

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

September 30, 2004
DaimlerChrysler Customer Assistance Center
P.O. Box 21-8004
Auburn Hills, MI 48321-8004

To Whom It May Concern,



Recently the airbags deployed in my 2002 Jeep Liberty. The incident occurred on Monday, August 30, 2004, around 3:45 p.m. I didn't hit anything nor was the jeep hit by anything. Repairs were made and I just got my Jeep Liberty back on Friday, September 24, 2004. At that time I learned that there was a malfunction in the computer. The service department assured me that the computer was replaced and the airbags should not deploy for any reason again.

What is puzzling to me is that last year around August 13, 2003 I was in an accident where my Jeep Liberty was hit on the right front end by a car that ran a red light. At that time the airbags did not deploy. Apparently, the computer was not working at that time. It seems to me that the auto body shop should have investigated to find out why the airbags did not deploy at that time. If they had, the incident that I recently experienced probably would not have happened.

What has prompted this letter is that I wanted to bring this incident to your attention and perhaps there needs to be a recall on the 2002 Jeep Liberties' so that this does not happen to anyone else. I am blessed that in the accident in 2003 that I only received minor injuries. Again I was blessed this year, because I happen to be at a stop sign when the airbags deployed. As you know the scenario could have been one that ended in a fatality. My own or someone else's fatality. However, I believe that it was my God that kept me safe.

It seems to me that your headquarters should have offered some type of compensation even, if it was only an apology. I was very patient after being without transportation for four weeks.

Thank you and I look forward to hearing a reply from you soon.

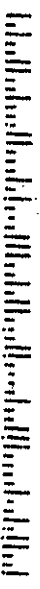

2002 Jeep Liberty Owner (VIN 2W )

Kansas City, MO



DaimlerChrysler Customer Assistance
Center
P.O. Box 21-8004
Auburn Hills, MI 48321-8004

48321-8004 25



13-114832

[Redacted]

Round Rock, TX [Redacted]

[Redacted]

January 24, 2005

United States Daimler-Chrysler Motors
Company LLC Customer Center
P.O. Box 21-8004
Auburn Hills, Michigan 48321-8004

TO WHOM IT MAY CONCERN:

I am writing to notify you of the problems I have been experiencing with my 2002 Jeep Liberty VIN # 1J4GK48K92W [Redacted] and to request that you correct this problem within thirty (30) days of your receipt of this letter.

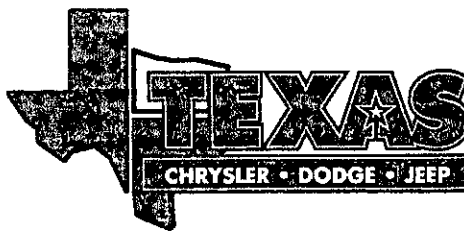
I purchased my vehicle from South Point Pontiac, Cadillac, Jeep in Austin, Texas on September 2, 2002. Approximately nine months after I purchased the car, I began having trouble with the Air Bag light. The Air Bag light intermittently comes on and off while driving the vehicle. There did not appear to be any rhyme or reason for the air bag light to come on. During the first nine months of owning the car I was not happy with the service I received at South Point Jeep for other repairs and therefore decided to take the Jeep in to be serviced at Texas Chrysler Dodge Jeep in Georgetown, Texas which was closer to my home. My Jeep Liberty was serviced for the Air Bag problem on the following five different occasions: 8/05/03, 11/28/03, 12/15/03, 12/22/04, 01/17/05. During this time I got married, therefore some of the repairs were entered under my maiden name of [Redacted]. The last time I had the Jeep into the Dealership, I spoke directly to Felix Diaz the service manager. While he believed the problem to be solved, upon test-driving the car in his presence, the air bag light quickly came back on. He was going to call Star (their technical assistance) for suggestions the following work day and then call me with a time to bring the car in for the sixth time. Unfortunately a week later, I have never received a call. While up until now I have been satisfied with the Georgetown Dealership customer service, to date, the dealer has been unable to correct the problem. Attached are copies of the repair orders, which document the dealership's attempt to repair my vehicle.

This problem creates a serious safety hazard. Therefore, if you and/or your dealer are unable to correct this problem, I will expect you to replace the vehicle pursuant to Chapter 2301, Subchapter M of the Texas Occupations Code Annotated.

Please contact me on receipt of this letter at the above address or telephone number to arrange a mutually convenient date and time for you to have an opportunity to inspect my vehicle and make any necessary repairs.

Sincerely,

[Redacted Signature]



5255 I.H. 35 SOUTH • P.O. BOX 1160
 GEORGETOWN, TEXAS 78626
 (512) 930-7900
 www.texascdj.com

CUSTOMER NO. 33787	SERVICE ADVISOR KELLY LOESSIN	TAG NO. 1830	INVOICE DATE 08/05/03	INVOICE NO. CHCS57536
ADDRESS ROUNDROCK, TX	LICENSE NO. S40PNT	FAIRLEAGE 11,878	COLOR SILVER/	STOCK NO.
HOME PHONE	WORK PHONE	YEAR / MAKE / MODEL 02/JEEP/LIBERTY	DELIVERY DATE	DELIVERY MILES
COMMENTS	VEHICLE ID. NO. 1 J 4 G K 4 8 K 9 2 W	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 08/05/03	

MO: 11878

LABOR & PARTS
 JOB # 1 52CHZ12 SUP. RESTRAINT SYS
 C/S AIR BAG LIGHT IS ON
 DRIVERS SEAT BELT TENSIONER OPEN
 PART ON ORDER

TECH(S): 361 WARRANTY

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	0	5HG331L8-AH	SEAT BELT 23049004		
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDERED **					
JOB # 1 TOTAL PARTS				0.00	
JOB # 1 TOTAL LABOR & PARTS				0.00	

NOTICE PURSUANT to §70.001, Texas Property Code
 I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH §9.503, Texas Business and Commerce Code, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN, OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

TOTALS

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

[] CASH [] CHECK CK NO. []
 [] VISA [] MASTERCARD [] DISCOVER
 [] AMER XPRESS [] OTHER [] CHARGE

THANK YOU FOR YOUR BUSINESS!
 IF FOR ANY REASON YOU ARE NOT "COMPLETELY SATISFIED" WITH THE SERVICE PERFORMED ON YOUR VEHICLE, PLEASE CONTACT OUR SERVICE MANAGER, MIKE CURRIER, AT 512-930-7900.

SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE FOR PAYMENT.

TERMS: STRICTLY CASH Unless Arrangements Made
 I hereby authorize the repair work to be done along with the necessary materials, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. I understand that a charge on my account is payable in full upon receipt of the statement on which it was billed. I further understand a FINANCE CHARGE may be computed on the entire past due balance when a portion of that past due balance remains unpaid 30 days after the closing date of the statement on which it was billed. I further understand the monthly FINANCE CHARGE shall not exceed 1 1/2% per cent per month or 18 per cent annual percentage rate, and I agree to the terms and conditions of the charge.

CUSTOMER SIGNATURE

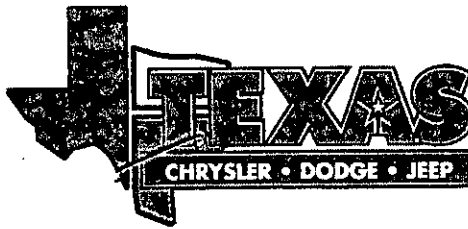
IMPORTANT
 YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM DAIMLER CHRYSLER CORP. REGARDING THIS SERVICE IF FOR ANY REASON YOU CANNOT GRADE US

☺ "COMPLETELY SATISFIED" ☺

PLEASE CONTACT ME IMMEDIATELY.
 THANK YOU FOR YOUR BUSINESS
 FELIX DIAZ
 SERVICE MANAGER
 1-812-930-7900

DISCLAIMER OF WARRANTIES
 Any warranties on the products sold hereby are those made by the manufacturer. The Seller, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the Seller, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.
 NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

SIGNED _____
 RECEIVED BY _____



5255 I.H. 35 SOUTH • P.O. BOX 1160
 GEORGETOWN, TEXAS 78626
 (512) 930-7900
 www.texascdj.com

CUSTOMER NO. 33787	SERVICE ADVISOR CRYSTAL ANDERSON	TAG NO. 248	INVOICE DATE 11/28/03	INVOICE NO. CHCS60715
LABOR RATE	LICENSE NO. S40PNT	MILEAGE 14,961	COLOR SILVER/	STOCK NO.
YEAR / MAKE / MODEL 02 / JEEP / LIBERTY	VEHICLE I.D. NO. 1 J 4 G K 4 8 K 9 2 W	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.
F.T.E. NO.	P.O. NO.	R.O. DATE 11/28/03	PRODUCTION DATE	
HOME PHONE	WORK PHONE	COMMENTS	MO: 14961	

LABOR & PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
J# 1: 52CHZ12	1	5HG331L8-AH	SEAT BELT 23049004		
SOP PART IS IN SEAT BELT TENSIONER REPLACED SET BELT TENSIONER, AIRBAG LIGHT STILL ON. MUST TRACE WIRING, POSSIBLE WIRING PROBLEM WILL RESCHEDULE					
TECH(S): 361					
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00

TOTALS	TOTAL LABOR	TOTAL PARTS	TOTAL SUBLET	TOTAL G.O.G.	TOTAL MISC CHG.	TOTAL MISC DISC	TOTAL TAX	TOTAL INVOICE \$
	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

 * THANK YOU FOR YOUR BUSINESS! *
 * IF FOR ANY REASON YOU ARE NOT "COMPLETELY *
 * SATISFIED" WITH THE SERVICE PERFORMED ON YOUR *
 * VEHICLE, PLEASE CONTACT OUR SERVICE MANAGER, *
 * FELIX DIAZ, AT 512-930-7900. *

CUSTOMER SIGNATURE _____

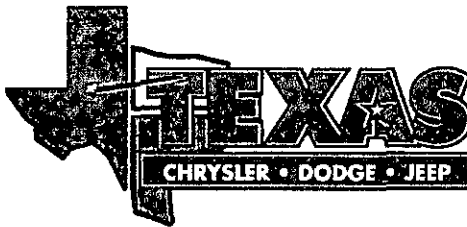
NOTICE PURSUANT to §70.001, Texas Property Code
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SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE FOR PAYMENT _____

TERMS: STRICTLY CASH Unless Arrangements Made
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DISCLAIMER OF WARRANTIES
 Any warranties on the products sold hereby are those made by the manufacturer. The Seller, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the Seller, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.
NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

SIGNED _____
 RECEIVED BY _____



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 GEORGETOWN, TEXAS 78626
 (512) 930-7900
 www.texascdj.com

CUSTOMER NO. 33787	SERVICE ADVISOR CRYSTAL ANDERSON	TAG NO. 2579	INVOICE DATE 12/15/03	INVOICE NO. CHCS60998
	LABOR RATE 248	MILEAGE 15,333	COLOR SILVER/	STOCK NO.
	LICENSE NO. S40PNT		DELIVERY DATE	DELIVERY MILES
YEAR / MAKE / MODEL 02 / JEEP / LIBERTY	VEHICLE I.D. NO. 114GK48K92W		SELLING DEALER NO.	PRODUCTION DATE
HOME PHONE	WORK PHONE	COMMENTS	R.O. DATE 12/08/03	

MO: 15342

LABOR & PARTS
 #1 52CHZ12 SUP RESTRAINT SYS TECH(S):361 WARRANTY
 CUST STATES AIRBAG LIGHT ON, JUST REPLACED SEATBELT
 TENSIONER, STILL ON
 TRACED WIRING, FOUND FRAYED WIRE GROUNDING OUT,
 DUE TO WIRES RUBBING, TESTED AIRBAG MODULE, MODULE NOT
 RESPONDING, WIRES SHORTED OUT MODULE, REPLACED M ODULE,
 CONFIGURED MODULE, AND TEST DROVE COMPLETE

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	56010501-AG	MODULE OC 8035034		WARRANTY
JOB # 1	0	CBTFC361	BALLJOINT		WARRANTY
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDERED **					
JOB # 1 TOTAL PARTS				0.00	
JOB # 1 TOTAL LABOR & PARTS				0.00	

#2+11CHZ03 RECALL TECH(S):361 WARRANTY
 RECALL C36 LOWER BALL JOINTS
 PARTS ON ORDER

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS				0.00	
JOB # 2 TOTAL LABOR & PARTS				0.00	
TOTALS					

* [] CASH [] CHECK CK ND. [] *				TOTAL LABOR....	0.00
* [] VISA [] MASTERCARD [] DISCOVER *				TOTAL PARTS....	0.00
* [] AMER XPRESS [] OTHER [] CHARGE *				TOTAL SUBLET...	0.00
*****				TOTAL G.O.G....	0.00
				TOTAL MISC CHG.	0.00
				TOTAL MISC DISC	0.00
				TOTAL TAX.....	0.00
				TOTAL INVOICE \$	0.00

 * THANK YOU FOR YOUR BUSINESS! *
 * IF FOR ANY REASON YOU ARE NOT "COMPLETELY *
 * SATISFIED" WITH THE SERVICE PERFORMED ON YOUR *
 * VEHICLE, PLEASE CONTACT OUR SERVICE MANAGER, *
 * FELIX DIAZ, AT 512-930-7900. *

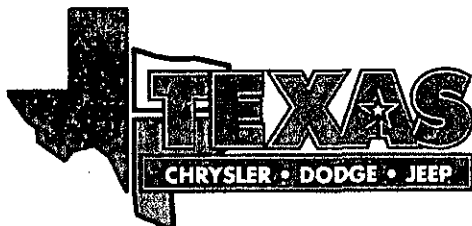
NOTICE PURSUANT TO §70.001,
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 OF THE PERSON, WHO IS OBLIGATED TO PAY FOR
 THE REPAIR OF THE MOTOR VEHICLE SUBJECT
 TO THE REPAIR AGREEMENT. I UNDERSTAND
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 SION IN ACCORDANCE WITH §9.503, Texas Business
 and Commerce Code, IF PAYMENT FOR THE REPAIR
 OF THE MOTOR VEHICLE BY A CHECK, MONEY
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 STOPPED, DISHONORED BECAUSE OF INSUFFI-
 CIENT FUNDS, NO FUNDS, OR BECAUSE THE
 MAKER OR DRAWER OF THE ORDER OR THE
 CREDIT CARD HOLDER HAS NO ACCOUNT OR THE
 ACCOUNT UPON WHICH IT IS DRAWN OR THE
 CREDIT CARD ACCOUNT HAS BEEN CLOSED.

SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON
 RESPONSIBLE FOR PAYMENT

TERMS: STRICTLY CASH Unless Arrangements Made
 I hereby authorize the repair work to be done
 along with the necessary materials, and here-
 by grant you and/or your employees permis-
 sion to operate the car or truck herein
 described on streets, highways, or elsewhere
 for the purpose of testing and/or inspection. An
 express mechanic's lien is hereby acknowl-
 edged on above car or truck to secure the
 amount of repairs thereto. I understand that a
 charge on my account is payable in full upon
 receipt of the statement on which it was billed.
 I further understand a FINANCE CHARGE
 may be computed on the entire past due bal-
 ance when a portion of that past due balance
 remains unpaid 30 days after the closing date
 of the statement on which it was billed. I fur-
 ther understand the monthly FINANCE
 CHARGE shall not exceed 1 1/2% per cent per
 month or 18 per cent annual percentage rate,
 and I agree to the terms and conditions of the
 charge.

DISCLAIMER OF WARRANTIES
 Any warranties on the products sold hereby are
 those made by the manufacturer. The Seller, hereby
 expressly disclaims all warranties, either express or
 implied, including any implied warranty of mer-
 chantability or fitness for a particular purpose and
 the Seller, neither assumes nor authorizes any
 other person to assume for it any liability in connec-
 tion with the sale of said products.
 NOT RESPONSIBLE FOR LOSS OR DAMAGE TO
 VEHICLES OR ARTICLES LEFT IN VEHICLES IN
 CASE OF FIRE, THEFT OR ANY OTHER CAUSE
 BEYOND OUR CONTROL.

SIGNED _____
 RECEIVED BY _____



5255 I.H. 35 SOUTH • P.O. BOX 1160
 GEORGETOWN, TEXAS 78626
 (512) 930-7900
 www.texascdj.com

CUSTOMER NO. 33787	SERVICE ADVISOR WENDY SCHONDER	TAG NO. 274 801	INVOICE DATE 12/22/04	INVOICE NO. CHCS72145
[REDACTED] ROUNDROCK, TX [REDACTED]	LABOR RATE S40PNT	MILEAGE 27,500	COLOR SILVER/	STOCK NO.
	YEAR / MAKE / MODEL 02/JEEP/LIBERTY	DELIVERY DATE		DELIVERY MILES
	VEHICLE I.D. NO. 1 J 4 G K 4 8 K 9 2 W [REDACTED]	SELLING DEALER NO.		PRODUCTION DATE
HOME PHONE	WORK PHONE	COMMENTS	R.O. DATE 12/21/04	

MO: 27501

LABOR & PARTS
 # 151CHZ BODY ELECTRICAL TECH(S): 356 WARRANTY
 CUSTOMER STATES ABS AND BRAKE LIGHT ON AGAIN
 DRB: CHECK NO CODES; STORES TEST DROVE ALL OK AT THIS TIME
 ← Fixed wrong part supposed to be airbag light

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

2751CHZ01 BODY ELECT CONCERN TECH(S): 110 WARRANTY
 CUSTOMER STATES REAR LATCH WONT UNLOCK INTERMITTEN
 REPLACED REAR LATCH

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

311CHZ03 RECALL TECH(S): 356 WARRANTY
 RECALL LOWER BALL JOINTS
 RECALL ALREADY BEEN DONE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

TOTALS

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

 * THANK YOU FOR YOUR BUSINESS! *
 * IF FOR ANY REASON YOU ARE NOT "COMPLETELY *
 * SATISFIED" WITH THE SERVICE PERFORMED ON YOUR *
 * VEHICLE, PLEASE CONTACT OUR SERVICE MANAGER. *
 * FELIX DIAZ: AT 512-930-7900. *

CUSTOMER SIGNATURE

NOTICE PURSUANT TO §70.001,
 Texas Property Code:
 I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSITION IN ACCORDANCE WITH §9.503, Texas Business and Commerce Code, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE FOR PAYMENT

TERMS: STRICTLY CASH Unless Arrangements Made I hereby authorize the repair work to be done along with the necessary materials, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. I understand that a charge on my account is payable in full upon receipt of the statement on which it was billed. I further understand a FINANCE CHARGE may be computed on the entire past due balance when a portion of that past due balance remains unpaid 30 days after the closing date of the statement on which it was billed. I further understand the monthly FINANCE CHARGE shall not exceed 1 1/2% per cent per month or 18 per cent annual percentage rate, and I agree to the terms and conditions of the charge.

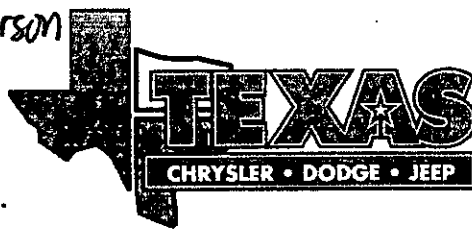
DISCLAIMER OF WARRANTIES
 Any warranties on the products sold hereby are those made by the manufacturer. The Seller, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the Seller, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.
 NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

SIGNED _____
 RECEIVED BY _____

Spoke to Felix Diaz in person

Mon Jan 17.

CHRYSLER



-Contact Star Tech for sugg.

-No reply:

Called [redacted] 1/24/05 - Lett mess [redacted] (512) 930-7900
Talked to [redacted] will have Tech [redacted] www.texascdj.com
can back on Tues. 1/25/05

5255 I.H. 35 SOUTH • P.O. BOX 1160
GEORGETOWN, TEXAS 78626
(512) 930-7900

CUSTOMER NO. 33787	SERVICE ADVISOR KARL REYES	TAG NO. 280	INVOICE DATE 01/17/05	INVOICE NO. CHCS72958
LABOR RATE	LICENSE NO. S40PNT	MILEAGE 30,220	COLOR SILVER/	STOCK NO.
YEAR / MAKE / MODEL 02 / JEEP / LIBERTY	VEHICLE I.D. NO. 1 J 4 G K 4 8 K 9 2 W		DELIVERY DATE	DELIVERY MILES
ROUNDROCK, TX [redacted]	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
HOME PHONE	WORK PHONE	COMMENTS	R.O. DATE 01/17/05	

MO: 30225

LABOR & PARTS
 # 1 52CHZZ1 TRIM/ELECT/CONCERN: TECH(S): 397 WARRANTY
 C/S AIRBAG LIGHT KEEPS COMING ON ENTERMINTLY (FELIX WILL
 DRIVE W/CUST AND TECH. W/DRB TO MONITOR)
 VERIFIED CONCERN SEAT BLET TENSIONER
 INTERMITTENT OPERATION
 REPLACED. OK AT THIS TIME

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	5JW771L5-AA	SEAT BELT 23049001		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

COMMENTS
 APPT:
 TOTALS:

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

 * THANK YOU FOR YOUR BUSINESS! *
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TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
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SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE FOR PAYMENT

TERMS: STRICTLY CASH Unless Arrangements Made
 I hereby authorize the repair work to be done along with the necessary materials, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. I understand that a charge on my account is payable in full upon receipt of the statement on which it was billed. I further understand a FINANCE CHARGE may be computed on the entire past due balance when a portion of that past due balance remains unpaid 30 days after the closing date of the statement on which it was billed. I further understand the monthly FINANCE CHARGE shall not exceed 1 1/2% per cent per month or 18 per cent annual percentage rate, and I agree to the terms and conditions of the charge.

DISCLAIMER OF WARRANTIES
 Any warranties on the products sold hereby are those made by the manufacturer. The Seller, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the Seller, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.
 NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

SIGNED _____
RECEIVED BY _____

CUSTOMER SIGNATURE

nd Kock, TX

**RETURN RECEIPT
REQUESTED**

48321+8004 98



United States Daimler-Chrysler Motors
Company LLC Customer Center
P.O. Box 21-8004
Auburn Hills, Michigan 48321-8004

CUSTOMER RELATIONS

JAN 8 2005

RECEIVED

7004 2890 0000 8475 6590



CERTIFIED MAIL™
PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

9264

UNITED STATES
POSTAL SERVICE



48321

00098101-68

\$4.65

U.S. POSTAGE
PAID
ROUND ROCK, TX 78664
JAN 25 05
AMOUNT

From: customerassist@daimlerchrysler.com
To: [REDACTED].com
Date: Mon Feb 21 15:15:32 EST 2005
Subject: Re: DaimlerChrysler Customer Assistance
Dear Carl:

Thank you for your email regarding your 2002 Jeep Liberty.

I have reviewed the information regarding the unforunate deployment of your airbags back in 2004. After carefully considering the situation we will have to decline providing any assistance in additional repairs.

Although a more favorable reply could not be provided, sharing your concern with us is appreciated.

Thank you again for your email.

NOTE: Please do not use the 'Reply' function of your email system. If you have a need to respond to this message, please visit us at our reply form (link provided below). Our system is NOT able to accept any emails at this address.

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: [REDACTED]

REPLY LINK:

http://www.chrysler.com/wccsapp/wccs/brand_forms/us/reply.jsp?trk_ID=KMM23785 [REDACTED]

Sincerely,

Jeremy
Senior Staff Representative
DaimlerChrysler Customer Assistance Center

Original Message Follows:

Form Selected:

Category: US Customer Service

Brief Description:

Airbag deployment / steering column looseness

Comments:


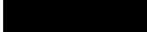
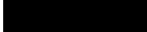
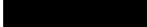
The airbags in my vehicle activated inadvertently last January. (chrysler sent an engineer to investigate). Chrysler replaced the airbags at no cost to me.

I noticed looseness in the steering whell after I picked up the vehicle. The looseness continued to get more pronounced. I asked my dealer service man about the looseness and he said it was not related to the airbag deployment.

However since then I have been told by 2 sources that it is standard practice to replace the steering column whenever an

airbag deployment occurs. I would like Chrysler to repair my steering column for me.

Sender Information:

Title: 
First Name: 
Middle Initial: 
Last Name: 

From: [REDACTED].com
To: customerassist@daimlerchrysler.com
Date: Thu Feb 17 12:42:48 EST 2005
Subject: DaimlerChrysler Customer Assistance
Form Selected:

Category: US Customer Service
Brief Description:

Airbag deployment / steering column looseness

Comments:

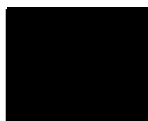
The airbags in my vehicle activated inadvertently last January. (chrysler sent an engineer to investigate). Chrysler replaced the airbags at no cost to me.

I noticed looseness in the steering wheel after I picked up the vehicle. The looseness continued to get more pronounced. I asked my dealer service man about the looseness and he said it was not related to the airbag deployment.

However since then I have been told by 2 sources that it is standard practice to replace the steering column whenever an airbag deployment occurs. I would like Chrysler to repair my steering column for me.

Sender Information:

Title:
First Name:
Middle Initial:
Last Name:



From: [REDACTED].com
To: customerassist@daimlerchrysler.com
Date: Tue Feb 22 10:23:20 EST 2005
Subject: Reply to DaimlerChrysler (KMM23785 [REDACTED])
Reply Comments:

In regards to [REDACTED].
Your response provided no particulars or details.
Is it not common practice to replace a steering column in this type of
vehicle following an airbag deployment?

Has there been any service
advisories issued addressing this point (or other advisories dealing with
the steering column)?

I would appreciate actual answers to these
questions - not auto or canned boilerplate responses.

Thank you
[REDACTED]

From: customerassist@daimlerchrysler.com
To: [REDACTED].com
Date: Tue Feb 22 11:13:40 EST 2005
Subject: Re: Reply to DaimlerChrysler (KMM23785 [REDACTED])
Dear Carl:

Thank you for your email regarding your 2002 Jeep Liberty Sport.

The information you are requesting is not available from the DaimlerChrysler Customer Assistance Center. Questions regarding what parts need to be replaced are best directed to your local dealership. I am unable to provide any sort of diagnosis via email.

There have been no service advisories regarding the steering column on your vehicle.

Thank you again for your email.

NOTE: Please do not use the 'Reply' function of your email system. If you have a need to respond to this message, please visit us at our reply form (link provided below). Our system is NOT able to accept any emails at this address.

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: 13193069

REPLY LINK:

http://www.chrysler.com/wccsapp/wccs/brand_forms/us/reply.jsp?trk_ID=KMM23851 [REDACTED]

Sincerely,

Jeremy
Senior Staff Representative
DaimlerChrysler Customer Assistance Center

Original Message Follows:

Reply Comments:

In regards to [REDACTED].
Your response provided no particulars or details.
Is it not common practice to replace a steering column in this type of vehicle following an airbag deployment?

Has there been any service advisories issued addressing this point (or other advisories dealing with the steering column)?

I would appreciate actual answers to these questions - not auto or canned boilerplate responses.

Thank you
[REDACTED]















4332

05

Jeep



4332

Jeep





4332

LIBERTY
4x4

MFD BY DAIMLERCHRYSLER CORPORATION

DATE OF MFR 9-02

GVWR 2427 KG (05350 LB)

GAWR FRONT WITH TIRES
1248 KG (2750 LB) P235/70R16

RIMS AT 16X7

COLD 227 KPA (33 PSI)

GAWR REAR WITH TIRES
1429 KG (3150 LB) P235/70R16

RIMS AT 16X7

COLD 227 KPA (33 PSI)

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GK38K03W [REDACTED]

TYPE: MPV

SINGLE X DUAL



MDH: 091300 776AB PNT:PFM

VEHICLE MADE IN U.S.A. TRM:L5L5 4648503







4332

Jeep







Jeep

OBJEC

WARNING
DEATH OR SERIOUS
INJURY CAN OCCUR
IF YOU DO NOT
FOLLOW THESE
INSTRUCTIONS
FOR THE PROPER
USE OF THE
AIR BAGS.
SEE THE
OWNER'S
MANUAL FOR
MORE
INFORMATION.

4332



▲WARNING
DEATH OR SERIOUS
INJURY CAN OCCUR
IF AIR BAGS ARE NOT PROPERLY
INSTALLED OR MAINTAINED.
SEE OWNER'S MANUAL FOR
PROPER INSTALLATION AND
MAINTENANCE INFORMATION.

▲WARNING
DO NOT REMOVE OR
ALTER THE AIR BAG
SYSTEM COMPONENTS.
SEE OWNER'S MANUAL
FOR PROPER
INSTALLATION AND
MAINTENANCE
INFORMATION.

▲WARNING
DO NOT REMOVE OR
ALTER THE AIR BAG
SYSTEM COMPONENTS.
SEE OWNER'S MANUAL
FOR PROPER
INSTALLATION AND
MAINTENANCE
INFORMATION.

4332



Flagship
Jeep

PUERTO RICO
Isla Del Encanto





Flagship
2004-2007
Jeep

3.7L

PUERTO RICO
Isla Del Encanto

CHRYSLER

DRB III™

- Main Menu
1. DRB III Standalone
 2. Connect to TechCONNECT
 3. Generic Scan Tool
 4. PEP Module Tools
 5. Run Memory Card Program
 6. DRB Utilities
 7. Vehicle Flash
 8. Legacy MDS1 Support

Page 1 of 1

HELP

61.1

CHRYSLER INTERNATIONAL
SERVICES, S.A.



DRB III™

DRB III CDRB Application

DaimlerChrysler

Copyright © 1993-2004

All Rights Reserved

RELEASE 61.1 01

Released: 6:27:01 3/16/2005

Bios Version: 4.02

Database: 24:15:09 3/15/2005

Cable in use: J1962 (CH7000R)



61.1

CHRYSLER INTERNATIONAL
SERVICES, S.A.

SIEMENS

IDR3BAT111

SIEMENS - IN ONE MAIN MENU

- 1. 1998 - 2005 Diagnostics
- 2. 1983 - 1997 Diagnostics
- 3. Vehicle Module Scan
- 4. Customer Preference
- 5. Junction Port Tool
- 6. TRANSCONNECT DataRecorder

Page 1 of 1

HELP MAIN

CHRYSLER INTERNATIONAL
SERVICES, S.A.

1999 - 2005 DIRECTORY

- 1. 1999 - 2005 DIRECTORY
- 2. 01 - 05 Stratus / Sebring Coupe
- 3. 98 - 00 Avenger / Sebring Coupe
- 4. 1998 Talon
- 5. 2004 - 2005 Crossfire
- 6. 2002 - 2004 Sprinter

Page 1 of 1
HELP 872 MAIN

CHRYSLER INTERNATIONAL
SERVICES, S.A.



SELECT SYSTEM

1. Engine
2. Transmission & T-Case
3. Body Interior
4. Chassis & Body Exterior
5. Anti-lock Brakes
6. Invasive Restraints
7. Theft Alarm
8. System Monitors

Page 1 of 1

HELP SYS MAIN

CHRYSLER INTERNATIONAL
SERVICES, S.A.

F1 F2 F3 F4

DRIVE ASSISTANCE
RESTRAINT

SELECT RESTRAINT SYSTEM

- 1. Airbag
- 2. Side Airbags
- 3. Airbag On/Off Switch System
- 4. Occupant Classification Sys

Page 1 of 1

HELP

SYS

MAIN

61.1

CHRYSLER INTERNATIONAL
SERVICES, S.A.

DRIVER

IDRIBAIT

ATRONS DIAGNOSTICS
Determining Controller
Type
Please Wait...

