INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) EA11-006 **MEMO** ODI 6-30-2011 PRIVATE_REPOSITORY_DO CUMENTS REPORT AND EQ & CL PAGE 28

EA11-006 MEMO ODI 6-30-2011 PRIVATE_REPOSITORY_DO CUMENTS_REPORT

30-	JUN	V-20	011

Entity ID	Entity Type	Document Type	Document Name	Date Created	Date Modified	Document	Size
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10408997	CMPL	NOT FOUND					
10408993	CMPL	NOT FOUND					
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10406859	CMPL	NOT FOUND					
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10406075	CMPL	NOT FOUND					
10406071	CMPL	NOT FOUND					
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10404949	CMPL	EVOQ Document	EQ-10404949-2549.pdf	13-JUN-11	13-JUN-11	24872108
10404949	CMPL	EVOQ Document	EQ-10404949-4205.pdf	15-JUN-11	15-JUN-11	12293146
10404932	CMPL	NOT FOUND				
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10404791	CMPL	Complaint Letter	CL-10404791-3314.pdf	31-MAY-11	31-MAY-11	120576
10404587	CMPL	NOT FOUND				
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10401770	CMPL	NOT FOUND					
10401688	CMPL	Complaint Letter	CL-10401688-4117.pdf	13-MAY-11	13-MAY-11	970846	

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10401527	CMPL	NOT FOUND					
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10401306	CMPL	NOT FOUND					
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10401047	CMPL	NOT FOUND					
10401022	CMPL	NOT FOUND					
10401015	CMPL	NOT FOUND					
10401000	CMPL	EVOQ Document	EQ-10401000-1252.pdf	16-JUN-11	16-JUN-11	170910	
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10400803	CMPL	EVOQ Document	EQ-10400803-9549.pdf	16-JUN-11	16-JUN-11	37074
10400801	CMPL	NOT FOUND				
10400775	CMPL	EVOQ Document	EQ-10400775-1017.pdf	10-JUN-11	10-JUN-11	36345
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10400722	CMPL	EVOQ Document	EQ-10400722-2997.pdf	09-JUN-11	09-JUN-11	38193

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10400685	CMPL	NOT FOUND				
10400682	CMPL	NOT FOUND				
10400679	CMPL	NOT FOUND				
10400672	CMPL	EVOQ Document	EQ-10400672-9384.pdf	01-JUN-11	01-JUN-11	10499729
10400671	CMPL	NOT FOUND				
10400639	CMPL	NOT FOUND				
10400628	CMPL	EVOQ Document	EQ-10400628-4182.pdf	16-JUN-11	16-JUN-11	62229
10400621	CMPL	NOT FOUND				
10400612	CMPL	NOT FOUND				
10400601	CMPL	NOT FOUND				
10400599	CMPL	NOT FOUND				
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10400596	CMPL	NOT FOUND				
10400591	CMPL	NOT FOUND				
10400590	CMPL	EVOQ Document	EQ-10400590-9129.pdf	21-JUN-11	21-JUN-11	550917
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10400047	CMPL	NOT FOUND				
10400039	CMPL	EVOQ Document	EQ-10400039-2385.pdf	10-JUN-11	10-JUN-11	92826
10400029	CMPL	EVOQ Document	EQ-10400029-2991.pdf	27-JUN-11	27-JUN-11	1716027
10400027	CMPL	NOT FOUND				
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10399820	CMPL	NOT FOUND				
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10399773	CMPL	NOT FOUND				
10399772	CMPL	NOT FOUND				
10399765	CMPL	NOT FOUND				
10399764	CMPL	NOT FOUND				
10399759	CMPL	NOT FOUND				
10399755	CMPL	EVOQ Document	EQ-10399755-9482.pdf	17-JUN-11	17-JUN-11	325173
10399754	CMPL	EVOQ Document	EQ-10399754-9091.pdf	03-JUN-11	03-JUN-11	603217
10399750	CMPL	NOT FOUND				
10399749	CMPL	EVOQ Document	EQ-10399749-9960.pdf	10-JUN-11	10-JUN-11	51131
10399745	CMPL	NOT FOUND				

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10399702	CMPL	NOT FOUND				
10399688	CMPL	NOT FOUND				
10399685	CMPL	EVOQ Document	EQ-10399685-2401.pdf	01-JUN-11	01-JUN-11	1088822
10399683	CMPL	NOT FOUND				
10399682	CMPL	NOT FOUND				
10399681	CMPL	NOT FOUND				
10399678	CMPL	NOT FOUND				
10399677	CMPL	EVOQ Document	EQ-10399677-3145.pdf	06-JUN-11	06-JUN-11	37033
10399676	CMPL	NOT FOUND				
10399675	CMPL	NOT FOUND				
10399664	CMPL	NOT FOUND				
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10395954	CMPL	NOT FOUND				
10395767	CMPL	EVOQ Document	EQ-10395767-9262.pdf	03-JUN-11	03-JUN-11	359438
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10395350	CMPL	NOT FOUND				
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10386452	CMPL	NOT FOUND			
10386411	CMPL	EVOQ Document	EQ-10386411-3374.pdf 04-APR-11	04-APR-1	L 62354
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10371721	CMPL	NOT FOUND				
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10360084	CMPL	NOT FOUND				
10359532	CMPL	NOT FOUND				
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10359041	CMPL	NOT FOUND				
10358618	CMPL	NOT FOUND				
10358319	CMPL	EVOQ Document	EQ-10358319-4299.pdf	29-MAR-11	29-MAR-11	138879
10358231	CMPL	NOT FOUND				
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10357828	CMPL	EVOQ Document	EQ-10357828-9463.pdf	03-MAR-11	03-MAR-11	14277
10357763	CMPL	NOT FOUND				
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10357684	CMPL	NOT FOUND				
10357454	CMPL	NOT FOUND				
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10357423	CMPL	NOT FOUND				
10357269	CMPL	Complaint Letter	CL-10357269-3684.pdf	06-DEC-10	06-DEC-10	7182130
10357252	CMPL	NOT FOUND				
10357100	CMPL	NOT FOUND				
10357043	CMPL	NOT FOUND				
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10355649	CMPL	NOT FOUND				
10355578	CMPL	NOT FOUND				
10355563	CMPL	EVOQ Document	EQ-10355563-4368.pdf	08-FEB-11	08-FEB-11	268024
10355553	CMPL	NOT FOUND				
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10355442	CMPL	NOT FOUND				
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10349353	CMPL	NOT FOUND				
10347823	CMPL	NOT FOUND				
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10341748	CMPL	NOT FOUND				
10341303	CMPL	NOT FOUND				
10335775	CMPL	NOT FOUND				
10335229	CMPL	EVOQ Document	EQ-10335229-1770.pdf	29-NOV-10	29-NOV-10	750034
10331996	CMPL	NOT FOUND				

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10327738	CMPL	NOT FOUND				
10327692	CMPL	NOT FOUND				
10295807	CMPL	NOT FOUND				
10292985	CMPL	NOT FOUND				
10284941	CMPL	EVOQ Document	EQ-10284941-9576.pdf	21-OCT-09	21-OCT-09	199520
10279265	CMPL	NOT FOUND				
10272880	CMPL	EVOQ Document	EQ-10272880-5490.pdf	10-JUL-09	10-JUL-09	871972
10267265	CMPL	NOT FOUND				
10258107	CMPL	EVOQ Document	EQ-10258107-2067.pdf	13-AUG-10	13-AUG-10	56417
10257754	CMPL	NOT FOUND				
10251933	CMPL	NOT FOUND				
10246134	CMPL	NOT FOUND				
10243452	CMPL	NOT FOUND				
10227012	CMPL	NOT FOUND				
10223571	CMPL	EVOQ Document	EQ-10223571-8841.pdf	13-AUG-10	13-AUG-10	34824
10210650	CMPL	NOT FOUND				
10207964	CMPL	EVOQ Document	EQ-10207964-0335.pdf	10-MAR-08	10-MAR-08	1289362

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10195400	CMPL	NOT FOUND				
10179400	CMPL	NOT FOUND				
10177544	CMPL	EVOQ Document	EQ-10177544-7629.PDF	01-MAR-07	01-MAR-07	536020
10162913	CMPL	EVOQ Document	EQ-10162913-2519.PDF	02-AUG-06	02-AUG-06	519492
10157981	CMPL	NOT FOUND				
10154815	CMPL	EVOQ Document	EQ-10154815-7919.PDF	11-MAY-06	11-MAY-06	218819
10154657	CMPL	EVOQ Document	EQ-10154657-4832.PDF	04-MAY-06	04-MAY-06	649567
10138780	CMPL	NOT FOUND				
10137171	CMPL	NOT FOUND				
10129671	CMPL	NOT FOUND				

EA11-006 MEMO ODI 6-30-2011 EQ & CL





NHTSA #: ES10-007502 XREF #: Delivery: EML Rec'd Date: 11/26/2010 Doc Type: CNG Address To: NIA110 Referred By: NPO-011 Doc Date: 10/21/2010 **Due Date: 12/16/2010**

S10 #: DOT/I #: RMP #: Subject: LETTER FROM SENATOR COLLINS ON BEHALF OF CONSTITUENT STRAPS HOLDING THE GAS TANK ON HIS 1999 FORD 150

Ack Date: Sign Office: DIR. GOVT. AFFAIRS Cleared Date: File Loc: Added By: BMILLINGS x65470

Ack By: Signature: CHAN LIEU Cleared By: XREF File: Modified By: BERNADETTE.MILLINGS

Signed For: Cleared For: Closed Date:

Most Recent Comment:

Author:

THE HONORABLE SUSAN M COLLINS SENATOR UNITED STATES SENATE

WASHINGTON, DC 20510-1904 Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	11/26/2010	12/16/2010	
NVS-010	INFORMATION	11/26/2010		11/26/2010
NIA-110	INFORMATION	11/26/2010		11/26/2010

NOV C 2010

RECEIVED - MATSA 2010 NOV 29 P 8: 34 RECUTIVE CECCE FALLAT SUSAN M. COLLINS

413 DIRKSEN SENATE OFFICE BUILDING WASHINGTON, DC 20510-1904 (202) 224-2523 (202) 224-2593 (FAX)

Hnited States Senate

WASHINGTON, DC 20510-1904

COMMITTEES: HOMELAND SECURITY AND GOVERNMENTAL AFFAIRS, FLANKING MEMBER APPROPRIATIONS ARMED SERVICES SPECIAL COMMITTEE ON AGING

202 Harlow St., Room 204 Bangor, ME 04401 October 21, 2010

Mr. Chan Lieu Director Governmental Affairs NHTSA 1200 New Jersey Ave., SE, West Building Washington, DC 20590

RE: Peter Furrow

Dear Mr. Lieu:

Senator Collins has been contacted by request for assistance.

from Dixmont, Maine, with a

Mr. States that the straps holding the gas tank on his 1999 Ford-150 broke and presented a serious fire hazard. He believes that the vehicle should be recalled. Mr. States asked Senator Collins to write on his behalf, to ask that officials at the U.S. Department of Transportation review his concern and that his request for a recall of this vehicle be given appropriate consideration.

Senator Collins has a strong desire to be responsive to constituent inquiries. With this in mind, I have taken the liberty of forwarding a copy of Mr. **Senator** Collins. I would appreciate your review of this matter and any assistance you can provide to assure Mr. that his concerns are being addressed.

PRINTED ON RECYCLED PAPER

Thank you in advance for your attention to this request. If you have any questions regarding this inquiry, please don't hesitate to contact me at (207)945-0417.

Sincerely,

Muhal 2g

Michael C. Noyes Staff Assistant to Susan M. Collins United States Senator

ES10-007502

Attachments

For Peter Furrow(593681) Staff: miken Mike Noyes

Salutation		Email:	
Address:		Organization:	
Dixmont, ME		Title:	
Phone: (H)	• • • • • • • • • • • • • • • • • • •	Personal Codes:	
Correspondence 885839:			
Category: Corr	Received Date: 10/12/2010	Due Date: 10/12/2010	File Loc.:
Interest Cd: CASEWORK		Staff: miken	Letter Code:
Group: W101012	In: EML	Print Date:	Closed Date:
Description:			

Comments:

RSP: Yes.

Date Received: 10/12/2010 11:58:41 AM

hi iam peter furrow iam sending you this message about the gas starps on the ford f-150 i was driveing my f-150 down the road in crystal maine went over some rail road tracs and my gas tank fall out of my 1999 ford on to the ground that tank was full of gas i was very lucky iam still alive to tell you this i had just got off the interstate in inland falls the gas traps on the tank had broke because they were all rusted out when i got home i googled recalls on the f-150 and it has not been recalled but think it should be and thats why iam writeing you thought you wouls like to save some lives so have a great day feel free to call peter furrow

http://collinsia/Corr Views/Correspondence_Snapshot.asp?ACTIVITYID=885839&PER... 10/15/2010

TO WHOM IT MAY CONCORN. THIS HAPPENED to MY VEHICLE ON 9-4-2010 DRIVING Home FROM WORK ON this MORNING. Leaving the SMALL RURAL TOWN OF EDON, OHIO Where I WORK, JUSTAT The 1997 F-150, above, is the first The EDGE OF model year affected by the investigation. Models through 2001 City Limits AND are covered. Such investigations often lead to recalls. GOING APPROX 30 iel-tank MPH, I heARD Some thing FALL problem in R-150s AND DRAGGING Hore ON the PAVEMENT.

MY FIRST THOUGHT UI

Rusted Loose. So

ALONG at About

ZOMPH to Hope-

fully MAKe IT

Stop About AN

1/8 OF AMILE UP

The ROAD SO

I Could full

To the Fuel

I PROCEEDED

WAS MY EX LANST ASSOCIATED PRESS DETROIT - The National High-HANGER MUST HAVE way Traffic Safety Administration is investigating a fuel-tank problem that could affect more than 2.7 million Ford F-150 pickup trucks.

The agency said yesterday that the steel straps holding the truck's gas tank can rust and break, possibly causing a fuel spill and fire.

No injuries have been reported from the possible defect.

The agency is looking into trucks from the 1997 through 2001 model years. Its investigations often lead to recalls.

The agency began looking at the fuel tank problem last year after it received 32 complaints. The agency and Ford have now received 243 reports of the tanks falling. In two incidents, a fire started when the fuel tank fell. One of the fires destroyed the pickup, and the other extinguished itself.

. The safety agency said fuel leaked See FORD, Page 8 OVER AND CHeck

OUT. I COULD HAVE BEEN ON FIRE!

OUT the Problem. I REACHED the

Fuel Stop AND AS I Exited the

CAB THERE WAS FUEL GUSHING

THIO I TUESDAY, MAY 10, 2011

CL-10404791-3314

Continued from Page 6

in 95 of the reported incidents. Nine drivers reported sparks when the tank dropped on the road, which would increase

the likelihood of a fire. Ford said it's cooperating with the investigation. Com-

pany spokesman Wes Sherwood said owners with questions should contact their dealers.

The investigation isn'trelated to an air bag defect that caused the recent recall of 1.2 million F-150s from the 2004-2006 model years.

The F-Series has been the best-selling vehicle in the United States for more than three decades. It's been the subject of recent sniping between the safety agency and Ford because of air bags that could deploy at the wrong time. Ford said in February it will fix 150,000 F-150s for that problem, but under pressure from regulators, it expanded the recall to 1.2 million trucks last month. Ninety-eight injuries were reported because of that problem.

