

Article Number: 22383
Article Type: S
Global Concern Number: 029-2012-0002

Market(s):

Area Code	Geo Sales Area	Date of Activation	Date of Deactivation
NA	***	05/31/2012	05/31/2013

Title:

UPDATED ELECTRONIC POWER ASSIST STEERING (EPAS) WORKSHOP MANUAL DIAGNOSTICS FOR DIAGNOSTIC TROUBLE CODES U2011:49 AND C200D

Text:

THE WORKSHOP MANUAL SECTION 211-00A HAS BEEN UPDATED WITH REVISED DIAGNOSIS FOR POWER STEERING CONTROL MODULE DTCS U2011:49 AND C200D. FOR DIAGNOSTIC AND REPAIR INFORMATION, REFER TO WORKSHOP MANUAL SECTION 211-00A.

Vehicles:

2011-2013 EXPLORER 4DR (00134)
 2011-2013 FLEX (00189)
 2010-2012 FUSION (00170)
 2010-2011 MILAN (00171)
 2011-2013 MKS (00190)
 2011-2013 MKT (00194)
 2011-2013 TAURUS (00117)

Symptom Code:

200000 ELECTRICAL
 204000 ELECTRICAL INSTRUMENTATION
 204100 ELECTRICAL ELECTRONIC DISPLAY
 206000 ELECTRICAL WARNING INDICATORS
 300000 CHASSIS
 303000 CHASSIS STEERING/HANDLING
 C200D
 U2011

Global Customer Symptom Codes:

Category	Q1	Q2	Q3	Full Code
Stop/Steer/Ride				6****
Stop/Steer/Ride	Steering/Steering Wheel			662***
Stop/Steer/Ride	Steering/Steering Wheel	Feel/Wander/Pull		6623**
Stop/Steer/Ride	Steering/Steering Wheel	Feel/Wander/Pull	Intermittent	662339
Stop/Steer/Ride	Steering/Steering Wheel	Performance		6624**
Stop/Steer/Ride	Steering/Steering Wheel	Performance	Always	662402
Stop/Steer/Ride	Steering/Steering Wheel	Performance	Excessive Effort	662428
Stop/Steer/Ride	Steering/Steering Wheel	Performance	Inoperative	662438
Stop/Steer/Ride	Steering/Steering Wheel	Performance	Intermittent	662439
Stop/Steer/Ride	Steering/Steering Wheel	Performance	Sticks/Binds	662471