

EA12-001

CHRYSLER

ENCLOSURE 4

EA12-001 Subject Field
Reports

QNA - Quality Narrative Analyzer Detail Report

Vehicle Problem Tracking Report#: SSV011306285

Vehicle Information

Repair Information

Dealer Information

VIN: 1J4FK48183W [REDACTED]
Model Year: 2003
Make/Model: JEEP
 LIBERTY SPORT 4X2 SPORT UTILIT
 KJTH74
Engine: ED1-2.4L I4 DOHC 16V SMPI ENGINE (Ser
 #:6234201080)
Transmission: DDK-5-SPEED HD MANUAL TRANSMISSION
 (Ser #:N0532A0942)
Plant: TOLEDO NORTH ASSEMBLY PLANT
MDH: 090921

Report#: SSV011306285
Open Date: 03/30/2011
Mileage: 37929
Warr Built Dt: 09/09/2002
Supplier RP:

Zone/Cd: 66-45155
Name: NAPLETON'S SOUTH ORLANDO
Address: 1460 E OSCEOLA PKWY
 KISSIMMEE, FL 347441602
Phone: 407 483-7700

Part Information

Part Number	Part Description	Quantity	Cost/Unit	Fail Cd	Retn Dt
** No Parts Information Available					

Labor Information

LOP	LOP Description	Cost	Fail Cd
** No Labor Information Available			

Service Narrative Information

Customer Comment:DRIVERS SIDE AIRBAG WENT OFF WHILE PULLING INTO A PARKING SPACE. NO FRONT END DAMAGE , COULD NOT READ AIRBAG MODULE, I REPLACE DRIVERS AIRBAG ,
 CLOCKSPrING , AIRBAG CONTROL MODULE . NOW I CAN READ MODULE , NOW MY CODES ARE (NO LEFT SIACUM RESPONCE) (NO RIGHT SIACUM RESPONCE) NO DRIVERS
 SEATBELT TENSIONER OPEN . IAM NOT SURE IF THIS HAS SIDEAIRBAGS OR NOT THE MODULE SAYS IT DOES . I NEVER HAD TO DEAL WITH ONLY ONE AIRBAG GOING OFF .
 PLEASE I NEED YOUR HELP ,, THANK YOU

Service Action:DRIVERS SIDE AIRBAG WENT OFF WHILE PULLING INTO A PARKING SPACE. NO FRONT END DAMAGE , COULD NOT READ AIRBAG MODULE, I REPLACE DRIVERS AIRBAG ,
 CLOCKSPrING , AIRBAG CONTROL MODULE . NOW I CAN READ MODULE , NOW MY CODES ARE (NO LEFT SIACUM RESPONCE) (NO RIGHT SIACUM RESPONCE) NO DRIVERS
 SEATBELT TENSIONER OPEN . IAM NOT SURE IF THIS HAS SIDEAIRBAGS OR NOT THE MODULE SAYS IT DOES . I NEVER HAD TO DEAL WITH ONLY ONE AIRBAG GOING OFF .
 PLEASE I NEED YOUR HELP ,, THANK YOU DUPLICATED : YES - THE AIRBAG DEPLOYED REPAIRS AND TESTS PERFORMED : REPLACE DRIVERS AIRBAG , CLOCKSPrING ,
 AIRBAG CONTROL MODULE , NOT THE OCM MODULE TECHCONNECT SEARCH : AIRBAG LITE ON -NO LEFT SIACM
 RESPONCE*****\r\n\r\nDAVID, I WILL ESCALATE THE CASE FOR REVIEW AT THIS TIME, THANKS.\r\n\r\nMARK T.

REPLACED AIRBAG CONTROL MODULE, CLOCK SPRING, DRIVERS SEAT BELT BUCKLE

Correction:

QNA - Quality Narrative Analyzer Detail Report

Vehicle Problem Tracking Report#: SSV008417266

Vehicle Information

VIN: 1J4GL48K23W [REDACTED]
Model Year: 2003
Make/Model: JEEP
LIBERTY SPORT 4X4 SPORT UTILIT
KJJH74
Engine: EKG-3.7L V6 ENGINE (Ser #:K350210548)
Transmission: DG6-4-SPD. AUTOMATIC 42RLE TRANSMISS
(Ser #:K3092E0006)
Plant: TOLEDO NORTH ASSEMBLY PLANT
MDH: 121901

Repair Information

Report#: SSV008417266
Open Date: 08/10/2006
Mileage: 80996
Warr Built Dt: 12/19/2002
Supplier RP:

Dealer Information

Zone/Cd: 71-68707
Name: MICHAEL STEAD'S HILLTOP CHRYSL
Address: 3291 AUTO PLAZA DR
RICHMOND, CA 94806
Phone: 510 243-6100

Part Information

Part Number	Part Description	Quantity	Cost/Unit	Fail Cd	Retn Dt
** No Parts Information Available					

Labor Information

LOP	LOP Description	Cost	Fail Cd
** No Labor Information Available			

Service Narrative Information

Customer Comment:AIR BAG DEPLOYED WHILE DRIVING DOWN FREEWAY

Service Action:ADVISED TO DOCUMENT SIGNS OF AN IMPACT, DO NOT ATTEMPT REPAIR AT THIS TIME, CONTACT THE DM ON SITUATION WHERE AIRBAG DEPLOYED WITH NO IMPACT.
WHAT AIRBAG WENT OFF WILL FORWARD TO SUPERVISOR FOR REVIEW

Correction:

QNA - Quality Narrative Analyzer Detail Report

Vehicle Problem Tracking Report#: SSV003661296

Vehicle Information

Repair Information

Dealer Information

VIN: 1J4GL48K73W [REDACTED]

Report#: SSV003661296

Zone/Cd: 70-63826

Model Year: 2003

Open Date: 02/21/2003

Name: GENE'S CHRYSLER CENTER

Make/Model: JEEP

Mileage: 16

Address: 3400 S CUSHMAN ST

LIBERTY SPORT 4X4 SPORT UTILIT

Warr Built Dt: 12/04/2002

FAIRBANKS, AK 997017522

KJJH74

Supplier RP: W1

Phone: 907 452-7117

Engine: EKG-3.7L V6 ENGINE (Ser #:K262210015)

Transmission: DDD-5-SPEED HD MANUAL G288 TRANSMISS

(Ser #:N2902A0255)

Plant: TOLEDO NORTH ASSEMBLY PLANT

MDH: 120409

Part Information

Part Number	Part Description	Quantity	Cost/Unit	Fail Cd	Retn Dt
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** No Parts Information Available

Labor Information

LOP	LOP Description	Cost	Fail Cd
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** No Labor Information Available

Service Narrative Information

Customer Comment:DLR INDICATES WHILE THE VEHICLE WAS RUNNING AND JUST SITTING THERE THE AIR BAG AND THE PRETENIONER WENT OFF - DRIVERS SIDE. DLR HAS A NO RES PONSE FROM THE MODULE. CAIR CREATED VEHICLE INSPECTED. INSPECTER WAS D AVID B VILE - SPX ENG ANAYLSIS...DLR DIAGNOSIS NEEDS A CONTROLLER -- W AS RUNNING FOR 3-8 HOURS AT IDLE WHILE PLOWING SNOW. :KS1:02/21/2003

Service Action:DLR TO SEND THE MODULE BAK TO US - SENT FAST TRACK FORM FOR A RETURN O F THE MODULE.+ :KS1:02/21/2003

Correction:

EA12-001

CHRYSLER

ENCLOSURE 4

Peer Field Reports

QNA - Quality Narrative Analyzer Detail Report

Vehicle Problem Tracking Report#: SSV004242891

Vehicle Information

Repair Information

Dealer Information

VIN: 1B4HS28N01F [REDACTED]

Report#: SSV004242891

Zone/Cd: 66-42539

Model Year: 2001

Open Date: 07/21/2004

Name: BILL BRYAN CHRYSLER DODGE JEEP

Make/Model: DODGE

Mileage: 31139

Address: 3401 U.S. HIGHWAY 441/27

DURANGO 4X4 SPORT UTILITY 4-D

Warr Built Dt: 02/01/2001

FRUITLAND PARK, FL 34731

DN5L74

Supplier RP:

Phone: 352 787-2223

Engine: EVA-4.7L V8 MPI ENGINE (Ser #:K024113362)

Transmission: DG4-MULTI-SPEED AUTO 45RFE TRANSMISS

(Ser #:J321010875)

Plant: NEWARK ASSEMBLY PLANT

MDH: 020121

Part Information

Part Number	Part Description	Quantity	Cost/Unit	Fail Cd	Retn Dt
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** No Parts Information Available

Labor Information

LOP	LOP Description	Cost	Fail Cd
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** No Labor Information Available

Service Narrative Information

Customer Comment:AIRBAG WENT OFF WITH OUT WARNING, NO OUT SIDE DAMAGE, ONLY ONE CODE ST ORED AND ACTIVE, DRIVERS SQUIB OPEN. HAS THERE BEEN ANY OTHER DURANGOS

WITHTHIS PROBLEM, ONLY DAMAGE WAS TO THE AIRBAG, DUE TO IT GOING OFF. DRB TEST FOR AIRBAG LIGHT ON FOUND ONE CODE FOR DRIVERS SQUIB OPEN.