F1 HELP F2 SYS 61.1 F3 MAIN

CHRYSLER INTERNATIONAL
SERVICES, S.A.

CHRYSLER
SERVICES

IDRB III

AIRBAG DIAGNOSTICS

Initializing

HELP

SYS

MAIN

51.1

CHRYSLER INTERNATIONAL
SERVICES, S.A.



DRB III

AIRBAG Module Information
2002 Body Style: KJ
Part#: 5601501AH
S/W Version: 05.05
TRW Gen V
Front Dr and Pass/PCI Bus SRB
and Lamp Dr w/On/OFF Sw or AOSIM

HELP

SYS

MAIN

CHRYSLER INTERNATIONAL
SERVICES, S.A.



IDR23 III™

SELECT FUNCTION

1. System Test
2. Read DTCs
3. Module Display
4. Sensor Display
5. Input/Output Display
6. Monitor Display
7. Custom Display
8. Actuator Tests
9. Miscellaneous

Page 1 of 1

HELP SYS MAIN

CHRYSLER INTERNATIONAL
SERVICES, S.A.

CHRYSLER

ADAPTER

	DTC	TYPE
1.	Retire	
2.	Stored	

Page 1 of 1

WVLY 8/7/8 1400

CHRYSLER INTERNATIONAL
SERVICES, S.A.



DRBIII[®]

— ORC DTCs 1 of 2 —
INTERNAL 1
— DTC 2 of 2 —
STORED ENERGY
FIRING 1

CHRYSLER INTERNATIONAL
SERVICES, S.A.



DTC TYPE

- 1. Active
- 2. Stored

Page 1 of 1

HELP SYS MAIN

CHRYSLER INTERNATIONAL
SERVICES, S.A.

CHRYSLER INTERNATIONAL SERVICES, S.A.

Reading Stored DTCs

CHRYSLER INTERNATIONAL
SERVICES, S.A.

F1 F2 F3 F4

CHRYSLER

TRUCKS

— DRG DTCS 1 of 4
INTERVAL 1
MINUTES 63 TCM CNTS 9
— DTG 2 of 4
DRIVER SEAT 1
SEAT TO GROUND
MINUTES 1 TCM CNTS 15

CHRYSLER INTERNATIONAL
SERVICES, S.A.

F1 F2 F3 F4

CHRYSLER INTERNATIONAL SERVICES, S.A.

DRIVE SEAT BELT
TENSIONER SHORT TO GROUND
MINUTES: 1 IGN CNTS

STORING ENERGY
MINUTES: 1 IGN CNTS

CHRYSLER INTERNATIONAL
SERVICES, S.A.





Jeep

WARNING
41157-06



⚠ DANGER / POISON
DO NOT OPEN
DO NOT DRINK
DO NOT EAT

MAINTENANCE FREE
PART NUMBER: 480000000
RESERVE CAPACITY: 45 AMP-HRS
SOLE CRAWLER: C-1-118-01
REVISION: 00 NOT ECV MEXICO

RELEASE LATCH FOR ACCESS TO FUSES AND RELAYS

2 6034713

RELEASE LATCH FOR ACCESS TO FUSES AND RELAYS





HERSTELLUNGSJAHR: 2002
50058TR9E
TNSD72392K1138
50058DX9AE
HERSTELLUNGSJAHR: 2002



MTN6DT239 [REDACTED]
MP5GG30DX9AEM 5GG30TRMAE 331324
HERSTELLUNGSJAH: 2002M

TRW

H01-06

363021R

MEETS FMVSS 209
ASSEMBLED IN MEXICO

2247245509
PSHG341L8AF

TABLE



TD 123









TD 123





TRW

H01-07

354021R

MEETS FMVSS 209
ASSEMBLED IN MEXICO

TRW

H01-07

354021R

MEETS FMVSS 209

ASSEMBLED IN MEXICO



AIR BAG



BRAKE





AIR
BAG



BRK



4332

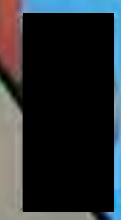
WARNING
DO NOT ATTEMPT TO REPAIR OR MAINTAIN

Jeep

Jeep

WARNING
DO NOT TOUCH
THIS SURFACE
WHEN HOT

4332



CONFIDENTIAL - Prior Approval Required Before Duplicating
Preliminary Vehicle Investigation Report(PVIR)

CAIR# 13366336

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2003	JEEP LIBERTY RENEGADE 4X2 SPORT UTILITY 4-DR	1J4GK38K03W [REDACTED]		09-13 00	12619	01/09/2004
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]		SAN JUAN	PR	PRI
ZIP	COLOR	MODEL	HOME PHONE	BUSINESS PHONE		
[REDACTED]	Cactus Green Pearl Coat	KJT	[REDACTED]			
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
BELLA RETAIL GROUP, INC.		E9	13850	BAYAMON	EX	PUERTO RICO
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
TERRY DUNHAM B		EAA		407-880-1258		
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input checked="" type="radio"/> MINOR <input type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS				\$.00		

INTERVIEW

 INTERVIEW WITH: DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE:	DATE OF INCIDENT:	TIME OF INCIDENT	INSPECTION DATE:
04/01/2005	04/01/2005	12:01 <input checked="" type="radio"/> AM <input type="radio"/> PM	04/06/2005

1. DRIVER'S DESCRIPTION OF EVENT: **ALANA SANTIAGO DIAZ ALLEGES THAT SHE WAS DRIVING HER VEHICLE WHEN THE AIR BAG LIGHT SUDDENLY CAME ON AND THE DRIVER'S AIR BAG DEPLOYED WITHOUT REASON.**

Insurance Company Name: **UNKNOWN**
 Personal Injury: Yes No
 Were there Personal Injuries? Yes No
 Any Indicator/Warning Lights on Prior? Yes No

If Yes, complete section "B"

If Yes, What light: **AIR BAG LIGHT**

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL

REQUIRED PHOTOGRAPHS: ALL FOUR SIDE VIEWS**IF CRASH DAMAGED:**

PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)

- ANY RECENT VEHICLE SERVICE

 YES NO UNKNOWN**INFORMATION:** POLICE/AGENCY REPORT #:**NONE** ALL REPORTS/PHOTOS BY OTHERS

- ADDRESS OF INSPECTION

Address **FLAGSHIP**

1

Address

2

City **BAYAMON**

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

 YES NO

- IF YES, DESCRIBE AND PHOTOGRAPH

IF YES, ENCLOSE COPIES OF
REPAIR ORDERS

State **PR**
Zip **00901**
Phone

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS: **THERE IS NO PHYSICAL DAMAGE SHOWING ON EITHER THE EXTERIOR OR THE UNDER BODY OF THIS VEHICLE**

- WINDSHIELD
- ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR
- CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH
- EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE

INFORMATION:

- DESCRIBE ANY INJURIES TO
DRIVER AND/OR OTHER
OCCUPANTS
 - SEE SEAT BELT/SEATS
SECTION IF APPLICABLE
-
-

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:

05.05

- SERIAL NUMBER :

- PART NUMBER :

5601501AH

DOES AIRBAG WARNING LIGHT CYCLE ON?

YES NO N/A

- ARE WARNING LABELS PRESENT (PHOTO)

YES NO N/A

- RECORD LABEL PART NUMBER

NONE

COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
 - WERE THERE DRB READINGS TAKEN?

YES NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
1 OF 2 - INTERNAL 1		
2 OF 2 - STORED ENERGY FIRING		
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
1 OF 4 - INTERNAL 1	53	0
2 OF 4 - DRIVER SQUIB 1 SHORT TO GROUND	1	15
3 OF 4 - STORED ENERGY FIRING 1	23	0
4 OF 4 - DRIVER SEAT BELT TENSIONER SHORT TO GROUND	1	15

- WAS AIRBAG DEPLOYED?

DRIVER YES NO

IF NO, EXPLAIN

PASSENGER YES NO

IF NO, EXPLAIN

NO DEPLOYMENT

SIDE AIRBAG YES NO N/A

IF NO, EXPLAIN

- WHICH SIDE DEPLOYED?

LEFT RIGHT N/A BOTH

- TYPE OF SIDE AIRBAG

SEAT CURTAIN N/A

- TYPE OF STEERING WHEEL

TILT STANDARD

- ANY DAMAGE TO STEERING WHEEL

YES NO

IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?

YES NO

IF YES,

NOTE POSITION OF PASSENGER A/B SWITCH

ON OFF N/A

- EVIDENCE OF TAMPERING OR DISASSEMBLY?

YES NO N/A

IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS

- UNDERBODY DAMAGED?

YES NO

IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED

PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):

DRIVER-TRW, HOLO7, 354021R - PASS.- TRW, H01-06, 363021R

- RECORD ALL INFORMATION STAMPED ON LATCHPLATE

DRIVER-TD123 PASS.-TD123

- PRETENSION DEPLOYED?

YES NO UNKNOWN

- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING

DRIVER-15 DEG. PASS.-15 DEG.

EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):

IF ALLOWED. FUNCTION BELTS TO INSURE THEY **FUNCTION PROPERLY**

NOTE RESULTS

- DOES THE BUCKLE LATCH?

YES NO

IF NO, EXPLAIN

- DO THEY RELEASE?

YES NO

IF NO, EXPLAIN

- DO THEY RETRACT?

YES NO

IF NO, EXPLAIN

DRIVER'S PRETENSIONER DEPLOYED

- ANY LOOSENESS OR BROKEN PARTS

YES NO

IF YES, EXPLAIN?

- CHECK FOR SEAT RETAINING BOLTS

NORMAL

BROKEN

LOOSE

MISSING

- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

DRIVER-MID POINT PASS.-MID POINT

PART - E TRANSMISSION NOT APPLICABLE

[Previous](#)

[Next](#)

PART - F UNINTENDED ACCELERATION NOT APPLICABLE

PART - G BRAKES NOT APPLICABLE

PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

NO EVDIENCE OF AN IMPACT WAS FOUND ON EITHER THE EXTERIOR OR ON THE UNDER BODY OF THE VEHICLE. SEE PHOTOS.

Previous

Form Approved

Returned for corrections

From: customerassist@daimlerchrysler.com
To: [REDACTED]
Date: Wed Apr 13 15:02:15 EDT 2005
Subject: Re: DaimlerChrysler Customer Assistance
Dear Sandor:

Thank you for your email to DaimlerChrysler regarding your 2003 Jeep Liberty.

I regret the problem your vehicle has experienced and appreciate the time and effort you took to bring this matter to my attention. Comments like yours are one way we have to learn of problems that may develop and improvements desired by customers.

Unfortunately, given the many variables involved, we are unable to diagnose your vehicle's problem via email. We recommend contacting your authorized DaimlerChrysler dealership to arrange an appointment for proper diagnosis and repair.

Our dealerships have the factory training, equipment and information available to them to diagnose and correct problems with DaimlerChrysler Motors Corporation vehicles. Should your dealer require factory assistance, it is available through the regional Business Center.

If you have been working with an authorized dealership but the problem is not yet resolved, seeking a second opinion from a different dealer may be a viable option.

Thank you again for your email.

Sincerely,

Marvin
Senior Staff Representative
DaimlerChrysler Customer Assistance Center

NOTE: Please do not use the 'Reply' function of your email system. If you have a need to respond to this message, please visit us at our reply form (link provided below). Our system is NOT able to accept any emails at this address.

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: [REDACTED]

REPLY LINK:

http://www.chrysler.com/wccsapp/wccs/brand_forms/us/reply.jsp?trk_ID=KMM26430 [REDACTED]

Original Message Follows:

Form Selected:

Category: US Customer Service

Brief Description:

The airbag light stays on consistently. I have had it to the dealer many times for this problem. they have replaced several sensors, but to no avail. Is there a technical expert that can help them diagnois this problem?

Comments:

The dealer does not seem to have any idea why this is happening. Although, they have tried several replacements of seat belt tensioners, the airbag light comes on immediately after I pick-up the car. Unfortunately, it stays on all the time. It has been on intermittently, then contiously for the last 30,000 miles. There is clearly something setting this off each start-up. My Jeep has not only front airbags, but side-curtain airbags. Is there a history of sensor failure with these?

Sender Information:

Title:
First Name:
Middle Initial:
Last Name:



From: [REDACTED]
To: customerassist@daimlerchrysler.com
Date: Mon Apr 11 13:08:39 EDT 2005
Subject: DaimlerChrysler Customer Assistance
Form Selected:

Category: US Customer Service
Brief Description:

The airbag light stays on consistently. I have had it to the dealer many times for this problem. they have replaced several sensors, but to no avail. Is there a technical expert that can help them diagnois this problem?

Comments:

The dealer does not seem to have any idea why this is happening. Although, they have tried several replacements of seat belt tensioners, the airbag light comes on immediately after I pick-up the car. Unfortunately, it stays on all the time. It has been on intermittently, then contiously for the last 30,000 miles. There is clearly something setting this off each start-up. My Jeep has not only front airbags, but side-curtain airbags. Is there a history of sensor failure with these?

Sender Information:

Title: [REDACTED]
First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]

MPD BY DAIMLERCHRYSLER CORPORATION DATE OF MFR 5-02 GVW 2541 KG(5590 LB)

GVW FRONT	WITH TIRES	RIMS AT	COLD
1246 KG(2750 LB)	235/70R16	16X7	227 KPA(33 PSI)
GVW REAR	WITH TIRES	RIMS AT	COLD
1429 KG(3150 LB)	235/70R16	16X7	227 KPA(33 PSI)

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GL5BK42[REDACTED] MFR: MPV SINGLE X 204L



KM1: 052819 779A0 0411000 VEHICLE MADE IN U.S.A. TR11230 40495463



AIR
BAG



⚠ WARNING



DEATH OR SERIOUS INJURY CAN OCCUR

- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- **ALWAYS** USE **SEAT BELTS** AND **CHILD RESTRAINTS**.

⚠ WARNING: HIGHER ROLLOVER



AVOID ABRUPT MANEUVERS AND EXCESSIVE SPEED.

ALWAYS BUCKLE UP

SEE OWNER'S MANUAL FOR FURTHER INFORMATION.



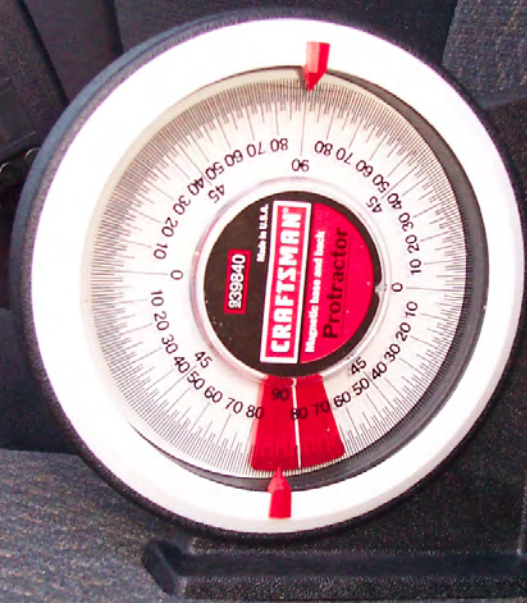












839840

Made in U.S.A.

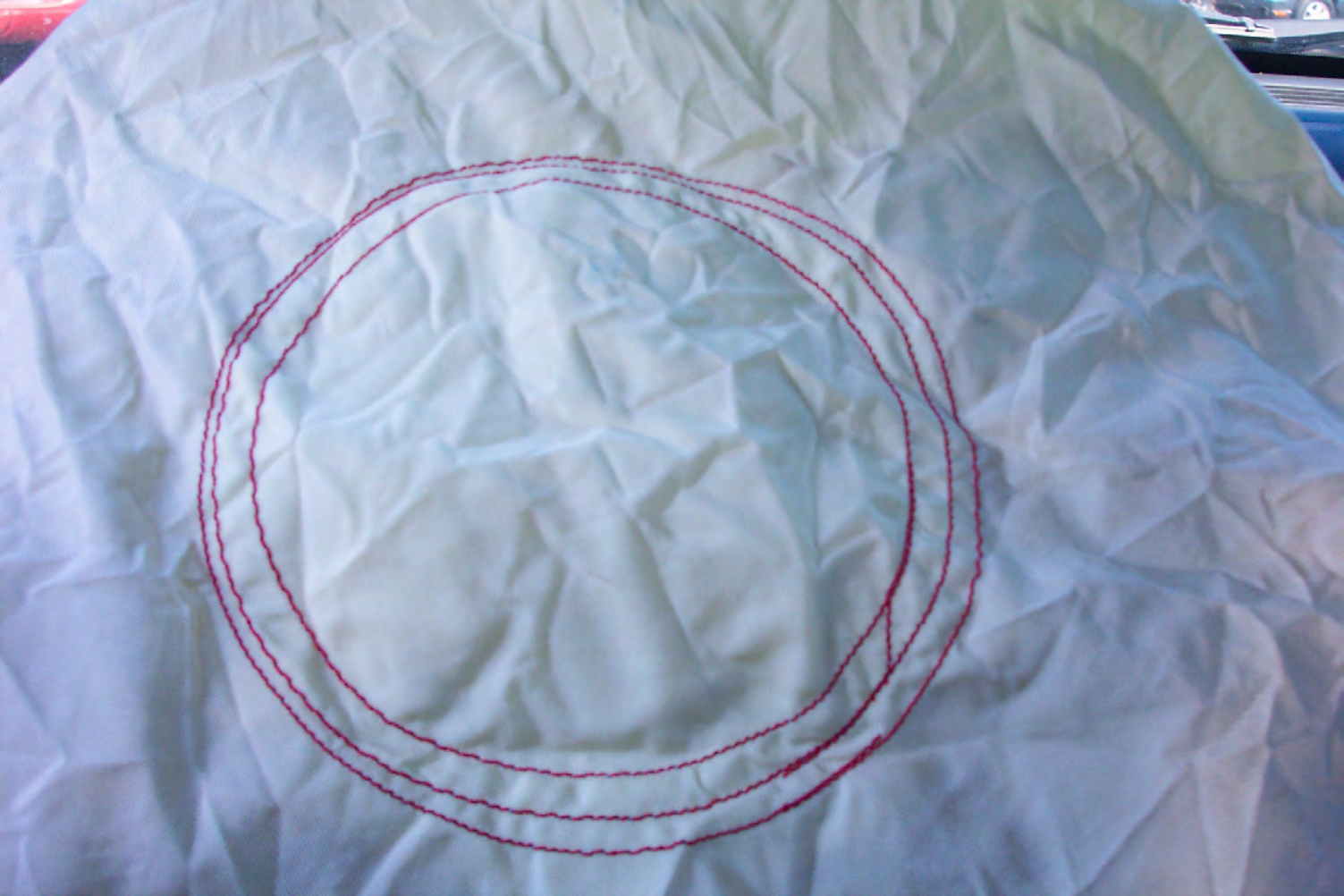
CRAFTSMAN

Highly Accurate Steel Blade

Protractor









Jeep

4x4
SUNBELT

PULL
MIST
OFF
DEL
MIST



STAR AIRFLAME

Jeep

H
M
FF
TUNE
RW

ELT
MODE

3
4
5
TUNE
MODE



TRU

H0147

2020217

MEETS FIN95 209

ASSEMBLED IN MEXICO













WELCOME IN





397

Jeep







Jeep.
LIBERTY

3.7L

Bart's
CAR STORE
Jeep
4x4

Jeep.
LIBERTY

3.7L



Bart's
GAS STORE
Jeep
4x4

Jeep
LIBERTY























AGENCIJA ZA VEŠTAČENJE

- 1. Izjava
- 2. Izjava o izradi projekta
- 3. Izjava o izradi projekta
- 4. Izjava o izradi projekta
- 5. Izjava o izradi projekta
- 6. Izjava o izradi projekta

1. [Illegible text]

2. [Illegible text]

3. [Illegible text]

This Diagnostic Control
Module is not supported by
this software. Please use the
DMB 331 with the SuperCard
software to diagnose this
vehicle.

HELP

ESC

HELP

From: customerassist@daimlerchrysler.com
To: [REDACTED]
Date: Tue Apr 26 16:55:24 EDT 2005
Subject: Re: DaimlerChrysler Customer Assistance
Dear Luca,

Thank you for your email to DaimlerChrysler Motors Corporation about the airbag lamp issue with your 2002 Liberty.

Our records show that you have contacted us by telephone and we have addressed your concern. We have updated your file to reflect the latest information you provided in the email message.

Thank you again for your email.

NOTE: Please do not use the 'Reply' function of your email system. If you have a need to respond to this message, please visit us at our reply form (link provided below). Our system is NOT able to accept any emails at this address.

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: [REDACTED]

REPLY LINK:

[http://www.chrysler.com/wccsapp/wccs/brand_forms/us/reply.jsp?trk_ID=KMM26784\[REDACTED\]&](http://www.chrysler.com/wccsapp/wccs/brand_forms/us/reply.jsp?trk_ID=KMM26784[REDACTED]&)

Sincerely,

Paul Oster
Senior Staff Representative
DaimlerChrysler Customer Assistance Center

Original Message Follows:

Form Selected:

Category: US Customer Service

Brief Description:

Light of the air bag go on and off (big problem for safety)

Comments:

These was the worst service ever from jeep. I have a problem with the airbag light, light come off and on . Jeep had these problem with other model and with jeep for many years . First, i contact jeep they told me that was free because of many complain . Now they want me to pay 250\$. Sorry to bad this is a bs , i will keep the light on and if something happen to me i will be sueing you for my injury. So, from your side is better to resolve this problem as soon as possible. Be sure to see how many more people has the same problem ,(is on the net) is not my car is a recall that you need to take care . Be good with your customers because many other companies make cars like you . And be sure that the people work for you are well train . Thank you [REDACTED]

Sender Information:

Title: [REDACTED]
First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]

From: [REDACTED]
To: customerassist@daimlerchrysler.com
Date: Tue Apr 26 14:01:50 EDT 2005
Subject: DaimlerChrysler Customer Assistance
Form Selected:

Category: US Customer Service
Brief Description:

Light of the air bag go on and off (big problem for safety)

Comments:

These was the worst service ever from jeep. I have a problem with the airbag light, light come off and on . Jeep had these problem with other model and with jeep for many years . First, i contact jeep they told me that was free because of many complain . Now they want me to pay 250\$. Sorry to bad this is a bs , i will keep the light on and if something happen to me i will be sueing you for my injury. So, from your side is better to resolve this problem as soon as possible. Be sure to see how many more people has the same problem ,(is on the net) is not my car is a recall that you need to take care . Be good with your customers because many other companies make cars like you . And be sure that the people work for you are well train . Thank you [REDACTED]

Sender Information:

Title: [REDACTED]
First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]

DaimlerChrysler Customer Assistance Center

Attention: Typist/Transcriber

Image Document Request

Customer Name:  _____

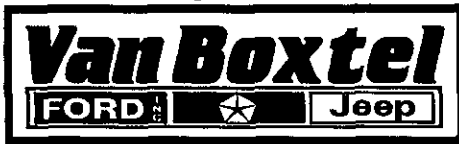
Requestor PROFS ID: Agm7 _____

CAIR Number:  _____

Zone Number: 51 _____

District Number: L _____

The People's Choice



Where "Careful Shoppers" Save.

JEWS79420

Van Bortel Ford, Inc.
 Van Bortel Auto Credit L.L.C.
 Van Bortel RV Supermart L.L.C.
 1010 S. Military Ave., P.O. Box 11567
 Green Bay, WI 54307-1567
 920-499-3131
 www.vanbortel.com

JEWS79420



01011JEWS79420

CUSTOMER NO. 132200	ADVISOR JEFF KOLB	TAG NO. 77	DATE OFFERED BACK 04/29/05	INVOICE NO. JEWS79420
RESIDENCE PHONE [REDACTED] BUSINESS PHONE [REDACTED] IRON MOUNTAIN, MI	LABOR RATE	LICENSE NO.	MILEAGE 5,866	COLOR BLACK/DRK S
	YEAR / MAKE / MODEL 04/JEEP/LIBERTY/4 DOOR UTILITY	DELIVERY DATE 03/27/04		STOCK NO. 045261
	VEHICLE I.D. NO. 1 J 4 G L 4 8 1 4 4 W	SELLING DEALER NO.		DELIVERY MILES 15
	F. T. E. NO.	P. O. NO.	R. O. DATE 02/21/05	PRODUCTION DATE 01/18/02
<input checked="" type="checkbox"/> WARRANTY REPAIR ORDER <input checked="" type="checkbox"/> TRANSPORTATION CLAIM			<input type="checkbox"/> WRO <input type="checkbox"/> SCC <input type="checkbox"/> FREIGHT <input type="checkbox"/> RECALL	MILEAGE OUT MO: 6045

LABOR & PARTS

J# 1 02JEZ

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
76	02/21/05	12.60	12.70	0.10	0.00	LUNCH/DINNER
76	02/21/05	13.10	13.60	0.50	0.00	START STRAIGHT TIME
76	02/21/05	13.60	13.60	0.00	0.00	FINISH STRAIGHT TIME
76	02/21/05	13.60	13.60	0.00	0.00	HOLD OTHER
76	02/24/05	8.60	8.80	0.20	0.00	HOLD OTHER
76	03/08/05	14.50	14.50	0.00	0.00	FINISHED
76	03/23/05	17.10	17.40	0.30	0.00	NON WORKING
76	03/24/05	7.00	7.10	0.10	0.00	START STRAIGHT TIME
76	03/24/05	7.10	8.00	0.90	0.90	FINISH STRAIGHT TIME
76	03/24/05	8.00	8.00	0.00	0.00	HOLD OTHER
76	03/24/05	13.20	13.90	0.70	0.00	HOLD OTHER
76	03/25/05	9.20	9.70	0.50	0.00	HOLD OTHER
76	03/31/05	15.00	15.40	0.40	0.00	HOLD OTHER
76	04/01/05	15.30	15.50	0.20	0.00	HOLD OTHER
76	04/01/05	16.40	16.90	0.50	0.00	HOLD OTHER
76	04/05/05	13.20	14.00	0.80	0.00	HOLD OTHER
76	04/07/05	10.50	11.30	0.80	0.00	HOLD OTHER
76	04/07/05	15.70	15.70	0.00	0.00	FINISHED
76	04/07/05	0.00	0.00	0.00	5.10	OVERRIDE IN INVOICING
TOTAL TECH TIME				6.00	6.00	

CROSS REFERENCED TO

SERVICE INSTALLED PARTS

DATE INSTALLED	ACCRUED MILEAGE
MO. DAY YR.	OMIT TENTHS

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

(CHECK (✓) APPROPRIATE BOX)

<input type="checkbox"/> CLAIMS REVIEW	<input type="checkbox"/> AUTHORIZATION TO SUBMIT CLAIM	<input type="checkbox"/> PARTS SCRAP OUT
--	--	--

\$ PARTS \$ LABOR \$ TOTAL

Authorized Signature And Date

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER
--------------	----------------------	-------------------

This bill was CHARGED ON

Charge Card.

"Any warranties on the products sold hereby are those made by the manufacturer. The seller, (above named dealership) hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products."

"Motor vehicle repair trade practices are regulated by chapter ATCP 132, Wis. Adm. Code administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911."

STATES CHECK ENGINE LIGHT CAME ON AFTER VEHICLE PARKED FOR 5 MINUTES THEN RESTARTED
 USE DRB P0128 T STAT RATIONALITY CODE CHECK TS8S NONE APPLY
 USE STAR ONLINE NO KNOWN CASES
 HAROLD HAS BEEN IN CONTACT WITH CHRYSLER TO TRY AND GET CONCERN RESOLVED ENGINEERING IS WORKING ON A REPAIR A POSSIBLE CALIBRATION UPDATE WE HAVE BEEN DRIVING VEHICLE AND RELAYING TEST RESULTS TO THEM AS DIRECTED BY THEM
 TECH 76 REMOVED AND SOLDERED VENT HOLE IN T STAT SHUT AS INSTRUCTED
 INSTALLED T STAT FROM ANOTHER VEHICLE AS INSTRUCTED
 3-25 INSTALLED NEW T STAT IN STOCK UNIT REFILL AND BLEED COOLING SYSTEM
 3-31 SOLDERED WEEP HOLE IN T STAT SHUT AS INSTRUCTED
 4-1 REMOVED T STAT REMOVED SOLDER FROM WEEP HOLE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	PRICE
JOB # 1	1	53010552-AA	THRMOSTAT 7041004	20.50	20.50	28.70	28.70
JOB # 1	1	5066386-AA	COOLANT C 1081004	10.50	10.50	14.70	14.70
JOB # 1	1	53010552-AA	THRMOSTAT 7041004	20.50	20.50	28.70	28.70
JOB # 1 COST TOTAL				51.50			
JOB # 1 TOTAL PARTS							72.10
JOB # 1 TOTAL LABOR & PARTS							499.90

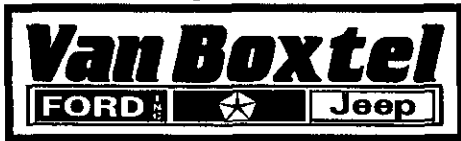
J# 2 17JEZ

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
603	02/21/05	12.10	12.10	0.00	0.00	FINISHED
603	02/21/05	0.00	0.00	0.00	0.00	FINISHED
TOTAL TECH TIME				0.00	0.00	

LOANER COVERAGE HELP FROM CHRYSLER PER ANDY

THANK YOU!

The People's Choice



Where "Careful Shoppers" Save.

JEWS79420

Van Bortel Ford, Inc.
 Van Bortel Auto Credit L.L.C.
 Van Bortel RV Supermart L.L.C.
 1010 S. Military Ave., P.O. Box 11567
 Green Bay, WI 54307-1567
 920-499-3131
 www.vanbortel.com

JEWS79420



0101JEWS79420

CUSTOMER NO. 132200	ADVISOR JEFF KOLB	TAG NO. 77 6485	DATE OFFERED BACK 04/29/05	INVOICE NO. JEWS79420
IRON MOUNTAIN, MI	LABOR RATE	LICENSE NO.	MILEAGE 5,866	COLOR BLACK/DRK S
	YEAR / MAKE / MODEL 04/JEEP/LIBERTY/4 DOOR UTILITY	DELIVERY DATE 03/27/04		STOCK NO. 045261
	VEHICLE I.D. NO. 1 J 4 G L 4 8 1 4 4 W	SELLING DEALER NO.		DELIVERY MILES 15
	F. T. E. NO.	P. O. NO.	R. O. DATE 02/21/05	PRODUCTION DATE 01/18/02
BUSINESS PHONE	<input type="checkbox"/> WARRANTY REPAIR ORDER <input checked="" type="checkbox"/> TRANSPORTATION CLAIM		<input type="checkbox"/> WRO <input type="checkbox"/> SCC <input type="checkbox"/> FREIGHT <input type="checkbox"/> RECALL	MILEAGE OUT MO: 6045

JOB # 2 TOTAL LABOR & PARTS		0.00
MISC. CODE	DESCRIPTION	CONTROL NO.
JOB # 1	96 SERVICE LOANER	79420
JOB # 1	96 SERVICE LOANER	79420
TOTAL - MISC		1560.00
R/O TAX		0.00
R/O TOTALS		2059.90

WARRANTY CLAIM DETAIL TOTALS	
CLAIM#	TOTAL
79420	2059.90
CLAIM TOTALS	2059.90

CROSS REFERENCED TO			
SERVICE INSTALLED PARTS			
DATE INSTALLED	ACCRUED MILEAGE		
MO.	DAY	YR.	OMIT TENTHS

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

APPROVED BY SIGNATURE

DCS AUDIT SLIP

ZN-DLR: 26749	RO.NO: 79420	CLAIM TYPE: W	RO PRICE: 2059.90
CLAIM.NO: 79420	VIN: 1J4GL48144W		CLAIM TOT: 2059.90
SUB TYPE: N	DATE RECV: 02/21/2005		DED: 0.00
CONT: N	DATE NOT: 04/07/2005		DED WAIVER: N
PRIOR CLM NO:	AUTH #:		ADJ AMT: 0.00
IN SERV DATE: 03/27/2004	NOTE: N		ADJ TAX IND: N
MILEAGE: 5866	ADV.NO: 7775JK		S CONT #:

LINE	COND	J	FP	PART NUMBER	QTY	UNIT	PRICE	MARKUP	EXTENDED AMT
001	1	1	X	53010552-AA	01		20.50	40.00	28.70
002	1	1		5066386-AA	01		10.50	40.00	14.70
003	1	1		53010552-AA	01		20.50	40.00	28.70

LINE	COND	J	LABOR OP	FC	HOURS	LABOR AMT	MECH	NARR
001	1	1	07400108	ML	0.4	28.52	7462	Y
002	1	1	07400100		4.9	349.37	7462	Y
003	1	1	0894CAD2		0.7	49.91	7462	N

SPECIAL SERVICES	LINE	COND	J	INVOICE NO	LABOR OP	AMOUNT
	001	1	1	79420	95400041	1560.00

***** DUPLICATE INVOICE *****

THANK YOU!

