

Approved, SCAO

Original - Court
1st copy - Defendant

2nd copy - Plaintiff
06-076259-NZ



JUDGE NANCY J. GRANT
CLERK ANTAH ABESS, V NISSAN NORTH

STATE OF MICHIGAN
JUDICIAL DISTRICT
6TH JUDICIAL CIRCUIT
COUNTY PROBATE

SUMMONS AND COMPLAINT

Court address **Oakland County-Courthouse Tower, 1200 N. Telegraph Rd., Dept. 404
Pontiac, Michigan 48341-044**

(248) 858-0582

Plaintiff name(s), address(es), and telephone no(s).

Abess Antar

v

Defendant name(s), address(es), and telephone no(s).

**Nissan North America, Inc.
c/o LexisNexis Document Solutions
601 Abbott Rd.
E. Lansing, Michigan 48823**

Plaintiff attorney, bar no., address, and telephone no.

**Mark Romano, P-44014
30928 Ford Road
Garden City, Michigan 48135
(734) 261-4700**

SUMMONS

NOTICE TO THE DEFENDANT: In the name of the people of the State of Michigan you are notified:

1. You are being sued.
2. **YOU HAVE 21 DAYS** after receiving this summons to file an answer with the court and serve a copy on the other party or to take other lawful action (28 days if you were served by mail or you were served outside this state).
3. If you do not answer or take other action within the time allowed, judgment may be entered against you for the relief demanded in the complaint.

Issued

JUL 28 2006

This summons expires

OCT 27 2006

Court clerk

RUTH JOHNSON

*This summons is invalid unless served on or before its expiration date.

COMPLAINT

Instruction: The following is information that is required to be in the caption of every complaint and is to be completed by the plaintiff. Actual allegations and the claim for relief must be stated on additional complaint pages and attached to this form.

Family Division Cases

- ☐ There is no other pending or resolved action within the jurisdiction of the family division of circuit court involving the family or family members of the parties.
- ☐ An action within the jurisdiction of the family division of the circuit court involving the family or family members of the parties has been previously filed in _____ Court.
- The action ☐ remains ☐ is no longer pending. The docket number and the judge assigned to the action are:

Docket no.

Judge

Bar no.

General Civil Cases

- There is no other pending or resolved civil action arising out of the same transaction or occurrence as alleged in the complaint/
- ☐ A civil action between these parties or other parties arising out of the transaction or occurrence alleged in the complaint has been previously filed in _____ Court.
- The action ☐ remains ☐ is no longer pending. The docket number and the judge assigned to the action are:

Docket no.

Judge

Bar no.

VENUE

Plaintiff(s) residence (include city, township, or village)

Defendant(s) residence (include city, township, or village)

Dearborn, Wayne County

East Lansing, Ingham County

Place where action arose or business conducted

Novi, Oakland County

Date

Signature of attorney/plaintiff

If you require special accommodations to use the court because of a disability or if you require a foreign language interpreter to help you to fully participate in court proceedings, please contact the court immediately to make arrangements.

PROOF OF SERVICE

TO PROCESS SERVER: You are to serve the summons and complaint not later than 9 must make and file your return with the court clerk. If you are unable to complete service, copies to the court clerk.



CERTIFICATE / AFFIDAVIT OF SERVICE / NON-SERVICE

☐ **OFFICER CERTIFICATE**

OR

☐ **AFFIDAVIT OF PROCESS SERVER**

I certify that I am a sheriff, deputy sheriff, bailiff, appointed court officer, or attorney for a party [MCR 2.104(A)(2)], and that: (notary not required)

Being first duly sworn, I state that I am a legally competent adult who is not a party or an officer of a corporate party, and that: (notary required)

- ☐ I served personally a copy of the summons and complaint,
☐ I served by registered or certified mail (copy of return receipt attached) a copy of the summons and complaint,

together with _____

List all documents served with the Summons and Complaint

_____ on the defendant(s):

Defendant's name	Complete address(es) of service	Day, date, time

- ☐ I have personally attempted to serve the summons and complaint, together with any attachments on the following defendant(s) and have been unable to complete service.

Defendant's name	Complete address(es) of service	Day, date, time

Service fee	Miles traveled	Mileage fee	Total fee
\$		\$	\$

Signature _____

Title _____

Subscribed and sworn to before me on _____, _____ County, Michigan.
Date

My commission expires: _____ Signature: _____
Date Deputy court clerk/Notary public

ACKNOWLEDGMENT OF SERVICE

I acknowledge that I have received service of the summons and complaint, together with

Attachments _____

on _____

Day, date, time

on behalf of _____

Signature _____

STATE OF MICHIGAN

IN THE CIRCUIT COURT FOR THE COUNTY OF OAKLAND

ABESS ANTAR,

Plaintiff,

v

NZ

NISSAN NORTH AMERICA, INC., a California
Corporation and SUBURBAN INFINITI, INC.
a Michigan Corporation, Jointly and Severally,

Defendants.

CONSUMER LEGAL SERVICES, P.C.
MARK ROMANO P-44014
CHRISTOPHER M. LOVASZ P-44472
KARL P. HEIL P-64607
Attorneys for Plaintiff
30928 Ford Road
Garden City, MI 48135
(734) 261-4700

There is no other civil action between these parties arising out of the same transaction or occurrence as alleged in this Complaint in this Court, nor has any such action been previously filed and dismissed or transferred after having been assigned to a judge, nor do I know of any other civil action not between these parties, arising out of the same transaction or occurrence as alleged in this Complaint that is either pending or was previously filed and dismissed, transferred or otherwise disposed of after having been assigned to a judge in this Court.

COMPLAINT AND JURY DEMAND

NOW COMES the Plaintiff, by and through Plaintiff's attorneys, CONSUMER
LEGAL SERVICES, P.C., who complains against the above named Defendants as follows:

1. Plaintiff is a resident of the City of Dearborn, Wayne County, Michigan.

2. Defendant, Nissan Motor Corporation in U.S.A. (hereinafter referred to as "Manufacturer"), is a California corporation authorized to do business in the State of Michigan and, at all times relevant hereto, was engaged in the manufacture, sale distribution and/or importing of Infiniti vehicles and related equipment, with its registered office in the City of East Lansing, Ingham County, Michigan.

3. Defendant, Suburban Infiniti, Inc. (hereinafter referred to as "Lessor"), is a Michigan Corporation authorized to do business in the State of Michigan and, at all times relevant hereto, was an authorized agent for the Manufacturer, and was engaged in the business of selling and servicing Manufacturer's cars in the City of Novi, Oakland County, Michigan.

4. On or about December 31, 2003, Plaintiff leased a new 2003 Infiniti M45, VIN: JNKAY41E63M002393 (hereinafter referred to as "2003 M45"), from the Lessor which was manufactured by the Manufacturer (see copy of the Vehicle Lease Agreement attached as Exhibit A).

5. Along with the sale of the 2003 M45 Plaintiff received written warranties and other express and implied warranties including, by way of example and not by way of limitation, warranties from Manufacturer and Lessor (Defendants are in possession of a copy of the written warranty).

6. Plaintiff has taken the 2003 M45 to the Manufacturer's authorized agents/dealers, including Lessor, on at least four (4) different occasions (see copy of repair orders attached as Exhibit B). By way of example, and not by way of limitation, the defects with Plaintiff's 2003 M45 include the following:

<u>Date</u>	<u>Mileage</u>	<u>Invoice#</u>	<u>Complaint</u>
03/10/06	30,306	83161	<u>FUEL GAUGE DEFECT:</u> Fuel gauge is not working properly; <u>ELECTRICAL DEFECT:</u> driver's rear door will not open when using remote; left rear door molding coming loose at edge; <u>ENGINE DEFECT:</u> squealing noise from engine area when vehicle is started cold; on hard acceleration the gas pedal gets stuck; on hard acceleration there is a whining type noise from engine area
05/03/06	31,509	84581	<u>STRUCTURAL DEFECT:</u> Paint on rear bumper peeling off; <u>FUEL GAUGE DEFECT:</u> vehicle ran out of gas fuel gauge inaccurate; <u>ELECTRICAL DEFECT:</u> driver rear door gets stuck when opening with remote or with lock
06/20/06	33,282	85761	<u>FUEL GAUGE DEFECT:</u> Fuel gauge is always misreading; <u>ELECTRICAL DEFECT:</u> driver's rear door will intermittently not unlock when using the remote; passenger front window would not roll down this morning
06/26/06	N/A	85918	<u>STRUCTURAL DEFECT:</u> Scuffs on left rear quarter panel, left front wheel scuffed, paint on rear bumper coming off and grease marks on roof right side; <u>ELECTRICAL DEFECT:</u> battery light came on when driving; brake light came on while driving; horn is inoperative; volume control on steering wheel is inoperative; passenger front window will not work at times; <u>FUEL GAUGE DEFECT:</u> fuel gauge is still not working properly

7. This cause of action arises out of Defendants' misrepresentations, various breaches of warranties, violations of statutes and breaches of covenants of good faith and fair dealing as hereinafter alleged.

CONSUMER LEGAL SERVICES

8. The amount in controversy exceeds TWENTY FIVE THOUSAND DOLLARS (\$25,000.00), exclusive of interest and costs, for which Plaintiff seeks judgment against Defendants, together with equitable relief. In addition, Plaintiff seeks damages from Defendants for incidental, consequential, exemplary and actual damages including interest, costs, and actual attorneys' fees.

COUNT I
VIOLATION OF NEW MOTOR VEHICLE WARRANTIES ACT;
MCLA 257.1401 ET SEQ; MSA 9.2705

9. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 8 as though herein fully restated and realleged.

10. Plaintiff is a "consumer" under the Michigan New Motor Vehicle Warranties Act (hereinafter referred to as "Lemon Law"), MCLA 257.1401(a).

11. Manufacturer, is a "manufacturer" under the Lemon Law, MCLA 257.1401(b).

12. The 2003 M45 is a "motor vehicle" under the Lemon Law, MCLA 257.1401(d).

13. The 2003 M45 is a "new motor vehicle" under the Lemon Law, MCLA 257.1401(e).

14. The express warranty given by Manufacturer, covering the 2003 M45 is a "manufacturer's express warranty" under the Lemon Law, MCLA 257.1401(c).

15. The Lessor is a "new motor vehicle dealer" under the Lemon Law, MCLA 257.1401(f).

16. Plaintiff's 2003 M45 has been subject to a reasonable number of repair attempts for the aforementioned defects:

(a) Said motor vehicle has been subject to at least four repair attempts by Defendant Manufacturer, through its new motor vehicle dealers; and/or

(b) Said vehicle was out of service for 30 or more days within the time limit of the Manufacturer's express warranty and within one year from the date of delivery to Plaintiff.

17. After notifying Manufacturer of the aforementioned defects following the third repair attempt and/or 25 days in a repair facility, the Manufacturer was allowed a final repair attempt.

18. Manufacturer's attempted repair was unsuccessful as the 2003 M45 continues to manifest the aforementioned defects.

19. The aforementioned defects substantially impair the use or value of the 2003 M45 to the Plaintiff and/or prevent the 2003 M45 from conforming to the Manufacturer's express warranty.

WHEREFORE, Plaintiff prays for the following relief:

A. Replacement of the 2003 M45 with a comparable replacement motor vehicle currently in production and acceptable to Plaintiff; or

B. Manufacturer must accept return of the vehicle and refund to Plaintiff the full purchase price including options or other modifications installed or made by or for manufacturer, the amount of all charges made by or for Manufacturer, towing charges and rental costs less a reasonable allowance for Plaintiff's use of the vehicle not exceeding 10 cents per mile driven at the time of the initial report of the defect or condition or 10 percent of the purchase price, whichever is less. In addition, pursuant to MCLA 257.1403(2), the Manufacturer must pay off the balance on the retail installment contract.

C. Pursuant to MCLA 257.1407, Plaintiff is entitled to a sum equal to the aggregate amount of costs and expenses, including attorneys' fees based on actual time expended by Plaintiff's attorney in commencement and prosecution of this action.

D. For prejudgment interest.

E. For such other and further relief as may be justified in this action.

COUNT II
VIOLATION OF THE MOTOR VEHICLE SERVICE AND REPAIR ACT
MCLA 257.1301, ET SEQ.

20. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 19 as though fully restated and realleged.

21. The Lessor is a "motor vehicle repair facility" as defined by MCLA 257.1302(g)

22. The Lessor is subject to the Motor Vehicle Service And Repair Act, MCLA 257.1301, et seq.

23. The Lessor has engaged or attempted to engage in methods, acts, or practices which were unfair or deceptive under said Act and/or the rules in effect during the relevant time period herein pursuant to MCLA 257.1307, 257.1334, 157,1335, 257.1336, and 257.1337; and Michigan Administrative Rules 257.131 through 257.137 including, but not limited to:

(a) Failing to reveal material facts, the omission of which tends to mislead or deceive the Plaintiff and which facts could not reasonably be known by Plaintiff;

(b) Allowing Plaintiff to sign an acknowledgment, certificate or other writing which affirms acceptance, delivery, compliance with a requirement of law, or other performance, when the Lessor, knows or had reason to know that the statement is not true;

(c) Failing to promptly restore to the Plaintiff entitled thereto any deposit, down payment, or other payment when a contract is rescinded, canceled, or otherwise terminated in accordance with the terms of the contract or the Act;

(d) Failing upon return of the 2003 M45 to the Plaintiff to give a written statement of repairs to the Plaintiff which discloses:

(i) Repairs or services performed, including a detailed identification of all parts that were replaced and a specification as to which are new, used, rebuilt, or reconditioned; and

(ii) A certification that authorized repairs were completely proper or a detailed explanation of an inability to complete repairs properly, to be signed by the owner of the facility or by a person designated by the owner to represent the facility and showing the name of the mechanic who performed the diagnosis and the repair.

24. As a result of the Lessor's actions Plaintiff has suffered damages as set forth in the preceding Counts and is also entitled to statutory damages and attorneys' fees as provided in the Motor Vehicle Service and Repair Act, specifically MCLA 257.1336.

WHEREFORE, Plaintiff prays for a judgment against the Lessor in an amount to be determined by the trier of fact, but to exceed TWENTY FIVE THOUSAND DOLLARS (\$25,000.00), plus double damages and costs and reasonable attorneys' fees, and for such other and further relief as the Court deems appropriate.

COUNT III
VIOLATION OF THE MICHIGAN CONSUMER PROTECTION ACT
MCLA 445.901 ET SEQ; MSA 19.418(1) ET SEQ.

25. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 24 as though herein fully restated and realleged.

26. Plaintiff is a "person" within the meaning of MCLA 445.902(c); MSA 19.418(2)(c).

27. Manufacturer and Lessor are engaged in "trade or commerce" as defined in MCLA 445.902(d).

28. The Manufacturer and Lessor have engaged in unlawful, unfair, unconscionable, or deceptive methods, acts or practices, including but not limited to:

(a) The Manufacturer and Lessor represented to Plaintiff the 2003 M45 and the warranty thereof had characteristics, uses, benefits, qualities, and standards which they did not actually have.

(b) The Manufacturer and Lessor represented to Plaintiff the 2003 M45 and the warranty thereof were of a particular quality and standard and they were not.

(c) If Plaintiff allegedly waived a right, benefit, or immunity provided by law in purchasing the 2003 M45, the Manufacturer and Lessor have failed to clearly state the terms of such waiver and Plaintiff has not specifically consented to such waiver.

(d) The Manufacturer and Lessor have failed to restore an amount equal to Plaintiff's down payment and other payments made by Plaintiff on the 2003 M45.

(e) The Manufacturer and Lessor have made gross discrepancies between the oral representations to Plaintiff and written agreements covering the same transaction relative to the 2003 M45 and the Manufacturer failed to provide the promised benefits to Plaintiff with regard thereto.

(f) The Manufacturer and Lessor have made representations of fact and/or statements of fact material to said transaction such that the Plaintiff reasonably believed that the represented or suggested standard, quality, characteristics, and uses of the 2003 M45 to be other than they actually were.

(g) The Manufacturer and Lessor have made representations of fact and/or statements of fact material to such transaction such that the Plaintiff reasonably believed that the represented or suggested service to the 2003 M45 to be other than it actually was.

(h) The Manufacturer and Lessor have failed to provide the promised benefits to Plaintiff with regard to the sale of the 2003 M45 to Plaintiff.

(i) The Manufacturer and Lessor have failed to disclaim or limit the implied warranty of merchantability and fitness for use in a clear and conspicuous manner.

(j) The Manufacturer and Lessor have failed to reveal a material fact, the omission of which tends to mislead or deceive the consumer, and which fact could not reasonably be known by the consumer.

29. The Plaintiff has suffered loss and damages as a result of the aforesaid violations of the Consumer Protection Act.

WHEREFORE, Plaintiff prays this Court enter a declaratory judgment as to the violations of the Michigan Consumer Protection Act and for judgment against Manufacturer and Lessor for all damages Plaintiff has incurred, including reasonable attorneys' fees as provided by statute, together with interest, costs and expenses of this suit, and such other relief as this Court deems appropriate and equitable.

COUNT IV
BREACH OF WRITTEN WARRANTY UNDER
MAGNUSON-MOSS WARRANTY ACT

30. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 29 as though herein fully restated and realleged.

31. Plaintiff is a "consumer" as defined in the Magnuson-Moss Warranty Act (hereinafter referred to as the "Warranty Act") 15 USC 2301(3).

32. The Lessor is a "supplier" and "warrantor" as defined by the Warranty Act, 15 USC 2301(4) and (5).

33. The Manufacturer is a "supplier" and "warrantor" as defined by the Warranty Act, 15 USC 2301(4) and (5).

34. The 2003 M45 is a "consumer product" as defined in the Warranty Act, 15 USC 2301(1).

35. The 2003 M45 was manufactured, sold and purchased after July 4, 1975.

36. The express warranty given by the Manufacturer pertaining to the 2003 M45 is a "written warranty" as defined in the Warranty Act, 15 USC 2301(6).

37. The Lessor is an authorized dealership/agent of the manufacturer designated to perform repairs on vehicles under Manufacturer's automobile warranties.

38. The above-described actions (failure to repair and/or properly repair the above-mentioned defects, etc.), including failure to honor the written warranty, constitute a breach of the written warranty by the Manufacturer and Lessor actionable under the Warranty Act, 15 USC 2310(d)(1) and (2).

WHEREFORE, Plaintiff prays for judgment against Manufacturer and Lessor:

A. Declaring acceptance has been properly revoked by Plaintiff and for damages incurred in revoking acceptance;

B. For a refund of the purchase price paid by Plaintiff for the 2003 M45;

C. To cancel Plaintiff's retail installment contract and pay off the balance of the contract;

D. For consequential, incidental and actual damages;

E. For costs, interest and actual attorneys' fees; and

F. Such other relief this Court deems appropriate.

COUNT V
REVOCATION OF ACCEPTANCE

39. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 38 as though herein fully restated and realleged.

40. Plaintiff accepted the 2003 M45 without discovering the above defects due to the fact Plaintiff was reasonably induced to accept the vehicle by the difficulty of discovery of the above defects.

41. In the alternative, Plaintiff reasonably assumed, and Manufacturer and Lessor represented, that all of the aforesaid defects and/or nonconformities would be cured within a reasonable time.

42. After numerous attempts by Defendants to cure, it has become apparent the nonconformities could not be seasonably cured.

43. The nonconformities substantially impaired the value of the 2003 M45 to the Plaintiff.

44. Plaintiff had previously notified Manufacturer and Lessor of the nonconformities and Plaintiff's intent to revoke acceptance pursuant to MCLA 440.2608; MSA 19.2608 and demanded the refund of his purchase price for the 2003 M45 and out-of-pocket expenses (see copy of Plaintiff's revocation of acceptance letter attached as Exhibit C).

45. Manufacturer and Lessor have nevertheless refused to accept return of the 2003 M45 and have refused to refund any part of the sum equal to the purchase price and out-of-pocket expenses incurred by Plaintiff.

WHEREFORE, Plaintiff prays for judgment against Manufacturer and Lessor:

A. Declaring acceptance has been properly revoked by Plaintiff and for damages incurred in revoking acceptance;

B. For a refund of the purchase price paid by Plaintiff for the 2003 M45;

- C. To cancel Plaintiff's retail installment contract and pay off the balance of the contract;
- D. For consequential, incidental and actual damages;
- E. Costs, interest and actual attorneys' fees; and
- F. Such other relief this Court deems appropriate.

COUNT VI
BREACH OF IMPLIED WARRANTY UNDER
MAGNUSON-MOSS WARRANTY ACT

46. Plaintiff incorporates herein by reference each and every allegation contained in Paragraphs 1 through 45 as though herein fully stated and realleged.

47. The above-described actions on the part of the Lessor and Manufacturer constitute a breach of the implied warranties of merchantability actionable under the Warranty Act, 15 USC 2301(7), 2308, 2310(d)(1) and (2).

WHEREFORE, Plaintiff prays for judgment against Manufacturer and Lessor:

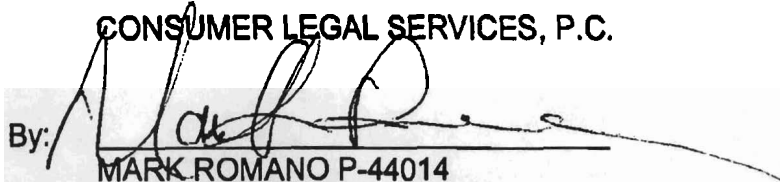
- A. Declaring acceptance has been properly revoked by Plaintiff and for damages incurred in revoking acceptance;
- B. For a refund of the purchase price paid by Plaintiff for the 2003 M45;
- C. To cancel Plaintiff's retail installment contract and pay off the balance of the contract;
- D. For consequential, incidental and actual damages;
- E. For costs, interest and actual attorneys' fees; and
- F. Such other relief this Court deems appropriate.

