



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

# ODI RESUME

**Investigation:** EA 11-004  
**Prompted by:** Consumer Complaints and PE10-047  
**Date Opened:** 04/11/2011  
**Investigator:** John Abbott **Reviewer:** Scott Yon  
**Approver:** Frank Borris  
**Subject:** Driver's Master Power Window Switch

## MANUFACTURER & PRODUCT INFORMATION

**Manufacturer:** HONDA (AMERICAN HONDA MOTOR CO.)  
**Products:** 2006 Honda CR-V  
**Population:** 149,583  
**Problem Description:** Melting and/or burning of the master power window switch and related electrical system wiring components

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
<b>Complaints:</b>	5	26	29**
<b>Crashes/Fires:</b>	5	26	29**
<b>Injury Incidents:</b>	0	0	0
<b>Fatality Incidents:</b>	0	0	0
<b>Other*:</b>	0	0	0

\*Description of Other:

\*\* Count indicates duplicate reports received by ODI and manufacturer.

## ACTION / SUMMARY INFORMATION

**Action:** Open an Engineering Analysis

**Summary:**

The Office of Defects Investigation (ODI) opened this investigation as PE10-047 based on three Vehicle Owner's Questionnaire reports alleging smoke and fire occurred inside the driver's door. The complainants reported that the master power window switch and, in some cases its wiring harness, had sustained heat related damage and required replacement. Since opening the investigation, ODI has received two additional reports.

The reports provided by Honda in response to ODI's Information Request appear consistent with ODI's Vehicle Owner's Questionnaire reports.

Based on the information provided by Honda in response to the PE10-047 and its ongoing analysis ODI is opening this Engineering Analysis to further study the issue.