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INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)
Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2738459	RUDYG	12/10/2008	CHRISR	9

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA ACTIVATES W/TURN	12/11: SWAPPED CROSS CONNECTED REAR WH SNSRS
		Resln Source: Spoke w/ Dealer Date: 12/11/2008
		Status: N/A Mileage: 66,031
		Remarks / Requestor: FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18605E [REDACTED]	Err:
Dir Cont: JAMES DANNELS	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (757) 431-4350	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: CARRIE MILES		Doors: 5DR	WD:
Parts Mgr: DAVID FOX		Fact: LINCOLN	Country: USA
Dir Name: HALL HONDA 3516 VIRGINIA BEACH BL VIRGINIA BEACH VA 23452		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
Phone: (757) 431-4350	Fax #: 7574314349	Engine #: J35A61400960	Trans #: BVGA7003421
DPSM: JENNIFER KAMLER	Zone/Dist: 06H	Em Type: KA	
Previous Dealer/Contact	Date	RO #: 456604	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

12/10/2008 10:10:55 AM	RUDYG	
1 ORIGINAL COMPLAINT		VSA LIGHT FLASHES WHEN MAKING A TURN AND VEHICLE LOSES POWER.
2 PREVIOUS REPAIRS OR PARTS REPLACED?		NO
3		VEHICLE HAS BEEN IN A FEW WRECKS
4 STOCK TIRES?		YES
5 WHERE WAS IT HIT?		RF AND LF
6 CHK G302 FOR GOOD GROUND AND FOR CONTINUITY TO VSA MODULATOR		OK
7 CK YAW, LAT AND LONG WHEN SITTING STILL, ALL SHOULD BE ABOUT 2.5V		THEY ARE
8 WHL SPEEDS LOOK OK WITH HDS?		YES, NOTHING ERRATIC
9 BACKPROBE PIN 15 AT C301 AND TEST DRIVE. THIS WIRE SHOULD HAVE .8V WHEN STRAIGHT AND ABOUT 3.9V ANYWHERE ELSE. WE NEED TO KNOW IF VOLTAGE HERE EVER READS ANYTHING ELSE		OK
12/10/2008 11:20:56 AM	CHRISR	
10		THE INFO WAS AS YOU GUYS SAID IT WOULD BE
11 SAS?		YES
12 YAW?		GOT DOWN TO 1.9V
13 SEND 30 SEC SNAP		OK
12/10/2008 12:24:07 PM	KEITHC	
14		SENT SNAP SHOT, YAW RATE 3.1, RANGE 2.1-2.7
15 CHRIS R		
12/10/2008 1:01:31 PM	CHRISR	
17 D/C VSA MOD AND JUMP PINS 38&32, SHOULD POP FUSE		OK
16 LETS VDROP PIN #1 AT SAS. SHOULD BE .2V OR LESS, CK WHILE DUPING CONDITION, ALSO WIGGLE HARNESS WHILE MONITORING		OK
12/10/2008 1:34:13 PM	CHRISR	
18		JAMES, I DID WHAT YOU ASKED AND READING WERE OK
19 WHAT WERE VALUES		.16V ON GND CRCT WHILE DRIVING AND WIGLING, THE FUSE POPPED WHEN SHORTED. CUSTOMER IS PICKING UP CAR NOW
20 HOW LONG HAS THIS BEEN GOING ON		HE BOUGHT RECENTLY THEN FOUND OUT IT WAS HIT. ANOTHER SHOP LOOKED AT IT AND SAID TO PUSH VSA BUTTON FOR NOW
21 CALL BACK WHEN HE RETURNS		OK
12/10/2008 1:45:25 PM	CHRISR	
22 Note: Car is being picked up now by cust and will return. Some more checks we would like to do is inspect SAS due to prior accident and possible airbag replacement. Do a high speed wheel sensor ck. Possibly send a KG modulator		
12/11/2008 10:04:14 AM	RAYD	
23 LOOKING AT THE SNAPSHOT, LOOKS LIKE THE REAR WHEEL SPEEDS ARE BACKWARDS.		
12/11/2008 10:20:15 AM	CHRISR	
24 CALLED TECH BACK TO ADVISE CROSSED VALUE IN REAR SENSORS AND TO CHECK CONNECTORS, HE SAID CAR WAS THERE STILL AND WILL CHECK AND CALL BACK. TECH SAID HE RECORDED ON RIGHT TURN BUT WAS TOLD TO DO LEFT TURN, THUS THE READINGS SEEN		
12/11/2008 11:08:56 AM	CHRISR	
25		I SWAPPED THE REAR SENSOR CONNECTORS AND IT IS OK NOW
26 THERE YOU GO		THANK YOU

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2825337	CHRISV	05/27/2009	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA MODS ON OWN	RR SEN CONN?; INSPECT	
		Resin Source: None	Date:
		Status: N/A	Mileage: 75,918
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18515E [REDACTED]	Err:
Dlr Cont: BLAIR CLARK	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (816) 251-8700	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVID RODGERS		Doors: 5DR	WD:
Parts Mgr: SCOTT HUBBARD		Fact: LINCOLN	Country: USA
Dlr Name: LEE'S SUMMIT HONDA 401 NE COLBERN RD. LEES SUMMIT MO 64086		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (816) 251-8700	Fax #: 8162518778	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: MICHAEL WEHMEIR	Zone/Dist: 08K	Engine #: J35A61402255	Trans #:
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 675626	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

5/27/2009 7:36:37 AM CHRISV

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION

- 4 ANY CODES
- 5 CK THE RR SENSOR CONN'S, MAKE SURE THEY ARE NOT SWAPED. TRY TO DUP AND TAKE A SNAP SHOT

Information from Dealer

CUSTOMER REPORTS REAR BRAKES APPLY WHILE DRIVING, CUSTOMER HAD TO PULL OVER. TURNED OFF ENGINE AND RESTARTED. CUSTOMER REPORTED NO WARNING INDICATORS CAME ON. NO DTCS WERE STORED. YES

CUSTOMER REPORTS HAD VEHICLE IN DIFFERENT DEALERSHIP. JACK HELENA HONDA. THEY WERE UNABLE TO VERIFY COMPLAINT. NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2650802	RUDYG	07/15/2008	STEVEN	3

Code	Original Complaint	Probable Cause/Solution		
P 4230 2400	VSA CODES 61-1,68-1,ACTIVATES VTM 4 CODE 44-1	WHL SPEED SENSOR?; QUIZ CUST RE CONDITIONS		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 71,117
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18515E	Err:
Dir Cont: STEVEN JENSEN	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (785) 843-0550	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: LARRY WHITSON			Doors: 5DR	WD:
Parts Mgr: CURT MILLER			Fact: LINCOLN	Country: USA
Dir Name: JACK ELLENA HONDA 2112 WEST 29TH TERRACE LAWRENCE KS 66047			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
Phone: (785) 843-0550	Fax #: 7858433680		Engine #: J35A61402255	Trans #:
DPSM: MICHAEL WEHMEIR	Zone/Dist: 08K		Em Type: KA	
Previous Dealer/Contact	Date		RO #: 84046	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests**Information from Dealer**

7/15/2008 2:16:02 PM

RUDYG

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 DO YOU KNOW IF THIS WAS WITH BRAKES APPLIED OR UNDER ACCEL?
- 5 ALL TIRES SAME SIZE?
- 6 NEED TO KNOW IF UNDER ACCEL OR BRAKING. CK BRAKE SWITCH ADJUSTMENT, CK TIRES FOR ALL SAME SIZE, CK REAR WHL SPEED SENSOR CONNECTORS FOR POSS CONNECTORS SWAPPED

CUSTOMER SAID TCS SYSTEM WAS COMING ON WHEN IT SHOULD HAVE NOT
 NO
 I CLEARED CODES AND THEY DID NOT COME BACK, I ALSO CHECKED G302 AND IT IS OK TOO
 DON'T KNOW

 DIDN'T CK THAT
 OK

7/16/2008 12:45:38 PM

TOMP

- 7
- 8
- 9
- 10 CAN YOU DUPLICATE THE COMPLAINT?
- 11 BRAKES OVER HEATED?
- 12 CHECK BRAKES FOR DRAG, CHECK BRAKE SW ADJUSTMENT
- 13 CHECK VSA POWER/GROUND SYSTEMS; ALSO CHECK G302

STEVEN
 CUSTOMER SAYS THE WERE DRIVING ALONG AND THE CAR STARTED TO MAKE NOISE AND SLOWED BY ITSELF. INSPECTED THE BRAKE FLUID; LOOKED NORMAL FOR MILEAGE; SOME SEDIMENT IN BOTTOM OF RESERVOIR.
 NO
 NO

8/14/2008 11:21:19 AM

STEVEN

- 14
- 15 WHATS BEEN DONE TO THE CAR SO FAR
- 16 SO NOTHING HAS BEEN CHECKED?
- 17 WE GAVE THEM SEVERAL THINGS TO INSPECT FROM TIRE SIZE, TO REAR SPEED SENSOR CONNECTORS, G302 AND THE BRAKE SWITCH ADJUSTMENT, WAS ANY OF THIS DONE
- 18 WELL I WOULD HAVE THEM START THERE

MIKE (DPSM) DO YOU HAVE ANY THOUGHTS ON THIS CAR THEY HAVE NOT BEEN ABLE TO DUPLICATE IT, SO FAR JUST TEST DRIVING IT
 NO
 NO DONT THINK SO

 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2793941	JOHNB	03/23/2009	RAYD	4

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA INTERMITTENT CODE 27	CHECK K LINE AT DLC;COMPARE TO MODULATOR		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 85,781
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18605E	Err:
Dir Cont: TODD CROSS	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (412) 262-4755	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: ROSS LOBELLO			Doors: 5DR	WD:
Parts Mgr: STEVE MARTIN			Fact: LINCOLN	Country: USA
Dir Name: MOON TOWNSHIP HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
5802 UNIVERSITY BLVD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
MOON TOWNSHIP	PA 15108		Engine #: J35A61402898	Trans #: BVGA7008839
Phone: (412) 262-4755	Fax #: 4122642395		Em Type: KA	
DPSM: BRUCE WILSON	Zone/Dist: 05L		RO #: 350521	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests**Information from Dealer**

3/23/2009 10:33:34 AM

JOHNB

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4
- 5 CHK G302 GROUND;CHK ALL CONNECTIONS AND PIN FITS;WIGGLE TEST WIRING AT SAS AND MODULATOR;PRODUCE COMPLAINT;TAKE SNAP SHOT

VSA LIGHT IS ON ,BRAKES APPLIED BY BY THEMSELF
 YES
 REPLACED STEERING ANGLE SENSOR
 CAR RETURNS WITH VSA CODE 27;CLEAR AND DOES NOT
 RESET;TAKES 2K MILES FOR IT TO OCCUR;CUSTOMER
 CLAIMS BRAKES APPLIED SELF,BUT GIVES NO DETAILS

3/31/2009 7:22:36 AM

TODP

- 6
- 7
- 8 HOW SO?
- 9 DOES HDS COMMUNICATE WITH THE CAR?
- 10 PN OF MODULATOR?
- 11 WE NEED TO ESTABLISH COMMUNICATION WITH HDS AT THIS TIME.
- 12 VERIFY THE CORRECT MODULATOR WAS INSTALLED.
- 13 CONNECT THE ORIGINAL MODULATOR AND SEE IF IT COMMUNICATES, IF NOT.DO S/M TROUBLESHOOTING FOR 2005 PILOT - Symptom Troubleshooting: VSA indicator does not go off, and no DTCs are store

TODD:
 CAR WENT FROM BAD TO WORSE...
 REPLACED THE MODULATOR AND NOW CAN'T GET IT TO
 COMMUNICATE.
 YES, JUST NOT VSA
 DON'T HAVE WITH ME.

3/31/2009 10:39:48 AM

KEITHC

- 14
- 15 SAS BEEN REPLACED
- 16
- 17 REFER TO RAYD, TODD CELL 304 374 7261, CELL

STILL WON'T COMMUNICATE, FLASH CODE 27
 YES
 NO V AT K LINE

3/31/2009 11:01:34 AM

RAYD

- 18 CALLBACK TO TODD CELL PHONE; WHY WAS THE MODULATOR REPLACED FOR THIS CODE?
- 19 ANY ACCIDENT DAMAGE OR A/M ACCYS?
- 20 DISCONNECT ONE WHEEL SPEED SENSOR AT A TIME
- 21 WHAT IS THE PART NUMBER OF THE MODULATOR?
- 22 DO YOU REMEMBER IF THIS WAS REMAN OR NEW?
- 23 WHERE ARE YOU MEASURING THE VOLTAGE ON THE K LINE
- 24 DID YOU HAVE THE HDS CONNECTED?
- 25 DO SAME, THIS TIME MEASURE AT THE DLC THEN COMPARE TO THE MODULATOR.

TROUBLESHOOTING LED TO THIS...
 NOT THAT I CAN TELL
 I DID THAT, NO CHANGE
 I DONT KNOW, THE BOX IS GONE
 I DONT KNOW, LET ME ASK THE PARTS GUY...IT WAS NEW
 MODULATOR.
 AT THE MODULATOR
 I THINK SO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3087043	CHRISV	11/29/2010	CHRISV	1

Code	Original Complaint	Probable Cause/Solution		
P 4170	ALL 4 BRAKES LOCKED UP	ABS MOD; TRY TO DUP		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 99,240
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18545E	Err:
Dir Cont: BRUCE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (914) 963-5867	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: RICHARD LEON			Doors: 5DR	WD:
Parts Mgr: JOSE PENA			Fact: LINCOLN	Country: USA
Dir Name: YONKERS HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
2000 CENTRAL PARK AVE.			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
YONKERS NY 10710			Engine #: J35A61403026	Trans #: BVGA7011303
Phone: (914) 963-5867	Fax #: (914) 963-2801		Em Type: KA	
DPSM: STEFANIE SENKIW	Zone/Dist: 05E		RO #: 120001	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

<p>11/29/2010 12:52:45 PM CHRISV</p> <ol style="list-style-type: none"> 1 ORIGINAL COMPLAINT 2 PREVIOUS REPAIRS OR PARTS REPLACED? 3 ISIS SEARCH CRITERIA 4 5 HOWS THE FLUID 6 POSS MOD, NEED TO DUP AND CRACK THE HOSE AT THE M/C 	<p>ALL 4 BRAKES LOCKED</p> <p>[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT: ABS-TCS COMPONENTS][KEYWORD:]</p> <p>CRACKED THE LF BLEEDER AND ALL WHEELS RELEASED AND I CAN NOT DUP SINCE THEN ITS OK</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2778054	GARYR	02/19/2009	GARYR	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA 61-1, 112-1, VTM 41-1	CHK G302, MOD CONN, BAT CONN, B1
		Resin Source: None
		Status: N/A
		Remarks / Requestor:

Dealer #: Dir Cont: JOEL BORREGO Serv Ph: (512) 458-2511 Serv Mgr: GARRETT LIMING Parts Mgr: RICK EGBERT Dir Name: FIRST TEXAS HONDA 1301 WEST KOENIG LANE AUSTIN TX 78756 Phone: (512) 458-2511 DPSM: JERRY MEADE Previous Dealer/Contact	TZ: CST Training %: Extn: Fax #: 5123800796 Zone/Dist: 03B Date	VIN: 5FNYF18505B Year: 2,005 Tran: 5AT Doors: 5DR Fact: LINCOLN Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61403077 Em Type: KA RO #: 21475 Case Type: Technical W.O. #:
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Tech Line Suggests	Information from Dealer
2/19/2009 2:36:47 PM	GARYR
1 ORIGINAL COMPLAINT	ABS VSA VTM-4 & BRAKE LIGHTS ON
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3 CODES	61-1 112-1, VTM 41-1
4 CHK G203 CHK CONN AT MOD CHK BAT POWER AND GROUND CONN CHK G1 IF N/C SUSPECT MOD	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2920409	TOMP	10/30/2009	CHRISR	3

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA SELF APPLIES	MODULATOR?; REPLACE		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 78,783
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYP18555E [REDACTED]	Err:
Dir Cont: BRIAN REYNOLDS	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (410) 243-7000	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN DINATALE			Doors: 5DR	WD:
Parts Mgr: RICK DOSSA			Fact: LINCOLN	Country: USA
Dir Name: ANDERSON HONDA 10139 YORK ROAD COCKYESVILLE MD 21030			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (410) 243-7000	Fax #: 4108897434		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: ROBERT BORZILLERI	Zone/Dist: 06E		Engine #: J35A61403301	Trans #: BVGA7011964
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 180343	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

10/30/2009 1:18:21 PM

TOMP

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 CAN YOU DUPLICATE THE COMPLAINT?
- 5 WHEN DID PROBLEM START?
- 6 CRASH DAMAGE/REPAIRS OR A/M ACCESSORIES?
- 7 HOW CAN I HELP?

- 8 KNOW THE VEHICLE AND YEAR?
- 9 REVIEW "CASES" AND "KBs"
- 10 NEED TO CLEAR DTC AND SEE IF THEY RESET; DO S/M TROUBLESHOOTING FOR DTC THAT RESET FOR YOU.
- 11 SWAP 4 KG TIRES/WHEELS.
- 12 BRAKE SWITCH ADJUSTMENT?

ABS ACTIVATES WHILE DRIVING ,APPLIES BRAKES AUTOMATICALLY ,CODES 61-1 BATTERY VOLTAGE FAILURE,68-1 BRAKE LIGHT SWITCH FAILURE,112-1 INTERNAL POWER SOURCE FAILURE.CHECKED WHEEL SPEED SENSOR OPERATION WITH HDS ALL WORKING, NO
BRIAN:
YES THE BRAKES APPLY WHILE DRIVING.
DID NOT SAY
DON'T SEE ANY
I HAD A SIMILAR CAR/COMPLAINT A YEAR OR TWO AGO THAT I CALLED ON; CAN YOU FIND THE CONTACT?
NO

11/17/2009 9:45:44 AM

CHRISR

- 13 TRANSFERRED FROM NEW CALL-IN

- 14 SO ACTIVATING IN STRAIGHT DRIVING
- 15 LOST TECH

ABS ACTUATES AT TIMES UNDER NORMAL DRIVING VERY INTERMITTANT,
YES.....

11/17/2009 9:46:43 AM

CHRISR

- 16
- 17 SO YOU HAD VSA ACTIVATION WHILE CODES WERE STORED
- 18 AND WHEN IT DID APPLY BRAKES, IT WAS EQUALLY ALL WHEELS?
- 19 THAT IS TWO THINGS THAT ARE CONDEMNING THE MODULATOR

BRIAN;
YES, BUT AFTER I CLEARED THE CODES, IT HAS BEEN OK

FELT LIKE IT, NOT ONE WHEEL

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2750954	CHRISR	01/05/2009	CHRISV	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 68-1	SENSOR INPUT?; TAKE SNAP, CK SENSOR CLUSTER		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 49,162
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18605E	Err:
Dlr Cont: JEFF MARTINEZ	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (816) 279-2711	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: MICHAEL SCHUESSLER			Doors: 5DR	WD:
Parts Mgr: MIKE SMITH			Fact: LINCOLN	Country: USA
Dlr Name: ROLLING HILLS HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
1617 CROSS STREET			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
ST. JOSEPH	MO 64506		Engine #: J35A61403655	Trans #: BVGA7013372
Phone: (816) 279-2711	Fax #: 8166714550		Em Type: KA	
DPSM: JOSHUA WHITNEY	Zone/Dist: 08L		RO #: 501817	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

1/5/2009 2:22:18 PM CHRISR

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 BRAKE SWITCH ADJUSTMENT OK

4 CK ADJ, SLOW VSA ACTIVATED WHEN BRAKING?

5 CHECK SENSOR DATA, TAKE SNAP. COULD BE FALSELY COMPENSATING

Information from Dealer

VSA LIGHT ON. FOUND DTC 61-1, 66-1, 68-1, 44-1. CLEAR DTCS, TEST DRIVE FOUND DTC 68-1 BRAKE SWITCH FAILURE TO SET. REPLACE SWITCH, CLEAR DTCS, TEST DRIVE FOUND ABS TO ACTIVATE ON WHEN APPLYING BRAKE 2 TIMES

NO

I'LL CHECK, I DID HAVE DRAG

OH YEA, VERY HARD STOP WITH LITTLE PEDAL PRESSURE

OK

1/12/2009 12:43:20 PM CHRISV

6

7 WHAT DID YOU DO LAST TIME

8 CK TO SEE IF THE CUST IS A 2 FOOTED DRIVER

9 TEST DRIVE W/ CUST AND TRY TO TAKE A SNAP SHOT

CAR IS BACK

TRIED TO DUP BUT WAS NOT ABLE TOO. ADJUSTED BRAKE SW

DID NOT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2966520	TOMP	02/09/2010	DAVEM	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA DTC 112 & 83	DEALER CAN'T DUPLICATE; CHECK G302		
U0122	F CAN MALF VSA-PCM COMM	ResIn Source:	None	Date:
		Status:	N/A	Mileage: 64,006
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18585E	Err:
Dir Cont: STEVE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (913) 782-3636	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: SHAWN WAKEMAN			Doors: 5DR	WD:
Parts Mgr: JOSEPH BOX			Fact: LINCOLN	Country: USA
Dir Name: FRANK ANCONA HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
1000 NORTH ROGERS ROAD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
OLATHE KS 66062			Engine #: J35A61404286	Trans #: BVGA7015567
Phone: (913) 782-3636	Fax #: 9138299031		Em Type: KA	
DPSM: MICHAEL WEHMEIR	Zone/Dist: 08K		RO #: 401557	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

2/9/2010 11:49:18 AM TOMP

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA
- 4
- 5 WERE INDICATORS ON TODAY?
- 6 DTCs?
- 7 CLEAR DTCs; DO THEY RESET FOR YOU?
- 8 WHEN DID PROBLEM START?
- 9 CRASH DAMAGE/REPAIRS OR A/M ACCESSORIES?
- 10 OTHER ELECTRICAL COMPLAINTS?
- 11 BATTERY?
- 12 CHECK G302
- 13 CHECK POWER/GROUND SYSTEMS FOR VSA SYSTEM.
- 14 MAKE SURE BATTERY IS GOOD, VOLT DROP TEST THE CABLES, CHECK CONNECTIONS AND TERMINATIONS.
- 15 REVIEW "CASES" AND "KBs"

VSA, ABS BRAKE LIGHTS ARE ON. CODE 83 ECM-PCM RELATIN FAILURE. WAS ON 5000 MILES AGO SAME CODE. CLEARED AND IT WILL NOT RECODE.

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: 83]

STEVE:
NO
YES 83 AND 112
NOT SO FAR.
BEEN A WHILE AGO.
NONE
NONE
CHECKED OK WITH ED18

2/10/2010 6:22:15 AM DAVEM

- 16
- 17 SEE ETM PAGES 15-19 AND 15-20. HAVE YOU CHECKED ALL P-FITS BTTWN THE TWO UNITS?
- 18 WGGL CHECKED?
- 19 HOW CAN YOU GET IT TO CODE?
- 20 WELL. IF YOU HAVE DONE ALL OF THE ABOVE, SWAP A KG PCM NEXT, BUT MY FEELING IT'S GONNA BE A HRNSS RELATED ISSUE

DID ALL OF THE ABOVE AND CHECKED ALL THAT TOM ASKED, BUT IT STILL CODES VSA DTC 83 AND PCM DTC U0122. I THINK I NEED TO RPLC THE PCM

YES

YES
DRIVING IT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3114587	DEAND	02/04/2011	DEAND	3

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 25-1	FBK:REPLACED YAW SENSOR		
		ResIn Source:	Feedback forms	Date: 08/02/2011
		Status:	N/A	Mileage: 105,325
		Remarks / Requestor:		FE Status:

Dealer #: Dir Cont: JONATHAN Serv Ph: (732) 985-8444 Serv Mgr: Parts Mgr: IVAN GUANILL Dir Name: OPEN ROAD HONDA 50 ROUTE 1 EDISON NJ 08817 Phone: (732) 985-8444 Fax #: 7328394713 DPSM: BILL HALLSWORTH Zone/Dist: 05G Previous Dealer/Contact Date	TZ: EST Training %: Extn:	VIN: 5FNYF18505E [REDACTED] Err: Year: 2,005 Model: PILOT Tran: 5AT Trim: EX-L Doors: 5DR WD: Fact: LINCOLN Country: USA Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61404829 Trans #: BVGA7016849 Em Type: KA RO #: 424905 Case Type: Technical W.O. #:
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Tech Line Suggests

Information from Dealer

2/4/2011 12:20:07 PM DEAND	
1 ORIGINAL COMPLAINT 2 ISIS SEARCH CRITERIA 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT? 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED? 5 ANY AFTER MARKET ACCESSORIES INSTALLED? 6 NEED TO LOOK AT G302. WE HAVE FBK ON A FEW WITH LOOSE OR FRAYED GROUND. CHECK CONNECTOR AND PIN FIT IF ALL GOOD REPLACE YAW SENSOR. FBK PLEASE	VSA LIGHT ON - 25-1 YAW SENSOR - INTERMITTANT -- CANNOT RELIABLY DUPLICATE [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:] [KEYWORD: VSA] YES NO NO OK THANKS
2/17/2011 5:05:25 AM DEAND	
7	FBK:REPLACED THE YAW SENSOR ASSBLY AND PROB DID NOT RETURN HAPPY HAPPY THANKS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2448061	RAYD	09/17/2007	KEITHC	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODES 61,66, 68 AND 112	BRK SWITCH ADJ?;CHECK BRAKE PRESSURE HOT		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 44,540
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18615B	Err:
Dir Cont: MICHAEL	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (865) 218-5410	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: RANDY JONES			Doors: 5DR	WD:
Parts Mgr: DAVID ROSS			Fact: LINCOLN	Country: USA
Dir Name: WEST SIDE HONDA 10117 PARKSIDE DRIVE KNOXVILLE TN 37922			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (865) 218-5410	Fax #: 8652185424		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: ERIN BAILEY	Zone/Dist: 07B		Engine #: J35A61404922	Trans #: BVGA7017107
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 308611	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

9/17/2007 1:22:14 PM RAYD

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 WHAT WERE THEY DOING WHEN THIS HAPPENS?
- 5 TURNING ? BRAKING?
- 6 THE 66 AND 68 COULD HAVE BEEN CAUSED BY A LEFT FOOT BRAKER, YOU WILL NEED TO DUPLICATE THE PROBLEM BEFORE REPLACING ANY PARTS, SO START BY HEATING THE BRAKES UP (HOT LAPS), THEN PUT THE TRANS IN PARK AND CHECK BRAKE PRSSR WITH THE HDS, SHOULD HAVE LESS THAN 0.52 VOLTS

Information from Dealer

VEHICLES ABS ACTIVATING WITH OUT APPLYING BRAKE, VSA LIGHT CAME ON. VSA CODES 61, 66, 68, 112
NO
CODES DONT COME BACK
DRIVING STRAIGHT DOWN THE ROAD
JUST DRIVING THROUGH A INTERSECTION

9/24/2007 10:05:47 AM KEITHC

- 7
- 8 CODES
- 9 ABLE TO DUP
- 10 VSA LIGHT FLASHING
- 11 CUST DRIVING IN LOW TRACTION SITUATION

RANDY JONES, S/M
61, 66 68 112,
NO, WORKS NORMALY ON T/DRIVE
WILL HAVE TO ASK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2872815	CHRISR	07/28/2009	CHRISR	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA PROBLEM 61-1, 66-1, 112-1	MODULATOR?; CK PWR/GND, TRY TO DUP>REPLACE MOD
		ResIn Source: None Date:
		Status: N/A Mileage: 44,046
		Remarks / Requestor: FE Status:

Dealer #: Dir Cont: KEITH DAVIS Serv Ph: (321) 984-4224 Serv Mgr: JOE PORTER SR. Parts Mgr: MIGUEL VILLA Dir Name: SOUTHEASTERN HONDA 3125 DIXIE HWY N.E. PALM BAY FL 32905 Phone: (321) 984-4224 Fax #: 3217686144 DPSM: MAURICE NARBONA Zone/Dist: 07L Previous Dealer/Contact Date	TZ: EST Training %: Extn:	VIN: 5FNYF18515E [REDACTED] Err: Year: 2,005 Model: PILOT Tran: 5AT Trim: EX-L Doors: 5DR WD: Fact: LINCOLN Country: USA Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61405332 Trans #: BVGA7018420 Em Type: KA RO #: 294799 Case Type: Technical W.O. #:
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Tech Line Suggests

Information from Dealer

7/28/2009 12:06:16 PM CHRISR	
1 ORIGINAL COMPLAINT	VSA CAME ON AND COULD NOT MOVE HER CAR
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3 WHAT HAPPENED	SHE HEARD A GRIND NOISE AND CAR WOULDNT MOVE
4 CODES	61-1, 66-1, 112-1
5 CK PIN FIT, CONNECTOR TO MOD	OK
6 CK PWR/GND SOURCES AND TRY TO DUP AND TAKE SNAPSHOT IF POSSIBLE	OK
7 HAVE A COUPLE OF CASES WITH SIMLAR CODES THAT WERE FIXED BY REPLACING MODULATOR	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2644499	TOMP	07/07/2008	TOMP	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA DTCs 25,41,61,68,BRK LOCKS	FAULTY GROUND; CHECK G302		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 57,602
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF186X5E	Err:
Dir Cont: SCOTT ELLER	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (336) 584-4870	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: BARRY TURNEY			Doors: 5DR	WD:
Parts Mgr: MICHAEL MEACHAM			Fact: LINCOLN	Country: USA
Dir Name: BURLINGTON HONDA 2920 SOUTH CHURCH ST. BURLINGTON NC 27215			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (336) 584-4870	Fax #: 3365843092		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: SCOTT MUDLIN	Zone/Dist: 06L		Engine #: J35A61405410	Trans #: BVGA7018505
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 421815	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 7/7/2008 6:05:53 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5 WHEN DID PROBLEM START?
 - 6 CRASH DAMAGE/REPAIRS OR A/M ACCESSORIES?
 - 7 HOW CAN I HELP?
 - 8 BATTERY VOLTAGE/CONDITON?
 - 9 CHECK G302, IT'S MENTIONED NUMEROUS TIMES AS A FOUND PROBLEM FOR ALL OF THIS CAR'S CODES.
 - 10 CHECK BATTERY, CONDITION, CONNECTIONS, PINFITS, ETC.
 - 11 CHECK VSA UNIT POWER/GROUND SYSTEMS, CONNECTIONS, PINFITS AND TERMINATIONS; CHECK G302.
 - 12 REFER TO HSN 8/07
 - 13 DO S/M TROUBLESHOOTING FOR DTCs STORED.

Information from Dealer

VSA LIGHT COME ON VEH BRAKES AND GAS PEDEL FEELS DIFFERENT. CODES 25-1 61-1 41-1 68-1
 NO
 SCOTT:
 NO
 UNKNOWN
 DON'T KNOW
 SERVICE WRITER SAID TO CALL FIRST.
 HAVE NOT DONE, TOLD TO CALL FIRST.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3248509	DAVEM	01/25/2012	DAVEM	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA APPLIES SELF	BATT CABLES?; V-DROP
		Resin Source: None
		Status: N/A
		Remarks / Requestor:
		Date: Mileage: 132,574
		FE Status:

Dealer #: Dir Cont: TIM WRIGHT Serv Ph: (936) 760-2446 Serv Mgr: MARK MILLER Parts Mgr: RON HORNE Dir Name: STREATER-SMITH HONDA 311 INTERSTATE45 SOUTH CONROE TX 77301 Phone: (936) 760-2446 DPSM: VERNON SAGE Previous Dealer/Contact	TZ: CST Training %: Extn: Fax #: (936) 523-2379 Zone/Dist: 03C Date	VIN: 5FNYP18645E Year: 2,005 Tran: 5AT Doors: 5DR Fact: LINCOLN Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61405696 Em Type: KA RO #: 465221 Case Type: Technical W.O. #:	Err: Model: PILOT Trim: EX-LRES WD: Country: USA Trans #: BVGA7019072
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Tech Line Suggests

Information from Dealer

1/25/2012 3:46:06 PM	DAVEM
1 ORIGINAL COMPLAINT 2 ISIS SEARCH CRITERIA 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT? 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED? 5 ANY AFTER MARKET ACCESSORIES INSTALLED? 6 DUP? 7 CODES 8 ANY PRVS CHRASH DMG OR REPAIRS? 9 V-DROP THE BATT CABLES AND CHECK THERE CONNECTIONS	WHEN DRIVING AT 45 OR ABOVE THE VEHICLE ACTS LIKE IT IS APPLYING THE FRONT BRAKES. IT HAS DONE IT TO ME AT ABOUT 45 AND AT ABOUT 53 MPH. CAN NOT TAKE SNAPSHOTS FROM ABS BECAUSE COMMUNICATION STOPS AT 30MPH. TOOK SOME SNAPSHOTS IN VTM 4. DID NOT SHOW ANYTHING ABNORMAL. IT APPLIES THE BRAKES VERY HARD AND ON A WET ROAD WILL MAKE YOU SKID. HAS CODES IN SEVERAL SYSTEMS. [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:] [KEYWORD: BRAKE] YES A/T P0872; PGMT P0700; VTM-4 44-1; ABS 61-1, 68-1, 112-1; NONE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2599600	RUDYG	04/22/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 26-1, 21-2	GROUND?; CK G302, MON WHL SPEEDS W/HDS		
2400	VTM 4 CODE 44-1			
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 52,027
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18685E	Err:
Dir Cont: JUSTIN DATAVS	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (773) 889-9090	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: ROBERT JASKOLSKI			Doors: 5DR	WD:
Parts Mgr: ROY HAGEN			Fact: LINCOLN	Country: USA
Dir Name: MC GRATH CITY HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
6720 WEST GRAND AVENUE			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
CHICAGO IL 60707			Engine #: J35A61406899	Trans #: BVGA7021511
Phone: (773) 889-9090	Fax #: 7738364777		Em Type: KA	
DPSM: TIA BATTLE	Zone/Dist: 08F		RO #: 74039	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

<p>4/22/2008 11:20:39 AM RUDYG</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3 WHAT CODES DO YOU HAVE?</p> <p>4 DO CODES CLEAR?</p> <p>5 HAVE YOU LOOKED AT DATA LIST FOR VSA AND CK'D LAT ACCEL SENSOR READING?</p> <p>6 WHL SPEEDS?</p> <p>7 CK GROUND G302, CK WHEEL SPEED AND LOOK FOR ANY ERRATIC SIGNALS WITH HDS.</p> <p>8 AS FAR AS TPMS, SWAP INITIATOR LEFT TO RIGHT AND MOVE TIRE FRONT TO BACK. WAIT FOR RECODE AND SEE IF IT FOLLOWS INIT OR WHEEL OR STAYS AT RIGHT REAR TO DETERMINE WHERE TO LOOK NEXT</p>	<p>CUST STATES THAT WHEN DRIVING FOR OVER 10 MINUTES THE VSA, TPMS, AND TIRE PRESSURE LIGHT ALL COME ON AND WILL STAY ON UNTIL THE VEHICLE IS SHUT OFF.</p> <p>NO</p> <p>VSA 26-1, 21-2, VTM 44-1 AND TPMS LOW PRESSURE CODES AND TRANSMISSION CODES</p> <p>ALL VSA AND VTM CODES CLEARED AND TPMS CODES CLEARED. ONLY CODE THAT CAME BACK ON IT TPMS TRANSMISSION CODE FOR RR WHEEL.</p> <p>YES, IT IS 2.48V WHEN STILL</p> <p>DID NOT CK</p> <p>OK</p> <p>OK</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2807912	DAVIDK	04/20/2009	RAYD	11

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA ACTIVATION 25-1 CODE	REPLACE YAW SENSOR, CHK PIN FITS
	Resin Source: None	Date:
	Status: N/A	Mileage: 53,782
	Remarks / Requestor:	FE Status:

Dealer #: Dir Cont: MIKE Serv Ph: (540) 381-3200 Serv Mgr: MIKE WILLIAMS Parts Mgr: RICKY THOMPSON Dir Name: DUNCAN'S HOKIE HONDA 2040 ROANOKE STREET CHRISTIANSBURG VA 24073 Phone: (540) 381-3200 Fax #: 5403813230 DPSM: MONROE NUTE Zone/Dist: 06G Previous Dealer/Contact Date	TZ: EST Training %: Extn:	VIN: 5FNYF18615E [REDACTED] Err: Year: 2,005 Model: PILOT Tran: 5AT Trim: EX-LRES Doors: 5DR WD: Fact: LINCOLN Country: USA Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61407092 Trans #: BVGA7022776 Em Type: KA RO #: Case Type: Technical W.O. #:
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Tech Line Suggests

Information from Dealer

4/20/2009 11:51:15 AM DAVIDK
1 (NEW CONTACT THAT WAS LOST)
2 HOW MANY TIMES
3 SEND IN SNAP SHOT. STAND STILL THEN ACELL TO 25-28 THEN BACK TO STOP. WILL REVIEW AND CALL BACK

4/20/2009 1:03:22 PM DAVIDK
4 HAVE NOT RECEIVED SNAP SHOT YET

4/20/2009 3:09:02 PM DAVIDK
5 HAVE NOT RECEIVED SNAP

4/21/2009 9:15:55 AM JOHNB
6 RECEIVED SNAP SHOT VIA TECH LINE
EMAIL;FORWARDED TO REQUESTOR: DAVIDK

4/21/2009 9:36:59 AM DAVIDK
7
8 WHEN SNAP SHOT WAS TAKEN WHERE YOU TURNING
9 DID YOU SPIN THE WHEELS. TCS WAS ACTIVATING
10 WHEN CUST STAES THIS HAPPEN WAS THE ACTIVATION TRINGLE COMING ON
11 NEED A HIGH SPEED SNAP SHOT W YAW LAT ACELL AND WHEEL SPEES. GO IN A STRIGHT LINE FROM 0 TO 25 THEN BACK DOWN

4/21/2009 11:47:16 AM TOMP
12
13
14 SEE LINE 11

4/21/2009 1:30:18 PM JOHNB
15 RECEIVED SNAP SHOT VIA TECH LINE
EMAIL;FORWARDED TO REQUESTOR: DAVIDK

4/21/2009 2:15:49 PM DAVIDK
16 SNAP SHOT SHOWES NORMAL WHEEL SPEED. LITTLE STEERING WHEEL INPUT
17 CK CONNECTIONS C303. IF NO BENT PINS ARE FOUND REPALCE MODULATOR

5/5/2009 10:25:33 AM GARYR
18
19 CHK G302
20 CHK BAT CONN AND G1
21 CHK YAW ON THE DATA LIST AND WIGGLE CONN CHK FREEZE DATA YAW SHOULD BE ABOUT 2.5V ON FLAT GROUND. CHK G302 AND CRIMPS CHK P47 AND P32 AT MOD CHK REF VOL AND PIN FIT AT YAW P2 VOL DROP P4 AND CHK PIN FIT IF NTF REPL YAW SENSOR AND DO MEM

5/13/2009 3:35:43 PM RAYD
22 LOOKING AT THE SNAPSHOT, I SEE THE VEHICLE IS GOING STRAIGHT BY THE YAW, LAT AND 4 WHEEL SPEEDS, THE SAS IS READING 316 DEGREES, THIS WOULD BE A PRETTY SHARP RT TURN, WE SHOULD START LOOKING AT THE STEERING ANGLE SENSOR TO MAKE SURE IT IS WORKING CORRECTLY IF THE CALL COMES BACK.

CUST STATES THE CAR WILL SELF APPLY THE BRAKES THEN SLOW DOWN. HAVE TO CYCLE IGN SW TO GET IT RELEASED. WE HAVE NOT REPRODUCED ON TEST DRIVE. HAVE CODE 25-1 IN SYSTEM. CLEANED GROUND. CAR STILL RETURNED
FOR CUST HAS HAPPENED MULT TIMES. WE HAVE NOT REPRODUCED. TRIED DIFFERENT THINGS. CUST RETURNS

CB TO TECH
YES I LEFT THE DEALER THEN WENT AROUND THE BLOCK DONT THINK SO
YES.

MIKE:
WHAT SENSORS DID HE SAY TO SS?

HAD TO PULL OUT IN TRAFIC

REPLD MOD AND BACK WITH CODE 25
YES, SANDED
GOOD

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3207949	TROYS	10/18/2011	TROYS	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 51	MOD; REPLACE		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 51,544
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 5FNYF18565E	Err:
Dir Cont: GUNARD	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (503) 255-8345	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN GERACI			Doors: 5DR	WD:
Parts Mgr: KEITH GEORGE			Fact: LINCOLN	Country: USA
Dir Name: RON TONKIN HONDA 300 S.E. 122ND AVENUE PORTLAND OR 97233			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (503) 255-8345	Fax #: (503) 408-4392		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: JASON RUST	Zone/Dist: 02C		Engine #: J35A61408975	Trans #: BVGA7028044
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 200048	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

<p>10/18/2011 2:45:47 PM TROYS</p> <ol style="list-style-type: none"> 1 ORIGINAL COMPLAINT 2 ISIS SEARCH CRITERIA 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT? 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED? 5 ANY AFTER MARKET ACCESSORIES INSTALLED? 6 REPLACE THE MOD 	<p>VSA CODE 51[HARD CODE] POWER AND GROUND ARE AVAILABLE [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:] [KEYWORD: VSA] YES FOLLOVED TS AND IT IS THE MOD YES NO</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2499119	TOMP	11/26/2007	ROBERTH	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA DTC 68	MSG: REPL VSA MODULATOR		
		Resln Source:	Message center	Date: 11/30/2007
		Status:	N/A	Mileage: 45,502
		Remarks / Requestor:		FE Status:

Dealer #:		TZ:	EST	VIN: 5FNYF18695E	Err:
Dir Cont:	DUANE LANGLEY	Training %:		Year:	2,005
Serv Ph:	803-691-8500	Extn:		Tran:	5AT
Serv Mgr:	BRENT SAWYER			Doors:	5DR
Parts Mgr:				Fact:	LINCOLN
Dir Name:	MIDLANDS HONDA 124 KILLIAN COMMONS PK COLUMBIA SC 29203			Desc:	PILOT 5DR EX-L RES 6CYL 255.0 HP
Phone:	(803) 791-5660	Fax #:	8039364889	WhtBdy:	P/S, SUN ROOF, ABS, AIR BAG,
DPSM:	JOHN KERRIGAN	Zone/Dist:	06N	Engine #:	J35A61410073
Previous Dealer/Contact		Date		Trans #:	BVGA7031101
				Em Type:	KA
				RO #:	335161
				Case Type:	Technical
				W.O. #:	

Tech Line Suggests

Information from Dealer

<p>11/26/2007 8:17:09 AM TOMP</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3 PREVIOUS REPAIR DESCRIPTION</p> <p>4</p> <p>5 CAN YOU DUPLICATE THE COMPLAINT?</p> <p>6 FOLLOW S/M TROUBLESHOOTING?</p> <p>7 HOW CAN I HELP?</p> <p>8 AND HAVE YOU COMPLETED THE T/S?</p> <p>9 CHECK BRAKE SWITCH AND PEDAL ADJUSTMENTS; IF VSA IS SEEING PRESSURE AND NO BRAKE SW INPUT. THE VSA MODULATOR IS FAULTY.</p> <p>11/30/2007 7:47:25 AM ROBERTH</p> <p>10 MSG</p>	<p>DTC 68-1 BRAKE LIGHT SWITCH. INSTALLED NEW SWITCH. CODE REAPPARED AND THE BRAKES WILL ACTIVATED WHEN SLOWING DOWN AND THEN YOU CANT ACCELERATE UNLESS YOU SHUT THE CAR DOWN AND RESTART. PROBLEM IS INTERMITTENT. BOOKS SAID TO SUB. A KNOWN GOOD PCM FIRST.</p> <p>YES</p> <p>INSTALLED BRAKE SWICTH AND CLEARED CODES</p> <p>DUANE</p> <p>SOME TIMES.</p> <p>YES</p> <p>SAYS SWAP/REPLACE PCM.</p> <p>NO, CAR OUT OF WARRANTY; WANTED TO CHECK WITH YOU FIRST.</p> <p>REPL VSA MODULATOR</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2963795	CHRISV	02/03/2010	CHRISV	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 68	VSA MOD; REPLACE		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 48,705
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18505E	Err:
Dir Cont: PHILLIP WILLIAMS	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (205) 491-8484	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: PHILLIP PUTMAN		Doors: 5DR	WD:
Parts Mgr: GREG THOMAS		Fact: LINCOLN	Country: USA
Dir Name: SERRA HONDA		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
1813 ENSLEY AVENUE	AL 35218	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
BIRMINGHAM		Engine #: J35A61410118	Trans #: BVGA7030258
Phone: (205) 491-8484	Fax #: (205) 491-8729	Em Type: KA	
DPSM: VAN CROCKER	Zone/Dist: 07C	RO #: 149997	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/3/2010 7:53:18 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ISIS SEARCH CRITERIA
 - 4 WHAT CODE
 - 5 DID THE CUST JUST RECENTLY PURCHASE THIS CAR
 - 6 ANY OTHER CODES
 - 7 REPLACE THE VSA MOD

Information from Dealer

VSA LIGHT COMES ON AND BRAKES ACTIVATE WHILE DRIVING

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT: PARKING BRAKE][KEYWORD:]

68. WE REPLACED THE BRAKE SW AND THE CUST TOOK THE CAR, IT RECODED FOR THEM. I CAN NOT GET IT TO CODE

NO

WHEN IT FIRST CAME IN IT HAD SOME INTERNAL CODES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3132016	RAYD	03/23/2011	RAYD	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 61, 64 66 112	BATTERY?;MODULATOR?; VERIFY PWR/GRND TO MODULATOR		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 39,665
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYP185X5E	Err:
Dir Cont: COLIN KEPNER	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (312) 628-4400	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: ANDREW ZAJAC			Doors: 5DR	WD:
Parts Mgr: KEITH SUDIE			Fact: LINCOLN	Country: USA
Dir Name: FLETCHER JONES HONDA 1100 NORTH CLARK ST. CHICAGO IL 60610			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (312) 628-4400	Fax #: (312) 944-0149		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: WILLIAM MCKEE	Zone/Dist: 08D		Engine #: J35A61411174	Trans #: BVGA7035102
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 341699	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

<p>3/23/2011 11:08:06 AM RAYD</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 ISIS SEARCH CRITERIA</p> <p>3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?</p> <p>4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>5 ANY AFTER MARKET ACCESSORIES INSTALLED?</p> <p>6 THIS IS A VERY SHORT TRIP DRIVER, HOW'S THE BATTERY?</p> <p>7 AND THE DTC'S COME RIGHT BACK?</p> <p>8 VERIFY POWER AND GROUND AT THE MODULATOR, IF OK, MODULATOR MUST BE THE CAUSE</p>	<p>VSA DTC'S ARE 61, 64, 66, 112. 64 RESETS IMMEDIATELY. ALL OTHER CODES DO NOT HAVE A CHANCE TO SET. CIRCUIT TESTING PER S/M FOR DTC 64 SEEMS TO INDICATE A BAD MODULATOR AND THE HARNESS TESTS IDENTICAL TO ANOTHER PILOT. ANY KNOWN ISSUES WITH THE VSA MODULATOR ON THIS VEHICLE?</p> <p>[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]</p> <p>[KEYWORD: 64]</p> <p>YES</p> <p>NO</p> <p>NO</p> <p>ITS GOOD, CHECKED WITH THE GR8</p> <p>YES</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3271404	CHRISR	03/28/2012	CHRISR	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 25-1	MOD?, VFY SNSR INPUT V, REPLACE		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 98,864
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18615E	Err:
Dir Cont: PHIL CILLI	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (843) 689-2880	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: JAMES FROST			Doors: 5DR	WD:
Parts Mgr: JEFFREY KOHLER			Fact: LINCOLN	Country: USA
Dir Name: Hilton Head Honda			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
161 FORDING ISLAND ROA			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
BLUFFTON SC 29910			Engine #: J35A61411687	Trans #: BVGA7037967
Phone: (843) 689-2880	Fax #: (843) 815-0339		Em Type: KA	
DPSM: TRACY GARNEAU	Zone/Dist: 07G		RO #: 134677	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

<p>3/28/2012 12:20:03 PM CHRISR</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 ISIS SEARCH CRITERIA</p> <p>3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?</p> <p>4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>5 ANY AFTER MARKET ACCESSORIES INSTALLED?</p> <p>6 CK DATALIST, ALL 3 ARE 2.5V SITTING STILL</p> <p>7 THEN HARD ISSUE, DATALIST NEXT, ROCK CAR WHILE WATCHING DATA</p> <p>8 I SUSPECT THE MOD OF ACTING UP</p>	<p>CUSTOMER STATES VEHICLE WILL INTERMITTANTLY PULL OR SLOW DOWN WITH NO DRIVER INPUT. VSA STORED AND VTM-4 CODE 44-1</p> <p>[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]</p> <p>[KEYWORD: KNOCK]</p> <p>Y</p> <p>N</p> <p>N</p> <p>OK, CODE TRIPS RIGHT AWAY</p> <p>OK</p> <p>OK</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2769182	RUDYG	02/04/2009	PAULI	7

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA ACTIVATES, CODE 68	MODULATOR?; REPLACE	
		Resin Source: None	Date:
		Status: P HMA	Mileage: 69,379
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18585E	Err:
Dir Cont: STEVE SPACEK	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (785) 843-0550	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: LARRY WHITSON			Doors: 5DR	WD:
Parts Mgr: CURT MILLER			Fact: LINCOLN	Country: USA
Dir Name: JACK ELLENA HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
2112 WEST 29TH TERRACE			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
LAWRENCE	KS 66047		Engine #: J35A61411935	Trans #: BVGA7037285
Phone: (785) 843-0550	Fax #: 7858433680		Em Type: KA	
DPSM: MICHAEL WEHMEIR	Zone/Dist: 08K		RO #: 189670	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

2/4/2009 9:37:11 AM RUDYG

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 HOW SEVERE IS BRAKING?
- 4 ANY ACCIDENT DAMAGE ON THIS CAR?
- 5 CHECK FOR AFTERMARKET TRAILER HITCH WIRING.
WE WANT TO MAKE SURE WE DON'T GET A BRAKE SWITCH INPUT WITH ANYTHING EXCEPT BRAKE PEDAL
- 6 I ALSO WANT YOU TO REPL THE VSA MODULATOR
- 7 (PEND TO PAULI)

Information from Dealer

WHILE DRIVING AT ANY SPEED THE VEHICLE WILL APPLY THE BRAKES ITSELF RANDOMLY. HAS VSA CODE 68-1 STORED. REPLACED BRAKE SWITCH TO NO AVAIL. BRAKE SWITCH CIRCUIT CHECKS GOOD. AFTER CLEARING LIGHT IT WILL BE FINE FOR AWHILE THEN MESS UP AGAIN, BUT THE LIGHT WON'T KICK ON TILL LATER, THEN THE PROBLEM STOPS.

