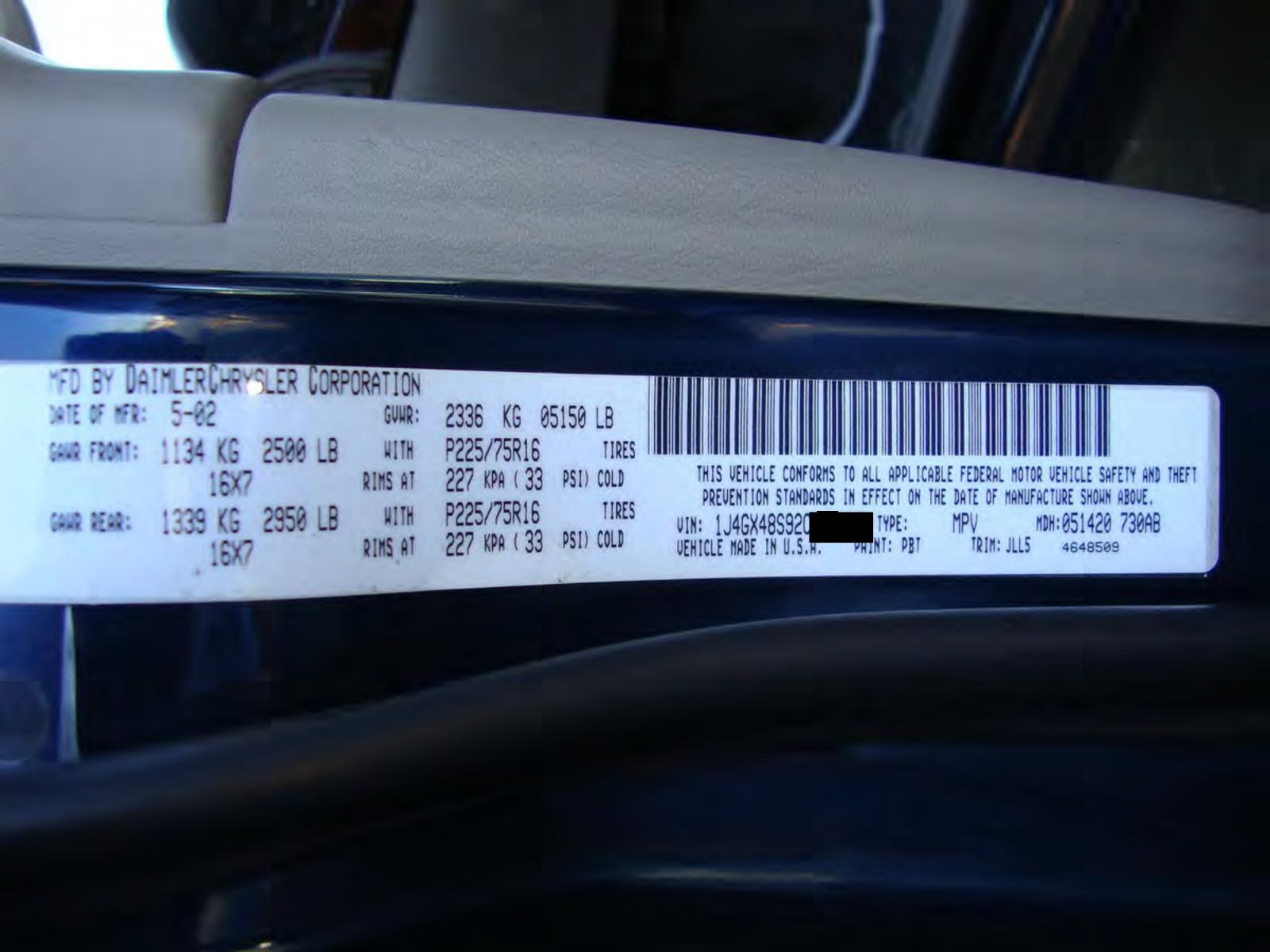
INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

