INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

EA12-001
CHRYSLER
ENCLOSURE 4
LEGAL
KJ
Prior to 10.4.11

Customer Assistance Inquiry Record (CAIR)# 1J8GL58K5 3W Built Date 09/28/2002 Vin Open Date 05/24/2011 Model Year KJJP74 JEEP LIBERTY LTD EDITION 4X4 SPORT UTILITY 4-DR 2003 Body 03/17/2003 Mileage In Service Dt 85,000 Dealer Zone 51 CHICAGO Plant W TOLEDO NORTH ASSEMBLY PLANT Market U US Color PBJ

ATLANTIC BLUE PEARL COAT

ENGINE - 3.7L POWER TECH V6

TRANSMISSION-MULTI-SPEED AUTO, 45RFE

Dealer	23738	REUTHER'S JEEP-CHRY-PLYM			
Dealer Addre	ss 11654 OLI	VE BLVD			
Dealer City	CREVE CO	DEUR	Dealer State MO	Dealer Zip	63141

Owner		Contact Type	TELEPHONE
Address		Home Phone	
	SAINT LOUIS MO	Country	UNITED STATES

Product - Unknown - Unknown - Accident - Default	no accident / injury
Corporate - Product Information - Default - Default - Default	
Corporate - Property Damage - Default - Default - Default	
Dealer - By-Pass - Default - Default	11:
Product - Body / Trim / Paint Finish - Air Bag - Unjustified Deployment - Front Drivers	
Recall - J17: - Advise Owner/Incomplete Recall	

Customer called in looking for assistance for the repair work that needs to be completed on the air bag as per the good wil matrix there is no assistance that can be provided due to the age and mileage of the vehicle.

Has customer had previous history with current issue? N

Customer has a history of diagnosis for an intermittent problem? N

Has had repair history at Chrysler dealership(s)? Y

Was this vehicle purchased new by this customer? N

Customer has a history of purchasing Chrysler vehicles? N

If yes, number in household?

Engine

Transmission DG4

EKG

Customer has maintained vehicle as per Chrysler Maintenance Schedule? Y

Has a Mechanical Chrysler Group Service Contract? Y

Warranty Coverage Code? 770

Customer Status? Second

Basic Warranty Component? Y

Powertrain Warranty Component? N

Within 3 years or 36,000 miles? N

Within 2 years or 24,000 miles? N

20882064

Customer also stated that when the air bag deployed it caused bruising as well as burns and would like to be contacted back in regards to any type of help that can be provided.

Writer reassigning back to RA795. Please get the contact phone number for the customer and the location of the vehicle. Please use the standard paragraph for SI. Please follow the information in answerconnect #18819.

Customer has the vehicle and the phone number she can be reached at is

Who is calling and what is their contact information?

Preferred:219 682 8078

Alternate:

- 2. What happened? Air Bag Unjustified Deployment
- 3. What is the current location of the vehicle?

SAINT LOUIS, MO

05.25.11

>> case is being forwarded to Chrysler Legal (CCRG) (2-5 days contact) VEHICLE LOCATED AT: RESIDENCE

SAINT LOUIS MO

Per OGC Matrix, reassigned to 82T. MG17

5.25.11 One Open Recall:

J17 KJ UPPER BALL JOINTS SAFETY 04/07/2010 INCOMPLETE USA

5.25.11 Assigned to KSS28. MJK

CAIR NUMBER 20882064 REQUEST EAA INSPECTION 05-25-2011 15:54

CAIR NUMBER 20882064 E-MAIL SENT TO EAA 05-25-2011 15:54

CCRG Open Date: 05/25/2011 15:19:29

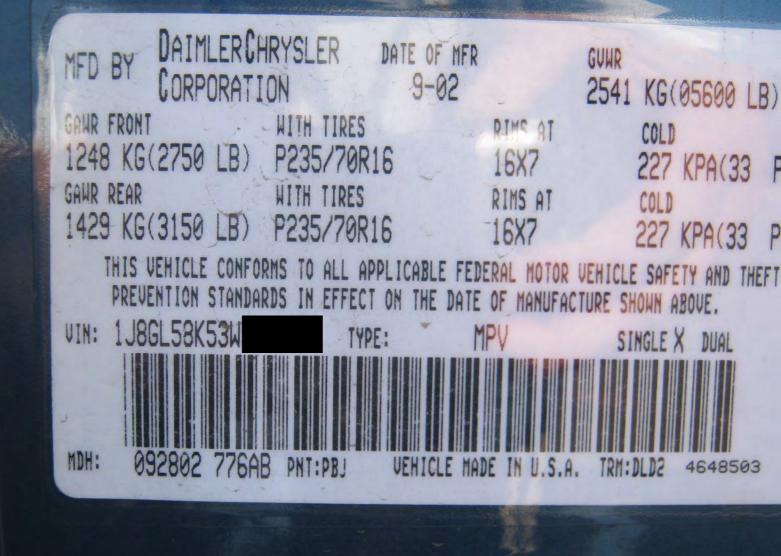
Letter Sent: Acknowledgement 05/26/2011 10:48:42

PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 05/28/11 AT 14:44:02 20882064

Customer has called in and is seeking rental assistance.

Agent spoke with the customer and informed her that she will be contacted by someone from the SI department and it should occur no later than Friday (06/03). The customer states that the vehicle is located at her home (2309 Artbald Unit A, Austin TX 78704).