- NO
- VERY BAD, HITS PRETTY HARD
- NO
- OK

- OK

2/4/2009 10:19:37 AM PAULI

8 WILL P/U

2/4/2009 10:35:25 AM PAULI

9 FAXED SHIP REQUEST

2/12/2009 4:19:03 PM PAULI

10 VSA MOD RCVD-FRWD>RUDY

4/14/2009 4:18:18 PM PAULI

11 VSA FRWD>HMA, BILL KELLEY

A/B 636073119840

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2393003	KENE	07/10/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA MODULATES ON LIGHT TURNS	BODYSHOP REPAIR; CK POWER AND GROUNDS		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 31,219
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18545B [REDACTED]	Err:
Dir Cont: MARK SMITHERS	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (205) 823-3333	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: RUDY ARVIZU			Doors: 5DR	WD:
Parts Mgr: CHRIS ABSTON			Fact: LINCOLN	Country: USA
Dir Name: TAMERON HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
1675 MONTGOMERY HWY			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
BIRMINGHAM AL 35216			Engine #: J35A61414143	Trans #: BVGA7045758
Phone: (205) 823-3333	Fax #: (205) 443-7656		Em Type: KA	
DPSM: VAN CROCKER	Zone/Dist: 07C		RO #: 393515	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

7/10/2007 12:44:07 PM KENE

- | | |
|-------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>1</p> <p>2 CHECK GROUND AT TRANS AND G1, USE A 10 AMP FUSEABLE LINK THE CHECK POWER AND GROUND TO VSA MODULATOR.</p> | <p>AFTER REPLACING BURNT WIRE HARNESS AND VSA UNIT DUE TO BODY SHOP REPAIRS-VSA ACTIVE LIGHT WILL COME ON AND VSA ACTIVATES IN VERY SLIGHT TURNS-ENGINE POWER CUTS OUT TOTALLY UNTILL CAR STRAIGHTENS UP-THEN ACCELERATES NORMALLY. VSA UNIT WAS WAS SET TO NEUTRAL POSISITION.</p> |
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2475629	CHRISV	10/23/2007	RUDYG	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 86-1	WRONG PCM; CK P/N		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 35,630
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18675E	Err:
Dir Cont: MICHAEL SMITH	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (304) 768-1251	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: DAVID ABARE			Doors: 5DR	WD:
Parts Mgr: KENT NICHOLS			Fact: LINCOLN	Country: USA
Dir Name: LESTER RAINES HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
5102 MAC CORKLE AVE SW			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
SOUTH CHARLESTO	WV 25309		Engine #: J35A61416830	Trans #: BVGA7058782
Phone: (304) 768-1251	Fax #: 3047682428		Em Type: KA	
DPSM: DAVID STELTER	Zone/Dist: 04K		RO #: 373225	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

10/23/2007 6:20:58 AM	CHRISV
1 ORIGINAL COMPLAINT	VSA LIGHT ON DTC 86-1
2 PREVIOUS REPAIRS OR PARTS REPLACED?	YES
3 PREVIOUS REPAIR DESCRIPTION	REPLACED VSA MODULATOR
4	CAR IS FROM A BODY SHOP. THEY REPLACED THE ENG HARNESS. CAME IN W/ CODE 86. REPLACED MOD AND NC NOT SURE
5 P/N	YES
6 WAS THE REPLACED	
7 CK P/N OF BOTH	
12/14/2009 10:40:17 AM	RUDYG
8 12/14/2009 10:40:34 AM RUDYG(CALLED DLR)	(JOE, SERVICE ADVISOR)
9 CALLING FOR INFO ON FIX FOR A CAR YOU GUYS WORKED ON BACK IN 07 (GAVE VIN AND RO DATE)	THAT WAS DONE THRU OUR BODY SHOP. I DOESN'T GIVE ME MUCH INFO HERE. JUST SAYS WE REPL'D MODULATOR, HARNESS AND ECM
10 P/N SHOWN?	NO
11 THANKS FOR TRYING	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2563922	KENE	02/27/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA SELF CHECK NOISE	NORMAL SELF CHECK; VERIFY COMPLAINT		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 69,419
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18645E	Err:
Dir Cont: MICHAEL	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (940) 322-5451	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: YOSHI FUKASAWA			Doors: 5DR	WD:
Parts Mgr: GARY HEASTON			Fact: LINCOLN	Country: USA
Dir Name: PATTERSON HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
2510 OLD JACKSBORO HIG			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
WICHITA FALLS TX 76302			Engine #: J35A61417358	Trans #: BVGA7061771
Phone: (940) 322-5451	Fax #: (940) 687-8183		Em Type: KA	
DPSM: LD ANDRUS	Zone/Dist: 03E		RO #: 81435	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

2/27/2008 7:09:02 AM KENE

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 COMPARE TO LIKE
- 4 SELF CHECK
- 5 SOME NOISE IS NORMAL

Information from Dealer

CUST STATES THE IS A GRINDING NOISE AND VSA LIGHT COMES ON
 NO
 NOT NORMAL
 YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3216697	CHRISV	11/09/2011	CHRISV	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA 83-1 VTM 77-1	PCM?; REFER TO T-SHOOT
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 55,747
		Remarks / Requestor:
		FE Status:

Dealer #: Dir Cont: JOSHUA PRICE Serv Ph: (205) 823-3333 Serv Mgr: RUDY ARVIZU Parts Mgr: CHRIS ABSTON Dir Name: TAMERON HONDA 1675 MONTGOMERY HWY BIRMINGHAM AL 35216 Phone: (205) 823-3333 DPSM: VAN CROCKER Previous Dealer/Contact:	TZ: CST Training %: Extn: Fax #: (205) 443-7656 Zone/Dist: 07C Date:	VIN: 5FNYF18615E [REDACTED] Year: 2,005 Tran: 5AT Doors: 5DR Fact: LINCOLN Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61417766 Em Type: KA RO #: 572667 Case Type: Technical W.O. #:	Err: Model: PILOT Trim: EX-LRES WD: Country: USA Trans #: BVGA7063716
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Tech Line Suggests

Information from Dealer

11/9/2011 8:07:57 AM	CHRISV
1 ORIGINAL COMPLAINT	WHILE ACCELERATING FROM A STOP VEHICLE LOSES POWER AND VSA LIGHT FLASHES. 83-1 AND 77-1.
2 ISIS SEARCH CRITERIA	[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?	[KEYWORD: VSA]
4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?	CLEANED BATTERY CONN
5 ANY AFTER MARKET ACCESSORIES INSTALLED?	NO
6 DO THE CODES CLEAR	YES BUT RECODES A WEEK LATER
7 REFER TO T-SHOOT	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2536766	DAVEM	01/18/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	DTC'S 61-1, 68-1, 112-1 INTERM	LOW BATT?; KEEP CAR TO TRY AND DUP? SWAP BATT		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 27,086
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18695E	Err:
Dir Cont: DAVID HELPER	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (561) 844-5700	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: DAVID LEATHERMAN			Doors: 5DR	WD:
Parts Mgr: ANTONIO ROCHA III			Fact: LINCOLN	Country: USA
Dir Name: ED MORSE HONDA 3790 W. BLUE HERON BL. RIVIERA BEACH FL 33404			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
Phone: (561) 844-5700	Fax #: (561) 863-0655		Engine #: J35A61417846	Trans #: BVGA7063395
DPSM: OPEN POSITION	Zone/Dist: 07M		Em Type: KA	
Previous Dealer/Contact	Date		RO #: 50952	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

<p>1/18/2008 12:32:54 PM DAVEM</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3 PREVIOUS REPAIR DESCRIPTION</p> <p>4</p> <p>5 VRFY?</p> <p>6 CUST LEAVING A LIGHT ON?</p> <p>7 CHK ALL GROUNDS TO VSA?</p> <p>8 LET'S KEEP AND TRY AND DUP. SWAP THE BATT AND MON</p>	<p>VSA AND TPMS LIGHT COME ON INT. VEHICAL HAS A LISTOF DTCS,61-1, 68-1, 112-1, FOR ABS. 44-1 FOR VTM RELAY. AND TPMS 13-1,17-1, 32-1. THE BATTERY TESTSGOOD, CHECKED GROUND G302,SEEMS O.K. ALL TIRE PRE SSURE ARE GOOD.</p> <p>YES</p> <p>SAME 9/26/07</p> <p>WE CAN NEVER DUP AND ALL BATT AND UNIT CONNECTIONS ARE SOUND</p> <p>NEVER</p> <p>?</p> <p>YES</p> <p>OK</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2870974	KENE	07/24/2009	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA CODE 25	YAW RATE SENSOR; CK PIN FITS, G302
		Resin Source: None
		Status: N/A
		Remarks / Requestor:
		Date: Mileage: 69,638
		FE Status:

Dealer #: Dir Cont: LAWRENCE PARR Serv Ph: (803) 366-8161 Serv Mgr: CHRISTOPHER RICE Parts Mgr: ERIC HAWKINS Dir Name: HONDA CARS OF ROCK HILL 686 GALLERIA BOULEVARD ROCK HILL SC 29731 Phone: (803) 366-8161 DPSM: MARK SIMPSON Previous Dealer/Contact	TZ: EST Training %: Extn: Fax #: 8033278343 Zone/Dist: 06K Date	VIN: 5FNYF18675E Year: 2,005 Tran: 5AT Doors: 5DR Fact: LINCOLN Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61418583 Em Type: KA RO #: 174197 Case Type: Technical W.O. #:	Err: Model: PILOT Trim: EX-LRES WD: Country: USA Trans #: BVGA7066840
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Tech Line Suggests

Information from Dealer

7/24/2009 8:11:36 AM KENE 1 ORIGINAL COMPLAINT 2 PREVIOUS REPAIRS OR PARTS REPLACED? 3 CHECK PIN FITS AND G302 IF OK YAW RATE SENSOR	VSA LIGHT ON CODE 25-1 YAW RATE SENSOR FAILURE NO
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3065131	DAVIDK	10/05/2010	DAVIDK	1

Code **Original Complaint**
P 4230 VSA PROBLEM 25-1 MULT X

Probable Cause/Solution
SENSOR?; REPALCE

Resln Source: None

Date:

Status: N/A

Mileage: 76,238

Remarks / Requestor:

FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18695B [REDACTED]	Err:
Dir Cont: RICHARD	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (812) 232-5376	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: WILLIS BARNETT		Doors: 5DR	WD:
Parts Mgr: ROBERT RHOADES		Fact: LINCOLN	Country: USA
Dir Name: THOMPSON'S HONDA 101 SOUTH 1ST STREET TERRE HAUTE IN 47807		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (812) 232-5376	Fax #: (812) 232-1111	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: JEANNE ALTMILLER	Zone/Dist: 04E	Engine #: J35A61419495	Trans #: BVGA7068800
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 222432	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

10/5/2010 7:59:25 AM DAVIDK

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA

- 4

- 5 DIAG FROM S/M

- 6 CLEAN VSA GROUND. CONNECTIONS. TRY SENSOR

COSTER STATES THE VSA LIGHT IS ON, WHEN IT COMES ON THERE IS A GROANING NOISE THAT COMES FROM THE FRONT DRIVER SIDE AND THE VEHICAL PULLS LEFT WITH OUT APPYLING THE BRAKES

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]

[KEYWORD: VSA]

CODE 25-1 61-1 112IN THE SYSTEM LAST VISIT. THIS VISIT, THIS VISIT INTERMIT. WILL NOT RECODE UNTILL CUST GETS THE CAR. CAME IN TODAY W ONLY 25-1 WE CAN NOT REPRODUCE THE CODE. TEST DROVE 25 MILES. NOTHING

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2333620	STEVEN	04/25/2007	RUDYG	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATES ON ITS OWN	2/9: REPLACED VSA MODULATOR		
		ResIn Source:	Warranty	Date: 02/09/2009
		Status:	N/A	Mileage: 15,698
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18565E	Err:
Dir Cont: RYSZARD	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (312) 628-4400	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: ANDREW ZAJAC			Doors: 5DR	WD:
Parts Mgr: KEITH SUDIE			Fact: LINCOLN	Country: USA
Dir Name: FLETCHER JONES HONDA 1100 NORTH CLARK ST. CHICAGO IL 60610			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (312) 628-4400	Fax #: 3129440149		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: WILLIAM MCKEE	Zone/Dist: 08D		Engine #: J35A61420268	Trans #: BVGA7070349
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 196927	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 4/25/2007 1:06:10 PM STEVEN
- 1
 - 2 WERE YOU ABLE TO DUPLICATE?
 - 3 YES IT COULD HAVE
 - 4 GOOD JOB

Information from Dealer

CLIENT REPORTS ACTIVATION OF VSA WHILE DRIVING TROUBLE CODES IN SYSTEM 25-1 61-1 AND 112-1. THERE WAS ALSO A TROUBLE CODE IN PCM = P0462 NO, BUT I FOUND THE GROUND AT G302 WAS LOOSE, I CLEANED IT UP AND TIGHTENED THE GROUND, COULD THIS HAVE CAUSED THE PROBLEM? OK WELL I THINK ITS FIXED THEN THANKS

2/9/2009 10:17:26 AM RUDYG

- 5 02/9/2009 10:17:54 AM RUDYG (REVIEWED WARR CLAIMS)
- 6 FROM CLAIM; Labor: 413199 (BRAKE FLUID LEAK FROM ABS PUMP. S/B# 92-025) Contention: 03205 (CUSTOMER STATES THE ABS SYSTEM IS ACTING ABNORMAL SEE HISTORY/ANDY.) Failed Part: 57110-S9V-A61 (MODULATOR ASSY., VSA)

FROM CLAIM; REPLACED MODULATOR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2629919	KEITHC	06/11/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 27	REPLACE SAS		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 82,272
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	MST	VIN: 5FNYF18575E	Err:
Dir Cont: CHUCK DURHAM	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (303) 369-7800	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: BILL DOUD			Doors: 5DR	WD:
Parts Mgr: CRAIG REHBURG			Fact: LINCOLN	Country: USA
Dir Name: MILE HIGH HONDA 2777 SOUTH HAVANA DENVER CO 80014			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (303) 369-7800	Fax #: (303) 369-1554		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: JASON SCHER	Zone/Dist: 10C		Engine #: J35A61421454	Trans #: BVGA7072674
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 550104	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

6/11/2008 9:35:16 AM KEITHC

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 REPLACE SAS

D4 LIGHT FLASHING, VSA AND ! LIGHTS ON.
NO
VSA CODE 27, 2X

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3146825	TOMP	05/05/2011	TOMP	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA DTC 25	YAW SENSOR; G302, REFER TO HSN-07/08, REPAIR AS NEEDED		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 107,944
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18505B	Err:
Dlr Cont: KORI GARVIN	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (501) 327-2777	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: LANCE SMITH			Doors: 5DR	WD:
Parts Mgr: MARC SWANN			Fact: LINCOLN	Country: USA
Dlr Name: HONDA WORLD			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
450 E. DAVE WARD DRIVE			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
CONWAY AR 72032			Engine #: J35A61424919	Trans #: BVGA7078891
Phone: (501) 327-2777	Fax #: (501) 329-5689		Em Type: KA	
DPSM: AMY CLAWSON	Zone/Dist: 03F		RO #: 25973	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 5/5/2011 7:07:34 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6
 - 7 DTCs?
 - 8 CRASH DAMAGE, REPAIRS, OTHER ELECTRICAL REPAIRS?
 - 9 REVIEW "CASES" AND "KBs"
 - 10 SEVERAL CASES REPORT G302 LOOSE OR FAULTY.
 - 11 ONE YAW RATE SENSOR.
 - 12 SEVERAL MENTIONS OF CHECK C305 CONNECTION/PINFITS.
 - 13 ALSO REFER TO HSN-07/08

Information from Dealer

VSA LIGHT ON AT TIMES
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT: VSA CONTROL UNIT][KEYWORD:]
 YES
 NO
 NO
 KORI:
 DTC 25 RESETS WITH ENGINE RUNNING, CAR STOPPED.
 FRONT END CRASH DAMAGE; REPAIRED.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1571428	LANCEK	05/12/2005	PAULI	8

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 68	6/1: REPLACED BRAKE BOOSTER AND ITS FIXED		
		ResIn Source:	Spoke w/ Dealer	Date: 04/13/2010
		Status:	P HMA	Mileage: 1,080
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF185X5E [REDACTED]	Err:
Dir Cont: RON MCCLUNG	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (317) 299-3551	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JERRY KELLY		Doors: 5DR	WD:
Parts Mgr: DENNIS CLARK		Fact: LINCOLN	Country: USA
Dir Name: HONDA WEST		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
4701 WEST 38TH STREET	IN 46254	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
		Engine #:	Trans #:
Phone: (317) 299-3551	Fax #: 3172982745	Em Type: KA	
DPSM: JEANNE ALTMILLER	Zone/Dist: 04E	RO #:	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

6/3/2005	LANCEK	
1	05/12/05 11:20:29 ISIS:----->	VSA & TCS LIGHTS ON, CAR DRIVING LIKE BRAKES ON,
2		A/T TEMP LIGHT CAME ON, CAR GOING AT 5 MPH AT 3000
3		RPM
4	HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
5	THIS PROBLEM?----->	NO
6	05/12/05 11:21:14 LANCEK:----->	VSA CODE 68, CUST STATES THE CAR FEELS LIKR
7		IT'S DRAGING.
8	DUPLICATE?----->	THE CAR WAS TOWED IN, I JUST CHECKED THE
9		CODES.
10	CHECK ROTORS FOR HEATING, CHECK BRAKE	
11	SW ADJUSTMENT.	
12	PLEASE CALL BACK WITH FINDINGS.	
13	05/12/05 12:08:50 JOHNB:----->	CHECKED ROTORS FOR OVERHEATING,NO EVIDENCE OF
14		SUCH;BRAKE SWITCH ADJUSTMENT OK;SO TOLD TO
15		CALL HIM BACK WITH THIS INFO
16	OKK...NOT SURE HIS DIRECTIVE..DID YOU CHECK G302	
	FOR PAINT,POOR CONTACT,POOR VOLTAGE DROP	
17	HTL-INFO VSA, VTM4, PGM DTCs (CHECK G302 FOR	
	PAINT)	
18		NO
19	PLEASE CHK G302----->	WILL YOU PLEASE HAVE LANCE CALL ME BACK SINCE
20		HE REQUESTED I CB WITH THE RESULTS;I HAVE THE
21		FEELING HE WAS GOING TO DIRECT ME FURTHER
22	WILL PASS YOUR REQUEST,PLEASE CHK G302----->	WILL DO
23	PENED FOR CALLBACK PER TECH REQUEST,TO:	
	LANCEK	
24	05/13/05 12:39:54 ROSSL:----->	
25	TRANSFER TO GENERAL----->	
26	05/13/05 12:48:22 KENE:----->	RON, WE STILL CANT GET TO DUP
27	G302?----->	WE CLEANED IT
28	QUIZ CUST ABOUT TWO FOOTED DRIVER	
29	06/01/05 06:23:49 PETERL:----->	(CB)
30	WHAT DID YOU FIND----->	BRAKES WERE STICKING ON WE PULLED THE BOOSTER
31		VACUUM LINE AND IT RELEASED. WE REPLACED
32		THE BOOSTER AND CUSTOMER HAS NOT BEEN BACK
33	THANKS FOR INFO	
34	06/03/05 14:02:01 GARYS:PI, PLEASE HAVE THIS	
	BOOSTER SENT TO HMA STEPHEN WOODRY ASAP	
35	EMAILED TO HMA	
36	06/03/05 15:13:04PAULI:----->	FAXED SHIP REQUEST
37	06/13/05 09:39:07PAULI:----->	CLM #244133 (\$912.85/ PAID 5/19/05)
38		R&R 46400-S3V-A11 (BOOSTER)
39	06/13/05 09:49:31PAULI:----->	DENNIS
40		WE SENT PER A/B #7923-0067-6330

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2655695	RUDYG	07/23/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM, CODE 27-1	BODY SHOP ERROR?; CANCEL SLEEVE UPSIDE DOWN		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 43,486
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18585B	Err:
Dir Cont: BOB LEAMONS	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (501) 525-4565	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JEFFREY CORDER			Doors: 5DR	WD:
Parts Mgr: CAL JONES			Fact: LINCOLN	Country: USA
Dir Name: ORR HONDA OF HOT SPRINGS 4701 CENTRAL AVENUE HOT SPRINGS AR 71913			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (501) 525-4565	Fax #: 5015250872		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: AMY CLAWSON	Zone/Dist: 03F		Engine #: J35A61427405	Trans #: BVGA7083319
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 124070	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

7/23/2008 9:56:35 AM RUDYG

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 WHERE WAS CAR HIT?
- 4 I WOULD.
- 5 YOU ARE CORRECT. THAT ARROW GOES FACING UP. REPOSITION IT AND RECHECK FOR CODE. SUSPECT YOUR CODE 22-2 IN VTM 4 IS SEPERATE ISSUE. DIAG PER S/M

CODE 27-1, STEERING ANGLE SENSOR FAILURE AFTER ACCIDENT
NO
FRONT END. THERE ARE OTHER PROBLEMS WITH THIS VEH. IT HAS A VTM CODE 22-2 FOR WHL SPEED SENSOR RF. S/M SAYS TO CK FOR VSA CODES FIRST. DO I DO 27-1 CODE FIRST
I DID FIND THAT ARROW ON BODY SWITCH IS POINTING DOWN. WHEN YOU LOOK IN S/M FOR SAS REPLACEMENT IT DOESN'T SAY ANYTHING ABOUT THIS ARROW. I FOUND A PICTURE OF IT IN S/M PG 23-152
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3258038	JOHNB	02/20/2012	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA LIGHT ON, CODE 84-1	POSS MODULATOR, GV CHKS		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 110,918
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF185X5B0 [REDACTED]	Err:
Dlr Cont: ALEX HARRISON	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (919) 322-1000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CHARLES PRIER		Doors: 5DR	WD:
Parts Mgr: KENNETH WESTBROOK		Fact: LINCOLN	Country: USA
Dlr Name: LEITH HONDA		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
3940 CAPITAL HILLS DR		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
RALEIGH NC 27616		Engine #: J35A61427558	Trans #: BVGA7083514
Phone: (919) 322-1000	Fax #: 9198500412	Em Type: KA	
DPSM: SCOTT MUDLIN	Zone/Dist: 06L	RO #: 138842	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

2/20/2012 12:43:23 PM JOHN B

- 1 ORIGINAL COMPLAINT
- 2 ISIS SEARCH CRITERIA
- 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
- 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
- 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
- 6
- 7 DID YOU DO ALL DTC CK OR JUST VSA SYSTEM?
- 8 DO ALL DTC CHECK AND MAKE SURE NO U CODES IN PGM FI;IF ANY OTHER CODES,SEE IF RESET AND IF SO,DO RELATED TROUBLESHOOTING;IF NO RESET,ALSO SEE IF LAT/LONG/YAW ARE ALL ABOUT 2.5V AND IF SAS CHANGES WHEN YOU TURN WHL;OTHERWISE MAKE SURE VOLTAGE AND GROUND TO MODULATOR OK,CHK CONNECTIONS;POSS VSA MODULATOR

BODY SHOP CAR. VSA LIGHT WILL NOT GO OFF. CODE 84-1 STORED
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: EWR]
 YES
 NONE,JUST RT REAR BODY REPAIRS
 NONE
 CAR CAME FROM A BODY SHOP,REPAIRED IN RT REAR;VSA LIGHT ON CODE 84-1;TRIED TO PERFORM NEUTRAL MEMORIZATION AND IT FAILS;NOW LIGHT WILL NOT RESET,BUT VSA LIGHT STILL ON
 JUST VSA

2/20/2012 1:02:23 PM DAVID K

- 9
- 10
- 11
- 12 Z PHAZE
- 13 CK V ON SAS SENSOR GROUND. SHOULD BE LESS THEN .2V ANY TIME. CK V ON BLU/ORN WIRE. WHEN STEERING WHEEL STRIGHT AND TURNING. SEND IN SNAP SHOT

NO U CODES IN CAR.
 WILL NOT LEARN SENSOR NEUT. YAW LAT AND LONG ARE 2.5V.
 SAS MOVES WHEN TURING THE STEERING WHEEL
 Z PHAZE NOT ON DATA LIST

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3210140	RUDYG	10/24/2011	RUDYG	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 84-1	SENSOR INPUT?; CK DATA LIST		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 119,628
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18645E	Err:
Dir Cont: TIM ANNAN	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (610) 269-8200	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: ROBERT ALEXANDER			Doors: 5DR	WD:
Parts Mgr: JOHN SMALL			Fact: LINCOLN	Country: USA
Dir Name: ROBERTS HONDA 19 PARK LANE DOWNINGTOWN PA 19335			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (610) 269-8200	Fax #: (610) 269-1347		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: ANDREW MCGOWAN	Zone/Dist: 05J		Engine #: J35A61428604	Trans #:
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 493062	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

10/24/2011 1:51:27 PM RUDYG	
1 ORIGINAL COMPLAINT	VSA LIGHT ON. DTC 84-1
2 ISIS SEARCH CRITERIA	[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
	[KEYWORD: VSA SWITCH]
3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?	YES, CAME TO WITH A BUNCH OF CODES BUT CUST ONLY WANTED SRS LIGHT OFF. WE FIXED THAT SRS LIGHT BY REPLACING FRONT IMPACT SENSOR. NOW CUST WANTS VSA LIGHT OFF, HAS CODE 84
4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?	FIS
5 ANY AFTER MARKET ACCESSORIES INSTALLED?	NO
6 ANY OTHER VSA CODES?	NO
7 MODULATOR LOOKS LIKE RECENTLY REPLACED?	NOT REALLY
8 TRIED DOING VSA NEUTRAL POSITION MEM	YES, DIDN'T WORK. WHEN YOU PRESS VSA BUTTON THE LIGHT DID NOT COME BACK ON
9 DID YOU DO ALL DTC CK OR JUST VSA SYSTEM?	JUST VSA SYSTEM
10 DO ALL DTC CHECK AND MAKE SURE NO U CODES IN PGM FI	OK
11 LASTLY CK VSA SNAPSHOT AND LOOK FOR THIS AT TOP OF DATA LIST. HONDA ABS 05 34 01 15 A7	OK
12 ALSO SEE IF LAT/LONG/YAW ARE ALL ABOUT 2.5V AND IF SAS CHANGES WHEN YOU TURN WHL	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2442671	DAVEM	09/11/2007	DAVEM	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 86-1	F-CAN, G302, ??; CLR DTC AND T/S RETURNING CODE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 42,036
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18575E [REDACTED]	Err:
Dir Cont: ROBERT	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (618) 529-3700	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JEREMY JONES			Doors: 5DR	WD:
Parts Mgr: GRAHAM JOHNSON			Fact: LINCOLN	Country: USA
Dir Name: IKE HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
4407 WEST DEYOUNG ST			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
MARION IL 62959			Engine #: J35A61428949	Trans #:
Phone: (618) 529-3700	Fax #: (618) 529-3766		Em Type: KA	
DPSM: JOHN LENON	Zone/Dist: 08H		RO #: 81119	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

9/11/2007 6:27:08 AM DAVEM

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 other systems have dtc's?
- 4 READ BACK ALL CLOSED CASES FOR VSA DTC 86 AND PCM DTC U0122> CHK THE PCM FOR DTC'S TOO. T/S WHAT EVER DTC COMES BACK

Information from Dealer

VTM,VSA,AND TRACTION CONTROL LIGHTS ON.CODE 86-01 IN VSA SYSTEM.HDS SHOWS NO COMMUNICATION WITH VTM SYSTEM.

NO
?
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2937313	RUDYG	12/07/2009	RUDYG	14

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 86-1	FB: REPLACED PCM WITH 306 UNIT		
		Resln Source:	Spoke w/ Dealer	Date: 12/14/2009
		Status:	N/A	Mileage: 66,311
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18675E [REDACTED]	Err:
Dir Cont: ROY DUBY	Training %:	Year: 2,005	Model: PILOT
Serv Ph: 781-255-6000	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: DAVID CARLSON		Doors: 5DR	WD:
Parts Mgr: RICHARD WATERMAN		Fact: LINCOLN	Country: USA
Dir Name: BOCH HONDA 279 PROVIDENCE HIGHWAY NORWOOD MA 02062		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
Phone: (781) 255-6000	Fax #: 7816196888	Engine #: J35A61429093	Trans #: BVGA7086500
DPSM: DAN ENDERLE	Zone/Dist: 09F	Em Type: KA	
Previous Dealer/Contact	Date	RO #: 556721	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

12/7/2009 9:32:05 AM	RUDYG	
1 ORIGINAL COMPLAINT		VSA LIGHT IS ON. CLEANED GROUND G302. PCM AND ABS
2 PREVIOUS REPAIRS OR PARTS REPLACED?		MODULATOR HAVE BOTH BEEN REPLACED.
3 ISIS SEARCH CRITERIA		[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD:
4 ANY CODES?		86]
5 DOES CODE CLEAR?		86-1 IN VSA, 85-1 IN TPMS
6 YOU CAN COMMUNICATE WITH MODULATOR?		I CAN'T CLEAR 86-1
7 WAS NEUTRAL POS MEM DONE ON NEW MODULATOR		NOT SURE, I GOT THAT CODE WITH ALL DTC CHECK
8 USE HDS AND CK YAW AND LAT. BOTH SHOULD BE		WON'T LET ME DO IT DUE TO CODE
WITHIN 2.48-2.52V		OK
9 IF ONE OR BOTH IS HIGHER THAN 2.52V, THEN		OK
BACKPROBE C401 PIN 8 AND V DROP TO BATT NEG		
POST		
10 LOOK FOR NO MORE THAN .3V		OK
11 IF HIGHER WE HAVE HIGH RESISTANCE ON GROUND		OK
12 IF YAW AND LAT READINGS ARE OK, DISCONNECT		OK
MODULATOR AND TURN KEY ON, CK FOR 1.7-2.3V ON		
WHT AND RED F CAN WIRES AT PIN 14 AND 30 OF		
MODULATOR		
12/8/2009 11:11:55 AM	DAVIDK	
13		MONITORED THE V P8 @ C401 .02 AT P14-30 WITH THE VSA
14		MODULATOR DISCONNECTED HAVE 2V
15		FOUND RPM AROUND 2,000 WITH THE MOTOR NOT
16 NO CODES IN PGM OR GAUGE		RUNNING.
17 BATTERY		CODES ONLY 86-1 IN VSA AND TPMS 85-1
18 REPLACED VSA OR PCM		NONE
19 REPLACE BATTERY. SHORT CABLES FOR 20 MIN. RE		HAS A BAD CELL. WE BEEN DOING THIS W THE BATTERY
CONNECT EVERYTHING,SEE WHAT RETURNED. DO A		ON A CHARGER.
ALL DTC. CLEAR THEN SEE WHAT RETURNS		BOTH ARE NEW
12/8/2009 1:35:30 PM	DAVIDK	
20		WE CLEARED THE CODE 85-1 IN TPMS. THE ONLY CODE WE
21		GET IS 86-1 IN VSA
22 YOU ARE STILL GETTING DATA W IGN OFF		VSA RPM DID CHANGE BACK TO CORRECT READING WITH
23 CK V ON FUSE 6 UNDER DR FUSE BOX. W IGN OFF		ENGINE RUNNING. YOU CAN REV THE MTR AND WATCH
24 RE CK DATA LIST. W IGN OFF SEE IF YOU ARE		THE RPM CHANGE. ONCE THE ENGINE IS TURNED OFF THE
GETTING SAS DATA WITH IGN OFF		RPM GOES BACK TO 2900
25 THIS IS THE SAME PROBLEM WITH THE OLD VSA UNIT		YES
26 CODE CLEAR THEN COME BAC		0V W IGN OFF. BATTERY V W IGN ON
27 LET ME THINK ABOUT THIS AND CALL YOU BACK		HAVE SAS WITH IGN IN ON AND ENGINE RUNNING. WHEN
TOMMAROW		YOU TURN THE IGN ALL THE WAY OFF THE HDS LOOSES
12/9/2009 8:11:56 AM	DAVIDK	COM.
28		YES
29 RE CK V ON PIN 14 AND 30 EACH WIRE TO GROUND.		NEVER CLEARS.COMES BACK
SHOULD BE 2.5 V. IF NOT. TRY MONITORING THESE V.		GREAT
AND DISCONNECT UNITS ON F CAN SEE IF V RETURN.		
12/9/2009 8:30:06 AM	DAVIDK	
30 (IF TECH CALLES BACK AND DAVE K NOT AVAL SEE		CB TO DEALER. ADVISOR PUT ME ON HOLD. LOST CALL. RE
JIM H)		CALL. ROY
12/9/2009 11:50:01 AM	DAVEM	OK

31		DK PLS?
32	CAN I HELP?	I'D PREFER TO KEEP GOING W/ HIM
33	OK. WILL HAVE DK CB AFTER LUNCH	OK
34	PEND TO DK	
12/9/2009 1:03:50 PM DAVIDK		
35	RE CK F CAN WITH BLK WIRE ON GROUND AND PROBE THE CONNECTOR	RED WIRE TO GROUND HAS .01 V. WHT WIRE HAS 2.6V
36	PROBE C303 UNDER DASH NEAR PARKING BRAKE	2.5 ON BOTH SIDES.
37	HAVE A OPEN BETWEEN C303 AND VSA	I'LL TRY RUNNING A JUMPER WIRE AND SEE WHAT HAPPENS.
38	WOULD REC HARNESS REPLACEMENT	
12/10/2009 12:01:07 PM GARYR		
39		ANDREW, WHAT DO I NEED TO DO
40	CHK THE RED WIRE FOR SHORT TO GROUND OR OPEN BECAUSE IT HAS 0 VOL	DOES HAVE AFTER MARKET ACC
41	CHK IF TIED INTO THE RED WIRE BY C303	
12/10/2009 12:58:28 PM TOMP		
42		ANDY:
43		FOUND 2.3V ON THE RED WIRE AND ABOUT SAME ON WHT WIRE.
44	ANY PGM-FI OR OTHER DTC?	NO
45	CHECK POWER/GROUND SYSTEMS FOR VSA MODULATOR, BLOW THE FUSES.	
46	CHECK G302, CHECK C303 AND C306	
47	IF NEEDED ISOLATE THE F-CAN CIRCUIT AND TEST WIRES FOR HIGH RESISTANCE.	
12/10/2009 1:32:54 PM CHRISV		
48		ANDREW, CONN'S ARE GOOD
49	DID YOU DO THE T-SHOOT FOR CODE 86	YES AND SAID TO REPLACE THE VSA MOD. REPLACED BUT NC. REPLACED THE PCM AND NC
50	WHAT P/N'S WERE INSTALLED	LET ME CK..... 57110-S9V-A61 VSA 37820-PVJ-305 PCM
51	BOTH SHOW TO BE CORRECT	
52	PEND TO RUDY	
12/10/2009 1:44:37 PM RUDYG		
57	12/10/2009 01:51:58 PM RUDYG(CALLED DLR)	(ANDREW)
58	RETURNING YOUR CALL	
59	I HAVE REVIEWED YOUR CONTACT AND I BELIEVE YOU HAVE THE WRONG PCM. YOU NEED A 37820-PVJ-306 UNIT. YOUR CAR HAS VSA WITH ONLY COMES ON THE EXL IN 05	OK
60	LET US KNOW IF THIS FIXES IT	OK
12/10/2009 1:44:37 PM RUDYG		
53	12/10/2009 01:51:58 PM RUDYG(CALLED DLR)	(ANDREW)
54	RETURNING YOUR CALL	
55	I HAVE REVIEWED YOUR CONTACT AND I BELIEVE YOU HAVE THE WRONG PCM. YOU NEED A 37820-PVJ-306 UNIT. YOUR CAR HAS VSA WITH ONLY COMES ON THE EXL IN 05	OK
56	LET US KNOW IF THIS FIXES IT	OK
12/11/2009 7:50:38 AM RUDYG		
61	12/11/2009 07:50:08 AM RUDYG(CALLED DLR)	(ANDREW)
62	I WANTED TO ASK IF YOU WILL LOOK AT VSA DATA LIST AND LET ME KNOW IF THESE NUMBERS SHOW UP AT TOP OF SCREEN 05 34 01 15 A7	OK
63	CALL ME BACK AND LET ME KNOW (GAVE DIRECT NUMBER)	
12/14/2009 10:33:00 AM RUDYG		
64	12/14/2009 10:33:04 AM RUDYG(RECEIVED VOICE MAIL FROM TECH)	(ANDREW VIA VOICEMAIL MESSAGE; REPL'D PCM AND NEUTRAL MEM, NOW CODE 86 IS GONE. AS FAR AS NUMBERS ON HDS SCREEN THEY WERE 05-34-02-15-A7, THESE NUMBERS DID NOT CHANGE AFT PCM INSTALLED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2473060	JAMESH	10/18/2007	JAMESH	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA DTC 15/VTM4 CODE 24	SENSOR?; MON WITH HDS, SWAP
	Resln Source: None	Date:
	Status: N/A	Mileage: 50,252
	Remarks / Requestor:	FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18655E	Err:
Dir Cont: STAN	Training %:	Year: 2,005	Model: PILOT
Serv Ph: 515-727-7080	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MIKE MORALES		Doors: 5DR	WD:
Parts Mgr: CURTIS LUSTER		Fact: LINCOLN	Country: USA
Dir Name: ACURA OF JOHNSTON 5138 MERLE HAY ROAD JOHNSTON IA 50131		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (515) 727-7080	Fax #:	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: ROBERT DABB	Zone/Dist: 03G	Engine #: J35A61430160	Trans #: BVGA7088333
Previous Dealer/Contact	Date	Em Type: KA	
		RO #:	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

10/18/2007 12:08:29 PM JAMESH
1

2 INSPECT THE RT RR SENSOR CIRCUIT. SWAP SENSORS TO SEE IF COD OR SPEED ERROR MOVES TO OTHER SIDE

Information from Dealer

HAVE VSA DTC 15-1 AND VTM4 CODE 24. SYSTEM MODULATES T SLOW SWEEDS WITH THE BAKE APPIED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3003154	RUDYG	05/05/2010	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA PROBLEM, INTERMITTENT 25-1	YAW SENSOR?; CK C305 FIRST
	ResIn Source:	None
	Status:	N/A
	Remarks / Requestor:	
	Date:	
	Mileage:	61,769
	FE Status:	

Dealer #:	TZ:	CST	VIN: 5FNYF18595E	Err:
Dir Cont: MICHAEL HOLCIK	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (708) 364-2600	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: BRYAN TUSCHER			Doors: 5DR	WD:
Parts Mgr: BOB MADIA			Fact: LINCOLN	Country: USA
Dir Name: COMMUNITY HONDA OF ORLAND PARK 8340 W. 159TH STREET ORLAND PARK IL 60462			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (708) 364-2600	Fax #: 7083642464		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: GEORGE MARIS	Zone/Dist: 08E		Engine #: J35A61430576	Trans #: BVGA7089298
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 338811	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 5/5/2010 9:01:20 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ISIS SEARCH CRITERIA
 - 4
 - 5 ANY ACCIDENT DAMAGE ON THIS CAR?
 - 6 ANY COMPLAINTS OF ACTIVATION?
 - 7 USE HDS AND MONITOR YAW RATE VOLTAGE.
SHOULD BE 2.48-2.52V WHEN VEH SITTING LEVEL
 - 8 WHILE MONITORING VOLTAGE HERE, WIGGLE TEST
C305 AND HARNESS NEAR MODULATOR MAIN
CONNECTOR. IF YAW READING CHANGES, POSS BAD
CONNECTION OR HARNESS PROBLEM
 - 9 IF NO CHANGE, REPL YAW RATE SENSOR

Information from Dealer

VSA LAMP COMES ON AT TIMES

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD:
VSA]
CLEANED GROUND G302. RECODED AFTER THAT
NO
NO, JUST LIGHT COMING ON
OK, IT IS

OK

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2620505	CHRISR	05/27/2008	CHRISR	1

Code	Original Complaint	Probable Cause/Solution
P 4230	NO ACCEL ON TURNS (VSA)	VSA?; TRY TO DUP, MONITOR DATA W/HDS, TAKE SNAP
		Resln Source: None Date:
		Status: N/A Mileage: 55,964
		Remarks / Requestor: FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18615E	Err:
Dir Cont: RONNIE BARNES	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (828) 684-4400	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: JAMES KING			Doors: 5DR	WD:
Parts Mgr: KENNY ROBERTS			Fact: LINCOLN	Country: USA
Dir Name: APPLE TREE HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
195 UNDERWOOD ROAD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
FLETCHER NC 28732			Engine #: J35A61430778	Trans #: BVGA7089504
Phone: (828) 684-4400	Fax #: 8286878696		Em Type: KA	
DPSM: PER BOLLNER	Zone/Dist: 06J		RO #: 439438	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 5/27/2008 12:57:39 PM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 STALL ON TURNS
 - 5 IT DIDNT STALL?
 - 6 ANY CODES?
 - 7 TEST DRIVE AND TRY TO DUP
 - 8 IF CAN DUP, TAKE SNAPSHOT AND CK WHEEL SENSOR DATA, BRK SW POSITION, OUTLET SOLES

Information from Dealer

WHEN MAKING RIGHT OR LEFT HAND TURN VEHICLE STALL OUT
 NO
 THE PARTS MANAGER'S WIFE DRIVES THIS AND HE GOT THIS TO DO IT
 NO, WOULD NOT ACCEL ON A HARD LEFT TURN. HE FLOORED THE PEDAL AND NO CHANGE
 CORRECT IT JUST STAYED RUNNING AND AFTER TURN WAS NORMAL ACCEL
 IT HAD A 68, BRAKE SWITCH CODES. THAT RESET WITH NO DUP
 OK
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3232149	TOMP	12/16/2011	TOMP	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 68	DEALER CAN'T DUPLICATE; CHECK G302		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 74,377
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18535E	Err:
Dlr Cont: JOSEPH	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (630) 852-7201	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: DON HARRIS			Doors: 5DR	WD:
Parts Mgr: PAUL CHRT			Fact: LINCOLN	Country: USA
Dlr Name: HONDA SUPERSTORE OF LISLE 4475 LINCOLN AVENUE LISLE IL 60532			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
Phone: (630) 852-7201	Fax #: 6302419115		Engine #: J35A61430916	Trans #: BVGA7089864
DPSM: WILLIAM MCKEE	Zone/Dist: 08D		Em Type: KA	
Previous Dealer/Contact	Date		RO #: 490044	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

12/16/2011 7:00:46 AM	TOMP
<p>1 ORIGINAL COMPLAINT</p> <p>2 ISIS SEARCH CRITERIA</p> <p>3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?</p> <p>4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>5 ANY AFTER MARKET ACCESSORIES INSTALLED?</p> <p>6</p> <p>7 WERE/ARE INDICATORS ON TODAY?</p> <p>8 DTC TODAY?</p> <p>9 CLEAR DTC; DOES IT RESET?</p> <p>10 CHECK G302</p> <p>11 CHECK VSA CONNECTIONS</p> <p>12 REFER TO VSA DTC 68, BRAKE POS SWITCH (CHK FOR LEFT FOOT BRAKING)HTL-INFO KB 15679</p>	<p>MULTIPLE RANDOM CODES 84-1 68-1 66-1, VSA IS ACTIVATING ON ITS OWN, CODE TODAY IS 68-1 IS THERE A COMMON GROUND FOR MULTIPLE RANDOM CODES? CAN CLEAR CODE AND THEY STAY OFF FOR DAYS AT A TIME.</p> <p>[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]</p> <p>[KEYWORD: VSA]</p> <p>NO</p> <p>NA</p> <p>NA</p> <p>JOE:</p> <p>YES, VSA AND " ! "</p> <p>68</p> <p>NOT SO FAR.</p>

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2966246	TERRY P	02/09/2010	PAULI	15

Code	Original Complaint	Probable Cause/Solution	ResIn Source:	Date:
P 4230	VSA DTCS 61-1,68-1,& 112-1	2/25: R&R VSA MOD TO FIX	Spoke w/ Dealer	02/25/2010
4200	ABS ACTIVATES W/LIGHT PEDAL		P RCVD	Mileage: 72,395
Remarks / Requestor:			FE Status:	

Dealer #:	TZ: EST	VIN: 5FNYP18565B [REDACTED]	Err:
Dir Cont: JUAN GOMEZ	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (914) 666-0030	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: BARRY KAHANE		Doors: 5DR	WD:
Parts Mgr: STEVE BARBOSA		Fact: LINCOLN	Country: USA
Dir Name: MT. KISCO HONDA 650 BEDFORD ROAD BEDFORD HILLS NY 10507		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (914) 666-0030	Fax #: 9146660530	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	Engine #: J35A61431482
DPSM: RENA BAEZA	Zone/Dist: 05F	Em Type: KA	Trans #: BVGA7090590
Previous Dealer/Contact	Date	RO #: 89157	Case Type: Technical
		W.O. #:	

Tech Line Suggests**Information from Dealer**

2/9/2010 7:50:22 AM	TERRY P	
1 ORIGINAL COMPLAINT		C/S VSA LIGHT WAS ON. CAR HAS 3 DTC (61-1) (68-1) (112-1).ABS ALSO ACTIVATES WHEN LIGHTY TOUCHING THE BRAKE PEDAL
2 PREVIOUS REPAIRS OR PARTS REPLACED?		
3 ISIS SEARCH CRITERIA		[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: VSA]
4 BRAKE SW INPUT STEADY IN THE DATA LIST?		YES,SHOWS OFF WHEN NOT PRESSING THE PEDAL & ON WHEN PRESSING THE PEDAL
5 ANY ACCIDENT REPAIR EVIDENT?		NO
6 WILL IT DO THIS DRIVING STRAIGHT?		YES
7 GET A 30 SEC FULL VSA DATA LIST CENTER TRIG S/S WHEN PROBLEM OCCURS,DRIVING STRAIGHT.C/B 30 MINS AFT UPLOADING		
2/9/2010 8:46:12 AM	DAVEM	
8		CAN'T GET IT TO DO IT ALL THE TIME NOW AND THE HDS WON,T COMM ABOVE 30
9 BUT YOU STILL CAN GET IT TO DO IT>?		YES
10 AND IT WILL HAPPEN < 30MPH?		YES
11 SNAP IT < 30MPH		OK
12 SEND SNAP, CB AND ASK FOR RG		
2/16/2010 6:03:57 AM	JOHN B	
13 RECEIVED SNAP SHOT VIA TECH LINE EMAIL;FORWARDED TO REQUESTOR: DAVEM		
2/16/2010 7:07:53 AM	DAVEM	
14 DID YOU GET SNAP?		YES, BUT ONLY GOT IT TO DO IT 1X
15 FWD SNAP TO RG FOR REVIEW		
2/16/2010 8:00:37 AM	RUDYG	
16 02/16/2010 08:01:28 AM RUDYG(FILE CORRUPTED, CAN'T OPEN, CALLED DLR)		(JUAN)
17 I WAS NOT ABLE TO OPEN FILE YOU E MAILED.		OK, HDS WON'T WORK TO SEND SNAP NORMALLY
18 STOCK TIRES AND WHLS?		YES
19 DESCRIBE PROB		ACTIVATES ON LIGHT ACCEL ABOUT 15 MPH AND WHEN SLOWING DOWN IF YOU LIGHTLY APPLY BRAKES IT GRABS AND ACTIVATES
20 NEED TO CK WHL SPEEDS AND MAKE SURE ALL READ THE SAME ON STRAIGHT LINE ACCEL.		OK
21 ALSO MAKE SURE BRAKE PRESS IS .5V WITH NO BRAKE APPLICATION. IF OUTSIDE THIS READING, CK BRAKE SW ADJ AND IF OK, REPL MODULATOR		OK
22 ALSO CK YAW AND LAT WHEN VEH IS ON FLAT LEVEL GROUND. BOTH SHOULD BE ABOUT 2.48-2.52V		OK
23 LET US KNOW WHAT YOU FIND		OK
2/16/2010 12:54:43 PM	DAVEM	
24		BRAKE PRSSR @ .488V AND YAW RATE V IS 0.0 BOTH KEY ON, LEVEL GND
25 WHAT SYMBOL IS NEXT TO THE YAW READING?		0/s
26 GO TO THE F12 TAB AND CHNAGE YAW TO VOLTAGE	 2.49V
27 REPLACE THE ABS MOD. IF CUST DOES NOT WANT, WE WOULD LIKE TO CHECK IT OUT		OK
28 FWD TO PI W/ A PART RQST FOR RG PER HOS RQDT [*** NOT FOR DM ***]		
2/16/2010 1:09:49 PM	PAUL I	
29 WILL FOLLOW UP FOR VSA MOD FOR RUDY		
2/16/2010 1:13:50 PM	RUDYG	
30 02/16/2010 01:13:53 PM RUDYG(PEND TO PAUL FOR PARTS)		
2/23/2010 11:07:42 AM	PAUL I	
33		JOE, SA
34		R&R MOD TO FIX

35 THANKS
36 FAXED SHIP REQUEST

2/23/2010 10:52:50 AM PAULI

31 JOE, SA
32 CAR FIXED W/VSA MOD R&R

2/25/2010 12:01:31 PM RUDYG

37 02/25/2010 12:01:29 PM RUDYG(RECEIVED
MODULATOR. POORLY PACKED AND HAS BROKEN
PLASTIC CONNECTOR WHERE MODULATOR
CONNECTS TO ENG HARNESS. MODULATOR IS NO
GOOD, DISCARDED.)(PEND TO MYSELF TO CK WITH
DEALER IN A FEW WEEKS TO SEE IF VEH FIXED)

2/25/2010 1:17:10 PM PAULI

38 VSA MOD RCVD--FWWRD>RUDY

3/17/2010 9:10:56 AM RUDYG

39 03/17/2010 09:11:43 AM RUDYG(CALLED DLR) (JOE)
40 CALLING FOR UPDATE ON THIS VEH (GAVE VIN) RO IS STILL OPEN, LET ME CK...
41 (BILLY) HOW CAN I HELP
42 CALLING FOR UPDATE ON THIS VEHICLE. DID JOE LET NO, I HAVE IT
YOU KNOW WHICH VEH? DO YOU NEED VIN OR RO
NUMBER?
43 VEH OK, ANY MORE ISSUES? NO, NO MORE COMPLAINTS ABOUT THIS
44 THANKS FOR INFO OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3125571	DAVIDK	03/07/2011	TROYS	2

Code	Original Complaint	Probable Cause/Solution		
P 4210	ABS ACITVATION WHEN STOPPING	SHOCKS, TIRE, ROAD RUTT?; UNABLE TO REPRODUCE		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 106,151
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYP18625E	Err:
Dlr Cont: JOHN DEVINE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (770) 924-9000	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: SCOTT BAILEY			Doors: 5DR	WD:
Parts Mgr: KEITH PIERCE			Fact: LINCOLN	Country: USA
Dlr Name: HENNESSY HONDA OF WOODSTOCK 8931 HIGHWAY 92 WOODSTOCK GA 30189			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (770) 924-9000	Fax #: 7705925768		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: CORY ROMONOSKY	Zone/Dist: 07E		Engine #: J35A61431634	Trans #: BVGA7090742
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 545923	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 3/7/2011 7:50:07 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6
 - 7
 - 8 ACTIVATION COULD BE INDUCED FROM ROUGH ROAD, OVER INFLATED TIRES. POOR SHOCKS, BRAKE PULESATION. HEAVY TIRE CHOP, MODULATOR/SENSOR
 - 9 WILL THE CUST GO ON A RIDE WITH YOU AND REPRODUCE

Information from Dealer

BRAKES FEEL APPLIED WHILE DRIVING
[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: BRAKE]

OVER 150 MILES WE CAN NOT REPRODUCE.
FLAT SERFACE. WITH UNKNOW PEDAL PRESURE.
THIS HAS A/M BRAKES. ONE TIRE IS HEAVLY CHOPPED.
MAKES ALL KIND OF NOISE ON THE ROAD

CUST IS NOT WORKING WITH US

- 4/12/2011 10:53:20 AM TROYS
- 10
 - 11 WENT OVER CONTACT
 - 12 I AM UNAWARE OF ANY LAWSUITS OR ANY REPAIRS WHERE WE ARE REPLACING THOSE ITEMS
 - 13 HAVE YOU DRIVEN THIS
 - 14
 - 15 NO WE ARE NOT

THIS IS THE SEVICE DIRECTOR AND THE DPSM CAN YOU SHED LIGHT ON THIS
THE CUSTOMER IS SAYING THERE ARE LAW SUITS OUT THERE FOR THIS PROBLEM AND THAT WE ARE REPLACING TIRES BRAKES AND THE VSA MODS IS THIS TRUE
THE CUST STATES SHE WAS DRIVING AT 35 AND THE CAR LOCKED UP SHE TRIED TO ACCEL AND IT WOULD NOT GO SO SHE COASTED ACROSS 2 LANES THEN THE CENTER DIVIDER THEN ACROSS 2 LANES OF OPPOSING TRAFFIC INTO A CHEVY DEALER. WAITED AWHILE AND THEN IT WAS OK
YES AT THE SPOT SHE CLAIMS THIS HAPPENS ARE WE SEEING ANYTHING

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3069799	CHRISV	10/15/2010	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA 66-1 68-1	VSA MOD; REPLACE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 105,864
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18625E	Err:
Dir Cont: WILLIAM LACEY	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (770) 924-9000	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: SCOTT BAILEY			Doors: 5DR	WD:
Parts Mgr: KEITH PIERCE			Fact: LINCOLN	Country: USA
Dir Name: HENNESSY HONDA OF WOODSTOCK			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
8931 HIGHWAY 92			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
WOODSTOCK GA 30189			Engine #: J35A61431634	Trans #: BVGA7090742
Phone: (770) 924-9000	Fax #: (770) 592-5768		Em Type: KA	
DPSM: CORY ROMONOSKY	Zone/Dist: 07E		RO #: 534395	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 10/15/2010 12:12:41 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ISIS SEARCH CRITERIA
 - 4
 - 5 DO THEY CLEAR
 - 6 TEST THE BRAKE SW, IF OK REPLACE THE MOD

Information from Dealer

VSA LIGHT ON AND FEEL LIKE BRAKES ARE APPLIED
WHENDRIVING DOWN THE ROAD

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: VSA]
66-1 68-1
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2934085	RAYD	11/30/2009	RAYD	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 61, 68 and 112	BATTERY PROBLEM?;CHECK OTHER SYSTEMS		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 50,274
		Remarks / Requestor:		FE Status:

Dealer #:		TZ:	MST	VIN:	5FNYF18685E [REDACTED]	Err:	
Dlr Cont:	CASEY	Training %:		Year:	2,005	Model:	PILOT
Serv Ph:	(801) 268-5599	Extn:		Tran:	5AT	Trim:	EX-LRES
Serv Mgr:	ELIZABETH CHRISTENSEN			Doors:	5DR	WD:	
Parts Mgr:	SHAWN CONRAD			Fact:	LINCOLN	Country:	USA
Dlr Name:	LARRY H. MILLER HONDA 5808 SOUTH STATE STREE MURRAY UT 84107			Desc:	PILOT 5DR EX-L RES 6CYL 255.0 HP		
Phone:	(801) 268-5599	Fax #:	8012685557	WhtBdy:	P/S, SUN ROOF, ABS, AIR BAG,		
DPSM:	KELLY GOODWIN	Zone/Dist:	10F	Engine #:	J35A61431712	Trans #:	BVGA7090761
Previous Dealer/Contact		Date		Em Type:	KA		
				RO #:	226460		
				Case Type:	Technical		
				W.O. #:			

Tech Line Suggests

- 11/30/2009 2:29:46 PM RAYD
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ISIS SEARCH CRITERIA
 - 4 CAN YOU DUPLICATE?
 - 5 SO YOU COULDNT DUPLICATE THE MODULATION?
 - 6 THE VSA OR ACT LIGHTS SHOULD NOT COME ON FOR ABS, COULD THIS BE A LOW BATTERY AND A SHORT TRIP DRIVER?
 - 7 CHECK OTHER SYSTEMS FOR LOW BATTERY VOLTAGE CODES, IF SO THIS IS LIKELY A SHORT TRIP DRIVER/BATTERY PROBLEM.