PAGE 2 OF 2
 ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

(CHECK (✓) APPROPRIATE BOX)

CLAIMS REVIEW	AUTHORIZATION TO SUBMIT CLAIM	PARTS SCRAP OUT
---------------	-------------------------------	-----------------

\$ PARTS \$ LABOR \$ TOTAL

Authorized Signature And Date

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER
--------------	----------------------	-------------------

This bill was CHARGED ON

Charge Card.

"Any warranties on the products sold hereby are those made by the manufacturer. The seller, (above named dealership) hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products."

"Motor vehicle repair trade practices are regulated by chapter ATCP 132, Wis. Adm. Code administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911."

SSZ1600T
CMD:

Customer Assistance System
Check Screen

05/10/05 A01T7318
08:26:46
Password:

=====
AC: [REDACTED] CAIR: [REDACTED] Check #: [REDACTED] St: A Ck 01 OF 01
Vin: 1J4GL48144W [REDACTED] Cust: [REDACTED] Category: W Mail: X
Payee: [REDACTED]

Address1: [REDACTED]

Address2:

City/ST/Zip: GREEN BAY

WI [REDACTED]

Country: USA

Submitted : [REDACTED] Warr. Total: 1,072.63

Approved : [REDACTED] CAIR Total: 18,344.35

Sent to CAP : [REDACTED] Cumu. Total: 19,416.98

ISSUE Date :

Void :

Current Check Total: 1,000.00

Reason Code Description 01 of 01

Emotion Amount

Electrical - Improper Installation/Missing 1 1,000.00

0.00

0.00

=====
F13=InfoLkup F14=Primary F15= F16=VIN/CAIR F17= F18=AltFkey
F19=Reprchse F20= F21= F22= F23= F24=Print

Under limit; Check has been approved

SSZ1500T
Cmd: _____

Customer Assistance System
Primary CAIR Detail Screen

05/10/05 A01T7318
08:21:58
Password:

=====

AC: CAIR: ██████████ 5/ 5 Typ: C Alrt: Trk: Stat: O CurRes: AGM7 51
Link: VIN: 1J4GL48144W ██████████ YR/Model: 04 JEEP LIBERTY SPORT 4 Ltr: Pho:
Sls BC/Sls/Svc/Dlr: 51 L L 23759 VAN BOXTEL JEEP In Srv Date: 03/27/04
Svc BC/Sls/Svc/Dlr: 51 L L 23759 VAN BOXTEL JEEP Curr MI/KM: M 20000
Company: HAMLIN ROAD-DCX Tmp Address: _____
Cust: MRS. ██████████ ██████████
AD1: 1000 CHRYSLER DR Ph: _____
AD2: CIMS 485-06-73 Ph: _____
Cty/St/ZIP: AUBURN HILLS MI 48326-2766 Cntry: USA Lang: E
CNA Address Change: _____

Open Dt: 051005 Cntc Typ: T Orig: C Mail Ctgr: Ltr dt: Exec: _____
Resp Ltr: _____ Resp Ltr Dt: _____ of Dt Ltr Recvd: _____ Close Dt: _____
Resp Typ: _____ Followup Date: _____ Lst Upd: 051005 0815A AGM7 51
* RSN Code 1 of 1 * ██████████ 51 Narr Line Ct: 3
AC: RSN: Electrical - Improper Installation/Missing EMOT: 1
Air Bag light comes on.

=====

F13=InfoLkp F14=CAIRHist F15=SeCond F16=Vin/CAIR F17=GenNarr F18=AltFkeys
F19=Check F20=VehOwn F21=CNA F22=InBasket F23=ReAssign F24=Print
Inquire successful

SSZ1520T

Customer Assistance System

05/10/05

Cmd: _____

General Narrative Screen

08:22:17

Password:

=====
AC/ CAIR: [REDACTED] CUST: [REDACTED] LINE 001 OF 003

001 Customer was in a rental vehicle over 60 days due a buy-back concerning
002 an electrical air bag light coming on. This writer has agreed to pay for
003 a rental for 40 days @ \$25.00 = \$1000. agm7

=====
F13=InfoLkp F14=PriMary F15=SeCond F16=ReasNarr F17= F18=AltFkeys
F19=Check F20=VehOwn F21= F22= F23= F24=
Database at end -- no further data available









Challenger Lifts

Jeep

Challenger Lifts



Jeep

Jeep
LIBERTY



Jeep
LIBERTY



3.7L





LANION







433













433















CRUISE

SET











Main Menu

1. DRB III Standalone
2. Connect to TechCONNECT
3. Generic Scan Tool
4. PEP Module Tools
5. Run Memory Card Program
6. DRB Utilities
7. Vehicle Flash
- B. Legacy MDS1 Support

Page

of 1

HELP

62.0

DRB III CDRB Application
DaimlerChrysler

Copyright © 1993-2006
All Rights Reserved

RELEASE 62.0 01

Released: 15:52:29 6/11/2005

Bios Version: 4.02

Database: 10:10:41 5/25/2005

Cable in use: J1962 (CH70000)



STAND ALONE WITH MENU

1. 1991 - 2000 EVAPORATORS
2. 1983 - 1997 Diagnostics
3. Vehicle Module Scan
4. Customer Preference
5. Junction Port Tool
6. TechCONNECT DataRecorder

Page 1 of 1

ESC

HELP

1998 - 2005 DTC/DIAGNOSTICS

1. All (except below)
- 01 - 05 Stratus/Sebring Coupe
 - 98 - 00 Avenger/Sebring Coupe
 - 1998 Talon
 - 2004 - 2006 Crossfire
 - 2003 - 2005 Sprinter

Page 1 of 1

HELP

SYS

MAP

SELECT SYSTEM

1. Engine
2. Transmission & T-Case
3. Body Interior
4. Chassis & Body Exterior
5. Anti-lock Brakes
6. **WASHERS/EXHAUST**
7. Fuel
8. System Defaults

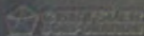
Page 1 of 1

HELP

SYS

HOME

17 12 02.8



DRIVEN

SELECT RESTRAINT SYSTEM

- 1. Airbag
- 2. Side Airbags
- 3. Airbag On/Off Switch System
- 4. Occupant Classification Sys

Page 1 of 1

HELP

SYS

MAIN

62.0

SELECT FUNCTION

- 1. System Tests
- 2. **TESTS DIAG**
- 3. Module Display
- 4. Sensor Display
- 5. Input/Output Display
- 6. Monitor Display
- 7. Control Display
- 8. Counter Tests
- 9. Miscellaneous

Page 1 of 1

EXIT

ECUP

HYB

MAIN

68.0

BTC Type

- 1. Deleted
- 2. Stored



Page 1 of 1



HELP

BACK

EXIT

00:00

— ORC DTCs 1 of 3 —

OUTPUT DRIVER 1

— DTC 2 of 3 —

INTERNAL 1



-- GMC DTCs 3 of 3 --
DRIVER SEAT BELT
TENSIONER SHORT TO BATTERY



Reading Stored Bits



— OPC UTCs 1 of 6 —

OUTPUT DRIVER 1

MINUTES: 18 IGN CNTS: 0

— DIC 2 of 6 —

INTERNAL 1

MINUTES: 18 IGN CNTS: 0



DR. DIC: 4 of 4

DRIVER SEAT BELT
TENSIONER SHORT TO GROUND
MINI'S - 1 LOW ENTS: 5

DR. DIC: 1 of 4

OUTPUT RELAY: 1

MINI'S - 24 LOW ENTS: 8



AT1000 Module Information

2002 Body Style: KJ

Part#: 5601050100

S/W Version: 05.03

TRW Gen V

Front Dr and Pass/PCI Bus SDB
and Lamp Dr w/On/Off Sw or ROSTM



— ORC DTCs 3 of 6 —

DRIVER SOU1R 1
SHORT TO GROUND
MINUTES: 1 IGN CNTS: 6

— DTC 4 of 6 —

STORED ENERGY
FIRING 1
MINUTES: 1 IGN CNTS: 6

-- ORC DTCs 5 of 6 --

DRIVER SEAT BELT
TENSIONER SHORT TO BATTERY
MINUTES: 34 IGN CNTS: 0

-- DTC 6 of 6 --

DRIVER SEAT BELT
TENSIONER SHORT TO GROUND
MINUTES: 1 IGN CNTS: 6

DRIVEN

DRIVEN

SELECT RESTRAINT SYSTEM

1. Airbag
2. Side Airbags
3. Airbag on/Off switch System
4. Occupant Classification Sys

Page 1 of 1

HELP

SYS

MAIN

62.9

SYSTEM

DRIVEN

Select Side Airbag

- 1. Right Side
- 2. Left Side



Page 1 of 1

200

HELP

SYS

MAIN

SELECT FUNCTION

1. System Tests
2. Read OIC
3. Module Display
4. Sensor Display
5. Input/Output Display
6. Monitor Display
7. Custom Display
8. Actuator Tests
9. Miscellaneous

Page 1 of 1

END

HELP

SYS

MAIN

62.0

IBM

DR3111

DIC TYPE

1. Active

2. Stored

Page 1 of 1

ISE

HELP

SYS

MAIN

62.0

System 2013/14

-- 258 DICs --

NO DICs DETECTED



Page back to end

7/15/04

DISC 1/1

DIC 1/1

- 1 Active
- 2 Stored



Page 1 of 1



HELP

SYS

HW IN

SYSTEM

DESIGN

Reading Stored Data



SYSTEMS

DR3000

RSI DICx

NO DIC DETECTED

Press back to exit

SAFARI

DRIVE™

Right Side Airbag Module

Part #: 5600989800

S/M Ver: 5.41

2001 K3

IRV GEN 1

Right Side Airbag

Side Airbag Enabled

Curtain Seat Only

STANDARD

DR33M

Select Side Airbag

1. Right Side
2. Left Side



Page 1 of 1

ESC

HELP

5/8

MAIN

ESC

SP7000

DPSM

SELECT FUNCTION

- 1. System Tests
- 2. Read I/Os
- 3. Module Display
- 4. Sensor Display
- 5. Input/Output Display
- 6. Monitor Display
- 7. Custom Display
- 8. Repeater Tests
- 9. Miscellaneous

Page 1 of 1

ESC

HELP

BY/B

MIN

12/17/02.8

TYPE

DEBIT

OTC TYPE

- 1. Active
- 2. Stored



Page 1 of 1

HELP

SYS

MAIN

12.8

150 DTCs

NO DTCs DETECTED

Press back to exit

2000

2000



DIC TYPE

1. Re Live
2. 3000

Page 1 of 1
DATE BYB HAN

Handwritten text at the top of the page, possibly a title or date, which is mostly illegible due to blurring.



Handwritten text in the center of the page, possibly a title or a label, which is mostly illegible due to blurring.

Page 1/2

Page 1/2

150 DTCs

NO DTCs DETECTED

Page back to exit

STREETS OF LONDON

Left Side Wiring Module

Part #: 540020716

S/N Ver: 3

2004

1200 0108 0200

of Side Wiring

Left Side Wiring Installed

Certain Models Only

WARNING



A 201 617 43 20

044420140

To avoid serious injury or death:

- Operators, especially children, should never lean their heads over the window area, where the safety system always is active.
- Always sit upright, properly use seatbelts and use appropriate make-restraint systems.
- Do not use unnecessary seat covers if the seatbelts are inside the seat.

AIR
BAG









FIRE
↓

SAFARI
1000











10143











MFD BY DAIMLERCHRYSLER CORPORATION DATE OF MFG 10-01 GVWR 2405 KG (5300 LB)

UNWR FRONT	WITH TIRES	WTMS AT	COLD
1100 KG (2600 LB)	235/70R16	16X7	227 KPA (33 PSI)
UNWR REAR	WITH TIRES	WTMS AT	COLD
1335 KG (2950 LB)	235/70R16	16X7	227 KPA (33 PSI)

(THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.)

VEH: LJBK50K32 [REDACTED] TYPE: MPV SINGLE X DUAL



PLATE: 101906 387AA INT:PS3 VEHICLE MADE IN U.S.A. TR:1L32 8840003

CONFIDENTIAL - Prior Approval Required Before Duplicating**Preliminary Vehicle Investigation Report(PVIR)**

CAIR# [REDACTED]

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2002	JEEP LIBERTY LTD EDITION 4X2 SPORT UTILITY 4-DR	1J8GK58K32W [REDACTED]		10-19 06	41663	07/08/2002
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]		BENTON	TN	USA
ZIP	COLOR	MODEL	HOME PHONE	BUSINESS PHONE		
[REDACTED]	Bright Silver Metallic Clear Coat	KJT	[REDACTED]	[REDACTED]		
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
JEEP CITY CHRYSLER OF CLEVELAND		66	26703	CLEVELAND	TN	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
Keith Parks A		EAA/SPX		770-422-6080		
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input checked="" type="radio"/> MINOR <input type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS				\$.00		

INTERVIEWINTERVIEW WITH: DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE:	DATE OF INCIDENT:	TIME OF INCIDENT	INSPECTION DATE:
07/19/2005	07/16/2005	12:30 <input checked="" type="radio"/> AM <input type="radio"/> PM	07/21/2005

1. DRIVER'S DESCRIPTION OF EVENT: **Claimant indicated she was traveling south on I-75 at about 70 MPH when she heard a ding sound, she then looked at the dash and saw the airbag light on and about 2 seconds later the driver side airbag deployed. She then indicate she pulled to the side of the expressway and rolled down the windows to allow the smoke from the deployment to dissipate. He husband who was riding in the passenger seat then looked at the owners manual for advise. After reading airbag information claimant indicated she then drove the vehicle to a local dealer for evaluation.**

Insurance Company Name: **Farm Bureau**

Personal Injury:

Were there Personal Injuries? Yes No

If Yes, complete section "B"

Any Indicator/Warning Lights on Prior? Yes NoIf Yes, What light: **Airbag****IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)**

Help Key

PART A- GENERAL**REQUIRED PHOTOGRAPHS:** ALL FOUR SIDE VIEWS**IF CRASH DAMAGED:**

PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)
- ANY RECENT VEHICLE SERVICE

INFORMATION: POLICE/AGENCY REPORT #:**No report made** ALL REPORTS/PHOTOS BY OTHERS

- ADDRESS OF INSPECTION
Address **2490 South Lee Hwy**
1

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

 YES NO

- IF YES, DESCRIBE AND PHOTOGRAPH

YES NO
 UNKNOWN
 IF YES, ENCLOSE COPIES OF
 REPAIR ORDERS

Address
 2
 City **Cleveland**
 State **TN**
 Zip [REDACTED]
 Phone [REDACTED]

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

- REQUIRED PHOTOGRAPHS:** Inspection observed no exterior or under carriage damage. Damage to interior was deployment of steering wheel airbag and some separation of shielding on lower side of steering column, also deployment of left side seat belt pretensioner. Claimant indicated she received bruises on her chest and a sore right thumb.
- WINDSHIELD
 - ALL AREAS OF DAMAGE MARKINGS ON INTERIOR AND EXTERIOR
 - CLOSE UPS OF STAINS, SKIN, HAIR, CLOTH
 - EXTERIOR AND INTERIOR DAMAGE INCLUDING UNDERCARRIAGE
- INFORMATION:**
- DESCRIBE ANY INJURIES TO DRIVER AND/OR OTHER OCCUPANTS
 - SEE SEAT BELT/SEATS SECTION IF APPLICABLE
-

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:

05.03

- SERIAL NUMBER :

TRW GEN V

- PART NUMBER :

56010501AE

- DOES AIRBAG WARNING LIGHT CYCLE ON?

YES NO N/A

- ARE WARNING LABELS PRESENT (PHOTO)

YES NO N/A

- RECORD LABEL PART NUMBER

None

COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?

YES NO IF NO, EXPLAIN

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
Output Driver 1	None	None
Internal 1	None	None
Driver Seat Belt Tensioner Short to Battery	None	None
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
Output Driver	19	0
Internal 1	19	0
Driver Squib 1 Short to Ground	1	6
Stored Energy Firing 1	1	6
Driver Seat Belt Tensioner short to Battery	33	0

- WAS AIRBAG DEPLOYED?

DRIVER YES NO

IF NO, EXPLAIN

PASSENGER YES NO

IF NO, EXPLAIN **Unknown**

SIDE AIRBAG YES NO N/A

IF NO, EXPLAIN **Unknown**

- WHICH SIDE DEPLOYED?

LEFT RIGHT N/A BOTH

- TYPE OF SIDE AIRBAG

SEAT CURTAIN N/A

- TYPE OF STEERING WHEEL

TILT STANDARD

- ANY DAMAGE TO STEERING WHEEL

YES NO

IF YES, EXPLAIN

Airbag deployed Column shielding dislocated

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?

YES NO

IF YES,

NOTE POSITION OF PASSENGER A/B SWITCH

ON OFF N/A

- EVIDENCE OF TAMPERING OR DISASSEMBLY?

YES NO N/A

IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS

- UNDERBODY DAMAGED?

YES NO

IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED

PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):

Rt-TRW H01-06 413013R
P5HG341DVAE TR2284104206 Lt-TRW H01-07 412013R
P5HG331DVAE TR1282197141

- RECORD ALL INFORMATION STAMPED ON LATCHPLATE

Rt-TD 041 - Lt-TD 046

- PRETENSION DEPLOYED?

YES NO UNKNOWN

- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING

Rt-18 degrees Lt-15 degrees

EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER

IF ALLOWED. FUNCTION BELTS TO INSURE THEY **FUNCTION PROPERLY**

NOTE RESULTS

- DOES THE BUCKLE LATCH?

YES NO

IF NO, EXPLAIN

- DO THEY RELEASE?

YES NO

IF NO, EXPLAIN

- DO THEY RETRACT?

YES NO

IF NO, EXPLAIN

Rt-Retracts-Lfnot retracting pretensioner deployed

- ANY LOOSENESS OR BROKEN PARTS

YES NO

IF YES, EXPLAIN?

- CHECK FOR SEAT RETAINING BOLTS

NORMAL

HEAD RESTRAINT):

BROKEN

LOOSE

MISSING

- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

Rt-3/4" rearward-Lt-Full forward technician moved

PART - E TRANSMISSION NOT APPLICABLE

[Previous](#)

[Next](#)

PART - F UNINTENDED ACCELERATION NOT APPLICABLE

PART - G BRAKES NOT APPLICABLE

PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

 PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

Claimant indicated the vehicle was purchased used from Grey Eperson Mazda in Cleveland, TN at about 30,000 miles in January 2005. Claimant indicated she had not been involved in any accidents since her purchase of vehicle or knew of no previous accidents prior to her purchase. Airbag had 6 stored DTC`s, five listed in part C, #6 was Driver Seat Belt Tensioner Short to Ground 1 Min 6 Count. Also checked side airbag codes and module information. Right side air bag module part #56009898AC, version 5.41 2001 KJ, TRW SIAM Gen I, Side Airbag enabled curtain Squib only. Left side airbag module, part #56009899AC, version 5.41 2001 KJ, TRW SIAM Gen I, left side Airbag Enabled curtain Squib only. Neither right or left side airbags have any active or stored DTC`s. Observed airbag warning light on dash. Light cycled on when ignition key was turned on, then cycled off for a very short time and then back on and stayed on until ignition key was cycled off. Checked under hood fuse box for open and correct fuse usage. All fuses were of correct amperage and none appeared to be open. Checked under side of vehicle. Did not observe any damage to suspension parts, drive line parts, floor pan, or find any foreign objects lodged in under carriage of vehicle.

[Previous](#)[Form Approved](#)[Returned for corrections](#)

PLEASE FORM 2 LANES

STAY IN LANE

PULL STRAIGHT

AS FAR AS

1310

Jeep

 CarSense

MADE BY DAIMLERCHRYSLER CORPORATION

DATE OF MFG 1-93

GVW (GROSS WEIGHT) 2241 KG (5000 LB)

FRONT

WITH TIRES

8100 N

227

1240 KG (2750 LB)

P215/75R16

1507

227 (FRONT) PSI

REAR

WITH TIRES

8100 N

227

1425 KG (3150 LB)

R215/75R16

1507

227 (REAR) PSI

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1GALAKG33A [REDACTED]

TYPE:

MPV

SINGLE X DUAL



NO:

812222 7750C

INT:400

VEHICLE MADE IN U.S.A.

TR:1520

4040503



Jeep

1310

CarSense







Jeep

3.7L







1310

Jeep

Jeep



1310

Jeep

CarSense



Jeep

CarSense























SELECT SYSTEM

1. Engine
2. Transmission & T-Case
3. Body Interior
4. Chassis & Body Exterior
5. Anti-lock Brakes
6. **Passive Restraints**
7. Theft Alarm
8. System Monitor

Page 1 of 1

HELP SYS MAIN

F1 F2 F3 F4

SPEED RESTRICTION SYSTEM

1. 1. Introduction
2. Side Airbags
3. Airbag On/Off Switch System
4. Occupant Classification Sys

Page 1 of 1



HELP

ESC

HOME

F1

F2

F3

F4

DRIVE
2001

Disable to ID Module for
DSC
press any key to continue

F4 F2 F3 F4

⚠ WARNING



**DEATH OR SERIOUS
INJURY CAN OCCUR**

- CHILDREN 12 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE BACK SEAT IS THE SAFEST PLACE FOR CHILDREN.
- NEVER PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SIT AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.

AIR
BAG



















STAND CLEAR



STAND CLEAR
Safety - Keep Clear











VICE









SEATBELT LABEL
FOR SEATBELT USE
09-2014



STAND CLEAR
WHEN LOWERING RAMP





STAND CLEAR
WHEN LOWERING RACK



SERVICE









STAND CLEAR
Warten / Abstand halten



STAND CLEAR
Lifters in operation



L113



























ONINUYA





















LANES

RELEASE FROM
FOR ADDRESS TO
FORD AND LINCOLN

⚠ WARNING ⚠

VEHICLE EQUIPPED WITH A DEI* REMOTE START SYSTEM

* remote battery is disconnected. The battery may attempt to start when the battery is reconnected or someone is seated. Please refer to the owner's manual for more information. Check with vehicle dealer to determine if your vehicle is equipped with a remote start system. See owner's manual for more information.

IMPORTANT SAFETY NOTICE

CONFIDENTIAL - Prior Approval Required Before Duplicating**Preliminary Vehicle Investigation Report(PVIR)**

CAIR# 14721902

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2003	JEEP LIBERTY SPORT 4X4 SPORT UTILITY 4-DR	1J4GL48K63W [REDACTED]		01-22 22	21757	02/08/2003
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]		WEST CHESTER	PA	USA
ZIP	COLOR	MODEL	HOME PHONE	BUSINESS PHONE		
[REDACTED]	Dk. Garnet Red Pearl Coat	KJJ	[REDACTED]			
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
CENTRAL AVENUE CHRYSLER JEEP, INC.		32	62457	YONKERS	NY	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE			INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.	
Daniel Riley T			EAA		215-460-6282	
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input type="radio"/> MINOR <input checked="" type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS				\$ 1000.00		

INTERVIEW

INTERVIEW WITH:

 DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE

[REDACTED]

INTERVIEW DATE:

DATE OF INCIDENT:

TIME OF INCIDENT

INSPECTION DATE:

03/20/2006**03/11/2006****08:45** AM PM**03/21/2006**

1. DRIVER'S DESCRIPTION OF EVENT: [REDACTED] stated that she was driving on Paoli Pike in West Chester, PA with two passengers. [REDACTED] was seated in the right front seat and [REDACTED] was seated in the right rear seat. Everyone in the vehicle had a seat belt fastened. She was traveling about 45 mph on a smooth asphalt road. The air bag light illuminated and [REDACTED] leaned forward to read the light. The driver's air bag suddenly deployed. The air bag light was illuminated for about 3 seconds before the deployment. She pulled the vehicle over and waited for a tow truck. [REDACTED] stated that she purchased the vehicle three hours before the incident.

Insurance

Company

Unknown

Name:

Personal Injury:

Were there

Personal

 Yes No

If Yes, complete section "B"

Injuries?

Any Indicator/

Warning Lights

on Prior?

 Yes NoIf Yes, What light: **Air bag light**

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL

REQUIRED PHOTOGRAPHS: ALL FOUR SIDE VIEWS**IF CRASH DAMAGED:**

PERSPECTIVE FROM EVERY
CORNER OF VEHICLE DOWN
BOTH ORIGINAL LATERAL
SIGHT LINES(8 TOTAL)

- ANY RECENT VEHICLE
SERVICE

YES NO

UNKNOWN

IF YES, ENCLOSE COPIES OF
REPAIR ORDERS

INFORMATION: POLICE/AGENCY REPORT #:

ALL REPORTS/PHOTOS BY
OTHERS

- ADDRESS OF INSPECTION

Address **Town Motors C & J**

1

Address **305 W Lincoln Hyw**

2

City **Exton**

State **PA**

Zip **19341**

Phone **610-363-8280**

- EVIDENCE OF TAMPERING OR PRIOR
DISASSEMBLY

YES NO

- IF YES, DESCRIBE AND PHOTOGRAPH

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS: **There was no visible exterior, interior or under body damage. Mrs. Rittman stated that there were no injuries**

 WINDSHIELD

ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR

CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH

EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE

INFORMATION:

DESCRIBE ANY INJURIES
TO DRIVER AND/OR OTHER
OCCUPANTS

SEE SEAT BELT/SEATS
SECTION IF APPLICABLE

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:

See Part J

- SERIAL NUMBER :

See Part J

- PART NUMBER :

See Part J

- DOES AIRBAG WARNING LIGHT CYCLE ON?

- YES NO N/A

- ARE WARNING LABELS PRESENT (PHOTO)

- YES NO N/A

- RECORD LABEL PART NUMBER

N/A

COMPLETE PART D

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
 - WERE THERE DRB READINGS TAKEN?

- YES NO IF NO, EXPLAIN **See Part J**

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
See Part J		
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT
See Part J		

- WAS AIRBAG DEPLOYED?

- DRIVER YES NO

IF NO, EXPLAIN

- PASSENGER YES NO

IF NO, EXPLAIN

Did not deploy

- SIDE AIRBAG YES NO N/A

IF NO, EXPLAIN

- WHICH SIDE DEPLOYED?

- LEFT RIGHT N/A

BOTH

- TYPE OF SIDE AIRBAG

- SEAT CURTAIN N/A

- TYPE OF STEERING WHEEL

- TILT STANDARD

- ANY DAMAGE TO STEERING WHEEL

- YES NO

IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?

- YES NO

IF YES,

NOTE POSITION OF PASSENGER A/B SWITCH

- ON OFF N/A

- EVIDENCE OF TAMPERING OR DISASSEMBLY?

- YES NO N/A

IF YES, EXPLAIN

CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS

- UNDERBODY DAMAGED?

- YES NO

IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):

See Part J

- RECORD ALL INFORMATION STAMPED ON LATCHPLATE

See Part J

- PRETENSION DEPLOYED?

- YES NO UNKNOWN

- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING
L/F 68 deg reclined R/F 75 deg reclined

EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):

Front:N/A Rear:down

IF ALLOWED. FUNCTION BELTS TO INSURE THEY **FUNCTION PROPERLY**

NOTE RESULTS

- DOES THE BUCKLE LATCH?

- YES NO

IF NO, EXPLAIN

- DO THEY RELEASE?

- YES NO

IF NO, EXPLAIN

- DO THEY RETRACT?

- YES NO

IF NO, EXPLAIN

Drivers pretensioner was deployed

- ANY LOOSENESS OR BROKEN PARTS

- YES NO

IF YES, EXPLAIN?

- CHECK FOR SEAT RETAINING BOLTS

- NORMAL

- BROKEN

- LOOSE

- MISSING

- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP

L/F-Completely rearward R/F-2 1/2 IN.

Rearward

PART - E TRANSMISSION NOT APPLICABLE

Previous

Next

PART - F UNINTENDED ACCELERATION NOT APPLICABLE

PART - G BRAKES NOT APPLICABLE

PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

A repair estimate was not available. The amount at the top of this report is a best guess estimate. The driver`s air bag and seat belt pretensioner were deployed. There were no marks found on the air bag surface. The DRB would not communicate with the air bag module. The message " Unable to ID Module for ORC" appeared when attempting to access the air bag controller. The air bag light remained illuminated when the ignition was on. There was no visible damage to the exterior, interior or underbody. There was no evidence of previous collision repairs. An aftermarket remote starter was installed in the vehicle. The control unit was mounted under the driver`s side of the dashboard. There were several wires spliced into the steering column wiring. The wires for the air bag clock spring were not spliced and did not appear to be interrupted. The seat belt information is as follows: Left front: Label-P5HG331DVAH TR1354273081 Latch Plate-TD160 Right Front: Label- P5HG341DVAF Latch Plate- TD161 Left Rear: Label-P5HG361DVAH TR5009369100 Latch Plate-TD159 Right Rear: Label-P5HG371DVAH TR4010369607 Latch Plate- TD159 Photos 27-35 depict the driver`s seat belt components Photos 36-43 depict the right front seat belt components photos 44-49 Depict the left rear seat belt components Photos 50-55 depict the right rear seat belt components Photos 57-61 depict the remote starter wiring and components Photo 62 depicts the air bag clock spring connector Photos 66-67 depict the front air bag sensors

Previous Form Approved Returned for corrections



9539

3

Jeep

[Redacted License Plate]





LIBERTY



WINTER
ADVENTURE
Jeep
4x4

[REDACTED]



VICTORY
MICHIGAN
Jeep
4x4

VIRGINIA 09

Jeep
LIBERTY

7L









9539

3



9539

THANKS FOR...





