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Warranty Vehicle Inquiry

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Thu Oct 13 11:29:17 EDT 2011 *D[redacted]* *CONFIDENTIAL*

Vehicle Data

VIN: WBAGL63412D[redacted]	**Davis #:** N/A
Chassis Number: D[redacted]	**TCU MIN:**
Line Make: 01 - BMW	**Vehicle Production Date:** 2001/12
Model Year: 2002	**Motor Type:** N62
AG Model Code/Desc: GL63 - 745I US	**Platform/Engineering Series:** E65
NA Model Code/Desc: 0274 - 745i	**Wholesale Center ID/Loc:** 96603-01
Exterior Trim Code: 472 - Sterling Gray Metallic	**Wholesale Date:** 01/25/2002
Interior Color Code: U6FA - Flannel Gray Nasca Leather	**Retail Center ID/Loc:** 96603-01
MSRP: $76,545.00	**Retail Date:** 01/28/2002
	In-Service Date: 01/28/2002

New Vehicle Warranty Info

No Coverage As Of: 01/28/2008

Expiration Mileage: 100,000

NO OPEN CAMPAIGNS

Option Information

Code	Description	Code	Description
0ZCV	Convenience Package	0ZLS	Luxury Seating Package
0ZPS	Premium Sound Package	0205	STEPTRONIC automatic trans.
0268	19" wheels w/performance tires	0415	Power rear sunshade
0416	Rear sunshades	0438	Dark Poplar Wood trim
0508	Park Distance Control	0AAI	100% OPTIONS

Customer Information

Name (First/Last):

Adderss:

Contract/Service Program Information

Type	Program Code/Desc	Contract Number/Status	Eff Date	Enrollment Date	No Coverage As Of	Exp Age (Mth)	Exp Odometer (Miles)	Retail Center	Center Name	Vendor Code Used	Contract Holder (First/Last)
MP	0000000119 - MP 36 MO/036K MLS	0000000 EXPIRED	01/28/2002	01/28/2002	01/28/2005	36	36,000	96603	South Motors BMW	MP	

Repair History (Claims)

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 02/22/2011

Repair Entry Date: 02/26/2011

Mileage: 100,718

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86449

Defect Code: 0034910100

Defect Description: Ck Brake Booster line N62, B34 04 10

Complaint: RECALL; BRAKE BOOSTER LINE -SOP IN STOCK-

Cause: F

Correction:

Technician Notes: 100718 sib 34 04 10, brake booster line inepction defect code 00 34 91 01 00, labor op 00 59 056 as per sib 34 04 10, i removed the brake booster line and inspected. found evidence of oil present in line. i then replaced the brake booster, line, master cy

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Chassis Number : D[redacted]

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0059056	Unterdruckleitung pr}fen/ersetzen und Bremskraftverst{rker u	32	32	$305.60	$0.00
Sublet	4	OIL,LUBRICANTS ETC			$7.80	$0.00
Part	34336797657	Brake servo unit	1	1	$88.01	$35.20
Part	11667611337	VACUUM PIPE	1	1	$16.70	$6.68
Part	34336797650	BRAKE MASTER CYLINDER	1	1	$69.56	$27.82
Part	34336753979	Seal, brake booster	1	1	$2.13	$0.85

Totals: Total Value Paid: 489.80 Total Handling Value Paid: 70.55

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 560.35

Paid To Dealer for Claim: 560.35

Claim Header:

Claim Number/Status: [redacted] Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 06/22/2007

Repair Entry Date: 06/30/2007

Mileage: 51,240

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 25786

Defect Code: 99999977CS

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - SENATOBIA PDC

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

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Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 51,240
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 06/22/2007	**AG Dealer Code:** 25786
Repair Entry Date: 06/30/2007	

Defect Code: 1128083900

Defect Description: Tension pulley for ribbed V-belt unpleasant noises

Defect Dealer Comments: CUST. STATES THERE IS A NOISE COMMING FROM UNDER THE HOOD WHEN THE AC IS ON, ADVISE \ A/C BELT TENSIONER PULLY BEARING ROUGH RUNNING. A/C BELT PULLY IS CAUSING UNPLEASNT NOISE UNDER THE HOOD. WARRANTY CHECKED FOR ABNORMAL NOISES IN THE ENGINE AREA. FOUND A/C BELT PULLEY CAUSING UNPLEASNT NOISE. REPLACED A/C BELT TENSIONER,VERIFIED FIX AFTER REPAIRS.NO OTHER ABNORMAL NOISE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1128560	R+R A/C BELT TENSIONER	8	8	$85.04	$0.00
Part	11287549589	Belt tensioner	1	1	$53.30	$21.32

Totals: Total Value Paid: 138.34 Total Handling Value Paid: 21.32

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 159.66

Defect Code: 1178031500

Defect Description: Oxygen monitor sensor permanent malfunction

Defect Dealer Comments: LINE ADDED FOR FAULT CODE OF AGING O2 SENSOR FOUND BY TECH DURING STANDARD SCOPE \ FC 2721, O2 MONITOR, BANK 1 ,POST CAT AGING, 1 FAULT NOT PRESENT OCCURED 4 TIMES. CHECKED CONNECTION AT OXYGEN SENSOR AFTER CAT.REPLACED OXYGEN SENSOR AFTER CAT BANK 1 CLEARED FAULT MEMORY AND TEST DROVE VEHICLE AFTER REPAIRS. NO OTHER FAULT CODES REENTERED.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Labor	1178543	Replacing right-hand oxygen monitor sensor	3	3	$31.89	$0.00
Part	11787512973	Lambda probe, grey	1	1	$107.10	$42.84

Totals: Total Value Paid: 138.99 Total Handling Value Paid: 42.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 181.83

Defect Code: 2400396100

Defect Description: Shift quality, rolling stop gearshifts, automatic transmission too rough

Defect Dealer Comments: CUST STATES WHEN COMING TO STOP, CAR WILL LUNGE FORWARD. INTERNAL FAULT OF TRANS. PUMA #10673809 ADVISED REPLACEMENT. NO FC'S STORED RELATED TO FAULT. WT TO VERIFY CONCERN. LET TRANSMISSION COOL DOWN & CHECK FLUID LEVEL/CONDITION, CONDITION/LEVEL=OK. WT TO SUBMIT PUMA WITH INFORMATION GATHERED. RECOMMENDED REPLACEMENT. REPLACE TRANS & PROGRAM W/CIP 25.02.00.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$74.41	$0.00
Labor	2400010	Checking function of automatic transmission	3	3	$31.89	$0.00
Labor	6131996	Performing steering angle sensor adjustment	1	1	$10.63	$0.00
Labor	2400543	Installing exchange transmission	74	74	$786.62	$0.00
Part	24007521144	Rmfd automatic transmission EH	1	1	$3,427.00	$1,370.80
Part	24101423982	Set, blind plugs	1	1	$4.00	$1.60
Part	18107523805	Collar nut	4	4	$3.24	$1.30
Part	17211742636	O-ring	2	2	$0.64	$0.26

Totals: Total Value Paid: 4,338.43 Total Handling Value Paid: 1,373.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 5,712.39

Defect Code: 6326051200

Defect Description: Licence plate light, bulb permanent failure

Defect Dealer Comments: LINE ADDED FOR TAG LIGHT OUT, FOUND BY TECH DURING REPAIR \ LICENSE PLATE BULB BURNT OUT. REPLACED RIGHT ISDE TAG LIGHT BULB

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6399901	R+R L/R LICENSE PLATE BULB	1	1	$10.63	$0.00
Part	63217160797	Longlife bulb	1	1	$0.65	$0.26

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Totals: Total Value Paid: 11.28 Total Handling Value Paid: 0.26

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 11.54

Defect Code: 6510233900

Defect Description: Analogue FM (VHF) radio reception, aerial tuner / radio / MASK / CCC unpleasant noises

Defect Dealer Comments: SOP PARTS ARE IN, ORDERED ON PREVIOUS RO, RADIO RECEPTION IS POOR. INTERNAL FAULT OF ANTENNA TUNER. ANTENNA TUNER NOT RECOGNIZED IN BRIEF TEST, WT TO CHECK VOLTAGE ANTENNA TUNER=13.2V. SWAPPED IN KNOWN GOOD UNIT, WORKS FINE, 6510009-5FR. DIAGNOSIS PERFORMED ON RO 92646 OF 7-27-06. REPLACED ANTENNA MODULE ORDERED BY TECH 462 ON LAST VISIT.ENCODED ANTENNA. RETEST, OK.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65209123610	Antenna tuner	1	1	$291.90	$116.76
Labor	6510009	TROUBLESHOOTING RADIO	5	5	$53.15	$0.00
Labor	6520701	Replacing aerial tuner	6	6	$63.78	$0.00

Totals: Total Value Paid: 408.83 Total Handling Value Paid: 116.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 525.59

Paid To Dealer for Claim: 6,591.01

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 45,064
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/27/2006	**AG Dealer Code:** 25786
Repair Entry Date: 07/29/2006	

Defect Code: 0011270200

Defect Description: SIB #11-03-06 RECALL 06E-A02 CRANK VENT VALVE ON E53/60/63/64/65/66 WITH N62 PROD START TO 6/30/04

Defect Dealer Comments: SIB #11-03-06 RECALL 06E-A02 CRANK VENT \ RECALL TO REPLACE CRANKCASE VENT VALVES. REPLACE CRANKCASE BREATHER DIAPHRAMS REPLACE PER SIB

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0056138	Replacement of crankcase ventilation vales	5	5	$47.50	$0.00
Part	11127547058	Repair kit, pressure regulating valve	2	2	$20.20	$8.08

Totals: Total Value Paid: 67.70 Total Handling Value Paid: 8.08

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 75.78

Paid To Dealer for Claim: 75.78

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 07/27/2006

Repair Entry Date: 07/29/2006

Mileage: 45,064

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 25786

Defect Code: 6610051500

Defect Description: Transmitter function, remote operation / radio remote control permanent malfunction

Defect Dealer Comments: CUST STATES REMOTES ARE INOP. UNLOCK BUTTON OF HAND REMOTE TRANSMITTOR INOP. WT TO DIAGNOSE AND AND REPLACE REMOTE KEY, 6610000-3FR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	66120396044	Radio remote control (code)	1	1	$65.25	$26.10
Labor	6610000	CHK FUNCTION OF REMOTE LOCKING SYSTEM (W/DIS)	3	3	$28.50	$0.00

Totals: Total Value Paid: 93.75 Total Handling Value Paid: 26.10

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 119.85

Paid To Dealer for Claim: 119.85

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 44,096
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 06/01/2006	**AG Dealer Code:** 96490
Repair Entry Date: 06/07/2006	

Defect Code: 0061410200

Defect Description: SIB #65-33-05 LBL 460 PGM CNTL UNITS FOR AIRBAG WARNING LAMP

Defect Dealer Comments: BMW REQUESTS: PERFORM S/I 72 11 05 FOR AWL LIGHT.PERFORM PROGRAMMING UPDATE...DCS REQUIRED..LABEL 460..CAMPAIGN ENTRY \ DEFECT 0061410200...PK1-FR1, PK2-FR11, PK3-FR12, PK4-FR13 PK5-FR15, ALL ASSC CODES \ PERFORM WORK PACKAGE 2. PROGRAM CONTROL MODULES. PER BMW'S INSTRUCTIONS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0056720	Program control units	11	11	$146.19	$0.00

Totals: Total Value Paid: 146.19 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 146.19

Paid To Dealer for Claim: 146.19

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 41,646
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/22/2005	**AG Dealer Code:** 26731
Repair Entry Date: 12/23/2005	

Defect Code: 0012100200

Defect Description: SIB #12-13-05 RECALL 05E-A01 BREMI IGN COILS REPLACEMENT

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Defect Dealer Comments: SIB 12-13-05 RECALL 05E-A01 BREMI IGN COIL \ REPLACED COILS \ \ 41646 DEFECT CODE 00 12 10 02 00 LABOR OPERATION 00 56 689 LABOR ALLOWANCE 5 FRU E65, W N62 CHECK ALL IGNITION COILS AND REPLACE WITH BOSCH IGNITION COILS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12131712219	Ignition coil	8	8	$132.40	$52.96
Labor	0056689	Checking all ignition coils and.....replacing if necessa	5	5	$61.25	$0.00

Totals: Total Value Paid: 193.65 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 246.61

Defect Code: 6610051500

Defect Description: Transmitter function, remote operation / radio remote control permanent malfunction

Defect Dealer Comments: CLIENT STATES ONE REMOTE WIL NOT LOCK OR UNLOCK(SOP)CUSTOMER STILL HAS WORKING KEY AT HOME\INTERNAL TRANSMITTER FAULT \REMOVE CONTROL KEY HAS INTERNAL DEFECT WILL NOT UNLOCK/LOCK DOOR AT TIMES. REMOVE AND REPLACE WITH NEW REMOTE KEY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	66120396044	Radio remote control (code)	1	1	$65.25	$26.10
Labor	6699000	WT.66 SECTION	2	2	$24.50	$0.00

Totals: Total Value Paid: 89.75 Total Handling Value Paid: 26.10

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 115.85

Paid To Dealer for Claim: 362.46

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 41,130
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number [redacted]	**Authorization Number:** 0
Repair Order Date: 10/14/2005	**AG Dealer Code:** 26731
Repair Entry Date: 10/15/2005	

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Defect Code: 5143047800

Defect Description: A-pillar trim panel (inner) poor surface finish

Defect Dealer Comments: CLIENT STATES A-PILLAR LEFT SIDE DEFECTIVE (SOP)\LEFT FRONT A PILLAR COVER FABRIC WRINKLE AND PULL BACK, MANUFACTURER DEFECT\REMOVE AND REPLACE LEFT FRONT A PILLAR COVER.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51437018075	COVERING APRON LEFT	1	1	$32.95	$13.18
Labor	5143201	R&IORR LEFT OR RIGHT FRONT ROOF PILLAR TRIM	3	3	$36.75	$0.00

Totals: Total Value Paid: 69.70 Total Handling Value Paid: 13.18

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 82.88

Paid To Dealer for Claim: 82.88

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 40,260
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/18/2005	**AG Dealer Code:** 26731
Repair Entry Date: 08/20/2005	

Defect Code: 3135013900

Defect Description: Stabilizer link on stabilizer bar (front axle) unpleasant noises

Defect Dealer Comments: CLIENT STATES FRONT END NOISE\LEFT FRONT SWAY BAR LINK UPPER BALL JOINT IS DEFECTIVE FLUID LEAKING OUT OF BOOTS\REMOVE AND REPLACE LEFT FRONT SWAY BAR LINK AND CHECK FOR NOISE AFTER REPAIR OK. NO MORE NOISE IN FRONT END WHEN TURNING OR ON UNEVEN ROAD.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3135501	Removing and installing or replacing left or right thrust	3	3	$36.75	$0.00
Part	31356753767	Swing support, front, left	1	1	$14.00	$5.60

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Totals: Total Value Paid: 50.75 Total Handling Value Paid: 5.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 56.35

Defect Code: 3241011500

Defect Description: Vane/tandem pump/electric pump permanent malfunction

Defect Dealer Comments: TECH STATES ARS LIGHT CAME ON WHILE DRIVING\FLT 5DDB & 5D5C STORED IN ARS CONTROL MODULE,PRESSURE BUILD UP FRONT AXLE AND PRESSURE SENSOR REAR AXLE FAULTY P/S PUMP\TECH PERF DIAG VIA SMB 370105.R&R P/S PUMP FILL & BLEED P/S/ARS SYS PERF ARS SYS START UP REINITIALIZE FT & REAR PRESSURE SENSOR TEST DROVE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	32416760070	Power steering pump	1	1	$474.70	$189.88
Part	32411093597	Gasket ring	2	2	$0.38	$0.15
Part	32411093596	Gasket ring	2	2	$0.20	$0.08
Labor	3241501	REPL.POWER STEERING PUMP	16	16	$196.00	$0.00
Labor	3241509	Checking function of power steering pump	9	9	$110.25	$0.00
Part	82111468041	PRNTOSIN CHF 11S	1	1	$12.60	$5.04

Totals: Total Value Paid: 794.13 Total Handling Value Paid: 195.15

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 989.28

Defect Code: 5133123900

Defect Description: Power window, front unpleasant noises

Defect Dealer Comments: CLIENT STATES PASSENGER FRONT WINDOW MAKES A CRACKLING NOISE WHEN IN USE \RIGHT FRONT WINDOW REGULATOR CABLE ARE BINDING MANUFACTURE DEFECT,CAUSE BINDING AND CRACKLING NOISE WHEN OPERATES\REMOVE AND REPLACE RIGHT FRONT WINDOW REGULATOR, THEN TESTED OPERATION AND CHECK FOR NOISE. OK.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51337138862	ELECTR.WINDOW LIFTER FRONT RIGHT	1	1	$121.30	$48.52
Labor	5133503	Replacing electrical window regulator in left or right fro	17	17	$208.25	$0.00

Totals: Total Value Paid: 329.55 Total Handling Value Paid: 48.52

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 378.07

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Paid To Dealer for Claim: 1,423.70

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 29,375
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/03/2005	**AG Dealer Code:** 96603
Repair Entry Date: 01/12/2005	

Defect Code: 0061060200

Defect Description: SIB #61-03-04 LBL CODE 420 PGM CONTROL UNITS ON E65/E66 FROM START OF PRODUCTION TO 01/20/2004

Defect Dealer Comments: PERFORM CAMP SIB61 03 04 \ RG \ 29375 WRR PROGRAM VEHICLE PER SI BULL WITH CIP 13.3

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0055515	PROGRAM CONTROL UNITS W/CAS+NAV	15	15	$176.25	$0.00

Totals: Total Value Paid: 176.25 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 176.25

Paid To Dealer for Claim: 176.25

Claim Header:

Claim Number/Status: [redacted] Rejected)	**Mileage:** 29,375
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Claim Reject Reason:** CLAIM / CLAIM LINE REJECTED
Repair Order Date: 01/03/2005	**Authorization Number:** 0
Repair Entry Date: 01/12/2005	**AG Dealer Code:** 96603

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Defect Code: 9999999999

Defect Description: REFUSED CLAIM DUMMY DEFECT CODE USAGE

Paid To Dealer for Claim: 0.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 29,375
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/03/2005	**AG Dealer Code:** 96603
Repair Entry Date: 01/12/2005	

Defect Code: 1214151100

Defect Description: Component, DME control unit occasional failure

Defect Dealer Comments: VEH WONT START NOW \ RG \ 29375 DME LOST RESET FROM BATTERY WEAK RECHARGR BATTERY OVERNIGHT AFTER PROGRAMING VEHICLE ENGINE WONT START CHECK FUEL PRESSURE NO PRESSURE, CRANK NO START ADD FUEL. PERF DME/ CAS NO GO SEND PUMA CASE #4626966 PERF BATTERY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1331529	CHECKING DELIVERY PRESSURE OF FUEL PUMP	2	2	$23.50	$0.00
Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	3	3	$35.25	$0.00

Totals: Total Value Paid: 58.75 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 58.75

Defect Code: 1722124800

Defect Description: Oil cooler lines/hoses for transmission fluid on radiator side leaking

Defect Dealer Comments: CUST STATES WHEN PUTTING VEH IN DRIVE VEH JUMPS \ RG \ 29375 TRANS COOLER LINER LEAKING WRR FIRST VERIFY COMPLAINT SHIFTING HARSH AT TIME CHECK FOUND LEAKING TRANS OIL FROM OIL COOLER LINE ,REPLACE O RINGS AND REFILL TRANS.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1799000	WT.17 SECTION	8	8	$94.00	$0.00
Part	17211742636	O-ring	2	2	$0.60	$0.24
Sublet	4	OIL,LUBRICANTS ETC			$14.70	$0.00

Totals: Total Value Paid: 109.30 Total Handling Value Paid: 0.24

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 109.54

Defect Code: 5116312900

Defect Description: Hinged tray, front center armrest sticking/jammed

Defect Dealer Comments: CUST STATES TRAY DOORS HARD TO CLOSE \ CG \ 29375 WRR R/I UPPER TRAY DOOR IN CENTER CONSOLE AND LUBRI TE TRACKS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5199000	WT.51 SECTION	1	1	$11.75	$0.00

Totals: Total Value Paid: 11.75 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 11.75

Defect Code: 5147000100

Defect Description: Scuff panel (inner carpet edge protector) cracked / broken / torn off

Defect Dealer Comments: CUST STATES ENTRY PANELS PEELING \ CG \ 29375 PEELING WRR REMOVE NA REPLACE ALL FOUR DOOR ENTRY PANELS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5147573	R&IORR BOTH COVERS FOR REAR DOOR SILLS	2	2	$23.50	$0.00
Labor	5147570	R&IORR BOTH COVERS FOR FRONT DOOR SILLS	2	2	$23.50	$0.00
Part	51477014628	SILL STRIP REAR RIGHT	1	1	$15.50	$6.20
Part	51477014627	SILL STRIP REAR LEFT	1	1	$15.50	$6.20
Part	51477014610	FRONT RIGHT SILL STRIP	1	1	$10.30	$4.12
Part	51477014609	FRONT LEFT SILL STRIP	1	1	$10.30	$4.12

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Totals: Total Value Paid: 98.60 Total Handling Value Paid: 20.64

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 119.24

Defect Code: 6577060200

Defect Description: Airbag control module/safety electronics Software error / internal device fault

Defect Dealer Comments: CUST STATES NAV SYSTEM SIGN INDIACATES LEFT VOICE TELLS YOU RIGHT \ RG \ 29375 WRR PROGRAM NAV WITH CD 24.1 AND ENCODING COMPLETE VEHICLE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100811	Programming/encoding control unit(s) (with CAS)	8	8	$94.00	$0.00
Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	12	12	$141.00	$0.00

Totals: Total Value Paid: 235.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 235.00

Defect Code: 8411011200

Defect Description: Control module communication (transceiver) permanent failure

Defect Dealer Comments: NAVIGATION SYSTEM FAILING. TCU FAULTY WRR PERFROM SHORT TEST , AND PERFORM MOST BUS ANALY SIS SHOWS TCU FAIL TO COMMUNICATE WITH THE REST OF MOST BUS SYSTEM CAUSING NAV TO FAIL AT TIME, REMOVE AND REPLACE TCU AND SPECIAL MEASURE.** NO CORE OLD STYLE TCU***

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	2	2	$23.50	$0.00
Labor	8411656	Replacing telematics control unit	6	6	$70.50	$0.00
Part	84116929241	Transmitter-receiver	1	1	$412.50	$165.00

Totals: Total Value Paid: 506.50 Total Handling Value Paid: 165.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 671.50

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: Engine oil service \ RG \ 29375 WRR PERFROM OIL SERVICE

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	82141468857	WINDSHIELD WASHER FLUID	1	1	$1.25	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	9	9	$36.00	$0.00
Part	11427511161	Set oil-filter element	1	1	$10.50	$0.00
Labor	0000610	Engine oil service	4	4	$47.00	$0.00

Totals: Total Value Paid: 94.75 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 94.75

Defect Code: 85990101MP

Defect Description: VEHICLE CHECK

Defect Dealer Comments: SERVICE,VEHICLE CHECK \ RG \ 29375 WRR PERFORM SERVICE VEHICLE CHECK

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000624	Service, vehicle check	6	6	$70.50	$0.00

Totals: Total Value Paid: 70.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 70.50

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: SERVICE STANDARD SCOPE \ RG \ 29375 PERFROM STANDARD SCOPE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$47.00	$0.00

Totals: Total Value Paid: 47.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 47.00

Paid To Dealer for Claim: 1,418.03

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 22,571
Claim Center ID: 96603 - [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/13/2004	**AG Dealer Code:** 96603
Repair Entry Date: 07/27/2004	

Defect Code: 11009999SA

Defect Description: BMW NA RENTAL COST - GOODWILL

Defect Dealer Comments: GOODWILL RENTAL USE DUE TO UNSCHEDULED EMERGENCY TRANSPORTATION NEED, WITH NO LOANERS ON SITE \ RG \ 22573

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$54.34	$0.00

Totals: Total Value Paid: 54.34 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 54.34

Defect Code: 5116405300

Defect Description: Lock (lockable) center armrest hinged box, front not closing

Defect Dealer Comments: CLIENT STATES: CENTER CONSOLE BUTTONS ARE PEELING \ RG \ 22573 REPLACED PEELING CENTER CONSOLE BUTTONS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5116690	Removing and installing/replacing lock cylinder in cen	15	15	$176.25	$0.00
Part	51167002397	Lock f center armrest covers	1	1	$19.60	$7.84

Totals: Total Value Paid: 195.85 Total Handling Value Paid: 7.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 203.69

Defect Code: 5124951400

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Defect Description: E65 E66 (with SA 316) Malfunction in automatic trunk lid

Defect Dealer Comments: CLIENT STATES; TRUNK WILL NOT OPEN \ CG \ 22571 REPLACE TRUNK HYDRAULIC LINES AS PER BULLETIN #51-01-03

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054691	REPL.HYDRAULIC CYL./LINES	11	11	$129.25	$0.00
Part	51247134592	Hydraulic cylinder	1	1	$122.60	$49.04

Totals: Total Value Paid: 251.85 Total Handling Value Paid: 49.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 300.89

Defect Code: 6510031500

Defect Description: Controls on radio / ASK / MASK / CCC permanent malfunction

Defect Dealer Comments: CLIENT STATES: COMPUTER DISPALY BLINKS ON AND OFF (iNSTALL SOP) \ RG \ 22571 CK FAULT MEMORY FAULT CODE #FCD8D2 OVERHEAT IN ASK FAULT CODE #D7D2 OVERHEAT IN NAVIGATION UNIT 1) REPLACED AUDIO SYSTEM CONTROLLER PROGRAM 18 CONTROL MODULES WITH CIP 12.1 PROGRAMMED NAV. COMPLETE VEH ENCODING, RESET STEERING ANGLE SENSOR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63126941576	Right bi-xenon headlight, chrome	1	1	$544.60	$217.84
Labor	6512700	Removing and installing audio system controller	3	3	$35.25	$0.00
Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	13	13	$152.75	$0.00
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$58.75	$0.00

Totals: Total Value Paid: 791.35 Total Handling Value Paid: 217.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,009.19

Defect Code: 6577060200

Defect Description: Airbag control module/safety electronics Software error / internal device fault

Defect Dealer Comments: CLIENT STATES: DASH WILL DISPLAY PASSENGER AIRBAGLIGHT IS ON \ RG \ 22571 CK FAULT MEMORY FAULT CODE #93DF UNDERVOLTAGE PERFORMED TEST PLAN FOR SIM MODULE AND WAS ADVISED TO REPLACE SAFETY INFORMATION MODULE. 1 REPLACED SIM MODULE, WAS REPROGRAMMED ON LINE C.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65776929551	Safety information module	1	1	$369.50	$147.80
Labor	6577700	Removing and installing safety information module	5	5	$58.75	$0.00

Totals: Total Value Paid: 428.25 Total Handling Value Paid: 147.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 576.05

Defect Code: 6590941200

Defect Description: E65 E66 Failure of MOST control units at high outside temperatures

Defect Dealer Comments: CLIENT STATES: COMPUTER DISPALY BLINKS ON AND OFF (iNSTALL SOP) \ RG \ 22571 performed sib 840503, INTALLED FAN KIT FOR TRUNK CONTROL UNIT AS PER BULETIN 84-05-03

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61138383722	Cable strap	1	1	$0.06	$0.02
Part	65126932273	Fan	1	1	$29.15	$11.66
Part	65106929955	Base support system, front	1	1	$18.05	$7.22
Part	65106929956	Base support system, rear	1	1	$16.10	$6.44
Part	61126932534	Tubing	1	1	$14.45	$5.78
Part	65126920409	Fan	1	1	$12.90	$5.16
Part	64226930307	BREATHER COVERING REAR LEFT	1	1	$11.30	$4.52
Part	12141271678	Screw	2	2	$10.40	$4.16
Part	51487123804	HEAT INSULATOR FLOOR PANEL TRUNK	1	1	$9.10	$3.64
Part	61368373700	Relay, make contact	1	1	$5.55	$2.22
Part	65126922804	Bracket for fan	1	1	$4.30	$1.72
Part	51717124576	CONTROL UNIT COVER	1	1	$4.15	$1.66
Part	65126930904	Bracket for fan	1	1	$3.10	$1.24
Part	65126932641	Filter mat	1	1	$0.50	$0.20
Labor	0054575	Retrofit LUGGAGE COMP.FAN	26	26	$305.50	$0.00
Part	51718163653	sealing	1	1	$0.18	$0.07
Part	07119901294	Hex head screw	3	3	$0.30	$0.12
Part	61138365544	PLUG-IN CONNECTION BRACKET	1	1	$0.30	$0.12
Part	07129901655	Body nut	3	3	$0.33	$0.13
Part	07129902610	Inner hex bolt	2	2	$0.44	$0.18

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Part	61138365550	Bracket, plug connection white	1	1	$0.45	$0.18

Totals: Total Value Paid: 446.61 Total Handling Value Paid: 56.44

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 503.05

Paid To Dealer for Claim: 2,647.21

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 06/24/2004

Repair Entry Date: 06/29/2004

Mileage: 22,313

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 96603

Defect Code: 0017200100

Defect Description: SIB #17-01-04 LBL CODE 393 TRANS COOLER LINE BRACKET ON E65/E66 N62 ENG START OF PROD THRU 01/2003

Defect Dealer Comments: PERFORM CAMP SIB 17 01 04 \ RG \ 22313 INSTALLED RETAINING BRACKET FOR TRANSMISSION LINES AS PER BULLETIN #17-01-04

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054944	CK.COOLER LINES+INSTALL BRACKET	3	3	$35.25	$0.00
Part	17227531322	BRACKET OIL PIPE	1	1	$1.85	$0.74
Part	17227525819	Spacer sleeve	1	1	$1.46	$0.58
Part	07119903994	Hex bolt with washer	1	1	$0.22	$0.09
Part	17227519270	BRACKET OIL PIPE	1	1	$0.46	$0.18

Totals: Total Value Paid: 39.24 Total Handling Value Paid: 1.59

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 40.83

Paid To Dealer for Claim: 40.83

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 18,917
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/06/2004	**AG Dealer Code:** 96603
Repair Entry Date: 02/28/2004	

Defect Code: 1113024800

Defect Description: Oil sump gasket, bottom (V-engines) leaking

Defect Dealer Comments: CUST STATES OF SOME TYPE OF OIL LEAK \ Oil sump gasket, bottom (V-engines) \ 18917 LEAKING TRANSMISSION PAN GASKET TRACED OIL LEAK TO LEAKING TRANSMISSION PAN GASKET, REPLACED PAN GASKET, RETORQUED BOLTS TO SPECS, REfilled with m-1375.4 TRANS FLUID.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	2499000	WT 24 SECTION	6	6	$70.50	$0.00
Sublet	4	OIL,LUBRICANTS ETC			$14.70	$0.00
Part	24117520712	Gasket, oil pan	1	1	$7.85	$3.14

Totals: Total Value Paid: 93.05 Total Handling Value Paid: 3.14

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 96.19

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: SERVICE,BRAKE FLUID \ GR \ 18917 PERFORMED BRAKE FLUID FLUSH

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000618	Brake fluid service	5	5	$58.75	$0.00
Part	81220142156	BRAKE FLUID	2	2	$3.72	$2.48

Totals: Total Value Paid: 62.47 Total Handling Value Paid: 2.48

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 64.95

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Defect Code: 6135691400

Defect Description: Seat module/seat control module occasional malfunction

Defect Dealer Comments: CUST STATES ROLLING LOCKS INOP \ Control unit for seat adjustment \ 18917 ACTIVATED ROLLING LOCKS OPTION

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100550	CHANGE CAR/KEY MEMORY	3	3	$35.25	$0.00

Totals: Total Value Paid: 35.25 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 35.25

Defect Code: 64310237MP

Defect Description: MICROFILTER REPLACEMENT

Defect Dealer Comments: SERVICE,A/C MICROFILTER \ RG \ 18917 REPLACED A/C MICROFILTERS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000616	Microfilter service	2	2	$23.50	$0.00
Part	64116921019	MICROFILTER/ACTIVATED CARBON CONTAINER	2	2	$26.00	$26.00

Totals: Total Value Paid: 49.50 Total Handling Value Paid: 26.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 75.50

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: SERVICE STANDARD SCOPE \ RG \ 18917 PERFORMED STANDARD SCOPE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$47.00	$0.00

Totals: Total Value Paid: 47.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 47.00

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Paid To Dealer for Claim: 318.89

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 16,796
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/10/2003	**AG Dealer Code:** 96603
Repair Entry Date: 11/18/2003	

Defect Code: 0061790100

Defect Description: E65 E66 Programming control units (lower than I 6.113)

Defect Dealer Comments: PERFORM CAMP SIB 61 10 03 \ RG \ 16796 WARR REPROGRAM CONTROL MODULES AS PER S I B

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054780	PROGR.WITH NAV+CAS	15	15	$155.10	$0.00

Totals: Total Value Paid: 155.10 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 155.10

Paid To Dealer for Claim: 155.10

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 16,796
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/10/2003	**AG Dealer Code:** 96603
Repair Entry Date: 11/18/2003	

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Defect Code: 5133122900

Defect Description: Power window, front sticking/jammed

Defect Dealer Comments: CUST STATES DRIVER SIDE WINDOW BINDS \ Window regulator, front Sticking/jammed \ 16796 WINDOW LIFT COMING APART WARR REPLACE WINDOW LIFT AT DRIVER DOOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5133501	REMOVING AND INSTALLING POWER WINDOW REGULATOR IN LEFT OR	12	12	$124.08	$0.00
Part	51337138861	ELECTR.WINDOW LIFTER FRONT LEFT	1	1	$120.10	$48.04

Totals: Total Value Paid: 244.18 Total Handling Value Paid: 48.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 292.22

Defect Code: 6577060200

Defect Description: Airbag control module/safety electronics Software error / internal device fault

Defect Dealer Comments: ADITINAL TIME FOR PROGRAMING \ RG \ 16796 WARR ADD TIME NEEDED TO COMPLETE PROGRAMING

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6199000	WT.61 SECTION	4	4	$41.36	$0.00
Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	5	5	$51.70	$0.00
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$51.70	$0.00

Totals: Total Value Paid: 144.76 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 144.76

Paid To Dealer for Claim: 436.98

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 15,742
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/08/2003	**AG Dealer Code:** 96603
Repair Entry Date: 09/24/2003	

Defect Code: 3200055700

Defect Description: Torsional vibration in steering wheel while driving straight ahead without braking/brake interv. vib

Defect Dealer Comments: CUST STATES OF VIBRATION WHILE DRIVING . INSTALL SOP \ RG \ 15742 REPLACE POWER STEERING GEAR AS PER BMW WARANTY REPLACE POWER STEERING GEAR ELECTRONIC CHASSIS & SUSPENSION TUNING KDS ADJUST FRONT TOE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	32106764720	Rmfd hydro steering gear Servotronic	1	1	$375.00	$150.00
Part	82111468041	PRNTOSIN CHF 11S	2	2	$25.20	$10.08
Labor	3200601	ADJ.FT.TOE-IN	3	3	$31.02	$0.00
Labor	3200590	ELECTRONIC WHEEL ALIGNMENT W/KDS+	17	17	$175.78	$0.00
Labor	3213061	REP POWER STEERING GEAR	76	76	$785.84	$0.00
Part	32301094718	Torx bolt	1	1	$0.30	$0.12
Part	31106755474	Flange nut with washer	2	2	$1.62	$0.65
Part	32136760335	ASA-Bolt	5	5	$2.25	$0.90
Part	33321092382	Self-locking collar nut	4	4	$3.00	$1.20
Part	31106757916	Hexagon screw with flange	6	6	$4.86	$1.94
Part	51717892988	Hexagon screw with flange	5	5	$3.75	$1.50

Totals: Total Value Paid: 1,408.62 Total Handling Value Paid: 166.39

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,575.01

Paid To Dealer for Claim: 1,575.01

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 15,742
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: 0	**Authorization Number:** 0
Repair Order Date: 09/08/2003	**AG Dealer Code:** 96603
Repair Entry Date: 01/01/1900	

Defect Code: 99999977CF

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - JACKSONVILLE PDC

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$170.00	$0.00

Totals: Total Value Paid: 170.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 170.00

Paid To Dealer for Claim: 170.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 13,457
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/20/2003	**AG Dealer Code:** 96603
Repair Entry Date: 08/29/2003	

Defect Code: 6590011400

Defect Description: Navigation computer in luggage compartment occasional malfunction

Defect Dealer Comments: CUST STATES NAV SYSTEM GOES BLANK \ RG \ 13459 AUTH #508899 CK MOST BUS SYSTEM, BYPASSED NAVIGATION UNIT WITH FIBER OPTIC JUMPER MOST SYSTEM IS OPERATIONAL. CONTACTED FSE AND WAS A

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6599000	WT.65 SECTION	12	12	$124.08	$0.00

Totals: Total Value Paid: 124.08 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 124.08

Defect Code: 85990089MP

Defect Description: 1ST ENG OIL SERVICE-FULL MAINTENANCE

Defect Dealer Comments: Engine oil service \ RG \ 13458 COMPLETED OIL SERVICE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000610	Engine oil service	4	4	$41.36	$0.00
Part	82141468857	WINDSHIELD WASHER FLUID	1	1	$0.75	$0.50
Part	11427511161	Set oil-filter element	1	1	$5.00	$5.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	7	7	$19.95	$8.05
Labor	0000105	Service - standard scope	4	4	$41.36	$0.00

Totals: Total Value Paid: 108.42 Total Handling Value Paid: 13.55

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 121.97

Paid To Dealer for Claim: 246.05

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,909
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/15/2003	**AG Dealer Code:** 96603
Repair Entry Date: 07/23/2003	

Defect Code: 0012740100

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Defect Description: SIB #12-07-03 LBL CODE 366 RECALL 03V-240 DME REPROGRAMMING ON E65/E66 WITH N62 PROD UP TO 04/04/03

Defect Dealer Comments: PERFORM CAMP SIB 12 07 03 \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054729	CHECK DME ONLY	3	3	$31.02	$0.00

Totals: Total Value Paid: 31.02 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 31.02

Paid To Dealer for Claim: 31.02

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,909
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/15/2003	**AG Dealer Code:** 96603
Repair Entry Date: 07/23/2003	

Defect Code: 0012730100

Defect Description: E65 E66 N62 Replacing ignition coil

Defect Dealer Comments: PERFORM CAMP SIB 12 05 03 \ RG \ 12909 WRR PERFROM IGNITION COILS RECALL PER SI

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054111	CK+REPL.COILS AS NECESSARY	8	8	$82.72	$0.00
Part	12131712223	Ignition coil	8	8	$132.40	$52.96

Totals: Total Value Paid: 215.12 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 268.08

Paid To Dealer for Claim: 268.08

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,909
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/15/2003	**AG Dealer Code:** 96603
Repair Entry Date: 07/23/2003	

Defect Code: 6577060200

Defect Description: Airbag control module/safety electronics Software error / internal device fault

Defect Dealer Comments: CK FOR UPDATES. PERF SHORT TEST AND PRING ANCD PROGRAM ALL CONTROL MODULE WITH CIP 8.1 RECODEL ALL CONTROL MODUEL WITH CAR CODING REINITIALIZE ARS AND ANGLE SENSOR RESET CBS VALUES AND RADIO STATIONS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100870	Initialising all systems	5	5	$51.70	$0.00
Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	24	24	$248.16	$0.00

Totals: Total Value Paid: 299.86 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 299.86

Paid To Dealer for Claim: 299.86

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 11,233
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 06/09/2003	**AG Dealer Code:** 96603
Repair Entry Date: 06/27/2003	

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Defect Code: 5124124800

Defect Description: Hydraulic unit (including lines), automatic rear lid actuation leaking

Defect Dealer Comments: CUST STATES TRUNK WONT OPEN OR CLOSE PROPERLY .TRUNK LID HYDRAULIC CYL LOW FLUID R&i TRUNK TRIM PANELS FOR ACCES R&I TRUNK LID HYDRAULIC CYLINDER AND REFILL FLUID TO SPECS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5124660	Correcting oil level in hydraulic unit for boot lid operati	2	2	$20.68	$0.00
Labor	5124650	Removing and installing or replacing hydraulic unit for l	7	7	$72.38	$0.00

Totals: Total Value Paid: 93.06 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 93.06

Defect Code: 6135621400

Defect Description: Remote control key/ID transmitter occasional malfunction

Defect Dealer Comments: CUS STATES KEYLESS ENTRY WONT WORK AT TIMES \ Vehicle immobilization (EWS) key transponcer Occasional malfunction \ 11233 PERSONALIZATION NUMBERS CHK'D OPERATION WITH GT1 PERSONALIZATION #'S MISMATCHED RESET PERSONALIZATION NUMBERS ON REMOTE KEYS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100561	Entering settings in car&key memory	1	1	$10.34	$0.00

Totals: Total Value Paid: 10.34 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 10.34

Defect Code: 6577411500

Defect Description: Central gateway module (ZGM/ZGW) permanent malfunction

Defect Dealer Comments: CUST STATES VOICE ACTIVATION WONT WORK AT TIMES REPEATS WORDS SEE TONY \ Central gateway module (ZGM) Permanent malfunction \ 11233 ZGM & CONTROL UNITS CODING CHK'D AND REPLACED ZGM HW13. CODED COMPLETE VEHICLE BROUGHT UPTO SPECS. RESET STEERING ANGLE SENSOR STARTUP DYNAMIC DRIVE REST CBS SYSTEMS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6577691	Replacing central gateway module	6	6	$62.04	$0.00

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Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	24	24	$248.16	$0.00
Part	65776928267	Gateway module	1	1	$148.20	$59.28

Totals: Total Value Paid: 458.40 Total Handling Value Paid: 59.28

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 517.68

Paid To Dealer for Claim: 621.08

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 9,747
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 03/05/2003	**AG Dealer Code:** 96603
Repair Entry Date: 03/07/2003	

Defect Code: 3231139900

Defect Description: Chassis integration module CIM (E65) Fault code stored in diagnosis fault code memory (no warning la

Defect Dealer Comments: THE VOICE ACTIVATION IS NOT WORKING. CHK'D VOICE ACTIVATION FUNCTIONS WITH GT1 NO COMUNICATION WITH STEERING WHEEL ELECTRONICS OR SZL MODULES. R/I LT AIRBAG, S/WHEEL, UPPER S/COLUMN COVERS REPLAC S/WHEEL ELEC AND SZL C/UNIT CODED CAR. PROG FAILED AT CIM MODULE NO COMM W C/U. R/I DASHWOOD TRIM, R/I LT DASH TRIM REPLAC CIM MODULE AND CODED. STER COLUM HORIZON OPERAT FAILURE. REP MOTOR ASSY . CODE C

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	32306762315	STEERING COLUMN CONTROL UNIT	1	1	$155.10	$62.04
Part	67646912120	Drive,electronic steering column adjustm	1	1	$147.80	$59.12
Part	61316916692	Control unit, steering wheel electronics	1	1	$66.90	$26.76
Labor	6131529	Replacing support for switch on steering column	18	18	$186.12	$0.00
Labor	6764510	Removing and installing or replacing drive for electric s	16	16	$165.44	$0.00
Part	61316933037	Switch unit steering column	1	1	$215.30	$86.12
Labor	6577690	Removing and installing central gateway module	6	6	$62.04	$0.00
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$62.04	$0.00
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$51.70	$0.00
Labor	6100870	Initialising all systems	5	5	$51.70	$0.00

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Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	5	5	$51.70	$0.00
Labor	3231802	Replacing steering column control unit (CIM)	15	15	$155.10	$0.00

Totals: Total Value Paid: 1,370.94 Total Handling Value Paid: 234.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,604.98

Paid To Dealer for Claim: 1,604.98

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 8,625
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/16/2002	**AG Dealer Code:** 96603
Repair Entry Date: 12/27/2002	

Defect Code: 6510061800

Defect Description: LCD / display / pixels / background lighting in radio (not on-board monitor) incorrect/incomplete re

Defect Dealer Comments: PROGRAM CD TO START WHEN CAR STARTS.\JB\8625 C/D WILL NOT RETURN WHEN KEY IS TURNED OFF & ON CALLED TECH LINE AND THAY HAD ME RESET KEY AS PER SI 66 01 02. C/D IS FUNCTIONING NORMALLY NOW. ONE OLD REMOTE 868MHZ WAS RETURN TO BMW AND DISABLE HAD TO ORDER ANOTHER KEY DOES NOT KEEP LAST KEY MEMORY FOR CD

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100550	CHANGE CAR/KEY MEMORY	3	3	$28.50	$0.00

Totals: Total Value Paid: 28.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 28.50

Paid To Dealer for Claim: 28.50

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 7,228
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/27/2002	**AG Dealer Code:** 96603
Repair Entry Date: 00/00/0000	

Defect Code: 11009999SA

Defect Description: BMW NA RENTAL COST - GOODWILL

Defect Dealer Comments: 4 DAYS RENTAL ON REPAIRS DONE ON RO 247768.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$116.68	$0.00

Totals: Total Value Paid: 116.68 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 116.68

Paid To Dealer for Claim: 116.68

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 7,228
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/17/2002	**AG Dealer Code:** 96603
Repair Entry Date: 00/00/0000	

Defect Code: 0034390100

Defect Description: SIB #34-03-02 LABEL CODE #338 BRAKE PAD SENSOR BRACKET E65/E66 FROM START OF PRODUCTION TO 01/14/02

Defect Dealer Comments: PERFORM CAMP SIB 34 03 02\MLF\7228 MODIFIED REAR BRAKE LINNING BRACKET AS PER BULLETIN #34-03-02

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053947	CK,REPO.REPL.SENSOR AS NECESS	3	3	$28.50	$0.00

Totals: Total Value Paid: 28.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 28.50

Paid To Dealer for Claim: 28.50

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 09/17/2002

Repair Entry Date: 00/00/0000

Mileage: 7,228

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 96603

Defect Code: 0012580100

Defect Description: SIB #12-06-02 LABEL CODE 339 (IVM) REPLACEMENT E65/E66 FROM START OF PRODUCTION UP TO 06/14/2002

Defect Dealer Comments: PERFORM CAMP SIB 12 06 02\ \7228 REPLACED IVM MODULE AS PER BULLETIN #12-06-02

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053922	REPL.IVM	3	3	$28.50	$0.00
Part	12527510638	Integrated supply module	1	1	$42.45	$16.98

Totals: Total Value Paid: 70.95 Total Handling Value Paid: 16.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 87.93

Paid To Dealer for Claim: 87.93

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 7,228
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/17/2002	**AG Dealer Code:** 96603
Repair Entry Date: 00/00/0000	

Defect Code: 8411251500

Defect Description: Voice input, telephone (CCC / SES / SVS / TCU / MULF / ULF / ULF-SBX / ULF-SBX-H) permanent malfunct

Defect Dealer Comments: GPS SYS NOT WORKING PROPERLY WONT HOLD SETTING. FAULT MEMORY FAULT CODE #E81D WAKE UP UNSUCCESSFUL. MOST BUS SYSTEM IS DOWN PERFORMED RING BREAK, UNSUCCESSFUL. DISC CONTROL UNIT ON MOST SYSTEM AND JUMPED CONTROL UNIT USING FIBER OPTIC JUMPER FOUMD SVS MODULE DEFECTIVE. REPLCED SVS MODULE AND RECODE CONTROL UNITS USING ACAR CODING. MAP WAS DOWN. TECHLINE ADV REPLACE NAV CONTROL UNIT AND RECODE. CON

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100800	PROGR/ENCODE CU(S)W/O CAS/ZAS	4	4	$38.00	$0.00
Labor	8441510	Disassemble and install/replace control device for voice inp	5	5	$47.50	$0.00
Labor	6199000	WT.61 SECTION	28	28	$266.00	$0.00
Part	84416923692	Control unit, voice input system	1	1	$441.70	$176.68
Part	65906925270	Navigation CD computer	1	1	$1,245.00	$498.00
Labor	6590512	Replacing navigation computer with CD/DVD drive	8	9	$85.50	$0.00

Totals: Total Value Paid: 2,123.70 Total Handling Value Paid: 674.68

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 2,798.38

Paid To Dealer for Claim: 2,798.38

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 4,013
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/24/2002	**AG Dealer Code:** 96603
Repair Entry Date: 00/00/0000	

Defect Code: 0099070100

Defect Description: SIB #00-09-02 LABEL CODE 329 CORRECT OWNERS MANUAL & INSTALL

Defect Dealer Comments: PERFORM CAMP SI B 00 09 02\ \4014 INSTALLED STICKERS IN OWNERS MANUAL AS PER BULLETIN #00-09-02

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053717	INSERT MANUAL+I DRIVE INSERTS	3	3	$28.50	$0.00

Totals: Total Value Paid: 28.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 28.50

Paid To Dealer for Claim: 28.50

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 4,013
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/24/2002	**AG Dealer Code:** 96603
Repair Entry Date: 00/00/0000	

Defect Code: 0062140100

Defect Description: SIB #62-03-02 LABEL CODE 332 REPL INSTRUMENT CLUSTER E65 START OF PROD TO 01/11/02

Defect Dealer Comments: PERFORM CAMP SIB 62 03 02\ \4036 WORK PACKAGE #3 REPLACED INSTRUMENT CLUSTER AND RECODE CLUSTER NOTE: CLUSTER WAS NOT IN STOCK WHEN REPROGRAMIN OF FUEL PUMP. CLUSTER A

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	62116922948	INSTRUMENTS COMBINATION UNCODED	1	1	$474.00	$189.60
Labor	0053787	REPL.CLUSTER+PROGRAM	17	17	$161.50	$0.00

Totals: Total Value Paid: 635.50 Total Handling Value Paid: 189.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 825.10

Paid To Dealer for Claim: 825.10

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 07/24/2002

Repair Entry Date: 00/00/0000

Mileage: 4,013

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 96603

Defect Code: 0061680100

Defect Description: SIB #61-05-02 LABEL CODE 333 RECALL 02V-150 REPRO FUEL PUMP E65/E66 FROM START OF PROD TO 04/18/200

Defect Dealer Comments: PERFORM CAMP SIB 61 05 02\ \4013 1) COMPLETED REPROGRAMING OF VEHICLE COTNROL MODULES AS PER BULLETIN #61-05-02 WITH NAVIGATION AND CAS/ZAS 2)

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053343	PROGR.CU.S INCL.CAS/ZAS+NAV	20	20	$190.00	$0.00

Totals: Total Value Paid: 190.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 190.00

Paid To Dealer for Claim: 190.00

Claim Header:

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Claim Number/Status: [redacted] **(Paid)**
Claim Center ID: [redacted]
Repair Order Number: [redacted]
Repair Order Date: 07/24/2002
Repair Entry Date: 00/00/0000

Mileage: 4,013
Davis #: N/A
Authorization Number: 0
AG Dealer Code: 96603

Defect Code: 0013290100

Defect Description: SIB #13-01-02 LABEL CODE 331 THROTTLE HOUSING ASSEMBLY E65 & E66 PROD 08/20/01-12/28/01

Defect Dealer Comments: PERFORM CAMP SI B 13 01 02\ \4014 CK THROTTLE VALVE FOR CORRECT PRODUCTION DATE PRODUCTION DATE IS CORRECT, NO REPLACMENT NECC.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053890	CK.PROD.DATE-NO REPL	3	3	$28.50	$0.00

Totals: Total Value Paid: 28.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 28.50

Paid To Dealer for Claim: 28.50

Claim Header:

Claim Number/Status: [redacted] **(Paid)**
Claim Center ID: [redacted]
Repair Order Number: [redacted]
Repair Order Date: 07/24/2002
Repair Entry Date: 00/00/0000

Mileage: 4,013
Davis #: N/A
Authorization Number: 396588
AG Dealer Code: 96603

Defect Code: 36120357SR

Defect Description: TIRES - PIRELLI VIBRATION / OSCILLATION

Defect Dealer Comments: CUST STATES OF VIBRATION WHILE DRIVING CHECK HIST FROM LAST TIME\Tyres - Pirelli Vibration / oscillation NEED AUTH **********\4014 VIBRATION WARANTY - REPAIR AS PER FACTORY REPRESENTATIVE MEASURED RADIAL & LATERAL RUNOUT ON ALL FIVE WHEELS & FOUND TO BE WITHIN FACTORY SPECS MEASURED ROAD FORCE VARIATION ON ALL FIVE WHEELS FOUND WITHIN SPECS DYNAMIC AND ELECTRONIC F

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3699000	WT.36 SECTION	6	6	$57.00	$0.00
Labor	3610711	CHK A FURTHER WHEEL FOR LATERAL/RADIAL RUNOUT+	2	2	$19.00	$0.00
Labor	3610710	Checking front or rear wheel for lateral and radial r	2	2	$19.00	$0.00
Labor	3610533	Balancing front and rear wheels stationary and on ve	20	20	$190.00	$0.00

Totals: Total Value Paid: 285.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 285.00

Defect Code: 3710001400

Defect Description: ARS control unit (active roll stabilization) occasional malfunction

Defect Dealer Comments: AFTER SIB 610502 REPROGRAMMING ARS AND LM WOULD NOT CDE. REPROGRAM ARS AND LAMP MODULE USING SPECIAL MEASURES RECODING. REINITIALIZED ARS SYSTEN WITH DIS USING SERVICE FUNCTION PLAN. RESET STEERING ANGLE SENSOR USING DIS PLUS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6199000	WT.61 SECTION	6	6	$57.00	$0.00
Labor	6100805	Additional work after programming/ encoding abort for 1	6	6	$57.00	$0.00
Labor	6100870	Initialising all systems	5	5	$47.50	$0.00
Labor	3299000	WT.32 SECTION	5	5	$47.50	$0.00

Totals: Total Value Paid: 209.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 209.00

Paid To Dealer for Claim: 494.00

Claim Header:

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Claim Number/Status: [redacted] (Paid)	**Mileage:** 3,052
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/24/2002	**AG Dealer Code:** 96603
Repair Entry Date: 00/00/0000	

Defect Code: 0013270100

Defect Description: SIB #11-02-02 LABEL CODE 325 INTAKE BOOT AT THROTTLE BODY E65/N62 START OF PROD TO 02/01/02

Defect Dealer Comments: PERFORM CAMP SIB 11 02 02\ \3054 CK INTAKE BOOT CLAMP AND TIGHTEN.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053736	ALL WORK FOR SI.11 2 02(WP1OR2)	3	3	$28.50	$0.00

Totals: Total Value Paid: 28.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 28.50

Paid To Dealer for Claim: 28.50

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 3,052
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/24/2002	**AG Dealer Code:** 96603
Repair Entry Date: 00/00/0000	

Defect Code: 1212001400

Defect Description: Spark plugs occasional malfunction

Defect Dealer Comments: CUST STATES VEH IDLES ROUGH WHEN STARTING\Spark plugs Occasional malfunction\3056 REPLACED PLUGS WITH NGK PLUGS AS PER DCS \ MESSAGE.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12129071003	Spark plug, High Power	8	8	$51.20	$20.48
Labor	1212521	REP ALL SPARK PLUGS (W/1100005/6& 0000400)+	8	8	$76.00	$0.00

Totals: Total Value Paid: 127.20 Total Handling Value Paid: 20.48

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 147.68

Defect Code: 6525007900

Defect Description: Aerial amplifier/diversity (radio, TV) incorrect connection /contact

Defect Dealer Comments: TRANSMITTER UPDATE PARTS ORDER FOR CUSTOMER\Amplifier/diversity audio antenna incorrect connection /contact\3054 REPLACED AMPLIFIER FOR KEYS AND REPLACED BOTH REMOTES AS PER DCS MESSAGE ON 4-3-02

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65206918736	AMPLIFIER F REAR WINDOW ANTENNA	1	1	$52.00	$20.80
Labor	6525550	Removing and installing or replacing antenna amplifier	12	12	$114.00	$0.00
Part	66120142781	Radio remote control (code)	2	2	$107.40	$42.96

Totals: Total Value Paid: 273.40 Total Handling Value Paid: 63.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 337.16

Paid To Dealer for Claim: 484.84

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 2
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/24/2002	**AG Dealer Code:** 10712
Repair Entry Date: 00/00/0000	

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Defect Code: 0061600100

Defect Description: E65 Encode high beam

Defect Dealer Comments: 02-02\COMPLETE\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053575	RECODE LIGHT MODULE	3	3	$21.00	$0.00

Totals: Total Value Paid: 21.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 21.00

Paid To Dealer for Claim: 21.00

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Warranty Vehicle Inquiry

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Thu Oct 13 12:36:32 EDT 2011 *D[redacted]* *CONFIDENTIAL*

Vehicle Data

VIN: WBAGL63482D[redacted]

Chassis Number: D[redacted]

Line Make: 01 - BMW

Model Year: 2002

AG Model Code/Desc: GL63 - 745I US

NA Model Code/Desc: 0274 - 745i

Exterior Trim Code: 300 - Alpine White

Interior Color Code: U6FA - Flannel Gray Nasca Leather

MSRP: $75,845.00

Davis #: N/A

TCU MIN:

Vehicle Production Date: 2001/12

Motor Type: N62

Platform/Engineering Series: E65

Wholesale Center ID/Loc: 57920-01

Wholesale Date: 01/24/2002

Retail Center ID/Loc: 57920-01

Retail Date: 01/28/2002

In-Service Date: 01/28/2002

See - Vehicle Comments

New Vehicle Warranty Info

No Coverage As Of: 01/28/2008

Expiration Mileage: 100,000

Vehicle Comments

Add Date	Comment Status	Comment Source	Vehicle Comment
	Active	IWS Vehicle DB - DCS Vehicle comments	TRADE ASSIST (TA) VEHICLE; TA VEHICLES ARE INELIG. FOR INITIAL ENROLLMENT IN THE CPO PROGRAM IN CALIFORNIA. ACTIVE CPO VEHICLES IN THIS CATEGORY CANNOT BE RE-REPRESENTED AS CPO IN CALIFORNIA.