JURY DEMAND

Plaintiff demands trial by jury on all issues triable as such.

Respectfully submitted,

CONSUMER LEGAL SERVICES, P.C.

By: 

MARK ROMANO P-44014

CHRISTOPHER M. LOVASZ P-44472

KARL P. HEIL P-64607

Attorneys for Plaintiff

30928 Ford Road

Garden City, MI 48135

(734) 261-4700

Dated: July 17, 2006

CONSUMER LEGAL SERVICES

Lessor

SUBURBAN INFINITI INC

NAME OF LESSOR (DEALER)

24355 HOBERTY ROAD

STREET ADDRESS

248 471-2220

LESSOR TELEPHONE NUMBER

NOVI MI 48375-2124

CITY, STATE, ZIP CODE

12/31/03

LEASE DATE

5/32

ITS DEALER NUMBER

Lessee & Co-Lessee

ABEBS A ANTAR

NAME OF LESSEE

5259 MIDDLESEX

LESSEE STREET ADDRESS

N/A

LESSEE BILLING ADDRESS (IF DIFFERENT FROM ABOVE)

N/A

VEHICLE GARAGING ADDRESS (IF DIFFERENT FROM ABOVE)

N/A

NAME OF CO-LESSEE

DEARBORN MI WAYNE

CITY, STATE, COUNTY

N/A

CITY, STATE, COUNTY

N/A

CITY, STATE, COUNTY

N/A

NAME OF DRIVER (IF LESSEE IS A BUSINESS)

48126

ZIP CODE

N/A

ZIP CODE

N/A

ZIP CODE

"You" and "your" refer equally to the Lessee and Co-Lessee (if any) signing this Lease. "We," "us" and "our" refer to the Dealer, to Nissan-Infiniti LT ("NILT") and any other assignee, if this Lease is assigned. "Vehicle" refers to the Motor Vehicle described below, including attachments, equipment and accessories. You agree to lease this Vehicle from us under the terms on the front and back of this Lease. You understand that this is a Lease. You do not own this Vehicle, unless and until you exercise your option to purchase this Vehicle.

2. DESCRIPTION OF LEASED PROPERTY				
YEAR	MAKE	MODEL	BODY STYLE	VEHICLE IDENTIFICATION NUMBER (VIN)
2003	Infiniti	M45	4-Door	JNKAY41E63M002393

☒ New ☐ Used ☐ 42 ODOMETER READING ☐ 42 MILEAGE ☐ 42 COLOR/KEY CODE ☐ 42

☒ Primary Use ☐ Commercial ☐ Personal, Family or Household

3. MONTHLY PAYMENTS AND FINANCIAL DATA	
AMOUNT DUE AT LEASE SIGNING OR DELIVERY (From Section 4, itemized below) \$	OTHER CHARGES* (Not part of your monthly payment) a) Disposition Fee (if you do not purchase the Vehicle) \$ 1,000.00 b) 1,000.00 + \$ 1,000.00 c) 1,000.00 + \$ 1,000.00 d) Total = \$ 1,000.00 *In addition, you may have to pay excess wear and use and mileage, if any.
Your first monthly payment of 1,000.00 is due on 12/31/03 followed by 36 payments of 1,000.00 due on the 1st of each month, beginning on 01/01/04 . The total of your monthly payments is \$ 36,000.00 .	TOTAL OF PAYMENTS (The amount you will have paid by the end of the Lease) \$ 36,000.00

4. ITEMIZATION OF AMOUNT DUE AT LEASE SIGNING OR DELIVERY	
AMOUNT DUE AT LEASE SIGNING OR DELIVERY a) Capitalized Cost Reduction including any net trade-in allowance \$ 1,000.00 b) First Monthly Payment + \$ 1,000.00 c) Refundable Security Deposit + \$ 1,000.00 d) Title Fees + \$ 1,000.00 e) Registration Fees + \$ 1,000.00 f) Cost Reduction + \$ 1,000.00 g) Sales Tax Paid in Advance + \$ 1,000.00 h) 1,000.00 + \$ 1,000.00 i) 1,000.00 + \$ 1,000.00 j) 1,000.00 + \$ 1,000.00 k) Total = \$ 1,000.00	HOW THE AMOUNT DUE AT LEASE SIGNING OR DELIVERY WILL BE PAID I) Net Trade-In Allowance \$ 1,000.00 II) Rebates and Non-Cash Credits + \$ 1,000.00 III) Amount To Be Paid in Cash + \$ 1,000.00 IV) Total = \$ 1,000.00

5. YOUR MONTHLY PAYMENT IS DETERMINED AS SHOWN BELOW	
a) Gross Capitalized Cost. The agreed upon value of the Vehicle (\$ 36,000.00) and any items you pay over the lease term such as taxes, fees, service contracts, insurance and any outstanding prior credit or lease balance. If you want an itemization of this amount, please see Section 7. \$ 36,000.00	f) Rent Charge. The amount charged in addition to the depreciation and any amortized amounts + \$ 1,000.00
b) Capitalized Cost Reduction. The amount of any net trade-in allowance, rebate, non-cash credit or cash you pay that reduces the gross capitalized cost. \$ 1,000.00	g) Total of Base Monthly Payments. The depreciation and any amortized amounts plus the rent charge = \$ 1,000.00
	h) Lease Payments. The number of payments in your Lease + \$ 1,000.00
	i) Base Monthly Payment = \$ 1,000.00
	EXHIBIT A Monthly Sales, Use or Lease Tax + \$ 1,000.00

- c) **Adjusted Capitalized Cost.** The amount used in calculating your base monthly payment = 2,350.00
- d) **Residual Value.** The value of the Vehicle at the end of the Lease used in calculating your base monthly payment = 11,250.00
- e) **Depreciation and Any Amortized Amounts.** The amount charged for the Vehicle's decline in value through normal use and for other items paid over the lease term = 1,450.00

- k) **Monthly Luxury Tax** = 1,000.00
- l) **Total Monthly Payment** = \$ 2,350.00

5. IMPORTANT TERMS

Early Termination. You may have to pay a substantial charge if you end this Lease early. This charge may be up to several thousand dollars. The actual charge will depend upon the time you terminate. The earlier you end the Lease, the greater this charge is likely to be. See Section 13.

Excessive Wear and Use. You may be charged for excessive wear based on our standards for normal use and for mileage in excess of 12,000 miles per year at the rate of 15 cents per mile. See Section 19. ☐ If this box is checked, this mileage includes 12,000 miles over the term of the Lease purchased at 15 cents per mile, which is included in your monthly payment. There

will be no refund for unused miles, including any additional miles purchased by you.

Purchase Option at End of Lease Term. You have an option to purchase the Vehicle at the end of the lease term for \$15,000.00 and a Purchase Option Fee of **\$150.00**. See Section 14.

Other Important Terms. This Lease contains additional information on early termination, purchase options and maintenance responsibilities, warranties, late and default charges, insurance, and any security interest, if applicable.

6. ITEMIZATION OF GROSS CAPITALIZED COST

The following items you will pay over the lease term and are in your monthly payment:

- a) **Agreed upon value of the Vehicle** + 2,350.00
- b) **Up-Front Sales Tax, if applicable** + N/A
- c) **Title, License and Registration** + N/A
- d) **Acquisition Fee** + 250.00
- e) **Service Contract and/or Maintenance Contract (See Section 10)** + N/A
- f) **Credit Life and/or Disability Insurance (See Section 10)** + N/A
- g) **Outstanding Prior Credit or Lease Balance** + N/A
- h) N/A + N/A
- i) **Total Gross Capitalized Cost** = 2,350.00

7. VEHICLE WARRANTIES

This Vehicle is covered by any warranty, extended warranty, service contract or maintenance contract indicated below:

- ☒ **Standard New Vehicle Limited Warranty** provided by the manufacturer or distributor of this Vehicle
- ☐ **Mechanical Breakdown Protection (MBP), a service contract** for the repairs of certain major mechanical breakdowns of this Vehicle and related expenses
- ☐ **Maintenance Contract, a contract for regularly scheduled care and maintenance** of this Vehicle
- ☐ **Used Vehicle Limited Warranty**
- ☐ N/A

EXCEPT AS EXPRESSLY PROVIDED UNDER THIS LEASE, WE OFFER NO EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO THIS VEHICLE. IN PARTICULAR, WE MAKE NO IMPLIED WARRANTY OF MERCHANTABILITY AND THERE IS NO WARRANTY THAT THIS VEHICLE WILL BE FIT FOR A PARTICULAR PURPOSE.

8. ESTIMATED FEES AND TAXES

The estimated total amount you will pay for official and license fees, registration, title and taxes, including personal property taxes, over the term of your Lease, whether included with your monthly payments or assessed otherwise is \$2,350.00. The actual total of fees and taxes may be higher or lower depending on the tax rates in effect or the value of the leased property at the time a fee or tax is assessed.

9. OPTIONAL INSURANCE AND WARRANTIES

These coverages are not required to enter into this Lease and will not be provided unless you sign below. If insurance and/or warranties are purchased by you, the coverages are shown in a notice given to you on this date and are for the term of the Lease. (Please see below.) These coverages may not be available in some states.

Credit Life Insurance

N/A INSURER N/A INITIAL COVERAGE AMOUNT
N/A INSURED N/A PREMIUM
N/A LESSOR INITIALS N/A CO-LESSOR INITIALS

Credit Disability Insurance

N/A INSURER N/A MONTHLY COVERAGE AMOUNT
N/A INSURED N/A PREMIUM
N/A LESSOR INITIALS N/A CO-LESSOR INITIALS

Mechanical Breakdown Protection

(Covers parts of Vehicle up to sooner of 36 months or 50,000 miles).

N/A PROVIDER N/A CHARGE
N/A LESSOR INITIALS N/A CO-LESSOR INITIALS

Maintenance Contract

N/A PROVIDER N/A CHARGE
N/A LESSOR INITIALS N/A CO-LESSOR INITIALS

Total Premiums/Charges

\$ N/A



Suburban Infiniti

24355 Haggerty Road
Novi, MI 48376

Phone: 248-471-2220

Fax: 248-471-0610

State Reg. F-142080

WORK ORDER - ESTIMATE

Customer Copy

Page 1
Continued on next page

Work Order No.
83181

MR ABESS ANTAR 5259 MIDDLESEX ST DEARBORN MI 481266019 P.O.#:313 304 3582								Have a Safe and Happy Holiday Season			
Make	Model	Year	Engine	Trans	Color	Trim	Vin	Vehicle No.	IN State	Days	Stock No.
IN	M45	03	30,308	YDM841	MI	Ivory	G	JNKAY41E83M	002393	12/31/03	2766
Cont. No.	Date			Day Phone No.			Extension	Faxing Phone No.		Extension	
ANTA02	ANTAR ABESS			313-304-3582				313-386-0969			
Service Consultant				Lobby Phone		Labor charges and parts cost are included in the estimate. If factory equipment used, labor time for such work will be charged and materials will be charged at the time of sale from the dealer's inventory.					
LJ PARKER											
Tag	Make	Model	Engine No.	Color	Trans	Days	Week	Estimated Date	Other Date		
194	No	Yes	85699	3/10/06	3/10/08	17:30					
01 CUST STATES FUEL GAGE IS NOT WORKING PROPERLY, JUMPS FROM 1/4 TANK TO FULL TANK. (WORKS ERRATIC) Misc-Body Electrical-00001 Tech Est-Time FW Est-Amt ***** Factory 02 CUS STATES DRIVERS REAR DOOR WILL NOT OPEN WHEN USING REMOTE Misc-Body Electrical-00001 Tech Est-Time FW Est-Amt ***** Factory 03 CUST STATES THERE IS A SQUEALING NOISE FROM ENG AREA WHEN VEH IS STARED COLD (POSS BELTS) Misc-Engine Mechanical-A0001 Tech Est-Time C No Charge Customer Est-Amt 04 CUST DECLINED 30K MAINT SERVICE NOTE: REAR BUMPER DAMAGED DECLINED MAINTENANCE WORK-DECLI Tech Est-Time CIM No Charge Customer Est-Amt 05 CUST STATES ON HARD ACCELERATION. THE GAS PEDAL GETS STUCK (HAS HAPPEN 2 TIMES) Misc-Fuel System-C0001 Tech Est-Time FW Est-Amt ***** Factory 06 CUST STATES ON HARD ACCELERATION. THERE IS A WHINNING TYPE NOISE FROM ENG AREA Misc-Engine Mechanical-A0001 Tech Est-Time FW Est-Amt ***** Factory 07 CUST REQUEST LUBE, OIL AND FILTER SERVICE OIL&FILTER SERVICE \$43.65-T1234 Tech Est-Time .3 CIM Est-Amt 47.33 Customer											
Original Estimate	I acknowledge notice and oral approval of an increase in the original estimated price.										
\$	X										
Revised Estimate	Date	Time	Person Contacted			☐ In Person ☐ By Phone		# Called			
\$											
Revised Estimate	Date	Time	Person Contacted			☐ In Person ☐ By Phone		# Called			
\$											
Loan Car Vehicle Agreement: I have read and agree to be bound by the terms and conditions on the attached Infiniti Loan Car Vehicle Agreement. I acknowledge that regardless of fault, I am responsible for any loss or damage to the loan car vehicle resulting from any cause, and that my car insurance company shall be primary. I further certify that I am 21 years of age or older. Additionally, by the execution hereof, I acknowledge that my insurance carrier shall also be primarily responsible under the terms of my car insurance policy for injury and/or damage to third parties, and I shall and do hereby indemnify IFS and the dealership from any and all third party liability for injury and/or damage.						Authorization: I hereby authorize the repair work to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.					
CUSTOMER SIGNATURE x						CUSTOMER SIGNATURE x					

WORK ORDER - ESTIMATE

Customer Copy
Page 2 Last Page

Suburban Infiniti
24355 Haggerty Road
Novi, MI 48375
Phone: 248-471-2220
Fax: 248-471-0610
State Reg. P-142060

Work Order No.
83161

MR ABESS ANTAR 5259 MIDDLESEX ST DEARBORN MI 481265019 P.O.#:313 304 3582						Have a Safe and Happy Holiday Season					
Make	Model	Year	Distance	License No.	State	Color	Trim	Vehicle No.	In-Person	Shop No.	
IN	M45	03	30,306	YDM641	MI			JNKAY41E63M 002393			
Name			Contact			Day Phone No.			Evening Phone No.		
ANTAR ABESS			313-304-3582			313-386-0989					
Signature						Technician					
LJ PARKER											

08 CUST STATES L/R DOOR, BLK MOLDING COMING LOOSE AT EDGE. (SEE LJ IF NECC)

Misc-Body-10001

Tech Est-Time

FW Est-Amt ***** Factory

```

*****
* Totals: CovCd Description Est-Time Est-Amt *
* C Customer Pay No Charge *
* CIM CUSTOMER PAY INFINITI MAINT .3 47.33 *
* Total: .3 47.33 Customer *
* FW Factory Warranty ***** Factory *
*****
    
```

Original Estimate	I acknowledge notice and oral approval of an increase in the original estimated price.				
\$	X				
Revised Estimate	Date	Time	Person Contacted	☐ In Person ☐ By Phone	# Called
\$					
Revised Estimate	Date	Time	Person Contacted	☐ In Person ☐ By Phone	# Called
\$					
Loan Car Vehicle Agreement: I have read and agree to be bound by the terms and conditions on the attached Infiniti Loan Car Vehicle Agreement. I acknowledge that regardless of fault, I am responsible for any loss or damage to the loan car vehicle resulting from any cause, and that my car insurance company shall be primary. I further certify that I am 21 years of age or older. Additionally, by the execution hereof, I acknowledge that my insurance carrier shall also be primarily responsible under the terms of my car insurance policy for injury and/or damage to third parties, and I shall and do hereby indemnify IFB and the dealership from any and all third party liability for injury and/or damage.			Authorization: I hereby authorize the repair work to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.		
CUSTOMER SIGNATURE x			CUSTOMER SIGNATURE x		

Suburban Infiniti
24355 Haggerty Road
Novi, MI 48375
Phone: 248-471-2220
Fax: 248-471-0610

State Reg. F-142080

WORK ORDER / ESTIMATE

Customer Copy
Page 1 Last Page

Work Order No.
84581

Customer Information										*** Think Spring ***	
Make	Model	Year	Odometer	License No.	State	Color	Trim	Vehicle No.	In Serv. Date	Stock No.	
IN	M45	03	31,509			Gray	G	JNKAY41E63M	12/31/03	2766	
Cust. No.		Contact		Day Phone No.		Extension		Evening Phone No.		Extension	
ANTA02				999-999-9999				999-999-9999			
Service Consultant				Labor Rate		Labor charges are based upon: 1. our experience; 2. factory guidelines; and 3. actual time for your work. Our labor charges may therefore be more or less than the actual time worked and the factory suggested guidelines.					
CHRIS LANGE											
Tag	Wait	Wash	Estimate No.	Open Date	Promise Date	Time	Work Completed Date		Close Date		
951	No	Yes	87184	5/03/06	5/03/06	17:30					
01 NOTE: PAINT ON REAR BUMPER PEELING OFF Tech Est-Time Est-Amt MISC AUTO REPAIR-MISC C No Charge Customer											
(02) CUST STATES VEH RAN OUT OF GAS. RANGE WAS SHOWING 118 MILES TO EMPTY & GAGE WAS ABOVE 1/2 FULL. *GAGE IS INACCURATE* Tech Est-Time Est-Amt Misc-Body Electrical-00001 FW ***** Factory											
03 CUST STATES VEH WAS LAST FILLED UP ON SUNDAY. (NOW GAGE IS JUST ABOVE E) Tech Est-Time Est-Amt Misc-Body Electrical-00001 C No Charge Customer											
04 CUST STATES DRIVER REAR DOOR. W/OPENING W/REMOTE OR W/LOCK DOOR GETS STUCK WHEN OPENING. Tech Est-Time Est-Amt Misc-Body-10001 FW ***** Factory											
***** * Totals: CovCd Description Est-Time Est-Amt * * C Customer Pay No Charge Customer * * FW Factory Warranty ***** Factory * *****											
Original Estimate I acknowledge notice and oral approval of an increase in the original estimated price.											
Revised Estimate X											
Revised Estimate Date Time Person Contacted ☐ In Person ☐ By Phone # Called											
Revised Estimate Date Time Person Contacted ☐ In Person ☐ By Phone # Called											
Loan Car Vehicle Agreement: I have read and agree to be bound by the terms and conditions on the attached Infiniti Loan Car Vehicle Agreement. I acknowledge that regardless of fault, I am responsible for any loss or damage to the loan car vehicle resulting from any cause, and that my car insurance company shall be primary. I further certify that I am 21 years of age or older. Additionally, by the execution hereof, I acknowledge that my insurance carrier shall also be primarily responsible under the terms of my car insurance policy for injury and/or damage to third parties, and I shall and do hereby indemnify IFS and the dealership from any and all third party liability for injury and/or damage.						Authorization: I hereby authorize the repair work to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.					
CUSTOMER SIGNATURE x						CUSTOMER SIGNATURE x					

Suburban Infiniti
PO Box 8065
24355 Haggerty Road, Novi, MI 48376-8065
Phone: 248-471-2220
Fax: 248-471-0810

State Reg. F-142080

INVOICE CUSTOMER COPY

This form is an itemized list of repairs and is part of the original Repair Order. This Repair Order Continuation is subject to all of the terms and conditions of the original Repair Order.

Page 1 Last Page

Work Order No.
85781

Customer Information				Thank you for servicing your vehicle at Suburban Infiniti. We trust our efforts have earned your Complete Satisfaction! please call Kristy Paddison @ 248-427-4726 Customer Relations Specialist			
DEARBORN MI							
Make	Model	Year	Odometer	License No.	Color	Trim	Vehicle No.
IN	M45	03	33,282		vor	G	JNKAY41E63M
In Serv. Date	Stock No.						
12/31/03	2766						
Est. No.	Contact		Day Phone No.		Extension		Evening Phone No.
ANTA02			999-999-9999				999-999-9999
Name				Last Name			
CHRIS LANGE							
Tag	Wash	Wash	Estimate No.	Open Date	Repair Date	Time	Work Completed Date
284	No	Yes		6/20/06	6/20/06	17:30	6/20/06

01 CUSTOMER STATE THAT THE FUEL GAUGE IS ALWAYS HIS READING READS ALL OVER THE PLACE. INSTALL SOP PARTS ORDERED COMBO METER ON PREV. VISIT WITH MILEAGE 31511. REPLACED COMBO METER ASSEMBLY. SEE NOTE BELOW

Misc-Fuel System-C0001

Add-On? Tech
 No VINCE

Labor ***** Factory

Parts

METER ASSY-COMBINED,-24810-CR902

ASR Qty

Each

Parts ***** Factory

02 CUSTOMER STATES THAT THE PASS FRONT WINDOW WOULD NOT ROLL DOWN THIS MORNING. PLEASE CHECK AND ADVISE UNABLE TO DUPLICATE

Misc-Engine Electrical-E0001

Add-On? Tech
 No VINCE

Labor ***** Factory

03 CUSTOMER STATES THAT THE DRIVERS REAR DOOR WILL INTERMITTANTLY NOT UNLOCK WHEN USING THE REMOTE. UNABLE TO DUPLICATE

MISC AUTO REPAIR-MISC

Add-On? Tech
 No VINCE

Labor ***** Factory

04 RECOMMENDED 30000 MILE SERVICE, CUSTOMER DECLINED DECLINED

DECLINED MAINTENANCE WORK-DECLI

Add-On? Tech
 No VINCE

Labor No Charge Customer

Expenses

SHOP SUPPLIES & HAZARDOUS WASTE REMOVAL-SHO

Expense No Charge Customer

NOTE: COMBO METER ORDERED WITH MILEAGE OF 31511 (PART WENT ON BACKORDER AND CUSTOMER PICKED UP VEHICLE). CUSTOMER RETURNED ON 6/20/06 WITH 33282. DIFFERENCE OF 1771

 * Totals Amount
 * Total : No Charge Customer *

Page 1 Last Page



Original Estimate	Total Revised Estimate	and parts listed	furnished in compliance with MI Auto Repair Act (P.A. 300). Repairs properly completed and checked by:
\$	\$	SIGNATURE x	
I acknowledge notice and oral approval of an increase in the original estimated price.		Authorization: I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, ways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.	
SIGNATURE x		CUSTOMER SIGNATURE: x	

Suburban Infiniti
PO Box 8085
24355 Haggerty Road, Novi, MI 48376-8085
Phone: 248-471-2220
Fax: 248-471-0610

State Reg. F-142080

INVOICE CUSTOMER COPY

This form is an itemized list of repairs and is part of the original Repair Order. This Repair Order Continuation is subject to all of the terms and conditions of the original Repair Order.

