



OFFICE OF DEFECTS &  
INVESTIGATIONS

2014 MAY 27 P 1:22

Steven M. Kenner, Global Director  
Automotive Safety Office  
Sustainability, Environment & Safety Engineering

Fairlane Plaza South, Suite 400  
330 Town Center Drive  
Dearborn, MI 48126-2738

May 22, 2014

Mr. Frank S. Borris, Director  
Office of Defects Investigation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE, Room W45-302  
Washington, DC 20590

Dear Mr. Borris:

Subject: PE13-003:NVS-213krh Update

In its October 14, 2013 data update response, Ford provided a table summarizing category definitions for owner reports, legal contacts, field reports, crash/injury claims, claims/lawsuits/arbitrations, and warranty claims. Ford provided four corresponding Microsoft Access databases for Escape, Mariner, Fusion, and Milan vehicles respectively in Appendix C.

In previous data submissions pertaining to this investigation, Ford used "A", "B" and "C" categories for the various types of reports provided to the Agency. For purposes of this (October 14, 2013) data update, Ford inadvertently assigned category "D" to the types of reports that had been given a "C" category designation in Ford's earlier responses to the Agency. We apologize for this administrative oversight. Despite this, Ford notes that the nature of the reports provided to the Agency did not change as shown in the Allegation Definition table provided below.

10/14/13 Data Update Category	5/10/13 Original Response Category	Allegation Definition
A1	A1	Engine Stall - Throttle Body Replaced
A2	A2	Reduced Power - Throttle Body Replaced
A3	A3	Drivability Issue - Throttle Body Replaced
A4	A4	Check Engine Light - Throttle Body Replaced
A5	A5	Unknown Symptom - Throttle Body Replaced
A6	A6	Throttle Body Replaced Under TSB 10-21-6
A7	A7	Throttle Body Replaced Under TSB 09-23-5 (Ford Fusion Only)
B1	B1	Engine Stall - Throttle Body & Another Component Replaced
B2	B2	Reduced Power - Throttle Body & Another Component Replaced
B3	B3	Drivability Issue - Throttle Body & Another Component Replaced
B4	B4	Check Engine Light - Throttle Body & Another Component Replaced
D1	C1	Engine Stall - Ambiguous or Unknown Cause
D2	C2	Reduced Power - Ambiguous or Unknown Cause
D3	C3	Drivability Issue - Ambiguous or Unknown Cause

Mr. Frank S. Borris

-2-

May 22, 2014

If you have any questions concerning this response, please feel free to contact me.

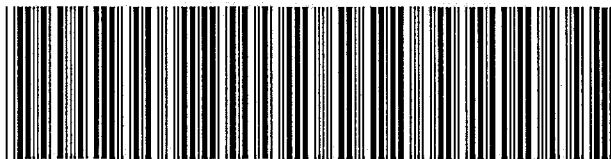
Sincerely,

A handwritten signature in cursive script, appearing to read "S. M. Kenner".

Steven M. Kenner

Attachment

# INVESTIGATION TRACKING



INME-PE13003-7631

**Artemis # :** PE13003

**Record Created Date :** 05/22/2014

**Printed Date :** 05/27/2014

**Description :** 59522 - MEMO WITH CHART, DATED 05/22/14, CLARIFYING DATA CATEGORIES ASSIGNED IN THE DATA SUBMISSION DATED 10/14/13.

Print

Close

Page 1 of 1