INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

EA12-001 CHRYSLER 10-4-2012 ENCLOSURE 4 PEER CAIRS Backup































































































































































































































































































































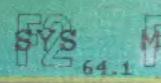






Module is not supported by this software. Please use the DRB III with the Supercard software to diagnose this vehicle.





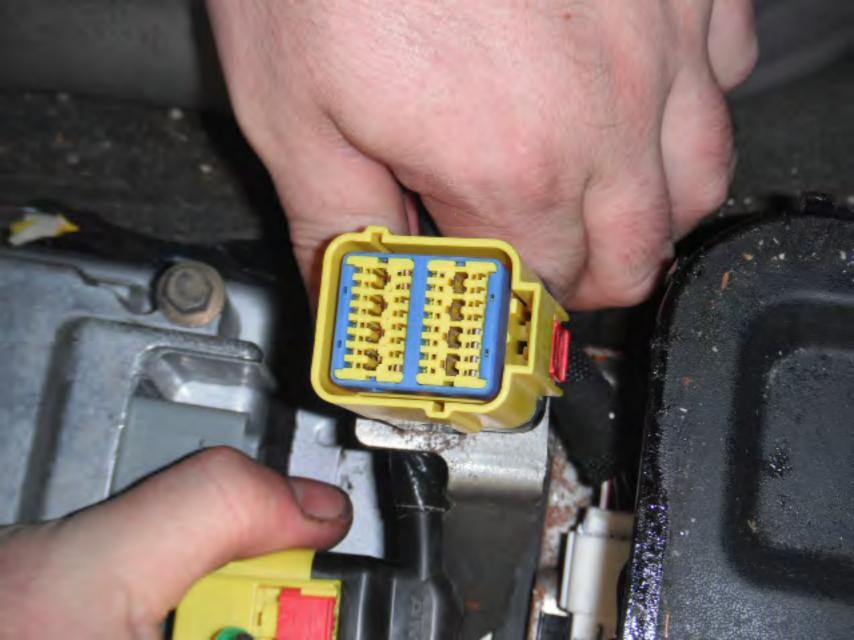


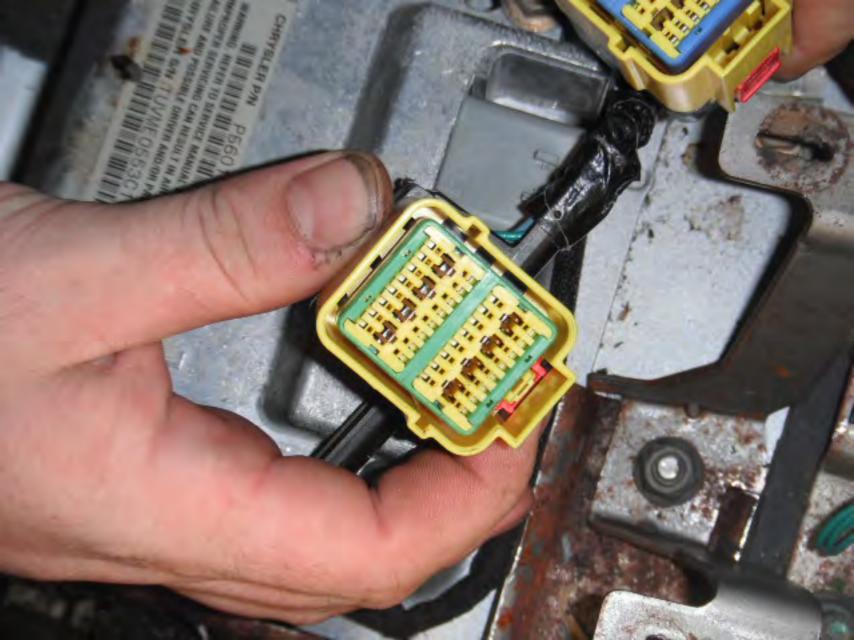


Unable to 10 Module for

press any key to continue









CONFIDENTIAL - Prior Approval Required Before Duplicating

| CAIR# 1965541 | Preliminary Vo | enicie | e Investigat | ion Report | (PVIR) | | | | |
|--|---|--|--|--|--|---|--|---|--|
| YEAR BRAND | ND | | | VEHICLE IDENTIFICATION | | | ODOMET | TER IN- SERVICE | |
| | HEROKEE LIMITED 4X2 SPOI | NUMBER RT 1J4GX58S34C | | | HR 02- | 27 20 | 123433 | 07/04/2003 | |
| UTILITY 4-DR NAME OF OWNER | ADDRESS/LOC | | | CITY | | | STATE | COUNTRY | |
| | | | | TARBORO | | | NC | USA | |
| ZIP COLOR | | MOD | EL HOME F | HONE | | BUS | SINESS F | PHONE | |
| | er Metallic Clear Coat | WJT | | | | | | | |
| SELLING DEALER NAI AUTO PARK EAST | ME BUSINESS CENT 66 | | | CITY WENDELL | | STATE NC | | COUNTRY USA | |
| | | | CTOR'S COM | | INSPECTO | | | | |
| John Hawranick | E | EAA | AA 919-363-3703 | | | | | | |
| DAMAGE ESTIMATE | RATE C TOTAL LOSS | | REPAIR ESTIMATE \$.00 | | | | | | |
| MINOR MODER | RATE **** TOTAL LOSS | | | ην .οο | | | | | |
| | | I | NTERVIEW | | | | | | |
| INTERVIEW WITH: | CDRIVE | ER ○ | OWNER (| OTHER 🌀 D | RIVER/OW | NER | | | |
| NAME: LAST,FIRST, I | MIDDLE | | | | | | | ekananan aksananan aksananan aksananan | |
| INTERVIEW DATE: | DATE OF INCIDENT | • | TIME OF INCIDENT | | | INSPECTION DATE: | | | |
| 06/29/2010 | 06/03/2010 | | 08:00 | C AM 🏵 PI | 4 | 07/01/2010 | | | |
| 1. DRIVER'S DESCRIPTION OF EVENT: | Mr. Stat time of this incident. He made no modifications to it has never been in an a said about one month agwanted to replace his seairbag light came on. He the light was not lit. He at times. On the day of to one daughter was in a beveryone was wearing sabout her arms hurting interview. On 6/3/2010 miles when both front a to the side of the road a Northern Blvd in front of happened. He said that any potholes or other the deployment. The Tarbor had the cord for his cell was not attached. | states to the accide go he eat he e said t this in coste seatbe and t irbag ind no f the they nings. co poli | ed that he pervenicle. He ent or had a received a cater. While that the dethat since the reat in the elts and no hat she had bout 8:00 Pos deployed. To other vehicle were travel He could note to came to | urchased to also state any prior el call from F he was taleat time the dad his fian e rear and one was in a headach He was abcles were ing at about trecall if the scene | his vehicled that to ectrical or arris Motoking the ved it out a eairbag left in the the other jured. Here, She was left his housele to safe nvolved. It 40 to 45 the airbagand made | e used the beta airba ors and ehicle and for ight was i fiancé as doin use and ly bring the said oro, NO mph glight a rep | I in 200 st of his g probled they see to the cound no pould go ront see and a cars see was cong fine a d travel to when the was on ort. He | s knowledge ems. He then eaid that they dealer the problem and o on and off at and his seat. He said emplaining as of this ded about 3 ehicle over hey were on this did not hit prior to the said that he | |
| Insurance Company Name: Personal Injury: Were there Personal Injuries? Any Indicator/ Warning Lights on Prior? | es • No | | | | complete s | | "B" | | |
| IMPORTANT: | SHOW THIS REPORT TO | NO O | NE & ONLY | STATE FAC | CTS (DRA | w no | CONCLU | SIONS) | |

PART A- GENERAL

REQUIRED PHOTOGRAPHS:

ALL FOUR SIDE VIEWS

IF CRASH DAMAGED:

PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL) - ANY RECENT VEHICLE SERVICE

C YES 6 NO

UNKNOWN
IF YES, ENCLOSE COPIES OF
REPAIR ORDERS

INFORMATION:

POLICE/AGENCY REPORT #:

Tarboro

- ALL REPORTS/PHOTOS BY OTHERS
- ADDRESS OF INSPECTION Address Farris Motors Inc.

1

Address 1340 S. Wesleyan Blv

2

City Rocky Mount

State NC Zip 27803

Phone **252-977-1340**

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

○ YES ⓒ NO

- IF YES, DESCRIBE AND PHOTOGRAPH

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:

- WINDSHIELD
- ALL AREAS OF DAMAGE MARKINGS ON INTERIOR AND EXTERIOR
- CLOSE UPS OF STAINS, SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR DAMAGE INCLUDING UNDERCARRIAGE

INFORMATION:

- DESCRIBE ANY INJURIES TO DRIVER AND/OR OTHER OCCUPANTS
- SEE SEAT BELT/SEATS SECTION IF APPLICABLE

This inspection took place at Farris Motors in Rocky Mount, NC. The following was noted: *-The vehicle was found with both frontal airbags deployed. No transfer marks were found on the airbags. There are two small reddish/brow marks on the passenger's upper deployment door above the "J" in Jeep. *-The battery was dead and had to be jumped in order to start the vehicle. The battery was found not fastened in place and the negative terminal wore a hole in the insulation on the hood. *-When the key was turned on the airbag light burned steady. The seatbelt light was on but went out when buckled. *-The only damage to the exterior of the vehicle was scratches to the right front and center of the bumper cover. The reinforcement, absorber and unibody rail show no sign of current or prior damage. There were also scratches to the right end of the rear bumper and a dent at the left rear near the left corner of the tailgate. The bumper is also misaligned at this point. No damage to the bumper supports or uni-body was noted at these areas. *-The undercarriage, suspension and steering show no signs of present or prior damage. The outer edge of the right front wheel has some very minor scratches on the edge. The inner side of the wheel and the other three wheels are no damaged. The wheelbase measures 106 1/4" on both sides with the steering wheel in the straight ahead position. *-The auxiliary outlet cover was open on the outlet but nothing was attached. *-The driver, right front passenger and right and left rear passenger seatbelts were examined. They were found fully retracted. They extended, latched, released and retracted smoothly. When jerked quickly they locked and held firm until released. Continued in section "J"

Next

PART C - AIRBAG(S)

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS

REQUIRED PHOTOGRAPHS

STEERING WHEEL

✓ AIRBAG(S)

✓ KNEE BLOCKERS

ALL POSSIBLE LOCATIONS
OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:
- SERIAL NUMBER:

TUVME0553C1083

- PART NUMBER :

P56010485AG

DOES AIRBAG WARNING LIGHT CYCLE ON?

LIGHT CYCLE ON?

☐ YES ♠ NO ☐ N/A - ARE WARNING LABELS PRESENT (PHOTO)

YES NO NA

- RECORD LABEL PART

No number

COMPLETE PART D

- WERE THERE DRB READINGS

TAKEN?