Open Campaign Information

Campaign Code	Campaign Description
0034910100	Ck Brake Booster line N62, B34 04 10

Option Information

Code	Description	Code	Description
0ZCV	Convenience Package	0ZLS	Luxury Seating Package
0ZPS	Premium Sound Package	0205	STEPTRONIC automatic trans.
0268	19" wheels w/performance tires	0415	Power rear sunshade
0416	Rear sunshades	0438	Dark Poplar Wood trim
0AAI	100% OPTIONS	0ZFA	First aid kit

Customer Information

Name (First/Last):MR. EDGARDO M TORRES

Adderss:ESTANCIAS PARAISO C/GRANADOS 110

ISABELA PR 00662 UNITED STATES

Contract/Service Program Information

Type	Program Code/Desc	Contract Number/Status	Eff Date	Enrollment Date	No Coverage As Of	Exp Age (Mth)	Exp Odometer (Miles)	Retail Center	Center Name	Vendor Code Used	Contract Holder (First/Last)
MP	0000000119 - MP 36 MO/036K MLS	0000000 EXPIRED	01/28/2002	01/28/2002	01/28/2005	36	36,000	57920	KEN THOMAS BMW	MP	
CPO	0000000009 - CPO 72 MO/100K MLS	0000000 EXPIRED	01/28/2002	08/04/2004	01/28/2008	72	100,000	10742	Autogermana BM	UW	

Repair History (Claims)

Claim Header:

Claim Number/Status: [redacted] Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 11/12/2007

Repair Entry Date: 11/15/2007

Mileage: 71,730

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10742

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Defect Code: 6121001200

Defect Description: Vehicle battery permanent failure

Defect Dealer Comments: please check battery test code. CS 11/28/2007

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6121517	Replacing battery - with registering b	4	4	$42.52	$0.00
Part	61217553954	Battery, East Penn (warranty only)	1	1	$134.40	$53.76

Totals: Total Value Paid: 176.92 Total Handling Value Paid: 53.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 230.68

Defect Code: 6577060200

Defect Description: Airbag control module/safety electronics Software error / internal device fault

Defect Dealer Comments: TEC/I WHEN FINISHED PROGRAMMING, WHILE PERFORMING ROAD TEST, AIR BAG WARNING TURNED ON PERFORMED SHORT TEST AND FOUND FAULTS RELATED TO VEHICLE SELF TEST MODULE PARTS WARRANTY REPLACE AIR BAG SIM, WAS REPLACED UNDER RO 157528 OCTOBER 20,2007

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100817	Additional work after programming/ encoding abort for 1	5	5	$53.15	$0.00
Part	65776929551	Safety information module	1	1	$447.00	$178.80
Labor	6577701	Replacing safety information module	5	5	$53.15	$0.00

Totals: Total Value Paid: 553.30 Total Handling Value Paid: 178.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 732.10

Defect Code: 6577258100

Defect Description: Sensor (satellite) A-pillar interruption

Defect Dealer Comments: C/I AIR BAG SIGNAL ON CHECKED CONDITION AND FOUND RIGHT PILLAR SENSOR DOESNT SEND SIGNAL REPLACE RIGHT A PILLAR SENSOR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65776949908	Sensor, A-pillar right	1	1	$123.60	$49.44
Labor	6577716	Replacing A-pillar sensor, right	7	7	$74.41	$0.00

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Totals: Total Value Paid: 198.01 Total Handling Value Paid: 49.44

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 247.45

Defect Code: 6577411400

Defect Description: Central gateway module (ZGM/ZGW) occasional malfunction

Defect Dealer Comments: TEC/I WHILE PERFORMING PROGRAMMING, FOUND GATEWAY MODULE IS NOT RECEIVING COMMUNICATION REPLACE GATEWAY MODULE AND REPROGRAMMED VEHICLE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$74.41	$0.00
Labor	6582530	Replacing MOST-CAN gateway control unit	8	8	$85.04	$0.00
Part	65776941842	Gateway module	1	1	$170.00	$68.00

Totals: Total Value Paid: 329.45 Total Handling Value Paid: 68.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 397.45

Paid To Dealer for Claim: 1,607.68

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 71,727
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/20/2007	**AG Dealer Code:** 10742
Repair Entry Date: 11/07/2007	

Defect Code: 5116336500

Defect Description: Drink holder, front does not lock into position

Defect Dealer Comments: C/I REAR CUPHOLDER MALFUNCTION. CUP HOLDER CLIPS LOOSE DOESNT HOLD CUPS IN PLACE. REPLACE REAR CUP HOLDER.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Labor	5116702	R+R FT.DRINK HOLDER	12	12	$127.56	$0.00
Part	51167007888	Cup holder	1	1	$53.75	$21.50

Totals: Total Value Paid: 181.31 Total Handling Value Paid: 21.50

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 202.81

Defect Code: 5121073700

Defect Description: Door stop, front loose

Defect Dealer Comments: C/I FR LEFT DOOR STOP LOOSE DOOR STOP WONT HOLD DOOR OPENED REPLACE DOOR STOP.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51217001003	Door brake, front left	1	1	$48.40	$19.36
Labor	5121780	R+R L/R.FT.DOOR STOP	9	9	$95.67	$0.00

Totals: Total Value Paid: 144.07 Total Handling Value Paid: 19.36

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 163.43

Defect Code: 5123106600

Defect Description: Engine hood gas spring no effect

Defect Dealer Comments: C/I HOOD WONT STAY OPEN HOOD SUPPORTS EXCESS WEAR. REPLACE HOOD SUPPORTS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5123766	Removing and installing or replacing both gas pressure pr	1	1	$10.63	$0.00
Part	51238240596	Gas pressurized spring, hood	2	2	$45.00	$18.00

Totals: Total Value Paid: 55.63 Total Handling Value Paid: 18.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 73.63

Defect Code: 6135421400

Defect Description: Rear lid lift control module (automatic rear lid actuation) occasional malfunction

Defect Dealer Comments: C/I LUGGAGE COMPARTMENT SOMETIMES WONT OPEN OR CLOSE CORRECTLY. CHECKED CONDITION AND FOUND CONTROL MODULE WITH INTERNAL DEFECT. REPLACE LUGGAGE COMPARTMENT CONTROL MODULE.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6135696	Removing and installing control unit for automatic boot l	2	2	$21.26	$0.00
Part	61357188110	Control unit, tailgate lift	1	1	$94.60	$37.84

Totals: Total Value Paid: 115.86 Total Handling Value Paid: 37.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 153.70

Defect Code: 6577060200

Defect Description: Airbag control module/safety electronics Software error / internal device fault

Defect Dealer Comments: C/I AIR BAG WARNING LIGHT ON PERFORMED TEST PLAN WHICH INDICATES TO REPLACE AIR BAG SIM. REPLACE AIR BAG SIM AND REPROGRAMMED.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6577701	Replacing safety information module	5	5	$53.15	$0.00
Part	65776929551	Safety information module	1	1	$447.00	$178.80
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$74.41	$0.00

Totals: Total Value Paid: 574.56 Total Handling Value Paid: 178.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 753.36

Paid To Dealer for Claim: 1,346.93

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 69,888
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/02/2007	**AG Dealer Code:** 10742
Repair Entry Date: 08/08/2007	

Defect Code: 1290021200

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Defect Description: Cooling fan for electrical equipment box (E-box) permanent failure

Defect Dealer Comments: C/S UNIT HAS A HARD NOISE COMING FROM FANS.// CHECKED CONDITION AND FOUND FAULT 27AO(FAN ELECTRONIC BOX) REPLACED BLOWER FOR FAN ELECTRONIC BOX.//

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1290510	COOLING FAN FOR ELECTRICAL EQUIPMENT BOX+	7	7	$74.41	$0.00
Part	12901438062	E-box fan	1	1	$80.35	$32.14

Totals: Total Value Paid: 154.76 Total Handling Value Paid: 32.14

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 186.90

Defect Code: 1712200100

Defect Description: Coolant hose, thin (inside diameter approx. 8 mm) cracked / broken / torn off

Defect Dealer Comments: C/S LOW COOLANT SIGNAL ON.// DID A TEST AND FOUND POWER STEERING HOSE IS LEAKING.// REPLACED P/S HOSE AND BLEED SYSTEM.// SUBLET CHARGES FOR ANTI-FREEZE $16.10.//

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	17127508010	Supply hose	1	1	$48.30	$19.32
Labor	1153762	REP COOLANT HOSE (DRAINED-BOTTOM RAD TO THERMO)	5	5	$53.15	$0.00
Sublet	4	OIL,LUBRICANTS ETC			$16.10	$0.00

Totals: Total Value Paid: 117.55 Total Handling Value Paid: 19.32

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 136.87

Paid To Dealer for Claim: 323.77

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 68,456
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 03/06/2007	**AG Dealer Code:** 10742
Repair Entry Date: 03/29/2007	

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 68,456
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 03/06/2007	**AG Dealer Code:** 10742
Repair Entry Date: 03/29/2007	

Defect Code: 1153011500

Defect Description: Thermostat permanent malfunction

Defect Dealer Comments: **RELATED TO LINE 4, TECH FOUND A COOLANT FLUID LEAK. CHECKED AND FOUND THERMOSTAT LEAKING. REPLACE IT**

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1153500	Removing and installing or replacing coolant thermostat	13	13	$138.19	$0.00
Part	17217559962	Thermostat	1	1	$40.20	$16.08

Totals: Total Value Paid: 178.39 Total Handling Value Paid: 16.08

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 194.47

Defect Code: 1231004800

Defect Description: Alternator leaking

Defect Dealer Comments: C/STATES CAR HAS AN OIL FLUID LEAK. CHECKED AND FOUND ALTERNATOR HOUSING LEAKING. TECH REMOVED ALTERNATOR AND REPLACED GASKET AND PIPE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0011369	CLEAN ENGINE COMPARTMENT (ENGINE REM)	5	5	$53.15	$0.00
Part	12311439988	Feed pipe	1	1	$5.85	$2.34
Part	12317507807	Gasket	1	1	$0.64	$0.26
Labor	1299000	WT.12 SECTION	12	12	$127.56	$0.00
Labor	1231525	R+R ALTERNATOR	23	23	$244.49	$0.00

Totals: Total Value Paid: 431.69 Total Handling Value Paid: 2.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 434.29

Defect Code: 2400238300

Defect Description: Display of electronic gearbox module in instrument cluster/fault display, automatic transmission inc

Defect Dealer Comments: C/STATES OCCASIONALLY TRANSMISSION PROGRAM LIGHT TURNS ON. INT. FAULT MEMORY FOUND FAULT CODES 4156/4F4C. TECH CREATED A PUMA CASE (8038813). GARY BARSEGYAN RECOMMENDED TO REPLACE TRANSMISSION.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100811	Programming/encoding control unit(s) (with CAS)	8	8	$85.04	$0.00
Labor	2400543	Installing exchange transmission	74	74	$786.62	$0.00
Part	24007521144	Rmfd automatic transmission EH	1	1	$3,427.00	$1,370.80

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Totals: Total Value Paid: 4,298.66 Total Handling Value Paid: 1,370.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 5,669.46

Defect Code: 5146052900

Defect Description: Roller sun blind / curtain, rear door window sticking/jammed

Defect Dealer Comments: C/STATES REAR SUN BLIND IS NOT WORKING. CHECKED AND FOUND RIGHT REAR DOOR ROLLER BLIND JAMMED. REPLACE IT.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5116900	Removing and installing or replacing sun roller blind on	5	5	$53.15	$0.00
Part	51167118230	Slide, front right	1	1	$3.40	$1.36

Totals: Total Value Paid: 56.55 Total Handling Value Paid: 1.36

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 57.91

Defect Code: 6312211200

Defect Description: High beam halogen lamp bulb permanent failure

Defect Dealer Comments: C/STATES LIGHT BULB FAILURE SIGNAL WENT ON. CHECKED AND FOUND LIGHT BULB FOR LEFT HIGH BEAM HEADLIGHT BLOWN. REPLACED BULB.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63217160781	Longlife bulb	1	1	$6.75	$2.70
Labor	6399502	Replacing halogen light bulb for left high beam headlight	1	1	$10.63	$0.00

Totals: Total Value Paid: 17.38 Total Handling Value Paid: 2.70

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 20.08

Defect Code: 6577081500

Defect Description: Seat occupancy detection mat, front permanent malfunction

Defect Dealer Comments: C/STATES AIRBAG LIGHT ON. INT. FAULT MEMORY FOUND FAULT CODE #B6577. REPLACED SEAT MAT.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	52101945543	Clamp	20	20	$0.80	$0.32

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Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$21.26	$0.00
Part	65776930683	Sensor mat, front seat	1	1	$59.75	$23.90
Labor	6577605	Replacing sensor mat for passenger recognition	21	21	$223.23	$0.00

Totals: Total Value Paid: 305.04 Total Handling Value Paid: 24.22

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 329.26

Defect Code: 6763034800

Defect Description: Pump, windshield cleaning system leaking

Defect Dealer Comments: C/STATES WINDSHIELD WASHER NOZZLES ARE NOT WORKING. CHECKED AND FOUND WINDSHIELD WASHING FLUID PUMP LEAKING. REPLACED FLUID CONTAINER.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6171590	R&IORR WINDSHIELD WASHER FLUID PUMP+	5	5	$53.15	$0.00
Part	67128377612	WASH PUMP/FLUID CONTAINER	1	1	$21.20	$8.48

Totals: Total Value Paid: 74.35 Total Handling Value Paid: 8.48

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 82.83

Paid To Dealer for Claim: 6,788.30

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 63,329
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/08/2006	**AG Dealer Code:** 10742
Repair Entry Date: 05/16/2006	

Defect Code: 0061410200

Defect Description: SIB #65-33-05 LBL 460 PGM CNTL UNITS FOR AIRBAG WARNING LAMP

Defect Dealer Comments: C/S CAMPAIGN 72-11-05. COMPLETED RECALL 72-11-05 WORK PACKAGE #4 00 61 41 02 00 WP #4. L.O. 00 56 722 L.A. 13 FRU. T 1264

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Chassis Number : D[redacted]

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0056722	Program control units (including NAV)	13	13	$138.19	$0.00

Totals: Total Value Paid: 138.19 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 138.19

Paid To Dealer for Claim: 138.19

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 05/08/2006

Repair Entry Date: 05/16/2006

Mileage: 63,329

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10742

Defect Code: 1112174800

Defect Description: Cylinder head gasket, oil side leaking

Defect Dealer Comments: C/S ENGINE SMELL BURNED OIL. CHECKED AND FOUND ENGINE LEAK BY VALVE COVER AND TIMING CHAIN DISTRIBUTOR. REPLACE BOTH ENGINE VALVE COVER AND HEAD CYLINDER GASKET.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11147506425	Gasket Steel	1	1	$3.25	$1.30
Part	11127513195	Gasket set, cylinder head cover	1	1	$34.50	$13.80
Part	11127513194	Gasket set, cylinder head cover	1	1	$34.50	$13.80
Part	11127507404	Spark plug pipe	2	2	$6.26	$2.50
Part	11147506424	Gasket Steel	1	1	$3.25	$1.30
Labor	1112613	Replacing both cylinder head gaskets	190	190	$2,019.70	$0.00

Totals: Total Value Paid: 2,101.46 Total Handling Value Paid: 32.70

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 2,134.16

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Defect Code: 1213001200

Defect Description: Ignition coil permanent failure

Defect Dealer Comments: **RELATED LINE V TECH FOUND IGNITION COIL MALFUNTION. REPLACED IGNITION COIL.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12131712219	Ignition coil	1	1	$16.55	$6.62

Totals: Total Value Paid: 16.55 Total Handling Value Paid: 6.62

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 23.17

Defect Code: 1231004800

Defect Description: Alternator leaking

Defect Dealer Comments: **RELATED LINE V. TECH FOU ND OIL LEAK BY ALTERNATOR. REMOVE ALTERNATOR, BASE ALT, AND REPLACE GASKET ALTERNATOR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1299000	WT.12 SECTION	10	10	$106.30	$0.00
Part	12317507807	Gasket	1	1	$0.60	$0.24
Labor	1231525	R+R ALTERNATOR	23	23	$244.49	$0.00
Part	12311439988	Feed pipe	1	1	$5.45	$2.18

Totals: Total Value Paid: 356.84 Total Handling Value Paid: 2.42

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 359.26

Defect Code: 1611023700

Defect Description: Fuel filler cap / fuel tank loose

Defect Dealer Comments: C/S FUEL FILLER CAP BROKEN. CHECKEN AND FOUND FILLER CAP COMING APART. REPLACE FUEL FILLER CAP.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	16116754491	Filler cap	1	1	$8.50	$3.40

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Totals: Total Value Paid: 8.50 Total Handling Value Paid: 3.40

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 11.90

Defect Code: 5133122900

Defect Description: Power window, front sticking/jammed

Defect Dealer Comments: C/S PASSANGER WINDOW GLASS FALLEN. CHECKED AND FOUND WINDOW LIFTER WITH GEAR SPENT. WINDOW REGULATOR COMING APART. REPLACE PASSANGER WINDOW LIFTER AND REGULATOR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5133503	Replacing electrical window regulator in left or right fro	17	17	$180.71	$0.00
Part	67628382002	Drive for window lifter, right	1	1	$52.85	$21.14
Part	51337138862	ELECTR.WINDOW LIFTER FRONT RIGHT	1	1	$121.30	$48.52

Totals: Total Value Paid: 354.86 Total Handling Value Paid: 69.66

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 424.52

Defect Code: 5147190100

Defect Description: Sill trim cover (cover on sill panel) cracked / broken / torn off

Defect Dealer Comments: C/S DRIVER LEFT MOLDING FROM AMONG DOOR LOOSE. CHECKED AND FOUND SILL DRIVER CLIPS COVER COMING APART. REPLACE DRIVER LEFT SILL COVER.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51477051873	REAR LEFT ENTRANCE COVER	1	1	$27.10	$10.84
Labor	5199000	WT.51 SECTION	3	3	$31.89	$0.00

Totals: Total Value Paid: 58.99 Total Handling Value Paid: 10.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 69.83

Defect Code: 6112027900

Defect Description: Battery cable B+ (in interior/underfloor) incorrect connection /contact

Defect Dealer Comments: C/S SAFETY BELT LIGHTS. CHECKED AND FOUND FAULT #98D5. POSITIVE CABLE OPEN. REPLACE POSITIVE CABLE. ROAD TEST OK.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61126904905	Battery cable (plus pole)	1	1	$118.50	$47.40
Labor	6112502	Replacing battery positive cable	9	9	$95.67	$0.00

Totals: Total Value Paid: 214.17 Total Handling Value Paid: 47.40

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 261.57

Defect Code: 6577298100

Defect Description: Sensor (satellite) seat interruption

Defect Dealer Comments: **WHILE PERFOMANCE ROAD TEST AIR BAGS LIGHTS. CHECKED AND FOUND FAULT 98D5 STVL CONTROL MODULE MALFUNTION AND FRONT PASSANGER DOOR SENSOR OPEN. REPLACE PASSANGER SEAT SENSOR AND LEFT FRONT DOOR SENSOR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65776947415	Sensor, front left door	1	1	$105.00	$42.00
Labor	6577741	Replacing front door sensor, left	7	7	$74.41	$0.00
Labor	6577751	Replacing driver's seat sensor	2	2	$21.26	$0.00
Part	65776949902	Sensor, front right door	1	1	$105.00	$42.00

Totals: Total Value Paid: 305.67 Total Handling Value Paid: 84.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 389.67

Defect Code: 6610055200

Defect Description: Transmitter function, remote operation / radio remote control not opening

Defect Dealer Comments: C/S KEY BEEPER DOES NOT OPEN DOOR LOCKS. CHECKED AND FOUND BEEPER MALFUNTION. REPLACE KEY BEEPERS AND PROGRAMMING.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	66120396044	Radio remote control (code)	2	2	$130.50	$52.20
Labor	6699000	WT.66 SECTION	2	2	$21.26	$0.00

Totals: Total Value Paid: 151.76 Total Handling Value Paid: 52.20

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 203.96

Paid To Dealer for Claim: 3,878.04

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 58,066
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/09/2005	**AG Dealer Code:** 10742
Repair Entry Date: 09/24/2005	

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 58,066
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/09/2005	**AG Dealer Code:** 10742
Repair Entry Date: 09/24/2005	

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Defect Code: 1115031400

Defect Description: Valve for crankcase venting occasional malfunction

Defect Dealer Comments: C/STATES EMISSIONS WARNING LIGHT WENT ON. INTERROGATED FAULT MEMORY FOUND FAULT CODES 272C/272D. BOTH BREATHER VALVES LEAKING. REPLACED VALVES.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11127547058	Repair kit, pressure regulating valve	2	2	$20.20	$8.08
Labor	1115530	Sealing/replacing both control valves for engine venting	4	4	$42.52	$0.00

Totals: Total Value Paid: 62.72 Total Handling Value Paid: 8.08

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 70.80

Defect Code: 1614021800

Defect Description: Level sensor, fuel tank, left incorrect/incomplete reading

Defect Dealer Comments: C/STATES FUEL GAUGE IS ERRATIC. INTERROGATED FAULT MEMORY FOUND FAULT CODE #9319. TECH REMOVED BOTH SENDERS, BOTH OF THEM WERE READING INCORRECTLY. REPLACED LEFT AND RIGHT LEVEL SENDERS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	16116759833	RIGHT FUEL LEVEL SENSOR	1	1	$27.70	$11.08
Labor	1612505	R+R BOTH FUEL LEVEL SENDERS	8	8	$85.04	$0.00
Part	16116759834	LEFT FUEL LEVEL SENSOR	1	1	$42.45	$16.98

Totals: Total Value Paid: 155.19 Total Handling Value Paid: 28.06

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 183.25

Defect Code: 5116365300

Defect Description: Center console oddments tray not closing

Defect Dealer Comments: C/COMPLAINS ABOUT A NOISE THAT APPARENTLY COMES FROM CENTER CONSOLE. CHECKED AND FOUND TELEPHONE DRAWER NOISY. MECHANISM JAMMED. RPELACED TELEPHONE DRAWER.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5199000	WT.51 SECTION	1	1	$10.63	$0.00
Part	51458251192	Telephone drawer	1	1	$16.60	$6.64

Totals: Total Value Paid: 27.23 Total Handling Value Paid: 6.64

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 33.87

Defect Code: 6326051200

Defect Description: Licence plate light, bulb permanent failure

Defect Dealer Comments: C/STATES LICENSE PLATE LIGHTS ARE NOT WORKING. CHECKED AND FOUND LIGHT BULB FOR RIGHT LICENSE PLATE LIGHT BLOWN. REPLACED BULB.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	07119978373	BULB	1	1	$0.60	$0.24
Labor	6399901	R+R L/R LICENSE PLATE BULB	1	1	$10.63	$0.00

Totals: Total Value Paid: 11.23 Total Handling Value Paid: 0.24

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 11.47

Defect Code: 6510031400

Defect Description: Controls on radio / ASK / MASK / CCC occasional malfunction

Defect Dealer Comments: C/STATES OCCASIONALLY CAR WILL NOT RECOGNIZE CD. CHECKED AND FOUND ASK WILL NOT READ WHEN A DISC IS INSIDE. REPLACED ASK.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65126949385	AT-audio system controller CD	1	1	$462.00	$184.80
Labor	6512701	Replacing audio system controller	3	3	$31.89	$0.00

Totals: Total Value Paid: 493.89 Total Handling Value Paid: 184.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 678.69

Paid To Dealer for Claim: 978.08

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 55,360
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 06/07/2005	**AG Dealer Code:** 10742
Repair Entry Date: 06/24/2005	

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$30.00	$0.00

Totals: Total Value Paid: 30.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 30.00

Paid To Dealer for Claim: 30.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 55,360
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 06/07/2005	**AG Dealer Code:** 10742
Repair Entry Date: 06/24/2005	

Defect Code: 1162000100

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Defect Description: Exhaust manifold cracked / broken / torn off

Defect Dealer Comments: C/STATES CHECK ENGINE LIGHT WENT ON. INTERROGATED FAULT MEMORY FOUND FAULT CODE #273D. REPLACED BANK'2 RMFD EXHAUST MANIFOLD AND GASKETS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11627505788	Gasket Asbestos Free	1	1	$4.30	$1.72
Part	11627505789	Gasket Asbestos Free	1	1	$4.30	$1.72
Part	18407511038	Rmfd exhaust manifold with catalyst	1	1	$497.75	$199.10
Labor	1840020	Removing and installing or replacing right-hand exhaust m	56	56	$595.28	$0.00

Totals: Total Value Paid: 1,101.63 Total Handling Value Paid: 202.54

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,304.17

Defect Code: 1711111200

Defect Description: Electric fan permanent failure

Defect Dealer Comments: **FAULT 274A0 ACTIVE. TECH REMOVED E-BOX AND FOUND POSITIVE CABLE SHORT TO GROUND. TECH REPAIRED CABLE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1799000	WT.17 SECTION	10	10	$106.30	$0.00

Totals: Total Value Paid: 106.30 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 106.30

Defect Code: 6121004900

Defect Description: Vehicle battery overflowing / sloshing over

Defect Dealer Comments: C/STATES ENGINE WILL NOT START. TECH PERFORMED A LOW TEST, BATTERY DID NOT PASS TEST (10.61V). REPLACED BATTERY. **WARRANTY CODE 9DNGQ-0BGEU**

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6121517	Replacing battery - with registering b	4	4	$42.52	$0.00
Part	61216924023	Original BMW AGM-battery	1	1	$131.50	$52.60

Totals: Total Value Paid: 174.02 Total Handling Value Paid: 52.60

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 226.62

Defect Code: 6312181200

Defect Description: Parking lamp bulb permanent failure

Defect Dealer Comments: C/STATES LIGHT BULB FAILURE SIGNAL WENT ON. CHECKED AND FOUND LIGHT BULB FOR RIGHT PARKING LAMP BLOWN. REPLACED BULB.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63126916097	Bulb, parking light	1	1	$11.25	$4.50
Labor	6399633	Replacing lamp bulb for front right side light	12	12	$127.56	$0.00

Totals: Total Value Paid: 138.81 Total Handling Value Paid: 4.50

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 143.31

Paid To Dealer for Claim: 1,780.40

Claim Header:

Claim Number/Status: [redacted] **(Rejected)**	**Mileage:** 51,765
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Claim Reject Reason:** CLAIM / CLAIM LINE REJECTED
Repair Order Date: 05/18/2005	**Authorization Number:** 664660
Repair Entry Date: 05/19/2005	**AG Dealer Code:** 10742

Defect Code: 85990015RT

Defect Description: UNKNOWN

Defect Dealer Comments: TRADE ASSIST AUTH #664660. TRADE ASSIST PACKAGE. CUSTOMER NAME ROBERT CORDOVA MILEAGE AUTH. 49,080.

Defect Reviewer Comments: claim refused-duplicate. claim paid 3/17/2005-credit note 507514-claim # 828260 tm 5/19/05

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$0.00	$0.00

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Totals: Total Value Paid: 0.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 0.00

Paid To Dealer for Claim: 0.00

Claim Header:

Claim Number/Status [redacted] (Paid)	**Mileage:** 51,764
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/24/2005	**AG Dealer Code:** 10742
Repair Entry Date: 02/04/2005	

Defect Code: 0061060200

Defect Description: SIB #61-03-04 LBL CODE 420 PGM CONTROL UNITS ON E65/E66 FROM START OF PRODUCTION TO 01/20/2004

Defect Dealer Comments: PROGRAMING 61-03-04 \ 61-03-04 \ 51764 SE REALIZO RECALL 61-03-04 PACK # 2 DFC 00-61-06-02-00 LOP 00-55-512 FRU 10

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0055512	PROGRAM CONTROL UNITS	10	10	$106.30	$0.00

Totals: Total Value Paid: 106.30 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 106.30

Paid To Dealer for Claim: 106.30

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 51,764
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/24/2005	**AG Dealer Code:** 10742
Repair Entry Date: 02/04/2005	

Defect Code: 0017200100

Defect Description: SIB #17-01-04 LBL CODE 393 TRANS COOLER LINE BRACKET ON E65/E66 N62 ENG START OF PROD THRU 01/2003

Defect Dealer Comments: REALIZAR CAMPANA 17-01-04 \ 17-01-04 \ 51764 SE REALIZO RECALL 17-01-04 DFC 00-17-20-01-00 LOP 00-54-944 FRU 3

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054944	CK.COOLER LINES+INSTALL BRACKET	3	3	$31.89	$0.00
Part	07119903994	Hex bolt with washer	1	1	$0.22	$0.09
Part	17227525819	Spacer sleeve	1	1	$1.46	$0.58
Part	17227531322	BRACKET OIL PIPE	1	1	$1.85	$0.74
Part	17227519270	BRACKET OIL PIPE	1	1	$0.45	$0.18

Totals: Total Value Paid: 35.87 Total Handling Value Paid: 1.59

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 37.46

Paid To Dealer for Claim: 37.46

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 51,764
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/24/2005	**AG Dealer Code:** 10742
Repair Entry Date: 02/04/2005	

Defect Code: 51230037SA

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Defect Description: HOOD CATCH-LOOSE

Defect Dealer Comments: **AFTER PERFORMIMG RECALL 61-03-04, HOOD DID NOT OPEN. CHECKED AND FOUND CATCH ON ENGINE HOOD CRACKED. REPLACE IT**

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5123660	Removing and installing or replacing catch on engine hood	1	1	$10.63	$0.00
Part	51238240605	Hood catch	1	1	$18.05	$7.22

Totals: Total Value Paid: 28.68 Total Handling Value Paid: 7.22

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 35.90

Paid To Dealer for Claim: 35.90

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 07/16/2004

Repair Entry Date: 03/04/2005

Mileage: 49,080

Davis #: N/A

Authorization Number: 664660

AG Dealer Code: 10742

Defect Code: 85990022RT

Defect Description: BMW RETAILER ADMINISTERED TRADE ASSIST - POWER TRAIN ENGINE, TRANS, DIFFERENTIAL (TREAD ACT)

Defect Dealer Comments: TRADE ASSIT CLAIMED PER STEVEN PADGETT LETTER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	2	FREIGHT CLAIMED BY DEALER			$11,875.24	$0.00

Totals: Total Value Paid: 11,875.24 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 11,875.24

Paid To Dealer for Claim: 11,875.24

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 49,080
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/16/2004	**AG Dealer Code:** 10742
Repair Entry Date: 08/13/2004	

Defect Code: 1231001200

Defect Description: Alternator permanent failure

Defect Dealer Comments: C/STATES BATTERY LIGHT WENT ON. CHECKED AND FOUND ALTERNATOR NOT CHARGING. REPLACED RMFD ALTERNATOR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12317526286	Rmfd generator, water-cooled	1	1	$403.40	$161.36
Labor	1231020	REP ALTERNATOR	25	25	$265.75	$0.00

Totals: Total Value Paid: 669.15 Total Handling Value Paid: 161.36

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 830.51

Defect Code: 1711024800

Defect Description: Radiator compensating tank leaking

Defect Dealer Comments: **EXPANSION TANK LEAKING. REPLACED EXP. TANK **

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	17137508007	Cooling water expansion tank	1	1	$40.20	$16.08
Labor	1711550	Removing and installing or replacing coolant expansion ta	3	3	$31.89	$0.00

Totals: Total Value Paid: 72.09 Total Handling Value Paid: 16.08

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 88.17

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Paid To Dealer for Claim: 918.68

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 49,080
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: 0	**Authorization Number:** 0
Repair Order Date: 07/16/2004	**AG Dealer Code:** 10742
Repair Entry Date: 01/01/1900	

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$30.00	$0.00

Totals: Total Value Paid: 30.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 30.00

Paid To Dealer for Claim: 30.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 48,853
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/02/2004	**AG Dealer Code:** 10742
Repair Entry Date: 07/13/2004	

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Defect Code: 1172029600

Defect Description: Air pump Fault code stored in diagnosis fault code memory (warning lamp on)

Defect Dealer Comments: C/STATES CHECK ENGINE LIGHT WENT ON. INTERROGATED FAULT MEMORY FOUND FAULT CODES 2724-2727. REPLACED OXYGEN SENSOR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1178530	Replacing left-hand oxygen control sensor	3	3	$31.89	$0.00
Part	11787512973	Lambda probe, grey	1	1	$80.00	$32.00

Totals: Total Value Paid: 111.89 Total Handling Value Paid: 32.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 143.89

Paid To Dealer for Claim: 143.89

Claim Header:

Claim Number/Status [redacted] (Paid)	**Mileage:** 46,389
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/05/2004	**AG Dealer Code:** 10742
Repair Entry Date: 05/19/2004	

Defect Code: 3112073900

Defect Description: Rubber/hydraulic mount, tension strut/compression strut (inner) unpleasant noises

Defect Dealer Comments: C/STATES FRONT SUSPENSION MAKES NOISES WHILE DRIVING ON IRREGULAR ROAD. CHECKED AND FOUND BOTH TENSION STRUTS CRACKED. REPLACED STRUTS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	31124026453	Tension strut with hydraulic mount, left	1	1	$87.80	$35.12
Part	07129901656	Body nut	3	3	$0.33	$0.13
Labor	3112627	Removing and installing or replacing both tension struts	14	14	$148.82	$0.00
Part	31124026454	Tension strut with hydraulic mount,right	1	1	$87.80	$35.12

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Totals: Total Value Paid: 324.75 Total Handling Value Paid: 70.37

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 395.12

Defect Code: 6577063700

Defect Description: Airbag control module/safety electronics loose

Defect Dealer Comments: C/STATES AIR BAG LIGHT WENT ON. INTERROGATED FAULT MEMORY FOUND FAULT CODE #9E62. TECH RE-PROGRAMED CONTROL UNIT.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6599000	WT.65 SECTION	13	13	$138.19	$0.00

Totals: Total Value Paid: 138.19 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 138.19

Paid To Dealer for Claim: 533.31

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 12/22/2003

Repair Entry Date: 01/22/2004

Mileage: 37,967

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10742

Defect Code: 5116405300

Defect Description: Lock (lockable) center armrest hinged box, front not closing

Defect Dealer Comments: C/STATES CENTER ARMREST LOCK BUTTON IS PEELINF OFF. CHECKED AND FOUND LOCK FOR CENTER ARM REST PEEL'S OFF. REPLACE IT.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51167002397	Lock f center armrest covers	1	1	$19.40	$7.76
Labor	5116840	R+R RT.GLOVE BOX LOCK	8	8	$85.04	$0.00

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Totals: Total Value Paid: 104.44 Total Handling Value Paid: 7.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 112.20

Defect Code: 5124951400

Defect Description: E65 E66 (with SA 316) Malfunction in automatic trunk lid

Defect Dealer Comments: C/STATES HYDRAULIC TRUNK LID WILL NOT OPEN. SIB 51-01-03 WAS PERFORMED. REPLACED HYD CYLINDER.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51247134592	Hydraulic cylinder	1	1	$122.60	$49.04
Labor	0054123	REPL.HYDRAULIC CYL./LINES	13	13	$138.19	$0.00

Totals: Total Value Paid: 260.79 Total Handling Value Paid: 49.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 309.83

Defect Code: 5133122900

Defect Description: Power window, front sticking/jammed

Defect Dealer Comments: C/STATES DRIVER'S DOOR GLASS WINDOW IS MAKING NOISES. CHECKED AND FOUND WINDOW REGULATOR JAMMED. REPLACED WIND. REG.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5133501	REMOVING AND INSTALLING POWER WINDOW REGULATOR IN LEFT OR	12	12	$127.56	$0.00
Part	51337138861	ELECTR.WINDOW LIFTER FRONT LEFT	1	1	$120.10	$48.04

Totals: Total Value Paid: 247.66 Total Handling Value Paid: 48.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 295.70

Defect Code: 6430001700

Defect Description: External air guide (clean air channel) smell

Defect Dealer Comments: C/STATES MICROFILTER LIGHT WENT ON. CHECKED AND FOUND BOTH MICROFILTERS BLOCKED. REPLACE THEM.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6431502	REP MICROFILTER FOR PASS SIDE VENTILATION+	2	2	$21.26	$0.00

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Chassis Number : D[redacted]

Part	64116921019	MICROFILTER/ACTIVATED CARBON CONTAINER	2	2	$26.00	$10.40

Totals: Total Value Paid: 47.26 Total Handling Value Paid: 10.40

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 57.66

Paid To Dealer for Claim: 775.39

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 10/28/2003

Repair Entry Date: 11/27/2003

Mileage: 34,711

Davis #: N/A

Authorization Number: 505581

AG Dealer Code: 10742

Defect Code: 5143044100

Defect Description: A-pillar trim panel (inner) poorly adapted/fitted

Defect Dealer Comments: C/STATES BOTH A PILLAR COVERS ARE PEELING OFF. CHECKED AND FOUND BOTH A PILLAR COVERS PEELING OFF. $180.00 SUBLET CHARGED FOR COVERS RESTORE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	3	PAINT OR OTHER SUBLET WORK			$180.00	$0.00

Totals: Total Value Paid: 180.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 180.00

Paid To Dealer for Claim: 180.00

Claim Header:

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Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 34,711
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/28/2003	**AG Dealer Code:** 10742
Repair Entry Date: 11/19/2003	

Defect Code: 0061790100

Defect Description: E65 E66 Programming control units (lower than I 6.113)

Defect Dealer Comments: PROGRAM CONTROL UNIT \ 61-10-03 \ 34711 SE CARGO NAV.21.1 SE REALIZO PROCEDIMIENTO A Y B SE VERIFICO CKM SE REALIZO DYNAMIC DRIVE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054777	CIP REPROGRAMMING	10	10	$106.30	$0.00

Totals: Total Value Paid: 106.30 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 106.30

Paid To Dealer for Claim: 106.30

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 34,711
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/28/2003	**AG Dealer Code:** 10742
Repair Entry Date: 11/19/2003	

Defect Code: 1263119600

Defect Description: Valvetronic relay module/IVM (integrated supply module) Fault code stored in diagnosis fault code me

Defect Dealer Comments: C/STATES STARTER IS STUCK. CHECKED AND FOUND IVM MODULE DEFECTIVE. REPLACED MODULE.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1252505	Removing and installing or replacing integrated supply mo	3	3	$31.89	$0.00
Part	12527510638	Integrated supply module	1	1	$42.45	$16.98

Totals: Total Value Paid: 74.34 Total Handling Value Paid: 16.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 91.32

Defect Code: 34210077MP

Defect Description: RR BRAKE PADS - MAINTENANCE PLAN

Defect Dealer Comments: **WHILE REPLACING EMERGENCY CABLES TECH FOUND REAR BRAKE PADS TOO LOW. REPLACED REPAIR KIT BRAKE LINING AND WEAR SENSOR UNDER FULL MAINTENANCE**

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3421739	Removing and installing or replacing brake pads of both r	6	6	$63.78	$0.00
Part	34356755267	Brake pad wear sensor	1	1	$7.90	$5.30
Part	34216761286	Repair kit, brake pads asbestos-free	1	1	$46.05	$37.70

Totals: Total Value Paid: 117.73 Total Handling Value Paid: 43.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 160.73

Defect Code: 3441143900

Defect Description: Parking brake control unit unpleasant noises

Defect Dealer Comments: C/STATES YELLOW BRAKE LIGHT WENT ON. CHECKED AND FOUND BRAKE SHOES DEFECTIVES. RPELACED REPAIR KIT AND BLOWDEN CABLES.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34401165910	Bowden cable, parking brake, left	1	1	$16.60	$6.64
Labor	3441681	Replacing actuating unit with control module for p	8	8	$85.04	$0.00
Part	34416756538	Repair kit brake shoe asbestos-free	1	1	$92.75	$37.10
Part	34401165911	Bowden cable, parking brake, right	1	1	$16.60	$6.64

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Totals: Total Value Paid: 210.99 Total Handling Value Paid: 50.38

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 261.37

Defect Code: 5113116800

Defect Description: Door sill cover trim peels off / detaches itself

Defect Dealer Comments: C/STATES ALL FOUR DOOR SILL COVERS ARE PEELING OFF. CHECKED AND FOUND SILL COVERS PEELING OFF. REPLACED FRONT AND REAR SILL COVERS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5147570	R&IORR BOTH COVERS FOR FRONT DOOR SILLS	2	2	$21.26	$0.00
Labor	5147573	R&IORR BOTH COVERS FOR REAR DOOR SILLS	2	2	$21.26	$0.00
Part	51477014609	FRONT LEFT SILL STRIP	1	1	$10.20	$4.08
Part	51477014627	SILL STRIP REAR LEFT	1	1	$14.10	$5.64
Part	51477014628	SILL STRIP REAR RIGHT	1	1	$14.10	$5.64
Part	51477014610	FRONT RIGHT SILL STRIP	1	1	$10.20	$4.08

Totals: Total Value Paid: 91.12 Total Handling Value Paid: 19.44

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 110.56

Paid To Dealer for Claim: 623.98

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 29,870
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/14/2003	**AG Dealer Code:** 10742
Repair Entry Date: 08/02/2003	

Defect Code: 0012730100

Defect Description: E65 E66 N62 Replacing ignition coil

Defect Dealer Comments: 12-05-03 RECALL. **JOHN PLEASE TAKE NOTE. I'M RE-SUBMITING THE CORRECT WORK PACKAGE. REFERENCE R.O. 62851.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054111	CK+REPL.COILS AS NECESSARY	8	8	$85.04	$0.00
Part	12131712223	Ignition coil	8	8	$132.40	$52.96

Totals: Total Value Paid: 217.44 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 270.40

Paid To Dealer for Claim: 270.40

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 07/14/2003

Repair Entry Date: 07/31/2003

Mileage: 29,870

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10742

Defect Code: 0012730100

Defect Description: E65 E66 N62 Replacing ignition coil

Defect Dealer Comments: IGNITION COILS REPLACEMENT\12-05-03\29870 SE REEMPLAZARON LOS 8 COIL

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054111	CK+REPL.COILS AS NECESSARY	8	8	$(85.04)	$0.00

Totals: Total Value Paid: (85.04) Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): (85.04)

Paid To Dealer for Claim: (85.04)

Claim Header:

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Claim Number/Status: [redacted] (Paid)	**Mileage:** 29,870
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/14/2003	**AG Dealer Code:** 10742
Repair Entry Date: 07/31/2003	

Defect Code: 0012730100

Defect Description: E65 E66 N62 Replacing ignition coil

Defect Dealer Comments: IGNITION COILS REPLACEMENT\12-05-03\29870 SE REEMPLAZARON LOS 8 COIL

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054111	CK+REPL.COILS AS NECESSARY	8	8	$85.04	$0.00

Totals: Total Value Paid: 85.04 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 85.04

Paid To Dealer for Claim: 85.04

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 29,870
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/14/2003	**AG Dealer Code:** 10742
Repair Entry Date: 07/31/2003	

Defect Code: 1263119600

Defect Description: Valvetronic relay module/IVM (integrated supply module) Fault code stored in diagnosis fault code me

Defect Dealer Comments: C/STATES STARTER STAYS ON ALL THE TIME. CHECKED AND FOUND IVM MODULE PERMANENT FAILURE. REPLACED MODULE.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1252505	Removing and installing or replacing integrated supply mo	3	3	$31.89	$0.00
Part	12527510638	Integrated supply module	1	1	$42.45	$16.98

Totals: Total Value Paid: 74.34 Total Handling Value Paid: 16.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 91.32

Defect Code: 5113116800

Defect Description: Door sill cover trim peels off / detaches itself

Defect Dealer Comments: C/STATES BOTH FRONT DOOR ENTRANCE COVERS ARE PEELING OFF. CHECKED AND FOUND BOTH COVERS PEEL'S OFF.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5147570	R&IORR BOTH COVERS FOR FRONT DOOR SILLS	2	2	$21.26	$0.00
Part	51477014610	FRONT RIGHT SILL STRIP	1	1	$10.20	$4.08
Part	51477014609	FRONT LEFT SILL STRIP	1	1	$10.20	$4.08

Totals: Total Value Paid: 41.66 Total Handling Value Paid: 8.16

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 49.82

Paid To Dealer for Claim: 141.14

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 27,262
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 06/10/2003	**AG Dealer Code:** 10742
Repair Entry Date: 07/01/2003	

Defect Code: 1212001500

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Defect Description: Spark plugs permanent malfunction

Defect Dealer Comments: C/COMPLAINS ABOUT A ROUGH IDLE. CHECKED AND FOUND SPARK PLUGS AND IIGNITION COIL DEFECTIVES. REPLACE THEM.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12129071003	Spark plug, High Power	8	8	$51.20	$20.48
Part	12131712219	Ignition coil	8	8	$132.40	$52.96
Labor	1212521	REP ALL SPARK PLUGS (W/1100005/6 & 0000400)+	8	8	$85.04	$0.00

Totals: Total Value Paid: 268.64 Total Handling Value Paid: 73.44

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 342.08

Defect Code: 1353124800

Defect Description: Circuit line/injection tube, petrol leaking

Defect Dealer Comments: **AS PER INSTUCTIONS OF MIKE HERNANDEZ, TECH REPLACED INJ. NOZZLE.**

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	13537506924	INJECTION VALVE	1	1	$69.00	$27.60
Labor	1353640	Replacing complete injection pipe	12	12	$127.56	$0.00

Totals: Total Value Paid: 196.56 Total Handling Value Paid: 27.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 224.16

Defect Code: 3241124800

Defect Description: Return line, plug connection, oil cooler leaking

Defect Dealer Comments: C/STATES STEERING WHEEL MAKES NOISES WHILE TURNING. CHECKED AND FOUND RACK & PINION FITTINGS CRACKED.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	82111468041	PRNTOSIN CHF 11S	2	2	$25.20	$10.08
Labor	3299000	WT.32 SECTION	10	10	$106.30	$0.00

Totals: Total Value Paid: 131.50 Total Handling Value Paid: 10.08

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 141.58

Defect Code: 85990089MP

Defect Description: 1ST ENG OIL SERVICE-FULL MAINTENANCE

Defect Dealer Comments: C/STATES OIL SERVICE LIGHT WENT ON. PERFORMED OIL SERVICE UNDER SCHEDULE MAINTENANCE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$5.00	$5.00
Labor	0000610	Engine oil service	4	4	$42.52	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	8	8	$22.80	$7.60

Totals: Total Value Paid: 70.32 Total Handling Value Paid: 12.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 82.92

Paid To Dealer for Claim: 790.74

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 25,769
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/13/2003	**AG Dealer Code:** 10742
Repair Entry Date: 05/29/2003	

Defect Code: 6400084500

Defect Description: Heating output, outer passenger's side grille outlet in instrument panel not controllable/adjustable

Defect Dealer Comments: C/COMPLAINS ABOUT A NOISE THAT APPARENTLY COMES FROM FRONT SUSPENSION. CHECKED AND FOUND NOISE WAS COMING FROM DASHBOARD, SUPPORTS WERE CRACKED. TECH REMOVED PART AND INSTALL NEW SUPPORTS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5199000	WT.51 SECTION	30	30	$318.90	$0.00

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Totals: Total Value Paid: 318.90 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 318.90

Paid To Dealer for Claim: 318.90

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 20,413
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/13/2003	**AG Dealer Code:** 10742
Repair Entry Date: 02/28/2003	

Defect Code: 34110077MP

Defect Description: FT BRAKE PADS - MAINTENANCE PLAN

Defect Dealer Comments: C/STATES BRAKE LINNINGS LIGHT WENT ON. CHECKED AND FOUND FRONT BRAKE PADS TOO LOW. REPLACED REPAIR KIT BRAKE LINNING, SENSOR AND PLASTILUBE UNDER FULL MAINTENANCE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3411505	R+R L+R.FT.BRAKE PADS	7	7	$74.41	$0.00
Part	34116761283	Repair kit, brake pads asbestos-free	1	1	$60.50	$49.50
Part	34356755266	Brake pad wear sensor	1	1	$7.90	$5.30
Part	81229407103	Brake pad paste	1	1	$1.41	$0.83

Totals: Total Value Paid: 144.22 Total Handling Value Paid: 55.63

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 199.85

Defect Code: 6131271500

Defect Description: Coolant level switch permanent malfunction

Defect Dealer Comments: C/STATES COOLANT LEVEL LIGHT WENT ON. CHECKED AND FOUND COOLANT LEVEL SWITCH DEFECTIVE. REPLACED LEVEL SWITCH.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	17117506601	LEVELLING SWITCH	1	1	$14.45	$5.78
Labor	6131940	REP COOLANT LEVEL SWITCH+	1	1	$10.63	$0.00

Totals: Total Value Paid: 25.08 Total Handling Value Paid: 5.78

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 30.86

Defect Code: 8411101500

Defect Description: Phone board permanent malfunction

Defect Dealer Comments: C/STATES CELLULAR PHONE IS NOT WORKING. CHECKED AND FOUND PHONE BOARD DEFECTIVE. REPLACE IT.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61316925812	Phone board	1	1	$125.60	$50.24
Labor	6131690	Removing and installing or replacing phone board	4	4	$42.52	$0.00

Totals: Total Value Paid: 168.12 Total Handling Value Paid: 50.24

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 218.36

Paid To Dealer for Claim: 449.07

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 16,622
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/12/2002	**AG Dealer Code:** 10742
Repair Entry Date: 12/18/2002	

Defect Code: 1812023900

Defect Description: Intermediate silencer unpleasant noises

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Defect Dealer Comments: C/STATES LOW EMISSION LIGHT WENT ON. INTERROGATED FAULT MEMORY FOUND FAULT CODE #273D. REPLACED RMFD EXHAUST MANIFOLD.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1812545	Removing and installing or replacing centre silencer	11	11	$103.13	$0.00
Part	18407511038	Rmfd exhaust manifold with catalyst	1	1	$381.00	$152.40

Totals: Total Value Paid: 484.13 Total Handling Value Paid: 152.40

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 636.53

Paid To Dealer for Claim: 636.53

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 12/12/2002

Repair Entry Date: 01/01/1900

Mileage: 16,622

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10742

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$30.00	$0.00

Totals: Total Value Paid: 30.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 30.00

Paid To Dealer for Claim: 30.00

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 14,953
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/01/2002	**AG Dealer Code:** 10742
Repair Entry Date: 00/00/0000	

Defect Code: 6313013700

Defect Description: Turn signal repeater, side panel loose

Defect Dealer Comments: C/STATES BOTH SIDES ADDITIONAL SIDE MARKER LAMPS ARE FULL OF WATER. CHECKED AND FOUND BOTH FRONT ADDITIONAL TURN SIGNAL LAMPS LEAKING. REPLACED BOTH ADDITIONAL LAMPS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63136906394	Addit. turn indicator lamp, right white	1	1	$13.00	$5.20
Part	63136906393	Addit. turn indicator lamp, left white	1	1	$13.00	$5.20
Labor	6313710	R&IORR BOTH SIDE TURN SIGNALS	2	2	$18.75	$0.00

Totals: Total Value Paid: 44.75 Total Handling Value Paid: 10.40

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 55.15

Defect Code: 85990080MP

Defect Description: ENGINE OIL SERVICE E65

Defect Dealer Comments: C/STATES OIL SERVICE LIGHT WENT ON. PERFORMED OIL SERVICE UNDER SCHEDULE MAINTENANCE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000610	Engine oil service	4	4	$37.50	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	8	8	$22.80	$7.60
Part	11427511161	Set oil-filter element	1	1	$5.00	$5.00

Totals: Total Value Paid: 65.30 Total Handling Value Paid: 12.60

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 77.90

Paid To Dealer for Claim: 133.05

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,799
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/20/2002	**AG Dealer Code:** 10742
Repair Entry Date: 00/00/0000	

Defect Code: 0099070100

Defect Description: SIB #00-09-02 LABEL CODE 329 CORRECT OWNERS MANUAL & INSTALL

Defect Dealer Comments: Service Action to Correct Owner's Manual and Install Label\00-09-02\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053717	INSERT MANUAL+I DRIVE INSERTS	3	3	$28.13	$0.00

Totals: Total Value Paid: 28.13 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 28.13

Paid To Dealer for Claim: 28.13

Claim Header:

Claim Number/Status [redacted] (Paid)	**Mileage:** 12,799
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/20/2002	**AG Dealer Code:** 10742
Repair Entry Date: 00/00/0000	

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Defect Code: 0062140100

Defect Description: SIB #62-03-02 LABEL CODE 332 REPL INSTRUMENT CLUSTER E65 START OF PROD TO 01/11/02

Defect Dealer Comments: REPLACE INSTRUMENT CLUSTER\62-03-02\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053786	REPL.CLUSTER W/O PROGRAMMING	4	4	$37.50	$0.00
Part	62116922948	INSTRUMENTS COMBINATION UNCODED	1	1	$537.00	$214.80

Totals: Total Value Paid: 574.50 Total Handling Value Paid: 214.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 789.30

Paid To Dealer for Claim: 789.30

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 09/20/2002

Repair Entry Date: 00/00/0000

Mileage: 12,799

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10742

Defect Code: 0061680100

Defect Description: SIB #61-05-02 LABEL CODE 333 RECALL 02V-150 REPRO FUEL PUMP E65/E66 FROM START OF PROD TO 04/18/200

Defect Dealer Comments: PROGRAM FUEL PUMP\61-05-02\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053343	PROGR.CU.S INCL.CAS/ZAS+NAV	20	20	$187.50	$0.00

Totals: Total Value Paid: 187.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 187.50

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Paid To Dealer for Claim: 187.50

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,799
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/20/2002	**AG Dealer Code:** 10742
Repair Entry Date: 00/00/0000	

Defect Code: 0061650100

Defect Description: SIB #66-01-02 LABEL CODE 334 REPL ANTENNA AMP AND REMOTES E65/E66 START OF PROD TO 03/07/02

Defect Dealer Comments: SERVICE ACTION TO REPLACE THE ANTENNA AMPLIFIER AND REMOTE\66-01-02\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	66120142781	Radio remote control (code)	2	2	$107.40	$42.96
Labor	0053892	REPL.ANT.AMP+REMOTES	14	14	$131.25	$0.00
Part	65206918736	AMPLIFIER F REAR WINDOW ANTENNA	1	1	$52.00	$20.80

Totals: Total Value Paid: 290.65 Total Handling Value Paid: 63.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 354.41

Paid To Dealer for Claim: 354.41

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,799
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/20/2002	**AG Dealer Code:** 10742
Repair Entry Date: 00/00/0000	

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Defect Code: 0034390100

Defect Description: SIB #34-03-02 LABEL CODE #338 BRAKE PAD SENSOR BRACKET E65/E66 FROM START OF PRODUCTION TO 01/14/02

Defect Dealer Comments: MODIFY MOUNTING BRACKET OF RIGHT REAR BRAKE PAD WEAR SENSO\34-03-02\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053947	CK,REPO.REPL.SENSOR AS NECESS	3	3	$28.13	$0.00
Part	34356755267	Brake pad wear sensor	1	1	$7.90	$3.16

Totals: Total Value Paid: 36.03 Total Handling Value Paid: 3.16

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 39.19

Paid To Dealer for Claim: 39.19

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 09/20/2002

Repair Entry Date: 00/00/0000

Mileage: 12,799

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10742

Defect Code: 0013290100

Defect Description: SIB #13-01-02 LABEL CODE 331 THROTTLE HOUSING ASSEMBLY E65 & E66 PROD 08/20/01-12/28/01

Defect Dealer Comments: THROTTLE HOUSING ASSEMBLY\13-01-02

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053891	CK+REPL.THR.VALVE ASSBLY	4	4	$37.50	$0.00
Part	13547506627	Throttle Housing Assy	1	1	$127.00	$50.80

Totals: Total Value Paid: 164.50 Total Handling Value Paid: 50.80

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 215.30

Paid To Dealer for Claim: 215.30

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,799
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/20/2002	**AG Dealer Code:** 10742
Repair Entry Date: 00/00/0000	

Defect Code: 0013270100

Defect Description: SIB #11-02-02 LABEL CODE 325 INTAKE BOOT AT THROTTLE BODY E65/N62 START OF PROD TO 02/01/02

Defect Dealer Comments: INTAKE AIR BOOT\11-02-02\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053736	ALL WORK FOR SI.11 2 02(WP1OR2)	3	3	$28.13	$0.00

Totals: Total Value Paid: 28.13 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 28.13

Paid To Dealer for Claim: 28.13

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,799
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/20/2002	**AG Dealer Code:** 10742
Repair Entry Date: 00/00/0000	

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Defect Code: 0012580100

Defect Description: SIB #12-06-02 LABEL CODE 339 (IVM) REPLACEMENT E65/E66 FROM START OF PRODUCTION UP TO 06/14/2002

Defect Dealer Comments: LABEL CODE 339\12-06-02\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12527510638	Integrated supply module	1	1	$42.45	$16.98
Labor	0053922	REPL.IVM	3	3	$28.13	$0.00

Totals: Total Value Paid: 70.58 Total Handling Value Paid: 16.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 87.56

Paid To Dealer for Claim: 87.56

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,799
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/20/2002	**AG Dealer Code:** 10742
Repair Entry Date: 00/00/0000	

Defect Code: 6130441500

Defect Description: Emergency call button permanent malfunction

Defect Dealer Comments: C/STATES EMERGENCY CALL BUTTON CAME OFF. CHECKED AND FOUND EMERGENCY SWITCH.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61316918848	LIGHT SWITCH	1	1	$62.70	$25.08
Labor	6131766	Removing and installing or replacing emergency call switc	1	1	$9.38	$0.00

Totals: Total Value Paid: 72.08 Total Handling Value Paid: 25.08

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 97.16

Paid To Dealer for Claim: 97.16

Claim Header:

Claim Number/Status: [redacted] **(Rejected)**	**Mileage:** 46,389
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Claim Reject Reason:** MILEAGE / REPAIR DATE WRONG
Repair Order Date: 01/28/2002	**Authorization Number:** 0
Repair Entry Date: 05/13/2004	**AG Dealer Code:** 10742

Defect Code: 3112073900

Defect Description: Rubber/hydraulic mount, tension strut/compression strut (inner) unpleasant noises

Defect Dealer Comments: C/STATES FRONT SUSPENSION MAKES NOISES WHILE DRIVING ON IRREGULAR ROAD. CHECKED AND FOUND BOTH TENSION STRUTS CRACKED. REPLACED STRUTS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3112627	Removing and installing or replacing both tension struts	14	0	$0.00	$0.00
Part	07129901656	Body nut	3	0	$0.00	$0.00
Part	31124026453	Tension strut with hydraulic mount, left	1	0	$0.00	$0.00
Part	31124026454	Tension strut with hydraulic mount,right	1	0	$0.00	$0.00

Totals: Total Value Paid: 0.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 0.00

Defect Code: 6577063700

Defect Description: Airbag control module/safety electronics loose

Defect Dealer Comments: C/STATES AIR BAG LIGHT WENT ON. INTERROGATED FAULT MEMORY FOUND FAULT CODE #9E62. TECH RE-PROGRAMED CONTROL UNIT.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6599000	WT.65 SECTION	13	0	$0.00	$0.00

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Totals: Total Value Paid: 0.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 0.00

Paid To Dealer for Claim: 0.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 1
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/22/2002	**AG Dealer Code:** 10712
Repair Entry Date: 00/00/0000	

Defect Code: 0061600100

Defect Description: E65 Encode high beam

Defect Dealer Comments: CAMP 02-02\COMPLETED\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053575	RECODE LIGHT MODULE	3	3	$21.00	$0.00

Totals: Total Value Paid: 21.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 21.00

Paid To Dealer for Claim: 21.00

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Warranty Vehicle Inquiry

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Thu Oct 13 12:18:05 EDT 2011 D[redacted] *CONFIDENTIAL*

Vehicle Data

VIN: WBAGL63442D[redacted]	**Davis #:** N/A
Chassis Number: D[redacted]	**TCU MIN:**
Line Make: 01 - BMW	**Vehicle Production Date:** 2002/01
Model Year: 2002	**Motor Type:** N62
AG Model Code/Desc: GL63 - 745I US	**Platform/Engineering Series:** E65
NA Model Code/Desc: 0274 - 745i	**Wholesale Center ID/Loc:** 10729-01
Exterior Trim Code: 472 - Sterling Gray Metallic	**Wholesale Date:** 02/22/2002
Interior Color Code: U6FA - Flannel Gray Nasca Leather	**Retail Center ID/Loc:** 10729-01
MSRP: $75,995.00	**Retail Date:** 02/28/2002
	In-Service Date: 02/28/2002

New Vehicle Warranty Info

No Coverage As Of: 02/29/2008

Expiration Mileage: 100,000

Open Campaign Information

Campaign Code	Campaign Description
0034910100	Ck Brake Booster line N62, B34 04 10

Option Information

Code	Description	Code	Description
0ZCV	Convenience Package	0ZLS	Luxury Seating Package
0ZPS	Premium Sound Package	0205	STEPTRONIC automatic trans.
0248	Heated Steering Wheel	0268	19" wheels w/performance tires

0415	Power rear sunshade	0416	Rear sunshades
0438	Dark Poplar Wood trim	0AAI	100% OPTIONS

Customer Information

Name (First/Last):

Adderss:

Contract/Service Program Information

Type	Program Code/Desc	Contract Number/Status	Eff Date	Enrollment Date	No Coverage As Of	Exp Age (Mth)	Exp Odometer (Miles)	Retail Center	Center Name	Vendor Code Used	Contract Holder (First/Last)
MP	0000000164 - MP 48 MO/050K MLS	0035116 EXPIRED	02/28/2002	03/14/2002	02/28/2006	48	50,000	10729	Chapman BMW	MP	

Repair History (Claims)

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 03/21/2008

Repair Entry Date: 04/24/2008

Mileage: 59,713

Davis #: N/A

Authorization Number: 174723

AG Dealer Code: 21188

Defect Code: 65102018WR

Defect Description: LIST OF STATIONS, RADIO / ASK / MASK / CCC INCORRECT/INCOMPLETE READING

Defect Dealer Comments: CUSTOEMR STATES THAT THE RADIO SOUND IS VERY STATICKY AND CUTS RECEPTION IN/OUT, PLEASE SEE HISOTRY FOR RECENT REAPIRS RO# 339104 TECH# 493 F 59714 AS PER BULLETIN 65 03 03.REPLACED AND PROGRAM THE RADIO ANTENNA TURNER. LABOR OPER:00 54 070. SERVICE MANAGER OK'D REPAIR DUE TO PRIOR CUSTOMER COMPL ABOUT THIS SAME PROBLEM

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Chassis Number : D[redacted]

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6599000	WT.65 SECTION	20	20	$269.60	$0.00
Part	65209123610	Antenna tuner	1	1	$292.20	$116.88

Totals: Total Value Paid: 561.80 Total Handling Value Paid: 116.88

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 678.68

Paid To Dealer for Claim: 678.68

Claim Header:

Claim Number/Status: [redacted] **(Rejected)**	**Mileage:** 59,713
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Claim Reject Reason:** CLAIM CORRECTION TIME LIMIT EXCEEDED
Repair Order Date: 03/21/2008	**Authorization Number:** 0
Repair Entry Date: 03/24/2008	**AG Dealer Code:** 21188

Defect Code: 65102018SA

Defect Description: LIST OF STATIONS, RADIO / ASK / MASK / CCC INCORRECT/INCOMPLETE READING

Defect Dealer Comments: CUSTOEMR STATES THAT THE RADIO SOUND IS VERY STATICKY AND CUTS RECEPTION IN/OUT, PLEASE SEE HISOTRY FOR RECENT REAPIRS RO# 339104 TECH# 493 F 59714 AS PER BULLETIN 65 03 03.REPLACED AND PROGRAM THE RADIO ANTENNA TURNER. LABOR OPER:00 54 070.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6599000	WT.65 SECTION	20	0	$0.00	$0.00
Part	65209123610	Antenna tuner	1	0	$0.00	$0.00

Totals: Total Value Paid: 0.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 0.00

Paid To Dealer for Claim: 0.00

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 58,988
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/15/2008	**AG Dealer Code:** 21188
Repair Entry Date: 02/18/2008	

Defect Code: 51712813R7

Defect Description: WATER CHANNEL FINISHER, REAR LID (Z3 COUPE) BROKEN

Defect Dealer Comments: CUSTOEMR STATES THAT THE RADIO RECEPTION WILL CUT IN/OUT OFTEN WHEN USING STANDARD STATIONS---106.7 102.7 93.5 105.9 ETC... PLEASE ADVISE FAULTY 58989 AS PER BULLETIN 65 16 07.FOUND WATER DROPLETS ON LEFT SIDE OF TRUNK.INSTALLED DRIP TRAYS WITH DRAIN TUBE ON BOTH SIDES IN TRUNK.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61211377835	Connection elbow	2	2	$0.62	$0.25
Part	61131372033	Body nut	1	1	$0.64	$0.26
Part	61211377745	HOSE RUNNING METER	1	1	$0.96	$0.38
Part	07149145863	Clip nut	1	1	$1.46	$0.58
Part	51717115392	Bracket, control module cover, left	1	1	$2.10	$0.84
Part	51717115225	Control unit cover, left	1	1	$6.03	$2.41
Part	51717115226	Control unit cover, right	1	1	$6.03	$2.41
Part	51161943122	Plastic nut	1	1	$0.18	$0.07
Part	07119915060	Hex bolt with washer	1	1	$0.14	$0.06
Part	07119902007	Hex bolt with washer	1	1	$0.14	$0.06
Labor	5171887	Removing and installing or replacing water channel cover,	1	1	$13.48	$0.00
Labor	5199000	WT.51 SECTION	1	1	$13.48	$0.00

Totals: Total Value Paid: 45.26 Total Handling Value Paid: 7.32

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 52.58

Defect Code: 64220613R7

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Chassis Number : D[redacted]

Defect Description: VENTILATION GRILL-BROKEN

Defect Dealer Comments: CUSTOEMR STATES THAT THE CENTER A/C VENTS GO UP/DOWN BUT NOT SIDE TO SIDE BROKEN 58989 REMOVED CENTER WOOD TRIM ASSY.TO REPLACE CENTER A/C VENT ASSY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6422662	Removing and installing or replacing centre fresh air gri	2	2	$26.96	$0.00
Part	64227007229	FRESH AIR GRILLE CENTER	1	1	$141.60	$56.64

Totals: Total Value Paid: 168.56 Total Handling Value Paid: 56.64

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 225.20

Paid To Dealer for Claim: 277.78

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 57,193
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/19/2007	**AG Dealer Code:** 21188
Repair Entry Date: 12/24/2007	

Defect Code: 11140148R7

Defect Description: LOWER TIMING CASE COVER-LEAKING

Defect Dealer Comments: C/S CAR IS LEAKING SOME SORT OF FLUID OIL LEAKAGE FROM UPPER TIMING COVER GASKET 57193 FND OIL LEAKING FROM BANK 1 CYL HEAD &LOWER TIMING COVER.CLEANED AREA,INSTD UV DYE INTO ENGINE OIL.ENGINE WAS RUN,RECKD LEAK.FND OIL LEAKING FROM BANK 1 SIDE LOWER TIMING COVER.RNR GASKETS FOR LOWER TIMING COVER.EVACUATED & RECHARGED AC.UPPER FRONT FAN COVER & SEVERAL UNDER ENGINE PANELS ARE DAMAGED FROM NON WA

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11367513222	O-ring	4	4	$2.40	$0.96
Part	11147512100	Shaft seal	1	1	$18.55	$7.42

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Part	11137506774	Gasket Steel	1	1	$18.55	$7.42
Part	11511439976	Return pipe	1	1	$8.85	$3.54
Part	12317507996	Gasket ring f generator water-cooled	1	1	$8.20	$3.28
Part	11141439717	Gasket f timing case	1	1	$6.55	$2.62
Part	11141439975	Water pipe, feed	1	1	$23.40	$9.36
Labor	1114110	R&IORR LOWER TIMING CASE COVER	238	238	$3,208.24	$0.00
Sublet	4	OIL,LUBRICANTS ETC			$5.67	$0.00
Part	12317507807	Gasket	1	1	$0.64	$0.26
Part	11517507717	O-ring	1	1	$1.07	$0.43
Part	11531710048	O-ring	1	1	$1.20	$0.48
Part	11667509080	O-ring	1	1	$1.40	$0.56
Part	11137545293	Gasket Steel	1	1	$20.05	$8.02
Part	11517508535	PROFILE-GASKET	1	1	$2.65	$1.06
Part	11367546379	O-ring	4	4	$3.60	$1.44
Part	11147506424	Gasket Steel	1	1	$3.85	$1.54
Part	11147506425	Gasket Steel	1	1	$3.85	$1.54
Part	11231440076	Collar screw	1	1	$4.00	$1.60
Part	12311439988	Feed pipe	1	1	$5.85	$2.34

Totals: Total Value Paid: 3,348.57 Total Handling Value Paid: 53.87

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 3,402.44

Defect Code: 31120748R7

Defect Description: HYDRO-MOUNT TRAILING AND LEADING LINK LEAKING

Defect Dealer Comments: CUSTOMER STATES THAT FRONT END CLUNKS WHEN BRAKING ADVISE FRONT THRUST ARM BUSHINGS SPLIT 57193 FRONT THRUST ARM BUSHINGS SPLIT REMOVED LEFT AND RIGHT THRUST ARMS AND REPLACED WITH NEW UNITS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3112627	Removing and installing or replacing both tension struts	14	14	$188.72	$0.00
Part	31126774832	Tension strut with hydraulic mount,right	1	1	$98.66	$39.46
Part	31106755474	Flange nut with washer	2	2	$2.40	$0.96
Part	31126774831	Tension strut with hydraulic mount, left	1	1	$98.66	$39.46

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Totals: Total Value Paid: 388.44 Total Handling Value Paid: 79.88

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 468.32

Defect Code: 51450665R7

Defect Description: DOES NOT LOCK INTO POSITION

Defect Dealer Comments: CUSTOMER STATES THAT CD COMPARTMENT IN CENTER CONSOLE WILL NOT CLOSE advise REPLACED CD CARRIER IN CENTER CONSO;E 57193 REPLACED CD CARRIER IN CENTER CONSOL

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5116681	Replacing centre console carrier section	18	18	$242.64	$0.00
Part	51167011621	CD box	1	1	$45.00	$18.00

Totals: Total Value Paid: 287.64 Total Handling Value Paid: 18.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 305.64

Paid To Dealer for Claim: 4,176.40

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 54,470
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/26/2007	**AG Dealer Code:** 21188
Repair Entry Date: 07/28/2007	

Defect Code: 6130211300

Defect Description: Rear seat adjustment/head restraint switch broken

Defect Dealer Comments: C/S PASSANGER SIDE FRT SEATBACK WILL NOT MOVE\FTY\\54474 CHECK FOR FAULTS,NONE STORED.CHECKED SIGNAL TO SEAT MODFULE UNDER PASSENGER SEAT.R/R SETA MODULE.SIGNALS ARE FINE TO SEAT MODULE.FOUND THAT SIGNAL WAS STAYING ON ALL THE TIME FROM SEAT SWITCH TO MODULE.REMOVED CENTER CONSOLE STORAGE COMPLETE.REPLACE PASS SEAT SIDE SWITCH.PROGRAM VEH & PERFORM COMPLETE VEH ENCODING,OK.VEH DATA STAT E065-07-03

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61316918383	SWITCH SEAT ADJUSTING FRONT RIGHT	1	1	$78.40	$31.36
Labor	6131203	Replacing power seat combination switch	9	9	$121.32	$0.00
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$26.96	$0.00
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$94.36	$0.00

Totals: Total Value Paid: 321.04 Total Handling Value Paid: 31.36

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 352.40

Paid To Dealer for Claim: 352.40

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 07/17/2007

Repair Entry Date: 07/20/2007

Mileage: 54,269

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 65256

Defect Code: 99999977CC

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - ONTARIO PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 54,269
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/17/2007	**AG Dealer Code:** 65256
Repair Entry Date: 07/20/2007	

Defect Code: 5116405200

Defect Description: Lock (lockable) center armrest hinged box, front not opening

Defect Dealer Comments: CUSTOMER STATES LEFT CENTER CONSOLE BUTTON IS HARD TO OPEN, DIAGNOSE AND ADVISE. UNABLE TO DUPLICATE ON DRIVE \ FAULTY CENTER CONSOLE LATCH REPLACED CENTER CONSOLE LATCH

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51167002397	Lock f center armrest covers	1	1	$19.60	$7.84
Labor	5116690	Removing and installing/replacing lock cylinder in cen	15	15	$186.30	$0.00

Totals: Total Value Paid: 205.90 Total Handling Value Paid: 7.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 213.74

Defect Code: 5146040100

Defect Description: Rear window sun roller blind cracked / broken / torn off

Defect Dealer Comments: C/S REAR WINDSHIELD VISOR IS STUCK DOWN,SEE ART, DIAGNOSE AND ADVISE. GOES APPROXIMATELY 2" UP, DUPLICATED ON DRIVE \ BROKEN REAR SUNSHADE. REPLACED SUNSHADE FOR REAR WINDSCREEN.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51467157072	Electric sun blind	1	1	$405.10	$162.04
Labor	5146513	Removing and installing or replacing rear window sun shad	23	23	$285.66	$0.00

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Totals: Total Value Paid: 690.76 Total Handling Value Paid: 162.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 852.80

Defect Code: 5147000100

Defect Description: Scuff panel (inner carpet edge protector) cracked / broken / torn off

Defect Dealer Comments: CUSTOMER STATES LEFT FRONT ENTRANCE PANEL POPS OFF AND PAINT IS PEELING / DEFECTIVE FINISH REPLACED LEFT FRONT ENTRANCE TRIM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51477014609	FRONT LEFT SILL STRIP	1	1	$10.80	$4.32
Part	51477038245	SILL STRIP CLIP	3	3	$0.51	$0.20
Labor	5147000	R&IORR L/R FRONT DOOR KICK PLATE	3	3	$37.26	$0.00

Totals: Total Value Paid: 48.57 Total Handling Value Paid: 4.52

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 53.09

Defect Code: 6510173900

Defect Description: CD/MD player in radio / ASK / MASK / CCC unpleasant noises

Defect Dealer Comments: CUSTOMER STATES WHEN OPENING DOOR CLICKING SOUND NEAR RADIO, INTERMITTENTLY, DIAGNOSE AND ADVISE. UNABLE TO DUPLICATE ON TEST DRIVE \ FAULTY ASK CD PROGRAM PER PILLAR 4 REPLACED ASK, PUMA CASE # 11298844 auth #3-4-0-0-DJ4558-2.REPROGRAMMED & ENCODED COMPLETE VEHICLE USING PROGMAN 26.1.2

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65126985566	AT-audio system controller CD	1	1	$519.75	$207.90
Labor	6100811	Programming/encoding control unit(s) (with CAS)	8	8	$99.36	$0.00
Labor	6512701	Replacing audio system controller	3	3	$37.26	$0.00

Totals: Total Value Paid: 656.37 Total Handling Value Paid: 207.90

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 864.27

Paid To Dealer for Claim: 1,983.90

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 50,922
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/16/2007	**AG Dealer Code:** 21188
Repair Entry Date: 01/19/2007	

Defect Code: 1128013900

Defect Description: Belt tensioner unpleasant noises

Defect Dealer Comments: C/S TRANS IS MAKING ALOT OF NOISE,CAR WILL NOT MOVE HAD TO BE TOWED 50952 CHKD FOR FLTS FND EGS FLTY CODE 51AE,51AC,50DC,5079,50DC,AND DME FLTS CODE 2746,2747,2749 INSPCT ENG/TRANS FND ALT TENS PULLY MAKING NOISE.REPL ALT BLT TENS SENDING FLTY INFO TO EGS CAUSING EGS LIGHT.R/R CAS PROG CAS SYS.R/R DASH WOOD TRIM,CD PLAYER,A/C VENT TOP STORAGE TRAY

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$26.08	$0.00
Part	11287549590	Deflection pulley with console	1	1	$22.70	$9.08
Part	11287542680	Belt tensioner	1	1	$51.50	$20.60
Labor	1128520	Replacing alternator drive belt tensioner	6	6	$78.24	$0.00

Totals: Total Value Paid: 178.52 Total Handling Value Paid: 29.68

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 208.20

Defect Code: 5123003700

Defect Description: Latch (lock, catch hook) bonnet loose

Defect Dealer Comments: CUSTOMER STATES THAT HOOD LATCH IS BROKEN ADVISE \ FAULTY \ \ 50952 CHECKED,AND FOUND HOOD LATCH BROKEN. REPLACED BROKEN HOOD LATCH.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5123660	Removing and installing or replacing catch on engine hood	1	1	$13.04	$0.00
Part	51238240605	Hood catch	1	1	$24.25	$9.70

Totals: Total Value Paid: 37.29 Total Handling Value Paid: 9.70

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 46.99

Defect Code: 5124043700

Defect Description: Trunk lid gas-pressure spring loose

Defect Dealer Comments: CUSTOMER STATES THAT WHEN CAR IS PARKED ON AN INCLINE THE TRUNK LID WILL NOT OPEN BY ITSELF OR NOT OPEN ALL OF THE WAY ADVISE \ LOOSE \ \ 50925 CHECKED,AND FOUND BOTH REAR TRUNK SHOCK INOP. R&R LEFT AND RIGHT TRUNK PANELS.R&R REAR TRUNK PANEL.R&R TCU BRACKET. REPLACED BOTH FAULTY TRUNK SHOCKS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51247058646	Spring, trunk lid, right	1	1	$27.30	$10.92
Part	51247042104	Spring, trunk lid, left	1	1	$27.30	$10.92
Labor	5124820	REPL.BOTH TRUNK LID STRUTS	7	7	$91.28	$0.00

Totals: Total Value Paid: 145.88 Total Handling Value Paid: 21.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 167.72

Defect Code: 6131661500

Defect Description: Start/Stop switch, Start/Stop unit permanent malfunction

Defect Dealer Comments: C/S TRANS IS MAKING ALOT OF NOISE,CAR WILL NOT MOVE HAD TO BE TOWED 50952 CHKD FOR FLTS FND EGS FLTY CODE 51AE,51AC,50DC,5079,50DC,AND DME FLTS CODE 2746,2747,2749 INSPCT ENG/TRANS FND ALT TENS PULLY MAKING NOISE.REPL ALT BLT TENS SENDING FLTY INFO TO EGS CAUSING EGS LIGHT.R/R CAS PROG CAS SYS.R/R DASH WOOD TRIM,CD PLAYER,A/C VENT TOP STORAGE TRAY

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6120910	Performing battery "power reset"	4	4	$52.16	$0.00
Labor	6100811	Programming/encoding control unit(s) (with CAS)	8	8	$104.32	$0.00
Labor	6131501	Replacing ignition switch	13	13	$169.52	$0.00
Part	51210030318	Set of keys with CAS control unit	1	1	$298.00	$119.20

Totals: Total Value Paid: 624.00 Total Handling Value Paid: 119.20

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 743.20

Paid To Dealer for Claim: 1,166.11

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 41,936
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/26/2006	**AG Dealer Code:** 22180
Repair Entry Date: 01/31/2006	

Defect Code: 6577258100

Defect Description: Sensor (satellite) A-pillar interruption

Defect Dealer Comments: AIRBAG AND SRS LITE COMES ON-SAT.SENSOR SOP IS IN-TIM \ REPLACED SASR(PREVIOUS DIAGNOSIS BY TECH.4060) \ PROGRAMMED COMPLETE VEHICLE W/20.0 INC.NAV.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100920	Programming/encoding control module(s) on byteflight bus	3	3	$34.50	$0.00
Part	65776929559	Sensor, A-pillar right	1	1	$107.10	$42.84
Labor	6100811	Programming/encoding control unit(s) (with CAS)	8	8	$92.00	$0.00
Labor	6577716	Replacing A-pillar sensor, right	7	7	$80.50	$0.00

Totals: Total Value Paid: 314.10 Total Handling Value Paid: 42.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 356.94

Paid To Dealer for Claim: 356.94

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 40,986
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/07/2005	**AG Dealer Code:** 22180
Repair Entry Date: 12/13/2005	

Defect Code: 0012100200

Defect Description: SIB #12-13-05 RECALL 05E-A01 BREMI IGN COILS REPLACEMENT

Defect Dealer Comments: SIB# 12-13-05 COILS \ CHECKED ALL COILS.D.C. 0012100200/L.O.0056688 \ REPLAED ALL 8 COILS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0056689	Checking all ignition coils and.....replacing if necessa	5	5	$57.50	$0.00
Part	12131712219	Ignition coil	8	8	$132.40	$52.96

Totals: Total Value Paid: 189.90 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 242.86

Defect Code: 1115031500

Defect Description: Valve for crankcase venting permanent malfunction

Defect Dealer Comments: ENGINE HAS SCREECHING SOUND AT TIMES ON SLOW SPEEDS OR IDLE \ FOUND BOTH LEFT AND RIGHT CRANKCASE VALVES TORN-LEAKING \ REPLACED VALVES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1115530	Sealing/replacing both control valves for engine venting	4	4	$46.00	$0.00
Part	11127547058	Repair kit, pressure regulating valve	2	2	$20.20	$8.08

Totals: Total Value Paid: 66.20 Total Handling Value Paid: 8.08

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 74.28

Defect Code: 11720376MP

Defect Description: ENG AIR FILTER-DIRTY-MP

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Defect Dealer Comments: INTAKE SILENCER DUE PER DISPLAY \ AIR FILTER CHANGE DUE \ REPLACED AIR FILTER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	13717505007	Filter cartridge	1	1	$23.50	$0.00
Labor	0000602	Intake silencer service	1	1	$11.50	$0.00

Totals: Total Value Paid: 35.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 35.00

Defect Code: 17110077MP

Defect Description: COOLANT CHANGE MAINTENANCE PROGRAM

Defect Dealer Comments: CUSTOMER REQUESTS PERFORM COMPLETE COOLANT SYSTEM FLUSH \ \ PERFORM POWER COOLANT FLUSH WITH FLUSH MACHINE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$18.55	$0.00
Labor	0000620	Coolant service	11	11	$126.50	$0.00

Totals: Total Value Paid: 145.05 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 145.05

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: PERFORM COMPLETE BRAKE SYSTEM FLUSH WITH POWER FLUSH MACHINE \ \ DONE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000618	Brake fluid service	5	5	$57.50	$0.00
Part	81220142156	BRAKE FLUID	2	2	$6.50	$0.00

Totals: Total Value Paid: 64.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 64.00

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Defect Code: 6131711500

Defect Description: Gear selector switch (lever) permanent malfunction

Defect Dealer Comments: BACK PIECE OF GEAR SELECTOR ARM FALLS OFF \ GEAR SELECTOR BACK PIECE FELL OFF \ REPLACED LEVER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6131761	Removing and installing or replacing gear change switch	3	3	$34.50	$0.00
Part	61316927887	Gear selector switch	1	1	$83.00	$33.20

Totals: Total Value Paid: 117.50 Total Handling Value Paid: 33.20

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 150.70

Defect Code: 64007777MP

Defect Description: ENG COMPARTMENT MICROFILTERS-MP

Defect Dealer Comments: MICRO FILTER SERVICE \ DUE FOR SERVICE \ REPLACE MICRO FILTER/FILTERS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000616	Microfilter service	2	2	$23.00	$0.00
Part	64116921019	MICROFILTER/ACTIVATED CARBON CONTAINER	2	2	$76.00	$0.00

Totals: Total Value Paid: 99.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 99.00

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: OIL AND FILTER DUE PER DISPLAY \ OIL AND FILTER CHANGE DUE \ CHANGED OIL AND FILTER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$11.90	$0.00
Labor	0000610	Engine oil service	4	4	$46.00	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	9	9	$44.55	$0.00

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Totals: Total Value Paid: 102.45 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 102.45

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: STANDARD SCOPE \ CONDITION BASED SERVICE \ PERFORM STANDARD SCOPE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$46.00	$0.00

Totals: Total Value Paid: 46.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 46.00

Paid To Dealer for Claim: 959.34

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 29,796
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/22/2005	**AG Dealer Code:** 22180
Repair Entry Date: 01/25/2005	

Defect Code: 6121001200

Defect Description: Vehicle battery permanent failure

Defect Dealer Comments: CUSTOMER STATES ON COLD START THEIR ENGINE WILL NOT START ONLY MAKES CLICKING NOISE. WAIT A APPROX 4 MINUTES THEN CAR \ FAULTY BATTERY, WOULD NOT HOLD CHARGE. BATTERY TEST CODE IS AMG04-DB7JH \ REPLACED BATTERY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61216924023	Original BMW AGM-battery	1	1	$131.50	$52.60
Labor	6121517	Replacing battery - with registering b	4	4	$42.00	$0.00

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Labor	6120501	CHK BATTERY IN HIGH CURRENT TEST (BATTERY IN VEH)	2	2	$21.00	$0.00

Totals: Total Value Paid: 194.50 Total Handling Value Paid: 52.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 247.10

Defect Code: 85990101MP

Defect Description: VEHICLE CHECK

Defect Dealer Comments: VEHICLE CHECK DUE ON DISPLAY. \ PERFORMED VEHICLE CHECK. \ COMPLETED.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000624	Service, vehicle check	6	6	$63.00	$0.00

Totals: Total Value Paid: 63.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 63.00

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: STANDARD SCOPE DUE ON DISPLAY. \ COMPLETED STANDARD SCOPE. \ .

