



INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)



P5HG331DVAF





POWERFLEX  
1500  
5.0L V8

D122

WATER PUMP

RELEASE LATCH  
FOR ACCESS TO  
FUSES AND RELAYS

ALTERNATOR / POSUM  
1500  
5.0L V8

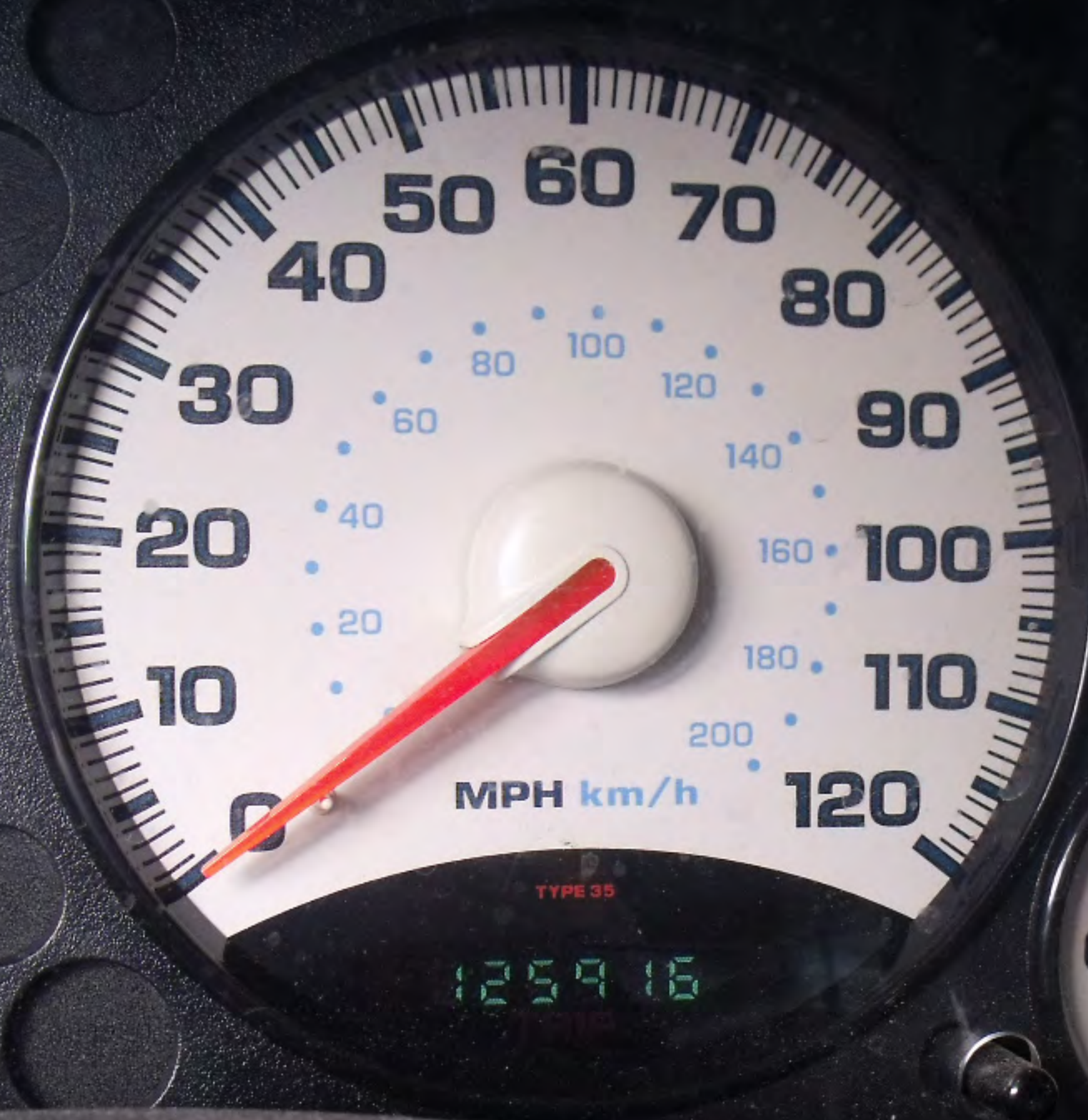
SILVER  
400A

WATER PUMP





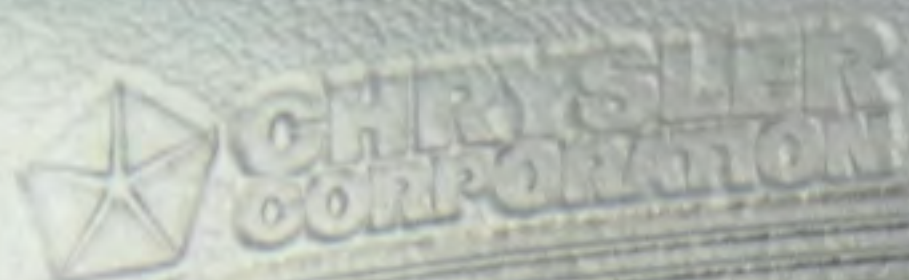












DRBIII™

Unable to ID Module for  
ORC

press any key to continue



Unable to ID Module for  
DNC

press any key to continue

F1

F2

F3

F4





Unable to ID Module for  
ORC

press any key to continue





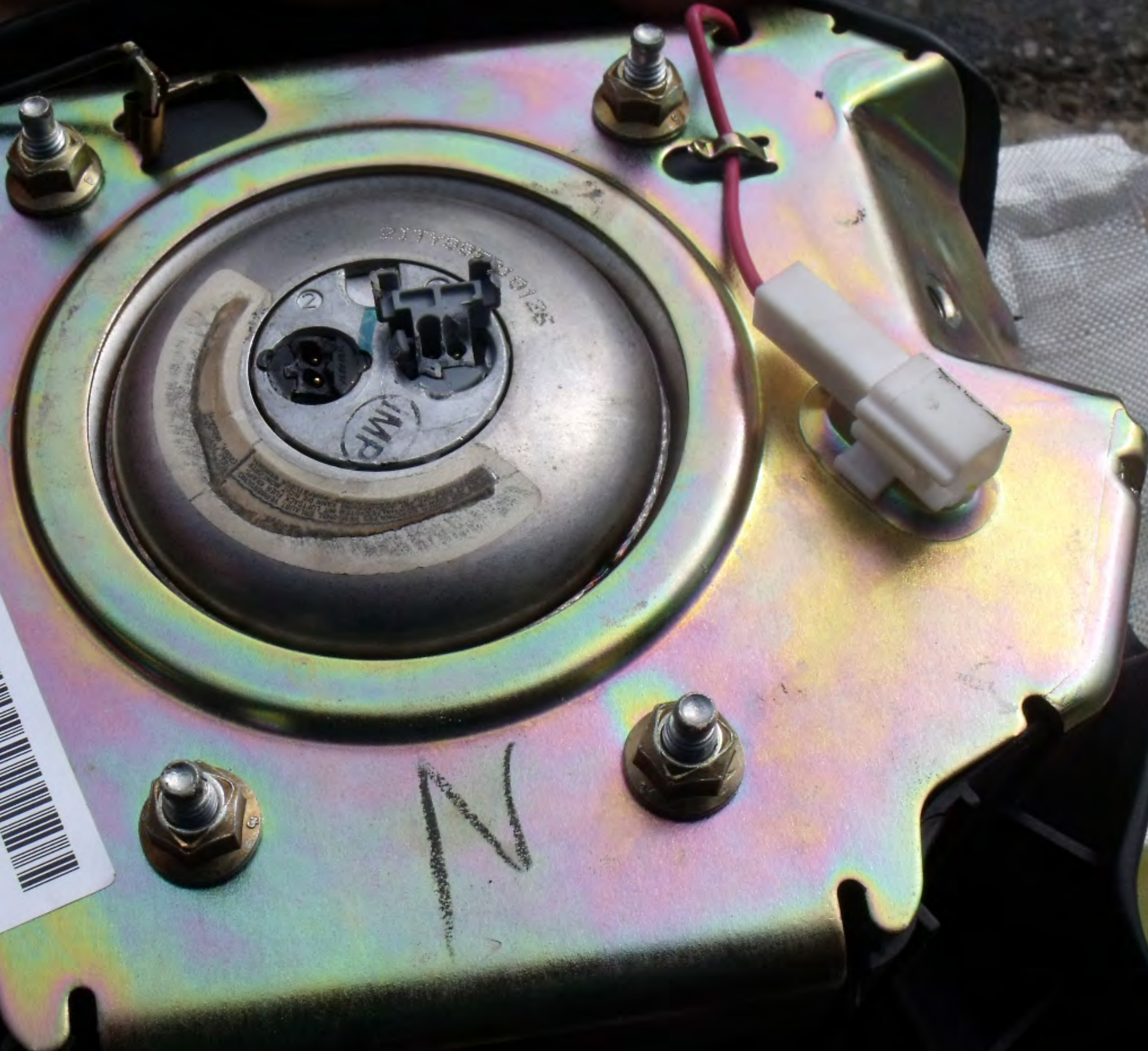




\*TN6DT0092K1223\*  
\*P5GG30DX9AE\* 5GG30TRMAE  
\*HERSTELLUNGSJAHR: 2002\*



\*HERSTELLUNGSJAHR: 2002\*  
\*P5GG30DX9AE\*  
\*TN6DT00922K1223\*  
5GG30TFMAE







217 VER 131 36

IMP



\*TN6DT0092K1223\*



\*P5GG30DX9AE\* 5GG30TRMAE

\*HERSTELLUNGSJAHR: 2002\*





















Challenger Lifts

ROTARY LIFT

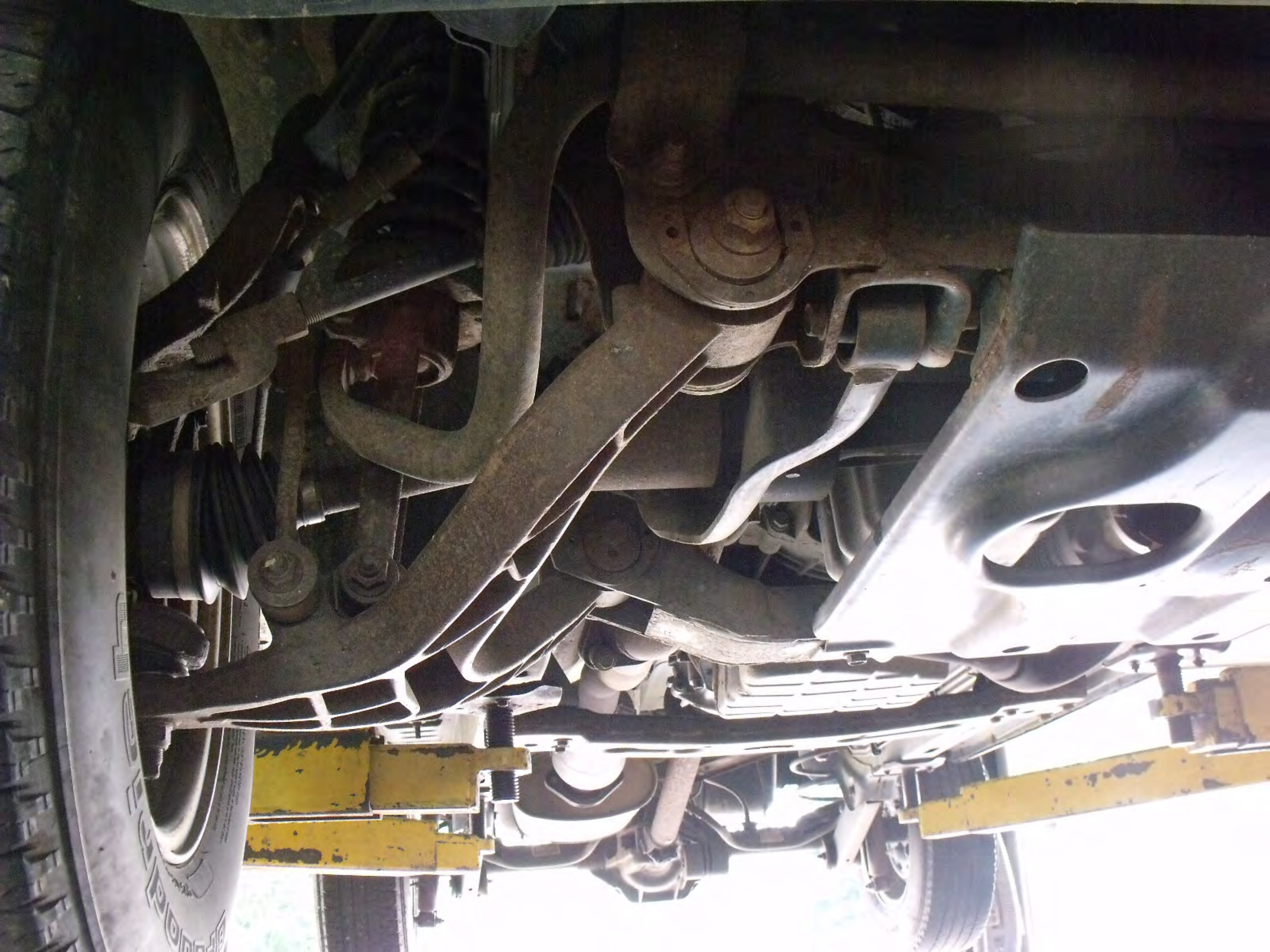
ROTARY LIFT





Challenger Lifts



















































# All System DTC Scan Report



Primary System ENGINE/PCM

Read Codes

No codes present

Secondary System GLOBAL OBDII


OBD-II Current Codes

No codes present

OBD-II Pending Codes

No codes present

Continuing with TRANSMISSION

 Save

 Print

ENTER



Diagnostic Trouble Codes

Current faults or no communication available

Secondary System AIRBAG

Diagnostic Trouble Codes

1st and 2nd AIRBAGs show action required - Test manually

Secondary System BCDV

Read Codes

No codes present

Clear

Cancel

ENTER



August 19, 2010

Ms. [REDACTED]  
[REDACTED]  
Titusville, PA [REDACTED]

Reference No.: [REDACTED]  
VIN: 1J4GL58K02W[REDACTED]

Dear Ms. [REDACTED]:

This will further acknowledge contact to Chrysler Group LLC, regarding your 2002 Jeep Liberty.

Naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

J. S. Susalla  
Special Investigations  
(248) 944-7149

JSS/kat



**CONFIDENTIAL - Prior Approval Required Before Duplicating****Preliminary Vehicle Investigation Report(PVIR)**

CAIR# 19797096

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2002	JEEP LIBERTY LTD EDITION 4X4 SPORT UTILITY 4-DR	1J4GL58K02W [REDACTED]		01-29 14	125000	06/25/2002
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]		TITUSVILLE	PA	USA
ZIP	COLOR	MODEL	HOME PHONE		BUSINESS PHONE	
[REDACTED]	Shale Green Metallic Clear Coat	KJJ	[REDACTED]			
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
BRAEGER CHRYSLER JEEP		51	68383	MILWAUKEE	WI	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
James Zumbo N		JNZ Independent Cont		412-980-6134		
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input type="radio"/> MINOR <input checked="" type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS				\$ 2700.00		

**INTERVIEW**INTERVIEW WITH: ☐ DRIVER ☐ OWNER ☐ OTHER ☒ DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE:	DATE OF INCIDENT:	TIME OF INCIDENT	INSPECTION DATE:
08/12/2010	07/13/2010	06:50 <input type="radio"/> AM <input checked="" type="radio"/> PM	08/12/2010

1. DRIVER'S DESCRIPTION OF EVENT: Ms [REDACTED] stated; "On Tuesday July 20th I was driving on PA Route 8 just south of Titusville PA. I heard a dinging sound like aI was low on gas. When I looked down at the instrument gauges my Air BAG light was illuminated. Then suddenly the steering wheel air bag went off like a gun shoot and the LF seat belt seemed to tighten up then loosen around me."

Insurance Company Name: **Nationwide Ins Co**  
 Personal Injury: ☒ Yes ☐ No  
 Were there Personal Injuries?  
 Any Indicator/Warning Lights on Prior? ☐ Yes ☒ No

If Yes, complete section "B"

If Yes, What light:

**IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)**

Help Key

**PART A- GENERAL****REQUIRED PHOTOGRAPHS:**☒ ALL FOUR SIDE VIEWS**IF CRASH DAMAGED:**

PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)  
 - ANY RECENT VEHICLE SERVICE

☐ YES ☐ NO**INFORMATION:**☐ POLICE/AGENCY REPORT #:☒ ALL REPORTS/PHOTOS BY OTHERS

- ADDRESS OF INSPECTION  
 Address **Donovan & Bauer**  
 1  
 Address **11543 Hydetown Road**  
 2  
 City **Titusville**

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

☒ YES ☐ NO

- IF YES, DESCRIBE AND PHOTOGRAPH  
**In process of airbag replacement as authorized by owners Nationwide Ins Policy when owner decided to contact Chrysler corp for assistance.**



UNKNOWN  
IF YES, ENCLOSE COPIES OF  
REPAIR ORDERS

State **PA**  
Zip  
Phone

---

**PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE**

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**REQUIRED PHOTOGRAPHS:**

- ☒ WINDSHIELD
- ☒ ALL AREAS OF DAMAGE  
MARKINGS ON INTERIOR  
AND EXTERIOR
- ☒ CLOSE UPS OF STAINS,  
SKIN, HAIR, CLOTH
- ☒ EXTERIOR AND INTERIOR  
DAMAGE INCLUDING  
UNDERCARRIAGE

**INFORMATION:**

- ☒ DESCRIBE ANY INJURIES TO  
DRIVER AND/OR OTHER  
OCCUPANTS
  - ☒ SEE SEAT BELT/SEATS  
SECTION IF APPLICABLE
- 

Vehicle in state of work in process repair.! Steering wheel Air bag was removed from vehicle and on technicians work bench. Airbag module was removed from in vehicle location and was on RF passenger seat. LF S/S shoulder belt was deployed and hanging out of LF door opening. Injuries: Owner/driver states she received slight brush burns to her both arms,chest area and left thigh and legs.

Next



PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- ☒ STEERING WHEEL
- ☒ AIRBAG(S)
- ☒ KNEE BLOCKERS
- ☒ ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:  
12.06 3.09
- SERIAL NUMBER :  
19919141
- PART NUMBER :  
P56010501X9AC
- DOES AIRBAG WARNING LIGHT CYCLE ON?  
☐ YES ☒ NO ☐ N/A
- ARE WARNING LABELS PRESENT (PHOTO)  
☒ YES ☐ NO ☐ N/A
- RECORD LABEL PART NUMBER  
n/a
- ☒ COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?  
☒ YES ☐ NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
No Response From Controller		
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
No Response from Controller		

- WAS AIRBAG DEPLOYED?  
DRIVER ☒ YES ☐ NO  
IF NO, EXPLAIN  
PASSENGER ☐ YES ☒ NO  
IF NO, EXPLAIN undetermined  
SIDE AIRBAG ☐ YES ☒ NO ☐ N/A  
IF NO, EXPLAIN undetermined
- WHICH SIDE DEPLOYED?  
☐ LEFT ☐ RIGHT ☒ N/A ☐ BOTH
- TYPE OF SIDE AIRBAG  
☐ SEAT ☐ CURTAIN ☒ N/A
- TYPE OF STEERING WHEEL  
☒ TILT ☐ STANDARD
- ANY DAMAGE TO STEERING WHEEL  
☒ YES ☐ NO  
IF YES, EXPLAIN  
Airbag deployed thru cover

DO NOT ERASE DRB READINGS

- IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?  
☒ YES ☐ NO  
IF YES,  
☐ NOTE POSITION OF PASSENGER A/B SWITCH  
☐ ON ☐ OFF ☒ N/A
- EVIDENCE OF TAMPERING OR DISASSEMBLY?  
☒ YES ☐ NO ☐ N/A  
IF YES, EXPLAIN  
See Section J for explanation.
- CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS
- UNDERBODY DAMAGED?  
☐ YES ☒ NO  
IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- ☒ OVERALL SEAT BELTS I/B & O/B
- ☒ CLOSE UP OF ANY IRREGULARITIES
- ☒ LATCHPLATE WEAR
- ☐ CLOSE UP D-RING TO SHOW LOADING
- ☒ OVERALL OF SEAT
- ☒ CLOSE UP OF DAMAGE
- ☒ RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):  
PSHG331DVAF
- RECORD ALL INFORMATION STAMPED ON LATCHPLATE  
TD056 TD060
- PRETENSION DEPLOYED?  
☒ YES ☐ NO ☐ UNKNOWN
- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING  
B/P 10" 60 Deg
- EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):  
integrated

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY

- NOTE RESULTS
- DOES THE BUCKLE LATCH?  
☒ YES ☐ NO  
IF NO, EXPLAIN
- DO THEY RELEASE?  
☒ YES ☐ NO  
IF NO, EXPLAIN
- DO THEY RETRACT?  
☐ YES ☒ NO  
IF NO, EXPLAIN  
LF deployed
- ANY LOOSENESS OR BROKEN PARTS  
☐ YES ☒ NO  
IF YES, EXPLAIN?
- CHECK FOR SEAT RETAINING BOLTS  
☒ NORMAL  
☐ BROKEN  
☐ LOOSE  
☐ MISSING
- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP



4"

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**PART - E TRANSMISSION NOT APPLICABLE**

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[Next](#)



**PART - F UNINTENDED ACCELERATION NOT APPLICABLE****PART - G BRAKES NOT APPLICABLE****PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE****PART - I AXLE/DIFFERENTIAL NOT APPLICABLE**☒ **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

At day of my personal contact Ms [REDACTED] vehicle found to be in a state of being repaired by dealer technician. Ms [REDACTED]'s (Nationwide Ins Co) authorized all A/B System components replaced EXCEPT actual steer wheel airbag which they considered to be her expense. At time of my inspection following noticed No evidence of hair, skin or make up on deployed air bag. Vehicle battery dead; Batt Jump Pac used to attempt to start vehicle. Vehicle engine would then crank but no start condition. Key/on/ Eng off no I/P lamps WOW illumination! No-Start cond determined to be no spark at spark plugs.! LH side of I/P Power Control center fuse check indicated a open circuit fuse #31/20 amp fuse. Replaced w/spare 20 amp fuse. Spare 20 A fuse again open circuited!! Interior inspection indicated an unknown I-Pod(?)aux wire for i-Pod? imbedded into center I/P area. DRB scan tool interfaced with DLC connector Scan tool indicated "No communication with module." Dealer Service Mgr Greg had to jiggle with DRB scan tool top connector to get a screen reading. Requested he utilize a Genesis(aftermarket/non Chrysler )scan tool That scan tool displayed message:"No codes present" Under carriage does not indicate any previous scrape or bang marks. Heavy under-carriage rust accumulation indicates exposure to high rusting on suspension components Eng oil level dipstick is rusted in area of oil level readind area.

[Previous](#)[Form Approved](#)[Returned for corrections](#)



MFD BY DAIMLERCHRYSLER  
CORPORATION

DATE OF MFR  
8-02

GWR  
2541 KG(05600 LB)

GAWR FRONT WITH TIRES  
1248 KG(2750 LB) P235/70R16

RIMS AT COLD  
16X7 227 KPA(33 PSI)

GAWR REAR WITH TIRES  
1429 KG(3150 LB) P235/70R16

RIMS AT COLD  
16X7 227 KPA(33 PSI)

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT  
PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GL58K43W [REDACTED] TYPE: MPV SINGLE X DUAL



MDH: 082215 776AB PNT:PX8 VEHICLE MADE IN U.S.A. TRM:DLD2 4648503





































































CA  
06-22-2008  
15:29:03







































NO RESPONSE from ORC  
Please be certain of the  
following items:

- 1) Ignition is turned on.
- 2) DRB III is properly  
connected to the Data  
connector.

F1  
HELP

F2  
SYS

F3  
MAIN

64.1



Powertrain Control Module L

2003 KJ 3.7L V6 SFI

Module: Cal 16.0, APR 03

Natural Asp, Unleaded Fuel

Low Emission Vehicle (NBV)

Automatic Trans, RW Drive

Jeep Truck Engine, JTEC+

Single Fan, Variable Speed

PCM Part#: 56044623AE

Homologation ID: FBKABB

CARB OBD II Vehicle







**CONFIDENTIAL - Prior Approval Required Before Duplicating****Preliminary Vehicle Investigation Report(PVIR)**

CAIR# 19861497

YEAR	BRAND		VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2003	JEEP LIBERTY LTD EDITION 4X4 SPORT UTILITY 4-DR		1J4GL58K43W [REDACTED]		08-22 15	38119	10/19/2002
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY	
[REDACTED]		[REDACTED]		DEERFIELD BEACH	FL	USA	
ZIP	COLOR	MODEL	HOME PHONE		BUSINESS PHONE		
[REDACTED]	Black Clear Coat	KJJ					
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY	
EDDIE ACCARDI JEEP CHRYSLER		66	23963	POMPAÑO BEACH	FL	USA	
INSPECTOR - NAME FIRST, LAST, MIDDLE			INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
James Daugherty T			EAA		954-749-3637		
DAMAGE ESTIMATE				REPAIR ESTIMATE			
<input type="radio"/> MINOR <input checked="" type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS				\$ .00			

**INTERVIEW**
 INTERVIEW WITH: ☒ DRIVER ☐ OWNER ☐ OTHER ☐ DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE:	DATE OF INCIDENT:	TIME OF INCIDENT	INSPECTION DATE:
<b>08/30/2010</b>	<b>08/23/2010</b>	<b>03:45</b> <input type="radio"/> AM <input checked="" type="radio"/> PM	<b>08/30/2010</b>

1. DRIVER'S DESCRIPTION OF EVENT: **Driver stated that she was driving south on Military Trail approaching Palmetto RD. She pulled into the left turn lane and was moving at approximately 3MPH. Both frontal air bags suddenly deployed. She states that no impact to the vehicle had taken place and she does not think the bags should have deployed.**

 Insurance Company Name: **Unknown**

 Personal Injury: Were there ☒ Yes ☐ No

If Yes, complete section "B"

 Injuries? Any Indicator/Warning Lights ☐ Yes ☒ No on Prior?

