

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

EA12-001
CHRYSLER
10-4-2012
ENCLOSURE 4
PEER CAIRS Backup



09-15

Marlboro



5767 64
Dulon
[Signature]

09-12
9-12

Jeep



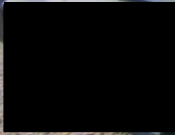
57676
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Jeep

GRAND CHEROKEE





GRAND CHEROKEE

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PAINT THIS SIDE

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91915
H003

02-42



Volo
51676
CC
R

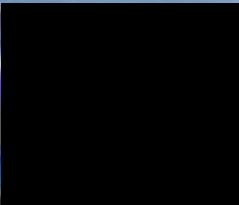


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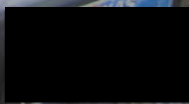


GRAND CHEROKEE

LAREDO



Jeep





57676
8609
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8609
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09-12

9 12



**PARKING
PERMIT
06-07**

0634

EXPIRES
5/31/07

QUEST QUARTERS
HOTELS & SUITES



SABERUARD
ART 21 CC M52 4 ART 08

E11 43R-000270
4 5 1 2

ARTIS



SAFEGUARD
DOT 21 CC M52 T AS1 02

//
E11 43R-000270

1 4 5 1 3
4 L 2

QUE...
L...



SAFEGUARD
DOT 21 CC M2 T AS1 02
E11 4350000270





5759C

5759C















Jeep







SVC





















PRESS



PRESS



E18461

AL393

28A

E 18461 2

AL 393 284













PLEASE MAKE CHANGE

P R N  2 1









NORWOOD

127-519

3/14/10

! WARNING



DEATH OR SERIOUS INJURY CAN OCCUR

- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.

⚠ WARNING: HIGHER ROLLOVER RISK



AVOID ABRUPT MANEUVERS
AND EXCESSIVE SPEED.

ALWAYS BUCKLE UP.

SEE OWNER'S MANUAL
FOR FURTHER INFORMATION.







Car stereo control panel featuring a cassette slot, volume knob, and various function buttons.

Buttons and controls include: **PUSH ON**, **VOL**, **RECALL**, **PRESET**, **DISC**, **H**, **FF**, **TUNE**, **RW**, **M**, **MAX**, **BASS**, **TREB**, **L**, **R**, **BAL**, **FADER**, **DISC 1**, **2**, **3**, **RND 4**, **DISC 5**, **TIME**, **MODE**, **EJT**.

Two horizontal air vents with sliding flaps.

Climate control panel with three rotary dials and two buttons.

Left dial: **HI**, **LO**, fan speed icon.

Middle dial: temperature control with blue and red arcs.

Right dial: **OFF**, defrost icons for windshield, front and rear windows.

Buttons: **A/C**, **DEF** (defrost).

Storage compartment containing a small cylindrical object, likely a cigarette pack.

Handbrake is visible at the bottom right.



PARPL PEACE

SELECT TRANSPORTIVITY

JARED BONV
Human Resource

FOR YOUR
PROTECTION
to Break Seal

MADE IN
CHINA

5335

87
inserat
fer



















PRESS





E-18461.4

AL393 304

























GRAND VIEW

STX
280

A2-DL

Duralast
BRAKE PADS

YOU COULD SAVE UP TO 20%



MADE IN MEXICO
SANTANA & SONS, INC. 1978



presto
The Sure Choice for Auto Parts

TECH
LITERATURE

CHASSIS PARTS
PIEZAS DE SUSPENSION
PIECES DE SUSPENSION

Secure the vehicle properly
with jackstands or safety stands.
Always wear your seat belt.
Always read the instructions
manual to correct the