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$42.00	$0.00

Totals: Total Value Paid: 42.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 42.00

Paid To Dealer for Claim: 352.10

Claim Header:

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Claim Number/Status: [redacted] (Paid)	**Mileage:** 28,726
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/06/2004	**AG Dealer Code:** 22180
Repair Entry Date: 12/09/2004	

Defect Code: 0061060200

Defect Description: SIB #61-03-04 LBL CODE 420 PGM CONTROL UNITS ON E65/E66 FROM START OF PRODUCTION TO 01/20/2004

Defect Dealer Comments: SIB #61-03-04 LBL CODE 420 E65/E66 PROGR \ PERFORMED RECALL PER BULLETIN. \ UPDATED SOFTWARE AND PROGRAMMED CONTROL UNITS. BATTERY MAINTAINED CHARGE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0055515	PROGRAM CONTROL UNITS W/CAS+NAV	15	15	$157.50	$0.00

Totals: Total Value Paid: 157.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 157.50

Paid To Dealer for Claim: 157.50

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 21,832
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 06/29/2004	**AG Dealer Code:** 76837
Repair Entry Date: 06/30/2004	

Defect Code: 0017200100

Defect Description: SIB #17-01-04 LBL CODE 393 TRANS COOLER LINE BRACKET ON E65/E66 N62 ENG START OF PROD THRU 01/2003

Defect Dealer Comments: SIB---170104.....393 \ SIB \ 21832 RECALL 17 01 04 W/P 1 3 FRU DEFT. CODE 00 17 20 01 00 CK LINES INSTALL BRACKET

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	17227531322	BRACKET OIL PIPE	1	1	$1.85	$0.74
Part	17227525819	Spacer sleeve	1	1	$1.46	$0.58
Labor	0054944	CK.COOLER LINES+INSTALL BRACKET	3	3	$33.00	$0.00
Part	07119903994	Hex bolt with washer	1	1	$0.22	$0.09
Part	17227519270	BRACKET OIL PIPE	1	1	$0.46	$0.18

Totals: Total Value Paid: 36.99 Total Handling Value Paid: 1.59

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 38.58

Paid To Dealer for Claim: 38.58

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number [redacted]

Repair Order Date: 04/01/2004

Repair Entry Date: 04/03/2004

Mileage: 20,093

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 22180

Defect Code: 5133123900

Defect Description: Power window, front unpleasant noises

Defect Dealer Comments: CUSTOMER REPORTS DRIVER AND PASSENGER WINDOWS MAKE A POPPING, RATTLING WHEN LOWERED OR RAISED. \ LEFT AND RIGHT FRONT WINDOW REGULATOR CABLES BINDING. \ REPLACED FAULTY LEFT AND RIGHT FRONT WINDOW REGULATORS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51337138861	ELECTR.WINDOW LIFTER FRONT LEFT	1	1	$121.30	$48.52
Labor	5133000	R&I L/R FRONT DOOR ELECTRIC WINDOW REGULATOR	13	13	$136.50	$0.00
Labor	5199000	WT.51 SECTION	11	11	$115.50	$0.00
Part	51337138862	ELECTR.WINDOW LIFTER FRONT RIGHT	1	1	$121.30	$48.52

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Totals: Total Value Paid: 494.60 Total Handling Value Paid: 97.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 591.64

Defect Code: 5143054100

Defect Description: B-pillar trim panel (inner) poorly adapted/fitted

Defect Dealer Comments: CUSTOMER REPORTS BOTH B PILLAR COVERS ARE PEELING. \ FRONT B PILLAR COVERINGS PEELING LEFT AND RIGHT. \ REPLACED BOTH FRONT B PILLAR COVERINGS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5143670	Removing and installing or replacing trim panels for both	6	6	$63.00	$0.00
Part	51437043336	Trim panel, right lower centre column	1	1	$111.70	$44.68
Part	51437043335	COVERING COLUMN-CENTER LOWER LEFT	1	1	$111.70	$44.68

Totals: Total Value Paid: 286.40 Total Handling Value Paid: 89.36

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 375.76

Paid To Dealer for Claim: 967.40

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 19,062
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 03/05/2004	**AG Dealer Code:** 22180
Repair Entry Date: 03/09/2004	

Defect Code: 6135920200

Defect Description: E60 E61 E63 E64 E65 E66 Various electrical problems

Defect Dealer Comments: CUSTOMER REPORTS PASSENGER AIRBAG WARNING STAYS ON. SIB 61 13 02 \ SOFTWARE ERROR. \ REPROGRAMMED VEHICLE TO CORRECT SOFTWARE ERROR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Labor	0054026	PROGR.C.U'S W/CAS+NAV	17	17	$178.50	$0.00

Totals: Total Value Paid: 178.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 178.50

Paid To Dealer for Claim: 178.50

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 01/28/2004

Repair Entry Date: 02/04/2004

Mileage: 17,400

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 22180

Defect Code: 6610051500

Defect Description: Transmitter function, remote operation / radio remote control permanent malfunction

Defect Dealer Comments: CUSTOMER REPORTS ONE REMOTE KEY WILL NOT UNLOCK DOORS. \ REMOTE KEY WILL NOT UNLOCK DOORS, WOULD NOT PROGRAM \ REPLACED FAULTY REMOTE KEY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	66120142781	Radio remote control (code)	1	1	$53.70	$21.48
Labor	6699000	WT.66 SECTION	6	6	$60.00	$0.00

Totals: Total Value Paid: 113.70 Total Handling Value Paid: 21.48

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 135.18

Paid To Dealer for Claim: 135.18

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 17,367
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/09/2004	**AG Dealer Code:** 22180
Repair Entry Date: 01/17/2004	

Defect Code: 0061790100

Defect Description: E65 E66 Programming control units (lower than I 6.113)

Defect Dealer Comments: SIB #61-10-03 LABEL CODE 370 CIP PROGRAMMING. \ PERFORMED RECALL PER BULLETIN. \ PROGRAMMED CONTROL UNITS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054780	PROGR.WITH NAV+CAS	15	15	$150.00	$0.00

Totals: Total Value Paid: 150.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 150.00

Paid To Dealer for Claim: 150.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 17,367
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/09/2004	**AG Dealer Code:** 22180
Repair Entry Date: 01/17/2004	

Defect Code: 0012730100

Defect Description: E65 E66 N62 Replacing ignition coil

Defect Dealer Comments: SIB #12-05-03 RECALL 03E-A01 N62-IGN COIL. \ PERFORMED RECALL PER BULLETIN. \ REPLACED IGNITION COILS.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054111	CK+REPL.COILS AS NECESSARY	8	8	$80.00	$0.00
Part	12131712223	Ignition coil	8	8	$132.40	$52.96

Totals: Total Value Paid: 212.40 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 265.36

Paid To Dealer for Claim: 265.36

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 01/09/2004

Repair Entry Date: 01/17/2004

Mileage: 17,367

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 22180

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: CUSTOMER REPORTS BRAKE FLUID FLUSH DUE. \ PERFORMED BI-ANNUAL BRAKE FLUID FLUSH. \ COMPLETED SERVICE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	81220142156	BRAKE FLUID	2	2	$3.72	$2.48

Totals: Total Value Paid: 3.72 Total Handling Value Paid: 2.48

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 6.20

Defect Code: 5116117800

Defect Description: Grab handles (headliner) poor surface finish

Defect Dealer Comments: CUSTOMER REPORTS BUTTONS ON CENTER CONSOLE ARE BUBBLING. \ CENTER CONSOLE BUTTONS PEELING. \ REPLACED PEELING BUTTONS.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5116690	Removing and installing/replacing lock cylinder in cen	15	15	$150.00	$0.00
Part	51167002397	Lock f center armrest covers	1	1	$19.40	$7.76

Totals: Total Value Paid: 169.40 Total Handling Value Paid: 7.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 177.16

Defect Code: 5124951400

Defect Description: E65 E66 (with SA 316) Malfunction in automatic trunk lid

Defect Dealer Comments: CUSTOMER REPORTS TRUNK LID WILL NOT CLOSE OR OPEN COMPLETELY \ FAULTY TRUNK HYDRAULICS. \ REPLACED TRUNK HYDRAULICS, (KIT)

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51247134592	Hydraulic cylinder	1	1	$122.60	$49.04
Labor	0054691	REPL.HYDRAULIC CYL./LINES	11	11	$110.00	$0.00
Part	51498166702	EXPANDING RIVET	4	4	$0.64	$0.26

Totals: Total Value Paid: 233.24 Total Handling Value Paid: 49.30

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 282.54

Defect Code: 5172000100

Defect Description: Edge protector (door aperture) cracked / broken / torn off

Defect Dealer Comments: CUSTOMER REPORTS BOTH REAR DOOR EDGE SILL MOLDINGS ARE PEELING AND CHIPPING. \ BOTH REAR DOOR EDGE SILL MOLDINGS ARE PEELING. \ REPLACED BOTH LEFT AND RIGHT REAR DOOR SILL MOLDINGS. ALSO REPORTS FRONT RIGHT SILL MOLDING IS PEELING. REPLACED FAULTY RIGHT FRONT DOOR MOLDING ALSO. DCSNET WOULD NOT LET ME SEPARATE THESE TWO JOBS BECAUSE DEFECT CODES THE SAME OR TOO SIMILAR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51477014610	FRONT RIGHT SILL STRIP	1	1	$10.20	$4.08
Labor	5172517	REP BOTH REAR DOOR EDGE PROTECTORS	6	6	$60.00	$0.00
Part	51477014628	SILL STRIP REAR RIGHT	1	1	$15.20	$6.08
Part	51477014627	SILL STRIP REAR LEFT	1	1	$15.20	$6.08

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Labor	5172510	REP LEFT OR RIGHT FRONT DOOR EDGE GUARDS	3	3	$30.00	$0.00

Totals: Total Value Paid: 130.60 Total Handling Value Paid: 16.24

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 146.84

Defect Code: 64310237MP

Defect Description: MICROFILTER REPLACEMENT

Defect Dealer Comments: CUSTOMER REPORTS MICRO-FILTER SERVICE DUE. \ MICRO-FILTER DUE FOR SERVICE. \ REPLACED A/C MICRO-FILTER.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	64116921018	MICROFILTER	2	2	$18.20	$18.20
Labor	0000616	Microfilter service	2	2	$20.00	$0.00

Totals: Total Value Paid: 38.20 Total Handling Value Paid: 18.20

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 56.40

Defect Code: 6510091500

Defect Description: Radio / ASK / MASK receiver permanent malfunction

Defect Dealer Comments: CUSTOMER REPORTS EXCESSIVE STATIC AND POOR RADIO RECEPTION FM ON PRESET STATIONS. \ FOUND FAULTY AUDIO SYSTEM CONTROLLER. SEE REPAIR ON LINE #9 \ REPLACED FAULTY AUDIO SYSTEM CONTROLLER.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6512701	Replacing audio system controller	3	3	$30.00	$0.00
Part	65126939015	AT-audio system controller CD	1	1	$462.00	$184.80

Totals: Total Value Paid: 492.00 Total Handling Value Paid: 184.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 676.80

Defect Code: 6512361200

Defect Description: Digital sound processor (DSP) permanent failure

Defect Dealer Comments: CUSTOMER REPORTS EXCESSIVE STATIC AND POPPING NOISES THROUGH SPEAKERS WITH OR WITHOUT KEY IN IGN. \ REPLACED FAULTY LOGI 7 AMPLIFIER.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6512572	Removing and installing amplifier	5	5	$50.00	$0.00
Part	65126938997	TOP-HIFI SYSTEM AMPLIFIER	1	1	$458.90	$183.56

Totals: Total Value Paid: 508.90 Total Handling Value Paid: 183.56

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 692.46

Paid To Dealer for Claim: 2,038.40

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 01/27/2003

Repair Entry Date: 01/29/2003

Mileage: 13,035

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10729

Defect Code: 85990080MP

Defect Description: ENGINE OIL SERVICE E65

Defect Dealer Comments: INITIAL SERVICE1COMPLETED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$42.50	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	9	9	$25.65	$8.55
Part	11427511161	Set oil-filter element	1	1	$5.00	$5.00
Labor	0000610	Engine oil service	4	4	$42.50	$0.00

Totals: Total Value Paid: 115.65 Total Handling Value Paid: 13.55

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 129.20

Paid To Dealer for Claim: 129.20

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 11,629
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/30/2002	**AG Dealer Code:** 10729
Repair Entry Date: 01/04/2003	

Defect Code: 0012580100

Defect Description: SIB #12-06-02 LABEL CODE 339 (IVM) REPLACEMENT E65/E66 FROM START OF PRODUCTION UP TO 06/14/2002

Defect Dealer Comments: 120602REPL.IVM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053922	REPL.IVM	3	3	$31.88	$0.00
Part	12527510638	Integrated supply module	1	1	$42.45	$16.98

Totals: Total Value Paid: 74.33 Total Handling Value Paid: 16.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 91.31

Paid To Dealer for Claim: 91.31

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 11,629
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/30/2002	**AG Dealer Code:** 10729
Repair Entry Date: 01/04/2003	

Defect Code: 1212001400

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Defect Description: Spark plugs occasional malfunction

Defect Dealer Comments: CUST STATES THAT THE CAR IDLES ROUGH AT STOPS OR STOP LIGHTBOSH PLUGS-REFER SRT FEB 02 AND REPL.PLUGS WITHNGKS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1212521	REP ALL SPARK PLUGS (W/1100005/6 & 0000400)+	8	8	$85.00	$0.00
Part	12129071003	Spark plug, High Power	8	8	$51.20	$20.48

Totals: Total Value Paid: 136.20 Total Handling Value Paid: 20.48

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 156.68

Paid To Dealer for Claim: 156.68

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 10/11/2002

Repair Entry Date: 00/00/0000

Mileage: 7,901

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10729

Defect Code: 0034390100

Defect Description: SIB #34-03-02 LABEL CODE #338 BRAKE PAD SENSOR BRACKET E65/E66 FROM START OF PRODUCTION TO 01/14/02

Defect Dealer Comments: SIB 34 03 02COMPLETED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053947	CK,REPO.REPL.SENSOR AS NECESS	3	3	$31.88	$0.00

Totals: Total Value Paid: 31.88 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 31.88

Paid To Dealer for Claim: 31.88

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 7,901
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/11/2002	**AG Dealer Code:** 10729
Repair Entry Date: 00/00/0000	

Defect Code: 5124121400

Defect Description: Hydraulic unit (including lines), automatic rear lid actuation occasional malfunction

Defect Dealer Comments: CUSTOMER STATES TRUNK DOESN'T OPEN/CLOSE ALL THE WAYRESERVOIR LOWREFILLED PER SIB 51 04 02

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51247066901	Set of small parts, hydro unit with oil	1	1	$42.75	$17.10
Labor	5124650	Removing and installing or replacing hydraulic unit for l	7	7	$74.38	$0.00

Totals: Total Value Paid: 117.13 Total Handling Value Paid: 17.10

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 134.23

Defect Code: 6135621500

Defect Description: Remote control key/ID transmitter permanent malfunction

Defect Dealer Comments: CUST STATES AFTER RESTARTING THE CAR IS SWITCHES TO MERTIC.PERSONALIZATION NUMBER LOST MEMORY AND CHANGEDPROCEEDED WITH TST PLAN TO CHANGE NUMBER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100550	CHANGE CAR/KEY MEMORY	3	3	$31.88	$0.00

Totals: Total Value Paid: 31.88 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 31.88

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Paid To Dealer for Claim: 166.11

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 5,894
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/22/2002	**AG Dealer Code:** 10729
Repair Entry Date: 00/00/0000	

Defect Code: 0061650100

Defect Description: SIB #66-01-02 LABEL CODE 334 REPL ANTENNA AMP AND REMOTES E65/E66 START OF PROD TO 03/07/02

Defect Dealer Comments: SIB 660102 SOP HERE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053892	REPL.ANT.AMP+REMOTES	14	14	$148.75	$0.00
Part	65206918736	AMPLIFIER F REAR WINDOW ANTENNA	1	1	$52.00	$20.80
Part	66120142781	Radio remote control (code)	2	2	$107.40	$42.96

Totals: Total Value Paid: 308.15 Total Handling Value Paid: 63.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 371.91

Paid To Dealer for Claim: 371.91

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 5,894
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/22/2002	**AG Dealer Code:** 10729
Repair Entry Date: 00/00/0000	

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Defect Code: 6713011200

Defect Description: Drive unit for exterior mirror glass adjustment permanent failure

Defect Dealer Comments: CUSTOMER STATES LEFT SIDE MIRROR DOESN'T WORK SOP HEREMOTOR STRIPPED FROM PRIOR PROGRAMMINGREPLACED LEFT MIRROR MOTOR ASSEMBLY

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	67138375457	LEFT MEMORY DRIVE REPAIR KIT	1	1	$88.75	$35.50
Labor	6713501	Replacing drive for electrically adjustable outside m	1	1	$10.63	$0.00

Totals: Total Value Paid: 99.38 Total Handling Value Paid: 35.50

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 134.88

Paid To Dealer for Claim: 134.88

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 07/01/2002

Repair Entry Date: 00/00/0000

Mileage: 5,291

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10729

Defect Code: 0099070100

Defect Description: SIB #00-09-02 LABEL CODE 329 CORRECT OWNERS MANUAL & INSTALL

Defect Dealer Comments: SIB 00 09 02NO LABEL RECQUIRED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053717	INSERT MANUAL+I DRIVE INSERTS	3	3	$31.88	$0.00

Totals: Total Value Paid: 31.88 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 31.88

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Paid To Dealer for Claim: 31.88

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 5,291
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/01/2002	**AG Dealer Code:** 10729
Repair Entry Date: 00/00/0000	

Defect Code: 0062140100

Defect Description: SIB #62-03-02 LABEL CODE 332 REPL INSTRUMENT CLUSTER E65 START OF PROD TO 01/11/02

Defect Dealer Comments: SIB 62 03 02REPLACED CLUSTER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	62116922948	INSTRUMENTS COMBINATION UNCODED	1	1	$474.00	$189.60
Labor	0053786	REPL.CLUSTER W/O PROGRAMMING	4	4	$42.50	$0.00

Totals: Total Value Paid: 516.50 Total Handling Value Paid: 189.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 706.10

Paid To Dealer for Claim: 706.10

Claim Header:

Claim Number/Status: [redacted] Paid)	**Mileage:** 5,291
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/01/2002	**AG Dealer Code:** 10729
Repair Entry Date: 00/00/0000	

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Defect Code: 0061680100

Defect Description: SIB #61-05-02 LABEL CODE 333 RECALL 02V-150 REPRO FUEL PUMP E65/E66 FROM START OF PROD TO 04/18/200

Defect Dealer Comments: SIB 61 05 02COMPLETED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053343	PROGR.CU.S INCL.CAS/ZAS+NAV	20	20	$212.50	$0.00

Totals: Total Value Paid: 212.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 212.50

Paid To Dealer for Claim: 212.50

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 5,291
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/01/2002	**AG Dealer Code:** 10729
Repair Entry Date: 00/00/0000	

Defect Code: 0013270100

Defect Description: SIB #11-02-02 LABEL CODE 325 INTAKE BOOT AT THROTTLE BODY E65/N62 START OF PROD TO 02/01/02

Defect Dealer Comments: SIB 11 02 02COMPLETED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053736	ALL WORK FOR SI.11 2 02(WP1OR2)	3	3	$31.88	$0.00

Totals: Total Value Paid: 31.88 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 31.88

Paid To Dealer for Claim: 31.88

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 5,291
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/01/2002	**AG Dealer Code:** 10729
Repair Entry Date: 00/00/0000	

Defect Code: 11009999SA

Defect Description: BMW NA RENTAL COST - GOODWILL

Defect Dealer Comments: COURTESY RENTAL CAR SUPPLIED TO CUSTOMER 3 DAY RENTAL WHILE VEHICLE WAS DOWN.NO LOANERS AVAIL.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	3	PAINT OR OTHER SUBLET WORK			$105.00	$0.00

Totals: Total Value Paid: 105.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 105.00

Defect Code: 5116396500

Defect Description: Vanity mirror in headlining (rear compartment) does not lock into position

Defect Dealer Comments: CUSTOMER STATES REAR SEAT MIRROR IS LOOSEMIRROR SHAFT BROKENREPLACED REAR SEAT MIRROR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51447018903	Insert f console, make-up mirror rear	1	1	$76.65	$30.66
Labor	5144680	Removing and installing/replacing mounting bracket ins	1	1	$10.63	$0.00

Totals: Total Value Paid: 87.28 Total Handling Value Paid: 30.66

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 117.94

Defect Code: 6510141500

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Defect Description: Audio source changeover permanent malfunction

Defect Dealer Comments: ADDITIONAL TIME FOR PROGRAMMING PER SIB 09 05 01ADDITIONAL TIME FOR PROGRAMMING

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100815	Additional work after programming/ encoding abort for 1	7	7	$74.38	$0.00
Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	15	15	$159.38	$0.00
Labor	6100816	Additional work after programming/ encoding abort for 2	6	6	$63.75	$0.00

Totals: Total Value Paid: 297.51 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 297.51

Defect Code: 6512311500

Defect Description: Amplifier, HiFi / Top HiFi system (HiFi system Professional) permanent malfunction

Defect Dealer Comments: CUSTOMER STATES POPPING NOISE FROM STEREO AND SOUND GOES OUT FOR FEW MINUTES, THEN COMES BACKLOGIC AMPLIFIER LOSING COMMUNICATIONREPLACED AMPLIFIER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6512570	R+R AMPLIFIER	5	5	$53.13	$0.00
Part	65126926735	TOP-HIFI SYSTEM AMPLIFIER	1	1	$458.90	$183.56

Totals: Total Value Paid: 512.03 Total Handling Value Paid: 183.56

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 695.59

Paid To Dealer for Claim: 1,216.04

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Warranty Vehicle Inquiry

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Thu Oct 13 12:18:44 EDT 2011 *D[redacted]* *CONFIDENTIAL*

Vehicle Data

VIN: WBAGL63462D[redacted]

Chassis Number: D[redacted]

Line Make: 01 - BMW

Model Year: 2002

AG Model Code/Desc: GL63 - 745I US

NA Model Code/Desc: 0274 - 745i

Exterior Trim Code: 354 - Titanium Silver Metallic

Interior Color Code: U6FA - Flannel Gray Nasca Leather

MSRP: $76,545.00

Davis #: N/A

TCU MIN:

Vehicle Production Date: 2002/01

Motor Type: N62

Platform/Engineering Series: E65

Wholesale Center ID/Loc: 24336-01

Wholesale Date: 03/15/2002

Retail Center ID/Loc: 24336-01

Retail Date: 03/18/2002

In-Service Date: 03/18/2002

New Vehicle Warranty Info

No Coverage As Of: 03/18/2008

Expiration Mileage: 100,000

Open Campaign Information

Campaign Code	Campaign Description
0034910100	Ck Brake Booster line N62, B34 04 10

Option Information

Code	Description	Code	Description
0ZCV	Convenience Package	0ZLS	Luxury Seating Package
0ZPS	Premium Sound Package	0205	STEPTRONIC automatic trans.
0268	19" wheels w/performance tires	0415	Power rear sunshade

0416	Rear sunshades	0438	Dark Poplar Wood trim
0508	Park Distance Control	0AAI	100% OPTIONS

Customer Information

Name (First/Last):

Adderss:

Contract/Service Program Information

Type	Program Code/Desc	Contract Number/Status	Eff Date	Enrollment Date	No Coverage As Of	Exp Age (Mth)	Exp Odometer (Miles)	Retail Center	Center Name	Vendor Code Used	Contract Holder (First/Last)
MP	0000000177 - MP 48 MO/50K MLS	2032332 EXPIRED	03/18/2002	01/26/2005	03/18/2006	48	50,000	05080	Gebhardt BM	MP	

Repair History (Claims)

Claim Header:

Claim Number/Status [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 11/09/2007

Repair Entry Date: 11/20/2007

Mileage: 76,045

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 16418

Defect Code: 6620081500

Defect Description: Park distance control (PDC), transceiver sensors, rear permanent malfunction

Defect Dealer Comments: CUST REPORTS THE PDC IS NOT FUNCTIONING CORRECTLY, NEED TO REMOVE BUMPER AND CHECK WIRING. SOP SENSOR IN REMOVED BUMPER AND CHECKED WIRING, OK. SENSOR IS FAULTY MANUFACTURE DEFECT, NO DAMAGE FOUND REPLACED THE PARK DISTANCE SENSOR IN REAR BUMPER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Chassis Number : D[redacted]

Labor	6620540	R&IORR ONE REAR ULTRASONIC CONVERTER (W/6620000)	2	2	$25.00	$0.00
Labor	6620000	CHK FUNCTION OF PARK DISTANCE CONTROL (W/DIS)	4	4	$50.00	$0.00
Part	66200309542	Ultrasonic-sensor	1	1	$85.35	$34.14

Totals: Total Value Paid: 160.35 Total Handling Value Paid: 34.14

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 194.49

Paid To Dealer for Claim: 194.49

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 48,653
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 03/20/2006	**AG Dealer Code:** 86546
Repair Entry Date: 03/24/2006	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: SUBLET IS TAX

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$0.26	$0.00

Totals: Total Value Paid: 0.26 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 0.26

Defect Code: 2400004800

Defect Description: Automatic transmission, complete leaking

Defect Dealer Comments: AUTO TRANS/CUSTOMER STATES / WHEN COMING TO STOP-TRANNY WILL SLAM FROM 2ND TO 1ST GEAR / \ X \ \ 48653 WAR READ OUT FAULT MEM AND FOUND NO RELEVANT FAULTS PRESENT. CHECKED TRANSFLUID LEVEL AND CONDITION AND FOUND GOOD. TEST DROVE VEHCILE AND FOUND SHIFTING WELL AT THIS TIME ALSO CHECKED EGS SOFTWARE AND FOUND IT DOES NOT NEED TO BE UPDATED.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0011500	CHK OIL LEVEL IN AUTO TRANS+	4	4	$49.00	$0.00

Totals: Total Value Paid: 49.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 49.00

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: BRAKE FLUID SERVICE / / \ X \ \ 48653 WAR BRAKE FLUSH

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3400525	REPL.ABS/ASC+T FLUID	5	5	$61.25	$0.00
Part	81220142156	BRAKE FLUID	1	1	$3.25	$0.00

Totals: Total Value Paid: 64.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 64.50

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: Service - Standard scope \ X \ \ 48653 WAR STANDARD SCOPE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$49.00	$0.00

Totals: Total Value Paid: 49.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 49.00

Paid To Dealer for Claim: 162.76

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 48,575
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/01/2006	**AG Dealer Code:** 96303
Repair Entry Date: 02/07/2006	

Defect Code: 2440911400

Defect Description: E65 E66 M57 M67 N62 N73 Converter lockup clutch defective (FC 4F53)

Defect Dealer Comments: CUSTOMER REPORTS WHEN DRIVING BETWEEN 1000 AND 1500 RPM'S THE CAR SURGES-SOP. AS PER B 24 06 03, REPLACED AUTO TRANSMISSION TORQUE CONVERTER AND TOPPED UP FLUID LEVEL.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054171	INTEROGATE EGS+REPL.TORQUE CONV	70	70	$812.00	$0.00
Sublet	4	OIL,LUBRICANTS ETC			$58.80	$0.00
Part	07129964670	Hex nut	3	3	$0.57	$0.23
Part	17211742636	O-ring	2	2	$0.60	$0.24
Part	07129900047	SELF-LOCKING HEX NUT	3	3	$0.75	$0.30
Part	18107523805	Collar nut	4	4	$3.04	$1.22
Part	51717892988	Hexagon screw with flange	5	5	$3.75	$1.50
Part	24407559120	Torque converter	1	1	$766.30	$306.52

Totals: Total Value Paid: 1,645.81 Total Handling Value Paid: 310.01

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,955.82

Paid To Dealer for Claim: 1,955.82

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 48,226
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/21/2006	**AG Dealer Code:** 96303
Repair Entry Date: 01/24/2006	

Defect Code: 2400004800

Defect Description: Automatic transmission, complete leaking

Defect Dealer Comments: CUSTOMER REPORTS THERE IS A OIL LEAK. LEAK WAS COMING FROM SEALING SLEEVE/TRANSMISSION. AS PER SM 24 200 04, REPLACED SEALING SLEEVE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$19.25	$0.00
Part	24347519357	SEALING SLEEVE	1	1	$7.70	$3.08
Labor	2434020	Replacing sealing sleeve for gearbox casing	17	17	$197.20	$0.00
Part	24117552108	Torx screw	2	2	$1.50	$0.60

Totals: Total Value Paid: 225.65 Total Handling Value Paid: 3.68

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 229.33

Defect Code: 6135431400

Defect Description: Automatic rear lid actuation function in control module occasional malfunction

Defect Dealer Comments: CUSTOMER REPORTS AFTER TRUNK IS OPEN AND THE OUTSIDE TEMP IS AT 50 OR LOWER AND PARKED IN THE DRIVEWAY AT HOME(INCLINE)THE TRUNK WILL CLOSE BY ITSELF(PRESSURE RELEASE?). FLUID LEVEL IS OK AND NEW-STYLE HOSES ARE INSTALLD CHECKED BULLETINS-FOUND BULLETIN FOR TRUNK CLOSING ON INCLINES. RECOMMENDS REPLACEMENT OF R/S GAS TRUNK STRUT (SIB 51 01 03) REPLACED STRUT.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51247158951	Spring support right	1	1	$24.05	$9.62
Labor	5124800	Removing and installing or replacing left or right gas pr	4	4	$46.40	$0.00

Totals: Total Value Paid: 70.45 Total Handling Value Paid: 9.62

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 80.07

Paid To Dealer for Claim: 309.40

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 47,574
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/30/2005	**AG Dealer Code:** 96303
Repair Entry Date: 01/05/2006	

Defect Code: 2400004800

Defect Description: Automatic transmission, complete leaking

Defect Dealer Comments: CUSTOMER REPORTS THERE IS A OIL LEAK A LEAK WAS FOUND IN THE TRANS. PAN. R/I TRANS. PAN, AND REPLACED GASKET.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	24117552108	Torx screw	3	3	$2.25	$0.90
Sublet	4	OIL,LUBRICANTS ETC			$29.40	$0.00
Labor	2411510	Removing and installing/sealing or replacing transmissi	13	13	$150.80	$0.00
Part	24117534438	Gasket, oil pan	1	1	$12.40	$4.96

Totals: Total Value Paid: 194.85 Total Handling Value Paid: 5.86

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 200.71

Paid To Dealer for Claim: 200.71

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 47,574
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/30/2005	**AG Dealer Code:** 96303
Repair Entry Date: 01/05/2006	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAX

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$3.26	$0.00

Totals: Total Value Paid: 3.26 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 3.26

Defect Code: 17110077MP

Defect Description: COOLANT CHANGE MAINTENANCE PROGRAM

Defect Dealer Comments: KEY READER REQUEST THE COOLANT FLUSH PERFORMED COOLING SYSTEM FLUSH. \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	82141467704	ANTIFREEZE	2	2	$44.00	$0.00
Part	07119963201	Gasket ring	2	2	$0.30	$0.00
Labor	0000620	Coolant service	11	11	$127.60	$0.00

Totals: Total Value Paid: 171.90 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 171.90

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

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Defect Dealer Comments: KEY READER REQUEST THE STANDARD SCOPE PERFORMED STANDARD SCOPE. \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$46.40	$0.00

Totals: Total Value Paid: 46.40 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 46.40

Paid To Dealer for Claim: 221.56

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 46,796
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/16/2005	**AG Dealer Code:** 96303
Repair Entry Date: 11/19/2005	

Defect Code: 0012100200

Defect Description: SIB #12-13-05 RECALL 05E-A01 BREMI IGN COILS REPLACEMENT

Defect Dealer Comments: CAMPAIGN # 12 13 05 AS PER CAMPAIGN 12 13 05, REPLACED IGNITION COILS. \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0056083	Checking all ignition coils and.....replacing if necessa	7	7	$81.20	$0.00
Part	12131712219	Ignition coil	8	8	$132.40	$52.96

Totals: Total Value Paid: 213.60 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 266.56

Defect Code: 5116405200

Defect Description: Lock (lockable) center armrest hinged box, front not opening

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Defect Dealer Comments: CUSTOMER REPORTS THE CENTER CONSOLE RELEASE BUTTONS ARE PEALING. REPLACED CENTER CONSOLE LOCK.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51167002397	Lock f center armrest covers	1	1	$19.60	$7.84
Labor	5116690	Removing and installing/replacing lock cylinder in cen	15	15	$174.00	$0.00

Totals: Total Value Paid: 193.60 Total Handling Value Paid: 7.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 201.44

Paid To Dealer for Claim: 468.00

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 10/28/2005

Repair Entry Date: 11/03/2005

Mileage: 46,475

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86546

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: SUBLET IS TAX

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$6.60	$0.00

Totals: Total Value Paid: 6.60 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 6.60

Defect Code: 1115033900

Defect Description: Valve for crankcase venting unpleasant noises

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Defect Dealer Comments: STEERING/CUSTOMER STATES / CAR MAKES A WOO WOO SOUND FROM FRONT L SIDE / \ X \ \ 46475 FOUND CRANK CASE VENT VALVES MAKING NOISE WARR REPLCED CRANK CASE VENT VALVES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11127547058	Repair kit, pressure regulating valve	2	2	$20.20	$8.08
Labor	1115530	Sealing/replacing both control valves for engine venting	4	4	$49.00	$0.00

Totals: Total Value Paid: 69.20 Total Handling Value Paid: 8.08

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 77.28

Defect Code: 11720376MP

Defect Description: ENG AIR FILTER-DIRTY-MP

Defect Dealer Comments: INTAKE SILENCER SERVICE \ X \ \ 46475 VEHICLE DUE FOR INTAKE SILENCER WARR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000602	Intake silencer service	1	1	$12.25	$0.00
Part	13717505007	Filter cartridge	1	1	$23.50	$0.00

Totals: Total Value Paid: 35.75 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 35.75

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: Engine oil service \ X \ \ 46475 OIL SERVICE COMPLETE WARR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	07510017954	Motor oil SAE 5W-30 Longlife 01	8	8	$39.60	$0.00
Labor	0000610	Engine oil service	4	4	$49.00	$0.00
Part	11427511161	Set oil-filter element	1	1	$11.90	$0.00

Totals: Total Value Paid: 100.50 Total Handling Value Paid: 0.00

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 100.50

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: Service - Standard scope \ XX \ \ 46475 WARR STANDARD SCOPE COMPLETE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$49.00	$0.00

Totals: Total Value Paid: 49.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 49.00

Paid To Dealer for Claim: 269.13

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 39,896
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/06/2005	**AG Dealer Code:** 86546
Repair Entry Date: 05/10/2005	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: SUBLET IS TAX

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$28.18	$0.00

Totals: Total Value Paid: 28.18 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 28.18

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Defect Code: 1178031500

Defect Description: Oxygen monitor sensor permanent malfunction

Defect Dealer Comments: X \ CUSTOMER STATES THAT CHECK ENGINE LIGHT COMES ON ADVISE?? \ \ 39896 SES LIGHT ON WARR RAN SHORT TEST FOUND FAULT IN DME FOR 271C O2 SENSOR AFTER CAT SIGNAL LOAD DECREASE AND 2721 O2 SENSOR AFTER CAT BANK 1 . REPLACED BANK 1 AFTER CAT O2 SENSOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1178543	Replacing right-hand oxygen monitor sensor	3	3	$34.80	$0.00
Part	11787512567	Lambda probe, black	1	1	$96.25	$38.50

Totals: Total Value Paid: 131.05 Total Handling Value Paid: 38.50

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 169.55

Defect Code: 34117777MP

Defect Description: FRONT BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: X \ FRONT BRAKES \ \ 39898 FRONT BRAKES DUE WARR REPLACED FRONT BRAKE PADS, ROTORS AND SENSOR ROTORS AT 27.9MM SPEC IS 28.4MM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000612	Service, front brakes	8	8	$92.80	$0.00
Part	34356755266	Brake pad wear sensor	1	1	$17.90	$0.00
Part	34116750267	Brake disc, ventilated	2	2	$212.00	$0.00
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$118.00	$0.00

Totals: Total Value Paid: 440.70 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 440.70

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: X \ Service - Standard scope \ \ 39896 STANDARD SCOPE WARR PERFOMRED STANDARD SCOPE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$46.40	$0.00

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Totals: Total Value Paid: 46.40 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 46.40

Paid To Dealer for Claim: 684.83

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 37,365
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 03/08/2005	**AG Dealer Code:** 76301
Repair Entry Date: 03/16/2005	

Defect Code: 1115034800

Defect Description: Valve for crankcase venting leaking

Defect Dealer Comments: CUSTOMER STATES CHECK ENGINE LIGHT CAME BACK ON WHEN DRIVING HOME FROM THIS REPAIR APPOINTMENT \ ENGINE MAKING WHISTLING NOISE FOUND FAULT CODE 272C & 272D, ADDITIVE MIXTURE ADAPTAION 1 \ AND 2 BANK. FOUND VACUUM LEAK BREATHNG VALVE ON TOP OF VALVE COVERS. REPLACED BOTH BREATHING VALVES. CLEARED FAULTS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1115530	Sealing/replacing both control valves for engine venting	4	4	$45.60	$0.00
Part	11127547058	Repair kit, pressure regulating valve	2	2	$20.20	$8.08

Totals: Total Value Paid: 65.80 Total Handling Value Paid: 8.08

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 73.88

Defect Code: 1128013900

Defect Description: Belt tensioner unpleasant noises

Defect Dealer Comments: UPON INSPECTION, FOUND DRIVE BELT HAD COME OFF FOUND IDLER PULLEY AND TENSIONER PULLEY OUT OF \ ALIGNMENT. REPLACED PULLYS AND BELT WITH NEW. \

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11287505224	Belt tensioner	1	1	$44.60	$17.84
Part	11287515280	Deflection pulley with console	1	1	$19.15	$7.66
Part	11287544786	RIBBED V-BELT	1	1	$16.85	$6.74
Labor	1128520	Replacing alternator drive belt tensioner	6	6	$68.40	$0.00

Totals: Total Value Paid: 149.00 Total Handling Value Paid: 32.24

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 181.24

Defect Code: 6454011500

Defect Description: Electric auxiliary fan (pressure fan) permanent malfunction

Defect Dealer Comments: CUSTOMER STATES CHECK ENGINE LIGHT ON SERVICE ENGINE SOON LIGHT \ SCANNED FOR FAULT CODES, 279D - OUTPUT STAGE ELECTRIC FAN SHORT CIRCUIT TO GROUND. PERFORM TEST ON DIS FOR FAN STAGES \ FAN WILL NOT TURN ON. REPLACED AUXILLARY FAN WITH NEW. TESTED O2 SENSOR, PASSED. CLEARED FAULT, TEST DROVE. FAULT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$45.60	$0.00
Part	64546921379	Compression shroud with fan	1	1	$218.90	$87.56
Labor	1740600	R+R COMPLETE ADD'L FAN	5	5	$57.00	$0.00

Totals: Total Value Paid: 321.50 Total Handling Value Paid: 87.56

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 409.06

Paid To Dealer for Claim: 664.18

Claim Header:

Claim Number/Status: [redacted] Paid)	**Mileage:** 36,044
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/27/2005	**AG Dealer Code:** 76301
Repair Entry Date: 02/01/2005	

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Defect Code: 0061060200

Defect Description: SIB #61-03-04 LBL CODE 420 PGM CONTROL UNITS ON E65/E66 FROM START OF PRODUCTION TO 01/20/2004

Defect Dealer Comments: CUST REQ. WE PERFORM SIB 61 03 04 \ \ COMPLETED RECALL 61 03 04-CONTROL UNIT PROGRAMMING WK PKG 3 13 FRU-SET STEERING ANGLE SENSOR W/ DIS TESTER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0055513	PROGRAM CONTROL UNITS W/NAV	13	13	$139.75	$0.00

Totals: Total Value Paid: 139.75 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 139.75

Paid To Dealer for Claim: 139.75

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 36,044
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/27/2005	**AG Dealer Code:** 76301
Repair Entry Date: 02/01/2005	

Defect Code: 5133123900

Defect Description: Power window, front unpleasant noises

Defect Dealer Comments: CUST STATES THAT DRIVERS FRONT WINDOW IS MAKING NOISE \ FOUND FRONT WINDOW REGULATOR POPPING, AND WINDOW IS INOP AT TIMES \ REPLACED WINDOW REGULATOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51337138861	ELECTR.WINDOW LIFTER FRONT LEFT	1	1	$121.30	$48.52
Labor	5133501	REMOVING AND INSTALLING POWER WINDOW REGULATOR IN LEFT OR	12	12	$129.00	$0.00

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Totals: Total Value Paid: 250.30 Total Handling Value Paid: 48.52

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 298.82

Paid To Dealer for Claim: 298.82

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 32,585
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/18/2004	**AG Dealer Code:** 26747
Repair Entry Date: 11/23/2004	

Defect Code: 5124023400

Defect Description: Lock barrel (catch), trunk lid stiff to move

Defect Dealer Comments: CUSTOMER STATES TRUNK DOES NOOT OPEN PROPERLY. \ VERIFIED CUSTOMER COMPLAINT. R&I RIGHT REAR TRUNK TRIM. CHECKED FOR LEAKS IN HYDRAULIC SYSTEM. NO LEAKS FOUND. \ DF 51 24 02 34 00 5124050,16

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51247014870	Trunk lid lock	1	1	$28.90	$11.56
Labor	5124550	R&IORR LOCK FOR TRUNK LID (LOCK CYL)	14	14	$164.50	$0.00

Totals: Total Value Paid: 193.40 Total Handling Value Paid: 11.56

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 204.96

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: CUSTOMER STATES PERFORM OIL SERVICE \ PERFORMED OIL SERVICE \ DF 85 99 00 91 MP 0000610,4

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$10.10	$0.00

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Part	07510017954	Motor oil SAE 5W-30 Longlife 01	9	9	$36.00	$0.00
Sublet	4	OIL,LUBRICANTS ETC			$3.00	$0.00
Part	82149407502	WINDSHIELD ANTIFREEZE	1	1	$3.75	$0.00
Labor	0000610	Engine oil service	4	4	$47.00	$0.00

Totals: Total Value Paid: 99.85 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 99.85

Defect Code: 85990101MP

Defect Description: VEHICLE CHECK

Defect Dealer Comments: CUSTOMER STATES PERFORM VEHICLE CHECK ON VEHICLE. \ PERFORMED VEHICLE CHECK \ DF 85 99 01 01 MP 0000624,8

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000624	Service, vehicle check	6	6	$70.50	$0.00

Totals: Total Value Paid: 70.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 70.50

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: ADDITIONAL LINE FOR STANDARD OPERATION

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$47.00	$0.00

Totals: Total Value Paid: 47.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 47.00

Paid To Dealer for Claim: 422.31

Claim Header:

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Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 27,285
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/29/2004	**AG Dealer Code:** 26747
Repair Entry Date: 08/11/2004	

Defect Code: 0017200100

Defect Description: SIB #17-01-04 LBL CODE 393 TRANS COOLER LINE BRACKET ON E65/E66 N62 ENG START OF PROD THRU 01/2003

Defect Dealer Comments: CUSTOMER STATES PERFORM CAMP 17-01-04 \ PERFORMED CAMP 17-01-04 \ DF 00 17 20 01 00 WK#1

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	17227531322	BRACKET OIL PIPE	1	1	$1.85	$0.74
Part	17227525819	Spacer sleeve	1	1	$1.46	$0.58
Part	17227519270	BRACKET OIL PIPE	1	1	$0.46	$0.18
Part	07119903994	Hex bolt with washer	1	1	$0.22	$0.09
Labor	0054944	CK.COOLER LINES+INSTALL BRACKET	3	3	$35.25	$0.00

Totals: Total Value Paid: 39.24 Total Handling Value Paid: 1.59

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 40.83

Paid To Dealer for Claim: 40.83

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 27,285
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/29/2004	**AG Dealer Code:** 26747
Repair Entry Date: 08/11/2004	

Defect Code: 1128020100

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Defect Description: V-belt, main drive cracked / broken / torn off

Defect Dealer Comments: CUSTOMER STATES DYNAMIC DRIVE NOT WORKING. \ CHECKED FOR PROPER POWER STEERING FLUID. FLUID LEVEL OK. CHECKED FOR LEAK IN ARS SYSTEM. NO LEAKS FOUND. READ FAULT \ DF 11 28 02 01 00 1128010,6

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11287516181	RIBBED V-BELT	1	1	$13.90	$5.56
Labor	1128010	REP DRIVE BELT FOR ALTERNATOR	6	6	$70.50	$0.00

Totals: Total Value Paid: 84.40 Total Handling Value Paid: 5.56

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 89.96

Defect Code: 5124121400

Defect Description: Hydraulic unit (including lines), automatic rear lid actuation occasional malfunction

Defect Dealer Comments: UPON INSPECTION FOUND TRUNK LID WILL NOT OPEN.. \ FOUND FLUID LEVEL BE LOW. R&I TRUNK INTERTIONR TRIM. FOUND TRUNK HYDRAULIC LINES TO BE OLD VERSION. REPLACED TRUNK \ DF 51 24 12 14 00 5124151,13

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5124651	Removing and installing or replacing hydraulic cylinder f	11	11	$129.25	$0.00
Part	51247134592	Hydraulic cylinder	1	1	$122.60	$49.04

Totals: Total Value Paid: 251.85 Total Handling Value Paid: 49.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 300.89

Defect Code: 6326051200

Defect Description: Licence plate light, bulb permanent failure

Defect Dealer Comments: CUSTOMER STATES RIGHT LICENSE PLATE LIGHT NOT WORKING. \ REMOVED TRUNK LID INTERIOR TRIM PANEL AND REPALCED LIGHT BULB \ DF 63 26 05 12 00 6399901,1

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	07119978373	BULB	1	1	$0.60	$0.24

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Labor	6399901	R+R L/R LICENSE PLATE BULB	1	1	$11.75	$0.00

Totals: Total Value Paid: 12.35 Total Handling Value Paid: 0.24

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 12.59

Paid To Dealer for Claim: 403.44

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 06/04/2004

Repair Entry Date: 06/17/2004

Mileage: 25,824

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 75257

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: CUSTOMER STATES DUE FOR BRAKE FLUSH \ PERFORMED BRAKE FLUSH \ DF 34 00 00 77 MP 0000618,5

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000618	Brake fluid service	5	5	$55.90	$0.00
Part	81220142156	BRAKE FLUID	3	3	$5.58	$3.72

Totals: Total Value Paid: 61.48 Total Handling Value Paid: 3.72

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 65.20

Defect Code: 64310237MP

Defect Description: MICROFILTER REPLACEMENT

Defect Dealer Comments: CUSTOMER STATES REPLACE MICRO FILTER DUE FOR BY INDICATOR. \ REPLACED MICRO FILTERS \ DF 64 31 02 37 MP 0000616,2

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	64116921018	MICROFILTER	2	2	$19.50	$19.50

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Labor	0000616	Microfilter service	2	2	$22.36	$0.00

Totals: Total Value Paid: 41.86 Total Handling Value Paid: 19.50

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 61.36

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: additional line for standard operation

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$44.72	$0.00

Totals: Total Value Paid: 44.72 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 44.72

Paid To Dealer for Claim: 171.28

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 17,444
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/26/2003	**AG Dealer Code:** 24336
Repair Entry Date: 12/18/2003	

Defect Code: 0061790100

Defect Description: E65 E66 Programming control units (lower than I 6.113)

Defect Dealer Comments: UPDATE 61-10-03 \ \ PERFORMED COMPLETE CAR REPROGRAMMING PER SI 61- 10-03.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054777	CIP REPROGRAMMING	10	10	$106.25	$0.00

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Totals: Total Value Paid: 106.25 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 106.25

Paid To Dealer for Claim: 106.25

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 14,353
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/01/2003	**AG Dealer Code:** 24336
Repair Entry Date: 08/08/2003	

Defect Code: 0012740100

Defect Description: SIB #12-07-03 LBL CODE 366 RECALL 03V-240 DME REPROGRAMMING ON E65/E66 WITH N62 PROD UP TO 04/04/03

Defect Dealer Comments: 12.07.03\A\CHECKED DME ASSEMBLY NO PROGAM NEEDED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054729	CHECK DME ONLY	3	3	$31.88	$0.00

Totals: Total Value Paid: 31.88 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 31.88

Paid To Dealer for Claim: 31.88

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 14,353
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/01/2003	**AG Dealer Code:** 24336
Repair Entry Date: 08/08/2003	

Defect Code: 0012730100

Defect Description: E65 E66 N62 Replacing ignition coil

Defect Dealer Comments: 12.05.03\F\CHECKED AND REPLACED ALL COILS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12131712223	Ignition coil	8	8	$132.40	$52.96
Labor	0054111	CK+REPL.COILS AS NECESSARY	8	8	$85.00	$0.00

Totals: Total Value Paid: 217.40 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 270.36

Paid To Dealer for Claim: 270.36

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 14,353
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/01/2003	**AG Dealer Code:** 24336
Repair Entry Date: 08/08/2003	

Defect Code: 6552001100

Defect Description: Onboard monitor / control display / central information display (CID), front (including trim cover)

Defect Dealer Comments: NAV SCREEN HERE. PLS INSTALL AS NECESSARY.\F\REPLACED CD DISPLAY AND REPROGRAMED THE CAR WITH NAV UPDATE AS NEEDED.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65826929507	AT-Control display	1	1	$1,215.00	$486.00
Labor	6582511	REPL.CONTROL DISPLAY	8	8	$85.00	$0.00
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$63.75	$0.00
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$53.13	$0.00

Totals: Total Value Paid: 1,416.88 Total Handling Value Paid: 486.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,902.88

Defect Code: 85990089MP

Defect Description: 1ST ENG OIL SERVICE-FULL MAINTENANCE

Defect Dealer Comments: 15.000 MILE SERVICE\F\COMPLETED 15K SERVICE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000610	Engine oil service	4	4	$42.50	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	7	7	$19.95	$8.05
Part	11427511161	Set oil-filter element	1	1	$5.00	$5.00
Labor	0000105	Service - standard scope	4	4	$42.50	$0.00

Totals: Total Value Paid: 109.95 Total Handling Value Paid: 13.05

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 123.00

Paid To Dealer for Claim: 2,025.88

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 10,777
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/14/2003	**AG Dealer Code:** 24336
Repair Entry Date: 04/17/2003	

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Defect Code: 61610077MP

Defect Description: FT WIPER RUBBER INSERT-MP

Defect Dealer Comments: W/SHIELD WIPERS CHATTER/SMEAR-FD WIPERS STREAKING, CLEANED WIND SHIELD AND WIPERS, TESTED BAD, REP WIPER INSERTS. TESTED GOOD

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6161631	REP BOTH WINDSHIELD WIPER BLADE INSERTS+	1	1	$10.63	$0.00
Part	61618265555	Wiper rubber	2	2	$11.90	$11.90

Totals: Total Value Paid: 22.53 Total Handling Value Paid: 11.90

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 34.43

Defect Code: 85990087MP

Defect Description: MP-LOW MILEAGE ANNUAL OIL SERVICE

Defect Dealer Comments: EARLY OIL SERVICE IN DATE 03/18/02\EOS\PERFORMED EARLY OIL SERVICE AS NEDED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000252	ANNUAL LO MILEAGE OIL SERVICE	4	4	$42.50	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	9	9	$25.65	$8.55
Part	11427511161	Set oil-filter element	1	1	$5.00	$5.00

Totals: Total Value Paid: 73.15 Total Handling Value Paid: 13.55

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 86.70

Paid To Dealer for Claim: 121.13

Claim Header:

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Claim Number/Status: [redacted] (Paid)	**Mileage:** 7,017
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 03/11/2003	**AG Dealer Code:** 24336
Repair Entry Date: 03/18/2003	

Defect Code: 6510031400

Defect Description: Controls on radio / ASK / MASK / CCC occasional malfunction

Defect Dealer Comments: C/CW/CD PLAYER WHEN PLAYING CD WILL SOMETIMES STICK AND PLAY SAME NOTE REPEATEDLY\VERIFIED- PERF FAULT SURVEY NO CODES CHECKED CD'S ALL GOOD. PERF UPDATE ON SOFTWARE, UPDATED NAV, RESET CBS DATA, INITIAL WINDOWS & SEATS. OK

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$53.13	$0.00
Labor	6100830	Initialising sunroof and power windows	1	1	$10.63	$0.00
Labor	6100840	Initialising both front seats	2	2	$21.25	$0.00
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$63.75	$0.00

Totals: Total Value Paid: 148.76 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 148.76

Paid To Dealer for Claim: 148.76

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 5,340
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/15/2002	**AG Dealer Code:** 24336
Repair Entry Date: 00/00/0000	

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Defect Code: 0099070100

Defect Description: SIB #00-09-02 LABEL CODE 329 CORRECT OWNERS MANUAL & INSTALL

Defect Dealer Comments: CORRECT OWNER'S MANUAL LABEL CODE 00 09 02\PERFORM OPEN SIB 00 09 02\ATTACH STICKER IN OWNERS MANUAL. WRK PACK #1

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053717	INSERT MANUAL+I DRIVE INSERTS	3	3	$31.88	$0.00

Totals: Total Value Paid: 31.88 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 31.88

Paid To Dealer for Claim: 31.88

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 5,340
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/15/2002	**AG Dealer Code:** 24336
Repair Entry Date: 00/00/0000	

Defect Code: 0061680100

Defect Description: SIB #61-05-02 LABEL CODE 333 RECALL 02V-150 REPRO FUEL PUMP E65/E66 FROM START OF PROD TO 04/18/200

Defect Dealer Comments: OPEN SIB 61 05 02\PERFORM SIB 61 05 02\ REPROGRAM VEHICLE CONTROL MODULES WITH UPDATED SOFTWARE. WRK PACKAGE 2

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053342	PROGR.CU.S INCL.CAS/ZAS	18	18	$191.25	$0.00

Totals: Total Value Paid: 191.25 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 191.25

Paid To Dealer for Claim: 191.25

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 5,340
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/15/2002	**AG Dealer Code:** 24336
Repair Entry Date: 00/00/0000	

Defect Code: 0061650100

Defect Description: SIB #66-01-02 LABEL CODE 334 REPL ANTENNA AMP AND REMOTES E65/E66 START OF PROD TO 03/07/02

Defect Dealer Comments: OPEN SIB 66 01 02\PERFORM 66 01 02\REPLACE ANTENNA AMPLIFIER AND KEY REMOTES. SEE LINE A

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	66120142781	Radio remote control (code)	2	2	$107.40	$42.96
Part	65206918736	AMPLIFIER F REAR WINDOW ANTENNA	1	1	$52.00	$20.80
Labor	0053892	REPL.ANT.AMP+REMOTES	14	14	$148.75	$0.00

Totals: Total Value Paid: 308.15 Total Handling Value Paid: 63.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 371.91

Paid To Dealer for Claim: 371.91

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 5,340
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number [redacted]	**Authorization Number:** 0
Repair Order Date: 10/15/2002	**AG Dealer Code:** 24336
Repair Entry Date: 00/00/0000	

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Defect Code: 0013270100

Defect Description: SIB #11-02-02 LABEL CODE 325 INTAKE BOOT AT THROTTLE BODY E65/N62 START OF PROD TO 02/01/02

Defect Dealer Comments: OPEN SIB 11 02 02\PERFORM 11 02 02.\CHECK INTAKE BOOT TO ENSURE THAT BOOT IS SECURE WORK PACKAGE 1.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053736	ALL WORK FOR SI.11 2 02(WP1OR2)	3	3	$31.88	$0.00

Totals: Total Value Paid: 31.88 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 31.88

Paid To Dealer for Claim: 31.88

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 5,340
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/15/2002	**AG Dealer Code:** 24336
Repair Entry Date: 00/00/0000	

Defect Code: 0012580100

Defect Description: SIB #12-06-02 LABEL CODE 339 (IVM) REPLACEMENT E65/E66 FROM START OF PRODUCTION UP TO 06/14/2002

Defect Dealer Comments: OPEN SIB 12 06 02.\OPEN SIB 12 06 02\REPLACE IVM MODULE WORK PACKAGE 1.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12527510638	Integrated supply module	1	1	$42.45	$16.98
Labor	0053922	REPL.IVM	3	3	$31.88	$0.00

Totals: Total Value Paid: 74.33 Total Handling Value Paid: 16.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 91.31

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Paid To Dealer for Claim: 91.31

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 5
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number [redacted]	**Authorization Number:** 0
Repair Order Date: 03/08/2002	**AG Dealer Code:** 66682
Repair Entry Date: 00/00/0000	

Defect Code: 0061640100

Defect Description: VDC-only campaign, take no action

Defect Dealer Comments: PERFORM BMW CAMPAIGN 02B06 2002 745i PROD 12/1 THRU 2/15. USE WM LABOR TYPE. FLASH TO 6.70 AND R/R KOMBI IF INCORRECT MPH SCALE. BILLING GU\--\PERFORMED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053671	Preparing car for programming	3	3	$21.00	$0.00

Totals: Total Value Paid: 21.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 21.00

Defect Code: 6113097900

Defect Description: OBD diagnosis socket incorrect connection /contact

Defect Dealer Comments: O.B.D. CONNECTOR PIN #5 DAMAGED\--\REPLACED PIN FIVE OF OBD CONNECTOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61138366598	Flat spring contact for Microtimer	1	1	$0.45	$0.18
Labor	6199000	WT.61 SECTION	3	3	$21.00	$0.00

Totals: Total Value Paid: 21.45 Total Handling Value Paid: 0.18

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 21.63

Paid To Dealer for Claim: 42.63

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Warranty Vehicle Inquiry

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Thu Oct 13 12:19:12 EDT 2011 *D[redacted]* *CONFIDENTIAL*

Vehicle Data

VIN: WBAGL63442D[redacted]

Chassis Number: D[redacted]

Line Make: 01 - BMW

Model Year: 2002

AG Model Code/Desc: GL63 - 745I US

NA Model Code/Desc: 0274 - 745i

Exterior Trim Code: 475 - Black Sapphire Metallic

Interior Color Code: U6SW - Black Nasca Leather

MSRP: $75,295.00

Davis #: N/A

TCU MIN:

Vehicle Production Date: 2002/04

Motor Type: N62

Platform/Engineering Series: E65

Wholesale Center ID/Loc: 20133-01

Wholesale Date: 05/14/2002

Retail Center ID/Loc: 20133-01

Retail Date: 05/25/2002

In-Service Date: 05/25/2002

New Vehicle Warranty Info

No Coverage As Of: 05/25/2008

Expiration Mileage: 100,000

Open Campaign Information

Campaign Code	Campaign Description
0034910100	Ck Brake Booster line N62, B34 04 10

Option Information

Code	Description	Code	Description
0ZLS	Luxury Seating Package	0ZPS	Premium Sound Package
0205	STEPTRONIC automatic trans.	0248	Heated Steering Wheel
0265	Tire pressure monitor	0268	19" wheels w/performance tires

0415	Power rear sunshade	0416	Rear sunshades
0438	Dark Poplar Wood trim	0AAI	100% OPTIONS

Customer Information

Name (First/Last):MR. JOSE D TEIGEIRO

Adderss:8335 S RIVER TERRACE DR

FRANKLIN WI 53132-8221 UNITED STATES

Contract/Service Program Information

Type	Program Code/Desc	Contract Number/Status	Eff Date	Enrollment Date	No Coverage As Of	Exp Age (Mth)	Exp Odometer (Miles)	Retail Center	Center Name	Vendor Code Used	Contract Holder (First/Last)
MP	0000000119 - MP 36 MO/036K MLS	0000000 EXPIRED	05/25/2002	05/25/2002	05/25/2005	36	36,000	20133	International Autos	MP	
CPO	0000000009 - CPO 72 MO/100K MLS	0000000 EXPIRED	05/25/2002	06/06/2005	05/25/2008	72	100,000	20133	International Autos	UW	

Repair History (Claims)

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 02/13/2007

Repair Entry Date: 02/15/2007

Mileage: 67,450

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 76512

Defect Code: 5114006800

Defect Description: Badge (BMW/MINI/RR) bonnet/rear lid peels off / detaches itself

Defect Dealer Comments: CUSTOMER REPORTS THE BADGE PEELED OFF OF THE HOOD EMBLEM PEELING ROUNDEL IS PEELING REPLACED THE HOOD ROUNDEL

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Labor	5114000	R&IORR FRONT BMW EMBLEM	3	3	$35.19	$0.00
Part	51141807495	Grommet	2	2	$0.52	$0.21
Part	51148132375	Badge	1	1	$8.65	$3.46

Totals: Total Value Paid: 44.36 Total Handling Value Paid: 3.67

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 48.03

Paid To Dealer for Claim: 48.03

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 65,914
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/10/2007	**AG Dealer Code:** 76512
Repair Entry Date: 01/13/2007	

Defect Code: 5133123900

Defect Description: Power window, front unpleasant noises

Defect Dealer Comments: CUSTOMER REPORTS THE RIGHT WINDOW MAKES ABNORMAL SOUNDS INSIDE DOOR WHEN WINDOW IS IN MOTION NOISE RIGHT FRONT WINDOW IS BINDING.

