4-Star Trailers, Inc.
10000 N.W. 10th St. • Oklahoma City, OK 73127

Date: 3/20/2012

National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington, DC 20590

Re: Safety Recall 11E-057 & EQ12-003

Dear Sir or Madam:

4-Star Trailers, Inc. is in receipt of your letter as of 3-19-2012, which was dated 3-14-2012, pertaining to Dexter Axles' recall #11E-057 (defect exists in certain e/h brake actuator pumps).

4-Star Trailers, Inc. is also in receipt of a letter from Dexter Axle dated 12/20/2011, stating that they, had a potential defect with said product, that Dexter was concurrently notifying NHTSA, and that Dexter would be providing further details on a recall campaign. On 12/21/2011, 4-Star Trailers supplied at Dexter's request a list of units believed to have received the brake units in question and they (Dexter) were to contact our customers (Dealers) as well as any retail customers of the dealers to arrange corrections of the units.

27 Units were reported to Dexter Axles as having received the e/h brake actuator pumps in question and of those 27 units 22 have been corrected to date. 2 units were on the list in error (those units did not receive the brake units) and 3 are awaiting corrections.

Dexter's letter to 4-Star Trailers, lead 4-Star to believe this to be a Safety Recall solely within the scope of Dexter's responsibility, which Dexter would be taken care of the units, and that notification by Dexter to NHTSA would suffice for 4-Star's notice also. We apologize for our error and will be sending in the quarterly reports pertaining to NHTSA's recall number 11E-057.

Please see attached notification letters to current owners and notification letter to our Dealers.

Should you have any questions, please call toll free 1-800-848-3095 x.140 or email too randy@4startrailers.com

Thanks

Randy McArthur
Sales Manager
4-Star Trailers, Inc.

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Date: 3/20/2012

NHTSA Campaign Number: 11E-057

To: All 4-Star Trailers, Inc., Dealers

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact Dexter Axle and they will be directed to the nearest service center to have the unit replaced at no charge, if Dexter Axle does not remedy the condition within three (3) days of the mutually agreed upon service date they are instructed on how to contact the National Highway Traffic Safety Administration.

DEFECT INVOLVED

Dexter Axle Company has determined that a condition, potentially involving motor vehicle safety, may exist in vehicles produced by various trailer manufacturers beginning September, 2011 through December 19, 2011.

Dexter Axle was notified by the supplier of the hydraulic pump used in they're electric/hydraulic brake actuator that a quantity of these pumps had not been properly heat treated. This condition can cause premature wear of some critical components in these pumps which can render the unit inoperable. The electric/hydraulic brake actuator provides braking power to the trailer brakes. Failure of this actuator can result in the loss of braking effort by the trailer.

The remedy will consist of recovery and replacement of potentially defective units. Dexter Axle has contacted those distributors, dealers and OEM's to which the suspected units were sold and immediately replace those remaining in there inventories. For units that have been installed on trailers and sold to consumers 4-Star Trailers, Inc. has supplied Dexter Axle with the vehicle serial numbers of each trailer they believe involved with this campaign, if the serial number provided is

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one of the suspect units, the consumer is directed to contact Dexter Axle and they will be directed to the nearest service center to have the unit replaced at no charge.

VEHICLES INVOLVED

The only trailers subject to this Recall are trailers manufactured on or after September, 2011 through December 19, 2011, which have as a factory added accessory, the covered electric/hydraulic brake actuator. 4-Star will supply you with the vehicle serial numbers of these trailers for your follow-up in insuring that this correction is made, however, you should examine your own records to assure that all customers of these products are notified.

4-Star Trailers, Inc.
By:

Randy McArthur, Sales Mgr.

4-Star Trailers, Inc.
10000 N.W. 10th St. • Oklahoma City, OK 73127

Date: 3/20/2012

NHTSA Campaign Number: 11E-057

Dear 4-Star Trailer Owner;

This **Notice** is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Dexter Axle Company has decided that a potential defect which relates to motor vehicle safety exists in certain trailers equipped with covered electric/hydraulic brake actuators manufactured from September, 2011 through December 19, 2011. Specifically, that a quantity of these pumps had not been properly heat treated. This condition can cause premature wear of some critical components in these pumps which can render the unit inoperable. The electric/hydraulic brake actuator provides braking power to the trailer brakes. Failure of this actuator can result in the loss of braking effort by the trailer.

Your trailer, identified with this Owner Notification Letter is affected. For this reason we ask that you arrange for service to correct the condition without delay. The service and required parts as described in this letter, will be provided free of charge.

WHAT YOU SOULD DO

Contact Dexter Axles Warranty Department at (574) 295-7888 and they will direct you to the nearest service center to have the unit replaced at no charge.

After contacting Dexter Axle Company, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administer, National Highway Traffic Administration, 400 Seventh Street, SW, Washington DC 20590; or call the tol free Vehicle Safety Hotline at 1-888-327-4236 (TTY: (1-800-424-9153); or go to http://www.safercar.gov."

We are sorry to cause this inconvenience; however, we have taken this action along with Dexter Axle Company in the interest of your safety and continued satisfaction with our products.

4-Star Trailers, Inc.
By:

Randy McArthur, Sales Mgr.