

EA11-010

CHRYSLER

4/3/2012

ENCLOSURE 11

12 PAGE 106

AND

17 PAGE 108

EA11-010

CHRYSLER

4-3-2012

Enclosure 11

Assessment 1 - 7

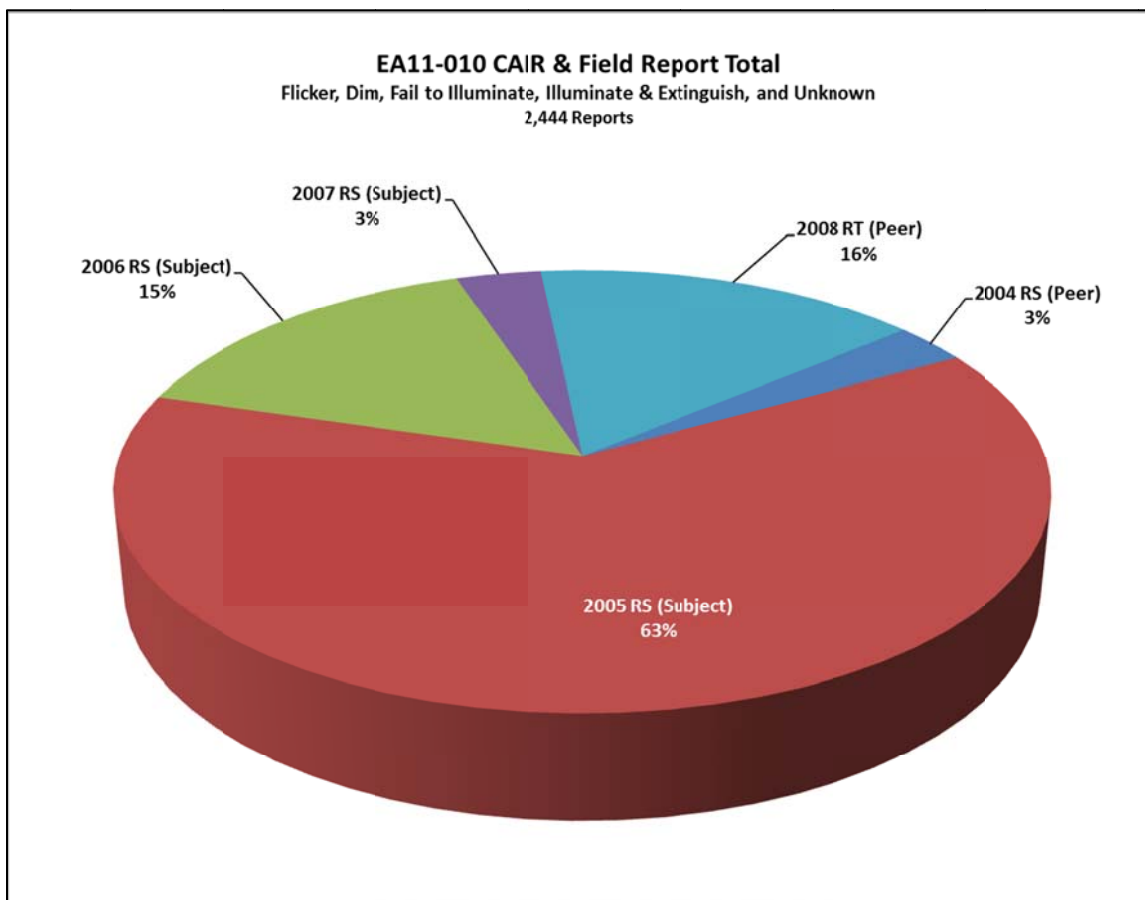


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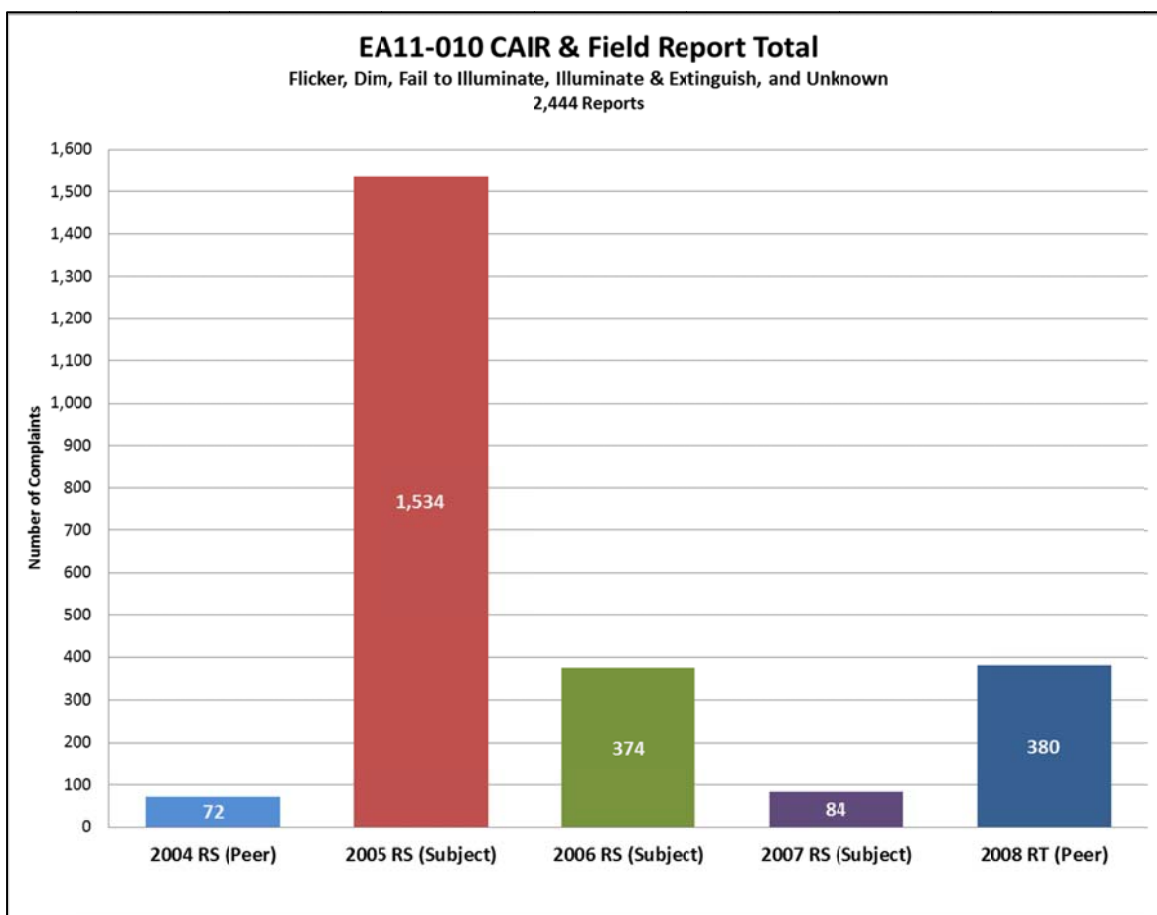


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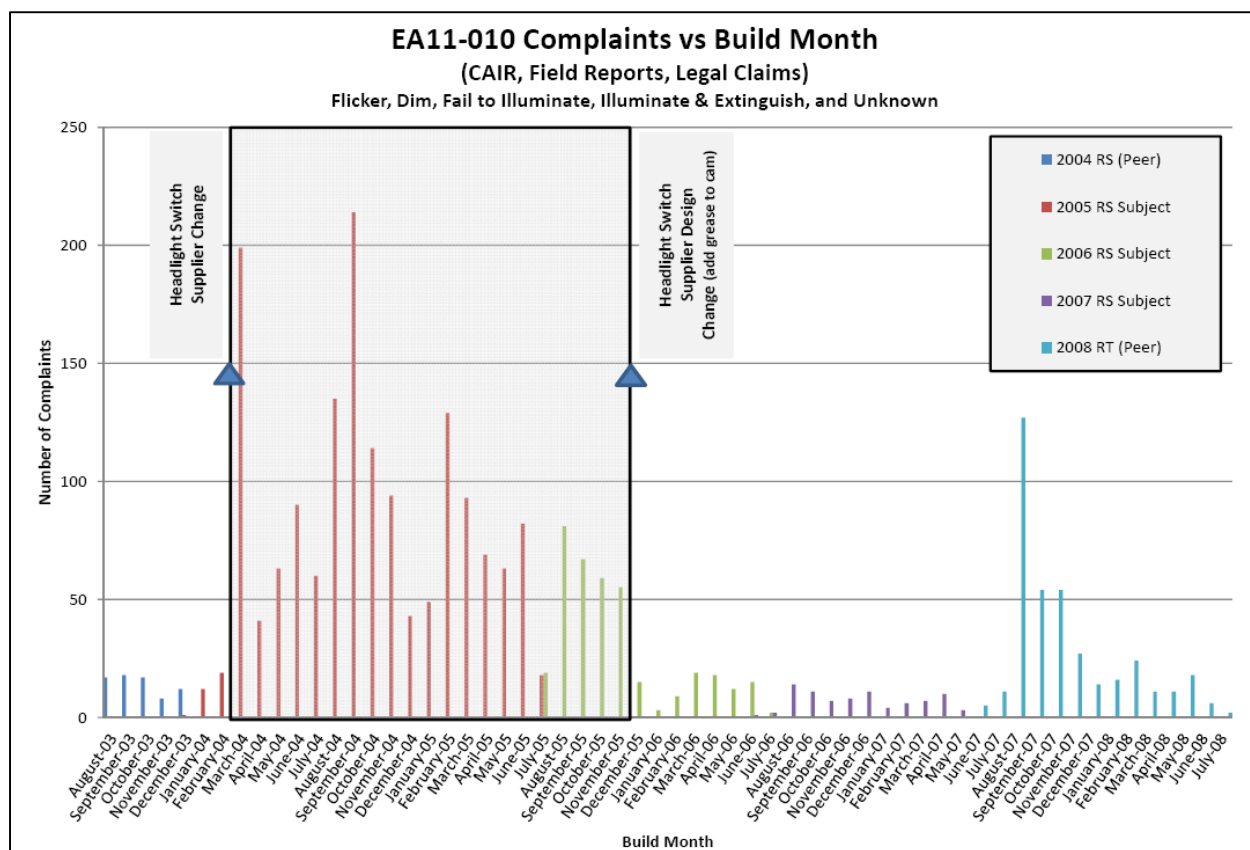


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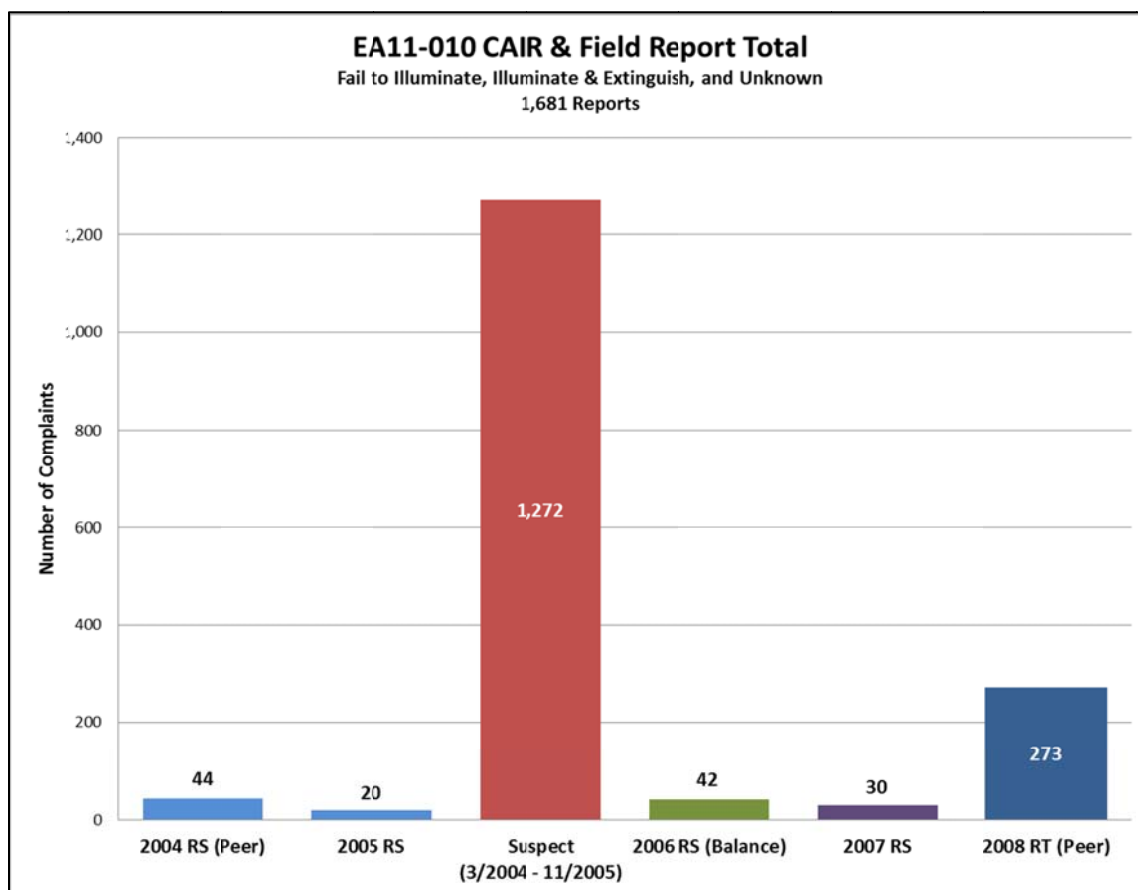


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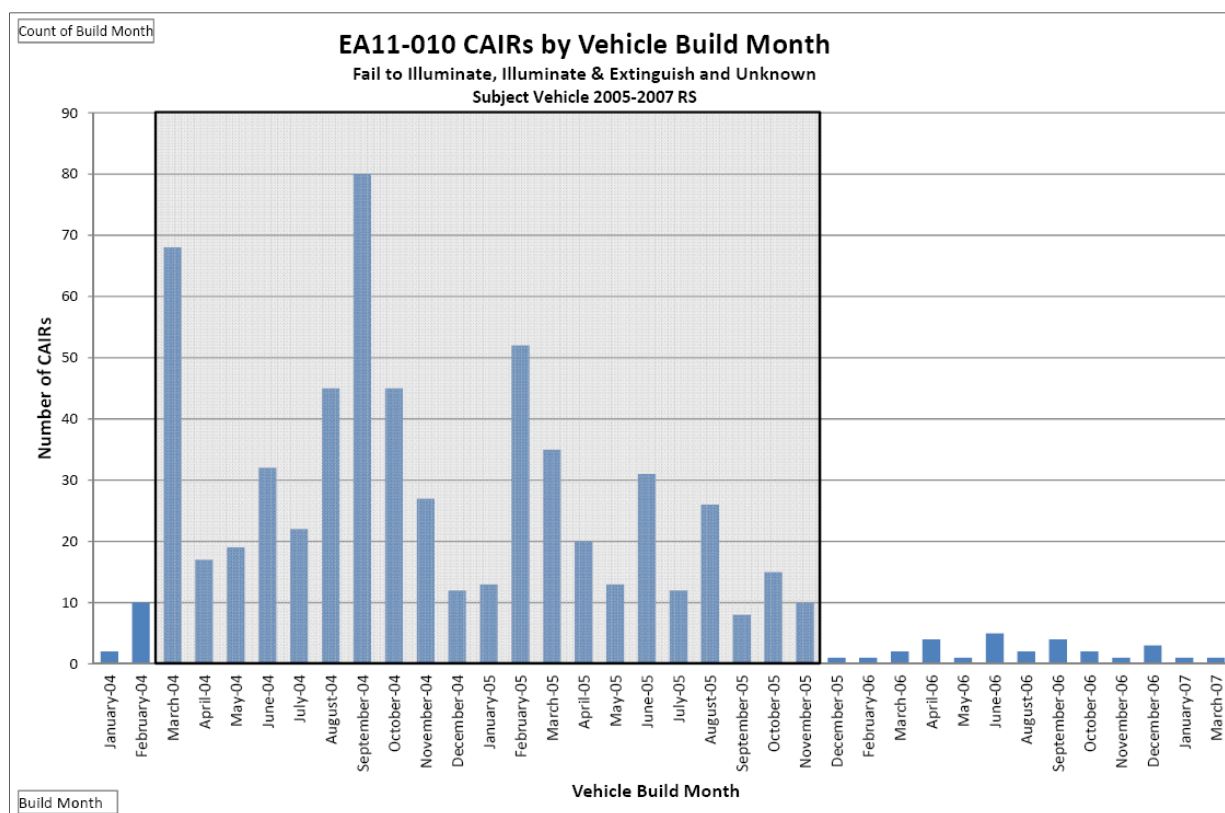


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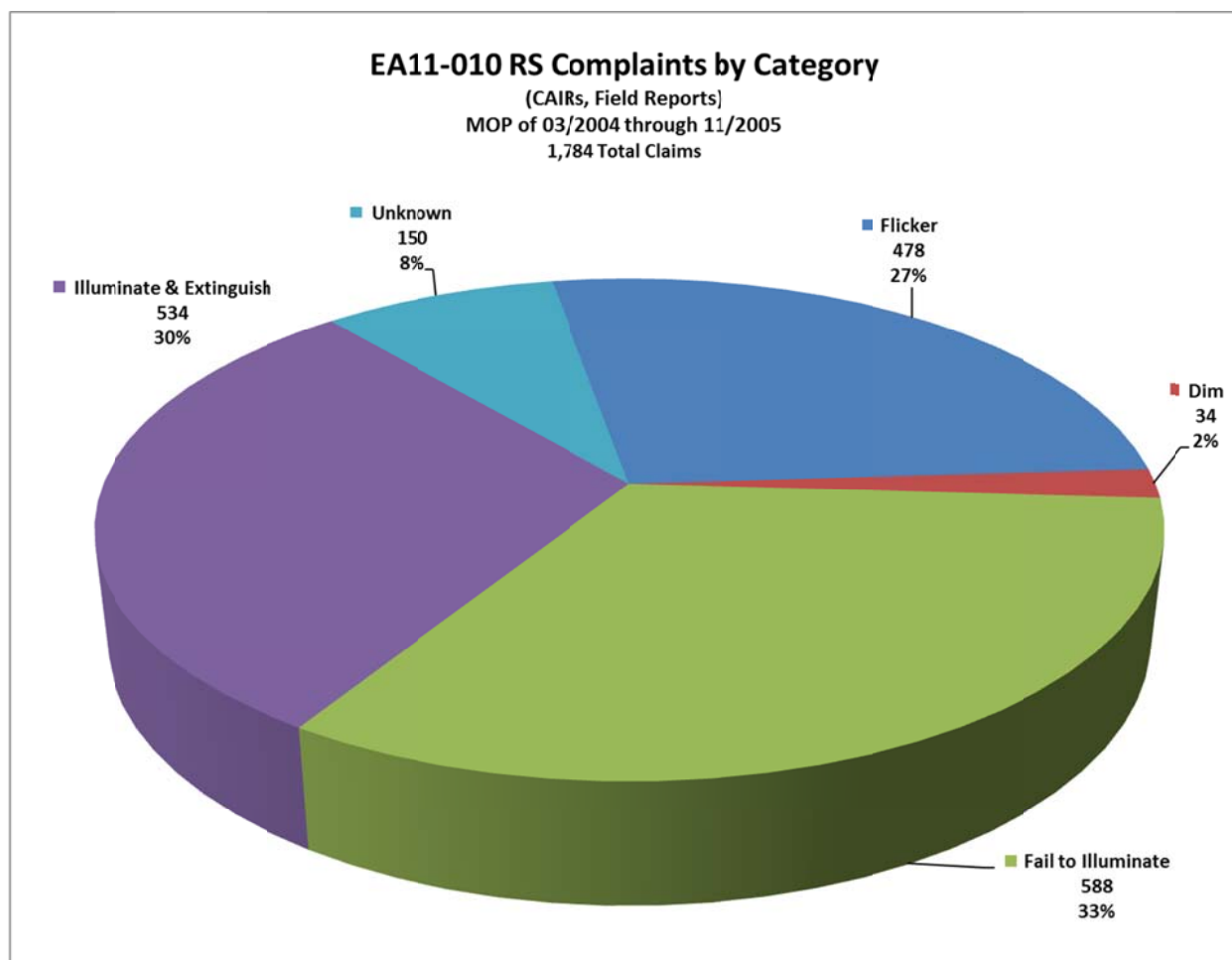


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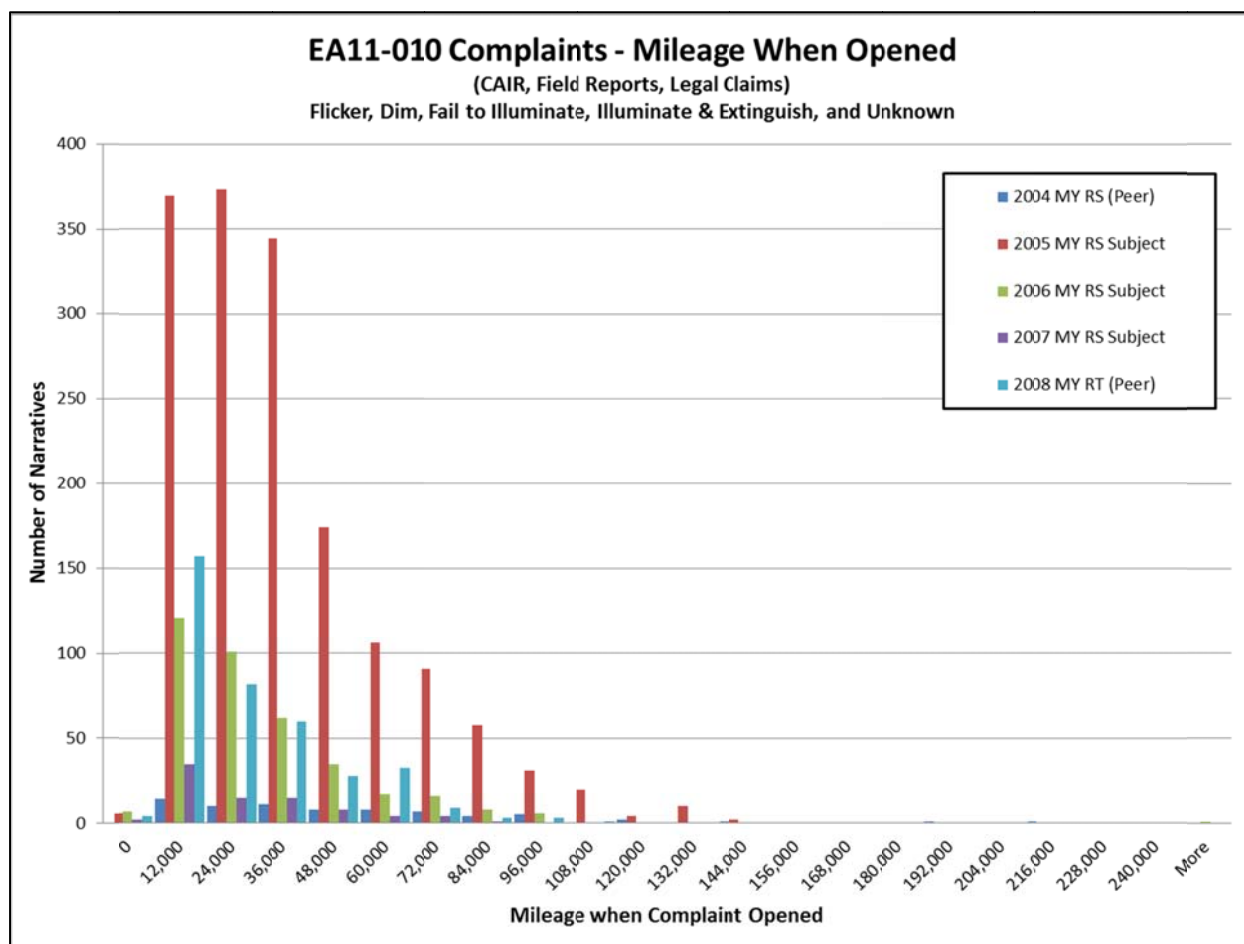


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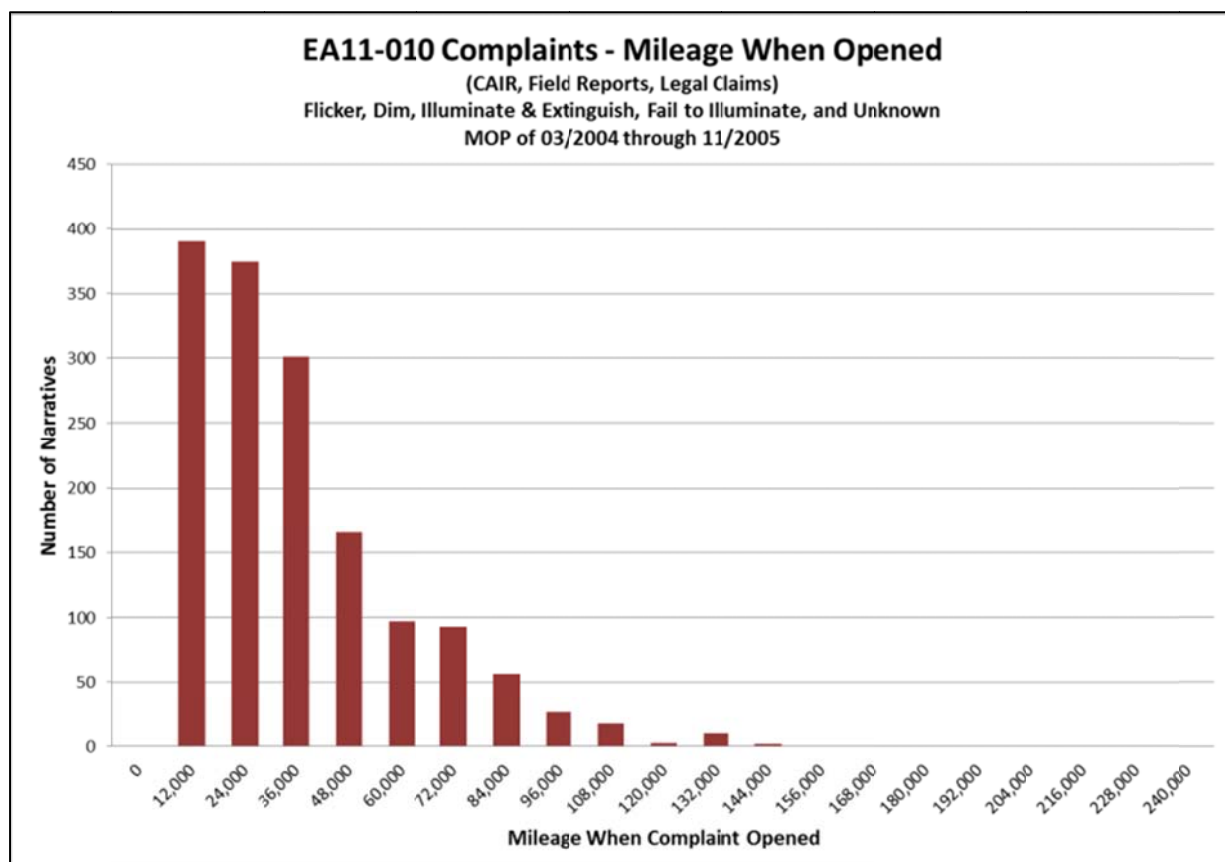


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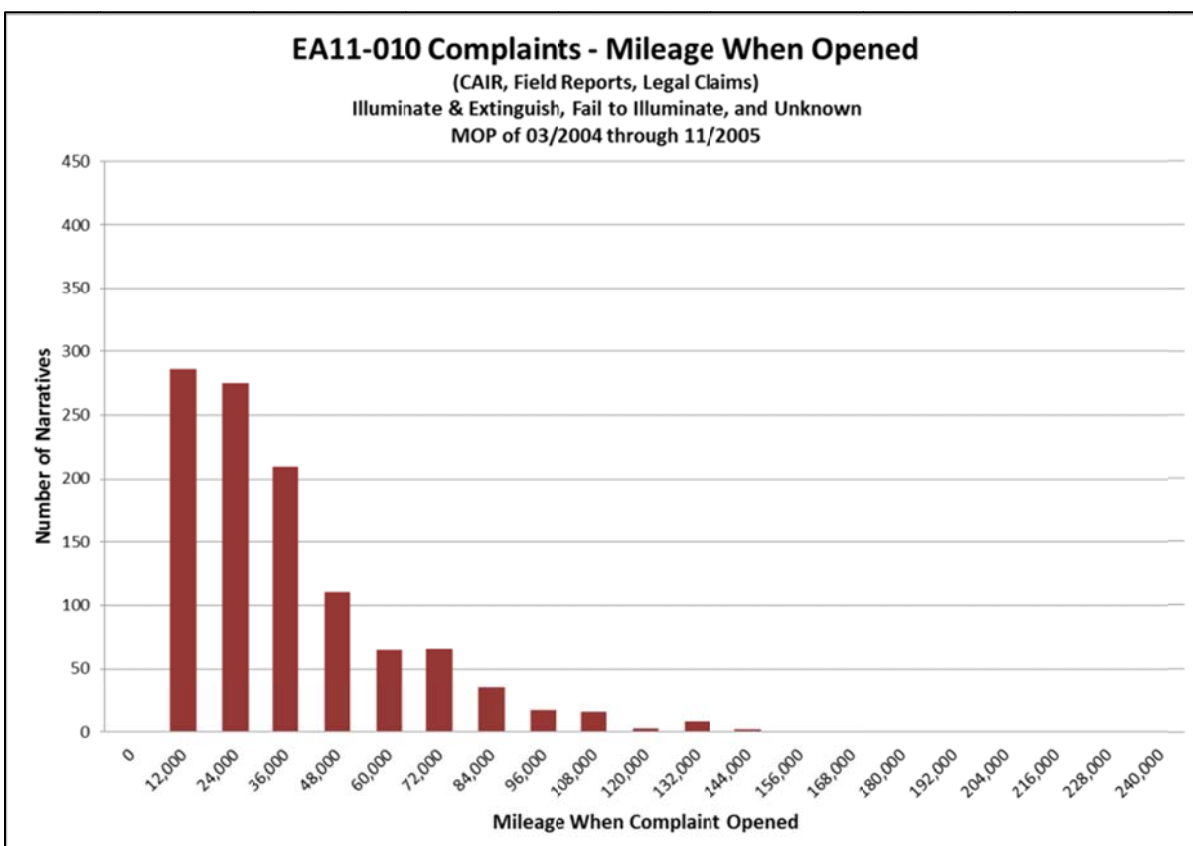


