





2006-7 GMT360/370 Door Trim (Chevrolet Trailblazer shown)



{ * }

{ * }



Switch Package



Uplevel Switch Package







Driver Door Module Short Circuit

VOQs

Data 1/31/12 (one added 11/7/11)

14* Total

2006 – 8

2007 – 6

2.9/100K

2006 (2.7) & 2007 (3.2)

*3 report seeing flames. 4 Say caught on fire. 7 say odor/smoke/melt. 2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving. 1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ is 11/17/11. 5 have a matching TREAD report (1 2006 & 4 2007).













U.S. Department of Transportation National Highway Traffic Safety Administration	Investigation:	EA 11-004	
	Prompted by:	Consumer Complaints and PE10-047	
	Date Opened:	04/11/2011	
	Investigator:	John Abbott	Reviewer: Scott Yon
	Approver:	Frank Borris	
	Subject:	Driver's Master Power Window Switch	

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	HONDA (AMERICAN HONDA MOTOR CO.)
Products:	2006 Honda CR-V
Population:	149,583
Problem Description:	Melting and/or burning of the master power window switch and related electrical system wiring components

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	5	26	29**
Crashes/Fires:	5	26	29**
Injury Incidents:	0	0	0
Fatality Incidents:	0	0	0
Other*:	0	0	0

*Description of Other:

** Count indicates duplicate reports received by ODI and manufacturer.

Number of true
"fires" unknown

ACTION / SUMMARY INFORMATION

Action: Open an Engineering Analysis

Summary:
 The Office of Defects Investigation (ODI) opened this investigation as PE10-047 based on three Vehicle Owner's Questionnaire reports alleging smoke and fire occurred inside the driver's door. The complainants reported that the master power window switch and, in some cases its wiring harness, had sustained heat related damage and required replacement. Since opening the investigation, ODI has received two additional reports.

 The reports provided by Honda in response to ODI's Information Request appear consistent with ODI's Vehicle Owner's Questionnaire reports.

2006 Honda CRV DDM

September 04. 2011 1:00AM (The Detroit News)

Honda recalling 86,000 vehicles in U.S. for fire, rollaway concerns

David Shepardson/ Detroit News Washington Bureau

Honda Motor Co. said early Sunday it is recalling nearly 86,000 vehicles in two separate campaigns — including one to address possible fire concerns.

With the new recalls, Honda has now called back more vehicles than it did in all of 2010.

Honda said it is recalling 80,111 2006 CR-V vehicles to replace the power window master switch — after the U.S. government said it had reports of five fires.

The design of the power window master switch can allow residue from interior cleaners to accumulate, which can, over time with switch use, cause the electrical contacts to degrade and lead to a fire in the switch, the Japanese automaker said.

Honda said no injuries or deaths have been reported in connection with the CR-V issue.

In April, the National Highway Traffic Safety Administration upgraded an investigation into the 2006 CR-V after the agency had received five reports alleging smoke and fire occurred inside the driver's door. It received another 24 complains that didn't include fires.

From The Detroit News: <http://detnews.com/article/20110904/AUTO01/109040323/Honda-recalling-86-000-vehicles-in-U.S.-for-fire--rollaway-concerns#ixzz1XCaXerj2>









U.S. Department of Transportation
National Highway Traffic Safety Administration

ODI RESUME

Investigation: EA08-011
 Prompted By: PE08-014
 Date Opened: 07/01/2008
 Principal Investigator: Peter Ong
 Subject: Passenger Door Fire
 Date Closed: 08/21/2009

Manufacturer: Mitsubishi Motors North America, Inc., Mitsubishi Caribbean
 Products: 2001 - 2003 Mitsubishi Galant
 Population: 292,945

Problem Description: A fire occurs in the front passenger door panel.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	6	29	35
Crashes/Fires:	6	29	35
Injury Incidents:	1	2	3
# Injuries:	1	2	3
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	307	307

*Description of Other: Warranty claims related to passenger switch failures.

Action: Close this Engineering Analysis.

Engineer: Peter Ong *PO*
 Div. Chief: D. Scott You
 Office Dir: Kathleen C. DeMeter

Date: 08/21/2009
 Date: 08/21/2009
 Date: 08/21/2009

Summary:

In response to this investigation, Mitsubishi Motors North America (MMNA) initiated a special program on July 31, 2009, to extend the warranty coverage on model year (MY) 2001-2003 Galant vehicle passenger side window switches to 10 years or 120,000 miles, whichever comes first. Notification of this special coverage program to all registered vehicle owners is scheduled to begin in late-September 2009. Owners who have experienced a problem with the power window switch (blown fuse, intermittent operation or power window malfunction) or who spilled liquids or beverages onto the front passenger door window switch will be entitled to have the switch replaced and any related repairs performed at no charge.

The agency is aware of 35 alleged front passenger door panel heat, smoke or fire incidents, including three reported minor burns or bruises. There are no reported crashes or fatalities. There are 307 warranty claims of switch malfunctions or short circuits without any reported heat, smoke or fire. MMNA inspection and analysis of fire-damaged door panels/switches found evidence of spilled liquids with high sugar content on the power window switches. MMNA claims the residue of these liquids led to a shorting/smoke/ fire condition inside the switch/door panel assembly.

(Continued on page two)

Summary:

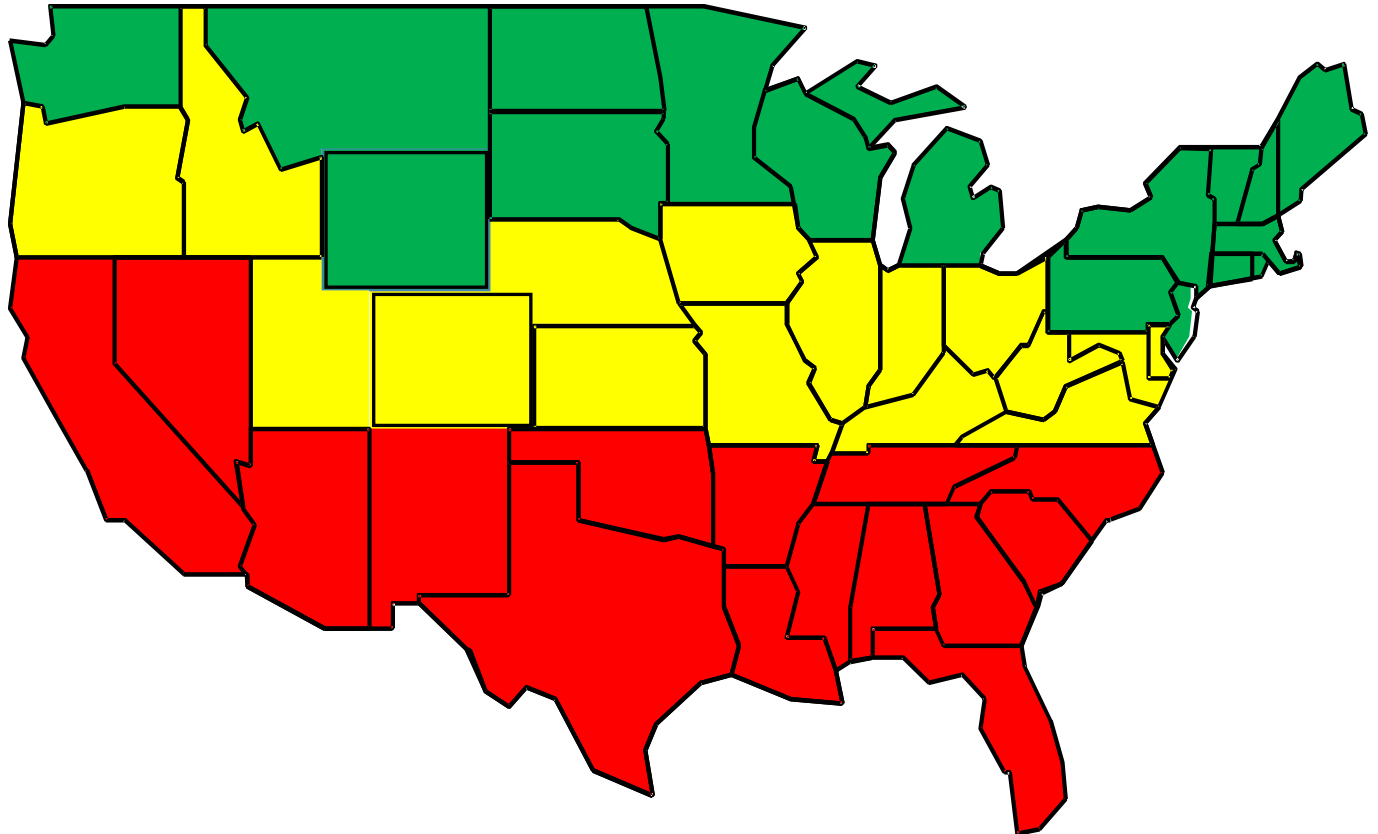
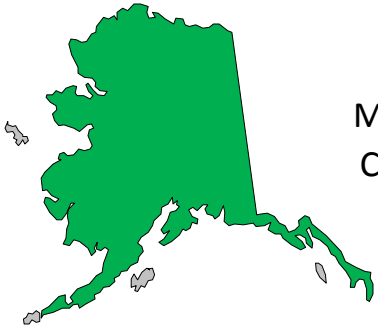
In response to this investigation, Mitsubishi Motors North America (MMNA) initiated a special program on July 31, 2009, to extend the warranty coverage on model year (MY) 2001-2003 Galant vehicle passenger side window switches to 10 years or 120,000 miles, whichever comes first. Notification of this special coverage program to all registered vehicle owners is scheduled to begin in late-September 2009. Owners who have experienced a problem with the power window switch (blown fuse, intermittent operation or power window malfunction) or who spilled liquids or beverages onto the front passenger door window switch will be entitled to have the switch replaced and any related repairs performed at no charge.

The agency is aware of 35 alleged front passenger door panel heat, smoke or fire incidents, including three reported minor burns or bruises. There are no reported crashes or fatalities. There are 307 warranty claims of switch malfunctions or short circuits without any reported heat, smoke or fire. MMNA inspection and analysis of fire-damaged door panels/switches found evidence of spilled liquids with high sugar content on the power window switches. MMNA claims the residue of these liquids led to a shorting/smoke/ fire condition inside the switch/door panel assembly.

Back-Up

Hot, Moderate, and Cool States

Hot States: AL, AZ, AR, CA, FL, GA, HI, LA, MS, NC, NM, NV, OK, SC, TN, TX
Moderate States: CO, DC, DE, IA, ID, IL, IN, KS, KY, MD, MO, NE, OH, OR, UT, VA, WV, WY
Cool States: AK, CT, MA, ME, MI, MN, MT, ND, NH, NJ, NY, PA, RI, SD, VT, WA, WI













2006 Honda CRV DDM

Honda Recalling Almost One Million Fit, CR-V and CR-Z Models

09/06/2011 | By: Huw Evans (Autoguide.com)

As a result of identifying problems with power window switches, Honda Motor Co. has announced it is recalling some 960,000 vehicles worldwide.

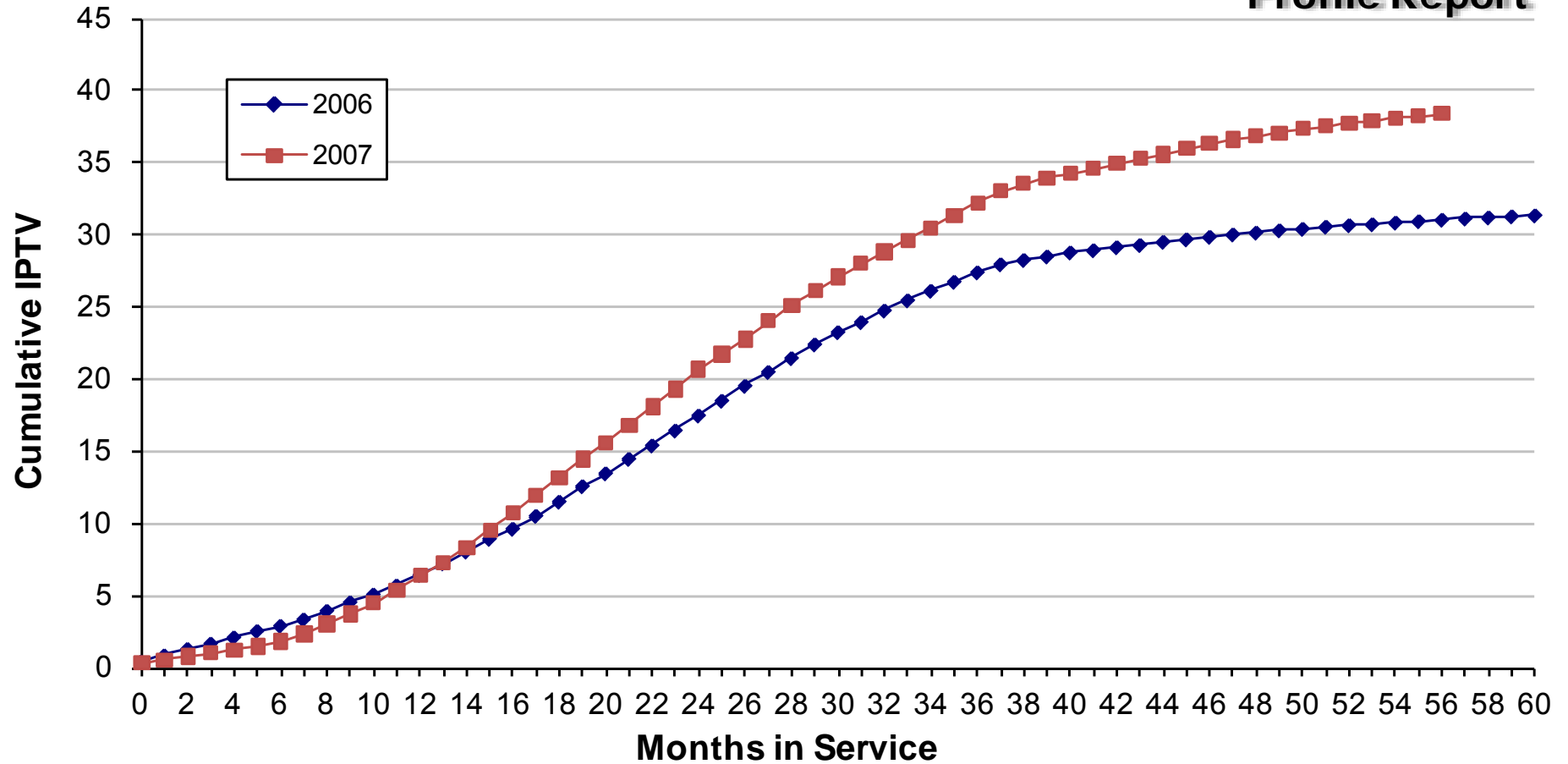
The recall is mostly related to 2006 to early 2010 Fit subcompacts (totaling almost 800,000). **In addition, in the U.S., the company is also recalling some 80,111 CR-Vs from the 2006 model year for similar problems.** The recall is a result of potential problems such as fire hazards that could result from faulty electrical contacts in the switches.





