

U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

Investigation: PE 11-005

Date Opened: 02/15/2011

Investigator: Kareem Habib Reviewer: Jeff Quandt

Approver: Frank Borris

Subject: Hybrid inverter failure - vehicle stall

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: TOYOTA MOTOR CORPORATION Products: MY 2006 Toyota Highlander HEV

Population: 43,941 (Estimated)

Problem Description: Consumers have reported incidents of inverter failure while driving, with no warning,

resulting in vehicle stall with no restart.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	32	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Other*:	0	TBD	TBD
*Description of Others	•		

*Description of Other:

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation has been opened.

Summary:

The Office of Defects Investigation has received 32 complaints alleging incidents of engine stall while driving in model year 2006 Toyota Highlander hybrid electric vehicles. Approximately two-thirds (21) of the incidents occurred at speeds of 40 miles per hour or more. Twenty-six reported that the vehicle could not be restarted or that it was towed to the dealership. The complaints show an apparent increasing trend, with all but one received within the past year. None of the complaints alleged that the incident resulted in a crash or injury. A Preliminary Evaluation has been opened to assess the scope, frequency and potential safety consequences associated with the alleged defect.

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