

PE12-020

CHRYSLER

11/1/2012

PART 2 OF 2

Customer Assistance Inquiry Record (CAIR)# [REDACTED]

VIN	1C4RJFDJ2	CC [REDACTED]	Open Date	01/09/2012	Built Date	11/09/2011
Model Year	2012	Body	WKJX74	JEEP GRAND CHEROKEE SRT8 4X4 SPORT UTILITY		
In Service Dt	11/25/2011	Mileage	1	Dealer Zone	42	DETROIT
Plant	C	JEFFERSON NORTH ASSEMBLY PLANT	Market	U	US	
Color	PDM	MINERAL GRAY MET. CLEAR COAT				
Engine	ESG	6.4L V8 SRT HEMI MDS ENGINE				
Transmission	DBA					
Dealer	26334	SOUTHFIELD CHRYSLER PLYMOUTH JEEP	EAGLE			
Dealer Address	28100 TELEGRAPH ROAD					
Dealer City	SOUTHFIELD		Dealer State	MI	Dealer Zip	48034
Owner	[REDACTED]				Contact Type	LETTER
Address	[REDACTED]				Home Phone	
	SOUTHFIELD MI [REDACTED]				Country	UNITED STATES

Corporate - Property Damage - Default - Default - Default	
Product - Unknown - Unknown - Fire - Engine Compartment	
Product - Unknown - Unknown - Fire - Unknown	

Referral from dealer via BC. Vehicle fire. Owner is already in a replacement vehicle through their insurance company
 Traveller s Insurance claim [REDACTED]-Andy Riggins 216-643-2224 _

VEHICLE IS LOCATED AT:

Copart

[REDACTED]
 LANSING, MI 48917

Phone: [REDACTED]

Fax: [REDACTED]

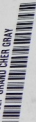
Contact Insurance company inspector Tom Crawford @ 586-468-0231 to set up joint inspection arrangements

Per OGC Matrix, reassigned to 82T.
 1/17/12 ASSIGNED TO RLG92. PAG
 CAIR NUMBER 21745427 REQUEST DEKRA INSPECTION 01-17-2012 09:39
 CAIR NUMBER 21745427 E-MAIL SENT TO DEKRA 01-17-2012 09:39
 CCRG Open Date: 01/09/2012 08:04:27
 POSTMARK DATE: 020912; DATE RECEIVED: 020912

02.10.12

Travelers Ins sends in repair est
 Per OGC Matrix, reassigned to 82T. MG17
 2/10/12 UPDATED CCRG FILE & CAE MANAGER. PAG
 POSTMARK DATE: 020912; DATE RECEIVED: 021312
 Received additional documents from Travelers.
 Per OGC Matrix, reassigned to 82T.
 2/13/12 UPDATED CCRG FILE & CASE MANAGER. PAG
 PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 02/17/12 AT 14:38:38 21745427
 PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 02/17/12 AT 20:14:08 21745427
 Lisa from Travellers calls requesting status update. 508-324-8306.
 Per OGC Matrix, reassigned to 82T.
 2/29/12 UPDATED CCRG FILE & CASE MANAGER. PAG

12 JEP GRAND CHER GRAY



PICKUP DATE: 12/28/11

VIN: 120766

12 JEP GRAND CHER GRAY



PICKU

2

LB
TIRES
COLD
TIRES
COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY
STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1C4RJFDJ2C [REDACTED] TYPE: MPV HDH: 110909 660AA
VEHICLE MADE IN U.S.A. PRINT: PDM TRIM: DZX9



28442051







2942091



2942091

11144322

GRAND CHEROKEE





[REDACTED]

79442091X

GRAND CHEROKEE



29442091x

GRAND CHEROKEE



27942011X



















GRAND CH

29442091X

GRAND CHEROKEE



















XIP05PMS



Jeep GRAND CHEROKEE SRT8 4x4

2012 MODEL YEAR

MSRP. EXcludes destination, handling, processing, and other available or regionally required fees. Dealer sets actual price.

MANUFACTURER'S SUGGESTED RETAIL PRICE OF THIS MODEL INCLUDING DEALER PREPARATION

Base Price: \$54,470

Jeep Grand Cherokee SRT8 4x4

Interior Color: Black Interior Color
Interior Color: Black Interior Color
Interior Color: Black Interior Color
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Interior Color: Black Interior Color

STANDARD EQUIPMENT

17" x 7.5" Alloy Wheels
18" x 8" Alloy Wheels
19" x 9" Alloy Wheels
20" x 10" Alloy Wheels
21" x 11" Alloy Wheels
22" x 12" Alloy Wheels
23" x 13" Alloy Wheels
24" x 14" Alloy Wheels
25" x 15" Alloy Wheels
26" x 16" Alloy Wheels
27" x 17" Alloy Wheels
28" x 18" Alloy Wheels
29" x 19" Alloy Wheels
30" x 20" Alloy Wheels
31" x 21" Alloy Wheels
32" x 22" Alloy Wheels
33" x 23" Alloy Wheels
34" x 24" Alloy Wheels
35" x 25" Alloy Wheels
36" x 26" Alloy Wheels
37" x 27" Alloy Wheels
38" x 28" Alloy Wheels
39" x 29" Alloy Wheels
40" x 30" Alloy Wheels