2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117

Profile Report



Canada



Door Module Claims as of 2/1/12

Labor Codes (N2116 , N2117)

Trouble Code	Problem Description	Cases
1-6C	COMPONENT-INOPERATIVE	6040
1-6G	COMPONENT-SHORTED	4015
1-OB	OBDII Code used	2039
1-6F	COMPONENT-OPEN	1377
0-6579	Module/Component-Shorted	1317
1-6D	COMPONENT-INTERMITTENT	722
0-6573	Module/Component-No/Incorrect Co	422
1-3L	OUT OF CALIBRATION	275
0-7079	Wiring/Electrical/Sensors-Shorted	231
1-1E	BURNED	188
1-1D	BROKEN	133
1-2W	LOOSE	114
1-93	TECHNICAL SERVICE BULLETIN	84
0-6581	Module/Component-Registers Incor	74
0-6017	Module/Component-Broken	69
0-7073	Wiring/Electrical/Sensors-No/Incorr	69
1-3X	REGISTERS INCORRECTLY	67
1-3A	MISADJUSTED/MISALIGNED	60
0-6583	Module/Component-Poor Contact	48
1-7W	ELECTRICAL INTERFERENCE	44
1-7L	WIRE-CUT/BROKEN/OPEN	24
0-7077	Wiring/Electrical/Sensors-Seized/B	23
1-6N	CONNECTOR-PARTIAL CONNECTE	15
1-6Z	SOCKET-SHORTED	13
0-2017	Surface (interior)-Broken	12
1-6M	CONNECTOR-DISCONNECTED	12
0-9094	Other-Follow operation	11
1-6B	COMPONENT-GROUND	11
1-7D	WIRE - SHORTED TO GROUND	11
1-6H	CONNECTOR-BENT/DAMAGED	7
1-7G	WIRE-BURNED-EXTERNAL HEAT	7
1-7H	WIRE BURNED-INTERNAL HEAT	7

All causal codes
not shown

Door Module Claims as of 2/1/12

Labor Codes (N2116 , N2117)

Problem Description	Cases
INOPERATIVE	13368
Features/Controls/Displays - Other	1070
INTERMITTENT	964
Features/Controls/Displays - Lock	668
Interior - Other issues	394
WON'T MAINTAIN ADJUST	147
Exterior - Other issues	135
BINDS	119
LOOSE	92
CUSTOMER SATISFACTION	85
ENGAGE/DISENGAGE	75
SMOKE/STEAM	75
Features/Controls/Displays - Mirror	56
UNUSUAL GAGE READING	54
ODOR	49
LOCKS/LOCKING UP	47
Features/Controls/Displays - Light	38
THEFT DETERRENT LIGHT	37
Features/Controls/Displays - Gauge	36
TECH BULLETIN	31
WON'T TURN OFF	31
SERVICE ENGINE SOON	31
EXCESS EFFORT	30
Drivability - Other issues	24
FIT	24

All complaint
codes not shown

18,207



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

ODI RESUME

INVESTIGATION: EA01-001
 SUBJECT: Interior Compartment Fires
 PROMPTED BY: Owner Complaints (PE00-023)
 PRINCIPAL INVESTIGATOR: *David Langjahr*

DATE OPENED: 1-5-01
DATE CLOSED 31-JUL-01

MANUFACTURER: Ford Motor Company
 MODELS: Ford Contours, Mercury Mystiques and Cougars
 MODEL YEARS: 1996-1999

VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430

PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.

FAILURE REPORT SUMMARY

	ODI	MANUFACTURER	TOTAL
COMPLAINTS:	68**	approx. 2,600*	approx. 2,700*
FIRES:	4	89	93
INJ FIRES:	0	0	0
# INJURIES:	0	0	0
FAT FIRES:	0	0	0
#FATALS:	0	0	0
LAWSUITS:	0	9	9
OTHER:	0	approx. 13,000*	approx. 13,000*

DESCRIPTION OF OTHER: WARRANTY CLAIMS

ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).





























2006-7 GMT360/370 Door Trim (Chevrolet Trailblazer shown)



{ * }

{ * }



Base Switch Package



Uplevel Switch Package







Driver Door Module Short Circuit

VOQs

Data 1/31/12 (one added 11/7/11)

14* Total

2006 – 8

2007 – 6

2.9/100K

2006 (2.7) & 2007 (3.2)

*3 report seeing flames. 4 Say caught on fire. 7 say odor/smoke/melt. 2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving. 1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ is 11/17/11. 5 have a matching TREAD report (1 2006 & 4 2007).













U.S. Department of Transportation National Highway Traffic Safety Administration	Investigation:	EA 11-004	
	Prompted by:	Consumer Complaints and PE10-047	
	Date Opened:	04/11/2011	
	Investigator:	John Abbott	Reviewer: Scott Yon
	Approver:	Frank Borris	
	Subject:	Driver's Master Power Window Switch	

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	HONDA (AMERICAN HONDA MOTOR CO.)
Products:	2006 Honda CR-V
Population:	149,583
Problem Description:	Melting and/or burning of the master power window switch and related electrical system wiring components

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	5	28	29**
Crashes/Fires:	5	28	29**
Injury Incidents:	0	0	0
Fatality Incidents:	0	0	0
Other*:	0	0	0

*Description of Other:

** Count indicates duplicate reports received by ODI and manufacturer.

Number of true
"fires" unknown

ACTION / SUMMARY INFORMATION

Action: Open an Engineering Analysis

Summary:
 The Office of Defects Investigation (ODI) opened this investigation as PE10-047 based on three Vehicle Owner's Questionnaire reports alleging smoke and fire occurred inside the driver's door. The complainants reported that the master power window switch and, in some cases its wiring harness, had sustained heat related damage and required replacement. Since opening the investigation, ODI has received two additional reports.

 The reports provided by Honda in response to ODI's Information Request appear consistent with ODI's Vehicle Owner's Questionnaire reports.

2006 Honda CRV DDM

September 04. 2011 1:00AM (The Detroit News)

Honda recalling 86,000 vehicles in U.S. for fire, rollaway concerns

David Shepardson/ Detroit News Washington Bureau

Honda Motor Co. said early Sunday it is recalling nearly 86,000 vehicles in two separate campaigns — including one to address possible fire concerns.

With the new recalls, Honda has now called back more vehicles than it did in all of 2010.

Honda said it is recalling 80,111 2006 CR-V vehicles to replace the power window master switch — after the U.S. government said it had reports of five fires.

The design of the power window master switch can allow residue from interior cleaners to accumulate, which can, over time with switch use, cause the electrical contacts to degrade and lead to a fire in the switch, the Japanese automaker said.

Honda said no injuries or deaths have been reported in connection with the CR-V issue.

In April, the National Highway Traffic Safety Administration upgraded an investigation into the 2006 CR-V after the agency had received five reports alleging smoke and fire occurred inside the driver's door. It received another 24 complains that didn't include fires.

From The Detroit News: <http://detnews.com/article/20110904/AUTO01/109040323/Honda-recalling-86-000-vehicles-in-U.S.-for-fire--rollaway-concerns#ixzz1XCaXerj2>







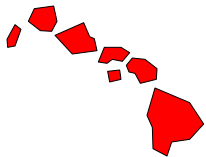
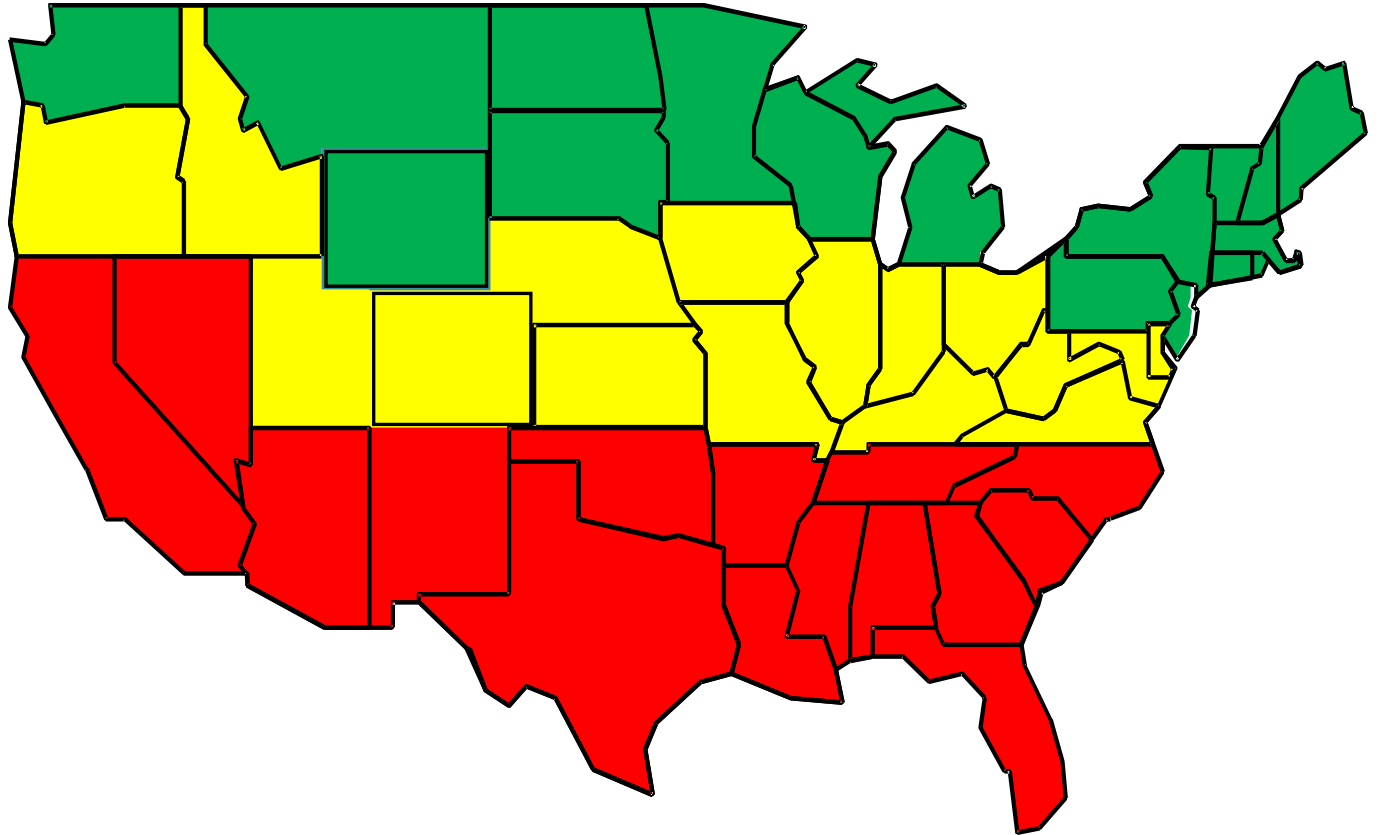
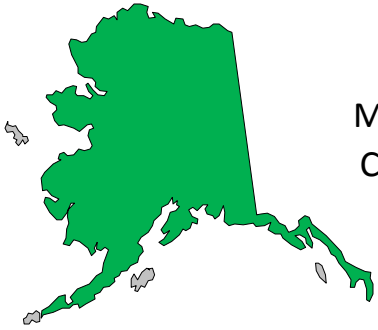




Back-Up

Hot, Moderate, and Cool States

Hot States: AL, AZ, AR, CA, FL, GA, HI, LA, MS, NC, NM, NV, OK, SC, TN, TX
Moderate States: CO, DC, DE, IA, ID, IL, IN, KS, KY, MD, MO, NE, OH, OR, UT, VA, WV, WY
Cool States: AK, CT, MA, ME, MI, MN, MT, ND, NH, NJ, NY, PA, RI, SD, VT, WA, WI











2006 Honda CRV DDM

Honda Recalling Almost One Million Fit, CR-V and CR-Z Models

09/06/2011 | By: Huw Evans (Autoguide.com)

As a result of identifying problems with power window switches, Honda Motor Co. has announced it is recalling some 960,000 vehicles worldwide.