Page 1 Continued on next page

Work Order No.
85918

Customer Information				Thank you for servicing your vehicle at Suburban Infiniti. We trust our efforts have earned your Complete Satisfaction! please call Kristy Peddison @ 248-427-4726 Customer Relations Specialist			
DEARBORN MI							
Make	Model	Year	Odometer	License No.	Color	Trim	Vehicle No.
IN	M45	03	31,738		Ivor	G	JNKAY41E63M
Invoice Date	12/31/03						
Stock No.	2766						
Cust. No.	ANTA02			Phone No.	999-999-9999		
Service Consultant	LJ PARKER			Phone No.	999-999-9999		
Tag	Wash	Wash	Estimate No.	Open Date	Promise Date	Time	Work Completed Date
372	No	Yes		6/26/06	6/26/06	17:30	6/28/06

01 NOTE: SCUFFS ON L/R 1/4 PNL, L/FRT WHEEL SCUFFED, PAINT ON REAR BUMPER COMING OFF & GREASE MARKS ON ROOF R/SIDE

MISC AUTO REPAIR-MISC Add-On? No Tech VINCE Labor No Charge Customer
 Expenses SHOP SUPPLIES & HAZARDOUS WASTE REMOVAL-SHO Expense No Charge Customer

02 CUST STATES BATTERY LIGHT CAME ON WHEN DRIVING RELATED TO LINE #4

Misc-Body Electrical-00001 Add-On? No Tech VINCE Labor ***** Factory

03 CUST STATES BRAKE LIGHT CAME ON W/DRIVING RELATED TO LINE #4

Misc-Brakes-M0001 Add-On? No Tech VINCE Labor No Charge Customer
 Expenses SHOP SUPPLIES & HAZARDOUS WASTE REMOVAL-SHO Expense No Charge Customer

04 CUST STATES HORN IS INOP HORN FUSE BLOWN, FOUND HORNS SHORTED, NECC TO REPL HI & LOW HORN

Misc-Body Electrical-00001 Add-On? No Tech STEVE Labor ***** Factory
 Parts HORN ASSY - ELECTRIC-25610-CR900 Qty 1 Each Parts ***** Factory
 mJ2683 HORN ASSY - ELECTRIC-25620-CR900 1 ***** Factory
 mJ2683 Expenses FREIGHT FREIGHT-FRE Expense ***** Factory

Page 1 Continued on next page

Original Estimate	Total Revised Estimate	Repairs and parts listed were furnished in compliance with Mi Auto Repair Act (P.A. 300). Repairs properly completed and checked by:
		SIGNATURE x
I acknowledge notice and oral approval of an increase in the original estimated price.		Authorization: I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.
SIGNATURE x		CUSTOMER SIGNATURE: x

Suburban Infiniti

PO Box 8065

24355 Haggerty Road, Novi, MI 48376-8065

Phone: 248-471-2220

Fax: 248-471-0810

State Reg. F-142080

INVOICE - CUSTOMER COPY

This form is an itemized list of repairs and is part of the original Repair Order. This Repair Order Continuation is subject to all of the terms and conditions of the original Repair Order.

Page 2 Last Page

Work Order No.
85918

Customer Information				Thank you for servicing your vehicle at Suburban Infiniti. We trust our efforts have earned your Complete Satisfaction! please call Kristy Paddison @ 248-427-4726 Customer Relations Specialist						
DEARBORN MI										
Make	Model	Year	Engine	License No.	State	Color	Trim	Vehicle No.	In-Serv. Date	Stock No.
IN	M45	03	31,738	YDM641	MI			JNKAY41E83M		
Cust. No.		Contract		Day Phone No.		Extension		Evening Phone No.		Extension
				999-999-9999				999-999-9999		
Service Consultant				Labor Rate		Labor charges are based upon the amount of time spent on the vehicle. Factory glass and other parts are charged at the actual cost. Labor rates are subject to change without notice.				
LJ PARKER										

05 CUST STATES VOLUME CONTROL ON STEERING WHEEL IS INOP
RELATED TO LINE #4

Misc-Body Electrical-00001 Add-On? No Tech VINCE Labor ***** Factory

06 CUST STATES PASS FRT WINDOW WILL NOT WORK AT TIMES. CUST HAS
TO HIT DOOR PANEL IN ORDER TO GET WINDOW WORKING
COULD NOT VERIFY AT THIS TIME

Misc-Body Electrical-00001 Add-On? No Tech VINCE Labor ***** Factory

07 CUST STATES FUEL GAGE IS STILL NOT WORKING PROPERLY (CK
HISTORY) --VINCE--
SEE TECH NOTES FUEL GAGE IS WORKING PROPERLY AT THIS
TIME

Misc-Body Electrical-00001 Add-On? No Tech VINCE Labor ***** Factory

MILES OUT 31,740
CUST STATES FUEL GAUGE STILL NOT WORKING.
UNABLE TO VERIFY - INSPECT QUANTITY OF FUEL IN TANK-1/4 TANK
GAUGE READING 1/4 TANK OF FUEL. SENDER READING 48.8 @ SENDER
& GAUGE WORKING AS DESIGN AT THIS TIME
FULL-5.1
1/2-33.2
E-80.8

AT TERMINALS 5&6 @ CONNECTOR B51
AT TERMINALS 30&31 @ CONNECTOR H41

TANK CAPACITY IS 21-1/8 US GAL.
*****4.5 GAL. IN CAR NOW*****

* Totals Amount *
* Total.....: No Charge Customer *

Page 2 Last Page

Original Estimate	Total Revised Estimate	Repairs and parts listed were furnished in compliance with MI Auto Repair Act (P.A. 300). Repairs properly completed and checked by:
*	*	SIGNATURE x
I acknowledge notice and oral approval of an increase in the original estimated price.		Authorization: I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.
SIGNATURE x		CUSTOMER SIGNATURE: x

**CONSUMERSM
LEGAL
SERVICES, P.C.**
ATTORNEYS AND COUNSELORS
www.LemonAuto.com

30928 FORD ROAD
GARDEN CITY, MI 48135
(734) 261-4700
FAX: (734) 261-4737

RONALD J. BOLZ
CHRISTOPHER M. LOVASZ
STEVEN S. TOTH
MARK P. ROMANO
STEVEN G. STANCROFF
CHRISTOPHER A. WINKLER
KARL P. HEIL

July 17, 2006

David T. Fischer
1795 Mapelawn
Troy, MI 48084

RE: **2003 Infiniti M45**
VIN: JNKAY41E63M [REDACTED]

Dear Mr. Fischer:

Please be advised that I represent [REDACTED] regarding the above-referenced vehicle leased from Suburban Infiniti, Inc. on or about December 31, 2003. Mr. [REDACTED], pursuant to the Michigan Uniform Commercial Code, which covers breach of express and implied warranties, revocation of acceptance and other rights and remedies, the Michigan New Motor Vehicle Warranties Act (commonly referred to as the "Lemon Law"), the Michigan Consumer Protection Act, the Federal Magnuson-Moss Warranty Act and other rights and remedies, does hereby revoke acceptance of the 2003 M45 and is prepared to file suit to effect revocation of acceptance, cancellation of the lease, return of the vehicle, and payment to him of all monies expended, putting him back in the position he was prior to the contract.

Mr. [REDACTED] intends to hold Suburban Infiniti, Inc. and Nissan Motor Corporation in U.S.A. liable for all other foreseeable damages due to the nonconforming vehicle, including actual attorneys' fees incurred with enforcing his rights pursuant to the following: M.C.L.A. 445.911 Sec. 11(b)(2), 15 USC 2310(d)(2), M.C.L.A. 257.1407(2), M.C.L.A. 440.2715(1) Cady v. Dick Loeher's, 100 Mich App 543; 299 NW2d 69 (1980), MCLA 600.2919a.

EXHIBIT C

David T. Fischer
July 17, 2006
Page Two

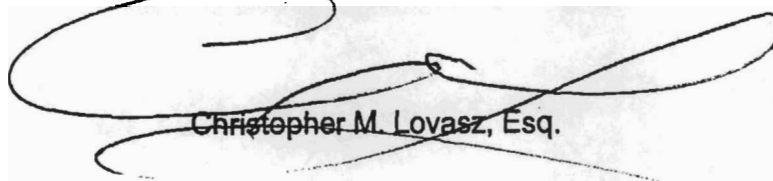
Since the date Mr. [REDACTED] took delivery, the vehicle has been in for repairs on at least four (4) different occasions.

Please be advised that we are asserting an attorney's lien on any and all proceeds in this matter. All further communications with Mr. [REDACTED] must be directed through my office.

Thank you for your anticipated cooperation.

Very truly yours,

CONSUMER LEGAL SERVICES, P.C.



Christopher M. Lovasz, Esq.

CML/jmc

CC: [REDACTED]



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0804572

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-01-09	2007-01-09		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident GAS GAUGE DOES NOT READ ACCURATELY						
Code-TSS1 / Name 118/Z - NICK FLAMINI			Name-Caller [REDACTED]			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E33M [REDACTED]	C03 F15 G01 L60 P01 T01 W01		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	87,380	98013	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-28844	AT5	KY0				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-07-25	2002-10-11	USA			
Code	Region	Name	City	State		
Dlr Retail	70430	72	GLENN INFINITI	LEXINGTON	KY	
Dlr Service	70234	72	INFINITI OF NASHVILLE	FRANKLIN	TN	Phone 615-771-7171-0000
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2007-01-09		N - 2007-01-09	N - 2007-01-09			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-GAS GAUGE WILL NOT READ CORRECTLY SHOWS 3/8 OF A TANK OF GAS AND IT IS RUNNING OUT OF GAS						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1						
-TECH HAS FOUND A SHORT TO GROUND ON BOTH FUEL SENDING UNIT WIRES WITH THE UNIFIED METER AND FUEL LEVEL SENSOR DISCONNECTED						
-TECH HAS REPLACED SENDING UNIT WITH NO CHANGE						
-TECH CALLING FOR ASSISTANCE						
** TSS RECOMMENDATION/RESULT:						
-EVALUATE COMBINATION METER AS POSSIBLE CAUSE OF INCIDENT						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0805334

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-01-16	2007-01-16		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE ERRATTIC AT TIMES						
Code-TSS1 / Name 101/Z - ALLEN WENDELL			Name-Caller			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41EX3M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	35,179	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-36217	AT5	KH3		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01		
Tochigi	2002-11-26	2003-11-03	USA	V95		
				W01		
Code	Region	Name	City	State		
Dlr Retail 70247	72	TAYLOR INFINITI	AUGUSTA	GA		
Dlr Service 70247	72	TAYLOR INFINITI	AUGUSTA	GA	Phone 706-860-1000-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2007-01-16		N - 2007-01-16	N - 2007-01-16			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-FUEL GAUGE ERRATIC.						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS _2 DAYS DOWN 3						
-TECH HAS SEEN THE GAUGE FLUCTUATE AND NOTES THERE WAS A DTC BUT THE DTC WAS NOT REMEMBERED.						
-TECH HAS REPLACED THE FUEL LEVEL SENDING UNIT BUT THE CONCERN RETURNED.						
** TSS RECOMMENDATION/RESULT:						
-ADVISED THE TECH TO EVALUATE THE WIRING FROM THE SENDING UNIT TO THE GAUGE UNIT ASSEMBLY AND IF THE WIRING IS GOOD THE METER ASSEMBLY WOULD BE SUSPECT.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0807218

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-01-24	2007-01-24		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident MILP0462 FUEL LEVEL SEN/CIR LOW						
Code-TSS1 / Name 100IZ - RYAN SMITH			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E13M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	72,847	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45		
VK45-29035	AT5	KY0		L60		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P02		
Tochigi	2002-07-31	2002-10-09	USA	U01		
				W01		
Code	Region	Name	City	State		
Dlr Retail 70500	72	INFINITI OF HILTON HEAD	HARDEEVILLE	SC		
Dlr Service 24014	34	MOULTRIE NISSAN INC	ALBERTVILLE	AL	Phone 256-878-4390-0000	
Code-Component				Code-Symptom		
EC - EMISSIONS CONTROL				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2007-01-24		N - 2007-01-24	N - 2007-01-24	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-MIL ON						
-FUEL GAUGE FULL						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN _1						
-MIL P0462 FUEL LEVEL SEN/CIR LOW						
-FUEL GAUGE STUCK ON FULL WITH KEY ON						
-DISCONNECTED FUEL LEVEL SENDER, FUEL GAUGE RETURNS TO FULL						
-0V AVAILABLE AT SENDER						
-CALLING FOR ASSISTANCE						
** TSS RECOMMENDATION/RESULT:						
-CHECK FOR SHORTS IN CIRCUIT						
-CHECK COMBINATION METER						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0807717

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-01-29	2007-01-29		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE P0462 FUEL LEVEL SEN/CIR						
Code-TSS1 / Name 101/Z - ALLEN WENDELL			Name-Caller CLATON KRUZNGA			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E13M006531	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	41,120	98013	4DS	L60		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		M95		
VK45-44097	AT5	EY0				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2003-02-21	2003-06-27	USA			
Code	Region	Name	City	State		
Dlr Retail 72321	92	MY INFINITI	MONTEREY	CA		
Dlr Service 70075	92	BOB MOORE INFINITI, INC.	OKLAHOMA CITY	OK	Phone	405-748-8000-0000
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2007-01-29		N - 2007-01-29	N - 2007-01-29			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-MIL ON.						
-FUEL GAUGE FLUCTUATES.						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED N REPAIR ATTEMPTS 1_ DAYS DOWN 4						
-FOUND THE DTC P0462 FUEL LEVEL SEN/CIR LOW						
-CANNOT DUPLICATE LOOKING FOR POSSIBILITIES.						
-TECH PERFORMED THE GAUGE DIAGNOSIS AND IT LEADS NO WHERE						
** TSS RECOMMENDATION/RESULT:						
-ADVISED THE TECH TO EVALUATE THE UNIFIED METER ASSEMBLY FOR POSSIBLE CONCERNS.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0812153

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-02-21	2007-02-21		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL TANK DIFFICULT TO FILL						
Code-TSS1 / Name 101/Z - ALLEN WENDELL			Name-Caller			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E33M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	44,070	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-31644	AT5	KY0		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P02		
Tochigi	2002-09-16	2003-09-21	USA	R92		
				W01		
Code	Region	Name	City	State		
Dlr Retail 71107	92	CERRITOS INFINITI	CERRITOS	CA		
Dlr Service 70317	92	METRO INFINITI	MONROVIA	CA	Phone 626-303-1000-0000	
Code-Component				Code-Symptom		
FEW - FUEL TANK				5X - DIFFICULT TO FILL FUEL TANK		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
07 - 2007-02-21		N - 2007-02-21	N - 2007-02-21			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-THE FUEL TANK IS DIFFICULT TO FILL						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED N REPAIR ATTEMPTS _1 DAYS DOWN 1						
-HAS DUPLICATED LOOKING FOR POSSIBILITIES.						
** TSS RECOMMENDATION/RESULT:						
-ADVISED THE TECH TO EVALUATE THE EVAP CANISTER, VENT SOLENOID,						
FILL NECK AND THE FILL LIMIT VALVE (WHICH IN MANY CASES IS PART OF THE						
TANK) FOR POSSIBLE CONCERNS.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0812333

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-02-22	2007-02-22		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE 1/2, LEVEL IS LOWER						
Code-TSS1 / Name 142IZ - NORM AMMERMAN			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41EX3M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	40,127	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-34818	AT5	AY2		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P02		
Tochigi	2002-11-07	2004-06-28	USA	T01		
Code	Region	Name	City	State		
Dlr Retail	70243	72 BILL DODGE INFINITI	WESTBROOK	ME		
Dlr Service	70075	92 BOB MOORE INFINITI, INC.	OKLAHOMA CITY	OK	Phone 405-748-8000-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2007-02-22		N - 2007-02-22	N - 2007-02-22			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- FUEL TANK IS EMPTY. SHOWS 1/2 TANK.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1						
- THE FUEL TANK IS MUCH LOWER THAN THE GAUGE'S HALF FULL READING.						
- FUEL LEVEL SENSOR COMPONENT CHECK SAYS THERE SHOULD BE BATTERY VOLTAGE AT PIN #5.						
- PIN #119 AT THE ECM STATES ELSEWHERE IT SHOULD BE 5V.						
- REGISTERING BATTERY VOLTAGE.						
- ASKING WHICH IS RIGHT.						
** TSS RECOMMENDATION/RESULT:						
- COMPARE TO A KNOWN GOOD VEHICLE.						
- OR, REPLACE THE COMBO METER, RE-CHECK.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0816196

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2007-03-15	2007-03-15		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GUAGE READING INACCURATE							
Code-TSS1 / Name 115/Z - FRANK GIBFORD				Name-Caller			
Code-TSS2 / Name 0/				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E83M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	65,644	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60			
VK45-34744	AT5	WV2		M95			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01			
Tochigi	2002-11-04	2002-12-31	USA				
Code	Region	Name	City	State			
Dlr Retail 72100	92	INFINITI OF THOUSAND OAKS	WESTLAKE VILLAGE	CA			
Dlr Service 71268	72	INFINITI OF MELBOURNE	MELBOURNE	FL	Phone 321-728-8880-0000		
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2007-03-15		N - 2007-03-15	N - 2007-03-15				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N		
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- RAN OUT OF GAS WITH 1/4 TANK SHOWING ON GUAGE.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1							
- PERFORMED UNIFIED METER SELF DIAGNOSIS AND FAILED FUEL LEVEL GUAGE.							
** TSS RECOMMENDATION/RESULT:							
- REPLACE UNIFIED METER ASSEMBLY.							
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)							
M							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0816335

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-03-16	2007-03-16		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE STUCK ON 3-4 FULL						
Code-TSS1 / Name 134IZ - ED KITTS			Name-Caller [REDACTED]			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E33M [REDACTED]	C03 F15 G01 K45 L60 M95 P01 T01 U01 V95 W01		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	85,727	98013	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-39820	AT5	KY0				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-12-27	2003-04-15	USA			
Code	Region	Name	City	State		
Dlr Retail	70016	72	COMPETITION INFINITI	SAINT JAMES	NY	
Dlr Service	72020	72	PARK AVE. INFINITI, INC.	ENGLEWOOD	NJ	Phone 201-568-1200-0000
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2007-03-16		N - 2007-03-16	N - 2007-03-16			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- FUEL GAUGE STUCK ON 3/4 FULL.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN 1						
- TECH REPORTS FUEL GAUGE STUCK ON 3/4 FULL						
- SENDING UNIT REPLACED APPROX. 1 WEEK AGO AND IT IS READING CORRECT.						
- TECH WANTED DATA SEARCH ON INCIDENT.						
** TSS RECOMMENDATION/RESULT:						
- TSS FOUND SIMILAR INCIDENTS AND THE COMBO METER WAS REPLACED TO RESOLVE INCIDENT.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0819349

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2007-04-03	2007-04-03		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GUAGE 1/4 TANK, OUT OF FUEL							
Code-TSS1 / Name 185IZ * TED POWELL				Name-Caller			
Code-TSS2 / Name 0/				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E63M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	42,273	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		J01			
VK45-28670	AT5	QX1		L60			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95			
Tochigi	2002-07-25	2003-09-26	USA	T01			
				W01			
Code	Region	Name	City	State			
Dlr Retail	71028	72	INFINITI OF WILLOW GROVE	WILLOW GROVE	PA		
Dlr Service	71248	72	PASSPORT INFINITI/ALEXAND	ALEXANDRIA	VA	Phone	703-461-1500-0000
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2007-04-03		N - 2007-04-03	N - 2007-04-03				
Code-Reason For Call B - REASONABLE REQUEST FOR DATABASE SEARCH						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
-VEHICLE RAN OUT OF FUEL,GUAGE READ 1/4 TANK							
** DEALER ACTION/OBSERVATION:							
** VERIFIED N REPAIR ATTEMPTS 1_ DAYS DOWN 1							
-CALLING FOR KNOWN ISSUES.							
** TSS RECOMMENDATION/RESULT:							
-DATA SEARCH SHOWS COMBO METER CAUSING LIKE ISSUES.							
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)							
M							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0821324

