

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

PE11-018

FORD

8/12/2011

Appendix B

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2005 through 2007 model year Ford Freestyle and Five Hundred Unexpected Engine Speed Increase when Idling

OWNER REPORTS

As the agency is aware, within FCSD's North American Customer Service Operations, there is a Customer Relationship Center (CRC) that is responsible for facilitating communication between customers, dealerships and Ford Motor Company. Among other things, the CRC handles telephonic, electronic, and written inquiries, suggestions, informational requests, and concerns ("contacts") from Ford and Lincoln-Mercury vehicle owners about their vehicles or sales and service experience. The contacts are handled by CRC customer service representatives who enter a summary of the customer contact into a database known as CuDL (Customer Data Link). Certain contacts, such as letters from customers, are entered into the CuDL database. Those that were entered into the earlier MORS II system were also microfilmed. More recently, the records in MORS III/CuDL are imaged and stored electronically.

The CRC assigns to each vehicle-related contact report a "symptom code" or category that generally characterizes the nature of the customer contact or vehicle concern, as described by the owner. The CRC does not undertake to confirm the accuracy of the description provided by the owner; they simply record what is reported. Therefore, given the complexity of the modern motor vehicle, it is Ford's experience that a significant percentage of owner contacts do not contain sufficient information to make a technical assessment of the condition of the vehicle or the cause of the event reported. Accordingly, although MORS contact reports may be useful in identifying potential problems and trends, the records are not the empirical equivalent of confirmed incidents and/or dealership's diagnosis. In the interest of responding promptly to this inquiry, Ford has not undertaken to gather the electronic images related to these contacts because of the largely duplicative nature of the information contained in the images, as well as the time and the burden associated with locating and producing those documents. The pertinent information related to those contacts generally would be included in the contact reports obtained from the CuDL system. To the extent that those documents exist, they are characterized in the comments of MORS III contact reports. Upon request, Ford will attempt to locate any specific items that are of interest to the agency.

In responding to this information request, Ford electronically searched CuDL using the following criteria:

Model Year: 2005 through 2007

Subject Vehicles: Ford Freestyle and Five Hundred vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the Virgin Islands.

Date Parameters: January 1, 2004 through June 16, 2011 (the date of this inquiry)

Types of Contacts: All, including suspended data, canceled contacts and inquiries

MORS III Symptom Code(s):

Symptom Category	Symptom Code	Symptom Description
Engine	499500	General Concern – Mech Failure – Other
Driveline	5034xx	A/T Engagement – Harsh Engagement
Driveline	508153	Transfer Case – Jerks/Surges
Driveability	6075xx	Stall/Quits – Acceleration
Driveability	6077xx	Stall/Quits – Deceleration
Driveability	610000	Buck/Jerk – Other – Other
Driveability	6105xx	Buck/Jerk – Acceleration
Driveability	6106xx	Buck/Jerk – At Cruise
Driveability	6107xx	Buck/Jerk – Deceleration
Driveability	611000	Hes/Stumble – Other – Other
Driveability	6115xx	Hes/Stumble – Acceleration
Driveability	612000	Surge – Other – Other
Driveability	6125xx	Surge – Acceleration
Driveability	6126xx	Surge – At Cruise
Driveability	618000	Rolling Idle – Other – Other
Driveability	6184xx	Rolling Idle – Idle Temp
Driveability	6190xx	Fast Idle – Other – Other
Driveability	6191xx	Fast Idle – Accelerator Pedal Binds
Driveability	6194xx	Fast Idle – Idle Temp
Driveability	620000	Eng Speed Up – Other - Other
Driveability	6204xx	Eng Speed Up – Idle
Driveability	6206xx	Eng Speed Up – Cruise
Driveability	6207xx	Eng Speed Up – Deceleration
Driveability	6208xx	Eng Speed Up – Between Shifts
Driveability	6209xx	Eng Speed Up – Sudden Accel
Driveability	624000	Accelerator Pedal – Other – Other
Driveability	6241xx	Accelerator Pedal – Stick/Bind
Driveability	698200	Indicator – Check Engine – Other
Driveability	698298	Indicator – Check Engine – No Other Driveability Symptom

MORS III Reason Code(s):

Reason Code	Description
07xx	Any contact of a legal nature

LEGAL CONTACTS

Beginning in early 2008, most consumer complaints and all legal claim processing has been centralized in OGC within the Consumer Litigation team. A transition has occurred such that all legal contacts (including those formerly handled by "Litigation Prevention") are coordinated through this team.

Prior to the transition, there was a Consumer Affairs Department within FCSD that managed customer concerns, which could not be resolved by the Customer Relationship Center (CRC). Among other things, the Consumer Affairs Department had a section, known as "Litigation Prevention," that handled a variety of informal (i.e., non-litigation) claims, such as property damage claims or attorney demand claims.

The Litigation Prevention section had been centralized in the Consumer Affairs Department since 1995, in Dearborn, Michigan. Prior to that time, Litigation Prevention personnel operated on a regional basis. For matters that the Litigation Prevention section handled, there were typically paper files that reflected the handling, investigation and resolution of property damage claims.

The claims, known as "Legal Contacts" are entered into the CuDL database that the CRC uses to enter other customer communications. When a customer contact is designated as a Legal Contact, it is so indicated near the top of the contact report.

FIELD REPORTS

Within FCSD, there is a Vehicle Service & Programs Office that has overall responsibility for vehicle service and technical support activities, including the administration of field actions. That Office is the primary source within Ford of vehicle concern information originating from Ford and Lincoln-Mercury dealerships, field personnel, and other sources. The information is maintained in a database known as the Common Quality Indicator System (CQIS). The CQIS database includes reports compiled from more than 40 Company sources (e.g., Company-owned vehicle surveys, service technicians, field service and quality engineers, and technical hot line reports, etc.) providing what is intended to be a comprehensive concern identification resource. As with MORS contact reports, CQIS reports are assigned a "symptom code" or category that generally reflects the nature of the concern.

In responding to this information request, Ford electronically searched CQIS using the following criteria:

Model Year: 2005 through 2007

Subject Vehicles: Ford Freestyle and Five Hundred vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the Virgin Islands.

Date Parameters: January 1, 2004 through June 16, 2011 (the date of this inquiry)

Symptom Code(s):

Symptom Category	Symptom Code	Symptom Description
Engine	499500	General Concern – Mech Failure – Other
Driveline	5034xx	A/T Engagement – Harsh Engagement
Driveline	508153	Transfer Case – Jerks/Surges
Driveability	6075xx	Stall/Quits – Acceleration
Driveability	6077xx	Stall/Quits – Deceleration
Driveability	610000	Buck/Jerk – Other – Other
Driveability	6105xx	Buck/Jerk – Acceleration
Driveability	6106xx	Buck/Jerk – At Cruise
Driveability	6107xx	Buck/Jerk – Deceleration
Driveability	611000	Hes/Stumble – Other – Other
Driveability	6115xx	Hes/Stumble – Acceleration
Driveability	612000	Surge – Other – Other
Driveability	6125xx	Surge – Acceleration
Driveability	6126xx	Surge – At Cruise

Driveability	618000	Rolling Idle – Other – Other
Driveability	6184xx	Rolling Idle – Idle Temp
Driveability	6190xx	Fast Idle – Other – Other
Driveability	6191xx	Fast Idle – Accelerator Pedal Binds
Driveability	6194xx	Fast Idle – Idle Temp
Driveability	620000	Eng Speed Up – Other - Other
Driveability	6204xx	Eng Speed Up – Idle
Driveability	6206xx	Eng Speed Up – Cruise
Driveability	6207xx	Eng Speed Up – Deceleration
Driveability	6208xx	Eng Speed Up – Between Shifts
Driveability	6209xx	Eng Speed Up – Sudden Accel
Driveability	624000	Accelerator Pedal – Other – Other
Driveability	6241xx	Accelerator Pedal – Stick/Bind
Driveability	698200	Indicator – Check Engine – Other
Driveability	698298	Indicator – Check Engine – No Other Driveability Symptom

Base Part Numbers:

9E926 BODY ASY-AIR CHARGE

OASIS MESSAGES

FCSD is responsible for communicating a variety of vehicle and service information, such as warranty information for up to the past 360 days, Extended Service Plan part coverage information, and technical repair information, to North American Ford and Lincoln-Mercury dealers. This information is communicated primarily through OASIS, which serves as an electronic link between Ford Motor Company and the dealers. OASIS covers all North American Ford and Lincoln-Mercury cars and light trucks, and medium and heavy-duty Ford trucks, for the ten most current model years. Technical diagnostic and repair information on OASIS is contained in Special Service Messages (SSMs) and Technical Service Bulletin (TSBs) titles and brief summaries. It should be noted that dealers cannot access brief summaries.

SSMs and TSB titles are coded in OASIS by model year and vehicle line, and may be coded to other specific vehicle attributes (body style, engine code, or vehicle identification number) and one or more OASIS Service Code(s). The dealers with access to OASIS usually search for information on the database by entering a VIN and the applicable Service Codes. SSMs and TSB titles that become inactive or superseded continue to be accessible by Ford employees, but no longer are accessible by the dealers. Dealers also are able to determine the recalls applicable to a particular vehicle by searching a particular VIN in OASIS. Recall information available on OASIS cannot be searched by Service Codes.

In responding to this information request, Ford searched Global OASIS for active, inactive, and superseded TSB titles and SSMs using the following search criteria:

Model Year: 2005 through 2007

Subject Vehicles: Ford Freestyle and Five Hundred vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the Virgin Islands.

Date Parameters: January 1, 2004 through June 16, 2011 (the date of this inquiry)

Global OASIS is not capable of performing electronic word searches, so the search results are reviewed manually to determine their applicability to the alleged defect in the subject vehicles.

The OASIS database also contains Broadcast Messages. Typically, these messages are directed to all dealerships and either are notifications of new SSMs/TSBs, or announcements with non-technical information (for example, "the Dealer Hotline will be closed today"). Broadcast Messages cannot be searched by OASIS service codes, and can be retrieved only while active (approximately 2 to 4 days). Ford has not undertaken to search for Broadcast Messages because Ford expects that any responsive information obtained with such a search generally would be non-substantive in nature or duplicative of the information obtained with the TSB title and SSM search described above.

INTERNAL SERVICE MESSAGES

FCSD, as part of its technical support activities, maintains fleet and technical telephone "hotlines." During the early stages of Ford's efforts to identify and resolve potential vehicle concerns, hotline personnel may draft Internal Service Messages (ISMs) on CQIS for their internal use. The ISMs are assigned a CQIS "symptom code" or category that generally reflects the nature of the concern. An ISM can form the basis for an oral response over the technical hotline to an inquiry from an individual dealer or fleet technician. The ISMs, however, are not made available electronically to fleets and dealers. Therefore, although ISMs are not "issued" to dealers like OASIS messages, Ford is construing this request broadly to include ISMs that may be related to the alleged defect in the subject vehicles.

In responding to this information request, Ford searched CQIS for active ISMs using the following search criteria:

Model Year: 2005 through 2007

Subject Vehicles: Ford Freestyle and Five Hundred vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the Virgin Islands.

Date Parameters: January 1, 2004 through June 16, 2011 (the date of this inquiry)

CQIS Symptom Code(s):

The CQIS database in which the ISMs reside is not capable of performing word searches, so the search results were reviewed manually to determine their applicability to the alleged defect in the subject vehicles.

Symptom Category	Symptom Code	Symptom Description
Engine	499500	General Concern – Mech Failure – Other
Driveline	5034xx	A/T Engagement – Harsh Engagement
Driveline	508153	Transfer Case – Jerks/Surges
Driveability	6075xx	Stall/Quits – Acceleration
Driveability	6077xx	Stall/Quits – Deceleration
Driveability	610000	Buck/Jerk – Other – Other

Driveability	6105xx	Buck/Jerk – Acceleration
Driveability	6106xx	Buck/Jerk – At Cruise
Driveability	6107xx	Buck/Jerk – Deceleration
Driveability	611000	Hes/Stumble – Other – Other
Driveability	6115xx	Hes/Stumble – Acceleration
Driveability	612000	Surge – Other – Other
Driveability	6125xx	Surge – Acceleration
Driveability	6126xx	Surge – At Cruise
Driveability	618000	Rolling Idle – Other – Other
Driveability	6184xx	Rolling Idle – Idle Temp
Driveability	6190xx	Fast Idle – Other – Other
Driveability	6191xx	Fast Idle – Accelerator Pedal Binds
Driveability	6194xx	Fast Idle – Idle Temp
Driveability	620000	Eng Speed Up – Other - Other
Driveability	6204xx	Eng Speed Up – Idle
Driveability	6206xx	Eng Speed Up – Cruise
Driveability	6207xx	Eng Speed Up – Deceleration
Driveability	6208xx	Eng Speed Up – Between Shifts
Driveability	6209xx	Eng Speed Up – Sudden Accel
Driveability	624000	Accelerator Pedal – Other – Other
Driveability	6241xx	Accelerator Pedal – Stick/Bind
Driveability	698200	Indicator – Check Engine – Other
Driveability	698298	Indicator – Check Engine – No Other Driveability Symptom

FIELD REVIEW COMMITTEE

Ford's Field Review Committee reviews all potential field service actions, including safety recalls and customer satisfaction programs, and recommends appropriate actions to corporate management. A Vehicle Service & Programs representative serves as Secretary to the Field Review Committee. Following approval of a field service action, the Vehicle Service & Programs Office prepares and launches the action. A representative copy of the communication to Ford's dealers, fleets, and Regional offices announcing the field service action is maintained in the Field Review Committee files.

WARRANTY

Ford's Analytical Warranty System (AWS) contains warranty claims and vehicle information for model years 1991 and forward for North America, and model years 1992 and forward for Europe.

Ford performed a search of AWS for potentially responsive reports using the following search criteria:

Model Year: 2005 through 2007

Subject Vehicles: Ford Freestyle and Five Hundred vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the Virgin Islands.

Date Parameters: January 1, 2004 through June 16, 2011 (the date of this inquiry)

Base Part Numbers:

9E926 BODY ASY-AIR CHARGE

Labor Operation Codes (LO Code):

LO Code	Description
102405A	TSB 10-24-5: 2005-2007 Five Hundred, Freestyle, Montego: Check DTCs, Monitor PIDS, And Clean The Throttle Body Includes Time To Remove And Install The Throttle Body (Do Not Use With Any Other Labor Operations)
092412A	TSB 09-24-12: 2005-2007 Five Hundred, Freestyle, Montego: Clean The Throttle Body Plate and Bore Includes Time To Remove And Install The Throttle Body, And Check DTCs (Do Not Use With Any Other Labor Operations)
062101A	TSB 06-21-1: 2005-2007 Five Hundred, Freestyle, Montego Build AFTER 3/9/2005: Check Diagnostic Trouble Codes And Replace The Throttle Body, Includes Time to Clear Codes And Run Self Test After Repair (Do Not Use With 12650D, 12650D84, 12650DX1, 9926A)
062101B	TSB 06-21-1: 2005-2007 Five Hundred, Freestyle, Montego Build PRIOR To 3/9/2005: Check Diagnostic Trouble Codes And Replace The Throttle Body, Includes Time to Reprogram The Powertrain Control Module, And Run Self Test After Repair (Do Not Use With 12650D, 12650D84, 12650DX1, 9926A)
MT070202	TSB 07-2-2: Use SLTS Operations If Available; Claim Additional Diagnosis Or Labor As Actual Time

The reports located using the search criteria described above was manually reviewed for relevance, but at NHTSA's request, all reports are provided. Note, two searches were conducted, one based on part number reported and another by labor operation codes listed above.

WARRANTY CODES:

Transaction Code	Description
------------------	-------------

Extended Service Plan - Specific accounts for Contract	
0701D	Claim
0712D	Claim
0712S	Maintenance
0720S	Maintenance
0733S	Maintenance
0764D	Claim
0798D	Claim
0799D	Claim
0862S	Maintenance
0969S	Maintenance
0996S	Maintenance
0999S	Maintenance

Warranty

1	First 12/12 – Non-Visiting Owner
2	First 12/12 - Visiting Owner
E70	Warranty – Powertrain (Luxury Vehicle)
E72	Warranty – Powertrain (Non-Luxury Vehicle)
E81	Warranty - Safety Restraint
E83	Warranty (Electrical) During 36/36,000
E84	Warranty (Non-Electrical) During 36/36,000
E82	Warranty - Battery
E87	Service Part (Luxury)/Original Powertrain
E88	Service Part (Non-Luxury)/Original Powertrain
E89	Service Part (Electrical)/Original 36/36,000
E90	Service Part (Non-Electrical)/Original 36/36,000
E92	Service Part/Original Battery
E93	Service Part/Original 12/12,000
S36	Warranty - Corrosion

Warranty Emissions

S07	Emissions Defect - Non Service Part
S10	Emissions Performance - Non Service Part
E91	Emissions Defect - Service Part
EPP	Special/Rebillable - Environmental Protection Plan Claim

True Service Part

ACC	Accessory
SPW	12/12,000 coverage
LSG	Lifetime Service Guaranteed
OTC	Over The Counter Service Part Repair
SSP	36/36,000 coverage

Rebillable (Dealer Cost/Ford Accepts Responsibility)

G02	WDMO Extended Warranty for Government Vehicles Special/Rebillable - Dealer Participation in Field Impact Study
L06	Special/Rebillable - Field Engineering Investigation
L22	Contract Claim - Super Seal Corrosion
L26	Special/Rebillable - PCV Valve Replacement
L80	Engineering Field Study
L04	High Mileage Field Study
L07	Fuel Shortage from AP
L63	Concern Definition & Analysis
L91	Special/Rebillable - Lost Documentation for Aftermarket
R3E	Battery Special/Rebillable - Child Seat Tether Anchor Kit
R7C	Installation
R7J	Special/Rebillable - SVT Premium Service Program
R7U	Special/Rebillable - Diesel Engine Road Test
R81	Special/Rebillable - R&R Part from Dealer Stock Inventory Transportation Assistance - Lincoln Customer Given Non-
SLN	Lincoln from Dealer Rental Fleet
SLP	Transportation Assistance - Ford/Mercury Given from

	Dealer Rental Fleet
	Transportation Assistance - Lincoln Customer Given
SLT	Lincoln from Dealer Rental Fleet
SLX	Transportation Assistance - Ford/Mercury Shuttle
	Transportations Assistance - Lincoln Warranty From
SRC	Outside Rental Agency
QCL	Contract Claim - Maintenance (Luxury Vehicle)
QDM	Contract Claim - Maintenance (Non-Luxury Vehicle)
QFC	Contract Claim - Quality Fleet Care

AWA	After Warranty Assistance
P01	Field AWA
P05	Dealer AWA
	AWA - Dealer - Powrtrain (Customer Participation
P07	Required)
P08	Service Part/Original AWA (P05)
P09	Service Part/Original AWA (P01)
P53	Consumer Relations AWA
P86	RAV AWA
P91	AWA - Extendes Service Plan
P98	Consumer Relations AWA
PAF	Fleet AWA
PDM	Market Office AWA
PFM	Market Office AWA
PRM	Market Office AWA
W01	Commercial Vehicle Operations AWA
W02	Commercial Vehicle Operations AWA
W06	Commercial Vehicle Operations AWA
W08	Commercial Vehicle Operations AWA
W92	Commercial Vehicle Operations AWA
Z92	Commercial Vehicle Operations AWA

In Transit Damage	
TD0	Detroit Empowerment Zone
TD5	Flat Rock AAI
TD6	Korea
TD8	Australia
TDA	Atlanta
TDB	Oakville
TDC	Ontario Trk
TDD	Avon Ohio
TDE	Kentucky Truck
TDF	Dearborn
TDG	Chicago
TDH	Lorain
TDJ	Immsa
TDK	Kansas City
TDL	Michigan Truck
TDM	Cuautitlan
TDN	Norfolk
TDP	Twin City
TDR	Hermosillo

TDT	Edison
TDU	Louisville
TDV	Kentucky Trk
TDW	Wayne
TDX	St Thomas
TDY	Wixom
TDZ	St Louis

OTHER

ESC	Contract Claim - Competitive Make
ESP	Contract Claim - Extended Service Plan
ESQ	Contract Claim - Competitive Make Maintenance
FAD	Service Part Warranty - FAD (Also FADA, FADB & FADR)
HTC	Service Part Warranty - Heavy Truck
NCW	Special/Rebillable - Service Fee to North Carolina Dealers for Extended Warranty
NYL	Warranty - New York State 24/18,000
OTC	Service Part Warranty - Over the Counter
TWC	Warranty - Tire Defect
911	Paid - Unable to Book Cost
FADA	Ford Authorized Distributor-Accessory Claim
R23	Environmental Fallout
RAV	Reacquired Vehicle Warranty
RCR	Marketing Coupon Program
MVC	Mis build Vehicle Claim
MVV	Mis build Vehicle

PE11-018

FORD

8/12/2011

Appendix D



Krohn & Moss, Ltd.

(Arizona, California, Florida, Illinois, Indiana, Minnesota, Missouri, Nevada, Ohio, Wisconsin, Washington, DC)

120 W. Madison Street 10th Floor

Chicago, Illinois 60602

www.krohnandmoss.com

CONSUMER AFFAIRS
SECTION

Writer licensed to practice

only in:

Florida

Illinois

7 SEP 10 P2:46

Writer's Direct Number

(312) 578-9428

Writer's Direct Facsimile

(866) 431-5576

Writer's Direct E-Mail

lkonwinski@consumerlawcenter.com

www.krohnandmoss.com

September 4, 2007

VIA CERTIFIED MAIL
Return Receipt Requested

Ford Motor Company
ATTN: Legal Department
16800 Executive Plaza Drive
P.O. Box 6248
Dearborn, MI 48121

RE: [REDACTED] v. Ford Motor Company

Vehicle: 2006 Ford Five Hundred;

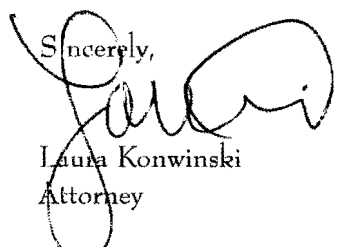
VIN: 1FAHP28146C [REDACTED]

Dear Sir or Madam:

Enclosed please find my client's Motor Vehicle Defect Notification. Please contact me directly as I represent [REDACTED] in his Lemon Law action against Ford Motor Company. We will expect to hear from you within 10 days upon receipt of this letter to set up the Final Repair.

I look forward to hearing from you in the near future regarding my client's arbitration hearing.

Sincerely,


Laura Konwinski
Attorney

LK/lk

Motor Vehicle Defect Notification
(Please print clearly in ink)

Pursuant to the Florida Lemon Law, Notice is given to the manufacturer as follows:

- X The vehicle has been out of service at least 15 days to repair one or more substantial defects.
- X 3 or more repair attempts have been made to repair the same substantial defect or condition

Description of continuing defect(s) or condition(s): Defective engine as evidenced by the illumination of the check engine light. The vehicle starts jerking with erratic noise while driving, especially at idle associated with AC fan surging up and down; Defective electrical system as evidenced by the illumination of the seat belt even the seat belt is buckled; Defective body and trim as evidenced by the illumination of the dash lid bubbling which requires SOP part to be installed, weak trunk support, and defective door weather strip; Defective instrument cluster as evidenced by the defective/inoperable speedometer, odometer and fuel gauge

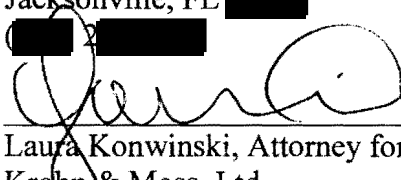
I am requesting that you make a final attempt to correct the continuing substantial defect(s) or condition(s).

Vehicle make: Ford Model: Five Hundred Year: 2006

VIN: 1FAHP2814 6C [REDACTED] Date of Delivery: August 31, 2006

Name and City/State of selling dealer or leasing company (if applicable)
Duval Ford in Jacksonville, FL

Name and City/State of authorized service agent(s) attempting previous repairs:
Same as above

Consumer: [REDACTED]
Address [REDACTED]
Jacksonville, FL [REDACTED]
Home phone [REDACTED]
Signature 
Laura Konwinski, Attorney for the Consumer
Krohn & Moss, Ltd
120 W Madison St, 10th Floor
Chicago, IL 60602
(800) 875-3666, ext 278

Date Mailed: September 6, 2007

Krohn & Moss, Ltd.

(Arizona, California, Florida, Illinois, Indiana, Minnesota, Missouri, Nevada, Ohio, Wisconsin, Washington, DC)

120 W. Madison Street 10th Floor

Chicago, Illinois 60602

www.krohnandmoss.com

Writer's Direct Number

(312) 578-9428

Writer's Direct Facsimile

(866) 431-5576

Writer's Direct E-Mail

lkonwinski@consumerlawcenter.com

www.krohnandmoss.com

Writer licensed to practice

only in:

Florida

Illinois

September 4, 2007

Ford Motor Company
ATTN: Legal Department
16800 Executive Plaza Drive
P.O. Box 6248
Dearborn, MI 48121

RE: [REDACTED] v. Ford Motor Company

Vehicle: 2006 Ford Five Hundred

VIN: 1FAHP2814 6C [REDACTED]

Our File No.: F07023811A

Dear Sir or Madam:

Please be advised that this office represents the above-named individual regarding claims against your company pursuant to the State Lemon Law and/or the Federal Magnuson-Moss Warranty Act with regard to the above-listed vehicle. Please direct all future contacts and correspondence to our office.

Having been formally notified of our representation, you are instructed not to contact our client under any circumstances. Direct all inquiries to this office. If you fail to act in conformity with this directive, injunctive relief will be sought against you.

Pursuant to 15 U.S.C. 2310(d), you are hereby notified that any settlement made with our client requires payment of our attorneys' fees. If you settle directly with our client and do not make arrangements for payment of our attorneys' fees, we will file suit against you. In addition, you are hereby notified of our attorneys' lien.

There are numerous defects and non-conformities present in my client's automobile for which relief is sought, and numerous attempts to repair the vehicle have been unsuccessful. These defects and non-conformities include, but are not limited to:

1. Defective engine as evidenced by the illumination of the check engine light. The vehicle starts jerking with erratic noise while driving, especially at idle associated with AC fan surging up and down;
2. Defective electrical system as evidenced by the illumination of the seat belt even the seat belt is buckled;
3. Defective body and trim as evidenced by the illumination of the dash lid bubbling which requires SOP part to be installed, weak trunk support, and defective door weather strip;
4. Defective instrument cluster as evidenced by defective/inoperable/erratic speedometer, odometer and fuel gauge;
5. Defective transmission as evidenced by the jerking of the vehicle, which lunges forward even at idle with jump in RPM; and
6. Any additional complaints made by our client, whether or not they are contained in your company's records or on any dealer repair orders.

The defects and non-conformities listed above constitute a substantial impairment of the use, value and/or safety of the vehicle. Because of these defects and non-conformities, my client has justifiably lost confidence in the vehicle. As one court has stated:

For a majority of people the purchase of a new car is a major investment, rationalized by the peace of mind that flows from its dependability and safety. Once their faith is shaken, the vehicle loses not only its real value in their eyes, but becomes an instrument whose integrity is substantially impaired and whose operation is fraught with apprehension. Zabriskie Chevrolet, Inc. v. Smith, 240 A.2d 195.

Concerning the amount of grief a person must endure, one court expressed the consumer's lament in the following manner:

There comes a time when enough is enough – when an automobile purchaser, after having to take his car into the shop for repairs an inordinate number of times and experiencing all of the attendant inconvenience, is entitled to say, "That's all," and revoke, notwithstanding the repeated good faith efforts to fix the car. Rester v. Morrow, 491 So.2d 204.

My client's repair history clearly shows there was a breach of both written and implied warranties:

based upon the generally accepted rule that an unsuccessful effort to remedy defects found to exist renders the warrantor liable; the buyer is not bound to allow him the opportunity or permit him to tinker with the article indefinitely in the hope that it may ultimately be made to comply with the warranty. Kure v. Chevrolet Motor Division, 581 P.2d 603.

Therefore, you are hereby notified that my client is revoking acceptance of this vehicle. My client has directed me to demand the cancellation of the contracts and the return of all funds paid towards this vehicle, including any trade-in value given, all collateral charges, finance charges and incidental and consequential damages.

September 4, 2007

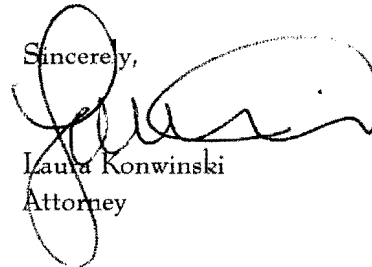
Please be advised that pursuant to Uniform Commercial Code § 2-711(3) my client has a security interest in the vehicle for return of the amounts described above, plus expenses in handling and inspecting the vehicle. Until you pay this amount, my client will hold the car and use it to the extent necessary to preserve it, to protect the security interest, and to minimize your damages. Moreover, my client needs return of the monies listed above before a substitute vehicle can be acquired. In addition, any attempt by you or your agents to repossess the car will be wrongful and may subject you to liability for conversion and for wrongful repossession under Uniform Commercial Code §§ 9-503 and 9-507, as well as any other applicable remedies.

If the seller or, if applicable, the assignee, or any creditor subject to the FTC Holder Rule has filed a financing statement covering the goods, I demand, pursuant to Uniform Commercial Code § 9-404, that you file a termination statement within ten (10) days to terminate your security interest, and forward a copy to me. Since my client has revoked acceptance, there is no outstanding secured obligation. If you do not file a termination statement within ten (10) days and cooperate in removing the lien, you may be liable under Uniform Commercial Code § 9-404(1) in the amount of \$100.00, plus any loss caused to my client by your failure to do so.

To avoid any litigation, my client merely requests a refund for the defective vehicle, plus payment of our attorneys' fees pursuant to the fee-shifting provisions of the State Lemon Law and the Federal Magnuson-Moss Warranty Act. Our attorneys' fees are minimal at this stage and we would prefer to resolve this matter without the need for any more time spent on our part or on the part of your attorneys. A great deal of time, money and effort could be saved by all parties involved with a quick resolution of this claim.

Accordingly, if you wish to resolve this matter amicably, please feel free to contact my office. If the matter has not been resolved within fourteen (14) days from the date of this letter, a lawsuit will be filed.

Sincerely,

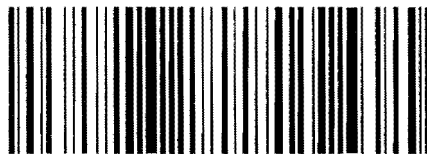
A handwritten signature in black ink, appearing to read 'Laura Konwinski', is written over the typed name and title.

Laura Konwinski
Attorney

LK/lk

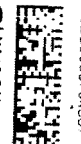
Krohn & Moss Ltd
120 W Madison St, 10th Floor
Chicago, IL 60602

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7007 1490 0004 0617 5089

\$5.380
US POSTAGE
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06250000704567

30383

Ford Motor Company
ATTN: Legal Department
16800 Executive Plaza Drive
P.O. Box 6248
Dearborn, MI 48121

481-292-2000 ext 2000 10/11/07 10:11 AM

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
09/14/07 11:38AM PDT 8664315576 -> 8886277594		Pg28/35		

08/07/2007 10:40

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LASTING EXTERIORS

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MVR #08514

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS		
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO
			MO	DAY	YR
			OMIT TENTH		

Adv: KRISTA HANFIELD	Tag: 5135	License: UNK	VIN: 1FAHR2014 00	Page: 1	Invoice: W14526
Invoice to			Driver/Owner Information		
JACKSONVILLE, FL			JACKSONVILLE, FL		
Work: Home:			Work: Home:		
For Office Use			Vehicle Information		
Order# In: 6041	Out: 6041	Dist: 1FA WAR C W	Final	06 FORD FIVE MTR LTD AWD 4DR EDN GRAY	
Location: FORD	MFG: 38T002	Block: 60			
Begin: 09/10/06	Done: 09/10/06	Invoice: 09/18/06 13:02 TC	Invoice: 09/31/06	Production: 12/10/05	Sold: 05/29/06

1 day

Concern	51	CUSTOMER REQUEST TO INSTALL GOP PART TO CORRECT DASH LID BUBBLING USE SPD DC249007	Operation	Tech	Hours	Amount
Source		VINYL COVER LIFTING ON LID	999A	318	2	15.23
Correction		INSTALL GOP CENTER CONSOLE DASH LID				
Part		Part Number: SPD 6612 5446140 AP	Quantity		Ball	
		Part Count: 1	1		29.93	29.93
		Tech: 310 SEIHERS, DANIEL				
		Allowance: 11.97				
		Part: 66125446140AR				
		CONCERN CD: BR4				
		COND CODE: U4				
Subtotal						
PARTS						41.90
LAB-MECHANICAL						15.23
TOTAL CHARGE FOR CONCERN						57.13

Summary of Charges for Invoice W14526		Payment Distribution for Invoice W14526	
PARTS	41.90	TOTAL CHARGE	57.13
LAB-MECHANICAL	15.23	PAC WARRANTY	57.13
TOTAL CHARGE	57.13		

DETERMINED TREATMENT

"I CERTIFY THAT THE INFORMATION ON THIS CLAIM IS ACCURATE AND, UNLESS SHOWN, THE REPAIRS WERE PERFORMED AT NO CHARGE TO THE OWNER. TO MY KNOWLEDGE, THIS CLAIM CONTAINS NO PARTS REPAIRED OR REPLACED THAT ARE

I acknowledge receipt of the parts and labor operations as listed above. I have read the ADDITIONAL INFORMATION, TERMS AND CONDITIONS that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

UNPC0404

CUSTOMER

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
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08/07/2007 10:48

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PAGE 13/16



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PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS		
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO
			MO DAY YR	OMIT TENTHS	

Adv: KX12TA HANFIELD	Tag: 5135	License: UNK	VIN: 1FAHP20146	Page: 2	Invoice: N14526
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Invoice to	Driver/owner
------------	--------------

Invoice: 09/10/06 13:00:10 TC	06 FORD FIVE HRD LTD AND 40K 3DN GRAY
-------------------------------	---------------------------------------

CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE, OR ABUSE.
 AUTHORIZED SIGNATURE: _____ DATE: _____

I acknowledge receipt of the parts and labor operations as listed above. I have read the **ADDITIONAL INFORMATION, TERMS AND CONDITIONS** that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

VCRC:004

CUSTOMER

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
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MVR #08514

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS		
			DATE INSTALLED MO. DAY YR	ACCRUED MILEAGE OMIT TENTHS	CROSS REFERENCE TO

Adv: KRISTA HANFIELD	Tag: 5135	License: VRK	VIN: 1FAHP2B14 6G	Pages: 3	Invoice: W14526
----------------------	-----------	--------------	-------------------	----------	-----------------

Invoice to:	Driver/Owner:
-------------	---------------

Invoiced: 09/10/06 13:09:10 TC	06 FORD FIVE HURD LTD AND 4DR SDN GRAY
--------------------------------	--

CALL AS TOCHS JLV NCHPL Time: 09/14/06 11:17 Stop Time: 09/10/06 12:09

Line	Tech Action	Date/Time	Action	Date/Time	Elapsed	Units	Type
51	310 Begin	09/10/06 11:17	End	09/10/06 11:31	:14	.2	

LAST PAGE

I acknowledge receipt of the parts and labor operations as listed above. I have read the **ADDITIONAL INFORMATION, TERMS AND CONDITIONS** that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

UCV02004

CUSTOMER

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
09/14/07 11:38AM PDT 8664315576 -> 8886277594			Pg17/35	

08/07/2007 10:48 9049069005 LASTING EXTERIORS PAGE 03/16



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PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS				
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO		
			MO	DAY	YR	OMIT TENTHS	

Adv: MICHAEL CATMAN	Tag: 1544	License: VTR	VIN: 1FAHP2614 G	Page: 3	Invoice: N14087			
Invoiced to:		Driver/Owner:						
Invoiced: 09/25/06 11:13:02 MC		06 FORD FIVE HPRD LTU AND 4DR RM GRAY						
Skill 13 Tech# 399	Start Time: 09/22/06 12:00	Stop Time: 09/22/06 12:00						
Skill 04 Tech# 310	Start Time: 09/22/06 12:37	Stop Time: 09/25/06 09:58						
Line	Tech	Action	Date/Time	Action	Date/Time	Elapsed	Units	Type
5)	310	Begin	09/22/06 12:37	HT	09/22/06 12:38	01	.0	
		RW	09/22/06 13:32	AW	09/25/06 07:12	148	8	
		HT	09/25/06 08:00	RW	09/25/06 08:03	1:37	1.6	
		End	09/25/06 09:40	Begin	09/25/06 09:41	1:00	.0	
		End	09/25/06 09:41					
						Total	2:26	2.4

Last Page

I acknowledge receipt of the parts and labor operations as listed above. I have read the ADDITIONAL INFORMATION, TERMS AND CONDITIONS that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X

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TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
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PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS				
			DATE INSTALLED	ACCRUED MILEAGE	GROSS REFERENCE TO		
			MO	DAY	YR	OMIT TENTHS	

Adv: MICHAEL CATMAN	Tag: 1544	License: VNK	VIN: 1FAHP28146C	Page: 2	Invoice: W14987
Invoice to:	Driver/Owner:				
Invoice: 09/25/06 11:13:02 MC	06 FORD FIVE HHRD LTD AWD 4DR RDN GRAY				
Type: FAC	TOTAL CHARGE FOR CONCERN				75.21
Summary of Charges for Invoice W14987			Payment Distribution for Invoice W14987		
PARTS	14.20	TOTAL CHARGE	75.21		
LAB-MECHANICAL	60.93				
TOTAL CHARGE	75.21	FAC WARRANTY	75.21		
PREFERRED TREATMENT					
<p>"I CERTIFY THAT THE INFORMATION ON THIS CLAIM IS ACCURATE AND, UNLESS SHOWN, THE SERVICES WERE PERFORMED AT NO CHARGE TO THE OWNER. TO MY KNOWLEDGE, THIS CLAIM CONTAINS NO PARTS REPAIRED OR REPLACED THAT ARE CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE, OR ABUSE."</p> <p>AUTHORIZED SIGNATURE: _____ DATE: _____</p>					

I acknowledge receipt of the parts and labor operations as listed above. I have read the ADDITIONAL INFORMATION, TERMS AND CONDITIONS that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
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PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS				
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO		
			MO	DAY	YR	QTY TENTHS	

Adv: TIMOTHY DALTON Tag: 0800 License: DRK VIN: 1FAH2R14 G0 [redacted] Page: 1 Invoice: V22952

Invoice to [redacted] JACKSONVILLE, FL [redacted] Work: [redacted] Home: [redacted]	Driver/Owner Information [redacted] JACKSONVILLE, FL [redacted] Work: [redacted] Home: [redacted]
--	--

For Office Use Odometer in: 15156 Out: 15156 MFG: 39T002	Vehicle Information VIN: 1FAH2R14 G0 Final Stock: 6G156393
Begin: 01/25/07 Date: 01/25/07 Invoice: 01/25/07 15:00 TC	Invoiced: 08/21/06 Production: 12/19/05 Hold: 08/26/06

Concern 51 Cause Correction Tech Notes Part # Partial Count 1 Type: LMG	WRE SPO 07022013//DRIVERS WEATHER STRIP WARPED WRINLED AND WARPED WILL NOT SEAL WEATHERSTRIP-FRONT DOOR OPENING - REPLACE VERIFIED DRIVER DOOR OPENING WEATHERSTRAIF WARPED REMOVED DRIVERS SCUFF PLATE & REPLACED WEATHERSTRIP. Part Number FOS Note Description SPO 5612 5420700 AA WEATHERSTRIP ASY - D Allowance: 9.52 Truck 300 2ELK, BOBBY JOE Cert#: 3451 CONCERN CR : K31 COND CODE : 02 FP- 50125420700AA	Operation 20700A Tech 30R Units .2 Amount 15.23 Quantity 1 Sell 23.00 Total 23.00 Subtotal PARTS 33.32 LAB-MECHANICAL 15.23 TOTAL CHARGE FOR CONCERN 48.55
---	--	--

Summary of Charges For Invoice V22952	Payment Distribution For Invoice V22952
PARTS 33.32	TOTAL CHARGE 48.55
LAB-MECHANICAL 15.23	TAX WARRANT 48.55
TOTAL CHARGE 48.55	***Customer Waiting***

PREFERRED TREATMENT
 *I CERTIFY THAT THE INFORMATION ON THIS CLAIM IS ACCURATE AND, UNLESS

I acknowledge receipt of the parts and labor operations as listed above. I have read the ADDITIONAL INFORMATION, TERMS AND CONDITIONS that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE / DATE _____

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PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS				
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO		
			MO	DAY	YR	OMIT TENTHS	

Adv: TIMOTHY DALTON Tag: 0000 License: UNK VIN: 1E8HP2074 Page: 2 Invoice: V22952

Invoice to: [Redacted] Dealer/Owner: [Redacted]

Invoiced: 01/25/07 15:08:41 TC DS FORD FIVE HRD LTD AWD 4DR SDN GRAY

SHOWN, THE SERVICES WERE PERFORMED AT NO CHARGE TO THE OWNER. TO MY KNOWLEDGE, THIS CLAIM CONTAINS NO PARTS REPAIRED OR REPLACED THAT ARE CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE, OR ABUSE.
 AUTHORIZED SIGNATURE: _____ DATE: _____

I acknowledge receipt of the parts and labor operations as listed above. I have read the ADDITIONAL INFORMATION, TERMS AND CONDITIONS that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature. X

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
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LASTING EXTERIORS

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PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS		
			DATE INSTALLED	ACCUMULATED MILEAGE	CROSS REFERENCE TO
			MO DAY YR	QUARTERS	

Advt: TIMOTHY DALTON Tag: 0800 License: UNK VIN: 1FAHP201460 Page: 3 Invoice: V22952

Invoice to: [Redacted] Dealer/Owner: [Redacted]

Invoiced: 01/25/07 15:00:41 TC 06 FORD FIVE HUND LTD AND 4DR SED GRAY

Start Time: 01/25/07 14:49 Stop Time: 01/25/07 15:02

Line	Tech	Action	Date/Time	Action	Date/Time	Elapsed	Units	Type
51	300	Begin	01/25/07 14:49	End	01/25/07 15:02	1:33		2

Last Page

I acknowledge receipt of the parts and labor operations as listed above. I have read the ADDITIONAL INFORMATION, TERMS AND CONDITIONS that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X _____

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____



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PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	DATE INSTALLED			SERVICE INSTALLED PARTS		CROSS REFERENCE TO
			MO	DAY	YR	ACCRUED MILEAGE	OMIT TENTHS	

Adv: TIMOTHY DALTON	Tag: 0174	License: UNK	VIN: 1FAHJ2614 G0	Page: 1	Invoice: V24416			
Estimate			Buyer/Owner Information					
JACKSONVILLE, FL Work: Home			JACKSONVILLE, FL Work: Home					
For Office Use			Vehicle Information					
Odometer In: 16541	Odometer Out: 16541	Dist: 1FA Q12 V	Make	06 FORD FIVE HNRD LTD AND 4DR SDN GRAY				
	MFG: 30T002		Stock:	66				
Eq In: 02/12/07	Done: 02/12/07	Invoice: 02/12/07 1310 TD	Inservice: 08/31/06	Production: 12/18/05	Sold: 08/26/06			
*** R.O. (not complete) ***								
Concern 51	USE SPO 0703009//TRUNK SUPPORTS WEAK//INSTALL SPO			Operation 51	Tech 308	Units 0	Amount 00	
Correction C-5	VERIFIED WEAK TRUNK SUPPORTS-NOT PROPERLY LIFTING & HOLDING DECK LID REPLACED BOTH DECK LID SUPPORTS OPERATING PROPERLY AT THIS TIME.			Quantity 2			Sell 9.62	19.24
Tech Notes	PARTS Part Number PO# Note Description RPO 5G12 54406A10 AA LIFT ASY - GAS Parts: Count 2 Allowance: 7.70 Tech 308 ZELK, BOBEY JOE			Subtotal			26.94	26.94
Summary of Charges for Invoice V24416			Payment Distribution for Invoice V24416			PARTS		26.94
TOTAL CHARGE			TOTAL CHARGE			FAC WARRANTY		26.94

I acknowledge receipt of the parts and labor operations as listed above. I have read the **ADDITIONAL INFORMATION, TERMS AND CONDITIONS** that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

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LASTING EXTERIORS

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Pg 14/35

09/14/07 11:38AM PDT 8664315576 - > 8886277594

TIME RECEIVED	REMOTE CSID	DURATION	PAGES	STATUS
Fri, 14 Sep 2007 15:05:04 -0400	8664315576	1570	35	Received
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MVR #08514

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS				
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO		
			MO	DAY	YR	DMT TENTHS	

ADVI: TIMOTHY DALTON	Tag: 0174	License: UDK	VIN: 1FANP26146G	Page: 3	Invoice: V24410
Invoice to: [REDACTED]		Driver/Owner: [REDACTED]			
INVOICE# 02/12/07 13:18:50 TD		06 FORD FIVE HNRD LTD AND 4DR SWI GRAY			
PREFERRED TREATMENT					
<p>"I CERTIFY THAT THE INFORMATION ON THIS CLAIM IS ACCURATE AND, UNLESS GIVEN, THE SERVICES WERE PERFORMED AT NO CHARGE TO THE OWNER. TO MY KNOWLEDGE, THIS CLAIM CONTAINS NO PARTS REPAIRED OR REPLACED THAT ARE CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE, OR ABUSE."</p> <p>AUTHORIZED SIGNATURE: _____ DATE: _____</p>					

I acknowledge receipt of the parts and labor operations as listed above. I have read the ADDITIONAL INFORMATION, TERMS AND CONDITIONS that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

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TIME RECEIVED
FRI, 14 Sep 2007 15:05:04 -0400

REMOTE CSID
8664315576

DURATION
1570

STATUS
Received

** INBOUND NOTIFICATION : FAX RECEIVED SUCCESSFULLY **

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
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F250 thru LN Series Trucks
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PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS			CROSS REFERENCE TO
			DATE INSTALLED	ACCUMULATED MILEAGE		
			MO	DAY	YR	QTY TENTHS

Adv: TIMOTHY DALTON Tech: 6201 License: VNK IFAHP2H14 6G Page: 1 Invoice: W34462

Invoice to: [Redacted] Driver/Owner Information: [Redacted]

JACKSONVILLE, FL Work: [Redacted] Home: [Redacted] JACKSONVILLE, FL Work: [Redacted] Home: [Redacted]

For Office Use Vehicle Information

Odometer In: 27635 Out: 27640 Dist: IFA WAR W Final 05 FORD FIVE HNRD LTD AND 4DR SHI GRAY

Stock: 66 [Redacted]

Regin: 06/06/07 Date: 06/11/07 Invoiced: 06/11/07 15:54 TC Invoice: 08/31/06 Production: 12/10/05 Sold: 09/26/06

Customer Concern:

Concern	Type	Description	Operation	Tech	Units	Amount
24	FAC	CUSTOMER STATES PERFORM WORLD CLASS INSPECTION (\$42.67 VALUE) ATH INSPECTION PERFORMED NORTH CLARK INSPECTION(\$42.67 VALUE) Tech 304 BROOKS, MICHAEL Cert#: 1414 CONCERN CD : A99 COND CODE : 82 FP- NONE	999	304	.0	.00
Subtotal						
51	FAC	CUSTOMER STATES SPEEDO AND ODOMETER WILL QUIT WORKING WHILE DRIVING NOT ABLE TO DUPLICATE CONCERN COULD NOT DUPLICATE CUSTOMER CONCERN COULD NOT VERIFY CONCERN HFF MILES OUT 27640 Tech 304 BROOKS, MICHAEL Cert#: 1414 CONCERN CD : A99 COND CODE : 82 FP- NONE	CN	304	.0	.00
Subtotal						
52	FAC	CUSTOMER STATES SEAT BELT LIGHT WILL COME ON WITH SEAT BELT BUCKLED//WHEN CLUSTER ACTS UP NOT ABLE TO DUPLICATE CONCERN COULD NOT DUPLICATE CUSTOMER CONCERN COULD NOT VERIFY CONCERN HFF MILES OUT 27640 Tech 304 BROOKS, MICHAEL Cert#: 1414 CONCERN CD : A99 COND CODE : 82	CH	304	.0	.00

I acknowledge receipt of the parts and labor operations as listed above. I have read the **ADDITIONAL INFORMATION, TERMS AND CONDITIONS** that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

UCR00004

CUSTOMER

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
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09/14/07 11:38AM PDT 8664315576 -> 8886277594 Pg22/35

08/07/2007 10:48

9043069005

LASTING EXTERIORS

PAGE 08/16



AUTHORIZED



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MVR #08514

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	DATE INSTALLED			ACCRUED MILEAGE	CROSS REFERENCE TO
			MO	DAY	YR		

Adv: TIMOTHY DAITON Tag: 6201 License: UNR 1FAHP2014 6G Page: 4 Invoice: W34462

Invoice to: [Redacted] ID# [Redacted]
 Invoiced: 06/11/07 15:54:32 TC 06 FORD FIVE MNRD LTD AND 4DR SDN GRAY

Type: FAC	FC- NONE	Subtotal
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Concern	53	CUSTOMER STATES VEHICLE WILL ACT LIKE IT WANTS TO LUNGE FORWARD WHEN AT IDLE//WHEN CLUSTER ACTS UP	Operation	Tech	Units	Amount
Cause		NOT ABLE TO DUPLICATE CONCERN	CN		304	.00
Correction		COULD NOT DUPLICATE CUSTOMER CONCERN				
Tech Notes		COULD NOT VERIFY CONCERN,NPF MILES OUT 27640				
		Tech 304 BROOKS, MICHAEL Cert#: 1414				
		CONCERN CD : A95 COND CODR : 82				
		FC- NONE				
Type: FAC		Subtotal				

Concern	54	CUSTOMER STATES VEHICLE AT TIME VEHICLE WANTS TO IDLE AROUND 1100 RPM//WHEN CLUSTER WILL START WORKING AGAIN	Operation	Tech	Units	Amount
Cause		NOT ABLE TO DUPLICATE CONCERN	CN		304	.00
Correction		COULD NOT DUPLICATE CUSTOMER CONCERN				
Tech Notes		COULD NOT VERIFY CONCERN,NPF MILES OUT 27640				
		Tech 304 BROOKS, MICHAEL Cert#: 1414				
		CONCERN CD : A99 COND CODE : 82				
		FC- NONE				
Type: FAC		Subtotal				

Summary of Charges for Invoice W34462 Payment Distribution for Invoice W34462

TOTAL CHARGE	.00	FAC WARRANTY	.00
		TOTAL CHARGE	.00

PREFERRED TREATMENT

"I CERTIFY THAT THE INFORMATION ON THIS CLAIM IS ACCURATE AND, UNLESS SHOWN, THE SERVICES WERE PERFORMED AT NO CHARGE TO THE OWNER. TO MY KNOWLEDGE, THIS CLAIM CONTAINS NO PARTS REPAIRED OR REPLACED THAT ARE CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE, OR ABUSE."

AUTHORIZED SIGNATURE: _____ DATE: _____

I acknowledge receipt of the parts and labor operations as listed above. I have read the **ADDITIONAL INFORMATION, TERMS AND CONDITIONS** that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

IC602004 CUSTOMER

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
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09/14/07 11:38AM PDT 8664315576 -> 8886277594 Pg21/35

08/07/2007 18:48

9043069005

LASTING EXTERIORS

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MVR #08514

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PART#		
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO
			MO DAY YR	OMIT TENTHS	

Adv: TIMOTHY DALTON Tag: 6201 License: UNK 1FAHP2814 6G Page: 3 Invoice: W34462

Invoice to: Driver/Owner:

Invoice: 06/11/07 15:54:22 TC 06 FORD FIVE HNRD LTD AND 4DR SDN GRAY

ER111 17 Techs 304 NEAR Time: 06/11/07 11:47 Stop Time: 06/11/07 13:05

Line	Tech	Action	Date/Time	Action	Date/Time	Elapsed	Units	Type
24	304	Begin	06/11/07 11:40	Hold	06/11/07 12:03	1:15	.3	
		Begin	06/11/07 13:04	End	06/11/07 13:04	:00	.0	
				Total		1:15	.3	
51	304	Begin	06/11/07 13:03	End	06/11/07 13:03	:00	.0	
52	304	Begin	06/11/07 13:03	End	06/11/07 13:03	:00	.0	
53	304	Begin	06/11/07 13:04	End	06/11/07 13:04	:00	.0	
54	304	Begin	06/11/07 13:02	End	06/11/07 13:02	:00	.0	

Inst. Page

I acknowledge receipt of the parts and labor operations as listed above. I have read the **ADDITIONAL INFORMATION, TERMS AND CONDITIONS** that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

UC832004

CUSTOMER

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
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09/14/07 11:38AM PDT 8664315576 -> 8886277594 Pg 2/35

08/07/2007 10:55 9843069005

LASTING EXTERIORS

PAGE 02/16



AUTHORIZED



REMANUFACTURER

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PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	DATE INSTALLED			ACCRUED MILEAGE	CROSS REFERENCE TO
			MO	DAY	YR		

Adv: TIMOTHY DALTON Tag: 6326 License: UNK 1FAHP20J46G [redacted] Page: 1 Invoice: W36552

Invoice to [redacted] JACKSONVILLE, FL [redacted] Work: [redacted] Home: [redacted]	Driver/owner Information [redacted] JACKSONVILLE, FL [redacted] Work: [redacted] Home: [redacted]
--	--

For Office Use	Vehicle Information
Odometer In: 29014 Out: 29300 Disc: 1FA WAR W Final	05 FORD FIVE HPRD LTD AND 4DR SWH GRAY
	Stock#: 6G [redacted]

Engin: 07/02/07	Done: 07/06/07	Invoiced: 07/06/07 10:25 TC	Inservice: 08/31/06	Production: 12/19/05	Sold: 08/26/06
-----------------	----------------	-----------------------------	---------------------	----------------------	----------------

Customer Concern		Operation	Tech	Units	Amount
Concern	51 CUSTOMER STATES VEHICLE JERKS/LUNGES FORWARD WHILE DRIVING//NOTICES TACHOMETER JUMPING FROM 500-1000 RPMS//NOTICES AC FAN STARTING HUMMING//POSSIBLE RECHECK R0334462 ON 6/11/07 WITH 27640 MILES	CM		304	.00
Cause	NO PROBLEM FOUND AT THIS TIME				
Correction	COULD NOT DUPLICATE CUSTOMER CONCERN				
Tech Notes	COULD NOT VERIFY CONCERN NO REPAIRS NEEDED AT THIS TIME VEH ROAD TESTED OVER SEVERAL DAYS NO PROBLEM FOUND MILES OUT 28300				
Type: FAC	Tech 304 BROOKS, MICHAEL Cert#: 1414 CONCERN CD : A99 COND CODE : 02				
	FR: NONE				
		Subtotal			

Summary of Charges for Invoice W36552	Payment Distribution for Invoice W36552
---------------------------------------	---

TOTAL CHARGE	.00	FAC WARRANTY	.00
		TOTAL CHARGE	.00

PREFERRED TREATMENT

"I CERTIFY THAT THE INFORMATION ON THIS CLAIM IS ACCURATE AND, UNLESS SHOWN, THE SERVICES WERE PERFORMED AT NO CHARGE TO THE OWNER. TO MY KNOWLEDGE, THIS CLAIM CONTAINS NO PARTS REPAIRED OR REPLACED THAT ARE CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE, OR ABUSE."

AUTHORIZED SIGNATURE: _____ DATE: _____

I acknowledge receipt of the parts and labor operations as listed above. I have read the ADDITIONAL INFORMATION, TERMS AND CONDITIONS that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

16020004 CUSTOMER

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08/07/2007 10:48

9043869005

LASTING EXTERIORS

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AUTHORIZED



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MVR #08514

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS		
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO
			MO DAY YR	OMI TENTHS	

Adv: TIMOTHY DALTON Tag: 6326 License: LMK 1FAHF28J4 GG Page: 2 Invoice: W36552

Invoice to: Driver/Owner:

Invoice: 07/06/07 10:25:54 TC 05 FORD FIVE HWRD LTR AMP 4DR SDN GRAY

NR11 04 Tech: 304 Start Time: 07/03/07 13:24 Stop Time: 07/06/07 09:59

Line	Tech	Action	Date/Time	Action	Date/Time	Elapsed	Units	Type
51	304	Begin	07/03/07 13:24	Hold	07/03/07 13:26	101	0	
		Begin	07/06/07 09:56	End	07/06/07 09:59	103	.1	
		Total				104	.1	

Last Page

I acknowledge receipt of the parts and labor operations as listed above. I have read the **ADDITIONAL INFORMATION, TERMS AND CONDITIONS** that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE

14002604

CUSTOMER

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
09/14/07 11:38AM PDT 8664315576 -> 8886277594		Pg30/35		

08/28/2007 10:17

9043069005

LASTING EXTERIORS

PAGE 02/04



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MVR #08514

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS		
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO
			MO DAY YR	QNT TENTHS	

Advt: TIMOTHY DALTON Tag: 6762 License: VMT 1FAHP2814 G [redacted] Page: 1 Invoice: W38772

Invoice to: [redacted] Driver/Owner Information: [redacted]

JACKSONVILLE, FL Work: [redacted] Home: [redacted] JACKSONVILLE, FL Work: [redacted] Home: [redacted]

Special Use: [redacted] Vehicle Information: [redacted]

Odometer In: 30543 Out: 30656 Dist: 1FA WAR W Final 06 FORD FIVE HNRD LTD AND 4DR SDN GRAY

Stock#: 60 [redacted]

Begin: 07/31/07 Done: 08/20/07 Invoiced: 08/20/07 14:40 TC Inservice: 08/31/06 Production: 12/19/05 Sold: 08/26/06

Customer Concern

Concern	51	CUSTOMER STATES AT IDLE OR WHILE DRIVING, VEHICLE WILL START JERKING AND IDLING REALLY HIGH AND ERRACTLY///NOTICES AC FAN SURGING UP AND DOWN ALSO	Operation	Tech	Units	Amount
Cause		ERRATIC OPERATION	9926A	304	.6	47.21
Correction		THROTTLE BODY - AIR INTAKE - REPLACE				
Tech Notes		TEST DROVE VEH SEVCL TIMES VERIFIED CONCERN, CONTACTED HOT AS PER HOT LINE REPLACED THROTTLE BODY REFLASHED PCM AND TCM, TESTED DROVE VEH VERIFIED CONCERN FIXED MILES OUT 30656	Quantity	Sell		
Parts		Part Number PO# Note Description	1	102.11	102.11	
		SPO 6F9Z 9E926 AA THROTTLE BODY AND HO				
		Parts: Count 1 Allowance: 40.84				
		Tech J04 BROOKS, MICHAEL Cert#: 1411				
		FP- 0F939E926AA CONCERN CD : 050 COND CODE : 42				
Type: FAC			Subtotal			
			PARTS			142.95
			LAB-MECHANICAL			47.21
			TOTAL CHARGE FOR CONCERN			190.16

20 days

Summary of Charges for Invoice W38772 Payment Distribution for Invoice W38772

PARTS	142.95	TOTAL CHARGE	190.16
LAB-MECHANICAL	47.21		
TOTAL CHARGE	190.16	EAC WARRANTY	190.16

PREFERRED TREATMENT

*I CERTIFY THAT THE INFORMATION ON THIS CLAIM IS ACCURATE AND, UNLESS

I acknowledge receipt of the parts and labor operations as listed above. I have read the ADDITIONAL INFORMATION, TERMS AND CONDITIONS that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

UCS02004

CUSTOMER

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09/14/07 11:38AM PDT 8664315576 -> 8886277594				Pg31/35

08/28/2007 10:17

9043069005

LASTING EXTERIORS

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MVR #08514

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS		
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO
			MO DAY YR	OMIT TENTHS	

Adv: TIMOTHY DALTON	Tag: 6762	License: VRK	1EAHE2814 6G	Page: 2	Invoice: W38772
---------------------	-----------	--------------	--------------	---------	-----------------

Invoice to: KINNEY, SUSIE A	Driver/Owner: KINNEY, SUSIE A
-----------------------------	-------------------------------

Invoiced: 08/20/07 14:40:55 TC	06 FORD FIVE HNRD LTD ARD 4DR 8DM GRAY
--------------------------------	--

SHOWN, THE SERVICES WERE PERFORMED AT NO CHARGE TO THE OWNER. TO MY KNOWLEDGE, THIS CLAIM CONTAINS NO PARTS REPAIRED OR REPLACED THAT ARE CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE, OR ABUSE. *
 AUTHORIZED SIGNATURE: _____ DATE: _____

I acknowledge receipt of the parts and labor operations as listed above. I have read the **ADDITIONAL INFORMATION, TERMS AND CONDITIONS** that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X _____

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE / DATE _____

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
09/14/07 11:38AM PDT 8664315576 -> 8886277594				

08/28/2007 10:17

9043069005

LASTING EXTERIORS

PAGE 04/04



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MVR #08514

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS				
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO		
			MO	DAY	YR	QMT/TENTHS	

Adv: TIMOTHY DALTON Tag: 4762 License: VEX 1FAHP2B14 6G Page: 3 Invoice: W38772

Invoice to: KINNEY, SUSIE A. Order: KINNEY, SUSIE A.

Invoiced: 08/20/07 14:40:55 TC 05 FORD FIVE HHRD LTD AMD 4DR 2DN GRAY

Skill 04 Tech 304 Start Time: 08/15/07 06:22 Stop Time: 08/20/07 09:23

Line	Tech	Action	Date/Time	Action	Date/Time	Elapsed	Units	Type
51	304	Begin	08/15/07 06:22	Hold	08/15/07 07:50	1:20	1.5	
		Begin	08/17/07 11:41	HT	08/17/07 11:42	1:01	.0	
		End	08/20/07 07:26		08/20/07 09:23	1:57	2.0	
						Total	3:26	3.5

Last Page

I acknowledge receipt of the parts and labor operations as listed above. I have read the ADDITIONAL INFORMATION, TERMS AND CONDITIONS that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

VC502004

CUSTOMER

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
09/14/07 11:38AM PDT 8664315576 -> 8886277594				Pg35/35

Sep 11 07 06:50p

David L Kinney

904-619-4248

p. 4



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PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS				
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO		
			MO	DAY	YR	OMT TENTHS	

Est: TIMOTHY DALTON Tag: 6953 License: vnk 1FAHP2914 6G [redacted] Page: 1 Invoice: W41517

Estimate		Driver/Owner Information	
[redacted] JACKSONVILLE, FL [redacted] Home: [redacted]		[redacted] JACKSONVILLE, FL [redacted] Work: [redacted] Home: [redacted]	
For Office Use		Vehicle Information	
Order # 31224	Order: 31283	Dist: 1FA NWR W	Quote
		06 FORD FIVE HDRD LTD AND 4DR SDN GRAY	
		Stock #: 6G [redacted]	
Begin: 08/26/07	Done: 09/10/07	Invoiced: 09/10/07 15:45 TD	Inservice: 08/31/06
		Production: 12/19/05	Sold: 08/26/06

*** R.O. not Complete ***

Op	Tech	Units	Amount
10346A	343	.9	70.81
12650D	343	.2	15.74
12650D00	343	.1	7.87
12650D01	343	.5	39.34
12650DXJ	343	.1	7.07
Subtotal			
PARTS			284.94
LAB-MECHANICAL			141.63
TOTAL CHARGE FOR CONCERN			426.57

Tech Notes:
 VERIFIED IDLE SURGE AT TIMES. HOOKED UP IDS AND EEC TEST PASSED NO DTC'S PERFORMED FUEL PRESSURE TEST AND IT WAS GOOD AT 45 PSI. MONITORED FID DATA AND ALL WER IN SPEC'S AT TIME WHEN IDLE SURGED EXCEPT GENERATOR MGR FID. REFORMED CHARGING SYSTEM WIPPLE TEST WITH VM. TEST DROVE AND REMONITORED FIDS WITH FORD FSE. REPLACED ALTERNATOR PER FSE AND RETESTED FID. ALTERNATOR WAS NOT CHARGING PROPERLY AT TIMES. RETESTED FID.
 CONCERN CD : D13 COND CODE : 42
 EP- 6F9Z10346AA

12 days

I acknowledge receipt of the parts and labor operations as listed above. I have read the ADDITIONAL INFORMATION, TERMS AND CONDITIONS that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

11092044 CUSTOMER _____

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400 REMOTE CSID 8664315576 DURATION 1570 PAGES 35 STATUS Received
 09/14/07 11:38AM PDT 8664315576 -> 8886277594 Pg33/35

Sep 11 07 06:49p

David L Kinney

904-619-4248

P. 2



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MVR #08514

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	DATE INSTALLED			SERVICE INSTALLED PARTS	
			MO	DAY	YR	ACCRUED MILEAGE	CROSS REFERENCE TO

Adv: TIMOTHY DALTON Tag: 6063 License: DMK 1FAHP2814 6G1 [redacted] Page: 3 Invoice: W41517

Invoice to: [redacted] Driver/Owner: [redacted]

00 FORD FIVE HWND LTD AWD 4DR SDN GRAY

Start Time: 08/29/07 18:29 Stop Time: 09/10/07 14:09

Line	Seq	Action	Date/Time	Action	Date/Time	Elapsed	Units	Type
01	313	Begin	08/30/07 08:01	HT	08/30/07 09:47	:46	.8	
		RW	08/31/07 14:49	OL	08/31/07 14:58	:09	.2	
		BL	08/33/07 15:07	HT	08/31/07 16:23	1:16	1.3	
		RW	09/06/07 09:16	HT	09/06/07 10:47	2:31	2.5	
		HR	09/07/07 09:38	RW	09/07/07 14:02	:06	.1	
		HT	09/07/07 14:08	RW	09/10/07 13:30	:39	.7	
		End	09/10/07 14:09					
Total						5:29	5.6	

Last Page

I acknowledge receipt of the parts and labor operations as listed above. I have read the **ADDITIONAL INFORMATION, TERMS AND CONDITIONS** that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

CUSTOMER

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
09/14/07 11:38AM PDT 8664315576 -> 8886277594				

Pg34/35

Sep 11 07 06:49p

David L Kinney

904-619-4248

p.3



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PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS		
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO
			MO DAY YR	OMIT TENTHS	

Ad: TIMOTHY DALTON	Tag: 6963	License: WNK	1FAHP2814 6G	Page: 2	Invoice: W41517
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Invoice to:	Driver/Owner:
-------------	---------------

Invoice: 09-10/07 15:45:10 TD	06 FORD FIVE HNRD LTD AWD 4DR SDN GRAY
-------------------------------	--

Summary of Charges for Invoice W41517		Payment Distribution for Invoice W41517	
PARTS	284.94	TOTAL CHARGE	426.57
LAB-MECHANICAL	141.63		
TOTAL CHARGE	426.57	EAC WARRANTY	426.57

I HEREBY CERTIFY THAT THE INFORMATION ON THIS CLAIM IS ACCURATE AND, UNLESS SPECIALLY NOTED, THE SERVICES WERE PERFORMED AT NO CHARGE TO THE OWNER. TO MY KNOWLEDGE, THIS CLAIM CONTAINS NO PARTS REPAIRED OR REPLACED THAT ARE CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE, OR ABUSE.
 AUTHORIZED SIGNATURE: _____ DATE: _____

I acknowledge receipt of the parts and labor operations as listed above. I have read the ADDITIONAL INFORMATION, TERMS AND CONDITIONS that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

CUSTOMER

Server Name : AWS New Prod AWSPPRDDG- Claims loaded through 07-SEP-2007

ANALYTICAL WARRANTY SYSTEM

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Standard Claims List For Model Year 2006

Note: All Costs are in US Dollars

VIN	VEH LINE	MKT DERIV	BODY CAB	VER SERIES	DRIVE TYPE	PLT CD	TRS CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIS	WCC	CPSC_6	PREF	BASE	SUFF	VRT NA	VRT ROW	VFG	CCC	CD	DIST (Miles)
1FAHP28146G	C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	0	2E04	031301	6F9Z	9F945	AA	S11	S11	V29	E29	42	3892
AWS Claim Key:		1674810	Trx Code:		S07	Labor Hrs:		1.3	Labor Cost:		99.02	Material Cost:		77.98	Total Cost:		177							
Dir Cd-Sub Cd:		04863-*	Name:			DUVAL FORD	Ph:		904-3876541	St:		FL	Ctry Cd:		USA	Reg Cd:		NA	Repr Date:		31-JUL-2006	Doc #:		01098751
Cust Comments:		CUST STATES CHK ENG LIGHT IS ON																						
Tech Comments:		VERIFY CK ENGINE LIGHT. EEC V DIAG. REC CODES P0455 AND P0457. PERFORMEVAP TEST WITH LAPTOP VCM. SYSTEM WILL NOT REACH TARGET VACUUM. TEST AND REPLACE CANISTER VENT VALVE. REPLACE CVV AS PER SSM 18970. RETEST SYSTEM WILL NOT BLEED DOWN DURING SECOND TEST. PINPOINT TEST. SMOKE TEST. REPLACE VAPOR MANAGEMENT VALVE. RE TEST. PASS. MILEAGE 3907																						
1FAHP28146G	C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	1	6C04	011201	6G1Z	5446140	AB	S08	S08	V71	B84	D4	6041
AWS Claim Key:		1776701	Trx Code:		1	Labor Hrs:		2	Labor Cost:		15.23	Material Cost:		41.9	Total Cost:		57.13							
Dir Cd-Sub Cd:		04863-*	Name:			DUVAL FORD	Ph:		904-3876541	St:		FL	Ctry Cd:		USA	Reg Cd:		NA	Repr Date:		18-SEP-2006	Doc #:		01452651
Cust Comments:		CUSTOMER REQUEST TO INSTALL SOP PART TO CORRECT DASH LID BUBBLING USE SPO 06249007																						
Tech Comments:		VINYL COVER LIFTING ON LID INSTALL SOP CENTER CONSOL DASH LID																						
1FAHP28146G	C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	1	5S13	100104	6L2Z	9030	C	S11	S11	V29	E29	42	6310
AWS Claim Key:		1832221	Trx Code:		S07	Labor Hrs:		.8	Labor Cost:		60.93	Material Cost:		14.28	Total Cost:		75.21							
Dir Cd-Sub Cd:		04863-*	Name:			DUVAL FORD	Ph:		904-3876541	St:		FL	Ctry Cd:		USA	Reg Cd:		NA	Repr Date:		22-SEP-2006	Doc #:		01488751

①
T-10/26

②
0109

Cust Comments:		CUSTOMER STATES CHECK ENG. LIGHT IS ON, RUNS OK. CHECK HISTORY POSS RCK REF RO 10987																							
Tech Comments:		VERIFIED CONCERN CHECK ENGINE LIGHT ON PERFORMED EEC DIAGNOSIS FOUND CODE P0442 PRESENTSMALL EVAP. LEAK/USING ROTUNDEA SMOKE MACHINE PERFORMED EVAPORATIVE EMISSIONS LEAK TEST FOUND GAS CAP TO BE AT FAULT REMOVED OLD GAS CAP INSTALLED NEW GAS CAP PERFORMED FINAL QUICK TEST ALL OKMILES OUT 6311																							
1FAHP28146G	██████	C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	6	6F18	010702	5G1Z	5420708	AA	S12	S03	V11	R31	02	15156
AWS Claim Key:	2842192	Trx Code:	E84	Labor Hrs:	.2	Labor Cost:	15.23	Material Cost:	33.32	Total Cost:	48.55														
Dir Cd-Sub Cd:	04863.*	Name:	DUVAL FORD		Ph:	904-3876541	St:	FL	Ctry Cd:	USA	Reg Cd:	NA	Repr Date:	25-JAN-2007	Doc #:	02295251									
Cust Comments:		USE SPO 07022013 DRIVERS WEATHER STRIP WARPED																							
Tech Comments:		VERIFIED DRIVER DOOR OPENING WEATHERSTRIP WARPED.REMOVED DRIVERS SCUFF PLATE & REPLACED WEATHERSTRIP.																							
1FAHP28146G	██████	C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	6	6P07	010303	5G1Z	54406A10	AA	S01	S01	V31	B19	42	16541
AWS Claim Key:	2904430	Trx Code:	E84	Labor Hrs:	.5	Labor Cost:	38.09	Material Cost:	26.94	Total Cost:	65.03														
Dir Cd-Sub Cd:	04863.*	Name:	DUVAL FORD		Ph:	904-3876541	St:	FL	Ctry Cd:	USA	Reg Cd:	NA	Repr Date:	12-FEB-2007	Doc #:	02441651									
Cust Comments:		USE SPO 07039009 TRUNK SUPPORTS WEAK INSTALL SOP																							
Tech Comments:		VERIFIED WEAK TRUNK SUPPORTS NOT PROPERLY LIFTING & HOLDING DECK LID.REPLACED BOTH DECK LID SUPPORTS.OPERATING PROPERLY AT THIS TIME.																							
1FAHP28146G	██████	C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	12	2E03	030401	6F9Z	9E926	AA	S11	S11	V44	D50	42	30543
AWS Claim Key:	4368713	Trx Code:	S07	Labor Hrs:	.6	Labor Cost:	47.21	Material Cost:	142.95	Total Cost:	190.16														
Dir Cd-Sub Cd:	04863.*	Name:	DUVAL FORD		Ph:	904-3876541	St:	FL	Ctry Cd:	USA	Reg Cd:	NA	Repr Date:	31-JUL-2007	Doc #:	03877251									
Cust Comments:		CUSTOMER STATES AT IDLE OR WHILE DRIVING, VEHICLE WILL START JERKING AND IDLING REALLY HIGH AND ERRACTLY NOTICES AC FAN SURGING UP AND DOWN ALSO																							
Tech Comments:		TEST DROVE VEH SERVEL TIMES VERIFIED CONCERN, CONTACTED HOT AS PER HOT LINE REPLACED THROTTLE BODY REFLASHED PCM AND TCM , TESTED DROVE VEH VERIFIED CONCERN FIXED MILES OUT 30656																							


Any comments?

9-27
 DTC is waiting on instrument cluster. Vehicle still at dlr.

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400	REMOTE CSID 8664315576	DURATION 1570	PAGES 35	STATUS Received
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FLORIDA SIMPLE INTEREST VEHICLE RETAIL INSTALLMENT CONTRACT		DATE
1-800-727-7000	Buyer (and Co-Buyer) Name and Address (including County and Zip Code)	SELLER/CREDITOR (Seller Name and Address)
 www.fordcredit.com	13700 SUTTON PK DR # 102 JACKSONVILLE FL 32210 MIAMI	BUVAI FORD 1616 CASSAT AVE JACKSONVILLE FL 32210

You, the Buyer (and Co-Buyer, if any), may buy the vehicle described below for cash or on credit. The cash price is shown below as "Cash Price." The credit price is shown below as "Total Sale Price." By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract.

Now/Used	Mileage	Year and Make	Model	Vehicle Identification Number	Use For Which Purchased
NEW	3997	2006 FORD	F150 F150	1FAHP28J16G	<input type="checkbox"/> Personal <input type="checkbox"/> Agricultural <input type="checkbox"/> Commercial

Trade-In: 2001 FORD \$ 1,122.00
 Year and Make: Gross Allowance: Amount Owning:

ITEMIZATION OF AMOUNT FINANCED	
1. Cash Price	\$ 21,900.1 (1)
2. Down Payment	
(a) Third Party Rebate Assigned to Creditor	\$ 111.0
(b) Cash Paid	\$ N/A
(c)	\$ N/A
(d) Cash Down Payment (Items 2(a) plus 2(b) plus 2(c))	\$ N/A
(e) Trade-in (description above)	\$ 1,122.00
Total Down Payment (Items 2(d) plus 2(e))	\$ 1,122.00 (2)
3. Unpaid Balance of Cash Price (1 minus 2)	\$ 20,778.1 (3)
4. Amounts paid on your behalf (Seller may be retaining a portion of these amounts)	
To Public Officials	
(i) for license, title & registration (fee \$ 112.00)	\$ 112.00
(ii) for official fees \$ 112.00	\$ 112.00
(iii) for documentary stamps \$ 1,222.00	\$ 1,222.00
(iv) for taxes (not in Cash Price) \$ 1,122.00	\$ 1,122.00
To Insurance Companies for:	
Credit Life Insurance	\$ N/A
Credit Disability Insurance	\$ N/A
N/A	\$ N/A
N/A	\$ N/A
To N/A for N/A	\$ N/A
To N/A for N/A	\$ N/A
To N/A for N/A	\$ 2,000.00
To N/A for N/A	\$ 500.00
To N/A for N/A	\$ N/A
To N/A for N/A	\$ 500.00
Total	\$ 4,000.00 (4)
5. Amount:	\$ 24,778.1 (5)

INSURANCE

YOU ARE REQUIRED TO INSURE THE VEHICLE. YOU MAY OBTAIN VEHICLE INSURANCE FROM A PERSON OF YOUR CHOICE. LIABILITY INSURANCE COVERAGE FOR BODILY INJURY AND PROPERTY DAMAGE CAUSED TO OTHERS IS NOT INCLUDED. CREDIT LIFE, CREDIT DISABILITY AND OTHER OPTIONAL INSURANCE ARE NOT REQUIRED TO OBTAIN CREDIT AND WILL NOT BE PROVIDED UNLESS YOU SIGN AND AGREE TO PAY THE PREMIUM.

1. Buyer understands that he has the option of assigning any other policy or policies Buyer owns or may procure for the purpose of covering this retail installment sale and the policy need not be purchased from the Creditor in order to obtain credit.

Buyer Signs _____
 Co-Buyer Signs _____

2. Buyer understands that the credit life coverage may be deferred if, at the time of application, Buyer is unable to engage in employment or unable to perform normal activities of a person of like age and sex, if the proposed credit life insurance policy contains this restriction.

Buyer Signs _____
 Co-Buyer Signs _____

3. Buyer understands that the benefits under the policy will terminate when Buyer reaches a certain age and that Buyer's age is accurately represented on the application or policy.

Buyer Signs _____
 Co-Buyer Signs _____

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate	The dollar amount the credit will cost you	The amount of credit provided to you or on your behalf	The amount you will have paid when you have made all scheduled payments	The total cost of your purchase on credit, including your downpayment
11.99%	\$ 1,122.00	\$ 20,778.1	\$ 24,778.1	\$ 24,778.1

Your Payment Schedule will be:

Number of Payments	Amount of Payments	Which Payments are Due
60	\$ 412.97	<input type="checkbox"/> Monthly <input type="checkbox"/> Semi-Monthly <input type="checkbox"/> Annually
N/A	N/A	<input type="checkbox"/> Starting <input type="checkbox"/> Ending

Prepayment: If you pay off your debt early, you will not have to pay a penalty.
Security Interest: You are giving a security interest in the vehicle being purchased.
Late Payment: You must pay a late charge on the portion of each payment received more than 10 days late. The charge is 8 percent of the late amount.
Contract: Please see this contract for additional information on security interest, prepayment, and late payment.

Your last installment payment under this contract is a balloon payment.

Credit

Life Insurance Company

\$ 112.00 Premium Insured(s)

You want Credit Life Insurance:

Buyer Signs _____
 Co-Buyer Signs _____

Credit

Disability Premium Insured(s)

You want Credit Disability Insurance:

Buyer Signs _____
 Co-Buyer Signs _____

Insurance Company: _____
 Trade In Vehicle: _____

TIME RECEIVED Fri, 14 Sep 2007 15:05:04 -0400 REMOTE CSID 8664315576 DURATION 1570 PAGES 35 STATUS Received
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FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate	The dollar amount the credit will cost you	The amount of credit provided to you or on your behalf	The amount you will have paid when you have made all scheduled payments	The total cost of your purchase on credit, including your downpayment
11.10%	\$ 1,121	\$ 23,134.77	\$ 24,314.77	\$ 23,134.77

Your Payment Schedule will be:

Number of Payments	Amount of Payments	When Payments are Due
66	368.41	<input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Semi-Annually <input type="checkbox"/> Annually
		Starting 09/10/07

Prepayment: If you pay all your debt early, you will not have to pay a penalty
 Security Interest: You are giving a security interest in the vehicle being purchased
 Late Payment: You must pay a late charge on the portion of each payment received more than 10 days late. The charge is 3 percent of the late amount
 Contract: Please see this contract for additional information on security interest, nonpayment, default, the right to require repayment of your debt in full before the scheduled date, and prepayment penalty

Buyer Signs _____
 Co-Buyer Signs _____

Credit
 Life _____ Insurance Company
 \$ _____ Premium Insured(s) _____
 You want Credit Life Insurance.

Buyer Signs _____
 Co-Buyer Signs _____

Credit
 Disability _____ Insurance Company
 \$ _____ Premium Insured(s) _____
 You want Credit Disability Insurance.

Buyer Signs _____
 Co-Buyer Signs _____

BALLOON CONTRACT PROVISIONS

Your last installment payment under this contract is a balloon payment.

EXCESS WEAR, USE AND MILEAGE CHARGES
 If the box directly above is checked, this section, Paragraph B, and Paragraph C of this contract apply. You may be charged for excessive wear based upon our standards for normal use. If you exercise the option to sell the vehicle back to Creditor under Paragraph B, you must pay the Creditor \$0.00 per mile for each mile in excess of _____ miles shown on the odometer.

OTHER OPTIONAL INSURANCE

Coverage and Insurance Company	Premium and Term in Months
	\$ _____ N/A

By _____
 \$ _____
 By _____
 You want the optional insurance for which premiums are included above.

Buyer Signs _____
 Co-Buyer Signs _____

Credit Life and Credit Disability Insurance are for the term of the contract. The amount and coverages are shown in a notice of agreement given to you today.

Any change in the _____ or _____

Buyer Signs _____
 Co-Buyer Signs _____

YOU ACKNOWLEDGE THAT YOU HAVE READ AND AGREE TO BE BOUND BY THE ARBITRATION PROVISION ON THE REVERSE SIDE OF THIS CONTRACT.

The Annual Percentage Rate may be negotiated with the Seller. The Seller may assign this contract and may retain its right to receive a portion of the Finance Charge.

Debt Cancellation Waiver Addendum (Optional)
 If this box is checked you have purchased a debt cancellation waiver. Purchase of this coverage is optional and is not required to obtain credit. The terms and conditions of the debt cancellation waiver are set forth in the attached addendum which is incorporated into this contract. The price for the debt cancellation waiver is set forth in this contract in the itemization of amount financed under section 4.

Buyer Signs _____

NOTICE TO THE BUYER

Do not sign this contract before you read it or if it contains any blank spaces. You are entitled to an exact copy of the contract you sign. Keep it to protect your legal rights.

Buyer (and Co-Buyer) acknowledge that (i) before signing this contract, Buyer (and Co-Buyer) received and reviewed a true and completely filled in copy of this contract and (ii) at the time of signing this contract, Buyer (and Co-Buyer) received a true and completely filled in copy of this contract.

Buyer Signs _____ Co-Buyer Signs _____
 Seller _____ By _____ Title _____

THIS CONTRACT IS NOT VALID UNTIL YOU AND SELLER SIGN IT.

ASSIGNMENT

Seller may transfer this contract to another person. That person will then have all Seller's rights, privileges, and remedies. By signing below, the Seller assigns this contract to _____ ("Assignee"). To contact Assignee about this contract, call _____ or visit their website at _____

.....
facsimile
transmittal



To: Laura Konwinski, Krohn & Moss, Ltd. **Fax:** 866 431-5576

From: Brenda Benning, Ford Consumer Affairs **Date:** 9/17/07

Re: [REDACTED], 2006 Ford Five Hundred **Pages:** 2

CC:

Notes:

If you need to contact me, you may reach me by phone at (313) 845-5213 or by fax at (888) 627-7594.

.....



September 17, 2007

Laura Konwinski
Krohn & Moss, Ltd.
120 W. Madison Street, 10th Floor
Chicago, IL 60602

RE: [REDACTED]
1FAHP28146G [REDACTED]

Dear Ms. Konwinski:

Ford Motor Company has received your letter threatening possible litigation over this vehicle. We take this opportunity to respond, in hopes to avoid your threatened lawsuit.

Your letter makes mention of current, existing concerns, of your client's vehicle which need to be addressed under Ford Motor Company's Limited Warranty. Ford is entitled to notice and a reasonable opportunity to cure any outstanding vehicle problems. Further, if your client believes a warranty repair may be needed, the current state of the vehicle is relevant and extremely important to us, and we wish the opportunity to repair the vehicle pursuant to Ford's Limited Warranty.

We have scheduled the Service Advisor, Tim Dalton, to be available Wednesday, September 19, 2007 at 8:00 a.m. at Duval Ford, in Jacksonville, Florida. Contact Brenda Benning at 313-845-5213 to confirm your client will make the vehicle available at the specified time and location.

We thank you in advance for your anticipated cooperation in assisting us to help this customer as may be necessary. If this vehicle has any current warranty issue, Ford is committed to take any steps reasonably necessary to resolve it.

Very truly yours,

Brenda Benning
Ford Motor Company

.....
**facsimile
transmittal**



To: Laura Konwinski, Krohn & Moss, Ltd. **Fax:** 866 431-5576

From: Brenda Benning, Ford Consumer Affairs **Date:** 9/11/07

Re: 2006 Ford Five Hundred, [REDACTED] **Pages:** 1

CC:

Notes:

I am in receipt of your letter dated 9/4/2007. If you have not already done so, please forward the following documents into our office:

- retainer/agreement signed by your client
- vehicle registration
- sales/lease agreement
- all applicable repair orders
- any receipts to be considered for reimbursement

In addition, if a vehicle refund is being requested, please have your client fill out and sign the authorization listed below.

"I authorize _____ to release the payment history and loan balance for my 2006/Five Hundred to Ford Motor Company in order to process said refund transaction". (X) _____ Acct# _____ Lending Institution's Phone# _____
--

A review of your client's claim will begin when these documents have been received by our office.

If you need to contact me or have additional information to submit, you may reach me by phone at

(313) 845-5213 or by fax at (888) 627-7594.

.....

All Action Details for Issue

Print

VIN: 1FAHP28146G [REDACTED] Year: 2006 Model: FIVE HUNDRED Case: 1587472407
 Name: [REDACTED] Owner Status: Original WSD: 2006-08-26
 Symptom Desc: CLIMATE CONTROL AIR DIST/CONTROL Primary Phone: [REDACTED]
 Reason Desc: PROD/COMP DUR/PERF - MULTIPLE REPAIR Secondary Phone:
 Issue Type: 04 REGION Issue Status: CLOSED
 Initial Customer Contact: 08/29/2007

Action: ADVISE CUSTOMER INFORMATION WILL BE FORWARDED TO THE DEALERSHIP
 Dealer: 04863 DUVAL FORD Origin Desc: US CONCERN CASE BASE
 Odometer: 31185 MI Comm Type: PHONE
 Analyst Name: WEST CHERIE Analyst: CWEST74
 Action Date: 08/28/2007 Action Time: 16.19.06.085 Action Data: No

Caller Information If Different From Vehicle Owner:

First Name	Middle Initial	Last Name	Day Phone	Relationship
[REDACTED]		[REDACTED]	[REDACTED]	SPOUSE

Comments CUSTOMER SAID: =VEH STILL HAS NOT BEEN FIXED=VEH HAS BEEN AT DLRSHF FOR TOTAL OF 4 MONTHS SINCE CUST OWNED=DLRSHF CANT DUPLICATE WHAT VEH IS DOING=LAST TIME AT DLR CUST SAYS DLRSHF HAD TO ORDER CABLE TO HOOK TO BLACK BOX TO RECORD WHAT VEH WAS DOING HOOKING UP CABLE DID NOT HAPPEN=HAD VEH FOR 3 WEEKS TO DUPLICATE PROBLEM DROVE FOR 100+ MILES COULD NOT DUPLICATE=TIME BEFORE HAD VEH 3 WEEKS ONLY DROVE IT 6 MILES TO TRY TO DUPLICATE1. WHILE DRIVEING ON SUN 8/26/07 A/C COMPLETELY CUT OUT ALL LIGHTS ON INSTRUMENT PANEL CAME ON=ENGINE WAS STILL RUNNING =A/C DID NOT COME BACK ON FOR 5 MIN=A/C FAN MAKES A SERGING NOISE =WHEN THIS HAPPENS USUALLY TACH JUMPS FROM 500-1000 RPMS=VEH HAS BEEN DOING THIS SINCE OWNEDDEALER SAID: DUVAL FORD1616 CASSAT AVE JACKSONVILLE, FL 32210TEL:(904) 381-6599S/A TIM=DLR IS UNABLE TO DUPLICATE PROBLEM TO FIX VEHCRC ADVISED: WE WILL ESCALATE THIS TO OUR CUSTOMER CARE SOLUTIONS TEAM SO THEY CAN INVESTIGATE FURTHER AND WORK WITH YOUR DEALERSHIP TO UTILIZE ALL AVAILABLE RESOURCES TO RESOLVE YOUR CONCERN. A FORD CUSTOMER CARE SPECIALIST WILL CONTACT YOU WITHIN 2 BUSINESS DAYS. NOTE: TO CSR DOCUMENT CONVERSATION FROM DEALERSHIP**OBC TO DLR**=SPOKE TO S/A TIME=S/A SAID HE HAS ONLY BEEN ABLE TO DUPLICATE ONE TIME=REASON THEY DID NOT HOOK UP BLACK BOX WAS BECAUSE THE VEH EXHIBITED PROBLEM AND THEY REPAIRED=DID NOT LAST LONG UNTIL VEH WAS DOING SAME THING AGAIN=S/M HAS CONTACTED HOTLINE AND FORD REPS TO TRY AND RESOLVE VEH CONCERN=VEH HAS BEEN IN AND OUT OF DLRSHF A LOT FOR SAME PROBLEM THEY CANNOT SEEM TO DUPLICATE=CUST IS VERY LOYAL

Action: DOCUMENT ADDITIONAL INFORMATION
 Dealer: 04863 DUVAL FORD Origin Desc: CUSTOMER CARE SOLUTIONS TEAM
 Odometer: 31185 MI Comm Type: PHONE
 Analyst Name: ROBLES (EROBLES4),ERIC Analyst: EROBLES4
 Action Date: 08/29/2007 Action Time: 10.44.29.979 Action Data: No

Comments -CCS REP ERIC X7472-OBC TO DLR S/D GEORGE M NOT AVAILABLE-S/A TIM VEH IS SCHEDULE TO ARRIVE FOR DIAGNOSTIC TODAY AFTER DLR REPAIR THEIR OTHER VEH-OBC TO CUST [REDACTED] CELL [REDACTED] -CUST SAID DLR KEEP VEH 3 WEEKS AND DLR ONLY DROVE VEH 6 MILES THIS UPSET CUST-CUST SAID VEH AT DLR 4 MONTHS-THE A/C CUT OFF AND ABS LIGHTS CAME ON-SEATBELT SIGN CAME ON-THE VEH WILL SURGE WHILE AT STOP LIGHT-CUST FEELS THAT THIS DLR HAVE NOT DONE ENOUGH TO REPAIR HIS VEH-CUST DON'T TRUST THIS VEH AT ALL-REP ADVISED CUST TO SEND IN VEH VOUCHER TO FAX NUMBER 321 4351467 \$584.00 PER MONTH-REP WILL F/U WITH CUST SEP 5TH BEFORE 5 PM ET

... 9/11/2007

Action: DOCUMENT ADDITIONAL INFORMATION**Dealer:** 04863 DUVAL FORD**Odometer:** 31185 MI**Analyst Name:** ROBLES (EROBLES4),ERIC**Action Date:** 09/07/2007**Comm Type:** PHONE**Analyst:** EROBLES4**Action Time:** 09.54.38.769**Origin Desc:** CUSTOMER CARE SOLUTIONS TEAM**Action Data:** No

Comments -CCS REP ERIC X7472-OBC TO DLR S/M GEORGE -S/A TIM VEH FSE CHRIS H. LOOK AT VEH ALTERNATOR WILL BE INSTALLED WHEN IT ARRIVED-OBC TO CUST [REDACTED] CELL [REDACTED] NO ANSWER REP LEFT V/M WITH LATEST UPDATE ON VEH REPAIRS-REP WILL F/U WITH CUST ON SEPT 12TH BEFORE 5PM ET

Action: DOCUMENT ADDITIONAL INFORMATION**Dealer:** 04863 DUVAL FORD**Odometer:** 31185 MI**Analyst Name:** CARLI COLLINS**Action Date:** 09/10/2007**Comm Type:** VISIT**Analyst:** C-COLL53**Action Time:** 15.25.14.874**Origin Desc:** DEALER**Action Data:** No

Comments TEST DROVE VEHICLE FOR 59 MILES BEFORE CONCERN WAS DUPLICATED. FSE CHRIS HANSON CAME TO THE DEALERSHIP TO LOOK AT VEH WHILE AT DEALERSHIP.FOUND ALT.FAILED. REPLACED,TEST DROVE AND VEHICLE IS REPAIRED.FILLED WITH FUEL FOR CUSTOMER. CUST IS SCHEDULED TO PICK UP TODAY 09/10/07

Action: DOCUMENT ADDITIONAL INFORMATION**Dealer:** 04863 DUVAL FORD**Odometer:** 31185 MI**Analyst Name:** DWAYNE JONES**Action Date:** 09/11/2007**Comm Type:** OTHER**Analyst:** D-JON24**Action Time:** 07.57.30.377**Origin Desc:** DEALER**Action Data:** No

Comments [REDACTED] CAME AND PICKED HIS VEHICLE UP LATE AFTERNOON ON 9/10/07.

Action: DOCUMENT INFORMATION AND CLOSE CONTACT**Dealer:** 04863 DUVAL FORD**Odometer:** 31185 MI**Analyst Name:** ROBLES (EROBLES4),ERIC**Action Date:** 09/11/2007**Comm Type:** PHONE**Analyst:** EROBLES4**Action Time:** 10.34.30.573**Origin Desc:** CUSTOMER CARE SOLUTIONS TEAM**Action Data:** No

Comments -CCS REP ERIC X7472-OBC TO CUST [REDACTED] REP WAS ADVISED THAT VEH IS REPAIR AND PICKUP NO CONCERN AT THIS TIME-CUST UPSET THAT IT TOOK TO LONG TO REPAIR-CUST FEELS WAS INCONVENIENCE FOR OVER 4 MONTHS TRYING TO GET HIS VEH REPAIR-CUST WILL NEVER BUY ANOTHER FORD IN THE FUTURE-NO FURTHER ACTION NEEDED CASE CLOSED

Ford Confidential

[REDACTED] =... 9/11/2007

09/11/2007
14:48:20
FCXWS447

OASIS RESULT:

1FAHP28146G [REDACTED]

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▶ VEHICLE INFORMATION

VEHICLE DESCRIPTION

2006 FIVE HUNDRED

BODY STYLE

LIMITED AWD

ENGINE

3.0L DURATEC-VE(VE6)

TRANSMISSION

CVT TRANSAXLE

AXLE CODE

3A

ENGINE CALIBRATION

5PG1AE0A

▶ WARNING MESSAGES

CUDL - THIS VEHICLE HAS AN OPEN CUDL CONTACT

▶ ARN MESSAGES

▶ GENERAL WARRANTY INFORMATION

WARRANTY START DATE

08/26/2006

BUILD DATE

12/19/2005

SALE MILEAGE

03907

▶ OUTSTANDING FIELD SERVICE ACTIONS

07N10

07N10 CAUTION: MAY NOT NEED REPAIR;SERVICE ONLY IF REAR BRAKE PADS FRICTION MATERIAL IS BELOW 3MM THICKNESS. PLEASE REFER TO DEALER LETTER FOR PROGRAM COVERAGE. EXTENDED COVERAGE REAR BRAKE PADS-ONE TIME REPAIR-36 MONTHS/36,000 MILES WHICHE VER OCCURS 1ST

▶ EXTENDED COVERAGES

0994 - USA 2006 NEW 60/60,000 POWERTRAIN WARRANTY

STANDARD DEDUCTIBLE: 100 USD

OWNER NAME: VALUED CUSTOMER

OPTIONS:

EXPIRATION DATE: 08/26/2011

DISTANCE: 60,000

RENTAL: 28 UP TO 10 DAYS

TOWING: 0 USD

CONTRACT SOLD BY: USA 40919

ESP CONTRACT START DATE: 08/26/2006

▶ WARRANTY REPAIR HISTORY

07/31/2007

DEALER: Duval Ford

WARRANTY CLAIM NUMBER: 038772

ODOMETER: 030543M

PART NUMBER	PART DESCRIPTION	QUANTITY	LABOR OP	CONDITION	CONDITION DESC
-------------	------------------	----------	----------	-----------	----------------

				CODE	
6F9Z 9E926AA	BODY ASY-AIR CHARGE	001	9926A	42	DOES NOT OPERATE PROPERLY

TEST DROVE VEH SERVEL TIMES VERIFIED CONCERN, CONTACTED HOT AS PER HOT LINE REPLACED THROTTLE BODY REFLASHED PCM AND TCM , TESTED DROVE VEH VERIFIED CO NCERN FIXED MILES OUT 30656

02/12/2007

DEALER: Duval Ford

WARRANTY CLAIM NUMBER: 024416

ODOMETER: 016541M

PART NUMBER	PART DESCRIPTION	QUANTITY	LABOR OP	CONDITION CODE	CONDITION DESC
5G1Z54406A10AA	LIFT-LUGG CMPT DR HY	002	MT406A10	42	DOES NOT OPERATE PROPERLY

VERIFIED WEAK TRUNK SUPPORTS-NOT PROPERLY LIFTING & HOLDING DECK LID.REPLACE D BOTH DECK LID SUPPORTS.OPERATING PROPERLY AT THIS TIME.

01/25/2007

DEALER: Duval Ford

WARRANTY CLAIM NUMBER: 022952

ODOMETER: 015156M

PART NUMBER	PART DESCRIPTION	QUANTITY	LABOR OP	CONDITION CODE	CONDITION DESC
5G1Z 5420708AA	F/DR OPENING W/S	001	20708A	02	BENT/BUCKLED/KINKED

VERIFIED DRIVER DOOR OPENING WEATHERSTRIP WARPED.REMOVED DRIVERS SCUFF PLATE & REPLACED WEATHERSTRIP.

