



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 13-015
Date Opened: 05/09/2013
Investigator: Emily Reichard
Approver: Frank Borris
Subject: Door Latch Failure
Reviewer: Scott Yon

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: MAZDA MOTOR CORP
Products: 2009 Mazda6
Population: 39,000 (Estimated)

Problem Description: Door fails to latch and/or inadvertently opens.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	4	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation (PE) has been opened.

Summary:

The Office of Defects Investigation (ODI) has received four Vehicle Owner Questionnaires (VOQs) concerning the doors failing to latch on model year 2009 Mazda6 vehicles. Complainants alleged that the door would fail to or not properly latch following attempts to close. In one instance, a passenger door inadvertently opened while the vehicle was in motion. The VOQs also indicated that some or all three door latch mounting screws were missing.

ODI has opened this investigation to further analyze the scope, frequency, and consequence of the alleged incidents.

ODI reports cited above can be reviewed at www-odi.nhtsa.dot.gov/complaints under the following identification (ODI) numbers: 10406174, 10492403, 10503682, 10508051.