Per OGC Matrix, reassigned to 82T. 6/1/11 UPDATED CCRG FILE, KSS28/LSE

























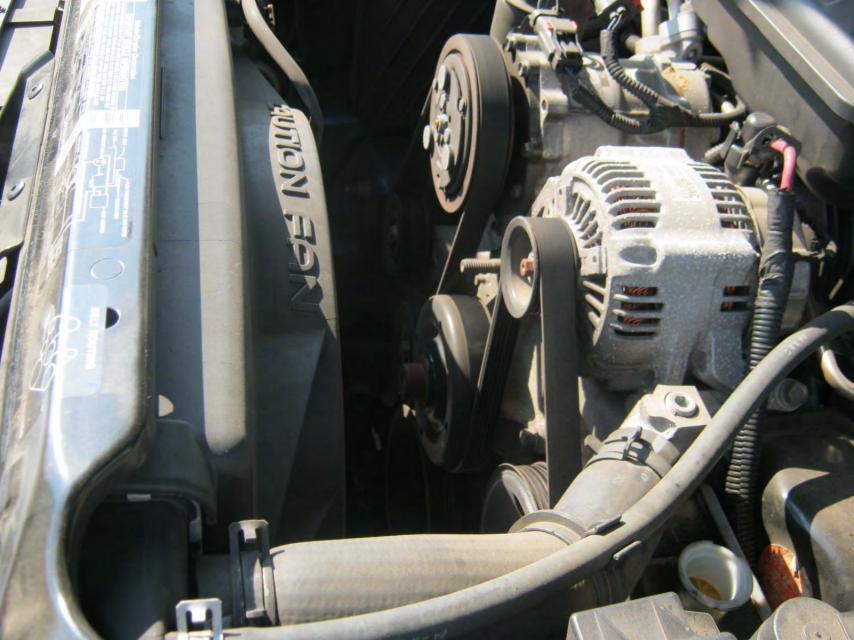




























































DEATH OR SERIOUS INJURY CAN OCCUR

- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.



WARNING



DEATH OR SERIOUS INJURY CAN OCCUR

- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN. • NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- . ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.











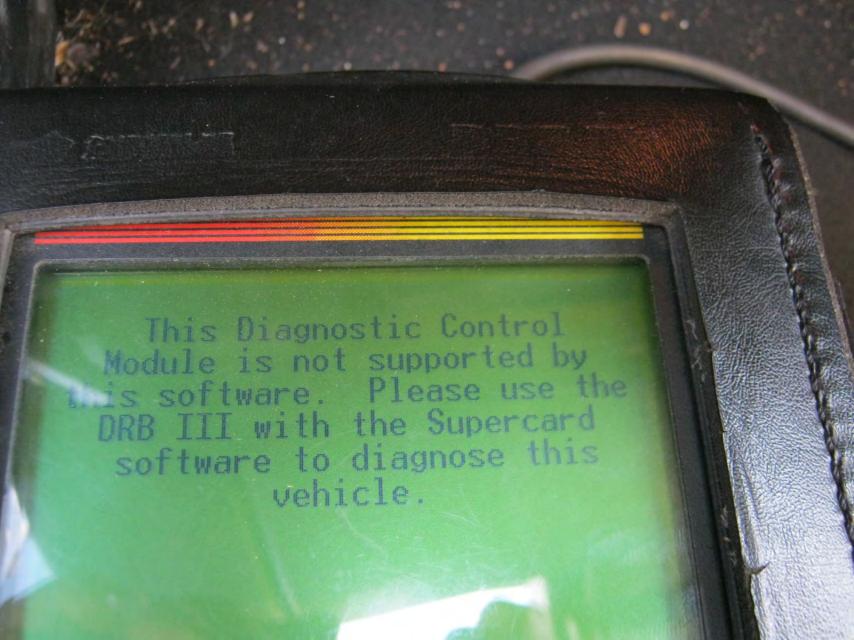
DRB III CDRB Application Chrysler Corp. Copyright (6) 1993-2006 All Rights Reserved RELEASE 64.1 01 Released: 15:51:24 10/11/2 Bios Version: 4.02 Database: 8:18:38 7/19/200

Cable in use: J1962 (CH7000



SFLECT RESTRAINT SYSTEM Side Airbags Airbag On/Off Switch Syste Occupant Classification 8

Page 1 of 1

































EA12-001
CHRYSLER
ENCLOSURE 4
LEGAL
KJ
Prior to 10.4.11

Customer A	Assistance	e Inquiry R	ecord (CAIR)#					21082857
Vin	1J4GL58K4	2W	Open Date	07/07/2011	Built Da	te 08/28/2001		
Model Year	2002	Body KJJP74 JEEP LIBERTY LTD EDITION 4				DITION 4X4 SPO	RT UTILITY 4-DR	
In Service Dt	10/11/2001	Mileage	95,000	Dealer Zone	32	NEW YORK		
Plant	W	TOLEDO NORTH ASSEMBLY PLANT		Market	U	us		
Color	PB7	PATRIOT BLUE PEARL COAT						
Engine	EKG	ENGINE - 3.7L POWER TECH V6						
Transmission	DG4	DG4 TRANSMISSION-MULTI-SPEED AUTO, 45RFE						
Dealer	37000	ARMORY GARAGE INC						
Dealer Address	926 CENTR	AL AVENUE						
Dealer City	ALBANY		Dealer State	NY	Dealer Zip	12205		
Owner						Contact Type	TELEPHONE	
Address						Home Phone		
	RENSSELAER NY					Country	UNITED STATES	

Customer states he was driving and the air bag light went on and then the driver s side air bag deployed. Customer states she has spent the morning in the emergency department at the hospital. Customer states that the driver s side seat belt is also locked.