EA12-001 CHRYSLER 10-4-2012 ENCLOSURE 4 PEER CAIRS Backup





































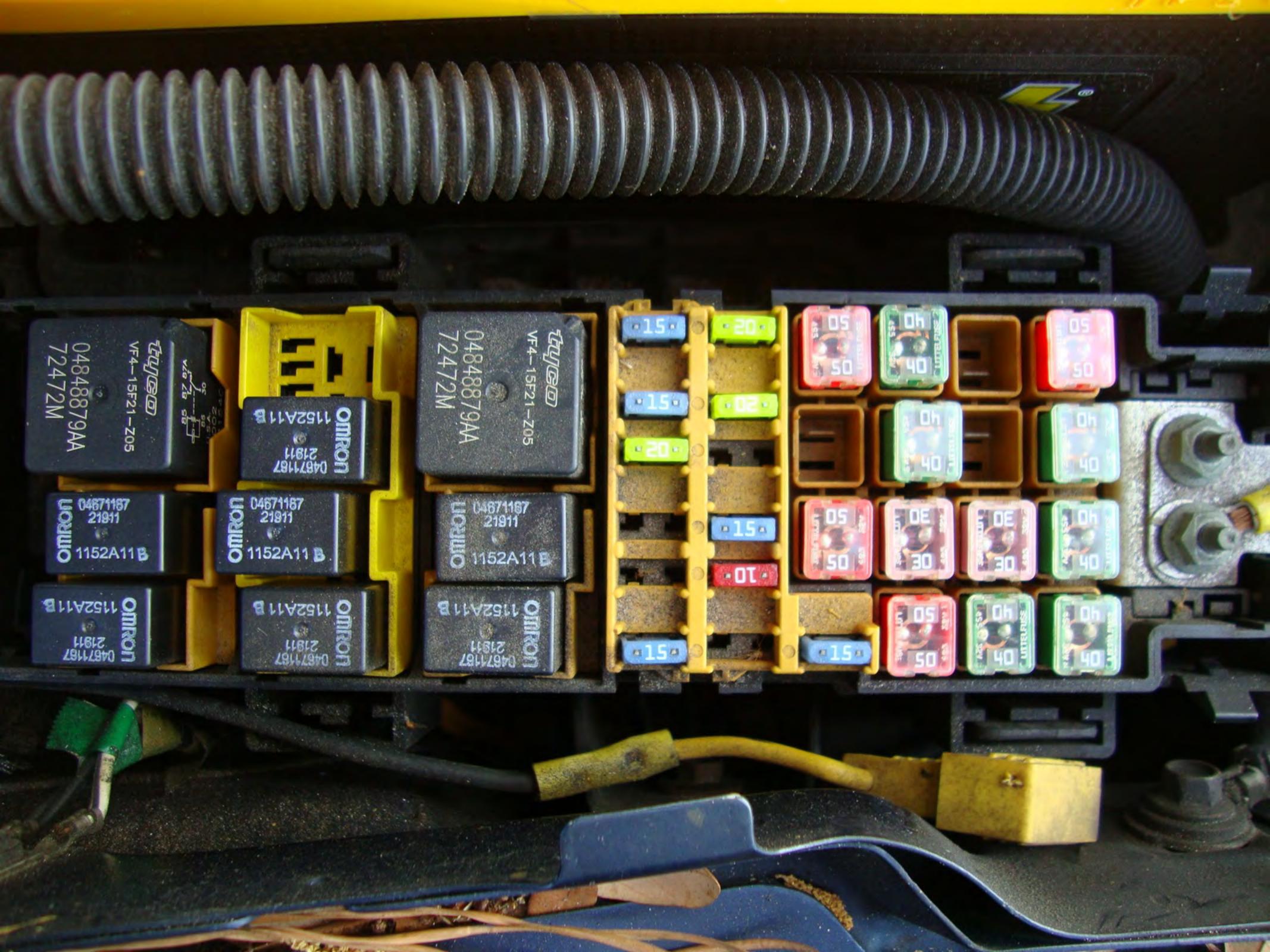


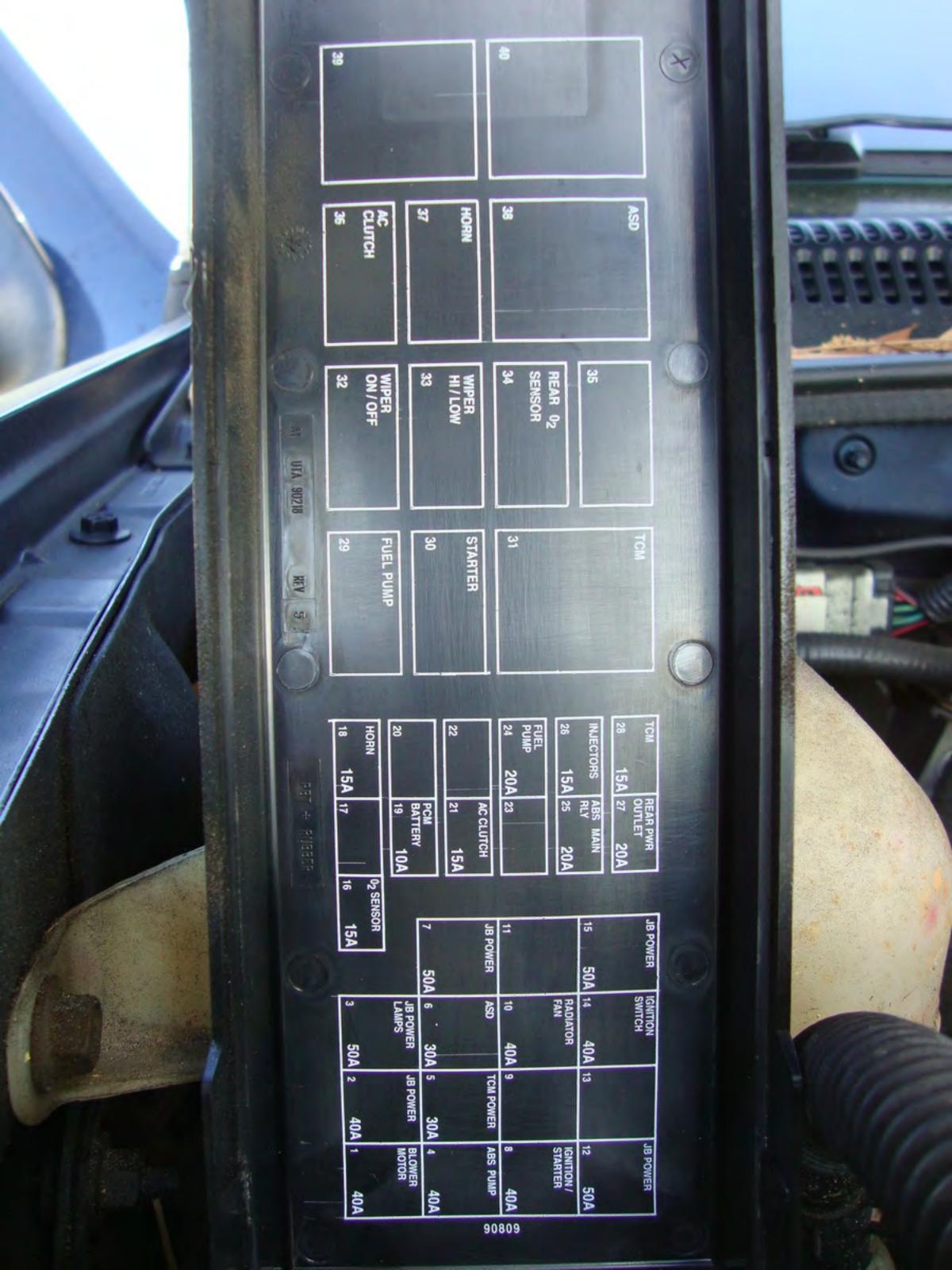




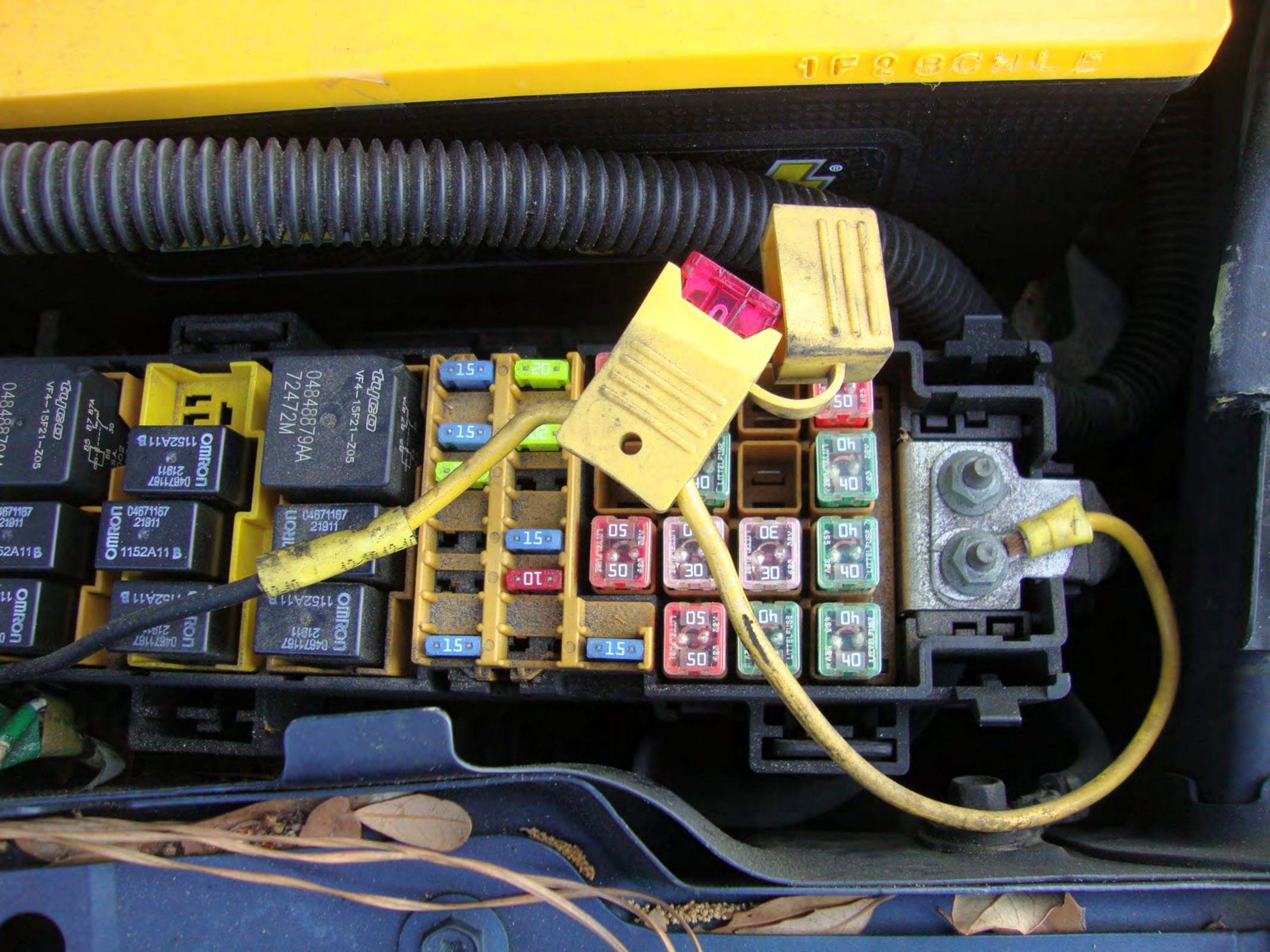










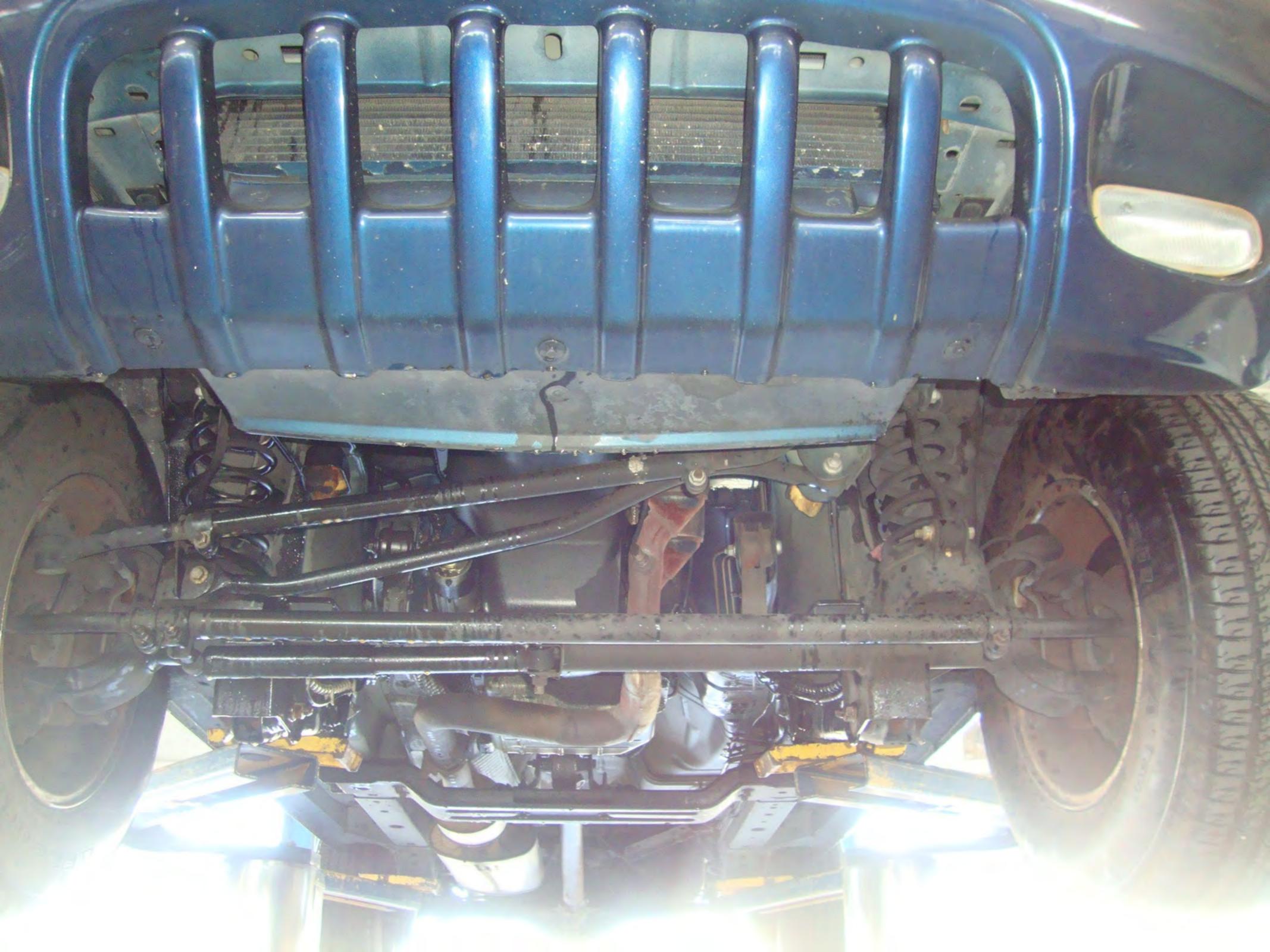












































AWARNING



DEATH OR SERIOUS INJURY CAN OCCUR

- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- . THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- . ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.

AWARNING: HIGHER ROLLOVER RISK



AVOID ABRUPT MANEUVERS AND EXCESSIVE SPEED.

ALWAYS BUCKLE UP.

SEE OWNER'S MANUAL FOR FURTHER INFORMATION.