THANKS FOR

WE MAKE

YOUR LIFE

WITH THE

the most

Your s

improvi

are always









MFD BY DAIMLERCHRYSLER CORPORATION DATE OF MFR 8-02 GWR 2541 KG(5600 LB)

GWR FRONT	WITH TIRES	RIMS AT	COLD
1248 KG(2750 LB)	P235/70R16	16X7	227 KPA(33 PSI)
GWR REAR	WITH TIRES	RIMS AT	COLD
1429 KG(3150 LB)	P235/70R16	16X7	227 KPA(33 PSI)

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GL58K63A [REDACTED] TYPE: MPV SINGLE X DUAL



NOB: 881388 776AB PNT:PCR VEHICLE MADE IN U.S.A. TRN:DLLE 4648509









THANKS FOR COMING IN



THANKS FOR COMING IN

DIE





JUMPING IN

SAFE TRICKS TO KEEP YOUR CARPETS CLEAN WITH THE PAPER MAT

A Lament: Is the most important piece of the world to do?

Your suggestions for improving our service are always welcome.

OFFICIAL DJ E



















Key Tag

135
132









This Diagnostic Control
Module is not supported by
this software. Please use the
DRB III with the Superchips
software to diagnose this
vehicle.

HELP

SYS

v3.0

F1

F2

F3

F4

ENTER

ENTER



NO RESPONSE from DRB.
Please make certain of the
following items.

- 1) Ignition is turned on
- 2) DRB III is properly
connected to the data
connector

HELP

SYS

MAIN

F1

F2

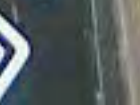
F3

F4

ENTER



ENTER



DAIMLERCHRYSLER REACQUIRED VEHICLE BUYBACK AND DISPOSAL SYSTEM

Approved Buyback Package -- 5/19/2006

STATUS: Check Request Approved

Disposal Package Open

CAIR [REDACTED] VIN 3W [REDACTED]

Zone 35

Dealer 23295

Owner [REDACTED]
Address [REDACTED]
CHESTERFIELD, VA [REDACTED]

VIN 1J4GL58K63W [REDACTED] I/S/D 6/13/2003

Phone [REDACTED]

Year 03

M/M JEEP LIBERTY LTD EDITION 4X4 SPORT UTILITY 4-DR

CAIR [REDACTED] Amount \$12,638.93
Payee #1 [REDACTED]
Address [REDACTED]
SAN ANTONIO, TX [REDACTED]

Miles 61,000

Warranty Expense \$160.07

Subtotal from Additional Payees \$1,876.37

Total \$14,515.30

Type Cash Repurchase

Category F - Fire

State Lemon Law Filed? No State? _____
DaimlerChrysler Arbitration Case Filed? No DC Case # _____
Arbitration/LL/Litigation-Settled/Decision? _____ Date? _____
FL Lemon Law Case # _____ RV? _____

Disposal Type _____

Title State _____ Title Number _____ Branding Required _____

Vehicle Location _____
Address _____

Contact: _____ Phone: _____

Cannot Resell In: _____ Assign to Auction: _____

Were multiple repair attempts made for the same nonconformity? _____
Were there repairs to Steering/Brakes/Safety Hazards? _____
Was the vehicle reacquired due to days out of service? _____ No of Days _____
Any Prior or Current Accident Damage? _____

Describe Area Repaired and the Approximate Cost of Repair _____

RC	NONCONFORMITY	Status Code	DATE REPAIRED or OTHER COMMENTS
1.			1.
2.			2.
3.			3.
4.			4.
5.			5.

DAIMLERCHRYSLER **REQUIRED VEHICLE BUYBACK AND DISPOSAL SYSTEM**

Approved Buyback Package -- 5/19/2006 (con't)

CAIR # [REDACTED]

VIN 3W [REDACTED]

Additional Payees

CAIR # [REDACTED]
Payee #2 [REDACTED] Amount \$791.37
Address [REDACTED]
[REDACTED]
CHESTERFIELD, VA [REDACTED]
Reason _____

CAIR # [REDACTED]
Payee #3 [REDACTED] Amount \$1,085.00
Address [REDACTED]
[REDACTED]
Richmond, VA [REDACTED]
Reason
Renal bill

CAIR # _____
Payee #4 _____ Amount _____
Address _____

Reason _____

CAIR # _____
Payee #5 _____ Amount _____
Address _____

Reason _____

Subtotal of Additional Payees \$1,876.37

DAIMLERCHRYSLER REQUIRED VEHICLE BUYBACK AND DISPOSAL SYSTEM
Approved Buyback Package -- 5/19/2006 (con't)

CAIR [REDACTED]

VIN 3W [REDACTED]

HISTORY

Approval History

Check Request

- Approved -- 4/25/2006 1:33:35 PM (Willie A Daniels)
- Submitted for Approval -- 4/24/2006 4:25:15 PM (Tish Thompson)
- Submitted for Review -- 4/24/2006 4:25:08 PM (Tish Thompson)
- 4/26/2006 0006907190 - [REDACTED] \$791.37 (Invoice #14737336-2A)
- 4/26/2006 0006907197 - USAA FEDERAL SAVINGS BANK \$12638.93 (Invoice #14737336-1A)
- 5/22/2006 0006920486 - [REDACTED] \$1085 (Invoice #14737336-3A)

Original Selling Dealer Information

Dealer: 23295

[REDACTED]

RICHMOND, VA [REDACTED]

Main Number: [REDACTED]

DAIMLERCHRYSLER REACQUIRED VEHICLE BUYBACK AND DISPOSAL SYSTEM

Approved Disposal Package -- 01/28/2008

STATUS: Check Request Approved Disposal Package Approved

Supplemental Check Request Approved

CAIR [REDACTED] VIN 3W [REDACTED]

Zone 35

Dealer 23295

Owner [REDACTED]
Address [REDACTED]
CHESTERFIELD, VA [REDACTED]

VIN 1J4GL58K63W [REDACTED] I/S/D 6/13/2003

Phone [REDACTED]

Year 03
M/M JEEP LIBERTY LTD EDITION 4X4 SPORT UTILITY 4-DR

CAIR [REDACTED] Amount \$12,638.93
Payee #1 [REDACTED]
Address [REDACTED]
SAN ANTONIO, TX [REDACTED]

Miles 61,000
Warranty Expense \$160.07

Subtotal from Additional Payees \$1,876.37
Total \$14,515.30

Type Cash Repurchase

Category F - Fire

State Lemon Law Filed? No State? _____
DaimlerChrysler Arbitration Case Filed? No DC Case # _____
Arbitration/LL/Litigation-Settled/Decision? _____ Date? _____
FL Lemon Law Case # _____ RV? _____

Disposal Type Parts

Title State VA Title Number [REDACTED] Branding Required Not Required

Vehicle Location Chrysler Tech Center
Address 800 Chrysler Drive, Lot 27, Space 403
Auburn Hills, MI 48326
Contact: Paul Plantinga Phone: 248-512-5895

Cannot Resell In: _____ Assign to Auction: Part Out

Were multiple repair attempts made for the same nonconformity? No
Were there repairs to Steering/Brakes/Safety Hazards? Yes
Was the vehicle reacquired due to days out of service? No No of Days _____
Any Prior or Current Accident Damage? No

Describe Area Repaired and the Approximate Cost of Repair _____

RC	NONCONFORMITY	Status Code	DATE REPAIRED or OTHER COMMENTS
0123	1. Airbag deployed without an accident.	B	1. 01/25/08 Part out.
	2.		2.
	3.		3.
	4.		4.
	5.		5.

DAIMLERCHRYSLER **REQUIRED VEHICLE BUYBACK AND DISPOSAL SYSTEM**
Approved Disposal Package -- 01/28/2008 (con't)

CAIR

VIN 3W

HISTORY

Approval History

Check Request

Approved -- 4/25/2006 1:33:35 PM (Willie A Daniels)
Submitted for Approval -- 4/24/2006 4:25:15 PM (Tish Thompson)
Submitted for Review -- 4/24/2006 4:25:08 PM (Tish Thompson)
4/26/2006 0006907190 - \$791.37 (Invoice #14737336-2A)
4/26/2006 0006907197 - USAA FEDERAL SAVINGS BANK \$12638.93 (Invoice #14737336-1A)
5/22/2006 0006920486 - \$1085 (Invoice #14737336-3A)

Disposal Package

Approved -- 1/28/2008 2:19:25 PM (Rachel D Malec)
Submitted for Approval -- 1/25/2008 8:50:16 AM (Michelle Simpson)
Submitted for Review -- 1/25/2008 8:50:05 AM (Michelle Simpson)
Reopened Package -- 1/22/2008 9:54:58 AM (Rachel D Malec)
Reason: Reopened per ISG
Approved for Engineering Review -- 5/30/2006 10:43:27 AM (Vincent P Imperiale)
Submitted for Approval -- 5/26/2006 8:46:12 AM (Michelle Simpson)
Submitted for Review -- 5/26/2006 8:45:54 AM (Michelle Simpson)

Supplemental Check Request

Approved -- 5/19/2006 2:44:40 PM (Willie A Daniels)
Submitted for Approval -- 5/19/2006 9:22:47 AM (Rayleen Guercia)
Submitted for Review -- 5/19/2006 9:22:42 AM (Rayleen Guercia)

Original Selling Dealer Information

Dealer: 23295

RICHMOND, VA
Main Number:

Consigned Auction Infor

Auction: Part
Part Out
Part Out
Part Out, Part-
Main Number: Part Out

DX

~~60841~~ 60841

DAIMLERCHRYSLER MOTORS COMPANY LLC INVOICE

12571-A

PLANT	ZONE	DEALER	VEHICLE ID NUMBER	INVOICE NO.	INVOICE DT.
JEFFERSON	35	64067	1J4GR48KXSC		12/20/05

SHIP WILLIAMSBURG CHRYSLER JEEP
 TO: 3012 RICHMOND ROAD
 WILLIAMSBURG VA 23185

IGN KEY M1744
 TRX KEY
 ACC KEY 1851

SOLD WILLIAMSBURG CHRYSLER JEEP
 TO: 3012 RICHMOND ROAD
 WILLIAMSBURG VA 23185

SHIPPING WT. 4383

PAID FOR BY: WACHOVIA BANK
 CREDIT SALE XX CASH SALE

SAE HP 32.2
 Q00-053000-00

BODY & EQUIP.	DESCRIPTION	FACTORY WHOLESALE PRICE
WKJH74	JEEP GRAND CHEROKEE LAREDO 4X4	26,745.00
PN1	Stone White Clear Coat Paint	
A7DS	Cloth Low-Back Bucket Seats	NO CHARGE
AHT	Trailer Tow Group	156.00 ✓
DGT	5-Speed Automatic Transmission	NO CHARGE
EKG	3.7-Liter V6 Engine	NO CHARGE
NAA	Federal Emissions	
TOT	P245/65R17 OWL All Terrain Tires	167.00 ✓
YDH	DaimlerChrysler Owner Loyalty Mail	25.00 ✓
YSL	7.5 Additional Gallons of Gas	14.00 ✓
2TE	E Package	
2GE	Customer Preferred Package 26E	
809	MID-ATLANTIC CPJ DAA	310.00 ✓
809	MID-ATLANTIC CPJ FPA/RE-EP	210.00 ✓
417	DESTINATION CHARGE	625.00
	HB 00500	

MDH # 110312
 EP 26969
 PP 28040

MSRP RETAIL TOTAL 30,200.00

TOTAL 28,224.00
 ORIGINAL INVOICE

THIS VEHICLE IS MANUFACTURED TO MEET SPECIFIC UNITED STATES REQUIREMENTS. THIS VEHICLE IS NOT MANUFACTURED FOR SALE OR REGISTRATION OUTSIDE THE UNITED STATES.

11401 West Broad Street • Richmond, VA 23233
Phone (804) 846-4200

STOCK NO.

RD03108

DATE OF SALE 04/23/05

DEAL# 19814

PURCHASER'S NAME		HOME ADDRESS	
CO/PURCHASER NAME		CITY, STATE, ZIP	
PLEASE ENTER MY ORDER FOR THE FOLLOWING:		COUNTY	
<input type="checkbox"/> NEW	<input checked="" type="checkbox"/> USED	<input type="checkbox"/> DEMO	E-MAIL ADDRESS
YEAR	MAKE	MODEL	TYPE/DOORS
2003	JEEP	LIBERTY	4 DOOR UTILITY
MILEAGE	VIN	IN SERVICE DATE	
45560	1 J 4 G L 5 B K 6 3 W	04/23/05	
PRICE INCLUDING FREIGHT, HANDLING & DELIVERY			15500.00
GAP INSURANCE			N/A
TOTAL PURCHASE PRICE			15900.00
PROCESSING FEE FOR CONSUMER SERVICES			399.00
3% VA. TITLE TAX			476.97
DEALER'S BUSINESS LICENSE TAX			31.00
PURCHASER'S ON-LINE SYSTEMS FILING FEE			10.00
LICENSE FEE			N/A
TITLE FEE			39.50
TOTAL DELIVERED PRICE			16896.47
SUBMITTED WITH ORDER			(1) N/A
ALLOWANCE FOR USED CAR TRADE-IN AS APPRAISED			N/A
LESS BALANCE OWING TO -			(PURCHASER RESPONSIBLE FOR PAYOFF ACCURACY) APPROXIMATELY N/A
FOR "AS IS" SALE ONLY: I UNDERSTAND THAT THIS VEHICLE IS BEING SOLD "AS IS" WITH ALL FAULTS AND IS NOT COVERED BY ANY DEALER WARRANTY. I UNDERSTAND THAT THE DEALER IS NOT REQUIRED TO MAKE ANY REPAIRS AFTER I BUY THIS VEHICLE. I WILL HAVE TO PAY FOR ANY REPAIRS THIS VEHICLE WILL NEED.			EQUITY ON TRADE-IN (2) N/A
DATE 04/23/05 SIGNATURE			ADDITIONAL DOWN PAYMENT ON DELIVERY (3) 2500.00
DESCRIPTION			(4) N/A
YEAR	MAKE	MODEL	TOTAL DOWN PAYMENT (1+2+3+4) 2500.00
MILEAGE	VIN	COLOR	EXTENDED SERVICE CONTRACT INCLUDING N/A
SALESPERSON			TAX OF N/A
KAREEM GOINS			BALANCE DUE ON DELIVERY 14356.47

The front and back of this buyer's order, along with other documents signed by Purchaser(s) in connection with this order, comprise the entire agreement between the parties affecting this purchase. No oral agreements or understandings shall be binding. Purchaser(s) acknowledges that he/she has been given the opportunity to review all documents prior to signing them and that he/she has not signed any documents in blank. By executing this Order, Purchaser(s) acknowledges he/she has read all of its terms and has received a fully completed copy. Purchaser(s) certifies he/she is 18 years of age or older. Until made effective, this order is not binding and Purchaser(s) may cancel and recover deposit.

NO LIABILITY INSURANCE INCLUDED UNLESS SPECIFICALLY INCLUDED

SECURITY AGREEMENT: Purchaser hereby grants Seller, its successors and assigns, a security interest in the motor vehicle, equipment and accessories to be purchased pursuant to this agreement, and such security interest shall remain in effect until all sums due hereunder have been paid in full.

FOR SALES INVOLVING DEALER ARRANGED FINANCING ONLY:
THIS SALE IS CONDITIONED UPON APPROVAL OF YOUR PROPOSED RETAIL INSTALLMENT SALE CONTRACT AS SUBMITTED TO OR THROUGH THE DEALER. IF THAT PROPOSED RETAIL INSTALLMENT SALE CONTRACT IS NOT APPROVED UNDER THE TERMS AGREED TO WITH THE DEALER, YOU MAY CANCEL THIS SALE AND ANY DOWN PAYMENT AND/OR TRADE-IN YOU SUBMITTED WILL BE RETURNED TO YOU, PROVIDED THAT ANY VEHICLE DELIVERED TO YOU BY THE DEALER PURSUANT TO THIS AGREEMENT IS RETURNED TO THE DEALER IN THE SAME CONDITION AS DELIVERED TO YOU, NORMAL WEAR AND TEAR EXCEPTED, WITHIN TWENTY-FOUR HOURS OF WRITTEN OR ORAL NOTICE TO YOU OF THE CREDIT DENIAL.

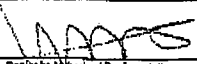
FOR SALES INVOLVING DEALER ARRANGED FINANCING/ LEASING ONLY: IF THE DEALER DOES NOT RECEIVE APPROVAL FROM A FINANCIAL SOURCE FOR YOUR PROPOSED RETAIL INSTALLMENT CONTRACT OR LEASE ("CONTRACT") ON TERMS ACCEPTABLE TO DEALER, DEALER MAY CANCEL THE SALE AND THE CONTRACT, AND YOU WILL RETURN THE VEHICLE IN GOOD CONDITION WITHOUT EXCESS MILEAGE. IF YOU FAIL TO RETURN THE VEHICLE DEALER SHALL BE ENTITLED TO REPOSSSESS THE VEHICLE AND SHALL HAVE ALL OTHER RIGHTS UNDER TITLE 8.2 OF THE CODE OF VIRGINIA, OTHER STATUTES AND COMMON LAW.

AGREEMENT TO MEDIATE DISPUTES: The Purchaser(s) and Dealer, (collectively, the "Parties") agree that should any Dispute (as defined below) arise between the Parties, the Parties will first attempt to resolve the Dispute through non-binding mediation conducted by a neutral third party prior to instituting any other legal action. Either of the Parties may initiate the mediation by contacting the organization named here.
The organization's Rules of Mediation then in effect shall determine the costs of the mediation services to be borne by each Party. Each Party will be responsible for its own expenses incurred in conjunction with the mediation, including any attorneys' fees. The mediation will be held in the locality where the Dealer is located unless the Parties agree otherwise.


Mediation Organization Name, Address and Telephone
**BETTER BUSINESS BUREAU
THE DISPUTE RESOLUTION CENTER
701 EAST FRANKLIN ST, SUITE 7
RICHMOND, VA 23219**

AGREEMENT TO ARBITRATE DISPUTES: Purchaser(s) and dealer agree that if any Dispute (as defined below) arises, the Dispute will be resolved by binding arbitration by a single arbitrator under the applicable rules of the alternative dispute resolution agency named here, with that arbitrator rendering a written decision with separate findings of fact and conclusions of law. An award by the arbitrator shall be final and binding on all parties to the proceeding. The arbitrator shall apply the substantive law of the Commonwealth of Virginia and the arbitration shall take place in the locality in which Dealer is located. All arbitration costs and expenses shall be borne as determined by the arbitrator. Judgment on an award may be enforced by either party in the highest local, state, or federal court, or before any administrative body. If any portion of this agreement is found to be unenforceable, the remainder of the agreement shall remain effective. This Arbitration Agreement will survive payment of Purchaser(s)' obligations in connection with this transaction and any termination, cancellation or performance of the transaction between Purchaser(s) and Dealer.
DISPUTE DEFINED: A Dispute is any question as to whether something must be arbitrated, as well as any allegation concerning a violation of state or federal statute that may be the subject of binding arbitration, any purely monetary claim greater than \$1,000.00 in the aggregate whether contract, tort, or other, arising from the negotiation of and terms of the Buyer's Order, any service contract or insurance product, or any retail installment sale contract or lease (but this arbitration provision does not apply to and shall not be binding on any assignee thereof); provided, however, that your failure to provide consideration to be paid by you (including your failure to pay a note, a dishonored check, failure to provide a trade title, or failure to pay deficiency resulting from additional payoff on trade) as well as our right to retake possession of the vehicle pursuant to this Buyer's Order shall not be considered a Dispute and shall not be subject to arbitration.
THE PARTIES UNDERSTAND THAT THEY ARE WAIVING THEIR RIGHTS TO JURY TRIAL OF ALL DISPUTES BETWEEN THEM NOT SPECIFICALLY EXEMPTED FROM ARBITRATION IN THE ARBITRATION AGREEMENT.

Alternative Dispute Resolution Agency Name and Address
**BETTER BUSINESS BUREAU
THE DISPUTE RESOLUTION CENTER
701 EAST FRANKLIN ST, SUITE 7
RICHMOND, VA 23219**

Approved: 
Dealer or Authorized Representative

Signed (1)  Purchaser Social Security Number

(2)  Purchaser Social Security Number

This Order is not valid unless signed and accepted by the Dealer or his authorized representative.
04/23/2005

VIRGINIA BUYER'S ORDER-APD

2833 S. Crater Rd.
PETERSBURG, VA 23805
(804) 748-3355
FAX (804) 733-8773

WHITTEN BROTHERS, INC.
10701 Middleham Pike
RICHMOND, VA 23236
(804) 378-0707 (800) 538-JEEP
FAX (804) 379-8937 (804) 379-8532

STOCK NO.

60841

DATE OF SALE **04/04/2006**

DEAL # **82950**

PURCHASER'S NAME		HOME ADDRESS	
CO/PURCHASER NAME		CITY, STATE, ZIP	
PLEASE ENTER MY ORDER FOR THE FOLLOWING:		COUNTY	
<input checked="" type="checkbox"/> NEW	<input type="checkbox"/> USED	<input type="checkbox"/> DEMO	E-MAIL ADDRESS
YEAR	MAKE	MODEL	TYPE/DOORS
2006	JEEP	GRAND CHEROK	4WD LAREDO
MILEAGE	VIN		COLOR
N/A	1 J 4 B R 4 B K X 6 C		STONE WHT
IN SERVICE DATE			
			04/12/2005
PRICE INCLUDING FREIGHT, HANDLING & DELIVERY			30200.00
			N/A
			N/A
TOTAL PURCHASE PRICE			30200.00
PROCESSING FEE FOR CONSUMER SERVICES			\$299.00
3% VA. TITLE TAX			440.92
DEALER'S BUSINESS LICENSE TAX			N/A
			N/A
ON-LINE SYSTEMS FILING FEE	10.00	LICENSE FEE	2.00
		TITLE FEE	10.00
			22.00
TOTAL DELIVERED PRICE			30662.92
SUBMITTED WITH ORDER			(1) N/A
ALLOWANCE FOR USED CAR TRADE-IN AS APPRAISED			15500.00
LESS BALANCE OWING TO - U.S.A.A.			(PURCHASER RESPONSIBLE FOR PAYOFF ACCURACY) APPROXIMATELY N/A
FOR "AS IS" SALE ONLY: I UNDERSTAND THAT THIS VEHICLE IS BEING SOLD "AS IS" WITH ALL FAULTS AND IS NOT COVERED BY ANY DEALER WARRANTY. I UNDERSTAND THAT THE DEALER IS NOT REQUIRED TO MAKE ANY REPAIRS AFTER I BUY THIS VEHICLE. I WILL HAVE TO PAY FOR ANY REPAIRS THIS VEHICLE WILL NEED. (SEE #15 ON REVERSE SIDE)			EQUITY ON TRADE-IN (2) 15500.00
DATE 04/04/2006 SIGNATURE			ADDITIONAL DOWN PAYMENT ON DELIVERY (3) N/A
DESCRIPTION OF TRADE-IN			(4) N/A
YEAR	MAKE	MODEL	COLOR
2003	JEEP	LIBERTY	
MILEAGE	VIN	TAG NO.	
	1 J 4 G L 5 8 K 6 3 W		
SALESPERSON			TOTAL DOWN PAYMENT (1+2+3+4) 30662.92
C GREGORY COMSTOCK			EXTENDED SERVICE CONTRACT INCLUDING TAX OF N/A
			N/A
			BALANCE DUE ON DELIVERY 15162.92

The front and back of this buyer's order, along with other documents signed by Purchaser(s) in connection with this order, comprise the entire agreement between the parties affecting this purchase. No oral agreements or understandings shall be binding. Purchaser(s) acknowledges that he/she has been given the opportunity to review all documents prior to signing them and that he/she has not signed any documents in blank. By executing this Order, Purchaser(s) acknowledges he/she has read all of its terms and has received a fully completed copy. Purchaser(s) certifies he/she is 18 years of age or older. Until made effective, this order is not binding and Purchaser(s) may cancel and recover deposit.

NO LIABILITY INSURANCE INCLUDED UNLESS SPECIFICALLY INDICATED

SECURITY AGREEMENT: Purchaser hereby grants Seller, its successors and assigns, a security interest in the motor vehicle, equipment and accessories to be purchased pursuant to this agreement, and such security interest shall remain in effect until all sums due hereunder have been paid in full.

FOR SALES INVOLVING DEALER ARRANGED FINANCING ONLY: THIS SALE IS CONDITIONED UPON APPROVAL OF YOUR PROPOSED RETAIL INSTALLMENT SALE CONTRACT AS SUBMITTED TO OR THROUGH THE DEALER. IF THAT PROPOSED RETAIL INSTALLMENT SALE CONTRACT IS NOT APPROVED UNDER THE TERMS AGREED TO WITH THE DEALER, YOU MAY CANCEL THIS SALE AND ANY DOWN PAYMENT AND/OR TRADE-IN YOU SUBMITTED WILL BE RETURNED TO YOU, PROVIDED THAT ANY VEHICLE DELIVERED TO YOU BY THE DEALER PURSUANT TO THIS AGREEMENT IS RETURNED TO THE DEALER IN THE SAME CONDITION AS DELIVERED TO YOU, NORMAL WEAR AND TEAR EXCEPTED, WITHIN TWENTY-FOUR HOURS OF WRITTEN OR ORAL NOTICE TO YOU OF THE CREDIT DENIAL.

FOR SALES INVOLVING DEALER ARRANGED FINANCING/ LEASING ONLY: IF THE DEALER DOES NOT RECEIVE APPROVAL FROM A FINANCIAL SOURCE FOR YOUR PROPOSED RETAIL INSTALLMENT CONTRACT OR LEASE ("CONTRACT") ON TERMS ACCEPTABLE TO DEALER, DEALER MAY CANCEL THE SALE AND THE CONTRACT, AND YOU WILL RETURN THE VEHICLE IN GOOD CONDITION WITHOUT EXCESS MILEAGE. IF YOU FAIL TO RETURN THE VEHICLE DEALER SHALL BE ENTITLED TO REPOSSESS THE VEHICLE AND SHALL HAVE ALL OTHER RIGHTS UNDER TITLE 8.2 OF THE CODE OF VIRGINIA, OTHER STATUTES AND COMMON LAW.

AGREEMENT TO ARBITRATE DISPUTES: Purchaser(s) and dealer agree that if any Dispute (as defined below) arises, the Dispute will be resolved by binding arbitration by a single arbitrator under the applicable rules of the alternative dispute resolution agency named below, with that arbitrator rendering a written decision with separate findings of fact and conclusions of law. An award by the arbitrator shall be final and binding on all parties to the proceeding. The arbitrator shall apply the substantive law of the Commonwealth of Virginia and the arbitration shall take place in the locality in which Dealer is located. All arbitration costs and expenses shall be borne as determined by the arbitrator. Judgment on an award may be entered by either party in the local, state, or federal court, or before any administrative body. If any portion of this agreement is found to be unenforceable, the remainder of the agreement shall remain effective. This Arbitration Agreement will survive payment of Purchaser(s)' obligations in connection with this transaction and any termination, cancellation or performance of the transaction between Purchaser(s) and Dealer.

DISPUTE DEFINED: A Dispute is any question as to whether something must be arbitrated, as well as any allegation concerning a violation of state or federal statute that may be the subject of binding arbitration, any purely monetary claim greater than \$4,500 (including costs and attorney fees, if applicable) whether contract, tort, or other, arising from or related to the Buyer's Order, any service contract or insurance product, or any retail installment sale contract or lease (but this arbitration provision does not apply to and shall not be binding on any assignee thereof); provided, however, that your failure to provide consideration to be paid by you (including your failure to pay a note, a dishonored check, failure to provide a trade title, or failure to pay deficiency resulting from additional payoff on trade) as well as our right to retake possession of the vehicle pursuant to this Buyer's Order or any retail installment sales contract or lease shall not be considered a Dispute and shall not be subject to arbitration.

THE PARTIES UNDERSTAND THAT THEY ARE WAIVING THEIR RIGHTS TO JURY TRIAL, OF ALL DISPUTES BETWEEN THEM NOT SPECIFICALLY EXEMPTED FROM ARBITRATION IN THE ARBITRATION AGREEMENT.

Alternative Dispute Resolution Agency Name and Address

American Arbitration Association
South East Case Management Center
2200 Century Parkway, Suite 300
Atlanta, Georgia 30345

Approved _____ Dealer or Authorized Representative
Signed (1) _____ Purchaser

This Order is not valid unless signed and accepted by the Dealer or his authorized representative.
(2) _____ Purchaser

Date: **04/04/2006**
© 2002 The Virginia Automobile Dealers Association

DMVVD160 RG2000PB 842

VSA-0 (REV 06/03)

If liability insurance coverage for this vehicle terminates or cancels during the registration period, reinsure the vehicle, pay the Uninsured Motor Vehicle Fee, or notify DMV to deactivate or transfer the vehicle registration.

Date Issued	Plate Number	Plate Type	Expiration Date	Date Issued	Plate Number	Plate Type	Expiration Date
10/31/05	[REDACTED]	NBV	10/31/06	10/31/05	[REDACTED]	NBV	10/31/06
Title Number	Veh. Identification Number (Vin)	Color	Model Yr	Title Number	Veh. Identification Number (Vin)	Color	Model Yr
[REDACTED]	1J4GL58K63W[REDACTED]	GRN	2003	[REDACTED]	1J4GL58K63W[REDACTED]	GRN	2003
Vehicle Make	Vehicle Body	Vehicle Use		Vehicle Make	Vehicle Body	Vehicle Use	
JEEP	4D SW	PRIVATE		JEEP	4D SW	PRIVATE	
EW	GW	GVWR	GCWR	Fuel	Axles	Purchase Date	
3931		6000		GAS	2	04/23/05	

[REDACTED]
CHESTERFIELD VA [REDACTED]

[REDACTED]
CHESTERFIELD VA [REDACTED]

247

INTNET
CMA

REG ONLY



VIRGINIA MOTOR VEHICLE REGISTRATION
This card must be carried in the motor vehicle when in operation but does not permit holder to operate a motor vehicle.

Dement B. Smith
Commissioner
Department of Motor Vehicles

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Dement B. Smith
Commissioner
Department of Motor Vehicles

INCENTIVE RESOLUTION AGREEMENT


Dealer:




Richmond, VA

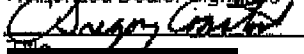
Dealer Code:

23295

In mutual resolution of the complaint of Paul Warrick, regarding his/her vehicle VIN: 1J4GL58K63W527772, we have agreed to place Paul Warrick into another vehicle, VIN: 1J96R48KX6C 

As part of this transaction, I understand and agree that the new vehicle, VIN: 1J96R48KX6C  will be ineligible and disqualified from all consumer and dealer incentive programs available. Nor will it count as a "qualifying" unit toward any dealer objective for such incentives / programs.

Authorized Dealer Signature





Dealership Name

23295

Dealer Code

Authorized DaimlerChrysler Signature



ISG
Zone

91

Zone Code



Willie A
Daniels/FRC/DCC/DCX@WK-AMERICA
03/31/2006 05:16 PM

To Andy Lewis/ISG@ISG@DCX@WK-BACKBONE
cc Vincent P Imperiale/FRC/DCC/DCX@wk-America
bcc
Subject Re: [REDACTED]

UFI

Andy,

On a different note. You called me about the buyback request that you received from SI, I did speak with the agent that made the request and we would like for ISG to negotiate. We haven't made any commitments to the owner beyond the agreeing to buy it back. See if we can work it as a replacement.

Also, I have VIN # 3W [REDACTED] (CAIR # 14737336) that I just received today from SI that we want to process as a buyback. The vehicle is an 03 Jeep Liberty that our SI team has completed an investigation on and our safety group has deemed that they want this vehicle back for study. That being said, I would like for ISG to contact this owner and negotiate a replacement. The owner has experienced an inadvertent air bag deployment and we'll need to alert Michelle and Vince Imperiale that we want this unit shipped to Engineering once we've completed the buyback. I ask that ISG get to work on this one as soon as possible. The vehicle is currently at the Dealership and we've advised the Dealer that we do not want them to perform any repairs. We want the vehicle as is.

