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Via FedEx

November 19, 2012

Frank S. Borris, Director
Office of Defects Investigation Enforcement
U.S. Department of Transportation
1200 New Jersey Ave. SE
Washington, DC 20590

***Re: Audit and Safety Recall Campaign Completion for New Vehicles
Gwinnett Place Nissan***

Dear Mr. Borris:

I am General Counsel for the consulting company that represents Gwinnett Place Nissan (the "Dealership"). I am writing in response to your request for information from regarding vehicles subject to safety recall 12V-076, also referenced as Nissan campaign R1207. Below are responses to your information request.

1. Identify any and all notices or communications Gwinnett Place Nissan received from Nissan (including, but not limited to, notifications, service bulletins, stop sales instructions, reports, and letters, whether paper or electronic (such as through any Nissan interactive network) concerning safety recall 12V-076. For each notice or communication you identify, state: (a) its Date; (b) the date Gwinnett Place Nissan received it; (c) the type of the notice or communication (e.g., stop sale notice, recall notice, dealer bulletin, etc.); the number of affected units Nissan identified as within Gwinnett Place Nissan's possession, if any.

Produce a copy of each notice you received and identified in response to questions number 1.

Response: The Dealership received a memorandum from Nissan dated March 1, 2012 regarding the recall in question. The memorandum is attached as Document No. 1.

The Dealership also has a list from Nissan's internal system (undated) that shows the Dealership's vehicles that were subject to the recall in question. This list is attached as Document No. 2.

2. Produce copies of all communications, other than those already identified and produced in your response to information requests nos. 1 and 2 between Gwinnett Place Nissan and Nissan concerning safety recall 12V-076. For each such communication, state: (a) its date; (b) the date

Gwinnett Place Nissan received it; and (c) the type of the notice or communication (e.g. stop sale notice, recall notice, dealer bulletin, etc.).

Response: See response to Question 1.

3. Identify, by stating the model, model year, and vehicle identification number (“VIN”), each and every new vehicle subject to safety recall 12V-076 of which Gwinnett Place Nissan did or does have possession from June 18, 2012 through present.

For each vehicle you identify, state the following:

- a. The date on which Gwinnett Place Nissan took possession of the vehicle;
- b. The disposition of the vehicle (e.g. sold, leased, still in inventory, etc.);
- c. The date of the disposition you identified in (b);
- d. The date on which the vehicle left the possession of Gwinnett Place Nissan (e.g. delivery date to purchaser);
- e. Whether the recall remedy was performed on the vehicle. “Recall remedy” refers to the inspection and repair procedures Nissan instructed Gwinnett Place Nissan to perform under the recall;
- f. The date on which the recall remedy was performed on the vehicle;
- g. The name and address of the entity that performed the recall remedy on the vehicle (e.g. Gwinnett Place Nissan).

Provide your responses in a table in Microsoft Access or Excel entitled “Vehicles 12V-076.”

Response: Please see the attached Microsoft Excel table titled “Vehicles 12V-076” attached as Document No. 3.

4. Produce copies of all documents that evidence, substantiate, or are otherwise related to your responses to each item within the scope of Request No. 3. Organize the documents separately by VIN.

Response: Please see the attached Documents No. 4 – 37.

5. Provide any additional information Gwinnett Place Nissan considered important for the agency to consider in reviewing and evaluating Gwinnett Place Nissan’s responses to any of the requests above. As one example, identify any anomalies in the data or documents and explain the reasons(s) for those anomalies.

Response: The Dealership has confirmed the 12V-076 recall repairs on all affected vehicles and has determined that no events of property damage or injury occurred concerning any of the vehicles identified. It is the Dealership's policy to remove recall vehicles from inventory pending necessary repairs. Unfortunately, in the present instance, the units were offered for sale prior to the completion of repairs.

In response to the investigation conducted by the Dealership, additional safeguards have been employed to prevent any reoccurrence. Upon receipt of any future recall notices, the Dealership will take the following action: the keys to affected vehicles will be pulled and held by the Dealership's Service Manager; the vehicles will be removed from new car inventory and kept in the service department until repairs are complete.

The Dealership is very aware of the serious attention that needs to be paid to recalls and will continue to strive to repair all recalls prior to delivering any vehicle to a customer. Please contact me at (602) 200-7595 if you have any further questions regarding this matter.

Thank you for your consideration.

Sincerely yours,



C. Davis Bauman
General Counsel

cc: Lee Crumpton, General Manager