



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

# ODI RESUME

**Investigation:** PE 12-027  
**Date Opened:** 10/02/2012  
**Investigator:** Emily Reichard  
**Approver:** Frank Borris  
**Subject:** Panoramic Sunroof Shatters  
**Reviewer:** Scott Yon

## MANUFACTURER & PRODUCT INFORMATION

**Manufacturer:** Hyundai Motor Company  
**Products:** 2012 Hyundai Veloster  
**Population:** 18,361 (Estimated)

**Problem Description:** The panoramic sunroof may shatter while the vehicle is either parked or in motion.

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
<b>Complaints:</b>	11	TBD	TBD
<b>Crashes/Fires:</b>	0	TBD	TBD
<b>Injury Incidents:</b>	0	TBD	TBD
<b>Number of Injuries:</b>	0	TBD	TBD
<b>Fatality Incidents:</b>	0	TBD	TBD
<b>Number of Fatalities:</b>	0	TBD	TBD
<b>Other*:</b>	0	Confidential	Confidential

\*Description of Other: Manufacturer supplied Early Warning Reporting (EWR) field report data

## ACTION / SUMMARY INFORMATION

**Action:** A Preliminary Evaluation (PE) has been opened.

### Summary:

The Office of Defects Investigation (ODI) has received eleven (11) consumer complaints alleging the panoramic sunroof has shattered or exploded on model year 2012 Hyundai Veloster vehicles. Of those complaints, seven (7) occurred while the vehicle was in motion, typically at highway speeds. ODI has also received EWR field report data from the manufacturer regarding the alleged problem. Shattering glass could distract the driver, and the glass particles produced could injure occupants.

ODI has opened this investigation to further analyze the scope, frequency, and consequence of the alleged incidents.

ODI reports cited above can be reviewed at [www-odi.nhtsa.dot.gov/complaints](http://www-odi.nhtsa.dot.gov/complaints) under the following identification (ODI) numbers: 10462857, 10463570, 10465757, 10468816, 10468854, 10469144, 10471972, 10472742, 10473062, 10473640, 10477212