MAY 1 7 2011 AS I WAS AS IWAS Register MY IWANTED TO Problem with YOUR AGENCY AFTER LEARNING OF This in The TOLEDO OH. BLADE News -PAPER. FAM ENCLOSING THE REPAIR BILL AS EUID-ENCE OF MY Story - Hope Fully YOU CAN PUT Pressure ON Fo. Mo. Co. to have A RECALL ON This Problem So OWNERS CAN FIEJ Heir Trucks Fixed SO NO ONE WILL GET HURT. I COULD have, BUT WAS LUCKY & THANK YOU FOR YOUR CONSIDERATION.

> MC 053111 TGW

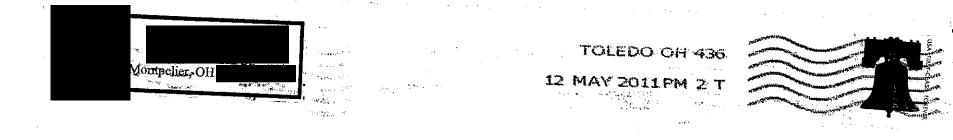
	MAXTON OTORS MONTPELIER, OHIO tonmotorsmontpelier.com	1248 E. Main Street Montpelier, OH 43543 (419) 485-3181	SERVICE DEPARTMENT HOURS 8:00 a.m. to 5:00 p.m. Monday - Friday 8:00 a.m 12:00 p.m. Saturday	R:O Open Date 9/04/10 R:O Close Date 9/09/10° Mileage in 2 Service Adv Robert Koby	R:O Number 6006873/ Status Final Mileage Out 133709 //sor Tag #
MONTP	ELIER, OH		• Work Phone		cation Number
Year	Make	Model	Боду	Color	License Number
1997	FORD TRUCK	F150	2 DOOR	RED	

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
#1 - FUEL SYS: FUEL SYS		AMOUNT
CUSTOMER STATES GAS TANK FELL OUT.		
Work performed by Curt E (CBE)		167.99
Installed: STRAP ASY - FUEL TANK	1@28.02	28.02
Installed: STRAP ASY - FUEL TANK	1@31.43	31.43
Installed: FUEL TANK	1@258.32	258.32
Installed: FUEL FILL HOSE	1@23.19	23.19
REPLACED FUEL TANK AND STRAPS AND ALSO HAD TO	1823.13	23.17
REPLACE FUEL FILLER KNECK.		•
Sub Total: 508.95		
Sub 10(a1: 508.95		
#2 * FUEL FILT: CUSTOMER REQUEST: REPLACE FUEL FILTER.		
NEED TO REPLACE FUEL FILTER DUE TO REPLACING		
FUEL TANK.		
Work performed by Curt E (CBE)		29.99
Installed: FILTER ASY - FUEL	1017 07	
	1@17.87	17.87
REPLACED FUEL FILTER AND RETESTED OK.		
Sub Total: 47.86		
#3 * ENGINE: ENGINE		
CUSTOMER REQUEST SPARK PLUG BE REPLACED.		
Work performed by Curt E (CBE)		20.05
Installed: SPARK PLUG	1@8.92	39.95
	169.27	8.92
REPALCED SPARK PLUG AND LUBED BOOT.		•
RETESTED OK AT THIS TIME.		:
Sub Total: 48.87		
#4 * ACCESS: ACCESSORY/MISC.		
HAD TO PUT FUEL IN NEW GAS TANK.		
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair LABOR		
work hereinafter to be done along with the necessary material and agree that you are not respons- tible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other		
cause beyond your control or for any delays caused by unavailability of parts or delays in parts		
shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing SUBLET	· · · · · · · · · · · · · · · · · · ·	
and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure SHOP SUPPLIES		·
DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, includ. SALES TAX OR TAX I.D.		
ing any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to essume for it any liability in connection with the sale of		
said products. Any limitation contained herein does not epply where prohibited by law. DISCOUNTS		
TOTAL DUE	,	
NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.		
X		

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MAXTON MONTPELIER, OHIO www.maxtonmotorsmontpelier.com	1248 E. Main Street Montpelier, OH 43543 (419) 485-3181	SERVICE DEPARTMENT HOURS 8:00 a.m. to 5:00 p.m. Monday - Friday 8:00 a.m 12:00 p.m. Saturday	9/04/10 R:O Close Date 9/09/10 Mileage In 2 Service Adv Robert Koby	×
		Work Phone	Vehicle Identifie	
			1FTDF18W9	VL
MONTPELIER, OH		Home Phone	Delivery Date	In-Service Date
Year Make	Model	Body	Color	License Number
1997 FORD TRUCK	F150	2 DOOR	RED	
DESCRIPTION OF SERVICE AN		······································	· · · · · · · · · · · · · · · · · · ·	
Work performed		(CBE)		AMOUNT 20.01

FILLED TANK WITH SOME FUEL.		20.01
Sub Total: 20.01		
Sub Total: .00		
		257.04
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not respons-	LABOR	257.94 367.75
lible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts	PARTS	
shipments by the supplier or transporter. I hereby grant you or wour employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing		.00
and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure	SUBLET	5.00
the amount of repairs thereto."	SHOP SUPPLIES	.00
DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby ere those made by	HAZARDOUS MATERIALS	44.15
the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied werranty of merchantebility or fitness for a particular purpose, and the seller neither		
assumes nor authorizes any other person to assume for it any fiability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE Check1257	674.84
		674.84
NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.		
X		
(C) 2000 DEALERTRACK SYSTEMS, Inc Deelership Application Group (800)045-1028		



N.H.T.S.A. U.S. DEPT OF TRANSPORTAtion 400 SEVENTH STREET WASHINGTON, D.C. 2059D Julillindididiutunluit

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DOT Auto Safety Hotline FOR AGENCY USE ONLY 100148 U.S. Department of Transportation Vehicle Owner's Questionnaire To Report Vehicle Safety Defects Date Received Repository National Highway Traffic Safety Administration 1-888-DASH-2-DOT (1-888-327-4236) Date Received Reference No. 10154815 OWNER INFORMATION (Type or Print) Davtime Telephone Number E-mail Address City HOPEWELL JUNCTION State NY Zip Code Evening Telephone Number Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? Dry Estimation State Our name or address to the vehicle manufacturer. Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? Dry Estimation State Date Off 1/6 / Dig	- ·
National Highway Traffic Safety Administration 1-888-DASH-2-DOT (1-888-327-4236) 2 4 Reference No. 10154815 OWNER INFORMATION (Type or Print) Davtime Telephone Number E-mail Address Address Evening Telephone Number E-mail Address City HOPEWELL JUNCTION State VY Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? VYES VYES In the absence of an our name or address to the vehicle manufacturer.	
National Highway Traffic Safety Administration (1-888-327-4236) (1) (107-APR-2006) (1) (1) (10154815) OWNER INFORMATION (Type or Print) Davtime Telephone Number E-mail Address Address Evening Telephone Number E-mail Address City HOPEWELL JUNCTION State NY Zip Code Evening Telephone Number Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES Image: State our name or address to the vehicle manufacturer.	
Administration Instruction Description OWNER INFORMATION (Type or Print) Davtime Telephone Number E-mail Address Address: Davtime Telephone Number E-mail Address City HOPEWELL JUNCTION State NY Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? If yes If yes In the absence of ar our name or address to the vehicle manufacturer. If yes If yes	
Name Davtime Telephone Number E-mail Address Address Evening Telephone Number Evening Telephone Number City HOPEWELL JUNCTION State Zip Code Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES Evening Telephone Number In the absence of al our name or address to the vehicle manufacturer. Description	
Address Zip Code Evening Telephone Number City HOPEWELL JUNCTION State NY Zip Code Evening Telephone Number Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES Image: Code of all in the absence of all in t	
City HOPEWELL JUNCTION State NY Zip Code Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? If YES If YES In the absence of al If YES If YES	
In the absence of a	
Signature of Owner Date C2176 / CB	
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side Make Model Model Yea	ar
2FTZX1724W(FORD F-150 1998	
U-2/-04 Engine: Fuel Type	
Date Purchased Dealer's Name and Telephone Number Engine: Fuel Type -01-MAR-03 USED DAU SALVATORE No; Cylinders 6 Gas	e:
Original Owner Dealer's City State Zip Code	
Transmission Type IV Antilock Braker Dowertrain Vehicle Component Code	
071120 FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBL	Y:MOUN
MANUAL Cruise Control REAR WHEEL DRIVE Multiple Failure: 1	
FAILED COMPONENT(S)/PART(S) INFORMATION	
Incident Date(s) Failure Mileage Failure Speed 06-APR-2006 118000 10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)	
DOT No. (Example: DOTMAL9ABC036) Original Equipment Failure Location:	
Tire Component Code Tire Failure Type	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE	
Make: Date Manufactured: Model No./Name: Seat Type: Installation System:	
Child Seat Component Code: Failed Part:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)	
Crash Fire Number of Persons Injured Number of Deaths Reported to Police	
Yes Yes N Narrative Description of Incident(S), Crash(es), and Injury(ies). N	
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).	
DT*: THE CONTACT STATED WHILE TURNING A CORNER AT 10 MPH, A LOUD BANG WAS HEARD. THE VEHICLE WAS PULLED OVER AND INSPECTION, THE CONTACT FOUND THE FRONT OF THE FUEL TANK ON THE GROUND. THE VEHICLE WAS TOWED TO THE DEALERSHIP, TWO OF THREE FUEL TANK BANDS WERE REPLACED BECAUSE OF CORROSION. THIS VEHICLE WAS LOCATED IN A SALT BELT STATE.	
a River talling and dealer T fract the	
parts on my vehicle were not of specified FINISAS	
or rust preventive materials which may and in most	
parts on my vehicle were not of specified Finishs or rust preventive materials which may and in most cases would have casised serious of Fatal injuries. I also feel there should be no cost to me for this	ŝ
regulative and a serious moon flor this of tone hic	
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NEC The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent	nt
amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufactur should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your re or a statistical summary thereof, may be used in support of the agency's action.	

14244 INVOICE* PAGE 1 VICE ADVISOR: VIN 1724WC PO NO :7129 ENG:4. D TANK NK NK ************	79 Fist (845) 83 WWW SE P 807 gary LICENSE RAIE 80.00 2_LITER_E LIST 23.89 21.72	4 ROUTE 52 BK 4 ROUTE 52 BK 4 ROUTE 52 BK 1-3000 FAX (8- 1-3000 FAX (8- .BROWNELLMOT BROWNELLMOT RVICE (845) 831 boehm MILEAGE 121388 PAYMENT CASH FI-SPI	DX 413 K 12524 45) 838-2686 TORS.COM 1-4770 -4772 IN / OUT / 121388 INV. DATE 06APR06 TOTAL 120.00
PAGE 1 VICE ADVISOR: VIN 1724WC PO NU :7129 ENG:4. D TANK NK NK	79 FISE WWW SE P 807 qary LICENSE HAIE 80.00 2_LITER_E LIST 23.89 21.72	4 ROUTE 52 BG KILL, NEW YOR 1-3000 FAX (8- .BROWNELLMOT RVICE (845) 831 boehm MILEAGE 121388 PAYMENT CASH FI-SPI NET 120.00 23.89 21.72	DX 413 K 12524 45) 838-2686 TORS.COM 1-4770 -4772 IN / OUT / 121388 INV DATE 06APR06 TOTAL 120.00 23.89
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for a particular purpose.			0.00
es any other person to for it any liability in			165.61
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MER SIGNATURE			13.46
		. 🛛	179.07
	EMENT OF DISCLAIMER EXTRANSIONAL STATES AND A STATES AND	tory warranty constitutes all warranties with respect to le of this item/items. The ereby expressly disclaims all ites either express or including any implied ty of merchantability or for a particular purpose, neither assumes nor for it any liability in ion with the sale of this ms. MER SIGNATURE LABOR AMOUN PARTS AMOUN GAS, OIL, LUBE SUBLET AMOUN MISC. CHARGES TOTAL CHARGE LESS INSURANC SALES TAX PLEASE PAY	tory warranty constitutes all warranties with respect to ereby expressly disclaims all ereby expressly disclaims all its either express or , including any implied ty of merchantability or for a particular purpose. neither assumes nor for it any liability in ion with the sale of this LABOR AMOUNT WISC. CHARGES SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES ms. SALES TAX

845-	Hopewel 24 Hour Tow	376 Gary <i>mmunity Auto Repair</i> 060 Route 82 Junction, NY 1253 ing Nights 845-227 -	• <i>Ltd</i> . 3 • 6587	•			Well Order NO.	WY. J WHEN PROM		PHON	431	99
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ACCESSORIES - TIRES AND TUBES			5	LBS. GREASE	-	DIFFEREN	ITIAL		GAS, OIL AND GREASE			
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	·····		-							MERCHANDISE SUBLET		
					TOTAL GAS, OIL AND GRE					REPAIRS TAX	4	52
	TOTAL AC				AUTHORIZED					TOTAL 🕨	59.	53

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ESTIMATES ARE FOR LABOR ONLY, MATERIAL ADDITIONAL

PAY THIS AMOUNT

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	<u>EO-10223571-8841</u>
A MM DD SB111 IL 03 14 FDID * State * Incident Date *	YYYY 2008 12 08-0003131 000 change Basic Station Incident Number * Exposure * No Activity
	ndicate that the address for this incident is provided on the Wildland Fire Census Tract 0029 - 00
X Street address Intersection In front of Rear of Adjacent to Discretions	
C Incident Type *	E1 Date & Times Midnight is 0000 E2 Shift & Alarms
411 Gasoline or other flammable liqu	
Incident Type	same as Alarm ALARM always required
D Aid Given or Received *	Date. Alarm * 03 14 2008 19:56:00 Shift or Alarms District ARRIVAL required, unless canceled or did not arrive
1 Mutual aid received 2 Automatic aid recv. 3 Mutual aid given 4 Automatic aid given 5 Other aid given N None	X Arrival * 03 14 2008 20:04:00 E3 CONTROLLED Optional, Except for wildland fires
F Actions Taken *	G ₁ Resources * G ₂ Estimated Dollar Losses & Values
40 Hazardous condition, Other Primary Action Taken (1) Additional Action Taken (2) Additional Action Taken (3)	Image: Check this box and skip this section if an Apparatus or Personnel form is used. LOSSES: Required for all fires if known. Optional for non fires. Apparatus Personnel Property \$, 000, 000] Suppression
Completed Modules H1*Casualties Fire-2 Deaths Inj Structure-3 Fire Civil Fire Cas4 Fire service Fire Serv. Cas5 Civilian EMS-6 H2 Detector Wildland Fire-8 1 Detector alerted occ X Apparatus-9 2 Detector did not ale X Personnel-10 U U Unknown	N None NN Not Mixed 1 Natural Gas: slow leak, no evauation or HazMat actions 20 Education use 2 Propane gas: <21 lb. tank (as in home BBQ grill) 33 Medical use 3 Gasoline: vehicle fuel tank or portable container 40 Residential use 4 Kerosene: fuel burning equipment or portable storage 51 Row of stores 5 Diesel fuel/fuel oil:vehicle fuel tank or portable 58 Bus. & Residential 6 Household solvents: home/office spill, cleanup only 59 Office use 7 Motor oil: from engine or portable container 60 Industrial use
J Property Use * Structures 131 Church, place of worship 161 Restaurant or cafeteria 162 Bar/Tavern or nightclub 213 Elementary school or kindergarten 215 High school or junior high 241 College, adult education 311 Care facility for the aged 331 Hospital Outside 124 Playground or park 655 Crops or orchard 669 Forest (timberland) 807 Outdoor storage area	341 Clinic,clinic type infirmary 539 Household goods,sales,repairs 342 Doctor/dentist office 579 Motor vehicle/boat sales/repair 361 Prison or jail, not juvenile 571 Gas or service station 419 1-or 2-family dwelling 599 Business office 429 Multi-family dwelling 615 Electric generating plant 439 Rooming/boarding house 629 Laboratory/science lab 449 Commercial hotel or motel 700 Manufacturing plant 459 Residential, board and care 819 Livestock/poultry storage(barn) 464 Dormitory/barracks 882 Non-residential parking garage 519 Food and beverage sales 891 Warehouse 936 Vacant lot 984 Industrial plant yard 946 Lake, river, stream Lookup and enter a Property Use code only if you have NOT checked a Property Use box: 960 Yother street Property Use 960
919 Dump or sanitary landfill 931 Open land or field	961 Highway/divided highway 962 Residential street/driveway