REPLACED THE RIGHT FRONT WINDOW REGULATOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51337138862	ELECTR.WINDOW LIFTER FRONT RIGHT	1	1	$121.30	$48.52
Labor	5133000	R&I L/R FRONT DOOR ELECTRIC WINDOW REGULATOR	16	16	$187.68	$0.00

Totals: Total Value Paid: 308.98 Total Handling Value Paid: 48.52

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 357.50

Paid To Dealer for Claim: 357.50

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 58,664
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/20/2006	**AG Dealer Code:** 20133
Repair Entry Date: 10/10/2006	

Defect Code: 1153134800

Defect Description: Coolant return pipe leaking

Defect Dealer Comments: CUSTOMER STATES HAD A LOW COOLANT LIGHT COME ON -- ADDED COOLANT AND LOW COOLANT LIGHT BACK ON \ COOLANT LEAK \ \ 58664 1700009 .40 1114610 23.60 1199000 .50 PRESSURE TEST COOLING SYSTEM,COOLANT LEAK AT COOLANT PIPE UNDER INTAKE VALLEY PAN R&R COOLANT COVER UNDER INTAKE R&R LOWER TIMING COVER REPLACE COOLANT PIPE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1700009	CHK COOLING SYSTEM FOR LEAKS WITH TESTER	4	4	$42.52	$0.00
Part	11127513944	Cylinder Head Gasket Asbestos-Free	2	2	$71.70	$28.68
Part	11147507278	cap with seal	1	1	$42.15	$16.86
Part	11617521181	Gasket Steel	2	2	$40.50	$16.20
Part	11127507404	Spark plug pipe	8	8	$25.04	$10.02
Part	11141439975	Water pipe, feed	1	1	$21.60	$8.64
Part	11127511578	Set Bolt Cylinder Head	1	1	$20.85	$8.34
Part	11137508663	Gasket Steel	1	1	$18.70	$7.48
Part	11147512100	Shaft seal	1	1	$12.70	$5.08
Part	11137506774	Gasket Steel	1	1	$12.70	$5.08
Part	11511439976	Return pipe	1	1	$8.85	$3.54
Part	12317507996	Gasket ring f generator water-cooled	1	1	$7.65	$3.06
Part	11141439717	Gasket f timing case	1	1	$6.55	$2.62
Part	12311439988	Feed pipe	1	1	$5.45	$2.18
Part	11417508114	PROFILE-GASKET	1	1	$4.80	$1.92
Part	11231440076	Collar screw	1	1	$4.00	$1.60
Part	11147506425	Gasket Steel	1	1	$3.25	$1.30
Part	11147506424	Gasket Steel	1	1	$3.25	$1.30

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Chassis Number : D[redacted]

Part	11517508535	PROFILE-GASKET	1	1	$2.55	$1.02
Part	11531710048	O-ring	1	1	$1.10	$0.44
Part	11517507717	O-ring	1	1	$0.95	$0.38
Part	12317507807	Gasket	1	1	$0.60	$0.24
Part	07129904473	Hex nut	3	3	$0.57	$0.23
Sublet	4	OIL,LUBRICANTS ETC			$16.10	$0.00
Part	11127518017	Gasket Set Cylinder Head Asbestos Free	1	1	$206.00	$82.40
Labor	1114610	Removing and installing/sealing or replacing lower timi	236	236	$2,508.68	$0.00

Totals: Total Value Paid: 3,088.81 Total Handling Value Paid: 208.61

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 3,297.42

Paid To Dealer for Claim: 3,297.42

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 08/09/2006

Repair Entry Date: 08/24/2006

Mileage: 56,151

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 20133

Defect Code: 0011270200

Defect Description: SIB #11-03-06 RECALL 06E-A02 CRANK VENT VALVE ON E53/60/63/64/65/66 WITH N62 PROD START TO 6/30/04

Defect Dealer Comments: PLEASE PERFORM SIB#11-03-06 CAMPAIGN 06E-A02: N62 CRANKCASE VENTILATION VALVES REPLACEMENT \ CAMPAIGN \ \ 56153 CAMP. 00 56 138 .50 11 03 06 C/C VENT VALVES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0056138	Replacement of crankcase ventilation vales	5	5	$53.15	$0.00
Part	11127547058	Repair kit, pressure regulating valve	2	2	$20.20	$8.08

Totals: Total Value Paid: 73.35 Total Handling Value Paid: 8.08

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 81.43

Paid To Dealer for Claim: 81.43

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 50,263
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/17/2006	**AG Dealer Code:** 20133
Repair Entry Date: 03/29/2007	

Defect Code: 2440026100

Defect Description: Automatic transmission, converter clutch engagement (closing/opening) too rough

Defect Dealer Comments: DURING INSPECTION, TECHNICIAN FOUND TORQUE CONVERTER FAULTY. \ FAULTY TORQUE CONVERTER, BULLETIN sub$ trans oil FC 4F53 00 54 748 6.90 REPL. TORQUE CONVERTER AS PER SIB 24 06 03

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	24407559120	Torque converter	1	1	$766.30	$306.52
Labor	2440510	Removing and installing or replacing torque converter	67	67	$712.21	$0.00
Part	51717892988	Hexagon screw with flange	5	5	$3.75	$1.50
Part	18107523805	Collar nut	4	4	$3.04	$1.22
Part	17211742636	O-ring	2	2	$0.60	$0.24
Part	07129904473	Hex nut	3	3	$0.57	$0.23
Sublet	4	OIL,LUBRICANTS ETC			$59.00	$0.00

Totals: Total Value Paid: 1,545.47 Total Handling Value Paid: 309.71

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,855.18

Defect Code: 99999977UW

Defect Description: HANDLING CHARGE UCPP $50.00 PER REPAIR VISIT

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Chassis Number : D[redacted]

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$50.00	$0.00

Totals: Total Value Paid: 50.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 50.00

Paid To Dealer for Claim: 1,905.18

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 50,263
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/17/2006	**AG Dealer Code:** 20133
Repair Entry Date: 03/29/2007	

Defect Code: 24400261UW

Defect Description: CONVERTOR CLUTCH TOO HARD

Defect Dealer Comments: DURING INSPECTION, TECHNICIAN FOUND TORQUE CONVERTER FAULTY. \ FAULTY TORQUE CONVERTER, BULLETIN sub$ trans oil FC 4F53 00 54 748 6.90 REPL. TORQUE CONVERTER AS PER SIB 24 06 03

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	2440510	Removing and installing or replacing torque converter	67	67	$(712.21)	$0.00
Part	24407559120	Torque converter	1	0	$(1,280.00)	$0.00
Part	51717892988	Hexagon screw with flange	5	0	$(6.25)	$0.00
Part	18107523805	Collar nut	4	0	$(5.08)	$0.00
Part	17211742636	O-ring	2	0	$(1.10)	$0.00
Part	07129904473	Hex nut	3	0	$(1.05)	$0.00

Totals: Total Value Paid: (2,005.69) Total Handling Value Paid: 0.00

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): (2,005.69)

Paid To Dealer for Claim: (2,005.69)

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 50,263
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/17/2006	**AG Dealer Code:** 20133
Repair Entry Date: 05/11/2006	

Defect Code: 99999977UW

Defect Description: HANDLING CHARGE UCPP $50.00 PER REPAIR VISIT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	A	CERTIFIED PRE-OWNED / ESC HANDLING CHARGE			$(50.00)	$0.00

Totals: Total Value Paid: (50.00) Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): (50.00)

Paid To Dealer for Claim: (50.00)

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 50,263
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/17/2006	**AG Dealer Code:** 20133
Repair Entry Date: 05/11/2006	

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Defect Code: 24400261UW

Defect Description: CONVERTOR CLUTCH TOO HARD

Defect Dealer Comments: DURING INSPECTION, TECHNICIAN FOUND TORQUE CONVERTER FAULTY. \ FAULTY TORQUE CONVERTER, BULLETIN sub$ trans oil FC 4F53 00 54 748 6.90 REPL. TORQUE CONVERTER AS PER SIB 24 06 03

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	07129904473	Hex nut	3	3	$1.05	$0.00
Sublet	4	OIL,LUBRICANTS ETC			$59.00	$0.00
Part	17211742636	O-ring	2	2	$1.10	$0.00
Part	18107523805	Collar nut	4	4	$5.08	$0.00
Part	51717892988	Hexagon screw with flange	5	5	$6.25	$0.00
Part	24407559120	Torque converter	1	1	$1,280.00	$0.00
Labor	2440510	Removing and installing or replacing torque converter	67	67	$712.21	$0.00

Totals: Total Value Paid: 2,064.69 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 2,064.69

Paid To Dealer for Claim: 2,064.69

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 44,787
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/24/2005	**AG Dealer Code:** 20133
Repair Entry Date: 11/09/2005	

Defect Code: 99999977CS

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - SENATOBIA PDC

Defect Dealer Comments: CORE CREDITS

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$30.00	$0.00

Totals: Total Value Paid: 30.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 30.00

Paid To Dealer for Claim: 30.00

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 10/24/2005

Repair Entry Date: 11/09/2005

Mileage: 44,787

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 20133

Defect Code: 1231003900

Defect Description: Alternator unpleasant noises

Defect Dealer Comments: CUSTOMER REPORTS A KNOCKING NOISE COMING FROM THE ENGINE. \ EXCESSIVE FRICTION AND FREEPLAY IN ALTERNATOR \ \ 44787 EXCESSIVE FRICTION AND FREE PLAY IN THE ALT. 1231020 2.50 REPLACED INTERNALLY MECHANICALLY FAULTED ALTERNATOR AND WORN OUT BELT FROM BAD ALT.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$6.00	$0.00
Labor	1231020	REP ALTERNATOR	25	25	$265.75	$0.00
Part	12317507996	Gasket ring f generator water-cooled	1	1	$7.65	$3.06
Part	12317526286	Rmfd generator, water-cooled	1	1	$390.40	$156.16
Part	11287544786	RIBBED V-BELT	1	1	$16.85	$6.74

Totals: Total Value Paid: 686.65 Total Handling Value Paid: 165.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 852.61

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Defect Code: 5133163900

Defect Description: Front window regulator operating cable unpleasant noises

Defect Dealer Comments: CUSTOMER STATES HAS NOISE AND JAMMING IN DRIVERS WINDOW \ CABLE FROM WINDOW REGULATOR JAMMING \ \ 44787 CABLE FOR WINDOW REGULATOR JAMMING ON THE DRIVE WHEEL 5133501 1.50 REPLACED THE LEFT FRONT WINDOW REGULATOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51337138861	ELECTR.WINDOW LIFTER FRONT LEFT	1	1	$121.30	$48.52
Labor	5133501	REMOVING AND INSTALLING POWER WINDOW REGULATOR IN LEFT OR	15	15	$159.45	$0.00

Totals: Total Value Paid: 280.75 Total Handling Value Paid: 48.52

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 329.27

Paid To Dealer for Claim: 1,181.88

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 31,166
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/24/2004	**AG Dealer Code:** 20133
Repair Entry Date: 12/03/2004	

Defect Code: 0061060200

Defect Description: SIB #61-03-04 LBL CODE 420 PGM CONTROL UNITS ON E65/E66 FROM START OF PRODUCTION TO 01/20/2004

Defect Dealer Comments: CAMPAIGN 61 03 04 \ CAMPAIGN \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0055512	PROGRAM CONTROL UNITS	10	10	$106.30	$0.00

Totals: Total Value Paid: 106.30 Total Handling Value Paid: 0.00

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 106.30

Paid To Dealer for Claim: 106.30

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 31,166
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/24/2004	**AG Dealer Code:** 20133
Repair Entry Date: 12/03/2004	

Defect Code: 0017200100

Defect Description: SIB #17-01-04 LBL CODE 393 TRANS COOLER LINE BRACKET ON E65/E66 N62 ENG START OF PROD THRU 01/2003

Defect Dealer Comments: CAMPAIGN 17 01 04 \ CAMPAIGN \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	31106757916	Hexagon screw with flange	6	6	$4.86	$1.94
Part	51717892988	Hexagon screw with flange	5	5	$3.75	$1.50
Part	17227508029	OIL COOLING PIPE OUTLET	1	1	$64.30	$25.72
Part	88100153746	Hex nut with plate	1	1	$0.19	$0.08
Part	17227508028	OIL COOLING PIPE INLET	1	1	$64.30	$25.72
Part	17211742636	O-ring	2	2	$0.60	$0.24
Part	17227519270	BRACKET OIL PIPE	1	1	$0.45	$0.18
Part	32301094718	Torx bolt	1	1	$0.30	$0.12
Part	07119903994	Hex bolt with washer	1	1	$0.22	$0.09
Labor	0054945	CK+REPL.COOLER LINES	31	31	$329.53	$0.00
Part	17227525819	Spacer sleeve	1	1	$1.46	$0.58

Totals: Total Value Paid: 469.96 Total Handling Value Paid: 56.17

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 526.13

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Chassis Number : D[redacted]

Paid To Dealer for Claim: 526.13

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 31,166
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/24/2004	**AG Dealer Code:** 20133
Repair Entry Date: 12/03/2004	

Defect Code: 1213001200

Defect Description: Ignition coil permanent failure

Defect Dealer Comments: OWNER STATES THAT THE "ENGINE FAIL SAFE" INDICATOR CAME ON.ACCESS FAULTS-MISFIRE #6. SIB TO REPLACE ALL COILS WITH NEW COILS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1213512	REP IGNITION COILS (WITH 1213009)	4	4	$42.52	$0.00
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$21.26	$0.00
Part	12131712219	Ignition coil	8	8	$132.40	$52.96

Totals: Total Value Paid: 196.18 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 249.14

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: BRAKE SYSTEM SERVICE - MAINT.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	81220142156	BRAKE FLUID	2	2	$6.20	$0.00
Labor	0000618	Brake fluid service	5	5	$53.15	$0.00

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Totals: Total Value Paid: 59.35 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 59.35

Defect Code: 64310237MP

Defect Description: MICROFILTER REPLACEMENT

Defect Dealer Comments: SEE KEY READER PRINT OUT FOR NEEDED SERVICE \ MAINT \MICROFILTER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000616	Microfilter service	2	2	$21.26	$0.00
Part	64116921019	MICROFILTER/ACTIVATED CARBON CONTAINER	2	2	$52.00	$0.00

Totals: Total Value Paid: 73.26 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 73.26

Defect Code: 85990101MP

Defect Description: VEHICLE CHECK

Defect Dealer Comments: SERVICE CHECK LIST

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000624	Service, vehicle check	6	6	$63.78	$0.00

Totals: Total Value Paid: 63.78 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 63.78

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: SERVICE STANDARD SCOPE - MAINT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$42.52	$0.00

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Totals: Total Value Paid: 42.52 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 42.52

Paid To Dealer for Claim: 488.05

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 20,333
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/09/2004	**AG Dealer Code:** 20133
Repair Entry Date: 02/17/2004	

Defect Code: 0061790100

Defect Description: E65 E66 Programming control units (lower than I 6.113)

Defect Dealer Comments: OWNER REQUEST RECALL 0061790100 61-10-03 \ RECALL \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054780	PROGR.WITH NAV+CAS	15	15	$159.45	$0.00

Totals: Total Value Paid: 159.45 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 159.45

Paid To Dealer for Claim: 159.45

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 20,333
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/09/2004	**AG Dealer Code:** 20133
Repair Entry Date: 02/17/2004	

Defect Code: 0012740100

Defect Description: SIB #12-07-03 LBL CODE 366 RECALL 03V-240 DME REPROGRAMMING ON E65/E66 WITH N62 PROD UP TO 04/04/03

Defect Dealer Comments: OWNER REQUEST RECALL 0012740100 12-07-03 \ RECALL \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054729	CHECK DME ONLY	3	3	$31.89	$0.00

Totals: Total Value Paid: 31.89 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 31.89

Paid To Dealer for Claim: 31.89

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 20,333
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/09/2004	**AG Dealer Code:** 20133
Repair Entry Date: 02/17/2004	

Defect Code: 0012730100

Defect Description: E65 E66 N62 Replacing ignition coil

Defect Dealer Comments: OWNER REQUEST RECALL 12-05-03 IGN COIL \ RECALL \

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054111	CK+REPL.COILS AS NECESSARY	8	8	$85.04	$0.00
Part	12131712223	Ignition coil	8	8	$132.40	$52.96

Totals: Total Value Paid: 217.44 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 270.40

Paid To Dealer for Claim: 270.40

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 03/17/2003

Repair Entry Date: 03/20/2003

Mileage: 10,632

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 20133

Defect Code: 0012580100

Defect Description: SIB #12-06-02 LABEL CODE 339 (IVM) REPLACEMENT E65/E66 FROM START OF PRODUCTION UP TO 06/14/2002

Defect Dealer Comments: CAMPAIGN 12-06-02\CAMPAIGN\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053922	REPL.IVM	3	3	$28.13	$0.00
Part	12527510638	Integrated supply module	1	1	$42.45	$16.98

Totals: Total Value Paid: 70.58 Total Handling Value Paid: 16.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 87.56

Paid To Dealer for Claim: 87.56

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 10,632
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 03/17/2003	**AG Dealer Code:** 20133
Repair Entry Date: 03/20/2003	

Defect Code: 6135011500

Defect Description: Contact pressure control function in control module permanent malfunction

Defect Dealer Comments: OWNER STATES THAT ALL THE GUAGES WILL SWITCH BACK TO THE METRIC SYSTEM ON THEIR OWN--INTERMITTENTLY--OWNER CHANGES THEM BACK!--PLEASE ADVIS\REPROGRAMMED SOFTWARE FOR GAUGE PROBLEM\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100870	Initialising all systems	5	5	$46.88	$0.00
Labor	6100561	Entering settings in car&key memory	1	1	$9.38	$0.00

Totals: Total Value Paid: 56.26 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 56.26

Defect Code: 6577060200

Defect Description: Airbag control module/safety electronics Software error / internal device fault

Defect Dealer Comments: OWNER STATES THAT THE WARNING LIGHT FOR THE PASSENGER-SIDE AIRBAG LIGHT IS ON--PLEASE ADVISE.\REPROGRAMMED SRS SYSTEM FOR LIGHT\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100815	Additional work after programming/ encoding abort for 1	7	7	$65.63	$0.00
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$46.88	$0.00
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$56.25	$0.00

Totals: Total Value Paid: 168.76 Total Handling Value Paid: 0.00

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 168.76

Paid To Dealer for Claim: 225.02

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 3,795
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/16/2002	**AG Dealer Code:** 20133
Repair Entry Date: 00/00/0000	

Defect Code: 3620101200

Defect Description: RDC control module permanent failure

Defect Dealer Comments: CUSTOMER STATES LOW TIRE LIGHT COMES ON. NOT INITIALIZED. INTIALIZE SYSTEM.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3611100	Troubleshooting in tyre pressure monitoring system RD	5	5	$46.88	$0.00

Totals: Total Value Paid: 46.88 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 46.88

Defect Code: 6211971800

Defect Description: E65 E66 Clock shows incorrect time

Defect Dealer Comments: OWNER STATES CLOCK LOSES 5 MIN A DAY. REPLACE INSTR CLUSTER PER SIB 62 04 02. AFTER PROGRAMING, HAD CK CONTROL MESSAGE FOR HTR/AC. CHARGE BATTERY. LET CAR GO TO SLEEP. MESSAGE STILL PRESENT. EFRIN AT HOT LINE SAID TO DE-ACTIVATE COMPRESSOR RUN-IN. STILL HAD MESSAGE. RICK AT HOT LINE SAID TRY SEVERAL THINGS. CK AND TEST BATTERY, RE-CODE CAR. CK CIP, CAS, CKM, CBS, ACT. LET CAR SLEEP FOR 90 MIN. NO

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100561	Entering settings in car&key memory	1	1	$9.38	$0.00
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$18.75	$0.00

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Labor	6120503	TEST STANDING VOLTAGE OF BATTERY	2	2	$18.75	$0.00
Labor	6199000	WT.61 SECTION	2	2	$18.75	$0.00
Labor	6210000	CHK FUNCTION OF INSTRUMENT CLUSTER	3	3	$28.13	$0.00
Labor	6100800	PROGR/ENCODE CU(S)W/O CAS/ZAS	4	4	$37.50	$0.00
Labor	6121519	CHARGE BATTERY (WITH JOB NO 13 00 002/3)	4	4	$37.50	$0.00
Labor	6299000	WT.62 SECTION	5	5	$46.88	$0.00
Labor	0053363	REPL.INSTRUMENT CLUSTER	6	6	$56.25	$0.00
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$56.25	$0.00
Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	10	10	$93.75	$0.00
Labor	6410012	Checking function of heating regulation	10	10	$93.75	$0.00
Part	62116925323	INSTRUMENTS COMBINATION UNCODED	1	1	$537.00	$214.80

Totals: Total Value Paid: 1,052.64 Total Handling Value Paid: 214.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,267.44

Paid To Dealer for Claim: 1,314.32

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 05/11/2002

Repair Entry Date: 00/00/0000

Mileage: 3

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 96311

Defect Code: 0084140100

Defect Description: VDC-only campaign, take no action.

Defect Dealer Comments: CAMP 02B09\F\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053868	Preparing car for programming	3	3	$21.00	$0.00

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Totals: Total Value Paid: 21.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 21.00

Paid To Dealer for Claim: 21.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 3
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/11/2002	**AG Dealer Code:** 96311
Repair Entry Date: 00/00/0000	

Defect Code: 5191105400

Defect Description: Paintwork, doors/body moldings, front scratches, score marks

Defect Dealer Comments: S11C5XF03 POLISH SAND MARKS ON R/F DOOR\F\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	4199000	WT.41 SECTION	2	2	$14.00	$0.00
Sublet	3	PAINT OR OTHER SUBLET WORK			$6.00	$0.00

Totals: Total Value Paid: 20.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 20.00

Paid To Dealer for Claim: 20.00

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Warranty Vehicle Inquiry

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Vehicle Data

VIN: WBAGL63423D[redacted]

Chassis Number: D[redacted]

Line Make: 01 - BMW

Model Year: 2003

AG Model Code/Desc: GL63 - 745I US

NA Model Code/Desc: 0374 - 745i

Exterior Trim Code: 668 - Jet Black

Interior Color Code: U6SW - Black Nasca Leather

MSRP: $76,395.00

Davis #: N/A

Assist Safety Plan Expires: 00/00/0000

Assist Conv. Plan Expires: 00/00/0000

TCU ESN / TCU IMEI: 14602416823 INACTIVE

TCU MIN: XXX-XXX-XXXX

MDN / MSISDN: XXX-XXX-XXXX

Vehicle Production Date: 2003/01

Motor Type: N62

Platform/Engineering Series: E65

Wholesale Center ID/Loc: 34400-01

Wholesale Date: 02/18/2003

Retail Center ID/Loc: 34400-01

Retail Date: 02/28/2003

In-Service Date: 02/28/2003

New Vehicle Warranty Info

No Coverage As Of: 02/28/2009

Expiration Mileage: 100,000

NO OPEN CAMPAIGNS

Option Information

Code	Description	Code	Description

0ZCV	Convenience Package	0ZLS	Luxury Seating Package
0ZPS	Premium Sound Package	0202	Steptronic paddles
0248	Heated Steering Wheel	0265	Tire pressure monitor
0358	Infrared windshield	0415	Power rear sunshade
0416	Rear sunshades	0423	Floor mats
0430	Auto-dimming mirrors	0438	Dark Poplar Wood trim
0441	Smoker's package	0508	Park Distance Control
0609	Navigation system	0620	Voice-command
0650	In-dash CD player	0691	CD holder
0785	White turn-signal lights	0925	Shipping package
0ZFA	First aid kit	0ZKR	key ring

Customer Information

Name (First/Last):

Adderss:

Contract/Service Program Information

Type	Program Code/Desc	Contract Number/Status	Eff Date	Enrollment Date	No Coverage As Of	Exp Age (Mth)	Exp Odometer (Miles)	Retail Center	Center Name	Vendor Code Used	Contract Holder (First/Last)
MP	0000000170 - MP 72 MO/100K MLS	2107184 EXPIRED	02/28/2003	10/31/2006	02/28/2009	72	100,000	99139	Baron BMW	MP	

Repair History (Claims)

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 12/03/2010

Repair Entry Date: 12/16/2010

Mileage: 113,281

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86513

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Defect Code: 0034910100

Defect Description: Ck Brake Booster line N62, B34 04 10

Complaint: STATES PERFORM CAMPAIGN 10V-446, CK BRAKE BOOSTER LINE B340410. CHECK AND ADVISE

Cause: SIB 340410.

Correction:

Technician Notes: 113281 SIB 340410. Inspected and replaced brake booster vacuum line.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0059055	Unterdruckleitung pr}fen und ersetzen	10	10	$121.00	$0.00
Part	11667611337	VACUUM PIPE	1	1	$16.70	$6.68
Part	11151726339	Hose clamp	1	1	$0.61	$0.24

Totals: Total Value Paid: 138.31 Total Handling Value Paid: 6.92

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 145.23

Paid To Dealer for Claim: 145.23

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 96,228
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/27/2009	**AG Dealer Code:** 86513
Repair Entry Date: 03/04/2009	

Defect Code: 36200212R7

Defect Description: FIXED AERIAL (RDC) PERMANENT FAILURE

Defect Dealer Comments: CUSTOMER STATES THE FTM LIGHT IS ON FTM MAULFUNCTION LIGHT ON CK FAULTS FOUND FAULTY TPM SENSOR RT FT TIRE DEFECTIVE, REPLACED 96228 FTM MAULFUNCTION LIGHT ON CHECKED VEHICLE FOR FAULTS, FOUND FAULTS 6057, 6056, 6055, 6054 RDC. CHECKED TIRE PRESURE SENSORS WITH GT1, FOUND RIGHT REAR TIRE PRESURE SENSOR BATTERY LIFE AT 0, FOUND RIGHT FRONT TIRE PRESURE SENSOR BATTERY LIFE AT 0. RE

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$23.60	$0.00
Labor	3611535	Removing and installing or replacing oneRDC wheel electronic	1	1	$11.80	$0.00
Labor	3612001	REP ONE TIRE	8	8	$94.40	$0.00
Part	36118378682	Wheel electronics module, RDC	2	2	$150.98	$60.39

Totals: Total Value Paid: 280.78 Total Handling Value Paid: 60.39

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 341.17

Paid To Dealer for Claim: 341.17

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 96,214
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/26/2009	**AG Dealer Code:** 86513
Repair Entry Date: 03/02/2009	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: tax

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$18.00	$0.00

Totals: Total Value Paid: 18.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 18.00

Defect Code: 11660048R7

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Defect Description: Vacuum pump leaking

Defect Dealer Comments: CUSTOMER STATES THE IS A MAJOR OIL LEAK UNDER THE CAR ADVVISE VACCUM PUMP IS LEAKING OIL. REPLACED LEAKING VACUUM PUMP 96214 VACCUM PUMP IS LEAKING OIL. REPLACED VACCUM PUMP.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11667545384	VACUUM PUMP	1	1	$248.39	$99.36
Labor	1166500	Removing and installing or replacing vacuum pump	11	11	$129.80	$0.00

Totals: Total Value Paid: 378.19 Total Handling Value Paid: 99.36

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 477.55

Defect Code: 24005148R7

Defect Description: LEAK AT GEARBOX CONNECTOR, AUTOMATIC TRANSMISSION LEAKING

Defect Dealer Comments: UPON INSPECTION TECH NOTED LEAK TRANSMISSION... (SEALING SLEEVE AREA...) - ADVISE TRANSMISSION SEALING SLEEVE IS LEAKING. REPLACED 96214 TRANSMISSION SEALING SLEEVE IS LEAKING. RREPLACED TRANS SEALING SLEEVE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	24117571204	Gasket, oil pan	1	1	$17.37	$6.95
Labor	2434530	Replacing sealing sleeve for gearbox casing	15	15	$177.00	$0.00
Part	24347588725	SEALING SLEEVE	1	1	$10.27	$4.11
Part	07129952109	Hose clamp	1	1	$0.59	$0.24
Part	24117552108	Torx screw	21	21	$25.62	$10.25

Totals: Total Value Paid: 230.85 Total Handling Value Paid: 21.55

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 252.40

Defect Code: 36200212R7

Defect Description: FIXED AERIAL (RDC) PERMANENT FAILURE

Defect Dealer Comments: CUSTOMER STATES: THE TIRE PRESSURE MONITOR LIGHT COMES ON - I KNOW IT HAS DIFFERENT WHEELS BUT THE FTM SYSTEM WORKED PROPERLY, PLEASE DIAGNOS THE SYSTEM AND ADVISE DEFECTIVE SPARE TIRE TPM SENSOR. REPLACED 96227 DEFECTIVE SPARE TIRE TPM SENSOR. CHECKED FAULT MEMORY AND FOUND FAULTS IN THE RDC SYSTEM. CHECKED BATTERY LIFE OF ALL 5 TPM SENSORS. FOUND THE SPARE TIRE SENSOR BATTERY LIFE AT 0 MO

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3612500	Replacing tire for one wheel	6	6	$70.80	$0.00
Part	36118378682	Wheel electronics module, RDC	1	1	$75.49	$30.20
Labor	3611535	Removing and installing or replacing oneRDC wheel electronic	1	1	$11.80	$0.00

Totals: Total Value Paid: 158.09 Total Handling Value Paid: 30.20

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 188.29

Defect Code: 51471001R7

Defect Description: FOOTWELL MAT SPLIT

Defect Dealer Comments: CUSTOMER STATES: THE DRIVER SIDE FLOORMAT VELCRO HAS SEPARATED AND NOW THE FRONT MAT SLIPS UNDER THE PEDALS, ADVISE DEFECTIVE FLOOR MATS. REPLACED 96227 DEFECTIVE FLOOR MATS. REPLACED FLOOR MATS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5147970	FITTING/REPLACING FLOOR MATS	2	2	$23.60	$0.00
Part	82110144039	FLOORMAT	1	1	$78.00	$31.20

Totals: Total Value Paid: 101.60 Total Handling Value Paid: 31.20

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 132.80

Defect Code: 61125579R7

Defect Description: COIL SPRING CASSETTE INCORRECT CONNECTION /CONTACT

Defect Dealer Comments: CUSTOMER STATES THE STEERING WHEEL HEATER SHUTS OFF ON ITS OWN AND STOPPED WORKING, NOW ITS NOT WORKING HEATED STEERING WHEEL BUTTON WIRE RUBBING ON STEERING COLUMN CAUSING THE WIRE TO BREAK. R&I ST WHEEL AND TRIM REPAIR 96227 HEATED STEERING WHEEL BUTTON WIRE RUBBING ON STEERING COLUMN CAUSING THE WIRE TO BREAK. CHECKED FAULT MEMORY,NO FAULTS STORED. CHECKED FUNTION OF HEATED STEERING WHEE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51217062145	Torx-bolt with washer	4	4	$3.00	$1.20
Part	51717063831	Torx bolt	2	2	$3.40	$1.36
Part	51617010593	Support	1	1	$12.36	$4.94

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Labor	6199000	WT.61 SECTION	3	3	$35.40	$0.00
Labor	3231511	Removing and installing or replacing front section of ste	3	3	$35.40	$0.00

Totals: Total Value Paid: 89.56 Total Handling Value Paid: 7.50

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 97.06

Defect Code: 85990201MP

Defect Description: MAINTENANCE SERVICE, SPARK PLUGS

Defect Dealer Comments: REPLACED SPARK PLUGS SPARK PLUGS ARE DUE. REPLACED PLUGS 96214 SPARK PLUGS ARE DUE. REPLACED SPARK PLUGS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12129071003	Spark plug, High Power	8	8	$170.56	$0.00
Labor	0000622	Spark plug service	8	8	$94.40	$0.00

Totals: Total Value Paid: 264.96 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 264.96

Defect Code: 85990301MP

Defect Description: MAINTENANCE SERVICE, AUTOMATIC TRANSMISSION FLUID

Defect Dealer Comments: AUTOMATIC TRANSMISSION FLUID SERVICE CONNECTED WITH SPARK PLUGS TRANSMISSION FLUID SERVICE IS DUE. 96214 TRANSMISSION FLUID SERVICE IS DUE. PERFORM TRANSMISSION FLUID SERVICE./sublet fluid

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$61.68	$0.00

Totals: Total Value Paid: 61.68 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 61.68

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: SERVICE--STANDARD SCOPE SCOPE SERVICE IS DUE. 96214 SCOPE SERVICE IS DUE. PERFORM SCOPE SERVICE.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$47.20	$0.00

Totals: Total Value Paid: 47.20 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 47.20

Paid To Dealer for Claim: 1,539.94

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 02/06/2009

Repair Entry Date: 02/06/2009

Mileage: 95,814

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86513

Defect Code: 61610077MP

Defect Description: FT WIPER RUBBER INSERT-MP

Defect Dealer Comments: CHG wiper insert coming apart 95814 wiper insert coming apart removed and replaced wiper inserts.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61610154440	WIPER BLADE	2	2	$6.60	$0.00
Labor	6161131	REP BOTH WINDSHIELD WIPER BLADE INSERTS	3	3	$35.40	$0.00

Totals: Total Value Paid: 42.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 42.00

Paid To Dealer for Claim: 42.00

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 94,679
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/09/2009	**AG Dealer Code:** 86513
Repair Entry Date: 01/16/2009	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAXES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$0.51	$0.00

Totals: Total Value Paid: 0.51 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 0.51

Defect Code: 34211939R7

Defect Description: REAR BRAKE PAD SENSOR UNPLEASANT NOISES

Defect Dealer Comments: CUSTOMER STATES THE BRAKES ARE SQUEAKING PRETTY BAD, ADVISE REAR PADS SQUEAKING WITH SENSOR REPLACED REAR BRAKE PADS AND SENSOR FOR NOISE PER SIB 34-01-07 94679 AS PER SIB 34 01 07 REMOVE AND REPLACE PADS ONLY, DC 3421193900 ROTORS OK 18.4MIN 18.78 L 18.83 RR PADS AT 6MM L 5.5R COULD N OT CHAMFER SENSOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3421739	Removing and installing or replacing brake pads of both r	6	6	$66.96	$0.00
Part	34356778038	Brake pad wear sensor	1	1	$13.86	$5.54
Part	34216768471	Repair kit, brake pads asbestos-free	1	1	$67.35	$26.94

Totals: Total Value Paid: 148.17 Total Handling Value Paid: 32.48

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 180.65

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Defect Code: 61125502R7

Defect Description: BRACKET STEERING COLUMN SWITCH (COIL SPRING CARTRIDGE/CTRL UNIT STEERING COLUMN SWITCH CLUSTER SZL)

Defect Dealer Comments: CUSTOMER STATES THE DRIVE CONTROL MALFUNCTION LIGHT HAS BEEN COMING ON WHILE DRIVING AND THE VEHICLE IS SHOWED TILTED, ADVISE SZL FAULTY INTERNALLY FAULTY CK FAULTS FOUND FC 5EF4,5EF8,5F27 REPLACED FAULTY SZL AND PROGRAMED 94679 CHECKED FAULT MEMORY FOUND. DSC 5EF4, 5EF8, 5F27, 5F27, FAULTS STORED, INTERNAL FAILURE, TEST PLAN FOUND FAULTY SZL REPLACED AND CODED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61316970833	Switch unit steering column	1	1	$258.12	$103.25
Labor	6131528	Replacing support for switch on steering column	8	8	$89.28	$0.00
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$44.64	$0.00
Labor	6100811	Programming/encoding control unit(s) (with CAS)	8	8	$89.28	$0.00

Totals: Total Value Paid: 481.32 Total Handling Value Paid: 103.25

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 584.57

Defect Code: 61610077MP

Defect Description: FT WIPER RUBBER INSERT-MP

Defect Dealer Comments: CUSTOMER STATES THE PASSENGER SIDE WIPER IS SHUDDERING - ADVISE REPLACED WORN WIPER INCERTS 94679 REPLACED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61610154440	WIPER BLADE	2	2	$6.60	$0.00
Labor	6161631	REP BOTH WINDSHIELD WIPER BLADE INSERTS+	1	1	$11.16	$0.00

Totals: Total Value Paid: 17.76 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 17.76

Defect Code: 66101512R7

Defect Description: CENTRAL LOCKING REMOTE CONTROL KEY BATTERY PERMANENT FAILURE

Defect Dealer Comments: CUSTOMER STATES : THE KEY WONT UNLOCK THE CAR (D.L. ATTACHED WITH REG.) FAULTY KEY REPLACED KEY 94679 REPLACED SOP KEY

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Chassis Number : D[redacted]

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	66120396044	Radio remote control (code)	1	1	$69.28	$27.71

Totals: Total Value Paid: 69.28 Total Handling Value Paid: 27.71

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 96.99

Paid To Dealer for Claim: 880.48

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 10/17/2008

Repair Entry Date: 10/20/2008

Mileage: 91,564

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86513

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAXES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$40.90	$0.00

Totals: Total Value Paid: 40.90 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 40.90

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: BRAKE FLUID SERVICE DUE PERFORMED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Labor	0000618	Brake fluid service	5	5	$69.75	$0.00
Part	81220142156	BRAKE FLUID	1	1	$3.95	$0.00

Totals: Total Value Paid: 73.70 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 73.70

Defect Code: 34117777MP

Defect Description: FRONT BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: FRONT BRAKE SERVICE REPLACED FRONT BRAKE PADS AND ROTORS PERFORMED FRONT BRAKE SERVICE DUE TO ROTORS BEI NG WORN PAST MINIMUM 2.0MM LEFT PAD, RIGHT SIDE 2.5 MIN SPEC 28.4 LEFT FRONT 28.2MM RIGHT FRON T 27.9MM REPLACED FRONT BRAKES COMPLETE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000612	Service, front brakes	8	8	$111.60	$0.00
Part	34116750267	Brake disc, ventilated	2	2	$331.10	$0.00
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$162.60	$0.00
Part	34356778037	Brake pad wear sensor	1	1	$23.55	$0.00

Totals: Total Value Paid: 628.85 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 628.85

Defect Code: 61610077MP

Defect Description: FT WIPER RUBBER INSERT-MP

Defect Dealer Comments: CUSTOMER STATES: WIPERS ARE STREAKING BADLY NORMAL WEAR AND TEAR REPLACED F C

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61610154440	WIPER BLADE	2	2	$6.60	$0.00
Labor	6161631	REP BOTH WINDSHIELD WIPER BLADE INSERTS+	1	1	$13.95	$0.00

Totals: Total Value Paid: 20.55 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 20.55

Defect Code: 85990101MP

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Defect Description: VEHICLE CHECK

Defect Dealer Comments: SERVICE--VEHICLE CHECK DUE PERFORMED FRONT WHEEL OUT OF BALANCE, NEED TO BE BALANCE BY PROFESSIONAL...SHOCK ARE FINE AND ARE NOT LE AKING

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000624	Service, vehicle check	6	6	$83.70	$0.00

Totals: Total Value Paid: 83.70 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 83.70

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: SERVICE--STANDARD SCOPE DUE PERFORMED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$55.80	$0.00

Totals: Total Value Paid: 55.80 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 55.80

Paid To Dealer for Claim: 903.50

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 88,195
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/28/2008	**AG Dealer Code:** 86513
Repair Entry Date: 08/01/2008	

Defect Code: 10320105MP

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Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAXE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$5.50	$0.00

Totals: Total Value Paid: 5.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 5.50

Defect Code: 51163413R7

Defect Description: DRINK HOLDER, REAR BROKEN

Defect Dealer Comments: CUSTOMER STATES: AT 12:05 PM EMAILED IN CUP HOLDER COVER IN REAR KEEPS POPPING OFF REAR SEAT CUP HOLDER COMING APART REPLACE REAR CAN HOLDER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5116704	R+R REAR CUP HOLDER	2	2	$27.90	$0.00
Part	51167007888	Cup holder	1	1	$52.60	$21.04

Totals: Total Value Paid: 80.50 Total Handling Value Paid: 21.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 101.54

Defect Code: 51331239R7

Defect Description: FT WINDOW REGUL-NOISY

Defect Dealer Comments: CUSTOMER STATES: THE DRIVER SIDE FRONT WINDOW CRACKLES WHEN ROLLING UP, ADVISE FRT WINDOW REG CRUNCHING REPLACED R.FRT. WINDOW REG.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5133501	REMOVING AND INSTALLING POWER WINDOW REGULATOR IN LEFT OR	15	15	$209.25	$0.00
Part	51337202479	ELECTR.WINDOW LIFTER FRONT LEFT	1	1	$156.13	$62.45

Totals: Total Value Paid: 365.38 Total Handling Value Paid: 62.45

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 427.83

Defect Code: 51471978R7

Defect Description: POOR SURFACE FINISH

Defect Dealer Comments: CUSTOMER STATES: THE REAR ENTREY SILLS THAT ARE PLASTIC ARE COMING APART, BOTH REAR SIDES, ADVISE BLACK FINISH IS PEELING REPLACE L&R REAR ENTRANCE SILL COVERS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5147573	R&IORR BOTH COVERS FOR REAR DOOR SILLS	2	2	$27.90	$0.00
Part	51477014624	SILL STRIP REAR RIGHT	1	1	$23.48	$9.39
Part	51477014623	SILL STRIP REAR LEFT	1	1	$23.48	$9.39

Totals: Total Value Paid: 74.86 Total Handling Value Paid: 18.78

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 93.64

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: PERFORM ENGINE OIL SERVICE PERFORMED SERVICE PERFORMED SERVICE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	07510017954	Motor oil SAE 5W-30 Longlife 01	9	9	$55.80	$0.00
Part	11427511161	Set oil-filter element	1	1	$15.19	$0.00
Labor	0000610	Engine oil service	4	4	$55.80	$0.00

Totals: Total Value Paid: 126.79 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 126.79

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: PERFORM STANDARD SCOPE SERVICE DUE PERFORMED SERVICE

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Chassis Number : D[redacted]

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$55.80	$0.00

Totals: Total Value Paid: 55.80 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 55.80

Paid To Dealer for Claim: 811.10

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 06/04/2008

Repair Entry Date: 06/05/2008

Mileage: 82,611

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 16450

Defect Code: 64540139R7

Defect Description: ELECTRIC AUXILIARY FAN (PRESSURE FAN) UNPLEASANT NOISES

Defect Dealer Comments: CUSTOMER STATES CAR FAN IS RUBBING VERY LOUD, PART IS IN PASSENGER SEAT DEFECTIVE ADDITIONAL FAN REPLACED ADDITIONAL FAN

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1740000	R&IORR AUXILIARY FAN ASSEMBLY	6	6	$69.78	$0.00
Part	64546921379	Compression shroud with fan	1	1	$315.30	$126.12

Totals: Total Value Paid: 385.08 Total Handling Value Paid: 126.12

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 511.20

Paid To Dealer for Claim: 511.20

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 81,297
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/05/2008	**AG Dealer Code:** 86513
Repair Entry Date: 05/16/2008	

Defect Code: 11280139R7

Defect Description: BELT TENSIONER-NOISY

Defect Dealer Comments: CUSTOMER STATES COLD START THERE IS A SUPER HIGH PITCH SOUND COMING FROM ENGINE AREA, SOMETIMES DOES IT WHEN ENGINE IS WARM, PLEASE ADVISE AC BELT TENSIONER PULLEY BEARING FAILED AND IS LOCKING UP. REPLACED DEFECTIVE AC BELT TENSIONER PULLEY

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1128520	Replacing alternator drive belt tensioner	6	6	$83.70	$0.00
Part	11287549589	Belt tensioner	1	1	$53.43	$21.37

Totals: Total Value Paid: 137.13 Total Handling Value Paid: 21.37

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 158.50

Defect Code: 11531348R7

Defect Description: LEAKING

Defect Dealer Comments: CUASTOMER STATES ALMOST EVERY MORNING WHEN FIRST START UP VEHICLE COOLANT LIGHT IS ON, AND SOMETIMES WHILE DRIVING COOALNT LIGHT ALSO ON, PLEASE ADVISE FOUND OVER FLOW HOSE FROM RESEVOIR TANK TO RADIATOR LEAKING. PRESSURE TEST COOLING SYSTEM FOR LEAKS FOUND LE AKING OVERFLOW HOSE REPLACED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11627505789	Gasket Asbestos Free	1	1	$4.62	$1.85
Part	11627505788	Gasket Asbestos Free	1	1	$4.29	$1.72
Labor	1700509	Checking cooling system for leaks	2	2	$27.90	$0.00
Labor	1700505	Draining and filling coolant	11	11	$153.45	$0.00
Part	17127508012	Vent pipe	1	1	$13.68	$5.47
Labor	1153754	Replacing coolant hose	2	2	$27.90	$0.00

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Part	07129952104	Hose clamp	1	1	$0.42	$0.17

Totals: Total Value Paid: 232.26 Total Handling Value Paid: 9.21

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 241.47

Defect Code: 12410039R7

Defect Description: STARTER MOTOR CAUSING NOISE

Defect Dealer Comments: WEN VEHICLE WARMED UP STARTER NOISE HEARD. STARTER MOTOR DEFECTIVE, DUE TO FAULTY BEARING MAKING SQUEEKING NOISE WHEN VEHICLE AT RUNNING TEMP. REMOVED AND REPLACED STARTER MOTOR, RESET TIME DATE AND TEST DROVE VEHICLE TO VERIFY PROPER OPERATION.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12417508636	Rmfd- STARTER MOTOR	1	1	$157.50	$63.00
Labor	1241520	Removing and installing or replacing starter	52	52	$725.40	$0.00

Totals: Total Value Paid: 882.90 Total Handling Value Paid: 63.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 945.90

Paid To Dealer for Claim: 1,345.87

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 79,111
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 03/04/2008	**AG Dealer Code:** 86513
Repair Entry Date: 03/21/2008	

Defect Code: 99999977CC

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - ONTARIO PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDIT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Sublet	C	CORE CREDITS			$30.00	$0.00

Totals: Total Value Paid: 30.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 30.00

Paid To Dealer for Claim: 30.00

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 03/04/2008

Repair Entry Date: 03/21/2008

Mileage: 79,111

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86513

Defect Code: 11510148R7

Defect Description: COOLANT PUMP-LEAKING

Defect Dealer Comments: CUSTOMER STATES COLD START THERE IS A SCREECHING SOUND PLEASE ADVISE. WATER PUMP LEAKING COOLANT FROM BEARING THROWING COOLANT ON TO BELTS. PIPE NECC PER REPAIR INSTRUCTIONS REMOVED AND REPLACED WATER PUMP.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1151504	R&IORR COOLANT PUMP (COOLANT DRAINED)	9	9	$125.55	$0.00
Part	11517508496	RMFD WATER PUMP	1	1	$103.32	$41.33
Part	11511439976	Return pipe	1	1	$8.88	$3.55
Part	12311439988	Feed pipe	1	1	$5.85	$2.34
Part	11531440192	Gasket ring	1	1	$1.76	$0.70
Part	07129952104	Hose clamp	2	2	$0.84	$0.34

Totals: Total Value Paid: 246.20 Total Handling Value Paid: 48.26

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 294.46

Defect Code: 17110048R7

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Defect Description: RADIATOR-LEAKING

Defect Dealer Comments: CUSTOMER STATES COOLANT LIGHT WAS ON, PLEASE ADVISE PRESSURE TESTED COOLING SYSTEM, FOUND WATER PUMP, AND RADIATOR LEAKINGCOOLANT. REPLACED RADIATOR AND BLED COOLING SYSTEM.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	17117507972	Radiator	1	1	$194.36	$77.74
Sublet	4	OIL,LUBRICANTS ETC			$16.17	$0.00
Labor	1711501	Replacing radiator	13	13	$181.35	$0.00

Totals: Total Value Paid: 391.88 Total Handling Value Paid: 77.74

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 469.62

Defect Code: 1832011500

Defect Description: Catalytic converter permanent malfunction

Defect Dealer Comments: CUSTOMER STATES AFTER COOLANT ON FOR 2 DAYS AND NOW SERVICE ENGINE SOON LIGHT IS ON, PLEASE ADVISE CATALYTIC CONVERTER BANK 2 DEFECTIVE (FAULTS CODE 273D STORED). REPLACED CATALYTIC CONVERTER BANK 2 LEFT SIDE AND CLEARED ALL FAULTS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	18407511038	Rmfd exhaust manifold with catalyst	1	1	$557.55	$223.02
Part	11627505789	Gasket Asbestos Free	2	2	$9.24	$3.70
Labor	1840510	Removing and installing or replacing left-hand exhaust ma	37	37	$516.15	$0.00
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$55.80	$0.00

Totals: Total Value Paid: 1,138.74 Total Handling Value Paid: 226.72

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,365.46

Paid To Dealer for Claim: 2,129.54

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 75,001
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/21/2007	**AG Dealer Code:** 86513
Repair Entry Date: 01/02/2008	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAX

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$6.69	$0.00

Totals: Total Value Paid: 6.69 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 6.69

Defect Code: 11280139R7

Defect Description: BELT TENSIONER-NOISY

Defect Dealer Comments: CUSTOMER STATES ON COLD START THERE IS A LOUD SCHREECHING BELT NOISE OR WHINING NOISE REPLACED NOISEY TENSIONERS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1128520	Replacing alternator drive belt tensioner	6	6	$83.70	$0.00
Labor	1128550	REP AIR CONDITIONER COMP. DRIVE BELT TENS. (BELT REM)	3	3	$41.85	$0.00
Part	11287549590	Deflection pulley with console	1	1	$25.95	$10.38
Part	11287549588	Belt tensioner	1	1	$51.50	$20.60

Totals: Total Value Paid: 203.00 Total Handling Value Paid: 30.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 233.98

Defect Code: 11720376MP

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Defect Description: ENG AIR FILTER-DIRTY-MP

Defect Dealer Comments: INTAKE SILENCER SERVICE E

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000602	Intake silencer service	1	1	$13.95	$0.00
Part	13717505007	Filter cartridge	1	1	$25.10	$0.00

Totals: Total Value Paid: 39.05 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 39.05

Defect Code: 16140318R7

Defect Description: RT FUEL LVL SENS-INCOR READ

Defect Dealer Comments: CUSTOMER STATES FUEL REGISTERS EMPTY INTERMITTANTLY WHEN CUSTOMER FUELS UP REPLACED INOP RIGHT FUEL LEVEL SENDER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1612500	Removing and installing or replacing fuel level sender fo	5	5	$69.75	$0.00
Part	16117183795	RIGHT FUEL LEVEL SENSOR	1	1	$36.95	$14.78

Totals: Total Value Paid: 106.70 Total Handling Value Paid: 14.78

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 121.48

Defect Code: 51471001R7

Defect Description: FOOTWELL MAT SPLIT

Defect Dealer Comments: CUSTOMER STATES DRIVERS FLOOR MAT SLIPS FORWARD REPLACED DEFECTIVE MATS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	82110144039	FLOORMAT	1	1	$78.00	$31.20

Totals: Total Value Paid: 78.00 Total Handling Value Paid: 31.20

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 109.20

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Defect Code: 52104215R7

Defect Description: MOTOR(W/OPT 451+455)-PERM MALF

Defect Dealer Comments: CUSTOMER STATES AIRBAG LIGHT ON SEAT MESSAGER LEAKING /DAMAGED SEAT MODULE/ REPLACED LEAKING DRIVE AND DAMAGED MODULE L/F SEAT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	52107045007	Drive unit, active seat	1	1	$473.70	$189.48
Part	65776949905	Sensor, driver's seat	1	1	$105.00	$42.00
Labor	5217525	Removing and installing or replacing drive for active sea	15	15	$209.25	$0.00
Labor	6135580	Removing and installing control module/ module for left or r	3	3	$41.85	$0.00

Totals: Total Value Paid: 829.80 Total Handling Value Paid: 231.48

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,061.28

Defect Code: 54121201R7

Defect Description: GEAR DRIVE CABLE BROKEN

Defect Dealer Comments: CUSTOMER STATES SUN ROOF NOT CLOSING COMPLETELY REPLACED FAILED COMPLETE SUNROOF CASSETTE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5412711	R+R GLASS SUNROOF COMPLETE	46	46	$641.70	$0.00
Part	54137028569	Sliding roof frame	1	1	$606.90	$242.76

Totals: Total Value Paid: 1,248.60 Total Handling Value Paid: 242.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,491.36

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: ENGINE OIL SERVICE E

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	07510017954	Motor oil SAE 5W-30 Longlife 01	8	8	$46.00	$0.00
Labor	0000610	Engine oil service	4	4	$55.80	$0.00

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Part	11427511161	Set oil-filter element	1	1	$15.18	$0.00

Totals: Total Value Paid: 116.98 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 116.98

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: SERVICE--STANDARD SCOPE E

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$55.80	$0.00

Totals: Total Value Paid: 55.80 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 55.80

Paid To Dealer for Claim: 3,235.82

Claim Header:

Claim Number/Status [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 09/06/2007

Repair Entry Date: 09/11/2007

Mileage: 71,621

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86513

Defect Code: 6121001200

Defect Description: Vehicle battery permanent failure

Defect Dealer Comments: CUSTOMER STATES: LAST NIGHT AND THIS MORNING THE VEHICLE WOULD NOT START, NO CRANK - VEHICLE WAS JUMPED TWICE.... TEST AND REPLACED FAULTY BATTERY --AMJH4-8C1CM -- REFER TO LINE A

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6121017	Replacing battery - with registering b	6	6	$83.70	$0.00

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Labor	6120503	TEST STANDING VOLTAGE OF BATTERY	2	2	$27.90	$0.00
Part	61217553954	Battery, East Penn (warranty only)	1	1	$134.40	$53.76

Totals: Total Value Paid: 246.00 Total Handling Value Paid: 53.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 299.76

Paid To Dealer for Claim: 299.76

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 69,122
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/23/2007	**AG Dealer Code:** 21294
Repair Entry Date: 08/23/2007	

Defect Code: 11009999SA

Defect Description: BMW NA RENTAL COST - GOODWILL

Defect Dealer Comments: SUBLET FOR 3 DAYS OF ENTERPRISE RENTAL AT $161.70. ENTERPRISE RENTAL PROVIDED TO CUSTOMER WHILE VEHICLE WAS IN FOR REPAIRS. RENTAL CAR GIVEN TO CUSTOMER FOR 3 DAYS AT $161.70.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$161.70	$0.00

Totals: Total Value Paid: 161.70 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 161.70

Defect Code: 6112027900

Defect Description: Battery cable B+ (in interior/underfloor) incorrect connection /contact

Defect Dealer Comments: CUST STATES THE CAR DIED WHILE DRIVING AND WOULD NOT RESTART. KEY WOULD NOT COME OUT OF IGNTION. NO MILEAGE DISPLAY. Battery cable B+ (in interior/underfloor) incorrect connection /contact. CHKD DIS. NO FAULTS FOUND. NO BATTERY VOLTAGE AT FRONT OF CAR. TECH FOUND BAD BST CABLE. R&R BST CABLE FOR CORRECTION.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6112002	Replacing battery positive cable	10	10	$123.70	$0.00
Part	61126904905	Battery cable (plus pole)	1	1	$132.00	$52.80

Totals: Total Value Paid: 255.70 Total Handling Value Paid: 52.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 308.50

Paid To Dealer for Claim: 470.20

Claim Header:

Claim Number/Status: [redacted] Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 06/06/2007

Repair Entry Date: 06/09/2007

Mileage: 66,101

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86513

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAXE S

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$31.08	$0.00

Totals: Total Value Paid: 31.08 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 31.08

Defect Code: 11280377MP

Defect Description: ALTERNATOR/WATER PUMP DRIVE BELT- MAINTENANCE PLAN

Defect Dealer Comments: CUSTOMER RPEORTS SCRATCHING NOISE UNDER THE HOOD ON A COLD START-JUST LASTS A FEW SECONDS \ REPLACED WORN BELTS \ \

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1128510	Replacing alternator drive belt	5	5	$62.50	$0.00
Part	11287544786	RIBBED V-BELT	1	1	$36.25	$0.00

Totals: Total Value Paid: 98.75 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 98.75

Defect Code: 34217777MP

Defect Description: REAR BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: REAR BRAKES ARE DUE \ REPLACED REAR BRAKE PADS AND ROTORS \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000614	Service, rear brakes	12	12	$150.00	$0.00
Part	34356778038	Brake pad wear sensor	1	1	$19.80	$0.00
Part	34216768471	Repair kit, brake pads asbestos-free	1	1	$129.00	$0.00
Part	34211166129	Brake disc, ventilated	2	2	$216.00	$0.00

Totals: Total Value Paid: 514.80 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 514.80

Defect Code: 6131711500

Defect Description: Gear selector switch (lever) permanent malfunction

Defect Dealer Comments: THE BACK COVER ON SHIFT LEVER FELL OFF-PART ON SEAT \ REPLACED DEFECTIVE GEAR SWITCH \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6131761	Removing and installing or replacing gear change switch	3	3	$37.50	$0.00
Part	61316927887	Gear selector switch	1	1	$83.00	$33.20

Totals: Total Value Paid: 120.50 Total Handling Value Paid: 33.20

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 153.70

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Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: STANDARD SCOPE \ DUE \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$50.00	$0.00

Totals: Total Value Paid: 50.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 50.00

Paid To Dealer for Claim: 848.33

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 04/16/2007

Repair Entry Date: 04/20/2007

Mileage: 63,424

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86513

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAX

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$4.77	$0.00

Totals: Total Value Paid: 4.77 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 4.77

Defect Code: 5116405200

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Defect Description: Lock (lockable) center armrest hinged box, front not opening

Defect Dealer Comments: CUSTOMER STATES CENTER CONSOLE BUTTON TO RELEASE COMPARTMENT IS PEELING AND ALSO LABEL IS PEELING. CHECK AND ADVISE. \ BUTTON IS PEELING. REPLACED \ \ REPLACED CENTER CONSOLE BUTTON.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5116690	Removing and installing/replacing lock cylinder in cen	15	15	$187.50	$0.00
Part	51167002397	Lock f center armrest covers	1	1	$19.60	$7.84

Totals: Total Value Paid: 207.10 Total Handling Value Paid: 7.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 214.94

Defect Code: 61610077MP

Defect Description: FT WIPER RUBBER INSERT-MP

Defect Dealer Comments: CUSTOMER STATE WIPER BLADES COMING APART. \ WIPER INSERT BLADES COMING APART. \ \ REPLACED WIPER BLADES INSERT.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6161631	REP BOTH WINDSHIELD WIPER BLADE INSERTS+	1	1	$12.50	$0.00
Part	61610154440	WIPER BLADE	2	2	$6.00	$0.00

Totals: Total Value Paid: 18.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 18.50

Defect Code: 6312181200

Defect Description: Parking lamp bulb permanent failure

Defect Dealer Comments: CUSTOMER STATES PARKING LIGHT INOP. CHECK AND ADVISE. \ REPLACED DEFECTIVE PARKING LIGHT BULB \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6399632	Replacing lamp bulb for front left side light	13	13	$162.50	$0.00
Part	63126916097	Bulb, parking light	1	1	$11.60	$4.64

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Totals: Total Value Paid: 174.10 Total Handling Value Paid: 4.64

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 178.74

Defect Code: 6422063100

Defect Description: Fresh air nozzle (including thumb wheel) front excessive play

Defect Dealer Comments: CUSTOMER STATES FRONT PASSENGER SIDE VENT ON NEXT TO PASSENGER DOOR, COMING LOOSE, CHECK AND ADVISE. \ A/C VENT LOOSE. REPLACED \ \ REPLACED GRILL VENT ON FAR RIGHT PASSENGER SIDE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6422638	Removing and installing or replacing right fresh air gril	1	1	$12.50	$0.00
Part	64227007226	Fresh air grille, right	1	1	$37.90	$15.16

Totals: Total Value Paid: 50.40 Total Handling Value Paid: 15.16

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 65.56

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: VEHICLE IS DUE FOR OIL SERVICE. \ OIL SERVICE IS DUE FOR SERVICE. \ \ PERFORMED OIL SERVICE AND RESET OIL LIGHT.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$12.30	$0.00
Part	07510017954	Motor oil SAE 5W-30 Longlife 01	8	8	$43.20	$0.00
Labor	0000610	Engine oil service	4	4	$50.00	$0.00

Totals: Total Value Paid: 105.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 105.50

Defect Code: 85990101MP

Defect Description: VEHICLE CHECK

Defect Dealer Comments: CUSTOMER STATES VEHICLE DUE FOR VEHICLE CHECK. \ VEHICLE CHECK IS DUE FOR SERVICE. \ \ OERFORMED VEHICLE CHECK.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000624	Service, vehicle check	6	6	$75.00	$0.00

Totals: Total Value Paid: 75.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 75.00

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: PERFORM SCOPE AS PER ATTACHED CBS WORKSHEET \ SCOPE IS DUE FOR THIS VEHICLE. \ \ PERFORMED SCOPE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$50.00	$0.00

Totals: Total Value Paid: 50.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 50.00

Paid To Dealer for Claim: 713.01

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 59,475
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/05/2007	**AG Dealer Code:** 86513
Repair Entry Date: 02/08/2007	

Defect Code: 6312181200

Defect Description: Parking lamp bulb permanent failure

Defect Dealer Comments: CUST STATES THAT RIGHT FRONT PARKING LAMP MALFUNCTION COMES ON MATRIX CK AND ADVISE. \ REPLACED FAULTY R/F PARKING LIGHT \ \

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63126916097	Bulb, parking light	1	1	$11.60	$4.64
Labor	6399133	Replacing lamp bulb for front right side light	14	14	$175.00	$0.00

Totals: Total Value Paid: 186.60 Total Handling Value Paid: 4.64

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 191.24

Paid To Dealer for Claim: 191.24

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 01/16/2007

Repair Entry Date: 01/19/2007

Mileage: 58,439

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86513

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAXES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$28.68	$0.00

Totals: Total Value Paid: 28.68 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 28.68

Defect Code: 3112074800

Defect Description: Rubber/hydraulic mount, tension strut/compression strut (inner) leaking

Defect Dealer Comments: CUSTOMER STATES VEHICLE LEAKING OIL \ REPLACED LEAKING THRUST ROD BUSHINGLEAKING \ \

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	31126774831	Tension strut with hydraulic mount, left	1	1	$93.00	$37.20
Labor	3112644	Replacing rubber mounts of both tension struts	17	17	$212.50	$0.00
Part	31106755474	Flange nut with washer	2	2	$2.20	$0.88
Part	31126774832	Tension strut with hydraulic mount,right	1	1	$93.00	$37.20

Totals: Total Value Paid: 400.70 Total Handling Value Paid: 75.28

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 475.98

Defect Code: 34117777MP

Defect Description: FRONT BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: PER CBS, FRONT BRAKES \ REPLACED FRONT BRAKE PADS AND ROTORS \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34116750267	Brake disc, ventilated	2	2	$232.00	$0.00
Labor	0000612	Service, front brakes	8	8	$100.00	$0.00
Part	34356755266	Brake pad wear sensor	1	1	$19.10	$0.00
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$119.00	$0.00

Totals: Total Value Paid: 470.10 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 470.10

Defect Code: 5143057800

Defect Description: B-pillar trim panel (inner) poor surface finish

Defect Dealer Comments: CUSTOMER STATES THE B PILLARS ARE PEELING \ REPLACED BOTH PEELING DOOR PILLAR TRIMS \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51437162042	Trim panel, right lower centre column	1	1	$128.60	$51.44
Part	51437162041	COVERING COLUMN-CENTER LOWER LEFT	1	1	$128.60	$51.44
Part	64227010950	AIR CHANNEL RIGHT	1	1	$3.61	$1.44
Part	64227010949	AIR CHANNEL LEFT	1	1	$3.61	$1.44

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Labor	5143670	Removing and installing or replacing trim panels for both	6	6	$75.00	$0.00

Totals: Total Value Paid: 339.42 Total Handling Value Paid: 105.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 445.18

Defect Code: 5147100100

Defect Description: Foot mats cracked / broken / torn off

Defect Dealer Comments: CUSTOMER STATES THE FLOOR MATS DO NOT STAY SECURED - VELCO SEPERATED \ REPLACED DEFECTIVE FLOOR MATS \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5147970	FITTING/REPLACING FLOOR MATS	2	2	$25.00	$0.00
Part	82110144039	FLOORMAT	1	1	$75.00	$30.00

Totals: Total Value Paid: 100.00 Total Handling Value Paid: 30.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 130.00

Defect Code: 6121001200

Defect Description: Vehicle battery permanent failure

Defect Dealer Comments: CUSTOMER STATES WHEN USING MAX SETTING ON A/C DOES NOT COME OUT FULL VOLUME \ TEST AND REPLACED FAULTY BATTERY BVJG4-RBQE1 \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61217553954	Battery, East Penn (warranty only)	1	1	$123.60	$49.44
Labor	6121517	Replacing battery - with registering b	4	4	$50.00	$0.00
Labor	6120505	Checking battery with battery tester	2	2	$25.00	$0.00

Totals: Total Value Paid: 198.60 Total Handling Value Paid: 49.44

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 248.04

Defect Code: 6135031500

Defect Description: Function, central locking system in the control module permanent malfunction

Defect Dealer Comments: CUSTOMER STATES DOES NOT UNLOCK DRIVER SIDE DOOR DOES NOT UNLOCK - ALL OTHER DOOR WILL UNLOCK \ FAULTY TMFA MODU, WORKTIME TO CK FAULT MEM, CK POWER AND GROUND TO TMFA FOUND OK REPLACED FAULTY TMFA AND PROGRAMED VEH. \ \

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100811	Programming/encoding control unit(s) (with CAS)	8	8	$100.00	$0.00
Labor	1199000	WT.11 SECTION	8	8	$100.00	$0.00
Labor	6135721	Replacing front door control unit, left or right	7	7	$87.50	$0.00
Part	61356964141	Control unit, driver's door front	1	1	$168.90	$67.56

Totals: Total Value Paid: 456.40 Total Handling Value Paid: 67.56

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 523.96

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: PERFORM SCOPE AS PER ATTACHED CBS WORKSHEET \ DUE \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$50.00	$0.00

Totals: Total Value Paid: 50.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 50.00

Paid To Dealer for Claim: 2,371.94

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 56,243
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/13/2006	**AG Dealer Code:** 86513
Repair Entry Date: 12/19/2006	

Defect Code: 5147197800

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Defect Description: Sill trim cover (cover on sill panel) poor surface finish

Defect Dealer Comments: CUSTOMER STATES BOTH ENTRY TRIM PANELS ARE PEELING \ REPLACED BOTH FRONT PEELING COVERS \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51477014606	FRONT RIGHT SILL STRIP	1	1	$10.65	$4.26
Part	51477014605	FRONT LEFT SILL STRIP	1	1	$10.65	$4.26
Labor	5147070	R&IORR PLATES ON BOTH FRONT SILLS	4	4	$50.00	$0.00

