McHenry, Stephen (NHTSA)

From:	McHenry, Stephen (NHTSA)
Sent:	Tuesday, January 28, 2014 10:37 AM
То:	'RBabcock@HATCI.com'
Cc:	Quandt, Jeff (NHTSA)
Subject:	PE13-033 Hyundai Genesis HECU contamination issue

Mr. Babcock:

I have a few questions regarding PE13-033 I am hoping you can clarify for me:

- I cannot find any copies of reports from when dealers call in for techline assistance (in Hyundai's response to PE10-023 these are labeled as "Technical Assistance Case Center Reports"). I see references in the warranty claims to technicians calling in to the techline for advice but I do not have copies of the communications. Are there copies of these reports you can submit or are they in the submission and I missed them?
- 2. Regarding Hyundai's field investigations:
 - a. Response 14-4 shows 4 HECU units experiencing corrosion or corrosion and gel adhesion: the PRODUCT DATE for all 4 are before the April 30, 2008 start date for vehicle production given in the 573 for the recall. There are no vins to identify where the field components came from. Is the PRODUCT DATE the date the HECU was built or the date the vehicle was built? Are vin numbers available for the units?
 - b. Response 14-5 shows apparently that the only test done to determine how the corrosion would affect braking effectiveness is done using a model year 2008 vehicle, based on the vin number, build date 5-5-2008: Are MY 2008 models affected by the brake contamination also?
- 3. Is there any physical/platform/production reason why Equus would not be included in the recall other than that the rates are lower?

Thank you for your help,

Stephen

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