K1 Person/Enti Local Option	ty Involved	Business name (if applicable	2)	Area Code	e Phone Number
Check This Box if same address as incident location. Then skip the three duplicate address lines.	Post Office Box	Prefix Street or Highway	MI Last Na		
K2 Owner Same as	person involved?				
	eck this box and skip t of this section.	Business name (if Applicable	>)	Area Code	Phone Number
Check this box if same address as incident location. Then skip the three duplicate address lines.	Mr.,Ms., Mrs. First N Mr.,Ms., Mrs. First N Number F Post Office Box State Zip Code	Prefix Street or Highway	MI Last Na	ime	Suffix Suffix Street Type Suffix
tank. Upon arr leaking gasoling on the tank to p	ival on scene, e. E12 person prevent more f tow company to	nel applied oil o uel leaking. Tux	l f-150 across dry to the spil khorn tow servi	the street fro led gas and pl ce arrived sho	had lost the gas om 2512 and it was laced "stop" leak ortly after and E12 ed oil dry from the
L Authorization	1				
9824 Officer in char	rge ID Signature	2	CP Position or rank	Assignment	
Check Box if 9166 same as Officer Member making r in charge.	eport ID Signature	-	Position or rank	Assignment	

	MM DD YYYY L 3 14 200 ate * Incident Date *		Inciden	t Number ★		hange Resources
B Apparatus or * Resource	Date and Time Check if same as alarm Month Day Yea	n date	Sent X	Number of * People	Use Check ONE box for each apparatus to indicate its main use at the incident.	Actions Taken
1 ID <u>E12</u> Type <u>11</u>	Arrival X 3 14	2008 19:56 2008 20:04 2008 20:37	x	3	Suppression EMS XOther	
2 ID Type		2008 19:56 2008 20:04	x	3	Suppression EMS Other	
ID Type	Dispatch Arrival Clear				Suppression EMS Other	
ID Type	Dispatch Arrival Clear				Suppression EMS Other	
ID Type	Dispatch Arrival Clear				Suppression EMS Other	
ID Type	Dispatch Arrival Clear				Suppression EMS Other	
ID Type	Dispatch				Suppression EMS Other	
ID Type	Dispatch				Suppression EMS Other	
ID Type	Dispatch Arrival Clear				Suppression EMS Other	
Type of Apparatus Ground Fire Suppre 11 Engine 12 Truck or aerial 13 Quint 14 Tanker & pumper 16 Brush truck 17 ARF (Aircraft Re 10 Ground fire supp Heavy Ground Equin 21 Dozer or plow 22 Tractor 24 Tanker or tender 20 Heavy equipment, Aircraft 41 Aircraft: fixed 42 Helitanker 43 Helicopter 40 Aircraft, other	ession combination scue and Firefighting) ression, other oment other	Marine Equipm 51 Fire boat w 52 Boat, no pu 50 Marine appa Support Equip 61 Breathing ap 62 Light and a 60 Support app Medical & Res 71 Rescue unit 72 Urban Search 73 High angle : 75 BLS unit 76 ALS unit 70 Medical and	ith pump mp ratus, o ment pparatus ir unit aratus, cue h & reso rescue u	other s support other cue unit unit	Use Shew Other 91 Mobile co 92 Chief off 93 HazMat ur 94 Type 1 ha 95 Type 2 ha 99 Privately 00 Other app NN None UU Undetermin	ommand post ficer car hit and crew and crew y owned vehicle paratus/resource

A	MM DD YYYY IL 3 14 2008 State * Incident Date *	12 Station	Inclaent	Number 🗼		Delete	FIRS - 10 Personnel
B Apparatus or Resource	Check if same as alarm date	Hours/mins		_ appara	Use ONE box for each atus to indicate ain use at the ent.	List up t for each	o 4 actions apparatus personnel.
1 ID E12 Type 11	Dispatch X 3 14 2008 Arrival X 3 14 2008 Clear X 3 14 2008	3 20:04	Sent X		Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend X	Action Taken	Action Taken	Action Taken	Action Taken
9145 9166 9824	Fletcher, Brandon Albrecht, Jonathan Davis, Byrd	FFE FFE CP	X X X				
2 ID	Dispatch Arrival Clear		Sent		Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend X	Action Taken	Action Taken	Action Taken	Action Taken
			Sent				
ID Type	Dispatch Arrival				Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend X	Action Taken	Action Taken	Action Taken	Action Taken

SB111 IL 3 14 200 FDID State Incident Date	08 12 Station	Incident Number	Exposure	Responding Units/Personnel
Unit	Notify Time	Enroute Time	Arrival Time	Cleared Time
E12 Engine 12	19:56:00	19:56:00	20:04:00	20:37:00
Staff ID\Staff Name	Activity	Rank	Position	Role
9145	Hazardous Condit	t Firefighter		
9166	Hazardous Condit	t Firefighter		
9824	Hazardous Condit	t Captain		

SB111 IL FDID * State *	MM DD 3 14 1 Incident Date *	YYYY 2008 12 Station	08-000313)0		ponding rsonnel	
Staff ID\Staff Name	Unit	Activity	Position	Rank	PayScl	Hrs	HrsPd	Pts
9145	E12	HAZC Hazardous	Condition	FFE		0.68	0.00	0.00
9166	E12	HAZC Hazardous	Condition	FFE		0.68	0.00	0.00
9824	E12	HAZC Hazardous	Condition	CP		0.68	0.00	0.00

Total Participants: 3

Total Personnel Hours: 2.04

CJG1UPRNP	NEWPORT POLICE DEPARTMENT	
DATE 5/10/10 TIME 10:54:39		
	INITIAL COMPLAINT REPORT 109900246	
DATE/TIME REPORTED: DATE/TIME STAMP:	2/06/09 6:35:36 DISPATCHER: 2/06/09 6:36:23 ENTERED BY: 5	
LOCATION OF INCIDENT:		GRID:
	NEWPORT, MN	
INCIDENT RECEIVED BY:	911 EMERGENCY	
OFFICERS ASSIGNED:	397 BRODIN 5125 NEWPORT FIRE 5126 NEWPORT FIRE 5135 NEWPORT FIRE 5137 NEWPORT FIRE	
NAMES ASSOCIATED WITH THIS INCIDENT:	Anon	
FIRE	PHONE: (H) (W) SEX: DOB: ASSOCIATION: COMPLAINANT	
SOMETHING ON FIRE XFRD TO STATE	CB 651 399 9233	
OWNER OF MN PLATE PL	TIMOTHY WAYNE NELSON 1523 4TH ST N SOUTH ST PAUL, MN 55075 PHONE:(H) (W) SEX:M DOB: 4/26/1967 ASSOCIATION:OTHER 992	
OFFICER COMMENTS: ON 2-6-2009 AT 636 WAKOTA BRIDGE JUST MN PLATE PL992 PAF NELSON WAS STANDIN HE HAD SEEN ANY FI NELSON SAID THAT F	5 HOURS, I RECEIVED A CALL OF A FIRE ON THE WEST OF HIGHWAY 61. I ARRIVED AND FOUND RED ON THE SIDE OF THE ROAD, THE R/O IG NEXT TO HIS VEHICLE. I ASKED NELSON IF RE, NELSON SAID THAT THERE WAS NO FIRE. HE WAS DRIVING ACROSS THE BRIDGE WHEN HE GAS TANK CAME LOOSE SPILLING GAS OVER	397 2/067 397 2/067 397 2/067 397 2/067 397 2/067 397 2/067 397 2/067

2/06/ 2/06/ 67

397	2/06/
397	2/06/
397	2/06/
397	2/06/

397

397

SPILL.

CLEAR

FIRE CALLS OFFICERS ASSIST

I-494, I HAD NEWPORT FIRE COME FOR A WASH DOWN DUE TO THE

I-494 I BLOCKED TRAFFIC WHILE NEWPORT FIRE CLEANED UP THE

NELSON I CALLED A TOW TRUCK FOR NELSON TO TOW HIS TRUCK OFF

LARGE AMOUNT OF GAS THAT HAD SPILLED. AT THE REQUEST OF

9037

904(

No.4355 P. 3

CJG1UPRNP	NEWPORT POLICE DEPARTMENT	
DATE 5/10/10		
TIME 10:54:39		
	INITIAL COMPLAINT REPORT	
	109900246	

DATE/TIME REPORTED:	2/06/09	6:35:36	DISPATCHER:	SMMORIS
DATE/TIME STAMP:	2/06/09	6:36:23	ENTERED BY:	SMMORIS

No. 4355 P. 4

CJG1UPRNP NEWPORT POLICE DEPARTMENT DATE 5/10/10 TIME 10:54:39 INITIAL COMPLAINT REPORT 109900246 DATE/TIME REPORTED: 2/06/09 6:35:36 DISPATCHER: **SMMORIS** DATE/TIME STAMP: 2/06/09 6:36:23 ENTERED BY: SMMORIS BCA RESPONSE: 109/02/06 7:44:10 UJH TOT WCZMDT-00402731 20090206 07:44:10 0FDC06252B FROM: A36MPQ41-01989356 20090206 07:44:09 0FDC01AAFF TXT LIC/PL992. LIY/09. LIT/PU. NAM/NELSON, TIMOTHY WAYNE. * RECORD DISSEMINATION RESTRICTED* SNM/1523 4TH ST N. CTY/SO ST PAUL. STA/MN. ZIP/55075. VIN/1FTZX18W6WN . VYR/98, VMA/FORD, VCO/BLU/BLU. VWT/021350, VMO/LGT CONVTNL F,3C EXM/MAY. DOB/19670426. STICKER: J1754263. TO: WCZMDT-00402732 20090206 07:44:10 0FDC06252C FROM: A36MPQ41-01989357 20090206 07:44:09 OFDC01AAFF * ÷ × * TXT NAM/NELSON, TIMOTHY WAYNE. *RECORD DISSEMINATION RESTRICTED* SNM/1523 4TH ST N. CTY/SO ST PAUL. STA/MN, ZIP/55075. SEX/M. DOB/19670426, HGT/601, WGT/250, EYE/HZL, DISABILITY CERTIFICATE S:N OLN/ . OLT/1. CLS/D. EXP/042610 STATUS:VALID DONOR:N DESIGNATED CAREGIVER:N PHOTO:6691109023.1SU/041906.DNR TRAINING=FIREARM:N, SNOWMOBILE:N WCZMDT-00402733 20090206 07:44:11 0FDC06252D TO: FROM: MNHOT3-12663627 20090206 07:44:09 0FDC01AAFF NO HIT WANTED PERSON FILE QDW ORI/MN0820400.NAM/NELSON, TIMOTHY WAYNE.DOB/19670426. TO: WCZMDT-00402734 20090206 07:44:12 0FDC06252E FROM: NCIC1-11635827 20090206 07:44:10 OFDC01AAFF MN0820400 NO RECORD LIC/PL992 LIS/MN TO: WCZMDT-00402735 20090206 07:44:13 0FDC06252F FROM: NCIC1-11635831 20090206 07:44:11 0FDC01AAFF MN0820400 ***MESSAGE KEY QW SEARCHES WANTED PERSON FILE FELONY RECORDS REGARDLES S OF EXTRADITION AND MISDEMEANOR RECORDS INDICATING POSSIBLE EXTRADITION FR OM THE INQUIRING AGENCY'S LOCATION. ALL OTHER NCIC PERSONS FILES ARE SEARCHE

D

No. 4355 P. 5

CJG1UPRNP NEWPORT POLICE DEPARTMENT DATE 5/10/10 TIME 10:54:39 INITIAL COMPLAINT REPORT 109900246 DATE/TIME REPORTED: 2/06/09 6:35:36 DISPATCHER: SMMORIS DATE/TIME STAMP: 2/06/09 6:36:23 ENTERED BY: SMMORIS WITHOUT LIMITATIONS. MKE/WANTED PERSON B - LIMITED EXTRADITION SEE MIS FIELD ORI/NM0200101 NAM/NELSON, JOHN SEX/M RAC/W POB/KS DOB/19670426 HGT/507 WGT/145 EYE/BLU HAI/BLN FBI/736427DA4 SMT/TAT UR ARM FPC/17080360091210101310 soc/495861611 OLN/K00886965 OLS/KS OLY/2007 OFF/CONDIT RELEASE VIOLATION OOC/TRAFFIC OFFENSE DOW/19981027 OCA/M40MR9800692 WNO/M40MR9800692 VLD/20081031 MIS/EXTR/NM ONLY WE WILL EXTRADITE NM ONLY WNO M40MR9800692 FOR FTPF 0 RIG CHG MIS/INSPECTION REPAIR AND MAINTNEANCE ISSUED BY JUDGE J BRONSON MOORE BOND 449 MIS/CASH DNA/N ORI IS TUCUMCARI PD 575 461-2280 NIC/W182798483 DTE/20070730 1859 EDT IMMED CONFIRM WARRANT AND EXTRADITION WITH ORI