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-04-13	2007-04-13		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE WILL NOT READ EMPTY						
Code-TSS1 / Name 101Z - ALLEN WENDELL			Name-Caller			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41EX3M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	72,725	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		J01		
VK45-30175	AT5	KY0		L60		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95		
Tochigi	2002-08-09	2003-03-13	USA	T01		
Code	Region	Name	City	State		
Dlr Retail 71068	92	PLAZA INFINITI	CREVE COEUR	MO		
Dlr Service 3526	24	AUTOCENTERS NISSAN, INC.	WOOD RIVER	IL	Phone 618-463-1000-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2007-04-13		N - 2007-04-13	N - 2007-04-13			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-FUEL GAUGE WILL NOT RED EMPTY STOPS AT 1/4 OF A TANK.						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN 4						
-THE FUEL GAUGE WILL NOT READ EMPTY.						
-THE GAUGE STOPS AT 1/4 OF A TANK.						
-IF THE SENDING UNIT IS DISCONNECTED IT WILL READ EMPTY THOUGH.						
-THE SENDING UNIT WAS REPLACED BUT THE CONCERN STILL OCCURS.						
-THE OHMS OF THE SENDING UNIT ARE 89 AT EMPTY AND 4.5 AT FULL.						
-LOOKING FOR POSSIBILITIES.						
** TSS RECOMMENDATION/RESULT:						
-ADVISED TO EVALUATE THE TERMINALS 30 AND 31 AT THE UNIFIED METER.						
-ADVISED IF THE RESISTANCE OF THE SENDER IS THE SAME AT THE METER THE						
METER WOULD BE SUSPECT IF NOT THERE WOULD BE A WIRING CONCERN.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0832408

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2007-06-14	2007-06-14		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GAUGE WILL NOT GO TO EMPTY							
Code-TSS1 / Name 101/Z - ALLEN WENDELL				Name-Caller			
Code-TSS2 / Name 0/				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E93M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	51,398	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60			
VK45-31882	AT5	QX1		M95			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01			
Tochigi	2002-09-20	2003-08-24	USA	R92			
				V95			
				W01			
Code	Region	Name	City	State			
Dlr Retail	72083	92	INFINITI OF PEORIA	PEORIA	AZ		
Dlr Service	71107	92	CERRITOS INFINITI	CERRITOS	CA	Phone 562-402-7855-0000	
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2007-06-14		N - 2007-06-14	N - 2007-06-14				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N		
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
-THE FUEL TANK WILL NOT SHOWS FUEL WHEN THE TANK IS EMPTY.							
.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN 1							
-THE TECH HAS FOUND THE FUEL GAUGE IS AT 1/2 BUT THE VEHICLE RUNS AND DOES NOT SEEM TO HAVE AN ISSUE NOW.							
** TSS RECOMMENDATION/RESULT:							
-ADVISED THE TECH TO USE THE VEHICLE'S FUEL PUMP TO ATTEMPT TO EMPTY THE FUEL TANK AND EVALUATE WHERE THE LEVEL READS.							

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0833083

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-06-19	2007-06-19		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident MILP0462,NEW FUEL PUMP						
Code-TSS1 / Name 118/Z - NICK FLAMINI			Name-Caller			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E63M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	57,776	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-36576	AT5	WV2		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01		
Tochigi	2002-11-28	2004-01-19	USA	V95		
Code	Region	Name	City	State		
Dlr Retail	71239	72	INFINITI OF MOBILE, INC.	MOBILE	AL	
Dlr Service	71239	72	INFINITI OF MOBILE, INC.	MOBILE	AL	Phone 251-478-7388-0000
Code-Component				Code-Symptom		
EC - EMISSIONS CONTROL				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2007-06-19		N - 2007-06-19	N - 2007-06-19	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-STALLS OUT,CHECK ENGINE LIGHT IS ON,GAS GAUGE READS INCORRECTLY						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 5						
-P0462 FUEL LEVEL SEN/CIR LOW (7K)						
-TECH HAS VERIFIED A CRANK NO SART AND NO FUEL PRESSURE						
-TECH REPLACED THE FUEL PUMP AND VEHICLE WILL START NOW BUT THE DTC						
P0462 SETS AND IS A HARD CODE						
-TECH HAS FOUND 6.28 VOLTS AT FUEL LEVEL SENSOR CONNECTOR B51 PIN #5						
-NO AFTERMARKET EQUIPMENT INSTALLED						
-TECH CALLING FOR ASSISTANCE						
** TSS RECOMMENDATION/RESULT:						
-ISOLATE COMBINATION METER OR HARNESS AS POSSIBLE CAUSE						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0833150

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-06-19	2007-06-19		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident TANK EMPTY, GAUGE READS HALF FULL						
Code-TSS1 / Name 142IZ - NORM AMMERMAN			Name-Caller [REDACTED]			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E33M [REDACTED]	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	55,845	98013	4DS	J01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-29747	AT5	WV2		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	T01		
Tochigi	2002-08-08	2003-12-13	USA			
Code	Region	Name	City	State		
Dlr Retail 70224	72	CHARLES BARKER INFINITI	VIRGINIA BEACH	VA		
Dlr Service 70225	72	PEARSON INFINITI	RICHMOND	VA	Phone 804-527-0300-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2007-06-19		N - 2007-06-19	N - 2007-06-19			
Code-Reason For Call G - CALL FOR FI ONLY, WARRANTY OR PARTS					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- CUSTOMER STATES CAR CUT OFF WHILE DRIVING DOWN THE ROAD.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1						
- CRANK NO START.						
- THE FUEL TANK IS EMPTY.						
- THE FUEL GAUGE REGISTERS HALF FULL.						
- REGISTERING 6 OHMS WITH THE SENDER IN THE TANK.						
- CALLING FOR A FI NUMBER BEFORE REPLACING ANY PARTS.						
** TSS RECOMMENDATION/RESULT:						
- FI NUMBER GIVEN.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0835629

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-07-03	2007-07-03		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident MILP0462, FUEL GAUGE INACCURATE						
Code-TSS1 / Name 121/Z - BRUCE TANKERSLEY			Name-Caller [REDACTED]			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E33M [REDACTED]	C03 F15 G01 L60 M95 P01 V95 W01		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	37,291	98013	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-36363	AT5	KY0				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-11-28	2003-01-29	USA			
Code	Region	Name	City	State		
Dlr Retail 72040	72	CROSSROADS INFINITI, INC.	RALEIGH	NC		
Dlr Service 71268	72	INFINITI OF MELBOURNE	MELBOURNE	FL	Phone	321-728-8880-0000
Code-Component				Code-Symptom		
ECS - ECCS (SENSORS & SWITCHES)				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2007-07-03		N - 2007-07-03	N - 2007-07-03	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-GAS GAUGE NOT RIGHT.						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN 1						
-MILP0462 FUEL LEVEL SENSOR LOW.						
-FUEL LEVEL INITIALLY INDICATED LESS THAN 1/4, ROSE TO 1/2 WITHIN 5 MIN.						
-ERASED DTC DOES NOT RESET.						
-NO FURTHER DUPLICATION OF INDICATION INCIDENT.						
-NO DIAGNOSIS PERFORMED.						
-CALLING FOR RECOMMENDATION.						
** TSS RECOMMENDATION/RESULT:						
-REFER TO DI-14 AND DI-24, MEASURE RESISTANCE OF FUEL LEVEL CIRCUIT.						
-IF WITHIN TABLE VALUES, REPLACE COMBINATION METER.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL

Report# **FI0840471**

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	1		2007-07-30	2007-07-31		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GUAGE READING IMPROPER							
Code-TSS1 / Name 115/Z - FRANK GIBFORD			Name-Caller [REDACTED]				
Code-TSS2 / Name 115/Z - FRANK GIBFORD			Name-Customer				
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E43M [REDACTED]	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	71,831	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		J01			
VK45-34830	AT5	KY0		L60			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95			
Tochigi	2002-11-06	2003-03-24	USA				
Code	Region	Name	City	State			
Dlr Retail 71423	72	BRADSHAW INFINITI	GREENVILLE	SC			
Dlr Service 70497	72	MODERN INF/WINSTON-SALEM	WINSTON SALEM	NC			
			Phone 336-767-7800-0000				
Code-Component			Code-Symptom				
ELB - INSTRUMENTS & GAUGES			4QG - GAUGES/WARNING LITES & DRIVE COMPUTER				
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2007-07-30		N - 2007-07-30	N - 2007-07-30				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- FUEL GUAGE IS READING IMPROPER.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN 1							
- FUEL TANK HAS 4 GALLONS AND READS FULL.							
- REPLACED FUEL LEVEL SENSOR UNIT AND VEHICLE RETURNED AGAIN WITH SAME INCIDENT.							
** TSS RECOMMENDATION/RESULT:							
- VISIBLY CHECK FUEL TANK TO SEE THE LEVEL.							
- MAKE SURE FLOAT IS NOT HANGING UP ON ANYTHING.							
- PERFORM METER SELF DIAGNOSIS PROCEDURE.							
- FOLLOW DIAGNOSTIC PROCEDURE STARTING ON PAGE DI-20 IN ESM.							
** 07/31/07 115FG UPDATE:							
- TECH CALLED IN TO REPORT CHECKED 2 OTHER KNOWN GOOD FUEL LEVEL SENSORS AND EVEN OUT OF VEHICLE AND FLOAT ALL THE WAY DOWN METER WILL ONLY GO DOWN TO 1/4 TANK.							
- CHECK RESISTANCE OF HARNESS BETWEEN METER AND SENDING UNIT IF CONTINUITY GOOD REPLACE METER ASSEMBLY.							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0847820

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-09-06	2007-09-06		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE READS 3/8 WHEN EMPTY						
Code-TSS1 / Name 117IZ - CHUCK MOOREFIELD			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E43M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	26,043	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-36025	AT5	KH3		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01		
Tochigi	2002-11-22	2004-02-15	USA	R92		
				W01		
Code	Region	Name	City	State		
Dlr Retail 71205	92	PALM SPRINGS INFINITI	PALM SPRINGS	CA		
Dlr Service 71205	92	PALM SPRINGS INFINITI	PALM SPRINGS	CA	Phone 760-324-8760-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2007-09-06		N - 2007-09-06	N - 2007-09-06			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- FUEL GAUGE READS 3/8 TANK WHEN EMPTY.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1						
- TECH REPORTS FUEL GAUGE READS 3/8 TANK WHEN EMPTY.						
- CHECKED RESISTANCE OF FUEL SENDING UNIT OK						
- NEEDLE SWEEP ON COMBINATION METER NORMAL.						
- IF UNPLUG SENDING UNIT GAUGE READS 0						
** TSS RECOMMENDATION/RESULT:						
- DATABASE INDICATES COMBINATION METER.						
- RECOMENDED SWAP COMBINATION METER AND RETEST.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0850771

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2007-09-21	2007-09-21		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident GAS GAUGE 1/2 TANK WHEN TANK EMPTY							
Code-TSS1 / Name 102IZ - MICHAEL LEMMONS				Name-Caller [REDACTED]			
Code-TSS2 / Name 0I				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E13M [REDACTED]	C03 F15 G01 L60 M95 P01 T01 V95 W01			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type				
0	28,450	98013	4DS				
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color					
VK45-39780	AT5	KY0					
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor				
Tochigi	2002-12-27	2003-10-13	USA				
Code	Region	Name	City	State			
Dlr Retail	70501	92	CLEAR LAKE INFINITI	HOUSTON	TX		
Dlr Service	70501	92	CLEAR LAKE INFINITI	HOUSTON	TX	Phone 713-589-4000-0000	
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2007-09-21		N - 2007-09-21	N - 2007-09-21				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- FUEL GAUGE JUMPS UP AND DOWN WHILE DRIVING.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN 2							
- FUEL GAUGE INCORRECT, READS HIGHER THAN ACTUAL FUEL LEVEL.							
- GAUGE GOES TO FULL WHEN ENGINE IS STARTED THEN DROPS BACK SLIGHTLY.							
- VEH HAS 1/2 TANK AT THIS TIME.							
- REPLACED SENDER - NO CHANGE.							
- FUEL GAUGE INDICATES CORRECT POSITION WHEN PERFORMING METER SELF TEST.							
** TSS RECOMMENDATION/RESULT:							
- CHECK FUEL LEVEL SENSOR CIRCUIT.							
- REFER TO ESM DI-14.							
- REPLACE COMBO METER.							
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)							
M							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0853155

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-10-04	2007-10-04		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE INCREASES TO FULL						
Code-TSS1 / Name 168IZ * MICHAEL ACEVES			Name-Caller [REDACTED]			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E53M [REDACTED]	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	66,925	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45		
VK45-44246	AT5	AY2		L60		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95		
Tochigi	2003-02-17	2003-07-18	USA	P01		
				T01		
				U01		
				V95		
Code	Region	Name	City	State		
Dlr Retail 71077	92	SEWELL INFINITI	DALLAS	TX		
Dlr Service 70078	92	GRUBBS INFINITI, LTD.	EULESS	TX	Phone 817-318-1200-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2007-10-04		N - 2007-10-04	N - 2007-10-04			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-FUEL GAUGE DOES NOT READ CORRECT.						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1						
-THE FUEL GAUGE WILL INCREASE TO FULL.						
-INCIDENT OCCURS WHILE DRIVING.						
-FUEL LEVEL SENSOR AND CIRCUIT WERE OHMED CHECKED.						
** TSS RECOMMENDATION/RESULT:						
-DATA BASE SEARCH FOUND COMBINATION METERS CAUSING THIS INCIDENT.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0854971

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2007-10-15	2007-10-15		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GAUGE ACCURACY							
Code-TSS1 / Name 121/Z - BRUCE TANKERSLEY				Name-Caller			
Code-TSS2 / Name 0/				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E43M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	66,134	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45			
VK45-32174	AT5	WV2		L60			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95			
Tochigi	2002-10-16	2002-12-30	USA	P01			
				U01			
				W01			
Code	Region	Name	City	State			
Dlr Retail 71321	92	INFINITI OF MONTEREY	SEASIDE	CA			
Dlr Service 70096	92	FRONTIER INFINITI	SANTA CLARA	CA	Phone 408-243-4355-0000		
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2007-10-15		N - 2007-10-15	N - 2007-10-15				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N		
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
-FUEL GAUGE DOES NOT REGISTER CORRECT AMOUNT OF FUEL.							
.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1							
-FUEL GAUGE INDICATES 3/8 TANK.							
-FILLED TANK TO FULL, INDICATES FULL.							
-FUEL LEVEL SENSOR REPLACED BY OUTSIDE DEALER.							
-CALLING FOR RECOMMENDATION.							
** TSS RECOMMENDATION/RESULT:							
-REFER TO DI-14, TEST HARNESS CIRCUIT.							
-REPLACE COMBINATION METER AS NECESSARY.							

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0856297

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-10-22	2007-10-22		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident MIL P0462 FUEKL SENSOR LOW VOLTAGE						
Code-TSS1 / Name 186IZ * DAVE SATTLER			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E83M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	31,472	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		J01		
VK45-32378	AT5	KY0		L60		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95		
Tochigi	2002-10-04	2003-05-16	USA	T01		
Code	Region	Name	City	State		
Dlr Retail	70014	72 NORTH SHORE INFINITI, INC	GREAT NECK	NY		
Dlr Service	71014	72 INFINITI OF MANHASSET	MANHASSET	NY	Phone 516-773-1000-0000	
Code-Component				Code-Symptom		
ECS - ECCS (SENSORS & SWITCHES)				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2007-10-22		N - 2007-10-22	N - 2007-10-22	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-C/S FUEL GAUGE IS NOT OPERATING.						
-						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 2 DAYS DOWN 2						
-INSPECTED FUEL GAUGE OPERATION ON ROAD TEST.						
-FUEL GAUGE IS INDICATING A FULL TANK ON ROAD TEST MIL IS ON						
-INSPECTED FOR STORE DTC WITH CONSULT AND FOUND P0462 FUEL LEVEL SENS						
CIR LOW STORED.						
-FUEL SENSOR WAS REPLACED LAST WEEK FOR SAME DTC.						
-NO OTHER WORK PERFORMED.						
** TSS RECOMMENDATION/RESULT:						
-INSPECT HARNESS AND CONNECOTRS OT FUEL LEVEL SENSOR.						
-IF HARNESS INSPECTS AS OK REPLACE COMBO METER.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0866294

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2007-12-14	2007-12-14		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident MILP0462 FUEL LEVEL SEN/CIR LOW						
Code-TSS1 / Name 168IZ * MICHAEL ACEVES			Name-Caller [REDACTED]			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E93M [REDACTED]	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	55,147	98013	4DS	J01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-31783	AT5	KH3		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	T01		
Tochigi	2002-09-21	2003-10-30	USA	V95		
				W01		
Code	Region	Name	City	State		
Dlr Retail 70212	72	RAMSEY INFINITI, INC.	RAMSEY	NJ		
Dlr Service 70073	72	CROWN INFINITI	HOOVER	AL	Phone 205-985-2332-0000	
Code-Component				Code-Symptom		
EC - EMISSIONS CONTROL				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2007-12-14		N - 2007-12-14	N - 2007-12-14	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-MIL IS ON.						
-FUEL GAUGE DOES NOT READ RIGHT.						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1						
-MIL P0462 FUEL LEVEL SEN/CIR LOW						
-FUEL SENDING UNIT WAS REPLACED.						
-HIT TOP OF DASH AND THE FUEL GAUGE WENT FROM 1/4 FULL TO 3/4FULL.						
.						
** TSS RECOMMENDATION/RESULT:						
-CHECK CONNECTIONS TO COMBINATION METER.						
-REPLACE COMBINATION METER.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0885165

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2008-03-31	2008-03-31		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GAUGE DOES NOT READ CORRECTLY							
Code-TSS1 / Name 180IZ * BRYAN HAYDEN				Name-Caller			
Code-TSS2 / Name 0/				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41EX3M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	54,148	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45			
VK45-31813	AT5	KY0		L60			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95			
Tochigi	2002-09-18	2002-12-09	USA	P02			
				T01			
				U01			
Code	Region	Name	City	State			
Dlr Retail 70310	72	SUBURBAN INFINITI, INC.	NOVI	MI			
Dlr Service 70517	72	INFINITI OF CHANTILLY	CHANTILLY	VA			
				Phone 703-322-3600-0000			
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2008-03-31		N - 2008-03-31	N - 2008-03-31				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- FUEL GAUGE BOUNCES AND DOES NOT READ CORRECTLY							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1							
- FUEL GAUGE BOUNCES AND DOES NOT READ CORRECTLY							
- TECH LOAD TESTED HARNESS AND IT TEST GOOD							
- RESTANCE FOR SENDING UNIT CHECKS GOOD							
** TSS RECOMMENDATION/RESULT:							
- REPLACE THE COMBINATION METER ASSEMBLY							

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0886082

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2008-04-03	2008-04-03		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident QUIT RUNNING FUEL GAUGE 1/4 EMPTY						
Code-TSS1 / Name 101Z - ALLEN WENDELL			Name-Caller [REDACTED]			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E43M [REDACTED]	C03 F15 G01 K45 L60 M95 P02 R92 T01 U01 W01		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	111,095	98013	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-31407	AT5	WV2				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-09-10	2002-12-26	USA			
Code	Region	Name	City	State		
Dlr Retail 72084	92	INFINITI OF DENVER	AURORA	CO		
Dlr Service 2141	34	WILMINGTON NISSAN	WILMINGTON	NC	Phone 910-392-4300-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2008-04-03		N - 2008-04-03	N - 2008-04-03			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-THE VEHICLE QUIT RUNNING WHILE DRIVING.						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 3						
-THE VEHICLE QUIT RUNNING WHILE DRIVING.						
-THE FUEL GAUGE WAS AT 1/4 AND THE FUEL TANK WAS EMPTY.						
-THE TECH REPLACED THE LEVEL SENSOR AND THE GAUGE IS NOW AT 1/2						
EVEN THOUGH THE TANK IS EMPTY.						
-THERE IS NO FLOAT ARM INTRUSION ISSUES IN THE FUEL TANK.						
** TSS RECOMMENDATION/RESULT:						
-ADVISED THE TECH TO ENSURE THE WIRING HAS NO ISSUES AND IF GOOD THE						
METER SHOULD BE REPLACED.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0888449

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2008-04-16	2008-04-16		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GAUGE READS ERRATICALLY							
Code-TSS1 / Name 117IZ - CHUCK MOOREFIELD				Name-Caller			
Code-TSS2 / Name 0I				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E53M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	43,163	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60			
VK45-30728	AT5	KY0		M95			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01			
Tochigi	2002-09-03	2003-01-31	USA	T01			
				V95			
				W01			
Code	Region	Name	City	State			
Dlr Retail	70016	72	COMPETITION INFINITI	SAINT JAMES	NY		
Dlr Service	70207	72	FIELDS INFINITI	GLENCOE	IL	Phone	847-998-5200-0000
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2008-04-16		N - 2008-04-16	N - 2008-04-16				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- FUEL GAUGE FLUCTUATES 1/4 OF A TANK WHILE DRIVING.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN 1							
- TECH REPORTS FUEL GAUGE FLUCTUATES FROM A 1/8 TO 3/8 OF A TANK AT TIMES WHILE DRIVING.							
- CALLING FOR DATABASE SEARCH.							
** TSS RECOMMENDATION/RESULT:							
- RECOMENDED PERFORM SELF DIAG OF GAUGES							
- CHECK FUEL SENDING UNIT RESISTANCE.							

