



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: EA 11-012
Prompted by: Consumer complaints, PE11-017
Date Opened: 09/12/2011
Investigator: John Abbott **Reviewer:** Scott Yon
Approver: Frank Borris
Subject: Low Beam Headlights Stop Working

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: HONDA (AMERICAN HONDA MOTOR CO.)
Products: Model Year 2002 through 2004 Honda CR-V
Population: 431,000 (Estimated)
Problem Description: Both low beam headlights stop working simultaneously

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	34	80	114
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
Fatality Incidents:	0	0	0
Other*:	0	0	0

*Description of Other:

ACTION / SUMMARY INFORMATION

Action: Open this Engineering Analysis

Summary:

The Office of Defects Investigation (ODI) opened this investigation as Preliminary Evaluation (PE) 11-017 based on 12 reports from consumers alleging that both low beam headlights stopped working simultaneously. Several of the complainants reported that the headlight switch and/or its wiring harness connector required replacement to repair the low beam headlight circuit, and also reported that the switch and/or the wire harness connector were damaged from overheating.

Based on information provided by Honda in response to ODI's PE information request letter, ODI is upgrading the investigation to an Engineering Analysis.