If Yes, What light:

**IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)**

Help Key

**PART A- GENERAL****REQUIRED PHOTOGRAPHS:**☒ ALL FOUR SIDE VIEWS**IF CRASH DAMAGED:**
 PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)  
 - ANY RECENT VEHICLE SERVICE
**INFORMATION:**
☒ POLICE/AGENCY REPORT #: **2910010653**
☐ ALL REPORTS/PHOTOS BY OTHERS

 - ADDRESS OF INSPECTION  
 Address **Eddie Accardi CDJ**  
 1

 Address **855 So Federal Hgwy**  
 2

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

☐ YES ☒ NO

- IF YES, DESCRIBE AND PHOTOGRAPH



☐ YES ☒ NO

☐ UNKNOWN

IF YES, ENCLOSE COPIES OF  
REPAIR ORDERS

City **Pompano Bch**  
State **FL**  
Zip XXXXXXXXXX  
Phone XXXXXXXXXX

---

**PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE**

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**REQUIRED PHOTOGRAPHS:**

- ☒ WINDSHIELD
- ☒ ALL AREAS OF DAMAGE  
MARKINGS ON INTERIOR  
AND EXTERIOR
- ☐ CLOSE UPS OF STAINS,  
SKIN, HAIR, CLOTH
- ☒ EXTERIOR AND INTERIOR  
DAMAGE INCLUDING  
UNDERCARRIAGE

**INFORMATION:**

- ☒ DESCRIBE ANY INJURIES TO  
DRIVER AND/OR OTHER  
OCCUPANTS
- ☒ SEE SEAT BELT/SEATS  
SECTION IF APPLICABLE

**Vehicle did not have any evidence of exterior or interior damage. DRB was no able to establish contact with the Air Bag Module. Another DRB was used with no success even with a Super Card installed. Contact with other modules was possible. Connector was removed from module but no evidence of corrossion was found. Driver stated that she received bruises and scratches from Bag deployment.**

---

**Next**



PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- ☒ STEERING WHEEL
- ☒ AIRBAG(S)
- ☒ KNEE BLOCKERS
- ☒ ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:  
No communicatio
- SERIAL NUMBER :

- PART NUMBER :  
No communication
- DOES AIRBAG WARNING LIGHT CYCLE ON?  
☐ YES ☒ NO ☐ N/A
- ARE WARNING LABELS PRESENT (PHOTO)  
☒ YES ☐ NO ☐ N/A
- RECORD LABEL PART NUMBER

Not recorded  
☐ COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?

☒ YES ☐ NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
No communication		
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
No communication		

- WAS AIRBAG DEPLOYED?  
DRIVER ☒ YES ☐ NO  
IF NO, EXPLAIN  
PASSENGER ☒ YES ☐ NO  
IF NO, EXPLAIN  
SIDE AIRBAG ☐ YES ☐ NO ☒ N/A  
IF NO, EXPLAIN
- WHICH SIDE DEPLOYED?  
☐ LEFT ☐ RIGHT ☒ N/A ☐ BOTH
- TYPE OF SIDE AIRBAG  
☐ SEAT ☐ CURTAIN ☒ N/A
- TYPE OF STEERING WHEEL  
☒ TILT ☐ STANDARD
- ANY DAMAGE TO STEERING WHEEL  
☐ YES ☒ NO  
IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

- IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?  
☒ YES ☐ NO  
IF YES,  
☒ NOTE POSITION OF PASSENGER A/B SWITCH  
☐ ON ☐ OFF ☒ N/A
- EVIDENCE OF TAMPERING OR DISASSEMBLY?  
☐ YES ☒ NO ☐ N/A  
IF YES, EXPLAIN
- CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS
- UNDERBODY DAMAGED?  
☐ YES ☒ NO  
IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART - D SEATS/SHOULDER BELTS NOT APPLICABLE

PART - E TRANSMISSION NOT APPLICABLE

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Next



**PART - F UNINTENDED ACCELERATION NOT APPLICABLE**

**PART - G BRAKES NOT APPLICABLE**

**PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE**

**PART - I AXLE/DIFFERENTIAL NOT APPLICABLE**

☒ **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

**This was an extremely well cared for vehicle, both inside and out.**

Previous	Form Approved	Returned for corrections
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1J4GL58K53W



MFD BY DAIMLERCHRYSLER  
CORPORATION

DATE OF MFR  
9-02

GVWR  
2541 KG(05600 LB)

GVWR FRONT  
1248 KG(2750 LB)

WITH TIRES  
P235/70R16

RIMS AT  
16X7

COLD  
227 KPA(33 PSI)

GVWR REAR  
1429 KG(3150 LB)

WITH TIRES  
P235/70R16

RIMS AT  
16X7

COLD  
227 KPA(33 PSI)

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT  
PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GL58K53W

TYPE:

MPV

SINGLE X DUAL



MDH:

092606 776AB PNT:PBJ

VEHICLE MADE IN U.S.A.

TRM:DL2 4648503

























INSTALLATION  
ALTO AN KILLO  
A BENSER  
BULENONT  
BULENONT  
BULENONT













Jeep  
4x4

Jeep<sup>®</sup>  
LIBERTY

DAEJED





Jeep  
LIBERTY

3.7L









8464





ep  
TY

3.7L





Jeep  
4x4

Je  
LIBE

05/01/2014  
Fitness  
05/01/2014









POWER TECH  
3.7L V6







*Duralast*  
Genuine



BLUEN MOTOR	IGNITION	IGNITION
1 40A	2 40A	3 50A
ABS PUMP	DATA	ABS

12V	15A	17	12
1	2	3	4

FUEL PUMP

BLUEN MOTOR

12V MOTOR















ON - OFF



CHRYSLER  
CORPORATION

DRB III™

NO RESPONSE from ORC  
Please make certain of the  
following items:

- 1) Ignition is turned on.
- 2) DRB III is properly  
connected to the Data  
connector.

F1  
HELP

F2  
SYS

64.1

F3  
MAIN





CHRYSLER  
CORPORATION

DRB III™

Unable to ID Module for  
ORC

press any key to continue





**CHRYSLER  
CORPORATION**

**DRB III™**

**Powertrain Control Module Info**

2003 KJ 3.7L V6 SFI

Module: Cal 16.0, APR 03

Natural Asp, Unleaded Fuel

Low Emission Vehicle (NBV)

Automatic Trans, RW Drive

Jeep Truck Engine, JTEC+

Single Fan, Variable Speed

PCM Part#: 56044623AE

Homologation ID: FBKABB

CARB OBD II Vehicle







**CONFIDENTIAL - Prior Approval Required Before Duplicating****Preliminary Vehicle Investigation Report(PVIR)**

CAIR# 20052181

YEAR	BRAND		VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2003	JEEP LIBERTY LTD EDITION 4X4 SPORT UTILITY 4-DR		1J4GL58K53W [REDACTED]		09-26 06	46198	11/16/2002
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY	
[REDACTED]		[REDACTED]		MAYWOOD	IL	USA	
ZIP	COLOR	MODEL	HOME PHONE		BUSINESS PHONE		
60153-1505	Atlantic Blue Pearl Coat	KJJ	[REDACTED]		[REDACTED]		
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY	
LARRY ROESCH CHRYSLER-JEEP-DODGE,		51	36277	ELMHURST	IL	USA	
INSPECTOR - NAME FIRST, LAST, MIDDLE			INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
Edward Mays M			EAA		630-790-2059		
DAMAGE ESTIMATE				REPAIR ESTIMATE			
<input checked="" type="radio"/> MINOR <input type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS				\$ 1.00			

**INTERVIEW**
 INTERVIEW WITH: ☐ DRIVER ☐ OWNER ☐ OTHER ☒ DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE PEPPERS JANICE

INTERVIEW DATE:	DATE OF INCIDENT:	TIME OF INCIDENT	INSPECTION DATE:
10/18/2010	10/15/2010	06:30 <input checked="" type="radio"/> AM <input type="radio"/> PM	10/19/2010

1. DRIVER'S DESCRIPTION OF EVENT: MS [REDACTED] WAS THE DRIVER WHEN THE AIR BAGS DEPLOYED. SHE STATED THAT SHE WAS ABOUT TO GO TO WORK AND SHE HAD JUST ENTERED HER CAR, FASTENED HER SEAT BELT, STARTED THE ENGINE AND NOTED THAT HER AIR BAG LIGHT WAS ON. SHE STATED THAT SHE MADE A MENTAL NOTE TO HAVE THE DEALER CHECK IT OUT AND SHIFTED TO REVERSE AND WITH THE SHIFT BOTH AIR BAGS DEPLOYED. SHE STATED THAT SHE HAD NOT MOVED THE CAR WHEN THE AIR BAGS DEPLOYED. SHE SAID THAT SHE WAS NOT INJURED AND WAS ALONE IN THE VEHICLE.

Insurance Company Name: **NOT NAMED**Personal Injury: Were there ☐ Yes ☒ No

If Yes, complete section "B"

Any Indicator/Warning Lights on Prior? ☒ Yes ☐ NoIf Yes, What light: **AIR BAG****IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)**

Help Key

**PART A- GENERAL****REQUIRED PHOTOGRAPHS:**

☒ ALL FOUR SIDE VIEWS  
**IF CRASH DAMAGED:**  
 PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)  
 - ANY RECENT VEHICLE SERVICE

**INFORMATION:**

☒ POLICE/AGENCY REPORT #: **NOT REPORTED**  
☐ ALL REPORTS/PHOTOS BY OTHERS  
 - ADDRESS OF INSPECTION  
 Address **LARRY ROESCH**  
**1**  
 Address **200 W. GRAND AVE**

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

☐ YES ☒ NO  
 - IF YES, DESCRIBE AND PHOTOGRAPH



☐ YES ☒ NO

☐ UNKNOWN

IF YES, ENCLOSE COPIES OF  
REPAIR ORDERS

2

City **ELMHURST**

State **IL**

Zip **60126**

Phone **630-834-8000**

---

**PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE**

---

**REQUIRED PHOTOGRAPHS:**

- ☒ WINDSHIELD
- ☒ ALL AREAS OF DAMAGE  
MARKINGS ON INTERIOR  
AND EXTERIOR
- ☒ CLOSE UPS OF STAINS,  
SKIN, HAIR, CLOTH
- ☒ EXTERIOR AND INTERIOR  
DAMAGE INCLUDING  
UNDERCARRIAGE

**INFORMATION:**

- ☒ DESCRIBE ANY INJURIES TO  
DRIVER AND/OR OTHER  
OCCUPANTS
  - ☒ SEE SEAT BELT/SEATS  
SECTION IF APPLICABLE
- 

**BOTH FRONTAL AIR BAGS ARE DEPLOYED. THE DRIVER / OWNER REPORTS NO INJURY. THE WINDSHIELD IS NOT BROKEN, NO EXTERIOR OR INTERIOR DAMAGE NOTED, NO UNDER BODY DAMAGE NOTED, NO NOTED BODY CONTACT POINTS TO THE INTERIOR. THE SEAT BELT IS OPERATIONAL, THE AIR BAG LIGHT IS ON.**

Next



PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- ☒ STEERING WHEEL
- ☒ AIRBAG(S)
- ☒ KNEE BLOCKERS
- ☒ ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:  
64.1

- SERIAL NUMBER :  
2013016224

- PART NUMBER :  
DRB 111
- DOES AIRBAG WARNING LIGHT CYCLE ON?  
☐ YES ☒ NO ☐ N/A
  - ARE WARNING LABELS PRESENT (PHOTO)  
☒ YES ☐ NO ☐ N/A
  - RECORD LABEL PART NUMBER  
NONE
- ☒ COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?  
☒ YES ☐ NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT

- WAS AIRBAG DEPLOYED?  
DRIVER ☒ YES ☐ NO  
IF NO, EXPLAIN  
PASSENGER ☒ YES ☐ NO  
IF NO, EXPLAIN  
SIDE AIRBAG ☐ YES ☐ NO ☒ N/A  
IF NO, EXPLAIN
- WHICH SIDE DEPLOYED?  
☐ LEFT ☐ RIGHT ☐ N/A ☒ BOTH
- TYPE OF SIDE AIRBAG  
☐ SEAT ☐ CURTAIN ☒ N/A
- TYPE OF STEERING WHEEL  
☒ TILT ☐ STANDARD
- ANY DAMAGE TO STEERING WHEEL  
☐ YES ☒ NO  
IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

- IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?  
☐ YES ☒ NO  
IF YES,  
☐ NOTE POSITION OF PASSENGER A/B SWITCH  
☐ ON ☐ OFF ☒ N/A
- EVIDENCE OF TAMPERING OR DISASSEMBLY?  
☐ YES ☒ NO ☐ N/A  
IF YES, EXPLAIN
- CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS
- UNDERBODY DAMAGED?  
☐ YES ☒ NO  
IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- ☒ OVERALL SEAT BELTS I/B & O/B
- ☒ CLOSE UP OF ANY IRREGULARITIES
- ☒ LATCHPLATE WEAR
- ☒ CLOSE UP D-RING TO SHOW LOADING
- ☒ OVERALL OF SEAT
- ☒ CLOSE UP OF DAMAGE
- ☒ RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):  
THE BELT WEBBING SHOWS NO STRESS MARKS.
- RECORD ALL INFORMATION STAMPED ON LATCHPLATE  
TD 125
- PRETENSION DEPLOYED?  
☐ YES ☒ NO ☐ UNKNOWN
- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING  
UPRIGHT  
EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):  
1/2 INCH UP

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY  
NOTE RESULTS

- DOES THE BUCKLE LATCH?  
☒ YES ☐ NO  
IF NO, EXPLAIN
- DO THEY RELEASE?  
☒ YES ☐ NO  
IF NO, EXPLAIN
- DO THEY RETRACT?  
☒ YES ☐ NO  
IF NO, EXPLAIN
- ANY LOOSENESS OR BROKEN PARTS  
☐ YES ☒ NO  
IF YES, EXPLAIN
- CHECK FOR SEAT RETAINING BOLTS  
☒ NORMAL  
☐ BROKEN  
☐ LOOSE  
☐ MISSING
- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP  
1 INCH OVERLAP REARWARD



---

**PART - E TRANSMISSION NOT APPLICABLE**

---

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**PART - F UNINTENDED ACCELERATION NOT APPLICABLE****PART - G BRAKES NOT APPLICABLE****PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE****PART - I AXLE/DIFFERENTIAL NOT APPLICABLE**☒ **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

THE DRB INFORMATION WAS: NO RESPONSE FROM ORC , UNABLE TO ID MODULE FOR ORC. THE AIR BAG LIGHT IS ON STRADY. THE SEAT BELT WILL LOCK UP WITH A JERK TEST. THE DRB INFORMATION IS SHOWN IN PHOTOS #4496, 4497,4498 THE TELEPHONE INFORMATION LISTED WAS INCORRECT AND CHANGED ON THE ASSIGNMENT SHEET.

[Previous](#)[Form Approved](#)[Returned for corrections](#)



RECEIVED DATE:

12/08/10

POSTED DATE:

12-06-2010

LAST NAME:

[REDACTED]

VIN (LAST 8 DIGITS)

2W [REDACTED]

CAIR

[REDACTED]

NON- SCANABLE ITEMS: CIRCLE ONE

☒ NO

YES



**Thomas E. Deming**  
230 South Prairie Avenue  
Arlington Heights, Illinois 60005-3242  
Phone: 847-437-4246 Fax: 847-437-4249

December 5, 2010

Chrysler Customer Assistance Sector  
P.O. 21-8004  
Auburn Hills, Michigan 48321-8004

Dear Customer Service:

Regarding-

Reference number: [REDACTED]  
VIN: 1J4GL58K12W [REDACTED]  
Model: Jeep Liberty 2002

I am writing, as requested, to give you details of my recent problem with my Jeep. On November 23, 2010, I was driving along when all of a sudden the front wheel on the passenger side disconnected from the upper ball joint. The wheel, which normally is horizontal, was now vertical and the vehicle came to an abrupt halt. Luckily, I did not lose control and hit any other vehicles or pedestrians.

I had to get a flat bed tow truck to take the vehicle to a local mechanic for repair. The mechanic replaced the upper control arm and ball joint. He felt the design of the part was flawed in that there was no grease fitting to lubricate the joint. Growing up, working on my cars for many years (when I was younger), I agree with his assessment. That prompted me to call Chrysler to see if there was a recall. I had not remembered, but apparently there had been recalls and I had the part serviced previously. To make a long story short, your customer service manager said that you would reimburse me half the cost of the part, \$155.00.

I am enclosing the original invoice for the repair and my credit card proof of payment. In addition, I am enclosing a photograph of my Jeep before it was repaired. Given the nature of the design flaw and the amount of my cost to repair it, I would hope that Chrysler would not limit my reimbursement to \$155.00. By the way, I have been a loyal Chrysler buyer starting with a 1989 Dodge Grand Caravan, a 1994 Jeep Grand Cherokee Limited, a 1999 Mercedes-Benz SLK230, a 2000 Dodge Durango, a 2001 Dodge Durango, and lastly, a 2002 Jeep Liberty Limited. I was all set to buy a Chrysler Aspen when you stopped manufacturing it. I love your cars as I think they generally have great quality and are very innovative in styling and design.

Sincerely,

[REDACTED]



**Import & Domestic Auto Service**

1015 Davis Street  
Evanston, IL. 60201  
Phone - 847-491-9515

INVOICE

**3066**

Org. Est. # 006120

**INVOICE**

Print Date : 11/26/2010

Arlington Heights, IL

Home

Cust ID :

2004 Jeep - Liberty Limited

3.7L, V6, VIN (K)

Lic # : 124 9843

Odometer In : 88059

Unit # :

Vin # :

Hat # :

Ref # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
CONTROL ARM - Upper - [Includes: Ball Joint.]				CONTROL ARM - Remove & Replace - [DOES NOT include alignment.] - Upper,One Side	176.00
52088632AC	1.00	309.95	309.95		
Shop Supplies		7.75	7.75	TWO WHEEL ALIGNMENT - Adjustment - [DOES NOT include straightening or replacing of parts.] - 4WD - Front,Axle	132.00

P A I D  
NOV 26 2010

[ Technicians : Please Select, Technician ]

Org. Estimate \$657.47    Revisions \$0.00    Current Estimate \$ 657.47    Additional Cost    Revised Estimate

<b>Labor:</b>	<b>\$308.00</b>
<b>Parts:</b>	<b>\$317.70</b>
<b>Sublet:</b>	<b>\$0.00</b>
<b>Sub:</b>	<b>\$625.70</b>
-----	
<b>Tax:</b>	<b>\$31.77</b>
<b>Total:</b>	<b>\$657.47</b>
<b>Bal Due:</b>	<b>\$657.47</b>

[ Payments - ]

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

SIGNATURE.....

&lt;none&gt;

Date..... Time.....







IMPORT & DOMESTIC AUTO SERVICE  
7015 DAVIS ST  
EVANSTON, IL 60201  
(847) 491-9515

Merchant ID: 8788850018310

## Sale

XXXXXXXXXXXX2865

VISA

Entry: Swiped

Total:

\$ 657.47

11/26/10

16:02:06

Inv#: 000002 Appr Code: 02605C

Apprvd: Online Batch#: 000140

Customer Copy  
THANK YOU!  
PLEASE COME AGAIN!



[REDACTED]  
Arlington Hts., Illinois [REDACTED]

CAROL STREAM IL 601

06 DEC 2010 PM 7 T

Happy  
Holidays

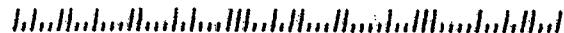


USA FIRST CLASS FOREVER

Chrysler Customer Assistance Sector  
P.O. Box 21-8004  
Auburn Hills, Michigan 48321-8004



48321+8004









1J4FK48143W





Jeep





























































































































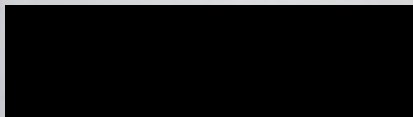
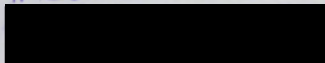


SRS malfunction  
dashysato 2800atb

Police Report #

11-003361

Insurance claim #



Kiwi car care

242-7744









Jeep

DRIVE  
AIRBAG













# **! WARNING**



## **DEATH OR SERIOUS INJURY CAN OCCUR**

- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- **ALWAYS** USE SEAT BELTS AND **CHILD RESTRAINTS**.



**⚠ WARNING: HIGHER ROLLOVER RISK**



AVOID ABRUPT MANEUVERS  
AND EXCESSIVE SPEED.

ALWAYS BUCKLE UP.

SEE OWNER'S MANUAL  
FOR FURTHER INFORMATION.





# **WARNING**



## **DEATH OR SERIOUS INJURY CAN OCCUR**

- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- **ALWAYS** USE SEAT BELTS AND CHILD RESTRAINTS.

















WARNING  
DO NOT REMOVE OR DISCARD THIS LABEL  
UNTIL THE AIR FILTER IS REPLACED  
OR THE AIR FILTER HOUSING IS  
REMOVED. IF THE LABEL IS  
REMOVED, THE AIR FILTER  
MAY BE DAMAGED OR  
DISCARDED, WHICH COULD  
RESULT IN A SHORTED LIFE  
OF THE AIR FILTER HOUSING  
AND A SHORTED LIFE OF THE  
AIR FILTER. IF THE LABEL IS  
REMOVED, THE AIR FILTER  
MAY BE DAMAGED OR  
DISCARDED, WHICH COULD  
RESULT IN A SHORTED LIFE  
OF THE AIR FILTER HOUSING  
AND A SHORTED LIFE OF THE  
AIR FILTER.

AIR FILTER  
p



























33014254-D20

0.7  
Metal Tip















































This Diagnostic Control  
Module is not supported by  
this software. Please use the  
DRB III with the Supercard  
software to diagnose this  
vehicle.

F1  
HELP

F2  
SYS

64.1

F3  
MAIN



April 15, 2011

Allstate Insurance  
P.O. Box 650271  
Dallas, TX 75265

Re: Your Insured: [REDACTED]  
Your Claim No.: [REDACTED]  
Date of Loss: January 22, 2011  
Our File No.: [REDACTED]  
V.I.N.: 1J4FK48143W [REDACTED]

Dear Allstate Claims:

This will acknowledge your correspondence dated April 7, 2011, regarding your insured referenced above.

Attached please find Chrysler Group LLC check #8438194, in the amount of \$883.74. This check represents settlement in full for your claim regarding rental car expenses for the incident date listed above.

Your acceptance and endorsement of this check indicates that Chrysler Group LLC's responsibility in this matter has ended.

Thank you for writing.

Sincerely,

J. S. Susalla  
Special Investigations  
(248) 944-7149

JSS/ss

Attachment



**CONFIDENTIAL - Prior Approval Required Before Duplicating****Preliminary Vehicle Investigation Report(PVIR)**

CAIR# 20355529

YEAR	BRAND		VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2003	JEEP LIBERTY SPORT 4X2 SPORT UTILITY 4-DR		1J4FK48143W [REDACTED]		09-17 09	53998	01/02/2003
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY	
[REDACTED]		[REDACTED]		HANA	HI	USA	
ZIP	COLOR	MODEL	HOME PHONE		BUSINESS PHONE		
[REDACTED]	Stone White Clear Coat	KJT					
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY	
ISLAND DODGE		71	57812	KAHULUI	HI	USA	
INSPECTOR - NAME FIRST, LAST, MIDDLE			INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
JIM BURKE E			EAA/SPX		619-669-9966		
DAMAGE ESTIMATE					REPAIR ESTIMATE		
<input checked="" type="radio"/> MINOR <input type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS					\$ .00		

**INTERVIEW**
 INTERVIEW WITH: ☐ DRIVER ☐ OWNER ☐ OTHER ☒ DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE:	DATE OF INCIDENT:	TIME OF INCIDENT	INSPECTION DATE:
<b>02/08/2011</b>	<b>01/28/2011</b>	<b>06:00</b> <input type="radio"/> AM <input checked="" type="radio"/> PM	<b>02/08/2011</b>

1. DRIVER'S DESCRIPTION OF EVENT: **I met with the owner/driver in a costco parking lot in Maui, HI and she gave me the following information. On 1/28/11 Mrs. [REDACTED] was driving on the Hana highway for about 10 minutes going about 30 MPH. She came to a one lane bridge and slowed down to about 20 MPH. As soon as she got off the bridge she heard a loud explosion and both the passenger and driver air bag deployed. She claimed she was not injured but did not know what happened. She was alone in the car and it was a clear dry day. There were no objects in the road. She drove the vehicle to her home.**

Insurance Company Name: **ALLSTATE**

Personal Injury:

Were there

Personal

☐ Yes ☒ No

If Yes, complete section "B"

Injuries?

Any Indicator/

Warning Lights

on Prior?

