



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: AQ 12-002
Prompted by: 12V-288
Date Opened: 10/15/2012
Investigator: Alexander Ansley **Reviewer:** Jennifer Timian
Approver: Frank Borris
Subject: Chapman Chevrolet / Cruze Engine Recall

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: General Motors LLC
Products: MY 2011-2012 Chevrolet Cruze Vehicles
Population: 1 (Estimated)
Problem Description: NHTSA received information suggesting that Chapman Chevrolet, located in Philadelphia, PA, sold and delivered at least one new vehicle to a customer without having had all required safety recall repairs performed on that vehicle.

ACTION / SUMMARY INFORMATION

Action: Open Audit Query (AQ)

Summary:

NHTSA is opening this audit query in order to determine whether Chapman Chevrolet of Philadelphia, Pennsylvania, has complied with the requirements of the National Traffic and Motor Vehicle Safety Act. The Safety Act requires, among other things, that a manufacturer notify its dealers of defects related to motor vehicle safety and noncompliances with Federal Motor Vehicle Safety Standards and in turn that a dealer not sell a new vehicle subject to a recall unless the recall remedy has been performed. 49 U.S.C. § 30120(i).

NHTSA is in receipt of information that alleges this dealer sold and delivered at least one new vehicle to a first purchaser without having remedied safety defects. Accordingly, we are opening this audit query to seek information concerning these allegations and to verify whether improper sales were made. The recall included in this audit is NHTSA recall No. 12V-288.