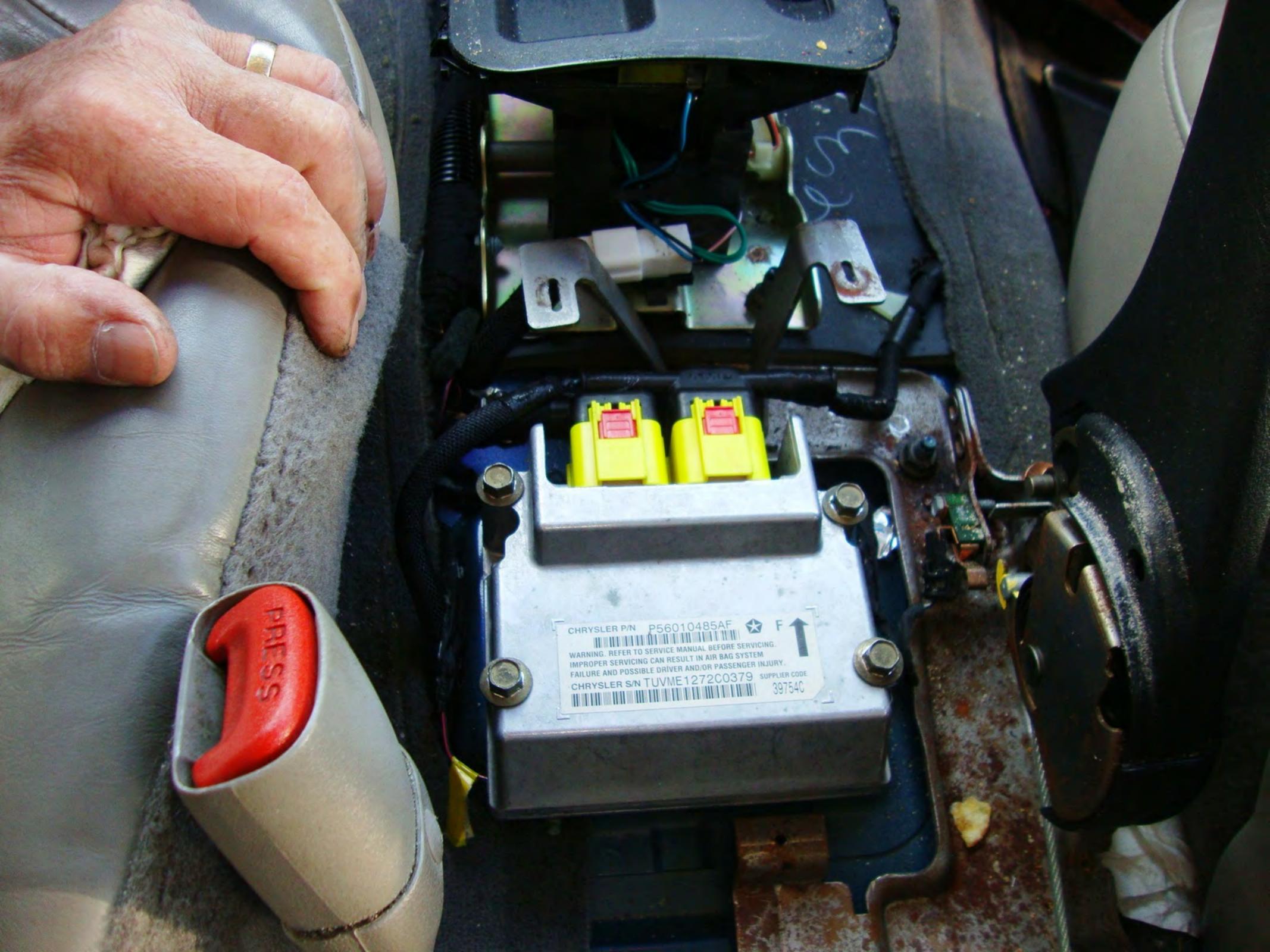


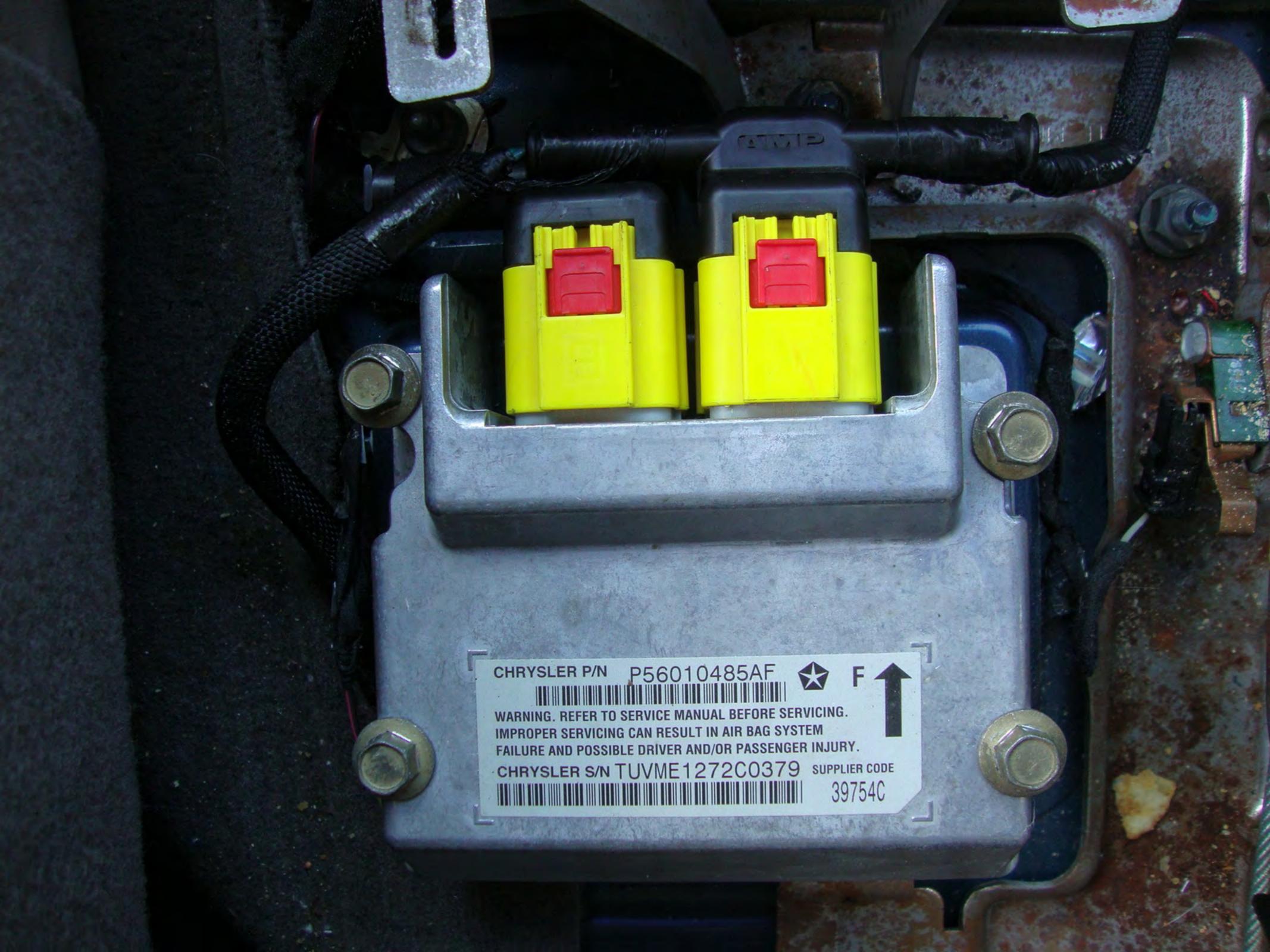


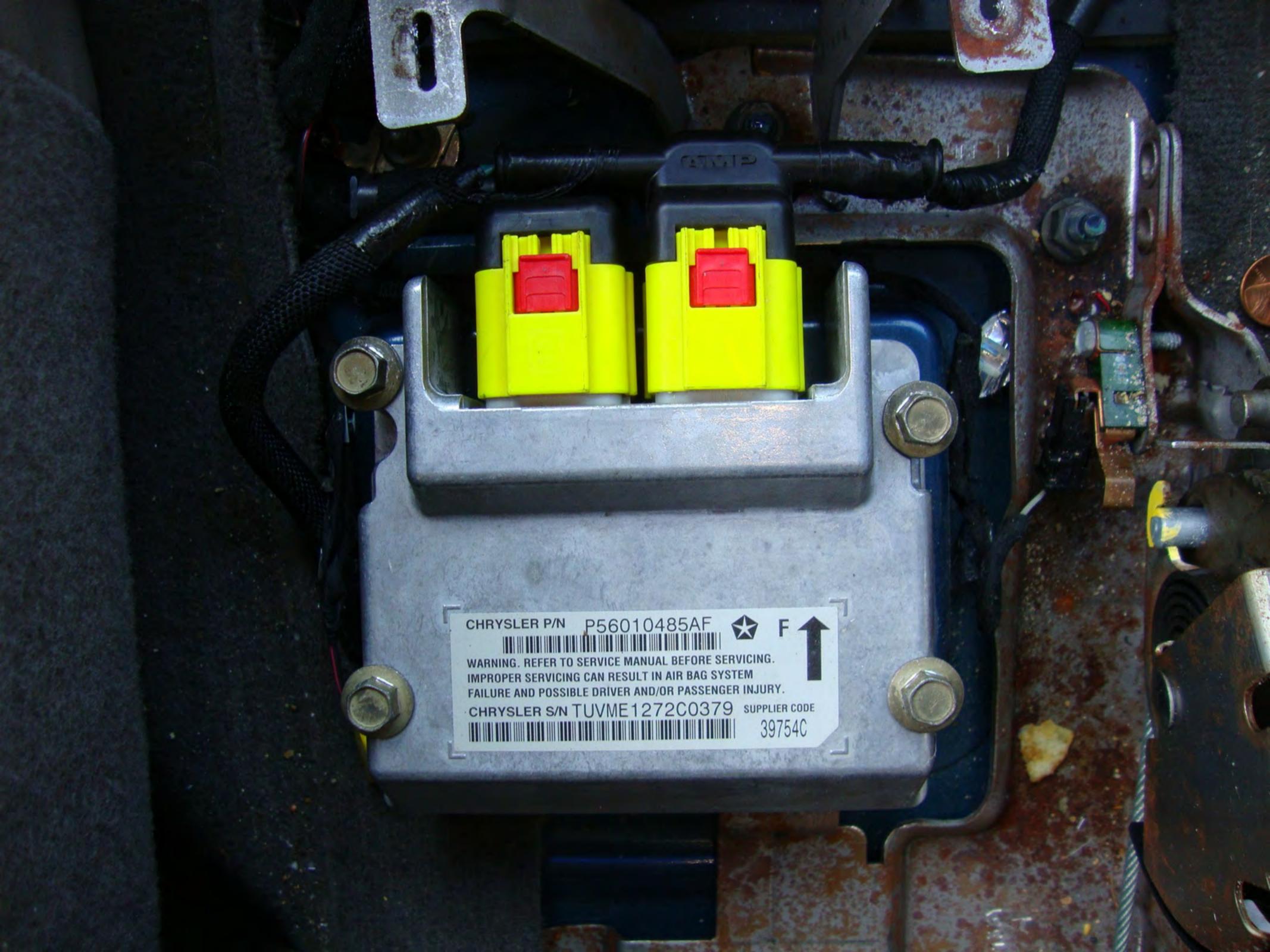




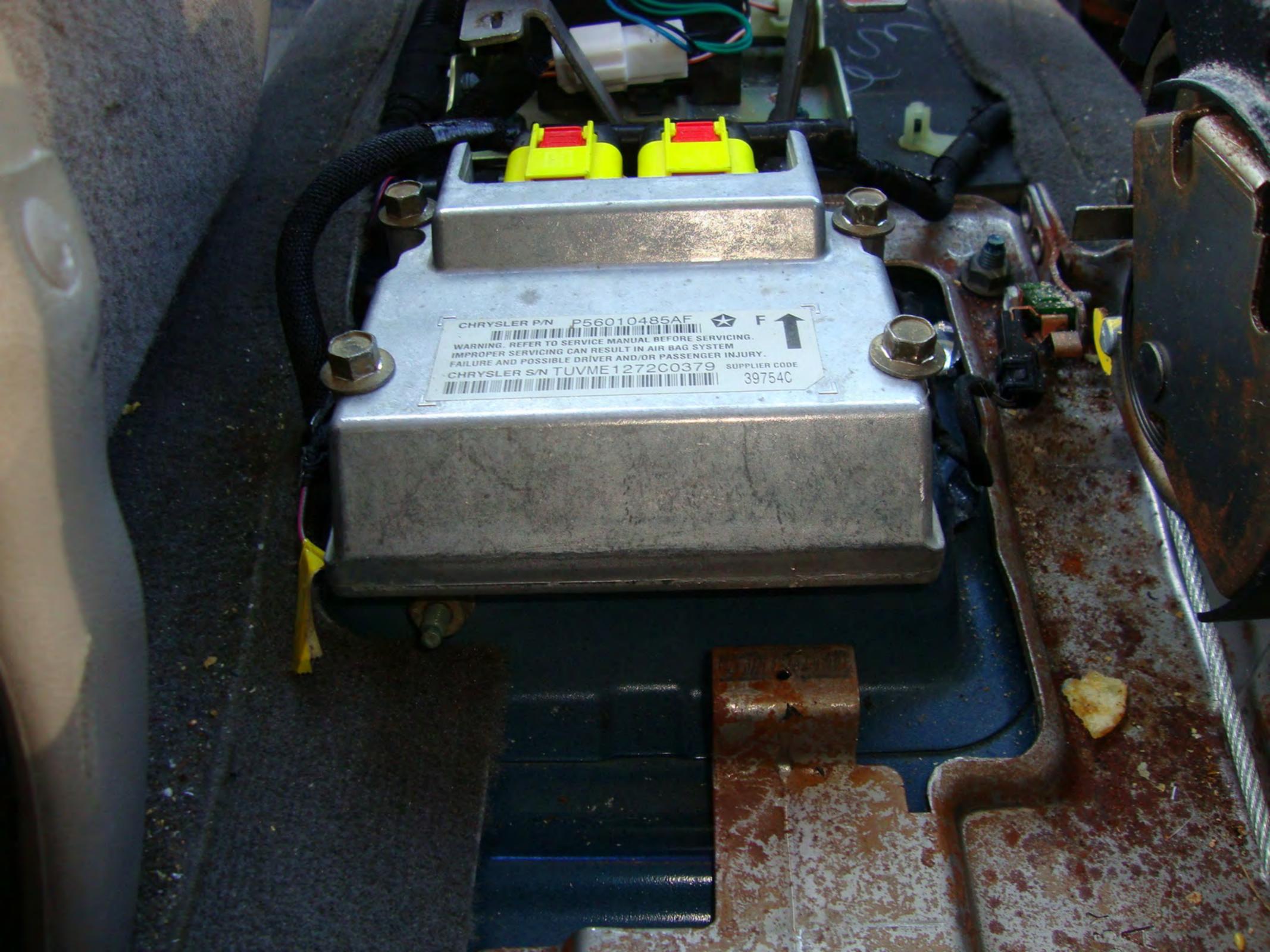
















ADDITIONAL TECH REPORT

VIN: 1346X48592C

Customer:

Make: JEEP

Model: GRAND CHEROKEE

Color:

RO No.: 163027

TAG No.: T516

Open Date: Mar-08-2012

Advisor: 4220-WILLIAM PERRY

Postponed Services

RECOM	ADV	OPCODE	DESCRIPTION	DUE DATE
				1980-01-0

Declined Services

RECOM	ADV	OPCODE	DESCRIPTION	
1				-

Service History

DATE	ODO	RO	ADV	TECH	TP	OPCODE	DESCRIPTION
03/02/12	166,424	162653	4220	4192	С	9023	MULTI POINT VEHICLE INSPECTION
03/02/12	166,424	162653	4220	4192	C	23B	DRIVERS DOOR PANEL \$406.37 PLUS TAX AND SS
03/02/12	166,424	162653	4220	4192	С	23B	VEHICLE NEEDS AIR BAG MODULE, CLOCK SPRING, DRIVERS AIRBAG, PASSENGERS AIR BAG AN
12/29/10	151,341	138987	4220	4010	C	9023	23 POINT VEHICLE INSPECTION
12/29/10	151,341	138987	4220	4010	C	7	WIRING REPAIR TO CORRECT MODIFIED HARNESS
12/29/10	151,341	138987	4220	4010	C	23B	EST ON DOOR PANEL \$419.18
