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2006-7 GMT360/370 Door Trim (Chevrolet Trailblazer shown)



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Switch Package

Uplevel Switch Package

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Driver Door Module Short Circuit

Data 1/31/12 (one added 11/7/11)

14* Total 2006 – 8

2007 – 6

2.9/100K 2006 (2.7) & 2007 (3.2)

*3 report seeing flames. 4 Say caught on fire. 7 say odor/smoke/melt. 2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving. 1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ is 11/17/11. 5 have a matching TREAD report (1 2006 & 4 2007).

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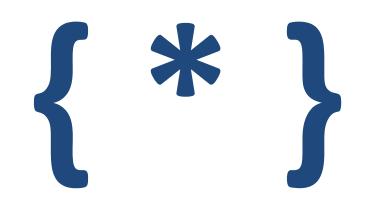
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U.S. Department of Transportation National Highway Traffic Safety Administration	Investigation: Prompted by: Date Opened: Investigator: Approver: Subject:	Consume 04/11/201 John Abb Frank Bor	r Complain I 1 ott		Reviewer:	Scott Yo	n	
	MANUFA	CTUREF	R & PROI	рист	INFORMATI	ON		
Manufacturer: HONDA (AMERICAN HONDA MOTOR CO.) Products: 2006 Honda CR-V Population: 149,583 Problem Description: Melting and/or burning of the master power window switch and related electrical system wiring components								
FAILURE REPORT SUMMARY								
ODI Manufacturer Total								
Complaints:			5		26		29**	
Crashes/Fires:			5		26		29**	
Injury Incidents:			0		0		0	
Fatality Incidents:		0		0		0		
Other*:		0		0		0		
*Description of Other:								
** Count indicates duplicate reports received by ODI and manufacturer. Number of t							rue	
ACTION / SUMMARY INFORMATION					"fires" unkno	own		
Action: Open an Engi	neering Analysis							
Summary:								
The Office of Defects Investigation (ODI) opened this investigation as PE10-047 based on three Vehicle Owner's Questionnaire reports alleging smoke and fire occurred inside the driver's door. The complainants reported that the master power window switch and, in some cases its wiring harness, had sustained heat related damage and required replacement. Since opening the investigation, ODI has received two additional reports.								
The reports provided by Honda in response to ODI's Information Request appear consistent with ODI's Vehicle Owner's Questionnaire reports. Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12 (2)-p.pdf Page 15 of 47								

2006 Honda CRV DDM

September 04. 2011 1:00AM (The Detroit News)

Honda recalling 86,000 vehicles in U.S. for fire, rollaway concerns

David Shepardson/ Detroit News Washington Bureau

Honda Motor Co. said early Sunday it is recalling nearly 86,000 vehicles in two separate campaigns — including one to address possible fire concerns.

With the new recalls, Honda has now called back more vehicles than it did in all of 2010.

Honda said it is recalling 80,111 2006 CR-V vehicles to replace the power window master switch — after the U.S. government said it had reports of five fires.

The design of the power window master switch can allow residue from interior cleaners to accumulate, which can, over time with switch use, cause the electrical contacts to degrade and lead to a fire in the switch, the Japanese automaker said.

Honda said no injuries or deaths have been reported in connection with the CR-V issue.

In April, the National Highway Traffic Safety Administration upgraded an investigation into the 2006 CR-V after the agency had received five reports alleging smoke and fire occurred inside the driver's door. It received another 24 complains that didn't include fires.

From The Detroit News: <u>http://detnews.com/article/20110904/AUTO01/109040323/Honda-recalling-86-000-vehicles-in-U.S.-for-fire--rollaway-concerns#ixzz1XCaXerj2</u>



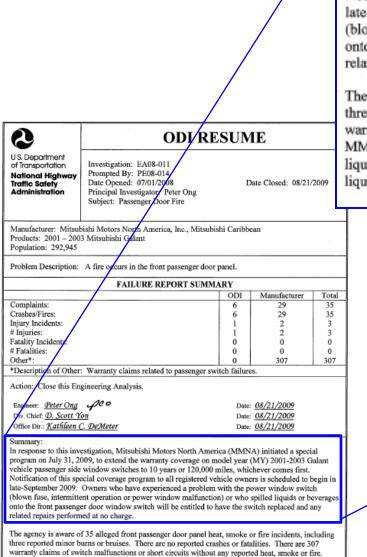
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MMNA inspection and analysis of fire-damaged door panels/switches found evidence of spilled liquids with high sugar content on the power window switches. MMNA claims the residue of these liquids led to a shorting/smoke/ fire condition inside the switch/door panel assembly.

Summary:

In response to this investigation, Mitsubishi Motors North America (MMNA) initiated a special program on July 31, 2009, to extend the warranty coverage on model year (MY) 2001-2003 Galant vehicle passenger side window switches to 10 years or 120,000 miles, whichever comes first. Notification of this special coverage program to all registered vehicle owners is scheduled to begin in late-September 2009. Owners who have experienced a problem with the power window switch (blown fuse, intermittent operation or power window malfunction) or who spilled liquids or beverages onto the front passenger door window switch will be entitled to have the switch replaced and any related repairs performed at no charge.

The agency is aware of 35 alleged front passenger door panel heat, smoke or fire incidents, including three reported minor burns or bruises. There are no reported crashes or fatalities. There are 307 warranty claims of switch malfunctions or short circuits without any reported heat, smoke or fire. MMNA inspection and analysis of fire-damaged door panels/switches found evidence of spilled liquids with high sugar content on the power window switches. MMNA claims the residue of these liquids led to a shorting/smoke/ fire condition inside the switch/door panel assembly.

(Continued on page two)

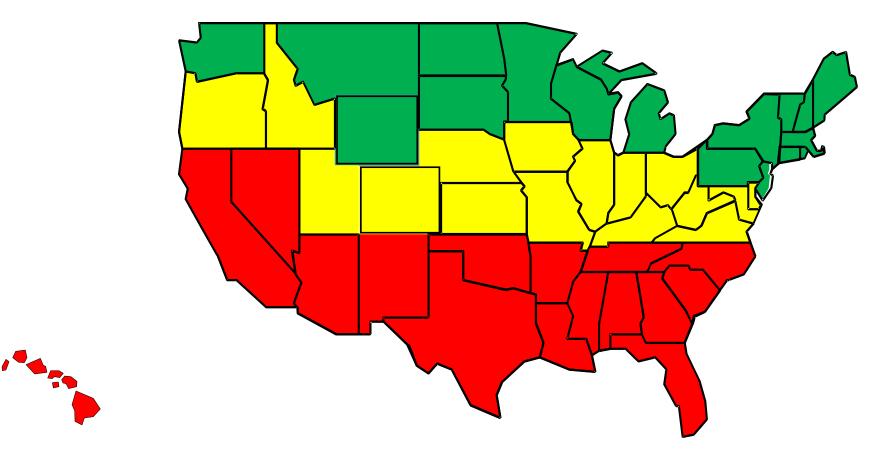
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Back-Up

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Hot, Moderate, and Cool States

Hot States: AL, AZ, AR, CA, FL, GA, HI, LA, MS, NC, NM, NV, OK, SC, TN, TX Moderate States: CO, DC, DE, IA, ID, IL, IN, KS, KY, MD, MO, NE, OH, OR, UT, VA, WV, WY Cool States: AK, CT, MA, ME, MI, MN, MT, ND, NH, NJ, NY, PA, RI, SD, VT, WA, WI



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2006 Honda CRV DDM

Honda Recalling Almost One Million Fit, CR-V and CR-Z Models 09/06/2011 | By: Huw Evans (Autoguide.com)

As a result of identifying problems with power window switches, Honda Motor Co. has announced it is recalling some 960,000 vehicles worldwide.

The recall is mostly related to 2006 to early 2010 Fit subcompacts (totaling almost 800,000). In addition, in the U.S., the company is also recalling some **80,111 CR-Vs from the 2006 model year for similar problems.** The recall is a result of potential problems such as fire hazards that could result from faulty electrical contacts in the switches.

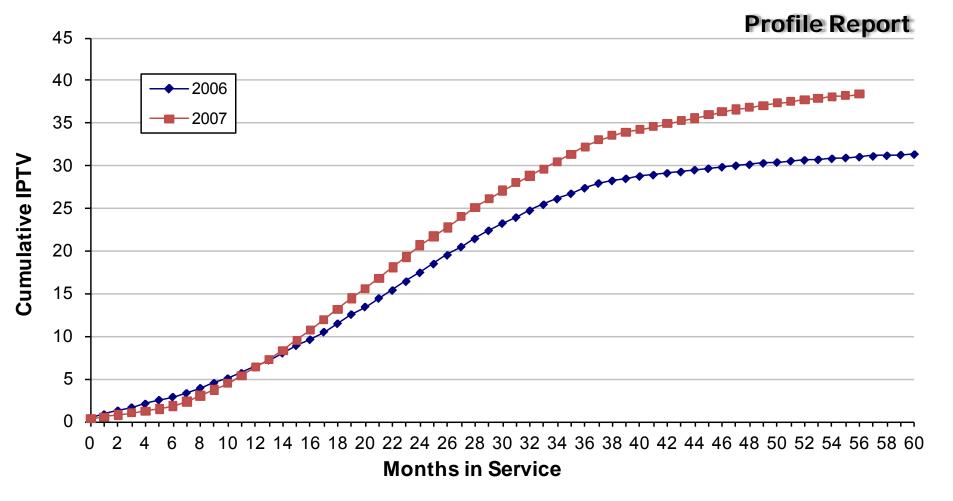


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2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117



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Canada

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Door Module Claims as of 2/1/12 Labor Codes (N2116, N2117)

Trouble Code	Problem Description	Cases
1-6C	COMPONENT-INOPERATIVE	6040
1-6G	COMPONENT-SHORTED	4015
1-OB	OBDII Code used	2039
1-6F	COMPONENT-OPEN	1377
0-6579	Module/Component-Shorted	1317
1-6D	COMPONENT-INTERMITTENT	722
0-6573	Module/Component-No/Incorrect Co	422
1-3L	OUT OF CALIBRATION	275
0-7079	Wiring/Electrical/Sensors-Shorted	231
1-1E	BURNED	188
1-1D	BROKEN	133
1-2W	LOOSE	114
1-93	TECHNICAL SERVICE BULLETIN	84
0-6581	Module/Component-Registers Incor	74
0-6017	Module/Component-Broken	69
0-7073	Wiring/Electrical/Sensors-No/Incorr	69
1-3X	REGISTERS INCORRECTLY	67
1-3A	MISADJUSTED/MISALIGNED	60
0-6583	Module/Component-Poor Contact	48
1-7W	ELECTRICAL INTERFERENCE	44
1-7L	WIRE-CUT/BROKEN/OPEN	24
0-7077	Wiring/Electrical/Sensors-Seized/B	23
1-6N	CONNECTOR-PARTIAL CONNECTE	15
1-6Z	SOCKET-SHORTED	13
0-2017	Surface (interior)-Broken	12
1-6M	CONNECTOR-DISCONNECTED	12
0-9094	Other-Follow operation	11
1-6B	COMPONENT-GROUND	11
1-7D	WIRE - SHORTED TO GROUND	11
1-6H	CONNECTOR-BENT/DAMAGED	7
1-7G	WIRE-BURNED-EXTERNAL HEAT	7
1-7H	WIRE BURNED-INTERNAL HEAT	7

All causal codes not shown

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Door Module Claims as of 2/1/12 Labor Codes (N2116, N2117)

68 070 64 68 68 94 47
964 668 394
68 394
394
17
41
35
19
92
85
75
75
56
54
49
47
38
37
36
31
31
31
30
24
24

