

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

**Howell, Rosa (NHTSA)**

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**From:** Yon, Scott (NHTSA)  
**Sent:** Tuesday, July 12, 2011 7:38 AM  
**To:** 'Nevi, Raymond (R.A.)'  
**Cc:** Hershman, Larry (NHTSA); Borris, Frank (NHTSA); Piazza, John (NHTSA)  
**Subject:** VOQ update EA11006  
**Attachments:** VOQs F-150 7\_6\_11b.xlsx; 7-7-11 to 7-11-11.pdf

Ray,

Attached is updated information on the VOQs ODI believes are related to EA11-006. The 8 reports in the PDF file are in addition to those shown in the Excel file so you will need to add them to your database separately. Note also that we have identified 8 reports involving the same vehicle and incident (see 10404014 & 10404862 as an example), 2 reports involving the same vehicle but separate incidents (10357454 & 10403605), and 5 reports involving Canadian vehicles; all-in-all we think there are roughly 490 incidents at this time. They continue to come in so let me know when you want another update.

Scott

Scott Yon  
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# Complaint Detail

11-JUL-2011

## Complaint Information

ODI#: 10411689      Referral Source: Internet Search Engine      Num. Injured:      Property Damage: N  
Received Date: 10-JUL-2011      Incident Date: 10-JUL-2011      Crash: N      Num Occurrences:      Police Report: N  
Description: MY FORD F-150 1998 TRUCK'S GAS TANK FELL OFF WHEN I WAS DRIVING DOWN A ROAD. LUCKILY, NOBODY WAS INJURED. I HAVE SECURED IT WITH A WIRE FOR NOW. THE VIN NUMBER FOR THE TRUCK 1FTZX1723WNA37345. THANK YOU.      Fire: N      Num. Deaths:      Confidential: Y

## Consumer Information

Title:      Address: [REDACTED]      Zip Code: [REDACTED]      Evening Phone: [REDACTED]      Country Phone Code:  
Name: [REDACTED]      City: SMITHFIELD      Country: UNITED STATES      Email: [REDACTED]  
Org.:      State: KENTUCKY      Daytime Phone [REDACTED]      Fax:

## Product Information

### Vehicle Information

Product:    Product Type :VEHICLE    Product Category :LIGHT VEHICLES  
Manufacturer :FORD MOTOR COMPANY    Make :FORD    Model :F-150  
Model Year :1998    Type :TRUCK

VIN: 1FTZX1723WN [REDACTED]      Original Owner: N      Failure Mileage: 98000      Antilock Brakes: N  
# of Cylinders:      Engine Size:      Body Style:      Speed: 20  
Cruise Control: N      Vehicle Usage:      Fuel Type:      Powertrain:  
Current Mileage:      Transmission Type:      Purchase Date:      Fuel System:

Component: 070000 FUEL SYSTEM, GASOLINE



# Complaint Detail

11-JUL-2011

## Complaint Information

ODI #: 10411466      Referral Source: Internet Search Engine      Num. Injured:      Property Damage: N  
Received Date: 08-JUL-2011      Incident Date: 04-JUL-2011      Crash: N      Num Occurrences:      Police Report: N  
Description: THE FUEL TANK STRAPS ON MY 2001 FORD F150 ARE COMPLETELY RUSTED. OTHER      Fire: N      Num. Deaths:      Confidential: Y  
AREAS HAVE ALSO RUSTED OUT SUCH AS THE RADIATOR SUPPORTS - RADIATOR AND SHROUD DROPPED OUT AND ARE HITTING AGAINST THE ENGINE FAN. THE PICK-UP BED OF THE TRUCK IS ALSO RUSTING OUT.