12/29/10	151,341	138987	4220	4010	C	23B	VEHICLE NEEDS TRACK ASSY EST \$803.03
12/29/10	151,341	138987	4220,	4010	W	07F25182	Recall F25 - Replace Electric Radiator Fan w/o viscous clutch fan (C)
12/29/10	151,341	138987	4220	4010	W	07203001	Shroud, radiator fan 3.7, 3.8, 4.0, 8.4 liter engine
08/30/10	146,919	132599	4220	4150	C	TF	BG TRANSMISSION FLUSH SERVICE
08/30/10	146,919	132599	4220	4150	C	RAFS	REAR AXLE FLUID (SYNTHETIC)
	146,919		1000	4150	COU	COUP	COMPETITOR MATCH
08/30/10	146,919	132599	4220	4150	COU	COUP	DISCOUNT/COUPONS
08/30/10	146,919	132599	4220	4150	C	9023	23 POINT VEHICLE INSPECTION
08/30/10	146,919	132599	4220	4150	W	7	NOT PERFORMED
09/21/09	29,306	114505	4205	4150	CFO	NSA	NEXT SCHEDULED APPOINTMENT
09/21/09	-	114505	2000	4150	CFO	INFO	RECALL COULD NOT BE PERFORMED DUE TO AFTERMARKET FAN ASSEMBLY AND WIRE MODIFIC
09/21/09	29,306	114505	4205	4150	C	24	REPLACED AND RESEALED EVAP CASE DRAIN TUBE



Smart SERVICE ORDER

MODINST CHRYSLER PSS Park Blvg Saminole FL 33777 m (727) 394-0080 Fax: (727) 399-9423 CUST. NO LICENSE

TAG No ..

