	\$0.00	\$14,790.91
System allocated payment Lockbox Payment BTCH# 00000030 SEQ# 0168 CK# [REDACTED]						
May 30, 2010	\$-424.40	\$-248.91	\$-175.49	\$0.00	\$0.00	\$15,011.87
System allocated payment Lockbox Payment BTCH# 00000062 SEQ# 0099 CK# [REDACTED]						
May 02, 2010	\$-424.40	\$-239.79	\$-184.61	\$0.00	\$0.00	\$15,260.78
System allocated payment Lockbox Payment BTCH# 00000036 SEQ# 0054 CK# [REDACTED]						
Apr 03, 2010	\$-424.40	\$-211.47	\$-212.93	\$0.00	\$0.00	\$15,500.57
System allocated payment Lockbox Payment BTCH# 00000045 SEQ# 0102 CK# [REDACTED]						
Mar 01, 2010	\$-424.40	\$-234.48	\$-189.92	\$0.00	\$0.00	\$15,712.04
System allocated payment Converted Regular Payment						
Jan 31, 2010	\$-424.40	\$-225.16	\$-199.24	\$0.00	\$0.00	\$15,946.52
System allocated payment Converted Regular Payment						
Jan 01, 2010	\$-424.40	\$-202.49	\$-221.91	\$0.00	\$0.00	\$16,171.68
System allocated payment Converted Regular Payment						
Nov 29, 2009	\$-424.40	\$-226.69	\$-197.71	\$0.00	\$0.00	\$16,374.17
System allocated payment Converted Regular Payment						
Oct 31, 2009	\$-424.40	\$-210.37	\$-214.03	\$0.00	\$0.00	\$16,600.86
System allocated payment Converted Regular Payment						
Sep 30, 2009	\$-424.40	\$-235.38	\$-189.02	\$0.00	\$0.00	\$16,811.23
System allocated payment Converted Regular Payment						
Sep 03, 2009	\$-424.40	\$-183.81	\$-240.59	\$0.00	\$0.00	\$17,046.61
System allocated payment Converted Regular Payment						
Jul 31, 2009	\$-424.40	\$-230.78	\$-193.62	\$0.00	\$0.00	\$17,230.42
System allocated payment Converted Regular Payment						
Jul 04, 2009	\$-424.40	\$-170.96	\$-253.44	\$0.00	\$0.00	\$17,461.20
System allocated payment Converted Regular Payment						

May 30, 2009	\$-424.40	\$-219.12	\$-205.28	\$0.00	\$0.00	\$17,632.16
System allocated payment Converted Regular Payment						
May 02, 2009	\$-424.40	\$-194.65	\$-229.75	\$0.00	\$0.00	\$17,851.28
System allocated payment Converted Regular Payment						
Apr 01, 2009	\$-424.40	\$-184.81	\$-239.59	\$0.00	\$0.00	\$18,045.93
System allocated payment Converted Regular Payment						
Feb 28, 2009	\$-424.40	\$-212.32	\$-212.08	\$0.00	\$0.00	\$18,230.74
System allocated payment Converted Regular Payment						
Jan 31, 2009	\$-424.40	\$-194.77	\$-229.63	\$0.00	\$0.00	\$18,443.06
System allocated payment Converted Regular Payment						
Jan 01, 2009	\$-424.40	\$-184.77	\$-239.63	\$0.00	\$0.00	\$18,637.83
System allocated payment Converted Regular Payment						
Dec 01, 2008	\$-424.40	\$-190.15	\$-234.25	\$0.00	\$0.00	\$18,822.60
System allocated payment Converted Regular Payment						
Nov 01, 2008	\$-424.40	\$-180.05	\$-244.35	\$0.00	\$0.00	\$19,012.75
System allocated payment Converted Regular Payment						
Oct 01, 2008	\$-424.40	\$-169.94	\$-254.46	\$0.00	\$0.00	\$19,192.80
System allocated payment Converted Regular Payment						
Aug 30, 2008	\$-424.40	\$-183.58	\$-240.82	\$0.00	\$0.00	\$19,362.74
System allocated payment Converted Regular Payment						
Jul 31, 2008	\$-424.40	\$-165.35	\$-259.05	\$0.00	\$0.00	\$19,546.32
System allocated payment Converted Regular Payment						
Jun 29, 2008	\$-424.40	\$-171.27	\$-253.13	\$0.00	\$0.00	\$19,711.67
System allocated payment Converted Regular Payment						
May 29, 2008	\$-424.40	\$-72.01	\$-352.39	\$0.00	\$0.00	\$19,882.94
System allocated payment Converted Regular Payment						

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GMC

HUMMER

General Motors Business Resource Center

FAX

To: Howard Silver

Company:

Fax: 818-879-0862

Phone:

From: Mary Beth Hollman

Fax: 866-874-5882

Phone: 866-790-5700 Ext 41499

E-mail:

cc:

NOTES:

Please respond by phone, fax, or email to Mary Beth Hollman

Phone: 866-790-5700 Ext 41499

Fax: 866-874-5882

Email: marybeth_hollman@gmexpert.com

2/16/11

MS. Hollman,

YOUR USAFE figure is too high.
 Using 8,580 miles (6/16/09 repair now)
 the figure should be 8580/120,000
 = .0715 x \$20,236.45 (cash price of vehicle)
 = \$1446.91 USAFE fee.
 Please reuse your offer.
 Howard Silver



hsilver283@aol.com

02/22/2011 02:28 PM

To: marybeth_hollman@gmexpert.com

cc

bcc

Subject: Re: [REDACTED] v GM/ 2008 Chevrolet Malibu

There was another payment my client made that was not accounted for on the documents I sent you. I am waiting for updated documents which I will send.

Thank you.

Howard Silver

-----Original Message-----

From: marybeth_hollman@gmexpert.com

To: hsilver@howardsilverlaw.com

Sent: Tue, Feb 22, 2011 11:19 am

Subject: Valles v GM/ 2008 Chevrolet Malibu

RE: Customer Last Name: [REDACTED]

Service Request: 71-913858405

2008 Chevrolet Malibu

Vehicle Identification Number: 1G1ZH57B88F [REDACTED]

Customer Relationship Specialist: Mary Beth Hollman

Telephone: 866-790-5700 Ext 41499

Dear Mr. Silver,

I have not had a response from you to my last fax advising that the mileage offset is calculated using amounts paid and payable. Please present our offer to your client and advise your client's response at your earliest opportunity. I hope we may be able to communicate a bit more efficiently via email.

If you have further questions, please contact the Customer Relationship Specialist at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors



Howard Silver
<hsilver283@aol.com>

02/24/2011 10:51 AM

To marybeth_hollman@gmexpert.com

cc Howard Silver <hsilver283@aol.com>

bcc

Subject [REDACTED] Settlement

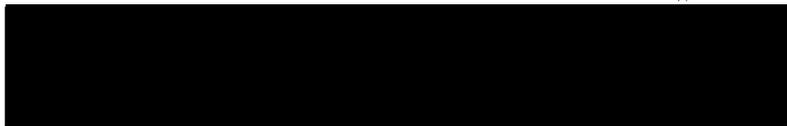
Updated financial information for above case enclosed. Please send new offer.

Thank you.

Howard Silver

SantanderConsumerUS.

February 23, 2011



Account Number:	450
Collateral:	1G
Payoff Amount:	\$ 1

Daily Interest:

\$ 5.

Payoff Through:

3/10

To Whom It May Concern

Please be advised that the
payoff sent after the 3/10

Santander Cons

1010 W. Mockin

Suite 100

Dallas, TX 7524

The title will be mailed at
laws. Should you need th

If this payoff is for a deal

If this payment is for a dear customer, instructing us please feel free to contact

Sincerely,

Santander Consumer US

This is an attempt to collect a debt collector.

NOTICE: If you are entitled to the matter of this letter, the following a

RECOVER A CLAIM IN VIOLATI

NOTICE TO CALIFORNIA R

credit record may be submitte

SantanderConsumerU

NOTICE TO MAINE RES

Our toll free telephone nu

NOTICE TO MASSACHU

through Friday. Our toll fre

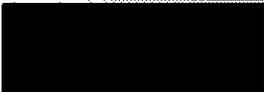
Notice of Important I

regarding your debt not

only ten (10) days unke

seven (7) days of such

NOTICE TO BUFFALO I

License Number 

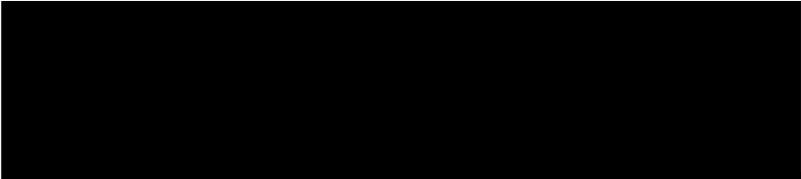
NOTICE TO NEW YORK

Department of Cons

Department of Consumer Affairs

Confidentiality Notice: The information contained herein is confidential. Any use of the individual(s) or entity name, address, phone number, or other identifying information, or distribution or copy of this facsimile is prohibited.

SantanderConsumer



ALHAMBRA, CA

Comments:

Santander Consumer

Account Number:

Good Through	
Mar 11, 2011	
Effective Date	
Feb 15, 2011	

System allocated payment Drive Collector - American Ex	
Feb 15, 2011	
Miscellaneous fee payment Drive Collector - American Ex	
Feb 15, 2011	
Miscellaneous fee asesment Drive Collector - American Ex	
Feb 02, 2011	
System allocated payment Lockbox Payment BTCH# 00000602 SEQ# 0211	
Dec 31, 2010	
System allocated payment Lockbox Payment BTCH# 00000651 SEQ# 0017	
Dec 01, 2010	
System allocated payment	

	System allocated payment Lockbox Payment BTCH# 00000635 SEQ# 0032
Nov 09, 2010	
	System allocated payment Lockbox Payment BTCH# 00000612 SEQ# 0115
Oct 02, 2010	
	System allocated payment Lockbox Payment BTCH# 00000632 SEQ# 0029
Sep 02, 2010	
	System allocated payment Lockbox Payment BTCH# 00000045 SEQ# 0063
Jul 31, 2010	
	System allocated payment Lockbox Payment BTCH# 00000023 SEQ# 0020
Jul 02, 2010	

FEB 06, 2010

System allocated payment

Lockbox Payment

BATCH# 00000030 SEQ# 0168 C

SantanderConsumer

May 30, 2010	
System allocated payment Lockbox Payment BTCH# 000000062 SEQ# 009	
May 02, 2010	
System allocated payment Lockbox Payment BTCH# 000000036 SEQ# 005	
Apr 03, 2010	
System allocated payment Lockbox Payment BTCH# 000000045 SEQ# 010	
Mar 01, 2010	
System allocated payment Converted Regular Payment	

Jan 31, 2010

System allocated payment
Converted Regular Payment

Jan 01, 2010

System allocated payment
Converted Regular Payment

Nov 29, 2009

System allocated payment
Converted Regular Payment

Oct 31, 2009

System allocated payment
Converted Regular Payment

Sep 30, 2009

System allocated payment
Converted Regular Payment

Sep 03, 2009

System allocated payment
Converted Regular Payment

Jul 31, 2009

System allocated payment
Converted Regular Payment

Jul 04, 2009

System allocated payment
Converted Regular Payment

May 30, 2009

System allocated payment
Converted Regular Payment

May 02, 2009

System allocated payment
Converted Regular Payment

Apr 01, 2009

System allocated payment
Converted Regular Payment

Feb 28, 2009

System allocated payment

Converted Regular Payment

Jan 31, 2009

System allocated payment

SantanderConsumer

Converted Regular Payment
Jan 01, 2009
System allocated payment Converted Regular Payment
Dec 01, 2008
System allocated payment Converted Regular Payment
Nov 01, 2008
System allocated payment Converted Regular Payment
Oct 01, 2008
System allocated payment Converted Regular Payment
Aug 30, 2008

System allocated payment Converted Regular Payment	
Jul 31, 2008	
System allocated payment Converted Regular Payment	
Jun 29, 2008	
System allocated payment Converted Regular Payment	
May 29, 2008	
System allocated payment Converted Regular Payment	

This is an attempt to collect a debt :
NOTICE TO CALIFORNIA RESIDENTS
 submitted to a credit reporting agency.

NOTICE TO MAINE RESIDENTS
 number is 1.888.222.4227.

NOTICE TO NEW YORK RESIDENTS

NOTICE TO MASSACHUSETTS
telephone number is 1.888.222.4227

Notice of Important Rights: You are receiving this notice from your place of employment. Any copy of this notice that is postmarked or delivered within 30 days of the date of your hire is valid.

NOTICE TO BUFFALO RESIDENTS

NOTICE TO NEW YORK CITY
License Number [REDACTED]

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**MaryBeth
Hollman/Austin/GM1**

02/25/2011 09:20 AM

To: Howard Silver <hsilver283@aol.com>@SITEWCWEB

cc

bcc

Subject: Re: [REDACTED] Settlement 

RE: Customer Last Name: [REDACTED]
Service Request: 71-913858405
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZH57B88F [REDACTED]
Customer Relationship Specialist: Mary Beth Hollman
Telephone: 866-790-5700 Ext 41499

Dear Mr. Silver,

Could you please send the financial information in the form of a PDF attachment. In its current state it is far too large to read and the right side is completely cut off.

If you have further questions, please contact the Customer Relationship Specialist at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors



**MaryBeth
Hollman/Austin/GM1**

02/28/2011 08:51 AM

To hsilver283@aol.com@SITEWCWEB

cc

bcc

Subject Re: [REDACTED] Settlement 

RE: Customer Last Name: [REDACTED]
Service Request: 71-913858405
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZH57B88F [REDACTED]
Customer Relationship Specialist: Mary Beth Hollman
Telephone: 866-790-5700 Ext 41499

Dear Mr. Silver,

Please find the updated offer and release attached.



Offer 2-28-2011 Valles.doc Release 2-28-2011 Valles.doc

If you have further questions, please contact the Customer Relationship Specialist at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors

2/25/2011

TO: MARY Beth HOLLMAN -
866-874-5882

From: HOWARD SILVER

Re: financial information
for service request no.

71-913858405 -

CARLOS VALLES SETTLEMENT



P.O. BOX 961245
Fort Worth, TX 76161-1245

Date: February 24, 2011
To: [REDACTED]
Fax: (818) 879-0862
From: Santander Consumer USA, Inc.

Comments:

This is an attempt to collect a debt and any information obtained will be used for that purpose. This communication is from a debt collector.

NOTICE TO CALIFORNIA RESIDENTS: You are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligation.

NOTICE TO MAINE RESIDENTS: Hours of operation: 7 a.m. to 9 p.m. Central Time, Monday through Friday. Our toll free telephone number is 1.888.222.4227.

NOTICE TO MASSACHUSETTS RESIDENTS: Hours of operation: 7 a.m. to 9 p.m. Central Time, Monday through Friday. Our toll free telephone number is 1.888.222.4227.

Notice of Important Rights: You have the right to make a written or oral request that telephone calls regarding your debt not be made to you at your place of employment. Any such oral request will be valid for only ten (10) days unless you provide written confirmation of the request postmarked or delivered within seven (7) days of such request. You may terminate this request by writing to Santander Consumer USA.

NOTICE TO BUFFALO RESIDENTS: This collection agency is licensed by the City of Buffalo, New York License Number 556975.

NOTICE TO NEW YORK CITY RESIDENTS: This collection agency is licensed by the New York City Department of Consumer Affairs License Number [REDACTED]

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P.O. BOX 981245
Fort Worth, TX 76161-1245

Account Number: [REDACTED]

Primary Name: [REDACTED]

Good Through	Total Payoff	Principal	Interest	Late Fees	Misc. Fees	
Mar 11, 2011	\$12,832.54	\$12,707.30	\$125.24	\$0.00	\$0.00	
Effective Date	Amount	Principal	Interest	Late Fees	Misc. Fees	Principal Balance
Feb 15, 2011	\$-424.40	\$-354.66	\$-69.74	\$0.00	\$0.00	\$12,707.30
System allocated payment Drive Collector - American Express						
Feb 15, 2011	\$-15.00	\$0.00	\$0.00	\$0.00	\$-15.00	\$13,061.96
Miscellaneous fee payment Drive Collector - American Express						
Feb 15, 2011	\$15.00	\$0.00	\$0.00	\$0.00	\$15.00	\$13,061.96
Miscellaneous fee assessment Drive Collector - American Express						
Feb 02, 2011	\$-424.40	\$-244.07	\$-180.33	\$0.00	\$0.00	\$13,061.96
System allocated payment Lockbox Payment BTCH# 00000602 SEQ# 0211 CK# [REDACTED]						
Dec 31, 2010	\$-424.40	\$-257.29	\$-167.11	\$0.00	\$0.00	\$13,306.03
System allocated payment Lockbox Payment BTCH# 00000651 SEQ# 0017 CK# [REDACTED]						
Dec 01, 2010	\$-424.40	\$-299.15	\$-125.25	\$0.00	\$0.00	\$13,563.32
System allocated payment Lockbox Payment BTCH# 00000635 SEQ# 0032 CK# [REDACTED]						
Nov 09, 2010	\$-424.40	\$-204.87	\$-219.53	\$0.00	\$0.00	\$13,862.47
System allocated payment Lockbox Payment BTCH# 00000612 SEQ# 0115 CK# [REDACTED]						
Oct 02, 2010	\$-424.40	\$-248.02	\$-176.38	\$0.00	\$0.00	\$14,067.34
System allocated payment Lockbox Payment BTCH# 00000632 SEQ# 0029 CK# [REDACTED]						
Sep 02, 2010	\$-424.40	\$-227.31	\$-197.09	\$0.00	\$0.00	\$14,315.36
System allocated payment Lockbox Payment BTCH# 00000045 SEQ# 0063 CK# [REDACTED]						
Jul 31, 2010	\$-424.40	\$-248.24	\$-176.16	\$0.00	\$0.00	\$14,542.67
System allocated payment Lockbox Payment BTCH# 00000023 SEQ# 0020 CK# [REDACTED]						
Jul 02, 2010	\$-424.40	\$-220.96	\$-203.44	\$0.00	\$0.00	\$14,790.91
System allocated payment Lockbox Payment BTCH# 00000030 SEQ# 0168 CK# [REDACTED]						

May 30, 2010	\$-424.40	\$-248.91	\$-175.49	\$0.00	\$0.00	\$15,011.87
System allocated payment Lockbox Payment BTCH# 00000062 SEQ# 0099 CK# [REDACTED]						
May 02, 2010	\$-424.40	\$-239.79	\$-184.61	\$0.00	\$0.00	\$15,260.78
System allocated payment Lockbox Payment BTCH# 00000036 SEQ# 0054 CK# [REDACTED]						
Apr 03, 2010	\$-424.40	\$-211.47	\$-212.93	\$0.00	\$0.00	\$15,500.57
System allocated payment Lockbox Payment BTCH# 00000045 SEQ# 0102 CK# [REDACTED]						
Mar 01, 2010	\$-424.40	\$-234.48	\$-189.92	\$0.00	\$0.00	\$15,712.04
System allocated payment Converted Regular Payment						
Jan 31, 2010	\$-424.40	\$-225.16	\$-199.24	\$0.00	\$0.00	\$15,946.52
System allocated payment Converted Regular Payment						
Jan 01, 2010	\$-424.40	\$-202.49	\$-221.91	\$0.00	\$0.00	\$16,171.68
System allocated payment Converted Regular Payment						
Nov 29, 2009	\$-424.40	\$-226.69	\$-197.71	\$0.00	\$0.00	\$16,374.17
System allocated payment Converted Regular Payment						
Oct 31, 2009	\$-424.40	\$-210.37	\$-214.03	\$0.00	\$0.00	\$16,600.86
System allocated payment Converted Regular Payment						
Sep 30, 2009	\$-424.40	\$-233.58	\$-189.02	\$0.00	\$0.00	\$16,811.23
System allocated payment Converted Regular Payment						
Sep 03, 2009	\$-424.40	\$-183.81	\$-240.59	\$0.00	\$0.00	\$17,046.61
System allocated payment Converted Regular Payment						
Jul 31, 2009	\$-424.40	\$-230.78	\$-193.62	\$0.00	\$0.00	\$17,230.42
System allocated payment Converted Regular Payment						
Jul 04, 2009	\$-424.40	\$-170.96	\$-253.44	\$0.00	\$0.00	\$17,461.20
System allocated payment Converted Regular Payment						
May 30, 2009	\$-424.40	\$-219.12	\$-205.28	\$0.00	\$0.00	\$17,632.16
System allocated payment Converted Regular Payment						
May 02, 2009	\$-424.40	\$-194.65	\$-229.75	\$0.00	\$0.00	\$17,851.28
System allocated payment Converted Regular Payment						
Apr 01, 2009	\$-424.40	\$-184.81	\$-239.59	\$0.00	\$0.00	\$18,045.93
System allocated payment Converted Regular Payment						
Feb 28, 2009	\$-424.40	\$-212.32	\$-212.08	\$0.00	\$0.00	\$18,230.74
System allocated payment Converted Regular Payment						
Jan 31, 2009	\$-424.40	\$-194.77	\$-229.63	\$0.00	\$0.00	\$18,443.06
System allocated payment						

Converted Regular Payment						
Jan 01, 2009	\$-424.40	\$-184.77	\$-239.63	\$0.00	\$0.00	\$18,637.83
System allocated payment Converted Regular Payment						
Dec 01, 2008	\$-424.40	\$-190.15	\$-234.25	\$0.00	\$0.00	\$18,822.60
System allocated payment Converted Regular Payment						
Nov 01, 2008	\$-424.40	\$-180.05	\$-244.35	\$0.00	\$0.00	\$19,012.75
System allocated payment Converted Regular Payment						
Oct 01, 2008	\$-424.40	\$-169.94	\$-254.46	\$0.00	\$0.00	\$19,192.80
System allocated payment Converted Regular Payment						
Aug 30, 2008	\$-424.40	\$-183.58	\$-240.82	\$0.00	\$0.00	\$19,362.74
System allocated payment Converted Regular Payment						
Jul 31, 2008	\$-424.40	\$-165.35	\$-259.05	\$0.00	\$0.00	\$19,546.32
System allocated payment Converted Regular Payment						
Jun 29, 2008	\$-424.40	\$-171.27	\$-253.13	\$0.00	\$0.00	\$19,711.67
System allocated payment Converted Regular Payment						
May 29, 2008	\$-424.40	\$-72.01	\$-352.39	\$0.00	\$0.00	\$19,882.94
System allocated payment Converted Regular Payment						

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P.O. BOX 951245
Fort Worth, TX 76161-1245

February 23, 2011

Account Number: [REDACTED]
Collateral: 1G1ZH57B88F [REDACTED] 2008, CHE, MALIBU
Payoff Amount: \$ 12,827.33 (This payoff is good for 15 days from today's date)
Daily Interest: \$ 5.22
Payoff Through: 3/10/2011

To Whom It May Concern:

Please be advised that the payoff effective date will be the date we receive the funds. For a payoff sent after the 3/10/2011, please add \$ 5.22 for each additional day.

**Santander Consumer USA Inc.
1010 W. Mockingbird Lane
Suite 100
Dallas, TX 75247**

The title will be mailed after the receipt of your payment in accordance to the customer's state laws. Should you need the title prior to that time, please send certified funds.

If this payoff is for a dealership you must send an authorization for payoff, signed by the customer, instructing us to mail the title to you. If you have any questions regarding this matter please feel free to contact us at 1-888-222-4227.

Sincerely,

Santander Consumer USA Inc.

This is an attempt to collect a debt and any information obtained will be used for that purpose. This communication is from a debt collector.

NOTICE: If you are entitled to the protections of the United States Bankruptcy Code (11 U.S.C. §§ 362; 524) regarding the subject matter of this letter, the following applies to you: **THIS COMMUNICATION IS NOT AN ATTEMPT TO COLLECT, ASSESS, OR RECOVER A CLAIM IN VIOLATION OF THE BANKRUPTCY CODE AND IS FOR INFORMATIONAL PURPOSES ONLY.**

NOTICE TO CALIFORNIA RESIDENTS: You are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligation.

NOTICE TO MAINE RESIDENTS: Hours of operation: 7 a.m. to 9 p.m. Central Time, Monday through Friday. Our toll free telephone number is 1.888.222.4227.

NOTICE TO MASSACHUSETTS RESIDENTS: Hours of operation: 7 a.m. to 9 p.m. Central Time, Monday through Friday. Our toll free telephone number is 1.888.222.4227.

Notice of Important Rights: You have the right to make a written or oral request that telephone calls regarding your debt not be made to you at your place of employment. Any such oral request will be valid for only ten (10) days unless you provide written confirmation of the request postmarked or delivered within seven (7) days of such request. You may terminate this request by writing to Santander Consumer USA.

NOTICE TO BUFFALO RESIDENTS: This collection agency is licensed by the City of Buffalo, New York License Number [REDACTED]

NOTICE TO NEW YORK CITY RESIDENTS: This collection agency is licensed by the New York City Department of Consumer Affairs License Number 1343310.

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February 28, 2011

Howard Silver, Esq.
Law Office of Howard D. Silver
513 Water Oak Ln Unit A
Oak Park, CA 91377

RE: [REDACTED]
Service Request: 71-913858405
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZH57B88 [REDACTED]
Customer Relationship Specialist: Mary Beth Hollman

Dear Mr. Silver:

Regarding the above case, General Motors would like to make the following repurchase offer on your client's 2008 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreed date and time. If for some reason the selling dealership is unacceptable to your client, please let us know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Total payments 35 @ \$ 424.40 (which includes sales tax of \$ 1,674.04)	\$ 14,854.00
Total down payment	\$ 2,223.29
<u>Registration (1 month)</u>	<u>\$ 22.75</u>
Subtotal:	\$ 17,100.04
Less Rebates/Incentives	\$ 1,000.00
<u>Less Usage/Depreciation</u>	<u>\$ 2,033.51</u>
Subtotal:	\$ 14,066.53
<u>Attorney's Fees</u>	<u>\$ 3,000.00</u>
Subtotal:	\$ 17,066.53

* Payoff to lien holder (good through 3/20/11) \$ 12,877.55

* Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer	\$ 29,944.08
------------------	--------------

<i>Total due to attorney and client:</i>	\$ 17,066.53
--	--------------

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle.

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

General Motors requests you make this offer available to your client at the earliest possible opportunity.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors

cc: FILE
Attach.

CURRENT VEHICLE MILEAGE: _____

Client's Signature

Client's Signature

Date

Date

LG0052
V10142009

RELEASE OF CLAIM

1. I, [REDACTED] (hereinafter referred to as "Releasor(s)"), as buyer(s) of a certain 2008 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZH57B88F [REDACTED] (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Company of \$ 29,944.08, said payment to be made as outlined below, does for himself and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges General Motors Corporation, Motors Liquidation Company, General Motors Company, their subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable (hereinafter referred to as "Releasees"), of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 17,066.53, made payable to Carlos A Valles and Law Office of Howard D. Silver; the second in the amount of \$ 12,877.55, made payable to Santander Consumer USA Inc.

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to General Motors Company, will execute a limited Power of Attorney in favor of General Motors Company to correct any errors in title, and will execute an Odometer Statement.

(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before General Motors Company tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:

(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to General Motors Company upon receipt of \$ 29,944.08, less the estimated cost of repair to said Vehicle,

(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below General Motors Company shall make payment of said consideration to Releasor(s) of \$ 29,944.08, less said value of said Vehicle, and,

(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2008 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

Initials: _____

(iv) That the Vehicle shall not exceed **19,006** plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of payment of **\$0.445** per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by Releasees or its authorized dealer.

(c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from Releasees by Releasor(s);

(d) That neither General Motors Company's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by Releasees to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;

(f) That Releasor(s) represents and warrant(s) that he is entitled to give a full and complete release of the claims which are the subject hereof;

(g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;

(h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;

(i) That Releasor(s) does hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless Releasees from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(j) That no promise, agreement, statement or representation except as expressed in this release has been made to be relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and Releasees.

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS _____ DAY OF
_____, 20_____.

The undersigned has carefully read and understands this release and signs it to resolve the claim described above.

CURRENT VEHICLE MILEAGE _____ DATE SIGNED: _____

WITNESS: _____

Initials: _____

Claimant's Signature

Claimant's Signature

Address

Address

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____,
20____, by [REDACTED]

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____

CC: File
LG0025-T
Rev 05/01/07



**MaryBeth
Hollman/Austin/GM1**

02/25/2011 09:20 AM

To: Howard Silver <hsilver283@aol.com>@SITEWCWEB

cc

bcc

Subject: Re: [REDACTED] Settlement 

RE: Customer Last Name: [REDACTED]
Service Request: 71-913858405
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZH57B88F [REDACTED]
Customer Relationship Specialist: Mary Beth Hollman
Telephone: 866-790-5700 Ext 41499

Dear Mr. Silver,

Could you please send the financial information in the form of a PDF attachment. In its current state it is far too large to read and the right side is completely cut off.

If you have further questions, please contact the Customer Relationship Specialist at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors

Page 2

February 28, 2011

Howard Silver, Esq.
 Law Office of Howard D. Silver
 513 Water Oak Ln Unit A
 Oak Park, CA 91377

RE: [REDACTED]
 Service Request: 71-913858405
 2008 Chevrolet Malibu
 Vehicle Identification Number: 1G1Z1H57B88F [REDACTED]
 Customer Relationship Specialist: Mary Beth Hollman

Dear Mr. Silver:

Regarding the above case, General Motors would like to make the following repurchase offer on your client's 2008 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreed date and time. If for some reason the selling dealership is unacceptable to your client, please let us know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Total payments 35 @ \$ 424.40	\$ 14,854.00
(which includes sales tax of \$ 1,674.04)	
Total down payment	\$ 2,223.29
Registration (1 month)	\$ 22.75
Subtotal:	\$ 17,100.04
Less Rebates/Incentives	\$ 1,000.00
Less Usage/Depreciation	\$ 2,033.51
Subtotal:	\$ 14,066.53
Attorney's Fees	\$ 3,000.00
Subtotal:	\$ 17,066.53

* Payoff to lien holder (good through 3/20/11) \$ 12,877.55
 * Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer \$ 29,944.08
 Total due to attorney and client \$ 17,066.53

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle.

Page 3

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

General Motors requests you make this offer available to your client at the earliest possible opportunity.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the tax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors

cc: FILE
Attach

Page 1

19163



Client's Signature

Client's Signature

2/28/11

Date

Date

Form 990-E

RELEASE OF CLAIM

I, [REDACTED] hereinafter referred to as "Releasor(s)", a buyer(s) of a certain 2008 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZL15738881 [REDACTED] hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Company of \$ 29,944.08, said payment to be made as outlined below, does for himself and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges General Motors Corporation, Motors Liquidation Company, General Motors Company, their subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable (hereinafter referred to as "Releasees"), of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or noneconomic injuries, losses, breach of warranty damages and or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 17,066.53, made payable to Carlos A Valles and Law Office of Howard D. Silver; the second in the amount of \$ 12,877.55, made payable to Santander Consumer USA Inc.

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to General Motors Company, will execute a limited Power of Attorney in favor of General Motors Company to correct any errors in title, and will execute an Odometer Statement.