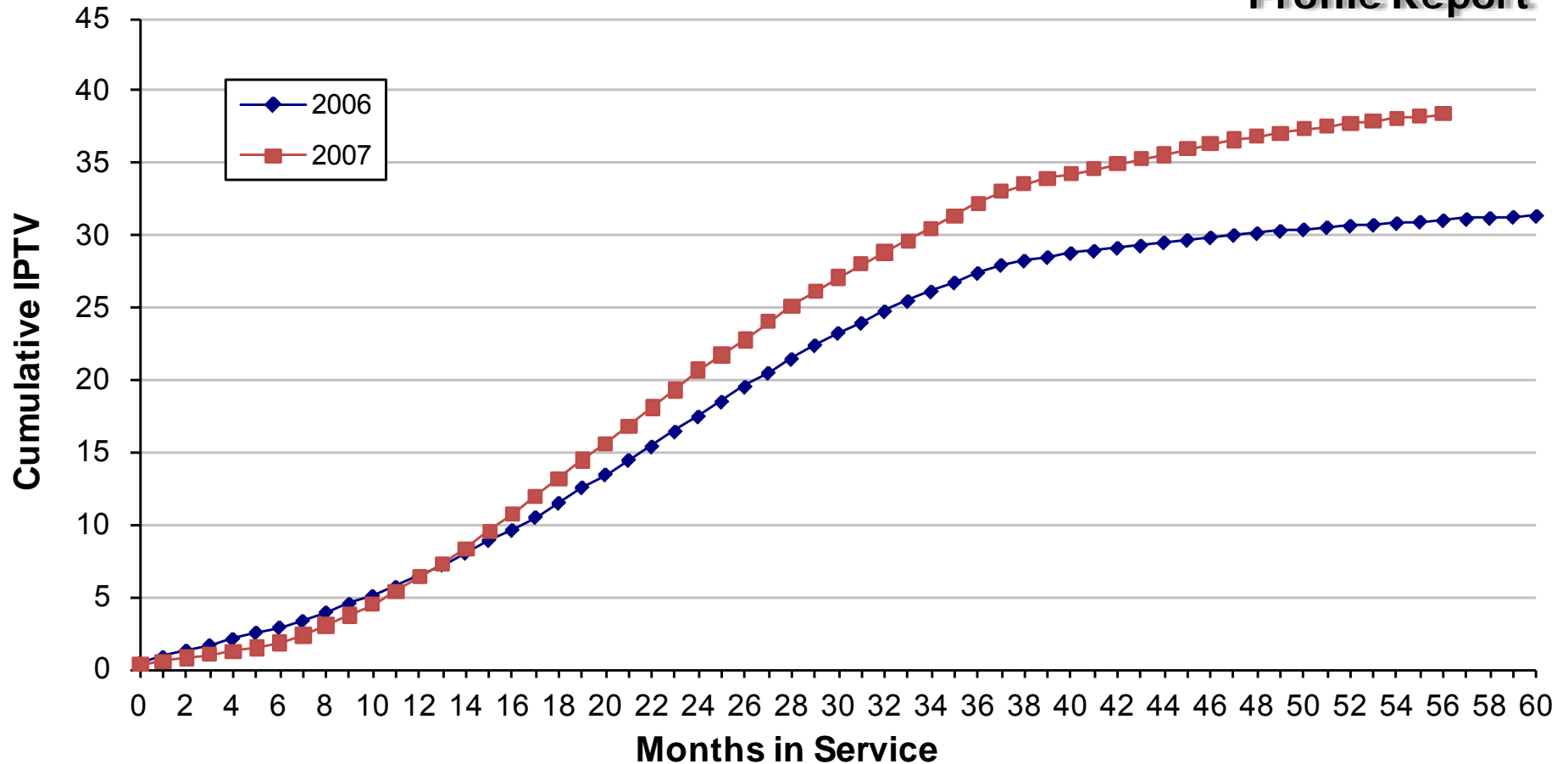
The recall is mostly related to 2006 to early 2010 Fit subcompacts (totaling almost 800,000). **In addition, in the U.S., the company is also recalling some 80,111 CR-Vs from the 2006 model year for similar problems.** The recall is a result of potential problems such as fire hazards that could result from faulty electrical contacts in the switches.





2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117

Profile Report







Canada



Door Module Claims as of 2/1/12

Labor Codes (N2116 , N2117)

Trouble Code	Problem Description	Cases
1-6C	COMPONENT-INOPERATIVE	6040
1-6G	COMPONENT-SHORTED	4015
1-OB	OBDII Code used	2039
1-6F	COMPONENT-OPEN	1377
0-6579	Module/Component-Shorted	1317
1-6D	COMPONENT-INTERMITTENT	722
0-6573	Module/Component-No/Incorrect Co	422
1-3L	OUT OF CALIBRATION	275
0-7079	Wiring/Electrical/Sensors-Shorted	231
1-1E	BURNED	188
1-1D	BROKEN	133
1-2W	LOOSE	114
1-93	TECHNICAL SERVICE BULLETIN	84
0-6581	Module/Component-Registers Incor	74
0-6017	Module/Component-Broken	69
0-7073	Wiring/Electrical/Sensors-No/Incorr	69
1-3X	REGISTERS INCORRECTLY	67
1-3A	MISADJUSTED/MISALIGNED	60
0-6583	Module/Component-Poor Contact	48
1-7W	ELECTRICAL INTERFERENCE	44
1-7L	WIRE-CUT/BROKEN/OPEN	24
0-7077	Wiring/Electrical/Sensors-Seized/B	23
1-6N	CONNECTOR-PARTIAL CONNECTE	15
1-6Z	SOCKET-SHORTED	13
0-2017	Surface (interior)-Broken	12
1-6M	CONNECTOR-DISCONNECTED	12
0-9094	Other-Follow operation	11
1-6B	COMPONENT-GROUND	11
1-7D	WIRE - SHORTED TO GROUND	11
1-6H	CONNECTOR-BENT/DAMAGED	7
1-7G	WIRE-BURNED-EXTERNAL HEAT	7
1-7H	WIRE BURNED-INTERNAL HEAT	7

All causal codes
not shown

Door Module Claims as of 2/1/12

Labor Codes (N2116 , N2117)

Problem Description	Cases
INOPERATIVE	13368
Features/Controls/Displays - Other	1070
INTERMITTENT	964
Features/Controls/Displays - Lock	668
Interior - Other issues	394
WON'T MAINTAIN ADJUST	147
Exterior - Other issues	135
BINDS	119
LOOSE	92
CUSTOMER SATISFACTION	85
ENGAGE/DISENGAGE	75
SMOKE/STEAM	75
Features/Controls/Displays - Mirror	56
UNUSUAL GAGE READING	54
ODOR	49
LOCKS/LOCKING UP	47
Features/Controls/Displays - Light	38
THEFT DETERRENT LIGHT	37
Features/Controls/Displays - Gauge	36
TECH BULLETIN	31
WON'T TURN OFF	31
SERVICE ENGINE SOON	31
EXCESS EFFORT	30
Drivability - Other issues	24
FIT	24

All complaint
codes not shown

18,207



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

ODI RESUME

INVESTIGATION: EA01-001
 SUBJECT: Interior Compartment Fires
 PROMPTED BY: Owner Complaints (PE00-023)
 PRINCIPAL INVESTIGATOR: *David Langjahr*

DATE OPENED: 1-5-01
DATE CLOSED 31-JUL-01

MANUFACTURER: Ford Motor Company
 MODELS: Ford Contours, Mercury Mystiques and Cougars
 MODEL YEARS: 1996-1999

VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430

PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.

FAILURE REPORT SUMMARY

	ODI	MANUFACTURER	TOTAL
COMPLAINTS:	68**	approx. 2,600*	approx. 2,700*
FIRES:	4	89	93
INJ FIRES:	0	0	0
# INJURIES:	0	0	0
FAT FIRES:	0	0	0
#FATALS:	0	0	0
LAWSUITS:	0	9	9
OTHER:	0	approx. 13,000*	approx. 13,000*

DESCRIPTION OF OTHER: WARRANTY CLAIMS

ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).





























2006-7 GMT360/370 Door Trim



{ * }

{ * }



Base Switch Package



Uplevel Switch Package







Driver Door Module Short Circuit

VOQs

Data 9/28/11

13* Total

2006 – 8

2007 – 5

2.5/100K

2006 (2.3) & 2007 (2.5)

*3 report seeing flames. 3 Say caught on fire. 4 say odor/smoke/melt. 2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving
1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ has matching TREAD report.











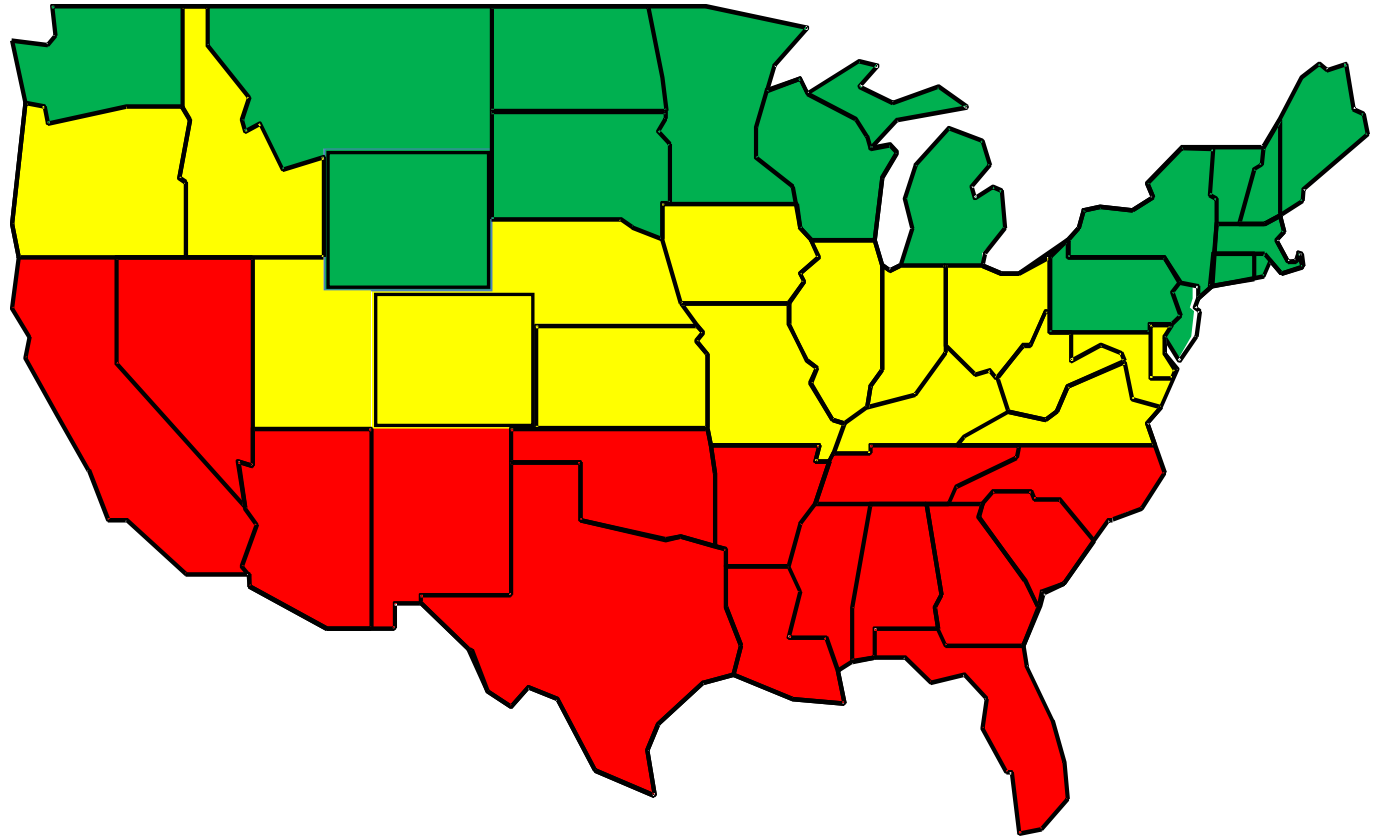
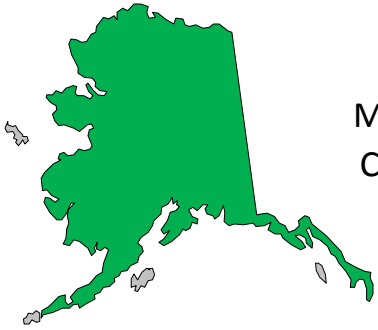






Hot, Moderate, and Cool States

Hot States: AL, AZ, AR, CA, FL, GA, HI, LA, MS, NC, NM, NV, OK, SC, TN, TX
Moderate States: CO, DC, DE, IA, ID, IL, IN, KS, KY, MD, MO, NE, OH, OR, UT, VA, WV, WY
Cool States: AK, CT, MA, ME, MI, MN, MT, ND, NH, NJ, NY, PA, RI, SD, VT, WA, WI





U.S. Department of Transportation National Highway Traffic Safety Administration	Investigation:	EA 11-004	
	Prompted by:	Consumer Complaints and PE10-047	
	Date Opened:	04/11/2011	
	Investigator:	John Abbott	Reviewer: Scott Yon
	Approver:	Frank Borris	
	Subject:	Driver's Master Power Window Switch	

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	HONDA (AMERICAN HONDA MOTOR CO.)
Products:	2006 Honda CR-V
Population:	149,583
Problem Description:	Melting and/or burning of the master power window switch and related electrical system wiring components

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	5	26	29**
Crashes/Fires:	5	26	29**
Injury Incidents:	0	0	0
Fatality Incidents:	0	0	0
Other*:	0	0	0

*Description of Other:

** Count indicates duplicate reports received by ODI and manufacturer.

Number of true
"fires" unknown

ACTION / SUMMARY INFORMATION

Action: Open an Engineering Analysis

Summary:
 The Office of Defects Investigation (ODI) opened this investigation as PE10-047 based on three Vehicle Owner's Questionnaire reports alleging smoke and fire occurred inside the driver's door. The complainants reported that the master power window switch and, in some cases its wiring harness, had sustained heat related damage and required replacement. Since opening the investigation, ODI has received two additional reports.