Totals: Total Value Paid: 71.30 Total Handling Value Paid: 8.52

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 79.82

Defect Code: 6131687900

Defect Description: Front controller/joystick (slide-type rotary pushbutton in centre console) incorrect connection /con

Defect Dealer Comments: CUSTOMER STATES MOUSE COVER POPS OFF \ REPLACED DFECTIVE KNOB \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6131692	Replacing controller knob	1	1	$12.50	$0.00
Part	61316920755	Button for controller	1	1	$12.05	$4.82

Totals: Total Value Paid: 24.55 Total Handling Value Paid: 4.82

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 29.37

Paid To Dealer for Claim: 109.19

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 54,038
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/06/2006	**AG Dealer Code:** 86513
Repair Entry Date: 11/09/2006	

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Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAXES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$6.75	$0.00

Totals: Total Value Paid: 6.75 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 6.75

Defect Code: 17110077MP

Defect Description: COOLANT CHANGE MAINTENANCE PROGRAM

Defect Dealer Comments: COOLANT FLUID SERVICE \ DUE \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000620	Coolant service	11	11	$137.50	$0.00
Part	82141467704	ANTIFREEZE	1	1	$19.25	$0.00

Totals: Total Value Paid: 156.75 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 156.75

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: BRAKE FLUID \ DUE \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000618	Brake fluid service	5	5	$62.50	$0.00
Part	81229407511	BRAKE FLUID	1	1	$6.95	$0.00

Totals: Total Value Paid: 69.45 Total Handling Value Paid: 0.00

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 69.45

Defect Code: 5117023400

Defect Description: Stop pad with ejector for fuel filler flap stiff to move

Defect Dealer Comments: CUSTOMER REPORTS GAS DOOR WILL NOT STAY CLOSED \ GAS CAP EJECT BUTTON WILL NOT LOCK IN, REPLACED \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5117900	Removing and installing or replacing stop pad with ejecto	1	1	$12.50	$0.00
Part	51178228939	BUFFER STOP WITH EJECTOR	1	1	$2.99	$1.20

Totals: Total Value Paid: 15.49 Total Handling Value Paid: 1.20

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 16.69

Defect Code: 5412084000

Defect Description: Guide rails/mechanism poorly adjusted / outside tolerance

Defect Dealer Comments: CUSTOMER REPORTS SUNROOF SHADE WILL NOT RETRACT AND COME OUT ANY MORE PLEASE ADVISE \ REPLACED DEFECTIVE SUNROOF CASETTE \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51438189311	Clip	6	6	$1.38	$0.55
Part	54137028569	Sliding roof frame	1	1	$415.80	$166.32
Labor	5412711	R+R GLASS SUNROOF COMPLETE	46	46	$575.00	$0.00

Totals: Total Value Paid: 992.18 Total Handling Value Paid: 166.87

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,159.05

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: ENGINE OIL \ DUE \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$12.30	$0.00
Labor	0000610	Engine oil service	4	4	$50.00	$0.00

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Part	07510017954	Motor oil SAE 5W-30 Longlife 01	9	9	$48.60	$0.00

Totals: Total Value Paid: 110.90 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 110.90

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: PERFORM SCOPE AS PER ATTACHED CBS WORKSHEET \ DUE \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$50.00	$0.00

Totals: Total Value Paid: 50.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 50.00

Paid To Dealer for Claim: 1,569.59

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 07/22/2006

Repair Entry Date: 08/02/2006

Mileage: 48,889

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86513

Defect Code: 0011270200

Defect Description: SIB #11-03-06 RECALL 06E-A02 CRANK VENT VALVE ON E53/60/63/64/65/66 WITH N62 PROD START TO 6/30/04

Defect Dealer Comments: SIB 11-03-06 \ RECALL \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11127547058	Repair kit, pressure regulating valve	2	2	$20.20	$8.08
Labor	0056138	Replacement of crankcase ventilation vales	5	5	$62.50	$0.00

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Totals: Total Value Paid: 82.70 Total Handling Value Paid: 8.08

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 90.78

Paid To Dealer for Claim: 90.78

Claim Header:

Claim Number/Status [redacted] **(Paid)**	**Mileage:** 48,889
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/22/2006	**AG Dealer Code:** 86513
Repair Entry Date: 08/02/2006	

Defect Code: 0061410200

Defect Description: SIB #65-33-05 LBL 460 PGM CNTL UNITS FOR AIRBAG WARNING LAMP

Defect Dealer Comments: SIB 72-11-05 \ WP#5 \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0056723	Program control units (including CAS and NAV)	15	15	$187.50	$0.00

Totals: Total Value Paid: 187.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 187.50

Paid To Dealer for Claim: 187.50

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 48,889
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/22/2006	**AG Dealer Code:** 86513
Repair Entry Date: 08/02/2006	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAXES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$4.18	$0.00

Totals: Total Value Paid: 4.18 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 4.18

Defect Code: 3231153900

Defect Description: Steering column adjustment, electric unpleasant noises

Defect Dealer Comments: CUSTOMER REPORTS WHEN STEERING WHEEL TELESCOPES COLUMN MAKES GROANING NOISE \ REPLACED NOISEY STEERING COLUMN \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	32306760116	Steering column, all-electric	1	1	$367.40	$146.96
Labor	3231591	Replacing steering column	24	24	$300.00	$0.00

Totals: Total Value Paid: 667.40 Total Handling Value Paid: 146.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 814.36

Defect Code: 85990087MP

Defect Description: MP-LOW MILEAGE ANNUAL OIL SERVICE

Defect Dealer Comments: YEARLY OIL AND FILTER CHANGE \ DUE \ \

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000252	ANNUAL LO MILEAGE OIL SERVICE	4	4	$50.00	$0.00
Part	07510017954	Motor oil SAE 5W-30 Longlife 01	8	8	$41.60	$0.00
Part	11427511161	Set oil-filter element	1	1	$12.30	$0.00

Totals: Total Value Paid: 103.90 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 103.90

Paid To Dealer for Claim: 922.44

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 07/19/2005

Repair Entry Date: 07/23/2005

Mileage: 40,242

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 96360

Defect Code: 1151013900

Defect Description: Coolant pump unpleasant noises

Defect Dealer Comments: C/S THERE IS NOISE FROM ENGINE WHILE IS RUNNING \ \ CHECKED AND FOUND COOLING FAN PUSHED OFF WATER PUMP BY BOLTS WHICH HAD BACKED OUT OF WATER PUMP PULLEY/FOUND DAMAGED FAN BLADES, WATER PUMP PULLEY AND THREADS ON WATER PUMP. REPL. ALL , REFILL COLLANT AND RETEST, GOOD

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11287542680	Belt tensioner	1	1	$44.60	$17.84
Part	11517508496	RMFD WATER PUMP	1	1	$99.85	$39.94
Part	17417504732	Fan	1	1	$30.00	$12.00
Labor	1151508	Removing and installing or replacing water pump	21	21	$252.00	$0.00
Part	07119900250	Hex bolt with washer	4	4	$0.44	$0.18
Part	11517504077	Pulley	1	1	$8.60	$3.44
Part	11287544786	RIBBED V-BELT	1	1	$16.85	$6.74

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Totals: Total Value Paid: 452.34 Total Handling Value Paid: 80.14

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 532.48

Paid To Dealer for Claim: 532.48

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 40,242
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/01/2005	**AG Dealer Code:** 96360
Repair Entry Date: 07/09/2005	

Defect Code: 1153011500

Defect Description: Thermostat permanent malfunction

Defect Dealer Comments: C/S CK AND ADVISE ON CHECK ENGINE LIGHT IS ON. \ \ PERFORMED DIAG AND REPLACED FAULTY COOLANT THERMOSTAT AND FAULTY AUX FAN. FILLED COOLANT AND BLED THE SYSTEM.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1153500	Removing and installing or replacing coolant thermostat	13	13	$156.00	$0.00
Labor	1740600	R+R COMPLETE ADD'L FAN	5	5	$60.00	$0.00
Sublet	4	OIL,LUBRICANTS ETC			$7.50	$0.00
Part	11537502779	Thermostat	1	1	$29.30	$11.72
Part	64546921379	Compression shroud with fan	1	1	$233.90	$93.56

Totals: Total Value Paid: 486.70 Total Handling Value Paid: 105.28

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 591.98

Defect Code: 34217777MP

Defect Description: REAR BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: C/S BRAKE LINING LIGHT IS ON \ \ CHECKED AND REPLACED REAR BRAKE PADS, SENSOR AND ROTORS

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34211166129	Brake disc, ventilated	2	2	$170.50	$0.00
Part	34356755267	Brake pad wear sensor	1	1	$17.90	$0.00
Labor	3421928	R+R L+R RR.DISCS	10	10	$120.00	$0.00
Part	34216768471	Repair kit, brake pads asbestos-free	1	1	$100.50	$0.00

Totals: Total Value Paid: 408.90 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 408.90

Defect Code: 61610077MP

Defect Description: FT WIPER RUBBER INSERT-MP

Defect Dealer Comments: C/S WIPERS ARE NOT CLEANNING AND SMEARING \ \ REPLACED WIPER INSERTS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6161631	REP BOTH WINDSHIELD WIPER BLADE INSERTS+	1	1	$12.00	$0.00
Part	61610154440	WIPER BLADE	2	2	$5.60	$0.00

Totals: Total Value Paid: 17.60 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 17.60

Defect Code: 6590011400

Defect Description: Navigation computer in luggage compartment occasional malfunction

Defect Dealer Comments: C/S SOMETIMES NAV CAN'T READ DISK \ \ PERFORMED DIAG AND FOUND FAULT IN MUST BUS. RAN TEST PLAN B6500 61158 TO REPROGRAM ALL MODULES ON MOST NETWORK.RECALIBRATD STEETING ANGLE SESNR AND CLEARED FAULTS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6131997	Performing steering angle sensor adjustment	13	13	$156.00	$0.00
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$84.00	$0.00
Labor	6100900	Programming/encoding gateway module	3	3	$36.00	$0.00
Labor	6100830	Initialising sunroof and power windows	1	1	$12.00	$0.00

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Totals: Total Value Paid: 288.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 288.00

Paid To Dealer for Claim: 1,306.48

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 31,514
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/14/2004	**AG Dealer Code:** 96360
Repair Entry Date: 12/18/2004	

Defect Code: 0061060200

Defect Description: SIB #61-03-04 LBL CODE 420 PGM CONTROL UNITS ON E65/E66 FROM START OF PRODUCTION TO 01/20/2004

Defect Dealer Comments: C/S PERFORM BULLETIN 61-03-04 \ \ PERFORMED UPDATE SERVICE REPROGRAMMED ENTIRE VEHICLE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0055515	PROGRAM CONTROL UNITS W/CAS+NAV	15	15	$180.00	$0.00

Totals: Total Value Paid: 180.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 180.00

Paid To Dealer for Claim: 180.00

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 31,514
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/14/2004	**AG Dealer Code:** 96360
Repair Entry Date: 12/18/2004	

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: C/S PERF BMW BRAKE FLUID SERVICE \ SCHEDULED MAINTENANCE \ COMPLETED BRAKE FLUID FLUSH PER BMW MAINT PROGRAM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000618	Brake fluid service	5	5	$60.00	$0.00

Totals: Total Value Paid: 60.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 60.00

Defect Code: 34117777MP

Defect Description: FRONT BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: C/S CHECK THE FRONT BRAKES \ \ REPLACED FRONT BRAKE PADS, SENSOR AND ROTORS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$112.00	$0.00
Part	34116750267	Brake disc, ventilated	2	2	$187.00	$0.00
Part	34356755266	Brake pad wear sensor	1	1	$14.60	$0.00
Labor	3411609	R+R L+R FT.DISCS	10	10	$120.00	$0.00

Totals: Total Value Paid: 433.60 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 433.60

Defect Code: 5124121400

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Defect Description: Hydraulic unit (including lines), automatic rear lid actuation occasional malfunction

Defect Dealer Comments: C/S THE TRUNK WON'T OPEN AUTO. \ \ REPLACED TRUNK ACTUATOR LINES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51247134592	Hydraulic cylinder	1	1	$122.60	$49.04
Labor	5124151	Removing and installing or replacing hydraulic cylinder f	13	13	$156.00	$0.00

Totals: Total Value Paid: 278.60 Total Handling Value Paid: 49.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 327.64

Defect Code: 64310237MP

Defect Description: MICROFILTER REPLACEMENT

Defect Dealer Comments: PERFORM QUICK SERVICE \ PER TIMES/MILEAGE \ REPLACED MICROFILTER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000616	Microfilter service	2	2	$24.00	$0.00
Part	64116921019	MICROFILTER/ACTIVATED CARBON CONTAINER	2	2	$52.00	$0.00

Totals: Total Value Paid: 76.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 76.00

Defect Code: 8411011200

Defect Description: Control module communication (transceiver) permanent failure

Defect Dealer Comments: TECH FOUND TELECOMMUNICATIONS UNIT INTERMITTENTLY INOP AFTER VEHICLE REPROGRAMMING WAS PERFORMED \ \ REPLACED TCU AND RECODED. ken- i faxed the form in 01/06/05. thanks for not refusing

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	84116946428	Telematics Control Unit	1	1	$1,010.00	$404.00
Labor	6100817	Additional work after programming/ encoding abort for 1	5	5	$60.00	$0.00
Labor	8411656	Replacing telematics control unit	6	6	$72.00	$0.00

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Totals: Total Value Paid: 1,142.00 Total Handling Value Paid: 404.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,546.00

Defect Code: 85990101MP

Defect Description: VEHICLE CHECK

Defect Dealer Comments: C/S PERFORM VEHICLE CHECK \ 1 \ PERFORMED VEHICLE CHECK

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000624	Service, vehicle check	6	6	$72.00	$0.00

Totals: Total Value Paid: 72.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 72.00

Paid To Dealer for Claim: 2,515.24

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 05/25/2004

Repair Entry Date: 06/02/2004

Mileage: 24,074

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 96360

Defect Code: 1153011500

Defect Description: Thermostat permanent malfunction

Defect Dealer Comments: C/S CK AND ADVISE ON CHECK ENGINE LIGHT IS ON. \ \ PARTS HAVE BEEN SPECIAL ORDERED FOR YOUR VEHICLE. THERMOSTAT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$42.52	$0.00

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Totals: Total Value Paid: 42.52 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 42.52

Paid To Dealer for Claim: 42.52

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 23,877
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/11/2004	**AG Dealer Code:** 96360
Repair Entry Date: 00/00/0000	

Defect Code: 61610077MP

Defect Description: FT WIPER RUBBER INSERT-MP

Defect Dealer Comments: C/S WIPERS ARE SMEARING AND NOT CLEANING \ \ REPLACED WIPER INSERTS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6161631	REP BOTH WINDSHIELD WIPER BLADE INSERTS+	1	1	$10.63	$0.00
Part	61610154440	WIPER BLADE	2	2	$2.80	$2.80

Totals: Total Value Paid: 13.43 Total Handling Value Paid: 2.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 16.23

Defect Code: 6610051400

Defect Description: Transmitter function, remote operation / radio remote control occasional malfunction

Defect Dealer Comments: C/S REMOTE KEY DOES NOT WORK MOST OF THE TIME \ \ CHECKED OPERATION OF KEYS/CHECKED FOR STORED FAULTS/NONE SYSTEM OK

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$21.26	$0.00

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Totals: Total Value Paid: 21.26 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 21.26

Defect Code: 85990089MP

Defect Description: 1ST ENG OIL SERVICE-FULL MAINTENANCE

Defect Dealer Comments: C/S OIL SERVICE LIGHT IS ON. PERFORM BMW OIL SERVICE PER BMW SCHEDULED MAINTENANCE WITH BMW SYNTHETIC OIL. \ SCHEDULED MAINT \ PERFORMED OIL SERVICE AND RESET THE INDICATOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$5.05	$5.05
Part	82141468858	WINDSHIELD WASHER FLUID	1	1	$1.40	$0.95
Labor	0000610	Engine oil service	4	4	$42.52	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	7	7	$19.95	$8.05

Totals: Total Value Paid: 68.92 Total Handling Value Paid: 14.05

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 82.97

Paid To Dealer for Claim: 120.46

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 16,423
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/09/2004	**AG Dealer Code:** 96360
Repair Entry Date: 01/30/2004	

Defect Code: 6525001400

Defect Description: Aerial amplifier/diversity (radio, TV) occasional malfunction

Defect Dealer Comments: C/S REMOTE KEY DOES NOT WORK TO OPEN DOORS OR TRUNK AND HAS TO PLAY FEW TIMES - \ \ PERFORMED DIAG AND REPLACED ANTENNA AMPLIFIER PER THE SHOP FOREMAN

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65206938063	AMPLIFIER F REAR WINDOW ANTENNA	1	1	$52.00	$20.80
Labor	6525050	Removing and installing or replacing antenna amplifier	14	14	$148.82	$0.00

Totals: Total Value Paid: 200.82 Total Handling Value Paid: 20.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 221.62

Defect Code: 6577087900

Defect Description: Seat occupancy detection mat, front incorrect connection /contact

Defect Dealer Comments: C/S TRANNY WAS STUCK IN REVERSE AND WAS NOT GOING TO PARK - ALSO WHEN IS WORKING , THERE IS MUCH MORE DELAY \ FOUND THE SAFETY BACKUP SUSTEM INOP. DIAGNOSED AS BEING CAUS ED BY FAULTY DRIVERS SEAT OCCUPANCY MAT \ REPLACE DRIVERS SIDE SEAT OCCUPANCY SENSOR. AFTER REPLACEMEN RECHECKED THE SAFETY FEATURE. NOW OPERATING CORRECTLY

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65776914666	Sensor mat, front seat	1	1	$57.00	$22.80
Labor	6577599	Replacing sensor mat for driver's seat occupancy detec	24	24	$255.12	$0.00
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$21.26	$0.00

Totals: Total Value Paid: 333.38 Total Handling Value Paid: 22.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 356.18

Defect Code: 6590011400

Defect Description: Navigation computer in luggage compartment occasional malfunction

Defect Dealer Comments: AT TIMES, THE NAV UNIT READS NO CD \ TESTED THE SYSTEM, FOUND THAT THE NAV COMPUTER WAS INTERMITT LY FAULTY \ REPL. THE NAV COMPUTER. REPAIR VERIFIED BY PAUL LABRIE, FSE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$53.15	$0.00
Labor	6590511	R+R NAV.COMPUTER	4	4	$42.52	$0.00
Part	65906929592	RMFD NAVIGATION CD COMPUTER	1	1	$1,040.00	$416.00

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Totals: Total Value Paid: 1,135.67 Total Handling Value Paid: 416.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,551.67

Paid To Dealer for Claim: 2,129.47

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 15,291
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/18/2003	**AG Dealer Code:** 96360
Repair Entry Date: 01/14/2004	

Defect Code: 72605101BI

Defect Description: UNKNOWN

Defect Dealer Comments: C/S DRIVER FLOOR MATS IS COMING APART \ DRIVER FLOOR MATS IS SEPRATING AT SEEM ALL AROUND \ INSTALLED BMW FLOOR MATS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	82110144039	FLOORMAT	1	1	$75.00	$30.00

Totals: Total Value Paid: 75.00 Total Handling Value Paid: 30.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 105.00

Paid To Dealer for Claim: 105.00

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 14,155
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/20/2003	**AG Dealer Code:** 96360
Repair Entry Date: 11/29/2003	

Defect Code: 6132031400

Defect Description: CAS (car access system) electronic module/control module occasional malfunction

Defect Dealer Comments: C/S TRANNY DOES NOT SHIFT INTO PARK AND STAY IN DRIVE - CUST HIT SUBJECT THIS MORNING \ \ REPROGRAMMED ENTIRE CAR INITIALIZED MODULES, CALIBRATED STEERING ANGLE SENSOR. RETEST AFTER REPROGRAMMING, GOOD

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	2499000	WT 24 SECTION	5	5	$53.15	$0.00
Labor	6100561	Entering settings in car&key memory	1	1	$10.63	$0.00
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$21.26	$0.00
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$63.78	$0.00
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$53.15	$0.00
Labor	6199000	WT.61 SECTION	2	2	$21.26	$0.00

Totals: Total Value Paid: 223.23 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 223.23

Defect Code: 6520921400

Defect Description: E65 E66 315 MHz remote control malfunction (amplifier for rear window antenna)

Defect Dealer Comments: C/S REMOTE CONTROL DOES NOT WORK UNLESS GET VERY CLOSE TO THE CAR \ \ DIAGNOSED AND REPLACED AMPLIFIER PER BULLETIN #66-01-03

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65206938063	AMPLIFIER F REAR WINDOW ANTENNA	1	1	$52.00	$20.80
Labor	0054870	INST.315MZ REMOTE AMP W/COMFORT SEATS	7	7	$74.41	$0.00

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Totals: Total Value Paid: 126.41 Total Handling Value Paid: 20.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 147.21

Paid To Dealer for Claim: 370.44

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,526
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/20/2003	**AG Dealer Code:** 96360
Repair Entry Date: 10/24/2003	

Defect Code: 0061790100

Defect Description: E65 E66 Programming control units (lower than I 6.113)

Defect Dealer Comments: OPEN UPDATE \ #61-10-03 \ CHECKED AND PROGRAMMING DONE IN LINE #7

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054776	CIP UPDATED ALREADY-NO WORK AT THIS TIME	1	1	$10.63	$0.00

Totals: Total Value Paid: 10.63 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 10.63

Paid To Dealer for Claim: 10.63

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,526
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/20/2003	**AG Dealer Code:** 96360
Repair Entry Date: 10/24/2003	

Defect Code: 0012740100

Defect Description: SIB #12-07-03 LBL CODE 366 RECALL 03V-240 DME REPROGRAMMING ON E65/E66 WITH N62 PROD UP TO 04/04/03

Defect Dealer Comments: OPEN UPDATE \ #12-07-03 \ REPROGRAMMED ENTIRE VEHICLE PER UPDATE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054151	CK DME+CIP REPROGR W/NAV+CAS	20	20	$212.60	$0.00

Totals: Total Value Paid: 212.60 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 212.60

Paid To Dealer for Claim: 212.60

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,526
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number [redacted]	**Authorization Number:** 0
Repair Order Date: 10/20/2003	**AG Dealer Code:** 96360
Repair Entry Date: 10/24/2003	

Defect Code: 6135621400

Defect Description: Remote control key/ID transmitter occasional malfunction

Defect Dealer Comments: C/S REMOTE DOES NOT LOCK OR UNLOCK DOORS AND TRUNK \ \ PERFORMED TESTING FUNCTION OF KEY REMOTE. TESTED FOR FAULTS. NO FAULTS STORED.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$21.26	$0.00

Totals: Total Value Paid: 21.26 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 21.26

Defect Code: 85990089MP

Defect Description: 1ST ENG OIL SERVICE-FULL MAINTENANCE

Defect Dealer Comments: C/S PERFORM OIL & FILTER SERVICE (SYNTHETIC OIL). . \ \ COMPLETED BMW OIL SERVICE WITH SYNTHETIC OIL PER BMW MAINT PROGRAM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$5.00	$5.00
Labor	0000610	Engine oil service	4	4	$42.52	$0.00
Labor	0000105	Service - standard scope	4	4	$42.52	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	7	7	$19.95	$8.05

Totals: Total Value Paid: 109.99 Total Handling Value Paid: 13.05

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 123.04

Paid To Dealer for Claim: 144.30

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 8,170
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/21/2003	**AG Dealer Code:** 96360
Repair Entry Date: 07/25/2003	

Defect Code: 6135920200

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Defect Description: E60 E61 E63 E64 E65 E66 Various electrical problems

Defect Dealer Comments: C/S CAR STALLED OUT ON FRIDAY AND AFTER RESTART , RAN OK , BUT SEEMS CAR IS LOUD/ EXHAUST ???VEHICLE NEEDS REPROGRAMMINGTESTED AND REPROGRAMMED ENTIRE VEHICLE PER BULLETIN #61-13-02. RETEST, GOOD NOW

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054026	PROGR.C.U'S W/CAS+NAV	20	20	$212.60	$0.00

Totals: Total Value Paid: 212.60 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 212.60

Paid To Dealer for Claim: 212.60

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 301
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 03/11/2003	**AG Dealer Code:** 96360
Repair Entry Date: 04/10/2003	

Defect Code: 6135031400

Defect Description: Function, central locking system in the control module occasional malfunction

Defect Dealer Comments: C/S REMOTE KEYS ARE NOT WORKING AFTER FEW MINUTES / WORKS OK AS SOON AS TURN KEY OUT OF IGNITION. found that the car was out of programming. REPROGRAMM ENTIRE VEHICLE AND RETEST, WORKING PROPERLY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100870	Initialising all systems	5	5	$53.15	$0.00
Labor	6100800	PROGR/ENCODE CU(S)W/O CAS/ZAS	4	4	$42.52	$0.00
Labor	6100561	Entering settings in car&key memory	1	1	$10.63	$0.00
Labor	6100805	Additional work after programming/ encoding abort for 1	6	6	$63.78	$0.00

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Totals: Total Value Paid: 170.08 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 170.08

Paid To Dealer for Claim: 170.08

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Warranty Vehicle Inquiry

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Thu Oct 13 12:20:19 EDT 2011 D[redacted] *CONFIDENTIAL*

Vehicle Data

VIN: WBAGL63423D[redacted]

Chassis Number: D[redacted]

Line Make: 01 - BMW

Model Year: 2003

AG Model Code/Desc: GL63 - 745I US

NA Model Code/Desc: 0374 - 745i

Exterior Trim Code: 892 - Titanium Gray Metallic

Interior Color Code: U6SW - Black Nasca Leather

MSRP: $77,245.00

Davis #: N/A

Assist Safety Plan Expires: 00/00/0000

Assist Conv. Plan Expires: 00/00/0000

TCU ESN / TCU IMEI: 14602108517 INACTIVE

TCU MIN: XXX-XXX-XXXX

MDN / MSISDN: XXX-XXX-XXXX

Vehicle Production Date: 2003/02

Motor Type: N62

Platform/Engineering Series: E65

Wholesale Center ID/Loc: 86513-01

Wholesale Date: 03/19/2003

Retail Center ID/Loc: 86513-01

Retail Date: 03/30/2003

In-Service Date: 03/30/2003

New Vehicle Warranty Info

No Coverage As Of: 03/30/2009

Expiration Mileage: 100,000

NO OPEN CAMPAIGNS

Option Information

Code	Description	Code	Description

0ZCV	Convenience Package	0ZLS	Luxury Seating Package
0ZPS	Premium Sound Package	0202	Steptronic paddles
0268	19" wheels w/performance tires	0358	Infrared windshield
0415	Power rear sunshade	0416	Rear sunshades
0423	Floor mats	0430	Auto-dimming mirrors
0438	Dark Poplar Wood trim	0441	Smoker's package
0508	Park Distance Control	0609	Navigation system
0620	Voice-command	0650	In-dash CD player
0691	CD holder	0785	White turn-signal lights
0925	Shipping package	0ZFA	First aid kit

Customer Information

Name (First/Last):

Adderss:

Contract/Service Program Information

Type	Program Code/Desc	Contract Number/Status	Eff Date	Enrollment Date	No Coverage As Of	Exp Age (Mth)	Exp Odometer (Miles)	Retail Center	Center Name	Vendor Code Used	Contract Holder (First/Last)
MP	0000000170 - MP 72 MO/100K MLS	2104381 EXPIRED	03/30/2003	10/12/2006	03/30/2009	72	100,000	21188	Irvine BMW	MP	
CPO	0000000008 - CPO 72 MO/100K MLS	0000000 EXPIRED	03/30/2003	01/27/2004	03/30/2009	72	100,000	86513	Sterling BMW	UW	

Repair History (Claims)

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 81,695
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/10/2011	**AG Dealer Code:** 31643
Repair Entry Date: 01/11/2011	

Defect Code: 0034910100

Defect Description: Ck Brake Booster line N62, B34 04 10

Complaint: PERFORM OPEN CAMPAIGN- CHECK BRAKE BOOSTER LINE

Cause: recall 10v-446 brake booster line

Correction:

Technician Notes: recall 10v-446 brake booster line inspect and replace brake booster line as per bulletin 34/04/10

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0059055	Unterdruckleitung pr}fen und ersetzen	10	10	$116.70	$0.00
Part	11667611337	VACUUM PIPE	1	1	$16.70	$6.68
Part	11151726339	Hose clamp	1	1	$0.59	$0.24

Totals: Total Value Paid: 133.99 Total Handling Value Paid: 6.92

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 140.91

Paid To Dealer for Claim: 140.91

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 77,376
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 06/03/2010	**AG Dealer Code:** 21188
Repair Entry Date: 06/04/2010	

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Defect Code: 99999977CC

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - ONTARIO PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$50.00	$0.00

Totals: Total Value Paid: 50.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 50.00

Paid To Dealer for Claim: 50.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 77,376
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 06/03/2010	**AG Dealer Code:** 21188
Repair Entry Date: 06/04/2010	

Defect Code: 1832011500

Defect Description: Catalytic converter permanent malfunction

Complaint: CLIENT STATES EXHAUST RATTLE UNDER CAR ADVISE,POSSIBLE CAT CONVERTER

Cause: FAULTY

Correction:

Technician Notes: 77379 CHECKED FAULTS FOUND DME 273D CATALYTIC CONVERTER BANK 2 EFFICIENCY BELOW. RUN TEST PLAN FOUND CATALYTIC COVERTER DEFECTIVE DIAGCODE. D1170-B0000000-02-001. REPLACED CATALYTIC COINVERTER BANK 2.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1840030	Removing and installing or replacing both exhaust manifol	64	64	$780.80	$0.00
Part	18407511038	Rmfd exhaust manifold with catalyst	1	1	$390.15	$156.06

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Chassis Number : D[redacted]

Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$24.40	$0.00
Part	11627505789	Gasket Asbestos Free	2	2	$12.02	$4.81

Totals: Total Value Paid: 1,207.37 Total Handling Value Paid: 160.87

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,368.24

Paid To Dealer for Claim: 1,368.24

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 04/01/2009

Repair Entry Date: 04/03/2009

Mileage: 65,630

Davis #: N/A

Authorization Number: 369280

AG Dealer Code: 21188

Defect Code: 61354215WR

Defect Description: CONTROL UNIT FOR AUTOMATIC REAR LID PERMANENT MALFUNCTION

Defect Dealer Comments: AT TIMES TRUNK WILL NOT OPEN FROM SWITCH,HAVE TO PUSH 2 TIMES FRO TRAUNK TO POP OPEN. GOODWILL REPAIR OFFERED BY IRVINE BMW. CHECKED FAULTS AND NO FAULTS WERE STORED IN FAULT MEMORY. FOUND THAT THE TRUNK LATCH ASSEMBLY WAS NOT RELEASING THE TRUNK TO ALLOW IT TO OPEN. REPLACED THE TRUNK LATCH ASSEMBLY. AFTER REPLACING THE LATCH NOTICE THE TRUNK WOULD ONLY OPEN HALF WAY. REFER TO SIB 51 07 05. REPLA

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6135697	Replacing control unit for automatic boot lid/tailgate op	2	2	$24.00	$0.00
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$24.00	$0.00
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$84.00	$0.00
Part	51247197081	Lock, trunk lid	1	1	$49.74	$19.90
Part	61357188110	Control unit, tailgate lift	1	1	$95.28	$38.11

Totals: Total Value Paid: 277.02 Total Handling Value Paid: 58.01

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 335.03

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Paid To Dealer for Claim: 335.03

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 64,999
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 342132
Repair Order Date: 02/06/2009	**AG Dealer Code:** 21188
Repair Entry Date: 02/16/2009	

Defect Code: 34211939R7

Defect Description: REAR BRAKE PAD SENSOR UNPLEASANT NOISES

Defect Dealer Comments: BRAKES NOISEY AND PULSATE WHEN APPLIED. TEST DROVE VEHICLE AND FOUND THAT THE BRAKE SQUEEK NOISE WAS COMING FROM THE FRONT AND REAR. FOUND THAT THE BRAKE PAD WEAR SENSORS WERE DEFECTIVE. MEASURED FRONT PADS AT 7MM (MIN SPEC IS 3MM) AND THE FRONT WERE AT 6MM (MIN SPEC IS 3MM)FORNT ROTORS 28.7MM. REAR 22.28MM. REPLACE FRONT PADS AND SENSOR AND REAR PADS ROTORS AND SENSOR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34216768471	Repair kit, brake pads asbestos-free	1	1	$67.35	$26.94
Part	34211166129	Brake disc, ventilated	2	2	$140.64	$56.26
Part	34356778038	Brake pad wear sensor	1	1	$13.86	$5.54

Totals: Total Value Paid: 221.85 Total Handling Value Paid: 88.74

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 310.59

Paid To Dealer for Claim: 310.59

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 64,999
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/06/2009	**AG Dealer Code:** 21188
Repair Entry Date: 02/10/2009	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAX

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$9.50	$0.00

Totals: Total Value Paid: 9.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 9.50

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: Brake fluid service BRAKE FLUSH DUE 65006 BRAKE FLUSH DUE PERFORMED BRAKE FLUID FLUSH.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	81220142156	BRAKE FLUID	3	3	$13.05	$0.00
Labor	0000618	Brake fluid service	5	5	$60.00	$0.00

Totals: Total Value Paid: 73.05 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 73.05

Defect Code: 34110439R7

Defect Description: FRONT BRAKE PAD WEAR SENSOR UNPLEASANT NOISES

Defect Dealer Comments: BRAKES NOISEY AND PULSATE WHEN APPLIED. TEST DROVE VEHICLE AND FOUND THAT THE BRAKE SQUEEK NOISE WAS COMING FROM THE FRONT AND REAR. FOUND THAT THE BRAKE PAD WEAR SENSORS WERE DEFECTIVE. MEASURED FRONT PADS AT 7MM (MIN SPEC IS 3MM) AND THE FRONT WERE AT 6MM (MIN SPEC IS 3MM)FORNT ROTORS

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28.7MM. REAR 22.28MM. REPLACE FRONT PADS AND SENSOR AND REAR PADS ROTORS AND SENSOR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$84.55	$33.82
Labor	3421928	R+R L+R RR.DISCS	10	10	$120.00	$0.00
Labor	3411505	R+R L+R.FT.BRAKE PADS	7	7	$84.00	$0.00
Part	34356778037	Brake pad wear sensor	1	1	$13.20	$5.28

Totals: Total Value Paid: 301.75 Total Handling Value Paid: 39.10

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 340.85

Defect Code: 51164078R7

Defect Description: Lock (lockable) center armrest hinged box, front poor surface finish

Defect Dealer Comments: CLIENT STAETS CENTER CONSOLE BUTTONS PEELING CENTER CONSOLE BUTTONS PEELING 65006 CENTER CONSOLE BUTTONS PEELING REMOVED CENTER CONSOLE ASSEMBLY. REPLACED CENTER CONSOLE SWITCH ASSEMBLY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51167002397	Lock f center armrest covers	1	1	$25.59	$10.24
Labor	5116690	Removing and installing/replacing lock cylinder in cen	15	15	$180.00	$0.00

Totals: Total Value Paid: 205.59 Total Handling Value Paid: 10.24

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 215.83

Defect Code: 51350013R7

Defect Description: WINDOW REGULATOR, REAR BROKEN

Defect Dealer Comments: CLIENT STAETS RIGHT DOOR WINDOW NOISEY RIGHT REAR WINDOW NOISE 64999 RIGHT REAR WINDOW NOISE FOUND RIGHT REAR WIDOW REGULATOR WAS BAD CAUSING NOISE. REMOVED RIGHT REAR DOOR PANNEL, REMOVED SUNSHADE ASSEMBLY, REMOVED VAPOR BARRIER, REMOVED WINDOW AND REPLACED THE RIGHT REAR WINDOW REGULATOR. NOISE WAS NO LONGER HERD

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61131377134	Cable strap	1	1	$0.46	$0.18

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Labor	5137503	Replacing rear left or right electrical window regulator	14	14	$168.00	$0.00
Part	51357202482	ELECTR.WINDOW LIFTER REAR RIGHT	1	1	$155.07	$62.03

Totals: Total Value Paid: 323.53 Total Handling Value Paid: 62.21

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 385.74

Defect Code: 64310237MP

Defect Description: MICROFILTER REPLACEMENT

Defect Dealer Comments: Microfilter service MAINT 64999 INSTALLED NEW MICROFILTERS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	64116921019	MICROFILTER/ACTIVATED CARBON CONTAINER	2	2	$113.20	$0.00
Labor	0000616	Microfilter service	2	2	$24.00	$0.00

Totals: Total Value Paid: 137.20 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 137.20

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: Service - Standard Scope (CBS Based Vehicles) MAINT 64999 PERFORMED STANDARD SCOPE SERVICE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$48.00	$0.00

Totals: Total Value Paid: 48.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 48.00

Paid To Dealer for Claim: 1,210.17

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 63,115
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/29/2008	**AG Dealer Code:** 21188
Repair Entry Date: 12/01/2008	

Defect Code: 11140848R7

Defect Description: Coolant feed pipe leaking

Defect Dealer Comments: CLIENT STATES OIL LEAK UNDER CAR LEAKING 63116 FOUND THE ENGINE LEAKING OIL AT THE LEFT/LOWER TIMING COVER AREA. REQUIRED REMOVAL OF BOTH UPPER AND LOWER TIMING COVERS, UPPER AND LOWER ENGINE OIL PANS, EVAC AND RECHARGE OF THE AC SYSTEM. ALSO REPLACED THE INTERNAL COOLANT TUBE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11141439717	Gasket f timing case	1	1	$8.69	$3.48
Part	11511439976	Return pipe	1	1	$9.32	$3.73
Part	11137506774	Gasket Steel	1	1	$18.17	$7.27
Part	11147512100	Shaft seal	1	1	$18.17	$7.27
Part	11137545293	Gasket Steel	1	1	$24.41	$9.76
Part	11141439975	Water pipe, feed	1	1	$30.94	$12.38
Labor	6450510	Discharging, evacuating and filling air conditioner	13	13	$181.22	$0.00
Labor	1114610	Removing and installing/sealing or replacing lower timi	236	236	$3,289.84	$0.00
Sublet	4	OIL,LUBRICANTS ETC			$59.35	$0.00
Part	12317507807	Gasket	1	1	$0.66	$0.26
Part	11431287541	O-ring	2	2	$1.20	$0.48
Part	11531710048	O-ring	1	1	$1.37	$0.55
Part	11517507717	O-ring	2	2	$2.42	$0.97
Part	11517508535	PROFILE-GASKET	1	1	$3.06	$1.22
Part	11367513222	O-ring	4	4	$4.16	$1.66
Part	11231440076	Collar screw	1	1	$4.81	$1.92
Part	11147506424	Gasket Steel	1	1	$6.01	$2.40
Part	11147506425	Gasket Steel	1	1	$6.01	$2.40
Part	11417508114	PROFILE-GASKET	1	1	$6.01	$2.40
Part	12311439988	Feed pipe	1	1	$8.15	$3.26

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Chassis Number : D[redacted]

Totals: Total Value Paid: 3,683.97 Total Handling Value Paid: 61.41

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 3,745.38

Paid To Dealer for Claim: 3,745.38

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 61,285
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/21/2008	**AG Dealer Code:** 21188
Repair Entry Date: 10/23/2008	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAX

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$8.97	$0.00

Totals: Total Value Paid: 8.97 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 8.97

Defect Code: 11660012R7

Defect Description: Vacuum pump Permanent failure

Defect Dealer Comments: BRAKES HAVE LOSS OF EFFICIENCY. FAULTY VACUUM PUMP. LEAKING BRAKE BOOSTER. CHECKED VACUUM AT PUMP. NOT PRODUCING REQUIRED VACUUM. REPLACED VACUUM PUMP. CHECKED VACUUM, GOOD (22INCHES OF HG). TEST DROVE VEHICLE BRAKE ASSIST NOT AVAILABLE. FOUND BRAKE BOOSTER LEAKING. REPLACE LEAKING BRAKE BOOSTER.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3433505	R&IORR BRAKE BOOSTER	19	19	$264.86	$0.00

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Part	11667545384	VACUUM PUMP	1	1	$229.97	$91.99
Part	81220142156	BRAKE FLUID	3	3	$7.11	$2.84
Part	34336753979	Seal, brake booster	1	1	$1.98	$0.79
Labor	1166500	Removing and installing or replacing vacuum pump	11	11	$153.34	$0.00
Part	11151726339	Hose clamp	1	1	$0.62	$0.25
Part	34326779736	Brake servo unit	1	1	$340.66	$136.26

Totals: Total Value Paid: 998.54 Total Handling Value Paid: 232.13

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,230.67

Defect Code: 11720376MP

Defect Description: ENG AIR FILTER-DIRTY-MP

Defect Dealer Comments: Intake silencer service MAINT 61292 MAINTENANCE. CHANGED AIR INTAKE FILTER.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	13717505007	Filter cartridge	1	1	$42.12	$0.00
Labor	0000602	Intake silencer service	1	1	$13.94	$0.00

Totals: Total Value Paid: 56.06 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 56.06

Defect Code: 67130112R7

Defect Description: REAR-VIEW MIRROR, OUTSIDE, DRIVE FOR MIRROR ADJUSTMENT PERMANENT FAILURE

Defect Dealer Comments: CUSTOMER PASSENGERS OUTSIDE MIRROR WILL NOT COME UP COMPLETELY TO ORIGINAL POSITION BY ABOUT 1/2 INCH AFTER USING CURB FEATURE, CHECK AND ADVISE. FTY 61292 RIGHT REAR VIEW MIRROR NOT RETURNING TO ORIGINAL POSITION FROM REV MODE. REMOVED RIGHT FRONT DOOR PANEL. REPLACED FAULTY MIRROR/MOTOR ASSEMBLY. CHECKED OPERATION OF MIRROR, GOOD.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61131377134	Cable strap	3	3	$1.35	$0.54
Labor	6713505	REP DRIVE FOR ELECTRICALLY ADJUSTABLE OUTSIDE MIRROR	10	10	$139.40	$0.00
Part	51167190210	Outside mirror with glass heated right	1	1	$543.93	$217.57

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Totals: Total Value Paid: 684.68 Total Handling Value Paid: 218.11

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 902.79

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: Engine Oil Service (CBS Based Vehicles) MAINT 61292 MAINTENANCE. CHANGED ENGINE OIL AND FILTER. RESET CBS DATA.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$17.88	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	9	9	$55.80	$0.00
Labor	0000610	Engine oil service	4	4	$55.76	$0.00

Totals: Total Value Paid: 129.44 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 129.44

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: Service - Standard Scope (CBS Based Vehicles) MAINT 61292 MAINTENANCE. PERFORMED STANDARD SCOPE. CHECKED CC MESSAGES.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$55.76	$0.00

Totals: Total Value Paid: 55.76 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 55.76

Paid To Dealer for Claim: 2,383.69

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 59,890
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/11/2008	**AG Dealer Code:** 21188
Repair Entry Date: 09/15/2008	

Defect Code: 61303513R7

Defect Description: AUTOMATIC REAR LID SWITCH (ON INSIDE OF REAR LID) BROKEN

Defect Dealer Comments: C/S TRUNK OPEN WARNING COMES ON WHEN TRUNK IS CLOSED FTY 59898 FTY TRUNK BUTTON.CKD FLT MEMORY PM-A156.CKD POWER&GROUND,GOOD.CKD TRUNK OPEN SIGNAL WIRE TO HKL & TRUNK BUTTON,GOOD.RNR TRUNK BUTTON.TEST DROVE VEH NO TRUNK OPEN LIGHT CAME ON AFTER REPAIR.CKD OPERATION OF TRUNK RELEASE.RNR HKL MOD.PROGRAM/CODED VEH.SET SZL.TESTED OPERATION OF TRUNK,NORMAL.TEST DROVE VEH, NOT TRUNK OPEN LIGHT CAME ON.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6131584	Removing and installing or replacing switch for automatic	1	1	$13.94	$0.00
Part	61357188110	Control unit, tailgate lift	1	1	$95.28	$38.11
Part	61318375580	Switch f automatic trunk lid	1	1	$17.28	$6.91

Totals: Total Value Paid: 126.50 Total Handling Value Paid: 45.02

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 171.52

Defect Code: 85990101MP

Defect Description: VEHICLE CHECK

Defect Dealer Comments: Service, vehicle check MAINT 59890 MAINTENANCE. PERFORMED VEHICLE CHECK. CHECKED OPERATION OF LIGHTS, NORMAL. CHECKED SEAT BELT OPERATION, NORMAL. CHECKED VEHICLE FOR LEAKS, NONE FOUND. INSPECTED VEHICLE PER CHECK LIST, NO OTHER PROBLEMS FOUND. RESET CBS DATA.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000624	Service, vehicle check	6	6	$83.64	$0.00

Totals: Total Value Paid: 83.64 Total Handling Value Paid: 0.00

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 83.64

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: Service - Standard Scope (CBS Based Vehicles) MAINT 59890 MAINTENANCE. PERFORMED STANDARD SCOPE. CHECKED CC MESSAGES.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$55.76	$0.00

Totals: Total Value Paid: 55.76 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 55.76

Paid To Dealer for Claim: 310.92

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 51,793
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/28/2008	**AG Dealer Code:** 21188
Repair Entry Date: 02/28/2008	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: SALES TAX

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$43.36	$0.00

Totals: Total Value Paid: 43.36 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 43.36

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Defect Code: 34117777MP

Defect Description: FRONT BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: CLIENT STAETS BRAKES SQUEEKING WORN 51793 FRONT PADS ARE AT 2MM,ROTORS AT 27.13 MMM.INSTALL NEW FRONT ROTORS AND NEW FRONT PADS AND SENOSR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$153.70	$0.00
Part	34116750267	Brake disc, ventilated	2	2	$313.40	$0.00
Labor	3411609	R+R L+R FT.DISCS	10	10	$134.80	$0.00
Part	34356778037	Brake pad wear sensor	1	1	$23.25	$0.00

Totals: Total Value Paid: 625.15 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 625.15

Defect Code: 51164052R7

Defect Description: HINGED BOX LOCK, FRONT CENTRE ARMREST NOT OPENING

Defect Dealer Comments: CLIENT STATES CENTER CONSOLE BUTTONS PEELING F 51793 REMOVE CENTER CONSOLE.COMPLETEY DISASSEMBLE CENTER CONSOLE AND INSTALL NEW BUTTON SWITCH.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5116690	Removing and installing/replacing lock cylinder in cen	15	15	$202.20	$0.00
Part	51167002397	Lock f center armrest covers	1	1	$19.65	$7.86

Totals: Total Value Paid: 221.85 Total Handling Value Paid: 7.86

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 229.71

Defect Code: 51241214R7

Defect Description: HYDRAULIC UNIT, AUTOMATIC REAR LID OCCASIONAL MALFUNCTION

Defect Dealer Comments: CLIENT STATES TRUNK WONT OPEN AT TIMES AND WILL NOT CLOSE WHEN OPENED FF 51793 CHECK TRUNK LINES AND LEAK IS COMING FROM THE LINES AT SEAL AT PISTON.THIS COMES WITH THE NEW LINES.INSTALL NEW TRUNK HYDRAULIC LINES AS IN BULLETIN NO#51 07 05.LABOR OP 00 54 123

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51247134592	Hydraulic cylinder	1	1	$135.00	$54.00
Labor	5124651	Removing and installing or replacing hydraulic cylinder f	11	11	$148.28	$0.00

Totals: Total Value Paid: 283.28 Total Handling Value Paid: 54.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 337.28

Defect Code: 51331213R7

Defect Description: WINDOW REGULATOR FRONT

Defect Dealer Comments: CLIENT STATES PASS FRT DOOR WINDOW INOP F 51793 INSTALL NEW PASSENGERS SIDE WINDOW REGUALTOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51337202480	ELECTR.WINDOW LIFTER FRONT RIGHT	1	1	$123.00	$49.20
Part	72128233294	Clip	1	1	$0.25	$0.10
Labor	5133503	Replacing electrical window regulator in left or right fro	17	17	$229.16	$0.00

Totals: Total Value Paid: 352.41 Total Handling Value Paid: 49.30

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 401.71

Defect Code: 67620112R7

Defect Description: FT WIND MOTOR-PERM MALFUN

Defect Dealer Comments: CLIENT STATES DR FRT DOOR WINDOW 1 TOUCH UP INOP WINDOW COMES RIGHT BACK DOWN F 51793 REMOVE DRIVERS DOOR PANLE AND REGULATOR AND INSTALL NEW DRIVERS WINDOW MOTOR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	67628382001	Drive for window lifter, left	1	1	$60.90	$24.36
Labor	6762500	Removing and installing or replacing flat motor for front	11	11	$148.28	$0.00

Totals: Total Value Paid: 209.18 Total Handling Value Paid: 24.36

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 233.54

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Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: Engine Oil Service (CBS Based Vehicles) F 51793 PERFORM OIL SERVICE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	9	9	$54.00	$0.00
Labor	0000610	Engine oil service	4	4	$53.92	$0.00
Part	11427511161	Set oil-filter element	1	1	$15.18	$0.00

Totals: Total Value Paid: 123.10 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 123.10

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: Service - Standard Scope (CBS Based Vehicles) F 51793 PERFORM STANDARD SCOPE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$53.92	$0.00

Totals: Total Value Paid: 53.92 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 53.92

Paid To Dealer for Claim: 2,047.77

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 50,250
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/07/2008	**AG Dealer Code:** 21188
Repair Entry Date: 01/10/2008	

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Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAX

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$11.85	$0.00

Totals: Total Value Paid: 11.85 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 11.85

Defect Code: 34210077MP

Defect Description: RR BRAKE PADS - MAINTENANCE PLAN

Defect Dealer Comments: Service, rear brakes F 50252 REPLACED WORN REAR PADS AND SENSOR.PADS WERE AT 2MM AND SENSOR WAS RUBBING ON ROTOR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34356778038	Brake pad wear sensor	1	1	$24.50	$0.00
Labor	0000614	Service, rear brakes	12	12	$161.76	$0.00
Part	34216768471	Repair kit, brake pads asbestos-free	1	1	$122.45	$0.00

Totals: Total Value Paid: 308.71 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 308.71

Defect Code: 51240437R7

Defect Description: HKL TRUNK LID STRUTS-LOOSE

Defect Dealer Comments: CLIENT STAETS TRUNK WILL NOT GO UP AT TIMES AND WHEN IT GOES UP,FALLS BACK DOWN 50252 REPLACED BOTH REAR SHOCKS FOR TRUNK LID.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51247042104	Spring, trunk lid, left	1	1	$27.30	$10.92
Part	51247058646	Spring, trunk lid, right	1	1	$27.30	$10.92
Labor	5124820	REPL.BOTH TRUNK LID STRUTS	7	7	$94.36	$0.00

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Totals: Total Value Paid: 148.96 Total Handling Value Paid: 21.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 170.80

Defect Code: 61610077MP

Defect Description: FT WIPER RUBBER INSERT-MP

Defect Dealer Comments: WIPERS SKIP ACROSS W/SHIELD AND WILL NOT CLEAN 50252 REPLACED BOTH FRONT WIPER INSERTS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6161631	REP BOTH WINDSHIELD WIPER BLADE INSERTS+	1	1	$13.48	$0.00
Part	61610154440	WIPER BLADE	2	2	$6.00	$0.00

Totals: Total Value Paid: 19.48 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 19.48

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: Service - Standard Scope (CBS Based Vehicles) 50251 PERFORMED STANDARD SCOPE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$53.92	$0.00

Totals: Total Value Paid: 53.92 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 53.92

Paid To Dealer for Claim: 564.76

Claim Header:

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Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 46,528
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/12/2007	**AG Dealer Code:** 21188
Repair Entry Date: 09/14/2007	

Defect Code: 2400484800

Defect Description: Leak at gearbox input (converter bell housing), automatic transmission leaking

Defect Dealer Comments: CUSTOMER CALLED IN AT 2:00P.M., STATES VEHICLE IS LEAKING OIL FROM UNDER ENGINE AREA, CHECK AND ADVISE. FAULTY 46536 FOUND TRANS PAN GASKET AND CONNECTOR SLEEVE SEAL LEAKING. REPLACED TRANS PAN GASKET AND CONNECTOR SLEEVE SEAL WITH NEW. REFER TO SIB#24-08-06. APPROVED BY SHOP FOREMAN MIKE CROWLEY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	24117534438	Gasket, oil pan	1	1	$13.45	$5.38
Part	83220406929	1/2 liter oil	2	2	$14.70	$5.88
Part	24347519357	SEALING SLEEVE	1	1	$7.70	$3.08
Labor	2434530	Replacing sealing sleeve for gearbox casing	15	15	$202.20	$0.00

Totals: Total Value Paid: 238.05 Total Handling Value Paid: 14.34

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 252.39

Defect Code: 6121001200

Defect Description: Vehicle battery permanent failure

Defect Dealer Comments: CUSTOMER STATES VEHICLE HAS TO BE JUMP STARTED, CHECK AND ADVISE. FAULTY 46535 PERFORMED BATTERY TEST WITH MIDTRONICS BATTERY TESTER. FOUND BATTERY HAD BAD CELL 7.02V. REPLACED BATTERY WITH NEW. WARRANTY CODE B9414-4H8HH.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61217553954	Battery, East Penn (warranty only)	1	1	$134.40	$53.76
Labor	6121517	Replacing battery - with registering b	4	4	$53.92	$0.00
Labor	6120505	Checking battery with battery tester	2	2	$26.96	$0.00

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Totals: Total Value Paid: 215.28 Total Handling Value Paid: 53.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 269.04

Paid To Dealer for Claim: 521.43

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 40,838
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/02/2007	**AG Dealer Code:** 21188
Repair Entry Date: 02/07/2007	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: SALES TAX

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$24.08	$0.00

Totals: Total Value Paid: 24.08 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 24.08

Defect Code: 17110077MP

Defect Description: COOLANT CHANGE MAINTENANCE PROGRAM

Defect Dealer Comments: Coolant service \ MAINT \ \ 40838 FLUSH OUT OLD AND REFILL WITH NEW FLUID

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000620	Coolant service	11	11	$143.44	$0.00
Part	82140411176	1 pint	8	8	$19.28	$0.00

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Totals: Total Value Paid: 162.72 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 162.72

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: Brake fluid service \ MINT \ \ 40838 FLUSH OUT OLD ADN REFILL WITH NEW FLUID

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	81220142156	BRAKE FLUID	3	3	$10.95	$0.00
Labor	0000618	Brake fluid service	5	5	$65.20	$0.00

Totals: Total Value Paid: 76.15 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 76.15

Defect Code: 34110077MP

Defect Description: FT BRAKE PADS - MAINTENANCE PLAN

Defect Dealer Comments: Service, front brakes \ WORN \ \ 40838 MEASURE FRT BRAKE PADS AND FOUND PADS AT 3MM. REMOVE ADN REPLACE FRT PADS AND SENSOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000612	Service, front brakes	8	8	$104.32	$0.00
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$119.00	$0.00
Part	34356755266	Brake pad wear sensor	1	1	$19.10	$0.00

Totals: Total Value Paid: 242.42 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 242.42

Defect Code: 5133121300

Defect Description: Power window, front broken

Defect Dealer Comments: C/S DR FRT DOOR RATTLES WHEN CLOSING\ FAULOTY \ \ 40838 FND GLASS TO BE LOOSE.APPLY A THIN COATING OF LOCTITE AND RE- TIGHTEN BOTH SCREW.FND PULLEY ON REG RATTLING.R&R LEFT FRT WONDOW REGULATOR AND MOTOR.CLEAR ALL FLTS CAUSED BY REMOVING SIDE AIRBAG.TSTD WINDOW, NO RATTLING NOISE HEARD.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5133503	Replacing electrical window regulator in left or right fro	17	17	$221.68	$0.00
Part	61131377134	Cable strap	2	2	$0.90	$0.36
Part	67628382001	Drive for window lifter, left	1	1	$58.65	$23.46
Part	51337138861	ELECTR.WINDOW LIFTER FRONT LEFT	1	1	$121.30	$48.52

Totals: Total Value Paid: 402.53 Total Handling Value Paid: 72.34

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 474.87

Defect Code: 64310237MP

Defect Description: MICROFILTER REPLACEMENT

Defect Dealer Comments: Microfilter service \ MAINT \ \ 40838 REMOVE AND REPLACE BOTH MICRO

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000616	Microfilter service	2	2	$26.08	$0.00
Part	64116921019	MICROFILTER/ACTIVATED CARBON CONTAINER	2	2	$81.50	$0.00

Totals: Total Value Paid: 107.58 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 107.58

Defect Code: 85990089MP

Defect Description: 1ST ENG OIL SERVICE-FULL MAINTENANCE

Defect Dealer Comments: Engine Oil Service (CBS Based Vehicles) \ MAINT \ \ 40838 PERFORM OIL SERVICE. TOP OFF WINDSHIELD FLUID AND PUT AIR BACK INTO TIRES TO SPEC. RESET FTM AND CBS LIGHT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000610	Engine oil service	4	4	$52.16	$0.00
Part	11427511161	Set oil-filter element	1	1	$12.30	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	9	9	$48.60	$0.00

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Totals: Total Value Paid: 113.06 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 113.06

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: Service - Standard Scope (CBS Based Vehicles) \ MAINT \ \ 40838 RAN TEST ADN DID NOT FIND ANY FAULTS AT THIS TIME

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$52.16	$0.00

Totals: Total Value Paid: 52.16 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 52.16

Paid To Dealer for Claim: 1,253.04

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 37,170
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/12/2006	**AG Dealer Code:** 21188
Repair Entry Date: 10/18/2006	

Defect Code: 3112033100

Defect Description: Ball joint, tension strut/compression strut (outer) excessive play

Defect Dealer Comments: CLIENT STATES SHIMMY IN STERRING WHEEL FREEWAY SPEEDS \ FAULTY \ \ 37170 INSPECTED CAR AND FOUND 2 LEAKING THRUST ROD BUSHING. REMOVE ADN REPLACE BOTH THRUST ROD BUSHING. TEST DROVE ADN DID NOT FEEL SHIMMY

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	31126774832	Tension strut with hydraulic mount,right	1	1	$92.40	$36.96
Part	31126774831	Tension strut with hydraulic mount, left	1	1	$92.40	$36.96

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Labor	3112080	R&IORR BOTH PULL STRUTS	15	15	$195.60	$0.00

Totals: Total Value Paid: 380.40 Total Handling Value Paid: 73.92

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 454.32

Defect Code: 5116001300

Defect Description: Exterior mirror cover broken

Defect Dealer Comments: CK FOR PASS MIRROR VIBRATES,RATTLES,LOOSES POSITION WHEN DRIVING \ FAULTY \ \ 37170 INSPECTED RIGHT FRT MIRROR AND NOTICE CRACKS AND STRESS CRACKS ON MIRROR SWIVELS JOINT. REMOVE ADN REPLACE MIRROR ASSEMBLY. TEST DROVE VEHICLE ADN DID NOT HEAR ANY RATTLES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51160016547	Clip	4	4	$6.20	$2.48
Part	51167043958	Outside mirror with glass heated right	1	1	$326.60	$130.64
Labor	5116500	R&IORR LEFT OR RIGHT FRONT DOOR MIRROR	8	8	$104.32	$0.00

Totals: Total Value Paid: 437.12 Total Handling Value Paid: 133.12

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 570.24

Paid To Dealer for Claim: 1,024.56

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 33,647
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/19/2006	**AG Dealer Code:** 21188
Repair Entry Date: 07/25/2006	

Defect Code: 99999977CC

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - ONTARIO PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 07/19/2006

Repair Entry Date: 07/25/2006

Mileage: 33,647

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 21188

Defect Code: 5116426800

Defect Description: Interior strip/trim cover/knee pads, centre console/centre armrest, front peels off / detaches itsel

Defect Dealer Comments: CENTER CONSOLE BUTTONS PEELING \ PEELING \ \ 33647 REMOVE CENTER CONSOLE. REMOVE AND REPLACE CENTER CONSOLE BUTTONS. TRANSFER LOCK FROM OLD CARRIER TO NEW

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51167002397	Lock f center armrest covers	1	1	$19.60	$7.84
Labor	5116690	Removing and installing/replacing lock cylinder in cen	15	15	$195.60	$0.00

Totals: Total Value Paid: 215.20 Total Handling Value Paid: 7.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 223.04

Defect Code: 5143053700

Defect Description: B-pillar trim panel (inner) loose

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Defect Dealer Comments: BOTH SIDE B PILLARS PEELING \ FAULTY \ \ 33647 REMOVE AND REPLACE BOTH LOWER B PILLARS AND VENTS DUE TO COVERS PEELING

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	64227010950	AIR CHANNEL RIGHT	1	1	$3.50	$1.40
Part	51437162042	Trim panel, right lower centre column	1	1	$128.60	$51.44
Part	51437162041	COVERING COLUMN-CENTER LOWER LEFT	1	1	$128.60	$51.44
Labor	5143670	Removing and installing or replacing trim panels for both	6	6	$78.24	$0.00
Part	64227010949	AIR CHANNEL LEFT	1	1	$3.50	$1.40

Totals: Total Value Paid: 342.44 Total Handling Value Paid: 105.68

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 448.12

Defect Code: 5147190100

Defect Description: Sill trim cover (cover on sill panel) cracked / broken / torn off

Defect Dealer Comments: ALL 4 ENRTY PANELS PEELING \ FAULTY \ \ 33647 REMOVE AND REPLACE ALL 4 ENTRANCE PLATES DUE TO MATERIAL PEELING

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51477014624	SILL STRIP REAR RIGHT	1	1	$16.90	$6.76
Part	51477014623	SILL STRIP REAR LEFT	1	1	$16.90	$6.76
Part	51477014606	FRONT RIGHT SILL STRIP	1	1	$10.30	$4.12
Part	51477014605	FRONT LEFT SILL STRIP	1	1	$10.30	$4.12
Labor	5147570	R&IORR BOTH COVERS FOR FRONT DOOR SILLS	2	2	$26.08	$0.00
Labor	5147573	R&IORR BOTH COVERS FOR REAR DOOR SILLS	2	2	$26.08	$0.00

Totals: Total Value Paid: 106.56 Total Handling Value Paid: 21.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 128.32

Defect Code: 6112550200

Defect Description: Control module for steering column switch cluster SZL, including coil spring assy Software error

Defect Dealer Comments: AIRBAG LT ON DASH 33647 RAN TEST FAULT CODE 96C2,9642,9A42, 9742,97C2,9AC2,9842,AND 9542.FOUND BULLETIN # 61-01-04.PROG,UPDAT,ENCODE.ENTIRE VEH AFTER PROG RE-INIT SZL CLR ALL FAULTS Vds:E065-04-12-500.EVERYTHING OK AT THIS TIME.