(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before General Motors Company tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:

(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to General Motors Company upon receipt of \$ 29,944.08, less the estimated cost of repair to said Vehicle.

(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below General Motors Company shall make payment of said consideration to Releasor(s) of \$ 29,944.08, less said value of said Vehicle, and,

(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2008 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s)

(iv) That the Vehicle shall not exceed 19,006 plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of payment of \$0.445 per mile in excess of

Initials: 
Page 1 of 3

the agreed upon mileage. This shall not apply if a delay in the transaction is caused by Releasees or its authorized dealer.

(c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from Releasees by Releasor(s).

(d) That neither General Motors Company's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by Releasees to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above:

(e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution:

(f) That Releasor(s) represents and warrant(s) that he is entitled to give a full and complete release of the claims which are the subject hereof.

(g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof.

(h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein.

(i) That Releasor(s) does hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless Releasees from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above:

(j) That no promise, agreement, statement or representation except as expressed in this release has been made to be relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and Releasees

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS 28th DAY OF February, 2011.

The undersigned has carefully read and understands this release and signs it to resolve the claim described above.

CURRENT VEHICLE MILEAGE 19163 DATE SIGNED: 2-28-11

WITNESS Levin Te Valde

[Redacted Signature]

Claimant's Signature

Claimant's Signature

[Redacted Address]

Address

Address

ALHAMBRA CA

City, State, Zip Code

City, State, Zip Code

Initials Q
Page 2 of 3

STATE OF CA

COUNTY OF LOS ANGELES

Sworn to (or affirmed) and subscribed before me this 28th day of February
20 11 by Carlos A Valles.

Lydia C. Valdez
Signature of Notary Public

Lydia C. Valdez

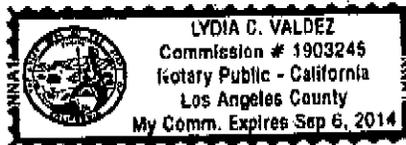
Print, type or stamp Commissioned Name of Notary Public

Personally Known OR Produced identification

Type of identification CA DLIC [REDACTED]

My commission expires: 09-06-2014

CC: File
EG0025-1
Rev 05-01-07



Initials *CV*
Page 3 of 3



**MaryBeth
Hollman/Austin/GM1**

03/03/2011 09:28 AM

To johnchappell@bewleyallen.com

cc

bcc

Subject [REDACTED] Repurchase / 2008 Chevrolet Malibu

RE: Customer Last Name: [REDACTED]
Service Request: 71-913858405
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZH57B88F [REDACTED]
Customer Relationship Specialist: Mary Beth Hollman
Telephone: 866-790-5700 Ext 41499

Dear Mr. Chappell,

Please find attached my repurchase confirmation letter as discussed. Thank you for your assistance!



Repurchase Confirm - Valles.doc

If you have further questions, please contact the Customer Relationship Specialist at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors



General Motors Corporation
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

March 3, 2011

***Dealer -Repurchase Confirmation
For Internal Use Only***

ATTN: John Chappell, Service Manager

Customer's Name: [REDACTED]
2008 Chevrolet Malibu
VIN: 1G1ZH57B88F [REDACTED]
Service Request: 71-913858405
Customer Relationship Specialist: Mary Beth Hollman
CRS Phone: (866) 790-5700 ext. 41499
CRS Fax #: (866) 874-5882

Mr. Chappell:

This is to advise you that General Motors has reached an agreement for a repurchase with the above reference customer. Wondries Chevrolet (closed) was the selling dealership and we would like to do the closing at Bewley Allen. In approximately two (2) weeks you will receive a repurchase package from RVDC detailing the closing information. The attorney or customer has been instructed to contact you the day prior to the repurchase to verify the paperwork has arrived. Please schedule an appropriate time for the repurchase with the customer at that time. In the event that the paperwork has not arrived please contact the CRS listed above and they will assist with gathering the needed information.

Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at (866) 790-5700 ext. 41499 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation



GMC



HUMMER





#acquired Vehicle Disclosure Center

Case Number: 170724
Originator Name: Mary Hollman 512-386-0832 MaryBeth_Hollman@gmexpert.com
Created Date: 03/03/2011

Vehicle Info

*VIN: 1G1ZH57B88F
Year: 2008
MSRP: 21980.0
Make: Chevrolet
*TAC #: n/a
Model: Malibu

Vehicle Comments & TAC Explanation:

Dealers utilized available bulletins and DTC codes to diagnose and repair concerns.

Original Purchase Date: 04/16/2008

* Repurchase Mileage: 19163

Vehicle Owner(s)

* Original Purchase Condition: New

Entity Type Person

* Names(s) on Title:

* Title State: CA

* Primary Owner:

* Address

* City

Alhambra

* State CA

* ZIP Code:

* Day Phone:

* Home Phone:

* Cell Phone:

* E-mail:

* Fax Phone:

* Reason Repurchase Service traction and ESC lights on - BPMV leaking, EBCM internal short, EPS motor touching brake pedal, brake switch circuit internal failure

UCC Codes (N0504) Electrical - Chassis / Body Harness - Inoperative
(H7203) Brakes - EBC Module / Harness / Connectors - Inoperative

Repurchasing Dealer:

* Dealer #: 114558
Region: 10
* Phone: (626) 289-0000
* Contact Name: John Chappell

Dealer Name: WONDRIES CHEVROLET
District: 1253
Fax: (626) 281-0691
* Contact Title: Service Manager E-Mail: johnchappell@bewleyallen..

Repair

* Contact Name: John Chappell * Contact Title: Service Manager

Vehicle Location:

-

Customer's Attorney

Legal Case Ref. #:
Firm Name: Howard D. Silver
Address: 513 Water Oak Lane, Unit ..
City: Oak Park
Phone: 818-597-2610

Tax Id: 385580368
Contact: Howard Silver
State: CA
Fax: 818-879-0862

Tax Id Type: Fed ID
1099: Y
Zip Code: 91377
E-mail: hsilver@howardsilverlaw.c..

Local Counsel

Firm Name:
Address:
City:
Phone:

Contact Person:

State: Zip Code:
Fax: E-mail:



Case Number: 170724
 Originator Name: Mary Hollman 512-386-0832 MaryBeth_Hollman@gmexpert.com
 Created Date: 03/03/2011

Vehicle Lien Holder

Type of Secured Interest: Standard Lien	* Company: Santander Consumer U..	Account #: [REDACTED]
Payoff Amount: 12898.43	Per Diem: 5.22	Payoff Date: 2011-03-24
Contact or Attention: Payoff	Address: 1010 W. Mockingbird Lane..	
City: Dallas	State: TX	ZIP Code: 75247
Day Phone: 888-222-4227	Fax:	E-mail:

Transaction Details

Siebel Request #: 71-913858405	* Disposition: Auction	Trans. State: CA
* Trans. Type: Straight	Trans. Source: Early Res - NISM - Vol Mediated	
Compliance Type:	Compliance Date:	
* Closing Date: 2011-03-14	Money to Dealer: 0.0	Money to Manuf.: 0.0

Repurchase Vehicle

Replacement VIN:

Disposition:

*** Processing Instructions:** Please mail joint customer and attorney check to plaintiff's counsel: Howard D Silver

Disbursement(s)

Payment Type	Payee	Payee Line 2	Amount
Lien Payoff	Santander Consumer USA Inc		12898.43
Joint Customer/Attorney Repurchase	Carlos A Valles	Howard D. Silver	17066.53



#acquired Vehicle Disclosure Center

Case Number: 170724
Originator Name: Mary Hollman 512-386-0832 MaryBeth_Hollman@gmexpert.com
Created Date: 03/03/2011

Vehicle Info

*VIN: 1G1ZH57B88F... MSRP: 21980.0 *TAC #: n/a
Year: 2008 Make: Chevrolet Model: Malibu

Vehicle Comments & TAC Explanation:

Dealers utilized available bulletins and DTC codes to diagnose and repair concerns.

Original Purchase Date: 04/16/2008

* Repurchase Mileage: 19163

Vehicle Owner(s)

* Original Purchase Condition: New

Entity Type: Person
* Names(s) on Title:
* Primary Owner:
* Address:
* City: Alhambra
* Day Phone:
* E-mail:

* Title State: CA

* State: CA * ZIP Code:
* Home Phone: 626-284-7066 * Cell Phone:
* Fax Phone:

* Reason Repurchase: Service traction and ESC lights on - BPMV leaking, EBCM internal short, EPS motor touching brake pedal, brake switch circuit internal failure

UCC Codes (N0504) Electrical - Chassis / Body Harness - Inoperative
(H7203) Brakes - EBC Module / Harness / Connectors - Inoperative

Repurchasing Dealer:

* Dealer #: 119134
Region: 10
* Phone: (626) 289-5203
* Contact Name: John Chappell

Dealer Name: BEWLEY ALLEN CADILLAC
District: 5121
Fax: (626) 282-1527
* Contact Title: Service Manager E-Mail: johnchappell@bewleyallen..

Repair

* Contact Name: John Chappell * Contact Title: Service Manager

Vehicle Location: -

Customer's Attorney

Legal Case Ref. #:
Firm Name: Howard D. Silver
Address: 513 Water Oak Lane, Unit ..
City: Oak Park
Phone: 818-597-2610

Tax Id: 385580368
Contact: Howard Silver
State: CA
Fax: 818-879-0862

Tax Id Type: Fed ID
1099: Y
Zip Code: 91377
E-mail: hsilver@howardsilverlaw.c..

Local Counsel

Firm Name:
Address:
City:
Phone:

Contact Person:
State:
Fax:

Zip Code:
E-mail:



Case Number: 170724
 Originator Name: Mary Hollman 512-386-0832 MaryBeth_Hollman@gmexpert.com
 Created Date: 03/03/2011

Vehicle Lien Holder

Type of Secured Interest:	Standard Lien	* Company:	Santander Consumer U..	Account #:	[REDACTED]
Payoff Amount:	12898.43	Per Diem:	5.22	Payoff Date:	2011-03-24
Contact or Attention:	Payoff	Address	1010 W. Mockingbird Lane..		
City	Dallas	State	TX	ZIP Code:	75247
Day Phone:	888-222-4227	Fax:		E-mail:	

Transaction Details

Siebel Request #:	71-913858405	* Disposition:	Auction	Trans. State:	CA
* Trans. Type:	Straight	Trans. Source:	Early Res - NISM - Vol Mediated		
Compliance Type:		Compliance Date:		Money to Dealer:	0.0
* Closing Date:	2011-03-14			Money to Manuf.:	0.0

Repurchase Vehicle

Replacement VIN:

Disposition:

*** Processing Instructions:** Please mail joint customer and attorney check to plaintiff's counsel: Howard D Silver

Disbursement(s)

Payment Type	Payee	Payee Line 2	Amount
Lien Payoff	Santander Consumer USA Inc		12898.43
Joint Customer/Attorney Repurchase	Carlos A Valles	Howard D. Silver	17066.53



**MaryBeth
Hollman/Austin/GM1**

03/07/2011 10:47 AM

To: hsilver@howardsilverlaw.com

cc

bcc

Subject: Valles v GM / 2008 Chevrolet Malibu

RE: Customer Last Name [REDACTED]
Service Request: 71-913858405
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZH57B88F [REDACTED]
Customer Relationship Specialist: Mary Beth Hollman
Telephone: 866-790-5700 Ext 41499

Dear Mr. Silver,

The repurchase date for your client's vehicle is scheduled for Monday, March 14, 2011 at the Bewley Allen Cadillac dealership, where John Chappell, Service Manager, is the contact person. Please call the dealership a day before the closing to confirm receipt of repurchase documents and to schedule a time for the inspection/vehicle surrender, which usually takes between 15-20 minutes to complete. Again, if there is any major damage or modifications to subject vehicle, your client will be responsible for all repair charges and the repurchase will be cancelled until such repairs are completed. If there are any additional questions or concerns, please feel free to contact me.

If you have further questions, please contact the Customer Relationship Specialist at the telephone number and extension above or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors

Request for Taxpayer Identification Number and Certification

Give form to the
requester. Do not
send to the IRS.

Print or type
See Specific Instructions on page 2.

(Do not stamp on your income tax return)

Business name, if different from above

Check appropriate box: Individual/Sole proprietor Corporation Partnership
 Limited liability company. Enter the tax classification (D=disregarded entity, C=corporation, P=partnership) ▶ Exempt payee
 Other (see instructions) ▶

Requester's name and address (optional)

City, state, and ZIP code
oak park, ca

List account number(s) here (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on Line 1 to avoid backup withholding. For individuals, this is your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN* on page 3.

Note. If the account is in more than one name, see the chart on page 4 for guidelines on whose number to enter.

Social security number

OR

Employer identification number

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and
- I am a U.S. citizen or other U.S. person (defined below).

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN. See the instructions on page 4.

Sign Here Signature of U.S. person ▶ [Redacted] Date ▶ 6/9/10

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Purpose of Form

A person who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

- Certify that the TIN you are giving is correct (or you are waiting for a number to be issued).
- Certify that you are not subject to backup withholding, or
- Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income.

Note. If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

Definition of a U.S. person. For federal tax purposes, you are considered a U.S. person if you are:

- An individual who is a U.S. citizen or U.S. resident alien,
- A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States,
- An estate (other than a foreign estate), or
- A domestic trust (as defined in Regulations section 301.7701-7).

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax on any foreign partners' share of income from such business. Further, in certain cases where a Form W-9 has not been received, a partnership is required to presume that a partner is a foreign person, and pay the withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid withholding on your share of partnership income.

The person who gives Form W-9 to the partnership for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States is in the following cases:

- The U.S. owner of a disregarded entity and not the entity,



*Law Offices of
William R. McGee*

Serving California Residents For 19 Years

www.CaliforniaLemonLawAttorneys.com

16855 West Bernardo Drive, Suite 380

San Diego, CA 92127

General Motors, LLC
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

02-01-11P10:36 RCVD



The Law Offices of
William R. McGee

Bernardo Executive Center
16855 West Bernardo Drive, Su. 380, San Diego, CA 92127
(858)485-9140, Fax: (858)485-9961

E-mail: LemonAtty@aol.com

January 24, 2011

General Motors, LLC
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

Re: Daniel Hutchinson (Kristi Hutchinson)
2007 Saturn Aura
VIN: 1G8ZV57797F [REDACTED]

Dear Gentlemen:

Please be advised that this law firm has been retained by Daniel Hutchinson to enforce his legal rights regarding the purchase of the above identified vehicle. The purpose of this letter is to set forth the facts of this case, cite the applicable law and attempt to resolve this matter as quickly and efficiently as possible.

Daniel Hutchinson was understandably excited and proud about his new 2007 Saturn Aura, feeling that he had made a quality choice for his driving enjoyment and transportation needs. (A copy of the purchase contract is enclosed for your reference.) Mr. Hutchinson's anticipation and excitement, however, have turned to disappointment and frustration due to numerous unsuccessful repair attempts which have substantially impaired the vehicle to him. This is not what Mr. Hutchinson was promised nor bargained-for when he purchased his new 2007 Saturn Aura.

The subject vehicle has suffered from serious defects and nonconformities to warranty, including, but not limited to: four (4) separate repair attempts for brake lights/body electrical defects, three (3) separate repair attempts for ESC defects, two (2) separate repair attempts for steering/intermediate shaft defects, and two (2) separate repair attempts for "CHECK ENGINE" defects, for which the vehicle has spent more than 30 days in an authorized Saturn dealership due to unavailability of repair parts. Copies of the relevant repair orders in Daniel Hutchinson's possession are enclosed for your review.

Daniel Hutchinson's commendable patience and longsuffering have expired with this problematic vehicle and he is herein demanding his entitlement under the Song-Beverly

Consumer Warranty Act (the "Lemon Law"), California Civil Code sections 1790 et seq., which provides:

If the manufacturer or its representative in this state is unable to service or repair a new motor vehicle . . . to conform to the applicable express warranties after a reasonable number of attempts, the manufacturer shall either promptly replace the new motor vehicle . . . or promptly make restitution to the buyer . . . However, the buyer shall be free to elect restitution in lieu of replacement.

(B) In the case of restitution, the manufacturer shall make restitution in the amount equal to the actual price paid or payable by the buyer, including any charges for transportation and manufacturer installed options . . . and including any collateral charges such as sales tax, license fees, registration fees and other official fees, plus any incidental damages . . . including but not limited to reasonable repairs, towing and rental car costs actually incurred by the buyer.

Civ. Code § 1793.2(d)(2) (emphasis added).

The Lemon Law goes on to state:

(a) Any buyer of consumer goods who is damaged by a failure to comply with any obligation under this chapter or under an implied or express warranty or service contract, may bring an action for recovery of damages and other legal and equitable relief. . . .

(c) If the buyer establishes that the failure to comply was willful, the judgment may include, in addition to the amounts recovered, a civil penalty which shall not exceed two times the amount of actual damages. . . .

(d) If the buyer prevails in an action under this section, the buyer shall be allowed by the court to recover as part of the judgment a sum equal to the aggregate amount of costs and expenses, including attorneys' fees, determined by the court to have been reasonably incurred by the buyer in connection with the commencement and prosecution of such action.

Civ. Code §1794 (emphasis added).

In light of the facts of this case as applied to the Lemon Law, there is no doubt that General Motors, LLC is obligated to make restitution to Daniel Hutchinson for the "lemon" which was sold to him. In light of the facts of this case where liability is clear, further denial of your obligations under the Lemon Law can only be described as "willful," triggering the civil penalty provision quoted above.

Daniel Hutchinson is willing to litigate this matter, however, he would prefer to resolve it short of filing a lawsuit. Furthermore, I believe it is also in General Motors, LLC's best interests to settle this dispute rather than defending a lawsuit which it will ultimately lose and face the concomitant penalties and expenses which that defense will necessarily entail, including interest and legal fees.

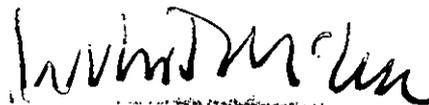
At this time, Daniel Hutchinson is willing to return the subject vehicle to General Motors, LLC and settle this matter for a repurchase of the subject vehicle, including restitution in the following amount:

Down Payment	\$0.35
Monthly payments (35 incl. 2/7/11)	18,168.15
2011/2012 registration fee	TBD
Less use of 8,536 miles	(2,215.49)
Attorney's Fees	<u>3,000.00</u>
SUBTOTAL: \$18,952.66	

In addition, it will be required that General Motors, LLC satisfy the outstanding balance owing to the lien holder of the subject vehicle. Please give this demand the serious consideration it deserves. If I do not hear from you by February 24, 2011, I shall assume that General Motors, LLC is denying its obligations under the law and is leaving Daniel Hutchinson no choice but to initiate legal proceedings.

Thank you for your prompt attention to this matter. I look forward to hearing from you soon.

Very truly yours,

A handwritten signature in black ink, appearing to read 'William R. McGee', written in a cursive style.

WILLIAM R. MCGEE

Enclosures

cc: Daniel Hutchinson

Dealer Number: _____ Contract Number: _____ R.O.S. Number: _____ Stock Number: _____

Buyer (and Co-Buyer) Name and Address (Including County and Zip Code)	Creditor - Seller (Name and Address)
[REDACTED]	AMERICAN CREDIT ADVISORS 2510 WESTERN BLVD. MONTICELLO, TN 37133

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New Used	Year	Make and Model	Odometer	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2017	HYUNDAI ELANTRA	8	148707797	<input checked="" type="checkbox"/> personal, family or household <input type="checkbox"/> business or commercial

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate. 6.99 %	The dollar amount the credit will cost you. \$ 3,300 (e)	The amount of credit provided to you or on your behalf. \$ 2,499.00	The amount you will have paid after you have made all payments as scheduled. \$ 3,195.00 (e)	The total cost of your purchase on credit, including your down payment of \$ 1,000.00 (e)

Number of Payments	Amount of Payments	When Payments Are Due
One Payment of	N/A	
One Payment of	N/A	
Payments	519.09	Monthly, Beginning 4/07/2018
Payments	519.09	Monthly, Beginning 5/07/2018
One Final Payment	519.09	5/07/2018

Late Charge: If payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.
Prepayment: If you pay off all your debt early, you may be charged a minimum finance charge.
Security Interest: You are giving a security interest in the vehicle being purchased.
Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.

1. Total Cash Price		
A. Cash Price of Motor Vehicle and Accessories		\$ 25,200.00 (A)
1. Cash Price Vehicle		\$ 25,200.00
2. Cash Price Accessories		\$ N/A
3. Other (Nontaxable)		\$
Describe		\$
Describe		\$
B. Document Preparation Fee (not a governmental fee)		\$ 55.00 (B)
C. Smog Fee Paid to Seller		\$ N/A (C)
D. (Optional) Theft Deterrent Device (to whom paid)		\$ N/A (D)
E. (Optional) Theft Deterrent Device (to whom paid)		\$ N/A (E)
F. (Optional) Surface Protection Product (to whom paid)		\$ N/A (F)
G. (Optional) Surface Protection Product (to whom paid)		\$ N/A (G)
H. Sales Tax (on taxable items in A through G)		\$ 2,398.58 (H)
I. Optional DMV Electronic Filing Fee		\$ N/A (I)
J. (Optional) Service Contract (to whom paid)		\$ 1,450.00 (J)
K. (Optional) Service Contract (to whom paid)		\$ N/A (K)
L. (Optional) Service Contract (to whom paid)		\$ N/A (L)
M. Prior Credit or Lease Balance paid by Seller to		\$ N/A (M)
(see downpayment and trade-in calculation)		
N. (Optional) Gap Contract (to whom paid)		\$ 400.00 (N)
O. (Optional) Used Vehicle Contract Cancellation Option Agreement		\$ N/A (O)
P. Other (to whom paid)		\$ N/A (P)
For		\$
Total Cash Price (A through P)		\$ 29,998.58 (1)

STATEMENT OF INSURANCE
 NOTICE: No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

	Term	Premium
\$ 100.00 Ded. Comp., Fire & Theft	Mos.	\$
\$ 100.00 Ded. Collision	Mos.	\$
Bodily Injury \$ Limits	Mos.	\$
Property Damage \$ Limits	Mos.	\$
Medical	Mos.	\$
Total Vehicle Insurance Premiums		\$ (e)

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.
 You may buy the physical damage insurance this contract requires (see back) are not [REDACTED]
 Buyer [REDACTED]
 Co-Buyer X [REDACTED]
 Seller X [REDACTED]

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions:

<input type="checkbox"/> Credit Life: <input type="checkbox"/> Buyer <input type="checkbox"/> Co-Buyer <input type="checkbox"/> Both	
<input type="checkbox"/> Credit Disability (Buyer Only)	
Credit Life	Term Exp. Premium
Credit Disability	Mos. \$
Total Credit Insurance Premiums	\$ (b)
Insurance Company Name	
Home Office Address	

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.
 You are applying for the credit insurance market above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wage or profit 20 hours a week or more at the time of

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1. OFFICIAL FEES

A. Registration/Transfer/Titling Fees \$ (B)

C. California Tire Fees \$ **8.75** (C)

D. Other \$ (D)

Total Official Fees (A through D) \$ (2)

3. Amount Paid to Insurance Companies

(Total premiums from Statement of Insurance column a + b) \$ (3)

4. Smog Certification or Exemption Fee Paid to State \$ (4)

5. Subtotal (1 through 4) \$ **246.75** (5)

6. Total Downpayment

A. Agreed Trade-In Value Yr 2008 Make N/A \$ N/A (A)
 Model N/A Odom N/A
 VIN N/A

B. Less Prior Credit or Lease Balance \$ (B)

C. Net Trade-In (A less B) (indicate if a negative number) \$ (C)

D. Deferred Downpayment \$ (D)

E. Manufacturer's Rebate \$ N/A (E)

F. Other N/A \$ N/A (F)

G. Cash \$ 25 (G)

Total Downpayment (C through G) \$ 25 (6)

(If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1M above)

7. Amount Financed (5 less 6) \$ (7)

10. Only the Primary Buyer is eligible for disability insurance. DISABILITY INSURANCE MAY NOT COVER CONDITIONS FOR WHICH YOU HAVE SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS (Refer to "Total Disabilities Not Covered" in your policy for details).

You want to buy the credit insurance.

Date X Buyer Signature _____ Age _____

Date X Co-Buyer Signature _____ Age _____

OPTIONAL GAP CONTRACT A gap contract (also cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 1N. See your gap contract for details on the protection it provides. It is a part of this contract.

Term _____ Mos _____ Name of Gap Contract _____

You want to buy a gap contract.

Buyer _____

OPTIONAL SERVICE CONTRACT(S) You want to purchase the service contract(s) written with the following company(ies) for the term(s) shown below for the charge(s) shown in item 1J, 1K, and/or 1L above.

1J Company _____
 Term 24 Mos. or 56000 Miles

1K Company _____
 Term _____ Mos. or _____ Miles

1L Company N/A
 Term _____

Buyer X _____

HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and us relating to this contract. Any change to the contract must be in writing and both you and we must sign it. No oral changes are binding.

Buyer Signs X _____

Co-Buyer Signs X _____

SELLER ASSISTED LOAN

BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALES CONTRACT AND THE LOAN.

Proceeds of Loan From: N/A

Amount \$ N/A Finance Charge \$ N/A

Total \$ N/A Payable in: N/A

installments of \$ N/A \$ N/A

from this Loan is shown in item 6D.

AUTO BROKER FEE DISCLOSURE

If this contract reflects the retail sale of a new motor vehicle, the sale is not subject to a fee received by an autobroker from us unless the following box is checked:

Name of autobroker receiving fee, if applicable: _____

SELLER'S RIGHT TO CANCEL If Buyer and Co-Buyer sign here, the provisions of the Seller's Right to Cancel section on the _____

X _____

Buyer _____ Co-Buyer _____

OPTION: You pay no finance charge if the Amount Financed, item 7, is paid in full on or before _____, Year _____ SELLER'S INITIALS _____

THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED BY LAW MUST BE MET BY EVERY PERSON WHO OPERATES A VEHICLE IN AN ALLEGEDLY WHETHER OR HOW YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT, FOR WHICH YOU WOULD BE LIABLE.

WARNING: YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT CENTS FOR THE VEHICLE'S REPAIRS IF YOU DO NOT HAVE FULL COVERAGE. SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLER'S DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.

THE _____ STANDS THESE PUBLIC LIM _____

S/S: _____

Representations of Buyer: Seller has relied on the truth and accuracy of the information provided by you in connection with the Trade-In Vehicle. You represent that you have given a true payoff amount on the vehicle traded in. If the payoff amount is more than the amount shown above in item 6B as "Prior Credit or Lease Balance," you must pay Seller the excess on demand. If the payoff amount is less than the amount shown above in item 6B as "Prior Credit or Lease Balance," Seller will refund the difference to you.

Buyer X _____ Co-Buyer X _____

Notice to buyer: (1) Do not sign this agreement before you read it or if it contains any blank spaces to be filled in. (2) You are entitled to a completely filled in copy of this agreement. (3) You can prepay the full amount due under this agreement at any time. (4) If you default in the performance of your obligations under this agreement, the vehicle may be repossessed and you may be subject to suit and liability for the unpaid indebtedness evidenced by this agreement.

If you have a complaint concerning this sale, you should try to resolve it with the seller. Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attorney, the district attorney, or an investigator for the Department of Motor Vehicles, or any combination thereof.

After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing to the change. You do not have to agree to any change, and it is an unfair or deceptive practice for the seller to make a unilateral change.

Buyer Signature X _____ Co-Buyer Signature X _____

The Annual _____ with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

THERE IS NO COOLING-OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION California law does not provide for a "cooling-off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. However, California law does require a seller to offer a 2-day contract cancellation option.

YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE

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THERE IS NO COOLING-OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION
 California law does not provide for a "cooling-off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. However, California law does require a seller to offer a 2-day contract cancellation option on used vehicles with a purchase price of less than \$40,000, subject to certain statutory conditions. This contract cancellation option requirement does not apply to the sale of a recreational vehicle, a motorcycle, or an off-highway motor vehicle subject to identification under California law. See the vehicle contract cancellation option agreement for details.

YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO READ IT AND REVIEW IT. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED COPY WHEN YOU SIGNED IT.

Buyer Signature X _____ Date _____ Co-Buyer Signature X _____ Date _____
 Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other Owner Signature X _____ Address _____

GUARANTY: To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this contract. If Buyer fails to pay any money owing on this contract, each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also sign as Guarantor, and even if Buyer has a complete defense to Guarantor's demand for reimbursement. Each Guarantor agrees to be liable even if we do one or more of the following: (1) give the Buyer more time to pay one or more payments; (2) give a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount owing; or (5) otherwise reach a settlement relating to this contract or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time of signing. Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the amount owing at any time, and of any demands upon the Buyer.

Guarantor X _____ Date _____ Guarantor X _____ Date _____
 Address _____ Address _____

Seller Signs _____ Date _____ By X _____ Title _____

LAW FORM NO. 553-CA (REV. 1/07) U.S. PATENT NO. 0,960,780
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 THE PRINTER MAKES NO WARRANTY, EXPRESS OR IMPLIED, AS TO CONTENT OR FITNESS FOR PURPOSE OF THIS FORM. CONSULT YOUR OWN LEGAL COUNSEL.

QUESTIONS? CALL 1-800-344-0286

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PO BOX 360902
BLOOMINGTON MN 55438-0902



Account Number:

STATEMENT TOTAL:

\$519.09

TOTAL AMOUNT PAID:

\$

MANHATTAN BEACH CA

PAYMENT PROCESSING CENTER
PO BOX 78234
PHOENIX AZ 85062-8234



Do not send cash or post-dated checks. All checks will be deposited upon receipt. Make checks payable to ALLY.
Return the above portion with your payment to the Payment Processing Center address above.

Account Number:

Make/Model: 07 STRN AURA

VIN: 1G8ZV57797F



Account Summary

Next Payment:

Due Date: 12/07/10
Amount Due: \$519.09

Past Due Payments:

Due Date: Amount:

Other Unpaid Amounts:

Late Charge:
Insurance Premium:
Miscellaneous:

Total: \$519.09

Total:

Total:

STATEMENT TOTAL:

\$519.09

Statement reflects payment(s) received through: 11/15/10

Other Payment Options:

Automatic Payments - Allows your payment to be conveniently transferred from your checking or savings account to Ally. Please visit ally.com for more information.

Online Payments - Register for Ally Online Services at ally.com, add your account, then schedule one-time payments at your convenience.

Payments by Phone - To use this quick and convenient service call 877-845-2542... Service fees apply. Please have your checking, savings or debit/credit card information available when you call.

Important Account Messages

REMAINING UNPAID BALANCE: \$14,534.52. THIS AMOUNT DOES NOT INCLUDE FINANCE CHARGES AND OTHER UNPAID AMOUNTS. PLEASE CALL US FOR YOUR PAYOFF.

The Ally Bank Raise Your Rate 2-Year CD: if rates go up, yours can too. Get a great rate now, plus have the option of a one-time rate increase if current rates go up. Gives you more flexibility and increased earning power. Interest earned is compounded daily for maximum savings. Visit us online at allybank.com. Ally Bank, Member FDIC.

Contact Information:

You can reach us by visiting ally.com or call us at 888-925-ALLY (2559).