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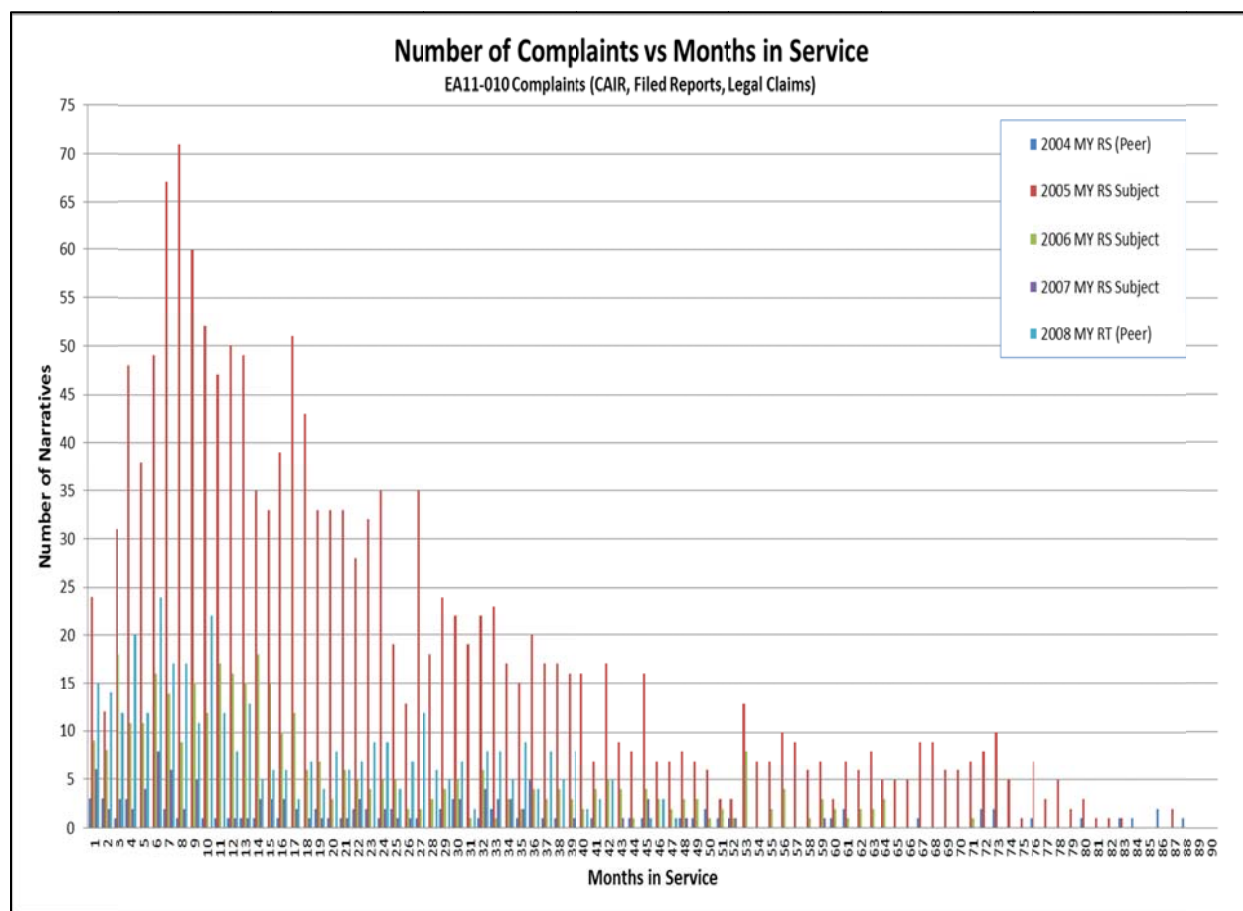


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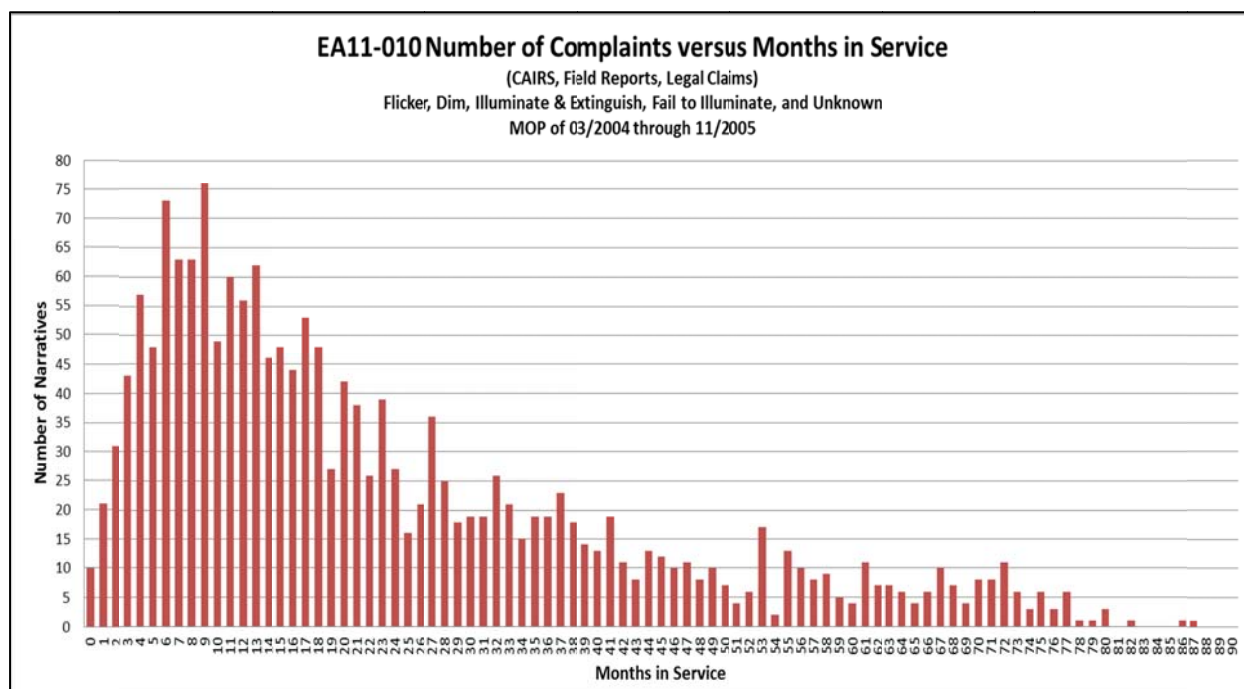


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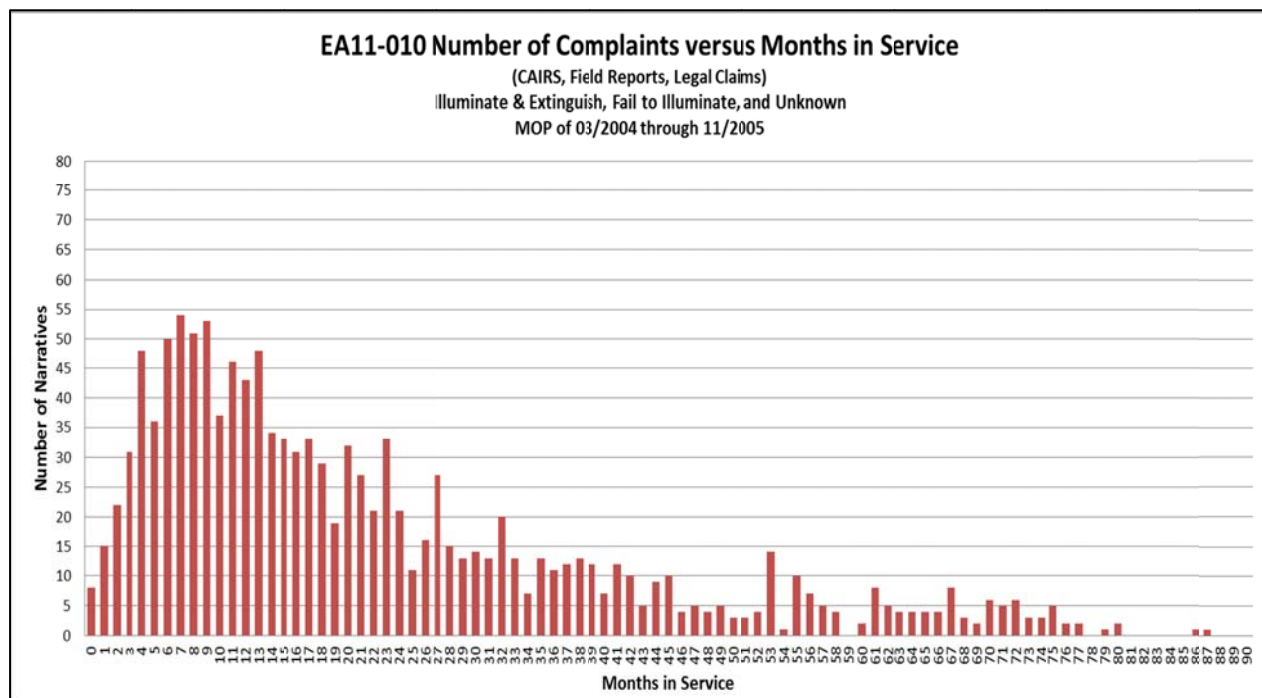


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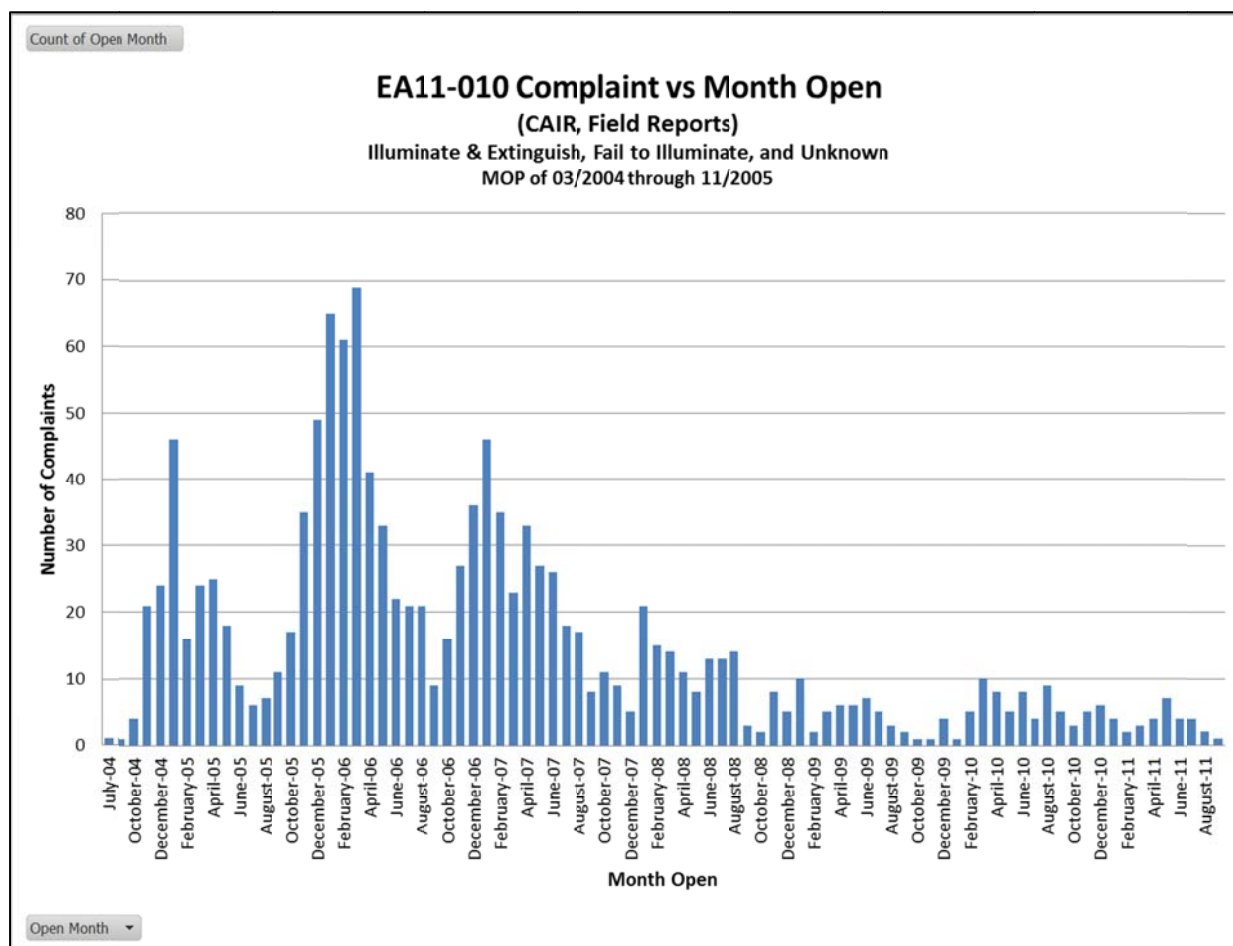
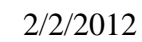
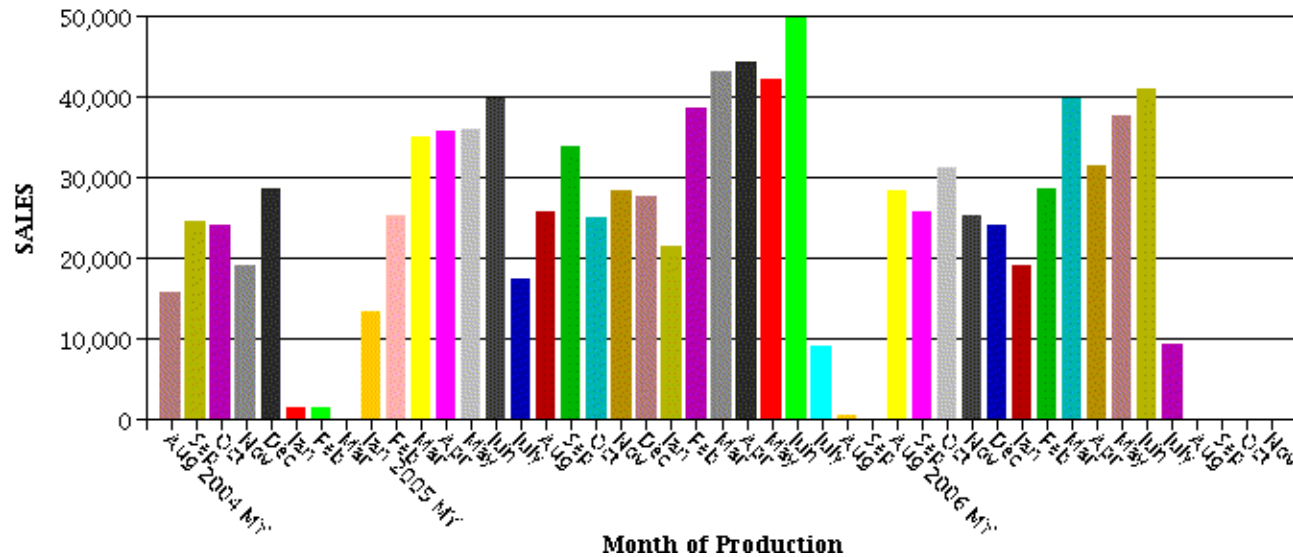


Figure M

Data Through December 2011
February 2, 2012
2:49:18 PM EST



**Standard Report Parameters**

Metric: Months in Service
 Model Year: 2006-2004
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)
 Sold Market: All Markets (@)
 Brand: All Brands (@)

PL: RT
 FG: 08
 CTC:
 CD:

IMKT:

FM:
 CG: 19
 CT:
 QM:

RGN:

LN:
 CC: 02
 SMLC:
 QS:

BC:

PC:
 OC:
 PN:

BS:
 FC:
 LCC:

AP:
 FGCGCC:

Footnotes:**MIS REPORTING**

Each Product Line is at its stated MIS. The Totals are at the current reporting MIS.

CAR

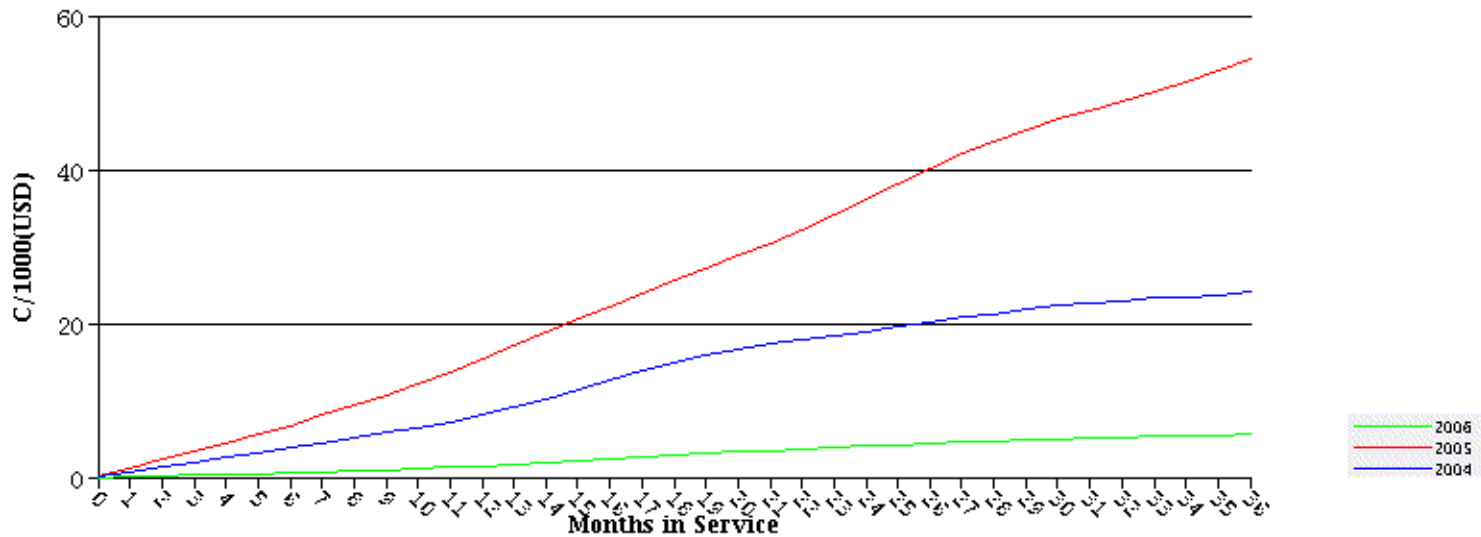
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Overlay Graph
2004-2006



Standard Report Parameters

Metric: Months in Service
Model Year: 2006-2004
Vehicle: Days to Sale Selection - 120 Days
Sales Divisor: Standard
Currency: USD
Coverage: 3/36 (K)
Fleet/Retail: All Fleet & Retail (@)

PL: RT
FG: 08
CTC:
CD:

FM:
CG: 19
CT:
QM:
IMKT: RGN:

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BS:
FC:
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FGCGCC:

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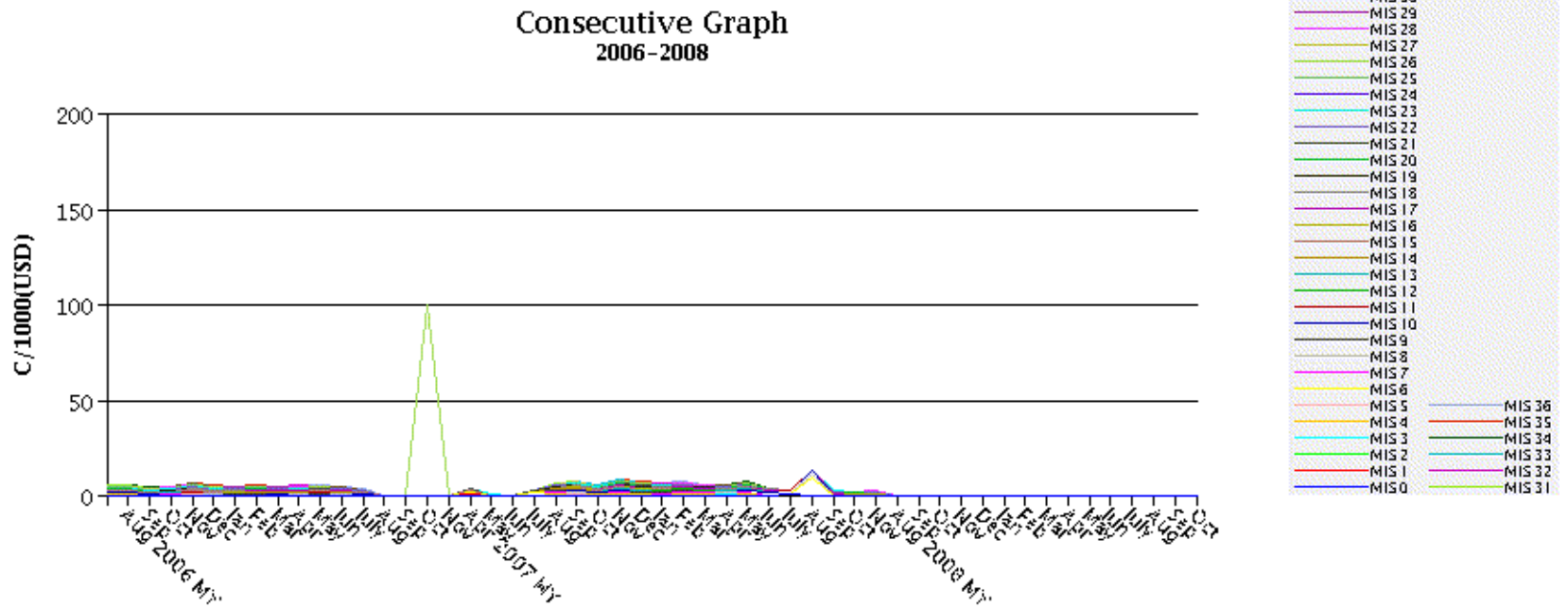
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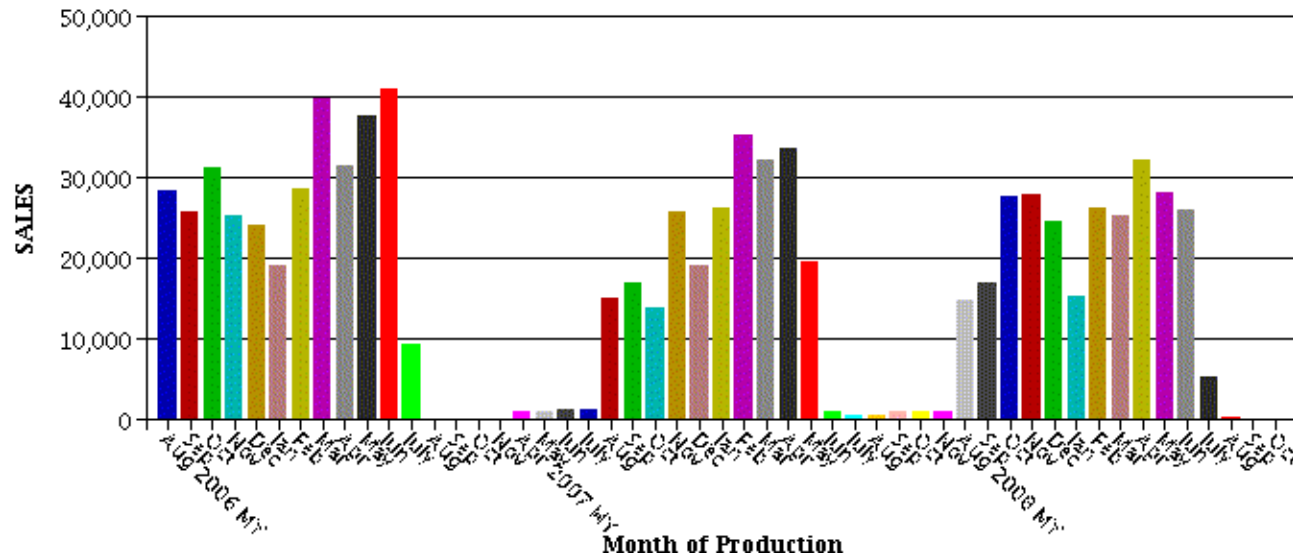
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Module: body control (081902)

Data Through December 2011
February 2, 2012
2:51:05 PM EST



**Standard Report Parameters**

Metric: Months in Service
 Model Year: 2008-2006
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)
 Sold Market: All Markets (@)
 Brand: All Brands (@)

PL: RT
 FG: 08
 CTC:
 CD:

IMKT:

FM:
 CG: 19
 CT:
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RGN:

LN:
 CC: 02
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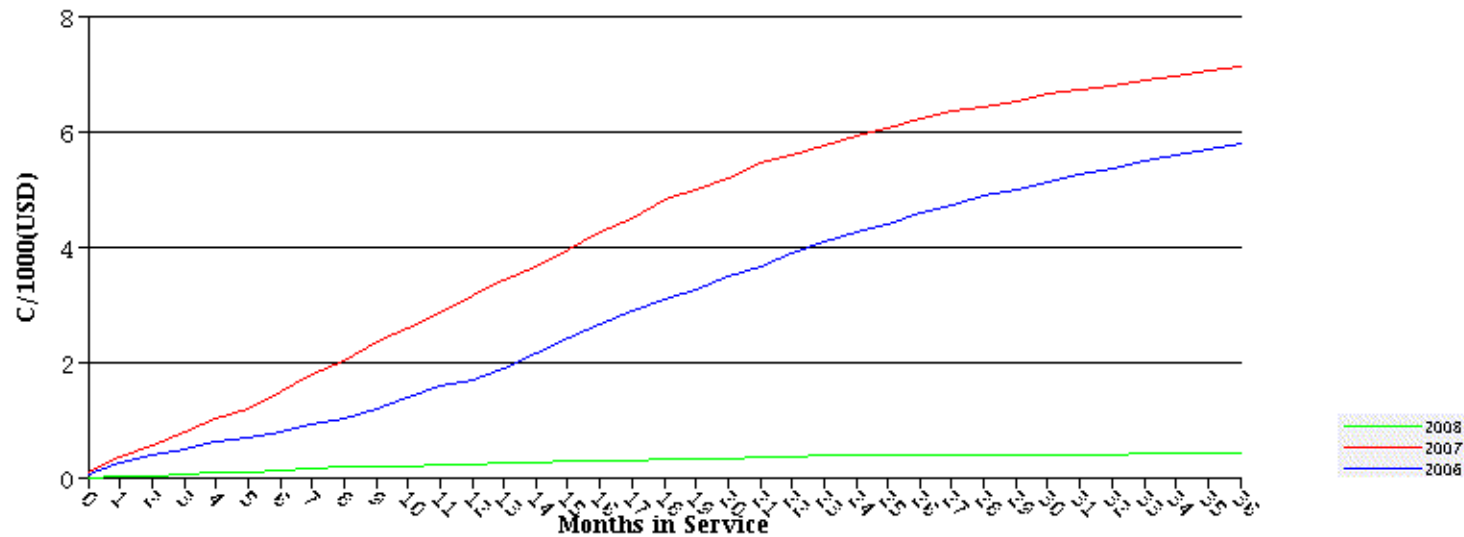
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Overlay Graph
 2006-2008



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 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)

PL: RT
 FG: 08
 CTC:
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IMKT:

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BS:
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Brand: All Brands (@)

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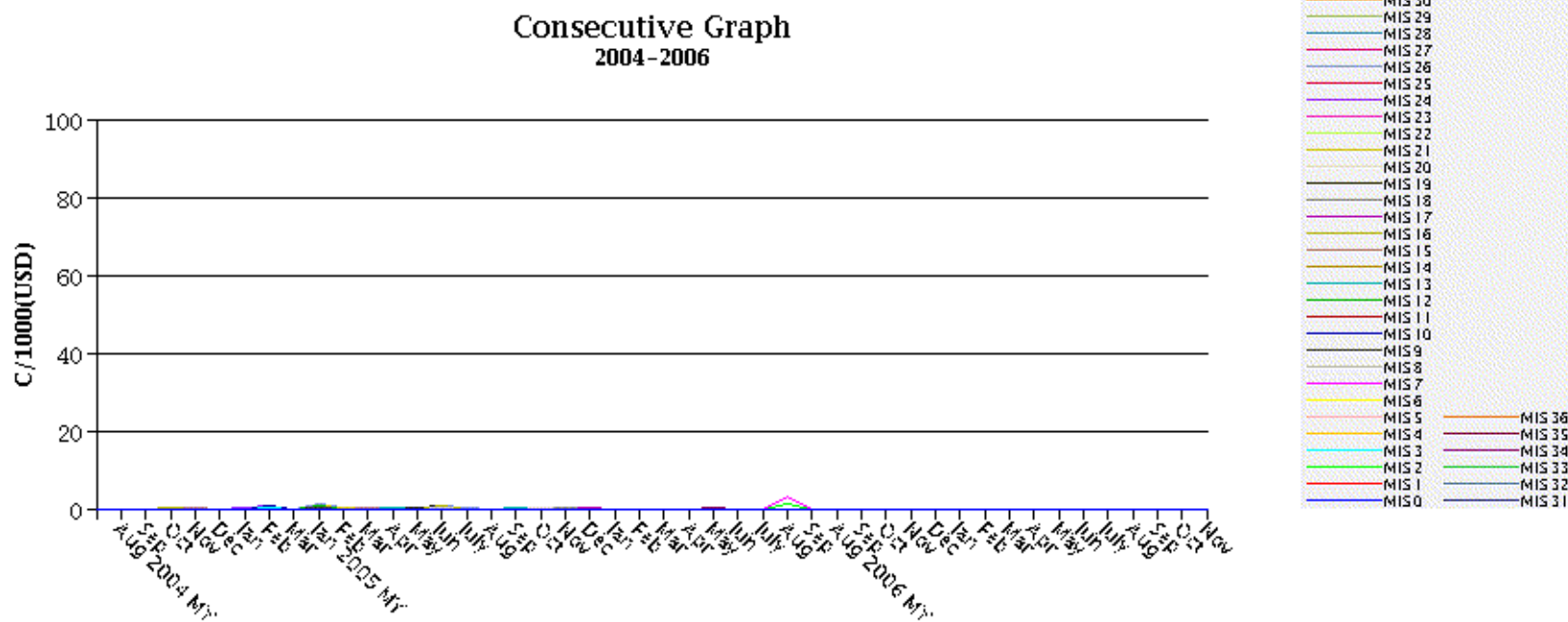
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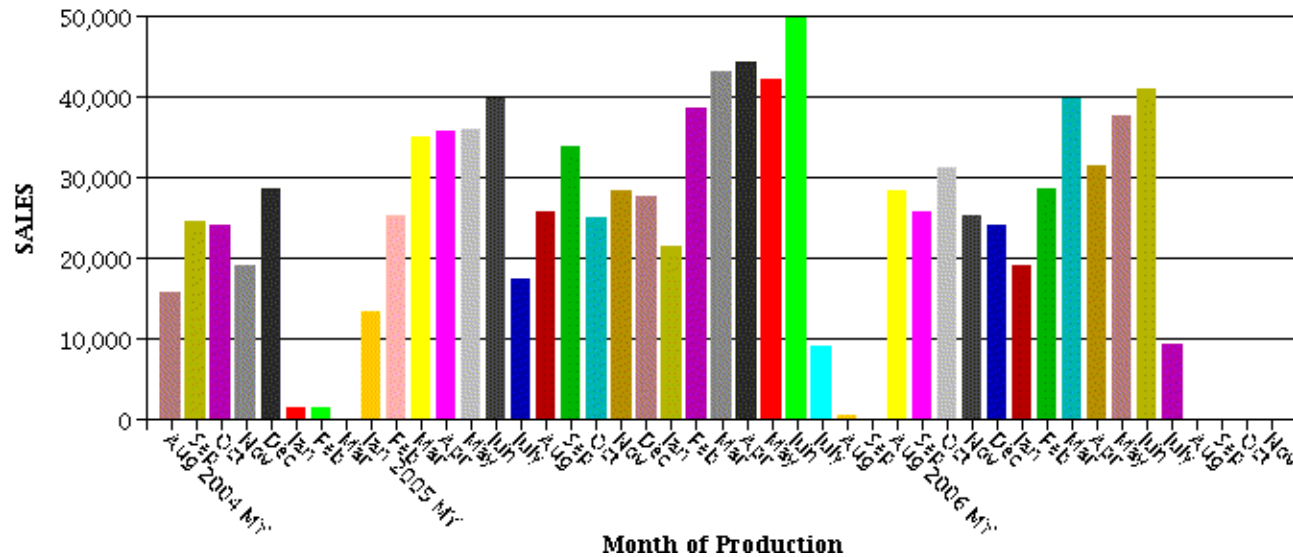
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Months in Service - C/1000
Report MIS : 3

MOP/MIS
Wiring harness; body (089075)