PRESTO
TECHNICAL LITERATURE

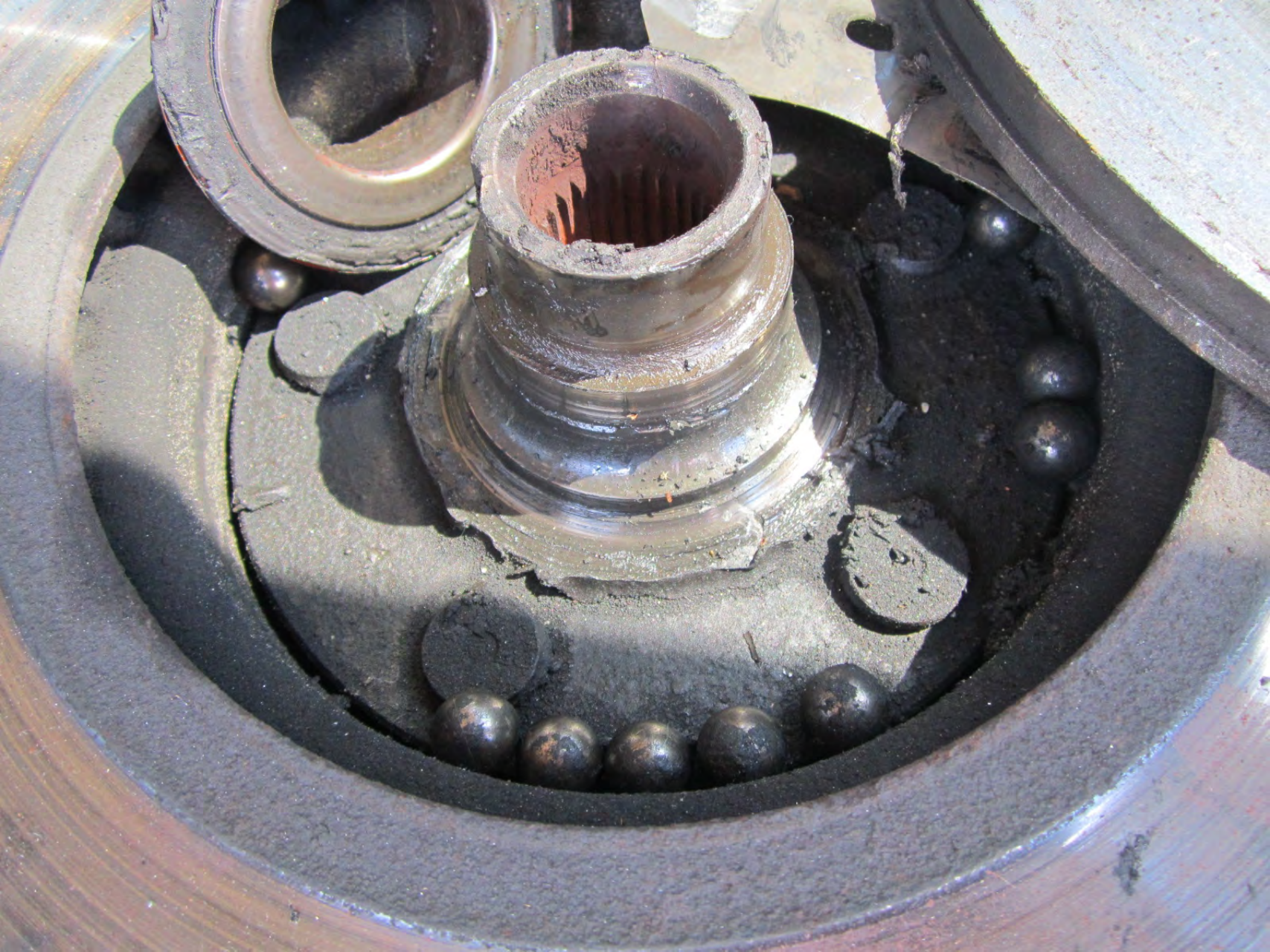




MAVITO
SPECIALTY FOR AUTO PARTS













































AIR
BAG



10

20

180

110

120

MPH km/h

127705



GAGES

TRANS
OVER
TEMP



CHECK
GAGES

TRANS



AIR
BAG

5

30

40

50

60

6



CHECK
GAGES









DRB III

Main Menu

1. DRB III Standalone
2. Connect to TechTOOLS
3. Generic Scan Tool
4. PEP Module Tools
5. Run Memory Card Program
6. DRB Utilities
7. Vehicle Flash



DRB III™

DRB III CDRB Application
Chrysler Corp.

Copyright © 1993-2006

All Rights Reserved

RELEASE 64.1 01

Released: 15:51:24 10/11/2007

Bios Version: 4.02

Database: 8:18:38 7/19/2007

Cable in use: J1962 (CH7000A)



CHRYSLER CORPORATION

DRBIII

DRB III CDDB Application

Chrysler Corp.

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RELEASE 64.1 01

Released: 15:51:24 10/11/2007

Bios Version: 4.02

Database: 8:18:38 7/19/2007

Cable in use: J1962 (CH7000A)

DRB

SAFETY SYSTEM

Engine

Transmission & T-Case

Body Interior

Chassis & Body Exterior

Anti-Lock Brakes

Passive Restraints

Theft Alarm

System Monitors



This Diagnostic Control
Module is not supported by
this software. Please use the
DRB III with the Supercard
software to diagnose this
vehicle.

Unable to ID Module for
ORC

Press any key to continue

Unable to ID Module for
ORC

— PCM DTCs —

NO DTCs DETECTED

Clear























LF

Jeep

Jeep





LR



WRANGLER

LR

GOODYEAR

SR-A



LR



M
R

Goodyear

ALLSTATE







RANG CLEAR GRA

RF

Jeep



MULLER SR-A

RF

Jeep





RF



LR

















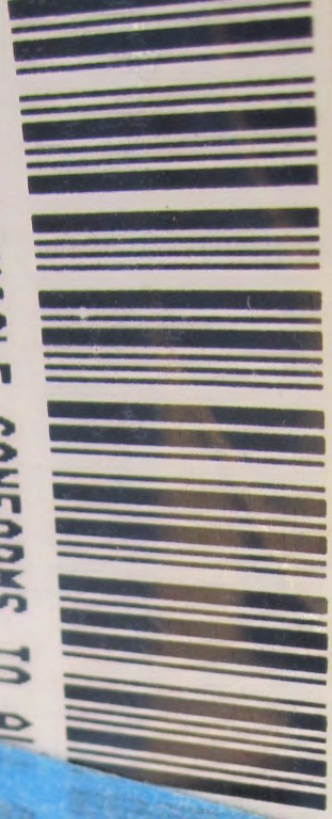
UTS 8488
CAY 45 REV A
1998

108





THIS VEHICLE CONFORMS TO ALL
PREVENTION STANDARDS
VIN: 1J4GX48S03C
VEHICLE MADE IN U.S.A.



SAFETY AND INFLATION
INFORMATION
PLEASE READ CAREFULLY
FOR COMPLETE DETAILS
CALL 1-800-4-A-TOYOTA





THIS VEHICLE CONFORMS TO ALL APPLICABLE
PREVENTION STANDARDS IN EFFECT ON THE DATE

VIN: 1J4GX485030
VEHICLE MADE IN U.S.A.



TYPE: MPV
PAINT: PBT TR

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL PREVENTION STANDARDS IN EFFECT ON THE DATE

VIN: 1J4GX48S030 [REDACTED] VEHICLE MADE IN U.S.A.

TYPE: [REDACTED] MPV
PAINT: PBT TRIM

MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR: 10-02

GUAR: 2336

GAWR FRONT: 1134 KG 2500 LB

WITH P225/75

16X7

RIMS AT 227 KPA

GAWR REAR: 1339 KG 2950 LB

WITH P225/75

16X7

RIMS AT 227 KPA

EA12-001
CHRYSLER
10-4-2012
ENCLOSURE 4
PEER CAIRS Backup



Wine AUTO

Jeep

NO DRINKING
WITHIN
50 FT.

GASOLINE
FLAMMABLE
NO SMOKING





Barcode and yellow label on a black plastic container in the foreground.

6
0239
25

Yellow document or form on the right edge of the frame.