Information from Dealer

CUSTOMER STATES VEHICLE SURGES WHEN SLOWING TO A STOP VSA LIGHT ON HAS CODE 61-1 BATTERY TEST GOOD CHARGE SYSTEM TEST 14.2V 24AMP CLEAR DTC ROAD TEST DID NOT DUPLICATE

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: VSA]

NO, THE CUSTOMER SAID THE LIGHT WAS ON WHEN THEY BROUGHT THE CAR IN, IT WASNT WHEN I GOT IT

NO

POSSIBLE, THEY BOUGHT IT USED, AND BRING IT IN ONCE A YEAR FOR AN OIL CHANGE, USUALLY ABOUT 5K ON IN A YEAR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3119480	RUDYG	02/17/2011	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA CODE 25-1, INTERMITTENT	YAW SENSOR?; WIGGLE TEST CONNECTIONS FIRST
		ResIn Source: None Date:
		Status: N/A Mileage: 60,896
		Remarks / Requestor: FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18625B [REDACTED]	Err:
Dir Cont: GEORGE	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (215) 492-1115	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MICHAEL QUINN		Doors: 5DR	WD:
Parts Mgr: FRANK KNECHT		Fact: LINCOLN	Country: USA
Dir Name: PIAZZA HONDA OF PHILADELPHIA		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
6935 ESSINGTON AVENUE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
PHILADELPHIA PA 19153		Engine #: J35A61432244	Trans #: BVGA7091932
Phone: (215) 492-1115	Fax #: (215) 689-0388	Em Type: KA	
DPSM: TURK MCFADDEN	Zone/Dist: 05H	RO #: 407262	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

2/17/2011 11:17:17 AM	RUDYG
1 ORIGINAL COMPLAINT	INTERMITTENT VSA LIGHT ON .
2 ISIS SEARCH CRITERIA	[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
	[KEYWORD: 25]
3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?	CODE CLEARS BUT COMES BACK INTERMITTENTLY
4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?	NO
5 ANY AFTER MARKET ACCESSORIES INSTALLED?	NO
6 SO HOW LONG FOR IT TO RECODE?	ABOUT 100 MILES OR SO.
7 USE HDS TO MONITOR YAW SENSOR V. SHOULD BE 2.48-2.52V. THEN WIGGLE TEST G302	I ALREADY CHECKED G302
8 OK, ALSO WIGGLE TEST C305 AND VSA MAIN CONNECTOR	OK
9 IF NO CHANGE TO YAW VOLTAGE WHEN YOU DO THIS, REPL YAW SENSOR	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2690202	BOBE	09/18/2008	KEITHC	4

Code	Original Complaint	Probable Cause/Solution		
P 4170	CAR SLOWED ON OWN	REPLACE BRAKE POSITION SWITCH		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 50,072
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18615E	Err:
Dir Cont: TRACY GAUBERT	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (985) 892-0001	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: DON BERTUS			Doors: 5DR	WD:
Parts Mgr: CHUCK COUVILLION			Fact: LINCOLN	Country: USA
Dir Name: HONDA OF COVINGTON 100 HOLIDAY SQUARE BLV COVINGTON LA 70433			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
			Engine #: J35A61432671	Trans #: BVGA7092634
Phone: (985) 892-0001	Fax #: 9858920224		Em Type: KA	
DPSM: DANIEL FYFFE	Zone/Dist: 03D		RO #: 547380	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests**Information from Dealer**

9/18/2008 11:24:41 AM	BOBE	
1 ORIGINAL COMPLAINT		WHILE DRIVING 70 MPH ON INTERSTATE, CAR LOCKED UP AND SLOWED DOWN TO 10 MPH. FOOT DID NOT LEAVE GAS PEDAL, 6 SECONDS LATER DOING 70 AGAIN LIKE NOTHING HAPPENED.
2 PREVIOUS REPAIRS OR PARTS REPLACED?		YES
3 PREVIOUS REPAIR DESCRIPTION		THE TRANS AND MAP SENSOR WERE REPLACED AT ANOTHER DEALERSHIP FOR THE SAME PROBLEM IN THE PAST.
4 LOCKED UP		LIKE SOMEBODY JAMMED THE BRAKES, PUT HIS WIFE ON THE DASH, BOTH KIDS WENT FROM THE BACK SEAT TO THE FRONT SEAT
5 REPRO		NO
6 ANY FLAT SPOTS ON TIRES		
7 CHK FOR TWISTED OUTER CV JOINTS		
9/18/2008 11:46:00 AM	CHRISV	
8 THIS CAR WAS AT ANOTHER DEALER		YEAH THATS WHERE IT HAPPEND. CAR WAS SHIPPED TO US ON A 18 WHEELIER. ANY KNOWN PROBS
9 NO, WHAT DID THE RPM'S DO WHEN THIS HAPPEND		NOT SURE
10 GET INFO		
9/18/2008 12:27:06 PM	KENE	
11		I PUT THE CAR ON LIFT AND HAVE BRAKE SWITCH FAILURE CODE
12 CHECK PEDAL FREEPLAY AND BRAKE SWITCH ADJ		
9/18/2008 12:54:19 PM	KEITHC	
13		CODES 68-1, 83-1, 86-1, BRAKE SWITCH IS ADJUSTED CORRECTLY
14 ROTORS BLUE		NO
15		NOT BRAKE DRAG, FELT 2 BUMPS SLOWED RAPIDLY
16 REPLACE BRAKE SWITCH		

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3064896	RUDYG	10/04/2010	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA PROBLEM, CODE 66,68	MODULATOR?; REPLACE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 61,612
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18525E [REDACTED]	Err:
Dir Cont: CLINT GROVER	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (815) 636-6600	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CARY PROPER		Doors: 5DR	WD:
Parts Mgr: CHAD HAUSER		Fact: LINCOLN	Country: USA
Dir Name: NAPLETON'S HONDA 6600 E.RIVERSIDE BLVD. LOVES PARK IL 61111		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (815) 636-6600	Fax #: 8156379130	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: GEORGE MARIS	Zone/Dist: 08E	Engine #: J35A61432758	Trans #: BVGA7092631
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 282970	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

10/4/2010 1:46:50 PM RUDYG

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA

- 4 CAN YOU VERIFY THIS
- 5 STOCK SIZE TIRES AND WHLS, NO MIS MATCHED
- 6 ACCIDENT DAMAGE
- 7 BRAKE SW ADJ IS OK?
- 8 REPL MODULATOR

Information from Dealer

CUSTOMER STATES HAS INTERMITTENT BRAKE PROBLEM, ABS MODULATOR ACTIVATING AND STOPPING VEHICLE WITHOUT BRAKING. REPLACED BRAKE SWITCH. VEHICLE RETURNED WITH DTC 66-1 AND 68-1.

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT: BRAKES]
 [KEYWORD:]
 NO BUT CUST CLAIMS IT KEEPS DOING IT
 NO
 NONE
 YES
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2972244	CHRISR	02/22/2010	CHRISR	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 68-1	MOD?; REPLACE		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 44,106
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 5FNYF18515E	Err:
Dir Cont: KEVIN PETERMAN	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (541) 485-6111	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: DUANE THOMPSON			Doors: 5DR	WD:
Parts Mgr: HANS BURT			Fact: LINCOLN	Country: USA
Dir Name: KENDALL HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
846 GOODPASTURE ISL.RD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
EUGENE OR 97401			Engine #: J35A61432737	Trans #: BVGA7092553
Phone: (541) 485-6111	Fax #: 5413356394		Em Type: KA	
DPSM: PERRY MORRIS	Zone/Dist: 02G		RO #: 342631	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

2/22/2010 1:47:19 PM CHRISR

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA
- 4
- 5 WHAT DOES PRESSURE SENSOR DATA SAY
- 6 WITH FOOT OFF PEDAL
- 7 REPLACE MOD

Information from Dealer

68-1 WONT CLEAR

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: BRAKE]
 I REPLACED THE SWITCH PLUS PAST DTC INCLUDE 112, 68 104
 FLUX BTWN .4 -1.3V
 YES, CUST TOWED IN DUE TO HAVING BRAKES STUCK ON OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2651497	TOMP	07/16/2008	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA DTCs 61-1 68-1 83-1 86-1 1	DEALER CAN'T DUPLICATE; CHECK BRAKE SW ADJUSTMENT	
		Resln Source: None	Date:
		Status: N/A	Mileage: 55,165
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18565E	Err:
Dir Cont: VERNON FULLER	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (512) 443-4300	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JEFFREY DAHL		Doors: 5DR	WD:
Parts Mgr: DAN HEDGER		Fact: LINCOLN	Country: USA
Dir Name: HOWDY HONDA		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
5519 E. BEN WHITE BLVD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
AUSTIN TX 78744		Engine #: J35A61432901	Trans #: BVGA7092762
Phone: (512) 443-4300	Fax #: (512) 443-1113	Em Type: KA	
DPSM: JERRY MEADE	Zone/Dist: 03B	RO #: 342075	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

7/16/2008 12:19:21 PM TOMP
1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 CAN YOU DUPLICATE THE COMPLAINT?
- 5 CLEAR DTCs; DO THEY RESET?
- 6 CHECK FOR LEFT FOOTED BRAKING, CHECK BRAKE LIGHT SWITCH.
- 7 CHECK POWER/GROUND SYSTEMS FOR VSA SYSTEM; ALSO CHECK G302

Information from Dealer

CUSTOMER STATES THAT VEHICAL JUST SLOWS DOWN LIKE BRAKES ON AND A GRINDING NOISE AT APPROX. 55MPH. ALSO ONE TIME FROM A STOP IT ACTED LIKE BRAKES ON. LAST TIME VSA LIGHT CAME ON AND SLOWED TO A STOP. BRAKE PEDAL NOT REPORTED TO FEEL BAD AND NOW SMELLCOMING FROM BRAKES. UNABLE TO DUPLICATE FIRST RE PORTED 11/01/07: ABS CODE'S 61-1 68-1 83-1 86-1 112-1
NO
VERNON
NO
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2514496	TOMP	12/17/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA 68-1	12/17: BRAKE SWITCH REPLACED	
		Resln Source: None	Date:
		Status: N/A	Mileage: 28,001
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18515E	Err:
Dir Cont: ADAM	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (703) 934-8500	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: OSCAR ORTIZ			Doors: 5DR	WD:
Parts Mgr: JAMES HERMANN			Fact: LINCOLN	Country: USA
Dir Name: ROSENTHAL FAIRFAX HONDA 11020 MAIN STREET FAIRFAX VA 22030			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
Phone: (703) 934-8500	Fax #: (703) 273-4036		Engine #: J35A61433145	Trans #: BVGA7093634
DPSM: RAFIK ABDULLAHI	Zone/Dist: 06B		Em Type: KA	
Previous Dealer/Contact	Date		RO #: 638665	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 12/17/2007 6:21:24 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5 CLEAR DTC; DOES IT RESET?
 - 6 HOW CAN I HELP?
 - 7
 - 8
 - 9 YES
 - 10 DRIVE CAR WITH HDS AND MONITOR VSA PRESSURE AND BRAKE SW INPUTS.

Information from Dealer

VSA LIGHT ON, BRAKES ENGAGING ON THEIR OWN WHILE DRIVING. ALSO RETRIEVED DTC 68-1 FOR BRAKE SWITCH FAILURE.

NO
ADAM
NO
NO

THE TECH FOUND THE BRAKE SWITCH PUSHED IN TOO FAR, COUNLD NOT SEE THE PLUNGER.
REPLACED THE SWITCH, CAN'T DUPLICATE A COMPLAINT NOW.

COULD THE BRAKE SW CAUSE THE PROBLEM?
WHAT ELSE TO CHECK?

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2497500	KENE	11/21/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 112, 61 AND 68	G302; CK POWER AND GROUND TO VSA C/U		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 30,343
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18635E [REDACTED]	Err:
Dir Cont: JOSEPH	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (718) 720-0075	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JEFFREY PASENKOFF		Doors: 5DR	WD:
Parts Mgr: JOSEPH DELUCA		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF STATEN ISLAND 1232 HYLAN BLVD. STATEN ISLAND NY 10305		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (718) 720-0075	Fax #: (718) 876-9337	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: DAN OUTTEN	Zone/Dist: 05C	Engine #: J35A61433189	Trans #: BVGA7093666
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 195261	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/21/2007 9:42:09 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CODES
 - 4 CHECK VOLTAGE AND GROUND TO VSA C/U

Information from Dealer

VEHICLE NOT GRABING WHEN TURNS
NO
112, 61, 68

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2714240	CHRISV	10/29/2008	RUDYG	17

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 61 66 68 BRAKES ON OWN	11/10: REPLACED VSA MODULATOR		
		Resln Source:	Spoke w/ Dealer	Date: 11/10/2008
		Status:	N/A	Mileage: 44,449
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: PST	VIN: 5FNYF18605E [REDACTED]	Err:
Dir Cont: JESSE	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (503) 656-0806	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr:		Doors: 5DR	WD:
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: GLADSTONE HONDA 19400 SE MCLOUGHLIN BL GLADSTONE OR 97027		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (503) 656-0806	Fax #: 5037225096	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: JASON RUST	Zone/Dist: 02C	Engine #: J35A61433339	Trans #: BVGA7093772
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 136476	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

<p>10/29/2008 1:51:21 PM CHRISV</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3 WHAT WAS THE FREEZE DATA SHOWING</p> <p>4 DID YOU CLEAR THE CODES</p> <p>5 WAS SHE DRIVING OVER SPEED BUMPS</p> <p>6 DO THE CODES CLEAR</p> <p>7 CLEAR AND RECK, NEED TO DUP AND TAKE A SNAP SHOT</p>	<p>CUST STATED VSA LIGHT ON AND OFF AND WHEN LEAVING WORK 20MPH CAR MADE HORRIBLE SCRAPE NOISE AND BRAKES APPLIED. SHE SHUT OFF AND RESTARTED AND DROVE 20 YARDS HAPPENED AGAIN HAD TOWED IN BUT UNABLE TO DUPLICATE HAS VSA CODES 61,66,68</p> <p>NO</p> <p>ITS NOT GIVING ME ANY FREEZE DATA</p> <p>NOT YET</p> <p>NOT SURE</p> <p>DID NOT TRY YET</p>
<p>10/31/2008 10:38:11 AM CHRISV</p> <p>8</p> <p>9 LET ME TAKE A LOOK..... NOT REALLY SEEING ANY ISSUES, TAKE A HIGH SPEED SNAP SHOT. WHAT YOU TO PICK THE WHEEL SPEED, ABS PUMP, BRAKE LAT AND LONG ACCEL SENSORS, AND YAW SENSOR. DO ONE OF THE EVENT AND ONE DOING A STRAIGHT LINE ACCEL</p>	<p>SENT IN THE SNAP SHOTS</p>
<p>10/31/2008 2:50:08 PM GARYR</p> <p>10</p> <p>11 TRANSFER</p>	<p>SENT SNAP</p>
<p>10/31/2008 3:35:11 PM LANCEK</p> <p>12</p> <p>13</p> <p>14 HE IS ON THE PHONE</p> <p>15 PEND TO RUDYG</p>	<p>[REDACTED]</p> <p>[REDACTED]?</p> <p>[REDACTED]</p>
<p>10/31/2008 3:38:46 PM RUDYG</p> <p>16 10/31/2008 03:39:12 PM RUDYG</p> <p>17 I SEE THAT LAT ACCEL DROPPED TO 2.42. THIS WAS STRAIGHT LINE ACCEL?</p> <p>18 CK CONNECTIONS AT C305 FOR BENT PINS</p> <p>19 IF OK, CK GRN/WHT, GRN/WHT, RED/WHT FOR ANY SHORTS TO EACH OTHER</p>	<p>(JESSE) I HAVE SENT S/S. I DID FULL THROTTLE ACCEL AND IT ACTIVATED 2-3 TIMES</p> <p>YES</p> <p>OK</p> <p>OK</p>
<p>10/31/2008 4:25:21 PM LANCEK</p> <p>20</p> <p>21</p> <p>22 T</p>	<p>JESSE</p> <p>IS RUDY THERE?</p>
<p>10/31/2008 4:26:12 PM RUDYG</p> <p>23 10/31/2008 04:26:18 PM RUDYG</p> <p>24 YAW SENSOR MOUNTING IS OK?</p> <p>25 PUT CAR ON ALIGNMENT RACK AND REDO NEUT POS MEM. THEN TEST DRIVE IT AND DO FULL THROTTLE STRAIGHT LINE ACCEL. IF PROB REOCCURS, REPL YAW SENSOR</p>	<p>I CHECKED 6 PIN CONNECTOR AND THEY WERE OK, ALL WIRES CK GOOD TOO. WE FOUND NO CONTINUITY TO EACH OTHER.</p> <p>YES, LOOKS FINE</p> <p>OK</p>
<p>10/31/2008 4:49:28 PM RUDYG</p> <p>26 10/31/2008 04:49:44 PM RUDYG</p> <p>27 GO TO CLEAR DTC AND IT WILL TAKE YOU THERE AUTOMATICALLY</p> <p>28 CK LAT, LONG, AND YAW THEY SHOULD ALL BE ABOUT 2.5V</p> <p>29 CK BRACKET FOR SENSOR. SHOULD BE AT 2.5V</p>	<p>IT WON'T CALIBRATE, GIVES ME A MESSAGE SAYING IT CAN'T DO IT. HOW DO I GO BACK AND REDO IT?</p> <p>OK, I GOT IT. NOW IT WORKS</p> <p>LONG IS 2.46, LAT IS 2.48</p> <p>OK</p>
<p>11/3/2008 9:09:20 AM CHRISV</p> <p>30</p>	<p>JESSE, IS RUDY THERE</p>

31 NOT AT HIS DESK RIGHT NOW
32 PEND TO RUDY

PLEASE HAVE HIM CALL ME 503 927-6704

11/3/2008 9:53:08 AM RUDYG

33 11/3/2008 09:53:31 AM RUDYG(CALLED DLR)
34 RETURNING YOUR CALL

35 DID YOU REDO NEUT POS MEM AFTER BENDING
MOUNT BRACKET?
36 REDO IT, THEN TEST DRIVE. IF SAME, REPL SENSOR

(JESSE)
I ADJUSTED BRACKET SO THAT LAT AND LONG WERE BOTH
2.5V VOLTS. TEST DROVE AND NO CHANGE
NO
OK

11/4/2008 9:55:04 AM STEVEN

37
38 CAN I HAVE HIM CALL YOU BACK?

MAY I SPEAK WITH RUDY
SURE

11/4/2008 10:04:18 AM RUDYG

39 11/4/2008 10:04:48 AM RUDYG(CALLED TECH)
40 YOU DID NEUTRAL POSITION MEM?
41 WAS YAW, LAT AND LONG READING 2.5V WHEN ON
ALIGNMENT RACK?
42 PLS VERIFY THIS. IF YES, REDO NEUT POS MEM AND
THEN DO STRAIGHT LINE ACCEL. WE WANT TO KNOW
IF LAT ACCEL STILL CHANGES ON ACCEL. IT SHOULD
NOT
43 IF YES, CK G302 GROUND AND CK SAS READING ON
STR Z. CHK THIS AT C301 PIN 15. BACK PROBE IT, IT
SHOULD READ .8V STRAIGHT AHEAD AND 3.9V
EVERYWHERE ELSE. LOOK FOR STABLE READINGS
HERE
44 IF ALL THESE CHECKS TURN OUT OK, REPL
MODULATOR

(JESSE) I REPLACED YAW SENSOR AND IT IS WORSE
YES
I THINK SO
OK
OK
OK

11/4/2008 11:21:56 AM LANCEK

45
46
47 HE IS AWAY FROM HIS DESK
48 PEND TO RUDYG

JESSE
IS RUDY THERE?
PLEASE HAVE HIM CALL ME 503 927-6704

11/4/2008 1:05:35 PM RAYD

49 CALLBACK TO DEALER;

50 I SEE ERATTIC BRAKE PRESSURE WITH THE
ACTIVATION LIGHT ON AND NO SOL'S CYCLING, THIS
IS VERY ODD, VOLTAGE DROP NEG BATT POST TO
ENGINE
51 NOW MOVE YOUR LEAD TO THE BODY
52 KEY ON?
53 ENG OFF?
54 HANG ON, I WILL DISCUSS THIS WITH RUDY, THEN
ONE OF US WILL CALL YOU BACK
55 CALL BACK TO DEALER; WITH THE HDS CONNECTED,
LOOK AT SAS AND BRAKE PRESSURE, WIGGLE THE
47P CONNECTOR AND THE WIRES GOING INTO IT, IF
THE VOLTAGES CHANGE, THE HARNESS CONNECTOR
IS NO GOOD, IF NOT, PUT A MODULATOR ON IT.

I GOT .8 STRAIGHT AND 4.01 BUT THE .8 WOULD GO AS
LOW AS .2 WHEN RETURNED TO CENTER
I GET .007 VOLTS

I GET .003
YES
YES

11/6/2008 3:43:22 PM RUDYG

56 11/6/2008 03:43:45 PM RUDYG(CALLED DLR)
57 CALLING FOR UPDATE ON REPAIRS

(JESSE)
WE HAVE INSTALLED THE MODULATOR AND SO FAR IT IS
WORKING. WE ARE GOING TO KEEP THE VEHICLE
OVERNIGHT AND DRIVE IT SOME MORE TOMORROW
BEFORE WE CALL IT FIXED. PROBLEM IS SOMEWHAT
INTERMITTENT.
ONE THING I DID NOTICE IS THAT WITH OLD MODULATOR
WE COULD NOT ENGAGE VTM4. THE BUTTON WOULD NO
DO ANYTHING. NOW WITH NEW UNIT IN THERE IT WORKS
NORMALLY

58

59 INTERESTING. I WILL FOLLOW UP WITH YOU ON
MONDAY TO SEE IF IT STAYED FIXED

OK

11/10/2008 10:47:39 AM RUDYG

60 11/10/2008 10:48:10 AM RUDYG(CALLED DLR)
61 CALLING FOR UPDATE ON REPAIRS

(JIM, SERVICE ADVISOR)
VEH IS DONE, WE REPLACED MODULATOR AND WE COULD
NOT DUPLICATE THE PROBLEM AFTER THAT. CUST HAS
ALREADY PICKED UP THE VEHICLE

62 THANKS FOR INFO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1659387	KEITHC	10/06/2005	PAULI	4

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 68-1, ACTIVATES	REPLACE MODULATOR		
		Resin Source:	None	Date:
		Status:	P HMA	Mileage: 5,713
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 5FNYF185X5B	Err:
Dir Cont: ALEX PHAM	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (775) 789-7999	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr:			Doors: 5DR	WD:
Parts Mgr: CARMELITO ADAMS			Fact: LINCOLN	Country: USA
Dir Name: BILL PEARCE COURTESY HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
780 KIETZKE LANE			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
RENO NV 89502			Engine #:	Trans #:
Phone: (775) 789-7999	Fax #: 7757897987		Em Type: KA	
DPSM: KELLY GOODWIN	Zone/Dist: 10F		RO #:	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

10/7/2005	KEITHC
1 10/06/05 13:27:35 ISIS:----->	FEEL LIKE ABS ON AND OFF, OR SOMEONE HIT THE
2	BRAKEWILE DRIVING. VSA LIGHT ON, CODE 68-1 BR
3	SWITCH FAILURE. REPLACED NEW SWITCH.
4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
5 THIS PROBLEM?----->	YES
6 IF YES, REPAIR DESCRIPTION?----->	NEW SWITCH
7 10/06/05 13:30:08 KEITHC:----->	
8 CK G302	
9 10/07/05 07:35:44 GARYS:KC, PLEASE FU. HMA WANTS	
THE MODULATOR OFF THIS VEHICLE. HAVE PI SEND IT	
10	TO BRADLEY BUCHANAN AT HMA
11 10/07/05 08:17:06 KEITHC:----->	GRND CKED GOOD
12 REPLACE MODULATOR ASSY----->	
13 10/07/05 08:26:15PAULI:----->	FAXED SHIP REQUEST
14 10/10/05 14:52:32PAULI:----->	BOB
15	WE SENT PER A/B #8422-6629-1258

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2512394	LANCEK	12/12/2007	LANCEK	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA MODULATES SELF	BODY SHOP REPAIRED; MONITOR WHEEL SPEED		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 37,917
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	MST	VIN: 5FNYF18595E	Err:
Dir Cont: RONALD MASON	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (480) 833-5177	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JERED SCHAGER			Doors: 5DR	WD:
Parts Mgr: CARL YOUNG			Fact: LINCOLN	Country: USA
Dir Name: SANTAN HONDA SUPERSTORE			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
1150 S. GILBERT ROAD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
CHANDLER	AZ 85286		Engine #: J35A61433525	Trans #: BVGA7094155
Phone: (480) 833-5177	Fax #: (480) 835-2214		Em Type: KA	
DPSM: RICHARD REBORI	Zone/Dist: 10D		RO #: 034632	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

12/12/2007 1:16:30 PM LANCEK

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 DUPLICATE?
- 5 CODES?
- 6 WHERE WAS THE CAR HIT AT?
- 7 MONITOR WHEEL SPEEDS

Information from Dealer

CUSTOMER STATES VSA LIGHT ON SEEMS SLUGISH
 YES
 ACCIDENT IN REAR
 YES, THIS CAR CAME FROM THE BODY SHOP
 NO CODES
 THE REAR END

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3082167	CHRISV	11/16/2010	CHRISV	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 61 66 68 83 112	VSA MOD; REPLACE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 98,202
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN:	5FNYF18555B [REDACTED]	Err:
Dir Cont:	TERRYLL DOMINY	Training %:	Year:	2,005	Model: PILOT
Serv Ph:	(540) 735-9100	Extn:	Tran:	5AT	Trim: EX-L
Serv Mgr:	MICHAEL FINK		Doors:	5DR	WD:
Parts Mgr:	DAN MCDONALD		Fact:	LINCOLN	Country: USA
Dir Name:	POHANKA HONDA OF FREDERICKSBURG 60 SOUTH GATEWAY DRIVE FREDERICKSBURG VA 22406		Desc:	PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone:	(540) 735-9100	Fax #:	(540) 898-0790	WhtBdy:	P/S, SUN ROOF, ABS, AIR BAG,
DPSM:	GARTH FRANCIS	Zone/Dist:	06C	Engine #:	J35A61433882
Previous Dealer/Contact	Date			Trans #:	BVGA7094386
				Em Type:	KA
				RO #:	298468
				Case Type:	Technical
				W.O. #:	

Tech Line Suggests

- 11/16/2010 6:25:47 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ISIS SEARCH CRITERIA
 - 4
 - 5 TRY TO DUP, SOUNDS LIKE A POSS VSA MOD

Information from Dealer

VSA LIGHT IS ON AND IS ACTIVATING WHILE DRIVING. I CHECKED FOR CODES AND THERE WERE 5 STORED 61-1, 83-1, 66-1, 68-1, AND 112-1. CLEARED CODES AND THEY DID NOT RETURN. TEST DROVE VEHICLE AND IT WAS FINE. STOPPED VEHICLE AND ACTIVATED THE ABS. STARTED DRIVING AND THE ABS KICKED 10 TIMES AND WOULD STOP WITHOUT TOUCHING THE BRAKE PEDAL. VSA LIGHT CAME ON AND STORED CODES 66-1 AND 68-1. ADJUSTED BRAKE SWITCH AND CHECKED PINS ON THE PCM AND VSA MODULATOR ALL LOOK FINE. PERFORMED VSA NEUTRAL POS

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]

[KEYWORD: ABS]

WAS TRYING TO GET A SNAP SHOT BUT THE CAR IS WORKING FINE RIGHT NOW

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2661325	LANCEK	07/31/2008	LANCEK	2

Code	Original Complaint	Probable Cause/Solution		
P 4210	ABS CODE 17-1, VTM-4 23-1	FAX: F-CONN SOFTSET AT DR U/D F/B		
		ResIn Source:	Feedback forms	Date: 08/01/2008
		Status:	N/A	Mileage: 33,986
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: MST	VIN: 5FNYF18505E [REDACTED]	Err:
Dir Cont: JONATHAN	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (801) 526-1700	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN FORBES		Doors: 5DR	WD:
Parts Mgr: ANDY OSTMARK		Fact: LINCOLN	Country: USA
Dir Name: KEN GARFF HONDA DOWNTOWN 64 EAST 900 SOUTH SALT LAKE CITY UT 84111		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (801) 526-1700	Fax #: 8015261819	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: KELLY GOODWIN	Zone/Dist: 10F	Engine #: J35A61433881	Trans #: BVGA7094387
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 94302	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

7/31/2008 1:25:55 PM LANCEK

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION

- 4 WHAT HAVE YOU CHECKED?
- 5 CHECK FOR OPEN SHORTS TO GROUND, AND EACHOTHER, AND PIN FIT ON LEFT REAR WHEEL SENSOR WIRES BETWEEN THE SENSOR AND THE ABS CU.
- 6 ALSO VERIFY CONNECTIONS THROUGH THE DR U/D F/B. IF ALL CHECK S GOOD SWAP K/G ABS CU

8/1/2008 9:56:05 AM LANCEK

- 7
- 8

Information from Dealer

ABS DTC 17-1 AND VTM-4 DTC 23-1 ARE STORED. WHEN TROUBLESHOOTING DTCS THEY SHOW THAT THE CAUSE IS ANINTERMITTINT FAILURE. VEHICLE WILL BE FINE FOR AB OUT A WEEK AND DTCS WILL RETURN. HAS HAD LEFT REARSPEED SENSOR REPLACED BY ANOTHER DEALER. YES

ABS DTC 17-1. DEALER 207808 RO: 113302, 6/17/08. REPLACED LEFT REAR WHEEL SPEED SENSOR. PERF SM T/S AND IT IS SHOW INT FAILURE.

FAX

WHEN CHECKING WIRES FROM THE LEFT REAR SPEED SENSOR TO THE F CAVITY IN THE UNDER DASH FUSE BOX IT WAS FOUND THAT THE HARNESS END WAS NOT LOCKED INTO PLACE, LEAVING THE TERMINALS SOFT SET, THEREFORE CAUSING THE INTERMITTINT OPEN DTC.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3146955	CHRISR	05/05/2011	CHRISR	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA STOPS CAR LOW SPEED	FBF: REPLACED MODULATOR, BRAKE SWITCH		
		ResIn Source:	Feedback forms	Date: 05/10/2011
		Status:	N/A	Mileage: 98,471
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18615B	Err:
Dir Cont: ALPHONSE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (407) 291-6090	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: DERVIN CARTY			Doors: 5DR	WD:
Parts Mgr: JEFF TURJA			Fact: LINCOLN	Country: USA
Dir Name: CLASSIC HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
4000 WEST COLONIAL DR.			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
ORLANDO FL 32808			Engine #: J35A61433896	Trans #: BVGA7094418
Phone: (407) 291-6090	Fax #: 4072984169		Em Type: KA	
DPSM: MAURICE NARBONA	Zone/Dist: 07L		RO #: 98462	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 5/5/2011 10:09:53 AM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6
 - 7 25 MPH?
 - 8 D/C MOD?
 - 9 VFY WHEEL SENSOR DATA AND YAW/LAT SENSORS ARE 2.48-2.52 GOING STRAIGHT, IF SO REPLACE MOD

Information from Dealer

SURGES AND BUCKS ON ACCELERATION, FEL LIKE THE BRAKE IS ON WHILE DRIVING
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT: VSA SYSTEM (INCLUDES ABS, TCS)][KEYWORD:]
 Y
 N
 N
 I DRIVE 0-10 MPH, WHEN I TOUCH BRAKE PEDAL IT JAMS ON THE BRAKES
 NOTHING, ITS OK
 IT STOPS WHEN I TURN VSA OFF
 OK

5/10/2011 7:11:46 AM CHRISR

REPLACED MODULATOR, BRAKE SWITCH

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2582079	KEITHC	03/25/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution		
P 4230 U0122	VSA , ABS LIGHT, U0122 F CAN MALF VSA-PCM COMM	REPLACE MODULATOR		
		Resln Source: None	Date:	
		Status: N/A	Mileage: 42,656	
		Remarks / Requestor:	FE Status:	

Dealer #:	TZ: CST	VIN: 5FNYF18535E [REDACTED]	Err:
Dir Cont: JEFFREY	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (402) 437-1216	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr:		Doors: 5DR	WD:
Parts Mgr: CRAIG CAMERON		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF LINCOLN 2770 YANKEE HILL ROAD LINCOLN NE 68516		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (402) 437-1216	Fax #: 4024371349	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: RON CRISS	Zone/Dist: 10A	Engine #: J35A61433966	Trans #: BVGA7094699
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 762778	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

3/25/2008 1:50:37 PM KEITHC

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 REPLACE MODULATOR

Information from Dealer

VSA BRAKE AND ABS LIGHTS WERE ALL STAYING ON AGAIN-THEY ARE NOW OUT AGAIN
YES
WAS IN PREVIOUSLY FOR THE SAME LIGHTS WE WENT THROUGH THE DIAGNOSIS AND CLEARED THE LIGHTS AND THEY DID NOT COME BACK ON.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2373301	DAVIDK	06/14/2007	STEVEN	2

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA LT ON. INTERMIT ACTIVATION	BRAKE SWITCH?; ADJUST	
		Resln Source: None	Date:
		Status: N/A	Mileage: 19,985
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18605E	Err:
Dir Cont: ROSS LOBELLO	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (412) 262-4755	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: ROSS LOBELLO			Doors: 5DR	WD:
Parts Mgr: STEVE MARTIN			Fact: LINCOLN	Country: USA
Dir Name: MOON TOWNSHIP HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
5802 UNIVERSITY BLVD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
MOON TOWNSHIP PA 15108			Engine #: J35A61434219	Trans #: BVGA7095260
Phone: (412) 262-4755	Fax #: 4122642395		Em Type: KA	
DPSM: BRUCE WILSON	Zone/Dist: 05L		RO #: 318626	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

6/14/2007 1:21:12 PM DAVIDK

- 1
- 2 VSA OR ACTIVATION LIGHT
- 3 VSA LIGHT ON W/O ACTIVATION
- 4 CK POWER AND GROUND TO VSA UNIT
- 5 CK REAR WHEEL SENSOR FOR BEING CROSSED

6/26/2007 1:15:15 PM STEVEN

- 6
- 7 CAN YOU SEE THE WHITE PLUNGER AT ALL ON THE BRAKE SWITCH?
- 8 ADJUST BRAKE SWICTCH AND CHK, CHANCES ARE THE PROBLEM IS DUE TO THE BRAKE SWITCH BEING ADJUSTED TOO TIGHT

Information from Dealer

OWNER SAYS VERY INTERMITTENT VSA LIGHT COMES ON & VEH.STARTS TO BUCK/JERK VERY BAD SAYS AT THIS POINT IS UNSAFE TO DSRIVE*SAYS PULLS OVER SHUTS OFF VEH.RESTARTS & PROBLEM IS GONE & LIGHT IS OFF*SYSTEMHAS NO CODES & WHEN IT WAS IN WAS ABLE TO GE T TO ACT-UP((HELP))
CUST STATES BOTH COME AND GO. SOMETIMES TOGETHER. SOME TIMES ON ONE. WE HAVE NOT REPRDOUCED
YES

CAR BACK WITHA CODE 68 SAME PROBLEM
LET EM SEE...NO

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2946669	CHRIS R	12/28/2009	PAULI	5

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 66-1, 68-1	MOD?; REPLACE AFT VFY GOOD PWR/GND, INPUTS		
		Resin Source:	None	Date:
		Status:	P RCVD	Mileage: 75,899
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18565E [REDACTED]	Err:
Dir Cont: CASEY VAUGHAN	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (704) 484-0422	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KANDY JURUMBO		Doors: 5DR	WD:
Parts Mgr: JONATHAN COFFEE		Fact: LINCOLN	Country: USA
Dir Name: ROGERS HONDA 4421 EAST DIXON BLVD. SHELBY NC 28152		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
		Engine #: J35A61434295	Trans #: BVGA7095378
Phone: (704) 484-0422	Fax #: 7044875212	Em Type: KA	
DPSM: PER BOLLNER	Zone/Dist: 06J	RO #: 130896	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/28/2009 1:49:43 PM CHRIS R
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ISIS SEARCH CRITERIA
 - 4
 - 5 VFY GOOD PWR/GNDS AND INPUTS, IF ALL OK
REPLACE MOD
 - 6 PEND TO PAULI FOR PICKUP

Information from Dealer

CAR STOPS BY ITSELF WITHOUT APPLYING BRAKE PEDAL.
VSA AND TRACTION CONTROL LIGHT ON.

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD:
66]
HAD A BATTERY
OK

- 1/4/2010 12:44:27 PM PAULI
- 7 WILL FOLLOW UP FOR VSA MOD
 - 8 208243 RO Date: 2009-12-30 Claim Number: 130896
 - 9

R&R
57110-S9V-A61 MODULATOR ASSY., VSA

- 1/4/2010 3:36:34 PM PAULI
- 10 FAXED SHIP REQUEST

- 1/5/2010 12:49:35 PM PAULI
- 11 REFAXED SHIP REQUEST>GEORGE, P/M

- 1/8/2010 12:09:49 PM PAULI
- 12 VSA RCVD--FFWD>CHRIS R

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3292318	DAVEM	05/31/2012	EDB	2

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA ACTIVATES 1ST DRIVE IN AM	UNKNOWN?; NEED TO DUP	
		Resin Source: None	Date:
		Status: N/A	Mileage: 104,445
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18515E	Err:
Dir Cont: TIM BARKER	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (816) 942-2200	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: TRENT GRONBERG		Doors: 5DR	WD:
Parts Mgr: RICHARD JACKSON		Fact: LINCOLN	Country: USA
Dir Name: JAY WOLFE HONDA 220 WEST 103RD STREET KANSAS CITY MO 64114		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (816) 942-2200	Fax #: 8169426712	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: MICHAEL WEHMEIR	Zone/Dist: 08K	Engine #: J35A61434881	Trans #: BVGA7096121
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 608276	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/31/2012 8:44:41 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6
 - 7 VSA ACTIVATION INDICATOR?
 - 8 how do we know IT'S VSA? COULD IT BE THE A/T OR RR DIFF OR ???
 - 9 CODES?
 - 10 BATT AND CABLES?
 - 11 NEED TO DUP AND MON THE VSA CUT SOL'S ON THE DATALIST

Information from Dealer

AFTER SITTING OVERNIGHT FOR THE FIRST 5 MIN [WHEN YOU DRIVE CAR]. IT SOUNDS LIKE THE VEHICLE IS RUNNING ON RUMBLE STRIPS AND FEELS LIKE THE ABS IS ENGAGEING

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]

[KEYWORD: ABS]

N

N

N

CUST STATES THAT THE VSA ACTIVATES AND WILL BRING THE CAR TO A STOP ONLY AFTER THE CAR HAS SAT OVERNIGHT. WE CANNOT DUP

CUST STATES IT NEVER COMES ON

???

none

OK

- 6/1/2012 11:25:47 AM EDB
- 12 COPY SENT TO MIKE WEHMEIR dpsm

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3126132	CHRISV	03/08/2011	CHRISV	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA MODS ON OWN	INPUT; MON DATALIST		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 77,814
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18695E	Err:
Dir Cont: VERNON FULLER	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (512) 443-4300	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: JEFFREY DAHL			Doors: 5DR	WD:
Parts Mgr: DAN HEDGER			Fact: LINCOLN	Country: USA
Dir Name: HOWDY HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
5519 E. BEN WHITE BLVD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
AUSTIN TX 78744			Engine #: J35A61435013	Trans #: BVGA7096214
Phone: (512) 443-4300	Fax #: (512) 443-9051		Em Type: KA	
DPSM: JERRY MEADE	Zone/Dist: 03B		RO #: 468786	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

<p>3/8/2011 7:36:25 AM CHRISV</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 ISIS SEARCH CRITERIA</p> <p>3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?</p> <p>4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>5 ANY AFTER MARKET ACCESSORIES INSTALLED?</p> <p>6 MON DATALIST, TAKE A SNAP SHOT</p>	<p>WHEN DRIVING AT SPEEDS AROUND 15-35 MPH THE ABS FEELS LIKE IT IF ENGAGING BY ITSELF. THE BRAKE PEDAL IS NOT BEING APPLIED, YOU CAN HEAR WHAT SOUNDS LIKE THE VSA ACTIVATING WHEN HITTING THE BRAKES HARD AS LIKE ON A PANIC STOP. THE VEHICLE DOES SLOW DOWN QUICKILY. ??????????. NO MALFUNCTION LIGHTS ARE ON.</p> <p>[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]</p> <p>[KEYWORD: BRAKES]</p> <p>YES</p> <p>NO</p> <p>NO</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2553448	RUDYG	02/12/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA PROBLEM CODE 25	YAW SENSOR?; MONITOR WITH HDS
		ResIn Source: None
		Status: N/A
		Remarks / Requestor:
		Date:
		Mileage: 47,043
		FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18665E [REDACTED]	Err:
Dir Cont: GENE DALE	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (804) 672-1111	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: ANN DALE		Doors: 5DR	WD:
Parts Mgr: GARLAND BLAIR		Fact: LINCOLN	Country: USA
Dir Name: WEST BROAD HONDA		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
7014 WEST BROAD STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
RICHMOND VA 23294		Engine #: J35A61435000	Trans #: BVGA7096256
Phone: (804) 672-1111	Fax #: (804) 672-3337	Em Type: KA	
DPSM: GARTH FRANCIS	Zone/Dist: 06C	RO #: 518488	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/12/2008 9:50:33 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 MONITOR YAW, LAT AND LONG SENSOR READINGS WITH HDS. IF YOU SEE SPIKES UP OR DOWN. CK PWR/GRND TO YAW SENSOR. IF OK, I WOULD REPLACE YAW SENSOR AS A START AND ALSO CK MODULATOR GROUND G302

Information from Dealer

25-1 VSA CODE CUSTOMER SAYS BRAKES LOCKED UP NO TAKES ABOUT 500 MILES BEFORE COMING ON. ANY KNOWN ISSUES?
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3115290	JOHNB	02/07/2011	RUDYDG	2

Code	Original Complaint	Probable Cause/Solution		
P 4210	ABS? VSA? ACTIVATES SELF	MODULATOR?; REPLACE		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 59,469
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: PST	VIN: 5FNYP18565E	Err:
Dir Cont: WARREN LOCK	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (425) 775-7575	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN ROYCE		Doors: 5DR	WD:
Parts Mgr: STEVEN DAVIS		Fact: LINCOLN	Country: USA
Dir Name: LYNNWOOD HONDA 22020 HIGHWAY 99 EDMONDS WA 98026		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
Phone: (425) 775-7575	Fax #: 4256720505	Engine #: J35A61435141	Trans #: BVGA7096534
DPSM: PETER HOLT	Zone/Dist: 02A	Em Type: KA	
Previous Dealer/Contact	Date	RO #: 449419	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/7/2011 1:19:19 PM JOHNB
- 1 vsaORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6
 - 7 ANY ABS OF VSA CODES
 - 8 VSA CODE
 - 9 NO ABS CODE OF THAT LEVEL,ONLY VSA HAS 84-1
 - 10 WAS IT FOR THIS ISSUE
 - 11 PRODUCE AND TAKE SNAP SHOT;ALSO WHAT ARE THE EXACT DRIVING CONDITIONS;IS THERE A VSA ACTIVATION LIGHT
 - 12 WHAT ARE THE TIRES LIKE
 - 13 ON SNOW
 - 14 THEN THEY ARE A POSSIBLITY FOR ACTIVATION;PLEASE KEEP THAT IN MIND;IF PRODUCE AGAIN AND TAKE A SNAP SHOT,NOTE CONDITIONS,TRY KG WHEELS AND TIRES,TRY AGAIN

Information from Dealer

ABS OPERATE BY IT SELF WHILE DRIVING
[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: 84-1]
YES
NONE
NONE
AT TIMES ABS ACTIVATES WHEN DRIVING OR BRAKING SLIGHTLY;HARD TO PRODUCE
NOT NOW,BUT LAST AUGUST WAS IN FOR A CODE 84-1
NO ABS
OH....WELL I DID NOT WORK ON IT THEN
I BELIEVE...MAYBE
JUST DRIVING,NO LIGHTS ON DASH

SNOW TIRES
NO DRY PAVEMENT

2/8/2011 1:53:10 PM RUDYDG

- 15 02/8/2011 01:53:36 PM RUDYDG (WARREN) I WAS ABLE TO VERIFY THIS YESTERDAY. I WAS DRIVING AND ALL OF A SUDDEN I HEAR ABS BUZZ AND CAR SLOWS DOWN
- 16 WERE YOU TURNING NO
- 17 ALL TIRES SAME SIZE YES, WINTER TIRES
- 18 REPL MODULATOR OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2963784	JOHNB	02/03/2010	RUDYG	6

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 68	2/10: REPL'D VSA MODULATOR		
		Resin Source:	Spoke w/ Dealer	Date: 02/10/2010
		Status:	P RCVD	Mileage: 85,539
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18625E [REDACTED]	Err:
Dir Cont: EDWIN GUILL	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (504) 368-5640	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: TIM MAYWALT		Doors: 5DR	WD:
Parts Mgr: ALAN SESSIONS		Fact: LINCOLN	Country: USA
Dir Name: SUPERIOR HONDA		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
1845 WESTBANK EXPWY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
HARVEY LA 70058		Engine #: J35A61435402	Trans #: BVGA7097080
Phone: (504) 368-5640	Fax #: 5043672606	Em Type: KA	
DPSM: DANIEL FYFFE	Zone/Dist: 03D	RO #: 169008	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

<p>2/3/2010 7:31:34 AM JOHN8</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3 ISIS SEARCH CRITERIA</p> <p>4</p> <p>5 CHK VSA DATALIST FOR BRAKE PRESSURE AND BRAKE POSITION SW INPUTS AT THAT TIME;SEE IF PRESS WITH NO POSITION SW INPUT,OR VICE VERSA;CHK BRAKE POSITION SW ADJUSTMENT</p>	<p>VSA LIGHT ON BRAKES SEEM TO LOCK UP @ TIMES</p> <p>[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: 68]</p> <p>VSA LIGHT CODE 68;RESETS WHEN DRIVEN</p>
<p>2/3/2010 8:09:45 AM RUDYG</p> <p>6 02/3/2010 08:09:50 AM RUDYG</p> <p>7 CHECKED BRAKE FLUID FOR CONTAMINATION?</p> <p>8 REPLACE MODULATOR. WE WOULD LIKE TO GET OLD MODULATOR IF CUST DOESN'T WANT IT.</p>	<p>(EDWIN) MY BRAKE PRESSURE AT REST IS 0.488V WHEN DRIVING AND PROB OCCURS VOLTAGE GOES TO 1.4 OR SO WITHOUT ME TOUCHING PEDAL. IF I DID TOUCH PEDAL IT WOULD ACTIVATE ABS.</p> <p>JUST LOOKS DIRTY</p> <p>OK</p>
<p>2/10/2010 8:01:52 AM RUDYG</p> <p>9 02/10/2010 08:01:29 AM RUDYG(CALLED DLR)</p> <p>10 CALLING FOR UPDATE ON REPAIRS</p> <p>11 GREAT. DO YOU HAVE OLD MODULATOR?</p> <p>12 I WILL PUT IN A REQUEST FOR IT</p> <p>13 (PEND TO PAULI FOR PARTS)</p>	<p>(EDWIN)</p> <p>I REPLACED THE MODULATOR AND NOW MY BRAKE PRESSURE READING ON HDS IS STEADY AT ABOUT .5V. I NO LONGER HAVE ANY SYMPTOM</p> <p>YES</p> <p>OK</p>
<p>2/10/2010 11:34:44 AM PAULI</p> <p>14 WILL P/U</p>	
<p>2/12/2010 12:52:27 PM PAULI</p> <p>15 VSA RCVD--FFWD>RUDY</p>	
<p>2/16/2010 9:21:35 AM RUDYG</p> <p>16 02/16/2010 09:21:31 AM RUDYG(NO 05 PILOTS IN OUR FLEET TO INSTALL THIS MODULATOR. DESTROYED AND TRASHED MODULATOR)</p>	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3271604	CHRISV	03/29/2012	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4210	ABS MODS	DEALER CANT DUP; NEED TO DUP	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 113,452
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18625E [REDACTED]	Err:
Dir Cont: JEFF	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (336) 854-9900	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: LARRY NEAL			Doors: 5DR	WD:
Parts Mgr: SHANE WESTMORELAND			Fact: LINCOLN	Country: USA
Dir Name: CROWN HONDA GREENSBORO 3633 W. WENDOVER AVE. GREENSBORO NC 27407			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (336) 854-9900	Fax #: (336) 299-6546		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: SCOTT MUDLIN	Zone/Dist: 06L		Engine #: J35A61435452	Trans #: BVGA7097206
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 211991	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

3/29/2012 7:18:45 AM CHRISV

- 1 ORIGINAL COMPLAINT

- 2 ISIS SEARCH CRITERIA

- 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
- 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
- 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
- 6 CAN YOU DUP
- 7 NEED TO DUP AND TAKE A HI SPEED SNAP SHOT

Information from Dealer

CUSTOMER STATES AT LOW SPEEDS IT FEELS LIKE THE BRAKES ARE GRABBING. THEY SAY IT FEELS LIKE THE ABS IS MALFUNCTIONING. CHECKED AND FOUND NO CODES [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:] [KEYWORD: BRAKES]

NO
NO
NO
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2794987	JOHNB	03/24/2009	JOHNB	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA MODULATES SELF;83,66,68	MODULATOR?;GV CHKS;CB		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 75,253
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18505E	Err:
Dir Cont: DEAN BALEY	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (608) 273-3344	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr:			Doors: 5DR	WD:
Parts Mgr: DAVID DUNAHEE			Fact: LINCOLN	Country: USA
Dir Name: ZIMBRICK HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
1601 WEST BELTLINE HWY			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
MADISON WI 53713			Engine #: J35A61435841	Trans #: BVGA7097709
Phone: (608) 273-3344	Fax #: (608) 271-3506		Em Type: KA	
DPSM: MICHAEL CLARK	Zone/Dist: 08C		RO #: 437450	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

3/24/2009 1:29:14 PM JOHNB

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
3
- 4 CHK GROUNDS AND POWERS TO MODULATOR;CHK CONNECTIONS;SEE IF CAN BLOW FUSES OF MODULATOR POWER CIRCUITS WITH MODULATOR GROUNDS;CHK AND VOLT DROP G302;IF ALL OK,THEN LIKELY MODULATOR;REPLACE;CB WITH RESULTS;MAY WANT MODULATOR

Information from Dealer

CODES 83-1, 66-1, 68-1 VSA WILL ACTIVATE ON CRUISE OR ACCEL WHEEL SPEED 0 LF 80 RF27RR27LR
NO
VSA/ABS MODULATOR ACTIVATES WHEN DRIVING;VEHICLE HAD CODES 83,66,68;CLEARED CODES;66 RESETS;ALSO WHEN THE VEHICLE ACTIVATES THE ABS AT SLOW SEEDS ITSELF,THE LF FT SENSOR READS 0 AND RT F READS 80

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3265921	JOHNB	03/13/2012	JOHNB	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATES ON TURNS	NORMAL?;PRODUCE AND SNAP SHOT		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 78,434
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18525E	Err:
Dir Cont: ROBERT	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (402) 408-1000	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: BRIAN PEARCE			Doors: 5DR	WD:
Parts Mgr: IAN WARD			Fact: LINCOLN	Country: USA
Dir Name: SUPERIOR HONDA OF OMAHA 4111 SOUTH 144TH ST. OMAHA NE 68137			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (402) 408-1000	Fax #: (402) 861-7491		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: RON CRISS	Zone/Dist: 10A		Engine #: J35A61435900	Trans #: BVGA7097841
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 546043	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

3/13/2012 8:47:09 AM JOHNB

- 8 ANY CODES
- 9 NEED TO PRODUCE AND SNAP SHOT
- 1 ORIGINAL COMPLAINT
- 2 ISIS SEARCH CRITERIA
- 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
- 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
- 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
- 6
- 7 HOW WHERE YOU DRIVING

Information from Dealer

A PRIOR 68-1,BUT WE REPLACED THE BRAKE SW BACK THEN

VEHICLE LEFT FRONT BRAKE IS APPLING WHILE TURNING LEFT OR RIGHT ,TRIED GETTING A SNAPSHOT,COULD NOT GET VEHICLE TO ACT UP,VEHICLE SPEED IS ABOUT 25 MPH AND VEHICLE IS TURNING,68-1 CODE WAS IN SYSTEM,BRAKE SWITCH WAS REPLACED 4 MONTHS AGO. [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT: VSA SYSTEM (INCLUDES ABS, TCS)][KEYWORD: VSA] YES/NO,ONLY ONCE

NONE

NONE

VSA OR ABS ACTIVATES ON TURNS;I EXPERIENCED ONCE ON A TURN

NORMALLY

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2780481	KENE	02/25/2009	KENE	1

Code	Original Complaint	Probable Cause/Solution		
P 4170	BRAKE PRFRMC, DRAG INTER	BRAKE SWITCH ADJ; CHECK		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 57,418
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18505E	Err:
Dir Cont: CHARLES COLE	Training %:		Year: 2,005	Model: PILOT
Serv Ph:	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JIM ROSE			Doors: 5DR	WD:
Parts Mgr: JONATHAN WILLIAMS			Fact: LINCOLN	Country: USA
Dir Name: PRIORITY HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
621 N. BATTLEFIELD BL.			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
CHESAPEAKE VA 23320			Engine #: J35A61436112	Trans #: BVGA7098152
Phone: (757) 366-5000	Fax #: 7572135064		Em Type: KA	
DPSM: JENNIFER KAMLER	Zone/Dist: 06H		RO #: 133600	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

2/25/2009 6:51:00 AM KENE

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 CHECK BRAKE FLUID CONTAMINATION, BRAKE SWITCH

Information from Dealer

CUSTOMER STATES, BRAKES APPLY INTERMITTENTLY WHILE DRIVING. I WAS NOT ABLE TO DUPLICATE THE BRAKING CONCERN, BUT I DID FIND STORED VSA CODES. 61-1, BATTERY VOLTAGE FAILURE. 66-1, BRAKE SENSOR FAILURE. NOTE FOUND BAD BATTERY AND REPLACED IT, CLEARED STORED DTC AND TEST DROVE VEHICLE. NO PROBLEMS FOUND.