:JNH1:07/21/2004

Service Action:THERE ARE NO KNOWN CONCERNS, I D SUGGEST YOU CALL THE DAIMLER CHRYLSER CALL CENTER AT 800-992-1997 TO OPEN UP THE CASE, THEY WILL WANT TO KN OW OF

THIS CASE (POTENTIAL LEGAL REASONS) :JNH1:07/21/2004

Correction:

QNA - Quality Narrative Analyzer Detail Report

Vehicle Problem Tracking Report#: SSV009657013

Vehicle Information

VIN: 1J4GW48S72C [REDACTED]
Model Year: 2002
Make/Model: JEEP
GRAND CHEROKEE LAREDO 4X4 SPOR
WJH74
Engine: ERH-4.0L I6 POWER TECH ENGINE (Ser
#:9208109870)
Transmission: DGK-4-SPD. AUTOMATIC 42RE TRANSMISSI
(Ser #:K2051C1300)
Plant: JEFFERSON NORTH ASSEMBLY PLANT
MDH: 080109

Repair Information

Report#: SSV009657013
Open Date: 08/18/2008
Mileage: 78996
Warr Built Dt: 08/01/2001
Supplier RP:

Dealer Information

Zone/Cd: 35-23257
Name: ROYAL CHRYSLER JEEP
Address: 1901 PATRICK STREET PLZ
CHARLESTON, WV 253122435
Phone: 304 340-4500

Part Information

Part Number	Part Description	Quantity	Cost/Unit	Fail Cd	Retn Dt
** No Parts Information Available					

Labor Information

LOP	LOP Description	Cost	Fail Cd
** No Labor Information Available			

Service Narrative Information

Customer Comment: DRIVING DOWN ROAD AND AIR BAGS WENT OFF. HAS HAS WITH CHYSLER LEGAL AND WAS TOLD TO REPLACE BAGS...QUESTION AS TO REPLACE ORC TOO..

Service Action: ADVISED TO CONTACT THE AREA DR AND PERFORM ACCORDING TO ENGINEERING AND CHYSLER INSTRUCTIONS...

Correction:

QNA - Quality Narrative Analyzer Detail Report

Vehicle Problem Tracking Report#: SSV010097452

Vehicle Information

Repair Information

Dealer Information

VIN: 1J8GW68J72C [REDACTED]

Report#: SSV010097452

Zone/Cd: 35-60376

Model Year: 2002

Open Date: 06/11/2009

Name: WHITTEN BROTHERS OF ASHLAND, I

Make/Model: JEEP

Mileage: 10000

Address: 11409 WASHINGTON HWY

GRAND CHEROKEE OVERLAND 4X4 SP

Warr Built Dt: 03/07/2002

ASHLAND, VA 230058008

WJJS74

Supplier RP:

Phone: 804 798-6071

Engine: EVC-4.7L V8 HIGH OUTPUT MPI ENGINE (Ser

#:K061213907)

Transmission: DGQ-5-SPD AUTOMATIC 545RFE TRANSMISS

(Ser #:J063211152)

Plant: JEFFERSON NORTH ASSEMBLY PLANT

MDH: 030712

Part Information

Part Number	Part Description	Quantity	Cost/Unit	Fail Cd	Retn Dt
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** No Parts Information Available

Labor Information

LOP	LOP Description	Cost	Fail Cd
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** No Labor Information Available

Service Narrative Information

Customer Comment:CC: AIR BAG DEPLOYED WHILE DRIVING. TECH TRYING TO FIND ANY CODES.

Service Action:FORWARD CASE TO SUPERVISOR. FORWARDED CASE TO FTS GROUP FOR REVIEW DUE TO UNWANTED AIRBAG DEPLOY.

Correction:

EA12-001
CHRYSLER
ENCLOSURE 4
LEGAL
DN

Customer Assistance Inquiry Record (CAIR)# **12374528**

VIN	1B4HS28N0	1F [REDACTED]	Open Date	06/14/2004	Built Date	02/01/2001
Model Year	2001	Body	DN5L74	DODGE DURANGO 4X4 SPORT UTILITY 4-DR		
In Service Dt	05/22/2001	Mileage	30,827	Dealer Zone		
Plant	F	NEWARK ASSEMBLY PLANT	Market	U	US	
Color	PS4	BRIGHT PLATINUM METALLIC CLEAR COAT				
Engine	EVA	4.7L V8 MPI ENGINE				
Transmission	DG4	MULTI-SPEED AUTO 45RFE TRANSMISSION				

Owner	[REDACTED]	Contact Type	TELEPHONE
Address	[REDACTED]	Home Phone	[REDACTED]
	LADY LAKE FL [REDACTED]	Country	UNITED STATES

Product - Unknown - Unknown - Accident - Default	front driver air bag deployed upon starting vehicle
Product - Body/ Trim / Paint Finish - Air Bag - Activation - Front Drivers Side	when vehicle started

**** Begin structured narrative SI POLICY FIRE OR ACCIDENT ****

Owner Alleges:

air bag light illuminated, started vehicle, front driver air bag deployed.

Description of the incident (what, when, where, injuries, etc)

WHAT: Front air bag deployed.

WHEN: 6/14/04 @ 1:00

WHERE: Customer's drive way

INJURIES: Driver - bumps and bruises from air bag.

Has the owners insurance company been contacted ?

no

If yes provide name/policy number and phone number

NO ANSWER PROVIDED BY AGENT

Where is the vehicle exactly located (provide name/address/phone #)

Customer's Residence

[REDACTED]
LADY LAKE, [REDACTED]

Is there property damage or other vehicles involved in the accident?

No

Has a Police or Fire report been filed (what municipality & report #)

No

**** End structured narrative SI POLICY FIRE OR ACCIDENT ****

6/14/04- Original owner claims air bag light illuminated, started vehicle in efforts to reverse when front driver side air bag deployed. Agent suggested no repairs be performed until DCX inspector has looked at vehicle. Agent provided file number to customer and sent file to ALG2.

6/15/04 Customer contacted DCCAC to follow up on CAIR# 12374528.

Customer indicated that she would like incident investigated and requested that she be contacted as soon as possible.

6.15.2004

Forwarded to 82t m rp

6/16/04-assigned to kwk3-RLG

Owner calls to see if the vehicle could be driven. Agent informed owner that DCX would not recommend the vehicle be driven. Owner states that she can also be contacted at [REDACTED]

CAIR NUMBER 12374528 REQUEST EAA INSPECTION 06-17-2004 15:14

CAIR NUMBER 12374528 E-MAIL SENT TO EAA 06-17-2004 15:14

6/21 owner called regarding above. Writer advised no update at this time.

Inspection Requested: 6/17/2004

acknowledgement letter mailed

CAIR NUMBER 12374528 REQUEST EAA INSPECTION 06-23-2004 14:58

CAIR NUMBER 12374528 E-MAIL SENT TO EAA 06-23-2004 14:59

Caller seeking update, advised caller of above. Caller states that she is going to seek legal assistance. Advised caller that if she doesn't hear from DCX by Tuesday (6-23-04), call DCCAC.

CAIR NUMBER 12374528 REQUEST EAA INSPECTION 06-24-2004 18:39

CAIR NUMBER 12374528 E-MAIL SENT TO EAA 06-24-2004 18:39

PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 06/30/04 AT 06:01 12374528

Inspection Conducted: 6/29/2004

Inspection Report Received: 7/1/2004

spoke with customer...tnewton

Offer Letter Sent: 7/14/2004 (TNewton)

Offer Letter Sent: 6/21/2005 (MAnne)

[REDACTED]
Lady Lake, FL [REDACTED]

June 21, 2005

RE: 2001 Dodge Durango, Vin. 1B4HS28N01F [REDACTED]

Dear : [REDACTED]

I have had the opportunity to review your file. On behalf of DaimlerChrysler Corporation, I apologize for any inconvenience this situation may have caused. DaimlerChrysler Corporation is always interested in reviewing the details of our customer's concerns, and if possible, reaching an equitable resolution for all parties.

In this light, we wish to extend the following offer to settle this matter:

- We offer \$1,194.76 as a customer goodwill gesture.

Please indicate acceptance below and sign the attached Release. Once I receive these 2 signed documents by fax or mail, I will request the check and complete settlement arrangements as soon as possible. Please mail the original documents to my attention.