Let me know if you have any questions or concerns.

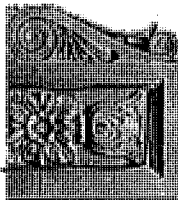
Thanks,

Willie A. Daniels Jr.
Regulatory Affairs Manager
DaimlerChrysler Customer Assistance Center
T/L 722-8049

old purchase price to new MSRP

MSRP

*Green - 60,000
at imp.
@ Dr with pros.*



Andy Lewis/ISG@ISG
03/31/2006 04:24 PM

To Willie A Daniels/FRC/DCC/DCX@WK-AMERICA@WK-BACKBONE@DCX
cc
Subject Re: [REDACTED]

** USA
MSRP
tax
LT/pegs
usage*

*veg
contract*

Hi Willie,

SSZ1500T

Customer Assistance System
Primary CAIR Detail Screen

04/03/06 B94S0230

Cmd: _____

11:17:10

Password: _____

```

=====
AC:  CAIR: 14737330 02 1/ 1 Typ: C Alrt: S Trk:  Stat: O CurRes: MVS9 91
Link: VIN: 1J4GL58K63W YR/Model: 03 JEEP LIBERTY LTD EDI Ltr: X Pho: P
Sls BC/Sls/Svc/Dlr: 35 I I 23294 HAYNES MOTOR COMPANY In Srv Date: 06/13/03
Svc BC/Sls/Svc/Dlr: 35 I I 23295 Curr MI/KM: M 60856
Company: _____ Tmp Address: _____

```

```

Cust: MR _____
AD1: _____ Ph: _____ H
AD2: _____ Ph: _____

```

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Cty/St/ZIP: CHESTERFIELD VA _____ Cntry: USA Lang: E
CNA Address Change: _____

```

```

Open Dt: 032106 Cntc Typ: T Orig: D Mail Ctgry: L Ltr dt: 033006 Exec: _____
Resp Ltr: _____ Resp Ltr Dt: _____ of Dt Ltr Recvd: 033006 Close Dt: _____
Resp Typ: _____ Followup Date: _____ Lst Upd: 040306 1113A AEL5 91
* RSN Code: 1 of 1 * 032106 1518P SMM25 82 Narr Line Ct: 46
AC:  RSN: Air Bag Activation Inquiry - Front / Drivers' EMOT: 3

```

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=====
F13=InfoLkp F14=CAIRHist F15=SeCond F16=Vin/CAIR F17=GenNarr F18=AltFkeys
F19=Check F20=VehOwn F21=CNA F22=InBasket F23=ReAssign F24=Print
Inquire successful

```

=====

AC/ CAIR: [REDACTED] CUST: [REDACTED] LINE 040 OF 046

040 Owner will call back next Tuesday, if he hasn't heard from DCX.
041 _3.31.2006
042 Please repurchase the vehicle and provide alternate transportation until
043 the process.
044 mrp
045 04/03/06: As per WAD, ISG is to negotiate a replacement.
046 Upon completion of the buyback, vehicle is to be sent to Engineering.AL

=====

F13=InfoLkp	F14=Primary	F15=SeCond	F16=ReasNarr	F17=	F18=AltFkeys
F19=Check	F20=VehOwn	F21=	F22=	F23=	F24=

Update successful.

DMVVD160 RG2000PB 842

VSA-0 (REV 08/03)

If liability insurance coverage for this vehicle terminates or cancels during the registration period, reinsure the vehicle, pay the Uninsured Motor Vehicle Fee, or notify DMV to deactivate or transfer the vehicle registration.

Date Issued	Plate Number	Plate Type	Expiration Date	Date Issued	Plate Number	Plate Type	Expiration Date
10/31/05	[REDACTED]	NBV	10/31/06	10/31/05	[REDACTED]	NBV	10/31/06
Title Number	Veh. Identification Number (Vin)	Color	Model Yr	Title Number	Veh. Identification Number (Vin)	Color	Model Yr
[REDACTED]	1J4GL58K63W [REDACTED]	GRN	2003	69866429	1J4GL58K63W [REDACTED]	GRN	2003
Vehicle Make	Vehicle Body	Vehicle Use		Vehicle Make	Vehicle Body	Vehicle Use	
JEEP	4D SW	PRIVATE		JEEP	4D SW	PRIVATE	
EW	GW	GVWR	GCWR	Fuel	Axles	Purchase Date	
3931		6000		GAS	2	04/23/05	

[REDACTED]
CHESTERFIELD VA [REDACTED]

[REDACTED]
CHESTERFIELD VA [REDACTED]

247

INTNET
CMA

REG ONLY



VIRGINIA MOTOR VEHICLE REGISTRATION
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Dement B. Smith
Commissioner,
Department of Motor Vehicles

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Dement B. Smith
Commissioner,
Department of Motor Vehicles

11401 West Broad Street • Richmond, VA 23233
Phone (804) 346-4200

STOCK NO.

RD03108

DATE OF SALE 04/23/05

DEAL# 19814

PURCHASER'S NAME [REDACTED] <small>(PRINT OR TYPE)</small>		HOME ADDRESS [REDACTED]	
CO/PURCHASER NAME [REDACTED] <small>(PRINT OR TYPE)</small>		CITY, STATE, ZIP MIDLOTHIAN VA [REDACTED]	
PLEASE ENTER MY ORDER FOR THE FOLLOWING: <input type="checkbox"/> NEW <input checked="" type="checkbox"/> USED <input type="checkbox"/> DEMO		COUNTY MIDLOTHIAN	E-MAIL ADDRESS
YEAR 2003	MAKE JEEP	MODEL LIBERTY	COLOR 4 DOOR UTILITERN
MILEAGE 45560	VIN 1 J 4 G L 5 8 K 6 3 W [REDACTED]	IN SERVICE DATE 04/23/05	
PRICE INCLUDING FREIGHT, HANDLING & DELIVERY		15500.00	
GAP INSURANCE		N/A	
TOTAL PURCHASE PRICE		15900.00	
PROCESSING FEE FOR CONSUMER SERVICES		399.00	
3% VA. TITLE TAX		476.97	
DEALER'S BUSINESS LICENSE TAX		31.00	
PURCHASER'S ON-LINE SYSTEMS FILING FEE		10.00	
LICENSE FEE		N/A	
TITLE FEE		39.50	
TOTAL DELIVERED PRICE		16855.47	
SUBMITTED WITH ORDER		(1) N/A	
ALLOWANCE FOR USED CAR TRADE-IN AS APPRAISED		N/A	
(PURCHASER RESPONSIBLE FOR PAYOFF ACCURACY) APPROXIMATELY		N/A	
"LESS BALANCE OWING TO - FOR "AS IS" SALE ONLY: I UNDERSTAND THAT THIS VEHICLE IS BEING SOLD "AS IS" WITH ALL FAULTS AND IS NOT COVERED BY ANY DEALER WARRANTY. I UNDERSTAND THAT THE DEALER IS NOT REQUIRED TO MAKE ANY REPAIRS AFTER I BUY THIS VEHICLE. I WILL HAVE TO PAY FOR ANY REPAIRS THIS VEHICLE WILL NEED. (SEE #15 ON REVERSE SIDE) DATE 04/23/05 SIGNATURE [REDACTED]		EQUITY ON TRADE-IN (2)	N/A
		ADDITIONAL DOWN PAYMENT ON DELIVERY (3)	2500.00
		(4)	N/A
DESCRIPTION		TOTAL DOWN PAYMENT (1+2+3+4)	2500.00
YEAR	MAKE	MODEL	COLOR
MILEAGE	VIN	TAG NO.	
N/A			
SALESPERSON KAREEM GOINS		EXTENDED SERVICE CONTRACT	N/A
		TAX OF	N/A
		BALANCE DUE ON DELIVERY	14356.47

The front and back of this buyer's order, along with other documents signed by Purchaser(s) in connection with this order, comprise the entire agreement between the parties affecting this purchase. No oral agreements or understandings shall be binding. Purchaser(s) acknowledges that he/she has been given the opportunity to review all documents prior to signing them and that he/she has not signed any documents in blank. By executing this Order, Purchaser(s) acknowledges he/she has read all of its terms and has received a fully completed copy. Purchaser(s) certifies he/she is 18 years of age or older. Until made effective, this order is not binding and Purchaser(s) may cancel and recover deposit.

NO LIABILITY INSURANCE INCLUDED UNLESS SPECIFICALLY INCLUDED

SECURITY AGREEMENT: Purchaser hereby grants Seller, its successors and assigns, a security interest in the motor vehicle, equipment and accessories to be purchased pursuant to this agreement, and such security interest shall remain in effect until all sums due hereunder have been paid in full.

FOR SALES INVOLVING DEALER ARRANGED FINANCING ONLY: THIS SALE IS CONDITIONED UPON APPROVAL OF YOUR PROPOSED RETAIL INSTALLMENT SALE CONTRACT AS SUBMITTED TO OR THROUGH THE DEALER. IF THAT PROPOSED RETAIL INSTALLMENT SALE CONTRACT IS NOT APPROVED UNDER THE TERMS AGREED TO WITH THE DEALER, YOU MAY CANCEL THIS SALE AND ANY DOWN PAYMENT AND/OR TRADE-IN YOU SUBMITTED WILL BE RETURNED TO YOU, PROVIDED THAT ANY VEHICLE DELIVERED TO YOU BY THE DEALER PURSUANT TO THIS AGREEMENT IS RETURNED TO THE DEALER IN THE SAME CONDITION AS DELIVERED TO YOU, NORMAL WEAR AND TEAR EXCEPTED, WITHIN TWENTY-FOUR HOURS OF WRITTEN OR ORAL NOTICE TO YOU OF THE CREDIT DENIAL.

FOR SALES INVOLVING DEALER ARRANGED FINANCING/ LEASING ONLY: IF THE DEALER DOES NOT RECEIVE APPROVAL FROM A FINANCIAL SOURCE FOR YOUR PROPOSED RETAIL INSTALLMENT CONTRACT OR LEASE ("CONTRACT") ON TERMS ACCEPTABLE TO DEALER, DEALER MAY CANCEL THE SALE AND THE CONTRACT, AND YOU WILL RETURN THE VEHICLE IN GOOD CONDITION WITHOUT EXCESS MILEAGE. IF YOU FAIL TO RETURN THE VEHICLE DEALER SHALL BE ENTITLED TO REPOSSESS THE VEHICLE AND SHALL HAVE ALL OTHER RIGHTS UNDER TITLE 8.2 OF THE CODE OF VIRGINIA, OTHER STATUTES AND COMMON LAW.

Mediation Organization Name, Address and Telephone

BETTER BUSINESS BUREAU
THE DISPUTE RESOLUTION CENTER
701 EAST FRANKLIN ST, SUITE 7
RICHMOND, VA 23219

AGREEMENT TO MEDIATE DISPUTES: The Purchaser(s) and Dealer, (collectively, the "Parties") agree that should any Dispute (as defined below) arise between the Parties, the Parties will first attempt to resolve the Dispute through non-binding mediation conducted by a neutral third party prior to instituting any other legal action. Either of the Parties may initiate the mediation by contacting the organization named here.

The organization's Rules of Mediation then in effect shall determine the costs of the mediation services to be borne by each Party. Each Party will be responsible for its own expenses incurred in conjunction with the mediation, including any attorneys' fees. The mediation will be held in the locality where the Dealer is located unless the Parties agree otherwise.

AGREEMENT TO ARBITRATE DISPUTES: Purchaser(s) and dealer agree that if any Dispute (as defined below) arises, the Dispute will be resolved by binding arbitration by a single arbitrator under the applicable rules of the alternative dispute resolution agency named here, with that arbitrator rendering a written decision with separate findings of fact and conclusions of law. An award by the arbitrator shall be final and binding on all parties to the proceeding. The arbitrator shall apply the substantive law of the Commonwealth of Virginia and the arbitration shall take place in the locality in which Dealer is located. All arbitration costs and expenses shall be borne as determined by the arbitrator. Judgment on an award may be entered by either party in the highest local, state, or federal court, or before any administrative body. If any portion of this agreement is found to be unenforceable, the remainder of the agreement shall remain effective. This Arbitration Agreement will survive payment of Purchaser(s)' obligations in connection with this transaction and any termination, cancellation or performance of the transaction between Purchaser(s) and Dealer.

DISPUTE DEFINED: A Dispute is any question as to whether something must be arbitrated, as well as any allegation concerning a violation of state or federal statute that may be the subject of binding arbitration, any purely monetary claim greater than \$1,000.00 in the aggregate whether contract, tort, or other, arising from the negotiation of and terms of the Buyer's Order, any service contract or insurance product, or any retail installment sale contract or lease (but this arbitration provision does not apply to and shall not be binding on any assignee thereof); provided, however, that your failure to provide consideration to be paid by you (including your failure to pay a note, a dishonored check, failure to provide a trade title, or failure to pay deficiency resulting from additional payoff on trade) as well as our right to retake possession of the vehicle pursuant to this Buyer's Order shall not be considered a Dispute and shall not be subject to arbitration. THE PARTIES UNDERSTAND THAT THEY ARE WAIVING THEIR RIGHTS TO JURY TRIAL OF ALL DISPUTES BETWEEN THEM NOT SPECIFICALLY EXEMPTED FROM ARBITRATION IN THE ARBITRATION AGREEMENT.

Alternative Dispute Resolution Agency Name and Address

BETTER BUSINESS BUREAU
THE DISPUTE RESOLUTION CENTER
701 EAST FRANKLIN ST, SUITE 7
RICHMOND, VA 23219

Approved

[Signature]
Dealer's Authorized Representative

Signed (1)

This Order is not valid unless signed and accepted by the Dealer or his authorized representative.

(2)

Purchaser

Social Security Number

VIRGINIA BUYERS ORDER-APP

WHITTEN BROTHERS, INC.
2838 S. Crater Rd.
PETERSBURG, VA 23805
(804) 749-8355
FAX (804) 733-9773

WHITTEN BROTHERS, INC.
10701 Midlothian Pike
RICHMOND, VA 23235
(804) 378-0707 (800) 538-JEEP
FAX (804) 379-8937 (804) 379-8532

STOCK NO.
60841

DATE OF SALE **04/04/2006**

DEAL # **82950**

PURCHASER'S NAME _____ (PRINT OR TYPE) **DOB:** _____

HOME ADDRESS _____

CO/PURCHASER NAME _____ (PRINT OR TYPE) **DOB:** _____

CITY, STATE, ZIP **CHESTERFIELD VA _____**

PLEASE ENTER MY ORDER FOR THE FOLLOWING:

COUNTY **CHESTERFIELD** E-MAIL ADDRESS _____

NEW USED DEMO

HOME PHONE _____ BUS PHONE _____

YEAR 2006	MAKE JEEP	MODEL GRAND CHEROK	TYPE/DOORS 4WD LAREDO	COLOR STONE WHT
---------------------	---------------------	------------------------------	---------------------------------	---------------------------

MILEAGE **N/A** VIN **1 J 4 G R 4 B K X 6 C _____** IN SERVICE DATE **04/12/2005**

PRICE INCLUDING FREIGHT, HANDLING & DELIVERY	30200.00
	N/A
	N/A
TOTAL PURCHASE PRICE	30200.00
PROCESSING FEE FOR CONSUMER SERVICES	\$299.00
3% VA. TITLE TAX	440.92
DEALER'S BUSINESS LICENSE TAX	N/A
	N/A
ON-LINE SYSTEMS FILING FEE 10.00 LICENSE FEE 2.00 TITLE FEE 10.00	22.00
TOTAL DELIVERED PRICE	30662.92

ALLOWANCE FOR USED CAR TRADE-IN AS APPRAISED (1) **N/A**

LESS BALANCE OWING TO - **U.S.A.A.** (PURCHASER RESPONSIBLE FOR) APPROXIMATELY **N/A**

FOR "AS IS" SALE ONLY: I UNDERSTAND THAT THIS VEHICLE IS BEING SOLD "AS IS" WITH ALL FAULTS AND IS NOT COVERED BY ANY DEALER WARRANTY. I UNDERSTAND THAT THE DEALER IS NOT REQUIRED TO MAKE ANY REPAIRS AFTER I BUY THIS VEHICLE. I WILL HAVE TO PAY FOR ANY REPAIRS THIS VEHICLE WILL NEED. (SEE #15 ON REVERSE SIDE)	EQUITY ON TRADE-IN (2)	15500.00
	ADDITIONAL DOWN PAYMENT ON DELIVERY (3)	N/A
DATE 04/04/2006 SIGNATURE _____	(4)	N/A

YEAR 2003 MAKE JEEP MODEL LIBERTY COLOR _____ TYPE/DOORS 4-DOOR	TOTAL DOWN PAYMENT (1+2+3+4)	30662.92
MILEAGE _____ VIN 1 J 4 G L 5 B K 6 3 W _____ TAG NO. 7996NB	EXTENDED SERVICE CONTRACT INCLUDING _____	N/A
SALESPERSON C GREGORY COMSTOCK	TAX OF _____	N/A
	BALANCE DUE ON DELIVERY	15162.92

The front and back of this buyer's order, along with other documents signed by Purchaser(s) in connection with this order, comprise the entire agreement between the parties affecting this purchase. No oral agreements or understandings shall be binding. Purchaser(s) acknowledges that he/she has been given the opportunity to review all documents prior to signing them and that he/she has not signed any documents in blank. By executing this Order, Purchaser(s) acknowledges he/she has read all of its terms and has received a fully completed copy. Purchaser(s) certifies he/she is 18 years of age or older. Until made effective, this order is not binding and Purchaser(s) may cancel and recover deposit.

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DISPUTE DEFINED: A Dispute is any question as to whether something must be arbitrated, as well as any allegation concerning a violation of state or federal statute that may be the subject of binding arbitration, any purely monetary claim greater than \$4,500 (including costs and attorney fees, if applicable) whether contract, tort, or other, arising from or related to the Buyer's Order, any service contract or insurance product, or any retail installment sale contract or lease (but this arbitration provision does not apply to and shall not be binding on any assignee thereof); provided, however, that your failure to provide consideration to be paid by you (including your failure to pay a note, a dishonored check, failure to provide a trade title, or failure to pay deficiency resulting from additional payoff on trade) as well as our right to retake possession of the vehicle pursuant to this Buyer's Order or any retail installment sales contract or lease shall not be considered a Dispute and shall not be subject to arbitration.

THE PARTIES UNDERSTAND THAT THEY ARE WAIVING THEIR RIGHTS TO JURY TRIAL OF ALL DISPUTES BETWEEN THEM NOT SPECIFICALLY EXEMPTED FROM ARBITRATION IN THE ARBITRATION AGREEMENT.

Alternative Dispute Resolution Agency Name and Address

American Arbitration Association
South East Case Management Center
2200 Century Parkway, Suite 300
Atlanta, Georgia 30345

Approved _____ Dealer or Authorized Representative
Signed (1) _____ Purchaser
This Order is not valid unless signed and accepted by the Dealer or his authorized representative.
(2) _____ Purchaser
Date: **04/04/2006**
© 2002 The Virginia Automobile Dealers Association Revocable and Reversible P0202567 0 07/00

PX

~~60841~~ 60841

DAIMLERCHRYSLER MOTORS COMPANY LLC INVOICE

12571-A

PLANT	ZONE	DEALER	VEHICLE ID NUMBER	INVOICE NO.	INVOICE DT.
JEFFERSON	35	64067	1J4BR48KX6C	6-WKJ-16349870	12/20/05

SHIP WILLIAMSBURG CHRYSLER JEEP

TO: 3012 RICHMOND ROAD
WILLIAMSBURG VA 23185

IGN KEY M1744

TRK KEY

ACC KEY 1851

4012-01-C620

SOLD WILLIAMSBURG CHRYSLER JEEP

TO: 3012 RICHMOND ROAD
WILLIAMSBURG VA 23185

SHIPPING WT. 4303

PAID FOR BY: ~~NACHOYA BANK~~

CREDIT SALE CASH SALE

SAE HP 32.2

000-053000-00

BODY & EQUIP.	DESCRIPTION	FACTORY WHOLESALE PRICE
---------------	-------------	-------------------------

WKJH7A	JEEP GRAND CHEROKEE LAREDO 4X4	26,745.00
PW1	Stone White Clear Coat Paint	
A7DS	Cloth Low-Back Bucket Seats	NO CHARGE
AHT	Trailer Tow Group	156.00 ✓
DGT	5-Speed Automatic Transmission	NO CHARGE
EKG	3.7-Liter V6 Engine	NO CHARGE
NAA	Federal Emissions	
TCD	P245/65R17 OWL All Terrain Tires	167.00 ✓
YDM	DaimlerChrysler Owner Loyalty Mail	25.00 ✓
YGL	7.5 Additional Gallons of Gas	14.00 ✓
2TE	E Package	
26E	Customer Preferred Package 26E	
B09	MID-ATLANTIC CPJ DAA	310.00 ✓
L09	MID-ATLANTIC CPJ FPA/BB-PP	210.00 ✓
417	DESTINATION CHARGE	635.00
	HB 08500	

MDH # 110312
EP 26969
PP 28040

MSRP RETAIL TOTAL 30,200.00

TOTAL 28,324.00

ORIGINAL INVOICE

THIS VEHICLE IS MANUFACTURED TO MEET SPECIFIC UNITED STATES REQUIREMENTS. THIS VEHICLE IS NOT MANUFACTURED FOR SALE OR REGISTRATION OUTSIDE THE UNITED STATES.

COMMONWEALTH OF VIRGINIA
SALES AND USE TAX CERTIFICATE OF EXEMPTION

(For use by a Virginia dealer who purchases tangible personal property for resale,
or for lease or rental, or who purchases materials or containers
to package tangible personal property for sale)

To: _____ Date April 20, 2006
(Name of supplier)

_____ CHESTERFIELD _____ VA _____
(Number and street or rural route) (City, town, or post office) (State) (ZIP Code)

The Virginia Retail Sales and Use Tax Act provides that the Virginia Sales and use tax shall not apply to tangible personal property purchased for resale; that such tax shall not apply to tangible personal property purchased for future use by a person for taxable lease or rental as an established business or part of an established business, or incidental or germane to such business, including a simultaneous purchase and taxable leaseback. The Act provides also that such tax shall not apply to packaging materials such as containers, labels, sacks, cans, boxes, drums or bags if the materials are marketed with a product being sold and become the property of the purchaser.

This Certificate of Exemption may not be used by a using or consuming construction contractor as defined in the Regulations.

The undersigned dealer hereby certifies that all tangible personal property purchased from the above named supplier on and after this date will be purchased for the purpose indicated below, unless otherwise specified on each order, and that this Certificate shall remain in effect until revoked in writing by the Department of Taxation. (Check proper box below.)

- 1. Tangible personal property for RESALE only.
- 2. Tangible personal property for future use by a person for taxable LEASE OR RENTAL as an established business, or part of an established business, or incidental or germane to such business, or a simultaneous purchase and taxable leaseback.
- 3. Packaging materials such as containers, labels, sacks, cans, boxes, drums or bags that are marked with a product being sold and become the property of the purchaser.

Name of Dealer DAIMLERCHRYSLER CORPORATION Certificate of Registration No. _____

Trading as _____

Address 1000 CHRYSLER DRIVE AUBURN HILLS MI 48326
(Number and street or rural route) (City, town, or post office) (State) (ZIP Code)

Kind of business engaged in by dealer AUTOMOBILE MANUFACTURER & WHOLESALER

I certify that I am authorized to sign this Certificate of Exemption and that, to the best of my knowledge and belief, it is true and correct, made in good faith, pursuant to the Virginia Retail Sales and Use Tax Act.

By Michael C. Pasko _____ DC Repurchasing Agent
(Signature) (Title)

(If the dealer is a corporation, an officer of the corporation or other person authorized to sign on behalf of the corporation must sign; if a partnership, one partner must sign; if an unincorporated association, a member must sign; if a sole proprietorship, the proprietor must sign.)

Information for supplier-A supplier is required to have on file only one Certificate of Exemption properly executed by the dealer who buys tax exempt tangible personal property for the purpose indicated hereon.

VENDOR NO: SU00000002

REMITTANCE ADVICE
DAIMLERCHRYSLER CORPORATION
CIMS: 621 00-00
P.O. BOX 21-8004
AUBURN HILLS MI 48321-8004

PAY REF. NO: 0006907197
DATE: 04/26/2006
PM: USCKU SOURCE: SU
MAIL: R:SU

INV/REF DATE	INVOICE/REFERENCE NUMBER-SCHEDULE PAY NO.	GROSS AMOUNT	DISCOUNT AMOUNT	NET AMOUNT
04/25/2006 1J4GL58K63	14737336-1A [REDACTED]	12,638.93		12,638.93
TOTALS		12,638.93		12,638.93

35
Bob

REMOVE CHECK ALONG THIS PERFORATION

THIS CHECK HAS A SECURITY FEATURE THAT WILL APPEAR IF ALTERED.

DAIMLERCHRYSLER

GAP JPMORGAN CHASE BANK, N.A.
WILMINGTON, DELAWARE

X

62-26 1530-09 0006907197
311

DATE: 04/26/2006 SEQUENCE NO. 00141
PAY TO THE ORDER OF

PAY \$000000000012638AND93CENTS

*****12638.93

VOID SIX MONTHS AFTER DATE OF ISSUE

USAA FEDERAL SAVINGS BANK *****
10750 MCDERMOTT FREEWAY
SAN ANTONIO TX 78288

ACCOUNT 7601 BANK USCKU
DAIMLERCHRYSLER CORPORATION
AUTHORIZED SIGNER

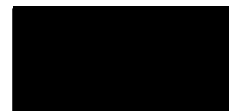
T.P. Dykstra
CP-8

[REDACTED]

IMPARTIAL SERVICES GROUP, INC.
VEHICLE PICK-UP REQUEST

Date: May 17, 2006
To: Lyn Tetreau

Telephone
Fax:



Customer Name: [REDACTED]
Zone: [REDACTED]
VIN: 1J4GL58K63W [REDACTED]
Year: 2003
Model: JEEP LIBERTY LTD EDITION 4X4 SPORT UTILITY 4-DR
Color: GREEN
Brake/Steering: Yes

*****ATTENTION DRIVER*****

Call 24 hours in advance before going to pick up the vehicle to ensure that the contact will be available to assist you when you arrive.

Pick Up Name: [REDACTED]
Address: [REDACTED]
City: RICHMOND
State: VA
Zip Code: [REDACTED]
Telephone: [REDACTED]
Contact Name: [REDACTED]

Special Remarks: PLEASE EXPEDITE
Delivery Name: DaimlerChrysler Tech Center
Street Address: 800 Chrysler Drive
City: Auburn Hills
State: MI
Zip Code: 48326
Telephone: 248-512-5895
Contact Name: Paul Plantinga

*****ATTENTION DRIVER*****

Call TransLogic at 989-269-2161 if you have any problems picking up this vehicle at the dealership.

TRANSLOGIC USE ONLY

Date Received:	
Transportation Cost Estimate:	
Delivery Completed By:	
Special Requirments:	
Signature:	

RENTAL AGREEMENT

Whitten Brothers
JEEP • CHRYSLER
MAZDA

WHITTEN BROTHERS, INC.
 10701 Midlothian Pike
 RICHMOND, VA 23235
 (804) 378-0707 (800) 538-JEEP
 FAX (804) 379-8532

THE BEST DEALS ARE WRITTEN BY WHITTEN

Contract # 1947

C135 W CH. i
RO# 128371 177

[REDACTED]		VEHICLE NO. <u>PA222</u>	LICENSE NO. [REDACTED]																										
[REDACTED]		YEAR • MAKE	MODEL & COLOR																										
CITY <u>Westfield</u>	STATE <u>VA</u>	ODOMETER OUT <u>1755</u>	DATE AND TIME OUT <u>3/31/06</u> A.M. P.M.																										
AGE	EXP. DATE <u>4/1/08</u>	ODOMETER IN <u>1927</u>	DATE AND TIME IN <u>5/1/06</u> A.M. P.M.																										
LOCAL CONTACT OR ADDRESS	PHONE	MILES DRIVEN	DATE DUE AND EXPIRATION OF CONTRACT <u>1/1</u> A.M. P.M.																										
EMPLOYER'S NAME		GAS OUT GAS IN $\frac{1}{4}$ $\frac{1}{2}$ $\frac{3}{4}$ FULL $\frac{1}{4}$ $\frac{1}{2}$ $\frac{3}{4}$ FULL																											
EMPLOYER'S ADDRESS	PHONE	RENTAL RATES																											
CITY	STATE	CHARGES																											
Interior/Exterior Inspection		Date: _____																											
Service Advisor: _____		Parking Space # _____																											
Year/Model: _____		R.O. # _____																											
		<table border="1"> <tr><td>DAY @ \$</td><td>\$</td></tr> <tr><td>WEEK @ \$</td><td>\$ <u>986.42</u></td></tr> <tr><td>MONTH @ \$</td><td>\$</td></tr> <tr><td>MILES @ \$ PER MILE</td><td>\$ <u>98.58</u></td></tr> <tr><td>TOTAL MILEAGE AND RENTAL CHARGE</td><td>\$ <u>98.58</u></td></tr> <tr><td>SALES TAX</td><td>\$</td></tr> <tr><td>GASOLINE CHARGE</td><td>\$</td></tr> <tr><td>TOTAL CHARGES</td><td>\$ <u>1085.00</u></td></tr> <tr><td>LESS CREDITS</td><td>\$</td></tr> <tr><td>TOTAL CHARGES</td><td>\$ <u>1085.00</u></td></tr> <tr><td>LESS DEPOSIT</td><td>\$</td></tr> <tr><td>BALANCE DUE</td><td>\$</td></tr> <tr><td>CASH REFUND</td><td>\$</td></tr> </table>		DAY @ \$	\$	WEEK @ \$	\$ <u>986.42</u>	MONTH @ \$	\$	MILES @ \$ PER MILE	\$ <u>98.58</u>	TOTAL MILEAGE AND RENTAL CHARGE	\$ <u>98.58</u>	SALES TAX	\$	GASOLINE CHARGE	\$	TOTAL CHARGES	\$ <u>1085.00</u>	LESS CREDITS	\$	TOTAL CHARGES	\$ <u>1085.00</u>	LESS DEPOSIT	\$	BALANCE DUE	\$	CASH REFUND	\$
DAY @ \$	\$																												
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TOTAL CHARGES	\$ <u>1085.00</u>																												
LESS DEPOSIT	\$																												
BALANCE DUE	\$																												
CASH REFUND	\$																												
I AGREE TO RETURN THIS VEHICLE ON OR BEFORE THE INDICATED DUE IN DATE OR I WILL BE SUBJECT TO AN ADDITIONAL FEE. VEHICLE MUST BE RETURNED ABOVE.																													
THE LESSEE MAY PERMIT ANY OF THE FOLLOWING PERSONS TO DRIVE IF THEY ARE QUALIFIED LICENSED DRIVERS AND SIGNATURES:																													
NAME	AGE	REASON																											
	<u>22</u>																												
NAME	AGE	REASON																											
LESSEE STIPULATES THEY HAVE CURRENTLY IN FORCE FULL COLLISION, COMPREHENSIVE, AND LIABILITY COVERAGE TO COVER THIS RENTED VEHICLE AND ACCEPTS FULL RESPONSIBILITY FOR ALL INSURANCE AND DAMAGE TO THE RENTED VEHICLE.																													
INSURANCE COMPANY	<u>LSAA</u>																												
LESSEE(X)	[REDACTED]																												

"THE OPERATION OF THE VEHICLE BY ANY DRIVER UNDER 21 YEARS OF AGE IS PROHIBITED, UNDER PARAGRAPHS 1 AND 5 ON PAGE 2 OF THIS AGREEMENT. LIABILITY INSURANCE DOES NOT PROTECT LESSEE OR DRIVER IF DRIVER IS UNDER 21."