YES • NO IF NO, EXPLAIN

See summary comments

| - RECORD ACTIVE DTC'S EXACTLY AS APPEAR : | MIN | COUNT |
|--|-----|-------|
| - RECORD STORED DTC'S (MINUTES/COUNTS): | MIN | COUNT |
| | • | • |

- WAS AIRBAG DEPLOYED?

DRIVER PYES NO

IF NO, EXPLAIN

PASSENGER FYES NO

IF NO,

EXPLAIN SIDE

AIRBAG IF NO.

N.

C YES C NO € N/A

EXPLAIN
- WHICH SIDE DEPLOYED?

C LEFT C RIGHT ON/A BOTH

- TYPE OF SIDE AIRBAG

SEAT CURTAIN N/A
- TYPE OF STEERING WHEEL

TILT STANDARD

- ANY DAMAGE TO STEERING WHEEL

YES NO IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER

AIRBAG DEFAULT SWITCH?

C YES ® NO

IF YES,

NOTE POSITION OF PASSENGER A/B

SWITCH

ON OFF ® N/A

- EVIDENCE OF TAMPERING OR

DISASSEMBLY?

☐ YES ♠ NO ☐ N/A IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR

SUSPENSION COMPONENTS - UNDERBODY DAMAGED?

YES • NO

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS
 I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

- **INFORMATION:**
- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):
- No label visible
- RECORD ALL INFORMATION STAMPED ON LATCHPLATE
- Dr AL393 374 Pass AL393 375 L/r - PXR57 245 5 R/R - PXR57 246 5
- PRETENSION DEPLOYED?
 - YES NO UNKNOWN
- EXISTING LOCATION OF RECLINER -DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING

Dr - 16 Degrees Pas - 15 DegreesEXISTING LOCATION OF HEAD
RESTRAINT (MEASURE GAP UNDER
HEAD RESTRAINT):

Full Down all seats

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY

NOTE RESULTS

- DOES THE BUCKLE LATCH?
 - YES NO IF NO, EXPLAIN
 - DO THEY RELEASE?
 - YES NO
 - IF NO, EXPLAIN
 - DO THEY RETRACT?
 YES NO
 - IF NO, EXPLAIN
- ANY LOOSENESS OR BROKEN PARTS
 - YES NO
 IF YES, EXPLAIN?
- CHECK FOR SEAT RETAINING BOLTS
 - NORMAL
 - BROKEN
 - CLOOSE
 - MISSING
- NOTE AND RECORD APPROX. SEAT TRACK

Dr - 2 1/8" Rearward Pass - 3 3/4"

| | Forward |
|---------------|--------------------------|
| PART - E TRAI | NSMISSION NOT APPLICABLE |
| | |
| Previous | Next |

| PART - F UNINTENDED ACCELERATION NOT APPLICABLE |
|--|
| PART - G BRAKES NOT APPLICABLE |
| PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE |
| PART - I AXLE/DIFFERENTIAL NOT APPLICABLE |
| PART 1 - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS) |

*-There are no signs of present or prior collision damage in the engine compartment. *-The windshield has a star shaped break at the right side. The airbag deployment door is no where near this break. It was difficult to tell if the airbag might have contacted it. *-This message was received when trying to access the DTCs. "This diagnostic Control Module is not supported by this software. Please use the DRB III with the Supercard software to diagnose this vehicle." Two different DRB III instruments were used and many attempts were made. The other message received is "Unable to ID Module for ORC – Press any key to continue". Since the module could not be accessed the center consol was removed and the airbag module was examined. The module was found to be clean. The area around it was not but this area was not in contact with the module. The plugs were removed and inspected. The male and female ends were found to be very clear and no corrosion was noted. The Model P/N number od the module is P56010485AB. The S/N number is TUVME0553C1083. *-A copy of the police report was not obtained.

Previous Form Approved Returned for corrections

EA12-001 CHRYSLER 10-4-2012 ENCLOSURE 4 PEER CAIRS Backup





























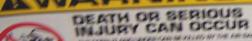








AWARNING



- CONSTRUCT OF SAME AND RESIDENCE SALVES ON THE LAW WALL THE SHEN SHIN WIND SHOTELY IN HER SEN CHILLINGS
- A MANUFACTURE OF THE PARTIES WAS COME TO THE PART HE THE STREET
- I SHE BELTSEN WHEN BELT-PRESIDED & TOWNER THE EAST WHEN STATES FOR SHARE SHOULD LOW, SHEET, S

AWARNING: HIGHER ROLLOVER RISK



ANTHE AMERICAN MARKETANES AND ENGENERAL SPEECE

KLAINER BENCHE (W

THE CHANGE S MARKING. STATE STATE OF STATE ASSESSED.































CONFIDENTIAL - Prior Approval Required Before Duplicating

Preliminary Vehicle Investigation Report(PVIR)

| CAIR# 20 | 0691963 | | | | | | | | | | | |
|--|--|--|-----------------------|---------------------------|--|-----------------------|---------------------------------|------------------|-------------|------------------|--|--|
| YEAR BRAND | | | | VEHIC NUMB | | NTIFICATIO | FICATION MO/ HR | | /DY- ODOMET | | TER IN- SERVICE | |
| JEEP GRAND CHEROKEE LAREDO 4X2 SPORT UTILITY 4-DR | | | RT | | (485220 | | | | 11 | 94611 | 07/18/2002 | |
| NAME OF OWN | | ADDRESS/LOC | ATIC | N | | CITY | | | | STATE | COUNTRY | |
| | | | | | | KATY | | | | ТХ | USA | |
| ZIP COL | OR | | МО | DEL | HOME F | PHONE | | | BUS | SINESS I | PHONE | |
| Patri | iot Blue Pearl Coa | t | WJ- | Т | | | | | | | | |
| | | BUSINESS CEN | | | CODE | CITY | | ICT. | A T. | _ | COLINTRY | |
| SELLING DEAL | E LA GLANE107 | 05 | IEK | 1999 | CODE 1 | SWITZERLA | \ND | EX | ATE | | COUNTRY | |
| | NAME FIRST, LAS | | INC | | · R'S COM | | _ | | | IONE NO | | |
| Gary Dixon L | NAME LIKST, LAS | • | EAA | LCTO | (3 001 | IFAINT | | 76-2696 | | IONL NO | • | |
| DAMAGE ESTI | MATE | | _, , , | | | REPAIR F | EPAIR ESTIMATE | | | | | |
| | MODERATE C TO | OTAL LOCC | | \$.00 | | | | | | | | |
| MINOR * | MODERATE TO | TIAL LUSS | ********* | | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | φ | | ********** | | | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | |
| INTERVIEW W | /ITH: | C DRIV | ER (| | RVIEW | OTHER ® D | PRIVER/ | OWNER | ₹ | | | |
| NAME: LAST,F | TIRST, MIDDLE | шанынашанынашанынаншанынанын | <i>nnmanaman</i> | | | wannaantan wantan wan | , | anunnnunnunnun | | | чылания пынания пынания пынания | |
| INTERVIEW D | , , , , | TE OF INCIDENT | | <u>.</u> | TIME 0 | E INCIDENT | - | T N 10 | CDE | CTION | | |
| | | | | | | | | | | INSPECTION DATE: | | |
| 04/12/2011 | L U2 | /16/2011 | | | 08:30 | САМ 🗗 Р | 4 № PM 04/14/2011 | | | | | |
| Insurance Company Nam Personal Injury | why they road. e: Mercury Insu | later the two fi | ront ause | airbag he ha | gs depl nd not h | oyed. Mr. F | Rebelo g and t | stated here w | th: /er | at he ha | ns no idea t holes in the | |
| Were there Personal Injuries? Yes No | | | | If Yes, complete sec | | | | | ction "B" | | | |
| Any Indicator/ Warning Lights Yes No on Prior? | | | | | If Yes, What light: Airbag indicator came on 2 seconds before deploy | | | | | | | |
| IMPOR | TANT: SHOW TI | HIS REPORT TO | NO | ONE 8 | & ONLY | STATE FA | CTS (D | RAW N | 10 | CONCLU | ISIONS) | |
| | повологического подагачания подагачания подагачания под | | | Hel | o Key | | | | | | aun kananan kanan ka | |
| | | | PA | RT A- | GENER | RAL | | | | | | |
| ALL FOUR IF CRASH DA PERSPECTIV CORNER OF | AMAGED: VE FROM EVERY VEHICLE DOWN INAL LATERAL S(8 TOTAL) | INFORMATI POLICE/AG No report ALL REPO OTHERS - ADDRESS (Address 36 1 Address La 2 | SENC RTS, OF IN | Y REPO PHOTO ISPECT | OS BY | DIS/ C \ - IF | ASSEME /ES 🤨 I | BLY NO | | | OR PRIOR | |

YES NO UNKNOWN

City Katy
State TX
Zip 77480

IF YES, ENCLOSE COPIES OF

Phone **281-712-1961**

REPAIR ORDERS

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS: No injuries involved

WINDSHIELD

ALL AREAS OF DAMAGE MARKINGS ON INTERIOR

AND EXTERIOR

CLOSE UPS OF STAINS, SKIN, HAIR, CLOTH

EXTERIOR AND INTERIOR DAMAGE INCLUDING UNDERCARRIAGE

INFORMATION:

DESCRIBE ANY INJURIES TO DRIVER AND/OR OTHER OCCUPANTS

SEE SEAT BELT/SEATS SECTION IF APPLICABLE

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

STEERING WHEEL

✓ AIRBAG(S)

▼ KNEE BLOCKERS

ALL POSSIBLE LOCATIONS
OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:
- SERIAL NUMBER:
- PART NUMBER:
- DOES AIRBAG WARNING LIGHT CYCLE ON?
- YES NO NA
 ARE WARNING LABELS
 PRESENT (PHOTO)
- YES NO N/A
 RECORD LABEL PART
 NUMBER
- No number
 COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS

TAKEN?

YES NO IF NO, EXPLAIN

DRB would not communicate with vehicle

| - RECORD ACTIVE DTC'S EXACTLY AS APPEAR: | MIN | COUNT |
|--|-----|-------|
| - RECORD STORED DTC'S (MINUTES/COUNTS): | MIN | COUNT |
| | _ | |

- WAS AIRBAG DEPLOYED?
 - DRIVER YES NO

IF NO, EXPLAIN

PASSENGER YES NO

IF NO, EXPLAIN

SIDE AIRBAG

C YES C NO C N/A

IF NO, EXPLAIN

- WHICH SIDE DEPLOYED?

C LEFT C RIGHT 🤨 N/A C BOTH

- TYPE OF SIDE AIRBAG

 SEAT CURTAIN N/A
- TYPE OF STEERING WHEEL STANDARD
- ANY DAMAGE TO STEERING WHEEL

☐ YES NO IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?

YES • NO IF YES,

NOTE POSITION OF PASSENGER A/B

ON OFF N/A

- EVIDENCE OF TAMPERING OR DISASSEMBLY?