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0888559

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	3		2008-04-17	2009-08-05		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident MULTIPLE FUEL PUMP REPLACEMENTS							
Code-TSS1 / Name 104IZ - DONALD PERRYMAN			Name-Caller				
Code-TSS2 / Name 121IZ - BRUCE TANKERSLEY			Name-Customer				
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E33M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
54,852	80,168	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60			
VK45-35745	AT5	WV2		M95			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P02			
Tochigi	2002-11-29	2003-07-25	USA	T01			
				W01			
Code	Region	Name	City	State			
Dlr Retail	70231	72	INFINITI OF CINCINNATI	CINCINNATI	OH		
Dlr Service	70069	92	BOMMARITO INFINITI	ELLISVILLE	MO	Phone 636-391-9400-0000	
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
07 - 2008-04-17		N - 2008-04-17	N - 2008-04-17				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- C/S VEHICLE WILL NOT START.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1							
- TECH REPORTS 3 FUEL PUMPS HAVE BEEN REPLACED IN INTERVALS OF 200 TO 2000 MILES.							
- FUEL PUMP CONTROL MODULE HAS BEEN REPLACED.							
- TECH CALLING FOR SPECIFICATIONS OF CONDENSER, AND DROPPING RESISTOR.							
** TSS RECOMMENDATION/RESULT:							
- TSS ADVISED DROPPING RESISTOR IS RESISTANCE CHECK. (.9 OHMS @ 60 DEG).							
- TSS ADVISED IF CONDENSER IS SUSPECT AT ALL, REPLACE WITH FUEL PUMP.							
- TSS ALSO RECOMMENDED TO CHECK FOR WATER IN FUEL.							
**UPDATE 104 DAP 04/17/08							
- TECH REMOVED PUMP FROM VEHICLE AND CUT OPEN PUMP, AND WINDINGS AND ARMATURE WERE COVERED WITH GREEN CORROSION SIMILAR TO THAT OCCASSIONALLY FOUND ON ELECTRICAL CONNECTORS.							
- ANOTHER OF THE OLD PUMPS WOULD NOT TURN WITH 12 VOLTS MANUALLY APPLIED AND WHEN OPENED IT TOO WAS CORRODED.							
- TSS ADVISED TECH TO DUMP AND CLEAN FUEL TANK, AND REFILL WITH FRESH							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



FUEL, AND ADVISE CUSTOMER OF FINDINGS AND INQUIRE OF ANY ADDITIVES.

** UPDATE 8/5/09 TSS BRUCE 121

-PREVIOUS TECH JOE MAHER, MILEAGE 54852.

-CURRENT TECH JASON MOORE.

-TECH REPORTS FUEL LEVEL SENSOR REPLACED MULTIPLE TIMES FOR READING >>>>
TOO HIGH.

-TSS/REPLACE COMBINATION METER (DATABASE SEARCH RESULTS).

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0889733

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2008-04-23	2008-04-23		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GAUGE READS 1/2 WITH TANK EMPT							
Code-TSS1 / Name 180IZ * BRYAN HAYDEN				Name-Caller			
Code-TSS2 / Name 0I				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41EX3M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	40,828	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60			
VK45-34733	AT5	QX1		M95			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01			
Tochigi	2002-11-04	2003-03-30	USA	W01			
Code	Region	Name	City	State			
Dlr Retail	70096	92	FRONTIER INFINITI	SANTA CLARA	CA		
Dlr Service	70096	92	FRONTIER INFINITI	SANTA CLARA	CA	Phone	408-243-4355-0000
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2008-04-23		N - 2008-04-23	N - 2008-04-23				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- FUEL GAUGE READS 1/2 A TANK AND VEHICLE IS OUT OF GAS							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN _1							
- FUEL GAUGE READS 1/2 A TANK AND VEHICLE IS OUT OF GAS							
- SENDING UNIT WAS REPLACED LAST TIME IN							
** TSS RECOMMENDATION/RESULT:							
- BASED ON PRIOR INCIDENT REPLACE TEH COMBINATION METER ASSEMBLY							
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)							
M							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0891007

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2008-04-30	2008-04-30		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident C-ST5 RAN OUT OF FUEL AT 1-QTR FULL						
Code-TSS1 / Name 134IZ - ED KITTS			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E93M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	55,617	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45		
VK45-39052	AT5	D10		L60		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95		
Tochigi	2002-12-21	2003-02-20	USA	P01		
				R92		
				T01		
				U01		
				W01		
Code	Region	Name	City	State		
Dlr Retail 71085	92	TIM DAHLE INFINITI	MURRAY	UT		
Dlr Service 71085	92	TIM DAHLE INFINITI	MURRAY	UT	Phone 801-269-6300-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2008-04-30		N - 2008-04-30	N - 2008-04-30			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- CUSTOMER STATES THAT HE RAN OUT OF GAS AT 1/4 TANK						
** DEALER ACTION/OBSERVATION:						
** VERIFIED N REPAIR ATTEMPTS 1_ DAYS DOWN 1						
- TECH STATES THQAT INCIDENT WAS NOT VERIFIED BUT A RECENT FUEL TANK SENDING UNIT WAS REPLACED FOR INCIDENT						
- TECH STATES THAT WHEN SENDING UNIT READS EMPTY, FUEL GAUGE READS APPROX. 1/4 FULL						
- DIAG TEST ON GAUGE PASSES TEST.						
** TSS RECOMMENDATION/RESULT:						
- TSS RECOMMENDED TECH TO CHECK OHM READING AT COMBO METER AND VERIFY THAT THE OHM READING FOR EMPTY IS PRESENT						
- IF READING IS PROPER, THE COMBO METER MAY HAVE TO BE REPLACED.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0893657

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2008-05-14	2008-05-14		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE FLUCTUATES						
Code-TSS1 / Name 111/Z - WILLIAM LIFSEY			Name-Caller [REDACTED]			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E73M [REDACTED]	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	57,901	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-30572	AT5	KH3		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01		
Tochigi	2002-08-27	2003-08-14	USA	R92		
				W01		
Code	Region	Name	City	State		
Dlr Retail 70317	92	METRO INFINITI	MONROVIA	CA		
Dlr Service 70501	92	CLEAR LAKE INFINITI	HOUSTON	TX	Phone 713-589-4000-0000	
Code-Component				Code-Symptom		
FE - FUEL SUPPLY/EXHAUST				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2008-05-14		N - 2008-05-14	N - 2008-05-14			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- FUEL GAUGE IS NOT CORRECT.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED N REPAIR ATTEMPTS 1_ DAYS DOWN 1						
- TECH HAS CHECKED FUEL SENDING UNIT AS GOOD.						
- HAS REPLACED COMBI METER.						
- HAS NOT YET OBSERVED CUST CONCERN.						
- FINDS STEP 3 IN ESM DIAG PAGE DI-20 TO INDICATE APPROX. 5V.						
- TECH HAS 10V.						
- CALLING FOR ASSISTANCE.						
** TSS RECOMMENDATION/RESULT:						
- AS FOR VOLTAGE, COMPARE TO KGV.						
- CHECK SENDER VALUES... TECH HAS CHECKED AND COMPARED TO NEW PART, GOOD						
- DRIVE VEH AND DUPLICATE CONCERN BEFORE ANY FURTHER REPAIR ATTEMPTS.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0894645

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2008-05-20	2008-05-20		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE DOES NOT READ FULL						
Code-TSS1 / Name 117IZ - CHUCK MOOREFIELD			Name-Caller			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E73M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	64,411	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45		
VK45-45016	AT5	WV2		L60		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P02		
Tochigi	2003-02-25	2003-05-10	USA	U01		
	Code Region Name	City	State			
Dlr Retail	70101 92	MILLER INFINITI, INC.	VAN NUYS	CA		
Dlr Service	2684 24	COURTESY CAR CITY	MOLINE	IL		
				Phone 309-764-6700-0000		
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2008-05-20		N - 2008-05-20	N - 2008-05-20			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- FUEL GAUGE DOES NOT READ FULL AFTER FILLING TANK						
** DEALER ACTION/OBSERVATION:						
** VERIFIED N REPAIR ATTEMPTS 2_ DAYS DOWN 2						
- TECH REPORTS HAS NOT DUPLICATED INCIDENT						
- PREV REPLACED FUEL SENDING UNIT.						
** TSS RECOMMENDATION/RESULT:						
- RECOMENDED INTERVIEW CUSTOMER FIND OUT IF FUELING VEHICLE WITH IGN ON						
- DUPLICATE INCIDENT AND CHECK RESISTANCE OF FUEL SENDING UNIT.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0903405

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2008-07-08	2008-07-08		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident MILP0462 P0171						
Code-TSS1 / Name 180IZ * BRYAN HAYDEN			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E53M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	97,639	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-33171	AT5	WV2		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P02		
Tochigi	2002-10-11	2002-12-06	USA	T01		
				V95		
				W01		
Code	Region	Name	City	State		
Dlr Retail 70310	72	SUBURBAN INFINITI, INC.	NOVI	MI		
Dlr Service 70234	72	INFINITI OF NASHVILLE	FRANKLIN	TN	Phone 615-771-7171-0000	
Code-Component				Code-Symptom		
EF - ENGINE FUEL SYSTEMS				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
07 - 2008-07-08		N - 2008-07-08	N - 2008-07-08	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- CHECK ENGINE LIGHT IS ON, FUEL GAUGE SOMETIME DOES NOT READ CORRECTLY						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN 1						
- DTC P0462 FUEL LEVEL SEN/CIR LOW (7K)						
- DTC P0171 FUEL SYS - LEAN/BK1 (1F)						
- SENDING UNIT RESISTANCE IS GOOD						
- HARNESS FROM SENDING UNIT TO METER IS GOOD						
- PINFIT AT SENSOR AND METER IS GOOD						
- FUEL PRESSURE IS GOOD						
** TSS RECOMMENDATION/RESULT:						
- REPLACE THE METER ASSEMBLY FOR DTC P0462						
- REPLACE THE AFM FOR P0171 (ALPHAS ARE 132)						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0905688

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2008-07-18	2008-07-18		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident P0462 FUEL LEVEL SEN/CIR						
Code-TSS1 / Name 111/Z - WILLIAM LIFSEY			Name-Caller			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E93M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	28,012	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45		
VK45-37939	AT5	D10		L60		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95		
Tochigi	2002-12-11	2003-02-16	USA	P01		
				U01		
				V95		
Code	Region	Name	City	State		
Dlr Retail 70112	92	INFINITI TUSTIN	TUSTIN	CA		
Dlr Service 3027	44	CHUCK COLVIN NISSAN	MCMINNIVILLE	OR	Phone 503-472-6124-0000	
Code-Component				Code-Symptom		
EC - EMISSIONS CONTROL				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2008-07-18		N - 2008-07-18	N - 2008-07-18	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- CHECK ENGINE LIGHT IS ON, FUEL GAUGE HAS BEEN ACTING UP.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN 2						
- FIND MIL ON P0462 FUEL LEVEL SEN/CIR LOW.						
- REPLACED FUEL SENDER LAST VISIT.						
- CALLING FOR ASSISTANCE.						
** TSS RECOMMENDATION/RESULT:						
-INSPECT HARNESS AND CONNECOTRS OT FUEL LEVEL SENSOR.						
-IF HARNESS INSPECTS AS OK REPLACE COMBO METER.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0916419

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2008-09-16	2008-09-16		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident RAN OUT OF GAS, GUAGE AT .5 TANK							
Code-TSS1 / Name 185IZ * TED POWELL				Name-Caller			
Code-TSS2 / Name 0I				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E93M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	53,175	98013	4DS	J01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60			
VK45-29799	AT5	QX1		M95			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	T01			
Tochigi	2002-08-07	2003-05-09	USA				
Code	Region	Name	City	State			
Dlr Retail	70059	72	DREYER&REINBOLD INFINITI	INDIANAPOLIS	IN		
Dlr Service	988	24	LOU FUSZ MOTOR COMPANY	SAINT LOUIS	MO	Phone	314-997-3400-0000
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2008-09-16		N - 2008-09-16	N - 2008-09-16				
Code-Reason For Call B - REASONABLE REQUEST FOR DATABASE SEARCH						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
-RAN OUT OF FUEL GUAGE SHOWS .5 TANK							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN 2							
-REPLACED SENDER STILL SHOWS HALF TANK							
-DID NOT SEE ANY OBSTRUCTIONS.							
-SENDER UNPLUGGED SHOWS E.							
** TSS RECOMMENDATION/RESULT:							
-OHM CHECK OF SENDER AS PER DI-24							
-SWEEP SENDER WHILE PLUGGED INTO HARNESS.							
-OBSERVE GUAGE WHILE SENDR IS BEING SWEPT.							
-TECH DOES NOT HAVE ACESS TO INFINITI MANUALS							
-FAXING TECH ESM PAGES TO ASSIST IN REPAIR.							
-FAX #314-692-2521							

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0924210

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2008-10-28	2008-10-28		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE FLUCTUATES AT 1/4						
Code-TSS1 / Name 119/Z - JEFF WYATT			Name-Caller			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E13M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	105,159	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45		
VK45-36064	AT5	KH3		L60		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95		
Tochigi	2002-11-22	2003-03-18	USA	P01		
				T01		
				U01		
Code	Region	Name	City	State		
Dlr Retail 70235	92	SOUTHWEST INFINITI	HOUSTON	TX		
Dlr Service 70501	92	CLEAR LAKE INFINITI	HOUSTON	TX	Phone 713-589-4000-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2008-10-28		N - 2008-10-28	N - 2008-10-28			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-FUEL GAUGE ERRATIC WHEN AT APPROX 1/4 TANK.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED N REPAIR ATTEMPTS 2_ DAYS DOWN 1						
-FIRST VISIT, VEHICLE BROUGHT IN WITH APPROX 1/4 TANK.						
-WHILE SITTING AT IDLE, FUEL GAUGE READING INCREASED WITHOUT ADDING FUEL						
-REMOVED SENDING UNIT, FOUND A CHANGE IN RESISTANCE WHEN MANUALLY SWEEPING SENDER.						
-REPLACED SENDING UNIT, ISSUE RESOLVED FOR SHORT TIME.						
-CURRENTLY READING 3/4 TANK AND NO FLUCTUATION.						
-TECH CURRENTLY LOWERING FUEL LEVEL TO BELOW 1/2 FOR TESTING.						
-CALLING FOR ANY KNOWN ISSUES.						
** TSS RECOMMENDATION/RESULT:						
-DRIVE VEHICLE WITH TANK AT INCIDENT LEVEL, MONITOR ANY CHANGE.						
-SWEEP SENDER AND CHECK FOR RESISTANCE CHANGE.						
-CHECK PIN FIT AT COMBO METER, SENDER, JOINT CONNECTOR, M141, B261.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0926576

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2008-11-10	2008-11-10		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GUAGE INACCURATE						
Code-TSS1 / Name 107IZ - RAYMOND RICE			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E73M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	38,319	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45		
VK45-37003	AT5	WV2		L60		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95		
Tochigi	2002-12-04	2003-11-20	USA	P02		
				U01		
				W01		
Code	Region	Name	City	State		
Dlr Retail 72084	92	INFINITI OF DENVER	AURORA	CO		
Dlr Service 70403	92	AUSTIN INFINITI, INC.	AUSTIN	TX	Phone 512-454-9489-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4Q - IMPROPER OPERATION		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2008-11-10		N - 2008-11-10	N - 2008-11-10			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- C/S FUEL GUAGE READS 1/2 TO 3/4 WHEN EMPTY						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS _2 DAYS DOWN 2						
- GUAGE READS 1/2 TO 3/4 TANK WHEN EMPTY						
- SENDER WAS REPLACED LAST MONTH FOR THIS BUT VEH BACK SAME ISSUE						
- WITH 2 GALLONS IN TANK THE SENSER RESISTANCE IS 82 OHMS AT B51						
- RESISTANCE AT M41 PINS 30 AND 31 IS 90 OHMS BUT GUAGE SHOWS 1/2 TANK						
- CALLING FOR ASSISTANCE						
** TSS RECOMMENDATION/RESULT:						
- REPLACE COMBINATION METER UNIT						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0929028

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	1		2008-11-21	2008-11-21		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL LEVEL INDICATION						
Code-TSS1 / Name 121IZ - BRUCE TANKERSLEY			Name-Caller			
Code-TSS2 / Name 121IZ - BRUCE TANKERSLEY			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2004	M45	JNKAY41EX4M	C03 50 STATE EMISSION F15 LIT/FIRST AID KIT K45 NAVI MANUAL L60 FLOOR MATS M95 TRUNK MAT P01 PREMIUM PKG (A) S95 SPLASH GUARDS U01 TECH PACKAGE W01 WOOD TRIM		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	60,194	98014	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-59351	AT5	WV2				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2004-03-18	2004-07-16	USA			
Code	Region	Name	City	State		
Dlr Retail	73114	92	HOEHN INFINITI	CARLSBAD	CA	
Dlr Service	73114	92	HOEHN INFINITI	CARLSBAD	CA	Phone 760-431-3100-0000
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
07 - 2008-11-21		N - 2008-11-21	N - 2008-11-21			
Code-Reason For Call D - CALLER LACKS UNDERSTANDING OR EXPERIENCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-ENGINE STOPPED RUNNING WHILE DRIVING, FELT LIKE IT WAS OUT OF GAS.						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1						
-FUEL PRESSURE 0PSI.						
-FUEL LEVEL INDICATED 1/2.						
-NO FUEL IN TANK.						
-FUEL LEVEL SENSOR 90OHMS AT BOTTOM TRAVEL, 50HMS TOP OF TRAVEL ON BENCH TEST.						
-MEASURED BATTERY VOLTAGE PIN 30 OF COMBINATION METER.						
-ESM, DI-17, STATES VOLTAGE SHOULD BE 5V, REPLACE COMBINATION METER IF NOT.						
-CALLING FOR RECOMMENDATION.						
** TSS RECOMMENDATION/RESULT:						
-FOLLOW ESM RECOMMENDATION, REPLACE COMBINATION METER.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0932853

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2008-12-15	2008-12-15		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident MIL P0462 FUEL LEVEL SEN/CIR LOW						
Code-TSS1 / Name 104IZ - DONALD PERRYMAN			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E43M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	104,837	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-29741	AT5	QX1		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01		
Tochigi	2002-08-05	2003-04-17	USA	T01		
				W01		
Code	Region	Name	City	State		
Dlr Retail 71060	72	FIELDS INF OF LAKE COUNTY	LIBERTYVILLE	IL		
Dlr Service 3585	24	WESTERN AVENUE NISSAN	CHICAGO	IL	Phone 773-776-8200-0000	
Code-Component				Code-Symptom		
ECS - ECCS (SENSORS & SWITCHES)				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2008-12-15		N - 2008-12-15	N - 2008-12-15	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- C/S FUEL GAUGE QUIT, AND CHECK ENGINE LIGHT CAME ON.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1						
- MIL P0462 FUEL LEVEL SEN/CIR LOW.						
- TECH STATES FUEL GAUGE IS WORKING NOW.						
- ESM CALLS FOR BATTERY VOLTAGE AT TERMINAL 30 OF COMBINATION METER, AND VOLTAGE IS APPROXIMATELY 10.8, WHICH IS APPROXIMATELY 1 VOLT LOWER.						
- TECH IS WONDERING IF THIS IS A GOOD READING.						
** TSS RECOMMENDATION/RESULT:						
- TSS RECOMMENDED AS FUEL GAUGE IS NOW WORKING, 1VOLT DIFFERENCE IS MOST LIKELY NOT THE CAUSE OF P0462.						
- TSS RECOMMENDED TESTING RESISTANCE OF FUEL LEVEL SENDER, AND TO REPLACE IF NECESSARY.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0939150

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2009-01-26	2009-01-26		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE ACCURACY						
Code-TSS1 / Name 121IZ - BRUCE TANKERSLEY			Name-Caller [REDACTED]			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E33M [REDACTED]	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	64,000	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-30914	AT5	KH3		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01		
Tochigi	2002-08-28	2003-03-27	USA	T01		
Code	Region	Name	City	State		
Dlr Retail 70439	72	ZIMBRICK INFINITI MADISON	MADISON	WI		
Dlr Service 3661	24	UFTRING NISSAN, INC.	EAST PEORIA	IL	Phone 309-690-6200-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2009-01-26		N - 2009-01-26	N - 2009-01-26			
Code-Reason For Call E - NO PRE-CHECKS DONE, EARLY DATA SEARCH					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-AFTER SENDER INSTALLED, GAS GAUGE STILL READS ERRATIC.						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED N REPAIR ATTEMPTS _1 DAYS DOWN 1						
-VEHICLE NOT CURRENTLY AT DEALER.						
-REPLACED FUEL LEVEL SENSOR PREVIOUSLY.						
-CUSTOMER CONTACTED DEALER REPORTING INCIDENT NOT RESOLVED.						
-CALLING FOR DATABASE SEARCH.						
** TSS RECOMMENDATION/RESULT:						
-INSPECT FUEL LEVEL SENSOR HARNESS CIRCUIT.						
-IF NO ISSUES, REPLACE COMBINATION METER (DATABASE SEARCH RESULTS).						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0939247