OPTIONAL EQUIPMENT
Customer Preferred Package 20 \$4,900
 Leather-trimmed Upper Door Trim
 Leather-trimmed Instrument Panel Cluster & Shift Knob
 18" x 8" Alloy Wheels
 19" x 9" Alloy Wheels
 20" x 10" Alloy Wheels
 21" x 11" Alloy Wheels
 22" x 12" Alloy Wheels
 23" x 13" Alloy Wheels
 24" x 14" Alloy Wheels
 25" x 15" Alloy Wheels
 26" x 16" Alloy Wheels
 27" x 17" Alloy Wheels
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 37" x 27" Alloy Wheels
 38" x 28" Alloy Wheels
 39" x 29" Alloy Wheels
 40" x 30" Alloy Wheels

DESTINATION CHARGE

TOTAL PRICE: * \$63,975

WARRANTY COVERAGE

3-year or 50,000-mile Powertrain Limited Warranty
 5-year or 100,000-mile Basic Limited Warranty
 24-hour roadside assistance, certain restrictions apply.
 See dealer for a copy of the limited warranty or visit www.jeep.com for details.
 See your owner's manual for details.

5-year/100,000-mile POWERTRAIN WARRANTY



THIS VEHICLE WAS DESIGNED SPECIALLY FOR JRSI / CREATOR

Chrysler Group LLC

EPA Fuel Economy Estimates

These estimates show your EPA-estimated mileage with 2008 wheels.

CITY MPG
12

Expenditure for most drivers
\$ 15.00/mile

HIGHWAY MPG
18

Expenditure for most drivers
\$ 18.33/mile

Estimated Annual Fuel Cost
\$4,230
Based on 15,000 miles at 95¢ per gallon

Combined Fuel Economy



* Your vehicle mileage will vary depending on how you drive and maintain your vehicle.

See the FREE Fuel Economy Guide at dealers or www.fueleconomy.gov

GOVERNMENT SAFETY RATINGS

Frontal crash	Driver	★★★★★
Crash	Passenger	★★★★

See www.safercar.gov for more information.

Side crash	Front seat	★★★★★
Crash	Rear seat	★★★★★

See www.safercar.gov for more information.

Rollover ★★★★★
See www.safercar.gov for more information.

See www.safercar.gov for more information.

www.safercar.gov or 1-888-327-4236

PARTS CONTENT INFORMATION

FOR VEHICLES IN THIS COUNTRY, U.S./CANADIAN PARTS CONTENT: 68%
 WITH PARTS COUNTRY OF ORIGIN: U.S./CANADA, MEXICO, SOUTH AFRICA, SOUTH KOREA, CHINA, INDIA, ITALY, JAPAN, U.K., U.S.

FOR THIS VEHICLE:
FINAL ASSEMBLY POINT: DETROIT, MICHIGAN, U.S.A.
COUNTRY OF ORIGIN: ENGINE: MEXICO. TRANSMISSION: GERMANY.

The EPA's mileage labels are based on federal government tests of average vehicles. Mileage will vary with common factors and driving. The performance of this vehicle may differ.

GPS Navigation
6.5-Inch Touch-Screen Display
USB Port for Mobile Devices
SiriusXM Satellite Radio w/ 1-Yr Radio Subscription
For More Information, Call 1-888-539-7474
Uconnect Voice Command with Bluetooth
9 Premium Speakers with 506-Watt Amp and Sub

Assembly Point/Port of Entry: DETROIT, MICHIGAN, U
VIN: 1C4-RJFDJ2CC [REDACTED]





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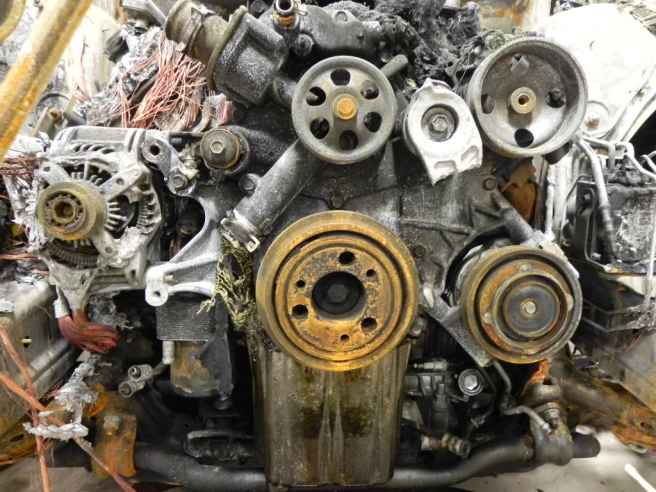
























