

ODI RESUME

U.S. Department	Investigation:	PE 12-013		
•	Date Opened:	06/04/2012		
of Transportation	Investigator:	Derek Rinehardt	Reviewer:	Jeff Quandt
National Highway	Approver:	Frank Borris		
Traffic Safety	Subject:	Rear Suspension Arm Assembly Failure		
Administration				

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	TOYOTA MOTOR CORPORATION
Products:	MY 2006 - 2008 Toyota RAV4
Population:	460,000 (Estimated)
Problem Description:	The left or right rear suspension arm assembly No.1 may fail due to corrosion potentially causing a loss of vehicle control.

FAILURE REPORT SUMMARY				
	ODI	Manufacturer	Total	
Complaints:	7	TBD	TBD	
Crashes/Fires:	0	TBD	TBD	
Injury Incidents:	0	TBD	TBD	
Number of Injuries:	0	TBD	TBD	
Fatality Incidents:	0	TBD	TBD	
Number of Fatalities:	0	TBD	TBD	

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation has been opened.

Summary:

The Office of Defects Investigation (ODI) has received seven complaints alleging corrosion-related failure of the left or right rear suspension arm assembly No.1, often referred to as a rear "tie rod" in consumer complaints and repair records. Four of these complaints allege the failure occurred while driving at speeds of 35 mph or greater causing a temporary loss of vehicle control. Pictures provided by some complainants show the wheel adjacent to the failed component severely out of wheel alignment with respect to toe and camber. Early Warning Reporting data submitted by Toyota include field reports describing failure of rear suspension arm assembly No. 1 in the subject vehicles. A Preliminary Evaluation has been opened to assess the scope, frequency and consequences rear suspension failures in the subject vehicles.

The ODI complaints cited above can be viewed at www-odi.nhtsa.dot.gov/complaints under the following ODI identification numbers: 10355753, 10402156, 10443333, 10444196, 10448288, 10449116, 10456012.