OCT 2 0 2009	DOT Auto Safety Hotline		FOR AGENCY USE ON	ILY 100148
	e Owner's Questio		Date Received	Repository
	Report Vehicle Safety De			
National Highway	1-888-DASH-2-DOT (1-888-327-4236)		22-SEP-2009	Reference No.
Traffic Safety Administration INTER	NET:www.nhtsa.dot.gov	/hotline		10284941
	ATION (Type or Print)		Davtime Telephone Number	E-mail Address
Name				E-mair Address
City DEEP WATER	State MO Zip Co	ode	Evening Telephone Number	
The information you provide will be used to		od dafasts . Wa may s	hara your information with t	
applicable vehicle manufacturer during an notice. See 49 FR 53971 (Sep. 3, 2004).	investigation or recall in accord	dance with the routine	e uses described in the agend	cy's Privacy Act
	VEHICLE IN	FORMATION		
17 digit Vehicle Identification Number Located at	bottom of windshield on driver's si	ide Make	Model	Model Year
		FORD	F150	1998
Date Purchased Dealer's Name	<u>) C</u> and Telephone Number			
	SMITH FORD		Engine: No: Cylinders	Fuel Type:
Original Owner Dealer's City		State Zin C	odo	
		MO	R R	GAS
	owertrain	Multiple Failure:	Incident	Date(s) SEP-2009
AUTO Cruise Control			09-0	SEF-2009
	FAILED COMPONENT	T(S)/PART(S) INFO	RMATION	
Vehicle Component Code: 070000 FUEL SYS	TEM, GASOLINE		Failure Mi	leage Failure Speed
				00 D.T.
			1400	00 25
	AL ITEMS TO BE COMPLET	ED WHEN REPORT		
ADDITION Tire Make	AL ITEMS TO BE COMPLET			
	Tire Model (Name or Numbe		ING A TIRE FAILURE	
Tire Make	Tire Model (Name or Numbe	er)	ING A TIRE FAILURE	
Tire Make DOT No. (Example: DOTMAL9ABC036) Tire Component Code	Tire Model (Name or Numbe	er) Failure Location:	ING A TIRE FAILURE Tire Size (Example P2 Tire Failure Type:	
Tire Make DOT No. (Example: DOTMAL9ABC036) Tire Component Code ADDITIONAL 1 Make:	Tire Model (Name or Numbe	Failure Location:	ING A TIRE FAILURE Tire Size (Example P2 Tire Failure Type:	
Tire Make DOT No. (Example: DOTMAL9ABC036) Tire Component Code ADDITIONAL 1 Make: Seat Type:	Tire Model (Name or Number Original Equipment Prior Repair TEMS TO BE COMPLETED V Date Manufactur Installation Syste	Failure Location:	ING A TIRE FAILURE Tire Size (Example P2 Tire Failure Type: A CHILD SEAT FAILURE	
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Tire Make DOT No. (Example: DOTMAL9ABC036) Tire Component Code ADDITIONAL 1 Make: Seat Type: Child Seat Component Code: Crash Fire	Tire Model (Name or Number Original Equipment Prior Repair TEMS TO BE COMPLETED V Date Manufactur Installation Syste Failed Part: APPLICABLE INCID Please describe in detail the incident	Failure Location: VHEN REPORTING red: em: PENT INFORMATION	ING A TIRE FAILURE Tire Size (Example P2 Tire Failure Type: A CHILD SEAT FAILURE Model No./Name:	
Tire Make DOT No. (Example: DOTMAL9ABC036) Tire Component Code ADDITIONAL 1 Make: Seat Type: Child Seat Component Code: Crash Yes X No Yes X No Narrative Description of Incident(S), Crash Please describe (1) events leading up to the	Tire Model (Name or Number Original Equipment Prior Repair Date Manufactur Installation Syste Failed Part: APPLICABLE INCID Please describe in detail the inciden Number of Persons Iniured (es), and Injury(ies). e failure, (2) failure and its const	Failure Location: Failure Location: WHEN REPORTING red: em: ENT INFORMATION htts), Failure(s), Crash(es Number of Deaths	ING A TIRE FAILURE Tire Size (Example P2 Tire Failure Type: A CHILD SEAT FAILURE Model No./Name: N and injury(ies).) Reported to Police N	215/65R15)
Tire Make DOT No. (Example: DOTMAL9ABC036) Tire Component Code ADDITIONAL 1 Make: Seat Type: Child Seat Component Code: Crash Yes X No Narrative Description of Incident(S), Crash Please describe (1) events leading up to the i.e, parts repaired or replaced (and if old pa	Tire Model (Name or Number Original Equipment Prior Repair Date Manufactur Installation Syste Failed Part: APPLICABLE INCID Please describe in detail the inciden Number of Persons Injured (es), and Injury(ies). e failure, (2) failure and its construction it is available).	Failure Location: Failure Location: WHEN REPORTING red: em: ENT INFORMATION htts), Failure(s), Crash(es Number of Deaths sequences, and (3) w	ING A TIRE FAILURE Tire Size (Example P2 Tire Failure Type: A CHILD SEAT FAILURE Model No./Name: N and injury(ies).) Reported to Police N hat was done to correct the	215/65R15)
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies) I HAVE THE BROKEN SUPPORT STRAPS. MADE WITH A NEW TANK & Support 24 STRAPS EDAIR OF THIS STYLE VEHICLE STILL OUT ΡL THER VOT. ON I THINK THIS SHOULD BE CHECK INTO OAD. ATTACH ADDITIONAL SHEETS IF NECESSARY U.S. Department of Transportation NO POSTAGE NECESSARY National Highway Traffic Safety Administration IF MAILED IN THE 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382 UNITED STATES Official Business Penalty for Private Use \$300 BUSINESS REPLY MA FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC POSTAGE WILL BE PAID BY ADDRESSEE **US Department of Transportation** National Highway Traffic Safety Administration **Office of Defects Investigation, NVS-210** 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382 ~Նահվերովերդերովերովելու հեմերիուներին KAMELE CHINE PRO COST A FUE A FUE A CARD A CARD A CARD or call: Vehicle Safety Hotline as a safety defect? 888-327-4236 hink your vehicle 50 -safercar.gov the enclose Owner's Questionnaire (VOQ) or visit: Ē Ö ġ Safety Administration Transportation rep

Auto Repair Order ____

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies) Trave ling . . A ail was Some а 199 Wa Ver herwis rain when 0 e · 11 fue <u>soar</u> 1are ATTACH ADDITIONAL SHEETS IF NECESSARY U.S. Department of Transportation NO POSTAGE NECESSARY National Highway Traffic Safety Administration IF MAILED IN THE UNITED STATES 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382 Official Business Penalty for Private Use \$300 **BUSINESS REPLY MA** PERMIT NO. 1888 FIRST-CLASS MAIL WASHINGTON, DC POSTAGE WILL BE PAID BY ADDRESSEE **US Department of Transportation** National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382 Infillententententen the set of t Vehicle Safety Hotline as a safety defect? 83343274236 hink your vehicle Se satercarigov the or visit: or call: raffic Safety Administration enclosed Questionnaire (VOQ 9 iransportation a repor

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U.S. Department of Transportation

National Highway Traffic Safety Administration

Dear Consumer:

1200 New Jersey Avenue SE Washington, DC 20590

NVS-216rr

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failures(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Kandisken

Randy Reid Chief Correspondence Research Division Office of Defects Investigation Enforcement

Enclosure: VOQ



		DOT	Auto Safety	Hotline			FOF	R AGENO	Y USE ONL	Y 10	0148
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1	FF*	LABOR	GAS TANK FELL OFF			\$0.00	\$0.00
1	-	ST-130	GAS TANK STRAPS			\$59.38	\$59.38
1	-	600-5398	GAS TANK FILLER NECK			\$171.10	\$171.10
1	-	F-44A	NEW GAS TANK			\$266.82	\$266.82
1		XS4Z9C52AA	FUEL TANK PRESSURE S	ENSOR	•	\$114.70	\$114.70
2.5	FF*	GUIDE	FUEL TANK - R&R		M	\$75.00	\$187.50
2,5	-	GASOLINE	GASOLINE		inhia Bassariad	\$16.00	\$16.00
2.5 1		Note	e: M - Labor Database, Copyright, N		the second s		
1			Lobor \$307	.50 less discount :	\$75.00		\$232.50
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1			Parts Sublet/Misc. Shop Supplies			·····	\$0.00 \$26.63
1			Parts Sublet/Misc. Shop Supplies Charges		3 * 5 6000%	 	\$0.00 \$26.63 \$0.00
1			Parts Sublet/Misc. Shop Supplies	Tax @ \$871.1	3 * 5.6000% Total Due		\$0.00 \$26.63

Tech	Certification #	
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XX		141 CHA 7340
		1 martin 0 10

I hereby authorize the above repair work to be done along with the necessary materials and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose of testing and/or inspection. And express mechanic's liep is hereby acknowledged on above car or truck to secure the amount of repairs thereto. 12 month or 12,000 mile warranty, whichever occurs first, unless noted otherwise on this invoice

Trme_

Date

Authorized by

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911

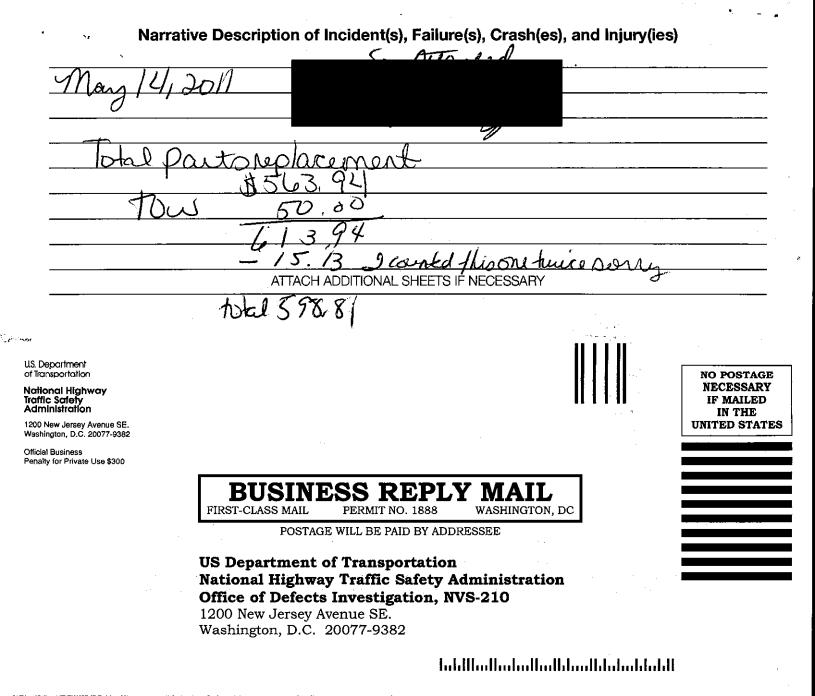
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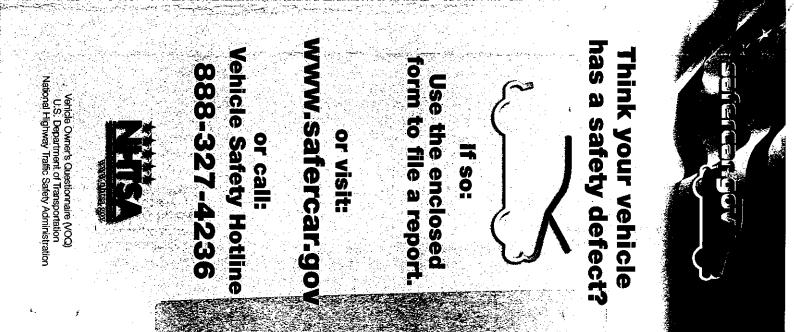
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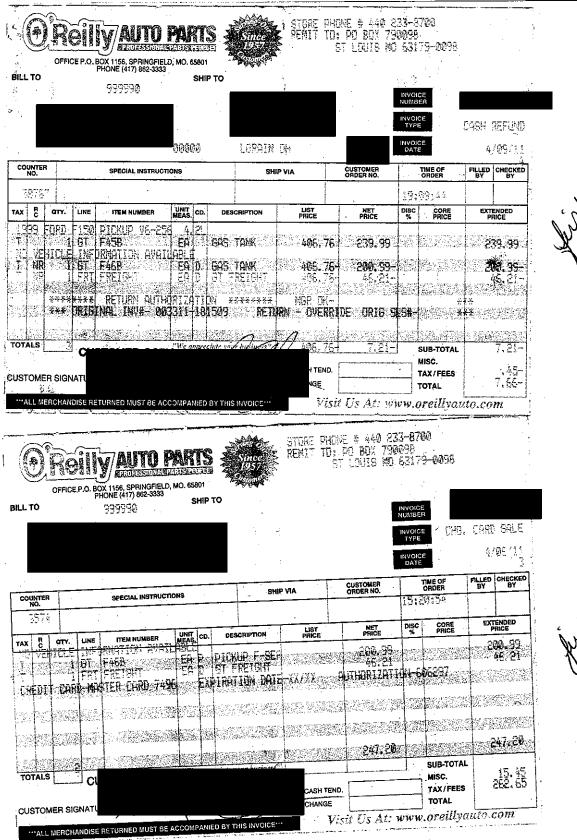




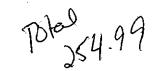
We were driving our truck, approaching a red light going to turn left to go to Denny's. We were slowing at the red light, when the truck gas tank fell off. We thought it was the muffler, as we had heard a similar dragging sound when in a vehicle whose muffle came unseated, so we turned and pulled into the restraunt. When we got out of the truck we were shocked to find that the gas tank was under the truck. We made arrangements with denny's manager to come back for it. The next day we went to see how hard it would be to fix. There was no way to repair the truck in the parking lot, because the straps had to be ordered, and in since we could not leave it there for long, we cut the gas lines, jacked the truck, pulled out the tank and put it in the back of the truck then called and had it towed home. 50 dollars for the tow. We ordered new straps, we went to put them on and found the time the tank was sitting while we waited for them to be ordered, allowed the tiny puncture in the tank to become obvious. We ordered a new tank. They were both the wrong ones so we returned them and tried again. This time we ordered the tank and the straps. We also had to buy new gas lines to replace the ones that were cut to move the truck. That was fords fault too as far as I am concerned. Nobody's truck breaks down in the ford dealership, it would have had to been cut to be moved no matter where it had happened, unless it had happened in our drive way, which it did not. We were moving when it happened, myself, my husband; and my two sons were all in the vehicle going out for a late dinner. I want reimbursed for the tow, and all the parts, and they can throw in a tank of gas too, since our tank was just filled when this had happened, the weight of a full tank was too much for the pathetic straps. We did the repairs ourselves, saving us untold cost, as we could barely afford to dish out the \$500.00 it cost for the parts. Thank heavens my husband and his brother are handy with vehicles. This is how it happened, I am not sure why the person at nhtsa said we took it to the dealership to be repaired, we did not, nor could we afford to, especially after calling ford they made sure to tell us that they were not going to pay for it because there was no recall at this time.