Product - Body / Trim / Paint Finish - Air Bag - Unjustified Deployment - Front Drivers

Customer advised a call back is required and will take place

within one business day by COB their time

Preferred number for call back number is

IF no answer on cell, can call:

Customer email address for case updates:

Who has possession of the vehicle? Owner

Has the vehicle been diagnosed by a CDJ dealer? No

Product - Unknown - Unknown - Accident - Default

If a CDJ dealer has diagnosed, what is the dealer name or code? Reassigned to 88F

Customer stated that the vehicle is at:

RENSSELAER, NY-

Per OGC Matrix, reassigned to 82T. 7.8.11 Assigned to LSE6. MJK

CAIR NUMBER 21082857 REQUEST EAA INSPECTION 07-08-2011 11:04

CAIR NUMBER 21082857 E-MAIL SENT TO EAA 07-08-2011 11:04

CCRG Open Date: 07/08/2011 08:21:17 Letter Sent: Acknowledgement 07/11/2011 08:54:45 PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 07/12/11 AT 08:35:53 21082857





































































DRB III"

SELECT DESIGNATION OF THE

A Occupant Classification Sys

Page ...

578

. Hits































EA12-001
CHRYSLER
ENCLOSURE 4
LEGAL
KJ
Prior to 10.4.11

Customer /	Assistance	e Inquiry Rec	ord (CAIR)#					21168002
Vin	1J4GL58K3	3W	Open Date	07/28/2011	Built Date	08/29/2002		
Model Year	2003	Body	KJJP74	JEEP LIBER	TY LTD ED	TION 4X4 SPO	RT UTILITY 4-DR	
In Service Dt	02/01/2003	Mileage	106,364	Dealer Zone	63	DALLAS		
Plant	W	TOLEDO NORTH	ASSEMBLY PLANT	Market	u	us		
Color	PR4	FLAME RED CLE	AR COAT					
Engine	EKG	ENGINE - 3.7L PO	OWER TECH V6					
Transmission	DG4	TRANSMISSION-	MULTI-SPEED AUTO	O, 45RFE			1	
Dealer	45215	SOUTH POINTE	CHRYSLER JEEP DO	ODGE				
Dealer Address	9240 S. ME	MORIAL DRIVE						
Dealer City	TULSA			Dealer State	ок	Dealer Zip	74133	
Owner						Contact Type	TELEPHONE	
Address						Home Phone		
	BROKEN A	RROW OK				Country	UNITED STATES	

Product - Body / Trim / Paint Finish - Air Bag - Activation - Both	air bags deployed
Corporate - Property Damage - Default - Default - Default	
Dealer - By-Pass - Default - Default	
Product - Body / Trim / Paint Finish - Air Bag - Unjustified Deployment - Both	
Product - Unknown - Unknown - Accident - Default	T. I

1. Who is calling and what is their contact information?

Preferred

Alternate:

2. What happened? This vehicle was being driven by her husband and he was coming home. He was 1 house away from being home and the airbag deployed in the passenger side, then a second later the drivers airbag deployed.

3. What is the current location of the vehicle? The vehicle is now in the owners driveway. Customer is calling AAA to have this vehicle towed to the dealership.

South Pointe Chrysler Jeep Dodge

5.27 miles away

9240 s. memorial drive

tulsa, OK 74133

918-770-0986

Reassigned to 88S

>> case is being forwarded to Chrysler Legal (CCRG) (2-5 days contact) VEHICLE LOCATED AT:

SOUTH POINTE CHRYSLER JEEP DODGE 9240 S. MEMORIAL DRIVE TULSA OK 74133 918-584-1481 PLEASE CONTACT AND ARRANGE INSPE

PLEASE CONTACT AND ARRANGE INSPECTION TO DETERMINE IF OWNERS ALLEGATION OF IMPROPER OPERATION OF SAFETY RESTRAINT SYSTEMS IS ACCURATE. PLEASE PROVIDE COMPLETED PVIR, INCLUDING SECTIONS A,B,C,D & J, PHOTOS, DRB CODES. POLICE REPORT (IF AVAILABLE), AND ANY OTHER PERTINENT INFORMATION. THANKS, MG17

CAIR NUMBER 21168002 REQUEST EAA INSPECTION 07-28-2011 13:34 CAIR NUMBER 21168002 E-MAIL SENT TO EAA 07-28-2011 13:34

requested rental assistance. Writer referred customer to

MG17 s phone number for rental information.

The AnswerCONNECT article that was referenced to provide the answer to the

customer was #18819

07.29.11

Customer would like a call back with report decision PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 08/02/11 AT 04:17:57 21168002 Customer expecting a call back/ update and rental inquiry. Agent stated no rental may be avaliable for SI cases.

08.03.11

Reviewed EAA report and photos

I will cover repairs - spoke to Phillip in service and advised

I spoke to Mr

gave a Friends #FP396805P113

UPDATE - Customer called back and states he just came back from a Ear, Nose and Throat doctor and he has hearing loss due to air bag deployment and wonders where to send the bills.

I called Phillip in service, and said do not work on vehicle until he hears

from legal. His number is

Based on new info - sending to legal.

Email LZ40.

Per OGC Matrix, reassigned to 82T. MG17

8/4/11 ASSIGNED TO LSE6

CAIR NUMBER 21168002 REQUEST EAA INSPECTION 08-04-2011 14:55

CAIR NUMBER 21168002 E-MAIL SENT TO EAA 08-04-2011 14:55

08.15.11

Phillip from dealer seeking status - as customer is in a rental

Phone# 918-392-7313

Per OGC Matrix, reassigned to 82T. MG17

8/15/11 UPDATED CCRG FILE

customer called in and was looking for someone to speak with about this.

