

Workshop title: A537144

Case no.	240530278
Creation date	04-28-2006 6:13 PM
WhS editor	
VIP customer	[--]

Vehicle	
Vehicle model	
FIN	WDB211.065-1A-
Mileage (km)	34731
Mileage (mi)	21581
Operating hours	
Initial registration date	09-01-2004
Engine no.	--
Transmission no.	--
Production date	

Dealer			
Dealer data		Contact person	
Dealer no..	59215	Name	
Name	Mercedes-Benz of Winston-Salem	E-mail	
Address	601 Jonestown Road	Phone no..	
	NC 27103 Winston-Salem	Fax no..	
	United States	Mobile no..	

Case data			
05-09-2006 5:19 PM	Close WhS	DFALTA(Falta, David)	
-			
05-09-2006 5:19 PM	Close workshop	DFALTA(Falta, David)	
-			
05-09-2006 5:19 PM	Feedback workshop->WhS Resolution was effective	DFALTA(Falta, David)	
Dealer replaced purge valve and tank pressure sensor to correct issue. DF 5/9/06			
05-09-2006 5:19 PM	Reply WhS->workshop	DFALTA(Falta, David)	
Dealer replaced purge valve and tank pressure sensor to correct issue. DF 5/9/06			
05-09-2006 5:19 PM	Case created in WhS	DFALTA(Falta, David)	
Customer complaint:			

XENTRY

Root/Power generation/Engine management/Engine management indicator lamp/Engine diagnosis/lights up			
Action performed:			
DTC 2013-002 Major leak. Cap was replaced. Shut off valve released.			
05-09-2006 5:18 PM	Transfer of case ownership to WhS	DFALTA(Falta, David)	
-			
Special ID			

Additional operating state data			
Speed from:		up to:	km/h
Speed from:		up to:	mph
Engine speed from:		up to:	rpm
Tank:		Battery voltage:	V
Outside temperature:	°C	Coolant temperature:	°C
☐ Vehicle broken down ☒ Vehicle ready and fit to drive ☐ Fault is reproducible. ☐ Inspector required ☐ Repeat repair			

Design groups
47.31 Fuel tank ventilation system

Symptoms
Power generation / Engine management / Engine management indicator lamp / Engine diagnosis

Control unit/fault code				
☐ No FC present				
Control unit	Object no.	Hardware version	Software version	Version
Fault code	Fault text			
ME2-SFI-Motor electronics 2.8 (ME28)	-	-	-	-
P2013 (002)	Major leak in purge system :Hose in system not connected or filler cap open(P0455)			

Workshop title: A545831

Case no.	240531619
Creation date	05-04-2006 8:54 下午
Damage code	4716504
WhS editor	[REDACTED]
VIP customer	[--]

Vehicle	
Vehicle model	
FIN	WDB211.070-1A-[REDACTED]
Mileage (km)	28444
Mileage (mi)	17674
Operating hours	
Initial registration date	04-30-2004
Engine no.	--
Transmission no.	--
Production date	

Dealer			
Dealer data		Contact person	
Dealer no..	05612	Name	
Name	Mercedes-Benz of San Francisco	E-mail	
Address	950 Van Ness Avenue	Phone no..	
	CA 94109 San Francisco	Fax no..	
	United States	Mobile no..	

Case data			
05-04-2006 11:14 下午	Close WhS	JGINSKI(Ginski, Joseph)	
-			
05-04-2006 11:14 下午	Close workshop	JGINSKI(Ginski, Joseph)	
-			
05-04-2006 11:14 下午	Feedback workshop->WhS Resolution was effective	JGINSKI(Ginski, Joseph)	
Repalced purge valve and shut-off valve to repair.			
05-04-2006 11:14 下午	Reply WhS->workshop	JGINSKI(Ginski, Joseph)	
Directed dealer to install new shut-off valve and purge valve to repair. 5/4/06 JSG			
05-04-2006 11:14 下午	Case created in WhS	JGINSKI(Ginski, Joseph)	
Customer complaint:			

Root/Power generation/Engine management/Engine management indicator lamp/Engine diagnosis/lights up

Action performed:

Ck engine Lp. P2013 major leak in purge system.