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SATURN OF TORRANCE

20410 Hawthorne Blvd.
Torrance, CA 90503
(310) 370-3737

SER
INV

S.A.R. #AL-157031 E.P.A. #CAD 981972995

SO# 226127 DATE/TIME IN: (5/22/2008) 9:19 DATE/TIME OUT: 5/23/2008 9:2
TAG# 9170 SA: EMILEE SANDOVAL DOC COUNT: 1 PAGE:

01 1G8ZV57797F
2007 SATURN AURA XR JEWEL RED
ENGINE: LY7 3.6LV6
STK#: T27336
MILES IN/OUT 1848 / 1851
PLAN DESC: 2W DEL DATE: 2/24/

LINE 1 CUSTOMER STATES CHECK ENGINE LIGHT COMING ON
TECH COMM: CUSTOMER STATES SERVICE ENGEIN LIGHT COMING ON
TECH VERIFIED. FOUND CODE P0442 EVAP LEAK. USED
J41413-50 AND ADAPTOR BALL BELOW FLAG INDICATING
NO LEAK, SMOKE TESTEDM STILL NO LEAK, CLEARED
CODES AND TEST DROVE
REPAIR 1 COURTESY TRANSPORTATION SATURN COURTESY 1-DAY CAR
OPCODE: Z4631 SALE TYPE: WARRANTY -

PRIMARY TECH: ROBERT EASLEY

LINE 2 CUSTOMER STATES TIRE MONITOR LIGHT HAS BEEN ON
FOR AWHILE AND ONSTAR UNABLE TO READ TIRE PRESSURE
ON REAR TIRES
TECH COMM: CUSTOMER STATES TIRE MONITOR LIGHT ON, TECH
VERIFIED. CODE C0760, C0765, PER DOC ID 1893293
TESTED ALL SENSORS-GOOD. NEC TO REPROGRAM BOTH
REAR TIRE MONITOR SENSORS AND ADJUST
REPAIR 1 TIRE PRESSURE INDICATOR SENSOR REPLACEMENT
OPCODE: E0722 SALE TYPE: WARRANTY -
HRS: .60

PRIMARY TECH: ROBERT EASLEY

IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE LET US KNOW.

CUSTOMER SIGNATURE _____ CUSTOMER TOTAL

Disclaimer of Warranties

The seller, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said product.

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SATURN OF TORRANCE

20410 Hawthorne Blvd.
Torrance, CA 90505
(310) 370-3737

SER
INV

S.A.R. #AL-157031 E.P.A. #CAD 981972995

SO# 228457 DATE/TIME IN: 7/16/2008 10:29 DATE/TIME OUT: 7/16/2008 10:5
TAG# 774Y SA: EMILEE SANDOVAL DOC COUNT: 2 PAGE:

01 1G8ZV57797E
2007 SATURN AURA XR JEWEL RED
MANHATTAN BEACH CA
ENGINE: LY7 3.6LV6
STK#: T27336
MILES IN/OUT 3154 /
PLAN DESC: 2W DEL DATE: 2/24/

LINE 1 CUSTOMER STATES 1 REMOTE IS NOT WORKING, FOUND
INTERNAL BROKEN AT LAST SERVICE SOP PART#22733524
SEE SOP 22733524

TECH COMM: CHECKED REMOTE NOT WORKING IT IS NOT WORKING.
REPLACED TRANSMITTER AND REPROGRAMED. RECHEKD
NOW SYSTEM WORKS AS INTENDED

REPAIR 1 TRANSMITTER, REMOTE DOOR/REAR COMPARTMENT LOCK - R
OPCODE: R4491 SALE TYPE: WARRANTY -
HRS: .20
PRIMARY TECH: GEORGE GUENTCHEV
WARR PARTS: 1

PARTS	DESC	FP	QTY	PRICE	SALE TYPE
SN	22733524 TRANSMITT	Y	1		WARRANTY - GM

LINE 2* CAR WASH COUPON
TECH COMM: 1086

REPAIR 1 CAR WASH COUPON
OPCODE: M5307 SALE TYPE: INTERNAL SE

** Following the line number denotes added operation.

IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE LET US KNOW.

CUSTOMER SIGNATURE _____ CUSTOMER TOTAL

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Disclaimer of Warranties

The seller, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said product



SATURN OF TORRANCE

20410 Hawthorne Blvd.
Torrance, CA 90503
(310) 570-3737

SER
INV

S.A.R. #AL-157031 E.P.A. #CAD 981972995

DATE 231803 DATE/TIME IN: 9/30/2008 11:12 DATE/TIME OUT: 9/30/2008 11:30
SA: EMILIE SANDOVAL DOC COUNT: 2 PAGE:

01 1G8ZV57797F
2007 SATURN AURA XR JEWEL RED
MANHATTAN BEACH CA
ENGINE: LY7 3.6LV6
STK#: T27336
MILES IN/OUT 4581 /
PLAN DESC: 2W DEL DATE: 2/24/

LINE 1 CUSTOMER STATES REMOTE ON DASH DOES NOT WORK
CHECK AND ADISE
TECH COMM: CUSTOMER STATES REMOTE ON DASH DOES NOT WORK
TECH VERIFIED. FOUND REMOTE BROKEN INTERNALLY
REPLACED REMOTE AND REPROGRAMMED

REPAIR 1 TRANSMITTER, REMOTE DOOR/REAR COMPARTMENT LOCK - R
OPCODE: R4490 SALE TYPE: WARRANTY -
HRS: .20
PRIMARY TECH: LUIS GALAN
REPAIR PARTS: 1

PARTS	DESC	FP	QTY	PRICE	SALE TYPE
22733524	TRANSMITT	Y	1		WARRANTY - GM

IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE LET US KNOW.

CUSTOMER SIGNATURE _____ CUSTOMER TOTAL

Disclaimer of Warranties

The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said product.

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SATURN OF TORRANCE

20410 Hawthorne Blvd.
Torrance, CA 90503
(310) 370-3737

SERVICE
INVOICE

B.A.R. #AL-157031 E.P.A. #CAD 981972995

1012

Job# 234533 DATE/TIME IN: 12/02/2008 9:28 DATE/TIME OUT: 12/03/2008 7:49
AG# 931B SA: GERMAN VASQUEZ DOC COUNT: 1 PAGE: 1

[Redacted]

01

1G8ZV57797F [Redacted]
2007 SATURN AURA XR JEWEL RED
ENGINE: LY7 3.6LV6 LIC.NO: [Redacted]
STK#: T27336
MILES IN/OUT 5434 / 5435
PLAN DESC: 2W DEL DATE: 2/24/2008

MANHATTAN BEACH CA [Redacted]

[Redacted]

LINE 1 CHANGE ENGINE OIL AND FILTER

REPAIR 1 CHANGE ENGINE OIL AND FILTER

PCODE: M5010

RS: .40

PRIMARY TECH: LOUIE CAMPOS

SALE TYPE: INTERNAL NE \$16.80

ARTS	DESC	FP	QTY	PRICE	SALE TYPE	
J	89017524 FILTER AS N	N	1	4.728	INTERNAL NEW CA	\$4.73
J	03536966 SEAL-OIL N	N	1	1.380	INTERNAL NEW CA	\$1.38
J	89021593 OIL (5W30 N	N	6	2.220	INTERNAL NEW CA	\$13.32

LINE TOTAL \$36.23

LINE 2 AURA 5K SERVICE PACKAGE 70

REPAIR 1 INSPECT EXHAUST SYSTEM AND SHIELDS

PCODE: M5020

PRIMARY TECH: LOUIE CAMPOS

SALE TYPE: CASH - GM \$0.00

REPAIR 2 LUBRICATE DOOR HINGES, CHECK LINKS, HOOD, SUNROOF AND HEADLI

PCODE: M5024

SALE TYPE: CASH - GM \$19.50

REPAIR 3 INSPECT AND ROTATE TIRES AND WHEELS

PCODE: M5025

SALE TYPE: CASH - GM \$19.50

REPAIR 4 INSPECT ENGINE ACCESSORY DRIVE BELT AND COOLANT HOSES

PCODE: M5065

SALE TYPE: CASH - GM \$5.00

REPAIR 5 COURTESY CAR WASH

PCODE: M5088

SALE TYPE: CASH - GM \$0.00

REPAIR 6 INSPECT BRAKE SYSTEM. CHECK CALIPERS FOR FREEDOM OF MOVEMEN

PCODE: M5104

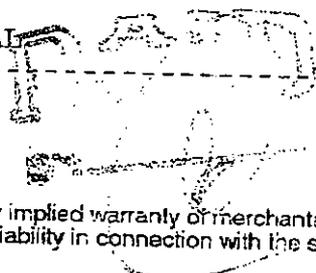
SALE TYPE: CASH - GM \$19.50

REPAIR 7 VISUAL VEHICLE INSPECTION

PCODE: M5307

SALE TYPE: CASH - GM \$5.00

LINE TOTAL \$68.50



19

Disclaimer of Warranties

The seller, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.



SATURN OF TORRANCE

20410 Hawthorne Blvd.
Torrance, CA 90503
(310) 570-3737

SERVICE
INVOICE

S.A.R. #AL-157031 E.P.A. #CAD 981972995

2012

SO# 234533 DATE/TIME IN: 12/02/2008 9:28 DATE/TIME OUT: 12/03/2008 7:49
TAG# 931B SA: GERMAN VASQUEZ DOC COUNT: 1 PAGE: 2

01 1G8ZV57797F

LINE 3 COURTESY INSPECTION

REPAIR 1 COURTESY INSPECTION

DPCODE: M5307

SALE TYPE: CASH - GM \$0.

COMMENTS: ATTN: BILL \$15 TO 058D DUE TO SATURN \$15 CARD
CUSTOMER TO PAY \$53.50

IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE LET US KNOW.

CUSTOMER SIGNATURE _____

LABOR \$68.5
CUSTOMER TOTAL \$68.5
PAYMENT (CASH) \$68.5

20

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SATURN OF TORRANCE

20410 Hawthorne Blvd.
Torrance, CA 90503
(310) 370-3737

SER
INVO

B.A.R. #AL-157031 E.P.A. #CAD 981572995

SO# 234534 DATE/TIME IN: 12/02/2008 9:32 DATE/TIME OUT: 12/03/2008 7:41
TAG# 931B SA: GERMAN VASQUEZ DOC COUNT: 1 PAGE:

[REDACTED]

01

1G8ZV57797F [REDACTED]
2007 SATURN AURA XR JEWEL RED
ENGINE: LY7 3.6LV6 LIC.NO: [REDACTED]
STK#: T27336
MILES IN/OUT 5434 / 5435
PLAN DESC: 2W DEL DATE: 2/24/09

MANHATTAN BEACH CA

[REDACTED]

LINE 1 CUSTOMER STATES ESC LIGHT IS COMING ON.
CHECK & ADVISE
TECH COMM: CK'D ESC LIGHT IS COMING ON DISPLAY. UNABLE TO
DUPLICATE CONCERN. FOUND CODE C0161 PRESENT.
FOLLOWED FLOW CHART, RECALIBRATED BRAKE PEDAL
POSITION SENSOR. RETESTED & CLEARED CODE.
OPERATING AS INTENDED NOW. VIN# 2G1WT57N991 [REDACTED]
REPAIR 1 ELECTRONIC BRAKE AND/OR TRACTION CONTROL MODULE RE
OPCODE: H2508 SALE TYPE: WARRANTY -
HRS: .40
PRIMARY TECH: LOUIE CAMPOS

NET ITEM: C HERTZ RENTAL SERVICE SALE TYPE
WARRANTY - GM
RENTAL DAYS: 1

LINE 2 CUSTOMER STATES SUNROOF SHADE RATTLES WHEN
SUNROOF IS OPENED. CHECK & ADVISE.
TECH COMM: CK'D SUNROOF SHADE RATTLES WHEN SUNROOF IS OPENED.
UNABLE TO DUPLICATE CUSTOMER CONCERN. NO RATTLE
PRESENT AT THIS TIME.

REPAIR 1 CUSTOMER CONCERN NOT DUPLICATED
OPCODE: N9995 SALE TYPE: WARRANTY -
HRS: .30
PRIMARY TECH: LOUIE CAMPOS

LINE 3 COURTESY INSPECTION
REPAIR 1 COURTESY INSPECTION
OPCODE: M5307 SALE TYPE: INTERNAL SE

IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE LET US KNOW.

CUSTOMER SIGNATURE _____

CUSTOMER TOTAL

21

Disclaimer of Warranties

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SATURN OF CERRITOS

18400 Studebaker Road
Cerritos, CA 90703
(562) 860-2424
www.saturnofcerritos.com

BAR #
AB209232
EPA #
CADSB2040982

SERVIC
INVOIC

Sold To: [REDACTED] MANHATTAN BEACH CA [REDACTED] Business Phone: Home Phone: [REDACTED]	Service Order Number		Service Advisor		VIN		
	454440		William Lago		1G8ZV57797-[REDACTED]		
	Color	Year	Make/Model		License	Engine	
		2007	SATURN AURA XR			LY7 3.6LV6	
	Mileage In/Out		Tag	Delivery Date	Rate	Doc. Count	Plan
	8356 / 8357		663			1	
	Tax Exempt			Date/Time In		Date/Time Out	
			4/29/2009 10:46		5/01/2009 10:04		

LINE 1 CUST STATES SERVICE ENGINE SOON LIGHT CAME ON.
PO#6980

CAUSE: EXTERIOR - ALIGNMENT
TECH COMM: TECH VERIFIED CONCERN. DTC P0442 - TECH FOUND GAS
CAP BROKEN AND FAILING SMOKE TEST. TECH REPLACED
GAS CAP. PO#6980 CO# VIN#1G1ZT54845F [REDACTED]

AUTH: E

REPAIR 1 FUEL TANK FILLER CAP REPLACEMENT
OPCODE: L1020
HRS: .20 OTH HRS: .30
PRIMARY TECH: ALEX AMARO
WARR PARTS: 1

SALE TYPE: WARRANTY WT

PARTS SN 10372245 DESC CAP ASM-F Y FP QTY 1 PRICE SALE TYPE WARRANTY WT

NET ITEM: C ENTERPRISE: PO#: 6980 L#: 1 UNIT QTY: 2 UNIT AMT: RENTAL DAYS: 2 SALE TYPE WARRANTY WT

LINE 2 CUST STATES ESC LIGHT CAME ON.
TECH COMM: SEE LINE #2.

REPAIR 1 INFORMATION LINE
CPCODE: M5300 SALE TYPE: INTERNAL N/ IN

PRIMARY TECH: ALEX AMARO

LINE 3 CUST STATES BRAKE LIGHT SEEM TO COMING ON BY
THEMSELVES.

CAUSE: EXTERIOR - ALIGNMENT
TECH COMM: TECH VERIFIED CONCERN. TECH FOUND DTC C0561 & C016
1 BRAKE SWITCH ERRATIC. FOLLOWED DOC#2216637 IT
STATES TO REMOVE SIDE COVER WHERE THE BCM IS AND
DIACONNECT C2 CONNECTOR & PUT IT BACK IN & TO
REPEAT IN 3-4 CYCLES. COMPLETED AND CLEARED CODES.

Original Estimate
\$
Revised Estimate
\$

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increase in the original estimated price. I also acknowledge and approve all repairs as itemized and/or receipt of vehicle.
X _____
CUSTOMER SIGNATURE

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SALES CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SALES CHECK TEST INDICATE ARE NECESSARY.

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SATURN OF CERRITOS

18400 Studebaker Road
Cerritos, CA 90703
(562) 860-2424
www.saturnofcerritos.com

BAR #
AB209232
EPA #
CAD982040982

SERVICE
INVOICE

Sold To: [REDACTED]	Service Order Number		Service Advisor		VIN
	454440		William Lago		1G8ZV57797F [REDACTED]
	Tag	Doc. Count	Date/Time In		Date/Time Out
	663	1	4/29/2009 10:46		5/01/2009 10:04

REPAIR 1 DAYTIME RUNNING LAMP (DRL) AMBIENT LIGHT SENSOR
 OPCODE: N9595 SALE TYPE: WARRANTY WT:
 HRS: .50
 PRIMARY TECH: ALEX AMARO

LINE 4* CUST STATES GAS CAP SEEMS TO COME LOOSE BY ITSELF.
 NEVER HAS TIGHTEND/SEALED 100%.
 TECH COMM: SEE LINE #1.

REPAIR 1 INFORMATION LINE
 OPCODE: M5300 SALE TYPE: INTERNAL N/ IN
 PRIMARY TECH: ALEX AMARO

"*" Following the line number denotes added operation.

THANK YOU FOR SERVICING YOUR CAR AT SATURN OF CERRITOS TODAY

CUSTOMER SIGNATURE _____ CUSTOMER TOTAL \$.0

Original Estimate
\$
Revised Estimate
\$

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increase in the original estimated price. I also acknowledge and approve all repairs as itemized and/or receipt of vehicle.

X _____
 CUSTOMER SIGNATURE

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SALES CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH TO SMOG CHECK TEST INDICATED ARE NECESSARY.

18

TORRANCE AUTO CENTER

20410 HAWTHORN BLVD.
TORRANCE, CA 90503
(310) 370-3737
FAX: (310) 370-5908

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
8:00 a.m. - 4:00 p.m. Saturday

R/O Open Date	8/26/09	R/O Number	6003708/1
R/O Close Date	8/26/09	Status	Pre-Invoice
Mileage In	11464	Mileage Out	11465
Service Advisor / Tag #	Patrick Lidstro/006W		
Vehicle Identification Number	1G8ZV57797E		
Delivery Date	2/24/08	In-Service Date	2/24/08
Color	JEWEL RED	License Number	6DFH952

BAR # AL-157031 EPA # CA1 000175192

MANHATTAN BEACH, CA		Home Phone		Delivery Date		In-Service Date	
Year	Make	Model	Body	Color	License Number		
2007	SATURN	AURA XR	4DR SEDAN	JEWEL RED	6DFH952		
T27336							

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
#1 - Customer Reports: OIL AND FILTER CHANGE PER ATTACHED DUE BILL		
Work performed by Luis Galan(131)	0.40hrs	Internal
Installed 03536966 :SEAL-OIL PAN DRAIN P		Internal
Installed 88862630 :MOTOR OIL (5W30)		Internal
Installed 89017524 :FILTER ASM,OIL		Internal

#2 - WARR ABS: WARRANTY ABORPTION		
CUSTOMER STATES INTERIOR LIGHTS INOP		
Caused by RESET DOME LIGHT TO THE DOOR POSITION		
Work performed by Luis Galan(131)	0.00hrs	Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

14

TORRANCE AUTO CENTER

20410 HAWTHORN BLVD.
TORRANCE, CA 90503
(310) 370-3737
FAX: (310) 370-5908

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
8:00 a.m. - 4:00 p.m. Saturday

R/O Open Date	8/26/09	R/O Number	6003709/
R/O Close Date	8/26/09	Status	Pre-Invoice
Mileage In	11464	Mileage Out	11465
Service Advisor / Tag #		Patrick Lidstro/006W	
Vehicle Identification Number		1G8ZV57797F	
Delivery Date	2/24/08	In-Service Date	2/24/08
Color	JEWEL RED	License Number	6DFH952

BAR #: AL 157024 000175192

MANHATTAN BEACH, CA		Work Phone	
		Home Phone	
Year	Make	Model	Body
2007	SATURN	AURA XR	4DR SEDAN
T27336			

DESCRIPTION OF SERVICE AND PARTS

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 07 MAINT: INSPECT AND ROTATE TIRES ADJUST PRESSURES LUBE HINGES CK LINKS HOOD TRUNK & SUNROOF INSP BRAKE SYS-PERFORM MULTI POINT INSP-CK DRIVE BELTS-COURTESY VISUAL INSPECTION Work performed by Luis Galan(131) 0.80hrs Sub Total: Labor: 68.50 Parts:.00 Total: 68.50	68.50
#2 - Customer Reports: COURTESY VISUAL INSPECTION Work performed by Luis Galan(131) 0.00hrs @ .00 Sub Total: Labor: .00 Parts:.00 Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	68.50
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	68.50

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

15



SATURN OF CERRITOS

18400 Studebaker Road
Cerritos, CA 90703
(562) 860-2424
www.saturnofcerritos.com

BAR #
AB209232
EPA #
CAD962040962

SERVICE INVOICE

Sold To: [REDACTED] MANHATTAN BEACH CA [REDACTED] Business Phone: [REDACTED] Home Phone: [REDACTED]	Service Order Number		Service Advisor		VIN		
	466608		RENATO MEJIA		1G8ZV57797 [REDACTED]		
	Color	Year	Make/Model		License	Engine	
		2007	SATURN AURA XR			LY7 3.6LV6	
	Mileage In/Out		Tag	Delivery Date	Rate	Doc. Count	Plan
	15670 / 15671		2492			1	
Tax Exempt			Date/Time In		Date/Time Out		
			1/13/2010 9:31		1/13/2010 11:01		

LINE 1 CUST. STATES HEARING GRINDING NOISE WHEN TURNING STEERING INTERMITTENTLY
 CAUSE: EXTERIOR - ALIGNMENT
 TECH COMM: TECH FOUND STEERING SHAFT RIDING ON STEERING RACK. TECH REPOSITIONED STEERING SHAFT PER DOCUMENT #2330154 TO CORRECT CONCERN.

REPAIR 1 06-02-32-007B CLUNK, KNOCK OR RATTLE NOISE FROM FR
 OPCODE: E9448 SALE TYPE: WARRANTY WT
 HRS: .30
 PRIMARY TECH: Cameron Frizzell

LINE 2 CUST. STATES LEFT FRONT INNER DOOR PULL IS DELAMINATING
 CAUSE: INTERIOR - OFF COLOUR
 TECH COMM: TECH VERIFIED LEFT FRONT DOOR INNER DOOR PULL HANDLE TO BE PEELING. TECH REPLACED PULL HANDLE.

REPAIR 1 FRONT SIDE DOOR PULL HANDLE REPLACEMENT - LEFT SID
 OPCODE: C3241 SALE TYPE: WARRANTY WT
 HRS: .40
 PRIMARY TECH: Cameron Frizzell
 WARR PARTS: 1

PARTS	DESC	FP	QTY	PRICE	SALE TYPE
SN	25860842 BEZEL ASM	Y	1		WARRANTY

LINE 3 CUST. STATES RIGHT FRONT INNER DOOR PULL IS DELAMINATING
 CAUSE: INTERIOR - OFF COLOUR
 TECH COMM: TECH FOUND RIGHT FRONT DOOR PULL HANDLE PEELING. TECH REPLACED PULL HANDLE.

REPAIR 1 FRONT SIDE DOOR PULL HANDLE REPLACEMENT
 OPCODE: C3240 SALE TYPE: WARRANTY WT
 HRS: .40
 PRIMARY TECH: Cameron Frizzell
 WARR PARTS: 1

Original Estimate	\$
Revised Estimate	\$

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increase in the original estimated price. I also acknowledge and approve all repairs as itemized and/or receipt of vehicle.

X _____
 CUSTOMER SIGNATURE

12

BY LAW, YOU MAY CROSS ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.



SATURN OF CERRITOS

18400 Studebaker Road
Cerritos, CA 90703
(562) 860-2424
www.saturnofcerritos.com

BAR #
AB209232
EPA #
CAD982040982

SERVICE
INVOICE

Sold To: [REDACTED]	Service Order Number		Service Advisor		VIN
	466608		RENATO MEJIA		1G8ZV57797F [REDACTED]
	Tag	Doc. Count	Date/Time In	Date/Time Out	
	2492	1	1/13/2010 9:31	1/13/2010 11:01	

PARTS SN 25860840 BEZEL ASM Y 1 PRICE SALE TYPE WARRANTY WT:

LINE 4 CUST. STATES LEFT REAR WHEEL SEEMS TO COLLECT EXCESSIVE BRAKE DUST

TECH COMM: BRAKES ARE OPERATING AS DESIGNED AT THIS TIME, NO ABNORMAL WEAR. (NOTE) NORMAL BRAKE DUST.

REPAIR 1 INFORMATION LINE
OPCODE: M5300

SALE TYPE: INTERNAL N/ IN:

PRIMARY TECH: Cameron Frizzell

THANK YOU FOR SERVICING YOUR CAR AT SATURN OF CERRITOS TODAY

CUSTOMER SIGNATURE

CUSTOMER TOTAL \$.0

13

Original Estimate	\$
Revised Estimate	\$

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

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X

CUSTOMER SIGNATURE

BY LAW, YOU MAY CHOOSE ANOTHER INCLUDED SAO CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH REQUIRE CHECK TEST RADICALS ARE NECESSARY.

CUSTOMER #: 5451282

380177

Joe. Giacomini Chev., Inc. dba

Martin Chevrolet

23505 HAWTHORNE BLVD.
TORRANCE, CALIFORNIA 90505
PHONE (310) 378-0211

BAR# ARD213877 EPA# CADD29540228

INVOICE

PAGE 1

MANHATTAN BEACH, CA

HOME: [REDACTED] CONT [REDACTED]

BUS: [REDACTED] CELL [REDACTED]

SERVICE CONSULTANT: 709 WILLIAM SPENCER JR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	07	SATURN AURA	1G8ZV57797F [REDACTED]		18540/18540	T186
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
24FEB08 DC	24FEB2011	WAIT 13AUG10			0.00	CASH
R.O. OPENED	READY	OPTIONS	DLR:20-306			
13AUG10	13AUG10					

LINE	QPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	GM	GOODWRENCH MAINTENANCE CERTIFICATE OIL CHANGE, LUBE AND FILTER, TIRE ROTATION AND 27 POINT INSPECTION					
	22240	GM GOODWRENCH MAINTENANCE CERTIFICATE OIL CHANGE, LUBE AND FILTER, TIRE ROTATION AND 27 POINT INSPECTION					
		620 WP					(N/C)
		1 89017524 FILTER					(N/C)
		6 OIL 10W30					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
	18540	0.80	LOF AND ROTATION TIRES				

B	TREAD DEPTH 5/32 OF AN INCH						
	TIRES TREAD DEPTH 5/32 OF AN INCH						
		620 I					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

THANK-YOU FOR USING MARTIN CHEVROLET
YOUR LOCAL COMMUNITY DEALERSHIP. WE WANT YOU
TO BE COMPLETELY SATISFIED. IF FOR ANY
REASON YOU ARE NOT PLEASE ASK TO SPEAK TO OUR
SERVICE MANAGER. PLEASE VISIT OUR WEB SITE
AT WWW.MARTINCHEVROLET.COM.

11

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy of this invoice.

Date

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DISC. / INS.	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: [REDACTED]

383200

Joe Guacomin Chev., Inc. dba
Martin Chevrolet

23505 HAWTHORNE BLVD.
TORRANCE, CALIFORNIA 90505
PHONE (310) 378-0211
BAR# A30213877 EPA# CAD029540226

INVOICE

PAGE 1

SERVICE CONSULTANT: 596 DAVID S LARSEN

ANHATTAN BEACH, CA

HOME: [REDACTED] CONT: [REDACTED]
US: [REDACTED] CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	07	SATURN AURA	1G8ZV57797F [REDACTED]		19464/19464	T817	
DEL. DATE	PROD. DATE	WARR. EXP	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
4FEB08 DD		24FEB2011	17:00 06OCT10		0.00	CASH	06OCT10
R.O. OPENED	READY	OPTIONS: DLR:20-306					
06OCT10	05OCT10						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

CHECK & ADVISE--CUST STATES THE BRAKES LIGHTS GO ON WITHIN 5 SECONDS OF RELEASING FOOT FROM BRAKES (LIGHT WHEN PEDAL APPLIED, THEN GO OFF BRIEFLY, THEN BACK ON)
CL. COULD NOT DUPLICATE--NO TROUBLE FOUND AT THIS TIME

5 IP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
19464 NO PROBLEM FOUND OPERATING PER INTENT & DESIGN AT THIS TIME - 9Z

CHECK & ADVISE--CUST STATES THE AUTO HEADLIGHTS ARE ALWAYS ON NO MATTER WHAT AMBIENT LIGHT CONDITIONS ARE
CL. COULD NOT DUPLICATE--NO TROUBLE FOUND AT THIS TIME

5 IP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
19464 NO PROBLEM FOUND OPERATING PER INTENT & DESIGN AT THIS TIME - 9Z

CHECK & ADVISE--CUST STATES ONE OF THE REMOTES IS INOP
CAUSE: INTERNAL FAILURE
R4490 REMOTE CONTROL DOOR LOCK TRANSMITTER REPLACEMENT

5 WP (N/C)
1 22733524 TRANSMITT (N/C)
FC: 6C
PART#: 22733524
COUNT: 1
CLAIM TYPE:
AUTH CCDE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00
19464 REMOTE INOP R4490 0 30 DIAGN CHECK - REPLACED TRANSMITTER & REPROGRAM - 6C

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DISC./INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature _____ Date _____

7

CUSTOMER #: [REDACTED]

383200

Joe Giacomin Chev., Inc. dba

Martin Chevrolet

23505 HAWTHORNE BLVD.
TORRANCE, CALIFORNIA 90505
PHONE (310) 378-0211
BAR# ARD213877 EPA# CAD029540226

INVOICE

PAGE 2

MANHATTAN BEACH, CA [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE CONSULTANT: 596 DAVID S LARSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	07	SATURN AURA	1G8ZV57797F [REDACTED]		19464/19464	T817
DEL DATE	PROD DATE	WARR EXP	PROMISED	PC NO	RATE	PAYMENT
24FEB08 DD	24FEB2011	17:00	06OCT10		0.00	CASH
R.O. OPENED	READY	OPTIONS	DLR:20-306			
05OCT10	06OCT10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

D CHECK & ADVISE--CUST STATES THERE IS A CLUNK SOUND FROM THE STEERNIG
SHAFT AREA ON TURNS (ESPECIALLY SHARPER TURNS INTO DRIVEWAYS,
PARKING SPACES)

CAUSE: INSUFFICIENT LUBRICANT

E9448 Lubricate and Reposition I-Shaft to Correct Noise

5 WP

1 26098237 LUBE KIT

(N/C)
(N/C)

FC: 2N

PART#: 25098237

COUNT: 1

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00
19464 STEERING SHAFT KNOCKS E9448 0.30 LUBED STEERING SHAFT PER
DOCUMENT #2436116 - 2N

E TREAD DEPTH 7/32 OF AN INCH
TIRE7 TREAD DEPTH 7/32 OF AN INCH

5 IP
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

F** CUSTOMER REQUEST, PERFORM 27 POINT NO CHARGE VEHICLE INSPECTION
27Y CUSTOMER REQUEST, PERFORM 27 POINT NO CHARGE
VEHICLE INSPECTION

5 IP
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

G** CHECK & INFLATE ALL TIRE PRESSURES NO CHARGE
AIR CHECK & INFLATE ALL TIRE PRESSURES NO CHARGE

5 IP
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00
19464 SET TIRE PRESSURES

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	8
DISC. / INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature

Date

3013

CUSTOMER #: 5461282

383200

Inc. Martin Chev., Inc. dba
Martin Chevrolet

23505 HAWTHORNE BLVD.
TORRANCE, CA 90503

PHONE (310) 378-0211
BAR# ARD: 3877 EPA# CA0029540228

INVOICE

PAGE 3

MANHATTAN BEACH, CA

US: [REDACTED] CONT: [REDACTED] CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	SERVICE CONSULTANT	VIN	LICENSE
		UV SATURN AURA	595 DAVID S LARSEN	1G8ZV57797F	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE
FEB08 DE	24FEB2011	17:00	05OCT10		19464/19464
R.O. OPENED	READY	OPTIONS	DLR: 20-306	0.00	CASH
06OCT10	06OCT10				05OCT10

NE	QRCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

THANK-YOU FOR USING MARTIN CHEVROLET
YOUR LOCAL COMMUNITY DEALERSHIP. WE WANT YOU
TO BE COMPLETELY SATISFIED. IF FOR ANY
REASON YOU ARE NOT PLEASE ASK TO SPEAK TO OUR
SERVICE MANAGER. PLEASE VISIT OUR WEB SITE
AT WWW.MARTINCHEVROLET.COM.