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2439717	DAVIDK	09/06/2007	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution		
P 4170	BRAKE PRFRMC, DRAG	BRAKES?; UNABLE TO REPRODUCE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 33,256
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18595E	Err:
Dir Cont: ADRIAN VASQUEZ	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (281) 955-6666	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN MORRIS			Doors: 5DR	WD:
Parts Mgr:			Fact: LINCOLN	Country: USA
Dir Name: JOHN EAGLE HONDA OF HOUSTON			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
18787 NW FREEWAY			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
HOUSTON TX 77065			Engine #: J35A61436152	Trans #: BVGA7098333
Phone: (281) 955-6666	Fax #: (832) 237-8725		Em Type: KA	
DPSM: VERNON SAGE	Zone/Dist: 03C		RO #: 403332	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

9/6/2007 11:24:45 AM DAVIDK

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 VSA ACTIVATIO LIGHT COME ON
- 4

- 5 BRAKE ROTOR BLUE
- 6 BRAKE DRAGGING

Information from Dealer

CUSTOMER STATES WHEN DRIVING AT LOW SPEEDS FROM A STOP VECHICLE FEELS LIKE BRAKES LOCK UP HEARING LOUD GRINDING NOISE, VEHICLE COMES TO A STOP BY ITSELF.

NO

WE CAN NOT REPROUDCE. CUST STATES NO LIGHTS CAME ON THE DASH.

NO. PADS LOOK GOOD

NOT SURE. WE CAN NOT REPROUDCE. COUD BE TRANS.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2480824	DAVEM	10/30/2007	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	61, 66, 68, 112VSA BRAKES SELF	VSA CU?; VRFY PWR/GND> SWAP CU	
		Resin Source: None	Date:
		Status: N/A	Mileage: 33,802
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18595E [REDACTED]	Err:
Dir Cont: III RAUL VASQUEZ	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (281) 955-6666	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN MORRIS		Doors: 5DR	WD:
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: JOHN EAGLE HONDA OF HOUSTON 18787 NW FREEWAY HOUSTON TX 77065		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
		Engine #: J35A61436152	Trans #: BVGA7098333
Phone: (281) 955-6666	Fax #: (832) 237-8725	Em Type: KA	
DPSM: VERNON SAGE	Zone/Dist: 03C	RO #: 410469	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/30/2007 6:56:13 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 A/M?
 - 5 ANY CODES IN ANY OTHER SYSTEM?
 - 6 WHAT WAS RPLCD IN THE PAST?
 - 7 WHEN HAPPEN?
 - 8 BATT CONDITION>?
 - 9 FRQ OF EVENT?
 - 10 [SEE TL REF #2439717 FOR PRVS PROBLEM]
 - 11 TODAY. LETS CHK G302> POP FUSE> V-DROP PWR/GND> DPSM OK TO SWAP A VSA CU BASED ON PRVS CALLS WE HAVE HAD W/ SAME DTC'S

Information from Dealer

SEEMS BRAKES ARE LOCKING UP HAD CODES 61-1 66-1 68-1 112-1
NO
I COULD DUP ONLY 1X, BUT WHEN IT HAPPEND FOR ME AND THE CUST, IT APPEARED THE TRACTION CONTROL WAS KICKING IN BECAUSE THE TRIANGEL LIGHT WAS FLASHING THE THE CAR WOULD BARLY MOVE. I CHK G301, BUT NOT G302 YET. THE CNNCTR AT THE VSA CU WAS TIGHT.
NONE
NONE
NOTHING
ONLY ON STARTS FROM A TRAFFIC LIGHT. NEVER ON THE HWY
NOT YET
WILL HAPPEN A COUPLE OF TIMES IN A ROW ONE DAY THEY NOT HAPPEN FOR A COUPLE OF MONTHS
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2885748	MARKP	08/21/2009	MARKP	1

Code	Original Complaint	Probable Cause/Solution		
P 4170	FT DIVES UNDER BRKING	R&R ABS MOD		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 53,892
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18565B [REDACTED]	Err:
Dir Cont: ROBERT	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (802) 773-4600	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ROBERT WARRELL		Doors: 5DR	WD:
Parts Mgr: DONNA BROWN		Fact: LINCOLN	Country: USA
Dir Name: SHEARER HONDA 211 US ROUTE 7 S RUTLAND VT 05701		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (802) 773-4600	Fax #: 8883145103	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: KEITH MANNING	Zone/Dist: 09C	Engine #: J35A61436159	Trans #: BVGA7098329
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 126551	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

8/21/2009 1:12:19 PM MARKP

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 HAVE YOU REPRO
- 4 R&R ABS MOD AND RECHECK

Information from Dealer

C/S;VEHICLE WILL BRAKE ON ITS OWN, WHILE ON INTERSTATE, CAR APPLIED BRAKES AT FULL PRESSURE UNTIL STOPPED. UPON APPLICATION OF BRAKE, CAR APPLIES FULL PRESSURE
NO
NO.CUST SAYS INTER
OK THANKS.HAVE DONE ONE BEFORE ON LATER MODEL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3256061	SHAWNW	02/14/2012	SHAWNW	3

Code	Original Complaint	Probable Cause/Solution		
P 4230	RANDOM ACTIVATION	MOD?;REPLACE IF 2ND OCCURANCE		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 110,700
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF185X5E	Err:
Dir Cont: BRANDON	Training %:		Year: 2,005	Model: PILOT
Serv Ph: 781-255-6000	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: DAVID CARLSON			Doors: 5DR	WD:
Parts Mgr: RICHARD WATERMAN			Fact: LINCOLN	Country: USA
Dir Name: BOCH HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
279 PROVIDENCE HIGHWAY			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
NORWOOD MA 02062			Engine #: J35A61436124	Trans #: BVGA7098081
Phone: (781) 255-6000	Fax #: 7816196888		Em Type: KA	
DPSM: DAN ENDERLE	Zone/Dist: 09F		RO #: 676525	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests**Information from Dealer****2/14/2012 1:32:53 PM SHAWNW**

1 ORIGINAL COMPLAINT

CUSTOMER STATES THAT VSA LIGHT WAS ON AND THAT VEHICLE WAS BUCKING. NO STORED DTCS AND NO SERVICE NEWS OR BULLETINS. VEHICLE HAS BEEN DRIVEN ALMOST 100 MILES AT DEALERSHIP TO TRY AND DUPLICATE BUT COULD NOT DUPLICATE CONCERN. CUSTOMER ALSO STATES VEHICLE FEELS LIKE BRAKES WHERE BEING APPLIED WHEN THEY WERENT
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: VSA]

2 ISIS SEARCH CRITERIA

3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?

N

4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?

N

5 ANY AFTER MARKET ACCESSORIES INSTALLED?

N

6 STORED CODES?

NOTHING

7 TIRES?

BRAND NEW

8

JUST LOOKING TO SEE IF THERE ARE ANY KNOWN ISSUES, I GOT NO CODES AND CANT VERIFY

9 REVIEWED CASES AND KB'S, NO KNOWN ISSUES

OK THANKS

2/14/2012 10:19:16 PM RICKT

10 SHAWN, DID YOU LOOK AT KB 16816? THIS SOUNDS LIKE THE MODULATOR ISSUE FROM WHAT I SEE HERE.

2/15/2012 6:48:17 AM SHAWNW

11 02/15/2012 06:53:18 AM SHAWNW CB TO DEALER

BRANDON:

12 AFTER REVIEWING THIS, IF THE PROBLEM COMES BACK LETS REPLACE THE VSA MOD

OK, I WILL MAKE A NOTE, BY THE WAY I WAS TALKING WITH THE CUSTOMER AND THE WAY THEY EXPLAINED THE PROBLEM IT SOUNDS LIKE THEY ARE TALKING ABOUT A T/C SHUDDER

13 REALLY?

YES, THEY SAID THAT AT STEADY CRUISE, BARELY ANY THROTTLE

14 MAYBE DRIVE WITH THE CUSTOMER AND SEE IF THEY CAN DEMO THE ISSUE

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3013444	PETERB	06/01/2010	PETERB	4

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA STOPS CAR	FBF: REPLACED VSA MOD		
		Resln Source:	Feedback forms	Date: 06/25/2010
		Status:	N/A	Mileage: 96,137
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18555B [REDACTED]	Err:
Dir Cont: HENRY ZAJAC	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (860) 223-2230	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ROGER BEAULIEU		Doors: 5DR	WD:
Parts Mgr: ROBERT SHINDER		Fact: LINCOLN	Country: USA
Dir Name: SCHALLER HONDA 1 VETERANS DRIVE NEW BRITAIN CT 06051		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (860) 223-2230	Fax #: 8608262083	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: SUZI HENRY	Zone/Dist: 09D	Engine #: J35A61436377	Trans #: BVGA7098495
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 628555	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/1/2010 10:45:00 AM PETERB

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA
- 4 TRANSFER TO GEN

Information from Dealer

VSA LIGHT COMES ON .. FRONT BRAKES GRAB

[MODEL: CR-V][YEAR: 2010][PUBID:][SUBJECT:][KEYWORD: ATF LEVEL]

6/1/2010 10:52:35 AM CHRISV

- 5
- 6 WERE YOU DRIVING STRAIGHT
- 7 VERIFY SENSOR DATA WHEN STRAIGHT, ONLY LONGITUDINAL SHOULD SHOW CHANGE. ALL AT ABOUT 2.50 V SITTING STILL. IF ALL OK, REPLACE MOD
- 8 IF ALL NON-MODD PARTS OK THEN ALL YOU HAVE IS THE MOD

SENSOR DATA APPEARS NORMAL, RESET FAILED UNTIL 3X. I HAVE SNAPSHOT THAT SHOWS INCRESED BRAKE PRESSURE WHEN MY FOOT OFF BRAKE
YES
SHE HAS ENTENDED WARR

OK

6/1/2010 12:47:06 PM CHRISV

- 9
- 10 ALL INPUTS LOOK GOOD, REPLACE THE MOD

SENT A SNAP SHOT

6/25/2010 1:43:19 PM PETERB

- 11
- 12 3013444 5FNYF18555B [REDACTED] 06/25/2010 PILOT 2005
207221 PETER_BURKE
- 13 COMMENTS:
- 14 NEW VSA MODULATOR WAS INSTALLED FOR THE SUDDEN DECELERATION PROBLEM. SINCE IT
- 15 WAS INTERMITTANT .. WAITED AWHILE TO MAKE SURE THIS REPAIR WORKED.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2420321	CHRISV	08/13/2007	RAYD	2

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA LIGHT ON NO CODE	LOOSE PINFIT?;TRY BATT CABLE RESET	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 36,077
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18665E	Err:
Dir Cont: JOE DILEO	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (954) 764-1100	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: PETER SAXON		Doors: 5DR	WD:
Parts Mgr: ROBERT GUIDO		Fact: LINCOLN	Country: USA
Dir Name: HOLMAN HONDA OF FT. LAUDERDALE 12 EAST SUNRISE BLVD. FORT LAUDERDALE FL 33304		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (954) 764-1100	Fax #: 9545251837	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: KEVIN MCCLUNG	Zone/Dist: 07N	Engine #: J35A61436764	Trans #: BVGA7098871
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 85642	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

8/13/2007 11:37:33 AM CHRISV

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 CK THE DATALIST FOR INDI ON

4 CK THAT AND INSPECT G302

8/13/2007 11:52:00 AM RAYD

5

6 DID YOU DO THE T/SHOOTING FOR THIS CODE

7 WHAT DID YOU REPLACE?

8 DID YOU INSTALL THE MODULATOR, OR JUST PLUG IT IN?

9 TRY BATTERY CABLE RESET, THEN DRIVE THE CAR UNTIL THE SELF TEST HAS COMPLETED, THEN CHECK ALL SYSTEMS FOR CODES

Information from Dealer

CUSTOMER STATES THAT SINCE BATTERY WAS REPLACED ATSEARS, ABS LIGHT WILL NOT GO OFF. NO CODES STORE D, PERFORMED VOLTAGE CHECKS AS STATED IN ISIS. SWAPPED KNOWN GOOD GAUGE CONTROL MODULE AND VSA MODULATOR AND LIGHT STILL ON.

NO

DID NOT CK

THE HDS SAYS THE LIGHT IS OFF, BUT IT IS ON

YES,

THE MODULATOR AND THE GAUGE ASSY INSTALLED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2974770	JOHNB	03/01/2010	TERRYYP	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATES@TIMES CDE 68,66	TAKE SNAP SHOT;MONITOR BRAKE SW,PRESS SW		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 63,201
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18515E [REDACTED]	Err:
Dir Cont: ADAM SAUNDERS	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (704) 331-0816	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: ERIC TIPPETT			Doors: 5DR	WD:
Parts Mgr: KENT EWING			Fact: LINCOLN	Country: USA
Dir Name: METRO HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
4918 HIGHWAY 74 WEST			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
INDIAN TRAIL NC 28079			Engine #: J35A61436827	Trans #: BVGA7099206
Phone: (704) 331-0816	Fax #: 7042201553		Em Type: KA	
DPSM: MARK SIMPSON	Zone/Dist: 06K		RO #: 117165	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

3/1/2010 6:05:08 AM JOHN B

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 ISIS SEARCH CRITERIA

4

5 INTERMITTENT

6 TAKE MANUAL SNAP SHOT;SET SNAP IN MIDDLE;LOOK AT BRAKE SW,PRESSURE SW INPUTS,AS WELL AS WHEEL SPEED SENSORS, AND STEERING ANGLE

3/1/2010 6:50:23 AM TERRYYP

7

8 CK MOD CONN PIN FITS.IF NTF,GO AHEAD & GET A S/S SHOWING THE VOLTAGE CHANGING.C/B 30 MINS AFT UPLOADING IT

Information from Dealer

CUSTOMER COMPLAINT: VSA LIGHT ILLUMINATED. CODES68-1 AND 66-1. ANOTHER DEALER PUT BRAKE LIGHT SW ITCH IN. PROBLEM STIILL THERE. I TEST DROVE AND BRAKES ACTIVATES AUTOMATICALLY AS IF THERE WAS WHEEL SPIN UNDER ACCEL. DROVE > 20MPH AND DULPLICATED 4 TIMES. BRAKES ACTIVATED WITH PUMP WITH NO BRAKE PEDAL INPUT. ????????? PEFORMED NEUTRAL POSITION AND CLEARED CODES EACH TIME. STILL HAVE ISSUE.

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: VSA]

MODULATES ON ACCEL,SLOWING;GET CODES AT TIMES OF 68-1,66-1

YES

*CANT GET IT TO ACT UP WITH THE HDS CONNECTED,BUT I CAN SEE THE BRK PRESS SW CHANGING FROM .5V TO 4.5V WITHOUT TOUCHING THE BRK PEDAL

*SEE ABOVE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2771242	KENE	02/09/2009	PAULI	7

Code	Original Complaint	Probable Cause/Solution	Resln Source:	None	Date:
P 4230	VSA CODE 66 AND 68	MODULATOR?; REPLACE	Status:	P N/A	Mileage: 86,612
Remarks / Requestor:					FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18535E [REDACTED]	Err:
Dir Cont: DAVID WOLFE	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (434) 973-1351	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JACQUELINE GITS		Doors: 5DR	WD:
Parts Mgr: BRIAN PEREGOY		Fact: LINCOLN	Country: USA
Dir Name: BROWN HONDA 960 HILTON HEIGHTS ROA CHARLOTTESVILLE VA 22901		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (434) 973-1351	Fax #: 4349738960	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: GARTH FRANCIS	Zone/Dist: 06C	Engine #: J35A61437001	Trans #: BVGA7099513
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 292998	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

<p>2/9/2009 6:19:36 AM KENE</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3</p> <p>4 CHECK FOR COTAMINATION OR BLOCKAGE LIKE FREEPLAY</p>	<p>BRAKES WILL STOP VEHICLE WITHOUT DEPRESSING THE BRAKE PEDAL/ CRUISING ALONG AT 20-30 MPH EVEN UNDER ACCELERATION / BRAKES WILL APPLY AND BRING VEHICLE TO A STOP</p> <p>NO</p> <p>HAS A CODE OF 66 AND 68</p>
<p>2/9/2009 10:00:07 AM RUDYG</p> <p>5 02/9/2009 10:15:13 AM RUDYG(CALLED DLR)</p> <p>6 CALLING FOR UPDATE ON REPAIRS</p> <p>7 I WANT YOU TO DO A FEW CHECKS FOR ME. CK SAS STR Z, SHOULD BE .8V WHEN GOING STRAIGHT, CK WHL SPEEDS IN A STRAIGHT LINE, SHOULD ALL BE SAME, CK YAW AND LAT SHOULD BE 2.5V WHEN SITTING ON FLAT GROUND</p> <p>8 IF OK HERE, REPL MODULATOR</p> <p>9 (PEND TO PAULI)</p>	<p>(DAVID)</p> <p>I COULD NOT GET IT TO ACT UP SO I CAN'T REALLY CK IT.</p> <p>OK</p> <p>OK</p>
<p>2/9/2009 10:29:50 AM PAULI</p> <p>10 WILL P/U FOR RUDY</p>	
<p>2/9/2009 10:57:49 AM RUDYG</p> <p>11 02/9/2009 10:57:55 AM RUDYG</p> <p>12 MY BAD, ON THIS MODEL WE CAN'T SEE IT. I WOULD RECOMMEND VSA MODULATOR</p>	<p>(DAVID) I TOOK A COUPLE OF SNAPS BUT I CAN'T SEND THEM. MY YAW AND LAT ARE OK. I CAN'T SEE STR Z ON DATA LIST</p> <p>OK</p>
<p>2/9/2009 12:51:18 PM PAULI</p> <p>13 FAXED SHIP REQUEST</p>	
<p>2/16/2009 12:14:49 PM PAULI</p> <p>14 NO CLM</p> <p>15 MONITOR VIN</p>	
<p>6/16/2010 11:10:51 AM PAULI</p> <p>16 NO CLM?</p>	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2452472	KENE	09/21/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA CODE 25 AND 26	MODULATOR, CHECK PIN FITS	
		Resin Source: None	Date:
		Status: N/A	Mileage: 34,381
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: MST	VIN: 5FNYF18505E [REDACTED]	Err:
Dir Cont: DANIEL INGRAO	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (480) 893-7900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVID CLARK		Doors: 5DR	WD:
Parts Mgr: JASON DODGE		Fact: LINCOLN	Country: USA
Dir Name: TEMPE HONDA		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
8030 S. AUTOPLEX LOOP		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
TEMPE AZ 85284		Engine #: J35A61437884	Trans #: BVGA7101210
Phone: (480) 893-7900	Fax #: (480) 421-4865	Em Type: KA	
DPSM: RICHARD REBORI	Zone/Dist: 10D	RO #: 169310	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/21/2007 1:52:02 PM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 CHECK G302
 - 5 CHECK PIN FITS AND IF OK, THEN MODULATOR

Information from Dealer

VSA LIGHT ON. 25-1 26-1
 YES
 YAW SENSOR
 TIGHT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2717099	KENE	11/04/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM CODE 25	SESNOR; CK POWER, GROUNDS, PIN FITS		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 50,796
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18665E	Err:
Dir Cont: JORDAN	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (952) 938-1717	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: CAROLINE GATES			Doors: 5DR	WD:
Parts Mgr:			Fact: LINCOLN	Country: USA
Dir Name: LUTHER HOPKINS HONDA 250 5TH AVENUE SOUTH HOPKINS MN 55343			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (952) 938-1717	Fax #: 9529088501		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: DICK SARGENT	Zone/Dist: 08G		Engine #: J35A61438591	Trans #: BVGA7102044
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 401501	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 11/4/2008 9:52:30 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CHECK POWER, GROUNDS AND ALL PIN FITS, IF OK, REPLACE SENSOR

Information from Dealer

CODE 25-1 YAW RATE SENSOR FAILURE COMES ON INTERMINTLY. ALL VOLTAGE AND CONTINUITY CHECKS ARE GOOD.
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2876507	JOHNB	08/04/2009	RUDYG	2

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA code 68-01	MODULATOR?; REPLACE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 75,731
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18545E	Err:
Dir Cont: NICKOLAS GANZ	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (608) 829-1118	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CHARLIE CUPP		Doors: 5DR	WD:
Parts Mgr: MICHAEL NACHTIGAL		Fact: LINCOLN	Country: USA
Dir Name: ZIMBRICK HONDA SERVICE CENTER 430 GRAND CANYON DRIVE MADISON WI 53719		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (608) 829-1118	Fax #: 6088292088	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: MICHAEL CLARK	Zone/Dist: 08C	Engine #: J35A61439601	Trans #: BVGA7103927
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 469660	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

8/4/2009 1:30:46 PM JOHNB	
1 ORIGINAL COMPLAINT	FOUND CODE 68-01 (BRAKE SWITCH FAILURE) AND GUEST COMPLAINING THE CAR SLOWS DOWN BY ITSELF.)
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3 CHECK BRAKE SWITCH AND PEDAL ADJUSTMENTS; IF VSA IS SEEING PRESSURE AND NO BRAKE SW INPUT. THE VSA MODULATOR IS FAULTY. make sure customer is not two foot braking	
8/4/2009 2:47:18 PM RUDYG	
4 08/4/2009 02:46:40 PM RUDYG	(NICKOLAS) CAR IS BACK WITH 84-01 CODE.
5 DOES CODE CLEAR?	YES
6 STOCK TIRES AND WHLS?	YES, LOOKS LIKE ORIG SIZE
7 ANY ACCIDENT DAMAGE ON THIS CAR?	NO
8 RECOMMENED REPL VSA MODULATOR	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2805483	ROSSL	04/14/2009	PAULI	10

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIATES SELF	REPLACE MODULATOR		
		Resin Source:	None	Date:
		Status:	P SCRAP	Mileage: 46,440
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18505E [REDACTED]	Err:
Dir Cont: MICHAEL LEAE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (972) 569-4242	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: KENNY GRANT			Doors: 5DR	WD:
Parts Mgr: GALEN HASTINGS			Fact: LINCOLN	Country: USA
Dir Name: HONDA CARS OF MCKINNEY			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
601 S. CENTRAL EXPWY			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
MCKINNEY TX 75070			Engine #: J35A61440458	Trans #: BVGA7105208
Phone: (972) 569-4242	Fax #: 9725694271		Em Type: KA	
DPSM: AMY CLAWSON	Zone/Dist: 03F		RO #: 476765	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

4/14/2009 1:47:38 PM ROSSL

1 ORIGINAL COMPLAINT

C/S TWICE WHILE DRIVING FELT LIKE "SLAMMED ON BRAKES" AT HWY SPEEDS THEN RELEASES. APPROX 4K MILES BETWEEN EVENTS. HEALTH CHECK FOUND 61-1 AND 68-1.ALSO FOUND DTCS FOR ALL TIRE LOW PRESSURE, 11-1 ETC. VTM STRAINED, NO CONCERNS. ATF STRAINED, DIRTY BUT NO DEBRIS JUST USUAL GRAY SLIME. ATF FLUID SOMEWHAT DARK. VEHICLE HAS TOW-BEHIND LIGHTING HARNESS AND BAR. NO FLAT SPOTTING ON TIRES. NO BLUING ON ROTORS. PADS WORN EVENLY AND PREDICTABLYPER MILEAGE.

2 PREVIOUS REPAIRS OR PARTS REPLACED?

NO

3 DOES TRANS WORK OK?

YES,WORKS FINE

4 DID YOU DO ANY T/S FOR THE CODES

ONE I THINK IS THE BRAKE SWITCH AND THE OTHER A LOW BATTERY

5 TRANSFER TO GENERAL

4/14/2009 1:52:58 PM KEITHC

6 REPLACE MODULATOR

7 HOLD PART FOR T/L

4/14/2009 4:16:01 PM RAYD

8 PAUL PLEASE GET THIS MODULATOR

4/14/2009 4:36:11 PM PAULI

9 WILL P/U

4/15/2009 1:48:32 PM PAULI

10 FAXED SHIP REQUEST

4/21/2009 12:15:23 PM PAULI

11

JOSH, PRTS

12

CAR IS OUT OF 3/36 AHM WARR. THE SVC

13

ADVISOR,ROBERT, DENIED THE REPAIR.

SAID CUST WILL CHCK W/AHM CR ABOUT GETTING ASSISTANCE.

14 OK

15 sas

5/7/2009 9:08:39 AM PAULI

16 207669 RO Date: 2009-04-24 Claim Number: 477890

R&R

17

57110-S9V-A61 MODULATOR ASSY., VSA

18 WILL P/U

5/7/2009 10:04:57 AM PAULI

19 FAXED SHIP REQUEST

5/12/2009 11:57:37 AM PAULI

20 REFAXED SHIP REQUEST>JOSH

5/15/2009 2:52:53 PM PAULI

21 VSA MOD RCVD/SCRAPPED PER RAY

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2693477	CHRISR	09/24/2008	CHRISR	1

Code	Original Complaint	Probable Cause/Solution												
P 4230	VSA PROBLEM 68 BRK DRAG	FLUID COND?, D/C MOD & T-DRV, BLEED BRAKES												
		<table style="width: 100%;"> <tr> <td>ResIn Source:</td> <td>None</td> <td>Date:</td> <td></td> </tr> <tr> <td>Status:</td> <td>N/A</td> <td>Mileage:</td> <td>36,940</td> </tr> <tr> <td>Remarks / Requestor:</td> <td></td> <td>FE Status:</td> <td></td> </tr> </table>	ResIn Source:	None	Date:		Status:	N/A	Mileage:	36,940	Remarks / Requestor:		FE Status:	
ResIn Source:	None	Date:												
Status:	N/A	Mileage:	36,940											
Remarks / Requestor:		FE Status:												

Dealer #:	TZ: EST	VIN: 5FNYF18675B [REDACTED]	Err:
Dir Cont: JARED	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (914) 739-7600	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: BRIAN MCLENITHAN		Doors: 5DR	WD:
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: CURRY HONDA 3845 CROMPOND ROAD YORKTOWN HEIGHT NY 10598		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (914) 739-7600	Fax #: 9147377880	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: RENA BAEZA	Zone/Dist: 05F	Engine #: J35A61441324	Trans #: BVGA7106224
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 142260	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/24/2008 10:59:58 AM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 HOWS FLUID
 - 5 NO SWELLED RUBBER?
 - 6 D/C VSA MOD AND SEE IF STOPS, IF SO MOD SUSPECT IF SAME CK HYDRALICS, BLEED

Information from Dealer

- BRAKES LOCK UP WHEN DRIVING AFTER BRAKES LOCK UP
VSA LIGHT COMES ON
YES
REPLACED BRAKE PEDAL SWITCH
OK
NO
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3179996	CHRISV	08/05/2011	CHRISV	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA 25	YAW SENSOR?; CLEAR AND RECK
		ResIn Source: None
		Status: N/A
		Remarks / Requestor:

Date: _____
Mileage: 95,137
FE Status: _____

Dealer #: Dir Cont: DANNY CHENG Serv Ph: (713) 776-4800 Serv Mgr: KELLY GOLDSBERRY Parts Mgr: GREG DUCKWORTH Dir Name: GILLMAN HONDA 10595 WSAMHOUSTON PK S HOUSTON TX 77099 Phone: (713) 776-4800 DPSM: VERNON SAGE Previous Dealer/Contact	TZ: CST Training %: Extn: Fax #: (713) 776-7170 Zone/Dist: 03C Date	VIN: 5FNYF18595E Year: 2,005 Tran: 5AT Doors: 5DR Fact: LINCOLN Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61441497 Em Type: KA RO #: 84630 Case Type: Technical W.O. #:
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Tech Line Suggests

- 8/5/2011 7:13:31 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6
 - 7 DOES IT CLEAR AGAIN
 - 8 CK FREEZE DATA, CLEAR AND RECK. POSS YAW SENSOR

Information from Dealer

CUSTOMER STATES VSA LIGHT IS ON AGAIN. DTC 25
[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: 25]
YES
CLEARED CODE LAST VISIT
NO
CAME IN 2K MILES AGO FOR THE SAME ISSUE. CLEARED IT
LAST TIME
DID NOT CK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2942051	TOMP	12/16/2009	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA DTC 68	GROUND OR BRAKE SW; CHECK G302
		Resln Source: None
		Status: N/A
		Remarks / Requestor:
		Date: 88,280
		Mileage: 88,280
		FE Status:

Dealer #: Dir Cont: JIMMY BOYD Serv Ph: (812) 473-6500 Serv Mgr: TOM MATTHEWS Parts Mgr: MARY GENTRY Dir Name: D-PATRICK HONDA 4300 DIVISION STREET EVANSVILLE IN 47715 Phone: (812) 473-6500 DPSM: WILLIAM KIRK Previous Dealer/Contact	TZ: EST Training %: Extn: Fax #: 8124743152 Zone/Dist: 04L Date	VIN: 5FNYF18555E [REDACTED] Year: 2005 Tran: 5AT Doors: 5DR Fact: LINCOLN Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61442151 Em Type: KA RO #: 706194 Case Type: Technical W.O. #:
		Err: Model: PILOT Trim: EX-L WD: Country: USA Trans #: BVGA7107854

Tech Line Suggests

12/16/2009 7:03:49 AM TOMP

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA
- 4
- 5 CAN YOU DUPLICATE THE COMPLAINT?
- 6 DONE TROUBLESHOOTING FOR DTC?
- 7 BATTERY CONNECTIONS
- 8 VSA GROUNDS; CHECK G302
- 9 BRAKE LIGHT SWITCHES

Information from Dealer

VSA LIGHT CAME ON AND CUSTOMER SAID BRAKES GRAB HARSHLY. FOUND CODE 61-1 AND 68-1, TIGHTEN LOOSE BATTERY HOLDER AND POS CABLE, CLEARED CODES AND TEST DROVE. AT STOP SIGN VSA LIGHT CAME ON. WITH CODE 68-1

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: 68-1]
 JIM:
 YES
 NO, COMPUTERS DOWN, TOLD TO CALL TO SEE IF KNOWN PROBLEMS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3118530	CHRISR	02/15/2011	LINDSEYA	2

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA STOPPED CAR @ 10 MPH	MOD?, CK BRK PRESSURE SENSOR DATA	
		Resin Source:	None Date:
		Status:	N/A Mileage: 75,803
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF185X5E [REDACTED]	Err:
Dir Cont: GARY MANCUSO	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (407) 323-6100	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: DON MILLS			Doors: 5DR	WD:
Parts Mgr:			Fact: LINCOLN	Country: USA
Dir Name: COURTESY HONDA 1000 RINEHART ROAD SANFORD FL 32771			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (407) 323-6100	Fax #: 4073021132		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: MAURICE NARBONA	Zone/Dist: 07L		Engine #: J35A61442412	Trans #: BVGA7108846
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 223623	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 2/15/2011 12:53:40 PM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6
 - 7 MONITOR BRAKE PRESSURE SENSOR DATA SHOULD BE .5V WHEN FOOT OFF BRAKE PEDAL
 - 8 IF SENSOR WRONG REPLACE MOD

Information from Dealer

VSA LIGHT CAME ON 2 TIMES, AND BRAKES LOCKED UP AND SHOT CUSTOMER FOWARD. WAS GOING ABOUT 10 MPH WHEN THIS HAPPENED.
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: BRAKES]
 N
 N
 N
 HAD A DTC 68
 OK
 OK

- 1/3/2012 9:54:34 AM LINDSEYA
- 9
 - 10 WHAT DID YOU DO LAST TIME?
 - 11 MONITOR BRAKE PRESSURE SENSOR DATA, SHOULD BE 0.5V WITH FOOT OFF BRAKE PEDAL.
 - 12 THAT'S NOT A PROBLEM IN DEGREES PER SECOND. IF TIRES AND WHEELS ARE GOOD, THEN REPLACE THE MODULATOR.

ERIC - I HAVE THIS PILOT DOING THE SAME THING AGAIN. I FOUND THIS REFERENCE NUMBER.
 I DON'T KNOW.
 OK. LET ME LOOK AT IT, .488 VOLTS. YAW SENSOR IS GOING 1 TO 0 WITH CAR SITTING STILL.
 OK. WASN'T SURE.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3292825	JERRYA	06/01/2012	JERRYA	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CDS 25-1,50-1,40-1	GRD?; CK G302, CK F/F DATA		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 118,743
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18585B	Err:
Dir Cont: THOMAS	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (479) 646-7344	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: SHAWN PHELAN		Doors: 5DR	WD:
Parts Mgr: TERRY RODEBUSH		Fact: LINCOLN	Country: USA
Dir Name: FLOYD TRAYLOR HONDA		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
3200 S. ZERO ST.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
FT. SMITH AR 72908		Engine #: J35A61442674	Trans #: BVGA7109328
Phone: (479) 646-7344	Fax #: (479) 646-9797	Em Type: KA	
DPSM: RON CRISS	Zone/Dist: 10A	RO #: 143135	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

<p>6/1/2012 7:05:02 AM JERRYA</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 ISIS SEARCH CRITERIA</p> <p>3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?</p> <p>4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>5 ANY AFTER MARKET ACCESSORIES INSTALLED?</p> <p>6 06/01/12 10:05:16 JERRYA: (CALL FROM DEALER)</p> <p>7 SET ALL THESE CODES AT THE SAME TIME</p> <p>8 WHEEL BEARING?</p> <p>9 I WOULD CK THE VSA GRDS AND ESPECIALLY G302</p> <p>10 CH THE F/F DATA FOR ANY UNUSUAL DATA ESPECIALLY SYSTEM VOLTAGE</p>	<p>CUSTOMER STATES VSA LIGHT IS BACK ON AFTER REPLACING SPEED SENSOR</p> <p>[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]</p> <p>[KEYWORD: VSA]</p> <p>NO</p> <p>R/F WSS</p> <p>NO</p> <p>TOM;TECH</p> <p>WHEN WE GET IT THERE ALL PRESENT AT THE SAME TIME, I ALSO GOT A ROARONG NSE IN THE R/F WHEEL</p> <p>I THINK SO</p> <p>OK</p> <p>OK</p>
-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2712591	VLADC	10/27/2008	GREGN	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 68-1, VEH STOP ON ITS OWN	CAN'T DUPL;CUSTOMER DEMO, SNAP, RELAY?		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 49,075
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18555E	Err:
Dir Cont: RICHARD CARY	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (256) 355-3636	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: WILLIAM LOVE			Doors: 5DR	WD:
Parts Mgr: JOHN MCCLESKEY			Fact: LINCOLN	Country: USA
Dir Name: HONDA OF DECATUR			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
735 BELTLINE ROAD S.W.			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DECATUR AL 35601			Engine #: J35A61443240	Trans #: BVGA7110308
Phone: (256) 355-3636	Fax #: 2562602100		Em Type: KA	
DPSM: VAN CROCKER	Zone/Dist: 07C		RO #: 189931	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

10/27/2008 2:52:31 PM VLADC

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3

- 4 DUPL
- 5 CONDITIONS BEFORE INCIDENT

- 6 WERE THEY ON THE BRAKE WHEN PROB HAPPENED
- 7 CAME TO COMPLETE STOP
- 8 DID IT RELEASE ON ITS OWN TOO
- 9 CHK FOR BLUED ROTORS
- 10 ADVISE ABOUT 2 FOOT DRIVIND

Information from Dealer

CUSTOMER STATES DRIVING 35 MPH VEHICLE CAME TO A SUDDEN STOP ON ITS OWN.CUSTOMER IS NOT APPLYING BRAKES. STOPS SO SUDDENLY, CUSTOMER HIT HEAD ON DASH.

NO

DTC 68-1, BRK SW FAILURE C/S IT STOPPED ABRUPTLY ON ITS OWN

NO

34-40 CRUISE, ABS/TCS LITE ON AND JUST STOPPED ON IT'S OWN

?

YES

CYCLED KEY AND EVERYTHING NORMAL

*ROTORS ARE OK

*NOT THE CASE

1/5/2009 2:00:40 PM GREGN

- 11
- 12 HAVE CUSTOMER DEMONSTRATE...POSSIBLY TALKING ABOUT A L/U SURGE...
- 13 GET A SNAP SHOT
- 14 COIL RELAY? M/R?

SEE ABOVE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3001767	TOMP	05/03/2010	TOMP	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA APPLIES BRAKES W/DRIVING	FAULTY VSA INPUT OR MODULATOR; SEND HISPEED SNAP		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 82,605
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18575E	Err:
Dir Cont: JOHN ONEIL	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (610) 495-7076	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: LARRY LILLEY			Doors: 5DR	WD:
Parts Mgr: BRIAN MAUGER			Fact: LINCOLN	Country: USA
Dir Name: PIAZZA HONDA OF POTTSTOWN			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
629 NORTH LEWIS ROAD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
LIMERICK PA 19468			Engine #: J35A61443903	Trans #: BVGA7111153
Phone: (610) 495-7076	Fax #: 6104951073		Em Type: KA	
DPSM: TURK MCFADDEN	Zone/Dist: 05H		RO #: 127106	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 5/3/2010 6:18:28 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ISIS SEARCH CRITERIA
 - 4
 - 5 CAN YOU DUPLICATE THE COMPLAINT?
 - 6 WHEN DID PROBLEM START?
 - 7 CRASH DAMAGE/REPAIRS OR A/M ACCESSORIES?
 - 8 ANY DTCs?
 - 9
 - 10 DTC TODAY?
 - 11 DOES BRAKE INPUT SHOW ON WHEN PROBLEM OCCURS?
 - 12 WHEEL SPEED SENSOR INPUTS?
 - 13 CHECK POWER AND GROUND SYSTEMS, CHECK G302
 - 14 TAKE/SEND HIGH SPEED SNAP SHOT
 - 15 SWAP KG VSA MODULATOR.

Information from Dealer

BRAKES APPLY WITHOUT DRIVER INPUT.

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: VSA]

JOHN:
 YES
 RECENTLY
 NONE
 DTC 68
 I REPLACED THE BRAKE SWITCH FOR THAT FRIDAY.
 68
 NO

ALL WITHIN 1 MPH.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3189043	STEVEN	08/29/2011	RUDYG	3

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA ACTIVATES ON TURNS	WHLS?; SWAP K/G	
		Resin Source: None	Date:
		Status: N/A	Mileage: 77,072
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18515E [REDACTED]	Err:
Dir Cont: WILLIAM	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (815) 439-2222	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KEVIN STRATTON		Doors: 5DR	WD:
Parts Mgr: ED RANDA		Fact: LINCOLN	Country: USA
Dir Name: THE HONDA SUPERSTORE OF JOLIET 3225 PLAINFIELD ROAD JOLIET IL 60435		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (815) 439-2222	Fax #: 8154392380	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: WILLIAM MCKEE	Zone/Dist: 08D	Engine #: J35A61444178	Trans #: BVGA7110654
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 396081	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

8/29/2011 3:55:48 PM STEVEN

1 ORIGINAL COMPLAINT

WHILE DRIVING AND MAKING RIGHT OR LEFT HAND TURNS THE VSA INDICATOR FLASHES AND YOU CAN FEEL THE VSA WORKING BUT I HAVE NO STORED DTC'S. THE RIGHT AND LEFT REAR SPEED SENSORS DONT MATCH THE FRONT WHEEL SPEEDS WHEN TURNING ITS MORE THAN 6 MILES PER HOUR DIFFERENCE.

2 ISIS SEARCH CRITERIA

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: VSA]

3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?

YES

4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?

NO

5 ANY AFTER MARKET ACCESSORIES INSTALLED?

NONE

6 SO THE REAR WHEEL SPEEDS ARE NOT EVEN

NO

7 TAKE THE BIGGEST SOCKET YOU CAN FILL IN A WHEEL SPEED SENSOR HOLE AND MARK THE DEPTH, COMPARE THAT TO THE OTHER SIDE.

8 IF ONE SEEMS MUCH DEEPER THAN THE OTHER REPLACE THAT KNUCKLE, BUT ITS STILL ODD THIS VEHICLE WOULD START THIS AFTER 77K MILES

IT WAS RECENTLY IN AN ACCIDENT

9 MAKES SENSE THEN

9/9/2011 11:39:59 AM TROY

10

I ISPECTED THE SENSORS AND THEY LOOK OK I CHECKED THE DEPTH AND THEY ARE VERY CLOSE DROPPED THE SUB FRAME TO REPLACE THE TOW HOOKS

11 WHAT WAS DONE FROM ACCIDENT

12 TAKE SNAP SHOT AND SEND IN

9/9/2011 1:25:15 PM RUDYG

13 09/9/2011 01:27:23 PM RUDYG

(WILLIAM)

14 ARE YOU SURE LEFT AND RIGHT ARE NOT CROSSED?

YES, REPL'D BOTH REAR SENSORS AND STILL DOING IT

15 SWAPPED K/G WHLS

NO

16 LETS DO THAT FIRST

REALLY?

17 YES, NEED TO ELIMINATE TIRES AS POSSIBILITY

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3297778	DAVIDK	06/14/2012	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA 66-1 MULT X	MODULATOR?; REPLACE	
		Resin Source:	None
		Status:	N/A
		Remarks / Requestor:	
		Date:	
		Mileage:	103,145
		FE Status:	

Dealer #:	TZ:	EST	VIN: 5FNYF18625E [REDACTED]	Err:
Dir Cont: ROY BUCKNER	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (410) 461-5000	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: JERRY FURR			Doors: 5DR	WD:
Parts Mgr: BOB SHORTT			Fact: LINCOLN	Country: USA
Dir Name: O'DONNELL HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
8620 BALTIMORE NATL PK			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
ELLCOTT CITY MD 21043			Engine #: J35A61444365	Trans #: BVGA7111987
Phone: (410) 461-5000	Fax #: (410) 869-1206		Em Type: KA	
DPSM: BILL	Zone/Dist: 06F		RO #: 170142	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

6/14/2012 11:40:38 AM DAVIDK

- 1 ORIGINAL COMPLAINT
- 2 ISIS SEARCH CRITERIA
- 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
- 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
- 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
- 6
- 7 CK FOR BRAKE DRAGE
- 8 PER S/M DIAG REPALCE MODULATOR.

Information from Dealer

66-1
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT: ALL SUBJECTS][KEYWORD: 66-1]
 Y
 PADS AND CALIPER
 PADS AND CALIPERS. PROBELM WAS THERE BEFORE
 ABS CODE 66-1 RETUNRES AFTER TEST DRIVE.
 NO BRAKE DRAG

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2482482	KENE	10/31/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA LIGHT ON NO CODE	TECH DID NOT DO MEMORIZATION; PERFORM		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 22,870
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18585E	Err:
Dir Cont: CRAIG JENNINGS	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (203) 877-2888	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: CRAIG JENNINGS			Doors: 5DR	WD:
Parts Mgr: DENNIS DESAUTELS			Fact: LINCOLN	Country: USA
Dir Name: COURTNEY HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
767 BRIDGEPORT AVENUE			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
MILFORD CT 06460			Engine #: J35A61444616	Trans #: BVGA7112633
Phone: (203) 877-2888	Fax #: (203) 874-6714		Em Type: KA	
DPSM: BARRY ZOLL	Zone/Dist: 09E		RO #: 155505	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

10/31/2007 1:05:41 PM KENE

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 CODE
- 4 DID YOU DO THE MEMORIZATION
- 5 FOLLOW SERVICE MANUAL

Information from Dealer

VSA ACTIVATION LIGHT STAYS ON AFTER CONTROL UNIT REPLACEMENT
 NO
 NO
 NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2788308	RUDYG	03/11/2009	PAULI	9

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATES BY SELF	4/3: REPLACED VSA MODULATOR		
		Resin Source:	Spoke w/ Dealer	Date: 04/03/2009
		Status:	P HMA	Mileage: 58,181
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 5FNYP18585E [REDACTED]	Err:
Dir Cont: RAYMOND YUAN	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (561) 966-5000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: SEAN MCCARTHY		Doors: 5DR	WD:
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: BRAMAN HONDA OF PALM BEACH 5200 LAKE WORTH ROAD GREENACRES FL 33463		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
		Engine #: J35A61445134	Trans #: BVGA7113445
Phone: (561) 966-5000	Fax #: 5619665177	Em Type: KA	
DPSM: OPEN POSITION	Zone/Dist: 07M	RO #: 964612	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

3/11/2009 12:33:13 PM RUDYG	
1 ORIGINAL COMPLAINT	C/S 2 TIMES IN THE LAST FEW DAYS BRAKES HAVE APPLIED BY THEMSELVES. TEST DROVE 10 MILES CANNOT DUPLICATE
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3 ANY WORK DONE RECENTLY?	WAS IN A MONTH OR TWO AGO WITH SAME COMPLAINT. COULD NOT DUPLICATE THAT TIME EITHER BUT I REPLACED THE BRAKE LIGHT SWITCH
4 MISMATCHED TIRES?	NOT SURE, LET ME CK...HE HAS ONE DIFF TIRE ON LF
5 SAME SIZE?	YES
6 USE HDS AND CK WHL SPEEDS IN A STRAIGHT LINE. MAKE SURE THEY ALL READ THE SAME. IF NO, SWAP K/G WHEELS AND RECHECK	OK
7 IF NOW OK, REC TIRES	OK
8 IF STILL NOT OK, WE WILL NEED TO CK WHL SENSORS	OK
9 LASTLY CK REAR SPEED SENSOR CONNECTORS, MAKE SURE THEY ARE NOT CROSSED. IF OK HERE I WANT YOU TO REPL MODULATOR	OK
10 REFER TO DPSM FOR THIS, HAVE HIM CALL US IF HE WANTS ADDITIONAL INFO	OK
11 (WE WANT MODULATOR IF REPLACED)	
3/11/2009 2:55:18 PM PAULI	
12 WILL MONIT VIN FOR PAID CLAIM	
4/2/2009 10:07:36 AM PAULI	
13 207487 RO Date: 2009-03-11 Claim Number: 964612	
14 Parts: 240.45 Labor: 92.28 Sublet: 0.00 Total: 612.81	R&R
15	57110-S9V-A61 MODULATOR ASSY., VSA
16 WILL P/U	
4/2/2009 10:46:26 AM PAULI	
17 FAXED SHIP REQUEST	
4/2/2009 1:29:02 PM PAULI	
18	E/M FROM JENNIE
19	SENT PER A/B 7964 8559 3235
4/3/2009 11:29:09 AM RUDYG	
20 04/3/2009 11:29:42 AM RUDYG(CALLED DLR)	(ALEX SERV MGR)
21 CALLING TO SEE IF ANY MORE VSA COMPLAINTS ON THIS VEHICLE SINCE MODULATOR REPLACED	NO, THAT WAS THE LAST REPAIR AND NO CUST COMPLAINTS
22 THANKS FOR INFO	OK
23 (RECEIVED MODULATOR, PEND TO JOHN HALL VIA E MAIL)	
4/3/2009 1:08:52 PM PAULI	
24 VSA MOD RCVD--FRWD>RUDY	
4/14/2009 4:18:56 PM PAULI	
25 VSA FRWD>HMA, BILL KELLEY	A/B 636073119840

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2765158	CHRISV	01/28/2009	RAYD	3

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA 16-1 61-1 66-1 68-1 112-1	MODULATOR;REPLACE MODULATOR
	Resin Source: None	Date:
	Status: N/A	Mileage: 51,824
	Remarks / Requestor:	FE Status:

Dealer #:	TZ: EST	VIN: 5FNYP18525E [REDACTED]	Err:
Dir Cont: STEVE FORBES	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (813) 935-8585	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JEFFREY KING		Doors: 5DR	WD:
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: TAMPA HONDA LAND 11000 NO. FLORIDA AVE. TAMPA FL 33612		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (813) 935-8585	Fax #: 8139352488	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: DONALD LOGAN	Zone/Dist: 07K	Engine #: J35A61447834	Trans #: BVGA7118227
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 70723	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/28/2009 6:22:30 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 WHATS CODES
 - 4 DO THE CODES CLEAR
 - 5 HOW OFTEN DOES THIS HAPPEN FOR THE CUST
 - 6 NEED TO DUP AND TAKE A SNAP SHOT

Information from Dealer

CUSTOMER STATES GROWLING/RUMMING NOISE AND VSA LIGHT IS ON MULTI CODES IN SYSTEM
NO
16-1 61-1 66-1 68-1 112-1
YES
INT HE SAID

3/11/2011 11:11:02 AM GREGN

- 7
- 8 CURRENT MILEAGE
- 9 TRANSFER

(FAUSTO) BRAKES LOCK AT LOW VSA DTC 68 80277

3/11/2011 11:18:29 AM RAYD

- 10
- 11 REPLACE THE MODULATOR;

FAUSTO D306455;

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2463932	KEITHC	10/08/2007	RAYD	5

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA MODS ON TURNS	L/R WHEEL SPEED SENSOR?;GAVE CHECKS		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 51,546
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18515E [REDACTED]	Err:
Dir Cont: JASON LIEDTKE	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (319) 393-5700	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: PAUL THULIN		Doors: 5DR	WD:
Parts Mgr: PAUL THULIN		Fact: LINCOLN	Country: USA
Dir Name: RANDY KUEHL HONDA CARS 4425 CTR.POINT RD.N.E. CEDAR RAPIDS IA 52402		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
		Engine #: J35A61447874	Trans #: BVGA7118248
Phone: (319) 393-5700	Fax #: 3198321250	Em Type: KA	
DPSM: JOSHUA WHITNEY	Zone/Dist: 08L	RO #: 87133	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

10/8/2007 7:01:06 AM KEITHC

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 CODES
- 4 INSPECT BRAKE SWITCH
- 5 INSPECT SENSORS, PULSERS
- 6 POSS MODULATOR

10/9/2007 7:45:30 AM DAVEM

- 7 [[[CHANGED CC FROM 4220 TCS, TO 4230 VSA]]]
- 8 DID YOU CHK TO SEE IF THE RR SNSR'S CNNCTRS WERE CROSSED OR G302 WAS LOOSE?
- 9 LET'S CHK THOSE. GET A HIGH SPEED SNAP AFTER THAT AND CB AND ASK FOR RD

10/9/2007 9:44:35 AM RAYD

- 10 CALL BACK TO JASON'S CELL , DID YOU SEND A SNAPSHOT?
- 11 ITS NOT HERE, I WILL HAVE TO GO FIND OUT WHAT HAPPENED TO IT.