516

RO# DATE

163027 03/08/2012

COLOR CURRENT MILEAGE

166,783

CLIENT SEMINOLE, FL 114GX48592C MAKE

MODEL

GRAND CHEROK

YEAR

LAST SRV DATE 03/02/2012

2002

LAST SRV. ODOMETER 166,424

ADVISOR

HOME PHONE

OFFICE PHONE

48375

CEL PHONE

VIN

ADVISOR PHONE

4.0_Liter_MPI || 4-SPEED AUTOMATIC OVERDRIVE || RWD

ADVISOR'S EMAIL

WILLIAM PERRY

(727) 641-7415 CONTACT NAME

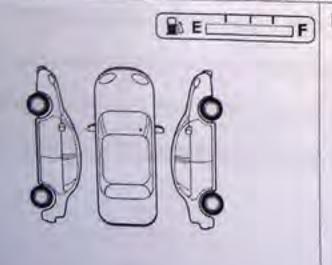
CONTACT PHONE

JEEP

Options

CONTACT EMAIL

Line	Opcode	C.B.	Description	Tech	Туре	Total
A	8	N	CUSTOMER STATES THAT WHILE DRIVING BOTH AIR BAGS DEPLOYED WITHOUT ANY IMPACT TAKING PLACE. THE AIRBAG LIGHT CAME ON JUST A MOMENT BEFORE THE INCIDENT. PLEASE ADVISE		С	T.B.D.
В	7	N	CUSTOMER STATES THAT THE RADIATOR FAN STOPPED WORKING IMMEDIATELY FOLLOWING LAST SERVICE VISIT.		С	T.B.D.
C	8	N	OUT IN THE DASH SINCE LAST SERVICE VISIT.		С	T.B.D.
				Sui	btotal	0.00



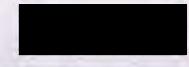
PROMISE TIME

03/08/12 07:00 PM Subtotal

Shop Charges Tax 7.00 %

Preliminary Estimate

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:



Customer Signature

I authorize the retrieval of on-board date as needed to facilitate vehicle repair, as well as sharing of that data with the manufacturer for diagnostic and research purposes.

I hereby authorize the repair work hereinafter set forth to be done along with the necessary materials and lagree, that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or eisewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledges on vehicle to secure the amount of repairs thereto. agree to pay SUNCOAST CHRYSLER it's court costs and reasonable attorney fees incurred in any action taken by said dealer to collect monies due for any parts. repairs, or services rendered to the above motor vehicle.

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELLOW, AND SIGN: I UNDERSTAND THAT UNDER LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED 100.00. I REQUEST A WRITTEN ESTIMATE.

LIMITED WARRANTY: The only warrantes applying to the part(s) installed in accordance with this estimate are those that may be offered by the manufactures: The seller hereby expressly disclaims all warrantes, either expressed or implied. Including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes not authorizes any other person to assume for it any liability in connection with the sale of products or service sold under the learner of this estimate. Parts and labor are guaranteed for 12 months or 12,000 miles. Seller does not guarantee that the work performed in accordance with the estimate will correct any problem specified on the description of the complaint.

DRB III Standalone 2. Comect to Techille 9, Generic Scan Incol 4. PEP Hodule lools 5. Bun Hemory Card Program 6. DRB Utilities 7. Venicle Flash 8. Legacy HDS1 Support Page

Reynord



Enter

DVOM

Read Holy

DRO III CORD ADDICATION Copyright (9) 1993-2011 All Rights Reserved RELEASE 64.2 01 Released: 12:00:24 Hay 27 2011 Dios Version: M/A Database: 10:52:06 4/23/2011 Cable in use: J1962

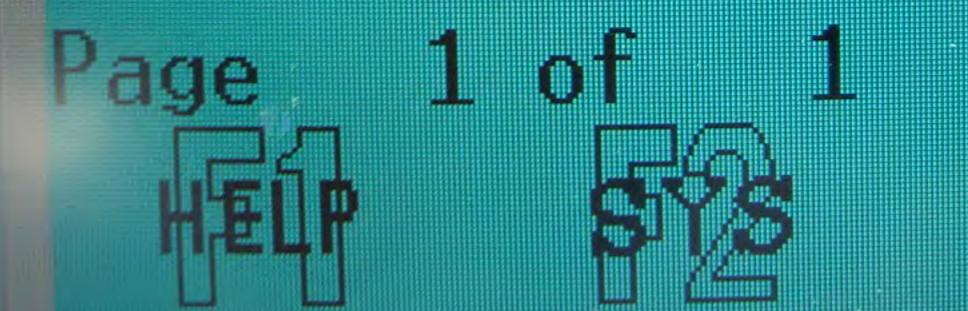


1998 - 2007 Diagnostics

- 6. TechIUU Dallanana







mi Emulator

- Alrbag
- Gida Hirisans
- Airbag On/Off Switch System Occupant Classification Sys



File Help

-Display

- Alred Difficisins

Determining Controller Type

Plassa Walt...







Keypad

Fı

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DVC

Read

Fie Halb

AIRBAG Module Information
Body Style: WJ
Part#: 56010485AF
\$/W Version: 03.51

Front Dr and Pass/PCI Bus SAB and Lamp Dr w/On/Off Sw or AOSIM ORC Not Configured for Side Airbags No Airbag On/Off Switch







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Read H

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File Help

-Display

1. Active

2. Stored





Keypad

Bairi

dvon

Read Hold

DRB ÍIÍ Emulator

File Help

-Display

-- ORC DTCs 1 of 8 ·
OUTPUT DRIVER 1

--- DTC 2 of 8 ---INTERNAL 1 Keyped

. Left

DVOM

Read Hold

-- ORC DTCs 1 of 8 -OUTPUT DRIVER 1

---DIC 2 of 8 INTERNAL 1

lei

DVON

Resi Hold

Fie Halp:

-Display

- ORC DICS 3 of 8 --

DRIVER SQUIB 1 SHORT TO GROUND

PACER SQUEST SHORT OF GROUND

DVC

Read

File Help

-Display

-- ORC DTCs 5 of 8 ---

LOSS OF TONICHEDA RUN ONLY Keypac

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E-4

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Read

-- ORC DTCs 7 of 8 DRIVER SQUIB 2 SHORT TO GROUND PASCER SQUED SHORT TO GROUND

Keypad

Ha

DVC

Read I

DRB BII Emulator -Display DTC: TUE rage

REVER

DRB III Emulator Reading Sigred Bilbs DRB III Emulator Help -- ORC DTCs 1 of 8 --OUTPUT DRIVER 1 HINUTES: 128 IGN CNTS: O

Keypav

Fizerd I

Display

-- ORC DTCs 3 of 8 --

DRIVER SQUIB 1
SHORT TO GROUND
MINUTES: 130 IGN CNTS: 0

PASSENGER SOUTB 1 SHORT TO GROUND MINUTES: 130 IGN CNIS: 0

Hab -Display -- ORC DTCs 5 of 8 LOSS OF TOMETON INUTES: 129 IGN CNTS: 0 LOSSOF ICHIEDN PUN ONLY

File Help

Display

-- ORC DTCs 7 of 8 --

ORIVER SQUIB 2
SHORT TO GROUND
HINUTES: 181 IGN CNTS: 0

PASSENGER SOUTB 2 SHORT TO GROUND MINUTES: 131 IGN CNIS: 0 Display

AIRBAG Module Information Body Style: WJ Part#: 56010485AF S/W Version: 03.51

Front Dr and Pass/PCI Bus SAB and Lamp Dr w/On/Off Sw or AOSIM ORC Not Configured for Side Airbags No Airbag On/Off Switch Display

DRWSSIBELL SWEETERS Unbuckle
PAS S BELT SWEETERS : Unbuckle

Item 1 of 2 Hell 1 Sign



File Help

-Display

Select Monitor

1. Wanning Land Status ORC

Page 1 of



Kewpat



Figar Hold.