Data Through December 2011
February 2, 2012
3:08:07 PM EST



**Standard Report Parameters**

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 Sold Market: All Markets (@)
 Brand: All Brands (@)

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 CD:

IMKT:

FM:
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 CT:
 QM:

RGN:

LN:
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 QS:

BC:

PC:
 OC:
 PN:

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AP:
 FGCGCC:

Footnotes:**MIS REPORTING**

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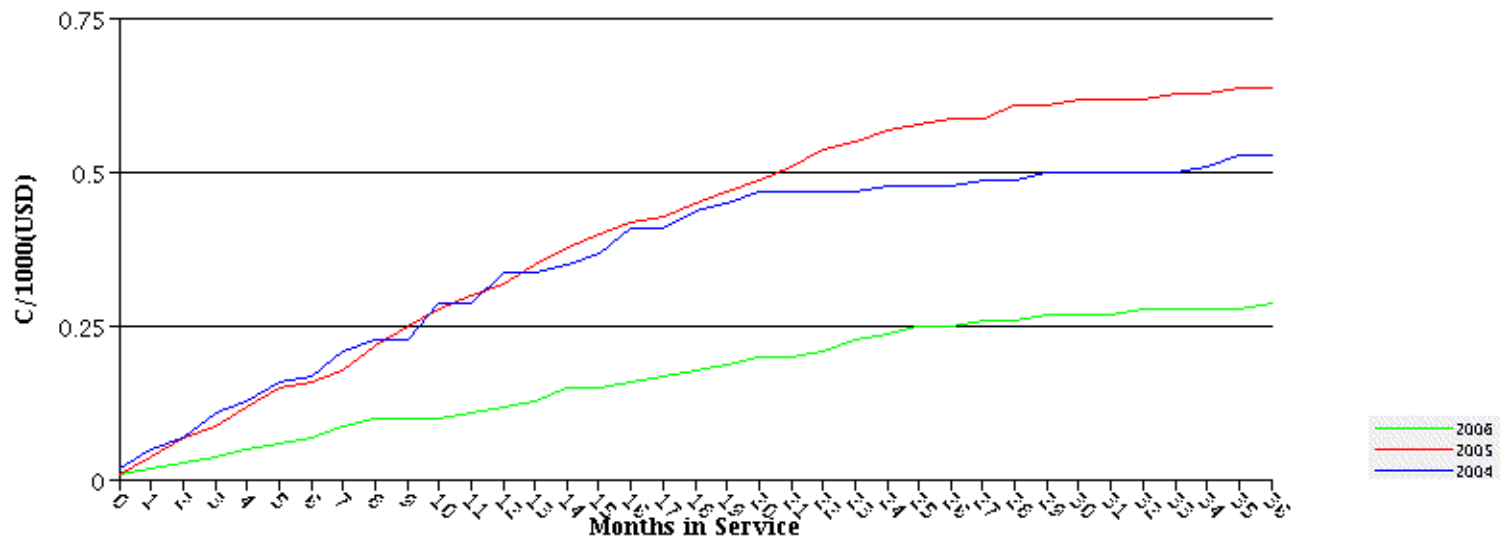
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Overlay Graph
 2004-2006



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IMKT:

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RGN:

LN:
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 SMLC:
 QS:

BC:

PC:
 OC:
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 FC:
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AP:
 FGCGCC:

Sold Market: All Markets (@)
Brand: All Brands (@)

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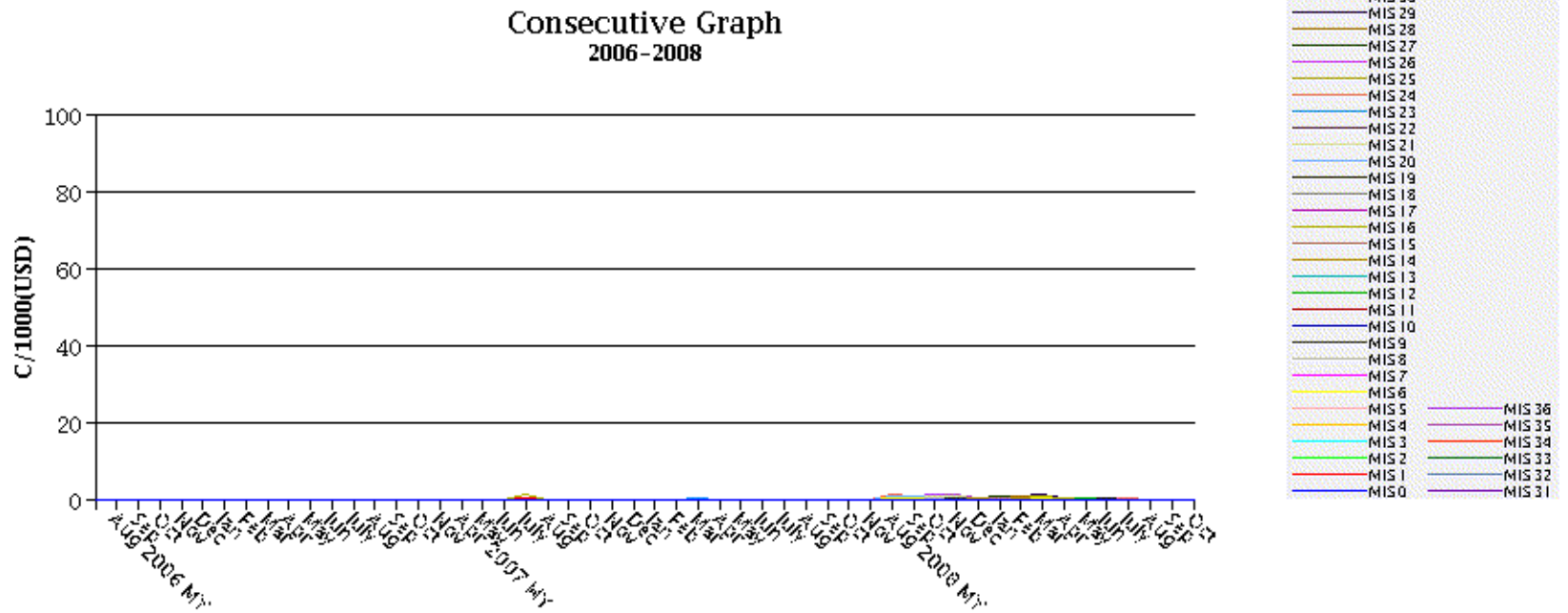
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Wiring harness; body (089075)

Data Through December 2011
February 2, 2012
3:08:58 PM EST





PL: RT	FM:	LN:	PC:	BS:	AP:
FG: 08	CG: 90	CC: 75	OC:	FC:	FGCGCC:
CTC:	CT:	SMLC:	PN:	LCC:	
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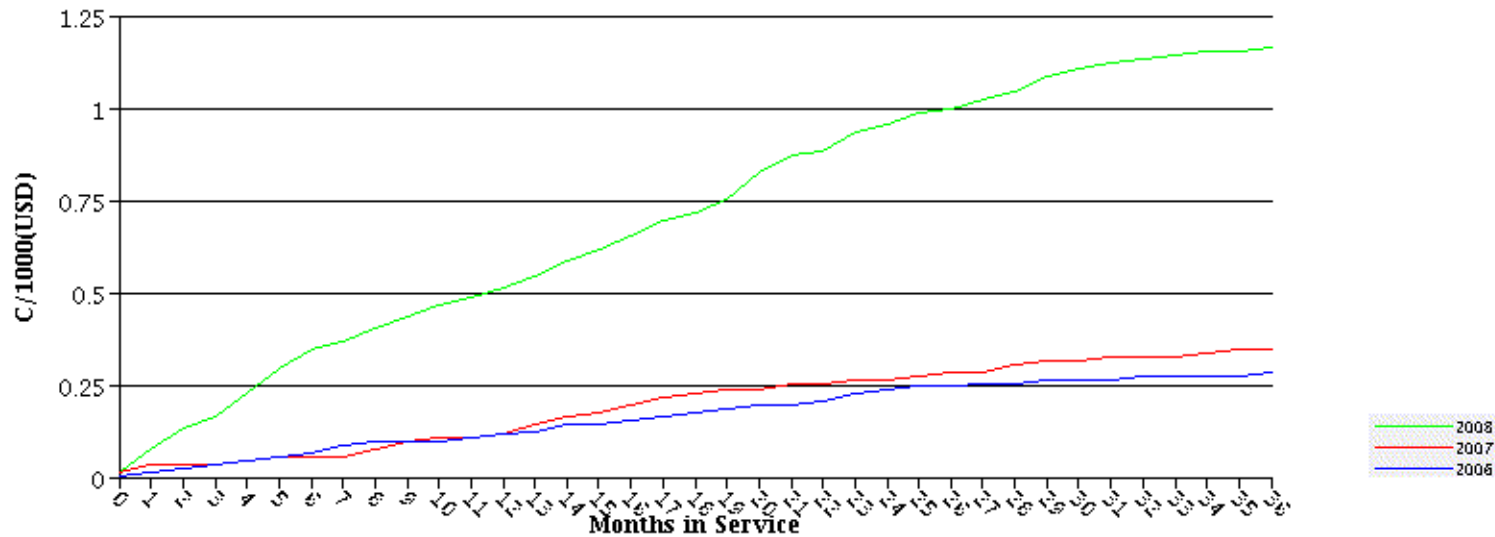
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Overlay Graph
 2006-2008



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 Fleet/Retail: All Fleet & Retail (@)

PL: RT
 FG: 08
 CTC:
 CD:

FM:
 CG: 90
 CT:
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LN:
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 SMLC:
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Sold Market: All Markets (@)
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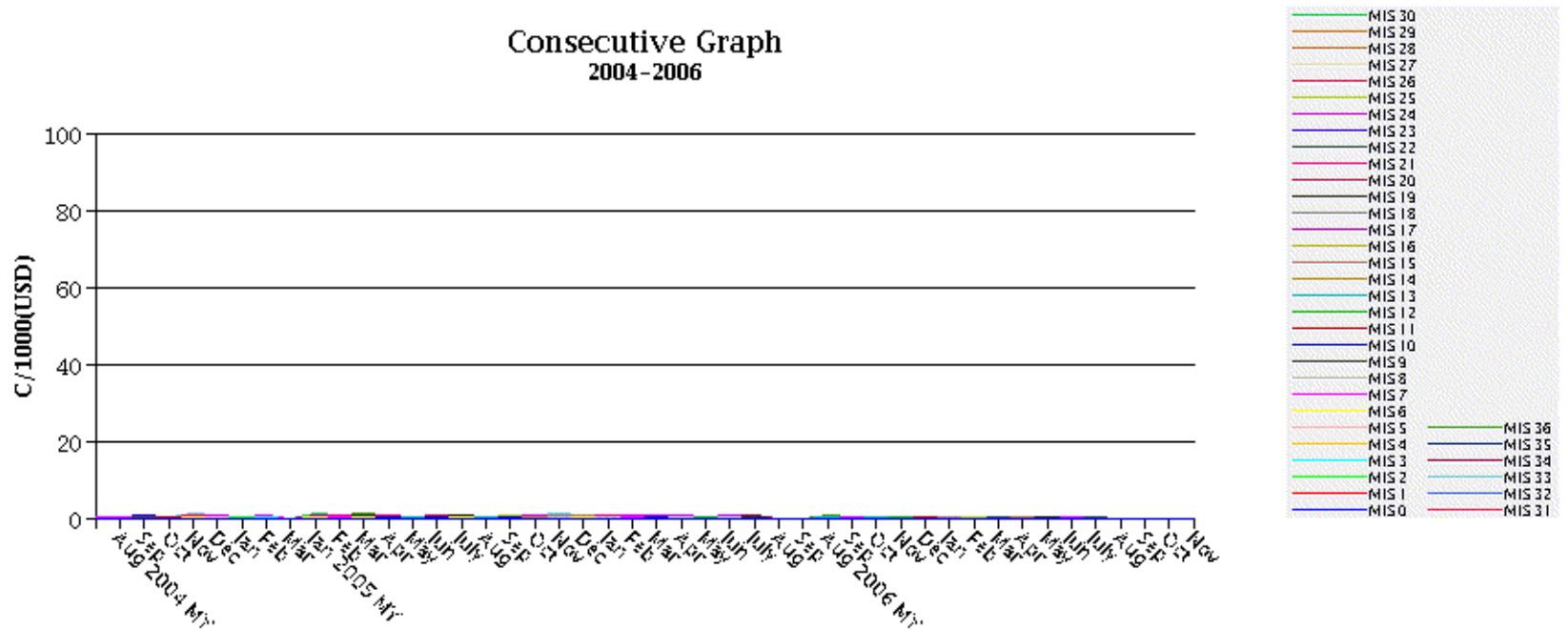
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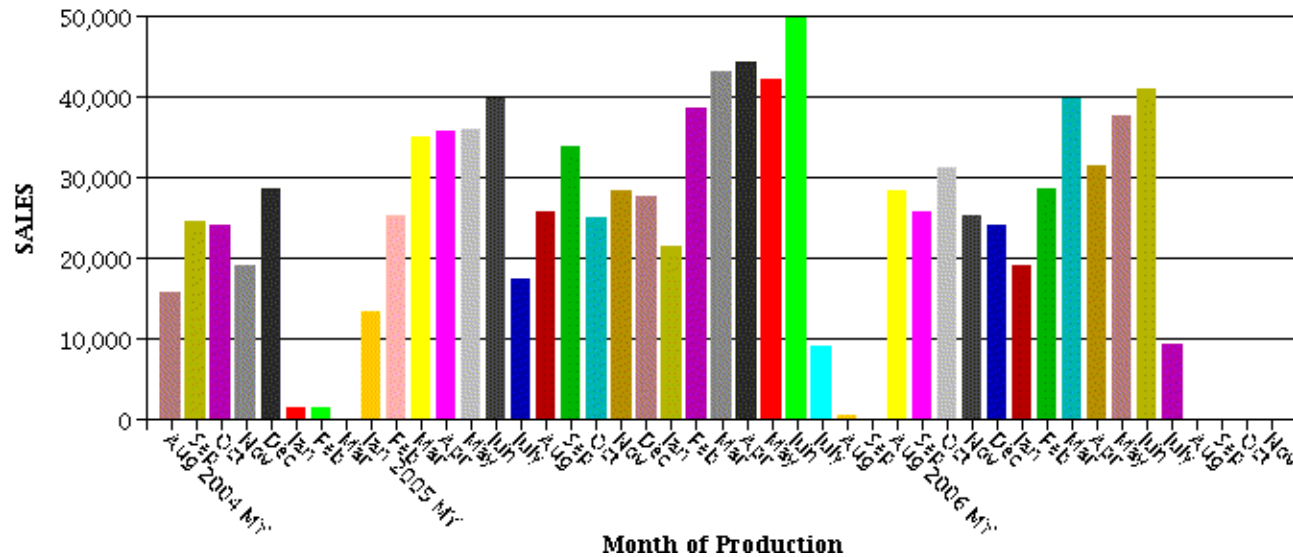
WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Ground (0894BJ)

Data Through December 2011
February 2, 2012
3:14:05 PM EST

Consecutive Graph
2004 - 2006



**Standard Report Parameters**

Metric: Months in Service
 Model Year: 2006-2004
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)
 Sold Market: All Markets (@)
 Brand: All Brands (@)

PL: RT
 FG: 08
 CTC:
 CD:

IMKT:

FM:
 CG: 94
 CT:
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RGN:

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 CC: BJ
 SMLC:
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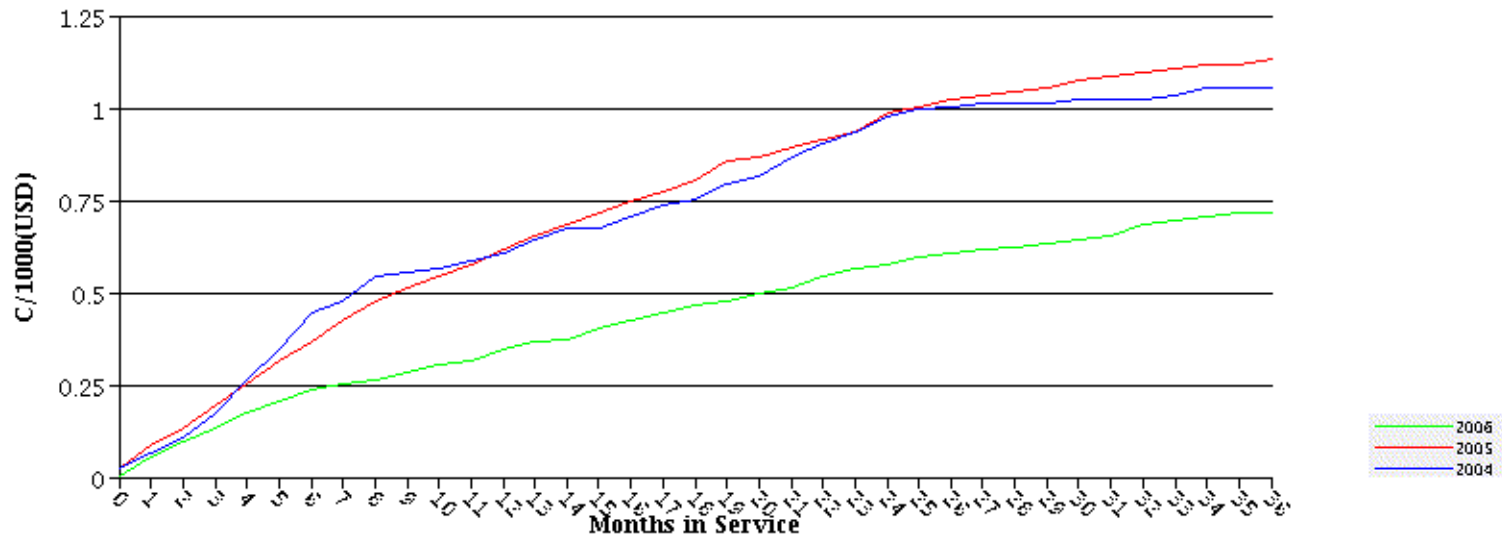
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Overlay Graph
 2004-2006



Standard Report Parameters

Metric: Months in Service
 Model Year: 2006-2004
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)

PL: RT
 FG: 08
 CTC:
 CD:

IMKT:

FM:
 CG: 94
 CT:
 QM:

RGN:

LN:
 CC: BJ
 SMLC:
 QS:

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PC:
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BS:
 FC:
 LCC:

AP:
 FGCGCC:

Sold Market: All Markets (@)
Brand: All Brands (@)

Footnotes:

MIS REPORTING

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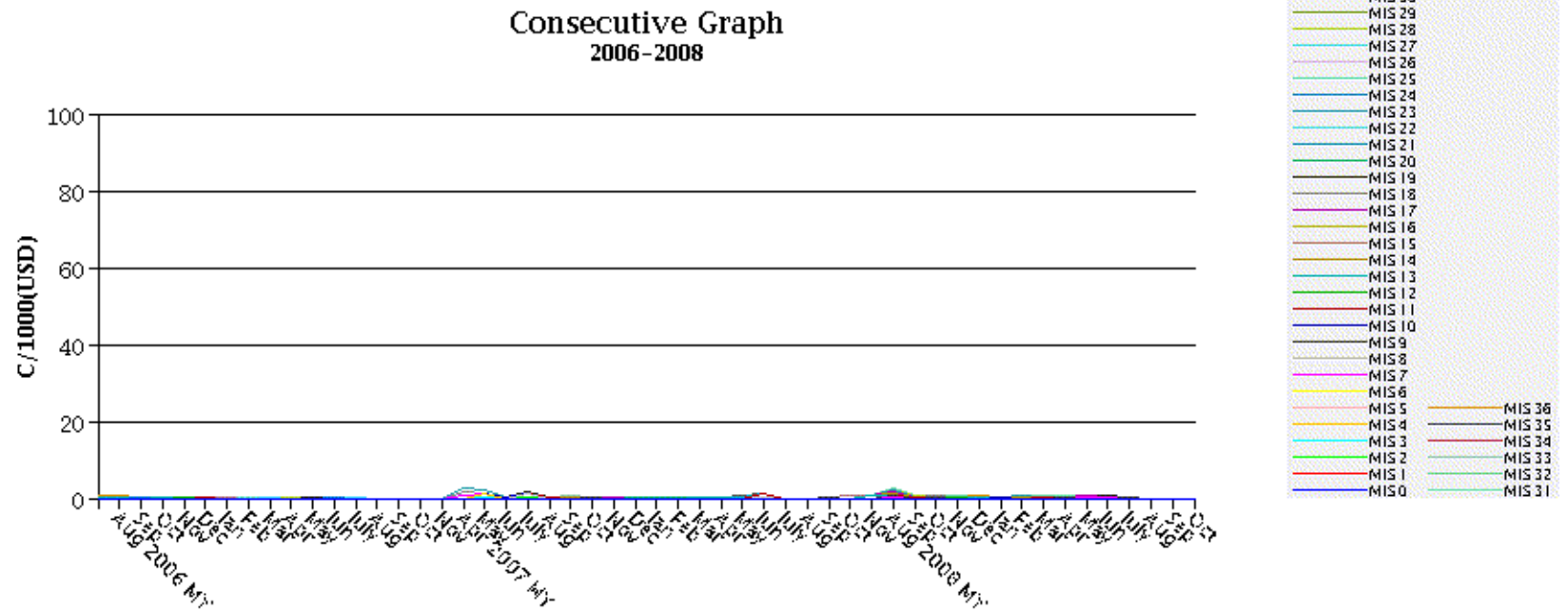
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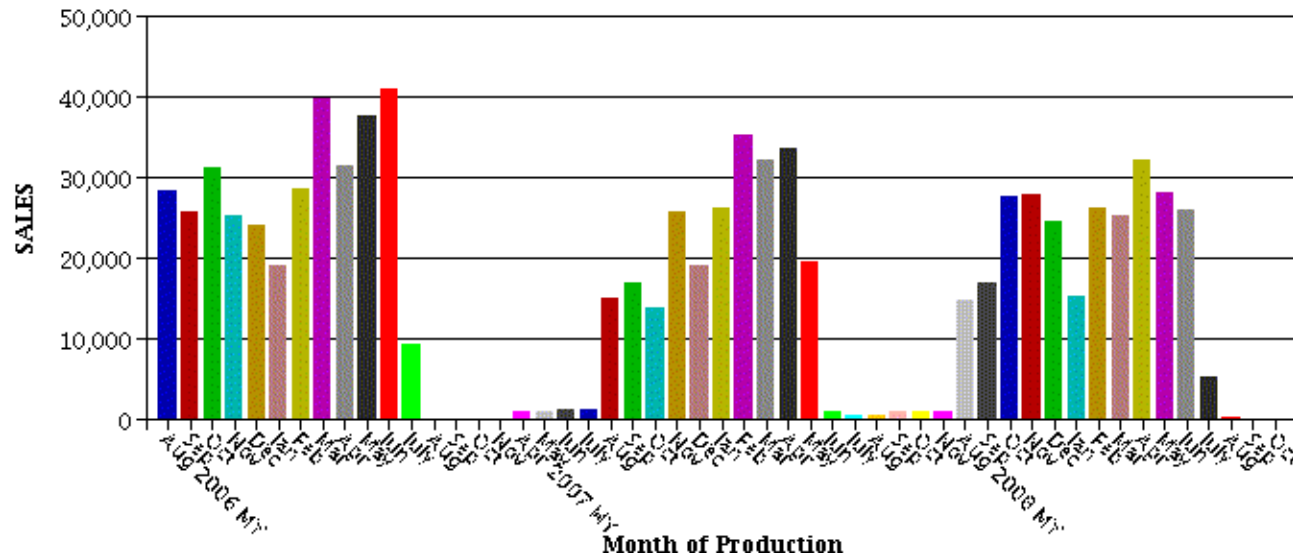
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Ground (0894BJ)

Data Through December 2011
February 2, 2012
3:14:56 PM EST



**Standard Report Parameters**

Metric: Months in Service
 Model Year: 2008-2006
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)
 Sold Market: All Markets (@)
 Brand: All Brands (@)

PL: RT
 FG: 08
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Footnotes:**MIS REPORTING**

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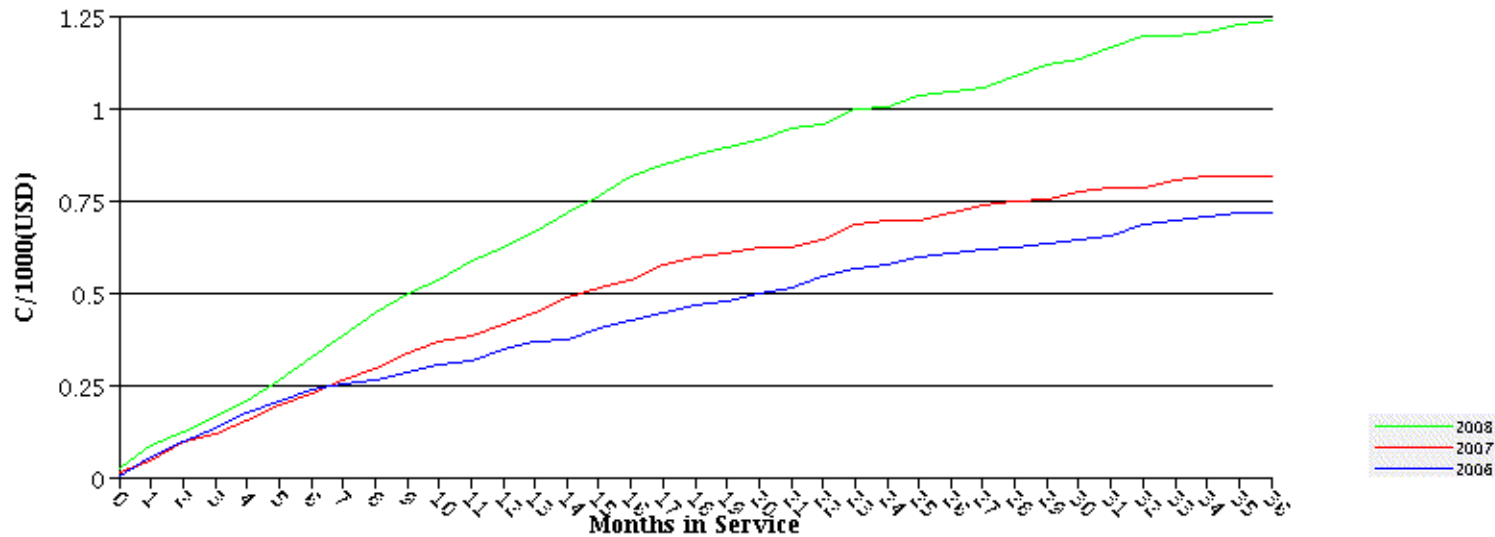
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Overlay Graph
 2006-2008



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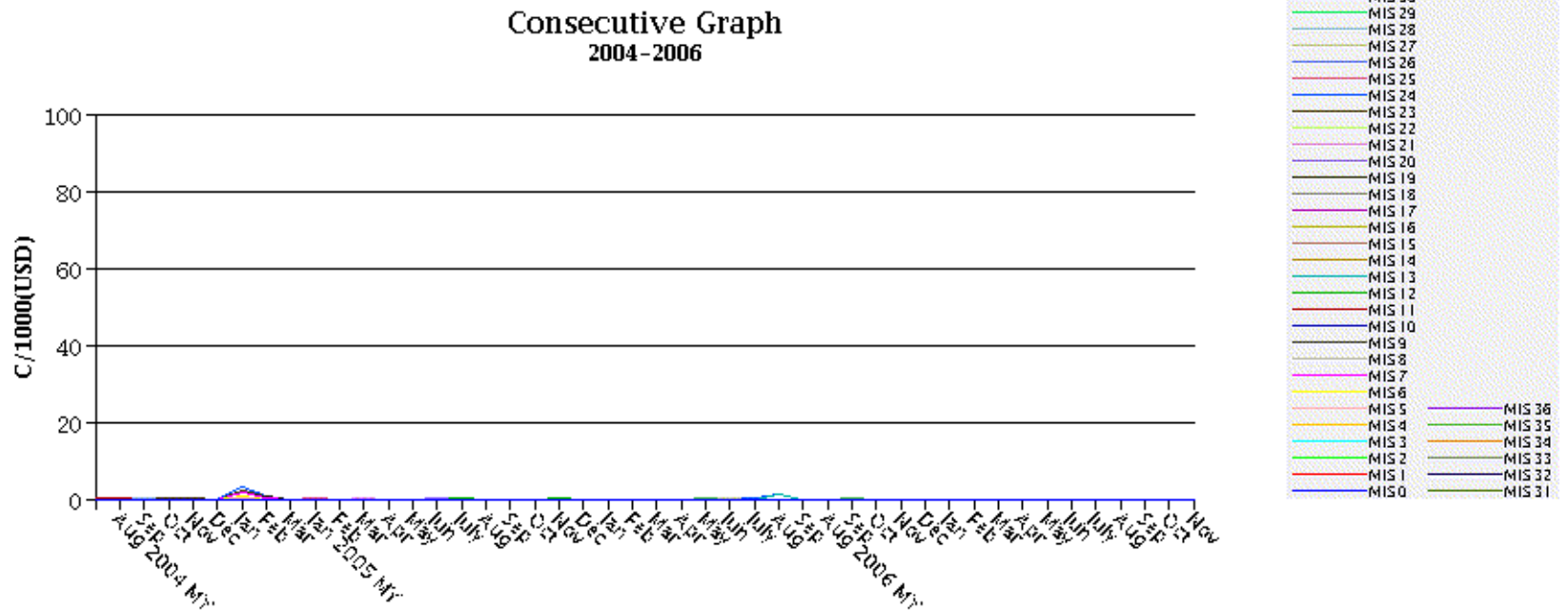
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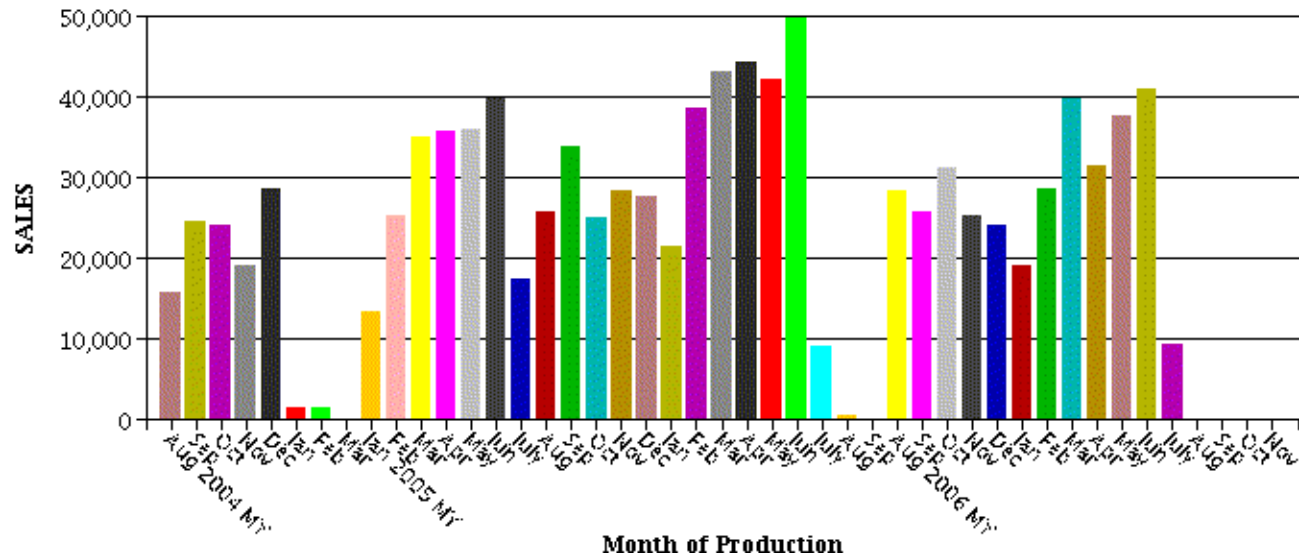
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Headlamps (0894LC)