GRAND CHEROKEE

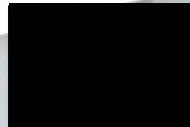




ROTARY LIFT

ROTARY LIFT

Jeep
GRAND CHEROKEE





37
126

U2638

Jeep
QUADRA-DRIVE

V6
3.7L H.O.









TRAILBLAZER 4x4



1J8GW68J72C



MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR: 5-02

GAWR FRONT: 1248 KG 2750 LB
17X7.5

GAWR REAR: 1339 KG 2950 LB
17X7.5

GWR: 2495 KG 05500 LB
WITH P235/65R17 TIRES
RIMS AT 227 KPA (33 PSI) COLD
WITH P235/65R17 TIRES
RIMS AT 227 KPA (33 PSI) COLD



THIS VEHICLE CONF
PREVENTION STAND
VIN: 1J8GW68J720
VEHICLE MADE IN U.S.

05500 LB

TIRES

PSI) COLD

TIRES

PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J8GW68J7 [REDACTED] TYPE: MPV MDH: 052014 754AA
VEHICLE MADE IN U.S.A. PAINT: PSB TRIM: NLDB 4648509



Jeep









INFORMAZIONE
SULLA SICUREZZA
DEL VEICOLO
E SULLA SICUREZZA
DEI PASSEGGERI
E SULLA SICUREZZA
DEI CARICHI
E SULLA SICUREZZA
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E SULLA SICUREZZA
DEI CARICHI







QUADRA-DRIVE

4x4

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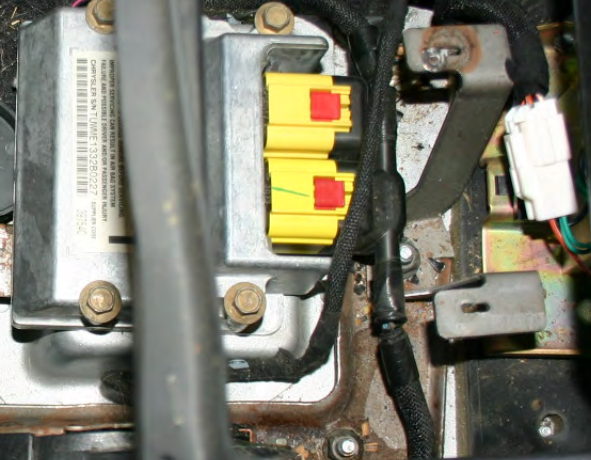
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4x4

OFF

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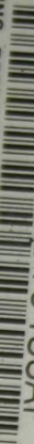


CHRYSLEERPM D56010489AF
WARNING: REFER TO SERVICE MANUAL FOR ALL LAMPCING.
FAILURE TO PROPERLY LAMP CAN RESULT IN AIR BAG SYSTEM
FAILURE AND POSSIBLE DEATH OR SERIOUS INJURY.
CHRYSLEER S/N TUNWE 332B0227 SUPPLER CODE 397540



CHRYSLER P/N

P56010488AF



F



WARNING. REFER TO SERVICE MANUAL BEFORE SERVICING.
IMPROPER SERVICING CAN RESULT IN AIR BAG SYSTEM
FAILURE AND POSSIBLE DRIVER AND/OR PASSENGER INJURY.

CHRYSLER S/N TUWME1332B0227

SUPPLIER CODE

39754C



CHRYSLER P/N P56010488AF

WARNING. REFER TO SERVICE MANUAL BEFORE SERVICING.
IMPROPER SERVICING CAN RESULT IN AIR BAG SYSTEM
FAILURE AND POSSIBLE DRIVER AND/OR PASSENGER INJURY.