Customer states there is going to be some medical bills. Customer states he is looking for someone to contact with him back.

08.16.11

Customer Call Back Seeking update on 82T - Phone# Per OGC Matrix, reassigned to 82T. MG17 8/16/11 UPDATED CCRG FILE. PAG

Preliminary Vehicle Investigation Report(PVIR)

Customer Assistance Inquiry Record (CAIR)#: 21168002

Cuesterne: Accestance inquiry in	(07 111 1)							
Year Body			Vehicle Identification Number		Build Date		Odomete	erIn Serv. Dt.
03 JEEP LIBERTY LTD EDITION	ON 4X4 SPORT UT	TILITY	1J4GL58K3	33W			106,371	02/01/2003
Name of Owner	Address/Locat	tion		City			State	•
. tarrie di divino.	7 10 01 0007 20 001			BROKEN	ARROW		ОК	
ZIP Color		Mode	el Busine	ess Phone		Но	me Phon	ie
FLAME RED CLE	AR COAT	KJJP						
Selling Dealer Name	Zone	Г	Olr. Code	City		State		
BOB HOWARD CROWN CHRYSLER JEEP	63	4	5215	TULSA		ок		
Inspector - Name Last, First, I	Middle	Inspec	tor's Comp	any	Inspector's		e No.	
Grummer Larry D		EAA			405-691-332	20		
Damage Estimate				Repair	Estimate			
Minor			\$ 0.00					
			Interview					
Interview With:	Oriver	Own	ner Othe	r 🌘 Driver/	Owner			
Name: Last, First, Middle	Feeley Ch	narlie						
Interview Date: Da	ate Of Incident:		Time C	f Incident		nenact	ion Date:	
	/27/2011		07:30 F)7/30/2		
07/20/2011	72172011		07.001	•••	`	.,		
Insurance Company Name: Personal Injury: Were there Personal Injuries? Any Indicator/ Warning Lights on Prior? State Farm Yes No No	States		Tot IIIIpuot		es, What light:	ag dop		··
Part A - GENERAL								
		TICY			EV/IDENIOE (_ _	4DEDING	00.00.00
REQUIRED PHOTOGRAPI ALL FOUR SIDE VIEW IF CRASH DAMAGED: PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL S LINES(8 TOTAL) - ANY RECENT VEHICLE SERVICE YES NO UNKNOWN IF YES, ENCLOSE CO	/> ALI OTHERS ADDRESS Addre Addre City State Zip Phone	CE/AGE L REPO S OF IN: ess 1 So ess 2 92 Tul OK 741		RT#: [- EVIDENCE (DISASSEMBLY YES ® NO F YES, DESCI	Y O		
OF REPAIR ORDERS Part B - EXTERIOR/INTER	IOD VEHICI E DAI	MACE						

WINDSHIELD ALL AREAS OF DAMAGE MARKINGS ON INTERIOR AND EXTERIOR CLOSE UPS OF STAINS, SKIN, HAIR, CLOTH EXTERIOR AND INTERIOR DAMAGE INCLUDING UNDERCARRIAGE INFORMATION: DESCRIBE ANY INJURIES TO DRIVER AND/OR OTHER OCCUPANTS SEE SEAT BELT/SEATS SECTION IF APPLICABLE		es he received neck and back	nsion or tirk k injuries, l	e/wheel oruising on
Part C - AIRBAG(S)				
REQUIRED PHOTOGRAPHS STEERING WHEEL AIRBAG(S) KNEE BLOCKERS ALL POSSIBLE	- PHOTOGRAPH REQUIRED FOR D - WERE THERE DRB READINGS TA YES NO IF NO, EXPLAIN		AULTS	
LOCATIONS OF CONTACT	RECORD ACTIVE DTC'S EX	ACTLY AS APPEAR :	MIN	COUNT
- SOFTWARE VERSION:	RECORD STORED DTC'S		MIN	COUNT
NA - SERIAL NUMBER: NA - PART NUMBER: NA DOES AIRBAG WARNING LIGHT CYCLE ON? YES NO N/A ARE WARNING LABELS - PRESENT (PHOTO) YES NO N/A RECORD LABEL PART NUMBER NA COMPLETE PART D	- WAS AIRBAG DEPLOYED? DRIVER YES NO IF NO, EXPLAIN PASSENGER YES NO IF NO, EXPLAIN SIDE YES NO AIRBAG N/A IF NO, EXPLAIN - WHICH SIDE DEPLOYED? LEFT RIGHT N/A BOTH - TYPE OF SIDE AIRBAG SEAT CURTAIN N/A - TYPE OF STEERING WHEEL TILT STANDARD - ANY DAMAGE TO STEERING WHEEL YES NO IF YES, EXPLAIN	DO NOT ERASE DRB RE IS VEHICLE EQUIPPE AIRBAG DEFAULT SW NO IF YES, NOTE POSITION OF AIRBAG DEFAULT SW ON OFF N/ EVIDENCE OF TAM DISASSEMBLY? YES NO N/ IF YES, EXPLAIN CHECK ENTIRE UNDE HIDDEN DAMAGE INC AND REAR SUSPENS UNDERBODY DAM/ YES NO IF YES, EXPLAIN PHOTOGRAPH REQU YES NO	OF PASSE WITCH? OF PASSE WITCH A MPERING OF A ERBODY FOR CLUDING FOR BION COMPAGED?	YES NGER OR RONT
Part D - SEATS/SHOULDER B	ELTS			
PHOTOGRAPHS: OVERALL SEAT BELTS I/B & O/B CLOSE UP OF ANY IRREGULARITIES LATCHPLATE WEAR CLOSE UP D-RING TO SHOW LOADING	IFORMATION: LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR): o labels present. RECORD ALL INFORMATION	IF ALLOWED. FUNCTION BE THEY FUNCTION PROPERL NOTE RESULTS - DOES THE BUCKLE LATCH IF NO, EXPLAIN - DO THEY RELEASE? YER NO, EXPLAIN - DO THEY RETRACT?	LY H?	ss O NO