Lessee agrees to rent the above vehicle subject to the terms and conditions stated above and on the reverse side.

RENTAL AGREEMENT PREPARED BY: [Signature]

SIGNATURE: [REDACTED]

VENDOR NO: SU00000002

~~REMITTANCE ADVICE
DAIMLERCHRYSLER CORPORATION
CIMS: 431-88-00
P.O. BOX 21-8004
AUBURN HILLS MI 48321-8004~~

PAY REF. NO: 0006920486
DATE: 05/22/2006
PM: USCKU SOURCE: SU
MAIL: R:SU

INV/REF DATE	INVOICE/REFERENCE NUMBER-SCHEDULE PAY NO.	GROSS AMOUNT	DISCOUNT AMOUNT	NET AMOUNT
05/19/2006 1J4GL58K634	14737336-3A [REDACTED]	1,085.00		1,085.00
TOTALS		1,085.00		1,085.00

35
Analeigh

REMOVE CHECK ALONG THIS PERFORATION

THIS CHECK HAS A SECURITY FEATURE THAT WILL APPEAR IF ALTERED.

DAIMLERCHRYSLER

GAP JPMORGAN CHASE BANK, N.A.
WILMINGTON, DELAWARE

0006920486
DATE: 05222006
MMDDYYYY

SEQUENCE NO. 00055

62-26
311

1530-09

*****1085.00

PAY ONE THOUSAND EIGHTY FIVE AND 00/100 DOLLARS
TO THE ORDER OF:

[REDACTED]

RICHMOND VA [REDACTED]

ACCOUNT 7601 BANK USCKU
DAIMLERCHRYSLER CORPORATION
AUTHORIZED SIGNER

T.P. Dykstra
CP-8

[REDACTED]

VENDOR NO: SU00000002

~~REMITTANCE ADVICE
 DAIMLERCHRYSLER CORPORATION
 CIMS: 431-8000
 P.O. BOX 21-8004
 AUBURN HILLS MI 48321-8004~~

PAY REF. NO: 0006920486
 DATE: 05/22/2006
 PH: USCKU SOURCE: SU
 MAIL: R:SU

INV/REF DATE	INVOICE/REFERENCE NUMBER-SCHEDULE PAY NO.	GROSS AMOUNT	DISCOUNT AMOUNT	NET AMOUNT
05/19/2006 1J4GL58K63	14737336-3A	1,085.00		1,085.00
TOTALS		1,085.00		1,085.00

35
Analeigh

REMOVE CHECK ALONG THIS PERFORATION

THIS CHECK HAS A SECURITY FEATURE THAT WILL APPEAR IF ALTERED.

DAIMLERCHRYSLER

GAP JPMORGAN CHASE BANK, N.A.
 WILMINGTON, DELAWARE

0006920486

DATE: 05222006

MMDDYYYY

SEQUENCE NO. 00055

62-26
 311

1530-09

XXXXXXXX1085.00

PAY ONE THOUSAND EIGHTY FIVE AND 00/100 DOLLARS
 TO THE ORDER OF:

RICHMOND VA

ACCOUNT 7601 BANK USCKU
 DAIMLERCHRYSLER CORPORATION
 AUTHORIZED SIGNER

T.P. Dykstra
 CP-8



COMMONWEALTH OF VIRGINIA

DEPARTMENT OF MOTOR VEHICLES

CERTIFICATE OF TITLE FOR A VEHICLE

KEEP IN SAFE PLACE - ANY ALTERATION OR ERASURE VOIDS THIS TITLE

THE DEPARTMENT OF MOTOR VEHICLES, COMMONWEALTH OF VIRGINIA, HEREBY CERTIFIES THAT AN APPLICATION FOR A CERTIFICATE OF TITLE HAS BEEN MADE FOR THE VEHICLE DESCRIBED HEREON PURSUANT TO THE PROVISIONS OF THE MOTOR VEHICLE LAWS OF THIS COMMONWEALTH, THAT THE APPLICANT NAMED ON THE FACE HEREON HAS BEEN DULY RECORDED AS THE LAWFUL OWNER OF SAID VEHICLE, AND THAT, FROM THE STATEMENTS OF THE OWNER AND THE RECORDS ON FILE WITH THIS DEPARTMENT, THE HEREON DESCRIBED VEHICLE IS SUBJECT TO THE SECURITY INTEREST RECORDS ON FILE WITH THIS DEPARTMENT, AND AS DESCRIBED HEREON, IF ANY. THE MOTOR VEHICLE LAWS OF THIS COMMONWEALTH ALSO PROVIDE THAT ALL TITLE AND REGISTRATION INFORMATION IN THE OFFICE OF THE DEPARTMENT OF MOTOR VEHICLES IS PRIVILEGED AND ONLY SUBJECT TO DISSEMINATION TO AUTHORIZED AGENCIES, BUSINESS ORGANIZATIONS OR AGENTS, GOVERNMENTAL ENTITIES AND INDIVIDUALS UNDER THE CONDITIONS SPECIFIED BY THE MOTOR VEHICLE CODE SECTIONS 46.2-208, 46.2-209 AND 46.2-210.

VEHICLE IDENTIFICATION NO. 1J4GL58K63W			YEAR 2003	MAKE JEEP	VEHICLE BODY 4D SW	ORIGINAL TITLE NO.		
EMPTY WGT. 3931	GROSS WGT. 6000	GVWR	GCWR	AXLES 2	FUEL GAS	SALES TAX PAID VA EXEMPT	ODOMETER *45560*, A	DATE ISSUED 05/09/06
OTHER PERTINENT DATA						ODOMETER BRAND ACTUAL	PRIOR TITLE NO.	

Name(s) and address(es) of vehicle owners:

CHESTERFIELD VA

THIS IS NOT A TITLE NUMBER
010780666

NO LIENS - LIEN SATISFIED ON 05/09/06



A Federal and State law requires that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment. The undersigned hereby certifies that the vehicle described in this title has been transferred to the following (printed name and address of Buyer(s)).

Buyer(s) Name _____

Street _____ City, State, Zip _____

DATE OF SALE _____ SALE PRICE _____

ODOMETER READING (No Tenths) _____

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked.

1. The mileage stated is in excess of its mechanical limits. 2. The odometer reading is not the actual mileage. **WARNING-ODOMETER DISCREPANCY.**

Signature of Seller(s) _____ Printed Name of Seller(s) _____

Signature of Buyer(s) _____ Printed Name of Buyer(s) _____

I am aware of the above odometer certification made by the Seller(s)

I am aware of the above odometer certification made by the Seller(s)

↓ DETACH HERE ↓

Dealer's No. _____ Licensing Jurisdiction _____

POWER OF ATTORNEY TO SIGN FOR OWNER WHEN REGISTERING AND / OR TRANSFERRING OWNERSHIP OF A MOTOR VEHICLE



WARNING: This form may be used only when title is physically held by lienholder or has been lost. This form must be submitted to the state by the person exercising power of attorney. Failure to do so may result in fines and / or imprisonment.

VEHICLE DESCRIPTION

Year _____ Make _____ Model _____ Body Type _____

Vehicle Identification Number (VIN) _____

PART A. POWER OF ATTORNEY TO DISCLOSE MILEAGE

Federal law and State law require that you state the mileage upon transfer of ownership. Providing a false statement may result in fines and / or imprisonment.

I, _____ TRANSFEROR'S (SELLER'S) NAME OR NAMES IF JOINTLY OWNED, PRINT
appoint _____ TRANSFEREE'S (BUYER'S) NAME, PRINT attorney-in-fact

to disclose the mileage, on the title for the vehicle described above, exactly as stated in my following disclosure and to sign in my / our name, place, and stead any Certificate of Title, or other supporting papers, covering said motor vehicle, in whatever manner necessary to register and / or transfer ownership of said motor vehicle; and I / we do hereby grant unto said attorney-in-fact full authority and power to do and perform any and all other acts necessary or incident to the execution of the powers herein expressly granted, as the grantor might or could do if personally present, with full power of substitution.

I state that the odometer now reads _____ (NO TENTHS) miles and to the best of my knowledge that it reflects

the actual mileage unless one of the following statements is checked.

- 1. I hereby certify that to the best of my knowledge the odometer reading reflects the mileage in excess of its mechanical limits.
2. I hereby certify that the odometer reading is NOT the actual mileage. WARNING - ODOMETER DISCREPANCY

SIGNATURE OF TRANSFEROR'S (SELLER'S) SIGNATURE (IF JOINTLY OWNED / PRINTED NAME)

Transferor's Address _____ STREET _____ CITY _____ STATE _____ ZIP CODE _____

Date of Statement _____ TRANSFEREE'S (BUYER'S) SIGNATURE / PRINTED NAME _____

Transferee's Address _____ STREET _____ CITY _____ STATE _____ ZIP CODE _____

PART B. POWER OF ATTORNEY TO REVIEW TITLE DOCUMENTS AND ACKNOWLEDGE DISCLOSURE

Part B is invalid unless Part A has been completed.

I, _____ TRANSFEROR'S (SELLER'S) NAME, PRINT
appoint _____ TRANSFEREE'S (BUYER'S) NAME, PRINT attorney-in-fact

to sign the mileage disclosure on the title for the vehicle described above, only if the disclosure is exactly as the disclosure completed below and to sign in my / our name, place, and stead any Certificate of Title, or other supporting papers, covering said motor vehicle, in whatever manner necessary to register and / or transfer ownership of said motor vehicle; and I / we do hereby grant unto said attorney-in-fact authority and power to do and perform any and all other acts necessary or incident to the execution of the powers herein expressly granted, as the grantor might or could do if personally present, with full power of substitution.

TRANSFEREE'S (BUYER'S) SIGNATURE / PRINTED NAME TRANSFEREE'S (BUYER'S) ADDRESS (STREET, CITY, STATE, ZIP)

Federal law and State law require that you state the mileage upon transfer of ownership. Providing a false statement may result in fines and / or imprisonment.

I state that the odometer now reads _____ (NO TENTHS) miles and to the best of my knowledge that it reflects

the actual mileage unless one of the following statements is checked.

- 1. I hereby certify that to the best of my knowledge the odometer reading reflects the mileage in excess of its mechanical limits.
2. I hereby certify that the odometer reading is NOT the actual mileage. WARNING - ODOMETER DISCREPANCY

Date of Statement _____ TRANSFEROR'S (SELLER'S) SIGNATURE / PRINTED NAME _____

Transferor's Address _____ STREET _____ CITY _____ STATE _____ ZIP CODE _____

PART C. CERTIFICATION

I, _____ (person exercising above power of attorney, Print), hereby certify that the mileage I have disclosed on the title document is consistent with that provided to me in the above power of attorney. Further, upon examination of the title and any reassignment documents for the vehicle described above, the mileage disclosure I have made on the title pursuant to the power of attorney is greater than that previously stated on the title and reassignment documents. This certification is not intended to create, nor does it create any new or additional liability under Federal or State law.

Signature _____ Printed Name _____

Date _____ Address _____ STREET _____ CITY _____ STATE _____ ZIP CODE _____

Vincent P
Imperiale/FRC/DCC/DCX@W
K-AMERICA

05/12/2006 07:46 AM

To Michelle Simpson/ISG@ISG@DCX@WK-BACKBONE

cc Kristina Jacobs/ISG@ISG

bcc

Subject Re: Fw: 3W527772

We are going to use Translogic for this vehicle. I would like to get moving on this one.

It will go to the same address we use for Greg Agan vehicles. The contact will be

Paul Plantinga at 248-512-5895

This vehicle will eventually go to auction or be sold for parts and that is when Translogic will be paid.

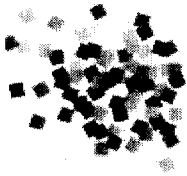
Thanks,

Vincent P. Imperiale

DaimlerChrysler

Phone: 248-512-8037

Fax: 248-512-8044



Michelle Simpson/ISG@ISG

05/11/2006 09:48 AM

To Vincent P

Imperiale/FRC/DCC/DCX@WK-AMERICA@WK-BACKBON
E@DCX

cc

Subject Re: Fw: 3W527772

Yes, I will. Are we still waiting to find out where the unit will go? Are you wanting ISG to cut the check directly or will the Engineering group be paying this. I remember one in the past similar to this where I believe Rhonda was involved in having a check cut. ???

Vincent P Imperiale/FRC/DCC/DCX@WK-AMERICA

Vincent P
Imperiale/FRC/DCC/DCX@W
K-AMERICA

05/11/2006 08:31 AM

To Michelle Simpson/ISG@@ISG

cc

Subject Fw: 3W527772

There are rental bill charges against this vehicle. Will you make contact with the dealership and inform them that ISg will pay the charges up to when we ship the vehicle to engineering.

Vincent P. Imperiale

DaimlerChrysler

Phone: 248-512-8037

Fax: 248-512-8044

IMPARTIAL SERVICES GROUP, INC.
VEHICLE PICK-UP REQUEST

Date: May 17, 2006
To: Lyn Tetreau

Telephone
Fax:



Customer Name: [REDACTED]
Zone: [REDACTED]
VIN: 1J4GL58K63W [REDACTED]
Year: 2003
Model: JEEP LIBERTY LTD EDITION 4X4 SPORT UTILITY 4-DR
Color: GREEN
Brake/Steering: Yes

ATTENTION DRIVER

Call 24 hours in advance before going to pick up the vehicle to ensure that the contact will be available to assist you when you arrive.

Pick Up Name: [REDACTED]
Address: [REDACTED]
City: RICHMOND
State: VA
Zip Code: [REDACTED]
Telephone: [REDACTED]
Contact Name: [REDACTED]

Special Remarks: PLEASE EXPEDITE
Delivery Name: DaimlerChrysler Tech Center
Street Address: 800 Chrysler Drive
City: Auburn Hills
State: MI
Zip Code: 48326
Telephone: 248-512-5895
Contact Name: Paul Plantinga

ATTENTION DRIVER

Call TransLogic at 989-269-2161 if you have any problems picking up this vehicle at the dealership.

TRANSLOGIC USE ONLY

Date Received:	
Transportation Cost Estimate:	
Delivery Completed By:	
Special Requirments:	
Signature:	

RELEASE

In sole consideration of \$13,430.30, I/We, [REDACTED] release DaimlerChrysler Motors Company LLC, and its subsidiaries, dealerships, and all persons involved in the dispute resolution and vehicle repurchase or replacement transactions from all known and unknown claims, damages, costs, fees, loss of service, personal injuries and property damage related to a 2003, Jeep Liberty Ltd Edition 4X4 Sport Utility 4-Dr VIN: 1J4GL58K63W [REDACTED]. In return, I will transfer the ownership of the vehicle to DaimlerChrysler Motors Company LLC with clear title, and will sign all papers DaimlerChrysler Motors Company LLC requires to transfer the vehicle. I will return the vehicle with no original or substituted equipment missing and in an undamaged condition, except for normal wear and tear and any previously alleged defects.

I agree to indemnify and hold the above parties harmless from all further claims, costs or expenses relating to this claim. I expressly agree that the only consideration I will receive is that listed above and that DaimlerChrysler Motors Company LLC has made no other promises to me. I accept the consideration listed above as full satisfaction of this claim.

Except as permitted by law, I agree not to talk about the details of this agreement and release to anyone. I understand that all the above parties deny any liability for this claim.

I fully understand and freely sign this release.

Date: MAY 2, 2006

[REDACTED]

Received
MAY - 5 2006
I.S.G.

Signature _____

[REDACTED]

Witness Signature _____

[Handwritten Signature]

Release of Vehicle

In order to expedite the transport of VIN # 1J4GL58K63W [redacted], for [redacted] [redacted] please provide the following information:

Is this the physical vehicle location? Yes No

[redacted]

RICHMOND, VA [redacted]

Received
MAY - 5 2006
S.G.

If no, please provide vehicle's location:

Two contact names with phone number for persons who will physically release the unit:

C. Gregory Comstock
Diego Vizcaino

Date Vehicle is Releasable: 5/2/06

Sign: [redacted]

Date: 5/2/06

Title: [redacted]

Please fax this release back to ISG, Attn: Ansleigh Faulkingham at 214-634-2262 so that we may remove the vehicle from your lot as soon as possible. The vehicle will not be scheduled for tow until the vehicle is releasable and this form is returned to ISG.

COMMONWEALTH OF VIRGINIA
DEPARTMENT OF MOTOR VEHICLES

CERTIFICATE OF TITLE FOR A VEHICLE

KEEP IN SAFE PLACE - ANY ALTERATION OR ERASURE VOIDS THIS TITLE

THE DEPARTMENT OF MOTOR VEHICLES, COMMONWEALTH OF VIRGINIA, HEREBY CERTIFIES THAT AN APPLICATION FOR A CERTIFICATE OF TITLE HAS BEEN MADE FOR THE VEHICLE DESCRIBED HEREON PURSUANT TO THE PROVISIONS OF THE MOTOR VEHICLE LAWS OF THIS COMMONWEALTH, THAT THE APPLICANT NAMED ON THE FACE HEREON HAS BEEN DULY RECORDED AS THE LAWFUL OWNER OF SAID VEHICLE, AND THAT, FROM THE STATEMENTS OF THE OWNER AND THE RECORDS ON FILE WITH THIS DEPARTMENT, THE VEHICLE DESCRIBED HEREON IS SUBJECT TO THE SECURITY INTEREST RECORDS ON FILE WITH THIS DEPARTMENT, AND AS DESCRIBED HEREON, IF ANY, THE MOTOR VEHICLE LAWS OF THIS COMMONWEALTH ALSO PROVIDE THAT ALL TITLE AND REGISTRATION INFORMATION IN THE OFFICE OF THE DEPARTMENT OF MOTOR VEHICLES IS PRIVILEGED AND ONLY SUBJECT TO DISSEMINATION TO AUTHORIZED AGENCIES, BUSINESS ORGANIZATIONS OR AGENTS, GOVERNMENTAL ENTITIES AND INDIVIDUALS UNDER THE CONDITIONS SPECIFIED BY MOTOR VEHICLE CODE SECTIONS 46.2-208, 46.2-209 AND 46.2-210.

VEHICLE IDENTIFICATION NO. 1J4GL58K63W	YEAR 2003	MAKE JEEP	MODEL 4D SW	VEHICLE BODY 294	TITLE NO. ELT70	ORIGINAL		
EMPTY WGT. 3931	GROSS WGT. 6000	GVWR	GCWR	AXLES 2	FUEL GAS	SALES TAX PAID VA EXEMPT	ODOMETER *45560*	DATE ISSUED 05/09/06
OTHER PERTINENT DATA 027906				ODOMETER BRAND ACTUAL		PRIOR TITLE NO. [REDACTED]		

Name(s) and address(es) of vehicle owners:
 [REDACTED]
 CHESTERFIELD VA [REDACTED]

THIS IS NOT A TITLE NUMBER
 G 10 750666

NO LIENS - LIEN SATISFIED ON 05/09/06



A Federal and State law requires that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment. The undersigned hereby certifies that the vehicle described in this title has been transferred to the following (printed name and address of Buyer(s)).

Buyer(s) Name: **CHRYSLER MOTORS LLC**

Street: [REDACTED] City, State, Zip: [REDACTED]

DATE OF SALE: [REDACTED] SALE PRICE: [REDACTED]

ODOMETER READING (No Tenths): [REDACTED] I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:
 1. The mileage stated is in excess of its original limit. 2. The odometer reading is not the actual mileage. **WARNING-ODOMETER DISCREPANCY**

Signature of Seller(s): [REDACTED] Printed Name of Seller(s): [REDACTED]

Signature of Buyer(s): [REDACTED] Printed Name of Buyer(s): [REDACTED]

Seller(s): [REDACTED] Buyer(s): [REDACTED]

I am aware of the above odometer certification made by the Seller(s)

DETACH HERE !!

Dealer's No. [REDACTED] Licensing Jurisdiction [REDACTED]

ASSIGNMENT OF TITLE BY OWNER - NOTIFY DMV WHEN VEHICLE IS SOLD

ANY ALTERATIONS OR ERASURE WILL VOID THIS CERTIFICATE OF TITLE AND IT MUST THEN BE SURRENDERED TO SECURE A REPLACEMENT. PURCHASER MUST SECURE A NEW TITLE, OR SURRENDER THIS ONE TO DMV WITHIN 30 DAYS OF SALE DATE. VSA3L (REV. 07/05)

Federal and State law requires that you state the mileage in connection with the transfer of ownership. Failure to complete the odometer disclosure statement or providing a false statement may result in fines and/or imprisonment.

B I am aware of the dealer's odometer certification. Date of Sale _____ Sale Price _____

Buyer(s) Printed Name _____ Buyer(s) Signature _____
 Buyer(s) Address _____ City _____ State _____ Zip Code _____

DEALER REASSIGNMENT

ODOMETER READING (No. 187415) I certify to the best of my knowledge that the odometer reading is the actual mileage unless one of the following statements is checked:
 1. The mileage stated is in excess of mechanical limits.
 2. The odometer reading is not the actual mileage. **WARNING-ODOMETER DISCREPANCY**

Dealer(s) Signature _____ Dealer(s) Printed Name **PIA** Dealer Number _____ Licensing Jurisdiction _____
CHRYSLER MOTORS LLC

The dealer certifies that the vehicle described in this title was transferred to the above buyer and that the odometer reading has been disclosed to the buyer.

C I am aware of the dealer's odometer certification. Date of Sale _____ Sale Price _____

Buyer(s) Printed Name _____ Buyer(s) Signature _____
 Buyer(s) Address _____ City _____ State _____ Zip Code _____

DEALER REASSIGNMENT

ODOMETER READING (No. 187415) I certify to the best of my knowledge that the odometer reading is the actual mileage unless one of the following statements is checked:
 1. The mileage stated is in excess of mechanical limits.
 2. The odometer reading is not the actual mileage. **WARNING-ODOMETER DISCREPANCY**

Dealer(s) Signature _____ Dealer(s) Printed Name _____ Dealer Number _____ Licensing Jurisdiction _____

The dealer certifies that the vehicle described in this title was transferred to the above buyer and that the odometer reading has been disclosed to the buyer.

D **DOES YOUR VEHICLE QUALIFY FOR CAR TAX RELIEF?**
 If you can answer YES to any of the following questions, your motor vehicle is considered by State Law to have a business use and does NOT qualify for Personal Property Tax Relief.
 • Is more than 50% of the vehicle's annual mileage used as a business expense for federal income tax purposes OR reimbursed by an employer?
 • Is more than 50% of the depreciation associated with the vehicle deducted as a business expense for Federal Income Tax purposes?
 • Is the cost of the vehicle expensed pursuant to Section 179 of the Internal Revenue Service Code?
 • If the vehicle is leased by an individual, does the leasing company pay the tax without reimbursement from the individual?
 This vehicle is for Personal Use Business Use Check one of the boxes. See business use criteria above.

E LIENOR'S NAME _____ LIENOR CODE _____ DATE OF LIEN _____
 ADDRESS _____ CITY _____ STATE _____ ZIP _____

F CHECK TYPE OF REGISTRATION FOR WHICH YOU ARE APPLYING:
 PRIVATE FOR-HIRE TOW TRUCK VOLUNTEER EMERGENCY VEHICLE **Permanent Trailer only (check one)**
 ANTIQUE (Check One) Black & White Antique Yellow TRANSFER OF PLATE NUMBER Regular size plate
 ONE YEAR or TWO YEARS PERMANENT Permanent plates may be issued to taxis, trailers, tractor/trucks with a GVWR or GCWR of 26,001 lbs. or more or 7,501 lbs or more if used for business or farming, or vehicle operating with Common Carrier or Irregular Route **Common Carrier (check one)**
 RENTAL Common Carrier Authority. Trailers, pay a one-time fee. All others must pay a 1 or 2 year registration fee. Small size plate (gross weight of trailer must be 4,000 lbs. or less)
 E Permanent plate
 Passenger Permanent For Hire plate
 Scenic Permanent For Hire plate
 Great Seal Permanent For Hire plate

FOR HIRE OPERATIONS: You must complete this section if you checked FOR-HIRE or FOR-HIRE TOW TRUCK above. Check all that apply.
 OPERATING AUTHORITY LEASED AUTHORITY EXEMPT COMMODITY/OPERATIONS INTERSTATE OPERATIONS ONLY (LESS THAN 26,001 LBS.)
 If you checked OPERATING AUTHORITY or LEASED AUTHORITY, check all of the following authority types for which the vehicle is used.
 COMMON CARRIER OF PASSENGERS (REGULAR ROUTES) COMMON CARRIER OF PASSENGERS (IRREGULAR ROUTES) NON-PROFIT/TAX-EXEMPT CARRIER TAXICAB
 CONTRACT BUS CARRIER EMPLOYEE HAULER BULK PROPERTY CARRIER CONTRACT PASSENGER CARRIER SIGHT-SEEING CARRIER HOUSEHOLD GOODS CARRIER PROPERTY CARRIER

INSURANCE CERTIFICATION. I/WE CERTIFY THAT (CHECK ONE):
 THIS VEHICLE IS INSURED BY A LIABILITY POLICY ISSUED THROUGH AN INSURANCE COMPANY LICENSED TO DO BUSINESS IN VIRGINIA AND IT WILL REMAIN INSURED WHILE REGISTERED.
 THIS VEHICLE IS NOT INSURED; THEREFORE, I AM SENDING THE APPLICABLE UNINSURED MOTOR VEHICLE FEE (provides NO insurance coverage).
 A VEHICLE MUST BE INSURED WITH LIABILITY COVERAGE WHEN IT IS REGISTERED, AND IT MUST REMAIN INSURED WHILE REGISTERED, WHETHER OR NOT IT IS OPERATED, OR THE UNINSURED MOTOR VEHICLE FEE MUST BE PAID. PENALTIES ARE SEVERE FOR VIOLATION OF THIS REQUIREMENT.

POWER-OF ATTORNEY FOR NON-RESIDENT(S) AND CORPORATION(S) NOT DOMICILED IN VIRGINIA
 PURSUANT TO VA. CODE § 46.2-601, I/WE APPOINT THE COMMISSIONER OF THE DEPARTMENT OF MOTOR VEHICLES OF THE COMMONWEALTH OF VIRGINIA, AS MY/OUR LEGAL AGENT UPON WHOM ALL LEGAL PROCESS TO ME/US MAY BE SERVED IN ANY LEGAL PROCEEDING ARISING FROM THE OPERATION AND/OR USE OF ANY MOTOR VEHICLE REGISTERED IN MY/OUR NAME IN THE COMMONWEALTH OF VIRGINIA, I/WE AGREE THAT ANY LAWFUL PROCESS OR NOTICE TO ME/US WHICH IS SERVED ON THE COMMISSIONER SHALL HAVE THE SAME LEGAL EFFECT AS IF SERVED ON ME/US WITHIN THE COMMONWEALTH OF VIRGINIA.

G I/WE CERTIFY THAT ALL OF THE INFORMATION GIVEN HERE IS TRUE AND CORRECT. CHECK HERE IF YOU WANT THE SURVIVING OWNER TO HAVE CLEAR RIGHTS TO THIS VEHICLE IF A CO-OWNER DIES.

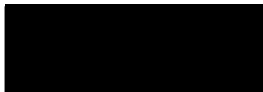
ELECTRONIC TITLING OPTION
 ELECTRONIC TITLE - Check this box if you do not want a paper title issued to you. An electronic Certificate of Title will remain on file for this vehicle at DMV.
 SIGNATURE OF APPLICANT _____ DATE _____

SOCIAL SECURITY NO. OF APPLICANT (EMPLOYER'S IDENTIFICATION NO.)	DMV USE ONLY	WITH LIEN
SIGNATURE OF CO-APPLICANT _____ DATE _____	SALE PRICE \$ _____	COUNTER CLERK
SOCIAL SECURITY NO. OF CO-APPLICANT (EMPLOYER'S IDENTIFICATION NO.)	TAX \$ _____ (MINIMUM TAX MAY APPLY)	
STREET OR R.F.D. NO. _____	TITLE FEE _____	DATA ENTRY
CITY _____ STATE _____ ZIP _____	REG FEE _____	REASSOCIATION
VEHICLE PRINCIPALLY GARAGED IN CITY, TOWN, COUNTY OR STATE OF _____ If you are an active member of military service claiming residency in a state other than Virginia, please check this box and indicate your vehicle's Virginia garage location below. <input type="checkbox"/>	UMV FEE _____	
<input type="checkbox"/> CITY OR TOWN OF _____ <input type="checkbox"/> COUNTY OF _____	OTHER _____	
	TOTAL \$ _____	

LOG# _____ PLATE TYPE _____ PLATE NO. _____ EXPIRE DATE _____ TITLE NUMBER _____ DMV USE ONLY

Reassignment Form, Control No., (If applicable) _____

POWER OF ATTORNEY TO SIGN FOR OWNER WHEN REGISTERING AND / OR TRANSFERRING OWNERSHIP OF A MOTOR VEHICLE



WARNING: This form may be used only when title is physically held by lienholder or has been lost. This form must be submitted to the state by the person exercising power of attorney. Failure to do so may result in fines and / or imprisonment.

Year 2003 Make Jeep VEHICLE DESCRIPTION _____ Model _____ Body Type 4D SW
 Vehicle Identification Number (VIN) 1J4GL58K63W _____

PART A. POWER OF ATTORNEY TO DISCLOSE MILEAGE

Federal law and State law require that you state the mileage upon transfer of ownership. Providing a false statement may result in fines and / or imprisonment.

APPOINT _____ ATTORNEY-IN-FACT _____
 TRANSFEREE'S BUYER'S NAME (PRINT) **CHRYSLER MOTORS LLC**

I declare the mileage on the title for the vehicle described above, exactly as stated in my following disclosure and to sign in my / our name, place and stead any Certificate of Title, or other supporting papers, covering said motor vehicle, in whatever manner necessary to register and / or transfer ownership of said motor vehicle; and I do hereby grant unto said attorney-in-fact full authority and power to do and perform any and all other acts necessary or incident to the execution of the powers herein expressly granted, as the grantor might or could do if personally present, with full power of substitution.

I state that the odometer now reads _____ miles and to the best of my knowledge that it reflects the actual mileage unless one of the following statements is checked:

1. I hereby certify that to the best of my knowledge the odometer reading reflects the mileage in excess of its mechanical limits.

2. I hereby certify that the odometer reading is NOT the actual mileage. **WARNING - ODOMETER DISCREPANCY**

TRANSFEREE'S BUYER'S SIGNATURE (PRINTED NAME) PAUL CLAWN WARRICK

Transferor's Address _____ CITY _____ STATE _____ ZIP CODE _____
 Date of Statement _____ **CHRYSLER MOTORS LLC**
 TRANSFEROR'S BUYER'S SIGNATURE (PRINTED NAME) _____
 Transferor's Address _____ CITY _____ STATE _____ ZIP CODE _____

PART B. POWER OF ATTORNEY TO REVIEW TITLE DOCUMENTS AND ACKNOWLEDGE DISCLOSURE

Part B is invalid unless Part A has been completed.