18,207 Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12 (2)-p.pdf Page 35 of 47

All complaint codes not shown

From N100240 2003-07 GMT800 HVAC Blower Motor Relay Resistor Module

U.S. Department of Transportation National Highway Traffic Safety Administration	ODI RESUME						
INVESTIGATION: EA01-001 DATE OPENED: 1-5-01 SUBJECT: Interior Compartment Fires DATE CLOSED31-JUL-01 PROMPTED BY: Owner Complaints (PE00-023) PRINCIPAL INVESTIGATOR: David Langjahr							
MODEL YEARS: 199	urs, Mercury Mystiques and		gars (MY 1999) - 7,430				
	TION: The speed control resi re of the blower switch cause						
FAILURE REPORT SUMMARY							
	ODI	MANUFACTURER	TOTAL				
COMPLAINTS: FIRES: INJ FIRES: # INJURIÉS: FAT FIRES: #FATALS: LAWSUITS: OTHER:	68** 4 0 0 0 0 0 0 0	approx. 2,600* 89 0 0 0 0 0 9 approx. 13,000*	approx. 2.700* 93 0 0 0 0 0 9 approx. 13,000*				
DESCRIPTION OF O	THER: WARRANTY CLAI	MS					
ACTION: This Engine conduct a Safety Reca	ering Evaluation is closed. C Il #01V-230 (Ford #01S22).	On July 9, 2001, Ford notified	NHTSA of its intent to				
Q_08_e_2006-7 GMT360_370 DDM Function∖Pata ⊎pdated 1-31-12 (2)-p.pdf Page 36 ofRaturn							



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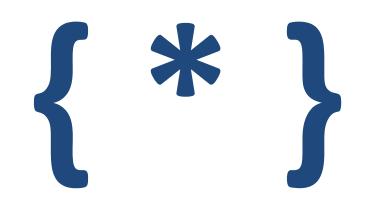
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2006-7 GMT360/370 Door Trim (Chevrolet Trailblazer shown)



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Base Switch Package

Uplevel Switch Package

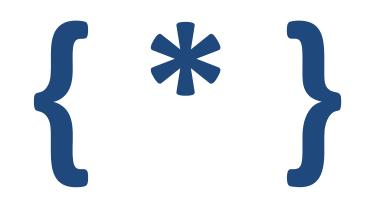
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Driver Door Module Short Circuit

Data 1/31/12 (one added 11/7/11)

14* Total 2006 – 8

2007 – 6

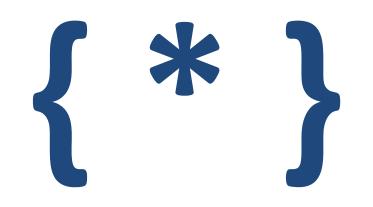
2.9/100K 2006 (2.7) & 2007 (3.2)

*3 report seeing flames. 4 Say caught on fire. 7 say odor/smoke/melt. 2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving. 1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ is 11/17/11. 5 have a matching TREAD report (1 2006 & 4 2007).

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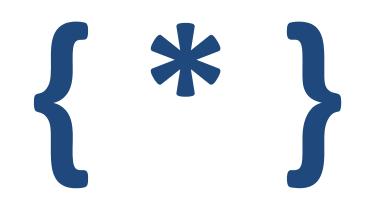
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U.S. Department of Transportation National Highway Traffic Safety Administration	Approver: F	Consumer Comp		Reviewer:	Scott Yo	on	
	MANUFAC	TURER & P	RODUCT	INFORMATI	ON		
Manufacturer: HONDA (AMERICAN HONDA MOTOR CO.) Products: 2006 Honda CR-V Population: 149,583 Problem Description: Melting and/or burning of the master power window switch and related electrical system wiring components							
	F/	AILURE REP	ORT SU	MMARY			1
					rer	Total	
Complaints:		5	5			29**	1
Crashes/Fires:		5		26		29**	
Injury Incidents:		0	0			0	
Fatality Incidents:		0	0			0	
Other*:		0		0		0	
*Description of Other:						`	
** Count indicates duplicate reports received by ODI and manufacturer.					Number of true		
ACTION / SUMMARY INFORMATION						"fires" unkn	own
Action: Open an Eng	ineering Analysis						
Summary:							-
The Office of Defects In Questionnaire reports al master power window si replacement. Since ope	lleging smoke and fi witch and, in some o	e occurred insid ases its wiring h	le the driv arness, h	er's door. The co ad sustained hea	mplainant t related d	s reported that the	
The reports provided by Owner's Questionnaire Q_08_e_2006-7							

2006 Honda CRV DDM

September 04. 2011 1:00AM (The Detroit News)

Honda recalling 86,000 vehicles in U.S. for fire, rollaway concerns

David Shepardson/ Detroit News Washington Bureau

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With the new recalls, Honda has now called back more vehicles than it did in all of 2010.

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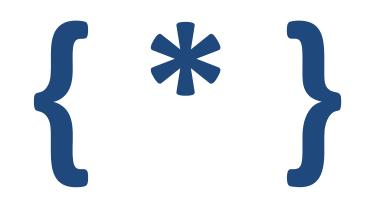
Honda said no injuries or deaths have been reported in connection with the CR-V issue.

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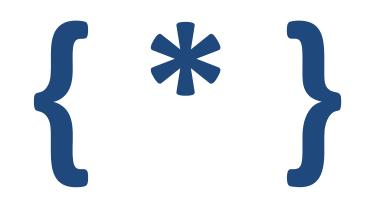
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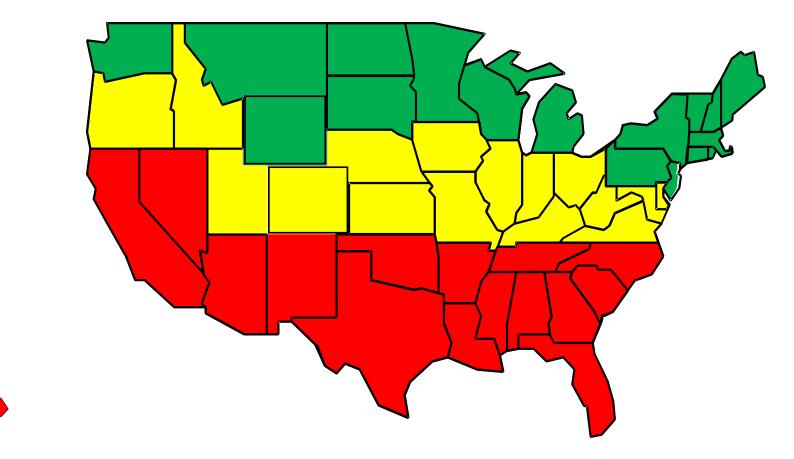
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Back-Up

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Hot, Moderate, and Cool States

Hot States: AL, AZ, AR, CA, FL, GA, HI, LA, MS, NC, NM, NV, OK, SC, TN, TX Moderate States: CO, DC, DE, IA, ID, IL, IN, KS, KY, MD, MO, NE, OH, OR, UT, VA, WV, WY Cool States: AK, CT, MA, ME, MI, MN, MT, ND, NH, NJ, NY, PA, RI, SD, VT, WA, WI



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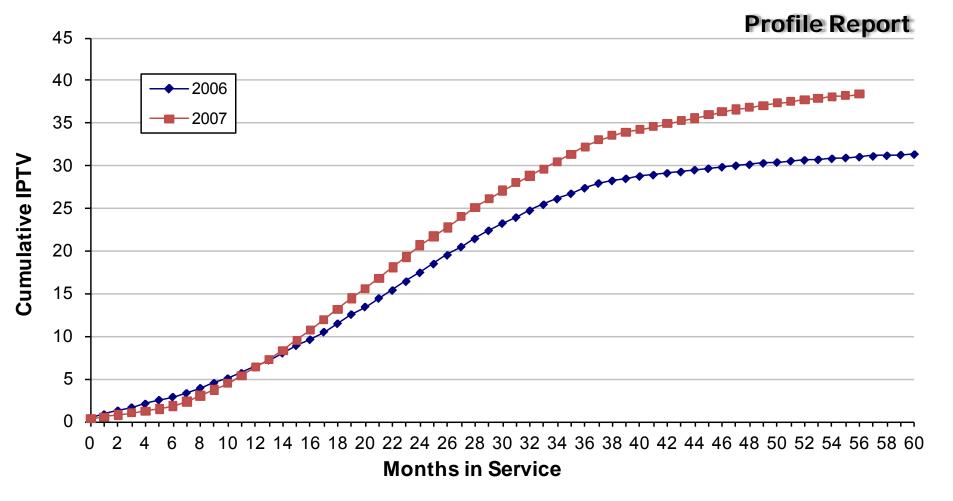


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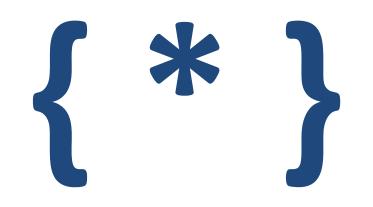
2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117



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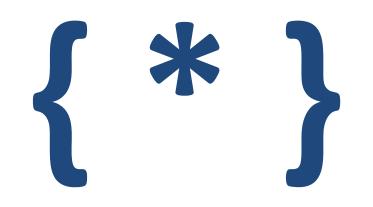
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Canada

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Door Module Claims as of 2/1/12 Labor Codes (N2116, N2117)

Trouble Code Problem Description		Cases
1-6C	COMPONENT-INOPERATIVE	
1-6G	COMPONENT-SHORTED	4015
1-OB	OBDII Code used	2039
1-6F	COMPONENT-OPEN	1377
0-6579	Module/Component-Shorted	1317
1-6D	COMPONENT-INTERMITTENT	722
0-6573	Module/Component-No/Incorrect Co	422
1-3L	OUT OF CALIBRATION	275
0-7079	Wiring/Electrical/Sensors-Shorted	231
1-1E	BURNED	188
1-1D	BROKEN	133
1-2W	LOOSE	114
1-93	TECHNICAL SERVICE BULLETIN	84
0-6581	Module/Component-Registers Incor	74
0-6017	Module/Component-Broken	69
0-7073	Wiring/Electrical/Sensors-No/Incorr	69
1-3X	REGISTERS INCORRECTLY	67
1-3A	MISADJUSTED/MISALIGNED	60
0-6583	Module/Component-Poor Contact	48
1-7W	ELECTRICAL INTERFERENCE	44
1-7L	WIRE-CUT/BROKEN/OPEN	24
0-7077	Wiring/Electrical/Sensors-Seized/B	23
1-6N	CONNECTOR-PARTIAL CONNECTE	15
1-6Z	SOCKET-SHORTED	13
0-2017	Surface (interior)-Broken	12
1-6M	CONNECTOR-DISCONNECTED	12
0-9094	Other-Follow operation	11
1-6B	COMPONENT-GROUND	11
1-7D	WIRE - SHORTED TO GROUND	11
1-6H	CONNECTOR-BENT/DAMAGED	7
1-7G	WIRE-BURNED-EXTERNAL HEAT	7
1-7H	WIRE BURNED-INTERNAL HEAT	7

All causal codes not shown

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Door Module Claims as of 2/1/12 Labor Codes (N2116, N2117)