09/22/2006

DEALER: Duval Ford

WARRANTY CLAIM NUMBER: 014887

ODOMETER: 006310M

PART NUMBER	PART DESCRIPTION	QUANTITY	LABOR OP	CONDITION CODE	CONDITION DESC
6L2Z 9030C	CAP ASY FUEL TANK	001	9030A	42	DOES NOT OPERATE PROPERLY
		000	9000D		
		000	9000D1		

VERIFIED CONCERN CHECK ENGINE LIGHT ON PERFORMED EEC DIAGNOSIS FOUND CODE P0 442 PRESENTSMALL EVAP. LEAKIUSING ROTUNDEA SMOKE MACHINE PERFORMED EVAPORATI VE-EMISSIONS LEAK TEST FOUND GAS CAP TO BE AT FAULT REMOVED OLD GAS CAP INST ALLED NEW GAS CAP PERFORMED FINAL QUICK TEST ALL OKMILES OUT-6311

09/18/2006

DEALER: Duval Ford

WARRANTY CLAIM NUMBER: 014526

ODOMETER: 006041M

PART NUMBER	PART DESCRIPTION	QUANTITY	LABOR OP	CONDITION CODE	CONDITION DESC
6G1Z 5446140AB	DR ASY-STWG CMPT	001	999A	D4	FLAW IN MATERIAL

VINYL COVER LIFTING ON LID INSTALL SOP CENTER CONSOL DASH LID

[Click Here for Full Warranty History](#)

END OF OASIS REPORT FOR 1FAHP28146C [REDACTED]

Report Applies to Country Code: USA

[REDACTED]

9/11/2007

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**GENUINE
PARTS & SERVICE**



**GENUINE
PARTS & SERVICE**

SERVICE REPAIR ORDER

DATE	TIME	HAT #	RO #	VEHICLE IDENTIFICATION NUMBER
09/14/07	11:38AM	PDT	8664315576	-> 8886277594
MILEAGE	LICENSE NUMBER	YEAR	MAKE, MODEL AND COLOR	ADVISOR #
NAME				HOME PHONE
ADDRESS				WORK PHONE
CITY/STATE/ZIP			E-MAIL	CELL PHONE
1. 99P - MULTI POINT INSPECTON REPORT CARD			METHOD OF PAYMENT	PROPOSED COMPLETION
2. DIAGNOSTIC CHARGE				
3. CUSTOMER STATES/REQUESTS				
4. CUSTOMER STATES/REQUESTS				
5. CUSTOMER STATES/REQUESTS				
6. CUSTOMER STATES/REQUESTS				
7. CUSTOMER STATES/REQUESTS				
LABOR CHARGE BASED ON FLAT RATE UNLESS OTHERWISE SPECIFIED				ESTIMATED REPAIR COST
PARTS WILL BE DISPOSED OF UNLESS OTHERWISE REQUESTED				
Save Old Parts <input type="checkbox"/> Yes <input type="checkbox"/> No Towed <input type="checkbox"/> Yes <input type="checkbox"/> No				SUBLET INVOICE #

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN: I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$100. I REQUEST A WRITTEN ESTIMATE.

I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.

I DO NOT REQUEST A WRITTEN ESTIMATE.

Signed: _____ Date: _____



SERVICE DEPARTMENT
1616 CASSAT AVE.
JACKSONVILLE, FL 32210
(904) 381-6511
www.duvalford.com

Florida Motor Vehicle
Repair Registration Certificate
No. MV08514



I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle described above to secure the amount of repairs thereto. I have read the matter printed on the back hereof and agree to it as part of this _____ signature.

AUTHORIZED _____
I DESIGNATE THE FOLLOWING PERSON TO AUTHORIZE THE REPAIR WORK OR A REVISED ESTIMATE:

NAME	PHONE
REVISED ESTIMATE (1)	DATE TIME BY
REVISED ESTIMATE (2)	

If this estimate/repair order contains a charge for shop charges, shop supplies or hazardous or other waste disposal fees, this charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.
F.S. 403.718 \$1 fee for each new tire sold; F.S. 403.7185 \$1.60 fee for each battery sold.

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**GENUINE
PARTS & SERVICE**



**GENUINE
PARTS & SERVICE**

SERVICE REPAIR ORDER

DATE 9/10	TIME	MILEAGE 1594	YEAR 14	MODEL 887	VEHICLE IDENTIFICATION NUMBER 6G [REDACTED]
MILEAGE 6,310	LICENSE NUMBER	YEAR 05	MAKE MODEL AND COLOR 500 - grey	ADVISOR # 263	
NAME				HOME PHONE	
ADDRESS				WORK PHONE	
CITY/STATE/ZIP			E-MAIL	CELL PHONE	
1. 99P - MULTI POINT INSPECTOR REPORT CARD				METHOD OF PAYMENT cash	
2. DIAGNOSTIC CHARGE - ck - rny light is on					
3. CUSTOMER STATES/REQUESTS - was ok					
4. CUSTOMER STATES/REQUESTS					
5. CUSTOMER STATES/REQUESTS					
6. CUSTOMER STATES/REQUESTS - to 76					
7. CUSTOMER STATES/REQUESTS					
LABOR CHARGE BASED ON FLAT RATE UNLESS OTHERWISE SPECIFIED PARTS WILL BE DISPOSED OF UNLESS OTHERWISE REQUESTED Save Old Parts <input type="checkbox"/> Yes <input type="checkbox"/> No Towed <input type="checkbox"/> Yes <input type="checkbox"/> No				ESTIMATED REPAIR COST	
SUBLET INVOICE #					

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN: I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100. I REQUEST A WRITTEN ESTIMATE. I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$ [] THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL. I DO NOT REQUEST A WRITTEN ESTIMATE.

Signed: _____ Date: _____



SERVICE DEPARTMENT
1616 CASSAT AVE.
JACKSONVILLE, FL 32210
(904) 381-6511
www.duvalford.com

Florida Motor Vehicle
Repair Registration Certificate
No. MV08514



I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle for the purpose of repairs thereto. I have read and hereby acknowledge and agree to the terms and conditions of this contract.

AUTHORIZED BY: [Signature]
I DESIGNATE THE FOLLOWING PERSON TO AUTHORIZE THE REPAIR WORK OR A REVISED ESTIMATE:

NAME	PHONE
REVISED ESTIMATE (1)	DATE TIME BY
REVISED ESTIMATE (2)	

If this estimate/repair order contains a charge for shop charges, shop supplies or hazardous or other waste disposal fees, this charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.
F.S. 403.710 \$1 fee for each new tire sold; F.S. 403.718R \$1.50 fee for each battery sold.

SMG 12.05

HP LaserJet 4100 MFP



11/09/2007 15:10

Fax Call Report

Job	Date/Time	Type	Identification	Duration	Pages	Result
3339	11/09 15:09	Send	918664 [REDACTED]	00'43	1	OK

.....
**Facsimile
transmittal**

To: Laura Korwinski, Krohn & Moss, Ltd. Fax: 866 431-5576

From: Brenda Benning, Ford Consumer Affairs Date: 9/11/07

Re: 2006 Ford Five Hundred, [REDACTED] Pages: 1

CC:

Notes:

I am in receipt of your letter dated 9/4/2007. If you have not already done so, please forward the following documents into our office:

- retainer/agreement signed by your client
- vehicle registration
- sales/lease agreement
- all applicable repair orders
- any receipts to be considered for reimbursement

In addition, if a vehicle refund is being requested, please have your client fill out and sign the authorization listed below.

"I authorize _____ to release the payment history and loan balance for my 2006/Five Hundred to Ford Motor Company in order to process said refund transaction".
(X) _____ Acct# _____
Lending Institution's Phone# _____

A review of your client's claim will begin when these documents have been received by our office.

If you need to contact me or have additional information to submit, you may reach me by phone at

(313) 845-5213 or by fax at (888) 627-7594.

.....

All Action Details for Issue

Print

VIN: 1FAHP28146G [REDACTED] Year: 2006 Model: FIVE HUNDRED Case: 1587472407
 Name: [REDACTED] Owner Status: Original WSD: 2006-08-26
 Symptom Desc: STALL/QUITS ACCELERATION ALL ENGINE TEMP Primary Phone: [REDACTED]
 Reason Desc: DRP-REPAIR REQUEST Secondary Phone:
 Issue Type: 06 BBB AUTO LINE/DACO Issue Status: OPEN

Action: OPEN - CABBB CASE ELIGIBLE Origin Desc: BETTER BUSINESS BUREAU
 Dealer: 04863 DUVAL FORD
 Odometer: 31300 MI Comm Type: MAIL
 Analyst Name: PATTERSON, DONNA Analyst: D-PATT25
 Action Date: 09/21/2007 Action Time: 16.00.20.687 Action Data: No

Comments OPEN - CABBB CASE ELIGIBLE

Action: BBB-NEW CASE ELIGIBLE Origin Desc: CONSUMER AFFAIRS-DISPUTE
 Dealer: 04863 DUVAL FORD RESOLUTION PROGRAM
 Odometer: 31300 MI Comm Type: INBOUND EMAIL-
 OTHER
 Analyst Name: SELDEN Analyst: CSELDEN
 (CSELDEN),CHRISTOPHER
 Action Date: 09/25/2007 Action Time: 09.20.22.046 Action Data: No

Comments NEW CASE; REPORTS ALREADY SENT OUT TO FSE ZONE AND FSE

Action: PRE-ARBITRATION SETTLEMENT OFFER Origin Desc: CONSUMER AFFAIRS-DISPUTE
 Dealer: 04863 DUVAL FORD RESOLUTION PROGRAM
 Odometer: 31300 MI Comm Type: INBOUND EMAIL-
 OTHER
 Analyst Name: SELDEN Analyst: CSELDEN
 (CSELDEN),CHRISTOPHER
 Action Date: 09/25/2007 Action Time: 09.28.28.004 Action Data: No

Comments OFFER MADE 1. INSPECTION/REPAIR2. VEHICLE PAYMENT

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[REDACTED] 9/27/2007

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SERVICE REPAIR ORDER

DATE 9-12-06	TIME	HAT # 332	RO #	VEHICLE IDENTIFICATION NUMBER
MILEAGE 48,741	LICENSE NUMBER	YEAR	MAKE, MODEL AND COLOR 500 Gray	ADVISOR #
NAME			HOME PHONE	
ADDRESS			WORK PHONE	
CITY/STATE/ZIP		E-MAIL	CELL PHONE	
1 99P - MULTI POINT INSPECTON REPORT CARD			METHOD OF PAYMENT	
2 DIAGNOSTIC CHARGE			PROPOSED COMPLETION	
3. CUSTOMER STATES/REQUESTS <u>WIFE WORKS</u>				
4. CUSTOMER STATES/REQUESTS <u>Dash (1) 22001 Has Bussblow in it.</u>				
5. CUSTOMER STATES/REQUESTS				
6. CUSTOMER STATES/REQUESTS				
7. CUSTOMER STATES/REQUESTS				
LABOR CHARGE BASED ON FLAT RATE UNLESS OTHERWISE SPECIFIED PARTS WILL BE DISPOSED OF UNLESS OTHERWISE REQUESTED Save Old Parts <input type="checkbox"/> Yes <input type="checkbox"/> No Towed <input type="checkbox"/> Yes <input type="checkbox"/> No			ESTIMATED REPAIR COST	
SUBLET INVOICE # _____				

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN: I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$100.
 I REQUEST A WRITTEN ESTIMATE.
 I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
 I DO NOT REQUEST A WRITTEN ESTIMATE.
 Signed: _____ Date: _____

DUVAL

 SERVICE DEPARTMENT
 1616 CASSAT AVE.
 JACKSONVILLE, FL 32210
 (904) 381-6511
 www.duvalford.com
 Florida Motor Vehicle
 Repair Registration Certificate
 No. MV08514



I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged in the amount of _____ for the amount of repairs thereto. I hereby agree to it as part of this order. Signature: _____

AUTHORIZED BY _____
 I DESIGNATE THE FOLLOWING PERSON TO AUTHORIZE THE REPAIR WORK OR A REVISED ESTIMATE:

NAME _____ PHONE _____

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			

If this estimate/repair order contains a charge for shop charges, shop supplies or hazardous or other waste disposal fees, this charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.
 F.S. 403.710 \$1 fee for each new tire sold; F.S. 403.7185 \$1.50 fee for each battery sold

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SERVICE REPAIR ORDER

DATE 9-18-07	TIME	HAT # 5135	RO #	VEHICLE IDENTIFICATION NUMBER
1 F A H P 2 8 1 4 6 G				
MILEAGE 60041	LICENSE NUMBER	YEAR 06	MAKE MODEL AND COLOR 500 Gva	ADVISOR # 2.16
NAME			HOME PHONE	
ADDRESS			WORK PHONE	
CITY/STATE/ZIP		E-MAIL		

1. 99P - MULTI POINT INSPECTON REPORT CARD

2. DIAGNOSTIC CHARGE	C/S scrubbing wheels
3. CUSTOMER STATES/REQUESTS	in front and wheel making left turn speed bands
4. CUSTOMER STATES/REQUESTS	When reworking
6. CUSTOMER STATES/REQUESTS	Dash lid bubble
7. CUSTOMER STATES/REQUESTS	

LABOR CHARGE BASED ON FLAT RATE UNLESS OTHERWISE SPECIFIED
 PARTS WILL BE DISPOSED OF UNLESS OTHERWISE REQUESTED
 Save Old Parts Yes No Towed Yes No ESTIMATED REPAIR COST \$99
 SUBLET INVOICE # _____

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN: I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$100.
 I REQUEST A WRITTEN ESTIMATE.
 I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
 I DO NOT REQUEST A WRITTEN ESTIMATE.
 Signed: _____ Date: _____

DUVAL

 SERVICE DEPARTMENT
 1616 CASSAT AVE.
 JACKSONVILLE, FL 32210
 (904) 381-6511
 www.duvalford.com
 Florida Motor Vehicle
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 No. MV08514



I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle hereinafter described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged in the amount of _____ and I agree to sign it as part of this order.

AUTHORIZED BY _____
 I DESIGNATE THE FOLLOWING PERSON TO AUTHORIZE THE REPAIR WORK OR A REVISED ESTIMATE:

NAME	PHONE

REVISED ESTIMATE (1) *	DATE	TIME	BY
REVISED ESTIMATE (2) *			

If this estimate/repair order contains a charge for shop charges, shop supplies or hazardous or other waste disposal fees, this charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.
 F.S. 403.718 \$1 fee for each new tire sold; F.S. 403.7185 \$1.50 fee for each battery sold.

Update This Information In Stars

		Dealer Detail			
FCSD Region	Sales Region	Sales Zone	Market	P&A Code	Sales Code
S3-ORLANDO	24-ORLANDO	F	A05	04863	F24200

Dealer Name: DUVAL FORD
Dealer Address: 1616 CASSAT AVE
 JACKSONVILLE FL 32210
Dealer Main Phone: 904-387-6541

Position	Employee Name
CUST RELATIONS MGR	Catrina Stafford
DEALER/PARTNER	Glynn Wimberly
DEALER/PARTNER	David hodges
GENERAL MANAGER	Frank Bisacky
GENERAL MANAGER	DALE MURRAY
PARTS MANAGER	RON RICKS
PARTS & SERVICE DIRECTOR	DWAYNE JONES
SALES MANAGER	HAROLD SHAFFER
SALES MANAGER	ROBERT B ROBINSON
SALES MANAGER	KENNETH E JOHNSON
SALES MANAGER	Sidney Wellis
SALES MANAGER	Kyle Stewart
SALES MANAGER	DANIEL L ESPIE
SALES MANAGER	MICHAEL G MURDOCK
SALES MANAGER	RICHARD C TACKETT
SALES MANAGER	PHILIP G WATERS
SERVICE MANAGER	GEORGE R MATHIS

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9/11/2007

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When calling, provide the dealer with the Vehicle Identification Number (VIN) of your vehicle and request a service date for Customer Satisfaction Program 07N10. The VIN is printed near your name at the beginning of this letter.

RETAIL OWNERS: If you do not already have a servicing dealer, you can access <http://www.genuineservice.com> for dealer addresses, maps, and driving instructions.

FLEET OWNERS: If you do not already have a servicing dealer, you may access our Dealer Locator on <https://www.fleet.ford.com> for dealer addresses, maps, and driving instructions.

Have you previously paid for this repair? If you paid to have the rear pads replaced before the date of this letter, you may be eligible for a refund. To initiate a refund request, please give your paid original receipt to your dealer. To avoid delays, do not send receipts to Ford Motor Company.

What if you no longer own this vehicle? If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner. As soon as we receive updated state registration data, we will revise our records

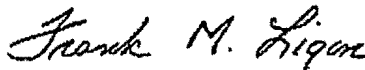
Can we assist you further? If you have difficulties getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

RETAIL OWNERS: If you still have concerns, please contact the Ford Motor Company Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. For the hearing impaired call 1-800-232-5952 (TDD). Office Hours are Monday through Friday: 8AM – 5PM (Your Local Time). If you wish to contact us through the Internet, our address is: www.ownerconnection.com

FLEET OWNERS: If you still have concerns, please contact the Fleet Customer Information Center at 1-800-34-FLEET, Option #3 and one of our representatives will be happy to assist you. Representatives are available 8:30AM to 5:00PM Monday through Friday (Eastern Time Zone). Or you may contact us through the internet at www.fleet.ford.com.

Thank you for your attention to this important matter and remember to save this letter in case you need to take advantage of this additional coverage program.

Sincerely,



Frank M. Ligon
 Director
 Service Engineering Operations

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Frank M. Ugon
Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121

[REDACTED] 0210

[REDACTED]

July 2007

JACKSONVILLE, FL [REDACTED]

2006 Five Hundred
Vehicle ID #: 1FAHP28146G [REDACTED] 07N10

At Ford Motor Company, it has been our goal for more than 100 years to provide customers with high-quality, dependable products. In order to maintain these standards, Ford Motor Company is providing additional coverage under Customer Satisfaction Program 07N10 to owners of certain 2005 through 2007 Model Year Ford Five Hundred, Freestyle & Mercury Montego FWD & AWD Vehicles.

What is the reason for this additional coverage program? In the interest of customer satisfaction, Ford Motor Company is extending the limited warranty on the rear brake pads to a total of 3 years or 36,000 miles from the warranty start date, whichever occurs first.

Your vehicle may have had direct exposure to moisture for an extended period that may have caused the pads to "swell" and create a slight drag condition. Low levels of brake drag could lead to premature brake pad wear. If your vehicle has already accumulated more than 36,000 miles, this coverage will last until December 31, 2007. Coverage is automatically transferred to subsequent owners. This one-time replacement coverage exceeds the original warranty coverage provisions of your vehicle for this part.

What will Ford and your dealer do? Ford Motor Company has authorized your dealer to replace worn out (less than 3mm of brake lining material remaining) rear brake pads and if necessary, resurface or replace the rear rotors free of charge (parts and labor).

NOTE: Brake pad inspection is part of normal maintenance of your vehicle and is not covered as part of this program. If your vehicle is within this extended time and mileage coverage and you experience a brake system symptom or during a normal maintenance inspection (brakes every 15,000 miles or more often, please see your Scheduled Maintenance Guide) your vehicle's rear brake pads are found to have less than 3 millimeters (0.118 inch) of lining material, then Ford Motor Company will cover the cost of replacing the rear brake pads.

How long will it take? If the rear brake pads are worn out and require replacement, the time needed for the repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

What are we asking you to do? You do not need to return to your dealer for this repair unless you have rear brake pads that have worn out. Please keep this letter as a reminder of the extended warranty coverage for your rear brake pads. If rear brake pads require replacement, and your vehicle is within the indicated time/mileage limitations, contact your dealer for a service date. Your dealer will replace the pads at no charge to you.

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SERVICE REPAIR ORDER

DATE 6/11/9	TIME	HAT # 6326	RD #	VEHICLE IDENTIFICATION NUMBER
1 F A H P	2 8	1 4	6 6	[REDACTED]
MILEAGE 28193	LICENSE NUMBER	YEAR	MAKE, MODEL AND COLOR Five Hundred Grey	ADVISOR # 75
NAME			HOME PHONE	
ADDRESS			WORK PHONE	
CITY/STATE/ZIP			CELL PHONE	
E-MAIL			METHOD OF PAYMENT	
99P - MULTI POINT INSPECTON REPORT CARD			PROPOSED COMPLETION	
2. DIAGNOSTIC CHARGE				
3. CUSTOMER STATES/REQUESTS Vehicle Inop Forward - wheel on back jumping from 500-1000 rpm				
4. CUSTOMER STATES/REQUESTS				
5. CUSTOMER STATES/REQUESTS				
6. CUSTOMER STATES/REQUESTS				
7. CUSTOMER STATES/REQUESTS				
LABOR CHARGE BASED ON FLAT RATE UNLESS OTHERWISE SPECIFIED PARTS WILL BE DISPOSED OF UNLESS OTHERWISE REQUESTED Save Old Parts <input type="checkbox"/> Yes <input type="checkbox"/> No Towed <input type="checkbox"/> Yes <input type="checkbox"/> No			ESTIMATED REPAIR COST	
SUBLET INVOICE #				

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN: I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$100. I REQUEST A WRITTEN ESTIMATE.
I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
I DO NOT REQUEST A WRITTEN ESTIMATE.
Signed: _____ Date: _____



SERVICE DEPARTMENT
1616 CASSAT AVE.
JACKSONVILLE, FL 32210
(904) 381-6511
www.duvalford.com
Florida Motor Vehicle
Repair Registration Certificate
No. MV08514



I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged in the amount of repairs thereto. I have read and agree to the terms of this order and signature.

AUTHORIZED BY: _____
I DESIGNATE THE FOLLOWING PERSON TO AUTHORIZE THE REPAIR WORK OR A REVISED ESTIMATE:

NAME _____ PHONE _____

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			

If this estimate/repair order contains a charge for shop charges, shop supplies or hazardous or other waste disposal fees, this charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.
F.S. 403.718 \$1 fee for each new tire sold; F.S. 403.7185 \$1.50 fee for each battery sold.

Server Name : AWS New Prod AWSPPRDDG Claims loaded through 28-SEP-2007 Server Name : AWSPPRDDG

ANALYTICAL WARRANTY SYSTEM

[Home](#) [Overview](#) [Statistics](#) [Documentation](#) [Download](#) [Online Reports](#) [Utilities](#) [Contact Us](#)

Standard Claims List For Model Year 2006

Note: All Costs are in US Dollars

VIN	VEH LINE	MKT DERIV	BODY CAB	VER SERIES	DRIVE TYPE	PLT CD	TRS CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIS	WCC	CPSC_6	PREF	BASE	SUFF	VRT NA	VRT ROW	VFG	CCC	CD	DIST (Miles)	
1FAHP28146G		C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	0	2E04	031301	6F9Z	9F945	AA	S11	S11	V29	E29	42	3892
AWS Claim Key:		1674810	Trx Code:		S07	Labor Hrs:		1.3	Labor Cost:		99.02	Material Cost:		77.98	Total Cost:		177								
Dir Cd-Sub Cd:		04863-*	Name:		DUVAL FORD	Ph:		904-3876541	St:		FL	Ctry Cd:		USA	Reg Cd:		NA	Repr Date:		31-JUL-2006	Doc #:		01098751		
Cust Comments:		CUST STATES CHK ENG LIGHT IS ON																							
Tech Comments:		VERIFY CK ENGINE LIGHT. EEC V DIAG. REC CODES P0455 AND P0457. PERFORMEVAP TEST WITH LAPTOP VCM. SYSTEM WILL NOT REACH TARGET VACUUM. TEST AND REPLACE CANISTER VENT VALVE. REPLACE CVV AS PER SSM 18970. RETEST SYSTEM WILL NOT BLEED DOWN DURING SECOND TEST. PINPOINT TEST. SMOKE TEST. REPLACE VAPOR MANAGEMENT VALVE. RE TEST. PASS. MILEAGE 3907																							
1FAHP28146G		C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	1	6C04	011201	6G1Z	5446140	AB	S08	S08	V71	B84	D4	6041
AWS Claim Key:		1776701	Trx Code:		I	Labor Hrs:		2	Labor Cost:		15.23	Material Cost:		41.9	Total Cost:		57.13								
Dir Cd-Sub Cd:		04863-*	Name:		DUVAL FORD	Ph:		904-3876541	St:		FL	Ctry Cd:		USA	Reg Cd:		NA	Repr Date:		18-SEP-2006	Doc #:		01452651		
Cust Comments:		CUSTOMER REQUEST TO INSTALL SOP PART TO CORRECT DASH LID BUBBLING USE SPO 06249007																							
Tech Comments:		VINYL COVER LIFTING ON LID INSTALL SOP CENTER CONSOL DASH LID																							
1FAHP28146G		C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	1	5S13	100104	6L2Z	9030	C	S11	S11	V29	E29	42	6310
AWS Claim Key:		1832221	Trx Code:		S07	Labor Hrs:		.8	Labor Cost:		60.93	Material Cost:		14.28	Total Cost:		75.21								
Dir Cd-Sub Cd:		04863-*	Name:		DUVAL FORD	Ph:		904-3876541	St:		FL	Ctry Cd:		USA	Reg Cd:		NA	Repr Date:		22-SEP-2006	Doc #:		01488751		

Cust Comments:		CUSTOMER STATES CHECK ENG. LIGHT IS ON, RUNS OK. CHECK HISTORY POSS RCK REF RO 10987																							
Tech Comments:		VERIFIED CONCERN CHECK ENGINE LIGHT ON PERFORMED EEC DIAGNOSIS FOUND CODE P0442 PRESENTSMALL EVAP. LEAK!USING ROTUNDEA SMOKE MACHINE PERFORMED EVAPORATIVE EMISSIONS LEAK TEST FOUND GAS CAP TO BE AT FAULT REMOVED OLD GAS CAP INSTALLED NEW GAS CAP PERFORMED FINAL QUICK TEST ALL OKMILES OUT 6311																							
IFAHP28146C	██████	C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	6	6F18	010702	5G1Z	5420708	AA	S12	S03	V11	R31	02	15156
AWS Claim Key:	2842192	Trx Code:	E84	Labor Hrs:	.2	Labor Cost:	15.23	Material Cost:	33.32	Total Cost:	48.55														
Dir Cd-Sub Cd:	04863-*	Name:	DUVAL FORD	Ph:	904-3876541	St:	FL	Ctry Cd:	USA	Reg Cd:	NA	Repr Date:	25-JAN-2007	Doc #:	02295251										
Cust Comments:		USE SPO 07022013 DRIVERS WEATHER STRIP WARPED																							
Tech Comments:		VERIFIED DRIVER DOOR OPENING WEATHERSTRIP WARPED.REMOVED DRIVERS SCUFF PLATE & REPLACED WEATHERSTRIP.																							
IFAHP28146C	██████	C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	6	6P07	010303	5G1Z	54406A10	AA	S01	S01	V31	B19	42	16541
AWS Claim Key:	2904430	Trx Code:	E84	Labor Hrs:	.5	Labor Cost:	38.09	Material Cost:	26.94	Total Cost:	65.03														
Dir Cd-Sub Cd:	04863-*	Name:	DUVAL FORD	Ph:	904-3876541	St:	FL	Ctry Cd:	USA	Reg Cd:	NA	Repr Date:	12-FEB-2007	Doc #:	02441651										
Cust Comments:		USE SPO 07039009 TRUNK SUPPORTS WEAK INSTALL SOP																							
Tech Comments:		VERIFIED WEAK TRUNK SUPPORTS NOT PROPERLY LIFTING & HOLDING DECK LID.REPLACED BOTH DECK LID SUPPORTS.OPERATING PROPERLY AT THIS TIME.																							
IFAHP28146C	██████	C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	12	2E03	030401	6F9Z	9E926	AA	S11	S11	V44	D50	42	30543
AWS Claim Key:	4368713	Trx Code:	S07	Labor Hrs:	.6	Labor Cost:	47.21	Material Cost:	142.95	Total Cost:	190.16														
Dir Cd-Sub Cd:	04863-*	Name:	DUVAL FORD	Ph:	904-3876541	St:	FL	Ctry Cd:	USA	Reg Cd:	NA	Repr Date:	31-JUL-2007	Doc #:	03877251										
Cust Comments:		CUSTOMER STATES AT IDLE OR WHILE DRIVING, VEHICLE WILL START JERKING AND IDLING REALLY HIGH AND ERRACTLY NOTICES AC FAN SURGING UP AND DOWN ALSO																							
Tech Comments:		TEST DROVE VEH SERVEL TIMES VERIFIED CONCERN, CONTACTED HOT AS PER HOT LINE REPLACED THROTTLE BODY REFLASHED PCM AND TCM , TESTED DROVE VEH VERIFIED CONCERN FIXED MILES OUT 30656																							
IFAHP28146C	██████	C/PG	F	C/FC	*	C/E	AD	C/AP	C/LD	19-DEC-2005	26-AUG-2006	124200	USA	13	7B02	140201	6F9Z	10346	AA	S11	S11	V40	D13	42	31224
AWS Claim Key:	4539251	Trx Code:	E83	Labor Hrs:	1.7	Labor Cost:	133.76	Material Cost:	284.94	Total Cost:	418.7														
Dir Cd-Sub Cd:	04863-*	Name:	DUVAL FORD	Ph:	904-3876541	St:	FL	Ctry Cd:	USA	Reg Cd:	NA	Repr Date:	29-AUG-2007	Doc #:	04151751										

Cust Comments:	CUSTOMER STATES VEHICLE IDLES ROUGH AND RPM GAUGE REVS UP AND DOWN
Tech Comments:	VERIFIED IDLE SURGE AT TIMES. HOOKED UP IDS AND EEC TEST PASSED NO DTC S. PERFORMED FUEL PRESSURE TEST AND IT WAS GOOD AT 45 PSI. MONITORED PID DATA AND ALL WER IN SPEC S AT TIME WHEN IDLE SURGED EXCEPT GENERATOR MON. PID. PERFORMED CHARGING SYSTEM RIPPLE TEST WITH VMM. TEST DROVE AND REMONITORED PIDS WITH FORD FSE. REPLACED ALTERNATOR PER FSE AND RETESTED GOOD. ALTERNATOR WAS NOT

Any comments?

Part on backorder



Sent Via FAX

September 27, 2007

Laura Konwinski
120 West Madison, 10th St
Chicago, IL 60602

RE: 2006 Five Hundred

██████████
VIN: 1FAHP28146G ██████████

Dear Ms. Konwinski:

We have reviewed your client's case. Please be advised that Ford is willing to offer a goodwill refund to your client.

Your client will be responsible for:

- **Any evident missing equipment, abnormal wear or collision damage (including broken glass).**
- The vehicle **must** be returned in good condition.
- A reasonable allowance for consumer use (mileage).
- Cooperation with the dealer for delivery of the lien-free title to Ford with no tax or license obligations.
- Signing the odometer disclosure, release form and power of attorney statements.
- **Submitting receipts for any non-transferable or after-market items** that have been additionally added to the vehicle.

Ford will pay attorney fees in the amount of \$1750.

I will forward the exact refund figures as soon as I receive them from our Reacquired Vehicle Department (RAV). In order to accelerate this process, please fax a copy of the buyer's order (sales contract), the finance contract and a recent state registration. We also request that you have your client sign the authorization below.

"I authorize _____ to release the payment history and loan balance for my 2006/ Five Hundred to Ford Motor Company in order to process said refund transaction".

(X) _____ Acct# _____

Lending Institution's Phone# _____

Page 2

Thank you for allowing us to address your client's concerns.

Respectfully yours,

Brenda Benning
Consumer Affairs

.....
facsimile
transmittal



To: Laura Konwinski, Krohn & Moss, Ltd. **Fax:** 866 431-5576

From: Brenda Benning, Ford Consumer Affairs **Date:** 9/27/07

Re: [REDACTED], 2006 Five Hundred **Pages:** 3

CC:

Notes:

If you need to contact me, you may reach me by phone at (313) 845-5213 or by fax at (888) 627-7594.

.....

Fax Call Report

1

ford
3133373167
Sep-27-2007 02:28 PM

Job	Date/Time	Type	Identification	Duration	Pages	Result
6129	Sep-27-2007 02:27 PM	Send	918664315576	0:59	3	Success

facsimile
transmittal



To: Laura Konwinski, Krohn & Moss, Ltd. Fax: 866 431-5576

From: Brenda Benning, Ford Consumer Affairs Date: 9/27/07

Re: [REDACTED], 2006 Five Hundred Pages: 3

CC:

Notes:

If you need to contact me, you may reach me by phone at (313) 845-5213 or by fax at (888) 627-7594.

CONFIDENTIAL

TIME RECEIVED Fri, 28 Sep 2007 13:46:13 -0400	REMOTE CSID 8662890898	DURATION 58	PAGES 2	STATUS Received
09/28/07 10:45AM PDT 8662890898 -> 8886277594				Pg 2/2

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120 W. Madison Street 10th Floor

Chicago, Illinois 60602

www.krohnandmoss.com

*Writer's Direct Number
(312) 578-9428
Writer's Direct Facsimile
(866) 431-5576
Writer's Direct E-Mail
lkonwinski@consumerlawcenter.com
www.krohnandmoss.com*

*Writer licensed to practice
only in:
Florida
Illinois*

Via Facsimile 888-627-7594

September 28, 2007

Ms. Brenda Benning
Ford Motor Company
Consumer Affairs

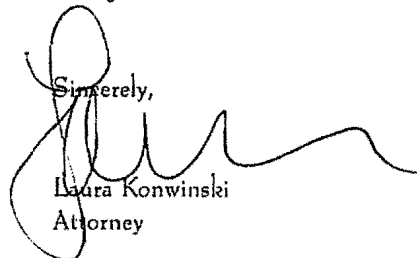
Re: [REDACTED] v. Ford Motor Company; VIN 1FAHP2814 6G [REDACTED]

Dear Ms. Benning:

I am in receipt of your recent offer to repurchase my client's vehicle and \$1750 in attorneys' fees. It is anticipated that my client would owe Ford to surrender the vehicle based upon the mileage offset and the negative equity from a traded-in vehicle. Therefore, my client is rejecting your offer. However he is interested in settling this matter and has asked me to relay his current demand to you. He is respectfully demanding \$9750 inclusive of attorneys' fees. This offer will expire in seven business days.

Please review your file and let me know if we have an agreement.

Sincerely,



Laura Konwinski
Attorney

LK/lk



Sent via Fax

September 28, 2007

Laura Konwinski
Krohn & Moss, Ltd.
120 W. Madison Street, 10th Floor
Chicago, IL 60602

RE: 2006 Ford Five Hundred
VIN: 1FAHP28146G [REDACTED]

Dear Ms. Konwinski:

This letter is in response to your correspondence fax dated September 28, 2007.

Customer satisfaction is one of the primary objectives of Ford Motor Company. We commit substantial resources and diligent efforts in a sincere attempt to address the concerns of our customers. We regret not being able to assist you further; our review indicates that the previous determination is appropriate. Therefore, we will not make any adjustments or revisions to our earlier decision.

Thank you for the opportunity to consider your request.

Respectfully yours,

Brenda Benning
Consumer Affairs

All Action Details for Issue

Print

VIN: 1FAHP28146G [REDACTED] Year: 2006 Model: FIVE HUNDRED Case: 1587472407
 Name: [REDACTED] Owner Status: Original WSD: 2006-08-26
 Symptom Desc: INDICATOR CHECK ENGINE Primary Phone: [REDACTED]
 Reason Desc: LEGAL - OTHER ATTORNEY DEMAND Secondary Phone:
 Issue Type: 07 LEGAL Issue Status: CLOSED

Action: OPEN LEGAL CONTACT - ATTORNEY DEMAND

Dealer: 04863 DUVAL FORD

Origin Desc: CONSUMER AFFAIRS - LITIGATION PREVENTION-FD

Odometer: 31185 MI

Comm Type: INBOUND MAIL-OTHER

Analyst Name: JACKSON (CJACKS84),CELESTE

Analyst: CJACKS84

Action Date: 09/11/2007

Action Time: 13.05.12.670

Action Data: Yes

Comments *****ATTORNEY DEMAND*****DATE STAMP:09-10-07; ATTORNEY ALLEGES CLIENT CONCERN AS ENGINE LIGHT, VEHICLE JERKING WITH NOISE WHIL DRIVING, IDLE, AC FAN, ELECTRICAL SYSTEM, DODY AND TRIM, AND INSTRUMENT CLUSTER. ATTORNEY DEMANDS CONTACT FROM FORD REPRESENTATIVE.

Data Element Name	Data Value
NAME OF LAW FIRM	KROHN & MOSS
ATTORNEY NAME	LAURA KONWINSKI
ATTORNEY PHONE NUMBER	3125789428
ANALYST ID	BBENNIN1

Action: SEND ACKNOWLEDGEMENT LETTER TO ATTORNEY

Dealer: 04863 DUVAL FORD

Origin Desc: CONSUMER AFFAIRS - LITIGATION PREVENTION

Odometer: 31185 MI

Comm Type: OUTBOUND FAX-OTHER

Analyst Name:

Analyst: BBENNIN1

Action Date: 09/11/2007

Action Time: 14.33.55.173

Action Data: No

Comments LPA SENT ATTORNEY ACKNOWLEDGEMENT LETTER.

Action: MANAGEMENT APPROVAL OF OFFER

Dealer: 04863 DUVAL FORD

Origin Desc: CONSUMER AFFAIRS - LITIGATION PREVENTION

Odometer: 31185 MI

Comm Type: OTHER

Analyst Name: KRISTIAN KELLER (KKELLER2)Analyst: KKELLER2

Action Date: 09/27/2007

Action Time: 15.04.58.393Action Data: No

Comments VEHICLE REPLACEMENT/REFUND OFFER APPROVED.

Action: CLOSING COMMENTS - CUSTOMER REJECTS OFFER

Dealer: 04863 DUVAL FORD

Origin Desc: CONSUMER AFFAIRS - LITIGATION PREVENTION

Odometer: 31185 MI

Comm Type: OUTBOUND FAX-OTHER

Analyst Name:

Analyst: BBENNIN1

[REDACTED] =... 10/2/2007

Action Date: 09/28/2007 **Action Time:** 15.28.07.027

Action Data: No

Comments PER ATTORNEY, CUSTOMER REJECTED REFUND OFFER BASED ON HIS ANALYSIS THAT CUSTOMER WOULD OWE MONEY TO FORD TO SURRENDER THE VEHICLE.

Ford Confidential

10/2/2007

TIME RECEIVED Mon, 8 Oct 2007 12:45:31 -0400	REMOTE CSID 8664315576	DURATION 62	PAGES 2	STATUS Received
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10/08/07 09:44AM PDT 8664315576 -> 8886277594 Pg 2/2

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120 W. Madison Street 10th Floor

Chicago, Illinois 60602

www.krohnamdmoss.com

1527 4172407

312 578-9428

Writer's Direct Number
(800) 875-5666 x257
Writer's Direct Facsimile
(866) 451-5576
Writer's Direct E-Mail
jspiegel@consumerlawcenter.com
www.krohnamdmoss.com

Writer licensed to practice
only in:
Florida

October 8, 2007

Via Facsimile 888-627-7594

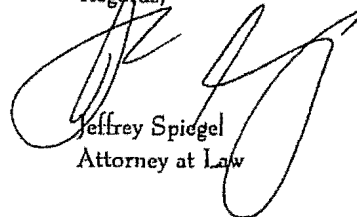
Ms. Brenda Benning and/or
Mr. Christopher Selden
Ford Motor Company
Consumer Affairs

Re: [REDACTED] v. Ford Motor Company; VIN 1FAHP2814 6G [REDACTED]

Dear Ms. Benning or Mr. Selden:

I am in receipt of your recent offer of one vehicle payment and an upgrade in warranty for my client. This was the counter offer to my client's most recent demand of \$9,750 inclusive of fees and costs. I am a little confused as to how Ford can originally offer to repurchase the vehicle and pay my our attorney fees, but now offers a mere one vehicle payment and an upgrade in power-train warranty. My client would be willing to seek an early resolution to this matter before Lemon Law Arbitration. This was the purpose of demanding a nominal amount - in order to facilitate a settlement. Please review my client's file again and see if Ford is willing to meet my client's wishes of offering a monetary settlement in order to seek an early resolution to this matter.

Regards,



Jeffrey Spiegel
Attorney at Law

SP/sp

TIME RECEIVED	REMOTE CSID	DURATION	PAGES	STATUS
Tue, 9 Oct 2007 16:18:57 -0400	8664315576	165	5	Received

10/09/07 01:16PM PDT 8664315576 -> 8886277594 Pg 2/5

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120 W. Madison Street 10th Floor

Chicago, Illinois 60602

www.krohnandmoss.com

*Writer's Direct Number
(312) 578-9428*

*Writer's Direct Facsimile
(866) 431-5576*

*Writer's Direct E-Mail
lkonwinski@consumerlawcenter.com
www.krohnandmoss.com*

*Writer licensed to practice
only in:
Florida
Illinois*

October 9, 2007

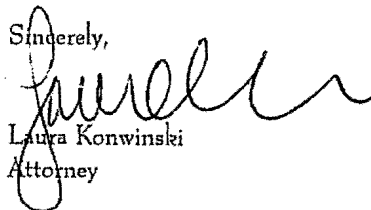
SENT VIA FACSIMILIE (888) 627-7594
Confirmed with receipt

Ford Motor Company
c/o Ms. Brenda Benning
P O. Box 1904
Dearborn MI 48121

RE: [REDACTED] v. Ford Motor Company

Dear Ms. Benning:

Please find enclosed my client's latest repair order evidencing the defective nature of the subject vehicle. The repair order is invoice number W43466 (3 pages) from Duval Ford dated October 5, 2007.

Sincerely,

Laura Konwinski
Attorney

LK/ew

TIME RECEIVED Tue, 9 Oct 2007 16:18:57 -0400 REMOTE CSID 8664315576 DURATION 165 PAGES 5 STATUS Received
 10/09/07 01:16PM PDT 8664315576 -> 8886277594 Pg 3/5

Oct 06 07 08:47a

David L Kinney

904-619-4248

p. 2



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Truck Service Center
 F250 thru LN Series Trucks
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MVR #08514

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS			
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO	
			MO	DAY	YR	OMIT TENTHS

Adv: TIMOTHY DALTON	Tag: 6275	License: UNK	1FAHP2814 6G	Page: 1	Invoice: W43466
Estimate			Driver/Owner Information		
JACKSONVILLE, FL			JACKSONVILLE, FL		
Work: Cell:			Work: Cell:		
For Office Use			Vehicle Information		
Odometer In: 32115	Out: 32125	Dist: 1EA WAR W M	Quote	06 FORD FIVE HWRD LTD AND 4DR SDN GRAY	
Begin: 09/21/07			Done: 10/05/07	Invoiced: 10/05/07 15:32 TD	Inservice: 08/31/06
			Production: 12/19/05	Sold: 08/26/06	

*** R.O. not Complete ***

Concern	57	CUSTOMER STATES NOISE FROM RIGHT REAR WHILE BRAKING OR DRIVING	Operation	Tech	Units	Amount
Cause		RECALL COMPLETE	07N10B	395	2.0	157.36
Correction		REPLACE REAR BRAKE PADS AND MACHINE REAR ROTORS				
Tech Notes		INSPECT BRAKES 4 WHEELS TO DIAG REAR BRAKES AT 3MM, PERFORM RECALL 07N10, MACHINE REAR ROTORS AND INSTALL NEW PADS, BEFORE MACHINE LR-10.69, RR 10.63, AFTER MACHINE LR -10.7, RR 10.9, ROAD TEST TO VERIFY DRIVES AS DESIGNED... CC 42 32117				
Comment		SEE STORY Tech 395 DEROCHE, GUY Cert#: 0561 Codes - Program: 07N10 Misc Diagnostic Codes: UNDEFINED - LR 10 7 RR 10 9				
Type: RCL			Subtotal			
			LAB-MECHANICAL			157.36
			TOTAL CHARGE FOR CONCERN			157.36

Concern	58	CUSTOMER STATES INDF SPEEDO, ODO, FUEL GAUGE	Operation	Tech	Units	Amount
Parts		Part Number PO# Note Description	Quantity		Sell	
		SPO 6U7Z 12A650 BBC MODULE - ENGINE CONT	1		493.03	493.03
		FMC 6U7Z 12A650 BEC CORE	1		100.00	100.00
		FMC BXT 36 R BATTERY	1		71.96	71.96
		FMC 6G1Z 10949 EB NSTK **INSTRUMENT CLUSTER	1		202.50	202.50
		FMC HFN-CORE NSTK *****	1B		300.00	300.00
		FMC 5U2Z 2V200 D KIT - BRAKE SHOE AND	1		28.96	28.96
		Parts: Count 6 Allowance: 618.60				
			Subtotal			

I acknowledge receipt of the parts and labor operations as listed above. I have read the **ADDITIONAL INFORMATION, TERMS AND CONDITIONS** that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

CUSTOMER

TIME RECEIVED Tue, 9 Oct 2007 16:18:57 -0400	REMOTE CSID 8664315576	DURATION 165	PAGES 5	STATUS Received
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10/09/07 01:16PM PDT 8664315576 -> 8886277594 Pg 4/5

Oct 06 07 08:47a David L Kinney 904-619-4248 p.3



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Direct Telephone 904/381-6538



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MVR #08514

PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER	SERVICE INSTALLED PARTS		
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO
			MO DAY YR	QMT TENTHS	

Adv: TIMOTHY DALTON	Tag: 6275	License: UNK	1FAHP2814 6G	Page: 2	Invoice: W43466
Invoice to:	Deliver/Owner:				
Invoiced: 10/05/07 15:32:25 TD	06 FORD FIVE HNRD LTD AWD 4DR SDN GRAY				
Type: FAC				PARTS	1515.13
				TOTAL CHARGE FOR CONCERN	1515.13
Summary of Charges for Invoice W43466			Payment Distribution for Invoice W43466		
PARTS	1515.13	TOTAL CHARGE	1672.49		
LAB-MECHANICAL	157.36	FAC WARRANTY	1672.49		
TOTAL CHARGE	1672.49				
<p>* This Part Has A Core Charge Until Used Part Is Returned Attention: The following Invoices also exist CEM - CP-OTHER</p> <p>"I CERTIFY THAT THE INFORMATION ON THIS CLAIM IS ACCURATE AND, UNLESS SHOWN, THE SERVICES WERE PERFORMED AT NO CHARGE TO THE OWNER. TO MY KNOWLEDGE, THIS CLAIM CONTAINS NO PARTS REPAIRED OR REPLACED THAT ARE CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE, OR ABUSE." AUTHORIZED SIGNATURE: _____ DATE: _____</p>					

I acknowledge receipt of the parts and labor operations as listed above. I have read the **ADDITIONAL INFORMATION, TERMS AND CONDITIONS** that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X _____

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____

11/07/07

CUSTOMER

TIME RECEIVED Tue, 9 Oct 2007 16:18:57 -0400	REMOTE CSID 8664315576	DURATION 165	PAGES 5	STATUS Received
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10/09/07 01:16PM PDT 8664315576 -> 8886277594 Pg 5/5

Oct 06 07 08:47a

David L Kinney

904-619-4248

p.4



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PROGRAM CODE	AUTHORIZATION NUMBER	COMMENT NUMBER	SERVICE INSTALLED PARTS		
			DATE INSTALLED	ACCRUED MILEAGE	CROSS REFERENCE TO
			MO DAY YR	OMIT TENTHS	

Adv: TIMOTHY DALTON Tag: 6275 License: UNK 1FAHP2B14 6G Page: 3 Invoice: W43466

Invoice to: [Redacted] Driver/Owner: [Redacted]

Invoiced: 10/05/07 15:32:25 TD 06 FORD FIVE HNRD LTD AWD 4DR SDN GRAY

Skill 12 Tech# 395 Start Time: 10/04/07 08:58 Stop Time:

Line	Tech	Action	Date/Time	Action	Date/Time	Elapsed	Units	Type
57	395	Begin	10/04/07 09:10	End	10/04/07 11:55	2:45	2.8	
58	395	Begin	10/04/07 11:55	OL	10/04/07 12:11	:16	.3	
		BL	10/04/07 13:06	Hold	10/04/07 14:45	1:39	1.7	
		Begin	10/05/07 10:28	Hold	10/05/07 12:28	2:00	2.0	
		Current	10/05/07 15:32			:00*	0	
				Total		3:55	4.0	

Last Page

I acknowledge receipt of the parts and labor operations as listed above. I have read the **ADDITIONAL INFORMATION, TERMS AND CONDITIONS** that have been provided to me by separate notice and agree to the terms and conditions as part of this contract the same as if it were printed above my signature.

X

DEALER OR AUTHORIZED REPRESENTATIVE SIGNATURE/DATE _____



Sent via Fax

October 10, 2007

Jeffrey Spiegel
Krohn & Moss, Ltd.
120 W. Madison Street 10th Floor
Chicago, IL 60602

RE: 2006 Ford Five Hundred

[REDACTED]
VIN: 1FAHP28146C [REDACTED]

Dear Mr. Speigel:

This letter is in response to your correspondence dated October 8, 2007.

Customer satisfaction is one of the primary objectives of Ford Motor Company. We commit substantial resources and diligent efforts in a sincere attempt to address the concerns of our customers.

We regret not being able to assist you further; our review indicates that the offer extended to your clients in our September 27, 2007 correspondence is appropriate. Therefore, we will not make any adjustments or revisions to our previous offer.

To formally accept the offer that was previously made, please provide written verification by way of fax at (888) 627-7594 within **ten (10) business days** of the receipt of this letter. If you have questions regarding this issue, please contact me at (313)845-5213.

Thank you for contacting Ford and we appreciate the opportunity to consider your request.

Respectfully yours,

Brenda Benning
Consumer Affairs





Consumer Affairs

PO Box 6248, MD 3NE-B
Dearborn, MI 48126 USA

June 21, 2006

[Redacted]
Sweetwater, TN [Redacted]

RE: 2005 Ford Freestyle
VIN: 1FMZK01175G [Redacted]

Dear [Redacted]:

We have been advised of your pursuit of damages due to an accident in which your vehicle was involved. In order to evaluate this matter, we request that you provide us with all the following information by completing and returning this form:

1. Please provide a copy of each of the following documents and check the box indicating that each item is attached.
 - A copy of the police/fire report. If a police/fire report was not made, attach a separate sheet of paper providing a complete description of the incident.
 - Medical records for each person alleged injured from all treating physicians/facilities
 - Medical bills for each person alleged injured from all treating physicians/facilities.
 - Original photographs or laser copies of the vehicle's collision/fire damage from several different angles.
 - Original photographs or laser copies of the inside of vehicle showing the steering wheel, dash and roof areas.
 - Repair estimate, repair order or total loss worksheet with copies of draft payments
 - Complete service history for vehicle including tune ups and oil changes.
2. For each person alleged injured provide the following: (If there are additional names continue on back.)

Name: _____	Name: _____
Address: _____	Address: _____
Spouse's Name: _____	Spouse's Name: _____
Occupation: _____	Occupation: _____
Injury: _____	Injury: _____

3. Please specify what you believe is defective, if anything, with your vehicle.



4. Has the alleged defective vehicle/part been repaired or replaced? Yes No
5. Please provide the current location of the vehicle (you may need to contact your insurance company to provide this information).

-
6. Has an insurance company been advised of this incident? Yes No
If yes, please provide name, address and phone number of insurance company and adjuster's name and claim number.

-
7. What are you seeking from Ford Motor Company in this matter?
-

Please note that we need all the information requested above to evaluate this matter. Your concern will not be evaluated until all the above information is submitted. Please feel free to provide any other additional information that may be helpful to us in evaluating this matter.

Once we are in receipt of all the requested information, it will be reviewed and you will be notified of our decision concerning your claim. Should you not send all of the requested information and materials within 45 days, we will assume that you are not interested in pursuing a claim and we will close our file. Please note that your vehicle will not be inspected until all the above information has been submitted and a determination has been made as to whether an inspection is warranted.

Should you decide to pursue a claim against Ford Motor Company, please be advised that all necessary steps should be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Respectfully yours,

Copy

Alma Taylor
Consumer Affairs/Commercial Vehicle Operations

Action Detail

VIN: 1FMZK01175G [REDACTED] Year: 2005 Model: FREESTYLE Case: 1463410255
 Name: [REDACTED] Owner Status: Original WSD: 2005-01-08
 Symptom Desc: GENERAL INQUIRIES REQUEST/NON-VEHICLE RELATED Primary Phone: [REDACTED]
 Reason Desc: LEGAL - ALLEGED - NON-SERIOUS INJUR Secondary Phone: [REDACTED]
 Issue Type: 07 LEGAL Issue Status: OPEN Dealer: METRO FORD-MERCURY
 Origin Desc: US CONCERN CASE BASE P & A Code: 04143
 Action Desc: ADVISE CUST INFORMATION IS FOWARDED TO OUR PRODUCT CLAIMS GROUP
 Odometer: 41000 MI Comm Type: PHONE
 Action Date: 06/20/2006 Action Time: 16:13:37:727 Action Data: No
 Analyst Name: GILES BARRY Analyst: BGILES5

COMMENTS: CUSTOMER SAID: -DATE OF VEHICLE ACCIDENT: JUNE 15, 2006 APPROX 0615AM-SUDDEN ACCELERATION AS IF IT WENT INTO CRUISE ACCELERATION OR PASSING GEAR AND HLDING BRAKES WOULD NOT STOP THE VEHICLE-ACCIDENT OCCURRED BETWEEN US11 AND I75 AROUND PHILADELPHIA TENNESSEE-LOUDEN COUNTY SHERRIF'S DEPT MADE POLICE REPORT-CLAIM HAS BEEN FILED WITH INSURANCE COMPANY-STILL AWAITING RESPONSE FROM INSURANCE COMPANY-CUST IS NOT SURE IF VEHICLE IS REPAIRABLE SINCE THE INSURANCE ADJUSTOR HAS NOT BEEN OUT TO SEE THE VEHICLE YET-VEHICLE IS LOCATED AT HARRY'S WRECKER SERVICE ON OAKLAND ROAD IN SWEETWATER TENNESSEE(423) 337-5870DEALER SAID: METRO FORD-MERCURY774 HIGHWAY 321 NORTH LENOIR CITY, TN 37771TEL: (865) 988-0003DLRSHP OF PURCHASE AS WELL AS ALL MAINTENANCECRC ADVISED: THIS INFORMATION WILL BE FORWARDED TO OUR CONSUMER AFFAIRS GROUP. SOMEBODY WILL CONTACT WITHIN 7-10 BUSINESS DAYS.-ADVISED CUST ABOVE-CUST SAID THEY ARE GOING TO FLORIDA AND CAN BE REACHED BY CELL PHONE AT THE FOLLOWING NUMBER [REDACTED] AND [REDACTED] EITHER PHONE AS ONE IS HUSBANDS AND OTHER IS WIFES (THE WIFE IS THE INJURED INDIVIDUAL)-CUST DOES HAVE ANSWERING MACHINE ON HOME NUMBER [REDACTED]

Ford Confidential

[REDACTED] 6/21/2006

October 8, 2007

[REDACTED]
[REDACTED]
Reading, PA [REDACTED]

RE: 2006 Freestyle
VIN: 1FMZK041X6G [REDACTED]
Case # 1565282777

Dear Mr. Schera:

Customer satisfaction is one of the primary objectives of Ford Motor Company and we try to make every attempt to ensure that our owners are satisfied. We understand that you have turned this matter over to your insurance company. Your insurance carrier may file a claim in subrogation against Ford Motor Company if they choose to do so. Unfortunately, we are unable to offer assistance beyond that covered by your insurance policy.

Subrogation claims are handled by Ford's Office of the General Counsel. Future correspondence from your insurance carrier should be sent directly to:

Ford Motor Company
Office of the General Counsel
Parklane Towers West, 3 Parklane Blvd., Suite 400
Dearborn, MI 48126, Attention: Shawn Norton

Thank you for giving us the opportunity to review your concern.

Sincerely,

Marcel Miclea
Consumer Affairs

Submittal

Action Detail

VIN: 1FMZK041X6G [REDACTED] Year: 2006 Model: FREESTYLE Case: 1565282777
 Name: [REDACTED] Owner Status: Original WSD: 2006-08-18
 Symptom Desc: ENG SPEED-UP SUDDEN ACCEL WARM Primary Phone: [REDACTED]
 Reason Desc: LEGAL - ALLEGED - NON-SERIOUS INJUR Secondary Phone: [REDACTED]
 Issue Type: 07 LEGAL Issue Status: OPEN Dealer: NEW HOLLAND FORD
 Origin Desc: US CONCERN CASE BASE P & A Code: 01360
 Action Desc: ADVISE CUST INFORMATION IS FOWARDED TO OUR PRODUCT CLAIMS GROUP
 Odometer: 8000 MI Comm Type: PHONE
 Action Date: 10/05/2007 Action Time: 12:31:25:183 Action Data: No
 Analyst Name: VESCH SHERRI Analyst: SVESCH

Caller Information If Different From Vehicle Owner:

First Name	Middle Initial	Last Name	Day Phone	Relationship
[REDACTED]		[REDACTED]	[REDACTED]	SPOUSE

COMMENTS: CUSTOMER SAID: -ON JUNE 1, 2007-THE SUDDEN ACCELERATION-LOWER BACK MUSCLE SPASMS AND PAIN-PARKING SPACE-NO POLICE REPORT FILED-FILED CLAIM WITH INSURANCE-INSURANCE PAID FOR REPAIRS-VEH WAS ALREADY REPAIRED-SEEKING TO GET \$250.00 DEDUCTIBLE REIMBURSED AND \$5174.19 REFUNDED TO MY INSURANCE COMPANY-----DONEGAL MUTUAL INSURANCE COMPANY 1195 RIVER ROAD PO BOX 0302 MARIETTA, PA. 175447-0302--
 -----DEALER SAID: NONENEW HOLLAND FORD508 W MAIN ST NEW HOLLAND, PA 17557TEL:(717) 354-4910CRC ADVISED: THIS INFORMATION WILL BE FORWARDED TO OUR CONSUMER AFFAIRS GROUP. YOU WILL RECEIVE WRITTEN CONTACT WITHIN 10 BUSINESS DAYS.NOTE TO CCR: REMEMBER TO VERIFY ALL CUSTOMER CONTACT INFORMATION BEFORE SENDING ISSUE.

Ford Confidential

[REDACTED] 10/8/2007

Extended Service Plan Contract Coverage Coverage for Base Part # 9E926 (BODY ASY-AIR CHARGE)

New Contract Coverage

**2005 thru 2007MY FreeStyle
Plan Years**

	Time	Mileage	2005 thru 2007MY FreeStyle Plan Years						
			2004	2005	2006	2007	2009	2010	2011
BASECARE	3 Years	48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X
	4 Years	48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X
	5 Years	36000	X	X	X	X	X	X	X
		48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
	6 Years	36000	X	X	X	X	X	X	X
		48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
	7 Years	36000	X	X	X	X	X	X	X
		48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X

New Contract Counts

**2005 thru 2007MY FreeStyle
Plan Years**

	Time	Mileage	2005 thru 2007MY FreeStyle Plan Years						
			2004	2005	2006	2007	2009	2010	2011
BASECARE	3 Years	48000	1	5	5	0	1	0	0
		60000	0	3	4	1	0	0	0
		75000	0	5	1	0	0	0	0
		100000	0	11	19	12	0	0	0
	4 Years	48000	1	5	2	7	0	0	0
		60000	0	4	2	2	0	0	0
		75000	1	4	3	3	0	0	0
		100000	0	18	14	11	1	0	0
	5 Years	36000	0	2	0	2	2	0	0
		48000	0	2	2	3	1	0	0
		60000	8	33	29	13	2	1	0
		75000	0	60	35	23	2	1	0
	6 Years	36000	2	84	56	49	5	0	0
		48000	0	0	2	1	0	0	0
		60000	0	4	2	4	3	0	0
		75000	1	23	18	20	8	0	0
	7 Years	36000	1	43	56	74	11	3	0
		48000	2	46	32	66	9	2	0
		60000	0	2	1	0	0	0	0
		75000	0	2	1	1	1	0	0
		100000	2	6	4	2	2	2	0
		100000	0	9	10	12	4	1	0
		100000	1	7	3	7	12	4	0

**2005 thru 2007MY FreeStyle
Plan Years**

	Time	Mileage	2005 thru 2007MY FreeStyle Plan Years						
			2004	2005	2006	2007	2009	2010	2011
EXTRACARE	3 Years	48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X
	4 Years	48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X
	5 Years	36000	X	X	X	X	X	X	X
		48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
	6 Years	36000	X	X	X	X	X	X	X
		48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
	7 Years	36000	X	X	X	X	X	X	X
		48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X

**2005 thru 2007MY FreeStyle
Plan Years**

	Time	Mileage	2005 thru 2007MY FreeStyle Plan Years						
			2004	2005	2006	2007	2009	2010	2011
EXTRACARE	3 Years	48000	0	9	5	0	0	0	0
		60000	2	8	8	0	0	0	0
		75000	1	4	2	3	0	0	0
		100000	0	14	11	2	0	0	0
	4 Years	48000	0	8	4	2	2	0	0
		60000	3	23	4	4	0	0	0
		75000	2	25	21	7	2	0	0
		100000	3	52	47	24	2	0	0
	5 Years	36000	0	5	7	4	0	0	0
		48000	1	7	0	5	4	1	0
		60000	5	122	76	36	14	1	0
		75000	20	273	164	127	16	1	0
	6 Years	36000	6	194	139	106	8	1	0
		48000	0	6	4	1	3	3	0
		60000	1	13	8	5	6	1	0
		75000	5	133	64	32	18	2	0
	7 Years	36000	14	426	288	320	43	6	0
		48000	4	114	60	90	24	4	0
		60000	0	1	1	0	1	0	0
		75000	0	6	4	3	2	2	0
		100000	1	16	9	9	3	4	0
		100000	1	121	64	70	16	5	0
		100000	0	23	22	22	28	5	0

Extended Service Plan Contract Coverage Coverage for Base Part # 9E926 (BODY ASY-AIR CHARGE)

		2005 thru 2007MY FreeStyle Plan Years							
	Time	Mileage	2004	2005	2006	2007	2009	2010	2011
PREMIUMCARE	3 Years	48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X
	4 Years	48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X
	5 Years	36000	X	X	X	X	X	X	X
		48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
100000		X	X	X	X	X	X	X	
6 Years	36000	X	X	X	X	X	X	X	
	48000	X	X	X	X	X	X	X	
	60000	X	X	X	X	X	X	X	
	75000	X	X	X	X	X	X	X	
	100000	X	X	X	X	X	X	X	
7 Years	36000	X	X	X	X	X	X	X	
	48000	X	X	X	X	X	X	X	
	60000	X	X	X	X	X	X	X	
	75000	X	X	X	X	X	X	X	
	100000	X	X	X	X	X	X	X	

		2005 thru 2007MY FreeStyle Plan Years							
	Time	Mileage	2004	2005	2006	2007	2009	2010	2011
PREMIUMCARE	3 Years	48000	4	63	26	5	1	1	0
		60000	9	135	69	27	0	0	0
		75000	6	54	59	22	0	0	0
		100000	2	74	40	18	0	0	0
	4 Years	48000	3	72	31	15	8	2	0
		60000	3	96	72	44	11	0	0
		75000	6	206	114	92	8	1	0
		100000	7	286	177	125	5	0	0
	5 Years	36000	2	37	15	33	5	2	0
		48000	9	95	32	44	15	8	0
		60000	50	907	630	579	64	18	0
		75000	100	2445	1675	1226	83	10	0
100000		34	1113	894	784	63	2	0	
6 Years	36000	4	89	40	64	22	7	0	
	48000	5	120	41	92	42	19	1	
	60000	42	1278	821	804	177	59	0	
	75000	66	2251	1809	2132	310	59	2	
	100000	18	579	588	807	175	18	0	
7 Years	36000	1	33	13	21	14	13	1	
	48000	0	50	36	42	29	12	0	
	60000	5	149	96	166	72	35	1	
	75000	9	248	186	308	107	38	0	
	100000	10	154	140	221	203	70	2	

Used Contract Coverage

		2005 thru 2007MY FreeStyle Plan Years							
	Time	Mileage	2004	2005	2006	2007	2009	2010	2011
BASECARE	6 Months	6000	X	X	X	X	X	X	X
	1 year	12000	X	X	X	X	X	X	X
	2 Years	24000	X	X	X	X	X	X	X
	3 Years	36000	X	X	X	X	X	X	X
	4 Years	48000	X	X	X	X	X	X	X
	5 Years	60000	X	X	X	X	X	X	X

Used Contract Counts

		2005 thru 2007MY FreeStyle Plan Years							
	Time	Mileage	2004	2005	2006	2007	2009	2010	2011
BASECARE	6 Months	6000	0	0	0	6	1	1	2
	1 year	12000	0	0	1	11	7	9	3
	2 Years	24000	0	0	4	69	50	61	63
	3 Years	36000	0	0	5	106	117	128	101
	4 Years	48000	1	0	4	50	87	104	58
	5 Years	60000	0	0	0	0	0	0	11

2005 thru 2007MY FreeStyle Plan Years

	Time	Mileage	2004	2005	2006	2007	2009	2010	2011
EXTRACARE	1 year	12000	X	X	X	X	X	X	X
	2 Years	24000	X	X	X	X	X	X	X
	3 Years	36000	X	X	X	X	X	X	X
	4 Years	48000	X	X	X	X	X	X	X
	5 Years	60000	X	X	X	X	X	X	X

2005 thru 2007MY FreeStyle Plan Years

	Time	Mileage	2004	2005	2006	2007	2009	2010	2011
EXTRACARE	1 year	12000	0	0	2	4	3	2	1
	2 Years	24000	0	0	2	55	69	76	78
	3 Years	36000	0	1	16	179	191	233	93
	4 Years	48000	0	1	8	96	138	165	57
	5 Years	60000	0	0	0	0	0	0	17

2005 thru 2007MY FreeStyle Plan Years

	Time	Mileage	2004	2005	2006	2007	2009	2010	2011
PREMIUMCARE	1 year	12000	X	X	X	X	X	X	X
	2 Years	24000	X	X	X	X	X	X	X
	3 Years	36000	X	X	X	X	X	X	X
	4 Years	48000	X	X	X	X	X	X	X
	5 Years	60000	X	X	X	X	X	X	X

2005 thru 2007MY FreeStyle Plan Years

	Time	Mileage	2004	2005	2006	2007	2009	2010	2011
PREMIUMCARE	1 year	12000	0	0	1	6	10	6	6
	2 Years	24000	0	1	10	170	119	135	60
	3 Years	36000	0	7	20	261	331	314	259
	4 Years	48000	0	1	19	342	501	501	107
	5 Years	60000	0	0	0	0	0	0	70

Extended Service Plan Contract Coverage Coverage for Base Part # 9E926 (BODY ASY-AIR CHARGE)

		2005 thru 2007 FreeStyle Plan Years							
	Time	Mileage	2004	2005	2006	2007	2009	2010	2011
ROYALSHIELD	1 Month	1000	X	X	X	X	X	X	X
	2 Months	3000	X	X	X	X	X	X	X
	3 Months	4000	X	X	X	X	X	X	X

		2005 thru 2007 FreeStyle Plan Years							
	Time	Mileage	2004	2005	2006	2007	2009	2010	2011
ROYALSHIELD	1 Month	1000	0	0	0	0	1	2	4
	2 Months	3000	0	0	0	0	3	2	1
	3 Months	4000	0	0	6	125	89	54	48

Extended Service Plan Contract Coverage Coverage for Base Part # 9E926 (BODY ASY-AIR CHARGE)

New Contract Coverage

**2005 Thru 2007MY Five Hundred
Plan Years**

	Time	Mileage	2005 Thru 2007MY Five Hundred Plan Years						
			2004	2005	2006	2007	2009	2010	2011
BASECARE	3 Years	48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X
	4 Years	48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X
	5 Years	36000	X	X	X	X	X	X	X
		48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
6 Years	100000	X	X	X	X	X	X	X	
	36000	X	X	X	X	X	X	X	
	48000	X	X	X	X	X	X	X	
	60000	X	X	X	X	X	X	X	
7 Years	75000	X	X	X	X	X	X	X	
	100000	X	X	X	X	X	X	X	
	36000	X	X	X	X	X	X	X	
	48000	X	X	X	X	X	X	X	

New Contract Counts

**2005 Thru 2007MY Five Hundred
Plan Years**

	Time	Mileage	2005 Thru 2007MY Five Hundred Plan Years						
			2004	2005	2006	2007	2009	2010	2011
BASECARE	3 Years	48000	1	17	68	1	0	0	0
		60000	0	6	1	1	0	0	0
		75000	0	3	4	0	0	0	0
		100000	0	9	27	27	0	0	0
	4 Years	48000	1	7	6	4	5	0	0
		60000	0	7	2	4	0	0	0
		75000	1	3	6	1	0	0	0
		100000	2	29	17	18	0	0	0
	5 Years	36000	0	2	4	3	0	0	0
		48000	0	7	3	1	2	0	0
		60000	2	41	26	18	6	1	0
		75000	2	55	39	33	6	0	0
6 Years	100000	3	133	199	104	1	0	0	
	36000	0	2	0	2	1	1	0	
	48000	1	9	2	6	4	0	0	
	60000	1	25	13	22	3	1	0	
7 Years	75000	1	57	48	59	14	2	0	
	100000	0	43	40	38	3	0	0	
	36000	0	1	0	0	0	0	0	
	48000	0	1	0	0	0	0	0	

**2005 Thru 2007MY Five Hundred
Plan Years**

	Time	Mileage	2005 Thru 2007MY Five Hundred Plan Years						
			2004	2005	2006	2007	2009	2010	2011
EXTRACARE	3 Years	48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X
	4 Years	48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X
	5 Years	36000	X	X	X	X	X	X	X
		48000	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X
6 Years	100000	X	X	X	X	X	X	X	
	36000	X	X	X	X	X	X	X	
	48000	X	X	X	X	X	X	X	
	60000	X	X	X	X	X	X	X	
7 Years	75000	X	X	X	X	X	X	X	
	100000	X	X	X	X	X	X	X	
	36000	X	X	X	X	X	X	X	
	48000	X	X	X	X	X	X	X	

**2005 Thru 2007MY Five Hundred
Plan Years**

	Time	Mileage	2005 Thru 2007MY Five Hundred Plan Years						
			2004	2005	2006	2007	2009	2010	2011
EXTRACARE	3 Years	48000	0	11	5	0	0	0	0
		60000	2	15	5	1	0	0	0
		75000	0	19	4	0	0	0	0
		100000	0	31	13	3	0	0	0
	4 Years	48000	2	9	5	2	2	0	0
		60000	0	19	12	2	2	0	0
		75000	1	40	12	9	2	0	0
		100000	3	114	127	43	0	0	0
	5 Years	36000	1	16	13	4	3	0	0
		48000	3	12	5	4	1	3	0
		60000	23	208	108	31	11	1	0
		75000	26	357	253	170	13	0	0
6 Years	100000	11	245	184	107	6	0	0	
	36000	0	17	9	7	2	0	0	
	48000	1	24	16	8	3	0	0	
	60000	12	174	83	58	21	6	0	
7 Years	75000	24	521	317	294	52	10	0	
	100000	4	89	74	96	22	2	0	
	36000	0	8	5	2	0	0	0	
	48000	0	18	4	2	2	2	0	

Extended Service Plan Contract Coverage Coverage for Base Part # 9E926 (BODY ASY-AIR CHARGE)

		2005 Thru 2007 Five Hundred Plan Years							
	Time	Mileage	2004	2005	2006	2007	2009	2010	2011
ROYALSHIELD	1 Month	1000	X	X	X	X	X	X	X
	2 Months	3000	X	X	X	X	X	X	X
	3 Months	4000	X	X	X	X	X	X	X

		2005 Thru 2007 Five Hundred Plan Years							
	Time	Mileage	2004	2005	2006	2007	2009	2010	2011
ROYALSHIELD	1 Month	1000	0	0	0	0	4	1	2
	2 Months	3000	0	0	0	0	6	7	4
	3 Months	4000	0		12	143	152	106	56

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Appendix G

FORD:
2005 Freestyle

This article supersedes TSB **04-24-02** to update the vehicle build date information only.

ISSUE

Some 2005 Freestyle vehicles equipped with a 3.0L 4-valve engine and the continuously variable transaxle (CVT), built on or before 10/13/2004, may exhibit intermittent driveability concerns on deceleration, and/or during turning maneuvers, with the engine at normal operating temperature.

ACTION

Reprogram the powertrain control module (PCM) to the latest calibration using WDS release B34.4 or higher. Calibration files may also be obtained at www.motorcraft.com.

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

OPERATION	DESCRIPTION	TIME
050602A	2005 Freestyle: Check For Diagnostic Trouble Codes And Reprogram The Powertrain Control Module (Includes Time For Road Test To Verify Concern) (Do Not Use With 12650D, 12650D84)	0.7 Hr.

DEALER CODING

BASIC PART NO.	CONDITION CODE
RECAL	04

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

Special Service Messages (SSMs):

Article Number: 21103

Article Type: S

Title:

2007-2010 MODEL YEAR GAS ENGINE VEHICLES - HIGHER THAN NORMAL IDLE SPEEDS

Text:

SOME 2007-2010 MODEL YEAR VEHICLES EQUIPPED WITH A GAS ENGINE, WITH LESS THAN 50 TOTAL STARTS, OR LESS THAN 5 CONTINUOUS MILES OF DRIVING BETWEEN STARTS, MAY EXHIBIT HIGHER THAN NORMAL ENGINE IDLE SPEEDS. PLEASE INFORM THE CUSTOMER THIS IS A NORMAL CHARACTERISTIC. SERVICE SHOULD NOT ATTEMPT REPAIR. AFTER 5 CONSECUTIVE MILES OR 50 STARTS, THE IDLE SHOULD RETURN TO NORMAL.

Vehicles:

2007-2010	CROWN VICTORIA (00015)
2007-2010	E-SERIES (00016)
2007-2010	EDGE (00176)
2007-2010	ESCAPE (00130)
2007	ESCAPE HYBRID (00162)
2007-2010	EXPEDITION (00026)
2007-2010	EXPLORER (00110)
2007-2010	EXPLORER 4DR (00134)
2007-2010	F-SERIES LD (00029)
2007-2010	F-SERIES SUPER DUTY (00028)
2007-2009	FIVE HUNDRED (00165)
2007-2010	FOCUS (00122)
2007	FREESTYLE (00166)
2007-2010	FUSION (00170)
2007-2010	GRAND MARQUIS (00044)
2007-2010	MARINER (00163)
2007	MARINER HYBRID (00174)
2007-2008	MARK LT (00173)
2007-2010	MILAN (00171)
2009-2010	MKS (00190)
2010	MKT (00194)
2007-2010	MKX (00177)
2007-2010	MKZ (00179)
2007-2010	MUSTANG (00071)
2007-2010	NAVIGATOR (00106)
2007-2010	RANGER (00081)
2008-2009	SABLE (00082)
2009-2010	TAURUS (00117)
2007-2010	TOWN CAR (00094)

Symptom Code:

619400 DRIVEABILITY IDLE - FAST IDLE

Article Number: 21853

Article Type: S

Title:

2007-2012 MODEL YEAR GAS ENGINE VEHICLES - HIGHER THAN NORMAL IDLE SPEEDS

Text:

VEHICLES EQUIPPED WITH A GAS ENGINE, WITH LESS THAN 50 TOTAL STARTS, OR LESS THAN 5 CONTINUOUS MILES OF DRIVING BETWEEN STARTS, MAY EXHIBIT HIGHER THAN NORMAL ENGINE IDLE SPEEDS. PLEASE INFORM THE CUSTOMER THIS IS A NORMAL CHARACTERISTIC. SERVICE SHOULD NOT ATTEMPT REPAIR. AFTER 5 CONSECUTIVE MILES OR 50 STARTS, THE IDLE SHOULD RETURN TO NORMAL.

Vehicles:

2007-2011	CROWN VICTORIA (00015)
2007-2011	E-SERIES (00016)
2007-2011	EDGE (00176)
2007-2011	ESCAPE (00130)
2007	ESCAPE HYBRID (00162)
2007-2011	EXPEDITION (00026)
2007-2010	EXPLORER (00110)
2007-2011	EXPLORER 4DR (00134)
2007-2011	F-SERIES MOTORHOME/COMMERCIAL (00175)
2007-2011	F-SERIES SUPER DUTY (00028)
2011	FIESTA (00038)
2007	FIVE HUNDRED (00165)
2009-2011	FLEX (00189)
2007-2012	FOCUS (00122)
2007	FREESTAR (00158)
2007	FREESTYLE (00166)
2007-2011	FUSION (00170)
2007-2011	GRAND MARQUIS (00044)
2007-2011	MARINER (00163)
2007	MARINER HYBRID (00174)
2007-2008	MARK LT (00173)
2007-2011	MILAN (00171)
2009-2011	MKS (00190)
2010-2011	MKT (00194)
2007-2011	MKX (00177)
2007-2011	MKZ (00179)
2007	MONTEGO (00167)
2007-2010	MOUNTAINEER (00070)
2007-2011	MUSTANG (00071)
2007-2011	NAVIGATOR (00106)
2007-2011	RANGER (00081)
2008-2009	SABLE (00082)
2007-2011	TAURUS (00117)
2008-2009	TAURUS X (00185)
2007-2011	TOWN CAR (00094)
2010-2011	TRANSIT CONNECT (00153)

Symptom Code:

600000	DRIVEABILITY
617000	DRIVE-IDLE
619400	DRIVEABILITY IDLE - FAST IDLE

Article Number: 18106

Article Type: S

Title:

2005 FIVE HUNDRED/FREESTYLE/MONTEGO - HIGH IDLE AT LOW MILEAGE

Text:

SOME 2005 FIVE HUNDRED, FREESTYLE, AND MONTEGO VEHICLES WITH LESS THAN 50 STARTS, OR LESS THAN 4 CONTINUOUS MILES OF DRIVING BETWEEN STARTS, MAY EXHIBIT HIGHER THAN NORMAL ENGINE IDLE SPEEDS. THIS IS A NORMAL CHARACTERISTIC, SO DO NOT ATTEMPT REPAIR. THE CONCERN WILL CORRECT ITSELF AFTER 50 STARTS OR 4 CONTINUOUS MILES OF DRIVING.

Vehicles:

2005 FIVE HUNDRED (00165)

2005 FREESTYLE (00166)

2005 MONTEGO (00167)

Symptom Code:

503000 DRIVELINE AUTO TRANS ENGAGEMENT CONCERNS

617400 DRIVEABILITY IDLE - SLOW RETURN TO IDLE

619400 DRIVEABILITY IDLE - FAST IDLE

Article Number: 18156

Article Type: S

Title:

2005 ALL VEHICLES WITH GASOLINE POWERED ENGINES - HIGH IDLE AT LOW MILEAGE

Text:

ALL 2005 VEHICLES EQUIPPED WITH GASOLINE POWERED ENGINES WITH LESS THAN 5 CONTINUOUS MILES (8 KM) OF DRIVING BETWEEN STARTS, OR LESS THAN 50 STARTS, MAY EXHIBIT HIGHER THAN NORMAL ENGINE IDLE SPEEDS. THIS IS A NORMAL CHARACTERISTIC, SO DO NOT ATTEMPT REPAIR. AFTER 5 CONSECUTIVE MILES (8 KM) OF DRIVING OR 50 STARTS THE IDLE SHOULD RETURN TO NORMAL. REFER TO THE PC/ED FOR ADDITIONAL INFORMATION.

Vehicles:

2005	AVIATOR (00152)
2005	CROWN VICTORIA (00015)
2005	E-SERIES (00016)
2005	ESCAPE (00130)
2005	EXCURSION (00126)
2005	EXPEDITION (00026)
2005	EXPLORER (00110)
2005	EXPLORER 4DR (00134)
2005	F-SERIES LD (00029)
2005	F-SERIES SUPER DUTY (00028)
2005	FIVE HUNDRED (00165)
2005	FOCUS (00122)
2005	FORD GT (00164)
2005	FREESTAR (00158)
2005	FREESTYLE (00166)
2005	GRAND MARQUIS (00044)
2005	LS (00124)
2005	MARINER (00163)
2005	MEDIUM TRUCK (00067)
2005	MONTEGO (00167)
2005	MONTEREY (00156)
2005	MOUNTAINEER (00070)
2005	MUSTANG (00071)
2005	NAVIGATOR (00106)
2005	RANGER (00081)
2005	SABLE (00082)
2005	TAURUS (00117)
2005	THUNDERBIRD (00092)
2005	TOWN CAR (00094)

Symptom Code:

617400	DRIVEABILITY IDLE - SLOW RETURN TO IDLE
619400	DRIVEABILITY IDLE - FAST IDLE

Article Number: 18784

Article Type: S

Title:

2006 MULTIPLE VEHICLES - GAS ENGINE VEHICLES WITH HIGHER THAN NORMAL IDLE SPEEDS

Text:

SOME 2006 GAS ENGINE EQUIPPED VEHICLES WITH LESS THAN 50 STARTS, OR LESS THAN 5 CONTINUOUS MILES OF DRIVING BETWEEN STARTS, MAY EXHIBIT HIGHER THAN NORMAL ENGINE IDLE SPEEDS. THIS IS A NORMAL CHARACTERISTIC, SO DO NOT ATTEMPT REPAIR. AFTER 5 CONSECUTIVE MILES OR 50 STARTS, THE IDLE SHOULD RETURN TO NORMAL, REFER TO THE PCED FOR ADDITIONAL INFORMATION.

Vehicles:

2006	2006 ZEPHER (00172)
2006	CROWN VICTORIA (00015)
2006	E-SERIES (00016)
2006	ESCAPE (00130)
2006	EXPEDITION (00026)
2006	EXPLORER 4DR (00134)
2006	F-SERIES LD (00029)
2006	F-SERIES SUPER DUTY (00028)
2006	FIVE HUNDRED (00165)
2006	FOCUS (00122)
2006	FORD GT (00164)
2006	FREESTAR (00158)
2006	FREESTYLE (00166)
2006	FUSION (00170)
2006	GRAND MARQUIS (00044)
2006	LS (00124)
2006	MARINER (00163)
2006	MARK LT (00173)
2006	MILAN (00171)
2006	MONTEGO (00167)
2006	MONTEREY (00156)
2006	MOUNTAINEER (00070)
2006	MUSTANG (00071)
2006	NAVIGATOR (00106)
2006	RANGER (00081)
2006	TOWN CAR (00094)

Symptom Code:

617400	DRIVEABILITY IDLE - SLOW RETURN TO IDLE
619400	DRIVEABILITY IDLE - FAST IDLE

Article Number: 19508

Article Type: S

Title:

2007 MULTIPLE VEHICLES - GAS ENGINE VEHICLES WITH HIGHER THAN NORMAL IDLE SPEEDS

Text:

SOME 2007 VEHICLES EQUIPPED WITH A GAS ENGINE, WITH LESS THAN 50 TOTAL STARTS, OR LESS THAN 5 CONTINUOUS MILES OF DRIVING BETWEEN STARTS, MAY EXHIBIT HIGHER THAN NORMAL ENGINE IDLE SPEEDS. PLEASE INFORM THE CUSTOMER THIS IS A NORMAL CHARACTERISTIC. SERVICE SHOULD NOT ATTEMPT REPAIR. AFTER 5 CONSECUTIVE MILES OR 50 STARTS, THE IDLE SHOULD RETURN TO NORMAL.

Vehicles:

2007	CROWN VICTORIA (00015)
2007	E-SERIES (00016)
2007	EDGE (00176)
2007	ESCAPE (00130)
2007	ESCAPE HYBRID (00162)
2007	EXPEDITION (00026)
2007	EXPLORER (00110)
2007	EXPLORER 4DR (00134)
2007	F-SERIES LD (00029)
2007	F-SERIES SUPER DUTY (00028)
2007	FIVE HUNDRED (00165)
2007	FOCUS (00122)
2007	FREESTYLE (00166)
2007	FUSION (00170)
2007	GRAND MARQUIS (00044)
2007	MARINER (00163)
2007	MARINER HYBRID (00174)
2007	MARK LT (00173)
2007	MILAN (00171)
2007	MONTEGO (00167)
2007	MOUNTAINEER (00070)

Symptom Code:

606000	DRIVE-PERFORMANCE
617400	DRIVEABILITY IDLE - SLOW RETURN TO IDLE
619400	DRIVEABILITY IDLE - FAST IDLE

Article Number: 20053

Article Type: S

Title:

2007-2008 MODEL YEAR GAS ENGINE VEHICLES - HIGHER THAN NORMAL IDLE SPEEDS

Text:

SOME 2007-2008 MODEL YEAR VEHICLES EQUIPPED WITH A GAS ENGINE, WITH LESS THAN 50 TOTAL STARTS, OR LESS THAN 5 CONTINUOUS MILES OF DRIVING BETWEEN STARTS, MAY EXHIBIT HIGHER THAN NORMAL ENGINE IDLE SPEEDS. PLEASE INFORM THE CUSTOMER THIS IS A NORMAL CHARACTERISTIC. SERVICE SHOULD NOT ATTEMPT REPAIR. AFTER 5 CONSECUTIVE MILES OR 50 STARTS, THE IDLE SHOULD RETURN TO NORMAL.

Vehicles:

2007-2008	CROWN VICTORIA (00015)
2007-2008	E-SERIES (00016)
2007-2008	EDGE (00176)
2007-2008	ESCAPE (00130)
2007	ESCAPE HYBRID (00162)
2007-2008	EXPEDITION (00026)
2007-2008	EXPLORER (00110)
2007-2008	EXPLORER 4DR (00134)
2007-2008	F-SERIES LD (00029)
2007-2008	F-SERIES SUPER DUTY (00028)
2007	FIVE HUNDRED (00165)
2007-2008	FOCUS (00122)
2007	FREESTYLE (00166)
2007-2008	FUSION (00170)
2007-2008	GRAND MARQUIS (00044)
2007-2008	MARINER (00163)
2007	MARINER HYBRID (00174)
2007-2008	MARK LT (00173)
2007-2008	MILAN (00171)
2007-2008	MKX (00177)
2007-2008	MKZ (00179)
2007-2008	MUSTANG (00071)
2007-2008	NAVIGATOR (00106)
2007-2008	RANGER (00081)
2007-2008	SABLE (00082)
2007-2008	TOWN CAR (00094)

Symptom Code:

617000	DRIVE-IDLE
619400	DRIVEABILITY IDLE - FAST IDLE

Article Number: 20564

Article Type: S

Title:

2007-2009 MODEL YEAR GAS ENGINE VEHICLES - HIGHER THAN NORMAL IDLE SPEEDS

Text:

SOME 2007-2009 MODEL YEAR VEHICLES EQUIPPED WITH A GAS ENGINE, WITH LESS THAN 50 TOTAL STARTS, OR LESS THAN 5 CONTINUOUS MILES OF DRIVING BETWEEN STARTS, MAY EXHIBIT HIGHER THAN NORMAL ENGINE IDLE SPEEDS. PLEASE INFORM THE CUSTOMER THIS IS A NORMAL CHARACTERISTIC. SERVICE SHOULD NOT ATTEMPT REPAIR. AFTER 5 CONSECUTIVE MILES OR 50 STARTS, THE IDLE SHOULD RETURN TO NORMAL.

Vehicles:

2007-2009	CROWN VICTORIA (00015)
2007-2009	E-SERIES (00016)
2007-2009	EDGE (00176)
2007-2009	ESCAPE (00130)
2007	ESCAPE HYBRID (00162)
2007-2009	EXPEDITION (00026)
2007-2009	EXPLORER (00110)
2007-2009	EXPLORER 4DR (00134)
2007-2009	F-SERIES LD (00029)
2007-2009	F-SERIES SUPER DUTY (00028)
2007-2009	FIVE HUNDRED (00165)
2007-2009	FOCUS (00122)
2007	FREESTYLE (00166)
2007-2009	FUSION (00170)
2007-2008	GRAND MARQUIS (00044)
2007-2009	MARINER (00163)
2007	MARINER HYBRID (00174)
2007-2008	MARK LT (00173)
2007-2009	MILAN (00171)
2007-2009	MKX (00177)
2007-2009	MKZ (00179)
2007-2009	MUSTANG (00071)
2007-2009	NAVIGATOR (00106)
2007-2009	RANGER (00081)
2007-2009	SABLE (00082)
2007-2009	TOWN CAR (00094)

Symptom Code:

617000	DRIVE-IDLE
619400	DRIVEABILITY IDLE - FAST IDLE

Article Number: 21050

Article Type: S

Title:

2007-2010 MULTIPLE VEHICLE LINE - GAS ENGINE - HIGHER THAN NORMAL IDLE SPEEDS

Text:

SOME 2007-2010 VEHICLES EQUIPPED WITH A GAS ENGINE, WITH LESS THAN 50 TOTAL STARTS, OR LESS THAN 5 CONTINUOUS MILES OF DRIVING BETWEEN STARTS, MAY EXHIBIT HIGHER THAN NORMAL ENGINE IDLE SPEEDS. PLEASE INFORM THE CUSTOMER THIS IS A NORMAL CHARACTERISTIC. SERVICE SHOULD NOT ATTEMPT REPAIR. AFTER 5 CONSECUTIVE MILES OR 50 STARTS, THE IDLE SHOULD RETURN TO NORMAL.

Vehicles:

2007-2010	CROWN VICTORIA (00015)
2007-2010	E-SERIES (00016)
2007-2010	EDGE (00176)
2007-2010	ESCAPE (00130)
2007-2010	EXPEDITION (00026)
2007-2010	EXPLORER (00110)
2007-2010	EXPLORER 4DR (00134)
2007-2010	F-SERIES LD (00029)
2007-2009	F-SERIES MOTORHOME/COMMERCIAL (00175)
2007-2010	F-SERIES SUPER DUTY (00028)
2007	FIVE HUNDRED (00165)
2009-2010	FLEX (00189)
2007-2010	FOCUS (00122)
2007	FREESTAR (00158)
2007	FREESTYLE (00166)
2007-2010	FUSION (00170)
2007-2010	GRAND MARQUIS (00044)
2007-2010	MARINER (00163)
2007-2008	MARK LT (00173)
2007-2010	MILAN (00171)
2009-2010	MKS (00190)
2010	MKT (00194)
2007-2010	MKX (00177)
2007-2010	MKZ (00179)
2007	MONTEGO (00167)
2007-2010	MOUNTAINEER (00070)
2007-2010	MUSTANG (00071)
2007-2010	NAVIGATOR (00106)
2007-2010	RANGER (00081)
2008-2009	SABLE (00082)
2007-2010	TAURUS (00117)
2008-2009	TAURUS X (00185)
2007-2010	TOWN CAR (00094)
2010	TRANSIT CONNECT (00153)

Symptom Code:

600000	DRIVEABILITY
617000	DRIVE-IDLE
619400	DRIVEABILITY IDLE - FAST IDLE

Internal Service Messages (ISMs):

ArticleType ArticleNumber : 06-01- Entered Date Times Recommended
: ISM 016 : 01/11/2006 : 117

Date is displayed in MM/DD/CCYY format

SURGE CONCERN AFTER TSB 05-17-05 - ADDITIONAL DIAGNOSTICS TO DETERMINE IF DRIVABILITY INDUCED :

SOME 2005-2006 FREESTYLE, FIVE HUNDRED AND MONTEGO VEHICLES EQUIPPED WITH A CVT TRANSAXLE, MAY EXHIBIT A SURGE CONCERN. VERIFY THAT THE FLUID LEVEL IS SET CORRECTLY. IF THE VEHICLE WAS BUILT BEFORE 8/2/05 VERIFY THAT THE TSB 05-17-05 HAS BEEN PERFORMED, UPDATING THE PCM TO THE LATEST LEVEL OF CALIBRATION. MONITOR THE VAR_CMD, VAR_MES, TSS_SRC, RPM, TCC AMP AND SPD_PULA PID'S DURING A ROAD TEST. PROPER TRANSMISSION OPERATION WILL SHOW VAR_CMD AND VAR_MES PID'S MIRROR. THE TSS_SRC AND SPD_PULA PID'S SHOULD READ THE SAME INDICATING NO FORWARD CLUTCH SLIP. MONITOR THE TSS_SRC, RPM, AND TCC AMP PID'S, NOTE: BETWEEN 300-700MA THE TORQUE CONVERTER IS COMMANDED ON. THE TSS_SRC AND RPM SHOULD MATCH WITH A TCC AMP COMMAND NEAR 700MA. IF DURING A ROAD TEST ALL PID'S VIEWED OPERATE NORMALLY AS COMMANDED, THE SURGE MAY BE RELATED TO ENGINE DRIVEABILITY. BEFORE ANY TRANSMISSION REPLACEMENT/REPAIR IS RECOMMENDED FOR A SURGE, HAVE TECH TRY DISCONNECTING THE FRP TO VERIFY IF THE

CONCERN CHANGES, OR GRAPH OUT
FRP AND MONITOR FOR A SLIGHT
FUEL PRESSURE FLUCTUATION. IF
THE CONCERN IS RELATED TO FUEL
PRESSURE, SUSPECT POSSIBLE FUEL
PUMP OR FRP CONCERN. AUTHOR:
BKREIN@FORD.COM X-2482930

PE11-018

FORD

8/12/2011

Appendix H

Illustrations

From: Pulay, Kirk (K.)
Sent: Wednesday, March 30, 2011 4:15 PM
To: Tran, Dan (D.H.)
Cc: White, Stephen (S.M.); Shanahan, John (J.L.); Dame, Andrew (A.C.); Zimlich, Glenn (G.A.); Misangyi, Pete (P.W.); Post, Kyle (K.R.); Langley, Scott (C.S.)
Subject: RE: 05/06/07 MY Freestyle Sludge Comp.

Attachments: Document.pdf

Dan,

We located 2 returned low flow parts with hes / surge / underspeed complaints. I'll leave them on my desk.

Water heat was removed during 2006 MY. The 6F9E is the non-water heat version of the 5F9E throttle and they are interchangeable. See attached file for details on procedure.



Document.pdf (271 KB)

Kirk Pulay

Component C - Hardware/Controls Interface
Building 1, 2nd Floor, Cubical 12B098
Phone: (313) 805-9370
Fax: (313) 248-9026

From: Tran, Dan (D.H.)
Sent: Wednesday, March 30, 2011 1:59 PM
To: Pulay, Kirk (K.)
Cc: White, Stephen (S.M.); Shanahan, John (J.L.); Dame, Andrew (A.C.); Zimlich, Glenn (G.A.); Misangyi, Pete (P.W.); Post, Kyle (K.R.)
Subject: 05/06/07 MY Freestyle Sludge Comp.

Kirk,

John Shanahan asked me to contact you to find out if you can provide a returned 2006 MY Freestyle ETB for one of our vehicles to demonstrate the Freestyle sludge issue that we are having in the field. The team is working on a service fix for the 05/06/07MY Freestyle vehicles but want to see the issue visually.

Also, I had a sludge D219 ETB you provide few years ago. The part number was 6F9E-AB. It looks different with the one we have in our 2006MY Freestyle vehicle which had a water cooling line on it. Do you think I can use this for all 3 model years to complete our calibration works and DV's for the service fix releases?

Thanks!

Regards,

Dan H. Tran

ETC Monitor Calibration

mailto:dtran@ford.com - (313) 805-7234

NON-HEATED ELECTRONIC THROTTLE BODY FOR 2005 AND EARLY BUILT 2006 3.0L
FREESTYLE, FIVE HUNDRED AND MONTEGO ONLY

KIT - 6F9E-9G736-AA		
Part Number	Description	Quantity
6F9E-9F991-AB	Non-Water Heated ETB	1
SK 6F9E-9G736-AA	Instruction Sheet	1

SERVICE PROCEDURE:

1. Disconnect the battery ground cable.
2. Remove air cleaner inlet tube.
3. Disconnect electrical connector from the throttle body.
4. Remove Electronic Throttle Body (ETB) bolts.
5. Disconnect coolant hoses A and C from ETB.
6. Inspect and install new ETB gasket as necessary.
7. Remove coolant hose C from heated PCV and discard (refer to Figure 1).
8. Remove clamp from the heated PCV end of hose A and cut approximately 3" from hose.
9. Install modified hose A and clamp to open fitting on heated PCV (refer to Figure 2).
10. Install ETB and torque bolts to 10 N•m (89 lb-in).
11. Plug in electrical connectors.
12. Install air cleaner inlet tube.
13. Torque air cleaner inlet tube clamp to 3 N•m (27 lb-in).
14. Connect battery ground cable.
15. Top off cooling system.

