Ansley, Alexander (NHTSA)

To: Linda Pro
Subject: RE: Regarding Safety Recalls

From: Linda Pro [mailto:lindap@keystonecoachworks.com]
Sent: Wednesday, August 29, 2012 10:18 AM
To: Ansley, Alexander (NHTSA)
Subject: RE: Regarding Safety Recalls

Alex:

After reviewing the 44 recalls that were under Keystone Coach Works, they were all customer owned (used) vehicles. My question is do you need some kind of letter stating this.

Please let me know how you would like us to proceed.

Thank you,

Linda Pro
Keystone Coach Works, Inc.
4786 Library Road
Bethel Park, PA 15102
412-833-1900
412-833-1918 fax
lindap@keystonecoachworks.com
www.keystonecoachworks.com

From: alexander.ansley@dot.gov [mailto:alexander.ansley@dot.gov]
Sent: Monday, August 27, 2012 9:54 AM
To: lindap@keystonecoachworks.com
Subject: Regarding Safety Recalls

Linda,

Thanks for your call. The Defect Report for Vehicles can be found at the below link. I also added the link to our Recall Compendium which contains a lot of good information.

A sample letter for your customers can be found attached, in both Word & PDF.

Once we receive the Defect Report back & a draft copy of your customer letter, we can process your company's recall.

Defect Report: http://www-odi.nhtsa.dot.gov/recalls/forms/Safety_Defect_and_Noncompliance_Report_for_Vehicles.pdf

Recall Compendium: http://www-odi.nhtsa.dot.gov/cars/problems/recalls/documents/recompendium.pdf

The requirement to notify based on state registration records is found in 49 USC 30119(d) and 49 CFR 577.7(a)(2)(i).

Please let me know if you have any questions.

Thanks,

Alex Ansley
US DOT- NHTSA
Office of Defects Investigation
Recall Management / W46-412
1200 New Jersey Ave SE
Washington, DC 20590
P. (202) 493-0481
F. (202) 366-7882

From: Linda Pro [mailto:lindap@keystonecoachworks.com]
Sent: Friday, August 24, 2012 10:17 AM
To: Ansley, Alexander (NHTSA)
Subject: Regarding Safety Recalls

Alexander:

Received letter regarding recalls and I have some questions. Please give me a call at 412-833-1900. Also I left you a message.

Thank you,

Linda Pro
Keystone Coach Works, Inc.
4786 Library Road
Bethel Park, PA 15102
412-833-1900
412-833-1918 fax
lindap@keystonecoachworks.com
www.keystonecoachworks.com