The reports provided by Honda in response to ODI's Information Request appear consistent with ODI's Vehicle Owner's Questionnaire reports.















Back-Up









2006 Honda CRV DDM

Honda Recalling Almost One Million Fit, CR-V and CR-Z Models

09/06/2011 | By: Huw Evans (Autoguide.com)

As a result of identifying problems with power window switches, Honda Motor Co. has announced it is recalling some 960,000 vehicles worldwide.

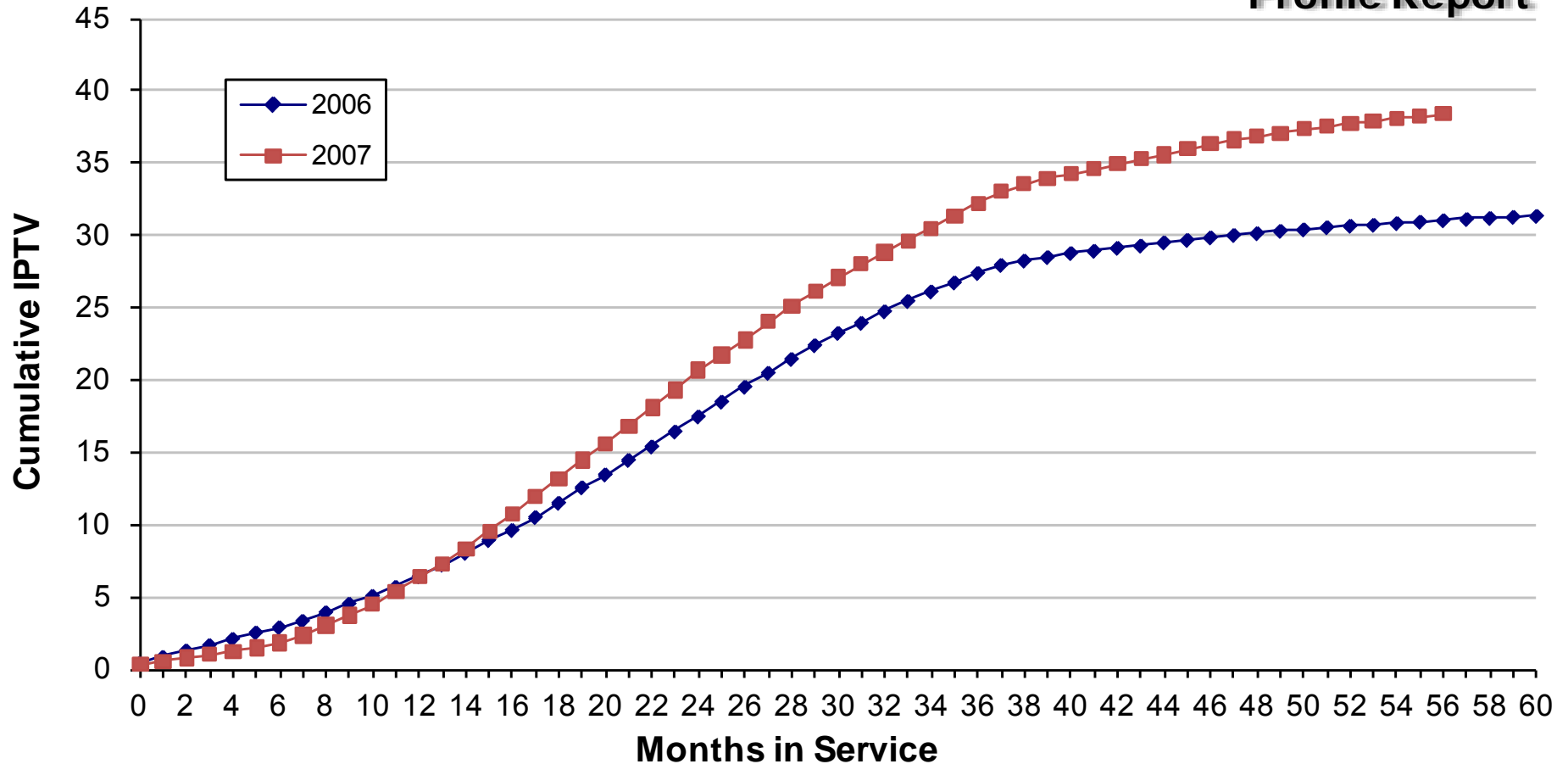
The recall is mostly related to 2006 to early 2010 Fit subcompacts (totaling almost 800,000). **In addition, in the U.S., the company is also recalling some 80,111 CR-Vs from the 2006 model year for similar problems.** The recall is a result of potential problems such as fire hazards that could result from faulty electrical contacts in the switches.





2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117

Profile Report







Canada



Door Module Claims as of 8/30/11

Labor Codes (N2116 , N2117)

Causal Code Description	Total
COMPONENT-INOPERATIVE	6251
COMPONENT-SHORTED	4048
OBDII Code used	2061
COMPONENT-OPEN	1384
Module/Component-Shorted	1250
COMPONENT-INTERMITTENT	748
Module/Component-No/Incorrect Communication	428
OUT OF CALIBRATION	278
Wiring/Electrical/Sensors-Shorted	230
BURNED	192
BROKEN	135
CUSTOMER SATISFACTION	104
TECHNICAL SERVICE BULLETIN	84
Module/Component-Registers Incorrectly	68
REGISTERS INCORRECTLY	68
Wiring/Electrical/Sensors-No/Incorrect Communication	66
ELECTRICAL INTERFERENCE	59
Module/Component-Poor Contact	48
WORN	41
CLOGGED/RESTRICTED/BLOCKED	37
WEAK	29
WIRE-CUT/BROKEN/OPEN	28
LAMP(BULB)-DEFECTIVE	27
Wiring/Electrical/Sensors-Poor Contact	25
SOCKET-SHORTED	13
WIRE BURNED-INTERNAL HEAT	7
WIRE-BURNED-EXTERNAL HEAT	7
Grand Total	18530

All causal codes
not shown

Door Module Claims as of 8/30/11

Labor Codes (N2116 , N2117)

Complaint Code Descripton	Total
INOPERATIVE	13,657
Features/Controls/Displays - Other issues	1,012
INTERMITTENT	977
Features/Controls/Displays - Locks/Keys/Keyless Remote	655
Interior - Other issues	406
WON'T MAINTAIN ADJUST	156
Exterior - Other issues	136
SMOKE/STEAM	78
Features/Controls/Displays - Mirrors	60
ODOR	50
BLOWS FUSE	6
FUMES	6
Grand Total	18,530

All complaint
codes not shown



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

ODI RESUME

INVESTIGATION: EA01-001
 SUBJECT: Interior Compartment Fires
 PROMPTED BY: Owner Complaints (PE00-023)
 PRINCIPAL INVESTIGATOR: *David Langjahr*

DATE OPENED: 1-5-01
DATE CLOSED 31-JUL-01

MANUFACTURER: Ford Motor Company
 MODELS: Ford Contours, Mercury Mystiques and Cougars
 MODEL YEARS: 1996-1999

VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430

PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.

FAILURE REPORT SUMMARY

	ODI	MANUFACTURER	TOTAL
COMPLAINTS:	68**	approx. 2,600*	approx. 2,700*
FIRES:	<u>4</u>	89	<u>93</u>
INJ FIRES:	0	0	0
# INJURIES:	0	0	0
FAT FIRES:	0	0	0
#FATALS:	0	0	0
LAWSUITS:	0	9	9
OTHER:	0	approx. 13,000*	approx. 13,000*

DESCRIPTION OF OTHER: WARRANTY CLAIMS

ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).



























2006-7 GMT360/370 Door Trim



{ * }

{ * }



Base Switch Package



Uplevel Switch Package







Driver Door Module Short Circuit

VOQs

Data 9/28/11

13* Total

2006 – 8

2007 – 5

2.5/100K

2006 (2.3) & 2007 (2.5)

*3 report seeing flames. 3 Say caught on fire. 4 say odor/smoke/melt. 2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving
1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ has matching TREAD report.

U.S. Department of Transportation National Highway Traffic Safety Administration	Investigation:	EA 11-004	
	Prompted by:	Consumer Complaints and PE10-047	
	Date Opened:	04/11/2011	
	Investigator:	John Abbott	Reviewer: Scott Yon
	Approver:	Frank Borris	
	Subject:	Driver's Master Power Window Switch	

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	HONDA (AMERICAN HONDA MOTOR CO.)
Products:	2006 Honda CR-V
Population:	149,583
Problem Description:	Melting and/or burning of the master power window switch and related electrical system wiring components

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	5	26	29**
Crashes/Fires:	5	26	29**
Injury Incidents:	0	0	0
Fatality Incidents:	0	0	0
Other*:	0	0	0

*Description of Other:

** Count indicates duplicate reports received by ODI and manufacturer.

Number of true
"fires" unknown

ACTION / SUMMARY INFORMATION

Action: Open an Engineering Analysis

Summary:
 The Office of Defects Investigation (ODI) opened this investigation as PE10-047 based on three Vehicle Owner's Questionnaire reports alleging smoke and fire occurred inside the driver's door. The complainants reported that the master power window switch and, in some cases its wiring harness, had sustained heat related damage and required replacement. Since opening the investigation, ODI has received two additional reports.

 The reports provided by Honda in response to ODI's Information Request appear consistent with ODI's Vehicle Owner's Questionnaire reports.













U.S. Department of Transportation National Highway Traffic Safety Administration	Investigation:	EA 11-004	
	Prompted by:	Consumer Complaints and PE10-047	
	Date Opened:	04/11/2011	
	Investigator:	John Abbott	Reviewer: Scott Yon
	Approver:	Frank Borris	
	Subject:	Driver's Master Power Window Switch	

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	HONDA (AMERICAN HONDA MOTOR CO.)
Products:	2006 Honda CR-V
Population:	149,583
Problem Description:	Melting and/or burning of the master power window switch and related electrical system wiring components

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	5	28	29**
Crashes/Fires:	5	28	29**
Injury Incidents:	0	0	0
Fatality Incidents:	0	0	0
Other*:	0	0	0

*Description of Other:

** Count indicates duplicate reports received by ODI and manufacturer.

Number of true
"fires" unknown

ACTION / SUMMARY INFORMATION

Action: Open an Engineering Analysis

Summary:
 The Office of Defects Investigation (ODI) opened this investigation as PE10-047 based on three Vehicle Owner's Questionnaire reports alleging smoke and fire occurred inside the driver's door. The complainants reported that the master power window switch and, in some cases its wiring harness, had sustained heat related damage and required replacement. Since opening the investigation, ODI has received two additional reports.

 The reports provided by Honda in response to ODI's Information Request appear consistent with ODI's Vehicle Owner's Questionnaire reports.

2006 Honda CRV DDM

September 04. 2011 1:00AM (The Detroit News)

Honda recalling 86,000 vehicles in U.S. for fire, rollaway concerns

David Shepardson/ Detroit News Washington Bureau

Honda Motor Co. said early Sunday it is recalling nearly 86,000 vehicles in two separate campaigns — including one to address possible fire concerns.

With the new recalls, Honda has now called back more vehicles than it did in all of 2010.

Honda said it is recalling 80,111 2006 CR-V vehicles to replace the power window master switch — after the U.S. government said it had reports of five fires.

The design of the power window master switch can allow residue from interior cleaners to accumulate, which can, over time with switch use, cause the electrical contacts to degrade and lead to a fire in the switch, the Japanese automaker said.

Honda said no injuries or deaths have been reported in connection with the CR-V issue.

In April, the National Highway Traffic Safety Administration upgraded an investigation into the 2006 CR-V after the agency had received five reports alleging smoke and fire occurred inside the driver's door. It received another 24 complains that didn't include fires.

From The Detroit News: <http://detnews.com/article/20110904/AUTO01/109040323/Honda-recalling-86-000-vehicles-in-U.S.-for-fire--rollaway-concerns#ixzz1XCaXerj2>









Back-Up







2006 Honda CRV DDM

Honda Recalling Almost One Million Fit, CR-V and CR-Z Models

09/06/2011 | By: Huw Evans (Autoguide.com)

As a result of identifying problems with power window switches, Honda Motor Co. has announced it is recalling some 960,000 vehicles worldwide.