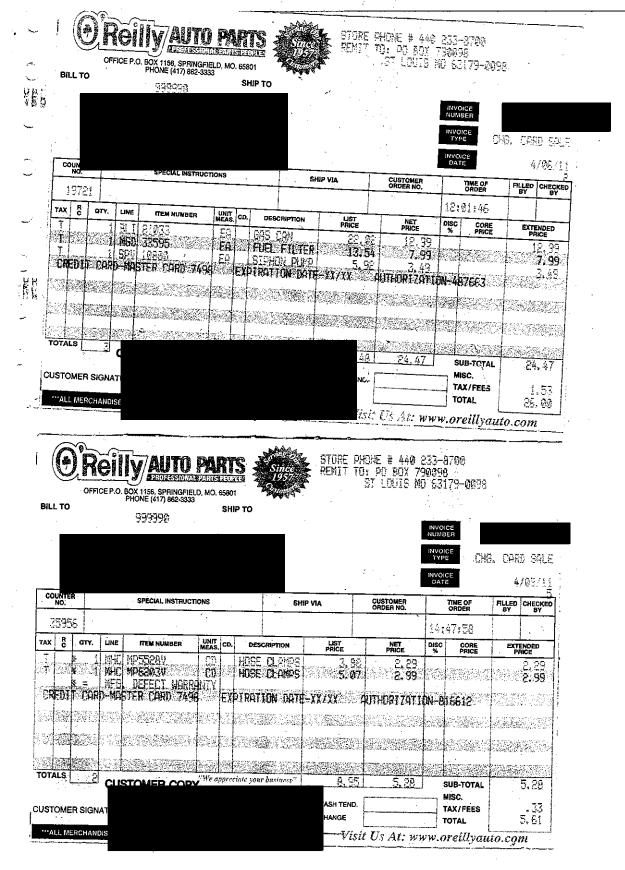
May 14, 2011



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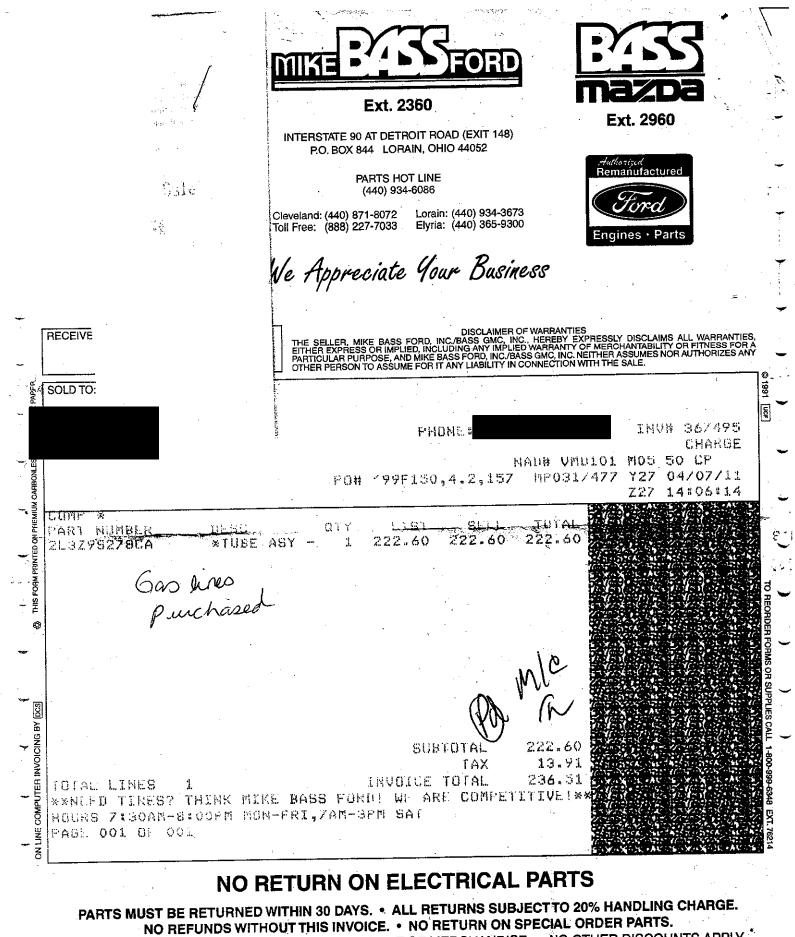


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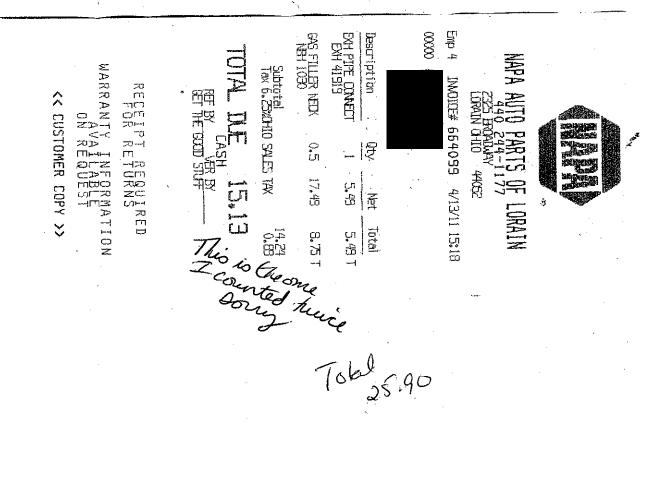


THIS CHARGE IS DUE AND PAYABLE UPON RECEIPT OF MERCHANDISE. • NO OTHER DISCOUNTS APPLY.

WHITE = PARTS INVOICE-ACCT. COPY

PINK = PARTS INVOICE-PARTS FILE COPY

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			FOR AGENCY USE ONL	oved: 0.M.B. No. 2127-0008 Y 100148
Veh	DOT Auto Safety Hotli icle Owner's Quest		Date Received	
	To Report Vehicle Safety	Defects	JUN 0 1 2011	· · · —
National Highway	1-888-DASH-2-DO (1-888-327-4236)		09-MAY-2011	Reference No.
Traffic Safety Administration INT	ERNET:www.nhtsa.dot.g		• • • • • • • • • • • • • • • • •	10399677
OWNER INFO	RMATION (Type or Print)		Davtime Telephone Number	E-mail Address
Name			Davtime relebrione Number	c-mail Address
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BLOOMINGTON				
The information you provide will be use applicable vehicle manufacturer during notice. See 49 FR 53971 (Sep. 3, 2004	an investigation or recall in acc	lated defects. We may : ordance with the routin	share your information with th e uses described in the agency	e ⁄'s Privacy Act
17 digit Vehicle Identification Number Locate 2FTZF176XWC	ed at bottom of windshield on driver	s side Make FORD	Model F-150	Model Year 1998
	me and Telephone Number		Engine: 281.ci	HL Fuel Type:
OG · 20 · 02 Cor Original Owner Dealer's Cit	S CAR CORNER	• 217.732. /		81
	NCOLN	State Zip (Code 8	Regular
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Auto Cruise Control		·	09-M	AY-2011
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	a. ¹	`	12900	-
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DOT No. (Example: DOTMAL9ABC036)	Original Equipment	Failure Location:	, I	· · ·
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Child Seat Component Code.	Failed Part: APPLICABLE INC	IDENT INFORMATIO	N	
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Yes X No Yes X No			N	· · · · · · · · · · · · · · · · · · ·
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Include, if available: Police/Fire Depart	ment Report, Photos, and Repai	r Invoice.	ATTACH ADDITIONA	SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This amendments. You are under no obligation to re- should take appropriate action to correct a safe or a statistical summary thereof, may be used i	spond this questionnaire. Your respo ty defect. If the NHTSA proceeds wit	nse may be used to assist th	e NHTSA in determining whether a	a Manufacturer
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								Form Appro	oved: O	.M.B. No. 2127-0008	
		DOT Auto Safet	− tv Hotline	ŕ —		FOF	R AGEN	NCY USE ONL	_Y 1(00148	
U.S. Department of Transportation	Vehicle	e Owner's C Report Vehicle :	Questio	onnaire		Date Rece	eived		Repo	ository	
National Highway	1-888-DASH-2-DOT (1-888-327-4236)					10-MAY-2011			Refe	erence No.	
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The information you prov applicable vehicle manufa notice. See 49 FR 53971	acturer during an									acy Act	
		VE	EHICLE INF	FORMATION							
17 digit Vehicle Identification	Number Located at	bottom of windshield	i on driver's si				Mode			Model Year	
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	ruise Control					15-JUN-2005					
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	ADDITION	IAL I TEMS TO BE			PORT						
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	DOT Auto Safety Hotline						FOR AGENCY USE ONLY 100148					
U.S. Department Vehicle	• Owner's Qu	estion		Date	Received	Rep	Repository					
of Transportation To R	eport Vehicle Šaf 1-888-DASH-2-		ects	10	. 1 0 2011							
National Highway Traffic Safety	(1-888-327-42	236)			10-MAY-2011		erence No.					
	IET:www.nhtsa.d		notline			10.	399755					
OWNER INFORMA	TION (Type or Print)			me Teleshere Nun	nber E-ma	ail Address					
Address												
City ALLEN PARK	State	Zip Cod			r	ber						
The information you provide will be used to applicable vehicle manufacturer during an ir notice. See 49 FR 53971 (Sep. 3, 2004).	identify potential safe nvestigation or recall in	ty-related on accordan	defects. We m ce with the ro	ay share y itine uses	our information w described in the ag	ith the jency's Priv	vacy Act					
			RMATION	•	·							
17 digit Vehicle Identification Number Located at t		Model		Model Year								
2FTDF1725VC		F-150		1997								
	nd Telephone Number	ELE	- 20 00		Engine:		Fuei Type:					
Original Owner Dealer's City	1	1363	-3900 State, 2	ip <u>Co</u> de	No: Cylinders		Un leaded					
Dear	born		MI	4812	<u>4 (</u>		Gas					
	wertrain		Multiple Fail	ure:	1	lent Date(s	•					
Manua Cruise Control)7-MAY-20	11					
	FAILED COMP	ONENT(S)/PART(S) I	FORMA	TION							
Vehicle Component Code: 070000 FUEL SYST	'EM, GASOLINE					e Mileage 47008	Failure Speed					
Tire Make	AL ITEMS TO BE CON Tire Model (Name or		WHEN REPO	RTING A	TIRE FAILURE	e P215/65F	R15)					
DOT No. (Example: DOTMAL9ABC036)	C Original Equipm	ent	Failure Locat									
Tire Component Code	Prior Repair					·						
	EMS TO BE COMPL	FTED WH			Tire Failure Type:	DE						
Make:		ufactured:			No./Name:							
Seat Type: Child Seat Component Code:		on System:										
child Seat Component Code.	Failed Part: APPLICABLE	INCIDEN	T INFORMAT	ION	· · · · · · · · · · · · · · · · · · ·	· · · ·						
	<i>lease describe in detail th</i> umber of Persons Inju), Failure(s), Cras mber of Death		injury(ies).) ported to Police							
Yes X No Yes X No Narrative Description of Incident(S), Crash(e		İ			N							
Please describe (1) events leading up to the i.e, parts repaired or replaced (and if old part	failure, (2) failure and t is available).											
TL*THE CONTACT OWNS A 1997 FORD F-1 TAKEN TO A LOCAL MECHANIC WHO INSPE WAS REPAIRED. THE FAILURE AND THE CU		ND FOUND		CHEL TAI								
WAS REPAIRED. THE FAILURE AND THE CU Vehicle said gas ta	ink was ru	sting	Mechar Million		Who in	specte	d the					
Vehicle sald gas ta tire fell off due	to cable	L'U	where a	ure	311043 01	ore.	Spare					
		- · u	int.									
Include, if available: Police/Fire Department							TS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This inforn amendments. You are under no obligation to respond should take appropriate action to correct a safety defo or a statistical summary thereof, may be used in supp	this questionnaire. Your r ect. If the NHTSA proceed	esponse may s with admir	v he used to assi	the NHTS	lighway Traffic Safety	Act and sub	sequent facturer					
er a sessoren sammary energoly may be used in supp	VIC VILLE AVENCY S ACTION											

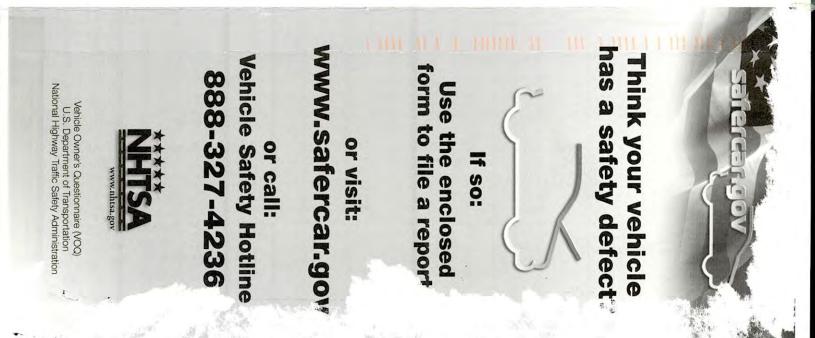
مر**اد**

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

gasket on right side due to Pad edace ac ATTACH ADDITIONAL SHEETS IF NECESSARY METROPLEX M U.S. Department of Transportation NO POSTAGI NECESSARY National Highway Traffic Safety 06 XM 2011 PM FMAILED 3 Administration IN THE 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382 UNITED STATES Official Business Penalty for Private Use \$300 BUSINESS REP Y MAIL FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC POSTAGE WILL BE PAID BY ADDRESSEE **US Department of Transportation** National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

հոհվհահահահահետհետհետհե



	-7-// WRITTEN BY	VEHICLE IDENTIFICATION NO.	ENGINE SIZE	I AUT HORIZE you and your employees to do the diagnostic CHECK- OUT and/or REPAIRS on the vehicle described hervin, I give you permission to operate the vehicle on streets or elsewhire. I READ the	REPAIR ORD	ER NO. Nº	. 33	47	
EAR-M	ARE-MODEL-COLOR NA			notice regarding replaced parts (BCLD TYPE) and request you to (place your initials next to the phrase that indicates your childe):	I WILL PAY BY			R	
			-	RETURN replaced parts DISCARD all to me as per notice replaced parts					• • •
				I AGREE: (1) to the terms of your WARRANTY, and that there are no REFUNDS, except as per terms of warrants; (2) that there is no war- ranty whatsoever on parts or tabor, if used parts or parts furnished by		÷	:		
	-17.008 CITY	Allen PARIS	MF	me are used in making repairs; (3) that you are not responsible for loss of any articles Lieave in vehicle, nor for any delay h parts shipments	· ·				
TATE	ZIP	HONE		or unavailability of parts: and (4) that you are not responsible for loss or damage to vehicle arising from any cause beyond your control; (5) that any dispute other than for payment of repairs shall be settled by		-			
	EE'S AT	JTO CEN	ITED	arbitration according to the NOTICE OF ARBITRATION. 1 AGREE TO PAY YOU: (1) In cash upon completion of work, un- less you approve another method of payment BEFORE starting work;		TITLED BY LAW TO TH EXCEPT THOSE WHI			
				(2) for diagnostic CHECK-OUT fee uncompleted work; and (3) for disassembly, reassembly or partially completed work; and (4) a daily	LARGE, AND	THOSE REQUIRED TO	O BE SEP	NT BACK TO	O THE
	Comple	te Auto Service		storage charge of \$15.00 stating on the third working day after you notify me that work is completed. I give you a lien on the vehicle until payment in full is received by you. I agree to pay you all expenses or	RANTYWOR	K OR AN EXCHANGE	AGREE	MENT. YOU	JARE
	A.C. • Heaters • Gas	Tanks • Industrial & Truck	Cooling	incurred in obtaining lien and sale of vehicle, if you do same to obtain payment. NOTICE: 10% of the cost of name and material sales from shop	TURNED TO Y				
		S. Import Auto Repair • 4 Brakes • Exhaust • Struts	Vheel		CARS	S LEFT IN CARS IN CA			
		d. • Allen Park, MI 48	3101 [°]	X		CAUSE BEYOND OUR			
•	-	B) 388-1600 F-156632							
Q T Y	PARELOOPEN-NEW BAR TELEVISION OF THE STATE AT THE STATE A		DESCRIPTION	OF LABOR SERVICES EST EST	ACTUAL PART	I authorize an increase in the Estimate by \$		Consent C	liven By
	DESCRIPTION PARTINO CODE	I I M	NIMUM DIAGNOS	TIC CHECK-OUT FEE IS \$ 35.00		DATE	Soc. Se	ec. No. or Driv. L	
-+-	9101	AÇ	TUAL CHECK-OUT HEE BA	SED ON FOLLOWING RATES SJ.UU		Name of Mechanic(s)		Certificat	ion No.
╈	Fix SO		FLORI	TANK STO AP			`		
+						Certification - All work was	performed p	roperly.	:
+	Dia					Facility Mgr. X	ESTIMATED	ACT	1121
+	TATP					1. PART			
-	<u> </u>					2 LABOR	-		
-+	9 PH					3. TOTAL OIL			
						4. SHOP SUPPLIES	5	00	
+	······		1				2	00	
	PEPESTI		11 1 14	Lo T		6. SALES 1	AX I	NCLU	DED
+						7: gasgal			
-+			41			8. ROAD SERVICE			
						9. GRAND \$			
>						10. LESS DEPOSIT			
	· · · · · · · · · · · · · · · · · · ·		C			11 PLUS STORAGE RATE PER DAY	15	00	
<u> </u>	ENTERIN	EST PARTS		EST. TIME LABOR PARTS		12. BALANCE DUE			W
PAF	RTS TOTALS S		ABOR TOTALS					10	