APPOINT _____ ATTORNEY-IN-FACT _____
 TRANSFEREE'S BUYER'S NAME (PRINT) _____

I sign the mileage disclosure on the title for the vehicle described above, only if the disclosure is exactly as the disclosure completed below and to sign in my / our name, place and stead any Certificate of Title, or other supporting papers, covering said motor vehicle, in whatever manner necessary to register and / or transfer ownership of said motor vehicle; and I do hereby grant unto said attorney-in-fact authority and power to do and perform any and all other acts necessary or incident to the execution of the powers herein expressly granted, as the grantor might or could do if personally present, with full power of substitution.

TRANSFEREE'S BUYER'S SIGNATURE (PRINTED NAME) _____ TRANSFEREE'S BUYER'S ADDRESS (STREET, CITY, STATE, ZIP) _____

Federal law and State law require that you state the mileage upon transfer of ownership. Providing a false statement may result in fines and / or imprisonment.

I state that the odometer now reads _____ miles and to the best of my knowledge that it reflects the actual mileage unless one of the following statements is checked:

1. I hereby certify that to the best of my knowledge the odometer reading reflects the mileage in excess of its mechanical limits.

2. I hereby certify that the odometer reading is NOT the actual mileage. **WARNING - ODOMETER DISCREPANCY**

Date of Statement _____
 TRANSFEROR'S BUYER'S SIGNATURE (PRINTED NAME) _____
 Transferor's Address _____ CITY _____ STATE _____ ZIP CODE _____

PART C. CERTIFICATION

I, person exercising above power of attorney, Print, hereby certify that the mileage I have disclosed on the title document is consistent with that provided to me in the above power of attorney. Further, upon examination of the title and any reassignment documents for the vehicle described above, the mileage disclosure I have made on the title pursuant to the power of attorney is greater than that previously stated on the title and reassignment documents. This Certificate is not intended to create, nor does it create any new or additional liability under Federal or State law.

Signature Paul Clawn Warrick Printed Name **CHRYSLER MOTORS LLC**
 Date _____ Address _____ CITY _____ STATE _____ ZIP CODE _____

Eligible Vehicle Pick Up Notice
Attention: Jill Juroshek Fax to 866-557-5738
Phone: 1-800-822-5555 x105

Page 1 of 2

This page of the Notice is to be filled out by the Chrysler Motors LLC representative requesting pick up of a vehicle eligible under the Chrysler/ LKQ Dismantling Agreement. Please draft one notice for each Eligible Vehicle.

Model: Jeep Liberty Ltd Edition 4X4 Sport Utility 4-Dr Year: 2003
Mileage: 61,000 Color: GREEN VIN: 1J4GL58K63W
Today's Date: January 24, 2008 Driveable? No
Pick Up Location: Chrysler Tech Center
800 Chrysler Drive Lot 27, Space 403
Auburn Hills, MI 48326
Contact Name: Paul Plantinga
Telephone: 248-512-5895

Are Storage Costs Owed? No If yes, how much? \$N/A

Crush Parts: Detail components that must be crushed or destroyed, including any subject to a recall:
Lower ball joints

Return Components: Per Mopar's request, policy or safety related items:

Return Address: Provide return address (if different from pick up location) for any components required to return:

Shipping Costs: Name of the Chrysler Division to reimburse shipping on returned components, if not Engineering:

Airbags: List any nonstandard airbags on the vehicle:

Chrysler Representation

Signature: Michelle Simpson Dept: ISG - DISPOSAL
Print Name: Michelle Simpson Date: January 24, 2008
Title: P/A Phone: 214-634-9100

(Attach any additional information if necessary)

**Eligible Vehicle Bill of Sale
Chrysler Motors LLC / LKQ Corporation**

Bill of Sale

Chrysler Motors LLC ("Grantor") does hereby grant, bargain, sell, transfer and deliver unto the LKQ Dismantling Location stated below ("Grantee"), for good and valuable consideration, consistent with the terms of the Vehicle Dismantling, Sales, and Scrap Agreement signed between Chrysler Motors LLC and LKQ Corporation on January 24, 2008, all of its right, title and interest in and to the vehicle specifically described on the first page of this Notice, which is made a part of this Bill of Sale by reference.

In witness whereof, the parties sign below.

Chrysler Motors LLC
"Grantor" _____

"Grantee"

Signatures:

Michelle Simpson

Name: Michelle Simpson

Name: _____

Title: P/A

Title: _____

To Vehicle Dealer: This notice serves as authorization for release of the following unit:

VIN: 1J4GL58K63W XXXXXXXXXX

Make/Model: JEEP LIBERTY LTD EDITION 4X4 SPORT UTILITY 4-DR

Vehicle Year: 2003

Mileage: 61000

 * P. 01 *
 * TRANSACTION REPORT *
 * JAN-24-08 THU 12:48 PM *
 * DATE START RECEIVER TX TIME PAGES TYPE NOTE M# DP *
 * JAN-24 12:47 PM 918665575738 1'01" 3 SEND OK 253 *
 * TOTAL : 1M 1S PAGES: 3 *

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 Phone: 1-800-822-5555 x105

Page 1 of 2

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Model: Jeep Liberty Ltd Edition 4X4 Sport Utility 4-Dr Year: 2003
 Mileage: 61,000 Color: GREEN VIN: 1J4GL58K63W
 Today's Date: January 24, 2008 Driveable? No
 Pick Up Location: Chrysler Tech Center
800 Chrysler Drive Lot 27, Space 403
Auburn Hills, MI 48326
 Contact Name: Paul Plantinga
 Telephone: 248-512-5895

Are Storage Costs Owed? No If yes, how much? \$N/A

Crush Parts: Detail components that must be crushed or destroyed, including any subject to a recall:
Lower ball joints

Return Components: Per Mopar's request, policy or safety related items:

Return Address: Provide return address (if different from pick up location) for any components required to return:

Vehicle ID No (VIN)

: 1J4GL58K63W



Description

: 2003 - JEEP LIBERTY 4WD

Print View

-
- (3) GCSWEB T5274M1 01/24/2008 ADDED RESTRICTION 1 COMPLETE VEHICLE 2008-01-24 9999-01-01
 - (2) GCSWEB T5274M1 01/24/2008 THIS VEHICLE IS BEING SOLD FOR PARTS.
 - (1) WVH0610B 04/26/2006 SPECIAL COVERAGE CODE SET: B - DAIMLERCHRYSLER BUYBACK

This site **MUST** be viewed with Netscape 4.5 or Internet Explorer 5.0 or higher versions.
 Best display settings are: 1024 x 768 and 24 Bit Color.

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Engineering Vehicle Turn In

VIN: 1J4GL58K633W [REDACTED] [REDACTED]

YEAR/MODEL: 2003 / Jeep Liberty

MILEAGE: 61,000

BUYBACK REASON: Inadvertent airbag deployments

REPAIR/DIAGNOSIS: No root cause determined. Extensive testing has been performed, involving splicing into wiring harnesses.

RECOMMENDATION: Scrap or part-out, without title.

VEHICLE LOCATION: CTC Lot 27, Space #403

Contact is:

Paul Plantinga, 800 Chrysler Drive, Auburn Hills, MI 48326, 248-512-5895

CONFIDENTIAL - Prior Approval Required Before Duplicating**Preliminary Vehicle Investigation Report(PVIR)**

CAIR# 14737336

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2003	JEEP LIBERTY LTD EDITION 4X4 SPORT UTILITY 4-DR	1J4GL58K63W [REDACTED]		08-13 08	60856	06/13/2003
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]		CHESTERFIELD	VA	USA
ZIP	COLOR	MODEL	HOME PHONE		BUSINESS PHONE	
[REDACTED]	Shale Green Metallic Clear Coat	KJJ	[REDACTED]			
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
HAYNES MOTOR COMPANY		35	23294	RICHMOND	VA	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
Curtis Cook L		EAA		757-335-2749		
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input checked="" type="radio"/> MINOR <input type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS				\$.00		

INTERVIEWINTERVIEW WITH: DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE [REDACTED]

INTERVIEW DATE:	DATE OF INCIDENT:	TIME OF INCIDENT	INSPECTION DATE:
03/30/2006	03/20/2006	08:00 <input type="radio"/> AM <input checked="" type="radio"/> PM	03/30/2006

1. DRIVER'S DESCRIPTION OF EVENT: **Mr. [REDACTED] stated that he was driving on a city street at about 35mph when he noticed the airbag light coming on. He then stated that the chime went off about 4 time and then the drivers airbag deployed.**

Insurance Company Name:

Personal Injury:

Were there Personal Injuries? Yes No

If Yes, complete section "B"

Any Indicator/

Warning Lights on Prior? Yes NoIf Yes, What light: **Airbag light****IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)**

Help Key

PART A- GENERAL

REQUIRED PHOTOGRAPHS: ALL FOUR SIDE VIEWS**IF CRASH DAMAGED:**

PERSPECTIVE FROM EVERY
CORNER OF VEHICLE DOWN
BOTH ORIGINAL LATERAL
SIGHT LINES(8 TOTAL)

- ANY RECENT VEHICLE
SERVICE

YES NO

UNKNOWN

IF YES, ENCLOSE COPIES OF
REPAIR ORDERS

INFORMATION: POLICE/AGENCY REPORT #:

ALL REPORTS/PHOTOS BY
OTHERS

- ADDRESS OF INSPECTION

Address **Whitten Bros**

1

Address **10701 Midlothian Pik**

2

City **Richmond**

State **Va**

Zip **23236**

Phone **804-378-0707**

- EVIDENCE OF TAMPERING OR PRIOR
DISASSEMBLY

YES NO

- IF YES, DESCRIBE AND PHOTOGRAPH

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS: WINDSHIELD

ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR

CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH

EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE

INFORMATION:

DESCRIBE ANY INJURIES
TO DRIVER AND/OR OTHER
OCCUPANTS

SEE SEAT BELT/SEATS
SECTION IF APPLICABLE

**No broken glass. No exterior damage. Airbag cover on steering wheel
opened when airbag went off. No undercarriage damage. No injuries to
anyone in vehicle.**

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:
- SERIAL NUMBER :
- PART NUMBER :

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?
 - YES NO IF NO, EXPLAIN

DRBIII would not communicate with the airbag mod.

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT

- DOES AIRBAG WARNING LIGHT CYCLE ON?
 - YES NO N/A
- ARE WARNING LABELS PRESENT (PHOTO)
 - YES NO N/A
- RECORD LABEL PART NUMBER

- WAS AIRBAG DEPLOYED?
 - DRIVER YES NO
 - IF NO, EXPLAIN
 - PASSENGER YES NO
 - IF NO, EXPLAIN **Unknown**
 - SIDE AIRBAG YES NO N/A
 - IF NO, EXPLAIN
 - WHICH SIDE DEPLOYED?
 - LEFT RIGHT N/A
 - BOTH
 - TYPE OF SIDE AIRBAG
 - SEAT CURTAIN N/A
 - TYPE OF STEERING WHEEL
 - TILT STANDARD
 - ANY DAMAGE TO STEERING WHEEL
 - YES NO
 - IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

- IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?
 - YES NO
 - IF YES,
 - NOTE POSITION OF PASSENGER A/B SWITCH
 - ON OFF N/A
- EVIDENCE OF TAMPERING OR DISASSEMBLY?
 - YES NO N/A
 - IF YES, EXPLAIN
- CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS
- UNDERBODY DAMAGED?
 - YES NO
 - IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE-
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):
 - Driver TR1210243492**
 - P5HG331L8AH H0107 TRW**
 - 311021R Pass: TR2197201472**
 - P5HG341LAF H0106 29021R**
- RECORD ALL INFORMATION STAMPED ON LATCHPLATE
 - Driver: TD111 Pass: TD109**
- PRETENSION DEPLOYED?
 - YES NO UNKNOWN
- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING
 - 25 Degrees Driver 15 Degrees**
 - Pass:**
- EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):
 - 1 1/2 inch Driver 2 1/2 inch Pass**

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY

- NOTE RESULTS
- DOES THE BUCKLE LATCH?
 - YES NO
 - IF NO, EXPLAIN
- DO THEY RELEASE?
 - YES NO
 - IF NO, EXPLAIN
- DO THEY RETRACT?
 - YES NO
 - IF NO, EXPLAIN
- Drivers does not retract. Pass retracts.**
- ANY LOOSENESS OR BROKEN PARTS
 - YES NO
 - IF YES, EXPLAIN?
- CHECK FOR SEAT RETAINING BOLTS
 - NORMAL
 - BROKEN
 - LOOSE
 - MISSING
- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP
 - 1 inch back on driver Pass even**

PART - E TRANSMISSION NOT APPLICABLE

Previous

Next

PART - F UNINTENDED ACCELERATION NOT APPLICABLE

PART - G BRAKES NOT APPLICABLE

PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

Found no damage to exterior of vehicle current or prior. Found no damage to undercarriage current or prior. Drivers seat belt pretensioner deployed. Drivers set belt extended from top of "B" pillar to the latch button 31 inches. Estimate of repair 1140.00 plus labor. DRBIII would not communicate with airbag module. DRBIII would communicate with all other modules.

Previous

Form Approved

Returned for corrections

14 [REDACTED]

Remit To:

Page 1



Invoice No.
108_0826489

Invoice Date:
04/16/08

Service Date:
04/16/08

210 Pigeon Road
Bad Axe MI 48413
989-269-2161 FAX 989-269-8582

COPY

LKQ Triplett ASAP, Inc
ATTN: Todd Willen
PO Box 7667
Akron, OH 44306

TERMS: Due on Receipt
TOTAL AMOUNT DUE \$ 420.00

TOTAL AMOUNT PAID _____

Customer No: [REDACTED]

INVOICE

PO# ZONE 35

Vehicle: 2003 Jeep

Liberty Green

Tag No: [REDACTED] State:

VIN: 63W4 [REDACTED]

Odometer:

Owner [REDACTED]

Tow Information

Location: Whitten Brothers;10701 Midlothian Pike;Richmon

Date: 05/18/06

Time: 8:42:47 AM

Destination: DaimlerChrysler Tech Cntr;800 Chrysler Dr;Aubur

DETAIL

Richmond, VA - Auburn Hills, MI

420.00

Total

420.00



Jeep





LIBERTY LIMITED







Jeep
LIBERTY

Jeep



Jeep

Jeep[®]
LIBERTY

3.7L



Jeep
LIBERTY

3.7L





LIBERTY

10800



LIBERTY SPORT

10800



1J4GK58K42W

MFD BY DAIMLERCHRYSLER
CORPORATION

DATE OF MFR
3-02

GWR
2427 KG(05350 LB)

GAWR FRONT WITH TIRES
1248 KG(2750 LB) 235/70R16

RIMS AT COLD
16X7 227 KPA(33 PSI)

GAWR REAR WITH TIRES
1339 KG(2950 LB) 235/70R16

RIMS AT COLD
16X7 227 KPA(33 PSI)

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT
PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GK58K42W [REDACTED] TYPE: MPV SINGLE X DUAL



MDH: 032607 779AA PNT:PX8 VEHICLE MADE IN U.S.A. TRM:DLL2 4648503



















Jeep







19074









DRB II

DTC TYPE

1. Active
2. Stored



DRBIII™

-- ORC DTCs 1 of 2 --

INTERNAL 1

--- DTC 2 of 2 ---

STORED ENERGY
FIRING 1



DRE

DTC TYPE

- 1. Active
- 2. Stored

-- ORC DTCs 1 of 5 --

INTERNAL 1

MINUTES: 5 IGN CNTS: 0

--- DTC 2 of 5 ---

PASSENGER SQUIB 1

SHORT TO GROUND

MINUTES: 1 IGN CNTS: 6



-- ORC DTCs 3 of 5 --

STORED ENERGY

FIRING 1

MINUTES: 6 IGN CNTS: 0

--- DTC 4 of 5 ---

DRIVER SEAT B 2

SHORT TO GROUND

MINUTES: 1 IGN CNTS: 6



DRB III

-- ORC DTCs 5 of 5 --

PASSENGER SQUIB 2
SHORT TO GROUND
MINUTES: 1 IGN CNTS: 6

--- DTC 1 of 5 ---

PRESS









974AB

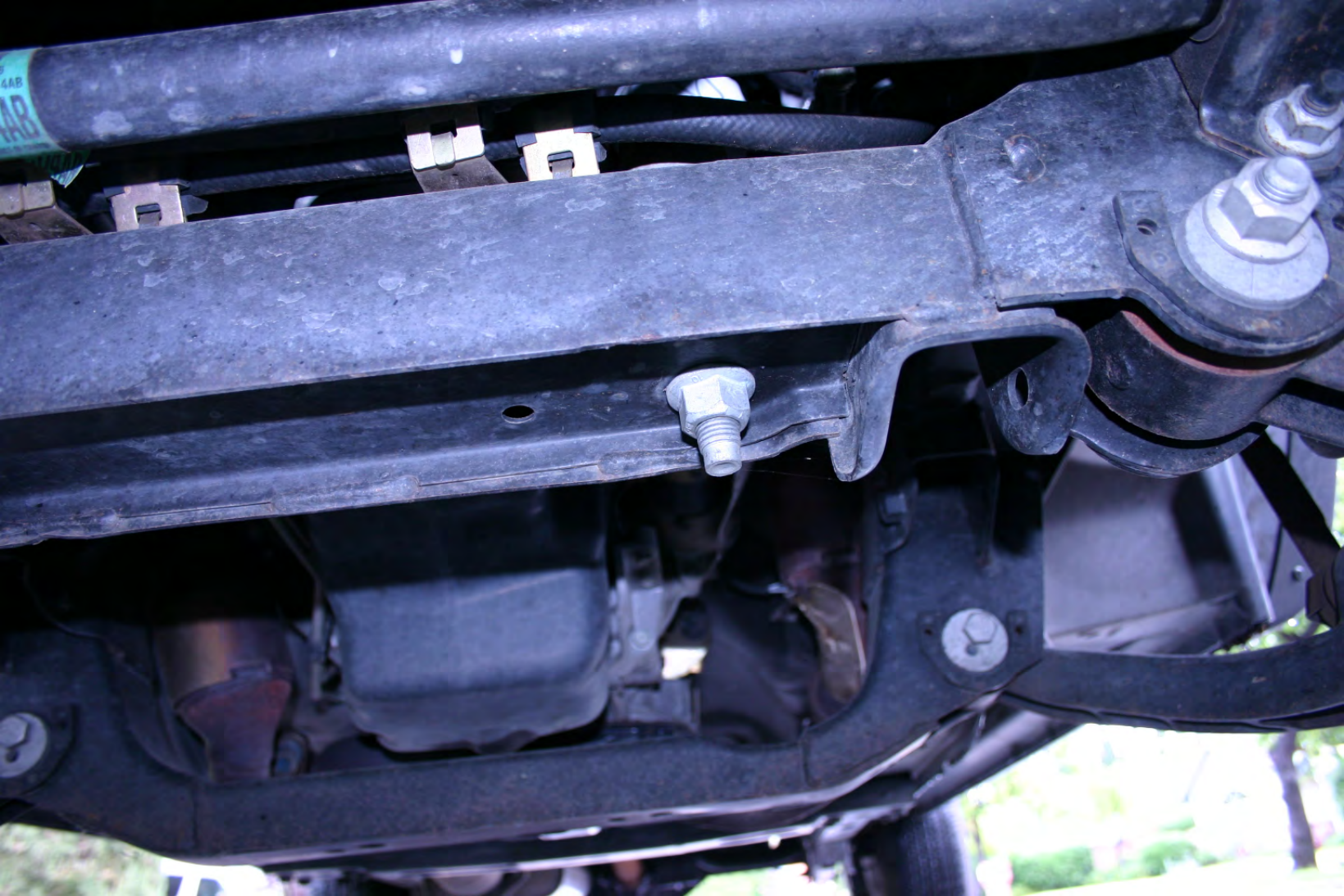














[REDACTED]
PRESTONSBURG, KY [REDACTED]
[REDACTED]

FAX [REDACTED]

[REDACTED]

*Daimler Chrysler
PO Box 21-8004
Auburn Hills, MI 48321-8004*

July 10, 2006

RE: My client: Butch Paige
Your product: 2002 Jeep Liberty

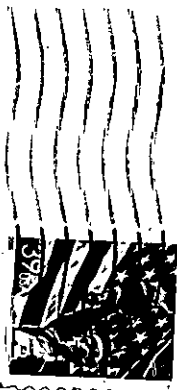
To Whom It May Concern:

My client purchased a 2002 Jeep Liberty from a Jeep dealer. On June 26, 2006 my client was driving along the highway when the air bag deployed for no apparent reason. Obviously, this is a defective product and my client's vehicle was damaged and he suffered injuries. He attempted to take the vehicle to a Jeep dealer, but was informed he would have to contact Daimler Chrysler. Please contact me immediately regarding this matter.

Very truly yours

[REDACTED]

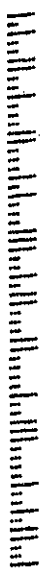
[REDACTED]
Prestonsburg, KY [REDACTED]



REC'D JUL 29 2006

Daimler Chrysler
PO Box 21-8004
Auburn Hills, MI 48321-8004

48321+8004-04 8198



MPV BY	DAIMLERCHRYSLER CORPORATION	DATE OF MFR	9-01	GWR	2541 KG(85000 LB)
GWR FRONT	WITH TIRES	RIMS WT.	COLD		
1188 KG(2600 LB)	235/70R16	16X7	227 KPA(33 PSI)		
GWR REAR	WITH TIRES	RIMS WT.	COLD		
1429 KG(3150 LB)	235/70R16	16X7	227 KPA(33 PSI)		

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1J4GL5BK32[REDACTED] TYPE: MPV SINGLE X DUAL



GM: 886522 387AR PNT-P2B VEHICLE MADE IN U.S.A. TRM-L1L5 46440W0

08-22-2006 10:28



08.22.2008 10:40



08.22.2008 10:41



08.22.2008 10:41



08.22.2008 10:41



08.22.2008 10:41



08.22.2008 10:41



08.22.2008 10:41



Ward's
Auto Sales

08.22.2008 10:41



LIBERTY

DUELER APT

08 22 2006 10 41



CHRYSLER
FINANCE
SALES - SERVICE - REPAIR

LIBERTY

08.22.2008 10:42



08 22 2008 10 42



08.22.2006 10:43



08.22.2006 10:43



08.22.2006 10:44

CORPORATION

DKb III

Unable to ID Module for
ORC

press any key to continue

08.22.2006 10:46

F1

F2

F3

F4

--- AIRBAG DIAGNOSTICS ---

Determining Controller
Type

Please Wait...

F1
HELP

F2
SYS

F3
MAIN

63.1

08.22.2006 10:48

F1

F2

F3

F4

This Diagnostic Control
Module is not supported by
this software. Please use the
DRB III with the Supercard
software to diagnose this
vehicle.

F1
HELP

F2
SYS

63.1

F3
MAIN

08.22.2006 10:48

Occupant Classification Module
Body Style:
S/W Version: 0.0

08.22.2006 10:49

NO RESPONSE from OCM
Please make certain of the
following items:

- 1) Ignition is turned on.
- 2) DRB III is properly
connected to the Data
connector.

08.22.2008 10:50



08.22.2006 10:55



08.22.2006 10:56



08.22.2006 10:56



08.22.2006 10:57



08.22.2006 10:57



08.22.2008 10:57



08.22.2008 10:58



08.22.2006 10:58



08.22.2008 10:59



08.22.2008 10:59



Empire

Made in USA

Magnetic POLYCAST

Protractor

Transportador

magnético

08.22.2008 11:01



08.22.2008 11:02



08.22.2008 11:03



08.22.2006 11:03

WARNING

**DEATH OR SERIOUS
INJURY CAN OCCUR**



• THE SEAT IS NOT DESIGNED FOR USE BY THE FRONT SEAT
• THE SEAT BELT IS THE SAFEST PLACE FOR CHILDREN
• ALWAYS USE THE SEATBELT CORRECTLY AS THE SEAT
• USE ALL SEAT BELT ADJUSTERS FROM THE SEAT
• ALWAYS USE SEAT BELT AND CHILD RESTRAINTS

08.22.2008 11:05

WARNING

DEATH OR SERIOUS INJURY CAN OCCUR



• DRINKING AND DRIVING CAN BE FATAL TO YOU AND OTHERS.
• THE MORE YOU DRINK, THE MORE YOUR REACTION TIME SLOWS DOWN.
• YOUR FIELD OF VISION WILL BE DIMINISHED.
• YOU WILL BE MORE LIKELY TO MAKE MISTAKES.
• ALWAYS USE SEAT BELTS AND OTHER SAFETY DEVICES.

WARNING: HIGHER ROLLOVER RISK



• AVOID ABRUPT MANEUVERS AND EXCESSIVE SPEED.

• ALWAYS BUCKLE UP.

• SEE OWNER'S MANUAL FOR FURTHER INFORMATION.



08.22.2006 11:05



MPH km/h

120

200

074731

08.22.2008 11:06



Jeep

08.22.2008 11:08



08.22.2006 11:08



08.22.2008 11:08



08.22.2008 11:09



08.22.2008 11:08



08.22.2006 11:11



08.22.2008 11:11



08.22.2006 11:11



08.22.2006 11:22



08.22.2006 11:23



08.22.2006 11:23



08.22.2008 11:23



08.22.2008 11:23

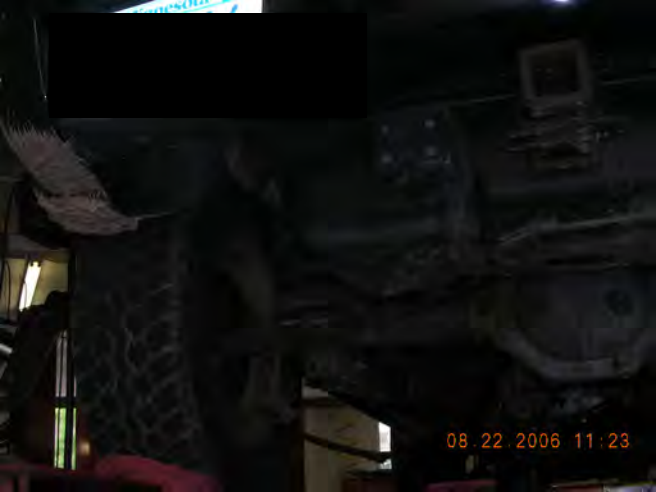
CAUTION
DO NOT TOUCH

MAXIMUM CAPACITY
4500 POUNDS





08.22.2006 11:23



08.22.2006 11:23



08.22.2006 11.24



08.22.2008 11:24



08.22.2008 11:24

CAUTION

R ROCK E

MAXIMUM CAPACITY
4500 POUNDS



08.22.2006 11:25



08.22.2006 11:25



08.22.2008 11:25



3.7L

08/22/2006 11:25



LIBERTY

BRIDGESTONE

BRIDGESTONE

08.22.2008 11:28

CHRYSLER WINONA

201 Main St. - P.O. Box 277
Winona, MN 55987
(507) 454-5950

ESTIMATE OF REPAIRS

RECEIVED

AUG 24 2006 11:18 - 15252285

VEHICLE INVESTIGATIONS

NAME



DATE

8/21/06

ADDRESS

STOCKTON

PHONE

YEAR	MAKE OF VEHICLE	BODY TYPE	LICENSE NO.	SERIAL NO. (VIN. NO.)	MILEAGE
				1J4GL58K32L	

IN-STOCK	LABOR TIME	PART NUMBER	DESCRIPTION	PARTS	LABOR
			02 JEEP LIBERTY		
		5H298N18AC	REPL. DASH ASSEMBLY	270 20	86 02
		55315020AK	PASS AIR BAG	421 40	
		56D54W18AE	DASH COVER	112 07	23 48
		4R6T1X9AD	REPL-STEERING WHEEL	97 30	46 95
		5HK021X9AF	DRIVERS AIR BAG	431 20	31 30
		W054118AA	REPL. GLOVE BOX DOOR	28 42	78 25
		W0880X9AB	REPL RF VENT OUTLET	10 31	15 65
<p>* THIS DOES NOT INCLUDE ANY ADDITIONAL PARTS OR LABOR THAT ARE NOT EVIDENT AT THIS TIME *</p> <p><i>[Signature]</i></p>					

A REASONABLE STORAGE CHARGE WILL BE ADDED FOR VEHICLES LEFT AFTER ESTIMATE AND/OR REPAIR COMPLETED.

ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

The estimate is based on our inspection and does not cover additional parts or labor which may be required after the work has been started. After the work has started, worn or damaged parts which are not evident on first inspection may be discovered. Naturally this estimate cannot cover such contingencies. Parts prices subject to change without notice. This estimate is for immediate acceptance.

THIS WORK AUTHORIZED BY _____

Labor	281 65
Parts	1376 90
Towing	
Shop Material	30 00
Environmental	\$2 00
Other	
Tax	89 50
Grand Total	1781 05

CONFIDENTIAL - Prior Approval Required Before Duplicating**Preliminary Vehicle Investigation Report(PVIR)**

CAIR# 15252285

YEAR	BRAND	VEHICLE IDENTIFICATION NUMBER		MO/DY-HR	ODOMETER	IN-SERVICE
2002	JEEP LIBERTY LTD EDITION 4X4 SPORT UTILITY 4-DR	1J4GL58K32W [REDACTED]		09-05 22	74731	12/01/2001
NAME OF OWNER		ADDRESS/LOCATION		CITY	STATE	COUNTRY
[REDACTED]		[REDACTED]		STOCKTON	MN	USA
ZIP	COLOR	MODEL	HOME PHONE		BUSINESS PHONE	
[REDACTED]	Black Clear Coat	KJJ	[REDACTED]		[REDACTED]	
SELLING DEALER NAME		BUSINESS CENTER	DLR. CODE	CITY	STATE	COUNTRY
VAN BOXTEL JEEP		51	23759	GREEN BAY	WI	USA
INSPECTOR - NAME FIRST, LAST, MIDDLE		INSPECTOR'S COMPANY		INSPECTOR'S PHONE NO.		
FRANK DAVIS S		EAA		715-233-2145		
DAMAGE ESTIMATE				REPAIR ESTIMATE		
<input type="radio"/> MINOR <input checked="" type="radio"/> MODERATE <input type="radio"/> TOTAL LOSS				\$ 1781.00		

INTERVIEW

INTERVIEW WITH:

 DRIVER OWNER OTHER DRIVER/OWNER

NAME: LAST, FIRST, MIDDLE

[REDACTED]

INTERVIEW DATE:

DATE OF INCIDENT:

TIME OF INCIDENT

INSPECTION DATE:

08/18/2006**08/04/2006****06:30** AM PM**08/22/2006**

1. DRIVER'S

DESCRIPTION OF EVENT:

[REDACTED] Jr., son of the owner, stated that he was traveling on Highway 14 heading west out of Winona, Minnesota. He stated that he had driven about 10 minutes and was driving on a section of Highway 14 that is called Stockton Hill. He stated that Highway 14 is a very smooth road in this area. He was on a curve when suddenly both airbags went off. He stated that he pulled over to the side of the highway and waited for the smoke to clear. Patrick stated that about 30 seconds before the airbags deployed the airbag light lit up on the dash. [REDACTED] stated that the light has never come on before. [REDACTED] stated that he shoved the airbag into the steering wheel and then proceeded to drive home.

