

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

EA12-001

CHRYSLER

ENCLOSURE 4

LEGAL

WJ

50 KG 05400 LB

25/75R16 TIRES

7 KPA (33 PSI) COLD

25/75R16 TIRES

7 KPA (33 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GW48S72C

TYPE:

MPV

MDH: 080109 730AA

VEHICLE MADE IN U.S.A.

PAINT: PX8

TRIM: E7DU

4648509





Jeep





SHEETS

Jeep
4x4

4x4





































SALE

Customer DO NOT CROSS
YELLOW LINE

WASHPARK

nee



BATTERIES ON SALE

Catalyst - DO NOT CROSS YELLOW LINE

www.plymouth.com

CAUTION

MECHANIC















FORMER & NEWER ALL IN ONE
SAFETY INFORMATION
TWO AMP ELECTRICAL

DANGER / POISON

DO NOT OPEN BATTERY CAPS
DO NOT REMOVE BATTERY CAPS
DO NOT REMOVE BATTERY CAPS
DO NOT REMOVE BATTERY CAPS

ENGINE COOLANT ONLY
SEE OWNER'S MANUAL

DO NOT REMOVE BATTERY CAPS
DO NOT REMOVE BATTERY CAPS
DO NOT REMOVE BATTERY CAPS
DO NOT REMOVE BATTERY CAPS

2010 01142



! WARNING



DEATH OR SERIOUS INJURY CAN OCCUR

- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.



CHRYSLER
CORPORATION

DRB III™

ORC DTCs

OUTPUT DRIVER 1

--- DTC 2 of 6 ---

INTERNAL 1



CHRYSLER
CORPORATION

DRB III™

--- ORC DTCs 3 of 3 ---

DRIVER SOLUB 1
SHORT TO GROUND

--- DTC 4 of 6 ---

PASSENGER SOLUB 1
SHORT TO GROUND



CHRYSLER
CORPORATION

DRB III™

-- ORC DTCs 5 of 6 --

DRIVER SQUIB 2
SHORT TO GROUND

-- DTC 6 of 6 --

PASSENGER SQUIB 2
SHORT TO GROUND

--- ORC DTCs 1 of 8 ---

OUTPUT DRIVER 1

MINUTES: 146 IGN CNTS: 0

--- DTC 2 of 8 ---

INTERNAL 1

MINUTES: 226 IGN CNTS: 0

-- ORC DTCs 3 of 8 --

DRIVER SOLUB 1
SHORT TO GROUND
MINUTES: 104 IGN CNTS: 0

-- DTC 4 of 8 --

PASSENGER SOLUB 1
SHORT TO GROUND
MINUTES: 144 IGN CNTS: 0



CHRYSLER
CORPORATION

DRB III™

-- ORC DTCs 5 of 8 --

DRIVER SQUIB 2
CIRCUIT OPEN

MINUTES: 6 IGN CNTS: 2

--- DTC 6 of 8 ---

PASSENGER SQUIB 2
CIRCUIT OPEN

MINUTES: 6 IGN CNTS: 2



CHRYSLER
CORPORATION

DRB III™

-- ORC DTCs 7 of 8 --

DRIVER SQUIB 2
SHORT TO GROUND
MINUTES: 105 IGN CNTS: 0

-- DTC 8 of 8 --

PASSENGER SQUIB 2
SHORT TO GROUND
MINUTES: 105 IGN CNTS: 0







PRESS

PRESS











Customer Assistance Inquiry Record (CAIR)#**17742957**

Vin	1J4GW48S7 2C [REDACTED]	Open Date	07/28/2008	Built Date	08/01/2001
Model Year	2002	Body	WJH74	JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR	
In Service Dt	10/09/2001	Mileage	75,000	Dealer Zone	42 DETROIT
Plant	C	JEFFERSON NORTH ASSEMBLY PLANT	Market	U	US
Color	PX8	BLACK CLEAR COAT			
Engine	ERH	ENGINE - 4.0L POWER TECH I-6			
Transmission	DGK	TRANSMISSION - 4-SPD. AUTOMATIC.42RE			