File Heip

-Display

Warning Lamp Status ORC
ABAGMIND ON BYMMICS:
ABAG IND REQ BY ACK:
S BELT IND ON BY ACK:
ABAG IND STATUS : ACTUVE

Ten 1 of 4
HELF 1 of 55



ORG

Enter

Left

DVOA

Read Hald

DRB III Emulator File. Help 1. System Tests 2. Read DiCs 3. Hodule Display 4. Sensor Display 5. Input/Output Display 6. Monitor Display 7. Custon Display 8. Actuator Tests . Miscellaneous Resident.

File Help

-Display

No misc. functions found for ORC

press any key to continue

EVITAG

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Calen

lef

DVOM

Resid Rold

File Help

-Display

NO RESPONSE from Oth Please make certain of the following items:

- l) Ignition is turned on.
- 2) DRB III is properly incresing in the light ggmmector.





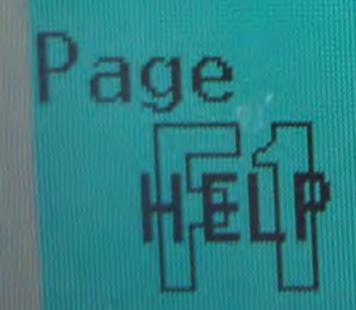


Fac Help

DTCs & Related Function

1. Read DTCs

- 2. Secondary Indiacators
- 3. Freeze Franc Data Hi
- 4. Freeze Frane Data #2
- 6. 1 Trip Hailures
- 6. Clear DTC's $8.090LL\,Info$
- 7. Olear PCW (Batt Discomect)
- 8. Distance Since HI Set









Read

Display

Starts Ginds Oleans 60

Cecondary Indicators

DTCs & Related Functions Read Dillis 2. Secondary Indicators Freeze Frame Data #1 Freeze Francilla Hû 6 1 1 Fig Fallumes 6. Glear DIGHT 0 0 0 0 0 0 0 0 07. Clear PCM (Ball Disconnect) $\mathbf{6.01}$ is table 6.1 To $\mathbf{0.11}$

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DWOM

Dead Hold

- LEGILLETINGUOF

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io Freze Francio Data Stored.

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Keypad

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Test Held

Dina Related Functions Read DICs According Indiators Freeze Franc Data #1 Freeze Franc Data #2 1 Trip Failures Glear PCM (Batt Discomect) Disignos Vince II Sei



Page Back to Exit

CONFIDENTIAL - Prior Approval Required Before Duplicating

Preliminary Vehicle Investigation Report(PVIR)

CAIR# 21948802											
YEAR BRAND			VEHI(NTIFICATION	TIFICATION MO, HR		O/DY- ODOMETI		TER IN- SERVICE	
2002 JEEP GRAND CHEROKEE LAREDO 4X2 SPORT UTILITY 4-DR							4 20 166783		06/26/2002		
NAME OF OWNER	ADDRESS/LC	CATIO	ON_		CITY			_	STATE	COUNTRY	
					SEMINOLE				FL	USA	
ZIP COLOR		МО	DEL	HOME I	PHONE		E	3US	SINESS	PHONE	
Patriot Blue Pearl C	Coat	WJ ⁻	Т								
SELLING DEALER NAME	BUSINESS CEI	NTER	DLR.	CODE	CITY		STA	ΔTE		COUNTRY	
FERMAN JEEP CHRYSLER	66		2399		TAMPA		FL			USA	
INSPECTOR - NAME FIRST, L	AST, MIDDLE		ECTO	R'S COM	IPANY	INSPECT			ONE NO	<u>.</u>	
Don Heirholzer DAMAGE ESTIMATE		EAA			REPAIR E	727 534-					
MINOR OMODERATE					\$.00	SIIMAIE					
MINOR MODERATE	TOTAL LOSS	**********	DIGGERRADDIGGE		φ .00	*************	DD000000000000000000000000000000000000		***************	D100044330D100044330D10004433	
INTERVIEW WITH:	C DRI	VER (RVIEW	OTHER © DI	RIVER/OV	WNER		шапшпынапшпы	***************************************	
NAME: LAST,FIRST, MIDDLE	omannaamannaan			·		***************************************			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	010066133301006613330100661333010066133	
INTERVIEW DATE:	DATE OF INCIDEN	IT:	TIME OF INCIDENT			INSPECTION DATE:					
03/08/2012 02/29/2012				10:00 💽 AM 🖺 PM			03	03/08/2012			
	e him to drive to ement. The wear	work	the n	ext day		re no pa	ssen	ge	rs & no	police	
Insurance Company Name: Personal Injury: Were there Personal Injuries? Any Indicator/ Warning Lights on Prior?					If Yes, complete section "B" If Yes, What light: air bag lamp						
IMPORTANT: SHOW	THIS REPORT T	о ио	ONE	& ONLY	STATE FAC	TS (DRA	W N	0 (CONCLU	JSIONS)	
		,	Hel	p Key							
		PA	RT A-	GENER	RAL						
REQUIRED PHOTOGRAPHS ALL FOUR SIDE VIEWS IF CRASH DAMAGED: PERSPECTIVE FROM EVER CORNER OF VEHICLE DOW BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)	POLICE/A none Y ALL REP	GENC ORTS, OF IN	/PHOT	OS BY TION	OISA • Y • IF	ES ONC YES, DES	Y SCRIE the d	BE #	AND PHO	OR PRIOR OTOGRAPH pags from the	
- ANY RECENT VEHICLE SERVICE	755 F	Park B	lvd.		vehicle prior to inspection. Dealer disconnected the ORC module prior to						

C YES @ NO

UNKNOWN IF YES, ENCLOSE COPIES OF

REPAIR ORDERS

Seminole

City State FL 33777 Zip

Phone **727-393-4621**

inspection

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:

WINDSHIELD

ALL AREAS OF DAMAGE MARKINGS ON INTERIOR AND EXTERIOR

CLOSE UPS OF STAINS, SKIN, HAIR, CLOTH

▼ EXTERIOR AND INTERIOR DAMAGE INCLUDING UNDERCARRIAGE

INFORMATION:

▼ DESCRIBE ANY INJURIES TO DRIVER AND/OR OTHER OCCUPANTS

SEE SEAT BELT/SEATS SECTION IF APPLICABLE There were no injuries. There was no interior, exterior or, undercarriage damage or markings.

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS STEERING WHEEL AIRBAG(S) KNEE BLOCKERS ALL POSSIBLE LOCATIONS OF CONTACT **AECM INFORMATION** - SOFTWARE VERSION: 03.51 - SERIAL NUMBER: TUVMF1272C0379 - PART NUMBER: 56010485AF DOES AIRBAG WARNING LIGHT CYCLE ON? CYES € NO CN/A - ARE WARNING LABELS PRESENT (PHOTO) YES □ NO □ N/A - RECORD LABEL PART NUMBER No pt # COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?

 YES ○ NO TE NO EVELATIN

YES NO IF NO, EXPLAIN		
- RECORD ACTIVE DTC'S EXACTLY AS APPEAR:	MIN	COUNT
output driver 1		
internal 1		
see section J		
- RECORD STORED DTC'S (MINUTES/COUNTS):	MIN	COUNT
output driver 1	128	0
internal	128	0
driver squib 1 short to ground passenger squib 1 short to ground		0
		0
see section J		
- WAS AIRBAG DEPLOYED? DO NOT ERASE DR		INGS

DRIVER YES NO IF NO, **EXPLAIN** PASSENGER FYES NO IF NO, **EXPLAIN** SIDE C YES O NO ® N/A AIRBAG IF NO, **EXPLAIN** - WHICH SIDE DEPLOYED? C LEFT C RIGHT P N/A C BOTH - TYPE OF SIDE AIRBAG C SEAT C CURTAIN 🤄 N/A - TYPE OF STEERING WHEEL TILT STANDARD - ANY DAMAGE TO STEERING WHEEL C YES 🖲 NO IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?

