



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 13-036
Date Opened: 11/04/2013
Investigator: Michael Lee **Reviewer:** Scott Yon
Approver: Frank Borris
Subject: Loss of Exterior Lights

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Volkswagen of America, Inc.
Products: 2009-2011 Volkswagen Tiguan
Population: 61,000 (Estimated)
Problem Description: Complaints allege a partial or complete loss of the exterior lights (e.g., headlights, brake lights, turn signal lights, etc.) due to a heat-damaged electrical fuse.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	26	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation has been opened.

Summary:

ODI has received 26 complaints alleging a partial or complete loss of the vehicle's exterior lights. The reports suggest the problem worsens over time with additional exterior lighting malfunctioning as the problem progresses. Most of the complaints report finding an overheated and melted fuse in the under-hood fuse box. The overheated 30-amp fuse (number F16 or SB16) protects, among other things, several exterior lighting circuits.

ODI has opened this Preliminary Evaluation to evaluate the scope, frequency and consequence of the alleged defect.

The ODI reports cited above can be reviewed online at <http://www-odi.nhtsa.dot.gov/owners/SearchNHTSAID> under the following identification numbers: 10449758, 10471503, 10490408, 10501271, 10502373, 10504495, 10508638, 10512642, 10520573, 10521147, 10522909, 10523748, 10526032, 10534679, 10538004, 10538410, 10543629, 10544805, 10545540, 10547334, 10547530, 10547775, 10549281, 10549584, 10550140, 10550903.