## Consumer Information

Title:      Address:      Zip Code:      Evening Phone:      Country Phone Code:  
Name:      City: HALIFAX      Country: UNITED STATES      Email:      \$  
Org.:      State: MASSACHUSETTS      Daytime Phone:      Fax: NA

## Product Information

### Vehicle Information

Product:    Product Type :VEHICLE    Product Category :LIGHT VEHICLES  
Manufacturer :FORD MOTOR COMPANY    Make :FORD    Model :F-150  
Model Year :2001    Type :TRUCK

VIN: 1FTZX17261N      Original Owner: N      Failure Mileage: 137805      Antilock Brakes: N  
# of Cylinders:      Engine Size:      Body Style:      Speed: 60  
Cruise Control: N      Vehicle Usage:      Fuel Type:      Powertrain:  
Current Mileage:      Transmission Type:      Purchase Date:      Fuel System:

Component: 090000 FUEL SYSTEM, OTHER

Complaint Detail

11-JUL-2011

Complaint Information

ODI #: 10411394      Referral Source:      Num. Injured: 0      Property Damage:  
Received Date: 07-JUL-2011      Incident Date: 29-JUN-2011      Crash: N      Num Occurrences:  
Description: TRUCK HAD BEEN PARKED FOR SEVERAL MINUTES. WITH NO OTHER EXTERNAL      Fire: N      Num. Deaths: 0      Police Report:  
FORCES OTHER THAN GRAVITY THE FUEL TANK STRAPS FAILED AND THE TANK FELL      Confidential:  
TO THE GROUND. NO DAMAGE OTHER THAN THE STRAPS NEED REPLACING. COULD  
HAVE BEEN DISASTROUS HAD IT HAPPENED ON THE HIGHWAY.

Consumer Information

Title:      Address: [REDACTED]      Zip Code: [REDACTED]      Evening Phone: [REDACTED]      Country Phone Code:  
Name: [REDACTED]      LAND O LAKES      Country: UNITED STATES      Email: [REDACTED]  
Org.:      WISCONSIN      Daytime Phone: [REDACTED]      Fax: [REDACTED]

Product Information

Vehicle Information

Product:    Product Type :VEHICLE    Product Category :LIGHT VEHICLES  
Manufacturer :FORD MOTOR COMPANY    Make :FORD    Model :F-150  
Model Year :1997    Type :TRUCK

VIN: 2FTDX18W2VC [REDACTED]      Original Owner:      Failure Mileage: 129180      Antilock Brakes:  
# of Cylinders:      Engine Size:      Body Style:      Speed: 0  
Cruise Control:      Vehicle Usage:      Fuel Type:      Powertrain:  
Current Mileage:      Transmission Type:      Purchase Date:      Fuel System:

Component: 070000 FUEL SYSTEM, GASOLINE

# Complaint Detail

11-JUL-2011

## Complaint Information

ODI #: 10410986      Referral Source: Nhtsa Hotline      Num. Injured:      Property Damage: N  
Received Date: 08-JUL-2011      Incident Date: 07-JUL-2011      Crash: N      Num Occurrences:      Police Report: N  
Description: TL-THE CONTACT OWNS A 2002 FORD F150. THE CONTACTED STATED WHILE      Fire: N      Num. Deaths:      Confidential: Y  
DRIVING AT 5 MPH HE HEARD A LOUD NOISE AND FOUND THAT THE FUEL TANK WAS  
DRAGGING ON THE GROUND THE FUEL DID NOT SPILL. THE VEHICLE WAS TOWED TO  
THE DEALER WHO FOUND THAT THE FUEL TANK STRAPS WERE CORRODED. THE  
VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE AND THE CURRENT MILES WAS  
122,000. LI

## Consumer Information

Title:      Address:      Zip Code:      Evening Phone:      Country Phone Code:  
Name:      City: WYOMING      Country: UNITED STATES      Email:  
Org.:      State: PENNSYLVANIA      Daytime Phone:      Fax:

## Product Information

### Vehicle Information

Product:    Product Type :VEHICLE    Product Category :LIGHT VEHICLES  
Manufacturer :FORD MOTOR COMPANY    Make :FORD    Model :F150  
Model Year :2002    Type :TRUCK