○ YES ○ NO ● N/A IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR

SUSPENSION COMPONENTS - UNDERBODY DAMAGED?

YES • NO IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):
- No labels
- RECORD ALL INFORMATION STAMPED ON LATCHPLATE
- Driver AL393 022 Passenger AL993 022
- PRETENSION DEPLOYED?
- YES NO UNKNOWN
- EXISTING LOCATION OF RECLINER -DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING

Driver 35 degrees Passenger 28 degree

EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):

Driver 2" upward Passenger 1 1/2"

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY

NOTE RESULTS

- DOES THE BUCKLE LATCH?
 - YES NO IF NO, EXPLAIN
 - DO THEY RELEASE?
 - YES NO
 - IF NO, EXPLAIN
 - DO THEY RETRACT?

 YES NO
 - YES NO
 IF NO, EXPLAIN
 - ANY LOOSENESS OR BROKEN PARTS
 - YES NO IF YES, EXPLAIN?
 - CHECK FOR SEAT RETAINING BOLTS
 - NORMAL
 - € BROKEN
 - CLOOSE
 - MISSING
 - NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

Driver 1/4" rearward Passenger 1 1/2"

| | forward |
|--------------------------|---------|
| PART - E TRANSMISSION NO | |
| Previous | Next |

PART - F UNINTENDED ACCELERATION NOT APPLICABLE PART - G BRAKES NOT APPLICABLE PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE PART - I AXLE/DIFFERENTIAL NOT APPLICABLE PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

No trouble codes found because unable to get DRB to communicate with vehicle. Keep getting "Need DRB III with SuperCard to obtain download" and that was being used at the time. Inspection found no damage to the undercarriage of the vehicle. Pulled the drivers door sill moulding and looked for water intrusion and found none under the carpet area on the drivers side of the vehicle.

Previous Form Approved Returned for corrections

EA12-001 CHRYSLER 10-4-2012 ENCLOSURE 4 PEER CAIRS Backup







































































EA12-001 CHRYSLER 10-4-2012 ENCLOSURE 4 PEER CAIRS Backup







































































































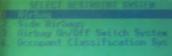












Page 1 of 1







FE 14.1









Engine

2. Iransmission & T-Case

3. Body Interior

4: Chassis & Body Exterior

5. Anti-lock Brakes

6. Passive Restraints

7. Theft Alarm

8. System Monitors

age 1 of 1

























































Ms.
Albertville, AL

Re: 20798809

V.I.N.: 1J4GW48SX2C

Dear Ms.

This will further acknowledge contact to Chrysler Group LLC, regarding your 2002 Jeep Grand Cherokee.

Naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

J. S. Susalla Special Investigations (248) 944-7149

JSS/ss

CONFIDENTIAL - Prior Approval Required Before Duplicating

Preliminary Vehicle Investigation Report(PVIR)

| CAIR# 2079880 |)9 | | | | | | | | | |
|---|---|--|--|--|---|--|--|---|---|---|
| YEAR BRAND | | | | VEHICLE IDENTIFICATION | | | M H | | ODOMETI | ER IN- SERVICE |
| 2002 JEEP GRAND CH UTILITY 4-DR | 002 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR | | | 1J4GW4 | | | | 3-12 17 | 169542 | 03/23/2002 |
| NAME OF OWNER | | ADDRESS/LOG | CATIC | DN_ | | CITY | • | | STATE | COUNTRY |
| | | | | | | ALBERTVILL | E | | AL | USA |
| ZIP COLOR | | | МО | DEL H | OME P | HONE | | BUS | SINESS P | HONE |
| Steel Blue | Pearl Coat | | WJ. |) | | | | | | |
| SELLING DEALER NA | ME | BUSINESS CEN | ITER | DLR. C | ODE | CITY | | STATE | - I(| COUNTRY |
| BUCKHANNON AUTO | | | | 43166 | | BUCKHANNO | N ON | WV | | JSA |
| INSPECTOR - NAME I | FIRST, LAS | T, MIDDLE | INSF | ECTOR'S | | | | TOR'S PH | ONE NO. | |
| | | | | /SPX 770-422-6080 | | | | | | |
| DAMAGE ESTIMATE | | | | REPAIR ESTIMATE | | | | | | |
| C MINOR MODERATE C TOTAL LOSS | | | | \$.00 | | | | | | |
| | | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | | | *************************************** | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | | | |
| INTERVIEW WITH: | | C DRIV | /ER (| INTER | | OTHER © DR | RIVER/O | WNER | | |
| NAME: LAST,FIRST, | MIDDLE | | | | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | | | | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | |
| INTERVIEW DATE: | DA | TE OF INCIDEN | Т: | TIME OF INCIDENT INSPECTION DATE: | | | | | | ATE: |
| 05/10/2011 | 04 | /30/2011 | | 09:45 C AM 💽 PM | | | 05/1 | 05/11/2011 | | |
| | stated af and 60 M had just crossing instrume Custome airbags or road into mechanic the vehice | tilluminated water driving apportunity apportunity when she head of the stated almost asafe location. Customer stated asafe location. Customer stated and complete and complete and complete and complete stated stat | proxi ached from rd a pbser bt imr omer omer a and driv | mately d a railr the acc warning ved the nediate stated d call he during | 30 mi coad to celera g chime airba ely after after son the ca | les from the rack crossin tor to slow he ring, she ng warning i her observing the bags de hein-law who all the son-i fed the bags | e restaing the restaing the restainmed indicate general the ill eployed or she in n-law in restainment in the restainment in th | urant at oad. Cus d not ye iately lo or lamp luminate I she wa ndicated | speeds stomer s t reache ooked do illuminated light t s able to works a t that he | between 50 tated she d the wn at the ted. both frontal pull off the s a |
| Personal Injury: Were there Personal Injuries? Any Indicator/ | ionwide 'es • No 'es • No | | | *************************************** | | , - | • | e section | | |
| IMPORTANT | : SHOW TH | IIS REPORT TO | O NO | ONE & | ONLY | STATE FAC | TS (DR | AW NO | CONCLUS | SIONS) |
| тим межения вызначим вызначим вымения выпечания. | ам <i>онинаминаминамина</i> | ка пълимина пъточина пъточина пъточин | | Help | Key | манаманана начана на начана | en e | | ייני איני איני איני איני איני איני איני | поним поможим в поможи по точи в в |
| TO BE THE THE THE THE THE THE THE THE THE TH | | NA NI DIO DILING NI DIO DING NE DIO DING NE DIO DIO R | РА | RT A- G | SENER | AL | er ki ar der ki ar der k | | | ODEINERLADOINERLADOINERLADOINER |
| REQUIRED PHOTO | GRAPHS: | INFORMAT | ION: | *************************************** | | - EV | IDENCE | OF TAME | ERING O | R PRIOR |

https://gsp.extra.chrysler.com/siapp/selectedairbag1final.jsp?Cair=20798809&lname=n... 5/14/2011

ALL FOUR SIDE VIEWS
IF CRASH DAMAGED:

PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL) - ANY RECENT VEHICLE SERVICE

YES • NO

UNKNOWN
IF YES, ENCLOSE COPIES OF
REPAIR ORDERS

POLICE/AGENCY REPORT #:
None made

ALL REPORTS/PHOTOS BY OTHERS

 ADDRESS OF INSPECTION Address Alexander D-C-J

Address **6764 US Hwy 431**

City Albertville
State AL

Zip **35950**Phone **256-891-2277**

DISASSEMBLY

● YES ○ NO

- IF YES, DESCRIBE AND PHOTOGRAPH

Prior to inspection dealer began repairs to complete open recall F25, engine cooling fan and shroud had been removed

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:

WINDSHIELD

- ALL AREAS OF DAMAGE MARKINGS ON INTERIOR AND EXTERIOR
- CLOSE UPS OF STAINS, SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR DAMAGE INCLUDING UNDERCARRIAGE

INFORMATION:

- DESCRIBE ANY INJURIES TO DRIVER AND/OR OTHER OCCUPANTS
- SEE SEAT BELT/SEATS
 SECTION IF APPLICABLE

Observed the following damages and wear: Exterior - Right/left headlight plastic lens covers were cloudy, rear bumper outside left surface directly behind wheel was split, right rear tail light lens was scratched, no other visible exterior damages were observed. Interior - Right and left front airbags deployed, no other visible damages were observed. Customer stated neither she or any of her passengers had any apparent injuries reslting from incident. Customer indicated that she and her front seat passenger were both wearing seat belts during incident but does believe either rear seat passenger had their belts on. Customer stated her nephew Christopher Dilleshaw age 17 was seated in RF, her son J.J. Duckett age 25 was seated in RR and her sons girlfriend Ashley Claburn age 22 was seated in LR.

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

STEERING WHEEL

✓ AIRBAG(S)

KNEE BLOCKERS

ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:
 - 03.51
- SERIAL NUMBER:
- PART NUMBER :

56010485AF

DOES AIRBAG WARNING LIGHT CYCLE ON?

○ N/A ● YES ○ NO - ARE WARNING LABELS PRESENT (PHOTO)

€ YES © NO O N/A - RECORD LABEL PART

No # on labels

NUMBER

COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS

TAKEN?

 YES □ NO. TE NO EXPLAIN

| - RECORD ACTIVE DTC'S EXACTLY AS APPEAR: | MIN | COUNT |
|---|-----|----------|
| Internal 1 | | <u> </u> |
| - RECORD STORED DTC'S (MINUTES/COUNTS): | MIN | соинт |
| Internal 1 | 703 | 0 |

- WAS AIRBAG DEPLOYED?

DRIVER YES NO. IF NO.

☐ YES ☐ NO . N/A

EXPLAIN

PASSENGER @ YES NO

IF NO, **EXPLAIN**

SIDE

AIRBAG

IF NO.

EXPLAIN

- WHICH SIDE DEPLOYED?

C LEFT C RIGHT F N/A C BOTH

- TYPE OF SIDE AIRBAG

🤼 SEAT 🤼 CURTAIN 🤼 N/A

- TYPE OF STEERING WHEEL

TILT C STANDARD - ANY DAMAGE TO STEERING WHEEL

YES NO IF YES, EXPLAIN Airbag deployed

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER

AIRBAG DEFAULT SWITCH?

C YES ® NO IF YES,

NOTE POSITION OF PASSENGER A/B

SWITCH

ON OFF ® N/A

- EVIDENCE OF TAMPERING OR

DISASSEMBLY?

C YES 🖲 NO C N/A IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR

SUSPENSION COMPONENTS - UNDERBODY DAMAGED?

C YES @ NO IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- **OVERALL SEAT BELTS** I/B & O/B
- CLOSE UP OF ANY
- **IRREGULARITIES** LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- Г **OVERALL OF SEAT**
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):
- None visible
- RECORD ALL INFORMATION STAMPED ON LATCHPLATE

RF-AL 393 501 LF-AL 393 485 RR-PXR 572 02 4 LR-PXR 572 49 4

- PRETENSION DEPLOYED?
- C YES NO C UNKNOWN - EXISTING LOCATION OF RECLINER -
- DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING

RT-28 degrees LT-30 degrees EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):

R/L-Touching top of seats

IF ALLOWED. FUNCTION BELTS TO INSURE THEY **FUNCTION PROPERLY**

NOTE RESULTS

DOES THE BUCKLE LATCH?