Dealer	62224	GANLEY CHRYSLER-JEEP INC			
Dealer Address	6780 PEARL ROAD				
Dealer City	MIDDLEBURG HGTS	Dealer State	OH	Dealer Zip	44130

Owner	[REDACTED]	Contact Type	TELEPHONE
Address	[REDACTED]	Home Phone	[REDACTED]
	CEDAR GROVE WV [REDACTED]	Country	UNITED STATES

Product - Body / Trim / Paint Finish - Air Bag - Deactivation - Both	Customer had accident
Corporate - Property Damage - Default - Default	
Product - Body / Trim / Paint Finish - Air Bag - Failed to Deploy - Both Air Bags	
Product - Unknown - Unknown - Accident - Default	

The customer call was regarding the air bags which did not deploy well in time. He had accident where the customer son got hurt badly so transferring the call to T3 for further handling.

Customer states there was no accident but the airbag deployed. Customer says the vehicle s airbag light came on and a few seconds after noticing, the airbag deployed. This occured 7/26/08. Property damage: Customer is not sure yet.

Location of the vehicle:

Customer s House

[REDACTED]
Cedar Grove, WV [REDACTED]

Called the police but they refused to come out because there was no accident. He tried to get an incident report but could not get one issued.

Contacted insurance company: Yes

Erie Insurance Company

304-926-0200

Agent - David Swor

Policy number - [REDACTED]

Injuries to both customer and his adult son. Injuries: Lower back and neck region ache. Son s Injuries: Upper thighs, groin, stomach and neck area are sore.

_ 7.28.2008

Forwarded to 82t mp

7-28-08 Open RecallsA02- Vapor Canister Vent Hose/ Fuel Tank and Recall B06

- Intake Manifold Debriar Shield.

7-28-08 Assigned to TK27/SSS8

CAIR NUMBER 17742957 REQUEST EAA INSPECTION 07-28-2008 14:38

CAIR NUMBER 17742957 E-MAIL SENT TO EAA 07-28-2008 14:39

CCRG Open Date: 07/28/2008 14:01:38

Letter Sent: Acknowledgement 07/29/2008 09:09:14

Customer called in regards to this reference number. Agent transferred the call to t3.

7/31 Owner transferred to Tier 3 seeking copy of report filled out by the inspector yesterday. Advised owner copies of the report are not normally given to owners but he could ask CCRG about it since they are reviewing the inspection report.

PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 07/31/08 AT 09:43:42 17742957
CCRG Close Date: 09/02/2008