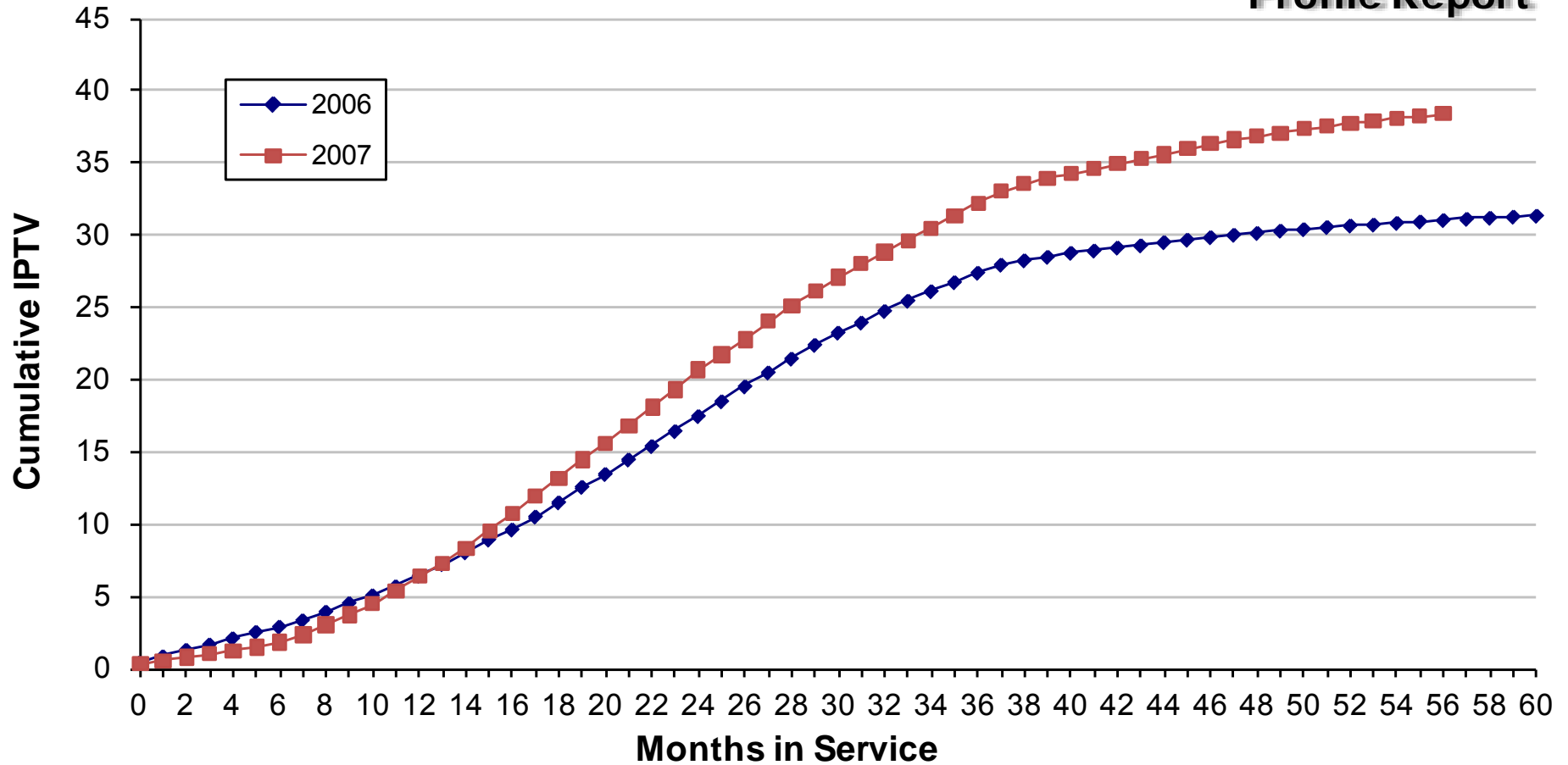
The recall is mostly related to 2006 to early 2010 Fit subcompacts (totaling almost 800,000). **In addition, in the U.S., the company is also recalling some 80,111 CR-Vs from the 2006 model year for similar problems.** The recall is a result of potential problems such as fire hazards that could result from faulty electrical contacts in the switches.





2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117

Profile Report







Door Module Claims as of 8/30/11

Labor Codes (N2116 , N2117)

Causal Code Description	Total
COMPONENT-INOPERATIVE	6251
COMPONENT-SHORTED	4048
OBDII Code used	2061
COMPONENT-OPEN	1384
Module/Component-Shorted	1250
COMPONENT-INTERMITTENT	748
Module/Component-No/Incorrect Communication	428
OUT OF CALIBRATION	278
Wiring/Electrical/Sensors-Shorted	230
BURNED	192
BROKEN	135
CUSTOMER SATISFACTION	104
TECHNICAL SERVICE BULLETIN	84
Module/Component-Registers Incorrectly	68
REGISTERS INCORRECTLY	68
Wiring/Electrical/Sensors-No/Incorrect Communication	66
ELECTRICAL INTERFERENCE	59
Module/Component-Poor Contact	48
WORN	41
CLOGGED/RESTRICTED/BLOCKED	37
WEAK	29
WIRE-CUT/BROKEN/OPEN	28
LAMP(BULB)-DEFECTIVE	27
Wiring/Electrical/Sensors-Poor Contact	25
SOCKET-SHORTED	13
WIRE BURNED-INTERNAL HEAT	7
WIRE-BURNED-EXTERNAL HEAT	7
Grand Total	18530

All causal codes
not shown

Door Module Claims as of 8/30/11

Labor Codes (N2116 , N2117)

Complaint Code Description	Total
INOPERATIVE	13,657
Features/Controls/Displays - Other issues	1,012
INTERMITTENT	977
Features/Controls/Displays - Locks/Keys/Keyless Remote	655
Interior - Other issues	406
WON'T MAINTAIN ADJUST	156
Exterior - Other issues	136
SMOKE/STEAM	78
Features/Controls/Displays - Mirrors	60
ODOR	50
BLOWS FUSE	6
FUMES	6
Grand Total	18,530

All complaint
codes not shown



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

ODI RESUME

INVESTIGATION: EA01-001
 SUBJECT: Interior Compartment Fires
 PROMPTED BY: Owner Complaints (PE00-023)
 PRINCIPAL INVESTIGATOR: *David Langjahr*

DATE OPENED: 1-5-01
DATE CLOSED 31-JUL-01

MANUFACTURER: Ford Motor Company
 MODELS: Ford Contours, Mercury Mystiques and Cougars
 MODEL YEARS: 1996-1999

VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430

PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.

FAILURE REPORT SUMMARY

	ODI	MANUFACTURER	TOTAL
COMPLAINTS:	68**	approx. 2,600*	approx. 2,700*
FIRES:	4	89	93
INJ FIRES:	0	0	0
# INJURIES:	0	0	0
FAT FIRES:	0	0	0
#FATALS:	0	0	0
LAWSUITS:	0	9	9
OTHER:	0	approx. 13,000*	approx. 13,000*

DESCRIPTION OF OTHER: WARRANTY CLAIMS

ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).





























2006-7 GMT360/370 Door Trim



{ * }

{ * }



Base Switch Package



Uplevel Switch Package







Driver Door Module Short Circuit

VOQs

Data 9/28/11

13* Total

2006 – 8

2007 – 5

2.5/100K

2006 (2.3) & 2007 (2.5)

*3 report seeing flames. 3 Say caught on fire. 4 say odor/smoke/melt. 2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving
1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ has matching TREAD report.











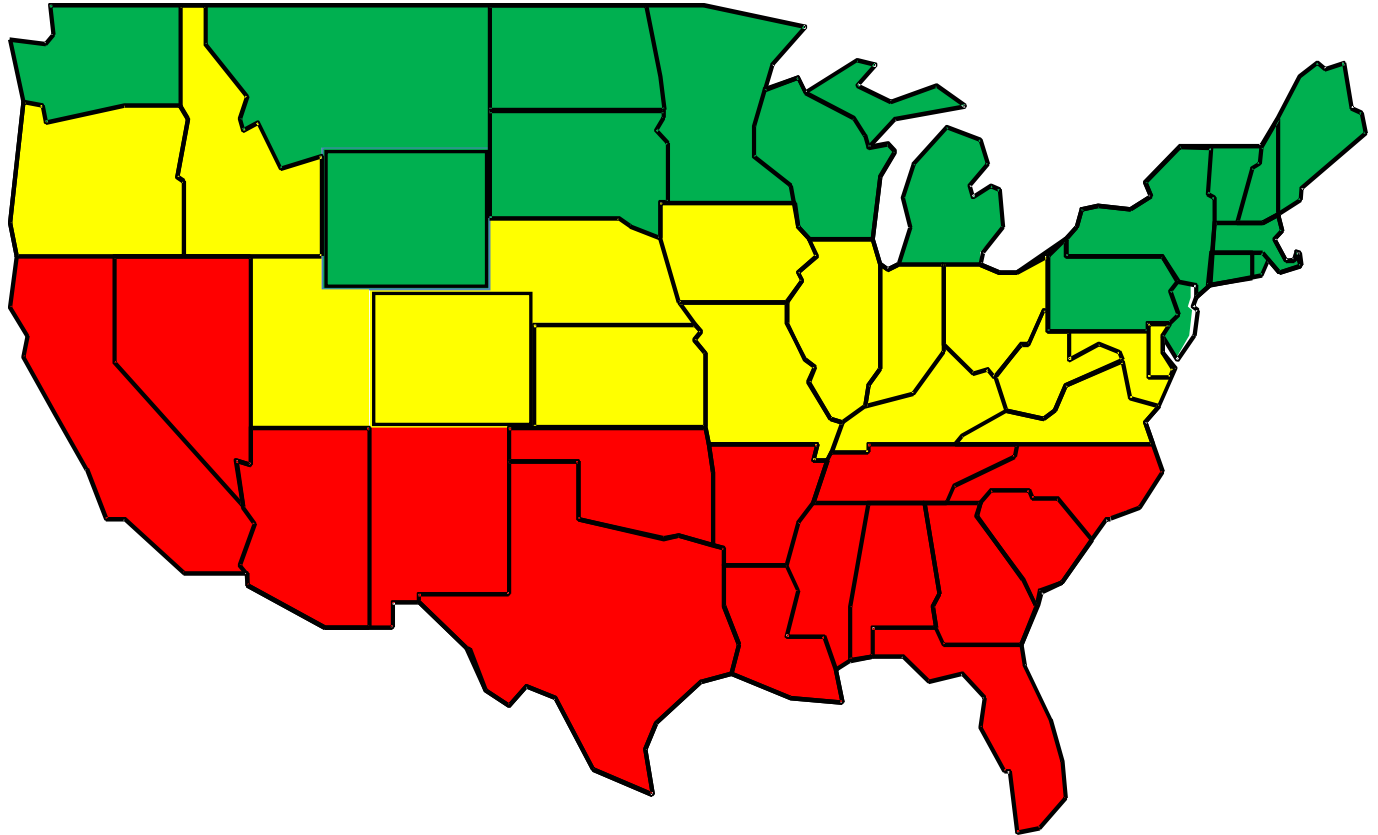
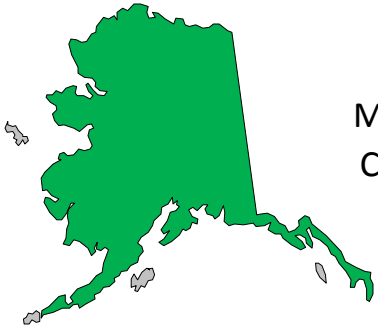






Hot, Moderate, and Cool States

Hot States: AL, AZ, AR, CA, FL, GA, HI, LA, MS, NC, NM, NV, OK, SC, TN, TX
Moderate States: CO, DC, DE, IA, ID, IL, IN, KS, KY, MD, MO, NE, OH, OR, UT, VA, WV, WY
Cool States: AK, CT, MA, ME, MI, MN, MT, ND, NH, NJ, NY, PA, RI, SD, VT, WA, WI





U.S. Department of Transportation National Highway Traffic Safety Administration	Investigation:	EA 11-004	
	Prompted by:	Consumer Complaints and PE10-047	
	Date Opened:	04/11/2011	
	Investigator:	John Abbott	Reviewer: Scott Yon
	Approver:	Frank Borris	
	Subject:	Driver's Master Power Window Switch	

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	HONDA (AMERICAN HONDA MOTOR CO.)
Products:	2006 Honda CR-V
Population:	149,583
Problem Description:	Melting and/or burning of the master power window switch and related electrical system wiring components

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	5	26	29**
Crashes/Fires:	5	26	29**
Injury Incidents:	0	0	0
Fatality Incidents:	0	0	0
Other*:	0	0	0

*Description of Other:

** Count indicates duplicate reports received by ODI and manufacturer.

Number of true
"fires" unknown

ACTION / SUMMARY INFORMATION

Action: Open an Engineering Analysis

Summary:
 The Office of Defects Investigation (ODI) opened this investigation as PE10-047 based on three Vehicle Owner's Questionnaire reports alleging smoke and fire occurred inside the driver's door. The complainants reported that the master power window switch and, in some cases its wiring harness, had sustained heat related damage and required replacement. Since opening the investigation, ODI has received two additional reports.

 The reports provided by Honda in response to ODI's Information Request appear consistent with ODI's Vehicle Owner's Questionnaire reports.

2006 Honda CRV DDM

September 04. 2011 1:00AM (The Detroit News)

Honda recalling 86,000 vehicles in U.S. for fire, rollaway concerns

David Shepardson/ Detroit News Washington Bureau

Honda Motor Co. said early Sunday it is recalling nearly 86,000 vehicles in two separate campaigns — including one to address possible fire concerns.

With the new recalls, Honda has now called back more vehicles than it did in all of 2010.

Honda said it is recalling 80,111 2006 CR-V vehicles to replace the power window master switch — after the U.S. government said it had reports of five fires.

The design of the power window master switch can allow residue from interior cleaners to accumulate, which can, over time with switch use, cause the electrical contacts to degrade and lead to a fire in the switch, the Japanese automaker said.

Honda said no injuries or deaths have been reported in connection with the CR-V issue.

In April, the National Highway Traffic Safety Administration upgraded an investigation into the 2006 CR-V after the agency had received five reports alleging smoke and fire occurred inside the driver's door. It received another 24 complains that didn't include fires.

From The Detroit News: <http://detnews.com/article/20110904/AUTO01/109040323/Honda-recalling-86-000-vehicles-in-U.S.-for-fire--rollaway-concerns#ixzz1XCaXerj2>













Back-Up









2006 Honda CRV DDM

Honda Recalling Almost One Million Fit, CR-V and CR-Z Models

09/06/2011 | By: Huw Evans (Autoguide.com)

As a result of identifying problems with power window switches, Honda Motor Co. has announced it is recalling some 960,000 vehicles worldwide.