YES \(\bigcap \) NO IF NO, EXPLAIN

DO THEY RELEASE?

YES NO

IF NO, EXPLAIN

DO THEY RETRACT?

YES □ NO

IF NO, EXPLAIN

ANY LOOSENESS OR BROKEN PARTS

C YES @ NO IF YES, EXPLAIN?

CHECK FOR SEAT RETAINING BOLTS

NORMAL

BROKEN

C LOOSE

MISSING

NOTE AND RECORD APPROX. SEAT TRACK **OVERLAP**

| | Right 0" even with track Left rearward 1/2" |
|---------------------------|---|
| PART - E TRANSMISSION NOT | |
| Previous | Next |

PART - F UNINTENDED ACCELERATION NOT APPLICABLE PART - G BRAKES NOT APPLICABLE PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE PART - I AXLE/DIFFERENTIAL NOT APPLICABLE PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

Customer stated she purchased vehicle used in March 2010 from Gary Rogers Motors near Albertville, AL. with approximately 150,000 miles. Customer stated since her purchase the vehicle has not been involved in any collision or had any major repairs. Tested all passenger occupied seating positions seat belt centrifugal locking systems by pulling each belt quickly, all belts locked when pulled. Inspected all wheels and tires for damage or abnormal wear, no apparent visible damage was observed, tires were Turbo-Tech A/SR 235/70 R16, spare tire appeared to be original equipment Goodyear with no apparent wear. Undercarriage and suspension inspection observed no apparent visible damage or impact markings. Steering gear housing had heavy rust covering it's entire surface, surfaces of engine aluminum surfaces exhibited oxidation; no apparent abnormal visible rust was observed on any other engine component. Engine main wiring harness leading to ECM had a new looking part# tag, tag had original equipment part# with suffix AA(parts department indicated current part# ends with a suffix of AB)but its clean looking condition did not match the other visible tags in the engine area, also tag observed on front drive shaft also appeared new but remainder of shaft had extensive rust visible. Interior inspection observed R/L front seat belt buckle wiring lying on top of carpet which may indicate carpet had previously been removed and reinstalled. Inspection of interior metal components did not indicate any excessive water had ever been present. Inspection of SIR module located under center console was clean with no oxidation, connectors were completely locked with no evidence of any water contamination to pins on the connectors or SIR module. DRB connection also indicated the following non SIR DTC's present: P0455-leak monitor large leak detected - P0456-leak monitor small leak detected - P0442-leak monitor medium leak detected - P0320 - No crank reference signal PCM

Previous Form Approved Returned for corrections

EA12-001 CHRYSLER 10-4-2012 ENCLOSURE 4 PEER CAIRS Backup



THIS VEHICLE CONFORMS TO ALL APPLI PREVENTION STANDARDS IN EFFECT ON IN: 1J8GW68J83C EHICLE MADE IN U.S.A.





