WON'T MAINTAIN ADJUST147Exterior - Other issues135BINDS119LOOSE92CUSTOMER SATISFACTION85ENGAGE/DISENGAGE75SMOKE/STEAM75Features/Controls/Displays - Mirr56UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	Problem Description	Cases
INTERMITTENT964Features/Controls/Displays - Loci668Interior - Other issues394WON'T MAINTAIN ADJUST147Exterior - Other issues135BINDS119LOOSE92CUSTOMER SATISFACTION85ENGAGE/DISENGAGE75SMOKE/STEAM75Features/Controls/Displays - Mirr56UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	INOPERATIVE	13368
Features/Controls/Displays - Loci668Interior - Other issues394WON'T MAINTAIN ADJUST147Exterior - Other issues135BINDS119LOOSE92CUSTOMER SATISFACTION85ENGAGE/DISENGAGE75SMOKE/STEAM75Features/Controls/Displays - Mirr56UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	Features/Controls/Displays - Othe	1070
Interior - Other issues394WON'T MAINTAIN ADJUST147Exterior - Other issues135BINDS119LOOSE92CUSTOMER SATISFACTION85ENGAGE/DISENGAGE75SMOKE/STEAM75Features/Controls/Displays - Mirr56UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	INTERMITTENT	964
WON'T MAINTAIN ADJUST147Exterior - Other issues135BINDS119LOOSE92CUSTOMER SATISFACTION85ENGAGE/DISENGAGE75SMOKE/STEAM75Features/Controls/Displays - Mirr56UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	Features/Controls/Displays - Locl	668
Exterior - Other issues135BINDS119LOOSE92CUSTOMER SATISFACTION85ENGAGE/DISENGAGE75SMOKE/STEAM75Features/Controls/Displays - Mirr56UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	Interior - Other issues	394
BINDS119LOOSE92CUSTOMER SATISFACTION85ENGAGE/DISENGAGE75SMOKE/STEAM75Features/Controls/Displays - Mirr56UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	WON'T MAINTAIN ADJUST	147
LOOSE92CUSTOMER SATISFACTION85ENGAGE/DISENGAGE75SMOKE/STEAM75Features/Controls/Displays - Mirr56UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	Exterior - Other issues	135
CUSTOMER SATISFACTION85ENGAGE/DISENGAGE75SMOKE/STEAM75Features/Controls/Displays - Mirr56UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	BINDS	119
ENGAGE/DISENGAGE75SMOKE/STEAM75Features/Controls/Displays - Mirr56UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	LOOSE	92
SMOKE/STEAM75Features/Controls/Displays - Mirr56UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	CUSTOMER SATISFACTION	85
Features/Controls/Displays - Mirr56UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	ENGAGE/DISENGAGE	75
UNUSUAL GAGE READING54ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	SMOKE/STEAM	75
ODOR49LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	Features/Controls/Displays - Mirr	56
LOCKS/LOCKING UP47Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	UNUSUAL GAGE READING	54
Features/Controls/Displays - Ligh38THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	ODOR	49
THEFT DETERRENT LIGHT37Features/Controls/Displays - Gau36TECH BULLETIN31	LOCKS/LOCKING UP	47
Features/Controls/Displays - Gau36TECH BULLETIN31	Features/Controls/Displays - Ligh	38
TECH BULLETIN 31	THEFT DETERRENT LIGHT	37
	Features/Controls/Displays - Gau	36
WON'T TURN OFF 31	TECH BULLETIN	31
	WON'T TURN OFF	31
SERVICE ENGINE SOON 31	SERVICE ENGINE SOON	31
EXCESS EFFORT 30	EXCESS EFFORT	30
Drivability - Other issues 24	Drivability - Other issues	24
FIT 24	FIT	24

All complaint codes not shown

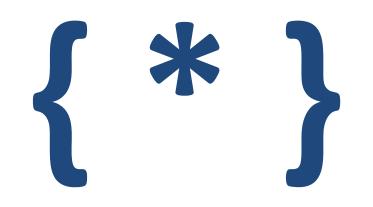
18,207 Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12-p.pdf Page 38 of 50

From N100240 2003-07 GMT800 HVAC Blower Motor Relay Resistor Module

U.S. Department of Transportation National Highway Traffic Safety Administration	ODI RESUME				
INVESTIGATION: EA01-001 SUBJECT: Interior Compartment Fires PROMPTED BY: Owner Complaints (PE00-023) PRINCIPAL INVESTIGATOR: David Langjahr					
MANUFACTURER: Ford Motor Company MODELS: Ford Contours, Mercury Mystiques and Cougars MODEL YEARS: <u>1996-1999</u> VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430					
PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.					
FAILURE REPORT SUMMARY					
	ODI	MANUFACTURER	TOTAL		
COMPLAINTS: FIRES: INJ FIRES: # INJURIËS: FAT FIRES: #FATALS: LAWSUITS: OTHER:	68** 4 0 0 0 0 0 0 0	approx. 2,600* 89 0 0 0 0 9 approx. 13,000*	approx. 2.700* 93 0 0 0 0 9 approx. 13,000*		
DESCRIPTION OF OTHER: WARRANTY CLAIMS ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).					



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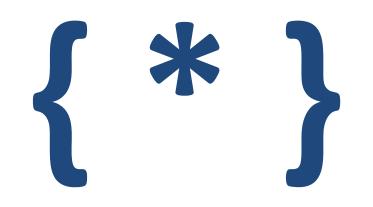
Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12-p.pdf Page 41 of 50



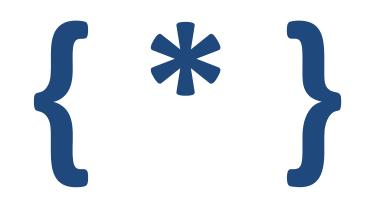
Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12-p.pdf Page 42 of 50



Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12-p.pdf Page 43 of 50



Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12-p.pdf Page 44 of 50



Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12-p.pdf Page 45 of 50



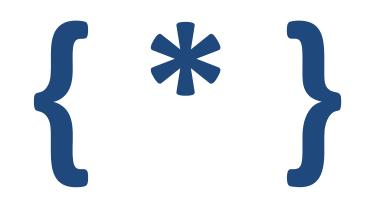
Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12-p.pdf Page 46 of 50



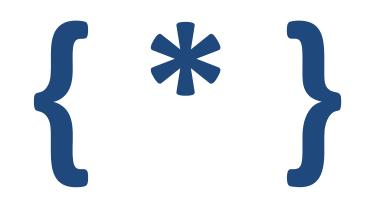
Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12-p.pdf Page 47 of 50



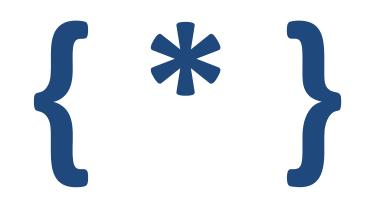
Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12-p.pdf Page 48 of 50



Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12-p.pdf Page 49 of 50



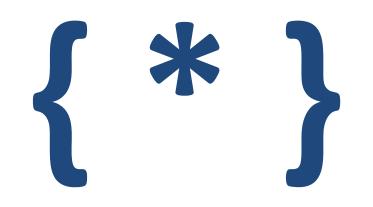
Q_08_e_2006-7 GMT360_370 DDM Function Data Updated 1-31-12-p.pdf Page 50 of 50



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2006-7 GMT360/370 Door Trim



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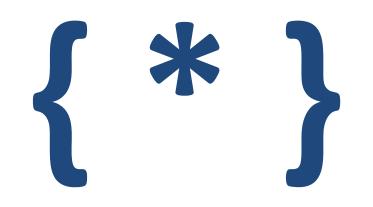




Base Switch Package

Uplevel Switch Package

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Driver Door Module Short Circuit

Data 9/28/11

13* Total

2006 – 8

2007 – 5

2.5/100K 2006 (2.3) & 2007 (2.5)

*3 report seeing flames. 3 Say caught on fire. 4 say odor/smoke/melt. 2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving 1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ has matching TREAD report.



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Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 12 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 13 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 14 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 15 of 54



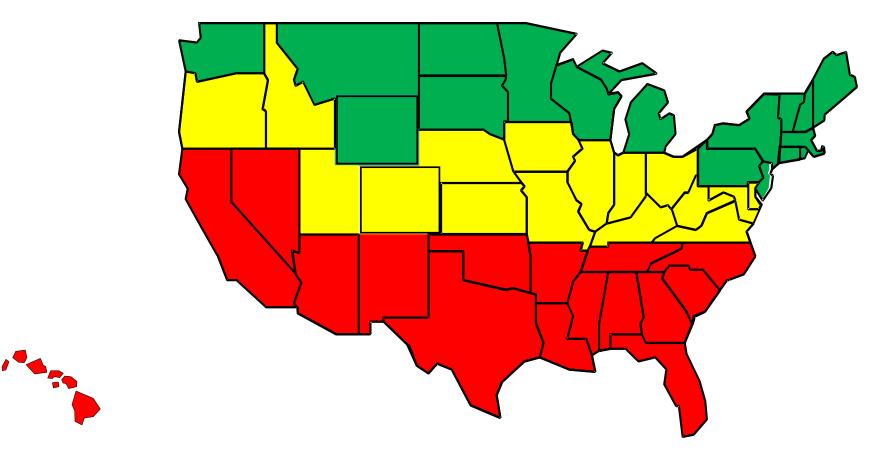
Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 16 of 54



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Hot, Moderate, and Cool States

Hot States: AL, AZ, AR, CA, FL, GA, HI, LA, MS, NC, NM, NV, OK, SC, TN, TX Moderate States: CO, DC, DE, IA, ID, IL, IN, KS, KY, MD, MO, NE, OH, OR, UT, VA, WV, WY Cool States: AK, CT, MA, ME, MI, MN, MT, ND, NH, NJ, NY, PA, RI, SD, VT, WA, WI



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U.S. Department of Transportation National Highway Traffic Safety Administration	Date Opened: 04 Investigator: Jo Approver: Fr	onsumer Complaints and #/11/2011	Reviewer: Sco	ott Yon		
	MANUFAC	TURER & PRODUC	INFORMATION			
Manufacturer: Products: Population:	HONDA (AMERICAN HONDA MOTOR CO.) 2006 Honda CR-V 149,583					
Problem Description:	em Description: Melting and/or burning of the master power window switch and related electrical system wiring components					
	FA	ILURE REPORT SU	MMARY			
		ODI	Manufacturer	Total		
Complaints:		5	26	29**		
Crashes/Fires:		5	26	29**		
Injury Incidents:		0	0	0		
Fatality Incidents:		0	0	0		
Other*:		0	0	0		
*Description of Other:						
** Count indicates duplicate reports received by ODI and manufacturer. Number of tr						
ACTION / SUMMARY INFORMATION "fires" unkno						
Action: Open an Engi	neering Analysis					
Summary:						
The Office of Defects Inv Questionnaire reports al master power window sw replacement. Since ope	leging smoke and fire vitch and, in some ca	e occurred inside the driv uses its wiring harness, h	er's door. The complai ad sustained heat relate			
The reports provided by Owner's Questionnaire r Q_08_e_2006-7 GM	eports.	o ODI's Information Required Door Module Function				



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Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 23 of 54



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Back-Up

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2006 Honda CRV DDM

Honda Recalling Almost One Million Fit, CR-V and CR-Z Models 09/06/2011 | By: Huw Evans (Autoguide.com)

As a result of identifying problems with power window switches, Honda Motor Co. has announced it is recalling some 960,000 vehicles worldwide.

The recall is mostly related to 2006 to early 2010 Fit subcompacts (totaling almost 800,000). In addition, in the U.S., the company is also recalling some **80,111 CR-Vs from the 2006 model year for similar problems.** The recall is a result of potential problems such as fire hazards that could result from faulty electrical contacts in the switches.