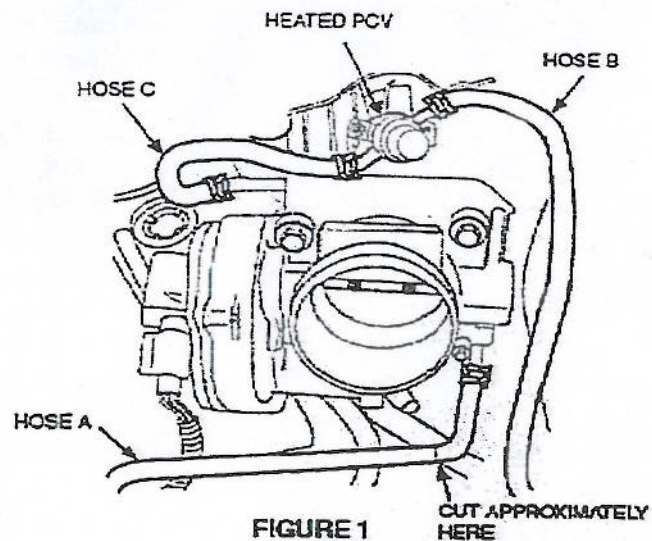


FIGURE 1

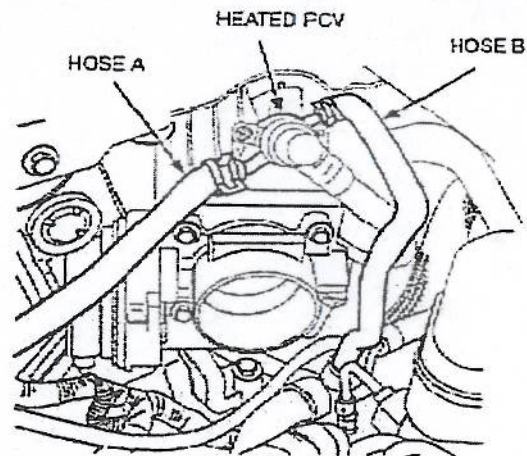


FIGURE 2



© 2004 FORD MOTOR COMPANY
DEARBORN, MICHIGAN 48121
7-09

SK 6F9E-9G736-AA

SHEET 1 OF 1

HEATED ELECTRONIC THROTTLE BODY
REPLACEMENT WITH A NON-HEATED ELECTRONIC
THROTTLE BODY FOR 2005 3.0L AND EARLY BUILT 2006
3.0L FREESTYLE, FIVE HUNDRED AND MONTEGO ONLY

PE11-018

FORD

8/12/2011

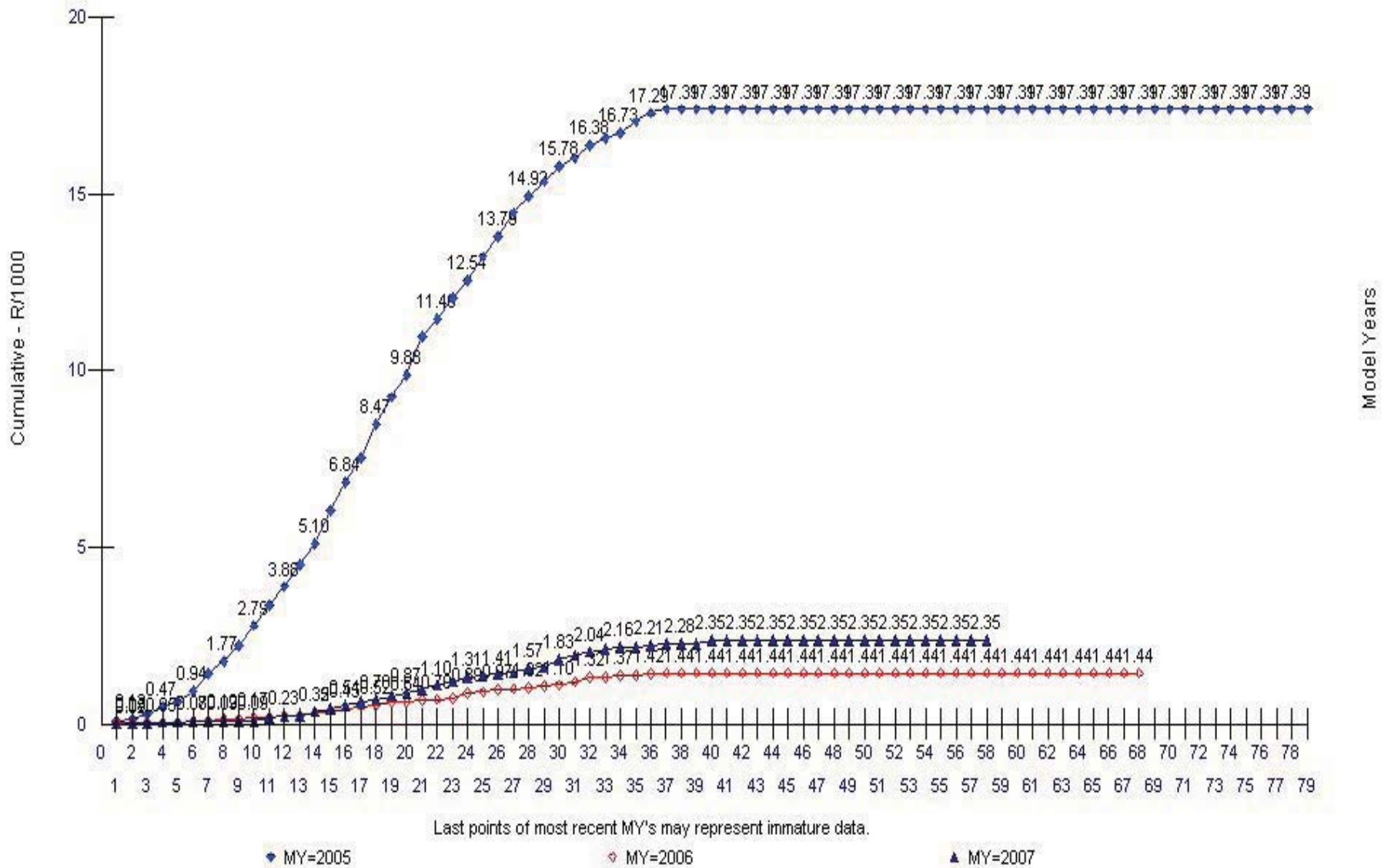
Appendix H

Warranty

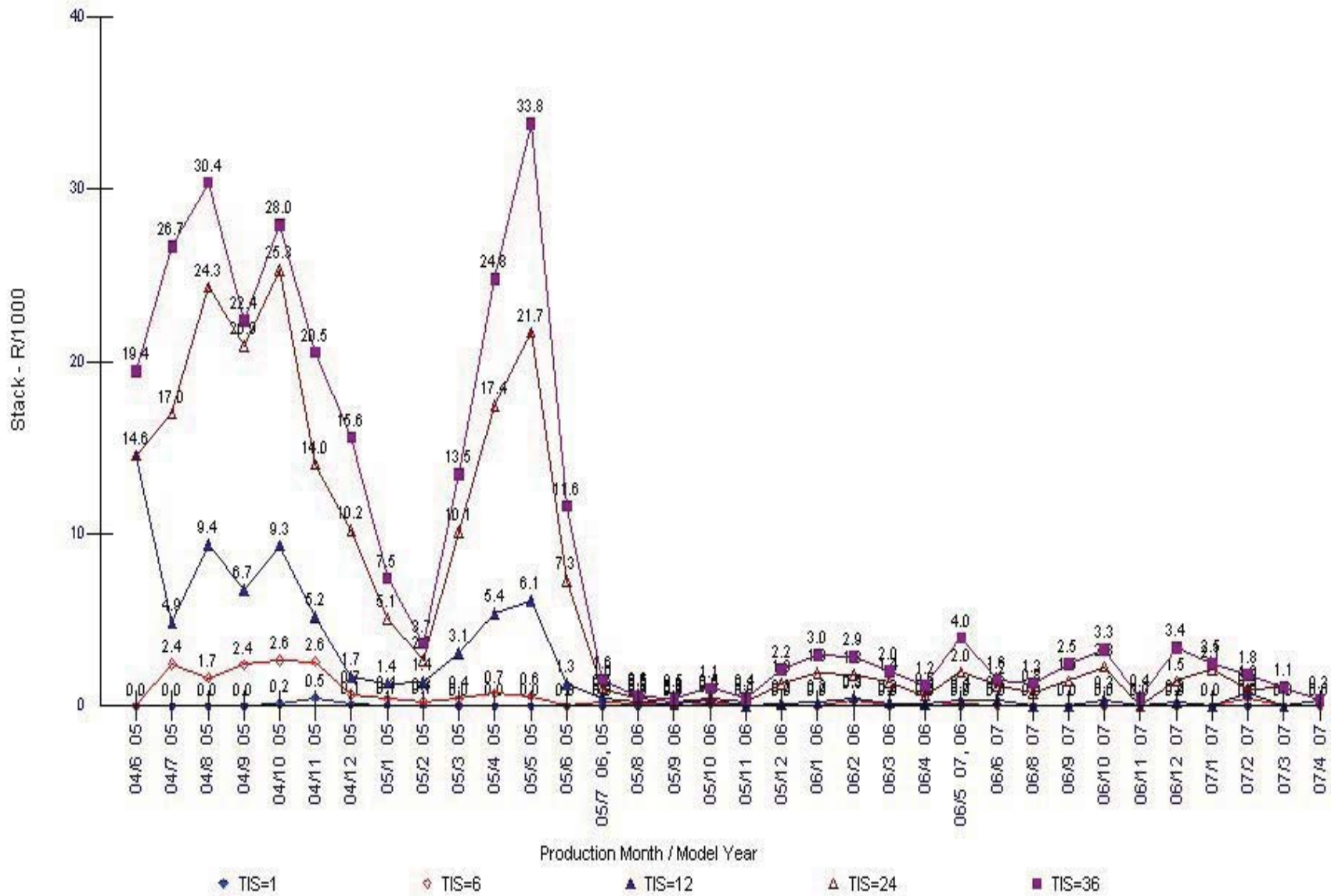
2005, 2006 and 2007
Freestyle ETB/ TPS Warranty

5/20/2011

2005, 2006 and 2007 Freestyle ETB/ TPS with P2135 DTC Warranty Trend Chart

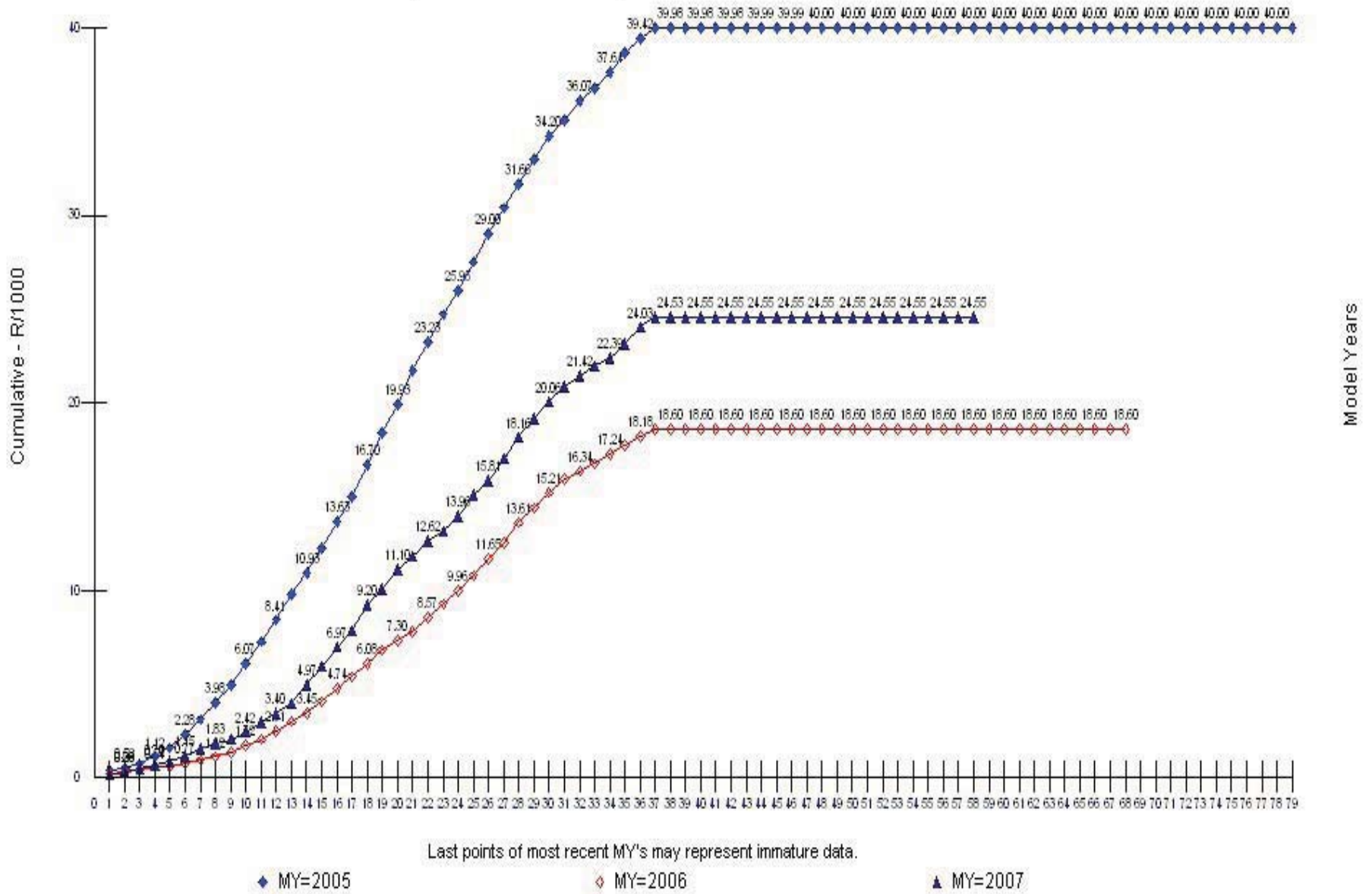


2005, 2006 and 2007 Freestyle ETB/ TPS with P2135 DTC Warranty Stack Chart

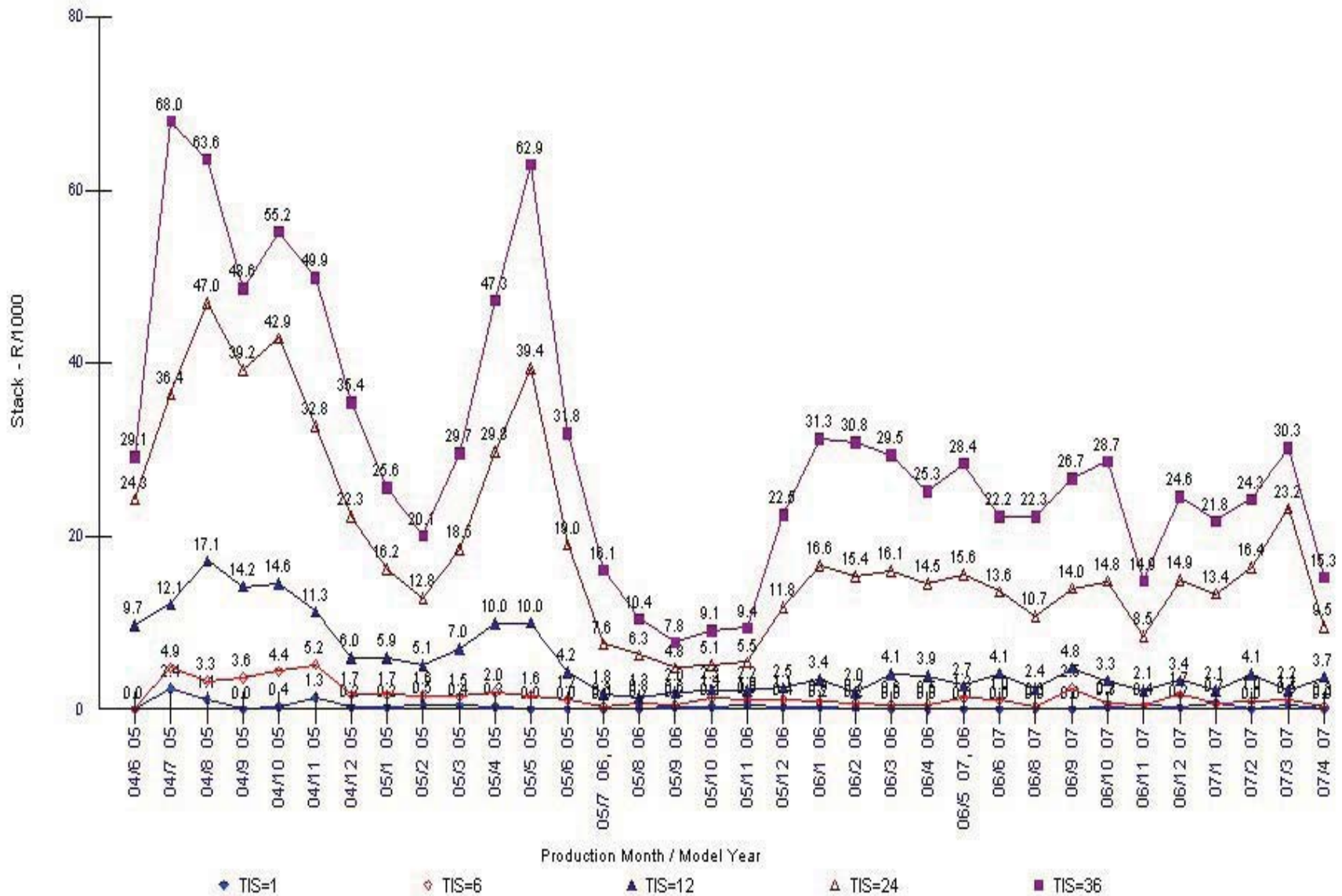


TIS Reported = 1,6,12,24,36

2005, 2006 and 2007 Freestyle ETB/ TPS Warranty Trend Chart



2005, 2006 and 2007 Freestyle ETB/ TPS Warranty Stack Chart

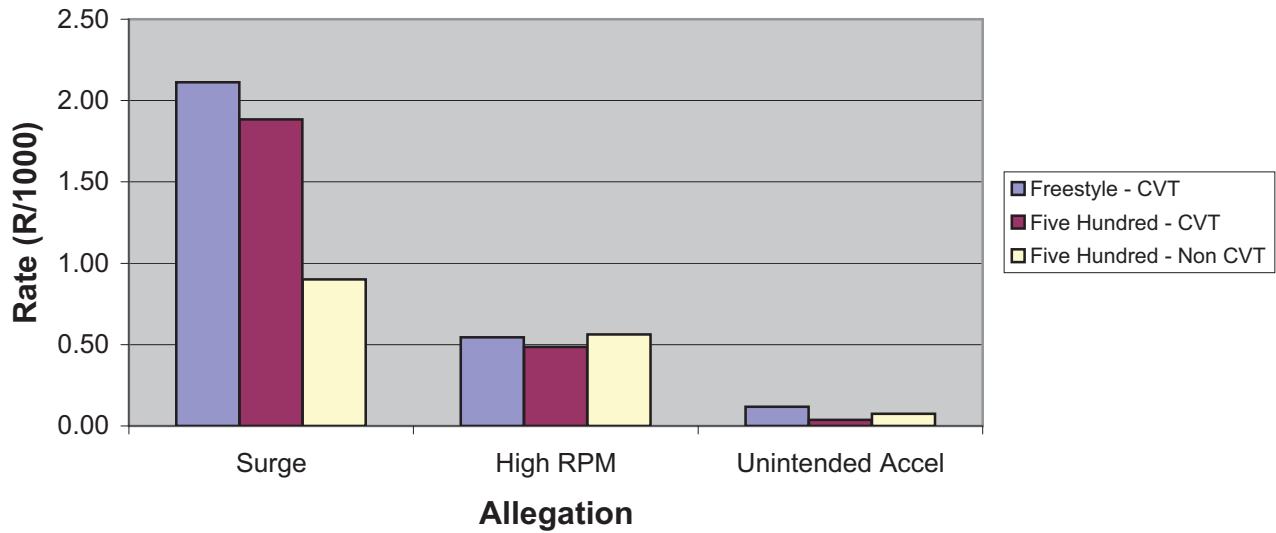


TIS Reported = 1, 6, 12, 24, 36

2005-2007 Model Year Freestyle and Five Hundred Warranty Summary

All Part Causals - Driving Conditions

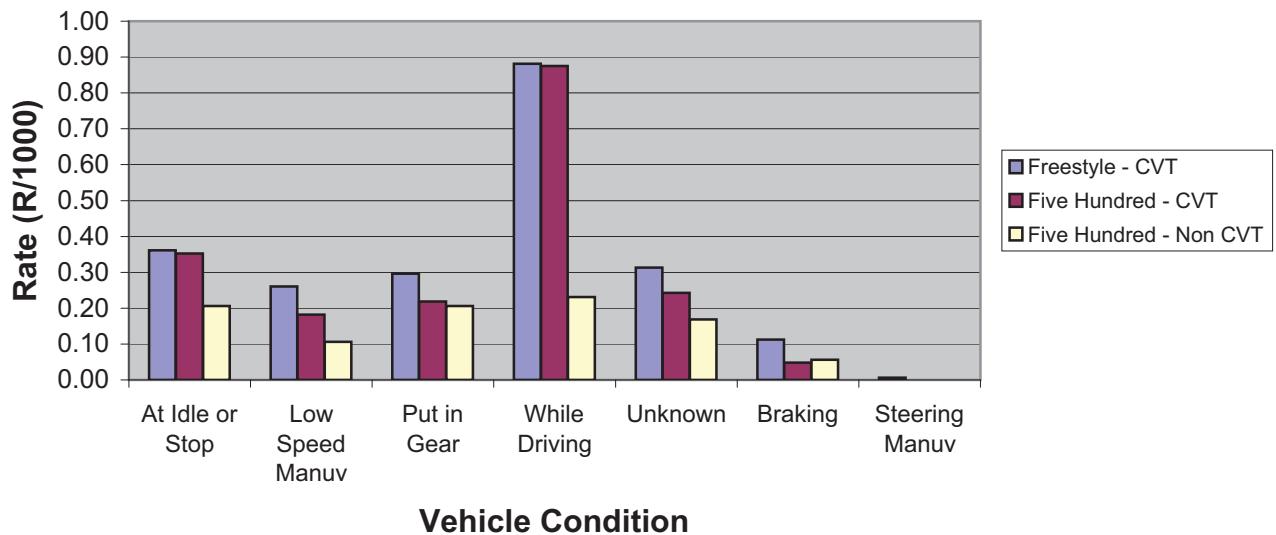
(per AWS U.S. Claims as of 5/20/2011 - CCC of D11, D37, D41, D43)



2005-2007 Model Year Freestyle and Five Hundred Warranty Summary by

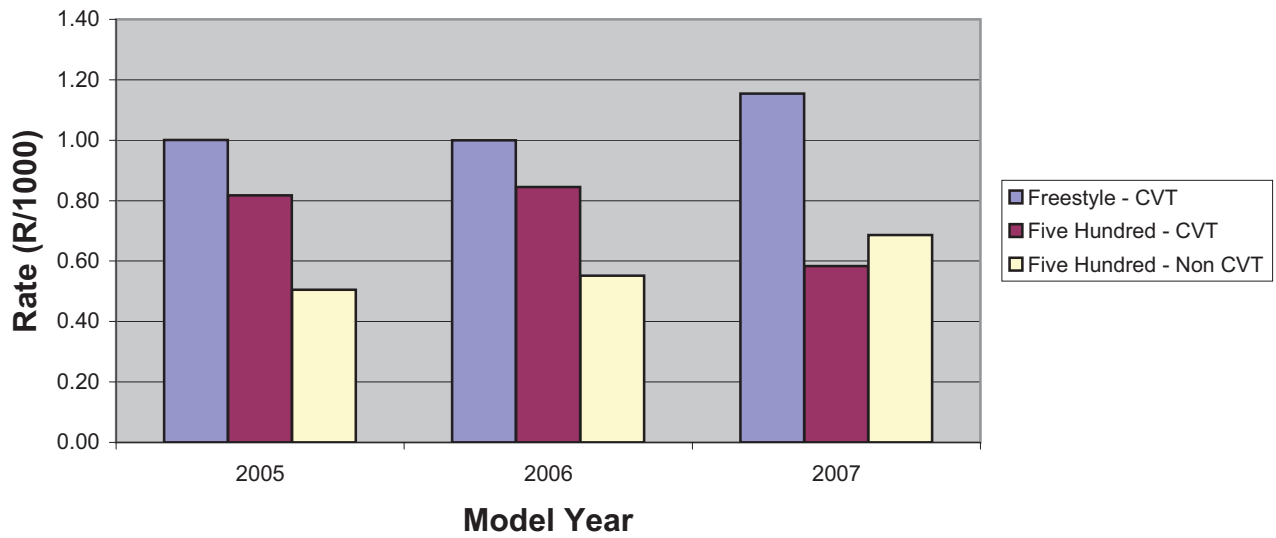
Driving Conditions - All Part Causals - Surge/UA only

(per AWS U.S. Claims as of 5/20/2011 - CCC of D11, D37, D41, D43)



2005-2007 Model Year Freestyle and Five Hundred Warranty Summary

Low Speed Conditions - All Part Causals - Surge/UA only
(per AWS U.S. Claims as of 5/20/2011 - CCC of D11, D37, D41, D43)



Surge	y
Causal Part	(All)
UA	(All)
High RPM	(All)
Drive Line	(All)
Event	(Multiple Items)
Model_Year	(All)

Count of VIN	Transmission		Grand Total
Vehicle_Description	6 SPD AUTO TRANS AISIN F21	CVT SEL SHFT A/T ZF/FORD	
FIVE HUNDRED	158	84	242
FREESTYLE		226	226
Grand Total	158	310	468

Production Month	Volume	Claims	Design Level	Total Volume	Total Claims	Rate (R/1000)
2004-02	7	0	CTS TPS - Heated TB	75661	48	0.63
2005-07	3798	0	CTS TPS Redesign - Non Heated TB	65255	71	1.09
2006-07	0	0	ALPS TPS - Non Heated TB	28131	28	1.00

Source_Co	Source_Clk	Time_In	Si	Custom	Causal_Part	Na	Customer_Comr	Technician	Comments	Material	CLabor	Cot	Tot_Cos	Keywords	Alleged TB	Stall	UA	Surge	High RPM	Loss of Power or Hesitation	Other (vibration, noise, harshness, etc.)	Accident	AC On	Brake Applied	Unit Movement or Lunge/Surged Forward	Causal Part	Event	Location	Allegation Note	TSB Num	
AWS	6381022		36	D41	BODY ASY-AIR VEHICLE LUNG COMPLETED IDS TES		403.79	72.78	476.57	lunge					y										Recal	At Idle or Stop	Stop Light or Sign				
AWS	3296224		9	D11	PROCESSOR A IDLES HIGH ON STAR TESTED, PERF		0	105.07	105.07						y										Recal	At Idle or Stop	Highway				
AWS	2141954		11	D11	WIRE SPEED C CUSTOMER ST PERFORMED ROAD T		0	64.5	64.5																NPF	While Driving	Highway	100 MPH			
AWS	4770026		36	D41	BODY ASY-AIR DRIVEABILITY (ROADTEST, EEC TES		456.91	58.71	515.62	accel					y										Recal	While Driving	Garage or Driveway				
AWS	6299245		51	D11	BODY ASY-AIR DIAGNOSTIC S/VERIFIED THE CONC		347.1	147.33	522.55																Recal	At Idle or Stop	unk				
AWS	8773305		36	D41	BODY ASY-AIR TUNE UP DEPT 327 EEC DIAGNOSIS,		252.74	129.97	382.71	surge															Recal	At Idle or Stop	unk				
AWS	5584418		38	D11	BODY ASY-AIR INSTALL SOP B9E926 OPEN CIRC YI		403.79	109.24	513.03																Recal	Put in Gear	unk				
AWS	6585286		23	D41	DIAGNOSIS CUST STATES '32637 CHECK FOR SL		0	77.7	77.7	surge															NPF	While Driving	unk	40 MPH			
AWS	6753762		31	D41	BODY ASY-AIR CHECK AND AC57130 9E926 42 DIAG		142.95	157.62	508.36	surge															Recal	Low Speed Manuv	Parking Lot				
AWS	4850644		34	D11	BODY ASY-AIR WHEN GOING 172274 EEC TEST, ONL		336.49	70.75	427.43																Recal	Low Speed Manuv	Drive Thru				
AWS	7960334		41	D11	ECC PROCESS IDLES TOO FA5CP:RECALEM		0	35.94	35.94																Recal	At Idle or Stop	unk		TSB 06 20 07		
AWS	7030505		35	D41	CONTROL ASY CUSTOMER ST VALVE BODY PERFO		1111.39	168.98	1327.23																Recal	Valve Body	While Driving	unk		TSB 07 26 09	
AWS	8132206		37	D11	DIAGNOSIS CUSTOMER ST 17593 DIDNT HEAR A		0	17	17																NPF	At Idle or Stop	unk				
AWS	6234251		33	D11	BODY ASY-AIR CUSTOMER ST ROAD TESTED AND V		355.23	106.22	517.45																	Recal	At Idle or Stop	unk			
AWS	3358126		18	D11	DIAGNOSIS OWNER REPOF EEC TEST USING IDS		0	18.4	18.4																	NPF	At Idle or Stop	unk			
AWS	3136460		20	D41	SENDER-ELEC CUSTOMER ST EEC DIAG USED ID		169.04	202.33	371.37																	Fuel Pump	Unknown	unk			
AWS	6329499		14	D11	ALTERNATOR I CUST STATES 'ERRATIC CHARGING		289.04	111.23	400.27																	Recal	Alternator	unk			
AWS	6259894		42	D41	BODY ASY-AIR CLIENT STATE! THE VEHICLE FEELS :		355.23	79.37	463.02	accel																Recal	At Idle or Stop	unk	Vehicle Accerated		
AWS	3319333		9	D41	DIAGNOSIS CUSTOMER ST ROAD TEST DID NOT		0	101.61	101.61																	NPF	While Driving	unk			
AWS	4715961		31	D11	BODY ASY-AIR CUST. STATES TECH 111 CK FOR ST,		336.49	117.15	453.64																	Recal	At Idle or Stop	unk	TSB 07 02 02	TSB 07 02 02	
AWS	2320142		4	D11	FUEL CHARGING CUSTOMER ST NONE PERFORMED		0	78.8	78.8	accel																NPF	While Driving	unk	60 MPH		
AWS	9289706		48	D11	BODY ASY-AIR INTERM CONC/ROAD TEST CONFIRM		403.79	107.77	511.56	surge																Recal	Unknown	unk			
AWS	4820191		23	D11	BODY ASY-AIR ENGINE/IDLE Q TEST DROVE, TESTE		336.49	152.95	588.69																	Recal	At Idle or Stop	unk			
AWS	11594093		63	D41	BODY ASY-AIR CUST SAYS TH EEC DIAG P2106 P061		576.84	141.63	718.47	lunge																Recal	Low Speed Manuv	Garage or Driveway	Lunge Forward		
AWS	6035504		22	D41	ECC PROCESS DRIVABILITY TSB 051705 APPLIES I		0	45.28	45.28	lunge,surge																Recal	Low Speed Manuv	Parking Lot: Stop L	Lunge Forward	TSB 05 17 05	
AWS	4666753		15	D41	ECC PROCESS DIAGNOSIS CP:RECAL		0	38.63	38.63																	Recal	While Driving	unk	70 MPH	TSB 05 17 05	
AWS	4198449		14	D41	ECC PROCESS CUSTOMER ST ROAD TEST. TEST EE		0	111	111	surge																Recal	While Driving	unk	60 MPH	TSB 05 17 05	
AWS	11143041		50	D41	EGR VALVE AS CUSTOMER ST IDS INSTALL. PULL CC		90.62	130.28	220.9	hit																Recal	While Driving	unk			
AWS	1165913		66	D11	BODY ASY-AIR CUSTOMER ST EEC (QUICK TEST) C		347.1	118.09	488.71	hit,lurch																Recal	Low Speed Manuv	Parking Lot: Stop LL	Lurch		
AWS	11587279		61	D41	BODY ASY-AIR R E C H E C K E F O U N D T H R O T T L E B C		347.1	68.04	441.96	surge																Recal	Low Speed Manuv	unk	Take off		
AWS	9606898		31	D41	ECC PROCESS CUSTOMER ST SOFTWARE REVISIO		0	40.96	40.96	accel,jump,lurch																Recal	While Driving	Highway			
AWS	4623086		14	D41	ECC PROCESS D41 OWNER S RECAL 04 REPROG		0	45	45	surge																Recal	While Driving	Highway	1-2 MPH increa:	TSB 05 17 05	
AWS	5559830		21	D41	BODY ASY-AIR CUSTOMER ST TSB 05 25 13 VERIFI		139.47	76.68	216.15	lurch																Recal	While Driving	unk	City speeds	TSB 05 25 13	
AWS	390851		1	D41	TRANSMISSION CHECK ENGINE VERIFIED CHECK EN		2995	968.61	4238.61	surge																Trans	While Driving	unk			
AWS	11715506		57	D11	BODY ASY-AIR CUSTOMER ST CHECK ENG LIGHT N		347.1	111.85	517.32																	Recal	While Driving	unk			
AWS	962656		1	D41	WIRE ASY MAIR CUSTOMER ST MALFUNCTIONING AC		161.97	2238	2399.97	jump																Recal	While Driving	unk	70 MPH		
AWS	9363814		34	D11	ECC PROCESS CS: WHEN SLO VERIFIED CONCERN I		0	62.02	62.02	accel,jump																Recal	While Driving	unk	20 MPH - Foot t	TSB 07 02 02	
AWS	5803581		7	D11	ECC PROCESS CUSTOMER ST UPDATE TCM CALIBR		0	113.95	113.95																	Recal	While Driving	Highway		SSM 18830	
AWS	10389869		46	D11	BODY ASY-AIR DRIVABILITY PERFORMED EEC TE		158.15	139.49	437.64	accel,jerk																Recal	Low Speed Manuv	unk			
AWS	8713149		32	D41	ECC PROCESS CUSTOMER RP TEST DROVE VEH, R/		0	139.57	139.57	jerk																Recal	While Driving	unk	70 MPH	TSB 05 17 05	
AWS	2556586		13	D41	ECC PROCESS CUSTOMER ST DIAG, FOUND SSM 05		0	47.01	101.01	rear ended,surge																Recal	Braking	Stop Light or Sign			
AWS	2959805		6	D41	ECC PROCESS CUST STATES 'CHECKED FOR CODE		0	54.11	54.11	surge																Recal	While Driving	unk	60 MPH	TSB 05 17 05	
AWS	2231935		10	D11	STARTER MOT/TOWED IN, CUS1 ATTEMPT TO VER		0	93.13	93.13																	NPF	While Driving	unk	25 MPH	TSB 07 02 02	
AWS	7250763		23	D41	DIAGNOSIS CUSTOMER ST IDS TEST, SYSTEM P/		0	32.08	32.08																	Recal	While Driving	unk	30 MPH		
AWS	10375315		32	D11	ECC PROCESS C S WAS A PAFUNABLE TO DUPLICA		0	34.78	34.78	surge																Recal	Low Speed Manuv	Parking Lot			
AWS	9580420		38	D11	ECC PROCESS CUSTOMER ST 29948 ROAD TEST U		0	32	32																	Recal	At Idle or Stop	unk		TSB 06 20 07	
AWS	2380855		4	D41	DIAGNOSIS ONE TIME THE CP:DIAG		0	77.77	77.77	accel																Recal	Unknown	unk			
AWS	6764996		21	D41	ECC PROCESS CUSTOMER ST TEST DRIVE DID NOT		0	43.24	43.24	surge																Recal	At Idle or Stop	unk		TSB 05 17 05	
AWS	7130178		20	D41	ECC PROCESS CUST REQUES REPROGRAM PCM AN		0	43.73	43.73	surge																Recal	While Driving	unk	50 MPH		
AWS	7877026		22	D11	PUMP&BRKT A/D11 DIAG ENGI 10110 KOEO PASS KC		0	169.67	169.67																	Recal	While Driving	unk	Decel		
AWS	4491377		17	D41	BODY ASY-AIR CUSTOMER ST RUN OASIS CHECK T/		142.95	183.03	325.98	accel,surge																	Recal	Low Speed Manuv	Parking Lot		
AWS	8466803		38	D41	SENDER-ELEC WHEN DRIVING/RUN IDS TEST, EEC, F		284.94	219.79	504.73																		Fuel Pump	While Driving	Highway		
AWS	11592254		63	D11	BODY ASY-AIR ENGINE LUNGE/STICKING THROTTLE		347.1	94.42	500.78	lunge																	Recal	At Idle or Stop	unk	Lunged	
AWS	11563737		62</																												

AWS	11585958	62 D11	BODY ASY-AIR SURGES RPMSTEST ENGINE CONTR	347.1	107.07	454.17	surg	y		y		TB	Low Speed Manuv	Stop Light or Sign	
AWS	11464642	62 D11	BODY ASY-AIR CUSST STATES TSB 062007 DONE RO	347.1	98.34	473.56	jump,surg	y		y		TB	At Idle or Stop	Stop Light or Sign	TSB 06 20 07
AWS	4128298	15 D11	BODY ASY-AIR CUST STATES KOEC P061B THROTT	142.95	120.68	263.63		y	y	y		TB	Unknown	unk	
AWS	3196325	5 D11	DIAGNOSIS CUSTOMER ST TEST DRIVE OK. CHEI	0	13.15	13.15				y		NPF	While Driving	unk	
AWS	9811571	35 D41	CLUSTER ASY-CUSTOMER ST 19169 CLUSTER ROAL	283.61	122.61	406.22	jump,surg			y		Cluster	While Driving	Highway	
AWS	8128505	27 D11	BODY ASY-AIR CUSTOMER ST 27351 DIAG TEST EEC	139.47	152.93	292.4	jump	y		y		TB	Put in Gear	unk	Jump back
AWS	11062212	49 D11	BODY ASY-AIR VEH WANTS TC PERFORMED QUICK 1	218.09	69.57	307.83	accel	y		y		TB	Low Speed Manuv	Parking Lot	
AWS	6385456	20 D11	BODY ASY-AIR CUSTOMER ST ROAD TEST WITH DA	139.47	185.16	380.63		y		y		TB	While Driving	unk	
AWS	8439763	40 D11	PROCESSOR A CUSTOMER ST 86485 CK EEC SYSTE	0	161.72	161.72			y	y		NPF	At Idle or Stop	unk	
AWS	3131877	15 D11	BODY ASY-AIR CUST. STATES IDLES HIGH THROTTL	153.17	146.82	299.99		y		y		TB	Put in Gear	unk	Takes off
AWS	6635759	27 D11	BODY ASY-AIR C S WRINCH LI UPDATED PCM CALIB	142.95	204.61	347.56	hit			y		Recal	While Driving	unk	TSB 05 17 05
AWS	1783656	9 D11	ENGINE ASSY\LOUD CLACKIN EEC TEST.PASS.CHEI	3453.79	1457.96	5997.25				y		TB	At Idle or Stop	In Traffic	TSB 07 02 02
AWS	5148161	35 D41	BODY ASY-AIR REIMBURSEME64827 CROSS REFER.	0	0	680		y	y			Eng Asy	At Idle or Stop	unk	
AWS	4743218	26 D11	BODY ASY-AIR STATES WHEN PERFORMED ROAD T	209.65	207.68	520.19	jump	y		y		TB	At Idle or Stop	unk	Per MORS case
AWS	8146463	26 D41	ECC PROCESS CUSTOMER ST ROAD TESTED OK AN	0	43.25	43.25	lurch			y		Recal	While Driving	unk	Lurched Forward
AWS	2872267	10 D41	ECC PROCESS CUSTOMER ST RAN OASIS FOR HESI	0	78.63	78.63	surg			y		Recal	While Driving	unk	TSB 05 17 05
AWS	9557865	32 D41	ECC PROCESS CUST STATES 31597 ROAD TEST. RL	0	51.46	51.46	surg			y		Recal	While Driving	unk	TSB 05 17 05
AWS	1192345	4 D11	ECC PROCESS OWNER STATE RD TEST TO TRY ANC	0	52.58	52.58	accel,hit			y		Recal	While Driving	unk	alleged accel pedal stuck
AWS	5018707	29 D11	BODY ASY-AIR NEED PART # 1 EEC TEST,V0401 IN T.	336.49	104.37	440.86	jerk	y	y	y		TB	Put in Gear	unk	TSB 07 02 02
AWS	5181882	52 D41	ALTERNATOR 1 CUSTOMER ST TECH VERIFIED CONK	334.13	116.84	459.97				y		Alternator	While Driving	unk	
AWS	8296144	44 D11	BODY ASY-AIR CUSTOMER ST ROAD TEST AND VER	371.9	88.07	459.97		y		y		TB	While Driving	unk	
AWS	4015414	9 D41	SFTW PROC3 1CUSTOMER ST REPROGRAMMED PR	0	32.88	32.88				y		Recal	While Driving	unk	40 MPH
AWS	4423018	7 D11	ALTERNATOR LC S CHECK FOIPERFORM DIAGNOSIS	238.83	131.74	370.57	jerk			y		Alternator	Unknown	unk	
AWS	4063005	14 D41	ECC PROCESS CUSTOMER ST AS PER TSB 05 24 05.	0	57.44	57.44				y		Recal	While Driving	unk	TSB 05 24 05, TSB 05 11 08
AWS	10273563	37 D11	ECC PROCESS CUSTOMER ST 35656 TSB 05 17 05A f	0	56.36	56.36	surg			y		Recal	Put in Gear	unk	parking Lot
AWS	3673381	5 D41	ECC PROCESS CUSTOMER ST 2820 PERFORMED SE	0	26.3	26.3	lurch			y		Recal	Low Speed Manuv	unk	Stop Light or Sign
AWS	3277115	8 D41	PROCESSOR AD41 CUST STA 14213 051705A 0.6 RE	0	48.38	48.38	surg			y		Recal	While Driving	unk	Highway
AWS	6699107	16 D41	ECC PROCESS GUEST STATES 21030 PCM OFF CALIE	0	52.25	52.25				y		Recal	While Driving	unk	TSB 05 17 05
AWS	2041113	11 D41	ECC PROCESS CUST SAYS WH ROAD TEST PREFORI	0	47.1	47.1				y		Recal	While Driving	unk	Highway
AWS	5947709	31 D11	CAMSHAFT AS CK FRONT ENCLNSP. FOR CLICKING	1352.89	962.56	2315.45	accel			y		cam	While Driving	unk	
AWS	6431885	40 D11	BODY ASY-AIR INTERMITTENT EEC TEST SYSTEM PI	347.1	91.23	438.33		y		y		TB	Put in Gear	unk	Lunge Forward
AWS	7029493	26 D11	DIAGNOSIS CUSTOMER ST SELF TESTED NO CO	0	153.05	153.05				y		unclear	While Driving	unk	
AWS	8673637	14 D11	ALTERNATOR 1 CUST. STATES ROADTESTED AND VI	284.94	26.31	339.25				y		Cluster	At Idle or Stop	unk	
AWS	6799064	23 D11	CONNECTOR A CHECK & ADVI: OBD TEST CONT P011	0	97.02	97.02				y		Air Intake Asy	Put in Gear	unk	
AWS	4199060	15 D41	ECC PROCESS C S THE ENGIN 32758 ROAD TEST TO	0	46.8	46.8	surg			y		Recal	While Driving	unk	45 mph
AWS	3176184	6 D11	DIAGNOSIS CUSTSTATES VNGS TEST, ROAD TES	0	101.06	101.06	lurch			y		NPF	At Idle or Stop	unk	Moved Several feet
AWS	5308455	19 D41	ECC PROCESS GOING DOWN TEST DROVE PERFOF	0	34	34				y		Recal	While Driving	unk	
AWS	2908632	5 D41	ECC PROCESS CUST STATES DIAG FOR A SURGE E	0	47.59	47.59	surg			y		Recal	While Driving	unk	45 mph
AWS	8868536	48 D41	BODY ASY-AIR C S INTERMITT 47032 9E926 CC 42 RC	218.09	110.52	401.95				y		TB	Braking	unk	Stop Light or Sign
AWS	1063425	2 D41	SPARK PLUGS ENGINE HESTI 964 VERIFIED CONCE	9.24	389.35	398.59				y		Ignition Coil	Unknown	unk	
AWS	6332535	47 D11	BODY ASY-AIR CUSTOMER ST IDLE SURGE CLEANE	0	226.34	226.34	surg			y		TB	While Driving	unk	Vehicle Accerated - Service Drive
AWS	4796355	8 D41	BODY ASY-AIR C S A FEW TIM 8031 WDS HOOK UP.F	149.43	175.75	325.18				y		TB	Unknown	unk	
AWS	4955812	15 D11	ECC PROCESS CUST STATES TEST EEC SYS PERFI	0	35.12	35.12				y		Recal	While Driving	unk	
AWS	7198935	28 D41	CONTROL ASY AT TIMES CK TI TRANS DIAG CODE ZI	1475.99	257.4	1733.39				y		Valve Body	Unknown	unk	lunges
AWS	9566031	26 D41	ECC PROCESS SEEMS TO BE JAS PER TSB 05 17 05	0	51.31	51.31	surg			y		Recal	While Driving	unk	Highway
AWS	10285513	45 D11	BODY ASY-AIR GAS ENG.DRIV 50348 ECC TEST. PINI	238.93	593.38	964.02		y		y		TB	At Idle or Stop	unk	
AWS	921748	0 D41	PROCESSOR A CUSTOMER ST 414 161 509* TECH HC	0	46.55	46.55	accel			y		unclear	While Driving	unk	
AWS	1032040	7 D11	ECC PROCESS CUSTOMER ST OBSOLETE SOFTWARE	0	42.88	42.88				y		Recal	While Driving	unk	Highway
AWS	6262069	18 D41	ECC PROCESS DRIVEABILITY PCM PROGRAM CP-R	0	52.66	52.66	accel			y		Recal	While Driving	unk	Highway
AWS	1411611	10 D41	ECC PROCESS CUSTOMER ST RUN KOEO, KOER W I	0	59.85	59.85				y		Recal	While Driving	unk	30 mph
AWS	3572920	26 D11	BODY ASY-AIR CUSTOMER ST 52451 PERFORM EEC	162.52	135.94	298.46		y		y		TB	While Driving	unk	55 mph
AWS	2612791	5 D41	DIAGNOSIS C S THE VEHIC TEST DROVE AND MC	0	63.06	63.06	lurch,surg			y		NPF	While Driving	unk	Lurched Forward
AWS	10010561	38 D41	BODY ASY-AIR VEH SURGES IIRROAD TEST TO VERIF	163.29	129.05	304.18	surg	y		y		TB	Low Speed Manuv	unk	Stop Light or Sign
AWS	10938676	37 D41	BODY ASY-AIR CUSTOMER ST 42 THROTTLE BODY	218.09	164.67	382.76	accel,surg	y		y		TB	At Idle or Stop	unk	
AWS	6080284	8 D41	ECC PROCESS OWNER REPOF TSB 05 17 05 APPLIES	0	44.58	44.58	surg			y		Recal	While Driving	unk	TSB 05 17 05
AWS	9318041	34 D41	BODY ASY-AIR WRENCH LIGH PERFORMED EEC SY	139.47	207.99	347.46	jerk,surg			y		TB	While Driving	unk	pedal sticking
AWS	4567406	11 D41	ECC PROCESS C S AT HIGHW/ROAD TEST AND HAS	0	42.04	42.04	surg			y		Recal	While Driving	unk	Highway
AWS	8298430	38 D41	BODY ASY-AIR CUST STATES 51479 TEST EEC RAN	369.25	93.56	462.81				y		TB	Unknown	unk	
AWS	2233622	7 D41	PROCESSOR A DRIVEABILITY IEEC TEST NO CODES	448.41	125.57	573.98				y		PCM	At Idle or Stop	unk	Stop Light or Sign
AWS	10180372	37 D41	PROCESSOR A CUSTOMER ST 10348 CC 42,12A650 E	0	253.35	253.35	lurch			y		Recal	Braking	unk	Vehicle Accerated
AWS	7693627	21 D11	ECC PROCESS CHECK THE EN SOFTWARE ISSUE CF	0	54.65	54.65	lurch			y		Recal	At Idle or Stop	unk	Stop Light or Sign
AWS	6665311	26 D41	SFTW PROC3 1CUSTOMER ST RAN EEC TEST PASSI	0	50.66	50.66	accel			y		Recal	While Driving	unk	Lurch
AWS	8357392	40 D11	BODY ASY-AIR C S THE VEHIC DIS TEST U0401. PER	336.49	122.46	486.95		y		y		TB	Low Speed Manuv	unk	in Reverse - W/ir TSB 07 02 02
AWS	750496	6 D11	TEE-FUEL VAPIC S THE MOTO MO: 3227 DIAG 42 S1	0	79.22	79.22				y		unclear	While Driving	unk	
AWS	5812776	31 D41	CANISTER VENCK ENGINE LIGDIAG VEHICLE. CODE	45.36	105.23	150.59				y		CVV	Unknown	unk	
AWS	4939362	15 D41	CAP ASY FUEL CK ENGINE LIGDIAG VEHICLE. CODE	12.11	26.31	38.42				y		fuel cap	Unknown	unk	

AWS	4168189	23 D41	ECC PROCESS CUSTOMER ST REPROGRAMMED PC	0	37.51	37.51	surge		y				Recal	At Idle or Stop	unk	on startup
AWS	1928929	15 D41	DIAGNOSIS CUST STATES IEEC TEST DCL DCL M	0	66.11	66.11				y			NPF	While Driving	unk	
AWS	4753358	21 D41	SENDER-ELEC CUSTOMER ST PERFORM QUICK TEST	189	422.5	611.5	surge		y				Fuel Pump	Put in Gear	unk	on accel
AWS	741539	8 D41	ECC PROCESS CHECK FOR CF 10876 CHECK TO VER	0	29.94	29.94				y			Recal	At Idle or Stop	unk	
AWS	4715547	23 D41	SFTW PROC 1CHECK VEHIC BOGGING ON ACCER	0	54.98	54.98	accel						Recal	While Driving	unk	
AWS	1174203	8 D41	ECC PROCESS ENGINE HESIT/PCM AND TCM CALIBI	0	51.28	51.28	accel			y			Recal	While Driving	unk	on accel
AWS	4660753	27 D41	BODY ASY-AIR CUST STATES VERIFY LUNGE CONC	209.65	99.93	309.58	lunge		y				TB	Put in Gear	unk	lunge
AWS	8229307	36 D11	ECC PROCESS CUSTOMER ST 35876 PERFORMED	1187.32	217.17	1404.49			y	y			Trans	Put in Gear	unk	
AWS	11347532	61 D41	INJECTOR ASS CUST STATES 66200 12650D 12650D	399.95	286.78	865.73					y		injector	Unknown	unk	
AWS	2864623	9 D41	ECC PROCESS CUSTOMER ST VER CUSTOMERS CC	0	42.41	42.41	surge			y			Recal	While Driving	unk	Highway
AWS	4521931	10 D41	PROCESSOR A CLIENTE DICE SE ANALIZO SISTEMA	0	24	24					y		Recal	While Driving	unk	
AWS	9525744	37 D41	ECC PROCESS CUSTOMER ST 1 TEST DROVE COL	0	41.81	41.81					y		Recal	While Driving	unk	
AWS	4691197	9 D11	BODY ASY-AIR CUSTOMER RENONE AT THIS TIME E	147.6	103.76	251.36	accel		y	y			TB	At Idle or Stop	unk	on startup
AWS	360951	1 D41	COIL ASY-IGNITMISSES OUT C 775 ROAD TEST AND	62.96	122.72	241.68					y		Ignition Coil	While Driving	unk	
AWS	3987126	11 D41	ECC PROCESS D41 SURGES A 15096 42 W PERFORM	0	45.38	45.38	surge				y		Recal	While Driving	unk	70 mph
AWS	2677546	7 D41	ECC PROCESS TRAVLING AT #8248 D41 TEST EEC V	0	105.38	105.38	surge				y		Recal	While Driving	unk	Highway
AWS	7754990	20 D41	ALTERNATOR LCUSTOMER ST VERIFIED CONCERN,	284.94	296.36	581.3					y		alternator	Unknown	unk	
AWS	437124	1 D11	ECC PROCESS CUST REPORT WDS DIAG, PASS DCL	0	76.64	76.64	accel			y	y		NPF	At Idle or Stop	unk	cold eng
AWS	8959701	47 D41	CUST STATES CAUSED BY FRONT C	1742.97	126.77	1869.74					y		Catalyst	While Driving	unk	
AWS	4259545	21 D11	BODY ASY-AIR CUST STATES TEST PASS DCL DISP	139.47	113.12	252.59				y	y		TB	Unknown	unk	
AWS	3049679	5 D11	ECC PROCESS CORRECT VEH REPROGRAM PCM PE	0	47.81	47.81	accel,jerk					y	Recal	While Driving	unk	on accel
AWS	6682398	48 D41	BODY ASY-AIR CUSTOMER ST VERIFY CONCERN RA	347.1	93.64	469.38	accel				y		TB	Put in Gear	unk	
AWS	6618115	54 D11	BODY ASY-AIR CK ADV WHEN STICKING THROTTLE	423.98	85.84	547.98	lunge					y	TB	Put in Gear	unk	lunge forward
AWS	223505	1 D41	DIAGNOSIS CUSTOMER ST SPARK KNOCK	0	47.6	47.6					y		unclear	While Driving	unk	
AWS	1581911	11 D41	PROCESSOR A CUST STATES IDS V0401 REFLASH	0	50.7	50.7	jerk					y	Recal	While Driving	unk	
AWS	5756315	36 D11	BODY ASY-AIR CUSTOMER ST 35969 PERFORM EEC	218.09	99.08	317.17	accel		y	y			TB	Unknown	unk	vehicle accelerated
AWS	6147582	46 D41	BODY ASY-AIR CUSTOMER ST VERIFIED CUSTOMER	347.1	42.5	425.64	accel				y		TB	Unknown	unk	
AWS	8383376	44 D11	PURGE REGUL GAS ENGINE D 63848 46 9915 0456 I	41.12	385.88	458.39				y	y		unclear	Unknown	unk	
AWS	2344329	8 D41	DIAGNOSIS C S THAT ENG TEST PCM, PASSED, I	0	105.83	105.83						y	NPF	Unknown	unk	
AWS	601963	4 D41	DIAGNOSIS CUST STATES 3933 12650D 0.2 MTIM	0	40.45	40.45						y	NPF	While Driving	unk	
AWS	5906368	21 D41	CLUSTER ASY-CUST STATES CHECK CLUSTER FOF	261.07	110.36	371.43					y		Cluster	Unknown	unk	
AWS	6765612	26 D11	CONTROL ASY CLIENTE INDIC MADE DIAGNOSIS CO	1901.89	138	2039.89					y		Valve Body	While Driving	unk	on startup
AWS	3035779	8 D41	ECC PROCESS CS WHEN TRYI 9877 RECAL 42 ENGIN	0	31.6	31.6						y	Recal	At Idle or Stop	unk	
AWS	8787228	43 D11	BODY ASY-AIR SURGES IN RE 67659 PERFORM IDS	218.09	169.87	408.68	surge		y	y			TB	Unknown	unk	
AWS	1489691	9 D11	DIAGNOSIS CUSTOMER ST EEC TEST PASS COD	0	54.35	54.35	jerk				y		NPF	Low Speed Manuv	unk	
AWS	2205991	7 D41	DIAGNOSIS CUSTOMER ST 9532 12650D DX1 D80	0	92.19	92.19						y	NPF	At Idle or Stop	unk	
AWS	2699412	17 D41	DIAGNOSIS CUSTOMER ST 19058 IDS SELF TEST	0	99.19	183.19	surge					y	NPF	While Driving	unk	
AWS	530367	4 D41	PROCESSOR A CUSTOMER ST TESTED AND FOUND	0	71.81	71.81	jerk					y	Recal	While Driving	unk	40 mph
AWS	560589	1 D11	ECC PROCESS D11.CUSTOMER RECALEM CC 04 PR	0	36.08	36.08					y		Recal	While Driving	unk	30 mph
AWS	6119625	45 D11	BODY ASY-AIR CUSTOMER ST VERIFY SELF TEST R	379.58	97.98	477.56				y			TB	Put in Gear	unk	
AWS	6226324	47 D41	ELEMENT ASY-CUST STATES TEST FOR DTCS ANC	12.07	18.91	32.12	surge						NPF	Low Speed Manuv	unk	parking lot
AWS	6219846	41 D41	BODY ASY-AIR CAR STALLS O VERIFIED CONCERN,	476.52	322.56	1079.08	surge		y	y			TB	Unknown	unk	wiring rb thru near AC
AWS	1207862	-1 D11	DIAGNOSIS CUSTOMER ST WPI	0	43.8	43.8					y		Recal	At Idle or Stop	unk	on startup
AWS	1690823	12 D41	SFTW PROC S TO S FEELS SLIKO PERFORM BLANK F	0	190.19	190.19	accel						Recal	While Driving	unk	
AWS	6188232	49 D41	BODY ASY-AIR CUSTOMER ST 70441 VERIFIED CON	347.1	65.77	441.77	lunge					y	TB	Unknown	unk	lunged forward
AWS	7547997	30 D41	DIAGNOSIS ENGINE SURGR ROAD TESTED, COUL	0	78.12	78.12	accel,surge						NPF	Unknown	unk	
AWS	2593669	13 D41	BODY ASY-AIR CUSTOMER ST CHECKED EEC SYSTE	139.47	106.59	246.06						y	TB	Low Speed Manuv	unk	jerks
AWS	9325057	37 D11	TRANSMISSION CUSTOMER ST 50835 7000A 6.6 AXQ	3005.96	727.37	4258.8	surge				y		Trans	While Driving	unk	
AWS	8465772	23 D41	ECC PROCESS CUSTOMER ST REPROGRAMMED PC	0	40.96	40.96						y	Recal	While Driving	unk	bucks
AWS	4463068	13 D41	BODY ASY-AIR OWNER STATE 17673 42 9E926 MIL N	142.95	109.63	392.58	jump,lunge						TB	At Idle or Stop	unk	Stop Light or Sign
AWS	6785805	26 D11	BODY ASY-AIR CUST STATES 27461 CODE P2110, P	142.95	75.11	218.06							TB	Put in Gear	unk	
AWS	2043192	9 D41	ECC PROCESS CUSTOMER ST 4743 VERIFIED LIGHT	0	53.59	53.59						y	Recal	Unknown	unk	
AWS	8405923	25 D41	ECC PROCESS CUST STATES DIAG, TEST, REPROG	0	111.62	111.62	surge					y	Recal	At Idle or Stop	unk	Stop Light or Sign
AWS	7152413	29 D41	BODY ASY-AIR CK TRANS JER RUN IDS TEST TSB 06	142.95	62.94	205.89	jerk				y		TB	Put in Gear	unk	jerks
AWS	3398407	3 D41	ECC PROCESS D41 SURGES B 2018 WARR VERIFIED	0	46.03	46.03	jerk,surge						Recal	While Driving	unk	Highway
AWS	6348269	43 D41	BODY ASY-AIR CUST STATES VERIFY CONCERN EI	380.62	66.41	473.68	accel,surge					y	Recal	Unknown	unk	surged forward
AWS	1113693	2 D11	ECC PROCESS CUSTOMER ST ROAD TEST COULD N	0	49.5	49.5					y		NPF	While Driving	unk	on decel
AWS	3907472	23 D11	DIAGNOSIS C S WHEN VEH 35372 PASS CODE IN	0	60.26	60.26							NPF	At Idle or Stop	unk	Stop Light or Sign
AWS	9460995	51 D11	BODY ASY-AIR CUSTOMER ST EEC SELF TEST PPT 1	347.1	178.68	556.15						y	TB	At Idle or Stop	unk	Stop Light or Sign
AWS	9319544	54 D11	BODY ASY-AIR 17 DRIVABILITY DIAG TEST CODE P02	371.9	78.72	475.79							TB	Put in Gear	unk	
AWS	3965724	1 D11	DIAGNOSIS CUSTOMER ST 1341 TEST DRIVE DIA	0	15.96	15.96					y		Recal	Unknown	unk	
AWS	2303122	9 D41	SENSOR EEC I CLIENTE DICE SE ANALIZO SISTEMA	114.19	30	144.19							Recal	While Driving	unk	
AWS	6046497	15 D41	ECC PROCESS CUST TEST DR 1 DIAG TRANS HESI	0	48.16	48.16					y		Recal	While Driving	unk	bucks
AWS	11566806	62 D11	BODY ASY-AIR WHEN COMING EEC TEST U0401 CHE	403.79	119.88	556.38	accel						TB	Braking	unk	Stop Light or Sign
AWS	7338856	11 D41	GASKET FUEL I CLIENTE DICE SE ANALIZO CON VCA	13.75	108	128.44					y		unclear	Unknown	unk	
AWS	11270892	37 D11	BODY ASY-AIR CUST STATES 66171 PERFORMED D	403.79	80.27	521.41	accel						TB	At Idle or Stop	unk	
AWS	10442706	32 D11	BODY ASY-AIR ENG HAS HIGH 1 IDS TEST DCL MO	139.47	102.42	241.89				y	y		TB	Put in Gear	unk	

AWS	4208286	15 D11	CLUSTER ASY- CUSTOMER ST SCAN FOR CODES	0	12.59	12.59		
AWS	7440968	10 D41	SENDER-ELEC CLIENTE INFOF CONFIRM CONCERN	427.87	204	631.87		
AWS	10529230	50 D41	COIL ASY-IGNITION ENGINE LIG CK EEC & FUEL SYS	242.04	264.25	534.29		
AWS	593580	2 D41	TRANSMISSION ENGINE HESIT/PERFORM ELECTRON	2995	735.74	4005.74	surg	
AWS	3882807	11 D41	PROCESSOR A C/S THAT VEH WDS DIAG AND PERF	0	71.68	71.68	surg	
AWS	2173608	9 D11	ECC PROCESS CUST. STATES ERRATIC IDLE EEC I	0	64.88	64.88		
AWS	2266578	6 D41	DIAGNOSIS CUSTOMER ST HOOKED UP WDS AN	0	82.17	82.17	accel	
AWS	7223644	20 D41	ECC PROCESS ENGINE RPM S CHECK @ PERFORM	0	44.16	44.16	surg	
AWS	7311323	25 D41	ECC PROCESS INSPECT FOR V VARYF CONCERN AN	1.57	42.86	44.43	surg	
AWS	4122016	5 D41	DIAGNOSIS CUST STS VEH ROAD TEST PASS SE	0	75.99	75.99	jerk	
AWS	3778750	12 D41	ECC PROCESS CHECK CRUISE PERFORM TSB 05170	0	42.74	42.74	surg	
AWS	9057607	32 D41	ECC PROCESS SURGES AT 55 PERFORM ENGINE DI	0	45.86	45.86	surg	
AWS	7682956	28 D41	SENDER-ELEC CLIENTE DICE SE ANALIZO CON WD	235.31	102	355.69		
AWS	6306334	18 D41	ECC PROCESS CUSTOMER ST RAN TEST AND REPR	0	60.24	60.24		
AWS	5837710	18 D41	STRAP FUEL T/ENGINE SKIPS VERIFIED CUSTOMEF	19.54	25.91	45.45		
AWS	6932930	33 D11	SENDER-ELEC VEHICLE HESIT 34505 WEAK FUEL PU	213.92	212.59	426.51	accel	
AWS	9202126	53 D11	BODY ASY-AIR WDS TEST CUS IDLE HIGH AND BUZZ	347.1	107.38	489.19		TB
AWS	9328576	52 D11	BODY ASY-AIR REPAIR IDLES I STICKING THROTTLE	403.79	94.42	534.57		TB
AWS	6409286	26 D41	ECC PROCESS CK NO POWER RUN EEC TESTS, P21	0	28.81	28.81		
AWS	4590206	19 D11	VALVE-AIR BYFCCK FOR IDLES 9F715	0	38.71	38.71		
AWS	380908	2 D41	DIAGNOSIS CHECK ENGINE D41 42 DIAG TEST EE	0	54.5	54.5	accel	
AWS	2102243	10 D11	ECC PROCESS CUSTOMER ST BASE RECALEM PE	0	25.62	25.62		
AWS	3918396	6 D41	ECC PROCESS CUSTOMER ST 6412 OWNER STATES	0	40.4	40.4	accel	
AWS	6274296	19 D41	ECC PROCESS CUSTOMER ST RECALIBRATED PCM	0	38.96	38.96	surg	
AWS	3559434	0 D41	PROCESSOR A UNIDAD PRESE CONFIRM CONCERN	0	30	30		
AWS	2751662	11 D41	CONTROL ASY VEHICLE SURG ROAD TEST WITH CU:	709.43	229.12	938.55	accel,surg	
AWS	9310698	49 D11	BODY ASY-AIR CUSTOMER ST VERIFY COMPLAINT I	355.23	88.19	723.42	jump,lurch	TB
AWS	886737	5 D41	DIAGNOSIS CUSTOMER ST DIAG	0	59.92	59.92		
AWS	11353570	55 D41	PROCESSOR A C S THE VEH R BAD PCM RAN IDS T	602.69	103.8	706.49	jerk	
AWS	9365021	50 D41	BODY ASY-AIR CUSTOMER ST PERF SELF TEST P21	347.1	127.22	585.39	surg	TB
AWS	2994107	7 D11	ECC PROCESS CUSTOMER ST NGS PASS PINPOINT	0	78.25	78.25		
AWS	3045702	17 D41	ECC PROCESS CUST STATES /ROAD TEST VEHICLE	0	40.76	56.76		
AWS	5975361	23 D11	PROCESSOR A CAR SURGES F PERFORM IDS TES	598.34	100.47	698.81	surg	
AWS	5498711	36 D11	ECC PROCESS CHECK HIGH ICRAN DIAG ALL PASS C	0	18.18	18.18		
AWS	3208892	20 D41	EGR VALVE AS CUSTOMER ST PERFORM ENGINE DI	96.5	107.41	203.91		
AWS	6253569	47 D41	BODY ASY-AIR LUNGES AT ST EEC TEST. P2101. PIN	347.1	88.89	464.63	lunge	TB
AWS	5196116	29 D41	BODY ASY-AIR VEHICLE HESIT/REPLACE FAILED THE	0	0	570.62		TB
AWS	5927416	23 D11	DIAGNOSIS CUSTOMER ST CHECK CODES P0272	0	23.62	23.62		
AWS	6724361	29 D41	ALTERNATOR LCUST STATES /DIAG VEHICLE. ACM C	289.04	109.97	421.41	surg	
AWS	9638334	62 D41	BODY ASY-AIR CUSTOMER ST VERIFIED SURGE ON	416.64	115.46	532.1	lunge,surg	TB
AWS	4280223	25 D41	DIAGNOSIS VEHICILE DIED VERIFIED CRANK NO	0	54.98	54.98		
AWS	6816571	24 D41	ALTERNATOR LENGINE SURG/FOUND FAULTY ALTE	289.04	257.37	546.41	surg	
AWS	8752681	47 D41	BODY ASY-AIR CUSTOMER ST EEC TEST, PINPOINT, I	403.79	100.77	539.89	surg	TB
AWS	1009714	9 D41	SFTW PROC S /HESITATES ON I 25744 TEST DR VEH	0	37.46	37.46	accel	
AWS	2073168	6 D11	PROCESSOR A CUSTOMER ST TEST FOR CODES, CH	0	21.7	21.7		
AWS	5358183	25 D41	PROCESSOR A CK SURGE BITI CHECK EEC, IGNITION	0	136.67	136.67	surg	
AWS	6278947	46 D41	BODY ASY-AIR C S VEHICLE SI/REPLACE THROTTLE	347.1	47.24	472.03		TB
AWS	10231712	44 D41	PROCESSOR A REPAIR FOR RI/PERFORM DIAG RECL	0	66.17	66.17		
AWS	9472499	32 D41	DUCT SHRD A/CK ENGINE LIT HOOKED IDS RAN SE	0	40.93	40.93		
AWS	9010003	21 D41	ECC PROCESS CUST STATES /28919 ROAD TEST AN	0	45.17	45.17	surg	
AWS	6887657	14 D41	ECC PROCESS IDLES ROUGH. IDS TEST CK AND REI	0	44.78	44.78		
AWS	8625631	26 D41	ALTERNATOR L VEH SURGES / EEC DIAG CODE P131	284.94	136.75	421.69	surg	
AWS	4070147	17 D41	SENDER-ELEC ENGINE HESIT/ FUEL PUMP	165.37	168	333.37	jerk	
AWS	6521441	19 D41	BODY ASY-AIR CLIENTE INDIC CONFIRM CONCERN	148.43	66	214.43		TB
AWS	8459338	18 D41	ECC PROCESS CUST STATES /HESITATION THEN PC	0	43.49	43.49	surg	
AWS	5862329	19 D11	BODY ASY-AIR CLIENTE INDICI MADE DIAGNOSIS WI	148.43	66	214.43		TB
AWS	5132866	16 D41	ECC PROCESS TOWED IN LCD CHECK EEC V KOEO I	0	59.43	59.43		
AWS	11121543	36 D41	BODY ASY-AIR C I UNIDAD SE REPLACED DAMAGE	222.77	39	272.67	accel	TB
AWS	9836848	28 D41	BODY ASY-AIR CLIENTE INDICI CONFIRM CONCERN	138.47	52	190.47		TB
AWS	9468015	26 D11	NOZZLE ASY-FI/CUSTOMER ST VERIFIED CONCERN.	0	30.73	30.73		
AWS	10363720	46 D41	BODY ASY-AIR VEHICLE WILL /STOPPED, WILL INTEI	139.47	103.13	242.6	surg	TB
AWS	7975491	22 D11	BODY ASY-AIR ENGINE IDLES /IDS KOEO PASS K	139.47	76.41	215.88		TB
AWS	4839263	5 D41	EGR VALVE AS CLIENTE INDIC CONFIRM CONCERN	68.57	72	140.57		
AWS	2247096	3 D41	ECC PROCESS CUST STATES /ROAD TEST, VERIFY C	0	123.49	123.49	surg	
AWS	3798825	11 D41	ECC PROCESS VEH STATES V CONFIRM CONCERN	0	46.35	46.35	surg	
AWS	7002084	18 D41	SENDER-ELEC CUSTOMER ST CHECK FOR SURGE /	165.37	437.53	602.9	surg	
AWS	6650281	15 D41	ECC PROCESS D41 CK FOR SL RAN OASIS REPOGR/	0	49.34	49.34	accel,surg	

AWS	2996395	4 D41	SFTW PROC S TWHEN COLD C/REPROGRAM PCM TC	0	49.32	49.32		
AWS	2960085	11 D41	SENDER-ELEC CONCERN. VEH ROAD TESTED FOR C	366.45	386.15	752.6		
AWS	7228256	26 D41	SFTW PROC S TFROM A STOP `21648 FROM A STOP `	0	51	51		
AWS	8471154	41 D41	BODY ASY-AIR GOODWILL REIGOODWILL REFUND F	0	0	100	y	TB
AWS	11227764	52 D41	EGR VALVE AS CHECK ENGINE PERFORMED EEC CH	90.62	175.62	266.24	surg	
AWS	2451344	12 D41	SENSOR EEC I FEELS LIKE HIT AIR CLEANER NOT AS	0	33.37	33.37	hit,lurch	
AWS	11150922	51 D41	BODY ASY-AIR CK LUNGES W/CK EEC OKAY CK PCJ	226.22	82.35	308.57	lunge	y
AWS	4214609	13 D41	ECC PROCESS C S VEH SURG RAN DIAG PERFORME	0	51.1	51.1	surg	
AWS	5114212	21 D41	ECC PROCESS CUSTOMER ST TSB 05 17 5	0	47.63	47.63	surg	
AWS	6073266	20 D41	DIAGNOSIS STATES WHEN 30337 EEC TEST KOE	0	63.85	63.85		
AWS	5181217	11 D41	DIAGNOSIS CUST STATES EEC TEST CODE PAS	0	38.48	38.48		
AWS	4497332	6 D41	DIAGNOSIS CHECK ENGINE AND AT ACCELERATI	0	13.17	13.17	accel	
AWS	2292794	10 D41	BODY ASY-AIR CUSTOMER ST DIAGNOSE NEEDS TF	147.6	42.58	190.18		y
AWS	10321708	38 D41	BRKT-ENG RLL C STATES VEC 63330 DIAG AND REPI	211.86	194.33	406.19	lurch	TB
AWS	4119583	16 D41	ECC PROCESS INTERMITTANT CHECK FOR CODES N	0	48.65	48.65		
AWS	1914746	7 D41	DIAGNOSIS CUSTOMER ST COMPUTER TEST, DC	0	82.58	82.58		
AWS	53232	2 D41	ECC PROCESS CUSTOMER SA AFTER DIAGNOSIS	0	35.42	35.42	surg	
AWS	75797	1 D11	DIAGNOSIS CUSTOMER ST NO FAULT CODES F	0	49.38	49.38		
AWS	6213251	42 D41	BODY ASY-AIR IDLE SURGES / RUN ELECTRONICS D	347.1	89.41	436.51	surg	y
AWS	3184593	26 D41	BODY ASY-AIR WRENCH LIGH 37896 CK CODES NOT	142.95	99.55	242.5		y
AWS	333029	6 D11	DIAGNOSIS CK IDLES TOO IDS DIAG DCL MONIT	0	16.5	44.5		
AWS	10613107	30 D11	BODY ASY-AIR CLIENTE REPO MADE DIAGNOSIS W/	159.24	52	211.24	accel	y
AWS	4331501	7 D41	ECC PROCESS ENGINE RPM F RECALIBRATE PCM P	0	26.74	26.74		
AWS	11517893	49 D41	BODY ASY-AIR C I UNIDAD EN ECCV DIAGNOSIS CO	412.44	53.72	483.62		y
AWS	6455536	11 D41	ECC PROCESS CUSTOMER ST VERIFY CONCERN, NI	0	39	39	surg	
AWS	8123359	15 D41	ECC PROCESS C I UNIDAD EN SE DIAGOSTICO ECC'	0	24	25.82		
AWS	2488977	0 D41	PROCESSOR A UNIDAD NO PR CONFIRM CONCERN	0	30	30		
AWS	5158773	20 D41	BODY ASY-AIR CHECK ENGINE 17489 CHECK WITH IC	139.47	85.54	225.01		y
AWS	6553237	16 D41	CAP ASY FUEL CUSTOMER ST 1 INSPECT AND REF	14.28	16.62	30.9		
AWS	11611217	63 D41	BODY ASY-AIR CHECK ENGINE NKOE PASS, NKOER	347.1	162.8	509.9	surg	y
AWS	8256791	28 D41	ECC PROCESS C S A SERGE A TEST DROVE VEHICL	0	43.63	43.63		
AWS	6155813	5 D41	ECC PROCESS AT ABOUT 180K TESTED NO CODES I	0	38.21	38.21		
AWS	5317831	24 D11	PEDAL & SENS INSTALL SOP F CHECK OUT CONCER	44.98	37.6	62.58	accel	
AWS	4945371	1 D41	PROCESSOR A CLIENTE INDIC CONFIRM CONCERN	0	30	30		
AWS	8799272	27 D41	ECC PROCESS CLIENTE DICE ENGINE R.P.M. TOO H	0	32.5	34.78		
AWS	2945202	9 D41	BODY ASY-AIR SURGING, HESI ENGINE LIGHT AND V	147.6	98.11	245.71	surg	y
AWS	7115239	26 D11	DIAGNOSIS CUST STATES CHECKED FUEL PRE	0	87.34	87.34		
AWS	500965	2 D41	COIL ASY-IGNIT/C/S ENGINE CL RUN EEC TEST, NO C	0	28.2	28.2		
AWS	9180777	35 D41	PROCESSOR A RUNNING ROU EEC (QUICK TEST) C	0	36.48	36.48		
AWS	2507211	6 D11	THROTTLE POS CUSTOMER ST TECHNICIAN STATES	0	153.94	153.94		
AWS	4678789	17 D41	SFTW PROC S ENGINE HESIT/04 R	0	47.69	47.69		
AWS	8937685	30 D41	ECC PROCESS INTERMITTANT \ INTERMITTANT VEHIC	0	40.36	40.36	surg	
AWS	1589352	8 D41	SENDER-ELEC VEHICLE HAS 18340 EEC TEST, RECE	0	48.35	48.35	accel	
AWS	6872426	19 D41	SFTW PROC S VEHICLE SURG 21463 REPROGRAM F	0	38.34	38.34	surg	
AWS	6250073	22 D41	BODY ASY-AIR CLIENTE DICE ENGINE SUGES AT S1	145	39	196.9		y
AWS	3026987	12 D41	BODY ASY-AIR CUST STATES NO PROBLEM FOUND	0	40.01	40.01		
AWS	331791	1 D41	PURGE REGUL CUSTOMER ST CHECK FOR CAP LIGH	0	188.95	188.95		
AWS	6603110	23 D41	PROCESSOR A ENGINE HAS A CHECKED FOR HESIT	0	12.11	12.11	accel	
AWS	2516492	15 D41	DIAGNOSIS AT TIMES WHIL 14128 DIAG PERFORM	0	67.41	67.41	surg	
AWS	3276487	14 D41	PROCESSOR A ON HARD ACCI 29861 CC 04 W TEST I	0	42.08	42.08	accel	
AWS	5113370	9 D11	DIAGNOSIS CUSTOMER ST 7932 POOR FUEL QU/	0	74.48	74.48		
AWS	5835766	21 D11	DIAGNOSIS CK IDLE RACE: DIAG DIAGNOSE NC	0	20.49	20.49		
AWS	4615229	24 D41	CONTROL ASY CHECK ENGINE VERIFY MIL ON, IDS T	910.36	335.16	1245.52		
AWS	5313249	17 D41	ECC PROCESS SURGES WHILE DRIVING ON CRUISE	0	35.36	35.36	surg	
AWS	5582812	36 D41	BODY ASY-AIR CUST STATE V CUDL 698723499 REP	403.79	91.6	495.39	lunge	y
AWS	1563876	3 D41	FOR REPAIRS ICUST STATES USING P01 PER, JILL C	0	0	550		
AWS	261632	1 D41	SENSOR EEC IC S CAR SHAKI 1227 X1 EEC TEST P1	60.76	119.52	180.28	jerk	
AWS	4794446	26 D41	ECC PROCESS CUST STATES PCM UPDATE NEEDE	0	62.36	62.36	surg	
AWS	5822115	35 D41	PROCESSOR A CUSTOMER ST VERIFIED, PID MONIT	1244.92	559.05	1803.97	surg	
AWS	4212717	19 D11	ECC PROCESS CUSTOMER ST INTERMITTENTLY WH	0	44.46	44.46		
AWS	1026007	3 D11	SPARK PLUGS CUSTOMER ST WDS DIAG, REPLACE	3.38	198.97	202.35		
AWS	4105415	32 D11	PEDAL & SENS ACCELERATOR PI39925 9F836 41 D11 R	62.48	22.12	84.6	accel	
AWS	5350163	25 D41	BODY ASY-AIR CLIENTE INFOF CONFIRM CONCERN.	161.92	45.72	215.79		y
AWS	5768769	27 D41	EGR VALVE AS ENGINE SURG: TESTED ALL SYSTEM	108.04	52.88	160.92	surg	
AWS	9095431	30 D11	DIAGNOSIS DIAGNOSE LOW EEC TEST, NO CODES	0	55.91	55.91		
AWS	9263584	30 D41	ECC PROCESS CUSTOMER ST ROAD TEST AND VERI	0	38.81	38.81	accel	
AWS	5169883	17 D41	ECC PROCESS CHECK FOR EN ROAD TEST VERIFY F	0	42.13	42.13	surg	

AWS	2983362	6 D41	DIAGNOSIS C S BUCK AND NPF ROAD TEST,WI	0	61.36	61.36	surg		
AWS	3356385	4 D11	ECC PROCESS C S INTERMITT 4400 VERIFIED COND	0	36.2	36.2			
AWS	2309382	9 D41	ECC PROCESS SURGES WHILTECH 7017 VERIFIED.	0	47.78	47.78	surg		
AWS	7836786	21 D41	BODY ASY-AIR CLIENTE INFOF CONFIRM CONCERN	135.48	48	183.48		y	TB
AWS	7060131	21 D41	ECC PROCESS ENGINE SURGI ROADTEST AND CON	0	45.7	45.7	surg		
AWS	2780310	12 D41	ECC PROCESS CHECK GOES I WDS SELF TEST, MIS	0	49.8	49.8			
AWS	6623670	18 D41	ECC PROCESS CHECK FOR SFEEC TEST FOR CODE	0	67.92	67.92			
AWS	5904658	13 D41	ECC PROCESS D41 C S ENGIN RD TEST CEL OFF SU	0	103.23	103.23	surg		
AWS	2259645	7 D41	DIAGNOSIS SURGES WHILTECH TEST DROVE COULD	0	12.6	12.6	surg		
AWS	11284906	53 D41	BODY ASY-AIR CUST STATES CHECKED AND IDS TF	218.09	116.45	334.54		y	TB
AWS	1295873	9 D41	ENGINE ASSY/CHECK ENGINE/DIAG VEHICLE CALL	3213.63	1307.2	4960.83			
AWS	2799753	5 D41	ECC PROCESS AT 65 MPH POW VERIFY CONCERN RE	0	49.64	49.64	surg		
AWS	2201528	2 D41	ECC PROCESS CVT TRANS RP ROAD TEST FOR RPM	0	32.3	32.3			
AWS	5110939	24 D41	ECC PROCESS VEHICLE SEEM SOFTWARE REVISION	0	38.18	38.18	surg		
AWS	9343955	49 D41	BODY ASY-AIR CUSTOMER ST ROAD TEST. PERFOR	347.1	78.88	565.98		y	TB
AWS	6846402	28 D11	BODY ASY-AIR SERVICE PART 30459 01 9E926 N P10	142.95	88.13	231.08		y	TB
AWS	7431027	29 D11	BODY ASY-AIR VHEICEL ACCE FOUND BAD THROTTI	154.39	285.33	439.72	accel	y	TB
AWS	2619243	11 D41	ECC PROCESS SURGING AT C MORNING RAN OASIS	0	42.74	42.74	surg		
AWS	6396907	21 D41	SFTW PROC S CUST STATES UP DATED PCM CALIE	0	51.02	51.02	accel		
AWS	5135905	20 D41	BODY ASY-AIR CHECK ENGINE/REPLACE STICKING T	139.47	43.46	182.93		y	TB
AWS	598424	1 D11	DIAGNOSIS C S VEHICLE S 500 COULD NOT VERI	0	20.1	20.1			
AWS	6808379	15 D41	ECC PROCESS CHECK COMPL CHECKED OASIS-REI	0	32.79	32.79			
AWS	3348429	17 D41	ECC PROCESS CUST STATES. PCM RECALIBRATION	0	51.36	51.36	surg		
AWS	1202443	3 D11	ECC PROCESS CHECK ENGINE WDS HOOK UP RUN T	0	37.05	37.05			
AWS	9143824	39 D11	BODY ASY-AIR CUST STATE V IDS SELF TEST P2135	483.46	111.28	594.74	accel	y	TB
AWS	8752737	40 D41	BODY ASY-AIR CUSTOMER SA TESTED AND FOUND	403.79	46.31	450.1	surg	y	TB
AWS	5486321	18 D41	BODY ASY-AIR CLIENTE INFOF CONFIRM CONCERN	141.93	52	193.93		y	TB
AWS	10287270	36 D41	GAUGE ASY FCHECK ENGINE 1 PERFORM DIAG, RE	308.92	156.4	465.32			
AWS	2850025	21 D11	ECC PROCESS TRANSMISSION FAULTY VACUUM LIN	0	0	174			
AWS	6296511	39 D11	BODY ASY-AIR CHECK ENGINE TSB 070202 INSPECT	347.1	79.66	426.76		y	TB
AWS	2036562	15 D41	BODY ASY-AIR VEHICLE HAS N 16131 9E926 CC 42 EE	142.95	147.96	290.91	accel	y	TB
AWS	2575355	17 D11	ECC PROCESS RPM S INCREA RECALL EEC (QUICK	0	39.9	39.9			
AWS	5517369	17 D41	DIAGNOSIS CHECK MISS Q TEST DROVE. COULD	0	12.82	12.82			
AWS	6169336	35 D41	BODY ASY-AIR VEHICLE DOES THROTTLE BODY INO	347.1	49.7	396.8		y	TB
AWS	8282927	29 D11	ECC PROCESS CUSTOMER ST TEST SYSTEM PINPO	0	57.96	57.96			
AWS	11354369	55 D11	BODY ASY-AIR CHECK TRANSI/CHECK TRANSMISSIC	266.12	122.22	388.34		y	TB
AWS	2450433	5 D41	ECC PROCESS CUST STATES 'THE HIGHWAY ROAD'	0	38.81	38.81	surg		
AWS	8173598	26 D41	BODY ASY-AIR REPAIR HESIT/TESTED REPLACED T	158.15	63.46	221.61	surg	y	TB
AWS	11562998	55 D41	BODY ASY-AIR VEHICLE LUNG VERIFIED CONCERN,	347.1	106.85	453.95	jump,lunge	y	TB
AWS	2687236	8 D41	EGR VALVE AS CUST STATES I EGR VALVE CC 42. f	90.06	111.31	201.37	surg		
AWS	2032951	5 D41	PROCESSOR A CLIENTE INDIC CONFIRM CONCERN	0	30	30			
AWS	6952705	20 D11	ECC PROCESS CUSTOMER ST 19110 TEST DROVE, L	0	46.92	46.92			
AWS	7893167	27 D11	DIAGNOSIS C S VEHICLE R TIME TO CHECK FOR	0	17.5	17.5			
AWS	7027917	17 D41	ECC PROCESS VEHILCE HAS /RD TST REPROGRAM F	0	36.44	36.44	surg		
AWS	5833700	7 D41	ECC PROCESS CHECK AT 62 N04. R	0	51.46	51.46	surg		
AWS	4459798	1 D41	BODY ASY-AIR CLIENTE INDICI CONFIRM CONCERN	148.43	66	214.43		y	TB
AWS	4912663	13 D41	TUBE ASSY FU CLIENTE INDIC CONFIRM CONCERN	96.13	90	186.13			
AWS	11379261	62 D41	EGR VALVE AS CUSTOMER ST 55184 12650D,12650D	90.62	143.39	382.85			
AWS	10228014	29 D41	BODY ASY-AIR CLIENTE IDNC/CONFIRM CONCERN	138.47	71.5	209.97		y	TB
AWS	4170665	10 D41	ECC PROCESS VEHICLE HAS /VERIFIED CUSTOMER F	0	83.71	83.71			
AWS	1083602	8 D11	ECC PROCESS HESITATES AT TEST DROVE. CHECK	0	58.83	58.83			
AWS	2087066	1 D41	EGR VALVE AS CLIENTE INDIC CONFIRM CONCERN	95.85	78	173.85			
AWS	2762584	5 D11	ECC PROCESS AT TIME ENGIN WDS DIAGNOSIS AND	0	117.87	117.87			
AWS	4527267	20 D41	DIAGNOSIS ENGINE WAS R WDS DIAGNOSIS AND	0	104.17	104.17			
AWS	3805639	13 D41	PROCESSOR A CUST STATES /VERIFIED CONCERN,I	0	48.65	48.65			
AWS	8094526	27 D41	ECC PROCESS CUSTOMER RE RECALEM CC 04 CCC	0	32.35	32.35	surg		
AWS	9426386	48 D41	FAILED INSPET CHECK AND FOUND E	739.76	57.71	797.47			
AWS	8987429	34 D41	PURGE REGUL CUSTOMER ST TESTED P0171 P017	34.52	51.29	85.81			
AWS	6995038	22 D41	PROCESSOR A CUST STATES /IDS TESTED PIN POIN	0	35.78	35.78			
AWS	11542690	55 D41	BODY ASY-AIR CHECK CAR SL EEC TEST DCL DISPL	347.1	85.22	462.69	accel, surg	y	TB
AWS	1896716	1 D41	PROCESSOR A CLIENTE INDIC CONFIRM CONCERN	0	30	30			
AWS	11179971	47 D41	COIL ASY-IGNITVEHICLE HAS E VEHICLE HAS A MISS	81.66	196	277.66			
AWS	3017204	12 D41	ENGINE ADJ CK FOR SURGE/DIAG	0	72.14	72.14	surg		
AWS	7721776	34 D11	ECC PROCESS RPMS RACE RE 35727 RECALEM CC0	117.43	45.48	162.91			
AWS	1525940	0 D11	ECC PROCESS CHECK FOR A I PCM	0	48.65	48.65	accel		
AWS	9236509	32 D41	SFTW PROC S C S THERE IS /CUST STATES THERE	0	43.79	43.79	accel		
AWS	8167813	33 D41	HOSE & VALVE CUSTOMER ST VERIFIED CONCERN,	0	69.39	69.39			

AWS	5469922	13 D41	INJECTOR ASS CHECK OUT EN EEC TEST NO CODES	19.82	166.25	186.07	surg		
AWS	6936848	30 D41	BODY ASY-AIR CUST STATES I VERIFY CONCERN FC	153.17	65.79	218.96	surg	y	TB
AWS	6433844	40 D41	BODY ASY-AIR C S NO LIGHT I QUICK TEST KOEO P1	347.1	89.41	471.22	surg	y	TB
AWS	1996118	10 D41	EGR VALVE AS CUSTOMER CC STICKING EGR VALVE	110.49	64.13	174.62	accel		
AWS	5466019	5 D41	CANISTER VEN CLIENTE REPO CONFIRM CONCERN	45.04	71.5	116.54			
AWS	3019509	4 D41	BODY ASY-AIR CAR IS SURGIN TSB 06 21 01 WDS TE	147.6	59.87	207.47	surg	y	TB
AWS	1518858	10 D41	ECC PROCESS C/S INTERM EN EEC TESTED VERIFIE	0	23.42	23.42			
AWS	6295534	50 D11	ALTERNATOR I SPW ALTINATC SEE LINE #8 FOR DIAI	217	103.52	320.52			
AWS	5639416	36 D11	BODY ASY-AIR CHECK ENGINE CHECKED AND REPLJ	289.39	199.82	759.21		y	TB
AWS	3773819	20 D41	ECC PROCESS CUSTOMER ST DIAGNOSIS SURGE A	0	42.25	42.25	surg		
AWS	3778039	18 D11	PROCESSOR A VEHICLE IDLES 12A650 42 S07 8 80 I	0	93.84	93.84			
AWS	1609169	4 D11	DIAGNOSIS CUST STATES NO CODES.TSBS.SSM	0	36.95	36.95			
AWS	9168469	52 D41	BRKT-ENG RLL CUST STATES I VERIFIED COMPLAINT	221.07	62.54	311.49			
AWS	3998140	23 D11	DIAGNOSIS CUSTOMER SA TEST DRIVE EEC TES	0	33.65	33.65			
AWS	7684670	30 D41	BODY ASY-AIR CUST STS ENGECC TESTS MIL OFF C	202.43	106.7	384.13	surg	y	TB
AWS	2239599	23 D11	VALVE-AIR BYFCK ENGINE IDL CK ENGINE IDLES HIC	0	48.09	48.09			
AWS	2155550	10 D41	ECC PROCESS C S VEHICLE FIREF TO TSB 062007	0	32.34	32.34	accel		
AWS	7869578	24 D41	DIAGNOSIS CK FOR ENGIN HOOKED UP IDS AND	0	53.28	53.28	surg		
AWS	11045033	41 D41	ECC PROCESS CS WHEN STOICHECK DTCS REPRO	0	56.21	56.21	lunge		
AWS	4785182	11 D41	CONVERTER A VEHICLE SEEM DIAG, CALLED FORD	5626.8	1508.26	7415.06			
AWS	8362216	14 D41	SNS ASY-FUL F CLIENTE REPO CONFIRM CONCERN	76.15	39	115.15			
AWS	8648712	20 D41	PROCESSOR A CLIENTE REPO CONFIRM CONCERN	0	26	26			
AWS	4862196	8 D41	ECC PROCESS WHEN UNDER I WHEN UNDER LOAD,	0	45.13	45.13	jerk		
AWS	2808922	7 D41	ECC PROCESS LIGHT BUCKIN I 8787 PCM CALIBRATI	0	42.08	42.08			
AWS	6357555	16 D41	ECC PROCESS VEHICLE STAR REPROGRAMED PCM	0	43.73	43.73	surg		
AWS	1123948	2 D11	ECC PROCESS VEH SEEMS TC 2029 TEST DROVE AN	0	12.91	12.91			
AWS	7416916	26 D41	ECC PROCESS CUSTOMER ST ROAD TEST, VEHICLE	0	43.83	43.83	surg		
AWS	2051523	11 D41	ECC PROCESS C/S WHEN DRIN SEEMS TO SURGE AN	0	39.13	39.13	surg		
AWS	3200942	8 D41	ECC PROCESS ENGINE FLUCT REPAIRED PER TSB 0	0	34.94	34.94			
AWS	6588221	23 D11	DIAGNOSIS SYAS ENGINE I NGS SELF TEST PCM	0	57.75	57.75			
AWS	2437224	6 D41	ECC PROCESS CUSTOMER ST TEST DRIVE AND RUN	0	62.47	62.47			
AWS	3113674	5 D41	INTAKE VALVE CHECK RUNNIN EEC,WDS DIAG, COM	134.35	666.44	800.79			
AWS	5550182	19 D41	SFTW PROCS TAT TIMES NO RREGALIBRATE PCM P	0	49.19	49.19	accel		
AWS	9342124	49 D11	BODY ASY-AIR SURGING AT S 40860 WF DIAG FOUN	347.1	82.56	429.66	surg	y	TB
AWS	8419257	33 D11	ADJUSTER ASYCHECK FOR EN CHECK FOR VEHICLE	250.63	196.01	496.64	accel		
AWS	1414121	1 D41	ECC PROCESS C S ENGINE IS RE PROGRAMED PCM	0	53.97	53.97			
AWS	2648962	9 D11	DIAGNOSIS HIGH IDLE, SEEROAD TEST TO VERIF	0	16.47	16.47			
AWS	4278898	6 D41	INS-DSTR BRKI CUSTOMER ST VERIFY COMPLAINT,	0	91.85	91.85	surg		
AWS	6978197	27 D41	PROCESSOR A CUSTOMER ST TEST EEC P2110 P211	1188.77	291.07	1479.84	surg		
AWS	9452468	56 D41	CONTROL ASY WRENCH LIGH ROAD TEST, ATTACH	936.09	317.44	1253.53	surg		
AWS	5567196	18 D41	COIL ASY-IGNITD41 CUST STS F.P 12029 C C 42 EE	61.82	115.08	176.9			
AWS	630241	1 D11	DIAGNOSIS IDLES TO HIGH ROAD TEST VEH ON F	0	79.95	79.95			
AWS	6999878	30 D41	GSKT INT MANI VEHICLE SURG FORD ENGINEER INV	80.61	729.1	809.71	surg		
AWS	8983131	38 D41	PROCESSOR A CUST STATES I BAD PCM	452.33	119.46	571.79			
AWS	7478677	22 D41	BODY ASY-AIR CS WRENCH LIVERFIED COMPLAINT	158.15	75.14	299.97		y	TB
AWS	2905351	14 D41	ECC PROCESS VEHICLE BUCK SEEMS TO SURGE AT	0	37.57	37.57	accel,jerk,surg		
AWS	9488758	55 D41	COIL ASY-IGNITENGINE SPUIT DIAGNOSE, NO FAUL	140.91	209.09	410			
AWS	10157466	42 D41	PROCESSOR A OWNER STATE CHECKED FOR CODE	0	25.4	25.4	surg		
AWS	4742367	18 D41	DIAGNOSIS WHEN CLIMBIN TEST DROVE VEH TO	0	0	0			
AWS	9203049	47 D11	BODY ASY-AIR CUST STATES I VERIFIED HIGH IDLE I	407.1	69.27	476.37		y	TB
AWS	6289299	39 D41	BODY ASY-AIR C.S VEH ACCETESTED AND FOUND	403.79	107.59	511.38	accel	y	TB
AWS	4185751	13 D41	ECC PROCESS CUST STATES I TEST DROVE. RAN OF	0	45.69	45.69	surg		
AWS	8967524	48 D41	BODY ASY-AIR CHECK VEHICL EEC TEST, NO CODES	218.09	93.38	311.47	accel	y	TB
AWS	397388	5 D11	PROCESSOR A CUSTOMER ST EEC TESTED, PINPOI	0	25.94	25.94			
AWS	4680960	6 D41	DIAGNOSIS SURGES,BUCK CUSTOMER STATES I	0	31.48	31.48	jerk,surg		
AWS	4998362	25 D41	SENDER-ELEC CK HESS ON A I 9H307	0	83.17	83.17	accel		
AWS	9216582	49 D41	INJECTOR ASS C S CK ENGINE VERIFID CONCERN C	123.16	169.43	299.98			
AWS	7591446	27 D41	CANISTER VEN SPECIAL ORDE 27009 CHECK ENGINE	53.64	112.11	165.75			
AWS	11639083	51 D41	BODY ASY-AIR CHECK WRENC PERFORM EEC TEST	347.1	85.22	546.69	surg	y	TB
AWS	2138559	7 D41	ECC PROCESS C/S AT STEADY FLUCTUATES. ROAD	0	39.13	39.13	surg		
AWS	9139529	28 D41	ECC PROCESS RPM CHANGES PERFORM EEC TEST,	0	37.81	37.81			
AWS	2966819	12 D41	ECC PROCESS PERFORM DRIN D41 04 HOOKUP WC	0	62.99	62.99	jerk		
AWS	8750386	23 D41	SENDER-ELEC C S ENGINE IS PERFORM DIAG,CK F	213.92	87.59	301.51	surg		
AWS	552034	0 D41	SPARK PLUGS VEH HAS MISF16 12405, 42 W PERFO	2.94	119.67	122.61			
AWS	6746662	20 D41	ECC PROCESS THE VEHILCE S25867 EEC TEST NO C	0	49.25	49.25	surg		
AWS	8535034	22 D11	BODY ASY-AIR VEHICLE ON RIDES SHOWS CODE P2	141.46	114.65	256.11	accel	y	TB
AWS	7292179	22 D41	ECC PROCESS ENGINE HESIT I VERIFIED CONCERN	0	31.36	31.36			