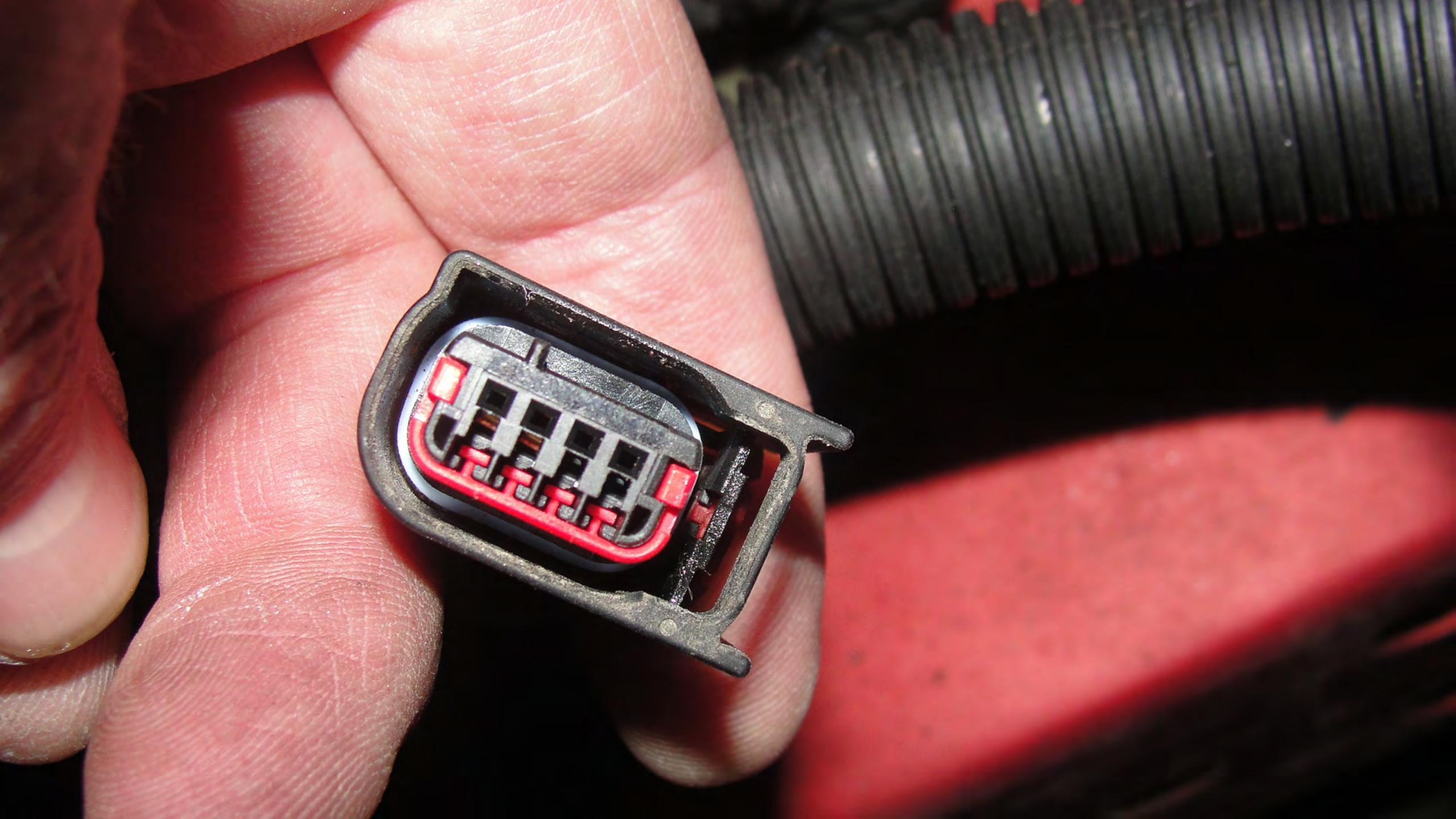




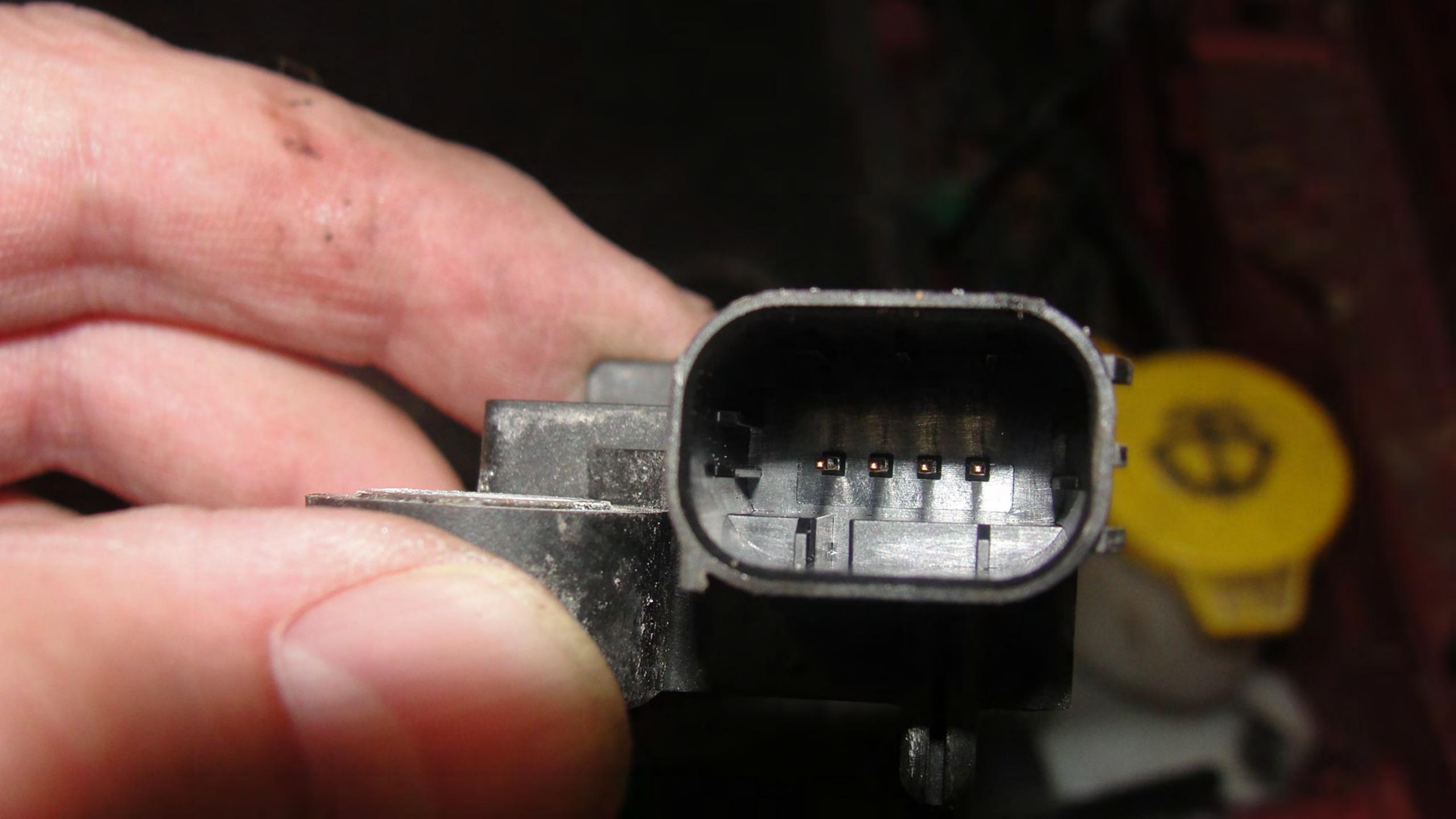








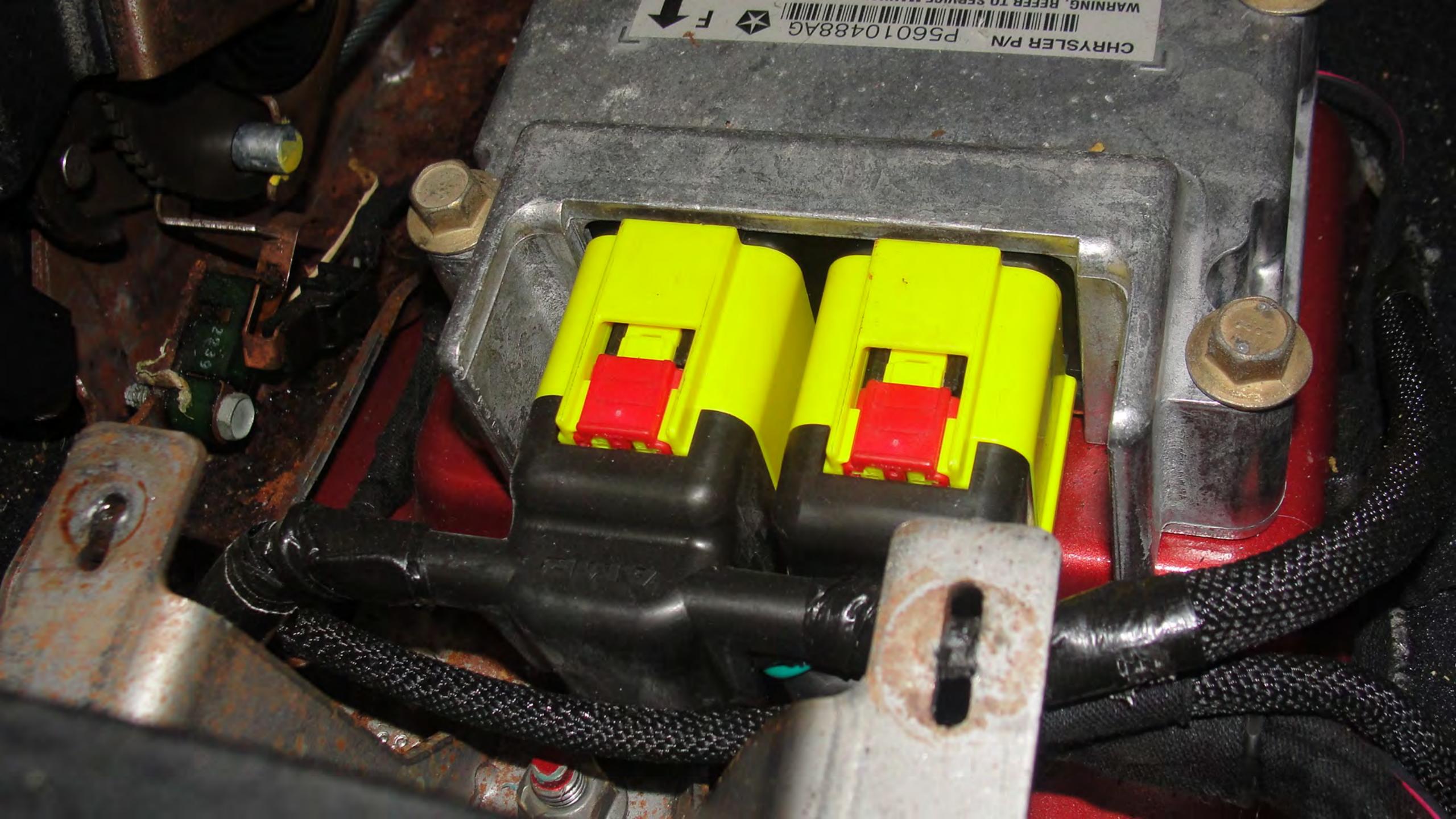




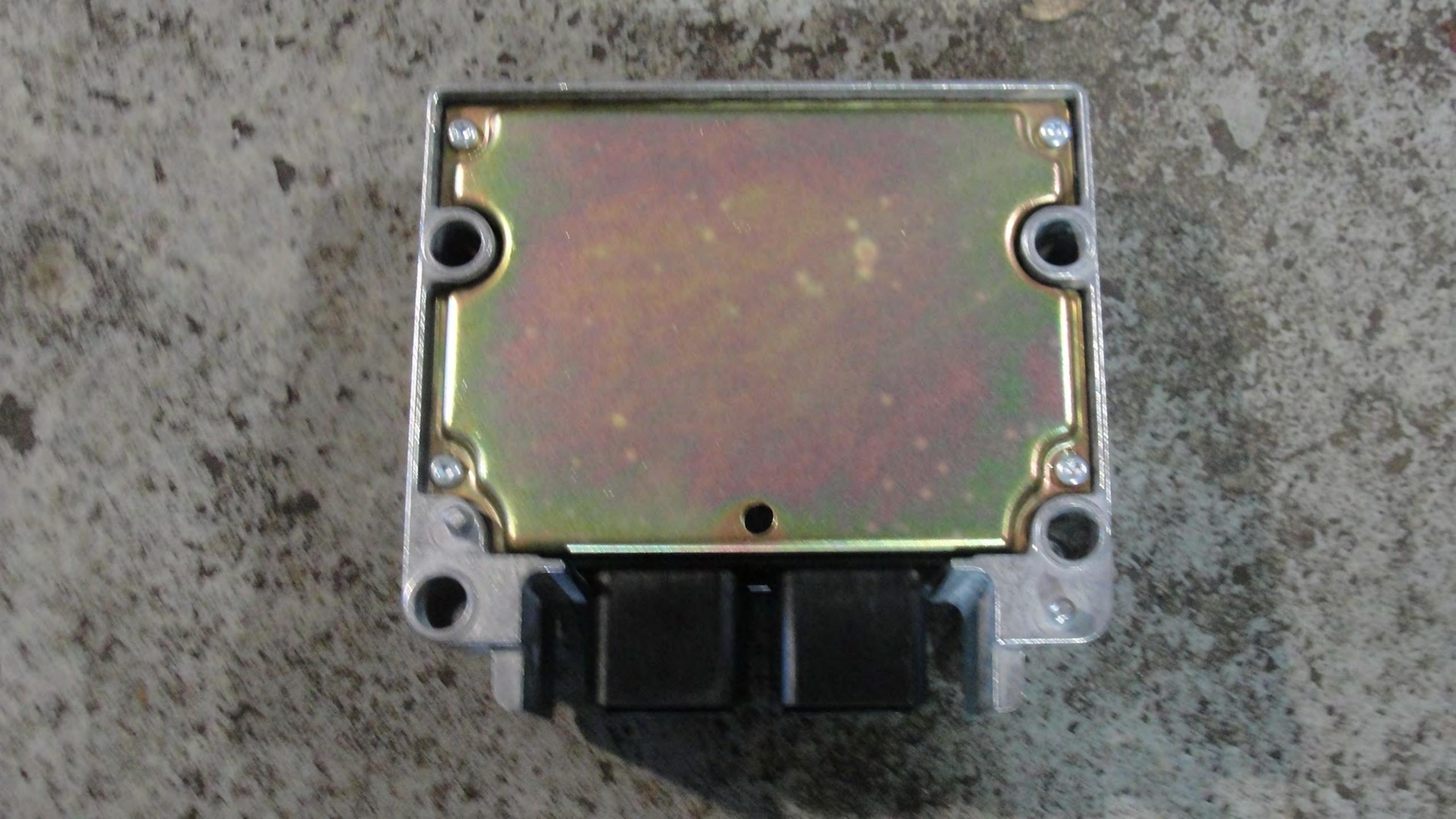


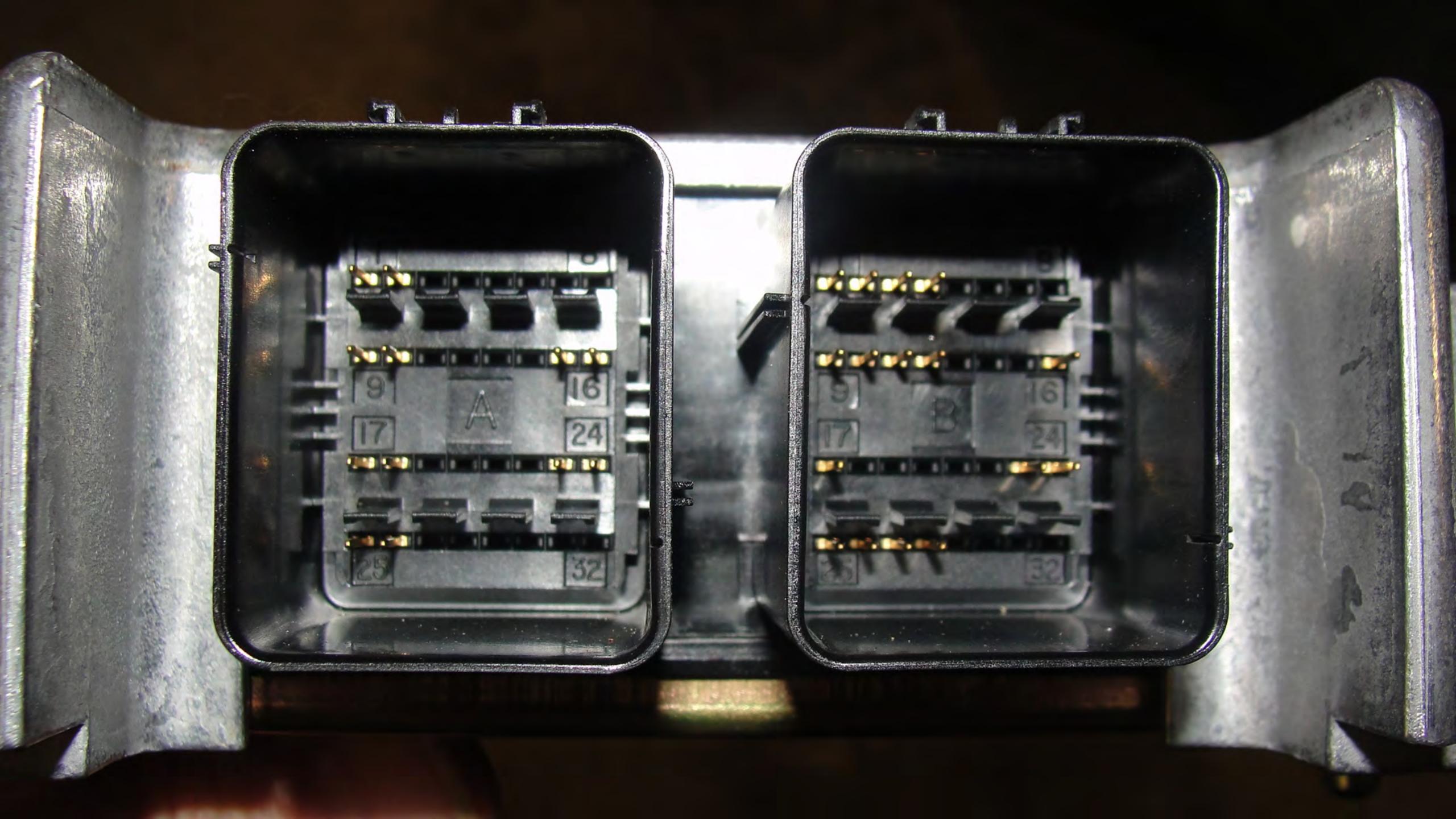