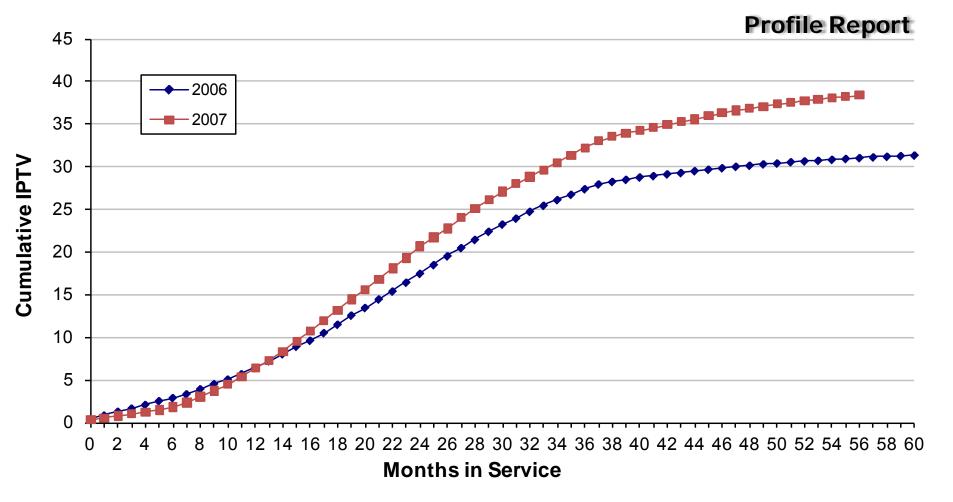


Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 34 of 54



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2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117



Data as of 8-30-11. Data as of 8-30-1. Data as of 8-30-2. Data as of 8



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Canada

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Door Module Claims as of 8/30/11

Labor Codes (N2116, N2117)

· · · · · ·	•		
Causal Code Description	Total		
COMPONENT-INOPERATIVE			
COMPONENT-SHORTED	4048		
OBDII Code used	2061		
COMPONENT-OPEN	1384		
Module/Component-Shorted	1250		
COMPONENT-INTERMITTENT			
Module/Component-No/Incorrect Communication	428		
OUT OF CALIBRATION	278		
Wiring/Electrical/Sensors-Shorted	230		
BURNED	192		
BROKEN	135		
CUSTOMER SATISFACTION	104		
TECHNICAL SERVICE BULLETIN	84		
Module/Component-Registers Incorrectly			
REGISTERS INCORRECTLY	68		
Wiring/Electrical/Sensors-No/Incorrect Communication	66		
ELECTRICAL INTERFERENCE	59		
Module/Component-Poor Contact	48		
WORN	41		
CLOGGED/RESTRICTED/BLOCKED	37		
WEAK	29		
WIRE-CUT/BROKEN/OPEN	28		
LAMP(BULB)-DEFECTIVE	27		
Wiring/Electrical/Sensors-Poor Contact	25		
SOCKET-SHORTED	13		
WIRE BURNED-INTERNAL HEAT			
WIRE-BURNED-EXTERNAL HEAT			
Grand Total	18530		
7 ONTOCO 970 Driven Deen Medule Eurofiem date 4.94			

All causal codes not shown

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Door Module Claims as of 8/30/11 Labor Codes (N2116, N2117)

Complaint Code Descripton		
INOPERATIVE		
Features/Controls/Displays - Other issues		
INTERMITTENT		
Features/Controls/Displays - Locks/Keys/Keyless Remote		
Interior - Other issues	406	
WON'T MAINTAIN ADJUST		
Exterior - Other issues		
SMOKE/STEAM		
Features/Controls/Displays - Mirrors		
ODOR	50	
BLOWS FUSE	6	
FUMES	6	
Grand Total	18,530	

All complaint codes not shown

From N100240 2003-07 GMT800 HVAC Blower Motor Relay Resistor Module

U.S. Department of Transportation National Highway Traffic Safety Administration	ODI RESUME						
INVESTIGATION: EA01-001 DATE OPENED: 1-5-01 SUBJECT: Interior Compartment Fires DATE CLOSED31-JUL-01 PROMPTED BY: Owner Complaints (PE00-023) PRINCIPAL INVESTIGATOR: David Langiabr							
MANUFACTURER: Ford Motor Company MODELS: Ford Contours, Mercury Mystiques and Cougars MODEL YEARS: <u>1996-1999</u> VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430							
PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.							
	FAILURE REPORT SUMMARY						
	ODI	MANUFACTURER	TOTAL				
COMPLAINTS: FIRES: INJ FIRES: # INJURIËS: FAT FIRES: #FATALS: LAWSUTTS: OTHER:	68** 4 0 0 0 0 0 0	approx. 2,600* 89 0 0 0 0 0 9 approx. 13,000*	approx. 2.700* 93 0 0 0 0 9 approx. 13,000*				
DESCRIPTION OF OTHER: WARRANTY CLAIMS ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).							



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Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 45 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 46 of 54



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Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 48 of 54



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Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 50 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 51 of 54



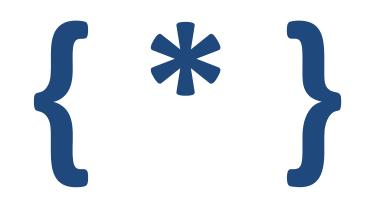
Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 52 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 53 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function data 1-31-12-p.pdf Page 54 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 1 of 45



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2006-7 GMT360/370 Door Trim



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 3 of 45





Base Switch Package

Uplevel Switch Package

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Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 7 of 45

Driver Door Module Short Circuit

Data 9/28/11

13* Total

2006 – 8

2007 – 5

2.5/100K 2006 (2.3) & 2007 (2.5)

*3 report seeing flames. 3 Say caught on fire. 4 say odor/smoke/melt. 2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving 1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ has matching TREAD report.

U.S. Department of Transportation National Highway Traffic Safety Administration	Prompted by: C Date Opened: D Investigator: J Approver: F	4/11/2011		Reviewer:	Scott Yo	n	
	MANUFAC	TURER & PR	орист	INFORMATI	DN		
Manufacturer: Products: Population: Problem Description:	HONDA (AMERIC 2006 Honda CR-V 149,583 Melting and/or bun wiring components	ning of the maste			d related e	electrical system	
	F/	JURE REPO		MMARY]
ODI Manufacturer Total							
Complaints:		5		26		29**	
Crashes/Fires:		5		26		29**	
Injury Incidents:		0		0		0	
Fatality Incidents:		0		0		0	
Other*:		0		0		0	
*Description of Other:		•					
** Count indicates duplicate reports received by ODI and manufacturer. Number						Number of t	rue
ACTION / SUMMARY INFORMATION						"fires" unkno	own
Action: Open an Eng	ineering Analysis						
Summary:							1
The Office of Defects In Questionnaire reports al master power window so replacement. Since ope	lleging smoke and fir witch and, in some c	e occurred inside ases its wiring ha	the drive mess, ha	er's door. The co id sustained heat	mplainants related da	s reported that the	
The reports provided by Owner's Questionnaire I Q_08_e_2006-7 G	reports.						



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 10 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 11 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 12 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 13 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 14 of 45



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U.S. Department of Transportation National Highway Traffic Safety Administration	Date Opened: 04 Investigator: Jo Approver: Fr	onsumer Complaints and //11/2011	Reviewer: Scot	t Yon			
	MANUFACT	URER & PRODUCT	INFORMATION				
Manufacturer: Products: Population:	HONDA (AMERICAN HONDA MOTOR CO.) 2006 Honda CR-V 149,583						
Problem Description:	Melting and/or burning of the master power window switch and related electrical system wiring components						
	FA	LURE REPORT SU	MMARY				
		ODI	Manufacturer	Total			
Complaints:		5	26	29**			
Crashes/Fires:		5	26	29**			
Injury Incidents:		0	0	0			
Fatality Incidents:		0	0	0			
Other*:		0	0	0			
*Description of Other:							
** Count indicates duplicate reports received by ODI and manufacturer. Number of 1							
ACTION / SUMMARY INFORMATION "fires" unkno							
Action: Open an Engi	ineering Analysis						
Summary:							
The Office of Defects Inv Questionnaire reports al master power window sw replacement. Since ope	leging smoke and fire witch and, in some ca	occurred inside the driv ses its wiring harness, h	er's door. The complain ad sustained heat relate	ants reported that the			
The reports provided by Owner's Questionnaire r Q_08_e_2006-7 GM	eports.	ODI's Information Requi					

2006 Honda CRV DDM

September 04. 2011 1:00AM (The Detroit News)

Honda recalling 86,000 vehicles in U.S. for fire, rollaway concerns

David Shepardson/ Detroit News Washington Bureau

Honda Motor Co. said early Sunday it is recalling nearly 86,000 vehicles in two separate campaigns — including one to address possible fire concerns.

With the new recalls, Honda has now called back more vehicles than it did in all of 2010.

Honda said it is recalling 80,111 2006 CR-V vehicles to replace the power window master switch — after the U.S. government said it had reports of five fires.

The design of the power window master switch can allow residue from interior cleaners to accumulate, which can, over time with switch use, cause the electrical contacts to degrade and lead to a fire in the switch, the Japanese automaker said.

Honda said no injuries or deaths have been reported in connection with the CR-V issue.

In April, the National Highway Traffic Safety Administration upgraded an investigation into the 2006 CR-V after the agency had received five reports alleging smoke and fire occurred inside the driver's door. It received another 24 complains that didn't include fires.

From The Detroit News: <u>http://detnews.com/article/20110904/AUTO01/109040323/Honda-recalling-86-000-vehicles-in-U.S.-for-fire--rollaway-concerns#ixzz1XCaXerj2</u>



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Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 19 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 20 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 21 of 45

Back-Up

Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 22 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 23 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 24 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 25 of 45

2006 Honda CRV DDM

Honda Recalling Almost One Million Fit, CR-V and CR-Z Models 09/06/2011 | By: Huw Evans (Autoguide.com)

As a result of identifying problems with power window switches, Honda Motor Co. has announced it is recalling some 960,000 vehicles worldwide.

The recall is mostly related to 2006 to early 2010 Fit subcompacts (totaling almost 800,000). In addition, in the U.S., the company is also recalling some **80,111 CR-Vs from the 2006 model year for similar problems.** The recall is a result of potential problems such as fire hazards that could result from faulty electrical contacts in the switches.