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$91.28	$0.00

Totals: Total Value Paid: 91.28 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 91.28

Defect Code: 6121001200

Defect Description: Vehicle battery permanent failure

Defect Dealer Comments: CAR NEEDS JUMPED STARTED AT TIMES \ FAULTY \ \ 33647 RAN MIDTRONICS TEST AND FOUND BATTERY TO BE FAULTY. WARRANTY CODE AM40U-0CFE8. REMOVE AND REPLACE BATTERY NWITH UPDATED AGM BATTERY AFTER REPAIRS, REGISTER BATTERY TO PM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$168.00	$0.00
Labor	6120505	Checking battery with battery tester	2	2	$26.08	$0.00
Labor	6121517	Replacing battery - with registering b	4	4	$52.16	$0.00

Totals: Total Value Paid: 246.24 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 246.24

Defect Code: 6312024800

Defect Description: Headlight housing leaking

Defect Dealer Comments: AFTER WASHING CAR WATER IN BOTH FRT HEADLIGHT ASSEMBLES \ LEAKING \ \ 33647 RAN CAR THREW CAR WASH AND NOTICE WATER DROPLETS INSIDE BOTH HEAD LIGHTS. REMOVE ADN REPLACE BOTH FRT HEAD LIGHTS. AFTER REPLACEMENT, RE-ADJUSTED HEADLIGHTS TO SPEC

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6312827	Replacing both headlights	18	18	$234.72	$0.00
Part	63127165455	Headlight Xenon lft,white turn indicator	1	1	$474.00	$189.60
Part	63127165456	Headlight Xenon rght,white turn indicat.	1	1	$474.00	$189.60

Totals: Total Value Paid: 1,182.72 Total Handling Value Paid: 379.20

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,561.92

Defect Code: 6411271200

Defect Description: Blower output stage, front permanent failure

Defect Dealer Comments: AC INOP NO FAN AT TIMES WILL NOT COME ON 33647 PERF COMPONENT ACTIVATION OF BLOWER MOTOR.REPL FAN BLOWER MOTOR.REPL FINAL STAGE FOR BLOWER MOTOR.REPL IHKA C/U.SPEC MEAS IHKA & ENCODE IHKA.EVERYTHING OK AT THIS TIME.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6411734	Replacing regulator for blower of heating/air conditio	8	8	$104.32	$0.00
Part	64116953186	Automatic air conditioning control	1	1	$389.20	$155.68
Labor	6411879	Replacing operating unit of heating/air conditioning system	8	8	$104.32	$0.00
Part	64116934390	Blower regulator	1	1	$72.50	$29.00
Part	64116913401	Blower unit	1	1	$59.20	$23.68

Totals: Total Value Paid: 729.54 Total Handling Value Paid: 208.36

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 937.90

Defect Code: 6510171200

Defect Description: CD/MD player in radio / ASK / MASK / CCC permanent failure

Defect Dealer Comments: CD PLAYER INOP AT TIMES CHANGER \ FAULTY \ \ 33647 REMOVE AND REPLACE FAULTY CD CHANGER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6511570	R&IORR CD PLAYER+	7	7	$91.28	$0.00
Part	65126943468	Rmfd CD changer	1	1	$295.00	$118.00

Totals: Total Value Paid: 386.28 Total Handling Value Paid: 118.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 504.28

Paid To Dealer for Claim: 4,141.10

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 32,957
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 06/29/2006	**AG Dealer Code:** 65256
Repair Entry Date: 07/05/2006	

Defect Code: 5133123900

Defect Description: Power window, front unpleasant noises

Defect Dealer Comments: C/S FRONT DRIVER WINDOW WHEN ROLLONG UP WILL MAKE NOISE. HEARD GRINDING AND CLUNKING NOISE WHILE THE WINDOW ROLLED UP. WINDOW COULD ONLY ROLL UP HALF WAY. REMOVED DOOR PANEL AND INSULATION. INSPECTED WINDOW REGULATOR AND FOUND WIRING TANGLED AND JAMMED IN THE MAIN MOTOR PULLEY. REPLACED WINDOW REG

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51337138861	ELECTR.WINDOW LIFTER FRONT LEFT	1	1	$121.30	$48.52
Labor	5133003	Replacing electrical window regulator in left or right fro	19	19	$228.00	$0.00

Totals: Total Value Paid: 349.30 Total Handling Value Paid: 48.52

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 397.82

Paid To Dealer for Claim: 397.82

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 29,776
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/22/2006	**AG Dealer Code:** 86513
Repair Entry Date: 03/02/2006	

Defect Code: 3231153900

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Defect Description: Steering column adjustment, electric unpleasant noises

Defect Dealer Comments: CUSTOMER STATES THE STEERING WHEEL GOES DOWN MAKES A LOUD SQUEAKING NOISE \ REPLACED NOISEY STEERING COLUMN \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	32306760116	Steering column, all-electric	1	1	$367.40	$146.96
Labor	3231091	REPL.STEERING COLUMN	25	25	$312.50	$0.00

Totals: Total Value Paid: 679.90 Total Handling Value Paid: 146.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 826.86

Paid To Dealer for Claim: 826.86

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 02/13/2006

Repair Entry Date: 02/16/2006

Mileage: 29,670

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86513

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAXES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$26.65	$0.00

Totals: Total Value Paid: 26.65 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 26.65

Defect Code: 34217777MP

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Defect Description: REAR BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: PER CBS, REAR BRAKES \ REPLACED REAR BRAKE PADS AND ROTORS \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000614	Service, rear brakes	12	12	$150.00	$0.00
Part	34211166129	Brake disc, ventilated	2	2	$174.00	$0.00
Part	34356755267	Brake pad wear sensor	1	1	$17.90	$0.00
Part	34216768471	Repair kit, brake pads asbestos-free	1	1	$100.50	$0.00

Totals: Total Value Paid: 442.40 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 442.40

Defect Code: 85990087MP

Defect Description: MP-LOW MILEAGE ANNUAL OIL SERVICE

Defect Dealer Comments: PER DCS, PERFORM LOW MILEAGE OIL AND FILTER CHANGE \ DUE \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	07510017954	Motor oil SAE 5W-30 Longlife 01	8	8	$39.60	$0.00
Labor	0000252	ANNUAL LO MILEAGE OIL SERVICE	4	4	$50.00	$0.00
Part	11427511161	Set oil-filter element	1	1	$11.90	$0.00

Totals: Total Value Paid: 101.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 101.50

Defect Code: 85990101MP

Defect Description: VEHICLE CHECK

Defect Dealer Comments: PER CBS, PERFORM VEHICLE CHECK \ DUE \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000624	Service, vehicle check	6	6	$75.00	$0.00

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Totals: Total Value Paid: 75.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 75.00

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: PER CBS, PERFORM STANDARD SCOPE SERVICE \ DUE \ \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$50.00	$0.00

Totals: Total Value Paid: 50.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 50.00

Paid To Dealer for Claim: 695.55

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 02/01/2005

Repair Entry Date: 02/04/2005

Mileage: 21,700

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 86513

Defect Code: 0061060200

Defect Description: SIB #61-03-04 LBL CODE 420 PGM CONTROL UNITS ON E65/E66 FROM START OF PRODUCTION TO 01/20/2004

Defect Dealer Comments: PERFORM SIB 61.03.04 \ WP#5 \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0055515	PROGRAM CONTROL UNITS W/CAS+NAV	15	15	$168.75	$0.00

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Totals: Total Value Paid: 168.75 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 168.75

Paid To Dealer for Claim: 168.75

Claim Header:

Claim Number/Status [redacted] (Paid)	**Mileage:** 21,700
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/01/2005	**AG Dealer Code:** 86513
Repair Entry Date: 02/04/2005	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAXES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$32.26	$0.00

Totals: Total Value Paid: 32.26 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 32.26

Defect Code: 1112923900

Defect Description: E53 E60 E65 E66 N62 Whistling noise from engine (pressure control valve)

Defect Dealer Comments: CUSTOMER REPORTS AFTER THE ENGINE HAS BEEN IDLING OVER 10 MIN IT BEGINS TO MAKE A SQUEEK NOISE \ REPLACE FAILED VALVES \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054909	REPLACE BOTH CRANKCASE VENT VALVES	4	4	$45.00	$0.00
Part	11127547058	Repair kit, pressure regulating valve	2	2	$15.10	$6.04

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Totals: Total Value Paid: 60.10 Total Handling Value Paid: 6.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 66.14

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: PERFORM BRAKE FLUID FLUSH \ MAINT \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	81229407511	BRAKE FLUID	1	1	$6.95	$0.00
Labor	0000618	Brake fluid service	5	5	$56.25	$0.00

Totals: Total Value Paid: 63.20 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 63.20

Defect Code: 34117777MP

Defect Description: FRONT BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: PERFORM FRONT BRAKE INSPECTION \ MAINT \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34116750267	Brake disc, ventilated	2	2	$187.00	$0.00
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$112.00	$0.00
Labor	0000612	Service, front brakes	8	8	$90.00	$0.00
Part	34356755266	Brake pad wear sensor	1	1	$14.60	$0.00

Totals: Total Value Paid: 403.60 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 403.60

Defect Code: 64310237MP

Defect Description: MICROFILTER REPLACEMENT

Defect Dealer Comments: PERFORM MICRO FILTER SERVICE \ MAINT \

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000616	Microfilter service	2	2	$22.50	$0.00
Part	64116921019	MICROFILTER/ACTIVATED CARBON CONTAINER	2	2	$52.00	$0.00

Totals: Total Value Paid: 74.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 74.50

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: PERFORM ENGINE OIL SERVICE \ MAINT \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000610	Engine oil service	4	4	$45.00	$0.00
Part	11427511161	Set oil-filter element	1	1	$10.50	$0.00
Part	82141468857	WINDSHIELD WASHER FLUID	1	1	$1.25	$0.00
Part	07510017954	Motor oil SAE 5W-30 Longlife 01	8	8	$32.00	$0.00

Totals: Total Value Paid: 88.75 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 88.75

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: PERFORM STANDARD SCOPE \ MAINT \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$45.00	$0.00

Totals: Total Value Paid: 45.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 45.00

Paid To Dealer for Claim: 773.45

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Chassis Number : D[redacted]

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 11,228
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/12/2004	**AG Dealer Code:** 86513
Repair Entry Date: 01/15/2004	

Defect Code: 0061790100

Defect Description: E65 E66 Programming control units (lower than I 6.113)

Defect Dealer Comments: PERFORM S.I.B 61 10 03 LABEL CODE#370 CIP REPROGRAM RECALL.. \ E \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054780	PROGR.WITH NAV+CAS	15	15	$157.50	$0.00

Totals: Total Value Paid: 157.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 157.50

Paid To Dealer for Claim: 157.50

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 11,228
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/12/2004	**AG Dealer Code:** 86513
Repair Entry Date: 01/15/2004	

Defect Code: 10320105MP

Defect Description: STATE & LOCAL TAXES - FULL MAINTENANCE PROGRAM

Defect Dealer Comments: TAXES

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$3.10	$0.00

Totals: Total Value Paid: 3.10 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 3.10

Defect Code: 5124951400

Defect Description: E65 E66 (with SA 316) Malfunction in automatic trunk lid

Defect Dealer Comments: CUST STATES THAT TRUNK DOES NOT OPEN ALL THE WAY UP OR DOWN CK AND ADVISE.. \ REPLACE HYDRAULIC LINES \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51247134592	Hydraulic cylinder	1	1	$122.60	$49.04
Labor	0054691	REPL.HYDRAULIC CYL./LINES	11	11	$115.50	$0.00

Totals: Total Value Paid: 238.10 Total Handling Value Paid: 49.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 287.14

Defect Code: 85990089MP

Defect Description: 1ST ENG OIL SERVICE-FULL MAINTENANCE

Defect Dealer Comments: PERFORM STANDARD SCOPE ENGINE OIL DUE FOR SERVICE 1ST SERVICE PER CK LIST.. \ E \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	07510017954	Motor oil SAE 5W-30 Longlife 01	8	8	$22.80	$9.20
Part	11427511161	Set oil-filter element	1	1	$5.00	$5.00
Labor	0000610	Engine oil service	4	4	$42.00	$0.00
Labor	0000105	Service - standard scope	4	4	$42.00	$0.00
Part	82141468857	WINDSHIELD WASHER FLUID	1	1	$0.75	$0.50

Totals: Total Value Paid: 112.55 Total Handling Value Paid: 14.70

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 127.25

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Paid To Dealer for Claim: 417.49

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Warranty Vehicle Inquiry

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Thu Oct 13 12:20:51 EDT 2011 *D[redacted]* *CONFIDENTIAL*

Vehicle Data

VIN: WBAGN63442D[redacted]

Chassis Number: D[redacted]

Line Make: 01 - BMW

Model Year: 2002

AG Model Code/Desc: GN63 - 745LI US

NA Model Code/Desc: 0279 - 745Li

Exterior Trim Code: 300 - Alpine White

Interior Color Code: U6BA - Beige Nasca Leather

MSRP: $80,545.00

Davis #: N/A

TCU MIN:

Vehicle Production Date: 2002/04

Motor Type: N62

Platform/Engineering Series: E66

Wholesale Center ID/Loc: 00834-01

Wholesale Date: 07/13/2004

Retail Center ID/Loc: 22081-01

Retail Date: 07/16/2004

In-Service Date: 05/18/2002

See - Vehicle Comments

New Vehicle Warranty Info

No Coverage As Of: 05/18/2008

Expiration Mileage: 100,000

Vehicle Comments

Add Date	Comment Status	Comment Source	Vehicle Comment
	Active	IWS Vehicle DB - DCS Vehicle comments	BRANDED TITLE FOR REACQUIRED VEH. NOT ELIGIBLE FOR CPO. ALL OTHER COVERAGES APPLY, PER DOC. IN 04/04 NATIONAL VEHICLE FILE.DATE POSTED 04/22/2004
	Active	IWS Vehicle DB - DCS Vehicle comments	DISCLOSURES DATED 02/11/04 AMOUNT $LEMON LAW VEH @ 22836 MI: ENGINE REPLACED ON 01/24/03 PER DOC.IN THE07/2004 NAT.VEH.FILE.DATE POSTED 07/01/2004 BMW NA BUYBACK VEHICLE

Open Campaign Information

Chassis Number : D[redacted]

Campaign Code	Campaign Description
0034910100	Ck Brake Booster line N62, B34 04 10

Option Information

Code	Description	Code	Description
0ZAR	Adaptive Ride Package	0ZCV	Convenience Package
0ZLS	Luxury Seating Package	0ZPS	Premium Sound Package
0205	STEPTRONIC automatic trans.	0265	Tire pressure monitor
0415	Power rear sunshade	0416	Rear sunshades
0508	Park Distance Control	0AAC	100% OPTIONS

Customer Information

Name (First/Last):

Adderss:

Contract/Service Program Information

Type	Program Code/Desc	Contract Number/Status	Eff Date	Enrollment Date	No Coverage As Of	Exp Age (Mth)	Exp Odometer (Miles)	Retail Center	Center Name	Vendor Code Used	Contract Holder (First/Last)
MP	0000000164 - MP 48 MO/050K MLS	2022623 EXPIRED	05/18/2002	10/11/2004	05/18/2006	48	50,000	46786	Perillo BMW, Inc.	MP	

Repair History (Claims)

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 03/17/2008

Repair Entry Date: 03/24/2008

Mileage: 85,212

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 87923

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Defect Code: 51471901R7

Defect Description: CRACKED / BROKEN / TORN OFF

Defect Dealer Comments: CUSTOMER STATES LT FRT SILL PLATE IS LOOSE LOOSE REMOVE AND REPLACE LEFT FRONT SILL PLATE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51477014607	FRONT LEFT SILL STRIP	1	1	$10.84	$4.34
Labor	5147065	R&IORR PLATES ON LEFT OR RIGHT FRONT SILLS	3	3	$33.18	$0.00
Part	51471840960	Clip Natur	5	5	$1.10	$0.44

Totals: Total Value Paid: 45.12 Total Handling Value Paid: 4.78

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 49.90

Paid To Dealer for Claim: 49.90

Claim Header:

Claim Number/Status [redacted] **(Paid)**	**Mileage:** 84,961
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/25/2008	**AG Dealer Code:** 87923
Repair Entry Date: 03/04/2008	

Defect Code: 11510139R7

Defect Description: COOLANT PUMP UNPLEASANT NOISES

Defect Dealer Comments: you have to drop pan to repalce seal and drain fluid.CUSTOMER STATES THERE IS A CONSTANT SQUEAL INTERM AT IDLE BEARING NOISY IN WATER PUMP ALSO LEAKING COOLANT Removing and installing or replacing WATER PUMP

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11517508496	RMFD WATER PUMP	1	1	$103.32	$41.33
Labor	1151508	Removing and installing or replacing water pump	18	18	$199.08	$0.00
Sublet	4	OIL,LUBRICANTS ETC			$6.00	$0.00

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Part	11531710048	O-ring	1	1	$1.21	$0.48
Part	11531440192	Gasket ring	1	1	$1.76	$0.70

Totals: Total Value Paid: 311.37 Total Handling Value Paid: 42.51

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 353.88

Defect Code: 24005148R7

Defect Description: LEAK AT GEARBOX CONNECTOR, AUTOMATIC TRANSMISSION LEAKING

Defect Dealer Comments: Please explain oil amount. How did vehicle get to shop if it was 8 liters low? cm

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	83220406929	1/2 liter oil	8	8	$58.80	$23.52
Part	24347519357	SEALING SLEEVE	1	1	$7.74	$3.10
Labor	2434020	Replacing sealing sleeve for gearbox casing	17	17	$188.02	$0.00
Part	24117522923	Oil pan with oil filter	1	1	$124.20	$49.68

Totals: Total Value Paid: 378.76 Total Handling Value Paid: 76.30

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 455.06

Defect Code: 67630348R7

Defect Description: PUMP, WINDSHIELD WASH SYSTEM LEAKING

Defect Dealer Comments: CUSTOMER STATES THERE IS SOME TYPE FLUID LEAK LEAKING WAHER SOLVENT FROM PUMP SEAL Removing and installing or replacing WASHER PUMP

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61667006063	Strainer f wash pump	1	1	$1.20	$0.48
Labor	6171590	R&IORR WINDSHIELD WASHER FLUID PUMP+	5	5	$55.30	$0.00
Part	67128377612	WASH PUMP/FLUID CONTAINER	1	1	$21.20	$8.48

Totals: Total Value Paid: 77.70 Total Handling Value Paid: 8.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 86.66

Paid To Dealer for Claim: 895.60

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 84,186
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/17/2007	**AG Dealer Code:** 87923
Repair Entry Date: 01/28/2008	

Defect Code: 11780314R7

Defect Description: OXYGEN MONITOR SENSOR OCCASIONAL MALFUNCTION

Defect Dealer Comments: CUSTOMER STATES CHECK ENGINE LIGHT IS ON FAULT CODE 2715 HEATER CURCUIT SHORT FOLLOW TEST PLAN TO DIAGNOIS HEATER OUTPUT TOO LOW Interrogating fault memory in Replacing left-hand oxygen monitor

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1178540	Replacing left-hand oxygen monitor sensor	3	3	$33.18	$0.00
Part	11787516149	Lambda probe, black	1	1	$110.85	$44.34
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$44.24	$0.00

Totals: Total Value Paid: 188.27 Total Handling Value Paid: 44.34

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 232.61

Defect Code: 34521015R7

Defect Description: DSC CONTROL UNIT PERMANENT MALFUNCTION

Defect Dealer Comments: CUSTOMER STATES ABS, TRAC CONTROL WARNING LIGHTS DISPLAY FOLLOW TEST PLAN FOR DSC PUMP FAULT CODE #5E9B STORED TEST PLAN RESULTS FOUND RETURN PUMP DOESN NOT FUNCTION Removing and installing or replacing Programming/encoding control unit(s)

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3451527	Removing and installing or replacing hydraulic unit for D	20	20	$221.20	$0.00
Part	81220142156	BRAKE FLUID	1	1	$2.20	$0.88
Part	34516771232	Hydro unit DSC	1	1	$1,487.75	$595.10

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Totals: Total Value Paid: 1,711.15 Total Handling Value Paid: 595.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 2,307.13

Defect Code: 66200714R7

Defect Description: PARK DISTANCE CONTROL TRANSMIT/RECEIVE SENSORS, FRONT OCCASIONAL MALFUNCTION

Defect Dealer Comments: CUSTOMER STATES PARK DISTANCE CONTROL MALFUNC FAULT CODE 9E32 CURRENTLY PRESENT FOLLOW TEST PLAN SUGGESTS REPLACE PDC SENSOR . SWAP WITH OTHER SENSOR Removing and installing or replacing CENTER RIGHT FRONT PDC SENSOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	66200309541	Ultrasonic-sensor	1	1	$85.35	$34.14
Labor	6620520	R&IORR ONE FRONT ULTRASONIC CONVERTER (W/6620000)	1	1	$11.06	$0.00

Totals: Total Value Paid: 96.41 Total Handling Value Paid: 34.14

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 130.55

Paid To Dealer for Claim: 2,670.29

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 70,459
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/16/2007	**AG Dealer Code:** 87923
Repair Entry Date: 05/04/2007	

Defect Code: 6312115000

Defect Description: Headlight lens Water ingress / condensate

Defect Dealer Comments: CUSTOMER STATES LT HEADLIGHT LENS SEEMS FOGGY \ WATER BEHIND LENS ALL OVER NO DAMAGE TO LENS SEAL BROKEN ON HOUSING \ Replacing left headlight

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6312521	Replacing left headlight	14	14	$154.84	$0.00

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Part	63127165455	Headlight Xenon lft,white turn indicator	1	1	$657.00	$262.80

Totals: Total Value Paid: 811.84 Total Handling Value Paid: 262.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,074.64

Defect Code: 6312181200

Defect Description: Parking lamp bulb permanent failure

Defect Dealer Comments: CUSTOMER STATES DISPLAY HEAD LIGHT INOP. \ PARKING LIGHT BULB BURNT OUT \ Removing and installing headlight, right REPLACE PARKING LIGHT BULB

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6312012	Removing and installing headlight, right	14	14	$154.84	$0.00
Part	63126916097	Bulb, parking light	1	1	$11.60	$4.64

Totals: Total Value Paid: 166.44 Total Handling Value Paid: 4.64

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 171.08

Paid To Dealer for Claim: 1,245.72

Claim Header:

Claim Number/Status: [redacted] **(Rejected)**	**Mileage:** 66,374
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Claim Reject Reason:** NOT A WARRANTY MATTER
Repair Order Date: 12/11/2006	**Authorization Number:** 0
Repair Entry Date: 12/15/2006	**AG Dealer Code:** 87923

Defect Code: 1711007200

Defect Description: Radiator including module carrier poorly bled

Defect Dealer Comments: CUSTOMER STATES LOW COOLANT WARNING DISPLAYED \ \ Coolant a wee bit low. Pressure test system. No leaks Found. Top off and bleed cooling system. Okay now.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1700039	BLEED & CHECK COOLING SYSTEM FOR LEAKS	6	0	$0.00	$0.00

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Totals: Total Value Paid: 0.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 0.00

Paid To Dealer for Claim: 0.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 66,264
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/27/2006	**AG Dealer Code:** 87923
Repair Entry Date: 12/05/2006	

Defect Code: 6312201200

Defect Description: Xenon lights control unit permanent failure

Defect Dealer Comments: CUSTOMER STATES RT LOW BEAM FLICKERS IN & OUT \ \ Verified concern. Check for codes. No relevant codes set. Test operation of Xenon lights, found signal getting to CONTROL UNIT REMOVE HEADLAMP BURN MARKS ON GLASS, REPLACE IGNITOR ANMD CONTROL UNIT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63217160806	Bulb Xenon light	1	1	$110.50	$44.20
Labor	6312881	REP CONTROL UNIT AND IGNITION UNIT FRO RIGHT XENON HDLT	14	14	$154.84	$0.00
Part	63126907489	Ignition element Xenon-light	1	1	$50.20	$20.08
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$22.12	$0.00
Part	63126907488	CONTROL UNIT XENON LIGHT	1	1	$240.10	$96.04

Totals: Total Value Paid: 577.76 Total Handling Value Paid: 160.32

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 738.08

Paid To Dealer for Claim: 738.08

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 61,240
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/07/2006	**AG Dealer Code:** 87923
Repair Entry Date: 09/15/2006	

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$30.00	$0.00

Totals: Total Value Paid: 30.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 30.00

Paid To Dealer for Claim: 30.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 61,240
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/07/2006	**AG Dealer Code:** 87923
Repair Entry Date: 09/15/2006	

Defect Code: 1241001100

Defect Description: Starter occasional failure

Defect Dealer Comments: NOTE VEH WILL NOT START \ Starter motor. \ Verified concern. found starter not engaging flywheel intermittentLY REPLACE STARTER JUST SPINNING DIAG

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12417508636	Rmfd- STARTER MOTOR	1	1	$141.90	$56.76
Labor	1241520	Removing and installing or replacing starter	59	59	$652.54	$0.00

Totals: Total Value Paid: 794.44 Total Handling Value Paid: 56.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 851.20

Defect Code: 5143057800

Defect Description: B-pillar trim panel (inner) poor surface finish

Defect Dealer Comments: CUSTOMER STATES BOTTOM B PILLAR BEIGE TRIM MATERIAL IS PEELING \ \ Replace B pillar lower trims.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51437162022	Trim panel, right lower centre column	1	1	$111.70	$44.68
Part	51437162021	COVERING COLUMN-CENTER LOWER LEFT	1	1	$111.70	$44.68
Labor	5143670	Removing and installing or replacing trim panels for both	6	6	$66.36	$0.00

Totals: Total Value Paid: 289.76 Total Handling Value Paid: 89.36

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 379.12

Defect Code: 5145062900

Defect Description: Assembly carrier, centre console sticking/jammed

Defect Dealer Comments: CUSTOMER STATES ASHTRAY LID IS BINDING \ \ Remove console. Replace front ashtray. Reinstall console.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51167040340	Module carrier, center console, wood	1	1	$215.00	$86.00
Labor	5116681	Replacing centre console carrier section	18	18	$199.08	$0.00

Totals: Total Value Paid: 414.08 Total Handling Value Paid: 86.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.08

Paid To Dealer for Claim: 1,730.40

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 59,781
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/10/2006	**AG Dealer Code:** 87923
Repair Entry Date: 08/31/2006	

Defect Code: 3241124800

Defect Description: Return line, plug connection, oil cooler leaking

Defect Dealer Comments: CUSTOMER STATES THERE IS A P/S FLUID LEAK \ P/S RETURN HOSE LEAKING. \ REMOVE AND REPLACE P/S RETURN HOSE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3241351	REPL.PWR.STR.RETURN HOSE	9	9	$99.54	$0.00
Part	32416753820	Return pipe	1	1	$68.65	$27.46
Part	32416754986	Repair kit for FCD-coupling	1	1	$9.65	$3.86

Totals: Total Value Paid: 177.84 Total Handling Value Paid: 31.32

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 209.16

Defect Code: 3355023700

Defect Description: Stabilizer link on stabilizer bar (rear axle) loose

Defect Dealer Comments: CUSTOMER STATES THERE WAS A GRINDING TYPE NOISE IN REAR THEN A POPPING NOISE THEN DYNAMIC SUSP LITE CAME ON (OFF NOW \ RIGHT REAR SWAY BAR LINK SEPARATED FROM BALL JOINT. \ CHECK FAULT MEMORY, FC 5D5C STORED IN ARS. REMOVE AND REPLACE BOTH REAR SWAY BAR LINKS AND CLEAR FAULT MEMORY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	33556753770	Stabilizer link	2	2	$29.90	$11.96
Labor	3355540	REPL.STABALIZER SUPPORT	4	4	$44.24	$0.00

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Totals: Total Value Paid: 74.14 Total Handling Value Paid: 11.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 86.10

Defect Code: 6131711300

Defect Description: Gear selector switch (lever) broken

Defect Dealer Comments: CUSTOMER STATES SHIFT SELECTOR LEVEL COVER IS LOOSE \ GEAR SELECTOR TRIM LOOSE. \ REMOVE AND REPLACE GEAR SELECTOR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61316927887	Gear selector switch	1	1	$83.00	$33.20
Labor	6131761	Removing and installing or replacing gear change switch	3	3	$33.18	$0.00

Totals: Total Value Paid: 116.18 Total Handling Value Paid: 33.20

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 149.38

Paid To Dealer for Claim: 444.64

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 07/21/2006

Repair Entry Date: 07/26/2006

Mileage: 58,968

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 87923

Defect Code: 0011270200

Defect Description: SIB #11-03-06 RECALL 06E-A02 CRANK VENT VALVE ON E53/60/63/64/65/66 WITH N62 PROD START TO 6/30/04

Defect Dealer Comments: PERFORM SI 11 03 06 CAMPAIGN \ REPLACE CRANK VENT VALVES. \ COMPLETE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11127547058	Repair kit, pressure regulating valve	2	2	$20.20	$8.08
Labor	0056138	Replacement of crankcase ventilation vales	5	5	$55.30	$0.00

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Totals: Total Value Paid: 75.50 Total Handling Value Paid: 8.08

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 83.58

Paid To Dealer for Claim: 83.58

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 58,968
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/21/2006	**AG Dealer Code:** 87923
Repair Entry Date: 07/26/2006	

Defect Code: 3711044800

Defect Description: Active stabilizer bar ARS, front axle leaking

Defect Dealer Comments: CUSTOMER STATES P/S FLUID LEAK DISPLAYS \ FRONT SWAY BAR W/ ARS LEAKING. \ REMOVE AND REPLACE FRONT STABILIZER BAR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3711510	Removing and installing or replacing active stabilizer ba	10	10	$110.60	$0.00
Part	37116752800	Active stabilizer bar	1	1	$536.20	$214.48

Totals: Total Value Paid: 646.80 Total Handling Value Paid: 214.48

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 861.28

Paid To Dealer for Claim: 861.28

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 52,559
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/19/2006	**AG Dealer Code:** 87923
Repair Entry Date: 04/27/2006	

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 52,559
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/19/2006	**AG Dealer Code:** 87923
Repair Entry Date: 04/27/2006	

Defect Code: 1711024800

Defect Description: Radiator compensating tank leaking

Defect Dealer Comments: CUSTOMER STATES HAS HAD TO ADD COOLANT TWICE IN 300-500 MI \ COOLANT RESERVOIR CRACKED. \ PRESSURE CHECK SYSTEM FOR LEAKS, FOUND COOLANT LEAKING AT COOLANT RESERVOIR. REMOVE AND REPLACE COOLANT RESERVOIR

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	17137543003	Cooling water expansion tank	1	1	$41.65	$16.66
Labor	1711100	R&IORR COOLANT EXPANSION TANK	5	5	$55.30	$0.00

Totals: Total Value Paid: 96.95 Total Handling Value Paid: 16.66

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 113.61

Defect Code: 3112076900

Defect Description: Rubber/hydraulic mount, tension strut/compression strut (inner) worn / sheared through

Defect Dealer Comments: CUSTOMER STATES THERE IS A RATTLE FROM FRT SUSP OVER BUMPS \ RUBBER MOUNTS IN BOTH FRONT THRUST RODS WORN. UPON REMOVAL FOUND ALUMINUM ARM WOULD NOT RECIEVE NEW MOUNT \ REMOVE AND REPLACE BOTH FRONT THRUST ROD ARMS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	31126774831	Tension strut with hydraulic mount, left	1	1	$92.40	$36.96
Part	31106755474	Flange nut with washer	2	2	$2.20	$0.88
Labor	3112627	Removing and installing or replacing both tension struts	14	14	$154.84	$0.00
Part	31126774832	Tension strut with hydraulic mount,right	1	1	$92.40	$36.96

Totals: Total Value Paid: 341.84 Total Handling Value Paid: 74.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 416.64

Defect Code: 6510091500

Defect Description: Radio / ASK / MASK receiver permanent malfunction

Defect Dealer Comments: CUSTOMER STATES RT FRT SPEAKER SEEMS TO NOT FUNCTION & ALOT OF STATIC IN OTHERS \ FAULTY ASK CONTROL MODULE. \ CHECK FAULT MEMORY, VARIOUS MOST BUS FAULTS. VERRIFIED NO SOUND FROM RIGHT FRONT DOOR SPEAKERS. REMOVE DOOR TRIM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5141503	R+R L/R FT.DOOR PANEL	5	5	$55.30	$0.00
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$77.42	$0.00
Labor	6512701	Replacing audio system controller	3	3	$33.18	$0.00

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Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$22.12	$0.00
Part	65126949385	AT-audio system controller CD	1	1	$462.00	$184.80

Totals: Total Value Paid: 650.02 Total Handling Value Paid: 184.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 834.82

Paid To Dealer for Claim: 1,365.07

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 01/27/2006

Repair Entry Date: 01/31/2006

Mileage: 49,628

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 16329

Defect Code: 0012100200

Defect Description: SIB #12-13-05 RECALL 05E-A01 BREMI IGN COILS REPLACEMENT

Defect Dealer Comments: PERFORM SIB ON IGINTION COILS \ SIB #05E-A01. INSPECTED COILS; NO REPLACEMENT REQUIRED.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0056689	Checking all ignition coils and.....replacing if necessa	5	5	$65.45	$0.00

Totals: Total Value Paid: 65.45 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 65.45

Defect Code: 34217777MP

Defect Description: REAR BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: REPALCE REAR BRAKES PADS \ WORN REAR BRAKES/ROTORS AT 22.23MM. REPLACED REAR BRAKE PADS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34216768471	Repair kit, brake pads asbestos-free	1	1	$100.50	$0.00

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Labor	0000614	Service, rear brakes	12	12	$157.08	$0.00
Part	34211166129	Brake disc, ventilated	2	2	$174.00	$0.00
Labor	3421932	R&IORR BOTH REAR BRAKE DISCS (PADS REMOVED)	5	5	$65.45	$0.00
Part	34356755267	Brake pad wear sensor	1	1	$17.90	$0.00

Totals: Total Value Paid: 514.93 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 514.93

Defect Code: 5133122900

Defect Description: Power window, front sticking/jammed

Defect Dealer Comments: OWNER REPORTS THAT THE DRIVERS FRONT WINDOW MAKES A GRINDING NOISE WHEN GOING UP AND DOWN \ FAULTY REGULATOR. \ REPLACED RIGHT FRONT WINDOW REGULATOR ASSEMBLY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5133503	Replacing electrical window regulator in left or right fro	17	17	$222.53	$0.00
Part	51337138862	ELECTR.WINDOW LIFTER FRONT RIGHT	1	1	$121.30	$49.73

Totals: Total Value Paid: 343.83 Total Handling Value Paid: 49.73

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 393.56

Defect Code: 6112550200

Defect Description: Control module for steering column switch cluster SZL, including coil spring assy Software error

Defect Dealer Comments: OWNER REPROTS THAT THE SERVICE ENGINE SOON LIGHT IS ON \ FAULTY CODE #278B STORED IN C.U. \ INTERROGATED FAULT CODE MEMORY. REPROG ENTIRE CAR INCL NAVI. INITIALIZE STEERING ANGLE FOR DYNAMIC DRIVE SYS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6131996	Performing steering angle sensor adjustment	1	1	$13.09	$0.00
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$65.45	$0.00
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$91.63	$0.00

Totals: Total Value Paid: 170.17 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 170.17

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Defect Code: 6312181200

Defect Description: Parking lamp bulb permanent failure

Defect Dealer Comments: TECH FOUND UPON SERVICE LEFT FRONT PARKING LIGHT OUT... DISPLAYED ON DASH \ BURNT PARKING LIGHT. REPLACED LEFT FRONT PARKING LIGHT BULB.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63126916097	Bulb, parking light	1	1	$11.25	$4.61
Labor	6399632	Replacing lamp bulb for front left side light	13	13	$170.17	$0.00

Totals: Total Value Paid: 181.42 Total Handling Value Paid: 4.61

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 186.03

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: PERFORM A BMW OIL AND FILTER CHANGE \ BMW OIL CHANGE DUE. \ PERFORMED BMW OIL CHANGE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$11.90	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	9	9	$44.55	$0.00
Labor	0000610	Engine oil service	4	4	$52.36	$0.00

Totals: Total Value Paid: 108.81 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 108.81

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: PERFORM A STANDARD SCOPE PER KEY READER \ STANDARD SCOPE DUE. PERFORMED BMW STANDARD SCOPE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$52.36	$0.00

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Totals: Total Value Paid: 52.36 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 52.36

Paid To Dealer for Claim: 1,491.31

Claim Header:

Claim Number/Status [redacted] (Paid)	**Mileage:** 45,744
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/12/2005	**AG Dealer Code:** 26881
Repair Entry Date: 07/13/2005	

Defect Code: 3112043900

Defect Description: Ball joint, front axle wishbone, bottom (outer) unpleasant noises

Defect Dealer Comments: CUST. STATES NOISE IN FRT OF CAR WHEN DRIVING \ \ REPLACED NOISY RIGHT FRONT CONTROL ARM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	31126755836	Right wishbone	1	1	$115.10	$46.04
Labor	3112552	Replacing left or right control arm	4	4	$51.00	$0.00

Totals: Total Value Paid: 166.10 Total Handling Value Paid: 46.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 212.14

Defect Code: 34117777MP

Defect Description: FRONT BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: CHECK FRT AND REAR BRAKES \ \ REPLACED UNDERSPEC FRONT BRAKE ROTORS, BRAKE PADS, AND WEAR SENSOR. REAR BRAKES WILL NEED REPLACEMENT IN

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34116750267	Brake disc, ventilated	2	2	$212.00	$0.00
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$118.00	$0.00

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Chassis Number : D[redacted]

Part	34356755266	Brake pad wear sensor	1	1	$17.90	$0.00
Labor	3411609	R+R L+R FT.DISCS	10	10	$127.50	$0.00

Totals: Total Value Paid: 475.40 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 475.40

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: STAND SCOPE \ \ SCOPE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$51.00	$0.00

Totals: Total Value Paid: 51.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 51.00

Paid To Dealer for Claim: 738.54

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 100
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: 0	**Authorization Number:** 0
Repair Order Date: 05/18/2005	**AG Dealer Code:** 26591
Repair Entry Date: 05/27/2005	

Defect Code: 85990022LF

Defect Description: LEGAL CHECK REQUEST - POWER TRAIN (ENG , TRANS , DIFF) (TREAD ACT)

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	3	PAINT OR OTHER SUBLET WORK			$2,500.00	$0.00

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Totals: Total Value Paid: 2,500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 2,500.00

Paid To Dealer for Claim: 2,500.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 100
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: 0	**Authorization Number:** 0
Repair Order Date: 05/18/2005	**AG Dealer Code:** 26591
Repair Entry Date: 05/27/2005	

Defect Code: 85990022LS

Defect Description: LEGAL CASH SETTLEMENTS - POWER TRAIN (ENG , TRANS , DIFF) (TREAD ACT)

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	3	PAINT OR OTHER SUBLET WORK			$9,000.00	$0.00

Totals: Total Value Paid: 9,000.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 9,000.00

Paid To Dealer for Claim: 9,000.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 38,812
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/01/2005	**AG Dealer Code:** 26881
Repair Entry Date: 04/02/2005	

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Defect Code: 11720376MP

Defect Description: ENG AIR FILTER-DIRTY-MP

Defect Dealer Comments: AIR FILTER WITH OIL SERVICE \ \ REPLACED INTAKE SILENCER PER CBS INDICATOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000602	Intake silencer service	1	1	$12.75	$0.00
Part	13717505007	Filter cartridge	1	1	$21.90	$0.00

Totals: Total Value Paid: 34.65 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 34.65

Defect Code: 34210077MP

Defect Description: RR BRAKE PADS - MAINTENANCE PLAN

Defect Dealer Comments: REAR BRAKE INDICATOR CAME ON \ \ PERFORMED REAR BRAKE PAD SERVICE PER CBS INDICATOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000614	Service, rear brakes	12	12	$153.00	$0.00
Part	34356755267	Brake pad wear sensor	1	1	$14.60	$0.00
Part	34116763305	Repair kit, brake pads asbestos-free	1	1	$84.75	$0.00

Totals: Total Value Paid: 252.35 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 252.35

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: BMW OIL SERVICE NOTE:PLEASE STAMP SERVICE AND WARRANTY BOOK \ 1 \ OIL SERVICE PER OWNERS REQUEST

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$11.60	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	9	9	$41.40	$0.00
Part	82141468858	WINDSHIELD WASHER FLUID	1	1	$3.00	$0.00

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Labor	0000610	Engine oil service	4	4	$51.00	$0.00

Totals: Total Value Paid: 107.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 107.00

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: STANDARD SCOPE \ \ SCOPE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$51.00	$0.00

Totals: Total Value Paid: 51.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 51.00

Paid To Dealer for Claim: 445.00

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 02/09/2005

Repair Entry Date: 02/10/2005

Mileage: 33,873

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 26881

Defect Code: 99999977CS

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - SENATOBIA PDC

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$670.00	$0.00

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Totals: Total Value Paid: 670.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 670.00

Paid To Dealer for Claim: 670.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 33,873
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/09/2005	**AG Dealer Code:** 26881
Repair Entry Date: 02/10/2005	

Defect Code: 3213024800

Defect Description: Steering gear leaking

Defect Dealer Comments: STEERING ANGLE WARNING LAMP ON STEERING WHEEL OFF CENTER \ \ REPLACED LEAKING POWER STEERING GEAR FILLED AND BLED SYSTEM.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	32106768118	Rmfd hydro steering gear Servotronic	1	1	$440.00	$176.00
Labor	3213061	REP POWER STEERING GEAR	76	76	$969.00	$0.00

Totals: Total Value Paid: 1,409.00 Total Handling Value Paid: 176.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,585.00

Defect Code: 3452101400

Defect Description: DSC control module occasional malfunction

Defect Dealer Comments: SES LIGHT ON - ADVISE \ \ CHECKED OPERATION OF DSC AND REPLACED FAILED RIGHT REAR PULSE GENERATOR. REPLACED AND PROGRAMMED DSC

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34526758290	Pulse generator, DSC rear	1	1	$35.95	$14.38
Labor	6199000	WT.61 SECTION	7	7	$89.25	$0.00

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Labor	3452516	R+R DSC CONTROL UNIT	3	3	$38.25	$0.00
Labor	3452535	REP ONE REAR PULSE SENDER FOR ABS (W/3450003)	3	3	$38.25	$0.00
Labor	3450003	CHK OPERATION OF STABILITY CONTROL(ABS,ASC & ASC+T)	4	4	$51.00	$0.00
Part	34526767836	Repair kit, control unit DSC	1	1	$339.60	$135.84

Totals: Total Value Paid: 592.30 Total Handling Value Paid: 150.22

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 742.52

Defect Code: 3710001400

Defect Description: ARS control unit (active roll stabilization) occasional malfunction

Defect Dealer Comments: SAME COMPLAINT AS JOB #3 \ ALL REPAIRS ON THIS JOB APPROVED BY TECH LINE \ TROUBLESHOT ARS. CHECKED WIRING TO AND REPLACED ARS VALVE BLOCK. REPLACED FRONT ARS SWAY BAR. REPLACED ARS CONTROL

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	37206758704	Valve block	1	1	$498.60	$199.44
Part	37116752800	Active stabilizer bar	1	1	$536.20	$214.48
Part	37146765456	Control unit, Dynamic Drive	1	1	$232.60	$93.04
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$89.25	$0.00
Labor	3714556	Replacing DYNAMIC DRIVE control unit	8	8	$102.00	$0.00
Labor	3711510	Removing and installing or replacing active stabilizer ba	10	10	$127.50	$0.00
Labor	3714000	TROUBLESHOOTING EDC III	12	12	$153.00	$0.00
Labor	3720501	Removing and installing or replacing DYNAMIC DRIVE valve	12	12	$153.00	$0.00
Part	82111468041	PRNTOSIN CHF 11S	2	2	$25.20	$10.08

Totals: Total Value Paid: 1,917.35 Total Handling Value Paid: 517.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 2,434.39

Defect Code: 3714020200

Defect Description: Control module for electronic damper control EDC Software error / internal device fault

Defect Dealer Comments: SAME COMPLAINT AS JOB #3 AFTER PERFORMING ALL PREVIOUS REPAIRS, FAULTS RETURNED \ 1 \ PERFORM DIS TEST AND CLEAR FAULTS. REPLACED AND PROGRAMMED SVS CONTROL, CD CHANGER, CONTROL DISPLAY, AND TCU.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Labor	6100811	Programming/encoding control unit(s) (with CAS)	8	8	$102.00	$0.00
Part	65126916581	Rmfd CD changer	1	1	$95.00	$38.00
Labor	6511570	R&IORR CD PLAYER+	7	7	$89.25	$0.00
Labor	6100910	Programming/encoding control module(s) on PT-CAN bus	3	3	$38.25	$0.00
Labor	6582511	REPL.CONTROL DISPLAY	8	8	$102.00	$0.00
Part	37146766280	AIR SUPPLY CONTROL UNIT	1	1	$194.30	$77.72
Labor	8411656	Replacing telematics control unit	6	6	$76.50	$0.00
Labor	3712001	Checking function of ride level height control	4	4	$51.00	$0.00
Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	15	15	$191.25	$0.00
Labor	3714525	Replacing control unit for air supply system	4	4	$51.00	$0.00
Part	65826929507	AT-Control display	1	1	$1,020.00	$408.00
Part	84106941973	Control unit, voice input system	1	1	$446.10	$178.44

Totals: Total Value Paid: 2,456.65 Total Handling Value Paid: 702.16

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 3,158.81

Paid To Dealer for Claim: 7,920.72

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 33,365
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/28/2004	**AG Dealer Code:** 26881
Repair Entry Date: 12/29/2004	

Defect Code: 6112550200

Defect Description: Control module for steering column switch cluster SZL, including coil spring assy Software error

Defect Dealer Comments: TRACTION CONTROL LIGHT KEEPS COMMING ON \ \ PERFORM DIS TEST AND CLEAR FAULT. REPLACED AND PROGRAMMED FAILED SZL.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$24.76	$0.00
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$86.66	$0.00

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Labor	6131011	Removing and installing or replacing coil spring unit	8	8	$99.04	$0.00
Part	61316938631	Switch unit steering column	1	1	$181.80	$72.72

Totals: Total Value Paid: 392.26 Total Handling Value Paid: 72.72

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 464.98

Paid To Dealer for Claim: 464.98

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 12/08/2004

Repair Entry Date: 12/09/2004

Mileage: 33,268

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 26881

Defect Code: 1231001100

Defect Description: Alternator occasional failure

Defect Dealer Comments: REPLACE ALTERNATOR PER FSE \ LOW OUTPUT \ AS PER REQUEST

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12317526286	Rmfd generator, water-cooled	1	1	$403.40	$161.36
Labor	1231525	R+R ALTERNATOR	23	23	$284.74	$0.00

Totals: Total Value Paid: 688.14 Total Handling Value Paid: 161.36

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 849.50

Defect Code: 3112043700

Defect Description: Ball joint, front axle wishbone, bottom (outer) loose

Defect Dealer Comments: REPLACE RIGHT FRONT CONTROL ARM PER FSE \ \ REPLACED LOOSE CONTROL ARM REPALCE CONTROLL ARM TO BE ABLE TO ROADTEST VEHICLE TO MAKE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Labor	3112552	Replacing left or right control arm	4	4	$49.52	$0.00
Part	31126755836	Right wishbone	1	1	$104.50	$41.80

Totals: Total Value Paid: 154.02 Total Handling Value Paid: 41.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 195.82

Defect Code: 6121001200

Defect Description: Vehicle battery permanent failure

Defect Dealer Comments: CAR DIED ON CUSTOMER AGAIN CUSTOMER STATES AFTER HE GOT OUT CAR ROLLED AWAY AND HIT A WALL \ \ TESTED AND REPLACED FAILED BATTERY WARRANTY CODE B8Q1C-08A9V. CORRECTED ON 12-9 SM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6120005	Checking battery with battery tester	3	3	$37.14	$0.00
Part	61216924023	Original BMW AGM-battery	1	1	$131.50	$52.60
Labor	6121517	Replacing battery - with registering b	4	4	$49.52	$0.00

Totals: Total Value Paid: 218.16 Total Handling Value Paid: 52.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 270.76

Paid To Dealer for Claim: 1,316.08

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 33,268
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/08/2004	**AG Dealer Code:** 26881
Repair Entry Date: 01/01/1900	

Defect Code: 99999977CS

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - SENATOBIA PDC

Defect Dealer Comments: CORE CREDITS

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$30.00	$0.00

Totals: Total Value Paid: 30.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 30.00

Paid To Dealer for Claim: 30.00

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 11/10/2004

Repair Entry Date: 11/11/2004

Mileage: 32,755

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 26881

Defect Code: 34117777MP

Defect Description: FRONT BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: BRAKE LINING LIGHT ON \ \ REPLACED UNDERSPEC FRONT BRAKE ROTORS, BRAKE PADS, AND WEAR SENSOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34116750267	Brake disc, ventilated	2	2	$187.00	$0.00
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$112.00	$0.00
Part	34356755266	Brake pad wear sensor	1	1	$14.60	$0.00
Labor	3411609	R+R L+R FT.DISCS	10	10	$123.80	$0.00

Totals: Total Value Paid: 437.40 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 437.40

Defect Code: 85990501MP

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Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: STATNDARD SCOPE \ \ PERFORMED SCOPE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$49.52	$0.00

Totals: Total Value Paid: 49.52 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 49.52

Paid To Dealer for Claim: 486.92

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 09/27/2004

Repair Entry Date: 09/28/2004

Mileage: 29,171

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 26881

Defect Code: 1162003900

Defect Description: Exhaust manifold unpleasant noises

Defect Dealer Comments: INSTALL SOP MANIFOLD AND GASKET AND CHECK SES LIGHT \ \ REPLACED BANK 1 EXHAUST MANIFOLD. PREVIOUSLY DIAGNOSED ON R/O 117987 9/13/04 28115 MILES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11627505788	Gasket Asbestos Free	1	1	$3.30	$1.32
Labor	1840520	Removing and installing or replacing right-hand exhaust m	55	55	$680.90	$0.00
Part	11627505789	Gasket Asbestos Free	2	2	$6.60	$2.64
Part	18407511037	Rmfd exhaust manifold with catalyst	1	1	$482.20	$192.88

Totals: Total Value Paid: 1,173.00 Total Handling Value Paid: 196.84

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,369.84

Defect Code: 6317003700

Defect Description: Front fog lights loose

Defect Dealer Comments: CUSTOMER STATES FRONT LAMP OUT \ FOG LAMP WAS UNPLUGGED \ PLUGGED LAMP IN

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6399000	WT.63 SECTION	2	2	$24.76	$0.00

Totals: Total Value Paid: 24.76 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 24.76

Defect Code: 6520001500

Defect Description: Aerial tuner permanent malfunction

Defect Dealer Comments: CUSTOMER STATES HE CANT GET A CLEAR RADIO SIGNAL AM OR FM CHECK AND ADVISE \ \ REPLACED AND PROGRAMMED MALFUNCTIONING AERIAL TUNER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$86.66	$0.00
Labor	6520701	Replacing aerial tuner	6	6	$74.28	$0.00
Part	65206933575	Antenna tuner	1	1	$287.60	$115.04

Totals: Total Value Paid: 448.54 Total Handling Value Paid: 115.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 563.58

Paid To Dealer for Claim: 1,958.18

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 29,171
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/27/2004	**AG Dealer Code:** 26881
Repair Entry Date: 01/01/1900	

Defect Code: 99999977CS

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - SENATOBIA PDC

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$30.00	$0.00

Totals: Total Value Paid: 30.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 30.00

Paid To Dealer for Claim: 30.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 28,115
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/20/2004	**AG Dealer Code:** 26881
Repair Entry Date: 09/21/2004	

Defect Code: 0061060200

Defect Description: SIB #61-03-04 LBL CODE 420 PGM CONTROL UNITS ON E65/E66 FROM START OF PRODUCTION TO 01/20/2004

Defect Dealer Comments: 61 03 04 \ \ PERFORM CAMPAIGN AS REQUIRED WORK PACKAGE #2

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0055512	PROGRAM CONTROL UNITS	10	10	$123.80	$0.00

Totals: Total Value Paid: 123.80 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 123.80

Paid To Dealer for Claim: 123.80

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 09/20/2004

Repair Entry Date: 09/21/2004

Mileage: 28,115

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 26881

Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: OIL LIGHT ON CK DCS AND ADVISE \ \ PERFORMED BMW OIL SERVICE PER CBS INDICATOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$5.05	$5.05
Labor	0000610	Engine oil service	4	4	$49.52	$0.00
Part	82141468858	WINDSHIELD WASHER FLUID	1	1	$1.40	$0.95
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	9	9	$27.00	$9.00

Totals: Total Value Paid: 82.97 Total Handling Value Paid: 15.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 97.97

Defect Code: 85990101MP

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Defect Description: VEHICLE CHECK

Defect Dealer Comments: PERFROM VEHICLE CHECK \ 1 \ AS PER CBS INDICATOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000624	Service, vehicle check	6	6	$74.28	$0.00

Totals: Total Value Paid: 74.28 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 74.28

Paid To Dealer for Claim: 172.25

Claim Header:

Claim Number/Status: [redacted] Paid)	**Mileage:** 24,511
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/04/2004	**AG Dealer Code:** 46331
Repair Entry Date: 08/11/2004	

Defect Code: 1214151100

Defect Description: Component, DME control unit occasional failure

Defect Dealer Comments: CUSTOMER STATES CHECK ENGINE LIGHT ON. DIAGNOSE: NO FAULTS FOUND IN MEMORY. TEST DROVE VEHICLE -- COULD NOT DUPLICATE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$48.00	$0.00

Totals: Total Value Paid: 48.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 48.00

Paid To Dealer for Claim: 48.00

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 23,746
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/23/2004	**AG Dealer Code:** 24987
Repair Entry Date: 07/28/2004	

Defect Code: 0017200100

Defect Description: SIB #17-01-04 LBL CODE 393 TRANS COOLER LINE BRACKET ON E65/E66 N62 ENG START OF PROD THRU 01/2003

Defect Dealer Comments: PERFORM PRODUCT MODIFICATION ENHANCEMENT AS SPECIFIED BY MANUFACTURER. \ WP#1 \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	17227525819	Spacer sleeve	1	1	$1.46	$0.58
Part	17227519270	BRACKET OIL PIPE	1	1	$0.46	$0.18
Part	07119903994	Hex bolt with washer	1	1	$0.22	$0.09
Labor	0054944	CK.COOLER LINES+INSTALL BRACKET	3	3	$37.89	$0.00
Part	17227531322	BRACKET OIL PIPE	1	1	$1.85	$0.74

Totals: Total Value Paid: 41.88 Total Handling Value Paid: 1.59

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 43.47

Paid To Dealer for Claim: 43.47

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 23,746
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/23/2004	**AG Dealer Code:** 24987
Repair Entry Date: 07/28/2004	

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: PERFORM BRAKE FLUID SERVICE-745 \ PERFORM BRAKE FLUID SERVICE \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	81220142156	BRAKE FLUID	2	2	$3.72	$2.48
Labor	0000618	Brake fluid service	5	5	$63.15	$0.00

Totals: Total Value Paid: 66.87 Total Handling Value Paid: 2.48

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 69.35

Defect Code: 5133121300

Defect Description: Power window, front broken

Defect Dealer Comments: CUSTOMER STATES DRIVERS WINDOW STUCK DOWN \ REPLACE BROKEN LEFT FRONT WINDOW REGULATOR \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61131367599	Cable strap	1	1	$0.27	$0.11
Labor	5133501	REMOVING AND INSTALLING POWER WINDOW REGULATOR IN LEFT OR	12	12	$151.56	$0.00
Part	51337138861	ELECTR.WINDOW LIFTER FRONT LEFT	1	1	$121.30	$49.73

Totals: Total Value Paid: 273.13 Total Handling Value Paid: 49.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 322.97

Defect Code: 64310237MP

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Defect Description: MICROFILTER REPLACEMENT

Defect Dealer Comments: PERFORM 745 AC MICROFILTER SERVICE \ REPLACE MICRO FILTER \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000616	Microfilter service	2	2	$25.26	$0.00
Part	64116921019	MICROFILTER/ACTIVATED CARBON CONTAINER	2	2	$26.00	$26.00

Totals: Total Value Paid: 51.26 Total Handling Value Paid: 26.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 77.26

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: PERFORM 745 STANDARD SCOPE SERVICE \ PERFORM STANDARD SCOPE \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$50.52	$0.00

Totals: Total Value Paid: 50.52 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 50.52

Paid To Dealer for Claim: 520.10

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 23,715
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 03/11/2004	**AG Dealer Code:** 96603
Repair Entry Date: 03/24/2004	

Defect Code: 5124951400

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Defect Description: E65 E66 (with SA 316) Malfunction in automatic trunk lid

Defect Dealer Comments: FOUND IN SHOP HYDRAULIC UNIT FOR TRUNK LEAKING REPLACED TRUNK HYDROLIC LINES AND CYLINDER AS PER SI#51 01 03. SPW RO# 364156 ON 06/24/2003 WITH 23097 MILES.****KEY READER AS 3/31/04 SHOWS 23736 MILES BMW OF NA VEHICLE****

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054691	REPL.HYDRAULIC CYL./LINES	11	11	$129.25	$0.00
Part	51247134592	Hydraulic cylinder	1	1	$122.60	$49.04

Totals: Total Value Paid: 251.85 Total Handling Value Paid: 49.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 300.89

Paid To Dealer for Claim: 300.89

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 01/15/2004

Repair Entry Date: 01/22/2004

Mileage: 38,181

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 22081

Defect Code: 0061800100

Defect Description: SIB #61-13-03 LBL CODE 374 E65/E66 REPLACE BATTERY ON E65 & E66 PRODUCED 11/2001 TO 03/2003

Defect Dealer Comments: PERFORM BMW RECALL 61 13 03 374 REPLACE. \ CAMPAIGN \ R&R BATTERY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054173	CHECK+REPLACE BATTERY	6	6	$64.50	$0.00
Part	61216924023	Original BMW AGM-battery	1	1	$131.50	$52.60

Totals: Total Value Paid: 196.00 Total Handling Value Paid: 52.60

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 248.60

Paid To Dealer for Claim: 248.60

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 38,181
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/15/2004	**AG Dealer Code:** 22081
Repair Entry Date: 01/22/2004	

Defect Code: 0061790100

Defect Description: E65 E66 Programming control units (lower than I 6.113)

Defect Dealer Comments: PERFORM BMW RECALL 61 10 03 370 CIP PROGRAMMING. \ CAMPAIGN \ REPROGRAMED CAR INCLUDING NAV AND CAS, NOTE:PROGRAMING STATION DOSENT PRINT.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054780	PROGR.WITH NAV+CAS	15	15	$161.25	$0.00

Totals: Total Value Paid: 161.25 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 161.25

Paid To Dealer for Claim: 161.25

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 38,181
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: 370746	**Authorization Number:** 0
Repair Order Date: 01/15/2004	**AG Dealer Code:** 22081
Repair Entry Date: 01/22/2004	

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Defect Code: 0012730100

Defect Description: E65 E66 N62 Replacing ignition coil

Defect Dealer Comments: PERFORM BMW RECALL 12 05 03 03E-A01 N62 IGNITION COILS. \ CAMPAIGN \ REPLACED ALL IGN COILS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12131712223	Ignition coil	8	8	$132.40	$52.96
Labor	0054111	CK+REPL.COILS AS NECESSARY	8	8	$86.00	$0.00

Totals: Total Value Paid: 218.40 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 271.36

Paid To Dealer for Claim: 271.36

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 38,181
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/15/2004	**AG Dealer Code:** 22081
Repair Entry Date: 01/22/2004	

Defect Code: 6132011500

Defect Description: Ignition starter switch permanent malfunction

Defect Dealer Comments: CUST STATES ENGINE CRANKS BUT WILL NOT START. \ CHECK FAULT MEMORY, DME FC-2737 ANTI-TAMPERING AND 27A4 INTERFACE DME-EWS. CHECK FAULTS IN CAS, FC-A0BD WAKE UP LINE \ PERFORMED TEST AND R&R CAS MODULE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61316942487	Ignition switch/CAS	1	1	$252.60	$101.04
Labor	6131502	Removing and installing ignition switch	13	13	$139.75	$0.00

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Totals: Total Value Paid: 392.35 Total Handling Value Paid: 101.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 493.39

Paid To Dealer for Claim: 493.39

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 23,097
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 06/24/2003	**AG Dealer Code:** 22081
Repair Entry Date: 07/03/2003	

Defect Code: 5124121400

Defect Description: Hydraulic unit (including lines), automatic rear lid actuation occasional malfunction

Defect Dealer Comments: CUSTOMER STATES THAT TRUNK WONT CLOSE AUTOMATICLY AND OPENS SLOWLY \ TRUNK MOTOR RES. LOW ON FLUID NO PARTS FOR TRUNK MOTOR/LINE UPDATE \ REMOVED TRUNK MOTOR ASSEMBLY. ADDED FLUID ,REINSTALLED TRUNK MOTOR. CHECKED FUNCTION.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5124651	Removing and installing or replacing hydraulic cylinder f	11	11	$105.05	$0.00

Totals: Total Value Paid: 105.05 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 105.05

Defect Code: 6213151800

Defect Description: Multi-imformation display (MID) incorrect/incomplete reading

Defect Dealer Comments: CUSTOMER STATES THAT INSTRUMENTS SWITCH TO METRIC FROM STAND PLEASE ADVISE \ FOUND CONTROL UNITS NEEDDING UPDATING. \ REPROGRAMMED COTROL UNITS INCLUDING CAS/ZAS AND NAV WITH 7.22, EGS DID NOT TAKE ,HAD TO REPROGRAM 2ND TIME.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$47.75	$0.00

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Labor	6100561	Entering settings in car&key memory	1	1	$9.55	$0.00
Labor	6299000	WT.62 SECTION	5	5	$47.75	$0.00
Labor	6199000	WT.61 SECTION	2	2	$19.10	$0.00
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$19.10	$0.00
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$57.30	$0.00
Labor	6100805	Additional work after programming/ encoding abort for 1	6	6	$57.30	$0.00

Totals: Total Value Paid: 257.85 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 257.85

Paid To Dealer for Claim: 362.90

Claim Header:

Claim Number/Status: [redacted] Paid)	**Mileage:** 100
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/13/2003	**AG Dealer Code:** 26589
Repair Entry Date: 05/21/2003	

Defect Code: 85990020LB

Defect Description: LEGAL BUY BACKS - ENGINE AND ENGINE COOLING (TREAD ACT).

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	3	PAINT OR OTHER SUBLET WORK			$94.00	$0.00

Totals: Total Value Paid: 94.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 94.00

Paid To Dealer for Claim: 94.00

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 100
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/13/2003	**AG Dealer Code:** 26589
Repair Entry Date: 05/21/2003	

Defect Code: 85990020LB

Defect Description: LEGAL BUY BACKS - ENGINE AND ENGINE COOLING (TREAD ACT).

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	3	PAINT OR OTHER SUBLET WORK			$250.00	$0.00

Totals: Total Value Paid: 250.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 250.00

Paid To Dealer for Claim: 250.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 100
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/13/2003	**AG Dealer Code:** 26589
Repair Entry Date: 05/21/2003	

Defect Code: 85990020LB

Defect Description: LEGAL BUY BACKS - ENGINE AND ENGINE COOLING (TREAD ACT).

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	3	PAINT OR OTHER SUBLET WORK			$72,283.54	$0.00

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Totals: Total Value Paid: 72,283.54 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 72,283.54

Paid To Dealer for Claim: 72,283.54

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 100
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/25/2003	**AG Dealer Code:** 26589
Repair Entry Date: 04/03/2003	

Defect Code: 85990005SR

Defect Description: UNKNOWN

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	3	PAINT OR OTHER SUBLET WORK			$5,000.00	$0.00

Totals: Total Value Paid: 5,000.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 5,000.00

Paid To Dealer for Claim: 5,000.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 16,969
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/24/2003	**AG Dealer Code:** 22081
Repair Entry Date: 01/29/2003	

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Defect Code: 99999977CF

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - JACKSONVILLE PDC

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 16,969
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/24/2003	**AG Dealer Code:** 22081
Repair Entry Date: 01/29/2003	

Defect Code: 9999997700

Defect Description: \\\\ NO LOCAL LANG DESCRIPTION FOR THIS DEFECT COD

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$(500.00)	$0.00

Totals: Total Value Paid: (500.00) Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): (500.00)

Paid To Dealer for Claim: (500.00)

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Chassis Number : D[redacted]

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 16,969
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/24/2003	**AG Dealer Code:** 22081
Repair Entry Date: 01/29/2003	

Defect Code: 11009999SA

Defect Description: BMW NA RENTAL COST - GOODWILL

Defect Dealer Comments: CUSTOMER REQUEST RENTAL CARCUST IN RENTAL FOR 5 DAYS,WHILE NEW ENGINE PUT IN

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	3	PAINT OR OTHER SUBLET WORK			$245.00	$0.00

Totals: Total Value Paid: 245.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 245.00

Defect Code: 1125003900

Defect Description: Piston unpleasant noises

Defect Dealer Comments: CSUT STATES HEARS A LOWER END KNOCKING SOUND AT IDLE AND HIGHER.CHECK COMPRESION, IT IS LOW ON #5 CYLENDER, CHECK CYLENDERPERFORMED COMPRESION TEST AND LEAK DOWN TEST, EXCHANGED ENGINE.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11000151610	Rmfd short engine	1	1	$6,533.60	$2,613.44
Part	11617521181	Gasket Steel	2	2	$40.00	$16.00
Part	11627509731	Collar nut	16	16	$13.60	$5.44
Part	11627505789	Gasket Asbestos Free	3	3	$9.75	$3.90
Part	82141467704	ANTIFREEZE	1	1	$8.00	$3.20
Part	11621737171	Collar nut	4	4	$3.36	$1.34
Part	11627505788	Gasket Asbestos Free	1	1	$3.25	$1.30

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Part	17211742636	O-ring	2	2	$0.60	$0.24
Part	13311703387	CLAMP WITH BREAKING POINT	2	2	$0.60	$0.24
Part	07129952107	Hose clamp	1	1	$0.56	$0.22
Sublet	4	OIL,LUBRICANTS ETC			$31.92	$0.00
Labor	1100590	INSTALL EXCHANGE ENGINE	174	174	$1,661.70	$0.00
Labor	1199000	WT.11 SECTION	20	20	$191.00	$0.00
Labor	1100045	Checking absolute compression of all cylinders	11	11	$105.05	$0.00
Part	11221717840	Hex bolt	9	9	$8.37	$3.35

Totals: Total Value Paid: 8,611.36 Total Handling Value Paid: 2,648.67

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 11,260.03

Paid To Dealer for Claim: 11,505.03

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 01/24/2003

Repair Entry Date: 01/01/1900

Mileage: 16,969

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 22081

Defect Code: 9999997700

Defect Description: \\\\ NO LOCAL LANG DESCRIPTION FOR THIS DEFECT COD

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

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Claim Header:

Claim Number/Status: [redacted] Paid)	**Mileage:** 16,956
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/13/2003	**AG Dealer Code:** 22081
Repair Entry Date: 01/17/2003	

Defect Code: 1031004200

Defect Description: Idling quality of engine when cold misfires / malfunction

Defect Dealer Comments: CAR TOWED IN. CUST STATES TRANS PROGRAM LIGHT CAME ON AND VEHICLE BEGAN TO RUN VERY ROUGH.REPROGRAMED ENTIRE CAR,INCLUDING NAV AND CAS SEE LINE 2 FOR ING COIL REPLACEMENT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	20	20	$191.00	$0.00
Labor	6100815	Additional work after programming/ encoding abort for 1	7	7	$66.85	$0.00
Labor	6100816	Additional work after programming/ encoding abort for 2	6	6	$57.30	$0.00

Totals: Total Value Paid: 315.15 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 315.15

Defect Code: 1213001200

Defect Description: Ignition coil permanent failure

Defect Dealer Comments: CUST STATES TRANS PROGRAM LIGHT CAME ON AND VEH BEGAN TO RUN ROUGH.MISFIRE ON 6# CYL,SWAPED SPARK PLUG,INJECTOR AND COIL THENR & I INJECTOR AND 1 SPARK PLUG,R & R #6 IGN COIL,REGROGRAME ENTIRE CAR INCLUDING NAV & CAS.SEE LINE 1 FOR RECODING

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12131712223	Ignition coil	1	1	$16.55	$6.62
Labor	1299000	WT.12 SECTION	10	10	$95.50	$0.00
Labor	1213009	CHK IGNITION COIL	5	5	$47.75	$0.00

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Labor	1213511	REP IGNITION COIL (WITH 1213009)	1	1	$9.55	$0.00

Totals: Total Value Paid: 169.35 Total Handling Value Paid: 6.62

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 175.97

Paid To Dealer for Claim: 491.12

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 10/29/2002

Repair Entry Date: 00/00/0000

Mileage: 12,742

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 22081

Defect Code: 0012580100

Defect Description: SIB #12-06-02 LABEL CODE 339 (IVM) REPLACEMENT E65/E66 FROM START OF PRODUCTION UP TO 06/14/2002

Defect Dealer Comments: PERFORM BMW RECALL 12 06 02 339 IVM REPLACE.CAMPAIGNR&R IVM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053922	REPL.IVM	3	3	$28.65	$0.00
Part	12527510638	Integrated supply module	1	1	$42.45	$16.98

Totals: Total Value Paid: 71.10 Total Handling Value Paid: 16.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 88.08

Paid To Dealer for Claim: 88.08

Claim Header:

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Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,742
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/29/2002	**AG Dealer Code:** 22081
Repair Entry Date: 00/00/0000	

Defect Code: 85990080MP

Defect Description: ENGINE OIL SERVICE E65

Defect Dealer Comments: CUSTOMER STATES PERFORM BMW OIL SERVICEE PERFORM LUBE /OIL / FILTER SERVICERECOMMENDED SERVICE BY TIME AND/OR MILAGECHECK OVERALL THICKNESS OF BRAKE PADS AND CHECK PARKING BRAKE ACTUATION

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	9	8	$22.80	$7.60
Part	82141468857	WINDSHIELD WASHER FLUID	1	1	$0.75	$0.50
Labor	0000610	Engine oil service	4	4	$38.20	$0.00
Part	11427511161	Set oil-filter element	1	1	$5.00	$5.00

Totals: Total Value Paid: 66.75 Total Handling Value Paid: 13.10

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 79.85

Paid To Dealer for Claim: 79.85

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 4
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/14/2002	**AG Dealer Code:** 10712
Repair Entry Date: 00/00/0000	

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Defect Code: 0084140100

Defect Description: VDC-only campaign, take no action.