Sincerely,

Kris W. Krueger
Customer Claims Resolution Group
(248) 512-4084
(248) 512-4201 (fax)

***This offer expires 10 days from letter date**

Acceptance Signature:

Date:

[REDACTED]

RELEASE, COVENANT NOT TO SUE, AND HOLD HARMLESS AGREEMENT

This Release, Covenant not to Sue and Hold Harmless Agreement (“Agreement”) is made between [REDACTED] [REDACTED] I/We”) and DaimlerChrysler Corporation (“DaimlerChrysler Corporation”) and applies to all parties’ heirs, successors and assigns. This Agreement relates solely to a dispute involving 2001 Dodge Durango, Vin # 1B4HS28N01F [REDACTED] (“The Vehicle”). The parties agree as follows:

- 1) In sole consideration of \$1,194.76, I/we, [REDACTED] covenant not to sue and finally and forever release DaimlerChrysler Corporation, its subsidiaries and dealerships, and all other persons or entities from liability or responsibility of any kind for any and all known and unknown claims, damages, costs, fees, loss of services, personal injuries and property damages related to date to a 2001 Dodge Durango, Vin # 1B4HS28N01F [REDACTED].
- 2) I/We acknowledge and agree that the consideration described in Paragraph 1 of this Agreement is adequate and sufficient and the undersigned’s acceptance of the above settlement amount constitutes an accord and satisfaction as to all the released claims
- 3) Any oral agreement or written statement pre-dating or made concurrently with this Agreement, and purporting to contradict or modify this Agreement is void, immaterial, and unenforceable. Following its execution, This Agreement can not be canceled or modified by any means other than a writing signed by me/us and DaimlerChrysler Corporation.
- 4) This Agreement does not constitute an admission of wrongdoing, liability or responsibility by DaimlerChrysler Corporation for any injuries, claims, causes of action, loss of services or damages of any nature.
- 5) This Agreement shall be governed by and interpreted according to the laws of the State of Michigan.
- 6) If any clause or portion of any clause of this Agreement is found by any court to be invalid, only the portion declared invalid shall be stricken. All other clauses or portions of clauses shall remain in effect.
- 7) I/We further agree not to discuss or communicate the details of this agreement to anyone.

HOLD HARMLESS AGREEMENT

I/WE AGREE TO INDEMNIFY AND HOLD DAIMLERCHRYSLER CORPORATION HARMLESS FROM ALL FURTHER CLAIMS, COSTS OR EXPENSES RELATING TO THIS CLAIM.

I/WE ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THIS AGREEMENT.

DATE: _____, 20____.

Witness:

Judith K. Presti

Signature

Signature

EA12-001
CHRYSLER
ENCLOSURE 4
LEGAL
DR

© 1980/1981/1982/1983/1984/1985/1986/1987/1988/1989/1990/1991/1992/1993/1994/1995/1996/1997/1998/1999/2000/2001/2002/2003/2004/2005/2006/2007/2008/2009/2010/2011/2012/2013/2014/2015/2016/2017/2018/2019/2020/2021/2022/2023/2024/2025

MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR
4-02

GVWR 3017 KG(06650 LB)

GVWR FRONT

WITH TIRES

1770 KG(3900 LB)

P245/70R17 BSW

RIMS AT

17X8

COLD

241 KPA(35 PSI)

GVWR REAR

WITH TIRES

1770 KG(3900 LB)

P245/70R17 BSW

RIMS AT

17X8

COLD

241 KPA(35 PSI)

VIN: 3D7HU18N420

TYPE:

TRUCK

SINGLE X DUAL

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.



NOI: 040823 739AA PNT:PA7

VEHICLE MADE IN MEXICO

TRM:P9DU

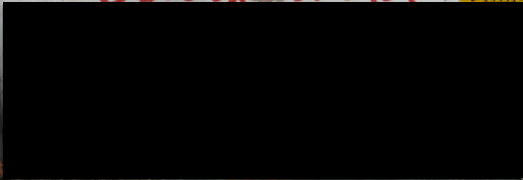
4648507

APR

MENGUE MOTORS

California

CA 2010
V 1997191



A close-up photograph of a tachometer gauge. The gauge has a white face with a black border and a red needle. The needle is pointing to a value between 0 and 1. The text "RPM X 1000" is printed in the center of the gauge. Below the gauge is a black digital display showing the number "130793" in green. To the right of the number, the word "TRIP" is visible. Below the number, there are three lines of red text: "WASH", "LAMP OUT", and "BURSE LOW COOLANT".

RPM X 1000

130793 TRIP

WASH LAMP OUT
BURSE LOW COOLANT



AIR
BAG



12.27

OUT OF THE REACH OF CHILDREN
KEEP VENT CAPS TIGHT AND LEVEL
IF EYES IMMEDIATELY
IF WATER GETS
CALL HELP LINE
DON'T JUMP STARTING
INSTRUCTIONS IN VEHICLE
IF NOT AVAILABLE
CALL FOR ASSISTANCE



SELECT SYSTEM

1. Engine
2. Transmission & T-Case
3. Body Interior
4. Chassis & Body Exterior
5. Anti-lock Brakes
6. Passive Restraints
7. Theft Alarm
8. System Monitors

Page 1 of 1

PCM

HELP

878

64.1

PC MAIN

SELECT RESTRAINT SYSTEM

1. Airbag
2. Side Airbags
3. Airbag On/Off Switch System
4. Occupant Classification Sys

Page 1 of 1

ESC

F4
HELP

F2
SYS

F0
MAIN

64.1

AIRBAG Module Information

Body Style: DR

Part#: 56043500AA

S/W Version: 04.00

TRW Gen IV

Front Dr and Pass/PCI Bus SAB
and Lamp Dr w/On/Off Sw or AOSIM

CRS Not Configured

for Side Airbags

No Airbag On/Off Switch

F1
HELP

F2
SYS

F0
MAIN

64.1

SELECT FUNCTION

1. System Tests
2. Read DTCs
3. Module Display
4. Sensor Display
5. Input/Output Display
6. Monitor Display
7. Custom Display
8. Actuator Tests
- Miscellaneous

Page 1 of 1

DRG

F1
HELP

F2
SYS

F0
MAIN

64.1

DTC TYPE

- 1. Active
- 2. Stored

-- ORC DTCs 1 of 2 --

DRIVER SQUIB 1
CIRCUIT OPEN

--- DTC 2 of 2 ---

PASSENGER SEAT BELT
TENSIONER CIRCUIT OPEN

DTC TYPE

1
P0441
EVAP

Page 1 of 1

EVAP

EVAP

EVAP

1/1

-- ORC DTCs 1 of 5 --

DRIVER SQUIB 1
CIRCUIT OPEN
MINUTES: 375 IGN CNTS: 0

--- DTC 2 of 5 ---

PASSENGER SQUIB 1
CIRCUIT OPEN
MINUTES: 43 IGN CNTS: 11

-- ORC DTCs 3 of 5 --

PASSENGER SQUIB 1
CIRCUIT SHORT

MINUTES: 11 IGN CNTS: 46

--- DTC 4 of 5 ---

PASSENGER SQUIB 1
SHORT TO GROUND

MINUTES: 1 IGN CNTS: 61

-- DTC 3 of 5 --

PASSENGER SQUIB 1

CIRCUIT SHORT

MINUTES: 11 IGN CNTS: 46

-- DTC 4 of 5 --

PASSENGER SQUIB 1

SHORT TO GROUND

MINUTES: 1 IGN CNTS: 61

-- ORC DTCs 4 of 5 --

PASSENGER SQUIB 1

CIRCUIT TO GROUND

MINUTES: 1 IGN CNTS: 61

-- DTC 5 of 5 --

PASSENGER SEAT BELT

TENSIONER CIRCUIT OPEN

MINUTES: 0 IGN CNTS: 0















4800 LT























4x4









RA













3.2L V6

NEVER USE
WATER OR
OTHER FLUIDS
TO TOP UP
THIS RESERVOIR

EverStart 12-VOLT
Battery
1-800-EVSTART
2 Year / 50,000 Mile Warranty
27 Month / 50,000 Mile
Warranty (see retailer for details)
Model: 543-324
Capacity: 54 Ah
CCA: 540

DANGER / POISON

KEEP OUT OF THE REACH OF CHILDREN
DO NOT TIP. KEEP VENT CAPS TIGHT AND LEVEL.

