



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 13-025
Date Opened: 07/05/2013
Investigator: Derek Rinehardt **Reviewer:** Jeff Quandt
Approver: Frank Borris
Subject: Front axle shaft failure

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Hyundai Motor Company
Products: MY 2013 Hyundai Santa Fe
Population: 50,000 (Estimated)
Problem Description: Complainants allege failures of the right-front axle shaft, resulting in a loss of motive power.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	2	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD
Other*:	0	Confidential	Confidential

*Description of Other: Early Warning Reporting (EWR) field report data.

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation has been opened.

Summary:

NHTSA's Office of Defects Investigation (ODI) has received 2 complaints alleging failures of the right-front axle shaft resulting in loss of motive power incidents in model year (MY) 2013 Hyundai Santa Fe vehicles. Both complaints allege the failures occurred with less than 5,000 miles on the odometer. ODI's review of Early Warning data submitted by Hyundai identified additional field report data related to the alleged defect.

A Preliminary Evaluation has been opened to assess whether the subject vehicles contain a safety related defect.

The ODI complaints cited above can be viewed at www-odi.nhtsa.dot.gov/complaints under the following identification numbers: 10508727 and 10505768.