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2009-01-26	2009-01-26		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident GAUGES OPERATE ERATTICALLY AT TIMES						
Code-TSS1 / Name 117IZ - CHUCK MOOREFIELD			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2004	M45	JNKAY41E54M	C03 50 STATE EMISSION F15 LIT/FIRST AID KIT L60 FLOOR MATS M95 TRUNK MAT P01 PREMIUM PKG (A) R92 REAR SPOILER S95 SPLASH GUARDS T01 ALL SEASON TIRES W01 WOOD TRIM		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	65,834	98014	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-54523	AT5	WV2				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2003-12-11	2004-12-11	USA			
Code	Region	Name	City	State		
Dlr Retail	70406	72 GEORGE HARTE INFINITI	WEST HAVEN	CT		
Dlr Service	70406	72 GEORGE HARTE INFINITI	WEST HAVEN	CT	Phone 203-495-6700-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2009-01-26		N - 2009-01-26	N - 2009-01-26			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- GAUGE NEEDLES FLUCTUATE FULL SCALE AT TIMES						
** DEALER ACTION/OBSERVATION:						
** VERIFIED N REPAIR ATTEMPTS _2 DAYS DOWN 2						
- TECH REPORTS UNABLE TO DUPLICATE INCIDENT						
- UNIFIDE METER HAS BEEN REPLACED 2 TIMES ONCE FOR A FUEL GAUGE ISSUE AND ONCE FOR THIS ISSUE.						
** TSS RECOMMENDATION/RESULT:						
- RECOMENDED CHECK JOINT CONNECTORS M49 AND GROUNDS M24 AND M114						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0949393

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2009-03-23	2009-03-23		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident MILP0462, FUEL GAUGE INACCURATE							
Code-TSS1 / Name 180IZ * BRYAN HAYDEN				Name-Caller			
Code-TSS2 / Name 0I				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E53M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	62,268	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60			
VK45-38910	AT5	KY0		M95			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01			
Tochigi	2002-12-19	2003-10-23	USA	T01			
				V95			
				W01			
Code	Region	Name	City	State			
Dlr Retail	70062	72	INFINITI OF LISLE, INC.	LISLE	IL		
Dlr Service	71067	92	MAJOR INFINITI, INC.	KANSAS CITY	MO	Phone	816-941-0770-0000
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2009-03-23		N - 2009-03-23	N - 2009-03-23	7K			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- CHECK ENGINE LIGHT IS ON, FUEL GAUGE IS INACCURATE							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y_ REPAIR ATTEMPTS 1_ DAYS DOWN 1_							
- DTC P0462 FUEL LEVEL SEN/CIR LOW							
- REPLACED THE FUEL SENDING UNIT NO CHANGE							
- TECH STATES THE HARNESS LOAD TEST GOOD							
- TECH STATES GROUNDS M24 AND M114 VOLTAGE DROP GOOD							
** TSS RECOMMENDATION/RESULT:							
- REPLACE THE COMBINATION METER							

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0968762

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	1		2009-07-15	2009-07-15		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GAUGE NOT READING CORRECTLY							
Code-TSS1 / Name 150IZ - MITL MONTOYA			Name-Caller				
Code-TSS2 / Name 101IZ - ALLEN WENDELL			Name-Customer				
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E83M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	121,424	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60			
VK45-43645	AT5	WV2		M95			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01			
Tochigi	2003-02-12	2003-09-26	USA				
Code	Region	Name	City	State			
Dlr Retail 71107	92	CERRITOS INFINITI	CERRITOS	CA			
Dlr Service 70499	92	RIVERSIDE INFINITI	RIVERSIDE	CA			
				Phone 951-324-8282-0000			
Code-Component			Code-Symptom				
EM - ENGINE MECHANICAL			4QE - A/C (IMPROPER OPER OF ELEC & MECH)				
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
06 - 2009-07-15		N - 2009-07-15	N - 2009-07-15				
Code-Reason For Call S - SPANISH CALLS STARTING 4-08						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- CUSTOMER CLAIMS FUEL GAUGE INFO IS NOT ACCURATE							
- FUEL ECONOMY DISPLAY SHOWS LESS NOW AFTER CLUSTER REPLACEMENT							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN 1							
- VEHICLE CAME FIRST BECAUSE VEHICLE RAN OUT OF GAS							
- CLUSTER WAS REPLACED							
- NOW VEHICLE RETURNED BUT CUSTOMER SAYS FUEL ECONOMY DISPLAY DOESNT SHOW WHAT IT USED TO.							
** TSS RECOMMENDATION/RESULT:							
- SENT TO TSS 101							
**UPDATE 07-15-09 DEALER SPANISH CALL ** TSS 101 - ALLEN WENDELL							
-THE DISTANCE TO EMPTY SHOWS 290 INSTEAD OF 300 MILE RANGE.							
-THE METER WAS REPLACED FOR ERRATIC OPERATION BEFORE THIS.							
-THE LEVEL SENSOR WAS REPLACED BUT NOTHING CHANGED.							
-ADVISED AS LONG AS THE GUAGE AND SENDING UNIT IS READING THE FUEL LEVEL CORRECTLY THE DISTANCE TO EMPTY WOULD SEEM CORRECT.							

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)



M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0968799

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2009-07-16	2009-07-16		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident CRANK, NO START. NO GAS						
Code-TSS1 / Name 103IZ - GREG CHRISTENSEN			Name-Caller [REDACTED]			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E53M [REDACTED]	C03 F15 G01 J01 L60 M95 T01 V95 W01		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	49,318	98013	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-37652	AT5	WV2				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-12-10	2003-07-30	USA			
Code	Region	Name	City	State		
Dlr Retail	70069	92	BOMMARITO INFINITI	ELLISVILLE	MO	
Dlr Service	3199	24	BROOKLYN PARK AUTOMOTIVE	BROOKLYN PARK	MN	Phone 763-424-4400-0000
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2009-07-16		N - 2009-07-16	N - 2009-07-16			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- CAR WON'T START. TURNS OVER WON'T START.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1 DAYS DOWN 1						
- FUEL TANK IS EMPTY, BUT GAUGE SHOWS 1/2 FULL.						
- FUEL LEVEL CIRUCIT HAS 6 OHMS AS MEASURED AT COMBINATION METER.						
- NO FURTHER DIAGNOSTIC.						
** TSS RECOMMENDATION/RESULT:						
- VOLT DROP POWER AND GROUNDS TO THE COMBINATION METER.						
- CHECK PIN FIT OF ALL COMBINATION METER PINS.						
- IF VOLT DROPS ARE BELOW 0.01V AND ALL PINS ARE TIGHT, REPLACE METER.						
- TECH TO FOLLOW UP.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0970515

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2009-07-27	2009-07-27		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident P0462 FUEL LEVEL SEN/CIR LOW							
Code-TSS1 / Name 132IZ - STEVE REHBINE				Name-Caller			
Code-TSS2 / Name 0I				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E23M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	58,277	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45			
VK45-35761	AT5	WV2		L60			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95			
Tochigi	2002-11-18	2003-03-04	USA	P01			
	Code Region Name	City	State				
Dlr Retail	70482 92	PINNACLE INFINITI	SCOTTSDALE	AZ			
Dlr Service	70517 72	INFINITI OF CHANTILLY	CHANTILLY	VA			
				Phone 703-322-3600-0000			
Code-Component				Code-Symptom			
EFP - FUEL PUMP - GAS				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
07 - 2009-07-27		N - 2009-07-27	N - 2009-07-27	7K			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N		
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- FUEL GAUGE IS ERRATIC.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN 1							
- MIL P0462 FUEL LEVEL SEN/CIR LOW (7K)							
- PREVIOUSLY REPLACED THE FUEL SENDING UNIT.							
- HAS 6V AT PIN 5 AT THE FUEL PUMP.							
- HAS CHECKED RESISTANCE FROM COMBO METER PIN #30 TO FUEL PUMP CONNECTOR							
PIN #5, CLAIMS OK, NO READINGS.							
- VEHICLE HAS RUN OUT OF FUEL WITH GAUGE SHOWING FULL.							
** TSS RECOMMENDATION/RESULT:							
- CHECK FOR VOLTAGE DROP BETWEEN METER PIN 30 AND SENDER PIN 5.							
- DETERMINE IF METER OUTPUT IS LOW OR IF HARNESS HAS RESISTANCE.							
- IF METER OULET LOW, CHECK B+ AND GRND TO COMBINATION METER.							
- IF OK, REPLACE COMBINATION METER.							
- IF COMBINATION METER OUTPUT IS GOOD, USE ESM EC-393 TO DIAGNOSE							
HARNESS ISSUE BETWEEN COMBINATION METER AND FUEL PUMP.							

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)



M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0976329

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2009-08-28	2009-08-28		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident P0462 ALEDGE RANOUT OF GAS AT 1/4						
Code-TSS1 / Name 119/Z - JEFF WYATT			Name-Caller [REDACTED]			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E33M [REDACTED]	C03 F15 G01 L60 M95 P01		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	58,077	98013	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-35026	AT5	QX1				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-11-07	2004-01-19	USA			
Code	Region	Name	City	State		
Dlr Retail	70219	92 NIELLO INFINITI	CONCORD	CA		
Dlr Service	71097	92 FRESNO INFINITI	FRESNO	CA	Phone 559-435-5001-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2009-08-28		N - 2009-08-28	N - 2009-08-28	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-RAN OUT OF FUEL AT 1/4 ON FUEL GAUGE, ADDED FUEL.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN 1						
-CUSTOMER ADDED FUEL AFTER RUNNING OUT AND DROVE VEHICLE TO DEALER.						
-CURRENTLY TANK FULL AND ONLY READS 1/2 ON GAUGE.						
-SENDER REPLACED RECENTLY.						
-SENDER REMOVED TODAY AND HAS CORRECT RESISTANCE FROM EMPTY TO FULL.						
-IF SENDER IS PLUGGED INTO HARNESS AND MANUALLY MOVED, GAUGE ONLY GOES TO 1/2.						
-MILP0462 FUEL LEVEL SENSOR LOW.						
-COMBO METER SELF TEST SHOWS NEEDLE BELOW LEVEL OF OTHER GAUGES SLIGHTLY						
** TSS RECOMMENDATION/RESULT:						
-CHECK FOR HIGH RESISTANCE IN SENDER CIRCUITS.						
-SEE EC-393 AND LOCATE M141/B211 AND JOINT CONNECTOR, ENSURE NO CORROSION OR BENT PINS.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0985830

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2009-10-23	2009-10-23		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident MIL ON P0462 FUEL LEVEL SEN/CIR LOW						
Code-TSS1 / Name 128IZ - DAVID BLUNKALL			Name-Caller			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E43M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	91,365	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-33983	AT5	QX1		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01		
Tochigi	2002-10-23	2003-11-21	USA	W01		
Code	Region	Name	City	State		
Dlr Retail 70512	72	INFINITI OF COCONUT CREEK	COCONUT CREEK	FL		
Dlr Service 70522	72	LAKE NORMAN INFINITI	CORNELIUS	NC	Phone 704-237-8000-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2009-10-23		N - 2009-10-23	N - 2009-10-23	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- CHECK ENGINE LIGHT ON						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN _1						
- P0462 FUEL LEVEL SEN/CIR LOW						
- FUEL GAUGE STUCK AT FULL NEEDLE						
- SENSOR HAS PROPER RESISTANCE FOR FUEL LEVEL						
** TSS RECOMMENDATION/RESULT:						
- DATA BASE SHOWS COMBINATION METER LIKELY CAUSE						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI0995340

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2009-12-21	2009-12-21		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident MIL P0462 FUEL LEVEL SEN/CIR							
Code-TSS1 / Name 114IZ - ADAM CROW				Name-Caller			
Code-TSS2 / Name 0/				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E93M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	61,163	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60			
VK45-29484	AT5	KY0		M95			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P02			
Tochigi	2002-08-01	2003-11-28	USA	T01			
				W01			
Code	Region	Name	City	State			
Dlr Retail	70225	72 PEARSON INFINITI	RICHMOND	VA			
Dlr Service	3732	26 WINDSOR NISSAN	EAST WINDSOR	NJ	Phone 609-448-1411-0000		
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2009-12-21		N - 2009-12-21	N - 2009-12-21	7K			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N		
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
-FUEL GAUGE IS INOPERATIVE							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1							
-VEHICLE IS THE DEALERS USED CAR							
-FUEL GAUGE READS FULL ALL THE TIME							
-DTC P0462 FUEL LEVEL SEN/CIR							
-DOES NOT HAVE VOLTAGE AT PIN 5 O THE SENDING UNIT							
-CALLING TO SEE WHERE THE JOINT CONNECTOR-15 IS							
** TSS RECOMMENDATION/RESULT:							
-ADVISED TECH LOOK ON PAGE PG-28							

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1009805

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2010-03-11	2010-03-11		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GAUGE INCORRECT READING							
Code-TSS1 / Name 186IZ * DAVE SATTLER				Name-Caller			
Code-TSS2 / Name 0/				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2004	M45	JNKAY41E94M	C03 50 STATE EMISSION			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15 LIT/FIRST AID KIT			
0	50,269	98014	4DS	K45 NAVI MANUAL			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60 FLOOR MATS			
VK45-56747	AT5	WV2		M95 TRUNK MAT			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01 PREMIUM PKG (A)			
Tochigi	2004-01-29	2004-06-12	USA	S95 SPLASH GUARDS			
				T01 ALL SEASON TIRES			
				U01 TECH PACKAGE			
Code	Region	Name	City	State			
Dlr Retail 70488	92	NORTH HOUSTON INFINITI	HOUSTON	TX			
Dlr Service 71488	92	SEWELL INFINITI/N HOUSTON	HOUSTON	TX	Phone 281-569-3100-0000		
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2010-03-11		N - 2010-03-11	N - 2010-03-11				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N		
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
-C/S FUEL GAUGE IS NOT READING CORRECTLY 1/3 TANK OFF.							
.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED N REPAIR ATTEMPTS 1_ DAYS DOWN 1							
-PERFORM SELF DIAG ON METER AND NEEDLES MOVE BUT MANUAL DOES NOT SAME							
HOW MUCH THEY SHOULD MOVE.							
-INSPECTED FOR STORED DTC AND NO DTC STORED.							
-NO OTHER WORK PERFORMED							
** TSS RECOMMENDATION/RESULT:							
-THEY SHOULD ALL SWEEP THE SAME AMOUNT.-							
-COMPARE WITH A KGV.							
-							
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)							
M							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1012421

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	1		2010-03-25	2010-03-31		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident CHECK ENGINE LIGHT ON, P0183, P1464						
Code-TSS1 / Name 124IZ - TIMOTHY MINZAK			Name-Caller			
Code-TSS2 / Name 114IZ - ADAM CROW			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E33M	C03 F15 G01 L60 M95 P01 T01 W01		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	100,832	98013	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-30584	AT5	KY0				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-08-26	2002-12-31	USA			
Code	Region	Name	City	State		
Dlr Retail	71005	72 INSKIP INFINITI	WARWICK	RI		
Dlr Service	72005	72 INFINITI OF WARWICK	WARWICK	RI	Phone	401-821-9790-0000
Code-Component				Code-Symptom		
EC - EMISSIONS CONTROL				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2010-03-25		N - 2010-03-25	N - 2010-03-25	3W		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- C/S CHECK ENGINE LIGHT ON						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1						
- MIL P0183 FUEL TEMP SENSR CIR HIGH						
P1464 FUEL LEVEL SEN/CIR						
- TECH STATED BURNING SMELL FROM METER, CHECK ENGINE LIGHT ON						
- FUEL GAUGE DROPPED TO ZERO						
- TECH REMOVED METER, FOUND HARNESS HAD THERMAL INCIDENT AT METER						
- WIRE FROM METER TO FUEL PUMP, BARE AS FAR AS TECH CAN SEE						
- HIGH RESISTANCE AT FUEL PUMP						
- METER ASSY HAS MELTED AT HARNESS CONNECTOR						
- CALLED FOR ASSISTANCE						
** TSS RECOMMENDATION/RESULT:						
- ADVISED TECH TO REPLACE METER ASSY, MAIN HARNESS AND FUEL PUMP ASSY.						
- ADVISED TECH TO REPLACE ANY OTHER COMPONENTS RELATED TO INCIDENT						
** UPDATE 03/31/10 ADAM 114						
-REPLACED BODY HARNESS, METER, MAIN HARNESS FOR THE THERMAL INCIDENT						
-ALSO REPLACED THE FUEL SENDING UNIT WITH NO CHANGE TO CONCERN						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



-DTC P1212 ABS/TCS COMM LINE-TCS/CIRC (44)
-DTC U1000 CAN COMM CIRCUIT (10)
-DTC U1001 CAN COMM CIRCUIT (1K)
-DTC P0462 FUEL LEVEL SEN/CIR LOW (7K)
-DTC P1612 CHAIN OF ECM - IMMU (N3)
-DTC P1610 LOCK MODE (N1) - OR - NATS ANTENNA AMP (N10)
-TRANS SHOWED ECM AS UNKNOWN 1 TIME AGO
TSS: ADVISED TECH TO PERFORM ECM CAN BRANCH ACROSS PINS 171 AND 174
-IF OK AND HAS POWER AND GROUND, REPLACE THE ECM

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1012733

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	1		2010-03-26	2010-04-29		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GAUGE NOT READING CORRECTLY							
Code-TSS1 / Name 124IZ - TIMOTHY MINZAK			Name-Caller				
Code-TSS2 / Name 107IZ - RAYMOND RICE			Name-Customer				
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E33M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	34,202	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60			
VK45-33285	AT5	KY0		M95			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01			
Tochigi	2002-10-11	2003-08-29	USA	V95			
Code	Region	Name	City	State			
Dlr Retail	71319	92	ADVANTAGE INFINITI OF S.M	SANTA MONICA	CA		
Dlr Service	70101	92	MILLER INFINITI, INC.	VAN NUYS	CA	Phone	818-782-1000-0000
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2010-03-26		N - 2010-03-26	N - 2010-03-26				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- C/S FUEL GAUGE READING INCORRECTLY							
** DEALER ACTION/OBSERVATION:							
** VERIFIED UREPAIR ATTEMPTS 3_ DAYS DOWN 3							
- METER ASSY REPLACED							
- SENDING UNIT REPLACED							
- TECH UNABLE TO DUPLICATE							
- CALLED FOR ASSISTANCE							
** TSS RECOMMENDATION/RESULT:							
- ADVISED TECH TO DUPLICATE CONCERN							
- MONITER SENDING UNIT THAT WAS ALREADY INSTALLED							
*** UPDATE RAY 107 04/29/10							
- VEH BACK WITH FUEL GAUGE GOES FROM FULL TO 1/2 OR EMPTY AFTER SHORT DRIVE, INTERMITTANT							
- HAVE REPLACED FUEL LEVEL SENDER 2 TIMES AND GAUGE UNIT 1 TIME							
- RECOMMEND CHECK RESISTANCE IN FUEL LEVEL SENDER CIRCUIT FROM SENDER TO GAUGE AS DESCRIBED							

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)



M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1014474

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
F- Full	5	2010-04-27	2010-04-06	2010-05-10	2010-05-10	1-SUGGESTION RESOLVED INCIDENT
Text-Incident P0462 FUEL LEVEL SEN/CIR LOW						
Code-TSS1 / Name 138/Z - RYAN PICKELL			Name-Caller [REDACTED]			
Code-TSS2 / Name 150/Z - MITL MONTOYA			Name-Customer [REDACTED]			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E23M [REDACTED]	C03 F15 G01 L60 M95 P01 T01 V95 W01		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	81,163	98013	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-31306	AT5	KH3				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-09-10	2002-11-15	USA			
Code	Region	Name	City	State		
Dlr Retail 71067	92	MAJOR INFINITI, INC.	KANSAS CITY	MO		
Dlr Service 71067	92	MAJOR INFINITI, INC.	KANSAS CITY	MO	Phone 816-941-0770-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
DRY - 1	61/80F=16/27C	1 - CONSTANT	ELECTRICAL - ELECT	CRUIS		
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2010-04-06		N - 2010-04-06	N - 2010-04-06	7K	ALL TEMPS	
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution REPLACED METER AND REPAIRED WIRE AT						
Code-Status Desc						
-						
F - CLOSED (RESOLVED)						
** CUSTOMER COMMENT:						
- CHECK ENGINE LIGHT IS ON AND FUEL GAUGE IS INNACURATE						
-						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1						
- TECH VERIFIED AND FOUND P0462 FUEL LEVEL SEN/CIR LOW						
- TECH FOUND THAT GAUGE SHOWS FULL AT ALL TIMES UNLESS SENDER IS UNPLUGGED						
- TECH FOUND 2.34V AT SENDER						
** TSS RECOMMENDATION/RESULT:						
- PERFORM SENDER TEST PER DI-24						
** 04-06-10 115FG UPDATE:						
- TECH CALLED IN TO REPORT HE HE PERFORMED THE TEST AS PER THE ESM AND THERE IS 2.3V AT PIN 5 OF THE FUEL LEVEL SENDING UNIT AND 11V AT PIN 30 OF METER.						
- TSS RECOMMENDED TO UNPLUG ECM AND CHECK VOLTAGE AT PIN 119 AT ECM CONNECTOR.						
- VOLTAGE AT ALL 3 LOCATIONS SHOULD MATCH.						
- IF IT DOES NOT CHECK JOINT CONNECTOR UNDER DASH M124 AS WELL AS B61 TO B261 CONNECTOR AND B211 TO M141 CONNECTOR,						



**** UPDATE 4/6/2010 DEALER CALL BACK ** TSS 101 - ALLEN WENDELL**

-THE TECH HAS FOUND THE VOLTAGE LOW AT THE B61 CONNECTION AND AT THE ECM BUT THE VOLTAGE IS 11 AT THE COMBINATION METER.

