Howell, Rosa (NHTSA)

From: Tom S. Lane [Lane_Tom_S@cat.com]
Sent: Sunday, December 04, 2011 3:26 PM
To: Willard, Richard (NHTSA)
Subject: RE: Caterpillar C7 Engine Coolant Defect Report

Rick - If hoses need to be replaced, during the recall service or otherwise, they will be covered under warranty.

Tom
Tom S. Lane, P.E. | On-Highway Safety & Compliance Manager | Product Safety & Compliance, AH9240
Product Development & Global Technology | Caterpillar Inc. | ☏ 309-675-6496 | Fax 309-636-2911
tom.lane@cat.com

From: <Richard.Willard@dot.gov>
To: <Lane_Tom_S@cat.com>
Date: 12/04/2011 11:40 AM
Subject: RE: Caterpillar C7 Engine Coolant Defect Report

Thanks very much Tom,

I believe many of the hoses are still under warranty so it may be mute, but can you confirm that noticeably damaged hoses will be replaced with the recall?

Ric Willard
Safety Defects Engineer
Office of Defects Investigation
Medium & Heavy Duty Vehicle Division
NHTSA-DOT
1200 New Jersey Avenue, SE
Washington, DC 20590
202-366-6544
202-713-7888 BB

From: Tom S. Lane [mailto:Lane_Tom_S@cat.com]
Sent: Friday, December 02, 2011 2:27 PM
To: Schuler, Kelly (NHTSA); Willard, Richard (NHTSA)
Cc: Kathleen Horchler; Roger A. Hudson; Mark A. Steffen
Subject: Caterpillar C7 Engine Coolant Defect Report

Kelly & Ric - Attached is our Defect report relating to PE11-008.

Our proposed Customer Letter is attached for your approval. We are ready to go pending your approval.

I'm travelling considerably this month, so the best way to reach me is via email.

Thanks.

Tom
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