



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 12-025
Date Opened: 09/14/2012
Investigator: Derek Rinehardt **Reviewer:** Steve Mchenry
Approver: Frank Borris
Subject: Loss of Steering Control

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Ford Motor Company
Products: MY 2005 - 2008 Ford Crown Victoria Police Interceptor Models
Population: 195,000 (Estimated)
Problem Description: Fleet operators allege separation of the upper intermediate steering shaft from the steering column causing a loss of steering control.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	3	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD
Other*:	10	TBD	TBD

***Description of Other:** Allegations of the upper intermediate shaft showing initial separation from the steering column

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation has been opened.

Summary:

NHTSA's Office of Defects Investigation (ODI) has received three complaints alleging a separation of the upper intermediate shaft from the steering column resulting in loss of steering control in Ford Crown Victoria Police Interceptor (CVPI) vehicles. Two of these complaints involved vehicles in a police fleet and one complaint involved a local government fleet vehicle in a different locale. All three complaints allege the separations occurred at low vehicle speeds. One complaint alleges the steering efforts increased just prior to the separation.

ODI has also received 10 complaints from these fleets alleging the onset of separation of the upper intermediate shaft from the steering column based on fleet inspections.

A Preliminary Evaluation has been opened to gather information to assess whether the subject vehicles contain a safety related defect.

The ODI complaints cited above can be viewed at www-odi.nhtsa.dot.gov/complaints under the following ODI identification numbers: 10347404, 10474596, 1047458 (The ODI identification numbers for the complaints marked as "other" are: 10475030, 10475017, 10474597, 10347407, 10347391, 10475145, 10475177, 10475133, 10475135, 10475153,