CHRYSLER S/N TUVME1332B0227

SUPPLIER CODE

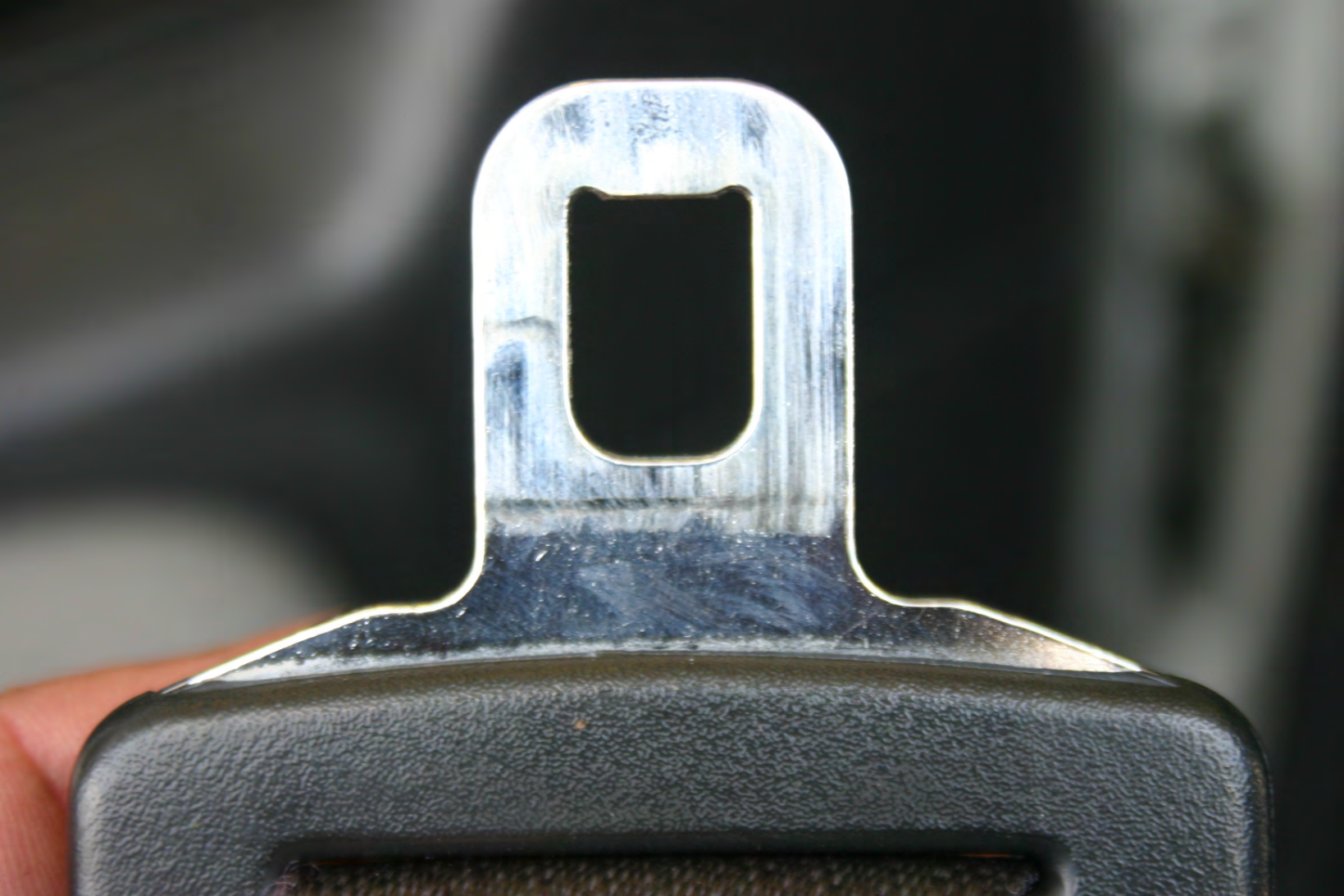
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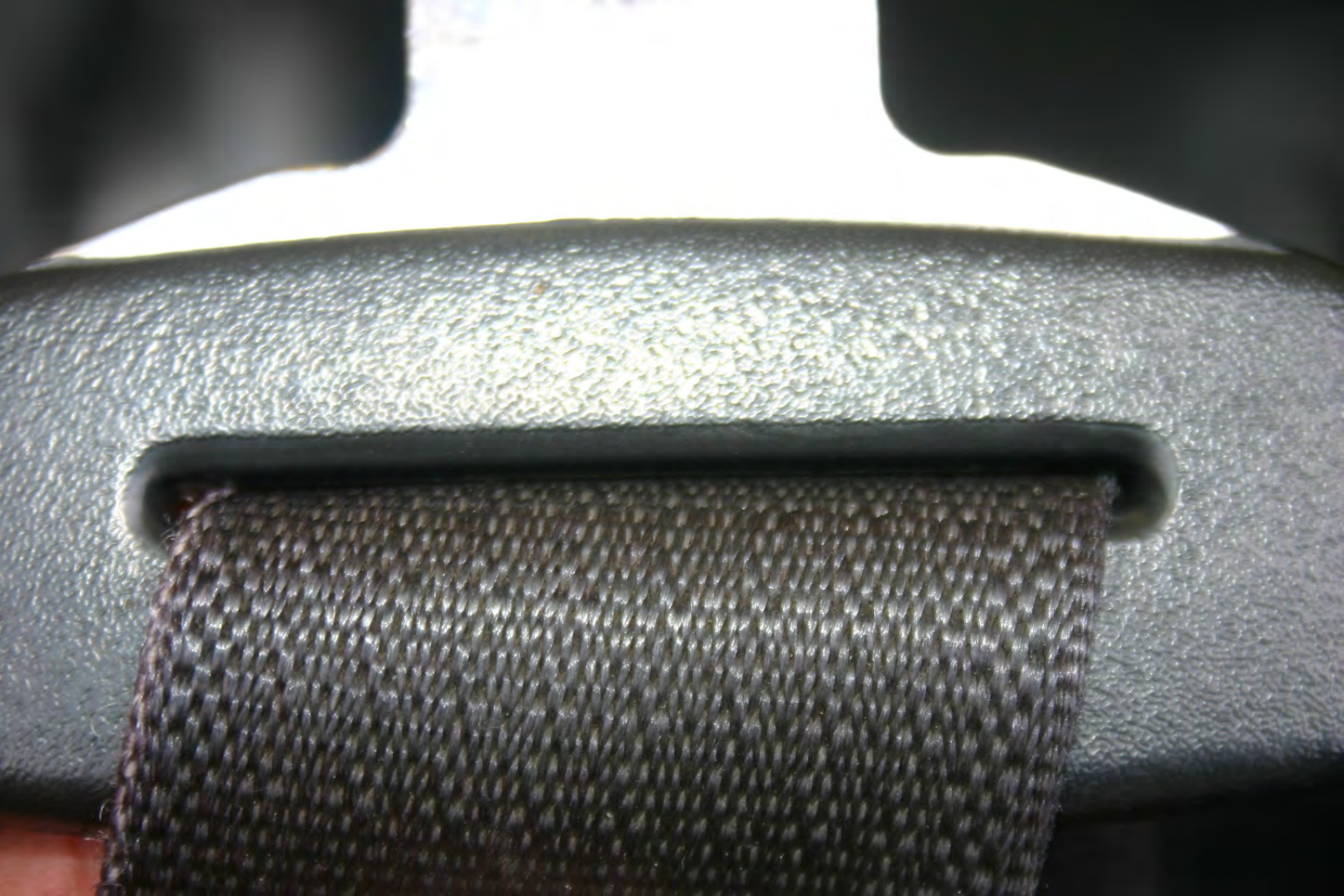






AL393 022

E 187611









A close-up photograph of a hand holding a red, textured button. The button is rectangular with rounded corners and a central rectangular cutout. The word "PRESS" is embossed in a bold, sans-serif font across the top half of the button. The button is held between the thumb and index finger of a hand, with the skin texture visible in the background. The lighting is bright, highlighting the texture of the button and the skin.