AWS	8706550	29 D41	ECC PROCESS CK. ENGINE SLHOOKED UP IDS AND	0	36.69	36.69	surg	
AWS	3264864	11 D11	PROCESSOR A REVS HIGH AT CHECK STARTING DIF	0	78	78		
AWS	9989887	36 D11	ECC PROCESS SEEMS TO IDLE/ROAD TEST. CK OUT.	0	55.6	55.6	surg	
AWS	6270401	15 D41	SFTW PROC S TUMBLES WHPCM	0	43.07	43.07	accel	
AWS	2763787	8 D41	ECC PROCESS CUST STATES :051705 TSB	0	39.78	39.78	surg	
AWS	7858974	17 D11	SPARK PLUGS C S IDLE TOO F34550 TEST EEC SYS'	25.34	151.47	176.81		
AWS	2745844	8 D41	ECC PROCESS REPAIR VEHIC/ROAD TESTED, VERIF	0	120.7	120.7	surg	
AWS	10833404	34 D41	BODY ASY-AIR CLIENTE DICE I CONFIRM CONCERN	218.09	57.32	294.91		TB
AWS	2765505	4 D11	ECC PROCESS CUST STATES 'RAN EEC TEST NO CC	0	84.25	84.25		
AWS	1404305	0 D41	SPARK PLUGS ENGINE RUNS SELF TEST P0306, INJ.	2.94	116.03	118.97		
AWS	757295	1 D11	DIAGNOSIS - CUST STATES 'EEC TEST PASS DCL	0	217.44	217.44		
AWS	3579350	4 D41	CANISTER VEN CLIENTE REPO CONFIRM CONCERN	44.89	60	104.89		
AWS	2058779	2 D11	PEDAL ASY-AC GAS PEDAL SQ SQUEAKING REPLA	0	35.06	35.06		
AWS	8885706	33 D11	PEDAL & SENS IDLE REVS UP. MT12650D81 ACTUAL	44.98	492.53	677.51	accel	
AWS	11485108	61 D41	ECC PROCESS CK FOR ENGIN ROAD TEST & IDS TE!	0	42.52	42.52	surg	
AWS	748336	6 D41	ACCELERATOR GAS PEDAL HA CHECK GAS PEDAL S	0	12.94	12.94		
AWS	4339869	6 D41	ECC PROCESS CK FOR ENGIN RECALIBRATE PCM T	0	39.98	39.98	surg	
AWS	525992	0 D41	BODY ASY-AIR VEHICLE DOES EEC TEST PINPOINT	136.7	125.64	262.34	accel	TB
AWS	9456459	30 D41	ECC PROCESS ENGINE HESIT/IDS KOEO DATA LOG!	0	111.91	111.91	accel	
AWS	8058827	24 D41	ECC PROCESS D41 CK FOR EN CUSTOMER STATES I	0	112.9	112.9	surg	
AWS	7027737	14 D41	SFTW PROGS TCK HESITATION CP:14C337	0	53.04	53.04		
AWS	726507	2 D11	DIAGNOSIS - WHEN PUT IN F ROAD TESTED & CHE	0	37.31	37.31		
AWS	611038	1 D41	COIL ASY-IGNITCK ENGINE JEFEEC TEST PINPOINT	62.96	88.13	151.09	jerk	
AWS	8314857	34 D41	DIAGNOSIS - SEEMS TO BE I EEC TEST KOEO PAS	0	125.75	125.75	lurch	
AWS	599833	0 D41	INJECTOR ASS CK ENGINE LIGEEC AND REPLACED	33.95	130.09	164.04		
AWS	968041	7 D41	ECC PROCESS WHEN ACCELE RECALL	0	39.87	39.87	accel	
AWS	2091338	12 D11	CAMSHAFT AS T TICKING NOISERUN OASIS. FOUND T	0	87.58	87.58		
AWS	396204	6 D11	BODY ASY-AIR ENG IDLES AT I REPLACE THROTTLE	139.47	48.65	188.12		TB
AWS	3108356	16 D11	BODY ASY-AIR CHECK FOR HI REMVOED AND REPL	142.95	45.49	188.44		TB
AWS	1323329	2 D11	DIAGNOSIS - STATES HAS H NO PROBLEM FOUND	0	75.1	75.1		
AWS	954425	13 D41	ECC PROCESS CHECK FOR ST INTERMITTANT STALL	0	11.19	11.19		
AWS	8369470	37 D41	SENDER-ELEC VEHICLE SPUT CHECKED FOR LOSS	218.68	91.99	310.67		
AWS	3061329	20 D41	ECC PROCESS C/S VEHICLE H TECH. TEST DROVE	0	35.52	35.52		
AWS	5567814	39 D41	AWA FOR CON/REQUEST ASSICUDL 1633393499 R	0	0	100		
AWS	6448281	46 D41	ALTERNATOR I CHECK FOR C/ CHECK AND CONFIRM	313.79	86.57	400.36		
AWS	411902	5 D41	ECC PROCESS CK FOR CAR SI3889 VEHICLE SURGE	0	52.19	52.19	surg	
AWS	8050263	12 D41	ECC PROCESS SURGES AT HI TSB 05 17 05	0	31.57	31.57	surg	
AWS	2151590	6 D41	ECC PROCESS CK FO RVEHICI8283 WDS TEST AND	0	27.02	27.02	surg	
AWS	6452892	18 D11	ECC PROCESS CUSTOMER ST 1 WDS TESTED PAS	0	30.7	30.7		
AWS	2967020	9 D41	ECC PROCESS REPROGRAM F PER TSB#05 17 05	0	31.33	31.33	surg	
AWS	7057777	16 D41	CAP ASY FUEL CHECK FUEL C23652 DIAG TEST EEC	14.28	69.67	83.95		
AWS	2328428	8 D41	ECC PROCESS VEHICLE BUCK REPROGRAM PCM A!	0	28.96	28.96	jerk	
AWS	2012690	4 D41	PEDAL & SENS CUST. STATES REPLACED FAILED AC	42.81	40.85	83.66	accel	
AWS	1845515	9 D41	ECC PROCESS CUST STATES 'DIAG AND REPROGR	0	34.63	34.63		
AWS	4530114	18 D41	ECC PROCESS CHECK FOR H E TEST DROVE VERIFIE	0	42.08	42.08		
AWS	7698515	27 D11	PROCESSOR A CUSTOMER ST DIAG SCAN FOR COD	0	14.59	14.59		
AWS	4435440	5 D41	DIAGNOSIS - CUSTOMER ST TEST DROVE. CHECK	0	50.82	50.82		
AWS	3558798	16 D41	SENDER-ELEC CUSTOMER ST PERFORMED EEC TE!	0	45.42	45.42	surg	
AWS	2838941	11 D41	ECC PROCESS VEH SEEMS TCEEC TEST NO CODES	0	33.6	33.6	accel	
AWS	3932957	19 D11	PROCESSOR A CUSTOMER ST VERIFIED IDLE CONC	0	41.03	41.03		
AWS	11563865	62 D41	PROCESSOR A CK FOR ENGIN PERFORM EEC DIAG	558.45	230.72	789.17	accel	
AWS	7396275	33 D11	SPARK PLUGS CUSTOMER ST 35430 REMOVED INT/	2.94	250.71	253.65		
AWS	1036303	3 D41	FUEL TANK - CUST. STATES CLEARED CODES,RE'	11.19	122.55	133.74		
AWS	6476196	26 D11	PEDAL & SENS ACCELERATOR VERIFIED CONCERN I	44.98	26.4	71.38	accel	
AWS	4479833	4 D11	PROCESSOR A WHEN GOING TEEC (QUICK TEST) D	0	13.26	13.26		
AWS	1208736	5 D41	ECC PROCESS HESITATE WHE RAN DIAG REPROGR	0	61.9	61.3		
AWS	9043383	45 D11	PROCESSOR A C S THE ENG. V.185 2035 VEHICLE AR	1298.5	277.27	1575.77		
AWS	6299439	39 D41	BODY ASY-AIR CUSTOMER ST RAN IDS TEST & PP T	347.1	73.88	452.21		TB
AWS	6356990	43 D11	ECC PROCESS CUSTOMER ST VERIFIED COMPLAINT	0	75.76	75.76		
AWS	7838535	36 D41	COIL ASY-IGNIENGINE MISS 4 ROAD TEST VERIFY E	81.66	49.14	130.8	surg	
AWS	6265154	50 D11	BODY ASY-AIR USE SPO 1021C COMPUTER TEST, DC	432.63	138.16	601.07		TB
AWS	4246695	33 D41	ECC PROCESS HAS SMELL AF RECALIBRATE PCM V.	0	30.53	30.53		
AWS	4540028	24 D41	BODY ASY-AIR ENGINE RACIN INSPECT AND CONFIF	258.77	130.34	389.11		TB
AWS	5382265	41 D41	INJECTOR ASS ENGINE RUNS REPLACE # 5 INJECT	35.67	162.98	198.65		
AWS	5638410	26 D11	BODY ASY-AIR AT IDLE AT REL VERIFY CONCERN CF	308.71	143.1	451.81		TB
AWS	4297138	29 D11	WIRE ASY MAIN RPMS SEEMS T TRANS SLIPPS. CHEK	0	75	75		
AWS	1927913	2 D11	ECC PROCESS CUST STATES '887 VERIFIED CONC	0	59.51	115.51		

AWS	5006353	14 D41	CAP ASY FUEL CHECK ENGINE 19986 INSTALL IDS RL	14.03	38.88	52.91		
AWS	1105643	2 D41	CAP ASY FUEL CHECK ENGINE 1700 INSTALL IDS RUI	14.03	77.77	91.8		
AWS	6672523	23 D41	CAP ASY FUEL CHECK ENGINE 12015 DIAGNOSE CHE	14.28	85.54	99.82		
AWS	2834981	17 D41	ECC PROCESS ENGINE SEEMS REPROGRAMMED PC	0	37.57	37.57		
AWS	3721870	9 D41	ECC PROCESS CHECK ENGINE 12243 RUN EEC TEST	0	59.89	59.89		
AWS	2023049	7 D11	PROCESSOR A CK IDLE TOO H WDS EEC KOEO PAS	0	115.06	115.06		
AWS	959939	5 D41	ECC PROCESS SURGES AT HI TSB TO REPROGRAM	0	45.11	45.11	surg	
AWS	8132826	40 D11	ENGINE ASSY/IDLES TO FAST 23086 IDS.NO CODES	0	81.59	163.18		
AWS	5548514	39 D41	BODY ASY-AIR ENG SURGE W IDS SYS TST CODE PI	403.79	100.76	539.88	surg	y
AWS	6288734	47 D11	BOOSTER ASY-CAR STILL REV SELF TEST FOUND NI	223.68	178.52	402.2		
AWS	6443214	46 D11	BODY ASY-AIR ENGINE IDLE IS REPLACE THROTTLE	0	0	671.48		y
AWS	6233730	50 D41	BODY ASY-AIR CUST STS HAS ROAD TEST,SURGES	403.79	96	499.79	surg	y
AWS	3077788	9 D41	ECC PROCESS CHECK VEH SL PERFORM TSB 05170	0	39.97	39.97	surg	
AWS	10011846	41 D11	PROCESSOR A VEH IDLES ROI 47800 PASS 12650D 1	0	89.96	89.96		
AWS	5235992	20 D11	PEDAL & SENS CK EXCEL PED CHECKED AND CONF	44.98	52.29	97.27		
AWS	11032592	48 D41	EGR VALVE AS CHECK ENGINE REPLACED DEFECTIV	97.1	0	97.1		
AWS	2389341	3 D41	PURGE REGUL CHECK ENGINE EEC TEST REPLACED	36.99	44.16	81.15		
AWS	1457673	10 D41	EGR VALVE AS CAR RUNS ROI SCANNED VEH. EGR 1	64.43	57.54	121.97		
AWS	9096149	44 D11	BODY ASY-AIR DIES ON STAR TESTED FOUND THRC	347.1	57.14	404.24		y
AWS	7505171	36 D41	ECC PROCESS AT 70 MPH ENCDIAG CONCERN REPI	0	50.75	50.75	surg	
AWS	2948206	17 D41	SENDER-ELEC INSTALL FLIGH 19738 AST HOOK UP 1	213.92	198.37	552.29		
AWS	9302680	50 D41	BODY ASY-AIR CHECK FOR TR HOOK UP IDS. PER F	608.71	194.82	1083.53		y
AWS	6434677	14 D41	ECC PROCESS SURGE AT HIG DIAG CHECK EEC SYI	0	93.21	93.21	surg	
AWS	1633075	0 D41	BODY ASY-AIR CHECK FOR LA OUT OF SPEC	149.43	228.13	377.56		y
AWS	3047061	6 D41	PROCESSOR A HAS HESITATIC TEST DROVE FOR CC	0	46.54	46.54	accel	
AWS	6192654	41 D41	BRKT-ENG RLL TOP MOTOR M 6038 INSULATOR ANC	180.08	77.49	257.57		
AWS	6165318	49 D41	BODY ASY-AIR C S VEHICLE IS ROADTEST TO VER C	470.91	480.91	1101.82	surg	y
AWS	3139266	19 D41	ECC PROCESS WRENTCH LIGH O LATEST CALIBRATI	0	122.02	122.02		
AWS	9230973	53 D11	BODY ASY-AIR INTERMITTENT REPLACED STICKING	347.1	55.79	402.89		y
AWS	4802655	33 D11	ECC PROCESS C S VEHICLE IS VERIFY CONCERN NC	0	43.52	43.52	surg	
AWS	5551716	36 D41	CHECK ENGINE CONVERTER EEC T	672.41	100.61	773.02		
AWS	5957106	34 D41	BODY ASY-AIR SURGES SITTI PERFORMED DIAG. R	218.09	88.39	306.48	surg	y
AWS	79514	0 D41	SPARK PLUGS ENGINE LIGHT CHECK EEC AND FUE	62.96	122.94	185.9		
AWS	9937963	35 D41	BODY ASY-AIR CHECK ENGINE LIGHTS ON	139.47	79.62	219.09		y
AWS	4948962	16 D41	EGR VALVE AS CEL ON AND R IPERFORM WDS TEST	86.47	155.77	242.24		
AWS	6998434	20 D41	ECC PROCESS SURGES AT ST D41 CC04 RECAL RE	0	41.14	41.14	surg	
AWS	3982209	14 D41	ECC PROCESS CHECK HWY S I TSB 05 17 05 ROAD	0	38.8	38.8	surg	
AWS	9053668	29 D11	BODY ASY-AIR ENGINE IDLE IS TEST AND REPL SHO	147.6	77.68	225.28		y
AWS	7976107	24 D11	ALTERNATOR I VEHICLE IDLES FOUND FAULTY ALTE	284.94	109.86	394.8		
AWS	3812036	12 D41	ECC PROCESS SURGES AT CF REPROGRAM PCM, TI	0	34.75	34.75	surg	
AWS	7396734	19 D11	ECC PROCESS REPAIR RPM FI RECALIBRATE PROCI	0	38.96	38.96		
AWS	4521118	15 D41	ECC PROCESS SURGE AT HIG CALIBRATION PROBL	0	37.76	37.76	surg	
AWS	4768629	1 D41	EGR VALVE AS UNIDAD TIENE CONFIRM CONCERN	68.57	78	146.57		
AWS	2802200	10 D41	PROCESSOR A HESITATION O I RAN CODES AND CNE	0	109.7	109.7		
AWS	9311842	31 D41	COIL ASY-IGNI ENGINE MISS L DEFECT IGNITION CO	78.15	59.91	138.06		
AWS	5215453	16 D41	CAP ASY FUEL CHECK ENGINE LIGHTS ON	0	35.56	35.56		
AWS	4981796	18 D11	BODY ASY-AIR RPMS FLUCTU.DG RPLD FAULTY TF	147.6	167.37	314.97		y
AWS	5668301	20 D41	EGR VALVE AS UNIDAD TIENE CONFIRM CONCERN	68.57	72	140.57		
AWS	2244401	6 D11	SENDER-ELEC ENG DIES WHIL TEST DROVE LOOSE	160.55	98.04	258.59		
AWS	777125	2 D11	PROCESSOR A INTERMITTENT WDS DIAG PID MONIT	0	53.96	53.96		
AWS	8737248	40 D41	BODY ASY-AIR VEHICLE SURG VERIFIED CONCERN,	574.82	116.78	971.6	surg	y
AWS	7301138	27 D41	PURGE REGUL CHECK ENGINE EEC TEST, REINSTAL	0	115.5	115.5		
AWS	9396524	51 D41	EGR TUBE CHECK ENGINE VERIFY SELF TEST RI	32.33	66.29	100.56		
AWS	2614334	10 D41	CAP ASY FUEL CHECK ENGINE CONFIRM ENGINE LIC	0	62.37	62.37		
AWS	2412239	9 D41	JET/BRKT W/S I CHECK ENGINE HOOK UP SCANNER,	0	98.01	98.01		
AWS	1616933	1 D41	CAP ASY FUEL CHECK ENGINE 1204 INSTALL IDS RUI	14.28	77.76	92.04		
AWS	6550052	30 D41	JET/BRKT W/S I CHECK ENGINE DIAG CHECK ENGINE	0	65.17	65.17		
AWS	1081249	5 D41	SCRN ASY-FU/I CHECK ENGINE 3494 CHECK ENGINE	0	34.5	34.5		
AWS	1838056	11 D41	FUEL TANK CHECK ENGINE IDS SELF TEST CODE	0	267.28	267.28		
AWS	7862595	34 D41	FUEL TANK CHECK ENGINE CONFIRM ENGINE LIC	0	223.44	223.44		
AWS	966576	4 D41	CANISTER VEN CHECK ENGINE 3018 INSTALL IDS ANI	57.64	89.82	147.46		
AWS	1113722	1 D41	CAP ASY FUEL CHECK ENGINE 3607 CUST STATES C	17.31	51.75	69.06		
AWS	728230	4 D41	SENDER-ELEC SURGE ON AC TEST DRIVE & VERIF	213.92	151.9	365.82	accel, surg	
AWS	4767693	28 D41	CAP ASY FUEL CHECK ENGINE VERIFY CHECK ENGI	26.85	84.21	111.06		
AWS	6868363	30 D41	CAP ASY FUEL CHECK ENGINE CONFIRM ENGINE LIC	20.53	83.79	104.32		
AWS	140966	0 D41	CONNECTOR A CHECK ENGINE 105 INSTALL IDS RUN	0	85.55	85.55		
AWS	4715188	10 D41	CAP ASY FUEL CHECK ENGINE CONFIRM CHECK ENK	17.63	80.19	97.82		

AWS	2821129	18 D41	CAP ASY FUEL CHECK ENGINE 20000 INSTALL IDS RL	12.11	15.55	27.66		
AWS	3729542	26 D41	GASKET-INTAK CHECK ENGINE CONFIRM ENGINE LIC	85.01	251.37	336.38		
AWS	778589	1 D41	PROCESSOR A CHECK ENGINE 567 DIAGNOSE CHEC	0	52.41	52.41		
AWS	3238836	12 D41	CAP ASY FUEL CHECK ENGINE EEC TEST, EVAP SYS	0	56.76	56.76		
AWS	1486123	13 D41	CAP ASY FUEL CHECK ENGINE CONFIRM ENGINE LIC	25.94	142.56	168.5		
AWS	3546778	16 D41	CANISTER VEN SOP ENGINE I 12237 SOP ENGINE LI	53.64	103.49	157.13		
AWS	289114	4 D41	CYLINDER BLO CHECK ENGINE CHECK ENGINE LIGHT	0	25.87	25.87		
AWS	958619	1 D41	CAP ASY FUEL CHECK ENGINE DIAG CHECK ENGINE	14.95	80.19	95.14		
AWS	2165883	3 D41	DIAGNOSIS CHECK ENGINE 9141 DIAG TEST EEC	0	34.83	118.83		
AWS	177944	5 D41	CAP ASY FUEL CHECK ENGINE 502 RUN EEC TEST 1	14.28	15.55	29.83		
AWS	3564110	25 D41	COIL ASY-IGNIT CHECK ENGINE CONFIRM ENGINE LIC	100.79	353.78	454.57		
AWS	3597709	23 D41	CAP ASY FUEL CHECK ENGINE CONFIRM ENGINE LIC	26.85	83.79	110.64		
AWS	3787874	24 D41	FUEL TANK CHECK ENGINE CHECK FOR ENGINE	762.96	335.16	1098.12		
AWS	458938	9 D41	CAP ASY FUEL CHECK ENGINE 5853 INSTALL IDS RUI	12.11	15.55	27.66		
AWS	2251193	11 D41	CANISTER VEN CHECK ENGINE 10979 TEST DRIVE IN	43.46	163.32	206.78		
AWS	5955296	27 D41	FUEL TANK CHECK ENGINE ROAD TEST, DID CON	0	106.92	106.92		
AWS	2515685	13 D41	CAP ASY FUEL CHECK ENGINE 24729 TEST DRIVE IN	55.57	54.44	110.01		
AWS	6605251	30 D41	BODY ASY-AIR CK ENGINE LIG IDS TEST FURTHER P	139.47	110.46	400.74		
AWS	5288017	21 D41	FUEL TANK CHECK ENGINE CHECK FOR ENGINE	0	98.01	98.01		TB
AWS	8526319	41 D41	PURGE REGUL CHECK ENGINE CHECK AND CONFIRM	30.36	93.57	123.93		
AWS	1926795	1 D41	CAP ASY FUEL CHECK ENGINE 198 INSTALL IDS RUN	14.28	69.99	84.27		
AWS	4787390	20 D41	FUEL TANK CHECK ENGINE CHECK ENGINE LIGHT	0	213.82	213.82		
AWS	1630871	1 D41	DIAGNOSIS CHECK ENGINE 1448 DIAG 126500 0.2	0	69.67	69.67		
AWS	4678834	21 D41	CAP ASY FUEL CHECK ENGINE 20821 DIAG TEST EEC	14.28	71.96	86.24		
AWS	9569088	57 D41	COIL ASY-IGNIT CHECK ENGINE CHECK ENGINE LIGHT	408.45	230.86	639.31		
AWS	9723982	35 D41	PURGE REGUL ENGINE SURG IDS DIAG FOUND P04:	34.65	79.02	116.37 surg		
AWS	1745417	2 D41	ECC PROCESS VEHICLE SURG TSB 50 100RMP FLUC	0	39.65	39.65 surg		
AWS	6086334	18 D41	CLUSTER ASY-CHECK ENGINE 21388 DIAGNOSE USI	261.07	85.54	346.61		
AWS	11596531	67 D41	BODY ASY-AIR EST CUTS OUT PERFORM EEC DIAG	347.1	107.12	454.22		TB
AWS	626808	6 D41	ECC PROCESS SURGES WHIL REFLASHED PCM PEF	0	31.48	31.48 surg		
AWS	9696504	40 D41	EGR VALVE AS CHECK ENGINE FAULTY EGR VALVE	162.79	278.51	452.7		
AWS	9087452	33 D41	BODY ASY-AIR CHECK ENGINE INSPECT AND CONFIF	172.14	115.82	287.96		TB
AWS	7830474	28 D41	BODY ASY-AIR CHECK ENGINE 33251 INSTALL IDS RL	147.6	116.65	264.25		TB
AWS	8893245	28 D41	SENDER-ELEC C/S JERKING & VERIFIED CONCERN,	213.92	149.67	363.59 jerk		
AWS	6974687	14 D41	ECC PROCESS CHECK ENGINE 18811 DIAGNOSE CHE	0	38.88	38.88		
AWS	5715321	18 D41	ECC PROCESS CS VEHICLE IS ROADTESTED WITH C	0	42.39	42.39 surg		
AWS	2692459	12 D41	CYLINDER BLO CHECK ENGINE 26598 CHECK ENGINE	15.53	91.3	106.83		
AWS	9739429	36 D41	FUEL TANK CHECK ENGINE HOOK UP IDS SCANN	0	98.01	98.01		
AWS	9259560	48 D41	DUCT SHRD A/C CHECK ENGINE INSPECT AND CONFIF	279.78	115.44	535.22		
AWS	4665234	20 D41	BODY ASY-AIR CHECK ENGINE 13683 P2106 P2135 UC	139.47	100.57	240.04		TB
AWS	2664387	7 D41	CAP ASY FUEL CHECK ENGINE 2913 12650D DX1 0.3 I	0	25.14	25.14		
AWS	5662918	24 D41	PURGE REGUL CHECK ENGINE CONFIRM CHECK ENK	42.77	133.65	176.42		
AWS	8161342	25 D41	EGR VALVE AS CHECK ENGINE 17481 INSTALL IDS RL	90.06	128.54	218.6		
AWS	3286898	5 D11	ECC PROCESS ENGINE IDLES 10292 VERIFIED ENGI	0	42.9	42.9		
AWS	7020848	27 D41	FUEL TANK CHECK ENGINE CONFIRM ENGINE LA	0	269.99	269.99		
AWS	5261391	18 D41	ECC PROCESS CHECK ENGINE 17035 TEST DRIVE IN	0	69.99	69.99		
AWS	11502464	59 D41	EGR VALVE AS CHECK ENGINE RAN DIAGNOSTICS FJ	93.31	88.36	181.67		
AWS	2922275	10 D41	PROCESSOR A CHECK ENGINE 21541 INSTALL IDS RL	0	256.65	256.65		
AWS	3694454	16 D41	SENSOR TEMP CHECK ENGINE 15842 CHECKED FOR	36.91	85.55	122.46		
AWS	2187026	3 D11	DIAGNOSIS CHECKING IDLI CUSTOMER STATES \	0	28.19	28.19		
AWS	11639994	70 D41	BODY ASY-AIR VEHICLE STILL TECH 8507 ADVISOR	347.1	172.14	540.93 surg		TB
AWS	7801943	26 D41	CANISTER VEN CHECK ENGINE 8000 INSTALL IDS RUI	43.46	69.99	113.45		
AWS	9397926	56 D11	BODY ASY-AIR CK CAR FOR ID WRENCH LITE NOT O	371.9	153.78	551.71		TB
AWS	6618506	49 D11	ENGINE NOISE NVH DIAG FOUND EX	619.74	65.06	684.8		
AWS	5102098	38 D11	ECC PROCESS IDLES UP BY IT CLEAN THROTTLE BOE	0	94.33	94.33		
AWS	9349313	52 D41	BODY ASY-AIR CK FOR ENGIN TECH 297 VERIFIED C	347.1	48.17	395.27 surg		TB
AWS	3536959	16 D41	CAP ASY FUEL CHECK ENGINE 22000 CHECK ENGINE	14.95	77.61	92.56		
AWS	1926204	2 D41	CAP ASY FUEL CHECK ENGINE 2048 DIAG CHECK EN	17.63	77.62	95.25		
AWS	1331433	5 D41	FUEL TANK CHECK ENGINE 8055 CK FOR ENGINE	0	86.25	86.25		
AWS	1504266	6 D41	CAP ASY FUEL CHECK ENGINE 9431 CK FOR ENGIN E	17.63	77.62	95.25		
AWS	5805539	31 D11	ECC PROCESS ROUGH IDLE W REPROGRAM PCM AE	0	20.61	20.61		
AWS	6452516	24 D41	ECC PROCESS CK SURGE WIT CK & REPAIR PER TSI	0	38.45	38.45 surg		
AWS	2801921	8 D41	ECC PROCESS DIAG DRIVAB L EEC DIAGNOSIS, MOH	0	94.13	94.13		
AWS	2063571	9 D41	CAP ASY FUEL CHECK ENGINE 8708 C S CEL ON, VAF	0	60.37	60.37		
AWS	2759866	17 D41	CAP ASY FUEL CHECK ENGINE 16748 C.E.L. ON PDA I	17.63	77.62	95.25		
AWS	6383261	22 D11	BODY ASY-AIR ENGINE IDLES 6434 ENG IDLES TOO	142.95	72.6	215.55		TB
AWS	3337244	22 D41	EGR VALVE AS C I LUZ DE CK I CONFIRM CONCERN	89.97	85.99	175.96		

AWS	3076228	9 D41	ECC PROCESS SURGES WHILE REPROGRAM PCM AN	0	37.28	37.28	surg	
AWS	5524176	16 D41	COIL ASY-IGNITSURGES WHILE VERIFIED CONCERN	208.75	393.06	601.81	surg	
AWS	7455114	26 D41	SENDER-ELEC CHECK ENGINE 23555 VERIFIED MIL C	264.04	146.61	410.65		
AWS	1833445	0 D41	EGR VALVE AS CHECK ENGINE 142 CHECK ENGINE L	111.16	107.9	219.06		
AWS	5275534	16 D41	CONTROL ASY SURGES WHILE TEST DROVE WITH PI	1101.22	192.82	1294.04	surg	
AWS	5890875	13 D41	CYLINDER BLO CHECK ENGINE 1 DIAG CHECK ENGIN	16.42	51.74	68.16		
AWS	3749724	2 D41	ECC PROCESS DIAG DRIVAB L 327 EECV DIAG. NO C	0	90.6	90.6		
AWS	6882870	22 D41	CAP ASY FUEL CHECK ENGINE 21325 C.E.L. ON PDA :	17.63	77.62	95.25		
AWS	3094635	9 D41	ECC PROCESS SURGE AT HW PERFORM TSB 05 17 :	0	28.67	28.67	surg	
AWS	1073511	2 D11	ECC PROCESS CHECK FOR FAWDS TEST RECORDE	0	84.38	84.38		
AWS	807947	5 D41	CAP ASY FUEL CHECK ENGINE 2726 CONFIRM C.E.L.	17.31	58.1	75.41		
AWS	11656836	69 D41	BODY ASY-AIR CK LURCHIGN. IDS DIAG FOUND NO I	347.1	91.51	438.61	lurch	y
AWS	6764946	18 D41	ECC PROCESS ENGINE RPM'S RECALIBRATE PCM A	0	33	33		
AWS	9960674	38 D11	GSKT INT MANI CHECK ENGINE REPALCE UPPER INT.	35.7	169.8	207.95		
AWS	3499555	15 D41	FUEL TANK CHECK ENGINE 11166 PDA SELF TEST	0	43.12	43.12		
AWS	3031332	7 D41	CYLINDER BLO CHECK ENGINE 5192 CHECK ENGINE	0	199.2	199.2		
AWS	9640211	32 D11	ECC PROCESS CS ENG IDLES EEC TEST PASS KOE	0	60.93	60.93		
AWS	1349455	2 D41	CAP ASY FUEL CHECK ENGINE 3294 VERIFIED MIL O	17.63	77.62	95.25		
AWS	958164	5 D41	CAP ASY FUEL CHECK ENGINE 5162 RD TEST AND C	17.31	74.7	92.01		
AWS	7562073	26 D41	ECC PROCESS MISS UNDER A UP DATE CALIBRATIC	0	49.21	49.21	accel	
AWS	6974047	20 D41	BODY ASY-AIR CHECK ENGINE CHECK CODES, FOU	139.47	82.47	221.94		y
AWS	5302797	14 D41	EGR VALVE AS CHECK ENGINE 7580 VERIFY CHECK I	79.52	120.73	200.25		
AWS	1777787	4 D11	ECC PROCESS CHECK IDLES 1 ADD ON APP BY JC. R	0	48	48		
AWS	674754	0 D11	DIAGNOSIS SLUGGISH ON RUN OASIS #516 095 :	0	18.93	18.93		
AWS	4252769	9 D41	JET/BRKT W/S I CHECK ENGINE 4325 CK FOR ENGINE	0	232.4	232.4		
AWS	5547907	40 D41	BODY ASY-AIR C S VEHICLE S/ROADTST VEHICLE. V	403.79	97.91	501.7	surg	y
AWS	3732020	9 D11	BODY ASY-AIR CHECK FOR HI ROAD TEST,EEC TES	294.3	120.13	414.43		y
AWS	6394543	42 D11	BODY ASY-AIR ENGINE REVS /REPLACE THROTTLE	0	0	826		y
AWS	7345182	27 D41	ECC PROCESS CHECK MISS IN CHECKED FOR CODE	0	64.83	64.83		
AWS	829974	4 D11	ECC PROCESS D11 IDLE SEEM WDS TEST, MONITOR	0	56.8	56.8		
AWS	3756076	9 D41	ECC PROCESS SURGES 50 TO REPROGRAM PCM	0	12.64	12.64	surg	
AWS	7269664	23 D41	ECC PROCESS SURGES AT TIM 04 CHECK FOR SURG	0	43.62	43.62	surg	
AWS	10249512	36 D41	EGR VALVE AS CHECK ENGINE REPLACE EGR SV'S M	90.62	89.31	191.46	surg	
AWS	1102543	8 D41	PROCESSOR A HESITATES WH-REPROGRAM PCM	0	16.42	16.42		
AWS	5808353	15 D41	SFTW PROC S HESITATES WH-RAN DIAGNOSTICS AI	0	33.95	33.95		
AWS	5475547	27 D41	EGR VALVE AS ENGINE SURG/REPLACED VACUUM	2.28	13.28	15.56	surg	
AWS	2790256	5 D41	ECC PROCESS SURGES AT 30 RECALIBRATE PCM, T	0	36.38	36.38	surg	
AWS	3030843	4 D11	PROCESSOR A IDLES HIGH AT CP: 12A650	0	63	63		
AWS	6894237	28 D41	TRANSMISSION ENGINE REVS /COULD NOT VERIFY C	0	72.84	72.84		
AWS	2969471	18 D41	COIL ASY-IGNITENGINE IS MIS:PERFORMED DIAG TE	58.32	226.11	284.43		
AWS	441944	0 D41	DIAGNOSIS VEHICLE RUNS 8 ROAD TESTED TO V	0	111.57	111.57		
AWS	9650891	62 D41	SENSOR EEC I CHECK ENGINE SYSTEM CHECK CON	154.29	56.25	210.54		
AWS	761284	2 D41	PROCESSOR A D41 ENGINE S/ 2096 12A650 CODE RI	0	80.09	80.09	surg	
AWS	7453097	32 D41	CANISTER VEN CHECK ENGINE FAULTY CANISTER VE	48.6	130.9	179.5		
AWS	1136930	7 D11	BODY ASY-AIR HIGH IDLE AT T WDS TESTED NO COI	0	15.13	15.13		y
AWS	1848664	13 D41	ECC PROCESS CHECK LOOSE PERFORMED WDS TE	0	55.86	55.86		
AWS	1964846	5 D11	DIAGNOSIS D11 IDLES TOCTEST NO PROBLEM F	0	51.24	51.24		
AWS	4082408	28 D41	SPARK PLUGS VEHICLE IS MIS/RAN EEC TEST, FULL	0	87.84	87.84		
AWS	530054	1 D11	DIAGNOSIS HIGH IDLE AT T DIAG ONLY CHECKE	0	71.06	71.06		
AWS	7278280	22 D11	ECC PROCESS D11 IDLES TOC REPROGRAMMED PC	0	35.43	35.43		
AWS	6099917	21 D41	CAP ASY FUEL CHECK ENG LI/DIAG AND REPALCE C	14.28	70.44	84.72		
AWS	4594374	18 D11	PROCESSOR A REPORTS IDLE 1 TEST EEC SYSTEM	690.24	125.31	815.55	surg	
AWS	11444192	64 D41	EGR VALVE AS CEL ON NO SYIP0401. P0109. P0106	97.1	154.79	251.89		
AWS	2526263	4 D41	ECC PROCESS HESITATES AT REPROGRAM PCM AN	0	33.81	33.81		
AWS	6426995	18 D11	ECC PROCESS CK IDLE SEEM REPROGRAMMED PCM	0	31.88	31.88		
AWS	3039127	5 D41	SENDER-ELEC SURGE AT 35 4 EEC TEST PASS, FUE	160.55	127.6	288.15	surg	
AWS	5166569	19 D11	BODY ASY-AIR HIGH IDLE AT T CHECK AND REPLACI	151.08	76.6	227.68		y
AWS	10268658	36 D41	CANISTER VEN CHECK ENGINE CHECK AND ADVISE \	48.6	60.06	108.66		
AWS	8305304	39 D41	BODY ASY-AIR RENTCH LIGHT VERIFIED CONCERN.	336.49	71.59	435.84		y
AWS	1379196	7 D41	INERTIA SWITC CHECK FOR NC 12877 C S NO START,	28.34	103.48	131.82		
AWS	8705493	34 D41	SFTW PROC S CHECK HES ON 18062 ROAD TEST.CC	0	48.6	48.6	accel	
AWS	5720681	14 D11	DIAGNOSIS HIGH IDLE WHEN NORMAL OPERATION	0	60.85	60.85		
AWS	3423224	15 D11	BODY ASY-AIR CAR IDLES TO PERFORMED DIAG TE	142.95	134.26	277.21		y
AWS	2825502	13 D11	BODY ASY-AIR RPM RACE TO RECAL PCM & REPLA	142.95	80.06	223.01		y
AWS	87511	1 D11	PROCESSOR A VEH HAS HIGH 862 DIAG. PASS PASS	0	82.11	82.11		
AWS	1450225	1 D11	PEDAL ASY-AC GAS PEDAL SQ MOVING PARTS DRY	0	13.66	13.66		
AWS	3989997	10 D11	DIAGNOSIS ENGINE IDLES EEC TEST PINPOINT 1	0	87.09	87.09		

AWS	300999	1 D41	COMPANY GARWHEN CAR IS (RECALIBRATE PCM &	0	55.2	55.2		
AWS	5939506	23 D41	COIL ASY-IGNITCHECK ENGINEPERFORM EEC TEST,	72.32	126.65	198.97		
AWS	7499023	26 D41	ECC PROCESS NOT RUNNING SURGES, POOR FUEL	0	43.28	43.28 surg		
AWS	898862	7 D41	CANISTER VEN USE SPO 07184PERFORM EEC DIAG	43.46	72	115.46		
AWS	10685087	51 D41	BODY ASY-AIR REFUND, ATTA 30467 9E926 THROTT	0	0	542.57	y	
AWS	6661105	30 D41	PEDAL & SENS CHECK VEH ST PERFORM TSB 05170:	43.67	116.33	160		TB
AWS	9481708	31 D41	ECC PROCESS SURGES 60 70 DIAG VEH SURGES 6:	0	51.28	79.28 surg		
AWS	9023450	46 D41	COIL ASY-IGNITENGINE RUNS VERIFY CONCERN, PI	90.43	79.6	170.03		
AWS	7336345	30 D11	DIAGNOSIS EEC TEST SYS TEST EEC SYSTEM.PI	0	112.16	112.16		
AWS	2489978	0 D41	PROCESSOR A FALLO DE MOT CONFIRM CONCERN	0	30	30		
AWS	4698658	10 D41	ELEMENT ASY-CHECK AIR FIL REPLACE AIR FILTER	16.38	15.96	32.34		
AWS	735361	1 D41	BODY ASY-AIR THROTTLE STICK AND REPLACE ST	139.47	53.39	192.86	y	
AWS	1278886	9 D41	TRANSMISSIONENGINE LIGHT 15996 CHECK ENGINE	0	107.9	107.9		TB
AWS	565914	1 D11	PROCESSOR A05 DRIVEABILTY CUST STATES ENG IC	0	10.67	10.67		
AWS	10962342	36 D41	COIL ASY-IGNITHERE IS A MIKEEC (QUICK TEST) D	163.32	249.81	469.13		
AWS	7715540	27 D41	ECC PROCESS SURGESAT 70 1 1 DIAG AND REPRO	0	38.95	38.95 surg		
AWS	2847795	0 D41	PROCESSOR A FALLO DE MOT CONFIRM CONCERN	0	60	60		
AWS	3151095	11 D11	SFTW PROC JUMPS ON ACCROAD TEST. FOUND 1	0	37.92	37.92 accel,jump		
AWS	627399	1 D41	CAP ASY FUEL ENGINE LIGHT 101 POSSIBLE GAS C.	0	32.36	32.36		
AWS	2144883	3 D41	ECC PROCESS SURGE AT CRL PER TSB 05 17 5 UPD:	0	34.8	34.8 surg		
AWS	9377496	32 D41	COIL ASY-IGNITOW IN HAS MI32145 TEST DROVE.	72.32	183.85	256.17		
AWS	1450392	3 D41	BODY ASY-AIR WONT ACCELEREPLACE THROTTLE E	139.47	79.71	219.18 accel	y	
AWS	8491903	39 D41	ECC PROCESS CHECK FOR SLREPROGRAMMED PC	0	48.88	48.88 surg		
AWS	8765584	49 D41	BODY ASY-AIR RENTAL VEHIC RENTAL VEHICLE WH	0	0	1200	y	TB
AWS	11592441	63 D41	GOODWILL DEICLPL DEDUCTIB CUDL NUMBER 49190	0	0	100		
AWS	11632375	70 D41	PROCESSOR A ENGINE MISSN VERIFIED CONCERN.	666.72	95	901.72		
AWS	2380701	2 D41	ECC PROCESS CHK HESITATIVERIFY CONCERN F	0	47.34	47.34		
AWS	6856817	29 D11	EGR VALVE AS SURGES AT IDI D11 42 CHECK OUT	676.9	269.78	946.68 surg		
AWS	1886380	2 D41	COIL ASY-IGNITENGINE MISSN COIL AND PLUG BUR	67.61	78.24	145.85		
AWS	9281116	32 D11	DIAGNOSIS 17 DRIVABILITYTHE CUSTOMER SAIC	0	12.89	12.89		
AWS	1668542	14 D41	ECC PROCESS MISS IN MOTOF PERFORMED WDS TE	0	62.07	62.07		
AWS	1487888	10 D41	VEHICLE MAIN 10000 SERVICE PERFORM 10 K SERV	23.85	38.85	62.7		
AWS	10774643	42 D11	BODY ASY-AIR ENG RUNS FASTHROTTLE IS STUCK	218.09	0	218.09	y	TB
AWS	8681376	33 D41	BODY ASY-AIR ENGINE SURGICK FOR NEW CALIBR.	147.6	76.49	224.09 surg	y	TB
AWS	6115008	21 D41	EGR VALVE AS CAR HESITATE TEST SYSTEM, REPL/	105.4	46.28	151.68		
AWS	7791521	34 D41	ECC PROCESS REPAIR SEL ON RAN SELF TEST CODI	0	35.05	35.05		
AWS	807948	5 D41	ECC PROCESS HARD STARTIN 2726 CONFIMED LONK	0	33.2	33.2		
AWS	8971686	39 D41	BODY ASY-AIR TRANS LITE ON PERFORM DIAG, FOU	255.48	47.15	302.63	y	
AWS	5307358	16 D41	ECC PROCESS TUNE UP DEPT 792 PERFORMED EEC	0	34.23	59.23		TB
AWS	3175805	11 D41	CYLINDER BLO CHECK ENGINE 1 CHECK FOR ENGIN	0	16.6	16.6		
AWS	6115957	46 D41	GASKET-INTAK RUNS ROUGH REPLACED INTAKE G.	71.15	153.53	224.68		
AWS	11367601	58 D41	INJECTOR ASS SKIPPING CS VEHICLE IS SKIPP	127.91	321.88	561.79		
AWS	2987068	13 D41	BODY ASY-AIR BUC CUSTOMER STATES (423.69	99.73	523.42 lurch	y	TB
AWS	8709674	22 D11	ECC PROCESS MIL INSPECTED AND UPD	0	50.81	50.81		
AWS	6190595	44 D11	BODY ASY-AIR CHARGE REPLACED THROTTL	396.85	51.34	448.19	y	TB
AWS	5863631	37 D11	BODY ASY-AIR CHARGE REPLACED RHOTTLE	347.1	235.45	611.19	y	TB
AWS	6299541	29 D41	BODY ASY-AIR CHARGE	0	0	300	y	TB
AWS	9612189	58 D11	BODY ASY-AIR CHARGE THROTTLE BODY STIK	347.1	44.2	391.3	y	TB
AWS	5020262	30 D11	BODY ASY-AIR CHARGE	0	0	719	y	TB
AWS	6241432	47 D41	BODY ASY-AIR CHARGE VERIFIED CONCERN I	403.79	128.9	672.69	y	TB
AWS	2869575	18 D41	BODY ASY-AIR CHARGE	0	0	200	y	TB
AWS	5059603	30 D11	BODY ASY-AIR CHARGE	0	0	670	y	TB
AWS	1966304	17 D11	BODY ASY-AIR CHARGE	0	0	200	y	TB
AWS	6226727	43 D41	BODY ASY-AIR CHARGE OTC REPLACEMENT (371.9	0	371.9	y	TB
AWS	3569706	18 D41	BODY ASY-AIR CHARGE	0	0	358	y	TB
AWS	5420796	25 D41	PURGE REGULATION VLV	34.65	85.75	120.4		
AWS	2046163	7 D11	WIR-D/PNL HDLPL JCT HOOKUP AND SCAN F	0	41.97	41.97		
AWS	2580564	20 D11	VALVE-EGR VAC CNTRL	0	0	300		
AWS	6193290	42 D41	BODY ASY-AIR CHARGE	364	88.89	452.89	y	TB
AWS	3625583	24 D41	BODY ASY-AIR CHARGE	0	0	414	y	TB
AWS	4828130	29 D41	BODY ASY-AIR CHARGE	0	0	683	y	TB
AWS	4300053	14 D41	BODY ASY-AIR CHARGE	0	0	250	y	TB
AWS	8505512	44 D11	BODY ASY-AIR CHARGE	0	0	700	y	TB
AWS	2987382	23 D11	ECC PROCESSOR RECAL	0	0	150		
AWS	5059605	30 D11	BODY ASY-AIR CHARGE	0	0	623	y	TB
AWS	3459443	23 D41	BODY ASY-AIR CHARGE	0	0	150	y	TB
AWS	59219	1 D41	ECC PROCESSOR RECAL COND CODE 04 BASIC	0	50.69	50.69		

Event	priority
At Idle or Stop	4
Put in Gear	4
Braking	3
Steering Manuv	2
While Driving	1
Low Speed Manuv e.g. parking	2
Unknown	5

Sum of VEHICLES				MDL_YR_CD			
Vehicle Line AWS	Transmission [TR]	Drive Type [DR]	2005	2006	2007	Grand Total	
REDACTED FOR RELEVANCE							
PB - FREESTYLE /	REDACTED FOR RELEVANCE	C/AP - CVT SEL SHFT A/T ZF/FORD	C/A - 2 WHL L/H FRONT DRIVE	39574	35134	25327	100035
		C/E - 4 WHL L/H PART TIME DRIVE	36333	19895	12785	69013	
PB - FREESTYLE /				75907	55029	38112	169048
PG - FIVE HUNDRED /	REDACTED FOR RELEVANCE	C/AP - CVT SEL SHFT A/T ZF/FORD	C/A - 2 WHL L/H FRONT DRIVE	7543	23068		30611
		C/E - 4 WHL L/H PART TIME DRIVE	23030	18347	10291	51668	
		C/VX - 6 SPD AUTO TRANS AISIN F21	C/A - 2 WHL L/H FRONT DRIVE	67328	41656	51032	160016
PG - FIVE HUNDRED /				97901	83071	61323	242295
Grand Total				202375	157573	114879	474827

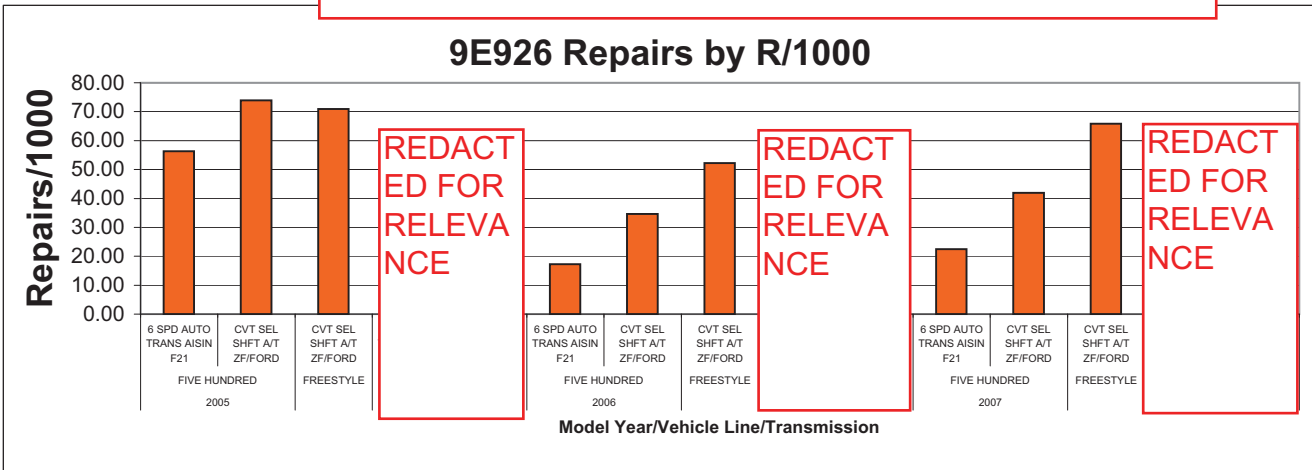
Report Info Status=Final Request N; Description Run Date A Completion Job Size=1 Execution ` Precalc Prc Cut Off Dat Load Date= Currency E Generated By=KLILLY
Data Selec Model Year Cost Categ Country Sc Vehicle Lin Customer (Repair Date [typed] < 20-MAY-2011

Report Sel: Report Nar Model Year Destination Csv Name: Order By=\ Maximum (Logic=Cor; Tis Claims= Claims With Requested Reported C Requested Reported C Description Default Claims (no Date Filters)=Up to current cutoff date

2005-2007 Five Hundred/Freestyle/Montego ETB (9E926) Repairs

Draft

Model Year	Vehicle Description	Transmission	Total	Volume	Take Rate	R/1000
2005	FIVE HUNDRED	6 SPD AUTO TRANS AISIN F21	3,750	66,620	69%	56.29
		CVT SEL SHFT A/T ZF/FORD	2,223	30,071	31%	73.93
	FIVE HUNDRED Total			5,973	96,691	100%
	FREESTYLE	CVT SEL SHFT A/T ZF/FORD	5,254	74,019	100%	70.98
		FREESTYLE Total	5,254	74,019	100%	70.98
	REDACTED FOR RELEVANCE					
2005 Total			12,477	198,678	100%	62.80
2006	FIVE HUNDRED	6 SPD AUTO TRANS AISIN F21	715	41,525	50%	17.22
		CVT SEL SHFT A/T ZF/FORD	1,428	41,227	50%	34.64
	FIVE HUNDRED Total			2,143	82,752	100%
	FREESTYLE	CVT SEL SHFT A/T ZF/FORD	2,853	54,602	100%	52.25
		FREESTYLE Total	2,853	54,602	100%	52.25
	REDACTED FOR RELEVANCE					
2006 Total			5,225	156,659	100%	33.35
2007	FIVE HUNDRED	6 SPD AUTO TRANS AISIN F21	1,145	50,875	84%	22.51
		CVT SEL SHFT A/T ZF/FORD	424	10,112	16%	41.93
	FIVE HUNDRED Total			1,569	60,987	100%
	FREESTYLE	CVT SEL SHFT A/T ZF/FORD	2,478	37,612	100%	65.88
		FREESTYLE Total	2,478	37,612	100%	65.88
	REDACTED FOR RELEVANCE					
2007 Total			4,263	113,834	100%	37.45
Grand Total						



Count of Model Year			
Model Year	Vehicle Description	Transmission	Total
2005	FIVE HUNDRED	6 SPD AUTO TRANS AISIN F21	3750
		CVT SEL SHFT A/T ZF/FORD	2223
	FIVE HUNDRED Total		5973
	FREESTYLE	CVT SEL SHFT A/T ZF/FORD	5254
	FREESTYLE Total		5254
REDACTED FOR RELEVANCE			
2005 Total			12477
2006	FIVE HUNDRED	6 SPD AUTO TRANS AISIN F21	715
		CVT SEL SHFT A/T ZF/FORD	1428
	FIVE HUNDRED Total		2143
	FREESTYLE	CVT SEL SHFT A/T ZF/FORD	2853
	FREESTYLE Total		2853
REDACTED FOR RELEVANCE			
2006 Total			5225
2007	FIVE HUNDRED	6 SPD AUTO TRANS AISIN F21	1145
		CVT SEL SHFT A/T ZF/FORD	424
	FIVE HUNDRED Total		1569
	FREESTYLE	CVT SEL SHFT A/T ZF/FORD	2478
	FREESTYLE Total		2478
REDACTED FOR RELEVANCE			
2007 Total			4263
(blank)	(blank)	(blank)	
	(blank) Total		
(blank) Total			
Grand Total			21965

From: Hall, Brent (A.)
Sent: Friday, April 23, 2010 7:44 AM
To: Dittman, Daniel (D.C.)
Cc: Szuszman, Paul (P.J.); Chabon, Michael (W.); Boerger, Jim (J.G.)
Subject: FW: 1 and 3 MIS weekly logic 4-19-2010

Attachments: Freestyle C-AP Trans.pdf; 500 C-VX .pdf; 500 C-AP Trans.pdf

AWS comparison between FreeStyle & 500 (CVT & 6 speed).
2005 MY shows no significant difference between them.
2006 MY 500 6 speed is ~ 1/2 CVT

No reason for higher VOQs on FreeStyle.

Brent Hall

Air Metering Technical Specialist
bhall60@ford.com
Ford Motor Company

CELL PHONE NUMBER (313) 805-9223

From: Shapardanis, Michael (M.S.)
Sent: Thursday, April 22, 2010 4:35 PM
To: Hall, Brent (A.)
Subject: RE: 1 and 3 MIS weekly logic 4-19-2010

Attached is the Freestyle CVT, 500 CVT and 500 6spd Trans.



Freestyle C-AP
Trans.pdf



500 C-VX .pdf



500 C-AP Trans.pdf

Mike Shapardanis
V- Engine Engineering
Air Metering
Ford Motor Company
Cell: (313) 805-8801
Email: mshapard@ford.com

From: Hall, Brent (A.)
Sent: Thursday, April 22, 2010 4:09 PM
To: Shapardanis, Michael (M.S.)
Subject: RE: 1 and 3 MIS weekly logic 4-19-2010

Can you show it compared to the Ford 500?

Brent Hall

Air Metering Technical Specialist
bhall60@ford.com
Ford Motor Company

CELL PHONE NUMBER (313) 805-9223

From: Shapardanis, Michael (M.S.)
Sent: Thursday, April 22, 2010 4:07 PM
To: Hall, Brent (A.)
Cc: Langley, Scott (C.S.); Chabon, Michael (W.); Boerger, Jim (J.G.)
Subject: RE: 1 and 3 MIS weekly logic 4-19-2010

Brent,
Attached is the 2005 and 2006 trend charts.
<< File: 2005-06 Freestyle.pdf >>

Mike Shapardanis
V- Engine Engineering
Air Metering
Ford Motor Company
Cell: (313) 805-8801
Email: mshapard@ford.com

From: Hall, Brent (A.)
Sent: Thursday, April 22, 2010 3:50 PM
To: Shapardanis, Michael (M.S.)
Cc: Langley, Scott (C.S.); Chabon, Michael (W.); Boerger, Jim (J.G.)
Subject: RE: 1 and 3 MIS weekly logic 4-19-2010

Mike,
Can you run the warranty on 2005 & 2006 Freestyle?
Thanks

Brent Hall

Air Metering Technical Specialist
bhall60@ford.com
Ford Motor Company
CELL PHONE NUMBER (313) 805-9223

From: Shapardanis, Michael (M.S.)
Sent: Tuesday, April 20, 2010 4:23 PM
To: Boerger, Jim (J.G.)
Cc: Langley, Scott (C.S.); Chabon, Michael (W.); Hall, Brent (A.)
Subject: 1 and 3 MIS weekly logic 4-19-2010

Jim,
Attached is the 1 and 3 MIS Weekly Logic 4/19/2010 updates.

<< File: Weekly Logic 4-19-2010.ppt >>

Mike Shapardanis
V- Engine Engineering
Air Metering
Ford Motor Company
Cell: (313) 805-8801
Email: mshapard@ford.com

Confidential

Report Specific Information

Print Date : Apr 22, 2010

Print Time : 16:29

Model Years : 2006,2005

Statistic : R/1000

Unique : Transmission [TR]=C/AP - CVT SEL SHFT A/T ZF/FORD, Vehicle Line [VL]=C/PB - FREESTYLE (D219) 2005-07 [05-07]

Cutoff Date : Mar 31, 2010

Logic : Corporate

Value(s) : ALL TIS

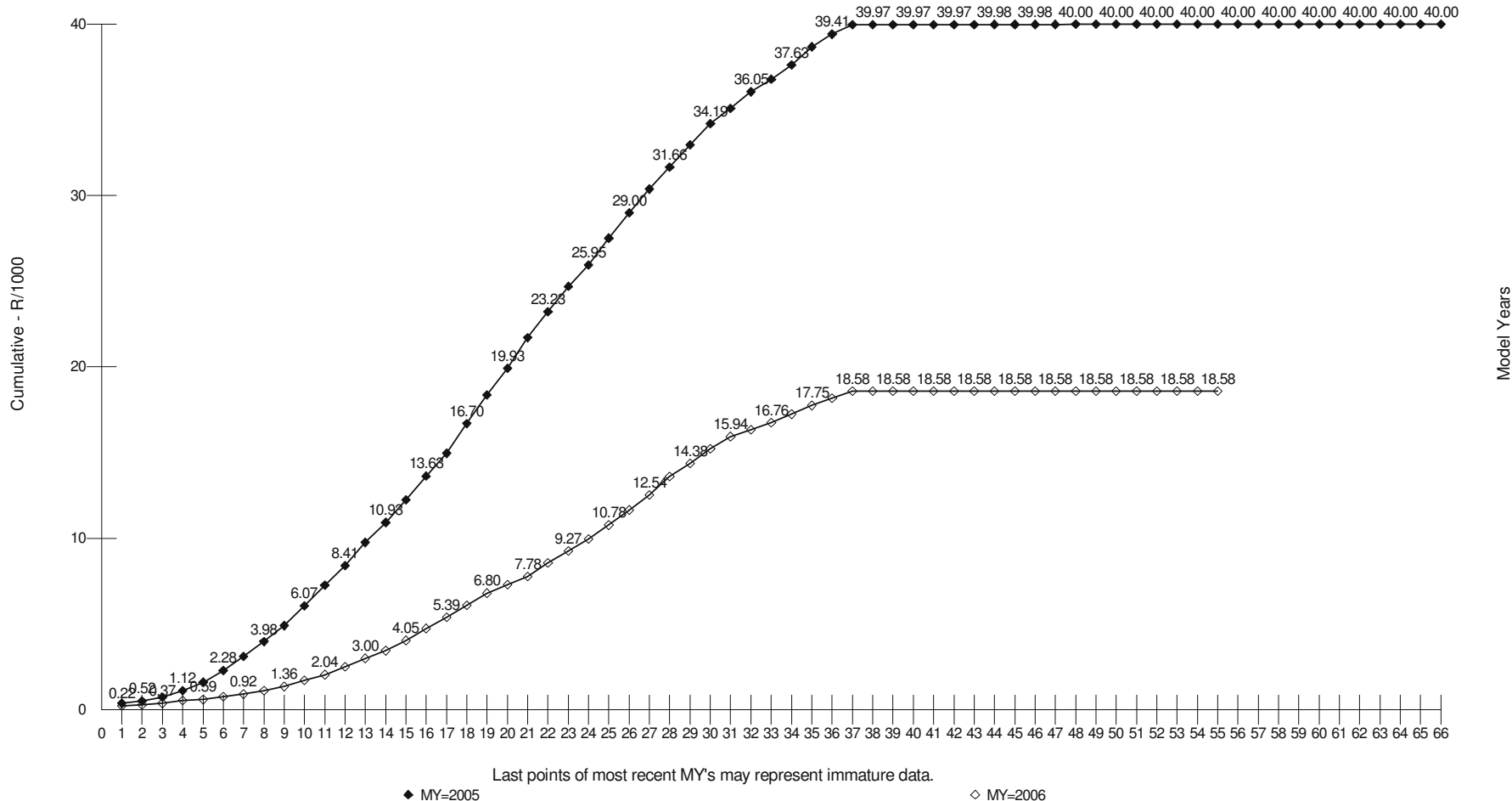
Min Divisor : 100

Result ID: 92110461

Page Number : 1

Max TIS :66

2005/ 6 Freestyle 9E926 Trans C/AP Trend Chart



END OF REPORT

PE11-018 000181

Generated By: MSHAPARD

Confidential

Report Specific Information

Print Date : Apr 22, 2010

Print Time : 16.31

Model Years : 2006,2005

Statistic : R/1000

Unique : Transmission [TR]=C/VX - 6 SPD AUTO TRANS AISIN F21, Vehicle Line [VL]=C/PG - 500/MONTEGO/TAURUS/SABLE [05-09]

Cutoff Date : Mar 31, 2010

Logic : Corporate

Value(s) : ALL TIS

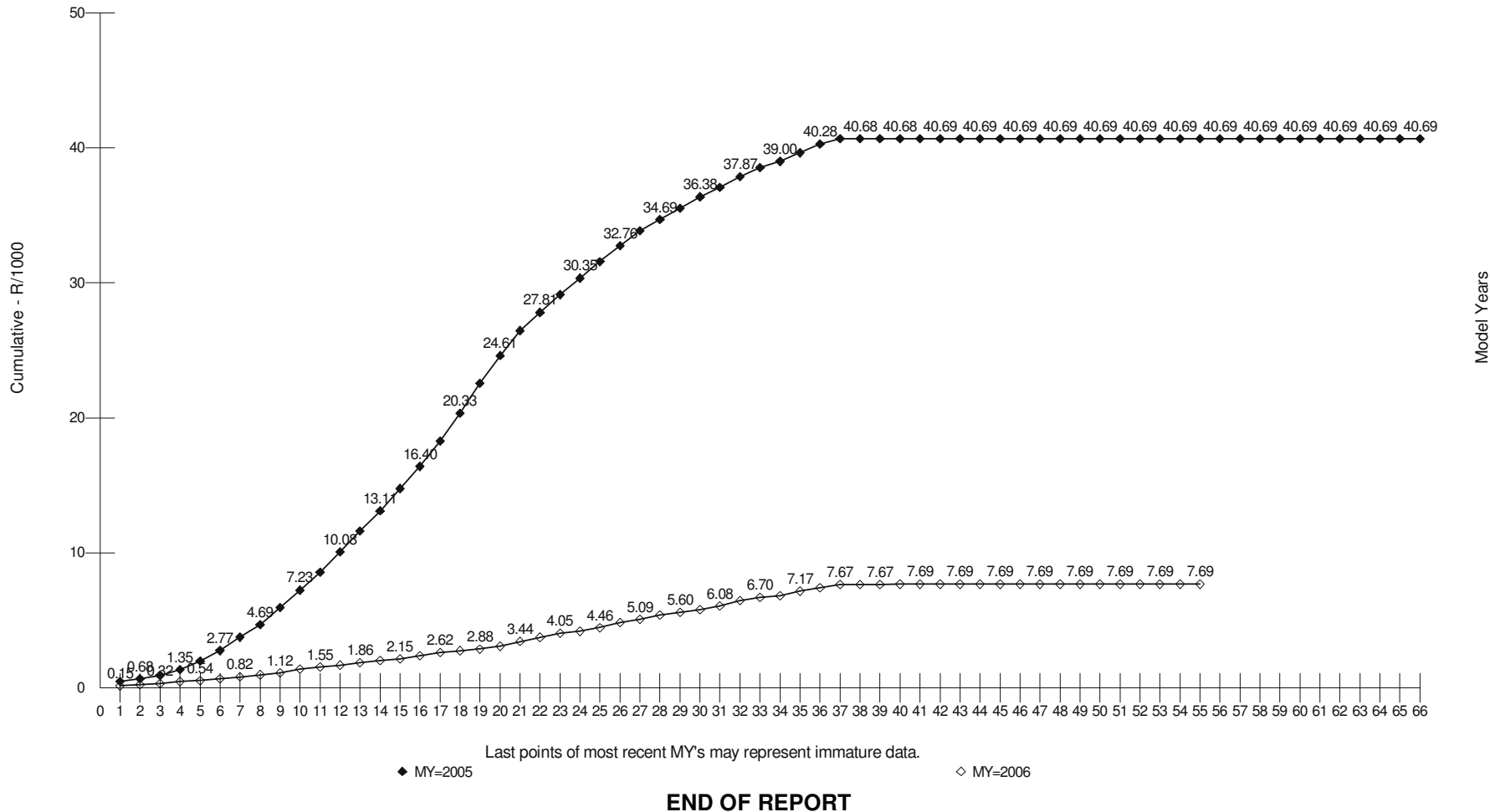
Min Divisor : 100

Result ID: 92110461

Page Number : 1

Max TIS :66

2005/ 6 500 9E926 C/VX Trans Trend Chart



PE11-018 000182

Generated By: MSHAPARD

Confidential

Report Specific Information

Print Date : Apr 22, 2010

Print Time : 16.30

Model Years : 2006,2005

Statistic : R/1000

Unique : Transmission [TR]=C/AP - CVT SEL SHFT A/T ZF/FORD, Vehicle Line [VL]=C/PG - 500/MONTEGO/TAURUS/SABLE [05-09]

Cutoff Date : Mar 31, 2010

Logic : Corporate

Value(s) : ALL TIS

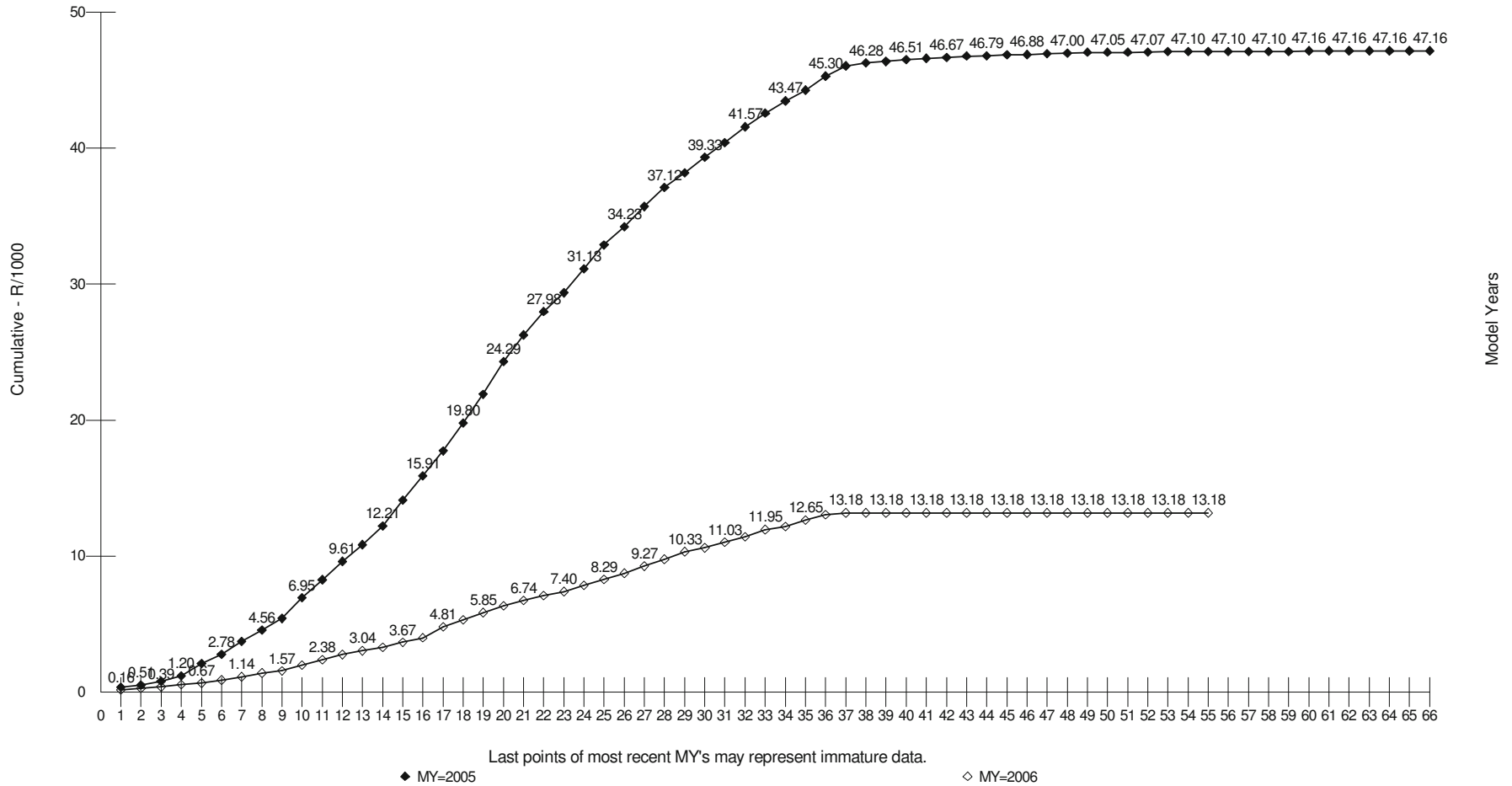
Min Divisor : 100

Result ID: 92110461

Page Number : 1

Max TIS :66

2005/ 6 500 9E926 C/AP Trans Trend Chart



Last points of most recent MY's may represent immature data.

◆ MY=2005

◇ MY=2006

END OF REPORT

PE11-018 000183

Generated By: MSHAPARD

PE11-018

FORD

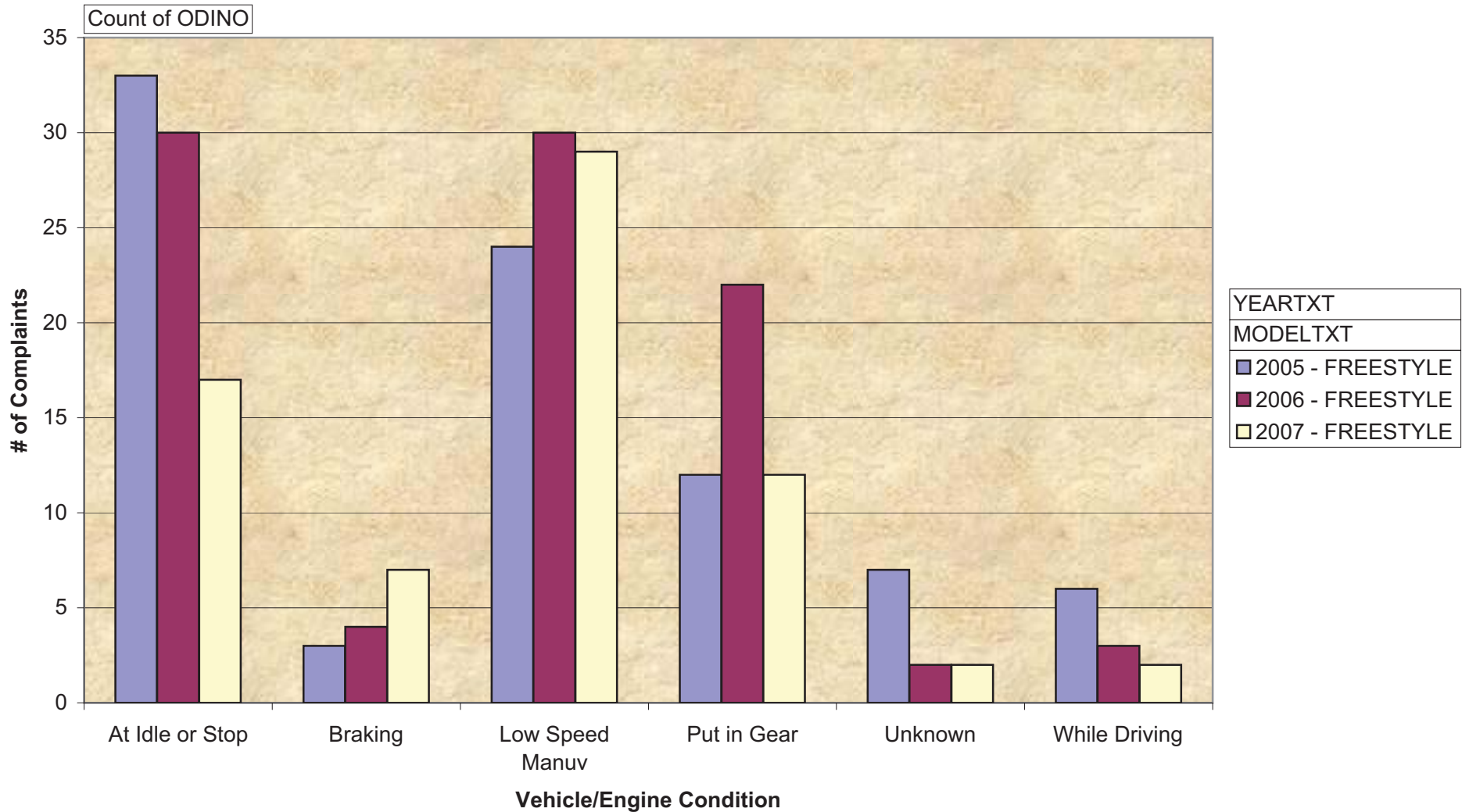
8/12/2011

Appendix H

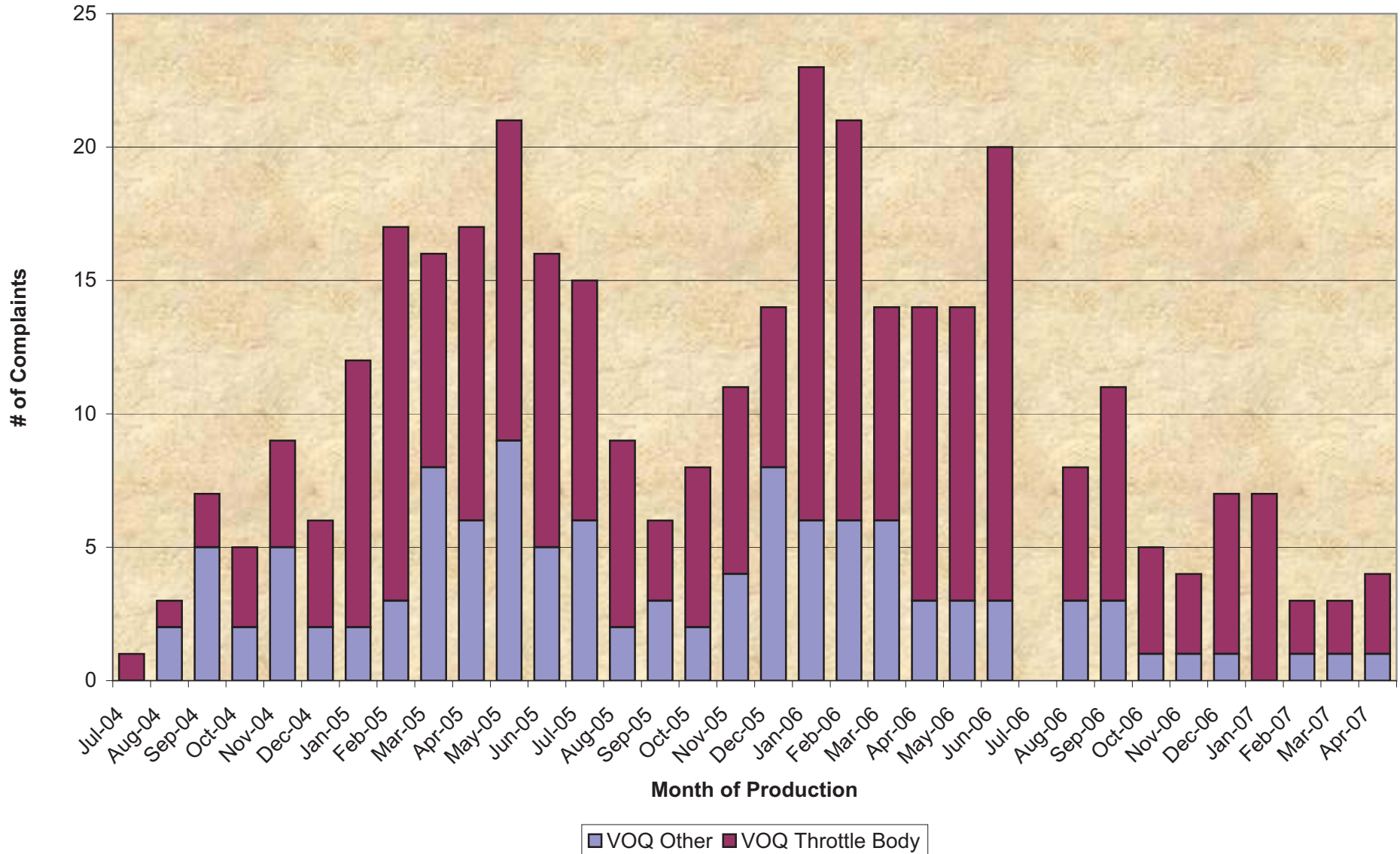
Engineering Review

ODINO	Classification	Crash Info
10278240	VOQ Throttle Body	- vehicle at stop light
10352137	VOQ Throttle Body	- sidewalk at a store, 10 ft
10325927	VOQ Throttle Body	- shopping cart
10303215	VOQ Throttle Body	- pole in a parking lot
10398247	VOQ Throttle Body	- pole
10347244	VOQ Throttle Body	- person; pole
10345819	VOQ Throttle Body	- garage wall
10346233	VOQ Throttle Body	- garage wall
10395503	VOQ Throttle Body	- garage door
10351049	VOQ Throttle Body	- garage door
10349991	VOQ Throttle Body	- garage back wall
10346106	VOQ Throttle Body	- fence post out of driveway
10352477	VOQ Throttle Body	- fence at top of driveway
10351168	VOQ Throttle Body	- car; parking sign
10325519	VOQ Throttle Body	- car, parking
10278160	VOQ Throttle Body	- bushes
10241265	VOQ Throttle Body	- bumper, parking
10351917	VOQ Throttle Body	- backed into a tree, minor damage to car
10359297	VOQ Throttle Body	- 4" high concrete stop in lot
10381353	VOQ Other	- wall in parking lot
10343937	VOQ Other	- vehicle, parking
10359231	VOQ Other	- vehicle in parking lot
10346900	VOQ Other	- vehicle
10365792	VOQ Other	- trash can in garage
10358942	VOQ Other	- retaining wall
10293799	VOQ Other	- pole
10372235	VOQ Other	- garage wall
10341804	VOQ Other	- freezer in garage
10355941	VOQ Other	- Lightly surged into wall in surface parking lot. No damage. Wall in parking lot, light, no damage

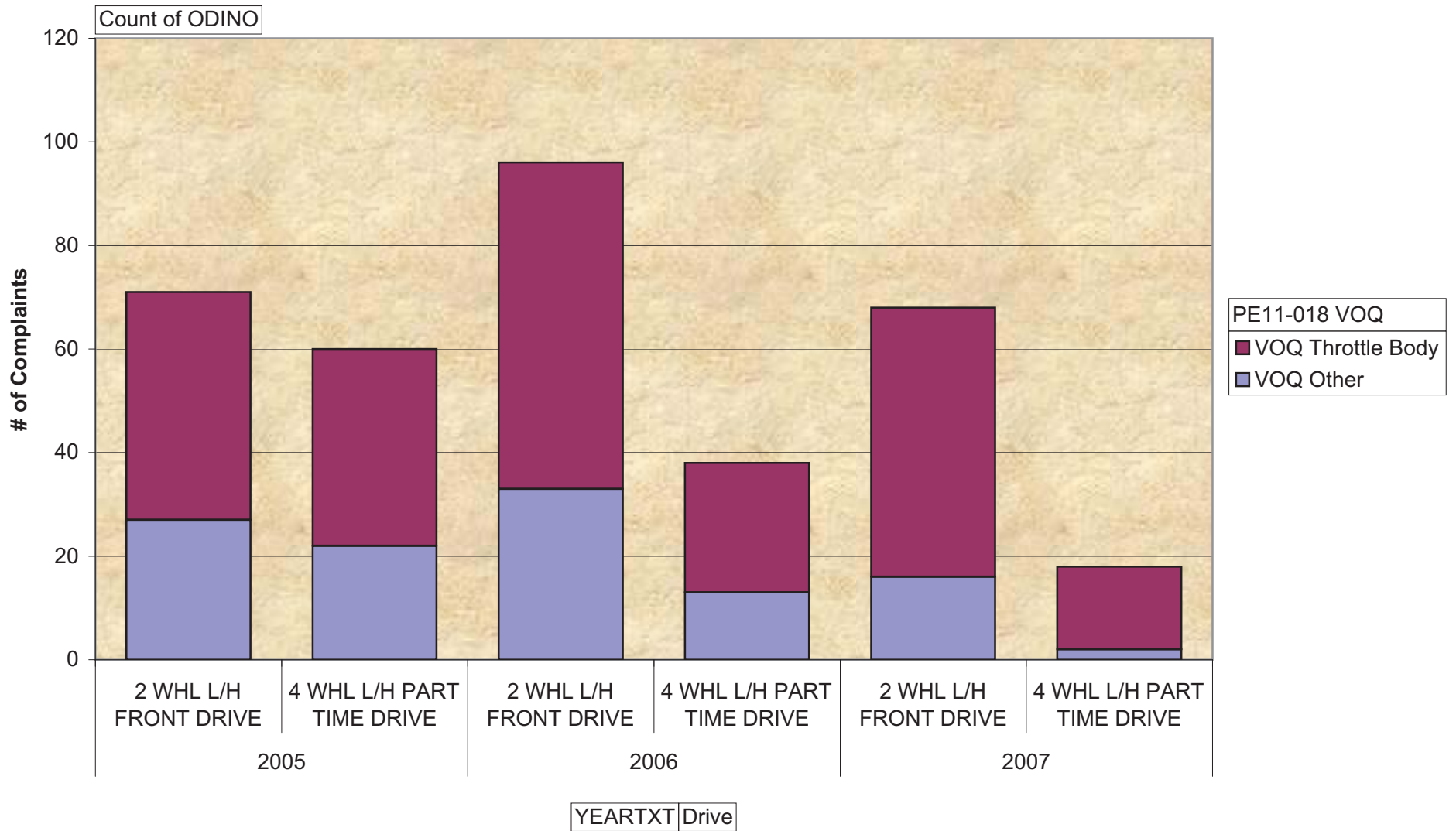
PE11-018 - 2005-2007 Model Year Freestyle - NHTSA VOQs by Vehicle/Engine Condition



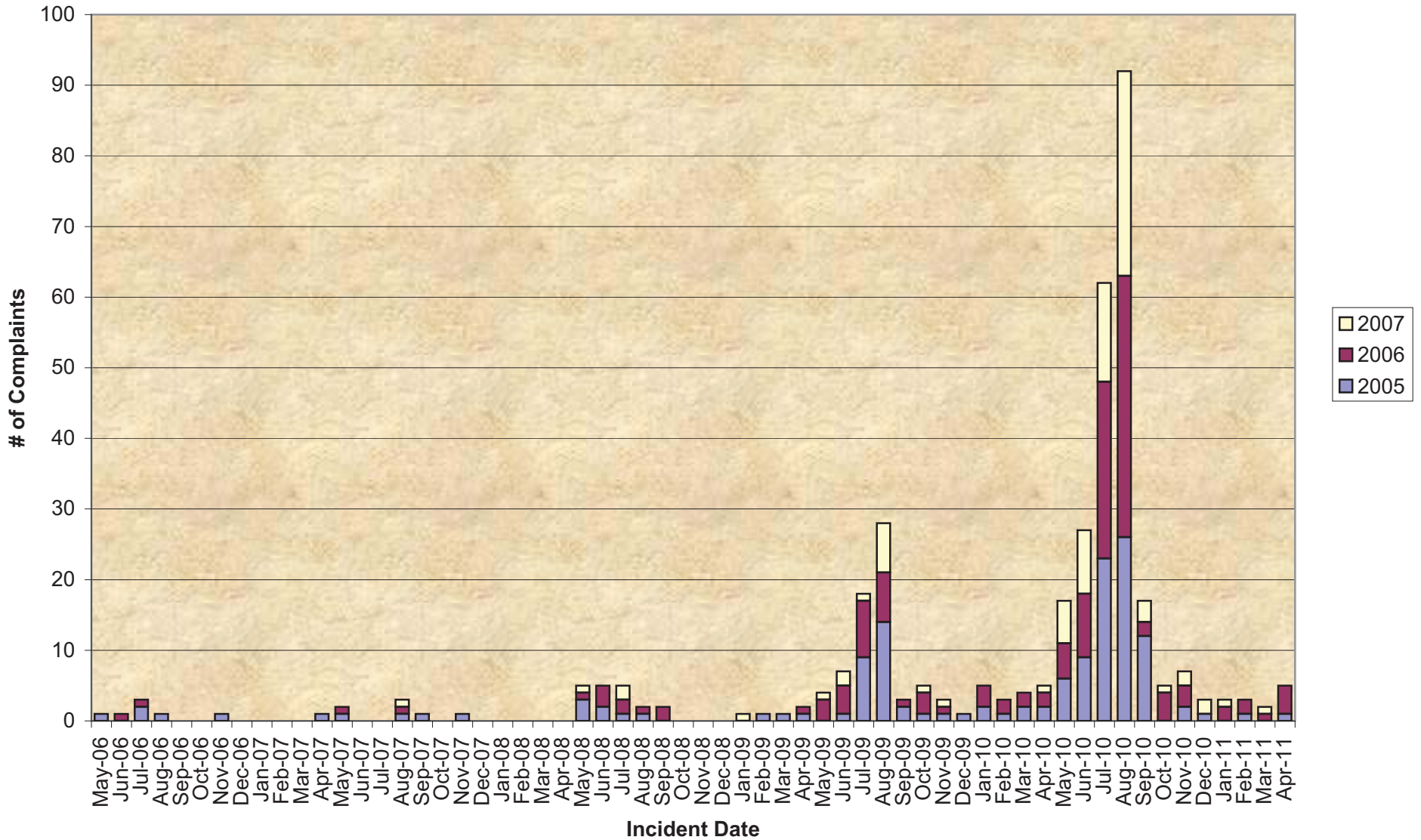
**PE11-018 - 2005-2007 Model Year Freestyle - NHTSA VOQs by Month of Production
(Throttle Body and Other - With Valid VINS)**



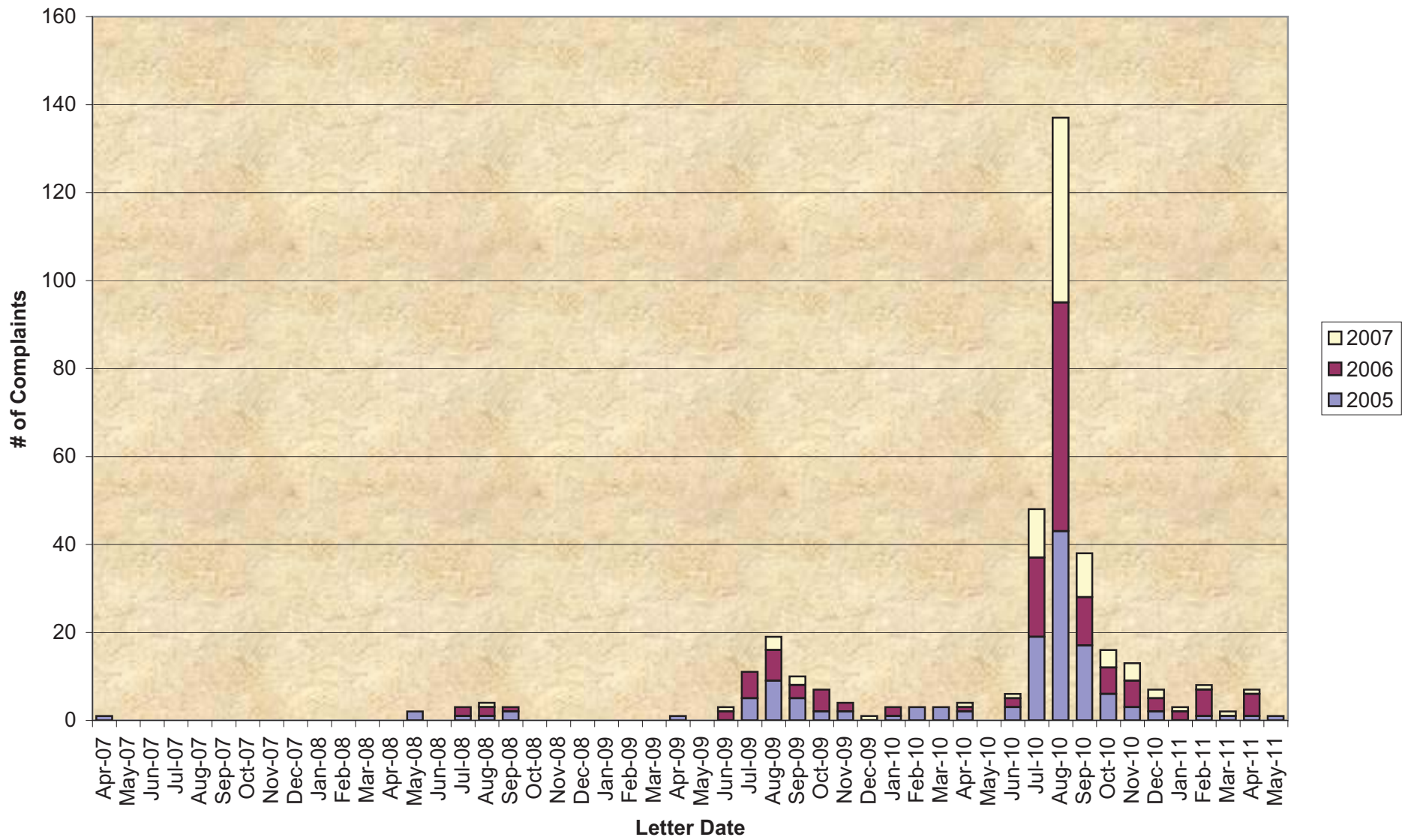
PE11-018 - 2005-2007 Model Year Freestyle - NHTSA VOQs by Drive Type (Throttle Body and Other - With Valid VINS)



**PE11-018 - 2005-2007 Model Year Freestyle - NHTSA VOQs by Incident Date
(Throttle Body and Other)**



**PE11-018 - 2005-2007 Model Year Freestyle - NHTSA VOQs by Letter Date
(Throttle Body and Other)**



PE11-018 VOQ	VOQ Throttle Body
Dupl	n
Alleged TB	(All)
Accident	(All)

Count of ODINO	YEARTXT	MODELTX		Grand Total
	2005	2006	2007	
Event	FREESTYLE	FREESTYLE	FREESTYLE	
At Idle or Stop	33	30	17	80
Braking	3	4	7	14
Low Speed Manuv	24	30	29	83
Put in Gear	12	22	12	46
Unknown	7	2	2	11
While Driving	6	3	2	11
Grand Total	85	91	69	245

Dupl	n
Alleged TB	(All)
Accident	(All)

Count of ODINO	PE11-018 VOQ		
MOP	VOQ Other	VOQ Throttle Body	Grand Total
Jul-04		1	1
Aug-04	2	1	3
Sep-04	5	2	7
Oct-04	2	3	5
Nov-04	5	4	9
Dec-04	2	4	6
Jan-05	2	10	12
Feb-05	3	14	17
Mar-05	8	8	16
Apr-05	6	11	17
May-05	9	12	21
Jun-05	5	11	16
Jul-05	6	9	15
Aug-05	2	7	9
Sep-05	3	3	6
Oct-05	2	6	8
Nov-05	4	7	11
Dec-05	8	6	14
Jan-06	6	17	23
Feb-06	6	15	21
Mar-06	6	8	14
Apr-06	3	11	14
May-06	3	11	14
Jun-06	3	17	20
Aug-06	3	5	8
Sep-06	3	8	11
Oct-06	1	4	5

Count of ODINO		
MOP	VOQ Other	VOQ Throttle Body
Jul-04		1
Aug-04	2	1
Sep-04	5	2
Oct-04	2	3
Nov-04	5	4
Dec-04	2	4
Jan-05	2	10
Feb-05	3	14
Mar-05	8	8
Apr-05	6	11
May-05	9	12
Jun-05	5	11
Jul-05	6	9
Aug-05	2	7
Sep-05	3	3
Oct-05	2	6
Nov-05	4	7
Dec-05	8	6
Jan-06	6	17
Feb-06	6	15
Mar-06	6	8
Apr-06	3	11
May-06	3	11
Jun-06	3	17
Aug-06	3	5
Sep-06	3	8
Oct-06	1	4

Nov-06	1	3	4
Dec-06	1	6	7
Jan-07		7	7
Feb-07	1	2	3
Mar-07	1	2	3
Apr-07	1	3	4
Grand Total	113	238	351

Nov-06	1	3
Dec-06	1	6
Jan-07		7
Feb-07	1	2
Mar-07	1	2
Apr-07	1	3
Grand Total	113	238

PE11-018 VOQ	(Multiple Items)
Dupl	n
Alleged TB	(All)
Accident	(All)

Count of ODINO	YEARTXT			
Incident Date	2005	2006	2007	Grand Total
5/31/2006	1			1
6/30/2006		1		1
7/31/2006	2	1		3
8/31/2006	1			1
11/30/2006	1			1
4/30/2007	1			1
5/31/2007	1	1		2
8/31/2007	1	1	1	3
9/30/2007	1			1
11/30/2007	1			1
5/31/2008	3	1	1	5
6/30/2008	2	3		5
7/31/2008	1	2	2	5
8/31/2008	1	1		2
9/30/2008		2		2
1/31/2009			1	1
2/28/2009	1			1
3/31/2009	1			1
4/30/2009	1	1		2
5/31/2009		3	1	4
6/30/2009	1	4	2	7
7/31/2009	9	8	1	18
8/31/2009	14	7	7	28
9/30/2009	2	1		3
10/31/2009	1	3	1	5
11/30/2009	1	1	1	3
12/31/2009	1			1
1/31/2010	2	3		5
2/28/2010	1	2		3
3/31/2010	2	2		4
4/30/2010	2	2	1	5
5/31/2010	6	5	6	17
6/30/2010	9	9	9	27
7/31/2010	23	25	14	62
8/31/2010	26	37	29	92
9/30/2010	12	2	3	17
10/31/2010		4	1	5
11/30/2010	2	3	2	7
12/31/2010	1		2	3
1/31/2011		2	1	3
2/28/2011	1	2		3
3/31/2011		1	1	2
4/30/2011	1	4		5
Grand Total	137	144	87	368

Count of ODINO	YEARTXT			
Incident Date	2005	2006	2007	
5/31/2006	1			
6/30/2006		1		
7/31/2006	2	1		
8/31/2006	1			
11/30/2006	1			
4/30/2007	1			
5/31/2007	1	1		
8/31/2007	1	1	1	
9/30/2007	1			
11/30/2007	1			
5/31/2008	3	1	1	
6/30/2008	2	3		
7/31/2008	1	2	2	
8/31/2008	1	1		
9/30/2008		2		
1/31/2009				1
2/28/2009	1			
3/31/2009	1			
4/30/2009	1	1		
5/31/2009		3	1	
6/30/2009	1	4	2	
7/31/2009	9	8	1	
8/31/2009	14	7	7	
9/30/2009	2	1		
10/31/2009	1	3	1	
11/30/2009	1	1	1	
12/31/2009	1			
1/31/2010	2	3		
2/28/2010	1	2		
3/31/2010	2	2		
4/30/2010	2	2	1	
5/31/2010	6	5	6	
6/30/2010	9	9	9	
7/31/2010	23	25	14	
8/31/2010	26	37	29	
9/30/2010	12	2	3	
10/31/2010		4	1	
11/30/2010	2	3	2	
12/31/2010	1		2	
1/31/2011		2	1	
2/28/2011	1	2		
3/31/2011		1	1	
4/30/2011	1	4		

Incident Date	(All)
PE11-018 VOQ	(Multiple Items)
Dupl	n
Alleged TB	(All)
Accident	(All)

Count of ODINO	YEARTXT			
Letter Date	2005	2006	2007	Grand Total
4/30/2007	1			1
5/31/2008	2			2
7/31/2008	1	2		3
8/31/2008	1	2	1	4
9/30/2008	2	1		3
4/30/2009	1			1
6/30/2009		2	1	3
7/31/2009	5	6		11
8/31/2009	9	7	3	19
9/30/2009	5	3	2	10
10/31/2009	2	5		7
11/30/2009	2	2		4
12/31/2009			1	1
1/31/2010	1	2		3
2/28/2010	3			3
3/31/2010	3			3
4/30/2010	2	1	1	4
6/30/2010	3	2	1	6
7/31/2010	19	18	11	48
8/31/2010	43	52	42	137
9/30/2010	17	11	10	38
10/31/2010	6	6	4	16
11/30/2010	3	6	4	13
12/31/2010	2	3	2	7
1/31/2011		2	1	3
2/28/2011	1	6	1	8
3/31/2011	1		1	2
4/30/2011	1	5	1	7
5/31/2011	1			1
Grand Total	137	144	87	368

Count of ODINO	YEARTXT			
Letter Date	2005	2006	2007	
4/30/2007	1			
5/31/2008	2			
7/31/2008	1	2		
8/31/2008	1	2	1	
9/30/2008	2	1		
4/30/2009	1			
6/30/2009		2	1	
7/31/2009	5	6		
8/31/2009	9	7	3	
9/30/2009	5	3	2	
10/31/2009	2	5		
11/30/2009	2	2		
12/31/2009				1
1/31/2010	1	2		
2/28/2010	3			
3/31/2010	3			
4/30/2010	2	1	1	
6/30/2010	3	2	1	
7/31/2010	19	18	11	
8/31/2010	43	52	42	
9/30/2010	17	11	10	
10/31/2010	6	6	4	
11/30/2010	3	6	4	
12/31/2010	2	3	2	
1/31/2011		2	1	
2/28/2011	1	6	1	
3/31/2011	1		1	
4/30/2011	1	5	1	
5/31/2011	1			

Dupl	n
Alleged TB	(All)
Accident	(All)

Count of ODINO		PE11-018 VOQ		
YEARTXT	Drive	VOQ Other	VOQ Throttle Body	Grand Total
2005	2 WHL L/H FRONT DRIVE	27	44	71
	4 WHL L/H PART TIME DRIVE	22	38	60
2006	2 WHL L/H FRONT DRIVE	33	63	96
	4 WHL L/H PART TIME DRIVE	13	25	38
2007	2 WHL L/H FRONT DRIVE	16	52	68
	4 WHL L/H PART TIME DRIVE	2	16	18
Grand Total		113	238	351

VOQs_May052011

ID	CMPLID	ODINO	MFR_NAMMAKETXT	MODELTX	YEARTXT	CRASH	FAILDATE	FIRE	INJURED	DEATHS	COMPDESC	CITY	STATE	VIN	DATEA	LDATE	MILES	OCC
627010	626966	10188319	FORD MO FORD	FREESTYL	2005	N	20070419	N	0	0	FUEL SYS NEW RIVE	AZ			20070419	20070419		4
674786	674786	10227504	FORD MO FORD	FREESTYL	2005	N	20080512	N	0	0	FUEL SYS SAN DIEG	CA		1FMZK02115G	20080512	20080512	54000	1
676980	676907	10229173	FORD MO FORD	FREESTYL	2005	N	20080515	N	0	0	ELECTRIC COLLEGE	TX		1FMDK06135G	20080529	20080529	42000	1
681680	681668	10233060	FORD MO FORD	FREESTYL	2006	N	20080627	N	0	0	VEHICLE S DULUTH	GA		1FMZK01146G	20080702	20080702	36935	1
681681	681669	10233060	FORD MO FORD	FREESTYL	2006	N	20080627	N	0	0	ENGINE A DULUTH	GA		1FMZK01146G	20080702	20080702	36935	1
685673	685617	10236245	FORD MO FORD	FREESTYL	2006	N	20080605	N	0	0	ENGINE A WEST JOF	UT			20080729	20080729	40000	1
685728	685672	10236293	FORD MO FORD	FREESTYL	2005	N	20080723	N	0	0	POWER TIBETHANY	OK		1FMDK05155G	20080729	20080729	26000	1
685729	685673	10236293	FORD MO FORD	FREESTYL	2005	N	20080723	N	0	0	POWER TIBETHANY	OK		1FMDK05155G	20080729	20080729	26000	1
686296	686273	10236743	FORD MO FORD	FREESTYL	2006	N	20080503	N	0	0	POWER T PETERSBI	VA			20080802	20080802		1
686613	686601	10237010	FORD MO FORD	FREESTYL	2005	N	20080605	N	0	0	VEHICLE S CAROLIN	NC			20080805	20080805	57000	1
686883	686805	10237232	FORD MO FORD	FREESTYL	2007	N	20080513	N	0	0	VEHICLE S EL PASO	TX		1FMZK02197G	20080806	20080806	22000	
688842	688770	10238810	FORD MO FORD	FREESTYL	2006	N	20080728	N	0	0	FUEL SYS PHOENIX	AZ		1FMDK01176G	20080818	20080818	61000	1
688843	688771	10238810	FORD MO FORD	FREESTYL	2006	N	20080728	N	0	0	POWER TIPHONIX	AZ		1FMDK01176G	20080818	20080818	61000	1
690592	691849	10241265	FORD MO FORD	FREESTYL	2006	N	20080902	N	0	0	ENGINE A APOPKA	FL		1FMDK03116G	20080908	20080908	36800	1
693794	693783	10242904	FORD MO FORD	FREESTYL	2005	N	20080817	N	0	0	POWER T WEST PAL	FL		1FMDK06105G	20080919	20080919	57500	1
694569	694569	10243491	FORD MO FORD	FREESTYL	2005	N	20070901	N	0	0	ENGINE A PLANTATI	FL		1FMZK06135G	20080926	20080926	32000	1
719220	719197	10264430	FORD MO FORD	FREESTYL	2005	N	20060704	N	0	0	POWER T SILVER S	MD		1FMDK06105G	20090407	20090407		1
719221	719198	10264430	FORD MO FORD	FREESTYL	2005	N	20060704	N	0	0	ENGINE A SILVER S	MD		1FMDK06105G	20090407	20090407		1
728668	728599	10274813	FORD MO FORD	FREESTYL	2006	N	20090621	N	0	0	ENGINE A KENNESA	GA		1FMDK02196G	20090624	20090624	36250	1
728669	728600	10274813	FORD MO FORD	FREESTYL	2006	N	20090621	N	0	0	ELECTRICKENNES	GA		1FMDK02196G	20090624	20090624	36250	1
728735	728666	10274874	FORD MO FORD	FREESTYL	2006	N	20090623	N	0	0	VEHICLE S DOTHAN	AL		1FMZK02176G	20090624	20090624	68000	1
728867	728798	10274984	FORD MO FORD	FREESTYL	2007	N	20090615	N	0	0	VEHICLE S WHITEWR	TX		1FMZK03147G	20090625	20090625	64742	
729720	729674	10275749	FORD MO FORD	FREESTYL	2005	N	20090702	N	0	0	FUEL SYS RICHLAND	MS			20090704	20090704	92000	1
731215	731134	10277062	FORD MO FORD	FREESTYL	2005	N	20090714	N	0	0	EQUIPMEI MANTACH	MS		1FMZK011X5G	20090716	20090716	60000	1
731216	731135	10277062	FORD MO FORD	FREESTYL	2005	N	20090714	N	0	0	FUEL SYS MANTACH	MS		1FMZK011X5G	20090716	20090716	60000	1
732261	732227	10278118	FORD MO FORD	FREESTYL	2006	N	20090501	N	0	0	FUEL SYS NEW BRAI	TX		1FMZK01166G	20090723	20090723	50000	1
732275	732241	10278130	FORD MO FORD	FREESTYL	2005	N	20090703	N	0	0	FUEL SYS RICHMON	VA		1FMZK02165G	20090723	20090723	52000	1
732315	732281	10278160	FORD MO FORD	FREESTYL	2005	N	20090601	N	0	0	FUEL SYS MADISON	MS		1FMDK03165G	20090724	20090724	64000	1
732400	732378	10278240	FORD MO FORD	FREESTYL	2006	Y	20090721	N	0	0	ENGINE A WOODLAN	CA		1FMZK02146G	20090724	20090724	45000	1
732698	732687	10278483	FORD MO FORD	FREESTYL	2006	N	20090721	N	0	0	VEHICLE S CLEBURN	TX		1FMZK02176G	20090727	20090727	70000	1
732729	732718	10278510	FORD MO FORD	FREESTYL	2006	N	20090716	N	0	0	FUEL SYS MADISON	AL			20090728	20090728	73000	1
732845	732834	10278608	FORD MO FORD	FREESTYL	2005	N	20090726	N	0	0	POWER T NEW CAM	KS		1FMZK01145G	20090729	20090729	66000	1
732883	732872	10278631	FORD MO FORD	FREESTYL	2006	N	20090724	N	0	0	ELECTROISAMMAMI	WA		1FMZK05186G	20090729	20090729	46000	1
732884	732873	10278631	FORD MO FORD	FREESTYL	2006	N	20090724	N	0	0	POWER TISAMMAMI	WA		1FMZK05186G	20090729	20090729	46000	1
733061	733061	10278770	FORD MO FORD	FREESTYL	2006	N	20090727	N	0	0	ENGINE A ERIE	CO		1FMDK06186G	20090730	20090730	79747	1
733789	733711	10279337	FORD MO FORD	FREESTYL	2006	N	20090621	N	0	0	POWER TIFORT WOI	TX		1FMZK01196G	20090804	20090804	70000	2
733790	733712	10279337	FORD MO FORD	FREESTYL	2006	N	20090621	N	0	0	VEHICLE S FORT WOI	TX		1FMZK01196G	20090804	20090804	70000	2
733791	733713	10279337	FORD MO FORD	FREESTYL	2006	N	20090621	N	0	0	ENGINE A FORT WOI	TX		1FMZK01196G	20090804	20090804	70000	2
733977	733910	10279504	FORD MO FORD	FREESTYL	2007	N	20090803	N	0	0	FUEL SYS LISMAN	AL		1FMDK02147G	20090805	20090805	65000	1
733988	733921	10279512	FORD MO FORD	FREESTYL	2005	N	20090803	N	0	0	ENGINE A GULF BRE	FL		1FMZK02185G	20090805	20090805	49332	1
734123	734056	10279626	FORD MO FORD	FREESTYL	2005	N	20090805	N	0	0	FUEL SYS INPIO	CA			20090806	20090806	41000	1
734475	734418	10279927	FORD MO FORD	FREESTYL	2005	N	20090801	N	0	0	VEHICLE S SPOKANE	WA		1FMDK05195G	20090810	20090810	30000	
734768	734734	10280255	FORD MO FORD	FREESTYL	2005	N	20090807	N	0	0	VEHICLE S SURPRI	AZ		1FMDK061X5G	20090812	20090812	94000	
734872	734838	10280340	FORD MO FORD	FREESTYL	2006	N	20070821	N	0	0	VEHICLE S FLUSHIN	NY		1FMZK051X6G	20090813	20090813	25950	
734874	734840	10280342	FORD MO FORD	FREESTYL	2007	N	20070808	N	0	0	VEHICLE S CEDAR HI	TN		1FMDK02157G	20090813	20090813	50000	1