10/9/2007 1:00:54 PM RAYD

- 12 CALL BACK TO DEALER;THE LEFT REAR WHEEL SPEED SENSOR SEEMS TO BE DROPPING OFF. CHECK THE REAR AXLE, MAKE SURE IT DOESNT MOVE Laterally too much, (PRY BAR), CHECK THE SENSOR GAP, COMPARE TO OTHERS

Information from Dealer

WHEN TURNING LEFT AND COMING TO A STOP ABS GRUNTS,SOMETIMES VEHICLE HAS LITTLE POWER AND THE TCS LIGHT FLASHES
NO
68-1
CKS GOOD

ABOVE ALL CHECKS OK
I DID NOT
OK

YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2815478	TOMP	05/05/2009	TOMP	1

Code	Original Complaint	Probable Cause/Solution		
P 4170	UNINTENDED BRAKING	VSA MODULATOR FAULTY; REPLACEMENT		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 60,115
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18575E	Err:
Dir Cont: TIMOTHY	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (252) 247-2488	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: WAYNE STYRON			Doors: 5DR	WD:
Parts Mgr: ROBERT HOWARD			Fact: LINCOLN	Country: USA
Dir Name: PARKER HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
5327 HIGHWAY 70 WEST			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
MOREHEAD CITY	NC 28557		Engine #: J35A61448014	Trans #: BVGA7118304
Phone: (252) 247-2488	Fax #: 2522475348		Em Type: KA	
DPSM: ELIZABETH CLOGG	Zone/Dist: 06M		RO #: 25634	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

5/5/2009 12:21:08 PM TOMP

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 CAN YOU DUPLICATE THE COMPLAINT?
- 5 ARE BRAKE ROTORS DISCOLORED?
- 6 REFER TO DSM; REPLACE VSA MODULATOR.
- 7 IF DSM HAS ANY QUESTIONS HAVE HIM CALL ME.

Information from Dealer

BRAKES WILL LOCK UP WHEN DRIVING INTERMEDITLY HAS HAPPENED SEVERAL TIMES VSA LIGHT COMES ON HAS TOCYCLE KEY TO UNLOCK BRAKES
 NO
 TIM
 NO
 NO NOT DISCOLORED.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2713006	PETERB	10/28/2008	CHRISV	5

Code	Original Complaint	Probable Cause/Solution		
P 4170	BRAKE PRFRMC, DRAG	VSA?; NEED TO DUP AND TAKE A SNAP SHOT		
P0462	FUEL LEVEL SNSR			
U0155	F-CAN MALF(GAUGE CNTRL MOD)	Resln Source:	None	Date:
U0114	F-CAN MALF (VTM4-PCM)	Status:	N/A	Mileage: 62,307
Remarks / Requestor:				FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF186X5E [REDACTED]	Err:
Dir Cont: MARK JOHNSON	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (252) 355-2500	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: STEPHEN HEDGEPEETH		Doors: 5DR	WD:
Parts Mgr: DALTON NOBLES		Fact: LINCOLN	Country: USA
Dir Name: BOB BARBOUR HONDA 3300 S. MEMORIAL DRIVE GREENVILLE NC 27834		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (252) 355-2500	Fax #: 2527561178	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: ELIZABETH CLOGG	Zone/Dist: 06M	Engine #: J35A61448456	Trans #: BVGA7119155
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 203283	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

<p>10/28/2008 10:19:36 AM PETERB</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3 PREVIOUS REPAIR DESCRIPTION</p> <p>4 LET ME RESEARCH THESE CODES AND CALL YOU BACK</p> <p>5 CALL BACK</p> <p>6 INSPECT G302, C306, C601</p>	<p>C/S VEHICLE MADE GRINDING SOUND, BRAKES ENGAGED AND VEHICLE LURCHES, NO WARNING LIGHTS. PULLED CODESU0114,U0155,P0462,87-32,86-1,15,17,36. FOLLOWED D TC TROUBLESHOOTING FOR U0114 ERASED CODES, DROVE. NO CODES RETURNED ORIGINAL COMPLAINT HAS NOT HAPPENED DURING TEST DRIVE. DRIVEING CONDITIONS STEADYSPEED CURISEING ON HIGHWAY 40-50 YES</p> <p>SAME COMPLAINT COUPLE MONTHS BACK, TEST DROVE, NO PROBLEM FOUND, NO CODES. HAPPENED ON HIGHWAY OFF RAMP</p> <p>CELL 252)531-9561 MARK</p> <p>MARK</p> <p>*ALL GOOD</p>
<p>10/28/2008 12:40:17 PM GREGN</p> <p>7</p> <p>8 CK C203</p> <p>9 TRY M/R #2</p>	<p>SEE ABOVE</p> <p>*I FOUND A TRAILOR BREAK-OUT BOX SPLICED NEAR C203</p>
<p>10/28/2008 1:23:18 PM GREGN</p> <p>10</p> <p>11 REMOVE THE WIRING AND RETEST</p>	<p>SEE ABOVE</p>
<p>12/3/2008 7:49:28 AM CHRISV</p> <p>12</p> <p>13 CAN YOU DUP</p> <p>14 IS THERE A INDI FLASHING WHEN IT HAPPENS</p> <p>15 ANY CODES</p> <p>16 ARE THE WHEELS LOCKING UP OR IS IT ACTING LIKE THE VSA IS KICKING ON</p> <p>17 IS IT SNOWING OR RAINING THERE</p> <p>18 HOW COLD IS IT THERE</p> <p>19 NEED TO DUP AND TAKE A SNAP SHOT OF THE VSA</p>	<p>CAR IS BACK AND THE CUST SAYS THE BRAKES A LOCKING UP AND MAKING A GRINDING NS</p> <p>NO</p> <p>CUST SAYS THEY DID NOT SEE ANYTHING</p> <p>NO</p> <p>NOT SURE</p> <p>NO</p> <p>IN THE 40'S</p>

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2997840	DAVEM	04/22/2010	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4170	BRAKE PRFRMC, DRAG	UNKNOWN, DLR CNNT VRFY; DPSM EVAL	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 67,214
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18515E [REDACTED]	Err:
Dir Cont: KENNETH	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (617) 381-9000	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: STEPHEN WHALEN			Doors: 5DR	WD:
Parts Mgr: MANUEL AIRES			Fact: LINCOLN	Country: USA
Dir Name: HONDA CARS OF BOSTON 100 BROADWAY EVERETT MA 02149			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (617) 381-9000	Fax #: 6173899267		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: CHERYL COTTER	Zone/Dist: 09G		Engine #: J35A61449227	Trans #: BVGA7120502
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 253937	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

4/22/2010 6:54:38 AM DAVEM

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA

- 4

- 5 GRADUAL OR SUDDEN STOPPING?
- 6 SO APPLY LIKE THE CUST NEEDS TO KEEP APPLING MORE THROTTLE?
- 7 CAR COME TO A COMPLET STOP?
- 8 DRIVEING CONDITIONS?
- 9 WHAT DO THEY DO TO GET UNDERWAY AGAIN? LET IT SIT FOR FEW HOURS OR THEY CAN GO RIGHT?
- 10 ROTORS BLUED?
- 11 SMELLS?
- 12 BRAKE INSPECTION?
- 13 CONTAM?
- 14 CODES?
- 15 ANY KIND OF INDICATOR COMES ON?
- 16 PRVS CRASH DMG/REPAIRS?
- 17 FAXED KB 3764> VRFY OR HAVE CUST DEMO> DPSM EVAL FOR NEXT STEP

Information from Dealer

CUSTOMER STATES BRAKES WILL APPLY BY THEMSELVES INTERMITTENTLY. CHECKED ALL VEHICLE SYSTEMS AND MECHANICAL SYSTEMS AND DID NOT DETERMINE ANY ISSUES. ROAD TEST ALSO WITH NO ISSUES.

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT: BRAKES]
[KEYWORD:]

THE CUST STATES THAT INTERM THE CAR WILL JUST START TO APPLY THE BRAKES, SLOW AND THE CAR WON'T MOVE. CUST STATES IT HAPPENED 2X IN THE LAST MONTH I THINK GRADUAL

YES

YES

?

?

NO

?

EVERYTHING MOVES FREE AND DROVE IT 9MILES, ALL OK

?

NONE

NOT THAT I'M AWARE OF

NOT THAT I'M AWARE OF

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3157093	DAVIDK	06/03/2011	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATING 33-1 38-1	BRAKE S/W?; UNABLE TO REPRODUCE		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 101,475
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18575E	Err:
Dir Cont: JOSE BRAVO	Training %:		Year: 2,005	Model: PILOT
Serv Ph: 774-760-0500	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: RICHARD MURRAY			Doors: 5DR	WD:
Parts Mgr: JONATHAN WHITE			Fact: LINCOLN	Country: USA
Dir Name: HERB CHAMBERS HONDA OF WESTBOROUGH 350 TURNPIKE ROAD WESTBOROUGH MA 01581			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (774) 760-0500	Fax #: (774) 760-0520		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: DAN ENDERLE	Zone/Dist: 09F		Engine #: J35A61449626	Trans #: BVGA7121113
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 249104	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 6/3/2011 10:50:40 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6
 - 7 CRASH
 - 8 ALIGNMENT WORK
 - 9 SET HDS UP FOR SNAP SHOT THEN TEST DRIVE CAR. RECORDED WHEN IT ACTIVATES. IF YOU CAN NOT GET IT TO ACTIVATE GET SNAP SHOT OF YOU GOING STRIGHT THEN MAKE A TURN. WE MAY NOT FIND ANYTHING BUT LETS LOOK ANYWAY. WOULD NOT BE A BAD IDEA TO REPALCE BRAKE S/W

Information from Dealer

C/S THE VEHICLE IS DANGEROUS TO DRIV. ON OCCASSIONTHE VSA LIGHT WILL FLASH AND THE BRAKES WILL LOCK UPWITH NO DRIVER INPUT.
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: BRAKES]
 N
 66-1 68-1 CODES CLEARED
 N
 DID NOT HAPPEN TO ME.
 NOT THAT I CAN FIND.
 UNKNOWN

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3180894	RUDYG	08/08/2011	RUDYG	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	C/S VSA ACTIVATES BY SELF	CAN'T DUPLICATE?; REC REPL VSA MODULATOR		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 81,744
		Remarks / Requestor:		FE Status:

Dealer #:		TZ:	EST	VIN: 5FNYF18525E	Err:
Dlr Cont:	RENE	Training %:		Year:	2,005
Serv Ph:	(508) 778-7878	Extn:		Tran:	5AT
Serv Mgr:	RENE DANSEREAU			Doors:	5DR
Parts Mgr:	DAVID EDGEHILL			Fact:	LINCOLN
Dlr Name:	HYANNIS HONDA			Desc:	PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L
	830 WEST MAIN STREET			WhtBdy:	P/S, SUN ROOF, ABS, AIR BAG,
	HYANNIS MA 02601			Engine #:	J35A61451838
Phone:	(508) 778-7878	Fax #:	(508) 775-4532	Trans #:	BVGA7124523
DPSM:	BARRY ZOLL	Zone/Dist:	09E	Em Type:	KA
Previous Dealer/Contact		Date		RO #:	405715
				Case Type:	Technical
				W.O. #:	

Tech Line Suggests

8/8/2011 2:14:55 PM RUDYG

- 1 ORIGINAL COMPLAINT
- 2 ISIS SEARCH CRITERIA
- 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
- 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
- 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
- 6 FOR YOU WORKS NORMALLY?
- 7 CUST ORIG CUST?
- 8 ANY RECENT WORK DONE
- 9 NO HIST OF ABS WHL SPEED CODES?
- 10 EDUCATE CUST ABOUT TURNING OFF VSA AND SEE IF STILL DOES IT
- 11 POSS WHL SPEED INPUT OR MODULATOR. IF NO WHL CODES FOR YOU I WOULD DO MODULATOR FIRST

Information from Dealer

CUSTOMER STATED THAT WHILE SHE WAS DRIVING THE BRAKES LOCKED UP VSA LIGHT COME ON AND HAD TO PULL OVER. THEN CAR REPAIRED ITSELF AND CUSTOMER DROVE OFF. THIS PROBLEM HAPPEN TWICE TOO THIS CUSTOMER HUSBAND AND CUSTOMER VERY SERIOUS ABOUT HAVING THIS PROBLEM RETURN. I WAS NOT ABLE TO DUPLICATE PROBLEM HAPPEN 40-45 MPH.. CUSTIMER STATED SHE HD NOT PUT THE BRAKES ON WHEN THIS HAPPEN..

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: VSA]

NO
NOT YET
ALLSTOCK
MULTIPLE PEOPLE HERE HAVE DRIVEN IT AND NO SYMPTOMS. COMBINED ABOUT 30 MILES
YES
HAD 68-1 CODE, AND WE REPLACED BRAKE SW ON THIS VISIT. LAST WORK DONE WAS FRONT BRAKES IN MARCH AND BATT DONE IN MAY.
NONE
SHE CLAIMS THE 2ND TIME IT HAPPENED THEY HAD THE VSA OFF. VSA LIGHT WAS ON AND IT STILL DID IT
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2419811	KEITHC	08/13/2007	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA ACTIVATES	CK G302	
		Resin Source: None	Date:
		Status: N/A	Mileage: 31,337
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18695E	Err:
Dir Cont: CHRISTOPHER	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (703) 368-9100	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MICHAEL CLANCY		Doors: 5DR	WD:
Parts Mgr: PAUL REEVES		Fact: LINCOLN	Country: USA
Dir Name: JOYCE KOONS HONDA 7105 SUDLEY ROAD MANASSAS VA 20109		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (703) 368-9100	Fax #: (703) 365-7161	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: TOM ZUIDEMA	Zone/Dist: 06D	Engine #: J35A61452214	Trans #: BVGA7125249
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 590223	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

8/13/2007 6:58:50 AM KEITHC

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 CODES
- 4 CAN YOU DUP
- 5 REPAIR HISTORY
- 6 CK G302

Information from Dealer

VSA AND TRACTION LIGHT COME ON. HAVE EXPERIENCED TRACTION CONTROL TO ACTIVATE WHILE DRIVING NORMALLY DOWN THE ROAD. HAVE EXPERIENCED ABS TO ACTIVATE WHILE NORMAL BRAKING. NO DTC'S - HAVE NOT BEEN ABLE TO DUPLICATE EITHER CONCERN.

NO
NO
NO
NONE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2513945	JOHNB	12/14/2007	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA CODE 28	WILL NOT RESET;GV CHKS AT SENSOR;GRN/RED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 26,671
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	PST	VIN: 5FNYF18595E	Err:
Dir Cont: ALEX OBERO	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (408) 249-1811	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: DAVID MORRONE			Doors: 5DR	WD:
Parts Mgr: CHARLES WAY			Fact: LINCOLN	Country: USA
Dir Name: HONDA OF STEVENS CREEK 4590 STEVENS CREEK BL. SAN JOSE CA 95129			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
			Engine #: J35A61452742	Trans #: BVGA7126581
Phone: (408) 249-1811	Fax #: 4082470506		Em Type: KA	
DPSM: OPEN POSITION	Zone/Dist: 12F		RO #: 173122	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

12/14/2007 11:02:41 AM	JOHNB
1 ORIGINAL COMPLAINT	CUSTOMER STATES TPMS LIGHT ON(RIGHT FRONT LOW PRESSURE) AND VSA LIGHT ON INTERMITTENTLY. RETRIEVED VSA DTC AND FOUND 28-1, LONGITUDINAL ACCELERATION SENSOR FAILURE. ADJUSTED ALL TIRE PRESSURE TO SPEC. CLEARED VSA DTC AND ROAD TESTED VEHICLE AROUND CORNERS SEVERAL TIMES. NO DTC STORED AT THIS TIME.
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3	VSA HAS INTERMITTENT VSA CODE 28; CODE WILL NOT RESET; NO VSA FAULTS AT THIS TIME
4 POSS LONGITUDE ACCELERATION SENSOR, OR CIRCUIT ISSUE IN THE GRN/RED (GLONG); INSPECT	ALSO TPMS HAS LOW PSI CODES; TIRES ARE LOW, REFILLED AND NOW OK
12/14/2007 1:48:01 PM	DAVIDK
5	GRN/RED GOOD END TO END. AFTER CKING WIRES AND CKING CONNECTIONS THE PROBELM WENT AWAY. NOW WHAT
6 TEST DRIVE. POSS SOFT SET CONNECTIONS.	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2570193	GARYR	03/06/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA CODE 25 INTERMIT	CHK G302, CHK YAW WITH HDS, WIGGLE CONN	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 39,469
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF185X5E [REDACTED]	Err:
Dir Cont: IVAN SANDINO	Training %:	Year: 2,005	Model: PILOT
Serv Ph: 954-742-5227	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ALEXANDER ALMEIDA		Doors: 5DR	WD:
Parts Mgr: ROBERT BUTTON		Fact: LINCOLN	Country: USA
Dir Name: RICK CASE HONDA 15700RICKCASE HONDA WY DAVIE FL 33331		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (954) 742-5227	Fax #: (954) 364-3297	Engine #: J35A61452924	Trans #: BVGA7126697
DPSM: OPEN POSITION	Zone/Dist: 07M	Em Type: KA	
Previous Dealer/Contact	Date	RO #: 426873	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/6/2008 2:50:18 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CHK G302 MONITOR YAW WITH THE HDS AND WIGGLE WIRES AT SENOR AND VSA C/U

Information from Dealer

CUSTOMER STATES THAT BOTH THE VSA AND THE TRIANGLEWARNING SIGN STAY ON AT ALL TIMES.
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2559619	LANCEK	02/20/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 66-1	MODULATOR; EXERCISE ABS AND BLEED AS PER SM		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 42,681
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18675B	Err:
Dir Cont: KENNETH RUSH	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (717) 848-2600	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: GARY NOLL		Doors: 5DR	WD:
Parts Mgr: PAUL BEAUDUY		Fact: LINCOLN	Country: USA
Dir Name: APPLE HONDA 1212 LOUCKS ROAD YORK PA 17404		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (717) 848-2600	Fax #: (717) 845-6505	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: WALTER	Zone/Dist: 05M	Engine #: J35A61453648	Trans #: BVGA7127884
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 60764	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

2/20/2008 1:18:08 PM LANCEK

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3

- 4 EXERCISE ABS AND BLEED AS PER SM

Information from Dealer

VSA LIGHT IS ON AND THE BRAKES LOCK UP INTERMITTENTLY. CODE 66-1. WHEN PERFORMING THE VSA SENSOR NEUTRAL POSITION MEMORIZATION PROCEDURE IN THE DIAG CHART VSA AND LIGHTS DID NOT TURN OFF AS DIRECTED. IS THIS AN INTERNAL FAILURE OF THE ABS, VSA MODULATOR?
 NO
 REPLACED THE MODULATOR, JUST WANTED TO MAKE SURE I'M BLEEDING IT CORRECTLY

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2878051	KENE	08/07/2009	CHRISR	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 66-1	MOD; INPUTS OK>REPLACE		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 70,532
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18675E	Err:
Dir Cont: JUSTIN SPAIN	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (919) 322-1000	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: CHARLES PRIER			Doors: 5DR	WD:
Parts Mgr: KENNETH WESTBROOK			Fact: LINCOLN	Country: USA
Dir Name: LEITH HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
3940 CAPITAL HILLS DR			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
RALEIGH NC 27616			Engine #: J35A61456097	Trans #: BVGA7131690
Phone: (919) 876-5432	Fax #: 9198500412		Em Type: KA	
DPSM: SCOTT MUDLIN	Zone/Dist: 06L		RO #: 137867	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

8/7/2009 6:25:50 AM KENE

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 CONTAMINATION
- 4 CONTAMINATION !!!!!
- 5 HOW MANY TIMES HAS IT HAPPENED
- 6 CHECK DATA LIST FOR PRESSURE SENSOR

Information from Dealer

CUST STATES, BRAKES LOCKED UP THIS A.M. AND VEHICLE CAME TO A STOP. STORED CODE 66-1 FOR VSA PSI SWITCH FAILURE. INTERMITTENT FAILURE CUST SAID IT HASNT HAPPENED IN ABOUT 4 WEEKS.

NO
FLUID LOOKS OK
NO
DID NOT SAY

8/7/2009 10:24:33 AM CHRISR

- 7
- 8 POSSIBLE MODULATOR THEN, IT LOOKSLIKE OTHER DATA OK

THE BRK PRESS SW V WAS .5 OFF PEDAL AND WENT UP TO 2.20 WITH SOME ADDED
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2377029	STEVEN	06/19/2007	STEVEN	3

Code	Original Complaint	Probable Cause/Solution												
P 4230	VSA CODE 54-1, 84-1	7/9: REPLACE THE VSA MODULATOR												
		<table style="width: 100%;"> <tr> <td>Resln Source:</td> <td>Feedback forms</td> <td>Date:</td> <td>07/09/2007</td> </tr> <tr> <td>Status:</td> <td>N/A</td> <td>Mileage:</td> <td>25,629</td> </tr> <tr> <td>Remarks / Requestor:</td> <td></td> <td>FE Status:</td> <td></td> </tr> </table>	Resln Source:	Feedback forms	Date:	07/09/2007	Status:	N/A	Mileage:	25,629	Remarks / Requestor:		FE Status:	
Resln Source:	Feedback forms	Date:	07/09/2007											
Status:	N/A	Mileage:	25,629											
Remarks / Requestor:		FE Status:												

Dealer #:	TZ: EST	VIN: 5FNYF18555B [REDACTED]	Err:
Dir Cont: KARIM GONZALEZ	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (305) 266-9900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ALEX VIZOSO		Doors: 5DR	WD:
Parts Mgr: CARLOS ALVAREZ		Fact: LINCOLN	Country: USA
Dir Name: BRAMAN HONDA 7000 CORAL WAY MIAMI FL 33155		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (305) 266-9900	Fax #: 3052611096	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: KEVIN MCCLUNG	Zone/Dist: 07N	Engine #: J35A61456472	Trans #: BVGA7132465
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 706706	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/19/2007 3:05:14 PM	STEVEN	Information from Dealer
1		ABS VSA AND BRAKE LIGHT IS AFTER VEHICLE WAS JUMPED. CUST LEFT LIGHTS ON. IT HAS CODE 54-1 AND 84-1
2 DO THE T-SHOOTING IN THE S/M FOR THE 54?		YES IT LEADS ME TO REPLACE THE C/U SO I HAVE ONE ON ORDER
3 POWER AND GROUND ARE GOOD TO THE C/U?		YES
4 REPLACE IT		OK
7/9/2007 4:52:42 PM	STEVEN	Information from Dealer
5		REPLACED THE VSA MOD FOR THE FIX

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2529131	KENE	01/09/2008	STEVEN	3

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 68-1	G302; CHECK INPUTS WITH HDS, BLOW FUSE		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 27,013
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: CST	VIN: 5FNYF18505E [REDACTED]	Err:
Dir Cont: II JAMES BASHAM	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (414) 586-5400	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GREGORY LECHER		Doors: 5DR	WD:
Parts Mgr: JOHN JADRO		Fact: LINCOLN	Country: USA
Dir Name: RUSS DARROW HONDA 9301 W. BROWN DEER RD. MILWAUKEE WI 53224		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
		Engine #: J35A61456497	Trans #: BVGA7132457
Phone: (414) 586-5400	Fax #: 4145865431	Em Type: KA	
DPSM: WAYNE NICKLAS	Zone/Dist: 08B	RO #: 65524	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

1/9/2008 9:30:48 AM

KENE

1 ORIGINAL COMPLAINT

WHILE DRIVING ABS KICKS IN AND CAR WILL SLOW DOWN.VSA CODE 68-1 STORED -BRAKE PEDAL SWITCH FAILURE.BRAKE PEDAL SWITCH HAS BEEN REPLACED.ONCE CODE IS CLEARED LIGHT WILL COME BACK ON.

NO

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 MONITOR BRAKE SWITCH INPUT WITH HDS. CHECK ADJ, USE A 5 OR 7.5 FUSE TO BLOW JUMPING PINS 36 TO 32 AT MODULATOR CONNECTOR

1/10/2008 9:35:28 AM

RUDYG

4 01/10/2008 09:35:56 AM RUDYG

NO LIGHTS CAME ON WHEN IT HAPPENDED FOR ME.

5 VSA ACTIVATION WOULD CAUSE TRIANGLE LIGHT TO COME ON. IF NO LIGHTS AND ACTIVATION FELT SUSPECT ABS WHL SPEED PROB.

OK

6 DID YOU CK G302 LIKE KEN ASKED?

I CHECKED BOLT FOR TIGHTNESS.

7 TEST IT BY DISCONNECTING VSA CONNECTOR AND SHORTING PINS 38 TO 47, REPL FUSE 6 WITH A 10A FUSE, THEN TURN KEY ON. SHOULD POP FUSE, REPEAT WITH 38 TO 32. IF BOTH POP FUSE, PWR/GRND IS OK

OK

8 HAVE YOU REPLACED BRAKE SWITCH?

YES, I ALSO ADJUSTED PER S/M

9 TRY TO DUPLICATE SYMPTOM AND GET A SNAPSHOT

OK

10 CODE 66 IS BRAKE SWITCH WITHOUT BRAKE PRESSURE INPUT

OK, MY BRAKE PRESSURE IS .48 TO .5V, I THINK I SAW IT GO TO 1V ONE TIME

11 THAT WOULD BE WAY TOO HIGH. DO CK'S WE TALKED ABOUT AND TRY TO GET SNAPSHOT

OK

1/10/2008 11:32:52 AM

STEVEN

12

I COULDNT GET A SNAPSHOT, I CANT GET THE CAR TO DUPLICATE AGAIN, FUSES BLEW JUMPING THE WIRES RUDY HAD ME JUMP

13 THE ONE TIME IT HAPPENED FOR YOU WAS IT WHILE TURNING?

RIGHT AFTER I TURNED ONTO A STREET

14 DID YOU SEE THE ACTIVATION LIGHT?

NO LIGHTS CAME ON

15 SHUT THE THROTTLE OFF THOUGH?

YES

16 OK CHK THE REAR SPEED SENSORS, MAKE SURE THE CONNECTORS ARE NOT SWAPPED. IF OK DUPLICATE THE PROBLEM, TRY MAKING SHARP LEFT TURNS IN A PARKING LOT WHILE ACCELERATING FROM A STOP

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2977458	DAVEM	03/05/2010	JAMESH	4

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 61-1 66-1 68-1 112-1	IF G302 OK, POP FUSES> SWAP VSA CU		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 69,907
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	MST	VIN: 5FNYF18605E	Err:
Dlr Cont: ISAIAH COOK	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (575) 622-6850	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: CHRISTOPER SWEENEY			Doors: 5DR	WD:
Parts Mgr: JASON HOWERTON			Fact: LINCOLN	Country: USA
Dlr Name: ROSWELL HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
2177 WEST SECOND ST.			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
ROSWELL NM 88201			Engine #: J35A61456702	Trans #: BVGA7132640
Phone: (505) 622-6850	Fax #: 5056220268		Em Type: KA	
DPSM: CHRISTIAN CRUZ	Zone/Dist: 10E		RO #: 571201	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 3/5/2010 8:20:25 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ISIS SEARCH CRITERIA
 - 4
 - 5 HAVE SEEN THIS W/ LOOSE G302 IN PAST
 - 6 IF G302 OK, POP FUSES> SWAP VSA CU

Information from Dealer

61-1 66-1 68-1 112-1 FOUND ALL FOUR CODES ALL HAVE LOSS OF POWER IN COMMON CHECKED ALL POWER CABLES AND GROUNDS FOR TIGHTNESS..NOTE LIGHT IS NOT ON NOW

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: VSA]

SEE ABOVE

3/10/2010 7:26:46 AM JAMESH

7

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1671225	JOHNB	10/27/2005	RUDYG	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA-ACTIVATN/LCKD BRAKES	CANNOT PRODUCE;VERIFY;QUEST CUST;INSPECT SYSTEMS		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 38,423
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18635E [REDACTED]	Err:
Dir Cont: BOB LAGANO	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (203) 622-0622	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: RICHARD SCHULER			Doors: 5DR	WD:
Parts Mgr: STEPHEN ALLMASHY			Fact: LINCOLN	Country: USA
Dir Name: GREENWICH HONDA 289 MASON STREET GREENWICH CT 06830			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
			Engine #:	Trans #:
Phone: (203) 622-0622	Fax #: 2036226758		Em Type: KA	
DPSM: RENA BAEZA	Zone/Dist: 05F		RO #:	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

5/14/2008 10:15:22 AM RUDYG

32 05/14/2008 10:16:51 AM RUDYG

33 DURING TURN?

34 VSA ACTIVATION LIGHT ON WHEN THIS HAPPENS

35 SO IT WAS OK AFTER LAST REPAR?

36 NEED TO DUPLICATE SYMPTOM. WE CAN CK TIRES FOR ALL SAME SIZE AND CK AIR GAPS ON WHL SPEED SENSORS, ESPECIALLY REARS. IF OK THERE WE WILL NEED TO SEE SYMPTOM AND CONDITIONS WHEN IT HAPPENS

(RICHARD) C/S THAT ABS IS OPERATING AND NO THROTTLE RESPONSE.

YES ORIG, NOW HE SAYS IT DOES IT ON A STRAIGHT ROAD. HAS TO DO KEY CYCLE TO GET IT TO WORK AGAIN

YES ACCORDING TO CUST

YES, LAST TIME IN WE REPLACED THE SAS AND IT HAS BEEN GOOD SINCE LATE 2006. COMPLAINT PREVIOUS TO THAT WAS 10/05.

OK

10/27/2005 JOHN B

1 10/27/05 06:13:21 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 10/27/05 06:13:34 JOHN B:----->

7

8

9

10

11

12

13

14 NO KNOWN PROBLEMS AT THIS TIME;HOW DID THE CAR COME TO A STOP ON IT'S OWN??? SLOWLY OR PANIC STOP

15

16 WAS THERE ANY WARNING LIGHTS ON THE GAUGE CLUSTER AT THAT TIME

17

18 WAS THE VSA ACTIVATION LIGHT ON AT THAT TIME

19

20 HAVE YOU ROAD TESTED ON WET SURFACES TO VERIFY

21

22 HAVE YOU TRIED ABS/VSA OPERATION----->

23 NEED TO PRODUCE AND VERIFY COMPLAINT(S);NEED TO QUESTION CUSTOMER IN MORE DETAIL;NEED TO OPERATE

C/S ABS ENGAGED ON WET ROAD WITHOUT FOOT BEING ON BRAKE. VEHICLE STOPPED IN MIDDLE OF ROAD HAD TO BERESTARTED TO MOVE

NO

CUSTOMER STATES THAT HE ENTERED A WET ROAD AND THE ABS ACTIVATED WITHOUT TOUCHING THE BRAKE,THEN THE VEHICLE CAME TO A COMPLETE STOP ON IT'S OWN AND LOCKED UP AND WOULD NOT MOVE;CYCLED IGN AND THEN CAR WAS OK;HE THEN DROVE OFF;WE HAVE INSPECTED AND TESTED VEHICLE AND CANNOT PRODUCE ANY OF THE CUSTOMERS COMPLAINTS;NO CODES,NO ISSUES;ANY KNOWNS

TYPE FORCE?----->UNKNOWN

UNKNOWN

UNKNOWN

NO

YES,FUNCTIONS NORMALLY

AND TEST ON A WET SURFACE IN A SAFE AND SANE LOCATION;VEHICLE WILL ACTIVATE VSA IN POOR TRACTION

CONDITIONS;POSS CUSTOMER EXPERIENCED VSA?;PLEASE

ALSO DIRECT CUSTOMER TO OWNERS MANUAL FOR ABS ABD

VSA FUNCTION AND OPERATION PAGES 168-172;DOCUMENT

ALL FINDINGS AND RESULTS;DOCUMENT ALL SYMPTOMS AND

INFORMATION SUPPLIED BY CUSTOMER;CB WITH ANY ADDITIONAL INFORMATION,FINDINGS,CONDITIONS,ETC.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2970888	JOHNB	02/18/2010	LINDSEYA	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATED 3 TIMES IN 72K	TWO FOOT DRIVER?; CHECK		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 72,814
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18565E [REDACTED]	Err:
Dir Cont: PHIL CILLI	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (843) 689-2880	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JAMES FROST			Doors: 5DR	WD:
Parts Mgr: JEFFREY KOHLER			Fact: LINCOLN	Country: USA
Dir Name: Hilton Head Honda 161 FORDING ISLAND ROA BLUFFTON SC 29910			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (843) 689-2880	Fax #: 8438150339		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: TRACY GARNEAU	Zone/Dist: 07G		Engine #: J35A61458802	Trans #: BVGA7135980
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 107583	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

2/18/2010 12:57:32 PM JOHN B

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA
- 4
- 5 SO WHAT ACUTALLY HAPPENED
- 6 WAS THIS THE ACTIVATION LIGHT
- 7 NEED TO PRODUCE IN A NORMAL DRIVING FASHION THAT WOULD NOT REPRESENT AN ACTIVATION CONDITION;POSSIBLE CUSTOMER IS EXPERIENCING NORMAL ACTIVATION??.PLEASE QUESTION CUSTOMER MORE ON THE ROAD AND DRIVING CONDITIONS AT THE TIME THE ACTIVATION OCCURRED

CUST STATES WHEN LIGHTLY APYING BRAKES, THEY FEELLIKE THEY LOCK UP VERY INTERMITENTLY, HAPPENED 3 TIMES SINCE CUST OWNED CAR

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: BRAKES]

CUSTOMER STATES THAT THIS OCCURED ONLY 3 TIME IN 72K MILES;NO CODES
THEY GOT A VSA LIGHT,BRAKE PEDAL FELT DIFFERENT,THEY HEARD A NOISE FROM THE MODULATOR;IT DID NOT LAST LONG;ONLY HAPPENED 3X ACROSS THE 72K MILE OWNERSHIP
NOT SURE

5/14/2012 10:58:02 AM LINDSEYA

- 13 LET US KNOW WHAT YOU FIND.
- 8
- 9
- 10 YOU CAN DUPLICATE?
- 11 IS CUSTOMER A TWO FOOTED DRIVER?
- 12 CHECK FOR THAT. CAR IS OLD ENOUGH THAT IT SHOULD SHOW EVIDENCE OF THAT.

OK.
HONDA OF DANBURY - THOMAS LACHAPELLE
VSA LIGHT COMES ON BRAKES GRAB TRIANGLE LIGHT AND VSA LIGHT COMES AND BRAKES WILL LOCK UP WHEN DRIVING AROUND 30 MPH. IF CAR IS SHUT OFF AND RESTARTEDSEEMS LIKE SYSTEM IS RESET. HAS HPPENED A FEW TIM ES IN THE PAST FEW YEARS. LAST TIME IN HAD BRAKE SWITCH CODE 68-1 BRAKE SWITCH WAS REPLACED 8-12-11,NOW BACK WITH SAME PROBLEM AND CODE NO, I HAVEN'T. CUSTOMER SAYS IT HAPPENS ABOUT ONCE A YEAR.
I DON'T KNOW.
OK. THANKS. I'LL CHECK.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2713549	JOHNB	10/29/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution		
P 4170	BRAKES LOCKED UP ON HWY	CANNOT PRODUCE;NO EVIDENCE;CHK BRAKES;DPSM		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 50,453
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18565E	Err:
Dir Cont: JIM WANZYK	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (203) 730-5600	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JAMES WHITLOCK			Doors: 5DR	WD:
Parts Mgr: JOHN MEYER			Fact: LINCOLN	Country: USA
Dir Name: HONDA OF DANBURY			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
102D-102A-104 FEDERAL			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DANBURY CT 06810			Engine #: J35A61458802	Trans #: BVGA7135980
Phone: (203) 730-5701	Fax #: (203) 730-5706		Em Type: KA	
DPSM: RENA BAEZA	Zone/Dist: 05F		RO #: 136014	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 10/29/2008 6:14:00 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 SO CUSTOMER STATES THE WHEELS COMPLETELY LOCKED UP AND THE CAR SKIDDED TO A STOP
 - 5 SO CUSTOMER HAS FLAT SPOTTED TIRES
 - 6 ANY CODES IN ANY SYSTEM OF THE VEHICLE
 - 7 PLEASE PERFORM GENERAL BRAKE INSPECTION;CHK ABS AND VSA OPERATION;CHK FOR ANY CONTAMINATED BRAKE FLUID;MAKE SURE LEVELS ARE OK;CHK FOR ANY BRAKE SYSTEM LEAKS;CHK FOR AIR IN SYSTEM;ROAD TEST AND CAREFULLY TRY TO PRODUCE COMPLAINT;CHK FOR BRAKE DRAG AFTER DRIVEN;CHK PEDAL HEIGHT AND FREE PLAY ADJUSTMENTS;DOCUMENT ALL FINDINGS;IF NOTHING FOUND RETURN CAR TO CUSTOMER;CONTACT DPSM
 - 8 ALLEGED BRAKE FAILURE (POLICY) Tech Line
Knowledge Base Name: 3764 Issue Date: 12-Apr-1994
Source: HTL-INFO

Information from Dealer

CUST STATES CAR LOCKED UP AT HIGH WAY SPEEDS
NO
CUSTOMER CLAIMS HE WAS DRIVING DOWN THE HIGHWAY AT 55 TO 70 MPH AND THE BRAKES LOCKED UP IMMEDIATELY AND VIOLENTLY,AND SKIDDED THE CAR TO A COMPLETE STOP;CUSTOMER HAD A HARD TIME CONTROLLING THE VEHICLE;HE ALSO CLAIMS THE BRAKE PEDAL WAS ON THE FLOOR AFTER THE STOP;CUSTOMER DROVE VEHICLE IN;THE BRAKES WORK PERFECTLY NORMAL
PER CUSTOMER

NO;TIRES ARE FINE,NO EVIDENCE OF THE TYPE OF STOP
CUSTOMER STATES
NONE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2770808	DAVIDK	02/06/2009	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA PROBLEM 66-1	MODULATOR?; REPALCE
		Resln Source: None
		Status: N/A
		Remarks / Requestor:

Date:
Mileage: 71,411
FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18575E	Err:
Dir Cont: JOSE VASQUEZ	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (703) 934-8500	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: OSCAR ORTIZ		Doors: 5DR	WD:
Parts Mgr: JAMES HERMANN		Fact: LINCOLN	Country: USA
Dir Name: ROSENTHAL FAIRFAX HONDA 11020 MAIN STREET FAIRFAX VA 22030		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (703) 934-8500	Fax #: 7032734036	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: RAFIK ABDULLAHI	Zone/Dist: 06B	Engine #: J35A61459914	Trans #: BVGA7137374
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 715072	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/6/2009 11:28:10 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DID YOU CLEAR THE CODE AND MEMORIZATION THEN TEST DRIVE
 - 4 RE CODE
 - 5 THIS THE ONLY CODE
 - 6 REPLACE MODULAOTR

Information from Dealer

DTC 66-1 STORED IN MEMORY. PERFORMED TROUBLESHOOTING FOR DTC INCLUDING VSA NEUTRAL POSITION MEMORIZATION. WOULD THE VSA MODULATOR -CONTROL UNIT NEED REPLACEMENT?

NO
YES

YES IT PUT ON THE BRAKES THEN THE LIGHT CAME ON
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3073514	RAYD	10/25/2010	RAYD	1

Code	Original Complaint	Probable Cause/Solution	
P 4170	BRAKES LOCK UP DRIVING	MODULATOR; REPLACE MODULATOR	
		Resln Source: None	Date:
		Status: N/A	Mileage: 110,099
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	EST	VIN:	5FNYP18515E	Err:
Dir Cont: RON KLEMM	Training %:		Year:	2,005	Model: PILOT
Serv Ph: (989) 671-1150	Extn:		Tran:	5AT	Trim: EX-L
Serv Mgr: ROGER THOMSEN			Doors:	5DR	WD:
Parts Mgr: LORI ROSS			Fact:	LINCOLN	Country: USA
Dir Name: THELEN HONDA			Desc:	PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
1020 N. EUCLID AVENUE			WhtBdy:	P/S, SUN ROOF, ABS, AIR BAG,	
BAY CITY MI 48706			Engine #:	J35A61460412	Trans #:
Phone: (989) 671-1150	Fax #:	(989) 671-1156	Em Type:	KA	
DPSM: JEFF GRAPENGATER	Zone/Dist:	04A	RO #:	610678	
Previous Dealer/Contact	Date		Case Type:	Technical	
			W.O. #:		

Tech Line Suggests

Information from Dealer

<p>10/25/2010 4:47:12 PM RAYD</p> <ol style="list-style-type: none"> 1 ORIGINAL COMPLAINT 2 PREVIOUS REPAIRS OR PARTS REPLACED? 3 ISIS SEARCH CRITERIA 4 5 DID YOU GET A DTC? 6 DID YOU LOOK AT THE DATA LIST ? 7 WAS YOUR FOOT ON THE BRAKE? 8 REPLACE THE MODULATOR 	<p>VEHICLE COMES TO A STOP BY IT SELF AND BRAKES LOCKUP</p> <p>[MODEL: PILOT][YEAR: 2006][PUBID: 0][SUBJECT: VSA SYSTEM (INCLUDES ABS, TCS)][KEYWORD:]</p> <p>DRIVING AND ALL OF A SUDDEN THE BRAKES WILL LOCK UP, THE WARNING LIGHTS COME ON</p> <p>YES, BRAKE SWITCH FAILURE 68-1</p> <p>YES, EVERYTHING LOOKS GOOD, ALL WHEEL SPEEDS ETC;</p> <p>NO</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3160635	SHAWNW	06/14/2011	SHAWNW	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 84-1	MOD?;PREFORM SENSOR NEUTRAL MEM		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 93,812
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18585E	Err:
Dir Cont: JOSHUA PARE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (912) 790-5444	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: STEPHEN CIOLKO			Doors: 5DR	WD:
Parts Mgr:			Fact: LINCOLN	Country: USA
Dir Name: GRAINGER HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
1596 CHATHAM PARKWAY			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
GARDEN CITY GA 31408			Engine #: J35A61460424	Trans #:
Phone: (912) 790-5444	Fax #: (912) 790-5445		Em Type: KA	
DPSM: TRACY GARNEAU	Zone/Dist: 07G		RO #: 141281	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

6/14/2011 8:04:46 AM SHAWNW

1 ORIGINAL COMPLAINT

CANT FIND ANYTHING WRONG BUT THERE IS VSA INDICATOR DOES NOT GO OFF AND VSA LIGHT COMES ON AT 25MPH AND DOES NOT GO OFF WHEN YOU RESTART IT GOES OFF AND THERE ARE NO DTC'S BUT WHEN IT COMES ON IT SAYS84-1

2 ISIS SEARCH CRITERIA

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: TPMS]

3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?

Y

4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?