Data Through December 2011
February 2, 2012
3:15:55 PM EST



**Standard Report Parameters**

Metric: Months in Service
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 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)
 Sold Market: All Markets (@)
 Brand: All Brands (@)

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Footnotes:**MIS REPORTING**

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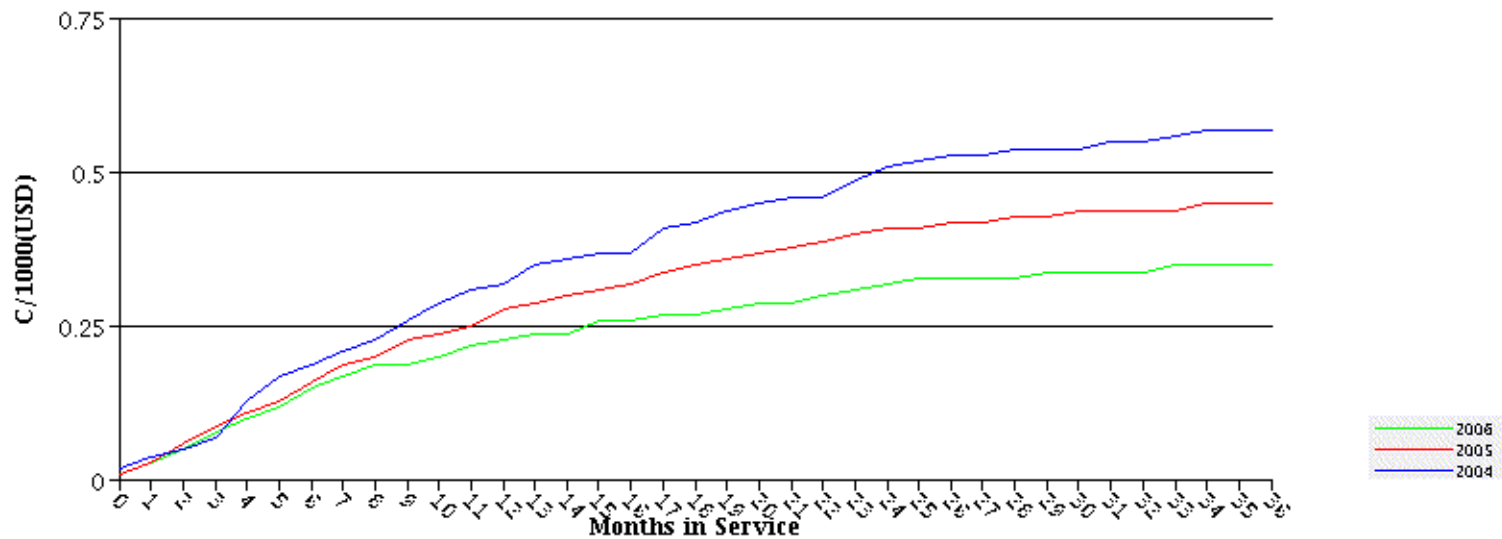
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Overlay Graph
 2004-2006



Standard Report Parameters

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 Model Year: 2006-2004
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)

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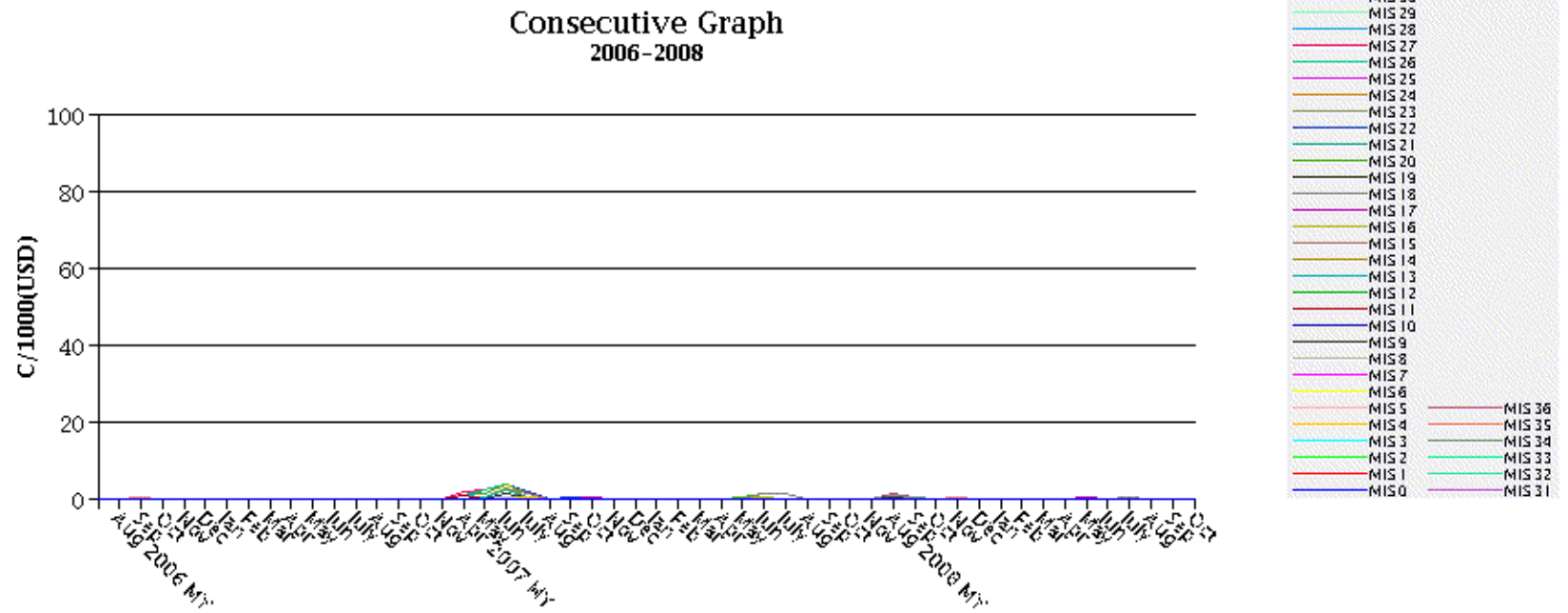
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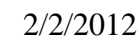
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Headlamps (0894LC)

Data Through December 2011
February 2, 2012
3:16:49 PM EST



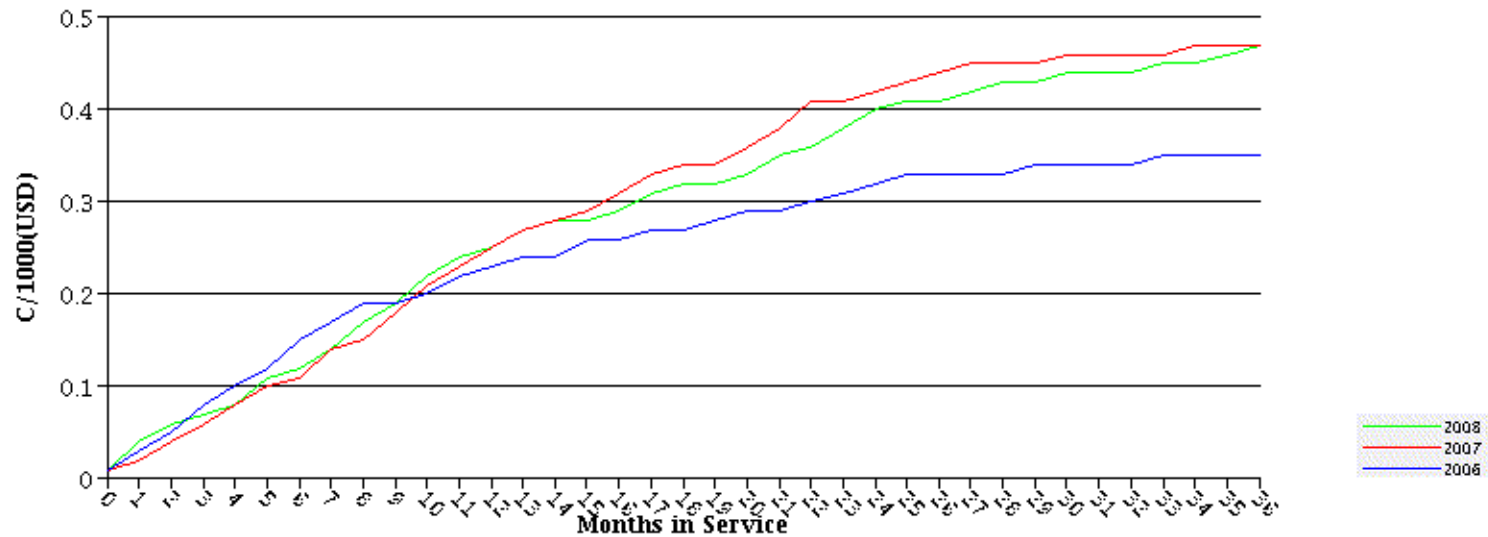


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Overlay Graph
 2006-2008



Standard Report Parameters

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 Currency: USD
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PL: RT	FM:	LN:	PC:	BS:	AP:
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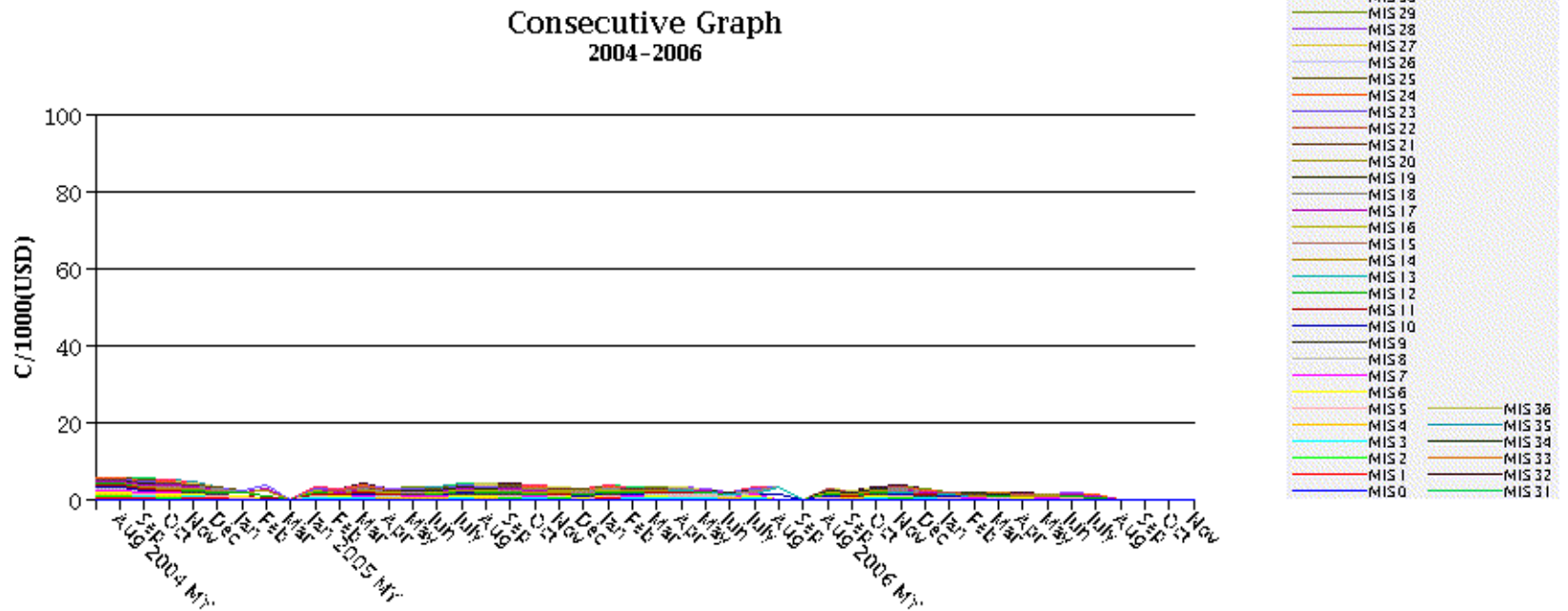
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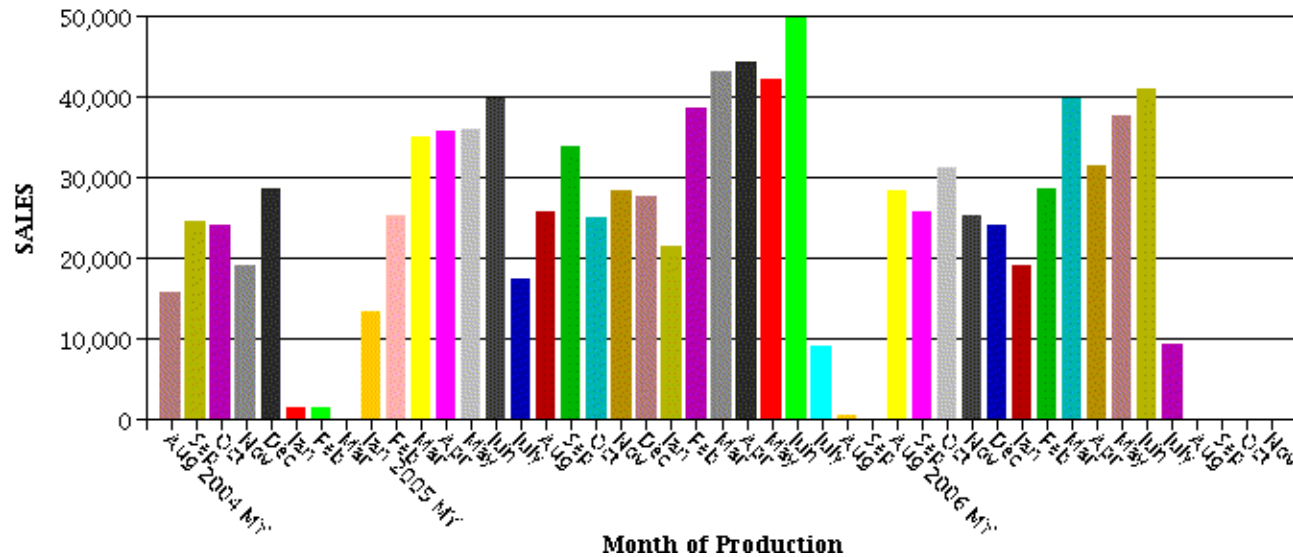
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Module; front control (081908)

Data Through December 2011
February 2, 2012
2:55:32 PM EST



**Standard Report Parameters**

Metric: Months in Service
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 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)
 Sold Market: All Markets (@)
 Brand: All Brands (@)

PL: RT
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Footnotes:**MIS REPORTING**

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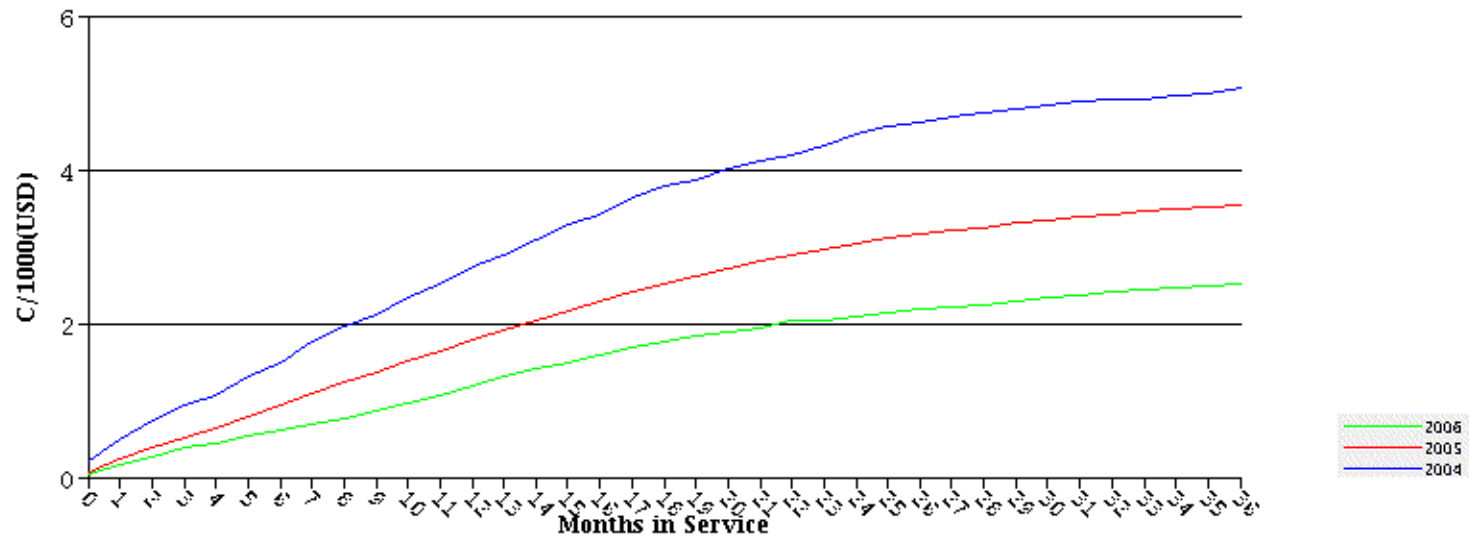
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Overlay Graph
 2004-2006



Standard Report Parameters

Metric: Months in Service
 Model Year: 2006-2004
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)

PL: RT
 FG: 08
 CTC:
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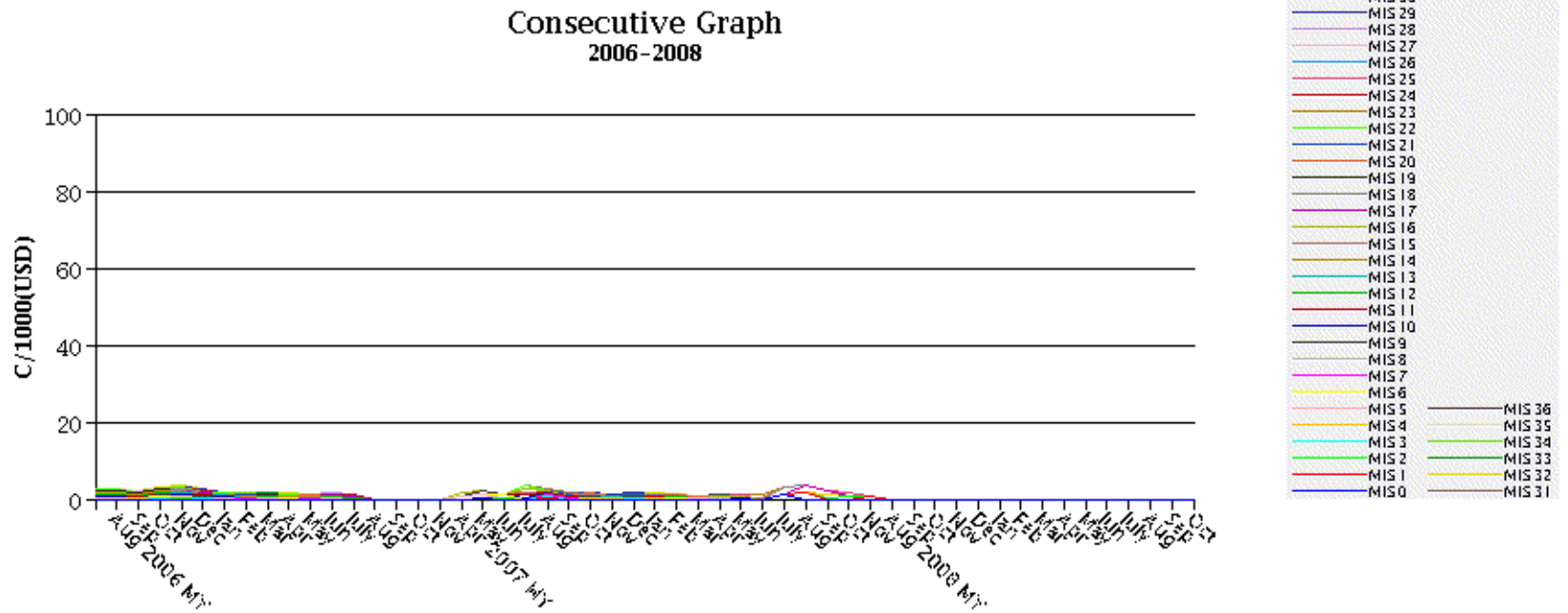
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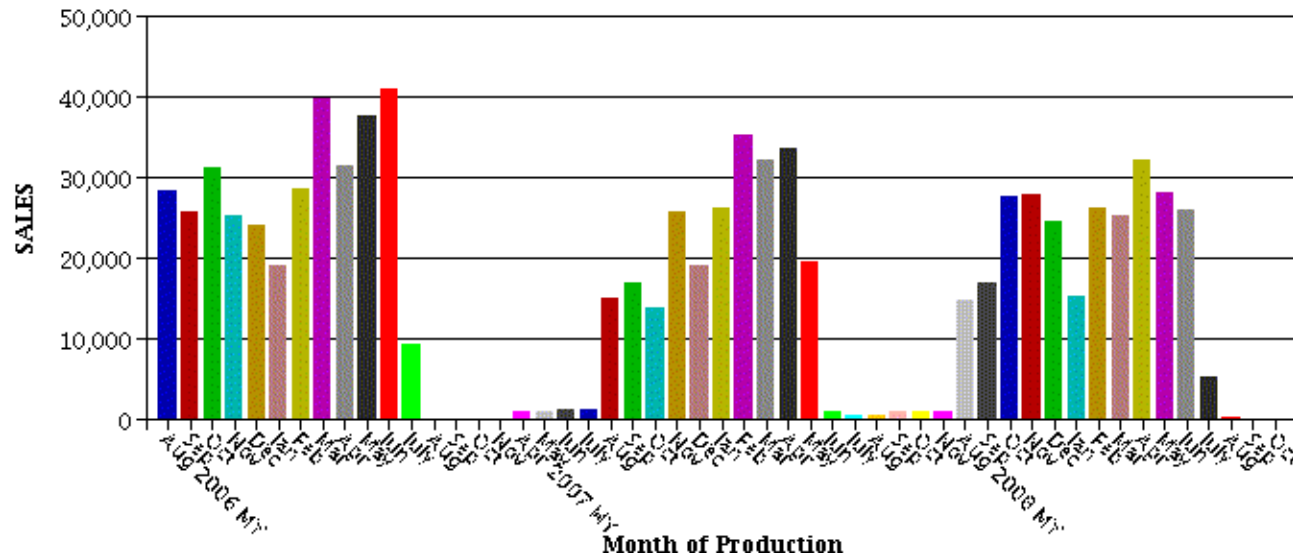
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Module; front control (081908)

Data Through December 2011
February 2, 2012
2:56:26 PM EST



**Standard Report Parameters**

Metric: Months in Service
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Footnotes:**MIS REPORTING**

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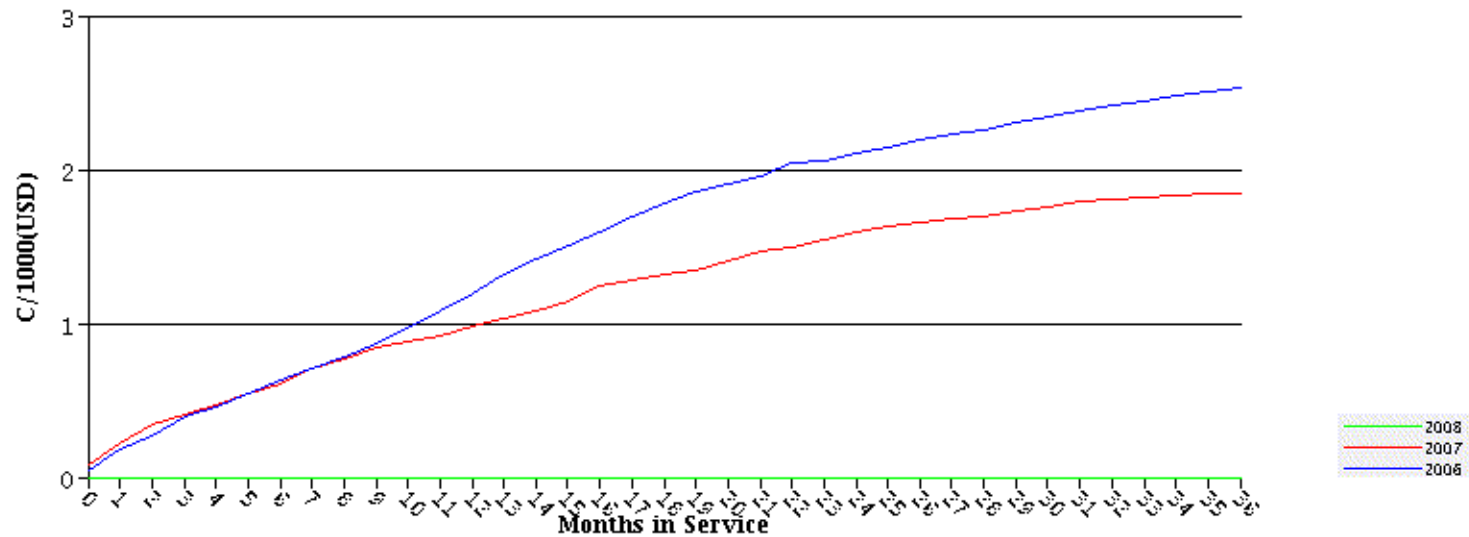
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Overlay Graph
 2006-2008



Standard Report Parameters

Metric: Months in Service
 Model Year: 2008-2006
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)

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TRUCK

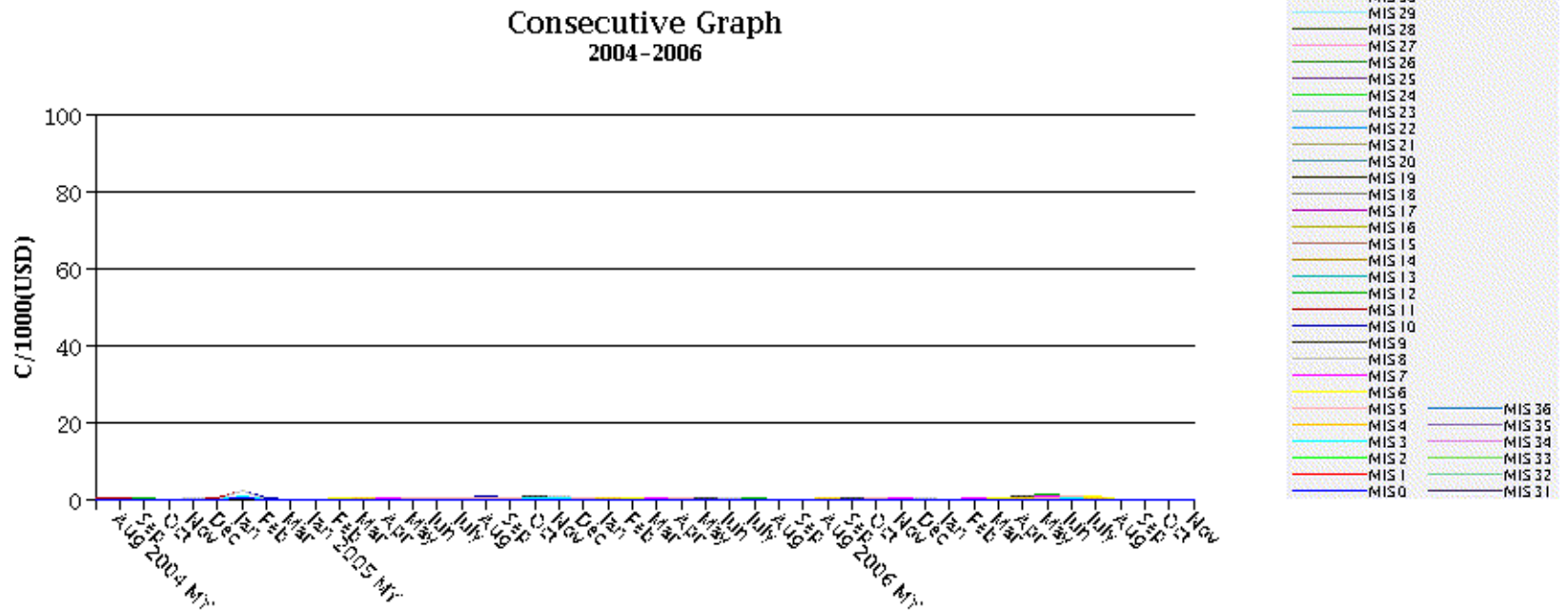
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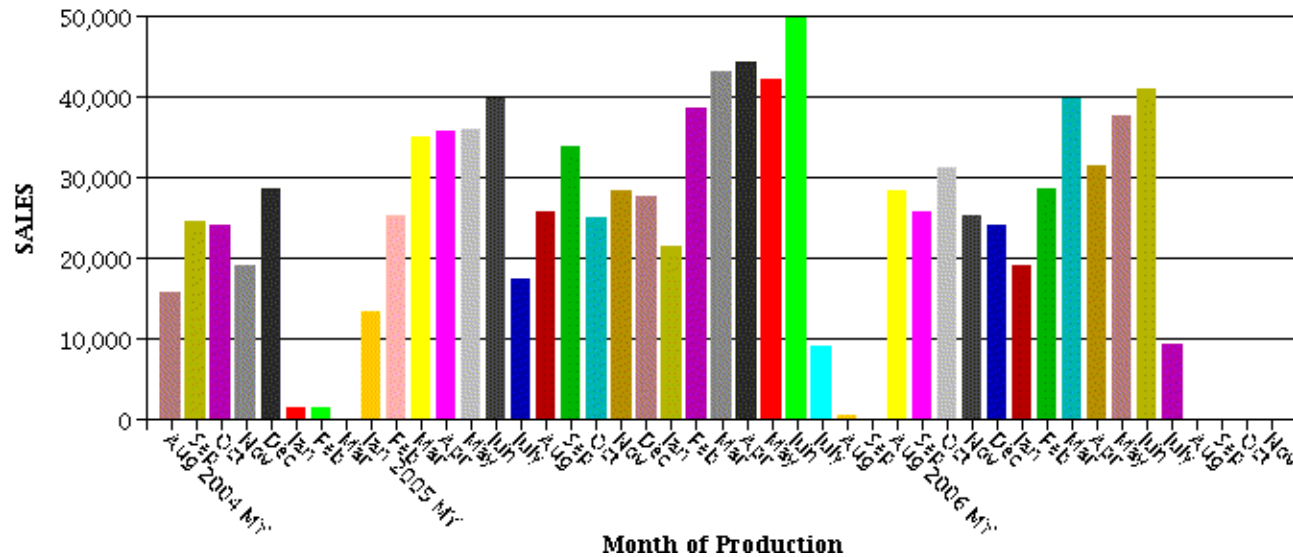
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Bulb; headlamp (085032)

Data Through December 2011
February 2, 2012
3:04:50 PM EST



**Standard Report Parameters**

Metric: Months in Service
 Model Year: 2006-2004
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
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 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)
 Sold Market: All Markets (@)
 Brand: All Brands (@)

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 FG: 08
 CTC:
 CD:

IMKT:

FM:
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RGN:

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 CC: 32
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Footnotes:**MIS REPORTING**

Each Product Line is at its stated MIS. The Totals are at the current reporting MIS.