-THE TECH HAS NOT CHECKED THE M124 JUNCTION AND IS QUESTIONING THE WARRANTY ON THAT CHECK AS DASH REMOVAL IS NEEDED. >>>>>>NEXT PAGE>>

-ADVISED THE TECH THAT THE M124 CONNECTOR WOULD BE THE NECESSARY CHECK AT THIS POINT AND THE WARRANTY CONCERN COULD BE REVIEWED WITH THE DEALER REP.

**** UPDATE 4/27/10 CHUCK 117**

- TECH CALLED REPORTED CONNECTOR M124 OK

- TSS RECOMMENDED CHECK FOR SHORT TO GROUND AT PIN 30 OF UNIFIED METER CONNECTOR

**** UPDATE 4-28-10 WL 111 UPDATE TO FULL.**

- TECH REPORTS NO SHORT TO METER FOUND.

- TECH DISCONNECTED EACH CONNECTOR FROM PUMP TO METER TO CHECK REACTION.

- NO CHANGE UNTIL METER DISCONNECTED.

- FUEL GAUGE GOES FROM OVER FULL TO 3/4, ANOTHER TIME WENT TO 1/2.

- TSS: SWAP METER IF AVAILABLE, REPLACE METER IF NECESSARY.

**** 5-10-10 UPDATE MITL 150**

- TECH LEFT VMX TO REPORT REPLACED METER AND REPAIRED WIRE AT JOINT CONNECTOR PIN2 TO RESOLVE INCIDENT.

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1024639

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2010-05-27	2010-05-27		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident MIL P0462 FUEL LEVLE SENSOR						
Code-TSS1 / Name 186IZ * DAVE SATTLER			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2004	M45	JNKAY41E24M	C03 50 STATE EMISSION F15 LIT/FIRST AID KIT J01 SUNROOF L60 FLOOR MATS M95 TRUNK MAT S95 SPLASH GUARDS T01 ALL SEASON TIRES W01 WOOD TRIM		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	88,100	98014	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-60630	AT5	KH3				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2004-04-15	2004-07-02	USA			
Code	Region	Name	City	State		
Dlr Retail	70052	72 WARREN HENRY INFINITI	MIAMI	FL		
Dlr Service	5195	34 LUMBERTON NISSAN	LUMBERTON	NC	Phone 910-739-8371-0000	
Code-Component				Code-Symptom		
ECS - ECCS (SENSORS & SWITCHES)				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2010-05-27		N - 2010-05-27	N - 2010-05-27	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-C/S MIL IS ON.						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS _2 DAYS DOWN _2						
-INSPECTED VEHICLE WITH COSNULT FOR SOTRED DTC.						
-FOUND P0462 FUEL LEVEL SENSOR STORED IN ECM.						
-FUEL LEVEL SENSOR REPLACED 05-04-10 86868MILE.						
-VEHICLE HAS RETURNED WITH SAME DTC.						
-WHEN STARTING VEHICLE FUEL GAUGE WAS INDICATING 1/2 TANK,.						
-AFTER STARTING INSPECTION FUEL GAUGE IS NOW INDICATING FULL TANK						
-NO OTHER WORK PERFORMED.						
** TSS RECOMMENDATION/RESULT:						
-INSPECTED RESISTANCE AT SENSOR AND THEN AT METER AT TIME OF INCIDENT.						
-IF SAME AT BOTH ENDS REPLACE METER ASSY						
-IF NOT THE SAME AT METER AS AT SENSOR INSPECT HARNESS AND CONNECTORS.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1025988

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2010-06-04	2010-06-04		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident VEHICLE WILL NOT START						
Code-TSS1 / Name 124IZ - TIMOTHY MINZAK			Name-Caller [REDACTED]			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E93M [REDACTED]	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	99,752	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-37605	AT5	KH3		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01		
Tochigi	2002-12-11	2003-09-30	USA	T01		
				V95		
				W01		
Code	Region	Name	City	State		
Dlr Retail 71015	72	LEGACY INFINITI, LTD.	LYNBROOK	NY		
Dlr Service 1898	26	DCH FREEHOLD NISSAN	FREEHOLD	NJ	Phone 732-780-3600-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2010-06-04		N - 2010-06-04	N - 2010-06-04			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- C/S VEHICLE WILL NOT START						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1						
- TECH STATED FUEL GAUGE WAS SHOWING 1/4 TANK OF FUEL						
- TANK WAS EMPTY						
- REFUELED VEHICLE, STARTED AND RAN OK						
- REPLACED SENDING UNIT, GAUGE WENT TO FULL, AFTER VEHICLE DRIVEN						
GAUGE WENT BACK TO SAME READING						
- TECH VOLT DROPPED AND CONTINUITY TESTED THE HARNESS. OK						
- CALLED FOR ASSISTANCE						
** TSS RECOMMENDATION/RESULT:						
- ADVISED TECH TO REPLACE COMBO METER PER DATA BASE SEARCH						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1028076

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	2		2010-06-15	2010-06-15		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident MIL P0462 FUEL LEVEL SENSOR CIRCUIT							
Code-TSS1 / Name 114IZ - ADAM CROW			Name-Caller [REDACTED]				
Code-TSS2 / Name 114IZ - ADAM CROW			Name-Customer				
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E43M [REDACTED]	C03 F15 G01 K45 L60 M95 P01 T01 U01 V95 W01			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type				
0	74,612	98013	4DS				
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color					
VK45-42479	AT5	KY0					
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor				
Tochigi	2003-01-30	2003-11-09	USA				
Code	Region	Name	City	State			
Dlr Retail 70090	92	SACRAMENTO INFINITI, INC.	ROSEVILLE	CA			
Dlr Service 70219	92	NIELLO INFINITI	CONCORD	CA	Phone 925-676-0200-0000		
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2010-06-15		N - 2010-06-15	N - 2010-06-15				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
-CHECK ENGINE LIGHT IS ON							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 2							
-DTC P0462 FUEL LEVEL SEN/CIR LOW (7K)							
-REPLACED THE SENDING UNIT							
-BEFORE REPLACEMENT READS 1/2 TANK, NOW READS 3/4 TANK							
-TANK IS ALMOST EMPTY							
-FULL IS 90 OHMS AND EMPTY 5.1 OHMS, ORIGINAL UNIT READ THE SAME							
-SPEC IS 4.5-80							
-GAUGE READS CORRECTLY WHEN REMOVED AND SWEEPING THE FLOAT ARM							
-CALLING FOR ASSISTANCE							
** TSS RECOMMENDATION/RESULT:							
-ADVISED TECH TO DISCONNECT THE FUEL SENDING UNIT, INSTALL IN THE TANK AND MEASURE RESISTANCE ACROSS PINS 5 AND 6							
-IF READS AROUND 3/4 TANK (AROUND 15 OHMS) CONCERN IS AN INSTALLATION CONCERN							
-IF READS CORRECTLY NOW, CHECK HARNESS							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1037621

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2010-07-30	2010-07-30		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE ACCURACY						
Code-TSS1 / Name 128IZ - DAVID BLUNKALL			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2004	M45	JNKAY41EX4M	C03 50 STATE EMISSION F15 LIT/FIRST AID KIT L60 FLOOR MATS M95 TRUNK MAT P01 PREMIUM PKG (A) S95 SPLASH GUARDS T01 ALL SEASON TIRES W01 WOOD TRIM		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	79,250	98014	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-55684	AT5	WV2				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2004-01-14	2004-08-31	USA			
Code	Region	Name	City	State		
Dlr Retail	70017	72	INFINITI OF MASSAPEQUA	MASSAPEQUA	NY	
Dlr Service	71488	92	SEWELL INFINITI/N HOUSTON	HOUSTON	TX	Phone 281-569-3100-0000
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2010-07-30		N - 2010-07-30	N - 2010-07-30			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- FUEL GAUGE ACCURACY						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN _1						
- TECH STATES FUEL GAUGE IS INACCURATE BELOW 1/8 TANK						
- TECH FOUND SENDER IS 10 OHMS ABOVE SPEC WHEN ON EPMTY POSITION						
- TECH CALLING FOR DATA SEARCH						
** TSS RECOMMENDATION/RESULT:						
- REPLACE SENDER						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1042649

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2010-08-23	2010-08-23		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GAUGE READING TOO HIGH							
Code-TSS1 / Name 186IZ * DAVE SATTLER				Name-Caller			
Code-TSS2 / Name 0I				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E63M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	96,122	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		J01			
VK45-28681	AT5	QX1		L60			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95			
Tochigi	2002-07-26	2003-03-31	USA	W01			
Code	Region	Name	City	State			
Dlr Retail 70048	72	INFINITI OF TAMPA	TAMPA	FL			
Dlr Service 3149	34	EASTERN CAROLINA NISSAN	NEW BERN	NC			
				Phone 252-636-1000-0000			
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2010-08-23		N - 2010-08-23	N - 2010-08-23				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
-C/S MIL IS ON.							
.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 3							
-INSPECTED VEHICLE FOR SOTRED DTC WITH COSNULT.							
-FOUND FUEL LEVLE SENSOR DTCV TWECH DID NOT HAVE STORED DTC P0463 OR P0462 WAS STORED.							
-REPLACED FUEL LEVEL SNESOR.							
-FUEL TANK HAD APPROX 3/4 TANK OF FUEL.							
-WHEN STARTING ENGINE GAUGE INDICATES 3/4 FULL AND AFTER A WHILE WILL INDACE FULL.							
-NO OTHER WORK PERFORMED.							
** TSS RECOMMENDATION/RESULT:							
-INSPECTED RESISTANCE AT FUEL LEVLE SENSOR.							
-THEN INSPECT AT METER AND ECM.							
-							

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)



M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1043285

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2010-08-25	2010-08-25		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GAUGE STUCK AT 1 HLF TANK							
Code-TSS1 / Name 134IZ - ED KITTS				Name-Caller			
Code-TSS2 / Name 0I				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E43M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	75,228	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45			
VK45-28766	AT5	KH3		L60			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P02			
Tochigi	2002-07-25	2003-03-03	USA	T01			
				U01			
				W01			
Code	Region	Name	City	State			
Dlr Retail	70073	72 CROWN INFINITI	HOOVER	AL			
Dlr Service	3940	34 NISSAN OF ATHENS	BOGART	GA	Phone 706-549-6600-0000		
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2010-08-25		N - 2010-08-25	N - 2010-08-25				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N		
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- CUSTOMER STATES FUEL GASUUGE IS STUCK AT 1/2 TANK							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1							
- TECH HAS DIAGNOSED INCIDENT AND STATES THAT FUEL TANK SENDING UNIT OHM READING IS CORRECT UP TO COMBO METER WHICH IS SHOWING EMPTY TANK, TANK IS VERY NEAR EMPTY							
- TECH WANTED TO FIND OUT IF THE UNIFIED METER UNIT HAS A SEPERATE BOARD AS PARTS IS SAY IT IS A SEPERATRE BOARD							
** TSS RECOMMENDATION/RESULT:							
- ACCORDING TO ESM THE UNIFIED METER UNIT IS A BOARD HAVING ODOMETER AND A/T INDICATOR MOUNTED							
- GAUGES APPEAR TO MOUNT ON BOARD							
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)							
M							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1049089

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	2		2010-09-22	2011-09-23		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident MIL P0462 FUEL LEVEL SEN/CIR LOW						
Code-TSS1 / Name 132IZ - STEVE REHBINE			Name-Caller			
Code-TSS2 / Name 128IZ - DAVID BLUNKALL			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E53M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
119,793	120,059	98013	4DS	L60		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		M95		
VK45-32180	AT5	QX1		V95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	W01		
Tochigi	2002-10-17	2003-07-25	USA			
Code	Region	Name	City	State		
Dlr Retail	73051	72	SAWGRASS INFINITI	TAMARAC	FL	
Dlr Service	5277	32	171 NISSAN	ROSEPINE	LA	Phone 337-463-2221-0000
Code-Component				Code-Symptom		
ECS - ECCS (SENSORS & SWITCHES)				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2010-09-22		N - 2010-09-22	N - 2010-09-22	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- C/S MIL IS ON AND FUEL GAUGE READS ERRATICALLY EMPTY.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN 1						
- MIL P0462 FUEL LEVEL SEN/CIR LOW						
- PREVIOUSLY REPLACED FUEL LEVEL SENDER, NG.						
- SEEKING DIRECTION.						
** TSS RECOMMENDATION/RESULT:						
- REFERRED TECH TO ESM EC-393 FOR WIRING DIAGRAM.						
- ADVISED TO CHECK CONTINUITY FROM SENDING UNIT TO METER AND ECM.						
- CHECK PIN FIT AT ALL CONNECTORS LISTED AND JOINT CONNECTOR M124.						
**UPDATE 9-22-11 TSS119 LAST MILEAGE 119793.						
-VEHICLE ONLY DRIVEN APPROX 200 MILES IN 1 YEAR.						
-MILP0462 RESET.						
-CONNECTED A NEW SENSER, GAUGE READS EMPTY WITH ARM AT EMPTY AND NO DTC						
-AS SOON AS ARM IS MOVED WITH KEY ON, DTC SETS.						
##MOVE FLOAT ARM WITH KEY OFF ONLY, THEN RECHECK.						
-CHECK PIN FIT TO RELATED CONNECTORS AND LOAD TEST CIRCUITS.						
*** UPDATE 09/23/11 TSS 128 DB						
- TECH FOUND WITH PIN 6 B51 REMOVED REF VOLTAGE OK						



- WITH PIN 6 INSTALLED PIN 119 OF ECM AND PIN 5 B51 HAS 24 MV
- CHECK VOLTAGE AT PIN 30 OF METER WITH PIN 6 B51 INSTALLED
- IF NG INSPECT B51 FOR INTERNAL SHORT >>>>>>>>>>>>>>>>>>>MORE
- IF OK CHECK FOR RESISTANCE IN JOINT CONNECTOR AS DISCUSSED

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1049680

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2010-09-24	2010-09-24		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GUAGE ERRATIC; SHOWS MORE THAN						
Code-TSS1 / Name 103IZ - GREG CHRISTENSEN			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E73M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	52,237	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45		
VK45-39282	AT5	KY0		L60		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95		
Tochigi	2002-12-24	2003-05-08	USA	P01		
				T01		
				U01		
				V95		
				W01		
Code	Region	Name	City	State		
Dlr Retail 70254	92	JORDAN INFINITI	JOHNSTON	IA		
Dlr Service 72254	92	WILLIS INFINITI	DES MOINES	IA	Phone 515-253-9600-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2010-09-24		N - 2010-09-24	N - 2010-09-24			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- CUSTOMER STATES THAT FUEL GUAGE IS NOT WORKING CORRECTLY.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 2 DAYS DOWN 1						
- FUEL LEVEL WILL SHOW MORE THAN WHAT IS IN TANK.						
- SENDER WAS REPLACED AT A PRIOR VISIT.						
- WHEN INCIDENT OCCURS THE GAUGE WILL JUMP UP 1/4 TANK MORE THAN TANK HAS.						
- NO FURTHER DIAGNOSTIC.						
** TSS RECOMMENDATION/RESULT:						
- INSPECT FUEL LEVEL SENDER CIRCUIT FOR PARTIAL SHORT TO GROUND.						
- CHECK ALL HARNESS CONNECTORS FOR MOISTURE INTRUSION.						
- CHECK GAUGE FOR CORRECT OPERATION.						
- REPAIR ANY DAMAGE FOUND AND RETEST.						
- TECH TO FOLLOW UP.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1053991

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2010-10-13	2010-10-13		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident PASSENGER SIDE MIRROR INOP.						
Code-TSS1 / Name 137IZ - PATRICK FITZ-GORDON			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E23M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	47,723	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		J01		
VK45-30160	AT5	WV2		L60		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-08-21	2002-11-10	USA			
Code	Region	Name	City	State		
Dlr Retail 70048	72	INFINITI OF TAMPA	TAMPA	FL		
Dlr Service 3068	34	ALAN JAY NISSAN, INC.	SEBRING	FL	Phone 863-402-4280-0000	
Code-Component				Code-Symptom		
BF2 - HEADLINE/RF TRIM/SUNVRS/MIR/REAR SUNSHD				4QW - DOOR/SEAT/WINDOW/MIRROR/LOCK/KEYLESS ENT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
13 - 2010-10-13		N - 2010-10-13	N - 2010-10-13			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-DIED WONT START.						
-CHECK PASSENGER MIRROR INOP.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 3						
-VEHICLE RAN OUT OF GAS BUT GAUGE INDICATES , OF A TANK.						
-PASSENGER DOOR MIRROR INOPERATIVE.						
-WIRES IN DIAGRAM DO NOT MATCH COLORS ON VEHICLE.						
-TECH FOUND MAX OF 5V FROM ANY OF THE PINS ON THE MIRROR CONNECTOR.						
-ENDED INSPECTION.						
** TSS RECOMMENDATION/RESULT:						
-REFERRED TECH TO PAGE DI-24 FOR RESISTANCE CHECK FOR FUEL LEVEL SENDING UNIT.						
-CHECK VOLTAGE AT FUNCTIONING MIRROR AND COMPARE TO INCIDENT MIRROR.						
-SWAP MIRRORS IF POSSIBLE AND CHECK OEPRATION.						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1057692

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2010-11-01	2010-11-01		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident P0462 FUEL LEVEL SEN/CIR LOW							
Code-TSS1 / Name 138IZ - RYAN PICKELL				Name-Caller			
Code-TSS2 / Name 0I				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E13M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	90,553	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45			
VK45-32362	AT5	KY0		L60			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95			
Tochigi	2002-10-18	2003-02-21	USA	P01			
				T01			
				U01			
				W01			
Code	Region	Name	City	State			
Dlr Retail 70001	72	KELLY INFINITI	DANVERS	MA			
Dlr Service 3743	26	COASTAL NISSAN	NORWELL	MA	Phone 781-610-1000-0000		
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2010-11-01		N - 2010-11-01	N - 2010-11-01	7K			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N		
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- FUEL GAUGE IS STUCK ON FULL							
-							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 3							
- TECH VERIFIED P0462 FUEL LEVEL SEN/CIR LOW							
- TECH REMOVED NUMEROUS AFTERMARKET EQUIPMENT							
AND REPLACE SENDER BUT GAUGE IS STILL SUCK ON FULL							
- COMBO METER SELF TEST IS NORMAL AND GAGE SWEEPS ACCORDINGLY							
** TSS RECOMMENDATION/RESULT:							
- TEST RESISTANCE AT METER AND REPLACE METER IF RESISTANCE IS							
IN SPEC PER DI-24							
- REPAIR OR REPLACE HARNESS IF RESISTANCE IS NOT IN SPEC							
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)							
M							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1082718

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2011-03-01	2011-03-01		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident OUT OF FUEL GAUGE READS 1/2 TANK						
Code-TSS1 / Name 237IZ - CHRIS O'CONNOR			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E13M	C03 F15 G01 L60 M95 P01 V95 W01		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	108,700	98013	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-34032	AT5	KY0				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-10-24	2004-06-10	USA			
Code	Region	Name	City	State		
Dlr Retail 71495	92	INFINITI SANTA BARBARA	SANTA BARBARA	CA		
Dlr Service 3259	44	NISSAN OF VISALIA	VISALIA	CA	Phone 559-734-3333-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2011-03-01		N - 2011-03-01	N - 2011-03-01			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
TOWED IN, LOST POWER.						
-						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN 1						
VEHICLE OUT OF FUEL.						
GAUGE READS 1/2-3/4 TANK.						
ADDED FUEL, NC WITH GAUGE.						
REPLACED SENDER, NC.						
MANUALLY MOVED FLOAT TO FULL, GAUGE GOES TO FULL.						
SELF DIAG PEFORMED, GAUGE NEEDLE MOVED TO 1/2.						
** TSS RECOMMENDATION/RESULT:						
CHECK SENDER RESISTANCE AT METER WITH METER DISCONNECTED.						
MANUALLY SWEEP SENDER FLOAT ARM THROUGH TRAVEL.						
REPLACE COMB METER IF RESISTANCE IN SPEC.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1082875

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2011-03-02	2011-03-02		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident MIL P0462 FUEL LEVEL SENSOR/CIR LOW							
Code-TSS1 / Name 104IZ - DONALD PERRYMAN				Name-Caller			
Code-TSS2 / Name 0I				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2004	M45	JNKAY41E74M	A97 SATELLITE RADIO-S C03 50 STATE EMISSION F15 LIT/FIRST AID KIT J01 SUNROOF L60 FLOOR MATS M95 TRUNK MAT R92 REAR SPOILER S95 SPLASH GUARDS W01 WOOD TRIM			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type				
0	56,704	98014	4DS				
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color					
VK45-61100	AT5	KH3					
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor				
Tochigi	2004-04-24	2004-08-21	USA				
Code	Region	Name	City	State			
Dlr Retail	71042	72	INFINITI OF CHARLOTTE	MATTHEWS	NC		
Dlr Service	70540	72	COCHRAN INFINITI SO HILLS	PITTSBURGH	PA	Phone	412-245-3636-0000
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2011-03-02		N - 2011-03-02	N - 2011-03-02	7K			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- C/S FUEL GAUGE IS STUCK ON FULL, AND CHECK ENGINE LIGHT IS ON.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1							
- MIL P0462 FUEL LEVEL SEN/CIR LOW							
A/T U1000 CAN COMM CIRCUIT							
P1815 MANUAL MODE SW/CIRC							
- TECH STATES IF HE TAPS COMBINATION METER, GAUGE BEGINS READING ACCURATE.							
- TECH IS INQUIRING IF A/T CODES MAY BE RELATED.							
** TSS RECOMMENDATION/RESULT:							
- TSS RECOMMENDED A/T MAY BE RELATED.							
- REPLACE COMBINATION METER AND RETEST.							
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)							
M							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1084616