Defect Dealer Comments: 02B09A\COMPLETED\4 COMPLETED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053869	Preparing vehicle for programming and programming transcei	5	5	$35.00	$0.00

Totals: Total Value Paid: 35.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 35.00

Paid To Dealer for Claim: 35.00

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Warranty Vehicle Inquiry

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Thu Oct 13 12:21:22 EDT 2011 *D[redacted]* *CONFIDENTIAL*

Vehicle Data

VIN: WBAGN63452D[redacted]

Chassis Number: D[redacted]

Line Make: 01 - BMW

Model Year: 2002

AG Model Code/Desc: GN63 - 745LI US

NA Model Code/Desc: 0279 - 745Li

Exterior Trim Code: 472 - Sterling Gray Metallic

Interior Color Code: U6SW - Black Nasca Leather

MSRP: $84,095.00

Davis #: N/A

TCU MIN:

Vehicle Production Date: 2002/04

Motor Type: N62

Platform/Engineering Series: E66

Wholesale Center ID/Loc: 50000-01

Wholesale Date: 05/15/2002

Retail Center ID/Loc: 50000-01

Retail Date: 05/31/2002

In-Service Date: 05/31/2002

New Vehicle Warranty Info

No Coverage As Of: 05/31/2008

Expiration Mileage: 100,000

Open Campaign Information

Campaign Code	Campaign Description
0034910100	Ck Brake Booster line N62, B34 04 10

Option Information

Code	Description	Code	Description
0ZAR	Adaptive Ride Package	0ZCV	Convenience Package
0ZCW	Cold Weather Package	0ZPS	Premium Sound Package
0205	STEPTRONIC automatic trans.	0257	rear side airbag deactivation

0261	Rear side-impact airbags	0265	Tire pressure monitor
0268	19" wheels w/performance tires	0415	Power rear sunshade
0416	Rear sunshades	0438	Dark Poplar Wood trim
0460	Rear comfort seats	0AAC	100% OPTIONS

Customer Information

Name (First/Last):

Adderss:

Contract/Service Program Information

Type	Program Code/Desc	Contract Number/Status	Eff Date	Enrollment Date	No Coverage As Of	Exp Age (Mth)	Exp Odometer (Miles)	Retail Center	Center Name	Vendor Code Used	Contract Holder (First/Last)
MP	0000000119 - MP 36 MO/036K MLS	0000000 EXPIRED	05/31/2002	05/31/2002	05/31/2005	36	36,000	50000	JMK BMW	MP	

Repair History (Claims)

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 01/25/2007

Repair Entry Date: 01/30/2007

Mileage: 97,913

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 28629

Defect Code: 3712364800

Defect Description: Rear spring strut, air suspension (LF) leaking

Defect Dealer Comments: CUSTOMER STATES VEH NO LEVEL FROM THE REAR \ F \ \ 97913 BOTH REAR AIR BAG SHOCKS LEAK REPLACED BOTH REAR AIR SHOCKS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Part	37126767127	Air spring strut, rear left	1	1	$620.10	$248.04
Labor	3712580	Removing and installing or replacing both rear pneumatic	28	28	$360.64	$0.00
Part	37126767128	Air spring strut, rear right	1	1	$620.10	$248.04

Totals: Total Value Paid: 1,600.84 Total Handling Value Paid: 496.08

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 2,096.92

Defect Code: 5123106600

Defect Description: Engine hood gas spring no effect

Defect Dealer Comments: TECH NOTED HOOD SHOCKS FAULTY \ F \ \ 97913 HOOD SHOCK LEAKS REPLACED BOTH HOOD SHOCKS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5123766	Removing and installing or replacing both gas pressure pr	1	1	$12.88	$0.00
Part	51238240596	Gas pressurized spring, hood	2	2	$43.40	$17.36

Totals: Total Value Paid: 56.28 Total Handling Value Paid: 17.36

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 73.64

Defect Code: 6312181200

Defect Description: Parking lamp bulb permanent failure

Defect Dealer Comments: CUSTOMER STATES HEAD LIGHT OUT \ F \ \ 97913 BOTH ANGEL LIGHT OUT REMOVE FRONT BUMPER REMOVED BOTH ANGEL EYE BULBSREASSEMBLE VEHICLE ALL LIGHTS WORKING FINE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63126916097	Bulb, parking light	2	2	$23.20	$9.28
Labor	6399635	REP BOTH FRONT PARKING LIGHT BULBS+	15	15	$193.20	$0.00

Totals: Total Value Paid: 216.40 Total Handling Value Paid: 9.28

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 225.68

Defect Code: 6577138000

Defect Description: Side airbag, front (driver's side) short circuit

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Chassis Number : D[redacted]

Defect Dealer Comments: CUSTOMER STATES AIR BAG LIGHT ON \ F \ \ 97913 DRIVER SIDE AIR BAG HIGH RESISTANCE REPLACED DRIVER SIADE AIR BAG AND CONNECTOR PERFORMED THE START SYSTEM TIME SYSTEM WORKING FINE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	72128240467	Left front door air bag module	1	1	$136.00	$54.40
Part	61129118135	Rep.cable f airbag and control unit	1	1	$14.40	$5.76
Part	61131379833	SHRINKING HOSE	4	4	$2.48	$0.99
Part	61138353746	Cable connector	4	4	$1.32	$0.53
Part	51418224768	Clip with washer, natur	2	2	$0.62	$0.25
Labor	7212510	R+R L/R FT.DOOR AIR BAG	6	6	$77.28	$0.00
Labor	6199000	WT.61 SECTION	5	5	$64.40	$0.00
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$25.76	$0.00

Totals: Total Value Paid: 322.26 Total Handling Value Paid: 61.93

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 384.19

Paid To Dealer for Claim: 2,780.43

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 93,762
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/02/2006	**AG Dealer Code:** 28629
Repair Entry Date: 11/11/2006	

Defect Code: 6512311200

Defect Description: Amplifier, HiFi / Top HiFi system (HiFi system Professional) permanent failure

Defect Dealer Comments: CUSTOMER STATES SPEAKERS CRACKING NOISE \ F \ \ 93762 LOGIC 7 AMP DUPLICATE THE SOUND PERFORM A MOST ANALYSIS TEST NO FAULT CAN BE FOUND ACTIVATE EACH SPEAKE ONE AT A TIME SAME SOUND TRY A LOGIC 7 AMP OK CREATED A PUMA CASE AS PER PUMA CHECK FOR POWER AND GROUND OK GAVE ME THE OK TO REPLACE THE LOG IC

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65126941681	TOP-HIFI SYSTEM AMPLIFIER	1	1	$477.00	$190.80
Labor	6510009	TROUBLESHOOTING RADIO	10	10	$128.80	$0.00
Labor	6512572	Removing and installing amplifier	5	5	$64.40	$0.00

Totals: Total Value Paid: 670.20 Total Handling Value Paid: 190.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 861.00

Defect Code: 6577060200

Defect Description: Airbag control module/safety electronics Software error / internal device fault

Defect Dealer Comments: CUSTOMER STATES AIR BAG LIGHT ON GOING ISSUE \ F \ \ 93762 STVL AS PER SERVICE BULLETIN CHECK THE FAULT IF ONLY ONCE IGNORE AND DELETE FAULT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3234000	DIAGNOSIS-AIRBAG SYSTEM (SRS)	2	2	$25.76	$0.00

Totals: Total Value Paid: 25.76 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 25.76

Paid To Dealer for Claim: 886.76

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 93,703
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/01/2006	**AG Dealer Code:** 28629
Repair Entry Date: 11/11/2006	

Defect Code: 0011270200

Defect Description: SIB #11-03-06 RECALL 06E-A02 CRANK VENT VALVE ON E53/60/63/64/65/66 WITH N62 PROD START TO 6/30/04

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Defect Dealer Comments: SIB#11-03-06 RECALL 06E-A02 CRANK VENT \ F \ \ 93703 PERFORM OPEN RECALL REPLACE BOTH SIDE VENT VALV ES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0056138	Replacement of crankcase ventilation vales	5	5	$64.40	$0.00
Part	11127547058	Repair kit, pressure regulating valve	2	2	$20.20	$8.08

Totals: Total Value Paid: 84.60 Total Handling Value Paid: 8.08

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 92.68

Paid To Dealer for Claim: 92.68

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 11/01/2006

Repair Entry Date: 11/11/2006

Mileage: 93,703

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 28629

Defect Code: 1711024800

Defect Description: Radiator compensating tank leaking

Defect Dealer Comments: TECH NOTED LOW COOLANT LIGHT ON \ LEAKING \ \ 93703 EXPANSION TANK PRESSURIZE COOLING SYSTEM FOUND EXPANSION BROKE REPLACE EXPANSION TANK BLEED SYSTEM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1711550	Removing and installing or replacing coolant expansion ta	3	3	$38.64	$0.00
Labor	1700509	Checking cooling system for leaks	2	2	$25.76	$0.00
Sublet	4	OIL,LUBRICANTS ETC			$10.00	$0.00
Part	17137543003	Cooling water expansion tank	1	1	$41.65	$16.66

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Totals: Total Value Paid: 116.05 Total Handling Value Paid: 16.66

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 132.71

Defect Code: 1821013700

Defect Description: Rear exhaust system mounting (clamp) loose

Defect Dealer Comments: CUSTOMER STATES FRONT END SUSPENSION RATTLES OVER BUMPS AND ROUGH ROADS \ SECURED LOOSE BRACKET \ \ 93703 LOOSE BRACKET ON THE EXHAUST DUPLICATE THE SOUND CHECK THE FRONT END OK HIT THE EXHAUST HEARD THE RATTLING FOUND BRACKET LOOSE SECURE NUT AND BOLT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1899000	WT.18 SECTION	1	1	$12.88	$0.00

Totals: Total Value Paid: 12.88 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 12.88

Defect Code: 2400175800

Defect Description: Automatic transmission shift characteristics, upshifts slipping

Defect Dealer Comments: CUSTOMER STATES TRANS SLIPING. NOT CATCHING GEARS \ CHECK TO VERIFY CONCERN COULD NOT VERIFY \ \ 93703 NONE ROAD TEST DIDN T DUPLICATE TRANSMISSION SLIPPAG

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	2400010	Checking function of automatic transmission	2	2	$25.76	$0.00

Totals: Total Value Paid: 25.76 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 25.76

Defect Code: 5121051300

Defect Description: Outer door handles/strip handles, front (including electronic outer door handle module TAGE) broken

Defect Dealer Comments: TECH NOTED FRONT DOOR HARD TO OPEN FROM OUTSIDE \ F \ \ 93703 DOOR LOCK CARRIER BROKEN R&I DOOR PANEL CHECK THE DOOR CARRIER BROKEN PARTS ON ORDER NEEDS CUSTOMER REG. AND DRIVER LIC. REPLACE D/S DOOR LOCK ACTUATOR REPLACE ALL BROK EN BODY SCREW

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5121625	Removing and installing or replacing carrier for outer do	13	13	$167.44	$0.00
Part	51217126987	Carrier with catch, coded left	1	1	$78.75	$31.50

Totals: Total Value Paid: 246.19 Total Handling Value Paid: 31.50

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 277.69

Defect Code: 6130371500

Defect Description: Switch, front seat adjustment unit permanent malfunction

Defect Dealer Comments: CUSTOMER STATES BOTH FRONT SEATS INOP \ SHORTED MODULE \ \ 93703 CONTROL MODULE FOR THE SEAT SWITCH INOP PERFORM A SHORT TEST FOUND SEAT HEAT INOP CLEAR AND RECHECK NO FAULTS WITH THE GT1 ABLE TO OPER ATE THE SEAT PERFORM TEST PLAN CHECK CONTROL MODULE FOR THE SEAT SWITCH CHECK ALL FUSES OK AS PER THE GT1 PERFORM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61316947817	Control unit, front center console	1	1	$78.90	$31.56
Part	72128233294	Clip	2	2	$0.44	$0.18
Part	51417023922	Torx bolt	1	1	$0.30	$0.12
Labor	5116695	Removing and installing centre armrest	7	7	$90.16	$0.00
Labor	6100811	Programming/encoding control unit(s) (with CAS)	8	8	$103.04	$0.00
Labor	6100009	TROUBLE-SHOOTING ELECTRICAL SYSTEM	8	8	$296.24	$0.00
Labor	6131646	Replacing power seat combination switch	1	1	$12.88	$0.00
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$25.76	$0.00

Totals: Total Value Paid: 607.72 Total Handling Value Paid: 31.86

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 639.58

Defect Code: 6312181200

Defect Description: Parking lamp bulb permanent failure

Defect Dealer Comments: CUSTOMER STATES FRONT HALO LIGHTS OUT \ BURNT \ \ 93703 BURNT HALO BULB R&I FRT BUMPER AND HEAD LIGHT REPLACE HALO BULB RE-ALIGN HEADLIGHT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63126916097	Bulb, parking light	1	1	$11.25	$4.50

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Labor	6399633	Replacing lamp bulb for front right side light	12	12	$154.56	$0.00

Totals: Total Value Paid: 165.81 Total Handling Value Paid: 4.50

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 170.31

Defect Code: 6512001200

Defect Description: Speakers permanent failure

Defect Dealer Comments: CUSTOMER STATES THAT SPEAKERS MAKE CRACKING BUZZING NOISE \ ATTEMPT TO VERIFY CONCERN COULD NOT VERIFY AT THISTIME \ \ 93703 NONE CHECK THE OPERATION CAN T DUPLICATE THE COMPLAI T CHECK THE BULLETIN THERE IS TWO BULLRTIN ABOU T THAT COMPLAINT BUT THE FIRST STEP IS TO DUPLI CATE THE SOUND NOT HAPPENING RIGHT KNOW

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6510009	TROUBLESHOOTING RADIO	3	3	$38.64	$0.00

Totals: Total Value Paid: 38.64 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 38.64

Paid To Dealer for Claim: 1,297.57

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 74,751
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/28/2005	**AG Dealer Code:** 86408
Repair Entry Date: 11/02/2005	

Defect Code: 0012100200

Defect Description: SIB #12-13-05 RECALL 05E-A01 BREMI IGN COILS REPLACEMENT

Defect Dealer Comments: PERF OPEN CAMPAIGN: SIB 12 13 05 RECALL 05E A01 IGN COIL \ \ INSPECT ALL ENGINE COILS. CONFIRM ALL INSTALLED COILS CORRECT. NO FURTHER ACTION REQUIRED/

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0056689	Checking all ignition coils and.....replacing if necessa	5	5	$63.50	$0.00

Totals: Total Value Paid: 63.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 63.50

Defect Code: 2400013900

Defect Description: Automatic transmission, forward gears, vehicle in motion unpleasant noises

Defect Dealer Comments: CUSTOMER STATES: TRANS BANGS WHEN DRIVING/ACCEL. \ FAULT IN PROGRAM \ CONFIRM NOISE FROM TRANS. PROGRAM EGS UNIT ROAD TEST PER SIB 24 05 03 VERIFIED REPAIR/

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$88.90	$0.00
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$50.80	$0.00

Totals: Total Value Paid: 139.70 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 139.70

Defect Code: 5124951400

Defect Description: E65 E66 (with SA 316) Malfunction in automatic trunk lid

Defect Dealer Comments: CUSTOMER STATES: TRUNK LID BINDS WHEN OPENING. NOT OPENING FULLY \ FAULT IN HYD LINES \ CONFIRM TRUNK LID NOT OPENING FULLT. REPLACE HYDRO LINES PER SIB 51 07 05 AND ADJUST & FUNCTION TESTED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054691	REPL.HYDRAULIC CYL./LINES	11	11	$139.70	$0.00
Part	51247134592	Hydraulic cylinder	1	1	$122.60	$49.04

Totals: Total Value Paid: 262.30 Total Handling Value Paid: 49.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 311.34

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Defect Code: 6762011100

Defect Description: Drive unit, front window regulators occasional failure

Defect Dealer Comments: CUSTOMER STATES: FRONT LEFT WINDOW CLOSES THEN DROP DOWN \ FAULT IN PROGRAM \ CONFIRM WINDOW NOT INITIALIZED SAME FUNCTION TESTED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100830	Initialising sunroof and power windows	1	1	$12.70	$0.00

Totals: Total Value Paid: 12.70 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 12.70

Paid To Dealer for Claim: 527.24

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 73,816
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/04/2005	**AG Dealer Code:** 15665
Repair Entry Date: 04/13/2005	

Defect Code: 0061060200

Defect Description: SIB #61-03-04 LBL CODE 420 PGM CONTROL UNITS ON E65/E66 FROM START OF PRODUCTION TO 01/20/2004

Defect Dealer Comments: PERFORM REPROGRAMMING CAMPAIGN-SIB#61-03-04 \ \ work package #2

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0055512	PROGRAM CONTROL UNITS	10	10	$122.50	$0.00

Totals: Total Value Paid: 122.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 122.50

Paid To Dealer for Claim: 122.50

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 73,816
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/04/2005	**AG Dealer Code:** 15665
Repair Entry Date: 04/13/2005	

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$60.00	$0.00

Totals: Total Value Paid: 60.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 60.00

Paid To Dealer for Claim: 60.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 73,816
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/04/2005	**AG Dealer Code:** 15665
Repair Entry Date: 04/13/2005	

Defect Code: 1213001100

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Defect Description: Ignition coil occasional failure

Defect Dealer Comments: ENGINE MISFIRE FAULTS \ FAULTY COILS \ INTERROGATE FAULT MEMORY, FOUND MISFIRE FAULTS, REPLACED COILS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12131712219	Ignition coil	7	7	$115.85	$46.34
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$24.50	$0.00
Labor	1213512	REP IGNITION COILS (WITH 1213009)	4	4	$49.00	$0.00

Totals: Total Value Paid: 189.35 Total Handling Value Paid: 46.34

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 235.69

Defect Code: 1231001200

Defect Description: Alternator permanent failure

Defect Dealer Comments: C/S KEY CANNOT BE REMOVED FROM CAS--STOLEN RECOVERY \ DEAD BATTERY, FAULTY STARTER AND ALTERNATOR \ VEHICLE SAT FOR A WHILE CAUSING THE DEAD BATTERY, THE VEHICLE HAD A FAULTY ALTERNATOR WHICH SEIZED, AND WOULD NOT LET THE MOTOR TURN OVER. REL ALT,STARTED,CHG BATTERY.OK.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12317526286	Rmfd generator, water-cooled	1	1	$403.40	$161.36
Part	12417508636	Rmfd- STARTER MOTOR	1	1	$141.90	$56.76
Labor	1241520	Removing and installing or replacing starter	59	59	$722.75	$0.00
Labor	1231020	REP ALTERNATOR	25	25	$306.25	$0.00

Totals: Total Value Paid: 1,574.30 Total Handling Value Paid: 218.12

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,792.42

Defect Code: 3711044800

Defect Description: Active stabilizer bar ARS, front axle leaking

Defect Dealer Comments: ARS WILL NOT CALIBRATE \ FAULTY FRONT SWAY BAR UNIT \ INTERROGATED FAULT MEMORY, FOUND FAULTS FOR NO PRESSURE BUILD UP, REPLACED FRONT SWAY BAR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Labor	3711510	Removing and installing or replacing active stabilizer ba	10	10	$122.50	$0.00
Part	37116752800	Active stabilizer bar	1	1	$536.20	$214.48

Totals: Total Value Paid: 658.70 Total Handling Value Paid: 214.48

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 873.18

Defect Code: 6512311400

Defect Description: Amplifier, HiFi / Top HiFi system (HiFi system Professional) occasional malfunction

Defect Dealer Comments: AMPLIFIER FAULTED \ FAULTY AMP UNIT NOT SENDING SIGNAL TO SPEAKERS \ REPLACED AMP UNIT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65126941681	TOP-HIFI SYSTEM AMPLIFIER	1	1	$458.90	$183.56
Labor	6512573	Replacing amplifier	5	5	$61.25	$0.00

Totals: Total Value Paid: 520.15 Total Handling Value Paid: 183.56

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 703.71

Paid To Dealer for Claim: 3,605.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 69,537
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/05/2004	**AG Dealer Code:** 56519
Repair Entry Date: 08/10/2004	

Defect Code: 0017200100

Defect Description: SIB #17-01-04 LBL CODE 393 TRANS COOLER LINE BRACKET ON E65/E66 N62 ENG START OF PROD THRU 01/2003

Defect Dealer Comments: LABEL CODE 393 \ RECALL PERFORMED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Part	17227525819	Spacer sleeve	1	1	$1.46	$0.58
Part	17227519270	BRACKET OIL PIPE	1	1	$0.45	$0.18
Part	07119903994	Hex bolt with washer	1	1	$0.22	$0.09
Labor	0054944	CK.COOLER LINES+INSTALL BRACKET	3	3	$35.64	$0.00
Part	17227531322	BRACKET OIL PIPE	1	1	$1.85	$0.74

Totals: Total Value Paid: 39.62 Total Handling Value Paid: 1.59

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 41.21

Paid To Dealer for Claim: 41.21

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 03/02/2004

Repair Entry Date: 03/11/2004

Mileage: 35,353

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 56398

Defect Code: 1213001200

Defect Description: Ignition coil permanent failure

Defect Dealer Comments: C/S ENGINE MALFUNCTION LIGHT IS ON,ENGINE IS RUNNING ROUGH CHECK AND REPORT \ TEST MISSFIRE FAULTS REPLACED #7 COIL PARTS WARRANTY RO#250678-MILES#22011-DATE#3-18-03 \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1213511	REP IGNITION COIL (WITH 1213009)	1	1	$11.00	$0.00
Labor	1200009	TROUBLESHOOTING	3	3	$33.00	$0.00
Part	12131712223	Ignition coil	1	1	$16.55	$6.62
Part	12120141871	Spark plug, High Power	1	1	$6.50	$2.60

Totals: Total Value Paid: 67.05 Total Handling Value Paid: 9.22

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 76.27

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Paid To Dealer for Claim: 76.27

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 55,438
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/12/2004	**AG Dealer Code:** 56398
Repair Entry Date: 02/25/2004	

Defect Code: 63121812SA

Defect Description: PARKING LIGHT PERMANENT FAILURE

Defect Dealer Comments: C/S FRONT HEADLIGHT RINGS ARE OUT \ REPLACED ANGEL EYE BULB REMOVED HEADLIGHT TO REPLACE AS GOODWILL GESTURE TO CUSTOMER - SELF AUTH ON GOING MULTIPLE PROBLEMS WITH VEHICLE \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6399633	Replacing lamp bulb for front right side light	12	12	$132.00	$0.00
Part	63126916097	Bulb, parking light	1	1	$11.10	$4.44

Totals: Total Value Paid: 143.10 Total Handling Value Paid: 4.44

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 147.54

Defect Code: 65900115SA

Defect Description: \\\\ NO LOCAL LANG DESCRIPTION FOR THIS DEFECT COD

Defect Dealer Comments: C/S ONLY NAV IS READING KLM. \ TROUBLESHOOT FOR FAULTS SCREEN READS WRONG TEST SYSTEM UPDAT E AND RECAALIBRATE SYSTEM .RETEST ALL UPDATES OK AS GOODWILL GESTURE TO CUSTOMER - SELF AUTHORIZATION ON GOING MULTIPLE PROBELEMS WITH VEHICLE \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$55.00	$0.00
Labor	6590505	Loading operating software for navigation system	2	2	$22.00	$0.00

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Labor	6590000	CK.FUNCT.OF NAVIG.SYSTEM	3	3	$33.00	$0.00

Totals: Total Value Paid: 110.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 110.00

Paid To Dealer for Claim: 257.54

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 12/26/2003

Repair Entry Date: 01/10/2004

Mileage: 52,618

Davis #: N/A

Authorization Number: 517335

AG Dealer Code: 56398

Defect Code: 63130512ER

Defect Description: FRONT TURN INDICATOR LIGHT PERMANENT FAILURE

Defect Dealer Comments: C/S PARKING LIGHT IS OUT \ REPLACED BULBS L/S FRONT APPT MADE PRIOR TO MILEAGE EXPIRATION \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63216931134	BULB YELLOW	2	2	$4.50	$1.80
Labor	6399803	Replacing both bulbs for front left turn signal flashers	1	1	$11.00	$0.00

Totals: Total Value Paid: 15.50 Total Handling Value Paid: 1.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 17.30

Paid To Dealer for Claim: 17.30

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 52,618
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 517336
Repair Order Date: 12/26/2003	**AG Dealer Code:** 56398
Repair Entry Date: 01/10/2004	

Defect Code: 16140318ER

Defect Description: RT FUEL LVL SENS-INCOR READ

Defect Dealer Comments: C/S AT TIMES WHEN STARTING ENGINE THE FUEL GAUGE WILL READ EMPTY EVEN THOUGH TANK IS FULL. MUST TURN ENGINE OFF AND RE-START TO DISPLAY CORRECT AMOUNT OF FUEL. \ REMOVED BOTH SEND UNITS TO TEST REPLACED R/S APPT. MADE PRIOR TO MILEAGE EXPIRATION \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	16116759834	LEFT FUEL LEVEL SENSOR	1	1	$42.45	$16.98
Labor	1612505	R+R BOTH FUEL LEVEL SENDERS	8	8	$88.00	$0.00

Totals: Total Value Paid: 130.45 Total Handling Value Paid: 16.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 147.43

Paid To Dealer for Claim: 147.43

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 52,618
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 517339
Repair Order Date: 12/26/2003	**AG Dealer Code:** 56398
Repair Entry Date: 01/10/2004	

Defect Code: 61355715ER

Defect Description: RAIN SENSOR CONTROL UNIT PERMANENT MALFUNCTION

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Defect Dealer Comments: C/S AUTO HEADLIGHTS COME ON SUNNY DAYS PART ORDERED WHILE UNDER WARRANTY \ TEST FOR FAULTS RAIN SENSOR INITIALIZED FAULT RETURNED REPLA CED SENSOR AND RECODE UNIT PART ORDERED BEFORE WARRANTY EXPIRATION \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6135678	Replacing rain-light sensor	1	1	$11.00	$0.00
Labor	6135679	Initializing rain-light sensor	2	2	$22.00	$0.00
Labor	6100005	INSPECTION USING DIS	4	4	$44.00	$0.00
Part	61356922046	Rain and light sensor	1	1	$70.35	$28.14

Totals: Total Value Paid: 147.35 Total Handling Value Paid: 28.14

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 175.49

Paid To Dealer for Claim: 175.49

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 12/04/2003

Repair Entry Date: 02/04/2004

Mileage: 49,167

Davis #: N/A

Authorization Number: 524876

AG Dealer Code: 56398

Defect Code: 34117777ER

Defect Description: >>>>>>>>>>>>>> 77-DEFECT <<<<<<<<<<<<<<<

Defect Dealer Comments: C/S FRONT BRAKES ADVISE MESSAGE IS ON \ REPLACED FR PADSA ND ROTORS 27.9,3MM \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$60.50	$24.20
Part	34116750267	Brake disc, ventilated	2	2	$101.70	$40.68
Part	34356755266	Brake pad wear sensor	1	1	$7.90	$3.16
Labor	3411609	R+R L+R FT.DISCS	10	10	$110.00	$0.00

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Totals: Total Value Paid: 280.10 Total Handling Value Paid: 68.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 348.14

Paid To Dealer for Claim: 348.14

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 49,167
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/04/2003	**AG Dealer Code:** 56398
Repair Entry Date: 01/23/2004	

Defect Code: 6131713700

Defect Description: Gear selector switch (lever) loose

Defect Dealer Comments: C/S SHIFTER BACKING POPPED OFF \ REPLACED SWITCH \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61316927887	Gear selector switch	1	1	$82.15	$32.86
Labor	6131761	Removing and installing or replacing gear change switch	3	3	$33.00	$0.00

Totals: Total Value Paid: 115.15 Total Handling Value Paid: 32.86

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 148.01

Paid To Dealer for Claim: 148.01

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 48,621
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/28/2003	**AG Dealer Code:** 56398
Repair Entry Date: 12/03/2003	

Defect Code: 6577288100

Defect Description: Sensor (satellite) door interruption

Defect Dealer Comments: C/S SRS LIGHT IS ON \ TEST SRS FOR FAULTS 9628 TEST FAULT L/S DOOR SENSOR ORDERED PART \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3234000	DIAGNOSIS-AIRBAG SYSTEM (SRS)	4	4	$44.00	$0.00

Totals: Total Value Paid: 44.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 44.00

Paid To Dealer for Claim: 44.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 46,128
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/06/2003	**AG Dealer Code:** 56398
Repair Entry Date: 11/11/2003	

Defect Code: 0061800100

Defect Description: SIB #61-13-03 LBL CODE 374 E65/E66 REPLACE BATTERY ON E65 & E66 PRODUCED 11/2001 TO 03/2003

Defect Dealer Comments: S I B 61 13 03 LABEL 374 BATTERY \ WP 2 6 0061800100

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054173	CHECK+REPLACE BATTERY	6	6	$66.00	$0.00
Part	61216924023	Original BMW AGM-battery	1	1	$131.50	$52.60

Totals: Total Value Paid: 197.50 Total Handling Value Paid: 52.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 250.10

Paid To Dealer for Claim: 250.10

Claim Header:

Claim Number/Status: [redacted] **(Rejected)**	**Mileage:** 46,128
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Claim Reject Reason:** TIME OR MILEAGE LIMITATIONS EXCEEDED
Repair Order Date: 11/06/2003	**Authorization Number:** 0
Repair Entry Date: 11/11/2003	**AG Dealer Code:** 56398

Defect Code: 85990089MP

Defect Description: 1ST ENG OIL SERVICE-FULL MAINTENANCE

Defect Dealer Comments: CUSTOMER REQUESTS OIL AND FILTER CHANGE FULL MAINT \ COMPLETED OIL AND FILTER CHANGE AND SCOPE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	0	$0.00	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	8	0	$0.00	$0.00
Part	11427511161	Set oil-filter element	1	0	$0.00	$0.00
Part	82141468857	WINDSHIELD WASHER FLUID	2	0	$0.00	$0.00

Totals: Total Value Paid: 0.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 0.00

Paid To Dealer for Claim: 0.00

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 42,718
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/03/2003	**AG Dealer Code:** 56398
Repair Entry Date: 10/25/2003	

Defect Code: 0061790100

Defect Description: E65 E66 Programming control units (lower than I 6.113)

Defect Dealer Comments: 00 61 79 01 00 \ PERFORMED BULLTIN RE-PROGRAMMED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054780	PROGR.WITH NAV+CAS	15	15	$165.00	$0.00

Totals: Total Value Paid: 165.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 165.00

Paid To Dealer for Claim: 165.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 42,718
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/03/2003	**AG Dealer Code:** 56398
Repair Entry Date: 10/25/2003	

Defect Code: 2400073900

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Defect Description: Automatic transmission, forward gears, vehicle stationary unpleasant noises

Defect Dealer Comments: C/S WHEN AT A STOP IN TRAFFIC AND ACCELERATING, ENGINE REVS AND THAN TRANS KICKS INTO GEAR (INTERM) \ TEST TRANS FOR FAULTS NONE STORED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	2400010	Checking function of automatic transmission	4	4	$44.00	$0.00

Totals: Total Value Paid: 44.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 44.00

Paid To Dealer for Claim: 44.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 35,415
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/07/2003	**AG Dealer Code:** 56398
Repair Entry Date: 07/18/2003	

Defect Code: 0012740100

Defect Description: SIB #12-07-03 LBL CODE 366 RECALL 03V-240 DME REPROGRAMMING ON E65/E66 WITH N62 PROD UP TO 04/04/03

Defect Dealer Comments: 12 07 03 LC 366 03V-240 \ \ WP2 15 0012740100

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054148	CK DME+CIP REPROGR	15	15	$165.00	$0.00

Totals: Total Value Paid: 165.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 165.00

Paid To Dealer for Claim: 165.00

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 35,415
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/07/2003	**AG Dealer Code:** 56398
Repair Entry Date: 07/18/2003	

Defect Code: 0012730100

Defect Description: E65 E66 N62 Replacing ignition coil

Defect Dealer Comments: 12 05 03 REC 03E-A01 COILS \ \ WP1 8 0012730100

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054111	CK+REPL.COILS AS NECESSARY	8	8	$88.00	$0.00

Totals: Total Value Paid: 88.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 88.00

Paid To Dealer for Claim: 88.00

Claim Header:

Claim Number/Status: [redacted] Paid)	**Mileage:** 35,415
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/07/2003	**AG Dealer Code:** 56398
Repair Entry Date: 07/18/2003	

Defect Code: 3400013900

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Defect Description: Front axle brakes - squeaking unpleasant noises

Defect Dealer Comments: C/S BRAKES ARE SQUEAKING LOUD AT TIMES... \ \ REMOVED BRAKED CLEANED AND GLUES SENSORS INTO PLACED AND REP LACED 1 FR SENSOR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34356755266	Brake pad wear sensor	1	1	$7.90	$3.16
Labor	3410579	Cleaning and adjusting brakes of all wheels	14	14	$154.00	$0.00

Totals: Total Value Paid: 161.90 Total Handling Value Paid: 3.16

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 165.06

Paid To Dealer for Claim: 165.06

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 05/12/2003

Repair Entry Date: 05/15/2003

Mileage: 28,932

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 56398

Defect Code: 85990081MP

Defect Description: VEHICLE CHECK E65.

Defect Dealer Comments: C/S PERFORM STANDARD SCOPE AND VEHICLE CHECK \ \ 85990091MP PERFORMED SCOPE AND CHECK

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000624	Service, vehicle check	6	6	$66.00	$0.00
Labor	0000105	Service - standard scope	4	4	$44.00	$0.00

Totals: Total Value Paid: 110.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 110.00

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Paid To Dealer for Claim: 110.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 25,765
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/16/2003	**AG Dealer Code:** 56398
Repair Entry Date: 04/23/2003	

Defect Code: 1711075900

Defect Description: Radiator coolant level too low / deep / slight

Defect Dealer Comments: C/S COOLANT LEVEL MESSAGE WAS ON, CUSTOMER TOPPED OFF WITH ABOUT 1/2 GALLON \ \ CHECKED AND BLED COOLANT SYSTEM NO LEAKS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1700539	Bleeding and checking cooling system for leaks	5	5	$55.00	$0.00

Totals: Total Value Paid: 55.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 55.00

Defect Code: 3620101200

Defect Description: RDC control module permanent failure

Defect Dealer Comments: C.S TIRE DEFECT MESSAGE CONSTANTLY STAYS ON \ \ CHECKED YTIRE PRESSURE FAULTS ,REMOVED CONTROL UNIT TEST INP UTS AND REINITIALIZED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3611100	Troubleshooting in tyre pressure monitoring system RD	4	4	$44.00	$0.00
Labor	3611519	Removing and installing RDC control unit	2	2	$22.00	$0.00

Totals: Total Value Paid: 66.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 66.00

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Defect Code: 5124121400

Defect Description: Hydraulic unit (including lines), automatic rear lid actuation occasional malfunction

Defect Dealer Comments: C/S TRUNK WILL NOT OPEN FROM FROM OUTSIDE AT TIMES WHEN IT DOES WORK IT DOES NOT GO FULLY UP \ \ REMOVED HYDROUNIT AND FILLED TO CORRECT FLUID LEVL

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5124650	Removing and installing or replacing hydraulic unit for I	7	7	$77.00	$0.00
Labor	5124660	Correcting oil level in hydraulic unit for boot lid operati	2	2	$22.00	$0.00

Totals: Total Value Paid: 99.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 99.00

Defect Code: 6121075900

Defect Description: Vehicle battery charge status too low / deep / slight

Defect Dealer Comments: C/S WITH READING LAMP ON FOR ABOUT 15 MINUTES BATTERY DANGEROUSLY LOW MESSAGE COMES ON \ \ CHECKED BATTERY,CHECKED DRAIN ,RECHARGED BATTERY BVJ0H-KDT1M NO DRAAIN PASSES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6120515	CK.BATTERY	1	1	$11.00	$0.00

Totals: Total Value Paid: 11.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 11.00

Defect Code: 6135920200

Defect Description: E60 E61 E63 E64 E65 E66 Various electrical problems

Defect Dealer Comments: C/S INTERM STATIC SOUND FROM PASS SPEAKERS BOTH WITH RADIO OR IF ON PHONE \ \ UPDARTED REPROGRAM CONTROL UNITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054544	PROGR.C.U'S W/NAV	16	16	$176.00	$0.00

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Totals: Total Value Paid: 176.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 176.00

Paid To Dealer for Claim: 407.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 22,011
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 03/18/2003	**AG Dealer Code:** 56398
Repair Entry Date: 03/26/2003	

Defect Code: 1213001200

Defect Description: Ignition coil permanent failure

Defect Dealer Comments: C/S ENGINE IS RUNNING VERY ROUGH, ENGINE SHAKES A LOT. C/S FEELS LIKE IT'S NOT RUNNING ON ALL CYLINDERSTEST FOR FAULTS DME FAULT CODE 2745.27EE TEST COILS REPLACED COILS ALL FAILED

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1213512	REP IGNITION COILS (WITH 1213009)	4	4	$40.50	$0.00
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$20.25	$0.00
Labor	1213009	CHK IGNITION COIL	5	5	$50.63	$0.00
Part	12131712223	Ignition coil	8	8	$132.40	$52.96

Totals: Total Value Paid: 243.78 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 296.74

Defect Code: 64310237MP

Defect Description: MICROFILTER REPLACEMENT

Defect Dealer Comments: refer also 85990089MP

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	64116921019	MICROFILTER/ACTIVATED CARBON CONTAINER	2	2	$20.70	$20.80
Labor	0000616	Microfilter service	2	2	$20.25	$0.00

Totals: Total Value Paid: 40.95 Total Handling Value Paid: 20.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 61.75

Defect Code: 85990089MP

Defect Description: 1ST ENG OIL SERVICE-FULL MAINTENANCE

Defect Dealer Comments: PERFORM 30,000 MILE SERVICE (SCHEDULED MAINT PLAN) MICRO FILTER IS DUE...SEE READ OUT.SERVICE INDICATOR READS OIL

85990067MP/SERVICE85990080MP,64130237MP,PERFORMED SCOPE AND OIL SERVICE,REPLAC ED MICROFILTER/ALSO SEE 64310237MP

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	8	8	$22.80	$7.60
Part	11427511161	Set oil-filter element	1	1	$5.00	$5.00
Labor	0000105	Service - standard scope	4	4	$40.50	$0.00
Part	82141468857	WINDSHIELD WASHER FLUID	2	2	$1.50	$1.00
Labor	0000610	Engine oil service	4	4	$40.50	$0.00

Totals: Total Value Paid: 110.30 Total Handling Value Paid: 13.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 123.90

Paid To Dealer for Claim: 482.39

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 16,925
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/08/2003	**AG Dealer Code:** 56398
Repair Entry Date: 01/11/2003	

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Defect Code: 1263119600

Defect Description: Valvetronic relay module/IVM (integrated supply module) Fault code stored in diagnosis fault code me

Defect Dealer Comments: C/S ENGINE MALFUNCTION MESSAGE CAME ONCHECKED FOR FAULTS,REMOVED DME TO TEST INPUTS REPLACED IVM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$20.25	$0.00
Part	12527510638	Integrated supply module	1	1	$42.45	$16.98
Labor	1214550	R&IORR ENGINE CONTROL MODULE (L/R BANK IF APPL)	3	3	$30.38	$0.00
Labor	1252505	Removing and installing or replacing integrated supply mo	3	3	$30.38	$0.00

Totals: Total Value Paid: 123.46 Total Handling Value Paid: 16.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 140.44

Defect Code: 6121065900

Defect Description: Vehicle battery acid level too low / deep / slight

Defect Dealer Comments: C/S BATTERY DISCHARGE MESSAGE COMES ON AT TIMESCHECKED BATTREY,CHECKED FOR DRAIN NORMAL DRAIN.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6120515	CK.BATTERY	1	1	$10.13	$0.00

Totals: Total Value Paid: 10.13 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 10.13

Defect Code: 6312251400

Defect Description: Automatic low beam occasional malfunction

Defect Dealer Comments: C/S WHEN LIGHTS ARE SET ON AUTO, THEY WILL COME ON WHEN SUNNY AND NOT COME ON WHEN DARK AT TIMESRESET SUN SENSOR SETTINGS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100550	CHANGE CAR/KEY MEMORY	3	3	$30.38	$0.00

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Totals: Total Value Paid: 30.38 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 30.38

Defect Code: 6577308100

Defect Description: Sensor, side airbag (driver's side) interruption

Defect Dealer Comments: C/S PASS FRONT SRS MESSAGE CAME ON6577397900 TEST SRS FOR FAULTS 9672,9484,9483,R/R L/DOOR SE NSOR,PROGRAMMED CONTROL UNT,REPLACED R/REAR SENSOR MAT,AND L

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65776920477	Sensor, front left door	1	1	$88.35	$35.34
Labor	6577567	Removing and installing or replacing electronic control u	2	2	$20.25	$0.00
Labor	3234000	DIAGNOSIS-AIRBAG SYSTEM (SRS)	5	5	$50.63	$0.00
Labor	6577740	Removing and installing front door sensor, left	7	7	$70.88	$0.00
Labor	6577635	Replacing sensor mat for rear seat occupancy detection,	16	16	$162.00	$0.00
Part	65778367242	Control electronics, seat occupancy	1	1	$21.65	$8.66
Part	65776914669	Sensor mat, rear seats	1	1	$57.00	$22.80
Labor	6100800	PROGR/ENCODE CU(S)W/O CAS/ZAS	4	4	$40.50	$0.00

Totals: Total Value Paid: 511.26 Total Handling Value Paid: 66.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 578.06

Paid To Dealer for Claim: 759.01

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 15,953
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/19/2002	**AG Dealer Code:** 56398
Repair Entry Date: 01/04/2003	

Defect Code: 6577060200

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Defect Description: Airbag control module/safety electronics Software error / internal device fault

Defect Dealer Comments: C/S SRS LIGHT IS ON...CHECKED SRS AND CLESARED FAULTS NEDS REPROGRAMMING WILL RESCEDULE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3234000	DIAGNOSIS-AIRBAG SYSTEM (SRS)	4	4	$40.50	$0.00

Totals: Total Value Paid: 40.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 40.50

Paid To Dealer for Claim: 40.50

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 11/15/2002

Repair Entry Date: 12/06/2002

Mileage: 12,228

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 56398

Defect Code: 6135091400

Defect Description: Central locking function in door module occasional malfunction

Defect Dealer Comments: C/S BATTERY LOW LIGHT COMES ON...PRESENT WHEN IS SITTING AND WITH INTERIOR LIGHT ON FOR ABOUT 10 MINUTES.CHECKED BATTERY,RECHARGED BATTERY,CHECKED BATTERY DRAIN.TROI UBLESHOOT BATTERY DRAINS FROM DOOR MOPDULES,REPROGRAMMED CAR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6199000	WT.61 SECTION	10	10	$101.25	$0.00
Labor	6121519	CHARGE BATTERY (WITH JOB NO 13 00 002/3)	4	4	$40.50	$0.00
Labor	6120503	TEST STANDING VOLTAGE OF BATTERY	2	2	$20.25	$0.00
Labor	6120515	CK.BATTERY	1	1	$10.13	$0.00

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Totals: Total Value Paid: 172.13 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 172.13

Defect Code: 6577060200

Defect Description: Airbag control module/safety electronics Software error / internal device fault

Defect Dealer Comments: C/S SRS LIGHT IS ON...SEE FILETROUBLESHOOT SIM MODULE RESEYT FAULTS AND RESET ALL SYSTEM T IMES.PROGRAMMED CONTROL UNITS,PERFORMED 1ST AND 2NND ABORT.R

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100840	Initialising both front seats	2	2	$20.25	$0.00
Labor	3234000	DIAGNOSIS-AIRBAG SYSTEM (SRS)	60	60	$607.50	$0.00
Labor	6100815	Additional work after programming/ encoding abort for 1	7	7	$70.88	$0.00
Labor	6100816	Additional work after programming/ encoding abort for 2	6	6	$60.75	$0.00
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$60.75	$0.00
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$50.63	$0.00
Labor	3710501	Commissioning with dynamic drive rest run	3	3	$30.38	$0.00
Labor	6112513	Replacing battery negative cable	2	2	$20.25	$0.00
Labor	6100561	Entering settings in car&key memory	1	1	$10.13	$0.00

Totals: Total Value Paid: 931.52 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 931.52

Defect Code: 84114112AZ

Defect Description: MOBILE PHONE CHARGING/HANDS-FREE ELECTRONICS PERMANENT FAILURE

Defect Dealer Comments: C/S HANDSET (PHONE) LOOSES BATTERY POWER IN ABOUT 10 MINUTES AFTER A FULL CHARGE.CHECKED AND REPLACED DEAD PHONE BATTERY

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	84110027803	Battery	1	1	$37.00	$14.80
Labor	8410003	CK.TELEPHONE FUNCTION	2	2	$20.25	$0.00

Totals: Total Value Paid: 57.25 Total Handling Value Paid: 14.80

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 72.05

Paid To Dealer for Claim: 1,175.70

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 10,674
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/28/2002	**AG Dealer Code:** 56398
Repair Entry Date: 00/00/0000	

Defect Code: 0012580100

Defect Description: SIB #12-06-02 LABEL CODE 339 (IVM) REPLACEMENT E65/E66 FROM START OF PRODUCTION UP TO 06/14/2002

Defect Dealer Comments: 12 06 02 LC 339 IVMR&r IVM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053922	REPL.IVM	3	3	$30.38	$0.00
Part	12527510638	Integrated supply module	1	1	$42.45	$16.98

Totals: Total Value Paid: 72.83 Total Handling Value Paid: 16.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 89.81

Paid To Dealer for Claim: 89.81

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 10,674
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/28/2002	**AG Dealer Code:** 56398
Repair Entry Date: 00/00/0000	

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Defect Code: 85990091MP

Defect Description: OIL SERVICE(MP)AFTER THE 1ST

Defect Dealer Comments: C/S PERFORM BMW FIRST OIL SERVICECHECKED FOR ANY OPEN CAMPAIGNSPERFORMED OIL SERVICE (CHANGED OIL AND FILTER) , CHECKED CONDITIONS OF BRAKES AND REPLACED FRESH AIR FILTER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$5.00	$5.00
Labor	0000105	Service - standard scope	4	4	$40.50	$0.00
Labor	0000610	Engine oil service	4	4	$40.50	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	8	8	$22.80	$7.60
Part	82141468857	WINDSHIELD WASHER FLUID	1	1	$0.75	$0.50

Totals: Total Value Paid: 109.55 Total Handling Value Paid: 13.10

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 122.65

Paid To Dealer for Claim: 122.65

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 08/26/2002

Repair Entry Date: 00/00/0000

Mileage: 7,786

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 805

Defect Code: 85990004ER

Defect Description: RESTRICTED USE-QUAL.REL.SPEC.GW,EAST.

Defect Dealer Comments: CUST RELATIONS CHECK REQUEST CUST/GLANTS CHECK PAYABLE TO JMK

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$7,264.23	$0.00

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Totals: Total Value Paid: 7,264.23 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 7,264.23

Paid To Dealer for Claim: 7,264.23

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 50
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/31/2002	**AG Dealer Code:** 56398
Repair Entry Date: 00/00/0000	

Defect Code: 65777780BV

Defect Description: ACTIVATE REAR SIDE AIRBAGS

Defect Dealer Comments: ACTIVATE REAR SIDE AIRBAGS72 12 157-15 ACTIVATE REAR DOOR SIDE AIRBAGS - E65 & E66AVTIVATED REAR AIRBAGS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	7212157	ACTIVATE L+R RR.SIDE AIRBAGS	15	15	$151.88	$0.00

Totals: Total Value Paid: 151.88 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 151.88

Paid To Dealer for Claim: 151.88

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 3
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/13/2002	**AG Dealer Code:** 96311
Repair Entry Date: 00/00/0000	

Defect Code: 0084140100

Defect Description: VDC-only campaign, take no action.

Defect Dealer Comments: CAMP 02B09\F\

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0053868	Preparing car for programming	3	3	$21.00	$0.00

Totals: Total Value Paid: 21.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 21.00

Paid To Dealer for Claim: 21.00

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Warranty Vehicle Inquiry

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Thu Oct 13 12:21:47 EDT 2011 D[redacted] *CONFIDENTIAL*

Vehicle Data

VIN: WBAGN63402D[redacted]	**Davis #:** N/A
Chassis Number: D[redacted]	**TCU MIN:**
Line Make: 01 - BMW	**Vehicle Production Date:** 2002/04
Model Year: 2002	**Motor Type:** N62
AG Model Code/Desc: GN63 - 745LI US	**Platform/Engineering Series:** E66
NA Model Code/Desc: 0279 - 745Li	**Wholesale Center ID/Loc:** 10695-01
Exterior Trim Code: 668 - Jet Black	**Wholesale Date:** 06/07/2002
Interior Color Code: U6SW - Black Nasca Leather	**Retail Center ID/Loc:** 10695-01
MSRP: $77,595.00	**Retail Date:** 06/11/2002
	In-Service Date: 06/11/2002

New Vehicle Warranty Info

No Coverage As Of: 06/11/2008

Expiration Mileage: 100,000

Open Campaign Information

Campaign Code	Campaign Description
0034910100	Ck Brake Booster line N62, B34 04 10

Option Information

Code	Description	Code	Description
0ZCV	Convenience Package	0ZLS	Luxury Seating Package
0ZPS	Premium Sound Package	0205	STEPTRONIC automatic trans.
0438	Dark Poplar Wood trim	0508	Park Distance Control

0AAC	100% OPTIONS	0ZFA	First aid kit

Customer Information

Name (First/Last):

Adderss:

Contract/Service Program Information

Type	Program Code/Desc	Contract Number/Status	Eff Date	Enrollment Date	No Coverage As Of	Exp Age (Mth)	Exp Odometer (Miles)	Retail Center	Center Name	Vendor Code Used	Contract Holder (First/Last)
MP	0000000119 - MP 36 MO/036K MLS	0000000 EXPIRED	06/11/2002	06/11/2002	06/11/2005	36	36,000	10695	BMW of Bayside	MP	

Repair History (Claims)

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 01/07/2008

Repair Entry Date: 01/21/2008

Mileage: 85,673

Davis #: N/A

Authorization Number: 121624

AG Dealer Code: 96490

Defect Code: 11009999SR

Defect Description: GW RENTAL- "ONLY"

Defect Dealer Comments: CUST.REQ: NEEDS ALTERNATIVE TRANSPORTAION. NO LOANERS AVAIL. 1 BMWNA TO PAY FOR 1 DAYS RENTAL AT 30.00 EA DAY PLUS TAX EQLS 34.93. BALANCE OF 4 DAYS TO BE PAID BY THE DEALER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$34.93	$0.00

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Totals: Total Value Paid: 34.93 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 34.93

Paid To Dealer for Claim: 34.93

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 85,694
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 121623
Repair Order Date: 01/07/2008	**AG Dealer Code:** 96490
Repair Entry Date: 01/21/2008	

Defect Code: 65900305SR

Defect Description: NAVIGATION, ROUTE PLANNING FAILS TO START

Defect Dealer Comments: REPLACEMENT OF NAV DVD - CUSTOMER DID NOT GET BACK AFTER LAST REPAIR VISIT - SHIPPED OFF IN UNIT AND NEVER SENT BACK 1 REPLACE NAV DVD. PRT ONLY. PER BMW AUTH. NEVER SENT UNIT BACK TO DEALER OR CUSTOMER FROM BEING STUCK IN UNIT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65900426554	007-2 DVD (I-BUS/E65)	1	1	$169.00	$67.60

Totals: Total Value Paid: 169.00 Total Handling Value Paid: 67.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 236.60

Paid To Dealer for Claim: 236.60

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 85,673
Claim Center ID: 42111 - 01	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/07/2008	**AG Dealer Code:** 96490
Repair Entry Date: 01/14/2008	

Defect Code: 11530115R7

Defect Description: THERMOSTAT-PERM MALFUNCT

Defect Dealer Comments: TECH REPORTS CHECK ENGINE LIGHT ON WHILE IN FOR REPAIRS VERIFIED CUSTOMER COMPLAINT. INTERROGATED FAULT MEMORY AND FOUND FAULT 279B. ENTERED TEST PLAN FOR FAULT REPLACE T/STATE, FILL SYS.RE CK, NEC TO REPLACE RESEVOIR DUE TO T/STAT FAILURE CAUSING PRESS IN SYS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$54.64	$0.00
Labor	1711600	REP COOLANT EXPANSION TANK (COOLANT DRAINED)	2	2	$27.32	$0.00
Labor	1153500	Removing and installing or replacing coolant thermostat	13	13	$177.58	$0.00
Sublet	4	OIL,LUBRICANTS ETC			$6.00	$0.00
Part	11537502779	Thermostat	1	1	$33.00	$13.20
Part	17137543003	Cooling water expansion tank	1	1	$42.90	$17.16

Totals: Total Value Paid: 341.44 Total Handling Value Paid: 30.36

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 371.80

Defect Code: 65900218R7

Defect Description: NAVIGATION CD/DVD ROAD MAP INCORRECT/INCOMPLETE READING

Defect Dealer Comments: CUST REP....NAV SYSTEM KEEPS ASKING FOR CORRECT CD EVEN THOUGH THE CORRECT CD IS INSTALLED 1 VERIFIED CUSTOMER COMPLAINT. INTERROGATED FAULT MEMORY AND FOUND NO RELEVANT FAULTS. REMOVED DVD AND FOUND THAT DVD IS CORRECT NAV DVD FOR THIS VEH.REUPDATE SOLFWARE W/NAV. OK NOW.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$68.30	$0.00

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Totals: Total Value Paid: 68.30 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 68.30

Paid To Dealer for Claim: 440.10

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 75,682
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 85856
Repair Order Date: 08/28/2007	**AG Dealer Code:** 96490
Repair Entry Date: 11/19/2007	

Defect Code: 11009999SR

Defect Description: GW RENTAL- "ONLY"

Defect Dealer Comments: CUST.REQ: NEEDS ALTERNATIVE TRANSPORTAION. NO LOANERS AVAIL. SUSPENSION PROBLEMS. DUE TO DIAG. AND ORDERING PRTS. PER S/I 01 07 03 SELF AUTH RENTAL BMWNA TO PAY FOR 5 DAYS RENTAL AT 30.00 EA DAY PLUS TAX TOTALS 174.65. BALANCE OF 3 DAYS TO BE BILLED TO DEALER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$174.65	$0.00

Totals: Total Value Paid: 174.65 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 174.65

Paid To Dealer for Claim: 174.65

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: 134098[redacted] **Paid)**	**Mileage:** 75,682
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/28/2007	**AG Dealer Code:** 96490
Repair Entry Date: 09/04/2007	

Defect Code: 99999977CS

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - SENATOBIA PDC

Defect Dealer Comments: CORE CREDIT

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$30.00	$0.00

Totals: Total Value Paid: 30.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 30.00

Paid To Dealer for Claim: 30.00

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 75,682
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number [redacted]	**Authorization Number:** 0
Repair Order Date: 08/28/2007	**AG Dealer Code:** 96490
Repair Entry Date: 09/04/2007	

Defect Code: 99999977CS

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - SENATOBIA PDC

Defect Dealer Comments: CORE CREDIT

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 08/28/2007

Repair Entry Date: 09/04/2007

Mileage: 75,682

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 96490

Defect Code: 1832011500

Defect Description: Catalytic converter permanent malfunction

Defect Dealer Comments: CUST REP....SERVICE ENGINE SOON LIGHT ON DASH - CUSTOMER WAS TOLD LEFT CAT CONVERTER WAS BAD FAULT CODE 273D CATALYTIC CONVERTER CONVERSION BANK 2 VERIFIED CUSTOMER COMPLAINT. CHECK ENGLINE LIGHT ON. INTERROGATED FAULT MEMORY AND FOUND FAULT 273D CATALYTIC CNVRTR BANK 2.INST TO RPL CAT CNVRTR.TST DRV

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11627505789	Gasket Asbestos Free	2	2	$9.30	$3.72
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$26.58	$0.00
Labor	1840510	Removing and installing or replacing left-hand exhaust ma	40	40	$531.60	$0.00
Part	51481905599	EXPANDING RIVET	1	1	$0.33	$0.13
Part	18107523805	Collar nut	2	2	$1.62	$0.65
Part	18407536175	KNURLED BOLT	2	2	$5.70	$2.28
Part	11627509731	Collar nut	8	8	$11.60	$4.64

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Part	18407511038	Rmfd exhaust manifold with catalyst	1	1	$538.60	$215.44

Totals: Total Value Paid: 1,125.33 Total Handling Value Paid: 226.86

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,352.19

Defect Code: 3710054800

Defect Description: ARS pipes leaking

Defect Dealer Comments: TECH STATES...ARS MOTOR LINES FROZEN IN BLOCK CAUSING DAMAGE WHEN REMOVED REPLACED DAMAGED ARS LINES WITH NEW. VERIFIED REPAIR.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3713601	Removing and installing or replacing delivery lines for s	29	29	$385.41	$0.00
Part	37136753029	Pressure line, valve block	1	1	$25.75	$10.30
Part	37136753030	Pressure line, valve block	1	1	$25.75	$10.30
Part	82111468041	PRNTOSIN CHF 11S	2	2	$27.00	$10.80
Part	37136762034	Pressure line, motor	1	1	$72.00	$28.80
Part	37136762035	Pressure line, motor	1	1	$72.00	$28.80

Totals: Total Value Paid: 607.91 Total Handling Value Paid: 89.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 696.91

Defect Code: 5148010100

Defect Description: Sound insulation, bulkhead (in engine compartment) cracked / broken / torn off

Defect Dealer Comments: CUST REP....SILVER PIECE OF METAL COMING OUT FROM AROUND RIGHT BACK CORNER OF SUNROOF SHADE 1 VERIFIED CUSTOMER COMPLAINT. REMOVED SUN SHADE AND VERIFIED BODY INSULATION DETATCHED FROM ROOF. REMOVED HEADLINER SNRF CASST.RPL SOUND HEAT INSULATION W NEW.WT FOR RPL INSULATION

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5499000	WT.54 SECTION	8	8	$106.32	$0.00
Part	54137029417	Ceiling frame	1	1	$92.05	$36.82
Part	51487042897	SOUND ABSORBER	1	1	$2.85	$1.14
Labor	5412711	R+R GLASS SUNROOF COMPLETE	42	42	$558.18	$0.00

Totals: Total Value Paid: 759.40 Total Handling Value Paid: 37.96

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 797.36

Defect Code: 6312181200

Defect Description: Parking lamp bulb permanent failure

Defect Dealer Comments: CUST REP..DRIVERS SIDE HEADLIGHT IS OUT WARNING ON DASH 1 REPLACED RIGHT FRONT PARKING LIGHT BULB, SEE JOB 5 FOR PUNCH TIMES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6399633	Replacing lamp bulb for front right side light	12	12	$159.48	$0.00
Part	63217160798	BULB YELLOW	1	1	$1.30	$0.52

Totals: Total Value Paid: 160.78 Total Handling Value Paid: 0.52

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 161.30

Defect Code: 6312201200

Defect Description: Xenon lights control unit permanent failure

Defect Dealer Comments: CUST REP....DRIVERS SIDE HEADLIGHT OUT WARNING ON DASH VERIFIED CUSTOMER COMPLAINT. LIGHT OUT WARNING ON DASH. FOUND DRIVER'S SIDE HEADLIGHT OUT, AND PASSENGER SIDE.RPL BULB.INSTR TO SWAP HDLT CNTRL UNIT W KNWN GOOD.WATER INTRUSION.RPL OLD CNTRL UNIT W NEW & VER.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63217160806	Bulb Xenon light	1	1	$114.40	$45.76
Labor	6312860	REP CONTROL UNIT FOR LEFT XENON HEADLIGHT	13	13	$172.77	$0.00
Part	63126907488	CONTROL UNIT XENON LIGHT	1	1	$248.50	$99.40

Totals: Total Value Paid: 535.67 Total Handling Value Paid: 145.16

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 680.83

Defect Code: 6590030500

Defect Description: Route planning/guidance, navigation (CCC / MASK / navigation system) fails to start

Defect Dealer Comments: CUST REP....RADIO WILL CUT OFF AND BACK ON WHILE DRIVING WORSE AFTER VEH SETS OUT IN SUN..VERIFIED ON DRIVE SEE DAVID VERIFIED CUSTOMER COMPLAINT. RADIO CUTS IN AND OUT SPORADICALLY. INTERROGATED FAULT MEMORY AND FOUND NO RELATED.RPL NAV UNIT W NEW.WT FOR RNSTLLN ORIG TCU CID & ASK

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6599000	WT.65 SECTION	16	16	$212.64	$0.00
Labor	6582510	Removing and installing control display	7	7	$93.03	$0.00
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$93.03	$0.00
Labor	8411655	Removing and installing telematics control unit	6	6	$79.74	$0.00
Labor	6512700	Removing and installing audio system controller	3	3	$39.87	$0.00
Labor	6131996	Performing steering angle sensor adjustment	1	1	$13.29	$0.00
Labor	6590512	Replacing navigation computer with CD/DVD drive	8	8	$106.32	$0.00
Part	65906961859	Rmfd navigation computer DVD	1	1	$1,354.50	$541.80

Totals: Total Value Paid: 1,992.42 Total Handling Value Paid: 541.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 2,534.22

Paid To Dealer for Claim: 6,222.81

Claim Header:

Claim Number/Status: [redacted] Paid)	**Mileage:** 68,376
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/30/2007	**AG Dealer Code:** 96490
Repair Entry Date: 05/19/2007	

Defect Code: 1178021500

Defect Description: Oxygen control sensor (before catalytic converter) permanent malfunction

Defect Dealer Comments: CUST.REPORTS...CHECK ENGINE LIGHT ON AT ARRIVAL AT SERVICE DEPARTMENT \ BANK 1 SENSOR 1 OO2 SENSOR HAS FAILED. \ INTERROGATED FAULT MEMORY, FOUND CODE 271D. PERFORMED TEST PLAN FOUND BANK 1 SENSOR 1 OXYGEN SENSOR HAS FAILED.RPL BANK 1 UPSTREAM OXY SNSR.CLRD FLTS.TST DRV.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1178533	Replacing right-hand oxygen control sensor	3	3	$39.87	$0.00
Part	11787516150	Lambda probe, black	1	1	$107.10	$42.84

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Totals: Total Value Paid: 146.97 Total Handling Value Paid: 42.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 189.81

Defect Code: 5133123900

Defect Description: Power window, front unpleasant noises

Defect Dealer Comments: CUST. REP...FRONT PASS WINDOW MAKES A POPPING NOISE \ RIGHT FRONT WINDOW REGULATOR HAS COME APPART. \ REPLACED RIGHT FRONT WINDOW REGULATOR, VERIFIED CORRECTION.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5133503	Replacing electrical window regulator in left or right fro	17	17	$225.93	$0.00
Part	51337138862	ELECTR.WINDOW LIFTER FRONT RIGHT	1	1	$123.00	$49.20

Totals: Total Value Paid: 348.93 Total Handling Value Paid: 49.20

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 398.13

Defect Code: 6512003900

Defect Description: Speakers unpleasant noises

Defect Dealer Comments: CUST.REP BASS CUSTS OFF AND ON W/DRIVING INTERMITTANTLY MOSTLY WHEN VOLUME IS WAY UP \ PER SHOP FOREMAN. AMPL.FAILED. L/F SUBWOOFER DISTORTED \ AFTER REPL.OF AMPL.,RIGHT FRONT WOOFER IS WORKING, LEFT FRONT STILL HAS DISTORTION. REPLACE LEFT FRONT FLOOR SUBWFR.NOW SYS WORKING.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65136907651	Central bass, left	1	1	$299.40	$119.76
Labor	6512550	Removing and installing or replacing central bass, left o	12	12	$159.48	$0.00

Totals: Total Value Paid: 458.88 Total Handling Value Paid: 119.76

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 578.64

Defect Code: 6512314200

Defect Description: Amplifier, HiFi / Top HiFi system (HiFi system Professional) misfires / malfunction

Defect Dealer Comments: CUST. REP...BASS CUTS OFF AND ON WHILE DRIVING INTERMITTENT - MOSTLY WHEN VOLUME IS WAY UP \ AMPLIFIER AND LEFT FRONT FLOOR SUBWOOFER HAVE FAILED. \ CK FAULTS.NONE.L/F SUBWOOFER DISTORTED.R/F INOP.CK CONNECTOR R/F. VOLTAGE NONE.RR AMPLIFIER,CK VOLTAGE. NONE.CK POWER & GRND SGNLS FRM AMP.OK RPL

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Chassis Number : D[redacted]

AMP.PRGRM/CODE VEH.R/F SUBWOOF WRKN.L/F STL DSTRTD.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6512573	Replacing amplifier	5	5	$66.45	$0.00
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$53.16	$0.00
Part	65126941681	TOP-HIFI SYSTEM AMPLIFIER	1	1	$546.00	$218.40
Labor	6100811	Programming/encoding control unit(s) (with CAS)	8	8	$106.32	$0.00

Totals: Total Value Paid: 771.93 Total Handling Value Paid: 218.40

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 990.33

Paid To Dealer for Claim: 2,156.91

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 01/23/2007

Repair Entry Date: 02/16/2007

Mileage: 62,258

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 96490

Defect Code: 99999977CS

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - SENATOBIA PDC

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$530.00	$0.00

Totals: Total Value Paid: 530.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 530.00

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Paid To Dealer for Claim: 530.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 62,258
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/23/2007	**AG Dealer Code:** 96490
Repair Entry Date: 02/16/2007	

Defect Code: 1231003900

Defect Description: Alternator unpleasant noises

Defect Dealer Comments: CUST. REP...GROWLING NOISE FROM ENGINE WHEN TRANS IS IN GEAR \ FOUND ALTERNATOR INTERNALLY NOISY WHEN ENGINE IS UNDER LOAD- A/C OFF (LOW IDLE) \ REPLACED ALTERNATOR (WATER COOLED- 180 AMP) NO OTHER ABNORMAL NOISES HEARD AT THIS TIME. NORMAL VALVETRONIC NOISE NOTED.FILLED AND BLED COOLING SYSTEM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1231525	R+R ALTERNATOR	23	23	$305.67	$0.00
Part	12317526286	Rmfd generator, water-cooled	1	1	$393.70	$157.48
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$53.16	$0.00

Totals: Total Value Paid: 752.53 Total Handling Value Paid: 157.48

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 910.01

Defect Code: 3213024800

Defect Description: Steering gear leaking

Defect Dealer Comments: CUST. REP...STEERING WARNING LIGHT COMES ON WHILE DRIVING \ LOW HYDRAULIC FLUID (11S) FOUND STEERING RACK LEAKING AT PINION GEAR RETAINING COVER AND ARS SWAY BAR LEAKING AT \ REPLACED STEERING RACK AND REPLACED ARS SWAY BAR (FRONT) FILLED AND BLED SYSTEM. PERFORMED START UP OF ARS SWAY BAR.PRFRMD 4 WHL ALGNMNT REAR OU OF SPEC, CLRD FLT MEM.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Part	82111468041	PRNTOSIN CHF 11S	1	1	$13.00	$5.20
Labor	3213509	REP POWER STEERING GEAR (WITHOUT ALIGNMENT)	74	74	$983.46	$0.00
Labor	3200595	Wheel alignment check KDS with ride-height measurem	11	11	$146.19	$0.00
Part	32106768750	Rmfd hydro steering gear Servotronic	1	1	$486.70	$194.68
Labor	3200630	KDS ALIGN FT.+RR.AXLE	11	11	$146.19	$0.00

Totals: Total Value Paid: 1,775.54 Total Handling Value Paid: 199.88

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,975.42

Defect Code: 3711044800

Defect Description: Active stabilizer bar ARS, front axle leaking

Defect Dealer Comments: CUST.REP.STEERING WARNING LT COMES ON WHILE DRIVING \ LEAK AT RACK AND LEAK AT SWAY BAR AT METAL SEAM ON HYD UNIT \ REPLACE LEAKING ARS SWAY BAR. PRT ONLY IN CONJ W/RACK

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	37116752800	Active stabilizer bar	1	1	$595.00	$238.00

Totals: Total Value Paid: 595.00 Total Handling Value Paid: 238.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 833.00

Defect Code: 5145123900

Defect Description: Pop-up mechanism, control display, front unpleasant noises

Defect Dealer Comments: CUST. REP...TOP CENTER CONSOLE IS SQUEALING WHEN OPENING \ TOP CONSOLE DRAWER SQEAKING WHEN OPENING OR CLOSING. \ REMOVED UPPER AND LOWER DRAWERS, CLEANED SLIDES, LUBRICATED WITH DRY LUBE. SQUEAK ELIMINATED. 2408

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5116670	Removing and installing function carrieron instrument panel	4	4	$53.16	$0.00

Totals: Total Value Paid: 53.16 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 53.16

Paid To Dealer for Claim: 3,771.59

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 58,559
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 12/04/2006	**AG Dealer Code:** 96490
Repair Entry Date: 12/20/2006	

Defect Code: 11009999SA

Defect Description: BMW NA RENTAL COST - GOODWILL

Defect Dealer Comments: CUST.REQ: NEEDS ALTERNATIVE TRANSPORTAION. NO LOANERS AVAIL. FLUID LEAK. NEEDS DIFF.IN ON THE 27TH. ORD PRT ON 4TH.PRT \ IN AND COMPL.6TH. PER SI 010703 SELF AUTH. RENTAL \ BMWNA TO PAY 3 DAYS RENTAL AT 30.00 EA DAY PLUS TX IS 104.79 BAL OF 8 DAYS TO BE PAID BY DEALER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$104.79	$0.00