☐ Yes ☒ No

If Yes, What light:

**IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)**

Help Key

**PART A- GENERAL****REQUIRED PHOTOGRAPHS:**☒ ALL FOUR SIDE VIEWS**IF CRASH DAMAGED:**

PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)  
- ANY RECENT VEHICLE SERVICE

**INFORMATION:**☒ POLICE/AGENCY REPORT #:**11-003361**☒ ALL REPORTS/PHOTOS BY OTHERS

- ADDRESS OF INSPECTION  
Address **110 S. HANA HWY**  
1

Address

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

☐ YES ☒ NO

- IF YES, DESCRIBE AND PHOTOGRAPH



☐ YES ☒ NO  
☐ UNKNOWN  
IF YES, ENCLOSE COPIES OF  
REPAIR ORDERS

2  
City **KAHULUI**  
State **HI**  
Zip **96732**  
Phone **808-877-6578**

---

**PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE**

---

**REQUIRED PHOTOGRAPHS:**

- ☒ WINDSHIELD
- ☒ ALL AREAS OF DAMAGE  
MARKINGS ON INTERIOR  
AND EXTERIOR
- ☐ CLOSE UPS OF STAINS,  
SKIN, HAIR, CLOTH
- ☒ EXTERIOR AND INTERIOR  
DAMAGE INCLUDING  
UNDERCARRIAGE

**INFORMATION:**

- ☒ DESCRIBE ANY INJURIES TO  
DRIVER AND/OR OTHER  
OCCUPANTS
  - ☒ SEE SEAT BELT/SEATS  
SECTION IF APPLICABLE
- 

**I could find no damage to the intrior or exterior of this vehicle. The  
underbody is rusted but this is normal for Hawaii. There was no damage  
noted to the underbody. There were no reported injuries and no damage to  
personal items.**

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

☒ STEERING WHEEL

☒ AIRBAG(S)

☒ KNEE BLOCKERS

☒ ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:

- SERIAL NUMBER :

- PART NUMBER :

- DOES AIRBAG WARNING LIGHT CYCLE ON?

☒ YES

☐ NO

☐ N/A

- ARE WARNING LABELS PRESENT (PHOTO)

☒ YES

☐ NO

☐ N/A

- RECORD LABEL PART NUMBER

NONE

☒ COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS

- WERE THERE DRB READINGS TAKEN?

☐ YES

☒ NO

IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :

- RECORD STORED DTC'S (MINUTES/COUNTS) :

MIN

COUNT

MIN

COUNT

DRB 3 WOULD NOT CONNECT TO VEHICLE

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?

☐ YES

☒ NO

IF YES,

☐ NOTE POSITION OF PASSENGER A/B SWITCH

☐ ON

☐ OFF

☒ N/A

- EVIDENCE OF TAMPERING OR DISASSEMBLY?

☐ YES

☐ NO

☒ N/A

IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS

- UNDERBODY DAMAGED?

☐ YES

☒ NO

IF YES, EXPLAIN

- WAS AIRBAG DEPLOYED?

DRIVER

☐ YES

☒ NO

IF NO, EXPLAIN

PASSENGER

☒ YES

☐ NO

IF NO, EXPLAIN

SIDE AIRBAG

☐ YES

☐ NO

☒ N/A

IF NO, EXPLAIN

- WHICH SIDE DEPLOYED?

☐ LEFT

☐ RIGHT

☒ N/A

☐ BOTH

- TYPE OF SIDE AIRBAG

☐ SEAT

☐ CURTAIN

☒ N/A

- TYPE OF STEERING WHEEL

☒ TILT

☐ STANDARD

- ANY DAMAGE TO STEERING WHEEL

☐ YES

☒ NO

IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

☒ OVERALL SEAT BELTS I/B & O/B

☒ CLOSE UP OF ANY IRREGULARITIES

☒ LATCHPLATE WEAR

☒ CLOSE UP D-RING TO SHOW LOADING

☒ OVERALL OF SEAT

☒ CLOSE UP OF DAMAGE

☒ RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):

DRIVER:TRW H01 364023R

PASSENGER: TRW H01-06 362023R

- RECORD ALL INFORMATION STAMPED ON LATCHPLATE

DRIVER: TD108

PASS: TD127

- PRETENSION DEPLOYED?

☐ YES

☒ NO

☐ UNKNOWN

- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING

DRIVER 80 DEGREES

EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):

SOLID WITH SEAT

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY

NOTE RESULTS

- DOES THE BUCKLE LATCH?

☒ YES

☐ NO

IF NO, EXPLAIN

- DO THEY RELEASE?

☒ YES

☐ NO

IF NO, EXPLAIN

- DO THEY RETRACT?

☒ YES

☐ NO

IF NO, EXPLAIN

- ANY LOOSENESS OR BROKEN PARTS

☐ YES

☒ NO

IF YES, EXPLAIN?

- CHECK FOR SEAT RETAINING BOLTS

☒ NORMAL

☐ BROKEN

☐ LOOSE

☐ MISSING

- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

3/4 FORWARD

https://gsp.extra.chrysler.com/siapp/selectedairbag2final.jsp?Cair=20355529&lname=nu... 2/9/2011



---

**PART - E TRANSMISSION NOT APPLICABLE**

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**PART - F UNINTENDED ACCELERATION NOT APPLICABLE****PART - G BRAKES NOT APPLICABLE****PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE****PART - I AXLE/DIFFERENTIAL NOT APPLICABLE**☒ **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

The driver air bag had been cut out so it could be driven. The driver and pass seat belt pretensioners had not been deployed and belts were in good working order. My DRB 3 would not get any download from the airbags. It would go into the engine but not the restraint system. I went to Island Auto Center and they let me use there DRB 3 with the same results. I checked all the fuses in the dash and they were of proper size and good.

[Previous](#)[Form Approved](#)[Returned for corrections](#)





**Allstate.**  
You're in good hands.

National Subro Processing  
PO BOX 660636  
DALLAS TX 75266

20355529



CHRYSLER CUSTOMER SERVICE  
PO BOX 218004  
AUBURN HILLS MI 48321-8004

4-4  
**RECEIVED**

APR 14 2011

**SPECIAL INVESTIGATION**

April 07, 2011

CLAIM NUMBER: [REDACTED]  
DATE OF LOSS: January 22, 2011  
OUR INSURED: [REDACTED]  
YOUR FILE NUMBER: [REDACTED]  
YOUR INSURED: CHRYSLER CUSTOMER SERVICE  
ADDRESS: PO BOX 218004

PHONE NUMBER: 800-374-4246  
FAX NUMBER: 866-447-4293  
OFFICE HOURS: Mon - Fri 7:00 am - 7:00 pm

CITY STATE ZIP: AUBURN HILLS, MI.  
LOCATION: HANA HWY, MAKAAALAE, HI  
AMOUNT OF LOSS: \$883.74

## Re: Subrogation Claim Notice

Dear CHRYSLER CUSTOMER SERVICE,

We're writing to inform you that our investigation indicates your insured was responsible for the loss that occurred on January 22, 2011.

Since we have already settled with our policyholder, we are now forwarding you final copies of the expense documents related to the loss. We want you to know that we are seeking reimbursement from you for those expenses. Please accept this letter as notice of our subrogation claim.

Please forward your payment with our claim number to:

**Allstate Payment Processing Center  
P.O. Box 650271  
Dallas, TX 75265 0271**

We ask that you direct any future correspondence to the address listed at the top of this letter. Thank you.  
Sincerely,

*Your Claim Team*

Your Claim Team  
800-374-4246  
Allstate Insurance Company

SUBU033

0189689606 ART



Report Date: 04/07/2011

### Payment Ledger

Policy Holder:		Total Amount Paid	\$883.74
Participant:		Medical Deductible:	\$0.00
Date of Loss:	01/22/2011	Co-payment Amount	\$0.00
Claim Number:			

Payment/Credit Date	Payee/Payor	Check#	Amount
04/07/2011	Enterprise Rent-A-Car	11405	\$ 883.74







**Rental Company:** Enterprise Rent-A-Car  
**Invoice:** 3620 D514052

**Bill To:** ALL47A1  
ALLSTATE INSURANCE  
ATTN:GAIL SATO  
PO BOX 6828  
BOISE, ID 83707

**RENTER INFORMATION:**

Renter: [REDACTED]  
Address: [REDACTED]  
KAHULUI, HI [REDACTED]  
Home Phone: [REDACTED]  
Office Phone: [REDACTED]

**RENTAL INFORMATION:**

**Rental Branch Location:**  
ENTERPRISE RENT-A-CAR(3620)  
40 HANA HWY  
KAHULUI, HI 967322105

**ADDITIONAL CLAIM INFORMATION:**

Claim Number: [REDACTED]  
Claim Type: Insured  
Vehicle Condition: Driveable  
Date Of Loss: 01/22/2011  
Insured Name: [REDACTED]  
Owner's Vehicle: 2003 JEEPLIBERT  
Policy # of Days Limit:  
Coverage Code: UU  
Claimant ID Number: 01  
ACV Agree Dte:  
NextGen Occurrence: 1  
Total Loss Indicator:  
Date Vehicle Delivered:  
Date Repair Started:  
ERAC Reference Only: 02281999  
Repair Status:  
MOI: Waiting  
Estimate or Last Supplement Date:  
Escalated Y/N: Yes  
Total Repair Cost:

**Repair Facility:**

KIWI CAR CARE LTD  
KAHULUI, HI 96732  
(808) 877-5522

**RENTAL DETAIL:**

Rental Period: 02/17/2011 to 04/02/2011 (45 days)  
**Billed Period: 02/17/2011 to 03/18/2011 (30 days)**

Description	Rate	Amount
45 DAYS @	\$28.00	\$1260.00
1 FUEL	\$41.16	\$41.16
45 VLF	\$0.28	\$12.60
1 G.E. TAX	\$4.16	\$54.73

**Total Charges:** \$1368.49  
**Less Amount Received:** \$484.75  
**Total Amount Due:** **\$883.74**

**VEHICLES RENTED:**

Effective Date	Time	Year	Make	Model	VIN	Mileage
		2009	FORD	FOCU		0



# Rental Invoice

Please Return This Portion with Remittance

**Make Payment To:**

**ENTERPRISE RENT-A-CAR**

P.O. BOX 840086

KANSAS CITY, MO 641840086

Federal ID: 43-0724835

**Total Charges:**

\$1368.49

**Less Amount Received:**

\$484.75

**Total Amount Due.....**

**\$883.74**

Please Include on your Check:

Invoice:3620 D514052







US POSTAGE

\$00.335

APR 11 2011

ZIP 75201

000186

21 3000997



PAY REF. NO: 0008438194  
DATE: 04/15/2011  
PH: USCKU SOURCE: SU  
MAIL: R:SU

3690012

**THIS CHECK HAS A SECURITY FEATURE THAT WILL APPEAR IF ALTERED.**

18 [REDACTED]

SEE REVERSE SIDE FOR OPENING INSTRUCTIONS

ALLSTATE INSURANCE ASO M. CHING  
0189689606ART  
P.O. BOX 650271  
DALLAS TX 75265





MFD BY DAIMLERCHRYSLER  
CORPORATION

DATE OF MFR  
9-01

GVWR  
2405 KG(05300 LB)

GAWR FRONT WITH TIRES  
1180 KG(2600 LB) 235/70R16

RIMS AT COLD  
16X7 227 KPA(33 PSI)

GAWR REAR WITH TIRES  
1339 KG(2950 LB) 235/70R16

RIMS AT COLD  
16X7 227 KPA(33 PSI)

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT  
PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GK58K02

TYPE:

MPV

SINGLE X DUAL



MDH:

090519 387AA PNT:PGR

VEHICLE MADE IN U.S.A.

TRM:DL02 4648503





5957

Jeep













Jeep

1123VE7411 845-18



Jeep

3.7L

71







3.7L

7











5957







THANKS FOR COMING IN

WE WANT TO SEE YOU  
YOUR CARPENTRY BUSINESS  
ON THE ROAD

**THANKS FOR COMING IN**

WE WOULD LIKE TO KEEP  
YOUR CARPETING CLEAN  
WITH THIS FLUORINATE

A FLUORINATE  
IS THE BEST PROTECTANT  
FOR YOUR CARPETING  
AND FLOOR MATS

IT HAS BEEN A PLEASURE  
TO SERVE YOU





































Checklist for Airbag Inspection

Item	Inspected	Notes
1. Airbag deployed correctly		
2. Airbag is fully inflated		
3. Airbag is not obstructed		
4. Airbag is not damaged		
5. Airbag is not discolored		
6. Airbag is not leaking		
7. Airbag is not obstructed by seat belt		
8. Airbag is not obstructed by seat belt		
9. Airbag is not obstructed by seat belt		
10. Airbag is not obstructed by seat belt		

IT HAS BEEN A PLEASURE  
TO SERVE YOU















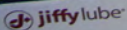


# **WARNING**

## **DEATH OR SERIOUS INJURY CAN OCCUR**



- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.



Your next service is due at:

**⚠ WARNING: HIGHER ROLLOVER RISK**



AVOID ABRUPT MANEUVERS  
AND EXCESSIVE SPEED.

ALWAYS BUCKLE UP.

SEE OWNER'S MANUAL  
FOR FURTHER INFORMATION.





# **WARNING**



## **DEATH OR SERIOUS INJURY CAN OCCUR**

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- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- **ALWAYS** USE SEAT BELTS AND CHILD RESTRAINTS.

This Diagnostic Control  
Module is not supported by  
this software. Please use the  
DRB III with the Supercard  
software to diagnose this  
vehicle.

