From:	Rich Venhaus
To:	Ansley, Alexander (NHTSA)
Subject:	RE: Safety REcall 12E-002
Date:	Tuesday, August 28, 2012 3:06:04 PM
Attachments:	image001.png image002.png image003.png image004.png

The Braun Corporation. We are a retail outlet for the finished product.

From: alexander.ansley@dot.gov [mailto:alexander.ansley@dot.gov]
Sent: Tuesday, August 28, 2012 1:55 PM
To: rvenhaus@unitedaccess.com
Subject: RE: Safety REcall 12E-002

If United Access does not perform the actual alteration to the vehicles, who does? For example, what business installed the lift into this 2012 Sienna?

http://www.unitedaccess.com/view-detail.php?productid=120209

Alex Ansley
US DOT- NHTSA
Office of Defects Investigation
Recall Management / W46-412
1200 New Jersey Ave SE
Washington, DC 20590
P. (202) 493-0481
F. (202) 366-7882

From: Rich Venhaus [mailto:rvenhaus@unitedaccess.com]
Sent: Tuesday, August 28, 2012 2:51 PM
To: Ansley, Alexander (NHTSA)
Subject: RE: Safety REcall 12E-002

We are not a New Car Dealer. The new vehicles on our website are here on consignment/floorplan thru the manufacturer. None of the new vehicles on our website have lifts in them that were installed by United Access.

From: alexander.ansley@dot.gov [mailto:alexander.ansley@dot.gov]
Sent: Tuesday, August 28, 2012 1:35 PM
To: rvenhaus@unitedaccess.com
Subject: RE: Safety REcall 12E-002

Mr. Venhaus,

Thank you for your email. There appear to be many new mobility vehicles offered through your

website, www.unitedaccess.com, including vans with wheelchair lifts. Are you certain that none of the 40 defective Braun lifts could have been installed on new vehicles?

Alex Ansley
US DOT- NHTSA
Office of Defects Investigation
Recall Management / W46-412
1200 New Jersey Ave SE
Washington, DC 20590
P. (202) 493-0481
F. (202) 366-7882

From: Rich Venhaus [mailto:rvenhaus@unitedaccess.com]
Sent: Tuesday, August 28, 2012 11:19 AM
To: Ansley, Alexander (NHTSA)
Cc: rvenhaus@unitedaccess.com
Subject: Safety REcall 12E-002

United Access recently received a notice to provide information for safety recall 12E-002. United Access does not alter new vehicles. We alter only customer-owned (used) vehicles so it is my understanding we do not have this recall responsibility. I have been told by the Braun Corporation they are responsible for reporting all information associated with this recall. If you need additional information please let me know.

Respectfully,

Rich Venhaus
Regional Manager
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Sign up for our free and informative e-newsletter and register to win a $25 gas card! (drawings

every month) Sign up is easy at www.unitedaccess.com