CAR

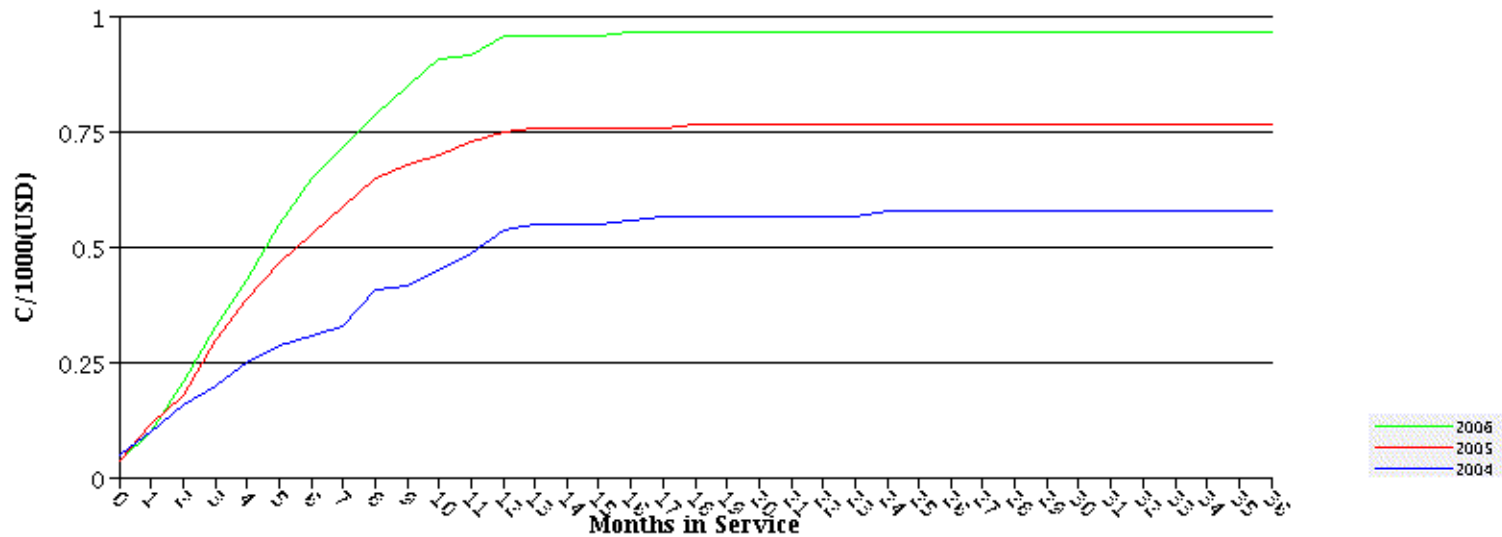
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Overlay Graph
 2004-2006



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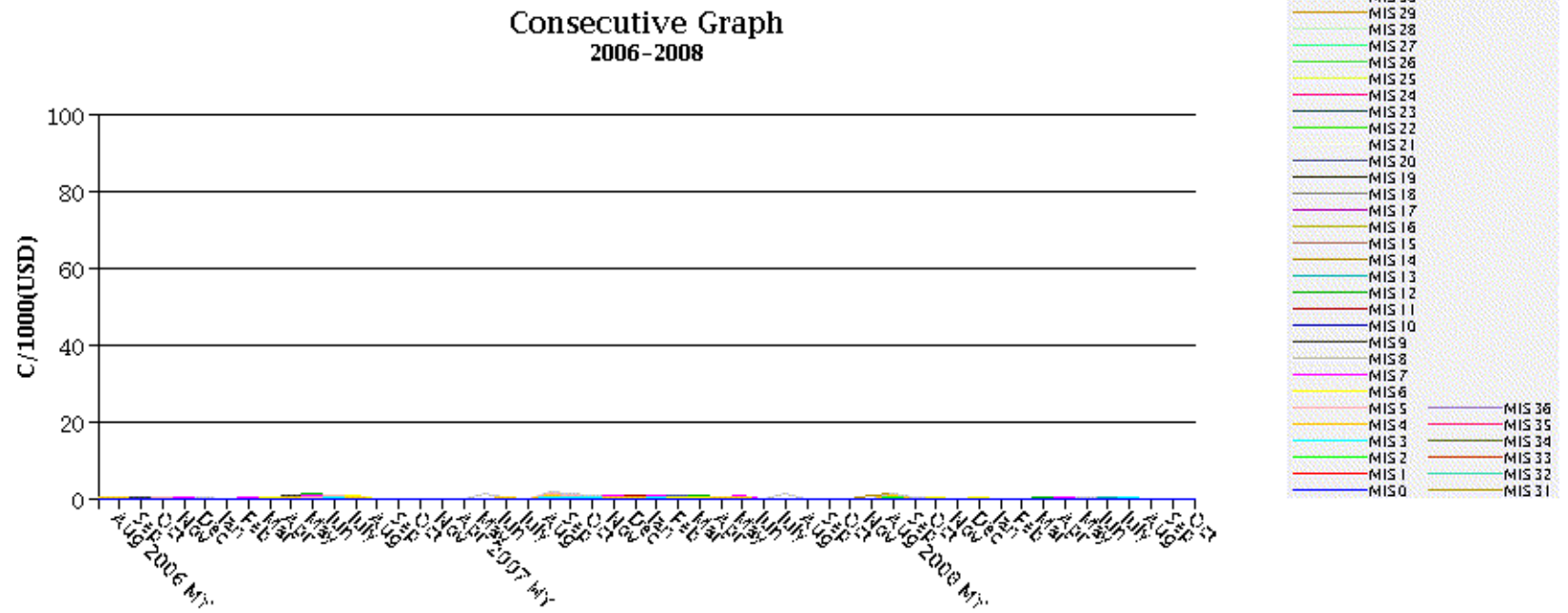
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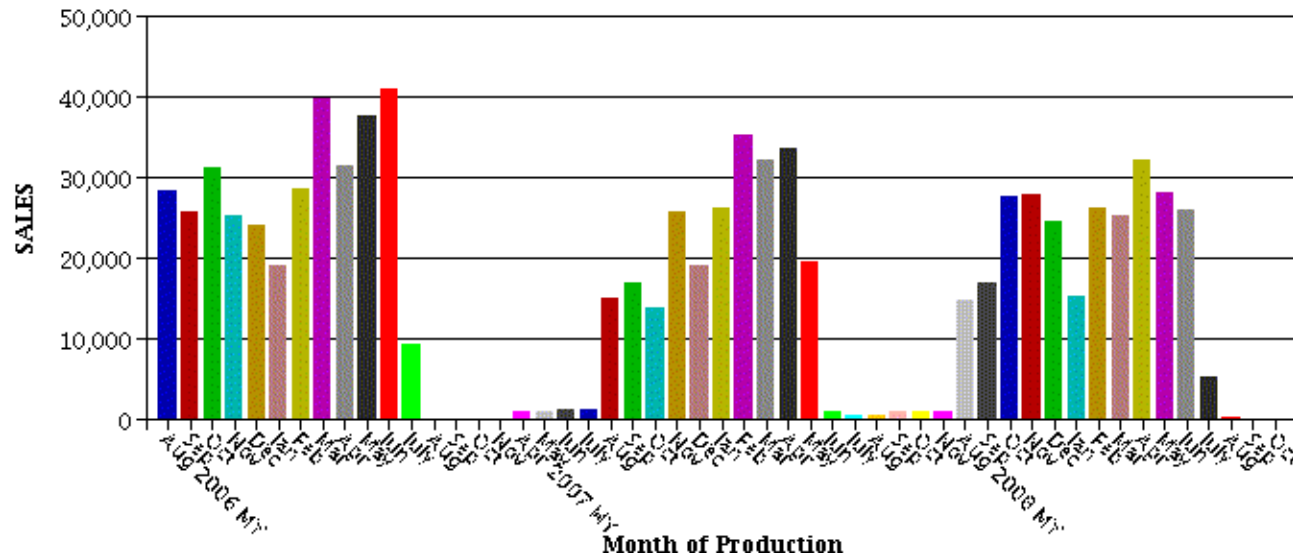
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Bulb; headlamp (085032)

Data Through December 2011
February 2, 2012
3:05:43 PM EST



**Standard Report Parameters**

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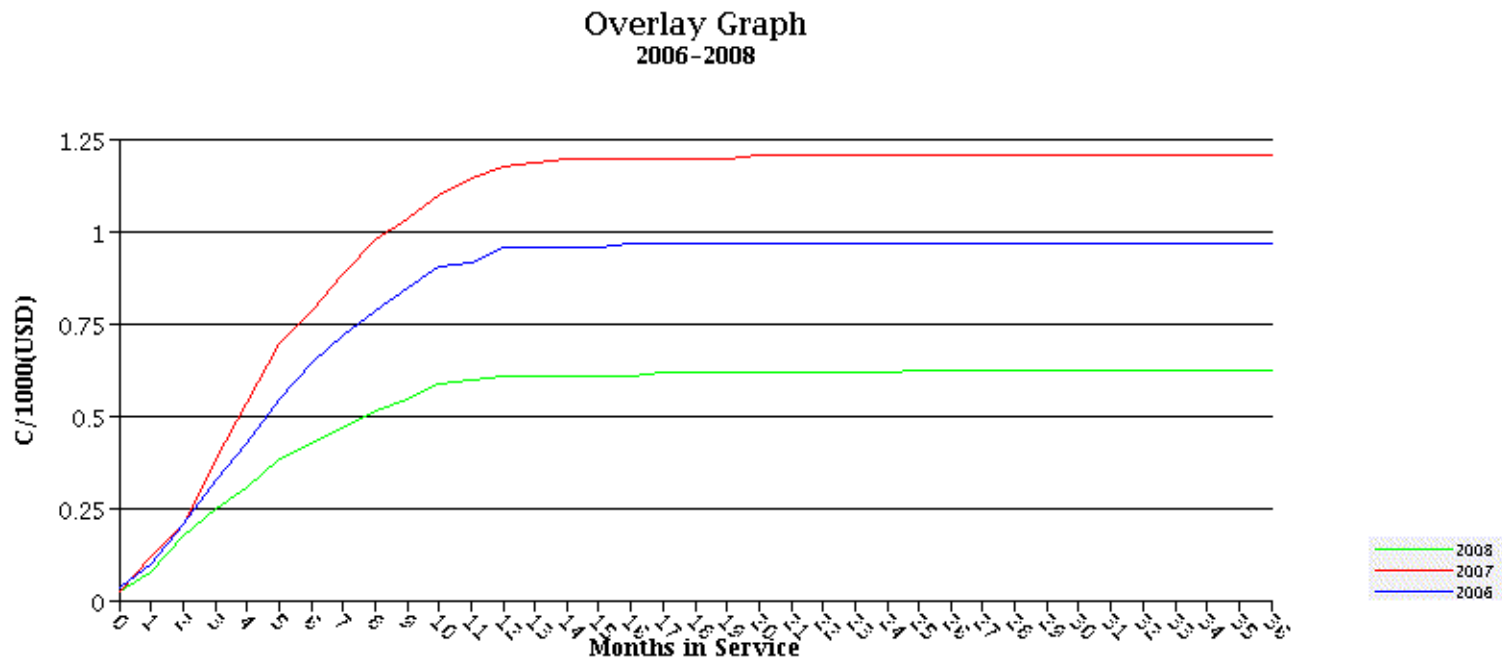
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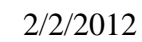
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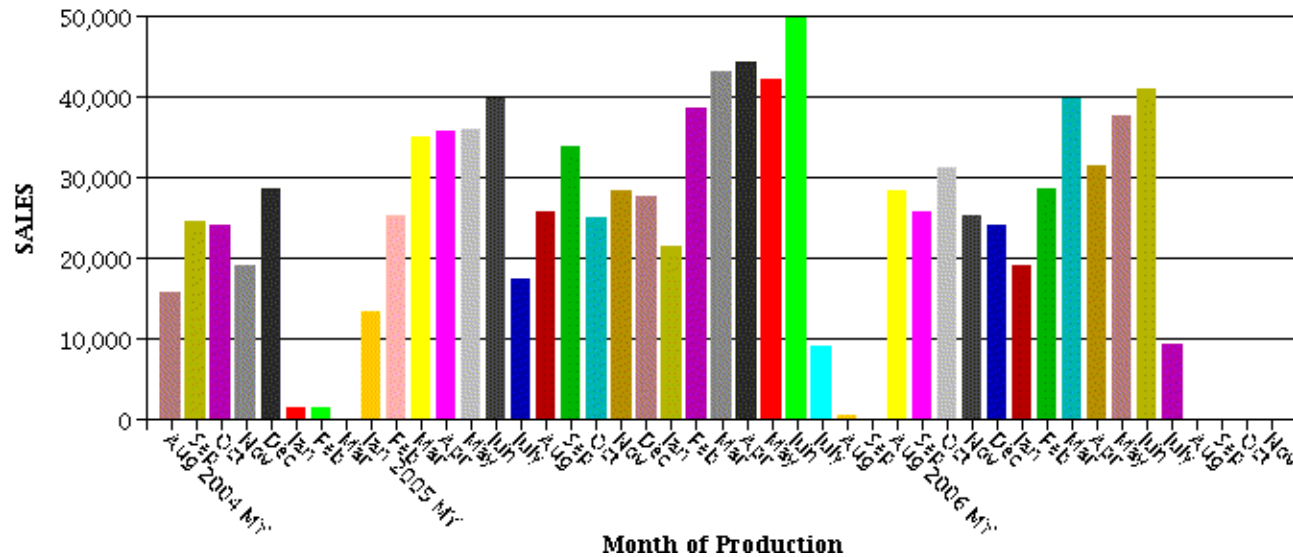
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Data Through December 2011
February 2, 2012
3:01:11 PM EST



**Standard Report Parameters**

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 Model Year: 2006-2004
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
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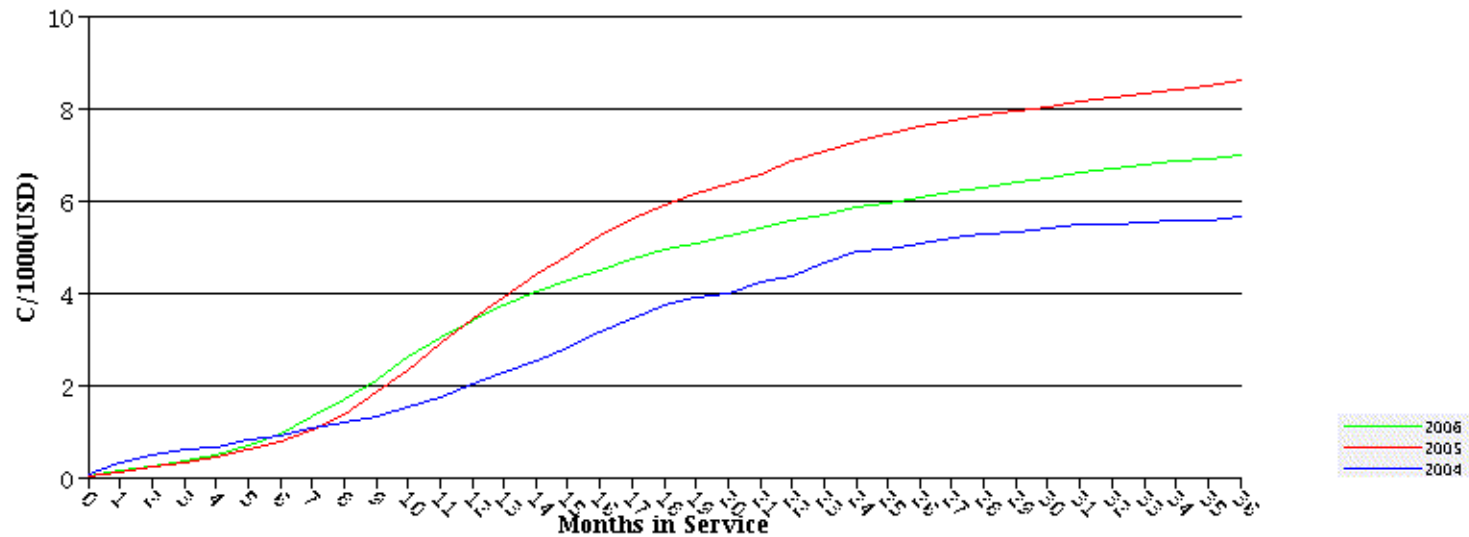
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Overlay Graph
 2004-2006



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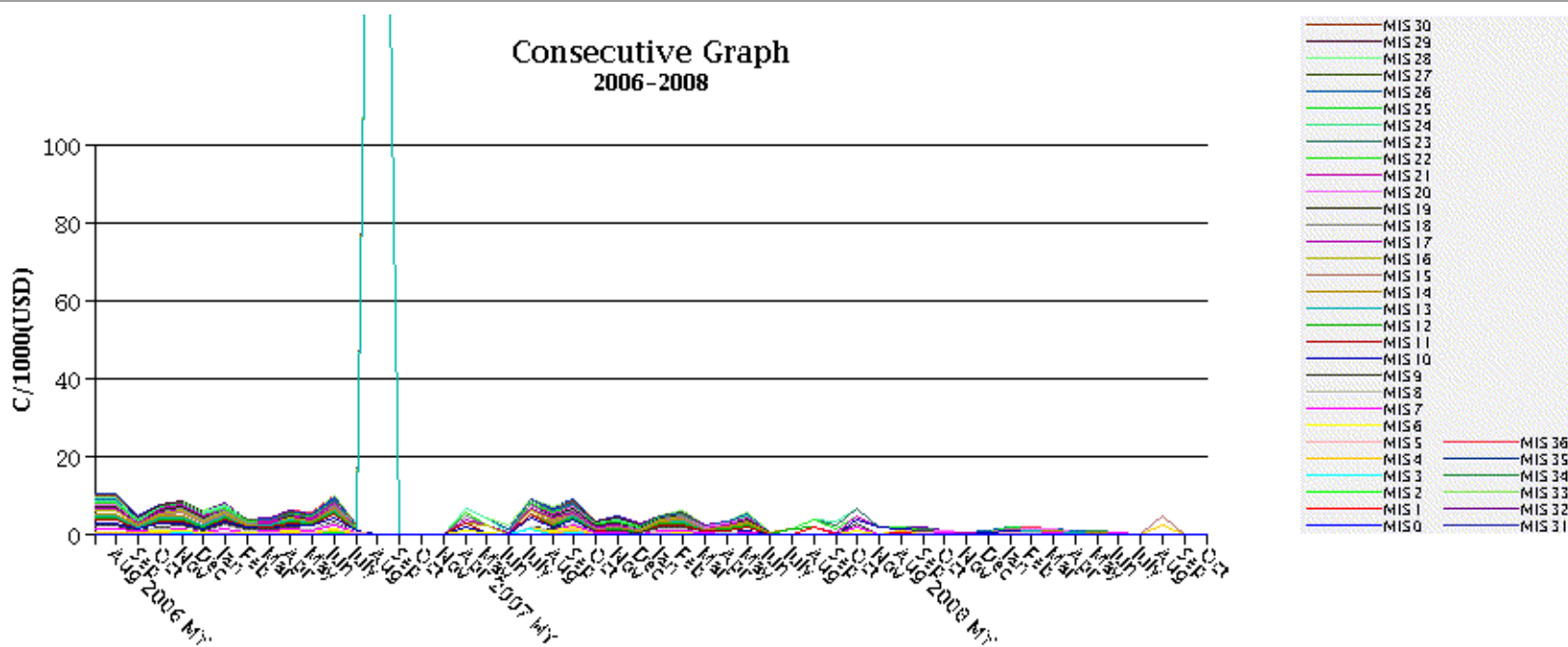
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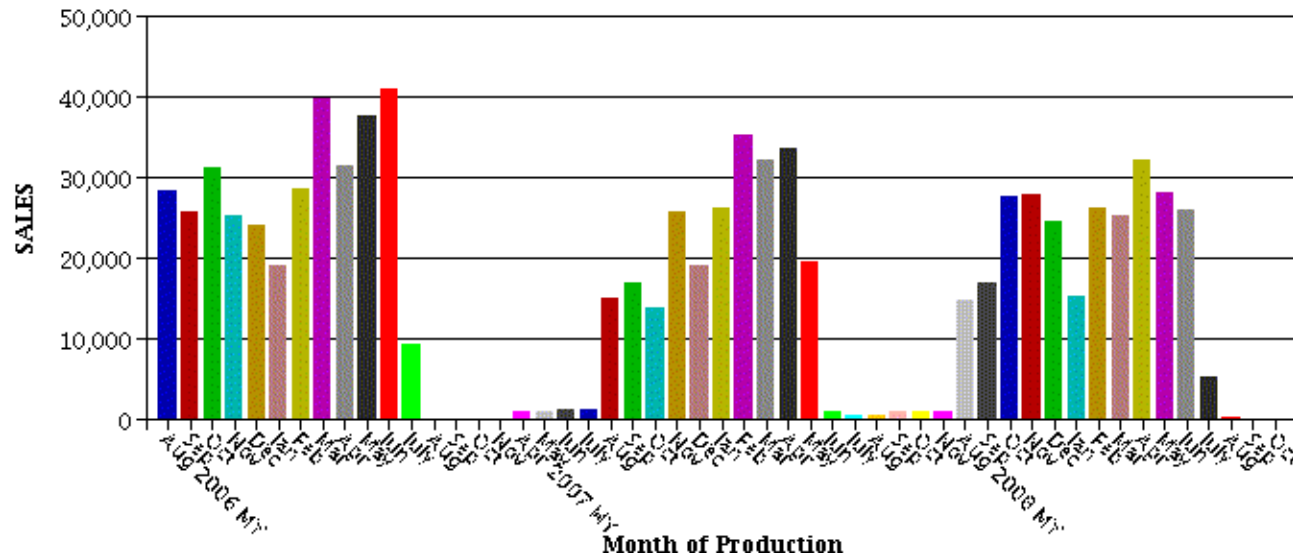
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Data Through December 2011
February 2, 2012
3:03:41 PM EST





Standard Report Parameters

Metric: Months in Service
 Model Year: 2008-2006
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
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Footnotes:

MIS REPORTING

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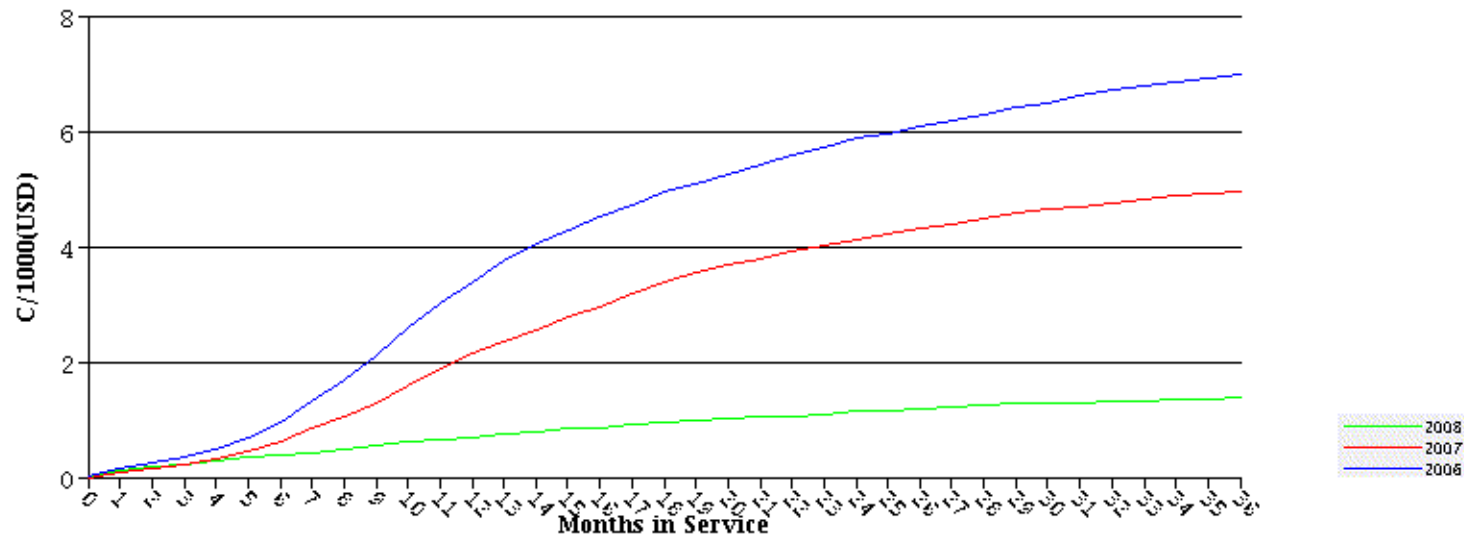
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Overlay Graph
 2006-2008



Standard Report Parameters

Metric: Months in Service
 Model Year: 2008-2006
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)

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IMKT:

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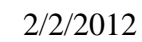
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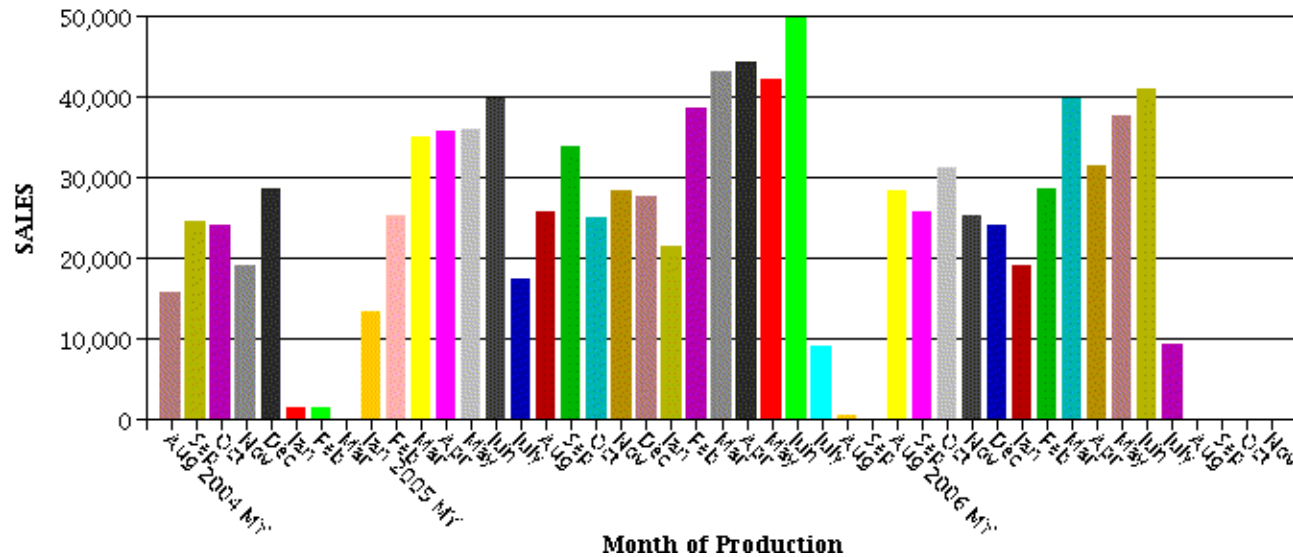
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Data Through December 2011
February 2, 2012
2:42:36 PM EST



**Standard Report Parameters**

Metric: Months in Service
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Footnotes:**MIS REPORTING**

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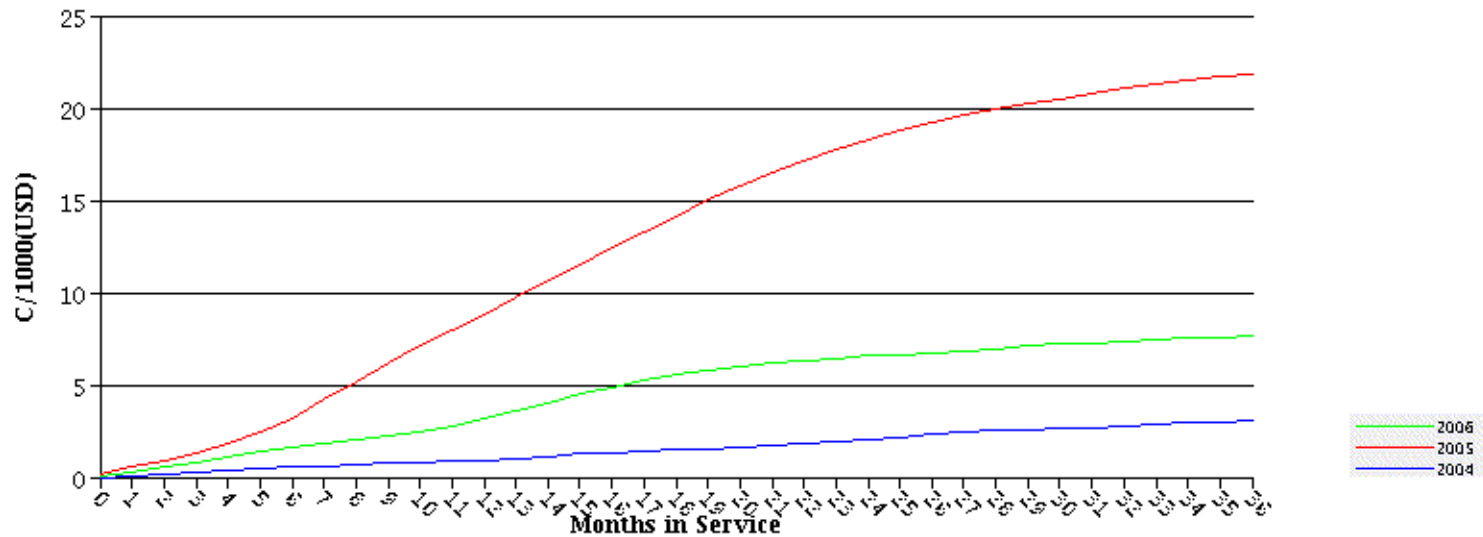
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Overlay Graph
 2004-2006



Standard Report Parameters

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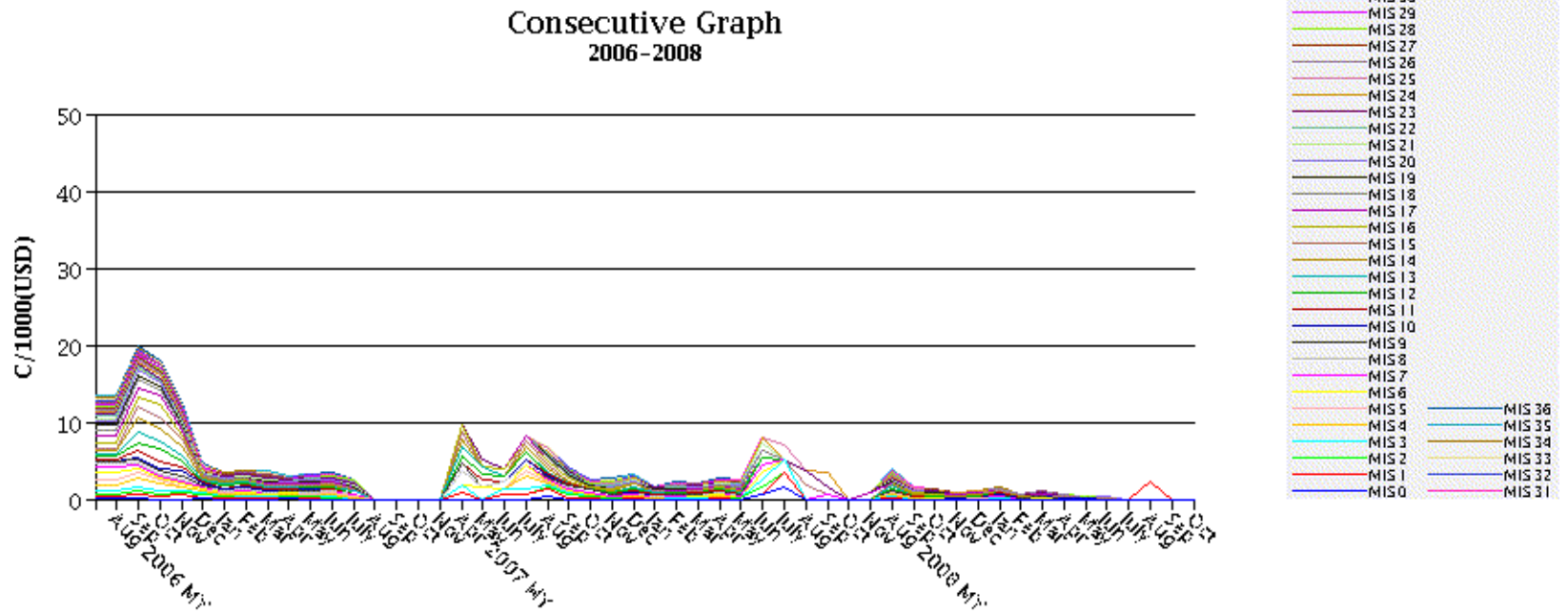
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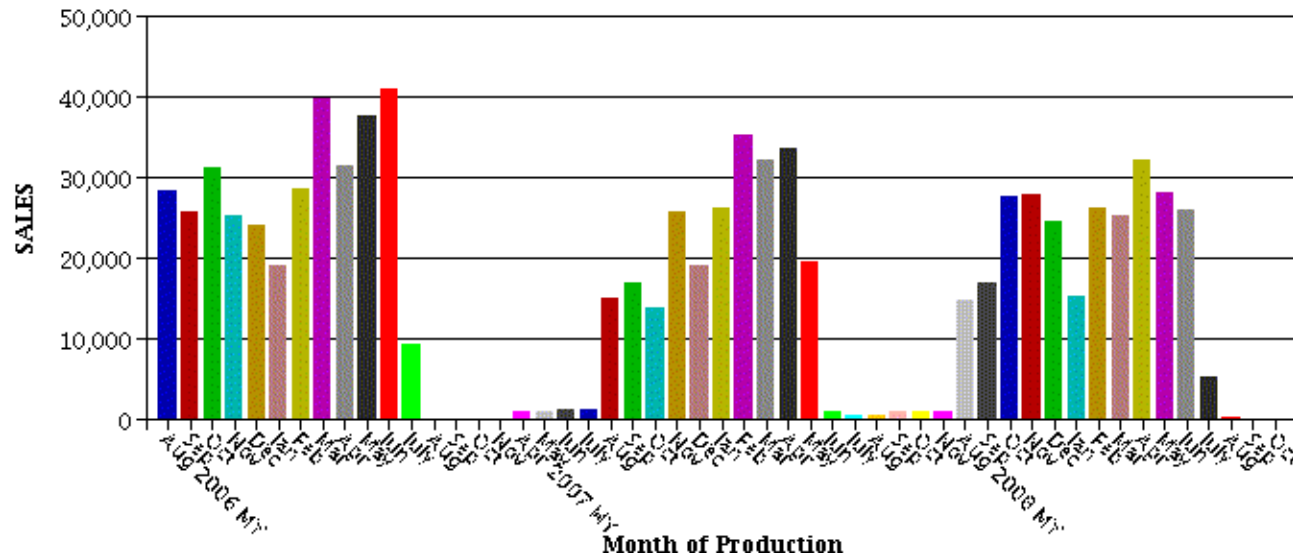
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Switch; headlamp and lighting control (088036)

Data Through December 2011
February 2, 2012
2:45:55 PM EST



**Standard Report Parameters**

Metric: Months in Service
 Model Year: 2008-2006
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)
 Sold Market: All Markets (@)
 Brand: All Brands (@)

PL: RT
 FG: 08
 CTC:
 CD:

IMKT:

FM:
 CG: 80
 CT:
 QM:

RGN:

LN:
 CC: 36
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 QS:

BC:

PC:
 OC:
 PN:

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AP:
 FGCGCC:

Footnotes:**MIS REPORTING**

Each Product Line is at its stated MIS. The Totals are at the current reporting MIS.