F1  
HELP

F2  
SYS

F3  
MAIN

64.1







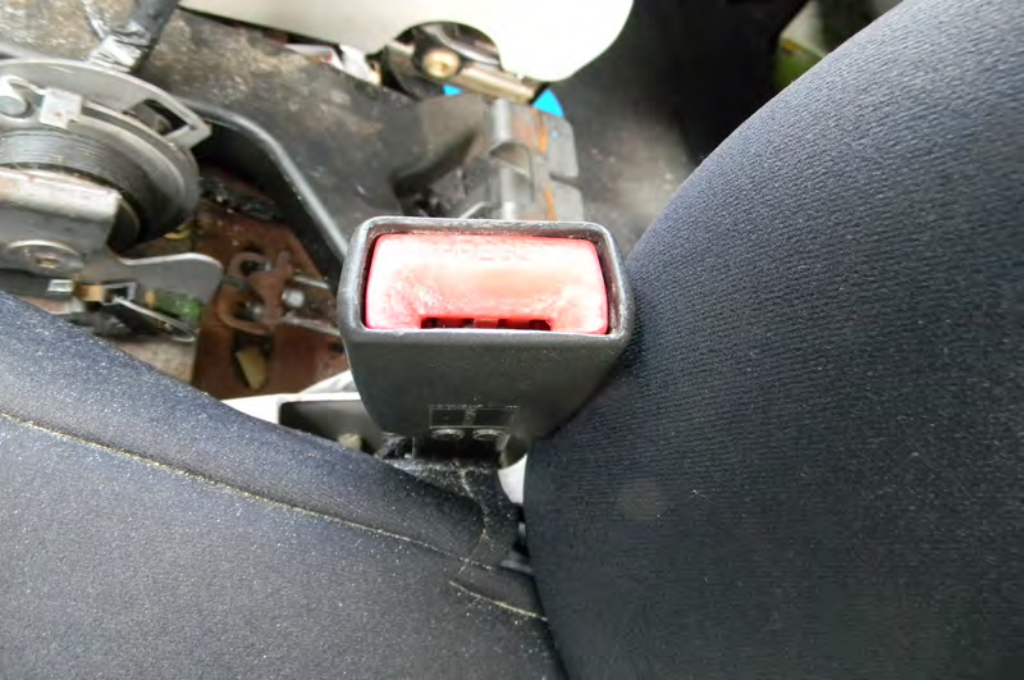




























TD033

FORD MOTOR COMPANY













RVOM  
DVOM

READ  
HOLD  
HOLD

ABC  
4

JXL  
4

STU  
7

SHIFT

CHRISTIAN  
DRB III  
SuperCard

CHART

SPK CPG

THIS SIDE UP





































































MADE BY DAIMLERCHRYSLER CORPORATION

DATE OF MFG 9-81

GVWR 2405 KG (05300 LB)

FRONT (2) 1100 KG (2425 LB) WITH TIRES 235/70R16

RIMS AT 16X7

COLD 227 KPA (33 PSI)

REAR (2) 1200 KG (2645 LB) WITH TIRES 235/70R16

RIMS AT 16X7

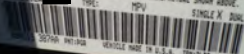
COLD 227 KPA (33 PSI)

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PROTECTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VEHICLE IDENTIFICATION NUMBER

TYPE: MPV

SINGLE X DUAL



38794 001-002

VEHICLE MADE IN U.S.A.

100-0132

40-000000







MFD BY DAIMLERCHRYSLER  
CORPORATION

DATE OF MFR  
9-01

GVWR  
2405 KG(05300 LB)

GAWR FRONT  
1180 KG(2600 LB) WITH TIRES 235/70R16

RIMS AT  
16X7

COLD

GAWR REAR  
1339 KG(2950 LB) WITH TIRES 235/70R16

RIMS AT  
16X7

227 KPA(33 PSI)

COLD

227 KPA(33 PSI)

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT  
PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GK58K02W

TYPE:

MPV

SINGLE X DUAL

MDH: 090519 387AA PNT: PGR

VEHICLE MADE IN U.S.A. TRM: DLD2 4648503

















February 25, 2011

Ms. [REDACTED]  
[REDACTED]  
Kailua, HI [REDACTED]

Reference No.: [REDACTED]  
VIN: 1J4GK58K02W [REDACTED]

Dear Ms. [REDACTED]

This will further acknowledge contact to Chrysler Group LLC, regarding your 2002 Jeep Liberty.

Naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the inspection report and must inform you that we are not led to believe that the incident was due to a manufacturing responsibility. Therefore, we must respectfully decline any assistance associated with this incident.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

J. S. Susalla  
Special Investigations  
(248) 944-7149

JSS/kat



**CONFIDENTIAL - Prior Approval Required Before Duplicating****Preliminary Vehicle Investigation Report(PVIR)**

CAIR# 20367373

YEAR	BRAND		VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2002	JEEP LIBERTY LTD EDITION 4X2 SPORT UTILITY 4-DR		1J4GK58K02W [REDACTED]		09-05 19	98191	03/07/2002
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY	
[REDACTED]		[REDACTED]		KAILUA	HI	USA	
ZIP	COLOR	MODEL	HOME PHONE		BUSINESS PHONE		
[REDACTED]	Shale Green Metallic Clear Coat	KJT	[REDACTED]				
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY	
ISLAND DODGE		71	57812	KAHULUI	HI	USA	
INSPECTOR - NAME FIRST, LAST, MIDDLE			INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
JIM BURKE E			EAA/SPX		619-729-9898		
DAMAGE ESTIMATE					REPAIR ESTIMATE		
<input checked="" type="radio"/> MINOR <input type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS					\$ .00		

**INTERVIEW**
 INTERVIEW WITH: ☐ DRIVER ☐ OWNER ☐ OTHER ☒ DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE:	DATE OF INCIDENT:	TIME OF INCIDENT	INSPECTION DATE:
02/01/2011	01/26/2011	12:30 <input checked="" type="radio"/> AM <input type="radio"/> PM	02/10/2011

1. DRIVER'S DESCRIPTION OF EVENT: Miss [REDACTED] advised she was driving on Kealahau St in Honolulu, HI when she heard a loud explosion. Both the passenger and driver front air bags deployed. It was a clear dry day with no objects in the road. Miss [REDACTED] advised she had a minor bruise on her left fore arm and some ringing in her ears. She drove the vehicle home and later had it towed to her dealer.

Insurance Company Name: **UNKNOWN**  
 Personal Injury:   
 Were there ☒ Yes ☐ No  
 Personal Injuries?   
 Any Indicator/Warning Lights ☐ Yes ☒ No  
 on Prior?

If Yes, complete section "B"

If Yes, What light:

**IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)**

Help Key

**PART A- GENERAL****REQUIRED PHOTOGRAPHS:**☒ ALL FOUR SIDE VIEWS**IF CRASH DAMAGED:**

PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)  
 - ANY RECENT VEHICLE SERVICE

☐ YES ☒ NO**INFORMATION:**☒ POLICE/AGENCY REPORT #:**NONE**☒ ALL REPORTS/PHOTOS BY OTHERS

- ADDRESS OF INSPECTION  
 Address **900 ALA MOANA BLVD**  
 1  
 Address  
 2  
 City **HONOLULU**

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

☒ YES ☐ NO

- IF YES, DESCRIBE AND PHOTOGRAPH  
**Dash fuse panel cover removed/knee bolster removed/center console removed. Dealer removed to try and get codes but could not.**

 UNKNOWN  
IF YES, ENCLOSE COPIES OF  
REPAIR ORDERS

State **HI**  
Zip **96814**  
Phone **808-564-9950**

---

**PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE**

---

**REQUIRED PHOTOGRAPHS:**

- ☒ WINDSHIELD
- ☒ ALL AREAS OF DAMAGE  
MARKINGS ON INTERIOR  
AND EXTERIOR
- ☐ CLOSE UPS OF STAINS,  
SKIN, HAIR, CLOTH
- ☒ EXTERIOR AND INTERIOR  
DAMAGE INCLUDING  
UNDERCARRIAGE

**INFORMATION:**

- ☒ DESCRIBE ANY INJURIES TO  
DRIVER AND/OR OTHER  
OCCUPANTS
  - ☒ SEE SEAT BELT/SEATS  
SECTION IF APPLICABLE
- 

**I could find no damage to the underbody. The dash fuse panel cover/driver knee bolster panel and the center console had been removed by the dealer prior to inspection. Owner claimed a bruise to her left fore arm and ringing in her ears.**

---

[Next](#)



PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- ☒ STEERING WHEEL
- ☒ AIRBAG(S)
- ☒ KNEE BLOCKERS
- ☒ ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:  
4.02
- SERIAL NUMBER :

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?

☐ YES ☒ NO IF NO, EXPLAIN could not connect

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT

- PART NUMBER :
- DOES AIRBAG WARNING LIGHT CYCLE ON?  
☒ YES ☐ NO ☐ N/A
- ARE WARNING LABELS PRESENT (PHOTO)  
☒ YES ☐ NO ☐ N/A
- RECORD LABEL PART NUMBER  
none
- ☒ COMPLETE PART D

- WAS AIRBAG DEPLOYED?  
DRIVER ☒ YES ☐ NO  
IF NO, EXPLAIN  
PASSENGER ☒ YES ☐ NO  
IF NO, EXPLAIN  
SIDE AIRBAG ☐ YES ☐ NO ☒ N/A  
IF NO, EXPLAIN  
- WHICH SIDE DEPLOYED?  
☐ LEFT ☐ RIGHT ☒ N/A ☐ BOTH  
- TYPE OF SIDE AIRBAG  
☐ SEAT ☐ CURTAIN ☒ N/A  
- TYPE OF STEERING WHEEL  
☒ TILT ☐ STANDARD  
- ANY DAMAGE TO STEERING WHEEL  
☐ YES ☒ NO  
IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

- IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?  
☐ YES ☒ NO  
IF YES,  
☐ NOTE POSITION OF PASSENGER A/B SWITCH  
☐ ON ☐ OFF ☒ N/A
- EVIDENCE OF TAMPERING OR DISASSEMBLY?  
☐ YES ☐ NO ☒ N/A  
IF YES, EXPLAIN
- CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS
- UNDERBODY DAMAGED?  
☐ YES ☒ NO  
IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- ☒ OVERALL SEAT BELTS I/B & O/B
- ☒ CLOSE UP OF ANY IRREGULARITIES
- ☒ LATCHPLATE WEAR
- ☒ CLOSE UP D-RING TO SHOW LOADING
- ☒ OVERALL OF SEAT
- ☒ CLOSE UP OF DAMAGE
- ☒ RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):  
D TRWH01-07 333013R P TRW  
COULD NOT READ
- RECORD ALL INFORMATION STAMPED ON LATCHPLATE  
DRIVER TD021 PASS TD 033
- PRETENSION DEPLOYED?  
☐ YES ☒ NO ☐ UNKNOWN
- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING  
DRIVER 80 DEGREES PASS 65 DEGREES  
EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):  
PASS AND DRIVER FULL DOWN

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY  
NOTE RESULTS

- DOES THE BUCKLE LATCH?  
☒ YES ☐ NO  
IF NO, EXPLAIN
- DO THEY RELEASE?  
☒ YES ☐ NO  
IF NO, EXPLAIN
- DO THEY RETRACT?  
☒ YES ☐ NO  
IF NO, EXPLAIN
- ANY LOOSENESS OR BROKEN PARTS  
☐ YES ☒ NO  
IF YES, EXPLAIN
- CHECK FOR SEAT RETAINING BOLTS  
☒ NORMAL  
☐ BROKEN  
☐ LOOSE  
☐ MISSING
- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP  
DRIVER AND PASSENGER FULL BACK

---

**PART - E TRANSMISSION NOT APPLICABLE**

---

[Previous](#)

[Next](#)



**PART - F UNINTENDED ACCELERATION NOT APPLICABLE**

---

**PART - G BRAKES NOT APPLICABLE**

---

**PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE**

---

**PART - I AXLE/DIFFERENTIAL NOT APPLICABLE**

---

☒ **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

---

I tried to use 2 DRB 3 but could not get a connection for download. The dealer tech tried to get codes from the module itself but could not get a connection. There was no underbody damage and no damage to the wheels or tires. There was no body damage or dents. The pre tensioners on both front seats did not deploy and the seat belts were in good working order.

---

[Previous](#)[Form Approved](#)[Returned for corrections](#)

20367373



USAA Property and Casualty Company  
9800 Fredericksburg Road  
San Antonio, Texas 78288

To: KEITH

Fax 8085649985

From: Baldwin, Nicole

Fax

Messages:

ONLY PAYING FOR AIRBAG DAMAGE

RECEIVED  
FEB 20 2011  
SPECIAL INVESTIGATIONS

Policy Service	1-800-531-8111
Member Acquisition Services	1-800-531-8080
Claims Service	1-800-531-8222
For Most European Locations	00-800-531-81110

Date and time of transmission: Thursday, February 10, 2011 6:21:38 PM  
Number of pages including this cover sheet: 08

CONFIDENTIALITY NOTICE: The information contained in this facsimile transmission is CONFIDENTIAL and may be protected by one or more legal privileges. It is intended solely for the use of the addressee identified above. If you are not the intended recipient, you are hereby notified that reading, copying, disclosing, or distributing this transmission is STRICTLY PROHIBITED. The sender does not waive and has not waived any applicable privilege by sending the accompanying transmission. If you have received this transmission in error, please notify the sender immediately by telephone, and we will arrange to have the transmission returned to the sender at no cost to you. Thank You.