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734896	734862	10280361	FORD MO FORD	FREESTYL	2005 N	20090720 N		POWER TIPEARLANI TX	1FMZK01195G	20090813	20090813	59000	1
734933	734899	10280390	FORD MO FORD	FREESTYL	2006 N	20090512 N	0	0 ENGINE A ALPHARE GA	1FMZK02126G	20090813	20090813	52000	1
734934	734900	10280390	FORD MO FORD	FREESTYL	2006 N	20090512 N	0	0 VEHICLE S ALPHARE GA	1FMZK02126G	20090813	20090813	52000	1
734935	734901	10280390	FORD MO FORD	FREESTYL	2006 N	20090512 N	0	0 STEERING ALPHARE GA	1FMZK02126G	20090813	20090813	52000	1
735449	735437	10280825	FORD MO FORD	FREESTYL	2005 N	20090812 N		POWER TI JASPER AL	1FMZK011X5G	20090818	20090818	101337	1
735450	735438	10280825	FORD MO FORD	FREESTYL	2005 N	20090812 N		SEAT BEL JASPER AL	1FMZK011X5G	20090818	20090818	101337	1
735508	735496	10280874	FORD MO FORD	FREESTYL	2005 N	20090810 N		FUEL SYS HOCKESS DE	1FMZK02155G	20090818	20090818	66970	1
735671	735659	10281006	FORD MO FORD	FREESTYL	2005 N	20090818 N		FUEL SYS GREENWV DE	1FMDK06175G	20090819	20090819	57500	1
735832	735820	10281200	FORD MO FORD	FREESTYL	2006 N	20090816 N		FUEL SYS BOCA RAT FL	1FMDK01146G	20090820	20090820	31279	1
735980	735968	10281312	FORD MO FORD	FREESTYL	2006 N	20080817 N		POWER TI CHESTER VA	1FMZK011X6G	20090821	20090821	64000	1
736248	738266	10283348	FORD MO FORD	FREESTYL	2007 N	20090821 N		FUEL SYS VIRGINIA VA	1FMDK06127G	20090908	20090908	47000	1
736491	736409	10281670	FORD MO FORD	FREESTYL	2007 N	20090813 N		FUEL SYS YANKTON SD	1FMZK06137G	20090825	20090825	50705	1
736584	736502	10281740	FORD MO FORD	FREESTYL	2006 N	20090422 N		VEHICLE S MIAMI FL	1FMZK01176G	20090825	20090825	41250	1
736756	736674	10281879	FORD MO FORD	FREESTYL	2005 N	20090826 N		ELECTRIC BRANDON FL	1FMZK03145G	20090826	20090826	49500	1
737094	737025	10282234	FORD MO FORD	FREESTYL	2006 N	20090722 N		VEHICLE S CLEARWAF L	1FMDK06186G	20090829	20090829	47484	1
737696	737638	10282733	FORD MO FORD	FREESTYL	2006 N	20090825 N		POWER TI TETLAN VA		20090903	20090903	69000	1
737991	737957	10282984	FORD MO FORD	FREESTYL	2007 N	20090820 N		VEHICLE S CORONA CA	1FMDK03187G	20090906	20090906	44000	1
738294	738283	10283363	FORD MO FORD	FREESTYL	2005 N	20060518 N		ENGINE A ST PAUL MN	1FMZK01115G	20090909	20090909	25800	1
738357	738346	10283412	FORD MO FORD	FREESTYL	2005 N	20090809 N		VEHICLE S LOS ANGE CA	1FMDK06145G	20090909	20090909	23000	1
739072	739002	10283923	FORD MO FORD	FREESTYL	2005 N	20090212 N		VEHICLE S TACOMA WA	1FMZK02145G	20090914	20090914	51870	1
739484	739438	10284259	FORD MO FORD	FREESTYL	2005 N	20090712 N		VEHICLE S GLEN BUFD MD	1FMDK06135G	20090917	20090917	44000	1
739708	739662	10284517	FORD MO FORD	FREESTYL	2006 N	20090813 N		POWER TI STONEWALA	1FMZK02166G	20090918	20090918	42225	1
739709	739663	10284517	FORD MO FORD	FREESTYL	2006 N	20090813 N		FUEL SYS STONEWALA	1FMZK02166G	20090918	20090918	42225	1
740204	740204	10284968	FORD MO FORD	FREESTYL	2006 N	20090816 N		ENGINE A SPOKANE WA		20090923	20090923	77000	1
740748	740667	10285339	FORD MO FORD	FREESTYL	2005 N	20090718 N		ENGINE A LOWELL MA		20090926	20090926	4108	1
740749	740668	10285339	FORD MO FORD	FREESTYL	2005 N	20090718 N		FUEL SYS LOWELL MA		20090926	20090926	4108	1
741456	741375	10285977	FORD MO FORD	FREESTYL	2006 N	20090915 N		ELECTROI CLAYTON NC	1FMZK011X6G	20091001	20091001	99000	1
741464	741383	10285984	FORD MO FORD	FREESTYL	2005 N	20090916 N		VEHICLE S GRAPEVIN TX	1FMDK02155G	20091001	20091001	42130	1
741642	741561	10286126	FORD MO FORD	FREESTYL	2005 N	20090816 N		ENGINE A ANAHEIM CA	1FMDK061X5G	20091002	20091002	78000	1
741643	741562	10286127	FORD MO FORD	FREESTYL	2006 N	20090728 N		VEHICLE S FAIRFAX S VA	1FMDK061X6G	20091002	20091002	57290	1
741875	741816	10286340	FORD MO FORD	FREESTYL	2006 N	20091001 N		POWER TIFRISCO TX	1FMZK01166G	20091005	20091005	72000	1
742190	742142	10286664	FORD MO FORD	FREESTYL	2006 N	20090805 N		VEHICLE S GERMANTN	1FMZK02136G	20091007	20091007	69500	1
743465	743429	10288753	FORD MO FORD	FREESTYL	2006 N	20091010 N		FUEL SYS MURPHY NC	1FMZK06156G	20091017	20091017	35100	1
746361	746349	10291299	FORD MO FORD	FREESTYL	2006 N	20091102 N		FUEL SYS HAMPSTE NC		20091107	20091107	72000	1
746669	746657	10291547	FORD MO FORD	FREESTYL	2005 N	20090815 N		POWER TI CAMPDEN NC	1FMDK011X5G	20091109	20091109	78000	1
747296	747214	10292057	FORD MO FORD	FREESTYL	2006 N	20080714 N		VEHICLE S KINGWOOD TX	1FMZK02156G	20091113	20091113	47000	2
749357	749345	10293799	FORD MO FORD	FREESTYL	2005 N	20091121 N		VEHICLE S SAN JUAN PR	1FMZK02145G	20091128	20091128	34000	1
750716	750646	10294982	FORD MO FORD	FREESTYL	2007 N	20090808 N		VEHICLE S PHOENIX AL	1FMZK02107G	20091208	20091208	60000	1
754064	754029	10297849	FORD MO FORD	FREESTYL	2005 N	20090815 N		POWER TI SOUTH GA CA	1FMDK06165G	20100103	20100103	58000	1
755242	757575	10302369	FORD MO FORD	FREESTYL	2006 N	20100101 N		FUEL SYS PEARBLO CA	1FMZK01176G	20100126	20100126	68000	1
758369	758369	10303215	FORD MO FORD	FREESTYL	2006 N	20100115 N		VEHICLE S ST PAUL MN	1FMDK05106G	20100129	20100129	60000	1
764005	763925	10307988	FORD MO FORD	FREESTYL	2005 N	20071128 N		VEHICLE S ROCKWAL TX	1FMZK02175G	20100209	20100209	32000	1
764453	764385	10308356	FORD MO FORD	FREESTYL	2005 N	20090901 N		VEHICLE S DRAPER UT	1FMZK04125G	20100210	20100210	50000	1
770372	770314	10314256	FORD MO FORD	FREESTYL	2005 N	20090815 N		FUEL SYS MENLO PA CA	1FMZK02195G	20100225	20100225	50000	1
770373	770315	10314256	FORD MO FORD	FREESTYL	2005 N	20090815 N		VEHICLE S MENLO PA CA	1FMZK02195G	20100225	20100225	50000	1
772826	772826	10316331	FORD MO FORD	FREESTYL	2005 N	20090721 N		VEHICLE S MCMURR PA	1FMDK05175G	20100303	20100303	54980	1
776004	775961	10318947	FORD MO FORD	FREESTYL	2005 N	20070501 N		POWER TIEL PASO TX		20100311	20100311	20000	1
778203	778192	10320712	FORD MO FORD	FREESTYL	2005 N	20091202 N		FUEL SYS AUSTIN TX	1FMZK061X5G	20100318	20100318	37500	1
778204	778193	10320712	FORD MO FORD	FREESTYL	2005 N	20091202 N		ENGINE A AUSTIN TX	1FMZK061X5G	20100318	20100318	37500	1
781718	781718	10323735	FORD MO FORD	FREESTYL	2005 N	20100310 N		FUEL SYS WHITE PL MD	1FMZK05115G	20100405	20100405	101000	1

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784058	783978	10325519	FORD MO FORD	FREESTYL	2006 Y	20100402 N	0	0	VEHICLE S SOMERSEMI	1FMZK01186G	20100413	20100413	60000	1
784618	784538	10325927	FORD MO FORD	FREESTYL	2007 N	20091110 N			VEHICLE S TUCSON AZ	1FMDK03177G	20100415	20100415		1
785971	785902	10326981	FORD MO FORD	FREESTYL	2005 N	20090323 N			VEHICLE S HOUSTON TX	1FMZK061X5G	20100422	20100422	55000	
793562	793540	10334255	FORD MO FORD	FREESTYL	2007 N	20100524 N			VEHICLE S LEXINGTON KY	1FMDK02177G	20100602	20100602	43581	
793878	793856	10334469	FORD MO FORD	FREESTYL	2005 N	20061106 N			VEHICLE S WINTER HFL		20100603	20100603	20000	
797669	797646	10339567	FORD MO FORD	FREESTYL	2006 N	20100619 N			VEHICLE S WALKER LA	1FMZK03196G	20100622	20100622	69000	
798083	798071	10339871	FORD MO FORD	FREESTYL	2005 N	20090401 N			VEHICLE S LUBBOCK TX	1FMZK06115G	20100624	20100624	37000	1
799035	799035	10340738	FORD MO FORD	FREESTYL	2005 N	20100629 N			VEHICLE S COOKSTON NJ	1FMDK04105G	20100630	20100630	58800	1
799140	799140	10340815	FORD MO FORD	FREESTYL	2006 N	20100629 N			VEHICLE S ALBERTS NC	1FMZK02116G	20100630	20100630	70000	
800024	799968	10341551	FORD MO FORD	FREESTYL	2006 N	20100703 N			POWER TI POINT PL ENJ	1FMZK04186G	20100706	20100706	90000	
800037	799981	10341564	FORD MO FORD	FREESTYL	2006 N	20100705 N			ENGINE A LIVONIA MI	1FMZK03146G	20100706	20100706	56000	1
800121	800087	10341641	FORD MO FORD	FREESTYL	2006 N	20080608 N			VEHICLE S RAVENSW WV	1FMZK02126G	20100706	20100706	106000	
800230	800196	10341737	FORD MO FORD	FREESTYL	2006 N	20100707 N			VEHICLE S HOLLAND PA	1FMZK02156G	20100707	20100707	39000	
800299	800276	10341804	FORD MO FORD	FREESTYL	2005 Y	20100707 N			POWER TI NEW BERINC	1FMDK03115G	20100707	20100707	66961	4
800300	800277	10341804	FORD MO FORD	FREESTYL	2005 Y	20100707 N			VEHICLE S NEW BERINC	1FMDK03115G	20100707	20100707	66961	4
800301	800278	10341804	FORD MO FORD	FREESTYL	2005 Y	20100707 N			FUEL SYS NEW BERINC	1FMDK03115G	20100707	20100707	66961	4
800358	800335	10341847	FORD MO FORD	FREESTYL	2007 N	20080707 N			VEHICLE S LONGWOOD FL	1FMDK02157G	20100707	20100707	29185	
801265	801265	10342635	FORD MO FORD	FREESTYL	2005 N	20100609 N			VEHICLE S ELYRIA OH		20100712	20100712	65000	
801598	801515	10342829	FORD MO FORD	FREESTYL	2007 N	20100620 N			VEHICLE S WEST CO CA	1FMDK03197G	20100713	20100713	34000	1
801599	801516	10342829	FORD MO FORD	FREESTYL	2007 N	20100620 N			POWER TI WEST CO CA	1FMDK03197G	20100713	20100713	34000	1
802871	802812	10343912	FORD MO FORD	FREESTYL	2006 N	20100519 N			VEHICLE S PLAYINGS NV	1FMDK06106G	20100719	20100719	26000	
802903	802844	10343937	FORD MO FORD	FREESTYL	2005 N	20100717 N			POWER TI NIAGARA NY	1FMZK02115G	20100719	20100719	116000	2
802904	802845	10343937	FORD MO FORD	FREESTYL	2005 N	20100717 N			ENGINE A NIAGARA NY	1FMZK02115G	20100719	20100719	116000	2
802922	802863	10343952	FORD MO FORD	FREESTYL	2006 N	20100601 N			VEHICLE S RICHMON OH	1FMZK03126G	20100719	20100719	49500	
802992	802933	10344008	FORD MO FORD	FREESTYL	2005 N	20100716 N			VEHICLE S CAVE CITY KY	1FMZK02185G	20100719	20100719	82000	
803036	802977	10344042	FORD MO FORD	FREESTYL	2005 N	20080519 N			VEHICLE S MORENO CA		20100719	20100719	55000	
803298	803262	10344265	FORD MO FORD	FREESTYL	2007 N	20100706 N			VEHICLE S BAYSIDE NY	1FMDK05197G	20100720	20100720	31000	1
804733	804668	10345596	FORD MO FORD	FREESTYL	2006 N	20100723 N			VEHICLE S CANTON GA	1FMZK03176G	20100727	20100727	73000	1
804744	804679	10345606	FORD MO FORD	FREESTYL	2006 N	20100727 N			VEHICLE S POTTSVILLE PA	1FMZK05106G	20100727	20100727	64424	
805177	805133	10345968	FORD MO FORD	FREESTYL	2005 N	20100210 N			VEHICLE S SUPERIOR CO	1FMDK02105G	20100728	20100728	55000	1
805227	805183	10345999	FORD MO FORD	FREESTYL	2005 N	20100725 N			FUEL SYS PLATTSBL MO	1FMDK06115G	20100728	20100728	94700	1
805228	805184	10345999	FORD MO FORD	FREESTYL	2005 N	20100725 N			VEHICLE S PLATTSBL MO	1FMDK06115G	20100728	20100728	94700	1
806992	806992	10347514	FORD MO FORD	FREESTYL	2007 N	20100805 N			FUEL SYS BIRMINGHAM		20100805	20100805	47000	1
804956	804891	10345776	FORD MO FORD	FREESTYL	2006 N	20100725 N			ENGINE A WINTER GFL	1FMZK03196G	20100727	20100727	66000	1
804957	804892	10345776	FORD MO FORD	FREESTYL	2006 N	20100725 N			POWER TI WINTER GFL	1FMZK03196G	20100727	20100727	66000	1
804963	804898	10345782	FORD MO FORD	FREESTYL	2005 N	20100726 N			ELECTRIC RIDGE MA FL	1FMDK05195G	20100727	20100727	37000	1
804964	804899	10345782	FORD MO FORD	FREESTYL	2005 N	20100726 N			VEHICLE S RIDGE MA FL	1FMDK05195G	20100727	20100727	37000	1
804978	804913	10345795	FORD MO FORD	FREESTYL	2006 N	20100724 N			POWER TI BROWNSTM I	1FMZK03166G	20100728	20100728	62000	1
804985	804920	10345801	FORD MO FORD	FREESTYL	2007 N	20100715 N			VEHICLE S SACHSE TX		20100728	20100728	50200	1
804997	804932	10345812	FORD MO FORD	FREESTYL	2005 N	20090717 N			VEHICLE S SILVER SF MD	1FMDK03165G	20100728	20100728	60000	1
804998	804933	10345812	FORD MO FORD	FREESTYL	2005 N	20090717 N			POWER TI SILVER SF MD	1FMDK03165G	20100728	20100728	60000	1
805005	804940	10345818	FORD MO FORD	FREESTYL	2005 N	20100724 N			POWER TI CLINTON MI	1FMZK021X5G	20100728	20100728	54000	1
805006	804941	10345819	FORD MO FORD	FREESTYL	2007 Y	20100519 N			VEHICLE S GERMANTN	1FMDK02147G	20100728	20100728	47000	1
805039	804984	10345850	FORD MO FORD	FREESTYL	2007 N	20090801 N			VEHICLE S HOUSTON TX	1FMZK05137G	20100728	20100728	47000	
805067	805012	10345870	FORD MO FORD	FREESTYL	2007 N	20100728 N			FUEL SYS COLORADO CO	1FMDK06177G	20100728	20100728	22000	1
805081	805026	10345882	FORD MO FORD	FREESTYL	2005 N	20060712 N			FUEL SYS FRESNO CA		20100728	20100728	20000	1
805082	805027	10345882	FORD MO FORD	FREESTYL	2005 N	20060712 N			VEHICLE S FRESNO CA		20100728	20100728	20000	1
805094	805039	10345893	FORD MO FORD	FREESTYL	2006 N	20100727 N			FUEL SYS DELAWARE OH		20100728	20100728	90000	1
805095	805040	10345893	FORD MO FORD	FREESTYL	2006 N	20100727 N			POWER TI DELAWARE OH		20100728	20100728	90000	1
805126	805071	10345913	FORD MO FORD	FREESTYL	2006 N	20100723 N			POWER TI MICHIE TN	1FMZK02146G	20100728	20100728	109972	1

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805127	805072	10345913	FORD MO FORD	FREESTYL	2006 N	20100723 N	FUEL SYS MICHIE TN	1FMZK02146G	20100728	20100728	109972	1
805150	805106	10345942	FORD MO FORD	FREESTYL	2006 N	20100728 N	POWER TIGULFPOR MS	1FMZK03116G	20100728	20100728	58096	1
805164	805120	10345956	FORD MO FORD	FREESTYL	2005 N	20100609 N	VEHICLE S YUMA AZ		20100728	20100728	58000	1
805217	805173	10345991	FORD MO FORD	FREESTYL	2006 N	20100727 N	POWER TIDILLSBUR PA		20100728	20100728	52000	1
805236	805192	10346006	FORD MO FORD	FREESTYL	2007 N	20100722 N	POWER TICORDOVA MD		20100728	20100728	74000	1
805237	805193	10346006	FORD MO FORD	FREESTYL	2007 N	20100722 N	VEHICLE S CORDOVA MD		20100728	20100728	74000	1
805363	805331	10346106	FORD MO FORD	FREESTYL	2005 N	20100701 N	VEHICLE S SENECAV OH	1FMZK02115G	20100729	20100729	85000	1
805511	805479	10346227	FORD MO FORD	FREESTYL	2006 N	20100729 N	FUEL SYS FORT MYE FL	1FMZK02116G	20100729	20100729	50200	1
805517	805485	10346233	FORD MO FORD	FREESTYL	2005 N	20100716 N	POWER TILOMBARD IL	1FMZK01185G	20100729	20100729	113000	1
805518	805486	10346233	FORD MO FORD	FREESTYL	2005 N	20100716 N	VEHICLE S LOMBARD IL	1FMZK01185G	20100729	20100729	113000	1
805568	805536	10346271	FORD MO FORD	FREESTYL	2007 N	20100730 N	VEHICLE S WILLOW S MO	1FMZK03197G	20100730	20100730	95000	1
805629	805597	10346321	FORD MO FORD	FREESTYL	2005 N	20100520 N	VEHICLE S BROADTO PA	1FMZK05185G	20100730	20100730	79000	1
805634	805602	10346326	FORD MO FORD	FREESTYL	2005 N	20100112 N	VEHICLE S NORTH PL NE	1FMZK02105G	20100730	20100730	55000	1
805638	805606	10346330	FORD MO FORD	FREESTYL	2006 N	20100728 N	POWER TI ANDREW S NC	1FMZK05196G	20100730	20100730		1
805639	805607	10346330	FORD MO FORD	FREESTYL	2006 N	20100728 N	VEHICLE S ANDREW S NC	1FMZK05196G	20100730	20100730		1
805665	805633	10346353	FORD MO FORD	FREESTYL	2005 N	20100705 N	VEHICLE S EAST BER PA		20100730	20100730	95000	1
805684	805663	10346379	FORD MO FORD	FREESTYL	2007 N	20100728 N	POWER THUNTING PA	1FMZK05177G	20100730	20100730	51882	1
805700	805679	10346391	FORD MO FORD	FREESTYL	2005 N	20100605 N	VEHICLE S NEWARK DE	1FMZK04186G	20100730	20100730	84000	1
805704	805683	10346395	FORD MO FORD	FREESTYL	2006 N	20100724 N	VEHICLE S LINDENW NJ	1FMZK02166G	20100730	20100730	37200	1
805733	805712	10346416	FORD MO FORD	FREESTYL	2007 N	20100730 N	FUEL SYS HENDERS NC		20100730	20100730		1
805744	805723	10346424	FORD MO FORD	FREESTYL	2005 N	20100610 N	VEHICLE S TROY TX	1FMZK03145G	20100730	20100730	74000	1
805860	805839	10346521	FORD MO FORD	FREESTYL	2006 N	20060724 N	VEHICLE S SNELLVIL GA	1FMZK02136G	20100731	20100731	55560	1
805964	805943	10346682	FORD MO FORD	FREESTYL	2005 N	20100801 N	VEHICLE S GREAT BEKS		20100801	20100801	43000	1
806073	806052	10346771	FORD MO FORD	FREESTYL	2007 N	20100730 N	ELECTRIC JACKSON GA	1FMZK03107G	20100802	20100802	47000	1
806074	806053	10346771	FORD MO FORD	FREESTYL	2007 N	20100730 N	VEHICLE S JACKSON GA	1FMZK03107G	20100802	20100802	47000	1
806130	806109	10346814	FORD MO FORD	FREESTYL	2005 N	20100522 N	VEHICLE S BROCKTO MA	1FMZK051X5G	20100802	20100802	45000	1
806190	806169	10346865	FORD MO FORD	FREESTYL	2006 N	20100712 N	VEHICLE S EARLYSVI VA	1FMZK06126G	20100802	20100802	43000	1
806229	806208	10346900	FORD MO FORD	FREESTYL	2006 Y	20100301 N	VEHICLE S MUSCLE S AL	1FMZK03116G	20100802	20100802	70000	1
806263	806242	10346926	FORD MO FORD	FREESTYL	2005 N	20100728 N	VEHICLE S RILLTON PA	1FMZK05195G	20100802	20100802	100215	1
806288	806267	10346946	FORD MO FORD	FREESTYL	2006 N	20100801 N	POWER TICAMPBEL KY	1FMZK04156G	20100802	20100802	79500	1
806341	806320	10346985	FORD MO FORD	FREESTYL	2007 N	20100724 N	VEHICLE S MOORES NC		20100803	20100803		1
806381	806360	10347018	FORD MO FORD	FREESTYL	2005 N	20100701 N	VEHICLE S CAMILLA GA		20100803	20100803	70000	1
806432	806421	10347073	FORD MO FORD	FREESTYL	2005 N	20100802 N	VEHICLE S BELTON MO	1FMZK021X5G	20100803	20100803	118223	1
806454	806443	10347091	FORD MO FORD	FREESTYL	2005 N	20091019 N	VEHICLE S GROVE CI OH	1FMZK03145G	20100803	20100803	71000	1
806486	806475	10347116	FORD MO FORD	FREESTYL	2006 N	20100111 N	ENGINE A ORLANDO FL	1FMZK01146G	20100803	20100803	50000	1
806503	806492	10347128	FORD MO FORD	FREESTYL	2006 N	20100515 N	VEHICLE S ENID OK	1FMZK01196G	20100803	20100803	45000	1
806532	806521	10347152	FORD MO FORD	FREESTYL	2006 N	20100730 N	DIGITAL IN WEST CHI IL	1FMZK01176G	20100803	20100803	105000	1
806533	806522	10347152	FORD MO FORD	FREESTYL	2006 N	20100730 N	VEHICLE S WEST CHI IL	1FMZK01176G	20100803	20100803	105000	1
806588	806577	10347191	FORD MO FORD	FREESTYL	2007 N	20100803 N	VEHICLE S ELK PARK NC	1FMZK05197G	20100804	20100804	47300	1
806624	806613	10347223	FORD MO FORD	FREESTYL	2007 N	20090830 N	ENGINE A LEXINGTC KY	1FMZK02107G	20100804	20100804	76000	1
806651	806640	10347244	FORD MO FORD	FREESTYL	2005 N	20100715 N	VEHICLE S EDWARDS CA	1FMZK02175G	20100804	20100804	72000	1
806711	806700	10347293	FORD MO FORD	FREESTYL	2005 N	20100720 N	POWER TI WHITESBL GA	1FMZK02145G	20100804	20100804	50000	1
806729	806718	10347309	FORD MO FORD	FREESTYL	2007 N	20100725 N	VEHICLE S SWEETW TN		20100804	20100804	53500	1
806745	806734	10347324	FORD MO FORD	FREESTYL	2005 N	20100720 N	VEHICLE S ANDERSO SC	1FMZK01105G	20100804	20100804	61500	1
806752	806741	10347330	FORD MO FORD	FREESTYL	2005 N	20100701 N	POWER TI UNION KY	1FMZK01185G	20100804	20100804	75000	1
806777	806766	10347347	FORD MO FORD	FREESTYL	2005 N	20100724 N	VEHICLE S HAWESVIL KY	1FMZK061X5G	20100804	20100804	40000	1
806796	806785	10347363	FORD MO FORD	FREESTYL	2006 N	20100804 N	POWER TI PHIL CAMIAL	1FMZK01196G	20100804	20100804	110000	1
806797	806786	10347363	FORD MO FORD	FREESTYL	2006 N	20100804 N	VEHICLE S PHIL CAMIAL	1FMZK01196G	20100804	20100804	110000	1
806874	806863	10347417	FORD MO FORD	FREESTYL	2005 N	20100701 N	VEHICLE S MIAMI FL	1FMZK021X5G	20100805	20100805	36000	1
806921	806910	10347449	FORD MO FORD	FREESTYL	2007 N	20100804 N	FUEL SYS JEROME ID	1FMZK05187G	20100805	20100805	98864	1

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806993	806993	10347514	FORD MO FORD	FREESTYL	2007 N	20100805 N	VEHICLE S BIRMINGHAL		20100805	20100805	47000	1
809245	809245	10349442	FORD MO FORD	FREESTYL	2005 N	20100808 N	FUEL SYS JACKSON MO	1FMZK05115G	20100815	20100815	93000	1
809249	809249	10349446	FORD MO FORD	FREESTYL	2005 N	20100601 N	POWER TI CRANBER PA	1FMZK01185G	20100815	20100815	48000	1
808053	807996	10348411	FORD MO FORD	FREESTYL	2005 N	20100430 N	VEHICLE S SALINA KS	1FMZK05145G	20100810	20100810	73500	1
808074	808017	10348427	FORD MO FORD	FREESTYL	2007 N	20100809 N	POWER TI MOORES\NC	1FMDK02147G	20100810	20100810	64446	1
808123	808066	10348462	FORD MO FORD	FREESTYL	2005 N	20100810 N	VEHICLE S LAS CRUC NM	1FMZK02105G	20100810	20100810	70000	1
808124	808067	10348462	FORD MO FORD	FREESTYL	2005 N	20100810 N	EQUIPMEI LAS CRUC NM	1FMZK02105G	20100810	20100810	70000	1
808172	808115	10348497	FORD MO FORD	FREESTYL	2006 N	20100806 N	VEHICLE S JOSHUA TX	1FMZK01186G	20100810	20100810	48000	1
808184	808127	10348507	FORD MO FORD	FREESTYL	2006 N	20100805 N	FUEL SYS CONWAY AR		20100810	20100810	80000	1
808188	808131	10348510	FORD MO FORD	FREESTYL	2007 N	20100807 N	POWER TI CHRISTIAVA	1FMDK031X7G	20100810	20100810	35000	1
808272	808226	10348586	FORD MO FORD	FREESTYL	2006 N	20100810 N	VEHICLE S TULSA OK	1FMZK02156G	20100810	20100810	53000	1
808282	808248	10348605	FORD MO FORD	FREESTYL	2006 N	20100810 N	ENGINE A ST PAUL F MN	1FMDK06176G	20100810	20100810	78000	1
808499	808476	10348850	FORD MO FORD	FREESTYL	2006 N	20100810 N	VEHICLE S WILSON NC	1FMDK02116G	20100811	20100811	87364	1
808502	808479	10348853	FORD MO FORD	FREESTYL	2005 N	20100509 N	VEHICLE S BISHOP GA	1FMDK06195G	20100811	20100811	85000	1
808530	808507	10348879	FORD MO FORD	FREESTYL	2006 N	20100811 N	VEHICLE S MADISON TX	1FMZK02116G	20100811	20100811	53283	1
808580	808557	10348920	FORD MO FORD	FREESTYL	2006 N	20090815 N	VEHICLE S KATY TX	1FMDK06166G	20100812	20100812	51000	1
808581	808558	10348920	FORD MO FORD	FREESTYL	2006 N	20090815 N	FUEL SYS KATY TX	1FMDK06166G	20100812	20100812	51000	1
808601	808578	10348931	FORD MO FORD	FREESTYL	2006 N	20100810 N	ENGINE A WESTLAN MI	1FMZK01116G	20100812	20100812	49000	1
808617	808594	10348938	FORD MO FORD	FREESTYL	2005 N	20100610 N	VEHICLE S MCMINN V TN		20100812	20100812	100000	1
808629	808606	10348945	FORD MO FORD	FREESTYL	2007 N	20100512 N	ENGINE A RICHMON GA	1FMDK02187G	20100812	20100812	64000	1
808630	808607	10348946	FORD MO FORD	FREESTYL	2007 N	20100615 N	POWER TI LONGVIEW TX	1FMDK02137G	20100812	20100812	48000	1
808712	808689	10349009	FORD MO FORD	FREESTYL	2006 N	20100716 N	VEHICLE S CHICAGO IL		20100812	20100812	60000	1
808713	808690	10349009	FORD MO FORD	FREESTYL	2006 N	20100716 N	POWER TI CHICAGO IL		20100812	20100812	60000	1
808736	808713	10349025	FORD MO FORD	FREESTYL	2006 N	20100812 N	FUEL SYS CAMBRID OH	1FMZK04196G	20100812	20100812	95900	1
808747	808735	10349041	FORD MO FORD	FREESTYL	2006 N	20100810 N	VEHICLE S LAND O L FL	1FMZK041X6G	20100812	20100812	115000	1
808748	808736	10349041	FORD MO FORD	FREESTYL	2006 N	20100810 N	POWER TI LAND O L FL	1FMZK041X6G	20100812	20100812	115000	1
808752	808740	10349044	FORD MO FORD	FREESTYL	2006 N	20100710 N	POWER TI FLORENC SC	1FMZK01166G	20100812	20100812	72000	1
808814	808814	10349106	FORD MO FORD	FREESTYL	2005 N	20100803 N	SERVICE I HOUSTON TX		20100812	20100812	79000	1
808815	808815	10349106	FORD MO FORD	FREESTYL	2005 N	20100803 N	ENGINE A HOUSTON TX		20100812	20100812	79000	1
808854	808854	10349139	FORD MO FORD	FREESTYL	2005 N	20100804 N	VEHICLE S SIMPSON SC	1FMZK02115G	20100813	20100813	78569	1
808987	808987	10349245	FORD MO FORD	FREESTYL	2006 N	20100812 N	VEHICLE S BATESVIL AR	1FMZK06166G	20100813	20100813	62000	1
809034	809034	10349284	FORD MO FORD	FREESTYL	2007 N	20100813 N	ENGINE A HIXSON TN	1FMZK02107G	20100813	20100813	79550	1
809035	809035	10349284	FORD MO FORD	FREESTYL	2007 N	20100813 N	VEHICLE S HIXSON TN	1FMZK02107G	20100813	20100813	79550	1
809040	809040	10349287	FORD MO FORD	FREESTYL	2007 N	20100813 N	POWER TI CLARKDAI GA	1FMDK021X7G	20100813	20100813	46698	1
809050	809050	10349294	FORD MO FORD	FREESTYL	2005 N	20100812 N	POWER TI TULLAHOI TN	1FMZK02195G	20100813	20100813	33100	1
809051	809051	10349295	FORD MO FORD	FREESTYL	2005 N	20100801 N	FUEL SYS SPRINGFIIMO	1FMZK02165G	20100813	20100813	114500	1
809062	809062	10349305	FORD MO FORD	FREESTYL	2007 N	20100812 N	FUEL SYS ELM GRO WI		20100814	20100814	51000	1
809119	809119	10349348	FORD MO FORD	FREESTYL	2005 N	20100814 N	VEHICLE S FORT HO TX	1FMDK02165G	20100814	20100814		1
809178	809178	10349389	FORD MO FORD	FREESTYL	2007 N	20100813 N	POWER TI GARLAND TX	1FMDK03157G	20100815	20100815	52000	1
809240	809240	10349437	FORD MO FORD	FREESTYL	2006 N	20100813 N	POWER TI SAVANNA GA	1FMZK02176G	20100815	20100815	77251	1
809282	809282	10349469	FORD MO FORD	FREESTYL	2005 N	20100424 N	FUEL SYS MARIETTA GA	1FMZK02185G	20100815	20100815	45485	1
809387	809387	10349552	FORD MO FORD	FREESTYL	2005 N	20100802 N	VEHICLE S BLUFFTVO OH	1FMDK06145G	20100816	20100816	35000	1
809417	809417	10349576	FORD MO FORD	FREESTYL	2006 N	20100814 N	POWER TI SOUTH SA OH		20100816	20100816	64000	1
809418	809418	10349576	FORD MO FORD	FREESTYL	2006 N	20100814 N	FUEL SYS SOUTH SA OH		20100816	20100816	64000	1
809532	809532	10349664	FORD MO FORD	FREESTYL	2006 N	20100810 N	ENGINE A SAINT PEI MO	1FMDK03166G	20100816	20100816	83000	1
809535	809535	10349667	FORD MO FORD	FREESTYL	2006 N	20100816 N	ENGINE A VANCOUV WA	1FMZK05126G	20100816	20100816	86000	1
809547	809547	10349676	FORD MO FORD	FREESTYL	2006 N	20090623 N	VEHICLE S ELLETTSV IN	1FMDK02166G	20100816	20100816	61218	1
809556	809556	10349680	FORD MO FORD	FREESTYL	2005 N	20100810 N	POWER TI NEW SMY FL	1FMZK061X5G	20100816	20100816	80000	1
809557	809557	10349680	FORD MO FORD	FREESTYL	2005 N	20100810 N	ELECTRIC NEW SMY FL	1FMZK061X5G	20100816	20100816	80000	1
809784	809705	10349799	FORD MO FORD	FREESTYL	2006 N	20100807 N	ENGINE A BELLE CH LA	1FMDK02196G	20100816	20100816	39100	1

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809785	809706	10349799	FORD MO FORD	FREESTYL	2006 N	20100807 N	POWER TIBELLE CH LA	1FMDK02196G	20100816	20100816	39100	1
809822	809743	10349907	FORD MO FORD	FREESTYL	2007 N	20100815 N	VEHICLE {KYLE TX	1FMDK02127G	20100817	20100817	54000	1
809925	809846	10349987	FORD MO FORD	FREESTYL	2007 N	20100813 N	POWER TIPALM BAY GA	1FMZK02127G	20100817	20100817	52535	1
809929	809850	10349991	FORD MO FORD	FREESTYL	2006 N	20100814 N	FUEL SYS LAGRANG IL	1FMZK02156G	20100817	20100817	48000	1
809980	809913	10350042	FORD MO FORD	FREESTYL	2005 N	20100308 N	VEHICLE {OVIEDO FL		20100817	20100817	102000	
809989	809922	10350050	FORD MO FORD	FREESTYL	2006 N	20100817 N	FUEL SYS TAYLOR TX	1FMDK03186G	20100817	20100817	65000	1
810032	809965	10350087	FORD MO FORD	FREESTYL	2005 N	20100711 N	VEHICLE {OAK CREE WI		20100817	20100817	78000	1
810033	809966	10350087	FORD MO FORD	FREESTYL	2005 N	20100711 N	FUEL SYS OAK CREE WI		20100817	20100817	78000	1
810386	810319	10350366	FORD MO FORD	FREESTYL	2007 N	20100806 N	ENGINE A AUSTIN TX	1FMDK03187G	20100818	20100818	60000	1
810387	810320	10350366	FORD MO FORD	FREESTYL	2007 N	20100806 N	VEHICLE {AUSTIN TX	1FMDK03187G	20100818	20100818	60000	1
811125	811080	10351099	FORD MO FORD	FREESTYL	2007 N	20100719 N	SERVICE I LOUISIAN/MO	1FMDK02107G	20100821	20100821	100000	6
811649	811626	10351531	FORD MO FORD	FREESTYL	2005 N	20100823 N	VEHICLE {CLUTE TX		20100824	20100824	42800	1
810076	810009	10350124	FORD MO FORD	FREESTYL	2005 N	20100812 N	VEHICLE {CORPUS TX		20100817	20100817	60000	
810101	810034	10350145	FORD MO FORD	FREESTYL	2006 N	20100804 N	VEHICLE {WATAUGA TX	1FMZK02196G	20100817	20100817	65000	
810149	810082	10350179	FORD MO FORD	FREESTYL	2005 N	20100810 N	FUEL SYS SHERMAN TX	1FMDK06135G	20100817	20100817	134000	1
810318	810251	10350312	FORD MO FORD	FREESTYL	2006 N	20100818 N	POWER T HELENA AL	1FMZK02106G	20100818	20100818	53029	1
810346	810279	10350334	FORD MO FORD	FREESTYL	2006 N	20100623 N	ENGINE A WAYNESB VA	1FMZK04196G	20100818	20100818	75000	1
810347	810280	10350334	FORD MO FORD	FREESTYL	2006 N	20100623 N	POWER T WAYNESB VA	1FMZK04196G	20100818	20100818	75000	1
810390	810323	10350369	FORD MO FORD	FREESTYL	2006 N	20090521 N	VEHICLE {GRAND PFTX		20100818	20100818	57000	
810408	810341	10350386	FORD MO FORD	FREESTYL	2006 N	20100815 N	ENGINE A FALLS CH VA		20100818	20100818	74000	1
810442	810375	10350415	FORD MO FORD	FREESTYL	2007 N	20090115 N	VEHICLE {GREER SC	1FMDK03177G	20100818	20100818	33000	
810557	810490	10350498	FORD MO FORD	FREESTYL	2005 N	20100610 N	VEHICLE {CENTERTAR	1FMZK01175G	20100819	20100819	59000	
810607	810540	10350530	FORD MO FORD	FREESTYL	2007 N	20100801 N	POWER T MURPHYSIL	1FMDK02147G	20100819	20100819	59000	1
810734	810667	10350627	FORD MO FORD	FREESTYL	2006 N	20100818 N	VEHICLE {GROSSE I MI	1FMZK02166G	20100819	20100819	67000	1
810778	810711	10350664	FORD MO FORD	FREESTYL	2006 N	20100701 N	VEHICLE {AURORA CO	1FMDK06196G	20100819	20100819	51000	
810972	810916	10350821	FORD MO FORD	FREESTYL	2005 N	20100819 N	POWER T WASHING PA	1FMZK05195G	20100820	20100820	60700	1
810973	810917	10350821	FORD MO FORD	FREESTYL	2005 N	20100819 N	FUEL SYS WASHING PA	1FMZK05195G	20100820	20100820	60700	1
811063	811018	10351049	FORD MO FORD	FREESTYL	2007 N	20100501 N	FUEL SYS OKLAHOM OK	1FMDK02127G	20100821	20100821	85000	1
811214	811169	10351168	FORD MO FORD	FREESTYL	2007 N	20100819 N	VEHICLE {LEMOORE CA	1FMDK02147G	20100822	20100822	85037	1
811291	811246	10351228	FORD MO FORD	FREESTYL	2006 N	20100816 N	VEHICLE {COLUMBUS	1FMZK02137G	20100823	20100823	84565	
811315	811270	10351246	FORD MO FORD	FREESTYL	2007 N	20100822 N	VEHICLE {DALVELL SC	1FMDK02157G	20100823	20100823	97200	
811333	811298	10351271	FORD MO FORD	FREESTYL	2007 N	20100522 N	POWER T I COLLINS MS	1FMZK021X7G	20100823	20100823		1
811372	811337	10351302	FORD MO FORD	FREESTYL	2007 N	20100820 N	VEHICLE {BEVERLY MI	1FMDK03107G	20100823	20100823	56700	1
811485	811450	10351391	FORD MO FORD	FREESTYL	2007 N	20100823 N	POWER T FORT WOITX	1FMDK02197G	20100823	20100823	56000	1
811486	811451	10351391	FORD MO FORD	FREESTYL	2007 N	20100823 N	ENGINE A FORT WOITX	1FMDK02197G	20100823	20100823	56000	1
811548	811513	10351440	FORD MO FORD	FREESTYL	2006 Y	20100607 N	VEHICLE {ROUND R TX	1FMDK031X6G	20100824	20100824	65000	1
811554	811519	10351443	FORD MO FORD	FREESTYL	2006 N	20100707 N	VEHICLE {PITTSBUR PA	1FMZK02196G	20100824	20100824	79000	
811555	811520	10351443	FORD MO FORD	FREESTYL	2006 N	20100707 N	ENGINE A PITTSBUR PA	1FMZK02196G	20100824	20100824	79000	
811599	811564	10351479	FORD MO FORD	FREESTYL	2005 N	20100718 N	FUEL SYS DOUGLAS GA	1FMZK06195G	20100824	20100824	102000	1
811639	811616	10351524	FORD MO FORD	FREESTYL	2006 N	20100615 N	VEHICLE {SUMMERV SC	1FMDK03166G	20100824	20100824	43000	
811780	811757	10351625	FORD MO FORD	FREESTYL	2005 N	20100501 N	VEHICLE {RUSSELL AR		20100824	20100824		1
811781	811758	10351625	FORD MO FORD	FREESTYL	2005 N	20100501 N	FUEL SYS RUSSELL AR		20100824	20100824		1
811798	811775	10351640	FORD MO FORD	FREESTYL	2006 N	20100824 N	VEHICLE {MODESTO CA	1FMZK01166G	20100825	20100825	62000	1
811799	811776	10351641	FORD MO FORD	FREESTYL	2007 N	20100824 N	SERVICE I LAS VEGA NV		20100825	20100825	33713	1
811800	811777	10351641	FORD MO FORD	FREESTYL	2007 N	20100824 N	POWER T I LAS VEGA NV		20100825	20100825	33713	1
811828	811805	10351664	FORD MO FORD	FREESTYL	2007 N	20100615 N	POWER T CLEVELAND TN	1FMDK02167G	20100825	20100825	56000	1
811843	811820	10351676	FORD MO FORD	FREESTYL	2007 N	20100825 N	FUEL SYS SANTA CL CA		20100825	20100825	63000	1
813438	813438	10353022	FORD MO FORD	FREESTYL	2005 N	20100801 N	VEHICLE {ROUND L IL	1FMZK02165G	20100831	20100831	100000	1
813441	813441	10353025	FORD MO FORD	FREESTYL	2007 N	20100619 N	VEHICLE {EL PASO TX	1FMDK05177G	20100831	20100831	36000	
814057	813976	10353500	FORD MO FORD	FREESTYL	2006 N	20100826 N	ENGINE A HURLEY MS	1FMZK01176G	20100902	20100902	52000	1

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814513	814444	10353869	FORD MO FORD	FREESTYL	2006 N	20100818 N	POWER TI ROCHEST MI		20100904	20100904	60000	1
814516	814447	10353872	FORD MO FORD	FREESTYL	2005 N	20100903 N	VEHICLE S RALEIGH NC	1FMZK01105G	20100904	20100904	59200	1
814517	814448	10353872	FORD MO FORD	FREESTYL	2005 N	20100903 N	FUEL SYS RALEIGH NC	1FMZK01105G	20100904	20100904	59200	1
811877	811854	10351705	FORD MO FORD	FREESTYL	2007 N	20100701 N	ENGINE A MILLVILLE NJ	1FMDK02147G	20100825	20100825	59000	1
811895	811872	10351715	FORD MO FORD	FREESTYL	2005 N	20100615 N	VEHICLE S DESERT H CA	1FMZK02145G	20100825	20100825	75000	
811928	811905	10351742	FORD MO FORD	FREESTYL	2006 N	20100417 N	VEHICLE S CLARKSVI TN	1FMDK06126G	20100825	20100825	63000	1
811929	811906	10351743	FORD MO FORD	FREESTYL	2006 N	20100701 N	VEHICLE S VIRGINIA VA	1FMDK03176G	20100825	20100825	45000	1
812018	811995	10351811	FORD MO FORD	FREESTYL	2005 N	20100825 N	POWER TIMELBOUR FL	1FMZK02135G	20100825	20100825	70000	1
812043	812020	10351833	FORD MO FORD	FREESTYL	2007 N	20100720 N	ENGINE A ROCKY MMO	1FMZK06177G	20100825	20100825	34750	2
812052	812040	10351848	FORD MO FORD	FREESTYL	2006 N	20100819 N	SERVICE I CARMICH CA	1FMDK05116G	20100825	20100825	42460	1
812053	812041	10351848	FORD MO FORD	FREESTYL	2006 N	20100819 N	ELECTROI CARMICH CA	1FMDK05116G	20100825	20100825	42460	1
812054	812042	10351848	FORD MO FORD	FREESTYL	2006 N	20100819 N	POWER TI CARMICH CA	1FMDK05116G	20100825	20100825	42460	1
812055	812043	10351848	FORD MO FORD	FREESTYL	2006 N	20100819 N	VEHICLE S CARMICH CA	1FMDK05116G	20100825	20100825	42460	1
812098	812086	10351885	FORD MO FORD	FREESTYL	2006 N	20100824 N	POWER TI CORONA CA	1FMDK03106G	20100826	20100826	25000	1
812147	812135	10351917	FORD MO FORD	FREESTYL	2007 N	20100601 N	ENGINE A FLANDER NY	1FMDK02107G	20100826	20100826	90000	1
812178	812166	10351942	FORD MO FORD	FREESTYL	2006 N	20100813 N	VEHICLE S SABASTIA FL	1FMZK02176G	20100826	20100826	48913	
812219	812207	10351975	FORD MO FORD	FREESTYL	2005 N	20100813 N	ENGINE A COLLIERV TN	1FMDK06165G	20100826	20100826	66000	1
812307	812295	10352137	FORD MO FORD	FREESTYL	2006 N	20100826 N	VEHICLE S WILLS POITX	1FMZK03166G	20100826	20100826	61900	1
812397	812385	10352209	FORD MO FORD	FREESTYL	2005 N	20100821 N	ELECTRIC HENDERS NV	1FMDK06165G	20100826	20100826	58000	3
812472	812460	10352274	FORD MO FORD	FREESTYL	2007 N	20100820 N	VEHICLE S FLATWOOD KY		20100827	20100827	80000	1
812520	812508	10352311	FORD MO FORD	FREESTYL	2006 N	20070517 N	VEHICLE S EL DORAC AR	1FMZK02146G	20100827	20100827	24000	
812521	812509	10352311	FORD MO FORD	FREESTYL	2006 N	20070517 N	EQUIPMEI EL DORAC AR	1FMZK02146G	20100827	20100827	24000	
812564	812552	10352338	FORD MO FORD	FREESTYL	2006 N	20100515 N	VEHICLE S IOWA PARTX	1FMZK01166G	20100827	20100827	75000	
812641	812629	10352404	FORD MO FORD	FREESTYL	2007 N	20100513 N	VEHICLE S SANTA CR CA	1FMDK02107G	20100827	20100827	76955	
812676	812664	10352432	FORD MO FORD	FREESTYL	2005 N	20100821 N	POWER TIBONITA SIFL		20100827	20100827	65000	1
812712	812712	10352461	FORD MO FORD	FREESTYL	2007 N	20100828 N	POWER TISPOKANE WA	1FMDK02137G	20100828	20100828	90000	1
812731	812731	10352477	FORD MO FORD	FREESTYL	2006 N	20100821 N	VEHICLE S WALDORF MD	1FDMK05166G	20100828	20100828	84055	1
812771	812771	10352509	FORD MO FORD	FREESTYL	2006 N	20100823 N	POWER TIPHARR TX	1FMZK01186G	20100828	20100828	45000	1
812795	812795	10352530	FORD MO FORD	FREESTYL	2007 N	20100825 N	POWER TI HUFFMAN TX	1FMZK01136G	20100828	20100828	73000	1
812853	812853	10352569	FORD MO FORD	FREESTYL	2007 N	20100828 N	POWER TILXINGTCKY	1FMZK021X7G	20100829	20100829	74000	1
812896	812896	10352601	FORD MO FORD	FREESTYL	2005 N	20100826 N	POWER TISANFORD FL		20100829	20100829	53000	1
812964	812964	10352649	FORD MO FORD	FREESTYL	2005 N	20100829 N	FUEL SYS GARRETT IN	1FMDK06145G	20100830	20100830	80000	1
813007	813007	10352678	FORD MO FORD	FREESTYL	2007 N	20100820 N	POWER TINORTH HI PA	1FMDK05167G	20100830	20100830	42000	1
813107	813107	10352759	FORD MO FORD	FREESTYL	2006 N	20100614 N	POWER TI TRUSSVIL AL	1FMZK03176G	20100830	20100830	55000	1
813374	813374	10352976	FORD MO FORD	FREESTYL	2006 N	20100531 N	POWER TI ROCKWAL TX	1FMZK04166G	20100831	20100831	88000	1
813551	813551	10353122	FORD MO FORD	FREESTYL	2007 N	20090601 N	POWER TINORTHRII CA	1FMDK03167G	20100831	20100831	40000	1
813830	813749	10353317	FORD MO FORD	FREESTYL	2006 N	20100801 N	VEHICLE S MOON TO PA		20100901	20100901	75500	1
813831	813750	10353317	FORD MO FORD	FREESTYL	2006 N	20100801 N	POWER TIMOON TO PA		20100901	20100901	75500	1
813840	813759	10353325	FORD MO FORD	FREESTYL	2005 N	20100831 N	POWER TI WINTHRO ME	1FMZK04105G	20100901	20100901	112000	1
814117	814036	10353552	FORD MO FORD	FREESTYL	2007 N	20090728 N	VEHICLE S RANCHO CA	1FMZK021X7G	20100902	20100902	40000	
814129	814048	10353562	FORD MO FORD	FREESTYL	2006 N	20100806 N	VEHICLE S BETHESD MD	1FMDK06116G	20100902	20100902	0	
814153	814072	10353584	FORD MO FORD	FREESTYL	2005 N	20100901 N	FUEL SYS BUCYRUS OH	1FMDK06125G	20100902	20100902	54280	1
814162	814081	10353591	FORD MO FORD	FREESTYL	2006 N	20100710 N	VEHICLE S LAKE JACI TX	1FMZK01106G	20100902	20100902	47000	1
814163	814082	10353591	FORD MO FORD	FREESTYL	2006 N	20100710 N	EQUIPMEI LAKE JACI TX	1FMZK01106G	20100902	20100902	47000	1
814164	814083	10353591	FORD MO FORD	FREESTYL	2006 N	20100710 N	SUSPENS LAKE JACI TX	1FMZK01106G	20100902	20100902	47000	1
814276	814195	10353677	FORD MO FORD	FREESTYL	2005 N	20100518 N	VEHICLE S BEL AIR MD		20100903	20100903	69000	
814464	814395	10353834	FORD MO FORD	FREESTYL	2005 N	20100902 N	VEHICLE S CASTRO VA CA	1FMDK06175G	20100903	20100903	95000	1
814465	814396	10353834	FORD MO FORD	FREESTYL	2005 N	20100902 N	FUEL SYS CASTRO VA CA	1FMDK06175G	20100903	20100903	95000	1
815147	815078	10354466	FORD MO FORD	FREESTYL	2006 N	20100710 N	POWER TILA VERNI TX	1FMDK06176G	20100908	20100908	52000	1
815237	815168	10354536	FORD MO FORD	FREESTYL	2007 N	20091011 N	VEHICLE S FORT WOITX	1FMDK03157G	20100908	20100908	56000	1

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815277	815208	10354570	FORD MO FORD	FREESTYL	2005 N	20100718 N	ENGINE A SALINE MI	1FMZK06115G	20100908	20100908	96000	1
815813	815756	10354990	FORD MO FORD	FREESTYL	2005 N	20100910 N	VEHICLE 4 HONEY GFTX	1FMDK02125G	20100911	20100911	82100	2
815879	815822	10355037	FORD MO FORD	FREESTYL	2005 N	20100815 N	ENGINE A PENSACO FM	1FMZK02105G	20100911	20100911	57000	1
816050	815993	10355151	FORD MO FORD	FREESTYL	2007 N	20100815 N	VEHICLE 4 HARRISOH OH	1FMDK021X7G	20100913	20100913	71358	1
816206	816149	10355271	FORD MO FORD	FREESTYL	2005 N	20100717 N	POWER TI DALLAS GA	1FMZK031X5G	20100913	20100913	100000	1
816390	816356	10355508	FORD MO FORD	FREESTYL	2005 N	20100705 N	VEHICLE 4 WEST EN NC	1FMZK01115G	20100914	20100914	75000	1
816914	816892	10355941	FORD MO FORD	FREESTYL	2006 N	20100703 N	VEHICLE 4 PERKIOME PA	1FMDK01196G	20100916	20100916	72500	1
816915	816893	10355941	FORD MO FORD	FREESTYL	2006 N	20100703 N	FUEL SYS PERKIOME PA	1FMDK01196G	20100916	20100916	72500	1
816933	816911	10355958	FORD MO FORD	FREESTYL	2005 N	20100830 N	VEHICLE 4 ANDOVER NJ	1FMDK05125G	20100916	20100916	74000	1
816934	816912	10355958	FORD MO FORD	FREESTYL	2005 N	20100830 N	ELECTRIC ANDOVER NJ	1FMDK05125G	20100916	20100916	74000	1
816960	816938	10355974	FORD MO FORD	FREESTYL	2005 N	20100913 N	VEHICLE 4 MIDLAND TX	1FMZK02125G	20100916	20100916	91346	1
817250	817239	10356213	FORD MO FORD	FREESTYL	2006 N	20100916 N	POWER TI FORT WO TX		20100917	20100917	75264	1
817266	817255	10356225	FORD MO FORD	FREESTYL	2005 N	20100916 N	VEHICLE 4 SPRUCE FAL		20100918	20100918		1
817267	817256	10356225	FORD MO FORD	FREESTYL	2005 N	20100916 N	FUEL SYS SPRUCE FAL		20100918	20100918		1
817330	817319	10356272	FORD MO FORD	FREESTYL	2006 N	20100909 N	POWER TI HOLLIDAY PA		20100918	20100918	50000	1
817332	817321	10356272	FORD MO FORD	FREESTYL	2006 N	20100909 N	ELECTRIC HOLLIDAY PA		20100918	20100918	50000	1
817950	817870	10356800	FORD MO FORD	FREESTYL	2007 N	20100826 N	VEHICLE 4 NEW POR FL	1FMDK02197G	20100921	20100921	46700	1
817951	817871	10356801	FORD MO FORD	FREESTYL	2007 N	20100915 N	FUEL SYS FRANKFO KY		20100921	20100921	58344	1
818115	818046	10356934	FORD MO FORD	FREESTYL	2007 N	20100616 N	VEHICLE 4 BRAINTRE MA		20100922	20100922	73000	1
818228	818159	10357009	FORD MO FORD	FREESTYL	2007 N	20090510 N	VEHICLE 4 CEDAR PA TX	1FMZK03147G	20100922	20100922	76244	1
818567	818521	10357300	FORD MO FORD	FREESTYL	2005 N	20100517 N	ENGINE A DAYTON TN	1FMZK02105G	20100924	20100924	72034	1
818820	818774	10357491	FORD MO FORD	FREESTYL	2006 N	20080928 N	FUEL SYS MENA AR	1FMZK01156G	20100925	20100925	72450	1
818821	818775	10357491	FORD MO FORD	FREESTYL	2006 N	20080928 N	POWER TI MENA AR	1FMZK01156G	20100925	20100925	72450	1
819114	819068	10357839	FORD MO FORD	FREESTYL	2007 N	20100612 N	VEHICLE 4 PINEY FLA TN		20100927	20100927	78000	1
819142	819096	10357859	FORD MO FORD	FREESTYL	2005 N	20100925 N	0 FUEL SYS WINTER H FL	1FMDK06105G	20100927	20100927		1
819143	819097	10357859	FORD MO FORD	FREESTYL	2005 N	20100925 N	0 VEHICLE 4 WINTER H FL	1FMDK06105G	20100927	20100927		1
819195	819149	10357901	FORD MO FORD	FREESTYL	2006 N	20060621 N	POWER TI SANFORD NC	1FMZK02126G	20100927	20100927	54000	1
819267	819233	10357970	FORD MO FORD	FREESTYL	2005 N	20100927 N	FUEL SYS NAMPA ID		20100927	20100927		1
819827	819804	10358431	FORD MO FORD	FREESTYL	2005 N	20100831 N	POWER TI CANANDA NY	1FMZK021X5G	20100930	20100930	114000	1
819828	819805	10358431	FORD MO FORD	FREESTYL	2005 N	20100831 N	ENGINE A CANANDA NY	1FMZK021X5G	20100930	20100930	114000	1
819906	819883	10358493	FORD MO FORD	FREESTYL	2007 N	20100927 N	FUEL SYS CONCORT NC	1FMZK02107G	20100930	20100930	88000	1
819927	819904	10358507	FORD MO FORD	FREESTYL	2007 N	20100820 N	POWER TI NASHVILL TN	1FMDK021X7G	20100930	20100930	85000	1
820357	820357	10358942	FORD MO FORD	FREESTYL	2005 N	20100927 N	FUEL SYS SOUTH H MA		20101003	20101003		1
820601	820601	10359135	FORD MO FORD	FREESTYL	2006 N	20101004 N	VEHICLE 4 HAMILTON NJ	1FMDK05166G	20101004	20101004	40000	1
820602	820602	10359135	FORD MO FORD	FREESTYL	2006 N	20101004 N	ENGINE A HAMILTON NJ	1FMDK05166G	20101004	20101004	40000	1
820801	820722	10359231	FORD MO FORD	FREESTYL	2005 N	20100916 N	POWER TI MILTON VI	1FMZK04185G	20101005	20101005	52781	1
820802	820723	10359231	FORD MO FORD	FREESTYL	2005 N	20100916 N	ENGINE A MILTON VI	1FMZK04185G	20101005	20101005	52781	1
820883	820804	10359297	FORD MO FORD	FREESTYL	2005 N	20100704 N	0 VEHICLE 4 BUFFALO IL	1FMDK06175G	20101005	20101005	80000	1
821028	820961	10359414	FORD MO FORD	FREESTYL	2006 N	20100301 N	SERVICE I UXBRIDGE MA	1FMZK02106G	20101006	20101006	100000	1
821030	820963	10359414	FORD MO FORD	FREESTYL	2006 N	20100301 N	POWER TI UXBRIDGE MA	1FMZK02106G	20101006	20101006	100000	1
821180	821113	10359542	FORD MO FORD	FREESTYL	2005 N	20070825 N	POWER TI NEW EGY NJ	1FMDK06185G	20101007	20101007	55500	1
821181	821114	10359542	FORD MO FORD	FREESTYL	2005 N	20070825 N	FUEL SYS NEW EGY NJ	1FMDK06185G	20101007	20101007	55500	1
821254	821187	10359600	FORD MO FORD	FREESTYL	2005 N	20100101 N	POWER TI SANDY UT	1FMDK05125G	20101008	20101008	90000	1
821681	821648	10360102	FORD MO FORD	FREESTYL	2006 N	20100620 N	VEHICLE 4 AL PASO TX	1FMZK01176G	20101012	20101012	76000	1
822000	821989	10360370	FORD MO FORD	FREESTYL	2006 N	20101013 N	POWER TI MURRIET CA	1FMZK011X6G	20101013	20101013	112000	1
822001	821990	10360370	FORD MO FORD	FREESTYL	2006 N	20101013 N	ELECTRIC MURRIET CA	1FMZK011X6G	20101013	20101013	112000	1
822148	822137	10360481	FORD MO FORD	FREESTYL	2006 N	20090808 N	POWER TI WILLIAMS VA	1FMZK02176G	20101014	20101014	63000	1
822310	822299	10360615	FORD MO FORD	FREESTYL	2007 N	20100716 N	POWER TI TEXTON PA	1FMZK05177G	20101015	20101015	50000	1
823026	823026	10361263	FORD MO FORD	FREESTYL	2006 N	20101019 N	VEHICLE 4 AUSTIN TX	1FMZK01156G	20101019	20101019	76000	1
824353	824330	10362388	FORD MO FORD	FREESTYL	2007 N	20100601 N	VEHICLE 4 NEW BERIN NC	1FMZK021X7G	20101026	20101026		1

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824629	824606	10362590	FORD MO FORD	FREESTYL	2007 N	20080707 N	ENGINE A WEST COI TX	1FMZK02177G	20101027	20101027	32611	1
824630	824607	10362590	FORD MO FORD	FREESTYL	2007 N	20080707 N	SERVICE I WEST COI TX	1FMZK02177G	20101027	20101027	32611	1
824631	824608	10362590	FORD MO FORD	FREESTYL	2007 N	20080707 N	POWER TI WEST COI TX	1FMZK02177G	20101027	20101027	32611	1
824717	824694	10362662	FORD MO FORD	FREESTYL	2007 N	20101024 N	POWER TI BLANCHE OH	1FMDK03107G	20101027	20101027	153000	1
824718	824695	10362662	FORD MO FORD	FREESTYL	2007 N	20101024 N	FUEL SYS BLANCHE OH	1FMDK03107G	20101027	20101027	153000	1
824836	824813	10362755	FORD MO FORD	FREESTYL	2005 N	20100925 N	DIGITAL IN CHEROKE AR		20101028	20101028	100000	1
824837	824814	10362755	FORD MO FORD	FREESTYL	2005 N	20100925 N	EXTERIOF CHEROKE AR		20101028	20101028	100000	1
824838	824815	10362755	FORD MO FORD	FREESTYL	2005 N	20100925 N	EXTERIOF CHEROKE AR		20101028	20101028	100000	1
825440	825361	10363483	FORD MO FORD	FREESTYL	2007 N	20100910 N	ENGINE A NORTH C/NJ	1FMZK05177G	20101101	20101101	46000	
825441	825362	10363483	FORD MO FORD	FREESTYL	2007 N	20100910 N	VEHICLE S NORTH C/NJ	1FMZK05177G	20101101	20101101	46000	
825733	825678	10363709	FORD MO FORD	FREESTYL	2006 N	20100715 N	VEHICLE S SEDALIA MO	1FMZK01166G	20101102	20101102	72000	1
826020	825965	10363916	FORD MO FORD	FREESTYL	2005 N	20060805 N	ENGINE A WALTON WV	1FMZK04135G	20101103	20101103	1000	1
826021	825966	10363916	FORD MO FORD	FREESTYL	2005 N	20060805 N	POWER TI WALTON WV	1FMZK04135G	20101103	20101103	1000	1
826257	826202	10364077	FORD MO FORD	FREESTYL	2006 N	20101102 N	VEHICLE S SANTA CL CA	1FMZK01106G	20101104	20101104	71000	1
826258	826203	10364077	FORD MO FORD	FREESTYL	2006 N	20101102 N	ELECTRIC SANTA CL CA	1FMZK01106G	20101104	20101104	71000	1
826620	826575	10364348	FORD MO FORD	FREESTYL	2007 N	20101103 N	VEHICLE S LEMON GF CA		20101107	20101107		1
827129	827084	10365247	FORD MO FORD	FREESTYL	2006 N	20100601 N	ENGINE A ANTIOCH TN		20101110	20101110	75000	
827130	827085	10365247	FORD MO FORD	FREESTYL	2006 N	20100601 N	VEHICLE S ANTIOCH TN		20101110	20101110	75000	
827715	827715	10365670	FORD MO FORD	FREESTYL	2006 N	20091019 N	FUEL SYS OCALA FL	1FMDK01136G	20101115	20101115	98000	1
827716	827716	10365670	FORD MO FORD	FREESTYL	2006 N	20091019 N	POWER TI OCALA FL	1FMDK01136G	20101115	20101115	98000	1
827887	827887	10365792	FORD MO FORD	FREESTYL	2007 N	20101114 N	POWER TI PLANO TX	1FMDK02107G	20101115	20101115	38000	1
828139	830119	10368192	FORD MO FORD	FREESTYL	2006 N	20101120 N	VEHICLE S PERRY SB OH	1FMDK06136G	20101129	20101129	68000	
828462	828395	10366576	FORD MO FORD	FREESTYL	2007 N	20100809 N	POWER TI MAUMELL AR		20101117	20101117	58776	1
828545	828478	10366639	FORD MO FORD	FREESTYL	2005 N	20090818 N	ENGINE A FT STEWA GA	1FMZK02125G	20101117	20101117	70000	1
829903	829881	10368019	FORD MO FORD	FREESTYL	2005 N	20101110 N	FUEL SYS WAYNESV GA	1FMZK02195G	20101128	20101128	100000	1
830042	830020	10368120	FORD MO FORD	FREESTYL	2006 N	20101120 N	POWER TI SOUTH WICT		20101129	20101129	65000	1
830884	830800	10368657	FORD MO FORD	FREESTYL	2005 N	20101127 N	EQUIPMEI DEARBOR MI	1FMDK06165G	20101202	20101202	77721	
831642	831582	10369476	FORD MO FORD	FREESTYL	2006 N	20100501 N	FUEL SYS GAINESV IFL		20101207	20101207	110000	
832115	832055	10369838	FORD MO FORD	FREESTYL	2006 N	20100825 N	VEHICLE S EULESS TX		20101209	20101209		
833999	833975	10371942	FORD MO FORD	FREESTYL	2007 N	20101218 N	VEHICLE S RALEIGH NC	1FMZK02197G	20101221	20101221	81000	
834025	834001	10371964	FORD MO FORD	FREESTYL	2007 N	20101212 N	ENGINE A MINNEAP MN		20101221	20101221	50000	
834026	834002	10371964	FORD MO FORD	FREESTYL	2007 N	20101212 N	FUEL SYS MINNEAP MN		20101221	20101221	50000	
834027	834003	10371964	FORD MO FORD	FREESTYL	2007 N	20101212 N	POWER TI MINNEAP MN		20101221	20101221	50000	
834028	834004	10371964	FORD MO FORD	FREESTYL	2007 N	20101212 N	ELECTRIC MINNEAP MN		20101221	20101221	50000	
834029	834005	10371964	FORD MO FORD	FREESTYL	2007 N	20101212 N	POWER TI MINNEAP MN		20101221	20101221	50000	
835051	835051	10372717	FORD MO FORD	FREESTYL	2006 N	20100801 N	VEHICLE S CLARKES GA	1FMZK011X6G	20101228	20101228	30000	
834393	834381	10372235	FORD MO FORD	FREESTYL	2005 N	20101223 N	POWER TI SMYRNA DE	1FMDK06125G	20101223	20101223	80000	
839334	839278	10377888	FORD MO FORD	FREESTYL	2006 N	20090722 N	UNKNOW ELKLAND PA	1FMZK01136G	20101119	20101119	36247	
839608	839572	10378096	FORD MO FORD	FREESTYL	2006 N	20110121 N	UNKNOW COVINGT GA		20110121	20110121	110000	
839659	839623	10378133	FORD MO FORD	FREESTYL	2007 N	20110110 N	POWER TI LAKEVILL MI	1FMDK05147G	20110121	20110121	36819	
841150	844619	10383410	FORD MO FORD	FREESTYL	2006 N	20110124 N	POWER TI BUENA VI CO		20110220	20110220	100000	
842785	842728	10381263	FORD MO FORD	FREESTYL	2007 N	20100409 N	ENGINE A RINGGOLI GA	1FMDK02167G	20110209	20110209	50000	
842889	842843	10381353	FORD MO FORD	FREESTYL	2006 Y	20110208 N	VEHICLE S GERMANT TN	1FMDK02196G	20110209	20110209	33000	1
842977	842931	10381412	FORD MO FORD	FREESTYL	2006 N	20101001 N	POWER TI GREENVIL SC		20110210	20110210	99000	1
843642	843607	10382646	FORD MO FORD	FREESTYL	2006 N	20100214 N	VEHICLE S RAYFORD NC		20110214	20110214	70000	
844448	844436	10383252	FORD MO FORD	FREESTYL	2005 N	20110218 N	ENGINE A APO AE	1FMZK02125G	20110218	20110218	79000	
844509	844497	10383305	FORD MO FORD	FREESTYL	2006 N	20110203 N	POWER TI FORT WA MD	1FMZK03116G	20110219	20110219		
845129	845058	10384132	FORD MO FORD	FREESTYL	2006 N	20100223 N	VEHICLE S DELTONA FL	1FMDK02126G	20110223	20110223	40000	
846914	846914	10386642	FORD MO FORD	FREESTYL	2007 N	20110306 N	POWER TI HARDINSE KY	1FMDK03127G	20110307	20110307	78000	
847199	847199	10386840	FORD MO FORD	FREESTYL	2005 N	20080601 N	ELECTRIC EAST LIBE OH	1FMZK02155G	20110308	20110308	65000	

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850889	850807	10393999	FORD MO' FORD	FREESTYL	2005 N	20110401	N	POWER TIGILBERT AZ	1FMDK02135G	20110401	20110401	86100
851198	851127	10394940	FORD MO' FORD	FREESTYL	2006 N	20110306	N	POWER TI WORTHIN IN	1FMZK01136G	20110404	20110404	74000
851199	851128	10394940	FORD MO' FORD	FREESTYL	2006 N	20110306	N	VEHICLE S WORTHIN IN	1FMZK01136G	20110404	20110404	74000
852071	852024	10395503	FORD MO' FORD	FREESTYL	2006 N	20110409	N	FUEL SYS PALM HAFFL	1FMZK02186G	20110411	20110411	81000
852667	852644	10395953	FORD MO' FORD	FREESTYL	2006 N	20110410	N	UNKNOWN MOBILE AL		20110414	20110414	66400
853262	853250	10396865	FORD MO' FORD	FREESTYL	2006 N	20110419	N	UNKNOWN FORT WOITX		20110419	20110419	
853824	854452	10398142	FORD MO' FORD	FREESTYL	2007 N	20100615	N	VEHICLE S HUMBLE TX	1FMZK05177G	20110428	20110428	80000
854622	854575	10398247	FORD MO' FORD	FREESTYL	2006 N	20110426	N	FUEL SYS SAN ANTC TX		20110429	20110429	58000
855501	855489	10399124	FORD MO' FORD	FREESTYL	2005 N	20100902	N	ELECTRIC MANKATO MN		20110504	20110504	100000

CDESCR	VEH_SPEI	DOT	TIRE_SIZE	LOC_OF_1	TIRE_FAIL	ORIG_EQ	MANUF_D	SEAT_TY	RESTRAIN	DEALER_1	DEALER_1	DEALER_1	DEALER_1	DEALER_2	PROD_TY	Possib. Assoc	Alleged TB	Stall	UA	Surge	High RPM	Loss of Power or Accident
I WANTED TO RESPOND TO THE										BELL FORD						V	y	y	y			
MY 2005 FORD FREESTYLE, 54K	5									KEARNY MESA FORD SAN DIEG CA	92111					V	y	y	y	y		
INSTRUMENT CLUSTER HAD SEVERAL	60									INVER GROVE FORD INVER GR MN	55077					V	y			y		
TL*THE CONTACT OWNS A 2006 FORD	0									TORM FORD 770-422-11 MARIETTA GA						V	y	y	y	y		
TL*THE CONTACT OWNS A 2006 FORD	0									TORM FORD 770-422-11 MARIETTA GA						V	y	y	y	y		
I EXPERIENCED A SUDDEN AND	5															V	y			y		
WHILE STOPPED WITH FOOT ON THE	2															V	y			y	y	
WHILE STOPPED WITH FOOT ON THE	2															V	y			y	y	
THE ENGINE SEEMS TO HAVE POWER																V	y			y		
06/05/08 DURING IDLE VEHICLE	0															V	y	y		y		
TL*THE CONTACT OWNS A 2007 FORD	0															V	y			y		
WHILE CURBSIDE AT THE AIRPORT	0															V	y	y		y		
WHILE CURBSIDE AT THE AIRPORT	0															V	y	y		y		
2006 FORD FREESTYLE STOPPED IN	0															V	y		y	y		y
THE CAR WAS PUT INTO REVERSE,	0															V	y	y	y			
I HAVE A FORD FREESTYLE YEAR	0															V	y	y		y		
THE FORD FREESTYLE SURGES AND																V	y			y		
THE FORD FREESTYLE SURGES AND																V	y			y	y	
VEHICLE WILL SURGE FORWARD																V	y	y		y		
VEHICLE WILL SURGE FORWARD																V	y	y		y		
SINCE THE CAR WAS NEW THE	0															V	y	y		y		y
TL*THE CONTACT OWNS A 2007 FORD	0															V	y	y		y		
CAR SURGES FORWARD IN REVERSE	5															V	y	y		y		
SITTING AT A RED LIGHT AND THE	0															V	y	y		y		y
SITTING AT A RED LIGHT AND THE	0															V	y	y		y		y
MY WIFE AND I OWN TWO 2006 FORD	0															V	y	y	y	y		
THROTTLE BODY, THE CAR WILL	5															V	y	y		y		
APPROX. 4 WEEKS AGO MY VEHICLE	5															V	y	y		y	y	y
WHEN I AM DRIVING MY CAR WITH	0															V	y			y		y
2006 FORD FREESTYLE - PULLING	5															V	y			y		y
OUR 2006 FORD FREESTYLE SURGES	10															V	y	y		y		
WAS MANEUVERING VEHICLE IN A	4															V	y	y	y	y		
WE HAVE HAD OR FREESTYLE SINCE	0															V	y			y		
WE HAVE HAD OR FREESTYLE SINCE	0															V	y			y		
2006 FORD FREESTYLE - THROTTLE	5															V	y	y		y		
TL*THE CONTACT OWNS A 2006 FORD	40									TEXAS MC 817-935-7(FORT WOITX	76108					V	y	y	y	y	y	
TL*THE CONTACT OWNS A 2006 FORD	40									TEXAS MC 817-935-7(FORT WOITX	76108					V	y	y	y	y	y	
TL*THE CONTACT OWNS A 2006 FORD	40									TEXAS MC 817-935-7(FORT WOITX	76108					V	y	y	y	y	y	
CAR ACCELERATED IN REVERSE	0															V	y	y		y	y	
I WAS IN A PARKING SPACE IN MY	0															V	y	y	y	y	y	
MY CAR LUNGES FOREWORD OR	45															V	y			y	y	
TL*THE CONTACT OWNS A 2005 FORD	20															V	y	y		y		y
TL*THE CONTACT OWNS A 2005 FORD	40															V	y	y				
TL*THE CONTACT OWNS A 2006 FORD	5															V	y	y	y	y		
AT A STOP LIGHT IN HEAVY TRAFFIC	0															V	y	y	y			

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THE ENGINE ON MY 2006 FORD	2	V	y		y		y		
MY 2007 FORD FREESTYLE SURGES	0	V	y				y		
I WAS DRIVING MY FREESTYLE THRU	0	V	y	y			y		
2006 FORD FREESTYLE HAS	0	V	y	y			y		
TL* THE CONTACT OWNS A 2005		V	y				y		y
MY 2006 FORD FREESTYLE BEGAN TO	2	V	y	y	y		y		
2005 FORD FREESTYLE. IN THE LAST	5	V	y	y	y		y		
2005 FORD FREESTYLE. IN THE LAST	5	V	y	y	y		y		
MY 2007 FORD FREESTYLE HAS HAD		V	y	y	y		y		
MY 2007 FORD FREESTYLE HAS HAD		V	y	y	y		y		
2007 FORD FREESTYLE SURGING AT	5	V	y				y		
I OWN A 2005 FORD FREESTYLE AWD	0	V	y		y		y		
TL* THE CONTACT OWNS A 2005		V	y	y					y
TL* THE CONTACT OWNS A 2006		V	y	y			y		
I HAVE A 2005 FORD FREESTYLE WITH		V	y	y	y		y		
MY 2006 FORD FREESTYLE, JUMPS	0	V	y	y			y		
OUR 2006 FORD FREESTYLE HAS	0	V	y	y	y		y		
OUR 2006 FORD FREESTYLE HAS	0	V	y	y	y		y		
TL* THE CONTACT OWNS A 2006	0	V	y				y		
2006 FORD FREESTYLE SURGES	0	V	y	y			y		
TL* THE CONTACT OWNS A 2007	10	V	y	y	y	y	y		
CAR BEGAN SURGING FORWARD		V	y	y	y		y		y
MY CAR LUNGES FORWARD OR	0	V	y		y		y		
I CURRENTLY OWN A 2006 FORD	2	V	y				y	y	
TL* THE CONTACT OWNS A 2006	15	V	y		y	y	y		
2005 FORD FREESTYLE LUNGED	0	V	y	y			y		
2005 FORD FREESTYLE LUNGED	0	V	y	y			y		
I HAVE A 2007 FORD FREESTYLE SEL	0	V	y	y			y		y
I HAVE A 2007 FORD FREESTYLE THAT	10	V	y	y		y	y		y
TL* THE CONTACT OWNS A 2006	0	V	y	y			y		
TL* THE CONTACT OWNS A 2007	0	V	y				y	y	
I HAVE A 2007 FORD FREESTYLE THAT		V	y	y			y		
I HAVE A 2007 FORD FREESTYLE. MY	3	V	y	y	y		y		
WHEN SHIFTING INTO DRIVE OR	3	V	y				y		
WHEN SHIFTING INTO DRIVE OR	3	V	y				y		
2006 FORD FREESTYLE HAS RAPID	5	V	y				y	y	
TL*THE CONTACT OWNS A 2006 FORD	5	V	y	y			y		
TL*THE CONTACT OWNS A 2006 FORD	5	V	y	y			y		
THROTTLE BODY FAILS AND CAR	3	V	y	y			y		
TL* THE CONTACT OWNS A 2006	0	V	y	y		y	y		
I HAVE 2005 FORD FREESTYLE. THE		V	y				y		
I HAVE 2005 FORD FREESTYLE. THE		V	y				y		
WHILE IN GEAR VEHICLE WILL SERGE	5	V	y				y		
FORD FREESTYLE '07 LESS THAN 36K	5	V	y		y		y		
FORD FREESTYLE '07 LESS THAN 36K	5	V	y		y		y		
MY 2007 FORD FREESTYLE WITH	0	V	y	y			y		
OUR 2007 FORD FREESTYLE WITH	0	V	y	y	y		y		
MY 2005 FORD FREESTYLE	5	V	y				y	y	
TL* THE CONTACT OWNS A 2007	0	V	y				y		
I HAVE A 2006 FORD FREESTYLE WITH	5	V	y	y	y		y		

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2005 FORD FREESTYLE LIMITED AWD.		V	y	y	y		y			
2005 FORD FREESTYLE FOR 2 YRS	5	V	y	y			y			
2005 FORD FREESTYLE - I AM HAVING	5	V	y		y		y			
TL* THE CONTACT OWNS A 2007	0	V	y	y			y	y		
MY 2005 FORD FREESTYLE JUST ALL	0	V	y				y	y		
TL* THE CONTACT OWNS A 2005	5	V	y				y	y		
SUDDEN LURCHING/SURGING OF MY	5	V	y				y			y
SUDDEN LURCHING/SURGING OF MY	5	V	y				y			y
THE CAR LUNGES FORWARD OR	5	V	y	y			y	y		
THE CAR LUNGES FORWARD OR	5	V	y	y			y	y		
TL*THE CONTACT OWNS A 2005 FORD		V	y	y			y			y
I HAVE A 2006 FORD FREESTYLE THAT	5	V	y	y	y		y			
HAVE BEEN HAVING ONGOING	0	V	y	y	y	y	y			
HAVE BEEN HAVING ONGOING	0	V	y	y	y	y	y			
2006 FORD FREESTYLE SURGING	0	V	y				y			
2006 FORD FREESTYLE SURGING	0	V	y				y			
TL*THE CONTACT OWNS A 2007 FORD	2	V	y				y			
MY 2007 FORD FREESTYLE WITH	5	V	y				y			
TL* THE CONTACT OWNS A 2007	0	V	y	y			y			
TL* THE CONTACT OWNS A 2007	0	V	y	y	y	y	y			
WHEN SITTING IDLE WITH A/C ON,	3	V	y	y	y		y			
MY VEHICLE WHEN IN GEAR AND	0	V	y	y			y			
MY VEHICLE WHEN IN GEAR AND	0	V	y	y			y			
TL* THE CONTACT OWNS 2007 FORD	0	V	y	y			y			
ACCELERATING ON IT'S OWN AND		V	y			y	y			
ACCELERATING ON IT'S OWN AND		V	y			y	y			
TL* THE CONTACT OWNS A 2006		V	y				y	y		
CAR LUNGES AND SURGES WHILE		V	y				y			
HAVE A 2005 FORD FREESTYLE- WITH	35	V	y	y			y			
HAVE A 2005 FORD FREESTYLE- WITH	35	V	y	y			y			
I RECENTLY BOUGHT A USED 2007	0	V	y	y			y			
WE PURCHASED A 2007 FORD	0	V	y		y		y			
2005 FORD FREESTYLE SURGES		V	y				y			y
MY FORD FREESTYLE SUDDENLY	1	V	y				y	y		
MY FORD FREESTYLE SUDDENLY	1	V	y				y	y		
2005 FORD FREESTYLE 53,000 MILES	35	V	y						y	y
2005 FORD FREESTYLE 53,000 MILES	35	V	y						y	y
TL*THE CONTACT OWNS A 2005 FORD	10	V	y	y			y			y
MY 2006 FORD FREESTYLE		V	y				y			
MY 2006 FORD FREESTYLE		V	y				y			
ACCELERATING ON IT'S OWN AND	0	V	y			y	y		y	
ACCELERATING ON IT'S OWN AND	0	V	y			y	y		y	
2005 FORD FREESTYLE	0	V	y				y			
TL*THE CONTACT OWNS A 2006 FORD	2	V	y	y			y			
WHILE IDLING IN PARK WITH A/C ON,	5	V	y				y	y		
WHILE IDLING IN PARK WITH A/C ON,	5	V	y				y	y		
TL*THE CONTACT OWNS A 2006 FORD	0	V	y				y			
2007 FORD FREESTYLE SURGED	0	V	y	y			y			
2006 FORD FREESTYLE ENGINE	5	V	y				y			
I NOTICED THAT MY CAR BEGAN TO	0	V	y	y			y			

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USUALLY FROM A DEAD STOP OR 0
 VEHICLE WOULD ACCELERATE, 55
 VEHICLE WOULD ACCELERATE, 55
 2006 FORD FREESTYLE LUNGING 3
 2006 FORD FREESTYLE WITH 1
 I HAVE AN 06 FREESTYLE THAT
 TL*THE CONTACT OWNS A 2007 FORD
 VEHICLE ACCELERATES, WITHOUT 0
 2005 FORD FREESTYLE SEL HAS LOST 10

V	y	y		y		
V	y		y	y		
V	y		y	y		
V	y	y		y		y
V	y	y		y		
V	y	y		y		
V	y			y		
V	y	y		y		y
V	y		y	y	y	

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AC On	Brake Applied	Unit	Movement or Lunge/Surge	Cust Choose not to disg or	Event	Location	Allegation Note	PE11-018 VOQ	Dupl	Complete VIN	MOP	Drive	Incident Date	Letter Date	
					Low Speed Manuv	In Traffic: Parking Lot		VOQ Throttle Body	n	1FMDK04155G		Jan-05 4 WHL L/H PART TIME DRIVE	4/30/2007	4/30/2007	0
	y				Low Speed Manuv	Traffic Light or Stop Sign	at stop, slowing down	VOQ Throttle Body	n	1FMZK02115G		Sep-04 2 WHL L/H FRONT DRIVE	5/31/2008	5/31/2008	0
					Unknown	unk	IC Replaced. Assoc?	VOQ Other	n	1FMDK06135G		Apr-05 4 WHL L/H PART TIME DRIVE	5/31/2008	5/31/2008	14
		y			Put in Gear	unk	Jerked forward	VOQ Throttle Body	n	1FMZK01146G		Jan-06 2 WHL L/H FRONT DRIVE	6/30/2008	7/31/2008	5
		y			Put in Gear	unk	Jerked forward	VOQ Throttle Body	y	1FMZK01146G		Jan-06 2 WHL L/H FRONT DRIVE	6/30/2008	7/31/2008	5
		y			Put in Gear	parking lot	alleges nearly hit some	VOQ Other	n	1FMDK06136G		Jan-06 4 WHL L/H PART TIME DRIVE	6/30/2008	7/31/2008	54
	y	y			Low Speed Manuv	parking lot	Surged forward	VOQ Other	n	1FMDK05155G		Dec-04 4 WHL L/H PART TIME DRIVE	7/31/2008	7/31/2008	6
	y	y			Low Speed Manuv	parking lot	Surged forward	VOQ Other	y	1FMDK05155G		Dec-04 4 WHL L/H PART TIME DRIVE	7/31/2008	7/31/2008	6
					Low Speed Manuv	unk	in reverse	VOQ Other	n	1FMZK04116G		Jan-06 4 WHL L/H PART TIME DRIVE	5/31/2008	8/31/2008	91
		y			At Idle or Stop	unk	alleged almost hit pede	VOQ Throttle Body	n	#N/A	#N/A	#N/A	6/30/2008	8/31/2008	61
	y	y			At Idle or Stop	Traffic Light or Stop Sign	Jerked forward	VOQ Other	n	1FMZK02197G		May-06 2 WHL L/H FRONT DRIVE	5/31/2008	8/31/2008	85
		y			At Idle or Stop	parking lot	Airport	VOQ Throttle Body	n	1FMDK01176G		Feb-06 2 WHL L/H FRONT DRIVE	7/31/2008	8/31/2008	21
		y			At Idle or Stop	parking lot	Airport	VOQ Throttle Body	y	1FMDK01176G		Feb-06 2 WHL L/H FRONT DRIVE	7/31/2008	8/31/2008	21
		y			At Idle or Stop	unk	Alleged UA from stop	VOQ Throttle Body	n	1FMDK03116G		Oct-05 2 WHL L/H FRONT DRIVE	9/30/2008	9/30/2008	6
	y				Put in Gear	unk		VOQ Other	n	1FMDK06105G		Mar-05 4 WHL L/H PART TIME DRIVE	8/31/2008	9/30/2008	33
		y			Put in Gear	unk	Jumped forward	VOQ Other	n	1FMZK06135G		Apr-05 4 WHL L/H PART TIME DRIVE	9/30/2007	9/30/2008	391
					At Idle or Stop	parking lot: Traffic Light or Stop Sign		VOQ Other	n	1FMDK06105G		Nov-04 4 WHL L/H PART TIME DRIVE	7/31/2006	4/30/2009	1008
	y	y	y		At Idle or Stop	parking lot: Traffic Light or Stop Sign		VOQ Other	y	1FMDK06105G		Nov-04 4 WHL L/H PART TIME DRIVE	7/31/2006	4/30/2009	1008
	y	y	y		Braking	unk	Surge Forward	VOQ Other	n	1FMDK02196G		Mar-06 2 WHL L/H FRONT DRIVE	6/30/2009	6/30/2009	3
	y	y	y		Braking	unk	Surge Forward	VOQ Other	y	1FMDK02196G		Mar-06 2 WHL L/H FRONT DRIVE	6/30/2009	6/30/2009	3
		y	y		Low Speed Manuv	Parking Lot	Alleged almost hit park	VOQ Throttle Body	n	1FMZK02176G		Jan-06 2 WHL L/H FRONT DRIVE	6/30/2009	6/30/2009	1
		y	y		Braking	unk	Alleged lunged a foot	VOQ Throttle Body	n	1FMZK03147G		Jun-06 2 WHL L/H FRONT DRIVE	6/30/2009	6/30/2009	10
		y	y		Low Speed Manuv	parking lot: Traffic Light or Stop Sign	Surge Forward	VOQ Throttle Body	n	1FMZK02115G		Mar-05 2 WHL L/H FRONT DRIVE	7/31/2009	7/31/2009	2
		y	y		At Idle or Stop	Traffic Light or Stop Sign	Alleged almost got in m	VOQ Throttle Body	n	1FMZK011X5G		Jul-04 2 WHL L/H FRONT DRIVE	7/31/2009	7/31/2009	2
		y	y		At Idle or Stop	Traffic Light or Stop Sign	Alleged almost got in m	VOQ Throttle Body	y	1FMZK011X5G		Jul-04 2 WHL L/H FRONT DRIVE	7/31/2009	7/31/2009	2
					At Idle or Stop	unk		VOQ Throttle Body	n	1FMZK01166G		Apr-06 2 WHL L/H FRONT DRIVE	5/31/2009	7/31/2009	83
		y	y		Low Speed Manuv	Traffic Light or Stop Sign		VOQ Other	n	1FMZK02165G		May-05 2 WHL L/H FRONT DRIVE	7/31/2009	7/31/2009	20
	y	y			Low Speed Manuv	Parking Lot: Garage	Lunged backwards	VOQ Throttle Body	n	1FMDK03165G		Jun-05 2 WHL L/H FRONT DRIVE	6/30/2009	7/31/2009	53
	y	y			At Idle or Stop	Traffic Light or Stop Sign	Lunged Forward into ar	VOQ Throttle Body	n	1FMZK02146G		Apr-06 2 WHL L/H FRONT DRIVE	7/31/2009	7/31/2009	3
		y	y		Low Speed Manuv	Parking Lot	Surged forward	VOQ Throttle Body	n	1FMZK02176G		Jan-06 2 WHL L/H FRONT DRIVE	7/31/2009	7/31/2009	6
		y			Put in Gear	unk	Lunged	VOQ Throttle Body	n	1FMDK03176G		Jan-06 2 WHL L/H FRONT DRIVE	7/31/2009	7/31/2009	12
		y			Low Speed Manuv	Parking Lot	Surged forward	VOQ Throttle Body	n	1FMZK01145G		Apr-05 2 WHL L/H FRONT DRIVE	7/31/2009	7/31/2009	3
		y			At Idle or Stop	unk	Surged forward	VOQ Throttle Body	n	1FMZK05186G		Mar-06 4 WHL L/H PART TIME DRIVE	7/31/2009	7/31/2009	5
		y			At Idle or Stop	unk	Surged forward	VOQ Throttle Body	y	1FMZK05186G		Mar-06 4 WHL L/H PART TIME DRIVE	7/31/2009	7/31/2009	5
		y			Low Speed Manuv	unk	Lurched Forward	VOQ Throttle Body	n	1FMDK06186G		Feb-06 4 WHL L/H PART TIME DRIVE	7/31/2009	7/31/2009	3
		y			Put in Gear	unk	Vehicle accelerated	VOQ Throttle Body	n	1FMZK01196G		Oct-05 2 WHL L/H FRONT DRIVE	6/30/2009	8/31/2009	44
		y			Put in Gear	unk	Vehicle accelerated	VOQ Throttle Body	y	1FMZK01196G		Oct-05 2 WHL L/H FRONT DRIVE	6/30/2009	8/31/2009	44
		y			Put in Gear	unk	Vehicle accelerated	VOQ Throttle Body	y	1FMZK01196G		Oct-05 2 WHL L/H FRONT DRIVE	6/30/2009	8/31/2009	44
		y			Low Speed Manuv	unk	Vehicle accelerated	VOQ Throttle Body	n	1FMDK02147G		May-06 2 WHL L/H FRONT DRIVE	8/31/2009	8/31/2009	2
		y			Put in Gear	Parking Lot	Vehicle accelerated	VOQ Throttle Body	n	1FMZK02185G		Feb-05 2 WHL L/H FRONT DRIVE	8/31/2009	8/31/2009	2
		y			At Idle or Stop	unk	Lunge Forward	VOQ Throttle Body	n	#N/A	#N/A	#N/A	8/31/2009	8/31/2009	1
		y			Put in Gear	unk	Vehicle accelerated	VOQ Throttle Body	n	1FMDK05195G		Apr-05 4 WHL L/H PART TIME DRIVE	8/31/2009	8/31/2009	9
					While Driving	unk	Check engine light	VOQ Throttle Body	n	1FMDK061X5G		Jun-05 4 WHL L/H PART TIME DRIVE	8/31/2009	8/31/2009	5
	y				Braking	unk		VOQ Throttle Body	n	1FMZK051X6G		Mar-06 4 WHL L/H PART TIME DRIVE	8/31/2007	8/31/2009	723
	y				At Idle or Stop	Traffic Light or Stop Sign		VOQ Throttle Body	n	1FMDK02157G		Sep-06 2 WHL L/H FRONT DRIVE	8/31/2007	8/31/2009	736