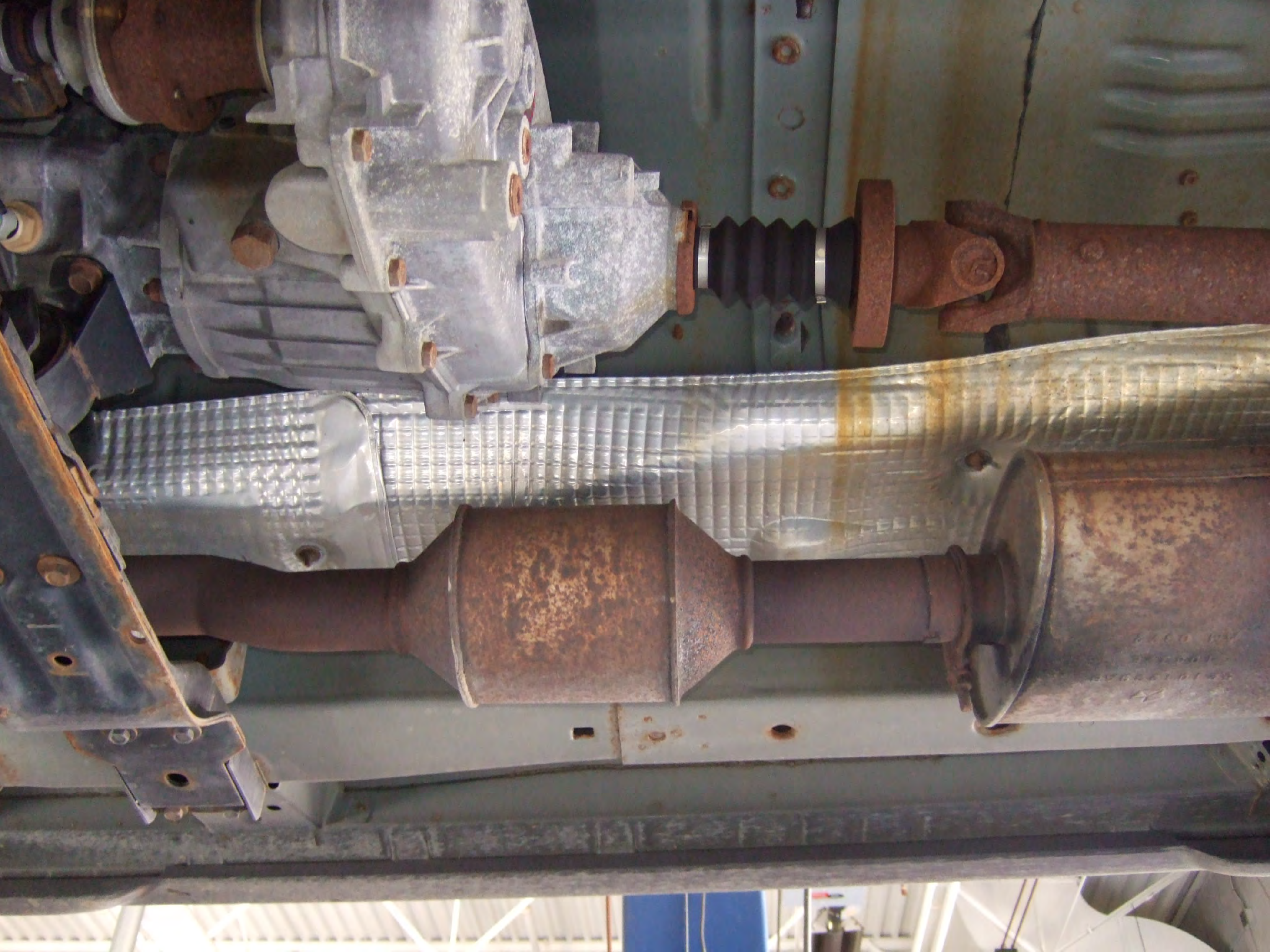
EA12-001
CHRYSLER
ENCLOSURE 4
LEGAL
WJ







52788674
84877D











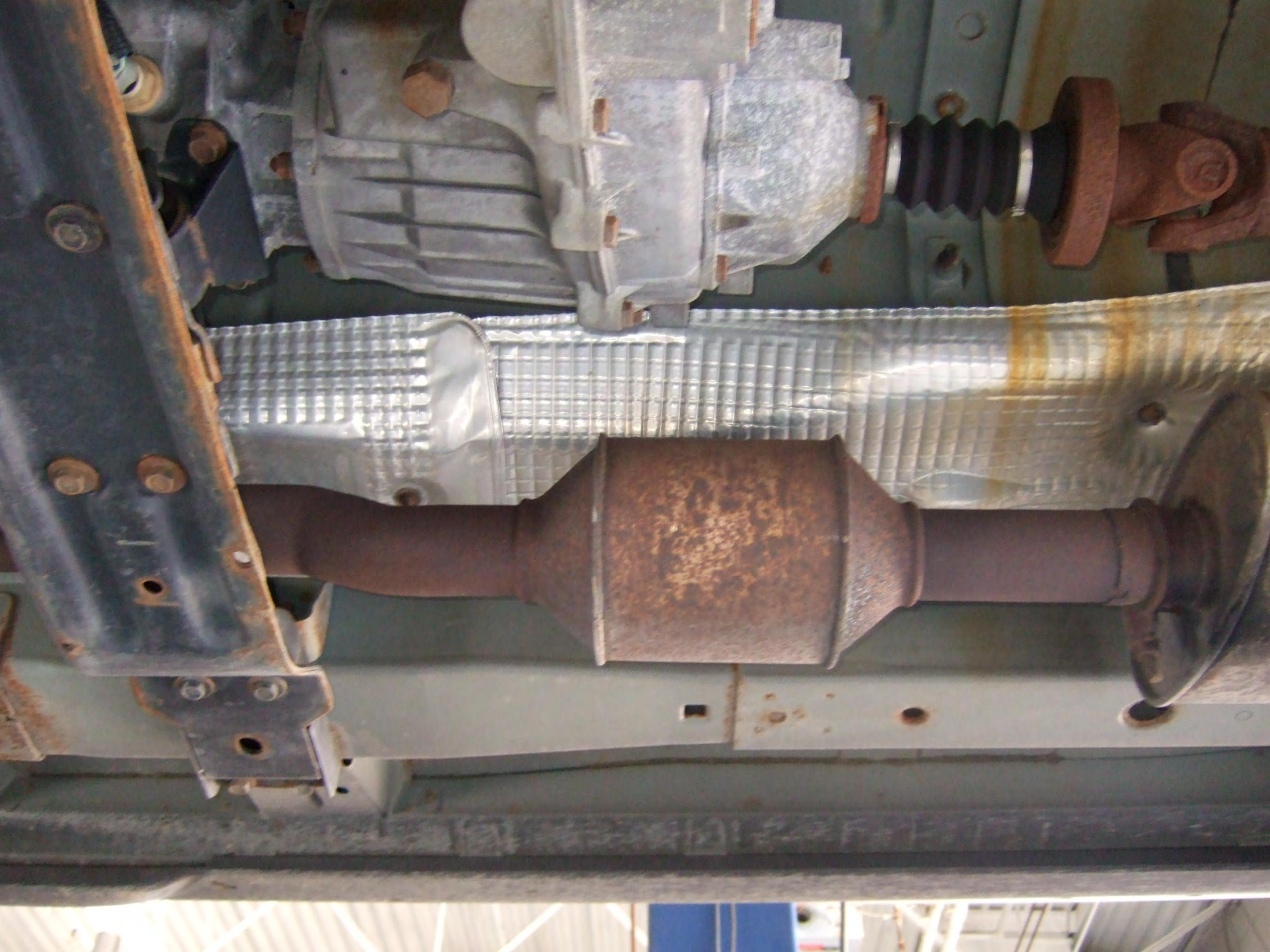
















GEAR EN

DYK DALL
FT 12











White label on the shock absorber.

281















White label with illegible markings.

571107910
RE-USEABLE BASKET
125875AC

Blue label with illegible markings.

571107910
RE-USEABLE BASKET
125875AC



100

100

OIL PAN
52-11872AD
RE-USEABLE BASKET
A26875AC











71756
10/2008
71756
10/2008
71756
10/2008
787

FIVE STAR
★★★★★





White label on the axle assembly.

Small white label with text: BID GEN

Small green label with text: 122





GRAND CHEROKEE

LAREDO

WRANGLER SR-A
GOODYEAR

WRANGLER SR-A
GOODYEAR



GRAND CHEROKEE

LAREDO

GOODYEAR
WRANGLER
SR-A



Jeep

GRAND CHEROKEE

LAREDO

8218



Jeep

8
2
1
8



8
2
1
8

BODY SHOP





Jeep

GRAND CHEROKEE

LAREDO





Jeep
4x4





WARNING
BE SEAT BELT FASTENED
AND ALWAYS WEAR YOUR SEAT BELT
WHEN DRIVING. PLEASE DON'T DRINK
AND DRIVE. ALWAYS USE PROPER
HANDLING TECHNIQUE TO AVOID
INJURY. ALWAYS USE PROPER
HANDLING TECHNIQUE TO AVOID
INJURY.