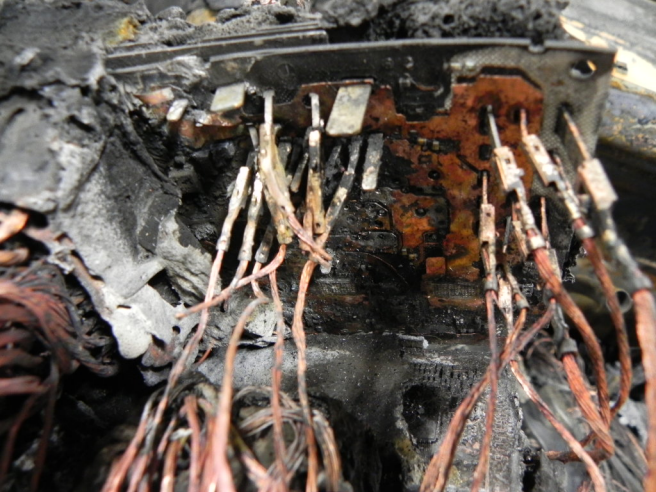












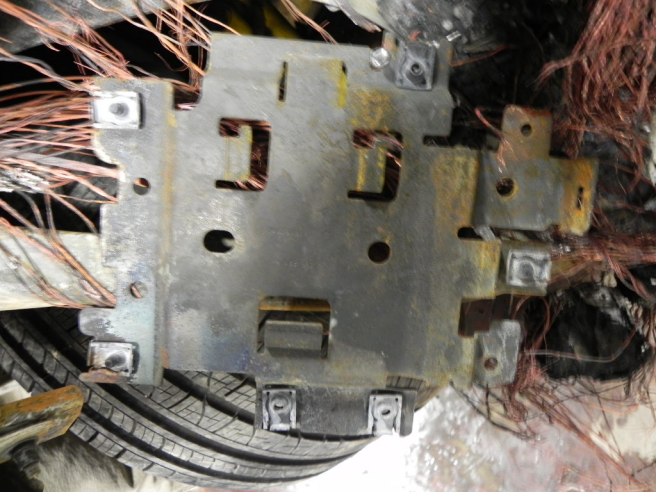




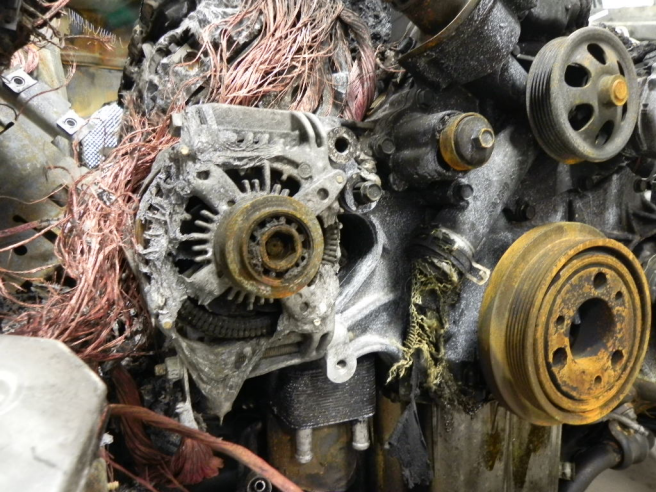














































MICHIGAN REGISTRATION

RUTH JOHNSON
Secretary of State

Plate: [REDACTED] Expires: 02/01/2013

ORIGINAL REGISTRATION

2012 JEEP STA WGN

Vehicle No.: 1C4RJFDJ2CC [REDACTED]

Fee Cat. or Wt.: 000054

County: OAKLAND

C

[REDACTED]
SOUTHFIELD MI [REDACTED]

[REDACTED]
License Fee:

372.00
3726.96

TR-1L



















































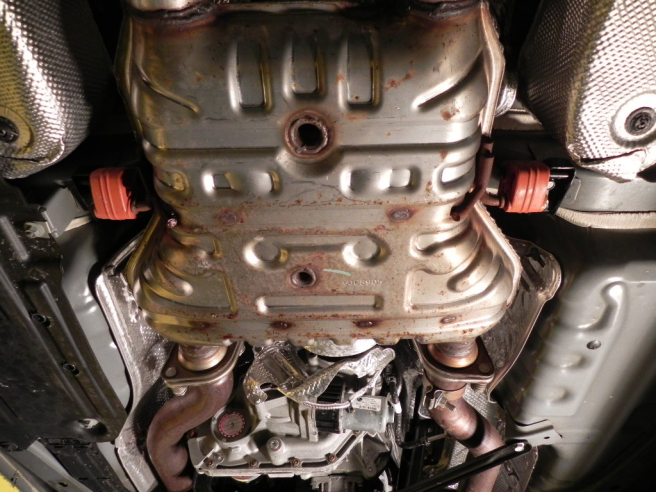


































2014

GRAND CHEROKEE