PRESS





AL393 022

E 18461 5









PRESS









150330



MAGNETIC BASE









POWER TECH 4.7L V8
HIGH OUTPUT

Jeep

CAUTION FAN

DeLong

739

IMPORTANT
WARNING





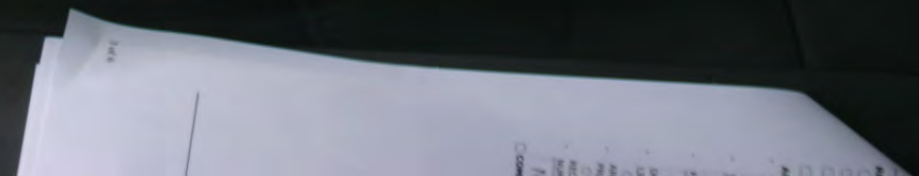




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39-3



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LINCOLN

ROTARY LIFT



**DEATH OR SERIOUS
INJURY CAN OCCUR**

- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG
- ALWAYS USE SEAT BELT AND PROTECTORS









CONFIDENTIAL - Prior Approval Required Before Duplicating
Preliminary Vehicle Investigation Report(PVIR)

CAIR# 22417025

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2002	JEEP GRAND CHEROKEE OVERLAND 4X4 SPORT UTILITY 4-DR	1J8GW68J72C[REDACTED]		05-20 14	150330	09/09/2002
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]		MISSION VIEJO	CA	USA
ZIP	COLOR	MODEL	HOME PHONE	BUSINESS PHONE		
[REDACTED]	Bright Silver Metallic Clear Coat	WJJ	[REDACTED]	[REDACTED]		
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
SANTA ANA CHRYSLER JEEP		71	61189	SANTA ANA	CA	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
Richard Jaramillo		EAA		951-850-0247		
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input type="radio"/> MINOR <input checked="" type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS				\$.00		

INTERVIEW

INTERVIEW WITH: DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE: **07/18/2012** DATE OF INCIDENT: **07/14/2012** TIME OF INCIDENT: **02:00** AM PM INSPECTION DATE: **07/18/2012**

1. DRIVER'S DESCRIPTION OF EVENT: **Mr. [REDACTED] stated he had been driving for about 20 minutes and had traveled about 4 miles prior to the incident. Mr. [REDACTED] stated he was on LA Paz Ave heading west at a stop while merging lanes and left and right front airbags deployed.**

Insurance Company Name: **Mercury**
 Personal Injury: Yes No
 Were there Personal Injuries?
 Any Indicator/Warning Lights on Prior? Yes No

If Yes, complete section "B"

If Yes, What light: **airbag-intermitantly**

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL

REQUIRED PHOTOGRAPHS:

ALL FOUR SIDE VIEWS

IF CRASH DAMAGED:

PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)
 - ANY RECENT VEHICLE SERVICE

YES NO

INFORMATION:

POLICE/AGENCY REPORT #:

ALL REPORTS/PHOTOS BY OTHERS

- ADDRESS OF INSPECTION
 Address **Tuttle Click Jeep**
 1
 Address **40 Auto Center Dr.**
 2
 City **Irvine**

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

YES NO

- IF YES, DESCRIBE AND PHOTOGRAPH
The Dealership Technician had removed the center console to inspect the airbag module.

UNKNOWN
IF YES, ENCLOSE COPIES OF
REPAIR ORDERS

State **CA**
Zip **92618**
Phone **949-472-7400**

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:

- WINDSHIELD
- ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR
- CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE

INFORMATION:

- DESCRIBE ANY INJURIES TO
DRIVER AND/OR OTHER
OCCUPANTS
 - SEE SEAT BELT/SEATS
SECTION IF APPLICABLE
-

The vehicle had no visible external damage. The vehicle had no visible undercarriage damage. The bottom left dash mounting bolt was broken. The airbag module mounting bolts appear to have marks on the head of the bolts. No injuries.

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:

- SERIAL NUMBER :

- PART NUMBER :

- DOES AIRBAG WARNING LIGHT CYCLE ON?

- YES NO N/A

- ARE WARNING LABELS PRESENT (PHOTO)

- YES NO N/A

- RECORD LABEL PART NUMBER

None

COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?

- YES NO IF NO, EXPLAIN

No communication with airbag module

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT

- WAS AIRBAG DEPLOYED?

- DRIVER YES NO

IF NO, EXPLAIN

- PASSENGER YES NO

IF NO, EXPLAIN

- SIDE AIRBAG YES NO N/A

IF NO, EXPLAIN

- WHICH SIDE DEPLOYED?

- LEFT RIGHT N/A BOTH

- TYPE OF SIDE AIRBAG

- SEAT CURTAIN N/A

- TYPE OF STEERING WHEEL

- TILT STANDARD

- ANY DAMAGE TO STEERING WHEEL

- YES NO

IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?

- YES NO

IF YES,

NOTE POSITION OF PASSENGER A/B SWITCH

- ON OFF N/A

- EVIDENCE OF TAMPERING OR DISASSEMBLY?

- YES NO N/A

IF YES, EXPLAIN

Dealership removed center console

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS

- UNDERBODY DAMAGED?

- YES NO

IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):

None

- RECORD ALL INFORMATION STAMPED ON LATCHPLATE

LF AL393C22 RF AL393C22

- PRETENSION DEPLOYED?

- YES NO UNKNOWN

- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING

LF 70 DEGREES RF 65 DEGREES

EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):

LF 0 RF 0

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY

NOTE RESULTS

- DOES THE BUCKLE LATCH?

- YES NO

IF NO, EXPLAIN

- DO THEY RELEASE?

- YES NO

IF NO, EXPLAIN

- DO THEY RETRACT?

- YES NO

IF NO, EXPLAIN

- ANY LOOSENESS OR BROKEN PARTS

- YES NO

IF YES, EXPLAIN?