SEE BATTERY SECTIONS AT ALL WAL-MART STORES.
Primary causes of starting difficulties:
✓ Dead battery ✓ Bad alternator or starter ✓ Corrosion
✓ Loose or missing belts ✓ Loose cooling fan motor belts
Read and follow warnings on battery and connections in vehicle manual.
FREE INSTALLATION AT WAL-MART, TLE STORES

Return to
WAL-MART
• 1 hr. pickup
• 15 min. install



3364AG



0h 0E 0E 0h 0E 0h 0S 0E 0h 0h 0E 0E 0E 0S

10 15 15 10 25 20 20 15 15 20 25 15 10 15 20 20 10 10 10 10 15 15

25 15 20 15 25 25 15 15 0E 10

56049018AB 72472M
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72472M

56049018AB
72472M









Yellow sticker on the left air vent with illegible text.



138 193

BRAKE

HOOD





HOOD

This image shows a close-up of a vehicle's floor area, likely from a vintage car. Three pedals are visible: a large accelerator pedal on the left, a smaller brake pedal in the center, and a clutch pedal on the right. The pedals have a ribbed, metal-like surface. Above the pedals is a dark metal plate with the word "HOOD" printed in white capital letters. The surrounding floor is dark and appears to be made of leather or a similar material, showing signs of wear and discoloration.





ROTARY
LIFT

TOPSIDE









130793



Platinum Claims
0000 75 4/0 F-1



000 70059 J

9700000476

9700000476

26 03 02 G



ASSEMBLED IN MEXICO
WITH U.S.A. COMPONENTS



H888

POWER
OUTLET





ASSEMBLED IN MEXICO
WITH U.S.-E COMPONENTS
S

10/23 10:00 AM





















15393





3X2202



























































LAW OFFICES OF TERRY K. FLEMING
4100 INTERNATIONAL PLAZA, SUITE 532
FORT WORTH, TEXAS 76109
(817) 738-7196
FACSIMILE (817) 735-9924

FACSIMILE TRANSMISSION COVER SHEET

DATE: 07/27/06 TIME: 10:20

TO: Daimler Chrysler Motors Company

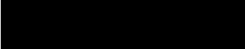
ATTENTION: Special Investigations

FACSIMILE NO: (214) 512-8748

FROM: Terry K. Fleming

This document will contain a total of 2 Pages, which includes this cover page. Please be sure to count pages received when transmission is complete.

If you have any questions or inquiries about missing pages or unreadable copies, please call immediately.

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LAW OFFICES OF TERRY K. FLEMING

4100 INTERNATIONAL PLAZA, SUITE 532
FT. WORTH, TEXAS 76109
TELEPHONE (817) 738-7196 *** FACSIMILE 817-735-9924

July 27, 2006

Via Facsimile 248-512-8748

Daimler Chrysler Motors Company LLC
Post Office Box 21-8004
Auburn Hills, Michigan 48321-8004
Attention: Special Investigations

Re: My Client: [REDACTED]
Date of Loss: 07/25/06
2002 Dodge Ram 1500 PU
VIN #: 1D7HA16KX2J [REDACTED]
Reference No.: 15210336

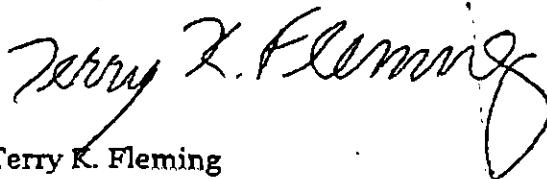
Dear Madam or Sir:

Please be advised that the undersigned has been retained by the above referenced claimant in connection with injuries he sustained in a motor vehicle accident on July 25, 2006 that occurred in Cleburne, Texas.

This letter is to put you on formal notice of my intention, on behalf of my client, to pursue a claim against Daimler Chrysler Motors Company for the injuries and damages sustained regarding the air bag restraint system.

Please contact my office promptly. You are further advised that inasmuch as substantial damages will be asked in this claim, you should turn this letter over to your liability insurance carrier immediately with instructions that their representative contact me promptly.

Sincerely,



Terry K. Fleming

TKF/dkm

Customer Assistance Inquiry Record (CAIR)#

19351679

Vin	3D7HU18N4 2G [REDACTED]	Open Date	02/26/2010	Built Date	04/08/2002
Model Year	2002	Body	DR6L41	DODGE RAM 1500 QUAD CAB PICKUP	
In Service Dt	06/14/2002	Mileage	100,000	Dealer Zone	71 LOS ANGELES
Plant	G	SALTILLO TRUCK ASSEMBLY PLANT	Market	U	US
Color	PW7	BRIGHT WHITE CLEAR COAT			
Engine	EVA	ENG - NEXT GENERATION 4.7L MAGNUM V8			
Transmission	DDC	TRANSMISSION - 5-SPEED HD MANUAL			

Dealer	41927	T S & S			
Dealer Address	2060 NORTHEAST HIGHWAY 20				
Dealer City	BEND	Dealer State	OR	Dealer Zip	97701

Owner	[REDACTED]	Contact Type	TELEPHONE
Address	[REDACTED]	Home Phone	[REDACTED]
	RED BLUFF CA [REDACTED]	Country	UNITED STATES

Product - Unknown - Unknown - Accident - Default	injury, no accident
Corporate - Property Damage - Default - Default - Default	
Dealer - By-Pass - Default - Default - Default	
Product - Body / Trim / Paint Finish - Air Bag - Unjustified Deployment - Unknown	

1. Who is calling and what is their contact information? [REDACTED]
 Preferred [REDACTED]
 Alternate: none

2. What happened? The customer stated that he was idling, and both the airbags deployed for no reason. His son was injured.

3. What is the current location of the vehicle? The customer address on file
 left message*****
 Per OGC Matrix, reassigned to 82T.
 email to lz40. jss15.
 VEHICLE LOCATION [REDACTED]
 RED BLUFF, CA- [REDACTED]
 3/1/10 ASSIGN TO KSS28.
 CAIR NUMBER 19351679 REQUEST EAA INSPECTION 03-01-2010 14:27
 CAIR NUMBER 19351679 E-MAIL SENT TO EAA 03-01-2010 14:27
 CCRG Open Date: 03/01/2010 13:33:50
 Letter Sent: Acknowledgement 03/02/2010 08:44:18
 PHOTOGRAPHIC IMAGES POSTED TO THIS CAIR ON 03/05/10 AT 04:20:13 19351679
 Owner leaves message seeking status update. [REDACTED]
 Per OGC Matrix, reassigned to 82T.
 3/17/10 UPDATED CCRG FILE. RLG92/LSE6

Customer Assistance Inquiry Record (CAIR)#

15210336

VIN	1D7HA16KX2J	Open Date	07/26/2006	Built Date	05/18/2002
Model Year	2002	Body	DR1L61	DODGE RAM 1500 REG. CAB PICKUP	
In Service Dt	06/29/2002	Mileage	36,947	Dealer Zone	63 DALLAS
Plant	J	ST. LOUIS ASSEMBLY II - NORTH	Market	U	US
Color	PBJ	ATLANTIC BLUE PEARL COAT			
Engine	EKG	3.7L V6 ENGINE			
Transmission	DDC	5-SPEED HD MANUAL TRANSMISSION			

Owner		Contact Type	TELEPHONE
Address		Home Phone	
	GRANBURY TX	Country	UNITED STATES

Referral - Tier Three - Default - Default - Default	tier three support referral
Corporate - Property Damage - Default - Default - Default	
Product - Body / Trim / Paint Finish - Air Bag - Activation - Both	
Product - Body / Trim / Paint Finish - Air Bag - Activation - Front Drivers	
Product - Unknown - Unknown - Accident - Default	

Caller (Debra) from law office calling concerning customer. Caller stated customer was in accident yesterday 7/25/06 due to airbags deploying. Agent transferred caller for further review per JPH48.

() calls and states she is representing Brian Day son of Larry Buckles owner of vehicle.

States on 7/25/06 Brian Day was driving in Cleburne TX going about 35mph in the far left lane when the air bag deployed and caused him to cross four lanes over and land in a ditch.

States no other vehicles were involved. States owner was injured and taken to the hospital. States he has injury to his head, neck back and stomach.

States police report was made but no report number for a few days. States owners insurance company is:
Unitrin County Mutual
Policy
800 456-1919

States vehicle is currently at police department pound.
Cleburne Police department
302 West Henderson
Cleburne TX 76033
817 558-1804

States she will fax DCX special investigation department.
_7.28.2006
LAW OFFICES OF TERRY K. FLEMING
RE: Letter of representation.
forwarded to 82t mrp
7/31/06 forward to Product Litigation mkc3/jlg117
(Debra) From Law offices of Terry K. Fleming calling back concerning the above issue with the air bag. Writer transferred for further review Debra McIntosh from Terry Flemings Legal Office is calling back.