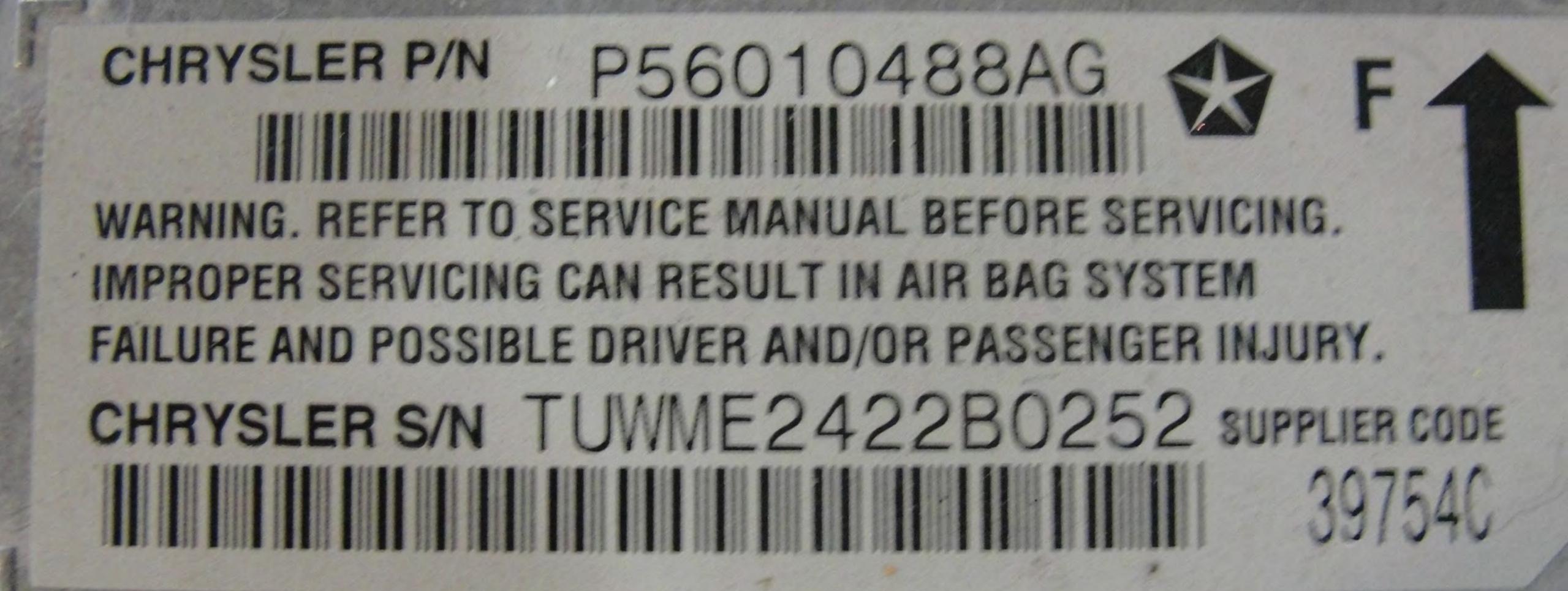


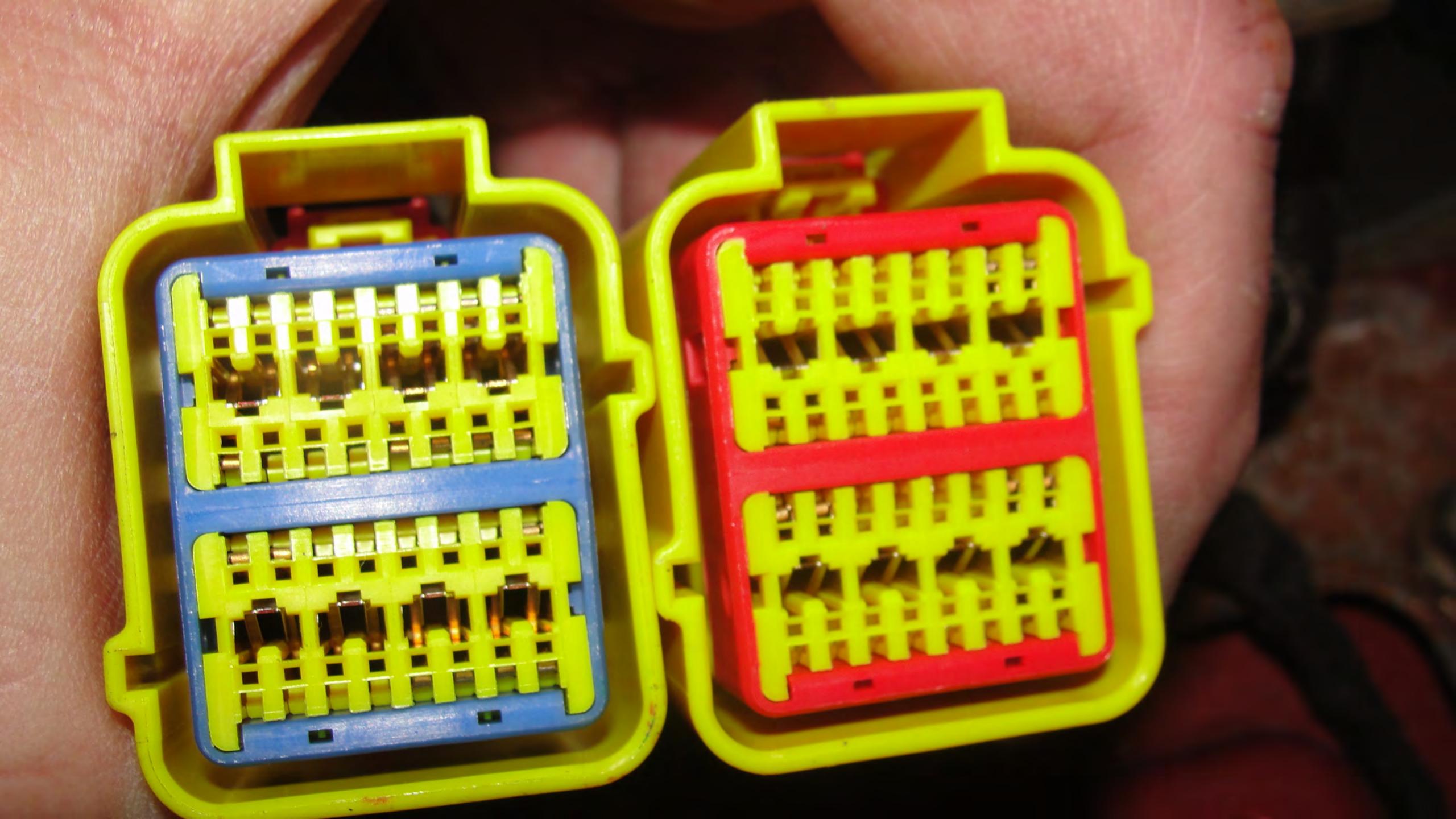


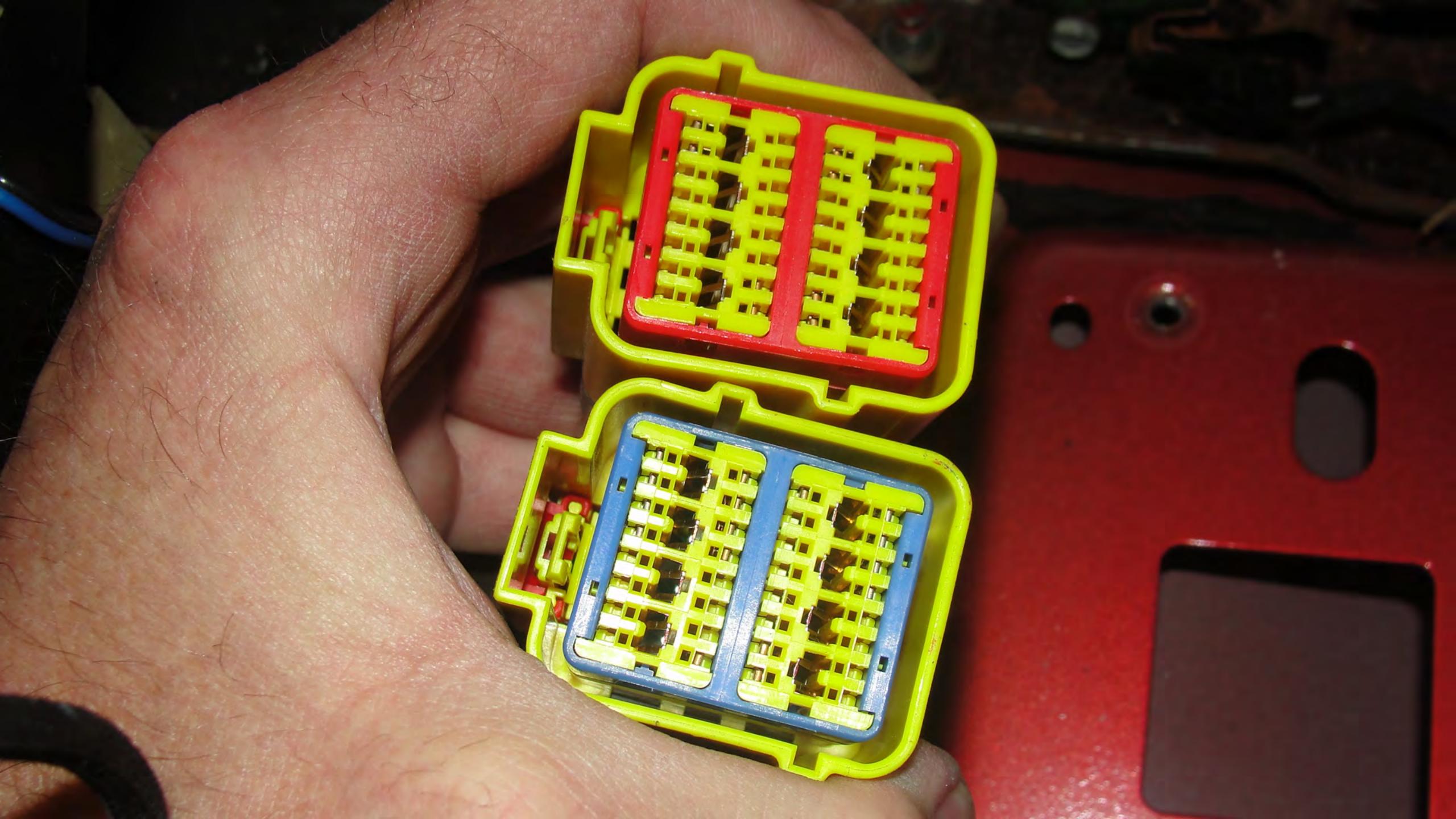




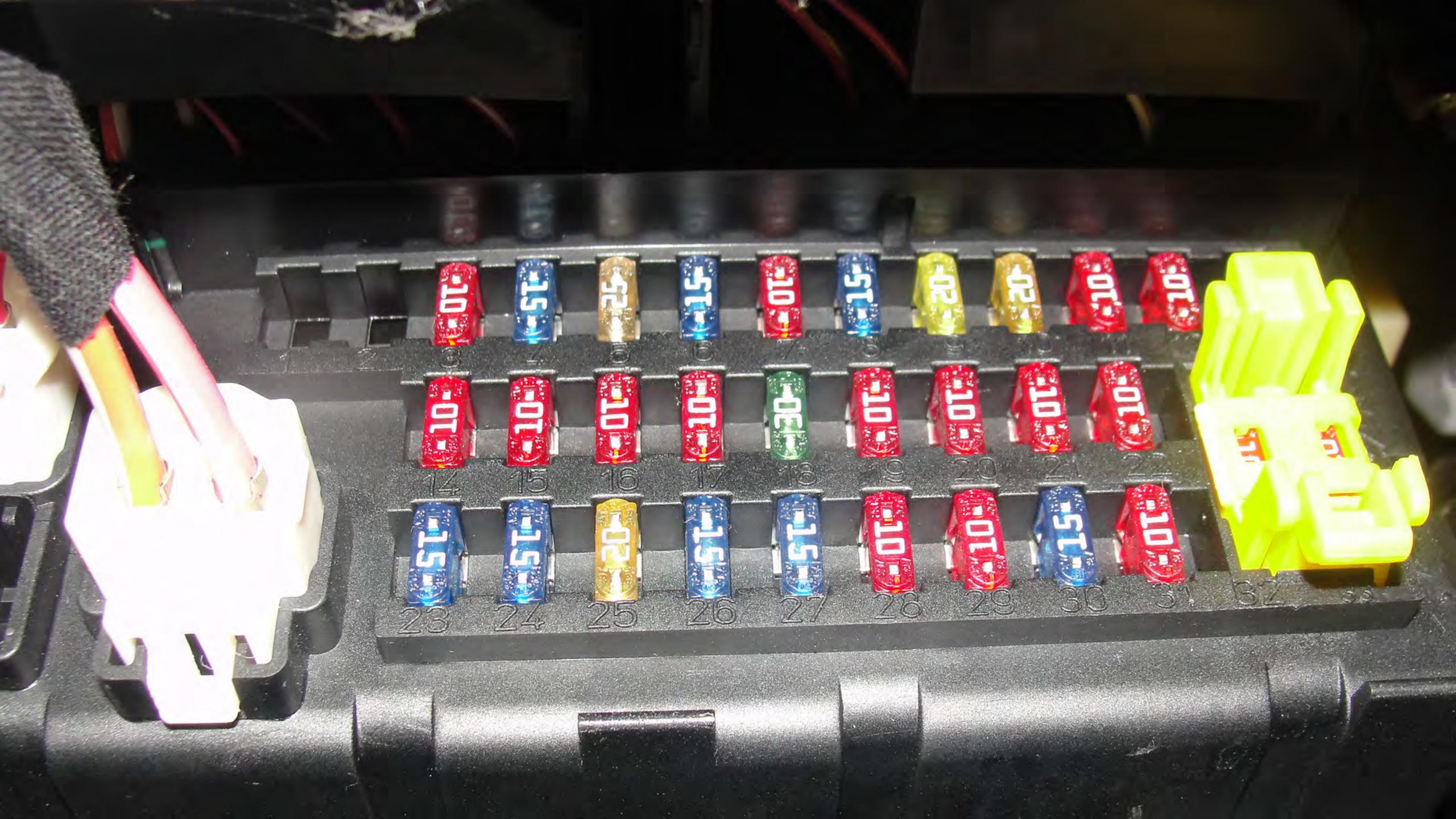


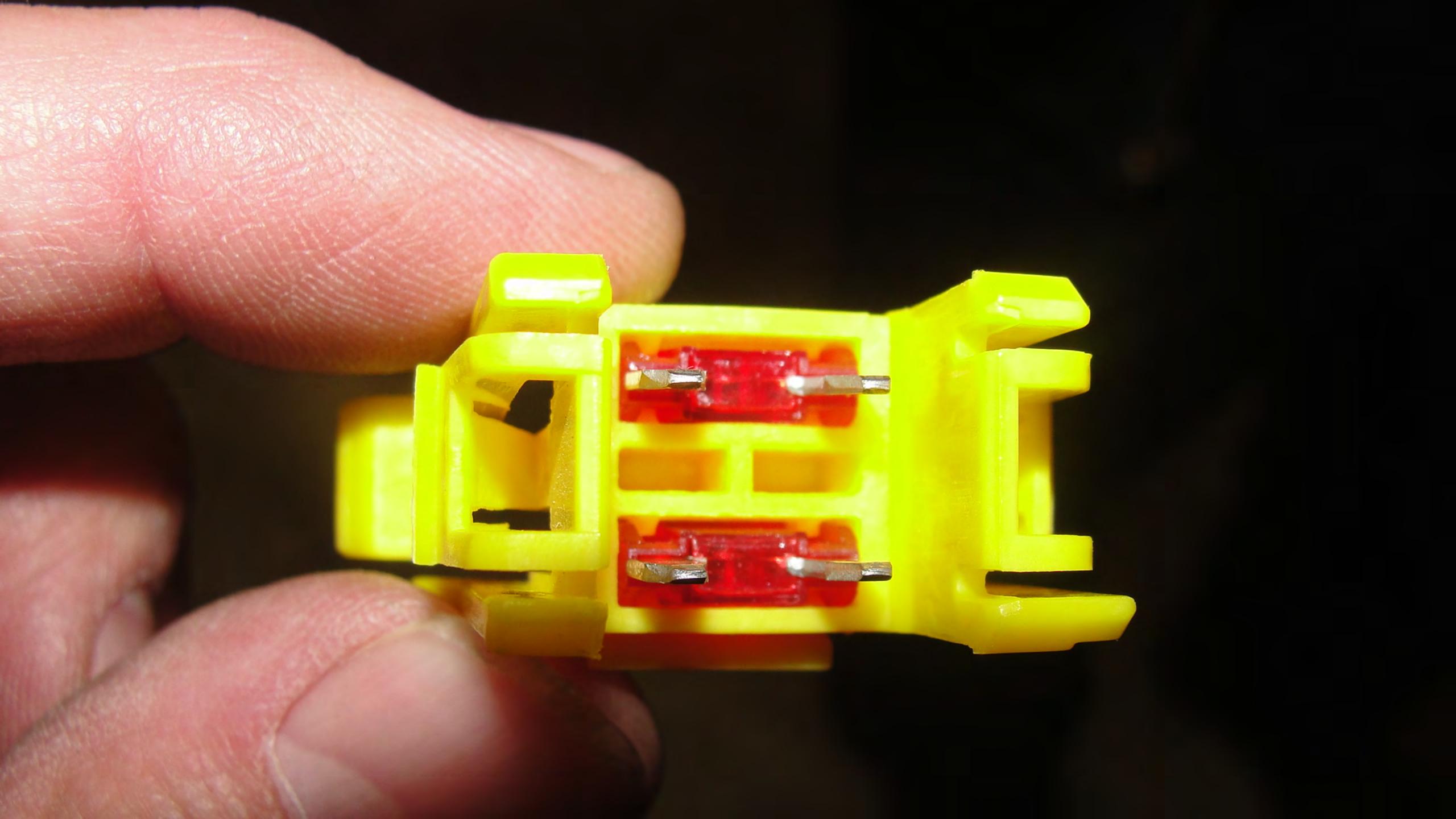