- CHECK FOR SEAT RETAINING BOLTS

- NORMAL

- BROKEN

- LOOSE

- MISSING

- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

LF 2 INCVHES RF 1/4 INCH

PART - E TRANSMISSION NOT APPLICABLE

[Previous](#)

[Next](#)

PART - F UNINTENDED ACCELERATION NOT APPLICABLE

PART - G BRAKES NOT APPLICABLE

PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

 PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

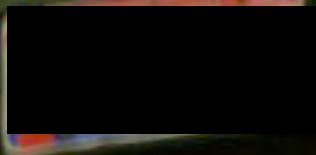
The Seatbelts were tested by buckling the latches and tugging on the belts rapidly and the belts locked. The cluster had DTC`s No communication with ACM. HVAC had DTC Recirc door range RIS sensor out of range and rear RIS sensor out of range and horizontal sensor out of range and Driver seat heat output shorted, passenger seat heat out put shorted to battery. There was no visible sign of moisture around the airbag module.

[Previous](#)[Form Approved](#)[Returned for corrections](#)

EA12-001
CHRYSLER
10-4-2012
ENCLOSURE 4
PEER CAIRS Backup



700











400 LB

TIRES

PSI) COLD

TIRES

PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND
PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE. SEE OWNER'S
MANUAL FOR MORE INFORMATION.

VIN: 1J4GW48S740 [REDACTED]

VEHICLE MADE IN U.S.A.

TYPE: [REDACTED]
PLANT: PSB

MPV

1991-1992

1993-1994

1995-1996













ABS

x1000 RPM

MPH

000000

Air
BAG













AL393 495





AL593 471



















File Help
Display

DRB III CDRB Application
Chrysler Corp.

Copyright © 1993-2011

All Rights Reserved

RELEASE 64.2 01

Released: 10:14:58 Dec 7 2011

Bios Version: N/A

Database: 10:52:06 4/23/2011

Cable in use: J1962 (CH7000A)

HELP

Keypac

F1

Enter

DVOS

Read Ho





Serial Number
TRZME0743A1510



Dalerychysler Part Number
P56010411AC

301348



DRB III Emulator

File Help

Display

Unable to ID Module for
ORC

press any key to continue

Keypac

F1

Enter

DVOM

Read Hold

1

4

Exit

Electro/Mech Cluster

Software Version 3.0
WJ Body

Part #: 56050802AC
Model Year 2002
Federal

HELP

SYS

MAIN

Keypad

F1

Enter

Left

DVOM

Read Hold

File Help

Display

-- MIC DTCs 1 of 1 --

ACM MESSAGES NOT
RECEIVED BY MIC

Key

F

E

DVC

Read H

File Help

Display

PCI Teves ABS Module Info

Part # 56041821AB

Teves MK20-E B0/WJ

Software Version 8.3

Model Year 2002

Teves Module Initialized

HELP

SYS

MAIN

Keypad

F1

F2

Enter

Left

Down

DOWN

Yes

Read Hold

No

1

2

File Help

Display

-- ABS DTCs --

NO DTCs DETECTED

Page back to exit

Keypad

F1

Enter

Left

DVOM

Feed Hold

1

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8

Exit

AUTOCRAFT

WALKER



004485720A
72A72M

OPTIONAL
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2000

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Unable to ID Module for
CRC

press any key to continue



CHRYSLER

DRB III™

SuperCard

1994-1997

CH8361

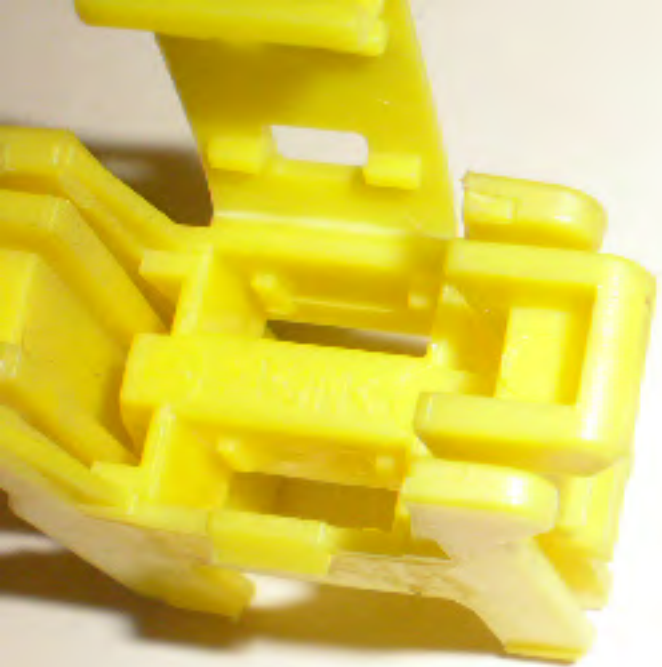
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WP→



























BELEC-TRAC

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REPLACEMENT FUSES
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CHRYSLER P/N P560104
WARNING: REFER TO SERVICE MANUAL BEFORE SERVICING.
FAILURE AND POSSIBLE DRIVER AND/OR PASSENGER INJURY
CHRYSLER S/N TUVME0763C0263
SUPPLIER CODE 39754C

CHRYSLER P/N

P56010485AG



F



WARNING. REFER TO SERVICE MANUAL BEFORE SERVICING.
IMPROPER SERVICING CAN RESULT IN AIR BAG SYSTEM
FAILURE AND POSSIBLE DRIVER AND/OR PASSENGER INJURY.