✓ OVERALL OF SEAT✓ CLOSE UP OF DAMAG	STAMPED ON LATCHPLATE Driver:TD123, Ft pass: TD112 E - PRETENSIONER DEPLOYED?	IF NO, EXPLAIN ANY LOOSENESS OR BROKEN PARTS
RECORD DTC'S:	YES NO UNKNOWN - EXISTING LOCATION OF RECLINER DESCRIBE THE LOCATION AND	- CHECK FOR SEAT RETAINING BOLTS
	PICTURE OF SEAT BACK WITH B PILLAR AS REFERENCE AND INCLINOMETER READING 10 degrees rearward EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):	 NORMAL BROKEN LOOSE MISSING NOTE AND RECORD APPROX. SEAT TRACK OVERLAP "rearward.

7

Part J - ADDITIONAL COMMENTS

Driver frontal airbag deployed and front passenger frontal airbag deployed. Airbag lamp illuminates when the ignition key is turned to the "ON" position, and remains "ON" during the ignition cycle. Unable to obtain DRB restraint system readings or codes. Front seat belts locked and held in place when a slight tug was applied to the seat belt webbing. No evidence of interior vehicle water damage or moisture damage. No evidence or witness markings of impact with foreign object to exterior body or undercarriage.

T8539CM 10/27/2011 14:16:36

10/20/2011 09:56 9183888947 SEBOTEK PAGE 01

Dear Rajya and Chrysler:

It is my hopes that careful consideration of the faxed documents can bring both parties to an agreement without need of retaining legal assistance on my behalf. I appreciate your quick and thoughtful review of documents and doctor letters.

Sincerely,

10/20/2011 09:56 9183888947 SEBOTEK PAGE 02

Case #21168002

Loss of Property

- 1. Vehicle isn't safe to drive or sell in current condition
- 2. Vehicle fixed isn't satisfactory to owners' because of fear for safety
- 3. Can't sell vehicle for full value of the above average condition it was in before airbags deployed
- 4. This incident has put us in a situation to need a new vehicle prematurely
- 5. *NADA clean trade-in of our 2003 Jeep Liberty is \$7275.00
- *Please see attached NADA document (\$7275.00)

Injuries and Medical Bills

external bruising on hand, pain in thumb, lost hearing for 2 hours in left ear after incident, ringing in both ears, hearing loss in left ear and failed OAE test in left inner ear, neck injury, back pain, and dizziness after hit to the side of the head.

*Please see attached documents of medical visits, doctor letters, and medical bills totaling approximately (\$5158.00 for treatment through 9-23-11)

Loss of Time

- 1 hour for family physician visit 7-28
- 1 hour and 30 minutes for chiropractic visit 7-29
- 45 minutes over telephone with OKC engineer inspecting vehicle 7-29
- 15 minutes with Chrysler case manager Maggie 7-29
- 1 hour arranging appointments and coordinating appointments 7-28
- 45 minutes to take vehicle to dealership for Chrysler inspections 7-29
- 1 hour chiropractor visit 8-2
- 1 hour and 30 minutes for ENT visit/ hearing test 8-4
- 30 minutes for conversations with Chrysler case manager Maggie 8/3, 8/4
- 1 hour chiropractor visit 8-8
- 1 hour and 30 minutes hearing test (extended high frequency test) 8-8
- 1 hour and 30 minutes chiropractor visit 8-12
- 1 hour chiropractor visit 8-16
- 15 minutes with Phillip from Southpointe 8-16
- 1 hour meeting with Chrysler attorney Rajya 8-17
- 2 hours in conversations with Doctors, and appointment setting 8-18
- 1 hour chiropractic appointment 8-19
- 1 hour chiropractic appointment 8-23
- 2 hour MRI appointment 8-24
- 1 hour CT appointment 8-25
- 1 hour chiropractor visit 8-26
- 1 hour chiropractor visit 9-2