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y	y	At Idle or Stop	Traffic Light or Stop	Jump forward	VOQ Throttle Body	n	1FMZK01195G	Mar-05	2 WHL L/H FRONT DRIVE	7/31/2009	8/31/2009	24
y	y	Low Speed Manuv	Garage or Driveway	Vehicle Accelerated	VOQ Throttle Body	n	1FMZK02126G	Apr-06	2 WHL L/H FRONT DRIVE	5/31/2009	8/31/2009	93
y	y	Low Speed Manuv	Garage or Driveway	Vehicle Accelerated	VOQ Throttle Body	y	1FMZK02126G	Apr-06	2 WHL L/H FRONT DRIVE	5/31/2009	8/31/2009	93
y	y	Low Speed Manuv	Garage or Driveway	Vehicle Accelerated	VOQ Throttle Body	y	1FMZK02126G	Apr-06	2 WHL L/H FRONT DRIVE	5/31/2009	8/31/2009	93
		Low Speed Manuv	Parking Lot	School	VOQ Throttle Body	n	1FMZK011X5G	Dec-04	2 WHL L/H FRONT DRIVE	8/31/2009	8/31/2009	6
		Low Speed Manuv	Parking Lot	School	VOQ Throttle Body	y	1FMZK011X5G	Dec-04	2 WHL L/H FRONT DRIVE	8/31/2009	8/31/2009	6
	y	Put in Gear	Parking Lot	Surged forward	VOQ Throttle Body	n	1FMZK02155G	Feb-05	2 WHL L/H FRONT DRIVE	8/31/2009	8/31/2009	8
		Put in Gear	unk		VOQ Throttle Body	n	1FMDK06175G	Apr-05	4 WHL L/H PART TIME DRIVE	8/31/2009	8/31/2009	1
	y	Low Speed Manuv	unk	Vehicle Accelerated - A	VOQ Throttle Body	n	1FMDK01146G	Mar-06	2 WHL L/H FRONT DRIVE	8/31/2009	8/31/2009	4
	y	At Idle or Stop	unk	Lunge Forward	VOQ Throttle Body	n	1FMZK011X6G	Feb-06	2 WHL L/H FRONT DRIVE	8/31/2008	8/31/2009	369
	y	At Idle or Stop	unk	Lunged	VOQ Throttle Body	n	1FMDK06127G	Sep-06	4 WHL L/H PART TIME DRIVE	8/31/2009	9/30/2009	18
	y	Put in Gear	Parking Lot	Lurch	VOQ Throttle Body	n	1FMZK06137G	May-06	4 WHL L/H PART TIME DRIVE	8/31/2009	8/31/2009	12
	y	Braking	unk	Vehicle accelerates	VOQ Throttle Body	n	1FMZK01176G	Apr-06	2 WHL L/H FRONT DRIVE	4/30/2009	8/31/2009	125
	y	While Driving	unk	rpm jump	VOQ Throttle Body	n	1FMZK03145G	May-05	2 WHL L/H FRONT DRIVE	8/31/2009	8/31/2009	0
	y	Braking	unk	Surged forward	VOQ Throttle Body	n	1FMDK06186G	Jul-05	4 WHL L/H PART TIME DRIVE	7/31/2009	8/31/2009	38
	y	Low Speed Manuv	unk		VOQ Throttle Body	n	1FMDK04126G	Dec-05	4 WHL L/H PART TIME DRIVE	8/31/2009	9/30/2009	9
	y	Low Speed Manuv	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMDK03187G	Dec-06	2 WHL L/H FRONT DRIVE	8/31/2009	9/30/2009	17
		At Idle or Stop	unk	Lurch	VOQ Throttle Body	n	1FMZK01115G	May-05	2 WHL L/H FRONT DRIVE	5/31/2006	9/30/2009	1210
	y	At Idle or Stop	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMDK06145G	Apr-05	4 WHL L/H PART TIME DRIVE	8/31/2009	9/30/2009	31
		Low Speed Manuv	Traffic Light or Stop Sign		VOQ Throttle Body	n	1FMZK02145G	Aug-04	2 WHL L/H FRONT DRIVE	2/28/2009	9/30/2009	214
		At Idle or Stop	unk		VOQ Throttle Body	n	1FMDK06135G	Apr-05	4 WHL L/H PART TIME DRIVE	7/31/2009	9/30/2009	67
		Put in Gear	Parking Lot		VOQ Throttle Body	n	1FMZK02166G	Feb-06	2 WHL L/H FRONT DRIVE	8/31/2009	9/30/2009	36
		Put in Gear	Parking Lot		VOQ Throttle Body	y	1FMZK02166G	Feb-06	2 WHL L/H FRONT DRIVE	8/31/2009	9/30/2009	36
	y	Low Speed Manuv	Parking Lot		VOQ Other	n	#N/A	#N/A	#N/A	8/31/2009	9/30/2009	38
		Put in Gear	unk		VOQ Throttle Body	n	1FMZK011X5G	Jun-05	2 WHL L/H FRONT DRIVE	7/31/2009	9/30/2009	70
		Put in Gear	unk		VOQ Throttle Body	y	1FMZK011X5G	Jun-05	2 WHL L/H FRONT DRIVE	7/31/2009	9/30/2009	70
	y	Low Speed Manuv	unk	Lunged	VOQ Throttle Body	n	1FMZK011X6G	Jan-06	2 WHL L/H FRONT DRIVE	9/30/2009	#####	16
		At Idle or Stop	unk		VOQ Throttle Body	n	1FMDK02155G	Feb-05	2 WHL L/H FRONT DRIVE	9/30/2009	#####	15
	y	Low Speed Manuv	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMDK061X5	Oct-04	4 WHL L/H PART TIME DRIVE	8/31/2009	#####	47
	y	At Idle or Stop	unk		VOQ Throttle Body	n	1FMDK061X6	Apr-06	4 WHL L/H PART TIME DRIVE	7/31/2009	#####	66
		At Idle or Stop	unk	Surged forward	VOQ Throttle Body	n	1FMZK01166G	Jan-06	2 WHL L/H FRONT DRIVE	#####	#####	4
	y	Low Speed Manuv	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMZK02136G	Jan-06	2 WHL L/H FRONT DRIVE	8/31/2009	#####	63
	y	Low Speed Manuv	Parking Lot	Vehicle Accelerated	VOQ Other	n	1FMZK06156G	Jul-05	4 WHL L/H PART TIME DRIVE	#####	#####	7
		While Driving	unk		VOQ Throttle Body	n	#N/A	#N/A	#N/A	#####	#####	5
	y	At Idle or Stop	unk	Launch	VOQ Throttle Body	n	1FMDK011X5	Jan-05	2 WHL L/H FRONT DRIVE	8/31/2009	#####	86
		At Idle or Stop	Traffic Light or Stop	Surged forward	VOQ Throttle Body	n	1FMZK02156G	Feb-06	2 WHL L/H FRONT DRIVE	7/31/2008	#####	487
	y	Put in Gear	unk	Pole	VOQ Other	n	1FMZK02145G	Nov-04	2 WHL L/H FRONT DRIVE	#####	#####	7
	y	Put in Gear	unk	Lurch Backward	VOQ Throttle Body	n	1FMZK02107G	Jun-06	2 WHL L/H FRONT DRIVE	8/31/2009	#####	122
		Unknown	unk		VOQ Throttle Body	n	1FMDK06165G	Oct-04	4 WHL L/H PART TIME DRIVE	8/31/2009	1/31/2010	141
	y	Low Speed Manuv	unk	2 feet	VOQ Throttle Body	n	1FMZK01176G	Jan-06	2 WHL L/H FRONT DRIVE	1/31/2010	1/31/2010	25
	y	Low Speed Manuv	Parking Lot	into pole	VOQ Throttle Body	n	1FMDK05106G	Feb-06	4 WHL L/H PART TIME DRIVE	1/31/2010	1/31/2010	14
	y	Low Speed Manuv	unk	Lunged Forward	VOQ Throttle Body	n	1FMZK02175G	Jun-05	2 WHL L/H FRONT DRIVE	#####	2/28/2010	804
	y	Low Speed Manuv	Traffic Light or Stop Sign: Parking Lot		VOQ Throttle Body	n	1FMZK04125G	Jan-05	4 WHL L/H PART TIME DRIVE	9/30/2009	2/28/2010	162
		Unknown	unk		VOQ Throttle Body	n	1FMZK02195G	Mar-05	2 WHL L/H FRONT DRIVE	8/31/2009	2/28/2010	194
		Unknown	unk		VOQ Throttle Body	y	1FMZK02195G	Mar-05	2 WHL L/H FRONT DRIVE	8/31/2009	2/28/2010	194
	y	Low Speed Manuv	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMDK05175G	Jun-05	4 WHL L/H PART TIME DRIVE	7/31/2009	3/31/2010	225
	y	Put in Gear	unk	Vehicle Accelerated	VOQ Other	n	1FMZK02165G	Jun-05	2 WHL L/H FRONT DRIVE	5/31/2007	3/31/2010	1045
	y	At Idle or Stop	Traffic Light or Stop	Lunged Forward into ini	VOQ Throttle Body	n	1FMZK061X5G	Apr-05	4 WHL L/H PART TIME DRIVE	#####	3/31/2010	106
	y	At Idle or Stop	Traffic Light or Stop	Lunged Forward into ini	VOQ Throttle Body	y	1FMZK061X5G	Apr-05	4 WHL L/H PART TIME DRIVE	#####	3/31/2010	106
		Low Speed Manuv	In Traffic		VOQ Throttle Body	n	1FMZK05115G	May-05	4 WHL L/H PART TIME DRIVE	3/31/2010	4/30/2010	26

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	y		Put in Gear	Parking Lot	Into Parked Car	VOQ Throttle Body	n	1FMZK01186G	Jan-06	2 WHL L/H FRONT DRIVE	4/30/2010	4/30/2010	11
	y	y	Put in Gear	Parking Lot	Surged forward	VOQ Throttle Body	n	1FMDK03177G	Nov-06	2 WHL L/H FRONT DRIVE	#####	4/30/2010	156
	y	y	At Idle or Stop	unk	Lunged Forward	VOQ Throttle Body	n	1FMZK061X5G	Mar-05	4 WHL L/H PART TIME DRIVE	3/31/2009	4/30/2010	395
	y	y	Low Speed Manuv	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMDK02177G	Jan-07	2 WHL L/H FRONT DRIVE	5/31/2010	6/30/2010	9
	y	y	Braking	unk	20 mph	VOQ Throttle Body	n	1FMDK06135G	May-05	4 WHL L/H PART TIME DRIVE	#####	6/30/2010	1305
	y	y	At Idle or Stop	unk	Accelerate Forward	VOQ Throttle Body	n	1FMZK03196G	Nov-05	2 WHL L/H FRONT DRIVE	6/30/2010	6/30/2010	3
	y	y	At Idle or Stop	Traffic Light or Stop	Lunged Forward	VOQ Throttle Body	n	1FMZK06115G	Jan-05	4 WHL L/H PART TIME DRIVE	4/30/2009	6/30/2010	449
	y	y	Put in Gear	unk	Surged forward	VOQ Other	n	1FMDK04105G	Jan-05	4 WHL L/H PART TIME DRIVE	6/30/2010	6/30/2010	1
	y	y	Low Speed Manuv	Parking Lot	Vehicle Accelerated	VOQ Throttle Body	n	1FMZK02116G	Dec-05	2 WHL L/H FRONT DRIVE	6/30/2010	6/30/2010	1
	y	y	At Idle or Stop	unk	Lunged Forward	VOQ Throttle Body	n	1FMZK04186G	Nov-05	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	3
	y	y	Put in Gear	unk	Lunged Forward	VOQ Throttle Body	n	1FMZK03146G	Jul-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	1
	y	y	At Idle or Stop	Traffic Light or Stop	Lunged Forward	VOQ Throttle Body	n	1FMZK02126G	Dec-05	2 WHL L/H FRONT DRIVE	6/30/2008	7/31/2010	758
	y	y	At Idle or Stop	unk	Lunged backwards	VOQ Other	n	1FMZK02156G	Feb-06	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	0
	y	y	Low Speed Manuv	Garage or Driveway	Hit Freezer	VOQ Other	n	1FMDK03115G	Apr-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	0
	y	y	Low Speed Manuv	Garage or Driveway	Hit Freezer	VOQ Other	y	1FMDK03115G	Apr-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	0
	y	y	Low Speed Manuv	Garage or Driveway	Hit Freezer	VOQ Other	y	1FMDK03115G	Apr-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	0
	y	y	Put in Gear	unk	Surged forward	VOQ Throttle Body	n	1FMDK02157G	Jan-07	2 WHL L/H FRONT DRIVE	7/31/2008	7/31/2010	730
	y	y	At Idle or Stop	unk	Surged forward	VOQ Other	n	1FMZK06115G	Feb-05	4 WHL L/H PART TIME DRIVE	6/30/2010	7/31/2010	33
	y	y	Low Speed Manuv	unk	Lunged Forward	VOQ Throttle Body	n	1FMDK03197G	Sep-06	2 WHL L/H FRONT DRIVE	6/30/2010	7/31/2010	23
	y	y	Low Speed Manuv	unk	Lunged Forward	VOQ Throttle Body	y	1FMDK03197G	Sep-06	2 WHL L/H FRONT DRIVE	6/30/2010	7/31/2010	23
	y	y	At Idle or Stop	unk	Surged forward	VOQ Throttle Body	n	1FMDK06106G	Apr-06	4 WHL L/H PART TIME DRIVE	5/31/2010	7/31/2010	61
	y	y	Low Speed Manuv	unk	Lunged backwards	VOQ Other	n	1FMZK02115G	May-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	2
	y	y	Low Speed Manuv	unk	Lunged backwards	VOQ Other	y	1FMZK02115G	May-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	2
	y	y	Low Speed Manuv	Garage or Driveway:	Vehicle Accelerated	VOQ Other	n	1FMZK03126G	Oct-05	2 WHL L/H FRONT DRIVE	6/30/2010	7/31/2010	48
	y	y	Low Speed Manuv	unk	Lunged Forward	VOQ Throttle Body	n	1FMZK02185G	Feb-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	3
	y	y	Low Speed Manuv	unk	Lunged Forward	VOQ Throttle Body	n	1FMZK02155G	Feb-05	2 WHL L/H FRONT DRIVE	5/31/2008	7/31/2010	791
	y	y	Low Speed Manuv	In Traffic	Vehicle Accelerated	VOQ Throttle Body	n	1FMDK05197G	Sep-06	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	14
	y	y	Low Speed Manuv	Traffic Light or Stop	Lunged Forward	VOQ Throttle Body	n	1FMZK03176G	Apr-06	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	4
	y	y	Low Speed Manuv	Parking Lot	Lunged Forward	VOQ Throttle Body	n	1FMZK05106G	Jan-06	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	0
	y	y	At Idle or Stop	Traffic Light or Stop	Vehicle Accelerated	VOQ Throttle Body	n	1FMDK02105G	Feb-05	2 WHL L/H FRONT DRIVE	2/28/2010	7/31/2010	168
	y	y	Unknown	unk	Lunged Forward	VOQ Throttle Body	n	1FMDK06115G	May-05	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	3
	y	y	Unknown	unk	Lunged Forward	VOQ Throttle Body	y	1FMDK06115G	May-05	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	3
	y	y	At Idle or Stop	Traffic Light or Stop	into middle of intersection	VOQ Other	n	1FMZK02137G	Aug-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	y	Put in Gear	unk	Lunged	VOQ Throttle Body	n	1FMZK03196G	Feb-06	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	2
	y	y	Put in Gear	unk	Lunged	VOQ Throttle Body	y	1FMZK03196G	Feb-06	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	2
	y	y	At Idle or Stop	Traffic Light or Stop	Lunged Forward	VOQ Throttle Body	n	1FMDK05195G	Apr-05	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	1
	y	y	At Idle or Stop	Traffic Light or Stop	Lunged Forward	VOQ Throttle Body	y	1FMDK05195G	Apr-05	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	1
	y	y	At Idle or Stop	unk	Lunging Forward	VOQ Other	n	1FMZK03166G	Feb-06	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	4
	y	y	Low Speed Manuv	Garage or Driveway:	Parking Lot	VOQ Throttle Body	n	1FMZK02177G	Aug-06	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	13
	y	y	At Idle or Stop	Traffic Light or Stop	Alleged Trans Issue	VOQ Other	n	1FMDK03165G	Jun-05	2 WHL L/H FRONT DRIVE	7/31/2009	7/31/2010	376
	y	y	At Idle or Stop	Traffic Light or Stop	Alleged Trans Issue	VOQ Other	y	1FMDK03165G	Jun-05	2 WHL L/H FRONT DRIVE	7/31/2009	7/31/2010	376
	y	y	Braking	Traffic Light or Stop	Surged forward	VOQ Other	n	1FMZK021X5G	Jun-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	4
	y	y	Low Speed Manuv	Garage or Driveway	alleged went thru garage	VOQ Throttle Body	n	1FMDK02147G	Aug-06	2 WHL L/H FRONT DRIVE	5/31/2010	7/31/2010	70
	y	y	Put in Gear	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMZK05137G	Jun-06	4 WHL L/H PART TIME DRIVE	8/31/2009	7/31/2010	361
	y	y	At Idle or Stop	Traffic Light or Stop	into middle of intersection	VOQ Throttle Body	n	1FMDK06177G	Jun-06	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	0
	y	y	Low Speed Manuv	unk	Sudden Acceleration	VOQ Other	n	1FMDK04145G	Feb-05	4 WHL L/H PART TIME DRIVE	7/31/2006	7/31/2010	1477
	y	y	Low Speed Manuv	unk	Sudden Acceleration	VOQ Other	y	1FMDK04145G	Feb-05	4 WHL L/H PART TIME DRIVE	7/31/2006	7/31/2010	1477
	y	y	Low Speed Manuv	unk	Lunged Forward	VOQ Throttle Body	n	1FMDK06166G	Aug-05	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	1
	y	y	Low Speed Manuv	unk	Lunged Forward	VOQ Throttle Body	y	1FMDK06166G	Aug-05	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	1
	y	y	At Idle or Stop	In traffic	Lunged Forward	VOQ Throttle Body	n	1FMZK02146G	Feb-06	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	5

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		At Idle or Stop	In traffic		VOQ Throttle Body	y	1FMZK02146G	Feb-06	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	5
		Put in Gear	unk		VOQ Other	n	1FMDK03116	Jul-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	0
y	y	Braking	unk	Alleged Unintended Acc	VOQ Throttle Body	n	1FMDK06195	Mar-05	4 WHL L/H PART TIME DRIVE	6/30/2010	7/31/2010	49
		Put in Gear	unk		VOQ Other	n	1FMZK02126G	Dec-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	1
	y	Low Speed Manuv	unk	Surged forward	VOQ Throttle Body	n	#N/A	#N/A	#N/A	7/31/2010	7/31/2010	6
	y	Low Speed Manuv	unk	Surged forward	VOQ Throttle Body	y	#N/A	#N/A	#N/A	7/31/2010	7/31/2010	6
	y	Low Speed Manuv	unk	Surged forward	VOQ Throttle Body	n	1FMZK02115G	Dec-04	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	28
	y	Low Speed Manuv	unk	Surged forward	VOQ Throttle Body	n	1FMZK02116G	Nov-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	0
y	y	At Idle or Stop	unk	Lunged Forward	VOQ Throttle Body	n	1FMZK01185G	May-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	13
y	y	At Idle or Stop	unk	Lunged Forward	VOQ Throttle Body	y	1FMZK01185G	May-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	13
	y	Low Speed Manuv	Parking Lot	Vehicle Accelerated	VOQ Throttle Body	n	1FMDK03197	Feb-07	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	0
	y	At Idle or Stop	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMZK05185G	Jan-05	4 WHL L/H PART TIME DRIVE	5/31/2010	7/31/2010	71
	y	At Idle or Stop	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMDK02105	May-05	2 WHL L/H FRONT DRIVE	1/31/2010	7/31/2010	199
	y	Low Speed Manuv	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMDK05196G	Jan-06	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	2
	y	Low Speed Manuv	unk	Vehicle Accelerated	VOQ Throttle Body	y	1FMZK05196G	Jan-06	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	2
	y	Unknown	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMZK04115G	Feb-05	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	25
	y	Put in Gear	unk	Lurched Forward	VOQ Throttle Body	n	1FMDK05177	Apr-07	4 WHL L/H PART TIME DRIVE	7/31/2010	7/31/2010	2
	y	While Driving	In traffic		VOQ Throttle Body	n	1FMDK04186	Jul-05	4 WHL L/H PART TIME DRIVE	6/30/2010	7/31/2010	55
	y	Put in Gear	unk	Jerked Forward	VOQ Throttle Body	n	1FMDK02166	Jul-05	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	6
	y	Low Speed Manuv	unk	Lunged	VOQ Throttle Body	n	1FMDK02197	Sep-06	2 WHL L/H FRONT DRIVE	7/31/2010	7/31/2010	0
	y	Put in Gear	unk	Lurched Forward	VOQ Throttle Body	n	1FMZK03145G	May-05	2 WHL L/H FRONT DRIVE	6/30/2010	7/31/2010	50
	y	Unknown	unk		VOQ Throttle Body	n	1FMZK02136G	Mar-06	2 WHL L/H FRONT DRIVE	7/31/2006	7/31/2010	1468
	y	Low Speed Manuv	unk	Surged forward	VOQ Throttle Body	n	1FMZK01145G	Feb-05	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	Low Speed Manuv	unk	Surged forward	VOQ Throttle Body	n	1FMDK03107	May-06	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	3
	y	Low Speed Manuv	unk	Surged forward	VOQ Throttle Body	y	1FMDK03107	May-06	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	3
	y	At Idle or Stop	Parking Lot	Surged forward	VOQ Throttle Body	n	1FMZK051X5	Dec-04	4 WHL L/H PART TIME DRIVE	5/31/2010	8/31/2010	72
	y	Low Speed Manuv	Parking Lot		VOQ Throttle Body	n	1FMDK06126	Feb-06	4 WHL L/H PART TIME DRIVE	7/31/2010	8/31/2010	21
	y	Low Speed Manuv	unk	Alleged Unintended Acc	VOQ Other	n	1FMDK03116	Nov-05	2 WHL L/H FRONT DRIVE	3/31/2010	8/31/2010	154
	y	Put in Gear	Parking Lot	Alleged moved 20 ft	VOQ Throttle Body	n	1FMDK05195	Jun-05	4 WHL L/H PART TIME DRIVE	7/31/2010	8/31/2010	5
	y	Unknown	unk		VOQ Other	n	1FMZK04156G	Mar-06	4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	1
	y	Low Speed Manuv	Parking Lot		VOQ Throttle Body	n	1FMDK05187	Apr-07	4 WHL L/H PART TIME DRIVE	7/31/2010	8/31/2010	10
	y	At Idle or Stop	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMZK02195G	May-05	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	33
	y	At Idle or Stop	unk	Vehicle Accelerated	VOQ Other	n	1FMZK021X5	Nov-04	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	1
	y	At Idle or Stop	unk	Traffic Light or Stop Sign	VOQ Throttle Body	n	1FMDK03145	Jun-05	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	288
	y	Put in Gear	unk		VOQ Other	n	1FMZK01146G	Jul-05	2 WHL L/H FRONT DRIVE	1/31/2010	8/31/2010	204
y	y	At Idle or Stop	unk	Vehicle Accelerated	VOQ Other	n	1FMZK01196G	Dec-05	2 WHL L/H FRONT DRIVE	5/31/2010	8/31/2010	80
	y	Low Speed Manuv	unk	Surged forward	VOQ Throttle Body	n	1FMZK01176G	Feb-06	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	4
	y	Low Speed Manuv	unk	Surged forward	VOQ Throttle Body	y	1FMZK01176G	Feb-06	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	4
	y	Low Speed Manuv	unk	Surged forward	VOQ Throttle Body	n	1FMDK05197	Apr-07	4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	1
y	y	Braking	unk	Lurched Forward	VOQ Throttle Body	n	1FMDK02107	Jun-06	2 WHL L/H FRONT DRIVE	8/31/2009	8/31/2010	339
	y	At Idle or Stop	Parking Lot	Alleged injury (minor, at	VOQ Throttle Body	n	1FMZK02175G	Dec-04	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	20
y	y	At Idle or Stop	Parking Lot	Surged forward	VOQ Other	n	1FMZK02145G	Feb-05	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	15
	y	Unknown	unk		VOQ Throttle Body	n	1FMDK03117	Oct-06	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	10
	y	At Idle or Stop	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMZK01105G	Feb-05	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	15
	y	Low Speed Manuv	unk		VOQ Throttle Body	n	1FMZK01185G	Mar-05	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	34
y	y	At Idle or Stop	unk	Surged forward	VOQ Throttle Body	n	1FMZK061X5	Mar-05	4 WHL L/H PART TIME DRIVE	7/31/2010	8/31/2010	11
	y	Put in Gear	Parking Lot	Vehicle Accelerated	VOQ Throttle Body	n	1FMZK01196G	Apr-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	Put in Gear	Parking Lot	Vehicle Accelerated	VOQ Throttle Body	y	1FMZK01196G	Apr-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	At Idle or Stop	unk	Vehicle Accelerated	VOQ Throttle Body	n	1FMZK021X5	Sep-04	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	35
	y	Low Speed Manuv	Parking Lot		VOQ Throttle Body	n	1FMDK05187	Nov-06	4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	1

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y	y	At Idle or Stop	Traffic Light or Stop Sign	Ended in middle of road	VOQ Other	n	1FMZK02137G	Aug-06 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	At Idle or Stop	Traffic Light or Stop Sign	Surged Backward	VOQ Other	n	1FMZK05115G	Nov-04 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	7
	y	Braking	Traffic Light or Stop Sign; Parking Lot		VOQ Other	n	1FMZK01185G	Mar-05 2 WHL L/H FRONT DRIVE	6/30/2010	8/31/2010	75
	y	At Idle or Stop	unk		VOQ Throttle Body	n	1FMZK05145G	Nov-04 4 WHL L/H PART TIME DRIVE	4/30/2010	8/31/2010	102
y		At Idle or Stop	Traffic Light or Stop Sign; Parking Lot		VOQ Throttle Body	n	1FMDK02147	Oct-06 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	1
	y	At Idle or Stop	Traffic Light or Stop Sign		VOQ Other	n	1FMZK02105G	Apr-05 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	At Idle or Stop	Traffic Light or Stop Sign		VOQ Other	y	1FMZK02105G	Apr-05 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	Put in Gear	unk		VOQ Throttle Body	n	1FMZK01186G	Feb-06 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	4
y		Low Speed Manuv	In Traffic		VOQ Throttle Body	n	#N/A	#N/A	8/31/2010	8/31/2010	5
	y	Braking	Traffic Light or Stop Sign; Parking Lot		VOQ Throttle Body	n	1FMDK031X7	Aug-06 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	3
	y	At Idle or Stop	unk		VOQ Throttle Body	n	1FMZK02156G	Jul-05 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	Put in Gear	unk		VOQ Throttle Body	n	1FMDK06176	Aug-05 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	0
		Low Speed Manuv	Parking Lot		VOQ Throttle Body	n	1FMDK02116	Nov-05 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	1
		At Idle or Stop	unk		VOQ Throttle Body	n	1FMDK06195	Jun-05 4 WHL L/H PART TIME DRIVE	5/31/2010	8/31/2010	94
	y	Low Speed Manuv	unk		VOQ Other	n	1FMZK02116G	Mar-06 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	Put in Gear	In Traffic		VOQ Throttle Body	n	1FMDK06166	Aug-05 4 WHL L/H PART TIME DRIVE	8/31/2009	8/31/2010	362
	y	Put in Gear	In Traffic		VOQ Throttle Body	n	1FMDK06166	Aug-05 4 WHL L/H PART TIME DRIVE	8/31/2009	8/31/2010	362
		Low Speed Manuv	unk		VOQ Other	n	1FMZK01116G	Jan-06 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	2
		Low Speed Manuv	unk		VOQ Throttle Body	n	1FMZK01165G	Jan-05 2 WHL L/H FRONT DRIVE	6/30/2010	8/31/2010	63
	y	At Idle or Stop	unk		VOQ Throttle Body	n	1FMDK02187	Sep-06 2 WHL L/H FRONT DRIVE	5/31/2010	8/31/2010	92
		Put in Gear	Traffic Light or Stop Sign		VOQ Throttle Body	n	1FMDK02137	Jun-06 2 WHL L/H FRONT DRIVE	6/30/2010	8/31/2010	58
	y	Put in Gear	unk		VOQ Throttle Body	n	1FMDK061X6	Jul-05 4 WHL L/H PART TIME DRIVE	7/31/2010	8/31/2010	27
	y	Put in Gear	unk		VOQ Throttle Body	y	1FMDK061X6	Jul-05 4 WHL L/H PART TIME DRIVE	7/31/2010	8/31/2010	27
	y	Put in Gear	unk		VOQ Throttle Body	n	1FMZK04196G	Sep-05 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	0
		At Idle or Stop	unk		VOQ Other	n	1FMZK041X6	Sep-05 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	2
		At Idle or Stop	unk		VOQ Other	y	1FMZK041X6	Sep-05 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	2
	y	Put in Gear	unk		VOQ Throttle Body	n	1FMZK01166G	Oct-05 2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	33
	y	Braking	unk		VOQ Other	n	#N/A	#N/A	8/31/2010	8/31/2010	9
	y	Braking	unk		VOQ Other	y	#N/A	#N/A	8/31/2010	8/31/2010	9
		Low Speed Manuv	Traffic Light or Stop Sign; Parking Lot; Garage or Driveway		VOQ Throttle Body	n	1FMZK02115G	Apr-05 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	9
	y	At Idle or Stop	Traffic Light or Stop Sign		VOQ Throttle Body	n	1FMZK06166G	Nov-05 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	1
	y	Low Speed Manuv	Parking Lot		VOQ Throttle Body	n	1FMZK02107G	Jun-06 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	Low Speed Manuv	Parking Lot		VOQ Throttle Body	y	1FMZK02107G	Jun-06 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	At Idle or Stop	Traffic Light or Stop Sign		VOQ Other	n	1FMDK021X7	Sep-06 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	While Driving	on Highway	unclear condition - eg. I	VOQ Other	n	1FMZK02195G	May-05 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	1
	y	Low Speed Manuv	unk		VOQ Throttle Body	n	1FMZK02165G	Feb-05 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	12
	y	Low Speed Manuv	unk		VOQ Throttle Body	n	1FMDK051X7	Mar-07 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	2
	y	Put in Gear	unk		VOQ Other	n	1FMDK02165	Apr-05 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
		At Idle or Stop	unk		VOQ Other	n	1FMDK03157	Feb-07 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	2
		At Idle or Stop	unk		VOQ Other	n	1FMZK02176G	Dec-05 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	2
		Put in Gear	unk		VOQ Throttle Body	n	#N/A	#N/A	4/30/2010	8/31/2010	113
	y	Low Speed Manuv	Parking Lot		VOQ Other	n	1FMDK06145	May-05 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	14
		Low Speed Manuv	Garage or Driveway		VOQ Throttle Body	n	1FMDK06176	Jan-06 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	2
		Low Speed Manuv	Garage or Driveway		VOQ Throttle Body	y	1FMDK06176	Jan-06 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	2
	y	Low Speed Manuv	Parking Lot		VOQ Other	n	1FMDK03166	Jul-05 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	6
		Low Speed Manuv	unk		VOQ Other	n	1FMZK05126G	Mar-06 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	0
		Low Speed Manuv	unk		VOQ Throttle Body	n	1FMDK02166	Sep-05 2 WHL L/H FRONT DRIVE	6/30/2009	8/31/2010	419
	y	Put in Gear	unk		VOQ Throttle Body	n	1FMZK061X5	Apr-05 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	6
	y	Put in Gear	unk		VOQ Throttle Body	y	1FMZK061X5	Apr-05 4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	6
		Low Speed Manuv	Parking Lot; In Traffic		VOQ Other	n	1FMDK02196	Dec-05 2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	9

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		Low Speed Manuv	Parking Lot: In Traffic	VOQ Other	y	1FMDK02196G		Dec-05	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	9
		At Idle or Stop	unk	VOQ Throttle Body	n	1FMDK02127G		May-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	2
	y	Low Speed Manuv	Parking Lot	VOQ Throttle Body	n	1FMZK02127G		Jun-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	4
	y	At Idle or Stop	Traffic Light or Stop Sign; Parking Lot; Garag	VOQ Throttle Body	n	1FMZK02156G		Apr-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	3
	y	Unknown	unk	VOQ Other	n	1FMZK01135G		Nov-04	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	162
	y	At Idle or Stop	unk	VOQ Throttle Body	n	1FMDK03186G		Nov-05	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
		At Idle or Stop	Parking Lot	VOQ Throttle Body	n	1FMDK03135G		May-05	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	37
		At Idle or Stop	Parking Lot	VOQ Throttle Body	y	1FMDK03135G		May-05	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	37
		Unknown	unk	VOQ Throttle Body	n	1FMDK03187G		Oct-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	12
		Unknown	unk	VOQ Throttle Body	y	1FMDK03187G		Oct-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	12
		At Idle or Stop	unk	VOQ Other	n	1FMDK02107G		Mar-07	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	33
	y	Low Speed Manuv	Parking Lot	VOQ Other	n	1FMZK05175G		Sep-04	4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	1
		Unknown	unk	VOQ Throttle Body	n	1FMZK02165G		Jan-05	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	5
		At Idle or Stop	Traffic Light or Stop Sign	VOQ Throttle Body	n	1FMZK02196G		Mar-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	13
	y	At Idle or Stop	Traffic Light or Stop Sign	VOQ Throttle Body	n	1FMDK06135G		Feb-05	4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	7
	y	At Idle or Stop	Traffic Light or Stop Sign	VOQ Other	n	1FMZK02106G		Apr-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	Low Speed Manuv	Parking Lot: Drive Thru	VOQ Throttle Body	n	1FMZK04196G		Jan-06	4 WHL L/H PART TIME DRIVE	6/30/2010	8/31/2010	56
	y	Low Speed Manuv	Parking Lot: Drive Thru	VOQ Throttle Body	y	1FMZK04196G		Jan-06	4 WHL L/H PART TIME DRIVE	6/30/2010	8/31/2010	56
	y	At Idle or Stop	unk	VOQ Other	n	#N/A		#N/A	#N/A	5/31/2009	8/31/2010	454
		At Idle or Stop	unk	VOQ Throttle Body	n	1FMDK06136G		Jul-05	4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	3
	y	Braking	unk	VOQ Throttle Body	n	1FMDK03177G		Nov-06	2 WHL L/H FRONT DRIVE	1/31/2009	8/31/2010	580
	y	Unknown	unk	VOQ Throttle Body	n	1FMZK01175G		Feb-05	2 WHL L/H FRONT DRIVE	6/30/2010	8/31/2010	70
	y	At Idle or Stop	unk	VOQ Throttle Body	n	1FMDK02147G		Dec-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	18
	y	Low Speed Manuv	Traffic Light or Stop Sign: Parking Lot	VOQ Other	n	1FMZK02166G		Aug-05	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	1
	y	While Driving	unk while driving 15 mph	VOQ Other	n	1FMDK06196G		Dec-05	4 WHL L/H PART TIME DRIVE	7/31/2010	8/31/2010	49
	y	Put in Gear	unk	VOQ Throttle Body	n	1FMZK05195G		Jan-05	4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	1
	y	Put in Gear	unk	VOQ Throttle Body	y	1FMZK05195G		Jan-05	4 WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	1
	y	At Idle or Stop	Traffic Light or Stop Sign: Garage or Drivewa	VOQ Throttle Body	n	1FMDK02127G		Jun-06	2 WHL L/H FRONT DRIVE	5/31/2010	8/31/2010	112
		Put in Gear	unk	VOQ Throttle Body	n	1FMDK02147G		Mar-07	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	3
		Put in Gear	unk	VOQ Throttle Body	n	1FMZK02137G		Jun-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	7
	y	At Idle or Stop	unk	VOQ Other	n	1FMDK02157G		Apr-07	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	1
		Put in Gear	unk	VOQ Throttle Body	n	1FMZK021X7G		May-06	2 WHL L/H FRONT DRIVE	5/31/2010	8/31/2010	93
		Low Speed Manuv	parking lot	VOQ Throttle Body	n	1FMDK03107G		Sep-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	3
		Low Speed Manuv	parking lot	VOQ Throttle Body	n	1FMDK02197G		Sep-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
		Low Speed Manuv	parking lot	VOQ Throttle Body	y	1FMDK02197G		Sep-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	Put in Gear	unk	VOQ Other	n	1FMDK031X6G		Mar-06	2 WHL L/H FRONT DRIVE	6/30/2010	8/31/2010	78
	y	Low Speed Manuv	Garage or Driveway	VOQ Throttle Body	n	1FMZK02196G		Jul-05	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	48
	y	Low Speed Manuv	Garage or Driveway	VOQ Throttle Body	y	1FMZK02196G		Jul-05	2 WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	48
		While Driving	on Highway unclear condition - eg. I	VOQ Throttle Body	n	1FMZK06195G		Jun-05	4 WHL L/H PART TIME DRIVE	7/31/2010	8/31/2010	37
	y	Put in Gear	unk	VOQ Throttle Body	n	1FMDK03166G		Jan-06	2 WHL L/H FRONT DRIVE	6/30/2010	8/31/2010	70
	y	Unknown	unk	VOQ Other	n	#N/A		#N/A	#N/A	5/31/2010	8/31/2010	115
	y	Unknown	unk	VOQ Other	y	#N/A		#N/A	#N/A	5/31/2010	8/31/2010	115
		Low Speed Manuv	unk	VOQ Other	n	1FMZK01166G		Feb-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	1
	y	Low Speed Manuv	In Traffic	VOQ Throttle Body	n	1FMDK02167G		Jan-07	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	1
	y	Low Speed Manuv	In Traffic	VOQ Throttle Body	y	1FMDK02167G		Jan-07	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	1
	y	At Idle or Stop	unk	VOQ Throttle Body	n	1FMDK02167G		Dec-06	2 WHL L/H FRONT DRIVE	6/30/2010	8/31/2010	71
		Low Speed Manuv	parking lot	VOQ Other	n	1FMDK03167G		Jun-06	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
	y	Braking	parking lot	VOQ Other	n	1FMZK02165G		Sep-04	2 WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	30
		At Idle or Stop	unk	VOQ Throttle Body	n	1FMDK05177G		Dec-06	4 WHL L/H PART TIME DRIVE	6/30/2010	8/31/2010	73
		Low Speed Manuv	unk	VOQ Throttle Body	n	1FMZK01176G		Mar-06	2 WHL L/H FRONT DRIVE	8/31/2010	9/30/2010	7

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y		Low Speed Manuv	unk		VOQ Other	n	1FMZK06126G	[REDACTED]	Jul-05	4	WHL L/H PART TIME DRIVE	8/31/2010	9/30/2010	17
y	y	At Idle or Stop	parking lot: Traffic Light or Stop Sign		VOQ Throttle Body	n	1FMZK01105G	[REDACTED]	Apr-05	2	WHL L/H FRONT DRIVE	9/30/2010	9/30/2010	1
y	y	At Idle or Stop	parking lot: Traffic Light or Stop Sign		VOQ Throttle Body	y	1FMZK01105G	[REDACTED]	Apr-05	2	WHL L/H FRONT DRIVE	9/30/2010	9/30/2010	1
y		At Idle or Stop	parking lot: Traffic Light or Stop Sign		VOQ Other	n	1FMDK02147G	[REDACTED]	May-06	2	WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	55
	y	Braking	unk		VOQ Other	n	1FMZK02145G	[REDACTED]	Sep-04	2	WHL L/H FRONT DRIVE	6/30/2010	8/31/2010	71
		Unknown	unk		VOQ Throttle Body	n	1FMDK06126G	[REDACTED]	Aug-05	4	WHL L/H PART TIME DRIVE	4/30/2010	8/31/2010	130
	y	Low Speed Manuv	Traffic Light or Stop Sign		VOQ Throttle Body	n	1FMDK03176G	[REDACTED]	Apr-06	2	WHL L/H FRONT DRIVE	7/31/2010	8/31/2010	55
		Low Speed Manuv	unk		VOQ Other	n	1FMZK02135G	[REDACTED]	May-05	2	WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
		Put in Gear	unk		VOQ Throttle Body	n	1FMZK06177G	[REDACTED]	May-06	4	WHL L/H PART TIME DRIVE	7/31/2010	8/31/2010	36
y		Put in Gear	unk		VOQ Other	n	1FMDK05116G	[REDACTED]	Jul-05	4	WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	6
y		Put in Gear	unk		VOQ Other	y	1FMDK05116G	[REDACTED]	Jul-05	4	WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	6
y		Put in Gear	unk		VOQ Other	y	1FMDK05116G	[REDACTED]	Jul-05	4	WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	6
y		Put in Gear	unk		VOQ Other	y	1FMDK05116G	[REDACTED]	Jul-05	4	WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	6
y		At Idle or Stop	Traffic Light or Stop Sign		VOQ Throttle Body	n	1FMDK03106G	[REDACTED]	Nov-05	2	WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	2
	y	While Driving	unk		VOQ Throttle Body	n	1FMDK02107G	[REDACTED]	May-06	2	WHL L/H FRONT DRIVE	6/30/2010	8/31/2010	86
		Put in Gear	unk		VOQ Throttle Body	n	1FMZK02176G	[REDACTED]	Feb-06	2	WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	13
	y	Put in Gear	parking lot school		VOQ Throttle Body	n	1FMDK06165G	[REDACTED]	Nov-04	4	WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	13
y		At Idle or Stop	In Traffic		VOQ Throttle Body	n	1FMZK03166G	[REDACTED]	Dec-05	2	WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
y		At Idle or Stop	unk		VOQ Throttle Body	n	1FMDK06165G	[REDACTED]	Jan-05	4	WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	5
y		Low Speed Manuv	unk		VOQ Throttle Body	n	1FMZK03177G	[REDACTED]	Jun-06	2	WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	7
y		Low Speed Manuv	unk		VOQ Throttle Body	n	1FMZK02146G	[REDACTED]	Feb-06	2	WHL L/H FRONT DRIVE	5/31/2007	8/31/2010	1198
y		Low Speed Manuv	unk		VOQ Throttle Body	y	1FMZK02146G	[REDACTED]	Feb-06	2	WHL L/H FRONT DRIVE	5/31/2007	8/31/2010	1198
y	y	At Idle or Stop	Traffic Light or Stop Sign		VOQ Throttle Body	n	1FMZK01166G	[REDACTED]	Oct-05	2	WHL L/H FRONT DRIVE	5/31/2010	8/31/2010	104
y	y	Braking	unk		VOQ Other	n	1FMDK02107G	[REDACTED]	Sep-06	2	WHL L/H FRONT DRIVE	5/31/2010	8/31/2010	106
y		Braking	unk 40 mph while braking, e		VOQ Other	n	1FMZK06185G	[REDACTED]	Jun-05	4	WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	6
y		Low Speed Manuv	unk		VOQ Other	n	1FMDK02137G	[REDACTED]	Oct-06	2	WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	0
		At Idle or Stop	unk		VOQ Throttle Body	n	1FMDK05166G	[REDACTED]	Jan-06	4	WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	7
		Put in Gear	parking lot school		VOQ Throttle Body	n	1FMZK01186G	[REDACTED]	Aug-05	2	WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	5
		Low Speed Manuv	Parking Lot: Traffic Light or Stop Sign		VOQ Throttle Body	n	1FMZK01136G	[REDACTED]	Oct-05	2	WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	3
		At Idle or Stop	unk		VOQ Throttle Body	n	1FMZK021X7G	[REDACTED]	May-06	2	WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	1
		At Idle or Stop	Traffic Light or Stop Sign		VOQ Throttle Body	n	1FMZK02175G	[REDACTED]	May-05	2	WHL L/H FRONT DRIVE	8/31/2010	8/31/2010	3
y		At Idle or Stop	Traffic Light or Stop Sign		VOQ Other	n	1FMDK06145G	[REDACTED]	Aug-04	4	WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	1
		Put in Gear	unk CVT - Alleged trans		VOQ Other	n	1FMDK05167G	[REDACTED]	Nov-06	4	WHL L/H PART TIME DRIVE	8/31/2010	8/31/2010	10
	y	Low Speed Manuv	Parking Lot		VOQ Other	n	1FMZK03176G	[REDACTED]	Feb-06	2	WHL L/H FRONT DRIVE	6/30/2010	8/31/2010	77
		Put in Gear	unk		VOQ Other	n	1FMZK04166G	[REDACTED]	Sep-05	4	WHL L/H PART TIME DRIVE	5/31/2010	8/31/2010	92
		At Idle or Stop	unk		VOQ Other	n	1FMDK03167G	[REDACTED]	Jun-06	2	WHL L/H FRONT DRIVE	6/30/2009	8/31/2010	456
y		Braking	unk		VOQ Other	n	1FMZK01156G	[REDACTED]	Apr-06	2	WHL L/H FRONT DRIVE	8/31/2010	9/30/2010	31
y		Braking	unk		VOQ Other	y	1FMZK01156G	[REDACTED]	Apr-06	2	WHL L/H FRONT DRIVE	8/31/2010	9/30/2010	31
y		At Idle or Stop	Traffic Light or Stop Sign		VOQ Throttle Body	n	1FMZK04105G	[REDACTED]	Jan-05	4	WHL L/H PART TIME DRIVE	8/31/2010	9/30/2010	1
y	y	Braking	unk		VOQ Throttle Body	n	1FMZK021X7G	[REDACTED]	Jun-06	2	WHL L/H FRONT DRIVE	7/31/2009	9/30/2010	401
		Low Speed Manuv	unk		VOQ Throttle Body	n	1FMDK06116G	[REDACTED]	Aug-05	4	WHL L/H PART TIME DRIVE	8/31/2010	9/30/2010	27
y	y	Braking	Traffic Light or Stop Sign		VOQ Other	n	1FMDK06125G	[REDACTED]	May-05	4	WHL L/H PART TIME DRIVE	9/30/2010	9/30/2010	1
		At Idle or Stop	unk		VOQ Throttle Body	n	1FMZK01106G	[REDACTED]	Apr-06	2	WHL L/H FRONT DRIVE	7/31/2010	9/30/2010	54
		At Idle or Stop	unk		VOQ Throttle Body	y	1FMZK01106G	[REDACTED]	Apr-06	2	WHL L/H FRONT DRIVE	7/31/2010	9/30/2010	54
		At Idle or Stop	unk		VOQ Throttle Body	y	1FMZK01106G	[REDACTED]	Apr-06	2	WHL L/H FRONT DRIVE	7/31/2010	9/30/2010	54
y	y	While Driving	unk unclear		VOQ Other	n	#N/A	[REDACTED]	#N/A	#N/A	#N/A	5/31/2010	9/30/2010	108
		Low Speed Manuv	Parking Lot at school		VOQ Other	n	1FMDK06175G	[REDACTED]	Oct-04	4	WHL L/H PART TIME DRIVE	9/30/2010	9/30/2010	1
		Low Speed Manuv	Parking Lot at school		VOQ Other	y	1FMDK06175G	[REDACTED]	Oct-04	4	WHL L/H PART TIME DRIVE	9/30/2010	9/30/2010	1
y		Put in Gear	unk		VOQ Throttle Body	n	1FMDK06176G	[REDACTED]	Feb-06	4	WHL L/H PART TIME DRIVE	7/31/2010	9/30/2010	60
y	y	At Idle or Stop	unk		VOQ Throttle Body	n	1FMDK03157G	[REDACTED]	Jun-06	2	WHL L/H FRONT DRIVE	#####	9/30/2010	332

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y	y	Braking	unk	VOQ Throttle Body	n	1FMZK06115G	Apr-05	4 WHL L/H PART TIME DRIVE	7/31/2010	9/30/2010	52
	y	Low Speed Manuv	unk	VOQ Other	n	1FMDK02125G	ep-04	2 WHL L/H FRONT DRIVE	9/30/2010	9/30/2010	1
		Low Speed Manuv	parking lot	VOQ Other	n	1FMZK02105G	Dec-04	2 WHL L/H FRONT DRIVE	8/31/2010	9/30/2010	27
	y	Low Speed Manuv	parking lot	VOQ Throttle Body	n	1FMDK021X7	an-07	2 WHL L/H FRONT DRIVE	8/31/2010	9/30/2010	29
		Low Speed Manuv	Parking Lot: In Traffic	VOQ Other	n	1FMZK031X5G	ay-05	2 WHL L/H FRONT DRIVE	7/31/2010	9/30/2010	58
	y	Braking	parking lot	VOQ Other	n	1FMZK01115G	Mar-05	2 WHL L/H FRONT DRIVE	7/31/2010	9/30/2010	71
		Low Speed Manuv	parking lot	VOQ Other	n	1FMDK01196G	Feb-06	2 WHL L/H FRONT DRIVE	7/31/2010	9/30/2010	75
		Low Speed Manuv	parking lot	VOQ Other	y	1FMDK01196G	Feb-06	2 WHL L/H FRONT DRIVE	7/31/2010	9/30/2010	75
		Low Speed Manuv	unk	VOQ Throttle Body	n	1FMDK05125G	un-05	4 WHL L/H PART TIME DRIVE	8/31/2010	9/30/2010	17
		Low Speed Manuv	unk	VOQ Throttle Body	y	1FMDK05125G	un-05	4 WHL L/H PART TIME DRIVE	8/31/2010	9/30/2010	17
		While Driving	unk at 35mph	VOQ Throttle Body	n	1FMZK02125G	ov-04	2 WHL L/H FRONT DRIVE	9/30/2010	9/30/2010	3
		Low Speed Manuv	parking lot	VOQ Other	n	1fmzk01196ga	Oct-05	2 WHL L/H FRONT DRIVE	9/30/2010	9/30/2010	1
	y	At Idle or Stop	Traffic Light or Stop Sign	VOQ Other	n	1FMZK01105G	Mar-05	2 WHL L/H FRONT DRIVE	9/30/2010	9/30/2010	2
	y	At Idle or Stop	Traffic Light or Stop Sign	VOQ Other	y	1FMZK01105G	Mar-05	2 WHL L/H FRONT DRIVE	9/30/2010	9/30/2010	2
	y	At Idle or Stop	Traffic Light or Stop Sign	VOQ Other	n	1FMDK06196G	Dec-05	4 WHL L/H PART TIME DRIVE	9/30/2010	9/30/2010	9
	y	At Idle or Stop	Traffic Light or Stop Sign	VOQ Other	y	1FMDK06196G	Dec-05	4 WHL L/H PART TIME DRIVE	9/30/2010	9/30/2010	9
		Low Speed Manuv	unk	VOQ Throttle Body	n	1FMDK02197G	Dec-06	2 WHL L/H FRONT DRIVE	8/31/2010	9/30/2010	26
	y	Put in Gear	parking lot	VOQ Other	n	1FMDK03197G	ug-06	2 WHL L/H FRONT DRIVE	9/30/2010	9/30/2010	6
	y	Braking	unk	VOQ Throttle Body	n	1FMDK02197G	an-07	2 WHL L/H FRONT DRIVE	6/30/2010	9/30/2010	98
	y	At Idle or Stop	Traffic Light or Stop Sign	VOQ Throttle Body	n	1FMZK03147G	ay-06	2 WHL L/H FRONT DRIVE	5/31/2009	9/30/2010	500
	y	Put in Gear	Traffic Light or Stop Sign	VOQ Throttle Body	n	1FMZK02105G	ay-05	2 WHL L/H FRONT DRIVE	5/31/2010	9/30/2010	130
		At Idle or Stop	unk	VOQ Throttle Body	n	1FMZK01156G	Dec-05	2 WHL L/H FRONT DRIVE	9/30/2008	9/30/2010	727
	y	At Idle or Stop	unk	VOQ Throttle Body	y	1FMZK01156G	Dec-05	2 WHL L/H FRONT DRIVE	9/30/2008	9/30/2010	727
	y	At Idle or Stop	unk	VOQ Throttle Body	n	1FMDK031X7	an-07	2 WHL L/H FRONT DRIVE	6/30/2010	9/30/2010	107
	y	Low Speed Manuv	unk in Reverse	VOQ Other	n	1FMDK06105G	Mar-05	4 WHL L/H PART TIME DRIVE	9/30/2010	9/30/2010	2
	y	Low Speed Manuv	unk in Reverse	VOQ Other	y	1FMDK06105G	Mar-05	4 WHL L/H PART TIME DRIVE	9/30/2010	9/30/2010	2
		Put in Gear	unk	VOQ Other	n	1FMZK02126G	Dec-05	2 WHL L/H FRONT DRIVE	6/30/2006	9/30/2010	1559
	y	At Idle or Stop	unk	VOQ Other	n	1FMDK06155G	ep-04	4 WHL L/H PART TIME DRIVE	9/30/2010	9/30/2010	0
		Unknown	unk	VOQ Throttle Body	n	1FMZK021X5G	Feb-05	2 WHL L/H FRONT DRIVE	8/31/2010	9/30/2010	30
		Unknown	unk	VOQ Throttle Body	y	1FMZK021X5G	Feb-05	2 WHL L/H FRONT DRIVE	8/31/2010	9/30/2010	30
	y	At Idle or Stop	unk	VOQ Throttle Body	n	1FMZK02107G	ay-06	2 WHL L/H FRONT DRIVE	9/30/2010	9/30/2010	3
	y	At Idle or Stop	unk	VOQ Throttle Body	n	1FMDK021X7	Dec-06	2 WHL L/H FRONT DRIVE	8/31/2010	9/30/2010	41
		Low Speed Manuv	Garage or Driveway Retaining wall	VOQ Other	n	1FMDK05195G	Mar-05	4 WHL L/H PART TIME DRIVE	9/30/2010	#####	6
	y	Low Speed Manuv	In Traffic: Traffic Light or Stop Sign: Parking I	VOQ Other	n	1FMDK05166G	Dec-05	4 WHL L/H PART TIME DRIVE	#####	#####	0
	y	Low Speed Manuv	In Traffic: Traffic Light or Stop Sign: Parking I	VOQ Other	y	1FMDK05166G	Dec-05	4 WHL L/H PART TIME DRIVE	#####	#####	0
		While Driving	unk	VOQ Other	n	1FMZK04185G	un-05	4 WHL L/H PART TIME DRIVE	9/30/2010	#####	19
		While Driving	unk	VOQ Other	y	1FMZK04185G	un-05	4 WHL L/H PART TIME DRIVE	9/30/2010	#####	19
		Low Speed Manuv	unk	VOQ Throttle Body	n	1FMDK06175G	Oct-04	4 WHL L/H PART TIME DRIVE	7/31/2010	#####	93
		Put in Gear	unk alleged trans issue	VOQ Other	n	1FMZK02106G	an-06	2 WHL L/H FRONT DRIVE	3/31/2010	#####	219
		Put in Gear	unk alleged trans issue	VOQ Other	y	1FMZK02106G	an-06	2 WHL L/H FRONT DRIVE	3/31/2010	#####	219
	y	Low Speed Manuv	unk	VOQ Throttle Body	n	1FMDK06185G	un-05	4 WHL L/H PART TIME DRIVE	8/31/2007	#####	1139
	y	Low Speed Manuv	unk	VOQ Throttle Body	y	1FMDK06185G	un-05	4 WHL L/H PART TIME DRIVE	8/31/2007	#####	1139
		Low Speed Manuv	Parking Lot	VOQ Other	n	1FMDK05125G	Apr-05	4 WHL L/H PART TIME DRIVE	1/31/2010	#####	280
	y	Braking	unk	VOQ Throttle Body	n	1FMZK01176G	Jul-05	2 WHL L/H FRONT DRIVE	6/30/2010	#####	114
	y	Put in Gear	unk	VOQ Throttle Body	n	1FMZK011X6G	an-06	2 WHL L/H FRONT DRIVE	#####	#####	0
	y	Put in Gear	unk	VOQ Throttle Body	y	1FMZK011X6G	an-06	2 WHL L/H FRONT DRIVE	#####	#####	0
		At Idle or Stop	unk	VOQ Other	n	1FMZK02176G	an-06	2 WHL L/H FRONT DRIVE	8/31/2009	#####	432
	y	At Idle or Stop	Traffic Light or Stop Sign	VOQ Throttle Body	n	1FMZK05177G	un-06	4 WHL L/H PART TIME DRIVE	7/31/2010	#####	91
	y	Low Speed Manuv	parking lot	VOQ Other	n	1FMZK01156G	an-06	2 WHL L/H FRONT DRIVE	#####	#####	0
	y	Low Speed Manuv	parking lot drive thru	VOQ Throttle Body	n	1FMZK021X7G	un-06	2 WHL L/H FRONT DRIVE	6/30/2010	#####	147

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y	Put in Gear	parking lot	VOQ Throttle Body	n	1FMZK02177G	Aug-06 2 WHL L/H FRONT DRIVE	7/31/2008	#####	842
y	Put in Gear	parking lot	VOQ Throttle Body	y	1FMZK02177G	Aug-06 2 WHL L/H FRONT DRIVE	7/31/2008	#####	842
y	Put in Gear	parking lot	VOQ Throttle Body	y	1FMZK02177G	Aug-06 2 WHL L/H FRONT DRIVE	7/31/2008	#####	842
y	Low Speed Manuv	parking lot	VOQ Throttle Body	n	1FMDK03107	Jun-06 2 WHL L/H FRONT DRIVE	#####	#####	3
y	Low Speed Manuv	parking lot	VOQ Throttle Body	y	1FMDK03107	Jun-06 2 WHL L/H FRONT DRIVE	#####	#####	3
	Unknown	unk	VOQ Other	n	1FMZK02175G	Oct-04 2 WHL L/H FRONT DRIVE	9/30/2010	#####	33
	Unknown	unk	VOQ Other	y	1FMZK02175G	Oct-04 2 WHL L/H FRONT DRIVE	9/30/2010	#####	33
	Unknown	unk	VOQ Other	y	1FMZK02175G	Oct-04 2 WHL L/H FRONT DRIVE	9/30/2010	#####	33
y	Put in Gear	unk	VOQ Throttle Body	n	1FMZK05177G	Jun-06 4 WHL L/H PART TIME DRIVE	9/30/2010	#####	52
y	Put in Gear	unk	VOQ Throttle Body	y	1FMZK05177G	Jun-06 4 WHL L/H PART TIME DRIVE	9/30/2010	#####	52
y	At Idle or Stop	unk	VOQ Throttle Body	n	1FMZK01166G	Dec-05 2 WHL L/H FRONT DRIVE	7/31/2010	#####	110
y	At Idle or Stop	in traffic	VOQ Other	n	1FMZK04135G	Mar-05 4 WHL L/H PART TIME DRIVE	8/31/2006	#####	1551
y	At Idle or Stop	in traffic	VOQ Other	y	1FMZK04135G	Mar-05 4 WHL L/H PART TIME DRIVE	8/31/2006	#####	1551
y	Put in Gear	Garage or Driveway	VOQ Throttle Body	n	1FMZK01106G	Jan-06 2 WHL L/H FRONT DRIVE	#####	#####	2
y	Put in Gear	Garage or Driveway	VOQ Throttle Body	y	1FMZK01106G	Jan-06 2 WHL L/H FRONT DRIVE	#####	#####	2
y	Braking	unk	VOQ Throttle Body	n	1FMZK02117G	Aug-06 2 WHL L/H FRONT DRIVE	#####	#####	4
	At Idle or Stop	unk	VOQ Other	n	1FMZK02166G	Feb-06 2 WHL L/H FRONT DRIVE	6/30/2010	#####	162
y	At Idle or Stop	unk	VOQ Other	y	1FMZK02166G	Feb-06 2 WHL L/H FRONT DRIVE	6/30/2010	#####	162
	Low Speed Manuv	in traffic	VOQ Throttle Body	n	1FMDK01136	Oct-05 2 WHL L/H FRONT DRIVE	#####	#####	392
	Low Speed Manuv	in traffic	VOQ Throttle Body	y	1FMDK01136	Oct-05 2 WHL L/H FRONT DRIVE	#####	#####	392
	Low Speed Manuv	Garage or Driveway	VOQ Other	n	1FMDK02107	Dec-06 2 WHL L/H FRONT DRIVE	#####	#####	1
y	Braking	Traffic Light or Stop Sign	VOQ Other	n	1FMDK06136	Aug-05 4 WHL L/H PART TIME DRIVE	#####	#####	9
y	Low Speed Manuv	unk	VOQ Other	n	1FMDK03157	Sep-06 2 WHL L/H FRONT DRIVE	8/31/2010	#####	100
	Low Speed Manuv	in traffic	VOQ Other	n	1FMZK02125G	Jan-05 2 WHL L/H FRONT DRIVE	8/31/2009	#####	456
	While Driving	unk	VOQ Throttle Body	n	1FMZK02195G	Mar-05 2 WHL L/H FRONT DRIVE	#####	#####	18
y	At Idle or Stop	unk	VOQ Other	n	#N/A	#N/A	#####	#####	9
y	At Idle or Stop	unk	VOQ Throttle Body	n	1FMDK06165	Nov-04 4 WHL L/H PART TIME DRIVE	#####	#####	5
	Put in Gear	unk	VOQ Other	n	#N/A	#N/A	5/31/2010	#####	220
	Unknown	unk	VOQ Other	n	#N/A	#N/A	8/31/2010	#####	106
	While Driving	unk	VOQ Throttle Body	n	1FMZK02197G	May-06 2 WHL L/H FRONT DRIVE	#####	#####	3
	Low Speed Manuv	unk	VOQ Throttle Body	n	1FMDK05187	Feb-07 4 WHL L/H PART TIME DRIVE	#####	#####	9
	Low Speed Manuv	unk	VOQ Throttle Body	y	1FMDK05187	Feb-07 4 WHL L/H PART TIME DRIVE	#####	#####	9
	Low Speed Manuv	unk	VOQ Throttle Body	y	1FMDK05187	Feb-07 4 WHL L/H PART TIME DRIVE	#####	#####	9
	Low Speed Manuv	unk	VOQ Throttle Body	y	1FMDK05187	Feb-07 4 WHL L/H PART TIME DRIVE	#####	#####	9
	Low Speed Manuv	unk	VOQ Throttle Body	y	1FMDK05187	Feb-07 4 WHL L/H PART TIME DRIVE	#####	#####	9
	While Driving	unk	VOQ Throttle Body	n	1FMZK011X6	Feb-06 2 WHL L/H FRONT DRIVE	8/31/2010	#####	149
y	Low Speed Manuv	Garage or Driveway garage	VOQ Other	n	1FMDK06125	Mar-05 4 WHL L/H PART TIME DRIVE	#####	#####	0
y	At Idle or Stop	Traffic Light or Stop Sign	VOQ Other	n	1FMZK01136G	Nov-05 2 WHL L/H FRONT DRIVE	7/31/2009	1/31/2011	546
	Low Speed Manuv	Traffic Light or Stop Sign: Parking Lot	VOQ Other	n	#N/A	#N/A	1/31/2011	1/31/2011	0
	Low Speed Manuv	unk	VOQ Throttle Body	n	1FMDK05147	Oct-06 4 WHL L/H PART TIME DRIVE	1/31/2011	1/31/2011	11
	Low Speed Manuv	unk	VOQ Other	n	#N/A	#N/A	1/31/2011	2/28/2011	27
	Low Speed Manuv	unk	VOQ Throttle Body	n	1FMDK02167	Jan-07 2 WHL L/H FRONT DRIVE	4/30/2010	2/28/2011	306
	While Driving	unk	VOQ Other	n	1FMDK02196	Nov-05 2 WHL L/H FRONT DRIVE	2/28/2011	2/28/2011	1
	While Driving	unk	VOQ Throttle Body	n	#N/A	#N/A	#####	2/28/2011	132
	At Idle or Stop	unk	VOQ Throttle Body	n	1FMZK02156G	Mar-06 2 WHL L/H FRONT DRIVE	2/28/2010	2/28/2011	365
y	Low Speed Manuv	In Traffic: Parking Lot	VOQ Other	n	1FMZK02125G	May-05 2 WHL L/H FRONT DRIVE	2/28/2011	2/28/2011	0
	Unknown	unk	VOQ Other	n	1FMZK03116G	Sep-05 2 WHL L/H FRONT DRIVE	2/28/2011	2/28/2011	16
y	Braking	unk	VOQ Other	n	1FMDK02126	Apr-06 2 WHL L/H FRONT DRIVE	2/28/2010	2/28/2011	365
	Unknown	unk	VOQ Other	n	1FMDK03127	May-06 2 WHL L/H FRONT DRIVE	3/31/2011	3/31/2011	1
y	Low Speed Manuv	Traffic Light or Stop Drive thru	VOQ Throttle Body	n	1FMZK02155G	Feb-05 2 WHL L/H FRONT DRIVE	6/30/2008	3/31/2011	1010

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y	y	Braking	unk	VOQ Other	n	1FMDK02135G	May-05 2 WHL L/H FRONT DRIVE	4/30/2011	4/30/2011	0
y		At Idle or Stop	Traffic Light or Stop Sign	VOQ Other	n	1FMZK01136G	Mar-06 2 WHL L/H FRONT DRIVE	3/31/2011	4/30/2011	29
y		At Idle or Stop	Traffic Light or Stop Sign	VOQ Other	y	1FMZK01136G	Mar-06 2 WHL L/H FRONT DRIVE	3/31/2011	4/30/2011	29
	y	Low Speed Manuv	Garage or Driveway Garage Door	VOQ Throttle Body	n	1FMZK02186G	Mar-06 2 WHL L/H FRONT DRIVE	4/30/2011	4/30/2011	2
		Low Speed Manuv	Parking Lot	VOQ Throttle Body	n	1FMZK01166G	Aug-05 2 WHL L/H FRONT DRIVE	4/30/2011	4/30/2011	4
y	y	At Idle or Stop	Traffic Light or Stop Sign	VOQ Throttle Body	n	1FMZK02176G	Sep-05 2 WHL L/H FRONT DRIVE	4/30/2011	4/30/2011	0
		Low Speed Manuv	unk in reverse	VOQ Other	n	1FMZK05177G	Jun-06 4 WHL L/H PART TIME DRIVE	6/30/2010	4/30/2011	317
y	y	At Idle or Stop	Traffic Light or Stop into pole	VOQ Throttle Body	n	1FMDK03126G	Nov-05 2 WHL L/H FRONT DRIVE	4/30/2011	4/30/2011	3
y		Braking	Traffic Light or Stop Sign	VOQ Other	n	1FMZK02145G	Aug-04 2 WHL L/H FRONT DRIVE	9/30/2010	5/31/2011	244

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Event

priority

ODINO	ASO Comments
10278240	VOQ Throttle Body
10352137	VOQ Throttle Body
10325927	VOQ Throttle Body
10303215	VOQ Throttle Body
10398247	VOQ Throttle Body
10347244	VOQ Throttle Body
10345819	VOQ Throttle Body
10346233	VOQ Throttle Body
10395503	VOQ Throttle Body
10351049	VOQ Throttle Body
10349991	VOQ Throttle Body
10346106	VOQ Throttle Body
10352477	VOQ Throttle Body
10351168	VOQ Throttle Body
10325519	VOQ Throttle Body
10278160	VOQ Throttle Body
10241265	VOQ Throttle Body
10351917	VOQ Throttle Body
10359297	VOQ Throttle Body

ODINO	VIN	Production Date	MOP	Sell Dealer State	Transmission
10345818	1FMZK021X5G	06-Jun-05	30-Jun-05	MI	C/AP
10347073	1FMZK021X5G	19-Nov-04	30-Nov-04	MO	C/AP
10347293	1FMZK02145G	09-Feb-05	28-Feb-05	GA	C/AP
10355508	1FMZK01115G	08-Mar-05	31-Mar-05	NC	C/AP
10356225	1FMZK01105G	30-Mar-05	31-Mar-05	AL	C/AP
10341804	1FMZK03115G	25-Apr-05	30-Apr-05	NC	C/AP
10349348	1FMZK02165G	21-Apr-05	30-Apr-05	TX	C/AP
10354990	1FMZK02125G	29-Sep-04	30-Sep-04	TX	C/AP
10229173	1FMZK06135G	01-Apr-05	30-Apr-05	MN	C/AP
10236293	1FMZK05155G	15-Dec-04	31-Dec-04	OK	C/AP
10355271	1FMZK031X5G	24-May-05	31-May-05	FL	C/AP
10355037	1FMZK02105G	16-Dec-04	31-Dec-04	AL	C/AP
10243491	1FMZK06135G	22-Apr-05	30-Apr-05	FL	C/AP
10353022	1FMZK02165G	23-Sep-04	30-Sep-04	IL	C/AP
10351715	1FMZK02145G	09-Sep-04	30-Sep-04	CA	C/AP
10343937	1FMZK02115G	18-May-05	31-May-05	OK	C/AP
10348462	1FMZK02105G	25-Apr-05	30-Apr-05	AZ	C/AP
10350042	1FMZK01135G	24-Nov-04	30-Nov-04	FL	C/AP
10362755	1FMZK02175G	14-Oct-04	31-Oct-04	AR	C/AP
10399124	1FMZK02145G	20-Aug-04	31-Aug-04	GA	C/AP
10351811	1FMZK02135G	18-May-05	31-May-05	OK	C/AP
10345812	1FMZK03165G	24-Jun-05	30-Jun-05	MD	C/AP
10351531	1FMZK05175G	29-Sep-04	30-Sep-04	TX	C/AP
10349552	1FMZK06145G	26-May-05	31-May-05	MI	C/AP
10353584	1FMZK06125G	18-May-05	31-May-05	OH	C/AP
10264430	1FMZK06105G	19-Nov-04	30-Nov-04	MD	C/AP
10278130	1FMZK02165G	31-May-05	31-May-05	VA	C/AP
10353834	1FMZK06175G	05-Oct-04	31-Oct-04	GA	C/AP
10349294	1FMZK02195G	25-May-05	31-May-05	TN	C/AP
10293799	1FMZK02145G	22-Nov-04	30-Nov-04	UN	C/AP
10366639	1FMZK02125G	19-Jan-05	31-Jan-05	FL	C/AP
10349446	1FMZK01185G	02-Mar-05	31-Mar-05	OH	C/AP
10342635	1FMZK06115G	17-Feb-05	28-Feb-05	OH	C/AP
10349442	1FMZK05115G	10-Nov-04	30-Nov-04	AR	C/AP
10352649	1FMZK06145G	11-Aug-04	31-Aug-04	IN	C/AP
10357859	1FMZK06105G	29-Mar-05	31-Mar-05	FL	C/AP
10359600	1FMZK05125G	28-Apr-05	30-Apr-05	UT	C/AP
10340738	1FMZK04105G	19-Jan-05	31-Jan-05	NJ	C/AP
10383252	1FMZK02125G	10-May-05	31-May-05	OK	C/AP
10393999	1FMZK02135G	16-May-05	31-May-05	AZ	C/AP
10352432	1FMZK06185G	15-Jun-05	30-Jun-05	FL	C/AP
10363916	1FMZK04135G	24-Mar-05	31-Mar-05	TN	C/AP
10242904	1FMZK06105G	16-Mar-05	31-Mar-05	GA	C/AP
10358942	1FMZK05195G	08-Mar-05	31-Mar-05	MA	C/AP
10345882	1FMZK04145G	25-Feb-05	28-Feb-05	CA	C/AP
10318947	1FMZK02165G	30-Jun-05	30-Jun-05	TX	C/AP
10359231	1FMZK04185G	22-Jun-05	30-Jun-05	VT	C/AP
10357970	1FMZK06155G	15-Sep-04	30-Sep-04	ID	C/AP
10372235	1FMZK06125G	29-Mar-05	31-Mar-05	DE	C/AP
10357901	1FMZK02126G	22-Dec-05	31-Dec-05	NJ	C/AP

10346900	1FMDK03116G		18-Nov-05	30-Nov-05	KY	C/AP
10343952	1FMZK03126G		31-Oct-05	31-Oct-05	OH	C/AP
10359414	1FMZK02106G		23-Jan-06	31-Jan-06	OK	C/AP
10347116	1FMZK01146G		27-Jul-05	31-Jul-05	FL	C/AP
10349799	1FMDK02196G		15-Dec-05	31-Dec-05	LA	C/AP
10384132	1FMDK02126G		04-Apr-06	30-Apr-06	FL	C/AP
10355941	1FMDK01196G		09-Feb-06	28-Feb-06	NJ	C/AP
10288753	1FMZK06156G		27-Jul-05	31-Jul-05	NC	C/AP
10353869	1FMZK06126G		18-Jul-05	31-Jul-05	MI	C/AP
10236245	1FMDK06136G		19-Jan-06	31-Jan-06	UT	C/AP
10383305	1FMZK03116G		16-Sep-05	30-Sep-05	MD	C/AP
10349437	1FMZK02176G		21-Dec-05	31-Dec-05	NJ	C/AP
10365247	1FMZK02166G		15-Feb-06	28-Feb-06	TN	C/AP
10351640	1FMZK01166G		15-Feb-06	28-Feb-06	NJ	C/AP
10351440	1FMDK031X6		03-Mar-06	31-Mar-06	TX	C/AP
10359135	1FMDK05166G		22-Dec-05	31-Dec-05	NJ	C/AP
10346227	1FMZK02116G		11-Nov-05	30-Nov-05	FL	C/AP
10347128	1FMZK01196G		23-Dec-05	31-Dec-05	OK	C/AP
10361263	1FMZK01156G		20-Jan-06	31-Jan-06	TX	C/AP
10345942	1FMDK03116G		20-Jul-05	31-Jul-05	MS	C/AP
10349667	1FMZK05126G		01-Mar-06	31-Mar-06	WA	C/AP
10346946	1FMZK04156G		22-Mar-06	31-Mar-06	KY	C/AP
10351848	1FMDK05116G		27-Jul-05	31-Jul-05	NV	C/AP
10356213	1fmzk01196ga		03-Oct-05	31-Oct-05	TX	C/AP
10353317	1FMZK01156G		26-Apr-06	30-Apr-06	PA	C/AP
10349664	1FMDK03166G		22-Jul-05	31-Jul-05	MO	C/AP
10381353	1FMDK02196G		22-Nov-05	30-Nov-05	TN	C/AP
10360481	1FMZK02176G		13-Jan-06	31-Jan-06	VA	C/AP
10341737	1FMZK02156G		06-Feb-06	28-Feb-06	NJ	C/AP
10394940	1FMZK01136G		30-Mar-06	31-Mar-06	OK	C/AP
10348931	1FMZK01116G		13-Jan-06	31-Jan-06	ON	C/AP
10236743	1FMZK04116G		20-Jan-06	31-Jan-06	VA	C/AP
10356272	1FMDK06196G		05-Dec-05	31-Dec-05	NJ	C/AP
10352759	1FMZK03176G		07-Feb-06	28-Feb-06	OK	C/AP
10350627	1FMZK02166G		01-Aug-05	31-Aug-05	MI	C/AP
10348879	1FMZK02116G		23-Mar-06	31-Mar-06	TX	C/AP
10350664	1FMDK06196G		20-Dec-05	31-Dec-05	CO	C/AP
10345795	1FMZK03166G		07-Feb-06	28-Feb-06	MI	C/AP
10345991	1FMZK02126G		19-Dec-05	31-Dec-05	NJ	C/AP
10350312	1FMZK02106G		04-Apr-06	30-Apr-06	AL	C/AP
10377888	1FMZK01136G		18-Nov-05	30-Nov-05	NJ	C/AP
10274813	1FMDK02196G		21-Mar-06	31-Mar-06	GA	C/AP
10349041	1FMZK041X6G		07-Sep-05	30-Sep-05	NC	C/AP
10352976	1FMZK04166G		23-Sep-05	30-Sep-05	KS	C/AP
10368192	1FMDK06136G		23-Aug-05	31-Aug-05	MI	C/AP
10237232	1FMZK02197G		24-May-06	31-May-06	NC	C/AP
10351676	1FMDK03167G		22-Jun-06	30-Jun-06	CA	C/AP
10351246	1FMDK02157G		04-Apr-07	30-Apr-07	CO	C/AP
10352404	1FMDK02107G		18-Sep-06	30-Sep-06	IL	C/AP
10349287	1FMDK021X7		13-Sep-06	30-Sep-06	GA	C/AP
10351099	1FMDK02107G		20-Mar-07	31-Mar-07	VA	C/AP

10352678	1FMDK05167G		29-Nov-06	30-Nov-06	OH	C/AP
10386642	1FMDK03127G		16-May-06	31-May-06	KY	C/AP
10351705	1FMDK02147G		24-May-06	31-May-06	NJ	C/AP
10352461	1FMDK02137G		10-Oct-06	31-Oct-06	MN	C/AP
10347514	1FMZK02137G		21-Aug-06	31-Aug-06	AL	C/AP
10365792	1FMDK02107G		08-Dec-06	31-Dec-06	TX	C/AP
10349389	1FMDK03157G		02-Feb-07	28-Feb-07	TX	C/AP
10356801	1FMDK03197G		22-Aug-06	31-Aug-06	KY	C/AP
10398142	1FMZK05177G		20-Jun-06	30-Jun-06	OK	C/AP
10353122	1FMDK03167G		29-Jun-06	30-Jun-06	CA	C/AP
10366576	1FMDK03157G		26-Sep-06	30-Sep-06	AR	C/AP
10352601	1FMZK02175G		03-May-05	31-May-05	FL	C/AP
10344042	1FMZK02155G		05-Feb-05	28-Feb-05	CA	C/AP
10283923	1FMZK02145G		26-Aug-04	31-Aug-04	WA	C/AP
10357300	1FMZK02105G		11-May-05	31-May-05	AL	C/AP
10348938	1FMZK01165G		07-Jan-05	31-Jan-05	TN	C/AP
10291547	1FMDK011X5G		20-Jan-05	31-Jan-05	NC	C/AP
10349680	1FMZK061X5G		22-Apr-05	30-Apr-05	MI	C/AP
10386840	1FMZK02155G		16-Feb-05	28-Feb-05	OH	C/AP
10280361	1FMZK01195G		22-Mar-05	31-Mar-05	TX	C/AP
10351479	1FMZK06195G		21-Jun-05	30-Jun-05	GA	C/AP
10339871	1FMZK06115G		19-Jan-05	31-Jan-05	NY	C/AP
10350821	1FMZK05195G		05-Jan-05	31-Jan-05	PA	C/AP
10346321	1FMZK05185G		21-Jan-05	31-Jan-05	PA	C/AP
10348411	1FMZK05145G		23-Nov-04	30-Nov-04	KS	C/AP
10323735	1FMZK05115G		31-May-05	31-May-05	MD	C/AP
10286126	1FMDK061X5G		07-Oct-04	31-Oct-04	CA	C/AP
10352209	1FMDK06165G		19-Jan-05	31-Jan-05	CA	C/AP
10351975	1FMDK06165G		29-Nov-04	30-Nov-04	OH	C/AP
10283412	1FMDK06145G		29-Apr-05	30-Apr-05	CA	C/AP
10345782	1FMDK05195G		08-Apr-05	30-Apr-05	FL	C/AP
10281879	1FMZK03145G		20-May-05	31-May-05	FL	C/AP
10358431	1FMZK021X5G		07-Feb-05	28-Feb-05	MI	C/AP
10314256	1FMZK02195G		14-Mar-05	31-Mar-05	CA	C/AP
10279512	1FMZK02185G		16-Feb-05	28-Feb-05	FL	C/AP
10349295	1FMZK02165G		04-Feb-05	28-Feb-05	OK	C/AP
10227504	1FMZK02115G		28-Sep-04	30-Sep-04	CA	C/AP
10285339	1FMZK011X5G		30-Jun-05	30-Jun-05	MA	C/AP
10346814	1FMZK051X5G		01-Dec-04	31-Dec-04	MA	C/AP
10346353	1FMZK04115G		25-Feb-05	28-Feb-05	PA	C/AP
10348853	1FMDK06195G		03-Jun-05	30-Jun-05	NJ	C/AP
10359297	1FMDK06175G		19-Oct-04	31-Oct-04	IL	C/AP
10279927	1FMDK05195G		29-Apr-05	30-Apr-05	WA	C/AP
10355958	1FMDK05125G		10-Jun-05	30-Jun-05	PA	C/AP
10347417	1FMZK021X5G		23-Sep-04	30-Sep-04	FL	C/AP
10280874	1FMZK02155G		08-Feb-05	28-Feb-05	DE	C/AP
10275749	1FMZK02115G		31-Mar-05	31-Mar-05	MS	C/AP
10278608	1FMZK01145G		11-Apr-05	30-Apr-05	OK	C/AP
10347091	1FMDK03145G		21-Jun-05	30-Jun-05	OH	C/AP
10350087	1FMDK03135G		23-May-05	31-May-05	WI	C/AP
10345968	1FMDK02105G		17-Feb-05	28-Feb-05	VA	C/AP

10280255	1FMDK061X5G		13-Jun-05	30-Jun-05	AZ	C/AP
10368657	1FMDK06165G		16-Nov-04	30-Nov-04	MI	C/AP
10350124	1FMZK02165G		07-Jan-05	31-Jan-05	TX	C/AP
10355974	1FMZK02125G		09-Nov-04	30-Nov-04	TX	C/AP
10346106	1FMZK02115G		14-Dec-04	31-Dec-04	SC	C/AP
10280825	1FMZK011X5G		10-Dec-04	31-Dec-04	AL	C/AP
10346233	1FMZK01185G		20-May-05	31-May-05	IL	C/AP
10285984	1FMDK02155G		09-Feb-05	28-Feb-05	CO	C/AP
10320712	1FMZK061X5G		15-Apr-05	30-Apr-05	TX	C/AP
10353325	1FMZK04105G		22-Jan-05	31-Jan-05	OK	C/AP
10359542	1FMDK06185G		01-Jun-05	30-Jun-05	NJ	C/AP
10284259	1FMDK06135G		25-Apr-05	30-Apr-05	PA	C/AP
10346424	1FMZK03145G		27-May-05	31-May-05	TX	C/AP
10346682	1FMZK01145G		09-Feb-05	28-Feb-05	FL	C/AP
10346326	1FMDK02105G		17-May-05	31-May-05	WY	C/AP
10326981	1FMZK061X5G		21-Mar-05	31-Mar-05	TX	C/AP
10345999	1FMDK06115G		05-May-05	31-May-05	MO	C/AP
10188319	1FMDK04155G		19-Jan-05	31-Jan-05	AZ	C/AP
10344008	1FMZK02185G		01-Feb-05	28-Feb-05	FL	C/AP
10347244	1FMZK02175G		13-Dec-04	31-Dec-04	NV	C/AP
10347330	1FMZK01185G		29-Mar-05	31-Mar-05	KY	C/AP
10350498	1FMZK01175G		17-Feb-05	28-Feb-05	AR	C/AP
10278160	1FMDK03165G		23-Jun-05	30-Jun-05	FL	C/AP
10354570	1FMZK06115G		28-Apr-05	30-Apr-05	MI	C/AP
10308356	1FMZK04125G		24-Jan-05	31-Jan-05	CA	C/AP
10345956	1FMDK06195G		18-Mar-05	31-Mar-05	MI	C/AP
10281006	1FMDK06175G		25-Apr-05	30-Apr-05	PA	C/AP
10297849	1FMDK06165G		22-Oct-04	31-Oct-04	CA	C/AP
10334469	1FMDK06135G		09-May-05	31-May-05	MA	C/AP
10350179	1FMDK06135G		25-Feb-05	28-Feb-05	TX	C/AP
10347018	1FMZK02195G		11-May-05	31-May-05	GA	C/AP
10368019	1FMZK02195G		31-Mar-05	31-Mar-05	GA	C/AP
10307988	1FMZK02175G		30-Jun-05	30-Jun-05	TX	C/AP
10349139	1FMZK02115G		19-Apr-05	30-Apr-05	SC	C/AP
10277062	1FMZK011X5G		29-Jul-04	31-Jul-04	TN	C/AP
10283363	1FMZK01115G		20-May-05	31-May-05	OK	C/AP
10353872	1FMZK01105G		25-Apr-05	30-Apr-05	NC	C/AP
10347324	1FMZK01105G		08-Feb-05	28-Feb-05	KY	C/AP
10347347	1FMZK061X5G		24-Mar-05	31-Mar-05	MI	C/AP
10346926	1FMDK05195G		20-Jun-05	30-Jun-05	PA	C/AP
10316331	1FMDK05175G		16-Jun-05	30-Jun-05	PA	C/AP
10395503	1FMZK02186G		20-Mar-06	31-Mar-06	MI	C/AP
10278240	1FMZK02146G		21-Apr-06	30-Apr-06	OK	C/AP
10345913	1FMZK02146G		14-Feb-06	28-Feb-06	MS	C/AP
10340815	1FMZK02116G		13-Dec-05	31-Dec-05	TN	C/AP
10372717	1FMZK011X6G		24-Feb-06	28-Feb-06	NJ	C/AP
10347363	1FMZK01196G		28-Apr-06	30-Apr-06	NJ	C/AP
10281740	1FMZK01176G		26-Apr-06	30-Apr-06	NC	C/AP
10360102	1FMZK01176G		25-Jul-05	31-Jul-05	TX	C/AP
10278118	1FMZK01166G		18-Apr-06	30-Apr-06	TX	C/AP
10357491	1FMZK01156G		16-Dec-05	31-Dec-05	NJ	C/AP

10278510	1FMDK03176G		11-Jan-06	31-Jan-06	AL	C/AP
10278631	1FMZK05186G		29-Mar-06	31-Mar-06	WA	C/AP
10278770	1FMDK06186G		20-Feb-06	28-Feb-06	CO	C/AP
10303215	1FMDK05106G		10-Feb-06	28-Feb-06	MI	C/AP
10284517	1FMZK02166G		22-Feb-06	28-Feb-06	NJ	C/AP
10349991	1FMZK02156G		12-Apr-06	30-Apr-06	IL	C/AP
10280390	1FMZK02126G		12-Apr-06	30-Apr-06	GA	C/AP
10279337	1FMZK01196G		03-Oct-05	31-Oct-05	TX	C/AP
10395953	1FMZK01166G		17-Aug-05	31-Aug-05	FL	C/AP
10364077	1FMZK01106G		20-Jan-06	31-Jan-06	CA	C/AP
10348850	1FMDK02116G		10-Nov-05	30-Nov-05	NC	C/AP
10349025	1FMZK04196G		23-Sep-05	30-Sep-05	OH	C/AP
10348605	1FMDK06176G		29-Aug-05	31-Aug-05	MN	C/AP
10350145	1FMZK02196G		02-Mar-06	31-Mar-06	TX	C/AP
10341641	1FMZK02126G		09-Dec-05	31-Dec-05	OH	C/AP
10281312	1FMZK011X6G		10-Feb-06	28-Feb-06	NC	C/AP
10353500	1FMZK01176G		02-Mar-06	31-Mar-06	AL	C/AP
10352530	1FMZK01136G		20-Oct-05	31-Oct-05	OK	C/AP
10351885	1FMDK03106G		17-Nov-05	30-Nov-05	CA	C/AP
10281200	1FMDK01146G		01-Mar-06	31-Mar-06	FL	C/AP
10345893	1FMDK06166G		03-Aug-05	31-Aug-05	OH	C/AP
10352137	1FMZK03166G		22-Dec-05	31-Dec-05	TX	C/AP
10352311	1FMZK02146G		22-Feb-06	28-Feb-06	NJ	C/AP
10346521	1FMZK02136G		21-Mar-06	31-Mar-06	OK	C/AP
10285977	1FMZK011X6G		18-Jan-06	31-Jan-06	NJ	C/AP
10348497	1FMZK01186G		15-Feb-06	28-Feb-06	TX	C/AP
10349044	1FMZK01166G		05-Oct-05	31-Oct-05	FL	C/AP
10398247	1FMDK03126G		01-Nov-05	30-Nov-05	PA	C/AP
10238810	1FMDK01176G		06-Feb-06	28-Feb-06	AZ	C/AP
10280340	1FMZK051X6G		01-Mar-06	31-Mar-06	NY	C/AP
10346330	1FMZK05196G		10-Jan-06	31-Jan-06	FL	C/AP
10341551	1FMZK04186G		11-Nov-05	30-Nov-05	NJ	C/AP
10286127	1FMDK061X6G		13-Apr-06	30-Apr-06	VA	C/AP
10348920	1FMDK06166G		19-Aug-05	31-Aug-05	NJ	C/AP
10351742	1FMDK06126G		09-Aug-05	31-Aug-05	TN	C/AP
10343912	1FMDK06106G		21-Apr-06	30-Apr-06	NV	C/AP
10346391	1FMDK04186G		19-Jul-05	31-Jul-05	OH	C/AP
10278483	1FMZK02176G		13-Jan-06	31-Jan-06	TX	C/AP
10396865	1FMZK02176G		12-Sep-05	30-Sep-05	TX	C/AP
10352509	1FMZK01186G		19-Aug-05	31-Aug-05	TX	C/AP
10302369	1FMZK01176G		27-Jan-06	31-Jan-06	CA	C/AP
10233060	1FMZK01146G		11-Jan-06	31-Jan-06	GA	C/AP
10351743	1FMDK03176G		24-Apr-06	30-Apr-06	VA	C/AP
10349676	1FMDK02166G		13-Sep-05	30-Sep-05	FL	C/AP
10346395	1FMDK02166G		21-Jul-05	31-Jul-05	NJ	C/AP
10345606	1FMZK05106G		13-Jan-06	31-Jan-06	DE	C/AP
10354466	1FMDK06176G		27-Feb-06	28-Feb-06	MA	C/AP
10349576	1FMDK06176G		26-Jan-06	31-Jan-06	OH	C/AP
10346865	1FMDK06126G		27-Feb-06	28-Feb-06	VA	C/AP
10353562	1FMDK06116G		15-Aug-05	31-Aug-05	VA	C/AP
10345776	1FMZK03196G		08-Feb-06	28-Feb-06	OK	C/AP

10339567	1FMZK03196G		02-Nov-05	30-Nov-05	LA	C/AP
10345596	1FMZK03176G		19-Apr-06	30-Apr-06	FL	C/AP
10292057	1FMZK02156G		08-Feb-06	28-Feb-06	TX	C/AP
10360370	1FMZK011X6G		26-Jan-06	31-Jan-06	CA	C/AP
10325519	1FMZK01186G		25-Jan-06	31-Jan-06	FL	C/AP
10347152	1FMZK01176G		17-Feb-06	28-Feb-06	IL	C/AP
10351524	1FMZK03166G		10-Jan-06	31-Jan-06	SC	C/AP
10365670	1FMZK01136G		19-Oct-05	31-Oct-05	MI	C/AP
10349245	1FMZK06166G		10-Nov-05	30-Nov-05	AR	C/AP
10350334	1FMZK04196G		20-Jan-06	31-Jan-06	VA	C/AP
10350386	1FMZK06136G		25-Jul-05	31-Jul-05	VA	C/AP
10282733	1FMZK04126G		23-Dec-05	31-Dec-05	VA	C/AP
10351942	1FMZK02176G		22-Feb-06	28-Feb-06	FL	C/AP
10286664	1FMZK02136G		10-Jan-06	31-Jan-06	OK	C/AP
10286340	1FMZK01166G		25-Jan-06	31-Jan-06	FL	C/AP
10363709	1FMZK01166G		22-Dec-05	31-Dec-05	NJ	C/AP
10352338	1FMZK01166G		07-Oct-05	31-Oct-05	OK	C/AP
10350050	1FMZK03186G		18-Nov-05	30-Nov-05	TX	C/AP
10241265	1FMZK03116G		12-Oct-05	31-Oct-05	FL	C/AP
10349009	1FMZK061X6		19-Jul-05	31-Jul-05	MI	C/AP
10341564	1FMZK03146G		25-Jul-05	31-Jul-05	MI	C/AP
10351443	1FMZK02196G		22-Jul-05	31-Jul-05	PA	C/AP
10274874	1FMZK02176G		23-Jan-06	31-Jan-06	AL	C/AP
10382646	1FMZK02156G		21-Mar-06	31-Mar-06	OK	C/AP
10348586	1FMZK02156G		26-Jul-05	31-Jul-05	OK	C/AP
10353591	1FMZK01106G		19-Apr-06	30-Apr-06	TX	C/AP
10282234	1FMZK06186G		28-Jul-05	31-Jul-05	FL	C/AP
10352477	1FMZK05166G		09-Jan-06	31-Jan-06	MI	C/AP
10371942	1FMZK02197G		04-May-06	31-May-06	FL	C/AP
10351228	1FMZK02137G		26-Jun-06	30-Jun-06	GA	C/AP
10357839	1FMZK031X7		23-Jan-07	31-Jan-07	NJ	C/AP
10348510	1FMZK031X7		15-Aug-06	31-Aug-06	FL	C/AP
10325927	1FMZK03177G		20-Nov-06	30-Nov-06	AZ	C/AP
10348945	1FMZK02187G		07-Sep-06	30-Sep-06	GA	C/AP
10280342	1FMZK02157G		08-Sep-06	30-Sep-06	TN	C/AP
10349305	1FMZK051X7		20-Mar-07	31-Mar-07	MI	C/AP
10371964	1FMZK05187G		07-Feb-07	28-Feb-07	NJ	C/AP
10378133	1FMZK05147G		13-Oct-06	31-Oct-06	MN	C/AP
10345801	1FMZK02177G		22-Aug-06	31-Aug-06	AZ	C/AP
10349284	1FMZK02107G		27-Jun-06	30-Jun-06	GA	C/AP
10342829	1FMZK03197G		15-Sep-06	30-Sep-06	CA	C/AP
10348427	1FMZK02147G		05-Oct-06	31-Oct-06	NC	C/AP
10347223	1FMZK02107G		28-Jun-06	30-Jun-06	MI	C/AP
10345850	1FMZK05137G		07-Jun-06	30-Jun-06	OK	C/AP
10345870	1FMZK06177G		05-Jun-06	30-Jun-06	CO	C/AP
10351271	1FMZK021X7G		25-May-06	31-May-06	OK	C/AP
10358507	1FMZK021X7		20-Dec-06	31-Dec-06	TN	C/AP
10346416	1FMZK02197G		28-Sep-06	30-Sep-06	NC	C/AP
10349907	1FMZK02127G		24-May-06	31-May-06	TX	C/AP
10274984	1FMZK03147G		27-Jun-06	30-Jun-06	OK	C/AP
10353552	1FMZK021X7G		01-Jun-06	30-Jun-06	CA	C/AP

10362590	1FMZK02177G		21-Aug-06	31-Aug-06	TX	C/AP
10349987	1FMZK02127G		22-Jun-06	30-Jun-06	OK	C/AP
10346271	1FMZK03197G		02-Feb-07	28-Feb-07	OK	C/AP
10282984	1FMZK03187G		22-Dec-06	31-Dec-06	CA	C/AP
10348946	1FMZK02137G		30-Jun-06	30-Jun-06	TX	C/AP
10362388	1FMZK021X7G		19-Jun-06	30-Jun-06	VA	C/AP
10358493	1FMZK02107G		15-May-06	31-May-06	NC	C/AP
10347309	1FMZK03117G		04-Oct-06	31-Oct-06	OK	C/AP
10351302	1FMZK03107G		19-Sep-06	30-Sep-06	MI	C/AP
10345819	1FMZK02147G		22-Aug-06	31-Aug-06	IL	C/AP
10351917	1FMZK02107G		05-May-06	31-May-06	NY	C/AP
10281670	1FMZK06137G		15-May-06	31-May-06	NJ	C/AP
10283348	1FMZK06127G		19-Sep-06	30-Sep-06	VA	C/AP
10364348	1FMZK02117G		17-Aug-06	31-Aug-06	CA	C/AP
10350366	1FMZK03187G		13-Oct-06	31-Oct-06	TX	C/AP
10351391	1FMZK02197G		28-Sep-06	30-Sep-06	TX	C/AP
10334255	1FMZK02177G		30-Jan-07	31-Jan-07	MI	C/AP
10351641	1FMZK02167G		29-Jan-07	31-Jan-07	KY	C/AP
10341847	1FMZK02157G		22-Jan-07	31-Jan-07	NJ	C/AP
10351168	1FMZK02147G		20-Mar-07	31-Mar-07	MI	C/AP
10351049	1FMZK02127G		19-Jun-06	30-Jun-06	OK	C/AP
10346379	1FMZK05177G		12-Apr-07	30-Apr-07	NJ	C/AP
10353025	1FMZK05177G		19-Dec-06	31-Dec-06	TX	C/AP
10350415	1FMZK03177G		27-Nov-06	30-Nov-06	MI	C/AP
10354536	1FMZK03157G		08-Jun-06	30-Jun-06	TX	C/AP
10362662	1FMZK03107G		27-Jun-06	30-Jun-06	OH	C/AP
10346771	1FMZK03107G		02-May-06	31-May-06	GA	C/AP
10355151	1FMZK021X7G		05-Jan-07	31-Jan-07	OH	C/AP
10356934	1FMZK02197G		04-Jan-07	31-Jan-07	MA	C/AP
10356800	1FMZK02197G		19-Dec-06	31-Dec-06	FL	C/AP
10381263	1FMZK02167G		25-Jan-07	31-Jan-07	OK	C/AP
10351664	1FMZK02167G		05-Dec-06	31-Dec-06	GA	C/AP
10279504	1FMZK02147G		24-May-06	31-May-06	MS	C/AP
10352274	1FMZK03177G		27-Jun-06	30-Jun-06	OK	C/AP
10357009	1FMZK03147G		26-May-06	31-May-06	NJ	C/AP
10352569	1FMZK021X7G		30-May-06	31-May-06	OK	C/AP
10294982	1FMZK02107G		26-Jun-06	30-Jun-06	OK	C/AP
10350530	1FMZK02147G		06-Dec-06	31-Dec-06	MO	C/AP
10351833	1FMZK06177G		05-May-06	31-May-06	MO	C/AP
10363483	1FMZK05177G		22-Jun-06	30-Jun-06	OK	C/AP
10360615	1FMZK05177G		07-Jun-06	30-Jun-06	PA	C/AP
10347191	1FMZK05197G		11-Apr-07	30-Apr-07	NJ	C/AP
10344265	1FMZK05197G		19-Sep-06	30-Sep-06	NJ	C/AP
10346985	1FMZK05187G		03-Apr-07	30-Apr-07	OK	C/AP
10347449	1FMZK05187G		29-Nov-06	30-Nov-06	VA	C/AP

Warranty Start Date	Drive Description	VOQ Type
10-Nov-05	2 WHL L/H FRONT DRIVE	Other
14-Mar-05	2 WHL L/H FRONT DRIVE	Other
16-Mar-05	2 WHL L/H FRONT DRIVE	Other
21-Jun-05	2 WHL L/H FRONT DRIVE	Other
29-Jul-05	2 WHL L/H FRONT DRIVE	Other
19-May-05	2 WHL L/H FRONT DRIVE	Other
30-Jun-05	2 WHL L/H FRONT DRIVE	Other
04-Jun-05	2 WHL L/H FRONT DRIVE	Other
23-Apr-05	4 WHL L/H PART TIME DRIVE	Other
14-Jan-05	4 WHL L/H PART TIME DRIVE	Other
31-Aug-05	2 WHL L/H FRONT DRIVE	Other
24-Jan-05	2 WHL L/H FRONT DRIVE	Other
30-Jul-05	4 WHL L/H PART TIME DRIVE	Other
24-Dec-04	2 WHL L/H FRONT DRIVE	Other
15-Oct-04	2 WHL L/H FRONT DRIVE	Other
02-Jun-05	2 WHL L/H FRONT DRIVE	Other
19-Sep-05	2 WHL L/H FRONT DRIVE	Other
20-May-05	2 WHL L/H FRONT DRIVE	Other
08-Dec-04	2 WHL L/H FRONT DRIVE	Other
23-Sep-05	2 WHL L/H FRONT DRIVE	Other
02-Jun-05	2 WHL L/H FRONT DRIVE	Other
31-Jul-05	2 WHL L/H FRONT DRIVE	Other
07-Dec-06	4 WHL L/H PART TIME DRIVE	Other
29-Mar-06	4 WHL L/H PART TIME DRIVE	Other
21-Mar-06	4 WHL L/H PART TIME DRIVE	Other
23-Oct-05	4 WHL L/H PART TIME DRIVE	Other
20-Jun-05	2 WHL L/H FRONT DRIVE	Other
17-Nov-04	4 WHL L/H PART TIME DRIVE	Other
12-Sep-05	2 WHL L/H FRONT DRIVE	Other
22-Jan-05	2 WHL L/H FRONT DRIVE	Other
14-Feb-05	2 WHL L/H FRONT DRIVE	Other
30-Apr-05	2 WHL L/H FRONT DRIVE	Other
05-May-05	4 WHL L/H PART TIME DRIVE	Other
19-Jan-05	4 WHL L/H PART TIME DRIVE	Other
03-Nov-04	4 WHL L/H PART TIME DRIVE	Other
23-May-05	4 WHL L/H PART TIME DRIVE	Other
25-Jun-05	4 WHL L/H PART TIME DRIVE	Other
31-Mar-05	4 WHL L/H PART TIME DRIVE	Other
26-May-05	2 WHL L/H FRONT DRIVE	Other
04-Aug-05	2 WHL L/H FRONT DRIVE	Other
05-Sep-05	4 WHL L/H PART TIME DRIVE	Other
17-Jul-06	4 WHL L/H PART TIME DRIVE	Other
22-May-05	4 WHL L/H PART TIME DRIVE	Other
11-Apr-05	4 WHL L/H PART TIME DRIVE	Other
02-Sep-05	4 WHL L/H PART TIME DRIVE	Other
09-Jan-06	2 WHL L/H FRONT DRIVE	Other
26-Dec-05	4 WHL L/H PART TIME DRIVE	Other
23-Oct-04	4 WHL L/H PART TIME DRIVE	Other
24-Jun-05	4 WHL L/H PART TIME DRIVE	Other
16-Jan-06	2 WHL L/H FRONT DRIVE	Other