Special ID

Additional operating state data

Speed from:		up to:	km/h
Speed from:		up to:	mph
Engine speed from:		up to:	rpm
Tank:		Battery voltage:	V
Outside temperature:	°C	Coolant temperature:	°C

- [--] Vehicle broken down
- [--] Vehicle ready and fit to drive
- [--] Fault is reproducible.
- [--] Inspector required
- [--] Repeat repair

Design groups

47.10 Fuel tank

Symptoms

Power generation / Engine management / Engine management indicator lamp / Engine diagnosis

Control unit/fault code

[--] No FC present

Workshop title: A105017

Case no.	240577357
Creation date	11-01-2006 6:03 PM
Damage code	4700304
WhS editor	Price, David
VIP customer	[--]

Vehicle	
Vehicle model	
FIN	WDB211.065-1A [REDACTED]
Mileage (km)	36814
Mileage (mi)	22875
Operating hours	
Initial registration date	10-17-2002
Engine no.	.--
Transmission no.	.--
Production date	

Dealer			
Dealer data		Contact person	
Dealer no..	75104	Name	
Name	Cardenas Autoplex, Inc.	E-mail	
Address	111 South Loop 499	Phone no..	
	TX 78550 Harlingen	Fax no..	
	United States	Mobile no..	

Case data			
12-02-2006 1:16 AM	Close WhS	DAVPRIC(Price, David)	
-			
12-02-2006 1:16 AM	Close workshop (by WhS)	DAVPRIC(Price, David)	
-			
12-02-2006 1:16 AM	Feedback workshop->WhS Resolution was effective	DAVPRIC(Price, David)	
Used ultrasonic hearing device to detect leak at plastic canister of filler neck. Replaced fuel filler neck with part #211-470-43-20 (AMG part). Retested with DAS(complete list of tests, fuel tank leak test). Pressure loss is now 2.7hPa. Passed.			
11-01-2006 6:03 PM	Reply WhS->workshop	DAVPRIC(Price, David)	
Advised to leak test with soapy water or glycerine..			

XENTRY

11-01-2006 6:03 PM	Case created in WhS	DAVPRIC(Price, David)	
Customer complaint:			
Engine management/Engine management indicator lamp/Engine diagnosis/lights up			
Action performed:			
Verified failure of evap system test and code P2075-002. Replaced fuel tank sender seals and improved leakage from 10.9 hpa to 7.0 hpa. Replaced canister shut off valve.			
Special ID			

Additional operating state data			
Speed from:		up to:	km/h
Speed from:		up to:	mph
Engine speed from:		up to:	rpm
Tank:		Battery voltage:	V
Outside temperature:	°C	Coolant temperature:	°C
☐ Vehicle broken down ☐ Vehicle ready and fit to drive ☐ Fault is reproducible. ☐ Inspector required ☐ Repeat repair			

Design groups
47.10 Fuel tank

Symptoms
Power generation / Engine management / Engine management indicator lamp / Engine diagnosis

Control unit/fault code
☐ No FC present

Workshop title: A651670

Case no.	240617340
Creation date	04-26-2007 8:16 下午
Damage code	4710404
WhS editor	Frates, Michael +1 650 7932179
VIP customer	[--]

Vehicle	
Vehicle model	
FIN	WDB211.065-1A- [REDACTED]
Mileage (km)	108510
Mileage (mi)	67425
Operating hours	
Initial registration date	09-27-2004
Engine no.	--
Transmission no.	--
Production date	

Dealer			
Dealer data		Contact person	
Dealer no..	75113	Name	
Name	Mike Smith Autoplex - German Imports, Inc.	E-mail	
Address	1865 Interstate 10 South	Phone no..	
	TX 77701 Beaumont	Fax no..	
	United States	Mobile no..	

Case data			
05-08-2007 2:41 下午	Close WhS	MFRATES(Frates, Michael)	
-			
05-08-2007 2:41 下午	Close workshop (by WhS)	MFRATES(Frates, Michael)	
-			
05-08-2007 2:41 下午	Feedback workshop->WhS Resolution was effective	MFRATES(Frates, Michael)	
Waiting on car to return			
04-26-2007 8:16 下午	Reply WhS->workshop	MFRATES(Frates, Michael)	
Test system with 50mb pressure look for reading to rise or fall. If rises then it may be poor fuel. Also suggest check with smoke tester.			