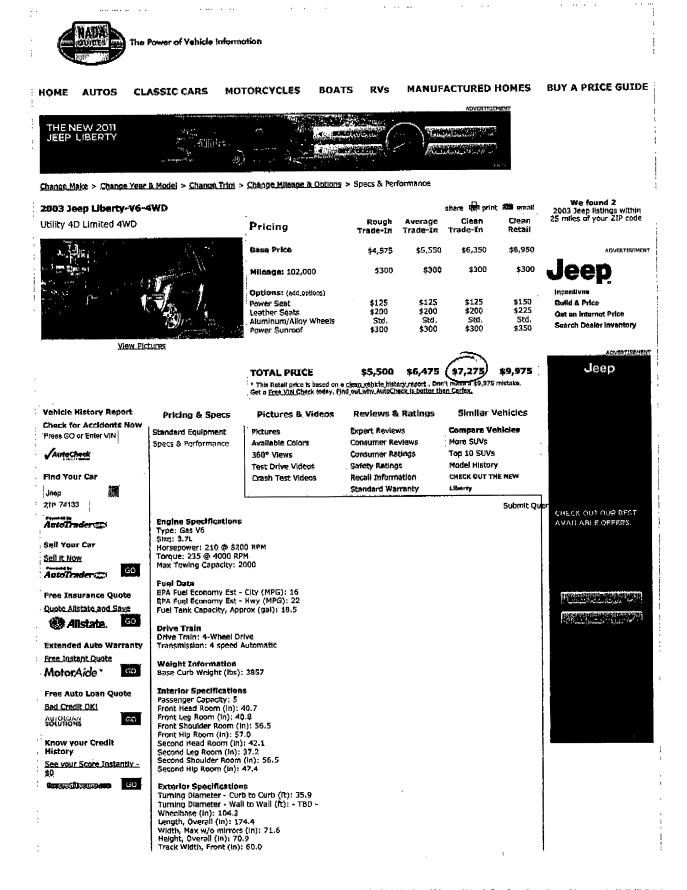
10/20/2011 09:56 9183888947 SEBOTEK PAGE 03

- 1 hour chiropractor visit 9-7
- 1 hour chiropractor visit 9-9
- 1 hour chiropractor visit 9-13
- 1 hour chiropractor visit 9-16
- 1 hour chiropractor visit 9-23
- *Approximately 28 hours as of 9-23 spent as a result of airbag incident

Future Expenses --- Pain & Suffering

- *Approximate costs for continued chiropractor visits in sustaining near full recovery \$1200 (figured on approximately \$240 a visit; five total visits after 9-23-11) (reference Dr. Halsey's medical bill and professional letter)
- *Approximate continued chiropractor visits for maintained wellness as a result of airbag incident \$14,400 (figured on 1 visit per month at \$240 for next five years) (reference Dr. Halsey's medical bill and professional letter) (this covers my peace of mind in settling now in case something flares up from injuries that needs chiropractic attention)
- *Approximate costs for yearly hearing exams over next 49 years \$3920 (figured on the average life expectancy of a male (76 years) minus the age of Charley Feeley (27) equals 49 years times the \$80 fee for update test) (reference nation master) (reference Dr. Scholl's medical bill)
- *Approximate costs for the need of a hearing instruments in the future before natural decline of hearing \$4980 (figured on a mid to high level technology for hearing device and one replacement device for the approximate remaining 49 years of Charley Feeley's life) (reference is my knowledge of retail hearing aid sales since this is my occupation) (Charles D. Feeley, B.S., BC-HIS National Board Certified in Hearing Instrument Sciences)
- *Additional pain and suffering for the situation of computer systems failure and air bag module failure in 2003 Jeep Liberty that has caused substantial injuries from a life that was enjoying good health before this incident, as well as the documented amount of time loss \$3000
- I, would consider the incident of airbag failure on Chrysler's 2003 Jeep Liberty that took place on July 27, 2011, with all of its injuries both short and long term I suffered and will continue to endure through the remainder of my life, also including property damage and pain and suffering settled with the payment totaling \$39933.00

10/20/2011 09: 56 9183888947 SEBOTEK SEBOTEK PAGE 0 2003 Jeep Liberty Specs and Performance, Pricing and Information - NADAguides.com



http://www.nadaguides.com/Cars/2003/Jeep/Liberty-V6-4WD/Utility-4D-Limited-4WD/S... 9/27/2011

10/20/2011 09:56 9183888947 SEBOTEK SEBOTEK PAGE 10/2003 Jeep Liberty Specs and Performance, Pricing and Information - NADAguides.com

Track Width, Rear (in): 59.7 Min Ground Clearance (in): 9.6	
Wheels Front Wheel Material: Aluminum Rear Wheel Material: Aluminum	
Tires Front Tire Size: P235/70R16 Roar Tire Size: P235/70R16 Spare Tire Size: P235/70R16	
Back to top	Disclain





http://www.nadaguides.com/Cars/2003/Jeep/Liberty-V6-4WD/Utility-4D-Limited-4WD/S... 9/27/2011