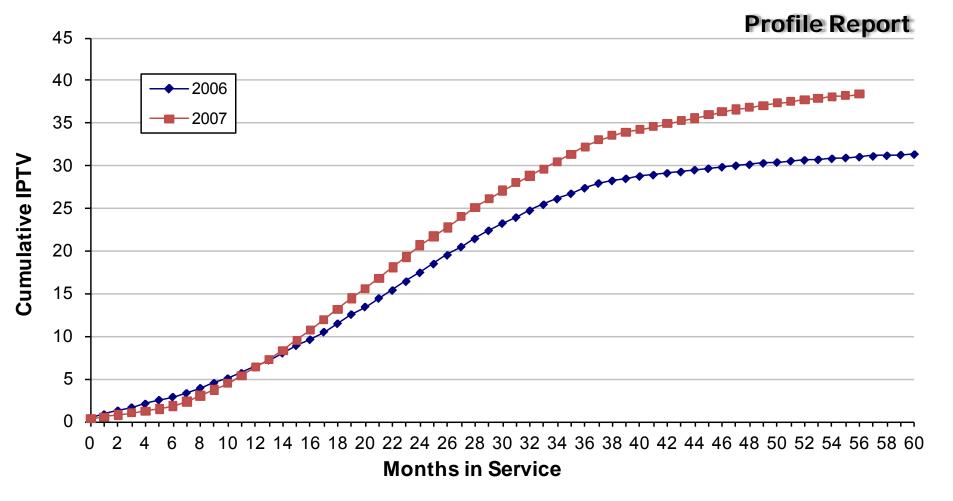


Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 27 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 28 of 45

2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117



Data as of 8-30-4_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 29 of 45



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Door Module Claims as of 8/30/11

Labor Codes (N2116, N2117)

· · · · ·				
Causal Code Description	Total			
COMPONENT-INOPERATIVE				
COMPONENT-SHORTED	4048			
OBDII Code used				
COMPONENT-OPEN				
Module/Component-Shorted				
COMPONENT-INTERMITTENT				
Module/Component-No/Incorrect Communication				
OUT OF CALIBRATION				
Wiring/Electrical/Sensors-Shorted				
BURNED				
BROKEN				
CUSTOMER SATISFACTION				
TECHNICAL SERVICE BULLETIN				
Module/Component-Registers Incorrectly				
REGISTERS INCORRECTLY				
Wiring/Electrical/Sensors-No/Incorrect Communication				
ELECTRICAL INTERFERENCE				
Module/Component-Poor Contact				
WORN				
CLOGGED/RESTRICTED/BLOCKED				
WEAK				
WIRE-CUT/BROKEN/OPEN				
LAMP(BULB)-DEFECTIVE	27			
Wiring/Electrical/Sensors-Poor Contact				
SOCKET-SHORTED	13 7			
WIRE BURNED-INTERNAL HEAT				
WIRE-BURNED-EXTERNAL HEAT	7			
Grand Total	18530			
7 CMT260 270 Driver Deer Medule Eurotion ISP 10.4				

All causal codes not shown

Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 32 of 45

Door Module Claims as of 8/30/11 Labor Codes (N2116, N2117)

Complaint Code Descripton	Total	
INOPERATIVE		
Features/Controls/Displays - Other issues		
INTERMITTENT	977	
Features/Controls/Displays - Locks/Keys/Keyless Remote	655	
Interior - Other issues	406	
WON'T MAINTAIN ADJUST	156	
Exterior - Other issues	136	
SMOKE/STEAM	78	
Features/Controls/Displays - Mirrors	60	
ODOR	50	
BLOWS FUSE	6	
FUMES	6	
Grand Total	18,530	

All complaint codes not shown

From N100240 2003-07 GMT800 HVAC Blower Motor Relay Resistor Module

U.S. Department of Transportation National Highway Traffic Safety Administration	ODI RESUME				
INVESTIGATION: EA01-001 DATE OPENED: 1-5-01 SUBJECT: Interior Compartment Fires DATE CLOSED31-JUL-01 PROMPTED BY: Owner Complaints (PE00-023) PRINCIPAL INVESTIGATOR: David Langjahr					
MANUFACTURER: Ford Motor Company MODELS: Ford Contours, Mercury Mystiques and Cougars MODEL YEARS: <u>1996-1999</u> VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430					
PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.					
	FAILURE REPORT SUMMARY				
	ODI	MANUFACTURER	TOTAL		
COMPLAINTS: FIRES: INJ FIRES: # INJURIÉS: FAT FIRES: #FATALS: LAWSUITS: OTHER:	68** 4 0 0 0 0 0 0	approx. 2,600* 89 0 0 0 0 0 9 approx. 13,000*	approx, 2,700* 93 0 0 0 0 9 approx. 13,000*		
DESCRIPTION OF OTHER: WARRANTY CLAIMS ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).					

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Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 37 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 38 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 39 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 40 of 45



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Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 42 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 43 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 44 of 45



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 10-4-11-p.pdf Page 45 of 45



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Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 2 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 3 of 54

2006-7 GMT360/370 Door Trim



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 4 of 54





Base Switch Package

Uplevel Switch Package

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Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 8 of 54

Driver Door Module Short Circuit

Data 9/28/11

13* Total

2006 – 8

2007 – 5

2.5/100K 2006 (2.3) & 2007 (2.5)

*3 report seeing flames. 3 Say caught on fire. 4 say odor/smoke/melt. 2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving 1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ has matching TREAD report.



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Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 11 of 54



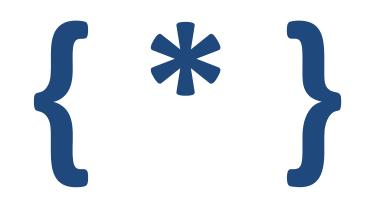
Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 12 of 54



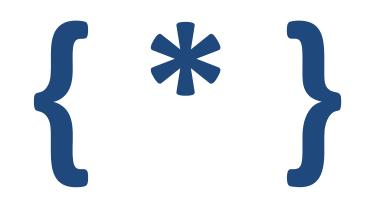
Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 13 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 14 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 15 of 54



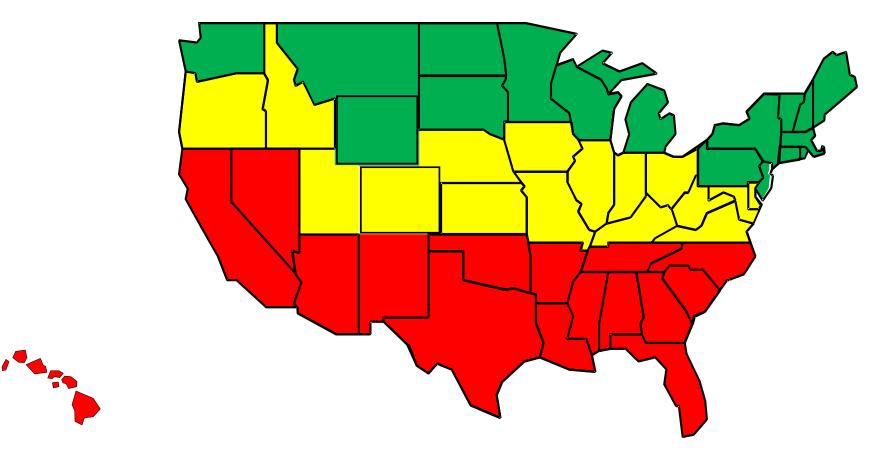
Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 16 of 54



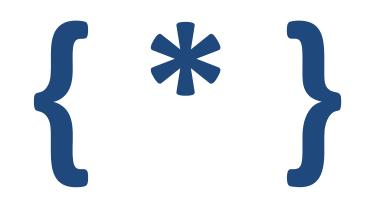
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Hot, Moderate, and Cool States

Hot States: AL, AZ, AR, CA, FL, GA, HI, LA, MS, NC, NM, NV, OK, SC, TN, TX Moderate States: CO, DC, DE, IA, ID, IL, IN, KS, KY, MD, MO, NE, OH, OR, UT, VA, WV, WY Cool States: AK, CT, MA, ME, MI, MN, MT, ND, NH, NJ, NY, PA, RI, SD, VT, WA, WI



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U.S. Department of Transportation National Highway Traffic Safety Administration	Investigation: Prompted by: Date Opened: Investigator: Approver: Subject:	Consumer C 4/11/2011 ohn Abbott Frank Borris	-		Reviewer:	Scott Y	on		
MANUFACTURER & PRODUCT INFORMATION									
Manufacturer: HONDA (AMERICAN HONDA MOTOR CO.) Products: 2006 Honda CR-V Population: 149,583 Problem Description: Melting and/or burning of the master power window switch and related electrical system									
roben beschpton.	wiring components								
	E/	AILURE R	EPOR		IMARY				
ODI Manufacturer Total									
Complaints:			5		26		29**		
Crashes/Fires:			5		26		29**		
Injury Incidents:			0		0		0		
Fatality Incidents:		0		0		0			
Other*:			0		0		0		
*Description of Other:									
** Count indicates duplic	ate reports receive	i by ODI and	d manuf	facturer.			Number of	f true	
ACTION / SUMMARY INFORMATION "fires" unkno							nown		
Action: Open an Engi	neering Analysis								
Summary:									
The Office of Defects In Questionnaire reports al master power window sy replacement. Since ope	leging smoke and f witch and, in some (re occurred ases its wiri	inside th ing ham	he drive iess, ha	r's door. The co d sustained hea	mplainant t related d	ts reported that the	1	
The reports provided by Owner's Questionnaire r Q_08_e_2006-7 G	eports.								

2006 Honda CRV DDM

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With the new recalls, Honda has now called back more vehicles than it did in all of 2010.

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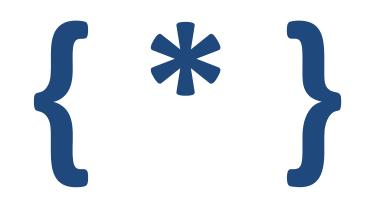
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Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 23 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 24 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 25 of 54



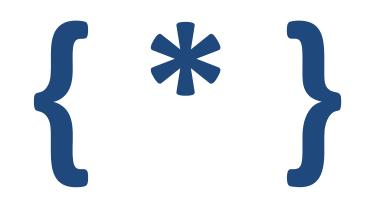
Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 26 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 27 of 54

Back-Up

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2006 Honda CRV DDM

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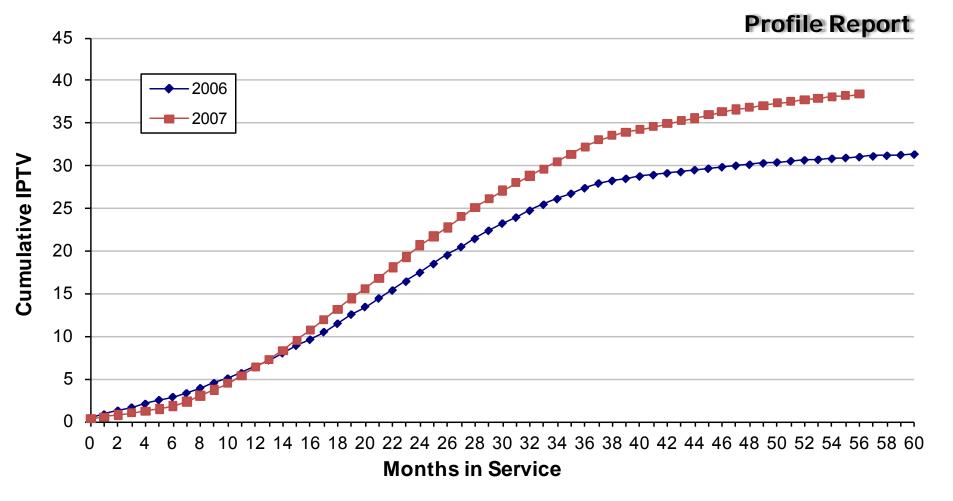


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2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117



Data as of 8-30-4_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 36 of 54



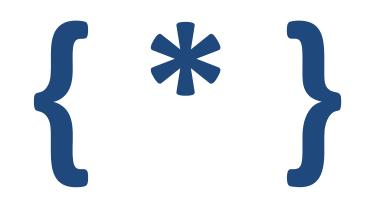
Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 37 of 54



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Canada

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Door Module Claims as of 8/30/11

Labor Codes (N2116, N2117)

Causal Code Description	Total		
COMPONENT-INOPERATIVE	6251		
COMPONENT-SHORTED	4048		
OBDII Code used	2061		
COMPONENT-OPEN			
Module/Component-Shorted			
COMPONENT-INTERMITTENT			
Module/Component-No/Incorrect Communication	428		
OUT OF CALIBRATION	278		
Wiring/Electrical/Sensors-Shorted	230		
BURNED	192		
BROKEN	135		
CUSTOMER SATISFACTION	104		
TECHNICAL SERVICE BULLETIN	84		
Module/Component-Registers Incorrectly	68		
REGISTERS INCORRECTLY	68		
Wiring/Electrical/Sensors-No/Incorrect Communication	66		
ELECTRICAL INTERFERENCE	59		
Module/Component-Poor Contact	48		
WORN	41		
CLOGGED/RESTRICTED/BLOCKED	37		
WEAK	29		
WIRE-CUT/BROKEN/OPEN	28		
LAMP(BULB)-DEFECTIVE	27		
Wiring/Electrical/Sensors-Poor Contact	25		
SOCKET-SHORTED	13		
WIRE BURNED-INTERNAL HEAT	7		
WIRE-BURNED-EXTERNAL HEAT	7		
Grand Total	18530		
7 CMT260, 270 Driver Deer Medule Euletion ISP 11.1	11 0 0/		