23-Nov-05	2 WHL L/H FRONT DRIVE	Other
22-Apr-06	2 WHL L/H FRONT DRIVE	Other
07-Feb-06	2 WHL L/H FRONT DRIVE	Other
28-Feb-06	2 WHL L/H FRONT DRIVE	Other
06-Feb-06	2 WHL L/H FRONT DRIVE	Other
27-Jul-06	2 WHL L/H FRONT DRIVE	Other
15-Feb-06	2 WHL L/H FRONT DRIVE	Other
14-Jul-06	4 WHL L/H PART TIME DRIVE	Other
20-Feb-06	4 WHL L/H PART TIME DRIVE	Other
28-Feb-06	4 WHL L/H PART TIME DRIVE	Other
04-Mar-06	2 WHL L/H FRONT DRIVE	Other
05-Jan-06	2 WHL L/H FRONT DRIVE	Other
08-Apr-06	2 WHL L/H FRONT DRIVE	Other
02-Mar-06	2 WHL L/H FRONT DRIVE	Other
14-Jun-06	2 WHL L/H FRONT DRIVE	Other
13-Feb-06	4 WHL L/H PART TIME DRIVE	Other
24-Jan-06	2 WHL L/H FRONT DRIVE	Other
18-Jan-06	2 WHL L/H FRONT DRIVE	Other
09-Feb-06	2 WHL L/H FRONT DRIVE	Other
30-Nov-05	2 WHL L/H FRONT DRIVE	Other
27-Jun-06	4 WHL L/H PART TIME DRIVE	Other
14-Jul-06	4 WHL L/H PART TIME DRIVE	Other
23-Nov-05	4 WHL L/H PART TIME DRIVE	Other
14-Nov-05	2 WHL L/H FRONT DRIVE	Other
04-May-06	2 WHL L/H FRONT DRIVE	Other
17-Aug-05	2 WHL L/H FRONT DRIVE	Other
26-May-06	2 WHL L/H FRONT DRIVE	Other
26-Jul-06	2 WHL L/H FRONT DRIVE	Other
01-Jun-06	2 WHL L/H FRONT DRIVE	Other
14-Apr-06	2 WHL L/H FRONT DRIVE	Other
10-May-06	2 WHL L/H FRONT DRIVE	Other
07-Feb-06	4 WHL L/H PART TIME DRIVE	Other
07-Jun-06	4 WHL L/H PART TIME DRIVE	Other
22-Feb-06	2 WHL L/H FRONT DRIVE	Other
02-Dec-05	2 WHL L/H FRONT DRIVE	Other
29-Aug-06	2 WHL L/H FRONT DRIVE	Other
10-Jan-06	4 WHL L/H PART TIME DRIVE	Other
20-Jul-06	2 WHL L/H FRONT DRIVE	Other
04-Jan-06	2 WHL L/H FRONT DRIVE	Other
09-Sep-06	2 WHL L/H FRONT DRIVE	Other
03-Dec-05	2 WHL L/H FRONT DRIVE	Other
06-Apr-06	2 WHL L/H FRONT DRIVE	Other
16-Sep-05	4 WHL L/H PART TIME DRIVE	Other
08-Oct-05	4 WHL L/H PART TIME DRIVE	Other
30-Sep-05	4 WHL L/H PART TIME DRIVE	Other
12-Jan-07	2 WHL L/H FRONT DRIVE	Other
30-Nov-06	2 WHL L/H FRONT DRIVE	Other
19-Apr-07	2 WHL L/H FRONT DRIVE	Other
03-Oct-06	2 WHL L/H FRONT DRIVE	Other
26-May-07	2 WHL L/H FRONT DRIVE	Other
17-Apr-07	2 WHL L/H FRONT DRIVE	Other

05-Dec-06	4 WHL L/H PART TIME DRIVE	Other
30-Sep-06	2 WHL L/H FRONT DRIVE	Other
06-Oct-06	2 WHL L/H FRONT DRIVE	Other
25-Oct-06	2 WHL L/H FRONT DRIVE	Other
22-Dec-06	2 WHL L/H FRONT DRIVE	Other
01-Jun-07	2 WHL L/H FRONT DRIVE	Other
20-Jun-07	2 WHL L/H FRONT DRIVE	Other
05-Oct-06	2 WHL L/H FRONT DRIVE	Other
07-Jul-06	4 WHL L/H PART TIME DRIVE	Other
17-Dec-06	2 WHL L/H FRONT DRIVE	Other
18-Apr-07	2 WHL L/H FRONT DRIVE	Other
09-Jul-05	2 WHL L/H FRONT DRIVE	Responsive
12-Mar-05	2 WHL L/H FRONT DRIVE	Responsive
06-Mar-05	2 WHL L/H FRONT DRIVE	Responsive
20-Jun-05	2 WHL L/H FRONT DRIVE	Responsive
11-Feb-05	2 WHL L/H FRONT DRIVE	Responsive
13-May-05	2 WHL L/H FRONT DRIVE	Responsive
11-May-05	4 WHL L/H PART TIME DRIVE	Responsive
26-Mar-05	2 WHL L/H FRONT DRIVE	Responsive
12-Apr-05	2 WHL L/H FRONT DRIVE	Responsive
21-Feb-06	4 WHL L/H PART TIME DRIVE	Responsive
07-Feb-05	4 WHL L/H PART TIME DRIVE	Responsive
26-Jul-05	4 WHL L/H PART TIME DRIVE	Responsive
29-Apr-05	4 WHL L/H PART TIME DRIVE	Responsive
18-Jan-05	4 WHL L/H PART TIME DRIVE	Responsive
16-Jul-05	4 WHL L/H PART TIME DRIVE	Responsive
30-Oct-04	4 WHL L/H PART TIME DRIVE	Responsive
28-Feb-05	4 WHL L/H PART TIME DRIVE	Responsive
25-Jan-05	4 WHL L/H PART TIME DRIVE	Responsive
28-Sep-06	4 WHL L/H PART TIME DRIVE	Responsive
22-Jul-05	4 WHL L/H PART TIME DRIVE	Responsive
22-Jun-05	2 WHL L/H FRONT DRIVE	Responsive
25-Mar-05	2 WHL L/H FRONT DRIVE	Responsive
10-Jun-05	2 WHL L/H FRONT DRIVE	Responsive
27-Apr-05	2 WHL L/H FRONT DRIVE	Responsive
22-Feb-05	2 WHL L/H FRONT DRIVE	Responsive
08-Oct-04	2 WHL L/H FRONT DRIVE	Responsive
16-Mar-06	2 WHL L/H FRONT DRIVE	Responsive
31-Oct-05	4 WHL L/H PART TIME DRIVE	Responsive
20-Mar-06	4 WHL L/H PART TIME DRIVE	Responsive
28-Jun-05	4 WHL L/H PART TIME DRIVE	Responsive
25-Oct-04	4 WHL L/H PART TIME DRIVE	Responsive
28-Jul-05	4 WHL L/H PART TIME DRIVE	Responsive
06-Sep-05	4 WHL L/H PART TIME DRIVE	Responsive
06-Jan-05	2 WHL L/H FRONT DRIVE	Responsive
14-Mar-05	2 WHL L/H FRONT DRIVE	Responsive
14-Jul-05	2 WHL L/H FRONT DRIVE	Responsive
26-Apr-05	2 WHL L/H FRONT DRIVE	Responsive
17-Jul-05	2 WHL L/H FRONT DRIVE	Responsive
05-Jul-05	2 WHL L/H FRONT DRIVE	Responsive
09-Apr-05	2 WHL L/H FRONT DRIVE	Responsive

30-Jun-05	4 WHL L/H PART TIME DRIVE	Responsive
30-Dec-04	4 WHL L/H PART TIME DRIVE	Responsive
25-Jan-05	2 WHL L/H FRONT DRIVE	Responsive
23-Dec-04	2 WHL L/H FRONT DRIVE	Responsive
04-Aug-05	2 WHL L/H FRONT DRIVE	Responsive
17-Oct-05	2 WHL L/H FRONT DRIVE	Responsive
31-May-05	2 WHL L/H FRONT DRIVE	Responsive
30-Dec-05	2 WHL L/H FRONT DRIVE	Responsive
02-May-05	4 WHL L/H PART TIME DRIVE	Responsive
08-Feb-05	4 WHL L/H PART TIME DRIVE	Responsive
14-Jul-05	4 WHL L/H PART TIME DRIVE	Responsive
27-Jul-05	4 WHL L/H PART TIME DRIVE	Responsive
22-Jul-05	2 WHL L/H FRONT DRIVE	Responsive
16-Apr-05	2 WHL L/H FRONT DRIVE	Responsive
26-Aug-05	2 WHL L/H FRONT DRIVE	Responsive
15-May-05	4 WHL L/H PART TIME DRIVE	Responsive
18-Jul-05	4 WHL L/H PART TIME DRIVE	Responsive
18-Apr-05	4 WHL L/H PART TIME DRIVE	Responsive
04-Apr-05	2 WHL L/H FRONT DRIVE	Responsive
18-Jun-05	2 WHL L/H FRONT DRIVE	Responsive
02-May-05	2 WHL L/H FRONT DRIVE	Responsive
14-May-05	2 WHL L/H FRONT DRIVE	Responsive
10-Aug-05	2 WHL L/H FRONT DRIVE	Responsive
23-May-05	4 WHL L/H PART TIME DRIVE	Responsive
07-Sep-05	4 WHL L/H PART TIME DRIVE	Responsive
30-Jun-05	4 WHL L/H PART TIME DRIVE	Responsive
23-Jun-05	4 WHL L/H PART TIME DRIVE	Responsive
22-Aug-05	4 WHL L/H PART TIME DRIVE	Responsive
24-Jun-05	4 WHL L/H PART TIME DRIVE	Responsive
10-Mar-05	4 WHL L/H PART TIME DRIVE	Responsive
29-Sep-05	2 WHL L/H FRONT DRIVE	Responsive
13-Jul-05	2 WHL L/H FRONT DRIVE	Responsive
10-Jan-06	2 WHL L/H FRONT DRIVE	Responsive
22-Jul-05	2 WHL L/H FRONT DRIVE	Responsive
14-Apr-05	2 WHL L/H FRONT DRIVE	Responsive
07-Jun-05	2 WHL L/H FRONT DRIVE	Responsive
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16-Feb-06	4 WHL L/H PART TIME DRIVE	Responsive
23-Feb-06	2 WHL L/H FRONT DRIVE	Responsive

16-Dec-05	2 WHL L/H FRONT DRIVE	Responsive
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31-Aug-06	2 WHL L/H FRONT DRIVE	Responsive
10-Feb-06	2 WHL L/H FRONT DRIVE	Responsive
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01-Aug-05	4 WHL L/H PART TIME DRIVE	Responsive
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14-Dec-06	4 WHL L/H PART TIME DRIVE	Responsive

Surge	y
Causal Part	(All)

Count of VIN			Event						Grand Total
Vehicle Description	Model Year	Transmission	At Idle or Stop	Low Speed Manuv	Put in Gear	While Driving	Unknown	Braking	
FIVE HUNDRED	2005	6 SPD AUTO TRANS AISIN F21	5	1	3	5	1	3	18
		CVT SEL SHFT A/T ZF/FORD	4	1	3	9	1		18
	2006	6 SPD AUTO TRANS AISIN F21	3	5	2	3		1	14
		CVT SEL SHFT A/T ZF/FORD	5	2	3	2	5		17
	2007	6 SPD AUTO TRANS AISIN F21	5	2	5	4	2		18
		CVT SEL SHFT A/T ZF/FORD		1	1	1			3
FREESTYLE	2005	CVT SEL SHFT A/T ZF/FORD	8	12	9	23	6	1	59
	2006	CVT SEL SHFT A/T ZF/FORD	17	5	4	8	3	1	38
	2007	CVT SEL SHFT A/T ZF/FORD	4	5	8	2	3	1	23
Grand Total			51	34	38	57	21	7	208

Sum of VEHICLES				MDL_YR_CD		
Vehicle Line AWS	Transmission [TR]	Drive Type [DR]		2005	2006	2007
REDACTED FOR RELEVANCE						
PB - FREESTYLE /	REDACTED FOR RELEVANCE	C/AP - CVT SEL SHFT A/T ZF/FORD	C/A - 2 WHL L/H FRONT DRIVE	39574	35134	25327
PB - FREESTYLE /		C/E - 4 WHL L/H PART TIME DRIVE	36333	19895	12785	
PG - FIVE HUNDRED /	REDACTED FOR RELEVANCE	C/AP - CVT SEL SHFT A/T ZF/FORD	C/A - 2 WHL L/H FRONT DRIVE	75907	55029	38112
PG - FIVE HUNDRED /		C/E - 4 WHL L/H PART TIME DRIVE	7543	23068		
PG - FIVE HUNDRED /		C/VX - 6 SPD AUTO TRANS AISIN F21	C/A - 2 WHL L/H FRONT DRIVE	23030	18347	10291
Grand Total				67328	41656	51032
				97901	83071	61323
				202375	157573	114879

Grand Total

— REDACTED FOR
— RELEVANCE

100035
69013
169048
30611
51668
160016
242295
474827

Item No	ODI No	ODI Dup?	Manufact Model Yr	Make	Model	Vin	Failure Date	Letter Date	File Date	City	State	Miles	Accident	Injured	Fire	Deaths	Occurrences	Part Name	Summary	surge?	acc	inj	when	other 2
45	10159389		FORD MO	2006 FORD	FREESTY11FMDK06106G		9-Jun-06	9-Jun-06	9-Jun-06	NEWTOWIPA		45 N		0	N	0	1	VEHICLE SPEED CONTROL	BOUGHT A 2006 FREESTYLE LESS THAN 24 HOURS AGO. NOTICED THE A/C NOT DT. THE CONTACT STARTED WHILE DRIVING 50 MPH ON DRY ROADS. THE TL* THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE DRIVING THE VEHICLE I OWN A 2005 FORD FREESTYLE WITH AWD AND THE CIVT TRANSMISSION. TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. THE VEHICLE JERKED 06/05/08 DURING IDLE VEHICLE LUNGES FORWARD. MUST EXERT EXTREME TL*THE CONTACT OWNS A 2007 FORD FREESTYLE. WHILE STOPPED AT A STOP TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHENEVER THE CONTACT SINCE THE CAR WAS NEW THE ENGINE WOULD SURGE SLIGHTLY WHEN PLACED TL*THE CONTACT OWNS A 2007 FORD FREESTYLE. WHEN THE CONTACT MULTIPLE CASES OF UNINTENDED ACCELERATION. CODES INDICATE FAILED 2006 FORD FREESTYLE - PULLING INTO PARKING SPACE AND BRAKING. CAR TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE DRIVING 40 MPH. THE TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT STATED THAT 2006 FORD FREESTYLE. LOSS OF THE ABILITY TO ACCELERATE ON HIGHWAY TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. WHILE DRIVING 40 MPH. THE TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE DRIVING 5 MPH. THE AT A STOP LIGHT IN HEAVY TRAFFIC WITH BRAKE DEPRESSED. MY VEHICLE TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE BACKING OUT OF THE CAR ACCELERATE EVEN THOUGH FOOT IS ON THE BRAKE. THEN CAR STALLS IN MY 2006 FORD FREESTYLE SURGES FORWARD WHEN STEPPING ON THE MY 2007 FREESTYLE ACCELERATES WITHOUT WARNING. THIS STARTED 2006 FORD FREESTYLE WOULD BE DRIVING AND SUDDENLY THE CAR WOULD TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT STATED WHILE TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT STATED THAT TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT WAS DRIVING I OWN A 2005 FORD FREESTYLE THAT HAS BEEN ON FORDS LOT FOR 67 DAYS NOW. TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. THE CONTACT STATED THAT TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE DRIVING THE ENGINE TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. WHILE THE VEHICLE WAS MY 2006 FORD FREESTYLE WILL ACCELERATE AT TIMES WHEN MY FOOT IS TL* THE CONTACT OWNS A 2006 FORD FREESTYLE. AT LOW SPEEDS HE TL* THE CONTACT OWNS A 2005 FORD FREESTYLE. WHEN APPLYING PRESSURE TL* THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE IDLING AT A STOP I HAVE A 2005 FORD FREESTYLE ABOUT A MONTH AGO STARTED TO ACCELERATE TL* THE CONTACT OWNS A 2007 FORD FREESTYLE. WHEN DRIVING OR IDLING TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. WHILE DRIVING 55 MPH THE	n				
52	10165736		FORD MO	2005 FORD	FREESTY11FMDK05125G		1-Aug-06	17-Aug-06	17-Aug-06	ELKTON	MD	38000 N			N		1	VEHICLE SPEED CONTROL		y		brake		
101	10184824		FORD MO	2006 FORD	FREESTY11FMZK011X8G		18-Dec-06	12-Mar-07	12-Mar-07	GOLDSBONC		320 N		0	N	0	6	VEHICLE SPEED CONTROL		n				
145	10197516		FORD MO	2005 FORD	FREESTYLE		24-Jun-07	25-Jul-07	25-Jul-07	SYRACUS	KS	42000 N			N		1	VEHICLE SPEED CONTROL		n				
197	10233060		FORD MO	2006 FORD	FREESTY11FMZK01146G		27-Jun-08	2-Jul-08	2-Jul-08	DULUTH	GA	36935 N		0	N	0	1	VEHICLE SPEED CONTROL		y		gear	tb	
205	10237010		FORD MO	2005 FORD	FREESTYLE		5-Jun-08	5-Aug-08	5-Aug-08	CAROLIN/NC		57000 N		0	N	0	1	VEHICLE SPEED CONTROL		y		brake		
206	10237232		FORD MO	2007 FORD	FREESTY11FMZK02197G		13-May-08	6-Aug-08	6-Aug-08	EL PASO	TX	22000 N		0	N	0		VEHICLE SPEED CONTROL		y		brake		
261	10274023		FORD MO	2006 FORD	FREESTY11FMZK02136G		1-Jun-09	16-Jun-09	16-Jun-09	JOSHUA	TX	61171 N		0	N	0		VEHICLE SPEED CONTROL		y		brake		
264	10274874		FORD MO	2006 FORD	FREESTY11FMZK02176G		23-Jun-09	24-Jun-09	24-Jun-09	DOTHAN	AL	68000 N			N		1	VEHICLE SPEED CONTROL		y		reverse	tb	
265	10274984		FORD MO	2007 FORD	FREESTY11FMZK03147G		15-Jun-09	25-Jun-09	25-Jun-09	WHITEWRTX		64742 N		0	N	0		VEHICLE SPEED CONTROL		y		brake	tb	
271	10276566		FORD MO	2005 FORD	FREESTY11FMDK06155G		13-Jul-09	13-Jul-09	13-Jul-09	BOISE	ID	58123 N			N		1	VEHICLE SPEED CONTROL		ua			tb	
284	10278483		FORD MO	2006 FORD	FREESTY11FMZK02176G		21-Jul-09	27-Jul-09	27-Jul-09	CLEBURN TX		70000 N			N		1	VEHICLE SPEED CONTROL		y		brake	tb	
291	10279337		FORD MO	2006 FORD	FREESTY11FMZK01196G		21-Jun-09	4-Aug-09	4-Aug-09	FORT WO TX		70000 N		0	N	0	2	VEHICLE SPEED CONTROL		y			tb	
295	10279927		FORD MO	2005 FORD	FREESTY11FMDK05195G		1-Aug-09	10-Aug-09	10-Aug-09	SPOKANE WA		30000 N		0	N	0		VEHICLE SPEED CONTROL		y		gear	tb	
296	10280071		FORD MO	2006 FORD	FREESTYLE		1-Aug-09	11-Aug-09	11-Aug-09	ALPHARE GA		77000 N			N		1	VEHICLE SPEED CONTROL		n				
299	10280255		FORD MO	2005 FORD	FREESTY11FMDK06155G		7-Aug-09	12-Aug-09	12-Aug-09	SURPRISEAZ		94000 N		0	N	0		VEHICLE SPEED CONTROL		n				
300	10280340		FORD MO	2006 FORD	FREESTY11FMZK051X8G		21-Aug-07	13-Aug-09	13-Aug-09	FLUSHINGNY		25950 N		0	N	0		VEHICLE SPEED CONTROL		ua		brake	tb	
301	10280342		FORD MO	2007 FORD	FREESTY11FMDK02157G		8-Aug-07	13-Aug-09	13-Aug-09	CEDAR HI TN		50000 N			N		1	VEHICLE SPEED CONTROL		hi		brake	tb	
303	10280390		FORD MO	2006 FORD	FREESTY11FMZK02126G		12-May-09	13-Aug-09	13-Aug-09	ALPHARE GA	30005 GA	52000 N			0 N		0	VEHICLE SPEED CONTROL		ua		brake	tb	
312	10281740		FORD MO	2006 FORD	FREESTY11FMZK01176G		22-Apr-09	25-Aug-09	25-Aug-09	MIAMI	FL	41250 N			N		1	VEHICLE SPEED CONTROL		ua		brake	tb	
314	10282234		FORD MO	2006 FORD	FREESTY11FMDK06186G		22-Jul-09	29-Aug-09	29-Aug-09	CLEARWAF		47484 N			N		1	VEHICLE SPEED CONTROL		y		brake	tb	
321	10282984		FORD MO	2007 FORD	FREESTY11FMDK03187G		20-Aug-09	6-Sep-09	6-Sep-09	CORONA CA		44000 N			N		1	VEHICLE SPEED CONTROL		ua			tb	
322	10282985		FORD MO	2005 FORD	FREESTY11FMDK06105G		5-Sep-09	6-Sep-09	6-Sep-09	EUCLID OH		65000 N			N		1	VEHICLE SPEED CONTROL		y				
323	10283270		FORD MO	2005 FORD	FREESTY11FMZK02195G		31-Aug-09	8-Sep-09	8-Sep-09	COLUMBLOH		100000 N			N			VEHICLE SPEED CONTROL		n				
326	10283412		FORD MO	2005 FORD	FREESTY11FMDK06145G		9-Aug-09	9-Sep-09	9-Sep-09	LOS ANGCA		23000 N			N			VEHICLE SPEED CONTROL		ua			tb	
327	10283923		FORD MO	2005 FORD	FREESTY11FMZK02145G		12-Feb-09	14-Sep-09	14-Sep-09	TACOMA WA		51870 N			N			VEHICLE SPEED CONTROL		n				
330	10284259		FORD MO	2005 FORD	FREESTY11FMDK06135G		12-Jul-09	17-Sep-09	17-Sep-09	GLEN BUFMD		44000 N			N		1	VEHICLE SPEED CONTROL		ua				
331	10284501		FORD MO	2006 FORD	FREESTY11FMZK02166G		11-Aug-09	18-Sep-09	18-Sep-09	STONEWFLA		42000 N			N			VEHICLE SPEED CONTROL		ua		gear	tb	
338	10285922		FORD MO	2006 FORD	FREESTY11FMDK04136G		7-Jul-09	1-Oct-09	1-Oct-09	CINCINAT OH		13000 N			N			VEHICLE SPEED CONTROL		n				
340	10285984		FORD MO	2005 FORD	FREESTY11FMDK02155G		16-Sep-09	1-Oct-09	1-Oct-09	GRAPEVIN TX		42130 N			N			VEHICLE SPEED CONTROL		hi			tb	
342	10286127		FORD MO	2006 FORD	FREESTY11FMDK061X8G		28-Jul-09	2-Oct-09	2-Oct-09	FAIRFAX VA		57290 N			N		1	VEHICLE SPEED CONTROL		ua			tb	
345	10286664		FORD MO	2006 FORD	FREESTY11FMZK02136G		5-Aug-09	7-Oct-09	7-Oct-09	GERMANTTN		69500 N			N		1	VEHICLE SPEED CONTROL		ua			tb	
349	10290353		FORD MO	2005 FORD	FREESTYLE		11-Sep-09	30-Oct-09	30-Oct-09	HICKORY NC		48100 N			N			VEHICLE SPEED CONTROL		n				
352	10292057		FORD MO	2006 FORD	FREESTY11FMZK02156G		14-Jul-08	13-Nov-09	13-Nov-09	KINGWOOTX		47000 N			N		2	VEHICLE SPEED CONTROL		y			tb	
357	10293799		FORD MO	2005 FORD	FREESTY11FMZK02145G		21-Nov-09	28-Nov-09	28-Nov-09	SAN JUANPR		34000 N			N		1	VEHICLE SPEED CONTROL		ua	y	reverse	put car in reverse and hit pole	
360	10294982		FORD MO	2007 FORD	FREESTY11FMZK02107G		8-Aug-09	8-Dec-09	8-Dec-09	PHOENIX AL		60000 N			N			VEHICLE SPEED CONTROL		y			tb	
369	10300475		FORD MO	2005 FORD	FREESTY11FMZK01195G		10-Jan-10	20-Jan-10	20-Jan-10	NOLENSV TN		96000 N			N			VEHICLE SPEED CONTROL		n				

378	10303215	FORD MO	2006 FORD	FREESTY11FMDK05106G	15-Jan-10	29-Jan-10	29-Jan-10 ST. PAUL MN	60000 N	N	1	VEHICLE SPEED CONTROL	UNEXPECTED ACCELERATION WHILE BRAKES ARE APPLIED. THIS HAPPENS ENGINE WILL REV UP WITHOUT ANY PRESSURE BEING APPLIED TO THE GAS	ua	y	brake	tb	hit concrete pole in parking lot	
379	10303637	FORD MO	2006 FORD	FREESTYLE	31-Jan-10	1-Feb-10	1-Feb-10 LORANGELA	70000 N	N	1	VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT STATED THAT	y					
382	10307988	FORD MO	2005 FORD	FREESTY11FMZK02175G	28-Nov-07	9-Feb-10	9-Feb-10 ROCKWALTX	32000 N	N	1	VEHICLE SPEED CONTROL	1. EARLY LAST YEAR MY WIFE AND I NOTICED THAT THE VEHICLE DEVELOPED	y		brake	tb		
383	10308356	FORD MO	2005 FORD	FREESTY11FMZK04125G	1-Sep-09	10-Feb-10	10-Feb-10 DRAPER UT	50000 N	N	1	VEHICLE SPEED CONTROL	2005 FORD FREESTYLE IS HAVING THE SAME PROBLEMS TOYOTA IS HAVING. CAR WOULD HESITATE WHEN PUSHING ON GAS PEDAL THEN SUDDENLY CATCH	y		brake	tb		
387	10313492	FORD MO	2005 FORD	FREESTYLE	15-Jul-09	24-Feb-10	24-Feb-10 LINCOLNTNC	95000 N	N	1	VEHICLE SPEED CONTROL	FIRST TIME IN MYRTLE BEACH SC. CAR ACCELERATED FORWARD WITHOUT WHILE DRIVING AT ABOUT 55 MPH I ACCELERATED TO PASS A VEHICLE	ua			tb		
390	10314256	FORD MO	2005 FORD	FREESTY11FMZK02195G	15-Aug-09	25-Feb-10	25-Feb-10 MENLO P/CA	50000 N	N	1	VEHICLE SPEED CONTROL	THE TL* THE CONTACT OWNS A 2007 FORD FREESTYLE. WHILE DEPRESSING THE	ua			tb		
396	10316331	FORD MO	2005 FORD	FREESTY11FMDK05175G	21-Jul-09	3-Mar-10	3-Mar-10 MCMURR/PA	54980 N	N	1	VEHICLE SPEED CONTROL	2005 FORD FREESTYLE WE WENT TO FLORIDA BACK ON 07/2009 IT WAS VERY CAR WILL SUDDENLY SURGE IN ACCELERATION WHEN SWITCHING FROM	ua			tb		
397	10317959	FORD MO	2007 FORD	FREESTY11FMDK02167G	5-Mar-10	9-Mar-10	9-Mar-10 ST PAUL MN	33000 N	N	1	VEHICLE SPEED CONTROL	ACCELERATED FORWARD WITHOUT WHILE DRIVING AT ABOUT 55 MPH I ACCELERATED TO PASS A VEHICLE	n			floor mat		
401	10318817	FORD MO	2007 FORD	FREESTY11FMDK02117G	13-May-08	11-Mar-10	11-Mar-10 LINCOLN HMI	19290 N	N	1	VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2007 FORD FREESTYLE. WHILE DEPRESSING THE	hi		brake			
410	10322527	FORD MO	2005 FORD	FREESTY11FMDK05155G	15-Jul-09	28-Mar-10	28-Mar-10 LINCOLNTNC	95000 N	N	1	VEHICLE SPEED CONTROL	2005 FORD FREESTYLE WE WENT TO FLORIDA BACK ON 07/2009 IT WAS VERY CAR WILL SUDDENLY SURGE IN ACCELERATION WHEN SWITCHING FROM	ua					
414	10323536	FORD MO	2007 FORD	FREESTY11FMDK02137G	10-Jun-09	2-Apr-10	2-Apr-10 PINEHUR/NC	47000 N	N		VEHICLE SPEED CONTROL	ACCELERATION WHEN SWITCHING FROM CAR WILL SUDDENLY SURGE IN ACCELERATION WHEN SWITCHING FROM	y		a/c			
415	10323537	FORD MO	2007 FORD	FREESTY11FMDK02137G	2-Apr-10	2-Apr-10	2-Apr-10 PINEHUR/NC	64128 N	N		VEHICLE SPEED CONTROL	ACCELERATION WHEN SWITCHING FROM I HAVE A 2006 FREESTYLE THAT LUNGES	y		a/c			
417	10325519	FORD MO	2006 FORD	FREESTY11FMZK01186G	2-Apr-10	13-Apr-10	13-Apr-10 SOMERSEMI	60000 Y	0	N	0	1	VEHICLE SPEED CONTROL	WHEN YOU PUT IT IN GEAR. HIT A CAR MY 2007 FORD FREESTYLE HAS	y		gear	
418	10325927	FORD MO	2007 FORD	FREESTY11FMDK03177G	10-Nov-09	15-Apr-10	15-Apr-10 TUCSON AZ	N	N	1	VEHICLE SPEED CONTROL	LUNGING/SURGING OF POWER. I CAN	y		brake	tb		
420	10326981	FORD MO	2005 FORD	FREESTY11FMZK061X5G	23-Mar-09	22-Apr-10	22-Apr-10 HOUSTONTX	55000 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. THE VEHICLE SUDDENLY	y		brake	tb		
426	10329256	FORD MO	2006 FORD	FREESTY11FMZK01166G	1-May-10	7-May-10	7-May-10 HUFFMANTX	70000 N	N	1	VEHICLE SPEED CONTROL	THROTTLE BODY AGAIN. SECOND TIME IN HAVING 06 FORD FREESTYLE THAT THE	y			tb		
428	10329381	FORD MO	2006 FORD	FREESTY11FMZK01186G	10-Apr-10	8-May-10	8-May-10 SOMERSEMI	60000 Y	N	1	VEHICLE SPEED CONTROL	I HAVE A 2006 FORD FREESTYLE THAT LUNGES WHEN I PUT IT IN GEAR. IT	y	y	a/c		parking lot - unknown	
430	10329883	FORD MO	2006 FORD	FREESTYLE	8-May-10	11-May-10	11-May-10 DELRAY BFL	N	N		VEHICLE SPEED CONTROL	2006 FORD FREESTYLE LUNGES WHILE IN DRIVE OR REVERSE. CAR LUNGES WHILE	y		brake			
432	10330210	FORD MO	2007 FORD	FREESTY11FMDK02197G	14-Dec-09	12-May-10	12-May-10 BOILING SSC	40000 N	N		VEHICLE SPEED CONTROL	CAR SURGES FORWARD AT LOW SPEEDS OR WHILE COMING TO A STOP. ALSO	y		gear	tb		
443	10333970	FORD MO	2006 FORD	FREESTY11FMZK02126G	30-May-10	31-May-10	31-May-10 CIBOLO TX	48000 N	N		VEHICLE SPEED CONTROL	MY 2006 FORD FREESTYLE OCCASIONALLY EXPERIENCES ENGINE REV AND SUDDEN	ua		a/c			
445	10334255	FORD MO	2007 FORD	FREESTY11FMDK02177G	24-May-10	2-Jun-10	2-Jun-10 LEXINGTCKY	43581 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2007 FORD FREESTYLE. WHILE DRIVING 2 MPH	ua			tb		
448	10334469	FORD MO	2005 FORD	FREESTYLE	6-Nov-06	3-Jun-10	3-Jun-10 WINTER HFL	20000 N	N		VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2005 FORD FREESTYLE. WHILE THE CONTACT WAS	ua		brake	tb		
450	10334912	FORD MO	2006 FORD	FREESTY11FMDK02166G	5-Jun-10	6-Jun-10	6-Jun-10 WEST POIVA	89000 N	N		VEHICLE SPEED CONTROL	MY 2006 FORD FREESTYLE ACTUALLY LUNGES AND REVS UP WHEN I FIRST	y		gear			
456	10335753	FORD MO	2005 FORD	FREESTY11FMZK01105G	31-May-10	10-Jun-10	10-Jun-10 WOODBUI TN	79100 N	N		VEHICLE SPEED CONTROL	WHILE ON OUT OF STATE VACATION OUR 2005 FORD FREESTYLE WAS IDLING IN	ua		gear	tb		
470	10339567	FORD MO	2006 FORD	FREESTY11FMZK03196G	19-Jun-10	22-Jun-10	22-Jun-10 WALKER LA	69000 N	N		VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2006 FORD FREESTYLE LIMITED EDITION. HE STATED	y		brake	tb		
473	10339871	FORD MO	2005 FORD	FREESTY11FMZK06115G	1-Apr-09	24-Jun-10	24-Jun-10 LUBBOCK TX	37000 N	N		VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2005 FORD FREESTYLE. WHILE IDLE AT A TRAFFIC	y		brake	tb		
483	10340738	FORD MO	2005 FORD	FREESTY11FMDK04105G	29-Jun-10	30-Jun-10	30-Jun-10 COOKSTCNC	58800 N	N	1	VEHICLE SPEED CONTROL	I OWN A 2005 FORD FREESTYLE BOUGHT NEW AND OVER THE PAST 6-12 MONTHS I	ua		gear	tb		
485	10340815	FORD MO	2006 FORD	FREESTY11FMZK02116G	29-Jun-10	30-Jun-10	30-Jun-10 ALBERTS/NC	70000 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE PULLING OUT OF A	ua			tb		
493	10341641	FORD MO	2006 FORD	FREESTY11FMZK02126G	8-Jun-08	6-Jul-10	6-Jul-10 RAVENSAVV	106000 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHEN THE CONTACT WAS AT	y			tb		
495	10341737	FORD MO	2006 FORD	FREESTY11FMZK02156G	7-Jul-10	7-Jul-10	7-Jul-10 HOLLAND PA	39000 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. THE RPMS INCREASED	y					
497	10341804	FORD MO	2005 FORD	FREESTY11FMDK03115G	7-Jul-10	7-Jul-10	7-Jul-10 NEW BERINC	66961 Y	N	4	VEHICLE SPEED CONTROL	I WAS PARKED WITH THE CAR IN PARK. I WENT TO PUT THE CAR IN THE GARAGE. I	y	y	gear		hit deep freezer in garage	
498	10341847	FORD MO	2007 FORD	FREESTY11FMDK02157G	7-Jul-08	7-Jul-10	7-Jul-10 LONGWOXFL	29185 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2007 FORD FREESTYLE. WHEN THE GEAR SELECTOR	y		gear	tb		
504	10342036	FORD MO	2005 FORD	FREESTY11FMZK04165G	4-Jul-10	8-Jul-10	8-Jul-10 BALTIMOFMD	58500 N	N		VEHICLE SPEED CONTROL	MY 2005 FORD FREESTYLE STARTED SURGING AND THEN CUTTING OFF. THIS	y			tb		
505	10342122	FORD MO	2007 FORD	FREESTY11FMZK05157G	27-Jun-10	9-Jul-10	9-Jul-10 SPARKS NV	46800 N	N		VEHICLE SPEED CONTROL	JUST BOUGHT A 07 FORD FREESTYLE WHILE PARKING VEHICLE IN GARAGE	y	y			hit wall in garage	
512	10342635	FORD MO	2005 FORD	FREESTYLE	9-Jun-10	12-Jul-10	12-Jul-10 ELYRIA OH	65000 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT STATED THAT	y		a/c			
514	10342829	FORD MO	2007 FORD	FREESTY11FMDK03197G	20-Jun-10	13-Jul-10	13-Jul-10 WEST CO/CA	34000 N	N	1	VEHICLE SPEED CONTROL	VEHICLE ACCELERATES 300-400 RPM AFTER TAKING FOOT OFF BRAKE IN	hi					
515	10342862	FORD MO	2007 FORD	FREESTY11FMDK02197G	13-Jun-10	13-Jul-10	13-Jul-10 COLLEGE MD	72000 N	N		VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2007 FORD FREESTYLE. THE CONTACT STATED WHEN	ua			tb		
516	10343039	FORD MO	2006 FORD	FREESTYLE	15-Jul-08	13-Jul-10	13-Jul-10 DOWNERSIL	70000 N	N		VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2006 FORD FREESTYLE. THE CONTACT STATED WHEN	ua		brake	tb		

518	10343126	FORD MO	2006 FORD	FREESTY11FMZK01166G	12-Jun-10	14-Jul-10	14-Jul-10 FLORENC SC	72000 N	N	1	VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2006 FORD FREESTYLE. THE CONTACT STATED WHILE	ua	reverse	tb	
519	10343138	FORD MO	2007 FORD	FREESTYLE	20-Aug-09	14-Jul-10	14-Jul-10 DELTONA FL	78000 N	N		VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2007 FORD FREESTYLE. THE CONTACT STATED WHILE	hi		tb	and transmission
521	10343198	FORD MO	2006 FORD	FREESTYLE	7-Jul-10	14-Jul-10	14-Jul-10 PHILADELPA	32000 N	N		VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2006 FORD FREESTYLE. THE CONTACT STATED THE	ua		tb	
522	10343252	FORD MO	2007 FORD	FREESTYLE	1-Mar-10	14-Jul-10	14-Jul-10 COLUMBI/MO	65000 N	N		VEHICLE SPEED CONTROL	REVERSE	ua	reverse		
524	10343345	FORD MO	2006 FORD	FREESTY11FMDK02196G	14-Jul-10	14-Jul-10	14-Jul-10 HILLIARD FL	62685 N	N		VEHICLE SPEED CONTROL	PROBLEM STARTS WHEN CAR IS SITTING IDLE IN GEAR AND THE A/C IS ON: THE	y	a/c		
527	10343396	FORD MO	2005 FORD	FREESTY11FMDK06165G	15-Aug-09	15-Jul-10	15-Jul-10 ROSHARCTX	40000 N	N		VEHICLE SPEED CONTROL	AT VARIOUS TIMES THE CAR WILL LUNGE FORWARD WHILE FOOT IS ON THE BRAKE	y	brake	tb	
531	10343524	FORD MO	2006 FORD	FREESTY11FMZK04186G	12-Jul-10	15-Jul-10	15-Jul-10 POINT PLINJ	89900 N	N		VEHICLE SPEED CONTROL	WE OWN A 2006 FORD FREESTYLE WITH APPROXIMATELY 90 000 MILES ON IT. WE	ua		tb	
533	10343604	FORD MO	2007 FORD	FREESTYLE	15-Jul-10	16-Jul-10	16-Jul-10 MUSKOGEOK	70000 N	N		VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT WAS	y	brake	tb	
534	10343651	FORD MO	2005 FORD	FREESTYLE	5-Jul-10	16-Jul-10	16-Jul-10 ONTARIO CA	67000 N	N		VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT STATED	ua	reverse		
536	10343718	FORD MO	2005 FORD	FREESTY11FMZK01125G	3-Aug-09	17-Jul-10	17-Jul-10 MANHATT KS	40000 N	N		VEHICLE SPEED CONTROL	AFTER IDLING THE CAR SOMETIMES LURCHES FORWARD AND I HAVE TO	y	brake		
540	10343912	FORD MO	2006 FORD	FREESTY11FMDK06106G	19-May-10	19-Jul-10	19-Jul-10 PLAYINGSNV	26000 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHEN THE BRAKES WERE	y	brake	tb	
543	10343952	FORD MO	2006 FORD	FREESTY11FMZK03126G	1-Jun-10	19-Jul-10	19-Jul-10 RICHMON OH	49500 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. THE VEHICLE SUDDENLY	ua	brake		
544	10343954	FORD MO	2005 FORD	FREESTYLE	10-Jun-10	19-Jul-10	19-Jul-10 WYOMINGMN	99106 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. WHILE DRIVING	n			
555	10344129	FORD MO	2006 FORD	FREESTY11FMZK01116G	18-Jul-10	20-Jul-10	20-Jul-10 MODESTCCA	56700 N	N		VEHICLE SPEED CONTROL	DAUGHTER WAS DRIVING CAR IN CHICO CA I WAS IN PASSENGER SEAT. 100	y	brake/a/c		
556	10344176	FORD MO	2005 FORD	FREESTY11FMZK02155G	17-Jul-10	20-Jul-10	20-Jul-10 LIBERTY TOH	59800 N	N		VEHICLE SPEED CONTROL	TWO INCIDENTS - WHILE MANOUVERING AT PARKING LOTS EXTERNAL	y			
557	10344181	FORD MO	2006 FORD	FREESTY11FMZK01156G	17-Jul-10	20-Jul-10	20-Jul-10 BROWNSCTX	54000 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. THE CONTACT STATED THAT	ua		tb	
558	10344186	FORD MO	2006 FORD	FREESTY11FMDK06196G	19-Jul-10	20-Jul-10	20-Jul-10 BISMARCIAR	80625 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE DRIVING HIS FOOT	y	brake	tb	
560	10344265	FORD MO	2005 FORD	FREESTY11FMDK05197G	6-Jul-10	20-Jul-10	20-Jul-10 BAYSIDE NY	31000 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2007 FORD FREESTYLE. THE CONTACT STATED THAT	ua	brake	tb	
562	10344312	FORD MO	2007 FORD	FREESTY11FMDK06185G	16-Jul-10	20-Jul-10	20-Jul-10 HATFIELD MA	118354 N	N		VEHICLE SPEED CONTROL	I WAS DRIVING MY 2005 FORD FREESTYLE AND HAD COME TO A COMPLETE STOP. I	y		tb	
563	10344330	FORD MO	2006 FORD	FREESTY11FMZK02126G	12-Jul-10	21-Jul-10	21-Jul-10 RAVENSWVV	106000 N	N		VEHICLE SPEED CONTROL	I AM VERY CONCERNED THAT MY VEHICLE ACCELERATES ON ITS OWN AND FORD	ua		tb	
566	10344462	FORD MO	2005 FORD	FREESTYLE	15-Jul-10	21-Jul-10	21-Jul-10 CHICAGO IL	31000 N	N		VEHICLE SPEED CONTROL	WHILE PULLING INTO A PARKING LOT IN MY 2005 FORD FREESTYLE I APPLIED	hi	brake		35mph
568	10344494	FORD MO	2006 FORD	FREESTY11FMZK02106G	16-Jul-10	21-Jul-10	21-Jul-10 HUTCHINSKS	60000 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. THE CONTACT STATED THAT	ua		tb	
569	10344520	FORD MO	2005 FORD	FREESTY11FMDK05165G	21-Jun-10	21-Jul-10	21-Jul-10 FREDERICKVA	75000 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. WHILE DRIVING IN REVERSE	y	brake	tb	
572	10344673	FORD MO	2006 FORD	FREESTY11FMZK01166G	20-Jul-10	22-Jul-10	22-Jul-10 LANSING KS	100800 N	N		VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE DRIVING IN REVERSE	y	reverse		
580	10344948	FORD MO	2007 FORD	FREESTYLE	1-May-10	23-Jul-10	23-Jul-10 DALZELL SC	29760 N	N		VEHICLE SPEED CONTROL	TL* THE CONTACT OWNS A 2007 FORD FREESTYLE. WHILE DRIVING	y	brake	tb	
582	10344975	FORD MO	2005 FORD	FREESTYLE	14-Jul-10	23-Jul-10	23-Jul-10 DALLAS GA	79900 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. WHILE DRIVING 40 MPH THE	ua	brake	tb	40mph
588	10345184	FORD MO	2006 FORD	FREESTYLE	21-Jul-10	25-Jul-10	25-Jul-10 HUNTINGEIN	50000 N	N		VEHICLE SPEED CONTROL	OUR 2006 FORD FREESTYLE HAS STARTED TO ACCELERATE AT HIGHER SPEEDS WHEN	ua	reverse	tb	
589	10345208	FORD MO	2005 FORD	FREESTY11FMDK06145G	24-Jul-10	25-Jul-10	25-Jul-10 AMBLER PA	89000 N	N		VEHICLE SPEED CONTROL	REVERSE IT STARTED ACCELERATING	ua	reverse	tb	
594	10345278	FORD MO	2006 FORD	FREESTY11FMDK06106G	12-May-10	26-Jul-10	26-Jul-10 WEXFORDPA	50000 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. THE CONTACT STATED THAT	y	gear		
603	10345606	FORD MO	2006 FORD	FREESTY11FMZK05106G	27-Jul-10	27-Jul-10	27-Jul-10 POTTSVILPA	64424 N	N		VEHICLE SPEED CONTROL	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE BACKING OUT OF A	hi	brake	tb	
607	10345801	FORD MO	2007 FORD	FREESTYLE	15-Jul-10	28-Jul-10	28-Jul-10 SACHSE TX	50200 N	N		VEHICLE SPEED CONTROL	WE OWN A 2007 FORD FREESTYLE. TWO WEEKS AGO MY HUSBAND PUT THE	ua	brake	tb	
610	10345819	FORD MO	2007 FORD	FREESTYLE	19-May-10	28-Jul-10	28-Jul-10 GERMANTTN	47000 Y	N		VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS 2007 FORD FREESTYLE. THE CONTACT STATED THAT	ua	y	tb	hit rear wall of garage
618	10345956	FORD MO	2005 FORD	FREESTYLE	9-Jun-10	28-Jul-10	28-Jul-10 YUMA AZ	58000 N	N		VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2005 FORD FREESTYLE. WHILE THE CONTACT WAS	ua	brake	tb	
624	10346106	FORD MO	2005 FORD	FREESTY11FMZK02115G	1-Jul-10	29-Jul-10	29-Jul-10 SENECAV OH	85000 N	N		VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT STATED THAT	ua	y	tb	crashed into fence post
632	10346353	FORD MO	2005 FORD	FREESTYLE	5-Jul-10	30-Jul-10	30-Jul-10 EAST BERPA	95000 N	N		VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS 2005 FORD FREESTYLE. THE CONTACT STATED THE	ua		tb	
634	10346391	FORD MO	2005 FORD	FREESTY11FMDK04186G	5-Jun-10	30-Jul-10	30-Jul-10 NEWARK DE	84000 N	N		VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS 2006 FORD FREESTYLE. WHILE IN TRAFFIC WITH	hi		tb	
635	10346395	FORD MO	2006 FORD	FREESTY11FMDK02166G	24-Jul-10	30-Jul-10	30-Jul-10 LINDENWNJ	37200 N	N		VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE THE VEHICLE WAS	y		tb	
637	10346424	FORD MO	2005 FORD	FREESTY11FMZK03145G	10-Jun-10	30-Jul-10	30-Jul-10 TROY TX	74000 N	N		VEHICLE SPEED CONTROL	THE CAR LURCHES FORWARD AND GOES INTO FAIL SAFETY MODE. AM TOLD THAT	y		tb	

640	10346682	FORD MO	2005 FORD	FREESTYLE	1-Aug-10	1-Aug-10	1-Aug-10	GREAT BEKS	43000 N	N	VEHICLE SPEED CONTROL	I HAVE A 2005 FORD FREESTYLE. IT SURGES FORWARD AT LOW IDLE. I HAVE	y		tb				
642	10346775	FORD MO	2007 FORD	FREESTYLE1FMZK02127G	17-Dec-08	2-Aug-10	2-Aug-10	MASON TN	32000 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2007 FORD FREESTYLE. THE CONTACT STATED THAT	y	a/c					
643	10346798	FORD MO	2007 FORD	FREESTYLE1FMDK02167G	11-Jul-10	2-Aug-10	2-Aug-10	RINGGOLIGA	57000 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2007 FORD FREESTYLE. THE CONTACT STATED THAT	ua		tb				
644	10346814	FORD MO	2005 FORD	FREESTYLE1FMZK051X5G	22-May-10	2-Aug-10	2-Aug-10	BROCKTOMA	45000 N	N	VEHICLE SPEED CONTROL	MY 2005 FORD FREESTYLE WITH 45 000 MILES KEPT SURGING FORWARD. IT	y		tb				
645	10346857	FORD MO	2006 FORD	FREESTYLE1FMZK05106G	16-Feb-10	2-Aug-10	2-Aug-10	GREELEY CO	98000 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2006 FORD FREESTYLE. THE CONTACT WAS BACKING	y	brake					
648	10346926	FORD MO	2005 FORD	FREESTYLE1FMDK05195G	28-Jul-10	2-Aug-10	2-Aug-10	RILLTON PA	100215 N	N	VEHICLE SPEED CONTROL	I HAD MY 92 YR OLD FRIEND IN MY 2005 FORD FREESTYLE 500. I AM 41. WE HAD	ua	gear	tb				
650	10346985	FORD MO	2007 FORD	FREESTYLE	24-Jul-10	3-Aug-10	3-Aug-10	MOORES/NC	N	N	1	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2007 FORD FREESTYLE. THE CONTACT WAS DRIVING	y	brake	tb			
651	10347018	FORD MO	2005 FORD	FREESTYLE	1-Jul-10	3-Aug-10	3-Aug-10	CAMILLA GA	70000 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2007 FORD FREESTYLE. THE VEHICLE SUDDENLY	ua	brake	tb				
652	10347073	FORD MO	2005 FORD	FREESTYLE1FMZK021X5G	2-Aug-10	3-Aug-10	3-Aug-10	BELTON MO	118223 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2005 FORD FREESTYLE. WHILE STOPPED WITH HER	ua	brake					
655	10347128	FORD MO	2006 FORD	FREESTYLE1FMZK01196G	15-May-10	3-Aug-10	3-Aug-10	ENID OK	45000 N	N	VEHICLE SPEED CONTROL	FREESTYLE. WHILE HIS FOOT WAS ON	y	a/c					
656	10347152	FORD MO	2006 FORD	FREESTYLE1FMZK01176G	30-Jul-10	3-Aug-10	3-Aug-10	WEST CHIL	105000 N	N	VEHICLE SPEED CONTROL	I HAVE TWO (2) 2006 FORD FREESTYLES. THE FIRST ONE HAS 85 000 MILES WHEN	ua		tb				
657	10347191	FORD MO	2007 FORD	FREESTYLE1FMDK05197G	3-Aug-10	4-Aug-10	4-Aug-10	ELK PARK NC	47300 N	N	VEHICLE SPEED CONTROL	2007 FORD FREESTYLE. LIFE SAFETY ISSUE- SEVERAL TIMES THE VEHICLE HAS	y	brake					
659	10347244	FORD MO	2005 FORD	FREESTYLE1FMZK02175G	15-Jul-10	4-Aug-10	4-Aug-10	EDWARD/CA	72000 N	1	N	VEHICLE SPEED CONTROL	I CURRENTLY OWN A 2005 FORD FREESTYLE AND NUMEROUS TIMES IT HAS	y	y	y	brake	tb	hit pole in drive-thru and hit wife in driveway - causing bruises
661	10347309	FORD MO	2007 FORD	FREESTYLE	25-Jul-10	4-Aug-10	4-Aug-10	SWEETW/TN	53500 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2007 FORD FREESTYLE. THE CONTACT WAS BACKING	y		tb				
662	10347324	FORD MO	2005 FORD	FREESTYLE1FMZK01105G	20-Jul-10	4-Aug-10	4-Aug-10	ANDERSOSC	61500 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT STATED THAT	ua	brake	tb				
664	10347347	FORD MO	2005 FORD	FREESTYLE1FMZK061X5G	24-Jul-10	4-Aug-10	4-Aug-10	HAWESVIKY	40000 N	N	VEHICLE SPEED CONTROL	WHEN ACTIVATING THE AIR CONDITIONER THE VEHICLE WOULD	y	a/c	tb				
669	10347417	FORD MO	2005 FORD	FREESTYLE1FMZK021X5G	1-Jul-10	5-Aug-10	5-Aug-10	MIAMI FL	36000 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS 2005 FORD FREESTYLE. THE CONTACT STATED WHILE	ua	brake	tb				
678	10347906	FORD MO	2007 FORD	FREESTYLE1FMDK05127G	4-Aug-10	7-Aug-10	7-Aug-10	ST. PETEFMO	56000 N	N	VEHICLE SPEED CONTROL	2007 FORD FREESTYLE - WHEN PUT IN GEAR THE CAR LURCHED FORWARD (THIS	y	gear	tb				
685	10348275	FORD MO	2005 FORD	FREESTYLE	8-Jul-10	9-Aug-10	9-Aug-10	EAGAN MN	120000 N	N	VEHICLE SPEED CONTROL	2005 FORD FREESTYLE LUNGES FORWARD WHEN PLACED IN GEAR AND	y	gear					
686	10348283	FORD MO	2007 FORD	FREESTYLE1FMDK03147G	9-Aug-10	9-Aug-10	9-Aug-10	OPELIKA AL	72096 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2007 FORD FREESTYLE. WHILE STOPPED AT A	ua	brake	tb				
687	10348322	FORD MO	2005 FORD	FREESTYLE1FMDK03105G	9-Aug-10	9-Aug-10	9-Aug-10	MENOMOIWI	59994 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT STATED THAT	y	brake					
690	10348411	FORD MO	2005 FORD	FREESTYLE1FMZK05145G	30-Apr-10	10-Aug-10	10-Aug-10	SALINA KS	73500 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2005 FORD FREESTYLE. WHILE THE VEHICLE WAS IN	y	brake	tb				
692	10348462	FORD MO	2005 FORD	FREESTYLE1FMZK02105G	10-Aug-10	10-Aug-10	10-Aug-10	LAS CRUCNM	70000 N	N	VEHICLE SPEED CONTROL	WHILE THE CAR IS IN IDLE OR NO ACCELERATION MADE AT A STOP OR IN	y	brake					
693	10348497	FORD MO	2006 FORD	FREESTYLE1FMZK01186G	6-Aug-10	10-Aug-10	10-Aug-10	JOSHUA TX	48000 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2006 FORD FREESTYLE. WHENEVER HE STARTS THE	ua		tb				
699	10348850	FORD MO	2006 FORD	FREESTYLE1FMDK02116G	10-Aug-10	11-Aug-10	11-Aug-10	WILSON NC	87364 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE ATTEMPTING TO	y	brake	tb				
713	10349139	FORD MO	2005 FORD	FREESTYLE1FMZK02115G	4-Aug-10	13-Aug-10	13-Aug-10	SIMPSON/SC	78569 N	N	VEHICLE SPEED CONTROL	MY 2005 FORD FREESTYLE WILL SPEED UP AND SURGE FORWARD. VERY	y						
729	10349552	FORD MO	2005 FORD	FREESTYLE1FMDK06145G	2-Aug-10	16-Aug-10	16-Aug-10	BLUFFT/OH	35000 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2005 FORD FREESTYLE. WHILE BACKING OUT OF A	y						
733	10349676	FORD MO	2006 FORD	FREESTYLE1FMDK02166G	23-Jun-09	16-Aug-10	16-Aug-10	ELLETTSVIN	61218 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE THE VEHICLE WAS IN	y		tb				
737	10349907	FORD MO	2007 FORD	FREESTYLE1FMDK02127G	15-Aug-10	17-Aug-10	17-Aug-10	KYLE TX	54000 N	N	VEHICLE SPEED CONTROL	MY 2007 FORD FREESTYLE SURGES FORWARD OR REARWARD IN REVERSE	y						
740	10350042	FORD MO	2005 FORD	FREESTYLE	8-Mar-10	17-Aug-10	17-Aug-10	OVIDEO FL	N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT STATED THAT	y						
752	10350415	FORD MO	2007 FORD	FREESTYLE1FMDK03177G	15-Jan-09	18-Aug-10	18-Aug-10	GREER SC	33000 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2007 FORD FREESTYLE. WHILE DRIVING AT SLOW	ua	brake	tb				
753	10350498	FORD MO	2005 FORD	FREESTYLE1FMZK01175G	10-Jun-10	19-Aug-10	19-Aug-10	CENTER AR	59000 N	N	VEHICLE SPEED CONTROL	CAR BEGAN SURGING FORWARD EVEN WITH BRAKE APPLIED CREATING	y	brake					
757	10350664	FORD MO	2006 FORD	FREESTYLE1FMDK06196G	1-Jul-10	19-Aug-10	19-Aug-10	AURORA CO	51000 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE DRIVING AT VARIOUS	y						
762	10351168	FORD MO	2007 FORD	FREESTYLE1FMDK02147G	19-Aug-10	22-Aug-10	22-Aug-10	LEMOORECA	85037 N	N	VEHICLE SPEED CONTROL	I HAVE A 2007 FORD FREESTYLE THAT HAS BEEN ACCELERATING ON ITS OWN.	y	gear	tb				
763	10351207	FORD MO	2006 FORD	FREESTYLE	2-Aug-10	23-Aug-10	23-Aug-10	VIRGINIA IVA	40000 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE STOPPED WITH A	y	brake					
764	10351228	FORD MO	2006 FORD	FREESTYLE1FMZK02137G	16-Aug-10	23-Aug-10	23-Aug-10	COLUMBUMS	84565 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2006 FORD FREESTYLE. THE VEHICLE SLIGHTLY	y	drive	tb				
765	10351246	FORD MO	2007 FORD	FREESTYLE1FMDK02157G	22-Aug-10	23-Aug-10	23-Aug-10	DALVELL SC	97200 N	N	VEHICLE SPEED CONTROL	TL- THE CONTACT OWNS A 2007 FORD FREESTYLE. WHILE BEING AT A	y	brake	tb				

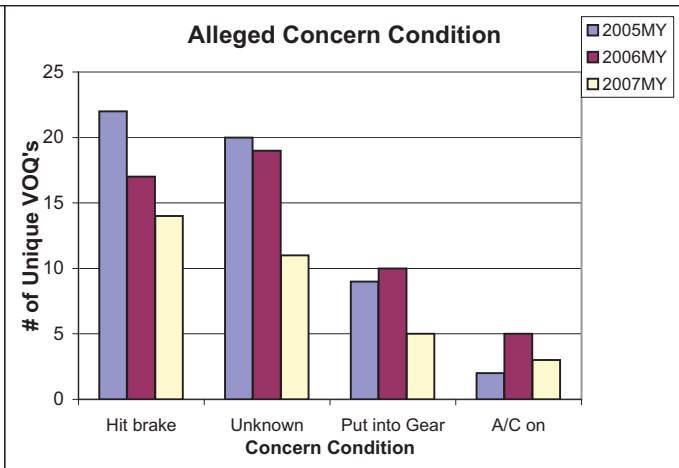
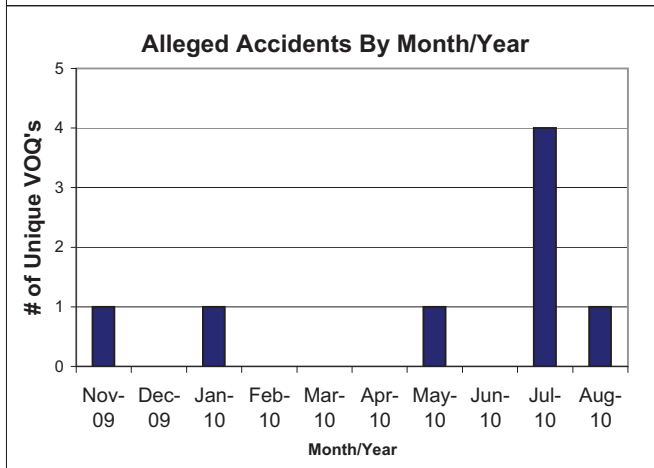
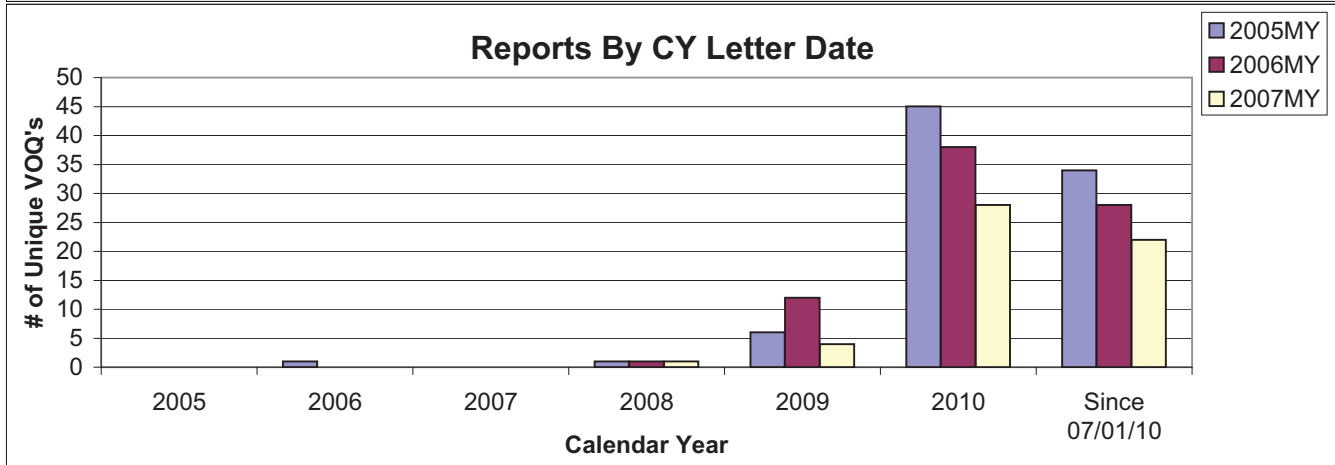
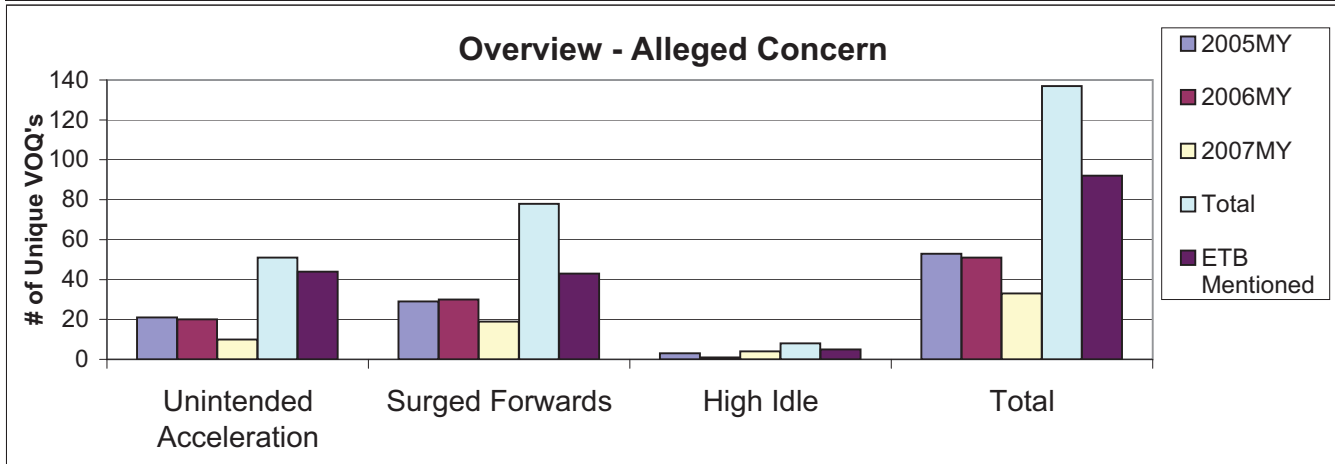
Summary 2005-2007MY Freestyle VOQ's

* 137 Unique VOQ reports under the 'Vehicle Speed Control' category ONLY that allege unintended acceleration, surge forward and/or high idle concerns.

* 92 of 137 Unique VOQ reports mention the Electronic Throttle Body (ETB) as cause of concern.

* 8 alleged accidents (5 mention ETB). 2005MY=4, 2006MY=2, 2007MY=2. All low speed alleged accidents (ie: in parking lot, drive-thru, driveway, garage, etc).

* 1 alleged injury (ETB mentioned). Alleged hit wife in driveway causing bruises.



surge?	(Multiple Items)
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Count of surge?		
Model Yr	when	Total
2005	brake	22
	(blank)	20
	gear	6
	reverse	3
	a/c	2
2005 Total		53
2006	brake	17
	(blank)	19
	gear	5
	reverse	4
	a/c	4
	brake/a/c drive	1 1
2006 Total		51
2007	brake	14
	(blank)	11
	gear	4
	reverse	1
	a/c	3
2007 Total		33
Grand Total		137

Count of ODI No	
ODI No	Total
10350498	1
10350664	1
10351168	1
10351207	1
10351228	1
10351246	1
10165736	1
10233060	1
10237010	1
10237232	1
10274023	1
10274874	1
10274984	1
10276556	1
10278483	1
10279337	1
10279927	1
10280340	1
10280342	1
10280390	1
10281740	1
10282234	1
10282984	1
10282985	1
10283412	1
10284501	1
10285984	1
10286127	1
10286664	1
10292057	1
10293799	1
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10303215	1
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10348850	1
10349139	1
10349552	1
10349676	1
10349907	1
10350042	1
10350415	1
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10351524	1
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10351640	1
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10351743	1
10351848	1
10351942	1
10352274	1
10352311	1

10352338	1
10352401	1
10352477	1
10353022	1
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10355151	1
(blank)	
Grand Total	159

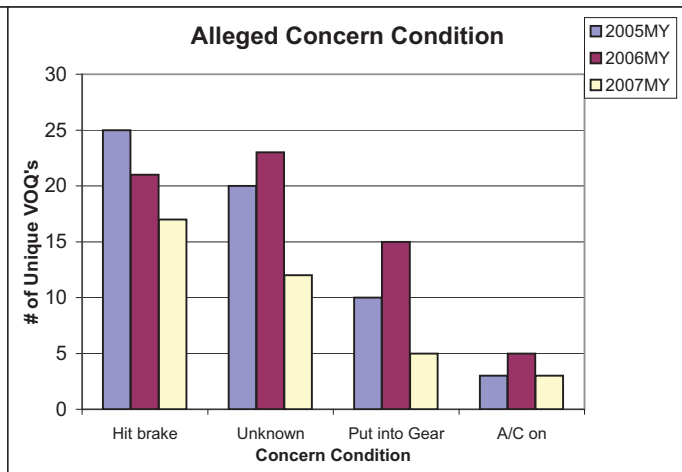
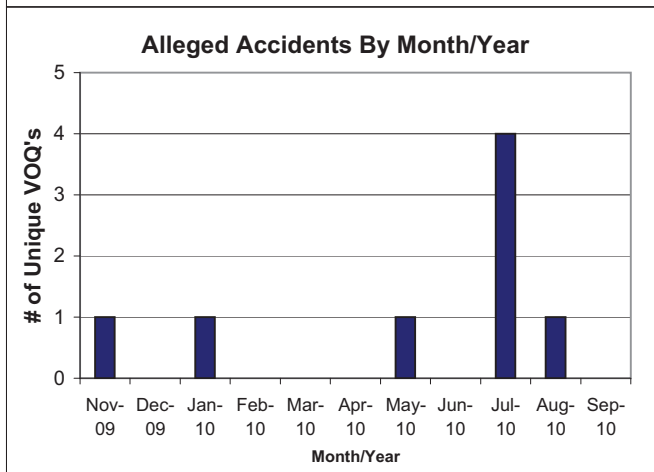
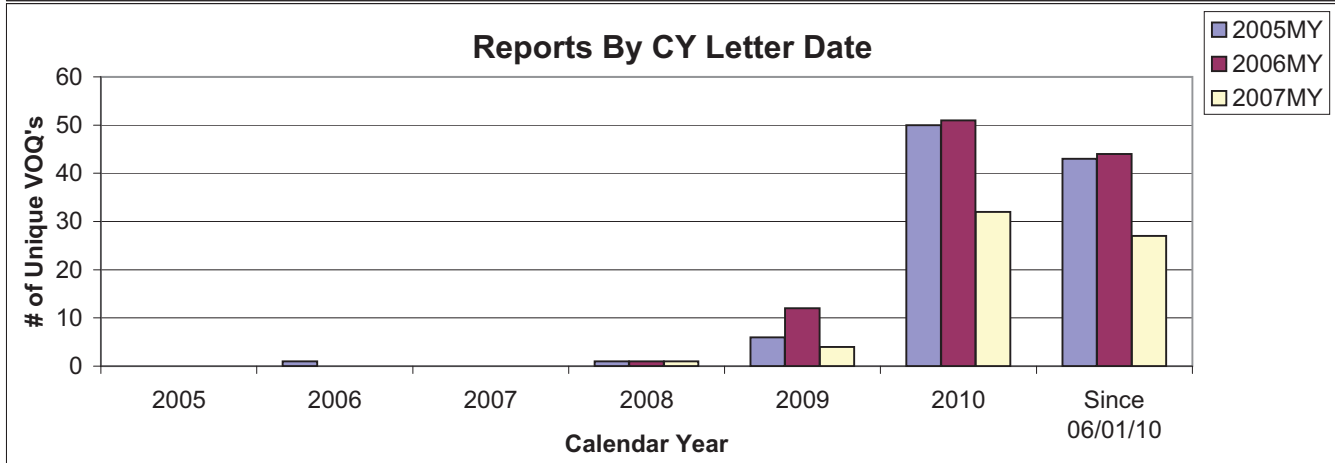
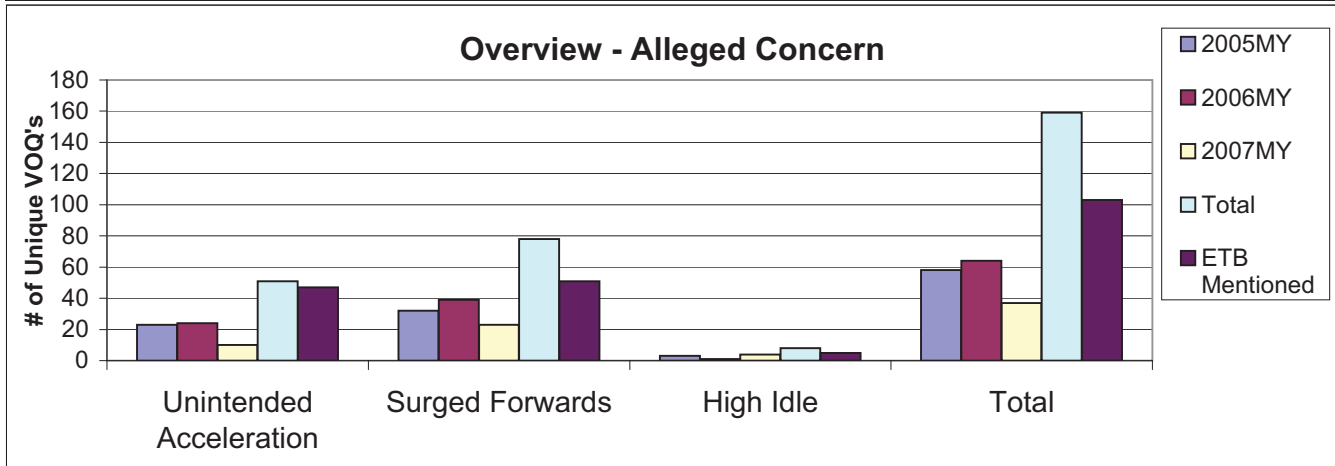
Summary 2005-2007MY Freestyle VOQ's - Updated data thru 09/17/10

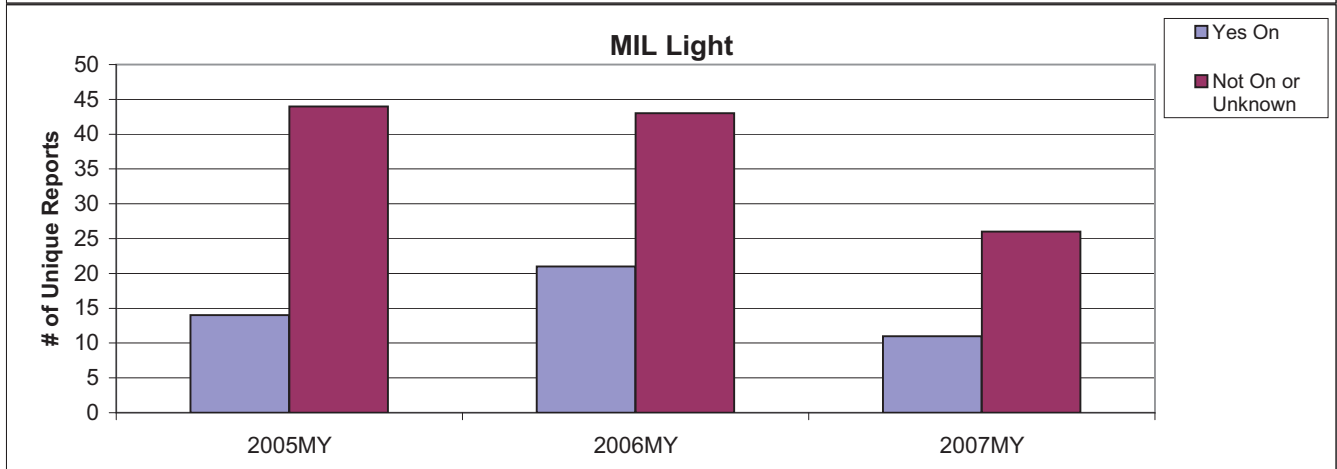
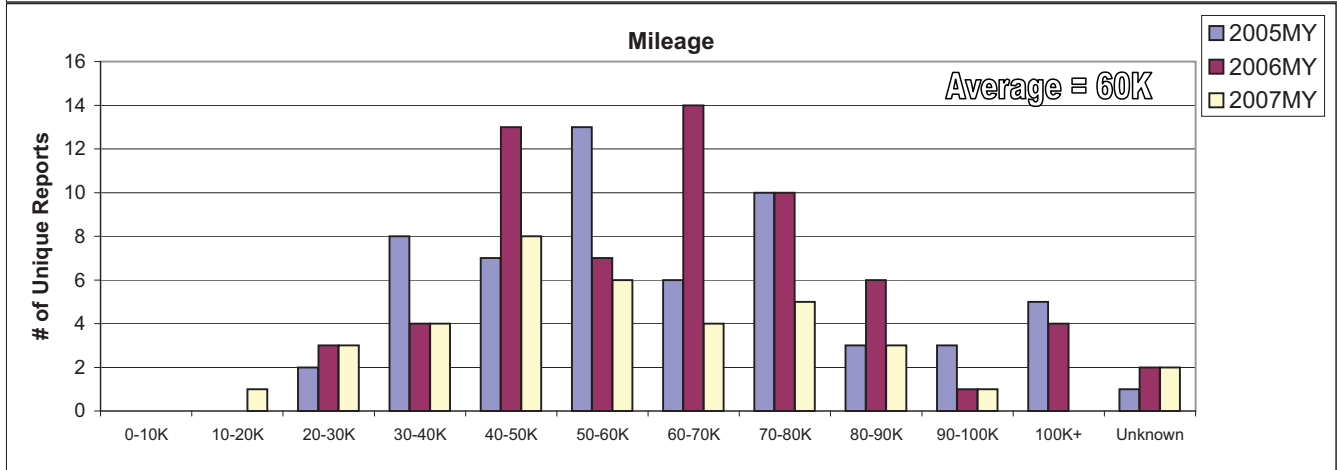
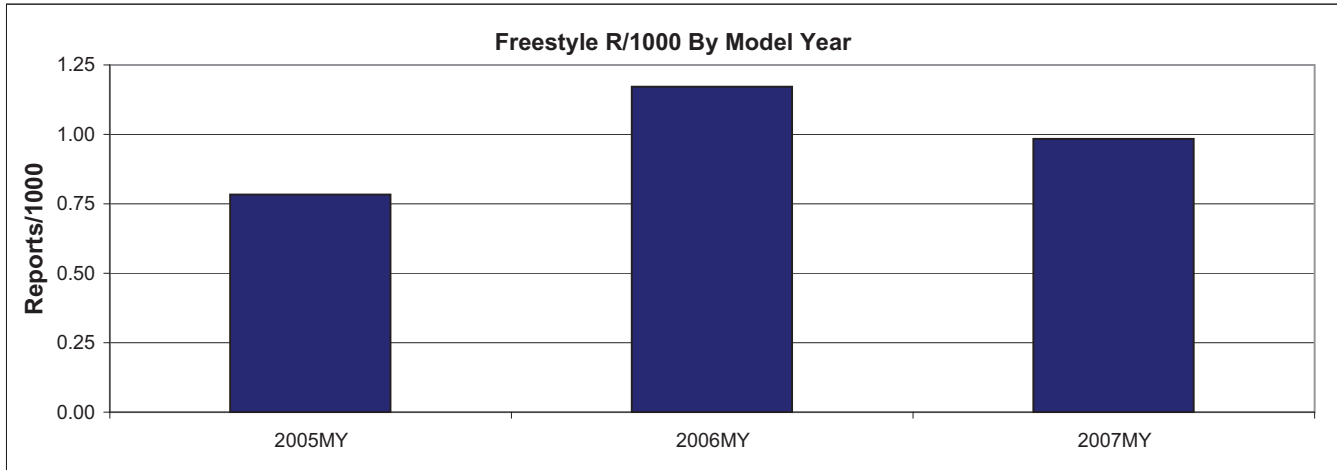
* 159 Unique VOQ reports under the 'Vehicle Speed Control' category ONLY that allege unintended acceleration, surge forward and/or high idle concerns.

* 103 of 159 Unique VOQ reports mention the Electronic Throttle Body (ETB) as cause of concern.

* 8 alleged accidents (5 mention ETB). 2005MY=4, 2006MY=2, 2007MY=2. All low speed alleged accidents (ie: in parking lot, drive-thru, driveway, garage, etc).

* 1 alleged injury (ETB mentioned). Alleged hit wife in driveway causing bruises.





surge?	(Multiple Items)
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Count of surge?		
Model Yr	when	Total
2005	brake	22
	(blank)	20
	gear	6
	reverse	3
	a/c	2
2005 Total		53
2006	brake	17
	(blank)	19
	gear	5
	reverse	4
	a/c	4
	brake/a/c drive	1 1
2006 Total		51
2007	brake	14
	(blank)	11
	gear	4
	reverse	1
	a/c	3
2007 Total		33
Grand Total		137

Count of Model Yr				
Model Yr	mil	description	Total	
2005	n	(blank)	44	
	n Total		44	
	y	FAIL SAFE LITE		6
		wrench lite		4
		check engine		1
		check engine lite		1
		THROTTLE LIGHT		1
wrench and fail safe lites		1		
y Total		14		
2005 Total			58	
2006	n	(blank)	43	
	n Total		43	
	y	wrench lite		8
		check engine		1
		check engine and wrench lites		1
		CHECK ENGINE` WARNING LIGHT INDICATOR.		1
		engine lite		1
		RANSMISSION SERVICE LIGHT		1
		service warning lite		1
		THROTTLE CONTROL / TRANSMISSION LIGHT		1
		THROTTLE CONTROL TRANSMISSION LIGHT		1
		warning light		2
		warning lite		1
		wrench and service engine lites		1
wrench lite and fail safe		1		
y Total		21		
2006 Total			64	
2007	n	(blank)	26	
	n Total		26	
	y	FAIL SAFE LITE		1
		wrench lite		7
		check engine		1
check engine lite		2		
y Total		11		
2007 Total			37	
(blank)	(blank)	(blank)		
	(blank) Total			
(blank) Total				
Grand Total			159	

Item No	ODI No	Manufacturer	Model Yr	Make	Model	Vin	Failure Date	Letter	Date	File Date	City	Stat	Miles	Acci	Injured	Fir	Deaths	Occurrence	Part Name	Summary	Y	YY	YYV
3	10116034	FORD MO	2005	FORD	FREESTY11FMZK01129	Mar-05	29-Mar-05		29-Mar-05		SEATTLE WA	1700	Y	1	N	0			1 AIR BAGS:FRONT.I WAS DRIVING EASTBOUND AT 35 MPH. A WESTBOUND CAR LOST CONTROL AND CROSSED THE MEDIAN. I STRUCK THE CAR T-BONE AT 35 MPH. IT WAS A DIRECT FRONTAL COLLISION TO MY CAR. THE				
36	10150930	FORD MO	2005	FORD	FREESTY11FMDK021	1-Oct-05	22-Feb-06		22-Feb-06		OSWEGO NY		Y	0	N	0			2005 FORD FREESTYLE. DANGEROUS IN MILD WINTER WEATHER AND CONDITIONS. VEHICLE DOES NOT PERFORM IN WINTER WEATHER. VEHICLE SLIDES SLIPS GRINDING OF BRAKES AND BUCKING				
36	10150930	FORD MO	2005	FORD	FREESTY11FMDK021	1-Oct-05	22-Feb-06		22-Feb-06		OSWEGO NY		Y	0	N	0			6 UNKNOWN OR 012005 FORD FREESTYLE. DANGEROUS IN MILD WINTER WEATHER AND CONDITIONS. VEHICLE DOES NOT PERFORM IN WINTER WEATHER. VEHICLE SLIDES SLIPS GRINDING OF BRAKES AND BUCKING				
43	10157397	FORD MO	2006	FORD	FREESTYLE	#####	19-May-06		19-May-06		DELAND FL		Y	2	N	0			1 CHILD SEAT:BASE1 WAS INVOLVED IN A MOTOR VEHICLE ACCIDENT WITH MY 7 MONTH-OLD SON. WE HAD AN EVENFLO EMBRACE 5 CAR SEAT. UPON IMPACT THIS INFANT CARRIER CAR SEAT THAT MY SON WAS SITTING I				
59	10172521	FORD MO	2007	FORD	FREESTYLE	12-Sep-06	3-Nov-06		3-Nov-06		TAKOMA FMD		Y	1	N	0			AIR BAGS:FRONT.I HAD AN ACCIDENT IN A RENTED 2007 FORD ESCAPE IN WHICH THE AIRBAG DEPLOYED. IT EXHAUSTED HOT GASSES NEAR MY WRISTS SUFFICIENT TO MELT THE FLEECE I WAS WEARING AND GIVE ME				
112	102187694	FORD MO	2006	FORD	FREESTYLE	2-Apr-07	12-Apr-07		12-Apr-07		DAVIE FL	6700	Y	2	N	0			1 AIR BAGS:FRONT.TL*THE CONTACT OWNS A 2006 FORD FREESTYLE/WINSTAR. WHILE DRIVING 30 MPH THE CONTACT STRUCK ANOTHER VEHICLE ON THE PASSENGER'S FRONT SIDE. THE ROAD CONDITIONS WERE CLEAR				
151	10201188	FORD MO	2005	FORD	FREESTY11FMZK02114	Aug-07	30-Aug-07		30-Aug-07		HUTTO TX	50000	Y	3	N	0			1 AIR BAGS:FRONT.CRASH @ APPROXIMATELY 45 MILES PER HOUR. T-BONED A CAR THAT PULLED IN FRONT OF MY CAR AT A STOP LIGHT. MY CAR WAS TOTALED. MY AIR BAGS DID NOT GO OFF. I FEEL THAT MY INJURIES				
160	10211070	FORD MO	2006	FORD	FREESTY11FMZK02129	Oct-06	6-Dec-07		6-Dec-07		TOPEKA KS		Y	0	N	0			3 SERVICE BRAKES I HAVE THREE COMPLAINTS REGARDING MY VEHICLE. I PURCHASED A 2006 FREESTYLE IN JUNE OF 2006. IN OCTOBER 2006 MY SON AND I WERE INVOLVED IN AN ACCIDENT. THERE WAS EXTENSIVE FR				
160	10211070	FORD MO	2006	FORD	FREESTY11FMZK02129	Oct-06	6-Dec-07		6-Dec-07		TOPEKA KS		Y	0	N	0			3 AIR BAGS:FRONT.I HAVE THREE COMPLAINTS REGARDING MY VEHICLE. I PURCHASED A 2006 FREESTYLE IN JUNE OF 2006. IN OCTOBER 2006 MY SON AND I WERE INVOLVED IN AN ACCIDENT. THERE WAS EXTENSIVE FR				
160	10211070	FORD MO	2006	FORD	FREESTY11FMZK02129	Oct-06	6-Dec-07		6-Dec-07		TOPEKA KS		Y	0	N	0			3 TIRES I HAVE THREE COMPLAINTS REGARDING MY VEHICLE. I PURCHASED A 2006 FREESTYLE IN JUNE OF 2006. IN OCTOBER 2006 MY SON AND I WERE INVOLVED IN AN ACCIDENT. THERE WAS EXTENSIVE FR				
243	10258725	FORD MO	2005	FORD	FREESTY11FMZK06123	Dec-08	15-Feb-09		15-Feb-09		WESTPHAM	40000	Y	0	N	0			1 SERVICE BRAKES WHILE DRIVING IN HEAVY TRAFFIC WITH SNOW AND SLUSHY STREETS THE TRAFFIC AHEAD OF ME STOPPED. I APPLIED THE BRAKES AND THE ABS ACTIVATED FOR ABOUT 1 SECOND AND THEN I HAD N				
282	10278240	FORD MO	2006	FORD	FREESTY11FMZK021	21-Jul-09	24-Jul-09		24-Jul-09		WOODLAF CA	45000	Y						1 ENGINE AND ENG WHEN I AM DRIVING MY CAR WITH THE AIR CONDITIONER RUNNING THE TRANSMISSION WILL SURGE WHEN THE CAR IS AT A STOP CAUSING THE CAR TO LUNGE FORWARD. LAST SUMMER I BROUGHT				
417	10325519	FORD MO	2006	FORD	FREESTY11FMZK011	2-Apr-10	13-Apr-10		13-Apr-10		SOMERSE MI	60000	Y	0	N	0			1 VEHICLE SPEED (I HAVE A 2006 FREESTYLE THAT LUNGES WHEN YOU PUT IT IN GEAR .HIT A CAR BACKING UP IN PARKING LOT. CANT AFFORD TO HAVE IT REPAIRED I'M UNEMPLOYED. *T				
428	10329381	FORD MO	2006	FORD	FREESTY11FMZK011	10-Apr-10	8-May-10		8-May-10		SOMERSE MI	60000	Y						1 VEHICLE SPEED (I HAVE A 2006 FORD FREESTYLE THAT LUNGES WHEN YOU PUT IT IN GEAR. IT DOES IT ALL THE TIME. ITS WORSE WHEN THE AIR COND. IS ON. I HAD AN ACCIDENT IN A PARKING LOT. I HAVE QUIT DRIVING				
428	10329381	FORD MO	2006	FORD	FREESTY11FMZK011	10-Apr-10	8-May-10		8-May-10		SOMERSE MI	60000	Y						1 FUEL SYSTEM (I HAVE A 2006 FORD FREESTYLE THAT LUNGES WHEN YOU PUT IT IN GEAR. IT DOES IT ALL THE TIME. ITS WORSE WHEN THE AIR COND. IS ON. I HAD AN ACCIDENT IN A PARKING LOT. I HAVE QUIT DRIVING				
464	10336578	FORD MO	2006	FORD	FREESTY11FMDK03113	Jun-10	16-Jun-10		16-Jun-10		INDIANOLMS	79000	Y						1 POWER TRAIN 2006 FORD FREESTYLE HAD SURGING PROBLEM IN REVERSE -- REVVED-UP FROM 900 TO NEARLY 2500 RPM OF ITS OWN ACCORD SHOT BACKWARD THEN CUT OUT -- HAPPENED WITH INCREASING FF				
492	10341609	FORD MO	2005	FORD	FREESTY11FMZK061	5-Jul-10	6-Jul-10		6-Jul-10		VERONA KY	96000	Y						1 ELECTRICAL SYS STARTED CAR AND PUT IN GEAR THEN IT LUNGED FORWARD WITH FOOT ON BRAKE. TURNED CAR OFF FOR A MOMENT (15 SECONDS) TURNED BACK ON PUT IN REVERSE AND IT LUNGED BACKWARDS IN				
497	10341804	FORD MO	2005	FORD	FREESTY11FMDK031	7-Jul-10	7-Jul-10		7-Jul-10		NEW BERINC	66961	Y						4 POWER TRAIN.ALI WAS PARKED WITH THE CAR IN PARK. I WENT TO PUT THE CAR IN THE GARAGE. I HAD TO TURN IT AROUND FIRST. I PUT CAR IN DRIVE AND DROVE FORWARD A LITTLE. STOPPED PUT IN REVERSE DF				
497	10341804	FORD MO	2005	FORD	FREESTY11FMDK031	7-Jul-10	7-Jul-10		7-Jul-10		NEW BERINC	66961	Y						4 VEHICLE SPEED (I WAS PARKED WITH THE CAR IN PARK. I WENT TO PUT THE CAR IN THE GARAGE. I HAD TO TURN IT AROUND FIRST. I PUT CAR IN DRIVE AND DROVE FORWARD A LITTLE. STOPPED PUT IN REVERSE DF				
497	10341804	FORD MO	2005	FORD	FREESTY11FMDK031	7-Jul-10	7-Jul-10		7-Jul-10		NEW BERINC	66961	Y						4 FUEL SYSTEM (I WAS PARKED WITH THE CAR IN PARK. I WENT TO PUT THE CAR IN THE GARAGE. I HAD TO TURN IT AROUND FIRST. I PUT CAR IN DRIVE AND DROVE FORWARD A LITTLE. STOPPED PUT IN REVERSE DF				
533	10343604	FORD MO	2007	FORD	FREESTYLE	15-Jul-10	16-Jul-10		16-Jul-10		MUSKOGEE OK	70000	Y						VEHICLE SPEED (TL* THE CONTACT OWNS A 2007 FORD FREESTYLE. THE CONTACT WAS DEPRESSING THE BRAKES AS SHE APPROACHED A TRAFFIC STOP. THE VEHICLE ABNORMALLY JERKED FORWARD BARELY CRAS				
610	10345819	FORD MO	2007	FORD	FREESTY11FMDK021#####	28-Jul-10	28-Jul-10		28-Jul-10		GERMANTNTN	47000	Y						1 VEHICLE SPEED (TL* THE CONTACT OWNS A 2007 FORD FREESTYLE. THE CONTACT STATED WHILE ENTERING A RESIDENTIAL GARAGE AT 2 MPH THE VEHICLE ABNORMALLY ACCELERATED AND SHE CRASHED INTO THE				
623	10346099	FORD MO	2005	FORD	FREESTY11FMZK021	1-Jul-10	29-Jul-10		29-Jul-10		SENECAV OH	85000	Y						1 VEHICLE SPEED (I HAVE A 2005 FORD FREESTYLE IT HAS BEEN GIVING ITS OWN GAS IT HAPPENS ALOT AND I HAVE TWO CHILDREN I FEEL UNSAFE HAVING IN CAR WITH ME IT DONT MATTER IF YOU ARE STOPPED OR DRIV				
647	10346900	FORD MO	2006	FORD	FREESTY11FMDK031	1-Mar-10	2-Aug-10		2-Aug-10		MUSCLE SAL	70000	Y						1 VEHICLE SPEED (MY VEHICLE HAS ISSUES IN UNEXPECTED ACCELERATION WHEN INCHING OUT OF THE DRIVEWAY OR PARKING PLACE. IT SURGES WHEN THE GEARS ARE SHIFTED FROM PARK TO REVERSE AND VISA VI				
769	10351440	FORD MO	2006	FORD	FREESTY11FMDK031	1-Jun-10	24-Aug-10		24-Aug-10		RUSCLE R/TX	65000	Y						1 VEHICLE SPEED (2006 FORD FREESTYLE HAS RAPID ACCELERATION WHEN SHIFTING INTO REVERSE AND BRAKE IS APPLIED. THE HAPPENS WITHOUT EVER PLACING FOOT ON THE GAS. THIS STARTED AFTER OWNING T-				

1 AIR BAG DID NOT DEPLOY. I BELIEVE IT SHOULD BE EXAMINED

2 OF VEHICLE VIBRATING OF STEERING WHEEL ALL IN LESS THAN 3 INCHES OF SNOW. NO SNOW TIRES MADE FOR THIS PARTICULAR VEHICLE ACCORDING TO DEALER AND NON-DEALER AFFILIATED VENDORS. *J

3 IN BROKE FREE FROM ITS BASE. LUCKILY MY SON WAS NOT INJURED BUT IT WAS OBVIOUSLY HORRIFYING FOR ME TO LOOK IN THE MIRROR FOLLOWING THE ACCIDENT AND NOT SEE THE CAR SEAT WHERE IT SHOULD BE AND I SHUDDER TO THINK OF WHAT COULD HAVE HAPPENED TO MY SON. *THE FIRE DEPT SAID MY BASE WAS PERFECTLY INSTALLED UPON INVESTIGATION

4 SECOND DEGREE BURNS ON BOTH ARMS. EITHER THE AIRBAG MALFUNCTIONED IN DOING SO OR THERE IS A DESIGN FLAW IN VENTING THE GASES NEAR THE POSITION WHERE THE DRIVER'S HANDS AND ARMS ARE MOST LIKELY TO BE

5 R. THE AIR BAGS DID NOT DEPLOY. THE VEHICLE WAS NOT INSPECTED TO DETERMINE THE REASON FOR THE FAILURE. THE CURRENT AND FAILURE MILEAGE WERE 6 700. *A

6 .OF WHIPLASH AND ANOTHER PASSENGERS WOULD HAVE BEEN LESS OR NON EXISTENT IF MY AIR BAGS WENT OFF. IS THIS NEW AIR BAG REQUIREMENTS REALLY HELPING? OR IS IT JUST TRYING TO SAVE INSURANCE COMPANIES FROM TOTALING CARS THAT AIR BAGS DEPLOY? CAR WILL BE SIGNED OFF BY TOMORROW AND INSURANCE COMPANY WILL OWN THE CAR. DOES ANY

7 ONT END DAMAGE RESULTING IN OVER \$10 000 IN REPAIRS. THE CAR JUMPED OVER TWO RAVINES BOTH TIMES SEVERELY IMPACTING THE GROUND. ALMOST THE ENTIRE FRONT PART OF THE CAR HAD TO BE REPLACED INCLUDING THE RADIATORS GRILL BUMPER ETC. THE AIR BAGS DID NOT DEPLOY. ALSO I HAVE HAD TO HAVE THE TIRES REPLACED TWO TIMES MAKING

8 ONT END DAMAGE RESULTING IN OVER \$10 000 IN REPAIRS. THE CAR JUMPED OVER TWO RAVINES BOTH TIMES SEVERELY IMPACTING THE GROUND. ALMOST THE ENTIRE FRONT PART OF THE CAR HAD TO BE REPLACED INCLUDING THE RADIATORS GRILL BUMPER ETC. THE AIR BAGS DID NOT DEPLOY. ALSO I HAVE HAD TO HAVE THE TIRES REPLACED TWO TIMES MAKING

9 NO BRAKES AT ALL. NO MATTER HOW HARD I PUSHED THE BRAKE PEDAL THERE WAS NO ABS ACTIVITY AND NO BRAKES. FORTUNATELY I WAS ONLY GOING ABOUT 5 MPH. I STRUCK THE VEHICLE IN FRONT OF ME. IT HAD NO DAMAGE BUT I HAD A BROKEN BUMPER COVER (\$1300 TO REPAIR). I TOOK THE VEHICLE TO THE DEALER I BOUGHT IT FROM TO HAVE THE ABS AND BRAKES CHECKED

0 T THE CAR TO THE DEALER TO HAVE THEM LOOK INTO IT AND THEY SAID IT IS JUST DUE TO THE CVT TRANSMISSION AND THE WAY IT IS TUNED. THEY TOLD ME IT WAS JUST CHARACTERISTIC OF THIS TYPE OF ENGINE. THERE WAS NOTHING THAT NEEDED TO BE FIXED. THIS HAPPENS EVERY TIME THE AIR IS RUNNING. MOST RECENTLY MY CAR LUNGED INTO ANOTHER CAR IN LINE

1 3 THE CAR TILL I CAN AFFORD TO TAKE IN TO A DEALER. FROM WHAT I'VE READ THIS IS A COMMON PROBLEM WITH FREESTYLES. *T

2 3 THE CAR TILL I CAN AFFORD TO TAKE IN TO A DEALER. FROM WHAT I'VE READ THIS IS A COMMON PROBLEM WITH FREESTYLES. *T

3 REQUENCY AND SEVERITY -- ON DATE BELOW IT HAPPENED IN A PARKING LOT AND CAUSED THE CAR TO HIT A POLE -- ON A PREVIOUS DATE IT CUT OUT WHILE BACKING OUT ONTO A STREET FROM A PARKING SPACE ENDANGERING MY PASSENGERS -- THE DEALER HAD TO REPLACE THROTTLE BODY -- HE SAID IT WAS A 'KNOWN ISSUE' -- WHY ISN'T THIS A SAFETY RECALL

4 TO A POLE (THANK GOD SOMEONE WASN'T BEHIND ME). FAILSAFE ENGINE MODE LIGHT CAME ON A WRENCH AND CHECK ENGINE ALSO SHOWED UP. AS OF NOW CAR IS BEING TOWED TO DEALER. IT IS NOT UNDER WARRANTY. 96 K MILES. *T

5 ROVE BACKWARDS A LITTLE THEN PUT BACK IN DRIVE AND JUST AS I WAS STOPPING CAR LURCHED FORWARD HITTING MY DEEP FREEZER. THE CAR HAS ACTED LIKE IT WANTED TO GO FORWARD BEFORE WHEN I PUT ON THE BRAKES LIGHTLY. THIS HAS HAPPENED ABOUT 4 TIMES BUT TODAY WAS THE WORST. *T

6 ROVE BACKWARDS A LITTLE THEN PUT BACK IN DRIVE AND JUST AS I WAS STOPPING CAR LURCHED FORWARD HITTING MY DEEP FREEZER. THE CAR HAS ACTED LIKE IT WANTED TO GO FORWARD BEFORE WHEN I PUT ON THE BRAKES LIGHTLY. THIS HAS HAPPENED ABOUT 4 TIMES BUT TODAY WAS THE WORST. *T

7 ROVE BACKWARDS A LITTLE THEN PUT BACK IN DRIVE AND JUST AS I WAS STOPPING CAR LURCHED FORWARD HITTING MY DEEP FREEZER. THE CAR HAS ACTED LIKE IT WANTED TO GO FORWARD BEFORE WHEN I PUT ON THE BRAKES LIGHTLY. THIS HAS HAPPENED ABOUT 4 TIMES BUT TODAY WAS THE WORST. *T

8 SHING INTO A VEHICLE AHEAD OF MINE. THE CONTACT THEN ATTEMPTED TO REVERSE INTO A PARKING SPACE AT A RELATIVELY LOW SPEED WHEN THE VEHICLE ABNORMALLY ACCELERATED. THE CONTACT WAS ABLE TO STOP THE VEHICLE AND PROCEEDED TO THE DEALER. THE DEALER ADVISED THAT THE THROTTLE BODY WOULD NEED TO BE REPLACED BUT THE PART NEEDED

9 E REAR WALL OF THE GARAGE OF THE RESIDENCE. THERE WAS SUBSTANTIAL DAMAGE DONE TO THE INTERIOR OF THE HOME AND THE CONTACT BARELY MISSED HITTING THE RETAINING WALL. THE DEALER INSPECTED THE VEHICLE AND STATED THAT THE THROTTLE BODY WAS CAUSING THE FAILURE. THE VEHICLE REPAIRED AT A COST OF \$854.00. THE FAILURE MILEAGE WAS 47

0 VING IT GOES FASTER WHEN IT WANTS I WAS BACKING UP AND COULDN'T GET IT TOO STOP AND BUSTED TAIL LIGHT OUT! I HAD IT TOO A SHOP THEY SAID THROTTLE BODY BUT ITS \$800 I HAVE EXTENDED COVERAGE THEY SAY ITS NOT COVERED AND I DONT KNOW WHY THIS HAS TOO BE A FORD PROBLEM I HAVE TALKED AND LOOKED ONLINE ITS NOT UNCOMMON TOO HEAR I WANT

1 ERS. I WAS IN LINE AT A DRIVE THROUGH AT IDLE WITH MY FOOT ON THE BRAKE WAITING FOR MY TURN TO INCH UP TO THE ORDER MICROPHONE. MY 06 FORD FREESTYLE ACCELERATED OF ITS OWN ACCORD ALMOST CAUSING A REAR END COLLISION. THE VEHICLE THEN STALLED OUT AND THE ORANGE WRENCH ON THE DASH LIGHTED UP. I DROVE TO THE CLOSEST DEALER IN

2 THE CAR FOR 4 YEARS. *T

N AT THE ACCIDENT - I WAS DRIVING A 2006 FORD FREESTYLE WITH LATCH SYSTEM AND SIDE AIRBAGS. MODEL NUMBER 5982076P1 - JULY 18 2005. *J

/ONE CARE TO LOOK AT THIS CAR AND SEE IF IT FAILED

G THE LATEST THE THIRD SET OF TIRES ON THIS VEHICLE. THE SET OF TIRES I JUST HAD REPLACED WERE 60 000 MILE CONTINENTAL TOURING TIRES. THEY HAD UNEVEN CHOPPY WEAR AND WERE APPROXIMATELY 8 MONTHS OLD. I AM ON THE SECOND SET OF BRAKES BOTH FRONT AND REAR AND HAVE HAD THE REAR ROTORS REPLACED.. THE VEHICLE CURRENTLY HAS A
G THE LATEST THE THIRD SET OF TIRES ON THIS VEHICLE. THE SET OF TIRES I JUST HAD REPLACED WERE 60 000 MILE CONTINENTAL TOURING TIRES. THEY HAD UNEVEN CHOPPY WEAR AND WERE APPROXIMATELY 8 MONTHS OLD. I AM ON THE SECOND SET OF BRAKES BOTH FRONT AND REAR AND HAVE HAD THE REAR ROTORS REPLACED.. THE VEHICLE CURRENTLY HAS A
G THE LATEST THE THIRD SET OF TIRES ON THIS VEHICLE. THE SET OF TIRES I JUST HAD REPLACED WERE 60 000 MILE CONTINENTAL TOURING TIRES. THEY HAD UNEVEN CHOPPY WEAR AND WERE APPROXIMATELY 8 MONTHS OLD. I AM ON THE SECOND SET OF BRAKES BOTH FRONT AND REAR AND HAVE HAD THE REAR ROTORS REPLACED.. THE VEHICLE CURRENTLY HAS A
IECKED. THEY FOUND NOTHING WRONG. I WROTE A LETTER TO FORD EXPLAINING WHAT HAPPENED. THEY SAID THEY WERE FORWARDING MY LETTER TO THEIR ENGINEERING DEPARTMENT FOR EVALUATION. I HAVE HEARD NOTHING FROM THEM YET. *T
IE AT A RED LIGHT CAUSING REAR END DAMAGE. *T

J TO MAKE THE REPAIR WAS ON BACK ORDER. THE DEALER COULD NOT PROVIDE AN ESTIMATED TIME OF ARRIVAL FOR THE PART. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE AND CURRENT MILEAGES WERE 70 000.