N

5 ANY AFTER MARKET ACCESSORIES INSTALLED?

N

6

84: VSA Sensor Neutral Position

7 TPMS CODE?

LOW PSI CODES

8 REPAIR THOSE IF PORBLEM STILL THERE DO VSA SENSOR NEUTRAL MEM

OK

9 IF N/C REPLACE MOD

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3224527	JOHNB	11/29/2011	CHRISR	4

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA/ABS SELF MODULATION	BRAKE SW ADJUST; RPLC SW AND ADJUST PER SPEC		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 100,694
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18615E	Err:
Dir Cont: GERALD MORAGA	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (708) 352-6000	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: MATTHEW VAUGHN			Doors: 5DR	WD:
Parts Mgr: STEPHEN BURDA			Fact: LINCOLN	Country: USA
Dir Name: CONTINENTAL HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
5901 SO. LA GRANGE RD.	IL 60525		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
			Engine #: J35A61460981	Trans #: BVGA7138939
Phone: (708) 352-6000	Fax #: 7083523188		Em Type: KA	
DPSM: TIA BATTLE	Zone/Dist: 08F		RO #: 646644	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

<p>11/29/2011 1:43:25 PM JOHN B</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 ISIS SEARCH CRITERIA</p> <p>3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?</p> <p>4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>5 ANY AFTER MARKET ACCESSORIES INSTALLED?</p> <p>6</p> <p>7 SO VOLTAGE CODES,INTERNAL VOLTAGE ISSUES;BRAKE POSITION SW;WOULD CHK POWER AND GROUND TO MODULATOR;WIGGLE TEST WIRES AT MODULTOR CONNECTOR WITH IGN ON;SNAP SHOT SELF MODULATION EVENT;POSS VSA MODUALTOR???</p>	<p>WHEN DRIVING AT 30-40 MPH THE VEHICLE WOULD BRK. BY ITSELF, OVER A PERIOD OF ABOUT 2-5 MINUTES . HAPPENED AGAIN ON THE HIGHWAY 55-65 MPH AND VEHICLE BEGAN TO BRK AGAIN, 1-3 MINUTES UNTIL VEHICLE WAS BRAKING. NO WARNING LIGHTS ON AT THIS TIME , NO WARNING LIGHTS ON AT TIME OF BRAKING ISSUE [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT: BRAKES] [KEYWORD:]</p> <p>VEHICLE MODULATES SELF AT TIMES;HAVE MULTIPLE CODES AT RANDOM TIMES,HAVE HAD 61-1,112-1,68-1</p>
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<p>12/2/2011 12:01:29 PM LARRY L</p> <p>8</p> <p>9 TRANSFER TO GEN TL</p>	<p>GERALD, I WAS ABLE TO DUPL COMPLAINT, IT HAS 68-1, I CHKED BRAKE SW, NTF, I DID SEND SNAPSHOT</p>
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<p>12/2/2011 12:05:50 PM DAVEM</p> <p>10 DTC 68: Brake Pedal Position Switch</p> <p>11 REVIEWED SNAP AND IT LOOKS LIKE THE BRAKE SW IT OUT OF ADJUST. IN BOTH BRAKING EVENTS THE BRAKE SW "ON" IS SHIFTED TO THE RIGHT AND DOES NOT BOOKEND THE PRSSR RISE PERFECTLY</p> <p>12 RPLC THE SW. HOLD PDL TOWARD YOU AND PRES SW IN TILL IT JUST TOUCHES AND THEN LOCK IN PLACE> MON</p>	<p>BACK AGAIN AFTER CLEARING CODES LAST TIME IN AND I HAVE A CODE 68-1 AGAIN. TOOK SNAP FOR YOU GUYS TO SEE, BUT I NEVER GOT IT TO CODE</p> <p>OK</p> <p>OK</p>
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<p>12/2/2011 2:00:51 PM CHRIS R</p> <p>13</p> <p>14 OK, ALSO REMEMBER THAT BRAKE PRESSURE PRESENT WITH NO BRAKE SW INPUT WILL BLOW SAME CODE, CK FOR BRAKE PRESS SENSOR MORE THAN .5V WITH FOOT OFF BRAKE IF SO REPLACE MOD</p> <p>15 IF YOU CAN CAPTURE AN ACTIVATION ON A SNAP AND ALL DATA IS NORMAL AND MATCHES CONDITIONS, THEN THE MOD IS MAKING A BAD DECISION ON GOOD DATA, REPLACE MOD</p>	<p>REPLACED SWITCH, ADJ</p> <p>OK</p> <p>OK</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2447948	TOMP	09/17/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA MODULATES, SLOW SPEEDS	POOR GROUND OR VSA MODULATOR; CHECK G302		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 32,015
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYF18525E	Err:
Dir Cont: TRAVIS	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (337) 474-1999	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: HETH LEDOUX			Doors: 5DR	WD:
Parts Mgr: GLENN MCDONALD, JR.			Fact: LINCOLN	Country: USA
Dir Name: BILLY NAVARRE HONDA 1320 E. COLLEGE STREET LAKE CHARLES LA 70607			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
Phone: (337) 474-1999	Fax #: (337) 474-1733		Engine #: J35A61461898	Trans #: BVGA7140721
DPSM: ERIC PIZZECK	Zone/Dist: 03H		Em Type: KA	
Previous Dealer/Contact	Date		RO #: 112305	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

9/17/2007 12:39:28 PM TOMP	
1 ORIGINAL COMPLAINT	ABS ACTIVATES WITH LITTLE BRAKE PEDLE PRESS.
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3	TRAVIS
4 CAN YOU DUPLICATE THE COMPLAINT?	YES, 2 TIMES AT FIRST; NOW WORKING
5 DTCs?	NONE
6 A/M ACCESSORIES OR CRASH DAMAGE?	NONE
7 STOCK WHEELS/TIRES?	YES
8 WHEN DID PROBLEM START?	JUNE THIS YEAR; HAPPENED ONCE OR TWICE
9	NOW HERE TODAY.
10 WHAT HAVE YOU DONE SO FAR?	TEST DRIVE AND CHECK FOR CODES.
11 CHECK G302	
12 CHECK BRAKE SWITCH INPUT VS BRAKE SYSTEM PRESSURE. SHOULD NOT HAVE ONE WITHOUT THE OTHER.	
13 IF YOU FIND BRAKE PRESSURE WITHOUT A BRAKE SW INPUT; CHECK BRAKE SW ADJUSTMENT.	
14 REPLACE VSA MODULATOR IF BRAKE SW IS ADJUSTED.	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3059099	RUDYG	09/20/2010	RUDYG	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA / ABS ACTIVATES BY SELF	FBF: REPL'D RIGHT REAR WHL SPEED SENSOR		
		Resln Source:	Feedback forms	Date: 09/21/2010
		Status:	N/A	Mileage: 62,131
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 5FNYF18645E	Err:
Dlr Cont: STEVE MURPHY	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (717) 766-4300	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: CALVIN DUTTON III			Doors: 5DR	WD:
Parts Mgr: ROB BOWERSOX			Fact: LINCOLN	Country: USA
Dlr Name: BOBBY RAHAL HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
6696 CARLISLE PIKE			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
MECHANICSBURG PA 17050			Engine #: J35A61462595	Trans #: BVGA7141555
Phone: (717) 766-4300	Fax #: 7177950871		Em Type: KA	
DPSM: WALTER	Zone/Dist: 05M		RO #: 211056	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

9/20/2010 10:38:06 AM RUDYG	9/21/2010 11:35:38 AM RUDYG
1 ORIGINAL COMPLAINT	ANTI LOCK BRAKES ACTIVATE EVERY TIME BRAKES PEDAL PUSHED. NO CODES STORED. VSA LIGHT WILL FLASH MOMENTARILY AFTER STOP AND TRYING TO ACCEL.
2 PREVIOUS REPAIRS OR PARTS REPLACED?	[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT: VSA SYSTEM (INCLUDES ABS, TCS)][KEYWORD:]
3 ISIS SEARCH CRITERIA	YES, ALL LOOK ABOUT THE SAME
4 STOCK TIRES AND WHLS?	NO
5 ACCIDENT DAMAGE ON THIS CAR	REPL'D MODULATOR
6 ANYTHING DONE YET?	OK
7 GET HIGH SPEED SNAP OF THIS HAPPEING, MONITOR 4 WHLS, SAS, YAW,LAT AND PUMP MOTOR	OK
8 DUPL SYMPTOM AND THEN CK SNAP, LOOK FOR ONE WHL TRACE THAT HAS SHARK FIN IN IT. THAT WILL PROB BE BAD ONE	OK
9 IF ALL OK, SEND SNAP TO US FOR REVIEW. TRY TO GET IT TO HAPPEN WHILE DRIVING IN STRAIGHT LINE	OK

10 09/21/2010 11:35:43 AM RUDYG(RECEIVED FBF)	FROM FBF: HOW DID YOU REPAIR THIS VEHICLE? REPLACED RIGHT REAR WHEEL SPEED SENSOR HOW DID YOU DIAGNOSE THE PROBLEM? TOOK AN ABS HIGH SPEED SNAPSHOT WITH HDS, FOUND SENSOR SLOW TO REACT COMMENTS: [BLANK]
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3150381	JOHNB	05/16/2011	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA ACTIVATION	NEED CONDITIONS,AND DETAILS OF ACTIVATION;PRODUCE
4170	BRAKES APPLY SELF	
ResIn Source: None		Date:
Status: N/A		Mileage: 135,424
Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18655B [REDACTED]	Err:
Dir Cont: ROBERT REIMEL	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (734) 283-2603	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr:		Doors: 5DR	WD:
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: MELTON HONDA 15100 EUREKA ROAD SOUTHGATE MI 48195		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (734) 283-2603	Fax #: (734) 283-0763	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: KEITH LEVINS	Zone/Dist: 04B	Engine #: J35A61464519	Trans #: BVGA7144612
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 003831	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/16/2011 9:23:34 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6
 - 7 CAN YOU PRODUCE
 - 8 HOW MUCH APPLICATION
 - 9 WAS THE VSA ACTIVATION LIGHT ON AT THAT TIME
 - 10 THEN VSA ACTIVATION;THAT MAYBE NORMAL OR NOT;WE NEED YOU TO PRODUCE TO VERIFY;WE NEED YOU TO QUESTION CUSTOMER MORE ON THE CONDITIONS AT TIME OF ACTIVATION,AS WELL AS HOW MUCH ACTIVATION

Information from Dealer

CUSTOMER STATES BRAKES APPLY BY THEMSELF HAS HAPPENED 15 TIMES IN 2 YEARS. COULD NOT DUPLICATE AT THIS TIME

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: BRAKES]

NO
NONE
NONE
BRAKE APPLY SELF PER CUSTOMER
NO
I HAVE NO DETAILS AT ALL
THAT I BELIEVE CUSTOMER DID SAY YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2733054	RUDYG	12/02/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 61-1, 83-1,112-1	MODULATOR?; CK G302		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 62,602
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	MST	VIN: 5FNYF18605	Err:
Dir Cont: ANNAN MAXFIELD	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (602) 789-9771	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: TRAVIS MILLINER			Doors: 5DR	WD:
Parts Mgr: GWEN DENNEY			Fact: LINCOLN	Country: USA
Dir Name: BELL HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
701 WEST BELL ROAD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
PHOENIX AZ 85023			Engine #: J35A61465997	Trans #: BVGA7146706
Phone: (602) 789-9771	Fax #: 6022982061		Em Type: KA	
DPSM: RICHARD REBORI	Zone/Dist: 10D		RO #: 305067	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 12/2/2008 9:31:16 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DTC 61, Low/High B-FSR Voltage, 83-1 PCM RELATION FAILURE, 112-1, VSA INTERNAL POWER SOURCE STUCK OFF. CK G302, CK MODULATOR FOR SOFTSET CONNECTOR AND CK C305 FOR BENT PINS. IF ALL OK, CK FOR U CODES IN PGM FI. NOTE THEM, CLEAR AND SEE IF IT RECODES.
 - 4 SUSPECT MODULATOR IF NO BAD CONNECTIONS FOUND

Information from Dealer

CUSTOMER STATES ABS,VSA LIGHTS ON.
 NO
 OK
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2566282	DAVEM	02/29/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 27 AFTR NEW CU	TECH ERROR; DO NUET/MEM PER THE S/M		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 33,220
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 5FNYP18595B	Err:
Dir Cont: DEREK	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (708) 352-6000	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: MATTHEW VAUGHN			Doors: 5DR	WD:
Parts Mgr: STEPHEN BURDA			Fact: LINCOLN	Country: USA
Dir Name: CONTINENTAL HONDA 5901 SO. LA GRANGE RD. COUNTRYSIDE IL 60525			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
Phone: (708) 352-6000	Fax #: (708) 352-9370		Engine #: J35A61466294	Trans #: BVGA7147016
DPSM: TIA BATTLE	Zone/Dist: 08F		Em Type: KA	
Previous Dealer/Contact	Date		RO #: 515610	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

2/29/2008 1:59:17 PM DAVEM

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 DID YOU DO THE NUET MEM AFTER REPLACING THE CU?
- 4 DO THAT NEXT

Information from Dealer

VSA LIGHT TURNS ON WHEN TURNING CORNERS ON DRY PAVEMENT. DTC'S 27-1, 68-1, AND 108-1. ABS MODULATOR WAS REPLACED, HOWEVER, CODE 27-1 CONTINUES TO SET AND CANNOT BE CLEARED.

NO

NO

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3058036	MARKP	09/16/2010	MARKP	1

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA PROBLEM 112-1	VSA MOD?? CHCK CHARGE SYSTEM & YAW RATE SENS
		ResIn Source: None Date:
		Status: N/A Mileage: 79,100
		Remarks / Requestor: FE Status:

Dealer #: Dir Cont: JAMES QUADRINI Serv Ph: (585) 586-0120 Serv Mgr: MARK FREY Parts Mgr: JEFFREY BROOKS Dir Name: DICK IDE HONDA 875 PANORAMA TRAIL ROCHESTER NY 14625 Phone: (585) 586-0120 Fax #: (585) 586-0429 DPSM: MALCOLM HOFF Zone/Dist: 09A Previous Dealer/Contact Date	TZ: EST Training %: Extn:	VIN: 5FNYF18685B [REDACTED] Err: Year: 2,005 Model: PILOT Tran: 5AT Trim: EX-LRES Doors: 5DR WD: Fact: LINCOLN Country: USA Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61466535 Trans #: BVGA7147755 Em Type: KA RO #: 571055 Case Type: Technical W.O. #:
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Tech Line Suggests

9/16/2010 11:35:51 AM MARKP

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA
- 4 PWR AT VSA MOD
- 5 IF PWR/GRND OK CHECK CHARGING SYSTEM AND BATTERY
- 6 YAW RATE SENS 2.5 FLAT GROUND
- 7 IF ALL OK SUSPECT VSA MOD

Information from Dealer

INTERMITENT ABS/VSA INDICATORS ON, DTC 112-1 STORED. CHECKED 12V & GRDS @ ABS CONTROL MODULE, VERIFY G301, & G1 @ CORE SUPPORT. CANNOT DUPLICATE, HAVE CAR 2 DAYS NOW.

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT: VSA SYSTEM (INCLUDES ABS, TCS)][KEYWORD:]
 YES
 OK
 OK
 THANKS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2862616	CHRISV	07/08/2009	CHRISV	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA MOD @ LOW SPEEDS DTC 66	7/8: PERFORMED SENSORM MEM		
		Resin Source:	Spoke w/ Dealer	Date: 07/08/2009
		Status:	N/A	Mileage: 41,910
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 5FNYF18595E [REDACTED]	Err:
Dir Cont: JESSE CERRA	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (305) 266-9900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ALEX VIZOSO		Doors: 5DR	WD:
Parts Mgr: CARLOS ALVAREZ		Fact: LINCOLN	Country: USA
Dir Name: BRAMAN HONDA 7000 CORAL WAY MIAMI FL 33155		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (305) 266-9900	Fax #: 3052611096	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: KEVIN MCCLUNG	Zone/Dist: 07N	Engine #: J35A61468528	Trans #: BVGA7149974
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 810704	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

7/8/2009 12:50:13 PM	CHRISV
1 ORIGINAL COMPLAINT	VEH FEELS LIKE IT LOCKS UP (JUDDERS). VSA LIGHT COMES ON. DURING LOW SPEED
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3 ANY CODES	66-1. DID THE MEMORIZATION AND NOW ITS WORKING FINE
4 TRY TO REDUP	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3163536	RAYD	06/21/2011	CHRISR	3

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA DTC 25; MODULATES SELF	MODULATOR?;GET SNAPSHOT	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 148,991
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18565H	Err:
Dir Cont: PHILLIP LAKE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (541) 476-0811	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: GORDON NOLAN			Doors: 5DR	WD:
Parts Mgr: JEFF HORNBECK			Fact: ALLISTON	Country: CAN
Dir Name: JIM SIGEL HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
1601 N.E. SEVENTH ST.			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
GRANTS PASS	OR 97526		Engine #: J35A61623707	Trans #: BVGA7034994
Phone: (541) 476-0811	Fax #: 5414718766		Em Type: KA	
DPSM: PERRY MORRIS	Zone/Dist: 02G		RO #: 230986	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 6/21/2011 3:18:01 PM RAYD
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6 WAS THE VEHICLE WRECKED?
 - 7 WHAT IS YAW READING ?
 - 8 WHAT DO YOU HAVE TO DO TO MAKE IT CODE?
 - 9 WERE YOU TURNING?
 - 10 ON BRAKES?
 - 11 GET SNAPSHOT OF MODULATION, MAY NEED MODULATOR

Information from Dealer

VSA DTC 25-1. CLEARED THE DTC , CHECKED GROUND G302. RECODE DURING ROAD TEST ON A STRAIGHT STREET, ACCOMPNIED BY WHAT SOUNDED LIKE THE ABS WORKING FOR A SECOND
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT: VSA CONTROL UNIT][KEYWORD:]

NOT THAT I CAN TELL, HAD A BUNCH OF OTHER DTC'S NONE RELATED TO VSA ZERO I THINK, LET ME CHECK... I WAS JUST DRIVING STRAIGHT AND IT FELT LIKE IT ACTIVATED NO, JUST DRIVING STRAIGHT NO, MAINTAINING SPEED

6/30/2011 1:25:17 PM TROYS

- 12
- 13 IT IS NOT HERE
- 14 THEN GIVE US ABOUT 45 AND CB

I SENT THE SNAP SHOT THIS MORNING WILL RESEND

6/30/2011 2:19:47 PM CHRISR

- 15
- 16 YES,
- 17 I SEE YAW FIXED @ 4.9V
- 18 NEED TO ADDRESS SENSOR ASSY FIRST, THEN SEE IF MOD ISSUE

GET SNAP
 DTC TRIGGERED
 YES
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3294567	PHILM	06/06/2012	PHILM	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 25-1	YAW RATE SENSOR?; PERFORM DTC TROUBLESHOOTING		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 122,083
		Remarks / Requestor:		FE Status:

Dealer #:		TZ:	EST	VIN:	2HKYF18565H	Err:	
Dir Cont:	THOMAS	Training %:		Year:	2,005	Model:	PILOT
Serv Ph:	617-469-7100	Extn:		Tran:	5AT	Trim:	EX-L
Serv Mgr:	MACIEJ NIEDZIOLKA			Doors:	5DR	WD:	
Parts Mgr:	MARC BISHOFF			Fact:	ALLISTON	Country:	CAN
Dir Name:	PRIME HONDA 1575 VFW PARKWAY BOSTON MA 02132			Desc:	PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L		
Phone:	(617) 469-7100	Fax #:	6174698948	WhtBdy:	P/S, SUN ROOF, ABS, AIR BAG,	Engine #:	J35A61601895
DPSM:	DAN ENDERLE	Zone/Dist:	09F	Em Type:	KA	Trans #:	BVGA7002949
Previous Dealer/Contact		Date		RO #:	111592		
				Case Type:	Technical		
				W.O. #:			

Tech Line Suggests

6/6/2012 9:38:35 AM PHILM

- 1 ORIGINAL COMPLAINT
- 2 ISIS SEARCH CRITERIA
- 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
- 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
- 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
- 6
- 7 DID YOU TRY AND CLEAR THE CODE AND IT COMES BACK RIGHT AWAY?
- 8 HAVE YOU DONE THE TROUBLESHOOTING FOR THE 25-1? YOU'RE JUST CALLING TO SEE IF WE HAVE ANYTHING ON THAT?
- 9 WE HAVE A COUPLE OF SITUATIONS WHERE A YAW RATE SENSOR FIXED IT. LETS GO THROUGH THE DTC TROUBLESHOOTING, IT'S PRETTY STRAIGHTFORWARD.

Information from Dealer

VSA LIGHT ON WHEN I GOT CAR LIGHT OUT COULD NOT COMMUNICATE WITH VEHICLE DID HARD RESET THEN STARTED FOR ROAD TEST VSA LIGHT ON NOW AND CANT CLEAR

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: 25-1]

YES
NO
NO

THE GUYS COMPLAINT WAS THAT THE VSA LIGHT WAS ON BUT WHEN I GOT OUT TO THE VEHICLE AND IT WASN'T ON. SO I LOOKED FOR A CODE BUT COULDN'T COMMUNICATE. SO I DID A BATTERY CABLE RESET AND THEN I COULD COMMUNICATE WITH THE HDS AND HAD A 25-1.

YEP

YEP

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3187923	RAYD	08/25/2011	RAYD	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 84-1	G302?;UNABLE TO DUPLICATE;CHECK G302;		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 137,286
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 2HKYF18775H [REDACTED]	Err:
Dir Cont: FRANK NIXON	Training %:	Year: 2,005	Model: PILOT
Serv Ph:	Extn:	Tran: 5AT	Trim: EX-LNAV
Serv Mgr: JIM ROSE		Doors: 5DR	WD:
Parts Mgr: JONATHAN WILLIAMS		Fact: ALLISTON	Country: CAN
Dir Name: PRIORITY HONDA 621 N. BATTLEFIELD BL. CHESAPEAKE VA 23320		Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
Phone: (757) 366-5000	Fax #: 757-2135064	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: JENNIFER KAMLER	Zone/Dist: 06H	Engine #: J35A61602688	Trans #: BVGA7003899
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 216308	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

<p>8/25/2011 1:28:51 PM RAYD</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 ISIS SEARCH CRITERIA</p> <p>3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?</p> <p>4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>5 ANY AFTER MARKET ACCESSORIES INSTALLED?</p> <p>6 I HAVE NO KNOWN PROBLEMS, CHECK G302 CAREFULLY, IF IT COMES BACK, MORE THAN LIKELY THE MODULATOR IS THE CAUSE.</p>	<p>VSA LIGHT WAS ON WITH DTC 84-1, CLEARED LIGHT, TEST DROVE, LIGHT DID NOT RETURN.</p> <p>[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]</p> <p>[KEYWORD: VSA]</p> <p>NO, CLEARED BUT DID NOT RECODE</p> <p>NONE</p> <p>NONE</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2982605	CHRISV	03/17/2010	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA MODS ON OWN 61 68 71 112	VSA MOD; TAKE A SNAP SHOT
		ResIn Source: None
		Status: N/A
		Remarks / Requestor:
		Date: Mileage: 80,210
		FE Status:

Dealer #: Dlr Cont: MARK HERMAN Serv Ph: (605) 225-3078 Serv Mgr: SCOTT GARRETT Parts Mgr: DAVID ZIMMERMAN Dlr Name: HARR HONDA 4255 6TH AVE. SE ABERDEEN SD 57401 Phone: (605) 225-3078 DPSM: RYAN WEIDAUER Previous Dealer/Contact	TZ: CST Training %: Extn: Fax #: 6052258015 Zone/Dist: 02F Date	VIN: 2HKYF18505H Year: 2,005 Tran: 5AT Doors: 5DR Fact: ALLISTON Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61603591 Em Type: KA RO #: 228027 Case Type: Technical W.O. #:	Err: Model: PILOT Trim: EX-L WD: Country: CAN Trans #: BVGA7005341
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Tech Line Suggests

Information from Dealer

<p>3/17/2010 9:48:38 AM CHRISV</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3 ISIS SEARCH CRITERIA</p> <p>4 WHEN DOES IT HAPPEN FOR THE CUST</p> <p>5 REDUP AND TAKE A SNAP SHOT, POSS VSA MOD</p>	<p>CUST STATES BRAKES APPLY THEMSELVES INTERMITTENTLY AT LOW SPEEDS, FOUND DTC'S 61-1, 71-1, 68-1, AND 112-1 STORED IN ABS ECU, CLEARED DTC'S, ROAD TESTED CAN'T DUPLICATE PROBLEM, HAS MATCHED SET OF 235/87R16 TIRES, BATTERY APPEARS TO BE NEW</p> <p>[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: VSA] SLOW SPEED TURNING</p>
<p>3/19/2010 3:00:35 PM DAVIDK</p> <p>6</p> <p>7 CODES</p> <p>8 POSS VSA MODULATOR, YAW THEN SAS. CLEAN GROUND. MAKE EST FOR SALES IF THEY WANT SOMTHING NOW</p>	<p>ACTIVATED WHEN ON A TEST DRIVE 35 MPH LT DECELL THERE WAS A VSA ACTIVATION HARD DECELL. NOSE TOOK A DIVE. DID THIS 2 DIFFERENT TIMES. WE CONNECTED THE HDS. DID NOT ACTIVATE AND HDS KEPT LOCKIING UP NO CODES THIS TIMESALES IS BREATHING DOWN MY NECK</p>

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2560653	LANCEK	02/21/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA, VTM-4 LIGHTS ON	CONNECTION; PERF SM T/S FOR U0122	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 63,796
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: CST	VIN: 2HKYF18685H	Err:
Dir Cont: PAUL EAVES	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (205) 833-1233	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JEFFERY MARTIN		Doors: 5DR	WD:
Parts Mgr: BRUCE STEWARD		Fact: ALLISTON	Country: CAN
Dir Name: BRANNON HONDA 300 GADSDEN HIGHWAY BIRMINGHAM AL 35235		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (205) 833-1233	Fax #: (205) 271-8381	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: VAN CROCKER	Zone/Dist: 07C	Engine #: J35A61604556	Trans #: BVGA7006271
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 123104	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

2/21/2008 1:46:39 PM LANCEK

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 CODES?
- 5 PERF SM T/S FOR U0122

Information from Dealer

ABS VTM-4 VSA LITES ON MUTIPLE CODES SYMPTOMS
LIKES/N 6-05
YES
WHEEL BEARING
U0122

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2450623	LANCEK	09/19/2007	CHRISV	3

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA CODE 61-1 AND 112-1	BATTERY/CHARGING; CK BATTERY/CHARGING SYSTEM	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 24,218
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	AHST	VIN: 2HKYF18615H	Err:
Dir Cont: BRADLEY KIBOTA	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (808) 235-7566	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: JAMES NAKANISHI			Doors: 5DR	WD:
Parts Mgr: BRIAN SANCHEZ			Fact: ALLISTON	Country: CAN
Dir Name: HONDA WINDWARD			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
45-671 KAMEHAMEHA HWY.			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
KANEOME HI 96744			Engine #: J35A61610195	Trans #: BVGA7014201
Phone: (808) 235-7566	Fax #: 8082478544		Em Type: KA	
DPSM: WYNNE WYCOFF	Zone/Dist: 02D		RO #: 280970	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

9/19/2007 4:54:54 PM	LANCEK
1 ORIGINAL COMPLAINT	CAR FELT LIKE IT WAS LOCKING UP. VSA LIGHT CAME ON. FOUND CODE 61-1 AND 112-1.
2 PREVIOUS REPAIRS OR PARTS REPLACED?	YES
3 PREVIOUS REPAIR DESCRIPTION	HAD CODE 68-1
4 CLEAR THE CODES?	YES, THEY DO NOT RECODE
5 ANYOTHER SYSTEM CODES?	NO
6 CHECK BATTERY/CHARGING SYSTEM, CHECK CONN & P/FIT PWR & GND TO THE VSA CU	
9/20/2007 12:31:42 PM	GREGN
7	(AL)
9/20/2007 12:34:55 PM	CHRISV
8	AL, I AM WORKING ON THIS CAR NOW. BRAD DID CK THE PWR/GND AND CHARGE SYSTEM AND NPF. WE REPLACED THE BATTERY ALSO
9 CAN YOU DUP	NO
10 WAS THE CAR EVERY IN A ACCIDENT	NOT SURE
11 TRY LOOKING AT THE WHEEL SPEED SENSORS AND SEE IF YOU SEE ANYTHING OUT OF PLACE	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2770996	RUDYG	02/06/2009	RUDYG	2

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA PROBLEM CODE 28	YAW SENSOR?; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 53,934
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	MST	VIN: 2HKYF18595H	Err:
Dir Cont: ROGER PERRY	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (801) 268-5599	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: ELIZABETH CHRISTENSEN			Doors: 5DR	WD:
Parts Mgr: SHAWN CONRAD			Fact: ALLISTON	Country: CAN
Dir Name: LARRY H. MILLER HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
5808 SOUTH STATE STREE			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
MURRAY UT 84107			Engine #: J35A61611136	Trans #: BVGA7015494
Phone: (801) 268-5599	Fax #: 8012685557		Em Type: KA	
DPSM: KELLY GOODWIN	Zone/Dist: 10F		RO #: 201238	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

2/6/2009 1:48:27 PM	RUDYG	
1 ORIGINAL COMPLAINT		HAS CDE 28 LOOKED AT DATA LIST SHOWED LONG V .16 CLEARED AND DROVE PER MANUAL DID NOT RECODE LONG V NOW 2.4
2 PREVIOUS REPAIRS OR PARTS REPLACED?		YES
3 PREVIOUS REPAIR DESCRIPTION		PREV TECH CLEARED AND DROVE DID NOT CODE
4 (NO ONE ON THE LINE)		
2/6/2009 1:57:05 PM	RUDYG	
5 02/6/2009 01:57:12 PM RUDYG		(ROGER)
6 WAS VEH STOPPED WHEN YOU HAD THAT .16V		YES
7 CK CONNECTIONS AT C305, WIGGLE TEST		OK
MODULATOR CONNECTOR WHILE MONITORING LAT, LONG, YAW		
8 IF NO CHANGE W/WIGGLE TEST, REPL YAW SENSOR		OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2883907	DAVEM	08/19/2009	DAVEM	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA DTC 65, FLUID LVL LITE ON	GAUGE?; CHK INPUTS FOR SHORT TO GND> GAUGE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 49,993
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 2HKYF18555H [REDACTED]	Err:
Dir Cont: JOSEPH	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (440) 974-9500	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: TOM PAPISH		Doors: 5DR	WD:
Parts Mgr: SCOTT BARNICOAT		Fact: ALLISTON	Country: CAN
Dir Name: HONDA OF MENTOR 8555 MARKET STREET MENTOR OH 44060		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (440) 974-9500	Fax #: 4402052732	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: RONALD HOPKINS	Zone/Dist: 04H	Engine #: J35A61613271	Trans #: BVGA7018599
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 179191	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/19/2009 6:54:10 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DOES THE FLUID LEVEL LIGHT EVER GO OUT?
 - 5 CHK PINS A8 AND B17, 18 AND 19 @ THE GAUGE FOR CON;T TO GND. IF NONE, RPLC THE GAUGE

Information from Dealer

BRAKE LIGHT ON VSA LIGHT COMES ON WHILE DRIVING.
NO
s/m t/s leads me to a GAUGE ASSY
NO
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2611526	LANCEK	05/12/2008	GARYR	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 66-1	MODULATOR; PERF SM T/S, CHECK G302		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 49,601
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 2HKYF18595H [REDACTED]	Err:
Dlr Cont: GREGORY	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (513) 829-6900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: TOM RILEY		Doors: 5DR	WD:
Parts Mgr: CLINT CROMER		Fact: ALLLISTON	Country: CAN
Dlr Name: PERFORMANCE HONDA 5760 DIXIE HIGHWAY FAIRFIELD OH 45014		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (513) 829-6900	Fax #: 5138295821	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: MIKE DITMER	Zone/Dist: 04J	Engine #: J35A61613470	Trans #: BVGA7019594
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 15480	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

5/12/2008 10:22:42 AM LANCEK

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 DUPLICATE?
- 4 CODES?
- 5 PERF SM T/S, CHECK G302

Information from Dealer

WHEN DRIVING AFTER A TURN VSA SYSTEM ENGAGES AND VSA LIGHT AND WARNING LIGHTS APEAR ON DASH
NO
YES
66-1

5/12/2008 4:34:06 PM GARYR

- 6
- 7 CAN YOU DUP
- 8 TAKE A HIGH SPEED SANP SHOT WHEEL SPEED, YAW, SAS BRAKE SW AND BRAKE PRESS. IF NTF REPL MOD

GREG G302 CHKS GOOD
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3278614	SHAWNW	04/18/2012	SHAWNW	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA 25-1	YAW?;NEED TO VERIFY	
		Resln Source: None	Date:
		Status: N/A	Mileage: 89,289
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: PST	VIN: 2HKYF18555H	Err:
Dir Cont: JASON TAN	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (949) 830-7600	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN RATHMAN		Doors: 5DR	WD:
Parts Mgr: LUCIAN PARIS		Fact: ALLISTON	Country: CAN
Dir Name: FLADEBOE HONDA 16 AUTO CENTER DR. IRVINE CA 92618		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (949) 830-7600	Fax #: (949) 231-1054	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	Engine #: J35A61613740
DPSM: TIMOTHY CRAIN	Zone/Dist: 01F	Em Type: KA	Trans #: BVGA7020013
Previous Dealer/Contact	Date	RO #: 210094	Case Type: Technical
		W.O. #:	

Tech Line Suggests

Information from Dealer

<p>4/18/2012 3:36:50 PM SHAWNW</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 ISIS SEARCH CRITERIA</p> <p>3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?</p> <p>4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>5 ANY AFTER MARKET ACCESSORIES INSTALLED?</p> <p>6</p> <p>7 CLEAR?</p> <p>8 TIRES?</p> <p>9 STEERING WHEEL OFF CENTER?</p> <p>10 ACCIDENT?</p> <p>11 TRY CLEARING CODE, IF IT RESETS, GO T/S</p> <p>12 IF NOT NEED TO VERIFY</p>	<p>AFTER VEHICLE SITS FOR 4-5 HOURS VSA LIGHT COMES ON AFTER STARTING AND DOESN'T GO AWAY UNTIL KEY IS CYCLED</p> <p>[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]</p> <p>[KEYWORD: VSA]</p> <p>N</p> <p>N</p> <p>N</p> <p>25: Yaw Rate Sensor</p> <p>DIDN'T TRY</p> <p>GOOD</p> <p>NO</p> <p>NOT THAT I CAN TELL</p> <p>OK</p> <p>OK</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3108522	RUDYG	01/20/2011	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA CODE 25, ERRATIC	YAW SENSOR?; WIGGLE TEST C401, C301, C305 FIRST	
		Resin Source: None	Date:
		Status: N/A	Mileage: 134,251
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: CST	VIN: 2HKYF18655H [REDACTED]	Err:
Dir Cont: MARIO CHAVEZ	Training %:	Year: 2,005	Model: PILOT
Serv Ph:	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MIKE ROZZELL		Doors: 5DR	WD:
Parts Mgr: UWE WORSCHER		Fact: ALLISTON	Country: CAN
Dir Name: COMMUNITY HONDA 4141 I-10 EAST BAYTOWN TX 77521		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (281) 839-0500	Fax #:	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: ERIC PIZZECK	Zone/Dist: 03H	Engine #: J35A61615473	Trans #: BVGA7022401
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 03618	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

1/20/2011 9:34:59 AM	RUDYG
1 ORIGINAL COMPLAINT	C/S VSA LIGHT COMES ON, VEHICLE DRIVES ERRATIC, AND WHEN IGNITION TURED OFF AND THEN BACK ON, VSA LIGHT IS OFF AND VEHICLE DRIVES NORMAL.. NOTE: GETTING CODE 25-1 FOR YAW RATE SENSOR, WHEN DTC CLEARED CAN'T GET IT TO RE-CODE. CAN'T GET SNAPSHOT OF DTC.
2 ISIS SEARCH CRITERIA	[MODEL: ODYSSEY][YEAR: 2006][PUBID: 0][SUBJECT:]
3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?	[KEYWORD: MASTER]
4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?	N
5 ANY AFTER MARKET ACCESSORIES INSTALLED?	N
6 ALL TIRES SAME	N
7 YAW SENSOR READING AT STOP	YES
8 DOES CUST SAY WHAT SHE WAS DOING WHEN THIS HAPPENS?	1.0 TO 0.0°
9 ANY ACCIDENT DAMAGE ON THIS CAR	JUST GOING STRAIGHT ON HWY
10 CK GROUND G302 AND IF OK USE HDS AND MONITOR Z PHASE WHEN STR WHEEL STRAIGHT AHEAD, ALSO MONITOR YAW SENSOR	NO
11 YAW SHOULD BE 2.48-2.52V, CHANGE ° SETTING TO VOLTAGE	OK
12 Z PHASE SHOULD BE 0.8V	OK
13 WIGGLE TEST C401, C305, C301 AND SEE IF YOU CAN INDUCE ANY CHANGE IN V READINGS WITH WIGGLE TEST	OK
14 IF YES, CK CONNECTIONS AT THAT CONNECTOR	OK
15 IF CHANGE OR IF YAW READINGS OUT OF RANGE I GAVE YOU, REPL YAW SENSOR	OK
16 IF DOES IT AGAIN, REPL MODULATOR	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2973464	DAVEM	02/24/2010	DAVEM	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA DTC 66 AND 68	MOD?; SWAP AND MON		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 40,900
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: MST	VIN: 2HKYF18595H	Err:
Dir Cont: BYRON KLEBOLD	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (303) 794-8195	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JIMMY CALHOUN		Doors: 5DR	WD:
Parts Mgr: MIKE MORRIS		Fact: ALLISTON	Country: CAN
Dir Name: RALPH SCHOMP HONDA		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
5700 S. BROADWAY	CO 80121	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
		Engine #: J35A61615580	Trans #: BVGA7022982
Phone: (303) 794-8195	Fax #: 3037307814	Em Type: KA	
DPSM: JASON SCHER	Zone/Dist: 10C	RO #: 791884	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

2/24/2010 12:52:07 PM DAVEM

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA
- 4
- 5 BRAKE SW ADJUST"
- 6 SWAP VSA MOD AND MON

Information from Dealer

CUSTOMER COMPLAINS VEHICLES BRAKES SEEM TO LOCK UP AT TIMES, FOUND CODE 66 (BRAKE PRESSURE SENSOR), CODE DOES NOT RESET, VSA MODULATOR PINS OK, VOLTAGE DROP ENG. GROUNDS, ALL LOCATIONS BELOW 0.1V.

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: TCS 66]
see above
IN SPEC

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1494712	PETERL	01/03/2005	RAYD	10

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 51-1	1/20: WHT IN AUX F/B SOFTSET		
		ResIn Source:	Spoke w/ Dealer	Date: 02/19/2008
		Status:	N/A	Mileage: 1,854
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 2HKYF185X5H [REDACTED]	Err:
Dir Cont: PEDRO ESQUIVEL	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (915) 544-9100	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: CARLYLE MEEKS			Doors: 5DR	WD:
Parts Mgr: RUBEN ALVARADO			Fact: ALLISTON	Country: CAN
Dir Name: RUDOLPH HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
5655 SOUTH DESERT BLVD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
EL PASO TX 79932			Engine #:	Trans #:
Phone: (915) 544-9100	Fax #: 9152980363		Em Type: KA	
DPSM: CHRISTIAN CRUZ	Zone/Dist: 10E		RO #:	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests**Information from Dealer**

2/19/2008 4:28:54 PM

RAYD

61 CHANGED PROBABLE CAUSE/SOLUTION TO "WHT IN
AUX F/B SOFTSET" FROM "WHT/GRN IN AUX F/B
SOFTSET"

1/3/2005

PETERL

1 01/03/05 08:45:21 ISIS:----->	VSA;ABS LIGHTS COME ON 51-1 CODE REPLACED PUMP
2	MOTOR & CONTROL UNIT
3 01/03/05 08:45:35 PETERL:----->	SAME CODE
4 WHICH ONE----->	51-1
5 CLEAR DOES IT COME BACK----->	YES
6 START UP OR WHEN DRIVING----->	I HAVE TO START UP AND CODE IT THEIR
7 CLEAR DOES IT COME RIGHT BACK W/OUT KEY CYCLE	
8	YES IT DOES
9 CHECK CONNECTOR TO MAKE SURE FULLY ENGAGED IF	
10 OK CHECK VOLTS ON PIN 16 AND G302	
11 01/11/05 09:15:31 JAMESH:----->	REPLACED THE MODULATOR FOR THE 51-1
12 INSPECT THE J CONNEDCTOR AT THE DRVS U/D F/B	
13 01/12/05 10:25:21 GARYR:----->	PEDRO, REPLD MOD 2X AND STILL CODES FOR THE
14	CUST. PIN FITS CHK GOOD
15 CHK F/D BATT VOL	
16 01/14/05 09:30:07 KEITHC:----->	REPLACED MODULATOR 2X, BATTERY, LOOSE POST
17	CODED AGAIN
18 G302----->	GOOD, CLEANED PAINT, N/C
19 CAN YOU CLEAR CODE----->	YES STAY OFF FOR A FEW DAYS
20	SEEMS TO CODE AT START UP
21 CK IGN POWER TO VSA----->	
22 IF LOW JUMP P16 TO 47 AT MOD CONN TO BLOW VSA FUSE	
23 CHK ALL BATTERY AND GROUND CONN	
24 CHK IF LOW BAT VOL	
25 01/12/05 13:45:50 GARYR:----->	PEDRO, I JUMPED 16 TO 47 AND THE 40A FUSE
26	BLEW.
27 HUMP 1 TO 32 TO BLOW THE 30 AMP FUSE----->	I ALSO FOUND THE BATTERY HAD LOW CHARGE
28	AND WHEN I WIGGLED THE TERMINAL THE BATTERY
29	POST WOULD MOVE.
30	ALL OTHER POWER AND GROUNDS CHK GOOD
31 REPL BATTERY AND T/D	
32 01/14/05 13:23:43 RAYD:----->	
33 IS THERE ANY AFTER MARKET ?----->	NONE
34 WAS IT WRECKED THAT YOU KNOW OF?----->	NOT THAT I KNOW OF
35 IS IT BROKEN NOW?----->	YES
36 IT SHOULDNT DO THE MOTOR TEST TILL THE WHEELS	
37 START TURNING, WHERE DID YOU GET THE MODULATOR	
38 CONTROL UNITS ?----->	I DONT KNOW WHERE PARTS GETS THEM
39 NEW PARTS?----->	YES
40 GET ME THE PART # OF THE MODULATOR CONTROL UNIT	
41 THAT IS INSTALLED ON THIS CAR RIGHT NOW----->	THERE IS NO PART NUMBER ON THE
42	MODULATOR, THIS IS THE PART
43	NUMBER THAT PARTS CHARGED OUT 57110-S9V-A61
44 SWAP KNOWN GOOD VSA MODULATOR CONTROL UNIT-->	
45 01/17/05 12:58:26 peterl:----->	I SWAPPED A VSA MODULE WITH ANOTHER PILOT AND
46	LIGHT CAME ON AGAIN.
47 A/M ACCESS----->	NONE
48 WHAT WAS CUSTOMER DOING WHEN LIGHT CAME ON-->	DURING START UP
49 TEMP----->	35-45DEG
50 DID YOU BLOW FUSES----->	YES I DID AND ALL BLEW

51 CHECK FUSE FIT BY CUTTING FUSE IN HALF AND
52 RECHECK.
53 01/20/05 14:17:08 TOMP:----->
54
55
56
57
58
59 THANKS FOR CALL BACK.
60 01/21/05 16:37:10 ROBERTH:----->

PEDRO:
AUX/FUSE BOX (30 AMP) WHITE WIRE TERMINAL WAS
SOFTSET. I PUSHED IT IN AND IT CLICKED AND
LOCKED IN PLACE.
WE FOUND THAT ON MONDAY; SO FAR THE VSA LIGHT
HAS STAYED OFF.

ATTACH PHOTOS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2672839	GARYR	08/19/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 51-1	CHK POWER, GROUNDS AND PINS?; REPL MOD		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 67,824
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: PST	VIN: 2HKYF18605H [REDACTED]	Err:
Dir Cont: JOHN ZIEGLER	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (775) 789-7999	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr:		Doors: 5DR	WD:
Parts Mgr: CARMELITO ADAMS		Fact: ALLISTON	Country: CAN
Dir Name: BILL PEARCE COURTESY HONDA		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
780 KIETZKE LANE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
RENO NV 89502		Engine #: J35A61615692	Trans #: BVGA7022916
Phone: (775) 789-7999	Fax #: 7757897987	Em Type: KA	
DPSM: KELLY GOODWIN	Zone/Dist: 10F	RO #: 272915	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/19/2008 3:59:09 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CHK CONN FROM AUX FUSE BOX FUSE 2 AND 3 VSA CONN 1 AND 16 G302 IF N/C REPL VSA C/U

Information from Dealer

ABS, AND VSA LIGHTS ARE ON. RETURNS ON TEST DRIVE AFTER RESET.
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3119683	STEVEN	02/18/2011	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	ABS ACTIVATES BRAKING IN	MEASURE REAR SENSOR HOLE DEPTH	
		Resin Source: None	Date:
		Status: N/A	Mileage: 77,396
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18635H	Err:
Dir Cont: TOM EDWARDS	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (310) 371-3521	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr:			Doors: 5DR	WD:
Parts Mgr: MARTIN LUNA			Fact: ALLISTON	Country: CAN
Dir Name: SCOTT ROBINSON HONDA 20340 HAWTHORNE BLVD. TORRANCE CA 90503			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
Phone: (310) 371-3521	Fax #: 3103706591		Engine #: J35A61619728	Trans #: BVGA7028882
DPSM: JONAH ROHDE	Zone/Dist: 01E		Em Type: KA	
Previous Dealer/Contact	Date		RO #: 948748	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 2/17/2011 3:22:16 PM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6 I DONT SEE ANYTHING IN THE SNAPSHOT
 - 7 I DO SEE YOU WERE TURNING AT THE END WHEN IT HAPPEND
 - 8 TAKE THE LARGEST SOCKET THAT WILL FIT IN THE REAR SENSOR HOLES. INSERT IT INTO A HOLD AND MARK IT TO SHWO THE DEPTH OF THE HOLE.
 - 9 DO THE SAME TO THE OTHER SIDE AND NOTICE IF THERE ARE ANY DIFFERENCES
 - 10 IF ONE IS NOTICABLY DEEPER, AS IN MORE THAN 1MM, REPLACE THAT KNUCKLE.

Information from Dealer

ABS WILL WORK UNDER NORMAL BRAKING CONDITIONS. SENT A SNAP SHOT IN ABOUT 30 MINUTES AGO.
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: ABS]
 YES
 NO
 NONE
 OK
 YES CUSTOMER NOTICED IT HAPPENS ON TURNS USUALLY

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3204822	CHRISR	10/11/2011	CHRISR	3

Code	Original Complaint	Probable Cause/Solution	
P 4230	25-1 PLUS BRKS APPLY	SENSOR CLUSTER?; REPLACE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 92,501
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: MST	VIN: 2HKYF18605H [REDACTED]	Err:
Dlr Cont: EDWARD	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (719) 597-4500	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: SCOTT WELCH		Doors: 5DR	WD:
Parts Mgr: RICK WILLIAMS		Fact: ALLISTON	Country: CAN
Dlr Name: FRONT RANGE HONDA 1001 S. ACADEMY BLVD. COLORADO SPRING CO 80910		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (719) 597-4500	Fax #: 7195735722	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: JAMES PANARISO	Zone/Dist: 10G	Engine #: J35A61620533	Trans #: BVGA7030511
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 100568	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/11/2011 7:02:01 AM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6 FREEZE DATA??
 - 7 MON DATALIST AND CK SENSOR DATA 2.50 SITTING STILL, ALSO IF DRIVING STRAIGHT, YAW, LAT SHOULD BE 2.50V
 - 8 SET UP FOR SNAP SHOT 30 SEC LONG, SEE IF CAN CAPTURE, EITHER A WRONG INPUT CAUSING WRONG RESPONSE OR MOD IS BAD

Information from Dealer

VSA LIGHT ON, VSA DTC 25-1. CAUSES VEHICLE TO SWERVE, BRAKES LOCK UP.
[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: VSA 25]

N
N
N
NO
OK

OK

10/13/2011 7:37:01 AM CHRISR

9 ED CEL#360-920-0753

10 SERV ADV GOT IT TO HAPPEN BUT THE SNAP RIGHT AT EVENT BUT PULLED OVER AND TOOK SNAP, IT SHOWS YAW @ 4.89V

OK

11 TOO HIGH, SEND SNAP, I WILL REVIEW AND CALL BACK. IN THE MEANTIME. CK THE SENSOR CRCT AND GND. USE DVOM ON GND AND VFY .2 OR LESS V WHILE DRIVING

12 RECEIVED SNAP, SAW THAT YAW WAS 4.89 BUT LAT & LONG WERE 2.5V. RECOMMENDED TO TECH TO REPLACE SENSOR, PWR/GND ARE NOT ISSUE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3195885	STEVEN	09/16/2011	STEVET	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA: 51-1	FBF: PERFORM NEUTRAL MEM PROCEDURE		
		Resin Source:	Feedback forms	Date: 09/20/2011
		Status:	N/A	Mileage: 124,993
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 2HKYF18615H	Err:
Dir Cont: JOHN DITMER	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (860) 645-3110	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr:		Doors: 5DR	WD:
Parts Mgr: JESSICA FULTON		Fact: ALLISTON	Country: CAN
Dir Name: MANCHESTER HONDA 24 ADAMS STREET MANCHESTER CT 06042		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (860) 645-3110	Fax #: 8606433602	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: SUZI HENRY	Zone/Dist: 09D	Engine #: J35A61622907	Trans #: BVGA7033334
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 618223	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

9/16/2011 12:54:11 PM STEVEN

- 1 ORIGINAL COMPLAINT
- 2 ISIS SEARCH CRITERIA
- 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
- 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
- 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
- 6 DID YOU DO THE NEUTRAL MEMORIZAION PROCEDURE

9/20/2011 5:12:51 AM STEVET

7

Information from Dealer

HAVE A COMPLAINT OF ABS AND VSC LITE ON CHECK CODEFOUND CODE 51-1 PUMP MOTOR FAILURE CAR WAS HIT HA RD IN LF SO CHECK ALL WIRES FIRST FOR ANY CUTS FOUND NONE
[MODEL:][YEAR:][PUBID: 0][SUBJECT:][KEYWORD:]
YES
VSA MODULATOR
NO

3195885 2HKYF18615H521111 09/19/2011 PILOT 2005 206794
STEVE_TABORSKY COMMENTS: THANK U FOR HELP ON THIS CAR RE SET ECU FOR VSC LITE OK NOW THANX AGAIN JOHN DITMER...

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3225022	DAVIDK	11/30/2011	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA PROBLEM ACTIVATION	SPEED SENSORS?; SNAP SHOT	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 109,825
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: PST	VIN: 2HKYF18695H	Err:
Dlr Cont: SHANON FOUTCH	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (360) 377-1100	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MICHAEL BRODERSEN		Doors: 5DR	WD:
Parts Mgr: GLEN EVANS		Fact: ALLISTON	Country: CAN
Dlr Name: WEST HILLS HONDA 520 WEST HILLS BLVD. BREMERTON WA 98312		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
		Engine #: J35A61624529	Trans #: BVGA7036272
Phone: (360) 377-1100	Fax #: (360) 415-2668	Em Type: KA	
DPSM: PHIL HEINZMAN	Zone/Dist: 02B	RO #: 434192	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/30/2011 12:11:16 PM DAVIDK

1 ORIGINAL COMPLAINT

2 ISIS SEARCH CRITERIA

3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?

4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?

5 ANY AFTER MARKET ACCESSORIES INSTALLED?

6 ANYTHING DONE LEADING UP TO THIS PROBLEM

7 TEST DRIVE W HDS. TRY TO GET A SNAP SHOT.

8 HIGH SPEED SNAP WHEN MAKING A TURN. LOOK AT WHEEL SPEED. INNER WHEELS SHOULD BE GOING SLOWER THEN OUTER.

Information from Dealer

VSA ACTIVATES AT 30 MPH OR LESS UNDER LIGHT BRAKE PRESSURE UNTIL VEHICLE SPEED IS UNDER 10MPH INTERMITTANTLY. THERE WAS DTC'S 61-1 68-1 112-1 STORED BUT DID NOT RETURN AFTER CLEARING NOR DID THE COMPLAINT
[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: VSA]

UNKNOWN.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2918101	DAVIDK	10/27/2009	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATION SLOWING AND	FBF: BODY SHOP CROSSED THE REAR WHEEL SENSOR		
		Resln Source:	Feedback forms	Date: 10/27/2009
		Status:	N/A	Mileage: 62,099
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF18545H [REDACTED]	Err:
Dir Cont: DARREL	Training %:		Year: 2,005	Model: PILOT
Serv Ph:	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: MICHAEL CRUZ			Doors: 5DR	WD:
Parts Mgr: SCOTT ROBERTS			Fact: ALLISTON	Country: CAN
Dir Name: SONS HONDA 105 SONS DRIVE MCDONOUGH	GA 30253		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (770) 228-2888	Fax #: 6785721015		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: TRACY GARNEAU	Zone/Dist: 07G		Engine #: J35A61628325	Trans #: BVGA7041653
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 025175	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 10/27/2009 8:00:22 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
3
 - 4 DATA LIST
 - 5 GET SNAP SHOT, CK REAR SENSOR CONNECTIONS FOR BEING CROSSED.
 - 6 WATCH DATA LIST AND TURN ONE TIRE AT A TIME.
CLEAN VSA GROUND

Information from Dealer

VSA ACTIVATION LIGHT FLASHES WHEN TURNING AND ACCELERATING. ALL I HVE TO DO IS SLOW JUST A LITTLE AND TURN JUST A LITTLE IT WILL ACTIVATE
NO
112-1 86-1 61-1 CAR WAS IN A CRASH. ALL CODES DO CLEAR. POSS SET WHEN CAR WAS BEING REPAIRED AT BODY SHOP. DAMMAGE TO REAR OF CAR
DID NOT HAVE HES ON TEST DRIVE
WIRES ARE PULLED TIGHT BACK THERE

10/27/2009 9:11:40 AM DAVIDK

- 7
 - 8
- FB FAX
BODY SHOP CROSSED THE REAR WHEEL SENSORS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3240645	LINDSEYA	01/06/2012	AMYB	4

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM, DTC 26-1	FBF: MODULATOR REPLACED		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 80,499
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18515H [REDACTED]	Err:
Dir Cont: CALVIN CHEUNG	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (415) 927-0833	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: MING HWANG			Doors: 5DR	WD:
Parts Mgr: RICHARD NEWMAN			Fact: ALLISTON	Country: CAN
Dir Name: MARIN HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
2 SHORELINE PKWY			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
SAN RAFAEL	CA 94901		Engine #: J35A61630284	Trans #: BVGA7044227
Phone: (415) 927-0833	Fax #: 4159242301		Em Type: KA	
DPSM: LARRY O'BRIEN	Zone/Dist: 12B		RO #: 197656	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

1/6/2012 3:37:52 PM LINDSEYA

1 ORIGINAL COMPLAINT

CONFIRMED STATES VSA/ABS LIGHT ON WHILE DRIVING. BRAKES SEEM TO LOCK-UP AND FEEL VSA SYSTEM ACTIVATING. FOUND DTC 26-1 STORED AND CONFIRMED SYSTEM INTERMITTENTLY. PLEASE ADVISE...
[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: 26-1]

2 ISIS SEARCH CRITERIA

3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?

4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?

5 ANY AFTER MARKET ACCESSORIES INSTALLED?

6

I HAVE A LOT OF DTC'S, AND THE ONE I NARROWED IT DOWN TO IS 26-1.

7

26-1 LAT ACCEL SENSOR, 61-1, BATT VOLT, 65-1, 66-1, AND 86-1 CAN RELATED, AND 112-1 INTERNAL POWER SOURCE FAILURE. I WENT WITH THE 26-1 FIRST.

8 AND YOU DID T/S?

YES. BUT IT'S INTERMITTENT. CUSTOMER SAYS THAT SOMETIMES THE BRAKES GRAB ON A HILL. WHEN I TAP ON THE BRAKE, I CAN FEEL THE VSA MODULATOR ACTIVATE, BUT THEN THE CAR TRIES TO STOP ON IT'S OWN, LIKE IT'S LOCKING UP.

9 WHAT HAVE YOU ALREADY REPLACED?

NOTHING, YET. THE T/S SAYS TO REPLACE THE MODULATOR.

10

CALL DISCONNECTED

1/6/2012 3:47:14 PM RAYD

11 REPLACE THE MODULATOR

OK, THANKS

1/10/2012 1:50:56 PM LINDSEYA

12 FBF:

COMMENTS: THANK YOU FOR ALL YOUR HELP. AFTER REPLACED ABS/VSA MODULATOR. PROBLEM NEVER REDUPLICATE AGAIN. SO FAR, CAR HAS GONE FOR 4 DAYS. SO FAR SO GOOD. THANK YOU....