10/20/2011 09:56 9183888947 2003 Jeep Liberty | eBay

SEBOTEK

ARCT 01 36

				Ge Bu	y Sali My∗i	Bay Comr
Welcome Sign in or n		1				
CATEGORIES ELECTRONICS		POWERS DEALS CLASSIFIEDS POWERS DOTS BOSTS & MOTE MY GARAGE	TIRE CENTER	LIGHT CENTER		
Parts & Aconstories . Cars & To		Powersports, Boats & More, MY GARAGE	(1) (2)			
Bay Motora > fuy > Cars 8. Trucks > 2003	Joich Pippich	والوستان فيستمان وسنفت فاستفقاها والمؤارة ماوز والحارات وتناسيب سيستمد المشتان المشاطنا			50-14 -14	e-144/10 to Stilled Land Control
2003 Jeep Liberty	3 for sale	:: \$6,988-\$7,870				
	What it's	Worth				
	Just sold or	n eBay Motors: \$4,260-\$9,999				
A STATE OF THE PROPERTY OF THE PARTY OF THE	Kelley Blue	Book Value: \$9,275-\$10,780				
(3)		Go to price research				
	4_19	•				
	Save Vet	nicie Compare Vahicle				
118 1.1	See Mare Photos					
			* ************************************			
Vehicles for Sale Spece & Ph	otos Price Research 8	Reviews				
		Cers & Trucks	Searci	n Advanced See	rch	
Related Searches: rod, toyota camry, 🗢	nvecte, mustang, camaro, or bro		· ····································	itik and description		
		1 10 1 1				
Cars & Trucks Finder	3 matches found for: J Preferences; within 500 mile	leep, Liberty, 2003 See Completed Listings as of ZIP Code 74139 - Edit preferences or Clear p	(Selione Incaturis Materiances	l		
Clear Make						
Jeep 200 :	Find Local Veh Show only vohic		vahicles_			
Liberty		A REPATE have passed literations times Es	ade October 31			
Model Year		O REBATE—buy select Hankook tires. Ei	iids October 5)	Eam now -	! Sort by:	Best Match
2003 Example "1970, 2002-04"	j (let view[Customire]	Picture view			~~~ <u>~</u>	Door Malen
Distance	⊈ Compare			Year Minage		Price
500 Mm miles of 74133		Jeep ; Liberty Limited 2003 Jeep Liberty LIMITED 45K MILES! 1-		2003 45,311	12 0144	\$7,000.00
Go		OWNER, CLEAN				
Refine search						
	- Manage Manage on the Confession of the Confess	Jeep : Liberty WE FINANCE(!		2003 121,401	Buy It Now	\$7,870.00
Brown (1)		RENEGADE 4X4 4WD LIGHTBAR LEATHER SUNROOF VO HOUSTON TE	Mary stellben		OF BART, Offer	
Green (1)		SOMMON TO HOUSE OF THE				
Choose more	Professional Control					
Interior Color	Comment	Jeep : Liberty Renegade		2003 138,927	Classified Ad with Best	96,988,00
Gray (1)	7 tr	Steering Clock			Offer	
Tan (1) Not Specified (1)						
Choose more						
Condition	ļ ;				item	s per page: 25
New Used	Sponsored Results					
Not Specified		tures, Offers And More. Find a Dealer Nowl				
Choose more	www.jeepdealer.com					
Prico		pable And Fun. Check Out its New Features!				
\$ to \$'	www.jeep.com/Liberty Tuins Pro Owned Jeep					
For Sale By		ndly Customer Service. Cell Us For Infol				
Body Type	Quality Toyota					
Generation		Our Inventory Online, Shop Now!				
Seller	Used 2000 Jose Liberty					
	 In Stock and Available for § 	Sale Drive to Dalles and Bave Big!				

http://motors.shop.ebay.com/Cars-Trucks-/6001/i.html?Make=Jeep&Model=Liberty& dm... 9/27/2011

To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.

MFD BY DAIMLER CH	HRYSLER DATE OF 8-0	
GANR FROMT 1248 KG(2750 LB) GANR REAR 1429 KG(3150 LB)	P235/70R16 WITH TIRES P235/70R16	RIMS AT COLD 16X7 227 KPA(33 PSI RIMS AT COLD
THIS VEHICLE CONFO	SIROUT IDEA TO AT SHE	16X7 227 KPA(33 PSI) FEDERAL MOTOR VEHICLE SAFETY AND THEFT FARE OF MANUFACTURE SHOWN ABOVE. MPV SINGLE X BUAL
MDH: 082918 776A	PHT:PR4 VEHICLE	HADE IN U.S.A. TRHIBLE 4646560





























































































































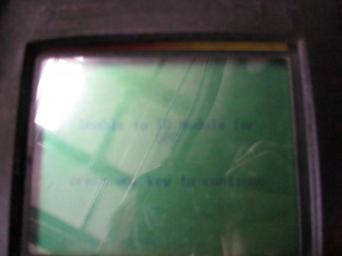












EA12-001
CHRYSLER
ENCLOSURE 4
LEGAL
KJ
Prior to 10.4.11

Customer Assistance Inquiry Record (CAIR)# 1J4GL58K4 3W Built Date 07/26/2002 Vin Open Date 05/09/2011 JEEP LIBERTY LTD EDITION 4X4 SPORT UTILITY 4-DR Model Year 2003 Body KJJP74 08/07/2002 Mileage In Service Dt 132,322 Dealer Zone 74 DENVER Plant W TOLEDO NORTH ASSEMBLY PLANT Market U US Color PX8 BLACK CLEAR COAT Engine EKG ENGINE - 3.7L POWER TECH V6 Transmission DG4 TRANSMISSION-MULTI-SPEED AUTO, 45RFE 45328 MAX CHRYSLER JEEP DODGE Dealer Dealer Address HIGHWAY 71 AND 52 BUTLER Dealer State MO Dealer Zip 64730 Dealer City Owner Contact Type TELEPHONE Address Home Phone

Product - Unknown - Unknown - Accident - Default	Injury, no accident
Corporate - Property Damage - Default - Default - Default	
Dealer - By-Pass - Default - Default	
Product - Body / Trim / Paint Finish - Air Bag - Unjustified Deployment - Both	

Country

UNITED STATES

Referral from Star Center:

customer states airbag deployed driving down road drivers and passengers

cannot talk to airbag contol module has airbag light on

ADRIAN MO

Customer said that his hands hurt.

VEHICLE IS LOCATED AT:

MAX CHRYSLER JEEP DODGE CJDT

1108 W FORT SCOTT ST BUTLER MO 64730 660-679-4119

Per OGC Matrix, reassigned to 82T.

CONTACT NUMBER: 660 200 6131

5/9/11 ASSIGN TO KSS28.