9

I acknowledge and give my approval of any additional customer or warranty work performed and/or increases in original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I acknowledge receipt of a copy hereof.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
W.S.C. CHARGES	0.00
TOTAL CHARGES	0.00
DISC. / INS.	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Date: [REDACTED]

THIS IS NOT AN INVOICE

BY LAW, YOU MAY CHOOSE AND FOR LIMITED SP/DC CHECK FACILITY TO PERFORM ANY REPAIRS. HOURS OR ADJUSTMENTS TO THE SALES CHECK LIST INDICATES ARE NECESSARY.

SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT, PLEASE READ REVERSE SIDE.

SALES TAX: \$ [REDACTED] WHICH INCLUDES: [REDACTED] [REDACTED] [REDACTED]

AUTHORIZED BY: X [Signature]

DATE: # ARC213877 EPA # CA0029540228

ALL PARTS REMOVED WILL BE DISCARDED UNLESS OTHERWISE REQUESTED TO BE RETURNED WITHIN 30 DAYS.

SAVE PARTS X

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

"Where it all starts with the right attitude towards you."

PAYMENT IN FULL REQUIRED PRIOR TO DELIVERY OF VEHICLE

METHODS OF PAYMENT: WE ACCEPT THE FOLLOWING: CASH, CHECK, AMEX, MASTERCARD, VISA, DISCOVER, PERSONAL CHECKS WITH THE FOLLOWING INFORMATION: NAME OF BANK, ACCOUNT NUMBER, CITY AND STATE, ZIP CODE, AND ADDRESS. NO. FOR FOLLOWS NAME ON CHECK. F. 1000 DO NOT LEAVE VALUABLES IN YOUR CAR AT ANY TIME. WE CANNOT BE RESPONSIBLE FOR THEFT, LOSS, STOLEN TAPES, SPECIAL KEY CHIPS, ETC.

10

CUSTOMER #:

385535

Joe Guacomin Chev., Inc. dba

Martin Chevrolet

23505 HAWTHORNE BLVD. TORRANCE, CALIFORNIA 90505 PHONE (310) 378-0211 BAR# ARD213877 EPA# CAC02954C226

INVOICE

PAGE 1

MANHATTAN BEACH, CA

HOME: CONT: BGS: CELL:

SERVICE CONSULTANT: 596 DAVID S LARSEN

COLOR	YEAR	MAKE/MODEL	VIN.	LICENSE	MILEAGE IN / OUT	TAG	
RED	07	SATURN AURA	1G8ZV57797F		20692/20692	T980	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24FEB08 DD		24FEB2011	17:00 17NOV10		0.00	CASH	23DEC10
R.O. OPENED	READY	OPTIONS:	DLR:20-306				

17NOV10

23DEC10

36 days

LINE	CP	CODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	----	------	------	------	-------	------	-----	-------

A CUST. STATES THAT THE BRAKE LIGHTS ARE WORKING IN REVERSE, STAY ON ALL DAY, AND TURN OFF WHEN BRAKE LIGHTS DEPRESSED. CALL TAC. CAUSE: OUT OF CALIBRATION.

J6354 POWERTRAIN CONTROL MODULE ENGINE REPROGRAMMING WITH SPS

5 WP

FC: 3L PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
20692 CALIBRATION UPDATE J6354 0.40 COULD NOT RELEARN BPFS - REPROGRAMMED PCM PER BULLETIN # PIC4330C - CODE #11A54 -- NOW ABLE TO RECALIBRATE BRAKE PEDAL POSITION SENSOR - 3L

B CUSTOMER STATES THAT THE SERVICE AIR BAG MESSAGE DISPLAYS ON THE DIC CAUSE: INTERNAL FAILURE--EXTENDED RENTAL DUE TO BACK ORDERED SOP

DEAYS---SPAC #G07480635--SEE COMMENTS FORVIN #S, ETC.

CL N9653 REPLACE PASSENGER PRESENCE MODULE & REWIRE PER DOCS

5 WP

1 20824277 MODULE KI

TRX PO173023 CNTRL#023B SPAC#G07480635

1 25864837 HEATER

1 19118733 CONNECTOR

10 6616858 CLIP

Z7906 RENTAL

5 WP

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

FC: 6C

PART#: 20824277

COUNT: 1

CLAIM TYPE:

AUTH CODE:

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature

Date

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	4
DISC. / INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: 5461282

385535

Joe Giacomini Chev., Inc. dba

Martin Chevrolet

23505 HAWTHORNE BLVD.
TORRANCE, CALIFORNIA 90505
PHONE (310) 378-0211

BAR# ARD213877 EPA# CADD29540225

INVOICE

PAGE 2

MANHATTAN BEACH, CA

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE CONSULTANT: 596 DAVID S LARSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RED	07	SATURN AURA	1G8ZV57797F [REDACTED]	[REDACTED]	20692/20692	T980
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
24FEB08 DD	24FEB2011	17:00	17NOV10		0.00	CASH
R.O. OPENED	READY	OPTIONS	ELR: 20-306			23DEC10
17NOV10	23DEC10					

LINE	QPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
SUBL	D120831	3GNEABDB3AS	[REDACTED]	6 DAYS	PG174300		
					PO#174300		

SUBL D120918 1G1ZC5EB4AP [REDACTED] 17 DAYS --- PO 174300 (N/C)
 PO#174300 WP

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: (N/C) 0.00

20692 PERFORMED EXTENSIVE DIAGNOSTIC WORK--B0081-71 - PASSENGER PRESENCE MODULE FAILURE - ALSO DTC 56 N9658 1.90 - REPLACED PASSENGER PRESENCE SYSTEM & REVISED SEAT WIRING PER DOCUMENT #2552003 ---- 6C (EXTENDED RENTAL DUE TO CUSTOMER SAFETY CONCERN & LENGTHY BACK ORDER/SOP DELAYS--ORIGINAL SPAC CHANGED TO G07480635/ORIGINAL PART CHANGED TO 20824277---RENTAL D120831 3GNEABDB3AS [REDACTED] PO174300 6 DAYS & RENTAL D120918 1G1ZC5EB4AP [REDACTED] PO174300 17 DAYS)

 RENTAL CAR PROVIDED BY PURCHASE ORDER ONLY. ALL CHARGES INCURRED BEYOND 3 HOURS FROM NOTIFICATION THAT VEHICLE IS READY FOR PICKUP ARE THE CUSTOMERS RESPONSIBILITY WITHOUT PRIOR AUTHORIZATION

CAUSE: RENTAL
 CL INFO LINE--SEE LINE B FOR RENTAL

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: (N/C) 0.00

D TREAD DEPTH 8/32 OF AN INCH
 TIRES TREAD DEPTH 8/32 OF AN INCH

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: (N/C) 0.00

E CHECK & INFLATE ALL TIRE PRESSURES NO CHARGE
 AIR CHECK & INFLATE ALL TIRE PRESSURES NO CHARGE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: (N/C) 0.00
 20692 SET TIRE PRESSURES

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature

Date

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	5
DISC. / INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #:

385535

Joe Gucomin Chev, Inc. dba

Martin Chevrolet

23505 HAWTHORNE BLVD.
TORRANCE, CALIFORNIA 90505
PHONE (310) 378-0211
BAR# ARD213877 EPA# CAD029540226

INVOICE

PAGE 3

SERVICE CONSULTANT: 596 DAVID S LARSEN

MANHATTAN BEACH, CA

HOME: CONT:

BUS: CELL:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RED	07	SATURN AJRA	1G8ZV57797F		20692/20692	T960
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT
24FEB08 DD		24FEB2011	17:00 17NOV10		0.00	CASH
R.O. OPENED	READY	OPTIONS:	DLR:20-306			
17NOV10	23DEC10					

LINE	QCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST: 98.84				17NOV10 09:17	SA: 596		

EST: 0.00 17NOV10 08:17 SA: 596

CONTACT: IN PERSON

THANK-YOU FOR USING MARTIN CHEVROLET
YOUR LOCAL COMMUNITY DEALERSHIP. WE WANT YOU
TO BE COMPLETELY SATISFIED. IF FOR ANY
REASON YOU ARE NOT PLEASE ASK TO SPEAK TO OUR
SERVICE MANAGER. PLEASE VISIT OUR WEB SITE
AT WWW.MARTINCHEVROLET.COM.

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature

Date

12/23/10

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DISC. / INS.	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

6

CUSTOMER #: 5461282

387468

Joe Giacomini Chev., Inc. dba
Martin Chevrolet

23505 HAWTHORNE BLVD.
TORRANCE, CALIFORNIA 90505
PHONE (310) 378-0211
GAR# AR0213877 EPA# CAD02954022E

INVOICE

PAGE 1

MANHATTAN BEACH, CA

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE CONSULTANT: 596 DAVID S LARSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RED	07	SATURN AURA	1G8ZV57797E [REDACTED]	[REDACTED]	20716/20740	T822
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
24FEB08 DE		24FEB2011	17:00 27DEC10		0.00	CASH
R.O. OPENED	READY	OPTIONS: DLR:20-306				
24DEC10	28DEC10					

LINE 0PCODE TECH TYPE HOURS LIST NET TOTAL
 A CHECK & ADVISE--CUST STATES BRAKE LIGHTS ARE STAYING ON ALL THE TIME
 CAUSE: CONNECTOR REPAIR--RENTAL D246649 1G1AD5F58A7 [REDACTED]
 N9595 BCM C2 CONNECTOR REPAIR
 5 WP (N/C)
 Z7905 RENTAL ALLOWANCE-5 DAYS
 5 WP (N/C)
 FC: 6D PART#: COUNT:
 CLAIM TYPE:
 AUTH CODE:

SUBL RENTAL D246649 1G1AD5F58A7 [REDACTED] PO 174474
PO#174474

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00 (N/C)
 20716 VERIFIED - PERFORMED DIAGNOSTIC WORK - C0101 STORED
 DETERMINED UPDATED CONNECTOR REPAIR NEEDED - N9595 C.30 DIAGN. CHECK --
 BCM C2 & X2 CONNECTOR REPAIR PER DOC #2535089 --- 6D (RENTAL D246649
 1G1AD5F58A7 [REDACTED] PO 174474)

B CHECK & ADVISE--CJST STATES SERVICE ESC WARNING IS DISPLAYING IN INFO CENTER

CL SEE LINE FOR CAUSE & CORRECTION

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 (N/C)
 20716 SEE LINE "A"

C CHECK & INFLATE ALL TIRE PRESSURES NO CHARGE
AIR CHECK & INFLATE ALL TIRE PRESSURES NO CHARGE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 (N/C)

D TREAD DEPTH 8/32 OF AN INCH
TIRES TREAD DEPTH 8/32 OF AN INCH

5 IP (N/C)

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature

Date

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DISC. / INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #:

387468

Joe Giaccomin, Chev., Inc. dba

Martin Chevrolet

23505 HAWTHORNE BLVD.
TORRANCE, CALIFORNIA 90505
PHONE (310) 378-0211
BAR# ARD213877 EPA# CAD029540226

INVOICE

PAGE 2

MANHATTAN BEACH, CA

HOME: CONT:

BUS: CELL:

SERVICE CONSULTANT: 596 DAVID S LARSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RED	07	SATURN AURA	1G8ZV57797E		20716/20740	T822	
DEL. DATE	PRGD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24FEB08 DD		24FEB2011	17:00 27DEC10		0.00	CASH	28DEC10
R.O. OPENED	READY	OPTIONS:	DLR:20-306				
24DEC10	28DEC10						

LINE	QPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

E INSPECT WIPER INSERTS/BLADES AND ADVISE

CAUSE: MAINTENANCE

CKW INSPECT WIPER INSERTS/BLADES AND ADVISE

5 IP

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE E:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	------------

20716 OK

F CUSTOMER NEEDS COURTESY RENTAL DURING DIAG/REPAIR

CL SEE LINE A -- WARRANTY COVERED ITEM

5 IP

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	------------

G** CUSTOMER REQUEST PERFORM 27 POINT NO CHARGE VEHICLE INSPECTION
27Y CUSTOMER REQUEST, PERFORM 27 POINT NO CHARGE
VEHICLE INSPECTION

5 IP

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE G:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	------------

THANK-YOU FOR USING MARTIN CHEVROLET
YOUR LOCAL COMMUNITY DEALERSHIP. WE WANT YOU
TO BE COMPLETELY SATISFIED. IF FOR ANY
REASON YOU ARE NOT PLEASE ASK TO SPEAK TO OUR
SERVICE MANAGER. PLEASE VISIT OUR WEB SITE
AT WWW.MARTINCHEVROLET.COM.

2

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBF	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DISC. / INS.	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Date

12/29/10



VIA FAX ONLY

February 1, 2011

William McGee, Esq.
Law Offices of William R McGee
16855 W Bernardo Dr
San Diego, CA 92127

RE: [REDACTED]

Service Request: 71-913866924

2007 Saturn AURA

Vehicle Identification Number: 1G8ZV57797F [REDACTED]

Mediation Liaison: Dan Loret

Dear Mr. McGee:

This is to advise that General Motors is in receipt of the above referenced case dated January 24, 2011. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

Other: Release of Lien

General Motors
ATTN: BRC Legal
P.O. Box 33170
Detroit, MI 48232

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors

RELEASE OF LIEN INFORMATION

I _____,
(Client's Name)

hereby authorize _____
(Lien holder Name)

(Lien holder Address) (Lien holder Phone Number)

to release any and all information regarding my loan account # _____
(Account Number)

with _____
(Lien holder Name)

to General Motors Company, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

Date _____.

VEHICLE INFORMATION

The current vehicle mileage is _____ Date mileage read: _____.

Signature

Signature



VIA FAX ONLY

February 3, 2011

Attn: Monica Delgadillo
Martin Chevrolet

RE:

Service Request: 71-913866924

2007 Saturn AURA

Vehicle Identification Number: 1G8ZV57797F

Mediation Liaison: Dan Lorett

Dear Ms. Delgadillo:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to (866) 873-4549. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at (866) 790-5700 ext 21043 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

Chevrolet

LG0040_CH
V06302010

FAX COVER SHEET

**MARTIN CHEVROLET
23505 HAWTHORNE BLVD
TORRANCE CA 90505
PHONE#310 378-0211 FAX#310 378-2011**

TO: General Motors Business Resource Center

FROM: Monica Delgado

ATTN: Dan Loret

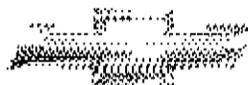
FAX# 866-873-4549

#OF PAGES TO FOLLOW INCLUDING COVER 11

COMMENTS S/E # 71-913866924

Fax Server

2/3/2011 4:09:27 PM PAGE 2/002 Fax Server



VIA FAX ONLY

February 3, 2011

Attn: Monica Delgadillo
Martin Chevrolet

RE:

[REDACTED]
Service Request: 71-913866924
2007 Saturn AURA
Vehicle Identification Number: 1G8ZV57797F [REDACTED]
Mediation Liaison: Dan Loret

Dear Ms. Delgadillo:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

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In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at (866) 790-5700 ext 21043 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

Chevrolet

LC0040 CM
V06302010

CUSTOMER #: [REDACTED]

383200

JOE GIACOMIN CHEV. INC. dba
MARTIN CHEVROLET
23505 HAWTHORNE BLVD.
TORRANCE, CALIFORNIA 90505
PHONE (310) 378-0211

ACCOUNTING

MANHATTAN BEACH, CA

PAGE 1

BAR# ARD213677 EPA# CAD0295/0226

HOME [REDACTED] CONT: [REDACTED] ** PRE-INVOICE **
BUS: [REDACTED] CELL: [REDACTED] SERVICE CONSULTANT:

596 DAVID S LARSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	07	SATURN AURA	1G8ZV57797F [REDACTED]		19464/19464	T817	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
24FEB08 DL		24FEB2011	17:00 06OCT10		0.00	CASH	06OCT10
R.O. OPENED		READY	OPTIONS: DLR:20-306				
06OCT10		06OCT10					

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A CHECK & ADVISE - CUST STATES THE BRAKES LIGHTS GO ON WITHIN 5 SECONDS OF RELEASING FOOT FROM BRAKES (LIGHT WHEN PEDAL APPLIED, THEN GO OFF BRIEFLY, THEN BACK ON). CL COULD NOT DUPLICATE -- NO TROUBLE FOUND AT THIS TIME

19464	NO PROBLEM FOUND OPERATING PER INTENT & DESIGN AT THIS TIME	5	IP	0.00	0.00	0	0	0	0	0.00	0.00
-------	---	---	----	------	------	---	---	---	---	------	------

B CHECK & ADVISE - CUST STATES THE AUTO HEADLIGHTS ARE ALWAYS ON NO MATTER WHAT AMBIENT LIGHT CONDITIONS ARE. CL COULD NOT DUPLICATE -- NO TROUBLE FOUND AT THIS TIME

19464	NO PROBLEM FOUND OPERATING PER INTENT & DESIGN AT THIS TIME	5	IP	0.00	0.00	0	0	0	0	0.00	0.00
-------	---	---	----	------	------	---	---	---	---	------	------

C CHECK & ADVISE -- CUST STATES ONE OF THE REMOTES IS INOP. CAUSE: INTERNAL FAILURE. CONCERN CODE: OJ

R4490 REMOTE CONTROL DOOR LOCK TRANSMITTER REPLACEMENT

1	22733524 TRANSMITT	6600	9240	0	115.78	92.40	92.40
---	--------------------	------	------	---	--------	-------	-------

EC: 6C
PART#: 22733524
COUNT: 1
CLAIM TYPE:
AUTH CODE:

19464	REMOTE INOP R4490 0.30 DIAGN. CHECK - REPLACED TRANSMITTER & REPROGRAM - 6C	675	2808	TLABOR
-------	---	-----	------	--------

D CHECK & ADVISE - CUST STATES THERE IS A CLUNK SOUND FROM THE STEERING SHAFT AREA ON TURNS (ESPECIALLY SHARPER TURNS INTO DRIVEWAY), PARKING SPACES). CAUSE: INSUFFICIENT LUBRICANT

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DISC. / INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature _____ Date _____

CUSTOMER #: [REDACTED]

383200

JOE GIACOMI CHEV. INC. dba
MARTIN CHEVROLET
23505 HAWTHORNE BLVD.
TORRANCE, CALIFORNIA 90505
PHONE (310) 378-0211

ACCOUNTING

MANHATTAN BEACH, CA

PAGE 2

BAR# ARD213877 EPA# CAD029540226

HOME [REDACTED] CONT: [REDACTED] ** PRE-INVOICE **
BUS: [REDACTED] CELL: [REDACTED] SERVICE CONSULTANT: 596 DAVID S. LARSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	07	SATURN AURA	1G8ZV57797F [REDACTED]		19464/19464	T817	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
24FEB08 DD		24FEB2011	17:00 06OCT10		0.00	CASH	06OCT10

R.O. OPENED:	READY:	OPTIONS:	DLR:20-306
06OCT10	06OCT10		

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

CONCERN CODE: NE
E9448 Lubricate and Reposition I-Shaft to Correct Noise

5	WP	0.00	0.30	675	2808					23.08	28.08
1	26098237	LUBE KIT		793	1110	0	13.90			11.10	11.10

FC: 2N
PART#: 26098237
COUNT: 1
CLAIM TYPE:
AUTH CODE:

575	2808	TLABOR
-----	------	--------

19464 STEERING SHAFT KNOCKS E9448 0.30 LUBED STEERING SHAFT PER DOCUMENT #2436116 2N

5	IP	0.00	0.00	0	0					0.00	0.00
---	----	------	------	---	---	--	--	--	--	------	------

F** CUSTOMER REQUEST PERFORM 27 POINT NO CHARGE VEHICLE INSPECTION
27Y CUSTOMER REQUEST, PERFORM 27 POINT NO CHARGE VEHICLE INSPECTION

5	IP	0.00	0.00	0	0					0.00	0.00
---	----	------	------	---	---	--	--	--	--	------	------

G** CHECK & INFLATE ALL TIRE PRESSURES NO CHARGE
AIR CHECK & INFLATE ALL TIRE PRESSURES NO CHARGE

5	IP	1.07	0.00	0	0					1.07	0.00
---	----	------	------	---	---	--	--	--	--	------	------

19464 SET TIRE PRESSURES
THANK-YOU FOR USING MARTIN CHEVROLET YOUR LOCAL COMMUNITY DEALERSHIP. WE WANT YOU TO BE COMPLETELY SATISFIED. IF FOR ANY REASON YOU ARE NOT PLEASE ASK TO SPEAK TO OUR SERVICE MANAGER. PLEASE VISIT OUR WEB SITE AT WWW.MARTINCHEVROLET.COM.

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
10-06-10	14:23	15:27	1:07	W		5D C E B A	

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DISC. / INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature _____ Date _____

CUSTOMER #: [REDACTED]

383200

JOE GIACOMINI CHEV. INC. dba
MARTIN CHEVROLET
 23505 HAWTHORNE BLVD.
 TORRANCE, CALIFORNIA 90505
 PHONE (310) 378-0211

ACCOUNTING

BAR# ARD213877 EPA# CAD029540226

MANHATTAN BEACH, CA [REDACTED]

PAGE 3

HOME [REDACTED] CONT: [REDACTED] ** PRE-INVOICE **
 BUS: [REDACTED] CELL: [REDACTED] SERVICE CONSULTANT: 596 DAVID S LARSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	07	SATURN AURA	1G8ZV57797F [REDACTED]		19164/19464	T817	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
24FEB08 DD		24FEB2011	17:00 06OCT10		0.00	CASH	06OCT10
R.O OPENED	READY	OPTIONS: DLR:20-306					

06OCT10	06OCT10
---------	---------

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
[REDACTED]	0	0	596	[REDACTED]	5616	1350	
[REDACTED]	10350	7393		[REDACTED]	0	0	
[REDACTED]	0	*****		[REDACTED]	15966	*****	

COST, SALE, & COMP TOTALS 8743 15966 0

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DISC. / INS.	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature _____ Date _____

CUSTOMER #: [REDACTED]

385535

JOE GIACOMIN CHEV. INC. dba
MARTIN CHEVROLET
23505 HAWTHORNE BLVD.
TORRANCE, CALIFORNIA 90505
PHONE (10) 378-0211

ACCOUNTING

MANHATTAN BEACH, CA

PAGE 1

BAR# ARD213877 EPA# CAD029540226

HOME: [REDACTED] CONT: [REDACTED]

** PRE-INVOICE **

BUS: [REDACTED] CELL: [REDACTED]

SERVICE CONSULTANT: 596 DAVID S LARSEN

COLOR: RED	YEAR: 07	MAKE/MODEL: SATURN AURA	VIN: 1G8ZV57797F	LICENSE: [REDACTED]	MI LEASE IN/OUT: 20692/20692	TAG: T980
DEL DATE: 24FEB08 DD	PROD DATE: 24FEB2011	WARR EXP: 17:00	PROMISED: 17NOV10	PO NO:	RATE: 0.00	PAYMENT: CASH
R.O. OPENED: 17NOV10		READY: 23DEC10	OPTIONS: DLR:20-306			

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A CUST STATES THAT THE BRAKE LIGHTS ARE WORKING IN REVERSE, STAY ON ALL DAY, AND TURN OFF WHEN BRAKE LIGHTS DEPRESSED. CALL TAC. CAUSE: OUT OF CALIBRATION

CONCERN CODE: OJ
J6354 POWERTRAIN CONTROL MODULE ENGINE REPROGRAMMING WITH SPS
5 WP 0.00 0.40 900 3744 37.44 37.44

FC: 3L PART#: COUNT: 0 0 TPARTS

CLAIM TYPE:

AUTH CODE:

900 3744 TLABOR
20692 CALIBRATION UPDATE J6354 0.40 COULD NOT RELEARN BPPS - REPROGRAMMED PCM PER BULLETIN # PIC4330C - CODE #11As4 - NOW ABLE TO RECALIBRATE BRAKE PEDAL POSITION SENSOR - 3L

B CUSTOMER STATES THAT THE SERVICE AIR BAG MESSAGE DISPLAYS ON THE TIC CAUSE: INTERNAL FAILURE--EXTENDED RENTAL DUE TO BACK ORDERED SOP DEAYS--SPAC #G07480635--SEE COMMENTS FORVIN #S, ETC

CONCERN CODE: WK
CL N9658 REPLACE PASSENGER PRESENCE MODULE & REWIRE PER DOCS

5	WP	2	20	1	90	4275	17784			177.84	177.84
---	----	---	----	---	----	------	-------	--	--	--------	--------

1 20824277 MODULE KI 27643 38700 0 394.90 387.00 387.00

TRX PO173023 CNTRL#023B

SPAC#G07480635

1	25864887	HEATER				5067	7094	0	88.89	70.94	70.94
---	----------	--------	--	--	--	------	------	---	-------	-------	-------

1 19118733 CONNECTOR 2000 2800 0 35.09 28.00 28.00

10 6816858 CLIP 400 560 0 0.70 5.60 5.60

Z7906 RENTAL

5	WP	0	00	0	00	0	0			0.00	0.00
---	----	---	----	---	----	---	---	--	--	------	------

FC: 6C

PART#: 20824277

COUNT: 1 35110 49154 TPARTS

CLAIM TYPE:

AUTH CODE:

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DISC./INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature

Date

CUSTOMER #: [REDACTED]

385535

JOE GIACOMINI CHEV. INC. dba
MARTIN CHEVROLET
23505 HAWTHORNE BLVD.
TORRANCE, CALIFORNIA 90505
PHONE (310) 378-0211

ACCOUNTING

MANHATTAN BEACH, CA [REDACTED]

PAGE 2

BAR# ARD213877 EPA# CAD029540226

HOME [REDACTED] CONT: [REDACTED] ** PRE-INVOICE **
BUS: [REDACTED] CELL: [REDACTED] SERVICE CONSULTANT: 596 DAVID S LARSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
RED	07	SATURN AURA	1G8ZV57797F [REDACTED]	[REDACTED]	20592/20692	T980	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
24FEB08 DD		24FEB2011	17:00 17NOV10		0.00	CASH	23DEC10
R.O. OPENED:		READY	OPTIONS: DLR:20-306				
17NOV10		23DEC10					

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
						4275		17784	LABOR		
SUBL	D120831	3GNBABDB3AS [REDACTED]		6	DAYS	PO174300					
		PO#174300									
		WP				22800	22800			223.00	228.00
SUBL	D120918	1G1ZC5EB4AF [REDACTED]		17	DAYS	PO174300					
		PO#174300									
		WP				64600	64600			645.00	646.00
20692 PERFORMED EXTENSIVE DIAGNOSTIC WORK--B0081-71 - PASSENGER PRESENCE MODULE FAILURE - ALSO DTC 56 N9658 1.90 - REPLACED PASSENGER PRESENCE SYSTEM & REVISED SEAT WIRING PER DOCUMENT #2552003 ---- 6 (EXTENDED RENTAL DUE TO CUSTOMER SAFETY CONCERN & LENGTHY BACK ORDER/SOP DELAYS--ORIGINAL SPAC CHANGED TO G07480635/ORIGINAL PART CHANGED TO 20824277----RENTAL D120831 3GNBABDB3AS602261 PO174300 3 DAYS & RENTAL D120918 1G1ZC5EB4AF [REDACTED] PO174300 17 DAYS) RENTAL CAR PROVIDED BY PURCHASE ORDER ONLY. ALL CHARGES INCURRED BEYOND 3 HOURS FROM NOTIFICATION THAT VEHICLE IS READY FOR PICKUP ARE THE CUSTOMERS RESPONSIBILITY WITHOUT PRIOR AUTHORIZATION											
CAUSE: RENTAL CONCERN CODE: WK											
CL INFO LINE - SEE LINE B FOR RENTAL											
		5	IP	0.00	0.00	0	0			0.00	0.00
D TREAD DEPTH 8/32 OF AN INCH											
TIRES TREAD DEPTH 8/32 OF AN INCH											
		5	IP	0.00	0.00	0	0			0.00	0.00
E CHECK & INFLATE ALL TIRE PRESSURES NO CHARGE											
AIR CHECK & INFLATE ALL TIRE PRESSURES NO CHARGE											
		5	IP	1.00	0.00	0	0			0.00	0.00
20692 SET TIRE PRESSURES											

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DISC. / INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature _____ Date _____

CUSTOMER #: [REDACTED]

385535

JOE GIACOMINI CHEV. INC. dba
MARTIN CHEVROLET
 23505 HAWTHORNE BLVD.
 TORRANCE, CALIFORNIA 90505
 PHONE (310) 378-0211

ACCOUNTING

MANHATTAN BEACH CA

PAGE 3

BAR# ARD213877 EPA# CAD028540226

HOME: [REDACTED] CONT: [REDACTED] ** PRE-INVOICE **
 BUS: [REDACTED] CELL: [REDACTED] SERVICE CONSULTANT: 596 DAVID S LARSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
RED	07	SATURN AURA	1G8ZV57797F [REDACTED]	[REDACTED]	20592/20692	T980	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
24FEB08 DD		24FEB2010	17:00 17NOV10		0.00	CASH	23DEC10
R.O. OPENED		READY	OPTIONS: DLR:20-306				

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
EST: 98	84			17NOV10	08:17	SA: 596					

EST: 0.00 17NOV10 08:17 SA: 596
 CONTACT: IN PERSON

THANK YOU FOR USING MARTIN CHEVROLET
 YOUR LOCAL COMMUNITY DEALERSHIP. WE WANT YOU
 TO BE COMPLETELY SATISFIED. IF FOR ANY
 REASON YOU ARE NOT PLEASE ASK TO SPEAK TO OUR
 SERVICE MANAGER. PLEASE VISIT OUR WEB SITE
 AT WWW.MARTINCHEVROLET.COM.