WARNING
DO NOT USE THIS VEHICLE
IF YOU ARE UNDER THE INFLUENCE
OF ALCOHOL OR DRUGS. ALWAYS
WEAR YOUR SEAT BELT. ALWAYS
USE PROPER HANDLING TECHNIQUE
TO AVOID INJURY.

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TO AVOID INJURY.



MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR: 2-02

GWR: 2450 KG 05400 LB

GAWR FRONT: 1248 KG 2750 LB

WITH P225/75R16 TIRES

16X7

RIMS AT 227 KPA (33 PSI) COLD

GAWR REAR: 1339 KG 2950 LB

WITH P225/75R16 TIRES

16X7

RIMS AT 227 KPA (33 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GW48S8 [REDACTED] TYPE: MPV MDH:022110 730AB
VEHICLE MADE IN U.S.A.



1.14GW48S82C





Jeep

ON-OFF
CRUISE
SET

15000 RPM

!WARNING: HIGHER ROLLOVER RISK



**AVOID ABRUPT MANEUVERS
AND EXCESSIVE SPEED.**

ALWAYS BUCKLE UP.

**SEE OWNER'S MANUAL
FOR FURTHER INFORMATION.**



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E 184611

AL393 442



PRESS















E 184616

AL303 379





PRESS





















DRB III CDRB Application

Chrysler Corp.

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RELEASE 64.1 01

Released: 15:51:24 10/11/2007

Bios Version: 4.02

Database: 8:18:38 7/19/2007

Cable in use: J1962 (CH7000A)