C YES @ NO

IF YES,

NOTE POSITION OF PASSENGER A/B **SWITCH**

ON OFF N/A

- EVIDENCE OF TAMPERING OR

DISASSEMBLY?

C YES O NO C N/A IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR

SUSPENSION COMPONENTS - UNDERBODY DAMAGED?

C YES P NO IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED INFORMATION: PHOTOGRAPHS: - LOCATE SEAT BELT LABELS AND **OVERALL SEAT BELTS** RECORD ALL INFORMATION (SOME I/B & O/B LABELS ARE SEWN TO WEBBING, CLOSE UP OF ANY OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT **IRREGULARITIES** BELT LABELS ARE NEAR THE FLOOR): LATCHPLATE WEAR E184612 AL393 02 CLOSE UP D-RING TO RECORD ALL INFORMATION STAMPED SHOW LOADING ON LATCHPLATE F **OVERALL OF SEAT** None CLOSE UP OF DAMAGE - PRETENSION DEPLOYED? F RECORD DTC'S: C YES TO UNKNOWN - EXISTING LOCATION OF RECLINER -DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING

20 degrees rearward

HEAD RESTRAINT):

LF= 3 inches RF= 1 1/2

EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER IF ALLOWED. FUNCTION BELTS TO INSURE THEY **FUNCTION PROPERLY**

NOTE RESULTS

DOES THE BUCKLE LATCH?

 YES □ NO. IF NO, EXPLAIN

DO THEY RELEASE? YES □ NO

IF NO, EXPLAIN

- DO THEY RETRACT? YES NO IF NO, EXPLAIN
- ANY LOOSENESS OR BROKEN PARTS YES R NO IF YES, EXPLAIN?
- CHECK FOR SEAT RETAINING BOLTS NORMAL BROKEN

	rearward
	LF= 1 1/2 inches rearward RF= 2 inches
	OVERLAP
_	NOTE AND RECORD APPROX. SEAT TRACK
	MISSING
	CLOOSE

PART - E TRANSMISSION NOT APPLICABLE

Previous Next

PART - F UNINTENDED ACCELERATION NOT APPLICABLE PART - G BRAKES NOT APPLICABLE PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE PART - I AXLE/DIFFERENTIAL NOT APPLICABLE PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

There was no police involvement for report. There were no open fuses. A quick snap test was performed to all seat belts. All belts locked & released as designed. When the engine is started, all dash warning lamps cycle on for approx 4 seconds then cycle off. The air bag warning lamp cycles back on after approx 1 second & remains on. SA was advised by the SVM Bob Bay that, they had disconnected the ORC module approx a week ago, after the owner came to the dealer regarding the air bag deployment. SA was assisted by shop tech (Ryan)& re-connected the ORC module prior to inspection. There was an aftermarket fused wire connected to the fuse panel base in the engine compartment, which may be for the a/m tow hitch installed (see photos). There were a total of 8 active ORC codes & 8 stored ORC codes. The Active codes are; OUTPUT DRIVER 1, INTERNAL 1, DRIVER SOUIB 1 SHORT TO GROUND, PASSENGER SOUIB 1 SHORT TO GROUND, LOSS OF IGNITION RUN-START, LOSS OF IGNITION RUN ONLY, DRIVER SQUIB 2 SHORT TO GROUND, PASSENGER SQUIB 2 SHORT TO GROUND.. The stored codes are; OUTPUT DRIVER 1 128 mins 0 counts, INTERNAL 128 mins 0 counts, DRIVER SQUIB 1 SHORT TO GROUND 130 mins 0 counts, PASSENGER SQUIB 1 SHORT TO GROUND 130 mins 0 counts, LOSS OF IGNITION RUN-START 129 mins 0 counts, LOSS OF IGNITION RUN ONLY 131 mins 0 counts, DRIVER SQUIB 2 SHORT TO GROUND 131 mins 0 counts, PASSENGER SQUIB 2 SHORT TO GROUND 131 mins 0 counts. All codes & DRB screen shots included within photo log. Note; while SA was obtaining the DRB codes (with the engine running), the upper radiator hose blew off of the radiator and engine connections. All engine coolant was lost. There was no damage to the hose or clamps. SA turned the vehicle off, re-connected the hose & notified the SVM.

Previous Form Approved Returned for corrections



Chrysler Group LLC

March 9, 2012

Seminole, FL

Re: 21948802

V.I.N.: 1J4GX48S920

Dear Mi

This will further acknowledge contact to Chrysler Group LLC, regarding your 2002 Jeep Grand Cherokee.

Naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

J. S. Susalla Special Investigations (248) 944-7149

JSS/ss

EA12-001 CHRYSLER 10-4-2012 ENCLOSURE 4 PEER CAIRS Backup







































































AWARNING

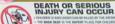


DEATH OR SERIOUS INJURY CAN OCCUR

- . CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- . THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
 SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.







NEVER PUT A TELAFACING CHILD SEAT IN THE FRONT.
 UIT AS EAR DACK AS POSSIBLE FROM THE AIR BAO.
 AUMEN'S USE SEAT SELTS AND CHILD RESTRAINTS.





AVDID ABRUPT MANEUVERS AND EXCESSIVE SPEED. ALWAYS BUCKLE UP SEE OWNERS MANUAL FOR FURTHER INFORMATION.



















































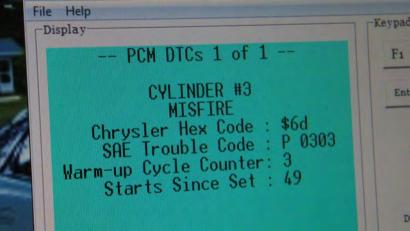
Side Airbags

Airbag On/Off Switch System Occupant Classification Sys

Page



File Help -Display NO RESPONSE from ORC F1 Please make certain of the following items: 1) Ignition is turned on. 2) DRB III is properly connected to the Data connector.



















EA12-001 CHRYSLER 10-4-2012 ENCLOSURE 4 PEER CAIRS Backup





WHAT & ADS INSECT.

T 1860 1 7 1800



























































































































































































































































































DRB III CDRD Poplication Chrysler Corp. Copyright @ 1993-2006 HII Rights Reserved RELEASE 64 1 01

Released: 15:51:24 10/11/200 Rios Version: 4.02 Batebaso: 8:18:38 7/19/200 Cable in use: J1962 128/70000

STAND-PLONE MAIN

1983 - 1997 Diagnos 3. Vehicle Module Scan 4. Customor Preference 5. Agustian Part Tool

Page 1 of

PERFOR MANAGEMENT

Forest sound & SPace

4. Chassis & Body Enterior

6. Passive Restraints

5. System Monitors

. . . .



- VEHICLE LEARNED C

Equipped Equipped Equipped

e ... PRITED to Condition

SELECT TUNCTION

System Tests

2 D(Us & Related Functions

3 Medale Display

4 Sensor Display

7. Custom Dispi 8. Actuator Ins 9. OBD II Moni! HATING SYSTEM VOLTROE
TASTER VOLTROE
TYSTEM KON CONG. 1115.

Starts Since Sol





BCN Workle Information

Premium W.J BCM m/VISS & AD Version, A.3 Country: United States part NAM: 0588389970











- RES DICK 1 of 1 -

Decurrences Since Set, 2

- RBS DTCs 1 of 1

SYSTEM UNDER

Dispression Since Set 2 Wilden When First Set 13479