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
11-17-10	09:57	10:57	1.00	W	5	E B A	
12-23-10	07:26	07:57	0.52	W	5	B	
	09:46	11:27	1.68	W	5	B	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
[REDACTED]	21528	5175		[REDACTED]	49154	35110	
	0	0	596		87400	87400	174300
	0	0	596		0	0	
	158082	*****			0	*****	

COST, SALE, & COMP TOTALS 127685 158082 0

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DISC. / INS.	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature

Date

CUSTOMER #:

387468

JOE GIACOMINI CHEV. INC. dba
MARTIN CHEVROLET
23505 HAWTHORNE BLVD.
TORRANCE, CA / IIFORNIA 90505
PHONE (310) 378-0211

ACCOUNTING

PAGE 1

BAR# AR0213677 IPA# CAD029540226

MANHATTAN BEACH, CA

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

** PRE-INVOICE **
SERVICE CONSULTANT: 596 DAVID S JARSEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RED	07	SATURN AURA	1G8ZV57797E [REDACTED]	[REDACTED]	2016 / 20740	T822	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24FEB08 DD		24FEB2011	17:00 27DEC10		0.00	CASH	28DEC10
R.O. OPENED		READY	OPTIONS: DLR:20-306				

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A CHECK & ADVISE - CUST STATES BRAKE LIGHTS ARE STAYING ON ALL THE TIME

CAUSE: CONNECTOR REPAIR--RENTAL D246649 1G1AD5F58A7 [REDACTED]

CONCERN CODE: OJ

N9595 BCM C2 CONNECTOR REPAIR

5 WP 0.03 0.30 675 2808 21.08 28.08

Z7905 RENTAL ALLOWANCE-5 DAYS

5 WP 0.00 0.00 0 0 0.00 0.00

FC: 6D PART#: COUNT: 0 0 TPARTS

CLAIM TYPE:

AUTH CODE:

675 2808 TLABOR

SUBL RENTAL D246649 1G1AD5F58A7 [REDACTED] PO 174474

PO#174474 WP 19000 19000 190.00 190.00

20716 VERIFIED - PERFORMED DIAGNOSTIC WORK - C0101 STORED

DETERMINED UPDATED CONNECTOR REPAIR NEEDED - N9595 0.30 DIAGN. CHECK -

BCM C2 & X2 CONNECTOR REPAIR PER DOC #2535089 --- 6D (RENTAL D246649

1G1AD5F58A7 [REDACTED])

B CHECK & ADVISE - CUST STATES SERVICE ESC WARNING IS DISPLAYING IN INFO

CENTER

CD SEE LINE FOR CAUSE & CORRECTION

5 IP 0.00 0.00 0 0 0.00 0.00

20716 SEE LINE A

C CHECK & INFLATE ALL TIRE PRESSURES NO CHARGE

AIR CHECK & INFLATE ALL TIRE PRESSURES NO CHARGE

5 IP 0.00 0.00 0 0 0.00 0.00

D TREAD DEPTH 8/32 OF AN INCH

TIRE8 TREAD DEPTH 8/32 OF AN INCH

5 IP 0.00 0.00 0 0 0.00 0.00

E INSPECT WIPER INSERTS/BLADES AND ADVISE..

CAUSE: MAINTENANCE

CKW INSPECT WIPER INSERTS/BLADES AND ADVISE..

5 IP 0.00 0.00 0 0 0.00 0.00

20716 OK

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DISC. / INS.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increases in the original estimate price. I also acknowledge and approved all repairs as itemized on this repair order. I hereby acknowledge receipt of a copy hereof.

Customer Signature

Date

CUSTOMER #:

387468

JOE GIACOMINI CHEV. INC. dba
MARTIN CHEVROLET
23505 HAWT HORNE BLVD.
TORRANCE, CALIFORNIA 90505
PHONE (310) 378-0211

ACCOUNTING

MANHATTAN BEACH, CA

PAGE 2

HOME: [REDACTED] CONT [REDACTED] ** PRE-INVOICE **
BUS: 351-0404 CELL: [REDACTED] SERVICE CONSULTANT: 596 DAVID S JARSEN

BAR# ARD213877 EPA# CAD020540228

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RED	07	SATURN AURA	1G8ZV57797F [REDACTED]	[REDACTED]	20716/20740	T822	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
24FEB08 DD		24FEB2011	17:00 27DEC10		0.00	CASH	28DEC10
R.O. OPENED	READY	OPTIONS: DLR:20-306					
24DEC10	28DEC10						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
F											
CUSTOMER NEEDS COURTESY RENTAL DURING DIAG/REPAIR											
CL SEE LINE A -- WARRANTY COVERED ITEM											
	5	IP		0.00	0.00	0.00	0.00			5.00	0.00
G** CUSTOMER REQUEST, PERFORM 27 POINT NO CHARGE VEHICLE INSPECTION											
27Y CUSTOMER REQUEST, PERFORM 27 POINT NO CHARGE											
VEHICLE INSPECTION											
	5	IP		0.77	0.00	0.00	0.00			5.00	0.00

THANK-YOU FOR USING MARTIN CHEVROLET
YOUR LOCAL COMMUNITY DEALERSHIP. WE WANT YOU
TO BE COMPLETELY SATISFIED. IF FOR ANY
REASON YOU ARE NOT PLEASE ASK TO SPEAK TO OUR
SERVICE MANAGER. PLEASE VISIT OUR WEB SITE
AT WWW.MARTINCHEVROLET.COM.

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
12-24-10	10:56	11:42	0.77	W		5 F E D C A	
12-28-10	14:15	14:17	0.03	W		5 A B	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
[REDACTED]	2808	675		[REDACTED]	0	0	596
[REDACTED]	19000	19000	174474	[REDACTED]	0	0	596
[REDACTED]	0	0		[REDACTED]	21808	*****	
[REDACTED]	0	*****		[REDACTED]			

COST, SALE, & COMP TOTALS 19675 21808 0

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DISC. / INS.	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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Customer Signature

Date

AUTO 02/26/2010 TO 02/26/2011 11 [REDACTED]

VEHICLE IDENTIFICATION NUMBER 1G8ZV57797F [REDACTED]		REGISTRATION VALID FROM		TYPE		LICENSE #/CLASS	
BODY TYPE CODE 4D		CYLS.	DATE FIRST SOLD	CLASS	STRN	Yr. Model	
DATE ISSUED 02/28/2010		TYPE VEH.	MP	SZ	WC	UTILADE-CCGVY	TOTAL FEES PAID
		120	G				\$330
						1900	

03220
03220
03220

[REDACTED]
MANHATTAN BCH CA 9 [REDACTED]

GMAC
PO BX 8127
COCKEYSVILLE



R0056
L0244

MD

21030
RI9022520105000

STATE OF CALIFORNIA
DEPARTMENT OF MOTOR VEHICLES
VALIDATED REGISTRATION CARD
READ REVERSE SIDE - IMPORTANT INSTRUCTIONS

A 3.200708

Dealer Number _____ Contract Number _____ R.O.S. Number _____ Stock Number _____

Buyer (and Co-Buyer) Name and Address (including County and Zip Code) [REDACTED]	Creditor - Seller (Name and Address) [REDACTED]
---	--

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New Used	Year	Make and Model	Odometer	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2011	HYUNDAI ELANTRA	15	1G8ZT42779A000000	<input checked="" type="checkbox"/> personal, family or household <input type="checkbox"/> business or commercial

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate. 6.99%	The dollar amount the credit will cost you. \$ 3,300.00 (e)	The amount of credit provided to you or on your behalf. \$ 2,499.00	The amount you will have paid after you have made all payments as scheduled. \$ 3,195.00 (e)	The total cost of your purchase on credit, including your down payment of \$ 1,000.00 is \$ 3,195.00 (e)

(e) means an estimate

YOUR PAYMENT SCHEDULE WILL BE:

Number of Payments	Amount of Payments	When Payments Are Due
One Payment of	N/A	
One Payment of	N/A	
Payments	N/A	Monthly, Beginning
Payments	\$19.09	Monthly, Beginning 4/07/2013
One Final Payment	\$19.09	5/07/2013

Late Charge: If payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.
Prepayment: If you pay off all your debt early, you may be charged a minimum finance charge.
Security Interest: You are giving a security interest in the vehicle being purchased.
Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.

STATEMENT OF INSURANCE

NOTICE: No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

Vehicle Insurance

	Term	Premium
\$ 100.00 Ded. Comp., Fire & Theft	12 Mos.	\$ 1,000.00
\$ 100.00 Ded. Collision	12 Mos.	\$ 1,000.00
Bodily Injury \$ 100,000 Limits	12 Mos.	\$ 1,000.00
Property Damage \$ 100,000 Limits	12 Mos.	\$ 1,000.00
Medical	12 Mos.	\$ 1,000.00
Total Vehicle Insurance Premiums		\$ 5,000.00 (e)

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.

You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit.

Buyer X [REDACTED]
Co-Buyer [REDACTED]
Seller X [REDACTED]

ITEMIZATION OF THE AMOUNT FINANCED (Seller may keep part of the amounts paid to others.)

1. Total Cash Price

A. Cash Price of Motor Vehicle and Accessories	\$ 25,200.00 (A)
1. Cash Price Vehicle	\$ 24,200.00
2. Cash Price Accessories	\$ 1,000.00
3. Other (Nontaxable)	\$ 0.00
Describe	\$
Describe	\$
B. Document Preparation Fee (not a governmental fee)	\$ 55.00 (B)
C. Smog Fee Paid to Seller	\$ 0.00 (C)
D. (Optional) Theft Deterrent Device (to whom paid)	\$ 0.00 (D)
E. (Optional) Theft Deterrent Device (to whom paid)	\$ 0.00 (E)
F. (Optional) Surface Protection Product (to whom paid)	\$ 0.00 (F)
G. (Optional) Surface Protection Product (to whom paid)	\$ 0.00 (G)
H. Sales Tax (on taxable items in A through G)	\$ 2,399.00 (H)
I. Optional DMV Electronic Filing Fee	\$ 0.00 (I)
J. (Optional) Service Contract (to whom paid)	\$ 0.00 (J)
K. (Optional) Service Contract (to whom paid)	\$ 0.00 (K)
L. (Optional) Service Contract (to whom paid)	\$ 0.00 (L)
M. Prior Credit or Lease Balance paid by Seller to	\$ 0.00 (M)
(see downpayment and trade-in calculation)	
N. (Optional) Gap Contract (to whom paid)	\$ 0.00 (N)
O. (Optional) Used Vehicle Contract Cancellation Option Agreement	\$ 0.00 (O)
P. Other (to whom paid)	\$ 0.00 (P)
For	\$ 0.00
Total Cash Price (A through P)	\$ 27,600.00 (1)

Application for Optional Credit Insurance

Credit Life: Buyer Co-Buyer Both
 Credit Disability (Buyer Only)

	Term	Exp.	Premium
Credit Life	12 Mos.		\$ 1,000.00
Credit Disability	12 Mos.		\$ 1,000.00
Total Credit Insurance Premiums			\$ 2,000.00 (b)

Insurance Company Name _____

Home Office Address _____

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.

You are applying for the credit insurance marked above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wage or profit 20 hours a week or more at the effective

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1. OFFICIAL FEES

A. Registration/Transfer/Titling Fees \$ (B)

C. California Tire Fees \$ 8.75 (C)

D. Other \$ N/A (D)

Total Official Fees (A through D) \$ 8.75 (2)

3. Amount Paid to Insurance Companies
(Total premiums from Statement of Insurance column a + b) \$ (3)

4. Smog Certification or Exemption Fee Paid to State \$ (4)

5. Subtotal (1 through 4) \$ 8.75 (5)

6. Total Downpayment

A. Agreed Trade-In Value Yr 2007 Make SA \$ N/A (A)
Model N/A Odom N/A
VIN N/A

B. Less Prior Credit or Lease Balance \$ (B)

C. Net Trade-In (A less B) (indicate if a negative number) \$ N/A (C)

D. Deferred Downpayment \$ (D)

E. Manufacturer's Rebate \$ N/A (E)

F. Other N/A \$ N/A (F)

G. Cash \$ 25 (G)

Total Downpayment (C through G) \$ 25 (6)
(If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1M above)

7. Amount Financed (5 less 6) \$ 8.75 (7)

Date: Only the Primary Buyer is eligible for disability insurance. **DISABILITY INSURANCE MAY NOT COVER CONDITIONS FOR WHICH YOU HAVE SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS** (Refer to "Total Disabilities Not Covered" in your policy for details).
You want to buy the credit insurance.

Date X Buyer Signature _____ Age _____

Date X Co-Buyer Signature _____ Age _____

OPTIONAL GAP CONTRACT A gap contract (also cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 1N. See your gap contract for details on the protection it provides. It is a part of this contract.

Term _____ Mos _____ Name of Gap Contract _____

You want to buy a gap contract.

Buyer X _____

OPTIONAL SERVICE CONTRACT(S) You want to purchase the service contract(s) written with the following company(ies) for the term(s) shown below for the charge(s) shown in item 1J, 1K, and/or 1L above.

1J Company _____
Term 84 Mos. or 56000 Miles

1K Company _____
Term _____ Mos. or _____ Miles

1L Company N/A
Term N/A Mos. or N/A Miles

Buyer X _____

SELLER ASSISTED LOAN
BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.

Proceeds of Loan From: N/A

Amount \$ N/A Finance Charge \$ N/A

Total \$ N/A Payable in: N/A

installments of \$ N/A \$ N/A

from this Loan is shown in item 6D.

AUTO BROKER FEE DISCLOSURE
If this contract reflects the retail sale of a new motor vehicle, the sale is not subject to a fee received by an autobroker from us unless the following box is checked:

Name of autobroker receiving fee, if applicable: _____

HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and us relating to this contract. Any change to the contract must be in writing and both you and we must sign it. No oral changes are binding.

Buyer Signs _____

Co-Buyer Signs X _____

SELLER'S RIGHT TO CANCEL If Buyer and Co-Buyer sign here, the provisions of the Seller's Right to Cancel section on the _____ is unable to assign this contract to a financial institution will apply.

X _____ Buyer

X _____ Co-Buyer

OPTION: You pay no finance charge if the Amount Financed, item 7, is paid in full on or before _____, Year ____ . SELLER'S INITIALS _____

THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED BY LAW MAY BE MET BY EVERY PERSON WHO OPERATES A MOTOR VEHICLE. AN ALTERNATIVE WHETHER OR HOW YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT, YOU SHOULD CONSULT WITH YOUR INSURANCE AGENT.

WARNING:
YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT COSTS FOR THE VEHICLE PARTS IF YOU DO NOT HAVE FULL COVERAGE. SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLER'S DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.

DATE: _____ BY THESE PARTIES: _____

S/S: _____

Representations of Buyer: Seller has relied on the truth and accuracy of the information provided by you in connection with the Trade-In Vehicle. You represent that you have given a true payoff amount on the vehicle traded in. If the payoff amount is more than the amount shown above in item 6B as "Prior Credit or Lease Balance," you must pay Seller the excess on demand. If the payoff amount is less than the amount shown above in item 6B as "Prior Credit or Lease Balance," Seller will refund the difference to you.

Buyer X _____ Co-Buyer X _____

Notice to buyer: (1) Do not sign this agreement before you read it or if it contains any blank spaces to be filled in. (2) You are entitled to a completely filled in copy of this agreement. (3) You can prepay the full amount due under this agreement at any time. (4) If you default in the performance of your obligations under this agreement, the vehicle may be repossessed and you may be subject to suit and liability for the unpaid indebtedness evidenced by this agreement.

If you have a complaint concerning this sale, you should try to resolve it with the seller. Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attorney, the district attorney, or an investigator for the Department of Motor Vehicles, or any combination thereof.

After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing to the change. You do not have to agree to any change, and it is an unfair or deceptive practice for the seller to make a unilateral change.

Buyer Signature _____ Co-Buyer Signature X _____

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

THERE IS NO COOLING-OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION California law does not provide for a "cooling-off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. However, California law does require a seller to offer a 2-day contract cancellation option.

YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE

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THERE IS NO COOLING-OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION
 California law does not provide for a "cooling-off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. However, California law does require a seller to offer a 2-day contract cancellation option on used vehicles with a purchase price of less than \$40,000, subject to certain statutory conditions. This contract cancellation option requirement does not apply to the sale of a recreational vehicle, a motorcycle, or an off-highway motor vehicle subject to identification under California law. See the vehicle contract cancellation option agreement for details.

YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED COPY WHEN YOU SIGNED IT.

Buyer Signature X _____ Date _____ Co-Buyer Signature X _____ Date _____
 Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other Owner Signature X _____ Address _____

GUARANTY: To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this contract. If Buyer fails to pay any money owing on this contract, each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also sign as Guarantor, and even if Buyer has a complete defense to Guarantor's demand for reimbursement. Each Guarantor agrees to be liable even if we do one or more of the following: (1) give the Buyer more time to pay one or more payments; (2) give a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount owing; or (5) otherwise reach a settlement relating to this contract or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time of signing. Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the amount owing at any time, and of any demands upon the Buyer.

Guarantor X _____ Date _____ Guarantor X _____ Date _____
 Address _____ Address _____

Seller Signs _____ Date _____ By X _____ Title _____

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OUR OWNER / TITLE / REGISTRATION / SALES TAX

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SATURN OF CERRITOS

18400 Studebaker Road
Cerritos, CA 90703
(562) 860-2424
www.saturnofcerritos.com

BAR #
AB209232
EPA #
CAD5B2040982

SERVIC
INVOIC

Sold To: [REDACTED] MANHATTAN BEACH CA [REDACTED] Business Phone: [REDACTED] Home Phone: [REDACTED]	Service Order Number		Service Advisor		VIN		
	454440		William Lago		1G8ZV57797-[REDACTED]		
	Color	Year	Make/Model		License	Engine	
		2007	SATURN AURA XR			LY7 3.6LV6	
	Mileage In/Out		Tag	Delivery Date	Rate	Doc Count	Plan
	8356 / 8357		663			1	
Tax Exempt			Date/Time In		Date/Time Out		
			4/29/2009 10:46		5/01/2009 10:04		

LINE 1 CUST STATES SERVICE ENGINE SOON LIGHT CAME ON.
PO#6980

CAUSE: EXTERIOR - ALIGNMENT
TECH COMM: TECH VERIFIED CONCERN. DTC P0442 - TECH FOUND GAS CAP BROKEN AND FAILING SMOKE TEST. TECH REPLACED GAS CAP. PO#6980 CO# [REDACTED] VIN#1G1ZT54845F [REDACTED]

AUTH: E

REPAIR 1 FUEL TANK FILLER CAP REPLACEMENT
OPCODE: L1020
HRS: .20 OTH HRS: .30
PRIMARY TECH: ALEX AMARO
WARR PARTS: 1

SALE TYPE: WARRANTY WT

PARTS SN 10372245 CAP ASM-F Y 1 PRICE SALE TYPE WARRANTY WT

NET ITEM: C ENTERPRISE: PO#: 6980 L#: 1 UNIT QTY: 2 UNIT AMT: RENTAL DAYS: 2 SALE TYPE WARRANTY WT

LINE 2 CUST STATES ESC LIGHT CAME ON.
TECH COMM: SEE LINE #2.

REPAIR 1 INFORMATION LINE
CPCODE: M5300

SALE TYPE: INTERNAL N/ IN

PRIMARY TECH: ALEX AMARO

LINE 3 CUST STATES BRAKE LIGHT SEEM TO COMING ON BY THEMSELVES.

CAUSE: EXTERIOR - ALIGNMENT
TECH COMM: TECH VERIFIED CONCERN. TECH FOUND DTC C0561 & C016 1 BRAKE SWITCH ERRATIC. FOLLOWED DOC#2216637 IT STATES TO REMOVE SIDE COVER WHERE THE BCM IS AND DIACONNECT C2 CONNECTOR & PUT IT BACK IN & TO REPEAT IN 3-4 CYCLES. COMPLETED AND CLEARED CODES.

Original Estimate
\$
Revised Estimate
\$

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increase in the original estimated price. I also acknowledge and approve all repairs as itemized and/or receipt of vehicle. X CUSTOMER SIGNATURE

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SALES CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SALES CHECK TEST INDICATE ARE NECESSARY.

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SATURN OF CERRITOS

18400 Studebaker Road
Cerritos, CA 90703
(562) 860-2424
www.saturnofcerritos.com

BAR #
AB209232
EPA #
CAD982040982

SERVICE
INVOICE

Sold To: [REDACTED]	Service Order Number		Service Advisor		VIN	
	454440		William Lago		1G8ZV57797F [REDACTED]	
	Tag	Doc. Count	Date/Time In		Date/Time Out	
	663	1	4/29/2009 10:46		5/01/2009 10:04	

REPAIR 1 DAYTIME RUNNING LAMP (DRL) AMBIENT LIGHT SENSOR
 OPCODE: N9595 SALE TYPE: WARRANTY WT:
 HRS: .50
 PRIMARY TECH: ALEX AMARO

LINE 4* CUST STATES GAS CAP SEEMS TO COME LOOSE BY ITSELF.
 NEVER HAS TIGHTEND/SEALED 100%.
 TECH COMM: SEE LINE #1.

REPAIR 1 INFORMATION LINE
 OPCODE: M5300 SALE TYPE: INTERNAL N/ IN
 PRIMARY TECH: ALEX AMARO

"*" Following the line number denotes added operation.

THANK YOU FOR SERVICING YOUR CAR AT SATURN OF CERRITOS TODAY

CUSTOMER SIGNATURE _____ CUSTOMER TOTAL \$.0

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Original Estimate
\$
Revised Estimate
\$

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increase in the original estimated price. I also acknowledge and approve all repairs as itemized and/or receipt of vehicle.

X _____
 CUSTOMER SIGNATURE

BY LAW, YOU MAY CHOO
 ANOTHER LICENSED SA
 CHECK FACILITY TO PERFO
 ANY NEEDED REPAIRS O
 ADJUSTMENTS WHICH TI
 SAJOC CHECK TEST INDIC
 ARE NECESSARY.

TORRANCE AUTO CENTER

20410 HAWTHORN BLVD.
TORRANCE, CA 90503
(310) 370-3737
FAX: (310) 370-5908

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
8:00 a.m. - 4:00 p.m. Saturday

R/O Open Date	R/O Number
8/26/09	6003708/1
R/O Close Date	Status
8/26/09	Pre-Invoice
Mileage In	Mileage Out
11464	11465
Service Advisor / Tag #	
Patrick Lidstro/006W	
Vehicle Identification Number	
1G8ZV57797F	
Delivery Date	In-Service Date
2/24/08	2/24/08
Color	License Number
JEWEL RED	6DPH952

0175192		Work Phone	
MANHATTAN BEACH, CA		Home Phone	
Year	Make	Model	Body
2007	SATURN	AURA XR	4DR SEDAN
T27336			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - Customer Reports: OIL AND FILTER CHANGE PER ATTACHED DUE BILL Work performed by Luis Galan(131) 0.40hrs Installed 03536966 :SEAL-OIL PAN DRAIN P Installed 88862630 :MOTOR OIL (5W30) Installed 89017524 :FILTER ASM,OIL	Internal Internal Internal Internal
#2 - WARR ABS: WARRANTY ABORPTION CUSTOMER STATES INTERIOR LIGHTS INOP Caused by RESET DOME LIGHT TO THE DOOR POSITION Work performed by Luis Galan(131) 0.00hrs	Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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X

TORRANCE AUTO CENTER

20410 HAWTHORN BLVD.
TORRANCE, CA 90503
(310) 370-3737
FAX: (310) 370-5908

SERVICE DEPARTMENT HOURS
7:00 a.m. to 7:00 p.m.
Monday - Friday
8:00 a.m. - 4:00 p.m. Saturday

R/O Open Date	8/26/09	R/O Number	6003709/
R/O Close Date	8/26/09	Status	Pre-Invoice
Mileage In	11464	Mileage Out	11465
Service Advisor / Tag #			
Patrick Lidstro/006W			
Vehicle Identification Number			
1G8ZV57797F			
Delivery Date	2/24/08	In-Service Date	2/24/08
Color	JEWEL RED	License Number	6DFH952

B.A.R. # [REDACTED] 000175192

MANHATTAN BEACH, CA [REDACTED]

Year	Make	Model	Body	Delivery Date	In-Service Date
2007	SATURN	AURA XR	4DR SEDAN	2/24/08	2/24/08
T27336					
				Color	License Number
				JEWEL RED	6DFH952

DESCRIPTION OF SERVICE AND PARTS

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 07 MAINT1: INSPECT AND ROTATE TIRES ADJUST PRESSURES LUBE HINGES CK LINKS HOOD TRUNK & SUNROOF INSP BRAKE SYS-PERFORM MULTI POINT INSP-CK DRIVE BELTS-COURTESY VISUAL INSPECTION Work performed by Luis Galan(131) 0.80hrs Sub Total: Labor: 68.50 Parts:.00 Total: 68.50	68.50
#2 - Customer Reports: COURTESY VISUAL INSPECTION Work performed by Luis Galan(131) 0.00hrs @ .00 Sub Total: Labor: .00 Parts:.00 Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure to amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

LABOR	
PARTS	68.50
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	68.50

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SATURN OF CERRITOS

18400 Studebaker Road
Cerritos, CA 90703
(562) 860-2424
www.saturnofcerritos.com

BAR #
AB209232
EPA #
CAD962040962

SERVICE INVOICE

Sold To: [REDACTED] MANHATTAN BEACH CA [REDACTED] Business Phone: Home Phone: [REDACTED]	Service Order Number		Service Advisor		VIN	
	466608		RENATO MEJIA		1G8ZV57797F [REDACTED]	
	Color	Year	Make/Model		License	Engine
		2007	SATURN AURA XR			LY7 3.6LV6
	Mileage In/Out	Tag	Delivery Date	Rate	Doc. Count	Plan
	15670 / 15671	2492			1	
	Tax Exempt		Date/Time In		Date/Time Out	
		1/13/2010 9:31		1/13/2010 11:01		

LINE 1 CUST. STATES HEARING GRINDING NOISE WHEN TURNING STEERING INTERMITTENTLY
 CAUSE: EXTERIOR - ALIGNMENT
 TECH COMM: TECH FOUND STEERING SHAFT RIDING ON STEERING RACK. TECH REPOSITIONED STEERING SHAFT PER DOCUMENT #2330164 TO CORRECT CONCERN.

REPAIR 1 06-02-32-007B CLUNK, KNOCK OR RATTLE NOISE FROM FR
 OPCODE: E9448 SALE TYPE: WARRANTY WT
 HRS: .30
 PRIMARY TECH: Cameron Frizzell

LINE 2 CUST. STATES LEFT FRONT INNER DOOR PULL IS DELAMINATING
 CAUSE: INTERIOR - OFF COLOUR
 TECH COMM: TECH VERIFIED LEFT FRONT DOOR INNER DOOR PULL HANDLE TO BE PEELING. TECH REPLACED PULL HANDLE.

REPAIR 1 FRONT SIDE DOOR PULL HANDLE REPLACEMENT - LEFT SID
 OPCODE: C3241 SALE TYPE: WARRANTY WT
 HRS: .40
 PRIMARY TECH: Cameron Frizzell
 WARR PARTS: 1

PARTS	DESC	FP	QTY	PRICE	SALE TYPE
SN	25860842 BEZEL ASM	Y	1		WARRANTY

LINE 3 CUST. STATES RIGHT FRONT INNER DOOR PULL IS DELAMINATING
 CAUSE: INTERIOR - OFF COLOUR
 TECH COMM: TECH FOUND RIGHT FRONT DOOR PULL HANDLE PEELING. TECH REPLACED PULL HANDLE.

REPAIR 1 FRONT SIDE DOOR PULL HANDLE REPLACEMENT
 OPCODE: C3240 SALE TYPE: WARRANTY WT
 HRS: .40
 PRIMARY TECH: Cameron Frizzell
 WARR PARTS: 1

Original Estimate	\$
Revised Estimate	\$

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increase in the original estimated price. I also acknowledge and approve all repairs as itemized and/or receipt of vehicle.

X _____
 CUSTOMER SIGNATURE

12

BY LAW, YOU MAY CROSS
 ANOTHER LICENSED SHOP
 CHECK FACILITY TO PERFORM
 ANY NEEDED REPAIRS OR
 ADJUSTMENTS WHICH THE
 SMOG CHECK TEST INDICATES
 ARE NECESSARY.



SATURN OF CERRITOS

18400 Studebaker Road
Cerritos, CA 90703
(562) 860-2424
www.saturnofcerritos.com

BAR #
AB209232
EPA #
CAD982040982

SERVICE
INVOICE

Sold To: [REDACTED]	Service Order Number		Service Advisor		VIN
	466608		RENATO MEJIA		1G8ZV5779F [REDACTED]
	Tag	Doc. Count	Date/Time In	Date/Time Out	
	2492	1	1/13/2010 9:31	1/13/2010 11:01	

PARTS SN 25860840 BEZEL ASM Y 1 PRICE SALE TYPE WARRANTY WT:

LINE 4 CUST. STATES LEFT REAR WHEEL SEEMS TO COLLECT EXCESSIVE BRAKE DUST

TECH COMM: BRAKES ARE OPERATING AS DESIGNED AT THIS TIME, NO ABNORMAL WEAR. (NOTE) NORMAL BRAKE DUST.

REPAIR 1 INFORMATION LINE
OPCODE: M5300

SALE TYPE: INTERNAL N/ IN:

PRIMARY TECH: Cameron Frizzell

THANK YOU FOR SERVICING YOUR CAR AT SATURN OF CERRITOS TODAY

CUSTOMER SIGNATURE

CUSTOMER TOTAL \$ 0

13

Original Estimate	\$
Revised Estimate	\$

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

I acknowledge notice and oral approval of any additional customer or warranty work performed and/or increase in the original estimated price. I also acknowledge and approve all repairs as itemized and/or receipt of vehicle.

X _____
CUSTOMER SIGNATURE

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SALES CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH REQUIRE CHECK, TEST EVIDENCE ARE NECESSARY.



SATURN OF TORRANCE

20410 Hawthorne Blvd.
Torrance, CA 90503
(310) 370-3737

SER
INV

S.A.R. #AL-157031 E.P.A. #CAD 981972995

SO# 226127 DATE/TIME IN: (5/22/2008) 9:19 DATE/TIME OUT: 5/23/2008 9:2
TAG# 9170 SA: EMILEE SANDOVAL DOC COUNT: 1 PAGE:

[REDACTED]

01 1G8ZV57797F [REDACTED]
2007 SATURN AURA XR JEWEL RED
ENGINE: LY7 3.6LV6
STK#: T27336
MILES IN/OUT 1848 / 1851
PLAN DESC: 2W DEL DATE: 2/24/

MANHATTAN BEACH CA [REDACTED]

LINE 1 CUSTOMER STATES CHECK ENGINE LIGHT COMING ON
TECH COMM: CUSTOMER STATES SERVICE ENGEIN LIGHT COMING ON
TECH VERIFIED. FOUND CODE P0442 EVAP LEAK. USED
J41413-50 AND ADAPTOR BALL BELOW FLAG INDICATING
NO LEAK, SMOKE TESTEDM STILL NO LEAK, CLEARED
CODES AND TEST DROVE
REPAIR 1 COURTESY TRANSPORTATION SATURN COURTESY 1-DAY CAR
OPCODE: Z4631 SALE TYPE: WARRANTY -

PRIMARY TECH: ROBERT EASLEY

LINE 2 CUSTOMER STATES TIRE MONITOR LIGHT HAS BEEN ON
FOR AWHILE AND ONSTAR UNABLE TO READ TIRE PRESSURE
ON REAR TIRES
TECH COMM: CUSTOMER STATES TIRE MONITOR LIGHT ON, TECH
VERIFIED. CODE C0760, C0765, PER DOC ID 1893293
TESTED ALL SENSORS-GOOD. NEC TO REPROGRAM BOTH
REAR TIRE MONITOR SENSORS AND ADJUST
REPAIR 1 TIRE PRESSURE INDICATOR SENSOR REPLACEMENT
OPCODE: E0722 SALE TYPE: WARRANTY -
HRS: .60

PRIMARY TECH: ROBERT EASLEY

IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE LET US KNOW.