F1
HELP

64.1

ORC DTCs 3 of 3

STORED ENERGY
FIRING 1

--- DTC 1 of 3 ---

OUTPUT DRIVER 1

ORC DTCs 1 of 3

OUTPUT DRIVER 1

--- DTC 2 of 3 ---

INTERNAL 1

ORC DTCs 1 of 11

OUTPUT DRIVER 1

MINUTES: 34 IGN CNTS: 0

--- DTC 2 of 11 ---

DRIVER SQUIB 1

CIRCUIT OPEN

MINUTES: 15 IGN CNTS: 5

ORC DTCs 3 of 11

INTERNAL 1

MINUTES: 67 IGN CNTS: 0

--- DTC 4 of 11 ---

PASSENGER SQUIB 1
CIRCUIT SHORT

MINUTES: 17 IGN CNTS: 5

— ORC DTCs 5 of 11 —

DRIVER SQUIB 1
SHORT TO GROUND
MINUTES: 1 IGN CNTS: 16

--- DTC 6 of 11 ---

PASSENGER SQUIB 1
SHORT TO GROUND
MINUTES: 1 IGN CNTS: 16

ORC DTCs 9 of 11

PASSENGER SQUIB 2
CIRCUIT OPEN

MINUTES: 17 IGN CNTS: 5

--- DTC 10 of 11 ---

DRIVER SQUIB 2
SHORT TO GROUND

MINUTES: 1 IGN CNTS: 16

--- ORC DTCs 7 of 11 ---

STORED ENERGY
FIRING 1

MINUTES: 41 IGN CNTS: 0

--- DTC 8 of 11 ---

DRIVER SQUIB 2
CIRCUIT OPEN

MINUTES: 17 IGN CNTS: 5

--- OBC DTCs 11 of 11 ---

PASSENGER SQUIB 2
SHORT TO GROUND

MINUTES: 1 IGN CNTS: 16

--- DTC 1 of 11 ---

OUTPUT DRIVER 1

MINUTES: 38 IGN CNTS: 0

AIRBAG Module Information

Body Style: WJ

Part#: 56010485AF

S/W Version: 03.51

Front Dr and Pass/PCI Bus SAB
and Lamp Dr w/On/Off Sw or AOSIM

ORC Not Configured

for Side Airbags

No Airbag On/Off Switch

HELP

F2

64.1

F3
MAIN

Customer Assistance Inquiry Record (CAIR)#

17716415

Vin	1J4GW48S8 2C [REDACTED]	Open Date	07/21/2008	Built Date	02/21/2002
Model Year	2002	Body	WJH74	JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR	
In Service Dt	05/17/2002	Mileage	45,000	Dealer Zone	42 DETROIT
Plant	C	JEFFERSON NORTH ASSEMBLY PLANT	Market	U	US
Color	PX8	BLACK CLEAR COAT			
Engine	ERH	ENGINE - 4.0L POWER TECH I-6			
Transmission	DGK	TRANSMISSION - 4-SPD. AUTOMATIC.42RE			
Dealer	66079	MCINERNEY'S WOODHAVEN CHRY-JEEP	INC		
Dealer Address	23940 ALLEN ROAD				
Dealer City	WOODHAVEN	Dealer State	MI	Dealer Zip	48183
Owner	[REDACTED]	Contact Type	TELEPHONE		
Address	[REDACTED]	Home Phone			
	RIVERVIEW MI	Country	UNITED STATES		

Product - Body / Trim / Paint Finish - Air Bag - Other - Unknown	Customer has some concern with the air bag of his vehicle.
Product - Unknown - Unknown - Accident - Default	airbag
Product - Body / Trim / Paint Finish - Air Bag - Other - Front Drivers Side	injury
Corporate - Property Damage - Default - Default - Default	

Customer states that he was driving his vehicle at 45 mph and after some time the air bag indicator light came on. Customer said that after around 40 seconds, the air bag deployed and his wife got some injuries. Writer transferred the call to T3 for further handling as it may be a safety issue.

***Owner states that this incident occurred on 7/21/2008 and the airbag deployed. She was alone in the vehicle. Owner did not call the police but the owner contacted his insurance company, Liberty Mutual. Owner may have sustained an injury to her wrist and will be going to a doctor on 7/22/08.

The vehicle is at their house and they contacted their dealership who recommended that they call CAC.

***Owner states that this incident occurred on 7/21/2008 and the airbag deployed. She was alone in the vehicle. Owner did not call the police but the owner contacted his insurance company, Liberty Mutual. Owner may have sustained an injury to her wrist and will be going to a doctor on 7/22/08.

The vehicle is at their house and they contacted their dealership who recommended that they call CAC.

airbag deployment, injury, refer to 82t

7/22/08 Open recall: F25 ELECTRIC RADIATOR FAN mjm169

_7/22/08 Assigned to tk27/mjm169

CAIR NUMBER 17716415 REQUEST EAA INSPECTION 07-22-2008 09:13

CAIR NUMBER 17716415 E-MAIL SENT TO EAA 07-22-2008 09:13

Customer called back in regards to above concern. Transferred call as previously handled by T3.

Owner called back and stated that dealer called requesting what to do with vehicle referred issue to mhm1

CCRG Open Date: 07/21/2008 16:27:25

Letter Sent: Acknowledgement 07/23/2008 10:53:31
PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 07/25/08 AT 12:42:13 17716415
CCRG Reopen Date: 07/30/2008

Customer is calling for updates on the issue. Call transferred to Tier3
for followup.

Purchased New or Used? New
If Used, date purchased? n/a Mileage? n/a
From whom did customer purchase used vehicle?
n/a

Customer stated she would like an update in the lemon law concern. Agent
consulted with LGP14 and informed customer that a letter was sent about
the concern. Customer stated she did not receive the the letter. Agent
informed customer the information would be documented and advised that
CCAC could not give the customer any updates for this concern.

PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 08/06/08 AT 15:03:38 17716415

Customer wanted to speak with Michael Fairo. Customer was told that agent
cannot transfer the call to one particular person however he can transfer
it to senior staff agents.

hence call transferred to T3

but agent hung up

Letter Sent: Offer 08/13/2008