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			DOT Auto	Safetv	Hotline			FOI	R AGENCI	Y USE ONL	Y 1	00148
U.S. Departmer of Transportation National High Traffic Safety Administration	on way	Тс	c le Owne Report Ve 1-888-	er's Qu hicle Sa DASH-2 8-327-4	I estion fety Defe 2-DOT 236)	cts			eived) () MAY-201:	2011	Refe	erence No.
	ow	NER INFOR	MATION (Typ	e or Prin	it)			Davtime *	Telephone	Number	E-ma	il Address
Name Address				. . .		·····						
City WESTFI	ELD		State	MA	Zip Co			Evening 1	Telephone	e Number		
The information year applicable vehicle notice. See 49 Ff	manufac	turer during a	n investigatio	tential saf n or recall	ety-related In accordan	defects. W ce with the	e may : routin	share your e uses des	informati cribed in l	ion with the the agency	e 's Priv	acy Act
		· · · ·		VEHI	ICLE INFO	RMATION						· · · · · · · · · · · · · · · · · · ·
17 digit Vehicle Iden	tification N	lumber Located	at bottom of wir	ndshield on	driver's side	Make FORD			Model F-150			Model Year 1999
Date Purchas	ed	Dealer's Nam	e and Telepho	ne Numbe	er	I			Engine: No: Cylii	nders		Fuel Type:
Original Owne	er	Dealer's City				State	Zip (Code	INO: Cym	nuers		
Transmission Type		ilock Brakes ise Control	Powertrain			Multiple I	Failure			Incident D 06-MA	•	-
			EATI	ED COM	PONENT(S)/DADT/S			NN			
ehicle Component	Code: 07	70000 FUEL S	YSTEM, GASOI	LINE					F	Failure Mile 182500	-	Failure Speed 20
		ADDITIC	NAL ITEMS			WHEN RE	PORT					
Fire Make			Tire Mode	el (Name «	or Number)			Tir	e Size (Ex	ample P21	5/65F	(15)
DOT No. (Example:	-	_9ABC036)	Crig	inal Equip Repair	ment	Failure Lo	cation	:				
Fire Component Co	de							Tire	e Failure T	Гуре:		
		ADDITIONA	L ITEMS TO E	-						AILURE		
Make: Seat Type:				_	anufactured tion System:			Model No	./Name:			
Child Seat Compon	ent Code		Failed Part:		. •	•			• .	-		
			(Please describ	e in detail t), Failure(s),	Crash(e	s), and iniu				
Crash	Fire		Number of Pe	ersons Inj	ured Nu	mber of De	aths	•	ed to Polic N	ce		
Narrative Descript Please describe (1) i.e, parts repaired	ion of Inc) events l	ident(S), Cras eading up to t	the failure, (2)	failure an	nd its consec	luences, an	d (3) v	vhat was d	lone to co	rrect the fa	ilure;	;
FROM THE VEHIC THEN TOWED TO	LE. HE T A DEALE HE STRAI	HEN PULLED R AND THEY S AND THE F	OVER AND NO ADVISED HIM UEL TANK. TH	TICED TH THAT TH IE MANUF AS APPRC	iat the fui ie straps h acturer w ximately	EL TANK H/ IAD RUSTE VAS CONTA 182,500. T/	AD DET D, CAU CTED	FACHED FE ISING THE AND THEY	Rom The TANK TO ADVISED	VEHICLE. " DETACH. DHIM THA"	THE V THE V	VEHICLE WAS
RECALL FOR THE												
RECALL FOR THE			ont Deset Pi		Donais T						CUT	TS IF NECESSARY

BROOKSIDE AUTO 233 UNION STREET WESTFIELD, MA. 01085 Phone - 413-568-0120 Fax - 413-572-0522

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10400039 INVOICE

59404

INVOICE	····		_,		Print Date: 0	5/09/2011
				1999 Ford - Pickup F150		
				5.4L, V8, VIN (L)		
				Lic #	Odometer In	: 182501
Westfield, MA				Unit # :		
				Vin # : 1FTRX17L0XN		
Cust ID : 5738		Ref # :		Hat # :	,	
Part Description / Number	Qty	Sale	Extended	Labor Description		Extende
FUEL TANK				GAS TANK FELL OUT. TOWED O	FF	231.0
F44B	1.00	234.90	234.90	SPRINGDALE RD.		
FUEL TANK STRAP				REPLACE GAS TANK, FUEL PUN		
F65Z-9054-DB	2.00	33.01	66.02	VALVE, STRAPS AND BREATH	ER VALVE.	
FUEL PUMP ASSEMBLY				GAS '		20.0
E2237S	1.00	316.78	316.78	GAS		
VENT SENSOR				1		
XS4Z-9C052-AA	1.00	111.49	111.49			
VELT VALVE						
F65Z-9B593-DA	1.00	52.58	52.58			
FUEL LINE				BROOKSIDE AUTO		
27003	2.00	1.99	3.98	231 UNION STREET		
				WESTFIELD, MA 01085		
				Transaction #4Card Type:MasterCardAcc:*********************************		
				Reference No.:		
[Technicians : HERARD, JOHN] Org. Estimate \$0.00 Revi	sions \$0.00	Current	Estimate \$ (440000400706	te Labor:	231.0
	30113 30.00	Ourfork		Auth.Code: 91663Z	Parts:	785.7
				Response:APPROVAL 916632 Sequence Number: 0010	Sublet:	20.0
				Sequence Numbers 0010		
				CUSTOMER COPY	Sub:	1,036.7
					Tax:	49.1
				THANK YOU	Total:	1,085.8
Payments - MasterCard - \$1085.8	6]				Bal Due:	\$0.00
		· · · ·		-	b	
I hereby authorize the above rep					d/or your employ ing and/or inspec	
permission to operate the car or	truck nerein de	scribed on	succi, nigh	to secure the amount of repairs thereto.		
express mechanic's lien is nered	y acknowledged	u work hae	to be nerfor	med in our shop & cannot exceed the or	iginal cost of rep	air.
SIGNATURE						

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10400039

AARP Roadside PO 4440 Carol Stream, Illinois 60197

		l	
<u> </u>			
Westfield, MA			
(C)			

Thursday, May 19, 2011

Road Service Reimbursement

Incident: Date: May 6, 2011

Westfield, MA 01085

Place

- Ford F150, 1999, PU/Truck
- Plate: 3749 PE (Mass)
- 1. Truck was in motion. Just filled gas tank dropped partially off truck, spilling gas on road.

UOPY

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- 2. D. Snyder Called 911.
- 3. D. Snyder Called AARP for towing.
- 4. Police and Fire Arrived.
- 5. (30/40 minutes later, AARP Towing had not arrived.)
- 6. Police insisted on calling Michaels Towing for immediate removal of truck/gasoline hazard.
- 7. D. Snyder Called AARP.
- 8. AARP cancelled their towing service.
- 9. AARP Towing called to say they were stuck in traffic.
- 10. Michaels Towing arrived and towed truck 2 miles to my garage.
- 11. Michaels' Driver talked to AARP operator. Informed her that Michaels Towing was under a Westfield City contract that required cash payment.
- 12. AARP operator authorized cash payment and directed **cash payment** to submit the enclosed bill to AARP Roadside.

and the second sec		06.7542			
SS45HE	IAELS TO	WALL AND	P# 8808	81057	9840
	ALLS IV	WINKS.	Ro		
ANAN /	14 Clifton St Vestfield, MA 010				
	Pb (413) 568-881		ERV		·
	ੋੜ (413) 568-881		C TA V		
TIME OF CALL DATE IN DATE OU	T TIME START TIME	FINISH REQUESTED E	Y P.O. / CASE #	OFFICER NAM	Ē
2:20AB 5/4/1	P.M.	P.M. 170 - 2	HONE #		
	·.				
City Westfield		*	NAKA		
MEAD MANTIMODER	750 °	OLOR ODOMETE	R DRIVER		
	N# ISTEXTILO	K av	REGISTER	RED OWNER	
LOCATION OF VEHICLE	2				
TOWED TO	Level	· · · · · · · · · · · · · · · · · · ·	·····		
- Propleside		DATE	PHONE #		
INSPECTED BY INSURANCE CO.	APPRAISER NAME		FIIONE #		
RELEASED BY	DATE PHONE		-		
REASON FOR TOW	TYPE OF TOW	PERSONAL'S TAKEN E	Y DATE PHO	NE#	
	SLING/HOIST	VEHICLE STORAGE		AYS @ S	
		INDICATE DAMAGE	AREA(S) ON VE	HICLE:	
		P		KEYS LEI Y N	-T
	TOWED PER ORDER OF			-	
TOW ZONE ARREST		le L		RADIO Y N	
	LOCAL POLICE		TOWING		
SNOW C			CHARGE	170	_
SPECIAL EQUIPMENT USED		START	MILEAGE	·	
	FIRST	TOTAL	LABOR		
DOLLIES SCOTCH BLOCKS		LABOR TIME	EXTRA PERSON		
	SECURE LOOSE PARTS	FINISH	SPECIAL		
		START	EQUIPMENT		÷
SNATCH SLOCKS		TOTAL	STORAGE		
METHOD OF PAYMENT			City Fee	35-	-
METHOD OF PAYMENT	C. # EXP. DATE	EXTRA PERSON	(174)		
METHOD OF PAYMENT		EXTRA PERSON FINISH	SUBTOTAL		
METHOD OF PAYMENT	EXP. DATE	FINISH	SUBTOTAL		
METHOD OF PAYMENT	EXP. DATE	FINISH	SUBTOTAL	120 B	

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	DOT	· Auto Safety H	lotline		FO	R AGENCY USE ON	LY 100)148
U.S. Department		wner's Qu		naire	Date Rec		Reposi	itory 📋
of Transportation	To Rep	ort Vehicle Saf	ety Defe		JU	1 2 2011		<u> </u>
National Highway		L-888-DASH-2- (1-888-327-42			F	MAY-2011	Refere	ence No.
Traffic Safety Administration		:www.nhtsa.d		notline			10400	0598
01	WNER INFORMATIC	N (Type or Print	.)		1			
Name					Daytime	Telephone Number	E-mail /	Address
Address		1	1 ml			umber		
City JACKSONVILLE		State	Zip Cod			5,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
The information you prov applicable vehicle manufa notice. See 49 FR 53971	acturer during an inves	ntify potential safe stigation or recall li	ty-related n accordan	defects. We may ace with the routing	share your ne uses des	information with ti cribed in the agenc	he y's Privac	cy Act
		VEHIC	LE INFO	RMATION				
17 digit Vehicle Identification	Number Located at bolt	om of windshield on a	iriver's side	Маке	· · · · · · · · · · · · · · · · · · ·	Model		1odei Year
1FTZF1728Wk				FORD		F-150	1	1998
Date Purchased	Dealer's Name and T	elephone Number		· - · · ·		Engine:		Fuel Type:
9-98	Westown	Ford RI	7.24	15-710		No: Cylinders		
Original Owner	Dealer's City Jackson	rille		State Zip	Code 2 <i>650</i>	6		ges
Transmission Type	ntilock Brakes Power			Multiple Failure		Incident	Date(s)	•
	ruise Control				• • • •		OV-2010	
		FAILED COMP	ONENT(S	5)/PART(S) INF	ORMATIO	N		
Vehicle Component Code: (070000 FUEL SYSTEM			_		Failure Mil	eage	Failure Speed
fuel to	mk str	aps bu	roke	en in b	alf	- 17800	-	0
Tire Make		TEMS TO BE COI re Model (Name or		WHEN REPOR				-
	·		······			e Size (Example P2	15/0581:	5)
DOT No. (Example: DOTM	AL9ABC036)	Original Equipm Prior Repair	ient	Failure Location	1:			
Tire Component Code				· · · ·	Tire	Failure Type:		
	ADDITIONAL ITEM	IS TO BE COMPL	ETED WH	EN REPORTING	S A CHILD	SEAT FAILURE		
Make: Seat Type:			ufactured		Model No.	/Name:		
Child Seat Component Cod	e: Faile	ed Part:	on System:					
		APPLICABLE		TINFORMATIC				
Crash Fire	Numb	<u>e describe in detail thi</u> er of Persons Injur), Failure(s), Crash(e mber of Deaths		v(ies).) ed to Police		
Yes X No Yes		and Injum/!)				N		
Please describe (1) events i.e, parts repaired or repla	leading up to the fail	ure, (2) failure and	its consec	uences, and (3)	what was d	one to correct the f	failure;	
TL* THE CONTACT OWN SPILL FROM THE FUEL TA TO THE CONTACT. THE	ANK. THE VEHICLE W/	AS TAKEN TO A LO	CAL MECH	ANIC WHO REPA	VIRED THE	FUEL TANK STRAP	S AT A C	G FUEL TO DST OF \$210
							··	
Include, if available: Police					A]	TACH ADDITIONA	L SHEETS	IF NECESSARY
The Privacy Act of 1974-Public I amendments. You are under no should take appropriate action t or a statistical summary thereof	obligation to respond this to correct a safety defect.	questionnaire. Your r If the NHTSA proceed	esponse ma s with admit	v be used to assist t	he NHTSA in	determining whether	a Manufari	turer
	, may be used in support (Si the agency's action	•					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

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ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Tratfic Satety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

NO POSTAGE NECESSARY

IF MAILED IN THE UNITED STATES

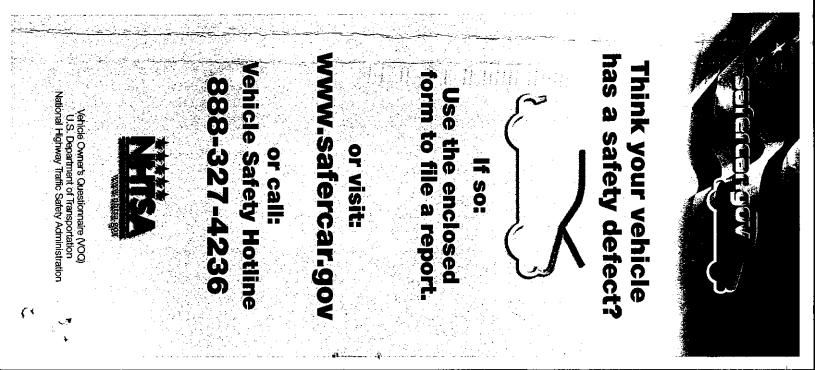
BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

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INVOICE

		INVOICE DATE CU	ST. NO. ORDER NO	PAGE	. Ni	OICENO
SOLD TO	NEAL TIRE-JAC 903 E MORTON JACKSONVILLE, IL 62650 (217)245-1445 SHIP TO JACKSONVILLE, IL	License:	999915 7052 177,716 98		67305 F150	
RURGHASE	ORDINO SALES MAIN PHONE OTHER PHONE	ship via	• .	Cash	<u></u>	· ·
	J09 INST	ALLED	,			
2355 D	EMNO	QTY. ORDERED	TY, SHIPPED FE	T. PI	RICE	NET EXTENSION
	*REPLACE GAS TANK STRAPS & FUEL					•
	*LINES	. 1	1	•	67.18	67.18
OPPT	ST131 STRAPS-GAS TANK	2.00	2.00		65.00	130.00
LABOI SHOP	R LABOR SHOP SUPPLIES	2.00	2.00		7.50	7.50
SHOP		-	· - .			