CAR

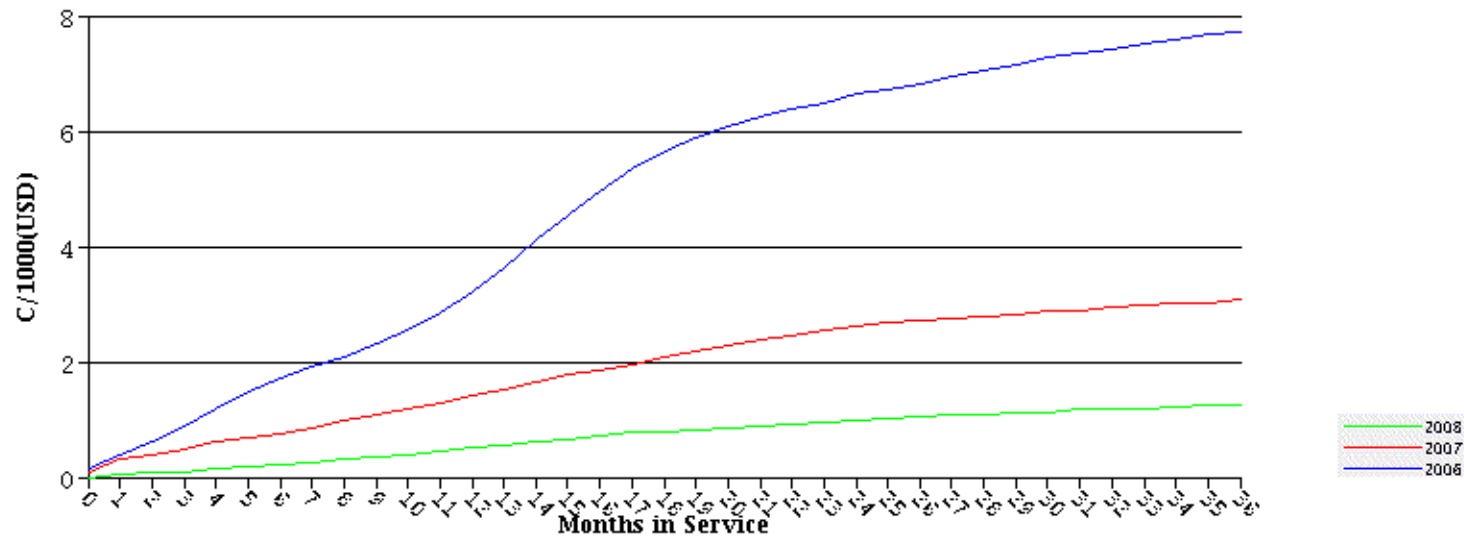
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TRUCK

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Overlay Graph
 2006-2008



Standard Report Parameters

Metric: Months in Service
 Model Year: 2008-2006
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)

PL: RT
 FG: 08
 CTC:
 CD:

IMKT:

FM:
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RGN:

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PC:
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BS:
 FC:
 LCC:

AP:
 FGCGCC:

Sold Market: All Markets (@)
Brand: All Brands (@)

Footnotes:

MIS REPORTING

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TRUCK

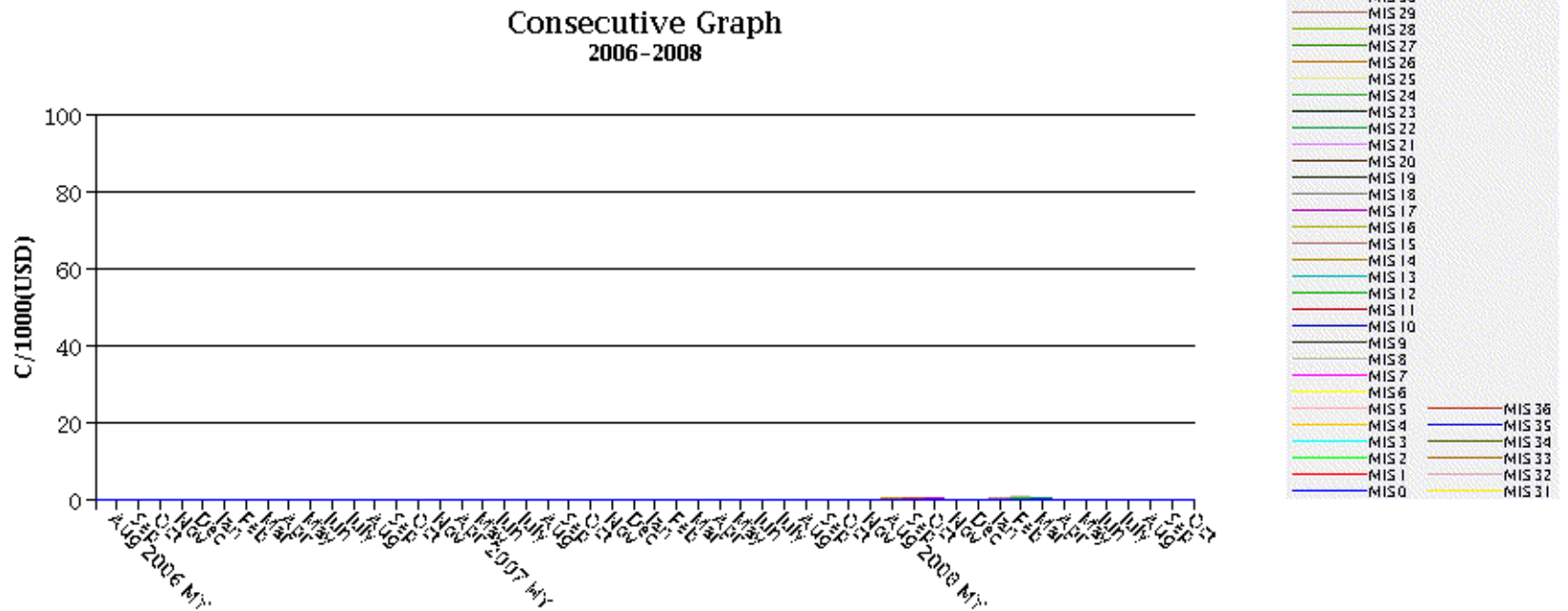
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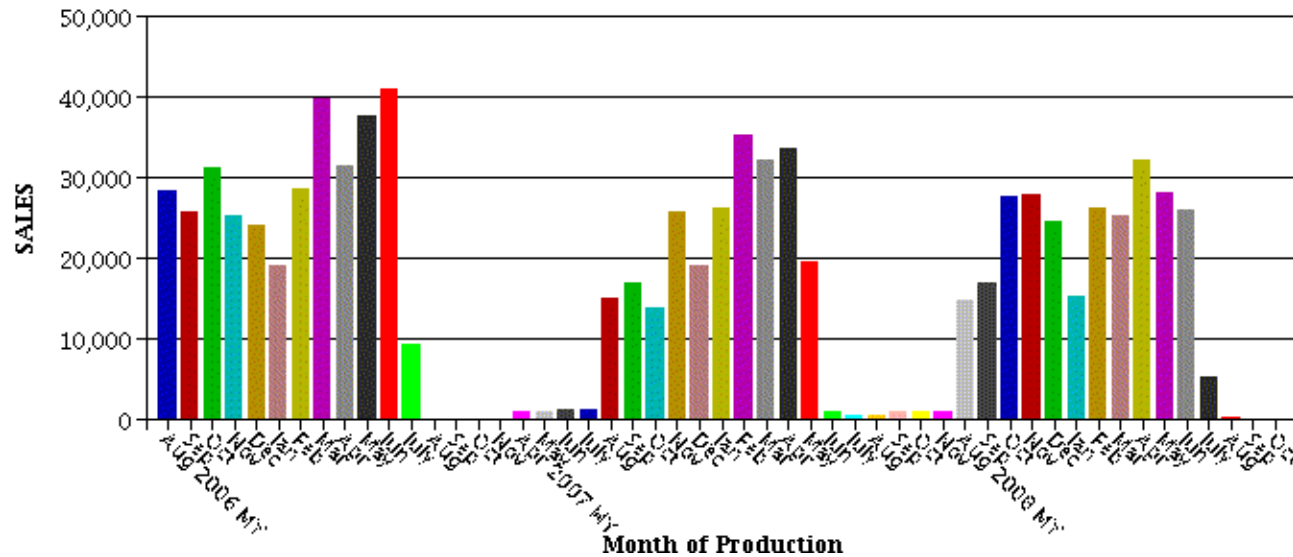
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Lamp; high intensity discharge system (085035)

Data Through December 2011
February 2, 2012
3:06:42 PM EST



**Standard Report Parameters**

Metric: Months in Service
 Model Year: 2008-2006
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)
 Sold Market: All Markets (@)
 Brand: All Brands (@)

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RGN:

LN:
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BC:

PC:
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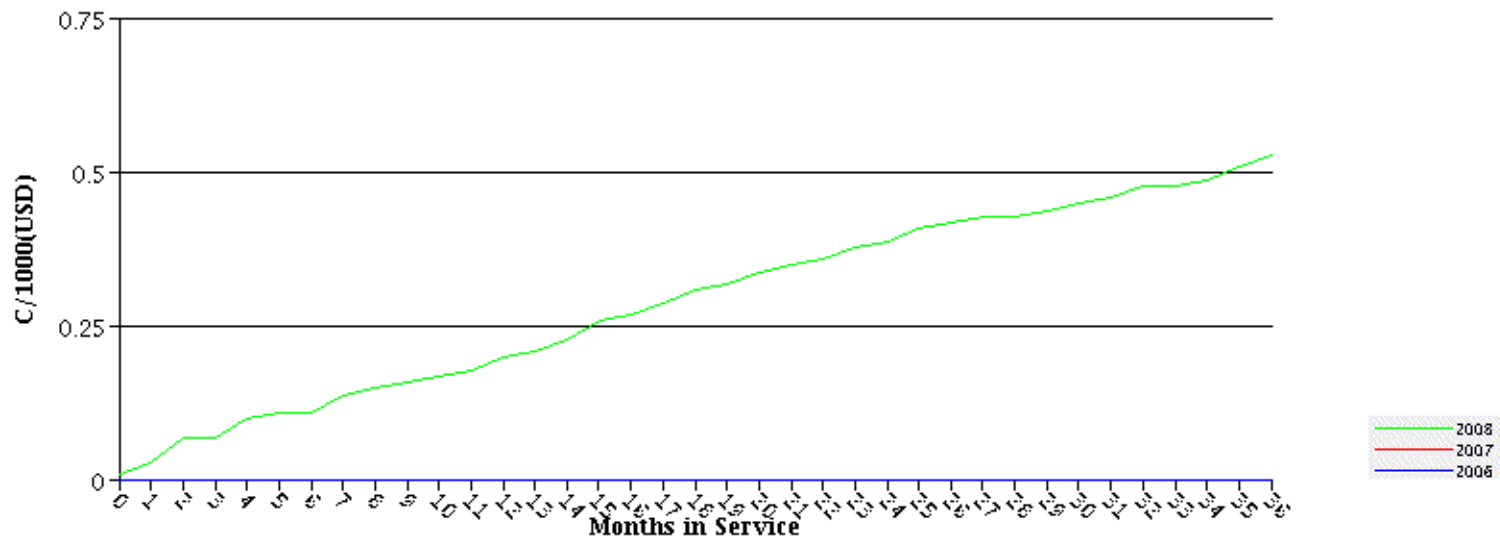
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Overlay Graph
 2006-2008



Standard Report Parameters

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 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)

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Sold Market: All Markets (@)
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Footnotes:

MIS REPORTING

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CAR

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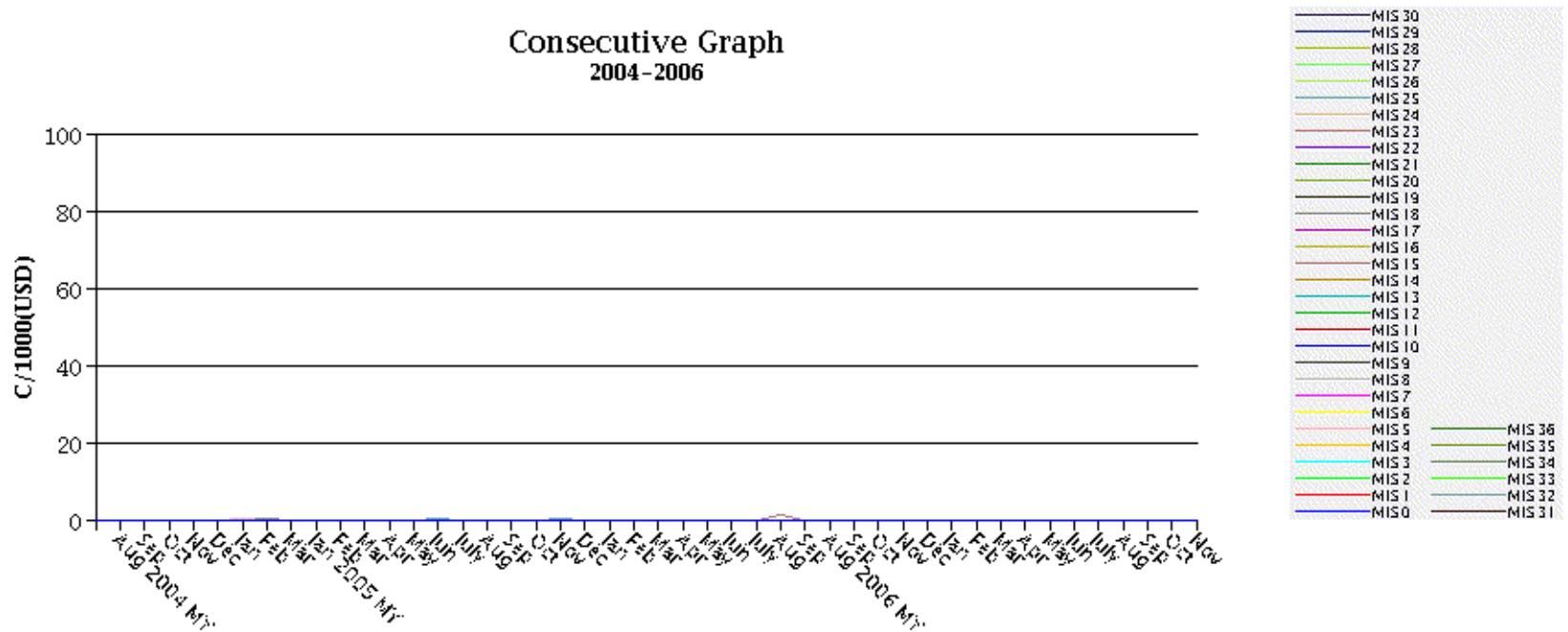
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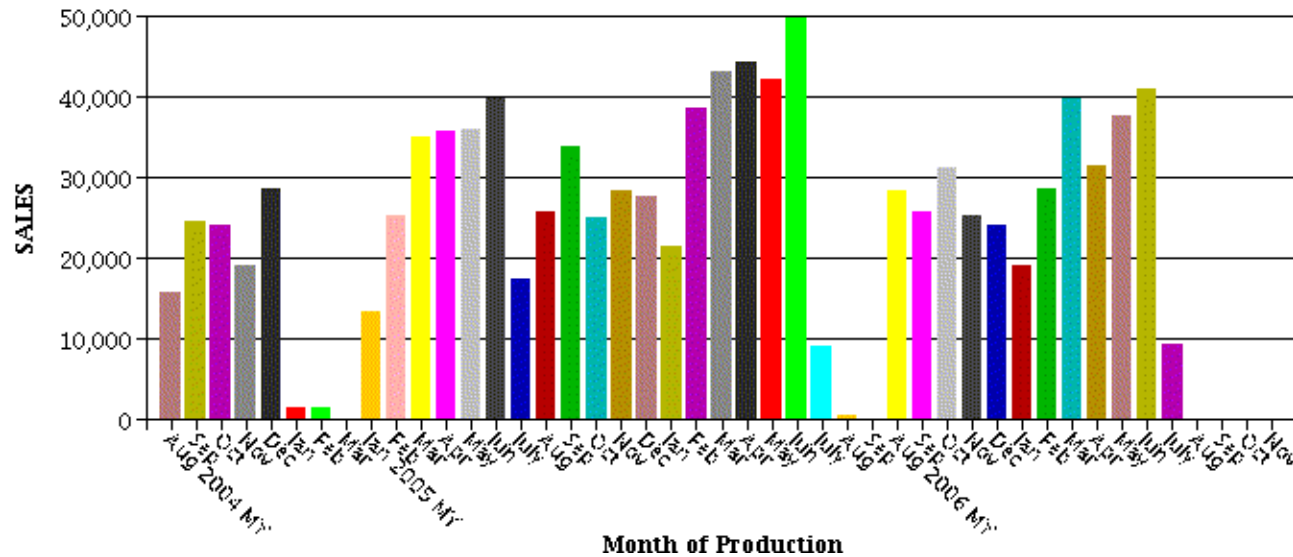
WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Ground (0892BJ)

Data Through December 2011
February 2, 2012
3:09:55 PM EST

Consecutive Graph
2004 - 2006



**Standard Report Parameters**

Metric: Months in Service
 Model Year: 2006-2004
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)
 Sold Market: All Markets (@)
 Brand: All Brands (@)

PL: RT
 FG: 08
 CTC: 08
 CD:

IMKT:

FM:
 CG: 92
 CT:
 QM:

RGN:

LN:
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 SMLC:
 QS:

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AP:
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Footnotes:**MIS REPORTING**

Each Product Line is at its stated MIS. The Totals are at the current reporting MIS.

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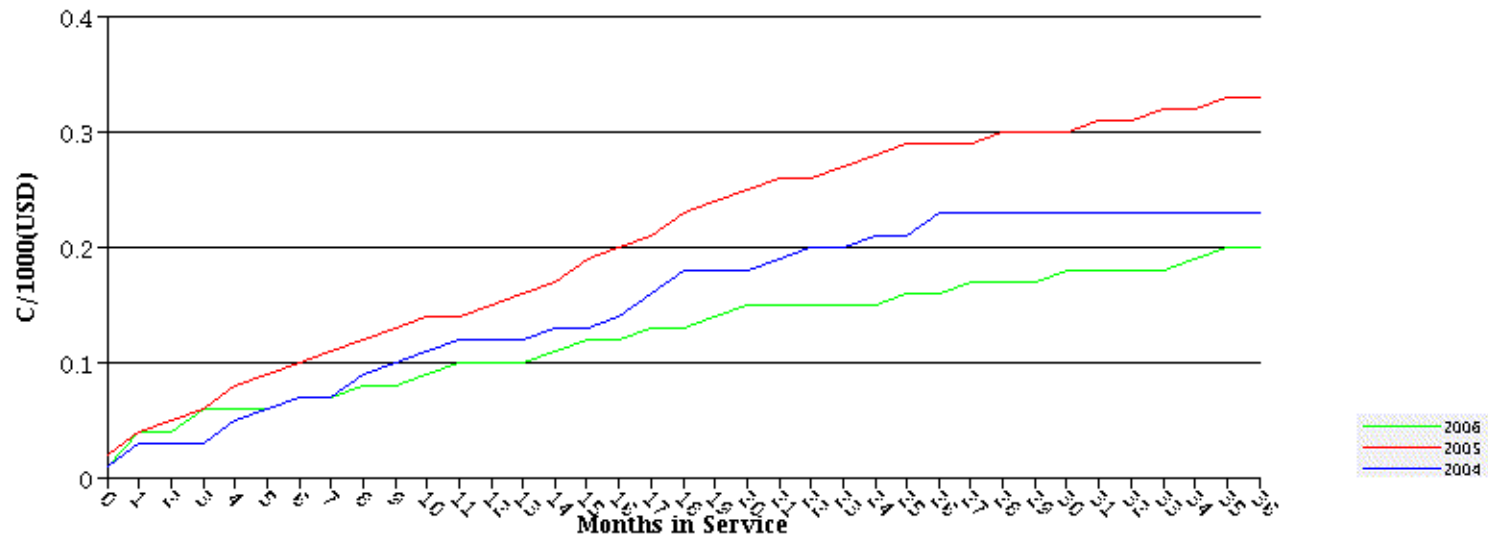
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Overlay Graph
2004-2006



Standard Report Parameters

Metric: Months in Service
Model Year: 2006-2004
Vehicle: Days to Sale Selection - 120 Days
Sales Divisor: Standard
Currency: USD
Coverage: 3/36 (K)
Fleet/Retail: All Fleet & Retail (@)

PL: RT
FG: 08
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CD:

IMKT:

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FGCGCC:

Sold Market: All Markets (@)
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CAR

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TRUCK

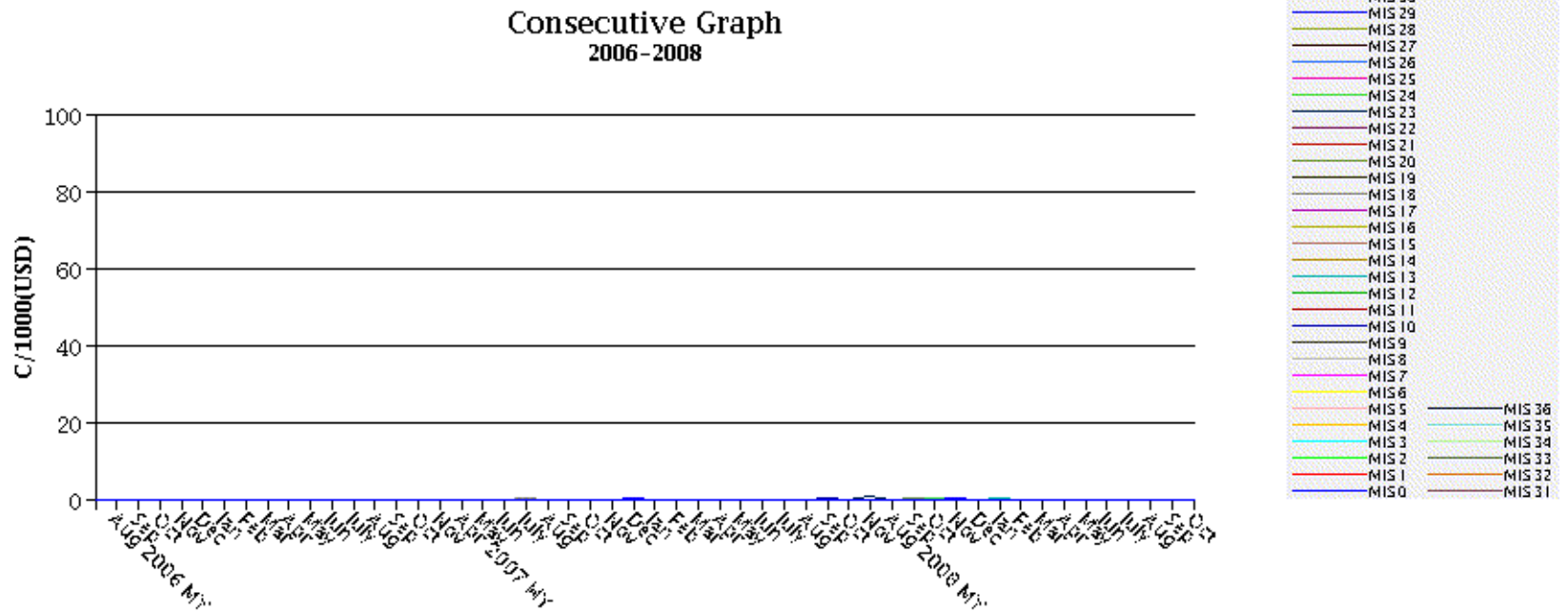
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Ground (0892BJ)

Data Through December 2011
February 2, 2012
3:10:50 PM EST





PL: RT	FM:	LN:	PC:	BS:	AP:
FG: 08	CG: 92	CC: BJ	OC:	FC:	FGCGCC:
CTC:	CT:	SMLC:	PN:	LCC:	
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IMKT:	RGN:	BC:			

MIS REPORTING

CAR

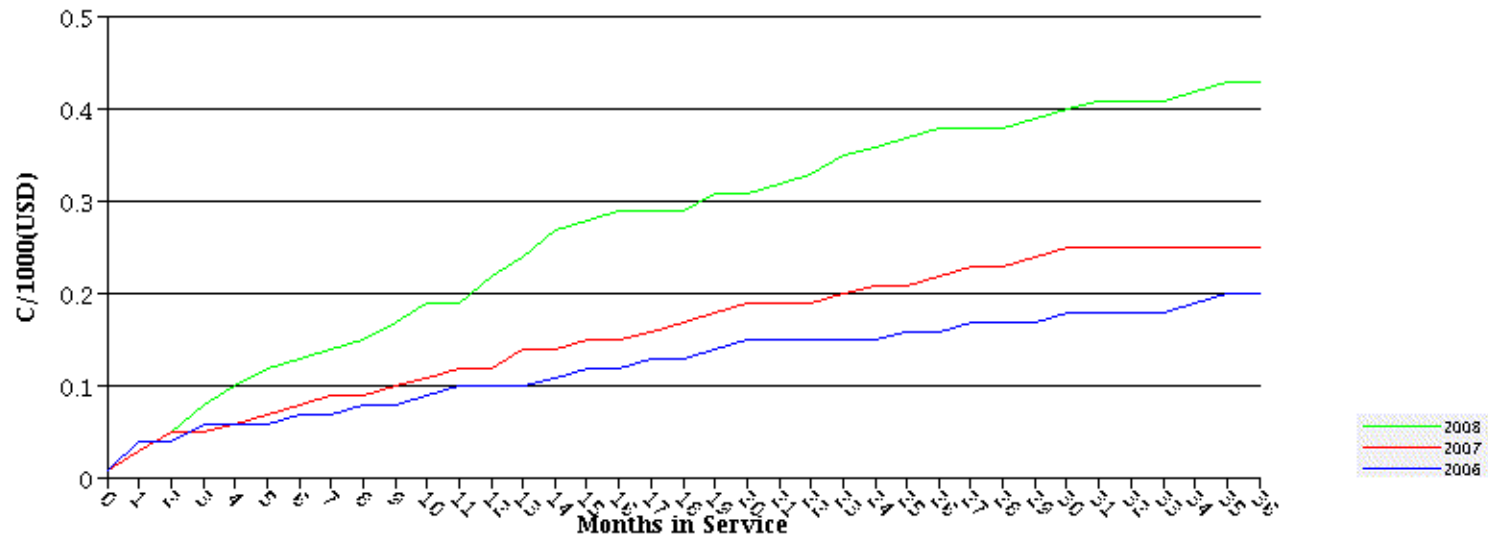
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Overlay Graph
 2006-2008



Standard Report Parameters

Metric: Months in Service
 Model Year: 2008-2006
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)

PL: RT
 FG: 08
 CTC:
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IMKT:

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Footnotes:

MIS REPORTING

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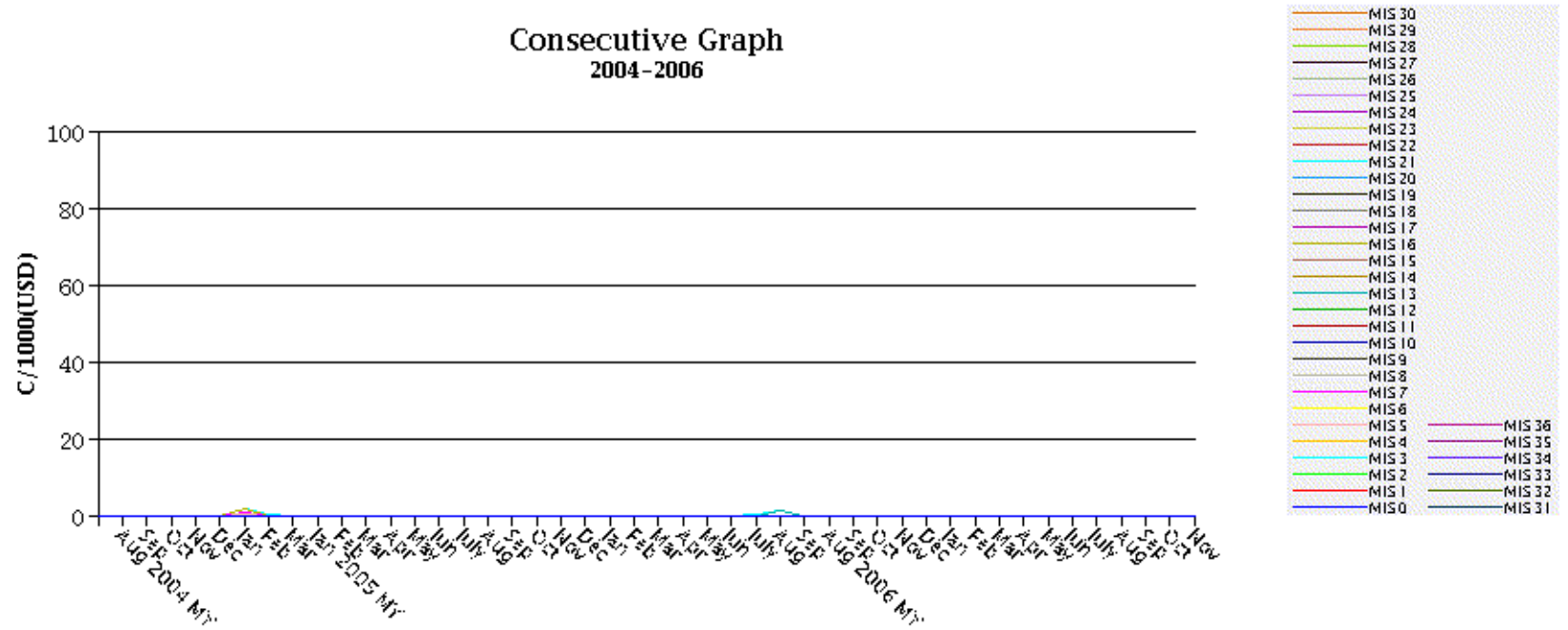
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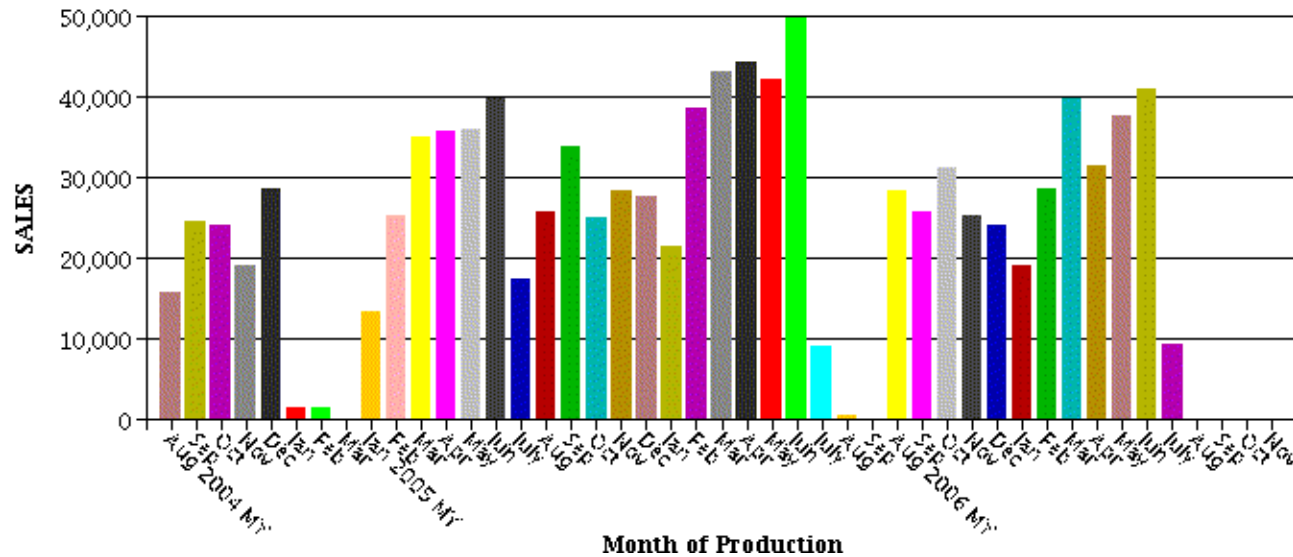
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Headlamps (0892LC)

Data Through December 2011
February 2, 2012
3:12:15 PM EST



**Standard Report Parameters**

Metric: Months in Service
 Model Year: 2006-2004
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)
 Sold Market: All Markets (@)
 Brand: All Brands (@)

PL: RT FM: LN: PC: BS: AP:
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Footnotes:**MIS REPORTING**

Each Product Line is at its stated MIS. The Totals are at the current reporting MIS.