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2011-03-10	2011-03-10		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident P0462; VEHICEL CUTS OFF						
Code-TSS1 / Name 103/Z - GREG CHRISTENSEN			Name-Caller			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E43M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	156,141	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		K45		
VK45-37884	AT5	KY0		L60		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95		
Tochigi	2002-12-11	2003-06-30	USA	P01		
				T01		
				U01		
				V95		
				W01		
Code	Region	Name	City	State		
Dlr Retail 72233	72	PREBUL INF OF CHATTANOOGA	CHATTANOOGA	TN		
Dlr Service 70498	72	INFINITI OF SOUTH ATLANTA	UNION CITY	GA	Phone 770-774-9151-0000	
Code-Component				Code-Symptom		
EC - EMISSIONS CONTROL				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2011-03-10		N - 2011-03-10	N - 2011-03-10			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- CLIENT STATES CONTINUES TO HAVE HARD START ISSUES.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED N REPAIR ATTEMPTS 1 DAYS DOWN 1						
- MIL IS ON WITH P0462/0T.						
- FUEL GAUGE IS ON FULL CONSTANTLY WITH EMPTY TANK.						
- NO FURTHER DIAGNOSTIC.						
** TSS RECOMMENDATION/RESULT:						
- CHECK FUEL LEVEL SENDER CIRCUIT FOR SHORT TO GROUND.						
- DISCONNECT ECM AND RECHECK GAUGE FOR CORRECT OPERATION.						
- DISCONNECT HARNESS CONNECTOR M135 AND RECHECK GAUGE.						
- IF GAUGE IS STILL FULL, CHECK FUEL LEVEL SENDER CIRCUIT BETWEEN GAUGE AND SENDER FOR SHORT TO GROUND OR FOLDED PIN IN HARNESS CONNECTOR.						
- REPAIR AND RETEST.						
- TECH TO FOLLOW UP.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1089646

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2011-04-04	2011-04-04		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GAUGE INACCURATE							
Code-TSS1 / Name 237IZ - CHRIS O'CONNOR				Name-Caller			
Code-TSS2 / Name 0I				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E53M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	90,767	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60			
VK45-38100	AT5	KY0		M95			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01			
Tochigi	2002-12-21	2003-09-17	USA	T01			
				V95			
				W01			
Code	Region	Name	City	State			
Dlr Retail	70211	72 HOLMAN INFINITI	MAPLE SHADE	NJ			
Dlr Service	3537	34 FIRKINS NISSAN, INC.	BRADENTON	FL	Phone 941-755-1571-0000		
Code-Component				Code-Symptom			
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2011-04-04		N - 2011-04-04	N - 2011-04-04				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N		
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- FUEL GAUGE NOT ACCURATE. LEVELS WILL READ TO WHAT IS PRESUMED ACCURATE. THEN DROP, THEN READ FULL AGAIN.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 3_ DAYS DOWN 1							
- FUEL LEVEL SENSOR REPLACED 2X.							
- METER SELF TEST PASSED.							
- MANUALLY MOVED FLOAT ARM TO FULL AND GAUGE READING FULL.							
- NO DTC'S STORED.							
** TSS RECOMMENDATION/RESULT:							
- PER DATABASE SEARCH REPLACE COMBO METER.							

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1092486

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	1		2011-04-18	2011-04-26		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE FULL AT ALL TIMES ****						
Code-TSS1 / Name 186IZ * DAVE SATTLER			Name-Caller			
Code-TSS2 / Name 150IZ - MITL MONTOYA			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E43M	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	131,346	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-35126	AT5	WV2		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01		
Tochigi	2002-11-08	2003-06-20	USA	T01		
				W01		
Code	Region	Name	City	State		
Dlr Retail	70025	72 DOUGLAS MOTORS CORP.	SUMMIT	NJ		
Dlr Service	5245	34 PRIORITY NISSAN RICHMOND	CHESTER	VA	Phone 804-414-1700-0000	
Code-Component				Code-Symptom		
ECS - ECCS (SENSORS & SWITCHES)				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2011-04-18		N - 2011-04-18	N - 2011-04-18			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
F - CLOSED (RESOLVED)						
** CUSTOMER COMMENT:						
-C/S FUEL GAUGE ISN ALWAYS ON FULL/						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIEDY_ REPAIR ATTEMPTS 1_ DAYS DOWN 1						
-INSPECTED OPERATION OF FUEL GAUGE ON TEST DRIVE.						
-FUEL GAUGE IS ON FULL AND IN IS ON.						
-INSPECTED FOR SOTRED DTC WITH CONSULT.						
-FOUND P0462 FUEL LEVEL SENSOR STORED IN ECM.						
-REPALCED FUEL LEVEL SENSOR AND NO CHANGE IN INCIDENT.						
-NO OTHER WORK PERFORMED.						
** TSS RECOMMENDATION/RESULT:						
-UNSPEC FOR SHORT TO GROUND IN HARNESS FROM METER TO FUEL LEVEL SENSOR						
-IF HARNESS OK REPLACE MATER ASSY						
** 4.26.11 TL 150 UPDATE MITL 150						
- TECH REPORTS REPLACED METER ASSY TO RESOLVE INCIDENT						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1093823

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	2		2011-04-22	2011-04-25		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident MIL P0463 FUEL LEVEL SENSOR						
Code-TSS1 / Name 186IZ * DAVE SATTLER			Name-Caller			
Code-TSS2 / Name 102IZ - MICHAEL LEMMONS			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E63M	C03 F15 G01 J01 L60 M95 T01 V95 W01		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	85,917	98013	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-31127	AT5	KY0				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-09-03	2004-04-15	USA			
Code	Region	Name	City	State		
Dlr Retail	71035	72 ROSENTHAL INFINITI	VIENNA	VA		
Dlr Service	72035	72 INFINITI OF TYSONS CORNER	VIENNA	VA	Phone	703-556-6900-0000
Code-Component				Code-Symptom		
ECS - ECCS (SENSORS & SWITCHES)				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2011-04-22		N - 2011-04-22	N - 2011-04-22	7L		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-C/S SES LIGHT AND FUEL GAUGE IS STILL INOP.						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS _3 DAYS DOWN _3						
-INSPECTED VEHICLE FOR STORED DTC.						
-FOUND P0462 FUEL LEVEL SENSOR SOTRED.						
-FUEL LEVEL SENSOR HAS BEEN REPLACED 2 TIME FOR THIS INCIDNET.						
-TECH FILLED VEHICLE, DROVE HOME AND INSPECT FUEL GAUGE OPERATION.						
-FUEL GAUGE DID MOVE FROM 3/4 TO 1/2 WHILE DRIVING.						
-NO OTHER WORK PERFORMED.						
** TSS RECOMMENDATION/RESULT:						
-INSPECT HARNESS AND CONNECTORS BETWEEN METER AND SENSOR.						
-INSPECT HARNESS BETWEEN SENSOR AND ECM.						
-IF HARNESS INSPECT AS OK REPLACE METER.						
*** UPDATE ML 102 4/25/11						
- ERASED DTC AND DROVE VEHICLE 40 MILES.						
- FUEL GAUGE WAS SEEN FLUCTUATING APPROX 1/4 TANK AT TIMES.						
- MILP0462 RESET DURING TEST DRIVE.						
- FUEL TANK IS FULL AT THIS TIME.						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



- 4.88V AT METER PIN30.
- RESISTANCE AT SENDER: 11.5 OHMS, AT ECM 12.4 OHMS, AT METER 12.8 OHMS.
- TSS: MONITOR VOLTAGE AT ECM 119 WHILE TWISTING/WIGGLING HARNESS.
- CHECK CONNECTORS B61/B261, B211/M141, M124, AND M135/F105.
- RUN REDUNDANT WIRING FOR TESTING TO ELIMINATE PORTIONS OF CIRCUIT.

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1099726

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	0		2011-05-19	2011-05-19		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident FUEL GAUGE IS INOP							
Code-TSS1 / Name 153IZ - MICHAEL FARRELL				Name-Caller			
Code-TSS2 / Name 0/				Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E83M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	93,499	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		J01			
VK45-29813	AT5	QX1		L60			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	M95			
Tochigi	2002-08-07	2003-10-13	USA	T01			
Code	Region	Name	City	State			
Dlr Retail 70225	72	PEARSON INFINITI	RICHMOND	VA			
Dlr Service 70532	72	SUBURBAN INFINITI OF TROY	TROY	MI	Phone	248-731-3300-0000	
Code-Component				Code-Symptom			
EL - ELECTRICAL				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER			
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
11 - 2011-05-19		N - 2011-05-19	N - 2011-05-19				
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N		
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
-FUEL GAUGE INOP.							
.							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1							
-VERIFIED FUEL GAUGE GOES STRAIGHT UP WITH KEY ON.							
-CHECKING WIRING PER DI-14							
-VERY HIGH RESISTENCE FROM 30/31 TO GROUND 3-4K OHMS.							
-TECH REMOVED PIN 30/31 FROM METER CONNECTER, FUEL GAUGE STILL GOES STRAIGHT UP.							
** TSS RECOMMENDATION/RESULT:							
-RUN JUMPER WIRES FROM 30/31 TO FUEL SENDER 5/6, IF CONCERN STILL PRESENT, REPLACE COMBO METER.							
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)							
M							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1101762

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2011-05-31	2011-05-31		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE INOP_NEW METER, SENDER						
Code-TSS1 / Name 237IZ - CHRIS O'CONNOR			Name-Caller			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E63M	C03 F15 G01 J01 L60 M95 V95 W01		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	81,771	98013	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-33254	AT5	KH3				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-10-10	2004-01-20	USA			
Code	Region	Name	City	State		
Dlr Retail	70049	72 LOKEY MOTOR COMPANY	CLEARWATER	FL		
Dlr Service	3029	34 DAYTONA NISSAN	DAYTONA BEACH	FL	Phone 386-274-6800-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2011-05-31		N - 2011-05-31	N - 2011-05-31			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
- CS GAS GAUGE NOT WORKING CORRECTLY.						
-						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 3_ DAYS DOWN 1						
- FUEL GAUGE STUCK PAST FULL.						
- HAS PREVIOUS FUEL GAUGE DTC, NOT SUREWHAT DTC						
- REPLACED COMBO METER AND SENDER, NC.						
- AFTER METER REPLACEMENT GAUGE DROPPED TO 1/4, THEN BACK TO 3/4 TANK						
- UNKNOWN IF DTC SET, OR ACTUAL FUEL LEVEL IN TANK.						
- CHECKED SENDER AND CIRCUIT RESISTANCE, PASSED.						
** TSS RECOMMENDATION/RESULT:						
- CHECK FOR STORED DTC'S. INSPECT CONNECTORS M141/B211 B261/B61						
- PG-28,39. CHECK FOR 5V REFERENCE FROM COMBO METER TO PIN 5 OF SENDER						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1108106

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating	
M- Mini	1		2011-06-29	2011-06-30		0-NO RESPONSE REQUIRED (INFORMATION ONLY)	
Text-Incident B1129 SIDE MODULE RH (OPEN) (							
Code-TSS1 / Name 128IZ - DAVID BLUNKALL			Name-Caller				
Code-TSS2 / Name 237IZ - CHRIS O'CONNOR			Name-Customer				
Code-Series	MY Full	Code-Model Line	VIN	Installed Options			
Y34	2003	M45	JNKAY41E73M	C03			
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15			
0	87,807	98013	4DS	G01			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60			
VK45-30526	AT5	KH3		M95			
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P01			
Tochigi	2002-08-24	2005-02-14	***	R92			
Code	Region	Name	City	State			
Dlr Retail							
Dlr Service	71505	92	MIKE WARD INFINITI	HIGHLANDS RANCH	CO	Phone 303-350-4300-0000	
Code-Component			Code-Symptom				
BF8 - AIR BAG (SRS)			4QG - GAUGES/WARNING LITES & DRIVE COMPUTER				
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode			
-		-	-				
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp		
14 - 2011-06-29		N - 2011-06-29	N - 2011-06-29	BB9			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE						Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped			
Text-Solution							
Code-Status Desc							
-							
A - PENDING DEALER FOLLOW-UP							
** CUSTOMER COMMENT:							
- AIR BAG LIGHT ON							
** DEALER ACTION/OBSERVATION:							
** VERIFIED Y REPAIR ATTEMPTS _1 DAYS DOWN _1							
- B1129 SIDE MODULE RH (OPEN) (BB9)							
- ASK IF ITB09-023 CAN BE APPLIED							
** TSS RECOMMENDATION/RESULT:							
- ITB IF FOR DRIVERS SEAT ONLY							
- FOLLOW ESM DIAG							
** UPDATE 06-30-11 TSS 237							
- HAS ORDERED RH SIDE MODULE.							
- P0462 FUEL LEVEL SEN/CIR LOW (7K)							
- 0V AT PIN 5 OF SENDER.							
- CHECKED CONTINUITY FROM PIN 30 OF METER TO 5 OF SENDER, PASSED.							
- FUEL GAUGE READS FULL AL THE TIME.							
- BATTERY POWER TO PINS 39,40, AND 42.							
- CHECKED CONTINUITY TO GROUND AT PINS 33, 20							
- ADVISED TO REPLACE COMBO METER.							



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1117130

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2011-08-11	2011-08-11		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident P0462_GAS GAUGE STUCK AT FULL						
Code-TSS1 / Name 119/Z - JEFF WYATT			Name-Caller [REDACTED]			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E73M [REDACTED]	C03 F15 G01 K45 L60 M95 P01 T01 U01 W01		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	100,135	98013	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-39605	AT5	WV2				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2002-12-26	2003-09-14	***			
Code	Region	Name	City	State		
Dlr Retail	70317	92 METRO INFINITI	MONROVIA	CA		
Dlr Service	70219	92 NIELLO INFINITI	CONCORD	CA	Phone 925-676-0200-0000	
Code-Component				Code-Symptom		
ECS - ECCS (SENSORS & SWITCHES)				4QK - CHECK ENGINE LIGHT		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
06 - 2011-08-11		N - 2011-08-11	N - 2011-08-11	7K		
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-GAS GAUGE STUCK AT FULL.						
-CHECK ENGINE LIGHT ON.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN 1						
-MILP0462 FUEL LEVEL SEN/CIR LOW (7K)						
-REPLACED FUEL SENDING UNIT, NO CHANGE.						
-GAUGE STAYING ON FULL.						
-ONLY MEASURE 2.5 VOLTS TO SENDER ON R/Y WIRE.						
-TRACED BACK TO COMBO METER, ONLY 2.5 VOLTS AT PIN 30.						
-CAN APPLY 12 VOLTS TO PIN 30 AT METER AND R/Y AND B WIRES LOAD TEST OK.						
** TSS RECOMMENDATION/RESULT:						
-REPLACE COMBO METER.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1121537

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2011-09-01	2011-09-01		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident CLUSTER NOT READING CORRECTLY						
Code-TSS1 / Name 124IZ - TIMOTHY MINZAK			Name-Caller [REDACTED]			
Code-TSS2 / Name 0/			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2004	M45	JNKAY41E94M [REDACTED]	C03 50 STATE EMISSION F15 LIT/FIRST AID KIT J01 SUNROOF K46 NAVI MANUAL L60 FLOOR MATS M95 TRUNK MAT S95 SPLASH GUARDS T01 ALL SEASON TIRES U02 NAVI PKG		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type			
0	78,004	98014	4DS			
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color				
VK45-54758	AT5	KH3				
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor			
Tochigi	2003-12-16	2004-06-24	USA			
Code	Region	Name	City	State		
Dlr Retail 71055	72	INFINITI OF BEDFORD	BEDFORD	OH		
Dlr Service 71055	72	INFINITI OF BEDFORD	BEDFORD	OH	Phone 440-439-0400-0000	
Code-Component				Code-Symptom		
ELR - DRIVE COMPUTER				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
- 2011-09-01	XX	N - 2011-09-01	N - 2011-09-01			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
- S - CLOSED-SUBMITTED TO SERVICE COMM						
** CUSTOMER COMMENT:						
- FUEL GAUGE READING INCORRECTLY						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 1_ DAYS DOWN 1						
- TECH CALLED BACK , REPLACED COMBO METER NOW SPEEDO NEEDLE IS SHOWING INCORECTLY						
- REPLACED METER AGAIN AND THE ONLY THING THAT WORKS IS SPEEDO						
- NO DTC'S STORED OR GROUND ISSUES						
** TSS RECOMMENDATION/RESULT:						
- ADVISED TECH IF ORIGINAL METER WAS INSTALLED ORIGINAL ISSUE IS PRESENT						
- ADVISED TECH TO REPLACE METER AGAIN						

Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)

M



TECH LINE INCIDENT REPORT - CONFIDENTIAL



Report# FI1137281

Report Type	Number Revision	Date-Incident	Date-Open	Date-Revision	Date-Close	Code-Solution Rating
M- Mini	0		2011-11-17	2011-11-17		0-NO RESPONSE REQUIRED (INFORMATION ONLY)
Text-Incident FUEL GAUGE ERRATIC OPERATION @ X'S						
Code-TSS1 / Name 186IZ * DAVE SATTLER			Name-Caller [REDACTED]			
Code-TSS2 / Name 0I			Name-Customer			
Code-Series	MY Full	Code-Model Line	VIN	Installed Options		
Y34	2003	M45	JNKAY41E13M [REDACTED]	C03		
Mileage-Initial	Mileage-Current	Code-NNA Model	Code-Body Type	F15		
0	78,675	98013	4DS	G01		
Code-Engine/Serial	Code-Trans Type	Code-Vehicle Color		L60		
VK45-32114	AT5	WV2		M95		
Name-Plant	Date-Manufacture	Date-In Service	Code-Distributor	P02		
Tochigi	2002-10-18	2003-09-22	***	T01		
				V95		
Code	Region	Name	City	State		
Dlr Retail 70309	72	HARPER INFINITI, INC.	KNOXVILLE	TN		
Dlr Service 3312	32	DAN MULLINS NISSAN	LAWTON	OK	Phone 580-353-2244-0000	
Code-Component				Code-Symptom		
ELB - INSTRUMENTS & GAUGES				4QG - GAUGES/WARNING LITES & DRIVE COMPUTER		
Code-Amb Humidity	Code-Amb Temp	Code-Prob Freq	Category-Incd	Code-Oper Mode		
-		-	-			
Code-TREAD Date	Code-Non TREAD	Flag-FSSS Date	Flag-NNA Inspect Date	Number-Project	Code-Oper Temp	
11 - 2011-11-17		N - 2011-11-17	N - 2011-11-17			
Code-Reason For Call A - REASONABLE CALL FOR ASSISTANCE					Flag-Attachment: N	
Flag-Parts Avail	Date-Parts Request	Name-Parts For	Date-Parts Recvd	Date-Parts Shipped		
Text-Solution						
Code-Status Desc						
-						
A - PENDING DEALER FOLLOW-UP						
** CUSTOMER COMMENT:						
-FUEL GAUGE ERRATIC OPERATION.						
.						
** DEALER ACTION/OBSERVATION:						
** VERIFIED Y REPAIR ATTEMPTS 2_ DAYS DOWN 3						
-INSPECTED OPERATION OF FUEL GAUGE.						
-FUEL GAUGE WILL INDICATE FULL TANK CYCLE IGN AND WILL THEN SHOW 3/4 FULL.						
-FUEL LEVEL SENSOR SENSOR WAS REPLACED FOR THIS INCIDENT NOV 04 11.						
-						
** TSS RECOMMENDATION/RESULT:						
-INSPECT RESISTANCE AT SENSOR AND THEN AT COMBO METER.						
-IF THE SAME REPLACE METER ASSY.						
Text-Dealer Followup Comment (Note: Entered by Dealer during investigation of incident)						
M						

INCD_RECORD
FI0804572
FI0805334
FI0807218
FI0807717
FI0812153
FI0812333
FI0816196
FI0816335
FI0819349
FI0821324
FI0832408
FI0833083
FI0833150
FI0835629
FI0840471
FI0847820
FI0850771
FI0853155
FI0854971
FI0856297
FI0866294
FI0885165
FI0886082
FI0888449
FI0888559
FI0889733
FI0891007
FI0893657
FI0894645
FI0903405
FI0905688
FI0916419
FI0924210
FI0926576
FI0929028
FI0932853
FI0939150
FI0939247
FI0949393

FI0968762
FI0968799
FI0970515
FI0976329
FI0985830
FI0995340
FI1009805
FI1012421
FI1012733
FI1014474
FI1024639
FI1025988
FI1028076
FI1037621
FI1042649
FI1043285
FI1049089
FI1049680
FI1053991
FI1057692
FI1082718
FI1082875
FI1084616
FI1089646
FI1092486
FI1093823
FI1099726
FI1101762
FI1108106
FI1117130
FI1121537
FI1137281