1/18/2012 10:55:21 AM AMYB

13 SURVEY

CALVIN CHEUNG 90 CITYVIEW DR DALY CITY, CA 94014

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2841346	KENE	06/29/2009	KENE	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 25	YAW RATE SENSOR; TROUBLESHOOT PER S/M		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 94,871
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 2HKYF18575H [REDACTED]	Err:
Dir Cont: ROBERT HAUSER	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (608) 273-3344	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr:			Doors: 5DR	WD:
Parts Mgr: DAVID DUNAHEE			Fact: ALLISTON	Country: CAN
Dir Name: ZIMBRICK HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
1601 WEST BELTLINE HWY			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
MADISON WI 53713			Engine #: J35A61630894	Trans #: BVGA7044912
Phone: (608) 273-3344	Fax #: 6082713506		Em Type: KA	
DPSM: MICHAEL CLARK	Zone/Dist: 08C		RO #: 460545	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

6/29/2009 6:32:33 AM KENE

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 TROUBLESHOOT PER S/M

Information from Dealer

VSA LIGHT IS ON, HAS CODE 25-1, OWNER STATES THAT WHEN LIGHT IS ON, VEHICLE PULLS LEFT AND BRAKE PEDAL PULSATES
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2976151	TOMP	03/03/2010	TOMP	1

Code	Original Complaint	Probable Cause/Solution		
P 4170	REAR BRAKE LOCKS, W/BACKING	DEALER CAN'T DUPLICATE; NONE AT THIS TIME		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 36,856
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF18565H [REDACTED]	Err:
Dir Cont: GERARD	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (603) 225-3371	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: STEVE MARTIN			Doors: 5DR	WD:
Parts Mgr:			Fact: ALLISTON	Country: CAN
Dir Name: GRAPPONE HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
507 STATE ROUTE 3A			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
BOW	NH 03304		Engine #: J35A61631430	Trans #: BVGA7045686
Phone: (603) 225-3371	Fax #: 6032268159		Em Type: KA	
DPSM: JOE ROSE	Zone/Dist: 09J		RO #: 379994	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

3/3/2010 6:27:43 AM TOMP

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA

- 4
- 5 CAN YOU DUPLICATE THE COMPLAINT?
- 6 AMBIENT TEMP?
- 7 WAS TEMP BELOW FREEZING WHEN IT HAPPENS FOR THE CUSTOMER?
- 8 ROTORS RUSTY?
- 9

- 10 HOW LONG DOES CAR HAVE TO STAY PARKED BEFORE IT HAPPENS?
- 11 REVIEW "CASES" AND "KBs"
- 12 DO A COMPLETE TEARDOWN AND INSPECTION OF THE BRAKES?

Information from Dealer

WHEN BACKING UP THE REAR WHEELS LOCK UP BACKING UPHILL CUST. SAYS HE DOES NOT USED HAND BRAKE. AND IF HE GOES FORWARD THE WHEELS ARE OK AND IT FREE UP AND WILL NOT HAPPEN AGAIN FOR A COUPLE OF WEEKS . CAN NOT DUPLICATE PROBLEM AT THIS TIME

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT: TRANS/DRIVELINE][KEYWORD:]

JERRY:
NO
40F
HE SAYS NO

RIGHT REAR ROTOR IS RUSTY.
APPEARS TO HAVE NEW PADS INSTALLED; DO NOT KNOW IF THEY ARE A/M OR OEM PARTS.
HE SAYS THERE IS NO PATTERN; ANYWHERE FROM A COUPLE OF MINUTES TO HOURS.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3199034	DAVEM	09/26/2011	DAVEM	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATES IN TURNS INTERM	YAW SNSR?; CHK CONNECTIONS> SWAP		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 80,069
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	MST	VIN: 2HKYF18615H [REDACTED]	Err:
Dir Cont: TIM GERDL	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (480) 833-5177	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: JERED SCHAGER			Doors: 5DR	WD:
Parts Mgr: CARL YOUNG			Fact: ALLISTON	Country: CAN
Dir Name: SANTAN HONDA SUPERSTORE 1150 S. GILBERT ROAD CHANDLER AZ 85286			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (480) 833-5177	Fax #: (480) 835-2214		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: RICHARD REBORI	Zone/Dist: 10D		Engine #: J35A61633456	Trans #: BVGA7048247
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 587530	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

9/26/2011 9:28:21 AM DAVEM

- 1 ORIGINAL COMPLAINT
- 2 ISIS SEARCH CRITERIA
- 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
- 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
- 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
- 6
- 7 CHK ALL CONNECTIONS BTTWN THE SAS, YAW AND MOD. IF ALL OK, SWAP THE YAW SNSR

Information from Dealer

VSA LIGHT WILL COME ON AND INTERMITTEMPLY VSA WILL ACTIVATE WHILE DRIVING. VSA MODULE HAS BEEN REPLACED
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: VSA]

CUST STATES INTERM THE 1ST TURNS IN THE AM, THE VSA WILL ACTIVATE AND THE THRRTL GOES AWAY, BUT RECOVERS AND NO CODES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3062556	MARKP	09/28/2010	RAYD	4

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATES LEFT TURNS	REAR WHEEL SPEED?;SWAP RT REAR KNUCKLE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 68,451
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 2HKYF18585H	Err:
Dlr Cont: TOM EBERLE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (605) 362-9500	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: GREGG ALLISON			Doors: 5DR	WD:
Parts Mgr: TIM JOHNSON			Fact: ALLISTON	Country: CAN
Dlr Name: VERN EIDE HONDA 5200 S. LOUISE AVE. SIOUX FALLS SD 57108			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
Phone: (605) 362-9500	Fax #: 6053626469		Engine #: J35A61635220	Trans #: BVGA7050312
DPSM: RYAN WEIDAUER	Zone/Dist: 02F		Em Type: KA	
Previous Dealer/Contact	Date		RO #: 676678	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

9/28/2010 12:52:31 PM MARKP

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA
- 4
- 5 HAVE YOU MONITORED THE WHL SPD SENS WHILE THIS HAPPENS.
- 6 GET A SNAP AND SEND IT IN

Information from Dealer

NO THROTTLE RESPONCE AND VSA LIGHT COMES ON WHEN ACCELERATING AND TURNIND

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT: BRAKES]
[KEYWORD: ABS]

LEFT HAND CIRCLE AND ACCEL IT WILL ACTIVATE THE VSA. YES BUT NOTHING STANDS OUT

OK THANKS

9/28/2010 2:30:57 PM CHRISR

- 7 ATTACHED SNAPSHOT, FOR LOADING INTO HDS
- 8 REVIEWED WITH RAY DAVIS AND DETERMINED THAT WE NEED YAW AND SAS VALUES TO BETTER DETERMINE

9/29/2010 7:49:48 AM CHRISR

- 9 REVIEWED 2ND SNAPSHOT WITH TECH, CAN NOT SEE OBVIOUS ISSUE, RECOMMEND TO VFY TIRE SIZE AND CIRCUMFERENCE, DO A STRAIGHT LINE ACCEL SNAP AND VFY ONLY LONGITUDINAL SENSOR RESPONDS AND NO LATERAL SENSOR ACTIVITY. IF ALL OK. REPLACE MODULATOR.

10/1/2010 11:08:25 AM RAYD

- 10
- 11 THIS MAINLY HAPPENS ON LEFT TURNS?
- 12 I HAVE LOOKED AT BOTH SNAPSOTS, I REALLY DONT SEE ANYTHING WRONG, SO LETS SWAP THE RT REAR KNUCKLE ASSY WITH A KNOWN GOOD CAR.

REPLACED MODULATOR, NO CHANGE YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3108597	SHAWNW	01/20/2011	HANKS	2

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA DTC 25	MODULATOR?; REPLACE	
4342	ABS DTC 42		
		Resin Source: None	Date:
		Status: N/A	Mileage: 81,736
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: CST	VIN: 2HKYF18595H	Err:
Dir Cont: MARTY GREEN	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (913) 648-7980	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DONALD DALE		Doors: 5DR	WD:
Parts Mgr: JIM CUSTER		Fact: ALLISTON	Country: CAN
Dir Name: O'NEILL HONDA 7979 METCALF AVENUE OVERLAND PARK KS 66204		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
		Engine #: J35A61638917	Trans #: BVGA7055096
Phone: (913) 648-7980	Fax #: 9133834158	Em Type: KA	
DPSM: MICHAEL WEHMEIR	Zone/Dist: 08K	RO #: 694782	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/20/2011 10:35:01 AM SHAWNW
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6
 - 7 OK LETS GO OVER IT TOGETHER
 - 8 SO YOU HAVE CONTINUITY TO GND ON P33,34,OR 35 OF THE VSA MOD CONN?
 - 9 OK THATS GOOD SO WHAT ABOUT STEP 12?
 - 10 NO PROBLEM LET US KNOW WHAT YOU FIND
 - 11 WHAT ABOUT YOUR ABS ISSUE?
 - 12 OK

Information from Dealer

VSA LIGHT ON CODE 25 AIR BAG LIGHT ON NO SIGNAL FROM RF IMPACT SENSOR CODE 42-11
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: 25]

I WAS DOING S/M T/S AND THINK I HAVE A HARNSS ISSUE STEP 11 IS WHERE I AM STOPPING AT NO

OH, I MISS READ THE T/S, I WILL CONT WITH THE DIAG SORRY ABOUT THAT
 OK
 HAVEN'T GOT TO THAT YET

- 1/20/2011 7:56:52 AM HANKS
- 13 WHERE ARE WE AT
 - 14 DID YOU RE-READ THE T/S
 - 15 IF YOU ARE CERTAIN ON YOUR TEST - REPLACE MODULATOR

PUT A YAW RATE SENSOR IN - DID NOT FIX THE PROBLEM YES - PASSES ALL TESTS - SAYS REPLACE VSA MODUALTOR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2588825	KENE	04/04/2008	RUDYG	4

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 86-1	WARR:REPL PCM WITH 37820-PVJ-306 (HAD 305)		
4150	BRAKE FEEL (SOFT, LOW, HARD)	ResIn Source:	Warranty	Date: 12/10/2009
		Status:	N/A	Mileage: 141,500
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF18545H	Err:
Dir Cont: GREG	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (419) 331-0381	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: RONALD DUSCHEID			Doors: 5DR	WD:
Parts Mgr: STEVEN WILSON			Fact: ALLISTON	Country: CAN
Dir Name: ALLAN NOTT HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
3500 ELIDA ROAD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
LIMA	OH 45807		Engine #: J35A61640405	Trans #: BVGA7056838
Phone: (419) 331-0381	Fax #: 4193312958		Em Type: KA	
DPSM: MARK KELLEY	Zone/Dist: 04D		RO #:	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests**Information from Dealer**

4/4/2008 10:14:11 AM	KENE	
1		VSA LIGHT ON CODE 86-1
2 WILL IT CLEAR		NO, WE INSTALLED A VSA MODULATOR AND WILL NOT DO THE NEWTRAL POSITION AND BRAKES WONT PUMP UP
3 CODES		86-1
4 CHECK CAN LINES AND THEN JUMP POWER AND GROUND TO MODULATOR WITH 10 AMP FUSE		
4/4/2008 11:12:25 AM	GARYR	
5		FUSE BLOWS AND STILL HAVE VSA 86-1
6 CHK IF THE PCM YOU INSTALLED IS A 305		IT IS
7 YOU NEED A 306		
4/5/2008 9:24:20 AM	TERRYF	
8		I REPLACED THE PCM WITH THE CORRECT ONE & THAT TOOK CARE OF MY VSA & VSA ACTIVATION LIGHT PROBLEM BUT I CAN'T GET A GOOD BRAKE PEDAL.I'VE TRIED BLEEDING IT 4X.
9 HAVE YOU TRIED THE SUPER BLEED ON IT YET?		NO
10 WHAT'S YOUR FAX #?		419-331-2958
11 FOLLOW THIS PROCEDURE JUST AS IT SAYS.		OK
12/10/2009 4:25:18 PM	RUDYG	
12 12/10/2009 04:26:05 PM RUDYG(REVIEWED WARR CLAIMS)		FROM CLAIM: REPL PCM WITH 306 PCM
13 FROM CLAIM: Labor: 121100 (PGM-FI ENGINE/POWERTRAIN CONTROL MODULE, ECM/PCM - REPLACE.) Contention: 03205 (AFTER REP ABS MODULATOR,VSA & ACTIVATION LIS STILL ON. CALLED TECH L 3 TIMES. #2588825.FOUND PCM THAT WAS INSTALLED JAN, WAS WRONG PCM (IT WAS BOXED INCORRECTLY. ERNELL COOK AUTH REPLACEMENT AND THE STRAIGHT TIME TO DIAGNOSE THE PROBLEM.) Failed Part: 37820-PVJ-306 (ECU)		

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2588708	STEVEN	04/04/2008	STEVEN	2

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA CODE: 86-1	WAR: WRONG PCM INSTALLED	
		ResIn Source: Warranty	Date: 12/21/2009
		Status: N/A	Mileage: 141,299
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF18545H	Err:
Dir Cont: GREGORY	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (419) 331-0381	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: RONALD DUSCHEID			Doors: 5DR	WD:
Parts Mgr: STEVEN WILSON			Fact: ALLISTON	Country: CAN
Dir Name: ALLAN NOTT HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
3500 ELIDA ROAD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
LIMA	OH 45807		Engine #: J35A61640405	Trans #: BVGA7056838
Phone: (419) 331-0381	Fax #: 4193312958		Em Type: KA	
DPSM: MARK KELLEY	Zone/Dist: 04D		RO #: 145299	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 4/4/2008 8:04:47 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 HAS THIS CAR BEEN IN AN ACCIDENT?
 - 4 WAS IT HIT ON THE FRONT END?
 - 5 DID YOU INSPECT G302 OR G1?
 - 6 LETS GO LOOK AT THEM REAL QUICK
 - 7 CLEAN THEM UP ANYWAY AN REINSTALL THEM. OF NC SWAP KG PCM

Information from Dealer

VSA LIGHT AND VSA ACTIVATION LIGHT ARE ON DTC 86-1.
 REPLACED VSA CONTROL UNIT. LIGHTS WILL NOT CLEAR
 NO
 YES
 YEAH, THEY HIT A DEER. ON THE PASS FRONT
 NO
 OK...THEY SEEM OK TO ME
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2416292	CHRISV	08/07/2007	CHRISV	4

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA MODS BELOW 5 MPH	FB: RR SENSOR WIRES SWAPED		
		Resln Source:	Feedback forms	Date: 08/09/2007
		Status:	N/A	Mileage: 33,678
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF185X5H	Err:
Dir Cont: ROBERT LORD	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (203) 481-1616	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: EARL MASTRI			Doors: 5DR	WD:
Parts Mgr: ERMINIO CURCIO			Fact: ALLISTON	Country: CAN
Dir Name: BRANDFON HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
515 WEST MAIN STREET			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
BRANFORD CT 06405			Engine #: J35A61640401	Trans #: BVGA7056841
Phone: (203) 481-1616	Fax #: 2033151127		Em Type: KA	
DPSM: BARRY ZOLL	Zone/Dist: 09E		RO #: 178209	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

8/7/2007 1:22:18 PM CHRISV

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 ANY CODES
- 5 WILL TAKE A LOOK AT THE SNAP SHOT AND CALL YOU BACK

Information from Dealer

VSA SYSTEM ACTIVATES AT 5MPH UNDER A EAASY FULL CORNER. ACTIVITY LIGHT FLASHES ON THROTTLE INPUT IS CUT SENT SNAPSHOT USING DEALER NUMBER AS REFERENCE206874
 YES
 CUST HIT OBJECT IN ROAD REAR SUBFRAME HAS BEEN REPLACED WIRES TO ABS SENSORS HAVE BEEN REPAIRED
 NO
 860 302 3309

8/7/2007 1:33:29 PM CHRISV

- 6 CB
- 7 WHO DID THE REPAIRS TO THE HARNESS
- 8 YOU WERE MAKING A LF TURN WHEN YOU DID THE SNAP SHOT
- 9 LOOKS LIKE THE REAR SENSORS ARE SWAPED, ON THE SNAPSHOT WHEN YOU WERE MAKING THE LF TURN THE LF AND RR SENSORS SLOWED DOWN. SO DISCONN THE ONE RR SENSOR AND SEE WHAT IT CODES

ROBERT,
 SOME FORD DEALER
 YES
 THANKS

8/9/2007 2:15:33 PM CHRISV

10

COMMENTS: REAR SENSORS WERE SWAPPED. THANKS FOR THE HELP| ITS NEEDED NOW, MORE THAN EVER. SAY HI TO LARRY IN FUEL IN EMMISIONS. (A FAN) THANKS CHRIS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2534708	DAVIDK	01/16/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 26-1	G301?, CLEAN		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 25,096
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18685H	Err:
Dir Cont: BRIAN SMITH	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (916) 783-5667	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: GREG LEATHERMAN			Doors: 5DR	WD:
Parts Mgr: KEVIN DUELL			Fact: ALLISTON	Country: CAN
Dir Name: Autowest Honda of Roseville 230 AUTO MALL DR. ROSEVILLE CA 95661			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (916) 783-5667	Fax #: (916) 783-9210		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: BARRY CHANDLER	Zone/Dist: 12C		Engine #: J35A61640597	Trans #: BVGA7056883
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 437556	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 1/16/2008 11:26:07 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DIAG
 - 5 JUST TYPE IN 26-1
 - 6 IT SENT YOU TO VTM-4. TYPE IN VSA THEN CHOOSE THE CODE YOU HAVE.
 - 7 YOU CAN USE THE 06-08 BOOK
 - 8 REMOVE AND CLEAN G301

Information from Dealer

BOTH VSA LIGHTS ON. RECODES INSTANTLY
NO
26-1 IT HAS ME WATCHING THE VTM4 LIGHT. WHY
I GOT IT FROM ISIS MISSING THE S/M
YES

I HAVE THAT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2418064	LANCEK	08/09/2007	LANCEK	1

Code **Original Complaint**
P 4230 VSA CODE 86-1

Probable Cause/Solution
CONNECTION; CHECK CONN & P/FIT PWR & GND TO VSA CU

Resin Source: None **Date:**
Status: N/A **Mileage:** 54,287

Remarks / Requestor: **FE Status:**

Dealer #:	TZ:	EST	VIN: 2HKYF18515H	Err:
Dir Cont: TROY BIDDLE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (717) 394-0711	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JOSEPH KEENER			Doors: 5DR	WD:
Parts Mgr: SCOTT BRENEMAN			Fact: ALLISTON	Country: CAN
Dir Name: JONES HONDA 1335 MANHEIM PIKE LANCASTER PA 17601			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (717) 394-0711	Fax #: 7173947884		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: WALTER	Zone/Dist: 05M		Engine #: J35A61642146	Trans #: BVGA7058792
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 769277	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

8/9/2007 10:04:05 AM LANCEK

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3

4 DO HAVE ANY U-CODES?

5 CHECK CONN & P/FIT PWR & GND TO THE VSA CU,
ALSO CHECK F-CAN CONNECTIONS BETWEEN THE
VSA CU AND THE PCM.

VEHICLE FROM A BODY SHOP IT HAD MAJOR RF DAMAGE.
VSA SYS. HAS A CODE 86-1 I DID THE TECH LINE ARTICLE
TROUBLESHOOTING FOR THIS CODE AND EVERYTHING
CHECKS OK ANY OTHER IDEAS? IT HAS A NEW VSA UNIT
INSTALLED NOW ALSO

NO

HAVE REPLACE THE VSA CU AND STILL CODES SAME

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2942293	GREGN	12/16/2009	TOMP	2

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA 61-1, 68-1	DEALER CAN'T DUPLICATE; CHECK G302
		Resln Source: None
		Status: N/A
		Remarks / Requestor:

Dealer #:	TZ: PST	VIN: 2HKYF18685H
Dir Cont: JOSH LEAN	Training %:	Year: 2,005
Serv Ph: (425) 355-7500	Extn:	Tran: 5AT
Serv Mgr: RYAN HOLMES		Doors: 5DR
Parts Mgr: SHANE PEARSON		Fact: ALLISTON
Dir Name: KLEIN HONDA		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP
10611 EVERGREEN WAY SO		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,
EVERETT WA 98204		Engine #: J35A61647526
Phone: (425) 355-7500	Fax #: 4253478400	Trans #: BVGA7066318
DPSM: PETER HOLT	Zone/Dist: 02A	Em Type: KA
Previous Dealer/Contact	Date	RO #: 60659
		Case Type: Technical
		W.O. #:

Tech Line Suggests

Information from Dealer

12/16/2009 10:37:16 AM GREGN

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA

PILOT BRAKES WILL GET APPLIED WITHOUT NOTICE ALSO
VSA LIGHT IS ON

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT: VSA SYSTEM
(INCLUDES ABS, TCS)][KEYWORD:]

12/16/2009 10:39:33 AM TOMP

- 4
- 5 CLEAR DTCs; DO THEY RESET?
- 6 MAKE SURE THE BATTERY IS GOOD AND FULLY CHARGED, CHECK THE CONNECTIONS, PINFITS AND TERMINAIONS.
- 7 VOLT DROP TEST THE BATTERY CABLES, SPECIALLY THE GROUND CABLE.
- 8 REPLACE BRAKE SW
- 9 CHECK G302
- 10 ALSO LEFT FOOT BRAKING CAN CAUSE THIS CODE.

JOSH
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1673185	JOHNB	10/31/2005	TOMP	6

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATION ON; NO CODE	CANNOT PRODUCE;CHK SW,GV CHKS;QUEST CUST		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 4,776
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF18525H	Err:
Dir Cont: RUDY GARBELY	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (973) 831-9500	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JEFFREY CARVER			Doors: 5DR	WD:
Parts Mgr: MICHAEL WILSON			Fact: ALLISTON	Country: CAN
Dir Name: ROUTE 23 HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
700 ROUTE 23			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
POMPTON PLAINS	NJ 07444		Engine #:	Trans #:
Phone: (973) 831-9500	Fax #: 9738310507		Em Type: KA	
DPSM: STEVEN LUCCESE	Zone/Dist: 05D		RO #:	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests**Information from Dealer**

1/22/2009 10:45:42 AM	PETERB	30	ABS, VSA AND BRAKE LIGHTS COME ON. CODES U0122, INPCM STORED, 83-1 IN ABS STORED AND 41-1 IN VTM4 STORED.
		31 WHAT ARE ALL THE DTC'S YOU HAVE?	41-1 VTM4, ABS 61-1,68-1,83-186-1,112-1 U0112
		32 TRANSFER TO GEN	
1/22/2009 10:51:54 AM	STEVEN	33	SEE ABOVE
		34 SO YOU CAN COMMUNICATE WITH VSA?	WELL WHEN THE ABS, VSA, AND BRAKE LIGHTS WERE ON KNOW, BUT I TURNED THE KEY OFF AND ON AND IT DID COM, BUT THE LIGHTS WERE NOT ON AT THAT TIME
		35 CHK THE BATTERY CABLES FOR CORROSION AND POOR CONNECTION, CLEAN UP G302 AND CHK YOUR CONNECTION TO THE MOD. IF YOU STILL HAVE THE PROBLEM, REPLACE THE VSA MOD	OK
1/23/2009 12:00:06 PM	TOMP	36	JEFF:
		37	67000 MILES ON CAR.
		38	G302 IS GOOD AND I CLEANED IT TOO.
		39	REPLACED THE MODULATOR
		40	NOW THE ACTIVATION INDICATOR STAYS ON ALL THE TIME; BUT THERE IS NO CODE.
1/23/2009 12:11:35 PM	TOMP	41 MAKE SURE THE BATTERY IS GOOD; DO VOLT DROP TEST ON BATTERY CABLES.	
		42 REFER TO HSN 3/08	
		43 IF STILL HAVE A PROBLEM ; DO S/M TROUBLESHOOTING FOR 2005 PILOT - Symptom Troubleshooting: VSA activation indicator does not go off, and no DTCs are stored	
10/31/2005	JOHNB	1 10/31/05 12:14:23 ISIS:----->	CUSTOMER STATES VSA LIGHT CAME ON, CAR FELT LIKE IT WAS BRAKING ON IT OWN AND MAKING A GRINDING NOISE AND WOULDN'T GO OVER 10 MPH. CUSTOMER STOPPED CAR
		2	
		3	
		4	PUT IT INTO PARK PUT IT BACK INTO DRIVE AND PROBLEM WAS GONE. THIS IS THE SECOND TIME THIS HAS HAPPENED. THE FIRST TIME WAS 9/23/05 AND AT THAT TIME A 68-1 CODE WAS STORED IN THE VSA CONTROL UNIT. AT THIS TIME, NO CODES STORED IN VSA AND PROBLEM IS NOT REPRODUCEABLE.
		5	
		6	
		7	
		8	
		9	
		10 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR THIS PROBLEM?----->	NO
		12 10/31/05 12:14:38 JOHNB:----->	ANY KNOWN;WE CANNOT PRODUCE
		13 HOW DO THE BRAKE LOOK. ARE THEY OVERHEATED-->	NO SIGNS OF ANY ISSUES;BRAKES WORK GREAT
		14 PLEASE SEE:	
		15 HSN-05/06A MULTIPLE VSA, VTM-4, & PGM-FI DTCS (CHK G302)	
		16 PLEASE QUESTION CUSTOMER MORE ON THE ACTUAL CONDITIONS LEADING UP AND DURING THIS CUSTOMER	
		17	COMPLAINT;ALSO TRY TO PRODUCE THE COMPLAINT;SEE IF
		18	THE CODE RESETS;CHK THE BRAKE SW
		19 I HAVE ONE CALL WITH SIMULAR COMPLAINT;DEALER STATED THE BRAKES WERE DRAGGING AND FOUND THE	
		20	BOOSTER TO BE THE CAUSE;NOT SURE IF THIS IS
		21	NECESSARILY THE ACTUAL CAUSE OR RELATIVE TO YOU
		22	CUSTOMERS CONDITION.

23 10/31/05 12:46:59 KENE:----->
24
25
26
27 CLEAN G302?----->
28 WET FOR CUST?----->
29 NEED TO DUP

CUST SAID IT HAPPENED AT 40 MPH IN SEP AND
SLOWING ON A TURN THE VSA LIGHT CAME ON AND
ACTIVATED. SAT WHEN HE WAS LEAVING WORK IT
HAPPENED AGAIN
DID AND CLEAN
DRY BOTH TIMES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2943218	CHRISV	12/17/2009	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA 25	YAW?; TAKE A SNAP SHOT	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 82,062
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: EST	VIN: 2HKYF185X5H [REDACTED]	Err:
Dir Cont: JIM OTIS	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (978) 745-4980	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: MICHAEL PSOMOS		Doors: 5DR	WD:
Parts Mgr: CRAIG STEWART		Fact: ALLISTON	Country: CAN
Dir Name: KELLY HONDA 540 LYNNWAY LYNN MA 01905		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (978) 745-4980	Fax #: (781) 595-5085	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: JOHN SYTULEK	Zone/Dist: 09H	Engine #: J35A61654809	Trans #: BVGA7080178
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 55188	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/17/2009 2:17:37 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ISIS SEARCH CRITERIA
 - 4 WHAT CODE
 - 5 DOES IT CLEAR
 - 6 CAN YOU DUP
 - 7 NEED A SNAP SHOT

Information from Dealer

CUST. STATES THAT WHILE DRIVING THE VSA LIGHT COMES AND THE WHEELS LOCK UP AND JERKS TO THE LEFT.

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: VSA]

25, A INT DEALER REPLACED THE YAW SENSOR

YES

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2808818	GARYR	04/21/2009	PAULI	10

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA ACTIVATE 25 83 112	MSG: REPL YAW SENSOR
		ResIn Source: Message center
		Status: P RCVD
		Remarks / Requestor:
		Date: 04/30/2009
		Mileage: 74,264
		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18525H [REDACTED]	Err:
Dir Cont: JOSH SCHLANGE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (530) 241-4321	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: SCOTT FRANSEN			Doors: 5DR	WD:
Parts Mgr: JIM COPE			Fact: ALLISTON	Country: CAN
Dir Name: CROWN HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
555 WEST CYPRESS AVE.			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
REDDING CA 96001			Engine #: J35A61657116	Trans #: BVGA7086135
Phone: (530) 241-4321	Fax #: 5302415815		Em Type: KA	
DPSM: TIM BRUSHER	Zone/Dist: 12A		RO #: 366772	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

<p>4/21/2009 3:13:58 PM GARYR</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3 DID CODES CLEAR</p> <p>4 CHK BAT CON ANG G302</p> <p>5 CHK THE YAW SENSOR 2.5 V ON FLAT GROUND IF NTF SUSPECT MOD CONTACT DPSM FOR GOODWILL</p>	<p>VSA LIGHT AND VSA ACTIVATION INDICATOR LIGHT REPORTED ON. CODE 25-1, 83-1, AND 112-1 ARE STORED. CUSTOMER STATES THE VEHICLE VIBRATES AND HAS PULLED TO THE LEFT ONCE WHEN VIBRATING. CLEARED CODES AND TEST DROVE. CANNOT DUPLICATE CUSTOMER COMPLAINT.</p> <p>NO</p> <p>YES</p> <p>ALL WERE CLEAN AND TIGHT</p>
<p>4/22/2009 12:58:48 PM RUDYG</p> <p>6 04/22/2009 12:57:27 PM RUDYG(PEND TO PAUL FOR MODULATOR P/U IF REPLACED)</p>	
<p>4/22/2009 12:58:12 PM PAULI</p> <p>7 WILL FOLLOW UP FOR VSA MODULATOR</p>	
<p>4/23/2009 11:42:22 AM PAULI</p> <p>8 sas</p>	
<p>4/28/2009 10:00:16 AM RUDYG</p> <p>9 04/28/2009 10:00:44 AM RUDYG</p> <p>10 THAT IS ONLY CODE?</p> <p>11 SO YOU WERE NEVER ABLE TO GET IT TO ACTIVATE?</p> <p>12 USE HDS AND CK LAT, LONG AND YAW READINGS. ALL SHOULD BE 2.48-2.52V WHEN ON FLAT GROUND. WIGGLE TEST HARNESS NEAR MODULATOR CONNECTOR, C305 AND SEE IF V READINGS CHANGE. IF YES, CK CONNECTIONS. IF NO, REPL YAW SENSOR</p>	<p>(JOSH) WE REPLACED MODULATOR AND CAR IS BACK WITH CUST COMPLAINT OF ACTIVATION AND LIGHT BACK ON, HAS CODE 25-1.</p> <p>YES</p> <p>NO, BUT ONE TIME WHEN I HAD CLEARED CODES I HAD LEFT IT SITTING IN MY STALL AT IDLE, I CAME BACK AND IT HAD CODED 25-1</p> <p>OK</p>
<p>4/28/2009 1:38:44 PM RUDYG</p> <p>13 04/28/2009 01:39:26 PM RUDYG(CALLED DLR)</p> <p>14 CALLING FOR UPDATE ON REPAIRS</p> <p>15 OK.</p>	<p>(JOSH)</p> <p>WHILE MONITORING WITH HDS I SAW NO CHANGE IN VOLTAGES FOR YAW, LAT OR LONG. I HAVE A SENSOR CLUSTER ON ORDER</p>
<p>4/30/2009 6:34:37 AM ROBERTH</p> <p>16 MSG</p>	<p>REPL YAW SENSOR</p>
<p>4/30/2009 9:33:14 AM PAULI</p> <p>17 WILL P/U YAW SNSR</p>	
<p>4/30/2009 10:25:48 AM PAULI</p> <p>18 FAXED SHIP REQUEST</p>	
<p>5/4/2009 3:24:58 PM PAULI</p> <p>19 YAW RCVD--FRWD>RUDY</p>	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2373120	CHRISV	06/14/2007	GARYR	4

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA 27-1	SAS?; REPLACE	
2400	VTM 41-1		
		Resln Source: None	Date:
		Status: N/A	Mileage: 32,609
		Remarks / Requestor:	FE Status:

Dealer #:	TZ: PST	VIN: 2HKYF18525H	Err:
Dir Cont: PAUL COLE	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (530) 758-8770	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: MARK CAMPANELLI		Doors: 5DR	WD:
Parts Mgr: DAVE FORTIER		Fact: ALLISTON	Country: CAN
Dir Name: UNIVERSITY HONDA 4343 CHILES ROAD DAVIS CA 95618		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (530) 758-8770	Fax #: 5307588041	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	Engine #: J35A61657558	Trans #: BVGA7087041
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 88653	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

6/14/2007 11:54:16 AM	CHRISV	
1		VTM-4 ABS AND VSA LIGHTS ARE ON IN THE DASH CODE 27-1
2		VTM 41-1 VSA 27-1
3		TRIED TO INITIALIZE IT BUT NC
4		DID NOT CK
5		
6/14/2007 1:15:40 PM	DAVIDK	
6		SENSOR READS 0 . CONNECTIONS ARE TIGHT. HAVE POWER AND GROUND.
7		YES . THINK SENSOR
8		
6/19/2007 11:50:50 AM	GARYR	
12		REPLD SAS AND VSA AND STILL CODE 27
13		WONT LET ME
14		
6/19/2007 11:37:32 AM	GARYR	
9		REPLD THE SAS AND VSA C/U N/C
10		5V
11		

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3004135	RUDYG	05/06/2010	RUDYG	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATES BY SELF	MODULATOR?; CK TIRES, YAW AND SAS READING FIRST		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 82,226
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18725H	Err:
Dir Cont: SHERMAN WONG	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (707) 769-4044	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: LUKE AMMANN			Doors: 5DR	WD:
Parts Mgr: JOHN HURLBERT			Fact: ALLISTON	Country: CAN
Dir Name: HANSEL HONDA			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
1310 AUTO CENTER DRIVE			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
PETALUMA CA 94952			Engine #: J35A61658769	Trans #: BVGA7090193
Phone: (707) 769-4044	Fax #: 7077694049		Em Type: KA	
DPSM: LARRY O'BRIEN	Zone/Dist: 12B		RO #: 0139	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

5/6/2010 3:39:12 PM RUDYG

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA

- 4 HOW OFTEN DOES IT HAPPEN?
- 5 ONLY WHEN BRAKING?

- 6 CK ALL WHLS FOR SAME SIZE TIRES
- 7 CK FOR NO CROSSED RR WHL SPEED SENSOR WIRES
- 8 ALSO CK FOR YAW READING OF 2.48-2.52V
- 9 LASTLY CK Z PHASE IN DATA LIST IF AVAIL. SHOULD BE .8V WHEN WHL POINTING STRAIGHT AHEAD
- 10 IF ALL THESE CK'S ARE OK, REPL VSA MODULATOR

Information from Dealer

CUSTOMER STATES THE VSA LIGHT COMES ON AND THE BRAKES ACTIVATE INTERMITTENTLY I ROAD TESTED WITH CUSTOMER AND HE MENTIONED THAT THIS HAPPENDS AT SLOW SPEEDS ONLY, NO DTC NO VARMETS LIVING UNDER HOOD. I LOOKED UP SERVICE NEWS JUNE 05 AND WILL CHECK THE GROUNDS ANY OTHER COMPLAINTS FOR THIS

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT: VSA SYSTEM (INCLUDES ABS, TCS)][KEYWORD:]
 EVERY OTHER DAY ACCORDING TO CUST. NO CODES NO, ON ACCEL AND VSA LIGHT FLASHED AND VEH SLOWED DOWN
 OK
 OK
 OK
 OK
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2749202	TOMP	01/02/2009	TOMP	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA DTC: 61 & 68	FAULTY GROUND OR MODULATOR;CHECK G302		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 57,379
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF18775H [REDACTED]	Err:
Dir Cont: GLENN STILES	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (843) 572-4700	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: CLEVE MIZE			Doors: 5DR	WD:
Parts Mgr:			Fact: ALLISTON	Country: CAN
Dir Name: STOKES HONDA NORTH			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
8650 RIVERS AVENUE			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
NORTH CHARLESTO	SC 29406		Engine #: J35A61658838	Trans #: BVGA7090269
Phone: (843) 572-4700	Fax #: 8437642182		Em Type: KA	
DPSM: JOHN KERRIGAN	Zone/Dist: 06N		RO #: 308384	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

1/2/2009 8:13:21 AM	TOMP
1 ORIGINAL COMPLAINT	VSA LIGHT. FRONT BRAKES APPLIED
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3	GLENN
4 DTCs?	YES
5 WHAT ARE DTCs?	66 AND 68
6	REPLACED THE BRAKE SWITCH.
7	CAR CAME BACK
8 WHAT ARE TODAY'S DTCs?	61 & 68
9 MAKE SURE THE BATTERY IS GOOD, FULLY CHARGED; VOLT DROP TEST THE BATTERY CABLES AND CHECK G302.	
10 IF NTF; VSA MODULATOR IS FAULTY.	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2615156	KENE	05/16/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 68	FREEPLAY; CHECK BRAKE SWITCH ADJ		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 29,113
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 2HKYF18715H	Err:
Dir Cont: RYAN SMITH	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (316) 688-6400	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: STEVEN CARMER			Doors: 5DR	WD:
Parts Mgr: DOUGLAS WELICKY			Fact: ALLISTON	Country: CAN
Dir Name: SCHOLFIELD HONDA 7017 EAST KELLOGG WICHITA KS 67207			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
Phone: (316) 688-6400	Fax #: 3166886418		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: JAMES PANARISO	Zone/Dist: 10G		Engine #: J35A61658836	Trans #: BVGA7090244
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 293908	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

5/16/2008 2:01:00 PM KENE

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 CHECK FOR FREEPLAY, POSSIBLE BRAKE SWITCH ADJ OR CONTAMINATION

Information from Dealer

VEHICLE WILL STOP ITSELF AS IF YOU WERE STANDING ON BRAKE PEDAL, WITH NO BRAKE SWITCH INPUT. BRAKE PEDAL PRESSURE SENSOR INPUT IS VERY UNSTABLE AND READS SIGNIFICANT PRESSURE W/OUT ANY BRAKE APPLICATION.
NO
WE ORDERED THE ABS MODULATOR, HAVE A CODE 68

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3140457	SHAWNW	04/15/2011	SHAWNW	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATES WHILE DRIVING	UNKNOWN?;NEED TO VERIFY		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 71,997
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18595H	Err:
Dir Cont: WARREN LOCK	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (425) 775-7575	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN ROYCE			Doors: 5DR	WD:
Parts Mgr: STEVEN DAVIS			Fact: ALLISTON	Country: CAN
Dir Name: LYNNWOOD HONDA 22020 HIGHWAY 99 EDMONDS WA 98026			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (425) 775-7575	Fax #: (425) 672-0505		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: PETER HOLT	Zone/Dist: 02A		Engine #: J35A61659198	Trans #: BVGA7090073
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 453793	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 4/15/2011 4:03:12 PM SHAWNW
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6 CODES?
 - 7 NEED TO VERIFY GET A SNAP OF HAPPENING

Information from Dealer

CUSTOMER STATES BRAKE/ABS OPERATE BY ITSELF WHILE DRIVING
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: BRAKE]
 N
 N
 N
 NONE
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3075482	TOMP	10/29/2010	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4170	BRAKES SELF APPLY?	DEALER CAN'T DUPLICATE; NONE	
4230	VSA PROBLEM		
	ResIn Source:	None	Date:
	Status:	N/A	Mileage: 85,771
	Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 2HKYF185X5H	Err:
Dir Cont: RYAN SMITH	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (316) 688-6400	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: STEVEN CARMER			Doors: 5DR	WD:
Parts Mgr: DOUGLAS WELICKY			Fact: ALLISTON	Country: CAN
Dir Name: SCHOLFIELD HONDA 7017 EAST KELLOGG WICHITA KS 67207			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (316) 688-6400	Fax #: 3166886418		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: JAMES PANARISO	Zone/Dist: 10G		Engine #: J35A61659328	Trans #: BVGA7091615
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 348113	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

10/29/2010 1:22:35 PM TOMP

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA
- 4
- 5 CAN YOU DUPLICATE THE COMPLAINT?
- 6 HOW MANY TIMES HAS THIS HAPPENED?
- 7 HOW CAN I HELP YOU?
- 8
- 9 THAT IS THEIR CHOICE.
- 10 REVIEW "CASES" AND "KBs"
- 11 NO KNOWN PROBLEMS.

Information from Dealer

CUSTOMER SAID THE VEHICLE STOPPED ITSELF VIOLENTLY WITHOUT FOOT ON BRAKE PEDAL. COULD NOT RECREATE D TC.

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
[KEYWORD: VSA]

RYAN

NO

ONE TIME.

THE CUSTOMER HAS A BUNCH OF INFO OFF THE INTERNET THAT SAYS THE VSA MODULATOR IS FAULTY. THEY DO NOT WANT TO DRIVE THE CAR...

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3273278	TROYS	04/03/2012	TROYS	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA ACTIVATES	MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 174,299
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF18745H	Err:
Dlr Cont: SEAN PAIGE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (609) 386-2600	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: JOHN SCHUCK			Doors: 5DR	WD:
Parts Mgr: WILLIAM HOWARD			Fact: ALLISTON	Country: CAN
Dlr Name: WILLIS HONDA			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
1201 ROUTE 130 NORTH			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
BURLINGTON NJ 08016			Engine #: J35A61659892	Trans #: BVGA7092975
Phone: (609) 386-2600	Fax #: 6093867535		Em Type: KA	
DPSM: ANDREW MCGOWAN	Zone/Dist: 05J		RO #: 310928	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

4/3/2012 12:02:17 PM TROYS

- 1 ORIGINAL COMPLAINT
- 2 ISIS SEARCH CRITERIA

- 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
- 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
- 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
- 6 REPLACE THE MOD

Information from Dealer

VSA ENGAGES ON ITS OWN
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: VSA]
 ONE TIME CUST STATES MORE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2450134	LANCEK	09/19/2007	LANCEK	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA MODULATES ON TURNS	CONN; CHECK CONN & P/FIT PWR & GND TO VSA CU		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 68,238
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 2HKYF18725H	Err:
Dir Cont: JUAN	Training %:		Year: 2,005	Model: PILOT
Serv Ph: 210-928-1500	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: LINDEN MAYFIELD			Doors: 5DR	WD:
Parts Mgr: RICHARD ROBLES			Fact: ALLISTON	Country: CAN
Dir Name: FERNANDEZ HONDA			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
8015 IH-35 SOUTH			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
SAN ANTONIO	TX 78224		Engine #: J35A61660654	Trans #: BVGA7094805
Phone: (210) 928-1500	Fax #: 2105070355		Em Type: KA	
DPSM: JERRY MEADE	Zone/Dist: 03B		RO #: 69447	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

9/19/2007 11:20:02 AM LANCEK

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 THE VSA IS MODULATING?
- 4 CODES?
- 5 CHECK CONN & P/FIT PWR & GND TO THE VSA
MODULATOR, MONITOR WHEELS SPEED SENSORS.

Information from Dealer

CS WHEN STEERING WHEEL IS TURNED ALL THE WAY TO EITHER SIDE THE VEHICAL DOES NOT WANT TO ACCEL VSA LIGHT WILL BE ON AND FEELS LIKE SOMETHING IS HOLDING IT BACK.

NO
YES
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3190053	CHRISR	08/31/2011	CHRISR	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA STOPS SELF	MODULATOR?; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 67,752
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18735H	Err:
Dir Cont: CHRIS	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (661) 255-5551	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr:			Doors: 5DR	WD:
Parts Mgr: BILL SCOTT			Fact: ALLISTON	Country: CAN
Dir Name: POWER HONDA VALENCIA			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
23551 MAGIC MT. PKWY			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
VALENCIA CA 91355			Engine #: J35A61661078	Trans #: BVGA7095851
Phone: (661) 255-5551	Fax #: (661) 259-0850		Em Type: KA	
DPSM: DIANA MONTES	Zone/Dist: 01C		RO #: 555554	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 8/31/2011 1:16:41 PM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6
 - 7 BRAKE SW>
 - 8 IF SAW BRAKE PRESSURE WITHOUT SWITCH, IT WILL CODE AND IF VSA APPLIED SELF THIS COULD HAPPEN, I WOULD VFY INPUTS THEN REPLACE MODULATOR

Information from Dealer

THE CAR WILL STOP BY ITSELF. THE CAR CYCLES THRU ABS MODE AND THE CAR IS PULSATING AND MAKES YOU COME TO A STOP.

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]

[KEYWORD: BRAKES]

N

N

N

DTC 63

YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2958544	RUDYG	01/22/2010	PAULI	10

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATE BY SELF?	MODULATOR; REPLACE MODULATOR		
		ResIn Source:	Spoke w/ Dealer	Date: 01/26/2010
		Status:	P RCVD	Mileage: 49,596
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: MST	VIN: 2HKYF18765H [REDACTED]	Err:
Dlr Cont: JONATHAN	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (801) 553-5100	Extn:	Tran: 5AT	Trim: EX-LNAV
Serv Mgr: CHRISTIE NICHOLS		Doors: 5DR	WD:
Parts Mgr: MARC WRIGHT		Fact: ALLISTON	Country: CAN
Dlr Name: STOCKTON #12 HONDA 10860 SO.AUTOMALL DR. SANDY UT 84070		Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
		Engine #: J35A61661457	Trans #: BVGA7096961
Phone: (801) 553-5100	Fax #: 8015535185	Em Type: KA	
DPSM: KELLY GOODWIN	Zone/Dist: 10F	RO #: 221312	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

<p>1/22/2010 10:08:42 AM RUDYG</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3 ISIS SEARCH CRITERIA</p> <p>4 TIRES ALL SAME SIZE AND BRAND</p> <p>5 GET A SNAPSHOT OF STRAIGHT LINE ACCEL FROM A STOP TO ABOUT 25-28 MPH THEN BACK TO ZERO. LOOK AT WHL SPEEDS AND MAKE SURE ALL READ ABOUT THE SAME, NO MORE THAN 2 MPH DIFF BETWEEN</p> <p>6 ALSO CK YAW, LAT AND LONG, WHEN VEH STOPPED ALL SHOULD READ 2.48-2.52V</p> <p>7 ON ACCEL LONG WILL CHANGE BUT LAT SHOULD STAY ABOUT THE SAME</p> <p>8 IF LAT CHANGES WITH LONG, CALL BACK</p> <p>9 IF READINGS HERE ARE OK, REPL MODULATOR</p> <p>10 WE WILL WANT OLD ONE IF YOU REPL IT</p> <p>11 (PEND TO PAUL FOR PICKUP)</p>	<p>LOOKING FOR ANY INFORMATION FOR A CUSTOMERS COMPLAINT OF THERE ABS SYSTEM IS COMING ON WHILE DRIVING ANY COMPLAINTS ??</p> <p>[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT: BRAKES] [KEYWORD: BRAKES]</p> <p>YES, OK</p> <p>OK</p> <p>OK</p> <p>OK</p> <p>OK</p> <p>OK</p> <p>OK</p>
<p>1/22/2010 10:32:51 AM PAULI</p> <p>12 WILL FOLLOW UP FOR VSA MODULATOR</p>	
<p>1/26/2010 9:14:54 AM PAULI</p> <p>13</p> <p>14</p> <p>15 THANKS</p> <p>16 FAXED SHIP REQ</p>	<p>CHRISTIE, S/A WE RPLCD BRKE SW PER RO 221312</p>
<p>1/27/2010 10:01:26 AM RAYD</p> <p>17</p> <p>18 DESCRIBE TO ME WHAT HAPPENED?</p> <p>19 ANY DTC'S SET?</p> <p>20 G302 IS GOOD,</p> <p>21 REPLACE THE MODULATOR</p>	<p>I DUPLICATED THE PROBLEM 2X; NEW RO NUMBER IS 221463</p> <p>I WAS JUST DRIVING, STARTED SLOWING DOWN TO A STOP LIGHTLY PRESSING ON THE BRAKE PEDAL, WHEN IT GRABBED THE BRAKE PEDAL AND SLAMMED ON THE BRAKES, THEN HAPPENED AGAIN</p> <p>NONE YES,</p>
<p>1/27/2010 11:09:06 AM PAULI</p> <p>22 WILL P/U</p> <p>23 FAXED SHIP REQUEST</p>	
<p>1/27/2010 12:59:07 PM PAULI</p> <p>24</p> <p>25</p> <p>26 NOW, IT LOOKS LIKE A VSA MODULATOR WAS BEING ORDERED?</p> <p>27 WHEN RPLCD, PLSE SEND THE MODULATOR TO ME</p>	<p>PEGGY, THE BRKE SW WAS TAKEN BY THE CUSTOMER. I BELIEVE IT WAS A CUSTOMER PAY REPAIR YES, I SEE IT ORDERED.</p> <p>OK</p>
<p>2/3/2010 11:04:03 AM PAULI</p> <p>28 NO CLM?</p>	
<p>2/4/2010 11:33:17 AM PAULI</p> <p>29 NO CLM?</p> <p>30 sas</p>	
<p>2/8/2010 11:31:03 AM PAULI</p> <p>31 VSA MOD RCVD; FRWD>RAYD</p>	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3036718	DAVIDK	07/27/2010	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 83-1 86-1 112-1	POWER GROUND TO MODULATOR?; INSPECT		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 58,328
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18585H	Err:
Dir Cont: DA NGUYEN	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (253) 833-7900	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: STEVE AUBE			Doors: 5DR	WD:
Parts Mgr: MICHIO WINTERS			Fact: ALLISTON	Country: CAN
Dir Name: HINSHAW'S HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
2605 AUBURN WAY NORTH			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
AUBURN WA 98002			Engine #: J35A61661526	Trans #: BVGA7097110
Phone: (253) 833-7900	Fax #: 2538338631		Em Type: KA	
DPSM: PHIL HEINZMAN	Zone/Dist: 02B		RO #: 616660	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

7/27/2010 10:13:57 AM DAVIDK

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA
- 4
- 5 (BAD PHONE CONNECTION). CK POWER AND GROUND TO VSA. CLEAN GROUND. TRY TO REPROUDCE AND TEST IN FAIL MODE

VSA, ABS, AND BRAKE LIGHTS ARE ON.

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: ABS]

83-1 86-1 112-1 IN ABS THEN LOST COM W UNIT. DISCONNECTED ALL WHEEL SPEEDS. STILL COULD NOT COM W ABS. AFT FEW CYCLE OF IGN SW IT BEGAN TO COM W HDS CODES CLEAR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3013630	MARKP	06/01/2010	MARKP	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 68-1	FBF: REPLACED VSA MOD		
		ResIn Source:	Feedback forms	Date: 06/04/2010
		Status:	N/A	Mileage: 87,061
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 2HKYF18765H	Err:
Dir Cont: RICK RAGER	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (708) 364-2600	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: BRYAN TUSCHER			Doors: 5DR	WD:
Parts Mgr: BOB MADIA			Fact: ALLISTON	Country: CAN
Dir Name: COMMUNITY HONDA OF ORLAND PARK			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
8340 W. 159TH STREET			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
ORLAND PARK IL 60462			Engine #: J35A61661917	Trans #: BVGA7098207
Phone: (708) 364-2600	Fax #: 7083642461		Em Type: KA	
DPSM: GEORGE MARIS	Zone/Dist: 08E		RO #: 341159	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

6/1/2010 12:54:25 PM MARKP

- 1 QORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ISIS SEARCH CRITERIA
- 4 HOW LONG HAVE THEY OWNED THE CAR
- 5 WHERE DOES THE T/S LEAD YOU
- 6 OK TD WITH CUST WITH HDS HOOKED UP PULL DATA LIST HAVE THEM TD AND MONITOR BRK SW INPUT TO SEE IF LEFT FOOTED BRK DRV
- 7 IF NOT SWAP VSA MOD AND RECHECK

Information from Dealer

VSA LIGHT CAME ON, CODE 68-1. BRAKE SWITCH WAS REPLACED SATURDAY.