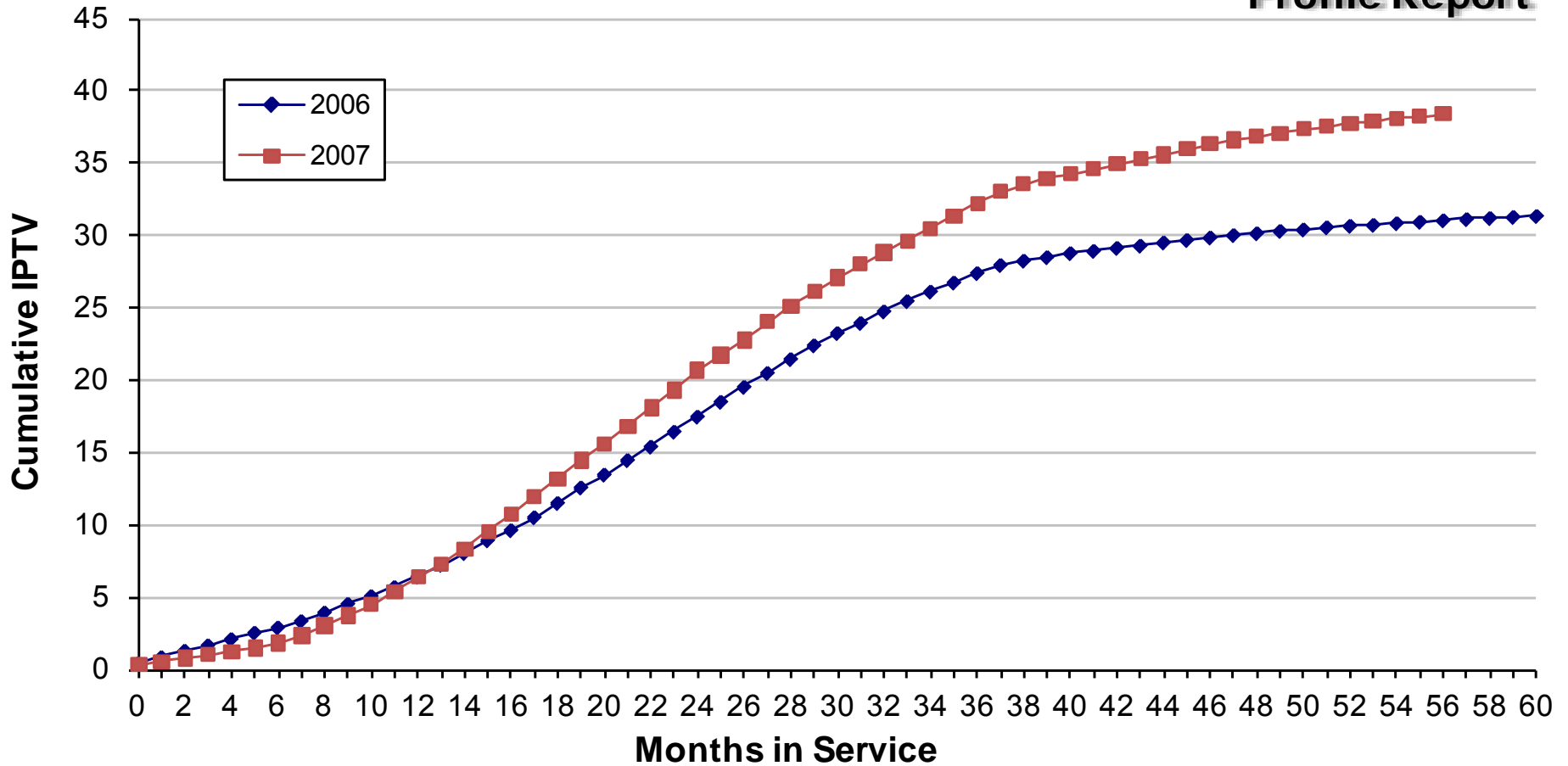
The recall is mostly related to 2006 to early 2010 Fit subcompacts (totaling almost 800,000). **In addition, in the U.S., the company is also recalling some 80,111 CR-Vs from the 2006 model year for similar problems.** The recall is a result of potential problems such as fire hazards that could result from faulty electrical contacts in the switches.





2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117

Profile Report







Canada



Door Module Claims as of 8/30/11

Labor Codes (N2116 , N2117)

Causal Code Description	Total
COMPONENT-INOPERATIVE	6251
COMPONENT-SHORTED	4048
OBDII Code used	2061
COMPONENT-OPEN	1384
Module/Component-Shorted	1250
COMPONENT-INTERMITTENT	748
Module/Component-No/Incorrect Communication	428
OUT OF CALIBRATION	278
Wiring/Electrical/Sensors-Shorted	230
BURNED	192
BROKEN	135
CUSTOMER SATISFACTION	104
TECHNICAL SERVICE BULLETIN	84
Module/Component-Registers Incorrectly	68
REGISTERS INCORRECTLY	68
Wiring/Electrical/Sensors-No/Incorrect Communication	66
ELECTRICAL INTERFERENCE	59
Module/Component-Poor Contact	48
WORN	41
CLOGGED/RESTRICTED/BLOCKED	37
WEAK	29
WIRE-CUT/BROKEN/OPEN	28
LAMP(BULB)-DEFECTIVE	27
Wiring/Electrical/Sensors-Poor Contact	25
SOCKET-SHORTED	13
WIRE BURNED-INTERNAL HEAT	7
WIRE-BURNED-EXTERNAL HEAT	7
Grand Total	18530

All causal codes
not shown

Door Module Claims as of 8/30/11

Labor Codes (N2116 , N2117)

Complaint Code Descripton	Total
INOPERATIVE	13,657
Features/Controls/Displays - Other issues	1,012
INTERMITTENT	977
Features/Controls/Displays - Locks/Keys/Keyless Remote	655
Interior - Other issues	406
WON'T MAINTAIN ADJUST	156
Exterior - Other issues	136
SMOKE/STEAM	78
Features/Controls/Displays - Mirrors	60
ODOR	50
BLOWS FUSE	6
FUMES	6
Grand Total	18,530

All complaint
codes not shown



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

ODI RESUME

INVESTIGATION: EA01-001
 SUBJECT: Interior Compartment Fires
 PROMPTED BY: Owner Complaints (PE00-023)
 PRINCIPAL INVESTIGATOR: *David Langjahr*

DATE OPENED: 1-5-01
DATE CLOSED 31-JUL-01

MANUFACTURER: Ford Motor Company
 MODELS: Ford Contours, Mercury Mystiques and Cougars
 MODEL YEARS: 1996-1999

VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430

PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.

FAILURE REPORT SUMMARY

	ODI	MANUFACTURER	TOTAL
COMPLAINTS:	68**	approx. 2,600*	approx. 2,700*
FIRES:	<u>4</u>	89	<u>93</u>
INJ FIRES:	0	0	0
# INJURIES:	0	0	0
FAT FIRES:	0	0	0
#FATALS:	0	0	0
LAWSUITS:	0	9	9
OTHER:	0	approx. 13,000*	approx. 13,000*

DESCRIPTION OF OTHER: WARRANTY CLAIMS

ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).



























2006-7 GMT360/370 Door Trim



{ * }

{ * }



Base Switch Package



Uplevel Switch Package







Driver Door Module Short Circuit

VOQs

Data 9/28/11

13* Total

2006 – 8

2007 – 5

2.5/100K

2006 (2.3) & 2007 (2.5)

*3 report seeing flames. 3 Say caught on fire. 4 say odor/smoke/melt. 2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving
1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ has matching TREAD report.















U.S. Department of Transportation National Highway Traffic Safety Administration	Investigation:	EA 11-004	
	Prompted by:	Consumer Complaints and PE10-047	
	Date Opened:	04/11/2011	
	Investigator:	John Abbott	Reviewer: Scott Yon
	Approver:	Frank Borris	
	Subject:	Driver's Master Power Window Switch	

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	HONDA (AMERICAN HONDA MOTOR CO.)
Products:	2006 Honda CR-V
Population:	149,583
Problem Description:	Melting and/or burning of the master power window switch and related electrical system wiring components

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	5	28	29**
Crashes/Fires:	5	28	29**
Injury Incidents:	0	0	0
Fatality Incidents:	0	0	0
Other*:	0	0	0

*Description of Other:

** Count indicates duplicate reports received by ODI and manufacturer.

Number of true
"fires" unknown

ACTION / SUMMARY INFORMATION

Action: Open an Engineering Analysis

Summary:
 The Office of Defects Investigation (ODI) opened this investigation as PE10-047 based on three Vehicle Owner's Questionnaire reports alleging smoke and fire occurred inside the driver's door. The complainants reported that the master power window switch and, in some cases its wiring harness, had sustained heat related damage and required replacement. Since opening the investigation, ODI has received two additional reports.

 The reports provided by Honda in response to ODI's Information Request appear consistent with ODI's Vehicle Owner's Questionnaire reports.

2006 Honda CRV DDM

September 04. 2011 1:00AM (The Detroit News)

Honda recalling 86,000 vehicles in U.S. for fire, rollaway concerns

David Shepardson/ Detroit News Washington Bureau

Honda Motor Co. said early Sunday it is recalling nearly 86,000 vehicles in two separate campaigns — including one to address possible fire concerns.

With the new recalls, Honda has now called back more vehicles than it did in all of 2010.

Honda said it is recalling 80,111 2006 CR-V vehicles to replace the power window master switch — after the U.S. government said it had reports of five fires.

The design of the power window master switch can allow residue from interior cleaners to accumulate, which can, over time with switch use, cause the electrical contacts to degrade and lead to a fire in the switch, the Japanese automaker said.

Honda said no injuries or deaths have been reported in connection with the CR-V issue.

In April, the National Highway Traffic Safety Administration upgraded an investigation into the 2006 CR-V after the agency had received five reports alleging smoke and fire occurred inside the driver's door. It received another 24 complains that didn't include fires.

From The Detroit News: <http://detnews.com/article/20110904/AUTO01/109040323/Honda-recalling-86-000-vehicles-in-U.S.-for-fire--rollaway-concerns#ixzz1XCaXerj2>









Back-Up







2006 Honda CRV DDM

Honda Recalling Almost One Million Fit, CR-V and CR-Z Models

09/06/2011 | By: Huw Evans (Autoguide.com)

As a result of identifying problems with power window switches, Honda Motor Co. has announced it is recalling some 960,000 vehicles worldwide.

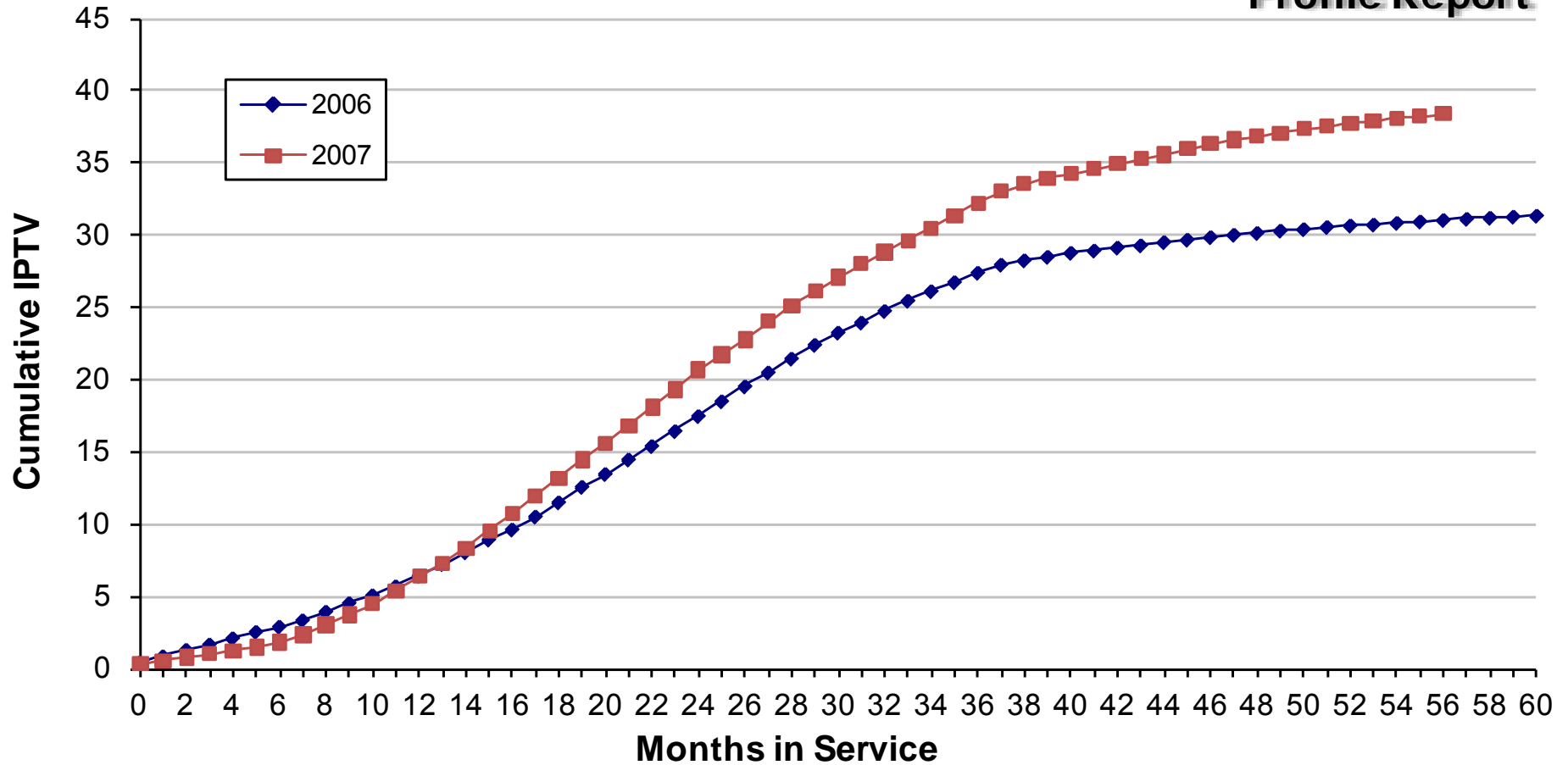
The recall is mostly related to 2006 to early 2010 Fit subcompacts (totaling almost 800,000). **In addition, in the U.S., the company is also recalling some 80,111 CR-Vs from the 2006 model year for similar problems.** The recall is a result of potential problems such as fire hazards that could result from faulty electrical contacts in the switches.