All causal codes not shown

Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 41 of 54

Door Module Claims as of 8/30/11 Labor Codes (N2116, N2117)

Complaint Code Descripton	
INOPERATIVE	
Features/Controls/Displays - Other issues	
INTERMITTENT	977
Features/Controls/Displays - Locks/Keys/Keyless Remote	655
Interior - Other issues	406
WON'T MAINTAIN ADJUST	156
Exterior - Other issues	
SMOKE/STEAM	78
Features/Controls/Displays - Mirrors	60
ODOR	50
BLOWS FUSE	6
FUMES	6
Grand Total	18,530

All complaint codes not shown

From N100240 2003-07 GMT800 HVAC Blower Motor Relay Resistor Module

U.S. Department of Transportation National Highway Traffic Safety Administration	ODI RESUME						
INVESTIGATION: EA01-001 DATE OPENED: 1-5-01 SUBJECT: Interior Compartment Fires PROMPTED BY: Owner Complaints (PE00-023) PRINCIPAL INVESTIGATOR: David Langiahr DATE OPENED: 1-5-01 DATE CLOSED31-JUL-01							
MANUFACTURER: Ford Motor Company MODELS: Ford Contours, Mercury Mystiques and Cougars MODEL YEARS: <u>1996-1999</u> VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430							
PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.							
	FAILURE REPORT SUMMARY						
	ODI	MANUFACTURER	TOTAL				
COMPLAINTS: FIRES: INJ FIRES: # INJURIÊS: FAT FIRES: #FATALS: LAWSUITS: OTHER:	68** 4 0 0 0 0 0 0 0	approx. 2,600* 89 0 0 0 0 9 approx. 13,000*	approx. 2,700* 93 0 0 0 0 9 approx. 13,000*				
DESCRIPTION OF OTHER: WARRANTY CLAIMS ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).							

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Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 44 of 54



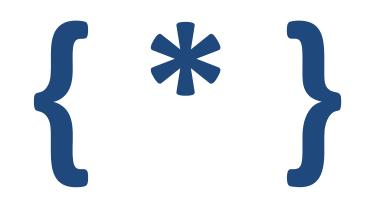
Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 45 of 54



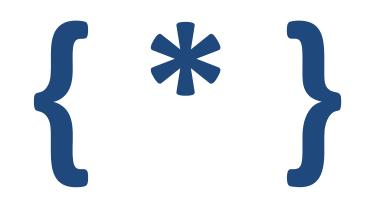
Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 46 of 54



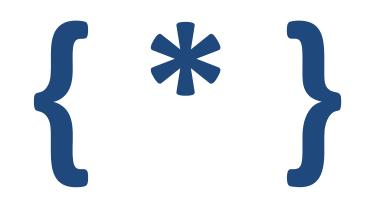
Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 47 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 48 of 54



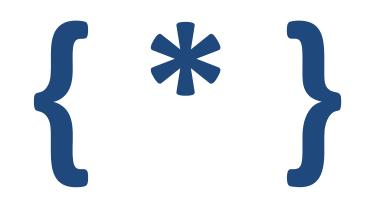
Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 49 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 50 of 54



Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 51 of 54



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Q_08_e_2006-7 GMT360_370 Driver Door Module Function ISR 11-1-11-p.pdf Page 53 of 54



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Q_08_e_2006-7 GMT360_370 Driver Door Module Function Special Mtg 10-19-11-p.pdf Page 2 of 46

2006-7 GMT360/370 Door Trim



Q_08_e_2006-7 GMT360_370 Driver Door Module Function Special Mtg 10-19-11-p.pdf Page 3 of 46





Base Switch Package

Uplevel Switch Package

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Q_08_e_2006-7 GMT360_370 Driver Door Module Function Special Mtg 10-19-11-p.pdf Page 6 of 46



Q_08_e_2006-7 GMT360_370 Driver Door Module Function Special Mtg 10-19-11-p.pdf Page 7 of 46

Driver Door Module Short Circuit

Data 9/28/11

13* Total

2006 – 8

2007 – 5

2.5/100K 2006 (2.3) & 2007 (2.5)

*3 report seeing flames. 3 Say caught on fire. 4 say odor/smoke/melt. 2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving 1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ has matching TREAD report.

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Q_08_e_2006-7 GMT360_370 Driver Door Module Function Special Mtg 10-19-11-p.pdf Page 11 of 46



Q_08_e_2006-7 GMT360_370 Driver Door Module Function Special Mtg 10-19-11-p.pdf Page 12 of 46



Q_08_e_2006-7 GMT360_370 Driver Door Module Function Special Mtg 10-19-11-p.pdf Page 13 of 46



Q_08_e_2006-7 GMT360_370 Driver Door Module Function Special Mtg 10-19-11-p.pdf Page 14 of 46



Q_08_e_2006-7 GMT360_370 Driver Door Module Function Special Mtg 10-19-11-p.pdf Page 15 of 46

U.S. Department of Transportation National Highway Traffic Safety Administration	Date Opened: 04 Investigator: Jo Approver: Fr	onsumer Complaints and 4/11/2011	Reviewer:	Scott Yon		
	MANUFAC	TURER & PRODUC	TINFORMATIC	N		
Manufacturer: Products: Population: Problem Description:	2006 Honda CR-V 149,583	AN HONDA MOTOR CO.		I related electr	ical system	-
	FA	ILURE REPORT SU	MMARY			
		ODI	Manufactur	er	Total	1
Complaints:		5	26		29**	
Crashes/Fires:		5	26		29**	
Injury Incidents:		0	0		0	
Fatality Incidents:		0	0		0	
Other*:		0	0		0	
*Description of Other:				· · ·		
** Count indicates duplic	** Count indicates duplicate reports received by ODI and manufacturer. Number of t					rue
ACTION / SUMMARY INFORMATION "fires" unkn					owr	
Action: Open an Engi	neering Analysis					
Summary: The Office of Defects Inv Questionnaire reports all	eging smoke and fire	e occurred inside the driv	er's door. The con	nplainants rep	orted that the	
master power window sw replacement. Since oper The reports provided by Owner's Questionnaire re	ning the investigation Honda in response t eports.	n, ODI has received two	additional reports. Jest appear consis	tent with ODI's		

2006 Honda CRV DDM

September 04. 2011 1:00AM (The Detroit News)

Honda recalling 86,000 vehicles in U.S. for fire, rollaway concerns

David Shepardson/ Detroit News Washington Bureau

Honda Motor Co. said early Sunday it is recalling nearly 86,000 vehicles in two separate campaigns — including one to address possible fire concerns.

With the new recalls, Honda has now called back more vehicles than it did in all of 2010.

Honda said it is recalling 80,111 2006 CR-V vehicles to replace the power window master switch — after the U.S. government said it had reports of five fires.

The design of the power window master switch can allow residue from interior cleaners to accumulate, which can, over time with switch use, cause the electrical contacts to degrade and lead to a fire in the switch, the Japanese automaker said.

Honda said no injuries or deaths have been reported in connection with the CR-V issue.

In April, the National Highway Traffic Safety Administration upgraded an investigation into the 2006 CR-V after the agency had received five reports alleging smoke and fire occurred inside the driver's door. It received another 24 complains that didn't include fires.

From The Detroit News: <u>http://detnews.com/article/20110904/AUTO01/109040323/Honda-recalling-86-000-vehicles-in-U.S.-for-fire--rollaway-concerns#ixzz1XCaXerj2</u>

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Q_08_e_2006-7 GMT360_370 Driver Door Module Function Special Mtg 10-19-11-p.pdf Page 20 of 46



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Back-Up

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2006 Honda CRV DDM

Honda Recalling Almost One Million Fit, CR-V and CR-Z Models 09/06/2011 | By: Huw Evans (Autoguide.com)

As a result of identifying problems with power window switches, Honda Motor Co. has announced it is recalling some 960,000 vehicles worldwide.

The recall is mostly related to 2006 to early 2010 Fit subcompacts (totaling almost 800,000). In addition, in the U.S., the company is also recalling some **80,111 CR-Vs from the 2006 model year for similar problems.** The recall is a result of potential problems such as fire hazards that could result from faulty electrical contacts in the switches.

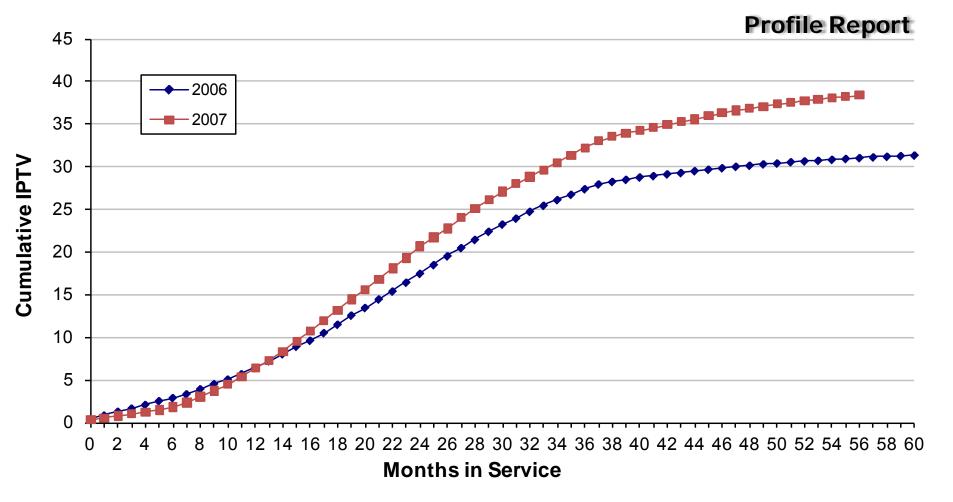


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2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117



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Door Module Claims as of 8/30/11

Labor Codes (N2116, N2117)

•	•		
Causal Code Description	Total		
COMPONENT-INOPERATIVE			
COMPONENT-SHORTED	4048		
OBDII Code used	2061		
COMPONENT-OPEN	1384		
Module/Component-Shorted	1250		
COMPONENT-INTERMITTENT	748		
Module/Component-No/Incorrect Communication	428		
OUT OF CALIBRATION	278		
Wiring/Electrical/Sensors-Shorted	230		
BURNED	192		
BROKEN	135		
CUSTOMER SATISFACTION	104		
TECHNICAL SERVICE BULLETIN	84		
Module/Component-Registers Incorrectly	68		
REGISTERS INCORRECTLY	68		
Wiring/Electrical/Sensors-No/Incorrect Communication	66		
ELECTRICAL INTERFERENCE	59		
Module/Component-Poor Contact	48		
WORN	41		
CLOGGED/RESTRICTED/BLOCKED	37		
WEAK	29		
WIRE-CUT/BROKEN/OPEN	28		
LAMP(BULB)-DEFECTIVE	27		
Wiring/Electrical/Sensors-Poor Contact	25		
SOCKET-SHORTED	13		
WIRE BURNED-INTERNAL HEAT	7		
WIRE-BURNED-EXTERNAL HEAT	7		
Grand Total	18530		

All causal codes not shown

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Door Module Claims as of 8/30/11 Labor Codes (N2116, N2117)

Complaint Code Descripton		
INOPERATIVE		
Features/Controls/Displays - Other issues		
INTERMITTENT		
Features/Controls/Displays - Locks/Keys/Keyless Remote		
Interior - Other issues	406	
WON'T MAINTAIN ADJUST		
Exterior - Other issues		
SMOKE/STEAM		
Features/Controls/Displays - Mirrors		
ODOR	50	
BLOWS FUSE		
FUMES	6	
Grand Total	18,530	

All complaint codes not shown

From N100240 2003-07 GMT800 HVAC Blower Motor Relay Resistor Module

National Highway Traffic Safety Administration	ODI RESUME						
INVESTIGATION: EA01-001 DATE OPENED: 1-5-01 SUBJECT: Interior Compartment Fires DATE CLOSED31-JUL-01 PROMPTED BY: Owner Complaints (PE00-023) PRINCIPAL INVESTIGATOR: David Langjabr							
MANUFACTURER: Ford Motor Company MODELS: Ford Contours, Mercury Mystiques and Cougars MODEL YEARS: <u>1996-1999</u> VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430							
PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.							
FAILURE REPORT SUMMARY							
	ODI	MANUFACTURER	TOTAL				
COMPLAINTS: FIRES: INJ FIRES: # INJURIËS: FAT FIRES: #FATALS: LAWSUITS: OTHER:	68** 4 0 0 0 0 0 0 0	approx. 2,600* 89 0 0 0 0 9 approx. 13,000*	approx. 2,700* 93 0 0 0 9 approx. 13,000*				
DESCRIPTION OF OTHER: WARRANTY CLAIMS ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).							