YOUR BUSINESS IS APPRECIATED **************

CHECK: 209.91

CASH SALES

X

SubTot Parts: 74.68 SubTot Labor: 130.00 5.23 Tax 7.000% :

209.91 Inv Total :

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ECURITY AGREEMENT: Customer/Buyer grants to secured party/seller, a purchase -money security interest in the property described above. Customer agrees to I terms and conditions contained on the REVERSE SIDE of this document. Customer agrees to pay a service charge/late fee of 2% of the balance of the account in the vent payment is overdue. If litigation is required, buyer is liable for principal, service charges, court costs, reasonable attorney fees, and collection agency charges.

ddres Evening Telephone Number ity MARYSVILLE State OH Zip Cod Evening Telephone Number the Information you provide will be used to identify potential safety-related defects. We may share your information with the publicable vehicle manufacturer during an invastigation or recall in accordance with the routine uses described in the agency's Privacy Act dotce. See 49 PR 53971 (Sep. 3, 2004). VEHICLE INFORMATION 7 digit Vehicle Identification. Number Located at bottom of windshield on driver's side Make Model F-150 Model Year 1998 Pate Purchased Dealer's Name and Telephone Number Engine: Fuel Type: No: Cylinders Fuel Type: Original Owner Dealer's City State Zip Code Incident Date(s) 05-MAY-2011 FAILED COMPONENT(S)/PART(S) INFORMATION hicke Component Code: 070000 FUEL SYSTEM, GASOLINE FailLED COMPONENT(S)/PART(S) INFORMATION hicke Component Code: 070000 FUEL SYSTEM, GASOLINE Failure Depair Failure Speed ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE e Make Tire Model (Name or Number) Tire Size (Example P215/65SR15) The Model (Name or Number) Tire Size (Example P215/65SR15) The Component Code <t< th=""><th>of Transportation National High Traffic Safety Administration Name Addres City The information y applicable vehicle notice. See 49 FR</th><th>way Nay OW</th><th>Vehick To I INTER</th><th>e Owner's Qu Report Vehicle Sa 1-888-DASH-2 (1-888-327-4 NET:www.nhtsa.</th><th>iestion fety Defe 2-DOT 1236)</th><th>naire</th><th></th><th></th><th></th><th></th><th>······</th></t<>	of Transportation National High Traffic Safety Administration Name Addres City The information y applicable vehicle notice. See 49 FR	way Nay OW	Vehick To I INTER	e Owner's Qu Report Vehicle Sa 1-888-DASH-2 (1-888-327-4 NET:www.nhtsa.	iestion fety Defe 2-DOT 1236)	naire					······
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AutoZone 1731 616 E 5TH ST MARYSVILLE, OH (937) 642-2060

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#494658 760-315 Dorman 7/16" 14 x 1 1/2"	2.49 P
Hex Head Cap Screw, EA	
#802277 ST130	28.99 P
ST130	
Spectra Fuel Tank Strap, EA	
SUBTOTAL	31.48
TOTAL TAX @ 6.750%	2.12
TOTAL	33.60
CASH	40.00
CHANGE	6.40

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REG #02 CSR #38 RECEIPT #883282 STR. TRANS #751238 STORE #1731 DATE 05/20/2011 11:36

OF ITEMS SOLD 2

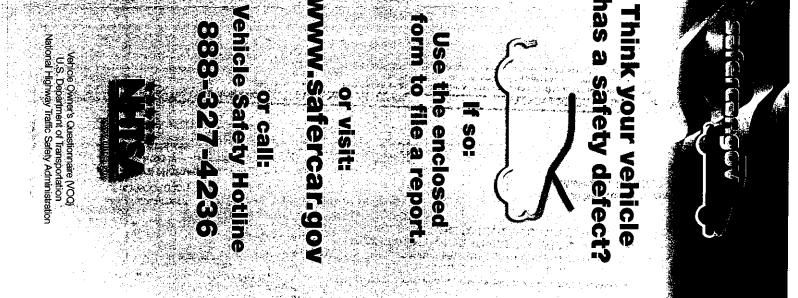


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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies) w0.5 205 allan nnec ATTACH ADDITIONAL SHEETS IF NECESSARY U.S. Department of Transportation 25 119-151 National Highway Traffic Safety Administration 32 MARY 2021 SPU-بالكنة و ٤. 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382 UNITED ST Official Business Penalty for Private Use \$300 Y MAIL BUS 55 КЮ FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC POSTAGE WILL BE PAID BY ADDRESSEE **US Department of Transportation** <u>ر با ل</u> National Highway Traffic Safety Administration зĿქ 1.5.5 05 Office of Defects Investigation, NVS-210 6,0 8 \mathcal{O} ٤, Ŷ 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382 հետետեսեսենեսնեսեն



	OT Auto Safety Hotline		FC	OR AGEN	CY USE ONL	Y 100148	
U.S. Department Vehicle	e Owner's Question	naire	Date Re	ceived		Repository	
National Highway Traffic Safety Administration INTERN	1-888-DASH-2-DOT (1-888-327-4236) NET:www.nhtsa.dot.gov/		13	9-MAY-20	11	Reference 10400722	
OWNER INFORMA	TION (Type or Print)		- Davtime	Telepho	ne Number	E-mail Addr	ess
Addres				Talauka			
City BEAVERCREEK	State _{OH} Zip Co		Evening	Telephor	ne Number		
The information you provide will be used to applicable vehicle manufacturer during an i notice. See 49 FR 53971 (Sep. 3, 2004).	identify potential safety-related nvestigation or recall in accorda	defects. We mande	y share you tine uses de	ir informa scribed ii	ition with th the agency	lê ⁄'s Privacy Ac	t
	VEHICLE INFO	RMATION					
17 digit Vehicle Identification Number Located at 1FTRF17W8YN	bottom of windshield on driver's side	Make FORD		F-150		Mode 2000	l Year
6 May 2000 Tim Mars	nd Telephone Number		•	Engine No: Cy	e: vlinders	Fuel	Type:
Original Owner Dealer's City	Ohio	State , Zi	4/39		8	6	-as
Transmission Type Antilock Brakes Po Auto Cruise Control	wertrain 2WD	- Multiple Failu	re:	· · · · ·	Incident I 20-N	Date(s) QV-20 07 /% -	5472008
	FAILED COMPONENT(5)/PART(S) IN	FORMATI	ON			
Vehicle Component Code: 070000 FUEL SYS					Failure Mile 9000 85,672		ure Speed
	AL ITEMS TO BE COMPLETED				LURE Example P2:	15/65015)	
Tire Make	Tire Model (Name or Number)	, 	· 1			13/03K15)	
DOT No. (Example: DOTMAL9ABC036)	Original Equipment Prior Repair	Failure Locati	on:				
Tire Component Code				re Failure			
	TEMS TO BE COMPLETED WI						
Make: Seat Type:	Date Manufactured Installation System		Model N	o./Name:			
Child Seat Component Code:	Failed Part:		•				
	APPLICABLE INCIDE			iun/ies))			
Crash Fire N		umber of Deaths		rted to Po N	olice		
Yes X No Yes X No Narrative Description of Incident(S), Crash(Please describe (1) events leading up to the i.e, parts repaired or replaced (and if old pa	failure, (2) failure and its conse	equences, and (3) what was		correct the f	failure;	
TL* THE CONTACT OWNS A 2000 FORD F TANK STRAP WAS SEVERELY CORRODED. OF THE FAILURE. THE CURRENT MILEAGE	-150. THE CONTACT STATED TH HE PURCHASED A NEW ONE AN WAS APPROXIMATELY 113,000	ID REPLACED IT	' HIMSELF. JRE MILEA	THE MAN	IUFACTURE	R WAS NOT I	NOTIFIED
lingh Chuinnn Chuinnnn Chuinnnnn Chuinnnn Chuinnnnn Chuinnnn Chuinnnn Chuinnnnnn Chuinnnnn Chuinnnnnn Chuinnnnnn Chuinnnnnn Chuinnnnnn Chuinnnnnnn Chuinnnnnnn Chuinnnnnnnnn Chuinnnnnnnnn Chuinnnnnnnnnn Chuinnnnnnnnnnnnnnn Chuinnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn							-
Include, if available: Police/Fire Departmen							NECESSARY
The Privacy Act of 1974-Public Law 93-579 This info amendments. You are under no obligation to respon should take appropriate action to correct a safety de or a statistical summary thereof, may be used in sup	d this questionnaire. Your response n efect. If the NHTSA proceeds with adm	hav be used to assis	at the NHTSA	in determi	ning whether	a Manufacture	r I

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Q							FOR		Y USE ONL	Y 10	0148
U.S. Department	Vehicle	OT Auto Sat Owner's	s Ouest	ionr	aire	-	Date Rece	eived	3 2011	_	sitory 🗌
of Transportation	To R	eport Vehic 1-888-DA	le Safety	Dere T	cts					Refe	rence No.
National Highway Traffic Safety Administration		(1-888-3 IET:www.nl	27-4236 htsa.dot.g)	otline		13-1	MAY-20:			00775
01	WNER INFORMA	TION (Type o	or Print)			 	Daudimo I	Talanha	Number	E-mai	Address
Name						[
Addres City TABEDC		State	IY Zi	o Cod					hber		
TABERG The information you prov	acturer during an i			elated o cordan	defects. W ce with the	'e may s e routine	hare your e uses des	informa cribed i	ition with the agenc	ne y's Priv	acy Act
notice. See 49 FR 53971	(Sep. 3, 2004).										
	المراجع	hatten of windel	VEHICLE		Make			Model			Model Year
17 digit Vehicle Identification				, y slac	FORD			F150			1999
Date Purchased	Dealer's Name a				k/_0		11/2	Engine			Fuel Type:
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<u>L</u>	Lon				Multiple			<u> </u>	Incident	Date(s	
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4040 -			COMPON			S) INFO	ORMATIC	DN	· · · · ·		
		·		ENIL		<u> </u>		<u> </u>			F-ilum Encod
Vehicle Component Code:							•		Failure Mi 1840	-	Failure Speed 5
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Tire Component Code								e Failur			· · · · · · · · · · · · · · · · · · ·
	ADDITIONAL					DRTING				<u>.</u>	
Make:			Date Manuf				Model No	5./Name	<u> </u>		
Seat Type: Child Seat Component Co		 Failed Part:	Installation	System	<u>. </u>						
Child Seat Component of		ADDI	ICABLE IN	ICIDE	NT INFOR	MATIC	ON				
Crash Fire		(Please describe) Number of Pers	<i>in detail the ii</i> sons Iniured	n <u>cident(</u> I N	s), Failure(s) umber of E) <u>, Crashia</u> Deaths	Repor	ted to P	olice		
Yes X No	Yes X No	(as) and Injur						N			
Please describe (1) ever	its leading up to th	e failure, (2) fa art is available`	silure and it).							_	
TL* THE CONTACT OW DETACHED FROM THE STRAP WAS THE ONLY NOT MADE AWARE OF	VEHICLE, THERE V	NAS MINIMAL URED THE VE	HICLE WAS	REPAI		HE CON	TACT AT /	A COST			
	•		·							•	لم 1997 - مالی الی الی 1997 - مالی الی الی الی
			· ·			2	-				
Include, if available: Po	lice/Fire Departme	nt Report, Pho	tos, and Re	pair In	voice.			ATTACH	ADDITION	IAL SHE	ETS IF NECESSARY
Include, if available: PC The Privacy Act of 1974-Pub amendments. You are under should take appropriate activ or a statistical summary ther	lic Law 93-579 This in no obligation to respo	formation is requ and this question defect. If the NHI	ested pursua naire. Your re rSA proceeds	nt to au	hority veste	d in the l to assist enforcen	National Hig the NHTSA nent or litig	hway Tra in deterr ation aga	affic Safety A nining wheth inst a manufa	ct and su er a Man acturer, y	ibsequent ufacturer /our response,

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FOR AGENCY USE ONLY 100148 🐘 📖 🖞 DOT Auto Šafety Hotline 👘 Repository 🗌 Date Received . Vehicle Owner's Questionnaire U.S. Department To Report Vehicle Šafety Defects JUN 0 8 2011 of Transportation 1-888-DASH-2-DOT Reference No. 13-MAY-2011... National Highway (1-888-327-4236) **Traffic Safety** 10400803 INTERNET:www.nhtsa.dot.gov/hotline Administration **OWNER INFORMATION (Type or Print)** Davtime Telephone Number E-mail Address Name 1.3 Address Number Zip Cod City State MO O'FALLON-The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004). VEHICLE INFORMATION Model Year 17 digit venicle identification Number Located at bottom of windshield on driver's side Маке Model 2002 FORD F-150 1FTRF18W72k Fuel Type: Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Original Owner Dealer's City State Zip Code. Multiple Failure: Incident Date(s) Transmission Type Antilock Brakes Powertrain 09-AUG-2009 Cruise Control terra attante esp FAILED COMPONENT(S)/PART(S) INFORMATION Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE Failure Mileage Failure Speed 86442 60 and a strategy and was to reach the second ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE Tire Size (Example P215/65R15) Tire Make Tire Model (Name or Number) DOT No. (Example: DOTMAL9ABC036) Original Equipment Failure Location: Prior Repair Tire Component Code Tire Failure Type: ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part: **APPLICABLE INCIDENT INFORMATION** (Please describe in detail the incident(s), Failure(s), Crash(es) and injury(ies).) Reported to Police Number of Persons Injured Number of Deaths Crash Fire Ν Yes X No Yes X No Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 2002 FORD F150. THE CONTACTED WAS DRIVING 65 MPH WHEN BOTH FUEL TANK STRAPS FRACTURED, THE STRAPS WERE RUSTED AND CORRODED AND ALSO CAUSING THE FUEL TANK TO DETACH FROM THE VEHICLE. THE FUEL TANK ALSO CAUSED THE DRIVE SHAFT TO FAIL WHILE THE VEHICLE WAS IN MOTION AND THE CONTACT COULD NOT CONTROL THE VEHICLE. THE VEHICLE WAS TOWED TO A LOCAL MECHANIC SHOP AND WAS REPAIRED. THE DEALER WAS NOT CONTACTED AND THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 86,442 AND THE CURRENT MILEAGE WAS 92,000. an a company and a construction of a co Project and a construction of a construct میں میں ایک اور ایک میں ایک میں میں ایک ایک ایک میں ایک میں ایک ایک میں ایک میں ایک میں ایک میں میں میں میں می Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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	DOT Auto Safety Hotline								FO	r agei	NCY USE ONI	Y 1	00148
U.S. Department		Vehi			-	estion	naire		Date Rec	eived		Repo	sitory
of Transportation		T	o Rej	port Veh	nicle Šal	iety Defe	ects		JUN	0	8 2011		
National Highw	ay			1-888-						MAY-2		Refe	erence No.
Traffic Safety Administration		INT	ERNE		-327-4 .nhtsa.d	230) lot.gov/l	hotline					104	01000
Administration		VNER INFOR				-							
Name	04	ANEK INFOR			e or Prin	-)			Davtime *	Telenh	one Number	E-ma	il Address
Address									-			l	
City DETROIT				State	MI	Zip Cod	1				mber		
The information yo applicable vehicle r notice. See 49 FR	nanufa	acturer during	an inve	entify pote estigation	ential safe or recall i	ty-related n accordar	defects. We ace with the	may s routin	share your e uses des	inforn cribed	nation with th in the agency	ie Y's Priv	acy Act
					VEHI	CLE INFO	RMATION		·				
17 digit Vehicle Identi	fication	Number Locate	d at bot	ttom of wind	dshield on	driver's side				Mode			Model Year
1	4 a 🐂		NT I				FORD			F-150)		1999
Date Purchase		Dealer's Nan		lejephon	e Number		1	<u> </u>		Engir	ne:		Fuel Type:
1999 ME	-									۳ I	Cylinders		
Original Owner		Dealer's City	11	913-3 LIK	2N-	3130	State	Zip (48	Code 3239	8	5		GPS
Transmission Type	An An		•	ertrain			Multiple F	ailure:			Incident	Date(s)
Cruise Control 12-MAY-2011									11				
				FAIL	ED COMP	ONENT(S	5)/PART(S)	INFO	ORMATIO	N			
vehicle Component C	Code: 0)70000 FUEL !	SYSTE	M, GASOLI	INE						Failure Mile 10939	-	Failure Speed
		ADDITI	ONAL	ITEMS T	O BE CO	MPLETED	WHEN RE	PORT	ING A TI	RE FA	ILURE		1
Tire Make						r Number)					(Example P21	L5/65R	15)
DOT No. (Example: I		AL9ABC036)		Crigir Origin	nal Equipr Repair	nent	Failure Loo	ation:					
Tire Component Cod								•			е Туре:	_	
		ADDITION/	LITE	MS TO B	E COMPL	.eted wh	IEN REPOR	TING					
Make:						nufactured			Model No.	/Name	e:		
Seat Type: Child Seat Component	nt Code	e:	Fai	iled Part:	ากรเสมสม	on System	•						
		·	· · ·	APP			T INFORM						
Crash	Fire	. 1		<i>ise describe</i> iber of Per			<u>), Failure(s), C</u> Imber of Dea		s), and injur Reporte				
Yes X No	ΠYe				-					N			
Narrative Description Please describe (1) i.e, parts repaired of	events	leading up to	the fai	ilure, (2) f	ailure and	l its consec	quences, and	l (3) w	vhat was d	one to	correct the f	ailure;	
TL*THE CONTACT NOTICED THAT TH NOT AVAILABLE, T	ë fuei	L TANK AND C	NE OF	THE STR	APS WER	E CORROD	ED. THE VE	HICLE	WAS NOT	r Repa	IRED. THE V	in inf	ORMATION WAS
NOT AVAILABLE. THE GAS LE HENE RE	;p/	KING	Pa	is, Fi	rē	HAZ	ZAR	D.	PHOT	0	SNCK	55E	Ð,
HANE RE	TA	ined	P	ART	5 ,								· .
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and the second second	ч.н. 1 Т.	· . •		*	-								
Include, if available	: Police	e/Fire Departr	nent R	eport, Pho	tos, and l	Repair Invo	oice.		A	TACH	ADDITIONAL	SHEE	TS IF NECESSARY
The Privacy Act of 1974- amendments. You are ur should take appropriate or a statistical summary	nder no (action t	obligation to res to correct a safet	pond th y defect	is question t. If the NH	naire. Your ISA procee	response ma ds with admi	ay be used to a	issist tř	te NHTSA in	determ	ining whether a	a Manuf	acturer