() is the requested follow up number. Writer advised that this file was sent to product litigation
Customer seeking update on claim. Agent referred customer to CCRG.
9.13.2006 _
_ LAW OFFICES OF TERRY K. FLEMING
RE: status of investigation.. forwarded to 82t mrp

EA12-001

CHRYSLER

ENCLOSURE 4

Legal Summaries (DN)

MATTER #	1144203
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	12374528
DATE OF INCIDENT	N/A
DATE OF NOTICE	6/14/04
MODEL/MODEL YEAR	2001 DODGE DURANGO 4X4 SPORT UTILITY 4-DR
VIN	1B4HS28N01F [REDACTED]
MILEAGE	30,875
OWNER	MISS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that when she got into her vehicle and turned the ignition "on" the driver's air bag deployed without reason.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle revealed ¹ no external damage and no indication of an impact on the underbody, the suspension, or the drive train.

20,486,056.1\142778-00230

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

EA12-001

CHRYSLER

ENCLOSURE 4

Legal Summaries (DR)

MATTER #	1171311
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	N/A
DATE OF INCIDENT	N/A
DATE OF NOTICE	7/26/06
MODEL/MODEL YEAR	2002 DODGE RAM 1500 REG. CAB PICKUP
VIN	1D7HA16KX2J [REDACTED]
MILEAGE	36,947
OWNER	MR & MRS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that he was driving at 35 mph when the air bag deployed without warning causing him to cross four lanes and rest in a ditch.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	Chrysler was unable to inspect the vehicle and/or confirm the allegations of an inadvertent deployment.

MATTER #	1210322
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	19351679
DATE OF INCIDENT	N/A
DATE OF NOTICE	2/25/10
MODEL/MODEL YEAR	2002 DODGE RAM 1500 QUAD CAB PICKUP
VIN	3D7HU18N42G [REDACTED]
MILEAGE	100,000
OWNER	MR DANIEL HURD
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that he was parked in his vehicle with the engine running for approximately 3 minutes when without warning or any vehicle movement the SES light came on and the front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle revealed ¹ no evidence of a frontal, underbody or tire/wheel impact event. The ORC module was dry and there was no evidence of moisture. There was no evidence of ORC module tampering.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

EA12-001

CHRYSLER

ENCLOSURE 4

Legal Summaries (KJ)

MATTER #	1226254
FILE TYPE	Legal Claim
FILE NAME	MRS. [REDACTED]
CAIR #	20610672
DATE OF INCIDENT	N/A
DATE OF NOTICE	3/28/11
MODEL/MODEL YEAR	2002 JEEP LIBERTY SPORT 4x2 SPORT UTILITY 4-DR
VIN	1J4GK48K32W [REDACTED]
MILEAGE	130,645
OWNER	MRS. [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that she was backing out of her driveway when she heard a chime and both front air bags deployed without any impact.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle revealed ¹ no damage to the exterior, undercarriage, frame, suspension or wheels/tires. The DRB was unable to ID the module for ORC. No communication was established between the DRB and any of the vehicle systems.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1225343
FILE TYPE	Legal Claim
FILE NAME	MS [REDACTED]
CAIR #	21450746
DATE OF INCIDENT	N/A
DATE OF NOTICE	10/12/11
MODEL/MODEL YEAR	2003 JEEP LIBERTY SPORT 4x2 SPORT UTILITY 4-DR
VIN	1J4GK48K23W [REDACTED]
MILEAGE	117,900
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that he was driving when both front air bags deployed without being in an accident.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle revealed ¹ no evidence of damage to the vehicle interior, exterior, or the undercarriage.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1228684
FILE TYPE	Legal Claim
FILE NAME	MRS [REDACTED]
CAIR #	21727942
DATE OF INCIDENT	N/A
DATE OF NOTICE	1/4/12
MODEL/MODEL YEAR	2003 JEEP LIBERTY SPORT 4x2 SPORT UTILITY 4-DR
VIN	1J4GK48K53W [REDACTED]
MILEAGE	50,968
OWNER	MRS ANA [REDACTED]
COURT	Commonwealth of Puerto Rico, First Instance Court
DOCKET #	KDP12-0229 (804)
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that she was stopped at a traffic light waiting for the light to turn green when both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ that the front bumper has damage to its right front side (plastic grey fascia). The undercarriage shows no damage except the catalytic converter has a hole and dents on it.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1229869
FILE TYPE Legal Claim
FILE NAME MR [REDACTED]
CAIR # 21950859
DATE OF INCIDENT N/A
DATE OF NOTICE 3/3/12
MODEL/MODEL YEAR 2003 JEEP LIBERTY SPORT 4x2 SPORT UTILITY 4-DR
VIN 1J4GL48K23W [REDACTED]
MILEAGE 109,005
OWNER MR [REDACTED]
COURT None
DOCKET # None
ALLEGED DEFECT Inadvertent Air Bag Deployment
DESCRIPTION The owner alleges he was traveling in his vehicle and while making a turn the air bag light came on and he heard dinging, the light then went off and the driver's air bag deployed.
CRASH No
PROPERTY DAMAGE No
INJURIES 1
FATALITIES 0
ANALYSIS An inspection of the vehicle found¹ that there was a witness mark of an impact to the left front driver's side bumper. The front bumper exhibited a bruise to the cover. The license plate bracket was cracked on the left driver's side. There were no witness marks of impact to any of the sheet metal or undercarriage. The air bag module would not communicate with the DRB.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1229472
FILE TYPE	Legal Claim
FILE NAME	MRS. [REDACTED]
CAIR #	22041247
DATE OF INCIDENT	N/A
DATE OF NOTICE	3/26/12
MODEL/MODEL YEAR	2002 JEEP LIBERTY SPORT 4x2 SPORT UTILITY 4-DR
VIN	1J4GL48K32W [REDACTED]
MILEAGE	120,672
OWNER	MRS. [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that she was driving down the road when the air bag light came on and 5 seconds later the driver's air bag deployed without impact.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no impact damage in any of the sheet metal, front or rear bumper, wheels or undercarriage. The SRS module nor the electrical connectors for the SRS module exhibited any witness marks of corrosion or moisture intrusion.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1229695
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	22078939
DATE OF INCIDENT	N/A
DATE OF NOTICE	4/30/12
MODEL/MODEL YEAR	2003 JEEP LIBERTY LTD EDITION 4x2 SPORT UTILITY 4-DR
VIN	1J4GL58K23W [REDACTED]
MILEAGE	170,368
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that he was driving when his air bag light came on and before he could pull over and stop both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection found ¹ no visible crash damage to vehicle. The air bag light does not cycle, comes on 5-10 seconds after key is on and stays on. The DRB indicates that it is "unable to ID Module for ORC", attempted with 2 different DRBs and checked to verify that DRBs will detect other modules in vehicle.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1229698
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	22081242
DATE OF INCIDENT	N/A
DATE OF NOTICE	4/4/12
MODEL/MODEL YEAR	2002 JEEP LIBERTY SPORT 4x2 SPORT UTILITY 4-DR
VIN	1J4GL48K82W [REDACTED]
MILEAGE	121,838
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that his wife was driving into a Loews Department parking lot at approximately 5 mph when both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no indication of exterior damage or damage on the suspension or other under body components. There was no indication of water intrusion around the module. The inspector was unable to obtain DRB code readings.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1229913
FILE TYPE Legal Claim
FILE NAME MR [REDACTED]