CUSTOMER SIGNATURE _____ CUSTOMER TOTAL

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26



SATURN OF TORRANCE

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(310) 370-3737

SER
INV

S.A.R. #AL-157031 E.P.A. #CAD 981972995

SO# 228457 DATE/TIME IN: 7/16/2008 10:29 DATE/TIME OUT: 7/16/2008 10:5
TAG# 774Y SA: EMILEE SANDOVAL DOC COUNT: 2 PAGE:

01 1G8ZV57797F
2007 SATURN AURA XR JEWEL RED
MANHATTAN BEACH CA ENGINE: LY7 3.6LV6
STK#: T27336
MILES IN/OUT 3154 /
PLAN DESC: 2W DEL DATE: 2/24/

LINE 1 CUSTOMER STATES 1 REMOTE IS NOT WORKING, FOUND
INTERNAL BROKEN AT LAST SERVICE SOP PART#22733524
SEE SOP 22733524

TECH COMM: CHECKED REMOTE NOT WORKING IT IS NOT WORKING.
REPLACED TRANSMITTER AND REPROGRAMED. RECHEKD
NOW SYSTEM WORKS AS INTENDED

REPAIR 1 TRANSMITTER, REMOTE DOOR/REAR COMPARTMENT LOCK - R
OPCODE: R4491 SALE TYPE: WARRANTY -
HRS: .20
PRIMARY TECH: GEORGE GUENTCHEV
WARR PARTS: 1

PARTS	DESC	FP	QTY	PRICE	SALE TYPE
SN	22733524 TRANSMITT	Y	1		WARRANTY - GM

LINE 2* CAR WASH COUPON
TECH COMM: 1086

REPAIR 1 CAR WASH COUPON
OPCODE: M5307 SALE TYPE: INTERNAL SE

** Following the line number denotes added operation.

IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE LET US KNOW.

CUSTOMER SIGNATURE _____

CUSTOMER TOTAL \$

25

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SER
INV

S.A.R. #AL-157031 E.P.A. #CAD 981972995

DATE 231803 DATE/TIME IN: 9/30/2008 11:12 DATE/TIME OUT: 9/30/2008 11:30
SA: EMILIE SANDOVAL DOC COUNT: 2 PAGE:

01 1G8ZV57797F
2007 SATURN AURA XR JEWEL RED
MANHATTAN BEACH CA
ENGINE: LY7 3.6LV6
STK#: T27335
MILES IN/OUT 4581 /
PLAN DESC: 2W DEL DATE: 2/24/09

LINE 1 CUSTOMER STATES REMOTE ON DASH DOES NOT WORK
CHECK AND ADISE
TECH COMM: CUSTOMER STATES REMOTE ON DASH DOES NOT WORK
TECH VERIFIED. FOUND REMOTE BROKEN INTERNALLY
REPLACED REMOTE AND REPROGRAMMED

REPAIR 1 TRANSMITTER, REMOTE DOOR/REAR COMPARTMENT LOCK - R
OPCODE: R4490 SALE TYPE: WARRANTY -
HRS: .20
PRIMARY TECH: LUIS GALAN
REPAIR PARTS: 1

PARTS	DESC	FP	QTY	PRICE	SALE TYPE
22733524	TRANSMITT	Y	1		WARRANTY - GM

IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE LET US KNOW.

CUSTOMER SIGNATURE _____

CUSTOMER TOTAL

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SATURN OF TORRANCE

20410 Hawthorne Blvd.
Torrance, CA 90503
(310) 370-3737

SERVICE
INVOICE

B.A.R. #AL-157031 E.P.A. #CAD 981972995

1012

Job# 234533 DATE/TIME IN: 12/02/2008 9:28 DATE/TIME OUT: 12/03/2008 7:49
V# 931B SA: GERMAN VASQUEZ DOC COUNT: 1 PAGE: 1

01 1G8ZV57797F
2007 SATURN AURA XR JEWEL RED
MANHATTAN BEACH CA
ENGINE: LY7 3.6LV6 LIC.NO:
STK#: T27336
MILES IN/OUT 5434 / 5435
PLAN DESC: 2W DEL DATE: 2/24/2008

LINE 1 CHANGE ENGINE OIL AND FILTER
REPAIR 1 CHANGE ENGINE OIL AND FILTER
PCODE: M5010 SALE TYPE: INTERNAL NE \$16.80
RS: .40
PRIMARY TECH: LOUIE CAMPOS

ARTS	DESC	FP	QTY	PRICE	SALE TYPE	
J	89017524 FILTER AS N	N	1	4.728	INTERNAL NEW CA	\$4.73
J	03536966 SEAL-OIL N	N	1	1.380	INTERNAL NEW CA	\$1.38
J	89021593 OIL (5W30 N	N	6	2.220	INTERNAL NEW CA	\$13.32
LINE TOTAL						\$36.23

LINE 2 AURA 5K SERVICE PACKAGE 70

REPAIR 1 INSPECT EXHAUST SYSTEM AND SHIELDS
PCODE: M5020 SALE TYPE: CASH - GM \$0.00
PRIMARY TECH: LOUIE CAMPOS

REPAIR 2 LUBRICATE DOOR HINGES, CHECK LINKS, HOOD, SUNROOF AND HEADLI
PCODE: M5024 SALE TYPE: CASH - GM \$19.50

REPAIR 3 INSPECT AND ROTATE TIRES AND WHEELS
PCODE: M5025 SALE TYPE: CASH - GM \$19.50

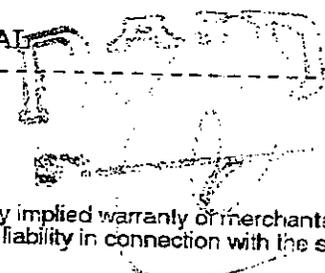
REPAIR 4 INSPECT ENGINE ACCESSORY DRIVE BELT AND COOLANT HOSES
PCODE: M5065 SALE TYPE: CASH - GM \$5.00

REPAIR 5 COURTESY CAR WASH
PCODE: M5088 SALE TYPE: CASH - GM \$0.00

REPAIR 6 INSPECT BRAKE SYSTEM. CHECK CALIPERS FOR FREEDOM OF MOVEMEN
PCODE: M5104 SALE TYPE: CASH - GM \$19.50

REPAIR 7 VISUAL VEHICLE INSPECTION
PCODE: M5307 SALE TYPE: CASH - GM \$5.00

LINE TOTAL \$68.50



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SERVICE
INVOICE

S.A.R. #AL-157031 E.P.A. #CAD 981972995

2012

SO# 234533 DATE/TIME IN: 12/02/2008 9:28 DATE/TIME OUT: 12/03/2008 7:49
TAG# 931B SA: GERMAN VASQUEZ DOC COUNT: 1 PAGE: 2

DANIEL G HUTCHINSON 01 1G8ZV57797F [REDACTED]

LINE 3 COURTESY INSPECTION

REPAIR 1 COURTESY INSPECTION

DPCODE: M5307

SALE TYPE: CASH - GM \$0.

COMMENTS: ATTN: BILL \$15 TO 058D DUE TO SATURN \$15 CARD
CUSTOMER TO PAY \$53.50

IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE LET US KNOW.

CUSTOMER SIGNATURE _____

LABOR \$68.5
CUSTOMER TOTAL \$68.5
PAYMENT (CASH) \$68.5

20

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Torrance, CA 90503
(310) 370-3737

SER
INVO

B.A.R. #AL-157031 E.P.A. #CAD 981572995

SO# 234534 DATE/TIME IN: 12/02/2008 9:32 DATE/TIME OUT: 12/03/2008 7:41
TAG# 931B SA: GERMAN VASQUEZ DOC COUNT: 1 PAGE:

01 1G8ZV57797F
2007 SATURN AURA XR JEWEL RED
MANHATTAN BEACH CA ENGINE: LY7 3.6LV6 LIC.NO:
STK#: T27336
MILES IN/OUT 5434 / 5435
PLAN DESC: 2W DEL DATE: 2/24/09

LINE 1 CUSTOMER STATES ESC LIGHT IS COMING ON.
CHECK & ADVISE
TECH COMM: CK'D ESC LIGHT IS COMING ON DISPLAY. UNABLE TO
DUPLICATE CONCERN. FOUND CODE C0161 PRESENT.
FOLLOWED FLOW CHART, RECALIBRATED BRAKE PEDAL
POSITION SENSOR. RETESTED & CLEARED CODE.
OPERATING AS INTENDED NOW. VIN# 2G1WT57N991161845
REPAIR 1 ELECTRONIC BRAKE AND/OR TRACTION CONTROL MODULE RE
OPCODE: H2508 SALE TYPE: WARRANTY -
HRS: 40
PRIMARY TECH: LOUIE CAMPOS

NET ITEM: C HERTZ RENTAL SERVICE SALE TYPE
WARRANTY - GM
RENTAL DAYS: 1

LINE 2 CUSTOMER STATES SUNROOF SHADE RATTLES WHEN
SUNROOF IS OPENED. CHECK & ADVISE.
TECH COMM: CK'D SUNROOF SHADE RATTLES WHEN SUNROOF IS OPENED.
UNABLE TO DUPLICATE CUSTOMER CONCERN. NO RATTLE
PRESENT AT THIS TIME.
REPAIR 1 CUSTOMER CONCERN NOT DUPLICATED
OPCODE: N9995 SALE TYPE: WARRANTY -
HRS: 30
PRIMARY TECH: LOUIE CAMPOS

LINE 3 COURTESY INSPECTION
REPAIR 1 COURTESY INSPECTION
OPCODE: M5307 SALE TYPE: INTERNAL SE

IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE LET US KNOW.

CUSTOMER SIGNATURE _____ CUSTOMER TOTAL

21

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GMAC

To:

Company :

Fax Number : **9,18668734549**

Phone Number :

From : Sophia Russell

Phone Number 1-800-200-4622

Time Sent : **Tuesday, Feb 22, 2011 02:17PM**

Pages : **3**

Description : **Attn:Dan Lorette with GM Legal /Case # 71-913866**

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Thank you.....GMAC.



P.O. Box 380901
Bloomington, MN 55438

February 22, 2011

[Redacted]
Manhattan Beach, CA [Redacted]

Account # [Redacted]
Vehicle: N07 Straura
VIN: 1G8ZV5779F [Redacted]

Dear [Redacted]

I have enclosed a payment history for your account as you requested. If you have any further questions, please do not hesitate to call the toll free number listed below.

Thank you for financing with Ally Financial.

Sincerely,
Ally Financial
(888) 925-2559

Attachment

Payment History

Date Paid	Principal Paid	Finance Charge Paid	Late Charge Paid	Other Paid	Total Paid
02/07/11	\$519.09				\$519.09
01/07/11	\$519.09				\$519.09
12/03/10	\$519.09				\$519.09
11/05/10	\$519.09				\$519.09
10/06/10	\$519.09				\$519.09
09/08/10	\$519.09				\$519.09
08/06/10	\$519.09				\$519.09
07/07/10	\$519.09				\$519.09
06/04/10	\$519.09				\$519.09
05/05/10	\$519.09				\$519.09
04/06/10	\$519.09				\$519.09
03/05/10	\$519.09				\$519.09
02/05/10	\$519.09				\$519.09
01/06/10	\$519.09				\$519.09
12/04/09	\$519.18				\$519.18
11/06/09	\$519.00				\$519.00
10/05/09	\$519.09				\$519.09
09/04/09	\$519.09				\$519.09
08/06/09	\$519.09				\$519.09
07/07/09	\$519.09				\$519.09
06/05/09	\$519.09				\$519.09
05/05/09	\$519.09				\$519.09
04/06/09	\$519.09				\$519.09
03/05/09	\$519.09				\$519.09
02/06/09	\$519.09				\$519.09
01/07/09	\$519.10				\$519.10
12/09/08	\$519.08				\$519.08
11/07/08	\$519.09				\$519.09
10/07/08	\$519.09				\$519.09
09/05/08	\$519.09				\$519.09
08/05/08	\$519.09				\$519.09
07/07/08	\$519.09				\$519.09
06/06/08	\$519.09				\$519.09
05/05/08	\$519.09				\$519.09
04/04/08	\$519.09				\$519.09

The Law Offices of
William R. McGee
Bernardo Executive Center
16855 West Bernardo Drive, Su. 380, San Diego, CA 92127
(858)485-9140, Fax: (858)485-9961
E-mail: LemonAtty@aol.com

FACSIMILE TRANSMISSION SHEET

PAGE 1 OF 2
(Including this cover sheet)

DATE: February 10, 2011
TO: Dan Loret, BRC Customer Relationship Specialist
RE: 
FAX NO.: (866)873-4549
FROM: William R. McGee, Esq.

MESSAGE: Enclosed is the release of loan/lien information. Thank you for your courteous consideration of my client's claim. I look forward to receiving the release in the near future.

If all pages are not received, or there is an error in transmission, please contact sender at (858)485-9140.

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*The Law Offices of
William R. McGee*

*Bernardo Executive Center
16855 West Bernardo Drive, Su. 380, San Diego, CA 92127
(858)485-9332, Fax: (858)485-9763
E-mail: Experts@californialemonlawattorneys.com*

AUTHORIZATION RE: RELEASE OF LOAN INFORMATION

I,  hereby authorize ALLY,
(Client/Customer) (Name of Lender/bank/Credit Union)

(888)925-2559, to release to GENERAL MOTORS, or its
(Phone number of lender/Bank/Credit Union) (Vehicle Manufacturer)

representative, and the Law Offices of William R. McGee, any requested information regarding my vehicle loan/lease, Account# , including, but not limited to, the loan/lease pay-off balance and the payment history.

Dated: 02 / 10 / 11


Client/Customer Signature

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Home > Used Cars > Saturn > Aura > 2007 Aura > Prices with Options > Prices with Options Results

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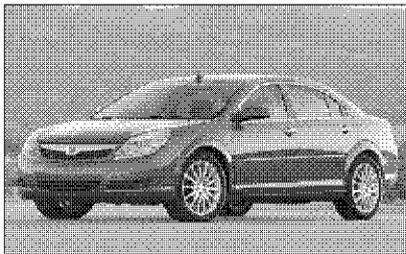
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Please Take a Moment to Share your Opinions on Insurance

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Survey by Ipsos

2007 Saturn Aura - Prices with Options Results



93704 [UPDATE](#)

Pricing for Fresno, CA

True Market Value®

Trade-In	\$10,372
Private Party Sale	\$12,212
Dealer Retail	\$13,712

[Find 2007 Saturn Aura Listings Near You](#)

[Photos](#) | [Videos](#) | [360](#)

Pricing Details for a Saturn Aura XR

3.6L V6 6-speed Automatic

Customized True Market Value® Prices

	Trade-In	Private Party	Dealer Retail
National Base Price	\$8,504	\$10,223	\$11,519
Optional Equipment	\$783	\$906	\$1,111
Leather Seating	\$301	\$348	\$427
Power Front Passenger Seat	\$73	\$85	\$104
Power Glass Sunroof	\$276	\$319	\$391
Leather Shift Knob Trim	\$23	\$27	\$33
Power Adjustable Pedals	\$73	\$85	\$104
Leather Steering Wheel Trim	\$37	\$42	\$52
Color Adjustment - Berry Red	\$10	\$12	\$14
Regional Adjustment - for Zip Code 93704	-\$19	-\$23	-\$26
Mileage Adjustment - 21,000 miles	\$1,094	\$1,094	\$1,094
Condition Adjustment - Clean	\$0	\$0	\$0
Total	\$10,372	\$12,212	\$13,712

Buying a Certified Used Vehicle

	Dealer Retail
Certified Used Price	\$14,861

New Car Inventory



Find the right new car in Fresno, CA

Select a make and model to see which dealers have the right car at the right price.

Select Make Select Model

Zip Code

Search 2007 Saturn Aura Listings Near You

Zip Code:

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MAZDA THE 2011 **MAZDA CX-5**

0% APR FOR 60 MONTHS
PLUS NO PAYMENT FOR 90 DAYS*



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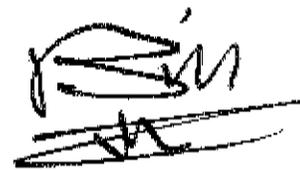
The Law Offices of
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Bernardo Executive Center
16855 West Bernardo Drive, Su. 380, San Diego, CA 92127
(858)485-9140, Fax: (858)485-9961
E-mail: LemonAtty@aol.com

FACSIMILE TRANSMISSION SHEET

PAGE 1 OF 4
(Including this cover sheet)

DATE: March 1, 2011
TO: Dan Loret, BRC Customer Relationship Specialist
RE: [REDACTED]
FAX NO.: (866)873-4549
FROM: William R. McGee, Esq.

MESSAGE: Enclosed is the duly executed letter of agreement; please forward the release ASAP. Do not hesitate to contact me with any question or comment regarding the above. As always, thank you for your courteous consideration of my client's claim.



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VIA FAX ONLY

March 1, 2011

William McGee, Esq.
 Law Offices of William R McGee
 16855 W Bernardo Dr
 San Diego, CA 92127

RE: [REDACTED]

Service Request: 71-913866924
 2007 Saturn AURA
 Vehicle Identification Number: 1G8ZV57797F [REDACTED]
 Customer Relationship Specialist: Dan

Dear Mr. McGee:

Regarding the above case, General Motors would like to make the following repurchase offer on your client's 2007 Saturn AURA for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreed date and time. If for some reason the selling dealership is unacceptable to your client, please let us know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Total payments 36 @ Amount Varies (which includes sales tax of \$ 2,398.95)	\$ 18,168.15
Total down payment	\$ 0.35
Registration	\$ 300.00
Subtotal:	\$ 18,468.50
Less Usage/Depreciation (based on service event at 8,356 miles)	\$ 2,215.49
Less Gap Insurance	\$ 600.00
Subtotal:	\$ 15,653.01
Attorney's Fees	\$ 3,000.00
Subtotal:	\$ 18,653.01
* Payoff to lien holder (good through 2/18/11)	\$ 12,997.25

Page 2

* Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer	\$ 31,630.62
<i>Total due to attorney and client:</i>	\$ 18,653.01

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle.

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

General Motors requests you make this offer available to your client at the earliest possible opportunity.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors

cc: FILE
Attach.

Page 3

CURRENT VEHICLE MILEAGE: See Release

Wilson

Client's Signature

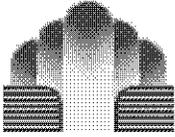
Client's Signature

3/1/11

Date

Date

LG0052
V10149609



Dan Loretto/Austin/GM1

03/03/2011 11:12 AM

To dan.downing@gm.com

cc

bcc

Subject 71-913866924 BRC LEGAL

RE: Customer Last [REDACTED]
Service Request: 71-913866924
Vehicle: 2007 Saturn Aura
Vehicle Identification Number: 1G8ZV57797F [REDACTED]
Customer Relationship Specialist: Dan
Telephone: 866 790 5700 ext 21043

Dear Mr. Downing,

This email is to follow up on Service Request 71-913866924 for customer [REDACTED]. The customer's vehicle is a 2007 Saturn Aura with 21,651 miles. The customer has been working with Martin Chevrolet in Torrance, CA.

After negotiations with the plaintiff's counsel, the final offer of STRAIGHT REPURCHASE was accepted.

There is no need to reply to this email. It is sent for notification purposes only.

If you have further questions, please contact the Mediation Liaison at (866) 790-5700 ext 21043 or contact The Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above.

Sincerely,

General Motors



HUMMER

GENERAL MOTORS BUSINESS RESOURCE CENTER

Assignment of Rights

I/We, [REDACTED] (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, hereby agree to an assignment of any and all rights to any refund (pro rated or otherwise) due upon cancellation and/or early termination of Releasor(s) Saturn Extended Vehicle Coverage ("the Contract") which the Releasor(s) obtained in connection with the 2007 Saturn Aura vehicle bearing Vehicle Identification Number 1G8ZV57797F [REDACTED] ("Subject Vehicle"). Releasor(s) agree to aid and assist General Motors Corporation to the extent necessary to identify and secure any refund due from the Contract's provider.

Further, Releasor(s) agree that if the refund is sent to the Releasor(s), the Releasor(s) will immediately sign over the refund of the Contract to General Motors Corporation and promptly forward same to General Motors Corporation through Releasor(s) Attorney. Finally, should Releasor(s) fail to assign any such refund, Releasor's Attorney, the Law Offices of William R. McGee agrees to indemnify General Motors Corporation for the full amount of any such refund.

Signature of Releasor(s) Attorney

Law Office of William McGee

Attorney/Firm Name

Releasor(s) has/have carefully read and understand(s) this Assignment. Releasor(s) agree(s) and acknowledge(s) that this Assignment constitutes the entire agreement between Releasor(s) and General Motors Corporation regarding the Contract, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this assignment.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS ASSIGNMENT, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

I/We agree to the terms of this Assignment of Rights

DATE SIGNED: 03/02/11

[REDACTED SIGNATURE]

Claimant's Signature

Claimant's Signature

[REDACTED ADDRESS]

Address

Address

MANHATTAN BEACH, CA

City, State, Zip Code

MANHATTAN BEACH, CA

City, State, Zip Code

RELEASE OF CLAIM

1. We, [REDACTED] (hereinafter referred to as "Releasor(s)"), as buyers of a certain 2007 Saturn AURA, bearing Vehicle Identification Number 1G8ZV57797F [REDACTED] (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Company of \$31,630.26, said payment to be made as outlined below, does for themselves and each and all of their representatives, heirs, successors and assigns, hereby releases and discharges General Motors Corporation, Motors Liquidation Company, General Motors Company, their subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable (hereinafter referred to as "Releasees"), of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$12,977.25, made payable to GMAC; the second in the amount of \$18,653.01, made payable to [REDACTED] and the Law Offices of William R. McGee.

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to General Motors Company, will execute a limited Power of Attorney in favor of General Motors Company to correct any errors in title, and will execute an Odometer Statement.

(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before General Motors Company tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:

(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to General Motors Company upon receipt of \$31,630.26, less the estimated cost of repair to said Vehicle,

(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below General Motors Company shall make payment of said consideration to Releasor(s) of \$31,630.26, less said value of said Vehicle, and,

(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Saturn AURA as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

Initials: *AKH* *R.H.*
Page 1 of 3

M *K.H.*
21,651

(iv) That the Vehicle shall not exceed ~~20,716~~ plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by Releasees or its authorized dealer.

(c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from Releasees by Releasor(s);

(d) That neither General Motors Company's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by Releasees to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(e) That Releasor(s) and their attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;

(f) That Releasor(s) represents and warrant(s) that {he is/she is/they are} entitled to give a full and complete release of the claims which are the subject hereof;

(g) That Releasor(s) have not assigned or otherwise transferred any interest in any claims which are the subject hereof;

(h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;

(i) That Releasor(s) do hereby for themselves, their heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless Releasees from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and Releasees.

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS 2nd DAY OF
March, 20 2011.

The undersigned has carefully read and understands this release and signs it to resolve the claim described above.

CURRENT VEHICLE MILEAGE 21,651 DATE SIGNED: _____

WITNESS: _____

STAY
YES
MEM

Initials: *M* *K.H.*
Page 2 of 3

[Redacted Signature Area]

Claimant's Signature

Claimant's Signature

[Redacted Address Area]

Address

Address

MANHATTAN BEACH, CA
City, State, Zip Code

Manhattan Bch. CA
City, State, Zip Code

STATE OF CA

COUNTY OF LA

Sworn to (or affirmed) and subscribed before me this 2nd day of March, 2011, by [Redacted]

[Signature]
Signature of Notary Public

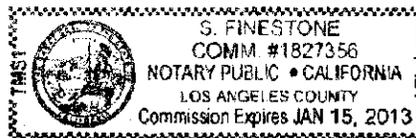
S Finestone
Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification

Type of identification CA DR. LIC

My commission expires: 1-15-2013

CC: File
LG0025-T
Rev 05/01/07



COIN.

Initials: [Signature]
Page 3 of 3



A Public Service Agency

APPLICATION FOR:

- Duplicate Title (Complete Parts 1 through 3)
- Paperless Title Certification (Complete Parts 1 through 3)
- Transfer of Title With Duplicate Title (Seller completes Parts 1 through 5, Buyer completes Parts 6 through 10, as needed.)
- Transfer of Title With Paperless Title (Seller completes Parts 1 through 5, Buyer completes Parts 6 through 10, as needed.)

LICENSE PLATE/CF NUMBER
 VEHICLE/VESSEL ID NUMBER
 YEAR/MAKE

[REDACTED] 1GBZV5779TF [REDACTED] 2007 SATURN

1. REGISTERED OWNER(S) OF RECORD

FULL NAME (LAST, FIRST, MIDDLE)
 RESIDENCE OR BUSINESS ADDRESS
 MAILING ADDRESS (IF DIFFERENT FROM ABOVE)

APT./SPACE NUMBER CITY STATE ZIP CODE DRIVER LICENSE/ID CARD NUMBER

[REDACTED] MANHATTAN BEACH, CA. [REDACTED]

2. LEGAL OWNER OF RECORD (TITLE HOLDER) - Do not enter name of owners above

NAME OF FIRM OR INDIVIDUAL HAVING A LIEN ON THIS VEHICLE
 ADDRESS APT./SPACE NUMBER CITY STATE ZIP CODE

3. MISSING TITLE STATEMENT - WARNING: Issuance of a duplicate title cancels the original title.

The Certificate of Title issued for this vehicle/vessel is:

Lost Stolen Not received Illegible/Mutilated (attach old title) Paperless Title

I certify under penalty of perjury under the laws of the State of California that the information I have provided is true and correct. I agree to indemnify and save harmless the Director of Motor Vehicles for any loss suffered resulting from the issuance of said duplicate certificate of title.

SIGNATURE DATE DAYTIME TELEPHONE NUMBER

PRINTED NAME OF OWNER/AGENT SIGNING FOR COMPANY
 PRINTED NAME OF LEGAL OWNER

4. REGISTERED OWNER(S) RELEASE OF OWNERSHIP AND/OR INTEREST

I/we release interest in the described vehicle/vessel.

SIGNATURE DATE DAYTIME TELEPHONE NUMBER
 SIGNATURE DATE DAYTIME TELEPHONE NUMBER
 SIGNATURE DATE DAYTIME TELEPHONE NUMBER

[REDACTED] 03/02/11 [REDACTED]
 [REDACTED] 03/02/11 [REDACTED]

5. LEGAL OWNER OF RECORD RELEASE OF OWNERSHIP AND/OR INTEREST - Signature must be notarized.

The undersigned lienholder (legal owner of record) certifies release of interest in the vehicle/vessel.

SIGNATURE OF LEGAL OWNER (COMPANY NAME MUST BE COUNTERSIGNED) PRINTED NAME OF AGENT SIGNING FOR COMPANY DATE

State of California)
 County of)
 On _____ before me, _____
 personally appeared _____

personally known to me (or proved to me on the basis of satisfactory evidence) to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

WITNESS my hand and official seal.

Signature _____

(Seal)

2007 SATURN AURA XR 4DR SEDAN
 63U BERRY RED /V6G
 702 TAN
 ORDER NO. KZBVVB/TRE STOCK NO.
 VIN 1G8 ZV57 79 7F [REDACTED]
 *****22*11197S

GENERAL MOTORS CORPORATION
 & SUBSIDIARIES
 RENAISSANCE CENTER
 DETROIT MI 48243-1114
 VEHICLE INVOICE ZAD02409241

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
ZZV69 SATURN AURA XR 4DR SEDAN	24345.00	22762.58	INVOICE 05/31/07
B50 PREMIUM FLOOR/TRUNK MATS	100.00	92.00	SHIPPED 05/31/07
CF5 POWER SUNROOF	800.00	736.00	EXP I/T 06/10/07
LY7 ENGINE 3.6L DOHC V6 VVT	N/C	N/C	INT COM 06/11/07
PCQ PREMIUM TRIM PKG:	800.00	736.00	PRC EFF 05/31/07
*LEATHER APPOINTED SEATS			KEYS XXXXX XXXXX
*LEATHER WRAPPED STEERING WHEEL			WFP-S MTH OPT-2
*LEATHER SHIFT KNOB			BANK: GMAC - 061
PDD ENHANCED CONVENIENCE PKG:	425.00	391.00	CHG-TO 11-197
*PASSENGER SEAT, POWER 6-WAY			
*POWER ADJUSTABLE PEDALS			SHIP WT: 3561
R6H SDS CHARGE	0.00	51.00	HP: 32.9
R6K ONSTAR TURN-BY-TURN NAVIG AVAIL	N/C	N/C	GMS: 24791.48
R7Y COMMUNICATIONS PLUS	0.00	17.00	SUPPLR: 25900.35
YF5 50-STATE EMISSIONS	N/C	N/C	MRM: 27120.00
			MEMO 1173.50

TOTAL MODEL & OPTIONS	26470.00	24785.58	ACT 231	24641.48
DESTINATION CHARGE	650.00	650.00	H/B 261	794.10
MARKETING SERVICE CHARGE		425.00	ACT 231	425.00

TOTAL	27120.00	25860.58	PAY 310	25860.58
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		24701.30		

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

 THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

SATURN OF SANTA ANA	REMIT TO GMAC NO. 061
	VIN 1G8ZV57797F [REDACTED]
	\$ 25860.58 INV ZAD02409241
	DUE 06/11/07 DEALER 11-197



#acquired Vehicle Disclosure Center

Case Number: 171208
Originator Name: Abigail Blake 512-386-0832 Abigail_blake@gmexpert.com
Created Date: 03/25/2011

Vehicle Info

*VIN: 1G8ZV57797F
Year: 2007
MSRP: 27120.0
Make: Saturn
*TAC #: N/A
Model: Aura
Vehicle Comments & TAC Explanation: N/A

Original Purchase Date: 02/24/2008
* Repurchase Mileage: 21651
* Original Purchase Condition: New

Vehicle Owner(s)

Entity Type: Person
* Names(s) on Title: Daniel G. and Kristi Hutchinson
* Primary Owner: Daniel G. Hutchinson
* Address: 1513 Manzanita Ln
* City: Manhattan Beach
* State: CA
* ZIP Code: 90266
* Day Phone: (310) 646-0200
* Home Phone: (310) 546-1282
* Cell Phone: N/A
* E-mail: hutch1513@msn.com
* Title State: CA
* Fax Phone: N/A

* Reason Repurchase (N0504) Electrical - Chassis / Body Harness - Inoperative

UCC Codes (N0504) Electrical - Chassis / Body Harness - Inoperative

Repurchasing Dealer:

* Dealer #: 173025
Region: 10
* Phone: (310) 378-0211
* Contact Name: John Schmidt
Dealer Name: MARTIN CHEVROLET
District: 5144
Fax: (310) 698-5604
* Contact Title: Service Manager E-Mail: N/A

Repair

* Contact Name: John Schmidt
* Contact Title: Service Manager

Vehicle Location:

-

Customer's Attorney

Legal Case Ref. #: N/A
Firm Name: Law Offices of William R ..
Address: 16855 West Bernardo Driv..
City: San Diego
Phone: (858) 485-9740
Tax Id: 330875803
Contact: William R. McGee
Tax Id Type: Fed ID
1099: Y
State: CA
Zip Code: 92127
Fax: (858) 485-9961
E-mail: LemonAtty@Aol.Com

Local Counsel

Firm Name:
Address:
City:
Phone:
Contact Person:
State:
Zip Code:
Fax:
E-mail:



Case Number: 171208
 Originator Name: Abigail Blake 512-386-0832 Abigail_blake@gmexpert.com
 Created Date: 03/25/2011

Vehicle Lien Holder

Type of Secured Interest: Standard Lien	* Company: Ally Financial	Account #: [REDACTED]
Payoff Amount: 13003.2	Per Diem: 0.0	Payoff Date: 2011-04-21
Contact or Attention: Sophia Russell	Address: 6716 Grade Ln. Bldg 9, St.	
City: Louisville	State: KY	ZIP Code: 40213
Day Phone: 800-216-4622	Fax: N/A	E-mail:

Transaction Details

Siebel Request #: 71-913866924	* Disposition: Auction	Trans. State: CA
* Trans. Type: Straight	Trans. Source: Early Res - NISM - Vol Mediated	
Compliance Type:	Compliance Date:	
* Closing Date: 2011-04-11	Money to Dealer: 0.0	Money to Manuf.: 0.0

Repurchase Vehicle

Replacement VIN:

Disposition:

*** Processing Instructions:** Auction. Please contact Dan_Loretti@GMExpert.Com with any questions regarding this claim.

Disbursement(s)

Payment Type	Payee	Payee Line 2	Amount
Customer	Daniel and Kristi Hutchinson		15653.01
Plaintiff Attorney Fees	Law Offices of William R McGee		3000.0
Lien Payoff	Ally Financial		13003.2

The Law Offices of
William R. McGee
Bernardo Executive Center
16855 West Bernardo Drive, Su. 380, San Diego, CA 92127
(858)485-9140, Fax: (858)485-9961
E-mail: LemonAtty@aol.com

FACSIMILE TRANSMISSION SHEET

PAGE 1 OF 2
(including this cover sheet)

DATE: February 14, 2011
TO: Dan Loret, BRC Customer Relationship Specialist
RE: [REDACTED]
FAX NO.: (866)873-4549
FROM: William R. McGee, Esq.

