



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

Memorandum

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

Subject: NHTSA Telephone Survey
Regarding EA12-006

Date: February 13, 2013

From: Michael Lee, Safety Defects Engineer
Office of Defects Investigation

To: EA12-006 File

This memo provides a tabular summary of NHTSA's telephone survey of owners/drivers of Toyota vehicles that experienced a fire or thermal event pertaining to ODI's investigation (EA12-006) of power window master switch fires in certain Toyota vehicles. The telephone interviews were conducted by Michael Lee and Marie Choi of NHTSA and most were conducted in July and August 2012.

Attachment

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No.	Model Year	Model	VOQ or MFR Report	VOQ No.	Last Name	VIN	Prior switch problem?	Prior switch repair?	Apply lubricant?	Used cleaning agent?
1	2007	RAV4	VOQ	10455540		JTMBD33V07	no	no	no	no
2	2007	RAV4	VOQ	10450133		JTMBD33V07	no	no	no	yes
3	2007	RAV4	VOQ	10465421		JTMZD32V77	yes	no	no	yes
4	2007	RAV4	VOQ	10464769		JTMBK32V07	no	no	no	no
5	2007	Camry	VOQ	10462761		4T1BE46K87	no			no
6	2007	Camry	VOQ	10462404		4T1BE46K77	yes	no	no	no
7	2007	Camry	VOQ	10462247		4T1BE46K97	yes	no	no	yes
8	2007	Camry	VOQ	10461220		4T1BE46K47	no			no
9	2007	Camry	VOQ	10460166		4T1BE46K77	no	no	no	no
10	2007	Camry HV	VOQ	10456438		4T1BB46K57	yes	no	no	no
11	2007	Camry	VOQ	10466667		4T1BE46K67	yes	no	no	no
12	2007	Camry HV	VOQ	10466279		JTNBB46K373	yes	no	no	yes
13	2007	Yaris	VOQ	10468265		N/A	yes	no	no	no
14	2009	Camry	VOQ	10471551		4T4BE46K69R	no	no	no	no
15	2007	RAV4	VOQ	10446699		JTMZK32V77	yes	no	no	no
16	2007	RAV4	VOQ	10447417		N/A	yes	no	no	no
17	2007	RAV4	VOQ	10460691		JTMZK33V77	no	no	no	no
18	2007	RAV4	VOQ	10429983		JTMZD32V97	yes	no	no	no
19	2007	Camry	VOQ	10323848		JTNBE46K773	yes	no	no	no
20	2007	Camry	VOQ	10450568		4T1BE46K17	no	no	no	yes
21	2007	Camry	VOQ	10447845		4T1BK46K97		no	no	no
22	2008	RAV4	VOQ	10392622		JTMZD33V08	no	no	no	no
23	2007	RAV4	VOQ	10459730		JTMBD35V87	no	no	no	no
24	2007	Camry	VOQ	10456353		N/A	yes	no	no	no
25	2008	Yaris	VOQ	10447444		JTDJT923085	no	no	no	no
26	2008	Camry HV	MFR	N/A		4T1BB46K58	no	no	no	no
27	2007	RAV4	MFR	N/A		JTMZD33V07	yes	no	no	no
28	2007	RAV4	MFR	N/A		JTMZK33V77	no	no	no	no
29	2008	Highlander	MFR	N/A		JTEES43A382	no	no	no	no
30	2009	Camry	MFR	N/A		4T1BB46K79	no	no	no	no
31	2009	Camry HV	MFR	N/A		4T1BB46K79	yes	no	no	no
32	2009	Camry	MFR	N/A		4T1BE46K79	no	no	no	no
33	2007	Camry	MFR	N/A		4T1BE46K07	no	no	no	no
34	2007	RAV4	MFR	N/A		JTMBD33V97	no	no	no	no
35	2008	RAV4	MFR	N/A		JTMBD33V18	yes	no	no	no
36	2007	Camry	MFR	N/A		JTNBE46K073	no	no	no	no
37	2007	RAV4	MFR	N/A		JTMBD33V27	no	no	no	no
38	2008	RAV4	MFR	N/A		JTMZD33V08	no	no	no	no
39	2007	Yaris	MFR	N/A		JTDBT923571	no	no	no	no
40	2007	Yaris	MFR	N/A		JTDBT923071	no	no	no	
41	2007	RAV4	MFR	N/A		JTMBD33V77	no	no	no	no
42	2007	RAV4	MFR	N/A		JTMZK33V17	no	no	no	no
43	2008	RAV4	MFR	N/A		JTMZD31V78	no	no	no	no
44	2007	Camry	MFR	N/A		4T1BE46K57	yes	no	no	no
45	2007	Camry	MFR	N/A		JTNBB46K073	yes	no	no	no
46	2007	Camry	MFR	N/A		4T1BE46K67		no	no	no
47	2007	RAV4	MFR	N/A		JTMBD33V37	yes	no	no	no
48	2007	Camry	MFR	N/A		JTNBB46K673	yes	no	no	no
49	2007	Camry	MFR	N/A		4T1BE46K67	no	no	no	no
50	2007	Camry	MFR	N/A		4T1BE46K17	yes	no	no	no