CAIR # 22117363
DATE OF INCIDENT N/A
DATE OF NOTICE 4/12/12
MODEL/MODEL YEAR 2003 JEEP LIBERTY LTD EDITION 4x2 SPORT UTILITY 4-DR
VIN 1J4GK58K13W [REDACTED]
MILEAGE 59,523
OWNER MR [REDACTED]
COURT None
DOCKET # None
ALLEGED DEFECT Inadvertent Air Bag Deployment
DESCRIPTION The owner alleges that he was driving when the driver's air bag deployed. He stated that the vehicle has never been in an accident.
CRASH No
PROPERTY DAMAGE No
INJURIES 1
FATALITIES 0
ANALYSIS An inspection of the vehicle found¹ no evidence of damage to either the exterior on the undercarriage of the vehicle. The SRS module and connector were disconnected and checked for corrosion and none was found.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1229910
FILE TYPE	Legal Claim
FILE NAME	MS [REDACTED]
CAIR #	22114815
DATE OF INCIDENT	N/A
DATE OF NOTICE	4/12/12
MODEL/MODEL YEAR	2003 JEEP LIBERTY LTD EDITION 4x2 SPORT UTILITY 4-DR
VIN	1J4GL58K13W [REDACTED]
MILEAGE	175,705
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner's husband alleges that as he pulled out of a gas station the air bag light illuminated and approximately a 1/2 mile later the driver's air bag deployed without an accident.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no damage to the interior except the driver air bag module. There was some damage (scrape) to the right rear corner of the rear bumper. There was no impact areas found on the undercarriage during the inspection.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1230196
FILE TYPE	Legal Claim
FILE NAME	MR. [REDACTED]
CAIR #	22126356
DATE OF INCIDENT	N/A
DATE OF NOTICE	4/16/12
MODEL/MODEL YEAR	2003 JEEP LIBERTY LTD EDITION 4x2 SPORT UTILITY 4-DR
VIN	1J4GL58K83W [REDACTED]
MILEAGE	1
OWNER	MR. [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that he was driving when both front air bags deployed without warning or impact.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	2
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no visible impact damage to the vehicle. The ORC did not respond when the dealership technician attempted to interrogate the module.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1230364
FILE TYPE	Legal Claim
FILE NAME	MRS [REDACTED]
CAIR #	22195357
DATE OF INCIDENT	N/A
DATE OF NOTICE	5/3/12
MODEL/MODEL YEAR	2003 JEEP LIBERTY LTD EDITION 4x2 SPORT UTILITY 4-DR
VIN	1J4GK58K73W [REDACTED]
MILEAGE	91,132
OWNER	MRS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that she had been driving her vehicle for 10 minutes when upon approaching a red light she applied the brakes and came to a complete stop. Within seconds after coming to a complete stop, both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no interior, exterior, or undercarriage damage. The DRB scan tool had no response from the ORC module and there were no DTCs found.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1230534
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	22205911
DATE OF INCIDENT	N/A
DATE OF NOTICE	5/7/12
MODEL/MODEL YEAR	2002 JEEP LIBERTY RENEGADE 4x2 SPORT UTILITY 4-DR
VIN	1J8GK38K42W [REDACTED]
MILEAGE	79,399
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that his daughter was driving and while making a right turn the air bag light illuminated, shortly afterward both front air bags deployed without impact or accident.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle revealed ¹ no damage to the exterior or undercarriage other than a scrape on the left rear quarter panel.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1230576
FILE TYPE Legal Claim
FILE NAME MR & MRS [REDACTED]
CAIR # 22209379

DATE OF INCIDENT N/A
DATE OF NOTICE 5/7/12
MODEL/MODEL YEAR 2003 JEEP LIBERTY LTD EDITION 4x2 SPORT UTILITY 4-DR
VIN 1J4GK58K83W [REDACTED]
MILEAGE 47,778
OWNER MR & MRS [REDACTED]

COURT None
DOCKET # None
ALLEGED DEFECT Inadvertent Air Bag Deployment
DESCRIPTION The owner alleges that she was backing out of a parking spot at her work place when the driver's air bag deployed without impact or accident.
CRASH No
PROPERTY DAMAGE No
INJURIES 1
FATALITIES 0
ANALYSIS An inspection of the vehicle found¹ no apparent damage to the undercarriage or wheels. The inspector was unable to obtain DRB code readings.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1230584
FILE TYPE	Legal Claim
FILE NAME	MS [REDACTED]
CAIR #	22224996
DATE OF INCIDENT	N/A
DATE OF NOTICE	5/11/12
MODEL/MODEL YEAR	2003 JEEP LIBERTY SPORT 4x2 SPORT UTILITY 4-DR
VIN	1J4GK48K43W [REDACTED]
MILEAGE	157,191
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that she was stopped at a stop sign when she heard a chime and noticed the air bag light was blinking. At the same time the passenger air bag deployed. A few seconds later the driver's bag air bag deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no apparent collision damage. The DRB could not ID the ORC module. The vehicle had no DTCs in the PCM.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1230818
FILE TYPE	Legal Claim
FILE NAME	MS [REDACTED]
CAIR #	22241059
DATE OF INCIDENT	N/A
DATE OF NOTICE	5/17/12
MODEL/MODEL YEAR	2003 JEEP LIBERTY LTD EDITION 4x2 SPORT UTILITY 4-DR
VIN	1J8GK58K63W [REDACTED]
MILEAGE	118,524
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment.
DESCRIPTION	The owner alleges that she was stopped at a red light and heard a chime sound. She looked at the dash lights and saw the air bag light blinking and at the same time both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no apparent collision damage and no damage to the tires and wheels. There was no evidence of moisture in the vehicle.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1231103
FILE TYPE	Legal Claim
FILE NAME	MS [REDACTED]
CAIR #	22275297
DATE OF INCIDENT	N/A
DATE OF NOTICE	5/30/12
MODEL/MODEL YEAR	2003 JEEP LIBERTY LTD EDITION 4x2 SPORT UTILITY 4-DR
VIN	1B4HS28N31F [REDACTED]
MILEAGE	135,773
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that both air bags deployed with the engine running and the vehicle in "Park".
CRASH	No
PROPERTY DAMAGE	No
INJURIES	2
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no evidence of water intrusion or undercarriage damage. The test equipment had no response from the ORC.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1231861
FILE TYPE	Legal Claim
FILE NAME	MISS [REDACTED]
CAIR #	22373089
DATE OF INCIDENT	N/A
DATE OF NOTICE	6/28/12
MODEL/MODEL YEAR	2002 JEEP LIBERTY RENEGADE 4x2 SPORT UTILITY 4-DR
VIN	1J4GL38K52W [REDACTED]
MILEAGE	65,000
OWNER	MISS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that she was stopped in traffic waiting for a traffic light to change when she heard a "bang" at which time both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection found ¹ no interior, exterior or undercarriage damage to the vehicle. The modules were scanned for DTCs and there were none found. There was no response from the ORC or the ABS module.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1232011
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	22406721
DATE OF INCIDENT	N/A
DATE OF NOTICE	7/10/12
MODEL/MODEL YEAR	2003 JEEP LIBERTY LTD EDITION 4x2 SPORT UTILITY 4-DR
VIN	1J4GK58K13W [REDACTED]
MILEAGE	175,000
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that he was driving at 65 mph when the front passenger side air bag deployed. A few minutes later, the driver's air bag deployed. The customer stated that he did not hit anything and that the air bag lights did not illuminate before deployment.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection found ¹ that the air bag module data was not retrievable. Inspectors were unable to communicate with the air bag module, so were unable to check for air bag DTCs.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1232309
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	22447563
DATE OF INCIDENT	N/A
DATE OF NOTICE	7/22/12
MODEL/MODEL YEAR	2003 JEEP LIBERTY LTD EDITION 4x2 SPORT UTILITY 4-DR
VIN	1J8GK58K03W [REDACTED]
MILEAGE	135,270
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that he was sitting with the vehicle in "Park" and the engine running when he noticed his air bag light illuminate. About a minute later the driver's air bag deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection found ¹ that the vehicle has a small dent in the left end of the front bumper over the parking light. No other damage was apparent on or under the vehicle. The DRB III would not communicate with the air bag module. It would communicate with both the left and right roof rail module, and there were no DTCs in either side module.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1232318
FILE TYPE	Legal Claim
FILE NAME	MISS [REDACTED]
CAIR #	22463828
DATE OF INCIDENT	N/A
DATE OF NOTICE	7/26/12
MODEL/MODEL YEAR	2003 JEEP LIBERTY SPORT 4x2 SPORT UTILITY 4-DR
VIN	1J4GL48K83W [REDACTED]
MILEAGE	108,109
OWNER	MISS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that she had just backed out of a parking space and was about to put the transmission into gear when the driver's air bag deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection revealed ¹ that the vehicle interior and exterior is clean and well kept. The under carriage exhibits some scale rusting. There is no indication of water intrusion but the Air Bag Module could not communicate with two DRB III's OR WII-Tech Scan Tool equipment.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1229478
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	22046197
DATE OF INCIDENT	N/A
DATE OF NOTICE	3/28/12
MODEL/MODEL YEAR	2003 JEEP LIBERTY LTD EDITION 4x2 SPORT UTILITY 4-DR
VIN	1J4GL58K53W [REDACTED]
MILEAGE	170,853
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that she was moving forward from one window to the next in a drive-through when both front air bags deployed. There were no warning lamps or sounds prior to the deployments.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection revealed ¹ no interior or undercarriage damage to the vehicle. There were no DTCs found and no response from the ORC.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1229800
FILE TYPE Legal Claim
FILE NAME MS [REDACTED]
CAIR # 22102838
DATE OF INCIDENT N/A
DATE OF NOTICE 4/10/12
MODEL/MODEL YEAR 2003 JEEP LIBERTY LTD EDITION 4x2 SPORT UTILITY 4-DR
VIN 1J4GK58K33W [REDACTED]
MILEAGE 161,050
OWNER MS [REDACTED]
COURT None
DOCKET # None
ALLEGED DEFECT Inadvertent Air Bag Deployment
DESCRIPTION The owner alleges that she was driving at highway speeds when the driver's air bag deployed.
CRASH No
PROPERTY DAMAGE No
INJURIES 1
FATALITIES 0
ANALYSIS An inspection of the vehicle found¹ no apparent collision damage. The air bag module could not communicate with the DRB 111. The spare tire had damage, however the owner stated it was not damaged during this incident.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1225039
FILE TYPE	Legal Claim
FILE NAME	MS [REDACTED]
CAIR #	22102838
DATE OF INCIDENT	N/A
DATE OF NOTICE	4/10/12
MODEL/MODEL YEAR	2002 JEEP LIBERTY SPORT 4x2 SPORT UTILITY 4-DR
VIN	1J4GK48K82W [REDACTED]
MILEAGE	118,714
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that she was driving for 2 minutes at 15 mph when she heard a chime and the air bag light illuminated. Twenty seconds later both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no damage to the exterior, interior or undercarriage of the vehicle. The DRBIII displayed "NO RESPONSE FROM ORC" and "CAN NOT ID MODULE FOR ORC." The owner stated she recently had an air conditioning line replaced.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

