

U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

Investigation: PE 11-010 Date Opened: 04/07/2011

Investigator: Steve Mchenry Reviewer: Jeff Quandt

Approver: Frank Borris

Subject: Loss of Motive Power due to Transmission

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: KIA MOTORS CORPORATION

Products: 2011 Kia Sorento **Population:** 50,000 (Estimated)

Problem Description: Loss of motive power due to a transmission failure possibly related to an intermediate

driveshaft problem.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	4	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Other*:	5	TBD	TBD

*Description of Other: Five unspecific transmission failures consistent with an intermediate shaft failure.

ACTION / SUMMARY INFORMATION

Action: A Prelimnary Evaluation has been opened.

Summary:

The Office of Defects Investigations has received 4 complaints alleging a loss of motive power due to a sudden failure of an transmission intermediate driveshaft and an additional 5 complaints alleging a of loss of motive power due to transmission failure which could be related to an intermediate driveshaft failure. Kia Motors has issued a Technical Service Bulletin, SC 082, which addresses problems with a clunk or squealing noise from the intermediate driveshaft which may be related to the failures alleged in the consumer complaints.

A Preliminary Evaluation has been opened to asses the scope, frequency, and the safety-related consequences of the alleged defect.

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