XENTRY

04-26-2007 8:16 下午	Case created in WhS	MFRATES(Frates, Michael)	
Customer complaint:			
Engine management/Engine management indicator lamp/Engine diagnosis/lights up			
Action performed:			
Major evap leak fault code 2013-002.delaer can verify leak but cannot find it. Purge vale OK charcoal canister ok cap ok filler neck ok.			
Special ID			

Additional operating state data			
Speed from:		up to:	km/h
Speed from:		up to:	mph
Engine speed from:		up to:	rpm
Tank:		Battery voltage:	V
Outside temperature:	°C	Coolant temperature:	°C
[--] Vehicle broken down [--] Vehicle ready and fit to drive [--] Fault is reproducible. [--] Inspector required [--] Repeat repair			

Design groups
47.10 Fuel tank

Symptoms
Power generation / Engine management / Engine management indicator lamp / Engine diagnosis

Control unit/fault code
[--] No FC present

Workshop title: A544064

Case no.	240676267
Creation date	01-16-2008 8:22 下午
Damage code	4700104
WhS editor	online, online
VIP customer	[--]

Vehicle	
Vehicle model	
FIN	WDB211.070-1A-544064
Mileage (km)	58958
Mileage (mi)	36635
Operating hours	
Initial registration date	06-11-2004
Engine no.	--
Transmission no.	--
Production date	

Dealer			
Dealer data		Contact person	
Dealer no..	70301	Name	
Name	Garage Isla Verde, Inc.	E-mail	
Address	Ave. Baldorioty DeCastro	Phone no..	
	PR 00979 Carolina	Fax no..	
	United States	Mobile no..	

Case data			
02-15-2008 4:51 下午	Close WhS	d7oonlin(online, online)	
-			
02-15-2008 4:51 下午	Close workshop (by WhS)	d7oonlin(online, online)	
-			
02-15-2008 4:51 下午	Feedback workshop->WhS Resolution was effective	d7oonlin(online, online)	
The dealer replace the fuel tank to repair the complaint.			
01-16-2008 8:22 下午	Reply WhS->workshop	d7oonlin(online, online)	
Default: As this is Online Case			
01-16-2008 8:22 下午	Case created in WhS	d7oonlin(online, online)	
Customer complaint:			

The vehicle comes with the Engine diagnosis/lights up for 4 times with the same fault code P2013-002 Major leak in purge system and P2075-002 Purge control system has a slight leak.

Action performed:

The vehicle passes the vacuum test every time for the gas tank~ removed the left under seat cover and found mark or stain coming from the center of the gas tank (top of tank)

Special ID

Additional operating state data

Speed from:		up to:	km/h
Speed from:		up to:	mph
Engine speed from:		up to:	rpm
Tank:		Battery voltage:	V
Outside temperature:	°C	Coolant temperature:	°C

- [--] Vehicle broken down
- [--] Vehicle ready and fit to drive
- [--] Fault is reproducible.
- [--] Inspector required
- [--] Repeat repair

Design groups

47.10 Fuel tank

Symptoms

Power generation / Engine management / Engine management indicator lamp / Engine diagnosis

Control unit/fault code

[--] No FC present

Options

- 054: YEAR OF MODIFICATION 03/2
- 213: Speed-sensitive power steering
- 232: Garage door opener
- 242: Front seat right, electr.adjust.w.mem. switch
- 249: Automatically dimming int.and ext.mirrors
- 264: Licence plate for America
- 275: Memory package el.adjust.driver's seat
- 280: Leather-covered steering wheel/shift lever
- 293: Sidebag in rear left and right
- 309: Cupholder

384: Pre-installation for CP-high teleph.USA
414: Electric sunroof, glass version
427: 7-speed automatic transmission
461: Instrument with mileage reading
489: AIRMATIC DC
494: US version
524: Paint protection - preservation freight packaging
530: COMAND APS USA with navigation
543: Sun visors with illuminated vanity mirrors
551: Anti-theft warning system
573: ISOFIX child seat anchoring system, rear
581: Automatic air conditioning (THERMOTRONIC)
600: Headlight cleaning system
615: Bi-xenon headl. (LHD veh.) w. corn. function
633: 5-spoke 17" lt.-alloy wheels with wide tyres
634: Omission of first-aid kit
636: Omission of warning triangle
668: Prod. prot. f. freight pkging with tie-down hooks
673: High-capacity battery
690: Emergency wheel (mini spare)
763: Radio remote control with panic switch
804: Technical modifications
810: Harman Kardon® Logic 7® Surround-soundsystem
819: CD changer, MP3-capable, for 6 CDs
875: Heated screen wash system
910: Alternator, with higher capacity
915: Fuel tank with increased capacity (80 l)
919: Cooling capacity - booster package
954: AVANTGARDE
986: ID no. (VIN no.)
989: Identification label under windshield
M50: CAPACITY 5.0 LITRE