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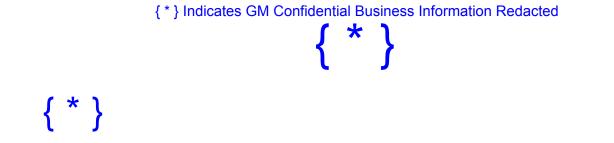


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2006-7 GMT360/370 Door Trim



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Base Switch Package

Uplevel Switch Package

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Driver Door Module Short Circuit

Data 3/18/11	Data 9/28/11				
10# Total	13* Total				
2006 – 7	2006 – 8				
2007 – 3	2007 – 5				
1.9/100K	2.5/100K				
2006 (2.2) & 2007 (1.5)	2006 (2.3) & 2007 (2.5)				

#3 report seeing flames. 3 Say caught on fire. 4 say odor/smoke/melt.

*2 VOQs with incident dates 6/25/11 & 7/21/11 were smoke only while driving 1 VOQ with incident date 8/13/11 has door trim and seat damage on parked vehicle (self extinguished) The latest VOQ has matching TREAD report.

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U.S. Department of Transportation National Highway Traffic Safety Administration	Approver:	Consume 04/11/201 John Abbe Frank Bor	r Complaint 1 ott		Reviewer:	Scott Yo	'n	
	MANUFA	CTURER	R & PROD	ост		ON		
Manufacturer: HONDA (AMERICAN HONDA MOTOR CO.) Products: 2006 Honda CR-V Population: 149,583 Problem Description: Melting and/or burning of the master power window switch and related electrical system								
wiring components								
	F	AILURE	REPORT	r sui	MMARY			
	ODI Manufacturer						Total	
Complaints:			5		26		29**	
Crashes/Fires:			5		26		29**	
Injury Incidents:			0		0		0	
Fatality Incidents:			0		0		0	
Other*:		0		0		0		
*Description of Other:								
** Count indicates duplicate reports received by ODI and manufacturer. Number					Number of t	rue		
ACTION / SUMMARY INFORMATION "fires" unk						"fires" unkno	own	
Action: Open an Engi	ineering Analysis							
Summary:								
The Office of Defects In Questionnaire reports al master power window so replacement. Since ope	leging smoke and witch and, in some	ire occurre cases its v	ed inside the wiring harne	e drive ss, ha	er's door. The co d sustained heat	mplainants t related da	s reported that the	
The reports provided by Owner's Questionnaire r Q_08_e_200								

2006 Honda CRV DDM

September 04. 2011 1:00AM (The Detroit News)

Honda recalling 86,000 vehicles in U.S. for fire, rollaway concerns

David Shepardson/ Detroit News Washington Bureau

Honda Motor Co. said early Sunday it is recalling nearly 86,000 vehicles in two separate campaigns — including one to address possible fire concerns.

With the new recalls, Honda has now called back more vehicles than it did in all of 2010.

Honda said it is recalling 80,111 2006 CR-V vehicles to replace the power window master switch — after the U.S. government said it had reports of five fires.

The design of the power window master switch can allow residue from interior cleaners to accumulate, which can, over time with switch use, cause the electrical contacts to degrade and lead to a fire in the switch, the Japanese automaker said.

Honda said no injuries or deaths have been reported in connection with the CR-V issue.

In April, the National Highway Traffic Safety Administration upgraded an investigation into the 2006 CR-V after the agency had received five reports alleging smoke and fire occurred inside the driver's door. It received another 24 complains that didn't include fires.

From The Detroit News: <u>http://detnews.com/article/20110904/AUTO01/109040323/Honda-recalling-86-000-vehicles-in-U.S.-for-fire--rollaway-concerns#ixzz1XCaXerj2</u>



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Back-Up

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2006 Honda CRV DDM

Honda Recalling Almost One Million Fit, CR-V and CR-Z Models 09/06/2011 | By: Huw Evans (Autoguide.com)

As a result of identifying problems with power window switches, Honda Motor Co. has announced it is recalling some 960,000 vehicles worldwide.

The recall is mostly related to 2006 to early 2010 Fit subcompacts (totaling almost 800,000). In addition, in the U.S., the company is also recalling some **80,111 CR-Vs from the 2006 model year for similar problems.** The recall is a result of potential problems such as fire hazards that could result from faulty electrical contacts in the switches.

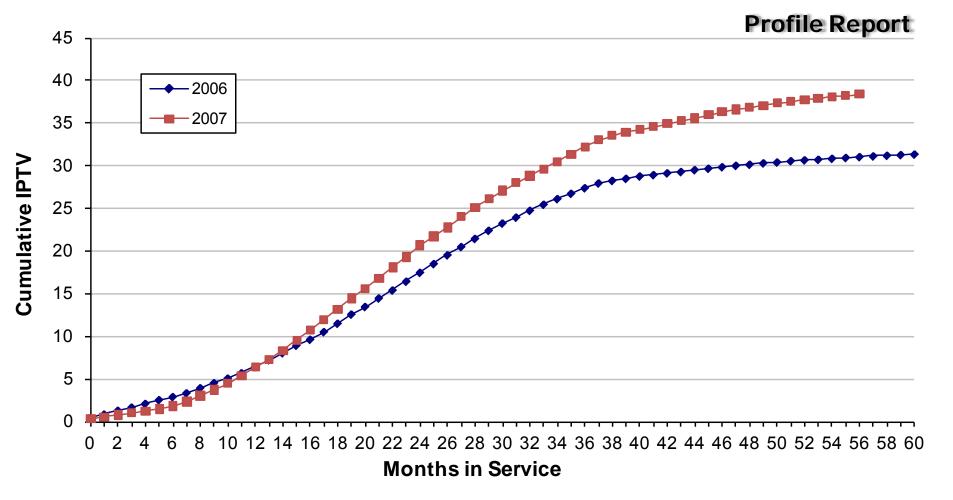


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2006-2007 GMT360/370 DDM N.A. Warranty Labor Ops N2116 , N2117



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Door Module Claims as of 8/30/11

Labor Codes (N2116, N2117)

Causal Code Description	Total			
COMPONENT-INOPERATIVE				
COMPONENT-SHORTED	4048			
OBDII Code used				
COMPONENT-OPEN				
Module/Component-Shorted				
COMPONENT-INTERMITTENT				
Module/Component-No/Incorrect Communication	428			
OUT OF CALIBRATION	278			
Wiring/Electrical/Sensors-Shorted	230			
BURNED	192			
BROKEN	135			
CUSTOMER SATISFACTION	104			
TECHNICAL SERVICE BULLETIN	84			
Module/Component-Registers Incorrectly	68			
REGISTERS INCORRECTLY	68			
Wiring/Electrical/Sensors-No/Incorrect Communication	66			
ELECTRICAL INTERFERENCE	59			
Module/Component-Poor Contact	48			
WORN	41			
CLOGGED/RESTRICTED/BLOCKED	37			
WEAK	29			
WIRE-CUT/BROKEN/OPEN	28			
LAMP(BULB)-DEFECTIVE	27			
Wiring/Electrical/Sensors-Poor Contact	25			
SOCKET-SHORTED	13			
WIRE BURNED-INTERNAL HEAT	7			
WIRE-BURNED-EXTERNAL HEAT	7			
Grand Total	18530			
2006 7 CMT260, 270 Driver Deer Medule Eupetien n.n.	dt Doo			

All causal codes not shown

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Door Module Claims as of 8/30/11 Labor Codes (N2116, N2117)

Complaint Code Descripton				
INOPERATIVE				
Features/Controls/Displays - Other issues				
INTERMITTENT	977			
Features/Controls/Displays - Locks/Keys/Keyless Remote	655			
Interior - Other issues	406			
WON'T MAINTAIN ADJUST				
Exterior - Other issues				
SMOKE/STEAM				
Features/Controls/Displays - Mirrors	60			
ODOR	50			
BLOWS FUSE	6			
FUMES	6			
Grand Total	18,530			

All complaint codes not shown

From N100240 2003-07 GMT800 HVAC Blower Motor Relay Resistor Module

	ODI RESUME					
INVESTIGATION: EA01-001 DATE OPENED: 1-5-01 SUBJECT: Interior Compartment Fires DATE CLOSED31-JUL-01 PROMPTED BY: Owner Complaints (PE00-023) PRINCIPAL INVESTIGATOR: David Langjahr						
MANUFACTURER: Ford Motor Company MODELS: Ford Contours, Mercury Mystiques and Cougars MODEL YEARS: <u>1996-1999</u> VEHICLE POPULATION: Contours/Mystiques (MY 1996-1998)- 335,532; Cougars (MY 1999) - 7,430						
PROBLEM DESCRIPTION: The speed control resistor assembly for the heater blower may overheat and start a fire. Also, failure of the blower switch causes loss of one or more blower speeds.						
	FAILURE REPORT SUMMARY					
	ODI	MANUFACTURER	TOTAL			
COMPLAINTS: FIRES: INJ FIRES: # INJURIÉS: FAT FIRES: #FATALS: LAWSUITS: OTHER:	68** 4 0 0 0 0 0 0	approx. 2,600* 89 0 0 0 0 9 approx. 13,000*	approx. 2.700* 93 0 0 0 9 approx. 13,000*			
DESCRIPTION OF OTHER: WARRANTY CLAIMS ACTION: This Engineering Evaluation is closed. On July 9, 2001, Ford notified NHTSA of its intent to conduct a Safety Recall #01V-230 (Ford #01S22).						

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EA11004	11-Apr-11	HONDA (AMERICAN HONDA MOTOR CO.)	2006 HONDA CRV 2006 HONDA CR-V	Driver's Master Power Window Switch		
<u>Summar</u>	У	Opening Resume Population: 149,583				
Three VOQs reported that the master pow er w indow switch and, in some cases its w iring harness, had sustained heat related damage and required replacement. Since opening the investigation, ODI has received two additional reports. The reports provided by Honda in response to ODI's Information Request appear consistent w ith ODI's Vehicle Ow ner/s Questionnaire reports. Based on the information provided by Honda in response to the PE10-047 and its ongoing analysis ODI is opening this Engineering Analysis to further study the issue.						

3.34 VOQs per 100K



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Make : HONDA Model : CR-V Year : 2006 Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.) Crash : No Fire : Yes Number of Injuries: 0 ODI ID Number : 10375324 Number of Deaths: 0 Date of Failure: January 8, 2011 VIN : JHLRD78866C... Component: ELECTRICAL SYSTEM Summary: WE HAVE A 2006 HONDA CR-V AND TONIGHT MY WIFE WAS DRIVING THE CAR AND OUT OF NOWHERE THE POWER WINDOW SWITCH STARTED TO SMOKE AND WAS ON FIRE!!

Make : HONDA Model : CR-V Year : 2006 Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.) Crash : No Fire : Yes Number of Injuries: 0 ODI ID Number : 10343884 Number of Deaths: 0 Date of Failure: July 12, 2010 VIN : JHLRD77826C... Component: ELECTRICAL SYSTEM

Summary:



WHILE DRIVING MY 2006 HONDA CR-V I NOTICED A VERY STRONG BURNING SMELL THAT SMELLED LIKE AN ELECTRICAL FIRE. IT WAS VERY STRONG AND I THOUGHT IT WAS COMING FROM THE VEHICLE IN FRONT OF ME. I WAS AT AN OUTLET CENTER IN LK GEORGE, NY WITH 4 OTHERS IN MY CAR. WE ALL WERE OVERWHELMED ON HOW STRONG THE ODOR WAS. I PULLED OUT OF THE OUTLET DRIVEWAY TO GET INTO THE ROAD SO I COULD TURN INTO THE NEXT OUTLET ENTRANCE. AS I TURNED INTO THE NEXT OUTLET ENTRANCE, MY DRIVER'S SIDE WINDOW WENT DOWN ON ITS OWN A FEW SECONDS LATER I NOTICED SMOKE COMING FROM THE MASTER WINDOW CONTROL AND FROM MY SPEAKER PANEL BELOW IT. I STOPPED THE CAR AND HAD EVERYONE GET OUT. .911 WAS CALLED AND A FIRETRUCK CAME. THE FIREMEN TOOK THE INSIDE PANEL OF MY CAR DOOR OFF AND FOUND THERE WERE BURNED ELECTRICAL WIRES THAT HAD CAUSED MELTING WITHIN THE DOOR. THERE IS NO RECALL ON THIS MODEL HONDA. I LOOKED UP THIS PROBLEM ONLINE AND FOUND THAT THE HONDA FIT WAS RECALLED FOR THIS VERY PROBLEM IN JANUARY,2010. THE ENTIRE WINDOW MASTER SWITCH AND IT'S CORRESPONDING WIRES HAD TO BE REPLACED AS WELL AS THE INSIDE DOOR PANEL. *TR



Make : HONDA Model : CR-V Year : 2006 Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.) Crash : No Fire : Yes Number of Injuries: 0 ODI ID Number : 10321646 Number of Deaths: 0 Date of Failure: March 23, 2010 VIN : JHLRD78566C... Component: ELECTRICAL SYSTEM

Summary:

ON MARCH 16, 2010, THE MAIN POWER WINDOW CONTROLS (LOCATED ON DRIVERS DOOR), BEGAN HAVING PROBLEMS. I COULD NO LONGER CLOSE THE FRONT RIGHT WINDOW FROM THIS CONTROL. I WAS ABLE TO OPEN THE FRONT RIGHT WINDOW AND WAS ABLE TO OPEN AND CLOSE THE THREE REMAINING POWER WINDOWS. THE POWER WINDOW SWITCH ON THE FRONT PASSENGER DOOR DID WORK (TO OPEN AND CLOSE THAT WINDOW). ON MARCH 23, 2010, I TURNED ON THE IGNITION FOR MY CRV AS I GOT READY TO GO TO WORK. I NOTICED AN INTENSE BURNING SMELL (OF PLASTIC) AND WAS ABLE TO TRACE IT TO THE DRIVER'S DOOR WITHIN SEVERAL MINUTES. I TURNED OFF MY VEHICLE AND TRIED TO EXAMINE THE DOOR FURTHER. SMOKE CAME OUT OF THE OPENINGS (LIKE THE SPEAKER COVER) OF THE DOOR PANEL. I NOTICED THAT THE CONTROL SWITCH FOR THE FRONT RIGHT WINDOW WAS NOW STICKING. I PULLED OUT THE POWER WINDOW FUSE FROM THE ENGINE FUSE BOX AND TOOK MY VEHICLE TO MY MECHANIC. UPON DISASSEMBLING THE FRONT DRIVER SIDE DOOR, THE MECHANIC WAS ABLE TO EXAMINE THE WIRING INSIDE THE DOOR AND ALL LOOKED NORMAL (NO SIGN OF BURNS). THEY TOOK OUT THE MAIN POWER WINDOW CONTROL SWITCH AND DISASSEMBLED THAT AND FOUND CLEAR BURN MARKS UNDERNEATH ONE SWITCH AND ON THE MOTHERBOARD ATTACHED TO IT. THEY WILL BE INSTALLING A BRAND NEW SWITCH TOMORROW THAT WAS ORDERED FROM HONDA. UNTIL THE SWITCH IS REPLACED, I DO NOT HAVE CONTROL OF THE POWER LOCKS FROM THE INSIDE, OPENING OR CLOSING THE WINDOWS, OR ADJUSTING THE REAR VIEW MIRRORS. I DO HAVE THE ORIGINAL SWITCH AVAILABLE FOR REVIEW OF THE DAMAGE. WHILE I DID NOT SEE FLAMES, I DO BELIEVE THAT THERE WAS A SMALL FIRE INSIDE THE POWER WINDOW SWITCH AND HAD THE CAR RUN ANY LONGER, THE SMOKE AND FIRE WOULD HAVE SPREAD AND COULD HAVE LED TO MORE SERIOUS CONSEQUENCES IF I HAD BEEN DRIVING (AND NOT PARKED) WHEN THIS OCCURRED.

One of three VOQs referenced in PE10-047 questions to Honda

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Make : HONDA Model : CR-V Year : 2006 Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.) Crash : No Fire : Yes Number of Injuries: 0 ODI ID Number : 10307287 Number of Deaths: 0 Date of Failure: January 25, 2010 VIN : JHLRD78866C... Component: ELECTRICAL SYSTEM

Summary: ON MONDAY, JANUARY 25, 2010, MY 2006 HONDA CRV WAS PARKED IN A LOT, TURNED OFF, FOR AT LEAST 10 MIN. WHILE I SAT IN THE DRIVERA'S SEAT MAKING FOLLOW-UP SALES CALLS. A WHITE CLOUD OF SMOKE BEGAN TO RISE FROM THE MAIN POWER WINDOW CONTROL SWITCH SPECIFICALLY COMING FROM THE REAR LEFT BUTTON. IT SMELLED LIKE AN ELECTRICAL FIRE, WITHIN 5 SECONDS, FLAMES STARTED COMING OUT OF THE BUTTON. AFRAID, I GRABBED MY BOTTLE OF WATER, POURING HALF OF IT ON THE FLAMES. THE FLAMES ACTUALLY STOPPED, THE SMOKE CONTINUED. I POURED THE REST OF THE BOTTLE ON IT AND FINALLY THE SMOKE SUBSIDED. IT WAS VERY FRIGHTENING AND LATE. I WENT HOME AND TOLD MY HUSBAND WHAT HAD HAPPENED. HE SUGGESTED I STOP AT OUR NEARBY SERVICE STATION AND ASK WHAT THEY THOUGHT. THE NEXT DAY I DID JUST THAT. TUESDAY, JANUARY 26 I PULLED INTO THAT SAME STATION, WHERE I HAVE MOST OF MY VEHICLE SERVICE WORK DONE. THEY REMOVED THE WHOLE CONTROL PANEL TO FIND IT HAD ACTUALLY MELTED AND BURN MARKS REMAINED ON THE FABRIC COVERING THE DOOR. I THEN HEADED FOR THE HONDA DEALERSHIP WHERE I HAD PURCHASED THE CAR, WITH THE CONTROL PANEL IN HAND, I SHOWED AND EXPLAINED TO THEM THE OBVIOUS PROBLEM. I WAS THEN TOLD THEY HAD NEVER HEARD OF ANYTHING LIKE THIS AND IT WOULD ONLY TAKE A DAY OR TWO FOR THEM TO REPLACE THE SWITCH, WHICH COST ME \$187.00. THEY GAVE ME A FREE LOANER CAR AND SENT ME ON MY WAY. THURSDAY JANUARY 28, I PICKED UP MY CAR, PAID THE BILL AND LEFT. AS I WAS DRIVING ON FRIDAY, JANUARY 29, LISTENING TO 1210 RADIO, WHERE THEY SPOKE OF THE HONDA RECALL OF THE FIT FOR THE EXACT SAME PROBLEM! I HAD ALREADY CALLED THE HONDA NATIONAL NUMBER, SPOKE WITH A CUSTOMER SERVICE REP. AND THEN HAD A CLAIM AGENT RETURN MY CALL. THESE CALLS OCCURRED ON TUESDAY, PRIOR TO MY ARRIVING AT THE HONDA DEALERSHIP. HIS RESPONSE WAS THE SAME AS THE HONDA DEALER ONLY MORE RUDE AND DEFENSIVE. SOMEONE HAD THE FIRST FIT WHICH HAD A WINDOW SWITCH FIRE! PERHAPS I HAD THE FIRST HONDA C-**RV WHICH HAD A WINDOW SWITCH FIRE! *TW**



One of three VOQs referenced in PE10-047 questions to Honda

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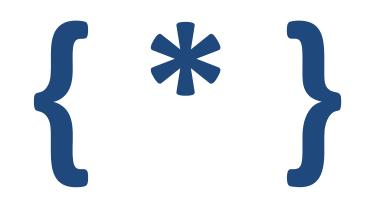




Base Switch Package

Uplevel Switch Package

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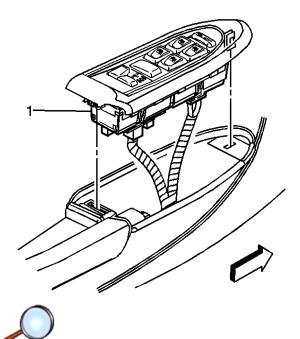


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2006 Chevrolet TrailBlazer - 2WD | Envoy, Rainier, TrailBlazer, Ascender VIN S/T Service Manual | Body | Doors | Repair Instructions | Document ID: 1738773

Door Lock and Side Window Switch Replacement - Driver Side

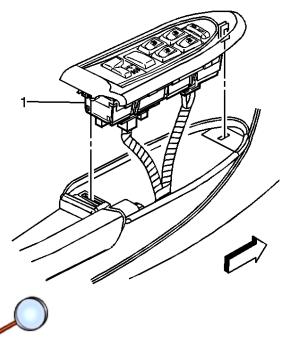
Removal Procedure



- 1. Lift up on the front edge of the switch panel in order to release the front retaining clip.
- 2. Lift up on the rear edge of the switch panel in order to release the 2 rear retaining clips.
- 3. If equipped, disconnect the electrical connectors from the driver door module (1).
- 4. If replacing only the driver door module, remove the module from the door trim panel.
- 5. Disconnect the remaining electrical connectors from the switch panel.
- 6. If replacing only the switch panel, retain the driver door module for transfer.
- 7. Remove the switch panel assembly from the vehicle

Installation Procedure

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- 1. Install the driver door module (1) to the door trim panel.
- 2. Connect the electrical connector to the driver door module.
- 3. If replacing the switch panel, connect the remaining electrical connectors.

I mportant: When replacing the driver door module, the set up procedure must be performed.

- 4. If replacing the driver door module, program the driver door module. Refer to <u>Control Module</u> <u>References</u> for programming and setup information and <u>Personalization Description and</u> <u>Operation</u>.
- 5. Install the switch panel to the door trim panel, ensuring the front and rear retaining clips are fully seated.