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: VSA]
ORIGINAL
KIND OF VAUGE IN THE TS
OK

OK THANKS

6/4/2010 5:21:17 AM MARKP

- 8 FBF:

REPLACED VSA MOD FIXED THE CAR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2605454	CHRISV	05/01/2008	KEITHC	2

Code	Original Complaint	Probable Cause/Solution	
P 4170	BRAKES LOCKED UP	REPLACE ALL CONTAMINATED COMPONETS	
		Resin Source: None	Date:
		Status: N/A	Mileage: 52,970
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	CST	VIN: 2HKYF18725H	Err:
Dir Cont: CHRISTOPHER	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (915) 544-9100	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: CARLYLE MEEKS			Doors: 5DR	WD:
Parts Mgr: RUBEN ALVARADO			Fact: ALLISTON	Country: CAN
Dir Name: RUDOLPH HONDA			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
5655 SOUTH DESERT BLVD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
EL PASO TX 79932			Engine #: J35A61662636	Trans #: BVGA7100384
Phone: (915) 544-9100	Fax #: 9152980363		Em Type: KA	
DPSM: CHRISTIAN CRUZ	Zone/Dist: 10E		RO #:	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 5/1/2008 9:57:12 AM CHRISV
- 1
 - 2 WHAT WAS THE WEATHER CONDITIONS
 - 3 WAS SHE USING THE BRAKES
 - 4 WHERE WAS SHE DRIVING
 - 5 WHAT SHE DO TO MAKE IT UNLOCKED
 - 6 ANY FLAT SPOTS ON THE TIRES
 - 7 CAN YOU DUP ANY ISSUES
 - 8 WAS THIS THE FIRST TIME
 - 9 WHAT HAVE YOU DONE
 - 10 ANY CODES
 - 11 WHEN THE BRAKES LOCKED UP DID THE CAR SKID AND CAUSE SMOKE FROM THE TIRES
 - 12 MON DATALIST FOR BRAKE SW PRESS AND WHEEL SPEED. ASLO TEST DRIVE W/ THE CUST TO SEE IF THEY ARE A 2 FOOTED DRIVER

Information from Dealer

CUST STATES WHILE DRIVING THE BRAKES LOCKED UP BY THEM SELF
 DRY AND SUNNY
 NO
 HWY GOING 60 MPH
 THE CAR CAME TO A STOP AND SHE HAD IT TOWED
 NO
 NO
 YES
 WE HAD THE FLUID TESTED AND NPF
 NO
 THATS WHAT THE CUST SAID IT DID

- 5/20/2008 1:11:19 PM KEITHC
- 13
 - 14 BEEN SERVICED BY INDIPENDENT
 - 15 REPLACE ALL CONTAMINATED COMPONETS

LAB SAID FLUID HAS 2% CONTAMINATION, PETROLIUM NO HISTORY

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2512793	KENE	12/13/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM INTER	UNKNOWN; NEED TO DUPLICATE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 39,371
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	CST	VIN: 2HKYF18725H [REDACTED]	Err:
Dir Cont: CHARLIE CUPP	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (608) 829-1118	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: CHARLIE CUPP			Doors: 5DR	WD:
Parts Mgr: MICHAEL NACHTIGAL			Fact: ALLISTON	Country: CAN
Dir Name: ZIMBRICK HONDA SERVICE CENTER 430 GRAND CANYON DRIVE MADISON WI 53719			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
Phone: (608) 829-1118	Fax #: (608) 829-2088		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: MICHAEL CLARK	Zone/Dist: 08C		Engine #: J35A61662711	Trans #: BVGA7100807
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 326031	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

12/13/2007 7:42:04 AM KENE

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 CAN YOU DUP

4 NEED TO DUPLICAE

Information from Dealer

GUEST DROVE 8 MILES AND BRAKES WERE KICKING ON EVERY 30 SECONDS WHEN NOT APPLIED GUEST STOPPED AND GOT GAS AFTER 8 MILES AND WHEN RE-DROVE PROBLEM WASGONE. NO CODES OR PROBLEMDS FOUND DURING OUR INSP ECTION. HAD A NOISE POSSIBLE ABS? AND WE HAVE HAD SOME SIGNIFICANT SNOW LATELY. ANY IDEAS?

NO

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2828355	CHRISR	06/02/2009	JOHNB	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 61-1, 68-1	BRK SW?; MONITOR BRK PRESS ON DATA, TAKE SNAP		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 38,737
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 2HKYF18675H [REDACTED]	Err:
Dir Cont: JASON CARLSON	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (518) 587-9300	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JOHN STORTECKY		Doors: 5DR	WD:
Parts Mgr: RALPH BRYANT		Fact: ALLISTON	Country: CAN
Dir Name: SARATOGA HONDA 3402 ROUTE 9 SARATOGA SPRING NY 12866		Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (518) 587-9300	Fax #: 5185870846	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: KEITH MANNING	Zone/Dist: 09C	Engine #: J35A61663715	Trans #: BVGA7103100
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 473982	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/2/2009 10:49:10 AM CHRISR

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 MONITOR BRK PRESS ON DATALIST, CK BRK SW ADJ
- 4 GET MORE INFO ON OCCURANCE FREQUENCY AND CONDITIONS

Information from Dealer

OWNER REPORTS THAT BRAKES SEEM TO LOCK UP DRIVING DOWN THE ROAD AND A GRINDING NOISE IS HEARD WHILE CAR SLOWS DOWN. CODE 61-1 BATTERY VOLTAGE FAILURE AND 68-1 BRAKE SWITCH FAILURE WERE STORED IN THE TCS SECTION OF HDS. NO LIGHTS WERE ON AND DID NOT DUPLICATE COMPLAINT.

NO
OK
OK

6/4/2009 7:32:24 AM JOHNB

- 5
- 6 CHK POWERS, GROUNDS, AND CONNECTIONS AT VSA MODULATOR; CHK FOR OVER OR UNDERSIZED TIRES; CHK BRAKE SW AND ADJUSTMENT; IF ALL OK, ADVISE REPLACEMENT OF VSA MODULATOR; PLEASE DIRECT TO DPSM FOR THAT DECISION

STILL CANNOT PRODUCE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2649379	CHRISV	07/14/2008	KEITHC	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 71 68	TIRE; GREASE SPOT CK		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 28,487
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18695H	Err:
Dir Cont: MARVIN ZAPANTA	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (415) 441-2000	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: YIN-KIT YAN			Doors: 5DR	WD:
Parts Mgr: WAI CHIU			Fact: ALLISTON	Country: CAN
Dir Name: SAN FRANCISCO HONDA 10 S. VAN NESS AVENUE SAN FRANCISCO CA 94103			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
Phone: (415) 441-2000	Fax #: 4159135180		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: ROBERT GIBBONS	Zone/Dist: 12G		Engine #: J35A61663773	Trans #: BVGA7103317
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 711074	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 7/14/2008 9:52:59 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 CK TIRES
 - 5 GREASE SPOT TIRES IF 7/8" OR MORE IT WILL CAUSE THIS ISSUE

Information from Dealer

CUSTOMER STATES VEHICLE WILL HAVE AN ABRUPT STOP WHILE CRUISING IN A LOW SPEED.VSA AND EXCLAMATION LIGHT HAD STAYED ON. NOW ITS OFF AFTER HE RESTARTEDIT YESTERDAY. I CHECKED FOR DTC . HAS TWO DTC. D TC71 AND DTC68. I HAD ROAD TESTED VEHICLE AND DIDNT VERIFY. THIS IS A REPEAT CUSTOMER FOR THIS COMPLAINT.

YES

WE HAD REPLACED TRANSMISSION THINKING IT WAS TRANS. BUT SAME COMPLAINT IS STILL PRESENT. WE HAD ALSOREPLACED ONE TIRE ON R/R.

WE HAD REPLACED ONE TIRE IN THE PAST

- 7/14/2008 12:40:06 PM KEITHC
- 6
 - 7 CODES
 - 8 POSS MODULATOR

DID GREASE SPOT CK, ALL TIRES SAME SIZE, VSA CODE 71, 68

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2465087	DAVEM	10/09/2007	DAVEM	2

Code	Original Complaint	Probable Cause/Solution	
P 4230	CAR CODE 83-1, 86-1, 112-1	VSA CU; RPLC PER S/M T/S	
		Resin Source: None	Date:
		Status: N/A	Mileage: 38,759
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF18705H	Err:
Dlr Cont: STEPHEN	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (864) 234-6632	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: DON FOOTE			Doors: 5DR	WD:
Parts Mgr: FLOYD MARSHALL			Fact: ALLISTON	Country: CAN
Dlr Name: BREAKAWAY HONDA 330 WOODRUFF RD. GREENVILLE SC 29607			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
Phone: (864) 234-6632	Fax #: 8642340355		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: PER BOLLNER	Zone/Dist: 06J		Engine #: J35A61663886	Trans #: BVGA7103358
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 242842	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 10/9/2007 8:11:43 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DO YOU HAVE A U0122 OR VTM-4 41-1?
 - 5 DID YOU DO THE S/M T/S FOR THESE OTHER CODES?
 - 6 CHK G302?
 - 7 CHK G302> DO S/M T/S FOR U0122 1ST

10/9/2007 10:28:40 AM DAVEM

- 8
- 9 NOPE. SWAP A KG VSA CU

Information from Dealer

CAR CODE 83-1 86-1 112-1 ABS VSA TCS LIGHT
NO
I THINK I HABVE A BAD MOD. WHAT HAVE YOU SEEN?
LET ME CHK... YES I HAVE BOTH TOO
I JUST FOUND OUT I HAD THEM
???

OK

DID S/M T/S AND IT LED ME TO SUB A KG VSA CU. ALL
CNNCTRS AND G302 WERE OK. ANYTING ELSE?
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3059824	TOMP	09/21/2010	CHRISV	2

Code	Original Complaint	Probable Cause/Solution
P 4230	VSA DTC 61, 83, 68, 86	VSA MOD; REPLACE
		Resin Source: None
		Date:
		Status: N/A
		Mileage: 110,146
		Remarks / Requestor:
		FE Status:

Dealer #: Dlr Cont: ROY KECK Serv Ph: (479) 521-3813 Serv Mgr: ROY KECK Parts Mgr: JOHN CUMMINGS Dlr Name: HONDA OF FAYETTEVILLE 1384 WEST SHOWROOM DR. FAYETTEVILLE AR 72704 Phone: (479) 521-3813 DPSM: RON CRISS Previous Dealer/Contact	TZ: CST Training %: Extn: Fax #: 4792512181 Zone/Dist: 10A Date	VIN: 2HKYF18675H [REDACTED] Year: 2,005 Tran: 5AT Doors: 5DR Fact: ALLISTON Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61665283 Em Type: KA RO #: 145765 Case Type: Technical W.O. #:	Err: Model: PILOT Trim: EX-LRES WD: Country: CAN Trans #: BVGA7106819
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Tech Line Suggests

- 9/21/2010 1:10:45 PM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ISIS SEARCH CRITERIA
 - 4
 - 5 CAN YOU DUPLICATE THE COMPLAINT?
 - 6 DTCs?
 - 7 CLEAR DTCs; DO THEY RESET?
 - 8 CHECK G302, PINFITS, CONNECTIONS, TERMINATIONS.
 - 9 REVIEW "CASES" AND "KBs"

Information from Dealer

CUSTOMER STATES VSA LAMP CAME ON, THEN BRAKES LOCKED UP, VEHICLE CAME TO A STOP. VEHICLE DOING SAMETIME NOW.

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: ACTIVAT]
 BRIAN:
 NO
 YES 61, 83, 68, 86, 112-1 P0112
 NO

- 9/21/2010 1:29:48 PM CHRISV
- 10
 - 11 CK BATTERY AND CHARGE SYSTEM, IF OK REPLACE THE VSA MOD

WE TALKED TO THE CUST AND HE CHANGED HIS STORY, BRAKES DID NOT LOCK UP. ABS BUT MOD. WE HAVE NOT BEEN ABLE TO DUP. CLEANED G302.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2514946	TOMP	12/17/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 66-1 & 68-1	GROUND OR MODULATOR; CHECK G302 FOLLOW S/M		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 28,648
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF185X5H	Err:
Dir Cont: DON BENSON	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (503) 255-8345	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN GERACI			Doors: 5DR	WD:
Parts Mgr: KEITH GEORGE			Fact: ALLISTON	Country: CAN
Dir Name: RON TONKIN HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
300 S.E. 122ND AVENUE			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
PORTLAND	OR 97233		Engine #: J35A61665541	Trans #: BVGA7107438
Phone: (503) 255-8345	Fax #: (503) 408-4392		Em Type: KA	
DPSM: JASON RUST	Zone/Dist: 02C		RO #: 107371	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

12/17/2007 11:04:03 AM TOMP
1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 CAN YOU DUPLICATE THE COMPLAINT?
- 5 WHEN DID PROBLEM START?
- 6 HOW MANY TIMES?
- 7 CLEAR DTCs; DO THEY RESET?
- 8 REVIEWED "CASES" AND "KBs"
- 9 CHECK BRAKE SWITCH ADJUSTMENT
- 10 CHECK G302
- 11 FOLLOW S/M TROUBLESHOOTING FOR DTCs.

I HAVE A CUSTOMER WHO HAD HIS VEHICLE TOWED IN FOR IT BINDING WHILE TURNING THE STEERING WHEEL WHILE GOING VERY SLOW IN PARKING LOTS. HE SAID WHEN IT HAPPENED THE ABS LIGHT CAME ON. IT DOES HAVE A 66-1 AND 68-1 IN THE ABS/TCS/VSA SYSTEM. I HAVE NOT BEEN ABLE TO DUPLICATE IT AS OF YET. I WANTED TO TALK TO YOU FOR ANY SUGGESTIONS. IT ALSO HAS ALL FOUR TIRE PRESSURE LOW CODES IN THE PCM. I CHECKED THE TIRE PRESSURES AND THEY ARE OK AT THIS TIME.

NO
DON
NO
RECENTLY, LAST SATURDAY.
SAID HAPPENED 3 DIFFERENT TIMES ON SATURDAY.
NOT SO FAR.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3050447	CHRISV	08/27/2010	CHRISV	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA MODS ON OWN CODE 25-1	YAW SENSOR; REPLACE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 60,380
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18515H [REDACTED]	Err:
Dir Cont: LARRY LEK	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (425) 355-7500	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: RYAN HOLMES			Doors: 5DR	WD:
Parts Mgr: SHANE PEARSON			Fact: ALLISTON	Country: CAN
Dir Name: KLEIN HONDA			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
10611 EVERGREEN WAY SO			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
EVERETT WA 98204			Engine #: J35A61666985	Trans #: BVGA7110389
Phone: (425) 355-7500	Fax #: 4253478400		Em Type: KA	
DPSM: PETER HOLT	Zone/Dist: 02A		RO #: 607916	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 8/27/2010 1:49:21 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ISIS SEARCH CRITERIA
 - 4 ANY CODES
 - 5 DUP ANY ISSUES
 - 6 FIRST TIME FOR THIS
 - 7 DID THE CUST SAY HOW OFTEN IT HAPPENS OR WHAT THEY ARE DOING WHEN IT HAPPENS
 - 8 POSS YAW SENSOR

Information from Dealer

CUSTOMER STATES THAT VSA WILL COME ON AT TIMES AND VEHICLE WILL PULL TO ONE SIDE AS IF ONE FRONT BRA KES ENGAGE.

[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: 25]
 HAD A 61-1 AND 25-1, THEY CLEARED OUT
 NO
 NO, BEEN HERE BEFORE
 ITS ONCE IN A WHILE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2974880	STEVEN	03/01/2010	DAVEM	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA CODE 108	3/2: SAS; REPLACED FOR FIX		
		Resln Source:	Spoke w/ Dealer	Date: 03/02/2010
		Status:	N/A	Mileage: 33,867
		Remarks / Requestor:		FE Status:

Dealer #:		TZ: EST	VIN: 2HKYF18665H	Err:
Dlr Cont: STEVEN		Training %:	Year: 2,005	Model: PILOT
Serv Ph: (717) 274-5936		Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JASON BAAB			Doors: 5DR	WD:
Parts Mgr: MATTHEW DISHONG			Fact: ALLISTON	Country: CAN
Dlr Name: EBERSOLE HONDA 1900 CUMBERLAND STREET LEBANON PA 17042			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
Phone: (717) 274-5936	Fax #: 7172727455		Engine #: J35A61668671	Trans #: BVGA7114868
DPSM: WALTER	Zone/Dist: 05M		Em Type: KA	
Previous Dealer/Contact	Date		RO #: 16073	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 3/1/2010 7:50:27 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ISIS SEARCH CRITERIA
 - 4 CAN YOU VERIFY THE COMPLAINT.
 - 5 ANY DTC'S?
 - 6 NO 27
 - 7 TAKE A SNAPSHOT OF THE YAW AND LATERAL SENSOR, SAS AND ALL 4 WHEEL SPEED SENSORS
 - 8 USE THE LINE GRAPH MODE TO DETERMINE IF ANY INPUTS ARE NOT READING CORRECTLY (EXPLAINED HOW EACH SENSORS VALUE SHOULD CHANGE)

Information from Dealer

ABS APPLYS WHEN TURNING ON ACCEL AND DECEL VSA LIGHT ON WHEN PROBLEM OCCURS

[MODEL: PILOT][YEAR: 2005][PUBID:][SUBJECT:][KEYWORD: VSA SENSOR]

YES DOES IT JUST ABOUT EVERY TIME

YES 108

NO

3/2/2010 12:10:51 PM DAVEM

- 9
- 10 OK, THX FOR THE CB

THE PROBLEM WAS THE SAS. REPLACED IT AND ALL OK NOW. THE SAS WAS DROPPING OUT ON THE LINE GRAPH

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3067510	STEVEN	10/11/2010	CHRISV	3

Code	Original Complaint	Probable Cause/Solution	
P 4170	C/S BRAKES APPLIED ON ITS OWN	VSA MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 58,360
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF18795H [REDACTED]	Err:
Dir Cont: TONY GENTILE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (617) 965-8200	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: ANTHONY SALTALAMACCHIA			Doors: 5DR	WD:
Parts Mgr: RALPH VOGT			Fact: ALLISTON	Country: CAN
Dir Name: HONDA VILLAGE			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
	371 WASHINGTON STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
	NEWTONVILLE MA 02458		Engine #: J35A61669819	Trans #: BVGA7117498
Phone: (617) 965-8200	Fax #: 6179653743		Em Type: KA	
DPSM: CHERYL COTTER	Zone/Dist: 09G		RO #: 440496	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

10/11/2010 10:31:27 AM STEVEN

1 ORIGINAL COMPLAINT	C/S BRAKES ACTIVATED AND CAR ABRUPTLY STOPPED ON ITS OWN 2 TIMES
2 PREVIOUS REPAIRS OR PARTS REPLACED?	
3 ISIS SEARCH CRITERIA	[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
4 CAN YOU VERIFY THE COMPLAINT?	[KEYWORD: ABS]
5 ANY SIGNS OF BRAKE DAMAGE TO THE ROTORS AND PADS	NO CANNOT
6 WHAT CODES?	NO, I WAS SUSPECTING YAW OR SAS BUT I DID NOT SEE ANYTHING WRONG WITH THE INPUTS, I DID HAVE CODES THOUGH
7 IF YOU CLEAR THE CODES DID ANY RETURN?	61-1, 68-1, 112-1
8 WHEN DOES THIS HAPPEN FOR THE CUSTOMER, DRIVING STRAIGHT OR TURNS	NO THEY DID NOT
9 ANY SIGNS OF ACCIDENT DAMAGE?	NO SURE THAT QUESTION WAS NOT ASKED
10 DID THE CUSTOMER NOTICE IF THE ACTIVATION LIGHT FLASHED WHEN THE PROBLEM OCCURED?	I QUICKLY LOOKED OVER THE VEHICLE, DIDNT NOTICE ANYTING
11 CHK FOR A POOR OR PAINTED GROUND, CHK THE VSA MODULATOR CONNECTOR	I'LL ASK
12 GET AS MUCH INFO AS POSSIBLE AND DUPLICATE, IF YOU CAN DUPLICATE SEND A SNAP SHOT TO TECH LINE	

10/11/2010 1:40:19 PM STEVEN

13	CUSTOMER STATES THE PROBLEM HAPPENED TWICE, AT 15 MPH AND AROUND 35 MPH, BRAKES LOCKED UP, SHE COULD FEEL THE ABS MODULATING.
14 INPSECT GROUND DG302	
15 DO ALL 4 TIRES MATCH	YES THEY DO
16 GREASE SPOT OR USE CHALK TO MEASURE	

10/21/2010 9:40:21 AM CHRISV

17	ALL THE TIRES ARE THE SAME SIZE. WE DID FIND THE RT RR STRUT LEAKING OIL.
18 ANY CODES	61-1 68-1 112-1
19 DO THEY CLEAR	YES
20 CAN YOU DUP	NO, DRIVEN OVER 100 MILES
21 CK CHARGING SYSTEM AND BATTERY	GOOD
22 INSPECT G302	ITS GOOD
23 REPLACE THE VSA MOD	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3158459	TROYS	06/07/2011	RAYD	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATES BRAKING;	MODULATOR;REPLACE MODULATOR;		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 63,481
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18545H	Err:
Dlr Cont: NIKAB	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (559) 297-1000	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: NOEL DAVID			Doors: 5DR	WD:
Parts Mgr: TERRY AYERS			Fact: ALLISTON	Country: CAN
Dlr Name: HONDA NORTH			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
750 W. HERNDON AVENUE			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
CLOVIS CA 93612			Engine #: J35A61670349	Trans #: BVGA7118792
Phone: (559) 297-1000	Fax #: 5592971058		Em Type: KA	
DPSM: RON HALEM	Zone/Dist: 12H		RO #: 274203	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

6/7/2011 3:44:58 PM TROYS

- 1 ORIGINAL COMPLAINT
- 2 ISIS SEARCH CRITERIA
- 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
- 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
- 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
- 6 MONITOR WHEEL SENSORS AND VEH SPEED

Information from Dealer

ABS KICK IN WHEN BRAKE ,LIGHT BRAKE AND AFTER TAKEFOOT OFF THE PEDAL ,THE ABS STILL KICK IN [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:] [KEYWORD: ABS]

REPLACED THE BRAKE SWITCH NOW IT HAPPENS ALL THE TIME

6/7/2011 4:09:31 PM RAYD

- 7
- 8 REPLACE MODULAOR

ALL WHEELS ARE SHOWING 19 MPH, AS SOON AS YOU TAKE YOUR FOOT OFF THE ACCEL IT ACTIVATES, AND ACTIVATES ALL BY ITSELF;

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3116731	DAVIDK	02/10/2011	HANKS	3

Code	Original Complaint	Probable Cause/Solution	
P 4170	BRAKE PRFRMC, DRAG	DRAG?; NEED MORE INFO	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 91,073
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18585H	Err:
Dir Cont: JIM VUE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (916) 783-5667	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: GREG LEATHERMAN			Doors: 5DR	WD:
Parts Mgr: KEVIN DUELL			Fact: ALLISTON	Country: CAN
Dir Name: Autowest Honda of Roseville 230 AUTO MALL DR. ROSEVILLE CA 95661			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
			Engine #: J35A61670351	Trans #: BVGA7118794
Phone: (916) 783-5667	Fax #: 9167839210		Em Type: KA	
DPSM: BARRY CHANDLER	Zone/Dist: 12C		RO #: 536191	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

2/10/2011 9:44:15 AM DAVIDK

- 1 ORIGINAL COMPLAINT
- 2 ISIS SEARCH CRITERIA
- 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
- 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
- 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
- 6 ANY MORE INFO ON SYMPTOM, BRAKE DRAGGING, LIGHTS
- 7 GET W CUST. ASK ABOUT HOW IT FELT LEADING TO PROBLEM AND HOW IT FELT AFT.

Information from Dealer

CUSTOMER STATES WHEN DRIVING IN A PARKING LOT AT SLOW SPEEDS ALL OF A SUDDEN WHEELS LOCK UP. PLENTY OF PADS. BRAKE FLUID CLEAN, CAP O RING NOT SWOOLEN
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: BRAKE]
 N
 N
 NONE
 NOTHING

2/10/2011 11:07:45 AM HANKS

- 8
- 9 WHAT DID CUSTOMER SAY
- 10 DOES IF FEEL LIKE IT IS SLOWING DOWN - OR LOCKING UP
- 11 ROTORS BLUE?
- 12 AFTER MARKET PADS
- 13 HOW FAR HAVE YOU DRIVEN
- 14 NO LEAKS SWOLLEN SEALS
- 15 ABS SENSORS
- 16 CODES STORED
- 17 NOT A TRANS PROBLEM?? SLIPPING??
- 18 ALL I CAN TELL YOU IS KEEP DRIVING IT - OR HAVE CUST DUPLICATE FOR YOU HOW / WHEN THIS OCCURS. MODUALTOR?

C/B ON ABOVE
 HAPPENS EVERY SO OFTEN
 CUST SAYS LOCKING UP
 NO
 NO
 A BOUT 5 CITY MILES
 NO
 ALL LOOK GOOD
 NONE
 ???? - WILL CK FLUID
 THANKS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3089420	CHRISV	12/03/2010	RAYD	2

Code	Original Complaint	Probable Cause/Solution									
P 4230	BRAKES APPLY @ 45-50	MODULATOR; REPLACE MODULATOR;									
		<table style="width: 100%;"> <tr> <td style="width: 33%;">ResIn Source: None</td> <td style="width: 33%;">Date:</td> <td style="width: 33%;"></td> </tr> <tr> <td>Status: N/A</td> <td>Mileage: 97,569</td> <td></td> </tr> <tr> <td>Remarks / Requestor:</td> <td>FE Status:</td> <td></td> </tr> </table>	ResIn Source: None	Date:		Status: N/A	Mileage: 97,569		Remarks / Requestor:	FE Status:	
ResIn Source: None	Date:										
Status: N/A	Mileage: 97,569										
Remarks / Requestor:	FE Status:										

Dealer #: Dir Cont: RONALD MASON Serv Ph: (480) 833-5177 Serv Mgr: JERED SCHAGER Parts Mgr: CARL YOUNG Dir Name: SANTAN HONDA SUPERSTORE 1150 S. GILBERT ROAD CHANDLER AZ 85286 Phone: (480) 833-5177 Fax #: 4808352214 DPSM: RICHARD REBORI Zone/Dist: 10D Previous Dealer/Contact Date	TZ: MST Training %: Extn: VIN: 2HKYF18625H [REDACTED] Year: 2,005 Tran: 5AT Doors: 5DR Fact: ALLISTON Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, Engine #: J35A61670559 Trans #: BVGA7119242 Em Type: KA RO #: 207238 Case Type: Technical W.O. #:	Err: Model: PILOT Trim: EX-LRES WD: Country: CAN
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Tech Line Suggests

Information from Dealer

12/3/2010 10:21:58 AM CHRISV 1 ORIGINAL COMPLAINT 2 PREVIOUS REPAIRS OR PARTS REPLACED? 3 ISIS SEARCH CRITERIA 4 CAN YOU DUP 5 ANY CODES 6 HOW ARE THE TIRES 7 TAKE A HI SPEED SNAP SHOT FOR THE WHEEL SENSOR	CUSTOMER STATES BRAKE LOCKING UP AT 45-50MPH WITHOUT USING BRAKES [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:] [KEYWORD: VSA] I DID NOT BUT MY S/M DID W/ THE CUST 86-1 AND ANOTHER CODE I DID NOT WRITE DOWN. CODES CLEARED NEW ONE ON THE LF RR BUT THEY ARE THE SAME SIZE
12/3/2010 1:34:11 PM RAYD 8 CAN YOU DUPLICATE? 9 DID IT PULL? 10 REPLACE THE MODULATOR;	NO, THE S/M SAW THIS HAPPEN WITH THE CUSTOMER NO, STOPPED STRAIGHT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2738452	CHRISV	12/10/2008	RAYD	3

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATES ON OWN	VSA?; TAKE A SNAP SHOT		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 31,447
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF18665H	Err:
Dlr Cont: ERIC RUSS	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (860) 251-6838	Extn:		Tran: 5AT	Trim: EX-LRES
Serv Mgr: TODD DIBIASI			Doors: 5DR	WD:
Parts Mgr: DAVID AULT			Fact: ALLISTON	Country: CAN
Dlr Name: LIBERTY HONDA			Desc: PILOT 5DR EX-L RES 6CYL 255.0 HP	
71 WEST SERVICE ROAD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
HARTFORD	CT 06120		Engine #: J35A61670885	Trans #: BVGA7120234
Phone: (860) 251-6838	Fax #: 8602516841		Em Type: KA	
DPSM: SUZI HENRY	Zone/Dist: 09D		RO #: 532688	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

12/10/2008 10:09:37 AM CHRISV

1 ORIGINAL COMPLAINT

CUSTOMER STATES WAS TAKING OFF FROM A STOP SIGN THE VSA LIGHT CAME ON AND THE CAR WOULD NOT ACCELERATE,HAD VSA CODE 68-01 (BRAKE SWITCH FAILURE) AS PER SVC MANUAL CLEARED FAULT CODE ROADTESTED, DID NOT RECODE. CUST. PICKED UP VEHICLE AND QUICKLY RETURNED SAYING SAME PROBLEM OCCURED ,AGAIN HAD 68-01 STORED,REPLACED THE BRAKE SWITCH AND ROADTESTED, UNDER LIGHT BRAKING APPROACHING STOP SIGN I EXPERIENCED SEVERE ABS MODULATION,@ NEXT STOP SIGN I STARTED TO ACCELERATE EXPERIENCED WHAT SEEMED LIKE VSA YES
BRAKE PEDAL POSITION SWITCH
WAS NOT COMING ON WHEN IT HAPPEND TO ME

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 WAS THE VSA ACTIVATION LIGHT COMING ON
- 5 TAKE A SNAP SHOT AND SEND IT IN

12/11/2008 10:17:41 AM CHRISV

6

COULD NOT DUP THE PROBLEM. SO MY MANAGER TOOK IT HOME. I SET UP THE TESTER SO ALL HE HAD TO DO WAS HIT THE BUTTON WHEN IT ACTED UP. ON HIS WAY IN WHEN GETTING OFF THE HWY WAY ON LIGHT BRAKING HE SAID IT STARTED TO GO INTO A MOD THEN HE REARENDED ANOTHER CAR. HE SAID WAS NOT ABLE TO STOP QUICK ENOUGH AND DOES NOT WANT ANYONE ELSE TO DRIVE THE CAR
THERE COULD BE A CHANCE THAT HE LOOKED AWAY FROM THE ROAD

- 7 NOW DID HE HIT THE CAR B/C THE BRAKES WERE IN A MOD OR WAS IT B/C ONCE IT STARTED HE LOOKED AWAY TO PRESS THE BUTTON ON THE HDS AND DID NOT NOTICE THE CAR IN FRONT OF HIM
- 8 ANY DAMAGE TO THE CARS
- 9 WELL W/O A SNAP SHOT OF THE EVENT ITS HARD TO SAY WHAT IT IS. REFER TO YOUR DPSM IF THE S/M WONT LET YOU DRIVE THE CAR

YES BUT WE ARE TAKING CARE OF THE DAMAGES

12/11/2008 10:43:55 AM RAYD

10 WE WILL NEED A SNAPSHOT OF THE ACTUATION, BUT FROM THE DESCRIPTION, SOUNDS LIKE WHEEL SPEEDS ARE THE ISSUE, THIS IS ACTING UP FOR ABS AS WELL AS VSA (BRAKING AND ACCELERATING)

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2716189	DAVEM	11/03/2008	RUDYG	4

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA DTC 68-1	BRAKE SW INPUT?; MON BRAKE SW W/HDS		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 37,172
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF18775H	Err:
Dlr Cont: DAVID FOX	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (574) 522-2000	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: DAN PINCKERT			Doors: 5DR	WD:
Parts Mgr: PETER ANDERSON			Fact: ALLISTON	Country: CAN
Dlr Name: GURLEY LEEP HONDA			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
2200 BYPASS ROAD			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
ELKHART	IN 46514		Engine #: J35A61672232	Trans #: BVGA7123411
Phone: (574) 522-2000	Fax #: 5742969983		Em Type: KA	
DPSM: KATHY DUERR	Zone/Dist: 04C		RO #: 19107	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests**Information from Dealer**

11/3/2008 9:28:36 AM DAVEM	
1 ORIGINAL COMPLAINT	VSA LIGHT CAME ON AND ABS COMES ON WHEN DRIVING
2 PREVIOUS REPAIRS OR PARTS REPLACED?	YES
3 PREVIOUS REPAIR DESCRIPTION	VSA LIGHT ON WITH 68-1 BRAKE SWITCH FAILURE REPLACED BRAKE SWITCH
4	SEE ABOVE
5 vrfy?	yes
6 did mon brake SW INPUT vs. brake prssr when it happnes?	no
7 LETS CHK THE DATALIST	OK
11/3/2008 9:41:51 AM JOHN	
8	WHAT WAS I TO DO
9 MONITOR BRAKE SW AND BRAKE PRESSURE INPUTS WHEN THIS OCCURS,VIA HDS/DATALIST	
11/3/2008 11:56:46 AM TOMP	
10	DAVID:
11	NOW HAVE 84 AND 68 CODES.
12	BRAKE SW AND PRESSURE INPUTS ARE NORMAL NOW TOO.
13 CLEAR DTCs; DO THEY RESET?	HAVE NOT CLEARED THE 84
14 WHEN DID PROBLEM START?	RECENTLY
15 CRASH DAMAGE/REPAIRS OR A/M ACCESSORIES?	NONE
16 MAKE SURE THE BATTERY IS GOOD AND FULLY CHARGED; CHECK CONNECTIONS, PINFITS AND BATTERY CABLE TERMINATIONS.	
17 CHECK VSA SYSTEM POWER AND GROUNDS.	
18 CHECK G302	
19 IF EITHER DTC RESETS THE VSA MODULATOR IS FAULTY.	
11/3/2008 2:21:27 PM RUDYG	
20 11/3/2008 02:25:36 PM RUDYG(CALLED DLR)	(JEFF S/A) DAVID IS GONE FOR THE DAY.
21 STATUS ON VEH?	WE ARE GOING TO REPL MODULATOR
22 HAVE HIM MONITOR BRAKE SWITCH INPUT WITH HDS AND SEE IF HE GETS A BRAKE SWITCH ON INPUT WHEN T/S, HEADLIGHTS, REV LIGHTS COME ON. IF YES, LOOK FOR AFTERMARKET TRAILER HITCH WIRING	OK
23 IF CANT INDUCE ERRANT BRAKE SWITCH INPUT, THEN SUSPECT MODULATOR	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2769566	STEVEN	02/04/2009	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4230	VSA CODE 68, BRAKES LOCKED UP	CHK BRAKE SWITCH ADJUSTMENT	
		Resin Source: None	Date:
		Status: N/A	Mileage: 31,874
		Remarks / Requestor:	FE Status:

Dealer #:	TZ:	EST	VIN: 2HKYF18725H [REDACTED]	Err:
Dir Cont: TERRY THOMAS	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (850) 576-5165	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: DON MONDA			Doors: 5DR	WD:
Parts Mgr: JOSEPH FREELAND			Fact: ALLISTON	Country: CAN
Dir Name: PROCTOR HONDA 2373 W. TENNESSEE ST. TALLAHASSEE FL 32304			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
Phone: (850) 576-5165	Fax #: 8505761660		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: GEORGE OPPEL	Zone/Dist: 07F		Engine #: J35A61672223	Trans #: BVGA7123422
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 692775	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

2/4/2009 1:54:31 PM	STEVEN
1 ORIGINAL COMPLAINT	BRAKES FEEL LIKE THEYRE NOT RELEASING. VSA LIGHT WAS ON AND ! LIGHT WAS ON.
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3 ANY VSA DTC'S	68
4 CHK AND ADJUST THE BRAKE SWITCH	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2786639	KENE	03/09/2009	PAULI	10

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA 61, 66, 68, 112	3/12: REPLACED MODULATOR, PEND TO PAULI		
		Resin Source:	Spoke w/ Dealer	Date: 03/12/2009
		Status:	P HMA	Mileage: 27,468
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: PST	VIN: 2HKYF18575H [REDACTED]	Err:
Dir Cont: CAMERON	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (206) 382-8800	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JULIAN BOULANGER		Doors: 5DR	WD:
Parts Mgr:		Fact: ALLISTON	Country: CAN
Dir Name: HONDA OF SEATTLE 1015 OLIVE WAY SEATTLE WA 98101		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (206) 382-8800	Fax #: 2066259744	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: PETER HOLT	Zone/Dist: 02A	Engine #: J35A61672610	Trans #: BVGA7123782
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 30412	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

<p>3/9/2009 10:45:03 AM KENE</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3 CHECK FREEPLAY</p>	<p>VEHICLE MAKES GRINDING NOISE, FEELS GRABBING, LURCHING, PULSATION AND IS HARD TO STEER. FEELS LIKE BRAKES ARE ENGAGING? VSA CODES 61, 66, 68, 112.</p> <p>NO</p>
<p>3/10/2009 10:31:59 AM TOMP</p> <p>11 ARE BRAKES HOT WHEN PROBLEM OCCURS?</p> <p>12</p> <p>13 WERE SNAP SHOTS TAKEN DURING THE FAILED CONDITION?</p> <p>14 RD OR RG; PLEASE REVIEW THE SNAP SHOTS</p> <p>4</p> <p>5</p> <p>6</p> <p>7</p> <p>8</p> <p>9</p> <p>10 AND THE SYMPTOM IS?</p> <p>15 I SEE STEERING ANGLE AND YAW INPUTS BUT TECH SAY CAR WAS NOT TURNING WHEN VSA APPLIED.</p>	<p>NO</p> <p>HOWEVER, NOW THE PROBLEM IS NOT OCCURRING.</p> <p>YES</p> <p>CAM: 206 851 0167</p> <p>HAVE SENT SNAP SHOTS.</p> <p>FLUSHED BRAKE SYSTEM</p> <p>ADJUSTED BRAKE SWITCH.</p> <p>DTC 68 WAS STORED.</p> <p>REPLACED BRAKE SWITCH AND THE DTC DOES NOT RESET.</p> <p>THE VSA IS APPLYING THE BRAKES.</p>
<p>3/10/2009 10:45:30 AM RAYD</p> <p>16 CALL BACK TO DEALER; NO ANSWER: WHEN THE TECH CALLS BACK, MAKE SURE THERE HAS BEEN NO ACCIDENT DAMAGE, THE REAR WHEEL SPEED SENSORS ARE NOT CROSSED, IF THIS IS GOOD, AND G302 IS TIGHT, REPLACE THE MODULATOR AND GET THE ORIGINAL IN HERE TO TECH LINE. RD</p>	
<p>3/10/2009 12:24:05 PM KEITHC</p> <p>17 CK SENSOR CONNECTION AT REAR SENSORS</p> <p>18 IF YOU REPLACE MODULATOR, RAY WANT'S THE PART</p>	
<p>3/12/2009 11:30:49 AM CHRISR</p> <p>19</p> <p>20 THANKS FOR INFO, WE'LL PICK IT UP</p> <p>21 PEND TO PAULI FOR PICK UP</p>	<p>THE MODULATOR DID FIX IT, THE BRAKE SWITCH IS A STEADY VALUE NOW WHERE BEFORE IT WAS ALL OVER THE PLACE</p> <p>OK</p>
<p>3/12/2009 11:48:58 AM PAULI</p> <p>22 RAY ASKED FOR THIS MODULATOR TO GET PICKED UP FOR HIM.</p> <p>23 WILL P/U</p>	
<p>3/12/2009 1:58:21 PM PAULI</p> <p>24 FAXED SHIP REQUEST</p>	
<p>3/17/2009 2:17:23 PM PAULI</p> <p>25 VSA MOD RCVD--FRWD>RAYD</p>	
<p>4/14/2009 4:21:13 PM PAULI</p> <p>26 VSA FRWD>HMA, BILL KELLEY</p>	<p>A/B 636073119840</p>

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2914368	TOMP	10/19/2009	STEVEN	4

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA ACTIVATION INDICATOR ON	DEALER CAN'T DUPLICATE; GET HI-SPEED SS DURING EVE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 66,245
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18765H [REDACTED]	Err:
Dir Cont: JOHN WARNER	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (916) 783-5667	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: GREG LEATHERMAN			Doors: 5DR	WD:
Parts Mgr: KEVIN DUELL			Fact: ALLISTON	Country: CAN
Dir Name: Autowest Honda of Roseville 230 AUTO MALL DR. ROSEVILLE CA 95661			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
			Engine #: J35A61673676	Trans #: BVGA7127118
Phone: (916) 783-5667	Fax #: 9167839210		Em Type: KA	
DPSM: BARRY CHANDLER	Zone/Dist: 12C		RO #: 493486	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests**Information from Dealer**

<p>10/19/2009 1:43:37 PM TOMP</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3</p> <p>4 CAN YOU DUPLICATE THE COMPLAINT?</p> <p>5 ANY INDICATORS ON?</p> <p>6 BOTH NOW?</p> <p>7 WHAT ABOUT VSA?</p> <p>8 HISTORY ON CAR?</p> <p>9 MAKE SURE TIRE PRESSURE IS SET TO SPEC.</p> <p>10 GET HIGHSPEED (TIME) SNAP SHOT DURING EVENT.</p>	<p>VEHICLE CUTS OUT (NO THROTTLE RESPONSE) WHEN MAKING A FULL U TURN, VSA LIGHT COMES ON WHEN THIS OCCURS</p> <p>NO</p> <p>JOHN</p> <p>YES; BUT ONLY ONCE.</p> <p>YES TPMS AND (VSA) TRIANGLE INDICATORS ARE ON.</p> <p>NO ONLY TPMS</p> <p>IT ONLY COMES ON WHEN PROBLEM OCCURRED.</p> <p>FROM BODY SHOP.</p>
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<p>10/20/2009 9:37:33 AM TOMP</p> <p>11</p> <p>12 DID YOU GET A SNAP SHOT?</p> <p>13</p> <p>14</p> <p>15</p> <p>16</p> <p>17 DID YOU SEE AN "M" ON THE METER DISPLAY?</p> <p>18 RD SAYS HE NEEDS A HIGH SPEED SS OF VSA DATA DURING THE EVENT.</p> <p>19 REFER TO JAN 05 SN; FOR INSTRUCTIONS ON H/S SNAP SHOT.</p> <p>20 GET DATA FOR: ALL 4 WHEEL (SPEED)SYAW LATERAL LONGITUDE SAS</p>	<p>JOHN:</p> <p>NO</p> <p>L/R 1630 OHM NEW SENSOR.</p> <p>RR 1614</p> <p>RF 1402</p> <p>L/F 1393</p> <p>DID NOT NOTICE.</p>
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<p>10/20/2009 12:57:48 PM GARYR</p> <p>21</p> <p>22 TAKE ANOTHER SNAP OF THE ACTIVATION LIGHT AND THE SOL IN AND OUT THIS WILL TELL US WHICH WHEEL TO CHK. THEN CHK THE SENSOR GAP AND BEARING ALSO CHK G302 AND BAT NEG</p>	<p>SENT SANP</p>
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<p>10/20/2009 1:37:59 PM STEVEN</p> <p>23</p> <p>24 TAKE A SOCKET AND MEASURE THE DEPTH OF EACH WSS BOSS IN THE REAR KNUCKLES. SEE IF EITHER ARE VASTLY DIFFERENT</p>	<p>SENT SNAP SHOT</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3118411	BENA	02/15/2011	BENA	2

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM	VSA MODULATOR; REPL MODULATOR		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 102,540
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18765H	Err:
Dir Cont: NICHOLAS LOPEZ	Training %:		Year: 2,005	Model: PILOT
Serv Ph: (408) 445-4422	Extn:		Tran: 5AT	Trim: EX-LNAV
Serv Mgr: STEVE SMITH			Doors: 5DR	WD:
Parts Mgr: JOHN POSTON			Fact: ALLISTON	Country: CAN
Dir Name: CAPITOL HONDA			Desc: PILOT 5DR EX-L NAVI 6CYL 255.0 HP	
745 W. CAPITOL EXPWAY.			WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
SAN JOSE	CA 95136		Engine #: J35A61676229	Trans #: BVGA7134352
Phone: (408) 445-4422	Fax #: 4084454420		Em Type: KA	
DPSM: OPEN POSITION	Zone/Dist: 12F		RO #: 311277	
Previous Dealer/Contact	Date		Case Type: Technical	
			W.O. #:	

Tech Line Suggests

- 2/15/2011 11:00:17 AM BENA
- 1 ORIGINAL COMPLAINT
 - 2 ISIS SEARCH CRITERIA
 - 3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?
 - 4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?
 - 5 ANY AFTER MARKET ACCESSORIES INSTALLED?
 - 6 ROAD TEST WITH THE CUSTOMER, TRY TO HAVE CUST DUPLICATE. MONITO DRIVING STYLE, IS CUST BRAKING WITH LEFT FOOT?
 - 7 NO, I THINK YOU ARE DEALING WITH A CUSTOMER INFLUENCED CONDITION.

Information from Dealer

VEHICHILE STOPPED ON ITS OWN TWO TIMES
 [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
 [KEYWORD: STOPPING]
 N
 BRAKE SW REPLACED FOR VSA 68-1
 N
 OK, NOTHING COMMON GOING ON WITH THESE?

- 2/15/2011 2:24:10 PM BENA
- 8 ADVISED BY RICK THOMPSON TO SEARCH UNDER CODE 4230. VSA MODULATOR A KNOWN FIXED FOR THIS CONCERN.
 - 9 CONTACTED DEALER
 - 10 IS THAT SELF STOPPING PILOT STILL AT THE DEALER?
 - 11 WE ARE GOING TO REC REPL THE VSA MODULATOR.

NICK HERE.
 YES
 OK THANKS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2797939	DAVIDK	03/30/2009	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution		
P 4230	VSA PROBLEM 108 27-1	SAS?; REPLACE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 36,072
		Remarks / Requestor:		FE Status:

Dealer #:	TZ:	PST	VIN: 2HKYF18525H	Err:
Dir Cont: STEVEN YEE	Training %:		Year: 2,005	Model: PILOT
Serv Ph: 650-364-1011	Extn:		Tran: 5AT	Trim: EX-L
Serv Mgr: OSWALDO CASTRO			Doors: 5DR	WD:
Parts Mgr:			Fact: ALLLISTON	Country: CAN
Dir Name: HONDA REDWOOD CITY 601 EL CAMINO REAL REDWOOD CITY CA 94063			Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (650) 364-1011	Fax #:		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: ROBERT GIBBONS	Zone/Dist: 12G		Engine #: J35A61679279	Trans #: BVGA7143074
Previous Dealer/Contact	Date		Em Type: KA	
			RO #: 037826	
			Case Type: Technical	
			W.O. #:	

Tech Line Suggests

Information from Dealer

<p>3/30/2009 3:14:35 PM DAVIDK</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED? 3</p> <p>4 TRY REPALCEING THE SAS SENSOR AND DO THE LEARN. IF 108 RETURNS REPALCE MODULATOR</p>	<p>WHEN TURNING THE ABS MAKES GROWLING NOISE AND YOU CAN FEEL IT ON THE BRAKE PEDAL. HAS CODE 108-1 AND27-1</p> <p>NO</p> <p>DIAG CODE 108-1 IT SAYS TO REPALCE MODULATOR. CALLED YOU FIRST</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3134186	STEVEN	03/31/2011	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4170	VEHICLE WOULD STOP	DUAL FLOOR MATS, REFER TO DPSM
		ResIn Source: None Status: N/A Remarks / Requestor:
		Date: Mileage: 124,404 FE Status:

Dealer #:	TZ: PST	VIN: 2HKYF18585H [REDACTED]	Err:
Dir Cont: HENRY AVILES	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (818) 887-7111	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KELVIN BLANCO		Doors: 5DR	WD:
Parts Mgr:		Fact: ALLISTON	Country: CAN
Dir Name: WOODLAND HILLS HONDA 6111 TOPANGA CANYON BL WOODLAND HILLS CA 91367		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
Phone: (818) 887-7111	Fax #: (818) 884-1576	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
DPSM: DIANA MONTES	Zone/Dist: 01C	Engine #: J35A61680260	Trans #: BVGA7146285
Previous Dealer/Contact	Date	Em Type: KA	
		RO #: 85664	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

3/29/2011 3:46:09 PM STEVEN	C/S THAT THE VSA LIGHT CAME ON AND THAT THE VEHICLE WOULD NOT ALMOST FELT LIKE IT KEPT GOING. [MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:] [KEYWORD: VSA]
1 ORIGINAL COMPLAINT	NO
2 ISIS SEARCH CRITERIA	NONE
3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?	NONE
4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?	YES
5 ANY AFTER MARKET ACCESSORIES INSTALLED?	AS A MATTER OF FACT HE DOES
6 SO VEHICLE HAD UNINTENDED ACCEL?	NO NOTHING, NO LIGHTS ON EITHER
7 CUSTOMER HAVE RUBBER MATS OVER THE ORIG?	
8 THAT IS LIKELY THE CAUSE HERE. DO YOU HAVE ANY DTC'S?	
9 AND YOU HAVE NEVER DUPLICATE THE CONCERN?	NO
10 HOW MANY TIMES HAS IT HAPPENED FOR THE CUSTOMER?	JUST 1
11 NEED TO DUPLICATE, GET YOUR DPSM INVOLVED	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
3158523	TOMP	06/08/2011	TROYS	3

Code	Original Complaint	Probable Cause/Solution		
P 4170	BRAKE LOCK 35 TO 40MPH	DEALER CAN'T DUPLICATE; FAXED KB 3764		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 109,004
		Remarks / Requestor:		FE Status:

Dealer #:	TZ: EST	VIN: 2HKYF18555H	Err:
Dir Cont: TRAMPUS WIMER	Training %:	Year: 2,005	Model: PILOT
Serv Ph: (304) 485-5451	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GEORGE FREEMAN		Doors: 5DR	WD:
Parts Mgr: RICK MORTON		Fact: ALLISTON	Country: CAN
Dir Name: LARRY SIMMONS HONDA		Desc: PILOT 5DR EX-L 6CYL 255.0 HP 3.5 L	
1710 14TH STREET	WV 26101	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
PARKERSBURG		Engine #: J35A61681455	Trans #: BVGA7149048
Phone: (304) 485-5451	Fax #: 3044850543	Em Type: KA	
DPSM: DAVID STELTER	Zone/Dist: 04K	RO #: 164655	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

6/8/2011 6:03:12 AM	TOMP
1 ORIGINAL COMPLAINT	CUST STATES BRAKES LOCK UP WHEN DRIVING 35 TO 40 MPH
2 ISIS SEARCH CRITERIA	[MODEL: PILOT][YEAR: 2005][PUBID: 0][SUBJECT:]
3 CAN YOU VERIFY THE CUSTOMER'S COMPLAINT?	[KEYWORD: BRAKES LOCK UP]
4 ANY PREVIOUS REPAIRS OR PARTS REPLACED?	NO
5 ANY AFTER MARKET ACCESSORIES INSTALLED?	HAS NEW PADS AND ROTORS, NOT SURE WHERE THIS WAS DONE.
6	NO
7 PADS AND ROTORS OEM PARTS?	TRAMPUS:
8 ORIGINAL OWNER?	THEY LOOK LIKE IT.
9 WHEN DID PROBLEM START?	DON'T KNOW.
10 CRASH DAMAGE, REPAIRS, AFTERMARKET ACCESSORIES?	UNKNOWN
11 HOW MANY TIMES HAS THIS HAPPENED?	NONE
12	
13 WHAT HAVE YOU DONE SO FAR?	ONLY ONE TIME AS RELATED BY THE SERVICE WRITER.
14 BRAKE FLUID?	THE CUSTOMER HAS BROUGHT IN INTERNET CORRESPONDENCE ON BRAKE ISSUES.
	TEST DROVE, CHECKED FOR BRAKE DRAG
	APPEARANCE IS GOOD FOR TIME AND MILEAGE, MAY HAVE BEEN REPLACED AT SOMETIME.
	NOT SURE I DID NOT CHECK AND THE WRITER DID NOT PROVIDE ANY OTHER INFO.
15 ANY SERVICE HISTORY ON THIS CAR AT THIS DEALER?	
6/8/2011 6:30:53 AM	TOMP
16 CUSTOMER INTERNET INFO ATTACHED.	
6/16/2011 9:45:45 AM	TROYS
17 PEND TO RK	