Insurance

Company

Name:

Personal Injury:

Were there

 Yes No

If Yes, complete section "B"

Personal

Injuries?

Any Indicator/

Warning Lights

 Yes NoIf Yes, What light: **AIRBAG LIGHT**

on Prior?

IMPORTANT: SHOW THIS REPORT TO NO ONE & ONLY STATE FACTS (DRAW NO CONCLUSIONS)

Help Key

PART A- GENERAL

REQUIRED PHOTOGRAPHS: ALL FOUR SIDE VIEWS**IF CRASH DAMAGED:**

PERSPECTIVE FROM EVERY
CORNER OF VEHICLE DOWN
BOTH ORIGINAL LATERAL
SIGHT LINES(8 TOTAL)

- ANY RECENT VEHICLE
SERVICE

YES NO

UNKNOWN

IF YES, ENCLOSE COPIES OF
REPAIR ORDERS

INFORMATION: POLICE/AGENCY REPORT #:

ALL REPORTS/PHOTOS BY
OTHERS

- ADDRESS OF INSPECTION

Address **WINONA CHRYSLER**

1

Address **201 MAIN ST**

2

City **WINONA**

State **MN**

Zip **55987**

Phone **507-454-5950**

- EVIDENCE OF TAMPERING OR PRIOR
DISASSEMBLY

YES NO

- IF YES, DESCRIBE AND PHOTOGRAPH

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS: WINDSHIELD

ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR

CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH

EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE

INFORMATION:

DESCRIBE ANY INJURIES
TO DRIVER AND/OR OTHER
OCCUPANTS

SEE SEAT BELT/SEATS
SECTION IF APPLICABLE

No injuries Other than the airbags being deployed the only damage to the vehicle is a small piece of plastic broken off from the front license plate holder. The license plate was not damaged so the broken license holder was probably done prior to the airbag deployment.

Next

PART C - AIRBAG(S)

REQUIRED PHOTOGRAPHS

- STEERING WHEEL
- AIRBAG(S)
- KNEE BLOCKERS
- ALL POSSIBLE LOCATIONS OF CONTACT

AECM INFORMATION

- SOFTWARE VERSION:
- SERIAL NUMBER :

- PHOTOGRAPH REQUIRED FOR DRB SCREENS & RECORD FAULTS
- WERE THERE DRB READINGS TAKEN?
- YES NO IF NO, EXPLAIN **SEE SECTION J**

- RECORD ACTIVE DTC'S EXACTLY AS APPEAR :	MIN	COUNT
- RECORD STORED DTC'S (MINUTES/COUNTS) :	MIN	COUNT

- PART NUMBER :
- DOES AIRBAG WARNING LIGHT CYCLE ON?
- YES NO N/A
- ARE WARNING LABELS PRESENT (PHOTO)
- YES NO N/A
- RECORD LABEL PART NUMBER
- NO NUMBER**
- COMPLETE PART D**

- WAS AIRBAG DEPLOYED?
- DRIVER YES NO
- IF NO, EXPLAIN
- PASSENGER YES NO
- IF NO, EXPLAIN
- SIDE AIRBAG YES NO N/A
- IF NO, EXPLAIN
- WHICH SIDE DEPLOYED?
- LEFT RIGHT N/A
- BOTH
- TYPE OF SIDE AIRBAG
- SEAT CURTAIN N/A
- TYPE OF STEERING WHEEL
- TILT STANDARD
- ANY DAMAGE TO STEERING WHEEL
- YES NO
- IF YES, EXPLAIN

DO NOT ERASE DRB READINGS

- IS VEHICLE EQUIPPED WITH PASSENGER AIRBAG DEFAULT SWITCH?
- YES NO
- IF YES,
- NOTE POSITION OF PASSENGER A/B SWITCH
- ON OFF N/A
- EVIDENCE OF TAMPERING OR DISASSEMBLY?
- YES NO N/A
- IF YES, EXPLAIN

- CHECK ENTIRE UNDERBODY FOR HIDDEN DAMAGE INCLUDING FRONT AND REAR SUSPENSION COMPONENTS
- UNDERBODY DAMAGED?
- YES NO
- IF YES, EXPLAIN

PHOTOGRAPH REQUIRED

PART D - SEATS/SHOULDER BELTS

REQUIRED PHOTOGRAPHS:

- OVERALL SEAT BELTS I/B & O/B
- CLOSE UP OF ANY IRREGULARITIES
- LATCHPLATE WEAR
- CLOSE UP D-RING TO SHOW LOADING
- OVERALL OF SEAT
- CLOSE UP OF DAMAGE
- RECORD DTC'S:

INFORMATION:

- LOCATE SEAT BELT LABELS AND RECORD ALL INFORMATION (SOME LABELS ARE SEWN TO WEBBING, OTHER LABELS ARE ON THE RETRACTOR FRAME: INBOARD SEAT BELT LABELS ARE NEAR THE FLOOR):
- NO LABELS**
- RECORD ALL INFORMATION STAMPED ON LATCHPLATE
- DRIVER'S-TDO31 PASSENGER'S-TD031**
- PRETENSION DEPLOYED?
- YES NO UNKNOWN
- EXISTING LOCATION OF RECLINER - DESCRIBE THE LOCATION AND PICTURE OF SEAT BACK WITH B PILLOR AS REFERENCE AND INCLINOMETER READING
- DRIVER-15 DEGREES PASSENGER-15 DEGREES**
- EXISTING LOCATION OF HEAD RESTRAINT (MEASURE GAP UNDER HEAD RESTRAINT):
- BOTH IN DOWN POSITION**

IF ALLOWED. FUNCTION BELTS TO INSURE THEY FUNCTION PROPERLY

- NOTE RESULTS
- DOES THE BUCKLE LATCH?
- YES NO
- IF NO, EXPLAIN
- DO THEY RELEASE?
- YES NO
- IF NO, EXPLAIN
- DO THEY RETRACT?
- YES NO
- IF NO, EXPLAIN
- ANY LOOSENESS OR BROKEN PARTS
- YES NO
- IF YES, EXPLAIN?
- CHECK FOR SEAT RETAINING BOLTS
- NORMAL
- BROKEN
- LOOSE
- MISSING
- NOTE AND RECORD APPROX. SEAT TRACK OVERLAP
- BOTH FRONT SEATS IN THE MIDDLE OF THEIR RANGE**

PART - E TRANSMISSION NOT APPLICABLE

Previous

Next

PART - F UNINTENDED ACCELERATION NOT APPLICABLE

PART - G BRAKES NOT APPLICABLE

PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

There was no damage to the undercarriage of the vehicle. I was unable to get the DRB reading from the airbag module. I also had an experienced technician try and also get codes and he got the same messages. I tried to get information from the ORC and OCM. I received the following messages. "Unable to ID module for ORC" "No response from OCM" "This diagnostic module is not supported by this software. Please use the DRBIII with the Supercard software to diagnose this vehicle" "Occupant classification module s/w version 0.0" The vent on the right side of the dash and access panel on the right side of the dash was on the passenger floor. The trim ring around the A/C and heater controls was popped loose. There was mud in the wheel wells of all four tires.

Previous

Form Approved

Returned for corrections



Jeep





ENTRANCE

















⚠ WARNING

DEATH OR SERIOUS INJURY CAN OCCUR



- CHILDREN 13 AND UNDER CAN BE KILLED BY THE AIR BAG.
- THE **BACK SEAT** IS THE **SAFEST** PLACE FOR CHILDREN.
- **NEVER** PUT A REAR-FACING CHILD SEAT IN THE FRONT.
- SET AS FAR BACK AS POSSIBLE FROM THE AIR BAG.
- ALWAYS USE SEAT BELTS AND CHILD RESTRAINTS.

⚠ WARNING: HIGHER ROLLOVER RISK



AVOID ABRUPT MANEUVERS AND EXCESSIVE SPEED.

ALWAYS BUCKLE UP.

SEE OWNER'S MANUAL FOR FURTHER INFORMATION.



MADE BY BAKER-CORP
CORPORATION

WT 2-42

DATE	1248	1249	1429
KG	KG	KG	KG
2750	3150	3150	3150
LB	LB	LB	LB
6100	6950	6950	6950
WT	WT	WT	WT
2-42	2-42	2-42	2-42

THIS LABEL COMPLIES WITH ALL APPLICABLE FEDERAL, STATE AND LOCAL SAFETY AND HEALTH REGULATIONS. IT IS THE POLICY OF BAKER-CORP TO PROTECT THE SAFETY OF OUR CUSTOMERS.

LOT: 140,4823- [REDACTED]



140,4823- [REDACTED]





10187











SELECT SYSTEM

- 1. Ignition
- 2. Transmission & T-Case
- 3. Body Interface
- 4. Chassis & Body Enhance
- 5. Anti-Lock Brakes
- 6. **Engine Refractory**
- 7. Fuel Filter
- 8. System Monitor

Page 1 of 1

HELP SYS MAIN

F1 F2 F3 F4



SELECT BATTERY MODEL

1. 12V 75Ah

2. 12V 100Ah

3. 12V 150Ah

4. 12V 200Ah

5. 12V 250Ah

6. 12V 300Ah

7. 12V 350Ah

8. 12V 400Ah

9. 12V 450Ah

10. 12V 500Ah

11. 12V 550Ah

12. 12V 600Ah

13. 12V 650Ah

14. 12V 700Ah

15. 12V 750Ah

16. 12V 800Ah

17. 12V 850Ah

18. 12V 900Ah

19. 12V 950Ah

20. 12V 1000Ah

21. 12V 1050Ah

22. 12V 1100Ah

23. 12V 1150Ah

24. 12V 1200Ah

25. 12V 1250Ah

26. 12V 1300Ah

27. 12V 1350Ah

28. 12V 1400Ah

29. 12V 1450Ah

30. 12V 1500Ah

31. 12V 1550Ah

32. 12V 1600Ah

33. 12V 1650Ah

34. 12V 1700Ah

35. 12V 1750Ah

36. 12V 1800Ah

37. 12V 1850Ah

38. 12V 1900Ah

39. 12V 1950Ah

40. 12V 2000Ah

41. 12V 2050Ah

42. 12V 2100Ah

43. 12V 2150Ah

44. 12V 2200Ah

45. 12V 2250Ah

46. 12V 2300Ah

47. 12V 2350Ah

48. 12V 2400Ah

49. 12V 2450Ah

50. 12V 2500Ah

51. 12V 2550Ah

52. 12V 2600Ah

53. 12V 2650Ah

54. 12V 2700Ah

55. 12V 2750Ah

56. 12V 2800Ah

57. 12V 2850Ah

58. 12V 2900Ah

59. 12V 2950Ah

60. 12V 3000Ah

61. 12V 3050Ah

62. 12V 3100Ah

63. 12V 3150Ah

64. 12V 3200Ah

65. 12V 3250Ah

66. 12V 3300Ah

67. 12V 3350Ah

68. 12V 3400Ah

69. 12V 3450Ah

70. 12V 3500Ah

71. 12V 3550Ah

72. 12V 3600Ah

73. 12V 3650Ah

74. 12V 3700Ah

75. 12V 3750Ah

76. 12V 3800Ah

77. 12V 3850Ah

78. 12V 3900Ah

79. 12V 3950Ah

80. 12V 4000Ah

81. 12V 4050Ah

82. 12V 4100Ah

83. 12V 4150Ah

84. 12V 4200Ah

85. 12V 4250Ah

86. 12V 4300Ah

87. 12V 4350Ah

88. 12V 4400Ah

89. 12V 4450Ah

90. 12V 4500Ah

91. 12V 4550Ah

92. 12V 4600Ah

93. 12V 4650Ah

94. 12V 4700Ah

95. 12V 4750Ah

96. 12V 4800Ah

97. 12V 4850Ah

98. 12V 4900Ah

99. 12V 4950Ah

100. 12V 5000Ah

101. 12V 5050Ah

102. 12V 5100Ah

103. 12V 5150Ah

104. 12V 5200Ah

105. 12V 5250Ah

106. 12V 5300Ah

107. 12V 5350Ah

108. 12V 5400Ah

109. 12V 5450Ah

110. 12V 5500Ah

111. 12V 5550Ah

112. 12V 5600Ah

113. 12V 5650Ah

114. 12V 5700Ah

115. 12V 5750Ah

116. 12V 5800Ah

117. 12V 5850Ah

118. 12V 5900Ah

119. 12V 5950Ah

120. 12V 6000Ah

121. 12V 6050Ah

122. 12V 6100Ah

123. 12V 6150Ah

124. 12V 6200Ah

125. 12V 6250Ah

126. 12V 6300Ah

127. 12V 6350Ah

128. 12V 6400Ah

129. 12V 6450Ah

130. 12V 6500Ah

131. 12V 6550Ah

132. 12V 6600Ah

133. 12V 6650Ah

134. 12V 6700Ah

135. 12V 6750Ah

136. 12V 6800Ah

137. 12V 6850Ah

138. 12V 6900Ah

139. 12V 6950Ah

140. 12V 7000Ah

141. 12V 7050Ah

142. 12V 7100Ah

143. 12V 7150Ah

144. 12V 7200Ah

145. 12V 7250Ah

146. 12V 7300Ah

147. 12V 7350Ah

148. 12V 7400Ah

149. 12V 7450Ah

150. 12V 7500Ah

151. 12V 7550Ah

152. 12V 7600Ah

153. 12V 7650Ah

154. 12V 7700Ah

155. 12V 7750Ah

156. 12V 7800Ah

157. 12V 7850Ah

158. 12V 7900Ah

159. 12V 7950Ah

160. 12V 8000Ah

161. 12V 8050Ah

162. 12V 8100Ah

163. 12V 8150Ah

164. 12V 8200Ah

165. 12V 8250Ah

166. 12V 8300Ah

167. 12V 8350Ah

168. 12V 8400Ah

169. 12V 8450Ah

170. 12V 8500Ah

171. 12V 8550Ah

172. 12V 8600Ah

173. 12V 8650Ah

174. 12V 8700Ah

175. 12V 8750Ah

176. 12V 8800Ah

177. 12V 8850Ah

178. 12V 8900Ah

179. 12V 8950Ah

180. 12V 9000Ah

181. 12V 9050Ah

182. 12V 9100Ah

183. 12V 9150Ah

184. 12V 9200Ah

185. 12V 9250Ah

186. 12V 9300Ah

187. 12V 9350Ah

188. 12V 9400Ah

189. 12V 9450Ah

190. 12V 9500Ah

191. 12V 9550Ah

192. 12V 9600Ah

193. 12V 9650Ah

194. 12V 9700Ah

195. 12V 9750Ah

196. 12V 9800Ah

197. 12V 9850Ah

198. 12V 9900Ah

199. 12V 9950Ah

200. 12V 10000Ah

201. 12V 10050Ah

202. 12V 10100Ah

203. 12V 10150Ah

204. 12V 10200Ah

205. 12V 10250Ah

206. 12V 10300Ah

207. 12V 10350Ah

208. 12V 10400Ah

209. 12V 10450Ah

210. 12V 10500Ah

211. 12V 10550Ah

212. 12V 10600Ah

213. 12V 10650Ah

214. 12V 10700Ah

215. 12V 10750Ah

216. 12V 10800Ah

217. 12V 10850Ah

218. 12V 10900Ah

219. 12V 10950Ah

220. 12V 11000Ah

221. 12V 11050Ah

222. 12V 11100Ah

223. 12V 11150Ah

224. 12V 11200Ah

225. 12V 11250Ah

226. 12V 11300Ah

227. 12V 11350Ah

228. 12V 11400Ah

229. 12V 11450Ah

230. 12V 11500Ah

231. 12V 11550Ah

232. 12V 11600Ah

233. 12V 11650Ah

234. 12V 11700Ah

235. 12V 11750Ah

236. 12V 11800Ah

237. 12V 11850Ah

238. 12V 11900Ah

239. 12V 11950Ah

240. 12V 12000Ah

241. 12V 12050Ah

242. 12V 12100Ah

243. 12V 12150Ah

244. 12V 12200Ah

245. 12V 12250Ah

246. 12V 12300Ah

247. 12V 12350Ah

248. 12V 12400Ah

249. 12V 12450Ah

250. 12V 12500Ah

251. 12V 12550Ah

252. 12V 12600Ah

253. 12V 12650Ah

254. 12V 12700Ah

255. 12V 12750Ah

256. 12V 12800Ah

257. 12V 12850Ah

258. 12V 12900Ah

259. 12V 12950Ah

260. 12V 13000Ah

261. 12V 13050Ah

262. 12V 13100Ah

263. 12V 13150Ah

264. 12V 13200Ah

265. 12V 13250Ah

266. 12V 13300Ah

267. 12V 13350Ah

268. 12V 13400Ah

269. 12V 13450Ah

270. 12V 13500Ah

271. 12V 13550Ah

272. 12V 13600Ah

273. 12V 13650Ah

274. 12V 13700Ah

275. 12V 13750Ah

276. 12V 13800Ah

277. 12V 13850Ah

278. 12V 13900Ah

279. 12V 13950Ah

280. 12V 14000Ah

281. 12V 14050Ah

282. 12V 14100Ah

283. 12V 14150Ah

284. 12V 14200Ah

285. 12V 14250Ah

286. 12V 14300Ah

287. 12V 14350Ah

288. 12V 14400Ah

289. 12V 14450Ah

290. 12V 14500Ah

291. 12V 14550Ah

292. 12V 14600Ah

293. 12V 14650Ah

294. 12V 14700Ah

295. 12V 14750Ah

296. 12V 14800Ah

297. 12V 14850Ah

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634. 12V 3





A close-up photograph of the rear of a dark-colored Jeep 4x4 vehicle. On the left, a circular taillight is illuminated with a red glow. In the center, the words "Jeep" and "4x4" are embossed in silver on the rear panel. To the right, a silver five-spoke alloy wheel is visible. Below the "Jeep 4x4" text, there is a small, illegible silver badge. The license plate area is obscured by a black rectangular box.

Jeep
4x4

12345 6789-101112 13141516





CHRYSLER SN TR7MCJ32E11A8
RECYCLED MATERIALS

WARNING: KEYS TO LOCKS MUST BE KEPT SEPARATE FROM THIS UNIT AND KEYS MUST BE KEPT IN THE LOCK

CHRYSLER PUN P5001001A

TYLER PN: P56010501A1



AND REFER TO SERVICE MANUAL BEFORE SERVICING.
IMPROPER SERVICING CAN RESULT IN AIR BAG SYSTEM
FAILURE AND POSSIBLE DRIVER AND/OR PASSENGER INJURY.

TYLER SN: TRFME346261145



TYLER 10/04



1510 235-NINO RICHMOND





07726

7279002
MOTOR OIL
MOTOR OIL
MOTOR OIL

7279002

















15291318

VIP Summary Report

Dealer: 68707 - MICHAEL STEAD'S HILLTOP CHRYSLER JEEP DODGE
VIN: 1J4GL48K23V

Date: August 18, 2006 Time: 13:32:19

RECEIVED USD

AUG 21 REC'D

Vehicle Information				SPECIAL INVESTIGATIONS	
Year/Model:	2003 JEEP LIBERTY SPORT 4X4 SPORT UTILITY				
In Service Date:	December 29, 2002	Warranty Coverage Code:	770		
Body Style:	KJH74	Build Date:	December 19, 2002	Hour:	01
Book:	R	Carline:	K		
Color 1:	PXB - Black Clear Coat	Color 2:	QXB - Black Clear Coat		
Engine:	EKG - 3.7L V8 Engine	Transmission:	DGB - 4-Spd, Automatic 42RLE Transmission		
Sale Type:	5 - LEASE-INDEPENDENT COMPANY		Last Odometer:	41,044 Miles on February 19, 2004	

Warning Message

- OWNERS LAST NAME DOES NOT MATCH WHAT YOU ENTERED WADE.
- VEHICLES PLACED IN POLICE, TAXI, LIMOUSINE, POSTAL OR AMBULANCE SERVICE ARE EXCLUDED FROM THE 7 YEAR/70,000 MILE POWERTRAIN LIMITED WARRANTY

Vehicle Restriction - No Vehicle Restriction

Owner Information

Name:	BUSINESS 01519-LEASE PLAN USA		Preferred Name:		
Address:	1165 SANCTUARY PARKWAY				
City:	ALPHARETTA	State/Province:	GA	Postal Code:	30004
Country:	USA	Language Preference:	English		
Telephone-Home:	(770)833-6090	Fax:			
Business:					
Original Owner:	01519-LEASE PLAN USA				

Warranty Coverage Summary

Type of Warranty	Original	Deductible	Expiration	Remaining
BASIC:	36 Month or 36,000 Miles	0	December 29, 2005	Expired (Time)
POWERTRAIN:	84 Month or 70,000 Miles	100	December 29, 2009	Expired (Odometer)
PERFORATION:	60 Month or 100,000 Miles	0	December 29, 2007	17 Month or 19,004 Miles
EMISSIONS:	36 Month or 50,000 Miles	0	December 29, 2005	Expired (Time)
ADJUSTMENT:	36 Month or 36,000 Miles	0	December 29, 2005	Expired (Time)
AIR CONDITIONING:	36 Month or 36,000 Miles	0	December 29, 2005	Expired (Time)
EXTENDED FEDERAL EMISSIONS:	66 Month or 60,000 Miles	0	December 29, 2010	Expired (Odometer)
CALIFORNIA LONG TERM EMISSIONS:	64 Month or 70,000 Miles	0	December 29, 2009	Expired (Odometer)

In Service Odometer:	0 Miles	Roadside Assistance:	No	Towing Assistance:	Yes
Master Shield:	N/A	Transferable-Service Contract:	No	Transferable-Powertrain Warranty:	No

Recall Information

Incomplete Recall - No Incomplete Recall Information Available

VIP Summary Report

Cluster: 88707 - MICHAEL STEAD'S HILLTOP CHRYSLER JEEP DODGE

Date: August 18, 2006 Time: 13:32:19

VIN: 1J4GL48K23V

Odometer: 80,996 Miles

Currency: USD

Complete Recall					
Recall Number	Description	Launch Date	Repair Date		
C28	LOWER BALL JOINTS	December 12, 2003	February 19, 2004		
- No Service History Available					
Service Contract(s) - No Service Contracts Available					
Current Vehicle Transfer Information					
Warranty Coverage Code	Model Year	Basic Coverage	Powertrain	Deductible	Rust Protection
770	2003/04**	3/38	7/70	1003*	5/100
* \$100 DEDUCTIBLE BEYOND 3/38 BASIC TRANSFERS: ALL OWNERS NO CHARGE **2004 MY VEHICLES BUILT PRIOR TO 10/1/03(EXCLUDES DURANGO)					
Selling Dealer Information					
Name:	28921 - CUYER CP/LEASE PLAN			Telephone:	(313)434-2424
City:	ALPHARETTA			State/Province:	GA
Open CAIR Summary - No Open CAIR Information Available					

Michael Stead's

CHCS95273

CHCS95273



3291 Auto Plaza Dr.
RICHMOND, CA 94806
(510) 243-6100

EPA # CAL 000179516

BAR # AG19 101

Form with fields: CUSTOMER NO., ADVISOR (DUSTIN ROBERTS), TAG NO. (588 6799), INVOICE DATE (08/09/06), INVOICE NO. (CHCS95273), LICENSE NO., MILEAGE (80,996), COLOR (BLACK/), STOCK NO., YEAR / MAKE / MODEL (03/JEEP/LIBERTY/4 DOOR UTILITY), DELIVERY DATE, DELIVERY MILES, VEHICLE I.D. NO. (1 J 4 G L 4 8 K 2 3 W), SELLING DEALER NO., PRODUCTION DATE, F.T.E. NO., P.O. NO., R.O. DATE (08/04/06), REPRINT# (1), RESIDENCE PHONE (510-234-2265), BUSINESS PHONE, COMMENTS, MO: 809 7

LABOR & PARTS... CUSTOMER STATES THAT THEY WER ON FREEWAY... CHECK ENGINE... AIR BAG LIGHT CAME ON THEN BOTH BAGS DEPLOYED... MORE TIME TO DIAG AIR BAG MODULE... NOTICED PAN SHROOD BROKEN... CHECK CODES IN SYSTEM HAVE P0163 271 02 SENSOR SLOW RESPONSE... TO GET CODES IN AIR BAG SYSTEM WILL NOT RESHONED... CHECK FOR DAMAGE TO SET AIR BAGS OFF NONE NOTED... REMOVE CENTER CONSOLE TO ACCSES AIR BAG CONTROL MODULE AND... CHECK POWER FROM CRASH SENSORS HAVE 12.8 VOLTS SHOWS SHORT... CHECK WIRES ALL OK WHEN MODULE DISCONNECTED HAVE 12V VOLTAGE... RECOMMEND REPLACE AIR BAG CONTROL MODULE BOTH CRASH SENSORS... AIR BAG LOCK SPRING AND BOTH DEPLOYED AIR BAGS AND RECHECK... SYSTEM OPERATION... CUSTOMER DECLINED REPAIR AT THIS TIME... \$70.00 PLUS TAX FOR REPAIR

JOB # 1 TOTAL LABOR & PARTS 124.95

JOB # 2 TOTAL LABOR & PARTS 0.00

CUSTOMER HAS RECEIVED ORIGINAL ESTIMATE OF \$165.00 (+TAX)...

TOTAL LABOR 124.95
TOTAL PARTS 0.00
TOTAL SUBLET 0.00
TOTAL G.O.G 0.00
TOTAL MISC. CHG. 0.00
TOTAL MISC. DISC 0.00
TOTAL TAX 0.00
TOTAL INVOICE \$ 124.95

WARNING: THIS VEHICLE'S LEASERSHIP CONTAINS CHEMICALS KNOWN TO BE HARMFUL TO CALIFORNIA TO CAUSE CANCER AND BIRTH DEFECTS OR OTHER REPRODUCTIVE HARM. THESE CHEMICALS ARE CONTAINED IN THE VEHICLES AND PARTS AND ACCESSORIES ORDERED FOR SALE AND IN SOME OF THE PRODUCTS AND MATERIALS USED TO MAINTAIN THE PROPERTY AND IN THE EMISSIONS, FUELS, AND SMOKE FROM BUSINESS OPERATIONS EMPLOYED IN THESE ACTIVITIES, INCLUDING, BUT NOT LIMITED TO, THE OPERATION AND SERVICING OF MOTOR VEHICLES, AND THE USE OF TOBACCO PRODUCTS.

WARNING: THIS VEHICLE'S LEASERSHIP CONTAINS CHEMICALS KNOWN TO BE HARMFUL TO CALIFORNIA TO CAUSE CANCER AND BIRTH DEFECTS OR OTHER REPRODUCTIVE HARM. THESE CHEMICALS ARE CONTAINED IN THE VEHICLES AND PARTS AND ACCESSORIES ORDERED FOR SALE AND IN SOME OF THE PRODUCTS AND MATERIALS USED TO MAINTAIN THE PROPERTY AND IN THE EMISSIONS, FUELS, AND SMOKE FROM BUSINESS OPERATIONS EMPLOYED IN THESE ACTIVITIES, INCLUDING, BUT NOT LIMITED TO, THE OPERATION AND SERVICING OF MOTOR VEHICLES, AND THE USE OF TOBACCO PRODUCTS.

SIGNATURE... SERVICE FILE COPY... FIVE STAR... INVOICE

Michael Stead's



#



3291 Auto Plaza Dr.
RICHMOND, CA 94806
(510) 243-6100

EPA # CAL000179516

BAR # AG11 401

CUSTOMER NO 39816	ADVISOR GAVIN	TAG NO. 03	INVOICE DATE 08/18/06	INVOICE NO. CHCS958 3
RICHMOND, CA	LICENSE NO.	MILEAGE 81,246	COLOR BLACK/	STOCK NO.
	YEAR / MAKE / MODEL 03/JEEP/LIBERTY/4 DOOR UTILITY		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 J 4 G L 4 8 K 2 3 W		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 08/18/06	
BUSINESS PHONE	COMMENTS			

MO: 81 18

LABOR & PARTS

ACK: CAR SO THAT CHRYSLER CAN INSPECT UNDERCARRIAGE. ALSO POI
THE AIR BAG MODULE SO HE CAN INSPECT
REMOVE AIR BAG MODULE FOR CHRYSLER REP TO INSPECT AND
INSTALL MODULE AND PUT ON LIFT FOR INSPECTION

JOB # 1 TOTAL LABOR & PARTS 107.47

ESTIMATE CUSTOMER TOTAL

ACKNOWLEDGES RECEIVING
TOTAL ESTIMATE OF \$107.47 (TAX)

WARNING: WARNING: WARNING

ALL DEALERSHIP CONTAIN CHEMICALS KNOWN
IN CALIFORNIA TO CAUSE CANCER AND BIRTH
DEFECTS OR REPRODUCTIVE HARM. THESE CHEMICALS
ARE CONTAINED IN VEHICLES AND PARTS AND ACCESSORIES
OFFERED FOR SALE AND IN SOME OF THE PRODUCTS AND
MATERIALS SUPPLIED TO MAINTAIN THE PROPERTY AND IN
OPERATIONS BUT NOT
IF MOTOR

TOTAL LABOR 107.47
TOTAL PARTS 0.00
TOTAL SUBLET 0.00
TOTAL G.O.G. 0.00
TOTAL MISC. CHG. 0.00
TOTAL MISC. DTSC 0.00
TOTAL TAX 0.00

TOTAL INVOICE \$ 107.47

LABOR at warranty
rate 90
Retail 122.50

AUG 18 2006

ACKNOWLEDGES RECEIPT OF GOODS
AND OF INVOICES IN THE AMOUNT OF THE
HEREON AND AGREES TO PERFORM
THE OBLIGATIONS SET FORTH BY THE
ISSUER'S AGREEMENT WITH THE ISSUER

THANKS FOR USING VISA

CUSTOMER COPY

FIVE STAR

COPIES

From: customerassist@daimlerchrysler.com
To: [REDACTED]
Date: Tue Oct 05 13:50:48 EDT 2004
Subject: Re: DaimlerChrysler Customer Assistance
Dear Rochelle,

Thank you for your recent email to DaimlerChrysler Motors regarding your 2002 Jeep Liberty.

Our records show that you have contacted us by telephone and we have addressed your concern. We have updated your file to reflect the latest information you provided in the email message.

If your concerns have not been addressed, or you have other concerns, please email or contact the DaimlerChrysler Customer Assistance Center by telephone at 1-800-992-1997, 8:00 a.m. to 5:00 p.m., Monday through Friday.

Thank you again for your email.

NOTE: Please do not use the 'Reply' function of your email system. If you have a need to respond to this message, please visit us at our reply form (link provided below). Our system is NOT able to accept any emails at this address.

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: 12687901

REPLY LINK:

http://www.chrysler.com/wccsapp/wccs/brand_forms/us/reply.jsp?trk_ID=KMM19500 [REDACTED]

Sincerely,

Cody Tucker
Senior Staff Representative
DaimlerChrysler Customer Assistance Center

Original Message Follows:

Form Selected:

Category: US Customer Service

Brief Description:

Airbags deployed because of malfunction in the computer.

Comments:

Sender Information:

Title: [REDACTED]
First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]

From: [REDACTED]
To: customerassist@daimlerchrysler.com
Date: Fri Oct 01 00:38:57 EDT 2004
Subject: DaimlerChrysler Customer Assistance
Form Selected:

Category: US Customer Service
Brief Description:

Airbags deployed because of malfunction in the computer.

Comments:

Sender Information:

Title:
First Name:
Middle Initial:
Last Name:

