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Subject: PE11-018 Freestyle
Date: Friday, July 15, 2011 2:19:00 PM

Ray,

If possible I would like Ford to collect a throttle body that was replaced on July 5th under warranty: The dealer is [REDACTED], service phone number [REDACTED]; vin # 1FMDK03136 [REDACTED], repair order # [REDACTED], customer's name is [REDACTED]. The owner is VOQ 10406377 attached.

I just received a copy of the repair order and it reads as follows:

"C/S when warm and humid when parking veh has a surge and RPMs go up and down. Tech inspected veh and test drove and verified concern
Tech found when hot outside and trying to park veh tech found idle races up and down
Tech checked veh for stored codes or DTCS and found no stored error info. Tech checked for TSBs or SS-s and found TSB 10/24/5 for cleaning of throttle body. Tech performed TSB 10/24/5 and found condition still present after performing TSB. Tech replaced failing throttle body assy and road tested veh numerous times to verify repair."

I would like to get an analysis of this particular one since there were no codes, the cleaning did not correct the problem, but the tech did verify the concern. We can have the VRTC do the analysis or Ford can have it done.

Thanks for your help,
Steve

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