000 AND THE CURRENT MILEAGE IS 50 000. UPDATED 10/15/10 BF UPDATED 10/19/10*J

HELP BEFORE MY BABIES ARE HURT!!!! *T

I LIMP MODE. THE DEALER COULDN'T SCHEDULE A TIMELY APPOINTMENT AND I DECIDED TO TRY TO MAKE IT TO A DEALER ACROSS TOWN. THE VEHICLE THEN CRANKED AND RAN WITHOUT INCIDENT. UPON INSPECTION AT THE NEXT DEALERSHIP IT WAS DETERMINED THAT THE THROTTLE BODY HAD FAILED AND NEEDED REPLACED. PRIOR TO THIS INCIDENT OF RANDOM ACCELERA

APPROXIMATELY 39 000 MILES ON IT. THE PREMATURE UNEVEN TIRE WEAR AND THE BRAKE WEAR ARE EXCESSIVE COMPARED TO ANY OTHER VEHICLE I HAVE EVER OWNED. I FEEL VERY FORTUNATE THAT THE ACCIDENT WE WERE IN
APPROXIMATELY 39 000 MILES ON IT. THE PREMATURE UNEVEN TIRE WEAR AND THE BRAKE WEAR ARE EXCESSIVE COMPARED TO ANY OTHER VEHICLE I HAVE EVER OWNED. I FEEL VERY FORTUNATE THAT THE ACCIDENT WE WERE IN
APPROXIMATELY 39 000 MILES ON IT. THE PREMATURE UNEVEN TIRE WEAR AND THE BRAKE WEAR ARE EXCESSIVE COMPARED TO ANY OTHER VEHICLE I HAVE EVER OWNED. I FEEL VERY FORTUNATE THAT THE ACCIDENT WE WERE IN

ATION THIS VEHICLE WAS INVOLVED IN A CRASH THAT OCCURRED WHEN THE VEHICLE ACCELERATED AND REAR ENDED ANOTHER CAR. NOW THAT I REFLECT BACK TO THE CRASH AFTER THE MOST RECENT RANDOM ACCELERATION I CANNOT DETE

From: Misangyi, Pete (P.W.)
Sent: Thursday, February 03, 2011 3:41 PM
To: Vykydal, Marianne (M.L.)
Cc: Arbanas, Kelly (K.M.); Shanahan, John (J.L.); Post, Kyle (K.R.); Szuszman, Paul (P.J.); Luehrsen, Eric (E.A.)
Subject: 2006 MY 3.0L Freestyle - CIBComp and TANC

Hi Marianne.

Could you please confirm if SW strategy can be made available for a 2006 MY 3.0L Freestyle which would include both CIB Comp and TANC strategies? If yes, when could an experimental cal be made available?

We have a need to calibrate and validate these two features. A test vehicle has already been acquired for this work and testing may commence as soon as next month.

Regards,

Pete Misangyi

Ford Motor Company
Fuels, Lubricants and
Electronic Throttle Control Monitor Calibration Section
APTL Bldg. 1FA07, 1500 Enterprise Drive
Allen Park, Michigan USA 48101
Phone: 1.313.322.3543
E-mail: pmisangy@ford.com

From: Dittman, Daniel (D.C.)
Sent: Friday, April 23, 2010 10:22 AM
To: Garrett, David (D.M.); Hall, Brent (A.); Szuszman, Paul (P.J.)
Subject: Freestyle VOQ data

Attachments: Freestyle VOQ.xls

Hey guys, fyi as discussed yesterday, here are some Vehicle Owner Questionnaire (VOQ-NHTSA) reports on Freestyle.

Any questions, please let me know.

Thanks.



Freestyle VOQ.xls

Dan Dittman

*Ford Motor Company
Automotive Safety Office
330 Town Center Drive
Suite 500, Office #023
Dearborn, MI 48126
PH: 313-323-9316*

2005-2007MY Freestyle Alleged VOQ-NHTSA Reports

Inquiry	ODINO	YEARTXT	MODELTX	SUMMARY	VIN	CITY	STATE	LDATE	FAILDATE	MILES	Source
FordVOQs	10303637	2006	FREESTYLE	ENGINE WILL REV UP WITHOUT ANY PRESSURE BEING APPLIED TO THE GAS PEDAL. HAPPENS MORE FREQUENTLY WHEN VEHICLE HAS BEEN IN PARK AND IS PUT IN GEAR. HAPPENS IN BOTH REVERSE AND FORWARD AND CAN CAUSE YOU TO JUMP OUT IN TRAFFIC IF NOT PREPARED TO DEPRESS THE BRAKES. HAS BEEN TO THE DEALER A FEW TIMES WITH NO POSITIVE OUTCOME. ONGOING INTERMITTENT PROBLEM. LAST NOTICED YESTERDAY		LORANGER	LA	2/1/2010	1/31/2010	70000	NHTSA VOQ
FordVOQs	10303215	2006	FREESTYLE	UNEXPECTED ACCELERATION WHILE BRAKES ARE APPLIED. THIS HAPPENS BOTH WHILE IN FORWARD AND REVERSE, AND IS A FAIRLY RARE OCCURANCE, BUT THERE HAVE BEEN A FEW INSTANCES WHEN THIS "SURGING" OCCURS WHILE I'VE BEEN STOPPED AT BUSY STREETS. DEFINITELY A MAJOR SAFETY CONCERN, AS THIS IS A FAMILY VEHICLE. LOOKING AT FORD DISCUSSION BOARDS, IT APPEARS TO BE FAIRLY COMMON IN THE FREESTYLE. WE'VE ALSO HAD LOSS OF POWER WHILE DRIVING - THE ENGINE RPMs GO WAY UP, POWER GOES WAY DOWN & THE WRENCH LIGHT COMES ON (CAR GOES INTO "LIMP" MODE); TURNING THE CAR OFF & THEN BACK ON HELPED INITIALLY, BUT THE ISSUE HAS BECOME MORE COMMON & PREVALENT; CAR IS CURRENTLY IN THE SHOP TO REPLACE THE THROTTLE BODY; ONE OF THE SURGES CAUSED MY WIFE TO SIDE-SWIPE A CONCRETE POLE IN A PARKING RAMP AS SHE WAS BACKING OUT OF THE PARKING SPACE. FAILURE OCCURED AT APPROXIMATELY 60K MILES, BUT SUDDEN ACCELERATIONS HAVE OCCURED OVER THE PAST 5K MILES (APPROXIMATELY)	1FMDK05106G	ST. PAUL	MN	1/29/2010	1/15/2010	60000	NHTSA VOQ
FordVOQs	10293799	2005	FREESTYLE	I HAVE A 2005 FORD FREESTYLE ABOUT A MONTH AGO STARTED TO ACCELERATE BY ITSELF FOR VERY SHORT SECONDS. AS TIME PASSED ACCELERATIONS WERE STRONGER. I NOTICE THEY WERE MORE NOTICEABLE WHEN TURNING THE WHEEL WHILE IN REVERSE. A WEEK AGO AS SOON AS I PUT THE CAR ON REVERSE REVOLUTION WHEN UP QUICKLY AND I HIT A POLE. THE CAR REMAINED ACCELERATE SO I TURNED IT OFF. HAVENT HAD THE TIME TO TAKE IT TO A SERVICE STATION TO CHECK IT OUT. *T	1FMZK02145G	SAN JUAN	PR	11/28/2009	11/21/2009	34000	NHTSA VOQ
FordVOQs	10292057	2006	FREESTYLE	TL* THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE IDLING AT A STOP LIGHT, THE VEHICLE WOULD INTERMITTENTLY LURCH FORWARD WITHOUT WARNING. SHE WOULD HAVE TO SHIFT INTO NEUTRAL AND APPLY PRESSURE ON THE BRAKE PEDAL TO DISCONTINUE VEHICLE ACCELERATION. SHE HAD THE VEHICLE TOWED TO A DEALERSHIP, AND A TECHNICIAN STATED THAT THE THROTTLE BODY WAS THE CAUSE OF THE FAILURE. SHE HAD THE COMPONENT REPLACED AT ANOTHER DEALER, BECAUSE THE PART WAS ON BACKORDER. A YEAR LATER THE FAILURE RESURFACED. THE DEALERSHIP TOLD HER THAT THE IDLE AIR CONTROL MOTOR WAS THE CAUSE AND NEEDED TO BE REPLACED. THE PART WAS ON BACKORDER, SO THEY CLEANED THE COMPONENT. SHE CALLED THE MANUFACTURER AND WAS ADVISED THAT THEY WOULD TRY TO EXPEDITE THE PART TO THE DEALER. THE CURRENT MILEAGE WAS 76,321. THE FAILURE MILEAGE WAS APPROXIMATELY 47,000. UPDATE 12/14/09 *CN THE CONSUMER STATED BACK IN 2008 WHEN SHE PLACED THE VEHICLE IN REVERSE, IT ACCELERATED BACKWARDS RAPIDLY. IN OCT 2009 THE SAME INCIDENT HAPPENED. THE DEALER REPLACED THE THROTTLE BODY. UPDATED 12/16/09*J	1FMZK02156G	KINGWOOD	TX	11/13/2009	7/14/2008	47000	NHTSA VOQ
FordVOQs	10291299	2006	FREESTYLE	VEHICLE SURGED RAPIDLY WHILE IN DRIVE WITH NO INPUT FROM GAS PEDAL AND WITHOUT WARNING. HAS OCCURRED SEVERAL TIMES. THIS SEEMS TO BE A COMMON PROBLEM FOR THIS VEHICLE YET FORD HAS NOT ISSUED A RECALL. REPLACEMENT PARTS NOT AVAILABLE. (THROTTLE BODY) SERIOUS SAFETY ISSUE. *T		HAMPSTEAD	NC	11/7/2009	11/2/2009	72000	NHTSA VOQ
FordVOQs	10288753	2006	FREESTYLE	WHILE TRYING TO PARK VEHICLE OR WHEN VEHICLE IS STOPPED & ENGINE RUNNING. ACCELERATED WHEN THROTTLE WAS NOT DEPRESSED. DEALER RE PROGRAMMED THE COMPUTER. THIS DID NOT SOLVE THE PROBLEM. *TR	1FMZK06156G	MURPHY	NC	10/17/2009	10/10/2009	35100	NHTSA VOQ
FordVOQs	10286664	2006	FREESTYLE	TL* THE CONTACT OWNS A 2006 FORD FREESTYLE. AT LOW SPEEDS HE EXPERIENCES UNINTENDED VEHICLE ACCELERATION. THE VEHICLE WAS TAKEN TO THE DEALER. THE CURRENT AND FAILURE MILEAGES WERE 69,500 THE DEALER IDENTIFIED THE PROBLEM AS THE THROTTLE BODY, BUT IT HAS NOT BEEN REPLACED. THE NEW THROTTLE BODY WON'T BE AVAILABLE UNTIL LATE NOVEMBER.	1FMZK02136G	GERMANTOWN	TN	10/7/2009	8/5/2009	69500	NHTSA VOQ
FordVOQs	10286340	2006	FREESTYLE	I OWN A 2006 FORD FREESTYLE AND IT SURGES FORWARD FROM IDLE WITHOUT ANY WARNING. FORD IS AWARE OF THE PROBLEM AND HAS ISSUED TWO TSBS (TSB 05-25-12 AND 06-21-1) BUT DO NOT CONSIDER THIS A SAFETY RECALL. THE PROBLEM IS RELATED TO THE THROTTLE BODY PART WHICH FORD DOES NOT HAVE IN STOCK. I AM NOT SURE WHY THIS WAS NOT CONSIDERED A SAFETY RECALL BY FORD AS IT IS QUITE DANGEROUS. *T	1FMZK01166G	FRISCO	TX	10/5/2009	10/1/2009	72000	NHTSA VOQ

2005-2007MY Freestyle Alleged VOQ-NHTSA Reports

Inquiry	ODINO	YEARTXT	MODELTX	SUMMARY	VIN	CITY	STATE	LDATE	FAILDATE	MILES	Source
FordVOQs	10286127	2006	FREESTYLE	MY 2006 FORD FREESTYLE WILL ACCELERATE AT TIMES WHEN MY FOOT IS NOT ON THE GAS PEDAL, EVEN IF MY FOOT IS ON THE BRAKE PEDAL. IT WILL ALSO STALL WHEN THE CAR IS IN MOTION, THE ENGINE WILL REV UP AND SHUT OFF. IT ALSO WILL NOT ACCELERATE AFTER STALLING OUT WHEN I PUSH ON THE GAS PEDAL. I HAD TAKEN MY CAR INTO THE DEALERSHIP ON JULY 28, 2009 TO HAVE THIS LOOKED AT AND REPAIRED. I HAVE BEEN TOLD THAT THE THROTTLE BODY NEEDS TO BE REPLACED TO FIX MY CAR, BUT THAT THE PART IS ON BACK ORDER UNTIL DECEMBER 2009. I HAVE CALLED EACH MONTH TO GET AN UPDATE AND EACH TIME HAVE BEEN TOLD SOMETHING DIFFERENT, IN AUGUST 2009 I WAS TOLD THAT THE PART WAS BEING MANUFACTURED AND SHOULD BE IN SOON. AT THE BEGINNING OF SEPTEMBER 2009 I WAS TOLD THAT MY CAR WAS AT THE TOP OF THE LIST AND THAT IT SHOULD BE IN BY THE END OF SEPTEMBER. WHEN I CALLED THE DEALERSHIP AT THE END OF SEPTEMBER, I WAS TOLD THE PART WOULD NOT BE MANUFACTURED UNTIL THE END OF OCTOBER WITH A DELIVERY OF LATE NOVEMBER, SO THE PROJECTED REPAIR TIME FOR MY CAR WOULD BE LATE NOVEMBER EARLY DECEMBER. I HAVE BEEN UNABLE TO SAFELY DRIVE MY CAR FOR MORE THAN	1FMFK061X6G	FAIRFAX STATION	VA	10/2/2009	7/28/2009	57290	NHTSA VOQ
FordVOQs	10284968	2006	FREESTYLE	ON 4 OCCASIONS THIS SUMMER I HAD MY ENGINE SURGE WHILE I WAS MANEUVERING IN A PARKING LOT. THE ENGINE RACED AND LUCKILY I HAD MY FOOT ON THE BRAKE EACH TIME SO I WAS ABLE TO AVOID SMACKING INTO SOMETHING. ON TWO OTHER OCCASIONS THE ENGINE LOST CONSIDERABLE POWER WHILE I WAS DRIVING ON THE ROAD. THE YELLOW WRENCH LIGHT CAME ON. I PULLED OVER AND TURNED THE CAR OFF THEN RESTARTED IT. AT RESTART THE VEHICLE RAN NORMALLY AGAIN. I'M TOLD THAT FORD IS AWARE OF THE PROBLEM AND THE VEHICLE PROBABLY NEEDS A NEW THROTTLE BODY BUT THE PARTS ARE ON BACKORDER. *TR		SPOKANE	WA	9/23/2009	8/16/2009	77000	NHTSA VOQ
FordVOQs	10284501	2006	FREESTYLE	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. THE CONTACT STATED THAT WHEN HE SHIFTED THE VEHICLE OUT OF REVERSE HE EXPERIENCE UNINTENDED VEHICLE ACCELERATION. THE VEHICLE WAS TAKEN TO THE DEALER AND A TECHNICIAN CONCLUDED THAT THE THROTTLE BODY FAILED. HOWEVER BECAUSE THE PARTS ARE ON BACK ORDER, NO REPAIRS HAVE BEEN MADE. THE MANUFACTURER WAS NOTIFIED, BUT NO ASSISTANCE WAS PROVIDED. THE FAILURE MILEAGE WAS 42,000. THE CURRENT MILEAGE WAS 42,100. B	1FMZK02166G	STONEWALL	LA	9/18/2009	8/11/2009	42000	NHTSA VOQ
FordVOQs	10283412	2005	FREESTYLE	TL*THE CONTACT OWNS A 2005 FORD FREESTYLE. THE CONTACT STATED THAT THE FAILURE OF THE THROTTLE BODY CAUSED UNINTENDED VEHICLE ACCELERATION. UNINTENDED VEHICLE ACCELERATION INCREASED THE RISK OF VEHICLE CRASH. AN AUTHORIZED TECHNICIAN ADVISED HER THAT SINCE THE PARTS WERE ON BACK ORDER UNTIL DECEMBER 2009, NO REPAIRS COULD BE MADE. THE FAILURE AND CURRENT MILEAGES WERE 23,000	1FMFK06145G	LOS ANGELES	CA	9/9/2009	8/9/2009	23000	NHTSA VOQ
FordVOQs	10282984	2007	FREESTYLE	MY 2007 FREESTYLE ACCELERATES WITHOUT WARNING. THIS STARTED ABOUT 2 WEEKS AGO. ON SATURDAY AUG 29, MY CAR WOULD NOT START, I TOOK IT TO THE DEALER AND WAS TOLD MY BATTERY NEEDED REPLACEMENT (AGAIN NO WARNING OF A PROBLEM) 3 DAYS LATER 9/2 WHILE BACKING UP, MY CAR SUDDENLY AND VIOLENTLY ACCELERATED AND JERKED BACKWARDS, I NEARLY HIT A CAR. I IMMEDIATELY WENT TO THE DEALER, THEY TOLD ME I NEEDED A THROTTLE BODY BUT THE PART IS ON BACK ORDER UNTIL DEC. I CALLED FORD CUSTOMER CARE AND THEY CONFIRMED THEY ARE AWARE OF THE PROBLEM AND THE "ENGINEERS ARE REDESIGNING THE PART AND THE DEC DATE IS ONLY A PROJECTION" I INQUIRED ABOUT THE DEALER GIVING ME A LOANER CAR, WAS TOLD NO, BUT I COULD RENT ONE. I TOOK MY CAR HOME, IN THE 7 MILES THAT I DROVE I HAD 3 UNEXPECTED ACCELERATIONS. THE CAR IS NOT DRIVABLE AND NOW WILL SIT IN THE GARAGE UNTIL WHO KNOWS WHEN. NOTHING HAS BEEN DONE BY FORD TO CORRECT THE IMMEDIATE SAFETY ISSUE. MY CAR ONLY HAS 44000 MILES, AND HAS HAD ALL RECOMMENDED SERVICES DONE BY THE DEALER AT THE RECOMMENDED INTERVALS. *T	1FMFK03187G	CORONA	CA	9/6/2009	8/20/2009	44000	NHTSA VOQ
FordVOQs	10281740	2006	FREESTYLE	CAR ACCELERATE EVEN THOUGH FOOT IS ON THE BRAKE. THEN CAR STALLS IN TRAFFIC AT LIGHT OR WHEN FOOT IS ON BRAKE. THROTTLE BODY NOT WORKING PROPERLY, REPAIR COST APPROX 1,200.00 ON 2006 FORD FREESTYLE. FORD CLAIMS ITEM PAST WARRANTY EVEN THOUGH MANUAL SAYS 8YR 80,000. *T	1FMZK01176G	MIAMI	FL	8/25/2009	4/22/2009	41250	NHTSA VOQ
FordVOQs	10281200	2006	FREESTYLE	I OWN A FORD 2006 FREESTYLE THAT ACCELERATES BY ITSELF WHEN IN REVERSE. THE ENGINE LIGHT CAME ON AND THE DEALER SAID IT WAS A FAILED THROTTLE BODY. THIS PART FAILED IN ALMOST EVERY FORD FREESTYLE FOR 2005/6/7 SINCE FORD WAS MFG. DEFECTIVE THROTTLE BODY PARTS. THE PART IS NOW ON NATIONAL BACKORDER, AND THERE ARE THOUSANDS OF PEOPLE THAT REPORTED ALMOST GETTING KILLED ON THE HIGHWAY BECAUSE THIS DEFECTIVE PART CAN CAUSE THE ENGINE TO GO DEAD OR THE CAR TO ACCELERATE OUT OF CONTROL. THERE IS NO WAY TO GET THE PART UNTIL DECEMBER, AND FORD DOES NOT HAVE IT ON RECALL. MY DEALER, MAROONE FORD, EXPECTS ME TO PAY \$950.00 FOR THEIR DEFECTIVE PART, WHICH THEY DON'T EVEN HAVE AND CAN'T GET UNTIL AFTER SEPTEMBER. IN THE MEANTIME, I HAVE POST TRAUMATIC STRESS DISORDER FROM BEING IN 2 CAR ACCIDENTS. I BOUGHT THE FORD FREESTYLE BECAUSE I WAS TOLD IT IS A SAFE CAR. I FEAR FOR MY LIFE AND THE LIFE OF ANYONE THAT GETS IN THE CAR WITH ME NOW. I HAVE NO OTHER CAR TO DRIVE. I AM VERY WORRIED AND UPSET. I HAVE BEEN SENDING LETTER TO FORD CORP. OFFICES, BUT NO RESPONSE SO FAR. *T	1FMFK01146G	BOCA RATON	FL	8/20/2009	8/16/2009	31279	NHTSA VOQ

2005-2007MY Freestyle Alleged VOQ-NHTSA Reports

Inquiry	ODINO	YEARTXT	MODELTX	SUMMARY	VIN	CITY	STATE	LDATE	FAILDATE	MILES	Source
FordVOQs	10281006	2005	FREESTYLE	2005 FORD FREESTYLE HAS A SERIOUS SURGING PROBLEM SIMILAR TO OTHER 2005-2007 FORD FREESTYLES. WHEN YOU PUT THE CAR IN REVERSE, IT REVS EXTREMELY HIGH AND IT IS "EXTREMELY" DIFFICULT TO STOP. THEN WHEN YOU PUT IT IN DRIVE, IT DOES THE SAME THING GOING FORWARD. SOMETIMES IT SHUTS OFF COMPLETELY. FORD DEALERS TELL ME THE NEW REVISED "THROTTLE BODY" WILL NOT BE AVAILABLE UNTIL DECEMBER AND AT FULL CHARGE (\$580). *T	1FMDK06175G	GREENWOOD	DE	8/19/2009	8/18/2009	57500	NHTSA VOQ
FordVOQs	10280390	2006	FREESTYLE	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE BACKING OUT OF THE DRIVEWAY, THE VEHICLE ACCELERATED WHEN THE BRAKE PEDAL WAS DEPRESSED. THERE WERE NO WARNING INDICATORS ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR INSPECTION AND THEY STATED THAT THE FAILURE WAS CONTRIBUTED TO THE EGR VALVES AND THROTTLE BODY. THE REPAIR PART WAS UNAVAILABLE DUE TO A MASSIVE BACK ORDER. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 52,000 AND CURRENT MILEAGE WAS 60,000. UPDATED 10/06/09. *LJ THE POWER STEERING PUMP WAS REPLACED. UPDATED 10/08/09.*J	1FMZK02126G	ALPHARETTA, GA 30005	GA	8/13/2009	5/12/2009	52000	NHTSA VOQ
FordVOQs	10280340	2006	FREESTYLE	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHILE DRIVING 5 MPH, THE VEHICLE CONTINUED TO ACCELERATE WHEN THE BRAKE PEDAL WAS DEPRESSED. HE HAD TO APPLY EXCESSIVE PRESSURE TO THE BRAKING SYSTEM IN ORDER TO STOP THE VEHICLE. THE VEHICLE STALLED. THE CONTACT DID NOT NOTICE ANY PRIOR FAILURES AND THERE WERE NO WARNING LIGHTS ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER, BUT THEY COULD NOT DETERMINE THE CAUSE OF THE FAILURE. ONE YEAR LATER, THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT THE THROTTLE BODY WAS FAILING. THE CONTACT WAS INFORMED THAT THE REPAIRS COULD NOT BE MADE BECAUSE THE NECESSARY PART WAS ON BACK ORDER. THE DEALER STATED THAT THEY COULD REPAIR THE THROTTLE BODY AT THE COST OF \$454. THE VEHICLE WAS REPAIRED, BUT THE FAILURE RECURRED THREE DAYS LATER. THE CONTACT CALLED THE DEALER AND WAS INFORMED THAT THE THROTTLE BODY WOULD HAVE TO BE REPLACED, BUT THE PART WAS STILL ON BACK ORDER. THE MANUFACTURER STATED THAT THE FAILURE WOULD BE INVESTIGATED AND HE WOULD RECEIVE A CALL FROM THE DEALER IN REFERENCE TO A RENTAL VEHICLE. THE DEALER WAS UNABLE TO PROVIDE A RE	1FMZK051X6G	FLUSHING	NY	8/13/2009	8/21/2007	25950	NHTSA VOQ
FordVOQs	10280342	2007	FREESTYLE	AT A STOP LIGHT IN HEAVY TRAFFIC WITH BRAKE DEPRESSED, MY VEHICLE STARTED TO REV UP VERY HIGH AND THEN STALLED. THIS CONTINUED TO DO THIS EXCESSIVELY UNTIL I WAS ABLE TO PULL OFF TO THE SIDE OF THE ROAD. THE WRENCH LIGHT CAME ON ONLY AFTER THE PROBLEM HAD OCCURRED. I FELT AS THOUGH THE CAR WAS OUT OF CONTROL LIKE IT WAS GOING TO TAKE OFF WITH MY FOOT ON THE BRAKE. I WAS AFRAID THAT MY CAR WAS GOING TO HIT ANOTHER CAR. EVERYONE AROUND WAS STARRING AT ME LIKE I WAS SOME CRAZY DRIVER! AFTER HELP ARRIVED, WE TOOK TO THE NEAREST DEALERSHIP AND WAS TOLD THAT IT NEEDED A NEW ELECTRONIC THROTTLE BODY WHICH WOULD NOT BE COVERED UNDER MY POWERTRAIN WARRANTY. AFTER RESEARCH, I FOUND THAT FORD HAD ISSUED A TSB FOR THIS MATTER AND IS FULLY AWARE OF THIS PROBLEM BUT HAS FAILED TO ISSUE A RECALL OR PAY FOR THIS DEFECTED PART. THE TSB NUMBER IS 06-21-1. STILL THE DEALERSHIP REFUSED TO COVER THIS REPAIR WHICH WILL BE \$691 PLUS THE \$85 INSPECTION FEE. I FOUND THAT THIS IS A VERY COMMON PROBLEM IN THE FORD FREESTYLES AND THIS IS HAPPENING TO MANY MORE FORD OWNERS OUT THERE. THE PART IS GOING TO TAKE AT LEAST A MONTH TO GET. FORD SA	1FMDK02157G	CEDAR HILL	TN	8/13/2009	8/8/2007	50000	NHTSA VOQ
FordVOQs	10279512	2005	FREESTYLE	I WAS IN A PARKING SPACE IN MY 2005 FORD FREESTYLE. WHEN I PUT THE CAR IN REVERSE THE ENGINE REVVED UP AND THE CAR WENT BACK VERY FAST BEFORE STALLING OUT. THE DASH BOARD READ "FAIL SAFE MODE". I BROUGHT THE CAR TO MY LOCAL FORD DEALER AND THEY SAID IT'S THE THROTTLE BODY - A PART ON BACK ORDER UNTIL NOV 09 AND COSTS \$700 PLUS \$300 LABOR - AND THEY SENT ME HOME WITH MY CAR!! VERY UNSURE OF DRIVING MY VEHICLE UNTIL THEN WITH MY 2 YOUNG CHILDREN NEVERMIND THE DANGERS TO OTHER PEOPLE. FORD ISSUED A TECHNICAL BULLETIN BACK IN DEC 05 FOR THIS EXACT ISSUE. A SIMPLE GOOGLE SEARCH ON LINE SHOWS THAT THEIR ARE MANY COMPLAINTS REGARDING THIS ISSUE. WHY HAS THERE NOT BEEN A RECALL YET. CLEARLY THERE NEEDS TO BE AN INVESTIGATION INTO THIS ISSUE THAT SEEMS TO BE A COMMON OCCURRENCE FOR THE 2005 FORD FREESTYLE. *TR	1FMZK02185G	GULF BREEZE	FL	8/5/2009	8/3/2009	49332	NHTSA VOQ
FordVOQs	10279504	2007	FREESTYLE	CAR ACCELERATED IN REVERSE ALMOST HITTING THE VEHICLE BEHIND THE CAR. THIS HAS HAPPENED A FEW OTHER TIMES. ALSO IN FORWARD. A WARNING LIGHT CAME ON AND I DROVE DIRECTLY TO THE DEALER. THEY SAID IT NEEDED A NEW THROTTLE BODY PART, BUT WON'T BE AVAILABLE UNTIL DECEMBER!! CAR IS NOT DRIVABLE AND IS SITTING AT THE DEALERS SERVICE CENTER. *T	1FMDK02147G	LISMAN	AL	8/5/2009	8/3/2009	65000	NHTSA VOQ

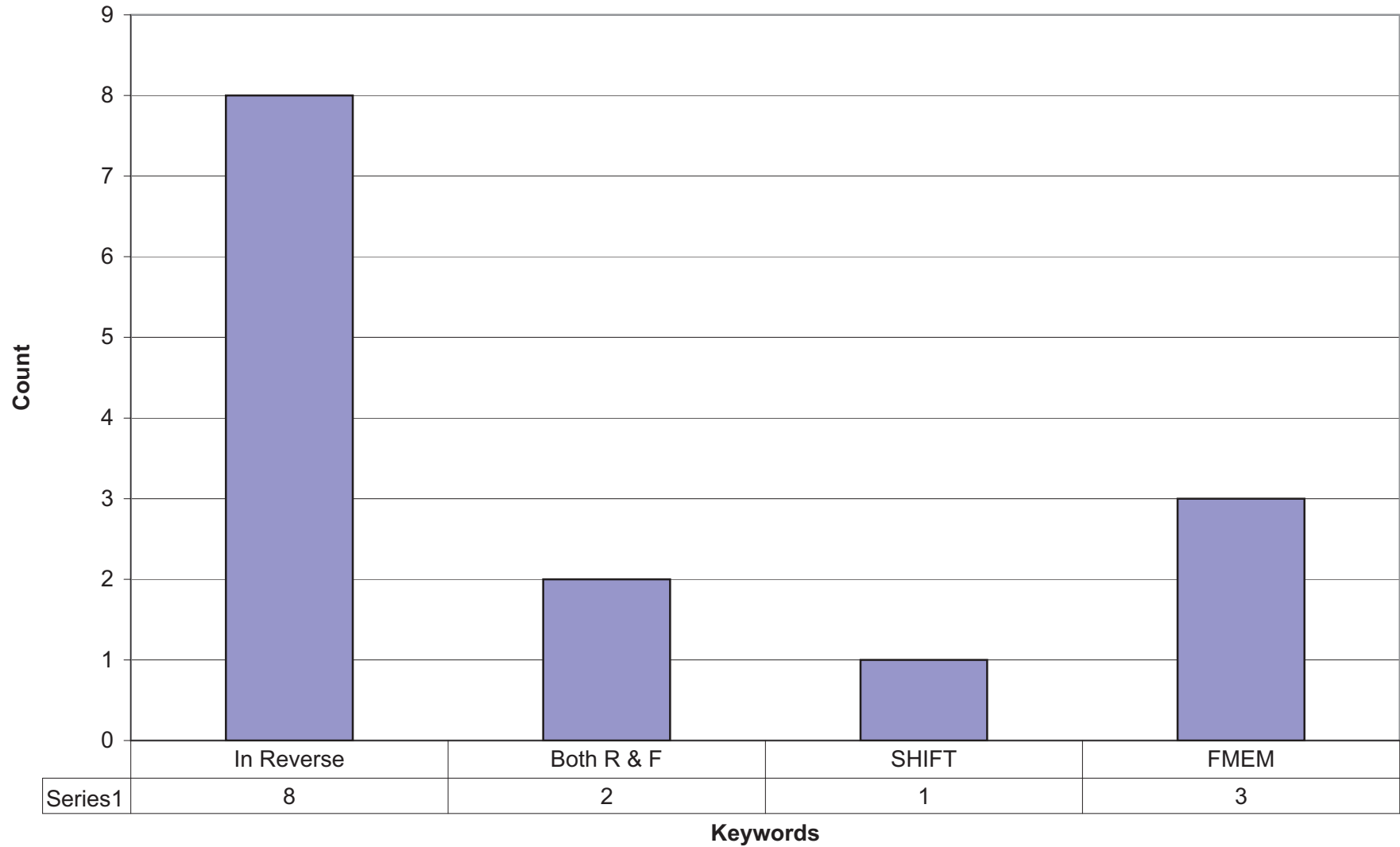
2005-2007MY Freestyle Alleged VOQ-NHTSA Reports

Inquiry	ODINO	YEARTXT	MODELTX	SUMMARY	VIN	CITY	STATE	LDATE	FAILDATE	MILES	Source
FordVOQs	10278160	2005	FREESTYLE	APPROX. 4 WEEKS AGO MY VEHICLE BEGAN SURGE ON RPMS, ABOUT 3 TO 4000, WHILE MY FOOT WAS ON THE BRAKE. IT LUNGED BACKWARDS WHILE IN A PARKING LOT AND CAME APPROX. 5 FEET FROM A PEDESTRIAN. THEN THE ENTIRE VEHICLE SHUT DOWN. IT THEN HAD A FAILSAFE ENGINE MODE AND CHECK ENGINE LIGHT ON THE DASH. WE TOOK IT TO THE FORD DEALERSHIP AND WAS TOLD THAT THE ISSUE HAD BEEN FIXED. HOWEVER 2 DAYS LATER IT DOES THE SAME THING WHILE IN A FAST FOOD DRIVE-THROUGH, EXCEPT THIS TIME IT SURGED AND LUNGED FORWARD WHILE MY FOOT WAS ON THE BRAKE. I HAD TO APPLY BOTH FEET TO THE BRAKE AND IT CONTINUED TO TRY TO DRIVE FORWARD WHILE CARS WERE IN FRONT OF ME. WE TOOK IT BACK TO THE FORD DEALERSHIP AND THIS TIME WE WERE TOLD THAT THE THROTTLE BODY NEEDS TO BE REPLACED. AFTER HAVING MY VEHICLE FOR 10 DAYS I WAS NOTIFIED THAT THE PART IS ON BACKORDER AND IS UNAVAILABLE TO BE FIXED UNTIL NOVEMBER OF 2009. I WAS ALSO TOLD TO COME PICK UP MY CAR BECAUSE IT IS SAFE TO DRIVE. HOWEVER WHILE BACKING OUT OF MY DRIVEWAY LATER ON THE SAME DAY, IT SURGES IN RPMS AND LUNGES BACKWARDS. I DON'T UNDERSTAND HOW FORD CAN SAY THAT IT IS SAFE TO DRIVE	1FMDK03165G	MADISON	MS	7/24/2009	6/1/2009	64000	NHTSA VOQ
FordVOQs	10276556	2005	FREESTYLE	MULTIPLE CASES OF UNINTENDED ACCELERATION. CODES INDICATE FAILED THROTTLE BODY. CHECK ENGINE COMES ON AND FORCED LIMITED POWER KEEPS SPEED BELOW 25 MPH. *T	1FMDK06155G	BOISE	ID	7/13/2009	7/13/2009	58123	NHTSA VOQ
FordVOQs	10274874	2006	FREESTYLE	SINCE THE CAR WAS NEW THE ENGINE WOULD SURGE SLIGHTLY WHEN PLACED IN REVERSE. TURNING THE STEERING WHEEL WHILE STOPPED SEEMED TO ACCENTUATE THE CONDITION. IN THE LAST WEEK THE SURGING HAS BECOME DANGEROUS. THE ENGINE REVS EXCESSIVELY AND MAKES IT DIFFICULT TO CONTROL THE CAR WHEN BACKING UP. SEVERAL TIMES I CAME CLOSE TO HITTING CARS AND OBJECTS BEHIND ME. THE LAST TIME THIS HAPPENED IT WAS ALL I COULD DO TO GET THE CAR STOPPED IN TIME BEFORE HITTING CARS PARKED BEHIND ME. THE SERVICE INDICATOR (WRENCH) LIGHT THEN CAME ON AND THE CAR ENTERED LIMP-IN MODE. THE ENGINE WAS TURNED OFF AND RESTARTED. THE CAR BEHAVED NORMALLY AT THAT POINT BUT WAS TAKEN DIRECTLY TO THE LOCAL FORD SERVICE DEPARTMENT. THEY INDICATED A FAILED ETB (ELECTRONIC THROTTLE BODY) AND A TOTAL COST TO REPAIR OF OVER \$800. PART IS NOT AVAILABLE LOCALLY. THEY SAY IT WILL TAKE SEVERAL DAYS TO COME IN. *T	1FMZK02176G	DOTHAN	AL	6/24/2009	6/23/2009	68000	NHTSA VOQ
FordVOQs	10274023	2006	FREESTYLE	TL*THE CONTACT OWNS A 2006 FORD FREESTYLE. WHENEVER THE CONTACT DEPRESSES THE BRAKE PEDAL TO STOP THE VEHICLE, THE VEHICLE ACCELERATES. SHE TOOK THE VEHICLE TO AUTO ZONE AND THEY PERFORMED A DIAGNOSTIC. THERE WERE NO FAILURE CODES. THE CONTACT CALLED THE DEALER, BUT WILL NOT BRING THE VEHICLE IN FOR INSPECTION DUE TO THE COST. THE FAILURE MILEAGE WAS 61,171	1FMZK02136G	JOSHUA	TX	6/16/2009	6/1/2009	61171	NHTSA VOQ
FordVOQs	10268856	2005	FREESTYLE	THE VEHICLE WILL JERK AND BUCK WHEN BACKING UP OR GOING FORWARD AND THEN GO INTO FAILSAFE MODE AND SHUT OFF. THIS IS VERY DANGEROUS BUT YET THERE IS NO RECALL ON THIS PARTICULAR PROBLEM. IT ALSO ACCELERATES BY ITSELF WHEN IN PARK FOR A LONG PERIOD OF TIME AND YOU CAN BARELY STOP IT. ALMOST HIT SOMEONE BECAUSE OF IT. NOTHING HAS BEEN DONE AS OF YET SPOKE WITH FORD AND THEY SAID THERE IS NO RECALL SO THEY'RE NOT FIXING IT. *T		MONTGOMERY	AL	5/15/2009	5/10/2009	89548	NHTSA VOQ
FordVOQs	10243491	2005	FREESTYLE	I HAVE A FORD FREESTYLE YEAR 2005. IT HAS A THROTTLE BODY PROBLEM. CAR HAS HAD A PROBLEM ON AND OFF FOR A YEAR WITH IT ACCELERATING, JUMPING FORWARD WHEN I PLACE INTO DRIVE AND SOMETIMES INTO REVERSE. I FINALLY HAD A COMPLETE LOCK OUT OF SHIFTING AND CAR WENT INTO SAFE MODE WITH A WRENCH SYMBOL ON DASHBOARD. THIS IS A \$600 DOLLAR REPAIR TO FIX AND IT IS SOMETHING INTERNALLY WRONG WITH THE CAR AND DANGEROUS.*T	1FMZK06135G	PLANTATION	FL	9/26/2008	9/1/2007	32000	NHTSA VOQ
FordVOQs	10242904	2005	FREESTYLE	THE CAR WAS PUT INTO REVERSE, THEN IT WITH MY FOOT STILL ON THE BRAKE, IT ATTEMPTED TO THROTTLE BACKWARDS. I APPLIED MORE PRESSURE TO THE BRAKE AND THEN THE CAR STALLED. I THOUGHT THIS WAS A FLUKE BUT THIS SAME THING HAS HAPPENED MORE THAN ONCE NOW. THIS ISSUE HAS HAPPENED NOW AT LEAST 4 TIMES. BIGGEST PROBLEM IS DETERMINING THE PROBLEM. WHEN I RESTART THE CAR THE ENGINE LIGHT THAT WAS ON WHEN THE CAR STALLED HAS NOW BEEN CLEARED. I AM ATTEMPTING TO CAPTURE THE CODE SO THAT I CAN GET THAT INFORMATION TO THE DEALERSHIP, SO THAT THIS ISSUE CAN BE FIXED. UNTIL THEN THE DEALERSHIP CAN NOT DO MUCH. ACCORDING TO OTHER EXPERIENCING THE SAME ISSUE IT IS THE THROTTLE BODY ASSY. HTTP://WWW.MYFORDFREESTYLE.COM/FORUMS/VIEWTOPIC.PHP?F=1&T=2354 HTTP://WWW.MYFORDFREESTYLE.COM/FORUMS/VIEWTOPIC.PHP?F=1&T=2197. *TR	1FMDK06105G	WEST PALM BEACH	FL	9/19/2008	8/17/2008	57500	NHTSA VOQ
FordVOQs	10241265	2006	FREESTYLE	2006 FORD FREESTYLE STOPPED IN GEAR UNINTENDED ACCELERATION WHEN FOOT LIFTED FROM BRAKE. *TR	1FMDK03116G	APOPKA	FL	9/8/2008	9/2/2008	36800	NHTSA VOQ

2005-2007MY Freestyle Alleged VOQ-NHTSA Reports

Inquiry	ODINO	YEARTXT	MODELTX	SUMMARY	VIN	CITY	STATE	LDATE	FAILDATE	MILES	Source
FordVOQs	10238810	2006	FREESTYLE	WHILE CURBSIDE AT THE AIRPORT MY 2006 FORD FREESTYLE STARTED TO ACCELERATE BY ITSELF. AND NEARLY PLOWED INTO THE CAR AND PEDESTRIANS IN FRONT OF ME. WHEN THE ACCELERATION SUBSIDED I REPOSITIONED MY FEET (LEFT FOOT BRAKE, RIGHT FOOT ON FLOOR) BECAUSE I THOUGHT MY FOOT WAS ON BOTH THE BRAKE AND THE ACCELERATOR. A MINUTE OR SO LATER THE CAR DID IT AGAIN, I PUT THE CAR IN NEUTRAL AND TURNED IT OFF. WHEN MY PASSENGERS WERE RE LOADED I STARTED THE CAR AND WHILE LEAVING THE AIRPORT NOTICED THE CAR WAS VERY SLUGGISH. I TOOK IT TO THE DEALER THAT DAY. AFTER MORE THAN TWO DAYS, LOTS OF PHONE CALLS (ABOUT WHAT MIGHT BE THE PROBLEM "BUT WE'RE NOT SURE") AND A LOT OF NEGOTIATION BETWEEN THE DEALER AND THE EXTENDED WARRANTY "PROVIDER" IT WAS DETERMINED THAT THE ELECTRONIC THROTTLE BODY WAS THE CULPRIT BUT "THE PART WAS ON NATIONWIDE BACK-ORDER" IN FACT "WE HAVE ANOTHER FREESTYLE OUT IN THE BACK THAT HAS BEEN WAITING FOR A MONTH". THE TUNE CHANGED CONSIDERABLY WHEN THE DEALER FOUND OUT THAT I WAS NOT ONLY CONSIDERING A LEGAL PATH FOR RESOLUTION, BUT MY WIFE WAS A "CONSUMER COP" FOR THE STATE WHERE WE LIVE	1FMDK01176G	PHOENIX	AZ	8/18/2008	7/28/2008	61000	NHTSA VOQ
FordVOQs	10237561	2006	FREESTYLE	TWO SEPARATE OCCASIONS CAR HAS SUDDENLY REVVED THE ENGINE. ONCE WHILE ATTEMPTING TO BACK UP, HAD TO SLAM BREAK TO KEEP FROM SMASHING INTO ROW BEHIND US. ONCE WHILE SETTING AT RED LIGHT. ENGINE SUDDENLY REVVED TO 6K RPM, THEN DROPPED THEN SURGED AGAIN. *T	1FMZK02186G	DANDRIDGE	TN	8/9/2008	7/20/2008	48975	NHTSA VOQ
FordVOQs	10237010	2005	FREESTYLE	06/05/08 DURING IDLE VEHICLE LUNGES FORWARD, MUST EXERT EXTREME PRESSURE ON BRAKE TO PREVENT ACCIDENT. WRENCH LIGHT WILL ILLUMINATE ON THE INSTRUMENT PANEL AND FAIL SAFE ENGINE MODE WILL BE DISPLAYED. VEHICLE WILL THEN FAIL TO ACCELERATE WHEN THROTTLE APPLIED BUT THEN LUNGES FORWARD AGAIN WHEN THROTTLE RELEASED. VERY DANGEROUS - ALMOST STRUCK PEDESTRIAN! THIS HAS OCCURRED SEVERAL TIMES BUT VEHICLE WILL RESET AFTER ENGINE IS TURNED OFF AND RESTARTED. WHEN TAKEN TO DEALERSHIP - NO CODES WERE FOUND UPON RUNNING DIAGNOSTIC TEST. OCCURRED AGAIN ON 8/3/08 AND ENGINE WAS TURNED OFF AND RESTARTED. THIS TIME ENGINE LIGHT ILLUMINATED ON INSTRUMENT PANEL. TAKEN TO DEALERSHIP - DIAGNOSTIC TEST SHOW IT TO BE THROTTLE BODY PROBLEM. *T		CAROLINA BEACH	NC	8/5/2008	6/5/2008	57000	NHTSA VOQ
FordVOQs	10236245	2006	FREESTYLE	I EXPERIENCED A SUDDEN AND UNEXPECTED SURGING OR ACCELERATION OF MY 2006 FORD FREESTYLE ON SEVERAL OCCASIONS BACK IN DECEMBER 2007. THE CAR HAD OTHER ENGINE PROBLEMS AND THE ENTIRE ENGINE WAS REPLACED IN MAY OF 2008. HOWEVER, OVER THE LAST MONTH I HAVE EXPERIENCED CONTINUING SUDDEN SURGING PROBLEMS AND AT A GAS STATION RECENTLY, I NEARLY REAR ENDED THE CAR IN FRONT OF ME DUE TO THE SURGING. IT HAPPENS MOST OFTEN WHEN IT STARTS UP OR WHEN IT IS IDLING AND THEN I START TO GO AND THE ACCELERATOR SURGES. THIS COULD BE EXTREMELY DANGEROUS, ESPECIALLY IF A PERSON WAS NEAR MY CAR WHEN IT SURGES UNEXPECTEDLY. FORD CANNOT SEEM TO FIX THE PROBLEM. THE SURGING IS NOW HAPPENING DAILY. *T		WEST JORDAN	UT	7/29/2008	6/5/2008	40000	NHTSA VOQ
FordVOQs	10178788	2005	FREESTYLE	TL* - THE CONTACT STATED THAT ON JANUARY 9, 2007 SHE WAS DRIVING AT 30 MPH ON A RURAL ROAD. THE ROAD CONDITIONS WERE ICY AND SLUSHY. THE CONTACT WAS DRIVING DOWN HILL, WHEN THE CONTACT APPLIED THE BRAKES AND THE VEHICLE WOULD NOT STOP. THERE WERE NO WARNING LIGHTS. THE CONTACT VEERED OFF THE TO AVOID HITTING ANYONE, THERE WERE NO INJURIES. THE CONTACT BELIEVES THE BRAKES DID NOT ENGAGE. THE CONTACT CONTINUED ON HER TRIP AND WAS ABLE TO STOP THE VEHICLE, BUT SHE HAD TO PUSH THE BRAKE PEDAL ALL THE WAY TO THE FLOOR. SHE DID HEAR A GRINDING NOISE IN THE REAR OF THE VEHICLE. LATER IN THE DAY THE VEHICLE FISH TAILED AND SHE DOES NOT RECALL IF SHE APPLIED THE BRAKES BUT, REMEMBERS SLOWING THE VEHICLE DOWN. THE CONTACT TOOK THE VEHICLE TO A REPAIR SHOP AND PURCHASED 4 NEW TIRES. THE CONTACT WAS TOLD SHE NEEDED REAR BRAKES AND REAR ROTORS, THE VEHICLE HAD 30,000 MILES AT THE TIME OF THE FAILURE. SHE HAS NOT REPLACED THE BRAKES & ROTORS. *NM UPDATED 03/07/07. *J	1FMZK06175G	PINCKNEY	MI	1/16/2007	1/9/2007	30000	NHTSA VOQ
FordVOQs	10144530	2005	FREESTYLE	WHEN DEPRESSED, BRAKE PEDAL WILL DESCEND BELOW THE LEVEL OF THE ACCELERATOR PEDAL. THIS ALLOWS THE FOOT TO CONTACT THE ACCELERATOR (GAS) PEDAL BEFORE THE CAR IS STOPPED. DEALER TECHNICIAN HAS INFORMED ME THAT THE BRAKE PEDAL MAY ACTUALLY CONTACT THE FLOOR IN A HARD STOP. WHEN ASKED FOR A SOLUTION TO THIS PROBLEM, I WAS TOLD THAT THERE WAS NONE, EXCEPT FULLY MOVING ONE'S FOOT FARTHER TO THE LEFT. WHEN ASKED IF THE PAD ON THE BRAKE PEDAL COULD BE ELEVATED, I WAS TOLD NO. AS THESE TWO SURFACES ARE IN VERY CLOSE PROXIMITY, ESPECIALLY FOR A LARGE SHOE, AND AS A PANIC STOP MAY NOT ALWAYS ALLOW THE TIME AND SENSE TO FULLY CLEAR THE GAS PEDAL, I CONSIDER THIS A POTENTIALLY VERY DANGEROUS SITUATION. I HAVE CONTACTED BOTH SURFACES AT CONTROLLED INTERSECTION STOPS. I TRY TO BE WARY, BUT I AM UNCERTAIN THAT I CAN ALWAYS ACCOMPLISH THE MANEUVER. I DO NOT WISH TO BE DRAWN INTO A HAZARDOUS SITUATION BECAUSE OF A DESIGN FLAW. THANK YOU FOR YOUR ATTENTION TO THESE DETAILS. *J	1FMZK06175G	GRESHAM	OR	12/6/2005	11/27/2005		NHTSA VOQ

Freestyle (35 VOQ)



From: Hall, Brent (A.)
Sent: Wednesday, October 20, 2010 1:07 PM
To: Langley, Scott (C.S.)
Subject: FW: Freestyle Adventure #2 - if needed

Here is the data that was sent on 500.

Other info may have been verbalize.

Please contact Dan directly if you have any further questions.

Brent Hall

Air Metering Technical Specialist

bhall60@ford.com

Ford Motor Company

CELL PHONE NUMBER (313) 805-9223

From: Dittman, Daniel (D.C.)
Sent: Tuesday, September 21, 2010 1:42 PM
To: Hall, Brent (A.); Langley, Scott (C.S.); Pulay, Kirk (K.); Arbanas, Kelly (K.M.)
Subject: RE: Freestyle Adventure #2 - if needed

See below for quick breakdown of alleged concern of VOQ reports for Freestyle.

2005MY = 43 of 58 reports w/letter date June 2010 to mid Sept. 2010

2006MY = 44 of 64 reports w/letter date June 2010 to mid Sept. 2010

2007MY = 27 of 37 reports w/letter date June 2010 to mid Sept. 2010

Here's Five Hundred as well as fyi.

2005MY = 10 of 15 reports w/letter date June 2010 to mid Sept. 2010

2006MY = 10 of 18 reports w/letter date June 2010 to mid Sept. 2010

2007MY = 1 of 3 reports w/letter date June 2010 to mid Sept. 2010

Any questions let me know.

Thanks.

Dan Dittman

Ford Motor Company

Automotive Safety Office

330 Town Center Drive

Suite 500, Office #023

Dearborn, MI 48126

PH: 313-323-9316

From: Hall, Brent (A.)
Sent: Tuesday, September 21, 2010 12:33 PM
To: Langley, Scott (C.S.); Pulay, Kirk (K.); Arbanas, Kelly (K.M.)
Cc: Dittman, Daniel (D.C.)
Subject: RE: Freestyle Adventure #2 - if needed

Stuck in TVM (cost save) meeting.

Won't make it today.

Please get keys from Scott & investigate the epoxy ETB.

Dan, can you share the Jun to present model year breakdown on the VOCs?
Thanks,

Brent Hall

Air Metering Technical Specialist
bhall60@ford.com
Ford Motor Company

CELL PHONE NUMBER (313) 805-9223

From: Hall, Brent (A.)
Sent: Thursday, September 16, 2010 9:59 AM
To: Langley, Scott (C.S.); Pulay, Kirk (K.); Post, Kyle (K.R.); Szuszman, Paul (P.J.); Arbanas, Kelly (K.M.)
Subject: Freestyle Adventure #2 - if needed
When: Tuesday, September 21, 2010 1:00 PM-3:00 PM (GMT-05:00) Eastern Time (US & Canada).
Where: Garage?

Shanahan, John (J.L.)

From: Lilly, Ken (K.A.)
Sent: Thursday, May 19, 2011 11:41 AM
To: Shanahan, John (J.L.)
Subject: FW: PE11-018 Ford Freestyle
Signed By: klilly@ford.com
Sensitivity: Confidential

Per my phone message. For discussion at 3:30 today if you are available.

Ken Lilly
Automotive Safety Office - Government Investigations
Senior Safety Investigations Engineer
Fairlane Plaza South, Suite 500
330 Town Center Drive
Dearborn, MI 48126-2738
* Phone (313) 39-07699; * Fax (313) 59-40723
* Email: <mailto:klilly@ford.com>

PRIVILEGED AND CONFIDENTIAL

This e-mail may contain privileged communications. If you have received it in error, please delete it immediately and notify the sender.

From: Ott, David (D.J.)
Sent: Thursday, May 19, 2011 11:21 AM
To: Lilly, Ken (K.A.)
Subject: FW: PE11-018 Ford Freestyle

Ken, see questions below. Please set up a call with John Shanahan, you and me for today or tomorrow.

From: Nevi, Raymond (R.A.)
Sent: Thursday, May 19, 2011 10:48 AM
To: Ott, David (D.J.)
Subject: FW: PE11-018 Ford Freestyle

Let's discuss as needed. Note that at the bottom of the note Jeff indicates they are interested in both the 6.4 and 6.7 on the diesel questions.

Ray

From: Jeff.Quandt@dot.gov [<mailto:Jeff.Quandt@dot.gov>]
Sent: Thursday, May 19, 2011 10:44 AM
To: Nevi, Raymond (R.A.)
Subject: PE11-018 Ford Freestyle

5/20/2011

Ray,

Here are the questions for Freestyle discussion next week. I assume you will do that as a WebEx.

1. What was the known issue with the throttle position sensor that is an integral part of the throttle body?
2. Diagnostics & codes associated with TPS signals, including normal range and voltages/time interval conditions necessary to set each code.
3. Apparently the OE throttle body was of a heated design and the replacement throttle body covered in TSB 06-21-1 is of a non-heated design; why the difference?
4. We have reports of the vehicles acting up and being to a dealer one or more times before any codes are found indicating a TB issue, what is required to set codes for the system and can it act up, go to a limp mode, and will the code clear with a key on-off cycle? What is required to set a permanent code that is retrievable by a dealer?
5. What percent of the population is CVT transmission and are the CVT transmission complaints indicating a different type of problem vs. the low speed engine surge with foot off the accelerator that is reported with TB problems?
6. When was the TPS redesigned?
7. What is the effect of the new PCM calibration mentioned in TSB 06-21-1?
8. Is there still a parts availability backlog on the newer designed TB?
9. How many suppliers are there for this TB? If the supplier changed, when and why did it change? What is the complaint rate for each supplier?
10. Would there be reason to not suspect that the Ford 500 would have the same issues?
11. What is the difference in complaint rates for AWD versus FWD? CVT versus traditional transmissions? (Breakdown of production counts by model, model year, drivetrain and transmission)
12. What triggers are given throttle authority and what is the maximum assigned value given to each of the triggers? (e.g. power steering, air conditioning, electrical loads, etc) – Also, describe idle speed control strategy, systems that can request engine torque in idle mode, the limits on throttle opening for each individual system, any limits on throttle opening in idle mode for combined effects of torque requests and the basis for those limits
13. When these triggers are activated, are they variable up to the assigned values or are they simply activated in an on/off state? What input functions drive the values? (e.g. switch, mass air, O₂, etc.)
14. What is the maximum known engine power and duration that has been produced by failure modes associated with this issue? Also, describe all efforts to measure/quantify vehicle acceleration (magnitude and duration) associated with each throttle condition evaluated/studied – describe effect of transmission.
15. Is there a specified schedule in the owner's manual for cleaning throttle bodies?

Thanks,
Jeff

Also, with regard to diesel system diagrams, we are interested in systems used in 6.4L & 6.7L and high-pressure fuel pump model names for each (specific supplier model designations). A simple cutaway diagram of the pump (s) would also be helpful.

5/20/2011

THIS PAGE ACCOUNTS FOR A LABELING ERROR

THIS PAGE ACCOUNTS FOR A LABELING ERROR

2005 D219 / D258 / D333 CVT

R09 MAY 26

R10 JUNE 20 SHIP 7/2 JOB #1

R11 CVT PROO ONLY

R12 ~~ASB~~ CVT PROO ONLY

R20 JOB #2

R25

R11 JOB #1 ASB

R12

R13

R20

R25

2006 R25 CVT

R26

R40 JOB #2 9/30/05
PROO + 5 FIX

MAY 2006¹² COLD START FUEL

~~R40~~ - PO450 AUGUST 22 2006

~~R40~~ - MAY CUE MAY 2007

R40

~~4 SERVICE FIX~~

- APRIL 2008 - OIL CHANGE, MIL

2007 NEW CARS R06 JOB 1

R10 POST JOB 1

R10 3 R0 SERVICE FIXES

	Mgr Lead		
1. What was the known issue with the throttle position sensor that is an integral part of the throttle body?	Jim Boerger		
2. Diagnostics & codes associated with TPS signals, including normal range and voltages/time interval conditions necessary to set each code.	John Shanahan	Pete Misangyi	Kelly/Top
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14. What is the maximum known engine power and duration that has been produced by failure modes associated with this issue? Also, describe all efforts to measure/quantify vehicle acceleration (magnitude and duration) associated with each throttle condition evaluated/studied – describe effect of transmission.	John Shanahan	Pete Misangyi	DAE-Tran (RPM Data)
15. Is there a specified schedule in the owner's manual for cleaning throttle bodies?	Jim Boerger		

6/1/06 5/22 2:20

6/1/06 5/27 ? ASO

7/1/06 5/26 NASSA

JUNE 2011

✓ - SEA LEVEL TESTING

- 3 AC
- 3 PLS TO LOCK
- 3 ENGAGEMENT

CIB COMB VALIDATION 2005/6 : 2007 CALS

- 4 COLD STARTS BY MON. 9/13/11
- 4 O/W DRIVES
- KAM - ISC LEARNING
- A/C ON A/C OFF

~~2007 CALS BOOKSTOCKED~~

- REFLASH VALIDATION - K. OYOFUSO

- 2005/6 IS BOOKSTOCKED, 2007 NOT YET - 9/10?

← REFLASH CALS 9/30

LAST REVIEW 6/22 - ANDY → ZIMLICH

CVT IS DIFFERENT FROM AISEN

- TRANS PUMP LOSS ^{USED ONLY ON CVT} ~~ISC TQ TO 2~~

ISC TQ - 2 - LOAD

- REMOVE TORM REDUCED BY 300 RPM

★ - ASO DRIVE EVALUATION ~~IS~~ NOT NEEDED

- CONSIDER OBTAINING 2005/6 (7 500 AISEN)

- TO COMPARE WITH CVT

- TO VALIDATE SEPARATE SERVICE FIX (IDLE STALL only)

- SQA LEVEL TESTING
 - 3 AC
 - 3 PLS TO LOCK
 - 3 ENGAGEMENT

CIB COMB VALIDATIONS 2005/6 & 2007 CALS

- 4 COLD STARTS BY MON. 9/13
- 4 %/A DRIVES
- 8 KAM - ISC LEARNING
- A/C ON A/C OFF
- ~~2007 CALS~~ ~~2007 CALS~~

- REFLASH VALIDATION - K. OYOFALU
- 2005/6 IS BARRISTROED, 2007 NOT YET - %/10
- REFLASH CALS 9/30

CVT IS DIFFERENT FROM AISEN

- TRANS PUMP LOSS ^{used only on CVT} ~~ISC TQ TO 2~~

ISC TQ - 2 - LOAD

- REMOVE TERM, REDUCED BY 300 RPM

- ASO DRIVE EVALUATION ~~IS~~

- CONSIDER OBTAINING 2005/6/7

- TO COMPARE WITH CVT

- TO VALIDATE SEPARATE SERVICE FIX

Target Cost Review 6/22. ✓
Andy/Glen.

	Mgr Lead		
1. What was the known issue with the throttle position sensor that is an integral part of the throttle body?	Jim Boerger		
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15. Is there a specified schedule in the owner's manual for cleaning throttle bodies?	Jim Boerger		

Mgr Lead			
	<p>TP1 & TP2 Disagreement -> PZ135 The ETC Control System would ... (Need ETC System reaction).</p> <p>CTS known warranty issues. - Contact resistance -> Interim improvement with CTS re-design -- date ____ Long-term strategy to change TPS suppliers to ALPS</p>		
<p>1. What was the known issue with the throttle position sensor that is an integral part of the throttle body?</p>	<p>Jim Boerger</p> <p>See Question #3 & #6 for introduction of ALPS TPS on 2007MY FreeStyle</p>		
<p>2. Diagnostics & codes associated with TPS signals, including normal range and voltages/time interval conditions necessary to set each code.</p>	<p>John Shanahan Pete Misangyi</p>		
<p>3. Apparently the OE throttle body was of a heated design and the replacement throttle body covered in TSB 06-21-1 is of a non-heated design; why the difference?</p>	<p>Jim Boerger</p> <p>2005 - 2006?? MY: 5F9E - Heated with CTS</p>	<p>2007?? MY: 6F9E-AA Not Heated to 6F9E-AB Not Heated with ALPS</p>	<p>Improved ETC System Strategy with Ice Breaker Function which eliminated the need for water heat.</p>
<p>4. We have reports of the vehicles acting up and being to a dealer one or more times before any codes are found indicating a TB issue, what is required to set codes for the system and can it act up, go to a limp mode, and will the code clear with a key on-off cycle? What is required to set a permanent code that is retrievable by a dealer?</p>	<p>John Shanahan Pete Misangyi</p>		
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<p>6. When was the TPS redesigned?</p>	<p>Jim Boerger</p> <p>CTS (covered in Question #1) to ALPS</p>	<p>ALPS 2007MY- 6F9E-AB (What date? Dec 2006 ish)</p>	
<p>7. What is the effect of the new PCM calibration mentioned in TSB 06-21-1?</p>	<p>John Shanahan</p>		
<p>8. Is there still a parts availability backlog on the newer designed TB?</p>	<p>Jim Boerger</p> <p>No Service part delivery backlog as of today.</p>		
<p>9. How many suppliers are there for this TB? If the supplier changed, when and why did it change? What is the complaint rate for each supplier?</p>	<p>Jim Boerger</p> <p>Ford/Visteon Rawsonville Plant supplied 5F9E & 6F9E-AA/AB in production and service until 2010.</p> <p>Service business sourced to Conti for 6F9E in 2010 and going forward. Ford Service did experience a part shortage during the transition from Rawsonville to Conti in 2010. Customer complaints by part number -- need data from ASO</p>		<p>See question #1</p>
<p>10. Would there be reason to not suspect that the Ford 500 would have the same issues?</p>	<p>John Shanahan</p>		
<p>11. What is the difference in complaint rates for AWD versus FWD? CVT versus traditional transmissions? (Breakdown of production counts by model, model year, drivetrain and transmission)</p>	<p>Ken Lilly</p>		
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<p>15. Is there a specified schedule in the owner's manual for cleaning throttle bodies?</p>	<p>Jim Boerger</p> <p>No, see TSB 10-24-5 to determine if ETB should be cleaned.</p>		

From: White, Stephen (S.M.)
Sent: Wednesday, March 30, 2011 2:04 PM
To: Tran, Dan (D.H.)
Cc: Post, Kyle (K.R.); Misangyi, Pete (P.W.)
Subject: RE: 05/06/05 MY Freestyle - TPPC Version change for CIB COMP strategy

Thanks Dan.

Is the TPPC flash configuration for this module TPPC - 32K Star12 C32 B ?

Regards,

Steve White

Powertrain Calibration Development
3.5/3.7L PFI TiVCT Programs
TEE Cube# 1AE16
CDS ID: SWHITE2
(313) 805-2348 (Office/Cell)
(313) 323-1786 (Fax)

From: Tran, Dan (D.H.)
Sent: Wednesday, March 30, 2011 11:31 AM
To: White, Stephen (S.M.)
Cc: Post, Kyle (K.R.); Misangyi, Pete (P.W.)
Subject: 05/06/05 MY Freestyle - TPPC Version change for CIB COMP strategy

Steve,

I talked with Kyle Post yesterday. The Freestyle will need a new TPPC with the CIB COMP strategy:

Modle Year	Old TPPC Version	New required TPPC Version
2005MY	2302700	2310102
2006MY	2310101	2310102
2007MY	2320201	2320202

Also, ETC_TPPC_COMPAT will need to change to 2 to be compatible with the above TPPC version.

Regards,

Dan H. Tran

ETC Monitor Calibration
<mailto:dtran@ford.com>- (313) 805-7234

From: Dittman, Daniel (D.C.)
Sent: Tuesday, September 21, 2010 3:33 PM
To: Langley, Scott (C.S.)
Cc: Hall, Brent (A.); Pulay, Kirk (K.); Arbanas, Kelly (K.M.)
Subject: RE: Freestyle Adventure #2 - if needed

No, unfortunately you can not tell the Transmission type by the VIN itself. Only can determine transmission type by VOC which can not be done for these VOQ's.

I will try to get some transmission breakdown for you for CQIS/MORS/AWS reports before we meet next week.

Thanks.

Dan

From: Langley, Scott (C.S.)
Sent: Tuesday, September 21, 2010 3:27 PM
To: Dittman, Daniel (D.C.); Hall, Brent (A.); Pulay, Kirk (K.); Arbanas, Kelly (K.M.)
Subject: RE: Freestyle Adventure #2 - if needed

Dan,

Were you able to breakdown the Five Hundred complaints by CVT and Auto Transmission?

Not necessarily in the timeframe below, but to understand the overall breakdown of the VOQs for alleged concern? That might help us in diagnosing the Freestyle in that it is only CVT.

Thanks.

Sincerely,

Scott Langley

PD Supervisor - Component C Current Quality

& Rawsonville Resident Engrg - Engine

(Components = Air Metering, Fuel Metering, Ignition, ESMs)

Ford Motor Company - Bldg #1

cell: 313-805-8789

email: slangle1@ford.com

From: Dittman, Daniel (D.C.)
Sent: Tuesday, September 21, 2010 1:42 PM
To: Hall, Brent (A.); Langley, Scott (C.S.); Pulay, Kirk (K.); Arbanas, Kelly (K.M.)
Subject: RE: Freestyle Adventure #2 - if needed

See below for quick breakdown of alleged concern of VOQ reports for Freestyle.

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Any questions let me know.

Thanks.

Dan Dittman

*Ford Motor Company
Automotive Safety Office
330 Town Center Drive
Suite 500, Office #023
Dearborn, MI 48126
PH: 313-323-9316*

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Sent: Tuesday, September 21, 2010 12:33 PM
To: Langley, Scott (C.S.); Pulay, Kirk (K.); Arbanas, Kelly (K.M.)
Cc: Dittman, Daniel (D.C.)
Subject: RE: Freestyle Adventure #2 - if needed

Stuck in TVM (cost save) meeting.
Won't make it today.
Please get keys from Scott & investigate the epoxy ETB.

Dan, can you share the Jun to present model year breakdown on the VOCs?
Thanks,

Brent Hall

Air Metering Technical Specialist
bhall60@ford.com
Ford Motor Company
CELL PHONE NUMBER (313) 805-9223

From: Hall, Brent (A.)
Sent: Thursday, September 16, 2010 9:59 AM
To: Langley, Scott (C.S.); Pulay, Kirk (K.); Post, Kyle (K.R.); Szuszman, Paul (P.J.); Arbanas, Kelly (K.M.)
Subject: Freestyle Adventure #2 - if needed
When: Tuesday, September 21, 2010 1:00 PM-3:00 PM (GMT-05:00) Eastern Time (US & Canada).
Where: Garage?

From: Hall, Brent (A.)
Sent: Wednesday, October 27, 2010 10:16 AM
To: Hall, Brent (A.); Pulay, Kirk (K.); Langley, Scott (C.S.); Dittman, Daniel (D.C.); Szuszman, Paul (P.J.); Arbanas, Kelly (K.M.); Post, Kyle (K.R.); Boerger, Jim (J.G.); Shanahan, John (J.L.)
Cc: Nevi, Raymond (R.A.)
Subject: RE: FreeStyle Drive

Next Steps:

- Request submitted for real-time customer complaints - Dan
- Update TSB with P061B, RPM fluctuations and clear direction on ppm limit - Brent
- Sludge Comp: acquire vehicle & develop plan - John

Brent Hall

Air Metering Technical Specialist
bhall60@ford.com
Ford Motor Company

CELL PHONE NUMBER (313) 805-9223

From: Hall, Brent (A.)
Sent: Thursday, October 21, 2010 3:24 PM
To: Hall, Brent (A.); Pulay, Kirk (K.); Langley, Scott (C.S.); Dittman, Daniel (D.C.); Szuszman, Paul (P.J.); Arbanas, Kelly (K.M.); Post, Kyle (K.R.); Bld-1 Cafe 1GG099 (14-16); Boerger, Jim (J.G.); Shanahan, John (J.L.)
Cc: Nevi, Raymond (R.A.)
Subject: FreeStyle Drive
When: Wednesday, October 27, 2010 8:00 AM-10:00 AM (GMT-05:00) Eastern Time (US & Canada).
Where: Bld-1 Garage

Confirmed agenda for 27OCT FreeStyle drive

Vehicle Prep 8 to 9
ASO Drive 9 to 9:30
Wrap-up Mtg 9:30 to 10:00

Thanks
Brent

Freestyle Part Numbers

From: Tran, Dan (D.H.)
Sent: Monday, May 16, 2011 2:19 PM
To: Misangyi, Pete (P.W.); White, Stephen (S.M.)
Subject: RE: Freestyle Part Numbers

Sensitivity: Confidential

Attachments: 2005-07 D219 D258 Firmware All Releases.xls; 2005-07 D219 D258 with CVT Part Numbers DRAFT.xls

I looked into the firmware and IPC file compares release and updated the parts list. The ones I added were in blue color.

Regards,

Dan H. Tran

ETC Monitor Calibration
<mailto:dtran@ford.com> - (313) 805-7234

From: Misangyi, Pete (P.W.)
Sent: Monday, May 16, 2011 12:59 PM
To: White, Stephen (S.M.); Tran, Dan (D.H.)
Subject: RE: Freestyle Part Numbers
Sensitivity: Confidential

We'll go with what you have for ASO and have them check with FCSD or Owen Bailey's group on how many parts are needed for service.

Regards,

Pete Misangyi

Ford Motor Company
Fuels, Lubricants and
Electronic Throttle Control Monitor Calibration Section
APTL Bldg. 1FA07, 1500 Enterprise Drive
Allen Park, Michigan USA 48101
Phone: 1.313.322.3543
E-mail: pmisangy@ford.com

From: White, Stephen (S.M.)
Sent: Monday, May 16, 2011 12:12 PM
To: Misangyi, Pete (P.W.)
Cc: Tran, Dan (D.H.); Dame, Andrew (A.C.)
Subject: RE: Freestyle Part Numbers
Sensitivity: Confidential

OK. Dan is looking through the firmware parts list to do a rationality check. There are a few of the items in the firmware that aren't clear to me, and Dan is digging back into his program notes to verify a couple things in the list.

Eric Saylor has been the FCSD person I've worked with in the past in regarding reflash procedures (and superseding part numbers/PCMs), so we can check with him once we get the list finalized. Unless you have someone else in mind.

I will be leaving for a doc appt at 1pm, so I told Dan I would check back in with him after I'm done.

Regards,

Steve White

Powertrain Calibration Development
3.5/3.7L PFI TIVCT Programs
TEE Cube# 1AE16
CDS ID: SWHITE2
(313) 805-2348 (Office/Cell)
(313) 323-1786 (Fax)

From: Misangyi, Pete (P.W.)
Sent: Monday, May 16, 2011 11:42 AM
To: White, Stephen (S.M.); Tran, Dan (D.H.)
Subject: RE: Freestyle Part Numbers
Sensitivity: Confidential

Latest level PCM part numbers should be enough assuming that would be used to service all of the vehicles. We might need FCSD to review the list after we submit it to see if a newer model PCM would be used to service an older model vehicle.

Regards,

Pete Misangyi

Ford Motor Company
Fuels, Lubricants and
Electronic Throttle Control Monitor Calibration Section
APTL Bldg. 1FA07, 1500 Enterprise Drive
Allen Park, Michigan USA 48101
Phone: 1.313.322.3543
E-mail: pmisangy@ford.com

From: White, Stephen (S.M.)
Sent: Monday, May 16, 2011 11:32 AM
To: Tran, Dan (D.H.)
Cc: Misangyi, Pete (P.W.)
Subject: RE: Freestyle Part Numbers
Sensitivity: Confidential

Dan -

Here's all the release firmware for the 2005-2007 D219/D258 releases.

All Firmware release including old levels with both CVT and AISEN Transmissions.

- 2005-07 D219 D258 Firmware All Releases.xls

My cut at determining the latest release of each of the CVT only calibrations (and part numbers) that are out there:

- 2005-07 D219 D258 with CVT Part Numbers DRAFT.xls

Some of the firmware is a little confusing since it seems to have both transmission listed in the release. But I think the DRAFT cut I have above should cover all of the CVT parts. Could you please take a look and let me know if it looks like everything is included

correctly based on your experience with the program.

Thanks.

Pete -

We'll send you a final list of parts once we finalize it. Do you need all of the levels of calibration part number that are out there, just the latest release level, or just the number of PCM types? I assume you just need the latest level of each all previous one's have been superseded. And I assume you only want the CVT parts/calibrations for D219 and D258 since they are the only one's affected.

Regards,

Steve White

Powertrain Calibration Development
3.5/3.7L PFI TiVCT Programs
TEE Cube# 1AE16
CDS ID: SWHITE2
(313) 805-2348 (Office/Cell)
(313) 323-1786 (Fax)

From: Misangyi, Pete (P.W.)
Sent: Monday, May 16, 2011 9:47 AM
To: White, Stephen (S.M.)
Subject: RE: Freestyle Part Numbers
Sensitivity: Confidential

Great - thanks. Please make sure you also have 500/Montego - or confirm that part numbers are the same.

Regards,

Pete Misangyi

Ford Motor Company
Fuels, Lubricants and
Electronic Throttle Control Monitor Calibration Section
APTL Bldg. 1FA07, 1500 Enterprise Drive
Allen Park, Michigan USA 48101
Phone: 1.313.322.3543
E-mail: pmisangy@ford.com

From: White, Stephen (S.M.)
Sent: Monday, May 16, 2011 9:44 AM
To: Misangyi, Pete (P.W.)
Cc: Dame, Andrew (A.C.); Shanahan, John (J.L.); Szuszman, Paul (P.J.); Tran, Dan (D.H.)
Subject: RE: Freestyle Part Numbers
Sensitivity: Confidential

Pete -

I'm pulling the Firmware info for the 2005-2007 D219 releases which has all the part number info, and I'll send it your way in a few minutes.

Regards,

Steve White

Powertrain Calibration Development

3.5/3.7L PFI TiVCT Programs

TEE Cube# 1AE16

CDS ID: SWHITE2

(313) 805-2348 (Office/Cell)

(313) 323-1786 (Fax)

From: Misangyi, Pete (P.W.)

Sent: Monday, May 16, 2011 9:20 AM

To: Tran, Dan (D.H.); White, Stephen (S.M.)

Cc: Dame, Andrew (A.C.); Shanahan, John (J.L.); Szuszman, Paul (P.J.)

Subject: Freestyle Part Numbers

Importance: High

Sensitivity: Confidential

ASO called indicating NHTSA has requested PCM part numbers in case a re-flash isn't possible. Please send me the part numbers for the Freestyle and 500/Montego covering all 3 model years.

I also updated the presentation with calibration DV status - adding new slide #7. Please review this also.

Need input on both by COB today. Thanks.

<<...>>

Regards,

Pete Misangyi

Ford Motor Company

Fuels, Lubricants and

Electronic Throttle Control Monitor Calibration Section

APTL Bldg. 1FA07, 1500 Enterprise Drive

Allen Park, Michigan USA 48101

Phone: 1.313.322.3543

E-mail: pmisangy@ford.com

From: Pulay, Kirk (K.)
Sent: Wednesday, September 22, 2010 12:22 PM
To: Del Valle, Wendell (W.R.)
Subject: Sludge Comp experimental

Wendell,

Kelly Arbanas said there may be an sludge comp experimental built for 05, 06, 07 MY freestyle / 500 CVT trans. How can I confirm this and where would I locate?

There has been a 10 times increase in hes/surge claims on this application beginning in June. We replicated the concern with a sludge part. We want to confirm sludge comp fixes the issue.

Thanks,

Kirk Pulay

Component C - Hardware/Controls Interface
Building 1, 2nd Floor, Cubical 12B098
Phone: (313) 805-9370
Fax: (313) 248-9026

From: Shanahan, John (J.L.)
Sent: Wednesday, June 08, 2011 10:53 AM
To: Misangyi, Pete (P.W.)
Subject: FW: Freestyle surge issue

[Let's discuss later.](#)

John Shanahan

Manager, Powertrain Feature Calibration
TEE Building
Ph: 313-24-83713
Cell: 313-805-3004

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REDACTED FOR PRIVILEGE

**PE11-018
PRIVILEGE LOG**

Bates Range	Document Type	Document Author(s)	Document Recipient(s)	Document cc's	Document Date	Document Description	Privilege (Basis of Claim)
N/A	Email	(1) Nicole Petite, Ford Employee; (2) Daniella Saltz, Office of the General Counsel Attorney; (3) Don Lough, Office of the General Counsel Attorney; (4) Michael O'Reilly, Office of the General Counsel Attorney; (5) Nicole Petite, Ford Employee; (6) Michael O'Reilly, Office of the General Counsel Attorney; (7) Brent Hall, Ford Employee	(1) Daniella Saltz, Office of the General Counsel Attorney; (2) Don Lough, Office of the General Counsel Attorney; (3) Michael O'Reilly, Office of the General Counsel Attorney; (4) Nicole Petite, Ford Employee; (5) Michael O'Reilly, Office of the General Counsel Attorney; (6) Brent Hall, Ford Employee; Jim Boerger, Ford Employee; Michael Chabon, Ford Employee; (7) Daniel Dittman, Ford Employee	(3) Kristin Pil, Office of the General Counsel Attorney; (4) Daniella Saltz, Office of the General Counsel Attorney; (5) Daniella Saltz, Office of the General Counsel Attorney; Michael Chabon, Ford Employee; Jim Boerger, Ford Employee; Brent Hall, Ford Employee	(1) 1/31/2011; (2) 1/31/2011; (3) 2/1/2011; (4) 3/11/2011; (5) 3/11/2011; (6) 3/11/2011; (7) 3/11/2011	E-mail correspondence between Ford Employee and Ford's Office of the General Counsel requesting assistance with litigation.	Attorney Client Privilege/ Attorney Work Product
PE11-018 000110-000111	Email	(1) Janet Conigliaro, Ford Outside Counsel Attorney; (2) Michael O'Reilly, Office of the General Counsel Attorney	(1) Michael O'Reilly, Office of the General Counsel Attorney; (2) John Shanahan, Ford Employee	(2) Janet Conigliaro, Ford Outside Counsel Attorney; Craig Halseth, Office of the General Counsel Attorney	(1) 6/3/2011; (2) 6/8/2001	E-mail correspondence between Ford Employee, Ford's Office of the General Counsel and Ford's counsel requesting assistance with litigation. Produced in reacted form.	Attorney Client Privilege/Attorney Work Product

2005-2007 Freestyle / Five Hundred
 Unexpected Engine Speed Increase When Idling - Part Changes or Modifications

Part Name	A	B	C	D	E	F		G	H
	Date Part Incorporated Into Vehicle Production	Description of Change	Reasons for Change	Original Ford Engineering and Service Part Numbers	Modified Ford Engineering and Service Part Numbers	Disposition of Original Parts Withdrawn from Ford Production Inventory (Scrap/ Consume/ Rework)	Effective Date	New Component Availability Date For Service	New Component Interchangeable With Old (Y/N)
1) Throttle Body Assembly									
BODY ASY-AIR CHARGE	June 20, 2005 (est)	Improved throttle position sensor design (CTS) to reduced contact resistance and wear.	Reduce warranty and MIL light activation	5F9E-9F991-AC 5F9Z-9E926-AA	5F9E-9F991-AC 5F9Z-9E926-AA	C	June 20, 2005 (est)	June 20, 2005 (est)	Y
BODY ASY-AIR CHARGE	November 18, 2005 (est)	Removal of coolant heat of throttle bodies.	Testing determined that coolant heat was not required for to meet throttle body icing requirements.	5F9E-9F991-AD 5F9Z-9E926-AA	6F9E-9F991-AA 6F9Z-9E926-AA	C	August 30, 2005	August 30, 2005	Y
BODY ASY-AIR CHARGE	2007 MY Initial Production (May 2006 - est)	Improved throttle position sensor design (ALPS)	Reduce warranty and MIL light activation	6F9E-9F991-AA 6F9Z-9E926-AA	6F9E-9F991-AB 6F9Z-9E926-AA	C	October 6, 2005	October 6, 2005	Y
BODY ASY-AIR CHARGE	N/A	Improved throttle position sensor design (ALPS)	Reduce warranty and MIL light activation - service part update for water heated throttle bodies	5F9E-9F991-AC 5F9Z-9E926-AA	5F9E-9F991-BA 5F9Z-9E926-B	C	March 16, 2006	March 16, 2006	Y
BODY ASY-AIR CHARGE	N/A	Service kit release (throttle body assembly and installation instructions)	To replace water heated throttle body with a non-water heated throttle body	5F9E-9F991-AC 5F9Z-9E926-B	6F9E-9F991-AB / 6F9E-9G736-AA 6F9Z-9E926-A	C	July 28, 2009	July 28, 2009	Y
2) Idle Speed Control Software									
No production software changes identified that may be associated with alleged defect. See Request 8 response for software modifications which may be incorporated into vehicle production within the next 120 days.									

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Appendix L

Attachments : 0

Report# : 6KHB005 NHL **Received:** 11/08/2006
CCRG/EPRC: **Reviewed Status:** **Date:**
Vehicle: 2005,FREESTYLE,SEL ,WAGON ,1FMDK02125G [REDACTED] **Build Date:** 10/18/2004
Odometer : 12,969 M **Engine:** MOD 3.0L **Calibration:** 5PB1FC0A
Transmission: CVT SELSHF **Axle:** **A/C:** YES
Dealer: USA 01469 Perry Ford **Phone#:** (858) 748-1400
City: Poway **State:** California **Country :** USA
Originator: BILL KEYSER
Symptom: 2 27 Q 00 AID/INFO,WNG IND/MESS/C,ENGINE IMAGE,UNKNOWN
Status:
VFG: V29 CHECK ENGINE LIGHT
Additional Symptom: U0401 AND WRENCH LIGHT ON
Fix:Y **Causal Component :** BODY ASY-AIR CHARGE -- RPL
Condition Code:
Hotliner: DSALINA5 **Phone:** **Regn Cd:** W1 Los Angeles
Engineering: **Phone:** **TAR:**
Dlr Contact: BILL KEYSER **Phone:** 858 748-1400 **Title Cde:** T

DTCs:

KOEO:

KOEC:U0401

KOER:

Comments :

REPAIR 11/08/2006 11:09AM DSALINA5

TECH STATED VEHICLE HAS WRENCH LIGHT COMING ON AND CODE U0401. THIS HAS BEEN DIAGNOSED BY TRANS AND DRIVEABILITY TECH AND THEY CAN'T FIGURE OUT ROOT CAUSE OF CONCERN. SEEKING DIRECTION.

RECOMM 11/08/2006 11:09AM DSALINA5

GAVE TECHNICIAN THE FOLLOWING DIRECTIONS: PULL ETC FREEZE FRAME DATA.
1. CONNECT IDS. 2. OPEN NEW SESSION. 3. SELECT SYSTEM UTILITIES TAB.
4. CHOOSE "UPDATE/SPECIAL FUNCTIONS." 5. ENTER CODE 23761. 6. CHOOSE "GET ETC FREEZE FRAME DATA." 7. RETRIEVE DATA. 8. SAVE ETC DATA TO HARD DRIVE "C:\ETCDATA TEXT DOCUMENT." TO AID WITH INVESTIGATION, EMAIL FILE TO KSHRABL1@FORD.COM

ADD-ON 11/08/2006 11:09AM DSALINA5

TECHNICIAN BILL KEYSER CAN BE REACHED AT (858) 748 1400 EXT. 2340

REPAIR 11/08/2006 01:32PM DSALINA5

TECH CALLING FOR GUIDANCE ON SAVING THE FILE TO HARD DRIVE.

RECOMM 11/08/2006 01:32PM DSALINA5

GUIDED TECH ON HOW TO SAVE FILE SO HE CAN SEND IT TO US.

REPAIR 11/09/2006 11:57AM DFENRIC2

TECH STS THE ENGINE HAS GONE INTO FAIL SAFE MODE A COUPLE OF TIMES.
TECH SENT INFO TO KSHRABL1@FORD.COM. TECH NEVER HEARD ANYTHING BACK.
TECH SEEKING INFO. CUST IS GOING OUT OF TOWN TOMORROW AND NEEDS VEH.

RECOMM 11/09/2006 11:57AM DFENRIC2

ADV TECH TO RESEND INFO TO KSHRABLE@FORD.COM. THE EMAIL HAS CHANGED. I TALKED TO KEVIN AND HE IS WAITING FOR THE EMAIL.

ADD-ON 11/09/2006 12:16PM KEVIN SHRABLE FCSD - TSO - TECH SUPP OPER

THE BIT SET IDENTIFIES A P2135 HAD BEEN IDENTIFIED. RECOMMEND REPLACING THE ETB PER TSB 06-21-01.

TECH/C 11/15/2006 02:40PM SURVEY ENTRY MSS - FCSD - TECH SVC HOTLINE

PE11-018

Appendix L

AUDIT TECH COMMENTS: INSTALLED NEW THROTTLE BODY
07/02/2011 11:35AM
SYMPTOM 6 98 2 98 CHANGED TO 2 27 Q 00 BY CS012093

**2005-2007 Freestyle / Five Hundred
Unexpected Engine Speed Increase When Idling
Service Part Sales by Year**

Throttle Body Assembly:

**Eng Part Num 5F9E-9F991-AC = Service Part Num 5F9Z-9E926-AA; replaced by 5F9Z-9E926-B;
replaced by 6F9Z-9E926-A.**

YEAR	QUANTITY	Replaced Part Number	Message
2011	4409		
2010	14663		
2009	5855	5F9Z- 9E926-B	Replaced
2008	4910		
2007	5102		
2006	4716	5F9Z- 9E926-AA	Replaced
2005	1393		
2004	28		
2003	0		

Throttle Body Assembly:

Eng Part Num 6F9E-9F991-AA = Service Part Num 6F9Z-9E926-AA.

YEAR	QUANTITY
2011	136
2010	2281
2009	5269
2008	3866
2007	1211
2006	124
2005	0

**2005-2007 Freestyle / Five Hundred
Unexpected Engine Speed Increase When Idling
Service Part Sales by Month**

Throttle Body Assembly:

**Eng Part Num 5F9E-9F991-AC = Service Part Num 5F9Z-9E926-AA; replaced by 5F9Z-9E926-B;
replaced by 6F9Z-9E926-A.**

MONTH	YEAR	QUANTITY
7	2011	219
6	2011	1876
5	2011	664
4	2011	469
3	2011	371
2	2011	358
1	2011	452
12	2010	438
11	2010	467
10	2010	630
9	2010	1472
8	2010	2908
7	2010	3348
6	2010	2687
5	2010	728
4	2010	460
3	2010	452
2	2010	454
1	2010	619
12	2009	523
11	2009	823
10	2009	894
9	2009	630
8	2009	676
7	2009	517
6	2009	634
5	2009	363
4	2009	190
3	2009	166
2	2009	190
1	2009	249
12	2008	294
11	2008	211
10	2008	328
9	2008	522
8	2008	767
7	2008	912

**2005-2007 Freestyle / Five Hundred
Unexpected Engine Speed Increase When Idling
Service Part Sales by Month**

Throttle Body Assembly:

Eng Part Num 6F9E-9F991-AA = Service Part Num 6F9Z-9E926-AA.

MONTH	YEAR	QUANTITY
7	2011	15
6	2011	47
5	2011	19
4	2011	10
3	2011	10
2	2011	17
1	2011	18
12	2010	12
11	2010	21
10	2010	48
9	2010	327
8	2010	665
7	2010	897
6	2010	110
5	2010	21
4	2010	18
3	2010	22
2	2010	44
1	2010	96
12	2009	187
11	2009	299
10	2009	338
9	2009	475
8	2009	1023
7	2009	1146
6	2009	1015
5	2009	228
4	2009	124
3	2009	113
2	2009	96
1	2009	225
12	2008	197
11	2008	94
10	2008	206
9	2008	398
8	2008	830
7	2008	732

**2005-2007 Freestyle / Five Hundred
Unexpected Engine Speed Increase When Idling
Service Contacts**

Production / Service Contacts

Prior to Oct, 2009:

Visteon/Ford Motor Company
Ford Rawsonville Plant - Room 1330
10300 Textile Road
Ypsilanti, MI 48197

Contact: Ken Learman, Outside Sales: Ford - Rawsonville and Sterling Plants
Office Phone (734) 484-9213
Fax Phone (734) 484-9042
Mobile Phone (313) 805-8921

After Oct, 2009:

Continental
4865 Investment Drive
Troy, Michigan 48098

Contact: Scott Kmetz, Manager - Sales & Business Development, Interior - OES
Office Phone (248) 764-6317
Fax Phone (248) 764-7181
Mobile Phone (248) 890-8250
Scott.Kmetz@continental-corporation.com

PE11-018

FORD

8/12/2011

Appendix N

IDLE RPM FLUCTUATION WITH OR WITHOUT DIAGNOSTIC TROUBLE CODES (DTCS)—P0505, P0506, P061B MAY OR MAY NOT BE PRESENT

TSB 11-8-5

FORD:

2005-2007 Five Hundred, Freestyle

MERCURY:

2005-2007 Montego

This article supersedes TSB **10-24-5** to update the Service Procedure.

ISSUE

Some 2005-2007 Ford Freestyle/Five Hundred and Mercury Montego vehicles equipped with a 3.0L engine and continuously variable transmission (CVT) may exhibit DTCs P0505, P0506, P061B and/or engine idle RPM fluctuation. The idle RPM fluctuation may be intermittent and DTCs P0505, P0506, P061B may or may not be present.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Reprogram the powertrain control module (PCM) to the latest calibration using IDS release 74.03 and higher. This new calibration is not included in the VCM 2011.7 DVD. Calibration files may also be obtained at www.motorcraft.com.
2. Turn the key off to re-initialize the PCM. This will allow the throttle body compensation strategy to learn.
3. With the vehicle in park or neutral and A/C off, start vehicle and allow engine to reach normal operating temperature greater than 77 °C (170 °F) coolant temperature. Run an additional five (5) minutes to allow sufficient learning time.
4. While the engine is running, using IDS datalogger or equivalent, check the PID value of ETC_TRIM.
5. If ETC_TRIM value is 3.0 degrees or greater, and/or DTC P115E is present, proceed to Step 7.

6. If ETC_TRIM value is less than 3.0 degrees and DTC P115E is not present, but drivability concerns persist, the electronic throttle body (ETB) is not the likely cause of the concern and replacement is not necessary. Continue with normal Powertrain Control/Emissions Diagnosis (PC/ED) manual diagnostics.
7. Remove the throttle body. Refer to Workshop Manual (WSM), Section 303-04.
8. Using Motorcraft® Choke and Linkage Cleaner or equivalent, spray the throttle body plate and bore. Using a small, soft, solvent resistant brush, clean the edges of the throttle plate and the mating surface of the throttle bore to remove all engine deposit build up. Reapply choke and linkage cleaner. (Figures 1-2)

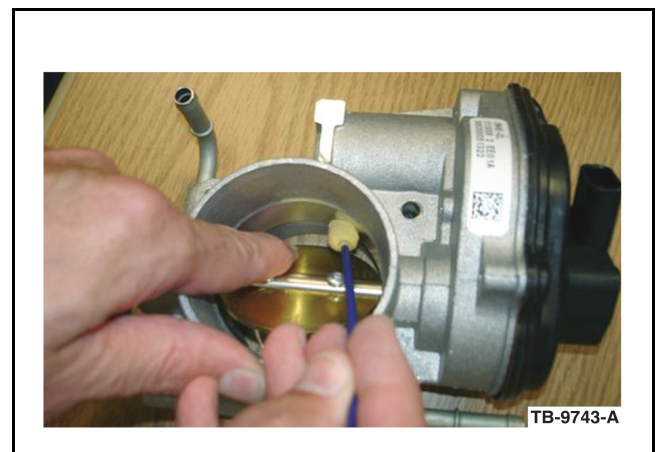


Figure 1 - Article 11-8-5

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

TSB 11-8-5 (Continued)

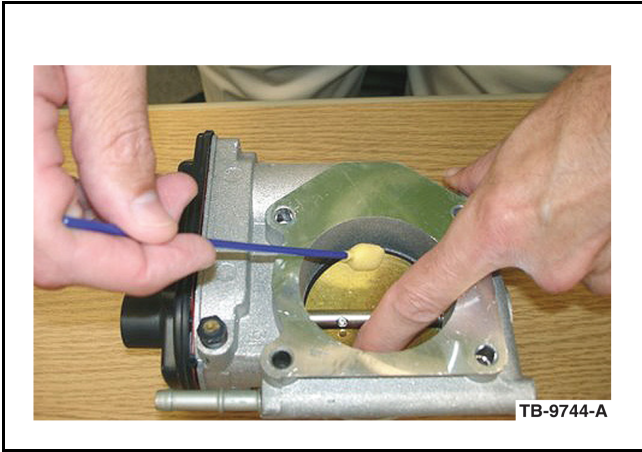


Figure 2 - Article 11-8-5

NOTE

DO NOT SPRAY CLEANER DIRECTLY INTO THROTTLE PLATE PIVOT SHAFT.

9. Install the throttle body. Refer to WSM, Section 303-04.

PART NUMBER	PART NAME
PM-14	Motorcraft® Choke And Linkage Cleaner

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage And Emissions Warranty Coverage
IMPORTANT: Warranty coverage limits/policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

OPERATION	DESCRIPTION	TIME
110805A	2005-2007 Five Hundred, Freestyle, Montego: Check DTCs, Reprogram The PCM, Warm The Engine, Monitor PIDS, And Clean The Throttle Body Includes Time To Remove And Install The Throttle Body (Do Not Use With Any Other Labor Operations)	1.1 Hrs.
110805B	2005-2007 Five Hundred, Freestyle, Montego: Check DTCs, Reprogram The PCM, Warm The Engine, And Monitor PIDS	0.6 Hr.

DEALER CODING

BASIC PART NO.	CONDITION CODE
9F991	49