EA12-001

CHRYSLER

ENCLOSURE 4

Legal Summaries (WJ)

**EA12-001 LEGAL SUMMARIES
WJ-BODY MATTERS**

MATTER #	1164697
FILE TYPE	Legal Claim
FILE NAME	MRS. [REDACTED]
CAIR #	14505379
DATE OF INCIDENT	N/A
DATE OF NOTICE	1/18/2006
MODEL/MODEL YEAR	2002 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR
VIN	1J4GW48S22C [REDACTED]
MILEAGE	67,000
OWNER	MRS. [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that she stopped at a traffic light and both front air bags deployed without impact to the vehicle. She believes that the air bag lights illuminated at the same time of the deployments.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle revealed ¹ no evidence of impact that would cause air bag deployment. The DRB would not communicate with the module. The air bag module fuses and connections were in order and no concerns were noted.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1221831
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	20965562
DATE OF INCIDENT	N/A
DATE OF NOTICE	6/10/2011
MODEL/MODEL YEAR	2002 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR
VIN	1J4GW48S22C [REDACTED]
MILEAGE	70,000
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that her daughter's friend was driving the vehicle at 45-50 mph when both front air bags deployed without impact.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle revealed ¹ no evidence of impact or damage to the vehicle. The DRB would not communicate with the air bag module.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1130140
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	11367339
DATE OF INCIDENT	N/A
DATE OF NOTICE	6/18/2003
MODEL/MODEL YEAR	2003 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR
VIN	1J4GW48S33C [REDACTED]
MILEAGE	8,564
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that while driving down the road both front air bags deployed without impact or incident.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no damage to the vehicle and no communication with the AECM. There were no signs of impact to the vehicle.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1165336
FILE TYPE	Legal Claim
FILE NAME	MS [REDACTED]
CAIR #	14558793
DATE OF INCIDENT	N/A
DATE OF NOTICE	2/1/2006
MODEL/MODEL YEAR	2004 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR
VIN	1J4GW48S34C [REDACTED]
MILEAGE	30,345
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that she was stopped at a cross road waiting for traffic to clear when both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no evidence of impact or damage to the vehicle. The DRB would not communicate with the air bag module.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER # 1193122
FILE TYPE Legal Claim
FILE NAME MR & MRS [REDACTED]
CAIR # 16632625
DATE OF INCIDENT N/A
DATE OF NOTICE 8/16/2007
MODEL/MODEL YEAR 2003 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR
VIN 1J4GW48S53C [REDACTED]
MILEAGE 93,000
OWNER MR & MRS [REDACTED]
COURT Arbitration Forum
DOCKET # A001-00951-08-00
ALLEGED DEFECT Inadvertent Air Bag Deployment
DESCRIPTION The owner alleges that while exiting a highway at 15 mph both front air bags deployed.
CRASH No
PROPERTY DAMAGE No
INJURIES 0
FATALITIES 0
ANALYSIS An inspection of the undercarriage revealed¹ no indication of impact or damage to the vehicle either current or prior.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1130424
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	11395414
DATE OF INCIDENT	N/A
DATE OF NOTICE	6/27/2003
MODEL/MODEL YEAR	2002 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR
VIN	1J4GW48S62C [REDACTED]
MILEAGE	26,000
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that while driving toward his home both the front and side air bags deployed without impact or incident.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection found ¹ that both air bags did deploy and there was no undercarriage or sheet metal damage. The air bag control module could not be read.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1220763
FILE TYPE	Legal Claim
FILE NAME	MR. [REDACTED]
CAIR #	20713250
DATE OF INCIDENT	N/A
DATE OF NOTICE	4/18/2011
MODEL/MODEL YEAR	2003 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR
VIN	1J4GW48S630 [REDACTED]
MILEAGE	76,842
OWNER	MR. [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that while driving down a side street at 25 mph both front air bags deployed for no reason.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no damage to the vehicle that would have caused a deployment.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1219878
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	20520671
DATE OF INCIDENT	N/A
DATE OF NOTICE	3/10/2011
MODEL/MODEL YEAR	2004 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR
VIN	1J4GW48S740 [REDACTED]
MILEAGE	1
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that he was driving 35 mph when he heard a chime and noticed the air bag light illuminated. Approximately 15 seconds later both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no damage to the front of the vehicle to indicate a collision. The air bag control module was retrieved for further analysis.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1194222
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	17716415
DATE OF INCIDENT	N/A
DATE OF NOTICE	7/21/2008
MODEL/MODEL YEAR	2002 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR
VIN	1J4GW48S82C [REDACTED]
MILEAGE	45,000
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that his wife was driving at 45 mph when she heard an audible warning sound and the air bag light came on and 40 seconds later the front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no damage to the front of the vehicle to indicate a collision. There are very minor scrapes to the lower, center, front fascia and two minor dents are visible at the very bottom of the condenser.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1146912
FILE TYPE	Legal Claim
FILE NAME	[REDACTED]
CAIR #	12247105
DATE OF INCIDENT	N/A
DATE OF NOTICE	4/23/2004
MODEL/MODEL YEAR	2004 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR
VIN	1J4GW48SX4C [REDACTED]
MILEAGE	2
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment.
DESCRIPTION	It is alleged that a dealer technician, Shaw Ferrigno, was performing a pre-delivery inspection with the vehicle running and in "Park" when he heard a chime followed by the deployment of both front air bags.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no damage to the body, underbody, frame or steering suspension components.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1223623
FILE TYPE	Legal Claim
FILE NAME	MS [REDACTED]
CAIR #	21275601
DATE OF INCIDENT	N/A
DATE OF NOTICE	8/24/2011
MODEL/MODEL YEAR	2002 JEEP GRAND CHEROKEE LIMITED 4X4 SPORT UTILITY 4-DR
VIN	1J4GW58N72C [REDACTED]
MILEAGE	142,838
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment.
DESCRIPTION	The owner alleges that she was sitting at a light when she heard a "chime" sound at which time the air bag light flashed on and immediately following both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no visible impact damage to the vehicle. In addition, the ORC was not communicating during inspection.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1207393
FILE TYPE	Legal Claim
FILE NAME	MRS [REDACTED]
CAIR #	19094272
DATE OF INCIDENT	N/A
DATE OF NOTICE	11/16/2009
MODEL/MODEL YEAR	2003 JEEP GRAND CHEROKEE LIMITED 4X4 SPORT UTILITY 4-DR
VIN	1J4GW58NX3C [REDACTED]
MILEAGE	87,000
OWNER	MRS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment.
DESCRIPTION	The owner alleges he was traveling at 25 mph when the air bag warning light lit on the dash display and within 3 seconds both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle revealed ¹ an 8 in. crack on the top of the front bumper cover and a rippling in the surface which is similar to a compression incident. The license plate surround is cracked just in front of the bumper cover crack. The vehicle shows signs of some impact damage to the front bumper and cross member.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1231210
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	22290476
DATE OF INCIDENT	N/A
DATE OF NOTICE	6/4/2012
MODEL/MODEL YEAR	2003 JEEP GRAND CHEROKEE LAREDO 4X2 SPORT UTILITY 4-DR
VIN	1J4GX48S03C [REDACTED]
MILEAGE	1,700
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment.
DESCRIPTION	The owner alleges while driving at 50 mph both air bags deployed without impact.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no apparent recent collision or undercarriage damage. There were no DTC's in the PCM.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1208404
FILE TYPE	Legal Claim
FILE NAME	MRS [REDACTED]
CAIR #	19213444
DATE OF INCIDENT	N/A
DATE OF NOTICE	1/6/2010
MODEL/MODEL YEAR	2002 JEEP GRAND CHEROKEE LAREDO 4X2 SPORT UTILITY 4-DR
VIN	1J4GX48S12C [REDACTED]
MILEAGE	92,000
OWNER	MRS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment.
DESCRIPTION	The owner alleges that she and her husband were traveling at 70 mph when the air bag light indicator came on and shortly thereafter both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	2
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no damage to the body or undercarriage of the vehicle. However, it does appear that the bolts that secure the module have fresh witness marks which would suggest tampering and that the module fasteners were removed. There is also some dried liquid substance in the area of the module.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1219237
FILE NAME	MS [REDACTED]
FILE TYPE	Legal Claim
CAIR #	20387521
DATE OF INCIDENT	N/A
DATE OF NOTICE	2/4/2011
MODEL/MODEL YEAR	2003 JEEP GRAND CHEROKEE LAREDO 4X2 SPORT UTILITY 4-DR
VIN	1J4GX48S53C [REDACTED]
MILEAGE	11,400
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that after getting into her vehicle she went to start the vehicle and both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	2
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no evidence of impact to the vehicle, neither body or undercarriage damage. The diagnostic computer was unable to communicate with the ACM.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1202809
FILE TYPE	Legal Claim
FILE NAME	MS [REDACTED]
CAIR #	18606036
DATE OF INCIDENT	N/A
DATE OF NOTICE	5/21/2009
MODEL/MODEL YEAR	2002 JEEP GRAND CHEROKEE LAREDO 4X2 SPORT UTILITY 4-DR
VIN	1J4GX48S92C [REDACTED]
MILEAGE	6,000
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment.
DESCRIPTION	The owner alleges that he was stopped at a traffic signal when for no apparent reason the front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	An inspection of the vehicle found no visible exterior or undercarriage damage. Unable to get fault codes from the ACM.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1172729
FILE TYPE	Legal Claim
FILE NAME	MR. [REDACTED]
CAIR #	15389992
DATE OF INCIDENT	N/A
DATE OF NOTICE	9/11/2006
MODEL/MODEL YEAR	2002 JEEP GRAND CHEROKEE LIMITED 4X4 SPORT UTILITY 4-DR
VIN	1J8GW58N92C [REDACTED]
MILEAGE	6,000
OWNER	MR. [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment.
DESCRIPTION	The owner alleges that he was driving at 15 mph both front air bags deployed for no apparent reason.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection found ¹ a scrape on the vehicle's cross member that might have been recognized by an impact sensor and the module's safing sensor resulting in the deployments.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1203176
FILE TYPE	Legal Claim
FILE NAME	MR & MRS [REDACTED]
CAIR #	17667173
DATE OF INCIDENT	N/A
DATE OF NOTICE	7/7/2008
MODEL/MODEL YEAR	2002 JEEP GRAND CHEROKEE OVERLAND 4X4 SPORT UTILITY 4-DR
VIN	1J8GW68J72C [REDACTED]
MILEAGE	109,000
OWNER	MR & MRS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment.
DESCRIPTION	The owner alleges that he was traveling at about 50 to 55 mph when he began to slow for a red light, stopped and then accelerated, at which time both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no signs of prior repairs or collision damage. There were no signs of contact to the suspension, steering, tire, wheels, frame or undercarriage. The air bag module could not be accessed.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1230724
FILE TYPE	Legal Claim
FILE NAME	MISS [REDACTED]
CAIR #	22242790
DATE OF INCIDENT	N/A
DATE OF NOTICE	5/17/2012
MODEL/MODEL YEAR	2003 JEEP GR CHEROKEE OVERLAND 4X4 SPORT UTILITY 4-DR
VIN	1J8GW68JX3 [REDACTED]
MILEAGE	17,2000
OWNER	MISS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Air Bag Warning Light
DESCRIPTION	The owner alleges that while parked in her driveway with the car running, both side curtain air bags deployed after the passenger and driver exited the vehicle.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection found ¹ no visible damage to the exterior or undercarriage of the vehicle and no response from the air bag module.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1229416
FILE TYPE	Legal Claim
FILE NAME	MS [REDACTED]
CAIR #	22041549
DATE OF INCIDENT	N/A
DATE OF NOTICE	3/26/2012
MODEL/MODEL YEAR	2002 JEEP GRAND CHEROKEE LAREDO 4X2 SPORT UTILITY 4-DR
VIN	1J8GX48S72C [REDACTED]
MILEAGE	145,990
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment.
DESCRIPTION	The owner alleges that while sitting in "park" with the vehicle running, she heard a chime and noticed the air bag light go on at which time both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	0
FATALITIES	0
ANALYSIS	An inspection of the vehicle revealed ¹ no visible contact damage to the body or to the undercarriage of the vehicle. Neither the inspector nor the technician were able to communicate with the air bag module using the DRBs.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1194378
FILE TYPE	Legal Claim
FILE NAME	MR [REDACTED]
CAIR #	17742957
DATE OF INCIDENT	N/A
DATE OF NOTICE	7/28/08
MODEL/MODEL YEAR	2002 JEEP GRAND CHEROKEE LAREDO 4X2 SPORT UTILITY 4-DR
VIN	1J4GW48S720 [REDACTED]
MILEAGE	78,739
OWNER	MR [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that he was travelling at 45 mph when a beep sound alerted his attention to the instrument panel at which time he noticed the air bag light was illuminated. Within 2 seconds, both front air bags deployed.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	2
FATALITIES	0
ANALYSIS	An inspection found ¹ no undercarriage contact marks visible. The owner did state that a large gouge was already on the right front bumper fascia when he purchased the vehicle. The air bag DTCs were 6 active and 8 stored which could not be completely recorded. The three remaining Active DTCs were: PASSENGER SQUIB 2 CIRCUIT OPEN 6 MIN 2 COUNT; DRIVER SQUIB 2 SHORT TO GROUND 97 MIN 0 COUNT; PASSENGER SQUIB 2 SHORT TO GROUND 98 MIN 0 COUNT.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

