From:	Bill Conway
To:	Ansley, Alexander (NHTSA)
Subject:	RE: Recall 11E-057 Letter to Jim Ely received Mar 14, 2012
Date:	Tuesday, March 27, 2012 11:11:38 AM

Dear Mr. Ansley,

I spoke with Dexter Axle again and we found that this was a unit shipped to our Cargo Trailer Division in Independence, Oregon. Prior to installing the unit there were problems with the unit, it was sent back to Dexter and replaced with a unit that was outside of the recall notification. The single unit that Forest River installed on a trailer did not qualify for a recall therefore we did not see a need to file a 573 on a component we had already exchanged.
If memory serves, we addressed this same issue with NHTSA in late December of 2011 or January of 2012.
If I can be of further service please do not hesitate to contact me.

Regards,

William (Bill) Conway Jr.
Chief Corporate Engineer
Forest River, Inc.
574-534-6913
Fax: 574-343-5967
Email: bconway@forestriverinc.com

From: alexander.ansley@dot.gov [mailto:alexander.ansley@dot.gov]
Sent: Tuesday, March 27, 2012 8:03 AM
To: Bill Conway
Subject: RE: Recall 11E-057 Letter to Jim Ely received Mar 14, 2012

Thanks for the update, Bill. Please let us know when you receive more information.

Alex Ansley
US DOT- NHTSA
Office of Defects Investigation
Recall Management / W46-412
1200 New Jersey Ave SE
Washington, DC 20590
P. (202) 493-0481
F. (202) 366-7882

From: Bill Conway [mailto:bconway@forestriverinc.com]
Sent: Monday, March 26, 2012 6:04 PM
To: Ansley, Alexander (NHTSA)
Subject: Recall 11E-057 Letter to Jim Ely received Mar 14, 2012

Dear Mr. Ansley,
Please accept my apology for our tardy reply to the inquiry of Recall 11E-057. Mr. Ely was at a loss as to what the recall was for because his division builds motor homes on pre-certified chassis from Freightliner.
The letter was forwarded to me and I have made inquirers of various divisions that would possibly use the system as noted by Dexter Axle and have come up with nothing. We have over 65 divisions and not all would use this system.
I have been in contact with Dexter Axle for a shipping document, purchase order or something that would indicate what division that the one unit was shipped to. I spoke with them again today and have been passed around to 3 different people, then was told that they can not figure out what division it was shipped to and will investigate further and call me.
Until then I am afraid I cannot comply with your request until I know that the system was actually put on a trailer.
We sometimes purchase a system for possible prototyping and decide that the system is too expensive and return it or it collects dust in a store room.
As soon as I can find out which division it was shipped to, if it was installed and on what serial number trailer. I will comply with your request.

Regards,

William (Bill) Conway Jr.
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