MESSAGE: Pursuant to your recent repurchase offer, enclosed is the recently renewed registration to be added to the refund figures. Also, please omit the deduction of the GMPP; our client will sign a refund Authorization for GM. Thank you for your courteous consideration of my client's claim.



If all pages are not received, or there is an error in transmission, please contact sender at (858)485-9140.

THIS MESSAGE IS INTENDED FOR THE USE OF THE SPECIFIC INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAWS. IF THE READER OF THIS COMMUNICATION IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE.

AUTO 02/26/2011 TO 02/26/2012 11 [REDACTED]

1G8ZV57797F [REDACTED]	STRN
4D	00/00/2008 HB 2007
01/27/2011	120 G \$500 1900

0 1 2 3 4 5 6 7 8 9

[REDACTED]
MANHATTAN BCH CA [REDACTED]

GMAC
 PO BX 8127
 COCKEYSVILLE MD 21030
 R19C12428115100

STATE OF CALIFORNIA
 DEPARTMENT OF MOTOR VEHICLES
 VALIDATED REGISTRATION CARD
 READ REVERSE SIDE - IMPORTANT INSTRUCTIONS



#acquired Vehicle Disclosure Center

Case Number: 171208
Originator Name: Abigail Blake 512-386-0832 Abigail_blake@gmexpert.com
Created Date: 03/25/2011

Vehicle Info

*VIN: 1G8ZV57797F... MSRP: 27120.0 *TAC #: N/A
Year: 2007 Make: Saturn Model: Aura
Vehicle Comments & TAC Explanation: N/A

Original Purchase Date: 02/24/2008 * Repurchase Mileage: 21651
* Original Purchase Condition: New

Vehicle Owner(s)

Entity Type: Joint Owners
* Names(s) on Title: ... * Title State: CA
* Primary Owner: ... * Secondary Owner: ...
* Address: ...
* City: Manhattan Beach * State: CA * ZIP Code: ...
* Day Phone: ... * Home Phone: (310) 546-1282 * Cell Phone: N/A
* E-mail: ... * Fax Phone: N/A

* Reason Repurchase (N0504) Electrical - Chassis / Body Harness - Inoperative

UCC Codes (N0504) Electrical - Chassis / Body Harness - Inoperative

Repurchasing Dealer:

* Dealer #: 173025 Dealer Name: MARTIN CHEVROLET
Region: 10 District: 5144
* Phone: (310) 378-0211 Fax: (310) 698-5604
* Contact Name: John Schmidt * Contact Title: Service Manager E-Mail: N/A

Repair

* Contact Name: John Schmidt * Contact Title: Service Manager

Vehicle Location:

-

Customer's Attorney

Legal Case Ref. #: N/A Tax Id: 330875803 Tax Id Type: Fed ID
Firm Name: Law Offices of William R. ... Contact: William R. McGee 1099: Y
Address: 16855 West Bernardo Driv.. State: CA Zip Code: 92127
City: San Diego Fax: (858) 485-9961 E-mail: LemonAtty@Aol.Com
Phone: (858) 485-9740

Local Counsel

Firm Name: Contact Person:
Address: State: Zip Code:
City: Fax: E-mail:
Phone:



Case Number: 171208
 Originator Name: Abigail Blake 512-386-0832 Abigail_blake@gmexpert.com
 Created Date: 03/25/2011

Vehicle Lien Holder

Type of Secured Interest: Standard Lien	* Company: Ally Financial	Account #: [REDACTED]
Payoff Amount: 13003.2	Per Diem: 0.0	Payoff Date: 2011-04-28
Contact or Attention: Sophia Russell	Address: 6716 Grade Ln. Bldg 9, St..	
City: Louisville	State: KY	ZIP Code: 40213
Day Phone: 800-216-4622	Fax: N/A	E-mail:

Transaction Details

Siebel Request #: 71-913866924	* Disposition: Auction	Trans. State: CA
* Trans. Type: Straight	Trans. Source: Early Res - NISM - Vol Mediated	
Compliance Type:	Compliance Date:	
* Closing Date: 2011-04-18	Money to Dealer: 0.0	Money to Manuf.: 0.0

Repurchase Vehicle

Replacement VIN:

Disposition:

*** Processing Instructions:** Auction. Please contact dan_lorett@gmexpert.com with any questions regarding this claim. Please send attorney fees check to PC's office

Disbursement(s)

Payment Type	Payee	Payee Line 2	Amount
Customer	Daniel and Kristi Hutchinson		15653.01
Plaintiff Attorney Fees	Law Offices of William R McGee		3000.0
Lien Payoff	Ally Financial		13003.2

Form **W-9**
(Rev. January 2005)
Department of the Treasury
Internal Revenue Service

Request for Taxpayer Identification Number and Certification

Give form to the
requester. Do not
send to the IRS.

Name (see instructions on page 2)
William R. McGehee

Business name, if different from above
Law Offices of William R. McGehee

Check appropriate box: Individual Sole proprietor Corporation Partnership Other

Address (number, street, and apt. or suite no.)
16855 W. Bernardo Dr. #380

City, state, and ZIP code
San Diego, CA 92127

Requester's name and address (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on Line 1 to avoid backup withholding. For individuals, this is your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see how to get a TIN on page 3. Note: If the account is in more than one name, see the chart on page 4 for guidelines on whose number to enter.

Social security number								
or								

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and
- I am a U.S. person (including a U.S. resident alien).

Certification instructions. You must check out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN.

Sign Here: Signature of U.S. person Other

Purpose of Form

A person who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

U.S. person. Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued).
2. Certify that you are not subject to backup withholding.
3. Claim exemption from backup withholding if you are a U.S. exempt payee.

Note. If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

For federal tax purposes you are considered a person if you are:

- An individual who is a citizen or resident of the United States,
- A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States, or

• Any estate (other than a foreign estate) or trust. See Regulations sections 301.7701-0(b) and 7(e) for additional information.

Foreign person. If you are a foreign person, do not use Form W-9. Instead, use the appropriate Form W-9 (see Publication 515, Withholding of Tax on Nonresident Aliens and Foreign Entities).

Nonresident alien who becomes a resident alien. Generally, only a nonresident alien individual may use the terms of a tax treaty to reduce or eliminate U.S. tax on certain types of income. However, most tax treaties contain a provision known as a "saving clause." Exceptions specified in the saving clause may permit an exemption from tax to continue for certain types of income even after the recipient has otherwise become a U.S. resident alien for tax purposes.

If you are a U.S. resident alien who is relying on an exception contained in the saving clause of a tax treaty to claim an exemption from U.S. tax on certain types of income, you must attach a statement to Form W-9 that specifies the following five items:

1. The treaty country. Generally, this must be the same treaty under which you claimed exemption from tax as a nonresident alien.
2. The treaty article addressing the income.
3. The article number (or location) in the tax treaty that contains the saving clause and its exceptions.

May 4, 2011

Alex Simanovsky, Esq.
Alex Simanovsky & Associates, LLC
2300 Henderson Mill Rd NE Ste 300
Atlanta, GA 30345

RE: [REDACTED] v. General Motors
Service Request: 71-930573328
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZK577784 [REDACTED]
Customer Relationship Specialist: Rocky Farias

Dear Mr. Simanovsky:

Enclosed please find a check in the amount of \$6,000.00 made payable to [REDACTED] and [REDACTED] and Alex Simanovsky & Associates to settle the above-referenced case.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors

North American Operations

General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530



CHECK No. [REDACTED]

50-9
21

DATE 05/09/11 AMOUNT *****6,000.00
 *****6,000 DOLLARS *****00 CENTS *****6,000.00

North American Operations
 General Motors Corporation
 Disbursement Account

PAY TO THE ORDER OF

300 ATLANTA GA [REDACTED]

Prin D Albee
 SIGNATURE

The Chase Manhattan Bank, N.A.
 Syracuse, New York

AUDIT



North American Operations

General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530

DETACH BEFORE DEPOSITING CHECK

CHECK NO. [REDACTED]

PAYMENT DATE 05/09/11

VENDOR DUNS NO. BB 000000005
 VENDOR NAME [REDACTED]

REGISTER NO. DESCRIPTION	INVOICE DATE	DOC. REFERENCE NUMBER	% DISC.	INVOICE AMOUNT	DISC. AMOUNT	NET AMOUNT
1612K577784	05/06/11 71-930573328.1-FH72S	VM-1-FH72S 1-FH72S	00.0000	6,000.00	00.00	6,000.00
				TOTAL	6,000.00	6,000.00

ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782

M3

40330



Alex Simanovsky & Associates, LLC
2300 Henderson Mill Road, Suite 300
Atlanta, GA 30345

General Motors LLC
Chevrolet Division
P.O. Box 33170
Detroit, MI 48232-5170

11-03-23 A10:09 111

ALEX SIMANOVSKY & ASSOCIATES, LLC

CONSUMER PROTECTION ATTORNEYS

MIKE GOODMAN, ESQ., OF COUNSEL
LICENSED IN COLORADO

333 WEST HAMPDEN AVENUE
SUITE 415, CHASE TOWER
ENGLEWOOD, CO 80110
(303) 762-0426 FACSIMILE: (303)761-2735

March 16, 2011

General Motors LLC
Chevrolet Division
P.O. Box 33170
Detroit, MI 48232-5170

RE: [REDACTED] v. General Motors LLC

NOTICE OF CONSUMER WARRANTY LAW VIOLATION

Our Client: [REDACTED]
Vehicle: 08 Chevrolet Malibu
VIN: 1G1ZK577784 [REDACTED]
Date of purchase: 02/18/08
Our File No.: CO11-10106

To Whom It May Concern:

Please be advised that this office represents the above-named individual regarding claims pursuant to the federal Magnuson-Moss Warranty Act and the Uniform Commercial Code ("U.C.C.") with regard to the above-listed vehicle. Please direct all future contacts and correspondence to the office listed above.

There were numerous non-conformities with my client's automobile for which relief is sought, and numerous attempts to repair the vehicle have been unsuccessful. There were also numerous violations of both federal and state law in connection with the delivery and/or repair of the aforementioned vehicle. The primary non-conformities and violations include, but are not limited to:

1. **Electrical;**
2. **ESC light;**
3. **Trac off light;**
4. **Cruise control inoperable;**
5. **Steering;**
6. **Stalling.**

The non-conformities listed above constitute a substantial impairment of the use, value and safety of the subject vehicle. Because of the inordinate amount of repairs my client has justifiably lost confidence in the vehicle.

My client's repair history clearly shows there was a breach of the written warranty and/or implied warranties of merchantability and fitness for a particular purpose, *see* U.C.C. §§ 2-314 and 2-315, based upon the generally accepted rule that an unsuccessful effort to remedy defects found to exist renders the warrantor liable; the buyer is not bound to allow him the opportunity or permit him to tinker with the article indefinitely in the hope that it may ultimately be made to comply with the warranty.

Therefore, you are hereby notified that my client is revoking acceptance of the vehicle, pursuant to the provisions of U.C.C. § 2-608. Our client has directed us to demand the return of all funds paid towards this vehicle, the cancellation of the contracts, and compensation for all damages and attorneys' fees.

Please be advised that under U.C.C. § 2-711(3) my client has a security interest in the car for return of the total purchase price, plus expenses in handling and inspecting the car. Until you pay this amount, my client will hold the car and use it to the extent necessary to preserve it, to protect its security interest, and to minimize your damages. Moreover, my client demands return of the purchase price before substitute goods can be acquired. In addition, any attempt by you or your agents to repossess the car will be wrongful and will subject you to liability for conversion and for wrongful repossession under U.C.C. §§ 9-503 and 9-507 as well as other applicable Consumer Fraud remedies.

If the seller [or, if applicable the assignee, or any creditor subject to the FTC Holder Rule] has filed a financing statement covering the goods, we demand, pursuant to U.C.C. § 9-404, that you file a termination statement within ten days to terminate your security interest and forward a copy to this office. Since my client has revoked acceptance, there is no outstanding secured obligation. If you do not file a termination statement within ten days and cooperate in removing the lien, you will be liable under U.C.C. § 9-404(1) in the amount of \$100.00 plus any loss caused my client by your failure.

HAVING BEEN FORMALLY NOTIFIED OF OUR REPRESENTATION, YOU ARE INSTRUCTED NOT TO CONTACT OUR CLIENT UNDER ANY CIRCUMSTANCES. DIRECT ALL INQUIRIES TO THIS OFFICE. IF YOU FAIL TO ACT IN CONFORMITY WITH THIS DIRECTIVE, INJUNCTIVE RELIEF WILL BE SOUGHT AGAINST YOU. IN ADDITION, YOU ARE HEREBY NOTIFIED OF OUR ATTORNEYS' LIEN.

To avoid any further litigation, my client merely requests a refund for the defective product and will waive any incidental and consequential damages at this point. Our attorneys' fees are minimal at this stage and we would prefer to resolve this matter without the need for any more needless effort and expense spent on our part and on the part of your attorneys. Time, money and effort would be saved by both sides with a quick resolution of this claim.

Accordingly, if you wish to resolve this matter amicably, please feel free to contact my office within fourteen (14) days. If the matter has not been resolved within that time, a complaint will be filed.

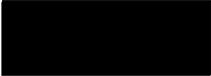
Sincerely,

ALEX SIMANOVSKY & ASSOCIATES, LLC

A handwritten signature in cursive script that reads "Michael Goodman".

Alex Simanovsky, Esq.
Michael Goodman, Esq.
Attorneys for Ms. Bush

CC:





LEN LYALL CHEVROLET, INC.

14500 East Colfax Avenue, Aurora, Colorado 80011

Phone: 303-344-3100 Fax: 303-344-7193

Website: www.lentlyallchevy.com

INVOICE ORIGINAL

Work Order

#53398

January 02, 2009

Svc. Adv Rochau, AJ

Cust. Ph. [REDACTED]

Tag# 1781

Page 1 of 1

01/19/2009 13:10:27

To [REDACTED] Bennett [REDACTED]	CO	Year: 2008 Veh Id: 35930 Unit #:	License #:
		Make: Chevrolet	Odo. In: 6,414
		Model: Malibu Ltz	Odo. Out:
		Color: Blue	Next Service:
		V.I.N.#: 1G1ZK577784 [REDACTED]	In Service Date: 02/18/2008
		Date In: 01/02/2009	Cases: 1
		Out: 01/19/2009 13:06	
		Ext. War:	
		Promised Time: 01/19/2009 02:30:00 PM	Call When Ready: No

Case: 1 Customer was told there is a power steering leak

Cause:

Quantity	Description/Correction	Retail	Price	Total
1.00	15859434 - Pump - Warranty	\$273.94	\$0.00	\$0.00
1.00	12345867 - Fluid-pow - Warranty	\$21.46	\$0.00	\$0.00
	Customer was told there is a power steering leak - Tech Cause: leak trace with powder to determine p/s pump leak at case halves warped housing - Tech Comments: replace p/s pump add for dign time E9050 .8 +A .3 - Warranty Completed By: Uhl, Kelly A (0011)		\$0.00	\$0.00

Misc \$0.00	Labor \$0.00	Parts \$0.00	Prepaid Parts Amt: \$0.00	Case Total: \$0.00
				\$0.00

O U T	DISCLAIMER OF WARRANTIES		Currency: U.S. Dollars	Labor:	\$0.00
	Any warranties of the products sold hereby are those made by the manufacturer. The seller, LEN LYALL CHEVROLET INC., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and LEN LYALL CHEVROLET INC. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the products shown on this repair order. Buyer shall not be entitled to recover from LEN LYALL CHEVROLET INC. any consequential damages, damages to property, damage to loss of use, loss of time, loss of profit or income, or any other incidental damages as a result of this sale of products and/or service. PARTS & LABOR GUARANTEED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST.		Payment Ref:	Parts:	\$0.00
			Expiry Date:	Misc:	\$0.00
			P/O#:	Sub Total:	\$0.00
01/19/2009				Tax:	\$0.00
Date	Signature	Payment Type	Total:	\$0.00	

Thank You For Choosing Len Lyall Chevrolet We Appreciate Your Business !!

2



LEN LYALL CHEVROLET, INC.

14500 East Colfax Avenue, Aurora, Colorado 80011
Phone: 303-344-3100 Fax: 303-344-7193

Website: www.lenlyallchevy.com

INVOICE ORIGINAL

Work Order

#57770

April 10, 2009

Svc. Adv. Rochau, Al

Cust. Ph. [REDACTED]

Tag# 1658

Page 1 of 2

04/10/2009 15:53:02

To [REDACTED] Bennett [REDACTED]	Year: 2008 Veh Id: 35930 Unit #: Make: Chevrolet License #: Model: Malibu Ltz Odo. In: 8,395 Color: Blue Odo. Out: 8,397 V.I.N.#: 1G1ZK577784 [REDACTED] Next Service: Date In: 04/10/2009 In Service Date: 02/18/2008 Out: 04/10/2009 15:48 Cases: 2 Ext. War: Promised Time: 04/10/2009 02:30:00 PM Call When Ready: No
---	---

Case: 1 Customer states the Trac off and Esc off message is displayed

Quantity	Description/Correction	Retail	Price	Total
2.00	11518111 - Washer - Warranty	\$4.25	\$0.00	\$0.00
	Customer states the Trac off and Esc off message is displayed *** - Tech Cause: Checked the Traction control system for DTC's. Had a code C0131. *** - Tech Comments: Removed the power brake booster and install washer between the booster and the bulkhead per PIC4883B. H1220 w1.9W - Warranty Completed By: Baker, Ronald (0047)		\$0.00	\$0.00
	Warr Price Differential (Extra Item) - Warranty		\$0.00	\$0.00

Misc \$0.00	Labor \$0.00	Parts \$0.00	Prepaid Parts Amt: \$0.00	Case Total: \$0.00
-------------	--------------	--------------	---------------------------	--------------------

Case: 2 Customer states the brakes squeal upon application

Quantity	Description/Correction	Price	Total
	Customer states the brakes squeal upon application *** - Tech Cause: See case one. *** - Tech Comments: See case one. - Warranty Completed By: Baker, Ronald (0047)	\$0.00	\$0.00

Misc \$0.00	Labor \$0.00	Parts \$0.00	Prepaid Parts Amt: \$0.00	Case Total: \$0.00
-------------	--------------	--------------	---------------------------	--------------------

\$0.00

Thank You For Choosing Len Lyall Chevrolet. We Appreciate Your Business !!

P.007

FAX No.

MAR/09/2011/WED 01:59 PM

LEN LYALL
LEN LYALL CHEVROLET, INC.

14500 East Colfax Avenue, Aurora, Colorado 80011
Phone: 303-344-3100 Fax: 303-344-7193

Website: www.lenlyallchevy.com

INVOICE ORIGINAL
Work Order
#59622
May 22, 2009
Svc. Adv. Rochau, Al
Cust. Ph. [REDACTED]
Tag# 1139

Page 1 of 2
05/22/2009 13:52:49

To [REDACTED] Bennett [REDACTED] CO	Year: 2008 Veh Id: 35930 Unit #: Make: Chevrolet License #: Model: Malibu Ltz Odo. In: 9,514 Color: Blue Odo. Out: V.I.N.#: 1G1ZK57784 [REDACTED] Next Service: Date In: 05/22/2009 In Service Date: 02/18/2008 Out: 05/22/2009 13:43 Cases: 3 Ext. War: Promised Time: 05/22/2009 02:30:00 PM Call When Ready: No
---	---

Case: 1 Customer states the service ESC message is displayed and cruise control is inop - See history

Quantity Description/Correction

Customer states the service ESC message is displayed and cruise control is inop Customer states the service ESC message is displayed and cruise control is inop - See history *** - Tech Cause: Checked system for DTC's. Has a code C0131. *** - Tech Comments: Ordered a BPMV. SOP part. - Warranty
Completed By: Baker, Ronald (0047)

Price \$0.00
Total \$0.00

Misc \$0.00 Labor \$0.00 Parts \$0.00 Prepaid Parts Amt: \$0.00 Case Total: \$0.00

Case: 2 lube oil and filter 19.95

Quantity Description/Correction

1.00 89017524 - Filter Retail \$6.82
5.00 12345621 - Oil 5W30 \$2.30
lube oil and filter 19.95 *** - Tech Cause: lube oil and filter 19.95 *** - Tech Comments: Lof complete .3 labor \$19.95
Completed By: Brown, Gabriel L. (0168)
Hazard (Extra Item) \$1.00
Miscellaneous (Extra Item) \$0.74

Price \$0.00
Total \$0.00
\$19.95 \$19.95
\$1.00 \$1.00
\$0.74 \$0.74

Misc Labor Parts Prepaid Parts Amt: Case Total: \$21.69

Case: 3 Rotate Tires

Quantity Description/Correction

Rotate Tires *** - Tech Cause: Rotate Tires *** - Tech Comments: Rotate complete .3 labor

Price \$12.00
Total \$12.00

MAY 22 2009
[Signature]

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⑤ June 18 - ~~took it back to Len Lyall~~
 they did not write up a ticket
 they relearned the brakes I
 was told.



LEN LYALL CHEVROLET, INC.

14500 East Colfax Avenue, Aurora, Colorado 80011
 Phone: 303-344-3100 Fax: 303-344-7193

Website: www.lenlyallchevy.com

INVOICE ORIGINAL
 Work Order
 #60695
 JUN 16, 2009
 Svc. Adv Rochau, Al
 Cust. Ph. [REDACTED]
 Tag# 1501

Page 1 of 1
 06/16/2009 12:24:15

Time 6/22/09
 Len Lyall To

<p>To [REDACTED]</p> <p>Bennett CO</p> <p>[REDACTED]</p>	<p>Year: 2008 Veh Id: 35930 Unit #:</p> <p>Make: Chevrolet License #:</p> <p>Model: Malibu Ltz Odo. In: 10,286</p> <p>Color: Blue Odo. Out: 10,288</p> <p>V.I.N.#: 1G1ZK577784 [REDACTED] Next Service:</p> <p>Date In: 06/16/2009 In Service Date: 02/18/2008</p> <p>Out: 06/16/2009 11:57 Cases: 1</p> <p>Ext. War:</p> <p>Promised Time: 00/00/0000 00:00:00 AM Call When Ready: No</p>
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Case: 1 Customer states the ESC light and Trac off message is displayed--Install special ordered parts

Quantity	Description/Correction	Retail	Price	Total
1.00	25818716 - Valve - Warranty	\$317.00	\$0.00	\$0.00
1.00	15952670 - Module ki - Warranty	\$280.50	\$0.00	\$0.00
2.00	12377967 - Fluid - Warranty	\$9.94	\$0.00	\$0.00
	Customer states the ESC light and Trac off message is displayed--Install special ordered parts *** - Tech Cause: Checked system for DTC's. Had a code C0131. Checked system and found and intermittent short in the EBCM and the pressure modulator valve. *** - Tech Comments: Replaced the pressure modulator valve and EBCM and bleed brakes. Reprogrammed the EBCM and set up. H2480 w1.5W add OLH time w0.6W - Warranty Completed By: Baker, Ronald (0047)		\$0.00	\$0.00

Misc \$0.00 Labor \$0.00 Parts \$0.00 Prepaid Parts Amt: \$0.00 Case Total: \$0.00

<p>DISCLAIMER OF WARRANTIES Any warranties of the products sold hereby are those made by the manufacturer. The seller, LEN LYALL CHEVROLET INC., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and LEN LYALL CHEVROLET INC. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the products shown on this repair order. Buyer shall not be entitled to recover from LEN LYALL CHEVROLET INC. any consequential damages, damages to property, damage to loss of use, loss of time, loss of profit or income, or any other incidental damages as a result of this sale of products and/or service. PARTS & LABOR GUARANTEED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST.</p> <p>06/16/2009 Date</p>	<p>Currency:</p> <p>Payment Ref:</p> <p>Expiry Date:</p> <p>P/O#:</p>	<p>Labor: \$0.00</p> <p>Parts: \$0.00</p> <p>Misc: \$0.00</p> <p>Sub Total: \$0.00</p> <p>Tax: \$0.00</p> <p>Total: \$0.00</p>
<p>Signature</p>	<p>Payment Type</p>	

Thank You For Choosing Len Lyall Chevrolet. We Appreciate Your Business !!

INVOICE ORIGINAL
 Work Order
 #61011
 June 22, 2009
 Svc. Adv. Rochau, Al
 Cust. Ph. [REDACTED]
 Tag# 1578

LEN LYALL
 LEN LYALL CHEVROLET, INC.

14500 East Colfax Avenue, Aurora, Colorado 80011
 Phone: 303-344-3100 Fax: 303-344-7193

Website: www.lenlyallchevy.com

Page 1 of 2
 06/23/2009 14:45:40

To [REDACTED] Bennett [REDACTED]	CO	Year: 2008 Veh Id: 35930 Unit #:	License #:
		Make: Chevrolet	Odo. In: 10,644
		Model: Malibu Ltz	Odo. Out: 10,647
		Color: Blue	Next Service:
		V.I.N.#: 1G1ZK577784 [REDACTED]	In Service Date: 02/18/2008
		Date In: 06/22/2009	Cases: 3
		Out: 06/23/2009 14:12	
		Ext. War:	
		Promised Time: 06/22/2009 02:30:00 PM	Call When Ready: No

Case: 1 Customer states the ESC light and trac off light comes on and cruise is inop.

Quantity	Description/Correction	Retail	Price	Total					
1.00	22666955 - Sensor ki - Warranty	\$24.20	\$0.00	\$0.00					
	Customer states the ESC light and trac off light comes on and cruise is inop *** - Tech Cause: Checked system for DTC's. Had codes C0161 symptom 00 and C0561 symptom 71. Checked system and found the brake pedal position sensor had an internal short. *** - Tech Comments: Replaced the Brake Pedal Position sensor and relearned the sensor. H2642 w0.3W add w0.3W for diag. time. - Warranty Completed By: Baker, Ronald (0047)		\$0.00	\$0.00					
Misc	\$0.00	Labor	\$0.00	Parts	\$0.00	Prepaid Parts Amt:	\$0.00	Case Total:	\$0.00

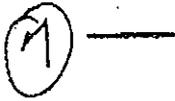
Case: 2 2 Day Warranty Rental

Quantity	Description/Correction	Price	Total						
	2 Day Warranty Rental - Warranty	\$0.00	\$0.00						
	Completed By: Baker, Ronald (0047)	\$0.00	\$0.00						
Misc	\$0.00	Labor	\$0.00	Parts	\$0.00	Prepaid Parts Amt:	\$0.00	Case Total:	\$0.00

Case: 3 Added Operation: Customer states the cruise is inop - Tech Cause: test cruise system - Tech Comments: tests ok at this time

Quantity	Description/Correction	Price	Total						
	Added Operation: Customer states the cruise is inop *** - Tech Cause: test cruise system *** - Tech Comments: tests ok at this time - Warranty Completed By: Cook, Larry R (0095)	\$0.00	\$0.00						
Misc	\$0.00	Labor	\$0.00	Parts	\$0.00	Prepaid Parts Amt:	\$0.00	Case Total:	\$0.00

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LEN LYALL CHEVROLET, INC.

14500 East Colfax Avenue, Aurora, Colorado 80011
 Phone: 303-344-3100 Fax: 303-344-7193

Website: www.lenlyallchevy.com

INVOICE ORIGINAL
 Work Order
 #61838
 July 08, 2009
 Svc. Adv Rochau, Al
 Cust. Ph. [REDACTED]
 Tag# 1786 [REDACTED]

Page 1 of 2
 07/22/2009 15:42:19

To [REDACTED] Bennett [REDACTED]	Year: 2008 Veh Id: 35930 Unit #: Make: Chevrolet License #: Model: Malibu Ltz Odo. In: 11,474 Color: Blue Odo. Out: 11,480 V.I.N.#: 1G1ZK577784 [REDACTED] Next Service: Date In: 07/08/2009 In Service Date: 02/18/2008 Out: 07/22/2009 15:36 Cases: 2 Ext. War: Promised Time: 00/00/0000 00:00:00 AM Call When Ready: No
---	---

Case: 1 Customer states the ESC light is on and the trac off light is on

Quantity	Description/Correction	Retail	Price	Total					
1.00	25878055 - Booster - Warranty	\$121.94	\$0.00	\$0.00					
2.00	12377987 - Fluid - Warranty	\$9.94	\$0.00	\$0.00					
1.00	25952833 - M/cyl - Warranty	\$114.34	\$0.00	\$0.00					
	Customer states the ESC light is on and the trac off light is on *** - Tech Cause: Checked system for DTC's. Had a code C0131. Called TAC case #10947648. *** - Tech Comments: Replaced the power brake booster, master cyl., bleed system and relearned the brake position sensor. H1220 w1.9W add w1.2W OLH - Warranty		\$0.00	\$0.00					
	Completed By: Baker, Ronald (0047)		\$0.00	\$0.00					
	Freight Charges (Extra Item) - Warranty		\$0.00	\$0.00					
	Freight Charges (Extra Item) - Warranty		\$0.00	\$0.00					
Misc	\$0.00	Labor	\$0.00	Parts	\$0.00	Prepaid Parts Amt:	\$0.00	Case Total:	\$0.00

Case: 2 Added Operation: In house rental - 000436

Quantity	Description/Correction	Price	Total
	Added Operation: In house rental - 000436 - Warranty	\$0.00	\$0.00

8



LEN LYALL CHEVROLET, INC.