VIN: 1FTRF18W82N      Original Owner: N      Failure Mileage: 122000      Antilock Brakes: N  
# of Cylinders:      Engine Size:      Body Style:      Speed: 5  
Cruise Control: N      Vehicle Usage:      Fuel Type:      Powertrain:  
Current Mileage:      Transmission Type:      Purchase Date:      Fuel System:

Component: 070000 FUEL SYSTEM, GASOLINE

Complaint Detail

11-JUL-2011

Complaint Information

ODI #: 10410965      Referral Source: Internet Search Engine      Num. Injured:      Property Damage: N  
 Received Date: 07-JUL-2011      Incident Date: 07-JUL-2011      Crash: N      Num Occurrences:      Police Report: N  
 Description: FUEL TANK FOUND LEAKING FROM TOP WHILE PARKED IN HOME GARAGE. THE SHOP      Fire: N      Num. Deaths:      Confidential: Y  
 INDICATED A LARGE RUSTED OUT AREA AROUND FUEL SENSOR. THE TANK WAS NOT  
 REPAIRABLE. THE STRAPS HOLDING TANK HAD EXCESSIVE RUST AND WHERE  
 DEEMED UNSAFE AND ALSO REPLACED.  
 THIS VEHICLE ONLY HAS 84,000 MILES AND IS ALWAYS GARAGED. THIS IS VERY  
 POOR QUALITY OF MATERIALS AND WARRANTS INVESTIGATING.

Consumer Information

Title:      Address: [REDACTED]      Zip Code: [REDACTED]      Evening Phone: [REDACTED]      Country Phone Code:  
 Name: [REDACTED]      City: CEDAR FALLS      Country: UNITED STATES      Email: [REDACTED]  
 Org.:      State: IOWA      Daytime Phone: [REDACTED]      Fax:

Product Information

Vehicle Information

Product: Product Type :VEHICLE Product Category :LIGHT VEHICLES  
Manufacturer :FORD MOTOR COMPANY Make :FORD Model :F-150  
Model Year :1997 Type :TRUCK

VIN: 1FTDX17WXK [REDACTED]      Original Owner: N      Failure Mileage: 84067      Antilock Brakes: N  
 # of Cylinders:      Engine Size:      Body Style:      Speed: 0  
 Cruise Control: N      Vehicle Usage:      Fuel Type:      Powertrain:  
 Current Mileage:      Transmission Type:      Purchase Date:      Fuel System:

Component: 070000 FUEL SYSTEM, GASOLINE

Complaint Detail

11-JUL-2011

Complaint Information

ODI #: 10410926      Referral Source: Newspaper      Num. Injured:      Property Damage: N  
Received Date: 07-JUL-2011      Incident Date: 07-JUL-2001      Crash: N      Num Occurrences:      Police Report: N  
Description: CHECKED FUEL TANK STRAPS AFTER SEEING NEWS REPORTS. 1 STRAP BROKEN 2ND      Fire: N      Num. Deaths:      Confidential: Y  
STRAP ABOUT TO BREAK. AT DEALER FOR REPLACEMENT AT MY EXPENSE.

Consumer Information

Title:      Address:      Zip Code:      Evening Phone:      Country Phone Code:  
Name:      City: GLENMONT      Country: UNITED STATES      Email:  
Org.:      State: NEW YORK      Daytime Phone:      Fax:

Product Information

Vehicle Information

Product:    Product Type :VEHICLE    Product Category :LIGHT VEHICLES  
Manufacturer :FORD MOTOR COMPANY    Make :FORD    Model :F-150  
Model Year :2001    Type :TRUCK

VIN: 1FTZF17211M      Original Owner: N      Failure Mileage: 118000      Antilock Brakes: N  
# of Cylinders:      Engine Size:      Body Style:      Speed: 0  
Cruise Control: N      Vehicle Usage:      Fuel Type:      Powertrain:  
Current Mileage:      Transmission Type:      Purchase Date:      Fuel System:

Component: 070000 FUEL SYSTEM, GASOLINE