CAR

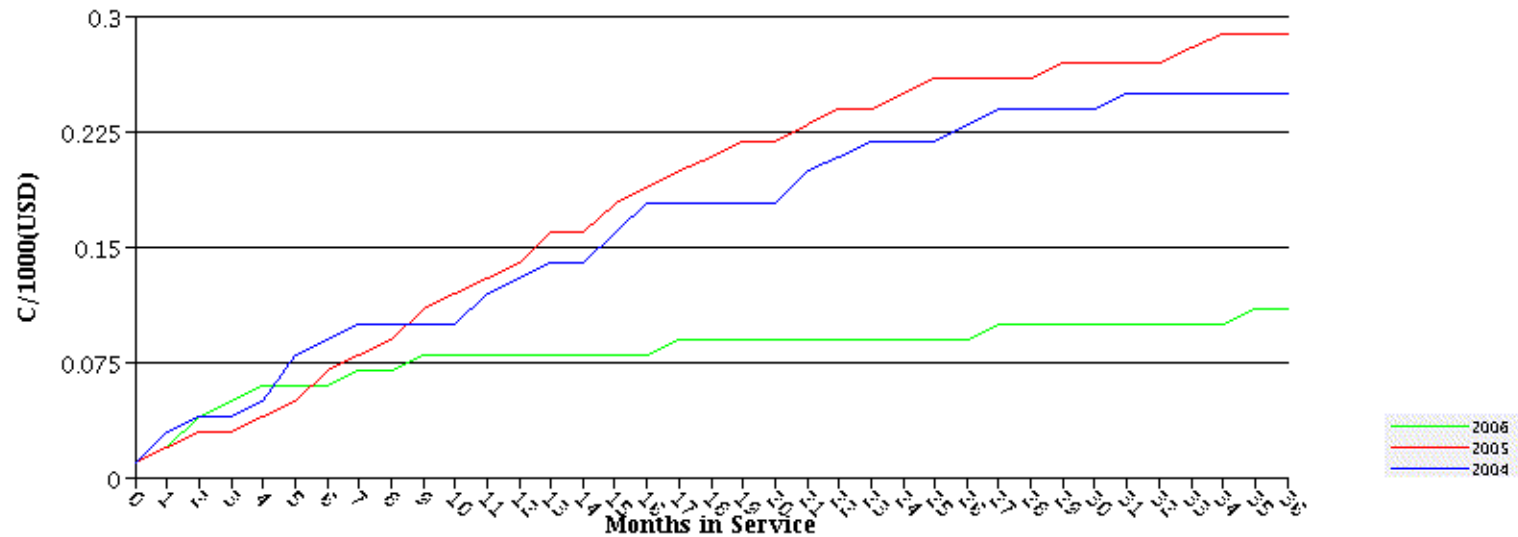
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Overlay Graph
 2004-2006



Standard Report Parameters

Metric: Months in Service
 Model Year: 2006-2004
 Vehicle: Days to Sale Selection - 120 Days
 Sales Divisor: Standard
 Currency: USD
 Coverage: 3/36 (K)
 Fleet/Retail: All Fleet & Retail (@)

PL: RT
 FG: 08
 CTC:
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TRUCK

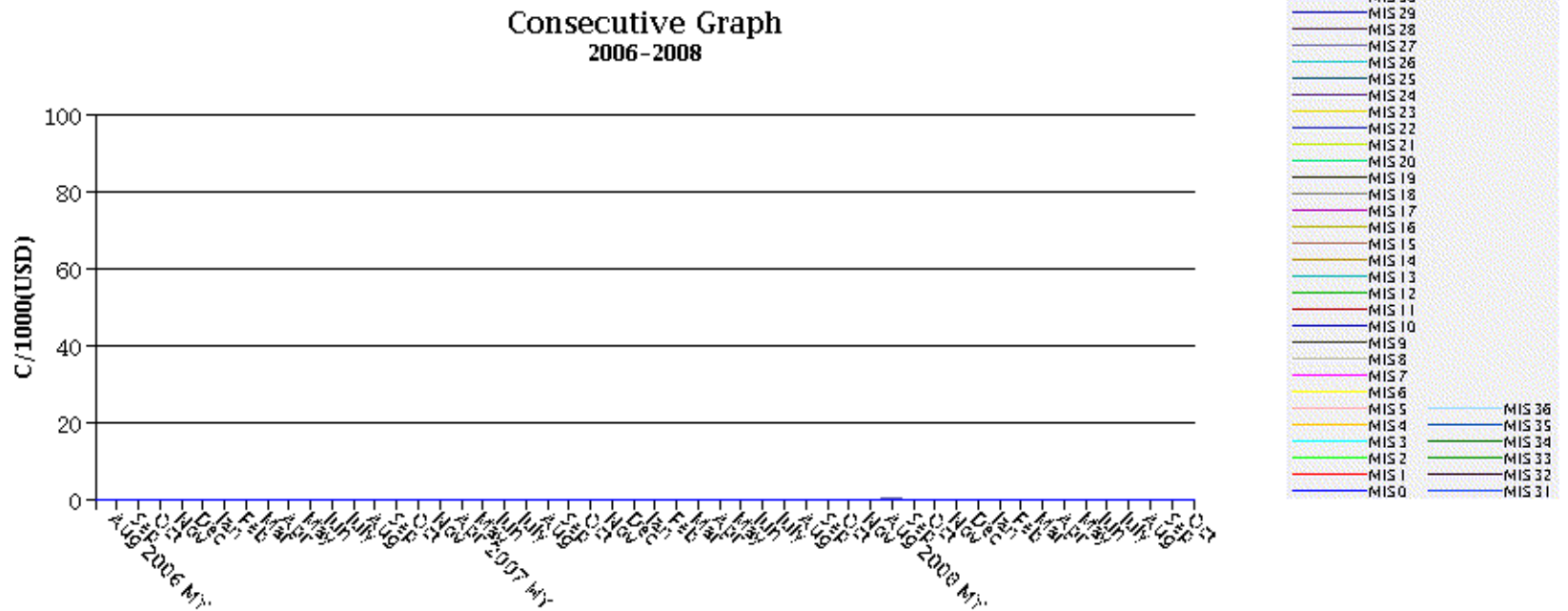
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WIS - Chrysler Group
Months in Service - C/1000
Report MIS : 3

MOP/MIS
Headlamps (0892LC)

Data Through December 2011
February 2, 2012
3:13:11 PM EST



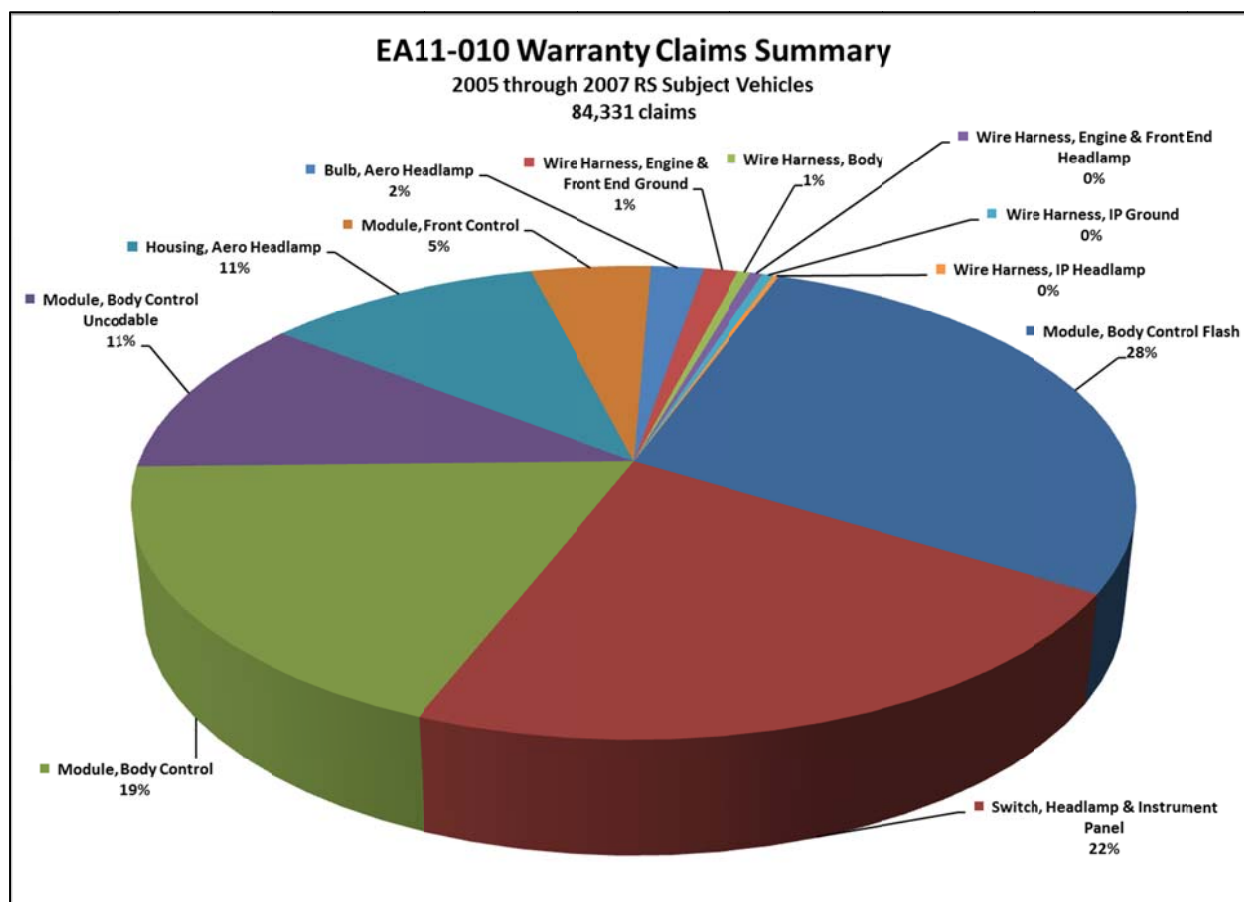


Figure A

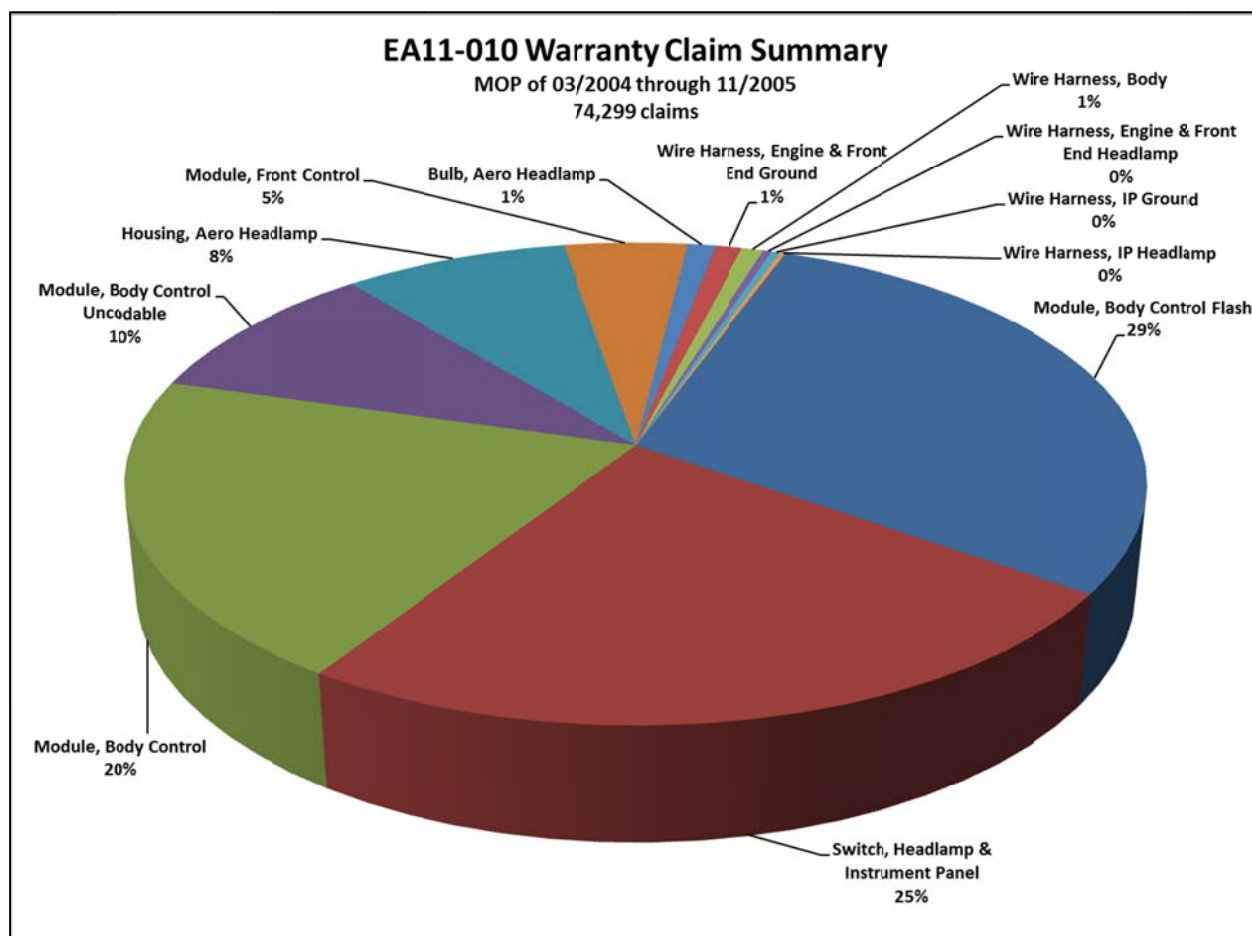


Figure B

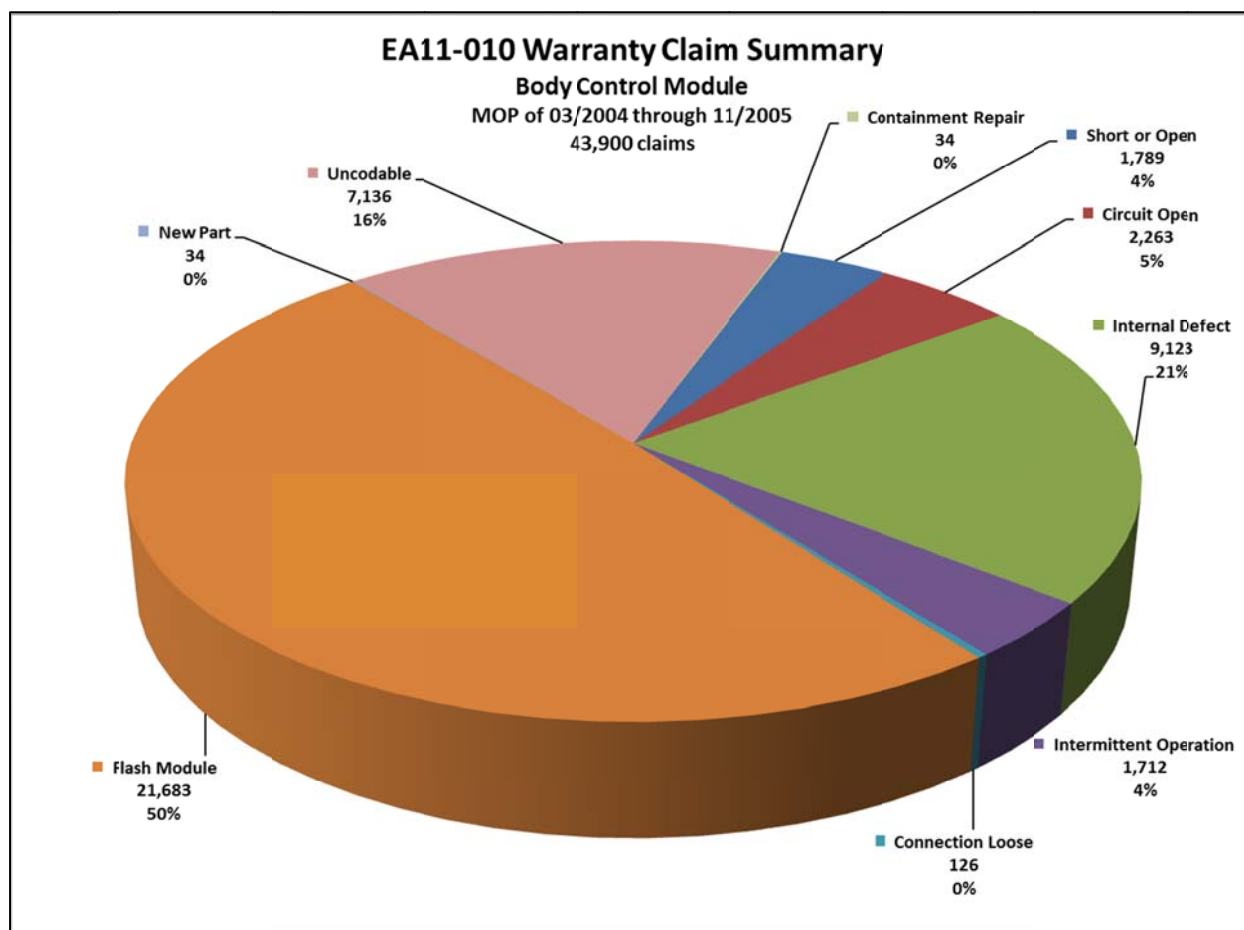


Figure C

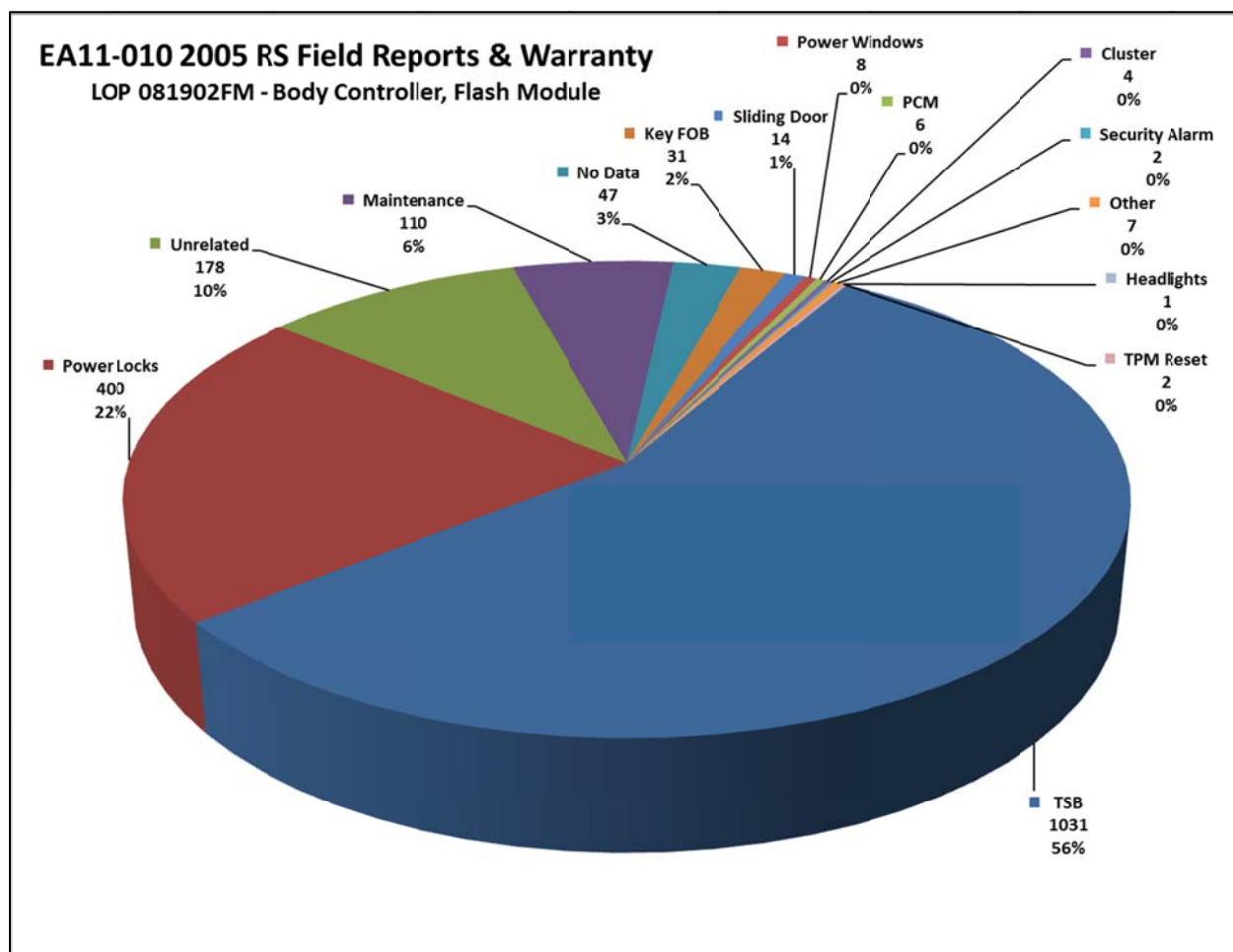


Figure D

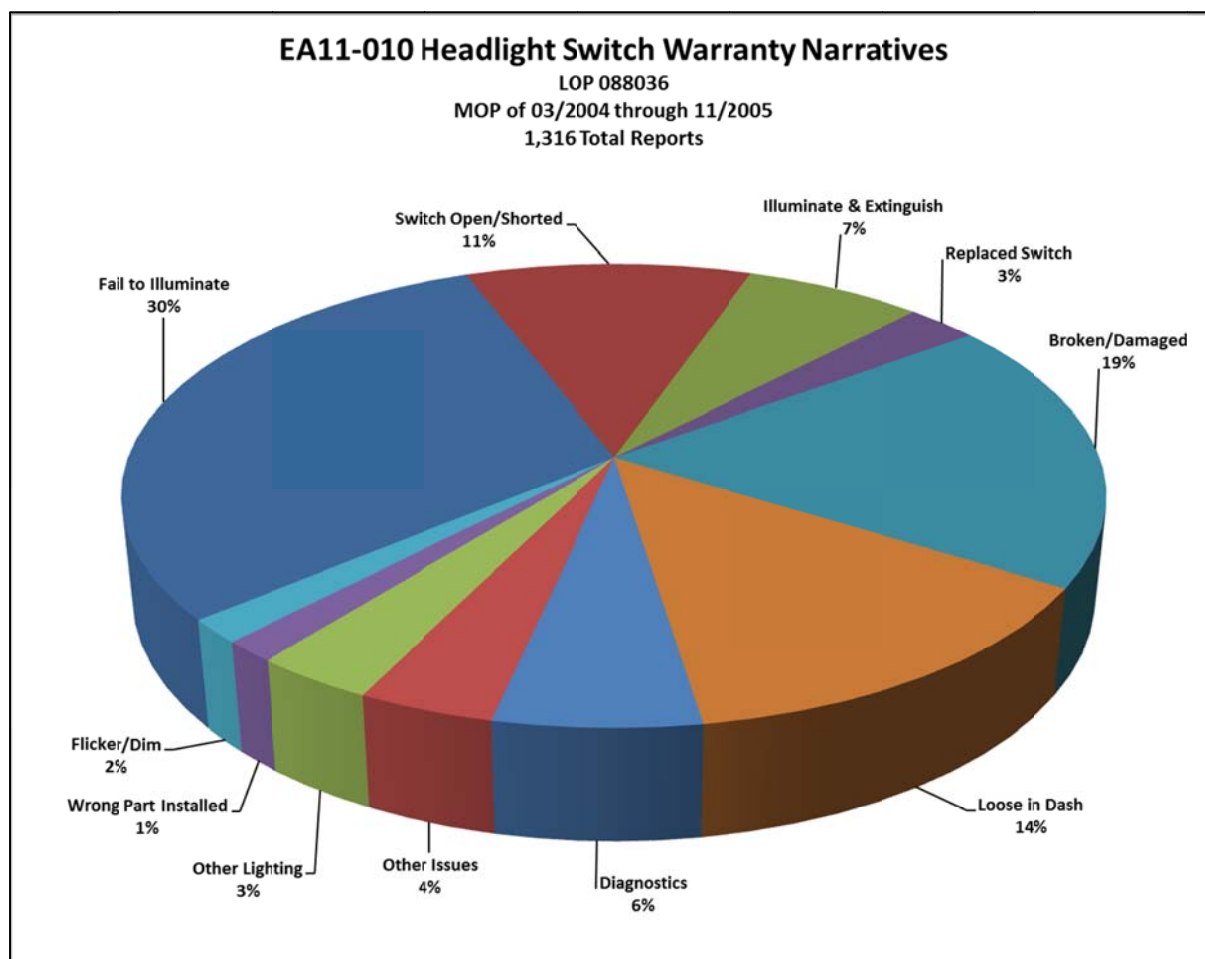


Figure E

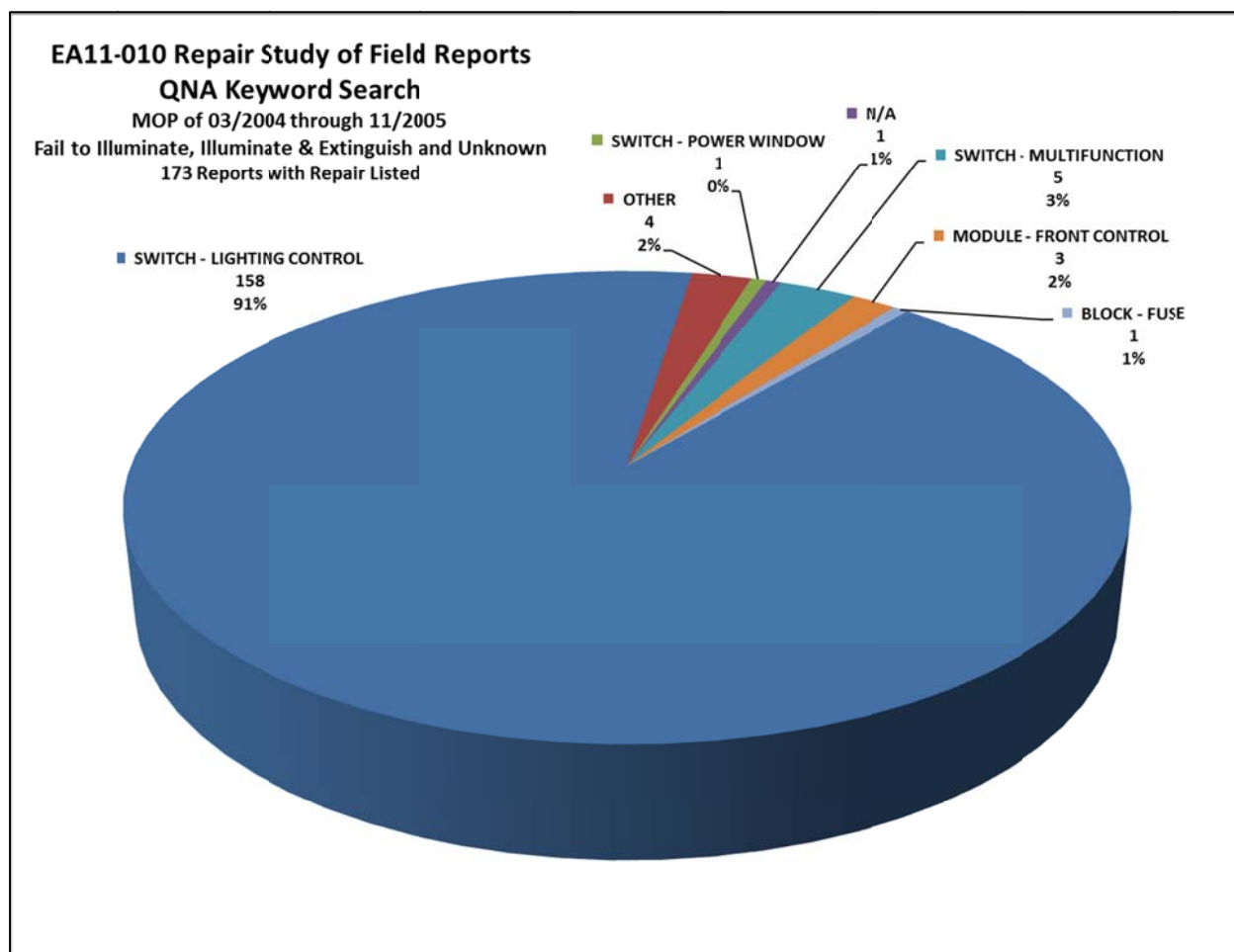


Figure A

Flicker Questionnaire

Background:

You are being contacted because you previously reported a 'flicker' condition involving the headlamps on your 2005 MY Minivan.