CHRYSLER S/N TUVME0763C0263

SUPPLIER CODE
39754C



C2 connector
No power
to run blink
switch
No power
to run blink
switch
No power
to run blink
switch
No power
to run blink
switch

— PCH DTCS —

NO DTCS DETECTED

Starts Since Clear : 183

Page back to exit

CONFIDENTIAL - Prior Approval Required Before Duplicating
Preliminary Vehicle Investigation Report(PVIR)

CAIR# 22431899

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2004	JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR	1J4GW48S74C [REDACTED]		03-20 20	42520	10/04/2003
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]		RAVENNA	OH	USA
ZIP	COLOR	MODEL	HOME PHONE	BUSINESS PHONE		
[REDACTED]	Bright Silver Metallic Clear Coat	WJJ	[REDACTED]	[REDACTED]		
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
POLICHENA MOTORS INC		42	23494	RAVENNA	OH	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
Dan Nemcek D		EAA/SPX		330-721-9524		
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input checked="" type="radio"/> MINOR <input type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS				\$ 2368.00		

INTERVIEW

INTERVIEW WITH: DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE: **07/27/2012** DATE OF INCIDENT: **07/17/2012** TIME OF INCIDENT: **01:00** AM PM INSPECTION DATE: **07/31/2012**

1. DRIVER'S DESCRIPTION OF EVENT: **Per the vehicle driver: On 07/17/12, at about 11:00AM, Mrs. [REDACTED] was driving her vehicle in a westerly direction, at about 30MPH, running errands and shopping in the City of Ravenna, Ohio on Talmadge Road. She had been driving for about two hours when she heard a chiming noise and started to look at the dash and saw her airbag light come on. She had seen other warning lights come on, over the years, in the dash cluster before and was wondering what this one meant. As she was visually searching the dashboard, both her front air bags deployed suddenly, scaring her. She never had an airbag deploy on her before. Luckily, she managed to see over the top of the airbag and was able to control her vehicle to the side of the road. Then again, suddenly the vehicles horn sounded and her interior lights started flashing, lasting a few seconds, until she shutoff the vehicles ignition. She called 911, on her cell phone, and they sent the Talmadge Police Department and an EMS unit to assist her. They arrived in minutes to assist her but did not write a police report because "no accident occurred with another vehicle". They also, called a local towing company and had her vehicle towed back to her residence. She then called her local Jeep dealership to report her problem.**

Insurance Company Name: **Liberty Insur. Co.**

Personal Injury: Were there Personal Injuries? Yes No

If Yes, complete section "B"

Any Indicator/Warning Lights on Prior? Yes No

If Yes, What light: **Air bag cluster light came on with chimming.**

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL

REQUIRED PHOTOGRAPHS: INFORMATION:

- EVIDENCE OF TAMPERING OR PRIOR

- ALL FOUR SIDE VIEWS
- IF CRASH DAMAGED:**
- PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)
- ANY RECENT VEHICLE SERVICE
- YES NO
- UNKNOWN
- IF YES, ENCLOSE COPIES OF REPAIR ORDERS

- POLICE/AGENCY REPORT #: **No report filed**
- ALL REPORTS/PHOTOS BY OTHERS
- ADDRESS OF INSPECTION
- Address **Hassz Automall**
- 1
- Address **4886 State Rd.**
- 2
- City **Ravenna**
- State **Oh**
- Zip **44266**
- Phone **330-296-2866**

DISASSEMBLY

- YES NO
- IF YES, DESCRIBE AND PHOTOGRAPH

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:

- WINDSHIELD
- ALL AREAS OF DAMAGE MARKINGS ON INTERIOR AND EXTERIOR
- CLOSE UPS OF STAINS, SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR DAMAGE INCLUDING UNDERCARRIAGE

No damage was observed to either the exterior or interior of the customers vehicle. Mrs. [REDACTED] was treated at the event scene by EMS for minor injuries such as bumps, bruises, small cuts to her face, arms, and ribs. She declined hospital ER services.

INFORMATION:

- DESCRIBE ANY INJURIES TO DRIVER AND/OR OTHER OCCUPANTS
- SEE SEAT BELT/SEATS SECTION IF APPLICABLE

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:

n/a

- SERIAL NUMBER :

TUVME0763C0263

- PART NUMBER :

P56010485AG

DOES AIRBAG WARNING LIGHT CYCLE ON?

YES NO N/A

- ARE WARNING LABELS PRESENT (PHOTO)

YES NO N/A

- RECORD LABEL PART NUMBER

55361 230AB

COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?

YES NO IF NO, EXPLAIN

No communication with ORC.

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT

- WAS AIRBAG DEPLOYED?

DRIVER YES NO

IF NO, EXPLAIN

PASSENGER YES NO

IF NO, EXPLAIN

SIDE AIRBAG YES NO N/A

IF NO, EXPLAIN

- WHICH SIDE DEPLOYED?

LEFT RIGHT N/A BOTH

- TYPE OF SIDE AIRBAG

SEAT CURTAIN N/A

- TYPE OF STEERING WHEEL

TILT STANDARD

- ANY DAMAGE TO STEERING WHEEL

YES NO

IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?

YES NO

IF YES,

NOTE POSITION OF PASSENGER A/B SWITCH

ON OFF N/A

- EVIDENCE OF TAMPERING OR DISASSEMBLY?

YES NO N/A

IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS

- UNDERBODY DAMAGED?

YES NO

IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED

PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):

n/a

- RECORD ALL INFORMATION STAMPED ON LATCHPLATE

Driver side AL393-495, Passenger side AL393-471

- PRETENSION DEPLOYED?

YES NO UNKNOWN

- EXISTING LOCATION OF RECLINER -

DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING

Recliner 6" backward towards rear seat.

EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):

0".

IF ALLOWED. FUNCTION BELTS TO INSURE THEY **FUNCTION PROPERLY**

NOTE RESULTS

- DOES THE BUCKLE LATCH?

YES NO

IF NO, EXPLAIN

- DO THEY RELEASE?

YES NO

IF NO, EXPLAIN

- DO THEY RETRACT?

YES NO

IF NO, EXPLAIN

- ANY LOOSENESS OR BROKEN PARTS

YES NO

IF YES, EXPLAIN?

- CHECK FOR SEAT RETAINING BOLTS

NORMAL

BROKEN

LOOSE

MISSING

- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

PART - E TRANSMISSION NOT APPLICABLE

[Previous](#)

[Next](#)

PART - F UNINTENDED ACCELERATION NOT APPLICABLE

PART - G BRAKES NOT APPLICABLE

PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

The dealership repair estimate invoice will be faxed to Chrysler. The dealership technician was unable to access/communicate with the vehicles ORC/Passive Restraint Systems electronic module using the DRB III and Wi Fi diagnostic tools. The vehicles MIC System module was accessed and had the following code: 1 of 1 ACM Messages Not Received By MIC. Also, the airbag electrical 10 AMP fuses #32 and #33 were pulled from the vehicles under dash fuse box and were found not open/blown. The technician able to determine that there was power to the airbag module and under body sensors. The under body of the vehicle showed no visible recent damage but a new tie rod and bar appeared to be added months ago judging by the rust. Both front seat belts were connected and pull tested, each by hand, to deploy the emergency locking systems and both belts worked normally and stayed attached until manually unlocked. The ORC module showed signs of what appeared to be moisture residue around the sides and bottom.

