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SOME 2009-2011 ESCAPE/MARINER VEHICLES MAY EXHIBIT REAR LIFTGATE GLASS BREAKAGE. THE CONCERN MAY OCCUR WITH OR WITHOUT THE REAR DEFROST ON. ENGINEERING IS IN THE PROCESS OF RELEASING AN UPDATED STRIKER TO PREVENT THE CONCERN. FOR NOW, RECOMMEND REAR GLASS REPLACEMENT WITH CURRENT SERVICE STOCK. THERE ARE NO REPORTS OF REPEAT FAILURES ONCE SERVICE GLASS HAS BEEN INSTALLED. MONITOR OASIS FOR UPDATES.

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Technical Service Detail

Server: FCWS686

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