Totals: Total Value Paid: 104.79 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 104.79

Defect Code: 3311024800

Defect Description: Cover of rear axle differential casing (HAG casing) leaking

Defect Dealer Comments: CUST. REPORTS....FLUID LEAK FROM REAR OF CAR \ DIFFERENTIAL REAR COVER COVERED IN OIL AND DIRT. CLEANED REAR COVER. TEST DROVE- FOUND REAR COVER GASKET LEAKING. \ REMOVED DIFFERENTIAL- REPLACED REAR COVER GASKET, CLEANED DIFFERENTIAL, RE-INSTALLED DIFFERENTIAL AND FILLED. 2408

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	3311769	REP DIFFERENTIAL REAR COVER GASKET+	32	32	$425.28	$0.00
Part	33111214448	Gasket Asbestos Free	1	1	$1.06	$0.42

Totals: Total Value Paid: 426.34 Total Handling Value Paid: 0.42

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 426.76

Defect Code: 5114006800

Defect Description: Badge (BMW/MINI/RR) bonnet/rear lid peels off / detaches itself

Defect Dealer Comments: CUST. REP...HOOD EMBLEM IS PEELING \ HOOD ROUNDEL PEELING \ REPLACED HOOD ROUNDEL 2408

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5114500	R&IORR FRONT BMW EMBLEM+	1	1	$13.29	$0.00
Part	51141807495	Grommet	2	2	$0.52	$0.21
Part	51148132375	Badge	1	1	$8.65	$3.46

Totals: Total Value Paid: 22.46 Total Handling Value Paid: 3.67

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 26.13

Defect Code: 5124043700

Defect Description: Trunk lid gas-pressure spring loose

Defect Dealer Comments: CUST. REP...TRUNK LID WILL NOT AUTO UP AND IS SLOW TO GO DOWN \ HKL STRUNK STRUTS HAVE BECOME WEAK \ REPLACED LEFT AND RIGHT HKL TRUNK SPRING STRUTS 2408 SI 51 07 05 PROCEDURE 3

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5124320	REPL.BOTH TRUNK LID STRUTS	9	9	$119.61	$0.00
Part	51247058646	Spring, trunk lid, right	1	1	$27.30	$10.92
Part	51247042104	Spring, trunk lid, left	1	1	$27.30	$10.92

Totals: Total Value Paid: 174.21 Total Handling Value Paid: 21.84

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 196.05

Defect Code: 5133123900

Defect Description: Power window, front unpleasant noises

Defect Dealer Comments: CUST. REP...DRIVER FRONT WINDOW MAKES A CRACKLING NOISE GOING UP AND DOWN \ LEFT FRONT WINDOW REGULATOR FAILING, DOOR PANEL COVER RETAINING TAB CRACKED. \ REPLACED LEFT FRONT WINDOW REGULATOR AND INITIALIZED. REPLACED SCREW COVER. 2408

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51417025647	Cover plug	1	1	$2.45	$0.98
Part	51337138861	ELECTR.WINDOW LIFTER FRONT LEFT	1	1	$121.30	$48.52
Labor	5133503	Replacing electrical window regulator in left or right fro	17	17	$225.93	$0.00

Totals: Total Value Paid: 349.68 Total Handling Value Paid: 49.50

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 399.18

Defect Code: 6131688300

Defect Description: Front controller/joystick (slide-type rotary pushbutton in centre console) incorrect or no switching

Defect Dealer Comments: CUST. REP...I DRIVE MOUSE WILL SOMETIMES JUST SPIN. I DRIVE WONT WORK WHEN THIS HAPPENS \ I-DRIVE KNOB STARTS SPINNING AT HIGH SPEED. \ REPLACED I-DRIVE CONTROLLER/KNOB ASSEMBLY AND ENCODED COMPLETE VEHICLE. 2408

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65506933261	Controller	1	1	$243.80	$97.52
Labor	6131696	Replacing front controller	14	14	$186.06	$0.00

Totals: Total Value Paid: 429.86 Total Handling Value Paid: 97.52

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 527.38

Defect Code: 6512003900

Defect Description: Speakers unpleasant noises

Defect Dealer Comments: CUST. REP...CENTER DASH SPEAKER SOUNDS DISTORTED AND BLOWN \ CENTER DASH SPEAKER CONE SEPERATED. \ REPLACED CENTER DASH SPEAKER. 2408

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65136907641	TOP-HIFI MID-RANGE LOUDSPEAKER	1	1	$39.50	$15.80
Labor	6513560	Removing and installing or replacing loudspeaker	2	2	$26.58	$0.00

Totals: Total Value Paid: 66.08 Total Handling Value Paid: 15.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 81.88

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Chassis Number : D[redacted]

Paid To Dealer for Claim: 1,762.17

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 52,750
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 09/18/2006	**AG Dealer Code:** 96490
Repair Entry Date: 09/23/2006	

Defect Code: 11009999SA

Defect Description: BMW NA RENTAL COST - GOODWILL

Defect Dealer Comments: CUST.REQ: NEEDS ALTERNATIVE TRANSPORTAION. NO LOANERS AVAIL. DUE TO NOISE IN TRANS AND CK ENG.LT ON. PER SI 010703. SELF \ AUTH RENTAL.CAR IN 11TH.ORD PRTS.PUMA ON 18TH.COMPL.19TH. \ BMWNA TO PAY 4 DAYS RENTAL AT 30.00 EA DAY PLUS TX IS 139.72 BAL OF 5 DAYS PAID BY DEALER. CAR HELD UP DUE TO TRANS NOISE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$139.72	$0.00

Totals: Total Value Paid: 139.72 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 139.72

Defect Code: 1178021500

Defect Description: Oxygen control sensor (before catalytic converter) permanent malfunction

Defect Dealer Comments: CUST.REPORTS...CHECK ENGINE LIGHT ON AT ARRIVAL AT SERVICE DEPARTMENT \ 1 \ CK FAULTS 2715, PRE CAT O2 SENSOR BANK 2.PERF TSTS PLAN OHMS RESIS B62201, PIN 3 AND 4, 3.6, CK WIRE FROM X62201 PIN 3 TO X60094 PIN 20 OK REPL IVM NO HELP FAULT RETURNED REPLACE PRE CAT BANK 2 02 SENSOR CLEAR FAULTS OK NOW DEALER PAID FOR IVM PART

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	1252505	Removing and installing or replacing integrated supply mo	3	3	$39.87	$0.00
Part	11787516149	Lambda probe, black	1	1	$103.95	$41.58

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Labor	1178530	Replacing left-hand oxygen control sensor	3	3	$39.87	$0.00

Totals: Total Value Paid: 183.69 Total Handling Value Paid: 41.58

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 225.27

Defect Code: 2611020100

Defect Description: Joint disc cracked / broken / torn off

Defect Dealer Comments: CUST. REP...THERE IS A CLUNK WHEN VEHICLE COMES TO A COMPLETE STOP. PLEASE ADVISE \ 1 \ CHECK FAULT CODE IN EGS. NO FAULT. TEST DROVE WITH FOREMAN. SEND PUMA CASE(5473328). PUMA SUGGEST BUSHING ON THE GUIBO R/R EXHAUST & REPL GUIBO TEST DROVE WITH SHOP FOREMAN AGAIN TO VERIFY CORRECTION

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	26117512619	UNIVERSAL JOINT	1	1	$44.10	$17.64
Labor	2611520	Replacing joint disc for propeller shaft	19	19	$252.51	$0.00

Totals: Total Value Paid: 296.61 Total Handling Value Paid: 17.64

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 314.25

Defect Code: 5145123900

Defect Description: Pop-up mechanism, control display, front unpleasant noises

Defect Dealer Comments: CUST. REP...UPPER CENTER CONSOLE DRAWER SQUEAKS VERY LOUD WHEN GOING IN AND OUT \ 1 \ R/R UPPER CENTER CONSOLE DRAWER AND LUBE SIDE RAILS. VERIFY CORRECTION.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5116670	Removing and installing function carrieron instrument panel	4	4	$53.16	$0.00

Totals: Total Value Paid: 53.16 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 53.16

Paid To Dealer for Claim: 732.40

Claim Header:

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Claim Number/Status: [redacted] (Paid)	**Mileage:** 51,937
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/28/2006	**AG Dealer Code:** 96490
Repair Entry Date: 09/02/2006	

Defect Code: 0011270200

Defect Description: SIB #11-03-06 RECALL 06E-A02 CRANK VENT VALVE ON E53/60/63/64/65/66 WITH N62 PROD START TO 6/30/04

Defect Dealer Comments: BMW REQUESTS: PERFORM UPDATE S/I 11 03 06.REPLACE CRANKCASE VENT VALVES. DCS ONLY. RENTAL/VALET/FUEL FILL..CAMPAIGN \ DEFECT 0011270200...0056138 FR5.....LIMITED WARRANTY..... .....FACTORY WARRANTY ONLY..... \ REPLACE CRANKCASE VENTILATION VALVES. PER BMWS INSTRUCTIONS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0056138	Replacement of crankcase ventilation vales	5	5	$66.45	$0.00
Part	11127547058	Repair kit, pressure regulating valve	2	2	$20.20	$8.08

Totals: Total Value Paid: 86.65 Total Handling Value Paid: 8.08

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 94.73

Paid To Dealer for Claim: 94.73

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 51,937
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 08/28/2006	**AG Dealer Code:** 96490
Repair Entry Date: 09/02/2006	

Defect Code: 6590021800

Defect Description: Navigation CD/ DVD road map / destination input incorrect/incomplete reading

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Chassis Number : D[redacted]

Defect Dealer Comments: CUST.REP..RADIO CUTS OUT INTERMITTENLY \ \ PERFORM TEAT PLAN ON MOST BUS. TEST PLAN PROCEDURE: REPROGRAM NAV. GWCODE: 37726000. LOAD SOFTWARE WAS NOT NEEDED ENCODE NAV RECHECK FAULT NO FAULT PERSENT AT THIS TIME IN MOST SYSTEM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$93.03	$0.00
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$66.45	$0.00
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$26.58	$0.00

Totals: Total Value Paid: 186.06 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 186.06

Defect Code: 85990066NA

Defect Description: REFUELING COSTS

Defect Dealer Comments: PER BMWS REQUEST. REFILL CUSTOMER VEHICLE. ONE TIME ONLY DUE TO RECALL REPAIRS \ 85990066NA SUBLET \ REFILL CUSTOMERS VEHICLE W/19.0 GA 3.05 EA GA

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$57.95	$0.00

Totals: Total Value Paid: 57.95 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 57.95

Paid To Dealer for Claim: 244.01

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 46,529
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number [redacted]	**Authorization Number:** 0
Repair Order Date: 06/08/2006	**AG Dealer Code:** 96490
Repair Entry Date: 06/13/2006	

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Defect Code: 5133160100

Defect Description: Front window regulator operating cable cracked / broken / torn off

Defect Dealer Comments: CUST. REP...DRIVER FRONT WINDOW IS GRINDING AND DOES NOT ROLL UP ALL THE WAY \ WINDOW REGULATOR DRIVE CABLE COMING APART. \ REPLACED LEFT FRONT WINDOW REGULATOR,PERFORMED SHORT TEST CLEARED AIR BAG FAULT CREATED WHILE REPLACING REGULATOR.INSPECTED WINDOW FOR PROPER OPERATION AFTER REPAIRS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	51337138861	ELECTR.WINDOW LIFTER FRONT LEFT	1	1	$121.30	$48.52
Labor	5133003	Replacing electrical window regulator in left or right fro	19	19	$252.51	$0.00

Totals: Total Value Paid: 373.81 Total Handling Value Paid: 48.52

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 422.33

Paid To Dealer for Claim: 422.33

Claim Header:

Claim Number/Status: [redacted] **Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 06/02/2006

Repair Entry Date: 06/09/2006

Mileage: 46,109

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 96490

Defect Code: 11009999SA

Defect Description: BMW NA RENTAL COST - GOODWILL

Defect Dealer Comments: CUST.REQ: NEEDS ALTERNATIVE TRANSPORTAION. NO LOANERS AVAIL. CAR IS NOT DRIVEABLE,TRANS IS NOT SHIFTING PROPERLY \ CAR IN ON SAT 27TH.CK ON TUES (HOLDIAY WEEKEND) PROG AND \ REP COMPL.ON THE 1ST. PER S/I 010703. BMWNA TO PAY 5 DAYS RENTAL AT 30.00 EA DAY PLUS TX IS 174.65. BAL OF 2 DAYS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$174.65	$0.00

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Totals: Total Value Paid: 174.65 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 174.65

Defect Code: 5412094100

Defect Description: Sunroof visor (SHD, panorama roof) poorly adapted/fitted

Defect Dealer Comments: CUST REP...THE SUNROOF HAS EXTREMELY WIND NOISE WHEN THE SUNROOF PANEL IS OPEN,CUSTOMER CALLED ON 6/1 AT 4:30 PM \ SUNROOF GLASS HEIGHT UNDER SPEC FROM REAR SECTION. \ REMOVED FAITERS AND LOOSEN BOLTS TO ADJUST REAR SECTION OF SUNROOF TO FACTORY SPECS.TEST DROVE VEHICLE AND FOUND SOME WIND RUSH OVER FRT SECTION OF SUNROOF BUT THERE IS NO AIR LEAKING THROUGH INTO THE CABIN

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5412503	ADJ GLASS SUNROOF LID	2	2	$26.58	$0.00

Totals: Total Value Paid: 26.58 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 26.58

Defect Code: 6577060200

Defect Description: Airbag control module/safety electronics Software error / internal device fault

Defect Dealer Comments: TRANS WARNING LIGHT IS ON THAT READS TRANSMIS SION FAULT CAR WILL NOT SHIFT PROPERLY FAULT 5EF4. 5079, 9E62, 9E61. SIM MOD INTERNALLY FAULTY PERF SHORT TST. PERF TST PLANS FOR FAULTS.RR SZL W/NEW PART NO HELP,NOT BEING RECONGNIZED BY DIS. WT6-REINSTALL ORIG SZL RR GOV BX CK SGM MOD SZL SIM AIRBAG SATLTS NOT RECONGNIZED BY DIS VOLTAGE OUTPUT OF SIM UNDER SPECS AT 8.58 VOLTAGE BET 9V-11V REPL SIMS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6131512	Removing and installing or replacing coil spring unit	6	6	$79.74	$0.00
Labor	6577701	Replacing safety information module	5	5	$66.45	$0.00
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$26.58	$0.00
Labor	6199000	WT.61 SECTION	6	6	$79.74	$0.00
Part	65776929551	Safety information module	1	1	$405.00	$162.00

Totals: Total Value Paid: 657.51 Total Handling Value Paid: 162.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 819.51

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Paid To Dealer for Claim: 1,020.74

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 42,724
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/18/2006	**AG Dealer Code:** 96490
Repair Entry Date: 05/02/2006	

Defect Code: 99999977CS

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - SENATOBIA PDC

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 42,724
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/18/2006	**AG Dealer Code:** 96490
Repair Entry Date: 05/02/2006	

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Defect Code: 11009999SA

Defect Description: BMW NA RENTAL COST - GOODWILL

Defect Dealer Comments: CUST.REQ: NEEDS ALTERNATIVE TRANSPORTAION. NO LOANERS AVAIL. ID DRIVE STICKS. NOISE FROM ENGINE.DUE TO IN ON THURS.ORD \ PRTS. PRTS IN ON TUES. PUMA NO. 5261802 \ BMWNA TO PAY 3 DAYS RENTAL AT 30.00 EA DAY PLUS TX IS 104.79 SPLIT RENTAL WITH BMW DUE TO WEEKEND. DEALER PAYS 3 DAYS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$104.79	$0.00

Totals: Total Value Paid: 104.79 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 104.79

Defect Code: 1151014800

Defect Description: Coolant pump leaking

Defect Dealer Comments: CUST. REP...GROWLING NOISE FROM UNDER THE HOOD WHEN TRANS IS IN GEAR. HEARD BY NATHAN ON SERVICE DRIVE \ 1 \ PERFORMED SHORT TEST AND NO RELIVANT FAULTS FOUND. DROVE VEHICLE AND LISTENED SLIGHT NOISE HEARD COMMING FROM WATER PUMP AREA WATER PUMP LEAKING OUT OF WEEP HOLE CKED FOR OTHER LEAKS & RAD CAP FOUND TO BE DEFECTIVE REPL WATER PUMP & RAD CAP PRESSURE TESTED SYS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11511439976	Return pipe	1	1	$8.85	$3.54
Part	17111742231	Radiator cap	1	1	$8.10	$3.24
Part	12311439988	Feed pipe	1	1	$5.45	$2.18
Part	11517507717	O-ring	1	1	$0.95	$0.38
Labor	1151508	Removing and installing or replacing water pump	21	21	$279.09	$0.00
Part	11517508496	RMFD WATER PUMP	1	1	$99.85	$39.94

Totals: Total Value Paid: 402.29 Total Handling Value Paid: 49.28

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 451.57

Defect Code: 6552001200

Defect Description: Onboard monitor / control display / central information display (CID), front (including trim cover)

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Defect Dealer Comments: CUST. REP...I-DRIVE WILL STICK ON THE WELCOME SCREEN FOR DAYS AT A TIME \ \ PERFORMED SHORT TEST AND NO RELIVANT FAULTS FOUND. PERFORMED ILLUMINOUS POWER REDUCTION TEST AND NO FAULTS FOUND. SUB PUMA 5261802 & PER PUMA WHEN IDRIVE SCREEN LOCKS UP SOUND PLAYS NORMAL & ABLE TO MOVE THROUGH STATIONS WITH MFL BUTTONS PER PUMA REPL CID WITH NEW & PROGRAMMED VEH & ENCODED COMPLETE VEH

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6582511	REPL.CONTROL DISPLAY	8	8	$106.32	$0.00
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$93.03	$0.00
Part	65826929507	AT-Control display	1	1	$1,075.00	$430.00

Totals: Total Value Paid: 1,274.35 Total Handling Value Paid: 430.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,704.35

Paid To Dealer for Claim: 2,260.71

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 39,724
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/28/2006	**AG Dealer Code:** 26731
Repair Entry Date: 03/07/2006	

Defect Code: 6166024800

Defect Description: Windshield washer system, lines/valves/connectors leaking

Defect Dealer Comments: CLIENT STATES WASHER FLUID IS NOT SPRAYING\PLASTIC LINE IN BOTH WIPER BLADES LEAKING WASHER FLUID CRACKED\REMOVE AND REPLACED BOTH WIPER BLADE ASSEMBLY AND CHECKED WIPERS AND SPRAYING PROPERLY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61617008970	Adjustment element	2	2	$2.44	$0.98
Part	61614390506	WIPER ARM RIGHT	1	1	$70.95	$28.38
Part	61614390505	WIPER ARM LEFT	1	1	$51.30	$20.52

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Labor	6161601	Removing and installing both windscreen wiper arms	7	7	$85.75	$0.00
Part	61617008971	Adjusting plate	2	2	$3.96	$1.58

Totals: Total Value Paid: 214.40 Total Handling Value Paid: 51.46

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 265.86

Defect Code: 6575211100

Defect Description: Bonnet contact occasional failure

Defect Dealer Comments: CLIENT STATES MSG IS DISPLAYING HOOD IS OPEN, EVEN WHEN CLOSED\DEFECTIVE HOOD PIN SWITCH INTERNAL DEFECT\PERFORM SHORT TEST STATUS OF HOOD PIN SAID CLOSED IT WAS OPEN REMOVE AND REPLACED HOOD CONTACT SWITCH TESTED WORKING PROPERLY.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61314157962	Switch	1	1	$6.40	$2.56
Labor	0000555	INTERROGATING FAULT MEMORY IN DIAGNOSING SYSTEM	2	2	$24.50	$0.00
Labor	6131746	R&IORR ENGINE HOOD CONTACT SWITCH	1	1	$12.25	$0.00

Totals: Total Value Paid: 43.15 Total Handling Value Paid: 2.56

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 45.71

Paid To Dealer for Claim: 311.57

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 38,403
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/06/2006	**AG Dealer Code:** 26731
Repair Entry Date: 02/18/2006	

Defect Code: 6312181200

Defect Description: Parking lamp bulb permanent failure

Defect Dealer Comments: CLIENT STATES ANGLE EYE RINGS ON RIGHT FRONT ARE INOP\BULB FOR RIGHT FRONT ANGLE EYE ILLUMINATION IS BURNED OUT\REMOVED FRONT BUMPER AND RIGHT FRONT HEADLIGHT ASSEMBLY AND REPLACED RIGHT FRONT ANGLE EYE BULB

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63126916097	Bulb, parking light	1	1	$11.25	$4.50
Labor	6312520	Removing and installing headlight, left	12	12	$147.00	$0.00

Totals: Total Value Paid: 158.25 Total Handling Value Paid: 4.50

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 162.75

Paid To Dealer for Claim: 162.75

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 01/18/2006

Repair Entry Date: 01/21/2006

Mileage: 36,861

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 26731

Defect Code: 6313051200

Defect Description: Front indicator light, bulb permanent failure

Defect Dealer Comments: CUSTOMER STATES HALO LOW LIGHTS INOP ON DRIVERS SIDE\RT FT HALO LIGHT BULB AND SIDE MARKER INDICATOR BULB FILAMENT OUT\R-N-R HEADLAMP ASSY,REPLACE BOTH BULBS, AND REALIGN HEADLAMP

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6399797	REP LIGHT BULB FOR RIGHT FRONT TURN SIGNAL+	1	1	$12.25	$0.00
Part	63126916097	Bulb, parking light	1	1	$11.25	$4.50
Part	63217160798	BULB YELLOW	1	1	$1.20	$0.48
Labor	6312522	Removing and installing headlight, right	12	12	$147.00	$0.00

Totals: Total Value Paid: 171.70 Total Handling Value Paid: 4.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 176.68

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Paid To Dealer for Claim: 176.68

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 36,183
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/11/2006	**AG Dealer Code:** 96490
Repair Entry Date: 01/14/2006	

Defect Code: 0012100200

Defect Description: SIB #12-13-05 RECALL 05E-A01 BREMI IGN COILS REPLACEMENT

Defect Dealer Comments: BMW REQUESTS: PERFORM RECALL 05E-A01.REPLACE BREMI COILS PER DCS REQUESTS ONLY....WARRANTY RECALL. \ DEFECT 0012100200...0056083 OR 0055248 FOR E66 W/N73 MOTOR OR ASSC. 0056689 ALL ASSC LABOR. NORMAL WARRANTY ENTRY \ REPLACE ALL BREMI COILS WITH NEW UPDATE BOSCH COILS PER BMW'S INSTRUCTIONS.

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12131712219	Ignition coil	8	8	$132.40	$52.96
Labor	0056083	Checking all ignition coils and.....replacing if necessa	7	7	$87.15	$0.00

Totals: Total Value Paid: 219.55 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 272.51

Defect Code: 6510021500

Defect Description: CD/MD/CD-ROM/DVD player (in radio, ASK, MASK) permanent malfunction

Defect Dealer Comments: CUSTOMER REPORTS:SINGLE DISC IN DASH CD PLAYER DOES NOT WORK AT TIMES \ ASK MODULE DEFECTIVE, CD DISC WOULD NOT PLAY AT TIMES, TRIED TO LOAD DISC SEVERAL TIMES, NEVER HAD ANY AFFECT \ TROUBLESHOOT CD RADIO, REPLACE DEFECTIVE ASK MODULE. AFTER NEW MODULE WAS INSTALL, COMPLETE VECHILE PROGRAMMING WAS NEC PROGRAMM AND ENCODE VEH PER MEASURE PLAN

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6512701	Replacing audio system controller	3	3	$37.35	$0.00

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Labor	6590507	PROGRAM NAV SYSTEM	5	5	$62.25	$0.00
Labor	6100801	Programming/encoding control unit(s) (not including CAS)	7	7	$87.15	$0.00
Part	65126977634	Audio system controller CD	1	1	$555.00	$222.00

Totals: Total Value Paid: 741.75 Total Handling Value Paid: 222.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 963.75

Paid To Dealer for Claim: 1,236.26

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 06/23/2005

Repair Entry Date: 06/28/2005

Mileage: 30,006

Davis #: N/A

Authorization Number: 703839

AG Dealer Code: 76350

Defect Code: 85990037TR

Defect Description: NON REPAIR SPECIAL GOODWILL - INCIDENTALS (NON DEFECTS) (TREAD ACT).

Defect Dealer Comments: GOODWILL TO CUST FOR LAST LEASE PAYMENT DUE FOR $1099.00 AS AGREED WITH AMM AND CUSTOMER RELATIONS \ LEASE PAYMENT PROVIDED TO CUSTOMER FOR BRAND LOYALTY \ PROVIDED LAST LEASE PAYMENT TO CUSTOMER PER AGREEMENT WITH A MM JIM K. AND LEW M. AT BMW CUST RELATIONS 201-263-8223

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$1,099.00	$0.00

Totals: Total Value Paid: 1,099.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,099.00

Paid To Dealer for Claim: 1,099.00

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 30,006
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/19/2005	**AG Dealer Code:** 10695
Repair Entry Date: 01/27/2005	

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 30,006
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/19/2005	**AG Dealer Code:** 10695
Repair Entry Date: 01/27/2005	

Defect Code: 3400065600

Defect Description: Front axle brakes - cyclical vibration from steering wheel poor running characteristics / friction

Defect Dealer Comments: C/S CHECK SUSPENTION MAKES NOISES \ LOOSE \ 30006 CHECK FRONT END FOUND UPPER ARM BUSHING ARE BAD REPLACE LEFT AND RIGHT SIDE UPPER THRUST ARMS

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	31126765994	Tension strut with hydraulic mount,right	1	1	$87.80	$35.12
Labor	3112558	R+R L+R CONTROL ARMS	7	7	$78.75	$0.00
Part	31126765993	Tension strut with hydraulic mount, left	1	1	$87.80	$35.12
Part	31106755474	Flange nut with washer	2	2	$2.20	$0.88

Totals: Total Value Paid: 256.55 Total Handling Value Paid: 71.12

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 327.67

Defect Code: 61610077MP

Defect Description: FT WIPER RUBBER INSERT-MP

Defect Dealer Comments: Replacing both windshield wiper rubbers \ WORN \ 30006 REPLACE WIPER INSERTS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6161631	REP BOTH WINDSHIELD WIPER BLADE INSERTS+	1	1	$11.25	$0.00
Part	61610154440	WIPER BLADE	2	2	$5.60	$0.00

Totals: Total Value Paid: 16.85 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 16.85

Defect Code: 6590011400

Defect Description: Navigation computer in luggage compartment occasional malfunction

Defect Dealer Comments: C/S I DRIVE INOP WHNE CHANGING STATION \ FAULTY \ 30006 CHECK I DRIVE OPERATION CHECK CON AND BZM FOR FAULTS PERFORM MOST BUS ANALYSIS NAV IS CAUSE FOR MOST BUS RESET CHECK FOR ANY NEEDED S

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6590511	R+R NAV.COMPUTER	4	4	$45.00	$0.00
Part	65906947829	Rmfd navigation computer DVD	1	1	$1,065.00	$426.00

Totals: Total Value Paid: 1,110.00 Total Handling Value Paid: 426.00

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,536.00

Defect Code: 85990089MP

Defect Description: 1ST ENG OIL SERVICE-FULL MAINTENANCE

Defect Dealer Comments: OILSERVICE \ OIL CHANGE \ 30006 PERFORM OIL SERVICE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	82141468858	WINDSHIELD WASHER FLUID	1	1	$2.35	$0.00
Labor	0000610	Engine oil service	4	4	$45.00	$0.00
Part	11427511161	Set oil-filter element	1	1	$10.50	$0.00
Part	07510017954	Motor oil SAE 5W-30 Longlife 01	9	9	$36.00	$0.00

Totals: Total Value Paid: 93.85 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 93.85

Defect Code: 85990101MP

Defect Description: VEHICLE CHECK

Defect Dealer Comments: C/S VEHICLE CHECK LGITH \ CHECK \ 30006 PERFORM VEHICLE CHECK

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000624	Service, vehicle check	6	6	$67.50	$0.00

Totals: Total Value Paid: 67.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 67.50

Paid To Dealer for Claim: 2,041.87

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 27,648
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/12/2004	**AG Dealer Code:** 10695
Repair Entry Date: 11/17/2004	

Defect Code: 84110415AZ

Defect Description: KEYPAD HANDSET/MOBILE PHONE PERMANENT MALFUNCTION

Defect Dealer Comments: C/S PHONE INOP AT TIMES \ FAILED \ 27648 REPLACE HAND SET

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	84110153470	HANDSET EXCHANGE	1	1	$195.00	$78.00
Part	84110027803	Battery	1	1	$37.00	$14.80
Labor	8499000	WT.84 SECTION	1	1	$11.25	$0.00

Totals: Total Value Paid: 243.25 Total Handling Value Paid: 92.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 336.05

Paid To Dealer for Claim: 336.05

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 27,648
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/12/2004	**AG Dealer Code:** 10695
Repair Entry Date: 01/01/1900	

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

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Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 10/12/2004

Repair Entry Date: 11/16/2004

Mileage: 26,481

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10695

Defect Code: 11009999SA

Defect Description: BMW NA RENTAL COST - GOODWILL

Defect Dealer Comments: RENTAL \ RENTAL RO 173765 DOR 10-13-04 \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$98.00	$0.00

Totals: Total Value Paid: 98.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 98.00

Paid To Dealer for Claim: 98.00

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Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 26,481
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/12/2004	**AG Dealer Code:** 10695
Repair Entry Date: 10/21/2004	

Defect Code: 0061060200

Defect Description: SIB #61-03-04 LBL CODE 420 PGM CONTROL UNITS ON E65/E66 FROM START OF PRODUCTION TO 01/20/2004

Defect Dealer Comments: PROGRAM CONTROLL UNITS,SIB 610304,LABEL 420 \ UPDATE \ 26481 PROGRAM CONTROL UNITS WITH OUT CAS OR NAV PACK 2 10 FR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0055512	PROGRAM CONTROL UNITS	10	10	$112.50	$0.00

Totals: Total Value Paid: 112.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 112.50

Paid To Dealer for Claim: 112.50

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 26,481
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/12/2004	**AG Dealer Code:** 10695
Repair Entry Date: 10/21/2004	

Defect Code: 0017200100

Defect Description: SIB #17-01-04 LBL CODE 393 TRANS COOLER LINE BRACKET ON E65/E66 N62 ENG START OF PROD THRU 01/2003

Defect Dealer Comments: TRANSM.OILCOOLERBRACKET,SIB 170104 \ UPDATE \ 26481 PERFORM SIB 17 01 04 WORK PACKAGE 1

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	17227531322	BRACKET OIL PIPE	1	1	$1.85	$0.74
Part	17227525819	Spacer sleeve	1	1	$1.46	$0.58
Part	17227519270	BRACKET OIL PIPE	1	1	$0.45	$0.18
Part	07119903994	Hex bolt with washer	1	1	$0.22	$0.09
Labor	0054944	CK.COOLER LINES+INSTALL BRACKET	3	3	$33.75	$0.00

Totals: Total Value Paid: 37.73 Total Handling Value Paid: 1.59

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 39.32

Paid To Dealer for Claim: 39.32

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 10/12/2004

Repair Entry Date: 10/21/2004

Mileage: 26,481

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10695

Defect Code: 34117777MP

Defect Description: FRONT BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: REPLACE FRONT BRAKES/SEE KEY READER \ WORN \ 26481 REPLACE FRONT BRAKE PADS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$61.15	$50.85
Labor	0000612	Service, front brakes	8	8	$90.00	$0.00
Part	34356755266	Brake pad wear sensor	1	1	$8.00	$6.60

Totals: Total Value Paid: 159.15 Total Handling Value Paid: 57.45

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 216.60

Defect Code: 5124951400

Defect Description: E65 E66 (with SA 316) Malfunction in automatic trunk lid

Defect Dealer Comments: C/S TRUNK INOP \ LEAKING \ 26481 CHECK TRUNK INOP CHECK POWER AND GROUND OK CHECK FLUID LEVEL FOR HKL PUMP FOUND IT IS LOW REPLACE HKL PUMP HOSES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054691	REPL.HYDRAULIC CYL./LINES	11	11	$123.75	$0.00
Part	51247134592	Hydraulic cylinder	1	1	$122.60	$49.04

Totals: Total Value Paid: 246.35 Total Handling Value Paid: 49.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 295.39

Defect Code: 6317051200

Defect Description: Front fog light, bulb permanent failure

Defect Dealer Comments: FOG LITE INDICATOR GOES ON \ BURNED OUT \ 26481 REPLACE LEFT SIDE FOG LAMP BULB

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63171386816	BULB	1	1	$6.50	$2.60
Labor	6399701	REPL.L/R.FOGLITE BULB	1	1	$11.25	$0.00

Totals: Total Value Paid: 17.75 Total Handling Value Paid: 2.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 20.35

Paid To Dealer for Claim: 532.34

Claim Header:

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Claim Number/Status: [redacted] (Paid)
Claim Center ID: [redacted]
Repair Order Number: [redacted]
Repair Order Date: 07/21/2004
Repair Entry Date: 07/23/2004

Mileage: 23,718
Davis #: N/A
Authorization Number: 0
AG Dealer Code: 10695

Defect Code: 1115031500

Defect Description: Valve for crankcase venting permanent malfunction

Defect Dealer Comments: CUSTOMER STATES CHECK FOR NOISE IN THE ENGINE \ NOISY \ 23718 CHECK FAULTMEMORY IN DME FAULT CODE 272C & 272D ADDITIVE MIXTURE CONTROL REPLACE BOTH CRANK CASE VENT VALVE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$45.00	$0.00
Labor	1115530	Sealing/replacing both control valves for engine venting	4	4	$45.00	$0.00
Part	11127537733	Repair kit, pressure regulating valve	2	2	$15.10	$6.04

Totals: Total Value Paid: 105.10 Total Handling Value Paid: 6.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 111.14

Paid To Dealer for Claim: 111.14

Claim Header:

Claim Number/Status: [redacted] (Paid)
Claim Center ID: [redacted]
Repair Order Number: [redacted]
Repair Order Date: 05/04/2004
Repair Entry Date: 05/07/2004

Mileage: 20,622
Davis #: N/A
Authorization Number: 0
AG Dealer Code: 10695

Defect Code: 0061800100

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Defect Description: SIB #61-13-03 LBL CODE 374 E65/E66 REPLACE BATTERY ON E65 & E66 PRODUCED 11/2001 TO 03/2003

Defect Dealer Comments: CHECK BATTERY,SIB611303,LABEL 374 \ UPDATE \ 20622 PERFORM SIB 61 13 13 WORK PACKAGE 2 PACK 2 6 FR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054173	CHECK+REPLACE BATTERY	6	6	$67.50	$0.00
Part	61216924023	Original BMW AGM-battery	1	1	$131.50	$52.60

Totals: Total Value Paid: 199.00 Total Handling Value Paid: 52.60

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 251.60

Paid To Dealer for Claim: 251.60

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 05/04/2004

Repair Entry Date: 05/07/2004

Mileage: 20,622

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10695

Defect Code: 34000077MP

Defect Description: BRAKE FLUID CHANGE- FULL MAINTENANCE PROGRAM

Defect Dealer Comments: Replacing fluid in ABS/ASC+T brake system \ BRAKEFLUIDFLUSH \ 20622 PERFORM BRAKE FLUID FLUSH

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	81220142156	BRAKE FLUID	1	1	$1.86	$1.24
Labor	0000618	Brake fluid service	5	5	$56.25	$0.00

Totals: Total Value Paid: 58.11 Total Handling Value Paid: 1.24

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 59.35

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Defect Code: 64310237MP

Defect Description: MICROFILTER REPLACEMENT

Defect Dealer Comments: REPLACE MICRO FILTER \ WORN \ 20622 REPLACE MICROFILTERS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000616	Microfilter service	2	2	$22.50	$0.00
Part	64116921019	MICROFILTER/ACTIVATED CARBON CONTAINER	2	2	$26.00	$26.00

Totals: Total Value Paid: 48.50 Total Handling Value Paid: 26.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 74.50

Defect Code: 84110415AZ

Defect Description: KEYPAD HANDSET/MOBILE PHONE PERMANENT MALFUNCTION

Defect Dealer Comments: CUSTOMER STATES PHONE IS IN-OP \ FAILED \ 20622 CHECK PHONE INOP REPLACE HANDSET

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	84110153470	HANDSET EXCHANGE	1	1	$195.00	$78.00
Labor	8410003	CK.TELEPHONE FUNCTION	2	2	$22.50	$0.00

Totals: Total Value Paid: 217.50 Total Handling Value Paid: 78.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 295.50

Defect Code: 85990089MP

Defect Description: 1ST ENG OIL SERVICE-FULL MAINTENANCE

Defect Dealer Comments: REPLACE ENGINE OIL \ OILCHANGE \ 20622 PERFORM OIL AND FILTER CHANGE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	11427511161	Set oil-filter element	1	1	$5.05	$5.05
Labor	0000610	Engine oil service	4	4	$45.00	$0.00
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	8	8	$22.80	$9.20

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Totals: Total Value Paid: 72.85 Total Handling Value Paid: 14.25

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 87.10

Defect Code: 85990501MP

Defect Description: STANDARD OPERATION MP

Defect Dealer Comments: STANDART CHECK

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000105	Service - standard scope	4	4	$45.00	$0.00

Totals: Total Value Paid: 45.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 45.00

Paid To Dealer for Claim: 561.45

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 05/04/2004

Repair Entry Date: 01/01/1900

Mileage: 20,622

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10695

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

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Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 18,255
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 02/25/2004	**AG Dealer Code:** 10695
Repair Entry Date: 03/12/2004	

Defect Code: 1213001200

Defect Description: Ignition coil permanent failure

Defect Dealer Comments: C/S CHECK ENGINE SIGN ON/CAR SHAKES \ FAILED.MISSFIRING \ 18255 RUN CAR ON DIS FFOUND MISFIREE FAULT REEPLACE ALL 8 COILS WRONG DATE CODE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12131712223	Ignition coil	8	8	$132.40	$52.96
Labor	1213512	REP IGNITION COILS (WITH 1213009)	4	4	$45.00	$0.00
Labor	1213009	CHK IGNITION COIL	4	4	$45.00	$0.00

Totals: Total Value Paid: 222.40 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 275.36

Paid To Dealer for Claim: 275.36

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 17,408
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 540262
Repair Order Date: 01/23/2004	**AG Dealer Code:** 10695
Repair Entry Date: 03/24/2004	

Defect Code: 11009999ER

Defect Description: GW RENTAL- "ONLY"

Defect Dealer Comments: RENTAL \ RENTAL RO 160994 2-2-04 F \

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	4	OIL,LUBRICANTS ETC			$294.00	$0.00

Totals: Total Value Paid: 294.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 294.00

Paid To Dealer for Claim: 294.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 17,408
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/23/2004	**AG Dealer Code:** 10695
Repair Entry Date: 02/06/2004	

Defect Code: 0061790100

Defect Description: E65 E66 Programming control units (lower than I 6.113)

Defect Dealer Comments: PROGRAM CONTROLLUNIT,SIB 611003,LABEL 370 \ UPDATE \ 17408 RERPOGRAMM ENTIR CAR AS PER SIB INCLUDING NAV AND CAS PACK 5 15 FR

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054780	PROGR.WITH NAV+CAS	15	15	$168.75	$0.00

Totals: Total Value Paid: 168.75 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 168.75

Paid To Dealer for Claim: 168.75

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 01/23/2004

Repair Entry Date: 02/06/2004

Mileage: 17,408

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10695

Defect Code: 1213001200

Defect Description: Ignition coil permanent failure

Defect Dealer Comments: C/S CAR IDLES ROUGH \ MISFIRING \ 17408 CHECK FAULT MEMORY IN DME FAUTL CODE 2747 MISFIRE CYL 3 REPLACE COIL

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12131712223	Ignition coil	1	1	$16.55	$6.62
Labor	1300002	CHK FUNCTION OF DIGITAL MOTOR ELECTRONICS (DME)	12	12	$135.00	$0.00

Totals: Total Value Paid: 151.55 Total Handling Value Paid: 6.62

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 158.17

Defect Code: 2440026100

Defect Description: Automatic transmission, converter clutch engagement (closing/opening) too rough

Defect Dealer Comments: CHECK ENGINE LITE ON \ FAILED \ 17408 CHECK FAULT MEMORY IN EGS FAULT CODE 4F53 CONERTER LOCK UP CLUTCH FAULTY REMOVE TRANSMISSION AND REPLACE TORQUE CONVERTE sublet 2 liter transm fluid

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	2440510	Removing and installing or replacing torque converter	67	67	$753.75	$0.00
Part	17211742636	O-ring	2	2	$0.60	$0.24
Sublet	4	OIL,LUBRICANTS ETC			$35.00	$0.00
Part	24407521883	Torque converter	1	1	$757.40	$302.96

Totals: Total Value Paid: 1,546.75 Total Handling Value Paid: 303.20

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,849.95

Defect Code: 34117777MP

Defect Description: FRONT BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: CHECK FRONT FRONT BRAKES AS PER KEY READER \ WORN \ 17408 RE PLACE FRONT PADS AND ROTORS ROTORS WERE 27.7MM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34116764540	Repair kit, brake pads asbestos-free	1	1	$60.50	$49.50
Part	34116750267	Brake disc, ventilated	2	2	$102.70	$84.30
Labor	3411220	R&IORR BOTH FRONT BRAKE DISCS	12	12	$135.00	$0.00
Part	34356755266	Brake pad wear sensor	1	1	$7.90	$5.30

Totals: Total Value Paid: 306.10 Total Handling Value Paid: 139.10

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 445.20

Defect Code: 34217777MP

Defect Description: REAR BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: CHECK REAR BRAKES AS PER KEY READER \ WORN \ 17408 REPLACE REAT PADS AND ROTORS ROTORS MEASURE 22.2MM

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34356755267	Brake pad wear sensor	1	1	$7.90	$5.30
Part	34211166129	Brake disc, ventilated	2	2	$88.50	$72.50
Part	34216761286	Repair kit, brake pads asbestos-free	1	1	$46.05	$37.70
Labor	3421928	R+R L+R RR.DISCS	10	10	$112.50	$0.00

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Totals: Total Value Paid: 254.95 Total Handling Value Paid: 115.50

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 370.45

Defect Code: 6112557900

Defect Description: Control module for steering column switch cluster SZL, including coil spring assy incorrect connecti

Defect Dealer Comments: TRACTION CONTROL LITE ON \ FAILED \ 17408 REPLACE3 THE SZL FAULT CODE 94E7 STORED IN THE SZL

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6131528	Replacing support for switch on steering column	8	8	$90.00	$0.00
Part	61316938631	Switch unit steering column	1	1	$180.00	$72.00

Totals: Total Value Paid: 270.00 Total Handling Value Paid: 72.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 342.00

Defect Code: 6132031500

Defect Description: CAS (car access system) electronic module/control module permanent malfunction

Defect Dealer Comments: C/S CAR DOES NOT ALWAYS GO INTO PARK WHEN BUTTON IS PUSHES \ FAILED \ 17408 INSERTED KEY INTO CAS MODULE THE CAS WAS STICKING AND AT TIME THE CAR WOULD NOT GO INTO PARK REPLACWE THE CAS MODULE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6131501	Replacing ignition switch	13	13	$146.25	$0.00
Part	61316942487	Ignition switch/CAS	1	1	$252.60	$101.04

Totals: Total Value Paid: 398.85 Total Handling Value Paid: 101.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 499.89

Defect Code: 6214111200

Defect Description: Instrument cluster indicator lamps / warning lamps / background lighting permanent failure

Defect Dealer Comments: C/S WARNING READ OUTS COME ON EVERYTIME CAR STARTS \ FAILED \ 17408 CHECK FAULT MEMORY AND RAN A MOST BUS TEST THE CLUSTER CAME UP TO BE DEFECTIVE REPLACE CLUSTER

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	62116932042	INSTRUMENTS COMBINATION UNCODED	1	1	$720.00	$288.00
Labor	6211786	Replacing instrument cluster	4	4	$45.00	$0.00

Totals: Total Value Paid: 765.00 Total Handling Value Paid: 288.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,053.00

Defect Code: 8411403700

Defect Description: Telephone console, mobile phone loose

Defect Dealer Comments: C/S PHONE DOES NOT WORK PROPERLY-LOOSES CHARGE \ FAILED \ 17408 REPLACE E-JECT BOX

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	8421550	R+R CRADLE	4	4	$45.00	$0.00
Part	84216913469	MOUNT FOR HANDY	1	1	$114.30	$45.72

Totals: Total Value Paid: 159.30 Total Handling Value Paid: 45.72

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 205.02

Paid To Dealer for Claim: 4,923.68

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 100
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/14/2003	**AG Dealer Code:** 26588
Repair Entry Date: 11/14/2003	

Defect Code: 85990018TQ

Defect Description: QUALITY RELATED SPECIAL GOODWILL - SERVICE BRAKE SYSTEM (TREAD ACT).

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Chassis Number : D[redacted]

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	3	PAINT OR OTHER SUBLET WORK			$1,127.00	$0.00

Totals: Total Value Paid: 1,127.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 1,127.00

Paid To Dealer for Claim: 1,127.00

Claim Header:

Claim Number/Status: [redacted] **(Paid)**	**Mileage:** 13,767
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/01/2003	**AG Dealer Code:** 10695
Repair Entry Date: 10/03/2003	

Defect Code: 84110415AZ

Defect Description: KEYPAD HANDSET/MOBILE PHONE PERMANENT MALFUNCTION

Defect Dealer Comments: CUSTOMER STATES PHONE AT TIME WILL DROP CALL AND AT TIME NO SOUND \ FAILED \ 13767 REPLACE HANSET

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	84110153470	HANDSET EXCHANGE	1	1	$195.00	$78.00

Totals: Total Value Paid: 195.00 Total Handling Value Paid: 78.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 273.00

Paid To Dealer for Claim: 273.00

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 13,767
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: 0	**Authorization Number:** 0
Repair Order Date: 10/01/2003	**AG Dealer Code:** 10695
Repair Entry Date: 01/01/1900	

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,648
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/10/2003	**AG Dealer Code:** 10695
Repair Entry Date: 07/22/2003	

Defect Code: 0012730100

Defect Description: E65 E66 N62 Replacing ignition coil

Defect Dealer Comments: WP40 \ PK 2 \ 12648 REPLACE ALL 8 COILS PACK 2 8 FR

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12131712223	Ignition coil	8	8	$132.40	$52.96
Labor	0054111	CK+REPL.COILS AS NECESSARY	8	8	$90.00	$0.00

Totals: Total Value Paid: 222.40 Total Handling Value Paid: 52.96

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 275.36

Paid To Dealer for Claim: 275.36

Claim Header:

Claim Number/Status: [redacted] (Paid)

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 07/10/2003

Repair Entry Date: 07/18/2003

Mileage: 12,648

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10695

Defect Code: 0012740100

Defect Description: SIB #12-07-03 LBL CODE 366 RECALL 03V-240 DME REPROGRAMMING ON E65/E66 WITH N62 PROD UP TO 04/04/03

Defect Dealer Comments: RECALL 0012740100 \ UPDATE \ 12648 NO UPDATE NEEDED PACK 1 3 FR

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0054729	CHECK DME ONLY	3	3	$33.75	$0.00

Totals: Total Value Paid: 33.75 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 33.75

Paid To Dealer for Claim: 33.75

Claim Header:

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Claim Number/Status: [redacted] (Paid)	**Mileage:** 12,648
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 07/10/2003	**AG Dealer Code:** 10695
Repair Entry Date: 07/18/2003	

Defect Code: 6131713700

Defect Description: Gear selector switch (lever) loose

Defect Dealer Comments: GEAR KNOB IS LOOSE \ LOOSE \ 12648 REPLACE GRWEAR SHIFTER

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61316927887	Gear selector switch	1	1	$82.15	$32.86
Labor	6131761	Removing and installing or replacing gear change switch	3	3	$33.75	$0.00

Totals: Total Value Paid: 115.90 Total Handling Value Paid: 32.86

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 148.76

Defect Code: 61610077MP

Defect Description: FT WIPER RUBBER INSERT-MP

Defect Dealer Comments: Replacing both windshield wiper rubbers \ WORN \ 12648 REPLACE WIPER INSERTS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	61618265555	Wiper rubber	2	2	$11.90	$11.90
Labor	6161631	REP BOTH WINDSHIELD WIPER BLADE INSERTS+	1	1	$11.25	$0.00

Totals: Total Value Paid: 23.15 Total Handling Value Paid: 11.90

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 35.05

Defect Code: 8411251500

Defect Description: Voice input, telephone (CCC / SES / SVS / TCU / MULF / ULF / ULF-SBX / ULF-SBX-H) permanent malfunct

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Defect Dealer Comments: PROGRAM VEH \ FAILED \ 12648 CHECVK FAULT MEMORY IN CAR COMMUNICATION FAULTS STORED THROUGHTOUT THE MOST BUS ENTER CIP AND RUN SERVICE MEASURES THE SVS MODULE DID

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	8441510	Disassemble and install/replace control device for voice inp	5	5	$56.25	$0.00
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$67.50	$0.00
Labor	6100815	Additional work after programming/ encoding abort for 1	7	7	$78.75	$0.00
Labor	6100561	Entering settings in car&key memory	1	1	$11.25	$0.00
Part	84416925214	Control unit, voice input system	1	1	$441.70	$176.68

Totals: Total Value Paid: 655.45 Total Handling Value Paid: 176.68

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 832.13

Defect Code: 85990089MP

Defect Description: 1ST ENG OIL SERVICE-FULL MAINTENANCE

Defect Dealer Comments: OILSERVICE \ OIL SERVICE \ 12648

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000610	Engine oil service	4	4	$45.00	$0.00
Labor	0000105	Service - standard scope	4	4	$45.00	$0.00
Part	82141468858	WINDSHIELD WASHER FLUID	1	1	$1.40	$0.95
Part	07510017866	Motor oil SAE 5W-30 Longlife 01	9	9	$25.65	$10.35
Part	11427511161	Set oil-filter element	1	1	$5.00	$5.00

Totals: Total Value Paid: 122.05 Total Handling Value Paid: 16.30

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 138.35

Paid To Dealer for Claim: 1,154.29

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 10,789
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/22/2003	**AG Dealer Code:** 10695
Repair Entry Date: 05/31/2003	

Defect Code: 84110415AZ

Defect Description: KEYPAD HANDSET/MOBILE PHONE PERMANENT MALFUNCTION

Defect Dealer Comments: PHONE DISPLAY IS BLANK AT TIMES \ FAILED \ SUPPLY NEW HANDSET

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	84110153470	HANDSET EXCHANGE	1	1	$195.00	$78.00

Totals: Total Value Paid: 195.00 Total Handling Value Paid: 78.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 273.00

Paid To Dealer for Claim: 273.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 10,789
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 05/22/2003	**AG Dealer Code:** 10695
Repair Entry Date: 01/01/1900	

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

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Chassis Number : D[redacted]

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 9,537
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/25/2003	**AG Dealer Code:** 10695
Repair Entry Date: 05/06/2003	

Defect Code: 84110415AZ

Defect Description: KEYPAD HANDSET/MOBILE PHONE PERMANENT MALFUNCTION

Defect Dealer Comments: C/S THE PHONE IS INOP. \ FAILED \nec to supply and code new phone

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	84110153470	HANDSET EXCHANGE	1	1	$195.00	$78.00

Totals: Total Value Paid: 195.00 Total Handling Value Paid: 78.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 273.00

Paid To Dealer for Claim: 273.00

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 9,537
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/25/2003	**AG Dealer Code:** 10695
Repair Entry Date: 01/01/1900	

Defect Code: 99999977CN

Defect Description: CORE CREDITS - AUTOMATIC VIA IWS - MT OLIVE PDC VALID FOR REPAIR DATES FROM 12/18/97

Defect Dealer Comments: CORE CREDITS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Sublet	C	CORE CREDITS			$500.00	$0.00

Totals: Total Value Paid: 500.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 500.00

Paid To Dealer for Claim: 500.00

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 9,528
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 04/23/2003	**AG Dealer Code:** 10695
Repair Entry Date: 05/06/2003	

Defect Code: 34117777MP

Defect Description: FRONT BRAKE PADS & ROTORS - MAINTENANCE PLAN

Defect Dealer Comments: REPLACE FRONT BRAKES AS PER BMW / 340 MILE SHOWING. \ WORN \ 9528 REPLACE FRONT PADS ROTORS ARE GOOD RESET CBS

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	34116753668	Repair kit, brake pads asbestos-free	1	1	$60.50	$49.50
Labor	0000612	Service, front brakes	7	7	$78.75	$0.00
Part	34356755266	Brake pad wear sensor	1	1	$7.90	$5.30

Totals: Total Value Paid: 147.15 Total Handling Value Paid: 54.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 201.95

Defect Code: 6590011500

Defect Description: Navigation computer in luggage compartment permanent malfunction

Defect Dealer Comments: PERFORM FIRST OIL SERVICE AS PER BMW / -2400 MILES SHOWING. \ RECODE \ 9528 OIL SERVICE NOT PERFORMED WENT OFF TOO SOON REPLACE ZGM LET HANG FOR COOLING CODE COMPLETE VEHICLE THEN PROGRAM COMPLETE VEHICLE SET-UP

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	65776928267	Gateway module	1	1	$148.20	$59.28
Labor	6100815	Additional work after programming/ encoding abort for 1	7	7	$78.75	$0.00
Labor	6577691	Replacing central gateway module	6	6	$67.50	$0.00
Labor	6100816	Additional work after programming/ encoding abort for 2	6	6	$67.50	$0.00
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$67.50	$0.00
Labor	6100561	Entering settings in car&key memory	1	1	$11.25	$0.00
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$45.00	$0.00

Totals: Total Value Paid: 485.70 Total Handling Value Paid: 59.28

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 544.98

Paid To Dealer for Claim: 746.93

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 5,770
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/14/2003	**AG Dealer Code:** 65775
Repair Entry Date: 01/16/2003	

Defect Code: 5124121400

Defect Description: Hydraulic unit (including lines), automatic rear lid actuation occasional malfunction

Defect Dealer Comments: C/S TRUNK STOPS SHORT WHEN OPENING AND CLOSING AND IT INDICATES OPEN ON DASH\REPAIRED.\5770 OPERATED TRUNK, TRUNK PAUSED ONCE WHILE OPENING, CONNECTED GT-1 TESTER TO CAR NO FAULTS STORED IN HKL SYSTEM REMOVED LEFT AND RIGHT REA

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$50.00	$0.00
Labor	5124651	Removing and installing or replacing hydraulic cylinder f	11	11	$137.50	$0.00

Totals: Total Value Paid: 187.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 187.50

Defect Code: 5147100100

Defect Description: Foot mats cracked / broken / torn off

Defect Dealer Comments: C/S INSTALL ORDERED CARPET HOLD DOWNS FOR LF CARPET\REPLACED HOLD DOWNS.\5770 INSTALLED NEW FLOOR MATS AND HOLD DOWN RINGS

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5147970	FITTING/REPLACING FLOOR MATS	2	2	$25.00	$0.00
Part	51477014641	Set of floor mats Velours	1	1	$89.60	$35.84
Part	51477010990	Velcro element with bayonet fastener	4	4	$2.40	$0.96

Totals: Total Value Paid: 117.00 Total Handling Value Paid: 36.80

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 153.80

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Chassis Number : D[redacted]

Paid To Dealer for Claim: 341.30

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 5,635
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 01/08/2003	**AG Dealer Code:** 65775
Repair Entry Date: 01/10/2003	

Defect Code: 1614069900

Defect Description: EKP control unit Fault code stored in diagnosis fault code memory (no warning lamp)

Defect Dealer Comments: T/N CAR NEEDS UPDATING WITH NEWEST SOFTWARE\EKP control unit Fault code stored in diagnosis fault code memory (no warning lamp)\5635 CONNECTED CAR TO GT-1 TESTER, CONDUCTED MEASURES PLAN CAR NEEDED TO BE REPROGRAMMED TO REPAIR SRS CONDITION CONNECTED CAR TO GT-1 TESTE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$75.00	$0.00
Labor	6590507	PROGRAM NAV SYSTEM	5	5	$62.50	$0.00
Labor	6100870	Initialising all systems	5	5	$62.50	$0.00
Labor	6100815	Additional work after programming/ encoding abort for 1	7	7	$87.50	$0.00

Totals: Total Value Paid: 287.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 287.50

Defect Code: 6130351500

Defect Description: Switch, automatic rear lid actuation/central locking (inside of rear lid) permanent malfunction

Defect Dealer Comments: C/S TRUNK INDICATES OPEN ON DASH AFTER CLOSING\SWITCH FAILED.\5635 ROAD TESTED CAR, FOUND TRUNK INDICATOR TO COME ON WHILE DRIVING AND TRUNK OPENED. REPLACED TRUNK SWITCH

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid

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Labor	6131584	Removing and installing or replacing switch for automatic	1	1	$12.50	$0.00
Part	61316902089	Boot lid/tailgate pushbutton	1	1	$17.45	$6.98

Totals: Total Value Paid: 29.95 Total Handling Value Paid: 6.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 36.93

Defect Code: 6577060200

Defect Description: Airbag control module/safety electronics Software error / internal device fault

Defect Dealer Comments: C.S. SRS LIGHT IS ON\REPROGRAMMED.\5635 CONNECTED CAR TO GT-1 TESTER, FAULT CODE 93A8 PROCESSOR RESET STORED CAR NEED TO BE REPROGRAMMED, REPROGRAMMED ENTIRE CAR. SEE LINE I

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	0000005	INTERROGATING FAULT MEMORY	4	4	$50.00	$0.00

Totals: Total Value Paid: 50.00 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 50.00

Paid To Dealer for Claim: 374.43

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 3,663
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 11/13/2002	**AG Dealer Code:** 65775
Repair Entry Date: 00/00/0000	

Defect Code: 5121053700

Defect Description: Outer door handles/strip handles, front (including electronic outer door handle module TAGE) loose

Defect Dealer Comments: C/S DRIVERS FRONT DOOR HANDLE OUTSIDE HANDLE INOP\LOOSE.\3663 DRIVER'S DOOR OUTER HANDLE JAMMED IN THE UP POSITION. HANDLE HOUSING LOOSE. REMOVE HANDLE. SLIDING BLADE TO SECURE HANDLE FELL OFF INSI

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Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5141000	R&I L/R FRONT DOOR PANEL	7	7	$87.50	$0.00

Totals: Total Value Paid: 87.50 Total Handling Value Paid: 0.00

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 87.50

Paid To Dealer for Claim: 87.50

Claim Header:

Claim Number/Status: [redacted] (Paid)	**Mileage:** 2,514
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/11/2002	**AG Dealer Code:** 10695
Repair Entry Date: 00/00/0000	

Defect Code: 0012580100

Defect Description: SIB #12-06-02 LABEL CODE 339 (IVM) REPLACEMENT E65/E66 FROM START OF PRODUCTION UP TO 06/14/2002

Defect Dealer Comments: REPL.IVM MODULE,LABEL 339,SIB # 120602\YODATE\2514 PERFORM RECALL REPLACE IVM MODULE

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	12527510638	Integrated supply module	1	1	$42.45	$16.98
Labor	0053922	REPL.IVM	3	3	$33.75	$0.00

Totals: Total Value Paid: 76.20 Total Handling Value Paid: 16.98

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 93.18

Paid To Dealer for Claim: 93.18

Claim Header:

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Chassis Number : D[redacted]

Claim Number/Status: [redacted] (Paid)	**Mileage:** 2,514
Claim Center ID: [redacted]	**Davis #:** N/A
Repair Order Number: [redacted]	**Authorization Number:** 0
Repair Order Date: 10/11/2002	**AG Dealer Code:** 10695
Repair Entry Date: 00/00/0000	

Defect Code: 5133123900

Defect Description: Power window, front unpleasant noises

Defect Dealer Comments: C/S DRIVER WINDOW CRACKLES\NOISY\2514 CHECKED OUT WINDOW REGULATOR WILL NOT CLOSE ALL THE WAY INITAILIZE WINDOW MOTOR SAME REPLAC REGULATOR INITAILIZE ALL 4 WINDOWS & SUNROO

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	5133501	REMOVING AND INSTALLING POWER WINDOW REGULATOR IN LEFT OR	12	12	$135.00	$0.00
Part	51337024811	ELECTR.WINDOW LIFTER FRONT LEFT	1	1	$120.10	$48.04

Totals: Total Value Paid: 255.10 Total Handling Value Paid: 48.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 303.14

Defect Code: 6135691500

Defect Description: Seat module/seat control module permanent malfunction

Defect Dealer Comments: C/S DRIVER HEATED SEAT BACK STAYS ON ALL THE TIME\FAILED\2514 RUN CAR ON GT1 FOUND FAULT CODE 9E62 IN THE DRIVERS SEAT MODULE SEAT VENTING CONTROL REPLAC SEAT MODULT CODE COMPLETE VEHICLE OPPERATES

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6135580	Removing and installing control module/ module for left or r	3	3	$33.75	$0.00
Labor	5200005	Localizing seat problem(s)	2	2	$22.50	$0.00
Part	61356920450	Seat module	1	1	$160.10	$64.04
Labor	6100816	Additional work after programming/ encoding abort for 2	6	6	$67.50	$0.00
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$67.50	$0.00

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Totals: Total Value Paid: 351.35 Total Handling Value Paid: 64.04

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 415.39

Defect Code: 6512361200

Defect Description: Digital sound processor (DSP) permanent failure

Defect Dealer Comments: C/S LEFT REAR SPEAKER VIBRATES/AND HAS POOR SOUND QUALITY\FAILED,BLOWS SPEAKERS\2514 REPLACE LEFT REAR DOOR SPEAKER DROVE CAR LEFT FRONT WENT BAD REPLACE LEFT FRONT DOOR SPEAKER & AMP CODE COMPLETE VEHICLE DROVE CAR SYST

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	6513570	R&IORR SPEAKER (L/R ON WINDOW FRAME)+	1	1	$11.25	$0.00
Part	65126926735	TOP-HIFI SYSTEM AMPLIFIER	1	1	$458.90	$183.56
Labor	6513688	Removing and installing or replacing rear mid-range speak	3	3	$33.75	$0.00
Part	51498166702	EXPANDING RIVET	1	1	$0.16	$0.06
Part	65136907641	TOP-HIFI MID-RANGE LOUDSPEAKER	2	2	$75.80	$30.32
Labor	6512573	Replacing amplifier	5	5	$56.25	$0.00
Labor	6100810	PROGR.C.U.'S INCL.CAS/ZAS	6	6	$67.50	$0.00

Totals: Total Value Paid: 703.61 Total Handling Value Paid: 213.94

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 917.55

Defect Code: 6590011500

Defect Description: Navigation computer in luggage compartment permanent malfunction

Defect Dealer Comments: C/S VOICE ACTIVATION FOR NAV DOES NOT WORK\FAILED\2514 RUN CAR ON GT1 FOUND FAULT CODES IN ASK D8D1 & AMP D6D1 REPLACE SVS MODULE CODE COMPLETE VECHICLE OPPERATES NORMAL AT THIS TIME

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	8441510	Disassemble and install/replace control device for voice inp	5	5	$56.25	$0.00
Part	84416925214	Control unit, voice input system	1	1	$441.70	$176.68
Labor	8441000	Test voice input system for function	5	5	$56.25	$0.00

Totals: Total Value Paid: 554.20 Total Handling Value Paid: 176.68

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Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 730.88

Paid To Dealer for Claim: 2,366.96

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Warranty Vehicle Inquiry

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Vehicle Data

VIN: WBAGN63472D[redacted]

Chassis Number: D[redacted]

Line Make: 01 - BMW

Model Year: 2002

AG Model Code/Desc: GN63 - 745LI US

NA Model Code/Desc: 0279 - 745Li

Exterior Trim Code: 892 - Titanium Gray Metallic

Interior Color Code: U6FA - Flannel Gray Nasca Leather

MSRP: $77,145.00

Davis #: N/A

TCU MIN:

Vehicle Production Date: 2002/05

Motor Type: N62

Platform/Engineering Series: E66

Wholesale Center ID/Loc: 50000-01

Wholesale Date: 06/10/2002

Retail Center ID/Loc: 50000-01

Retail Date: 06/20/2002

In-Service Date: 06/20/2002

See - Vehicle Comments

New Vehicle Warranty Info

No Coverage As Of: 06/20/2008

Expiration Mileage: 100,000

Vehicle Comments

Add Date	Comment Status	Comment Source	Vehicle Comment
	Active	IWS Vehicle DB - DCS Vehicle comments	TRADE ASSIST (TA) VEHICLE; TA VEHICLES ARE INELIG. FOR INITIAL ENROLLMENT IN THE CPO PROGRAM IN CALIFORNIA. ACTIVE CPO VEHICLES IN THIS CATEGORY CANNOT BE RE-REPRESENTED AS CPO IN CALIFORNIA.

Open Campaign Information

Campaign Code	Campaign Description
0034910100	Ck Brake Booster line N62, B34 04 10

Option Information

Code	Description	Code	Description
0ZLS	Luxury Seating Package	0ZPS	Premium Sound Package
0205	STEPTRONIC automatic trans.	0257	rear side airbag deactivation
0261	Rear side-impact airbags	0438	Dark Poplar Wood trim
0508	Park Distance Control	0AAC	100% OPTIONS

Customer Information

Name (First/Last):

Adderss:

Contract/Service Program Information

Type	Program Code/Desc	Contract Number/Status	Eff Date	Enrollment Date	No Coverage As Of	Exp Age (Mth)	Exp Odometer (Miles)	Retail Center	Center Name	Vendor Code Used	Contract Holder (First/Last)
MP	0000000119 - MP 36 MO/036K MLS	0000000 EXPIRED	06/20/2002	06/20/2002	06/20/2005	36	36,000	50000	JMK BMW	MP	

Repair History (Claims)

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: 119552

Repair Order Date: 12/07/2007

Repair Entry Date: 12/07/2007

Mileage: 52,085

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 30462

Defect Code: 2400504800

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Defect Description: Leak at oil pan/gasket, automatic transmission leaking

Defect Dealer Comments: why so much fluid (19)

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Labor	2411010	Removing and installing/sealing or replacing transmissi	15	15	$189.30	$0.00
Part	24117571227	Oil pan with oil filter	1	1	$123.90	$49.56
Sublet	4	OIL,LUBRICANTS ETC			$160.00	$0.00

Totals: Total Value Paid: 473.20 Total Handling Value Paid: 49.56

Total Value Paid for Defect (Total Value Paid + Total Handling Value Paid): 522.76

Paid To Dealer for Claim: 522.76

Claim Header:

Claim Number/Status: [redacted] **(Paid)**

Claim Center ID: [redacted]

Repair Order Number: [redacted]

Repair Order Date: 09/29/2006

Repair Entry Date: 10/04/2006

Mileage: 48,352

Davis #: N/A

Authorization Number: 0

AG Dealer Code: 10695

Defect Code: 6312181200

Defect Description: Parking lamp bulb permanent failure

Defect Dealer Comments: REPL.BURNED OUT L.FR.HALO BULB \ BURNED OUT \ \ REPL.L.FR.HALO BULB NOTE JOB DONE ON 207643 FORGOT TO BILL

Defect Item Type	Defect Item Code	Defect Item Description	Qty Claimed	Qty Accepted	Value Paid	Handling Value Paid
Part	63126916097	Bulb, parking light	1	1	$11.25	$4.50
Labor	6399632	Replacing lamp bulb for front left side light	13	13	$159.25	$0.00

Totals: Total Value Paid: 170.50 Total Handling Value Paid: 4.50

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