MATTER #	1213802
FILE TYPE	Legal Claim
FILE NAME	MS [REDACTED]
CAIR #	N/A
DATE OF INCIDENT	N/A
DATE OF NOTICE	5/28/10
MODEL/MODEL YEAR	2002 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY 4-DR
VIN	1J4GX48S72C [REDACTED]
MILEAGE	
OWNER	MS [REDACTED]
COURT	None
DOCKET #	None
ALLEGED DEFECT	Inadvertent Air Bag Deployment
DESCRIPTION	The owner alleges that she was driving on an Interstate when suddenly the front passenger air bag deployed. Within seconds the driver's air bag deployed without incident or accident.
CRASH	No
PROPERTY DAMAGE	No
INJURIES	1
FATALITIES	0
ANALYSIS	An inspection of the vehicle found ¹ no damage to the front of the vehicle to indicate a collision. The air bag control module was retrieved for further analysis.

¹ The inspection was conducted at the request of counsel in anticipation of litigation and the report is being withheld under a claim of attorney work-product privilege.

EA12-001

CHRYSLER

ENCLOSURE 7

PCB Photos and ASIC
Locations

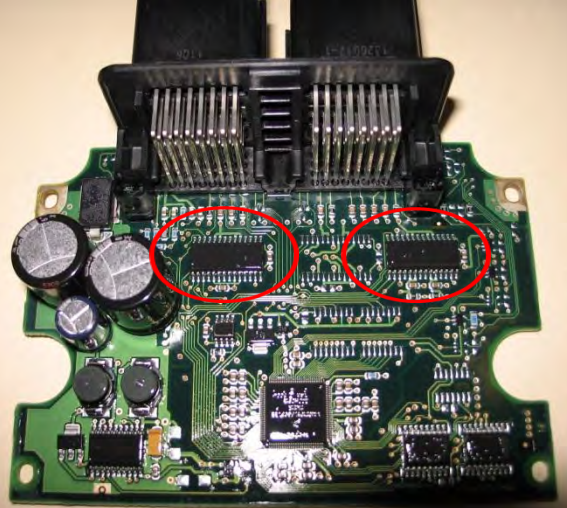
Subject & Peer Vehicle

ORC PC Board Photos / ASIC locations

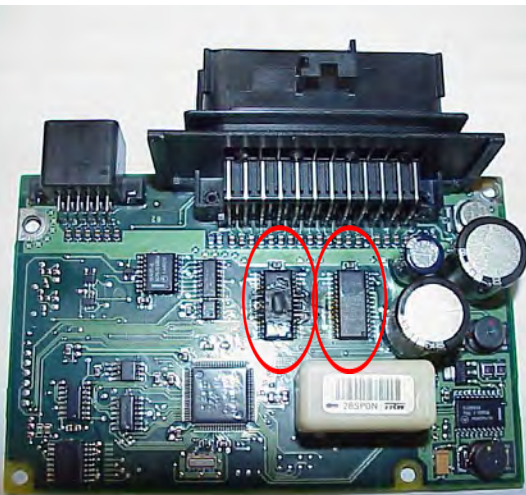
ZB (150734-2 ASICs)



AN, DN, DR (150734-2 ASICs)



WJ (150734-2 ASICs)



KJ (150734-2 ASICs)