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CUSTOMER #: 2702208			278802	Pat Minisken "Home of the Smilin' Irishman" www.patmillikenford.com 9600 Telegraph * (Just South of I-96, The Jeffries F Redford, MI 48239		
			INVOICE			
DETROIT, MI	CONT:N/A		PAGE 1	Sales 3	arts & Service 313-3 313-255-3100 · Fax O. F-102265 P&A	313-255-1027
BUS:	CELL:		SERVICE ADVISOR	: 6399 I <i>I</i>	N MURPHY	
COLOR YEAR	MAKE/MOL	DEL	VIN	LICENSE	MILEAGE	IN/ OUT TAG
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	*****	******	<u>૾૾૾૾૾૾૾૾૾૾૾૾૾૾૾૾૾૾ૻ૾૾ૻ૽ઌૻૻૹૻ૽ઌૻૻૹૻૻ૾૾૾ૻૻ૾ૻૻ૽ૻૻ૽ૻૻ૽ૻૻ૽ૻ૽ૻૻ૽</u>	******	k ★ ★ ★	
USTOMER PAY S	HOP CHARGE FO	R REPAIR	ORDER			20.00
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			ispection for 48 h	OUD ISSUE OF A	coerdance	with
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			for an Well-ason y	ou are no		tery
		Sa	atisfied" please c	ontact me	e at 313-2	22-3T00
			Pat Lyons,	Service	Director	

I hereby authorize the below repair work to be done along	PROGRAM CODE	AUTHORIZATION NO.	CONNETINENT NUMBER	DESCRIPTION	TOTALS
with necessary materials. Dealer and dealer employees may operate vehicle for purposes of testing, inspection or delivery at my risk. An express garage keeper's lien is acknowledged				LABOR AMOUNT	400.00
on vehicle to secure the amount of repairs thereto. Dealer will not be held responsible for loss or damage to vehicle or	DEALER PART, CUSTOMER NEC.	ORIGINAL EST, AUT	HONZED ADD'L REPARS	PARTS AMOUNT	739.48
articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. If an inspection is	CUSTOMER PAID LABOR CHARGES WARRANTED FOR 12 MOS. OR			GAS, OIL, LUBE	0.00
recommended repairs are refused, or only partial repairs are	12,000 MILES, WHICI	HEVER OCCURS FIRST	SUBLET AMOUNT	0.00	
made, dealer may not be able to restore the vehicle to its original vorking condition.	ANOTHER APPLICABL	E EXTENDED WARRA	NTY	MISC. CHARGES	20.00
I HEREBY ACKNOWLEDGE AND AGREE TO ALL STATEMENTS CONTAINED HEREIN.		· · · · · · · · · · · · · · · · · · ·		SUBTOTAL	1159.48
CUSTOMER ACKNOWLEDGEMENT (ALL TERMS STRICTLY CASH)	FROM		I CONTAINED HEREON IS ACCURATE UNLESS TO OWNER, THERE WAS NO INDICATION AIRED OR REPLACED UNDER THIS CLAIM HAD		0.00
SIGNATURE X	E OR HISUSE RECORDS SUPPORTING THE CLAIM ARE AVAI VION AT THE SERVICING CALERI-FOR INSPECTION BY REPR TECHNOLOGY CONNECTED			SALES TAX	45.57
CENTRICATION ALL REPAIRS AND PARTS LISTED WERE TUNNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT. (P.A. 300) UNLESS OTHERWISE INDICATED.	X(SICHED) DEALER, GENERAL MANG	EA, ON ANTHONIZED PERSON "BRITE)	AND CHECKED BY	PLEASE PAY THIS AMOUNT	1205,05

*SUPPLIES - 10% of labor with a max. of \$20.00 is included for supplies used on your vehicle. Applicable supply items are: nuts, bolts, washers, tape, pins, shellac, solvent, rags, carburetor cleaner, towels, solder, battery cleaner, wire, window sealer, hazardous waste disposal, etc.

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May 20, 2011

ROBERT A. FICANO County Executive

Marianne Talon Corporation Counsel

Harnetha W. Jarrett Deputy Corporation Counsel Kevin P. Kavanagh Principal Attorney (313) 224-5030



Dear Wayne County Consumer,

Since its formation, the Wayne County Consumer Protection Task Force has been inundated with phone calls and requests for assistance through our web site. Due to the high volume of responses and financial cutbacks throughout county government, there was a considerable backlog of complaints that are now being addressed.

County Executive Robert Ficano has devoted additional attention and resources to Consumer Protection at this time, and we are not able to provide you with the proper direction to address your concern. We apologize for any inconvenience this delay may have caused. Please know that your case is important to us and we want to do whatever possible to help you resolve your problem.

Upon reviewing your complaint, at this time, we recommend you to contact the following agencies:

Detroit Legal Services Clinic Detroit Metropolitan Bar Association Volunteer Legal Services 645 Griswold, Suite 1356 Detroit, Michigan 48226 Tel: 313-961-6120 Website: www.detroitlawyer.org

> DEPARTMENT OF CORPORATION COUNSEL 500 Griswold, 11th Floor Detroit, Michigan 48226 • (313) 224-5030



		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects			FOR AGENCY USE ONLY 100148			
U.S. Department of Transportation	•				te Recei	ved 21 - 21 20 11	Repository	
National Highw		1-888-DASH-2				AY-2011	Reference No.	
Traffic Safety Administration		(1-888-327-4 RNET:www.nhtsa.			10 101 2011		10401139	
	OWNER INFORM	MATION (Type or Prin	nt)	Day	time Te	enhone Number	E-mail Address	
Name Address								
		State TN	Zip Code	Eve	ening Te	lephone Number		
The information yo applicable vehicle i	IRN Washban u provide will be used manufacturer during a 53971 (Sep. 3, 2004).	to identify potential saf n investigation or recall	fety-related defects. V in accordance with th	/e may shar e routine us	e your ii es desci	nformation with th ibed in the agency	ne y's Privacy Act	
		State of the local division of the local div	ICLE INFORMATION					
17 digit Vehicle Identi 2FTZF1723XC	fication Number Located	at bottom of windshield on	driver's side Make			Model F150	Model Year 2000	
Date Purchase	ed Dealer's Name	e and Telephone Numbe	uhone Number			Engine: No: Cylinders	Fuel Type:	
Original Owner	r Dealer's City		State	Zip Code				
Transmission Type	Antilock Brakes	Powertrain	Multiple	Failure:		Incident 16-M	Date(s) AY-2011	
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/ehicle Component (Code: 070000 FUEL S		PONENT(S)/PART() INFORM	OLIA	•		
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· · · · · · · · · · · · · · · · · · ·	ADDITIC	NAL ITEMS TO BE CO		EPORTING				
Tire Make		Tire Model (Name or Number)			lire	Size (Example P2:	15/65R15)	
	DOTMAL9ABC036)	Original Equip	ment Failure L	ocation:				
Tire Component Cod		an an an Araba An Araba	-			Failure Type:	and a second	
Make:	ADDITIONA	L ITEMS TO BE COMP	LETED WHEN REPO anufactured:		del No./			
Seat Type:			tion System:	IMOC		ndine;		
Child Seat Compone	nt Code:	Failed Part:	·····			· · ·		
		APPLICABL (Please describe in detail t	E INCIDENT INFOR the incident(s), Failure(s)		nd <u>inj</u> ury	(ies).)		
Crash	Fire	Number of Persons Ini				to Police		
Narrative Description Please describe (1)	on of Incident(S), Cras	sh(es), and Injury(ies). the failure, (2) failure an part is available).	nd its consequences, a	nd (3) what	was do	ne to correct the f	'ailure;	
WHEN SHE STOPPI WERE BOTH FRAC VEHICLE WAS INSI REPLACED, THE VE	ED AND INSPECTED T TURED AND RUSTED PECTED BY AN INDEP EHICLE WAS TEMPOR	F-150. THE CONTACT S THE VEHICLE SHE NOTI THROUGH ALONG WITH ENDENT MECHANIC WH ARILY REPAIRED BY AD ED TO HER VIN. THE F/	CED THAT THE TANK H APPROXIMATELY FI HO ADVISED HER THA DDING TWO STRAPS,	had detac Ve gallon: T both sti The manuf	ched Fr S of Fu Raps AI Acture	OM THE VEHICLE EL SPILLED ONTO ND THE FUEL TAN ER WAS CONTACT	E. THE TWO STRAPS O THE HIGHWAY. THE IK NEEDED TO BE ED AND ADVISED HER	
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Teachada Maria Maria		ent Report, Photos, and	D 1 Z 1				L SHEETS IF NECESSARY	

Subject:RE: Your posting on NHTSA"s siteDate:Thursday, June 16, 2011 11:35:30 AM

Sent: Thursday, June 16, 2011 9:06 AM
To: Reid, Randy (NHTSA)
Cc: Yon, Scott (NHTSA); Szakal, Keith (OST)
Subject: FW: Your posting on NHTSA's site

From: Trent Wickwire [mailto:twckwre@hotmail.com]
Sent: Wednesday, June 15, 2011 11:39 PM
To: dradabaugh@gmail.com; Hershman, Larry (NHTSA); LaHood, Ray (OST); Strickland, David (NHTSA); meghan.kolassa@mail.house.gov
Subject: Your posting on NHTSA's site

I saw the following posting:

Make:

FORD

Model:

F-150

Year:

2000

Complaint Number:

10406792

Summary:

HELLO I OWN A 2000 FORD F150 AND NOTICED A CORODED STRAP HANGING FROM MY GAS TANK.

TODAY (6-14) I SMELLED GAS AND AM TAKING IT IN TO THE SHOP. I WAS CHECKING ONLINE TO SEE HOW MUCH IT WILL COST AND SAW THERE IS AN INVESTIGATION AND POSSIBLE RECALL COMING. I WILL TAKE SOME PICS BEFORE I TAKE IT IN. JUST WANTED TO LET YOU KNOW IF THERE WAS A CURRENT INVESTIGATION ON THIS . THAMKS YOU CAN REACH ME VIA EMAIL DRADABAUGH@GMAIL.COM

You may want to call Larry Hirshman at NHTSA and ask what the hold up is. He has been "studying" this issue for 10 months, but is still not sure is gas tanks falling out of a moving vehicle is a safety concern.

Maybe this will help convince him:

Make:

FORD

Model:

F-150

Year:

2002

Complaint Number:

10404949

Summary:

FUEL TANK DROPPED TO THE ROAD WHILE DRIVING CAUSING THE TRUCK TO BE ENGULFED IN FLAMES. DRIVER MADE IT OUT WITH FIRST AND SECOND DEGREE BURNS. TWO DOGS IN THE BACK SEAT DIED IN THE FIRE. INITIAL INVESTIGATION BY THE INSURANCE INVESTIGATOR DETERMINED THAT IT WAS THE FUEL TANK STRAPS THAT FAILED. THERE IS AN INVESTIGATION (PE10036) BY THE NHTSA FOR FUEL TANK STRAPS ON FORD F-150S 1999-2001. THE 2002 AND 2003 F-150 USE THE SAME STRAPS. LARRY HERSHMAN OF NHTSA HAS CONTACTED ME ABOUT THIS INCIDENT. UPDATED 06/13/11*BF &06/14/11*BF

But then again, Larry Hershman is still not smart enough to know that the 2002 truck is identical to yours, so apparently this person with burns all over his or her body "doesn't count".

One has to wonder if these people at NHTSA have equity postions in Ford, or maybe taking payoffs from the UAW, because no one is so obtuse to wonder if this is a problem. Yet they are willing to play roulette with the lives of consumers to either make a little cash or avoid a little work.

I contacted my member of Congress (John Dingell) who has long served on the Energy and Commerce Committee. While he was willing to put on a show during the Toyota hearings, he is will to let the body count collect when the company (who made \$3B last quarter) employs UAW members in his district. He also seems very willing to risk your safety for a few political points at home. A member of his staff said that having the gas tank fall out on the highway is a reasobale risk when driving a 10 year old vehicle.

DC is aware of the severity, but they seem to be stalling in order to ensure no financial obligation on the manufacturewrs part.

You can get Larry Hershman's phone number from the DOT switchboard at (202) 366-4000.