Previous

Form Approved

Returned for corrections

SHT. 1 OF 3

Facsimile Cover Sheet
Chrysler Vehicle Investigation Report (VIR) OR (PVIR)

Date: 8/2/12

To: MR. JAY SU SALLA (CHRYSLER) From: EAA/SPX S.A. DAN NEMSEK

Phone No.: (248) 944-7149

Phone No.: (330) 721-9524

Fax No.: (248) 512-1322

Fax No.: (330) 721-9524

Re: CHRY-0008 OR CHRY-2011 Pages: (3) INCLUDING COVER SHEET

Urgent

For Review

Please Comment

Please Reply

Please Recycle

REF. CAIR # 22431899

CUSTOMER NAME: [REDACTED]

PLS. SEE FAXED:

POLICE REPORT

DEALER REPAIR EST. DTD. 7/31/12

SHT. 2 OF 3



5800 Enterprise Drive
Warren, MI 48092

→ NOTE: THIS SHT. INCLUDED FOR INFORMATIONAL PURPOSES ONLY!

Chrysler Special Investigations Department
Case Number: **CHRY-2011**

Owner: [REDACTED]

Project No. CHRY-2011

CAIR No.: 22431899

TO: Dan Nemcek

FROM: EAA FC

Region: GRL

Date Sent: 07/25/12

DUE DATE: 08/01/12

**PLEASE ACKNOWLEDGE PROMPTLY BY EMAILING YOUR RESPONSE TO:
EAAFC@SERVICESOLUTIONS.SPX.COM**

*Receipt of CAIR and Accepting case for investigation? Yes No

Date: 7/27/12

*Closure Date: 2/11

Chrysler Special Investigations Department (248) 944-7149 - (Ext. 100)

Chrysler Special Investigations Fax No.: 248- 512-1322

- Please email all case acceptances, closures, delay notices and updates to: eaafc@servicesolutions.spx.com
- Please upload photos and report to the Special Investigations website at: www.covisint.com
- Email Closure to EAAFC@servicesolutions.spx.com upon uploading your report and photos to Covisint.

For technical assistance related to Project CHRY-2011, please call one of the following Chrysler Special Investigations contacts:

Maggie Gentry (248) 944-7084

Jay Susalla (248) 944-7149

Comments: _____

HAASZ AUTOMALL, LLC ESTIMATE

SHT. 3 OF 3



Jeep

REF. CAIR 22431899- [REDACTED]

4886 State Route 59 * Ravenna, OH 44266
Phone: (330) 296-2866 * Toll Free: (800) 428-6540

THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR THE PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PARTS.

DATE ENTERED 31 JUL 12	YOUR ORDER NO.	DATE SHIPPED 31 JUL 12	INVOICE DATE	INVOICE NUMBER R32431
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ACCOUNT NO. [REDACTED]

RO QUOTE

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PAGE 1 OF 1

RAVENNA, OH [REDACTED]

ORD.	SHIP	B.O.	PART NUMBER	BIN	DESCRIPTION	LIST	NET	AMOUNT	
RO Quote for Service Repair Order: 151240									
Service Advisor: 292 Vehicle: 4C162796									
Part(s) quoted on Line A CUSTOMER STATES AIR BAGS DEPLO									
1	1	0	5GV61XDVAC		*AIRBAG-DRIV	820.00	688.80	688.80	
1	1	0	55116438AD		*AIRBAG-PASS	844.00	708.40	708.40	
1	1	0	56042770AF	120A	CLKSPRING	237.00	198.80	198.80	
1	1	0	56010485AH		MODULE-OCCUP	239.00	200.20	200.20	
1	1	0	56010410AC	118E	SENSOR-AIR B	91.00	76.44	76.44	
1	1	0	56010411AC		SENSOR-AIR B	92.20	77.42	77.42	
1	1	0	56010319AB		SENSOR-AIR B	81.60	68.53	68.53	
Parts quoted on RO# 151240									
**** RO PARTS QUOTE - DO NOT PAY ****									
MISC SUPPLIES									
								PARTS	2,018.59
								SUBLET	
								FREIGHT	0.00
								SALES TAX	0.00
								TOTAL	

ALL CLAIMS & RETURNED GOODS MUST BE ACCOMPANIED BY THIS INVOICE & ITS ORIGINAL PACKAGING.

NO RETURNS ON ELECTRICAL OR SPECIAL ORDER PARTS.

NO RETURNS AFTER 30 DAYS.

20% RE-STOCKING CHARGE ON ALL RETURNS.

CUSTOMER COPY

CUSTOMER SIGNATURE

OFFICE COPY

X

\$0.00

HAASZ AUTOMALL, LLC

4886 State Route 59 * Ravenna, OH 44266
Phone: (330) 296-2866 * Toll Free: (800) 428-6540

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DATE ENTERED 31 JUL 12	YOUR ORDER NO.	DATE SHIPPED 31 JUL 12	INVOICE DATE	INVOICE NUMBER R32431
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ACCOUNT NO. [REDACTED]

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PAGE 1 OF 1

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1	1	0	56010410AC	118E	SENSOR-AIR B	91.00	76.44	76.44	
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**** RO PARTS QUOTE - DO NOT PAY ****									
MISC SUPPLIES									
								PARTS	2,018.59
								SUBLET	
								FREIGHT	0.00
								SALES TAX	0.00
								TOTAL	

5.0 hrs INSTN
349.00

GRD. TOTAL \$2367.59