



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 13-014
Date Opened: 05/07/2013
Investigator: Derek Rinehardt **Reviewer:** Jeff Quandt
Approver: Frank Borris
Subject: Loss of Steering Capability

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Ford Motor Company
Products: MY 2008 Ford F250 / F350 Super Duty Trucks
Population: 340,000 (Estimated)
Problem Description: Complainants allege an internal failure of the steering gear box results in a loss of steering capability.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	5	TBD	TBD
Crashes/Fires:	1	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation has been opened.

Summary:

NHTSA's Office of Defects Investigation (ODI) has received 5 complaints alleging an internal failure of the steering gear box resulting in a complete loss of steering control in MY 2008 F250 and F350 Super Duty trucks. One complainant alleges the loss of steering resulted in the vehicle crashing into a parked vehicle. A second complaint alleges failure of the steering gear box resulted in a roadway departure at 35 mph.

A Preliminary Evaluation has been opened to gather information to assess whether the subject vehicles contain a safety related defect.

The ODI complaints cited above can be viewed at www-odi.nhtsa.dot.gov/complaints under the following identification numbers: 10497982, 10462146, 10389703, 10331743, and 10284402.