01/31/2011 AT 04:39 PM  
525601092496600000008001  
04200E62

USAA  
UNITED SERVICES AUTOMOBILE ASSOCIATION  
CHRISTOPHER.EGAN@USAA.COM  
VISIT US AT USAA.COM  
OR CALL US AT 1-800-531-USAA  
(808) 292-8192

## ESTIMATE OF RECORD

WRITTEN BY: CHRISTOPHER EGAN #5256 01/31/2011 04:38 PM  
ADJUSTER: CHRISTOPHER EGAN #5256

INSURED: [REDACTED] CLAIM # [REDACTED]  
OWNER: [REDACTED] POLICY # [REDACTED]  
ADDRESS: [REDACTED] DATE OF LOSS: 01/26/2011 AT 12:00 AM  
HONOLULU, HI [REDACTED] TYPE OF LOSS: COMPREHENSIVE  
DAY: [REDACTED] POINT OF IMPACT: 12. FRONT

INSPECT VS-CUTTER CHRYSLER, JEEP DODGE  
LOCATION: 900 ALA MOANA BLVD  
HONOLULU, HI 96814-4913

DAY: (808) 564-9950  
OTHER

REPAIR N/A  
FACILITY:

6 DAYS TO REPAIR  
LICENSE #

2002 JEEP LIBERTY 4X2 LIMITED 6-3.7L-FI 4D UTV GREEN INT:  
VIN: 1J4CK58K02W181364 LIC: NJJ124 HI PRCD DATE: 09/2001 ODOMETER: 98191  
AIR CONDITIONING REAR DEFROSTER TILT WHEEL  
CRUISE CONTROL INTERMITTENT WIPERS KEYLESS ENTRY  
REAR WINDOW WIPER BODY SIDE MOLDINGS DUAL MIRRORS  
PRIVACY GLASS CONSOLE/STORAGE LUGGAGE/ROCK RACK  
FOG LAMPS CLEAR COAT PAINT POWER STEERING  
POWER BRAKES POWER WINDOWS POWER LOCKS  
POWER DRIVER SEAT POWER PASSENGER SEAT POWER MIRRORS  
AM RADIO FM RADIO STEREO  
CASSETTE SEARCH/SEEK CD PLAYER  
ANTI-LOCK BRAKES (4) DRIVER AIR BAG PASSENGER AIR BAG  
LEATHER SEATS BUCKET SEATS HEATED SEATS  
RECLINE/Lounge SEATS RUNNING BOARDS/SIDE STEPS AUTOMATIC TRANSMISSION  
ALUMINUM/ALLOY WHEELS

NC.	CP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1		FRONT BUMPER					
2		C/H FRONT BUMPER				2.4	
3		REPL BUMPER COVER LIMITED, RENEGADE	1	520.00			2.6
4		ADD FOR CLEAR COAT					1.0

01/31/2011 AT 04:39 PM  
5256ESTIMATE OF RECCRD  
2002 JEEP LIBERTY 4X2 LIMITED 6-3.7L-FI 4D UTV GREEN INT:

NO.	CP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
5		ADD FOR FOG LAMPS				0.3	
6	REPL	ABSORBER	1	106.00		INCL.	
7		RADIATOR SUPPORT					
8	REPL	FRONT MEMBER	1	112.00	S	3.5	S 1.0
9		AIR CONDITIONER & HEATER					
10**	REPL	QUAL REPL PARTS CONDENSER	1	136.00	N	0.6	N
11		ADD FOR AUTO TRANS			N	0.2	N
12#	REPL	R134A TOP OFF	1	25.00			
13		INSTRUMENT PANEL					
14	REPL	INSTRUMENT PANEL FROM 6-14-01	1	839.00		5.6	
		TAUPE					
15	REPL	AIR BAG DOOR TAUPE	1	407.00		INCL.	
16		RESTRAINT SYSTEMS					
17	REPL	DRIVER AIR BAG LIMITED	1	198.90	N	0.4	N
18		SYSTEM DIAGNOSIS			N	0.7	N
19	REPL	PSNGR AIR BAG	1	730.00	N	INCL.	
20	REPL	RT AIR BAG SENSOR 3.7 LITER	1	71.95	N	0.3	N
21	REPL	LT AIR BAG SENSOR 3.7 LITER	1	71.95	N	0.3	N
22	REPL	LT RETRACTOR ASSY TAUPE	1	307.00		0.9	
23	REPL	RT RETRACTOR ASSY TAUPE	1	177.00		0.8	
24	REPL	CONTROL MODULE OCCUPANT	1	354.00	N	0.9	N
		RESTRAINT					
25		FRONT LAMPS					
N 26	REPL	SUPPORT PANEL	1	207.00		1.3	
27#		COLOR TINT	1				0.5
28#		PREP NEW BUMPER	1				0.5
29#		HAZARDOUS WASTE DISPOSAL	1	5.00			
SUBTOTALS ==>				4267.80		18.2	5.6

LINE 26 : CRACKED AT TOP

01/31/2011 AT 04:39 PM  
5256010924966000000008001  
04200E62ESTIMATE OF RECCRD  
2002 JEEP LIBERTY 4X2 LIMITED 6-3.7L-FI 4D UTV GREEN INT:



-----  
ESTIMATE NOTES:

VEHICLE DRIVABLE: NO

FIRST CONTACT WITH OWNER: 1/28

DATE OF INSPECTION: 1/28

DATE SCHEDULED FOR REPAIRS: AT SHOP

DAYS TO REPAIR AFTER PARTS RECEIVED: 6

LKG SEARCH: YES, BUT NONE AVAILABLE

CRP BROCHURE GIVEN TO OWNER: N/A

ESTIMATE DISCUSSED WITH OWNER ON: 1/28

UNABLE TO GET IN CONTACT WITH THE MEMBER

OPTIONS CONFIRMED SIDE OF CAR

IMPACT DAMAGE NOTED TO THE FRT BUMPER IN THE AREA OF THE SRS SENSORS, FRT

CROSSMEMBER COMPROMISED  
-----

IVIS CONSTRUCTIVE TL

RN: 300

PRCCUCTE: 1250

EST: 7137

ACV: 7225  
-----

## PRIOR DAMAGE NOTES:

NORMAL WEAR

PARTS			4267.80
PARTS MARKUP	\$ 4101.80	+25.0%	1025.45
BCDY LABCR	11.3 HRS	@ \$ 46.00/HR	519.80
PAINT LABCR	5.6 HRS	@ \$ 46.00/HR	257.60
MECHANICAL LABCR	3.4 HRS	@ \$125.00/HR	425.00
STRUCTURAL LABCR	3.5 HRS	@ \$ 50.00/HR	175.00
PAINT SUPPLIES	5.6 HRS	@ \$ 26.00/HR	145.60
SUBTOTAL			\$ 6816.25
SALES TAX		\$ 6816.25 @ 4.7120%	321.18
TOTAL COST OF REPAIRS			\$ 7137.43
ADJUSTMENTS:			
DEDUCTIBLE			500.00
TOTAL ADJUSTMENTS			\$ 500.00
NET COST OF REPAIRS			\$ 6637.43

3

01/31/2011 AT 04:39 PM  
525601092496600000008001  
04200E62ESTIMATE OF RECORD  
2002 JEEP LIBERTY 4X2 LIMITED 6-3.7L-FI 4D UTV GREEN INT:

PLEASE PRESENT A COPY OF THIS ESTIMATE TO A REPAIR FACILITY OF YOUR CHOICE  
 \*USAA SUBSIDIARIES INCLUDE: UNITED SERVICES AUTOMOBILE ASSOCIATION (USAA), USAA  
 CASUALTY INSURANCE COMPANY (CIC), USAA GENERAL INDEMNITY COMPANY (CIC) USAA  
 COUNTY MUTUAL INSURANCE (CMI) AND GARRISON PROPERTY CASUALTY INSURANCE COMPANY.  
 GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY, A SUBSIDIARY OF USAA

PROVIDED BY MTCR MAY HAVE BEEN MODIFIED OR MAY HAVE COME FROM AN ALTERNATE DATA SOURCE. TILDE SIGN (~) ITEMS INDICATE MTCR NOT-INCLUDED LABOR OPERATIONS. NON-ORIGINAL EQUIPMENT MANUFACTURER AFTERMARKET PARTS ARE DESCRIBED AS AM, QUAL REPL PARTS OR COMP REPL PARTS WHICH STANDS FOR COMPETITIVE REPLACEMENT PARTS. USED PARTS ARE DESCRIBED AS LKG, QUAL RECY PARTS, RCY, OR USED. RECONDITIONED PARTS ARE DESCRIBED AS RECOND. RECCRED PARTS ARE DESCRIBED AS RECCRE. NACS PART NUMBERS AND BENCHMARK PRICES ARE PROVIDED BY NATIONAL AUTO GLASS SPECIFICATIONS. LABOR OPERATION TIMES LISTED ON THE LINE WITH THE NACS INFORMATION ARE MTCR SUGGESTED LABOR OPERATION TIMES. NACS LABOR OPERATION TIMES ARE NOT INCLUDED. POUND SIGN (#) ITEMS INDICATE MANUAL ENTRIES. SOME 2010 VEHICLES CONTAIN MINOR CHANGES FROM THE PREVIOUS YEAR. FOR THOSE VEHICLES, PRIOR TO RECEIVING UPDATED DATA FROM THE VEHICLE MANUFACTURER, LABOR AND PARTS DATA FROM THE PREVIOUS YEAR MAY BE USED. THE PATHWAYS ESTIMATOR HAS A COMPLETE LIST OF APPLICABLE VEHICLES. PARTS NUMBERS AND PRICES SHOULD BE CONFIRMED WITH THE LOCAL DEALERSHIP.

CCC PATHWAYS - A PRODUCT OF CCC INFORMATION SERVICES INC.

5

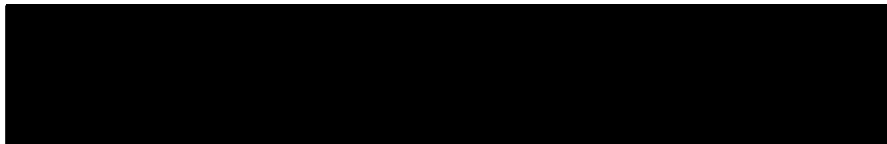
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010924966000000008001  
04200E62

ESTIMATE OF RECORD  
2002 JEEP LIBERTY 4X2 LIMITED 6-3.7L-FI 4D UTV GREEN INT:

ALTERNATE PARTS SUPPLIERS

	PART NO.	PRICE
10 QUAL REPL PARTS CONDENSER	3097	136.00





6

01/31/2011 AT 04:39 PM  
5256

ESTIMATE OF RECORD  
2002 JEEP LIBERTY 4X2 LIMITED 6-3.7L-FI 4D UTV GREEN INT:

ALTERNATE PARTS USAGE

AFTERMARKET PARTS

AFTERMARKET SELECTION METHOD: AUTOMATICALLY LIST

NO. OF TIMES USER WAS NOTIFIED THAT AN AFTERMARKET PART WAS AVAILABLE: 4

NO. OF AFTERMARKET PARTS THAT APPEAR IN THE FINAL ESTIMATE: 1

OPTIONAL OEM PARTS

OPTIONAL OEM SELECTION METHOD: AUTOMATICALLY LIST

NO. OF TIMES USER WAS NOTIFIED THAT AN OPTIONAL OEM PART WAS AVAILABLE: 0

NO. OF OPTIONAL OEM PARTS THAT APPEAR IN THE FINAL ESTIMATE: 0

## RECOMMENDED PARTS

RECOMMENDED SELECTION METHOD: AUTOMATICALLY LIST

NO. OF TIMES USER WAS NOTIFIED THAT A RECOMMENDED PART WAS AVAILABLE: 1

NO. OF RECOMMENDED PARTS THAT APPEAR IN THE FINAL ESTIMATE: 0

## RECYCLED PARTS

NO. OF TIMES USER WAS NOTIFIED THAT A RECYCLED PART WAS AVAILABLE: 2

NO. OF RECYCLED PARTS THAT APPEAR IN THE FINAL ESTIMATE: 0



CUSTOMER #:1033219

83148

WORKORDER

CUTTER DODGE/CHRYSLER/J  
900 ALA MOANA BLVD  
HONOLULU, HI 96814

PAGE 1

HON, HI

HOME: [REDACTED] CONT:N/A

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR:

178 MONIZ, KEITH

Color

Year

Make/Model

Vin

License

Mileage In/Out

Tag

GREEN 02 JEEP LIBERTY

1J4GK58K02W [REDACTED]

98190/

T5957

In Service Date

Prod. Date

Warr. Exp.

Promised

P.O. No.