2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117

Profile Report



Data as of 8-30-11







Door Module Claims as of 8/30/11

Labor Codes (N2116 , N2117)

Causal Code Description	Total
COMPONENT-INOPERATIVE	6251
COMPONENT-SHORTED	4048
OBDII Code used	2061
COMPONENT-OPEN	1384
Module/Component-Shorted	1250
COMPONENT-INTERMITTENT	748
Module/Component-No/Incorrect Communication	428
OUT OF CALIBRATION	278
Wiring/Electrical/Sensors-Shorted	230
BURNED	192
BROKEN	135
CUSTOMER SATISFACTION	104
TECHNICAL SERVICE BULLETIN	84
Module/Component-Registers Incorrectly	68
REGISTERS INCORRECTLY	68
Wiring/Electrical/Sensors-No/Incorrect Communication	66
ELECTRICAL INTERFERENCE	59
Module/Component-Poor Contact	48
WORN	41
CLOGGED/RESTRICTED/BLOCKED	37
WEAK	29
WIRE-CUT/BROKEN/OPEN	28
LAMP(BULB)-DEFECTIVE	27
Wiring/Electrical/Sensors-Poor Contact	25
SOCKET-SHORTED	13
WIRE BURNED-INTERNAL HEAT	7
WIRE-BURNED-EXTERNAL HEAT	7
Grand Total	18530

All causal codes
not shown

Door Module Claims as of 8/30/11

Labor Codes (N2116 , N2117)

Complaint Code Descripton	Total
INOPERATIVE	13,657
Features/Controls/Displays - Other issues	1,012
INTERMITTENT	977
Features/Controls/Displays - Locks/Keys/Keyless Remote	655
Interior - Other issues	406
WON'T MAINTAIN ADJUST	156
Exterior - Other issues	136
SMOKE/STEAM	78
Features/Controls/Displays - Mirrors	60
ODOR	50
BLOWS FUSE	6
FUMES	6
Grand Total	18,530

All complaint
codes not shown



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

ODI RESUME

INVESTIGATION: EA01-001
 SUBJECT: Interior Compartment Fires
 PROMPTED BY: Owner Complaints (PE00-023)
 PRINCIPAL INVESTIGATOR: *David Langjahr*

DATE OPENED: 1-5-01
DATE CLOSED 31-JUL-01

MANUFACTURER: Ford Motor Company
 MODELS: Ford Contours, Mercury Mystiques and Cougars
 MODEL YEARS: 1996-1999

VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430

PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.

FAILURE REPORT SUMMARY

	ODI	MANUFACTURER	TOTAL
COMPLAINTS:	68**	approx. 2,600*	approx. 2,700*
FIRES:	4	89	93
INJ FIRES:	0	0	0
# INJURIES:	0	0	0
FAT FIRES:	0	0	0
#FATALS:	0	0	0
LAWSUITS:	0	9	9
OTHER:	0	approx. 13,000*	approx. 13,000*

DESCRIPTION OF OTHER: WARRANTY CLAIMS

ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).



























2006-7 GMT360/370 Door Trim



{ * }

{ * }



Base Switch Package



Uplevel Switch Package







Driver Door Module Short Circuit

VOQs

Data 3/18/11

10# Total

2006 – 7

2007 – 3

1.9/100K

2006 (2.2) & 2007 (1.5)

Data 9/28/11

13* Total

2006 – 8

2007 – 5

2.5/100K

2006 (2.3) & 2007 (2.5)

#3 report seeing flames. 3 Say caught on fire. 4 say odor/smoke/melt.

*2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving
1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle
(self extinguished) The latest VOQ has matching TREAD report.















U.S. Department of Transportation National Highway Traffic Safety Administration	Investigation:	EA 11-004	
	Prompted by:	Consumer Complaints and PE10-047	
	Date Opened:	04/11/2011	
	Investigator:	John Abbott	Reviewer: Scott Yon
	Approver:	Frank Borris	
	Subject:	Driver's Master Power Window Switch	

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	HONDA (AMERICAN HONDA MOTOR CO.)
Products:	2006 Honda CR-V
Population:	149,583
Problem Description:	Melting and/or burning of the master power window switch and related electrical system wiring components

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	5	28	29**
Crashes/Fires:	5	28	29**
Injury Incidents:	0	0	0
Fatality Incidents:	0	0	0
Other*:	0	0	0

*Description of Other:

** Count indicates duplicate reports received by ODI and manufacturer.

Number of true
"fires" unknown

ACTION / SUMMARY INFORMATION

Action: Open an Engineering Analysis

Summary:
 The Office of Defects Investigation (ODI) opened this investigation as PE10-047 based on three Vehicle Owner's Questionnaire reports alleging smoke and fire occurred inside the driver's door. The complainants reported that the master power window switch and, in some cases its wiring harness, had sustained heat related damage and required replacement. Since opening the investigation, ODI has received two additional reports.

 The reports provided by Honda in response to ODI's Information Request appear consistent with ODI's Vehicle Owner's Questionnaire reports.

2006 Honda CRV DDM

September 04. 2011 1:00AM (The Detroit News)

Honda recalling 86,000 vehicles in U.S. for fire, rollaway concerns

David Shepardson/ Detroit News Washington Bureau

Honda Motor Co. said early Sunday it is recalling nearly 86,000 vehicles in two separate campaigns — including one to address possible fire concerns.

With the new recalls, Honda has now called back more vehicles than it did in all of 2010.

Honda said it is recalling 80,111 2006 CR-V vehicles to replace the power window master switch — after the U.S. government said it had reports of five fires.

The design of the power window master switch can allow residue from interior cleaners to accumulate, which can, over time with switch use, cause the electrical contacts to degrade and lead to a fire in the switch, the Japanese automaker said.

Honda said no injuries or deaths have been reported in connection with the CR-V issue.

In April, the National Highway Traffic Safety Administration upgraded an investigation into the 2006 CR-V after the agency had received five reports alleging smoke and fire occurred inside the driver's door. It received another 24 complains that didn't include fires.

From The Detroit News: <http://detnews.com/article/20110904/AUTO01/109040323/Honda-recalling-86-000-vehicles-in-U.S.-for-fire--rollaway-concerns#ixzz1XCaXerj2>









Back-Up







2006 Honda CRV DDM

Honda Recalling Almost One Million Fit, CR-V and CR-Z Models

09/06/2011 | By: Huw Evans (Autoguide.com)

As a result of identifying problems with power window switches, Honda Motor Co. has announced it is recalling some 960,000 vehicles worldwide.

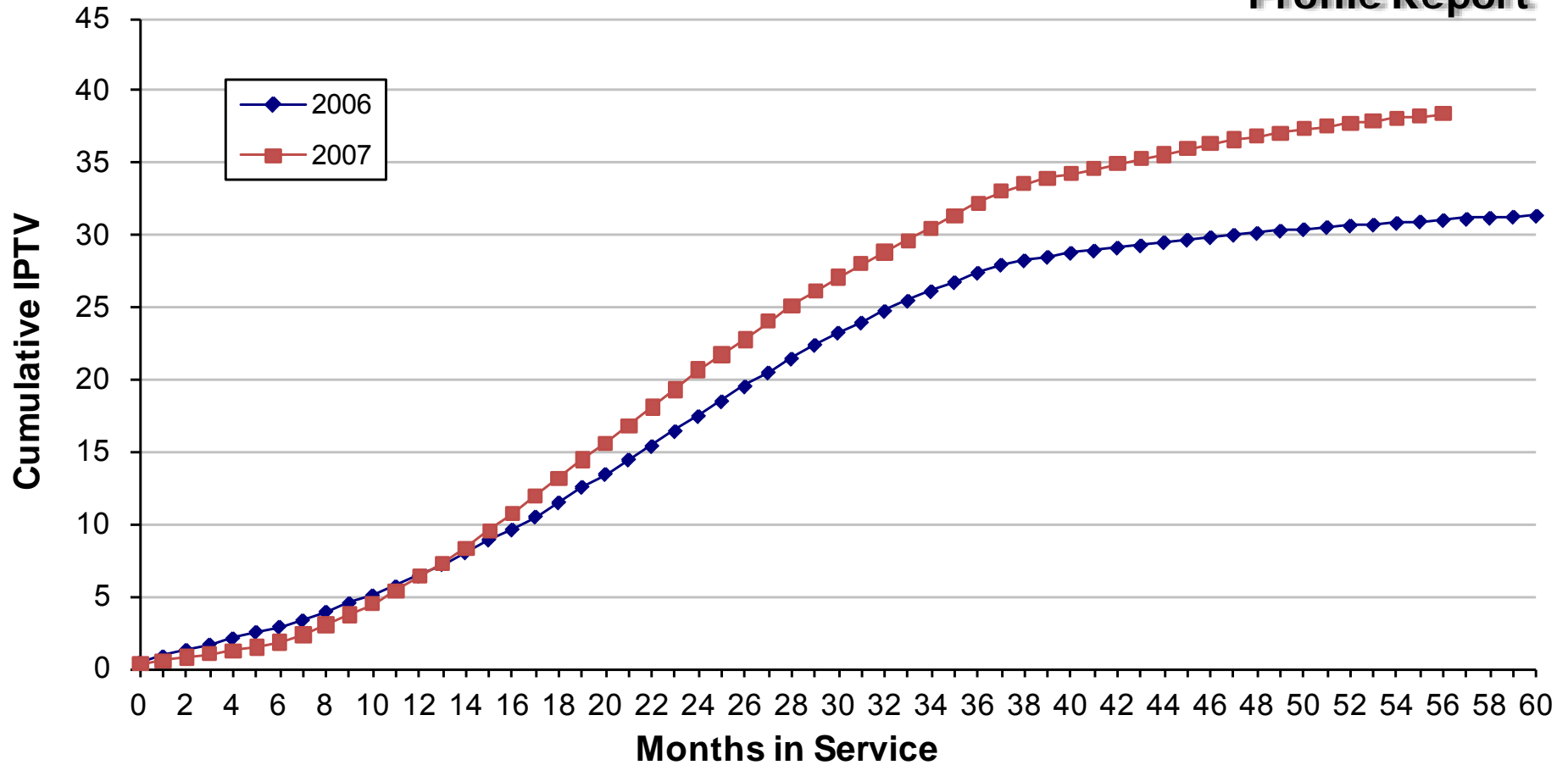
The recall is mostly related to 2006 to early 2010 Fit subcompacts (totaling almost 800,000). **In addition, in the U.S., the company is also recalling some 80,111 CR-Vs from the 2006 model year for similar problems.** The recall is a result of potential problems such as fire hazards that could result from faulty electrical contacts in the switches.





2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117

Profile Report









Door Module Claims as of 8/30/11

Labor Codes (N2116 , N2117)

Causal Code Description	Total
COMPONENT-INOPERATIVE	6251
COMPONENT-SHORTED	4048
OBDII Code used	2061
COMPONENT-OPEN	1384
Module/Component-Shorted	1250
COMPONENT-INTERMITTENT	748
Module/Component-No/Incorrect Communication	428
OUT OF CALIBRATION	278
Wiring/Electrical/Sensors-Shorted	230
BURNED	192
BROKEN	135
CUSTOMER SATISFACTION	104
TECHNICAL SERVICE BULLETIN	84
Module/Component-Registers Incorrectly	68
REGISTERS INCORRECTLY	68
Wiring/Electrical/Sensors-No/Incorrect Communication	66
ELECTRICAL INTERFERENCE	59
Module/Component-Poor Contact	48
WORN	41
CLOGGED/RESTRICTED/BLOCKED	37
WEAK	29
WIRE-CUT/BROKEN/OPEN	28
LAMP(BULB)-DEFECTIVE	27
Wiring/Electrical/Sensors-Poor Contact	25
SOCKET-SHORTED	13
WIRE BURNED-INTERNAL HEAT	7
WIRE-BURNED-EXTERNAL HEAT	7
Grand Total	18530

All causal codes
not shown

Door Module Claims as of 8/30/11

Labor Codes (N2116 , N2117)

Complaint Code Descripton	Total
INOPERATIVE	13,657
Features/Controls/Displays - Other issues	1,012
INTERMITTENT	977
Features/Controls/Displays - Locks/Keys/Keyless Remote	655
Interior - Other issues	406
WON'T MAINTAIN ADJUST	156
Exterior - Other issues	136
SMOKE/STEAM	78
Features/Controls/Displays - Mirrors	60
ODOR	50
BLOWS FUSE	6
FUMES	6
Grand Total	18,530

All complaint
codes not shown



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

ODI RESUME

INVESTIGATION: EA01-001
 SUBJECT: Interior Compartment Fires
 PROMPTED BY: Owner Complaints (PE00-023)
 PRINCIPAL INVESTIGATOR: *David Langjahr*

DATE OPENED: 1-5-01
DATE CLOSED 31-JUL-01

MANUFACTURER: Ford Motor Company
 MODELS: Ford Contours, Mercury Mystiques and Cougars
 MODEL YEARS: 1996-1999

VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430

PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.

FAILURE REPORT SUMMARY

	ODI	MANUFACTURER	TOTAL
COMPLAINTS:	68**	approx. 2,600*	approx. 2,700*
FIRES:	<u>4</u>	89	<u>93</u>
INJ FIRES:	0	0	0
# INJURIES:	0	0	0
FAT FIRES:	0	0	0
#FATALS:	0	0	0
LAWSUITS:	0	9	9
OTHER:	0	approx. 13,000*	approx. 13,000*

DESCRIPTION OF OTHER: WARRANTY CLAIMS

ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).