We would like to obtain some additional information.

Condition Description

Can you please provide a verbal description of the phenomenon?

Can you describe what was happening when you experienced this condition?

Driving Conditions:

When was the flickering most predominant?

Day to dusk / Darkness of night / Night to morning light.

OR

A combination of the above. Please explain.

OR

Unsure.

When was the flickering most predominant?

While vehicle was in motion.

OR

Typically when decelerating to a stop.

OR

Typically when accelerating from a stop.

OR

Under all driving conditions.

OR

Unsure.

Components

Was the flickering noticed only in the headlights? YES/NO/UNSURE

If NO,

Where else did you notice the flickering taking place?

Resolution

Was the vehicle inspected and/or repaired? YES/NO

IF YES,

Were component(s) replaced?

IF YES,

What component was/components were replaced.

Was the issue resolved?

If NO,

What action, if any, was performed. Please explain.

Was the issue resolved?

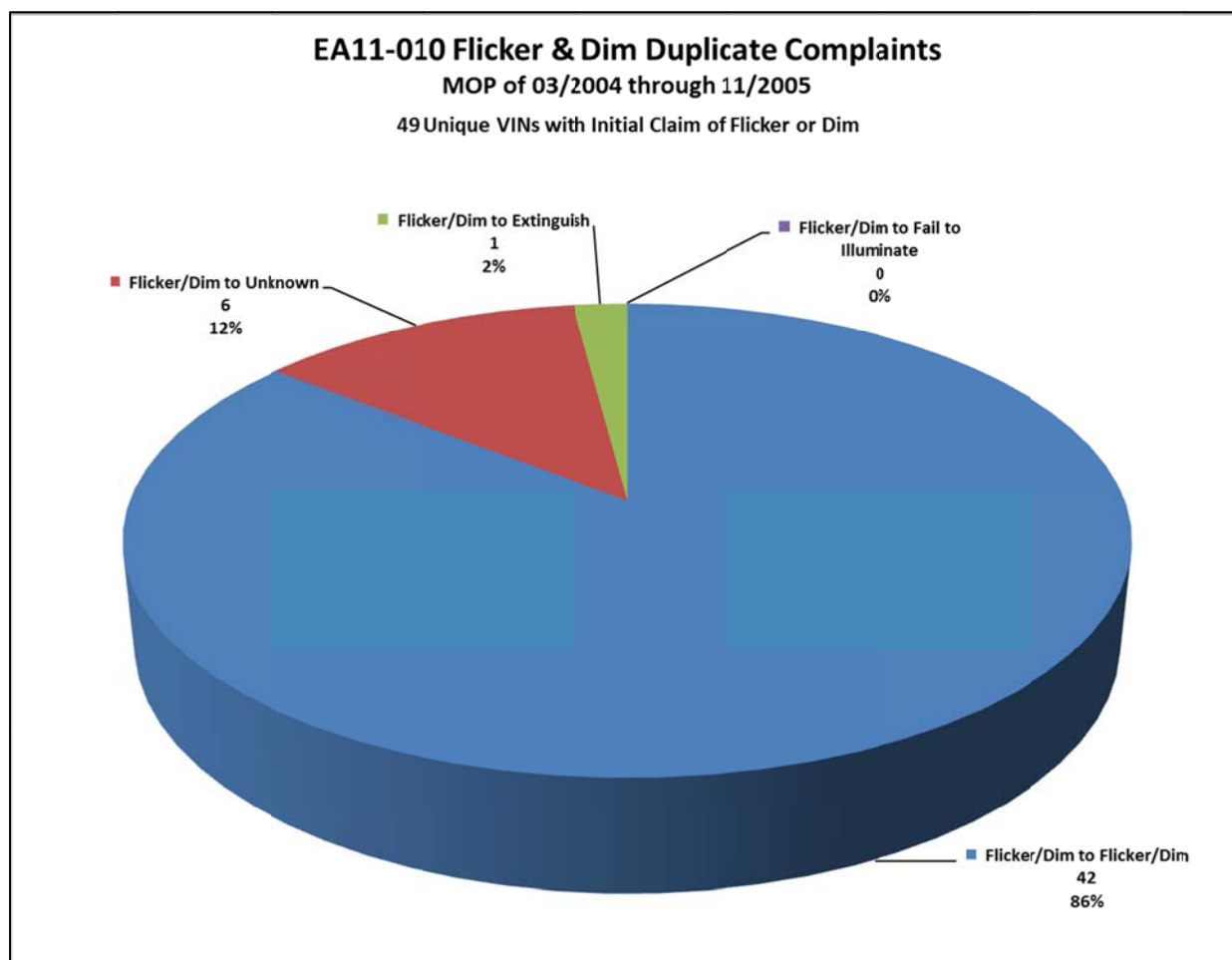


Figure A

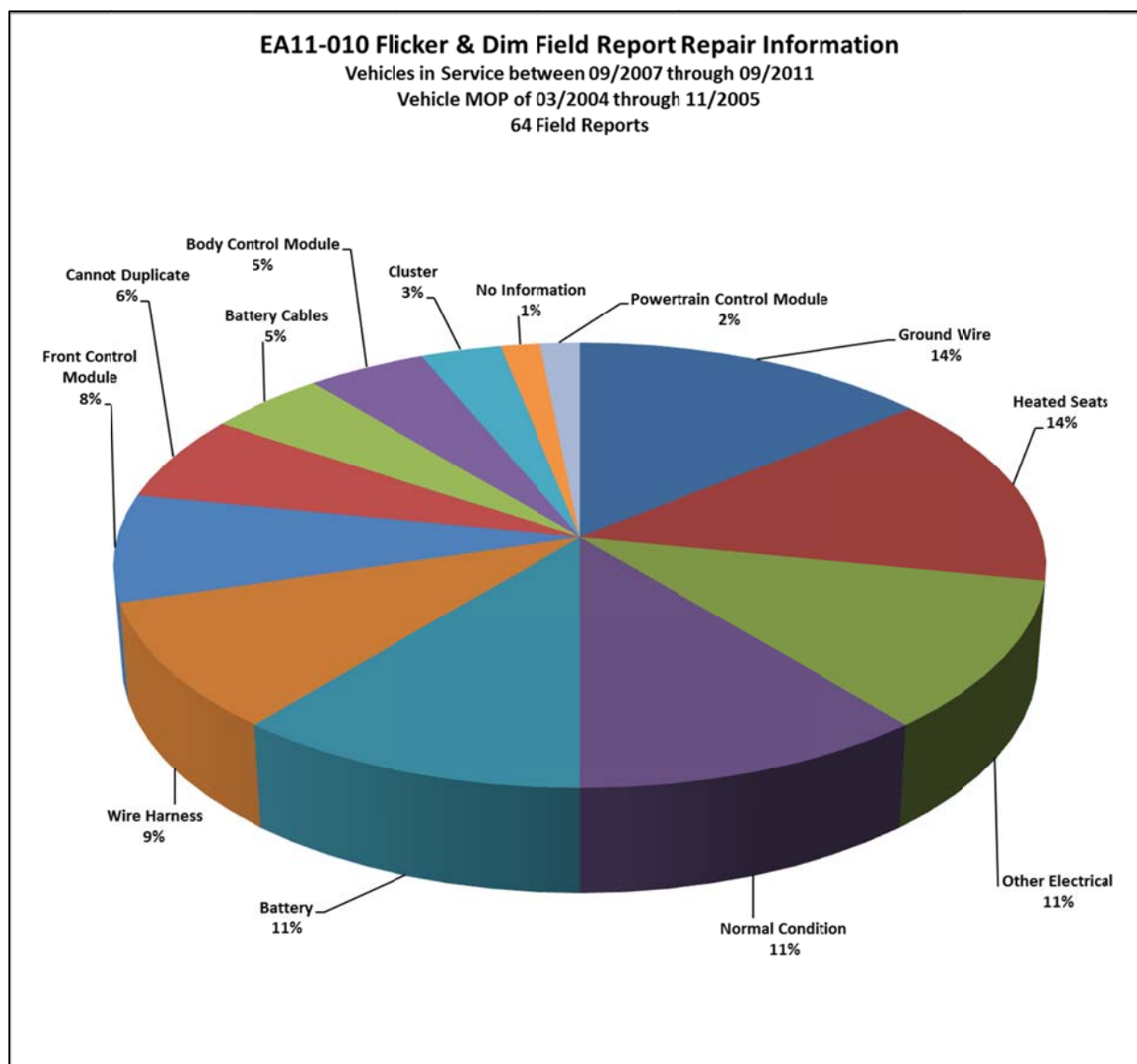


Figure B

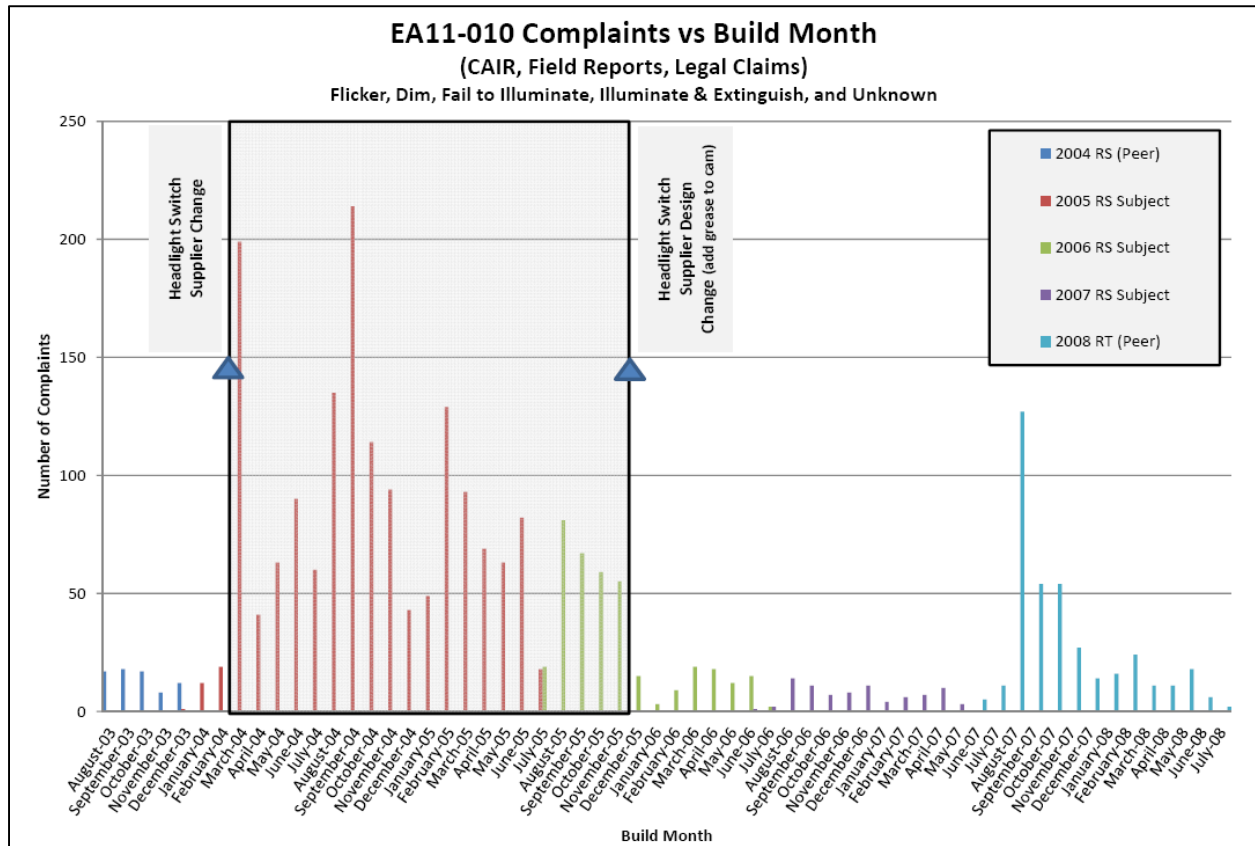


Figure A

EA11-010

CHRYSLER

4-3-2012

Enclosure 12

Field Data

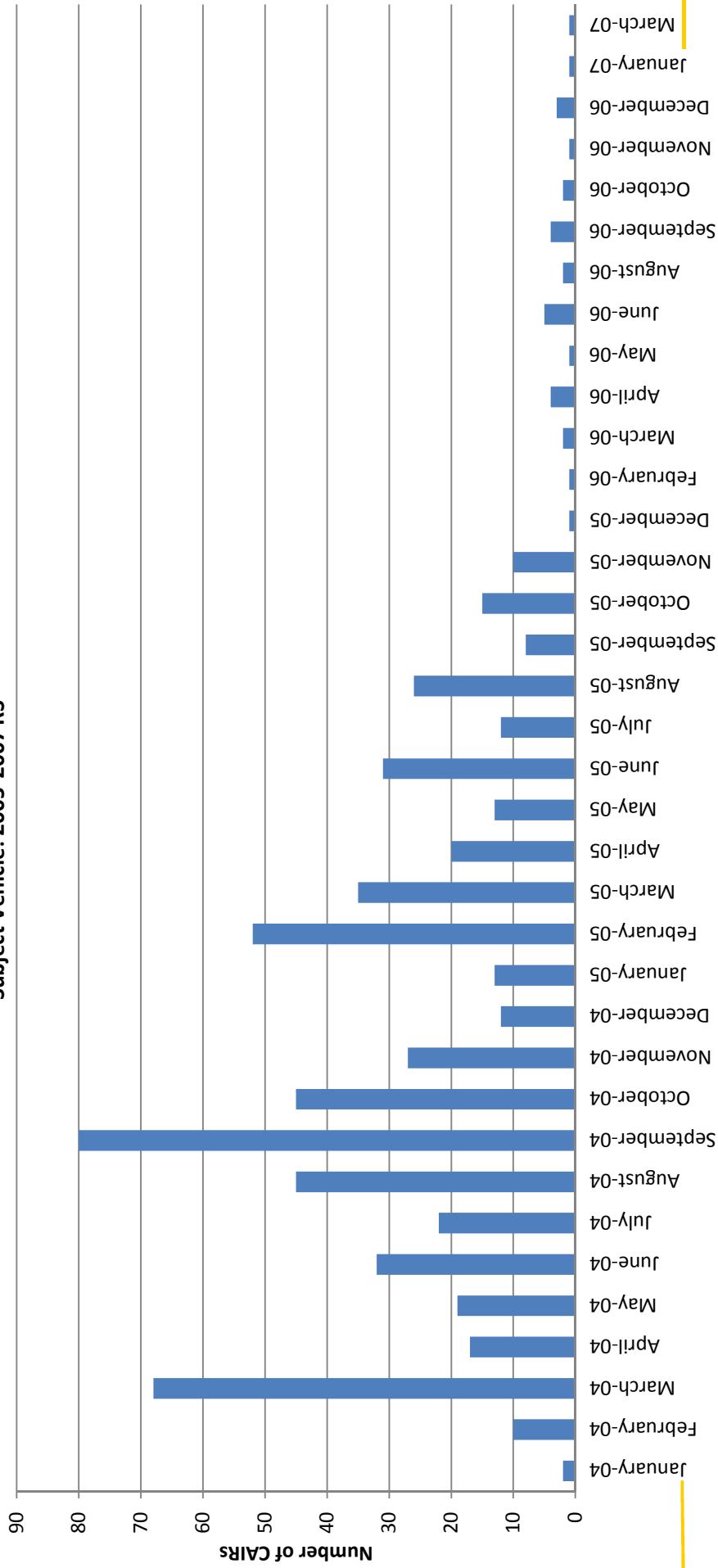
Change History Overlay Public

EA11-010 CAIRs by Vehicle Build Month

Fail to Illuminate, Illuminate & Extinguish and Unknown

Subject Vehicle: 2005-2007 RS

Count of Build Month



Build Month

EA11-010

CHRYSLER

4-3-2012

Enclosure 17

Final Assessment

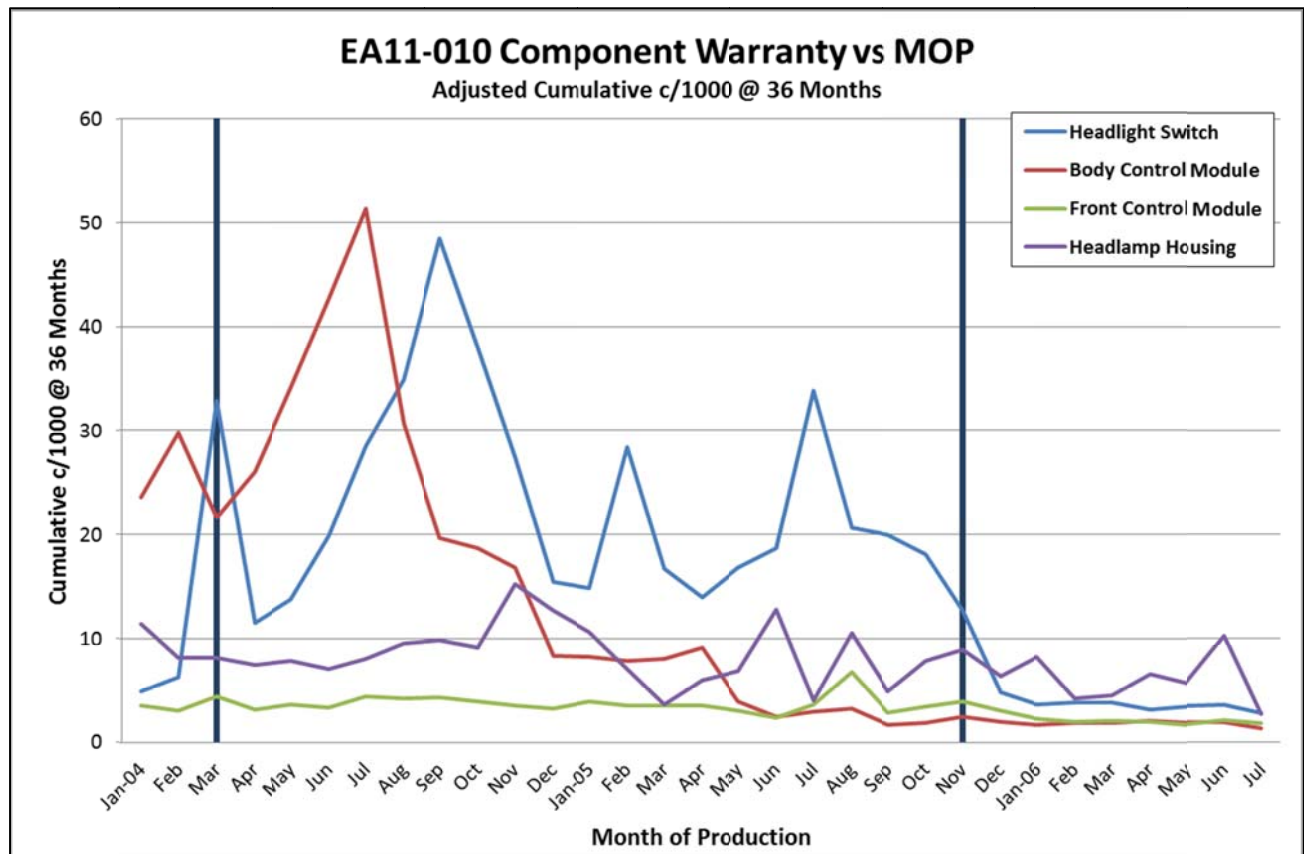


Figure A

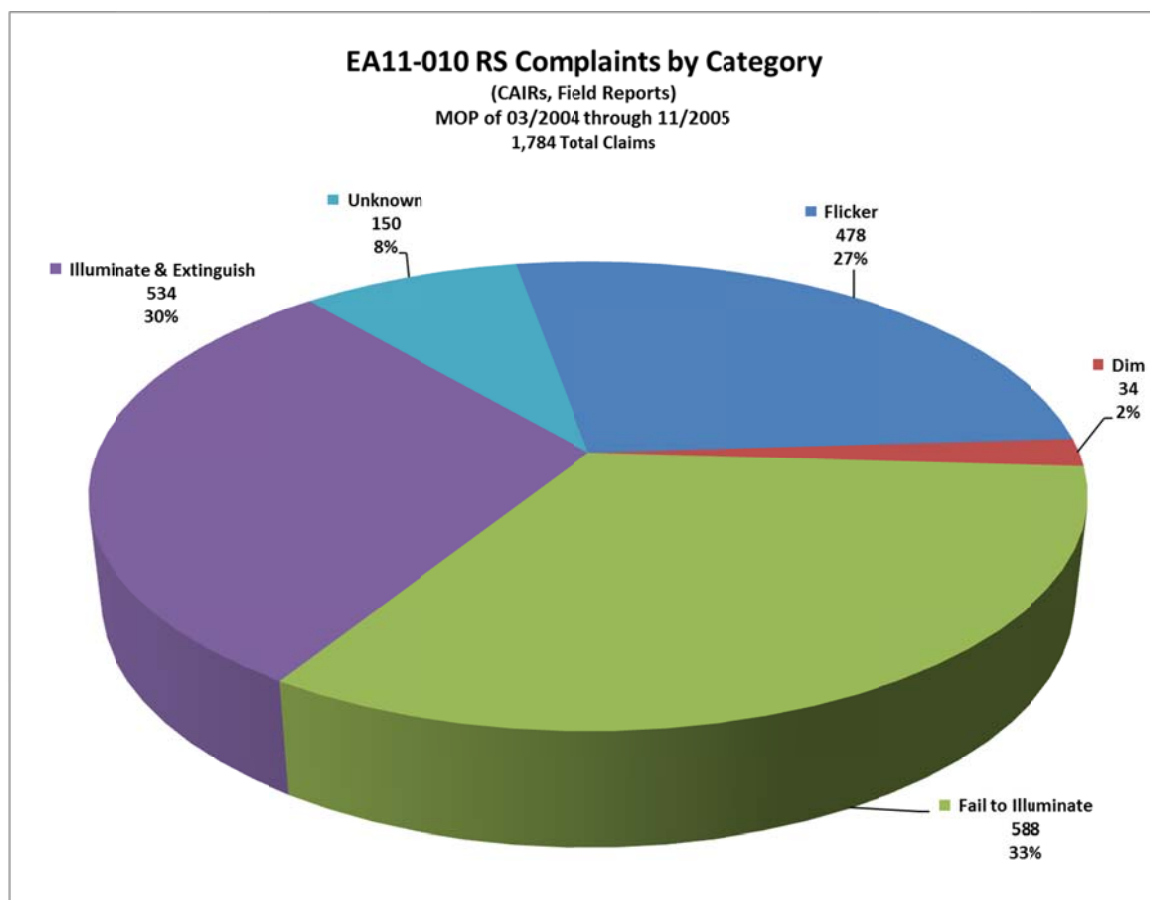


Figure B

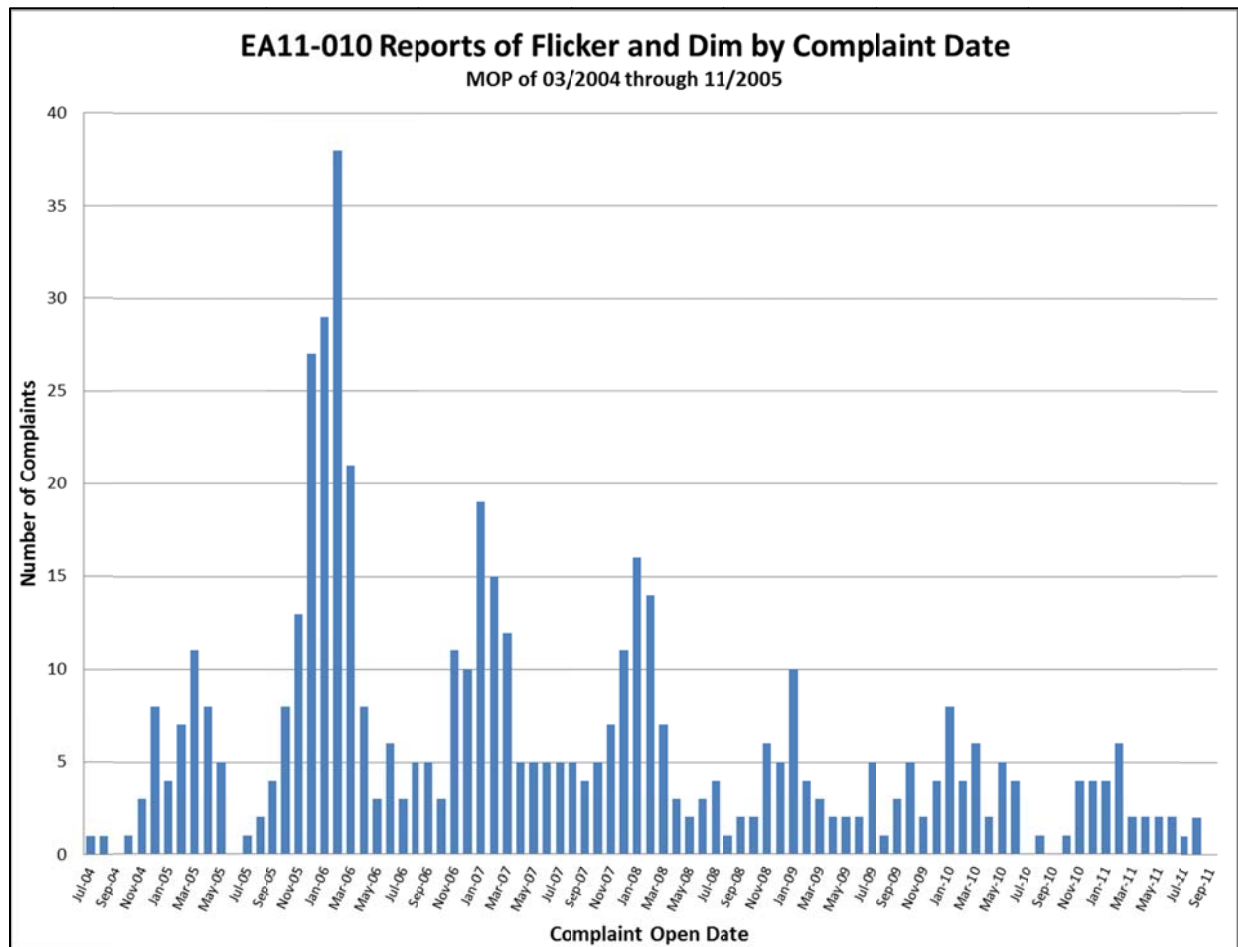


Figure C

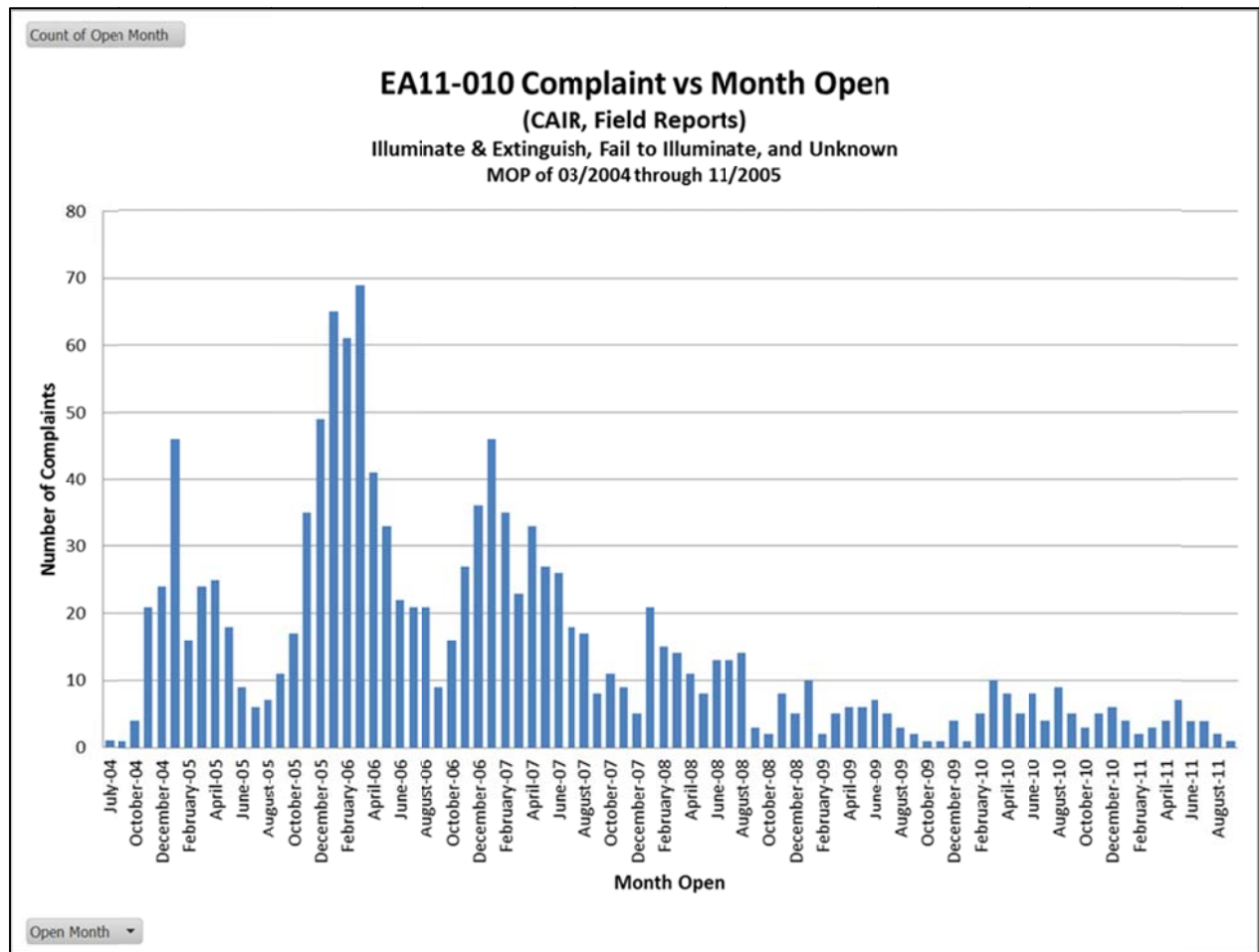


Figure D