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From: John Marrongelli
To: Ansley, Alexander (NHTSA)
Subject: Braun lift safety recall 12E-002
Date: Monday, September 17, 2012 11:27:45 AM

Good morning Alex,

I am the service manager for VCI Mobility, a company that installs Braun wheelchair lifts, among others. We recently received a letter from NHTSA regarding Braun lift safety recall 12E-002, and I contacted Braun to find out our responsibilities in the matter. My contact at Braun was unsure why VCI received the letter, and wanted me to be aware of the following statement in an e-mail from your office: “If the company is altering a customer-owned (used) vehicle, then they do not have this recall responsibility.” In fact, we do not install lifts in anything other than customer owned vehicles; therefore, I will assume that we do not have this recall responsibility.

Please contact me and let me know if I am correct in my assumption.

Thank you.

Sincerely,

John Marrongelli
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