EA11004	11-Apr-11	HONDA (AMERICAN HONDA MOTOR CO.)	2006 HONDA CRV 2006 HONDA CR-V	Driver's Master Power Window Switch
---------	-----------	---	-----------------------------------	-------------------------------------

Summary **Opening Resume Population: 149,583**

Three VOQs reported that the master power window switch and, in some cases its wiring harness, had sustained heat related damage and required replacement. Since opening the investigation, ODI has received two additional reports. The reports provided by Honda in response to ODI's Information Request appear consistent with ODI's Vehicle Owner's Questionnaire reports. Based on the information provided by Honda in response to the PE10-047 and its ongoing analysis ODI is opening this Engineering Analysis to further study the issue.

3.34 VOQs per 100K













Make : HONDA Model : CR-V Year : 2006
Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.)
Crash : No Fire : Yes Number of Injuries: 0
ODI ID Number : 10375324 Number of Deaths: 0
Date of Failure: January 8, 2011
VIN : JHLRD78866C...
Component: ELECTRICAL SYSTEM

Summary:
WE HAVE A 2006 HONDA CR-V AND TONIGHT MY WIFE WAS DRIVING THE CAR AND OUT OF NOWHERE THE POWER WINDOW SWITCH STARTED TO SMOKE AND WAS ON FIRE!!

Make : HONDA Model : CR-V Year : 2006
Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.)
Crash : No Fire : Yes Number of Injuries: 0
ODI ID Number : 10343884 Number of Deaths: 0
Date of Failure: July 12, 2010
VIN : JHLRD77826C...
Component: ELECTRICAL SYSTEM



Summary:
WHILE DRIVING MY 2006 HONDA CR-V I NOTICED A VERY STRONG BURNING SMELL THAT SMELLED LIKE AN ELECTRICAL FIRE. IT WAS VERY STRONG AND I THOUGHT IT WAS COMING FROM THE VEHICLE IN FRONT OF ME. I WAS AT AN OUTLET CENTER IN LK GEORGE , NY WITH 4 OTHERS IN MY CAR. WE ALL WERE OVERWHELMED ON HOW STRONG THE ODOR WAS. I PULLED OUT OF THE OUTLET DRIVEWAY TO GET INTO THE ROAD SO I COULD TURN INTO THE NEXT OUTLET ENTRANCE. AS I TURNED INTO THE NEXT OUTLET ENTRANCE , MY DRIVER'S SIDE WINDOW WENT DOWN ON ITS OWN A FEW SECONDS LATER I NOTICED SMOKE COMING FROM THE MASTER WINDOW CONTROL AND FROM MY SPEAKER PANEL BELOW IT. I STOPPED THE CAR AND HAD EVERYONE GET OUT. .911 WAS CALLED AND A FIRETRUCK CAME. THE FIREMEN TOOK THE INSIDE PANEL OF MY CAR DOOR OFF AND FOUND THERE WERE BURNED ELECTRICAL WIRES THAT HAD CAUSED MELTING WITHIN THE DOOR. THERE IS NO RECALL ON THIS MODEL HONDA. I LOOKED UP THIS PROBLEM ONLINE AND FOUND THAT THE HONDA FIT WAS RECALLED FOR THIS VERY PROBLEM IN JANUARY,2010. THE ENTIRE WINDOW MASTER SWITCH AND IT'S CORRESPONDING WIRES HAD TO BE REPLACED AS WELL AS THE INSIDE DOOR PANEL. *TR



One of three VOQs referenced in PE10-047 questions to Honda

Make : HONDA Model : CR-V Year : 2006
Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.)
Crash : No Fire : Yes Number of Injuries: 0
ODI ID Number : 10321646 Number of Deaths: 0
Date of Failure: March 23, 2010
VIN : JHLRD78566C...
Component: ELECTRICAL SYSTEM



Summary:

ON MARCH 16, 2010, THE MAIN POWER WINDOW CONTROLS (LOCATED ON DRIVERS DOOR), BEGAN HAVING PROBLEMS. I COULD NO LONGER CLOSE THE FRONT RIGHT WINDOW FROM THIS CONTROL. I WAS ABLE TO OPEN THE FRONT RIGHT WINDOW AND WAS ABLE TO OPEN AND CLOSE THE THREE REMAINING POWER WINDOWS. THE POWER WINDOW SWITCH ON THE FRONT PASSENGER DOOR DID WORK (TO OPEN AND CLOSE THAT WINDOW). ON MARCH 23, 2010, I TURNED ON THE IGNITION FOR MY CRV AS I GOT READY TO GO TO WORK. I NOTICED AN INTENSE BURNING SMELL (OF PLASTIC) AND WAS ABLE TO TRACE IT TO THE DRIVER'S DOOR WITHIN SEVERAL MINUTES. I TURNED OFF MY VEHICLE AND TRIED TO EXAMINE THE DOOR FURTHER. SMOKE CAME OUT OF THE OPENINGS (LIKE THE SPEAKER COVER) OF THE DOOR PANEL. I NOTICED THAT THE CONTROL SWITCH FOR THE FRONT RIGHT WINDOW WAS NOW STICKING. I PULLED OUT THE POWER WINDOW FUSE FROM THE ENGINE FUSE BOX AND TOOK MY VEHICLE TO MY MECHANIC. UPON DISASSEMBLING THE FRONT DRIVER SIDE DOOR, THE MECHANIC WAS ABLE TO EXAMINE THE WIRING INSIDE THE DOOR AND ALL LOOKED NORMAL (NO SIGN OF BURNS). THEY TOOK OUT THE MAIN POWER WINDOW CONTROL SWITCH AND DISASSEMBLED THAT AND FOUND CLEAR BURN MARKS UNDERNEATH ONE SWITCH AND ON THE MOTHERBOARD ATTACHED TO IT. THEY WILL BE INSTALLING A BRAND NEW SWITCH TOMORROW THAT WAS ORDERED FROM HONDA. UNTIL THE SWITCH IS REPLACED, I DO NOT HAVE CONTROL OF THE POWER LOCKS FROM THE INSIDE, OPENING OR CLOSING THE WINDOWS, OR ADJUSTING THE REAR VIEW MIRRORS. I DO HAVE THE ORIGINAL SWITCH AVAILABLE FOR REVIEW OF THE DAMAGE. WHILE I DID NOT SEE FLAMES, I DO BELIEVE THAT THERE WAS A SMALL FIRE INSIDE THE POWER WINDOW SWITCH AND HAD THE CAR RUN ANY LONGER, THE SMOKE AND FIRE WOULD HAVE SPREAD AND COULD HAVE LED TO MORE SERIOUS CONSEQUENCES IF I HAD BEEN DRIVING (AND NOT PARKED) WHEN THIS OCCURRED.



One of three VOQs referenced in PE10-047 questions to Honda



Make : HONDA Model : CR-V Year : 2006
Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.)
Crash : No Fire : Yes Number of Injuries: 0
ODI ID Number : 10307287 Number of Deaths: 0
Date of Failure: January 25, 2010
VIN : JHLRD78866C...
Component: ELECTRICAL SYSTEM

Summary:

ON MONDAY, JANUARY 25, 2010, MY 2006 HONDA CRV WAS PARKED IN A LOT, TURNED OFF, FOR AT LEAST 10 MIN. WHILE I SAT IN THE DRIVER'S SEAT MAKING FOLLOW-UP SALES CALLS. A WHITE CLOUD OF SMOKE BEGAN TO RISE FROM THE MAIN POWER WINDOW CONTROL SWITCH SPECIFICALLY COMING FROM THE REAR LEFT BUTTON. IT SMELLED LIKE AN ELECTRICAL FIRE. WITHIN 5 SECONDS, FLAMES STARTED COMING OUT OF THE BUTTON. AFRAID, I GRABBED MY BOTTLE OF WATER, POURING HALF OF IT ON THE FLAMES. THE FLAMES ACTUALLY STOPPED, THE SMOKE CONTINUED. I Poured the rest of the bottle on it and finally the smoke subsided. IT WAS VERY FRIGHTENING AND LATE. I WENT HOME AND TOLD MY HUSBAND WHAT HAD HAPPENED. HE SUGGESTED I STOP AT OUR NEARBY SERVICE STATION AND ASK WHAT THEY THOUGHT. THE NEXT DAY I DID JUST THAT. TUESDAY, JANUARY 26 I PULLED INTO THAT SAME STATION, WHERE I HAVE MOST OF MY VEHICLE SERVICE WORK DONE. THEY REMOVED THE WHOLE CONTROL PANEL TO FIND IT HAD ACTUALLY MELTED AND BURN MARKS REMAINED ON THE FABRIC COVERING THE DOOR. I THEN HEADED FOR THE HONDA DEALERSHIP WHERE I HAD PURCHASED THE CAR. WITH THE CONTROL PANEL IN HAND, I SHOWED AND EXPLAINED TO THEM THE OBVIOUS PROBLEM. I WAS THEN TOLD THEY HAD NEVER HEARD OF ANYTHING LIKE THIS AND IT WOULD ONLY TAKE A DAY OR TWO FOR THEM TO REPLACE THE SWITCH, WHICH COST ME \$187.00. THEY GAVE ME A FREE LOANER CAR AND SENT ME ON MY WAY. THURSDAY JANUARY 28, I PICKED UP MY CAR, PAID THE BILL AND LEFT. AS I WAS DRIVING ON FRIDAY, JANUARY 29, LISTENING TO 1210 RADIO, WHERE THEY SPOKE OF THE HONDA RECALL OF THE FIT FOR THE EXACT SAME PROBLEM! I HAD ALREADY CALLED THE HONDA NATIONAL NUMBER, SPOKE WITH A CUSTOMER SERVICE REP. AND THEN HAD A CLAIM AGENT RETURN MY CALL. THESE CALLS OCCURRED ON TUESDAY, PRIOR TO MY ARRIVING AT THE HONDA DEALERSHIP. HIS RESPONSE WAS THE SAME AS THE HONDA DEALER ONLY MORE RUDE AND DEFENSIVE. SOMEONE HAD THE FIRST FIT WHICH HAD A WINDOW SWITCH FIRE! PERHAPS I HAD THE FIRST HONDA C-RV WHICH HAD A WINDOW SWITCH FIRE! *TW



One of three VOQs referenced in PE10-047 questions to Honda





{ * }

{ * }



Base Switch Package



Uplevel Switch Package





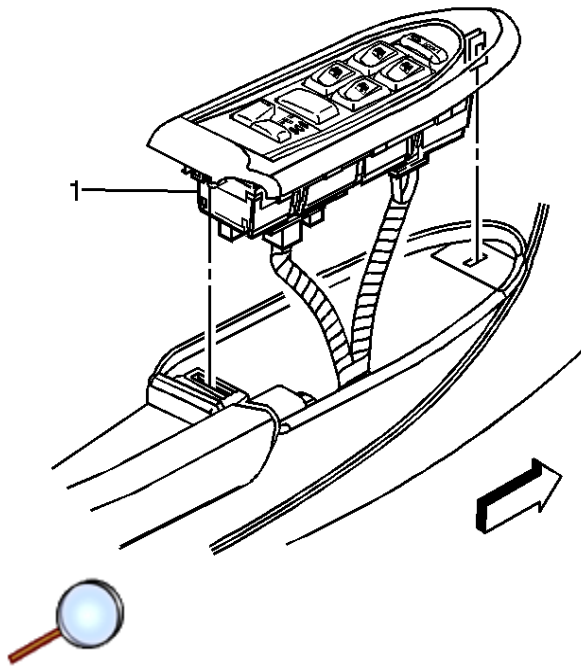






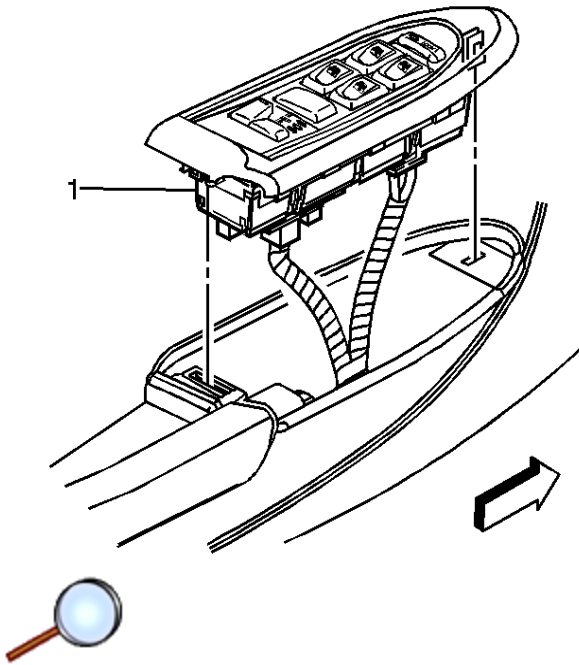
Door Lock and Side Window Switch Replacement - Driver Side

[Removal Procedure](#)



1. Lift up on the front edge of the switch panel in order to release the front retaining clip.
2. Lift up on the rear edge of the switch panel in order to release the 2 rear retaining clips.
3. If equipped, disconnect the electrical connectors from the driver door module (1).
4. If replacing only the driver door module, remove the module from the door trim panel.
5. Disconnect the remaining electrical connectors from the switch panel.
6. If replacing only the switch panel, retain the driver door module for transfer.
7. Remove the switch panel assembly from the vehicle

[Installation Procedure](#)



1. Install the driver door module (1) to the door trim panel.
2. Connect the electrical connector to the driver door module.
3. If replacing the switch panel, connect the remaining electrical connectors.

Important: When replacing the driver door module, the set up procedure must be performed.

4. If replacing the driver door module, program the driver door module. Refer to [Control Module References](#) for programming and setup information and [Personalization Description and Operation](#).
5. Install the switch panel to the door trim panel, ensuring the front and rear retaining clips are fully seated.