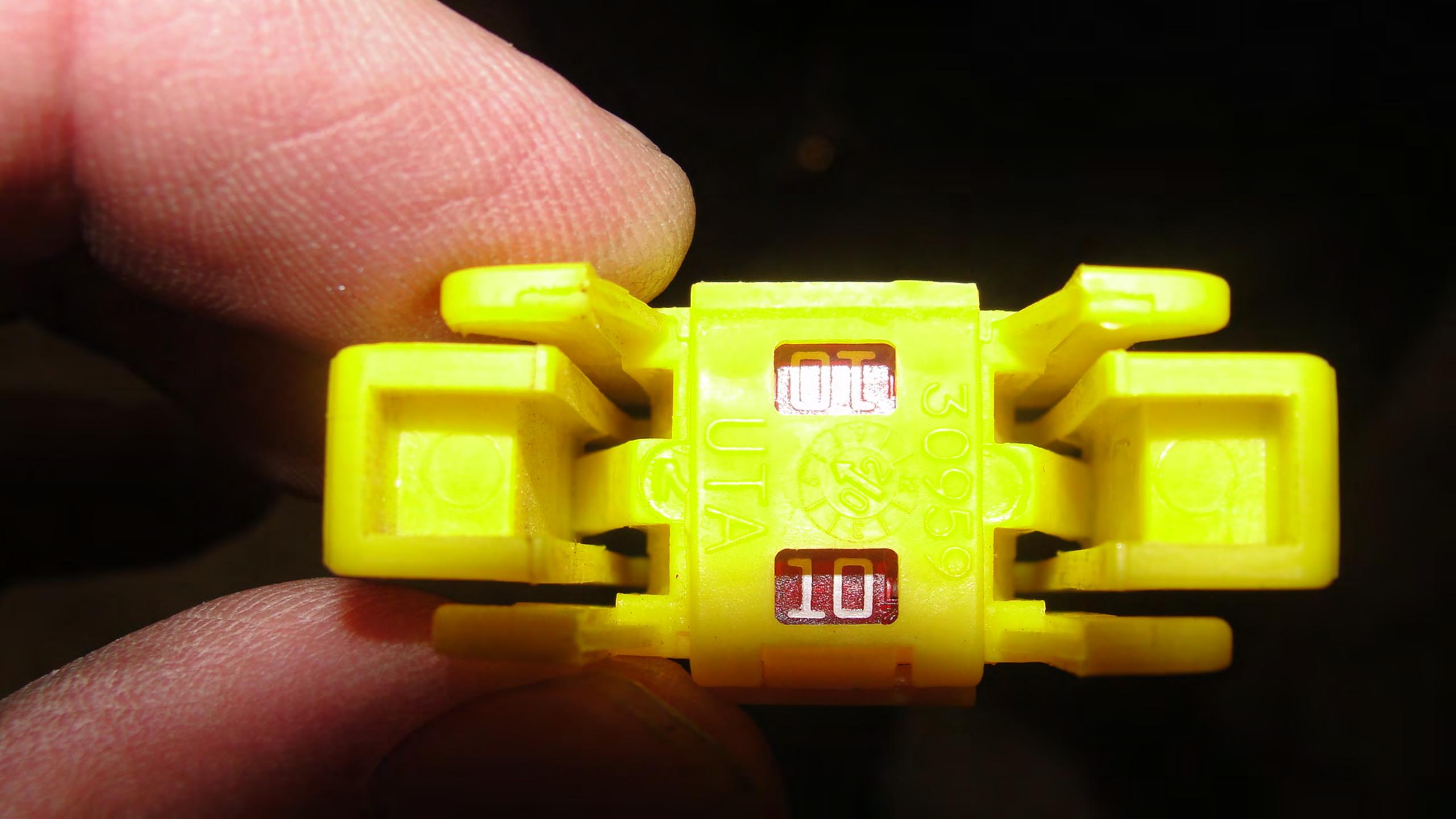


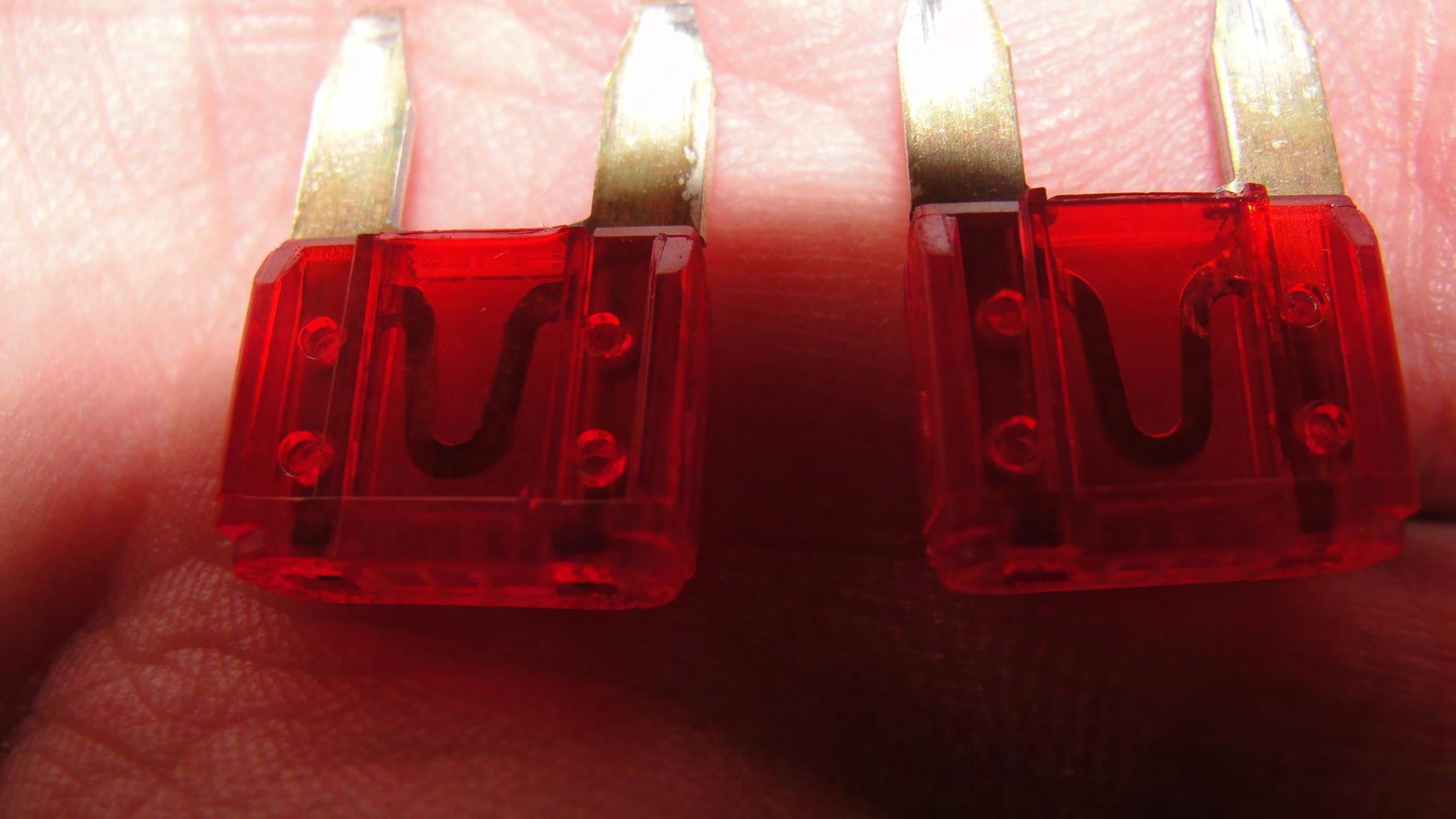






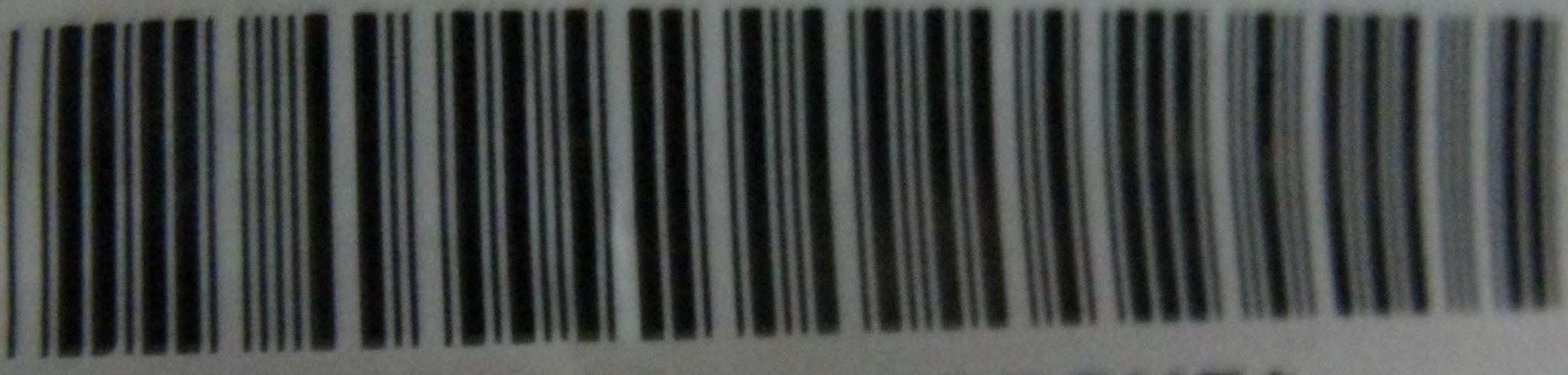








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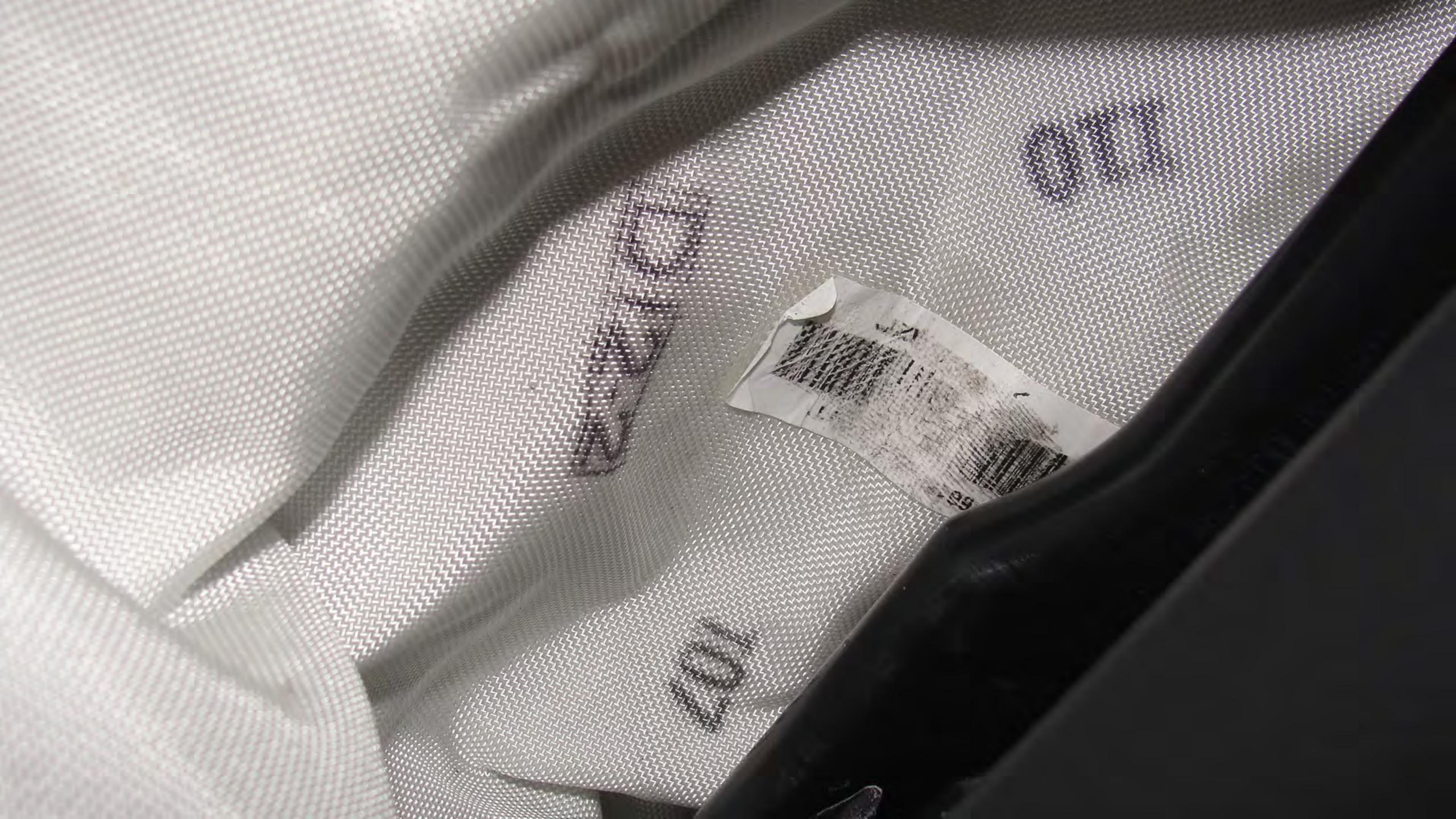


CJXN89SBCHE









FILMERIC CERTAINS

Determining Controller Type

riless Watt.









1) Ignition is turned on DRB III is properly connected to the Data connector.





Unable to ID Module for ORC

press any key to continue



