14500 East Colfax Avenue, Aurora, Colorado 80011

Phone: 303-344-3100 Fax: 303-344-7193

Website: www.lenlyallchevy.com

INVOICE ORIGINAL

Work Order

#76897

June 02, 2010

Svc. Adv Rochau, Al

Cust. Ph.

Tag# 1665

Page 1 of 2

06/03/2010 09:28:30

To [Redacted] Bennett [Redacted]	CO	Year: 2008 Veh Id: 35930 Unit #:	License #:
		Make: Chevrolet	Odo. In: 20,761
		Model: Malibu Ltz	Odo. Out:
		Color: Blue	Next Service:
		V.I.N.#: 1G1ZK57784 [Redacted]	In Service Date: 02/18/2008
		Date In: 06/02/2010	Cases: 3
		Out: 06/03/2010 08:30	
		Ext. War:	
		Promised Time: 06/02/2010 10:00:00 AM	Call When Ready: No

Case: 1 Customer states the vehicle will die at stops and is hard to restart.

Quantity	Description/Correction	Price	Total
	Customer states the vehicle will die at stops and is hard to restart. No problem found. No trouble codes--only found 14% alcohol in fuel. Recommend top tier gasoline such as Conoco, BP or Shell - Warranty	\$0.00	\$0.00
		\$0.00	\$0.00

Misc \$0.00 Labor \$0.00 Parts \$0.00 Prepaid Parts Amt: \$0.00 Case Total: \$0.00

Case: 2 Customer states the steering has low assist at times.

Quantity	Description/Correction	Price	Total
	Customer states the steering has low assist at times. No problem found--operating to specs at this time - Warranty	\$0.00	\$0.00
		\$0.00	\$0.00

Misc \$0.00 Labor \$0.00 Parts \$0.00 Prepaid Parts Amt: \$0.00 Case Total: \$0.00

Case: 3 Customer states the drivers window switch is hard to depress.

Quantity	Description/Correction	Retail	Price	Total
1.00	20807219 - Switch - Warranty	\$51.08	\$0.00	\$0.00
	Customer states the drivers window switch is hard to depress. Internal switch failure. Replace master window switch - Warranty		\$0.00	\$0.00
	Completed By: Hunn, David (0178)		\$0.00	\$0.00

Misc \$0.00 Labor \$0.00 Parts \$0.00 Prepaid Parts Amt: \$0.00 Case Total: \$0.00

\$0.00

Thank You For Choosing Len Lyall Chevrolet. We Appreciate Your Business !!

9

LEN LYALL

LEN LYALL CHEVROLET, INC.

14500 East Colfax Avenue, Aurora, Colorado 80011
Phone: 303-344-3100 Fax: 303-344-7193

Website: www.lenlyallichevy.com

INVOICE ORIGINAL
Work Order
#85171
November 01, 2010
Svc. Adv Rochau, Al
Cust. Ph. [REDACTED]
Tag# 00

Page 1 of 1
12/10/2010 09:25:48

To [REDACTED] Bennett [REDACTED]	CO	Year: 2008 Veh Id: 35930 Unit #:	License #:
		Make: Chevrolet	Odo. In: 25,000
		Model: Malibu Ltz	Odo. Out:
		Color: Blue	Next Service:
		V.I.N.#: 1G1ZK577784 [REDACTED]	In Service Date: 02/18/2008
		Date In: 11/01/2010	Cases: 1
		Out: 12/10/2010 09:19	
		Ext. War: - - (mo/) - D: \$0.00	
		Promised Time: 00/00/0000 00:00:00 AM	Call When Ready: No

Case: 1 Customer states the drivers side mirror has dark spot in bottom of glass *** - Tech Cause: dark spot in left mirror glass *** - Tech Comments: replace glass B4151 0.2 - Warranty Completed By: Cook, Larry R (0095)

Quantity	Description/Correction	Retail	Price	Total					
1.00	15902392 - MIRROR-O/S RR VIEW (REFL GLASS & BKG PLT - Warranty	\$194.06	\$0.00	\$0.00					
	Customer states the drivers side mirror has dark spot in bottom of glass *** - Tech Cause: dark spot in left mirror glass *** - Tech Comments: replace glass B4151 0.2 - Warranty		\$0.00	\$0.00					
	Completed By: Cook, Larry R (0095)		\$0.00	\$0.00					
Misc	\$0.00	Labor	\$0.00	Parts	\$0.00	Prepaid Parts Amt:	\$0.00	Case Total:	\$0.00
								\$0.00	

O U T	DISCLAIMER OF WARRANTIES		Currency:	Labor:	\$0.00
	Any warranties of the products sold hereby are those made by the manufacturer. The seller, LEN LYALL CHEVROLET INC., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and LEN LYALL CHEVROLET INC. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the products shown on this repair order. Buyer shall not be entitled to recover from LEN LYALL CHEVROLET INC. any consequential damages, damages to property, damage to loss of use, loss of time, loss of profit or income, or any other incidental damages as a result of this sale of products and/or service. PARTS & LABOR GUARANTEED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST.		Payment Ref:	Parts:	\$0.00
	12/10/2010		Expiry Date:	Misc:	\$0.00
	Date	Signature	P/O#:	Sub Total:	\$0.00
			Payment Type	Tax:	\$0.00
			Total:	\$0.00	

Thank You For Choosing Len Lyall Chevrolet. We Appreciate Your Business !!

10



LEN LYALL CHEVROLET, INC.

14500 East Colfax Avenue, Aurora, Colorado 80011
Phone: 303-344-3100 Fax: 303-344-7193

Website: www.lenlyallchevy.com

INVOICE ORIGINAL

Work Order

#90848

February 17, 2011

Svc. Adv. Rochau, Al

Cust. Ph. [REDACTED]

Tag# 1661

Page 1 of 1

02/18/2011 14:10:27

To: [REDACTED] Bennett [REDACTED]	CO	Year: 2008 Veh Id: 35930 Unit #:	License #:
		Make: Chevrolet	Odo. In: 27,544
		Model: Malibu Ltz	Odo. Out: 27,563
		Color: Blue	Next Service:
		V.I.N.#: 1G1ZK577784 [REDACTED]	In Service Date: 02/18/2008
		Date In: 02/17/2011	Cases: 2
		Out:	
		Ext. War: - - (mo/) - D: \$0.00	
		Promised Time: 02/17/2011 02:30:00 PM	Call When Ready: No

Case: 1 [REDACTED]

Quantity Description/Correction

Customer states the service traction control and service ESC messages have been displayed *** - Tech Cause: Checked sytem for DTC's. Had a code C0131 symptom 00. Checked system and upon inspection found the brake lights not working correctly. *** - Tech Comments: Relearned the stop light position sensor and road tested 19 miles. - Warranty Completed By: Baker, Ronald (0047)

Price	Total
\$0.00	\$0.00
\$0.00	\$0.00

Misc \$0.00 Labor \$0.00 Parts \$0.00 Prepaid Parts Amt: \$0.00 Case Total: \$0.00

Case: 2 [REDACTED]

Quantity Description/Correction

Added Operation: 1 Day Warranty Rental - Warranty Completed By: Baker, Ronald (0047)

Price	Total
\$0.00	\$0.00
\$0.00	\$0.00

Misc \$0.00 Labor \$0.00 Parts \$0.00 Prepaid Parts Amt: \$0.00 Case Total: \$0.00

\$0.00

O U T	DISCLAIMER OF WARRANTIES		Currency:	Labor:	\$0.00
	Any warranties of the products sold hereby are those made by the manufacturer. The seller, LEN LYALL CHEVROLET INC., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and LEN LYALL CHEVROLET INC. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the products shown on this repair order. Buyer shall not be entitled to recover from LEN LYALL CHEVROLET INC. any consequential damages, damages to property, damage to loss of use, loss of time, loss of profit or income, or any other incidental damages as a result of this sale of products and/or service. PARTS & LABOR GUARANTEED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST.		Payment Ref:	Parts:	\$0.00
			Expiry Date:	Misc:	\$0.00
			P/O#:	Sub Total:	\$0.00
				Tax:	\$0.00
Date	Signature	Payment Type	Total:	\$0.00	

Thank You For Choosing Len Lyall Chevrolet. We Appreciate Your Business !!

P. 014

FAX No.

MAR/09/2011/WED 02:02 PM

Dealer's Bill of Sale for a Motor Vehicle

PREVIOUS BILL OF SALE NUMBER

No. NN070156

ANY ALTERATION OR ERASURE VOIDS THIS DOCUMENT

PRINT NAME OF LICENSED COLORADO DEALER MIKE SHAW CHEVROLET INC.		PRINT DEALER NUMBER 8257	
STREET ADDRESS 1080 S COLORADO BLVD	CITY DENVER	STATE CO	ZIP CODE 80246
VEHICLE IDENTIFICATION NUMBER (VIN) 1G1ZK577784	YEAR 2008	MAKE CHEVROLET	MODEL SD MALIBU
FUEL TYPE (CHECK ONE) <input checked="" type="checkbox"/> GAS <input type="checkbox"/> DIESEL <input type="checkbox"/> ELECTRIC <input type="checkbox"/> OTHER	STATUS OF VEHICLE (CHECK ONE) <input checked="" type="checkbox"/> NEW <input type="checkbox"/> USED		MANUFACTURER'S SUGGESTED RETAIL PRICE (NEW VEHICLES ONLY) \$ 28495.00
SELL, ASSIGN, AND CONSIGN TO	BUYER(S) PRINTED NAME(S) [REDACTED] OR		DATE OF SALE 02/18/2008

ODOMETER DISCLOSURE STATEMENT

FEDERAL LAW REQUIRES THAT YOU STATE THE ODOMETER MILEAGE UPON TRANSFER OF OWNERSHIP, FAILURE TO COMPLETE OR PROVIDING A FALSE STATEMENT MAY RESULT IN FINES AND/OR IMPRISONMENT.

THE ABOVE NAMED DEALER STATES THAT THE ODOMETER NOW READS (NO TENTHS OF MILES): 95 AND:

- THE ODOMETER READING IS THE ACTUAL MILEAGE OF THE VEHICLE.
- THE MILEAGE STATED IS IN EXCESS OF ITS MECHANICAL LIMITS.
- THE ODOMETER READING IS NOT THE ACTUAL MILEAGE. - **WARNING - ODOMETER DISCREPANCY**

DEALER AFFIRMS, UNDER PENALTY OF PERJURY, THAT THE ABOVE FACTS ARE TRUE AND CORRECT TO THE BEST OF THEIR KNOWLEDGE. BUYER'S SIGNATURE BELOW ACKNOWLEDGES TRANSFER OF OWNERSHIP AND RECEIPT OF ODOMETER STATEMENT.

DATE OF STATEMENT

02/18/2008

DEALER'S AGENT HAND PRINTED NAME <i>Mike S Miller</i>	DEALER'S AGENT SIGNATURE X <i>[Signature]</i>		
BUYER'S HAND PRINTED NAME (1) [REDACTED]	BUYER'S HAND PRINTED NAME (2) [REDACTED]		
[REDACTED]	BUYER'S SIGNATURE (2) X <i>[Signature]</i>		
STREET ADDRESS 128 MADISON DR	CITY BENNETT	STATE CO	ZIP CODE 80102
AUCTION NAME (when applicable)		DATE	LICENSE NUMBER

ORIGINAL: WITH TITLE

COPY: BUYER RECORD

COPY: DEALER RECORD

RETAIL INSTALLMENT SALE CONTRACT (DEALER — SIMPLE INTEREST)

Customer Number	Contract Number	Contract Date (Mo. Da. Yr.)	Buyer's Home Phone	Buyer's Business Phone
		02/18/2008		
Buyer's Name, Address, Zip of each			Seller/Creditor (also referred to as "we, us, our"): Name, Address, Zip of each	
BERNETT CO			MIKE SHAW CHEVROLET INC. 1080 S COLORADO BLVD DENVER CO 80246	
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Year 2008	Make and Model CHEVROLET MALIBU	Vehicle Identification Number 1612K577784	Primary Use for Which Purchased <input type="checkbox"/> Personal, family, or household <input type="checkbox"/> Agricultural <input type="checkbox"/> Business <input type="checkbox"/> Other:
Your trade-in is a: Year	2002	Make	Model	
		PONTIAC	TAMPE BONNEVILLE	

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate. 10.94%	FINANCE CHARGE The dollar amount the credit will cost you. \$ 14629.18	Amount Financed The amount of credit provided to you or on your behalf. \$ 39728.66	Total of Payments The amount you will have paid after you have made all payments as scheduled. \$ 64357.84	Total Sale Price The total cost of your purchase on credit, including your down payment of \$ 0.00 \$ 64357.84
---	--	---	--	---

Your payment schedule will be:

Number of Payments	Amount of Payments	When Payments Are Due
72	764.97	MONTHLY BEGINNING: 03/19/2008
N/A	N/A	N/A
N/A	N/A	N/A

Security: You are giving us a security interest in the vehicle being purchased.
Late Charge: If we do not receive a scheduled payment in full within 10 days after it is due, you will pay a late charge of \$15.
Prepayment: If you pay off early, you may not have to pay a penalty.
Additional Information: See this contract for more information about a prepayment penalty, nonpayment, default, and required repayment in full before the scheduled date, and security interests.

This contract will be assigned to: **WELLS FARGO BANK N A**
(Name and address) **P.O. BOX 53439 PHOENIX AZ 85072-9439**

ITEMIZATION OF AMOUNT FINANCED

- Cash price (including accessories, services, delivery and handling charge, and sales tax) **\$ 499.00** and **\$ 640.20** sales tax **\$ 29444.20(1)**
- Total down payment (if negative enter "0" and see line 4d below)
Gross trade-in **\$ 1600.00** - payoff by Seller **\$ 22200.00**
= net trade-in **\$ -6200.00** + cash **\$ 1600.00**
+ other **N/A** \$ **N/A**
+ other **N/A** \$ **N/A**
+ other **N/A** \$ **N/A**
- Unpaid balance of cash price (1 minus 2) **\$ 29444.20(3)**
- Other charges including amounts paid to others on your behalf (Seller may retain portions of these):
 - Fees to public officials (describe)
Government certificate of title fees (includes security interest recording fee of **\$ 10.00**) **\$ 17.20**
N/A \$ **N/A**
N/A \$ **N/A**
 - To insurance companies (describe)
LIFE INS. **\$ 2469.26**
N/A \$ **N/A**
 - Other (describe who is paid and purpose)
to **PREMIER** for **GAP PROTECTION** **\$ 699.00**
to **GWP** for **SERVICE CONTRACT** **\$ 2499.00**
to **N/A** for **N/A** **\$ N/A**
to **N/A** for **N/A** **\$ N/A**
 - Net trade-in payoff to **\$ 4600.00**
- Amount Financed (3 + 4)
Total other charges and amounts paid to others on your behalf **\$ 10284.46(4)**
Amount Financed **\$ 39728.66(5)**

* The delivery and handling charge represents costs and additional profit to the Seller/Dealer for items such as inspecting, cleaning, and adjusting new and used vehicles and preparing documents related to the sale.

Insurance: You may obtain physical damage insurance from anyone you want that is acceptable to the Seller. If you obtain insurance from the Seller, you will pay \$ **N/A** for the first **N/A**.
Credit life insurance and credit disability insurance are not required to obtain credit, and will not be provided unless you sign below and agree to pay the additional cost. Credit life insurance pays only the amount you would owe if you paid all your payments on time. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown below.
I want:
 Credit Life: Buyer Co-Buyer With
 Credit Disability: Buyer

Buyer Signature _____
Co-Buyer Signature _____

Premium: _____ Term: _____
Credit Life \$ **2469.26** **72**
Credit Disability \$ **N/A** **N/A**

THIS CONTRACT DOES NOT PROVIDE FOR AUTOMOBILE LIABILITY INSURANCE, AND SAID BUYER ALSO STATES THAT HE OR SHE HAS / HAS NOT (strike words not applicable) IN EFFECT AN AUTOMOBILE LIABILITY POLICY AS DEFINED IN SECTION 42-7-103(2), COLORADO REVISED STATUTES, ON THE MOTOR VEHICLE SOLD BY THIS CONTRACT.

CONTRACT AND AGREEMENT TO PAY

You, the Buyer and any Co-Buyer, agree to purchase the vehicle described above on the terms in this contract. You agree to pay us (or our assignee named in this contract) the amount financed and the finance charge according to the payment schedule above and the terms on the front and back of this contract. We calculate the finance charge, total of payments, and total sale price on the assumption that you will make every payment on the day it is due. Because the finance charge is calculated on a daily basis on the unpaid part of the amount financed, your finance charge, total of payments, and total sale price will be more if you pay late and less if you pay early. These changes may take the form of a larger or smaller final payment, or, at our option, more or fewer payments of the same amount as your scheduled payment, with a smaller final payment. If you pay off early, and if the box above allowing a prepayment penalty is checked, we are entitled to a minimum finance charge, or prepayment penalty, of \$ **N/A** and any earned finance charges. If you pay with a check or other instrument that is dishonored or returned, you will pay us a fee of \$25. **The Annual Percentage Rate may be negotiable with the dealer. The Seller may assign this contract and may retain its right to receive a portion of the Finance Charge.**

SECURITY INTEREST

You give us a security interest in the vehicle described in this contract and all parts or goods installed in it, all money or goods received (proceeds) for the vehicle; all insurance, maintenance, service, or other contracts we are financing for you as part of this purchase; and all proceeds from insurance, maintenance, service, or other contracts we are financing for you as part of this purchase. This includes any refunds of premiums or charges from the contracts. This interest secures payment of all you owe on this contract. It also secures your other agreements in this contract. You agree to make sure that the title shows our security interest (lien) in the vehicle.

By signing this contract, you agree to all of the terms on the front and the back of this contract, and you agree that you have been given a copy of it with all of the applicable blanks filled in. If you sign as a Co-Buyer, you are responsible for paying the entire debt. If you sign as a Co-Owner, your name will be on the title to the vehicle, but you will not be responsible for paying the debt. If you sign here as a Co-Owner or Co-Buyer, you agree that you know about our security interest in the vehicle and you give your consent to that interest. You agree that this contract contains our entire agreement, and that the terms of this contract cannot be modified except in writing signed by all the parties.

Signature of Buyer **02/18/2008** Date
Signature of Co-Owner **02/18/2008** Date
Seller/ Secured Party By: **MIKE SHAW CHEVROLET INC.** **02/18/2008** Date

GUARANTEED AUTO PROTECTION (GAP)

This Agreement is entered into by You ("You, Your or Consumer(s)") and the Dealer, Lender or Lessor ("We, Us or Our"), named below. This Agreement is an amendment to Your Finance Agreement and is a part thereof.

Consumer Name(s)				[REDACTED]			
Address			City		State	Zip	
[REDACTED]			BENNETT		CO	[REDACTED]	
Vehicle Identification Number (VIN)		Year	Make	Model	Mileage		
161ZK577784 [REDACTED]		2008 <i>Not to exceed 10 years</i>	CHEVROLET	MALIBU	95		
Lender or Lessor Name				Lender or Lessor Telephone Number			
WELLS FARGO BANK N A P.O. BOX 53439 PHOENIX AZ 85072-3439				(800)559-3557			

Date of Finance Contract	Term (Months)	<input checked="" type="checkbox"/> Loan / Installment Sale Contract <input type="checkbox"/> Lease	
02/18/2008	72 <i>Not To Exceed 84 Months</i>		
Amount Financed	First Payment Due Date	Monthly Payment Amount	Final Payment Due Date
39728.66	03/19/2008	754.97	02/19/2014
Dealer Name		Dealer Telephone Number	
MIKE SHAW CHEVROLET INC.		(303)757-6161	
Dealer Address & City		State	ZIP
1080 S COLORADO BLVD DENVER		CO	80246

GAP AGREEMENT INFORMATION

This Agreement is an amendment to Your Finance Agreement and is a part thereof. In consideration of the cost shown below and subject to the terms and conditions set forth herein, We agree to amend the provisions of Your Finance Agreement as follows:

In the event that the vehicle is declared a Total Loss, then subject to the terms and conditions set forth herein, We agree to waive the GAP Amount. The GAP Amount is the difference between the Actual Cash Value of the vehicle and the Outstanding Balance due pursuant to Your Finance Agreement at the time of a Total Loss of the vehicle. Additionally, in the event of a Total Loss, the amount We will waive is inclusive of up to \$1,000 towards the deductible Your primary insurance carrier deducts from their settlement amount. The maximum GAP Amount We will waive is \$100,000.

THE MAXIMUM FEE THAT MAY BE CHARGED FOR THIS AGREEMENT CANNOT EXCEED \$300 OR 2% OF THE AMOUNT FINANCED, WHICHEVER IS HIGHER.

ELIGIBILITY GUIDELINES

1. The maximum loan amount of the Finance Agreement must be the lesser of \$125,000 or 150% of the MSRP/NADA retail value of the vehicle at the time of purchase.
2. The maximum term of the Finance Agreement is 84 months.
3. The maximum vehicle age is 10 years old.
4. This Agreement must be purchased at time of execution of the Finance Agreement.

ACKNOWLEDGEMENT OF GAP AGREEMENT PURCHASE

This Agreement is entered into by and between the vehicle purchaser ("You") and the Dealer/Finance Company ("We, Us or Our"), named above. This Agreement does not eliminate the need for collision, automobile liability, and/or physical damage insurance policy and does not amend any clause of the Finance Agreement which requires You to maintain such insurance coverage. You may obtain GAP protection from an alternate source. You may consult with an insurance agent to determine whether similar coverage may be obtained and at what cost.

By Your signature below, you acknowledge that:

1. You have read this entire Agreement and You understand the terms, conditions, limitations and exclusions explained herein;
2. You understand that the purchase of this Agreement is not required in order to obtain credit or any particular or favorable credit terms;
3. There were no oral representations made to You by Us other than what is stated in this Agreement;
4. This Agreement shall follow the Finance Contract if the Dealer/Finance Company sells or assigns the Finance Contract;
5. You understand that the GAP Amount may decrease over the term of the consumer credit sale or consumer loan;
6. We are entitled to retain a portion of the purchase price of this Agreement; and
7. You elect to purchase this Agreement and amend Your Finance Agreement as detailed herein.

<input type="checkbox"/> I decline purchase of this GAP Agreement	Agreement Price	[REDACTED]
<input checked="" type="checkbox"/> I elect to purchase this GAP Agreement	\$	699.00
		02/18/2008

ADMINISTRATOR: PREMIER DEALER SERVICES, INC.

P.O. BOX 23850, SAN DIEGO, CA 92193-3850 GAP BENEFIT REQUESTS: (866) 463-0939

WHITE — CONSUMER YELLOW — ADMINISTRATOR PINK — LENDER / LESSOR GOLD — DEALER



Chevrolet
 P.O. Box 909989
 Milwaukee, WI 53209-9989

011 4WELL 1 TO YOU THE MOST RECOMMENDED BY THE QUALITY THE STURDY DURABILITY OF A NEW

10183 1G1ZK57784 [REDACTED] 13 0012448

[REDACTED]
 BENNETT, CO [REDACTED]



Dear [REDACTED]

As the owner of a 2008 model year Chevrolet Malibu, equipped with electric power steering, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2008 model year Chevrolet Malibu vehicles equipped with electric power steering may have a condition where there is a loss of power steering assist caused by electrical input signals within the steering column assembly. If the power steering assist is lost, a chime will be heard and the Driver Information Center will display a "Power Steering" warning message. On some vehicles, the Service Vehicle Soon light will also illuminate. The vehicle can still be steered in a safe manner but will require greater driver effort at low vehicle speeds or when stopped.

Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the loss of power steering assist caused by electrical input signals within the steering column assembly. If this condition occurs on your 2008 Chevrolet Malibu within 10 years of the date your vehicle was originally placed in service or 100,000 miles, whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: Repairs and adjustments qualifying under this special coverage must be performed by a GM dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Present this letter to your dealer as authorization to perform this service.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by August 31, 2011.



COLORADO REGISTRATION/OWNERSHIP TAX RECEIPT

TYPE	PLATE	TAB/VAL	VIN	EXPIRE				
PAS-REG	[REDACTED]	W014127	1G1ZK577784 [REDACTED]	04/2011				
TITLE	YR	MAKE	BODY	CWT/PAS	T/C	FLEET#	FUEL	PREV EXP
[REDACTED]	2008	CHE	SD	37	C		G	04/2010
PUR. DATE	PUR. PRICE	ORIGINAL TAXABLE VALUE		BUS. DATE	CO #	UR/CODE		
02/18/2008	12804.00	24,220		05/27/2010	12	U 0003		
EM. FEE	TITLE FEE	PRIOR O.T.	OWN TAX	LIC. FEE	ROAD FEE	BRIDGE FEE		
0.00	0.00	0.00	266.42	64.87	23.00	9.00		
RTD TAX	COUNTY TAX	CITY/DIST TAX	STATE TAX	SPECIAL FEE	OTHER FB			
0.00	0.00	0.00	0.00	0.00	0.00	0.00		
UNIT #	MILES		HI GVW	HC DATE				
[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]				
OWNER NAME/MAILING ADDRESS				*FEES IN BOLD INCLUDED IN UC FEE				
[REDACTED]				E/02182008/ /032012 JTWROS				
BENNETT CO [REDACTED]				SIGNATURE REQUIRED ON REVERSI SIDE.				
[REDACTED]								
VALIDATION	LN	TOTAL						
PAID ADAMS	60	331.29						
MOTOR VEHICLE INSURANCE IS COMPULSORY IN COLORADO. NON-COMPLIANCE IS A MISDEMEANOR TRAFFIC OFFENSE								

DR2407 (09/07/05)

COLORADO DEPARTMENT OF REVENUE
DIVISION OF MOTOR VEHICLES
www.revenue.state.co.us

STATE OF COLORADO

Dealer's Bill of Sale for a Motor Vehicle

ANY ALTERATION OR ERASURE VOIDS THIS DOCUMENT

PREVIOUS BILL OF SALE NUMBER

No. NN070156

PRINT NAME OF LICENSED COLORADO DEALER MIKE SHAW CHEVROLET INC.		PRINT DEALER NUMBER 8257	
STREET ADDRESS 1080 S COLORADO BLVD	CITY DENVER	STATE CO	ZIP CODE 80246
VEHICLE IDENTIFICATION NUMBER (VIN) 1G1ZK57778A	YEAR 2008	MAKE CHEVROLET	MODEL MALIBU
FUEL TYPE (CHECK ONE) <input checked="" type="checkbox"/> GAS <input type="checkbox"/> DIESEL <input type="checkbox"/> ELECTRIC <input type="checkbox"/> OTHER	STATUS OF VEHICLE (CHECK ONE) <input checked="" type="checkbox"/> NEW <input type="checkbox"/> USED		MANUFACTURER'S SUGGESTED RETAIL PRICE (NEW VEHICLES ONLY) \$ 28495.00
SELL, ASSIGN, AND CONSIGN TO	DATE OF SALE 02/18/2008		

ODOMETER DISCLOSURE STATEMENT

FEDERAL LAW REQUIRES THAT YOU STATE THE ODOMETER MILEAGE UPON TRANSFER OF OWNERSHIP, FAILURE TO COMPLETE OR PROVIDING A FALSE STATEMENT MAY RESULT IN FINES AND/OR IMPRISONMENT.

THE ABOVE NAMED DEALER STATES THAT THE ODOMETER NOW READS (NO TENTHS OF MILES): 95 AND:

- THE ODOMETER READING IS THE ACTUAL MILEAGE OF THE VEHICLE.
- THE MILEAGE STATED IS IN EXCESS OF ITS MECHANICAL LIMITS.
- THE ODOMETER READING IS NOT THE ACTUAL MILEAGE. - **WARNING - ODOMETER DISCREPANCY**

DEALER AFFIRMS, UNDER PENALTY OF PERJURY, THAT THE ABOVE FACTS ARE TRUE AND CORRECT TO THE BEST OF THEIR KNOWLEDGE. BUYER'S SIGNATURE BELOW ACKNOWLEDGES TRANSFER OF OWNERSHIP AND RECEIPT OF ODOMETER STATEMENT.		DATE OF STATEMENT 02/18/2008
DEALER'S AGENT HAND PRINTED NAME <i>Mike S Shaw</i>	DEALER'S AGENT SIGNATURE X <i>[Signature]</i>	
BUYER'S HAND PRINTED NAME (1) <i>Charles Edward Posh</i>	BUYER'S HAND PRINTED NAME (2)	
BUYER'S SIGNATURE (1) <i>[Signature]</i>	BUYER'S SIGNATURE (2) X	
STREET ADDRESS 128 MADISON DR	CITY BENNETT	STATE CO
AUCTION NAME (when applicable)		ZIP CODE 80102
		DATE
		LICENSE NUMBER

ORIGINAL: WITH TITLE

COPY: BUYER RECORD

COPY: DEALER RECORD

P. 002/002

FAX NO.

MAR/09/2011/WED 02:04 PM



VIA FAX ONLY

March 23, 2011

Mike Goodman
Alex Simanovsky & Associates
333 W. Hampden Ave., Suite
415
Chase Tower
Englewood, CO 80110
303-762-0426 phone
303-761-2735 fax

RE: [REDACTED]
Service Request: 71-930573328
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZK577784 [REDACTED]
Customer Relationship Specialist: Donna

Dear Mr. Goodman

This is to advise that General Motors is in receipt of the above referenced case dated 3/16/2011. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

- | | | | |
|--------------------------|---|--------------------------|-------------------|
| <input type="checkbox"/> | Copy of owner's current title and/or registration | <input type="checkbox"/> | Finance agreement |
| x | Other: attached document | <input type="checkbox"/> | Buyer's agreement |

General Motors
ATTN: BRC Legal
P.O. Box 33170
Detroit, MI 48232

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Page 2

Sincerely,

General Motors

RELEASE OF LIEN INFORMATION

I _____,
(Client's Name)

hereby authorize _____
(Lien holder Name)

(Lien holder Address) (Lien holder Phone Number)

to release any and all information regarding my loan account # _____
(Account Number)

with _____
(Lien holder Name)

to General Motors Company, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

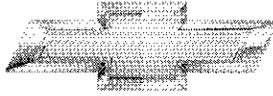
Date _____.

VEHICLE INFORMATION

The current vehicle mileage is _____ Date mileage read: _____.

Signature

Signature



VIA FAX ONLY

March 23, 2011

Mike Shaw Chevrolet
1080 S Colorado Blvd.
Denver, CO 80246
303-757-6161 phone
303-285-1793 fax
Jeff Barlow, Service Advisor

RE: [REDACTED]
Service Request: 71-930573328
2008 Chevrolet Malibu
Vehicle Identification Number: 1G1ZK577784 [REDACTED]
Customer Relationship Specialist: Donna

Dear Mr. Barlow:

This is a letter of notification regarding a breach of warranty lawsuit OR not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

Chevrolet

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