CAIR NUMBER 20793473 REQUEST DEKRA INSPECTION 05-09-2011 14:57

CAIR NUMBER 20793473 E-MAIL SENT TO DEKRA 05-09-2011 14:57

Customer is inquiring about the states of his case and asked to speak

with case management. Writer transferred customer to case management for

further assistance.

PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 05/10/11 AT 19:08:33 20793473

CCRG Open Date: 05/09/2011 14:19:33

Letter Sent: Acknowledgement 05/10/2011 08:47:38

Customer called in to find out what is going on with his special

20793473

investigation. Agent advised customer he can be transferred to the case manager. Agent tried to give the case number. Customer was driving. Customer stated he would call back to get the case number and to be transferred to the case manager in Answer Connect document 18819. Customer called in for his case number.

Agent gave customer his case number.

Customer requesting to speak with case manager.

Agent transferred to case management department.

Per OGC Matrix, reassigned to 82T 5/12/11 UPDATED CCRG FILE. RLG92/LSE6

MFD BY	DAI MLER CHRYSLE CORFORATION	R DHTE OF MFR 7-02	GUWR 2541 KG(95600 LB)
GAUR REA	(2750 B) P235	/70R16	RINS AT COLD	(PA(33 PSI)
1429 K	G(3150 LB) P233 IS VEHICLE ONFORMS TO REVENTION ST. MDARDS IN	ALL APPLICABLE FEI EFFECT ON THE DATI	DERAL MOTOR VEHICLE SAFET E OF MANUFACTURE SHOWN AB MPV SINGLE X	Y AND THEFT
DINE	J4GL58K43k	T:PX8 VEHICLE H		648503

Your request for Technical Assistance has been submitted to the STAR Help Desk.
Your reference number for this request is 174062.
All STAR Help Desk responses will be posted to the TechCONNECT Search tab.

Contact Information Vehicle Information Request information VIN: 1J4GL58K43W S88257E Primary : 10 - Restructs JEEP LIBERTY LTD System Names Vehicle: EDITION 4X4 SPORT Previous STAR Previously Not Phone Number: UT Contact Contacted Fax Number: Engine: EKG-3.7L V8 Engine Restricted Email Alerts: Yes Parts Odometer: 132322 High (2 hour Mobile Alerts: No Vehicle In Priority: : 1 day (or less). response) Shop Email Address: Status: Submitted Vehicle Off : No Awaiting for STAR to Mobile Email Road Next Steps: генропве Address Repeat No Note: Requestor is responsible for mobile carrier. Repair text massage charges. Program: None

Repair Information

Customer Concern: customer states airbag deployed driving down road drivers and passengers cannot talk to airbag contot module has airbag light on

saik to alroad conto module has alroad light

Concern Duplicated: none

Repairs, Parts and Tests: tried to look up fault codes will not talk to oom

Service Bulletins Performed: none

DTCs:

Information Sent:

Scan Tool Software Version:

Last TechCONNECT Search: airbag deployed

Print Close Window



Your AutoCheck Vehicle History Report

2003 Jeep Liberty Limited

The same of the latest particular to the lates

Report Summary

VIII DISCUSSIONS

West 2003

Make: John

Model Literty Limited

Streetwarter SUV AD

Casa BUV Frey Law

Eryon 375 WIMPS

DESTRUCT ASSESSED UNIONS SERVER

Wester Age o sentill

Concepted Derwin 5



Appropriationals
Reported somewhale



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OdometerCheck Your vehicle checks (97)



Volume Use and EveniOffice Specify vehicle useful or exerts reported This vehicle's AutoCheck Score



The manifestary from the salaritaty of your volume and by volume with the salaritation with these

This values qualifies for Buyback Protection



Subspired your executed with AutoChoick Reviews Protection of metrops the trial in buying a work which







1108 W Fort Scott St. P.O. 36x 40 Bullet, MO 64730 Phone 660-679-6560 Fax 660-679-6560

AC NO.	F3636 M 31	
100000		_
1		

Jeep

		3.2	THOUSE THE SM	BET BOYL	 	William Hotol Brown
47896 1 J 4 G	L58K43W					US/05/II
12003 WAJEEP	MOLIBERTY LIG	BLACK	0			12:20
#432322 Managari	ms08/00/00 II	MO CEO D5W	AURE	AM PRO		1046 E
Expires:			H			

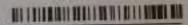
(1) AIR BAGS DEPLOYED WHILE DRIVING DOWN THE ROAD

(C)

HE CONTROL MADE IN THE STREET, THE

(2) CHECK VEHICLE OVER

(C)





ESTIMATE

BY LAW YOU MAKE THE MIGHT TO AN ESTIMATE OF THE ESPECTES COST OF HEIMARS OR VERNICES

BUTTON, YOUR CHOOSE





























AWARNING



DEATH OR SERIOUS

- Chief Driess, 10 Anno Unicest Call SE HALLED BY THE APPEAR
- . THE BACK BEST IS THE BAPEST PLACE FOR CHILDREN
- NEWER PUT A REAL-FROND DHILD SEAT IN THE FRONT
- . SET AS THE BACK AS POSSIBLE FROM THE ARE SAL
- THE RESERVE AND PERSONS AND CHILD RESTRAINED

AWARNING



DEATH OR SERIOUS INJURY CAN OCCUR

- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- . ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.











































Unable to ID Module for ORC

press any key to continue

PCM DICS 1 of 1 -

THROTTLE POSTITON SENSOR VOLTAGE LOW

Chrysler Hex Code : \$1a

SAE Trouble Code : P 0122

Warm up Cycle Counter: 36

Starts Since Set : 116