Rate

Payment

Inv. Date

07MAR02 DD05SEP01 07MAR2005 17:00 27JAN11

120.00 CASH

R.O. Opened

Ready

Options:

ENG:3.7\_Liter\_MPI TRN:DG4\_4SRFE\_AUTO

27JAN2011 07:49

LINE OP CODE TECH. TYPE

# A 1302

CD

DESCRIPTIONS/INSTRUCTIONS

(1.0) CUSTOMER STATES AIRBAG LIGHT HAD BEEN GOING OFF  
AND ON AND AS SHE WAS DRIVING IN HAWAII KAI ON THE  
HIGHWAY SHE HEARD A LOUD EXPLOSION AND SAW THAT THE  
PASSENGER AIRBAG HAD DEPLOYED. A SECOND LATER THE  
DRIVERS SIDE AIRBAG DEPLOYED SHE PULLED TO THE SIDE  
AND THE HAZARD LIGHTS WOULD NOT WORK. CHECK AND ADVISE

E-mail: [REDACTED]

CASE # [REDACTED]

NICOLE @ CHRYSLER

1/27/11 8:15 CALLED CUST.

1/27/11 5:18 CALLED CUST.

1/28/11 11:49 CALLED CUST. TO UPDATE LEFT MSG

1/28/11 2:55 CALLED CUSTOMER TO UPDATE

2/2/11 10:05 SPOKE W/USAA NO ONE HAS AUTH. YET

2/3/11 10:53 SPOKE W/JOE JONNY NO AUTH. YET.

2/7/11 1:42 CALLED CUST. NO AUTH YET LEFT MSG.

USAA 2/7/11 1:47 CUST. CALLED WILL SEND CHRYSLER INSPECTOR THURS

\* INS. CHRIS 292-8092 POINT OF CONTACT \*

2/9/11 USAA CALLED BY NICOLE 12:43

2/15/11 4:28 LEFT CHRIS AMONGS.

2/15/11 4:28 CALLED CUST. TO UPDATE LEFT MSG

EXCLUSION OF WARRANTIES: Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS: I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs hereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

A CHARGE EQUIVALENT TO 8% OF THE LABOR CHARGE TO A MAXIMUM OF \$25.00 WILL BE INCLUDED FOR ENVIRONMENTAL WASTE DISPOSAL FEES AND OPERATIONAL MATERIALS SUCH AS: TAPE, RAGS, GLUE, SOLVENT, WIRE, CONNECTORS, SEALER, ETC.

Preliminary Estimate \$

Authorized By X

Revised Estimate (1)	Date	Time	By
Revised Estimate (2)			
Revised Estimate (3)			

I hereby acknowledge that I was notified & gave oral approval of the above revised estimate:

X [REDACTED]  
CUSTOMER SIGNATURE

FORM NO. CT280

## Jay Susalla

---

**From:** Mike McDowell  
**Sent:** Thursday, February 24, 2011 3:45 PM  
**To:** Jay Susalla  
**Subject:** FW: RO # 83148 Customer: [REDACTED]  
**Attachments:** [REDACTED]

Jay,

Pictures 77 and 014 show the damage to the core support. Chances are, this is what caused the airbags to go off. The front bumper also shows where it was pushed in. Customers insurance company rejected the claim due to an existing condition. Does this change our opinion? Vehicle has not yet been repaired?

Let me know.

Thanks

**Mike McDowell**  
Customer Relations and Warranty Operations Manager  
West Business Center  
949-450-5105  
t/l 862-5105  
email [mdm5@chrysler.com](mailto:mdm5@chrysler.com)

Mike,

Picture descriptions. And I had Christel also send you a copy of the RO and the estimate that went to USAA. Note on the RO the date the customer contacted USAA and then note what Christel stated below, which I had her put in writing so you could get it attached to the CAIR. This customer is looking for someone to pay the bill and its either an insurance job or customer pay. I don't think Chrysler should be paying to refurbish a customers used car that they just bought. With the impact damage it is possible that this went off later, but I doubt it. If it went off later its because the sheetmetal is rammed up against the sensors. My guess is this happened when whatever they hit caused the airbags to deploy. Looks like the airbags did what they where supposed to do to me.

Shot 007 Left side sheetmetal behind left bumper guard showing pushed in from a head on view.

Shot 008 Right side sheetmetal behind right bumper guard showing pushed in from head on view.

Shot 014 Left side sheetmetal from a lower looking up view, showing how hard the impact was , showing the sheetmetal cruash and the bend from looking up view.

Shot 015 Shot of right bumper guard showing the plastic still shows the impact

Shot 016 Right side bumper guard different angle showing plastic shoved in

Shot 017 Left side bumper guard which is torn and still smashed pretty good due to the impact. Picture is turned sideways.

Shot 018 Right side sheetmetal view from a looking up angle showing how harsh the impact was and how the sheetmetal behind the bumper crushed.

**From:** Christel Freitas [mailto:[cfreitas@cuttercars.com](mailto:cfreitas@cuttercars.com)]  
**Sent:** Thursday, February 17, 2011 3:44 PM  
**To:** Thomas Smith



**Cc:** Kalani Iaea

**Subject:** RO # 83148 Customer: Jessica Sparks

Hi Tom,

I received a phone call from Chris @ USAA on 2/16/2011 @ 4:02pm and he stated that the customer said that the crossbar was already bent when she purchased the vehicle and that USAA is not going to pay for the repair of the cross bar because it was a preexisting condition.

Also, here are the pictures and documents that you requested. Sorry it took so long...

Let me know if there is anything else that you need.

Thanks,  
Christel



MPH km/h

TYPE 35

13 1976

TRIP



MFD BY DAIMLERCHRYSLER  
CORPORATION

DATE OF MFR  
10-01

GVWR  
2405 KG(05300 LB)

GAWR FRONT WITH TIRES  
1180 KG(2600 LB) P215/75SR16

RIMS AT COLD  
16X7 227 KPA(33 PSI)

GAWR REAR WITH TIRES  
1339 KG(2950 LB) P215/75SR16

RIMS AT COLD  
16X7 227 KPA(33 PSI)

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT  
PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GK48K02W [REDACTED] TYPE: MPV SINGLE X DUAL



MDH: 102013 387AA PNT:PGR

VEHICLE MADE IN U.S.A. TRM:M5L5 4648503

AIR  
BAG







TRANS  
TEMP



































































4671168E  
72472M  
tecom

-20	-20	-10
-10	-15	-10
-15	-20	
-10	-20	-15
-10	-20	-10
-20		-20
	-10	-10
	-10	-10
-10		
-15		
-15		
-10		
-10		
-10		



# **! WARNING**

## **DEATH OR SERIOUS INJURY CAN OCCUR**



- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.



**! WARNING: HIGHER ROLLOVER RISK**



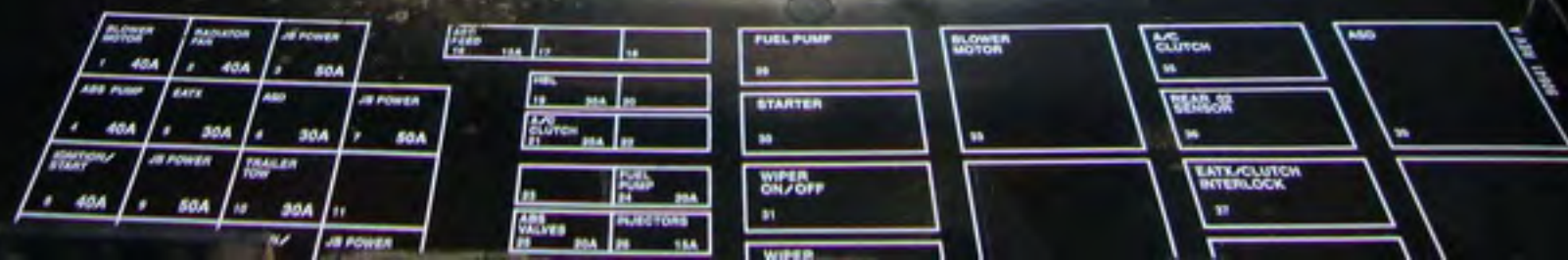
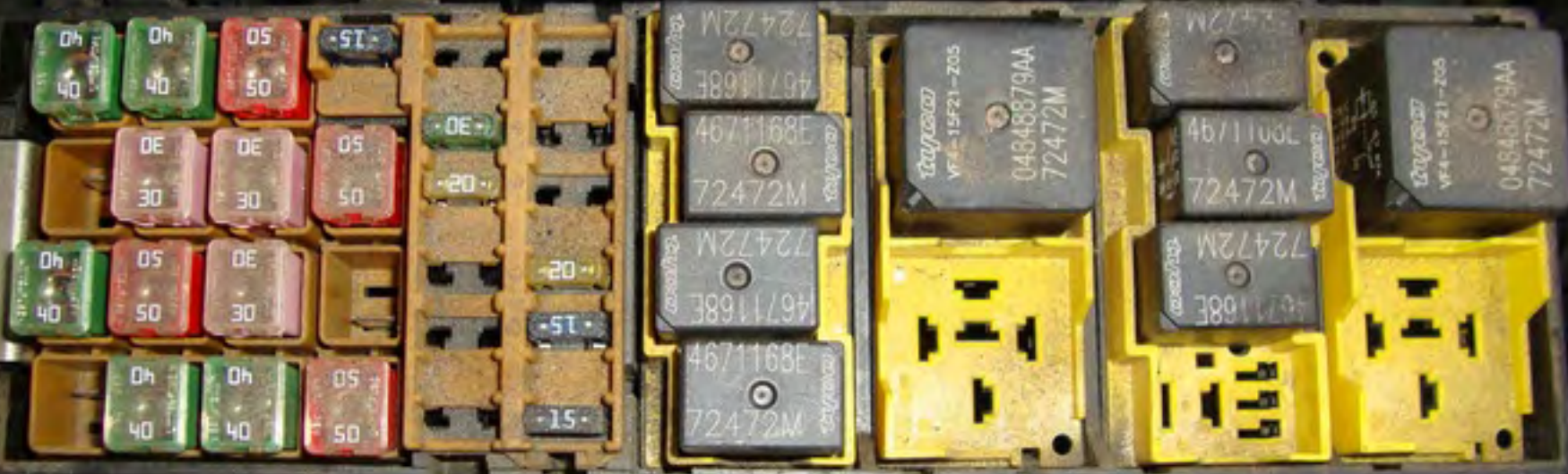
AVOID ABRUPT MANEUVERS  
AND EXCESSIVE SPEED.

ALWAYS BUCKLE UP.

SEE OWNER'S MANUAL  
FOR FURTHER INFORMATION.









BLOWER MOTOR 1 40A	RADIATOR FAN 2 40A	JB POWER 3 50A	
ABS PUMP 4 40A	EATX 5 30A	ASD 6 30A	JB POWER 7 50A
IGNITION/ START 8 40A	JB POWER 9 50A	TRAILER TOW 10 30A	11
LIGHT BAR 12 30A	IGNITION/ WINDOWS 13 40A	IGNITION/ SWITCH 14 40A	JB POWER 15 50A

ASD FEED 16	15A	17	18
----------------	-----	----	----

HBL 19	30A	20
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A/C CLUTCH 21	20A	22
------------------	-----	----

23	FUEL PUMP 24	20A
----	-----------------	-----

ABS VALVES 25	20A	INJECTORS 26	15A
------------------	-----	-----------------	-----

27	STARTER RELAY 28	15A
----	---------------------	-----

FUEL PUMP

29

STARTER

30

WIPER ON/OFF

31

WIPER HI/LO

32

BLOWER MOTOR

33

34

A/C CLUTCH

35

REAR O2 SENSOR

36

EATX/CLUTCH INTERLOCK

37

38

ASD

39

40













33008410E 3





TC187



TRW 33014254-D (19)



DAIMLER CHRYSLER



P5HG331L8AE



TR1284106695



**TR**

H01-07

414011R

**MEETS FMVSS 209**  
**ASSEMBLED IN MEXICO**

87Riv

330N8997A

413011



























TB041



TR77 33014254-D (23)



DAIMLER CHRYSLER

P5HG341L8AE

02275100105



**IRV**

H01-06

401013R

**MEETS FMVSS 209**

**ASSEMBLED IN MEXICO**



210219

19



TC187



33008410E8 















\*TCOPT



85172377\*



\*P5531



020AH\*



\*HERST

LLUNGSJAHR: 2001\*

#### Altag

Originalteil  
VPE-HG  
Hersteller: IPW AG  
Werk: 100-40, 00A  
Hochleistungs- (HWP)  
Einheit z.B. Chrysler  
Deutschland GmbH  
Köpen  
Telefon: 0273/967211  
BAM-PT1-0639

Umgang nur durch geschultes  
Personal erlaubt. Verwendung  
nur im Ursprung-Rück-  
haltesystem mit Luftack  
für Kraftfahrzeuge erlaubt.  
Bei Auslösung kann die nicht  
montierte Altag-Einheit  
zum gefährlichen Wurfstück  
werden.

#### Supplemental Restraint System (SRS) Module

Use only a specified  
Supplemental  
Restraint System.  
See DaimlerChrysler  
Corp. dealer to verify  
part number for this  
vehicle.

#### WARNING

You could be  
injured or killed  
due to unwarned inflation. To help  
avoid personal injury:  
1. Do not take apart, crush  
or puncture.  
2. Carefully follow instructions  
in the DaimlerChrysler Corp.  
Service Manual when performing  
any type of service or when  
disposing of this module.















\*TCOPT 85172377\*



\*P5531 020AH\*



\*HERST

LLUNGSJAHR:

2001\*









